

THE

V A L L E Y

WAY



VALUE - ACCOUNTABILITY - LASTING TRADITIONS  
LEARNING ENVIRONMENT - ETHICAL BEHAVIOR - YOU FIRST

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**The  
TRINITY VALLEY COMMUNITY COLLEGE  
Customer Service Philosophy**

**Value**

We will value our students and understand that without them we would not be here.

**Accountability**

We will hold ourselves and each other accountable.

**Lasting Traditions**

We will continue to have pride in our institution, while we pursue excellence for both our colleagues and students.

**Learning Environment**

We will foster a safe and inclusive learning environment in which our students and staff feel respected by, and connected to, one another.

**Ethical Behavior**

We will choose to be ethical in all of our dealings.

**You First**

We will value individuality and the opinions of others. Every voice has the right to be heard, and every word will be spoken with respect.