

# Trinity Valley Community College

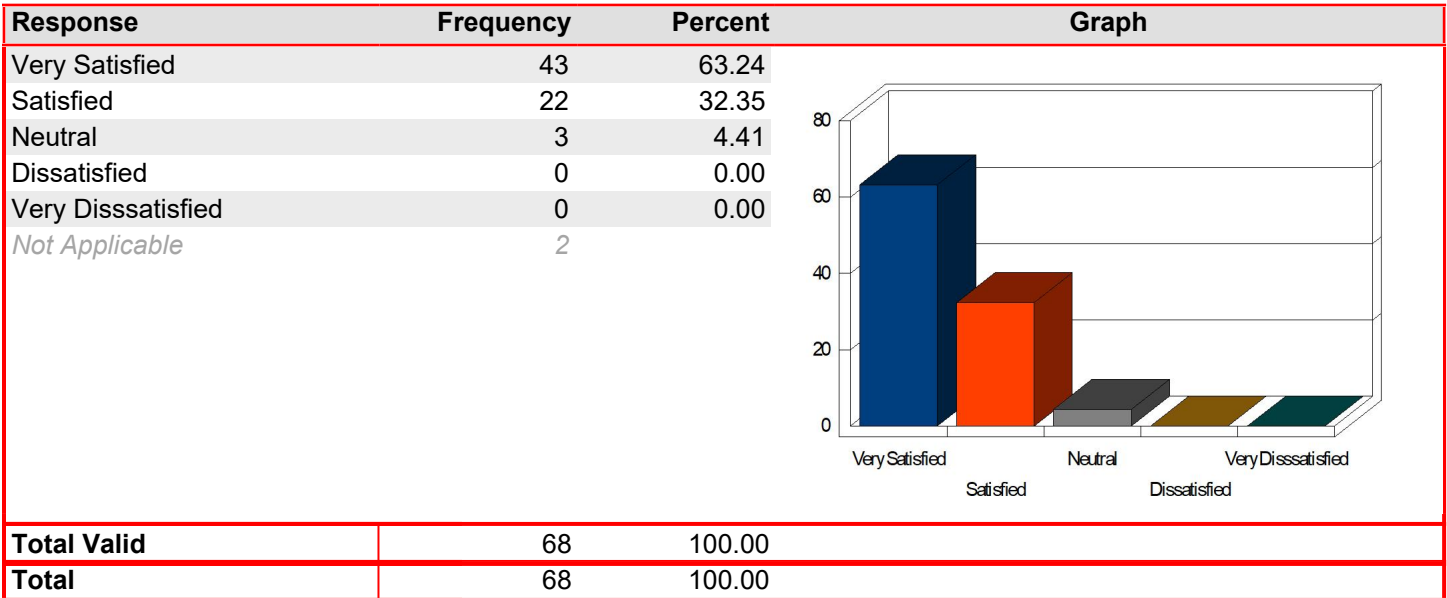
## Student Satisfaction Survey

Spring 2019

Athens

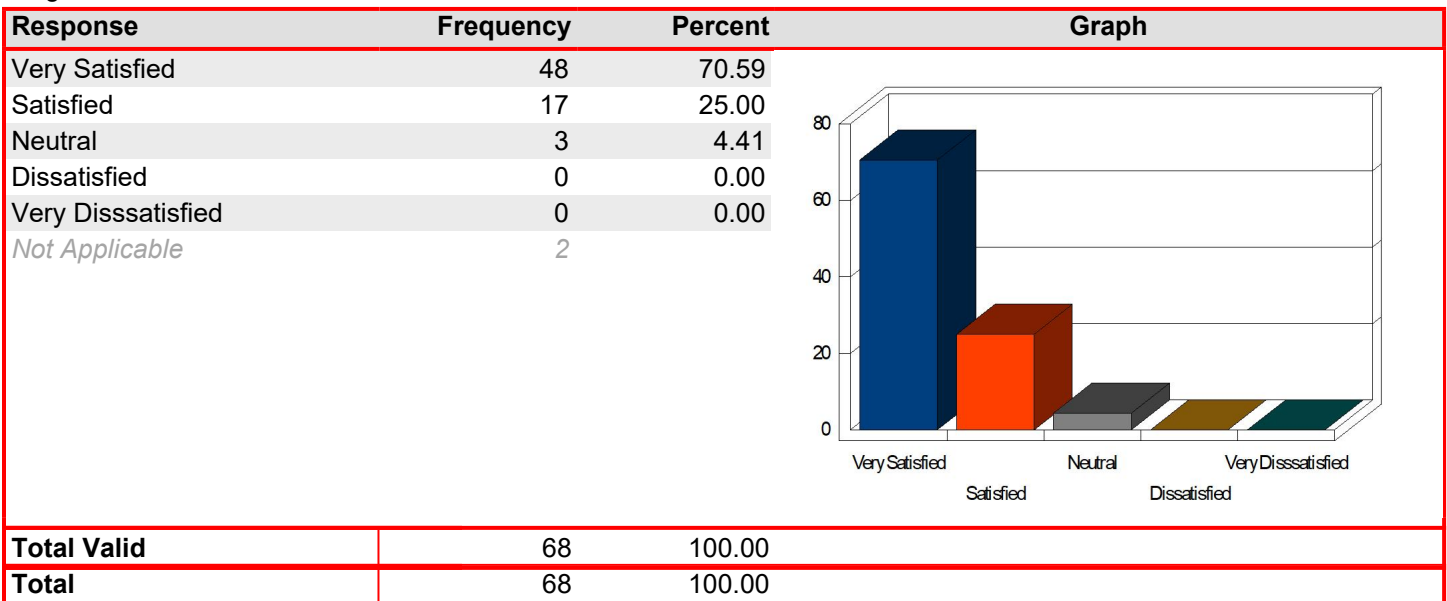
Registration & Admissions - Assistance of staff

Mean: 4.59



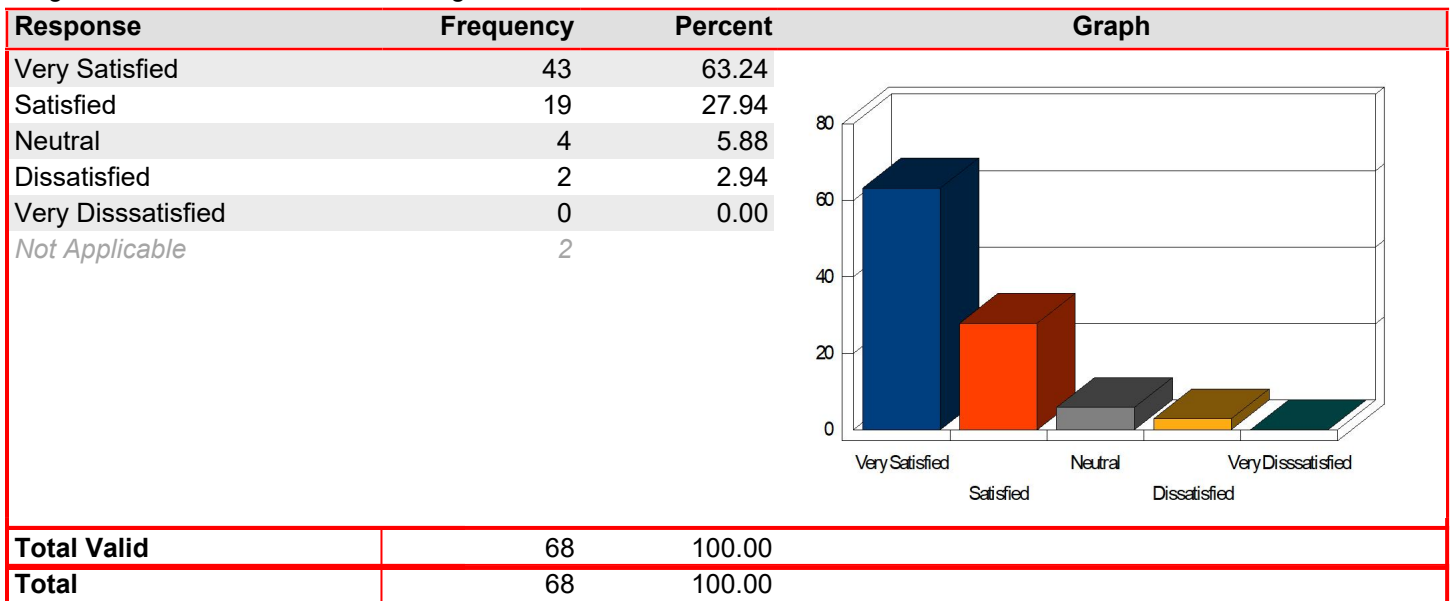
Registration & Admissions - Friendliness of staff

Mean: 4.66



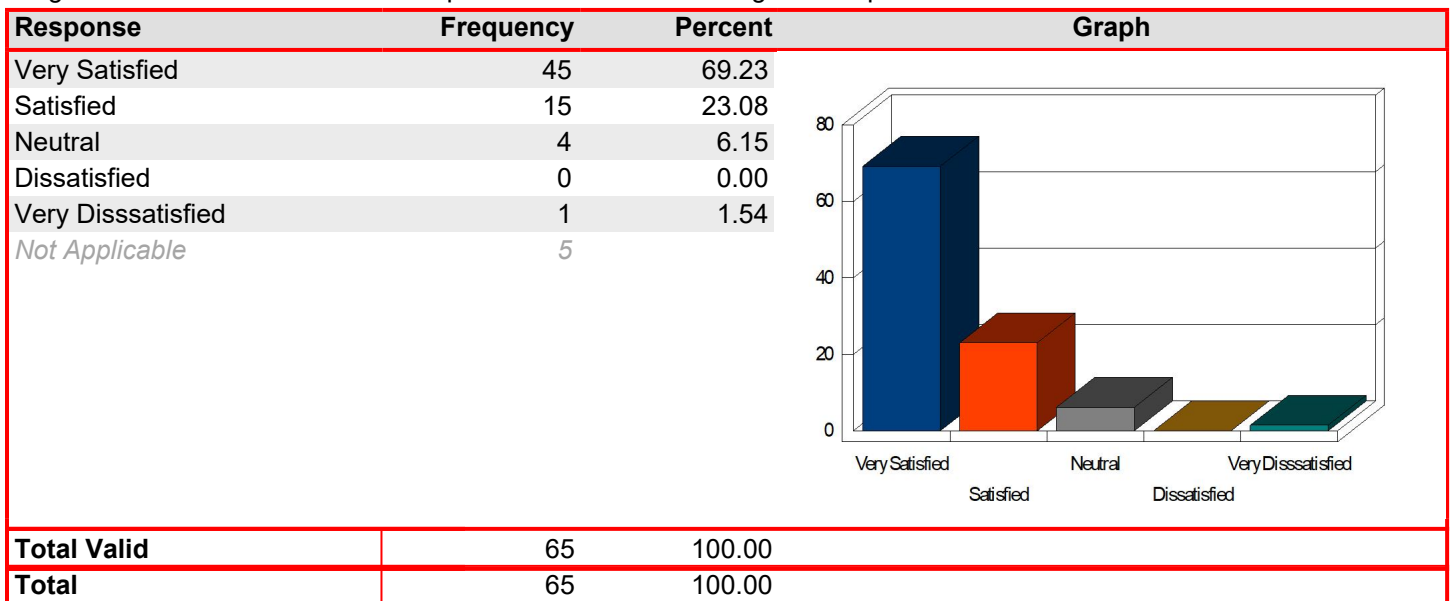
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.51



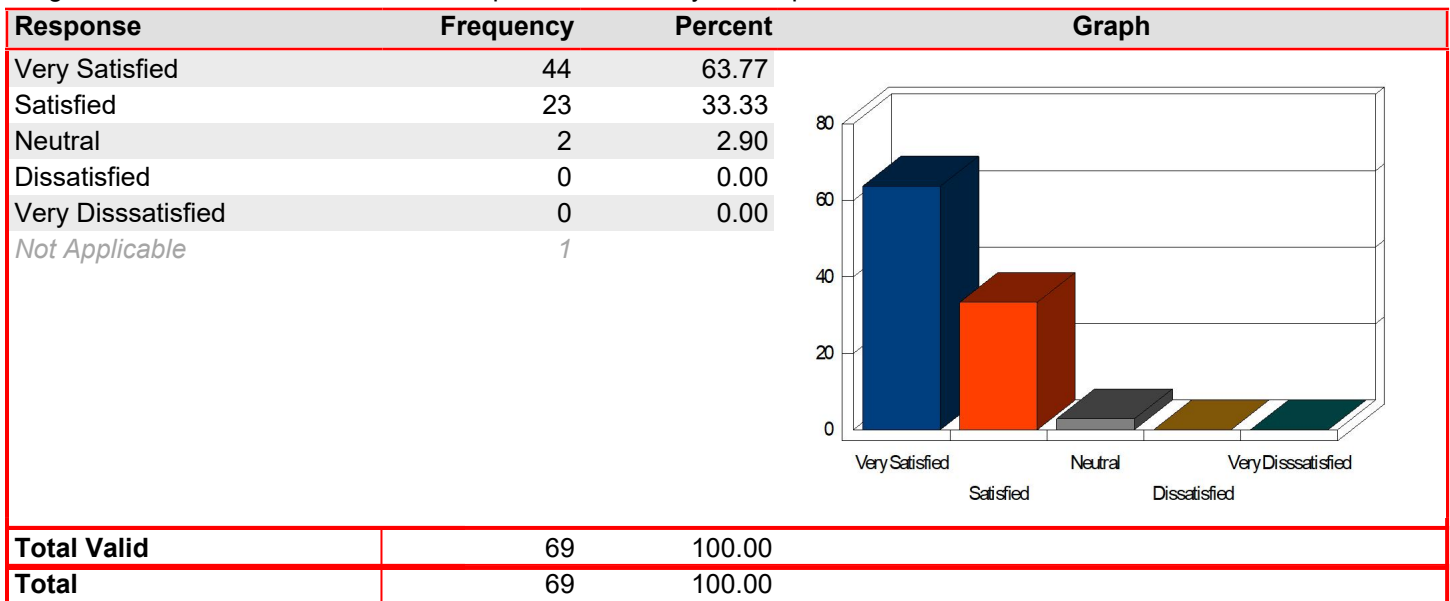
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.58



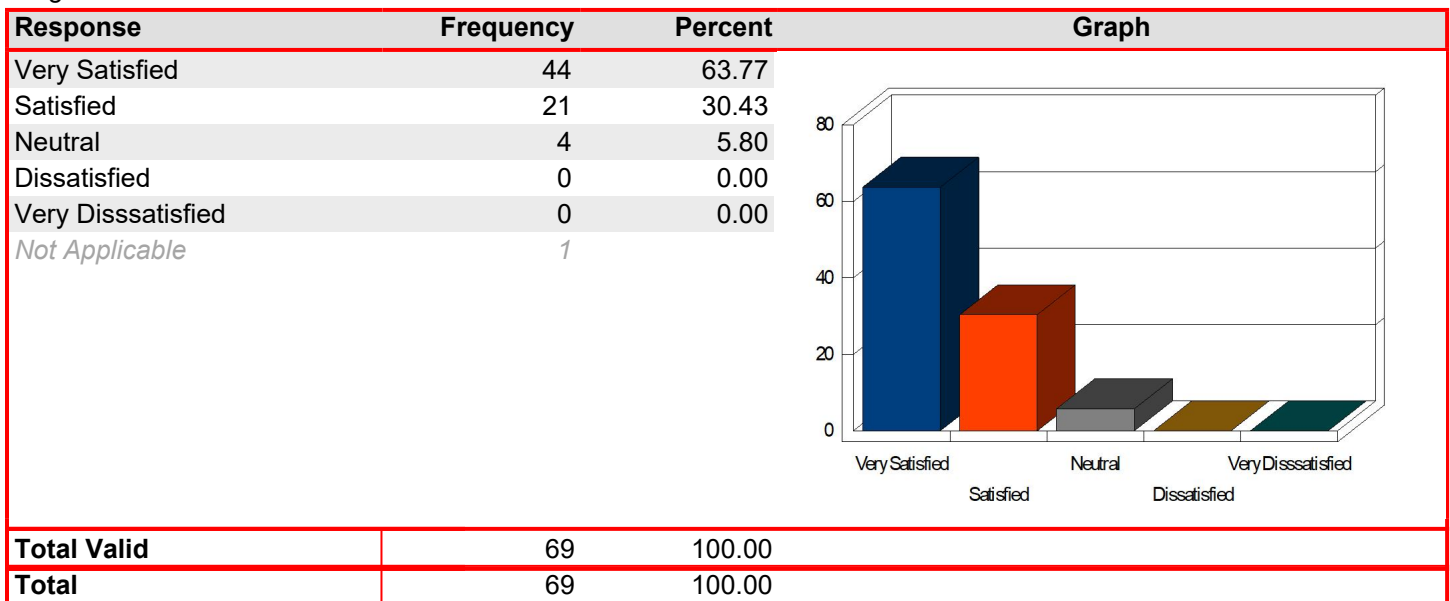
Registration & Admissions - Admissions process was easy to complete

Mean: 4.61



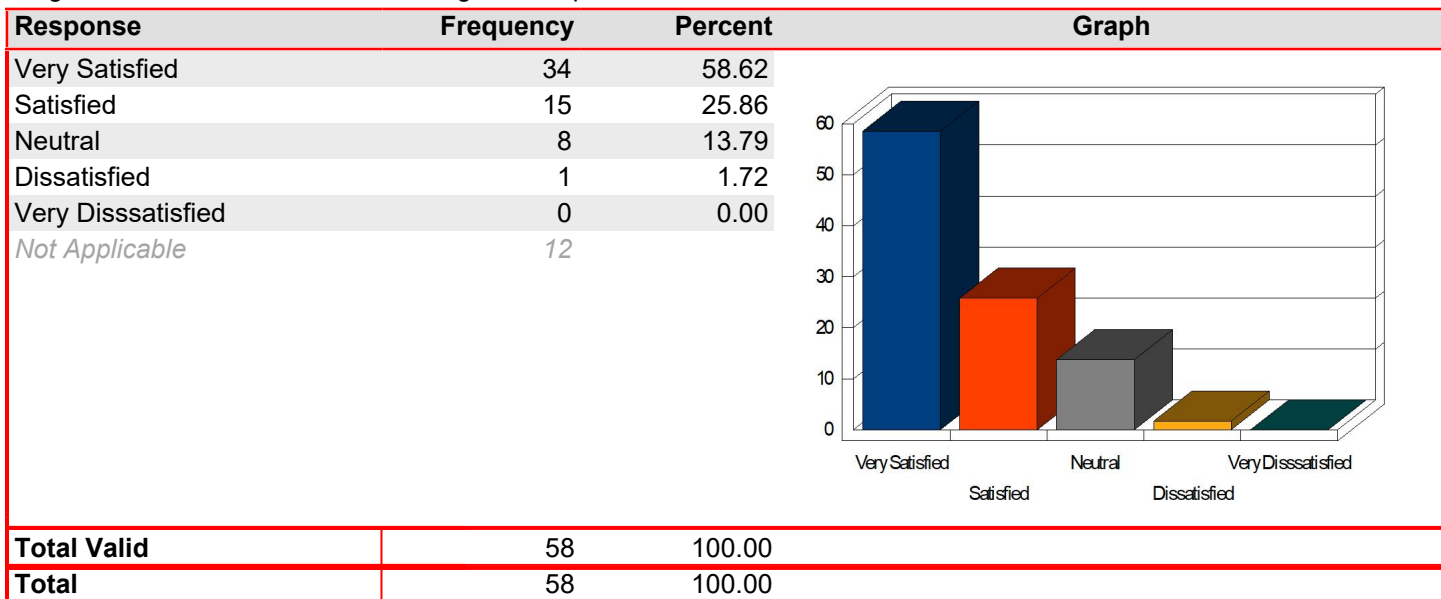
Registration & Admissions - Information I received was understandable

Mean: 4.58



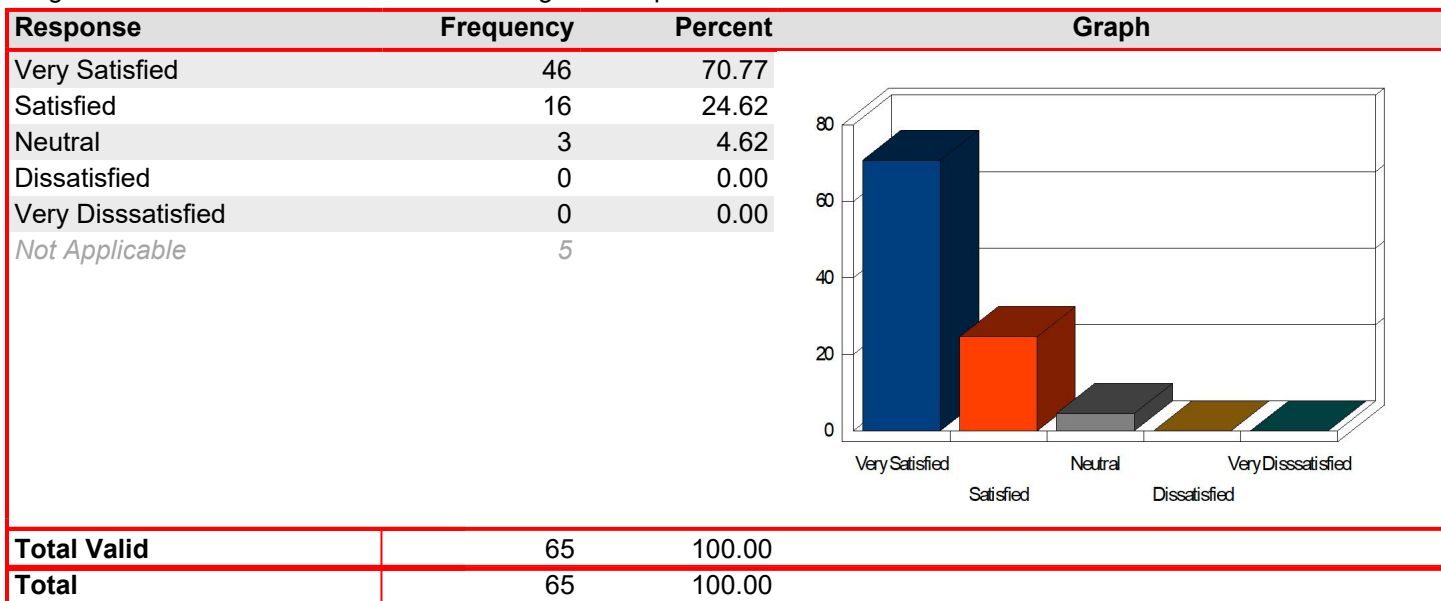
## Registration &amp; Admissions - Online registration process

Mean: 4.41



## Registration &amp; Admissions - Face-to-Face registration process

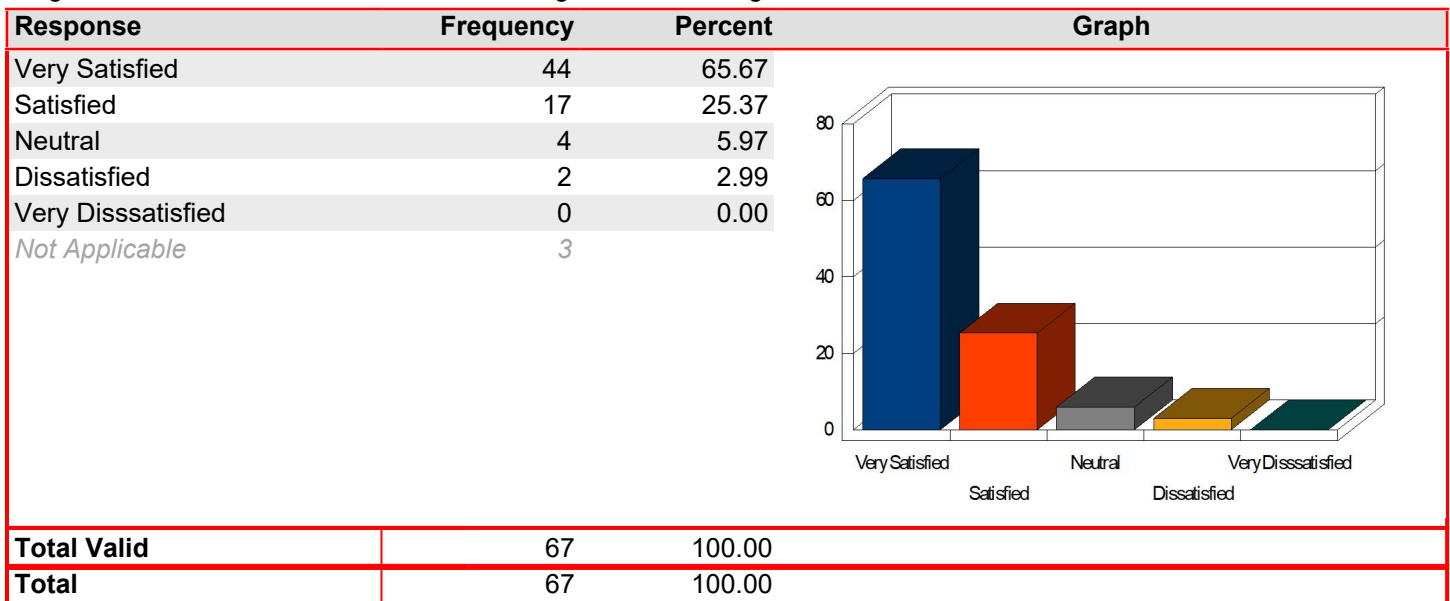
Mean: 4.66





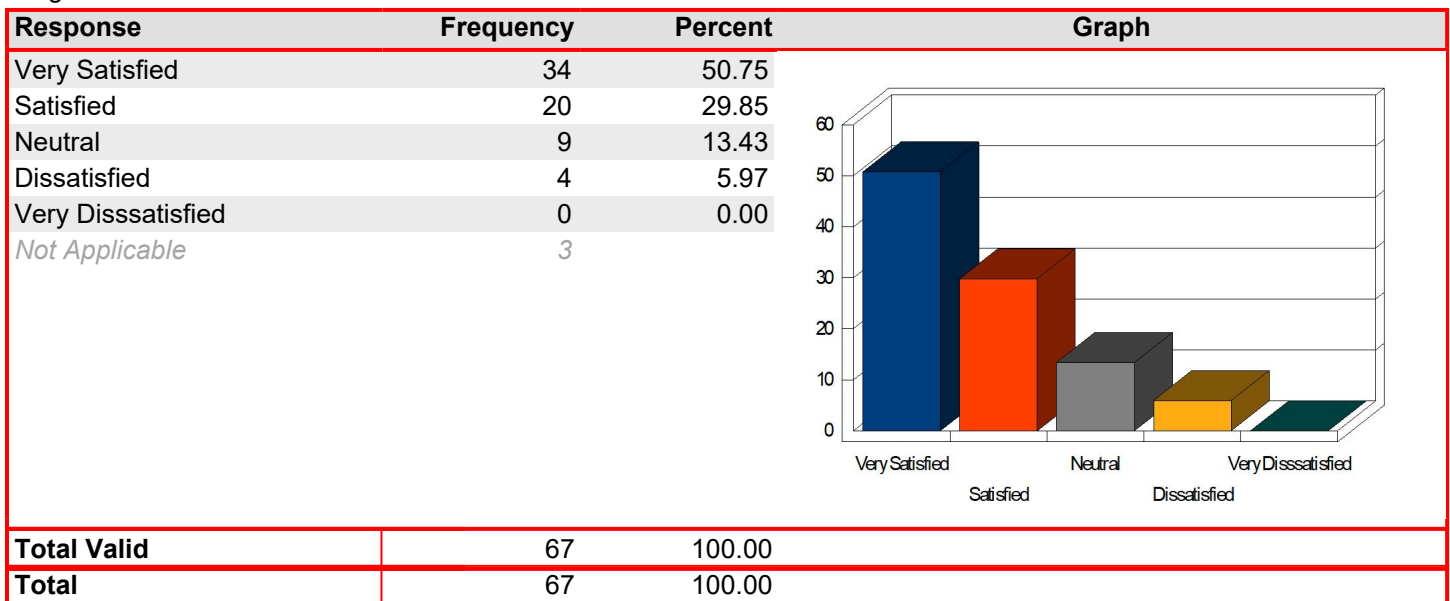
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.54



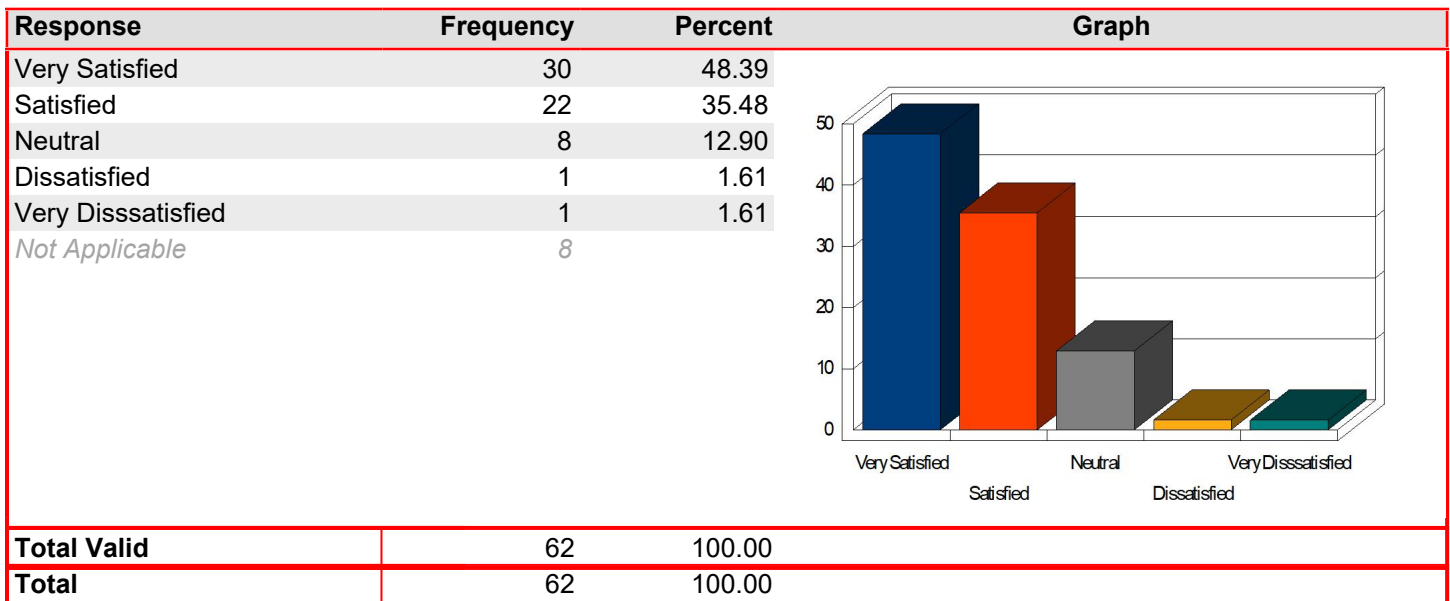
## Registration &amp; Admissions - Website information

Mean: 4.25



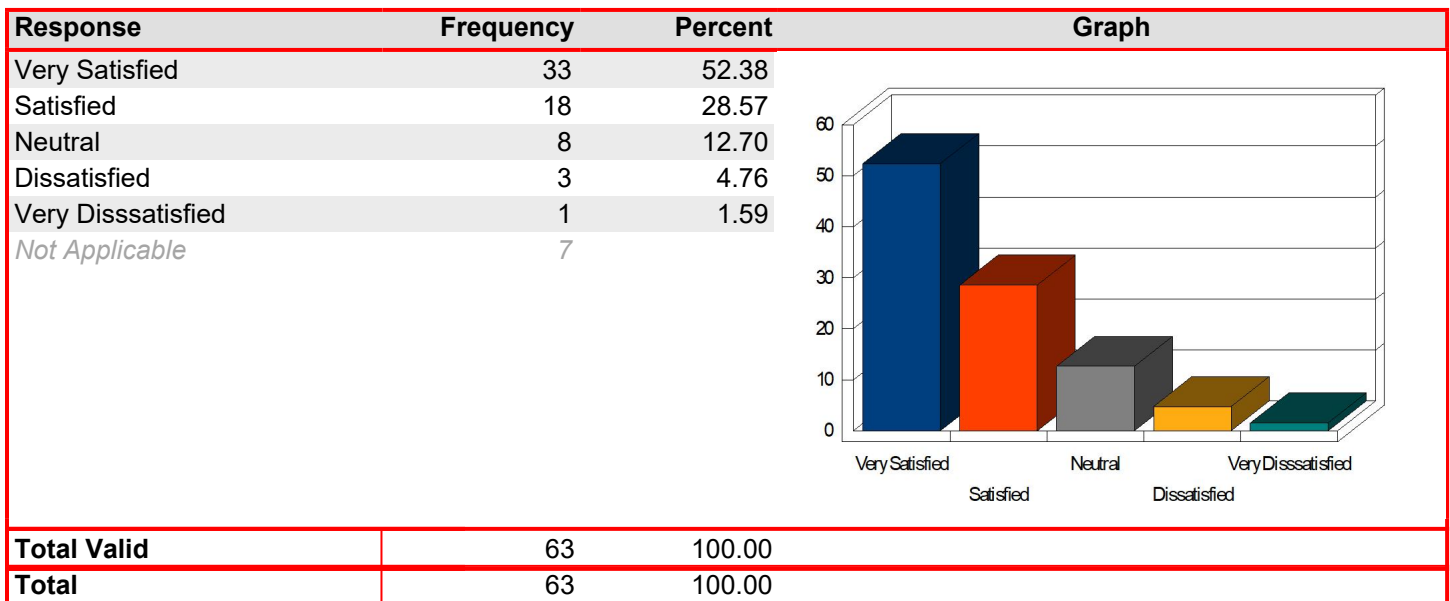
## Financial Aid - Assistance of staff

Mean: 4.27



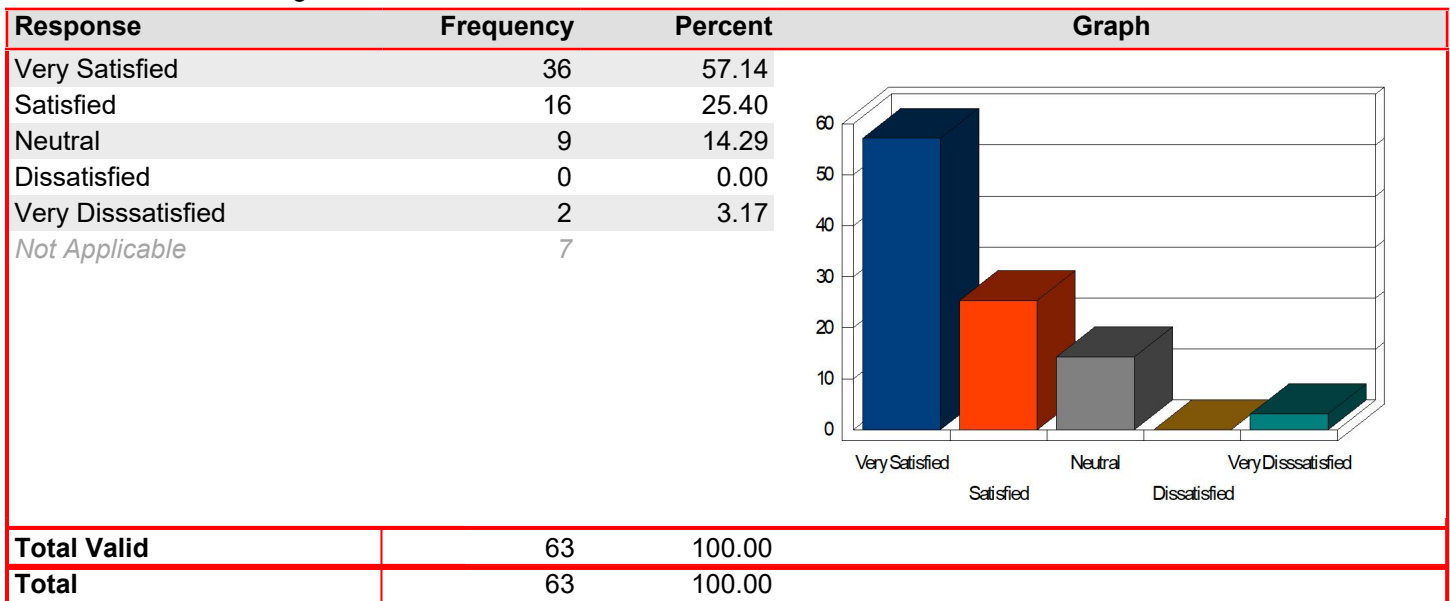
## Financial Aid - Friendliness of staff

Mean: 4.25



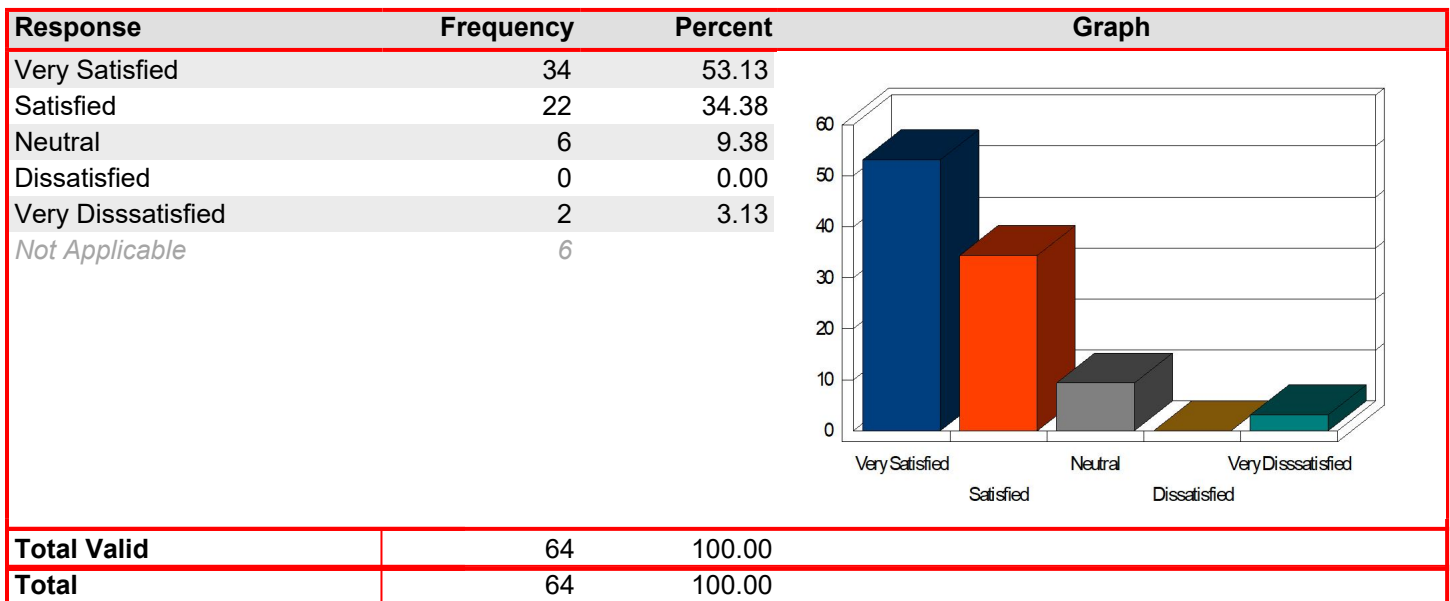
## Financial Aid - Knowledge of staff

Mean: 4.33



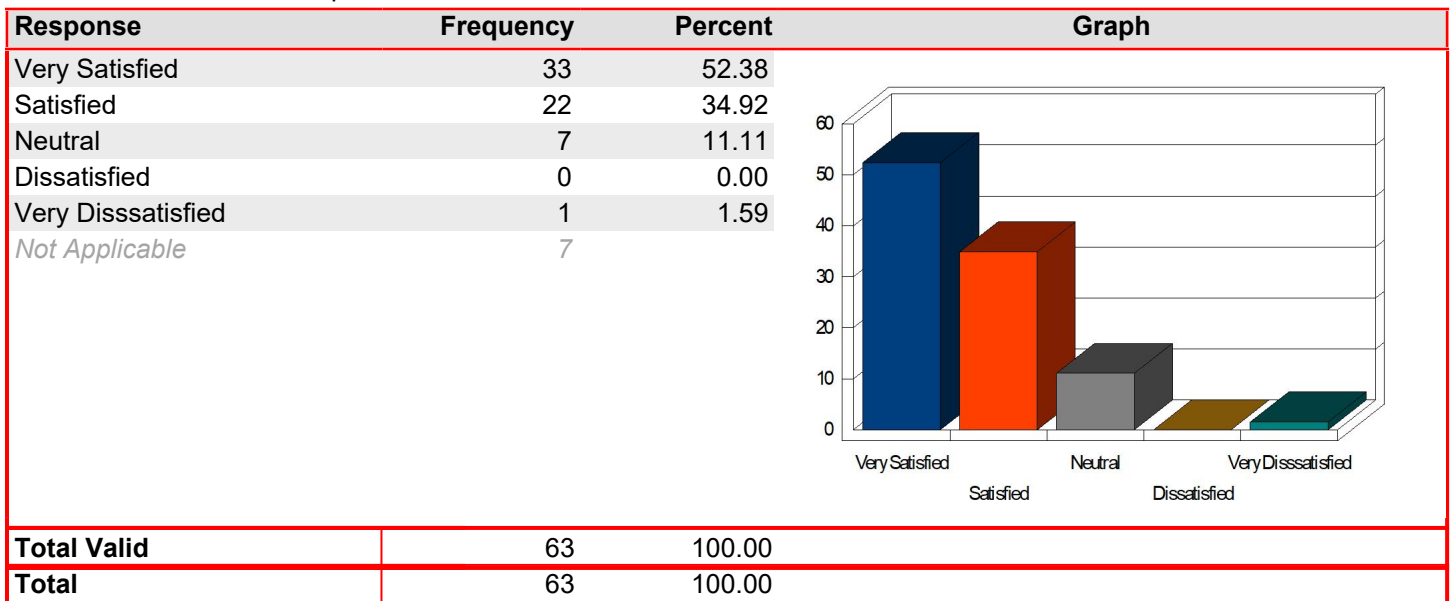
## Financial Aid - Information received is accurate

Mean: 4.34



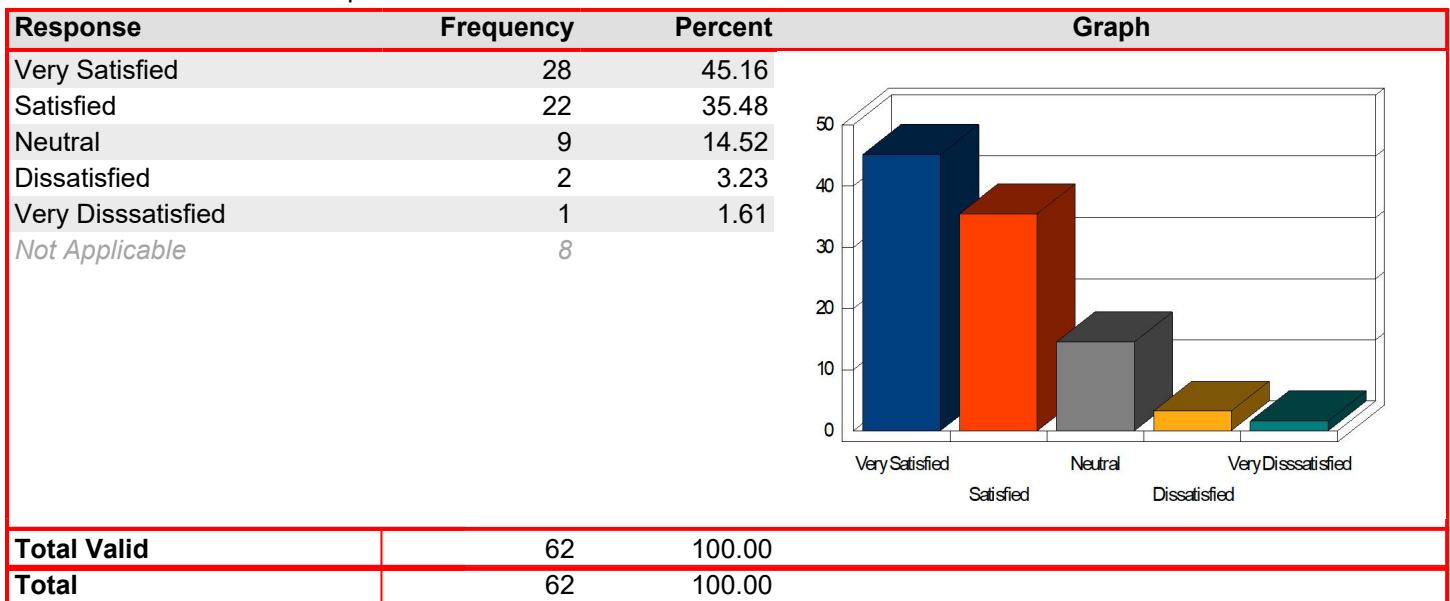
## Financial Aid - Information presented is understandable

Mean: 4.37



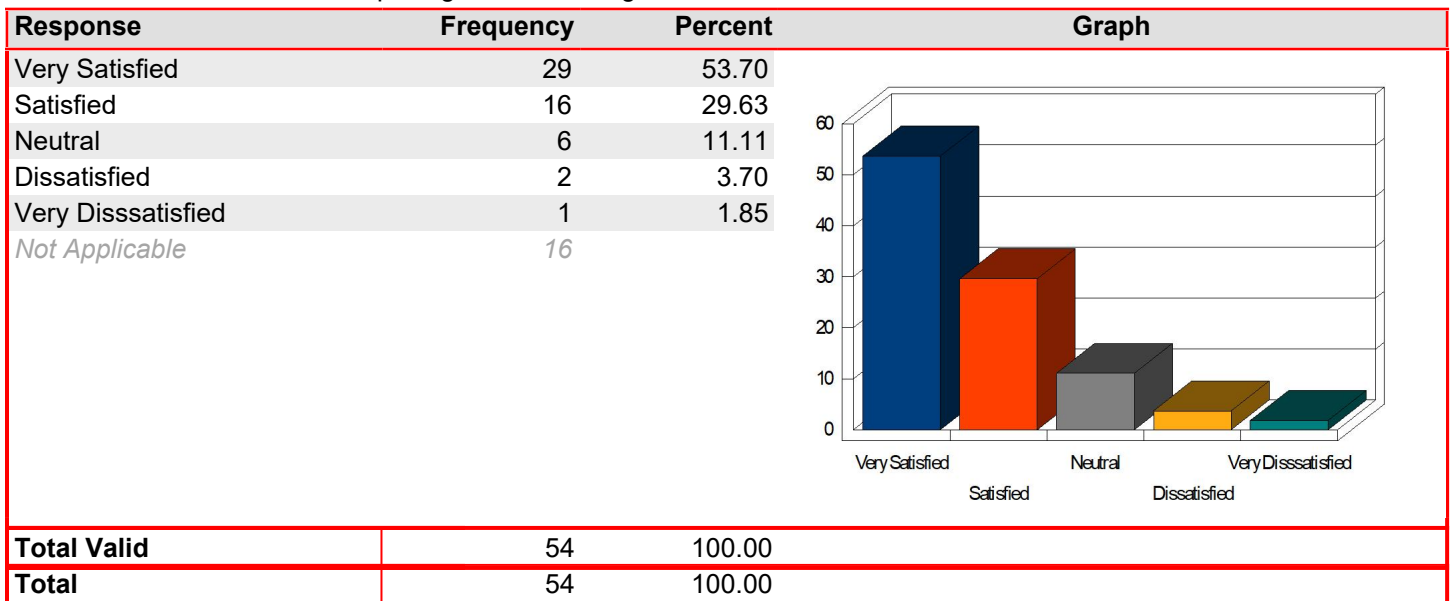
## Financial Aid - Financial aid process

Mean: 4.19



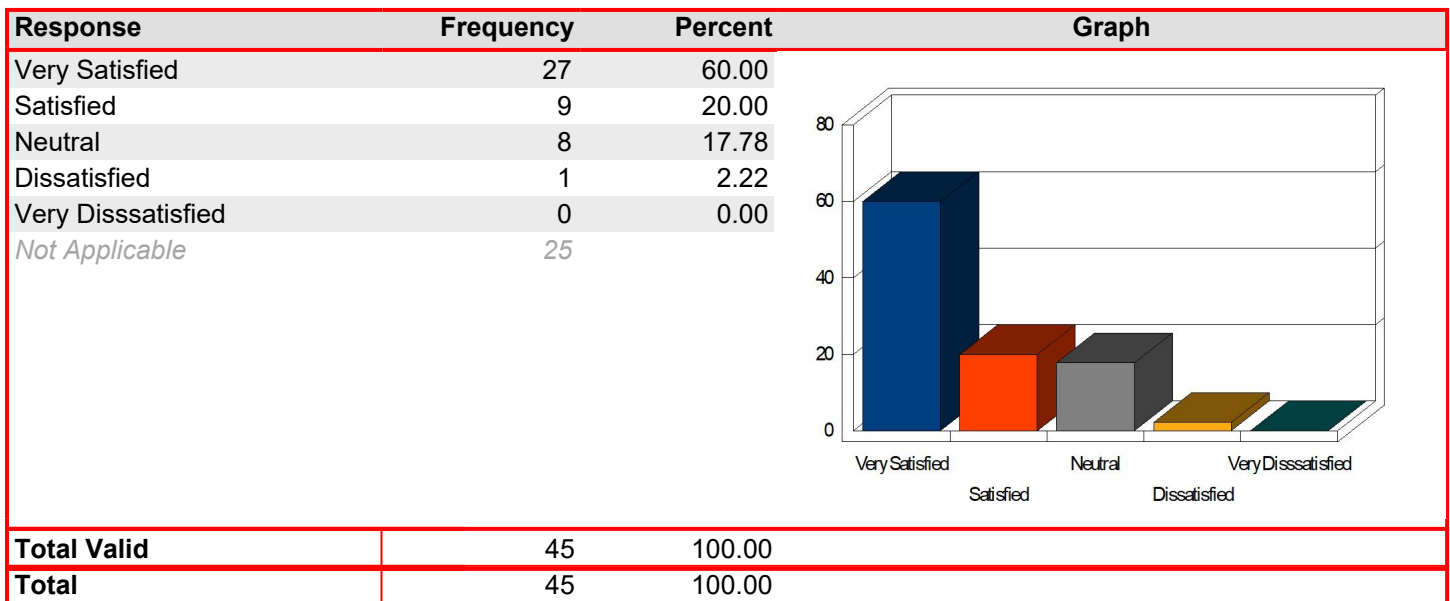
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.30



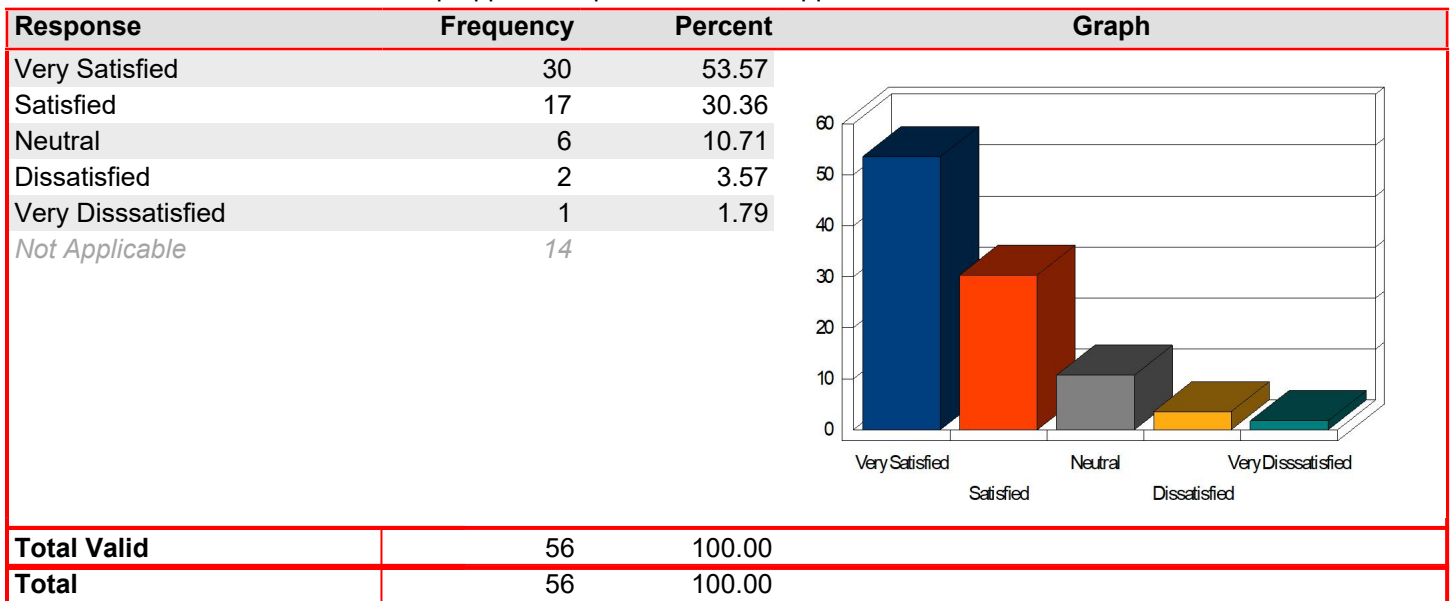
## Financial Aid - Assistance for Veteran benefits

Mean: 4.38



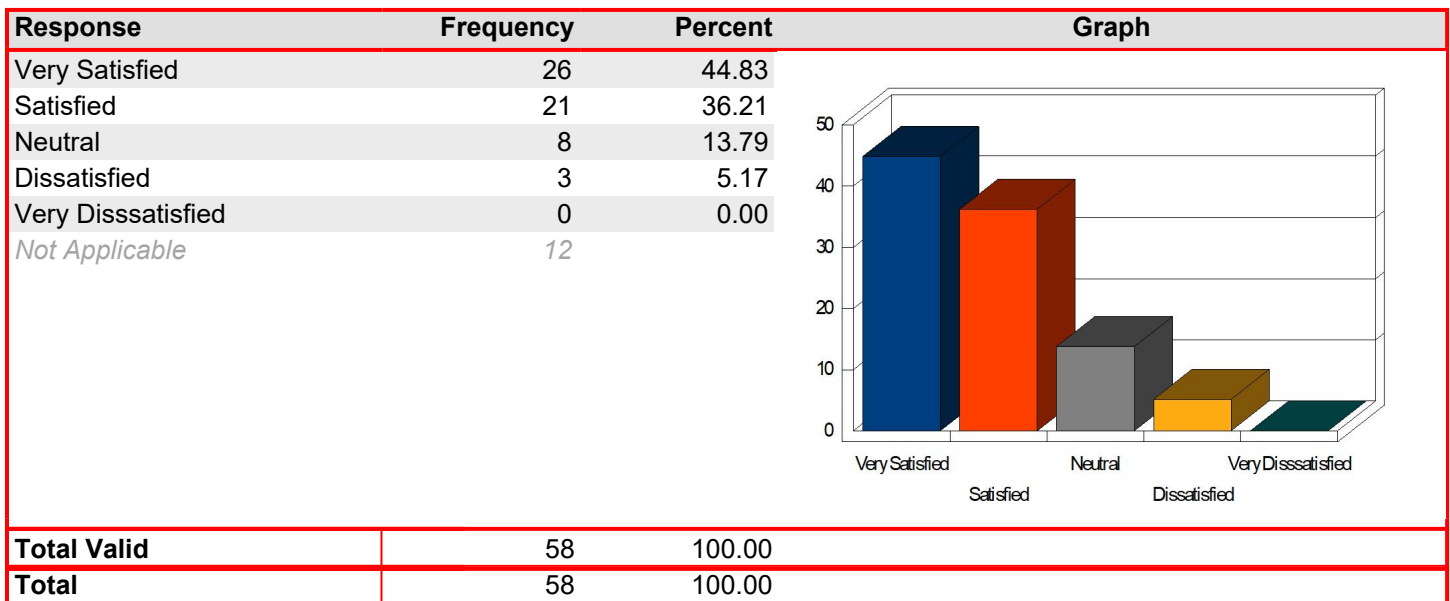
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.30



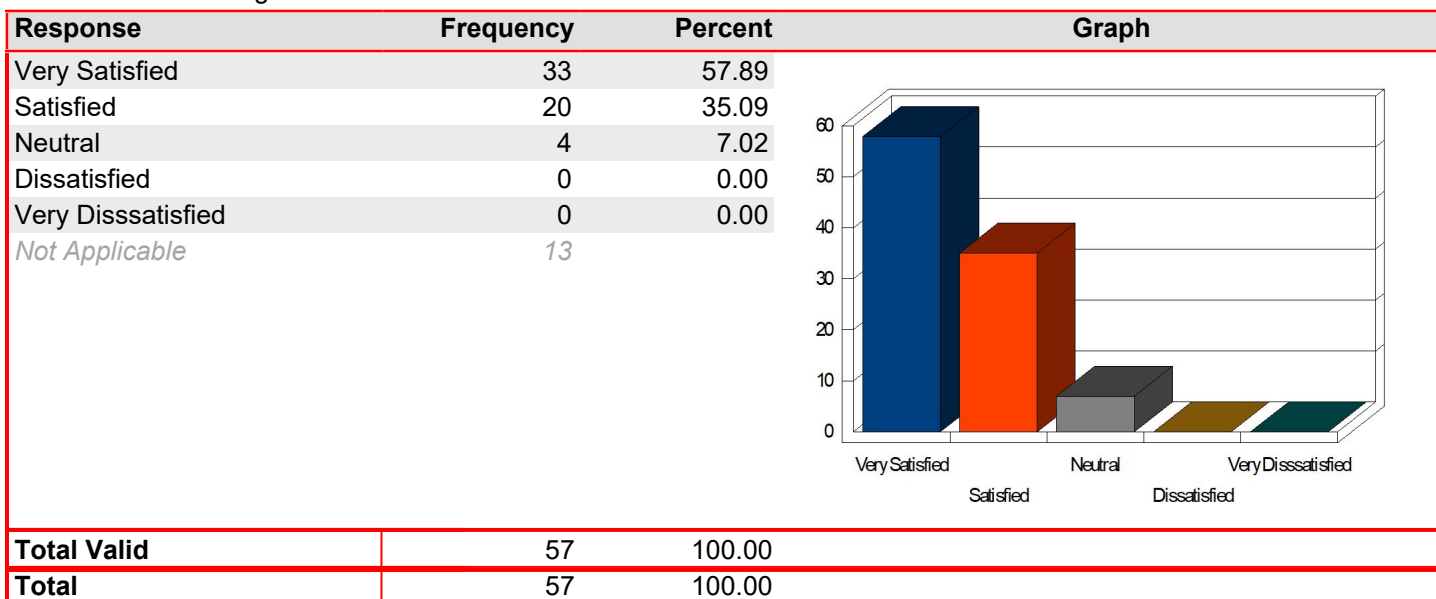
## Financial Aid - Website information

Mean: 4.21



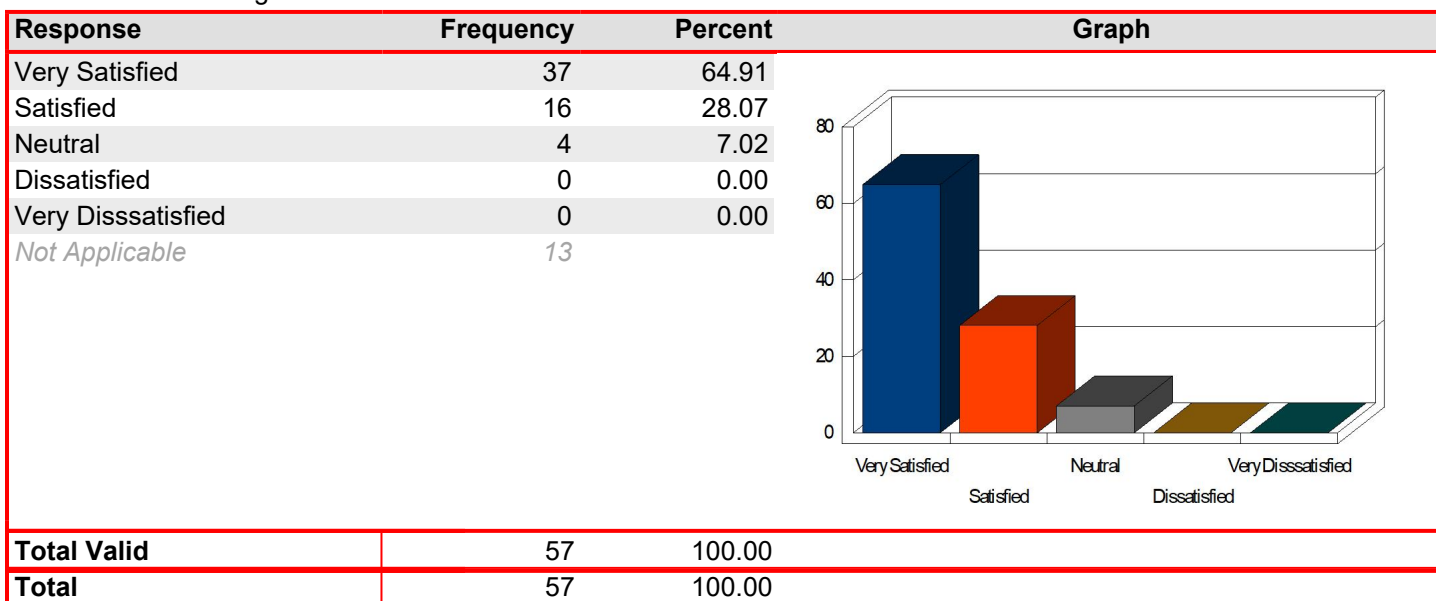
## Guidance/Counseling - Assistance of staff

Mean: 4.51



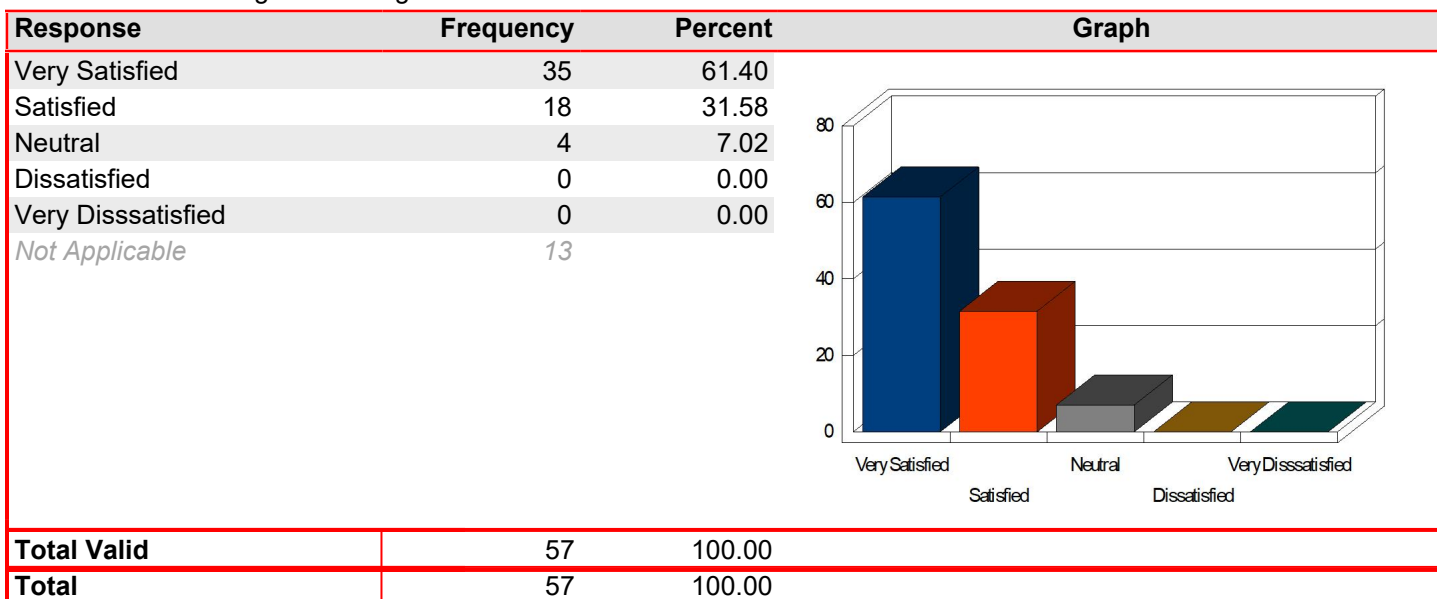
## Guidance/Counseling - Friendliness of staff

Mean: 4.58



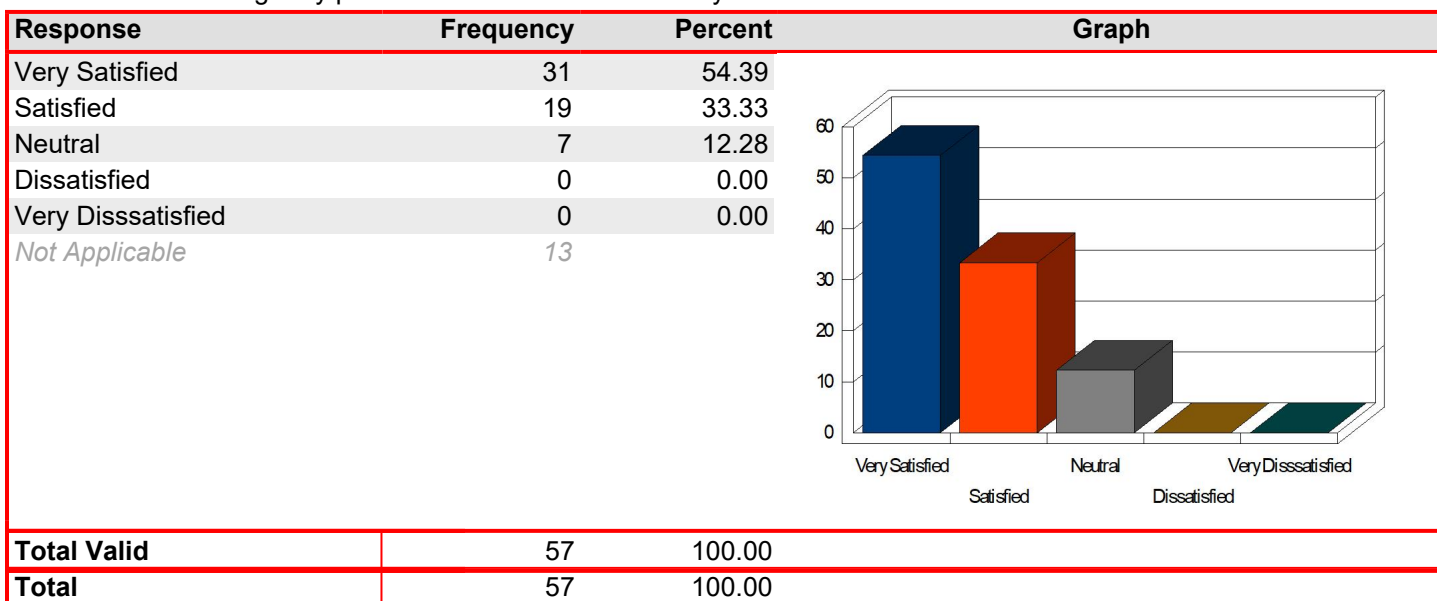
## Guidance/Counseling - Knowledge of staff

Mean: 4.54



## Guidance/Counseling - My problems are resolved effectively

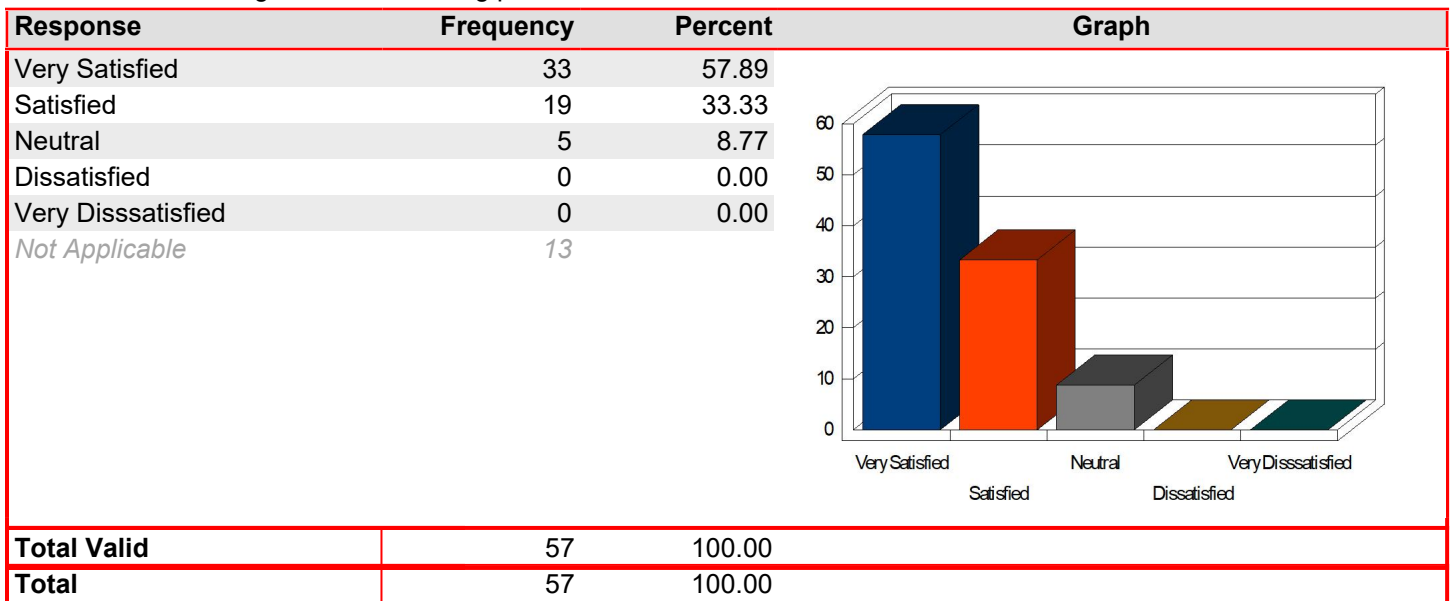
Mean: 4.42





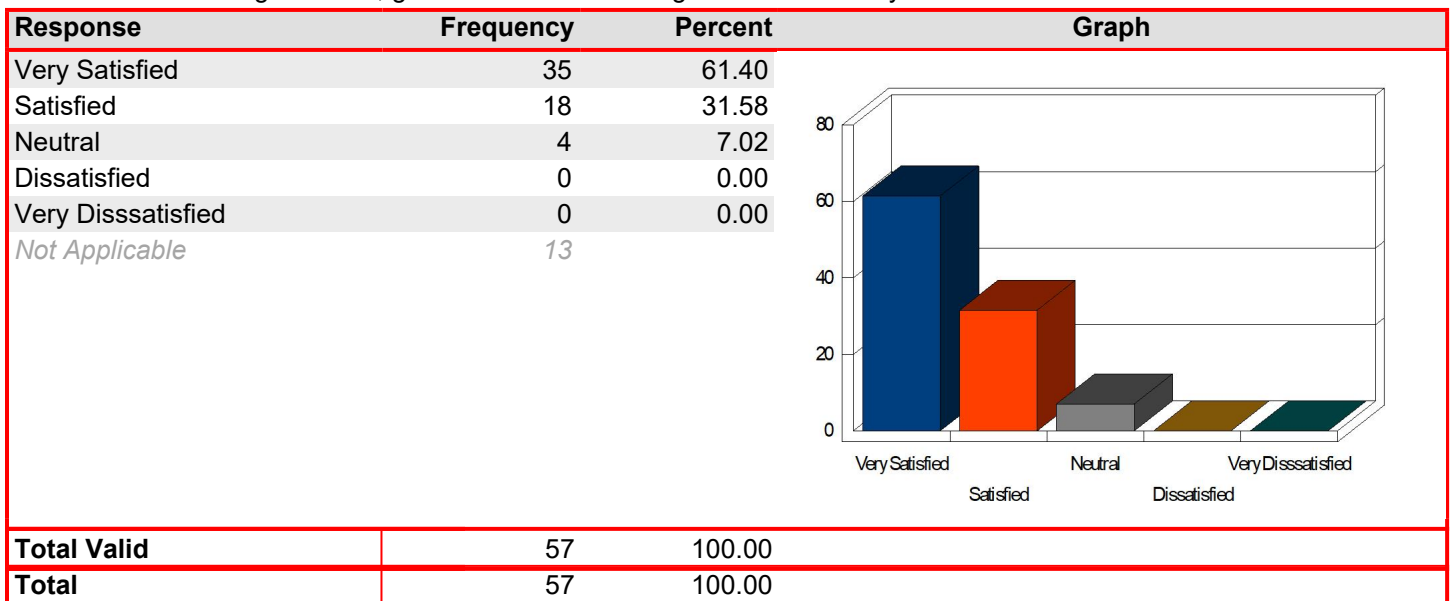
## Guidance/Counseling - Student advising process

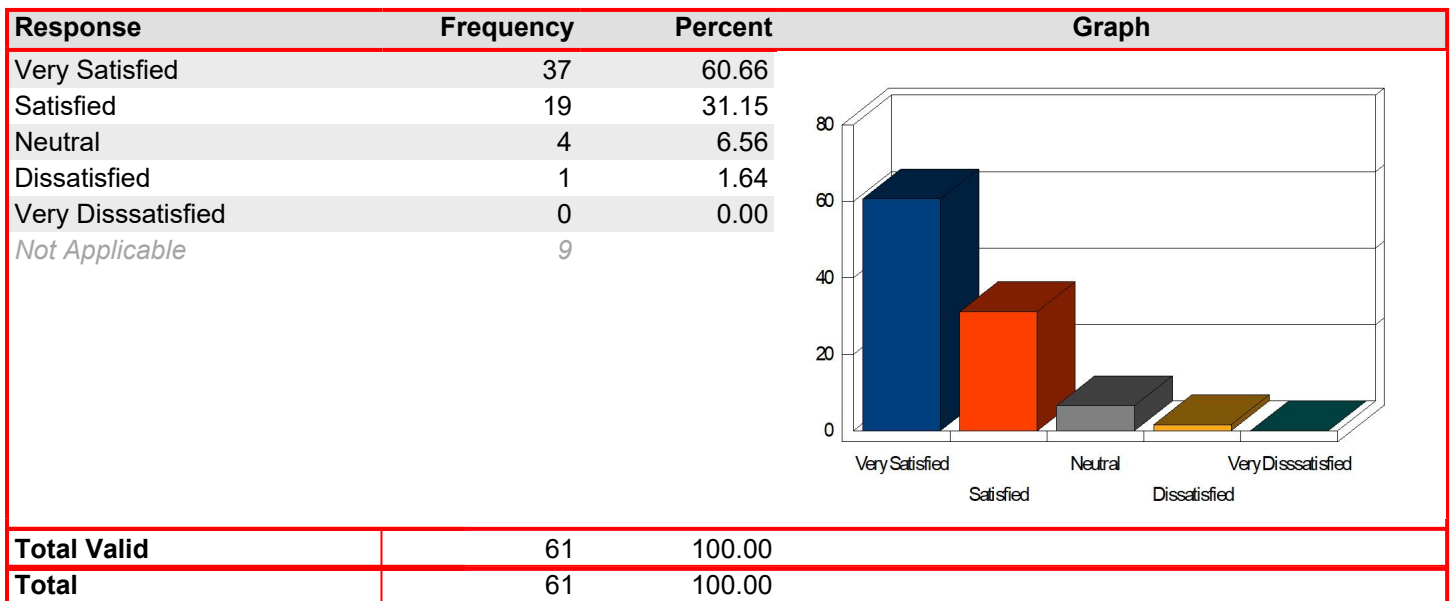
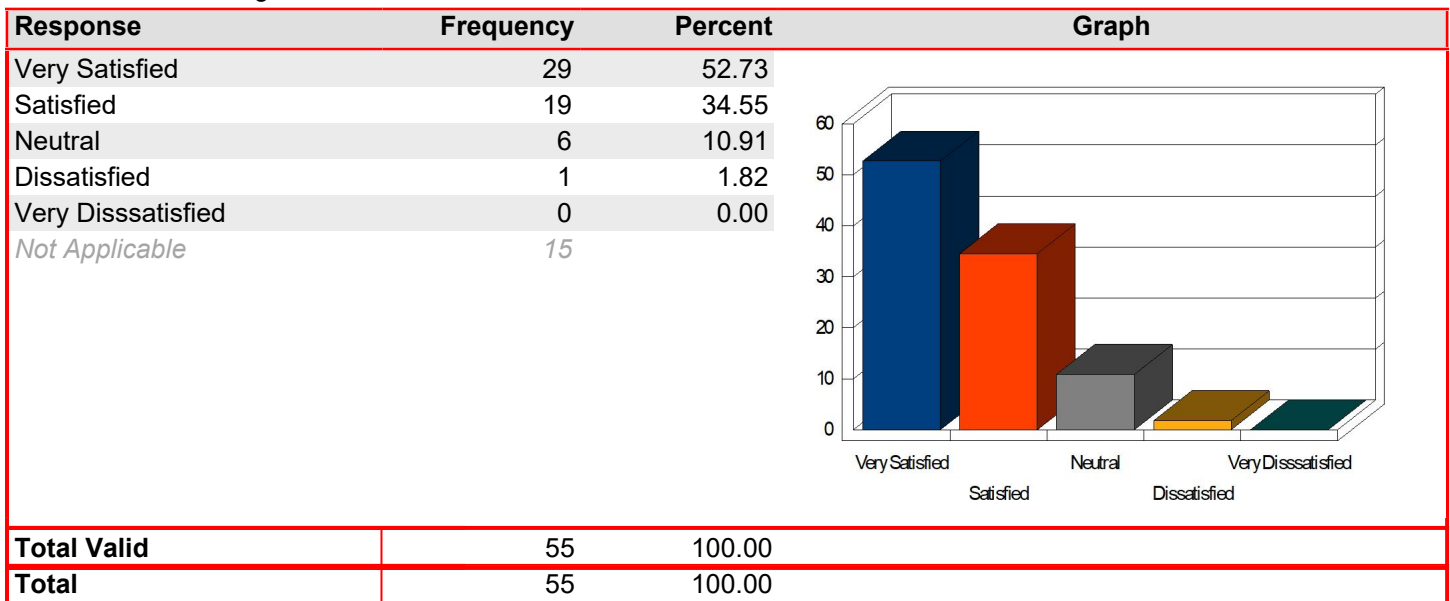
Mean: 4.49



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

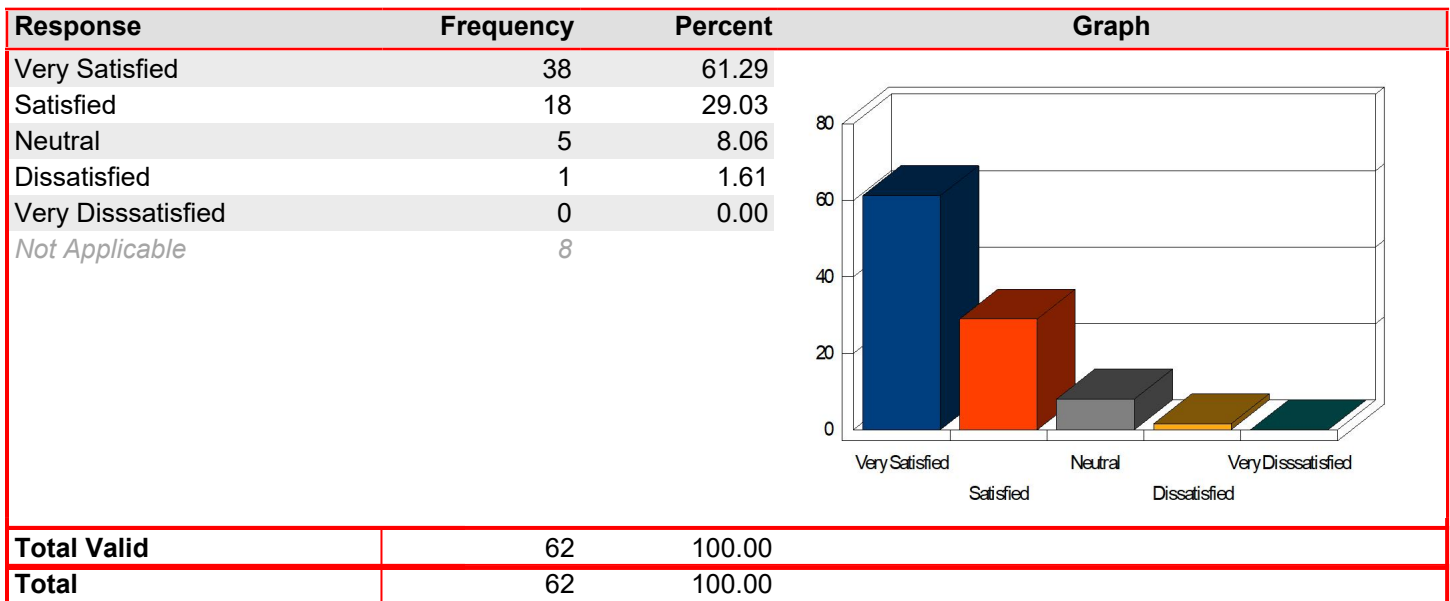
Mean: 4.54





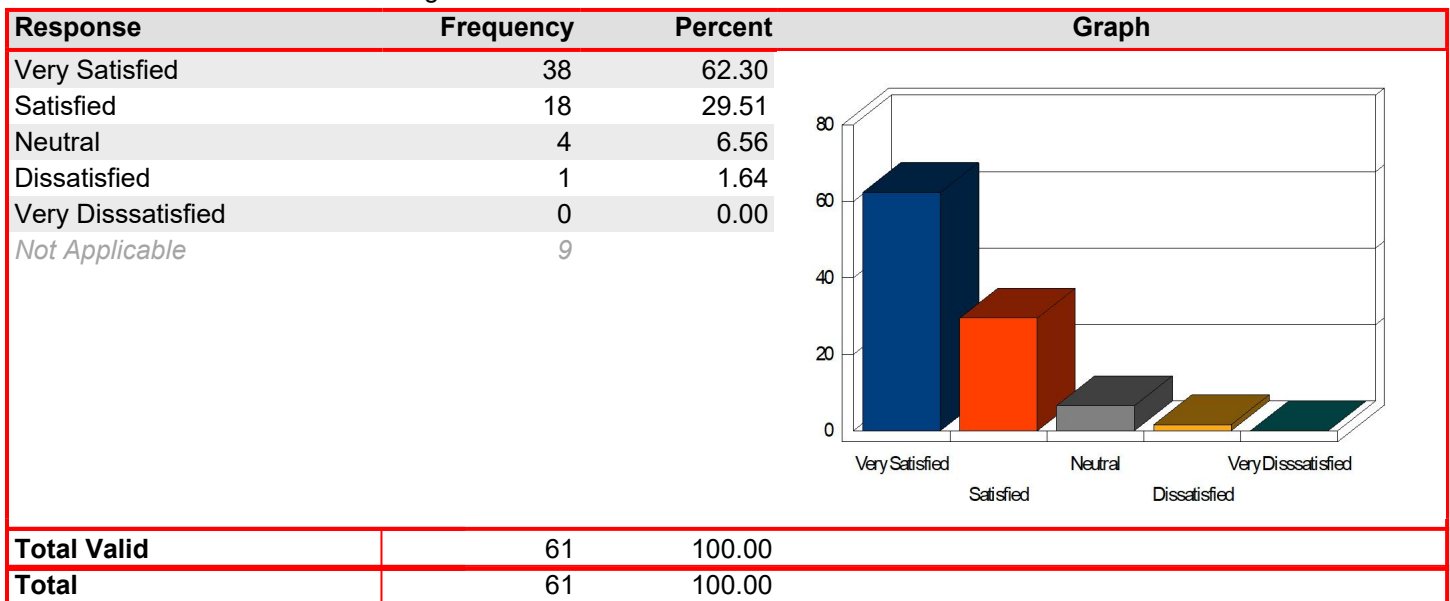
## Business Office/Cashier - Friendliness of staff

Mean: 4.50



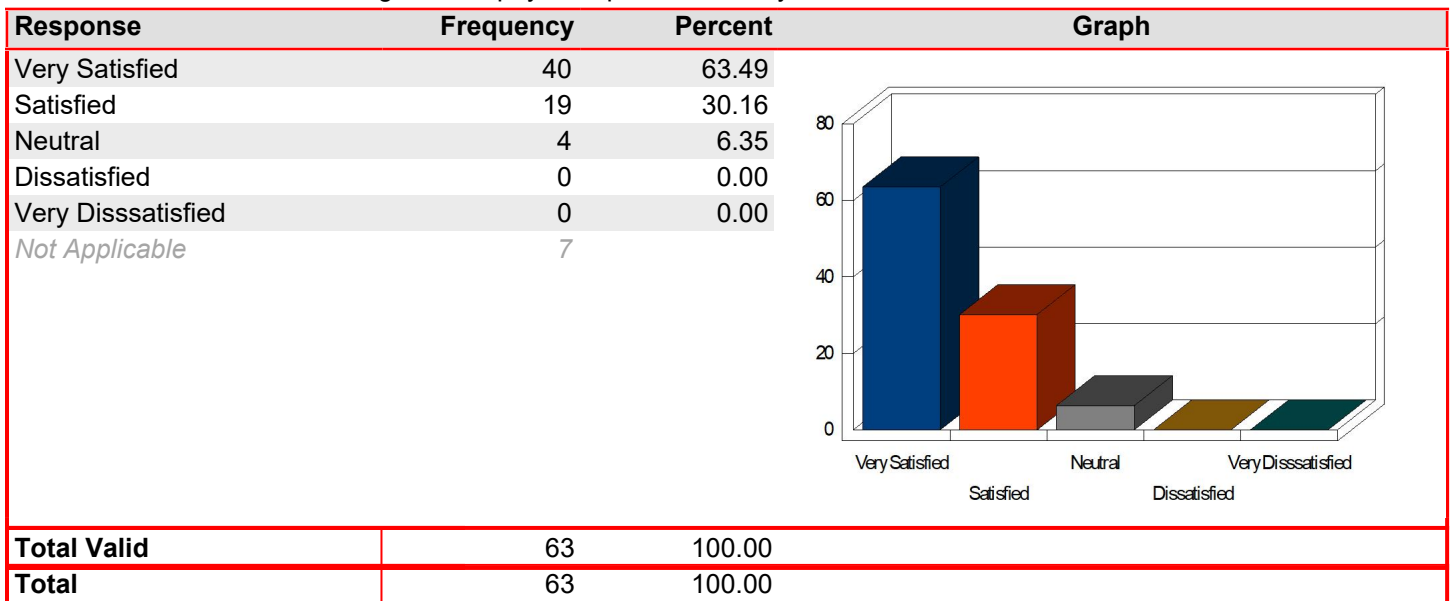
## Business Office/Cashier - Knowledge of staff

Mean: 4.52



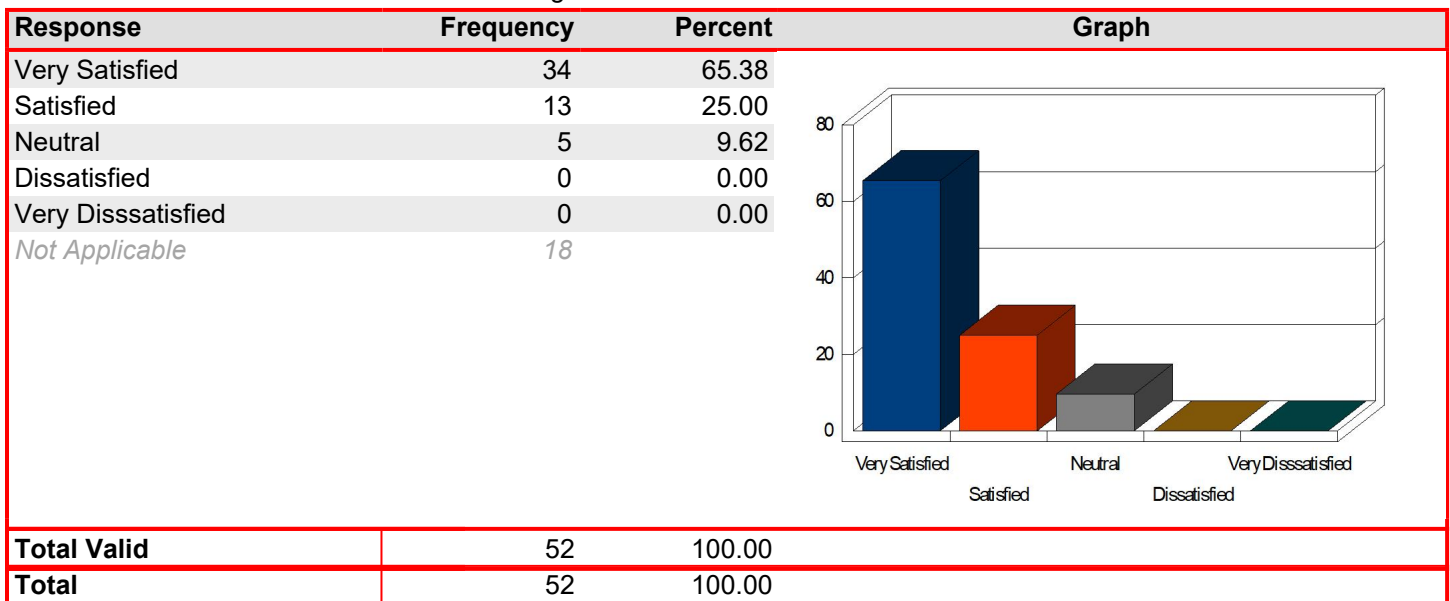
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.57



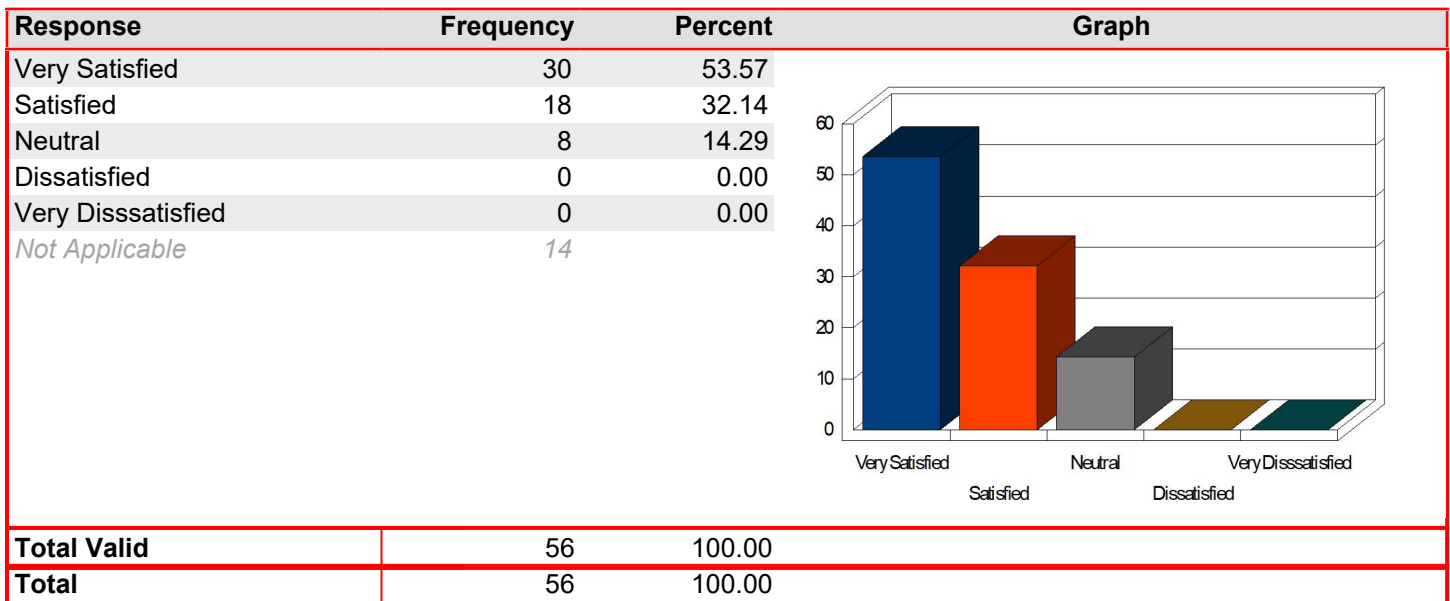
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.56



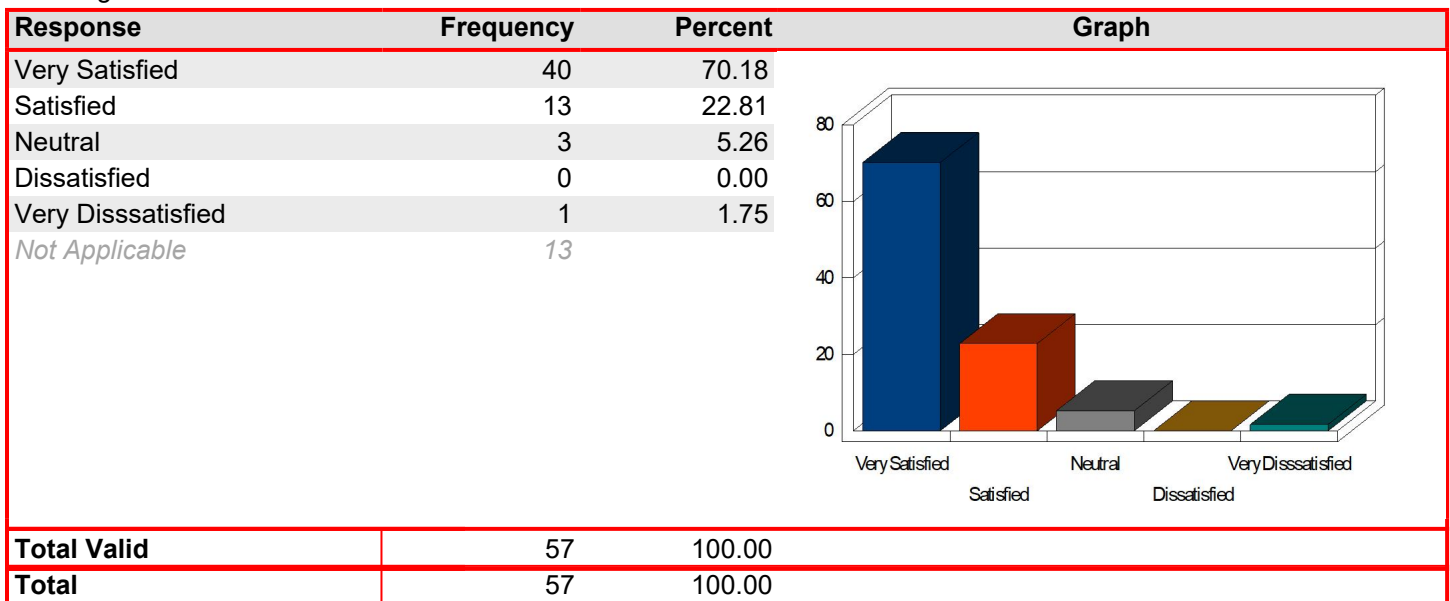
## Business Office/Cashier - Website information

Mean: 4.39



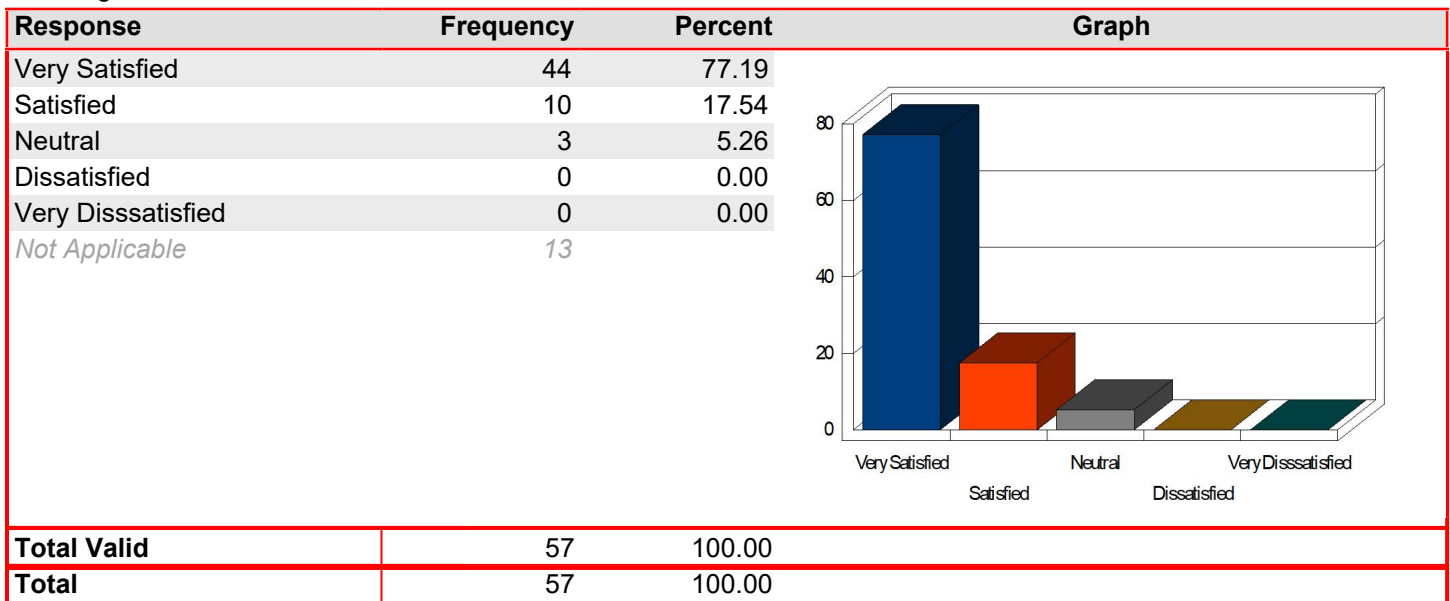
## Tutoring/CAPS - Assistance of staff

Mean: 4.60



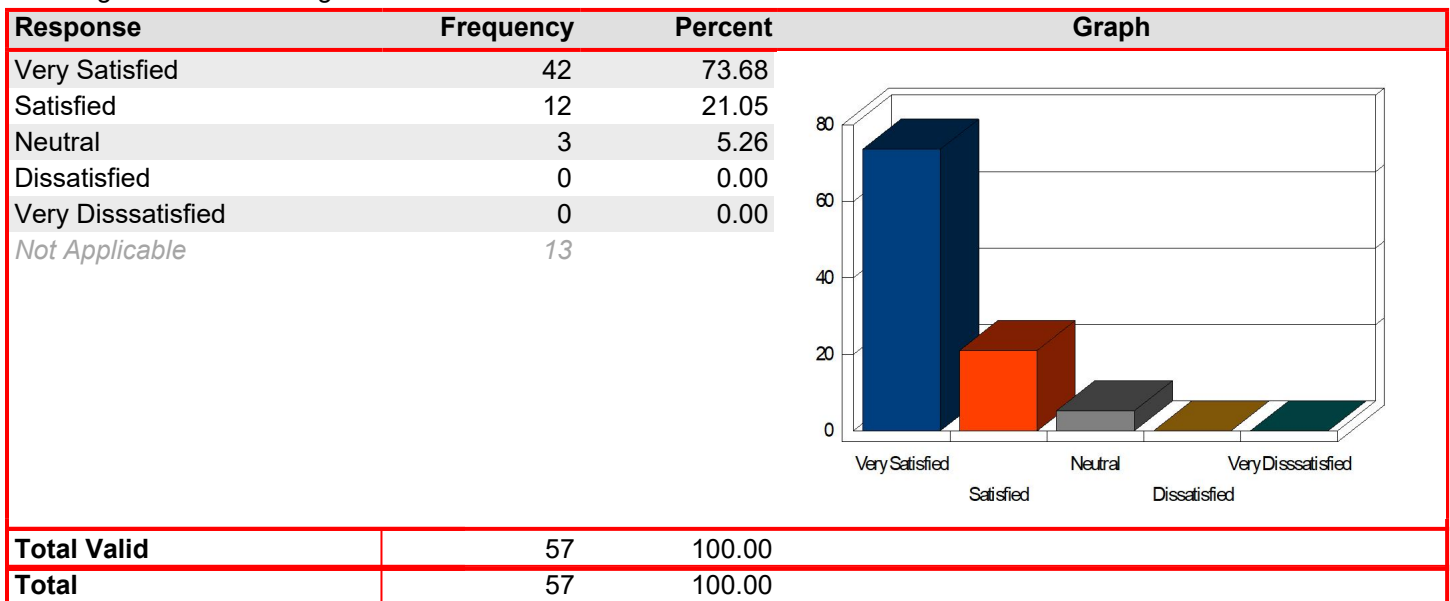
## Tutoring/CAPS - Friendliness of staff

Mean: 4.72



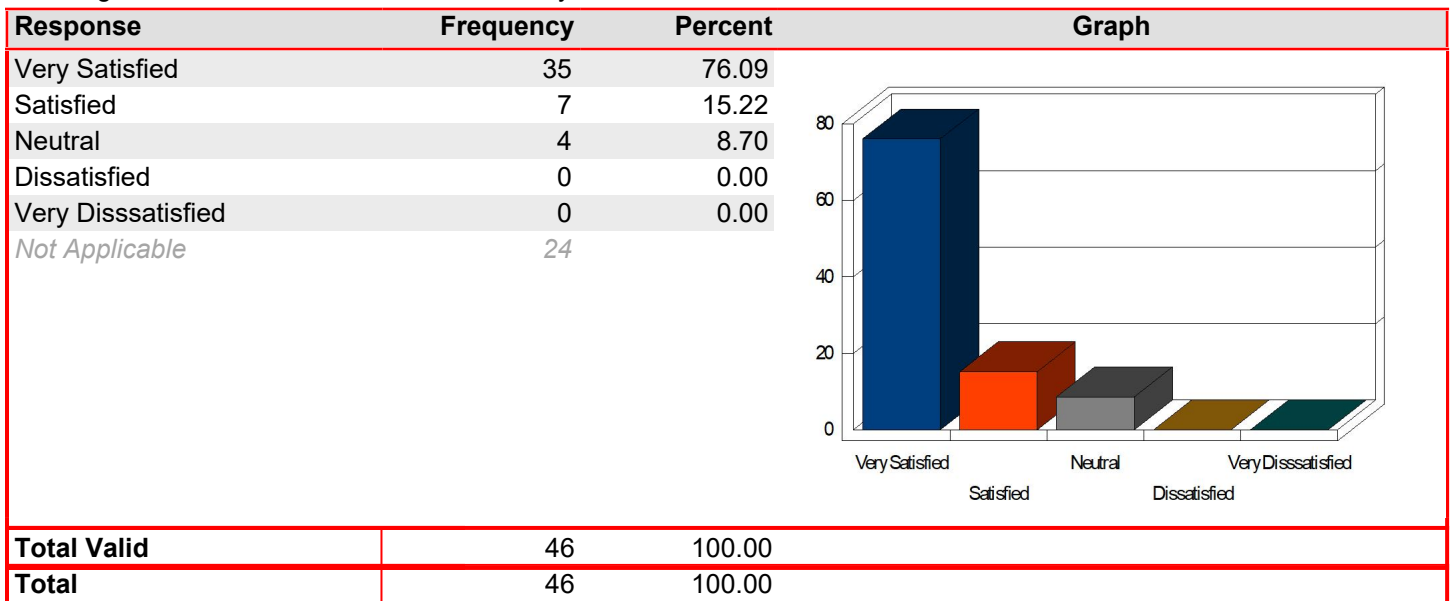
## Tutoring/CAPS - Knowledge of staff

Mean: 4.68



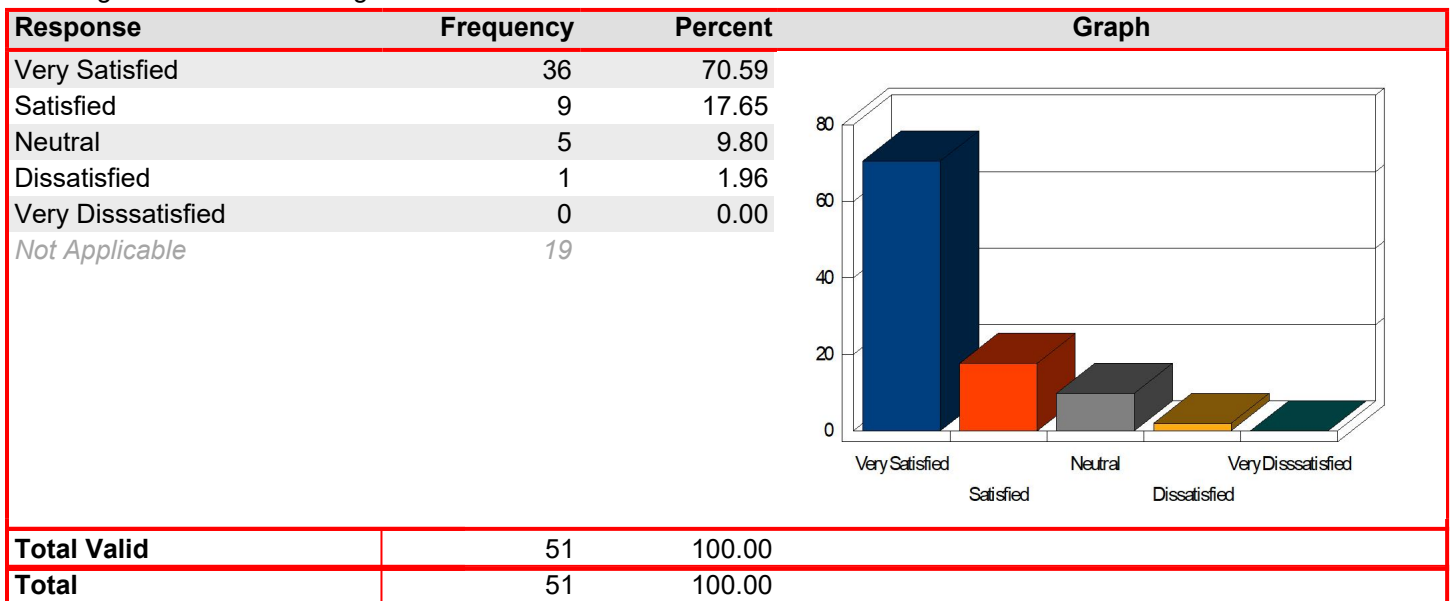
Tutoring/CAPS - Documented student disability services

Mean: 4.67



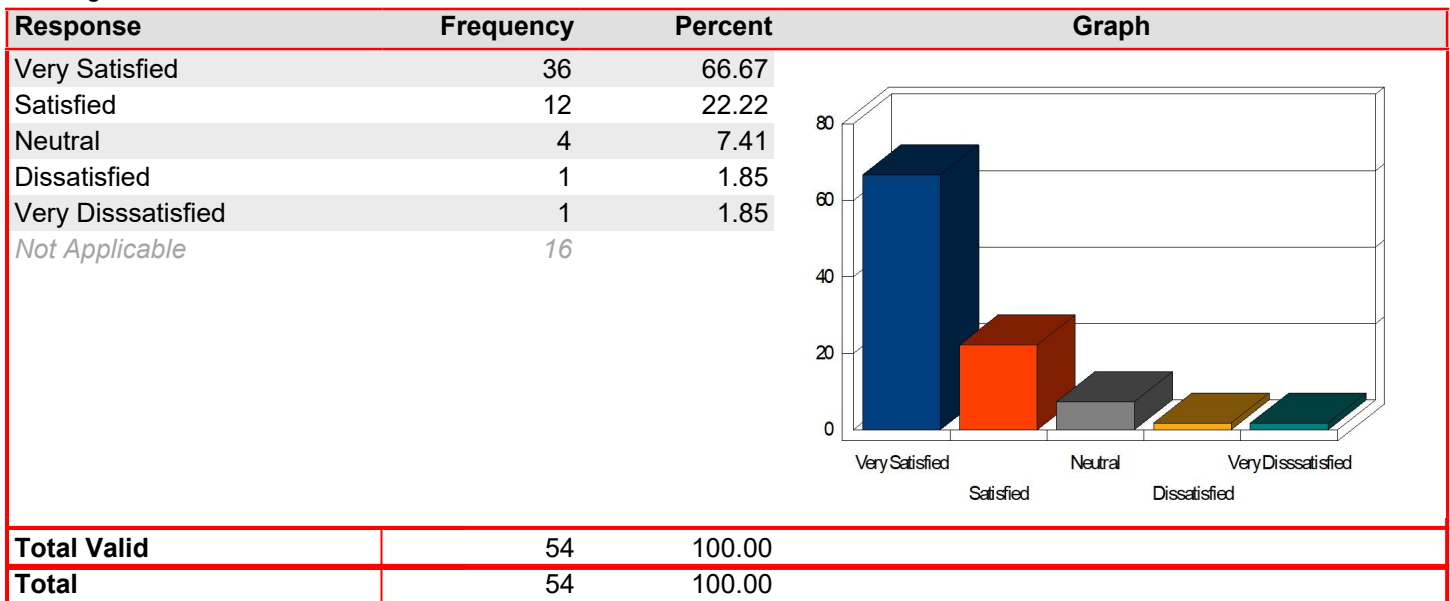
Tutoring/CAPS - Peer tutoring services

Mean: 4.57



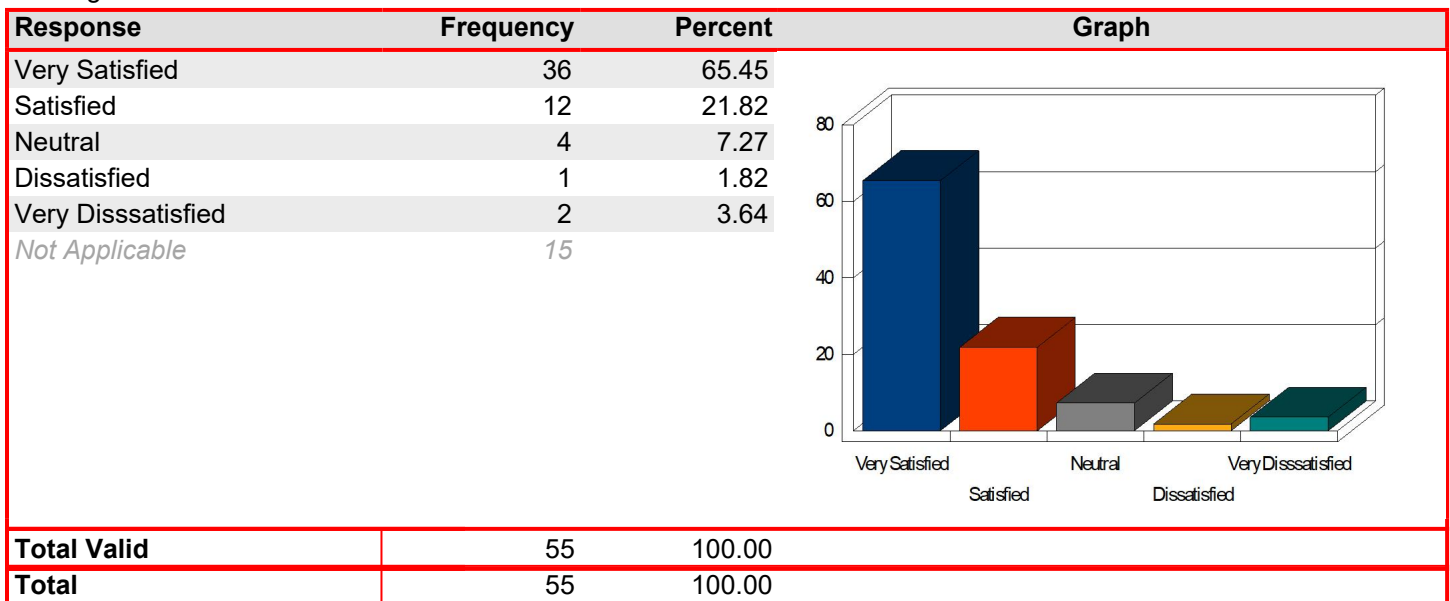
Testing Services - Assistance of staff

Mean: 4.50



Testing Services - Friendliness of staff

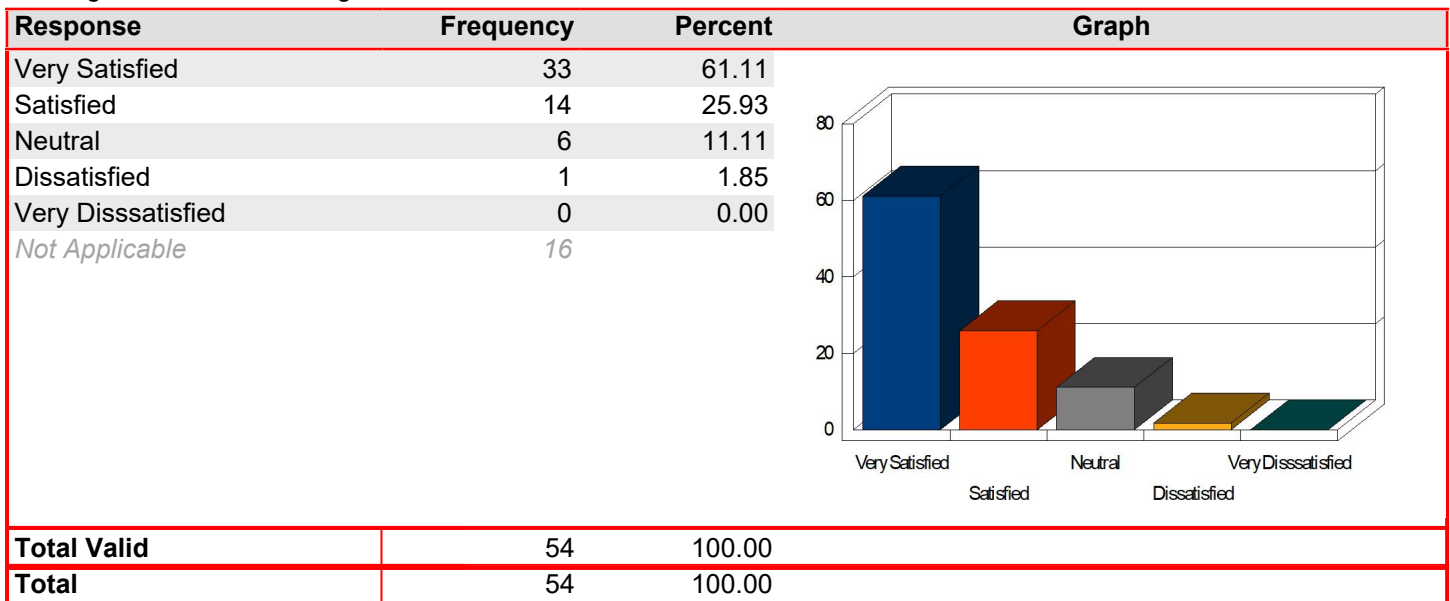
Mean: 4.44





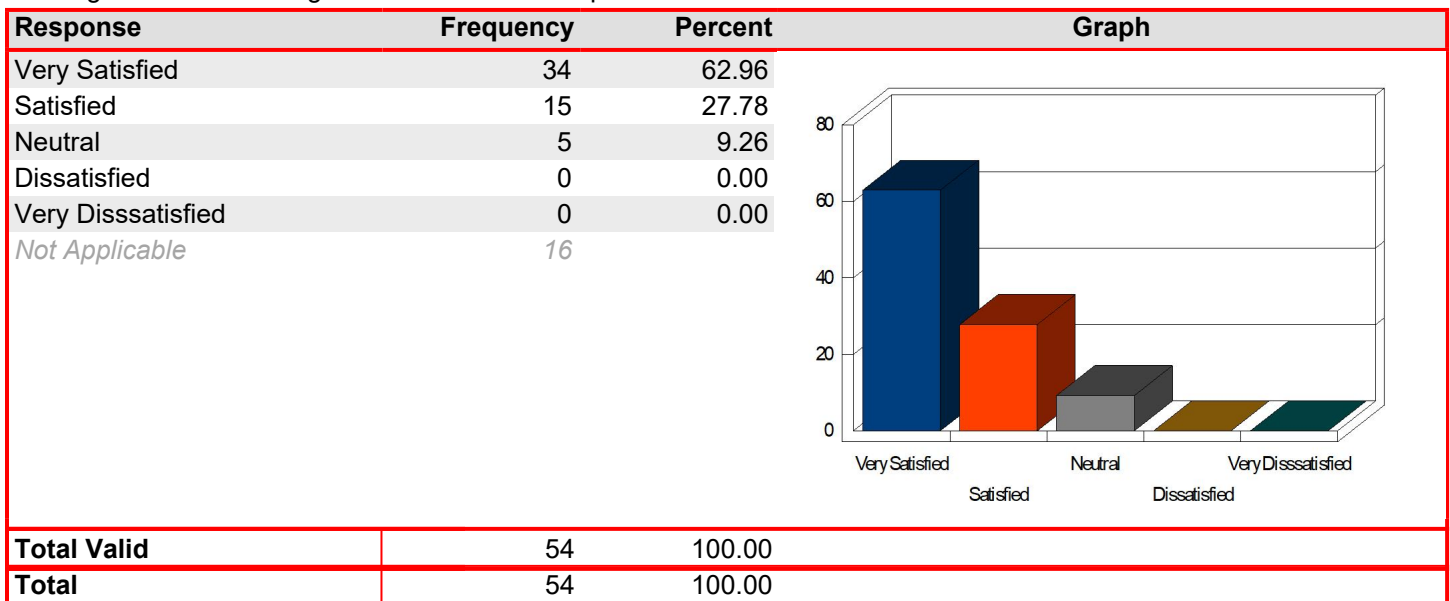
## Testing Services - Knowledge of staff

Mean: 4.46



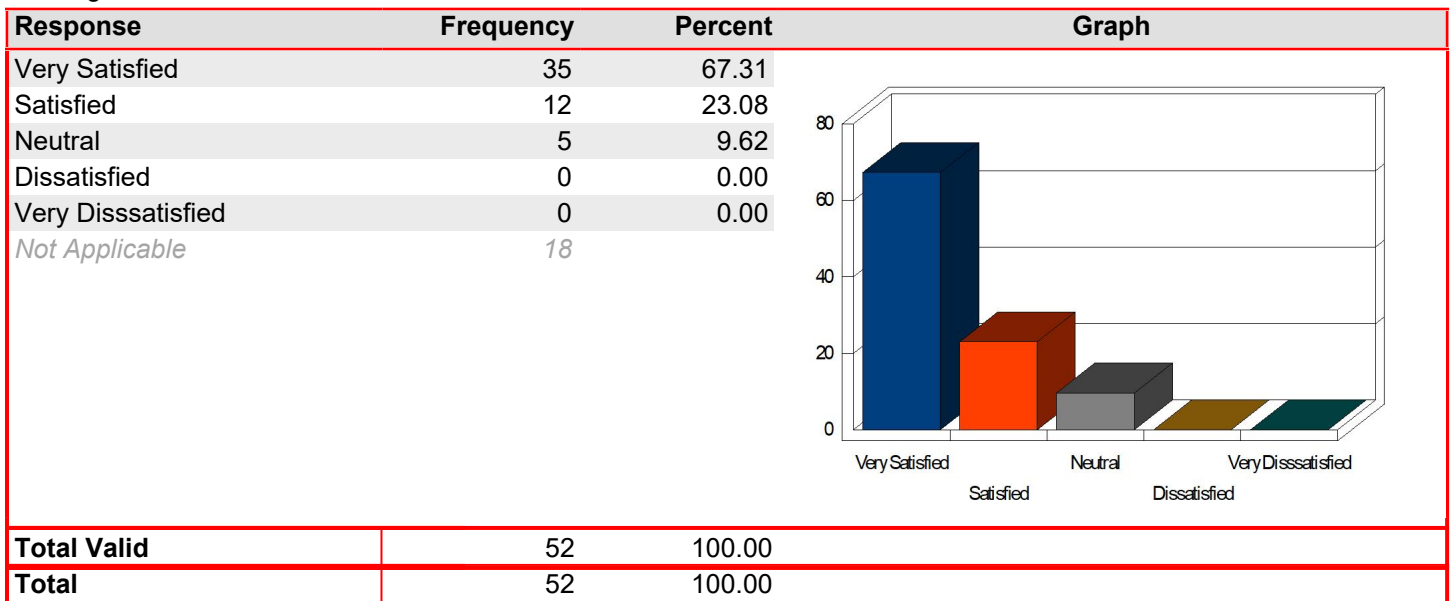
## Testing Services - Testing Center hours are adequate

Mean: 4.54



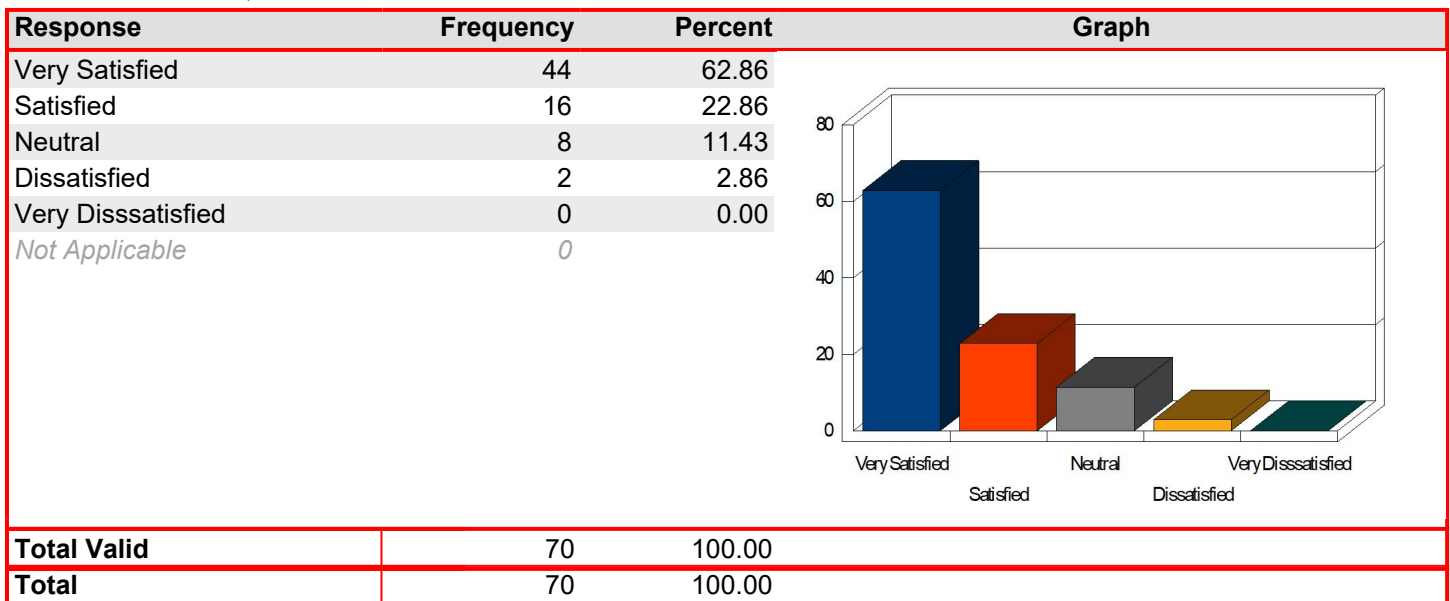
## Testing Services - Website information

Mean: 4.58



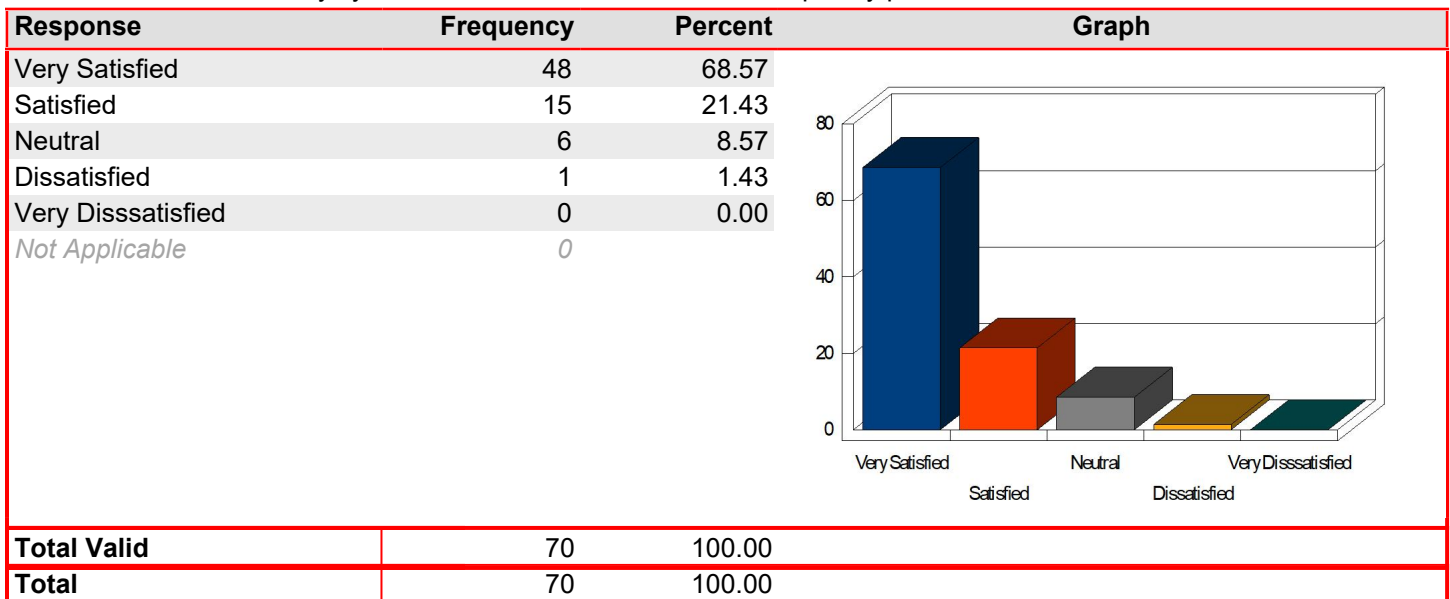
## Instruction - Overall, teachers care about me

Mean: 4.46



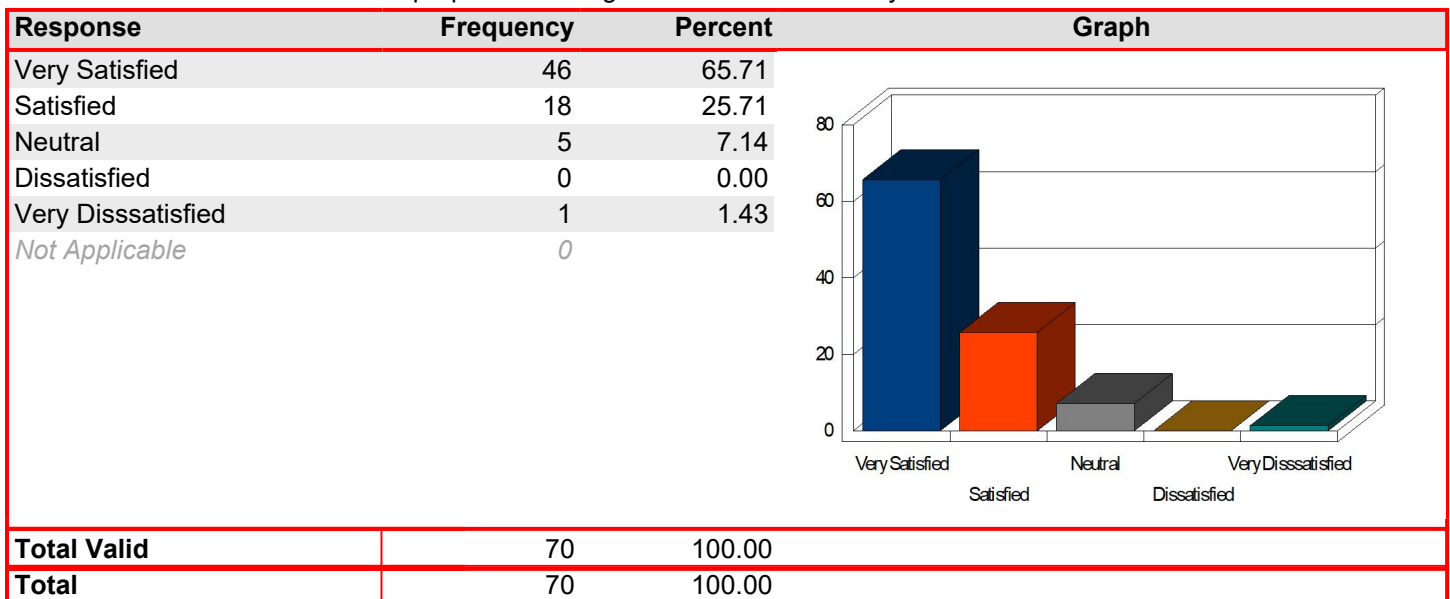
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.57



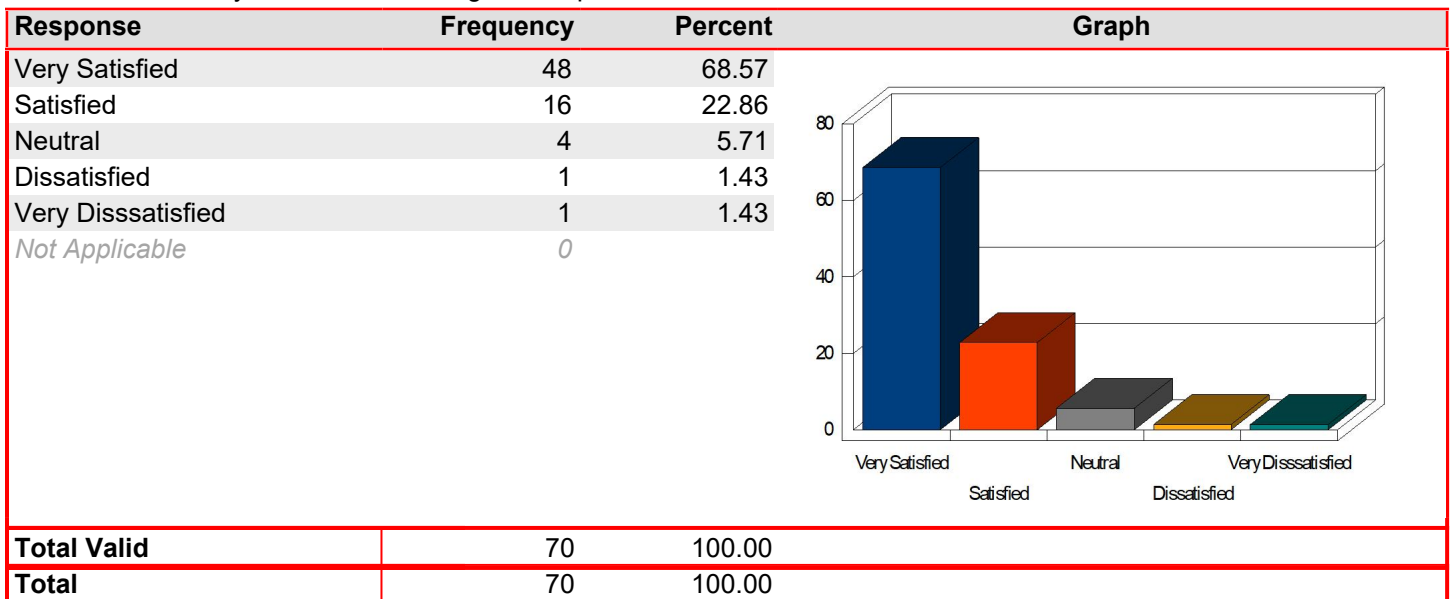
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.54



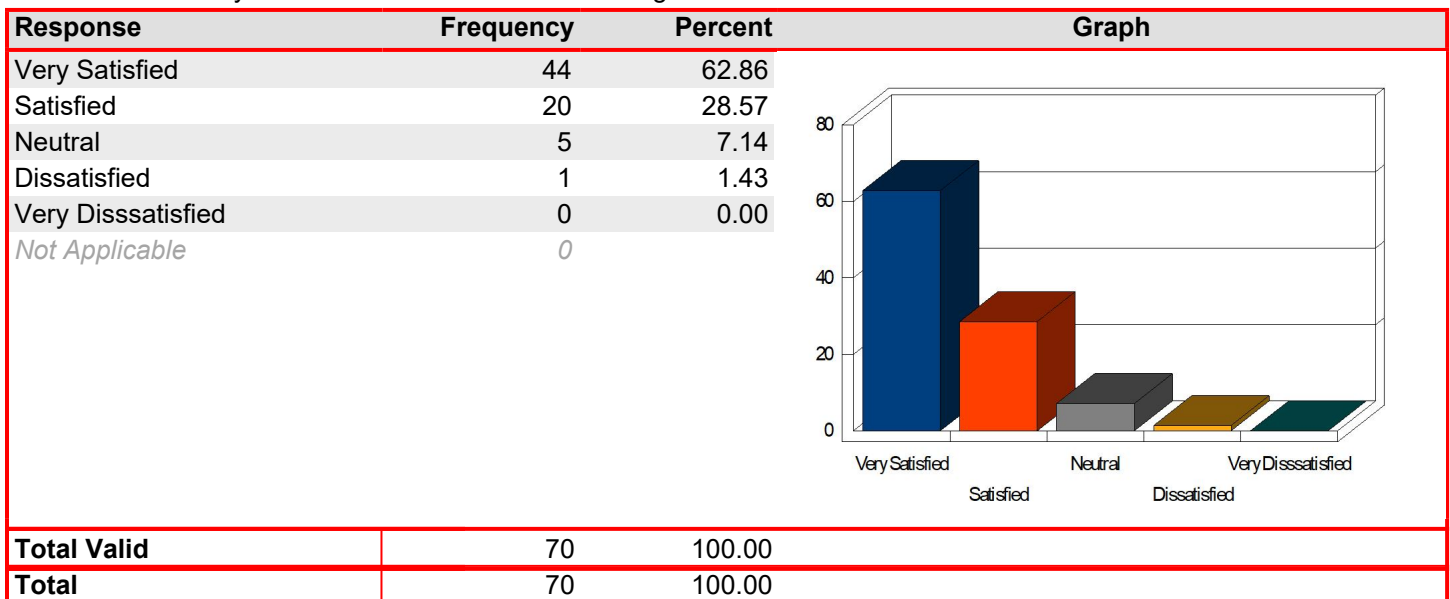
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.56



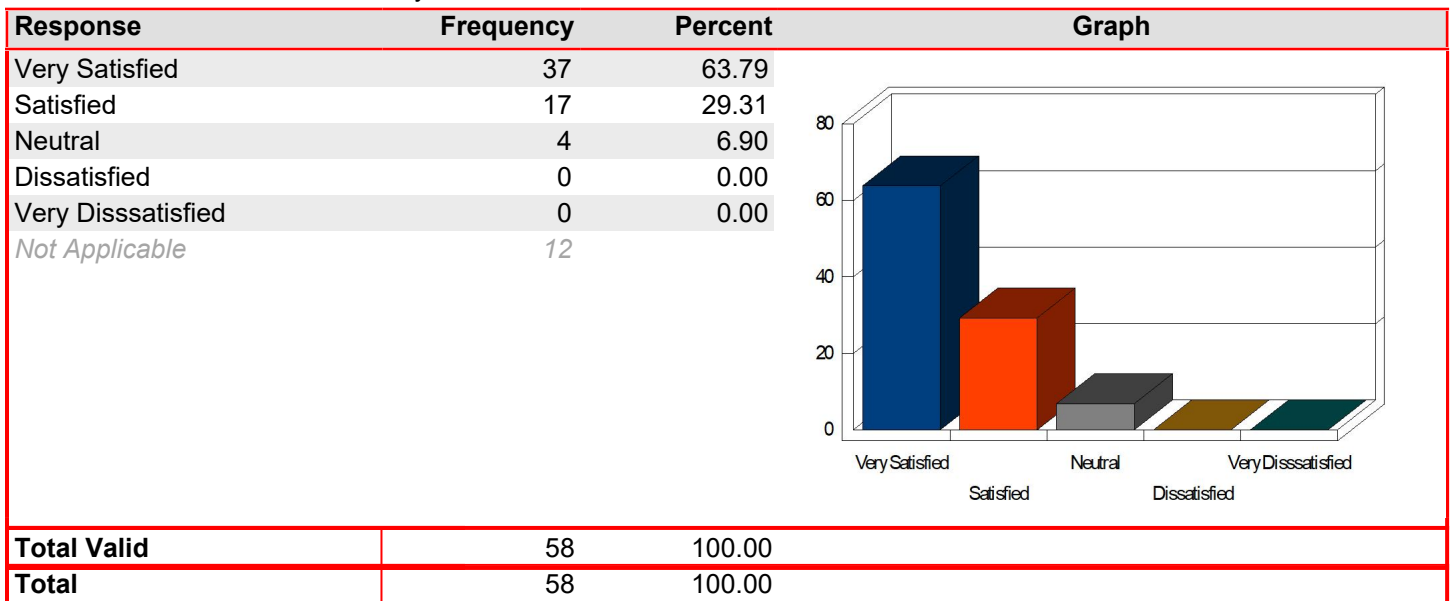
Instruction - Faculty are available after class and during office hours

Mean: 4.53



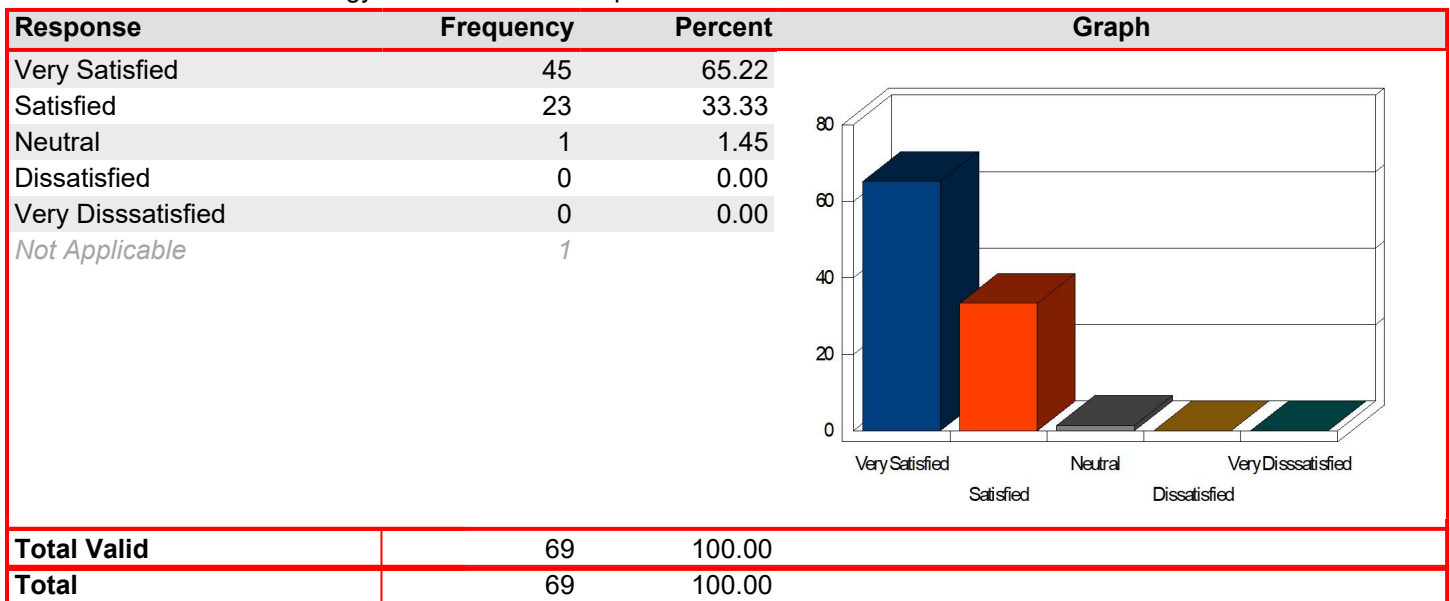
Overall - Student services routinely assisted me

Mean: 4.57



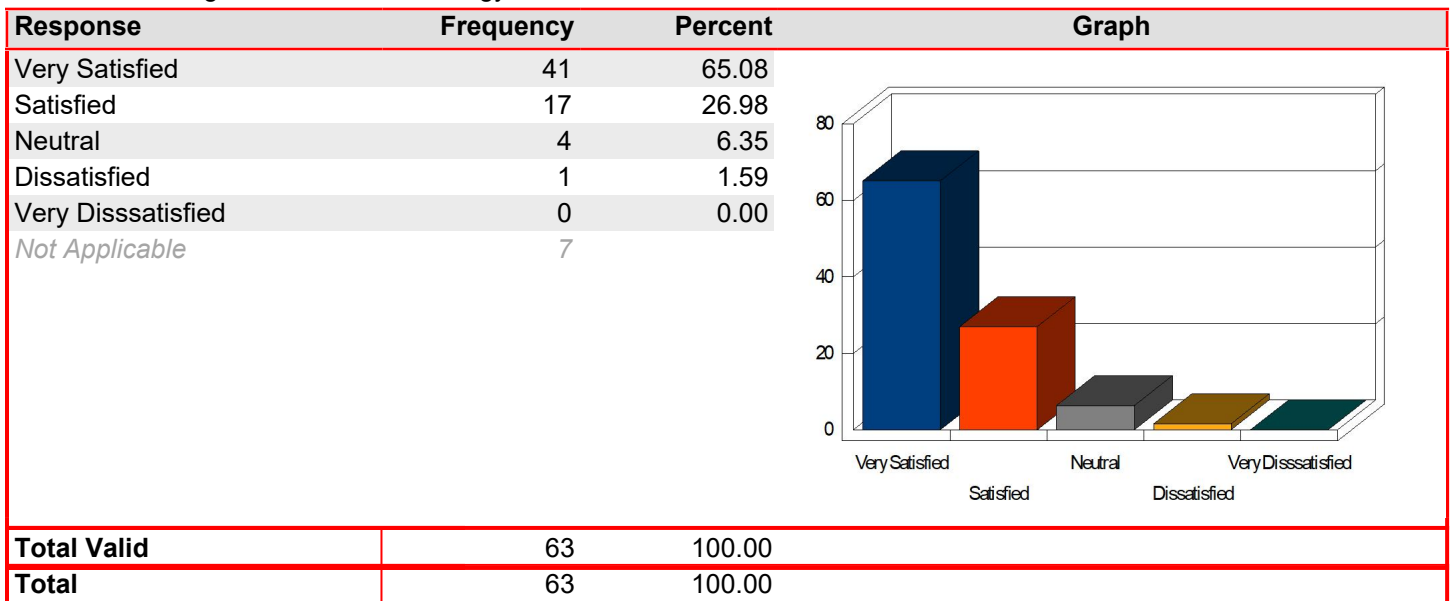
Overall - Access to technology resources was adequate

Mean: 4.64



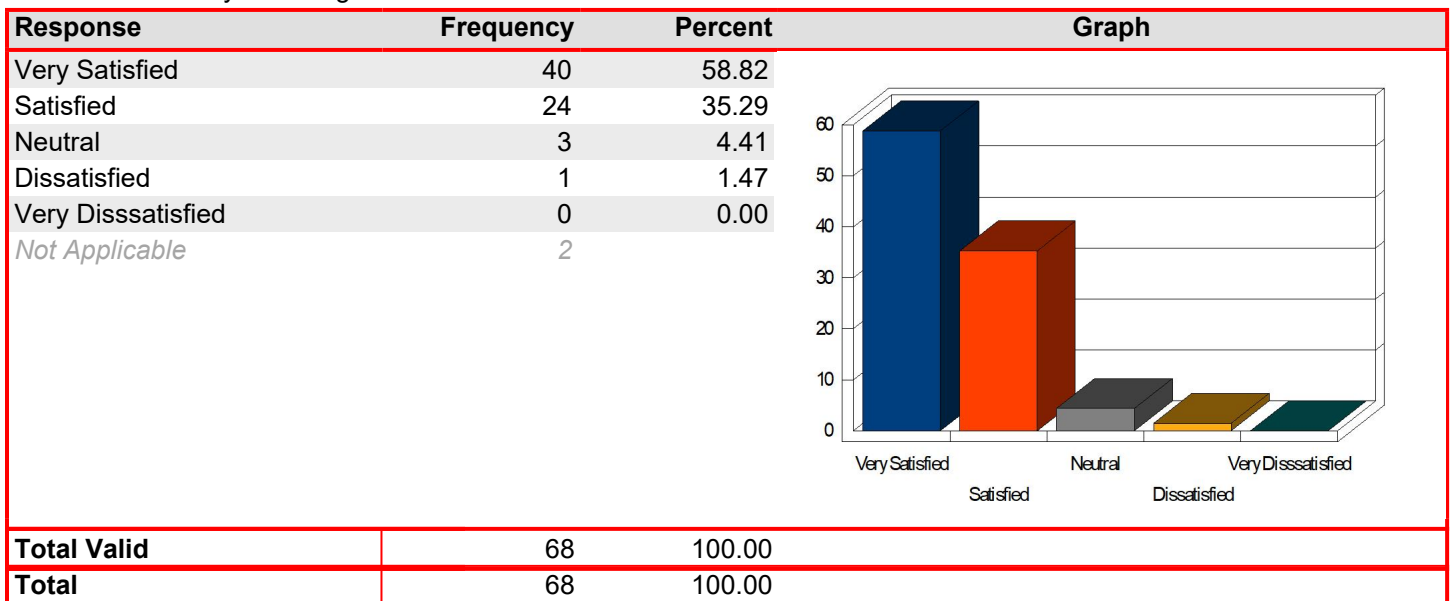
Overall - Training in the use of technology was available

Mean: 4.56



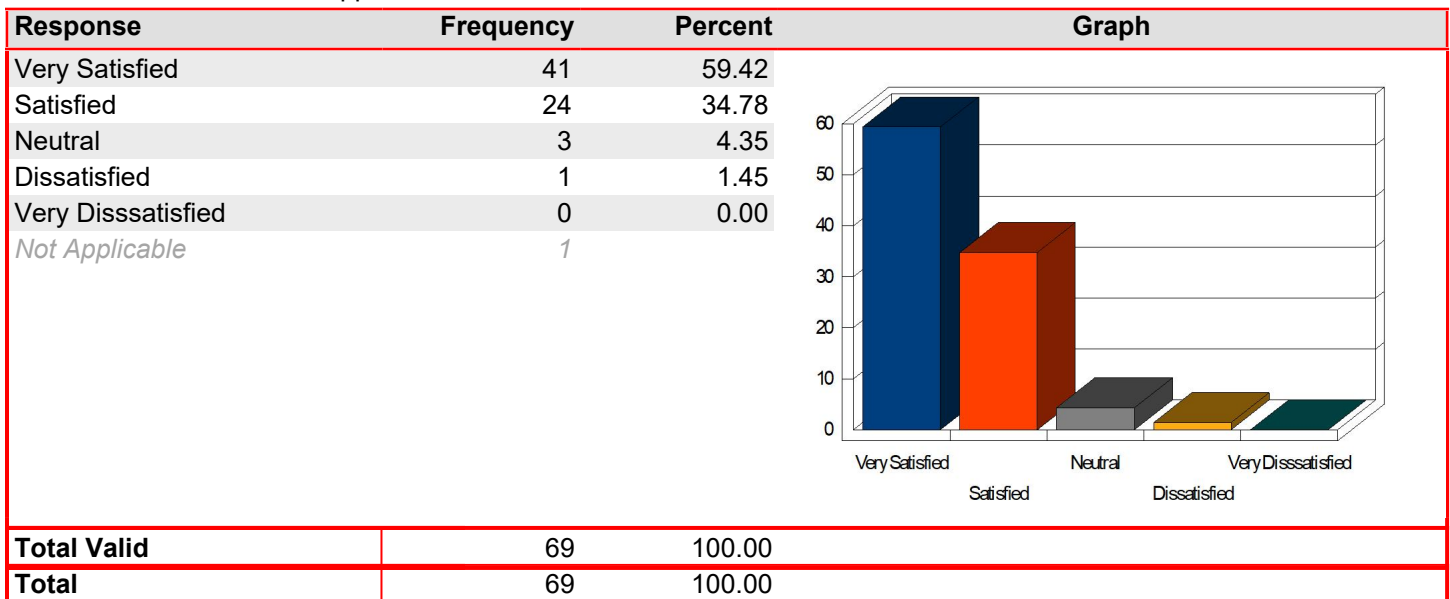
Overall - Efficiency receiving services

Mean: 4.51



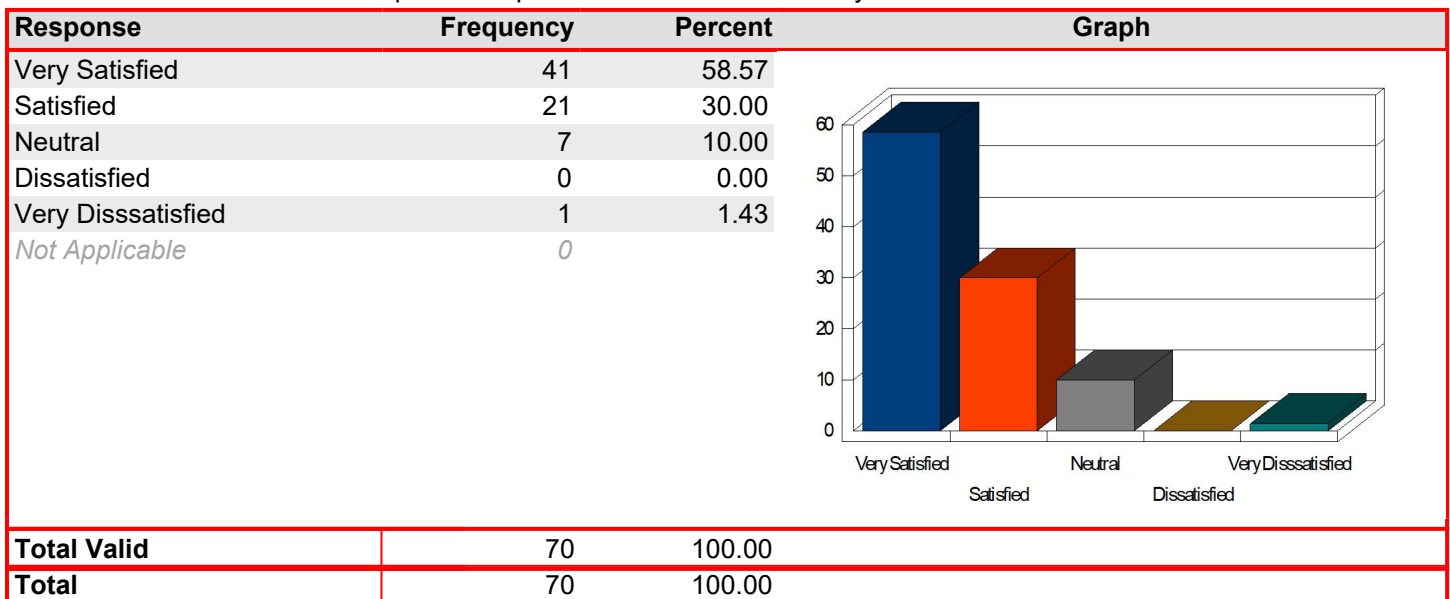
Overall - Administration is approachable

Mean: 4.52



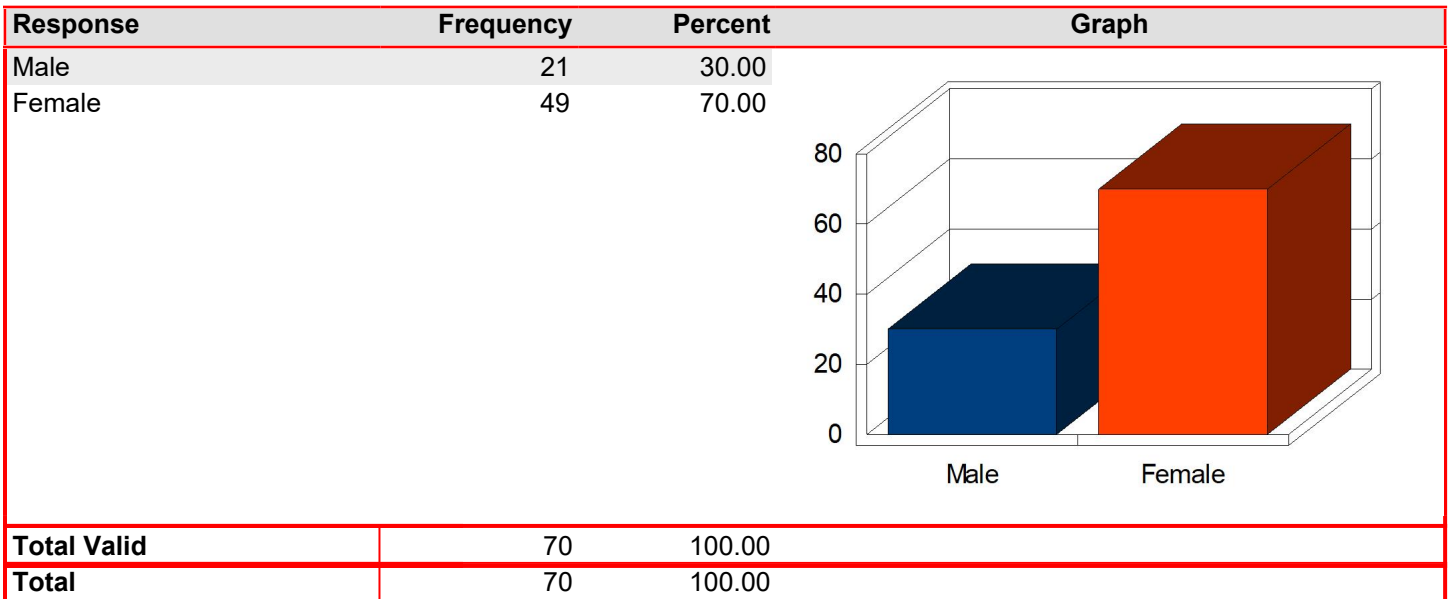
Overall - I feel like TVCC will help me with problems and cares about my issues

Mean: 4.44



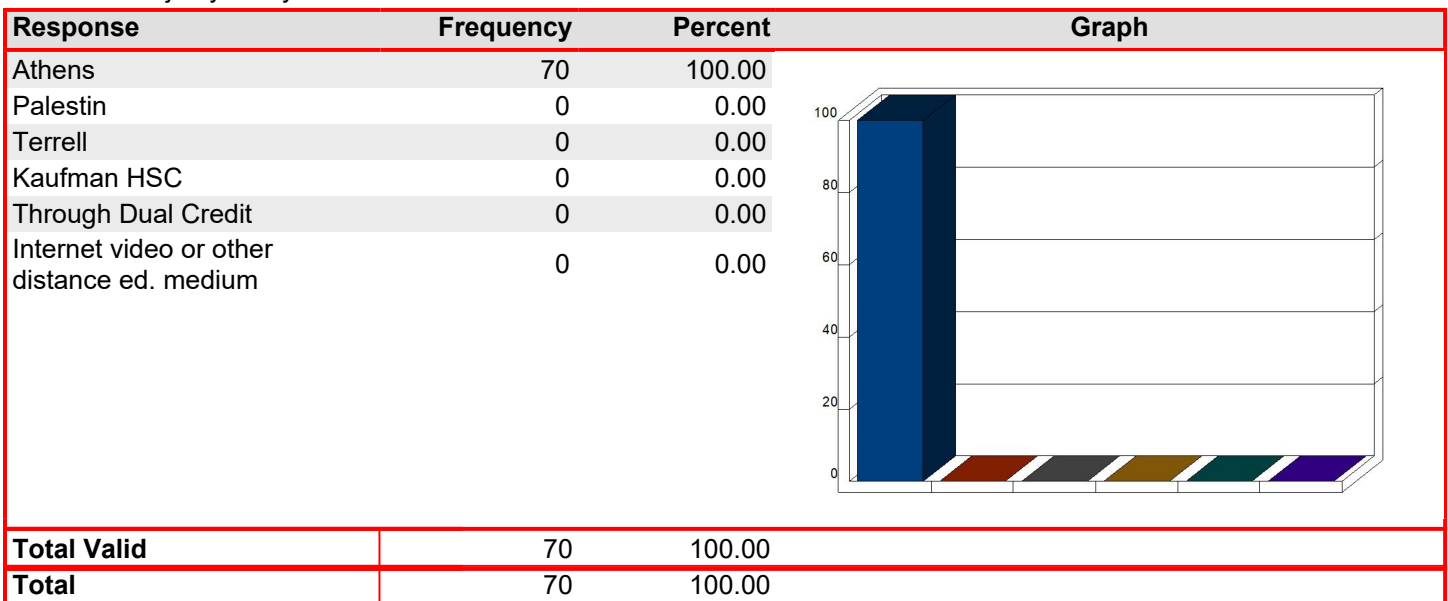
My gender is:

Mean: 1.70



I take the majority of my classes:

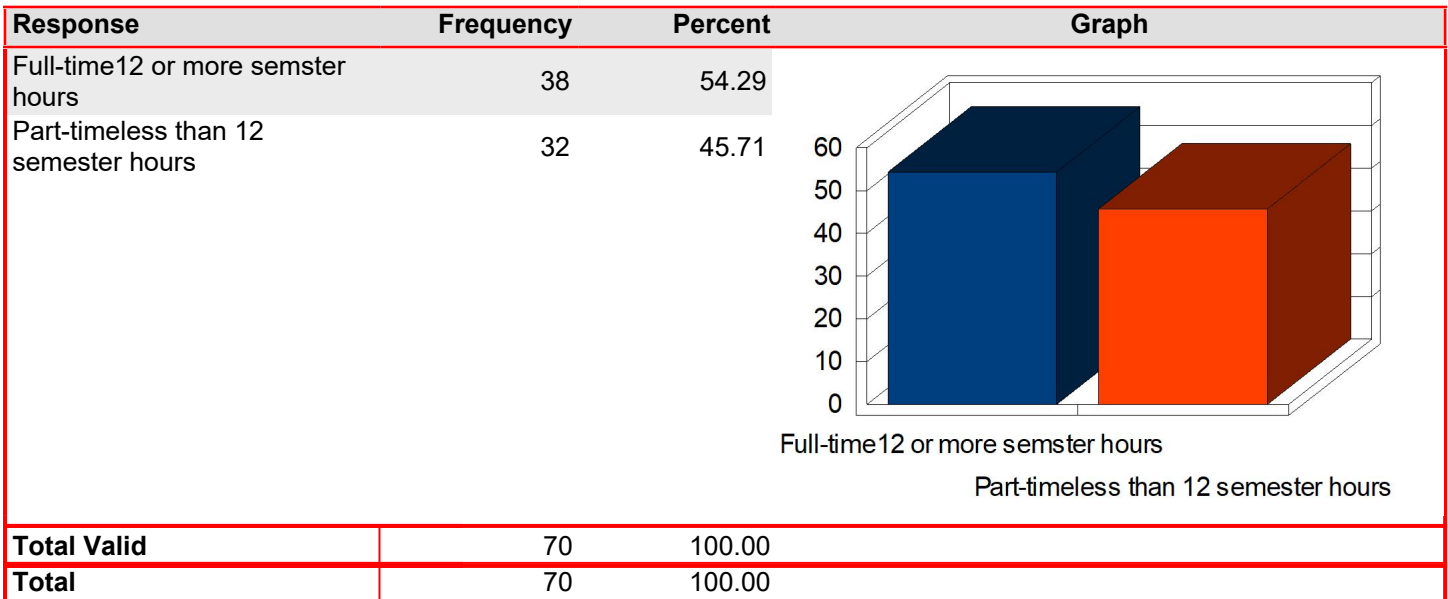
Mean: 1.00





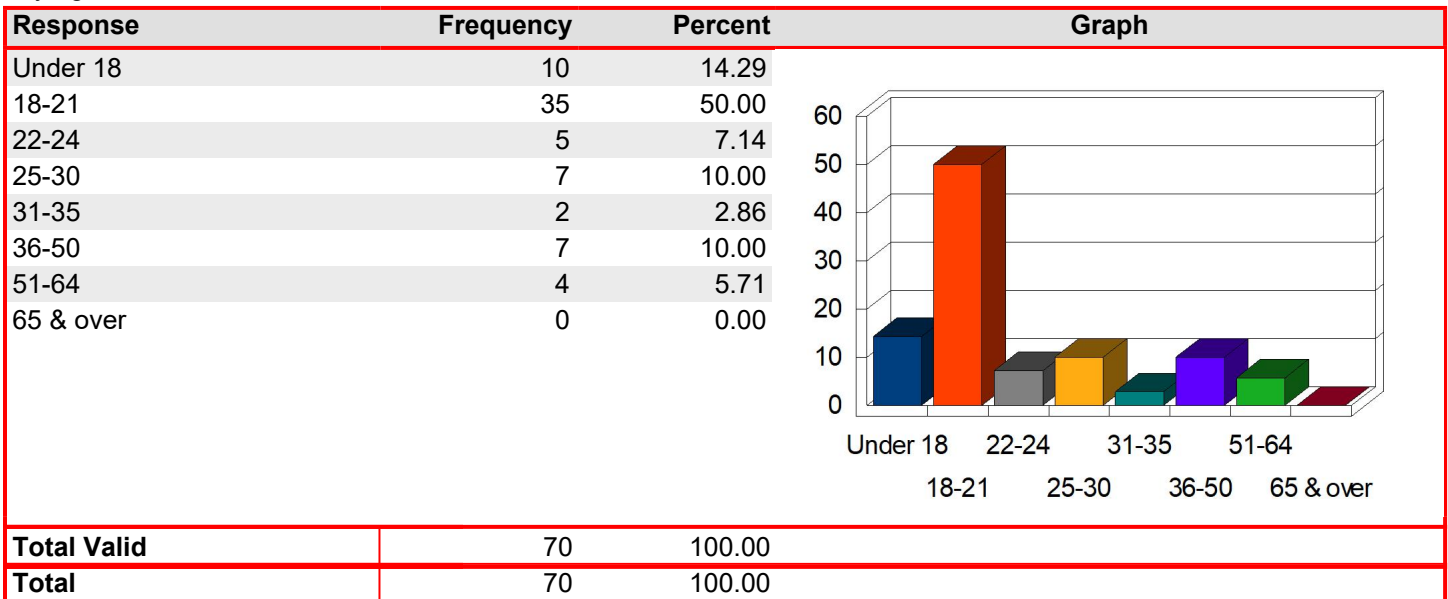
I am enrolled:

Mean: 1.46



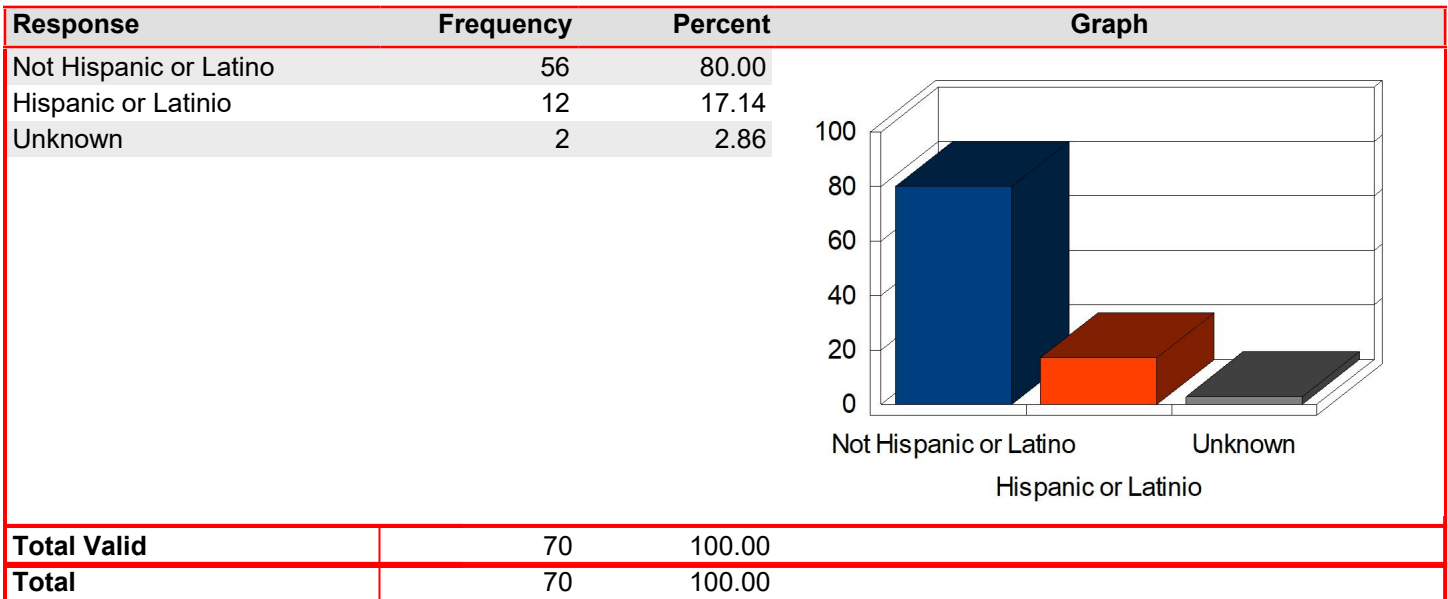
My age is:

Mean: 2.90



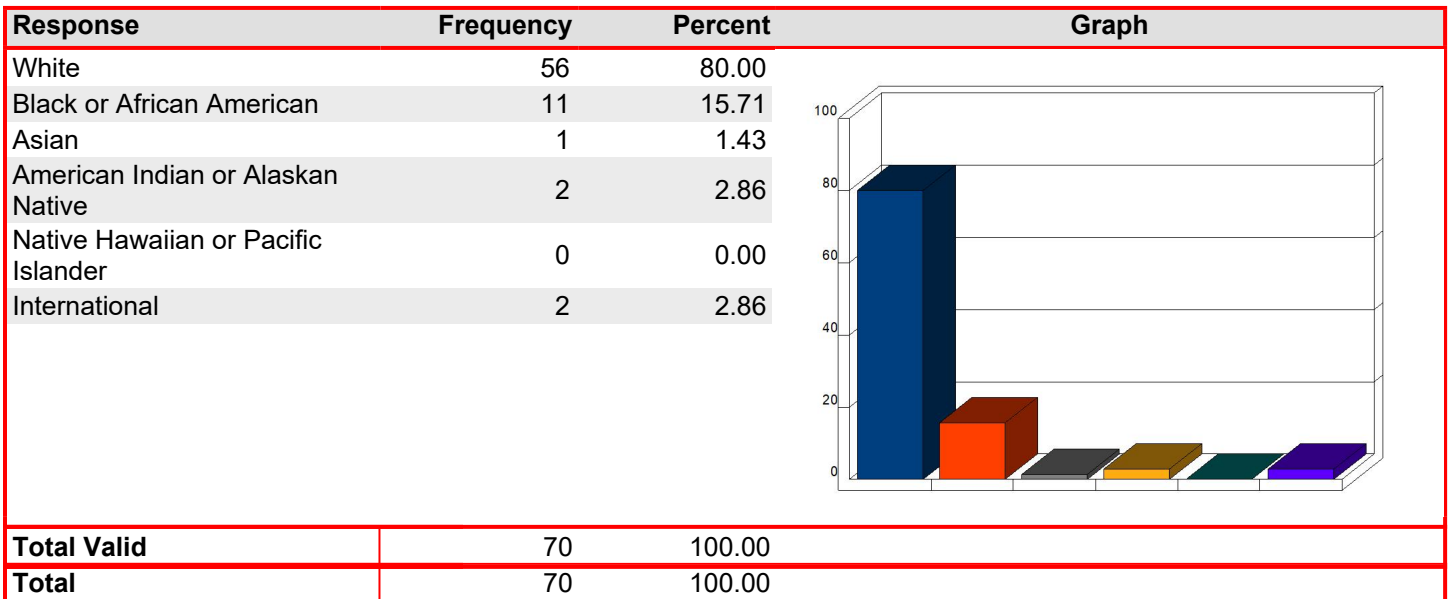
Ethnic Origin:

Mean: 1.23



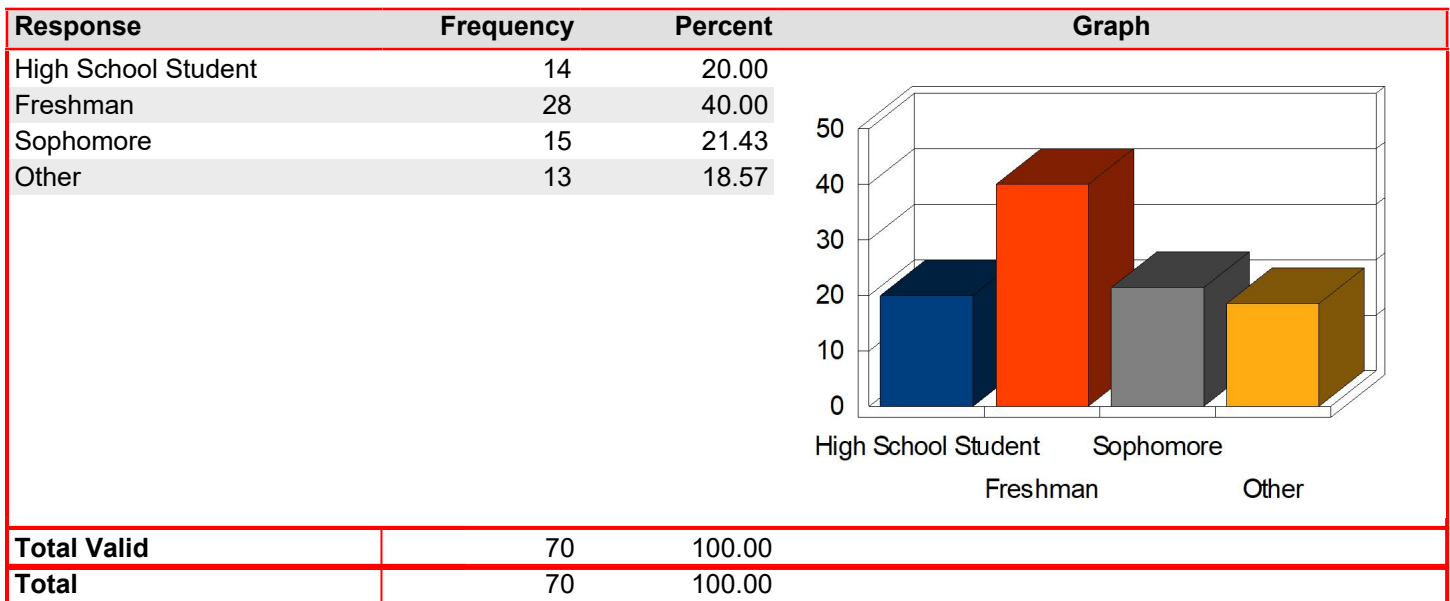
Race:

Mean: -



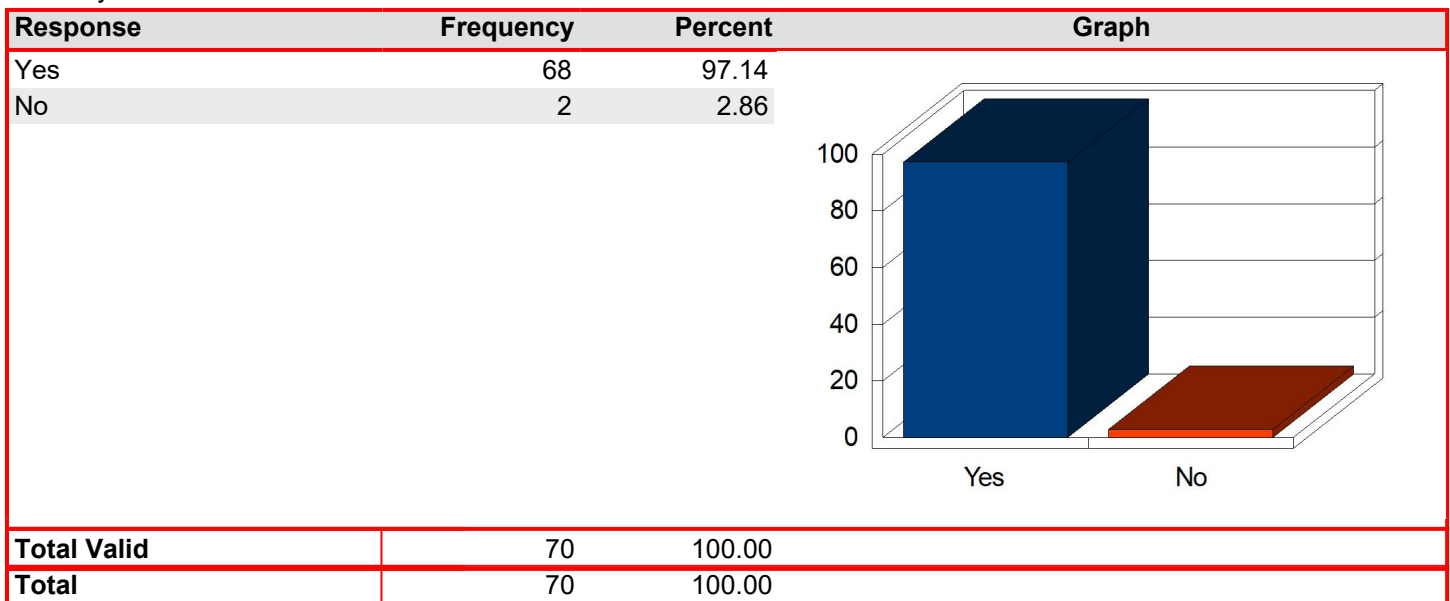
Student Classification:

Mean: 2.39



Would you recommend TVCC to a Friend?

Mean: 1.03



# Trinity Valley Community College

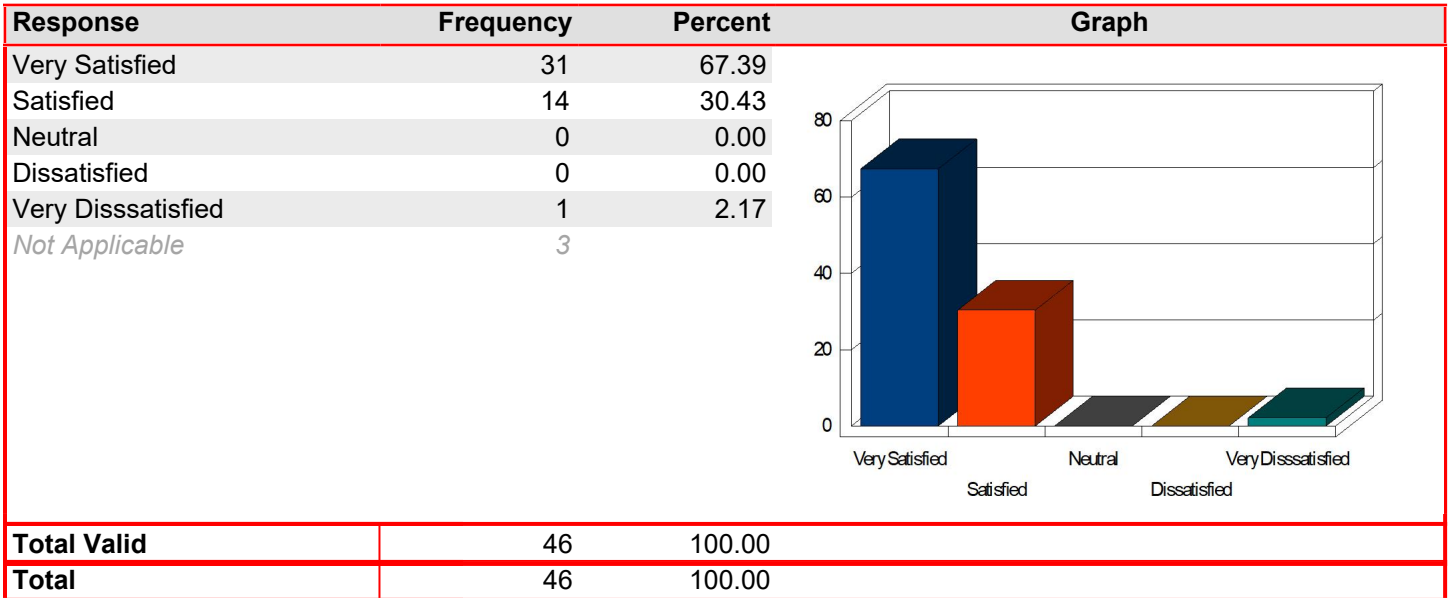
## Student Satisfaction Survey

Spring 2019

Internet video or other distance ed. medium

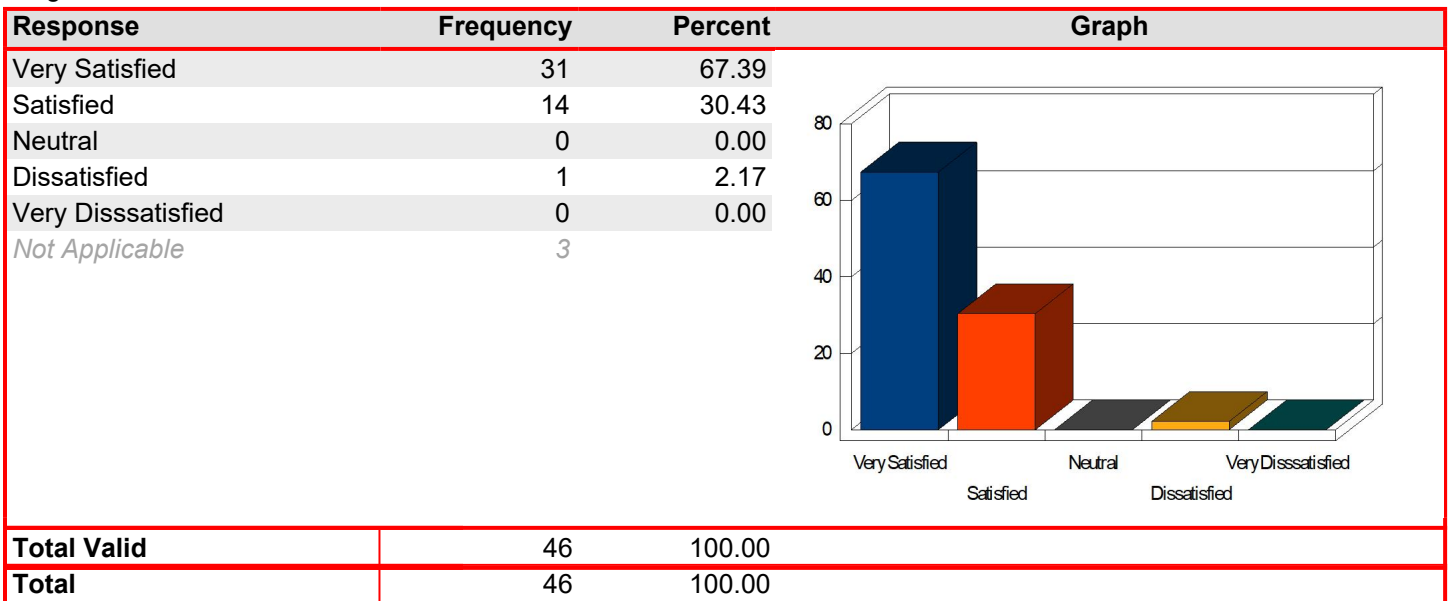
Registration & Admissions - Assistance of staff

Mean: 4.61



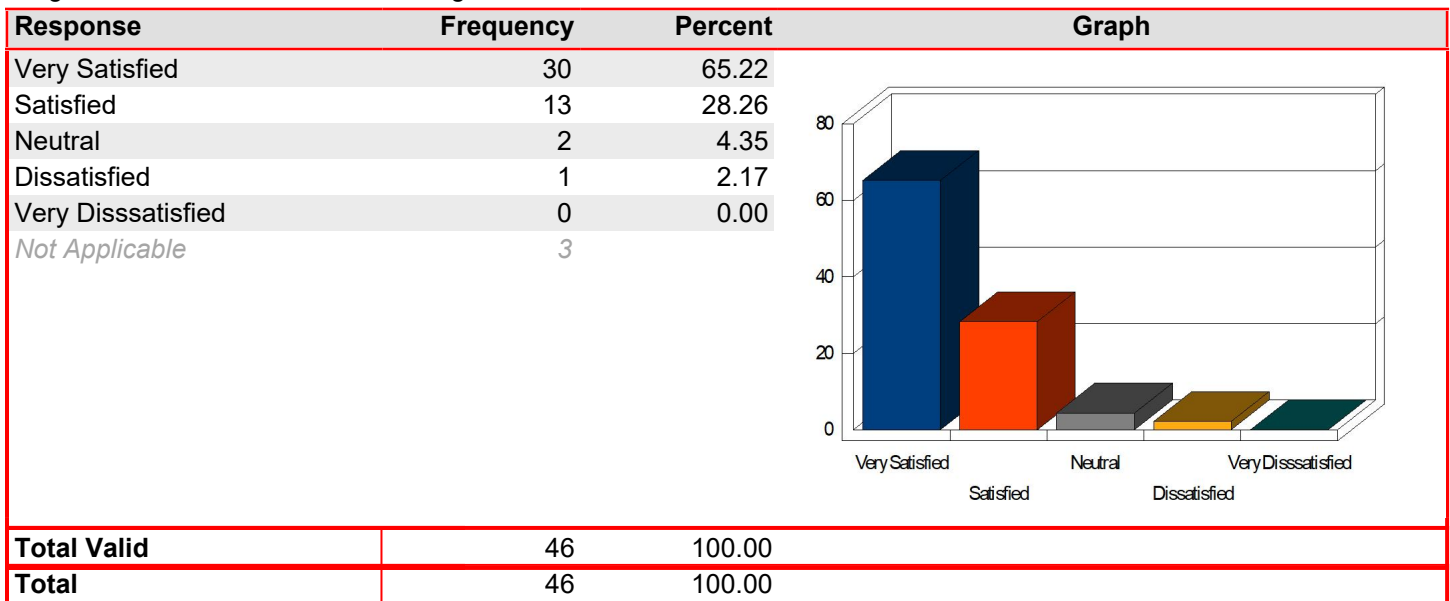
Registration & Admissions - Friendliness of staff

Mean: 4.63



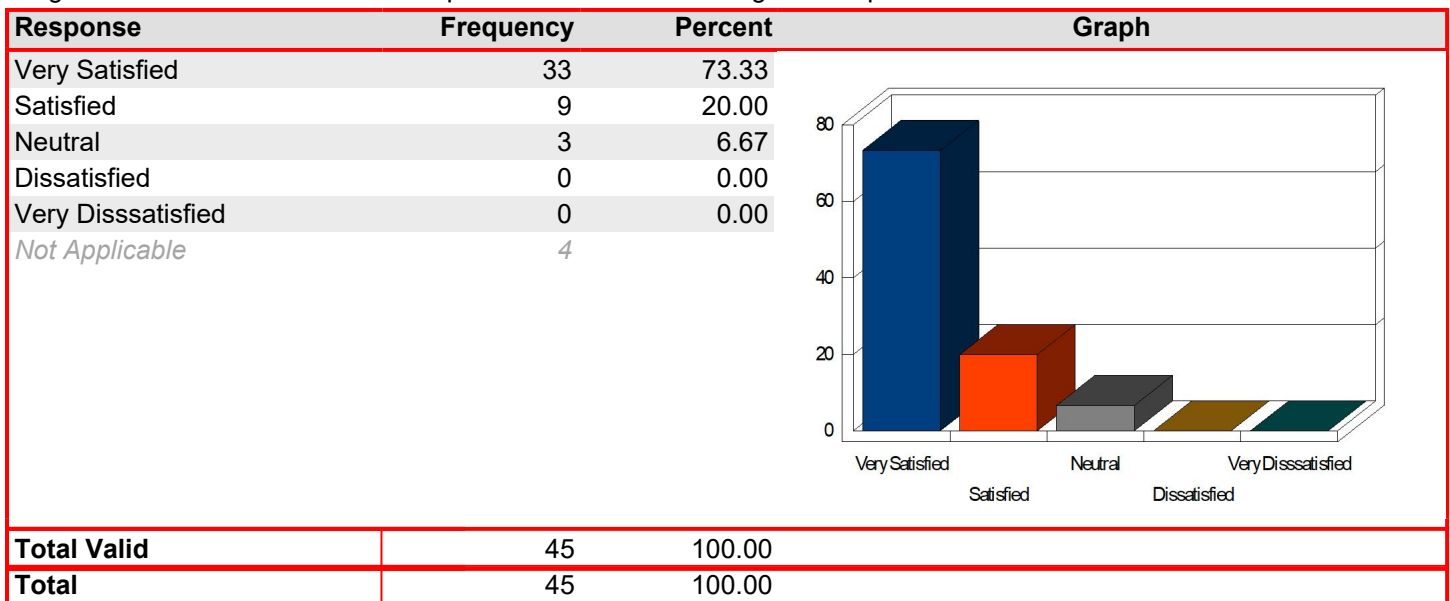
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.57



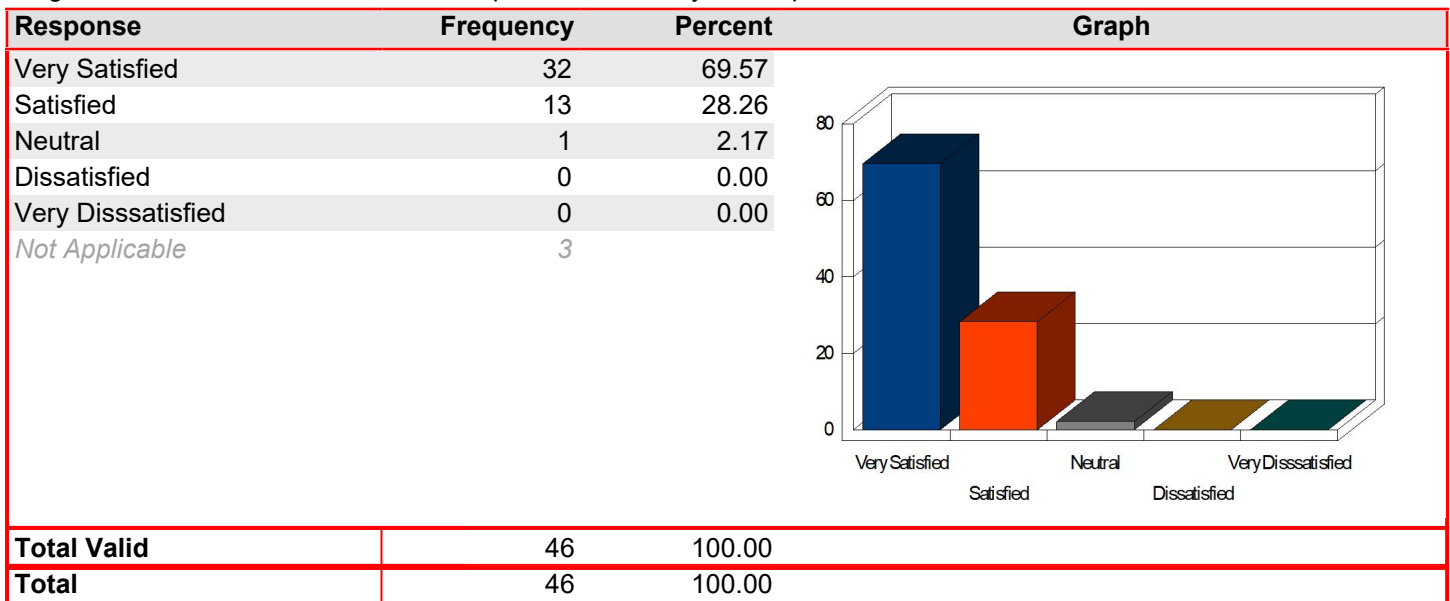
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.67



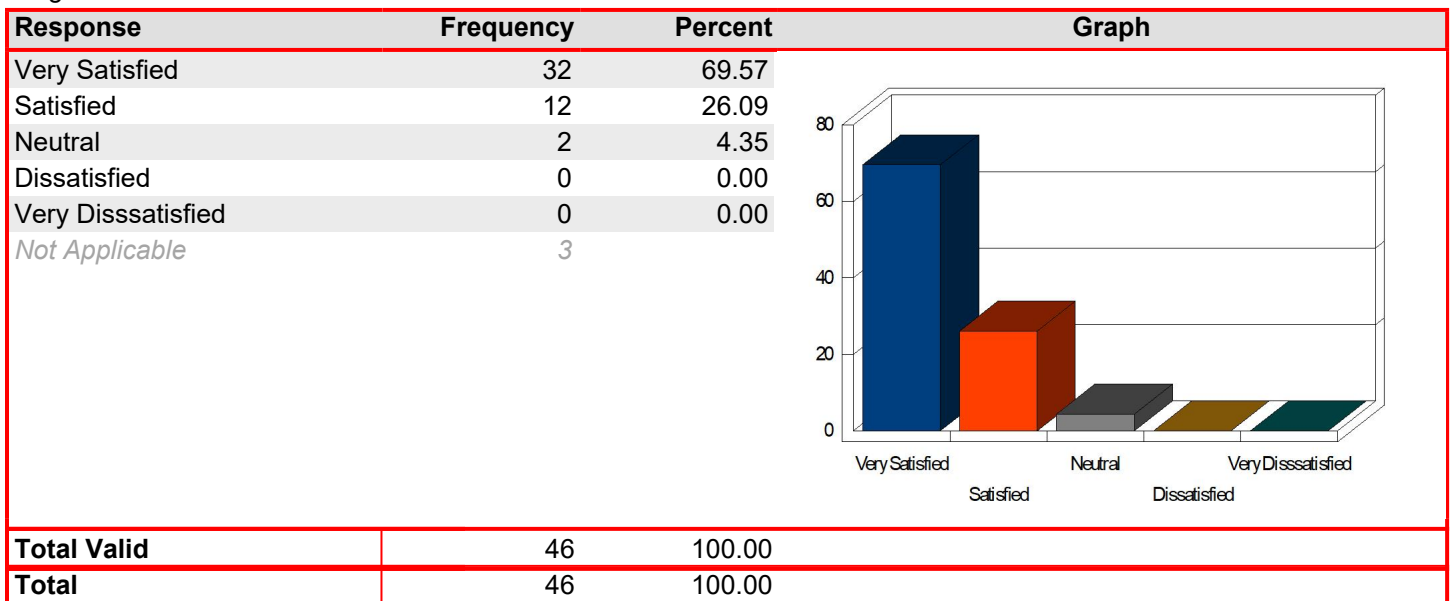
Registration & Admissions - Admissions process was easy to complete

Mean: 4.67



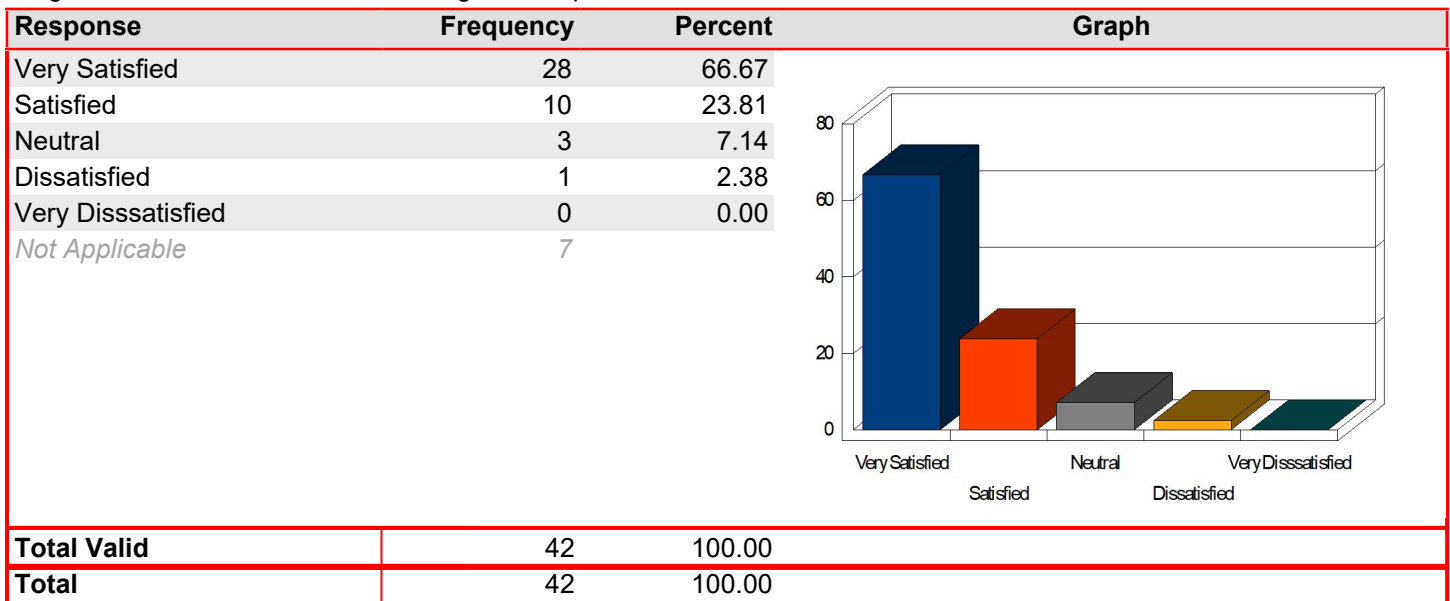
Registration & Admissions - Information I received was understandable

Mean: 4.65



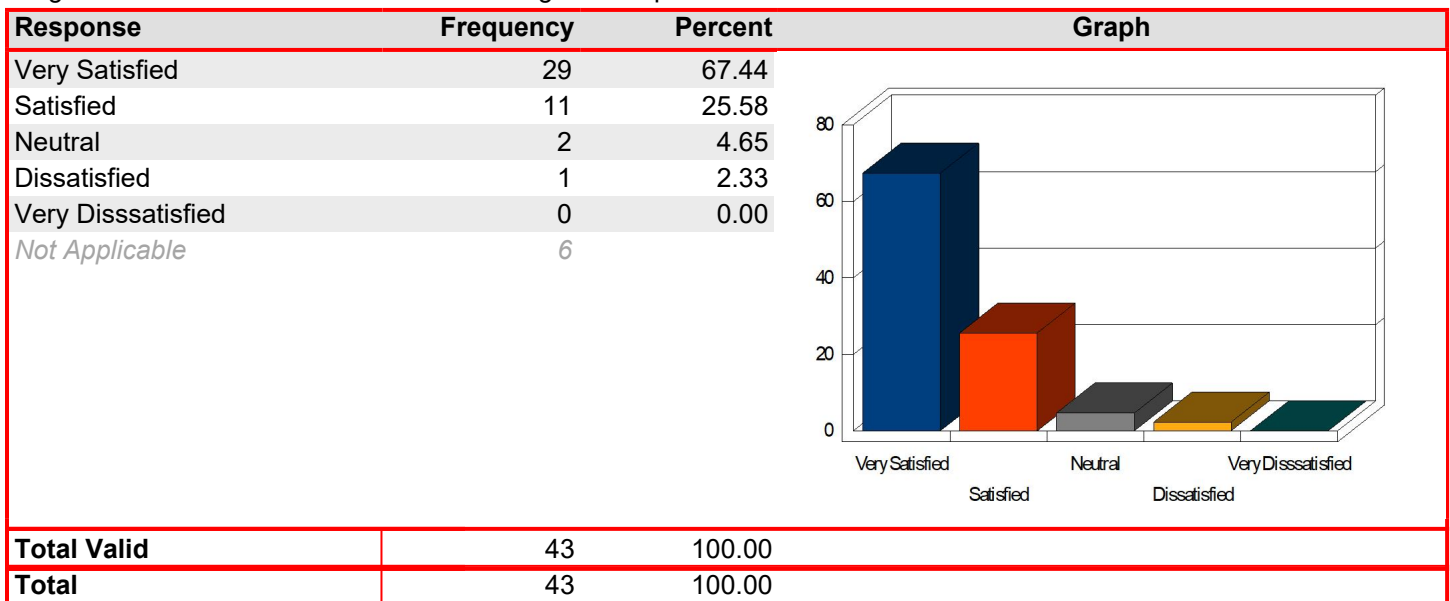
## Registration &amp; Admissions - Online registration process

Mean: 4.55



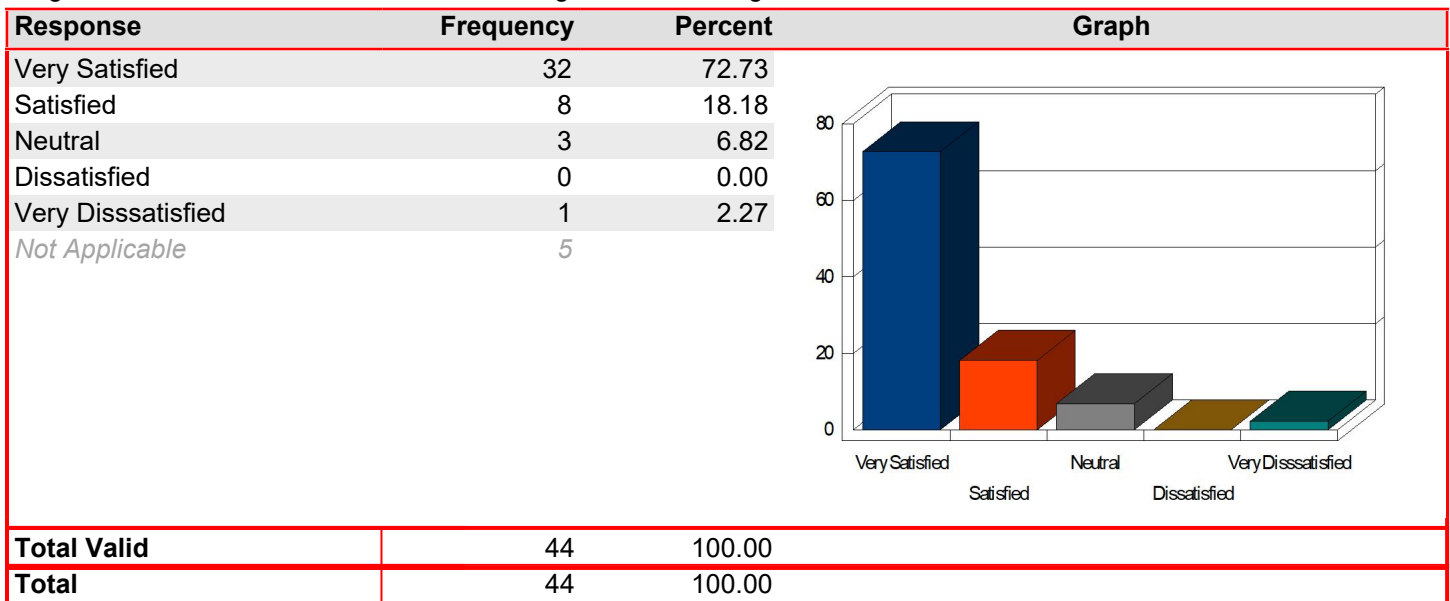
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.58



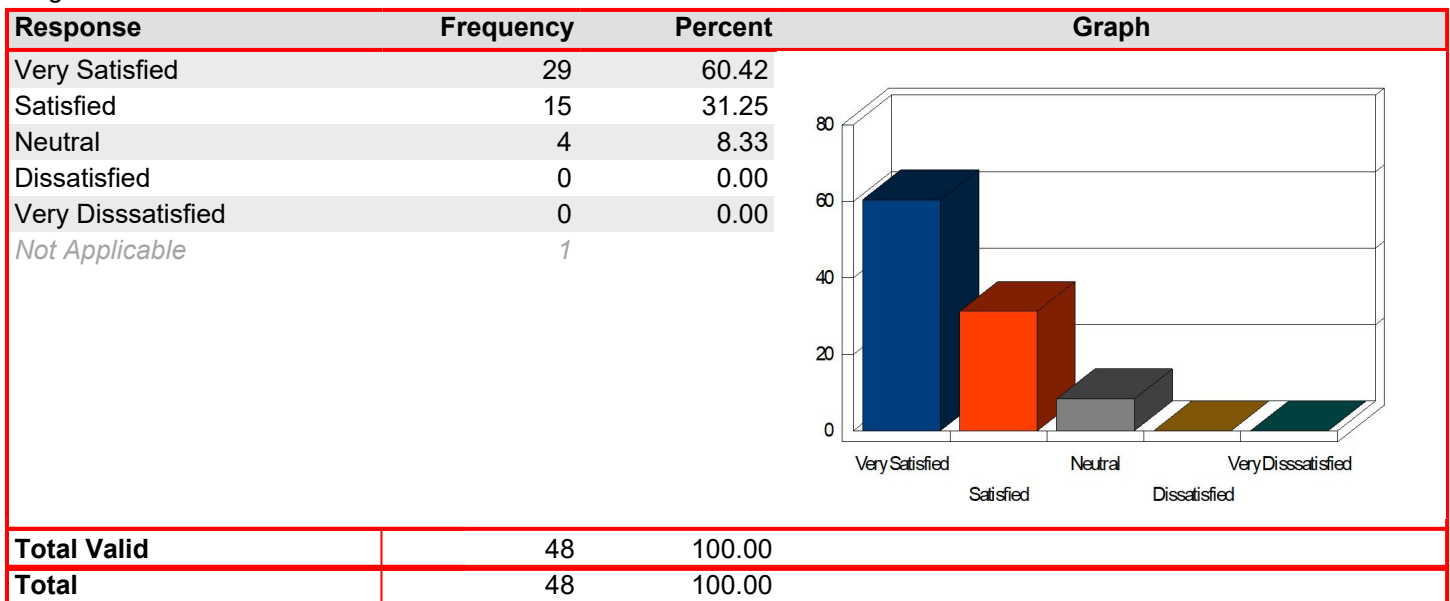
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.59



## Registration &amp; Admissions - Website information

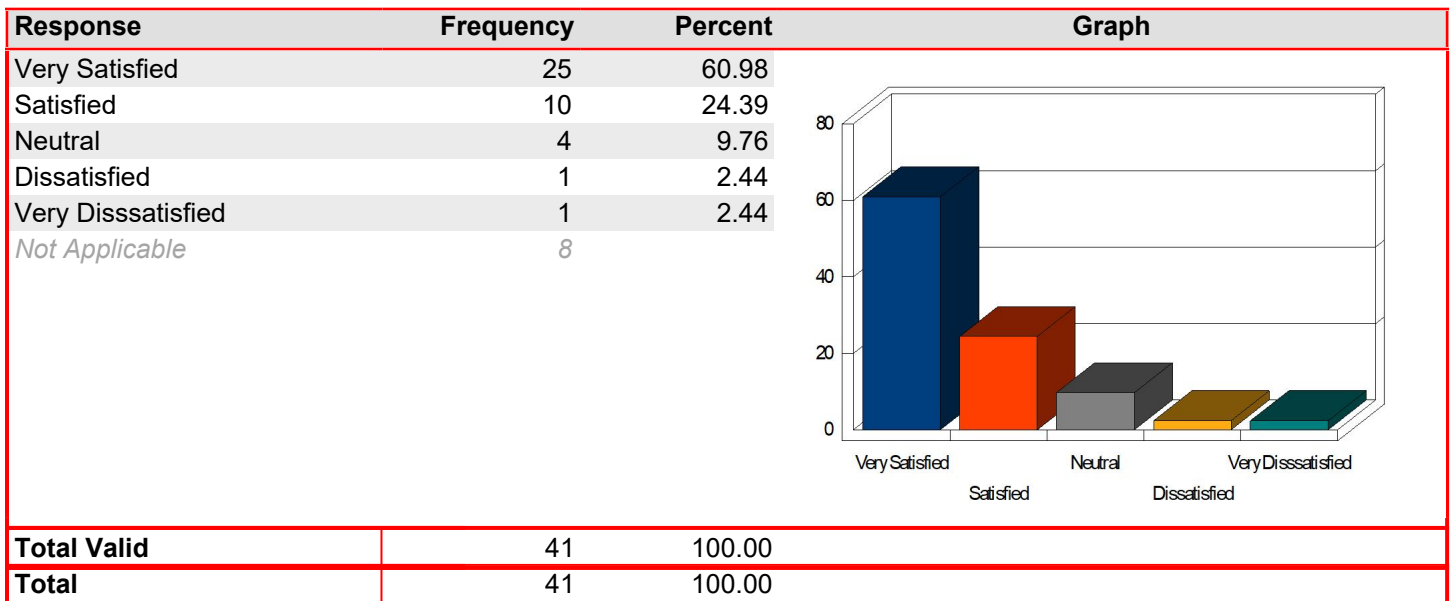
Mean: 4.52





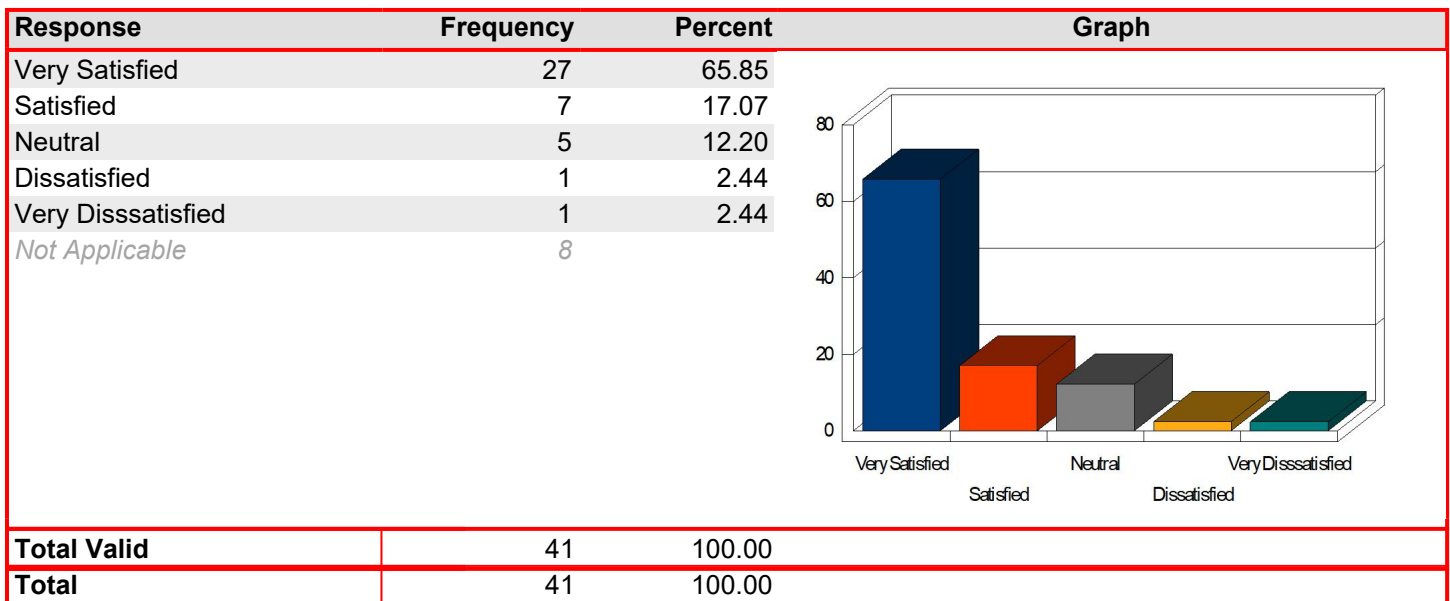
## Financial Aid - Assistance of staff

Mean: 4.39



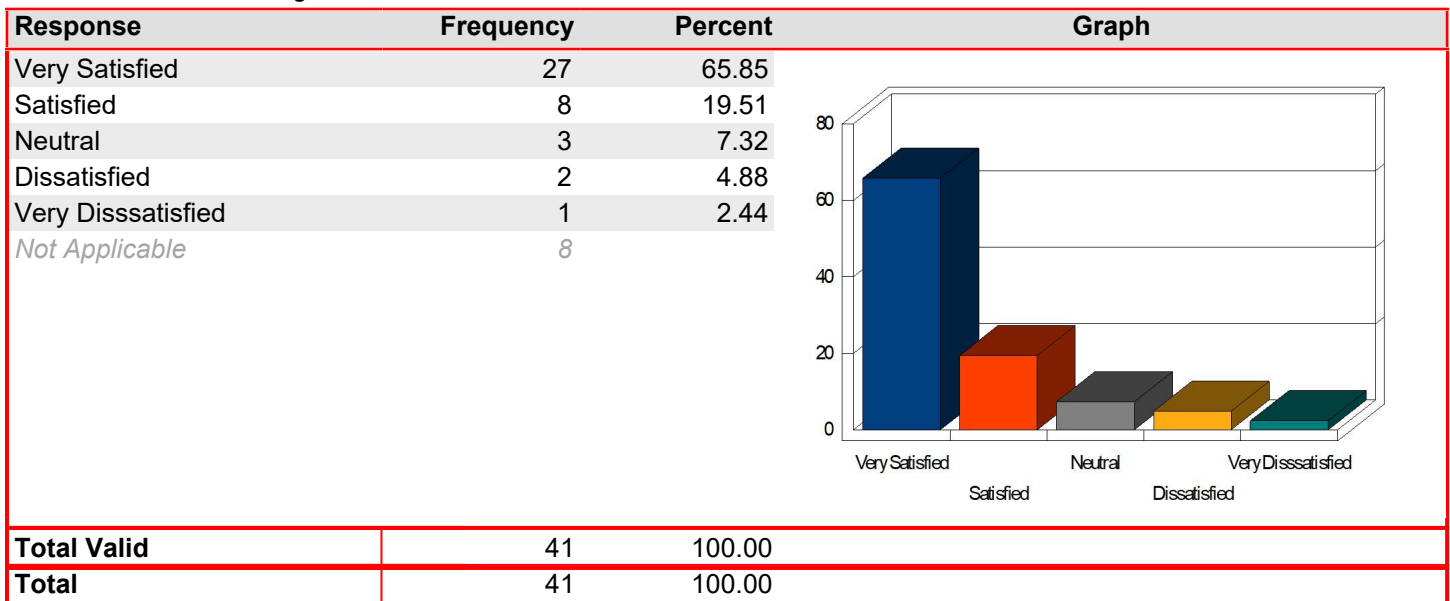
## Financial Aid - Friendliness of staff

Mean: 4.41



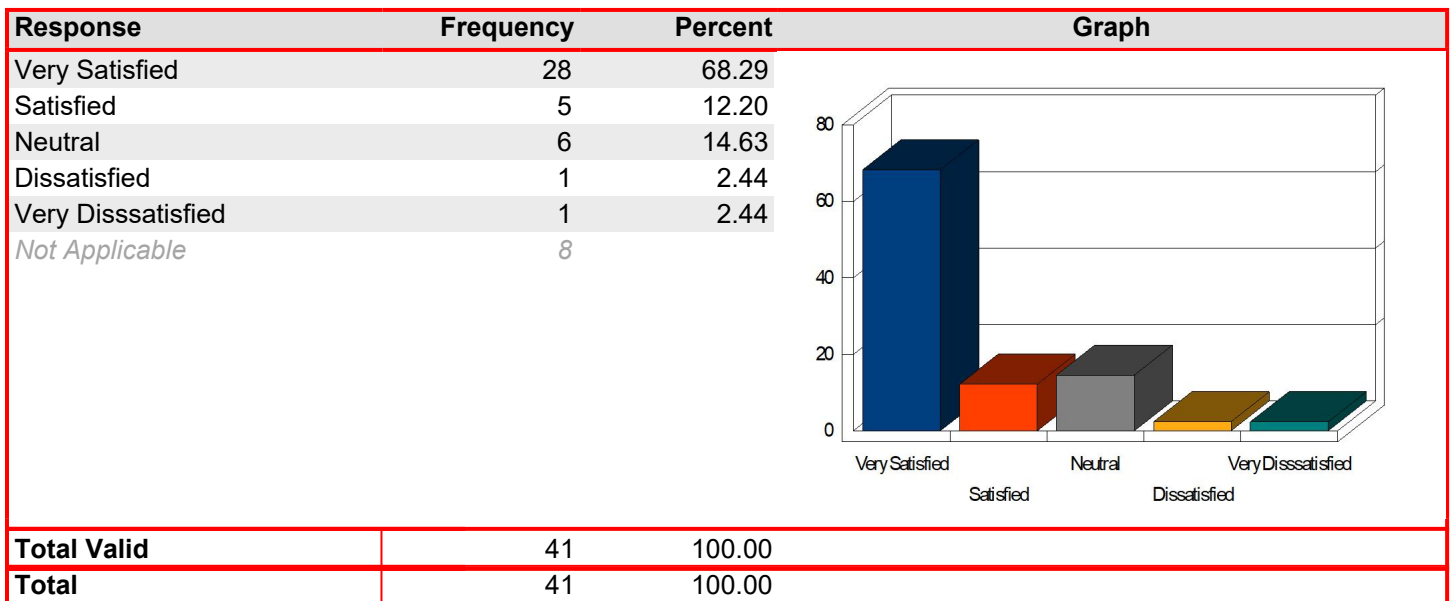
## Financial Aid - Knowledge of staff

Mean: 4.41



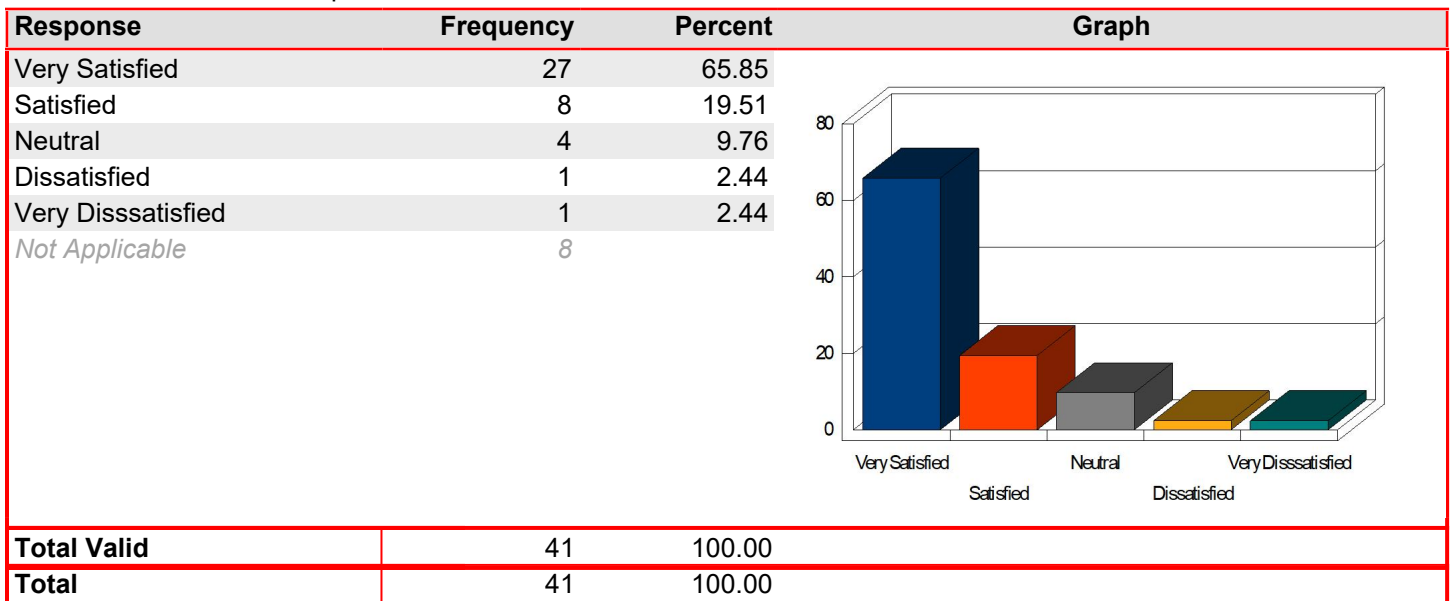
## Financial Aid - Information received is accurate

Mean: 4.41



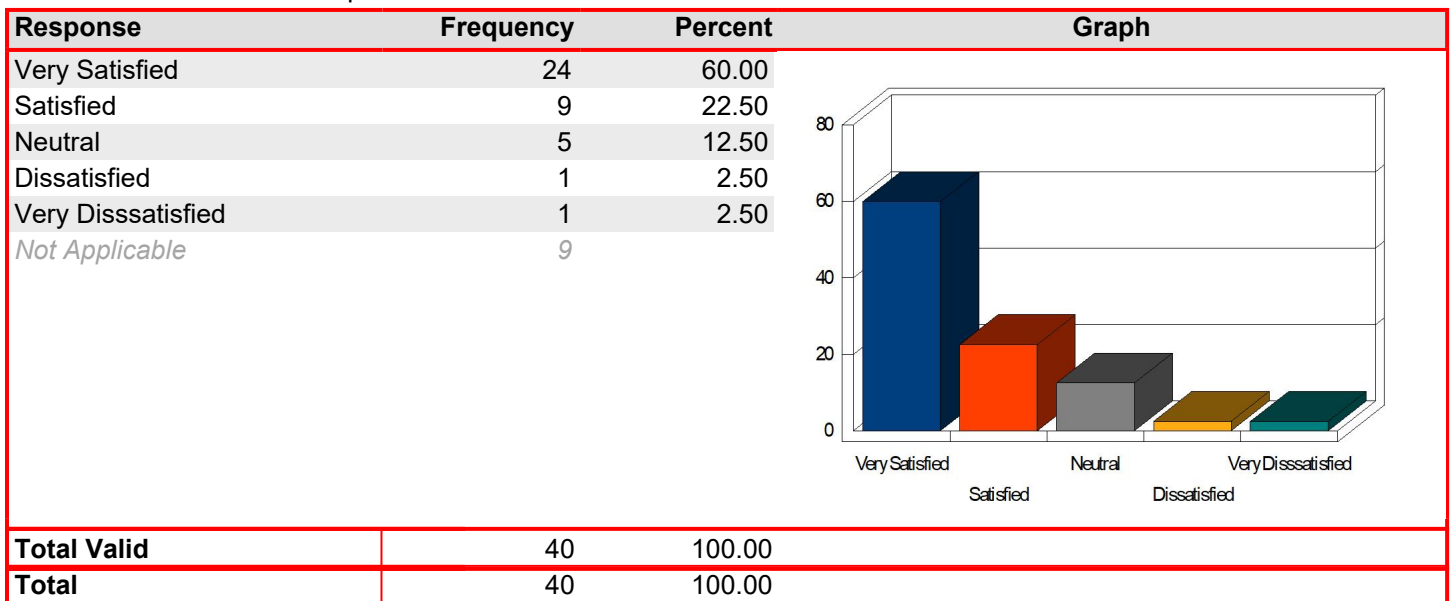
Financial Aid - Information presented is understandable

Mean: 4.44



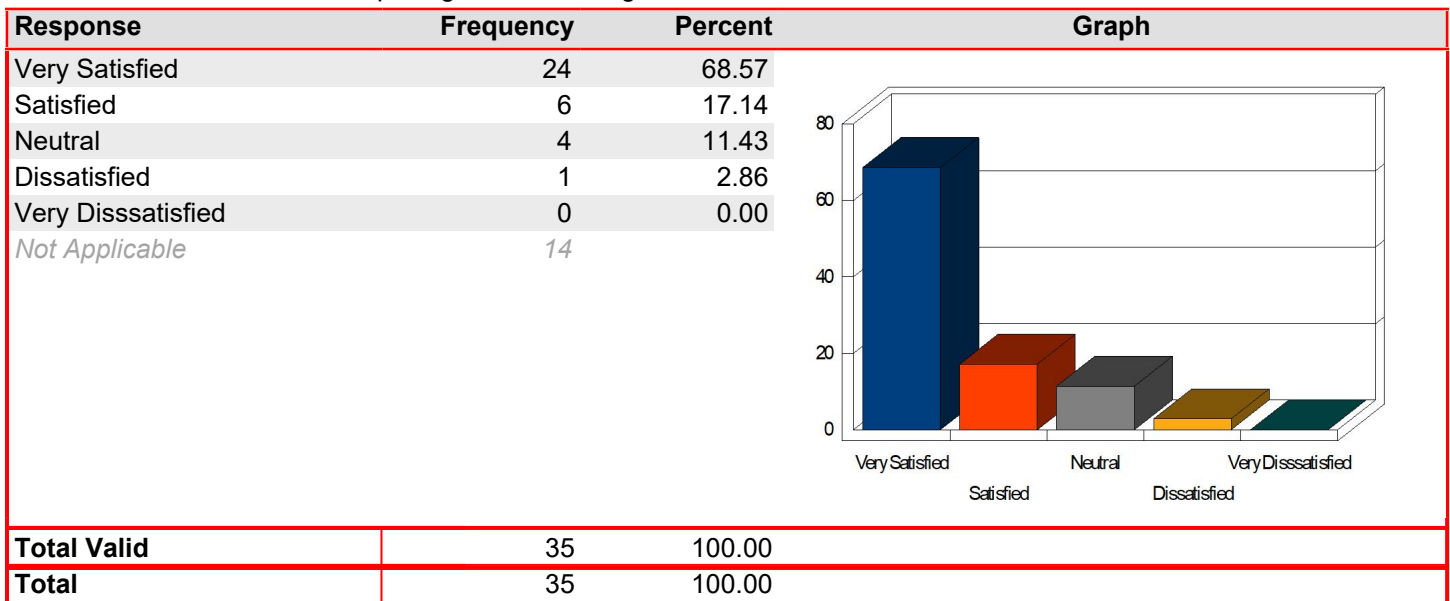
Financial Aid - Financial aid process

Mean: 4.35



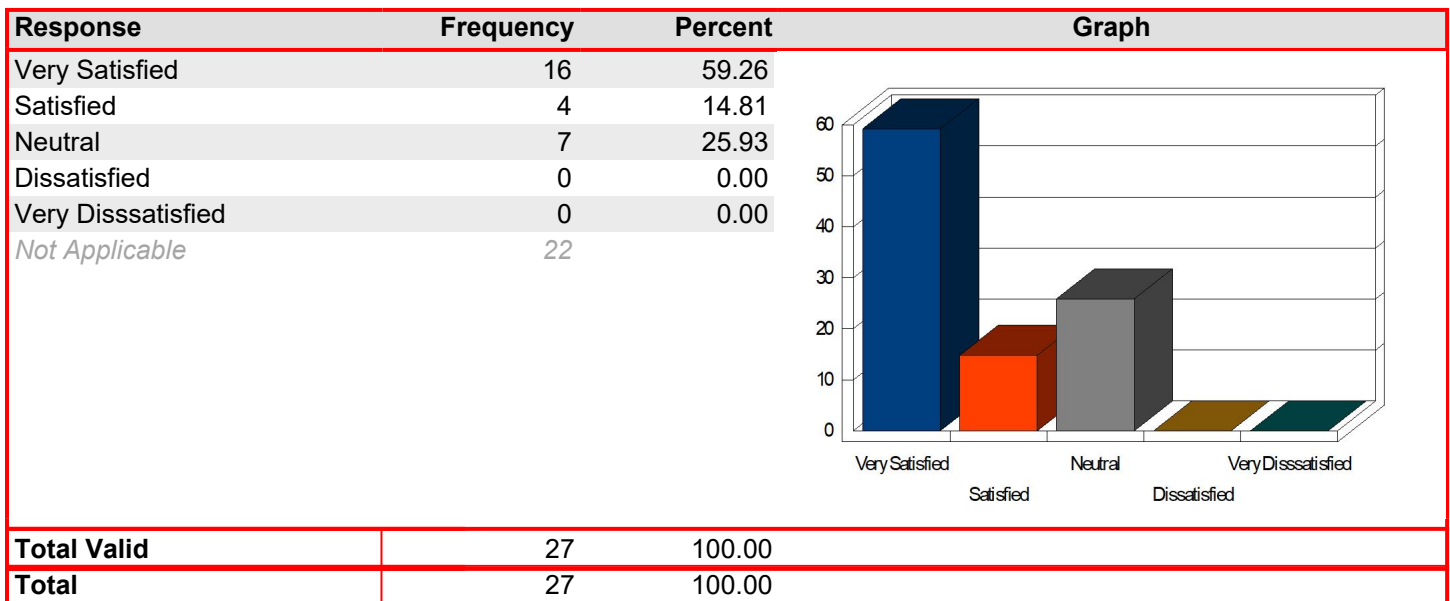
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.51



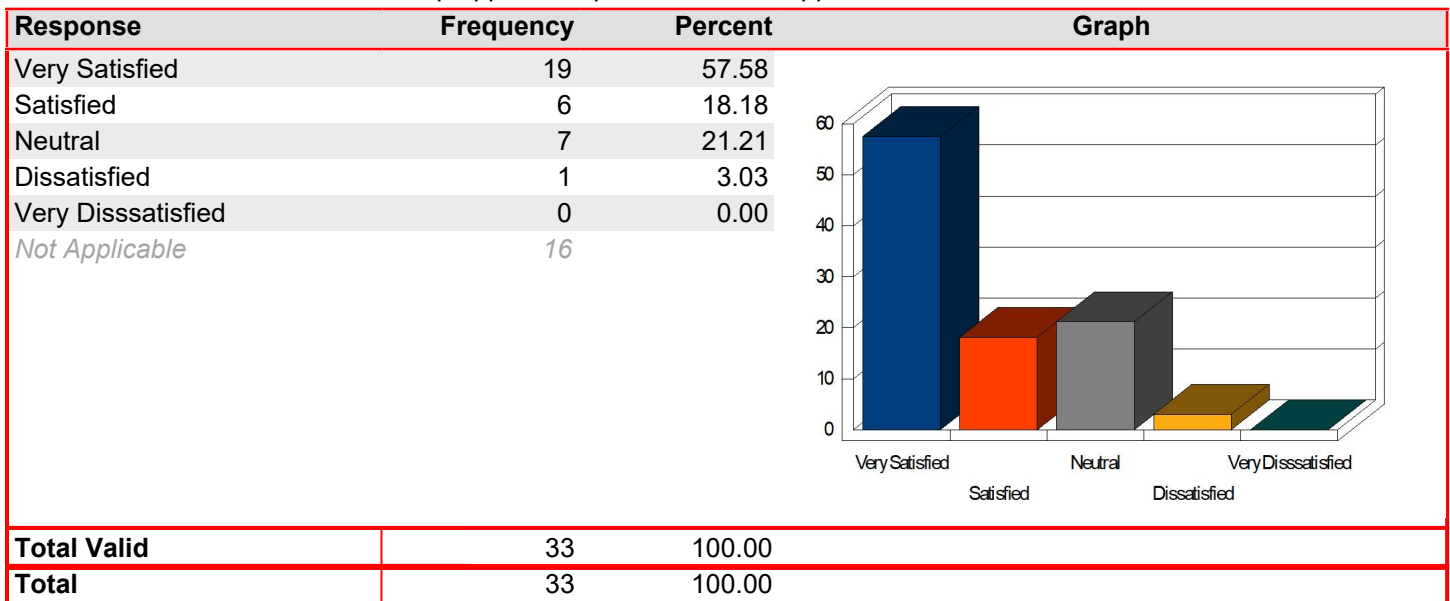
## Financial Aid - Assistance for Veteran benefits

Mean: 4.33



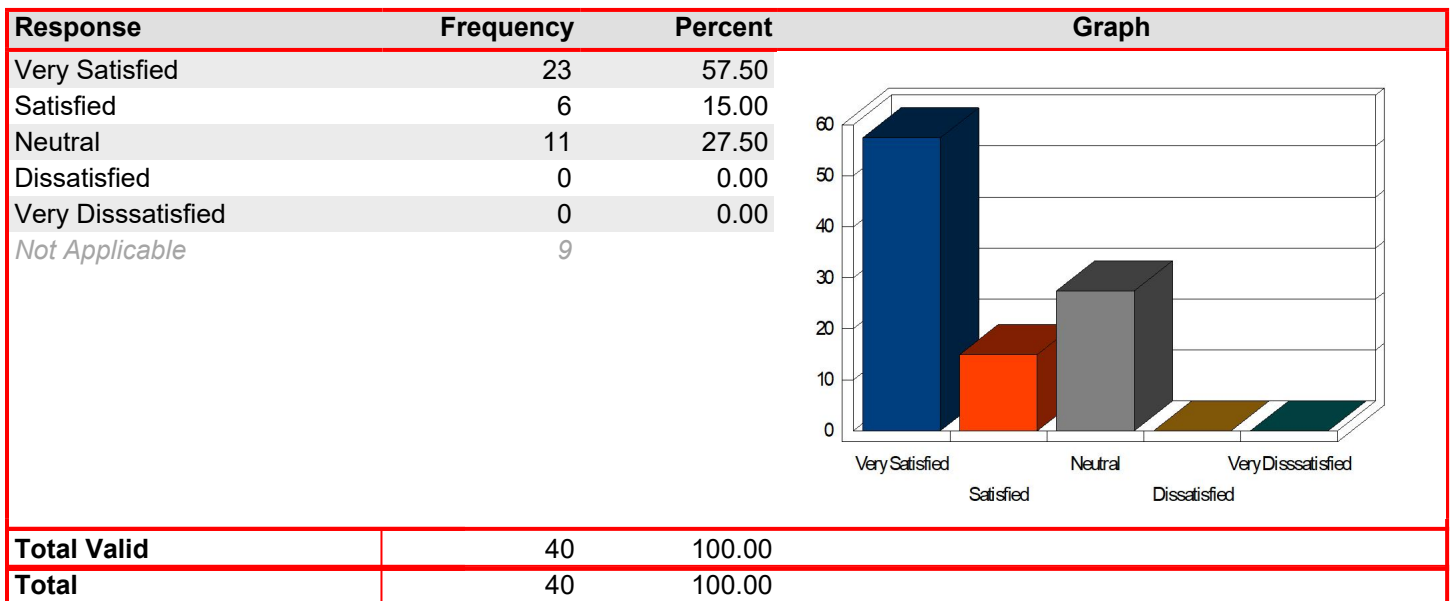
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.30



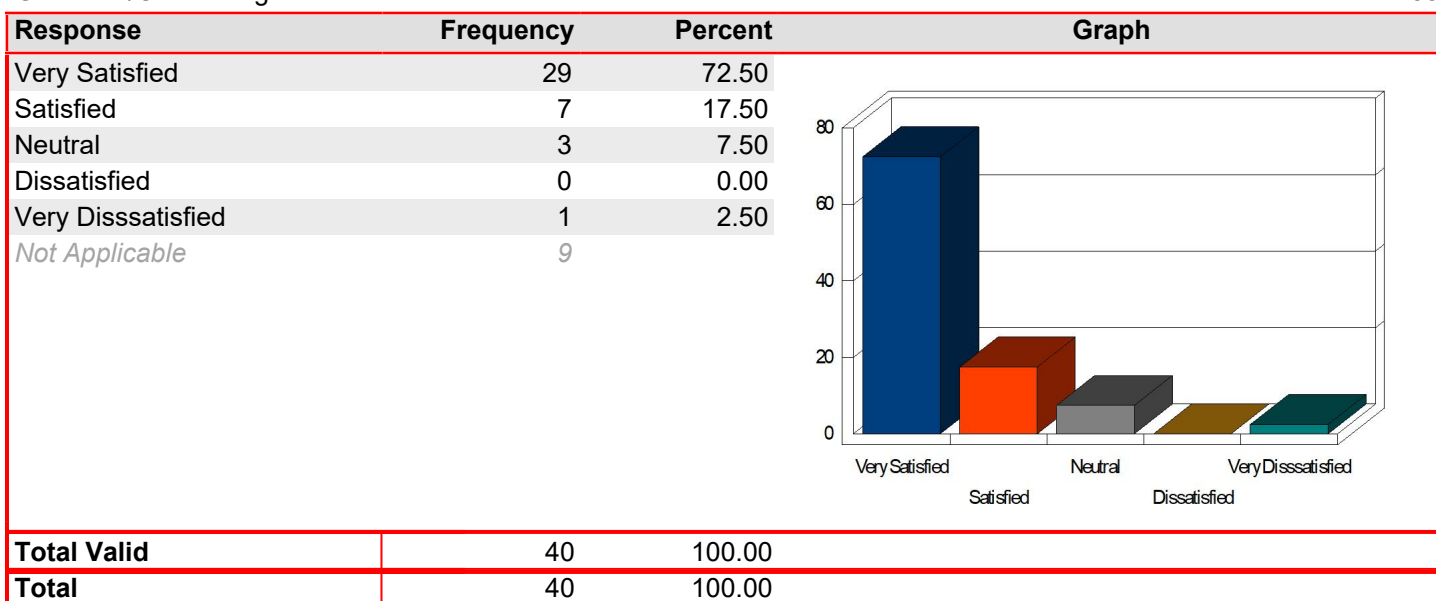
## Financial Aid - Website information

Mean: 4.30



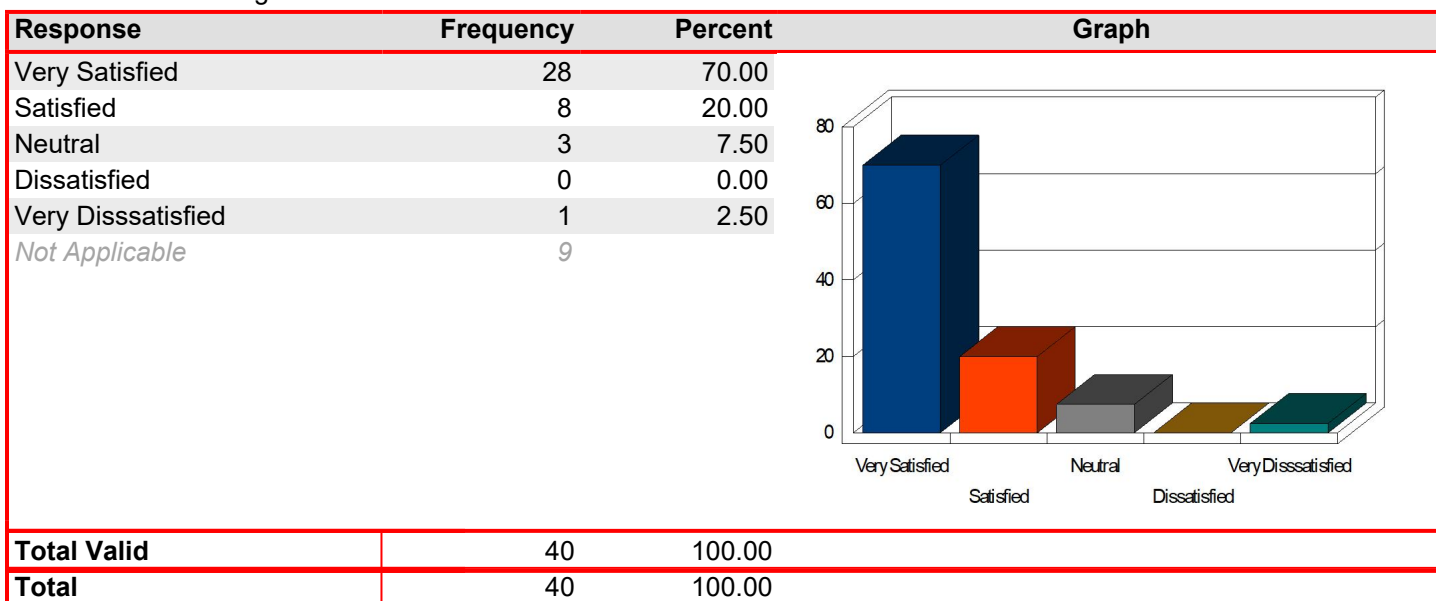
## Guidance/Counseling - Assistance of staff

Mean: 4.58



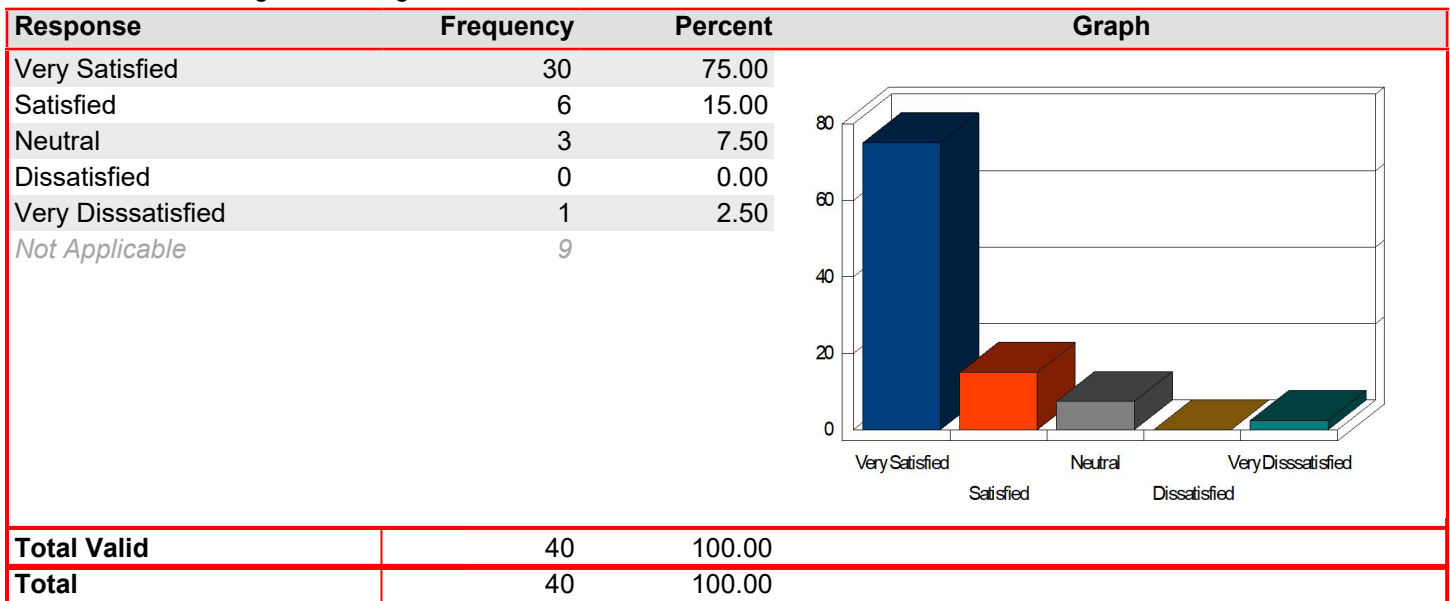
## Guidance/Counseling - Friendliness of staff

Mean: 4.55



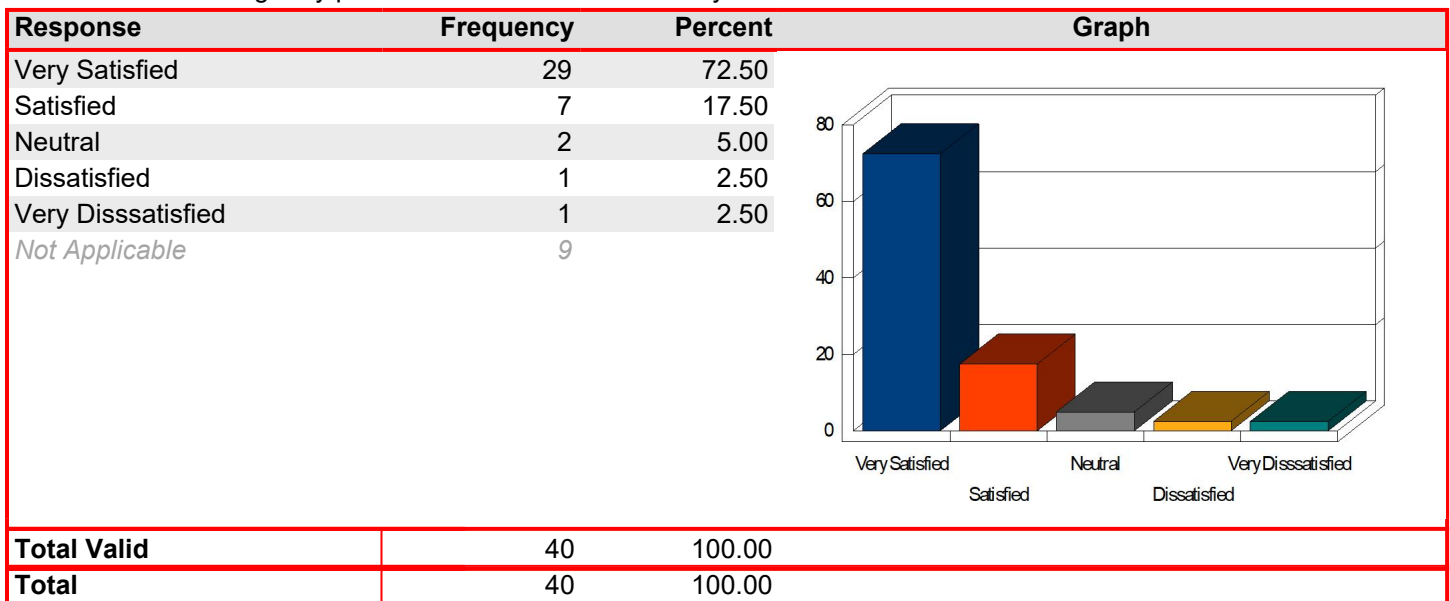
## Guidance/Counseling - Knowledge of staff

Mean: 4.60



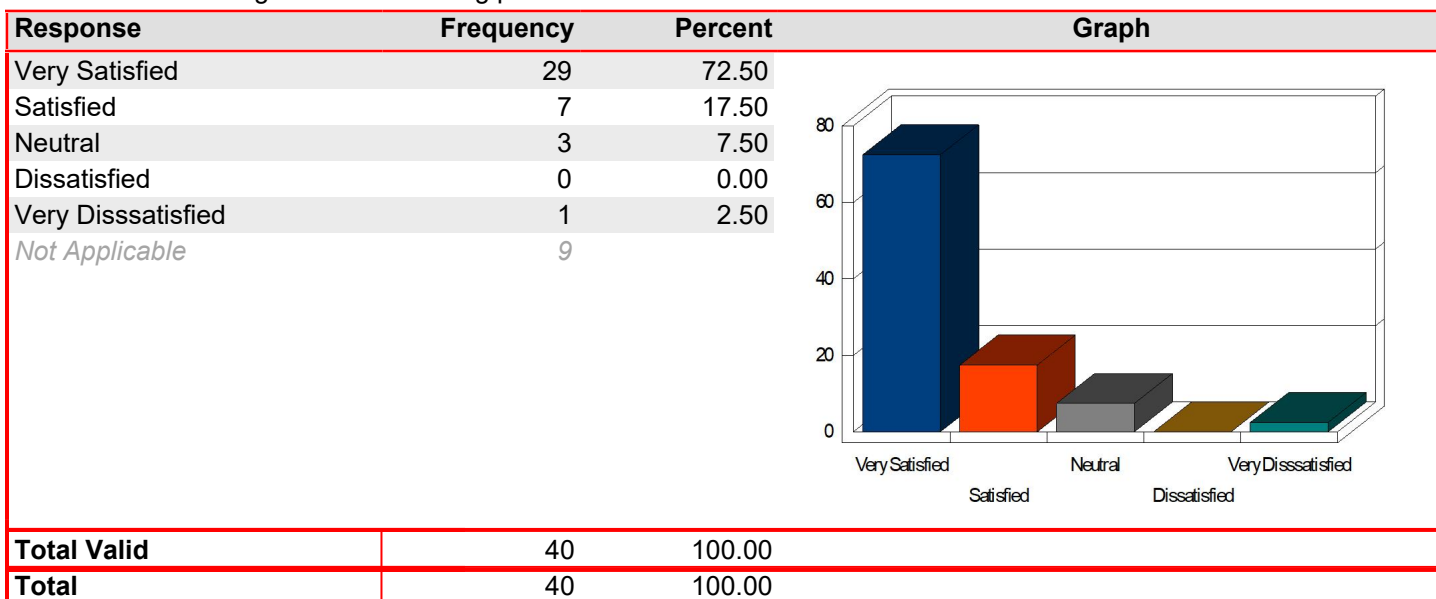
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.55



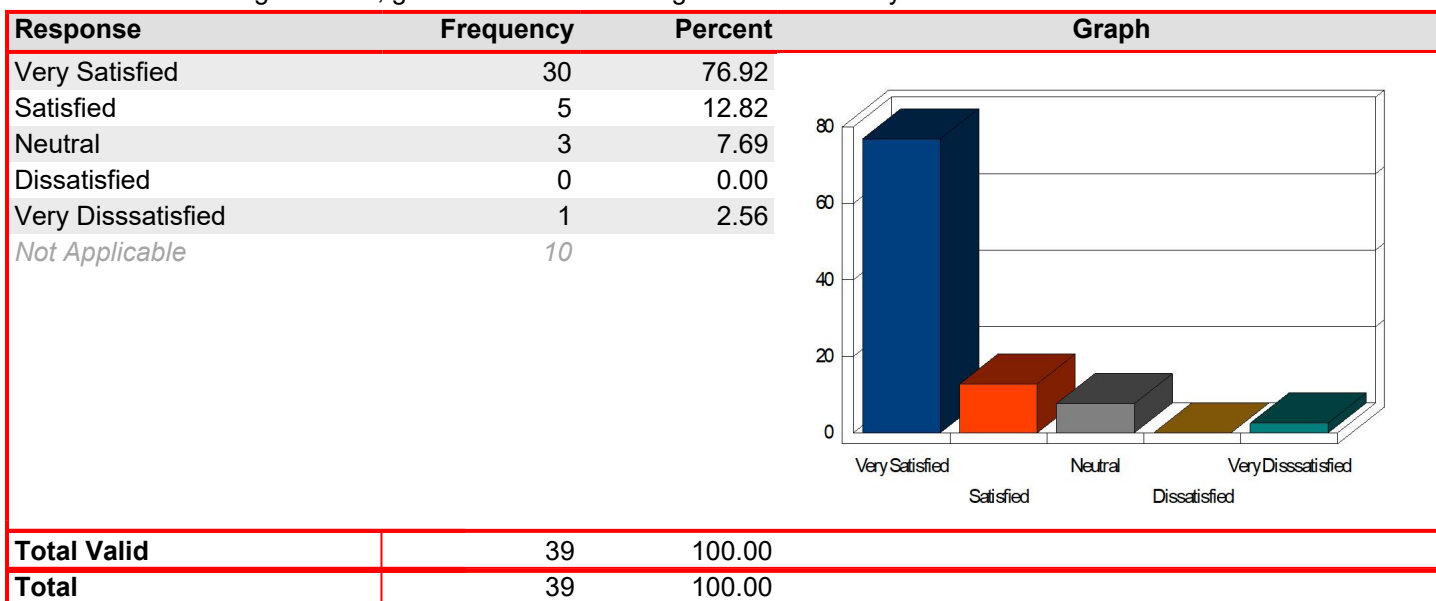
## Guidance/Counseling - Student advising process

Mean: 4.58



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

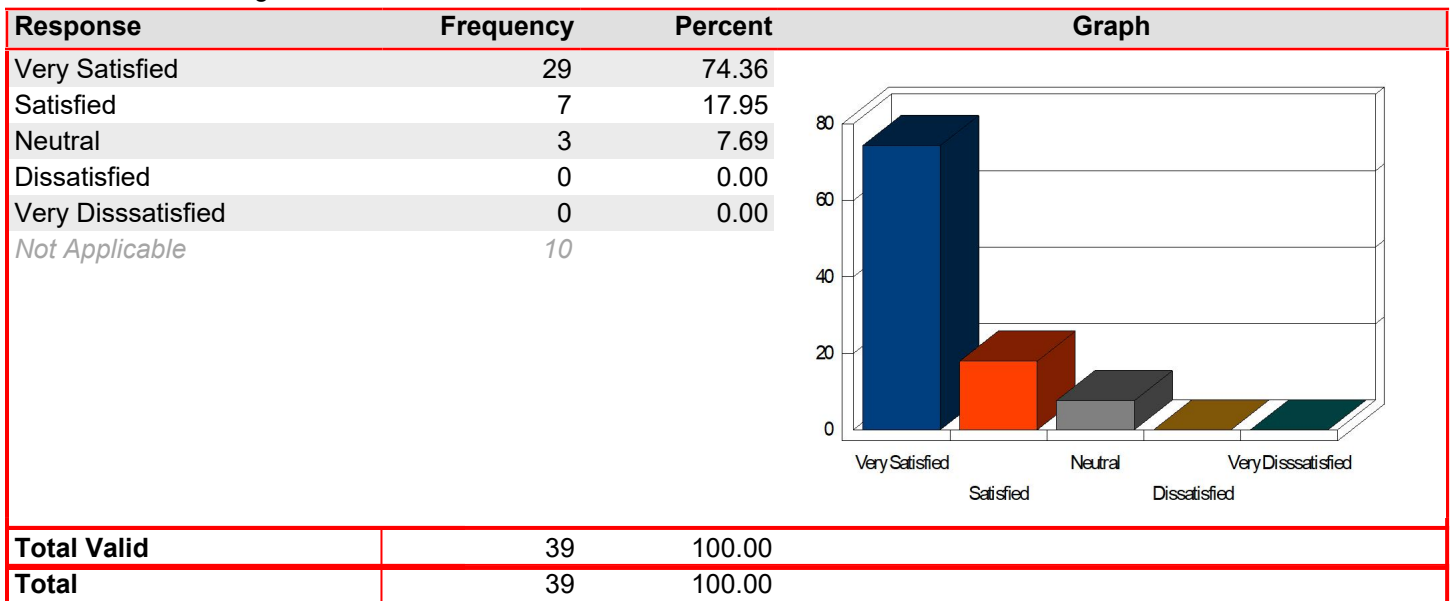
Mean: 4.62





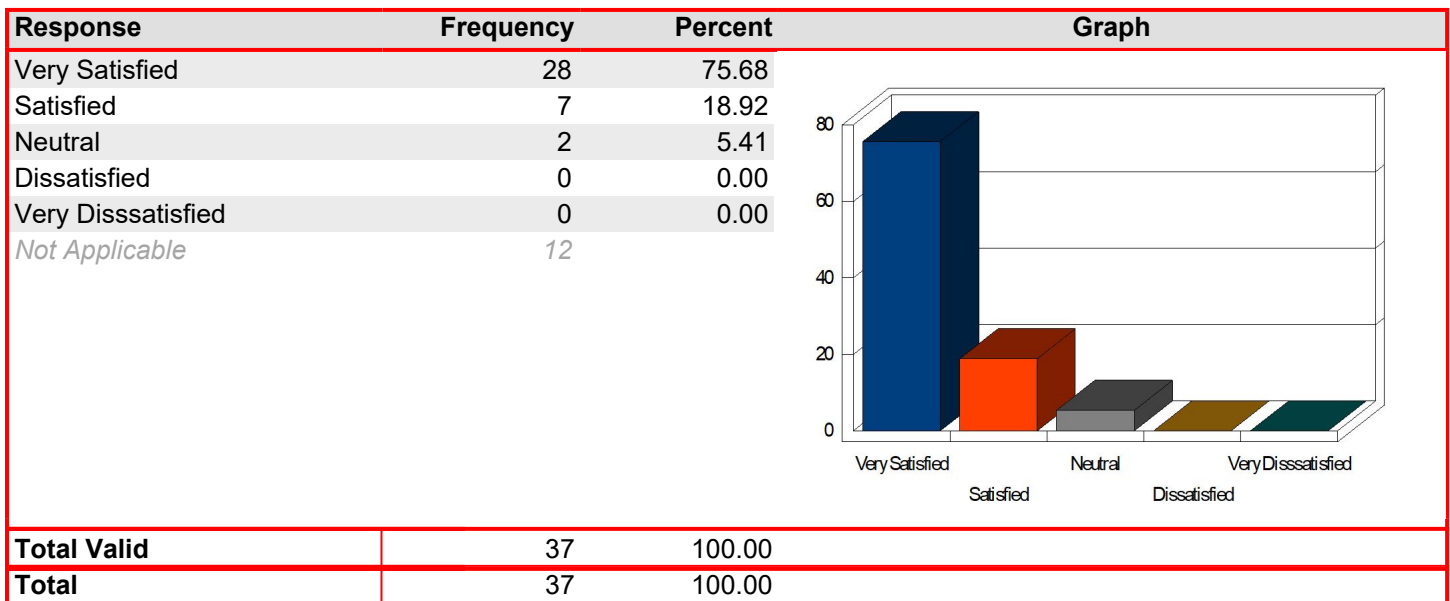
## Guidance/Counseling - Website information

Mean: 4.67



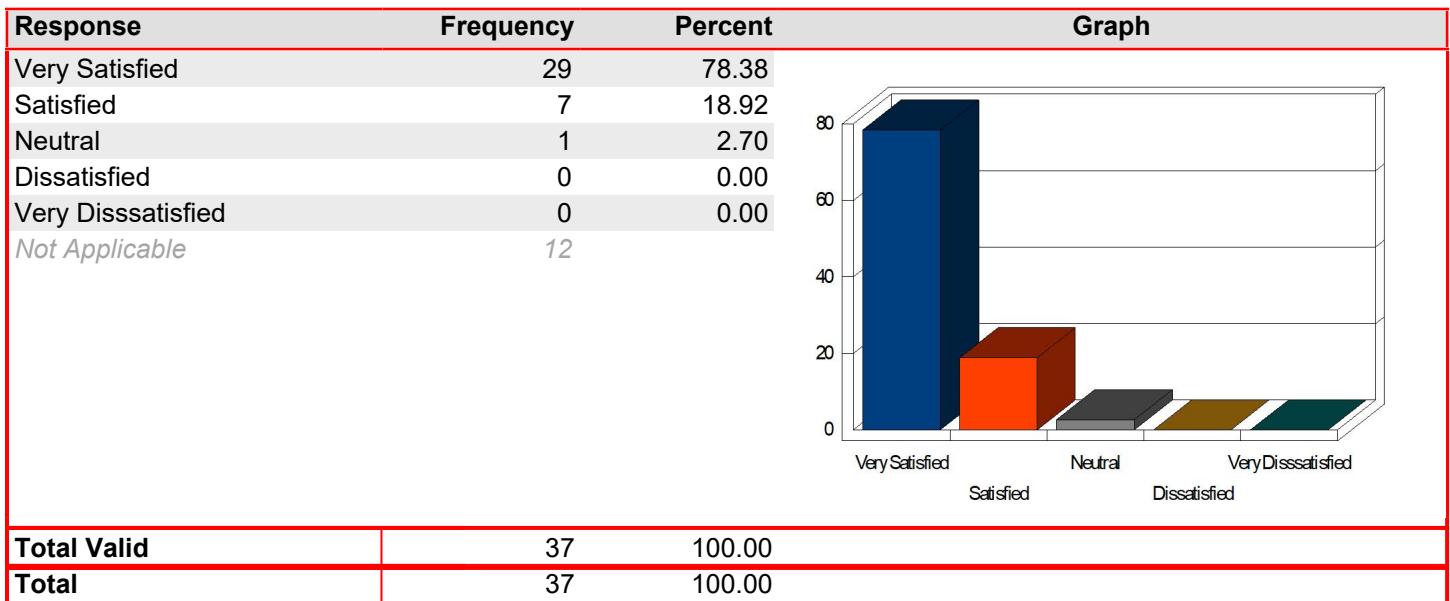
## Business Office/Cashier - Assistance of staff

Mean: 4.70



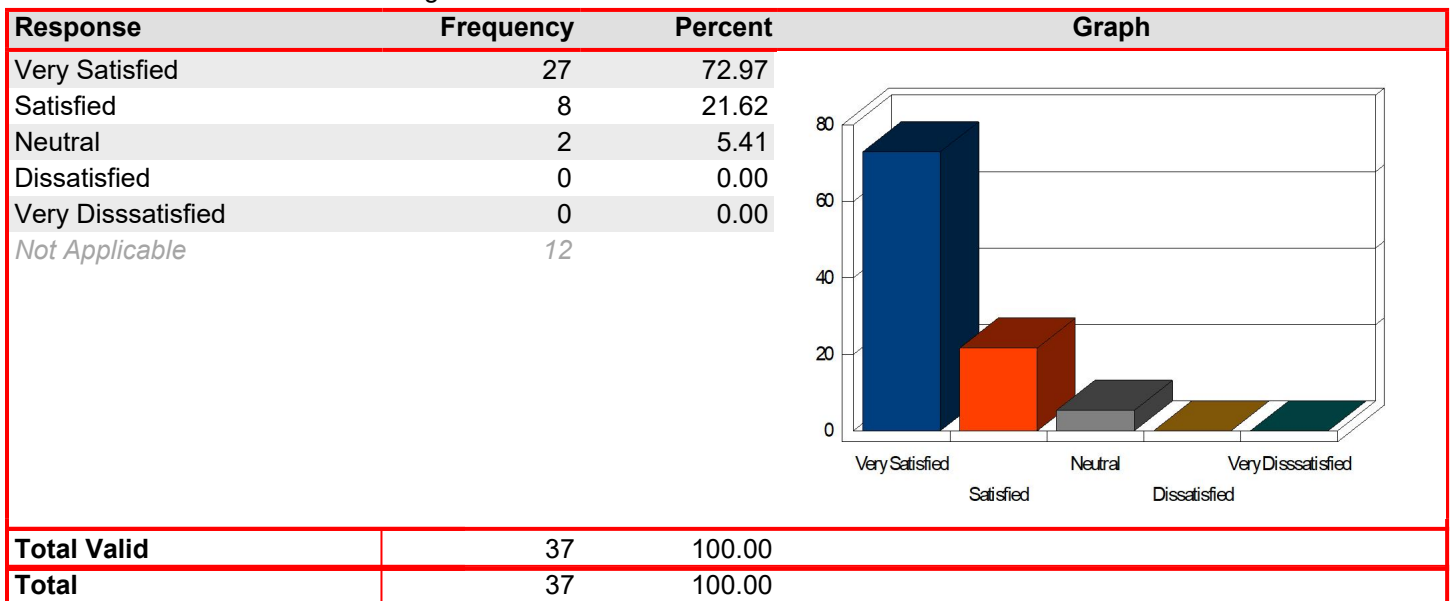
## Business Office/Cashier - Friendliness of staff

Mean: 4.76



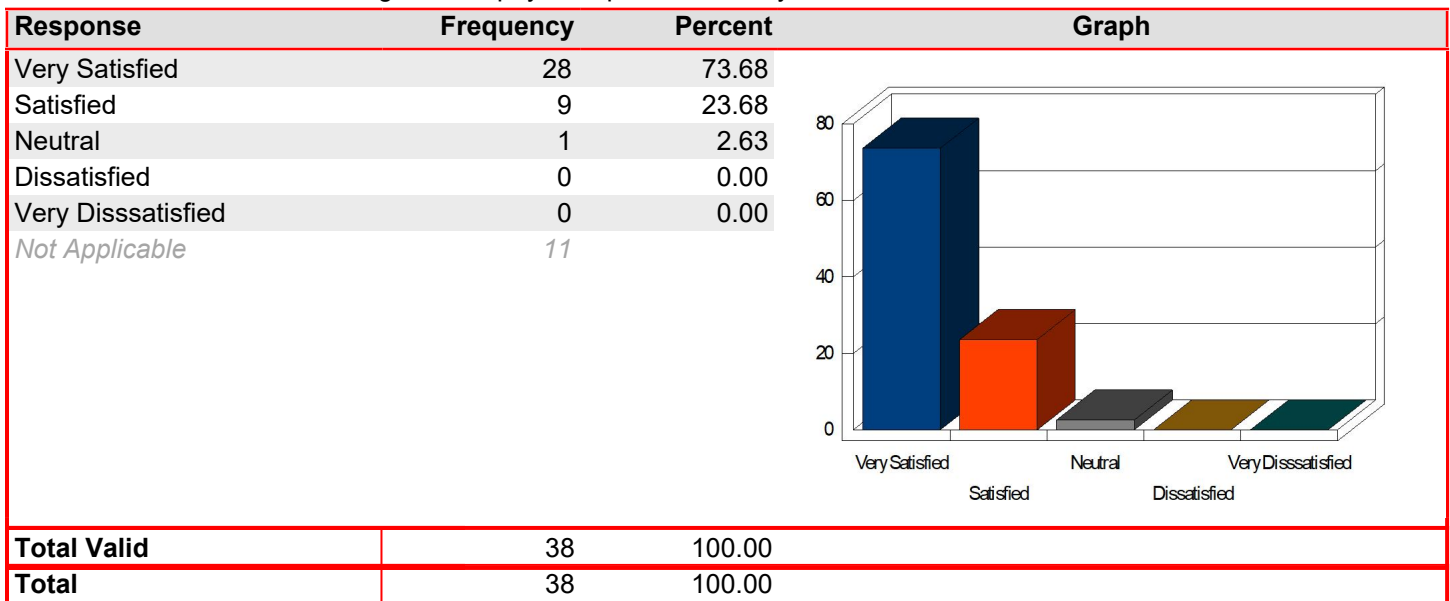
## Business Office/Cashier - Knowledge of staff

Mean: 4.68



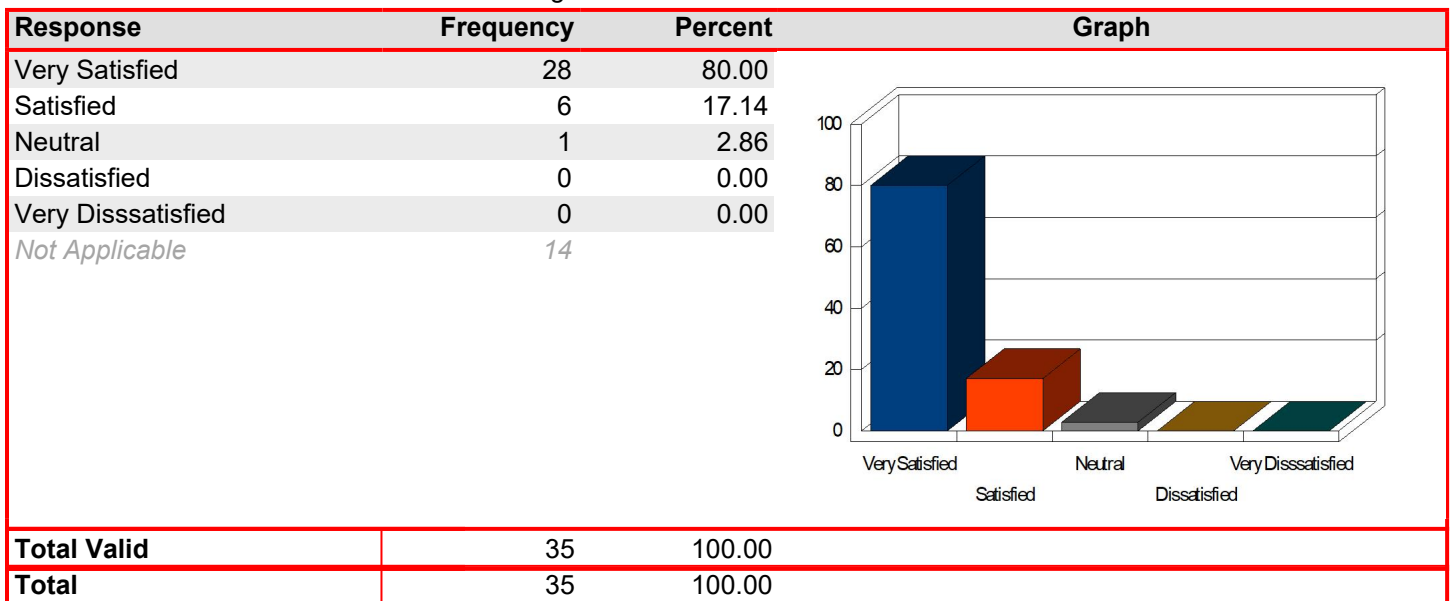
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.71



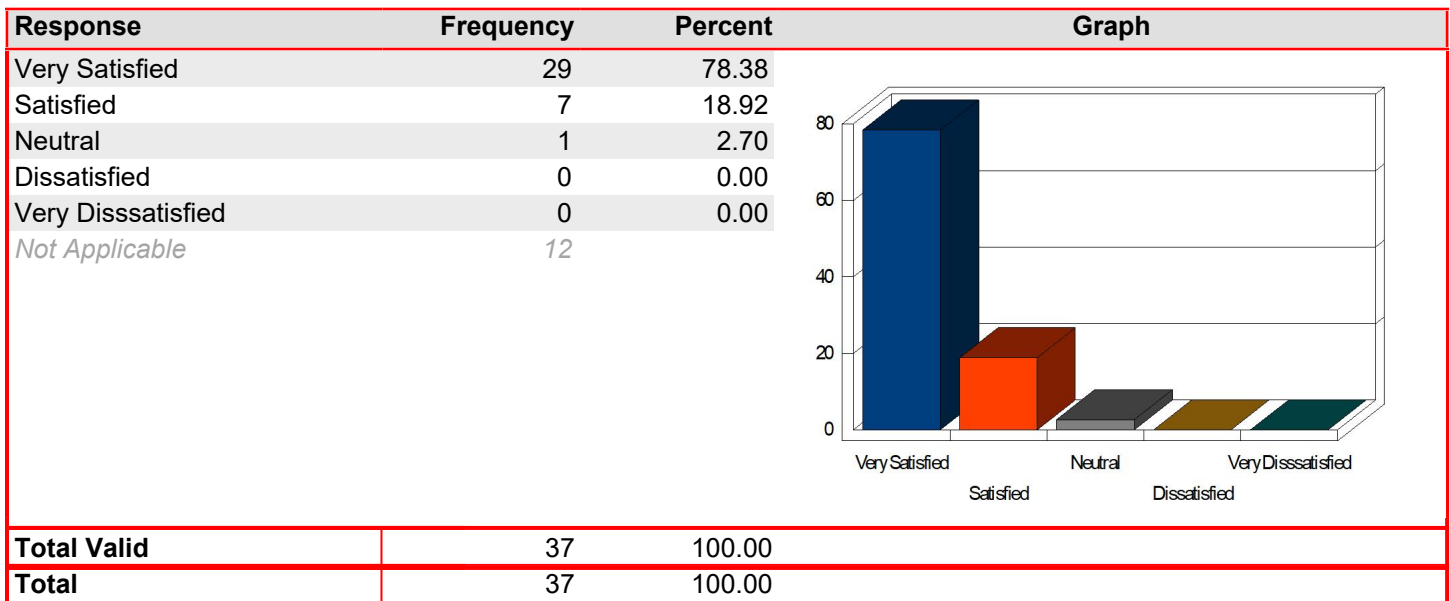
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.77



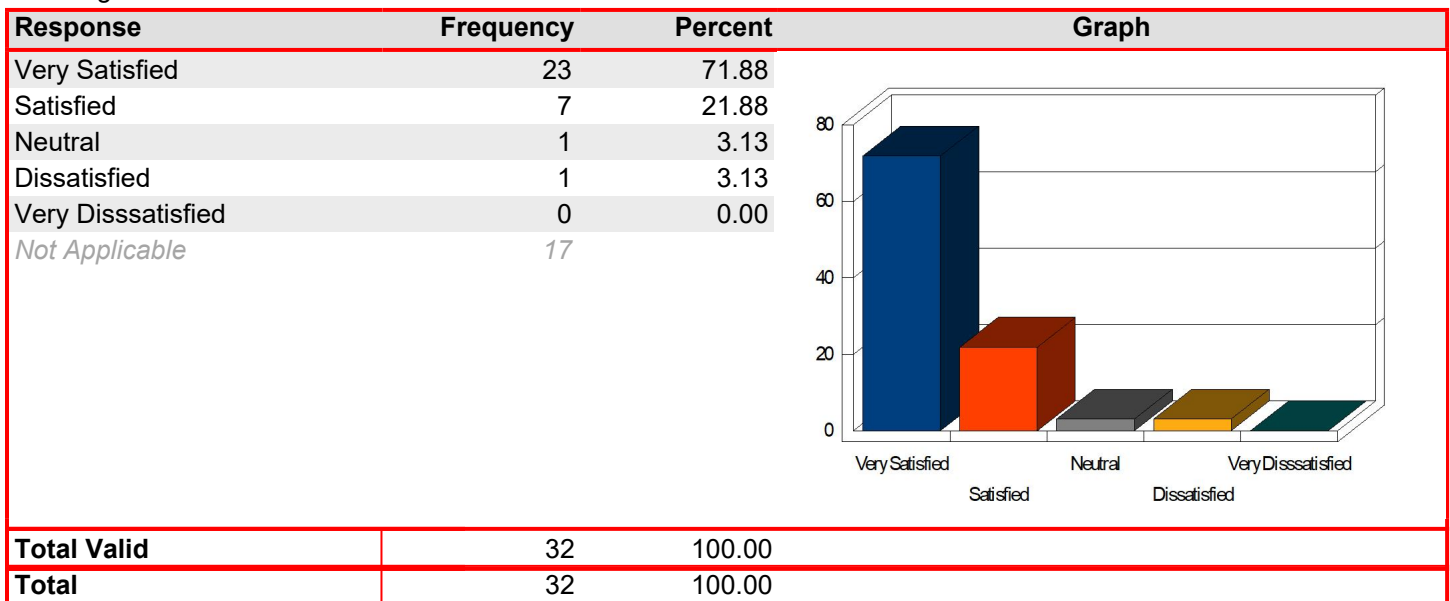
## Business Office/Cashier - Website information

Mean: 4.76



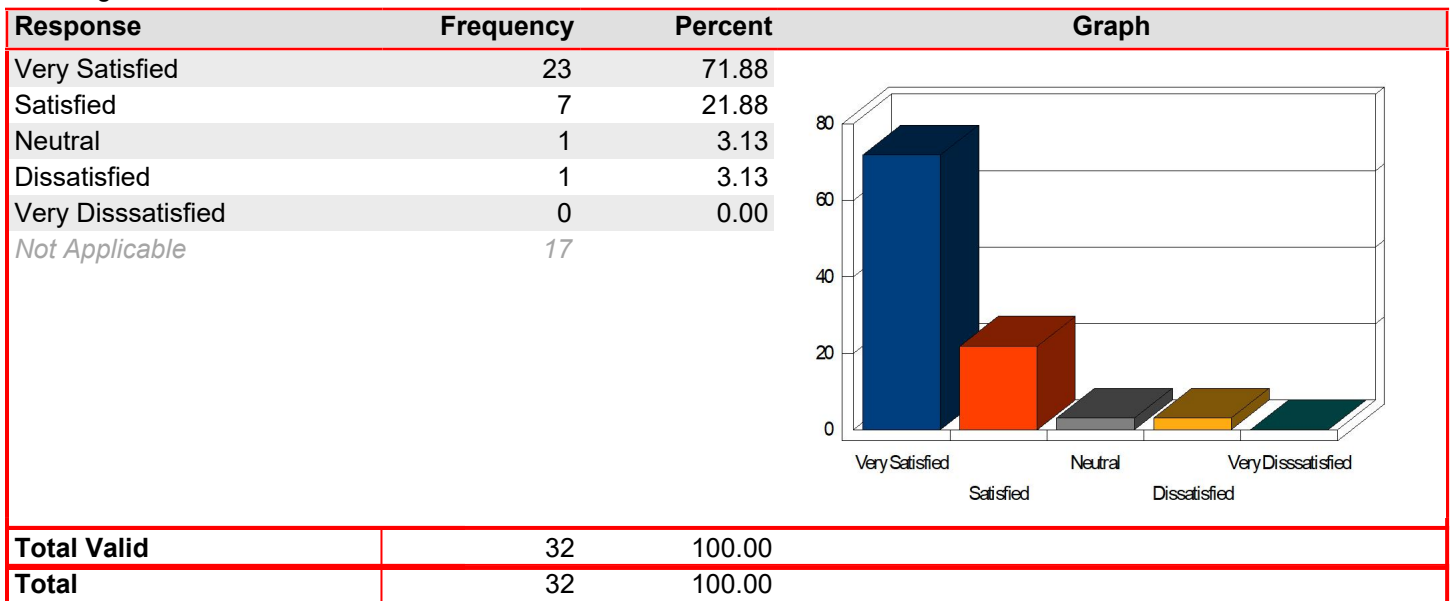
## Tutoring/CAPS - Assistance of staff

Mean: 4.63



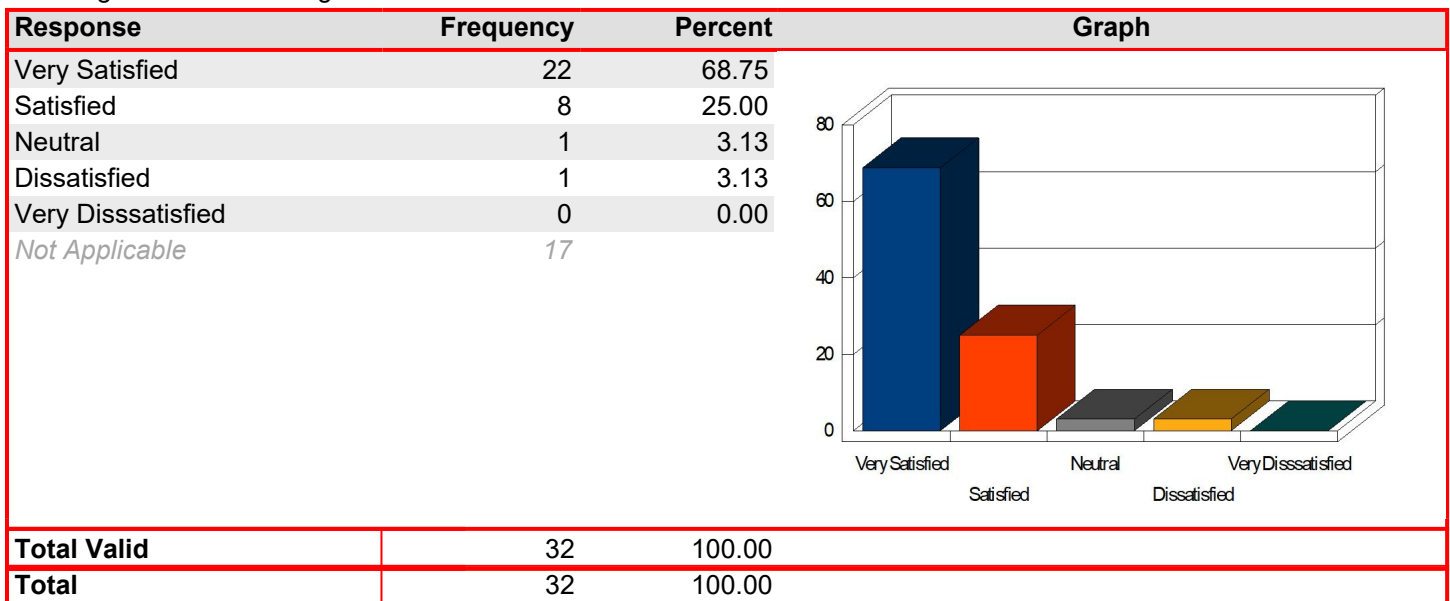
## Tutoring/CAPS - Friendliness of staff

Mean: 4.63



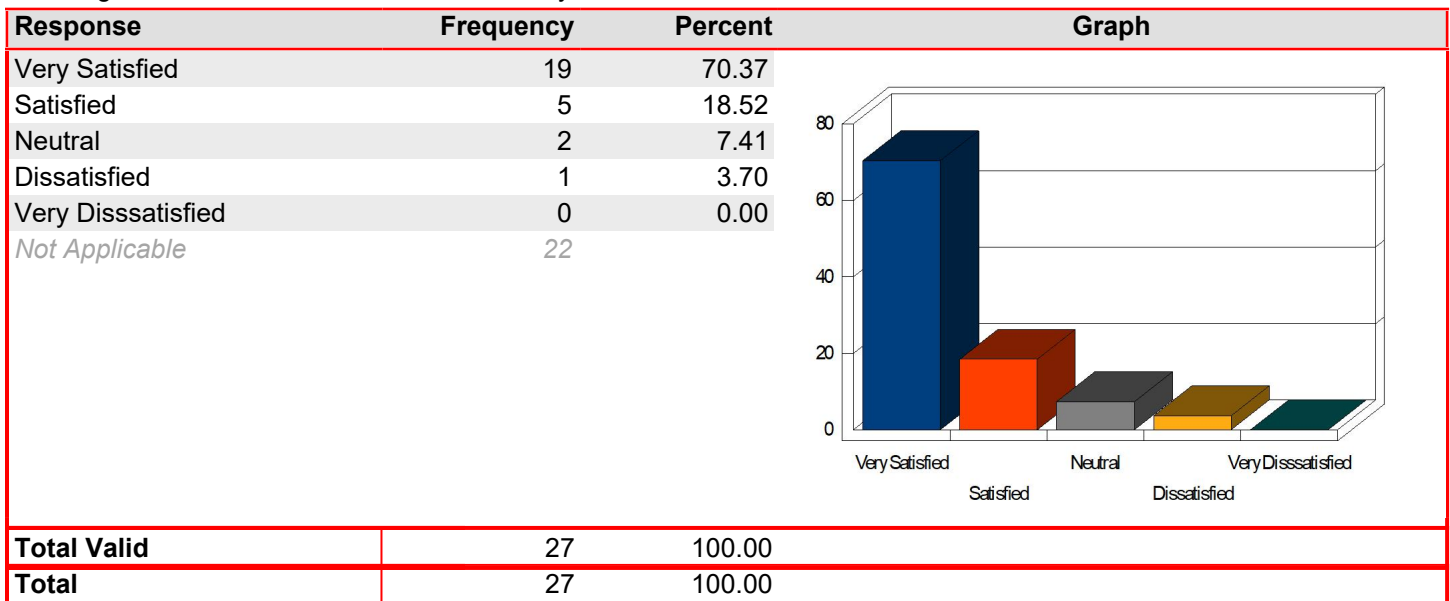
## Tutoring/CAPS - Knowledge of staff

Mean: 4.59



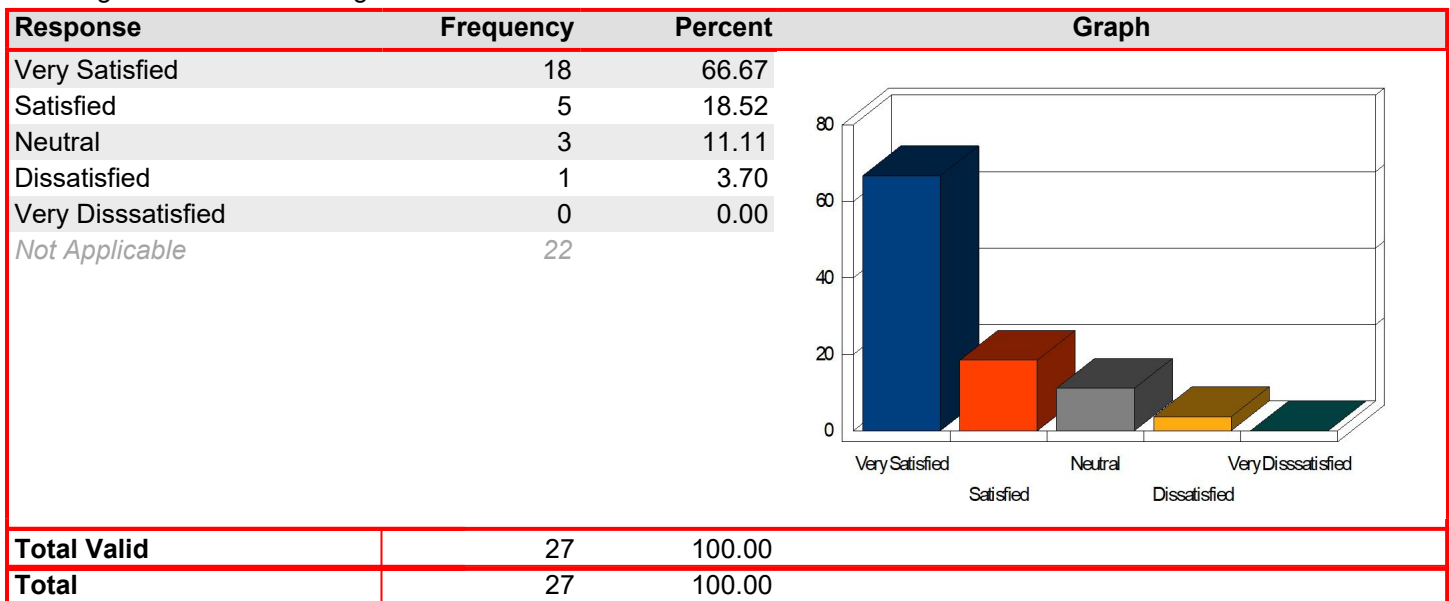
Tutoring/CAPS - Documented student disability services

Mean: 4.56



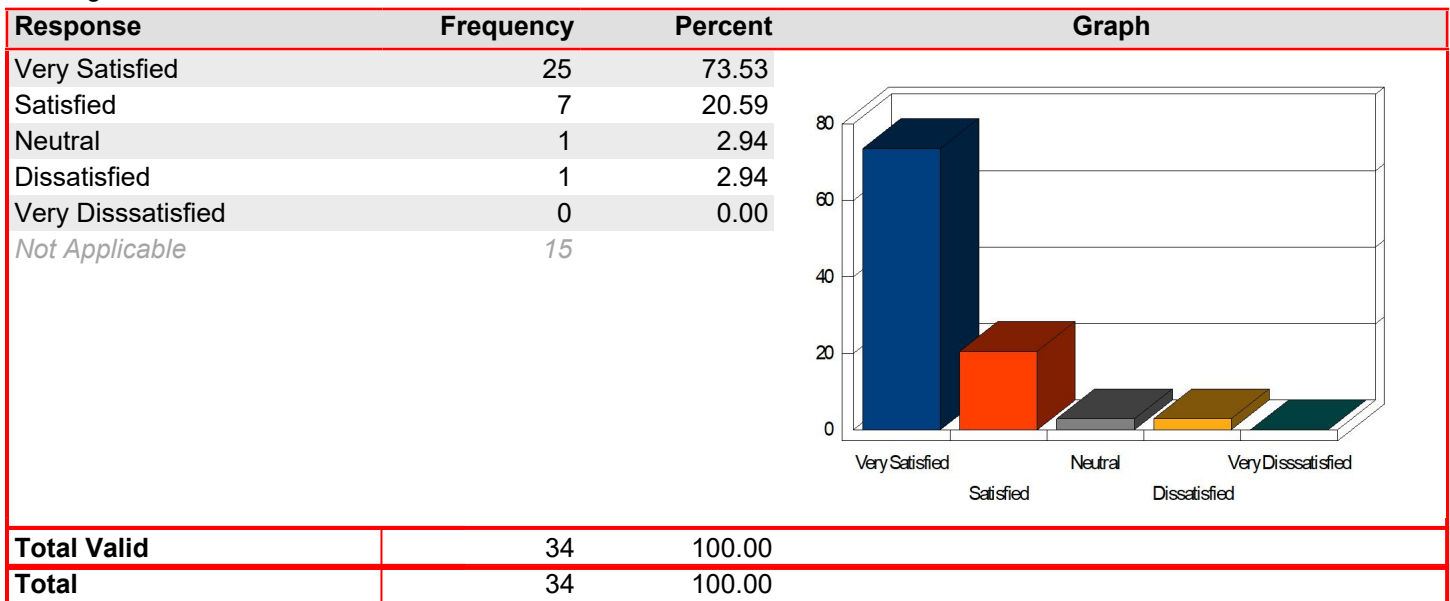
Tutoring/CAPS - Peer tutoring services

Mean: 4.48



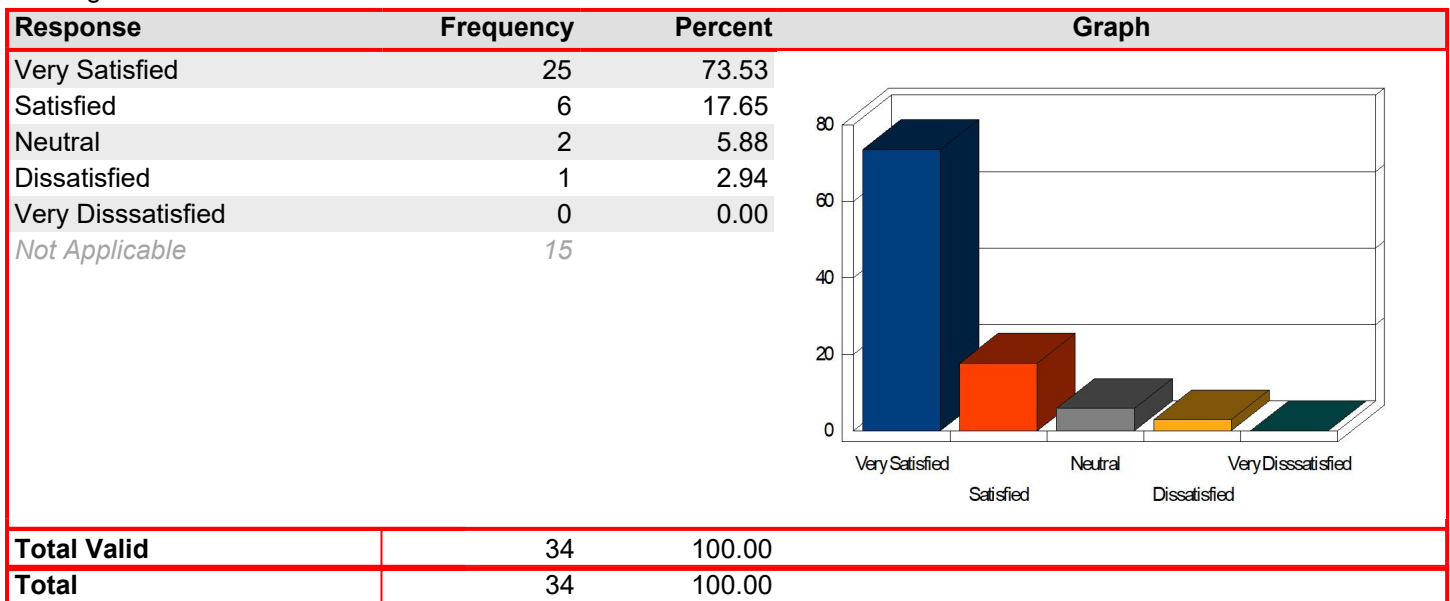
## Testing Services - Assistance of staff

Mean: 4.65



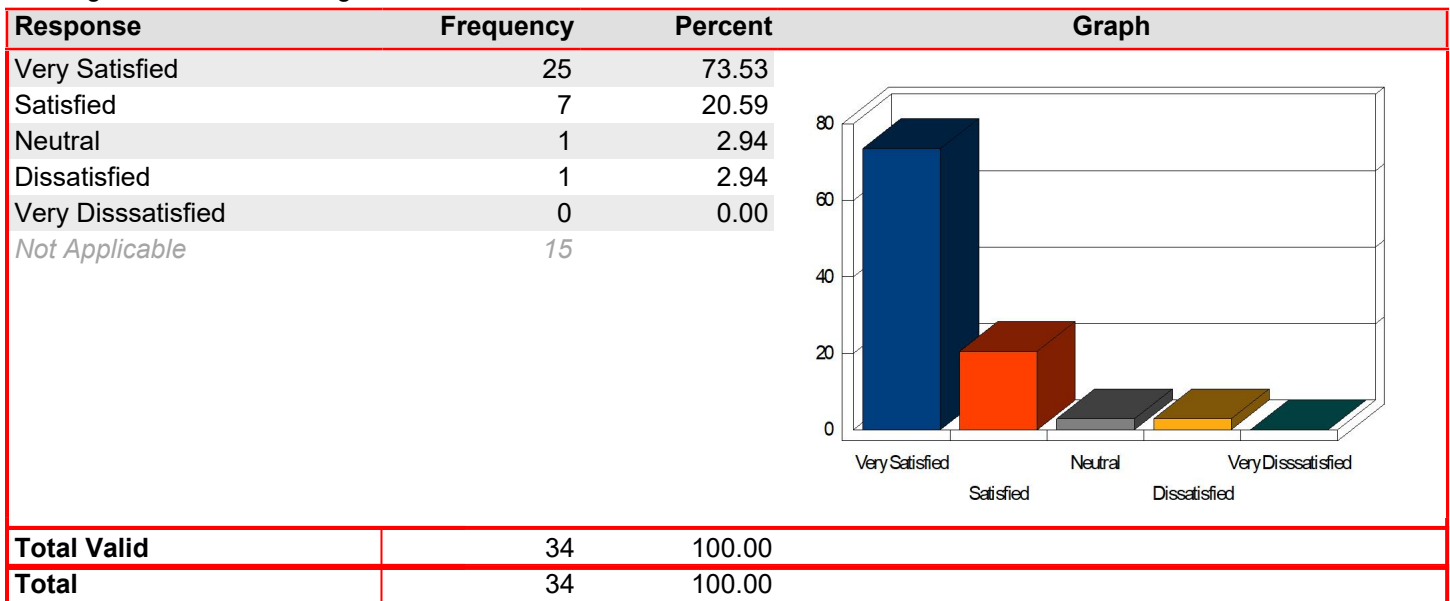
## Testing Services - Friendliness of staff

Mean: 4.62



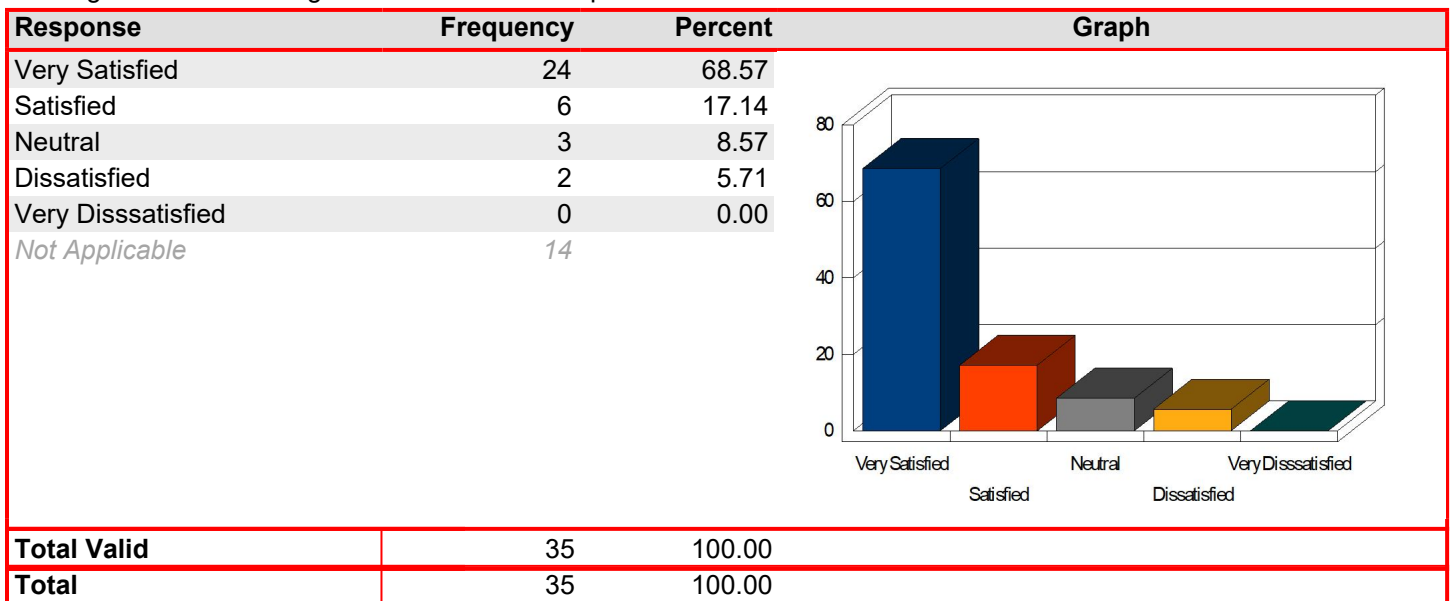
Testing Services - Knowledge of staff

Mean: 4.65



Testing Services - Testing Center hours are adequate

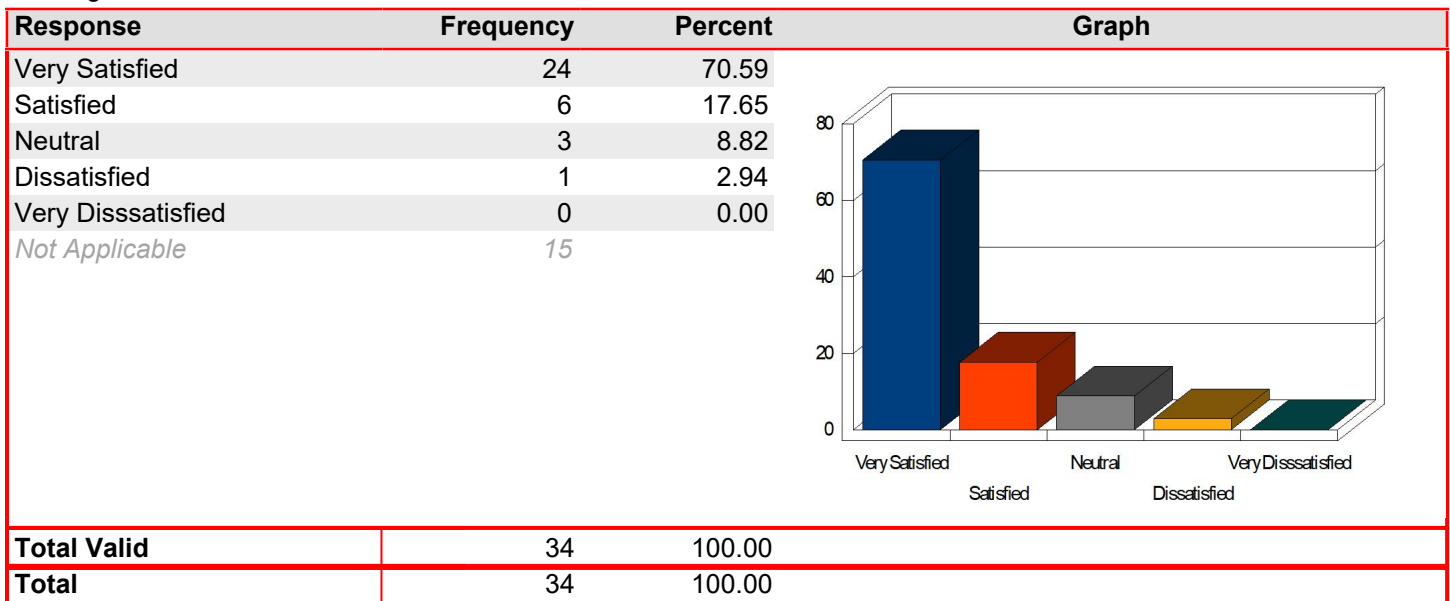
Mean: 4.49





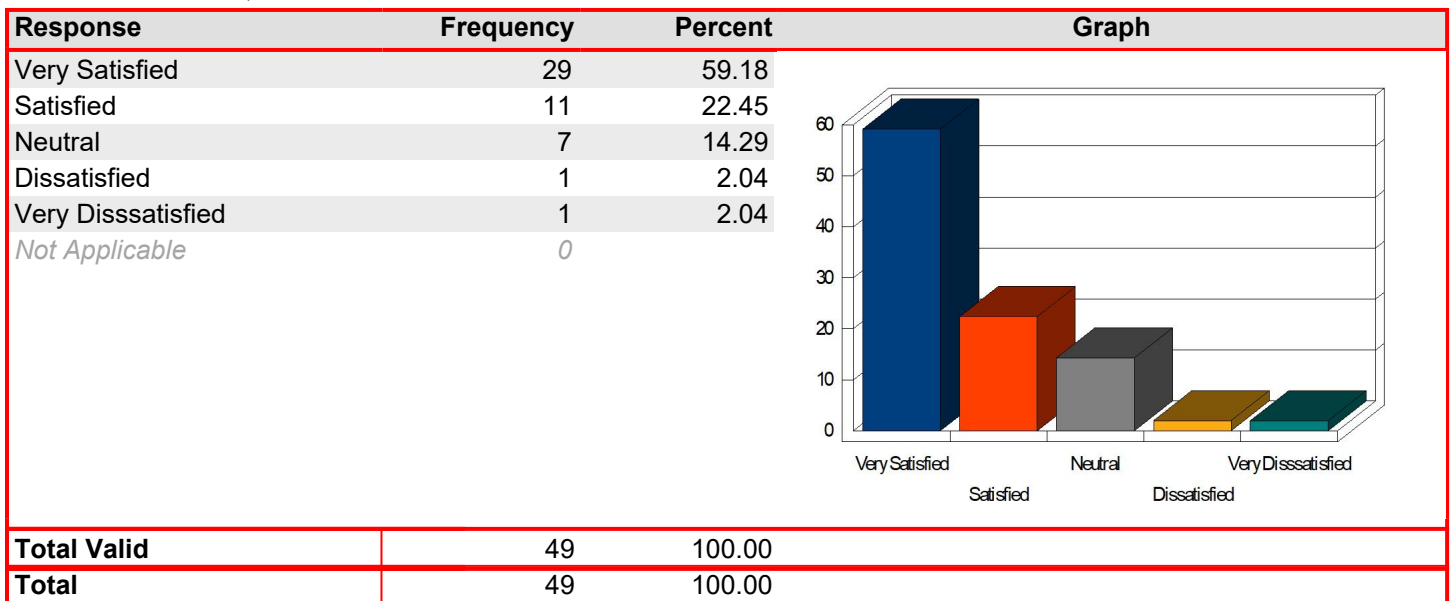
Testing Services - Website information

Mean: 4.56



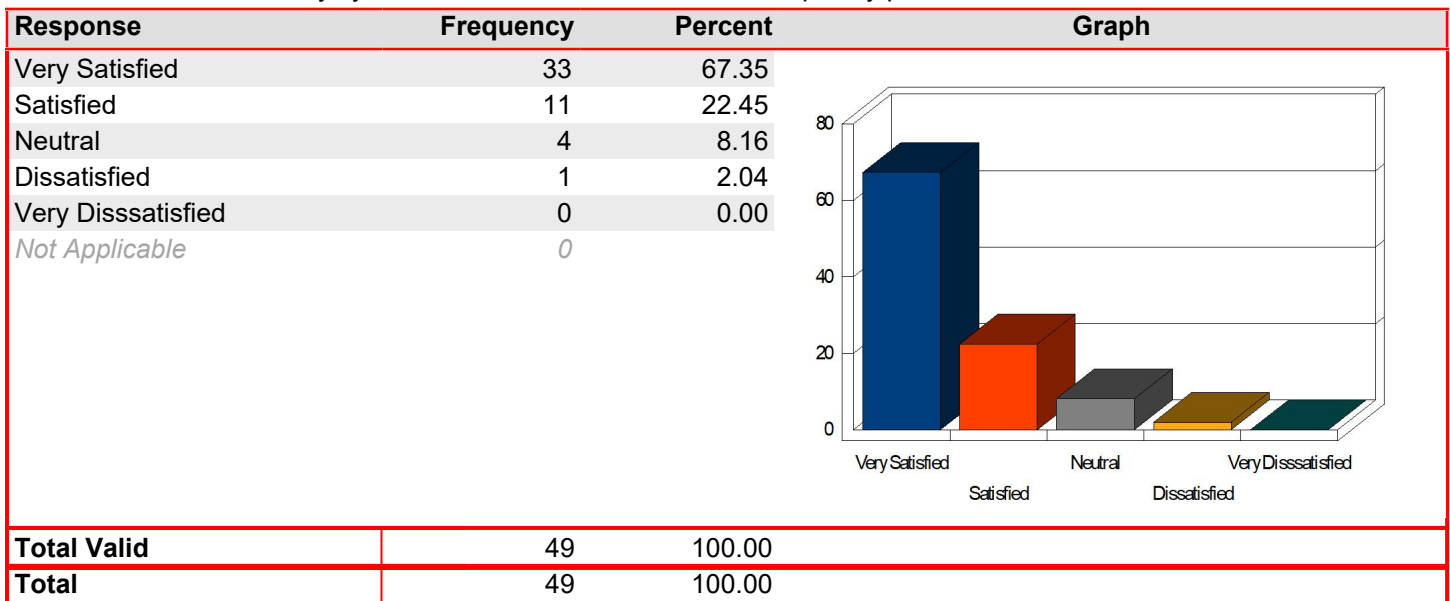
Instruction - Overall, teachers care about me

Mean: 4.35



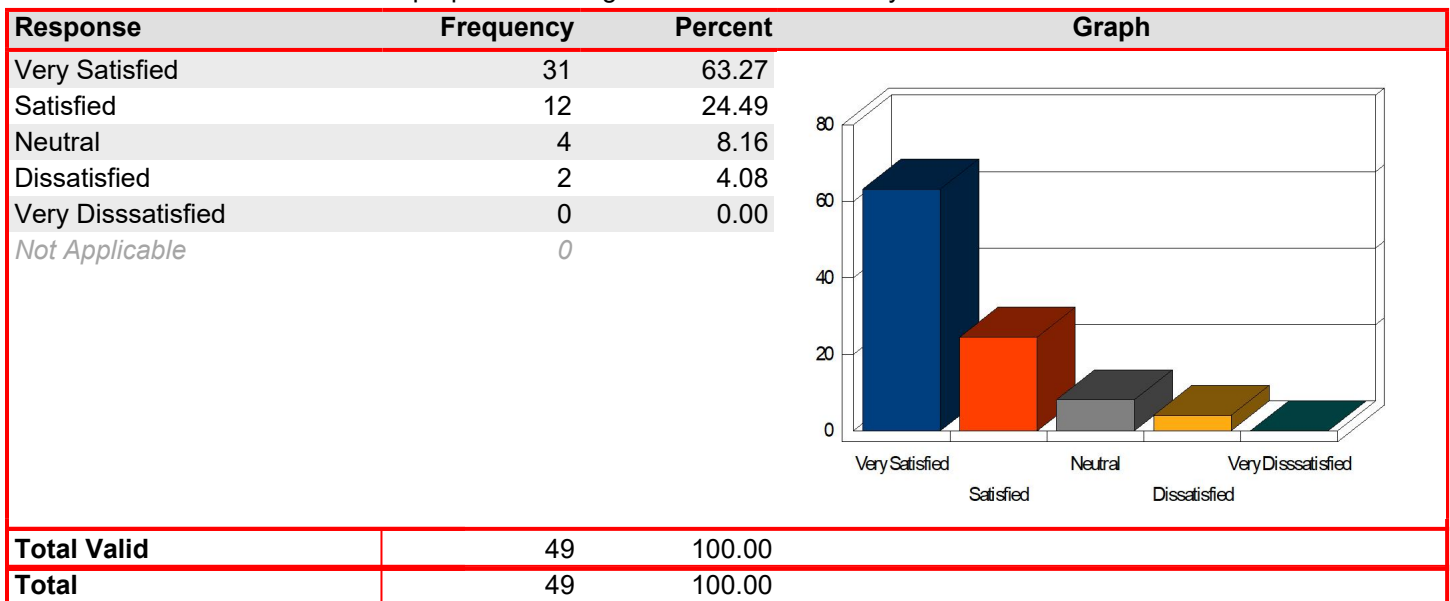
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.55



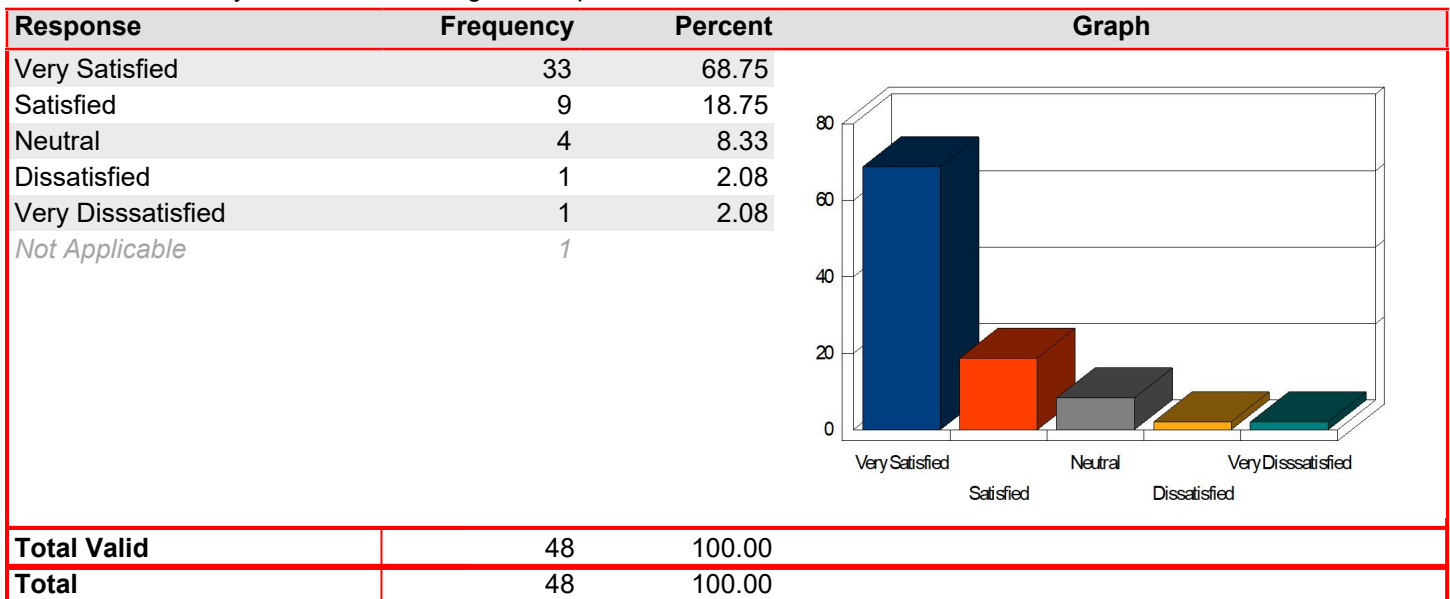
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.47



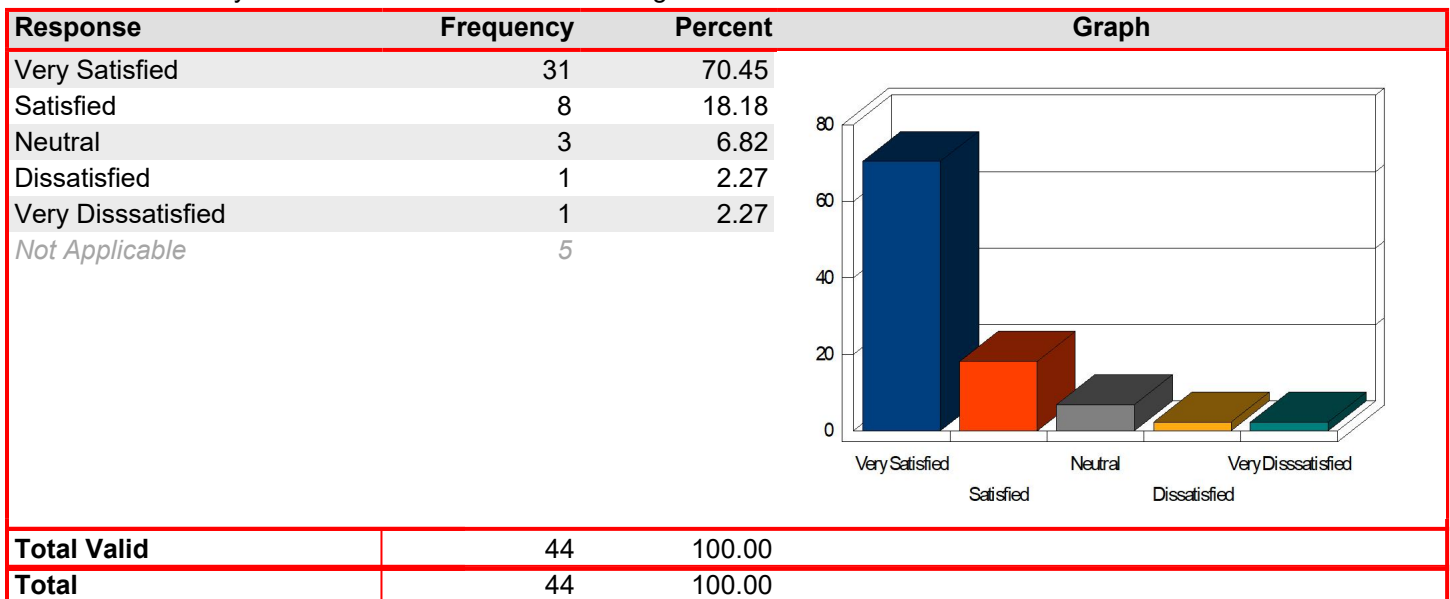
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.50



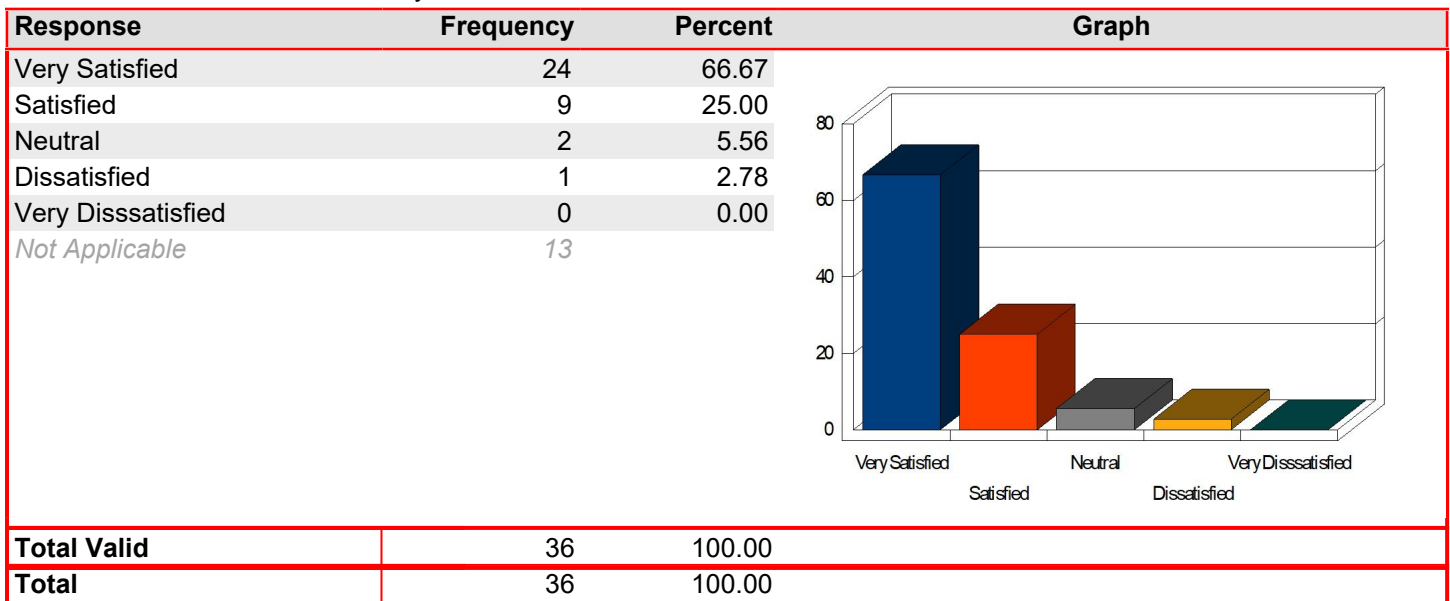
Instruction - Faculty are available after class and during office hours

Mean: 4.52



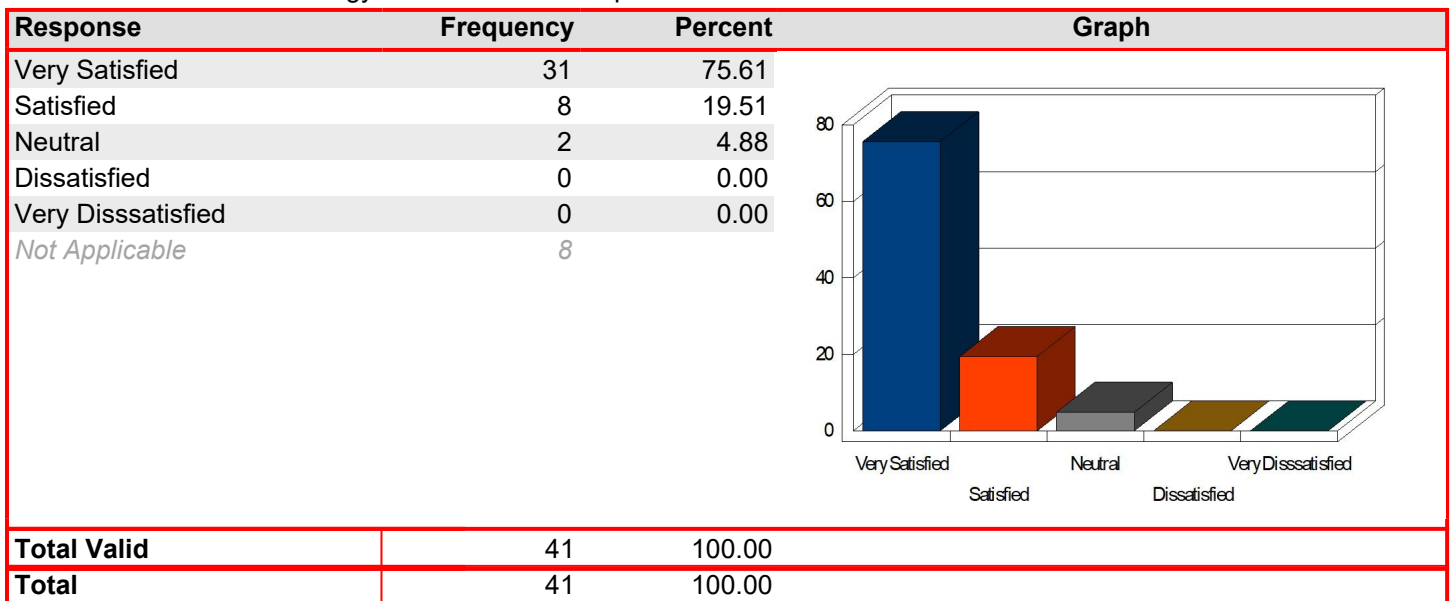
Overall - Student services routinely assisted me

Mean: 4.56



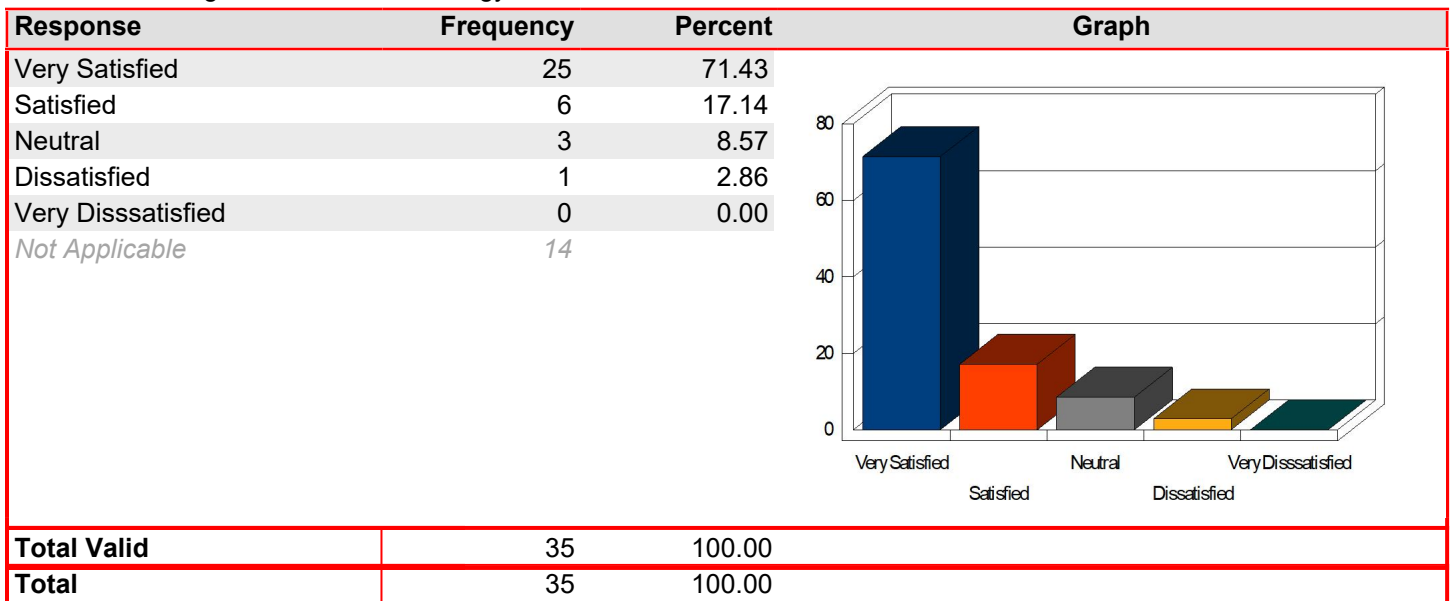
Overall - Access to technology resources was adequate

Mean: 4.71



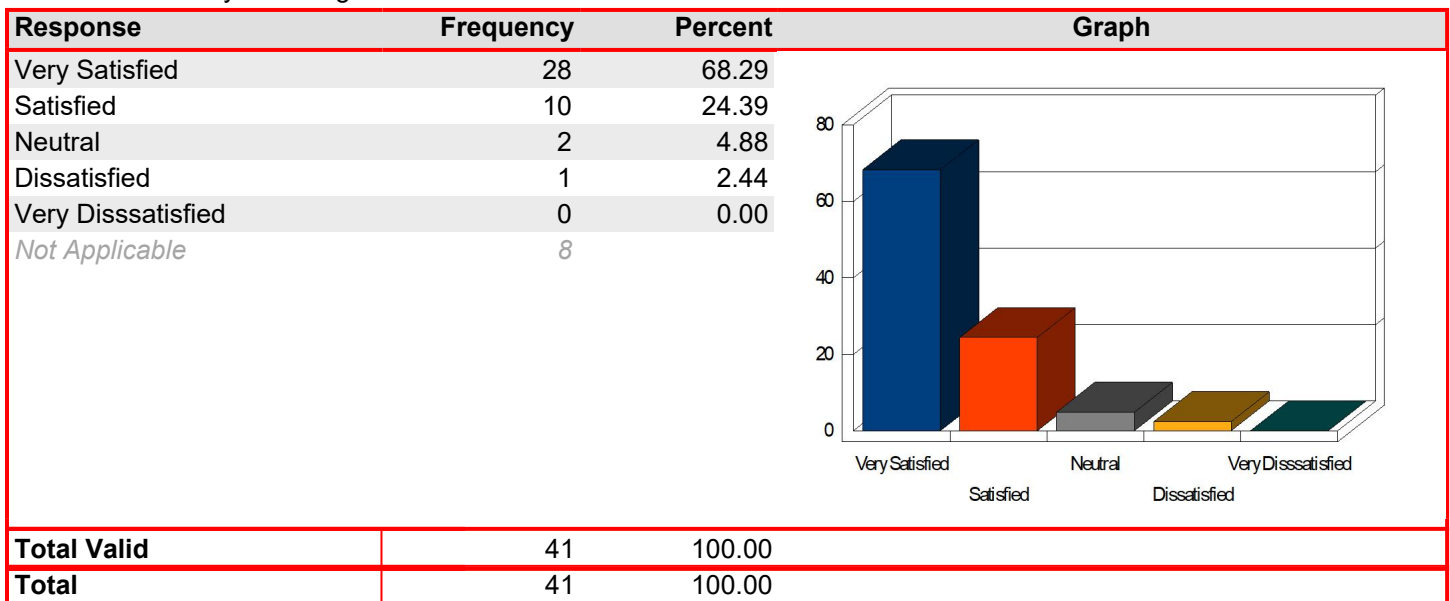
Overall - Training in the use of technology was available

Mean: 4.57



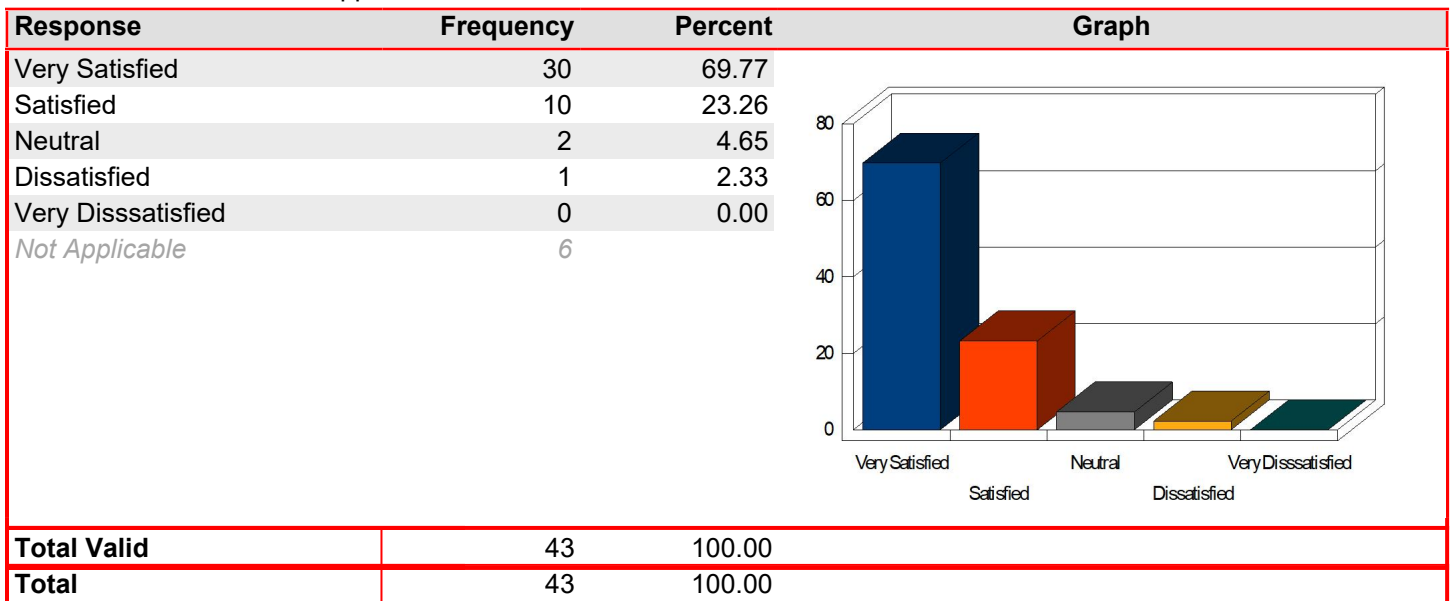
Overall - Efficiency receiving services

Mean: 4.59



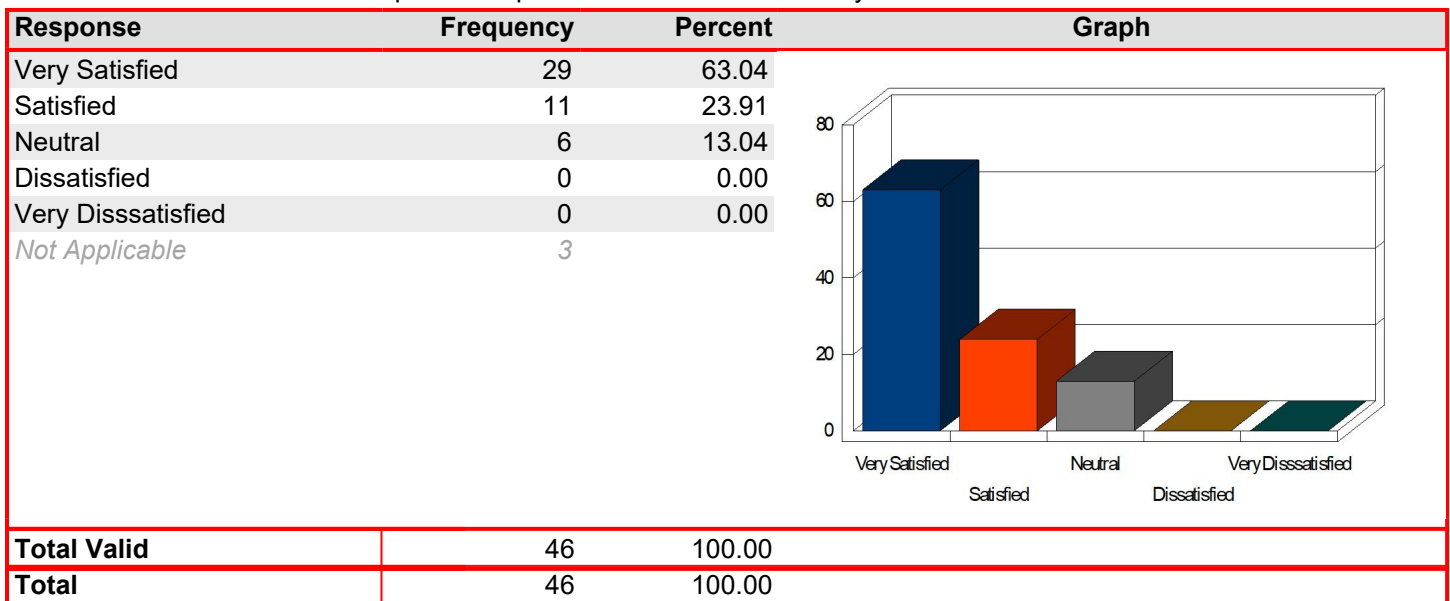
Overall - Administration is approachable

Mean: 4.60



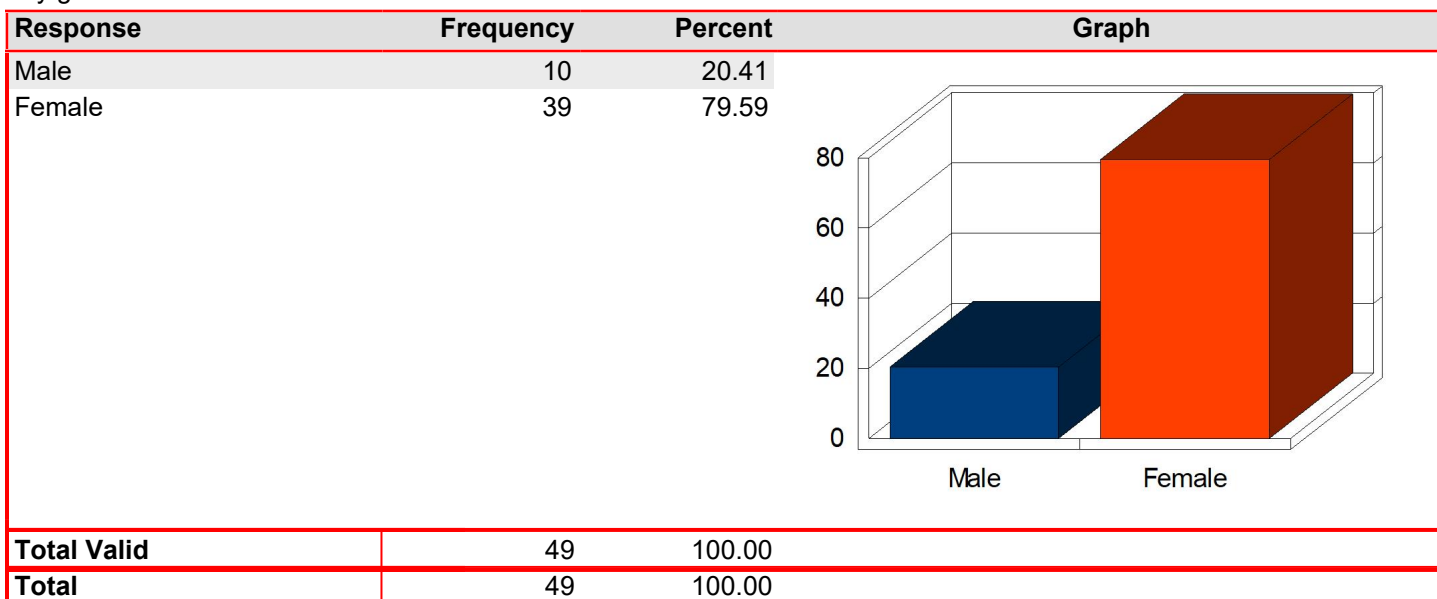
Overall - I feel like TVCC will help me with problems and cares about my issues

Mean: 4.50



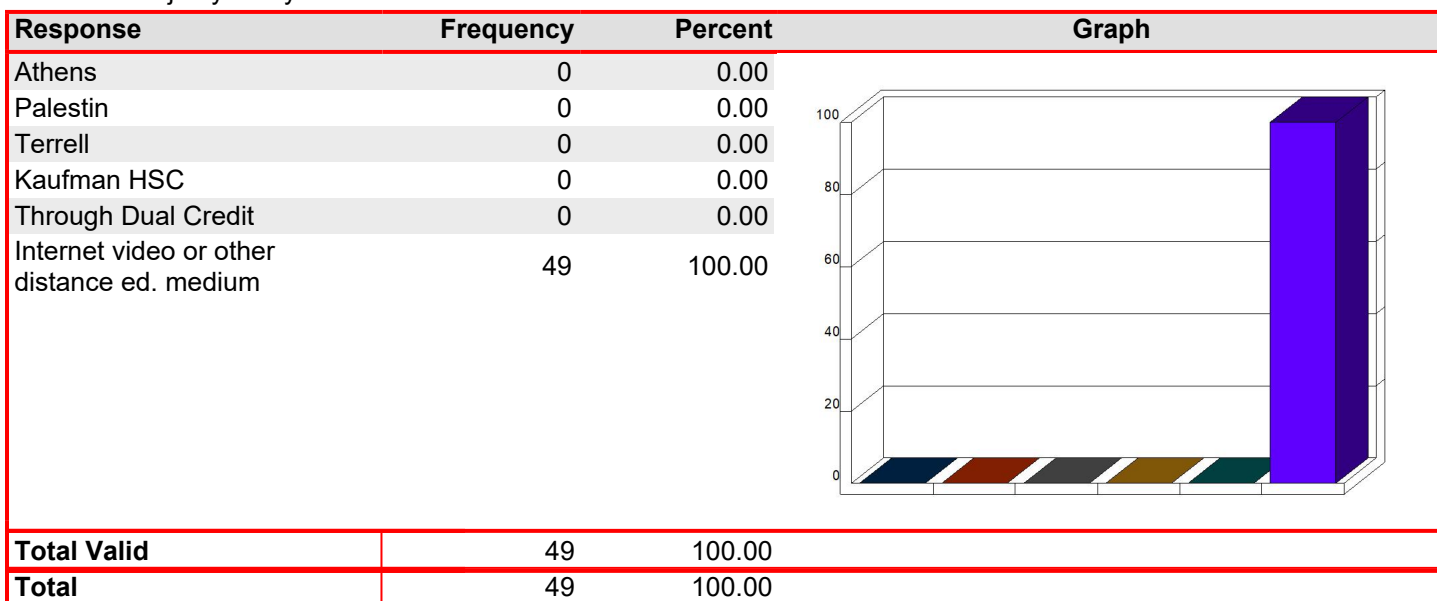
My gender is:

Mean: 1.80



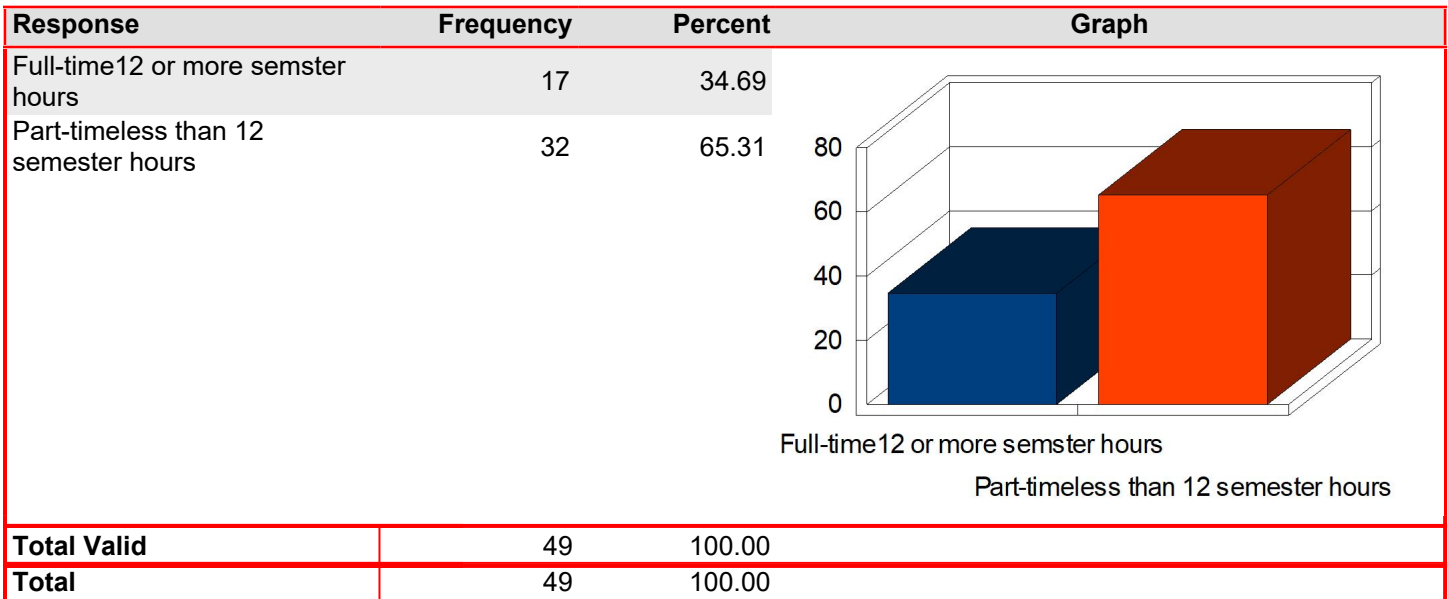
I take the majority of my classes:

Mean: 6.00



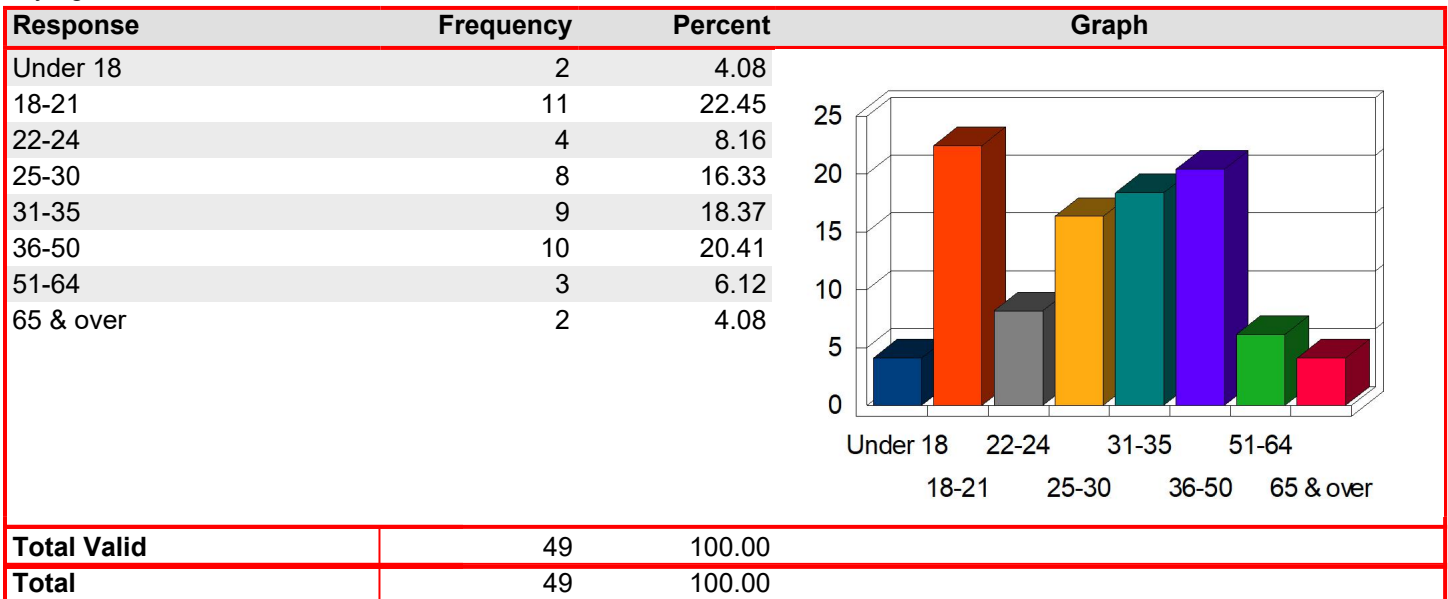
I am enrolled:

Mean: 1.65



My age is:

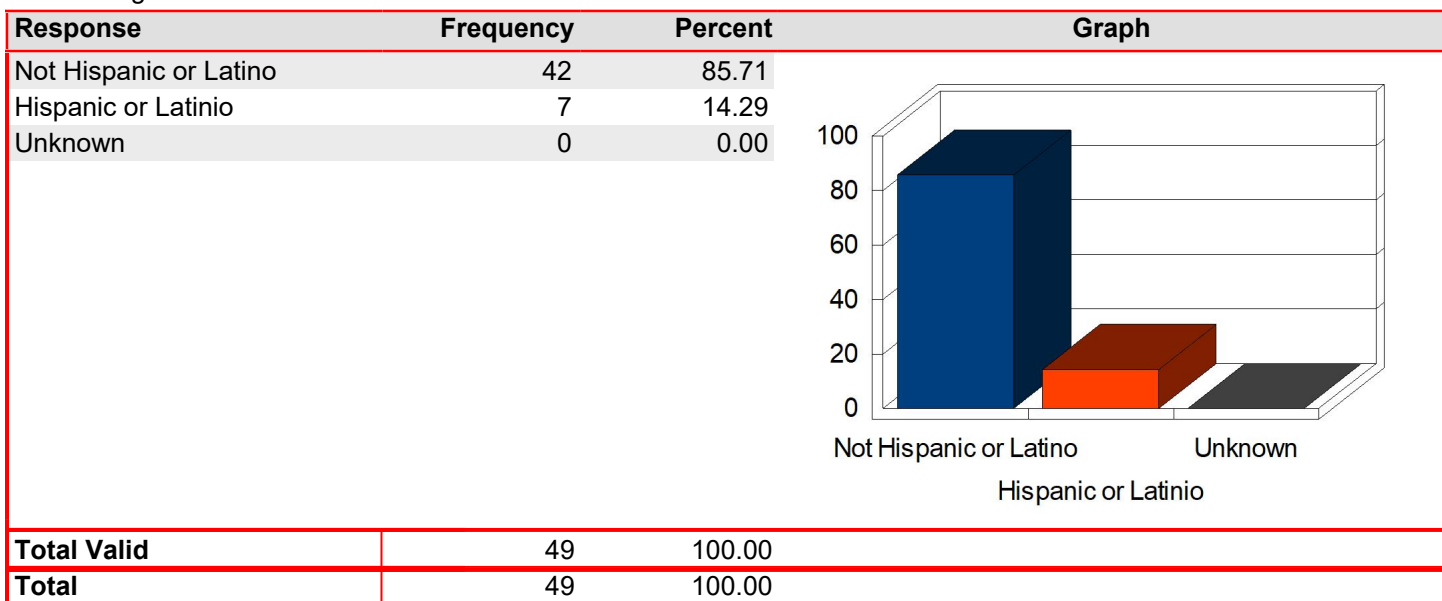
Mean: 4.29





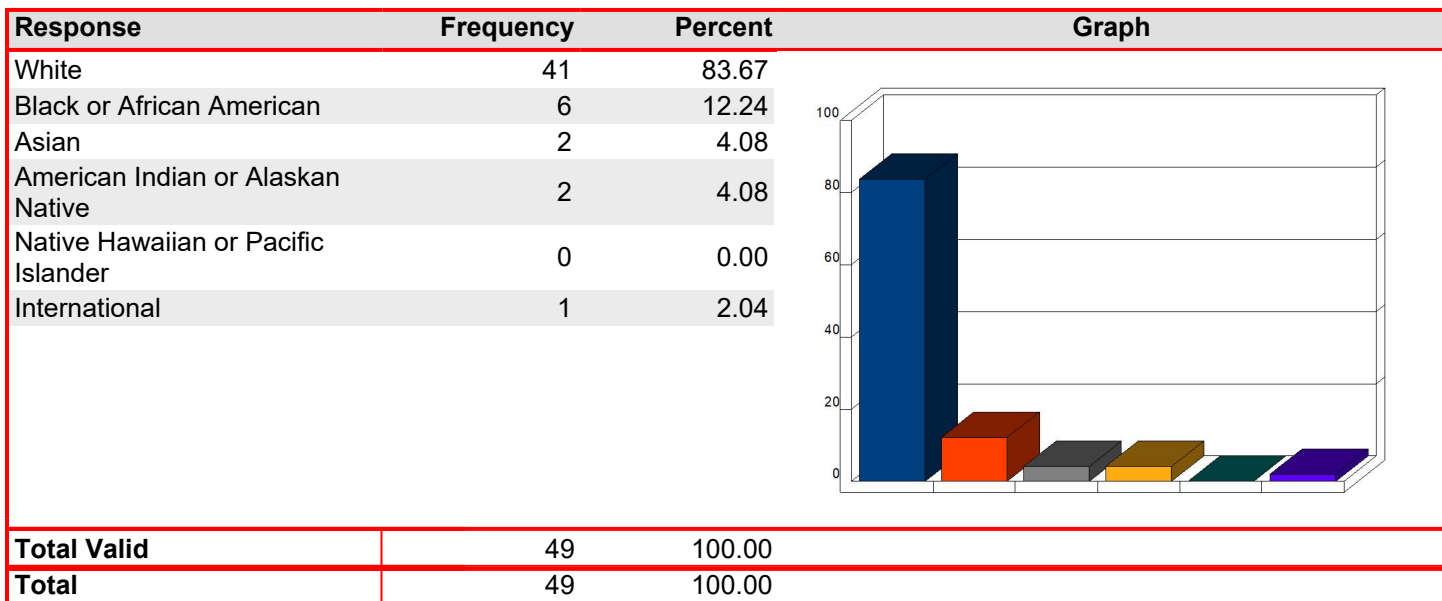
Ethnic Origin:

Mean: 1.14



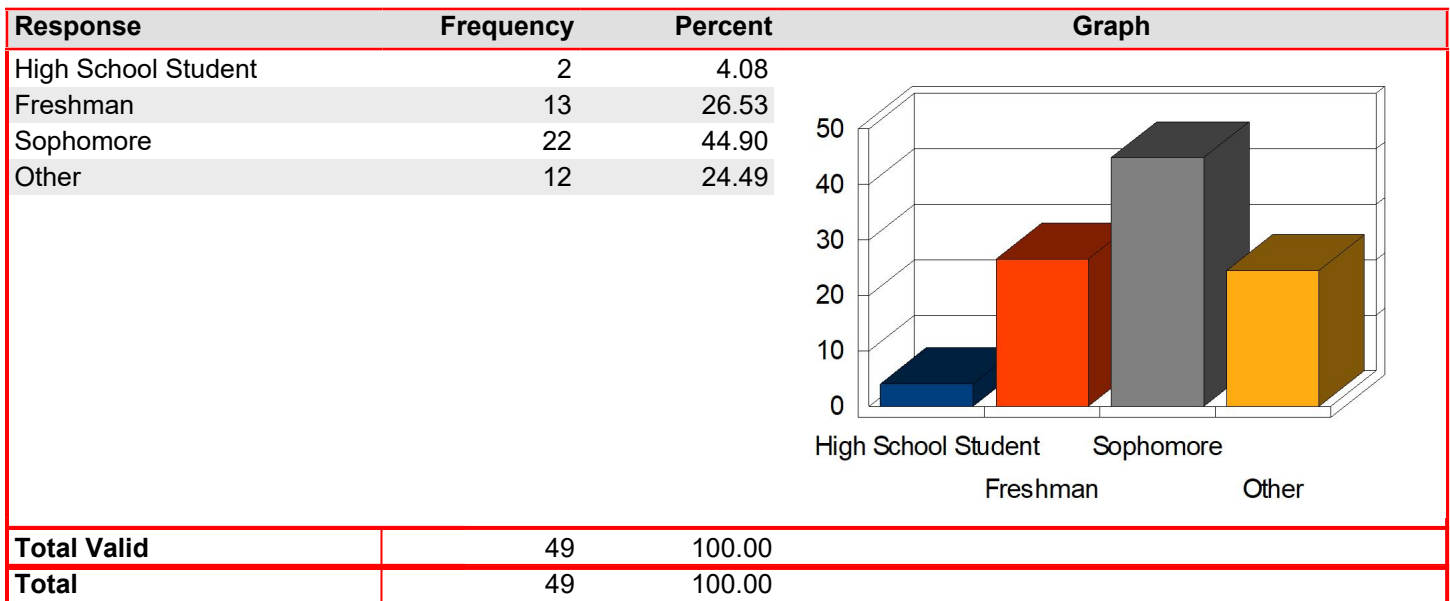
Race:

Mean: -



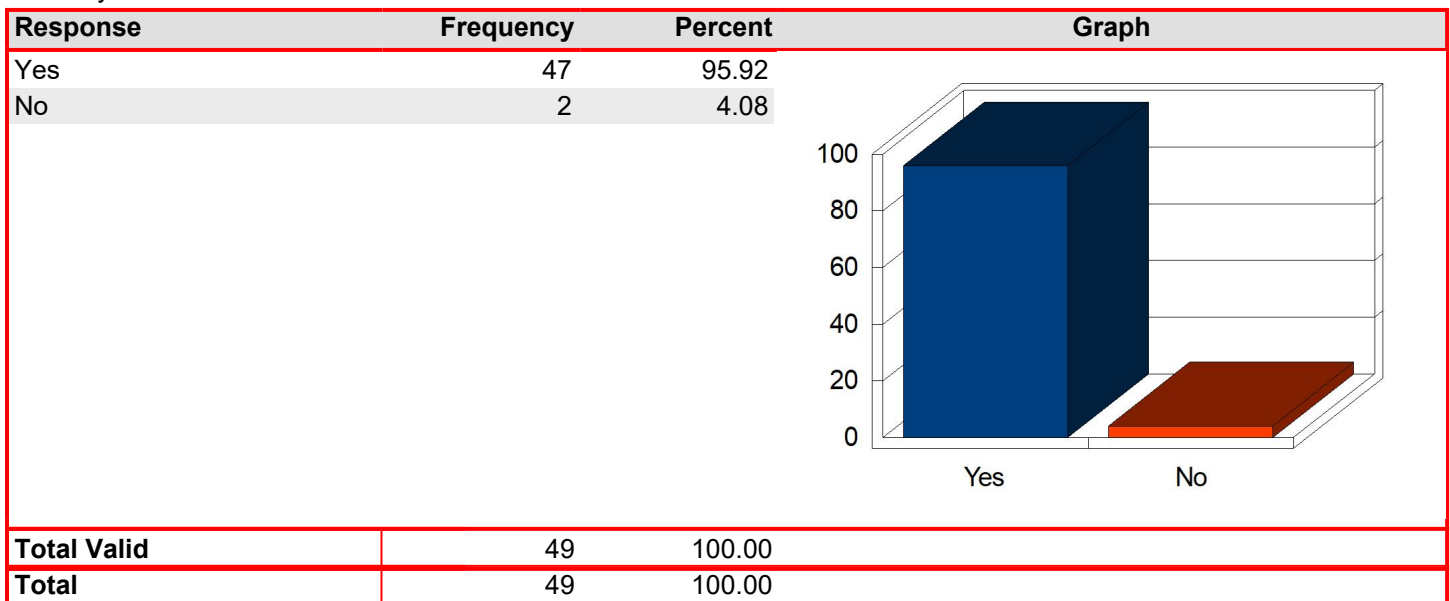
Student Classification:

Mean: 2.90



Would you recommend TVCC to a Friend?

Mean: 1.04



# Trinity Valley Community College

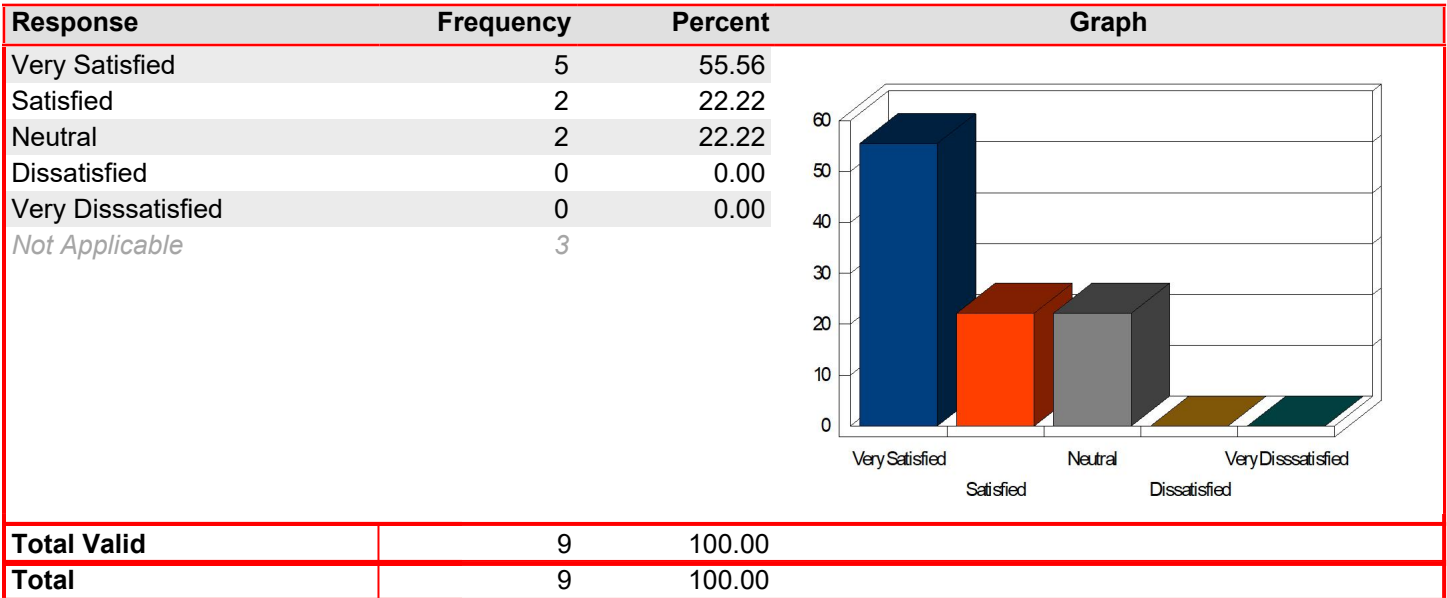
## Student Satisfaction Survey

Spring 2019

Kaufman HSC

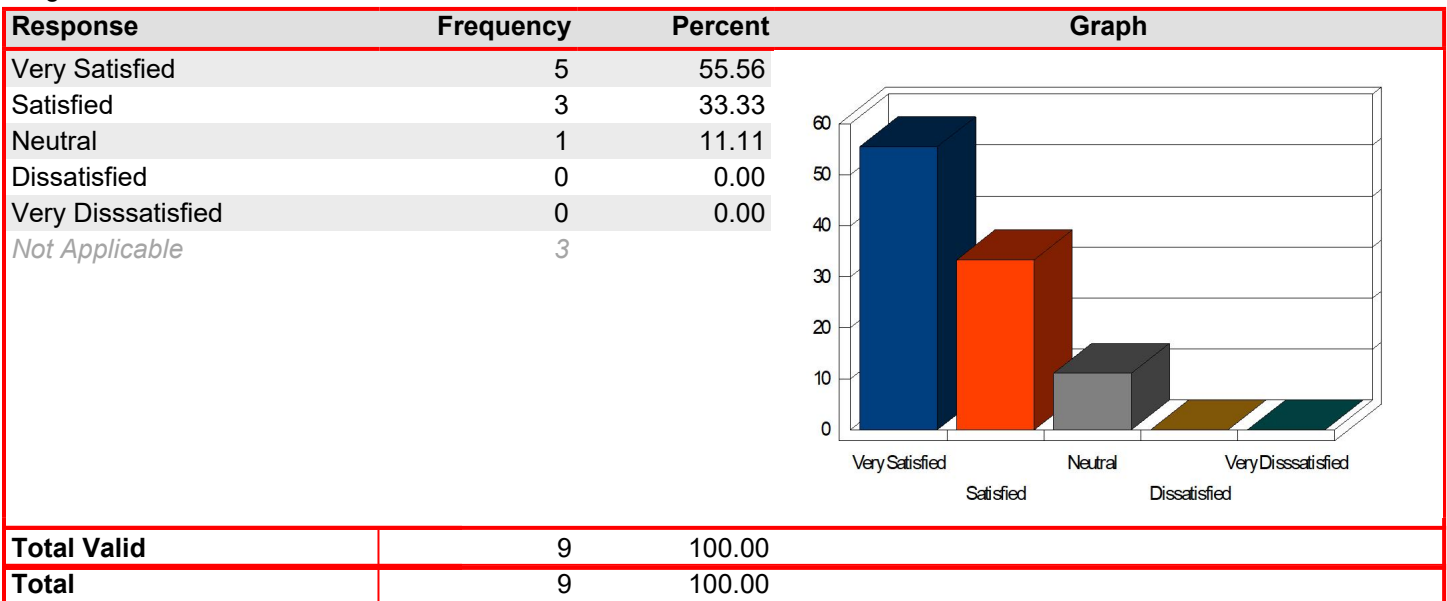
Registration & Admissions - Assistance of staff

Mean: 4.33



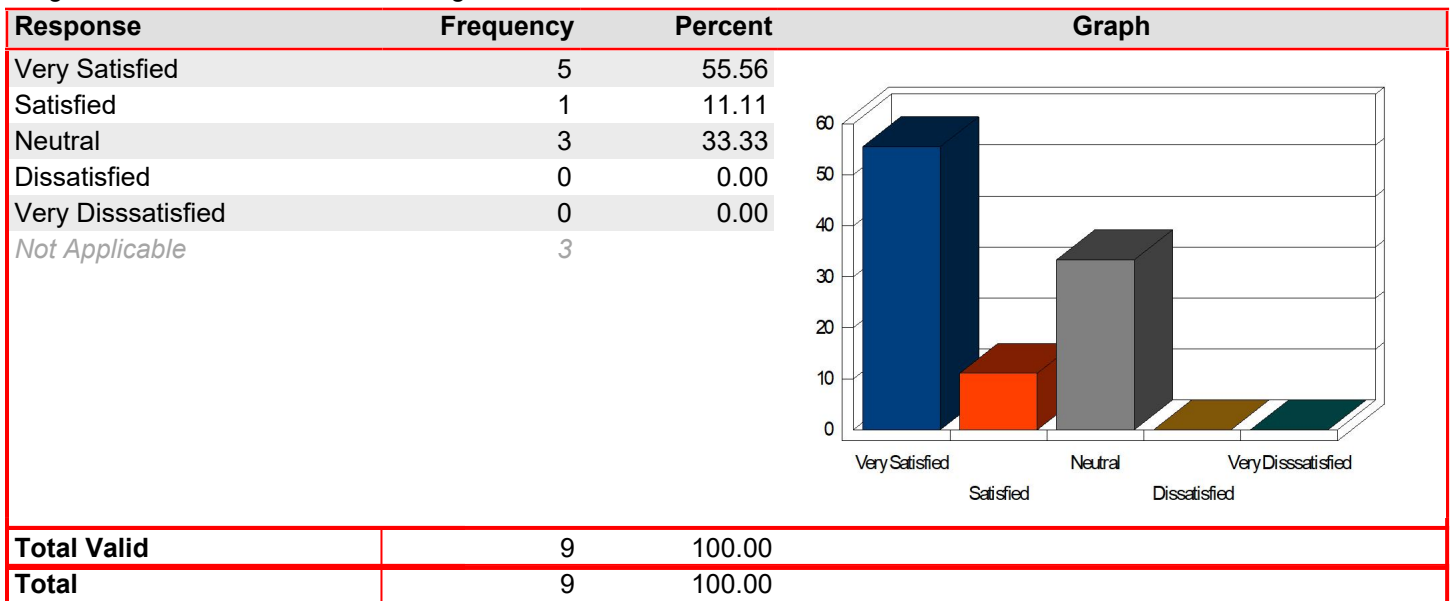
Registration & Admissions - Friendliness of staff

Mean: 4.44



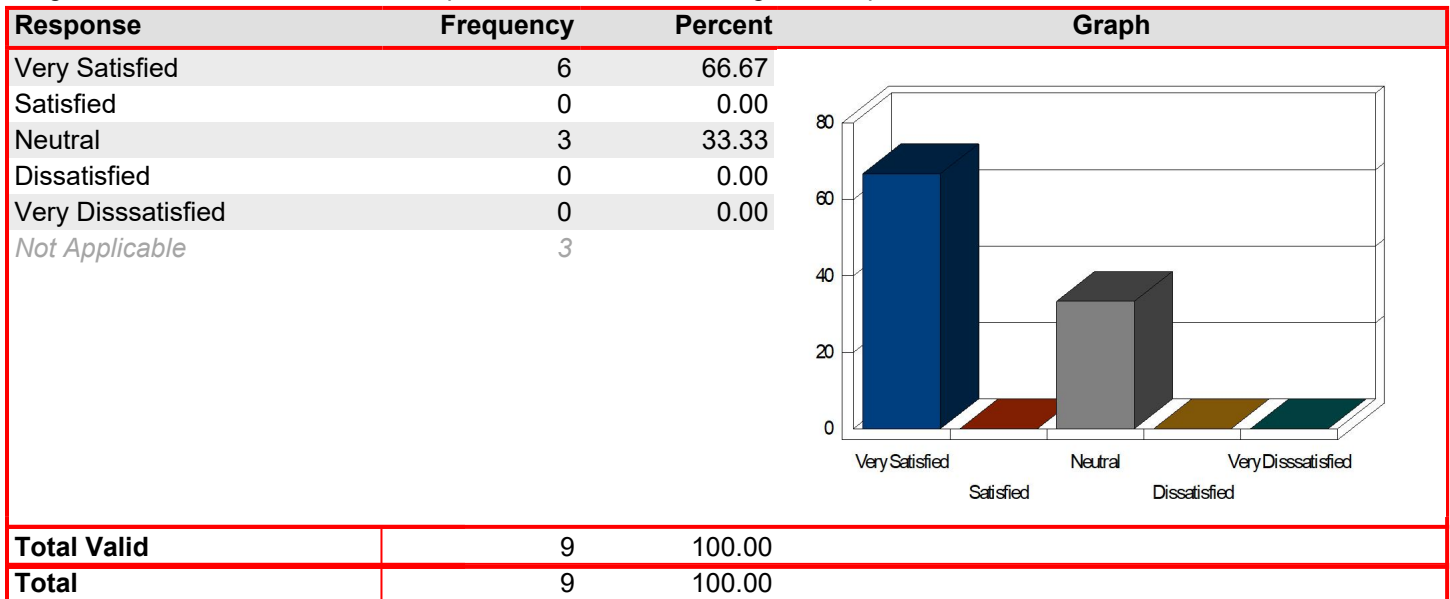
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.22



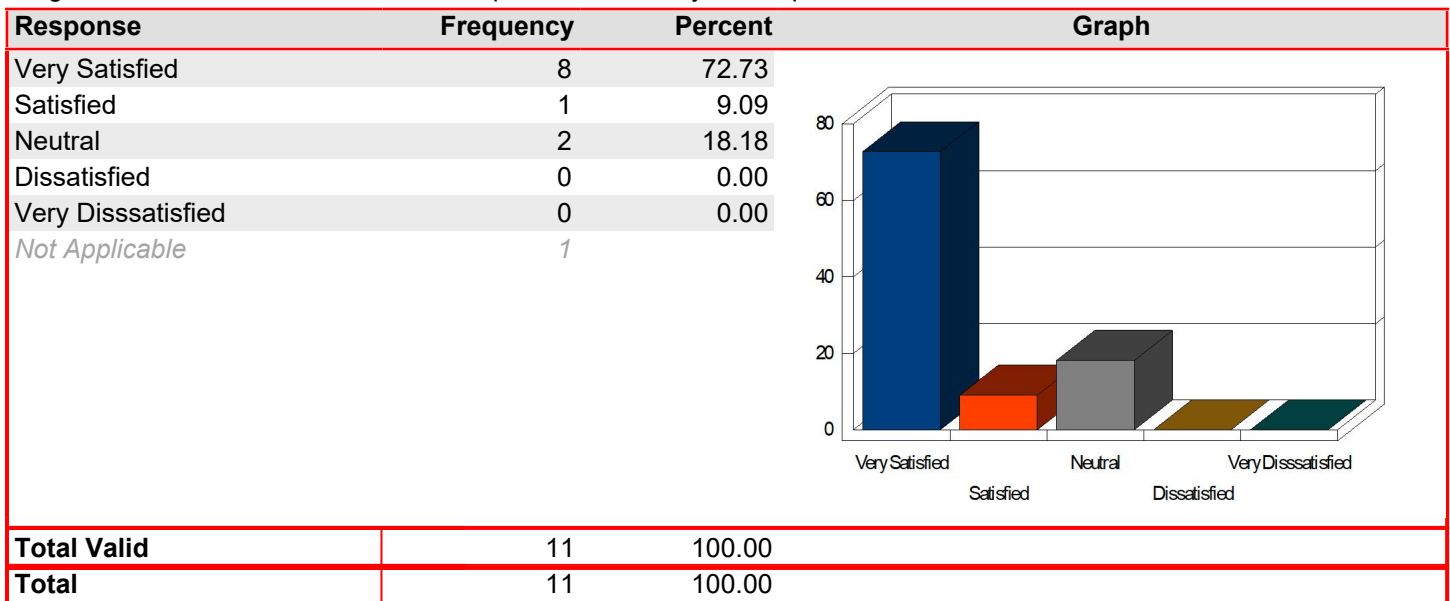
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.33



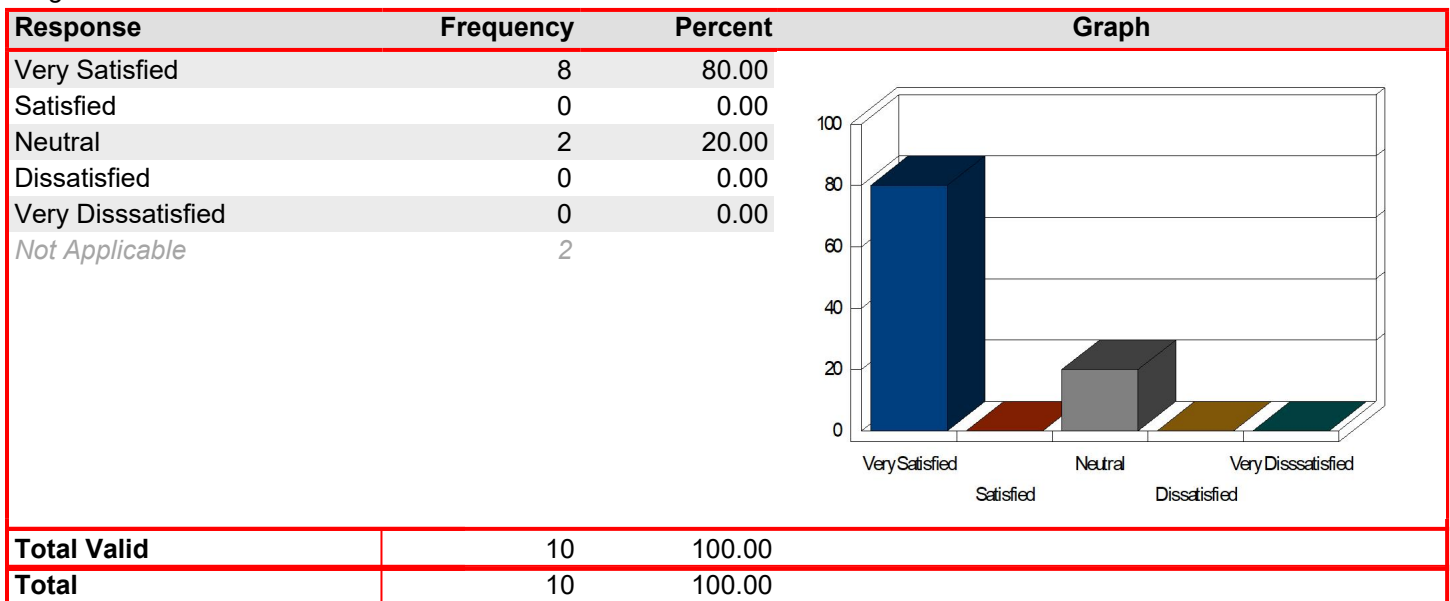
Registration & Admissions - Admissions process was easy to complete

Mean: 4.55



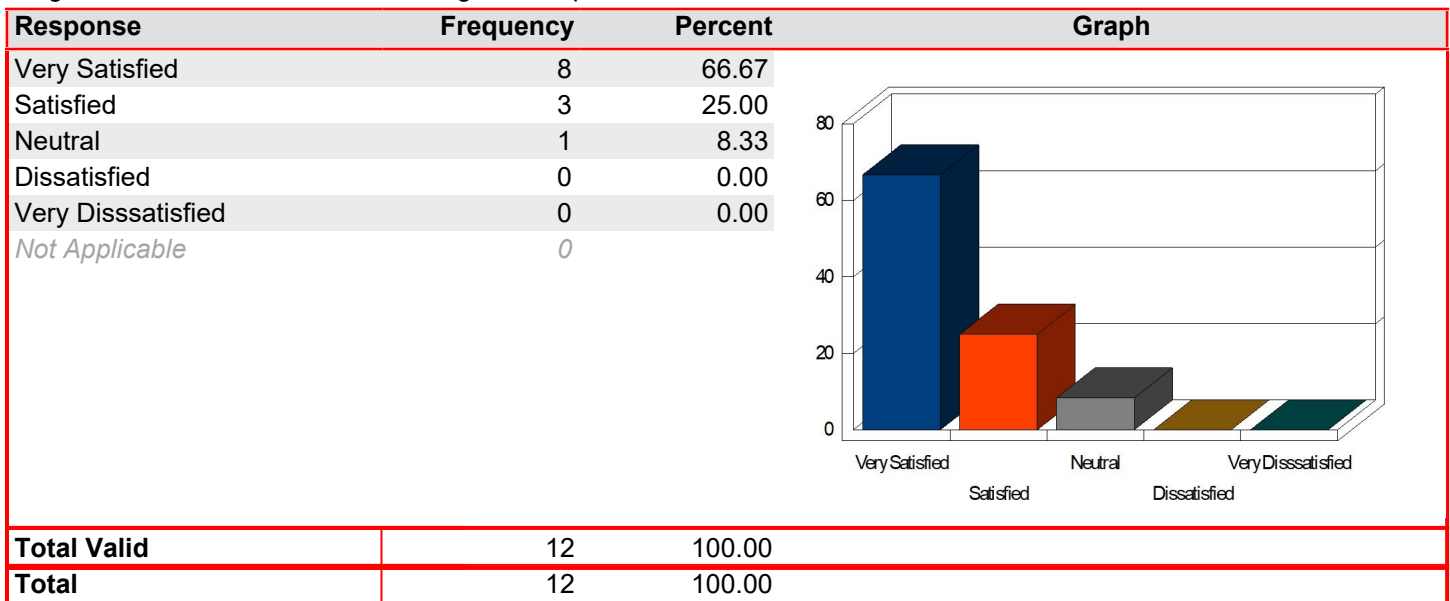
Registration & Admissions - Information I received was understandable

Mean: 4.60



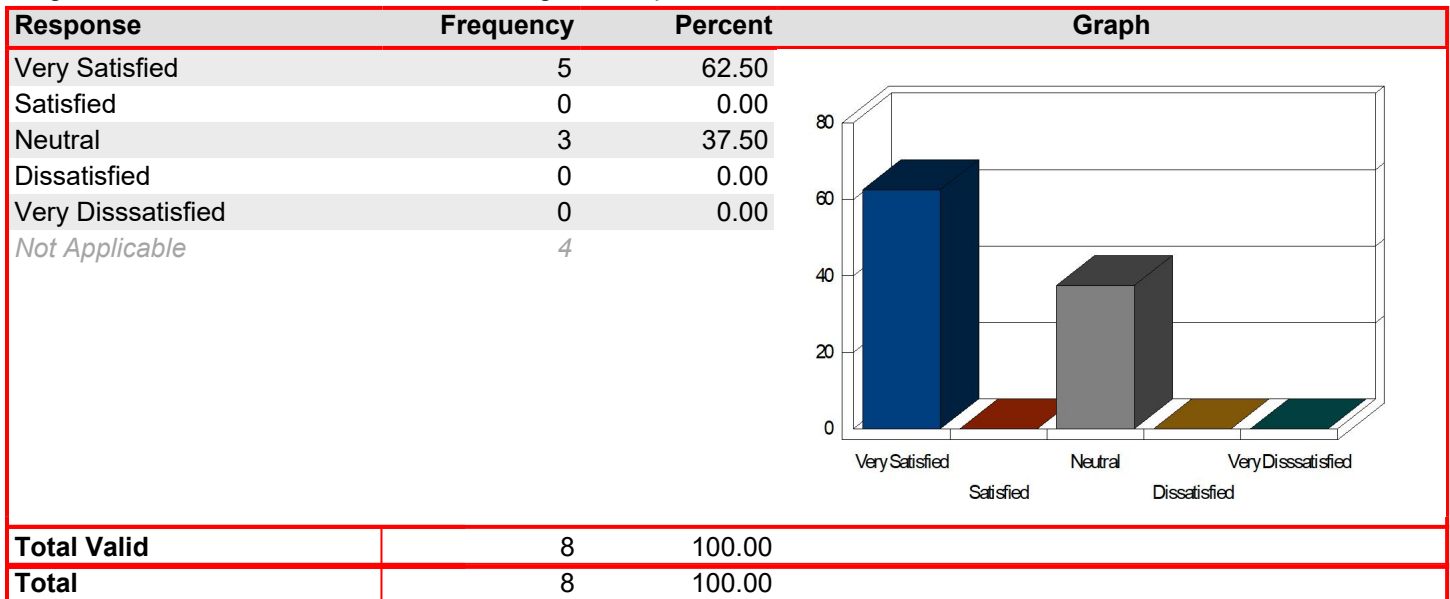
## Registration &amp; Admissions - Online registration process

Mean: 4.58



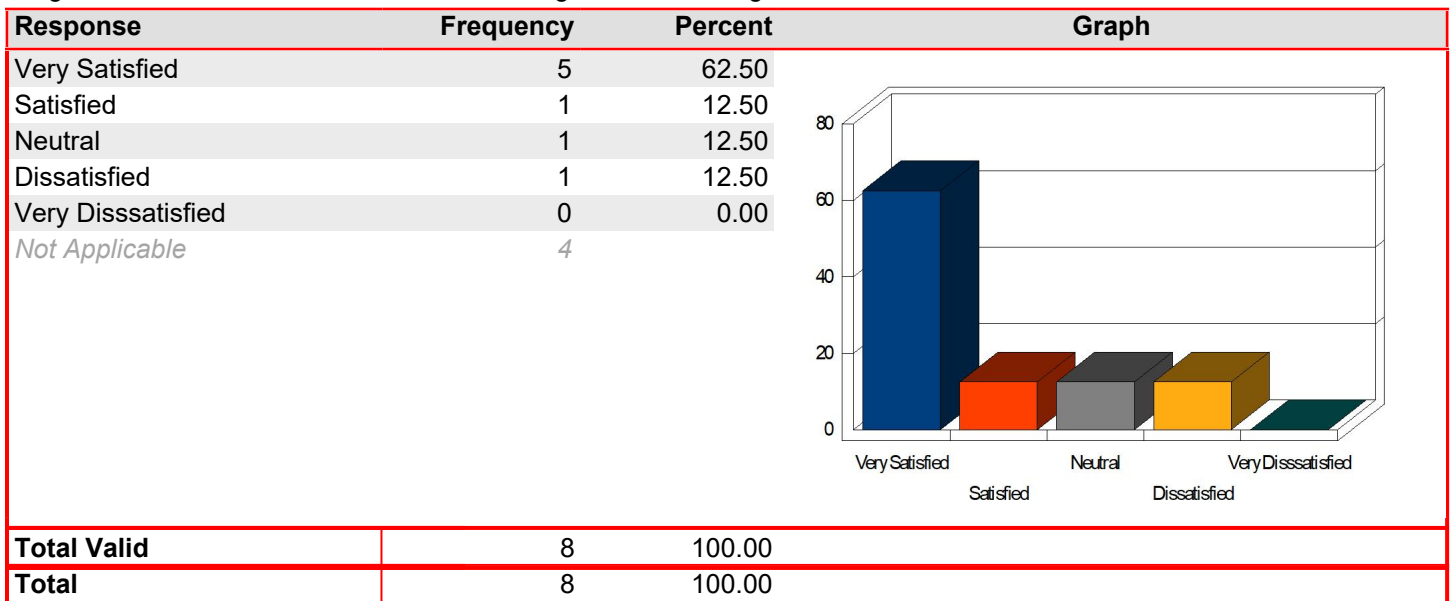
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.25



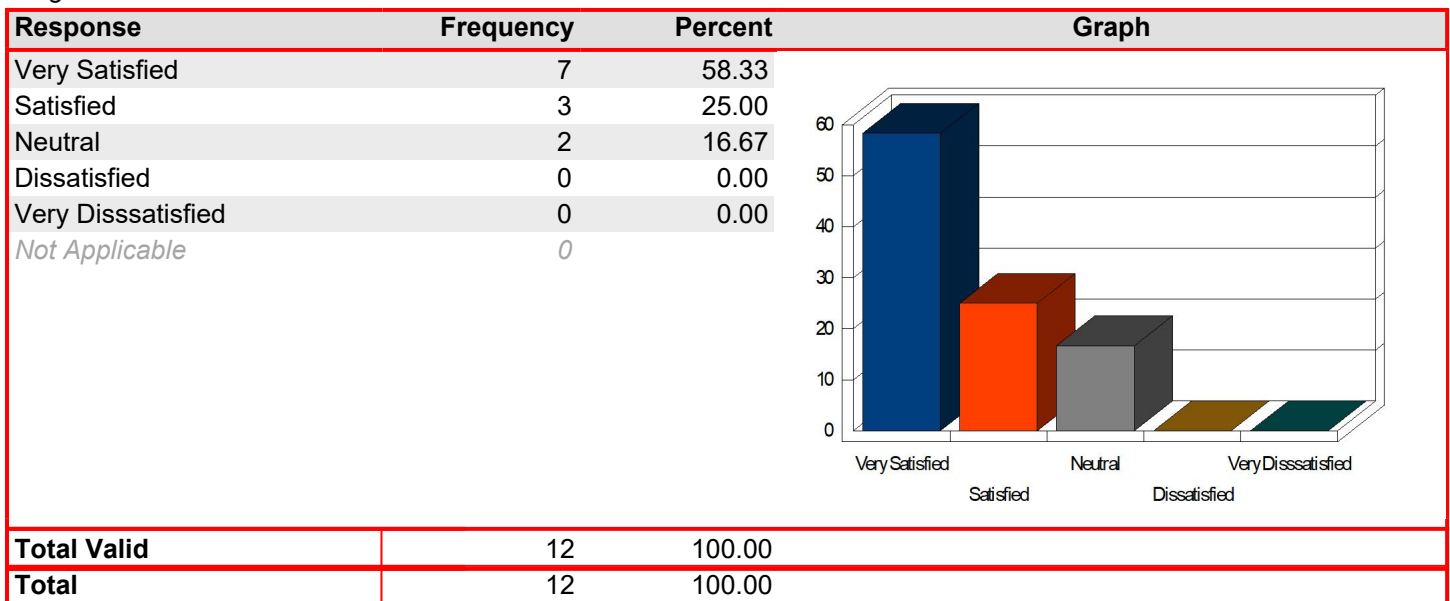
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.25



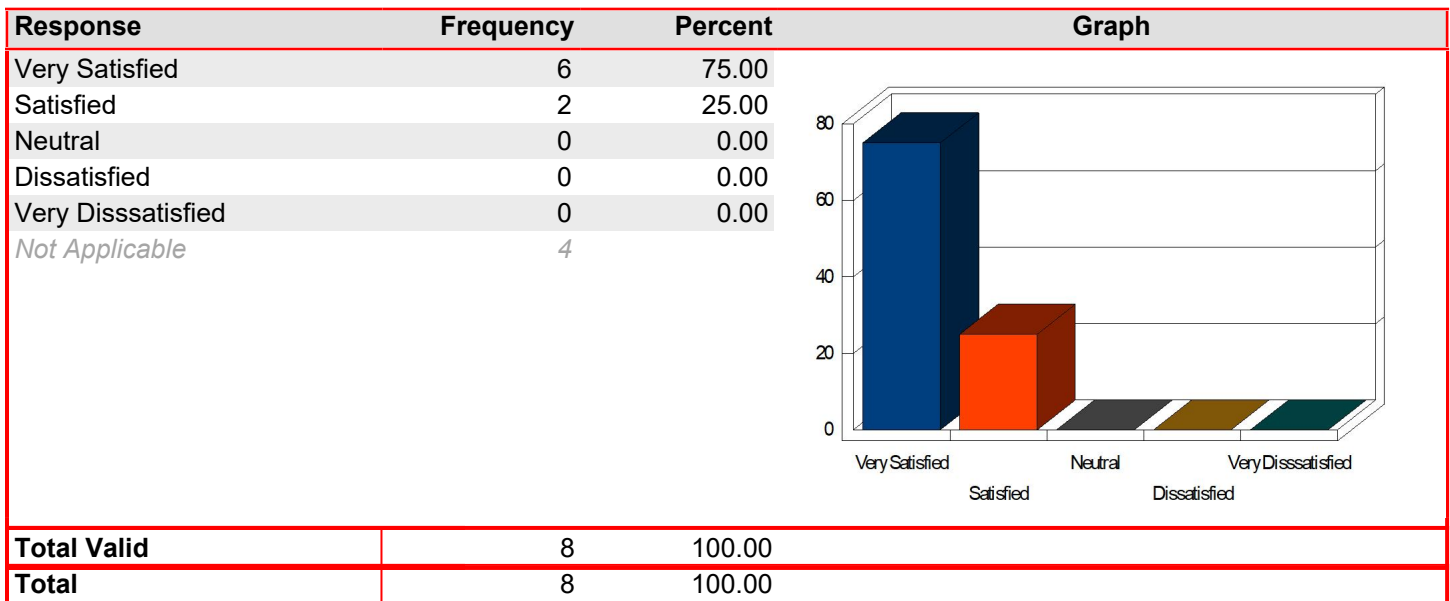
## Registration &amp; Admissions - Website information

Mean: 4.42



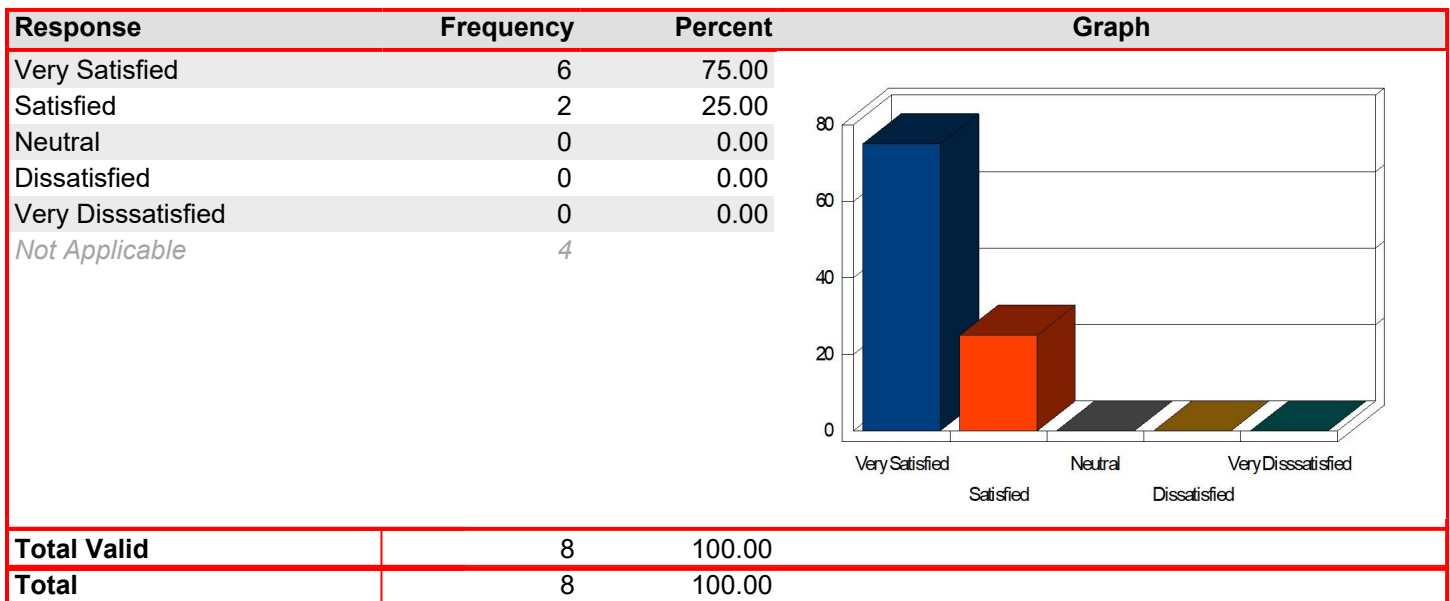
## Financial Aid - Assistance of staff

Mean: 4.75



## Financial Aid - Friendliness of staff

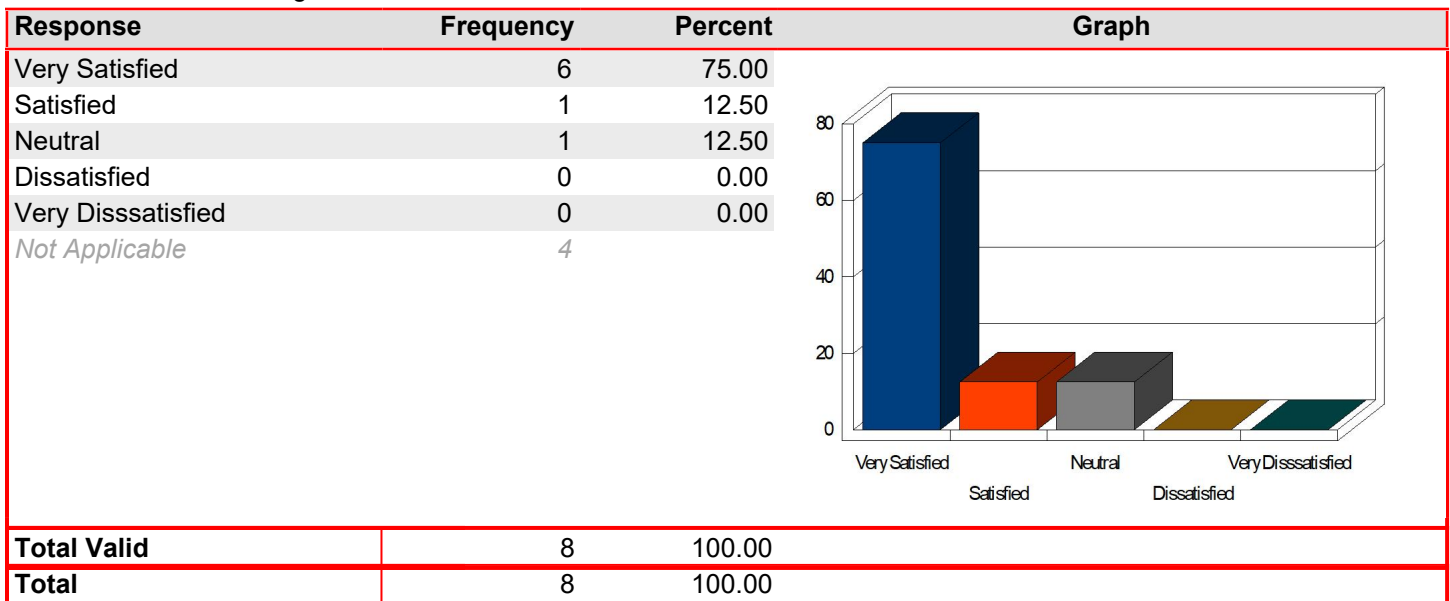
Mean: 4.75





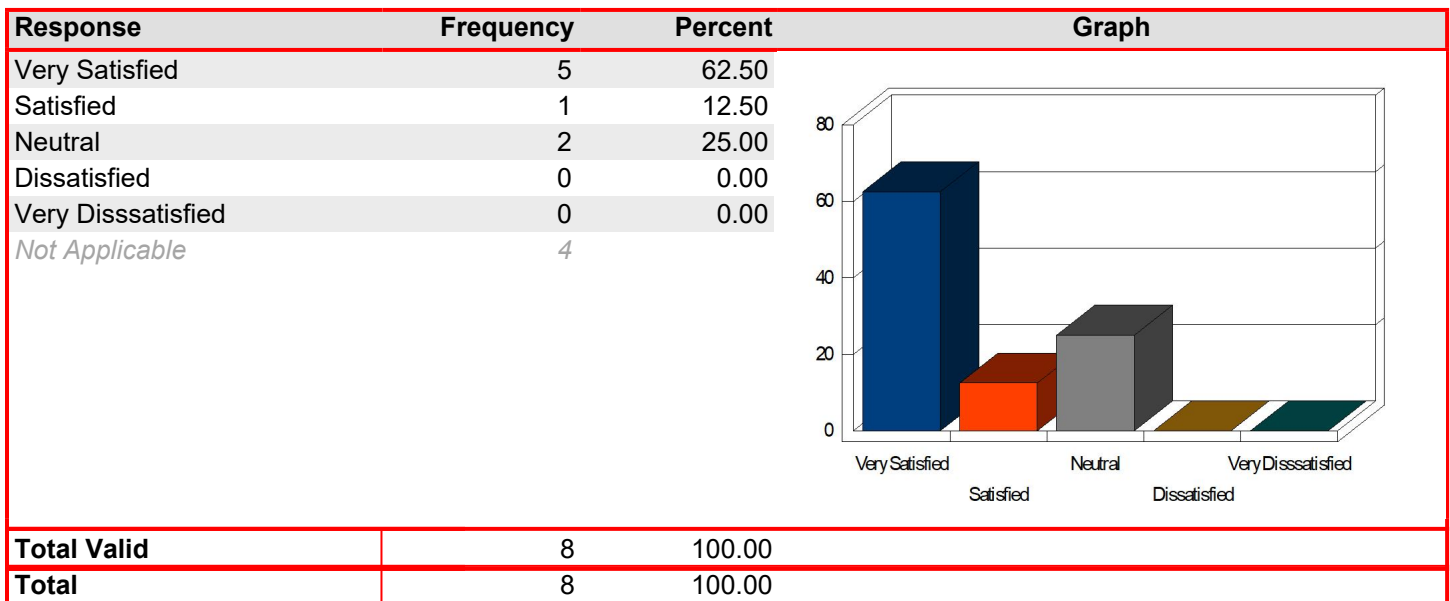
## Financial Aid - Knowledge of staff

Mean: 4.63



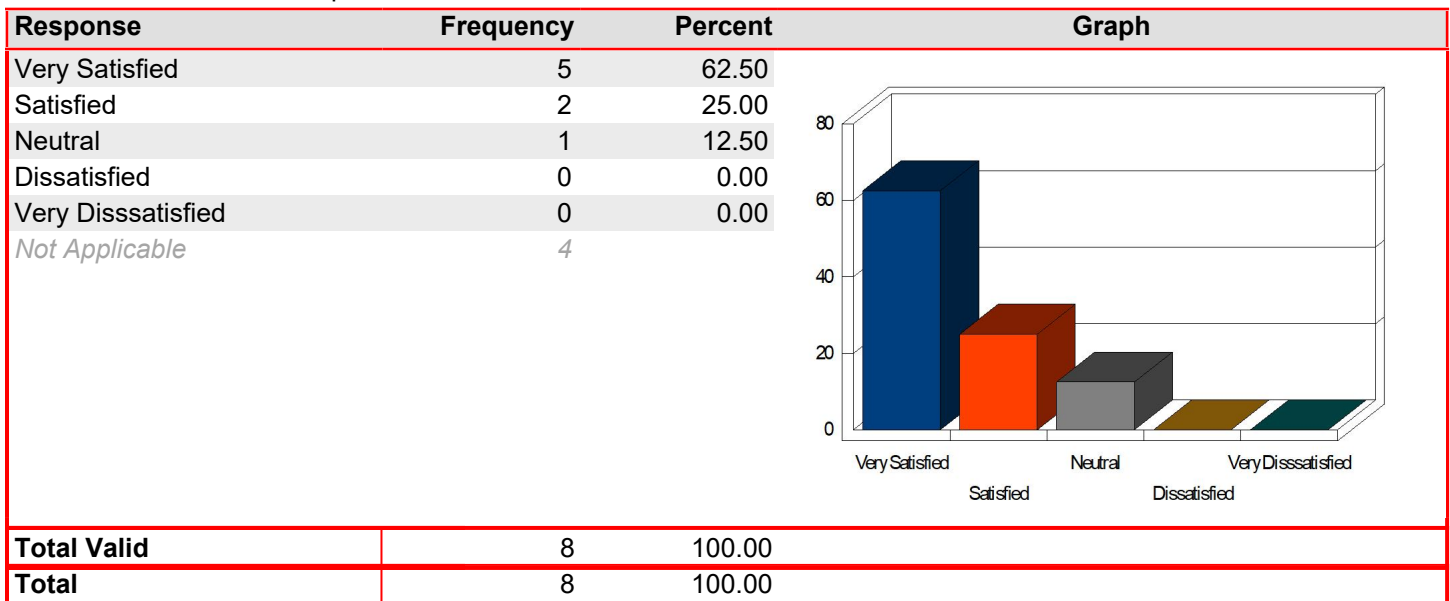
## Financial Aid - Information received is accurate

Mean: 4.38



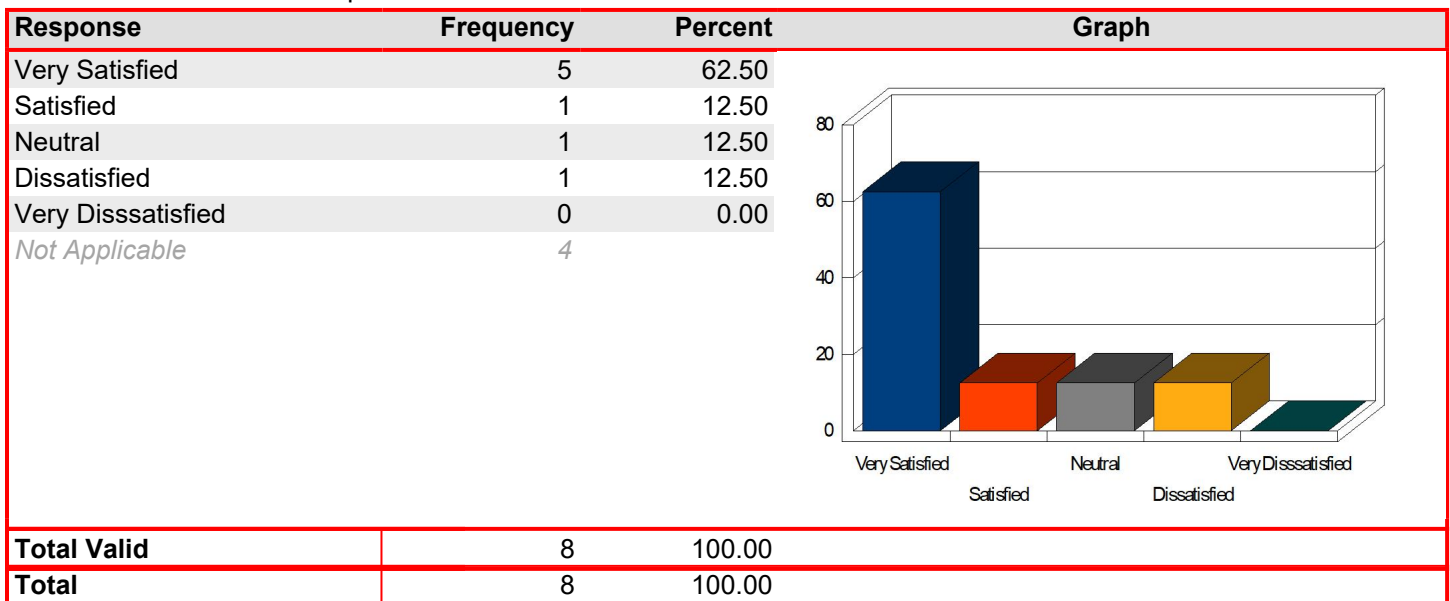
Financial Aid - Information presented is understandable

Mean: 4.50



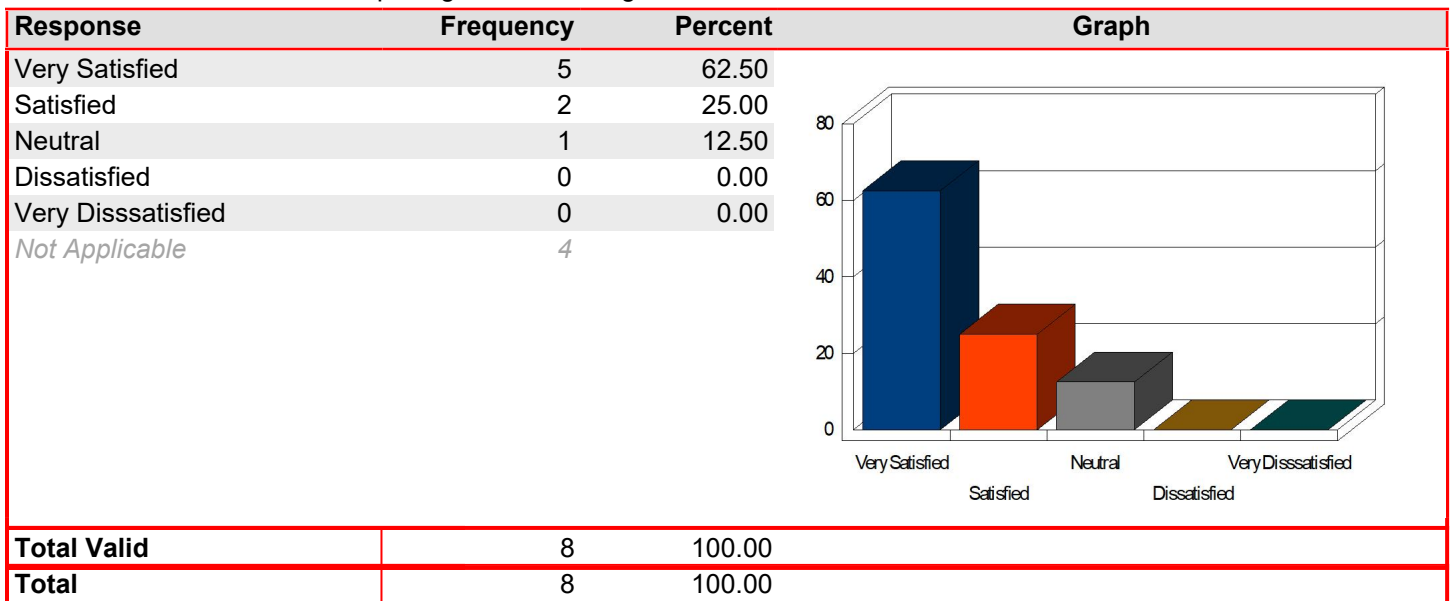
Financial Aid - Financial aid process

Mean: 4.25



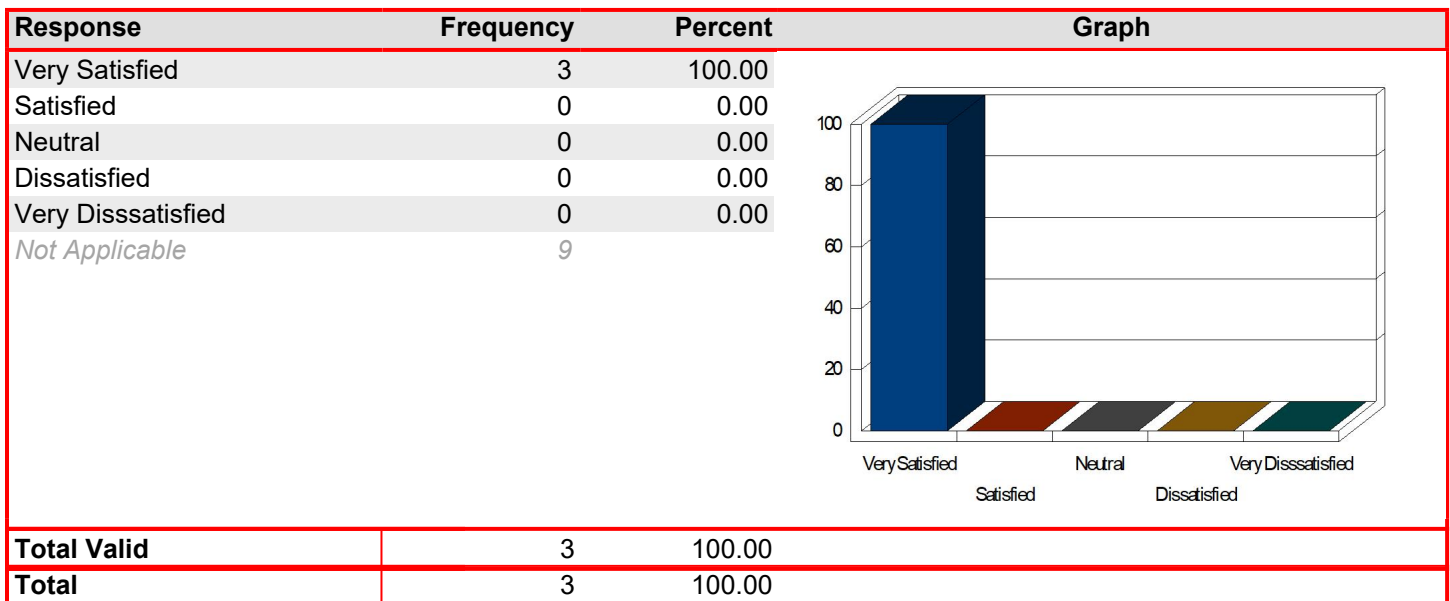
Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.50



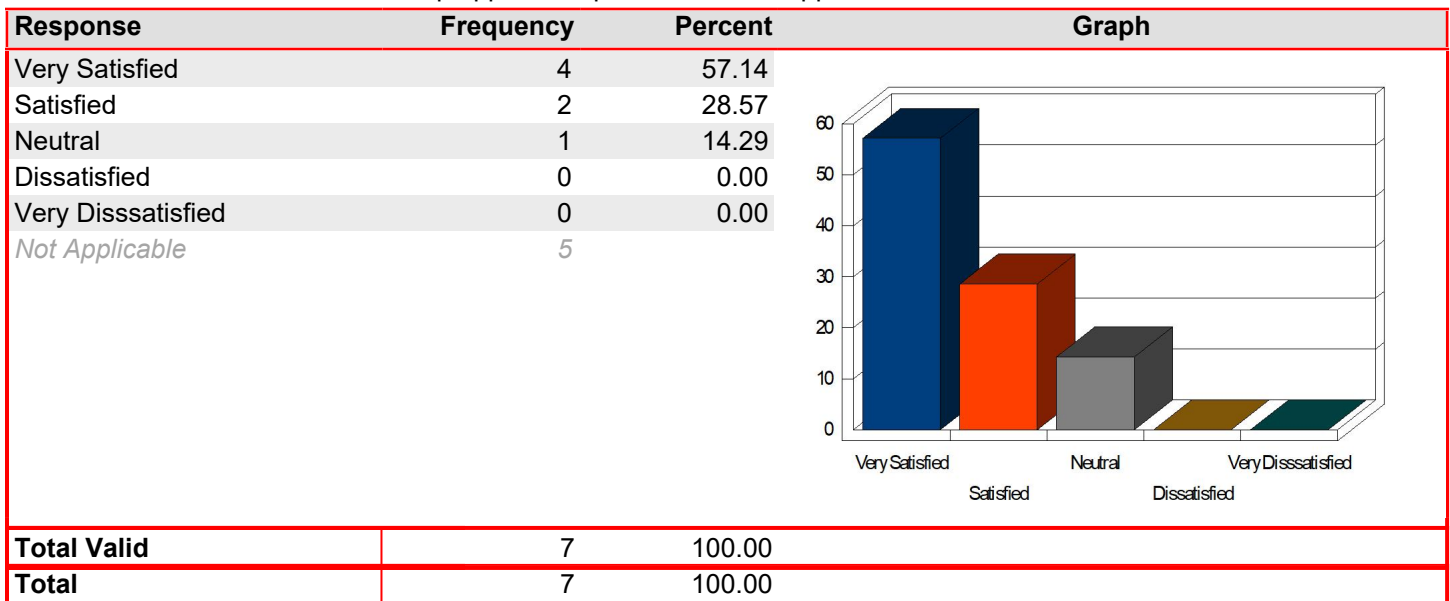
Financial Aid - Assistance for Veteran benefits

Mean: 5.00



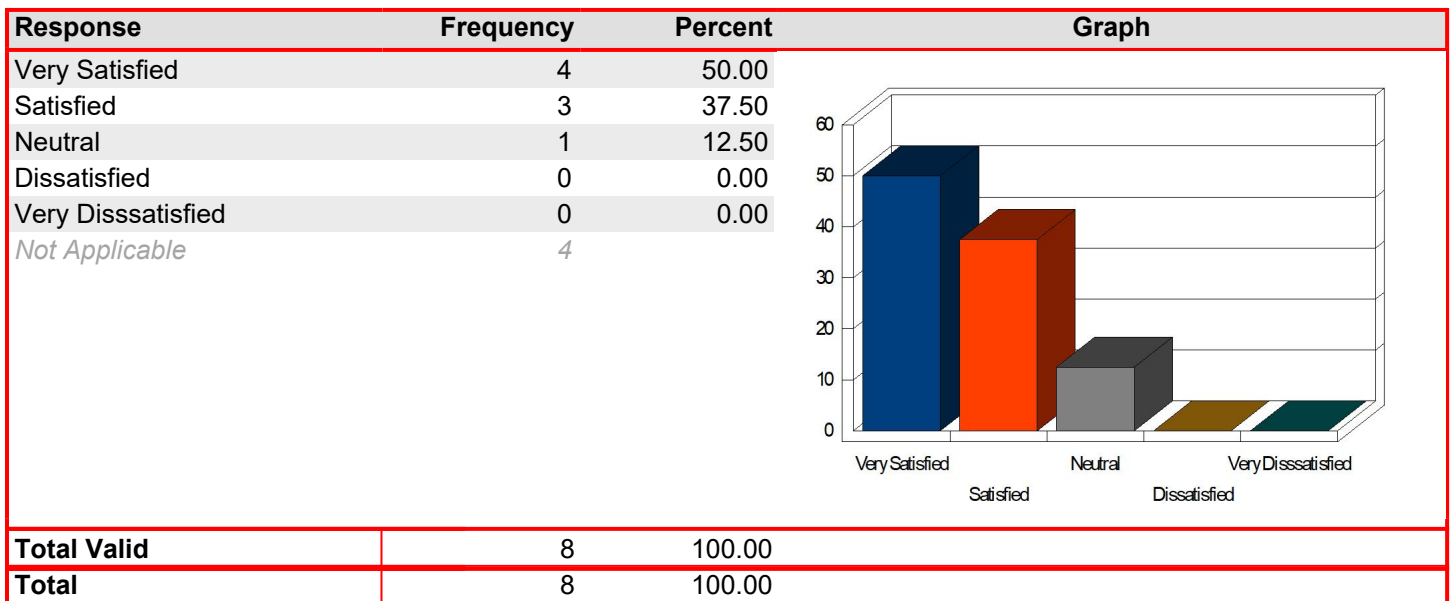
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.43



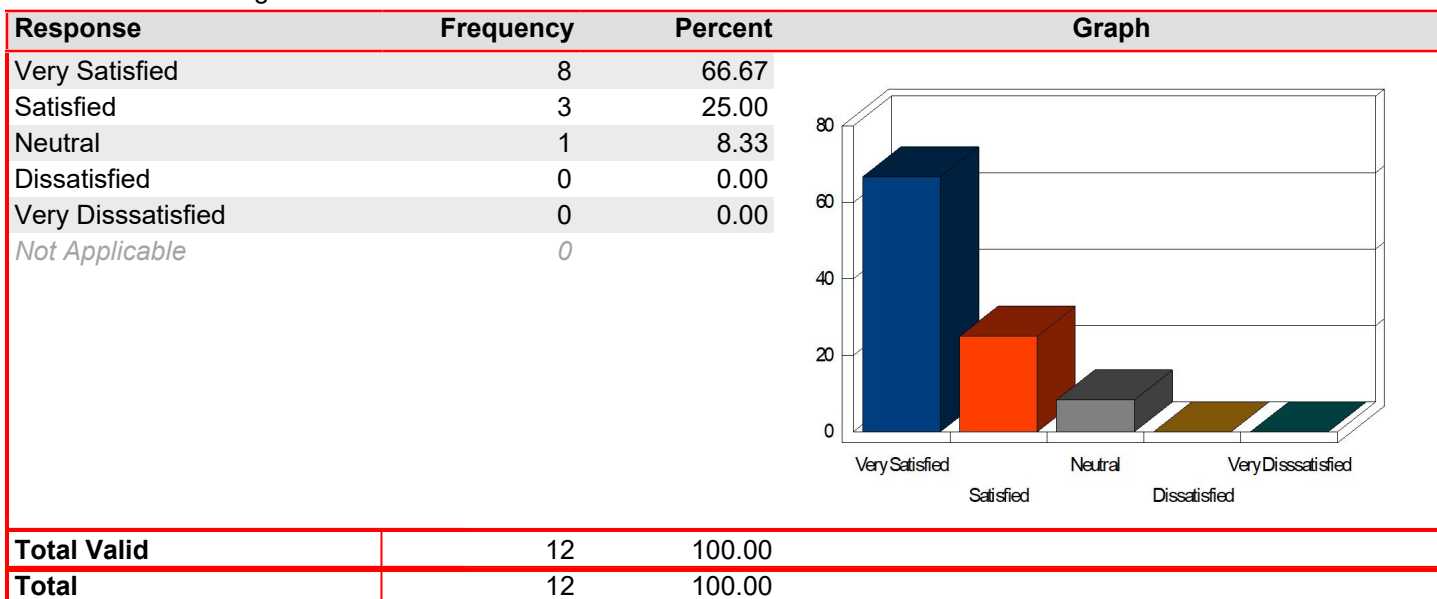
## Financial Aid - Website information

Mean: 4.38



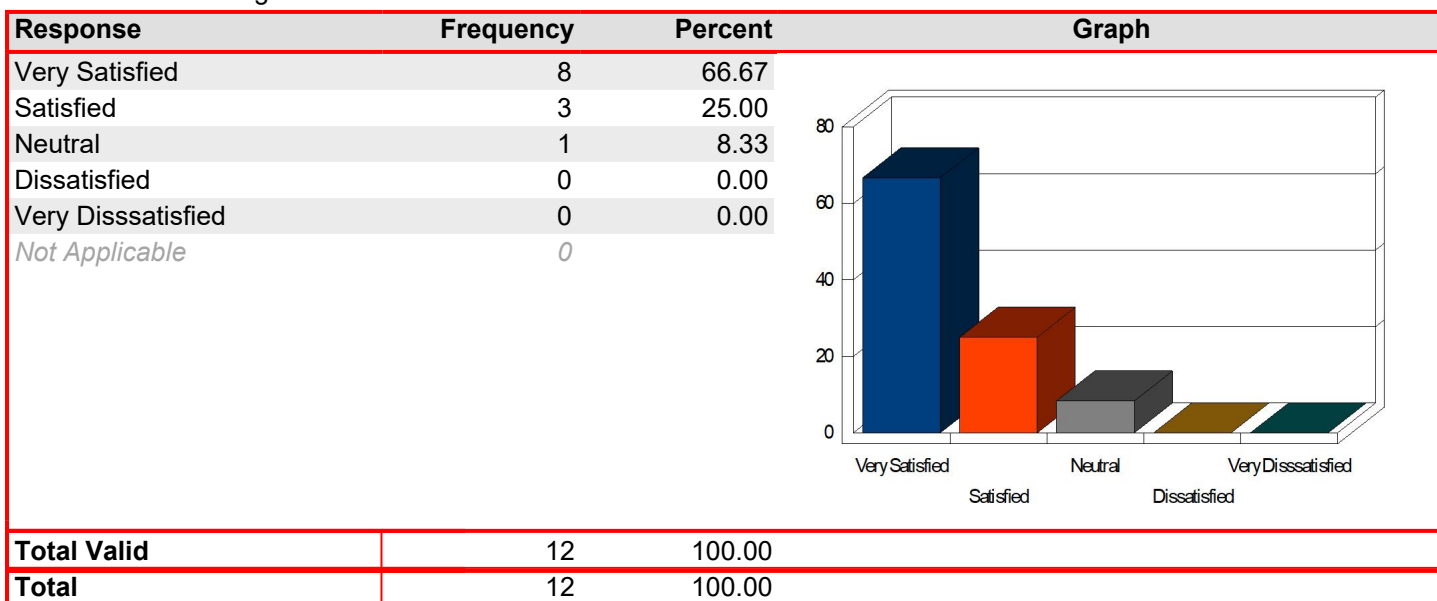
## Guidance/Counseling - Assistance of staff

Mean: 4.58



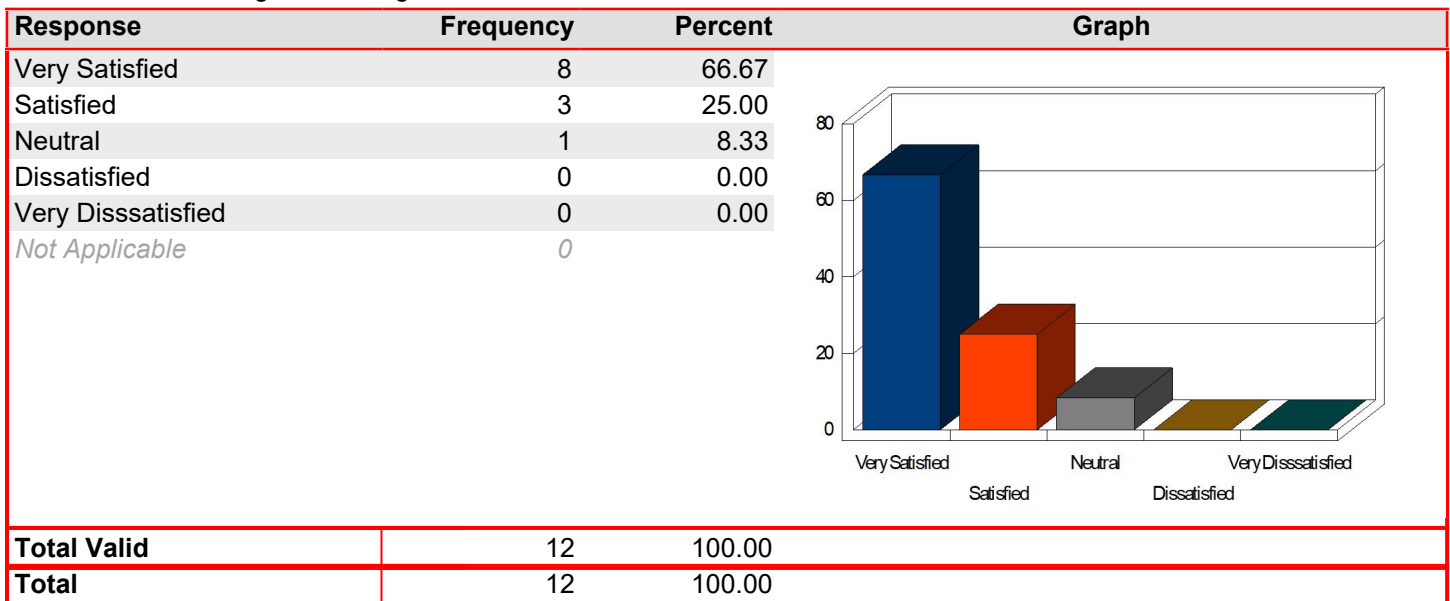
## Guidance/Counseling - Friendliness of staff

Mean: 4.58



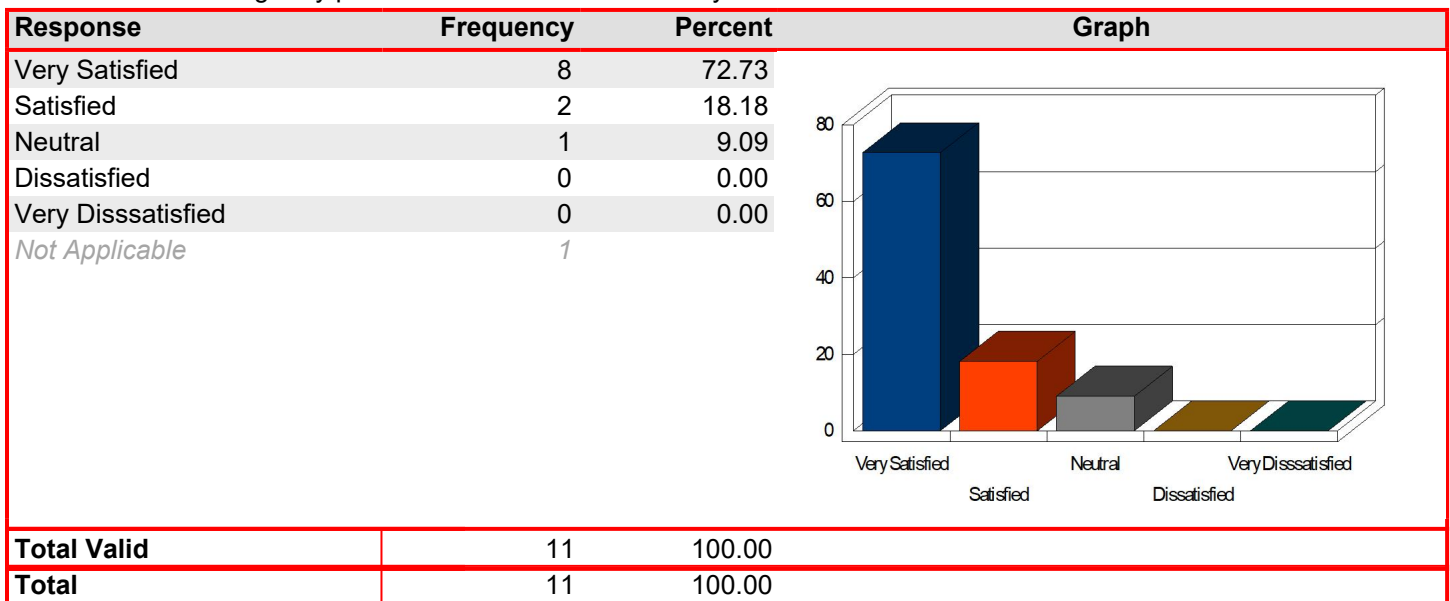
## Guidance/Counseling - Knowledge of staff

Mean: 4.58



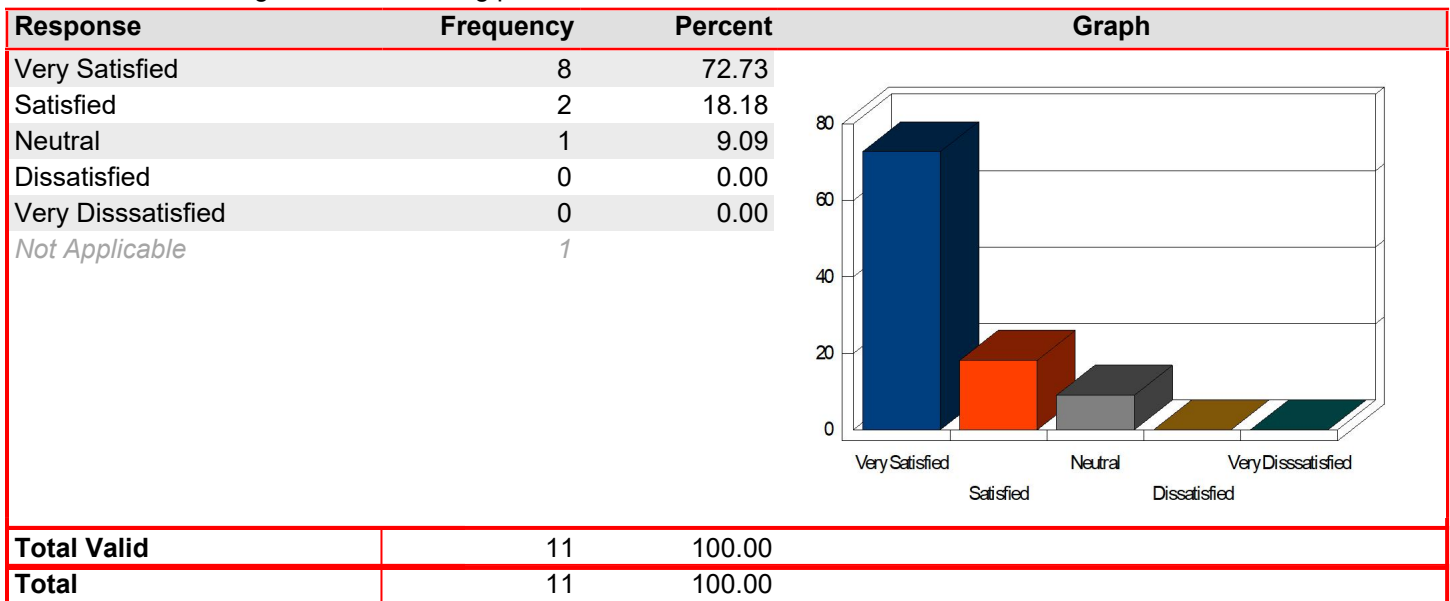
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.64



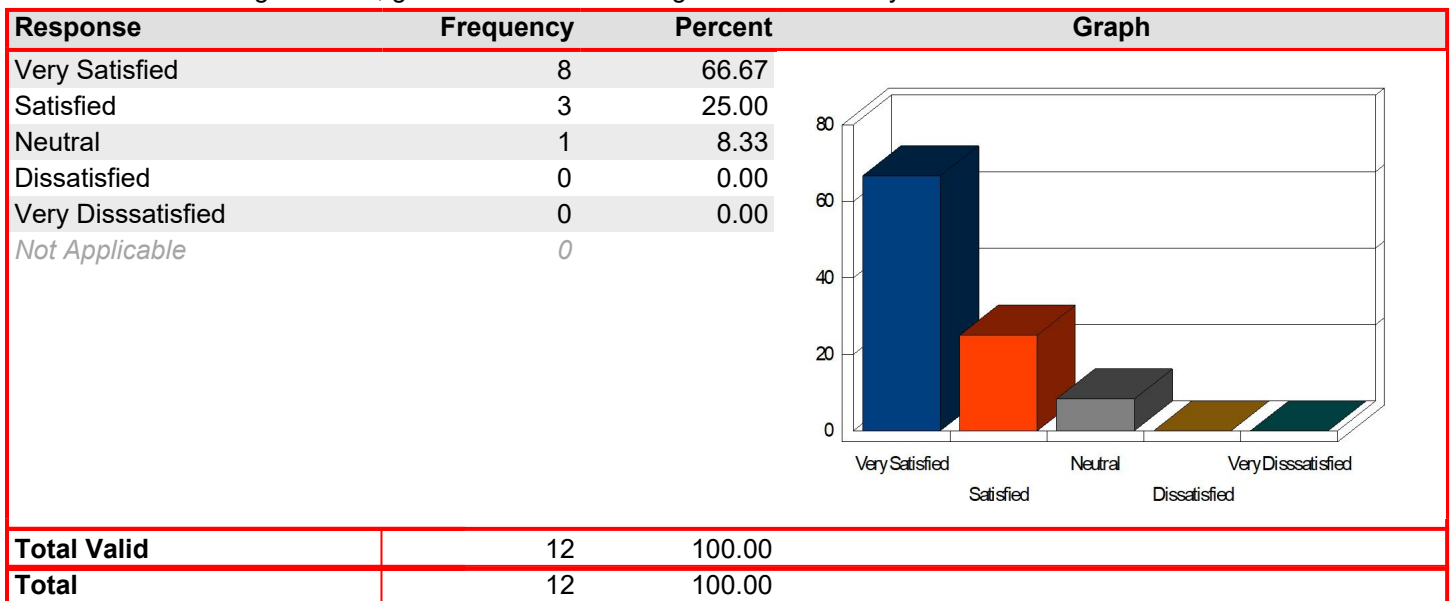
## Guidance/Counseling - Student advising process

Mean: 4.64



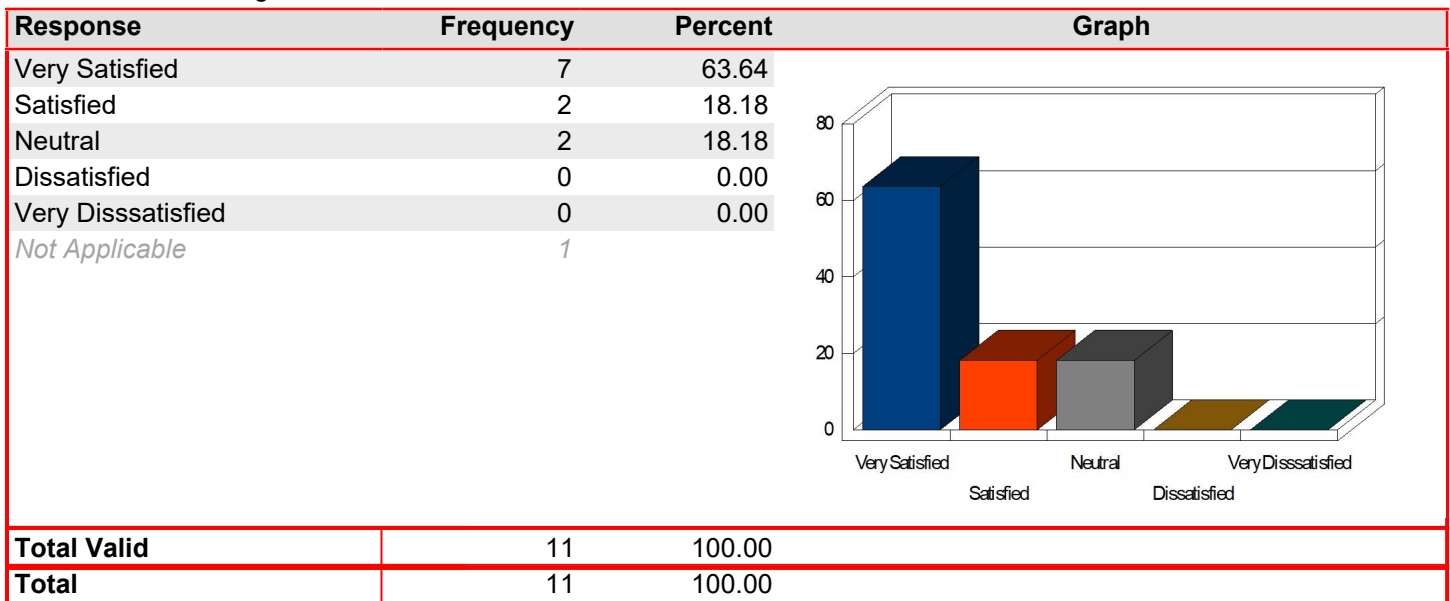
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.58



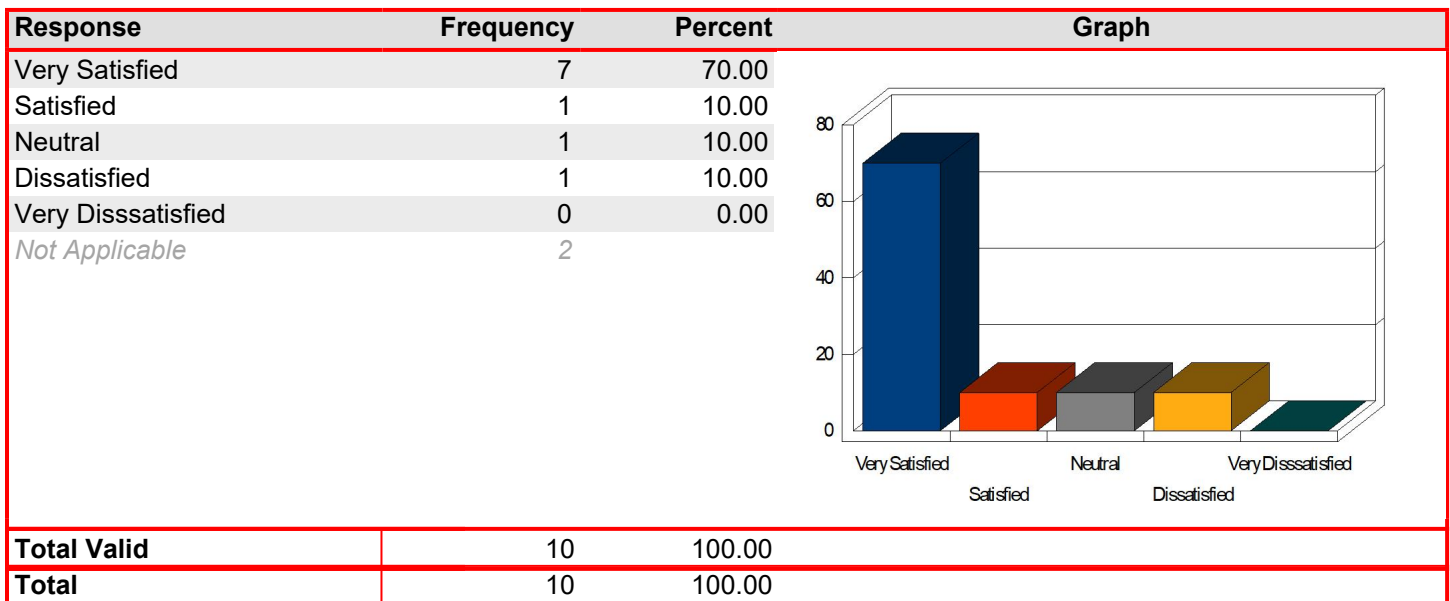
## Guidance/Counseling - Website information

Mean: 4.45



## Business Office/Cashier - Assistance of staff

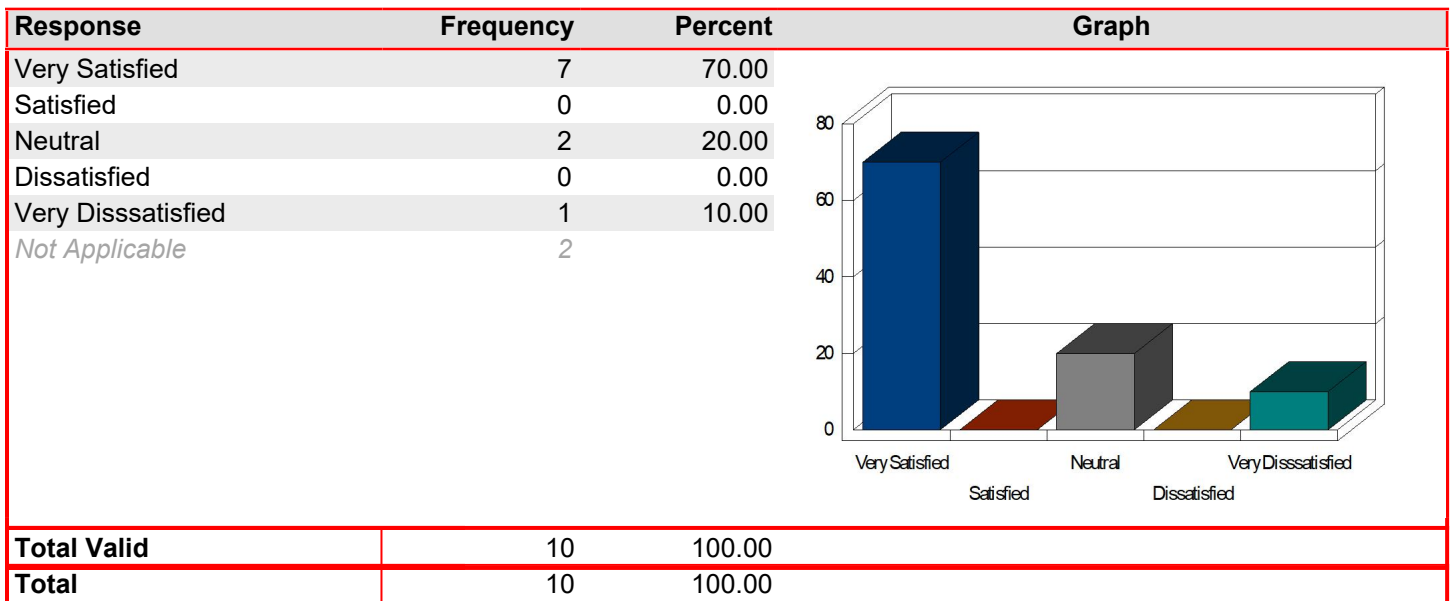
Mean: 4.40





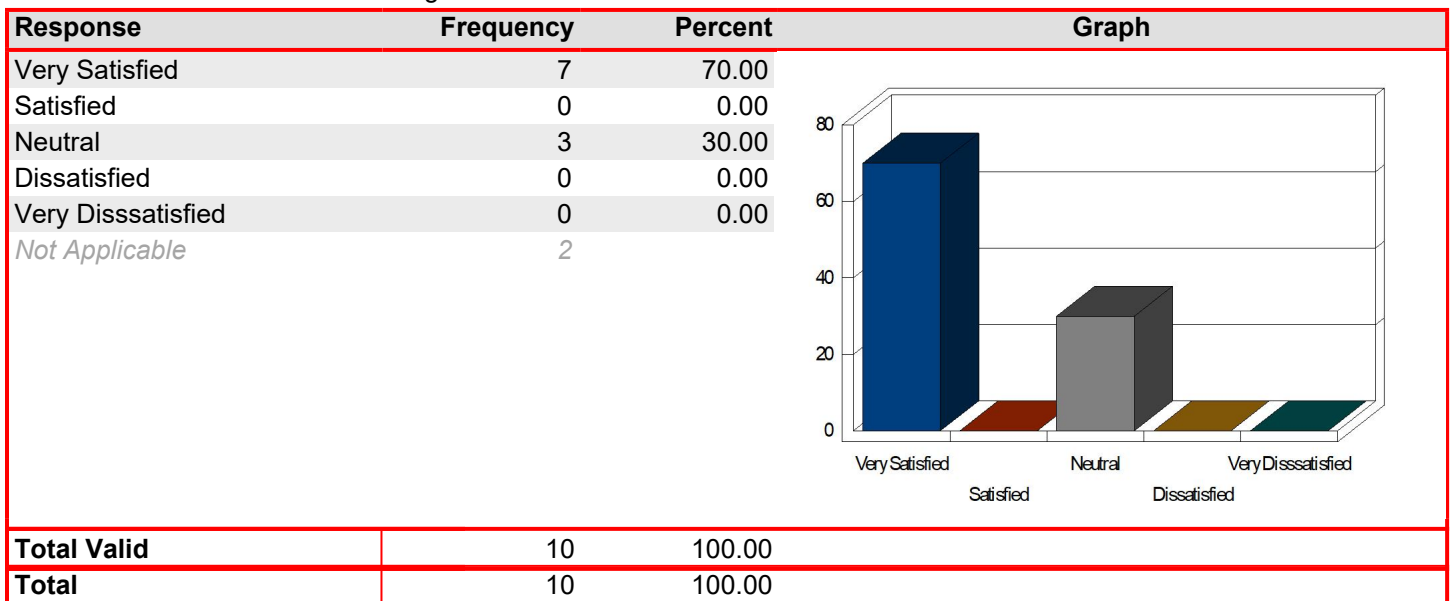
## Business Office/Cashier - Friendliness of staff

Mean: 4.20



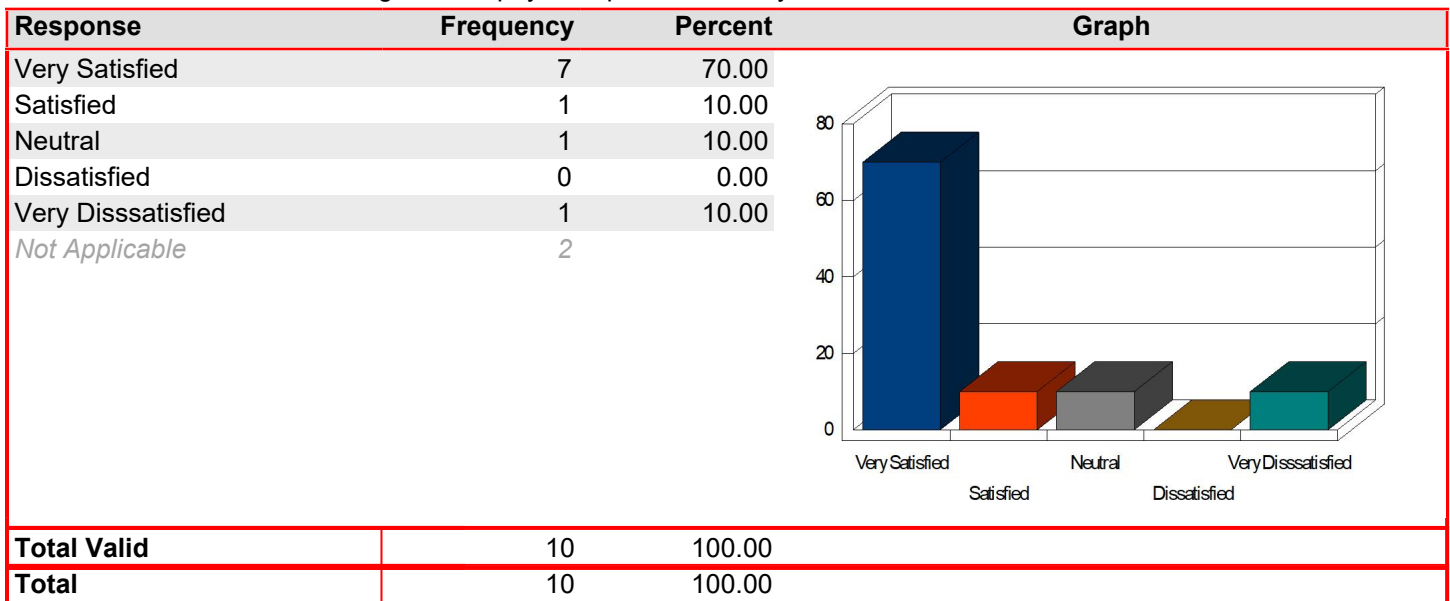
## Business Office/Cashier - Knowledge of staff

Mean: 4.40



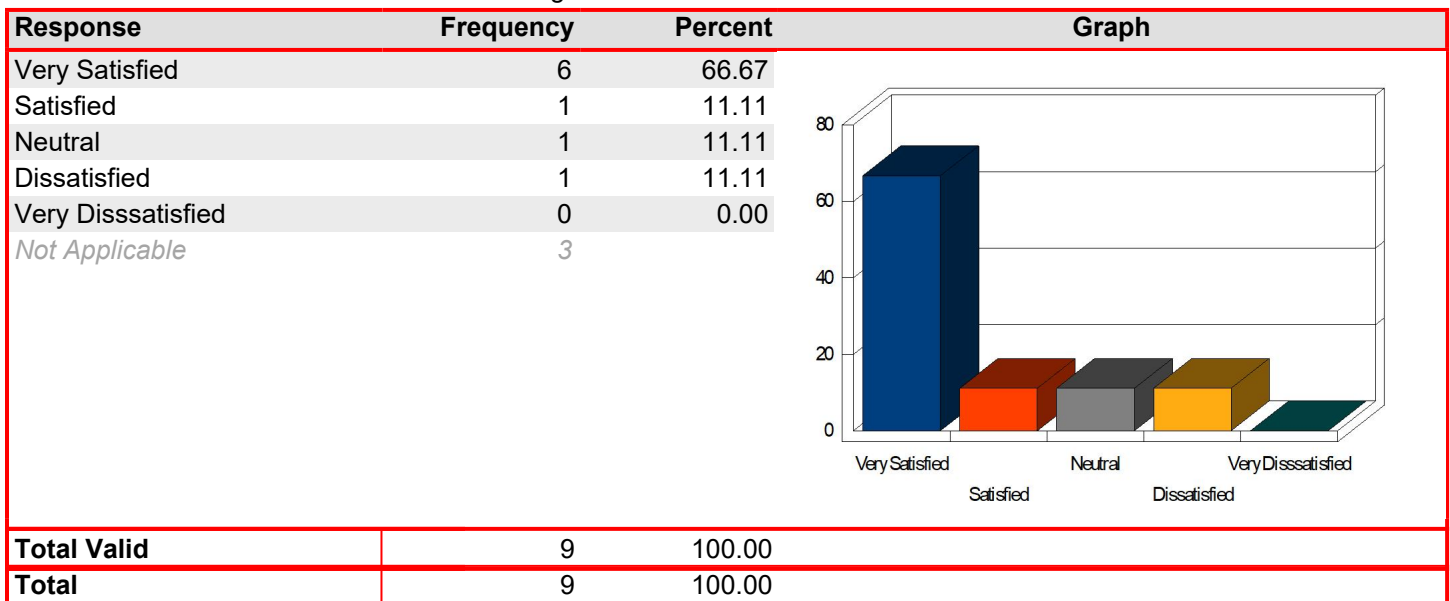
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.30



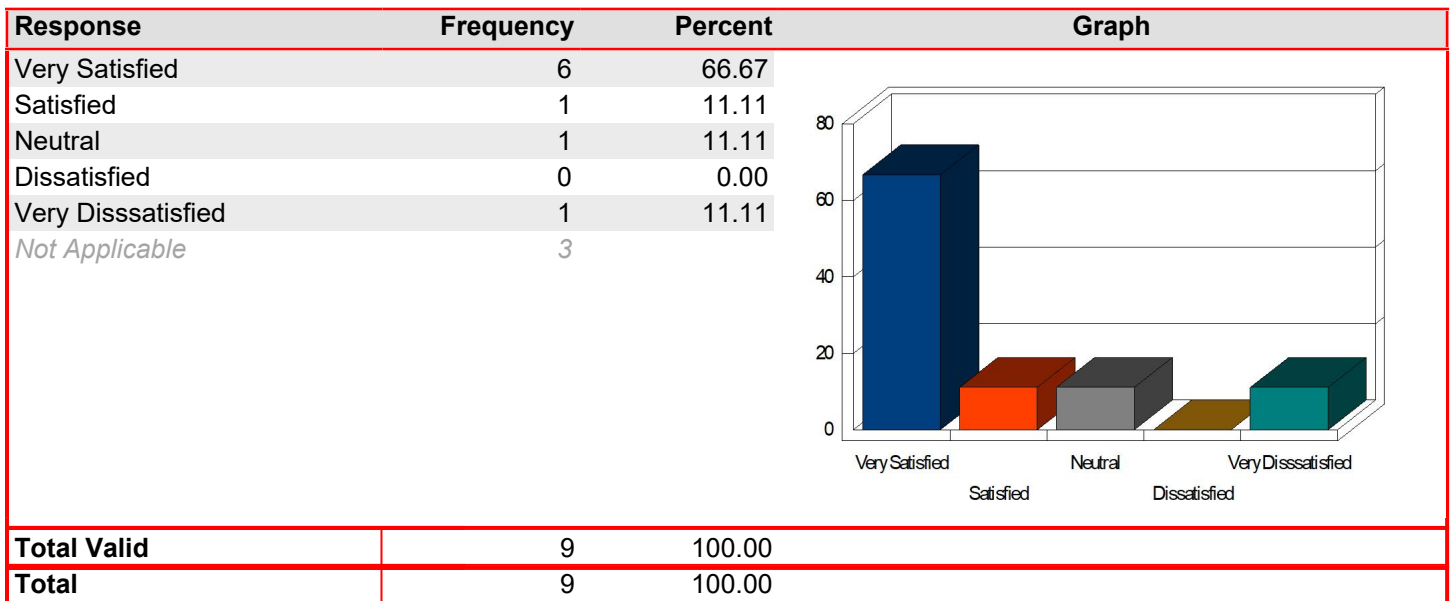
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.33



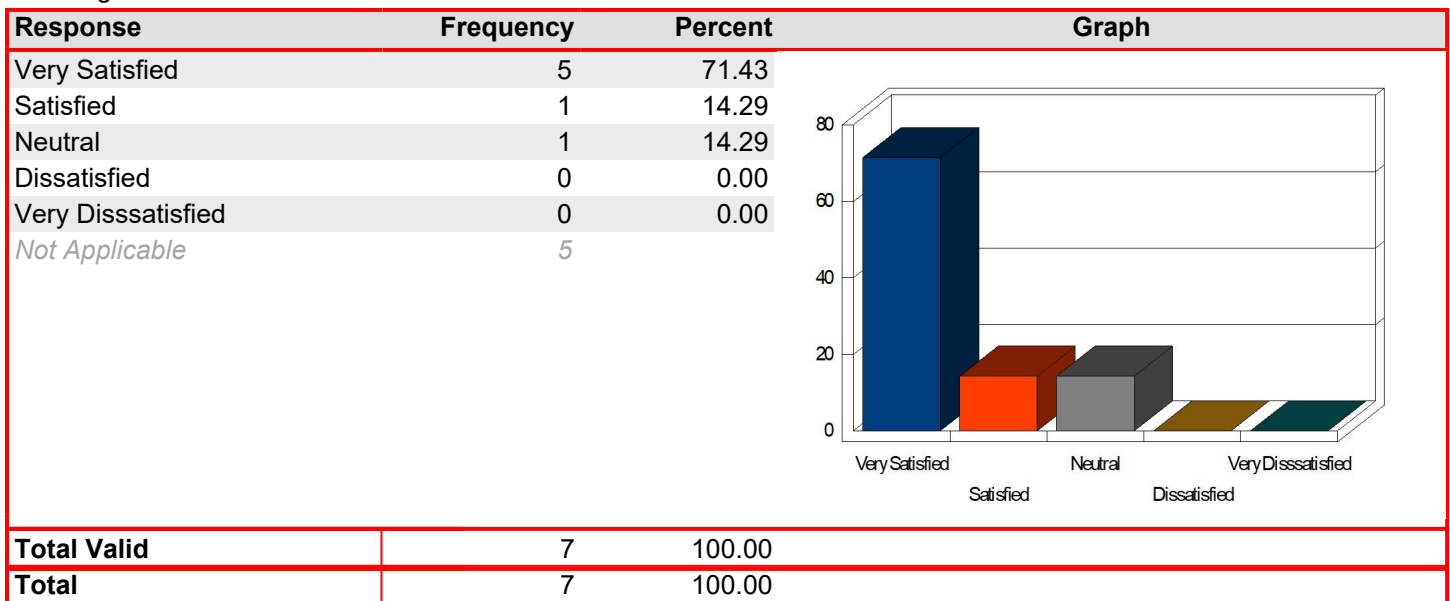
## Business Office/Cashier - Website information

Mean: 4.22



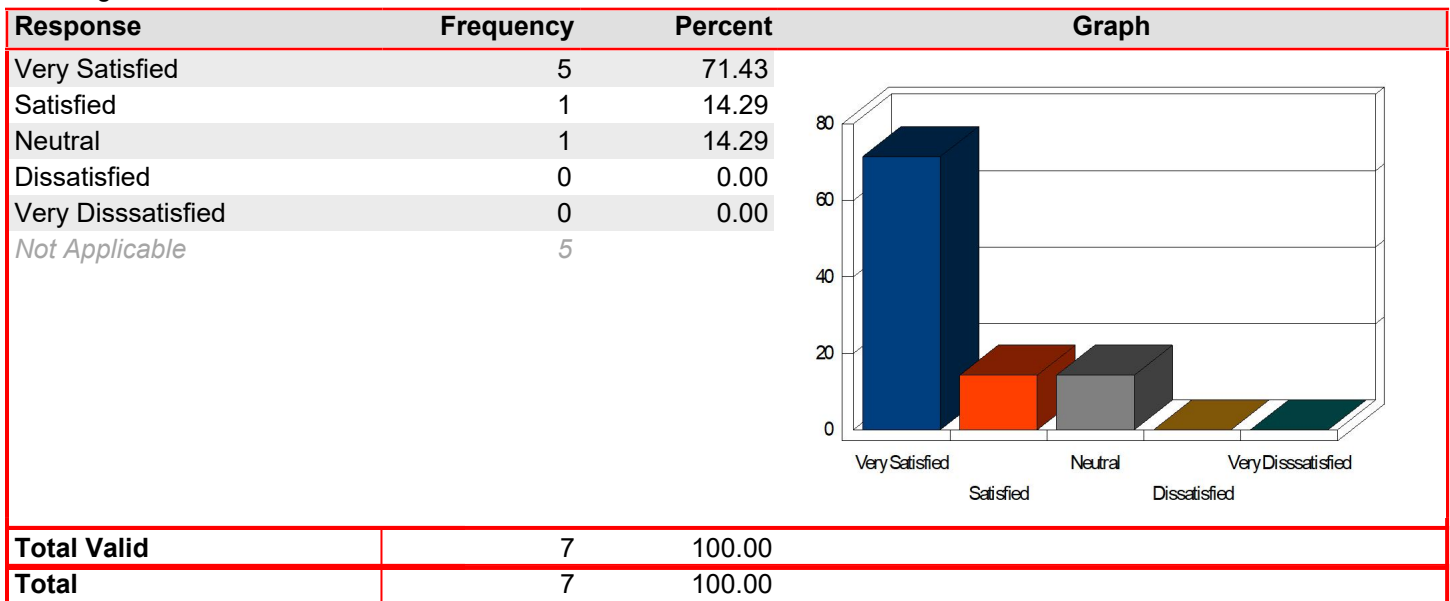
## Tutoring/CAPS - Assistance of staff

Mean: 4.57



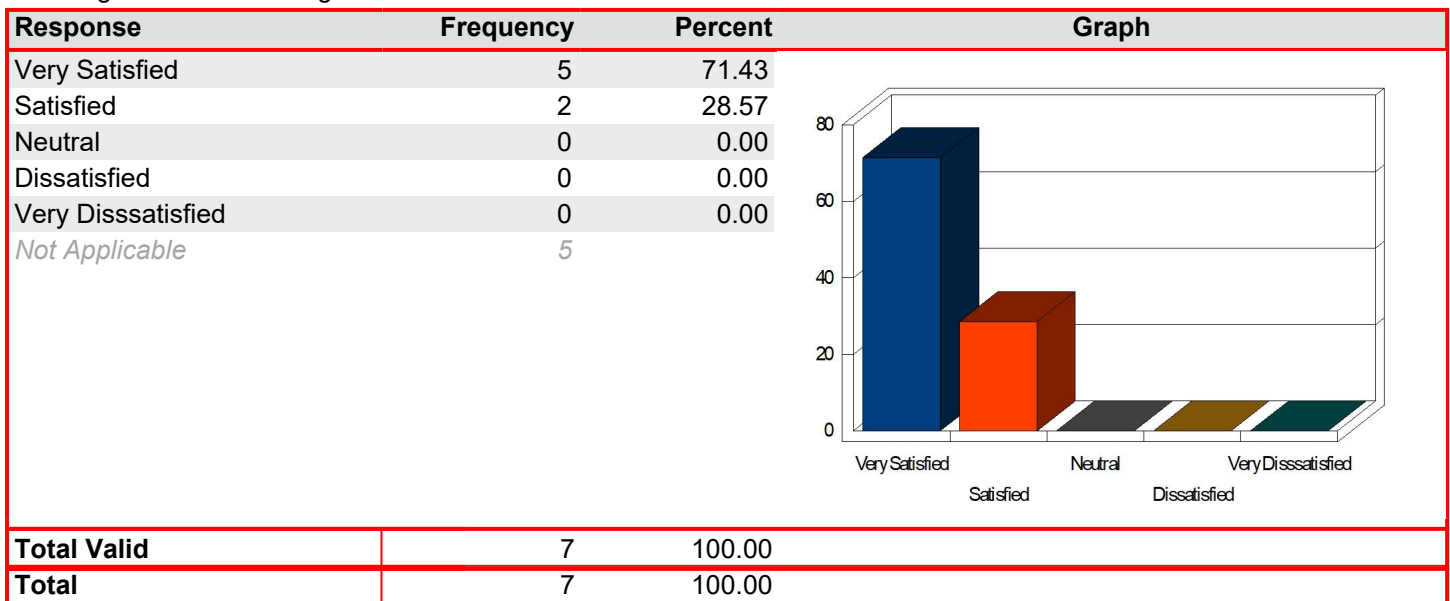
## Tutoring/CAPS - Friendliness of staff

Mean: 4.57



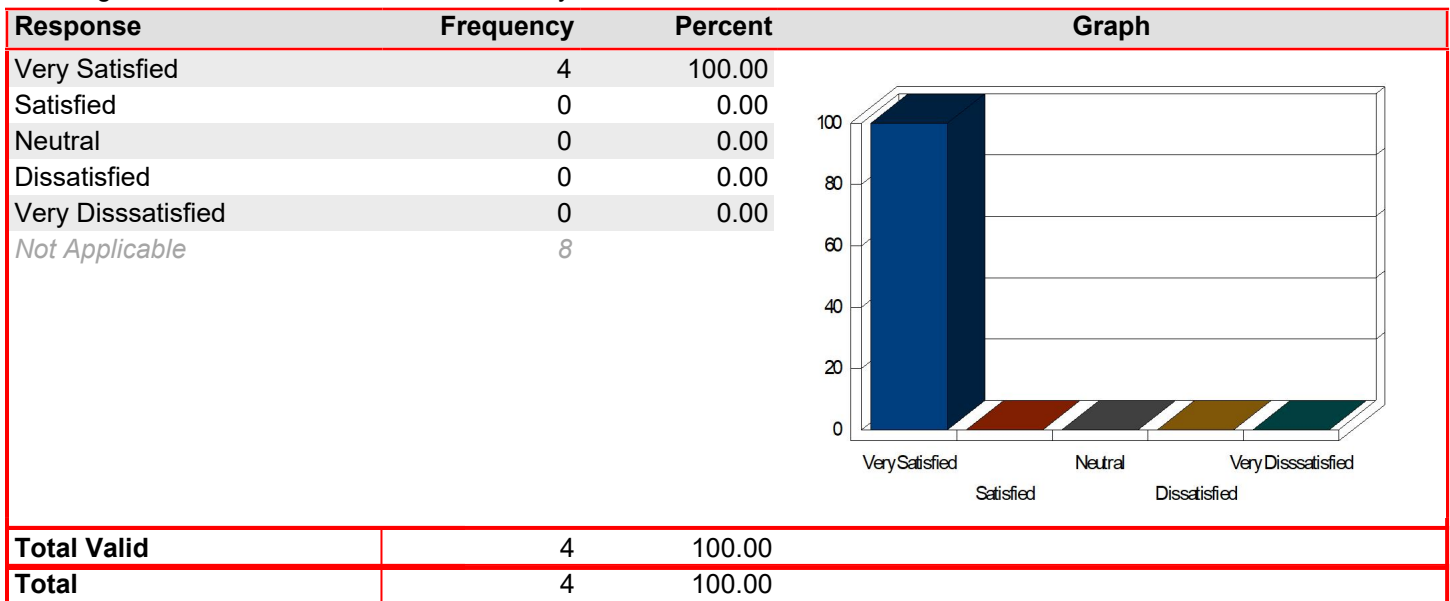
## Tutoring/CAPS - Knowledge of staff

Mean: 4.71



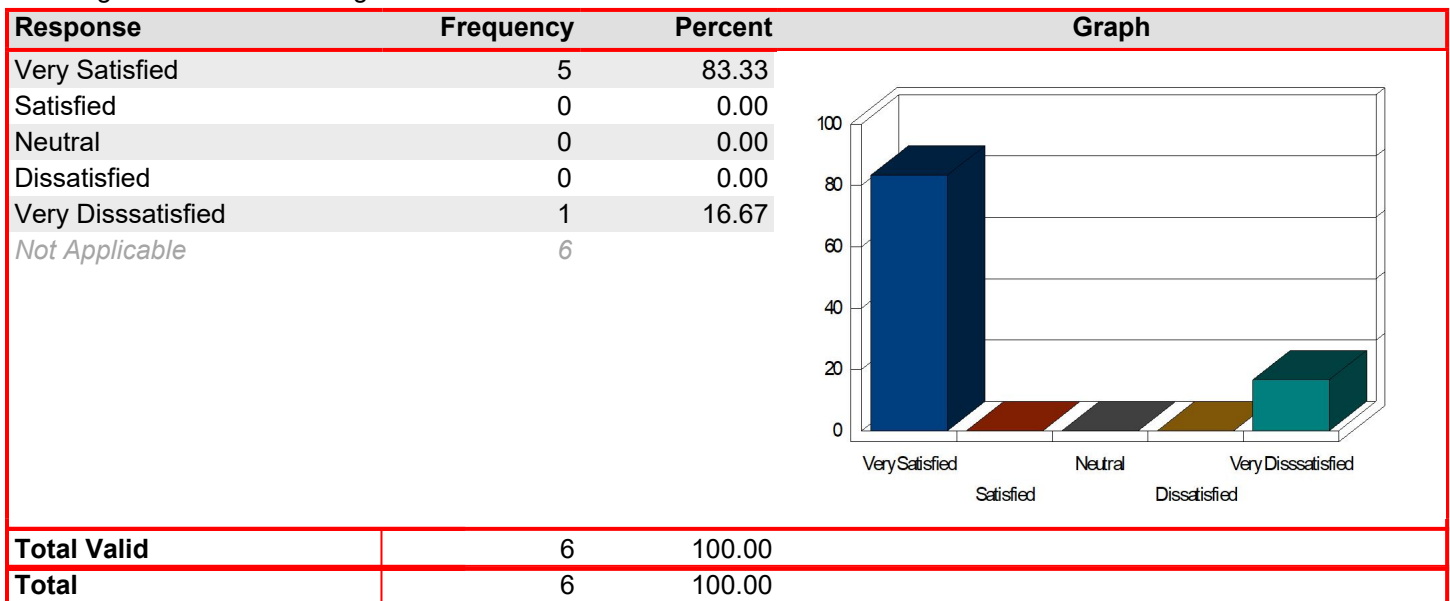
Tutoring/CAPS - Documented student disability services

Mean: 5.00



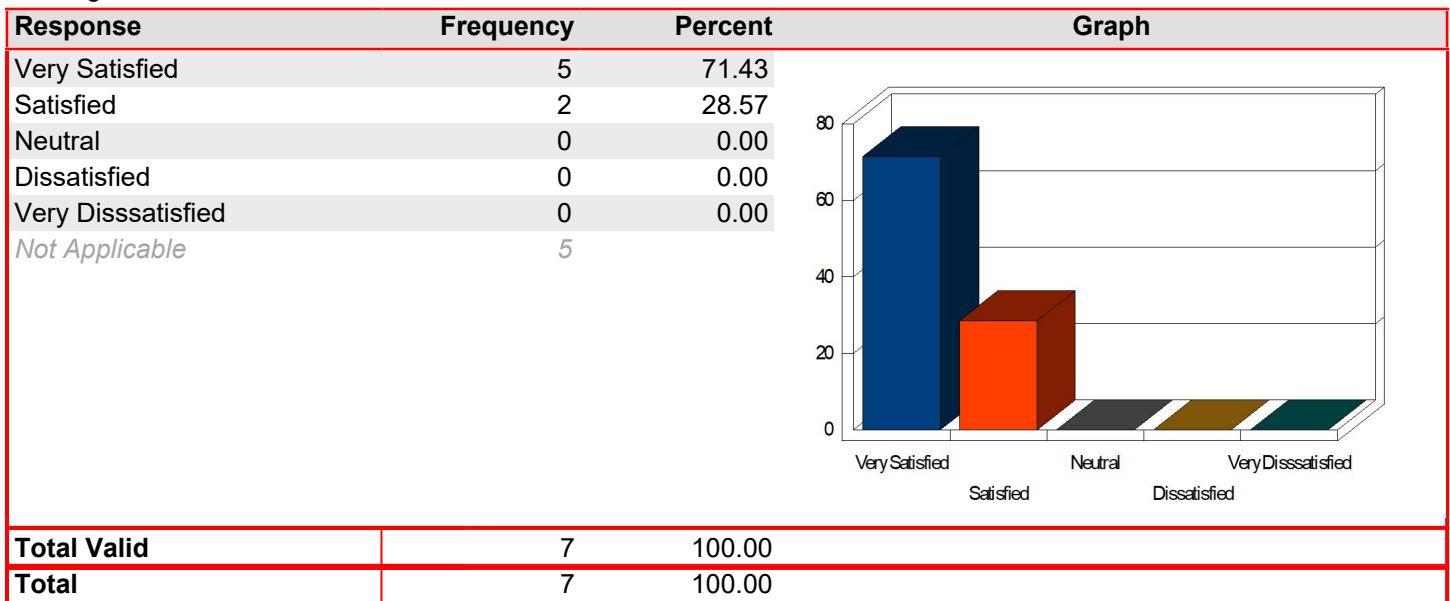
Tutoring/CAPS - Peer tutoring services

Mean: 4.33



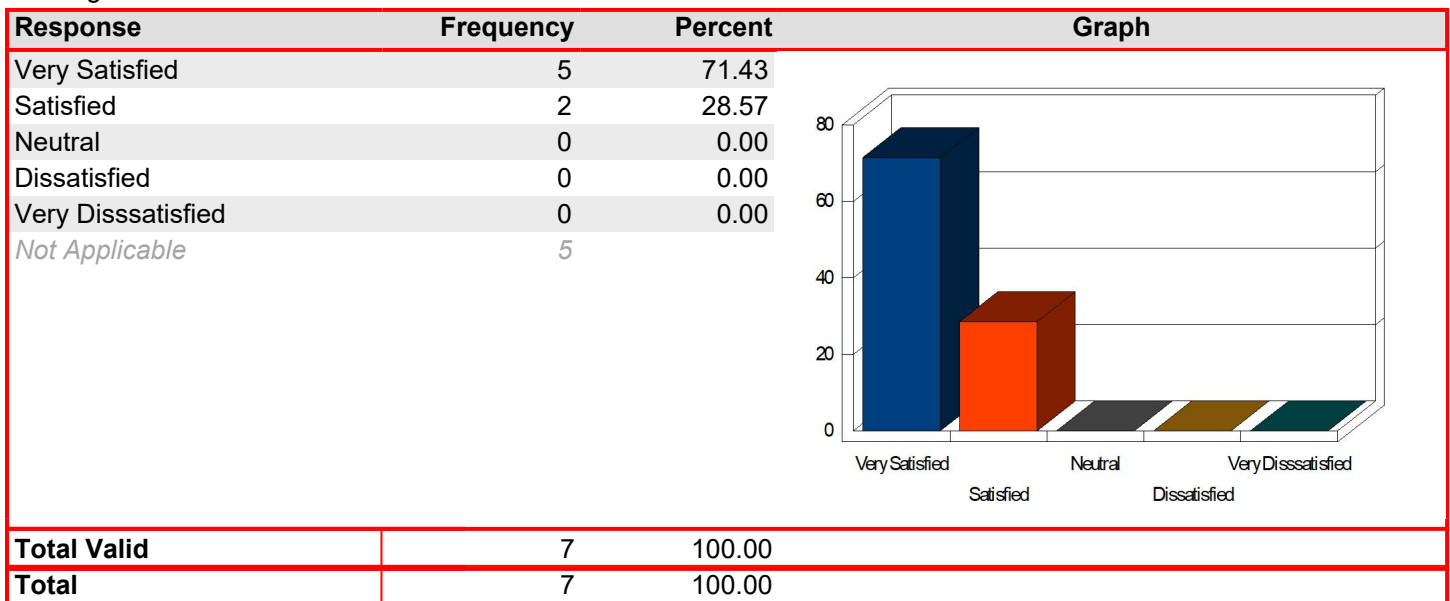
## Testing Services - Assistance of staff

Mean: 4.71



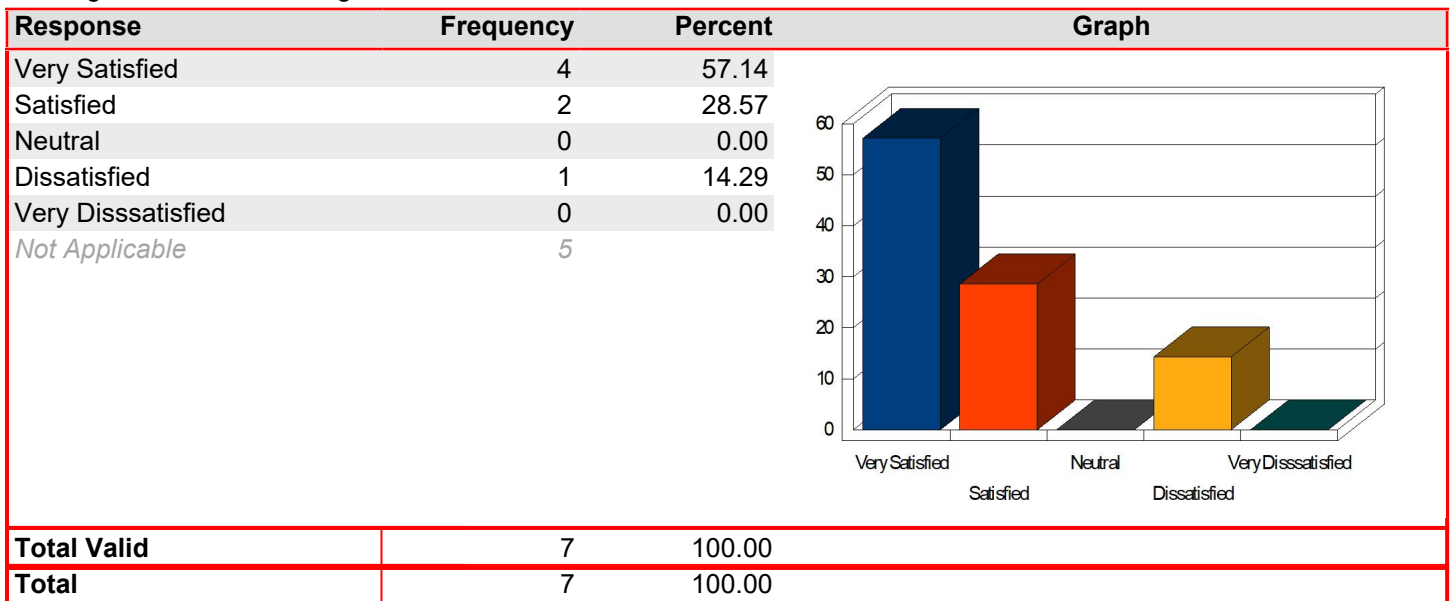
## Testing Services - Friendliness of staff

Mean: 4.71



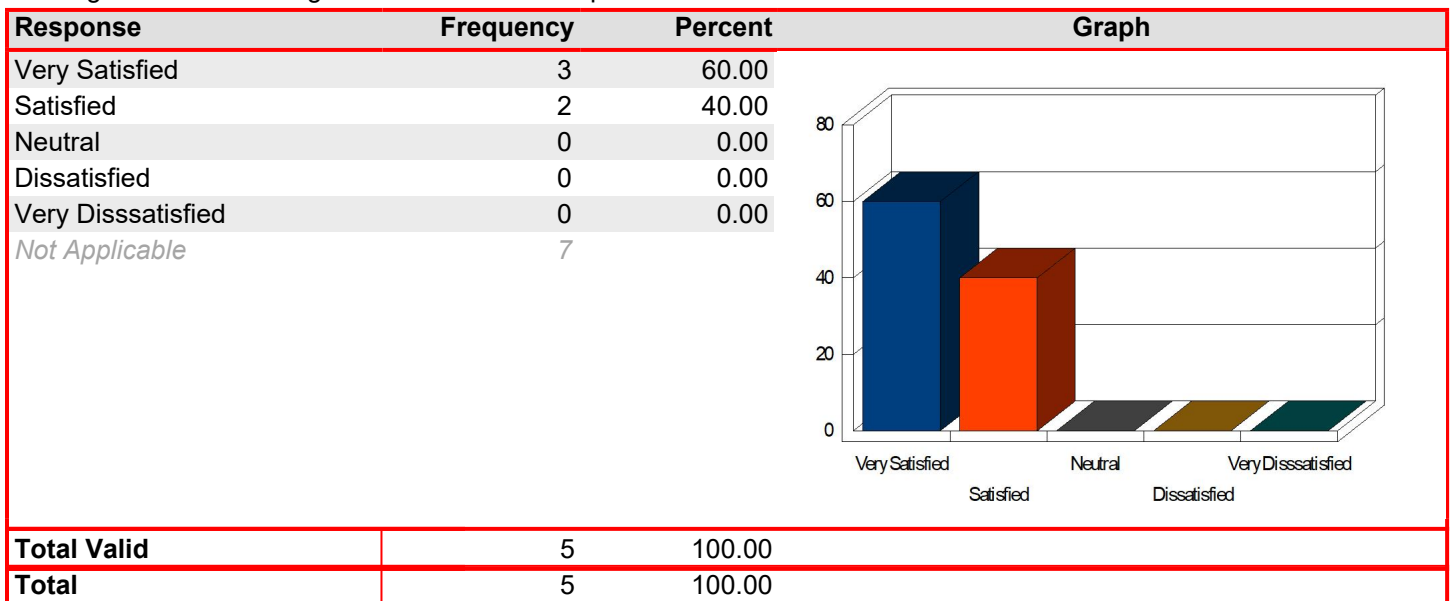
Testing Services - Knowledge of staff

Mean: 4.29



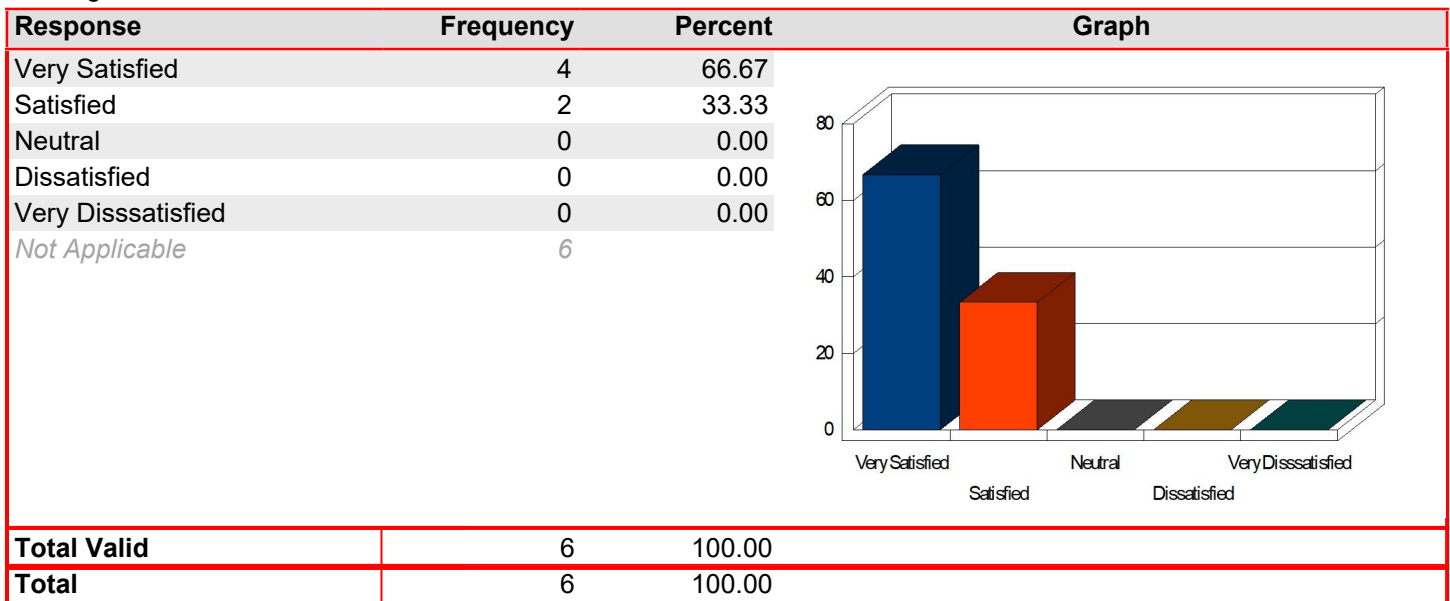
Testing Services - Testing Center hours are adequate

Mean: 4.60



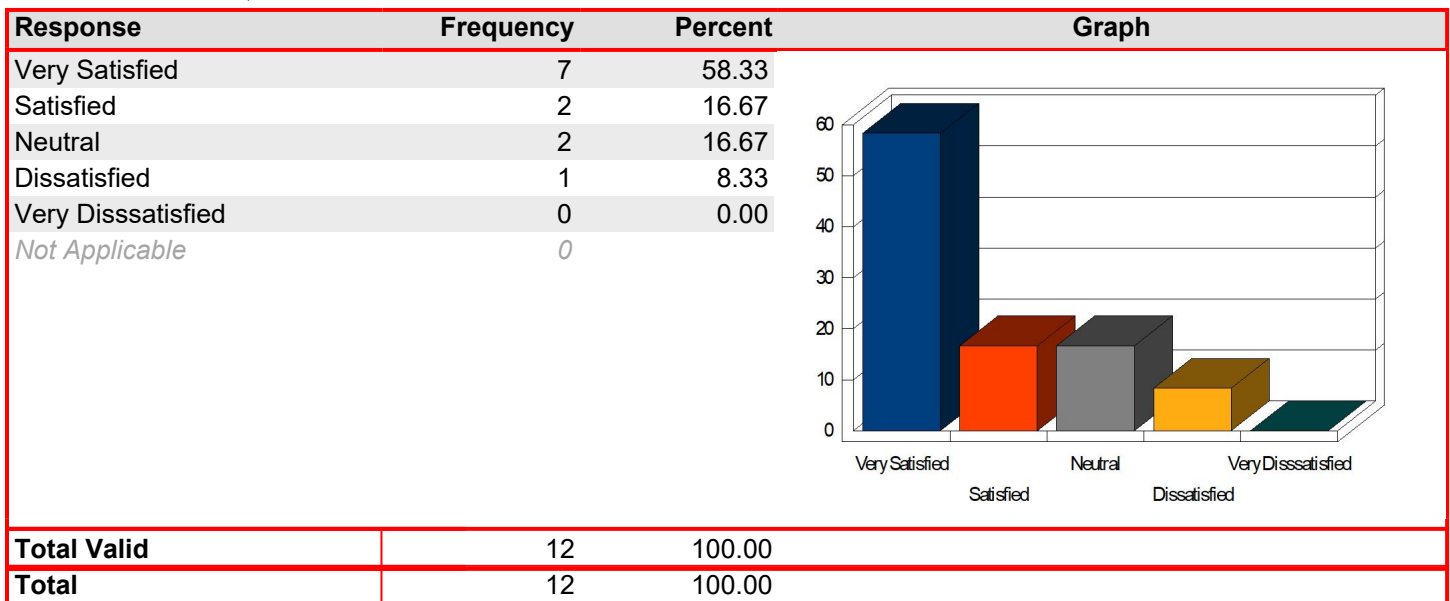
Testing Services - Website information

Mean: 4.67



Instruction - Overall, teachers care about me

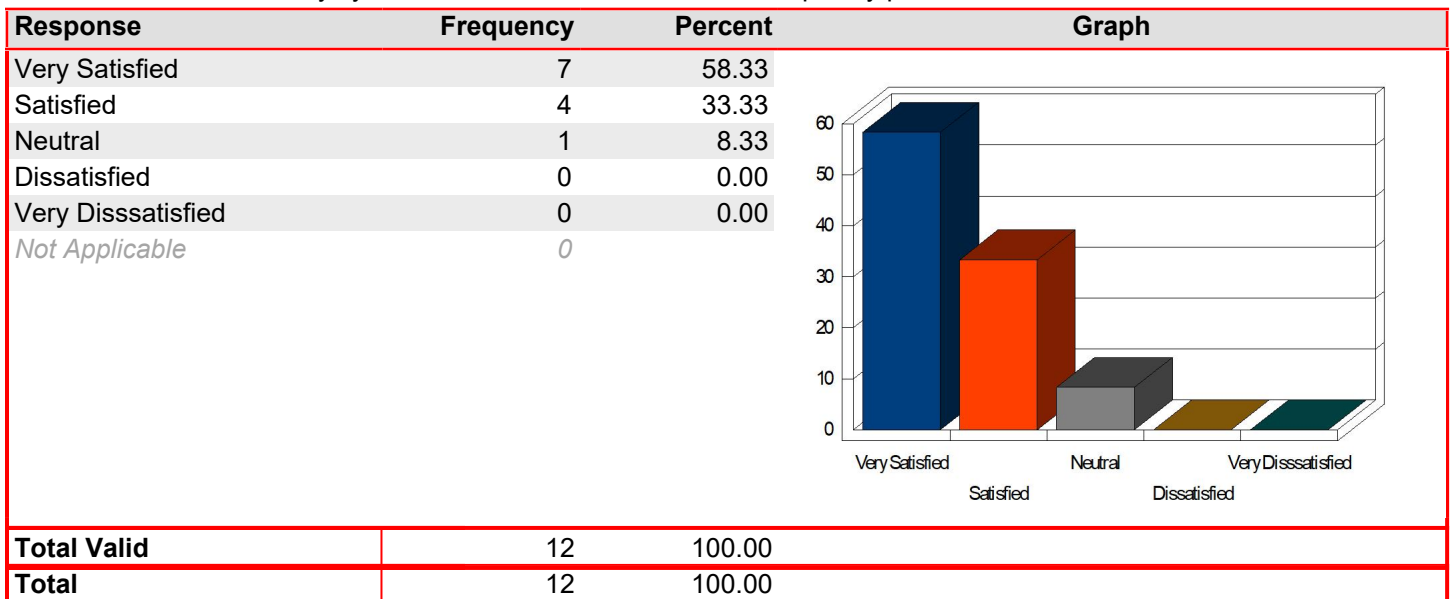
Mean: 4.25





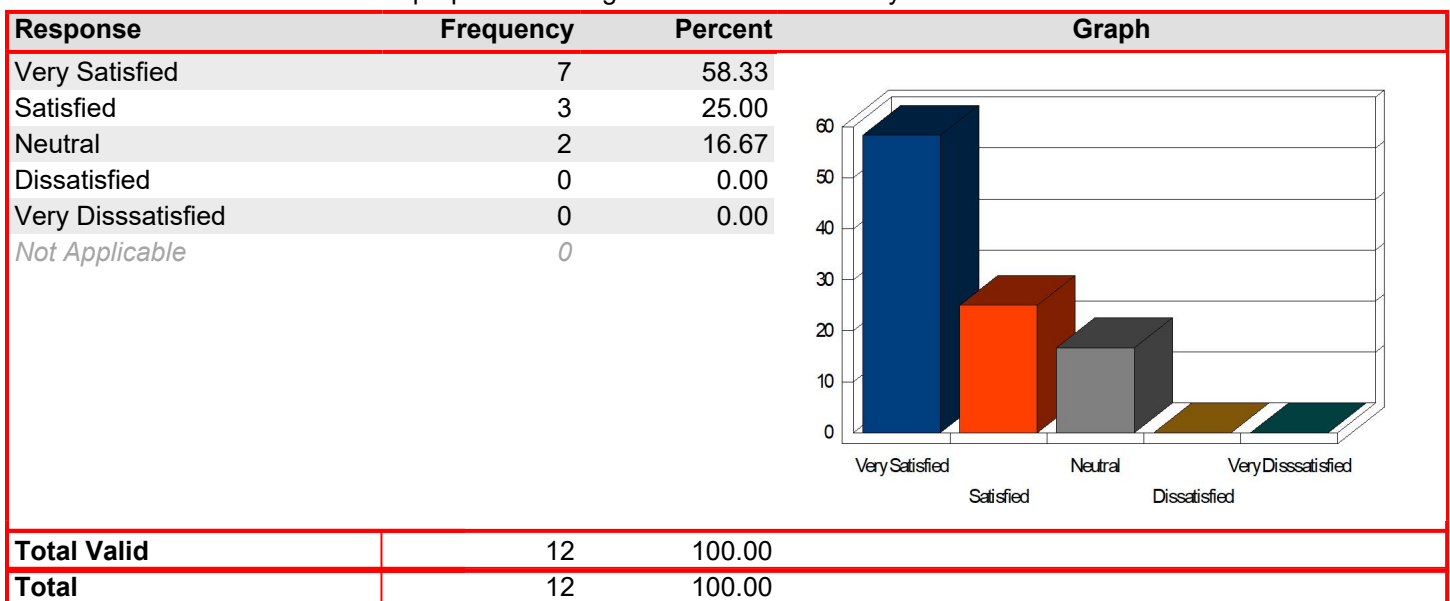
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.50



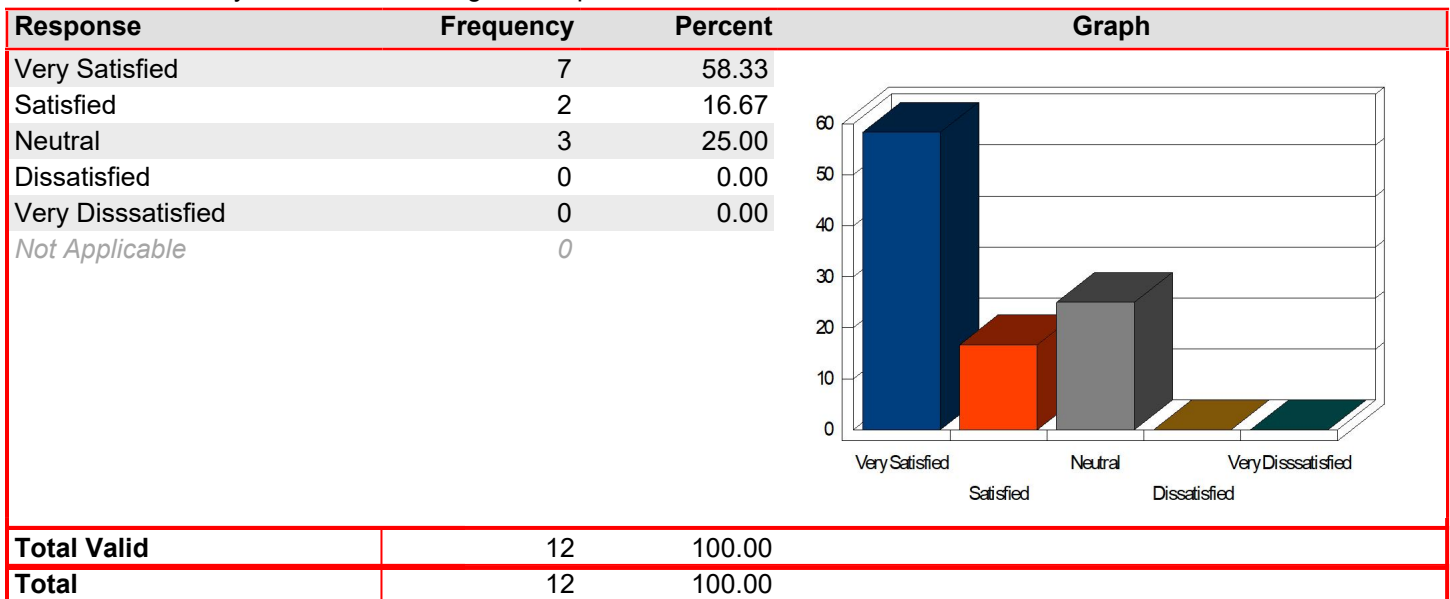
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.42



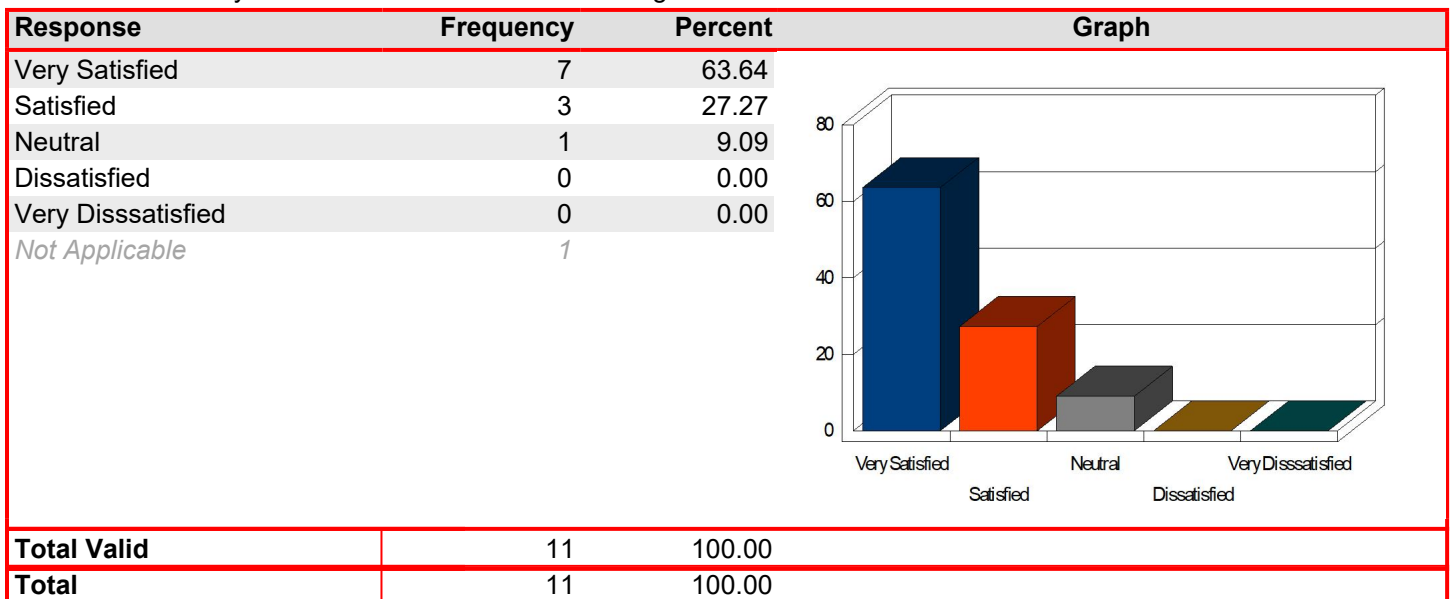
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.33



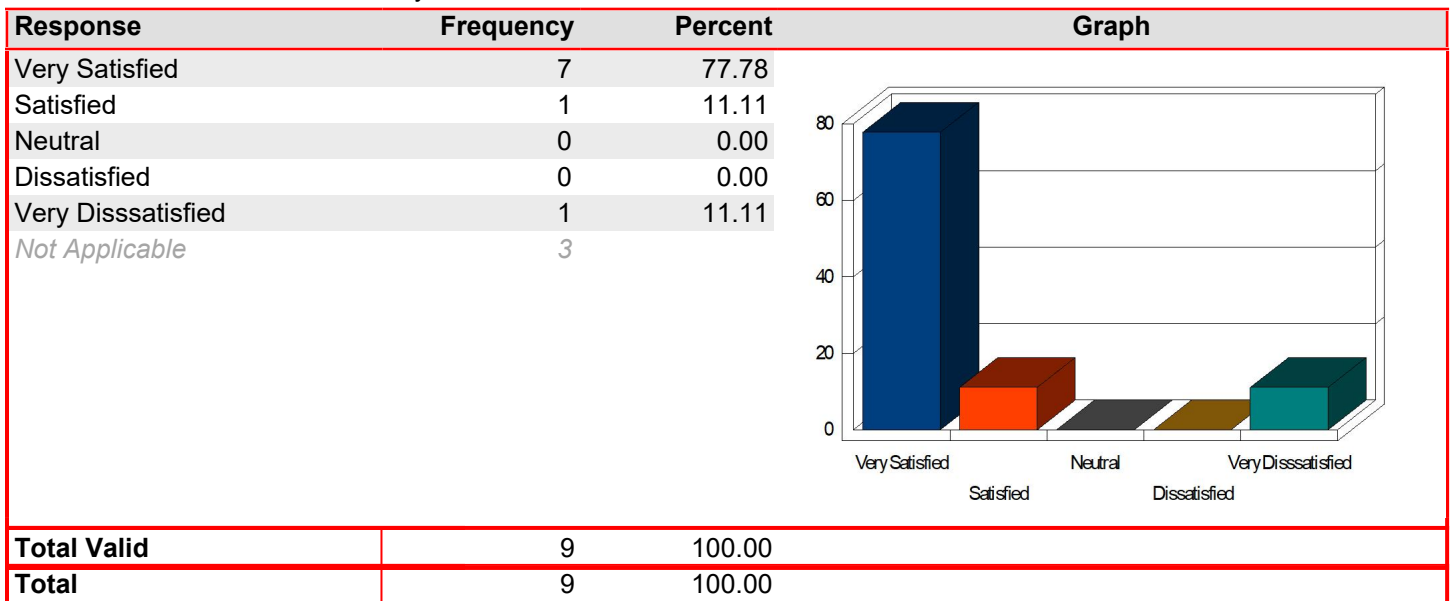
Instruction - Faculty are available after class and during office hours

Mean: 4.55



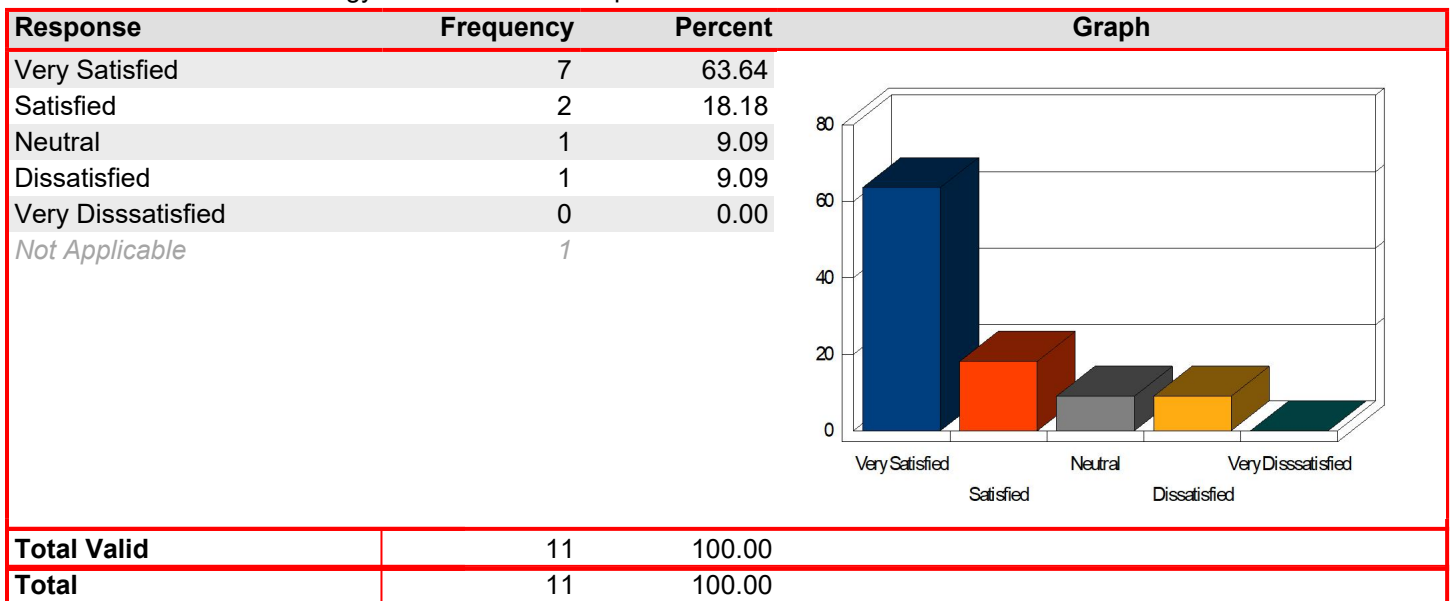
Overall - Student services routinely assisted me

Mean: 4.44



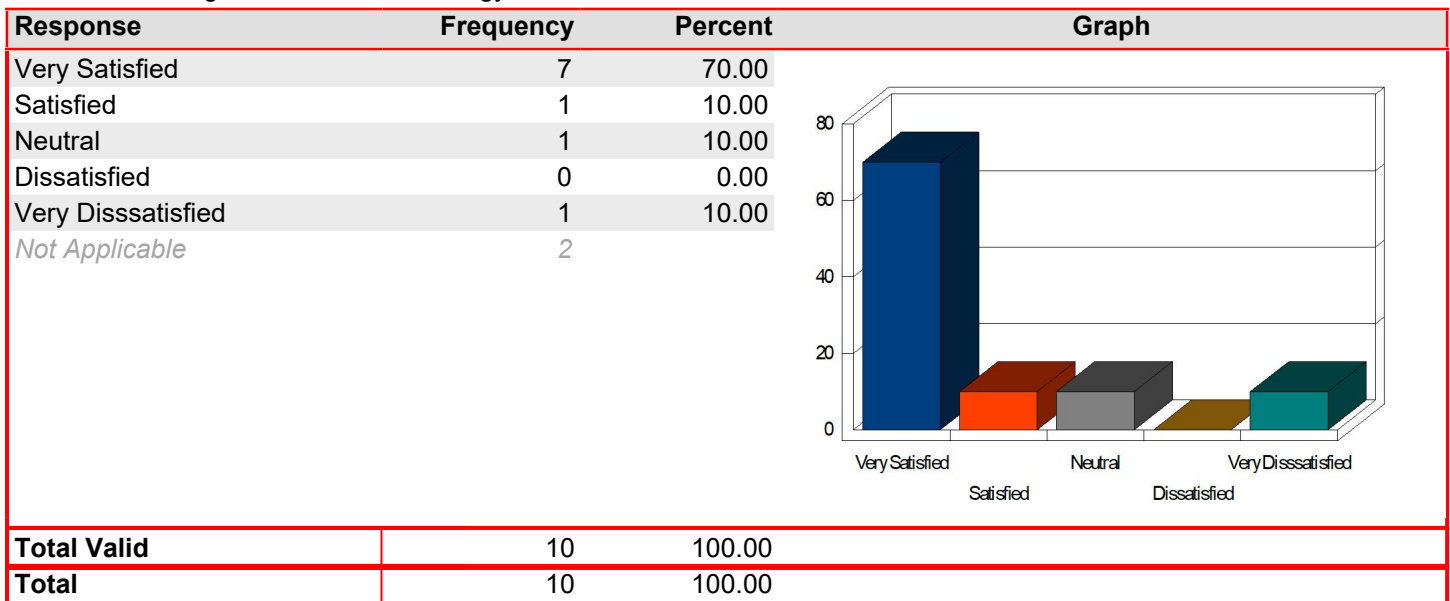
Overall - Access to technology resources was adequate

Mean: 4.36



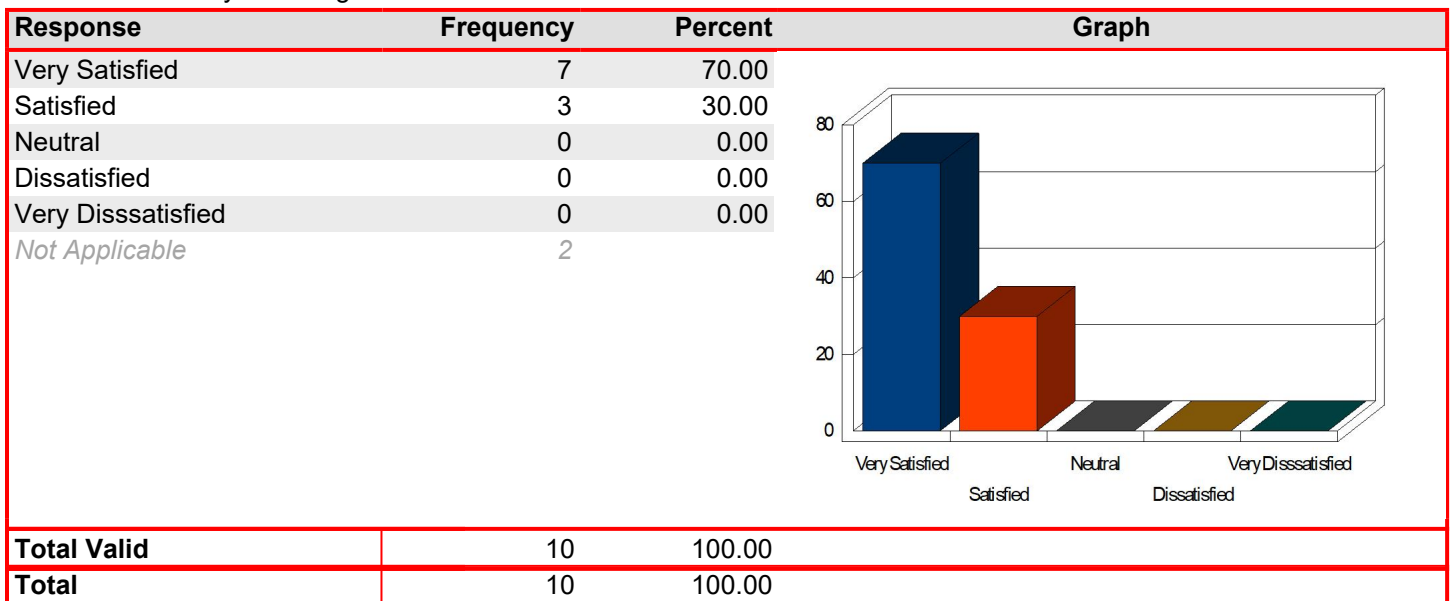
Overall - Training in the use of technology was available

Mean: 4.30



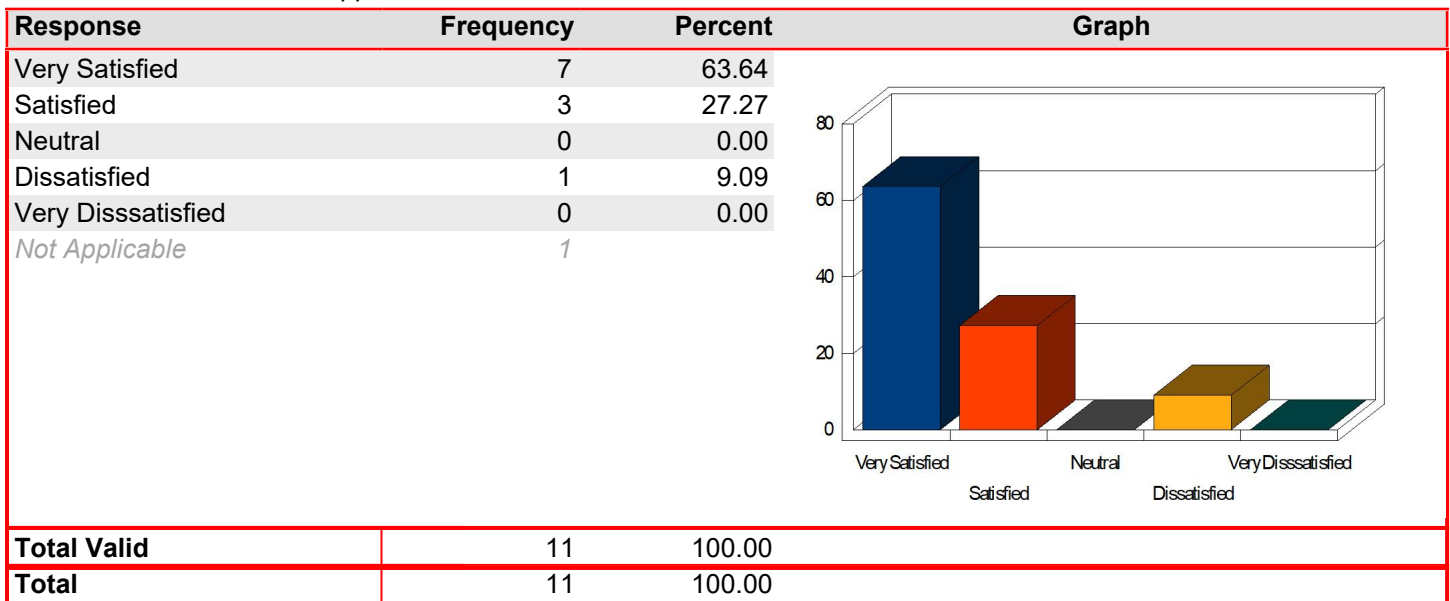
Overall - Efficiency receiving services

Mean: 4.70



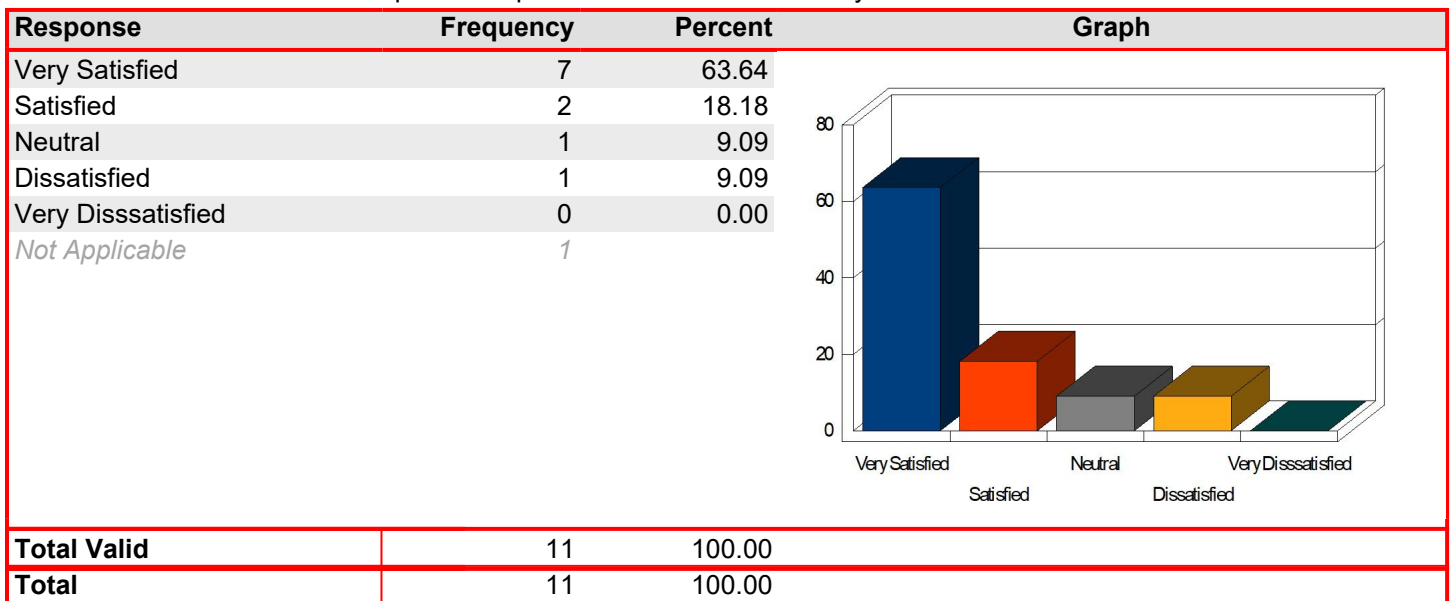
Overall - Administration is approachable

Mean: 4.45



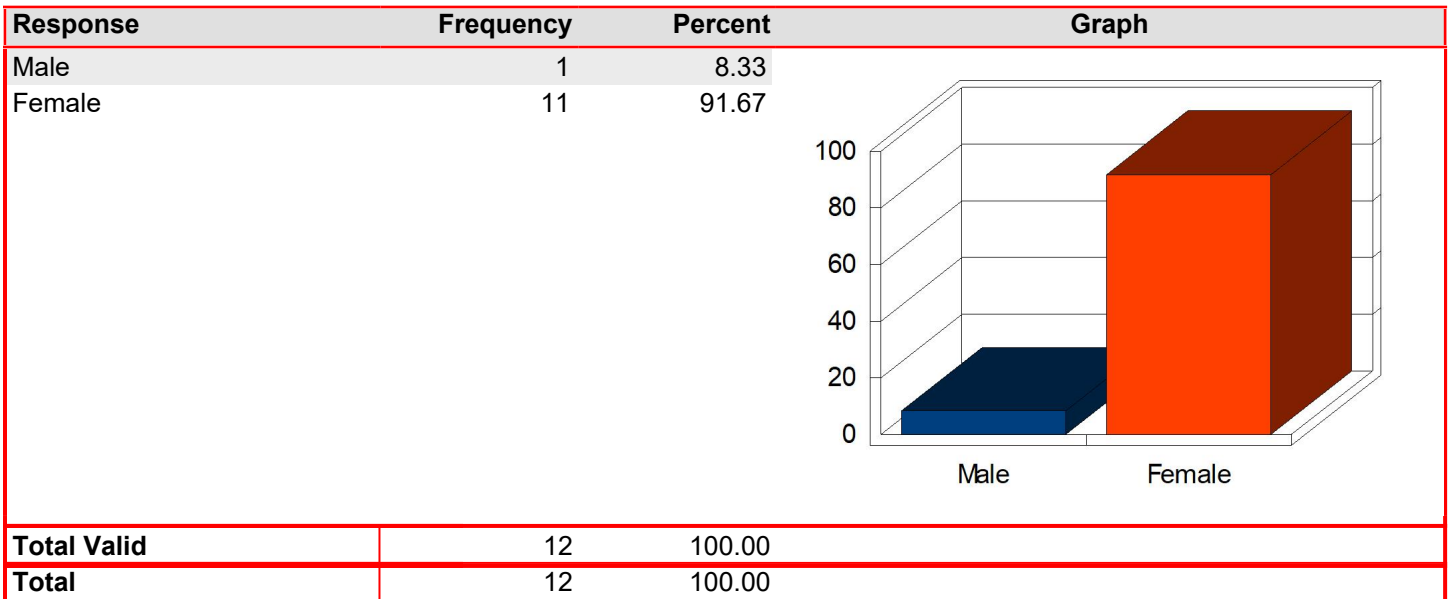
Overall - I feel like TVCC will help me with problems and cares about my issues

Mean: 4.36



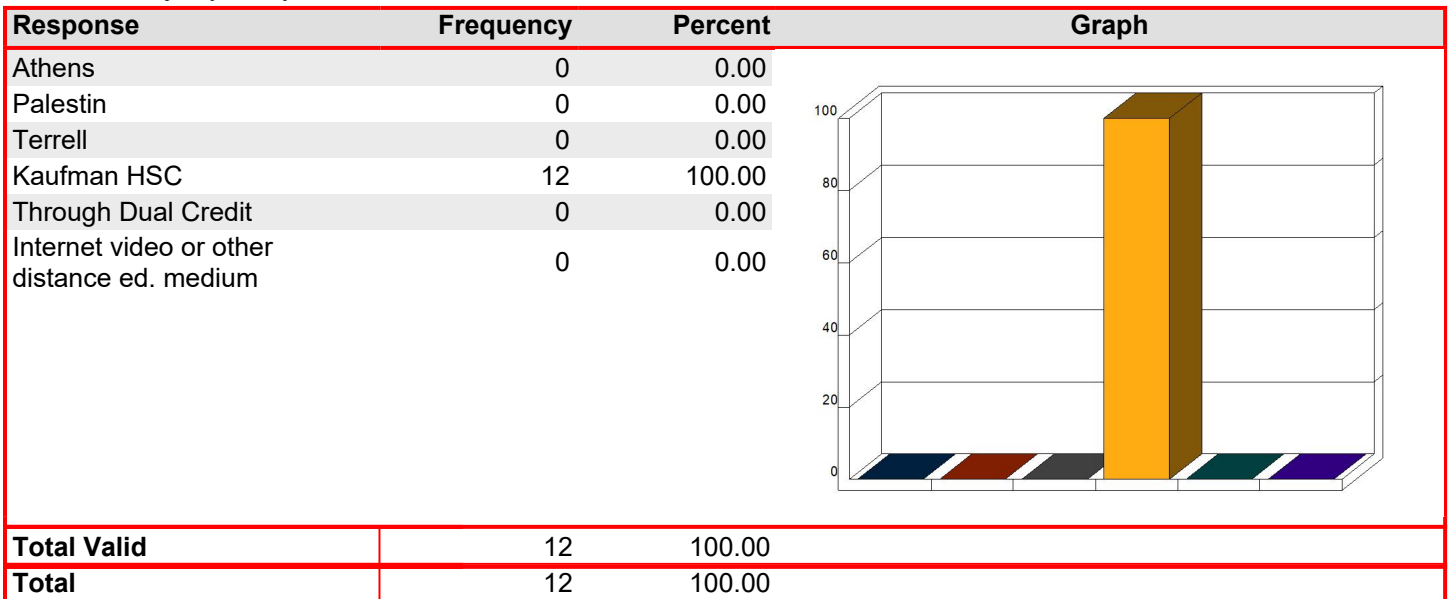
My gender is:

Mean: 1.92



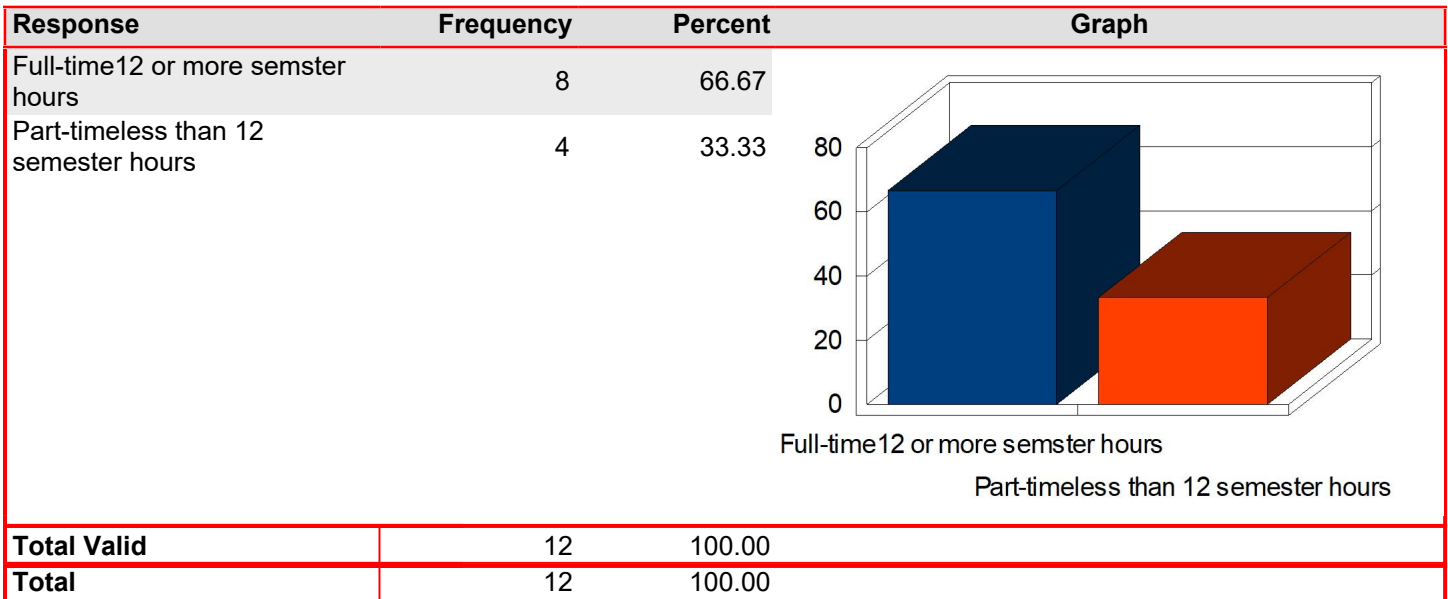
I take the majority of my classes:

Mean: 4.00



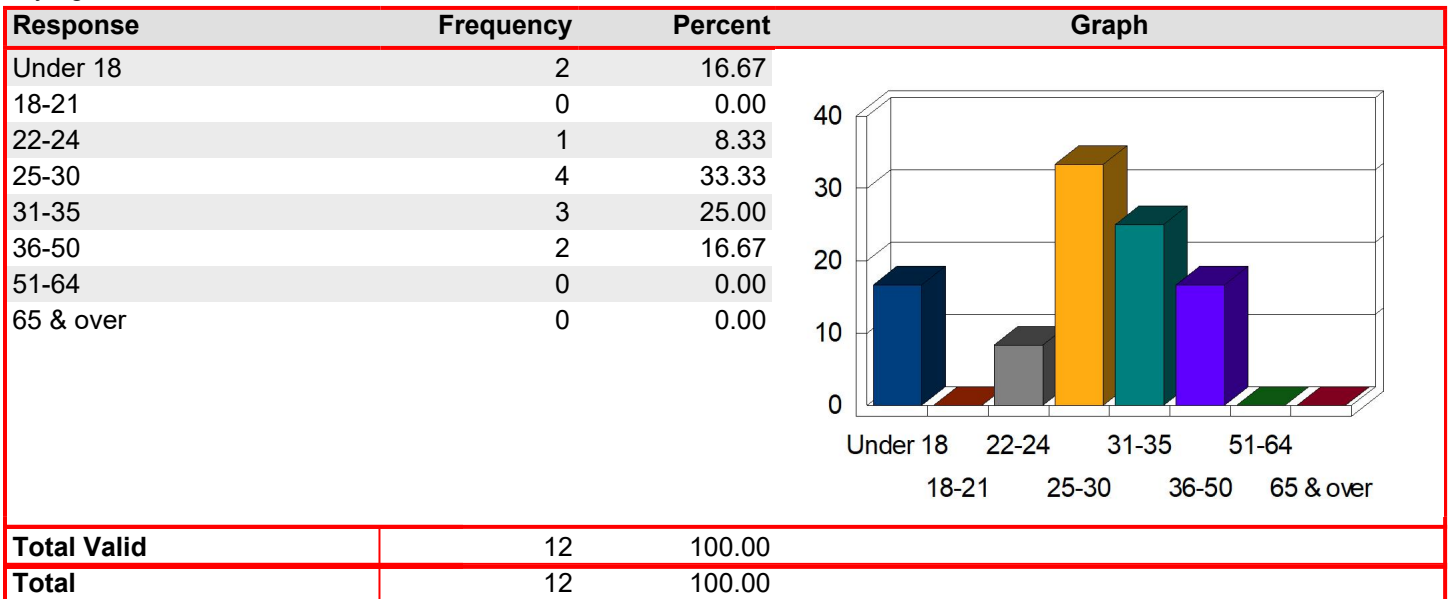
I am enrolled:

Mean: 1.33



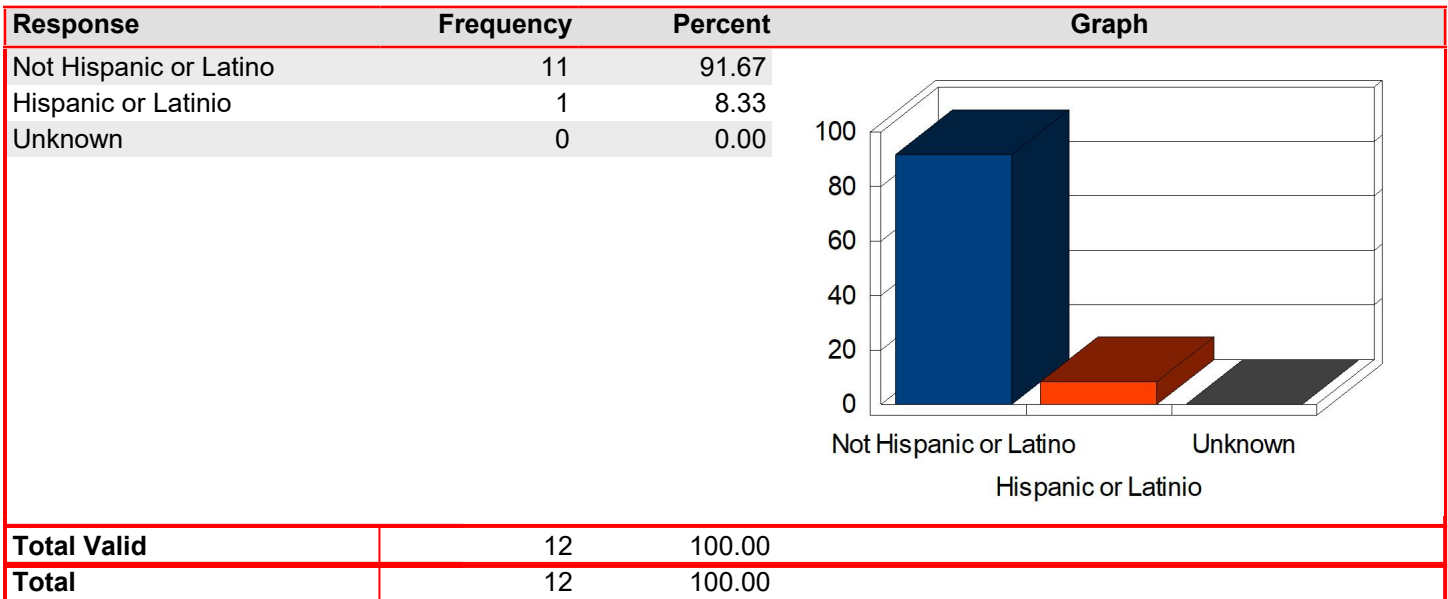
My age is:

Mean: 4.00



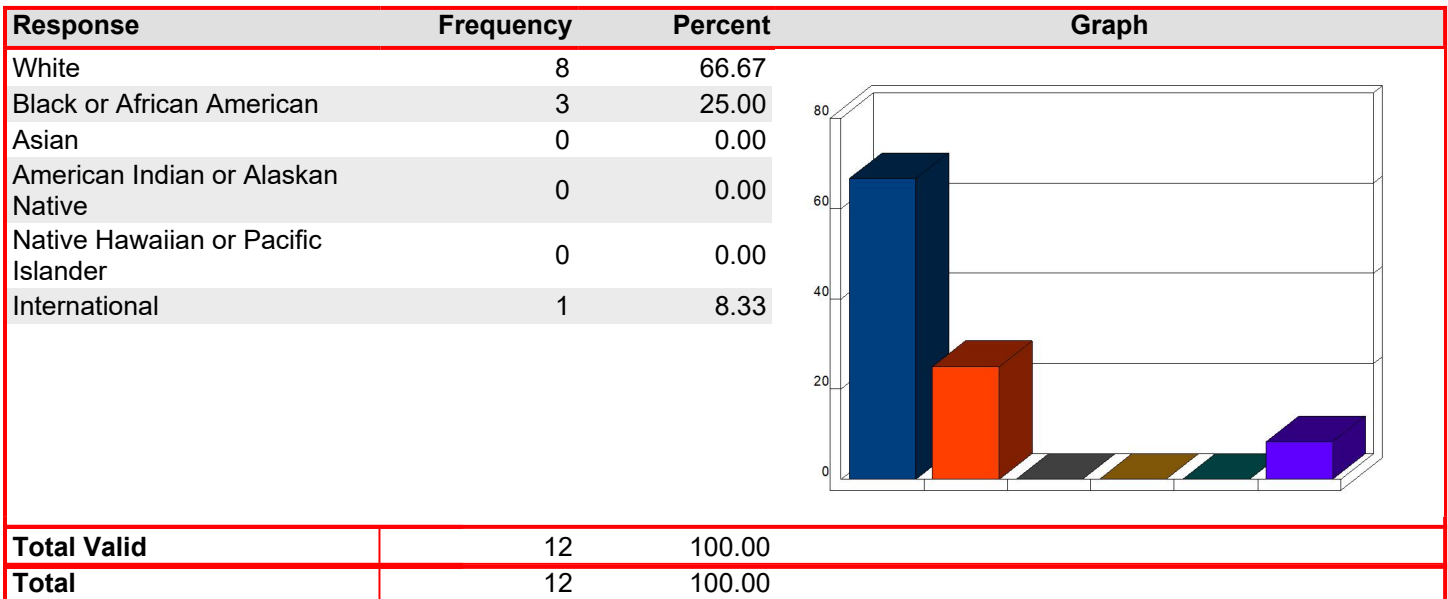
Ethnic Origin:

Mean: 1.08



Race:

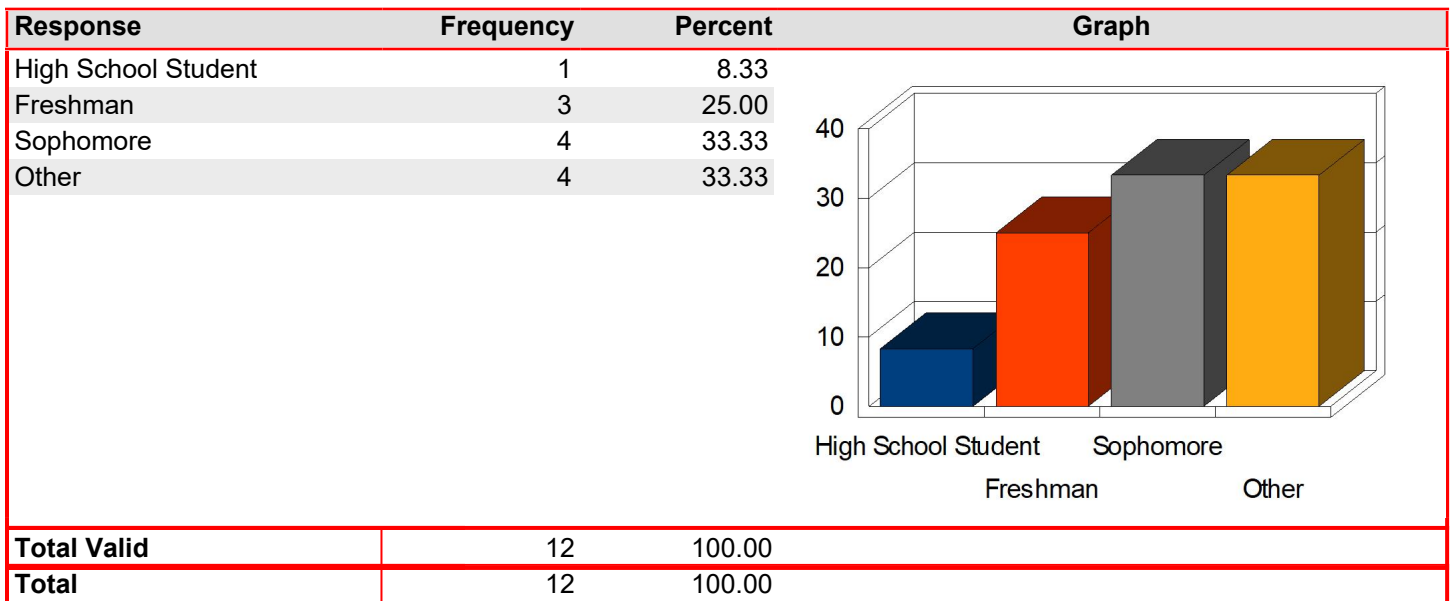
Mean: 1.67





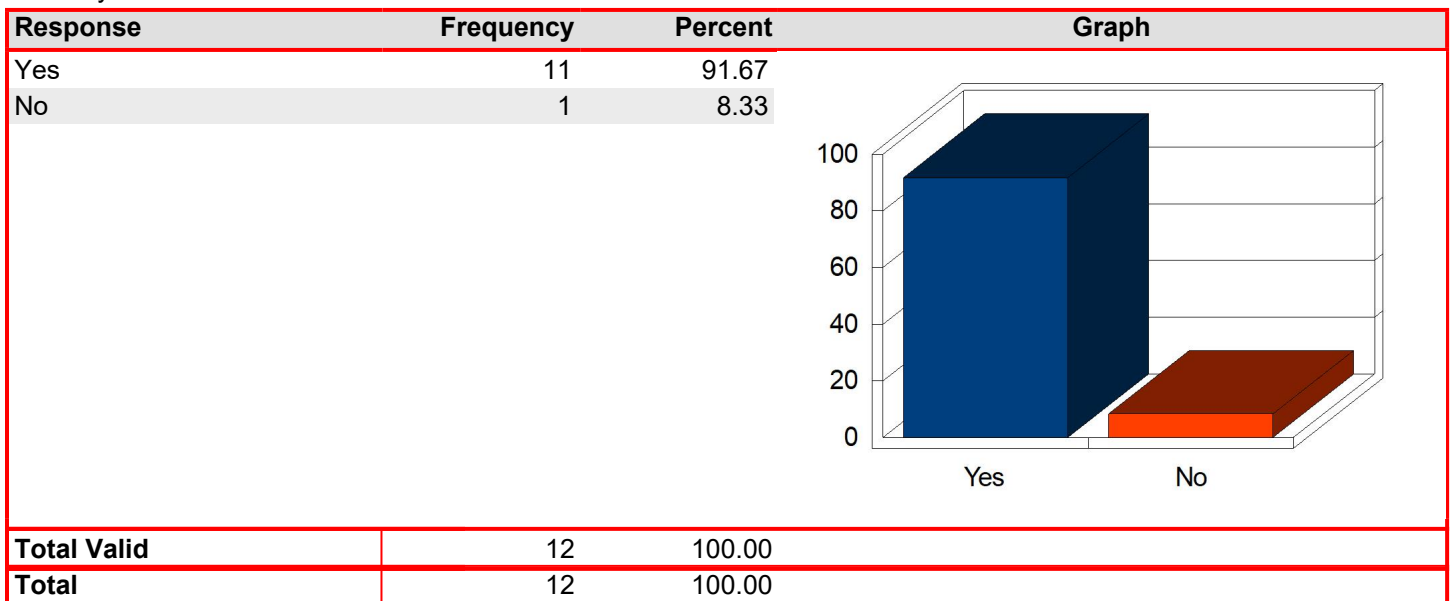
Student Classification:

Mean: 2.92



Would you recommend TVCC to a Friend?

Mean: 1.08



# Trinity Valley Community College

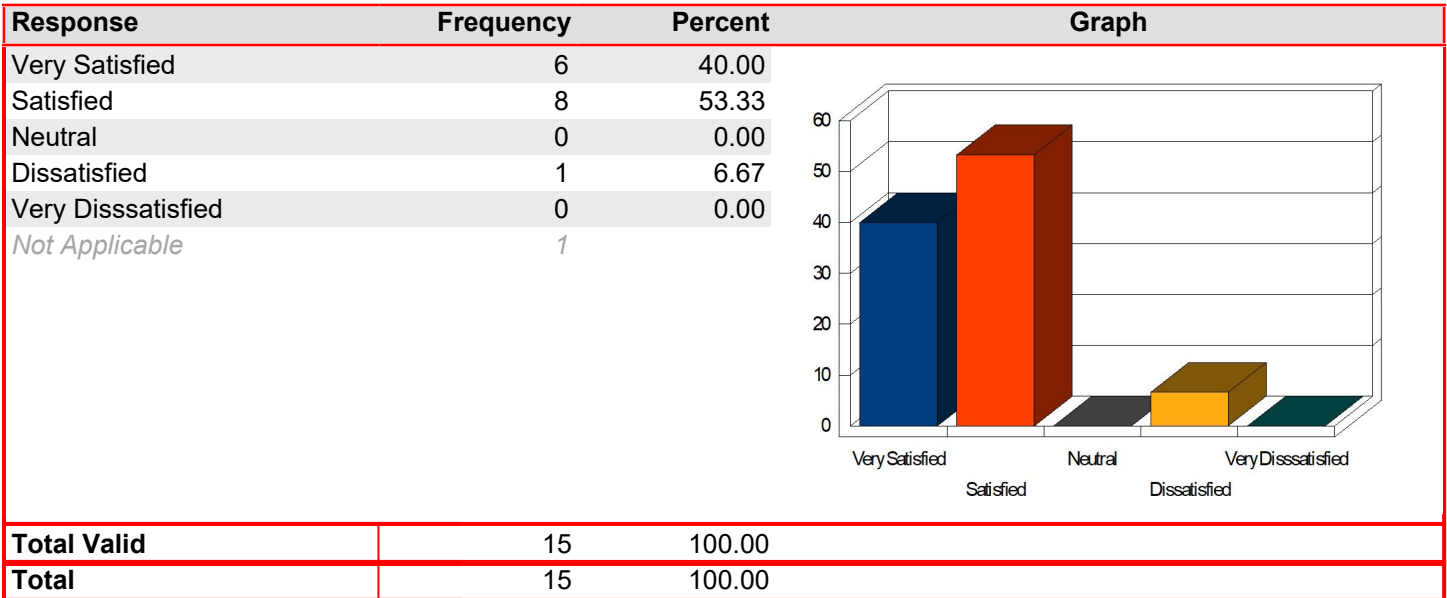
## Student Satisfaction Survey

Spring 2019

Palestin

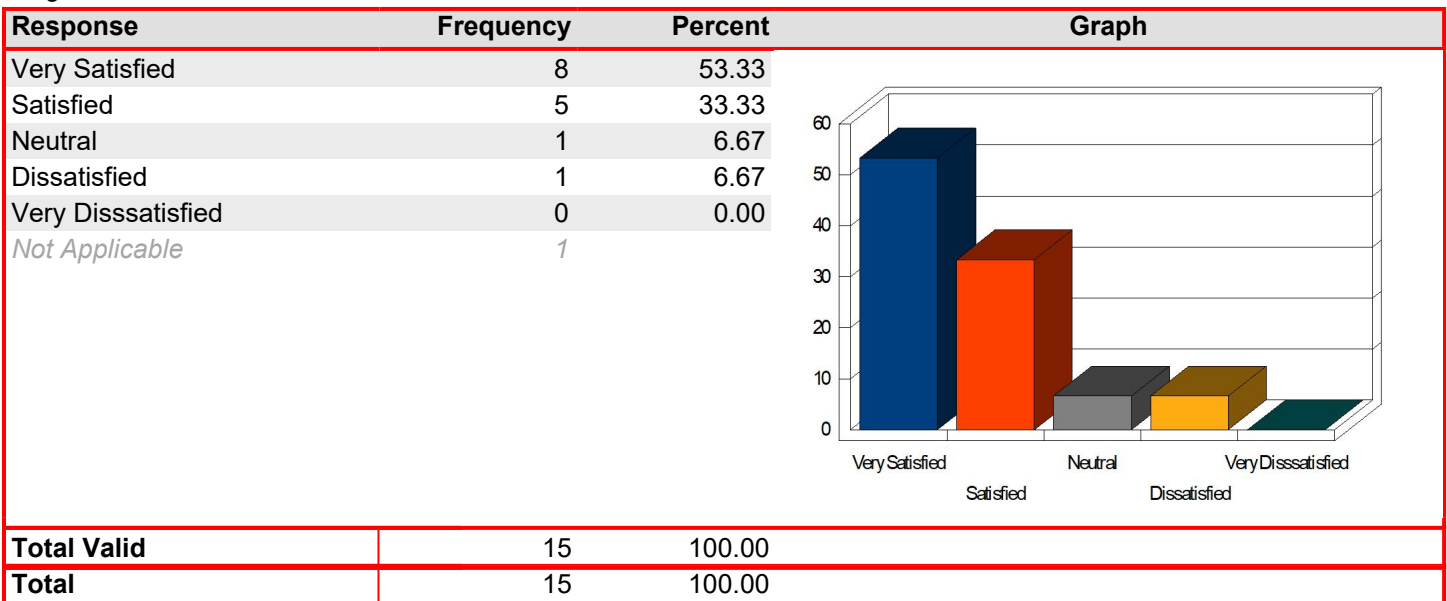
Registration & Admissions - Assistance of staff

Mean: 4.27



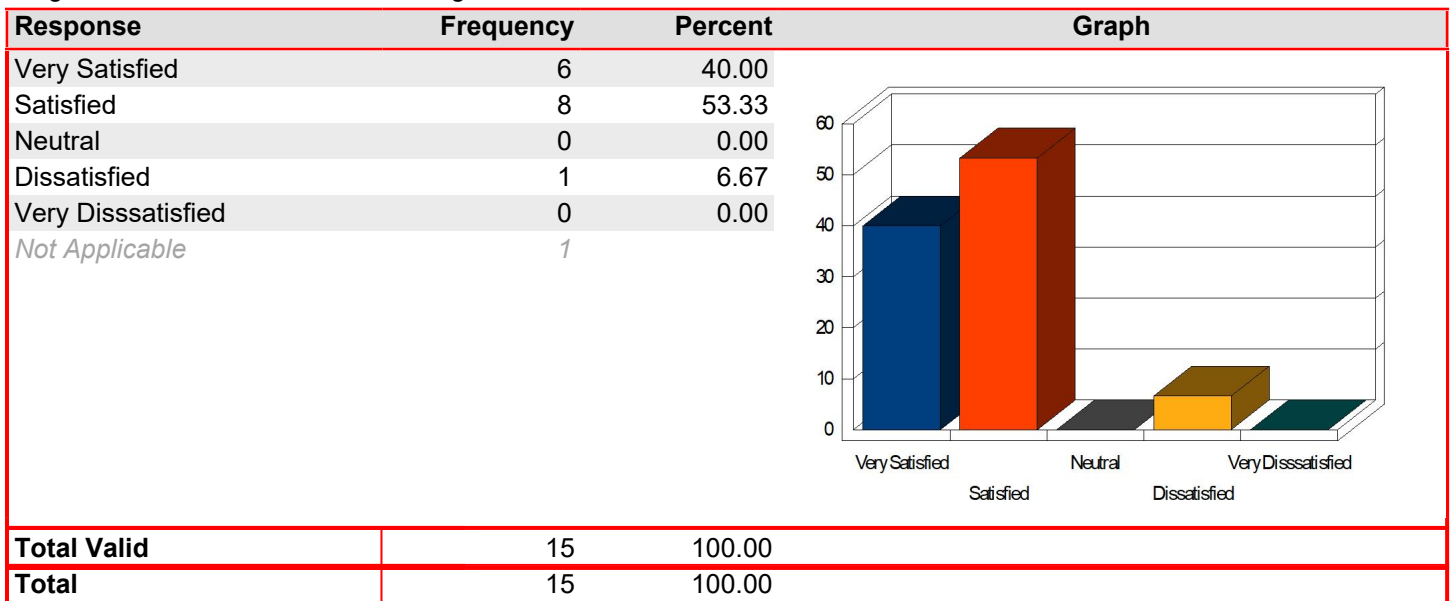
Registration & Admissions - Friendliness of staff

Mean: 4.33



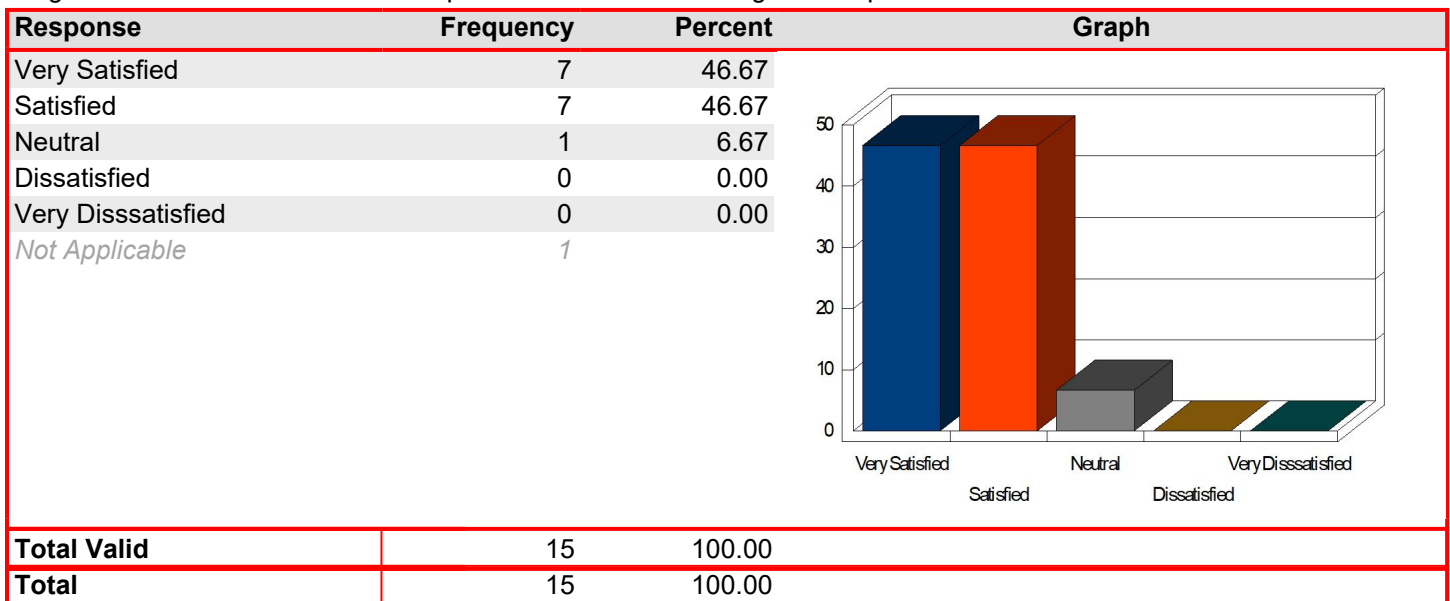
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.27



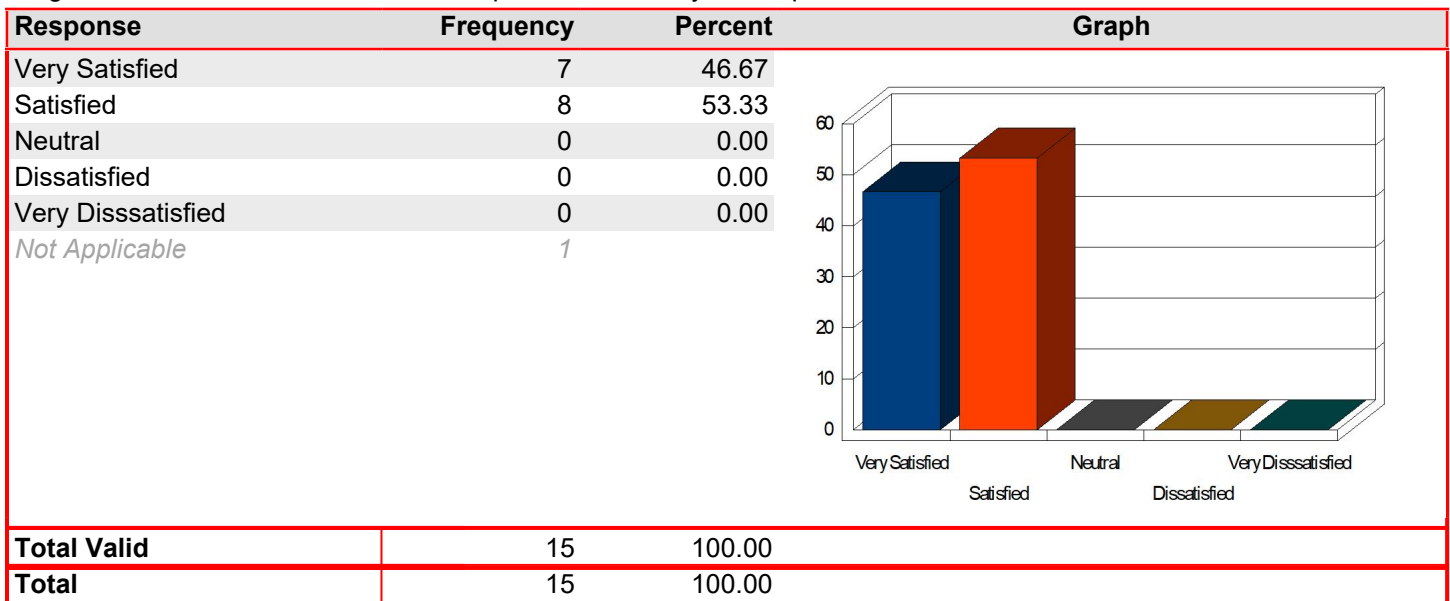
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.40



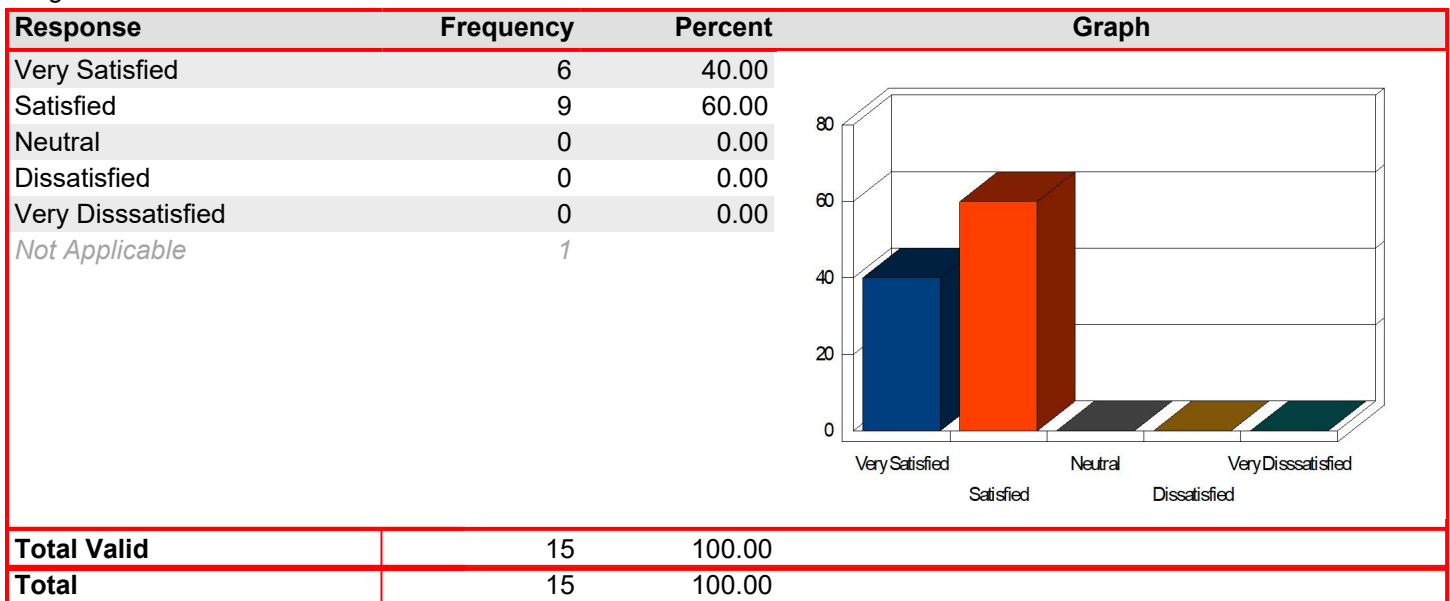
Registration & Admissions - Admissions process was easy to complete

Mean: 4.47



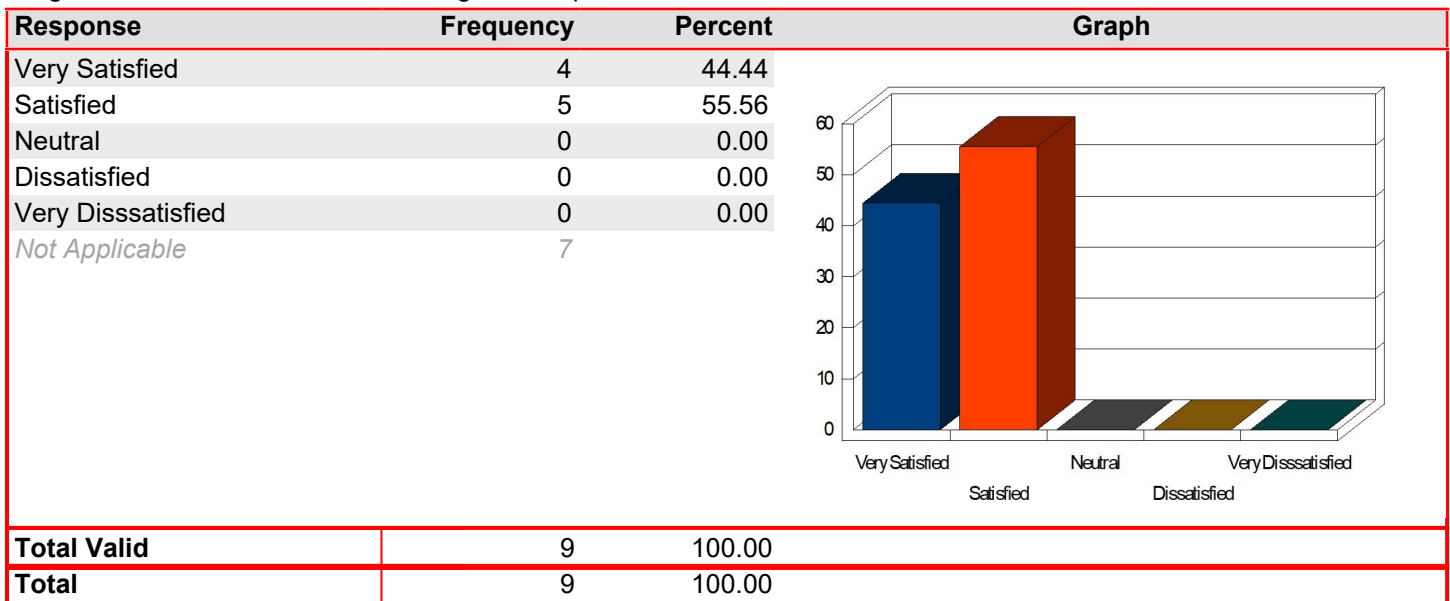
Registration & Admissions - Information I received was understandable

Mean: 4.40



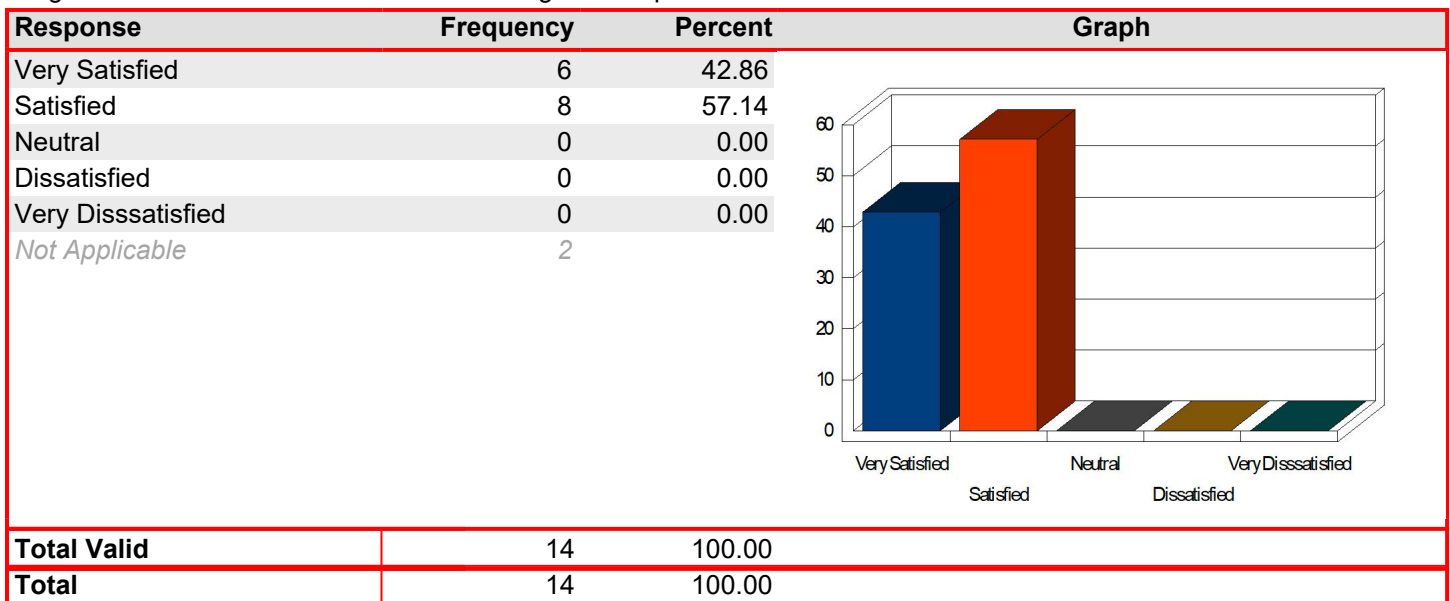
## Registration &amp; Admissions - Online registration process

Mean: 4.44



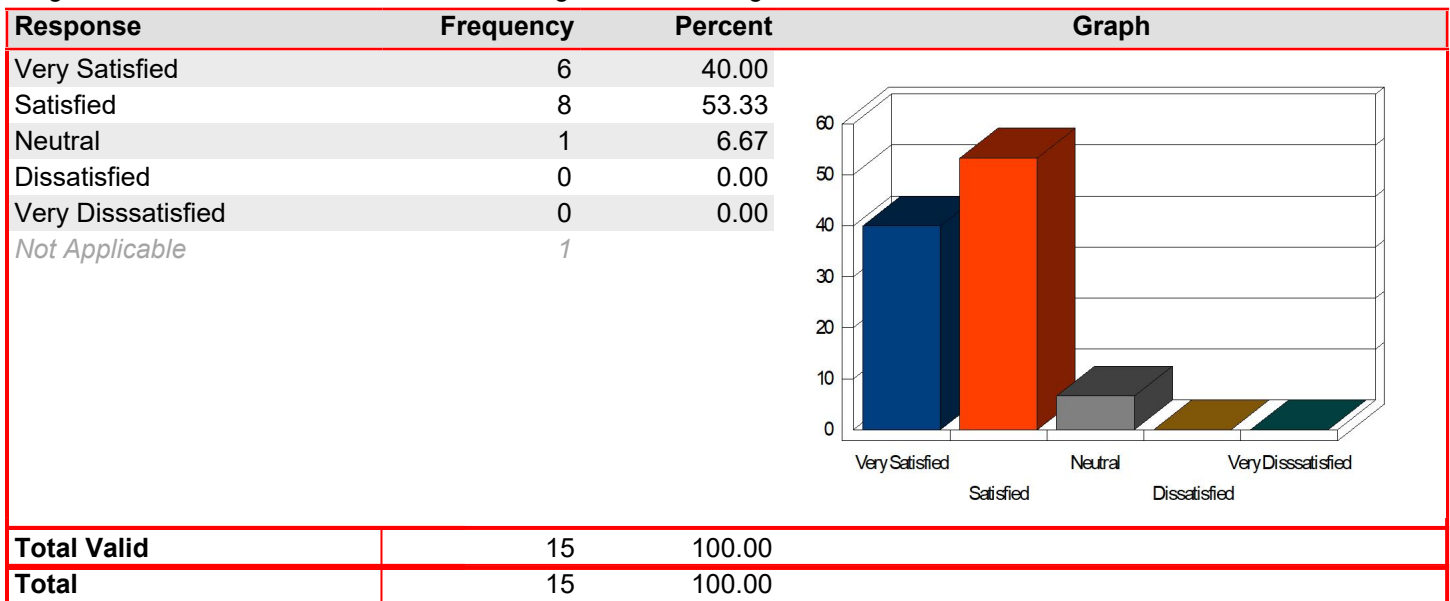
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.43



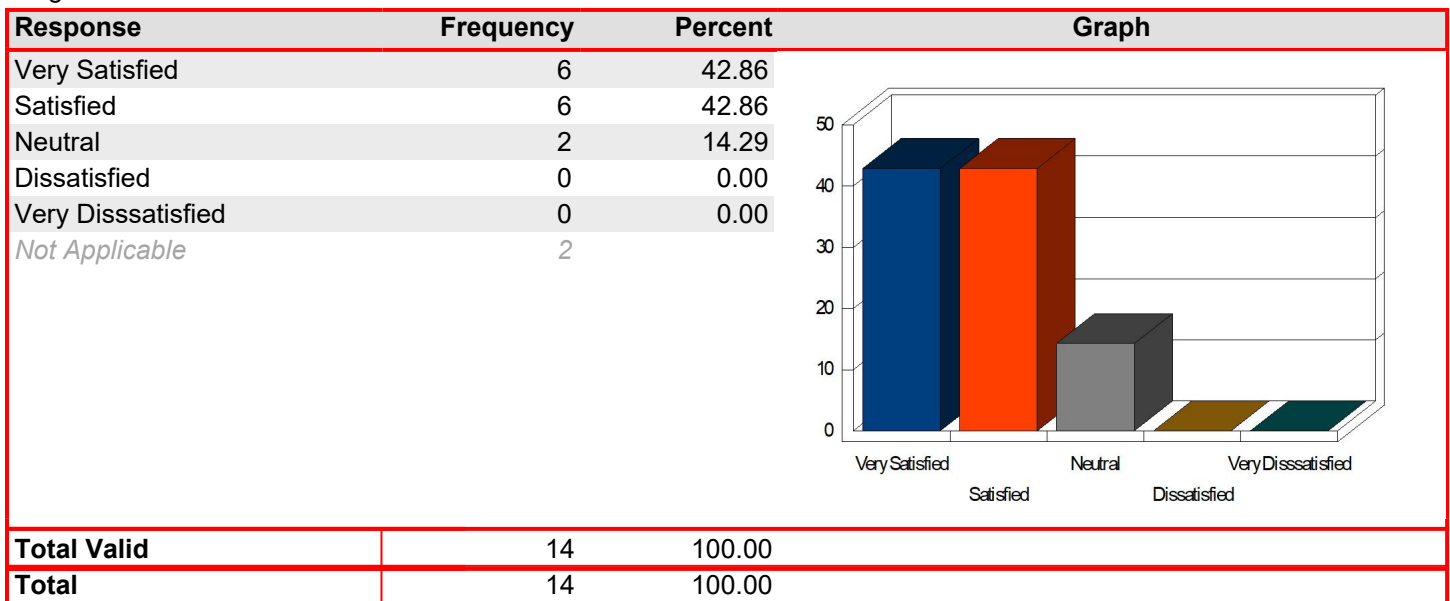
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.33



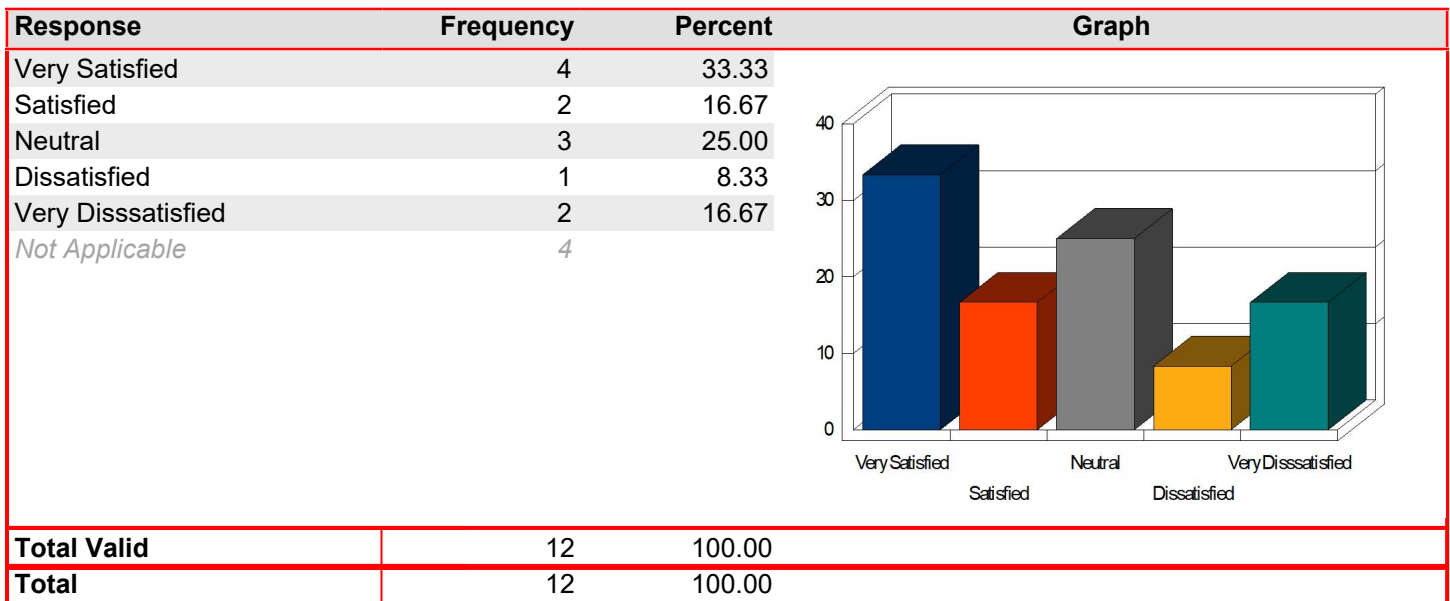
## Registration &amp; Admissions - Website information

Mean: 4.29



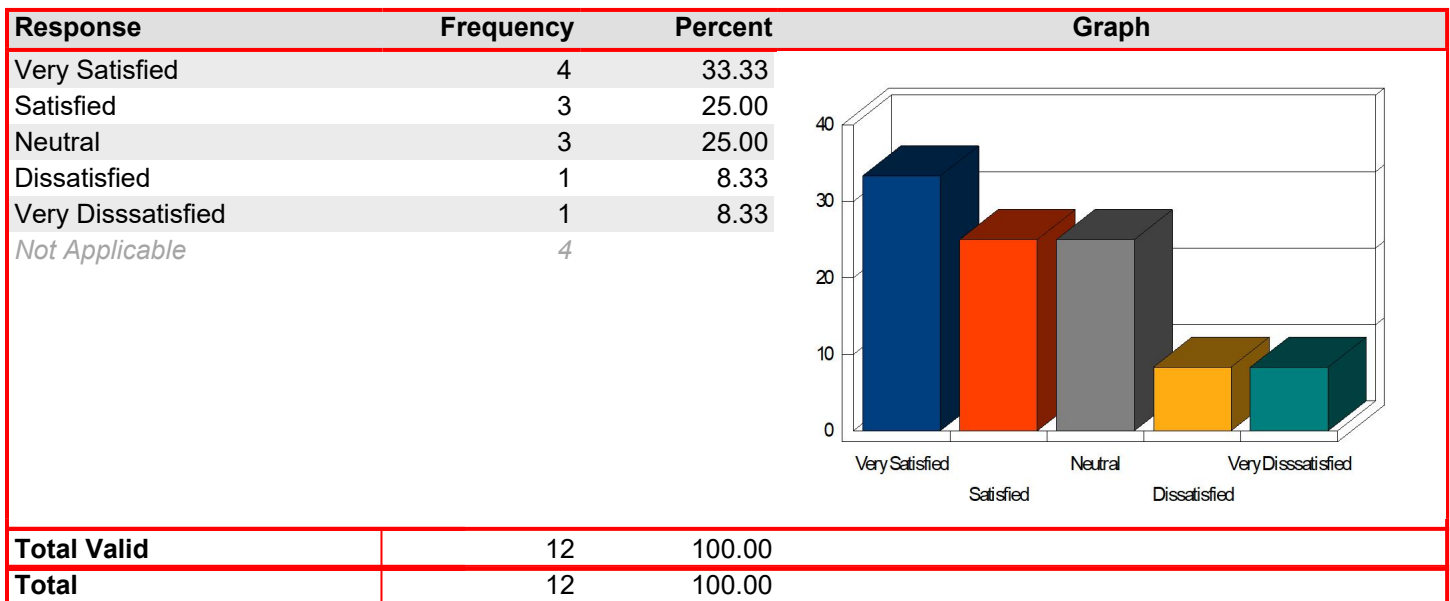
## Financial Aid - Assistance of staff

Mean: 3.42



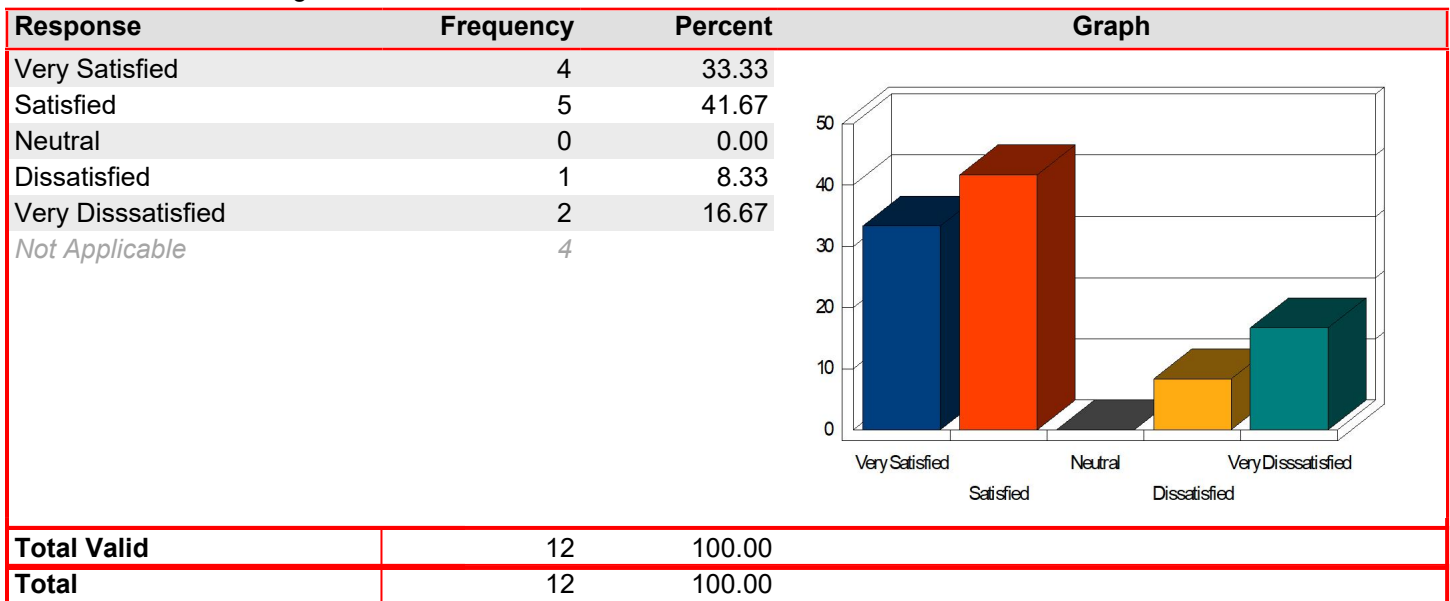
## Financial Aid - Friendliness of staff

Mean: 3.67



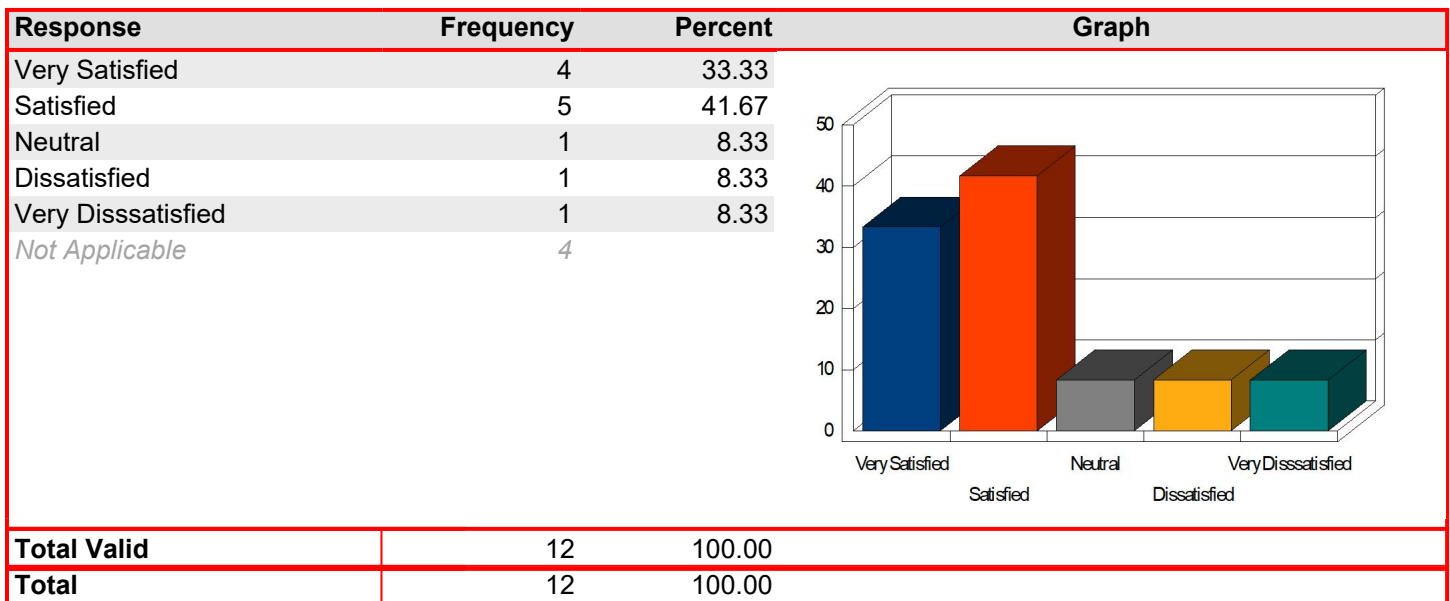
## Financial Aid - Knowledge of staff

Mean: 3.67



## Financial Aid - Information received is accurate

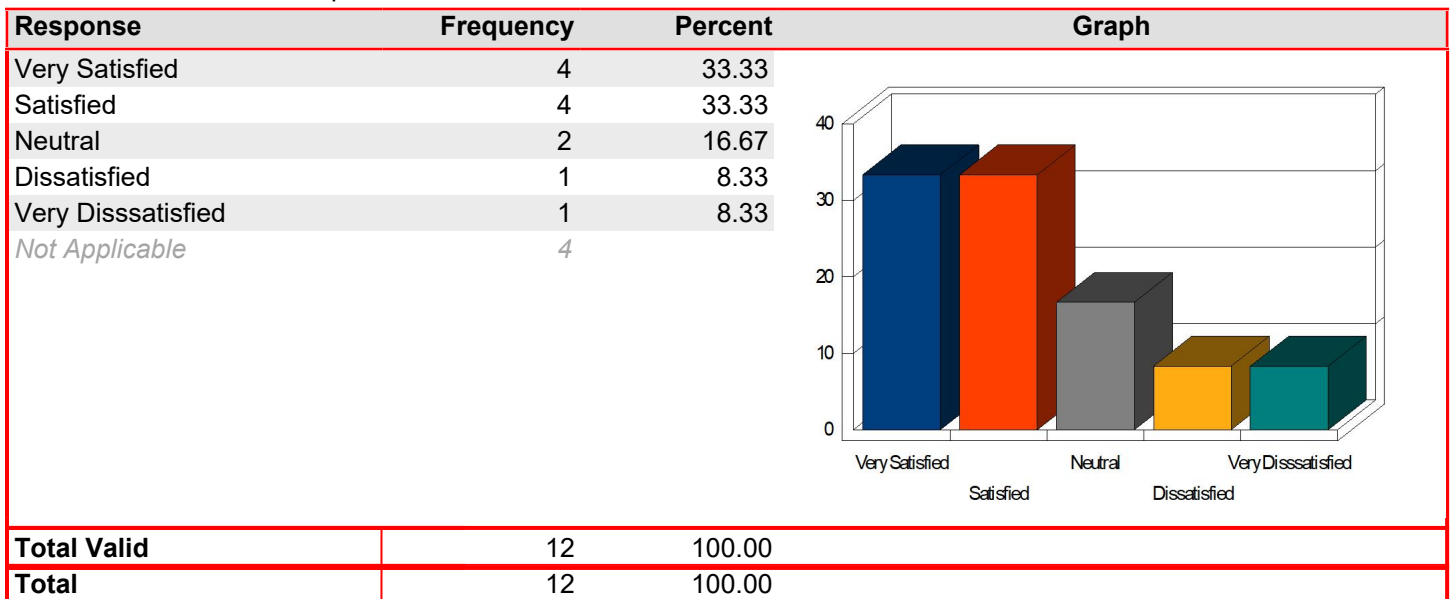
Mean: 3.83





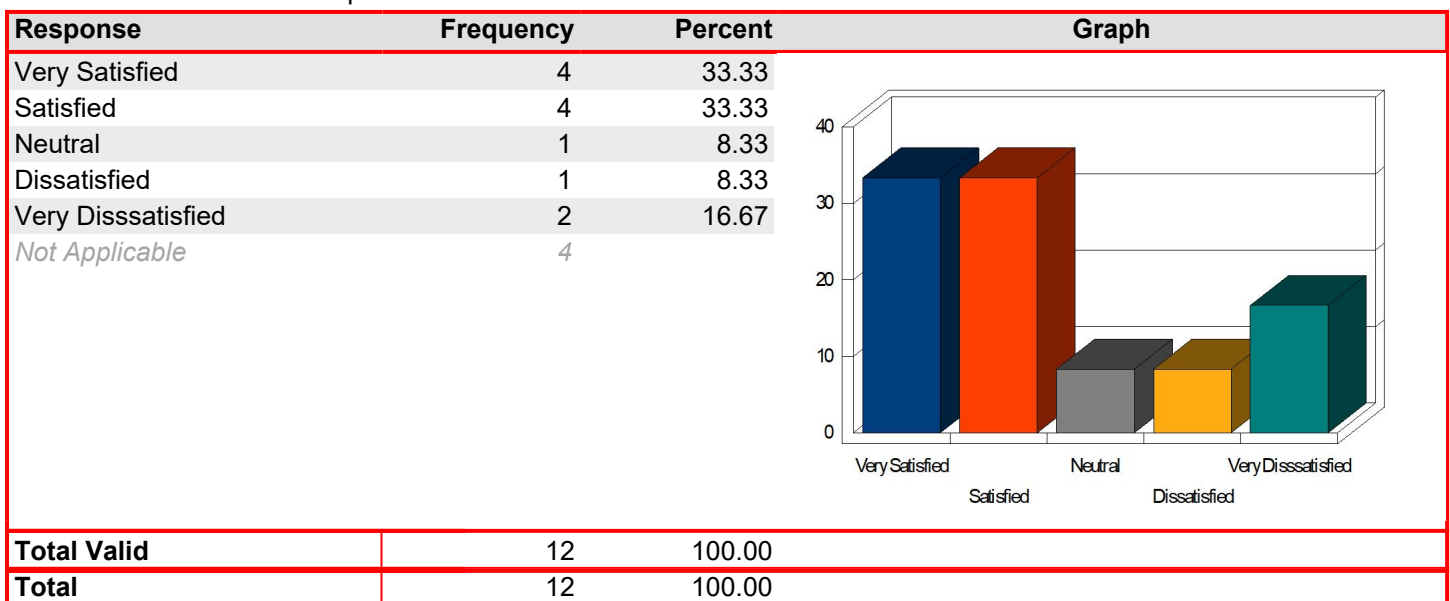
Financial Aid - Information presented is understandable

Mean: 3.75



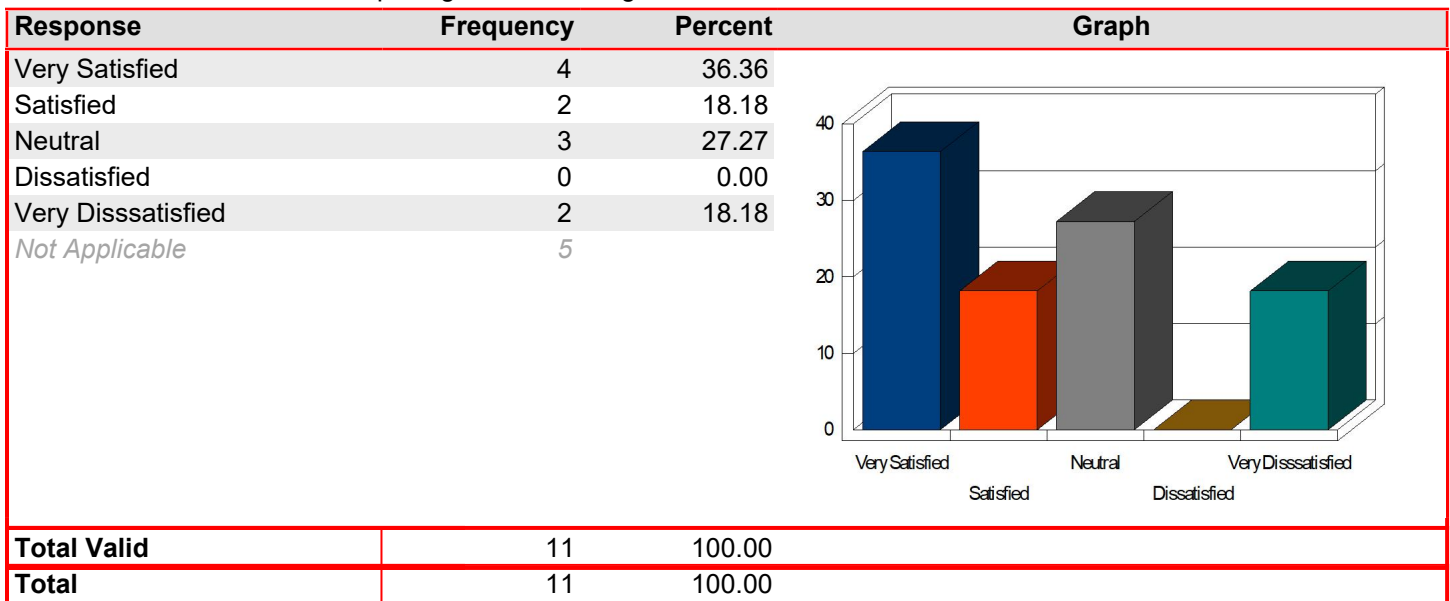
Financial Aid - Financial aid process

Mean: 3.58



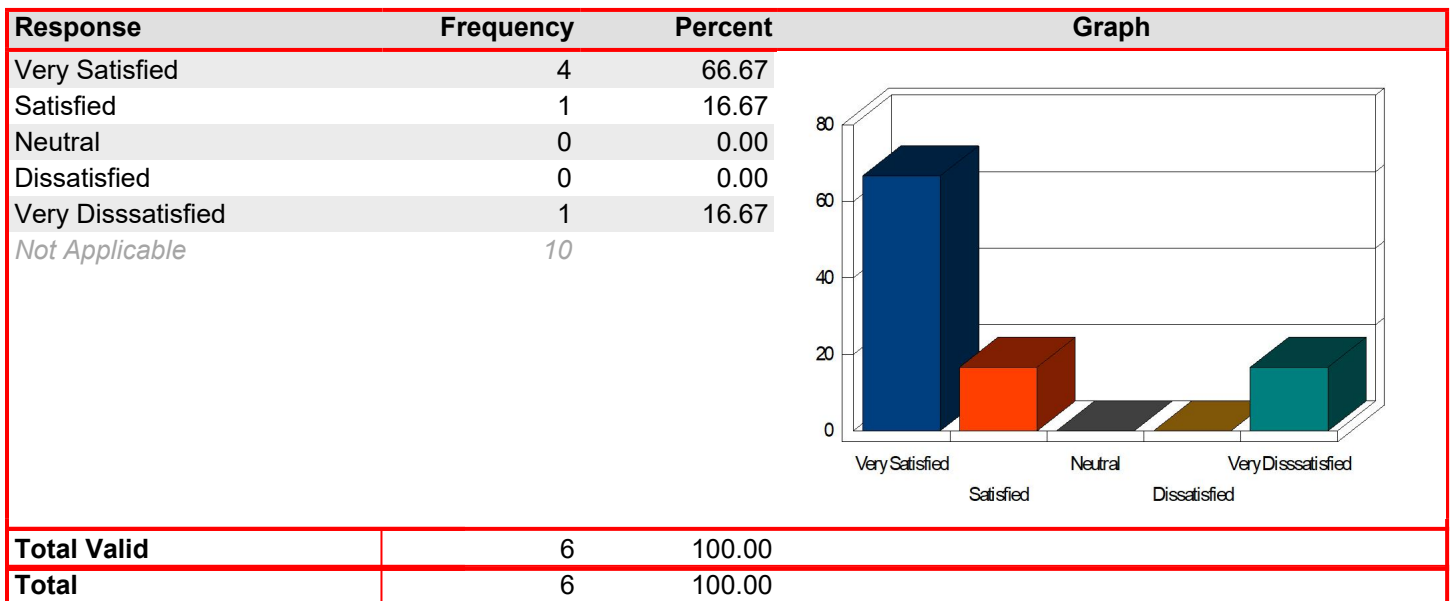
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 3.55



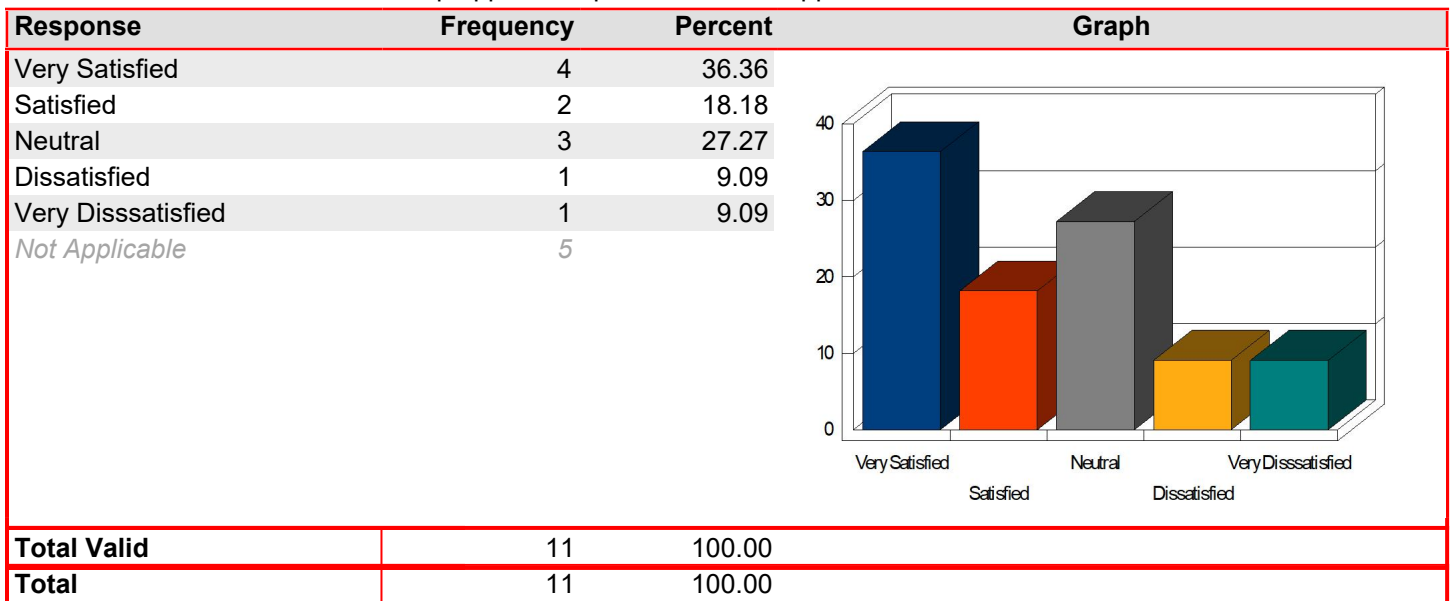
## Financial Aid - Assistance for Veteran benefits

Mean: 4.17



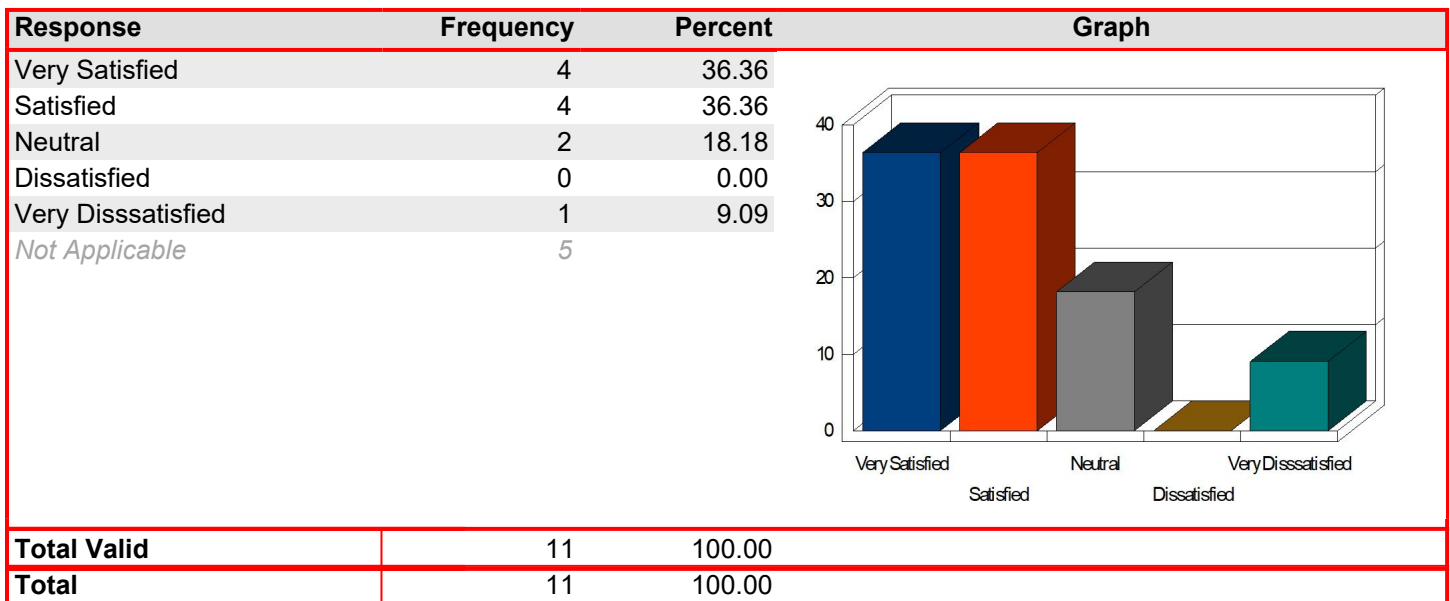
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 3.64



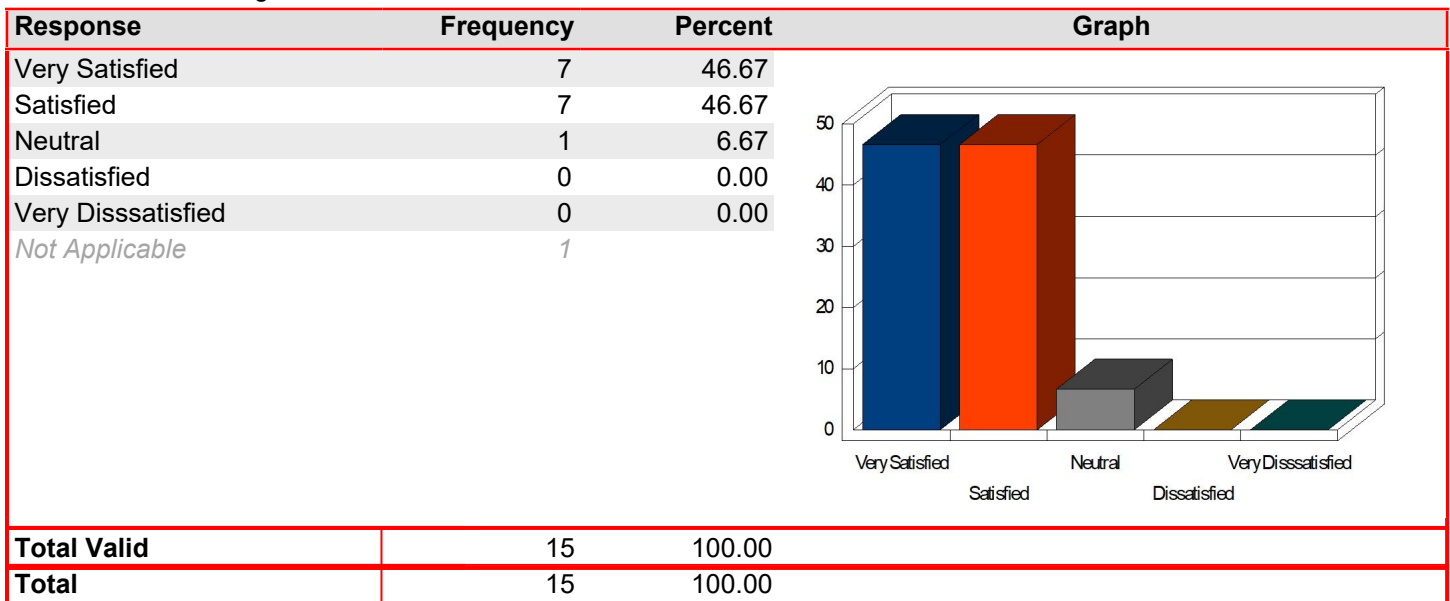
## Financial Aid - Website information

Mean: 3.91



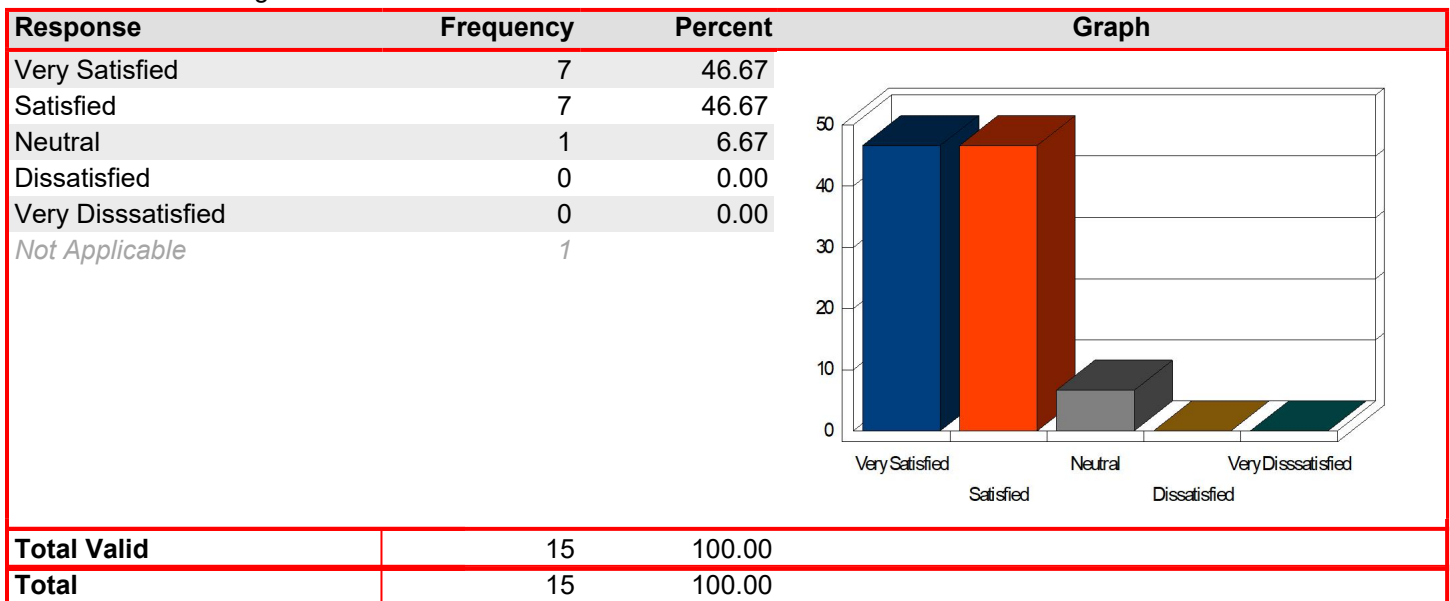
## Guidance/Counseling - Assistance of staff

Mean: 4.40



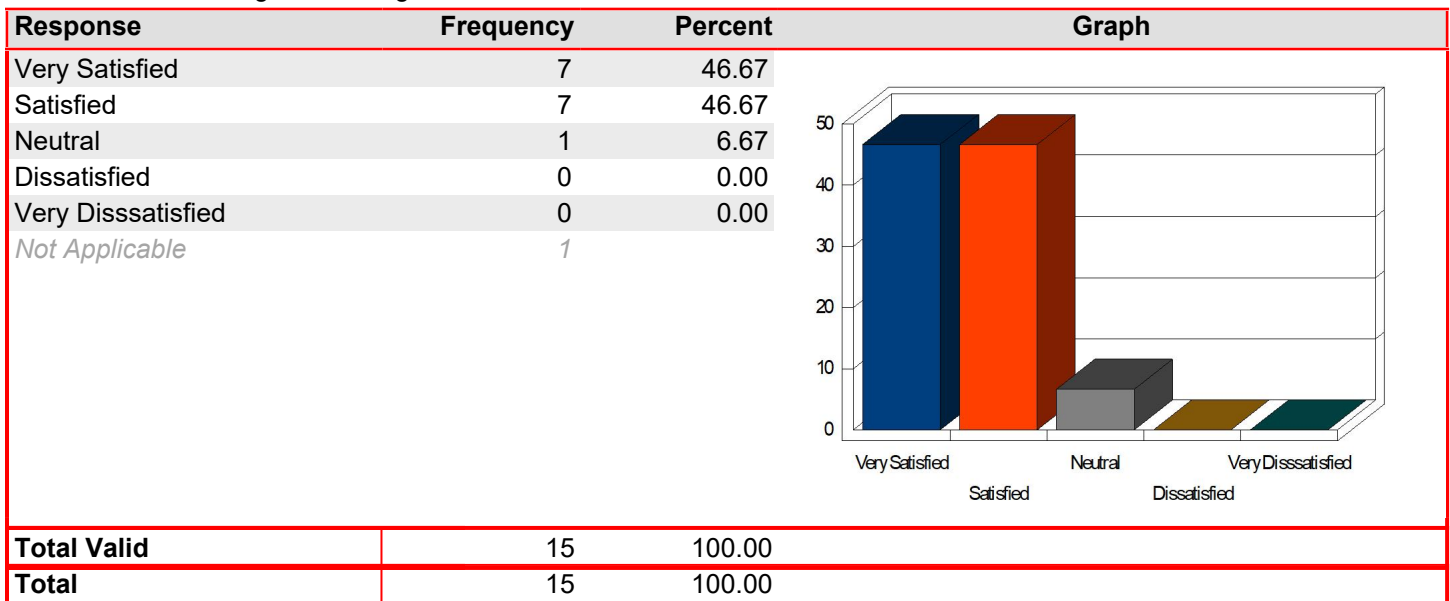
## Guidance/Counseling - Friendliness of staff

Mean: 4.40



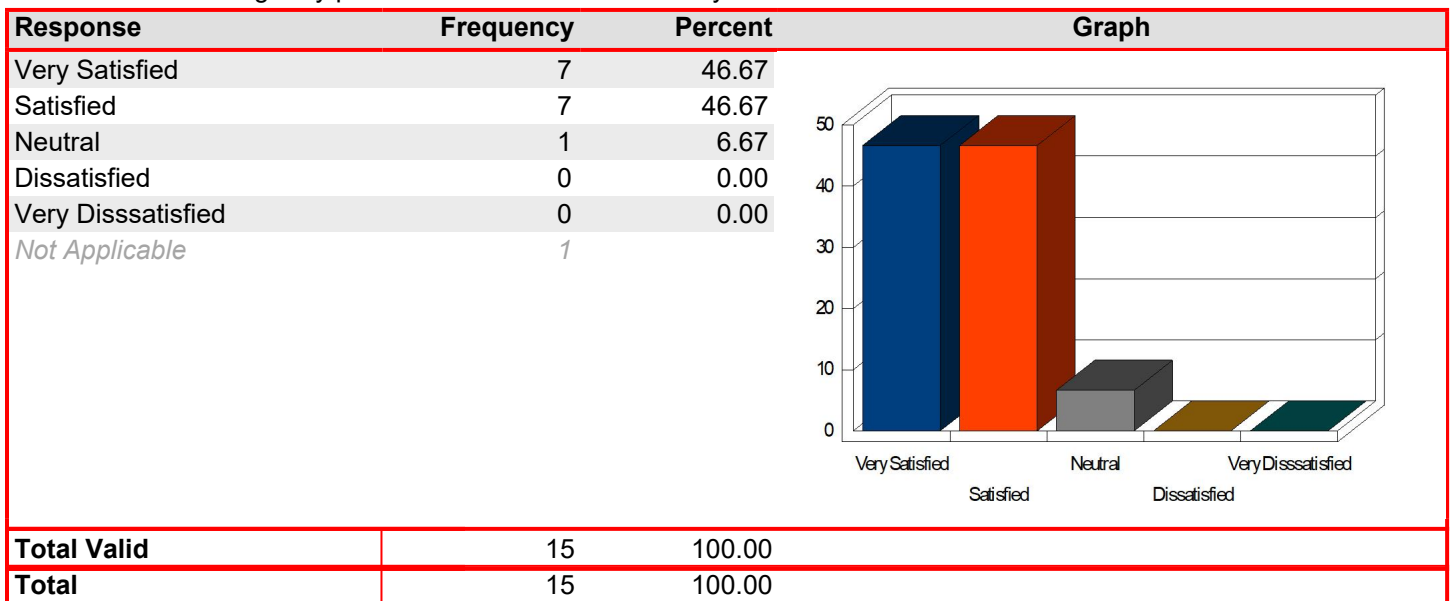
## Guidance/Counseling - Knowledge of staff

Mean: 4.40



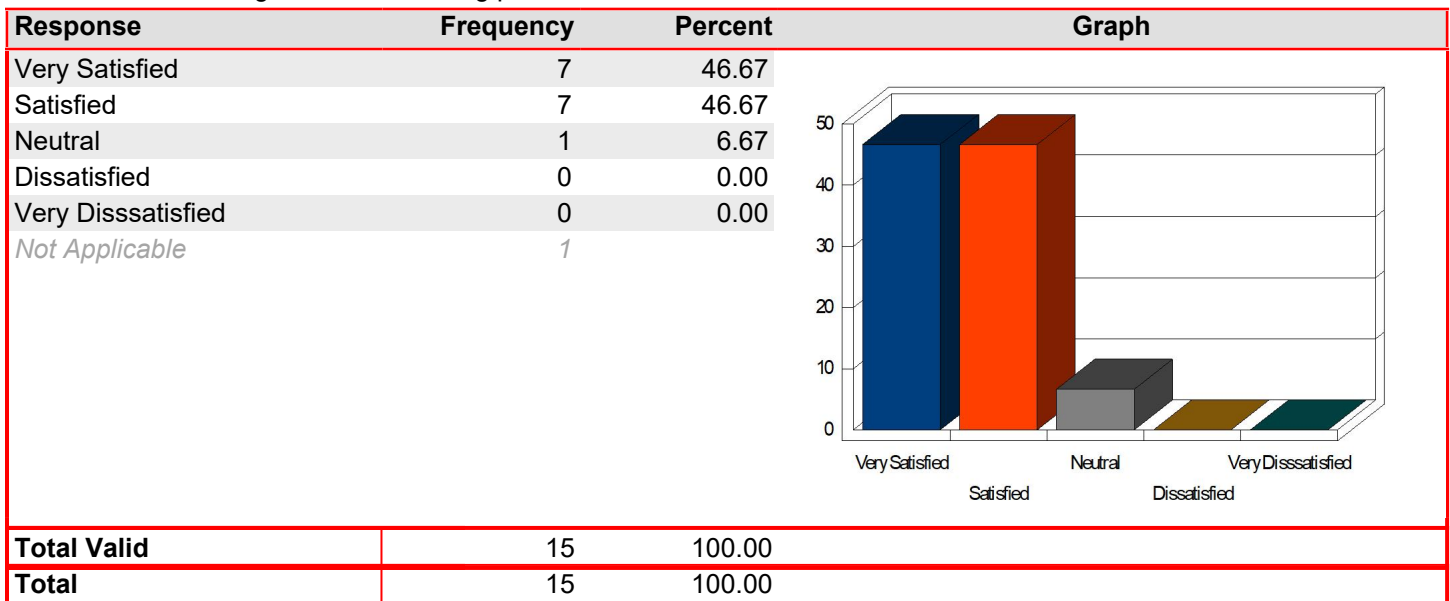
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.40



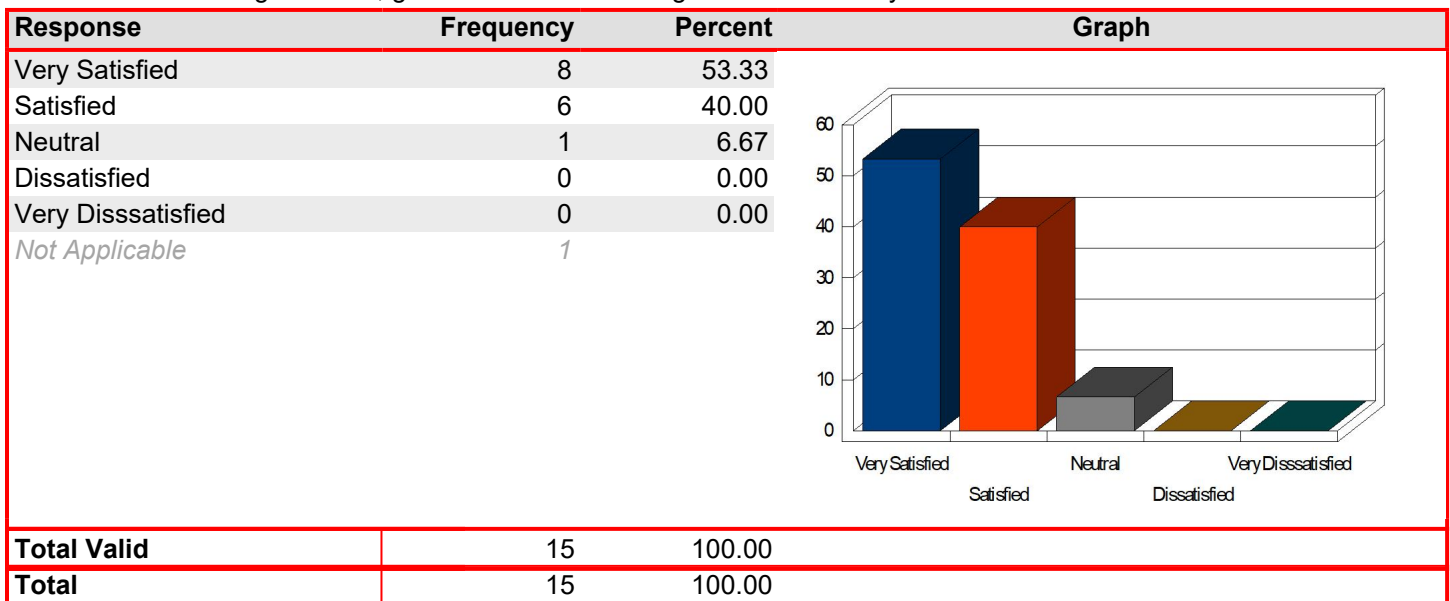
## Guidance/Counseling - Student advising process

Mean: 4.40



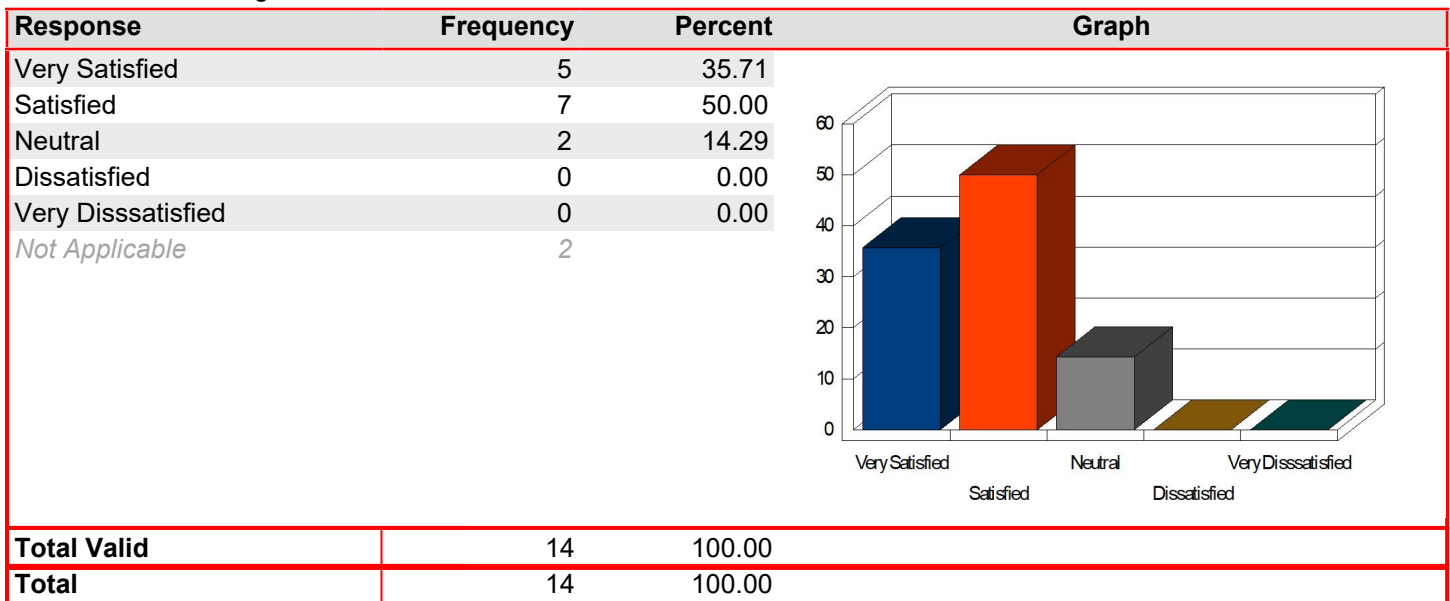
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.47



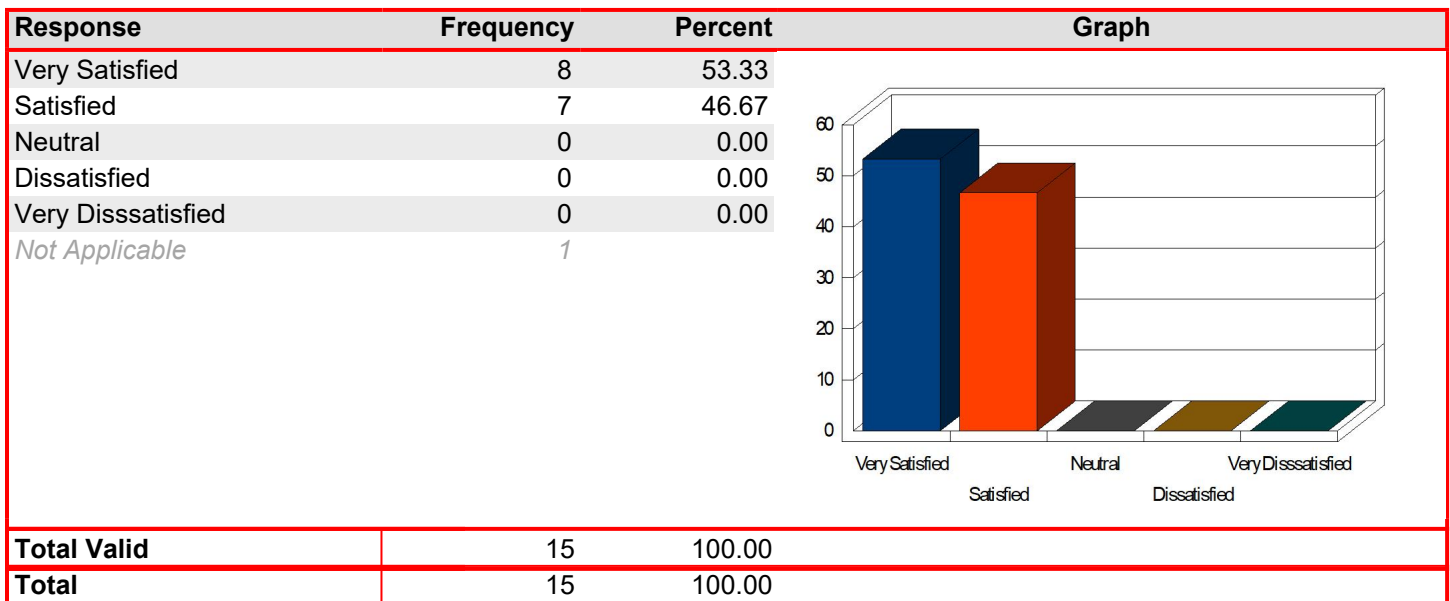
## Guidance/Counseling - Website information

Mean: 4.21



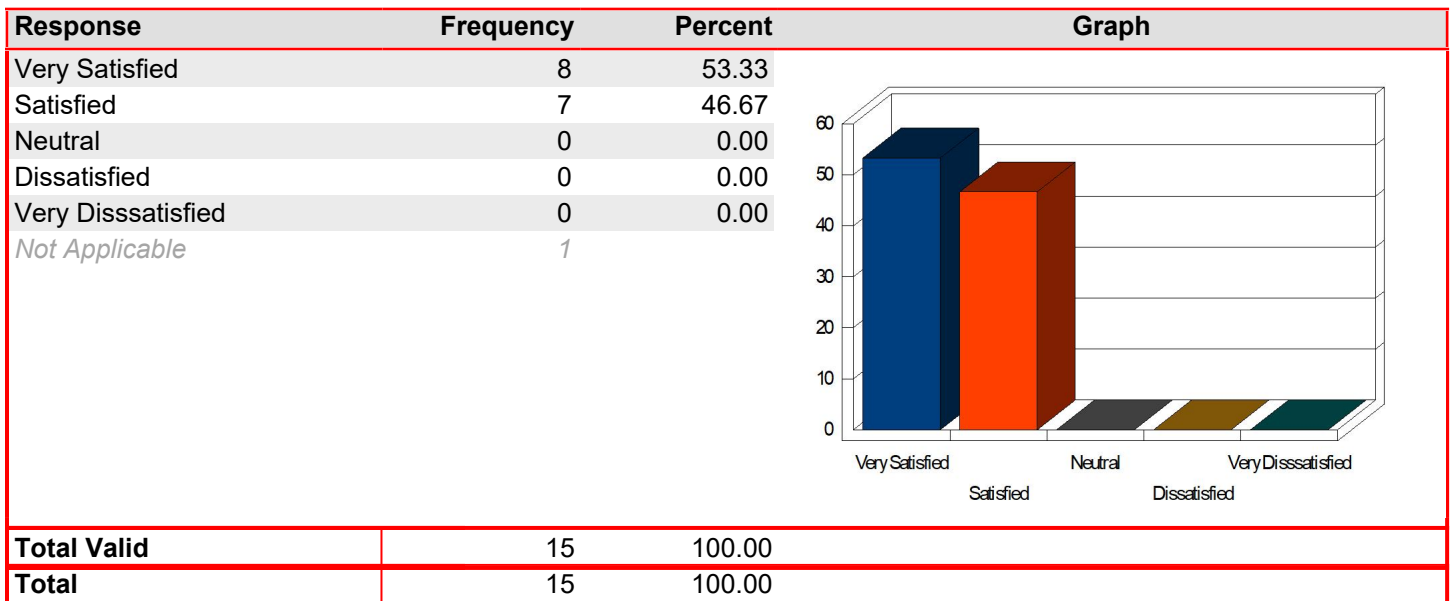
## Business Office/Cashier - Assistance of staff

Mean: 4.53



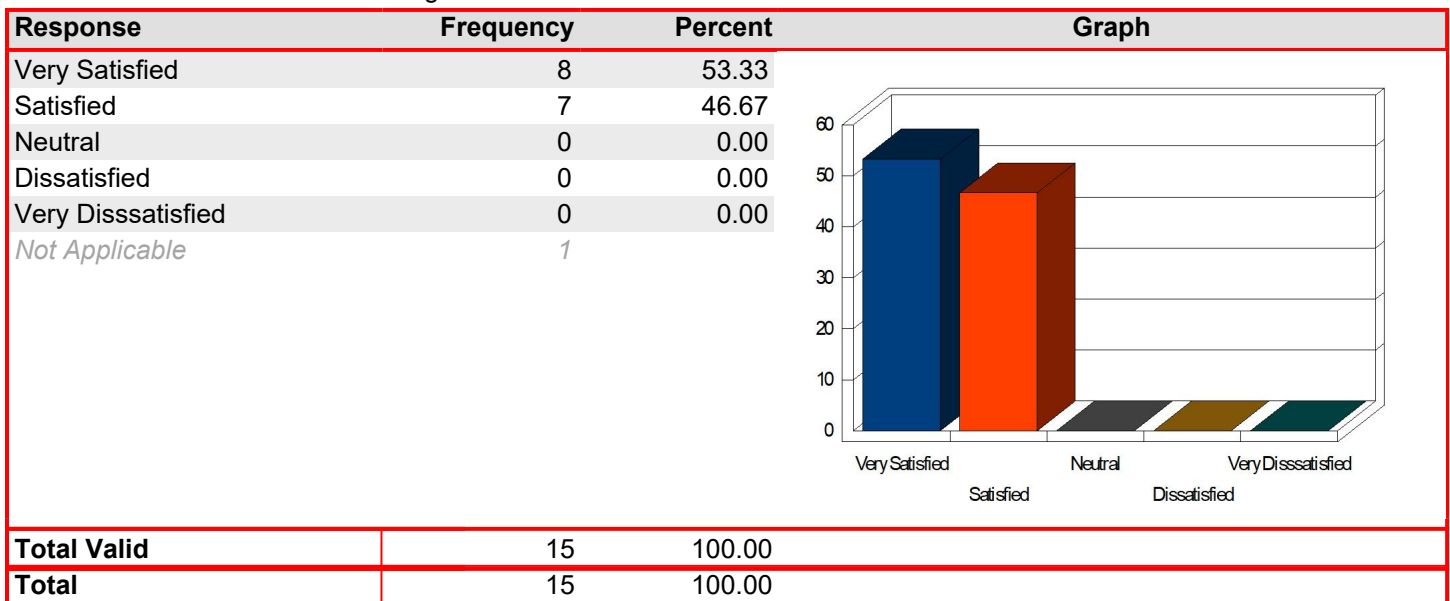
## Business Office/Cashier - Friendliness of staff

Mean: 4.53



## Business Office/Cashier - Knowledge of staff

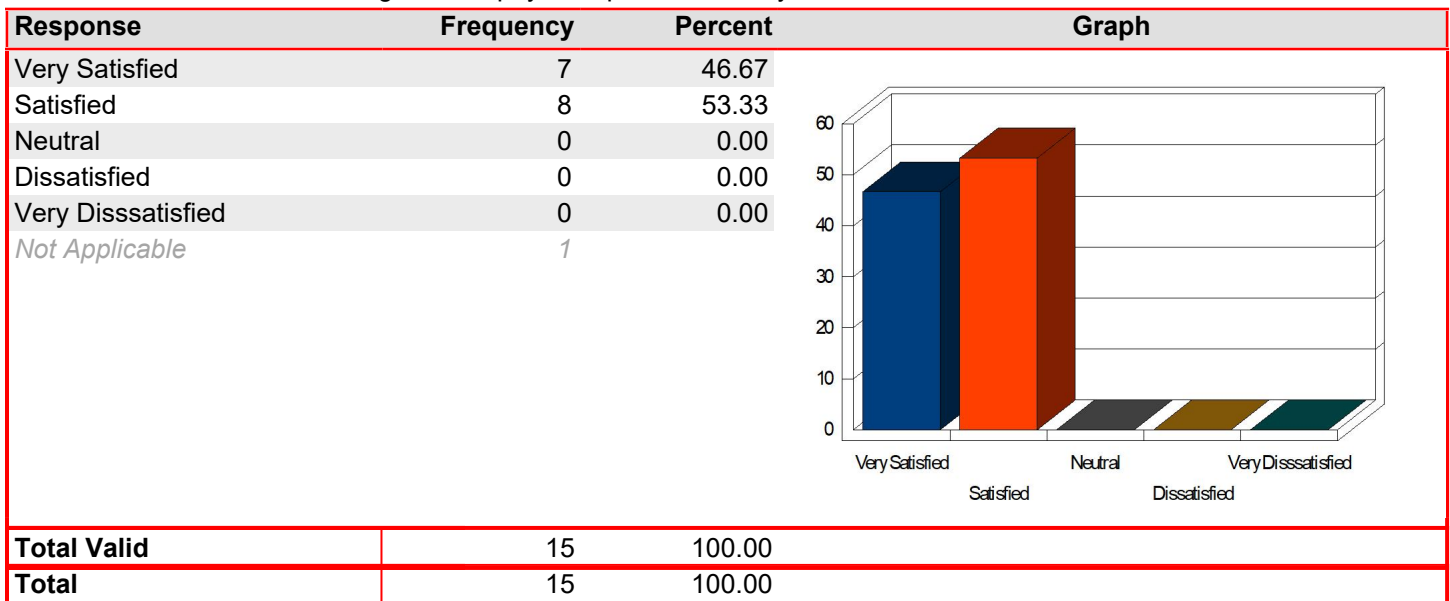
Mean: 4.53





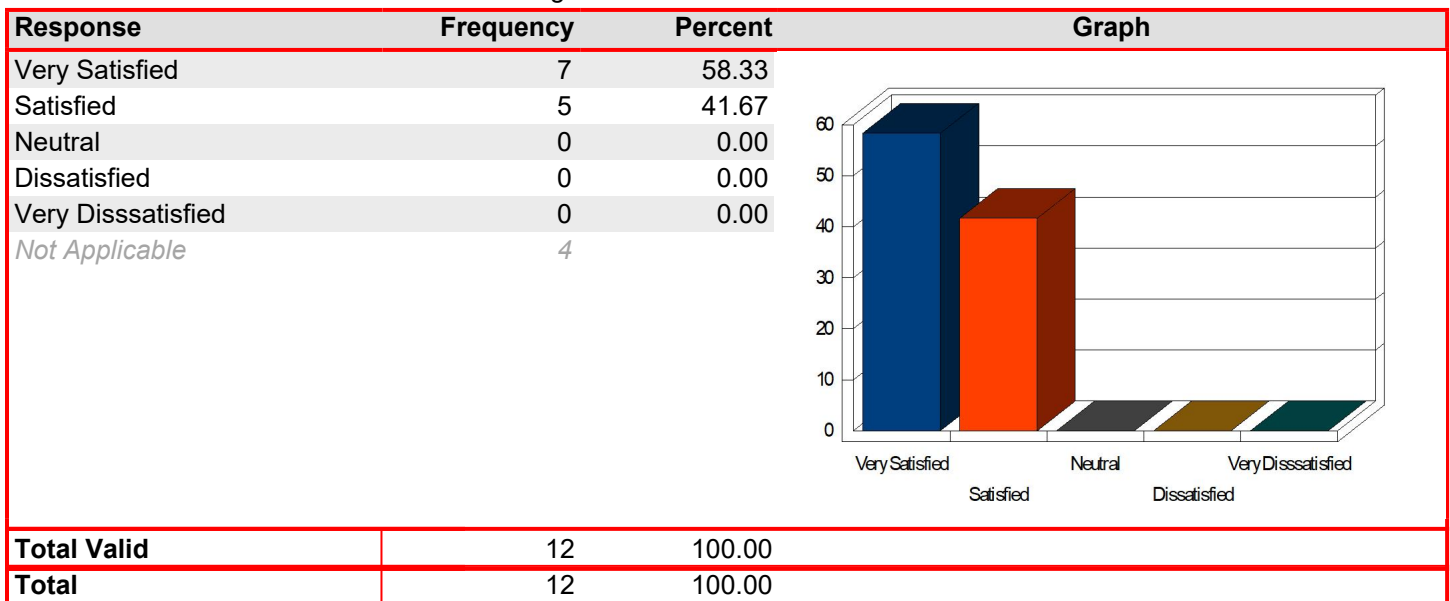
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.47



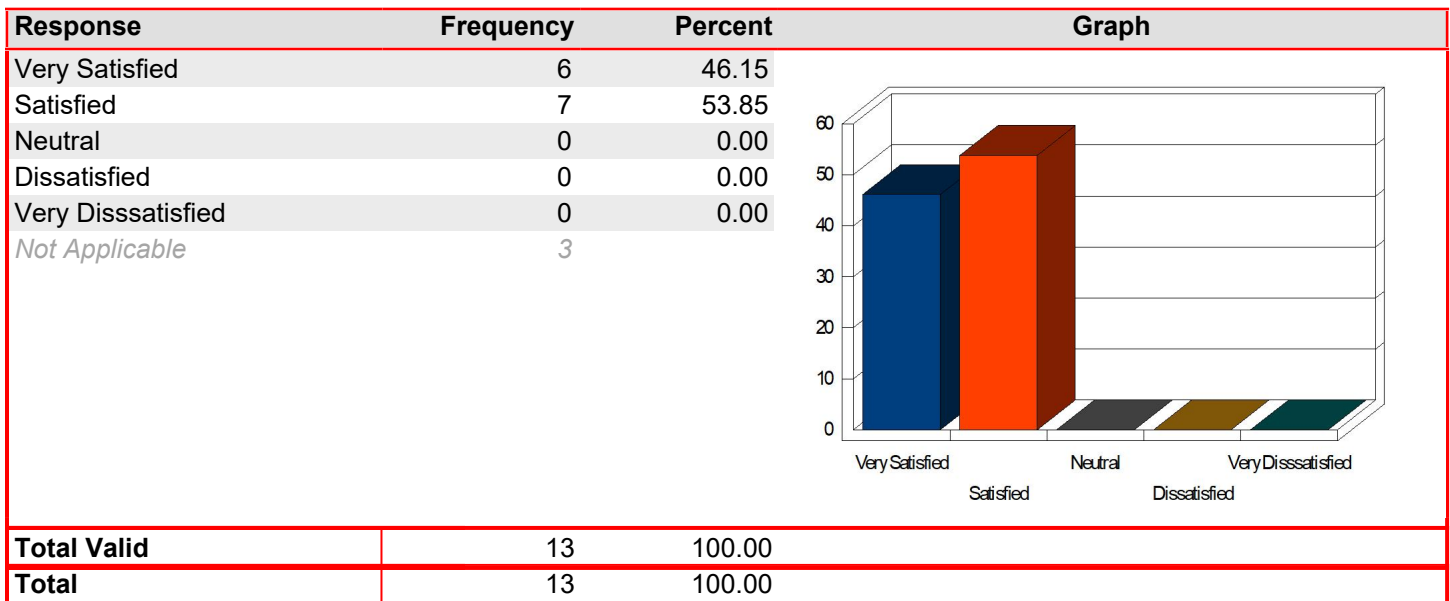
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.58



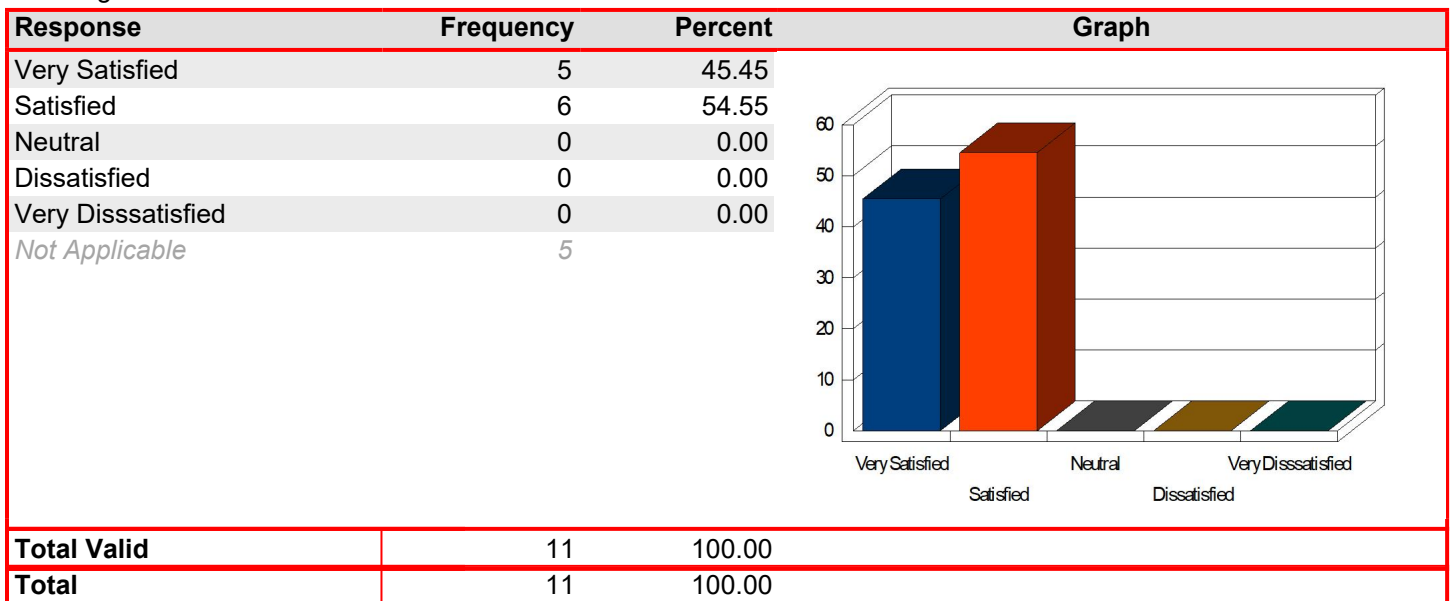
## Business Office/Cashier - Website information

Mean: 4.46



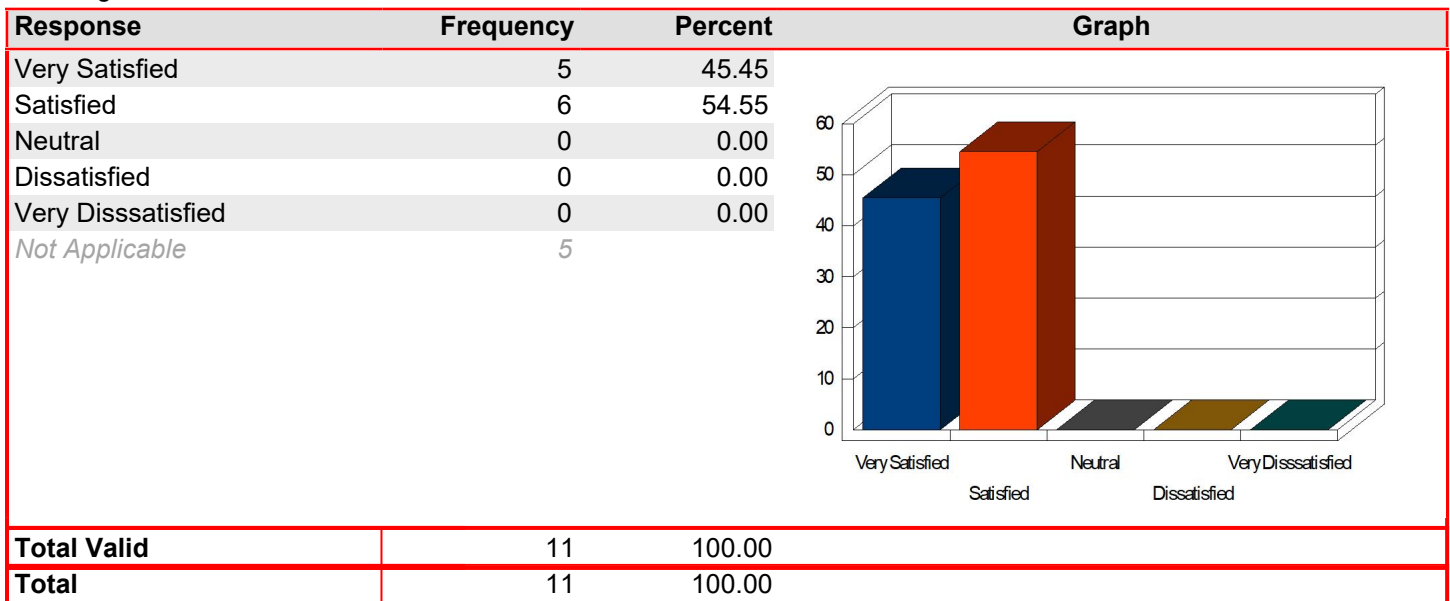
## Tutoring/CAPS - Assistance of staff

Mean: 4.45



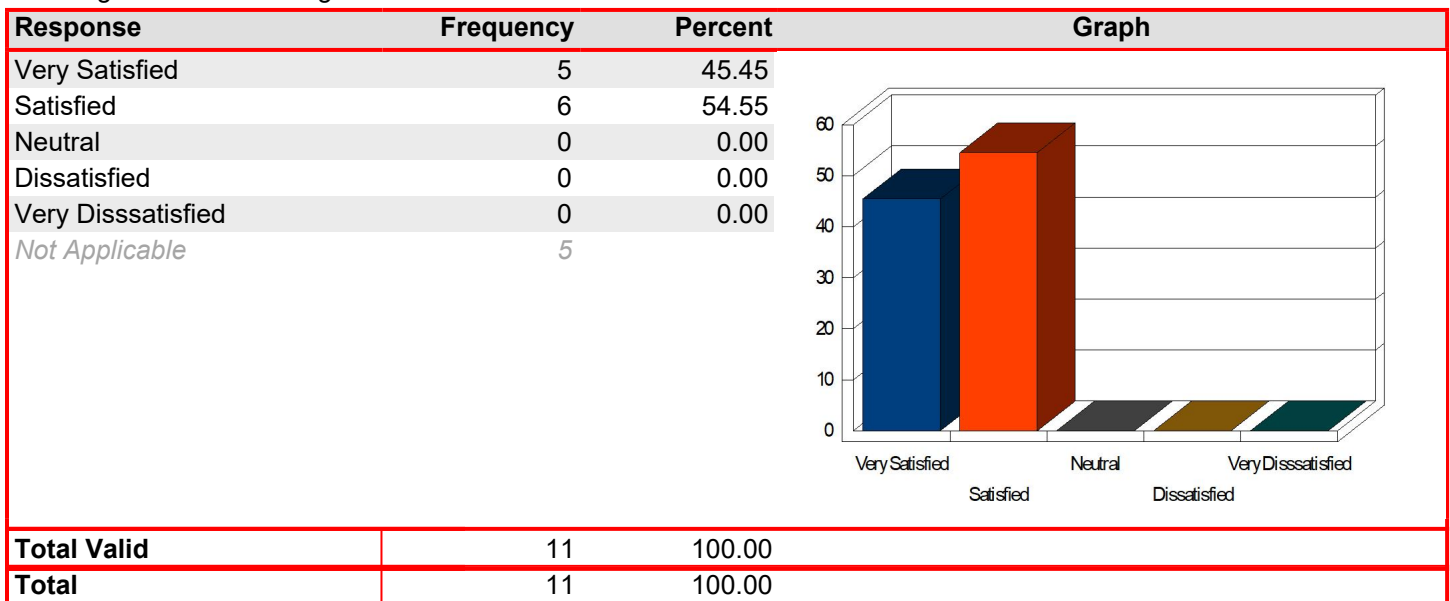
## Tutoring/CAPS - Friendliness of staff

Mean: 4.45



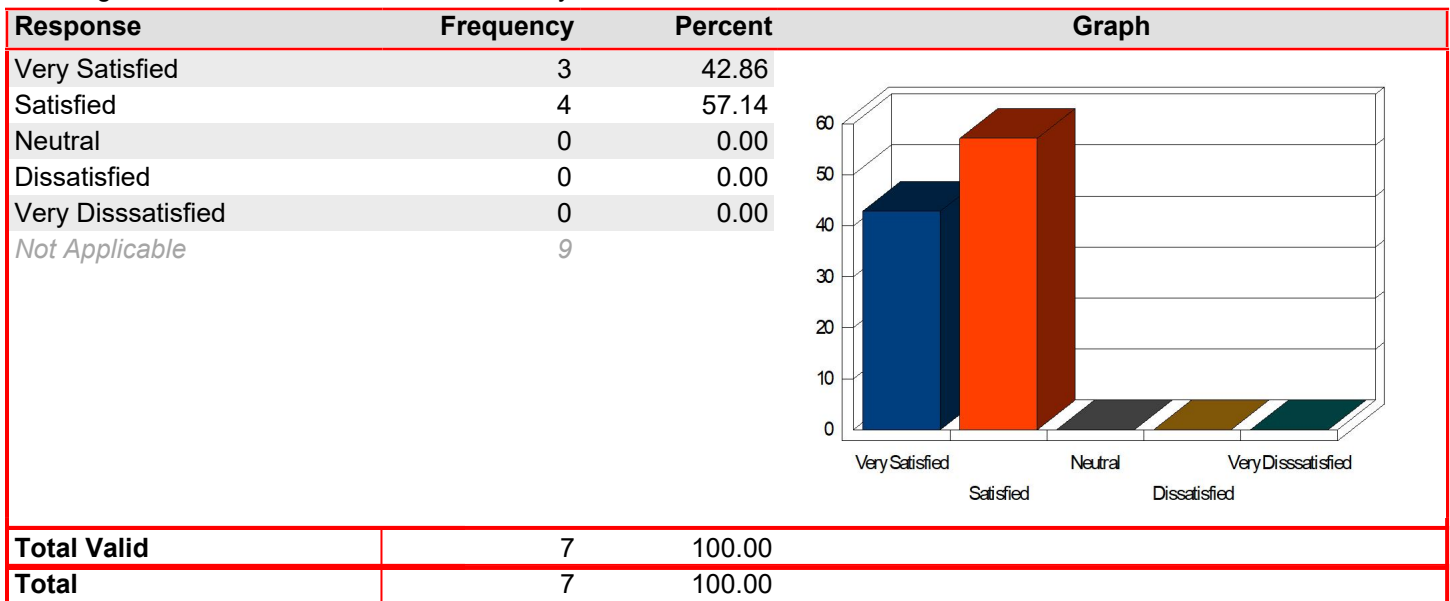
## Tutoring/CAPS - Knowledge of staff

Mean: 4.45



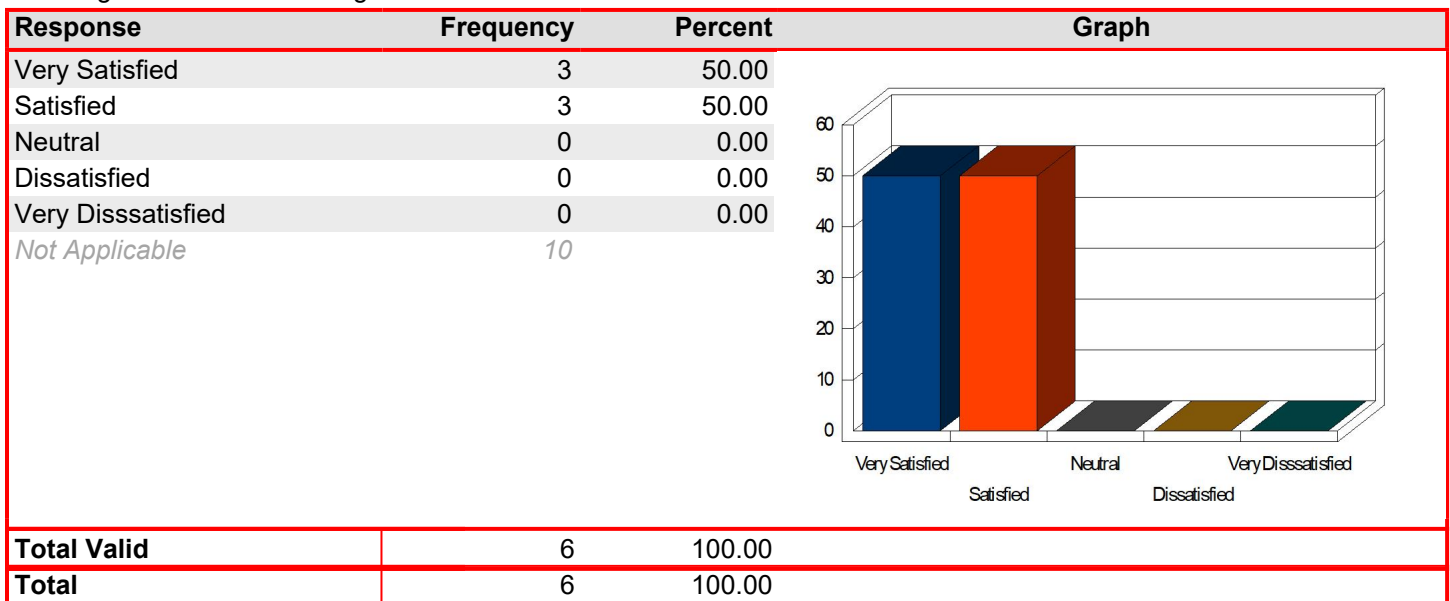
Tutoring/CAPS - Documented student disability services

Mean: 4.43



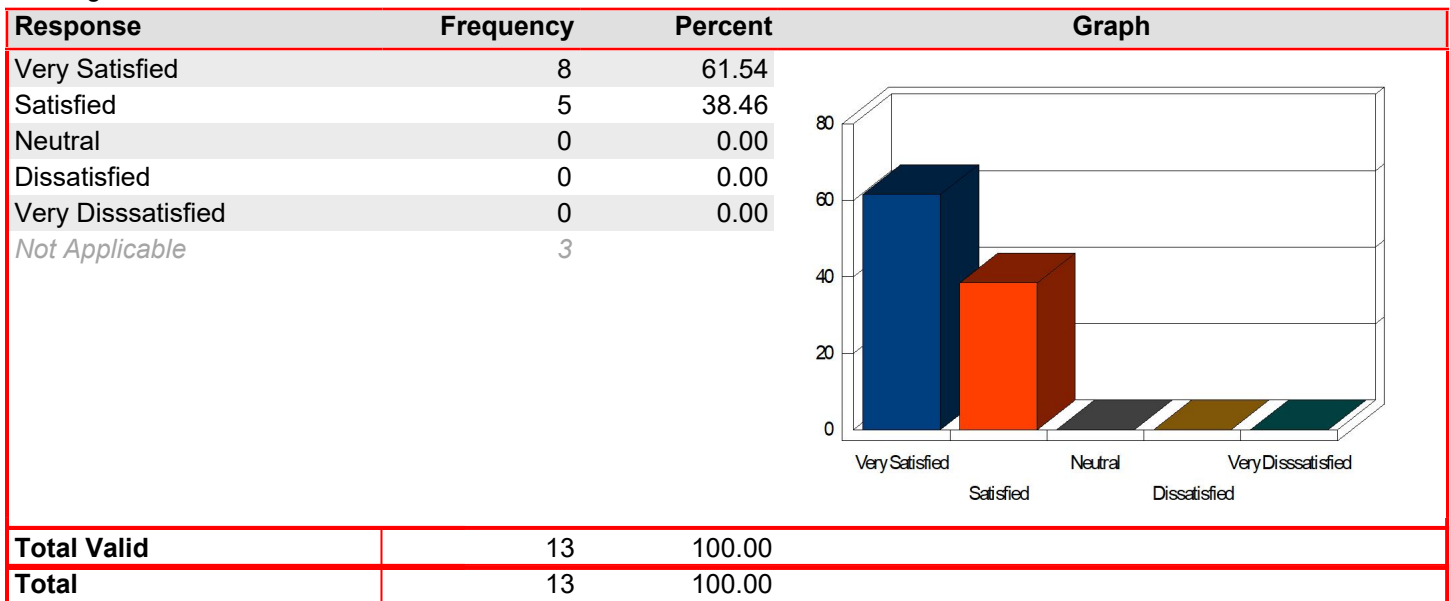
Tutoring/CAPS - Peer tutoring services

Mean: 4.50



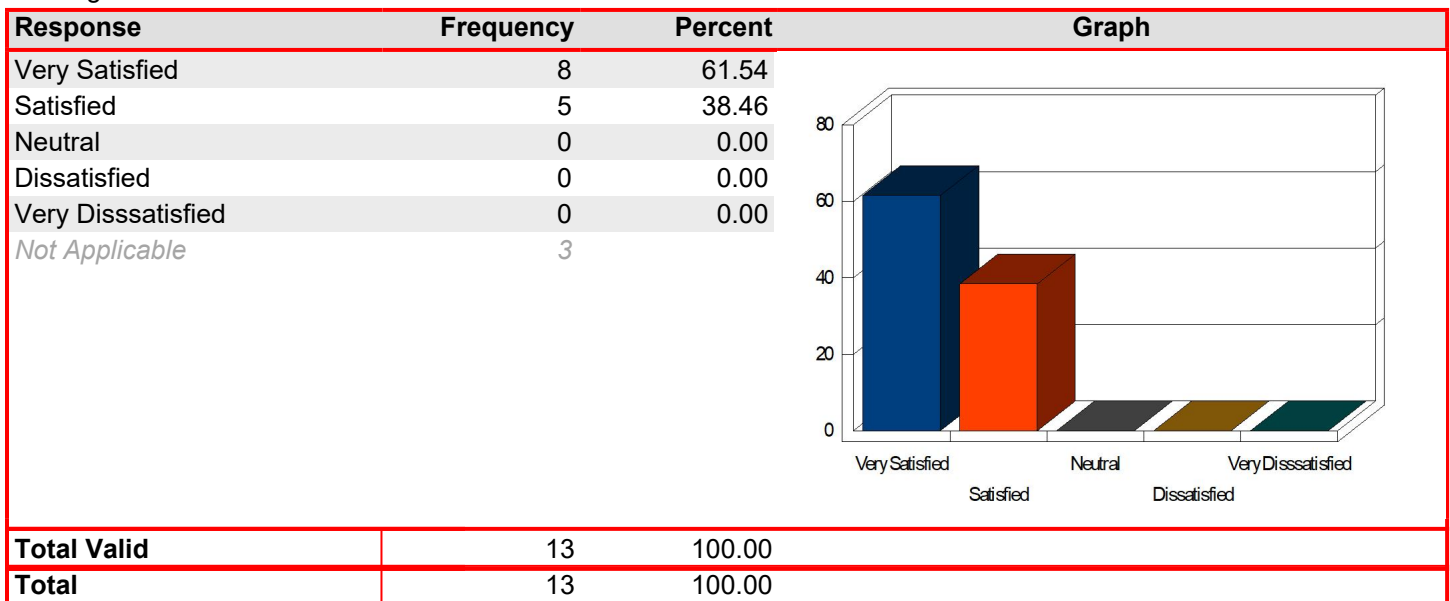
## Testing Services - Assistance of staff

Mean: 4.62



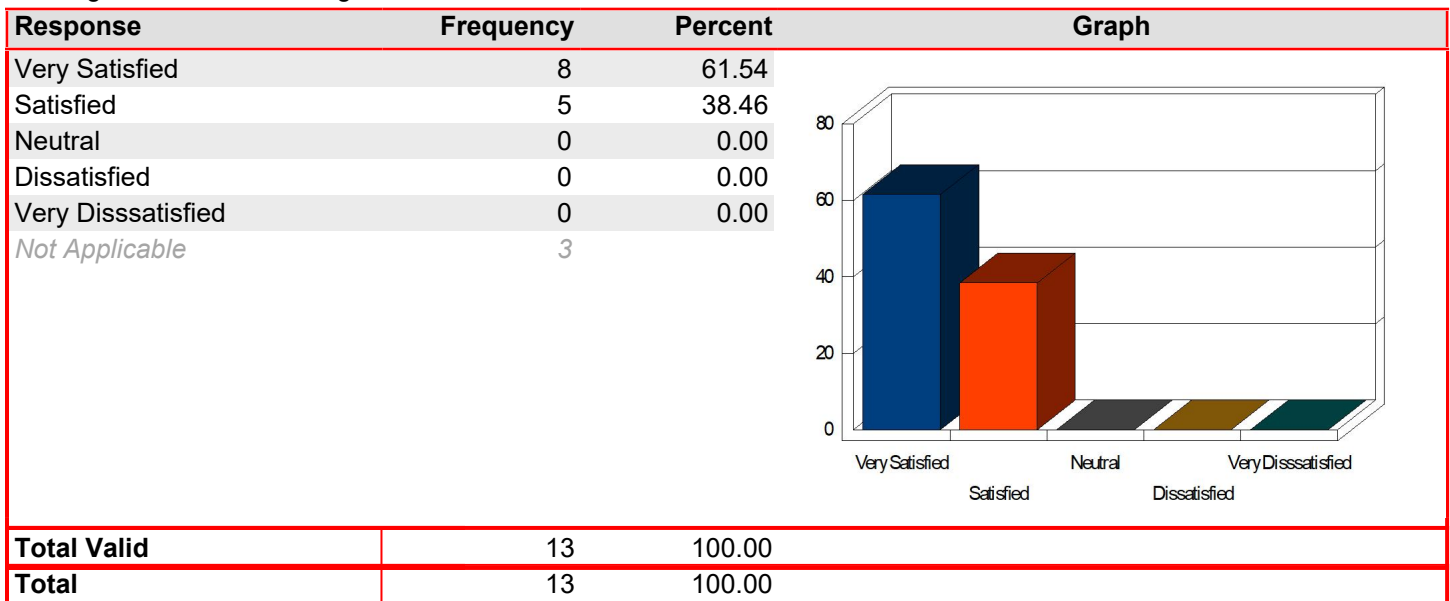
## Testing Services - Friendliness of staff

Mean: 4.62



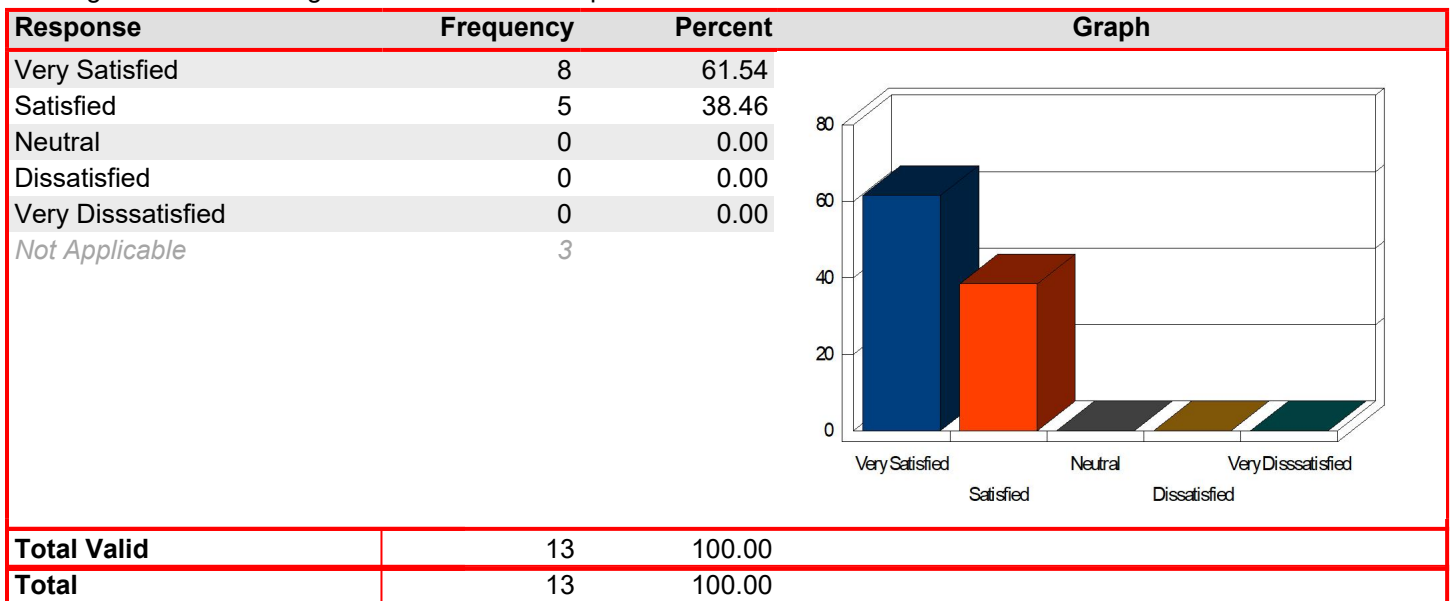
## Testing Services - Knowledge of staff

Mean: 4.62



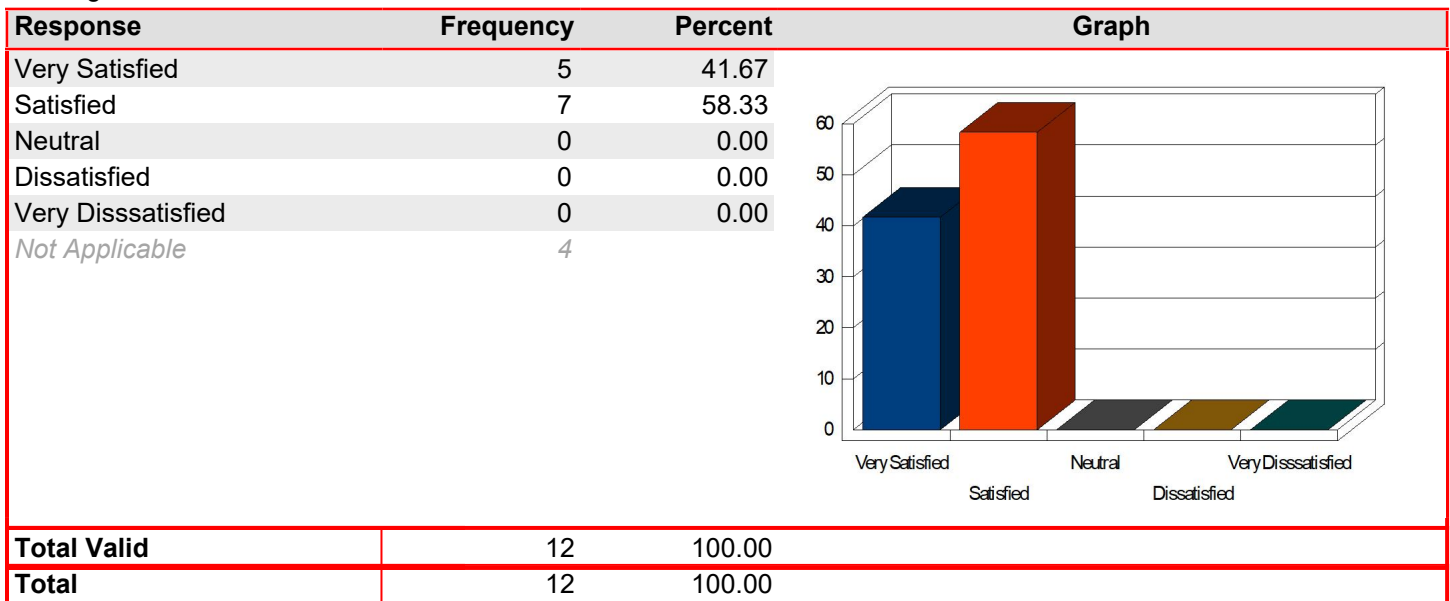
## Testing Services - Testing Center hours are adequate

Mean: 4.62



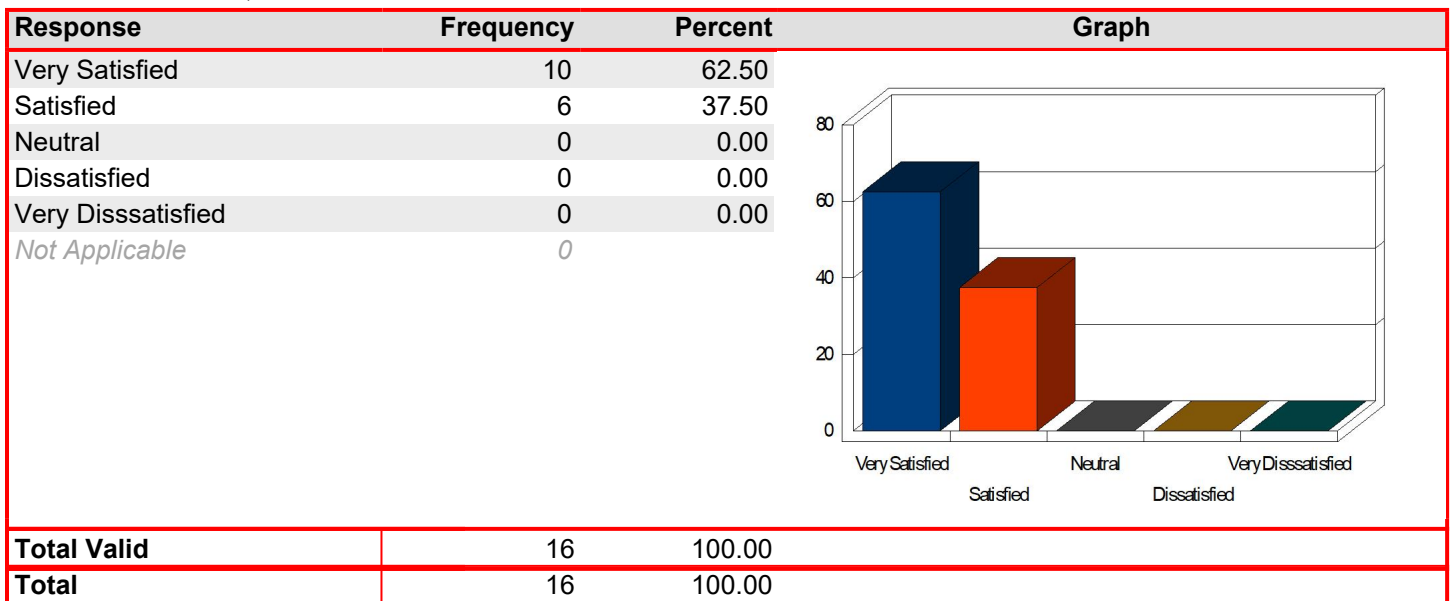
Testing Services - Website information

Mean: 4.42



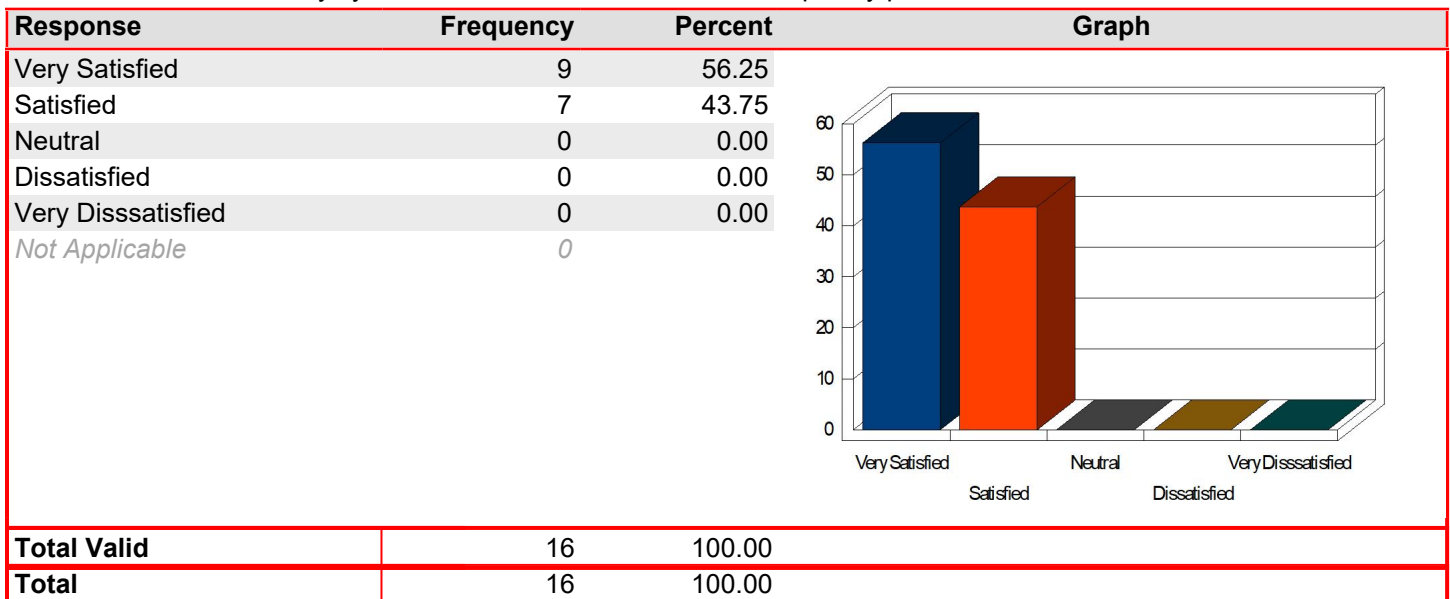
Instruction - Overall, teachers care about me

Mean: 4.63



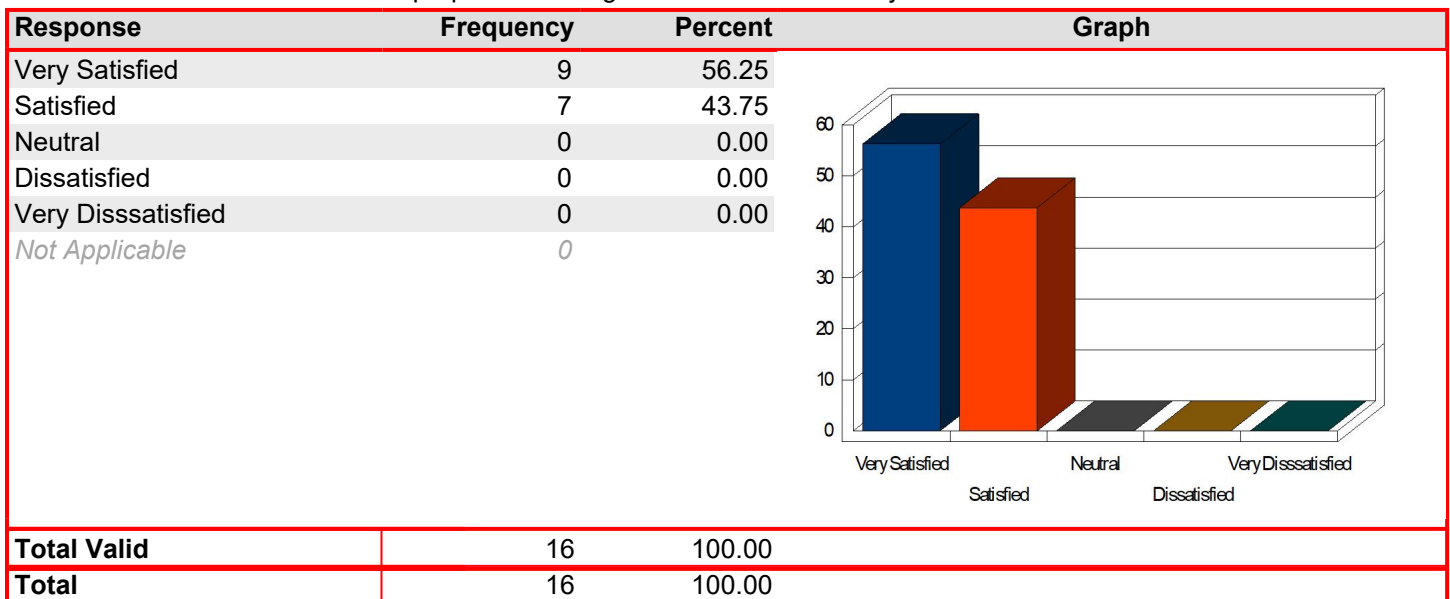
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.56



Instruction - Instructors were well-prepared and organized on first class day

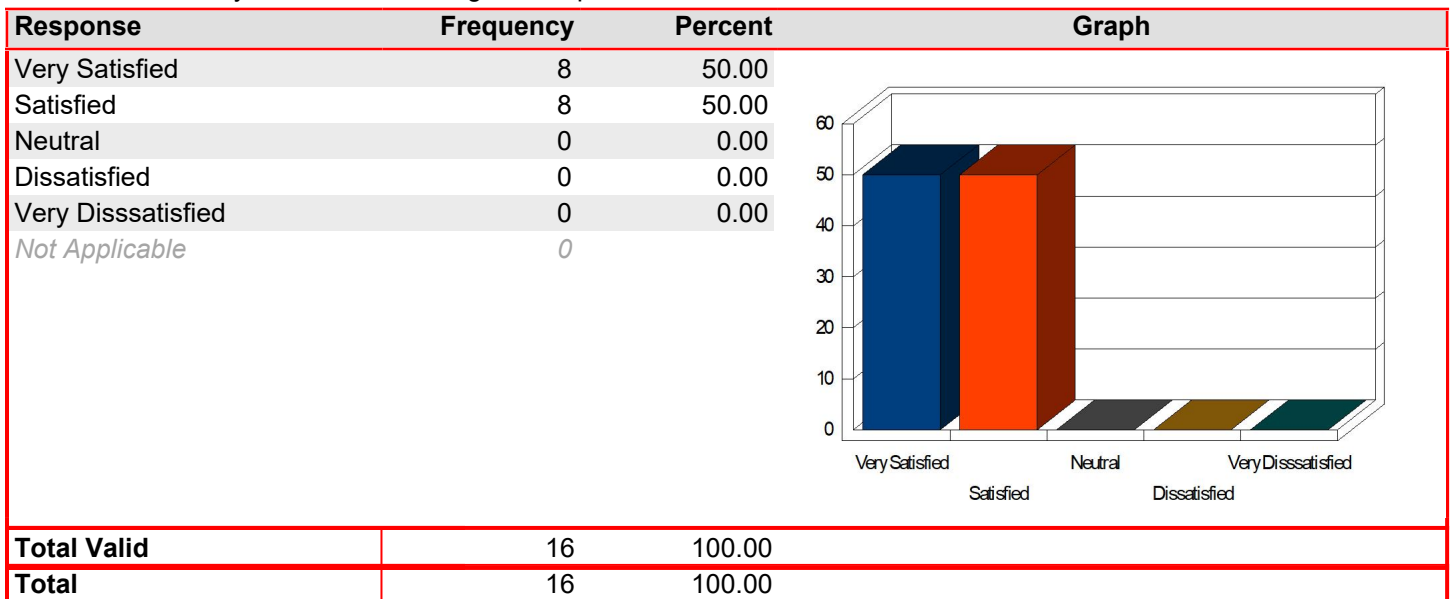
Mean: 4.56





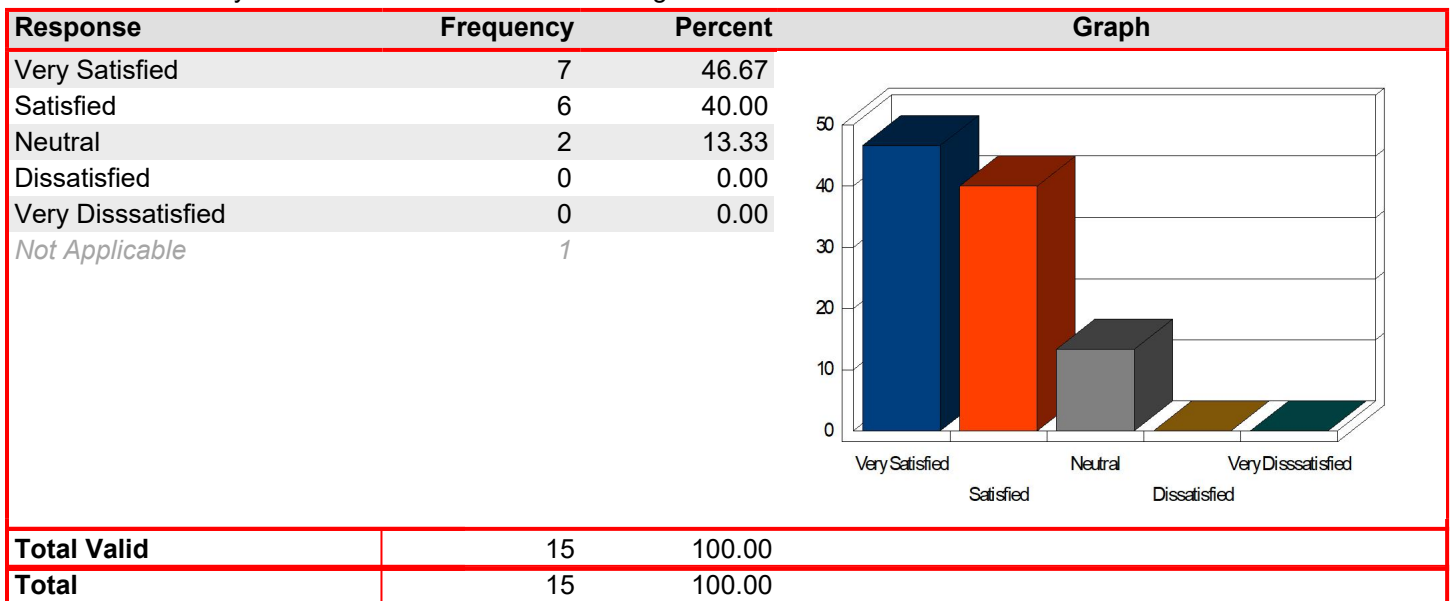
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.50



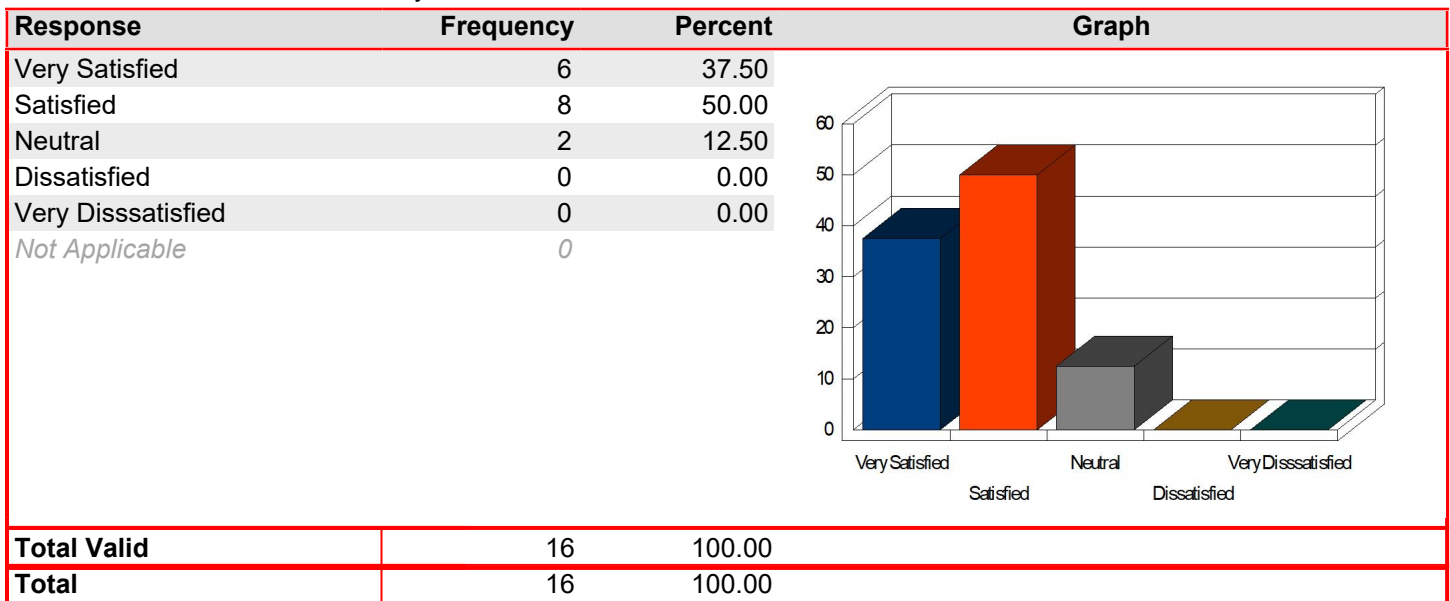
Instruction - Faculty are available after class and during office hours

Mean: 4.33



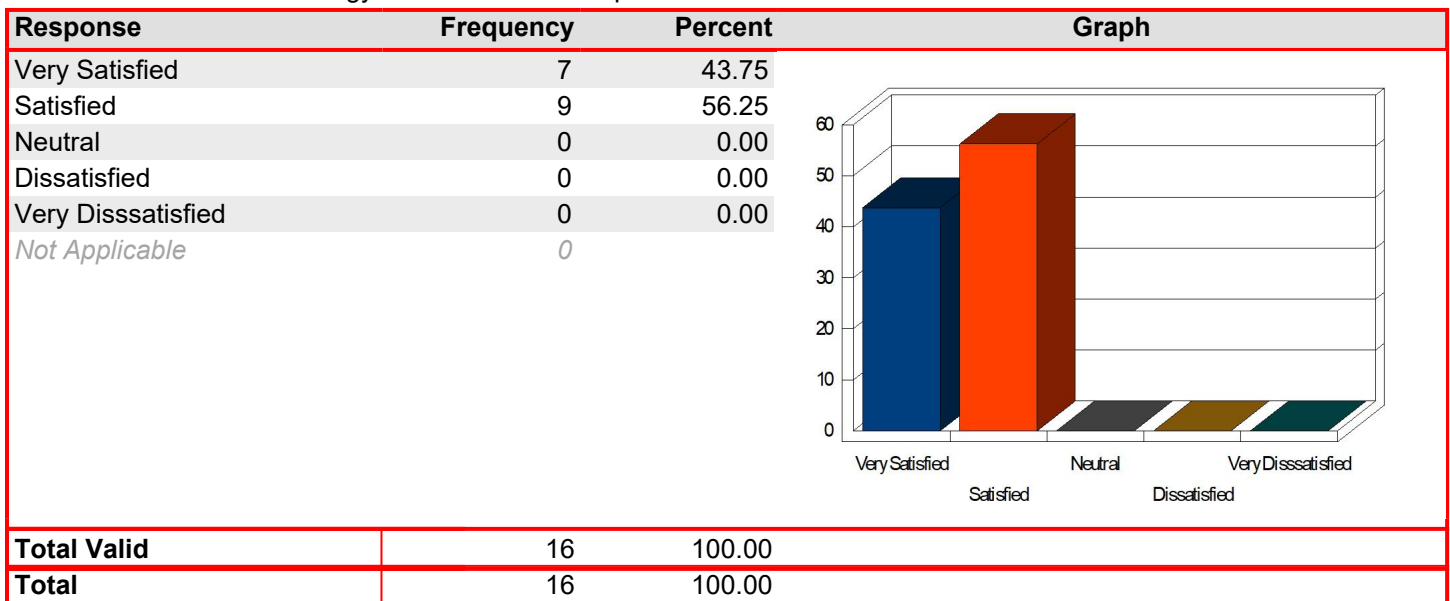
Overall - Student services routinely assisted me

Mean: 4.25



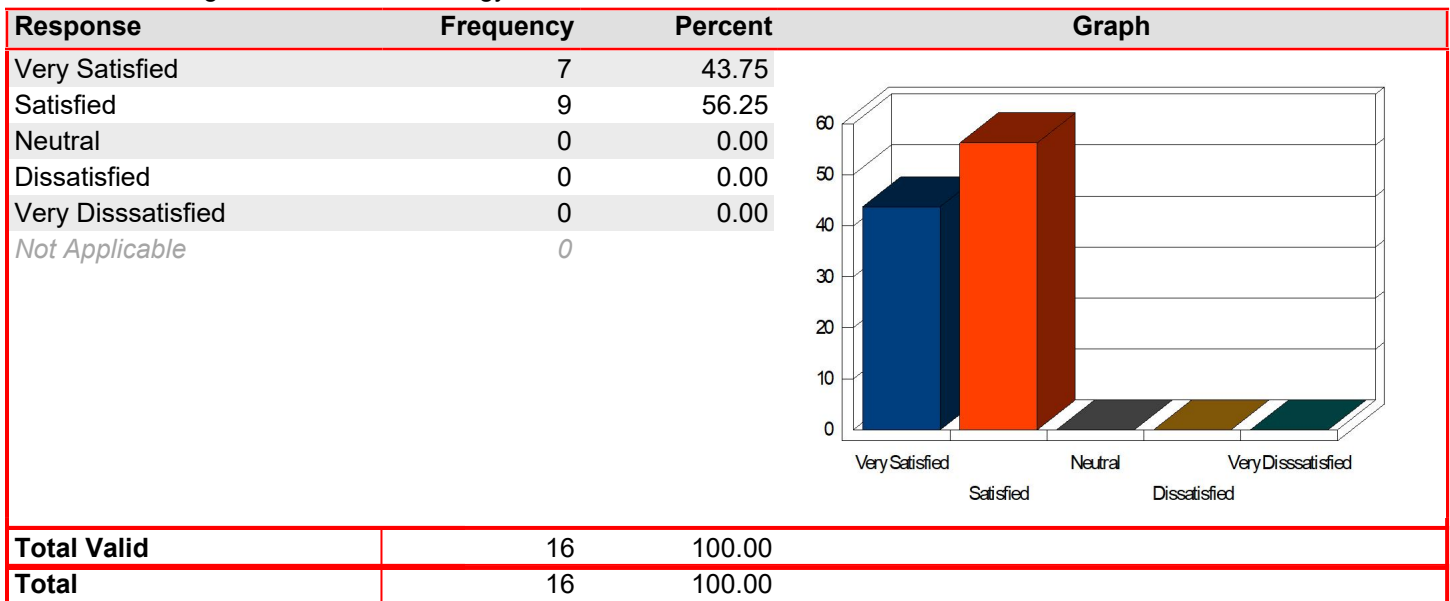
Overall - Access to technology resources was adequate

Mean: 4.44



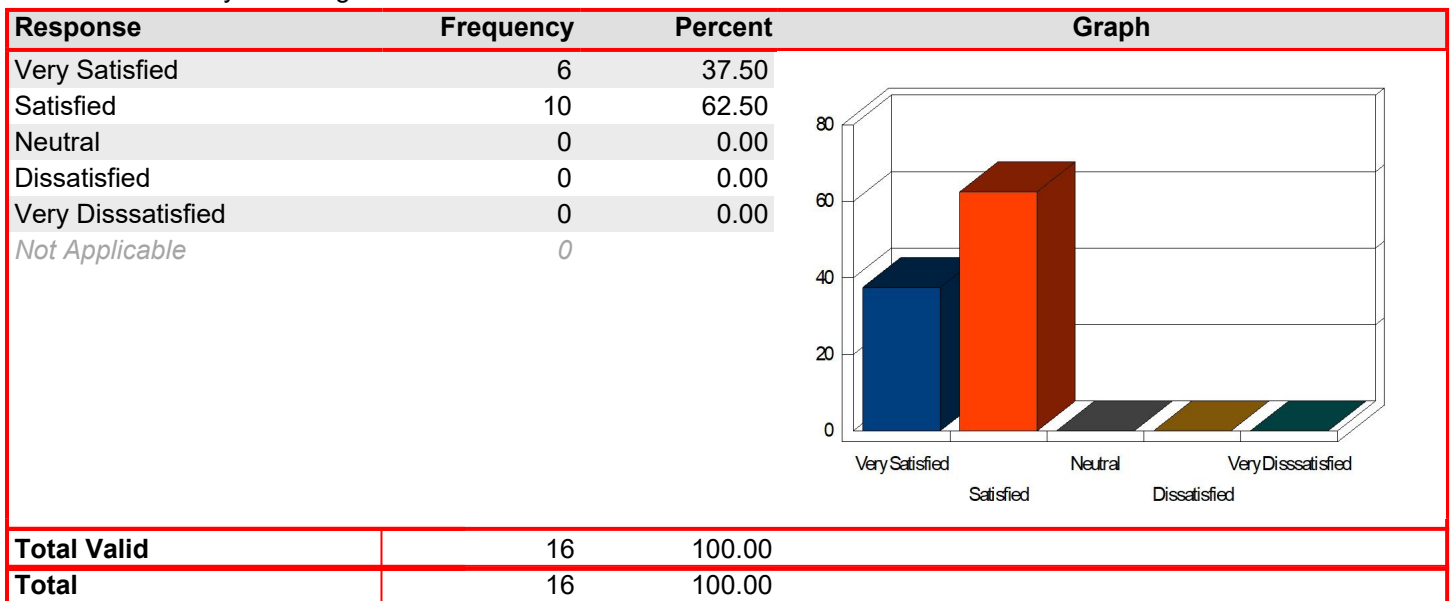
Overall - Training in the use of technology was available

Mean: 4.44



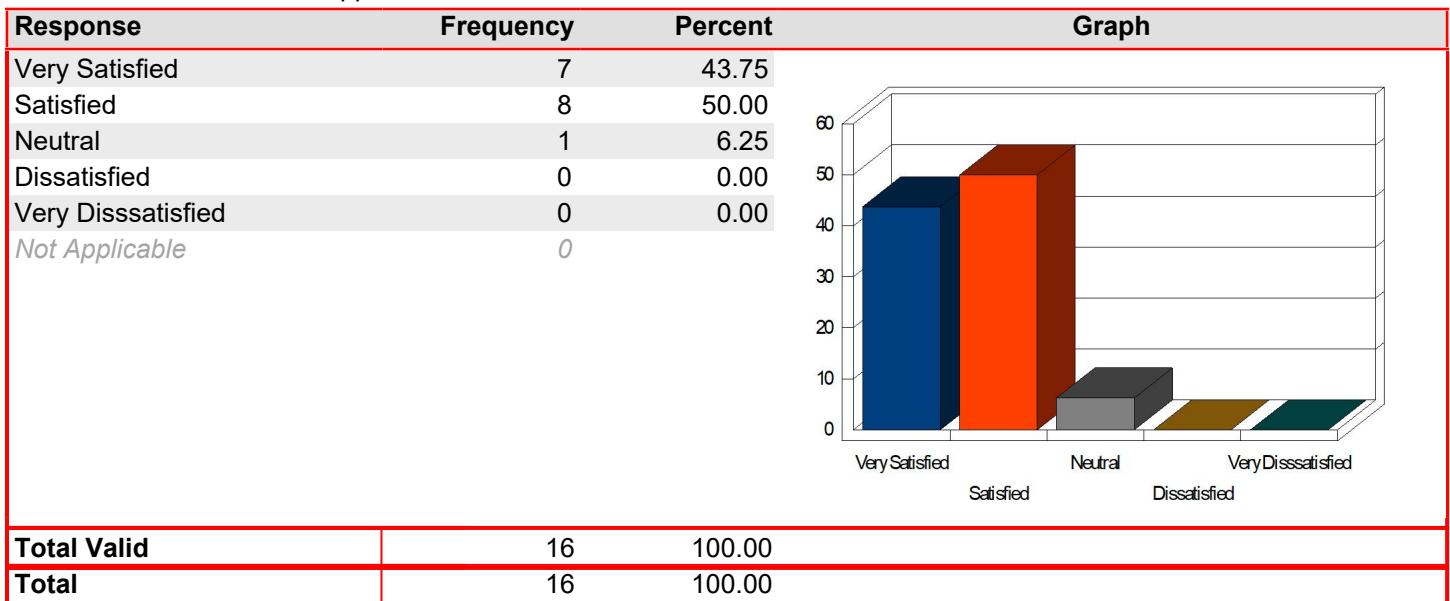
Overall - Efficiency receiving services

Mean: 4.38



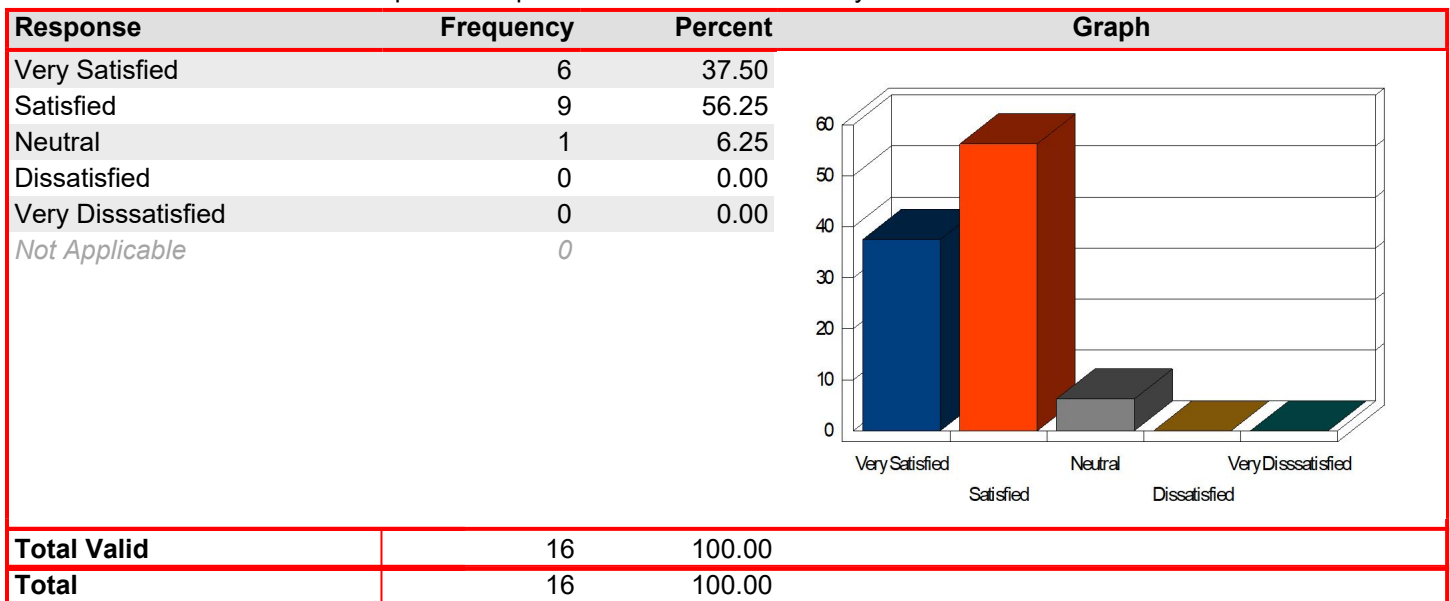
Overall - Administration is approachable

Mean: 4.38



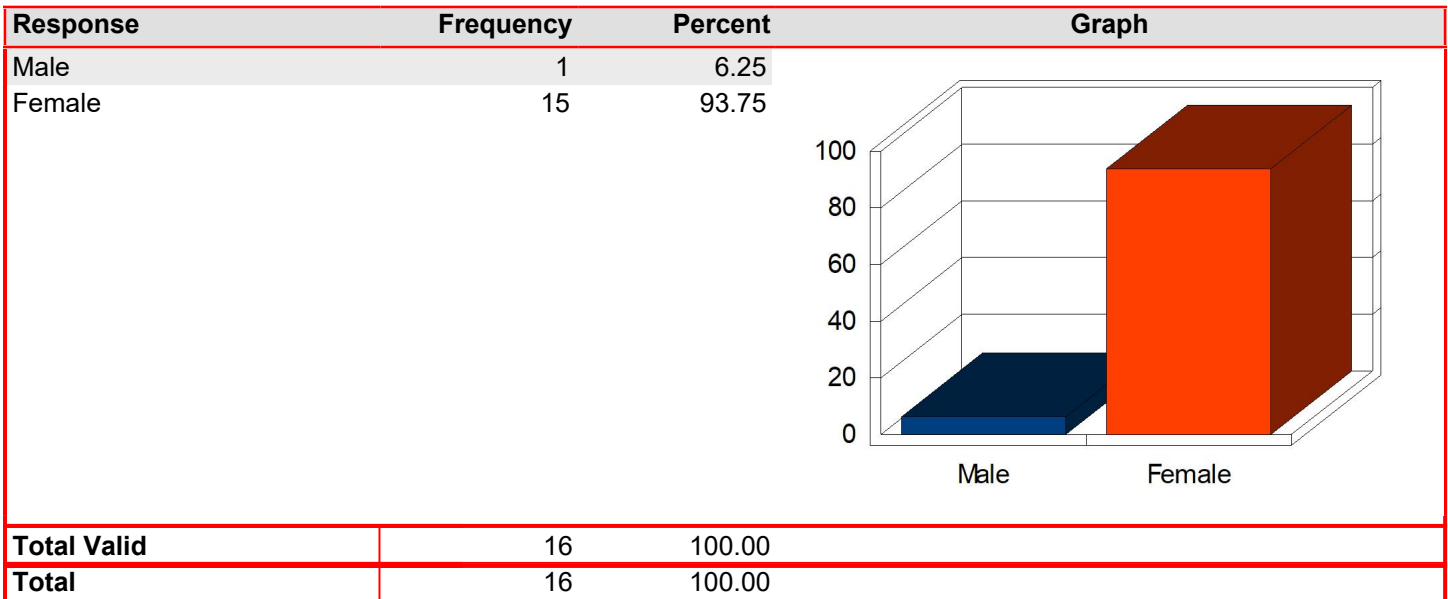
Overall - I feel like TVCC will help me with problems and cares about my issues

Mean: 4.31



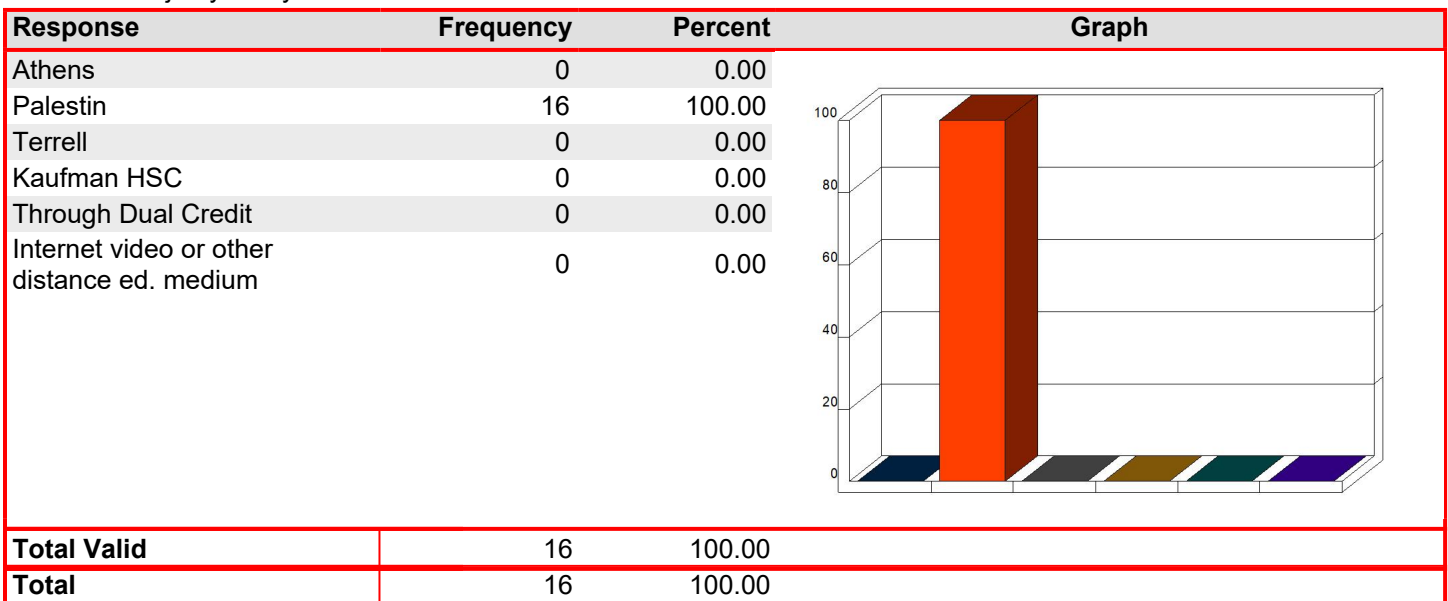
My gender is:

Mean: 1.94



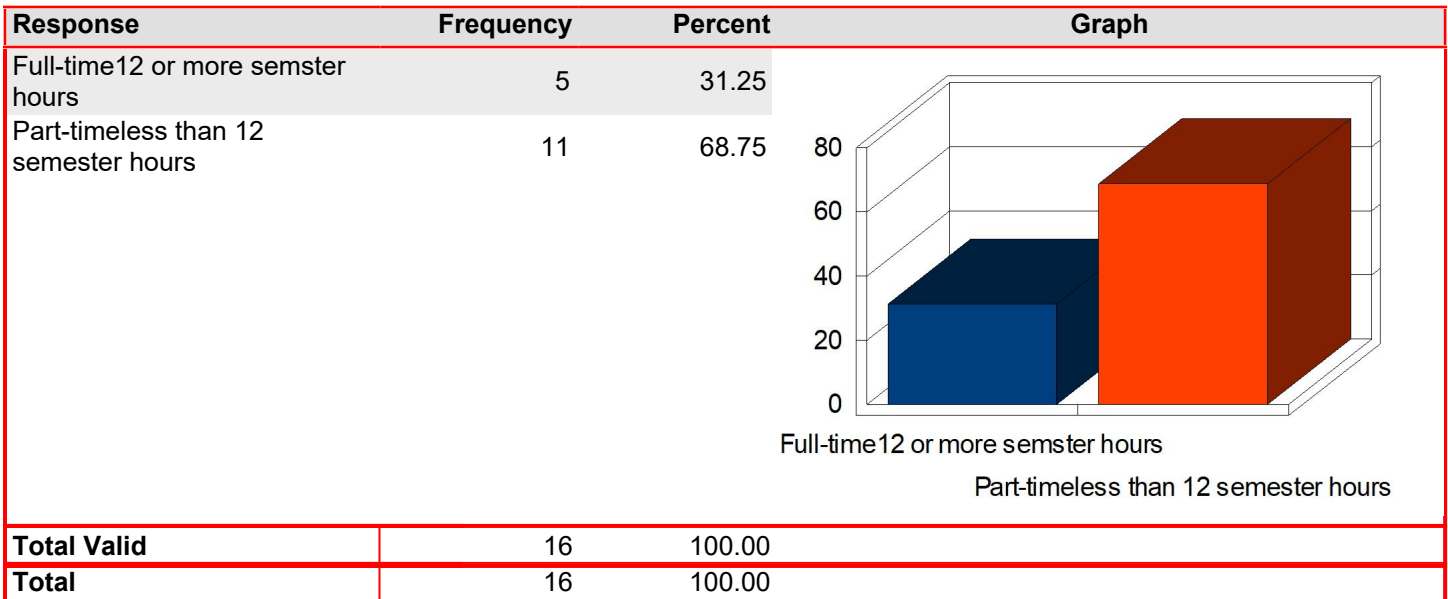
I take the majority of my classes:

Mean: 2.00



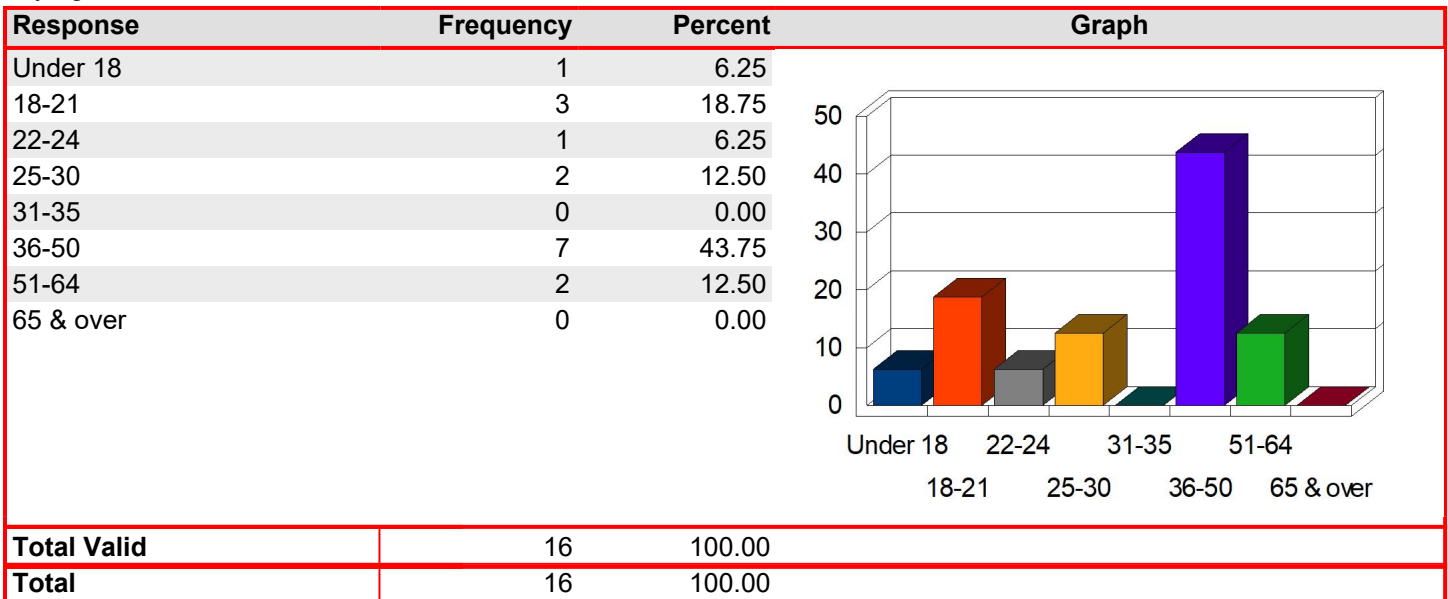
I am enrolled:

Mean: 1.69



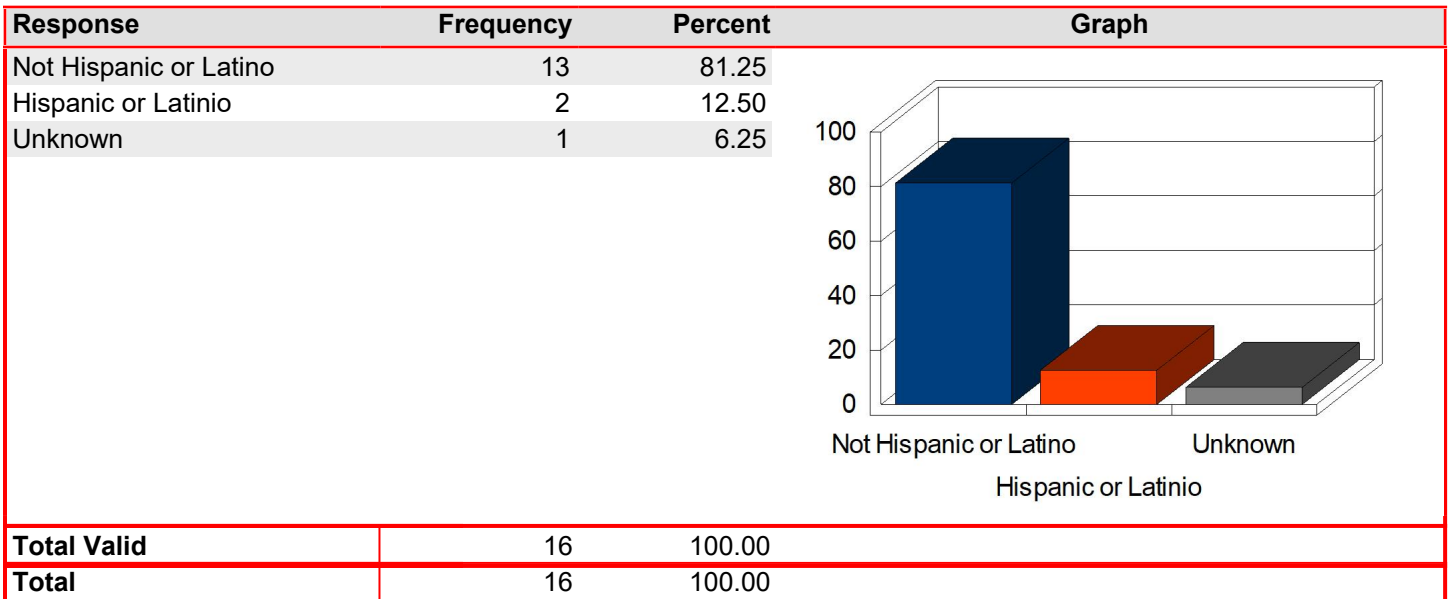
My age is:

Mean: 4.63



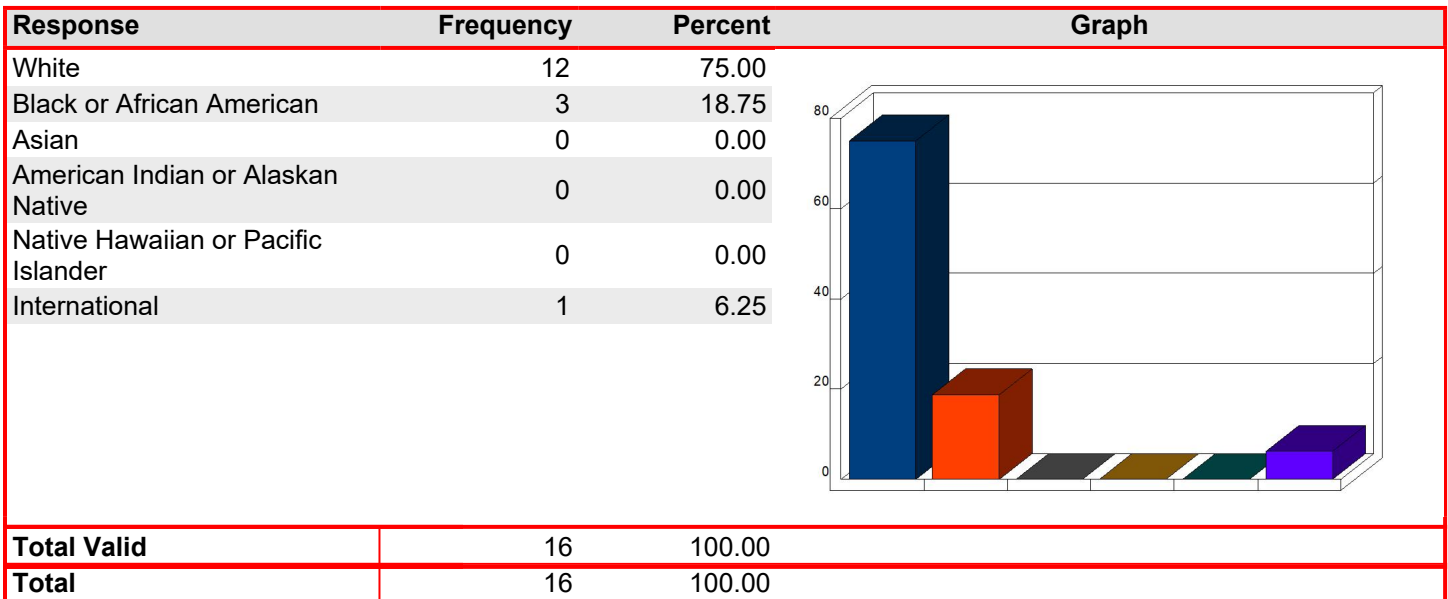
Ethnic Origin:

Mean: 1.25



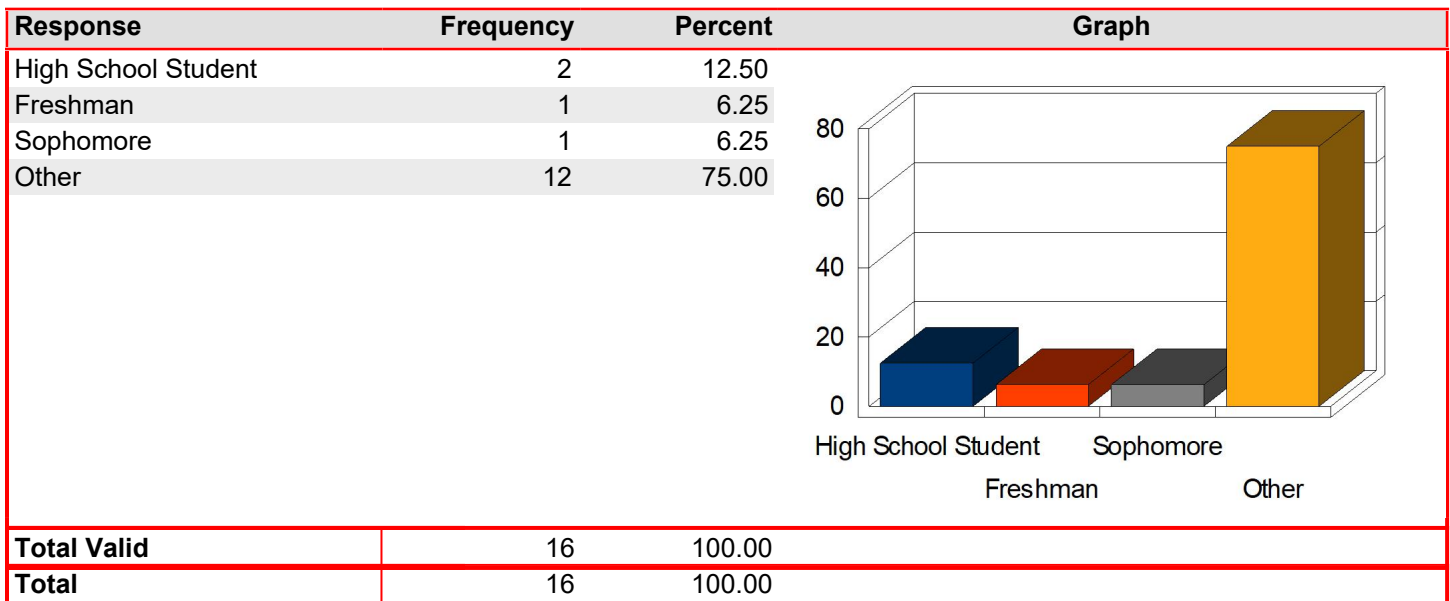
Race:

Mean: 1.50



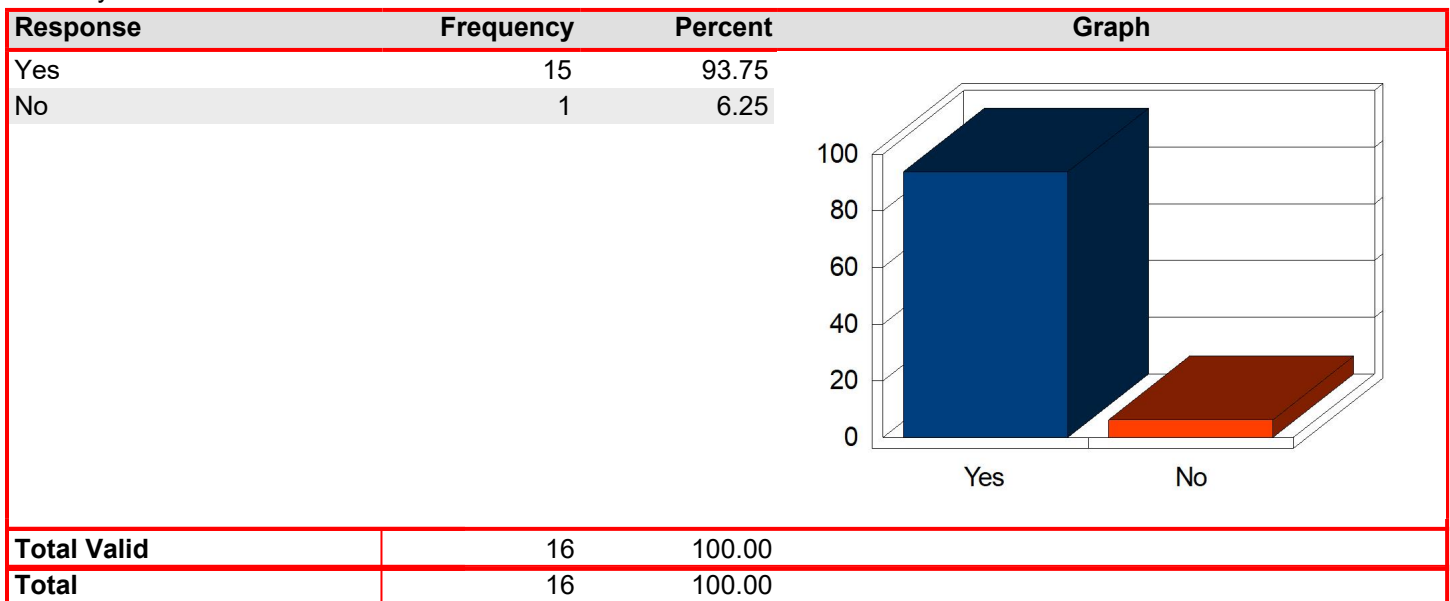
Student Classification:

Mean: 3.44



Would you recommend TVCC to a Friend?

Mean: 1.06





# Trinity Valley Community College

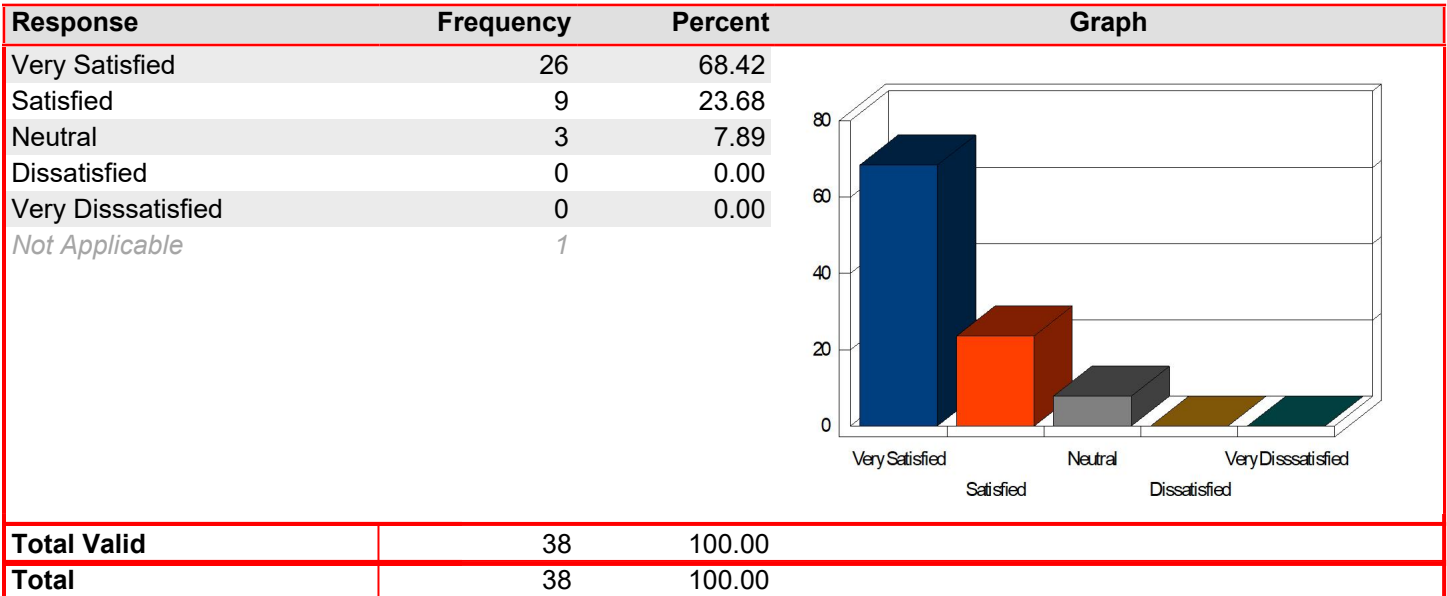
## Student Satisfaction Survey

Spring 2019

Terrell

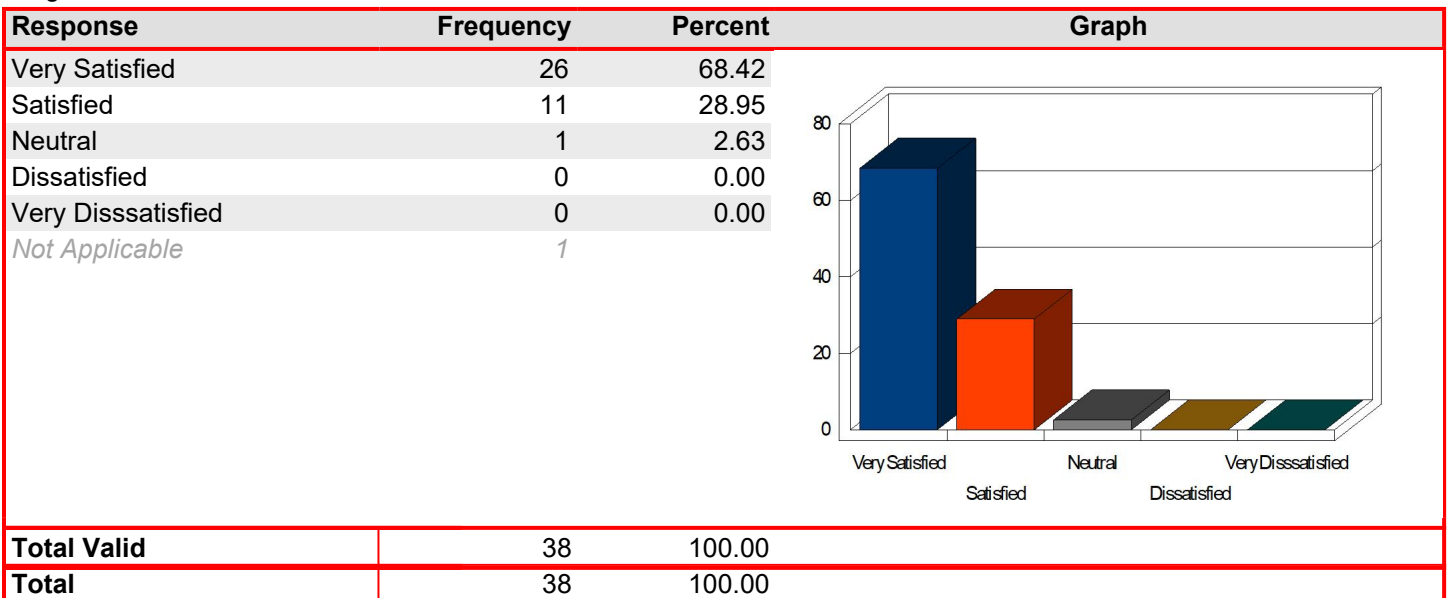
### Registration & Admissions - Assistance of staff

Mean: 4.61



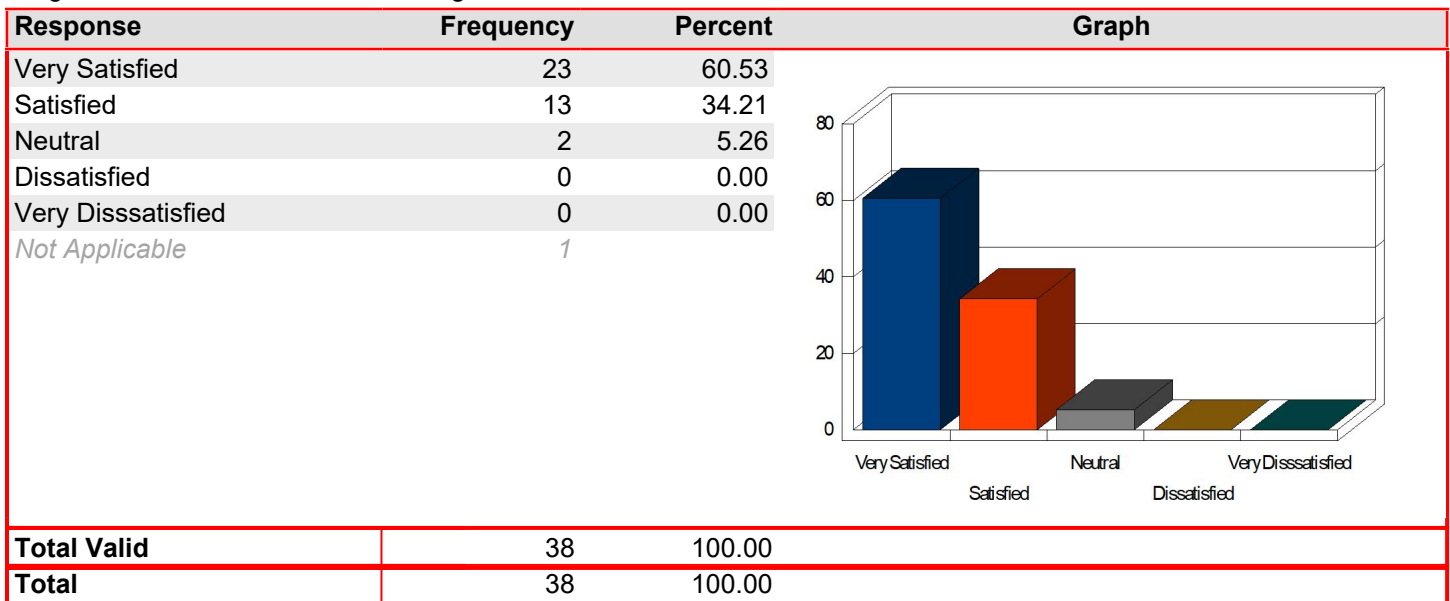
### Registration & Admissions - Friendliness of staff

Mean: 4.66



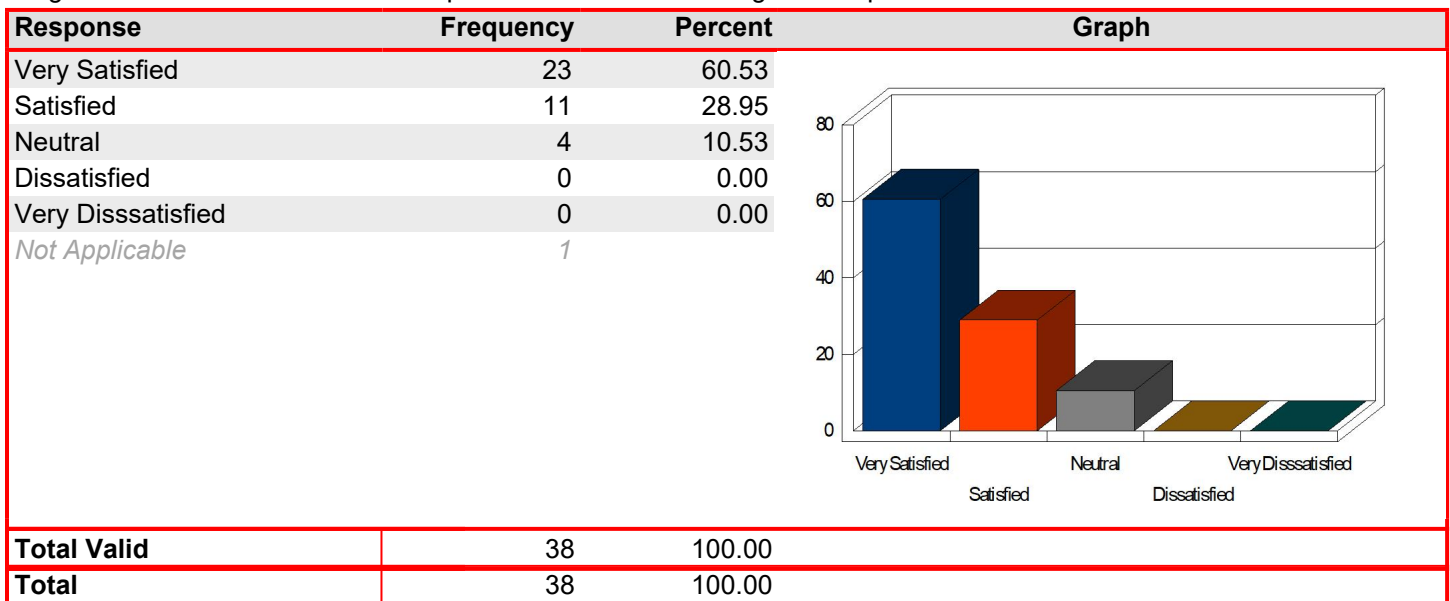
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.55



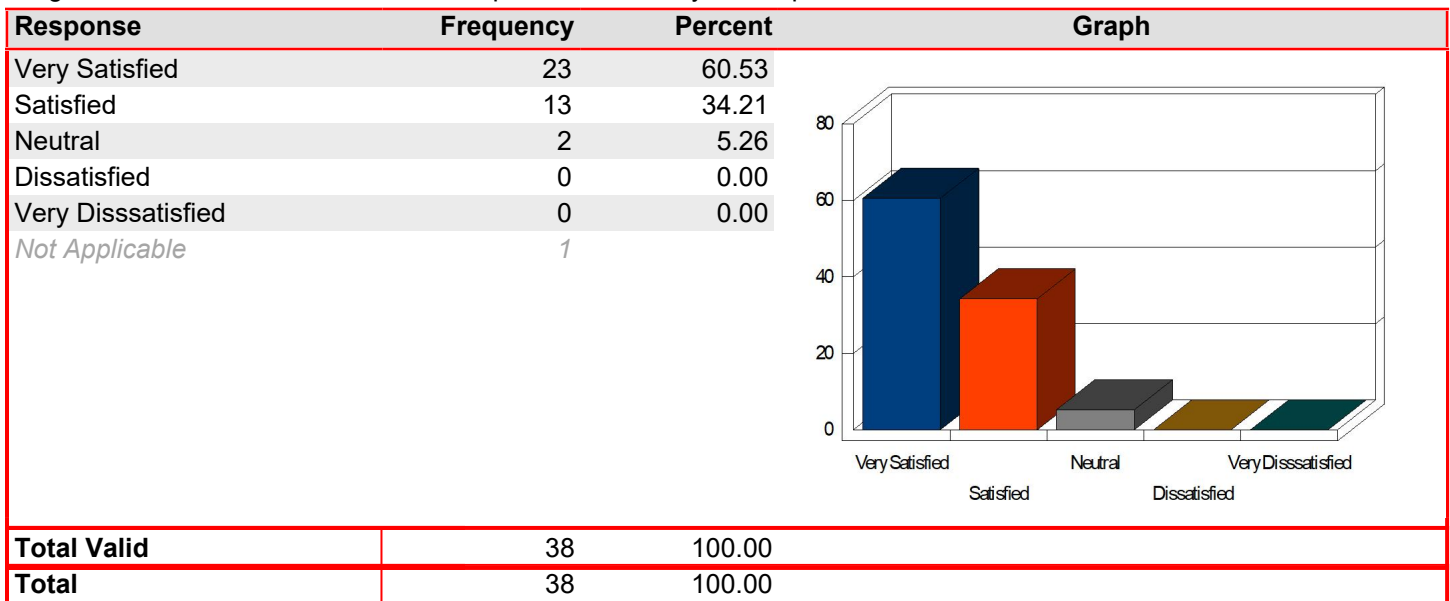
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.50



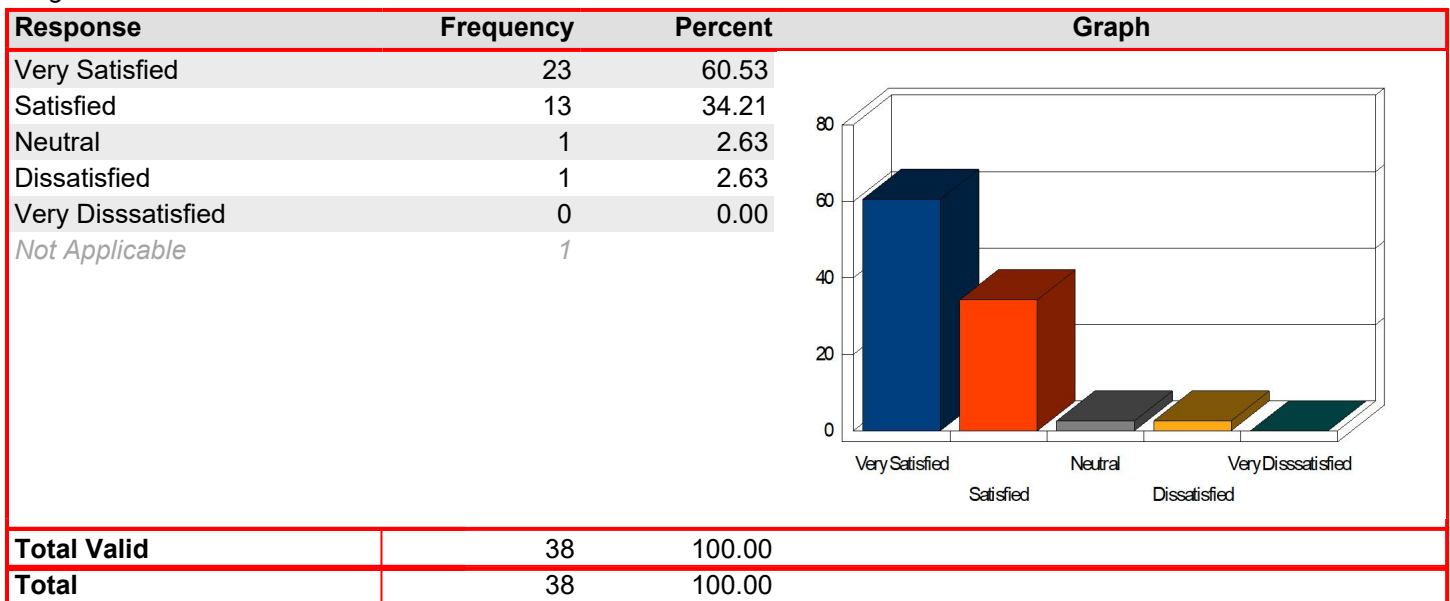
Registration & Admissions - Admissions process was easy to complete

Mean: 4.55



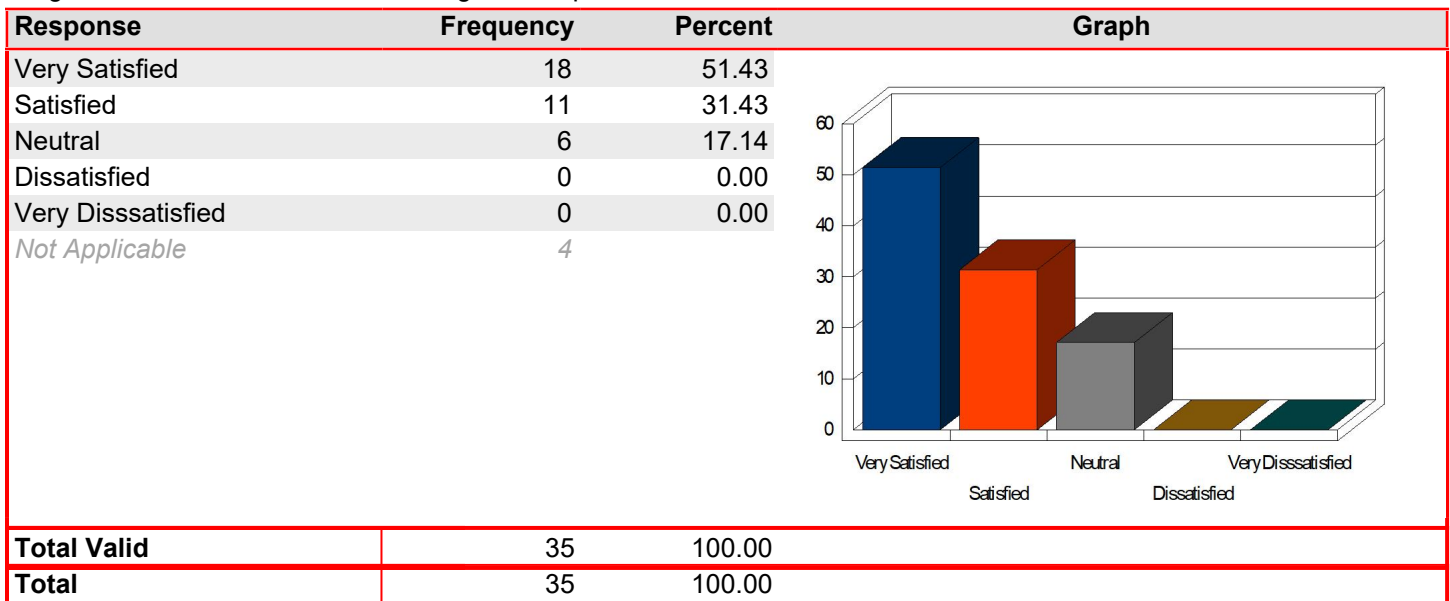
Registration & Admissions - Information I received was understandable

Mean: 4.53



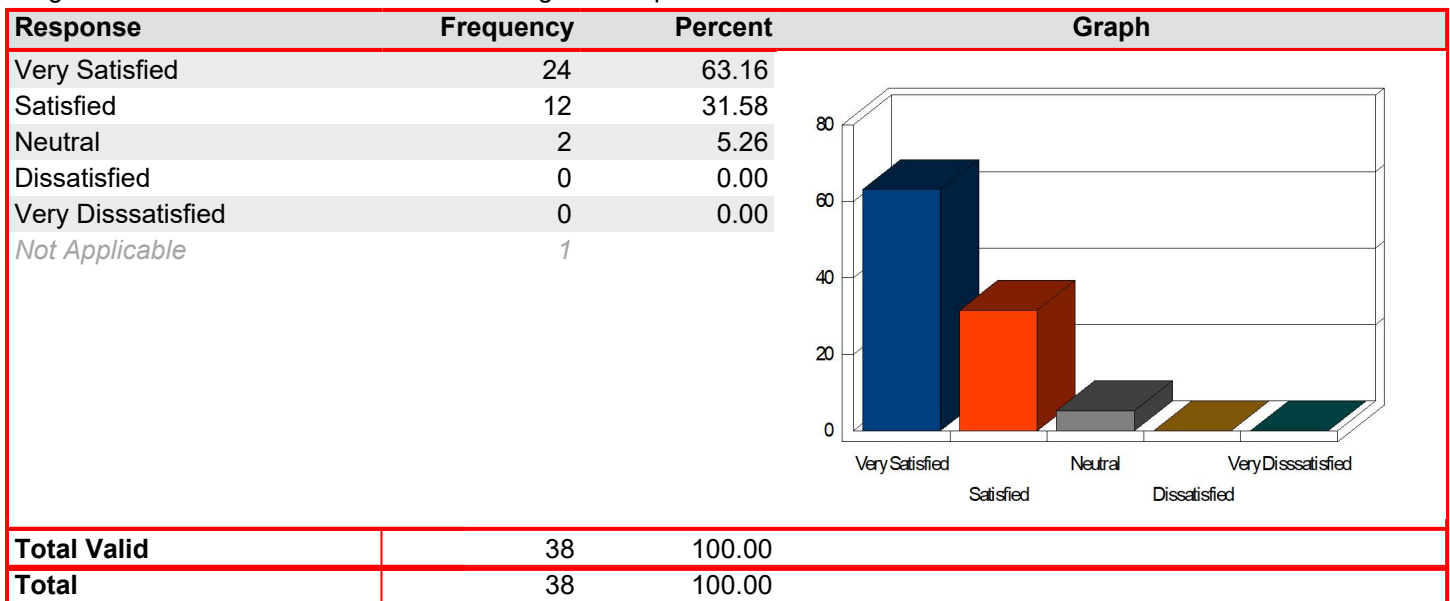
## Registration &amp; Admissions - Online registration process

Mean: 4.34



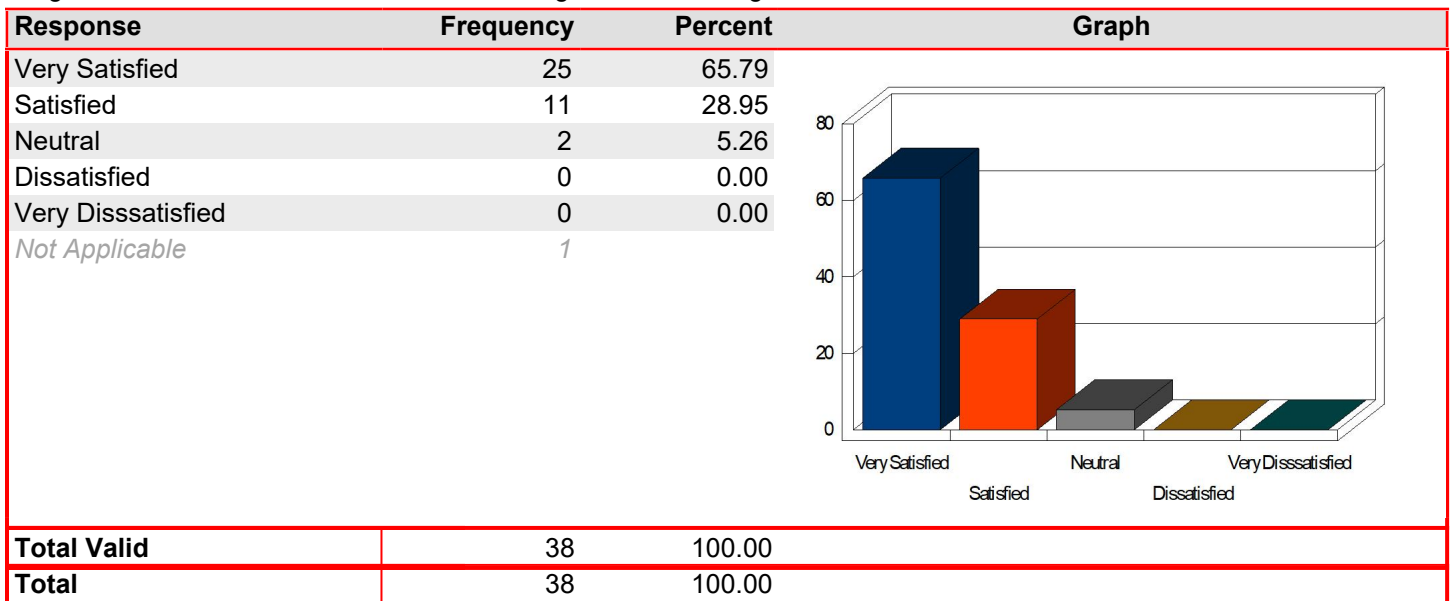
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.58



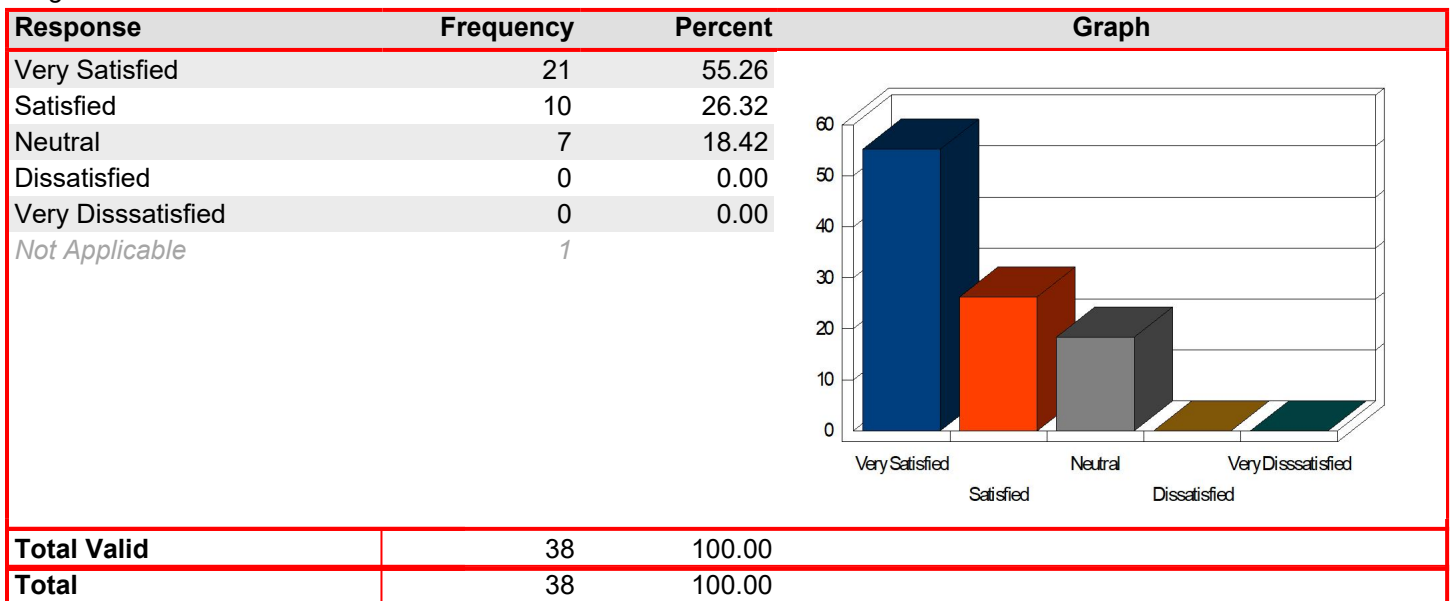
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.61



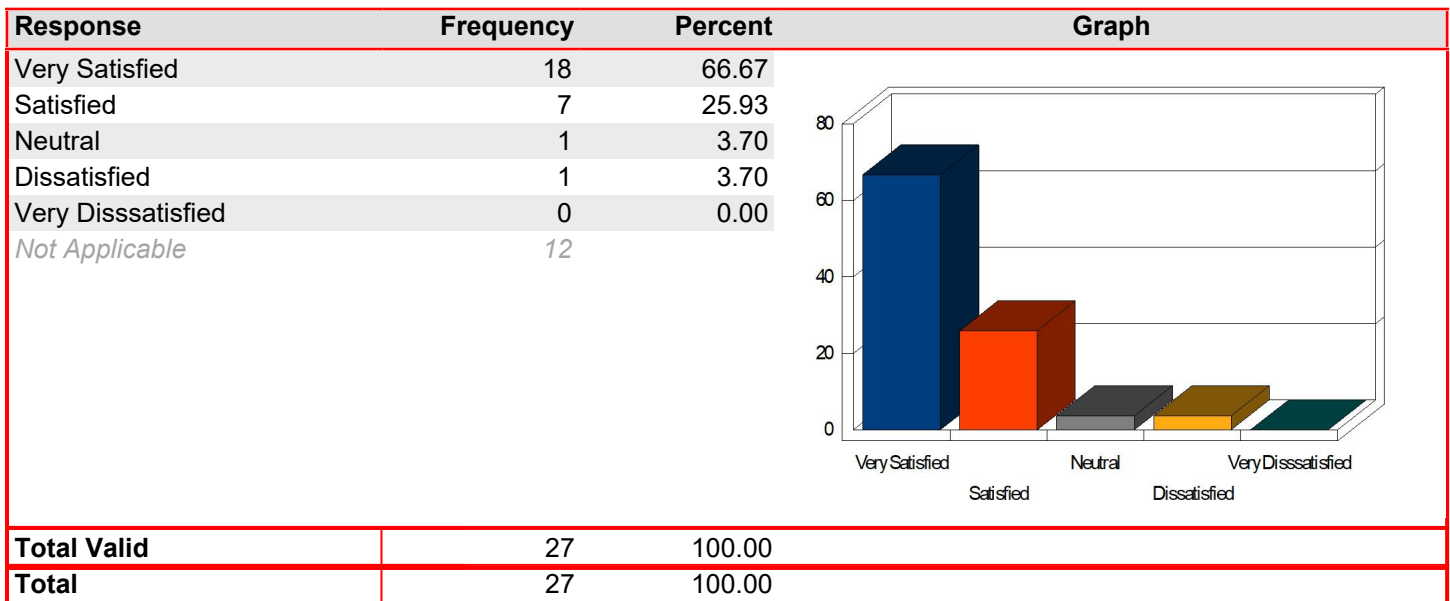
## Registration &amp; Admissions - Website information

Mean: 4.37



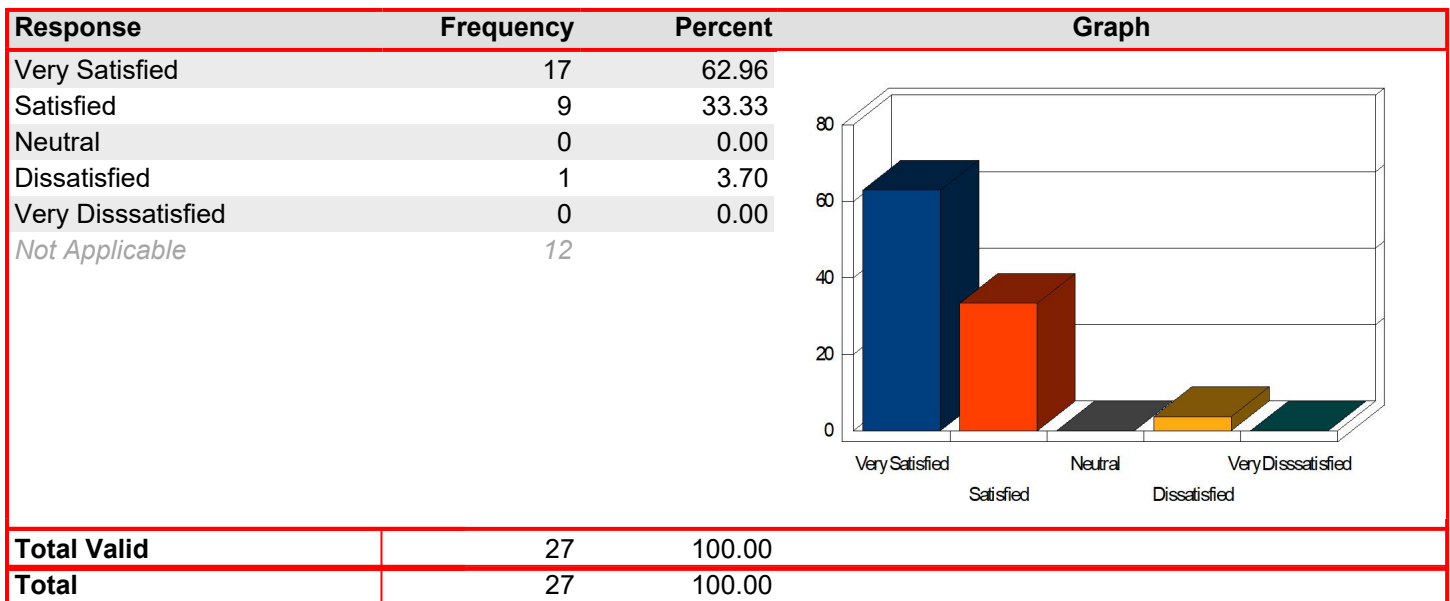
## Financial Aid - Assistance of staff

Mean: 4.56



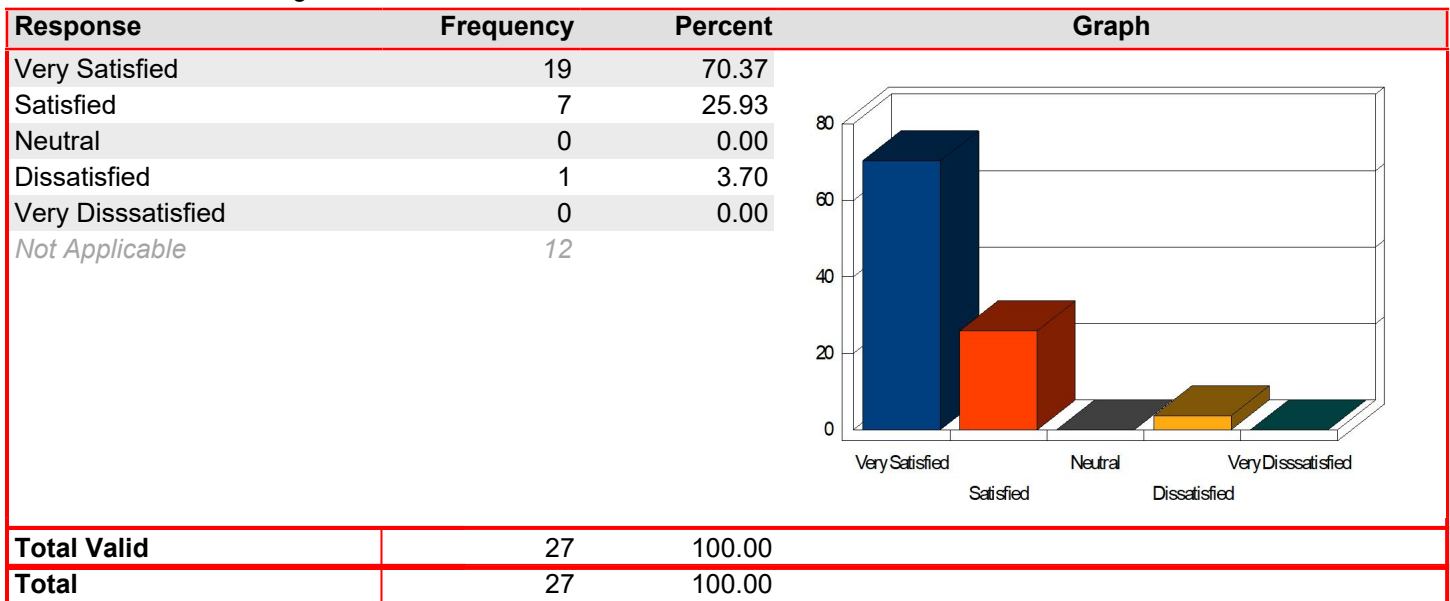
## Financial Aid - Friendliness of staff

Mean: 4.56



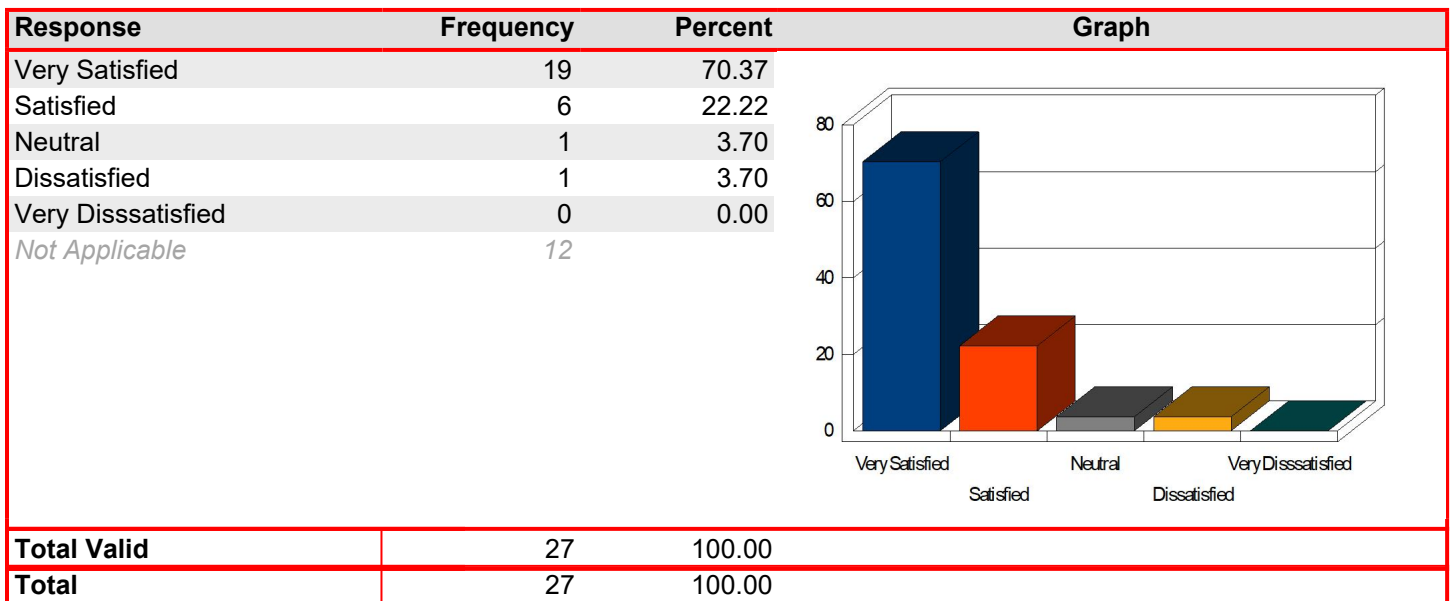
## Financial Aid - Knowledge of staff

Mean: 4.63



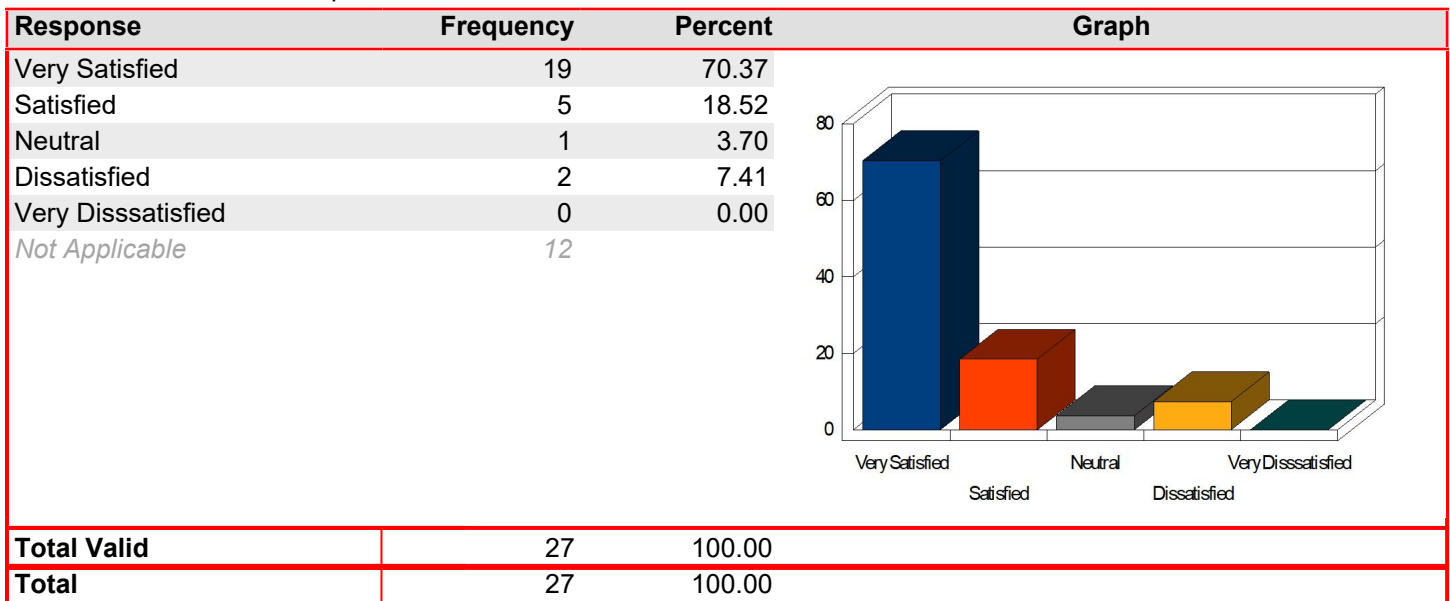
## Financial Aid - Information received is accurate

Mean: 4.59



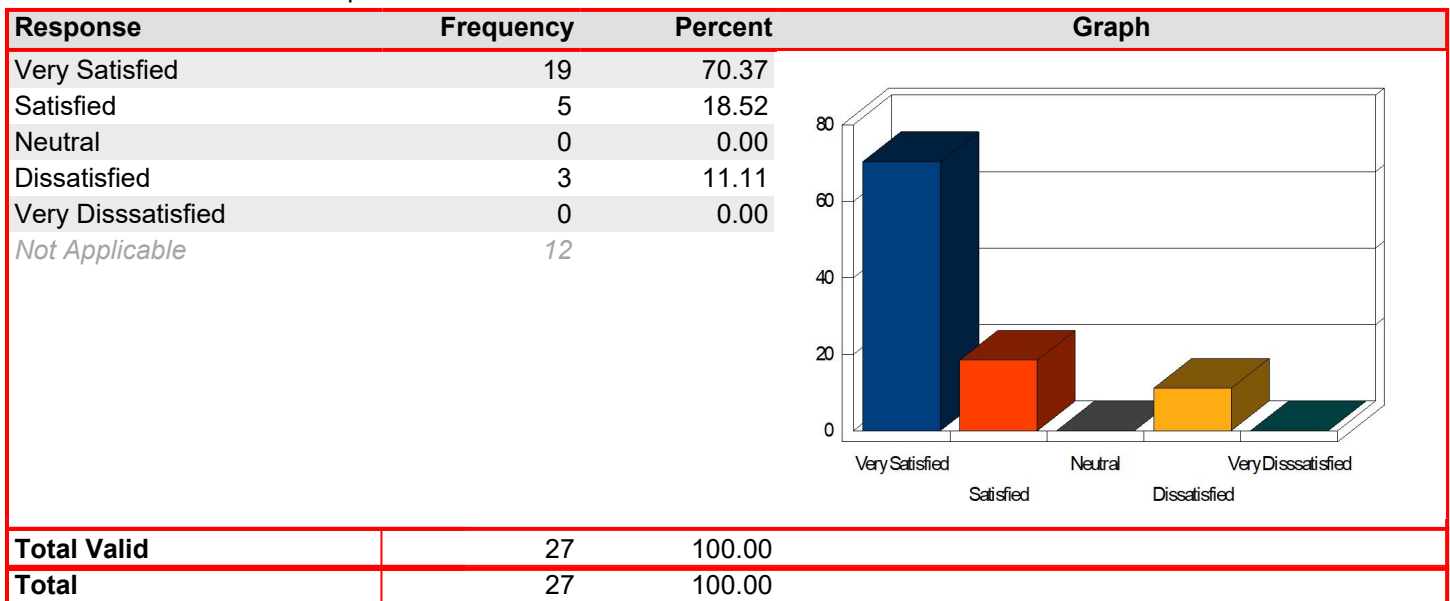
Financial Aid - Information presented is understandable

Mean: 4.52



Financial Aid - Financial aid process

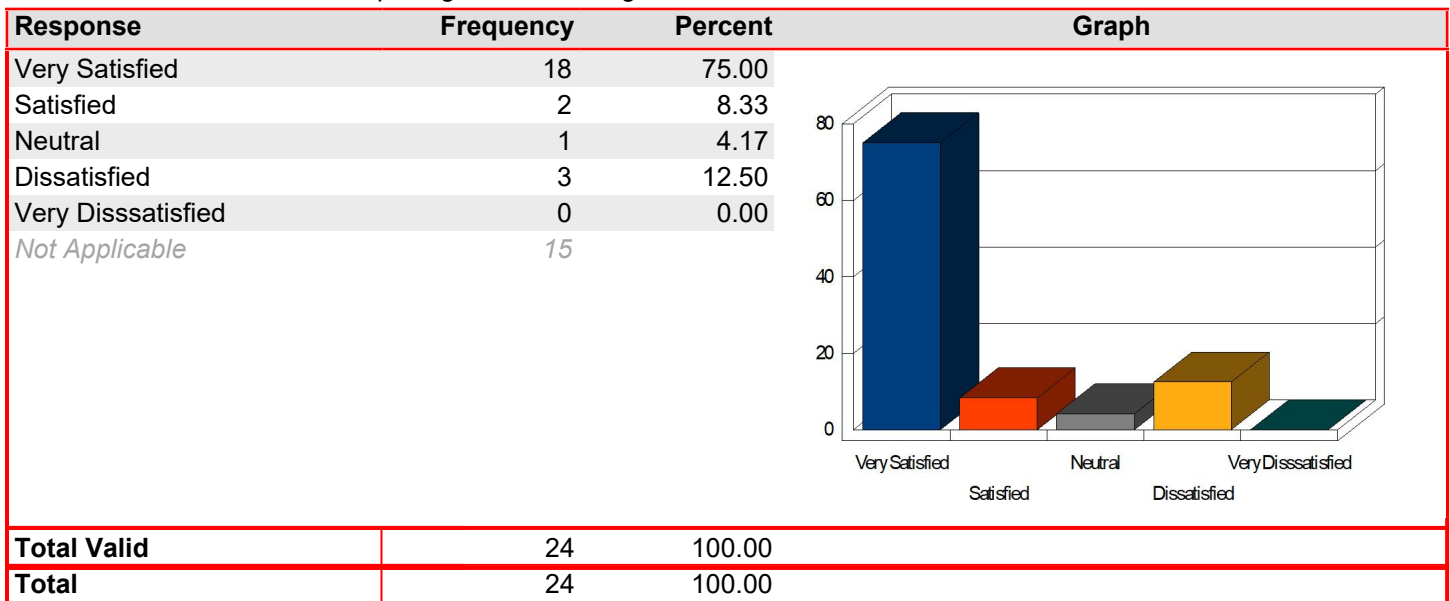
Mean: 4.48





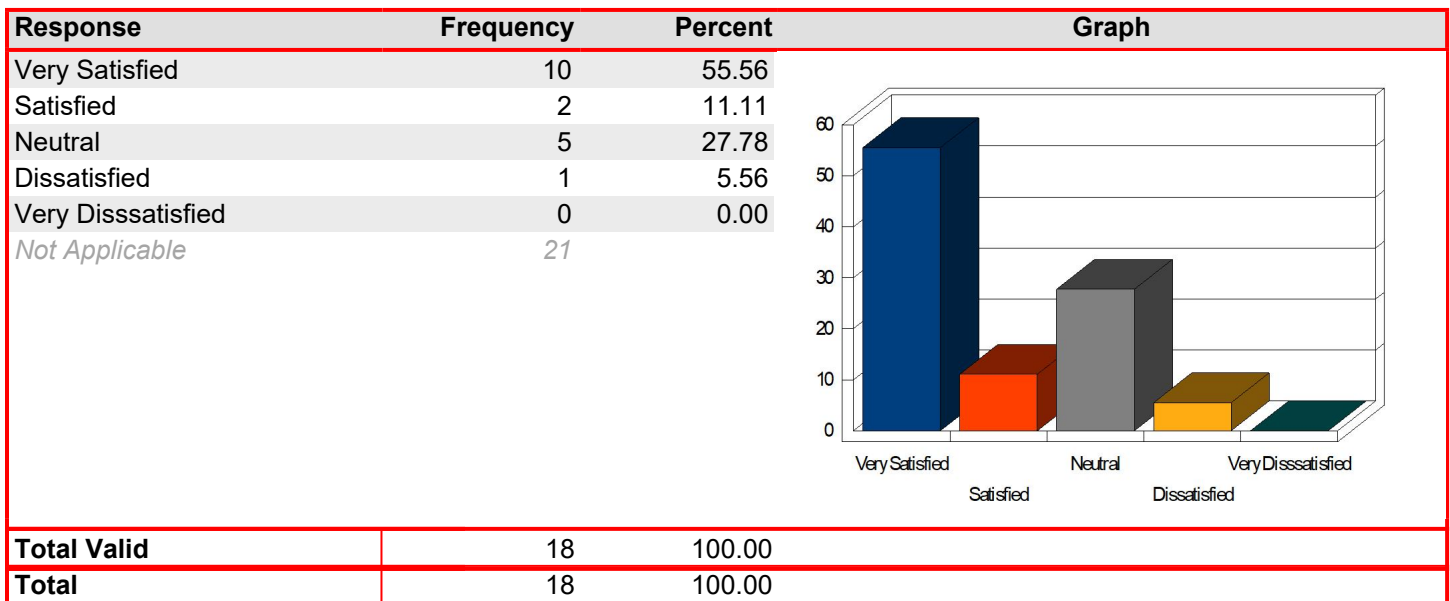
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.46



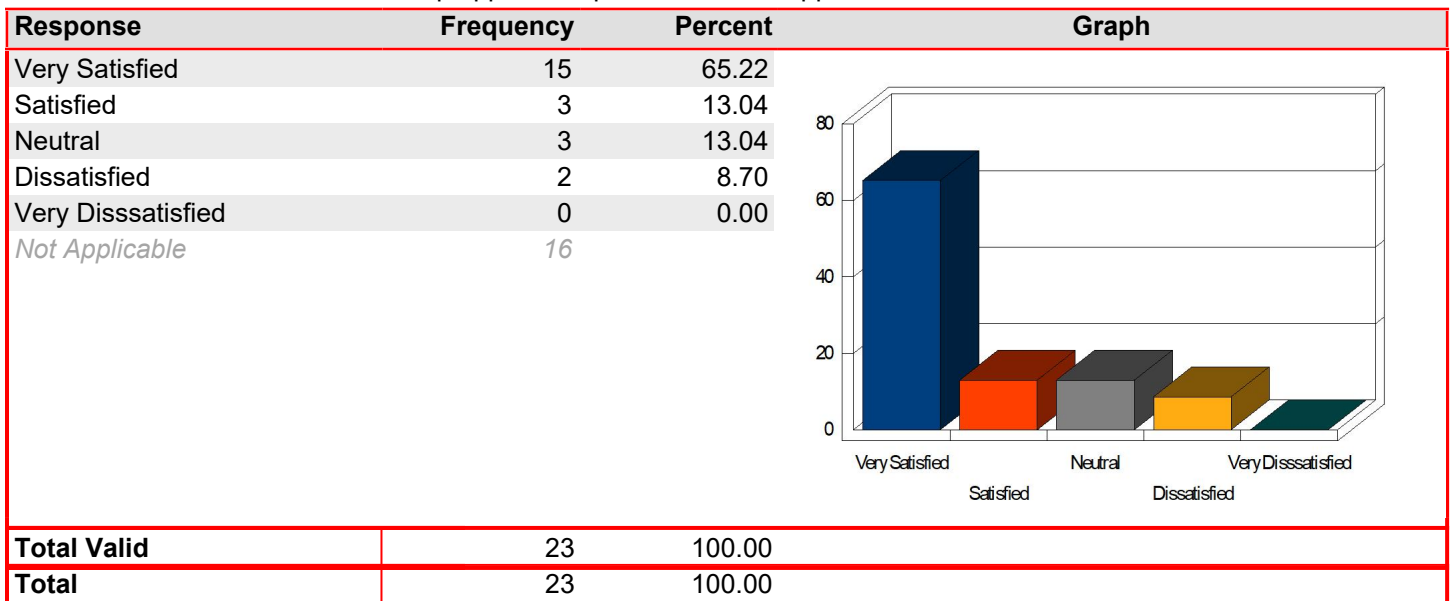
## Financial Aid - Assistance for Veteran benefits

Mean: 4.17



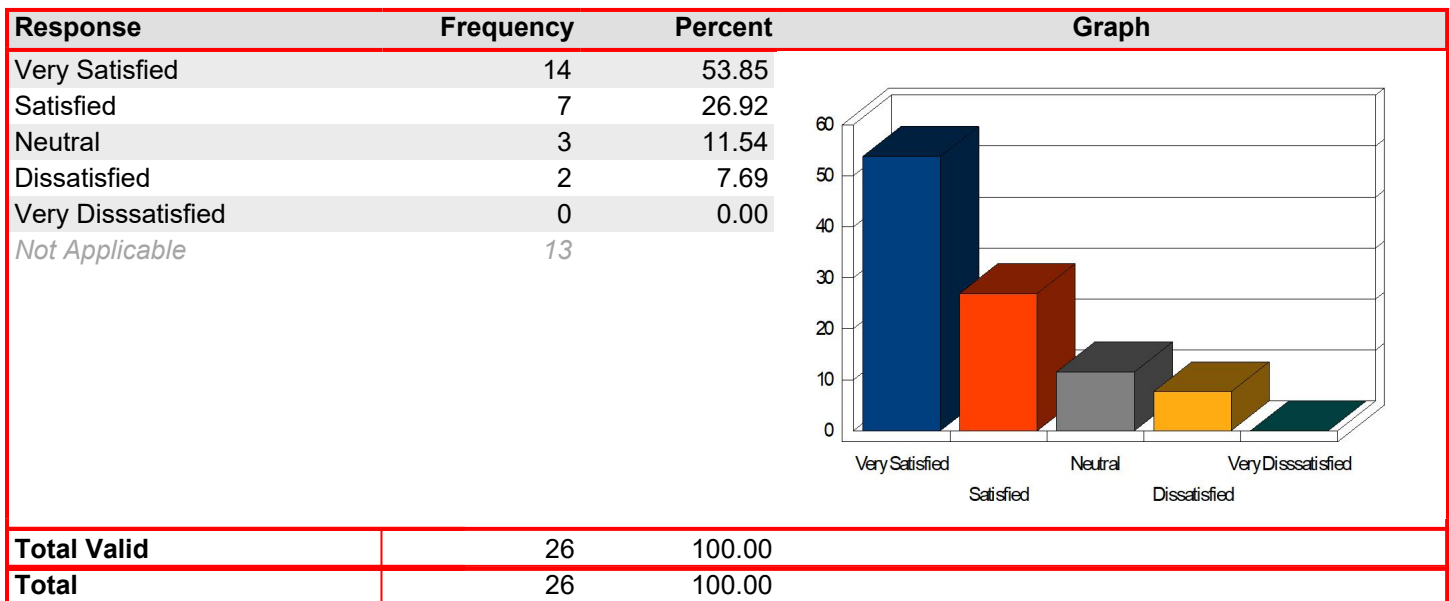
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.35



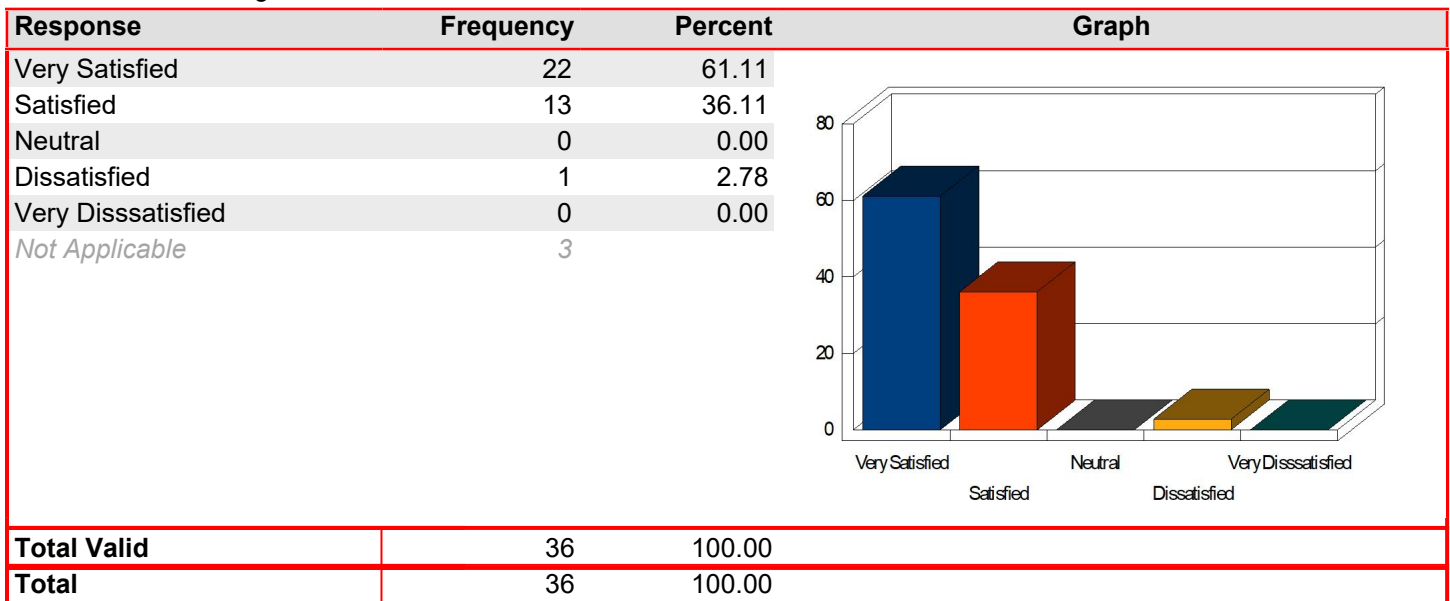
## Financial Aid - Website information

Mean: 4.27



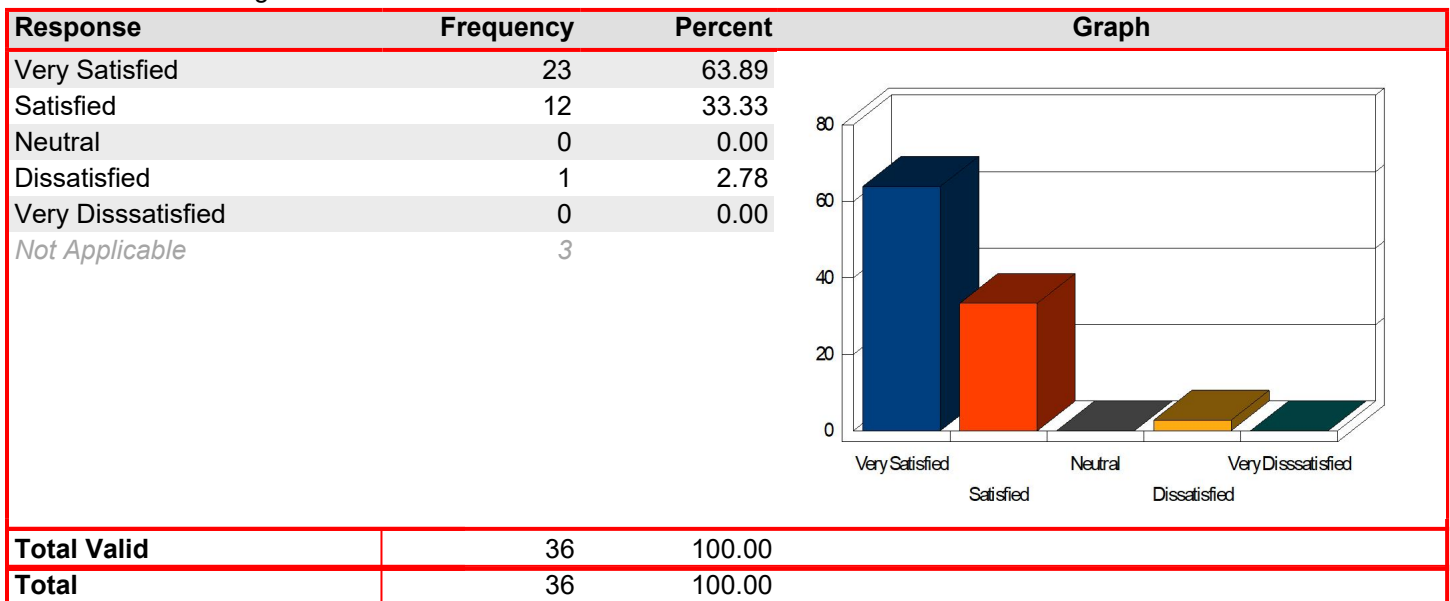
## Guidance/Counseling - Assistance of staff

Mean: 4.56



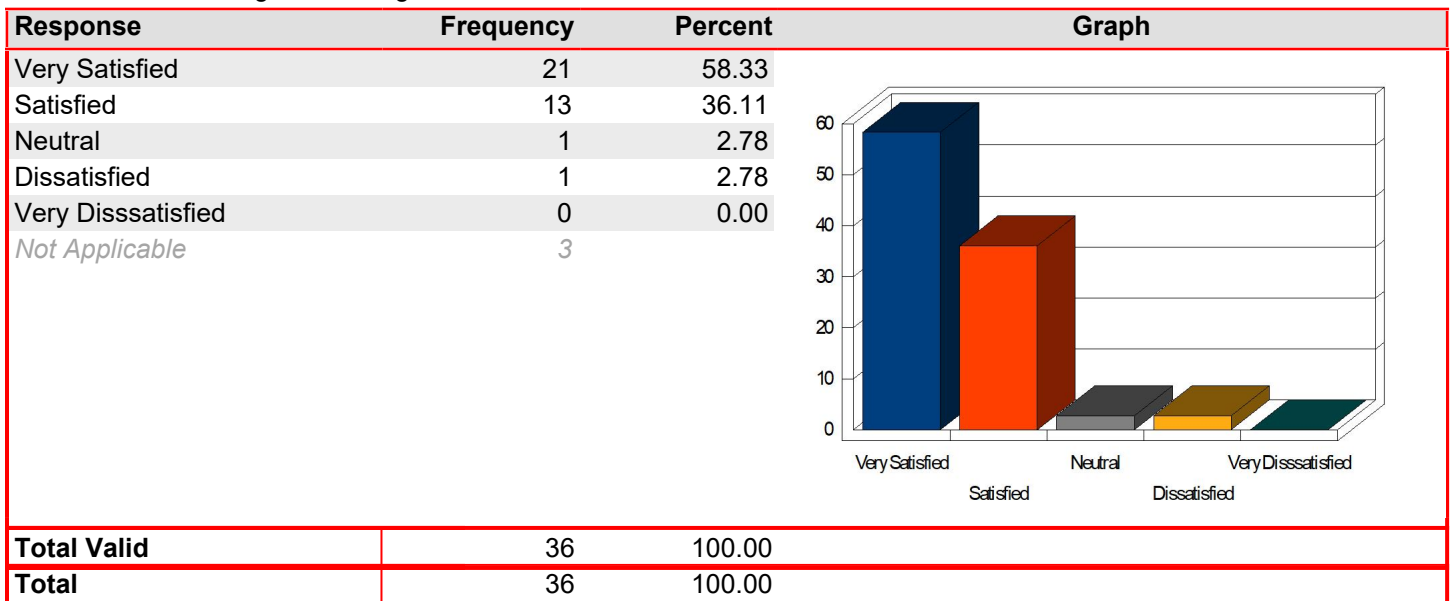
## Guidance/Counseling - Friendliness of staff

Mean: 4.58



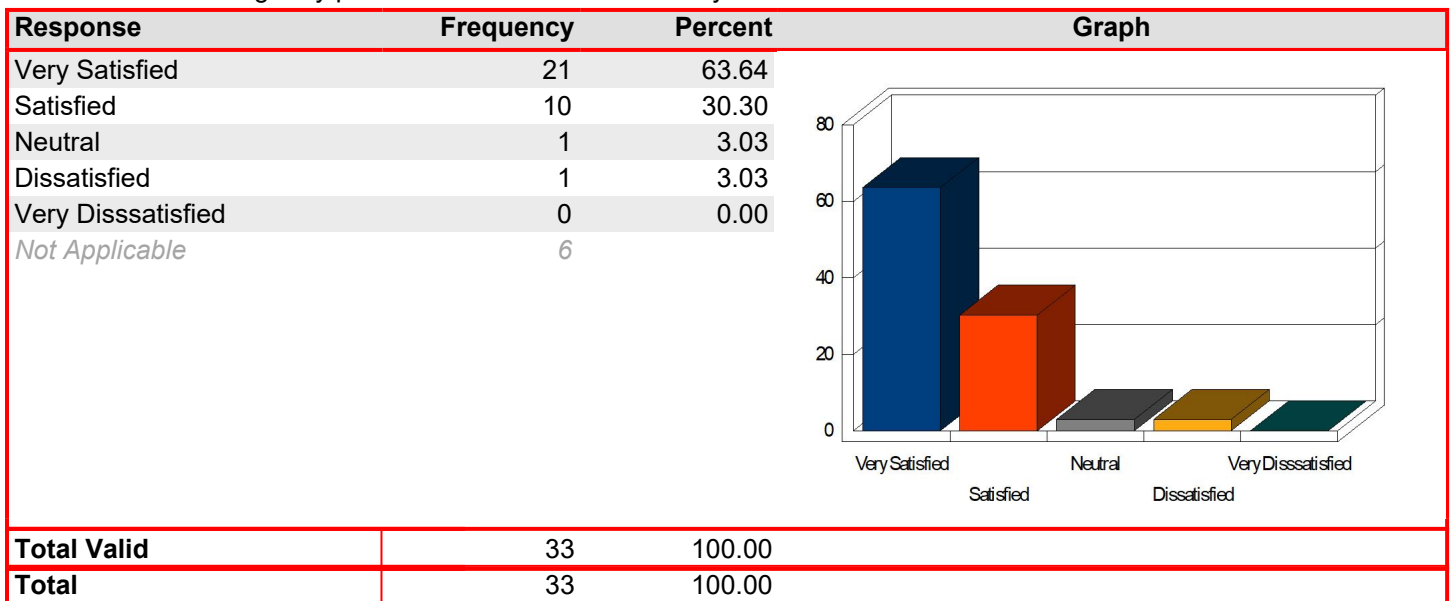
## Guidance/Counseling - Knowledge of staff

Mean: 4.50



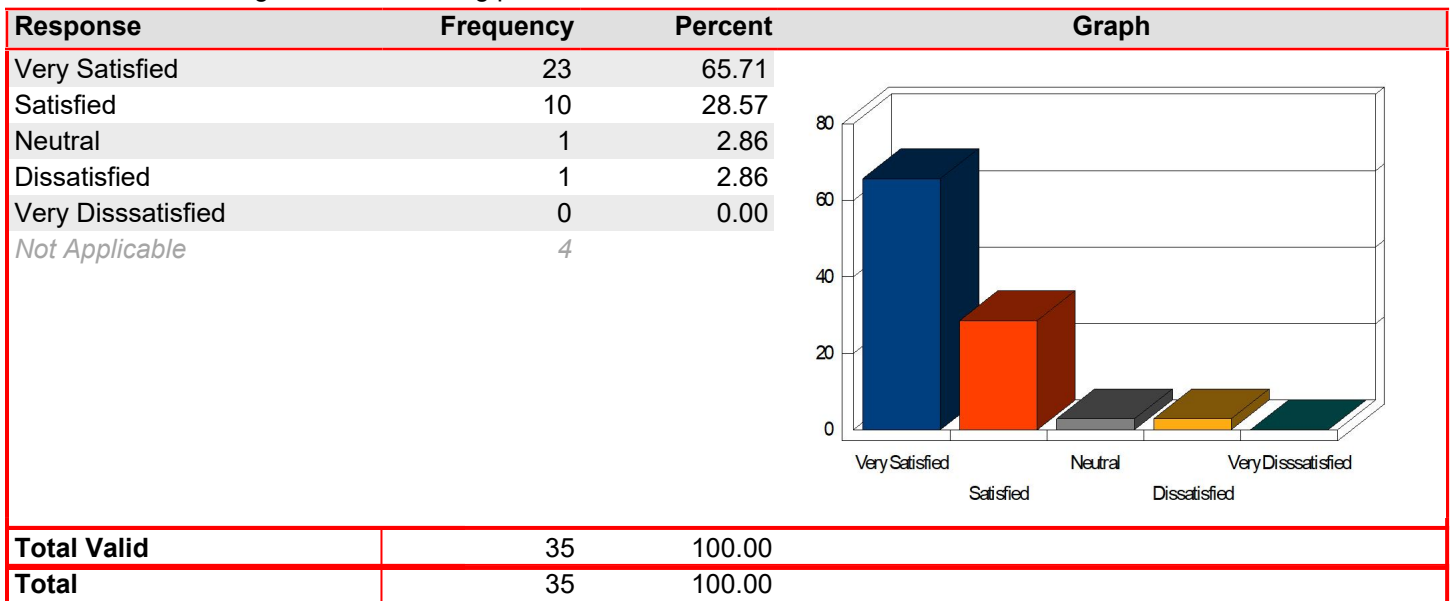
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.55



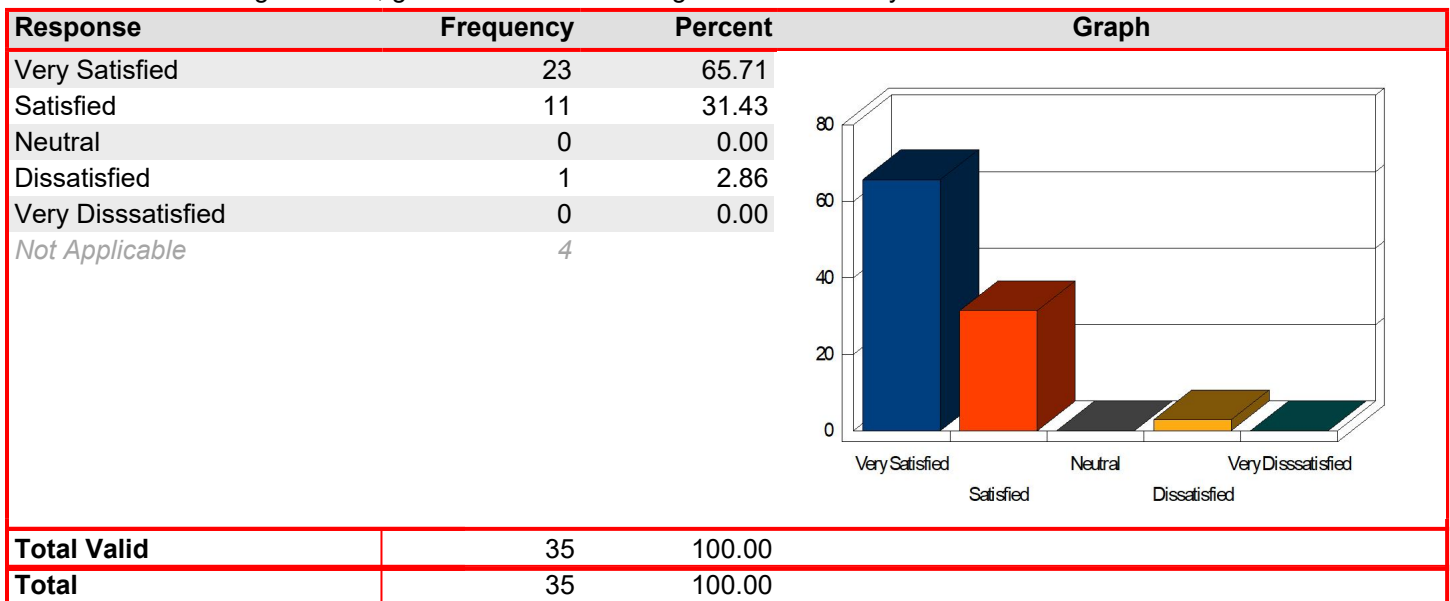
## Guidance/Counseling - Student advising process

Mean: 4.57



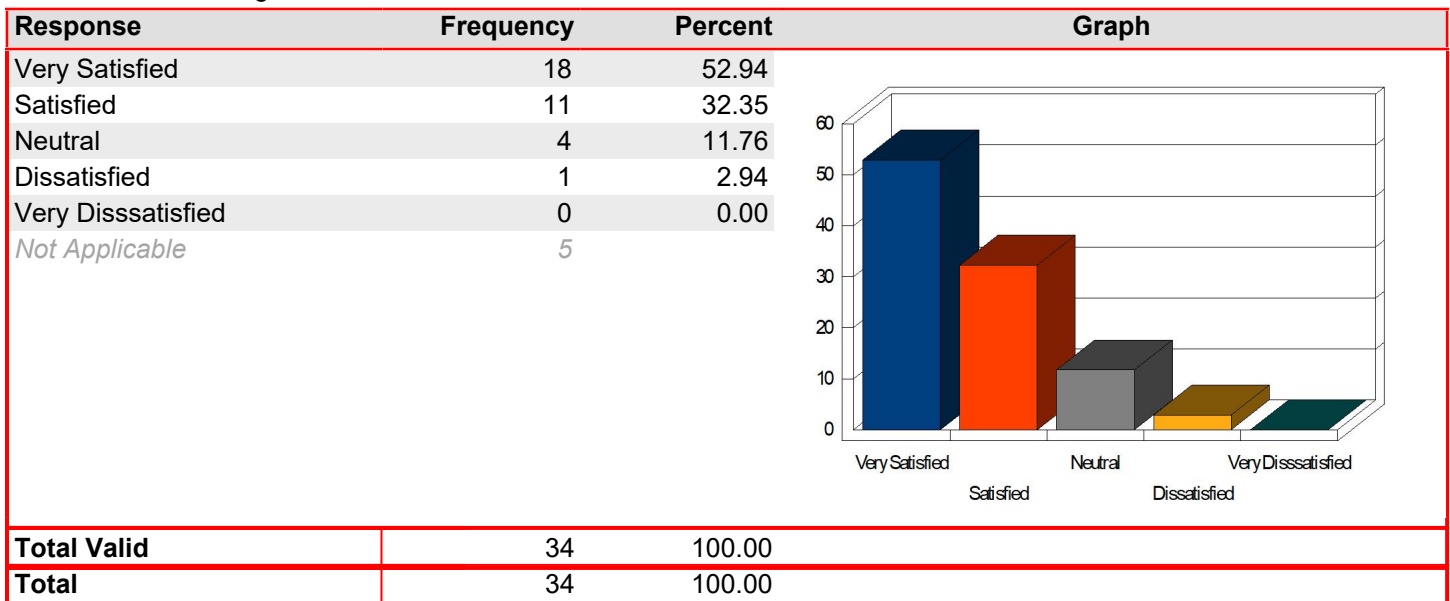
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.60



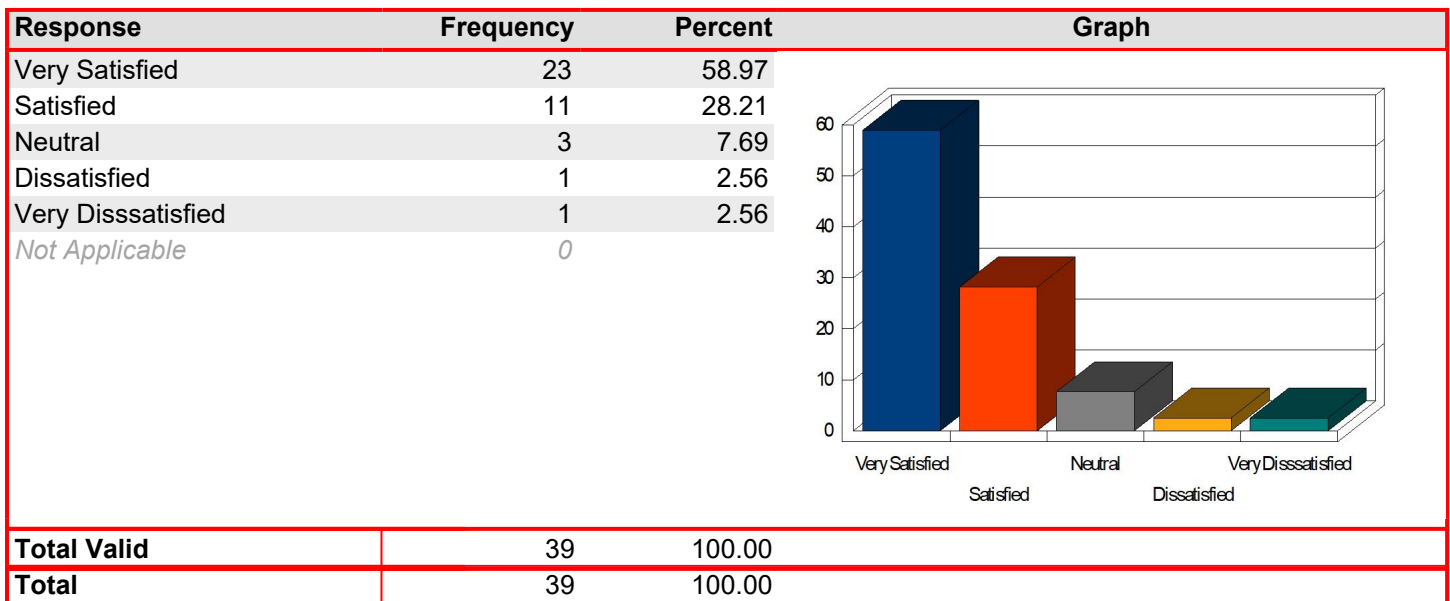
## Guidance/Counseling - Website information

Mean: 4.35



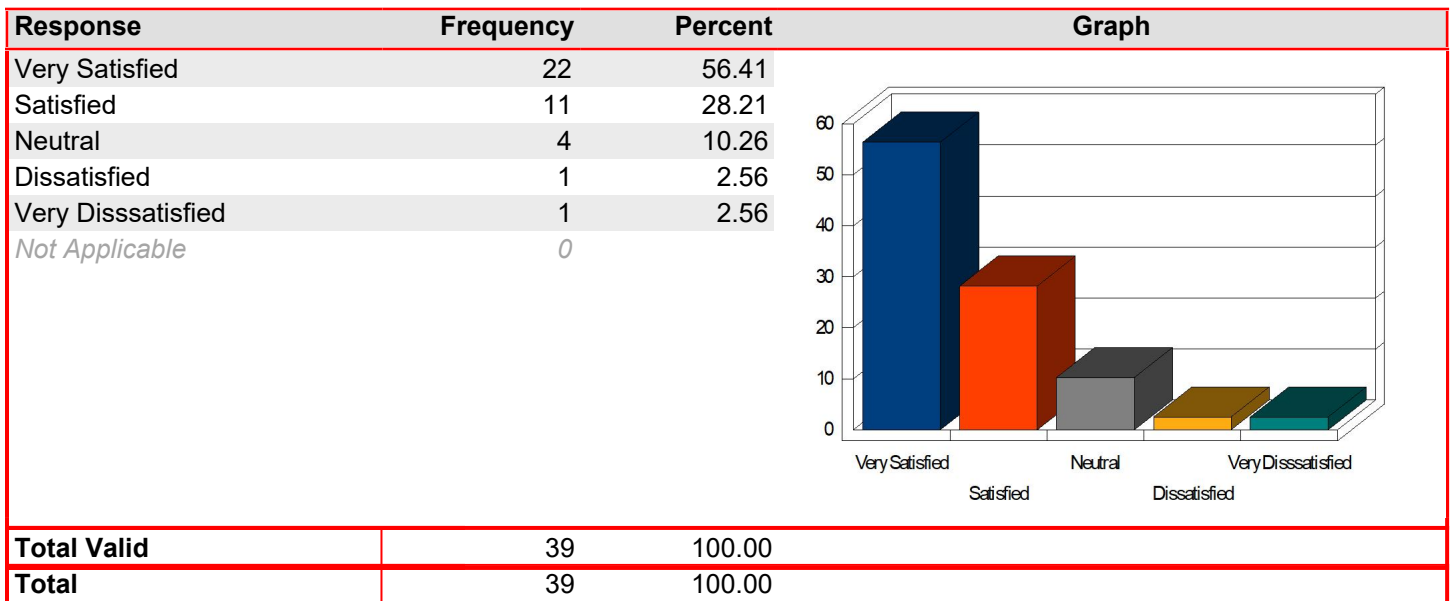
## Business Office/Cashier - Assistance of staff

Mean: 4.38



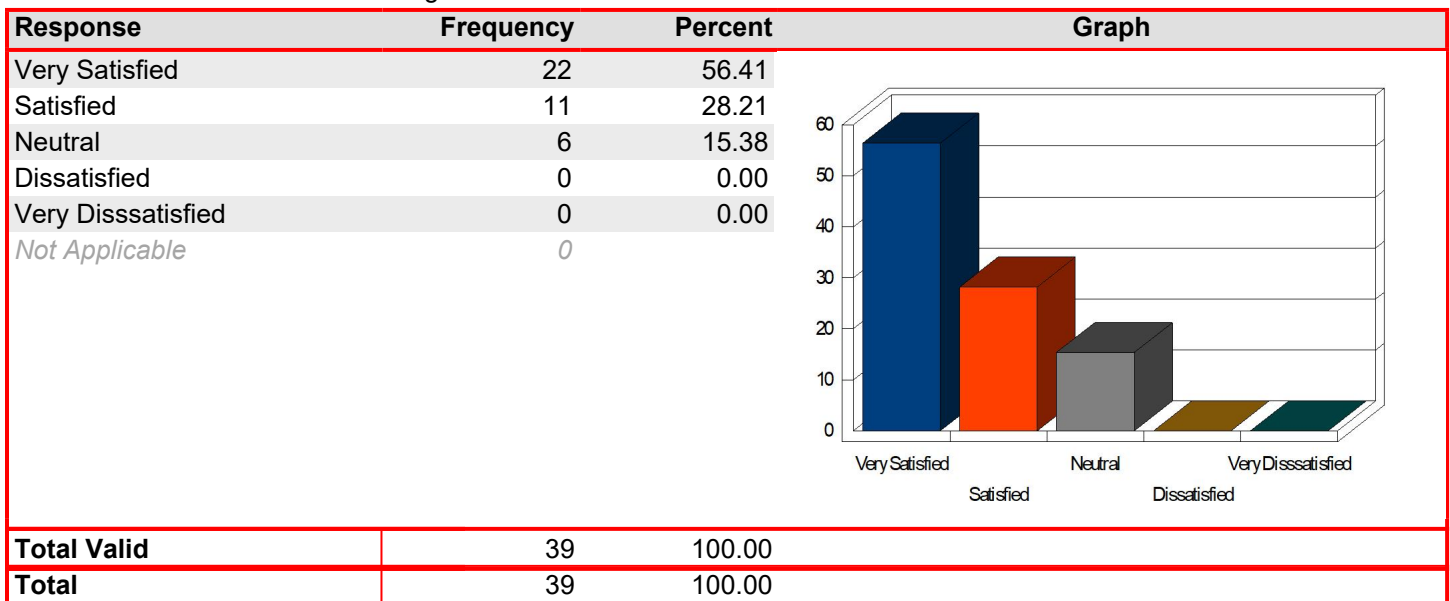
## Business Office/Cashier - Friendliness of staff

Mean: 4.33



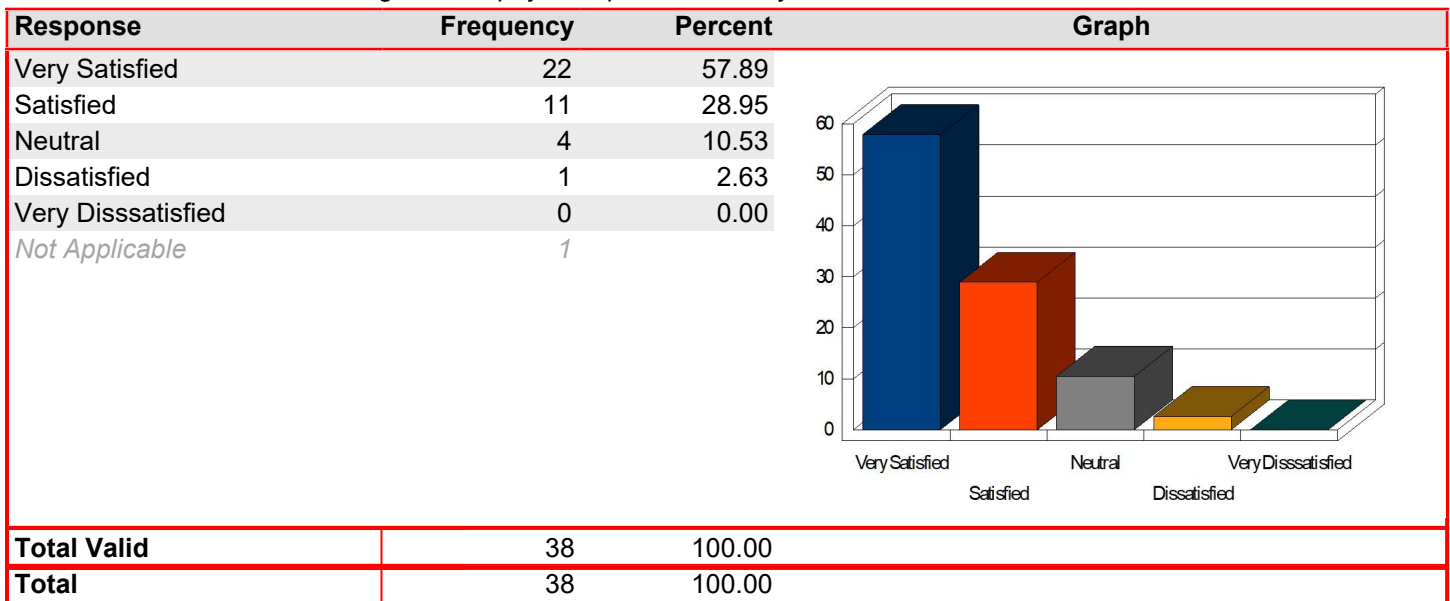
## Business Office/Cashier - Knowledge of staff

Mean: 4.41



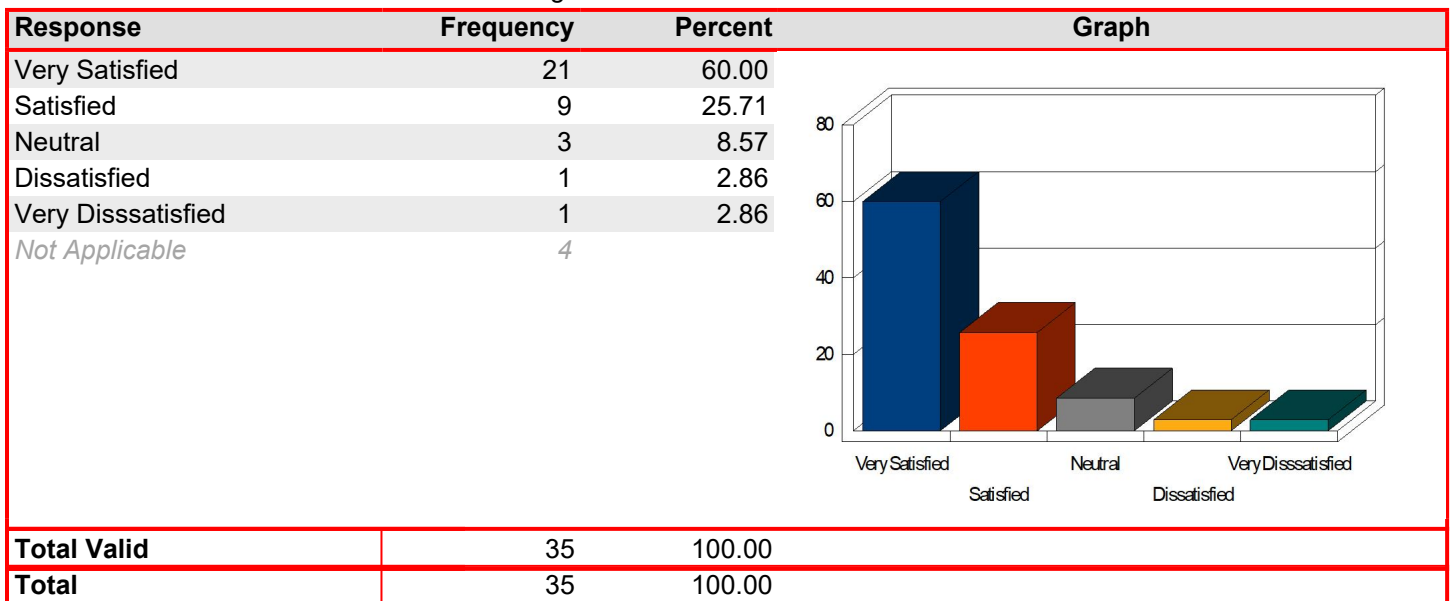
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.42



Business Office/Cashier - Assistance receiving Pell and loan resources

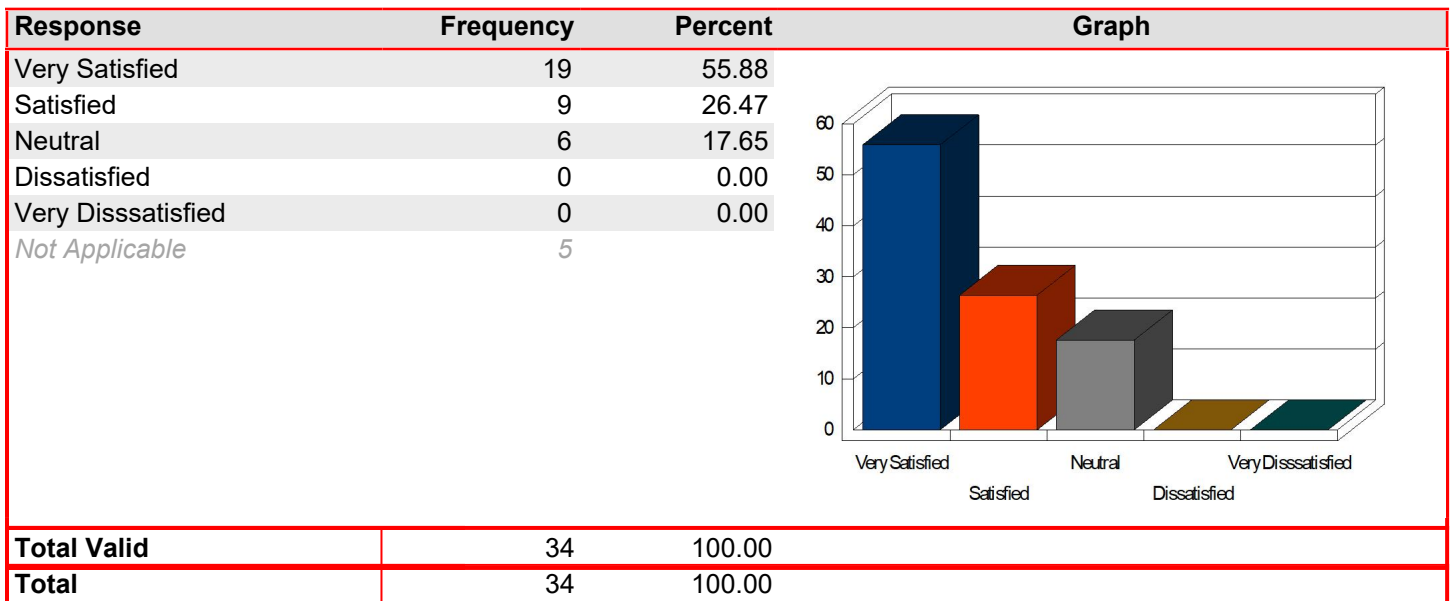
Mean: 4.37





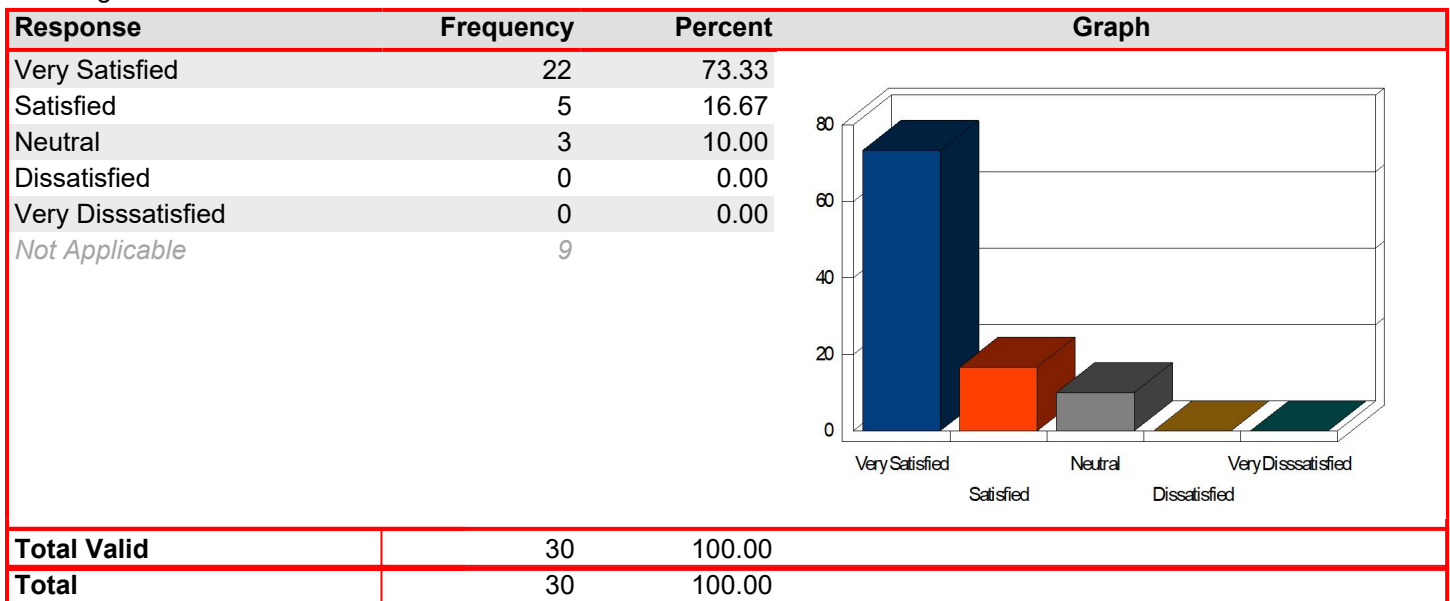
## Business Office/Cashier - Website information

Mean: 4.38



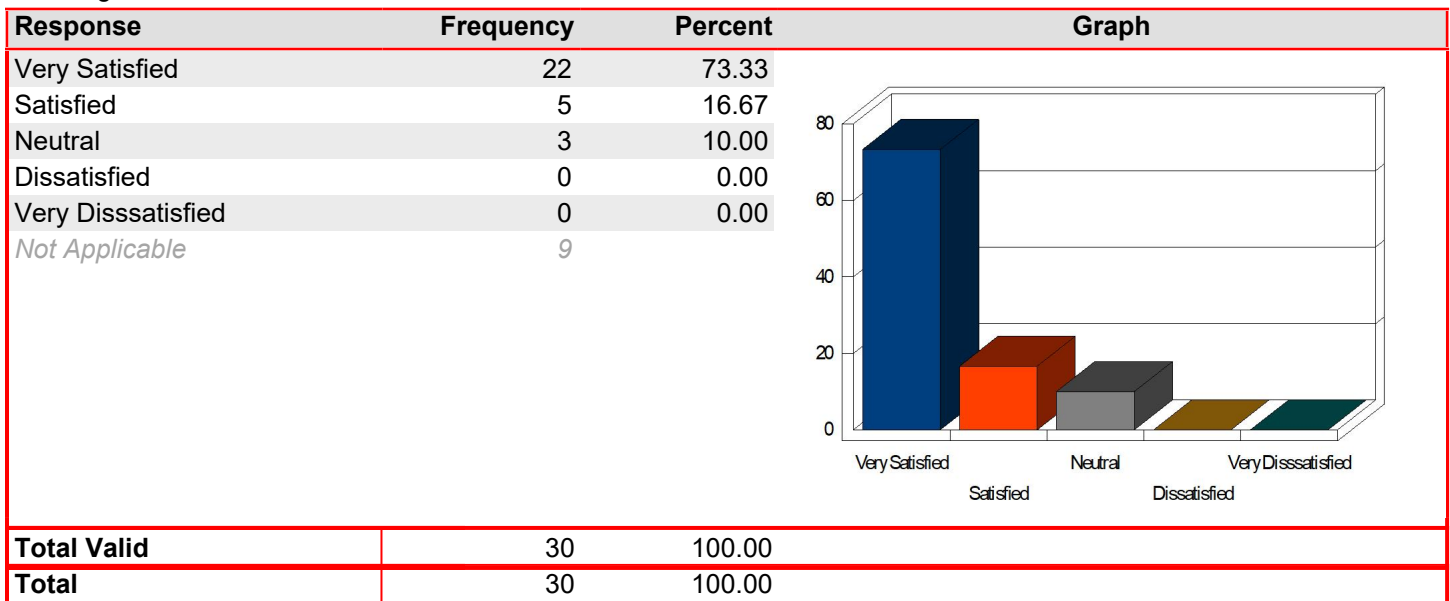
## Tutoring/CAPS - Assistance of staff

Mean: 4.63



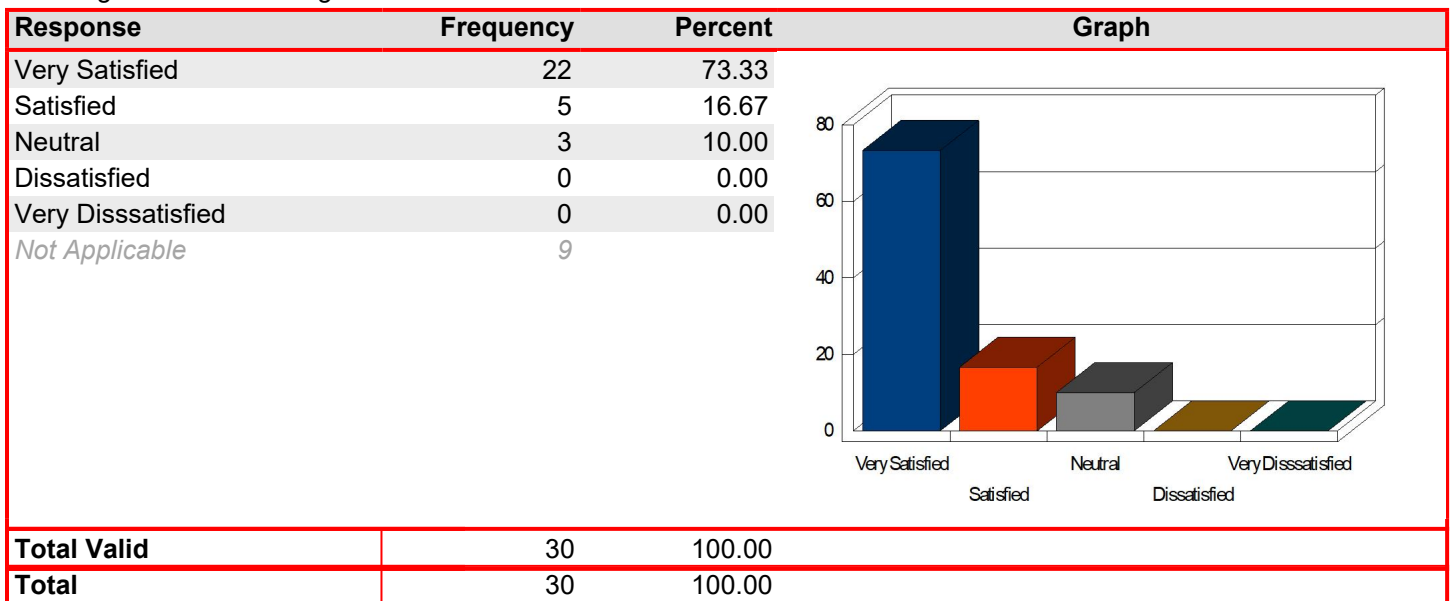
## Tutoring/CAPS - Friendliness of staff

Mean: 4.63



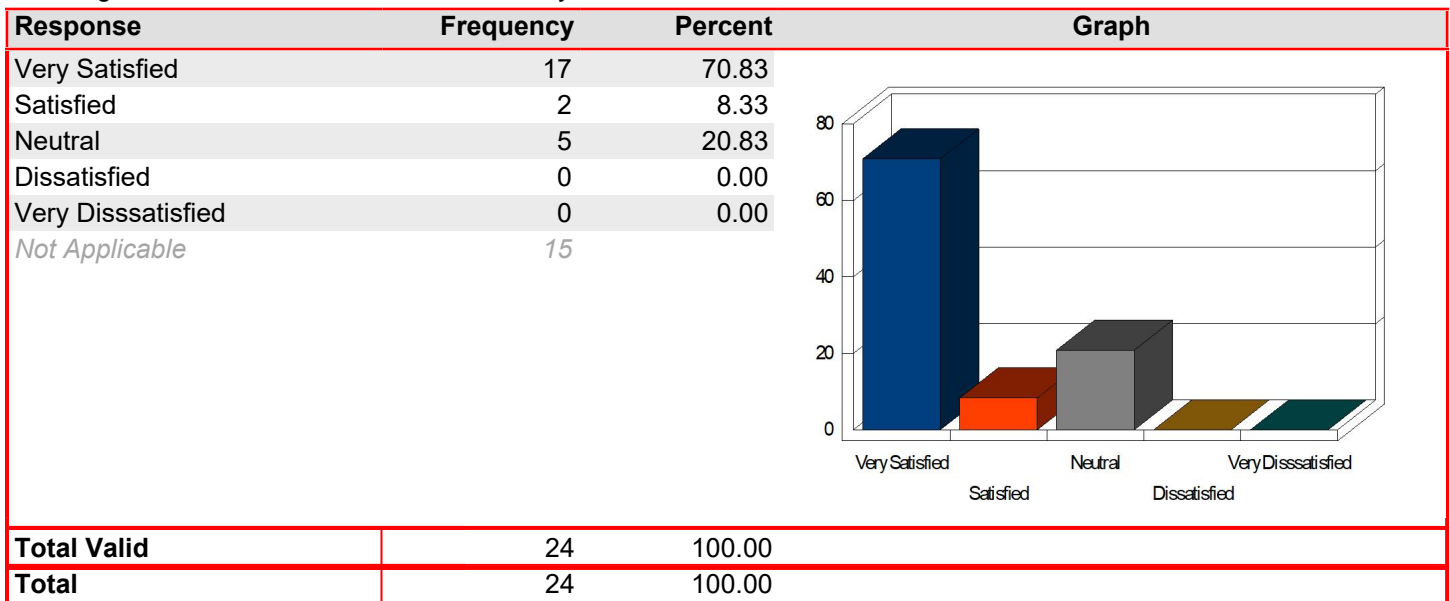
## Tutoring/CAPS - Knowledge of staff

Mean: 4.63



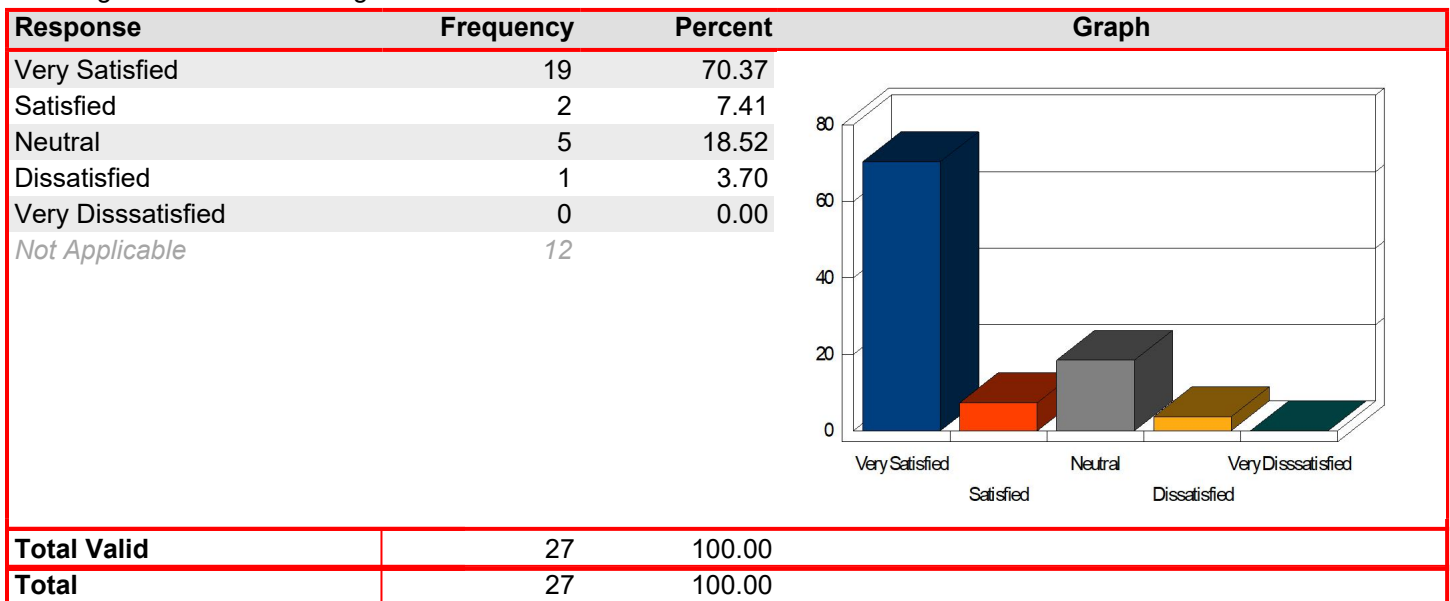
Tutoring/CAPS - Documented student disability services

Mean: 4.50



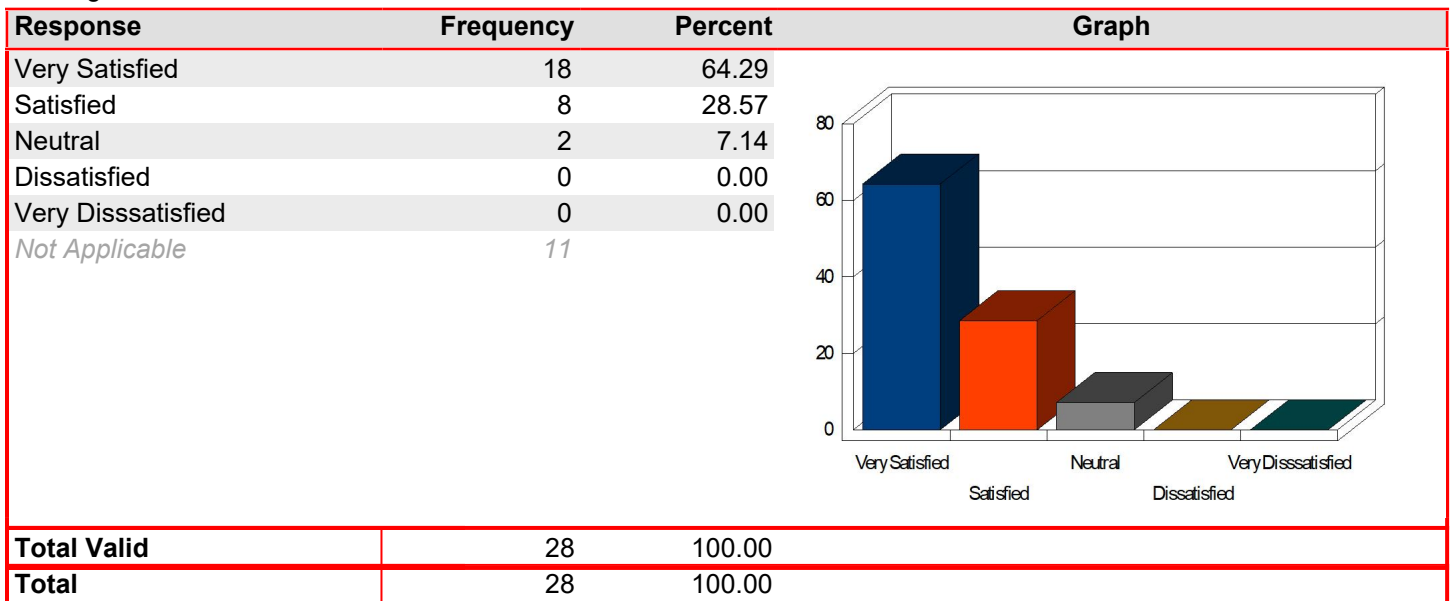
Tutoring/CAPS - Peer tutoring services

Mean: 4.44



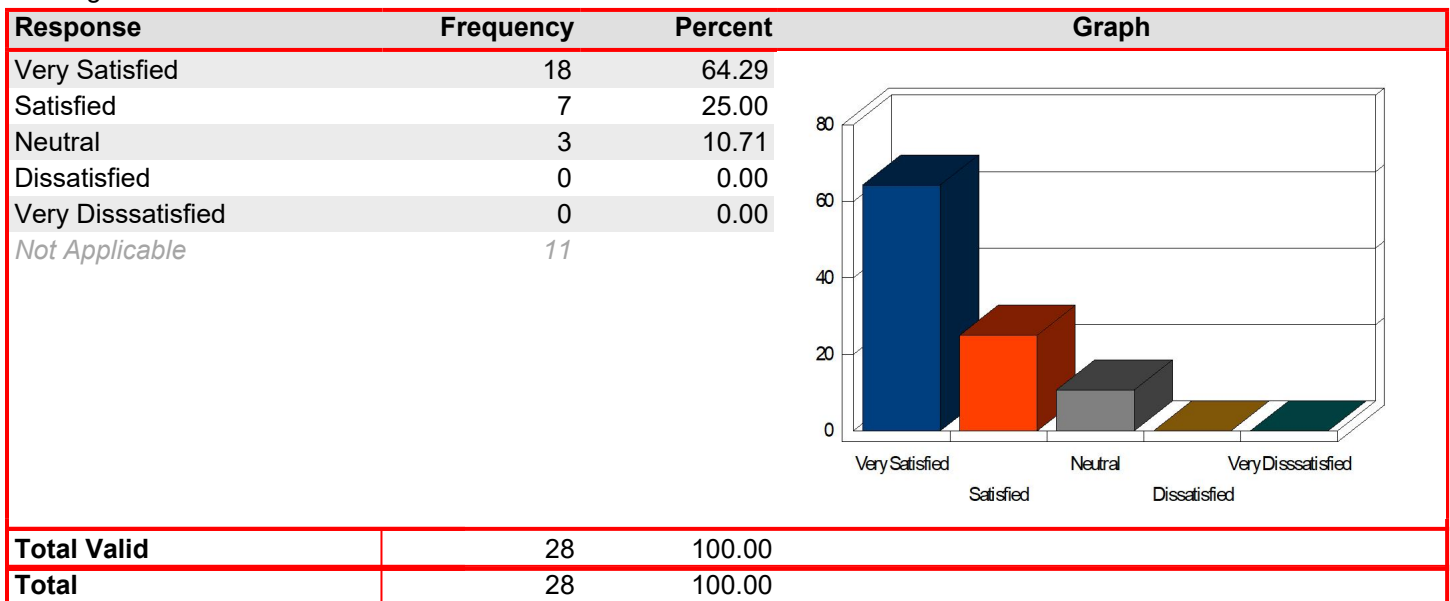
Testing Services - Assistance of staff

Mean: 4.57



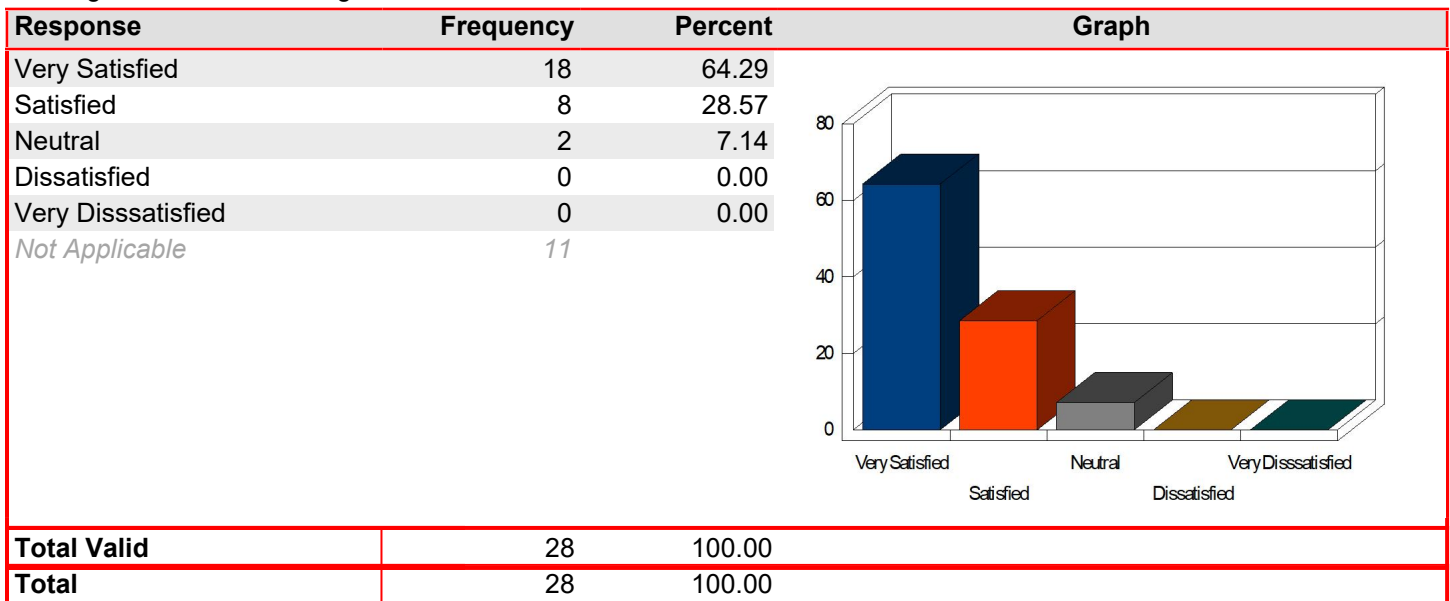
Testing Services - Friendliness of staff

Mean: 4.54



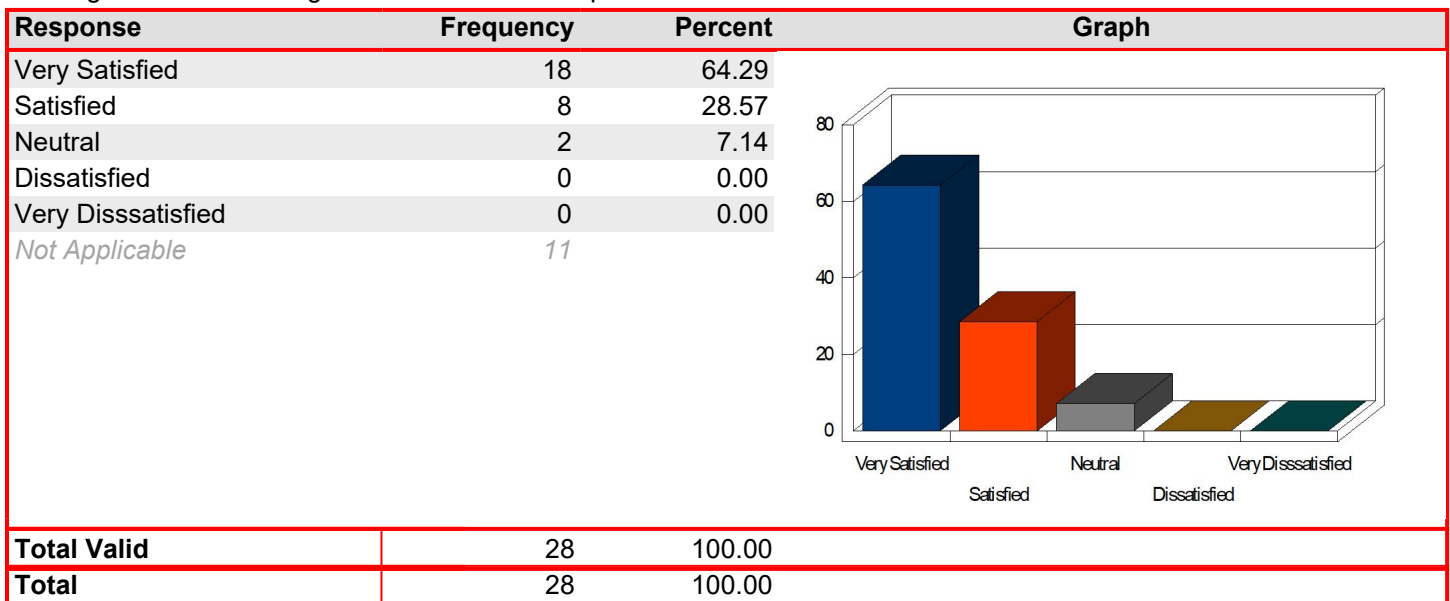
## Testing Services - Knowledge of staff

Mean: 4.57



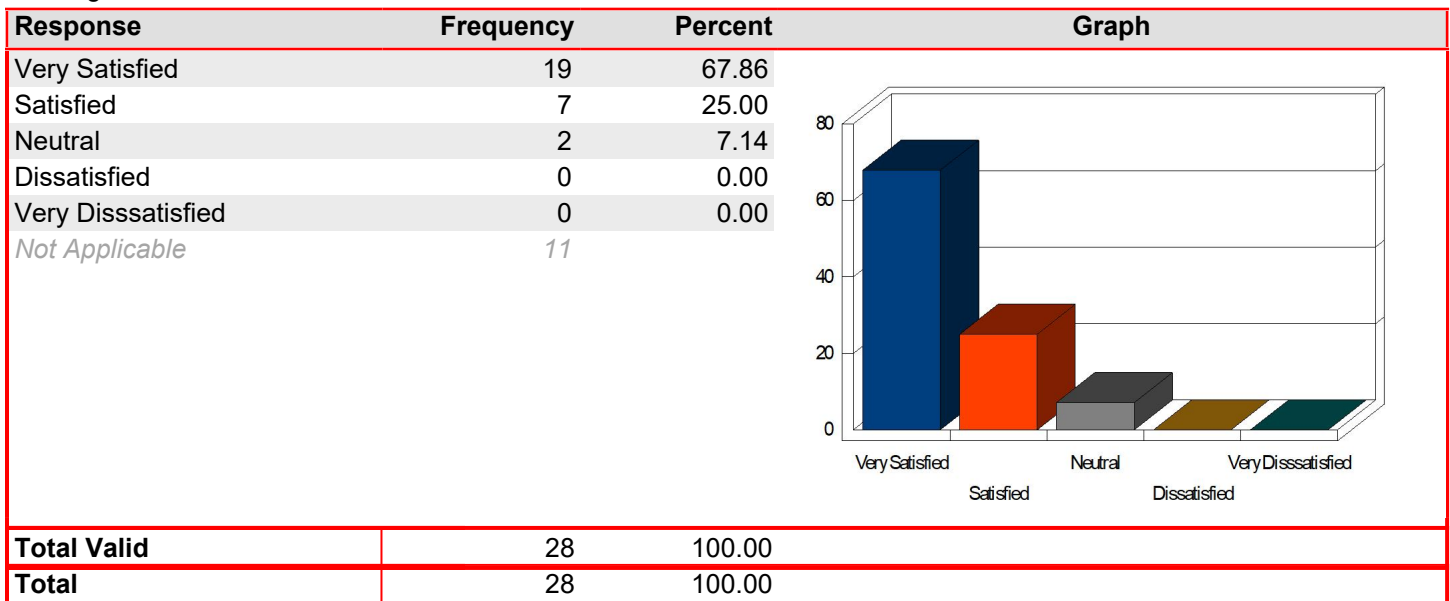
## Testing Services - Testing Center hours are adequate

Mean: 4.57



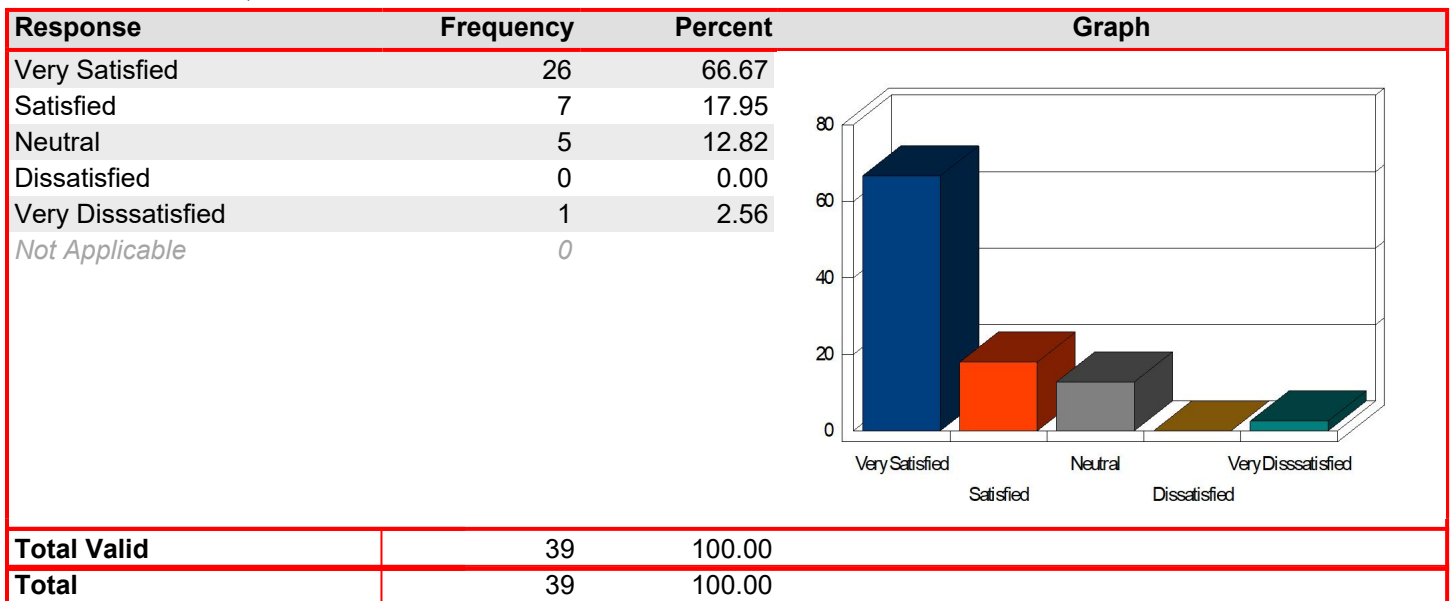
Testing Services - Website information

Mean: 4.61



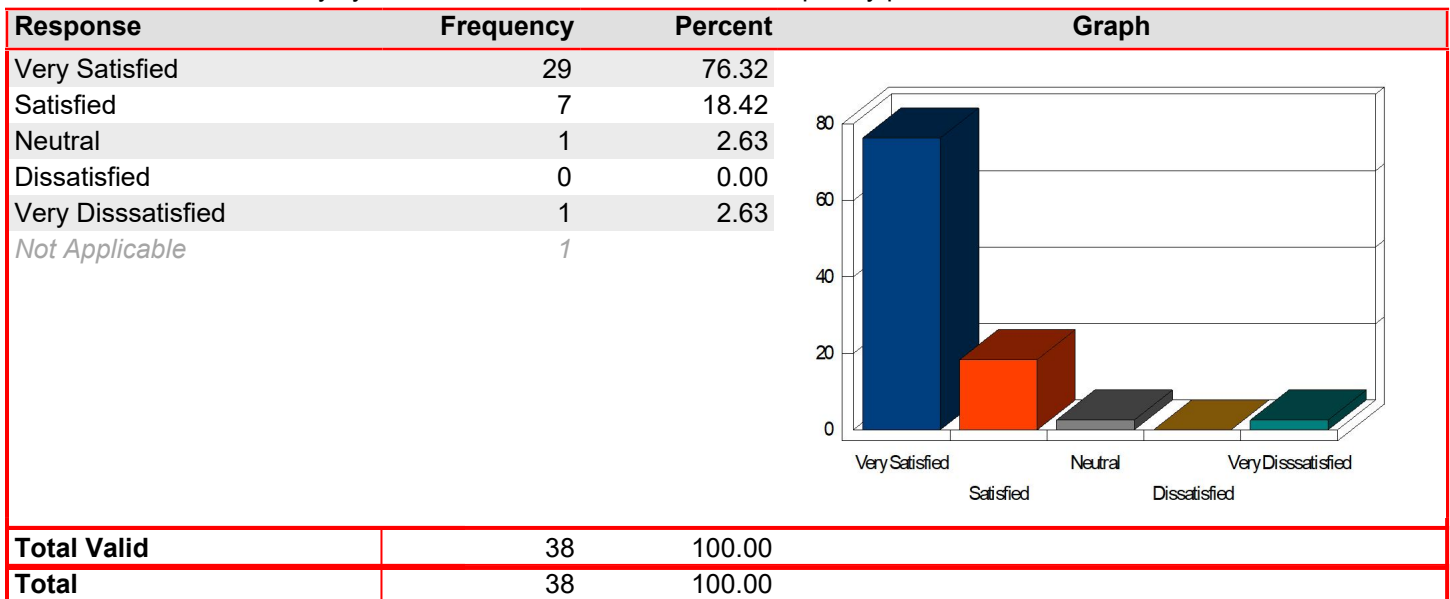
Instruction - Overall, teachers care about me

Mean: 4.46



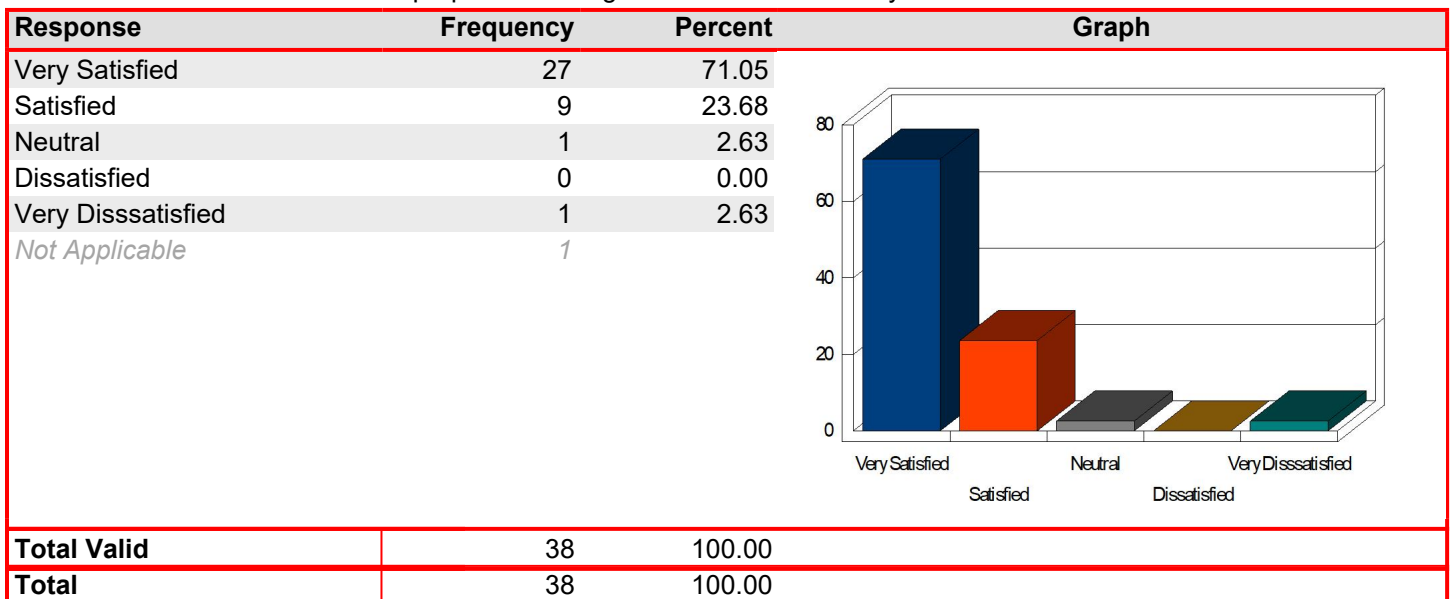
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.66



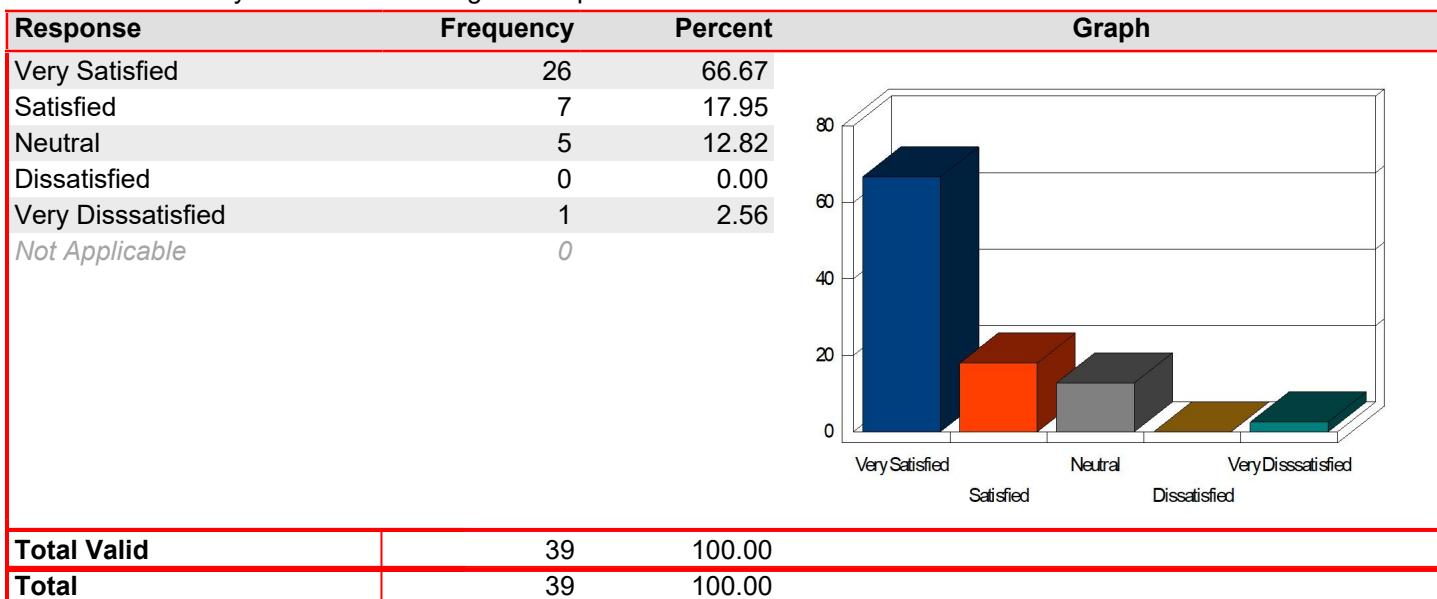
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.61



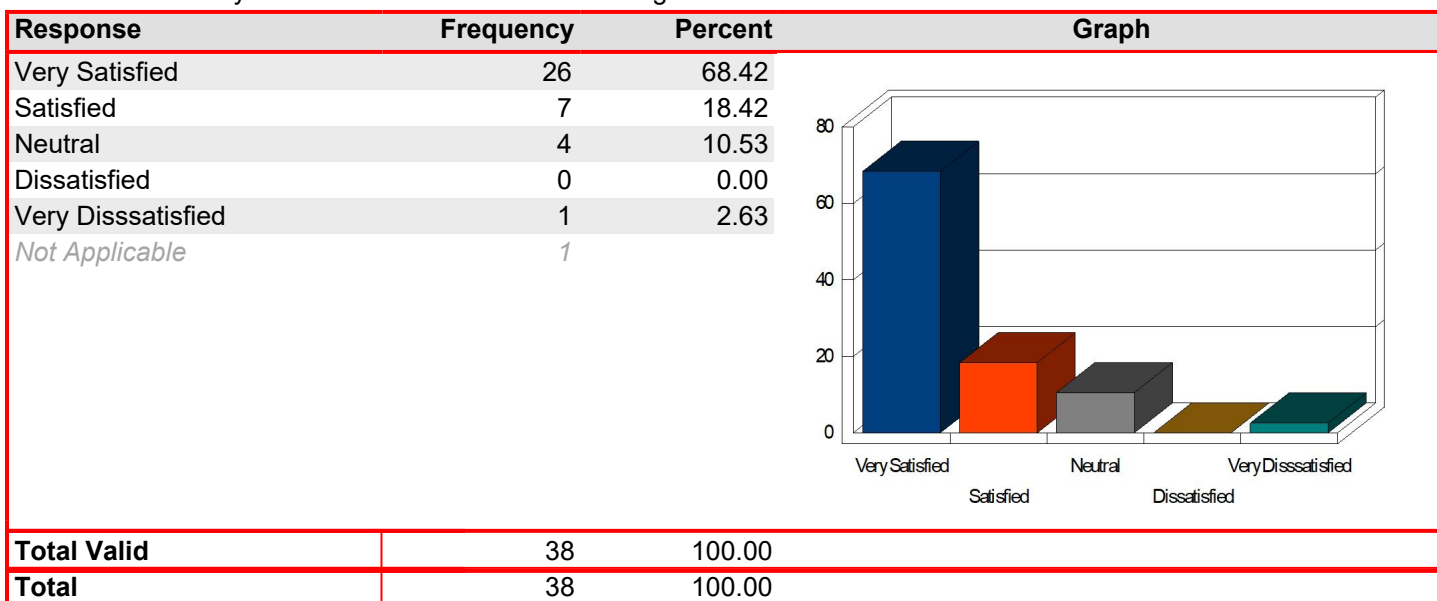
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.46



Instruction - Faculty are available after class and during office hours

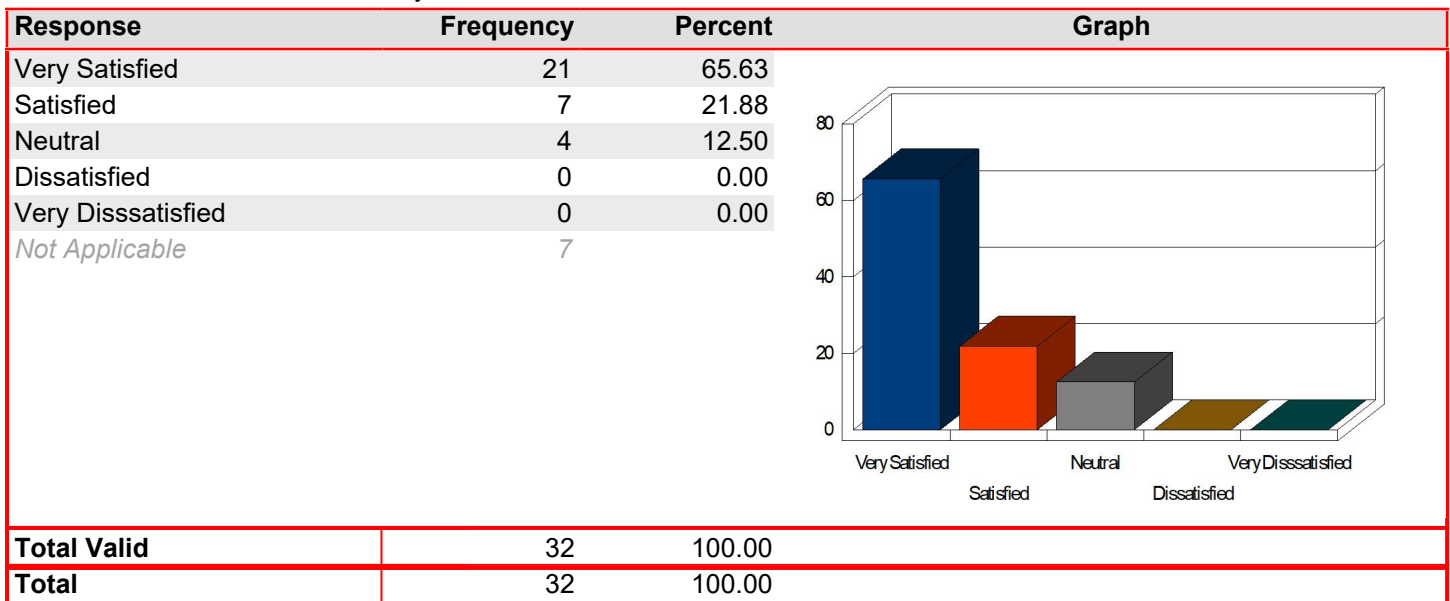
Mean: 4.50





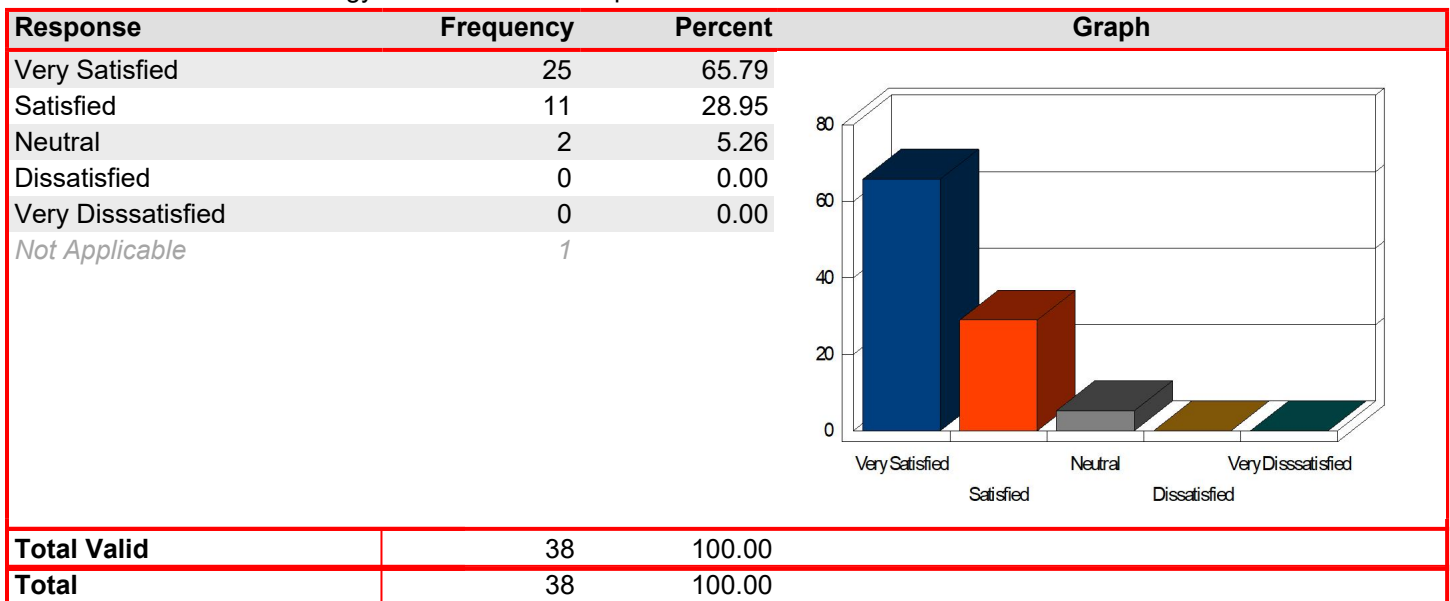
Overall - Student services routinely assisted me

Mean: 4.53



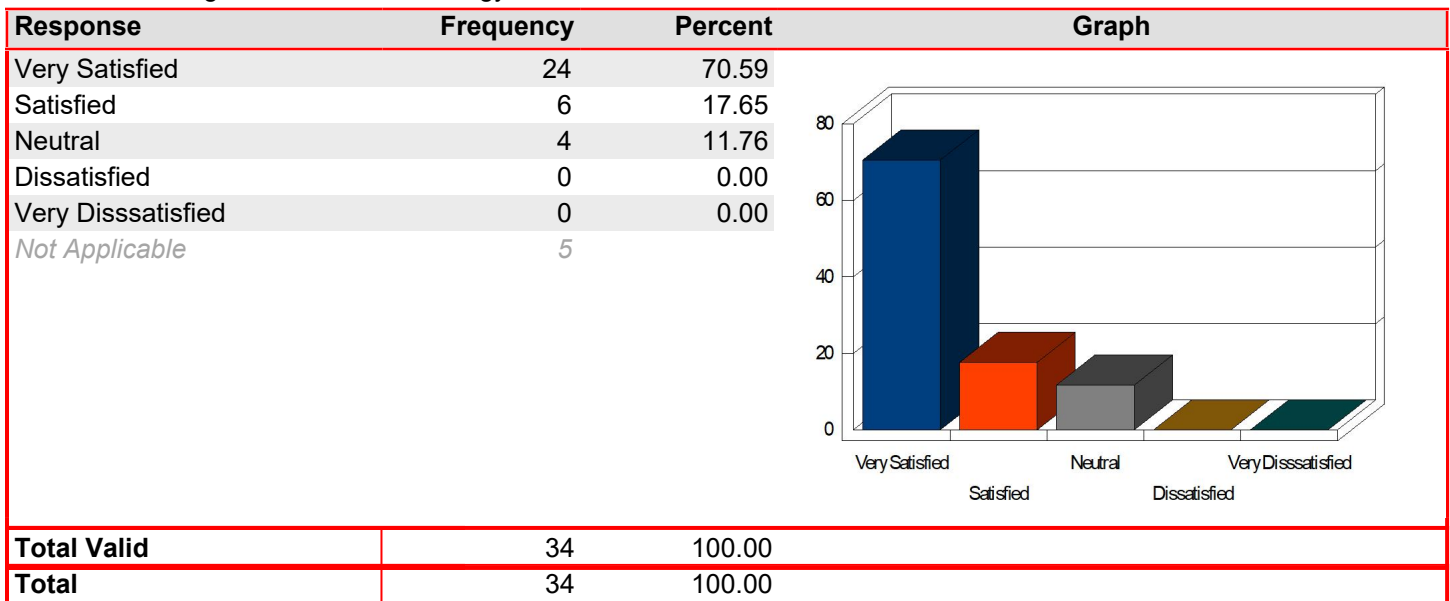
Overall - Access to technology resources was adequate

Mean: 4.61



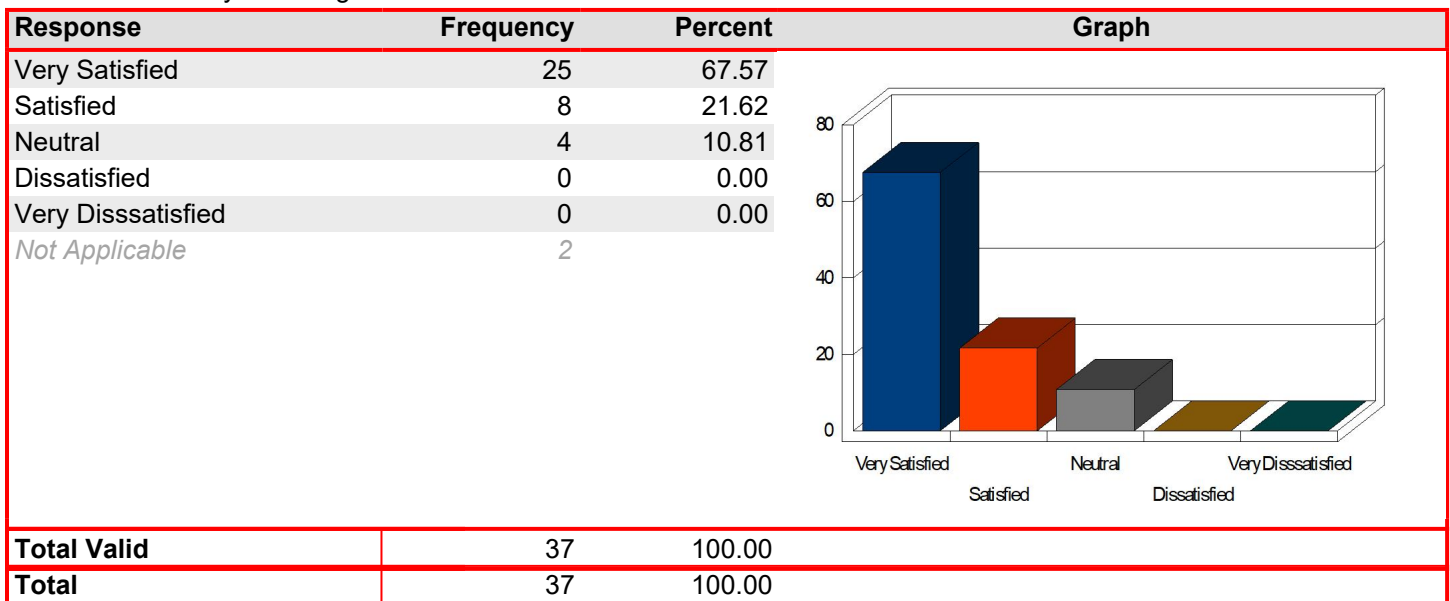
Overall - Training in the use of technology was available

Mean: 4.59



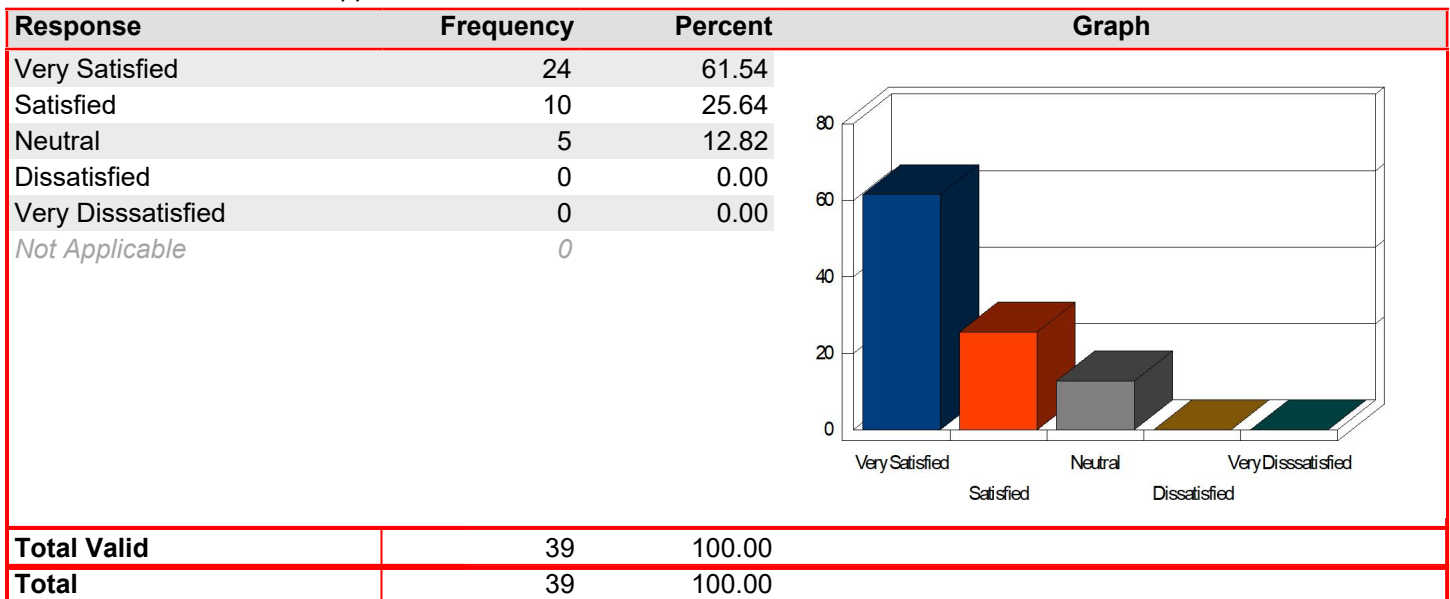
Overall - Efficiency receiving services

Mean: 4.57



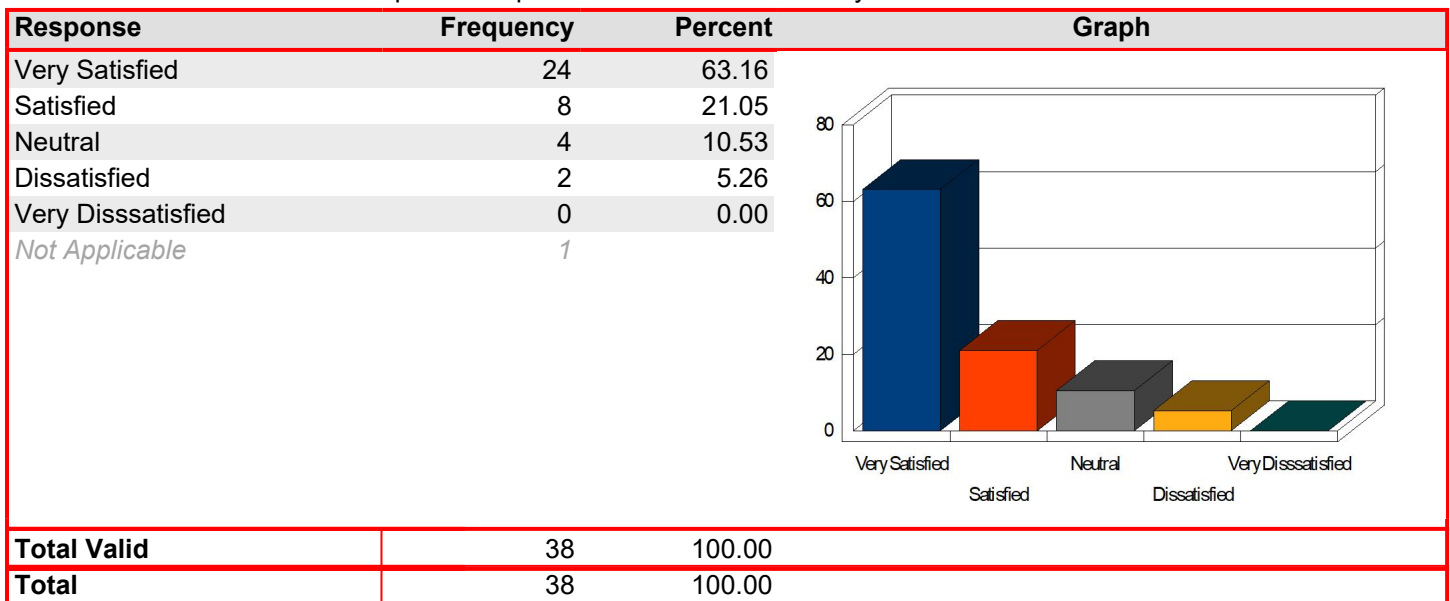
Overall - Administration is approachable

Mean: 4.49



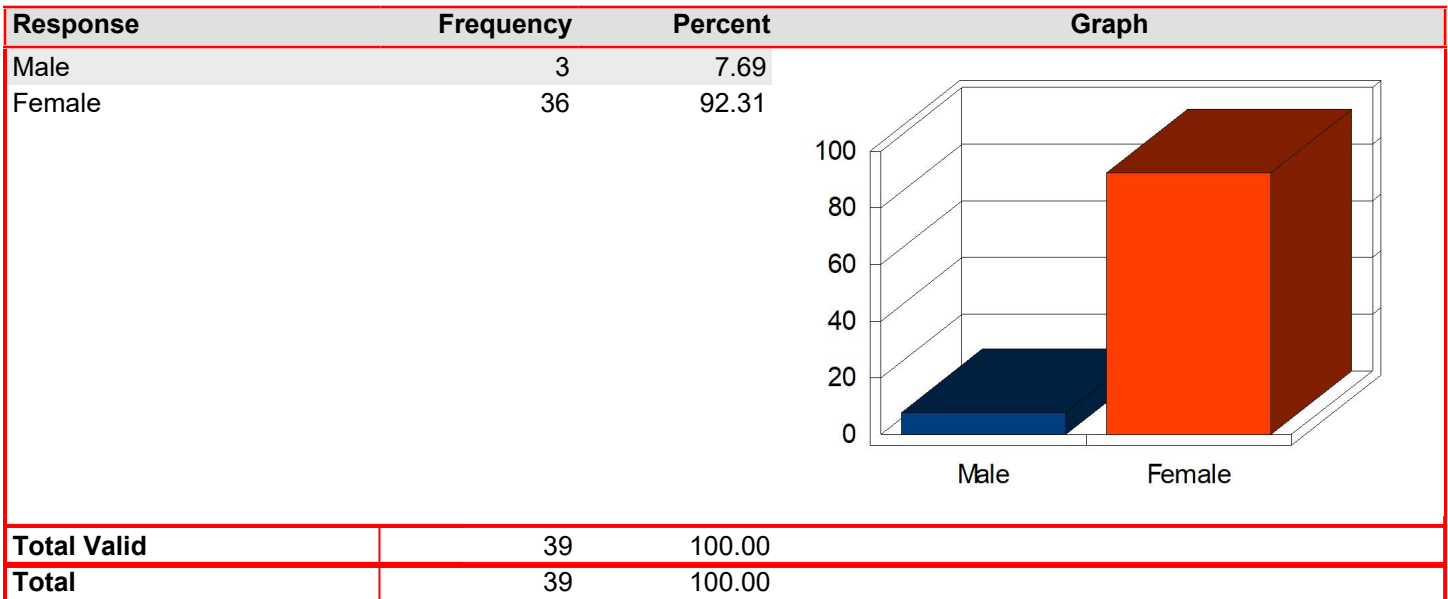
Overall - I feel like TVCC will help me with problems and cares about my issues

Mean: 4.42



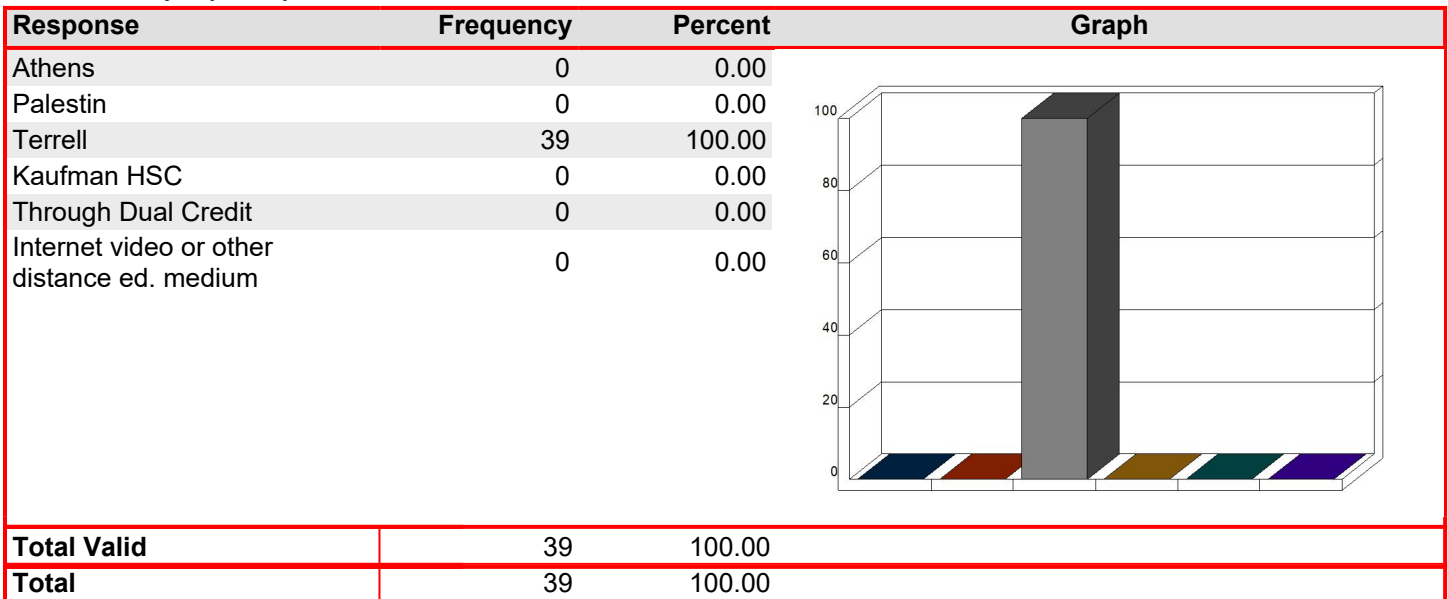
My gender is:

Mean: 1.92



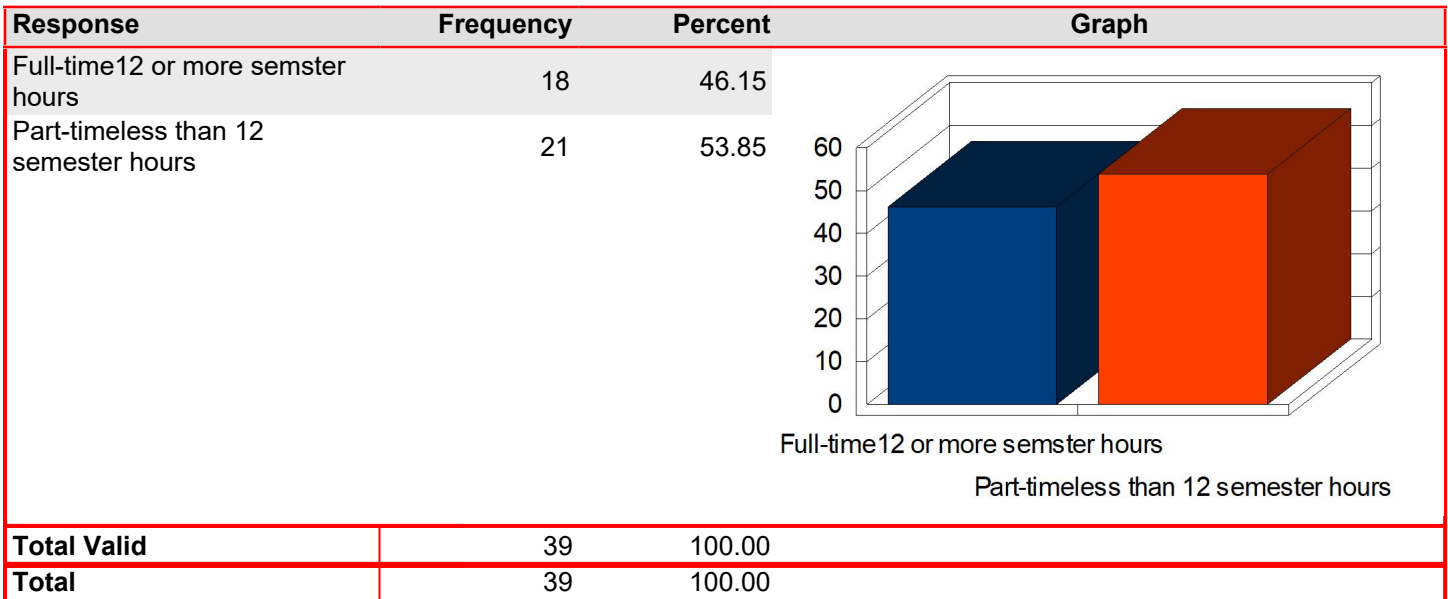
I take the majority of my classes:

Mean: 3.00



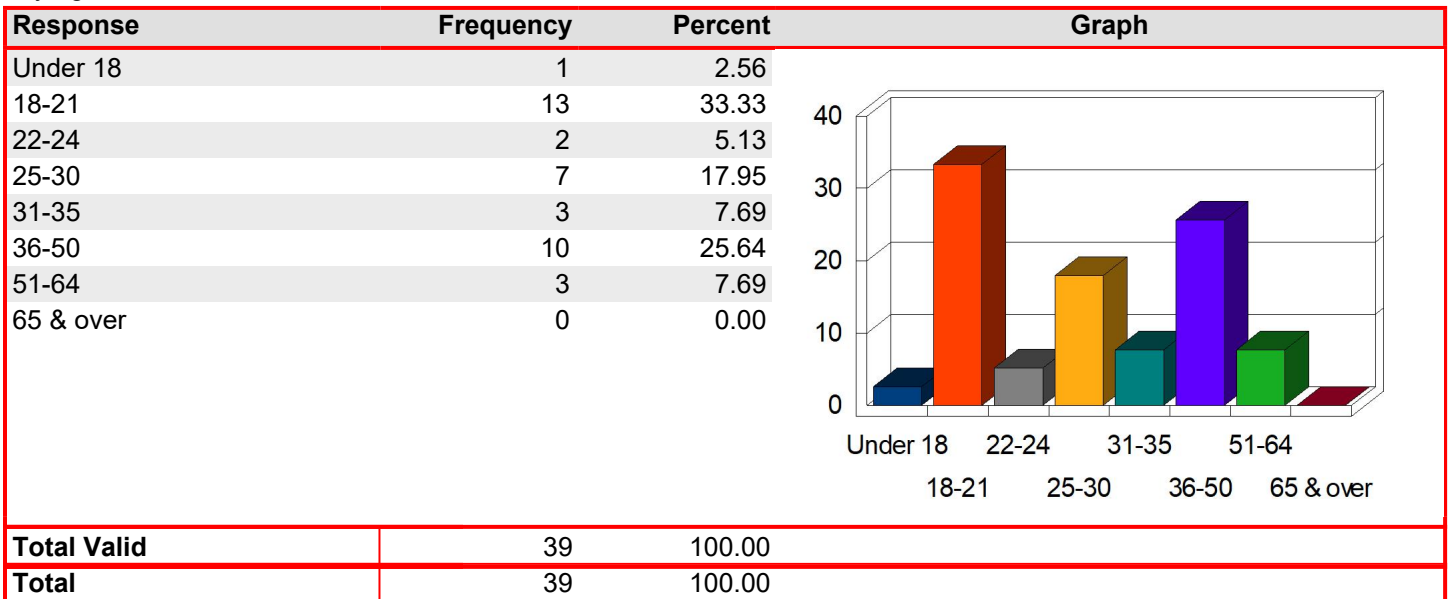
I am enrolled:

Mean: 1.54



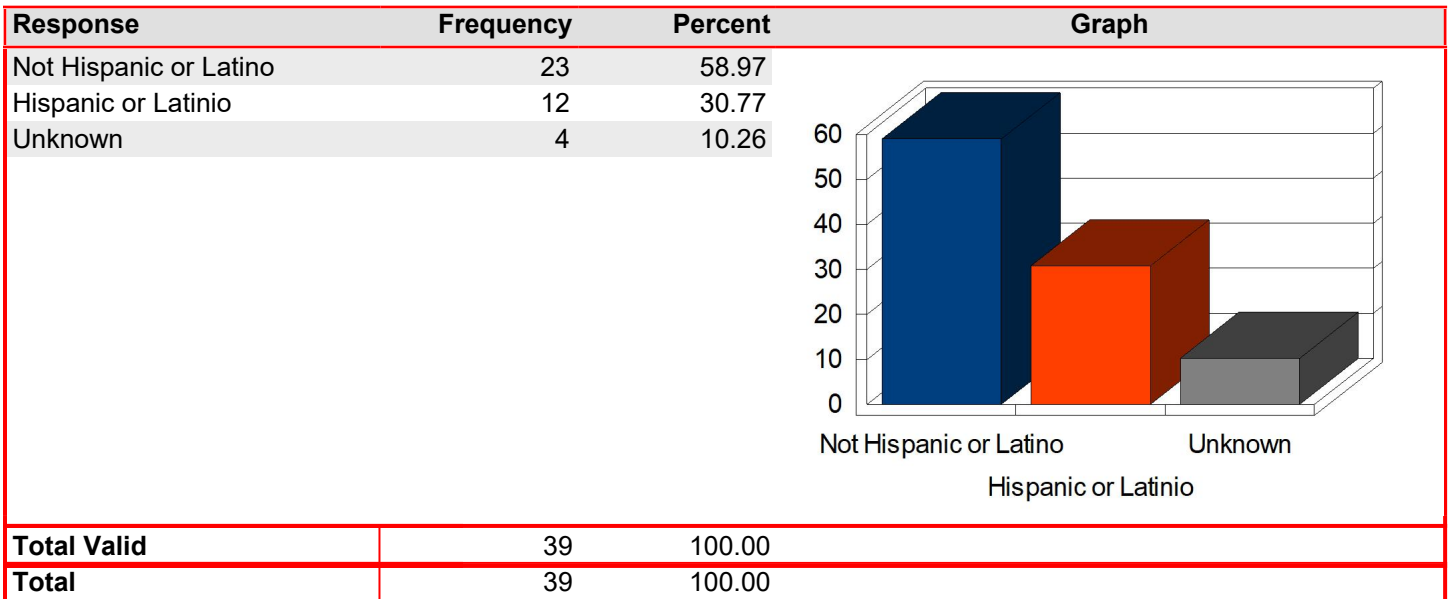
My age is:

Mean: 4.03



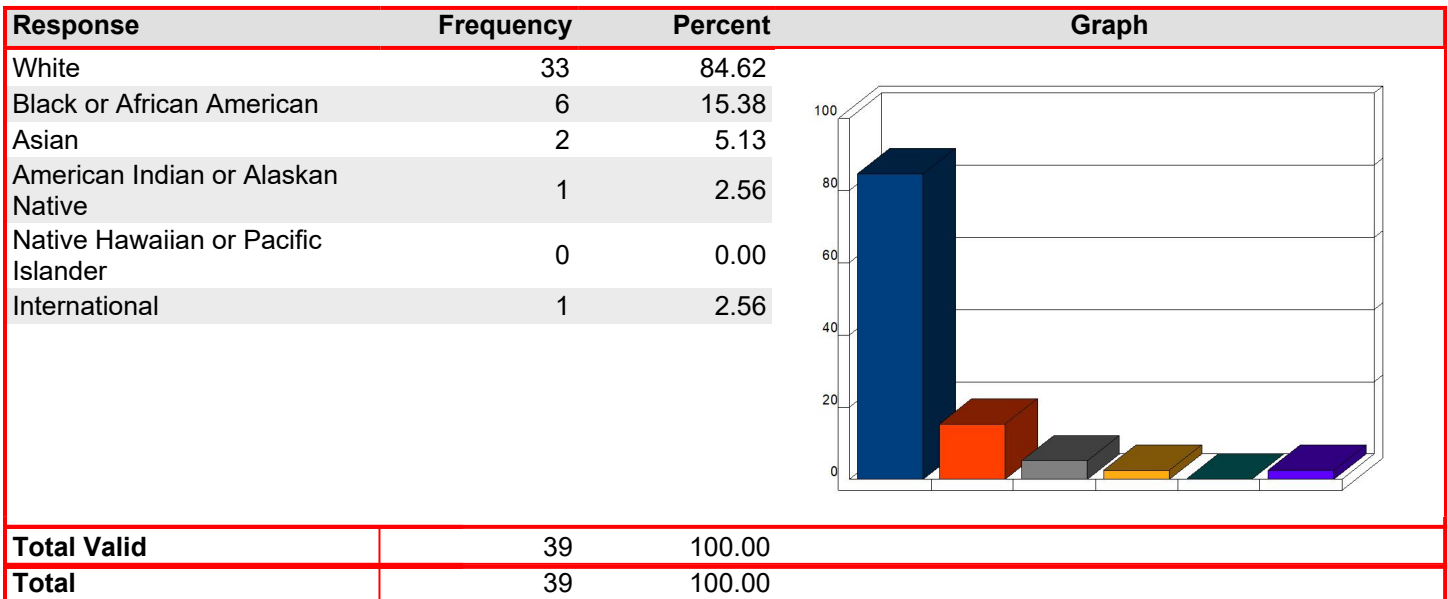
Ethnic Origin:

Mean: 1.51



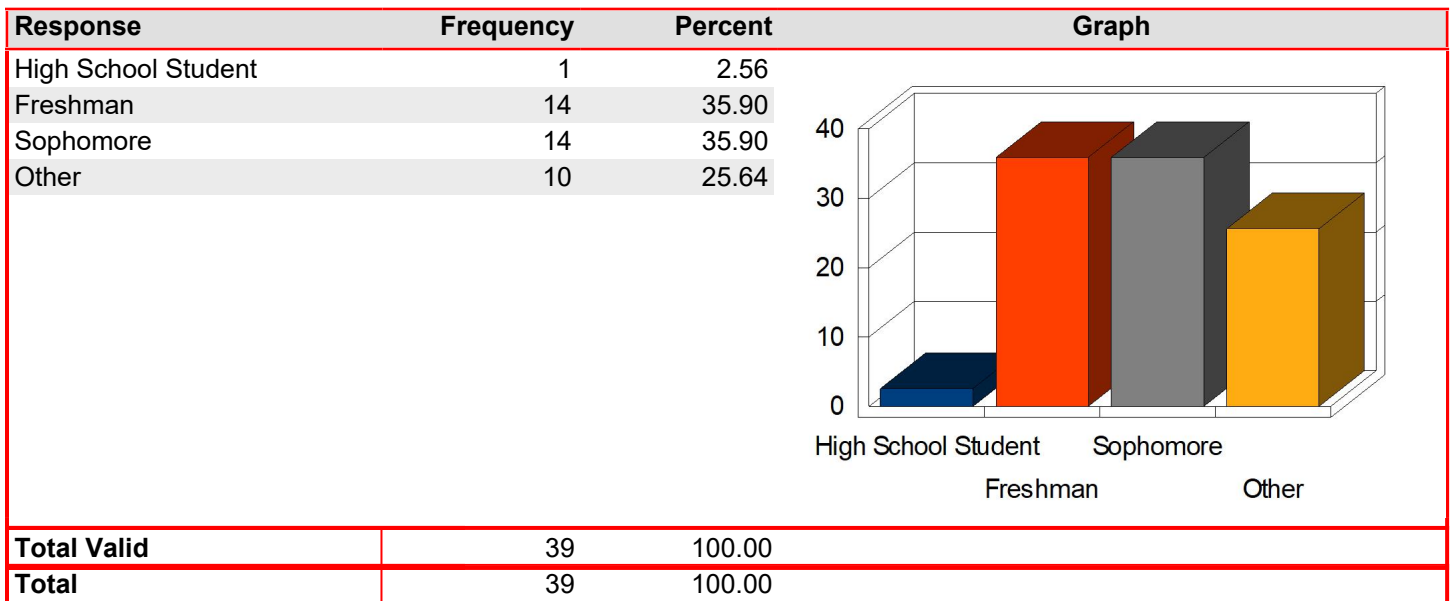
Race:

Mean: -



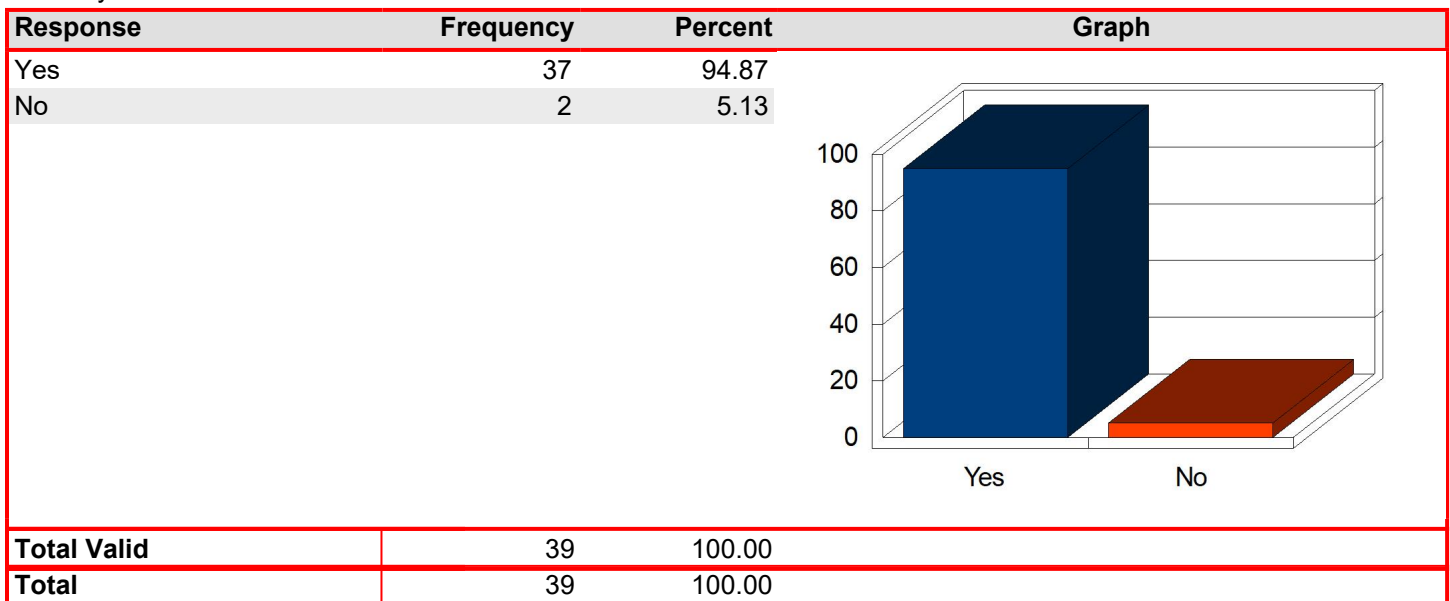
Student Classification:

Mean: 2.85



Would you recommend TVCC to a Friend?

Mean: 1.05



# Trinity Valley Community College

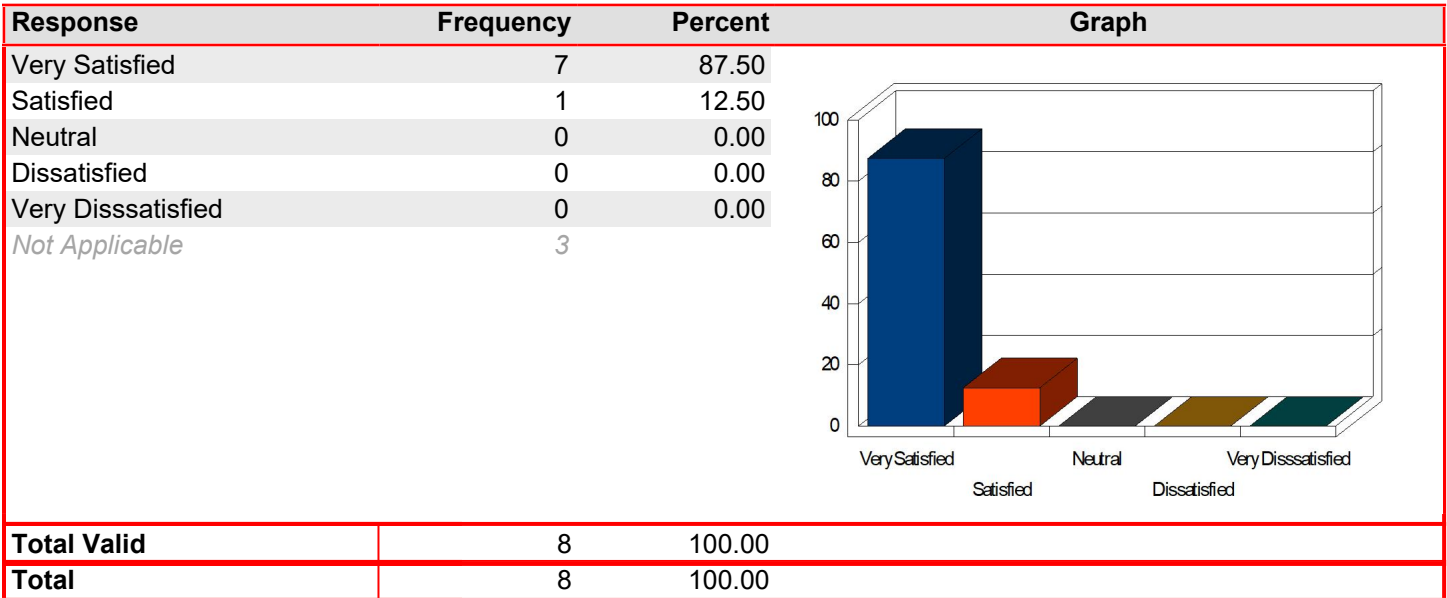
## Student Satisfaction Survey

Spring 2019

Through Dual Credit

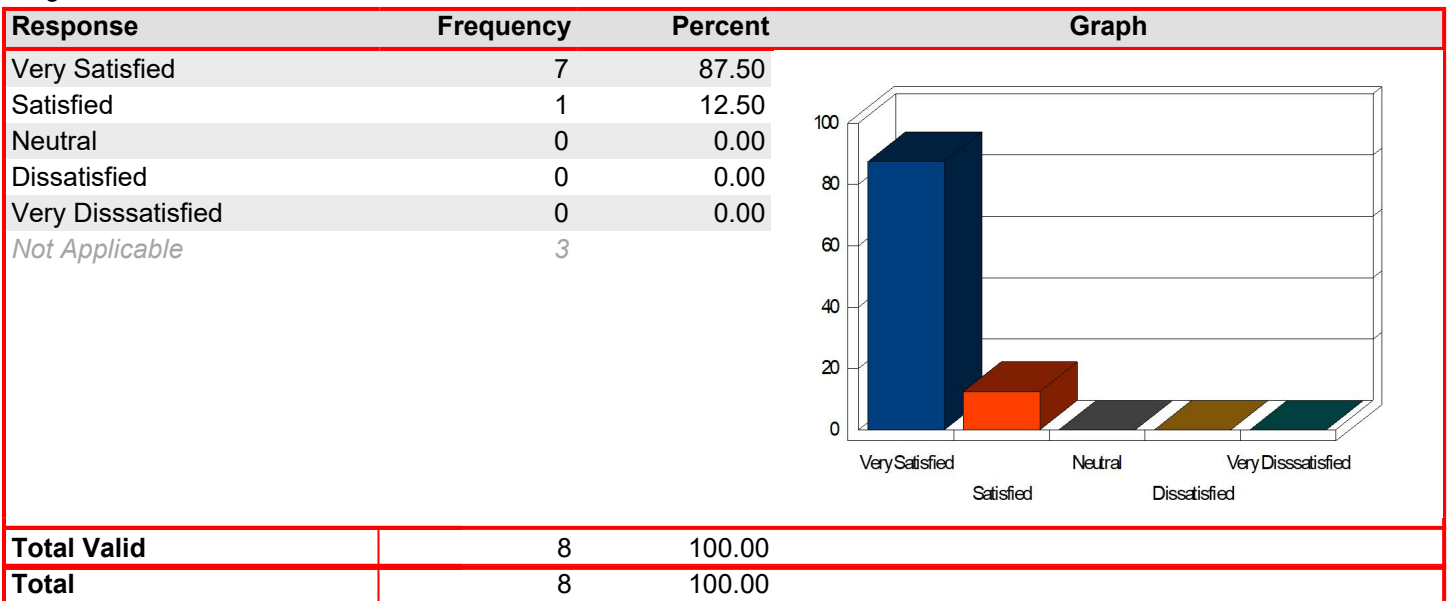
Registration & Admissions - Assistance of staff

Mean: 4.88



Registration & Admissions - Friendliness of staff

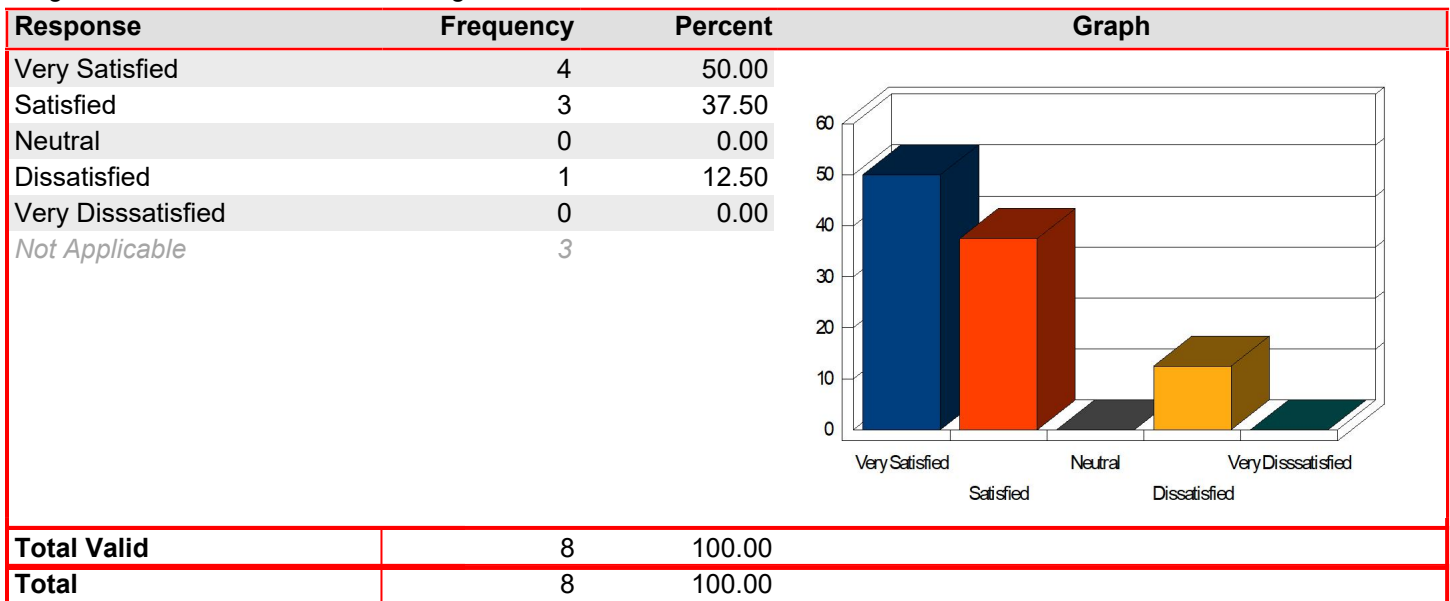
Mean: 4.88





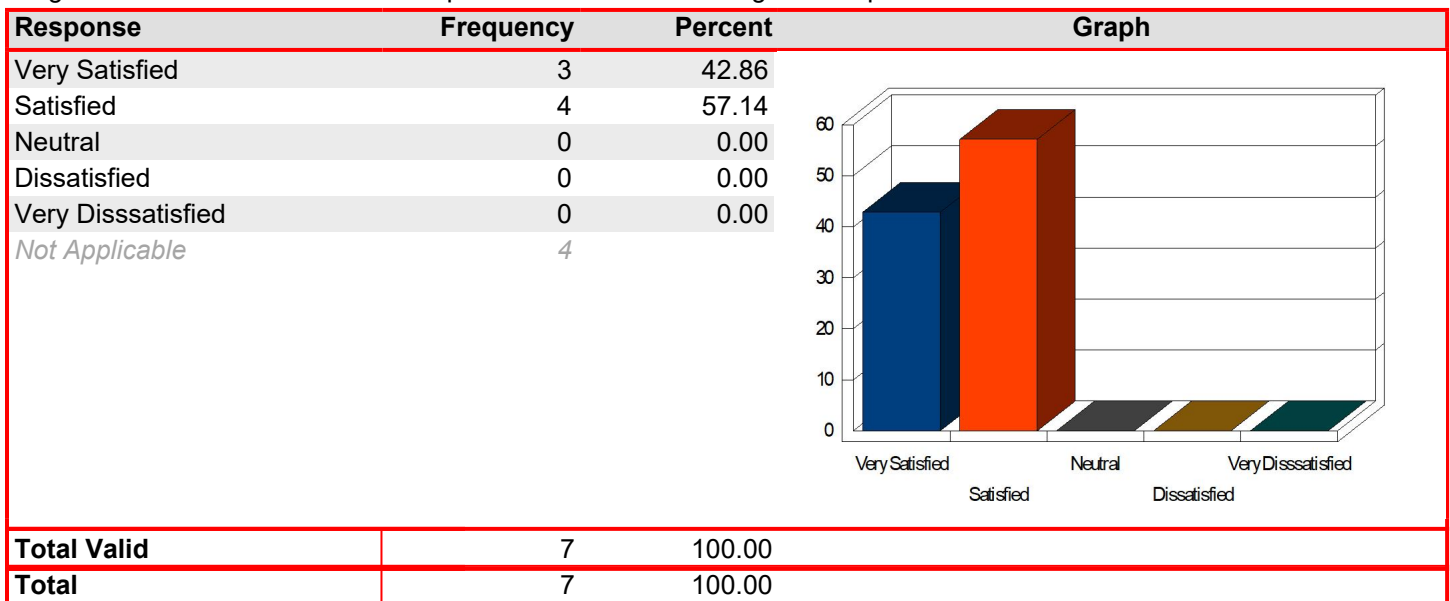
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.25



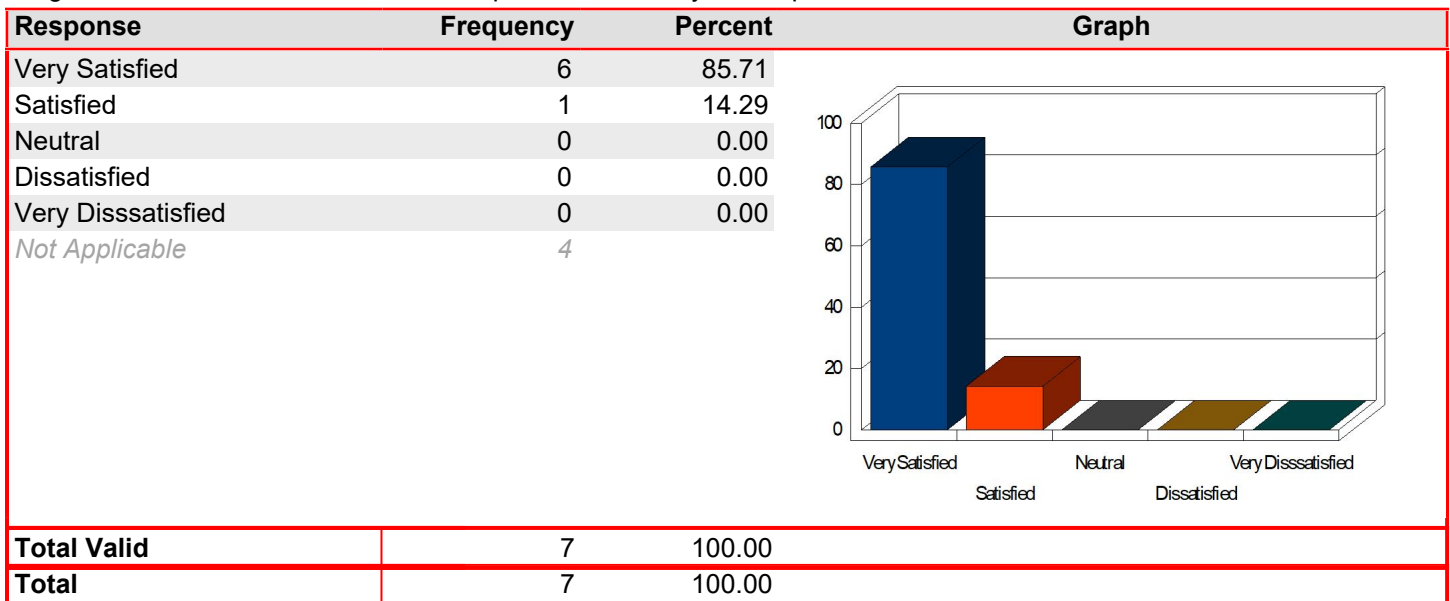
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.43



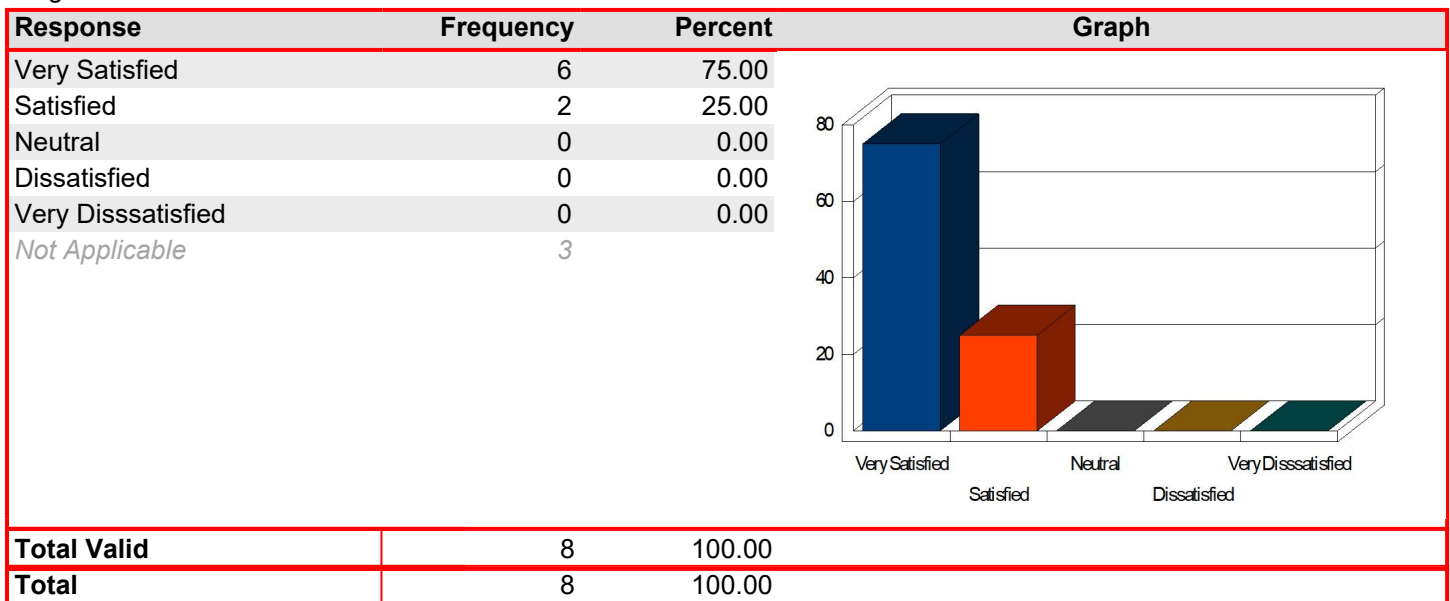
Registration & Admissions - Admissions process was easy to complete

Mean: 4.86



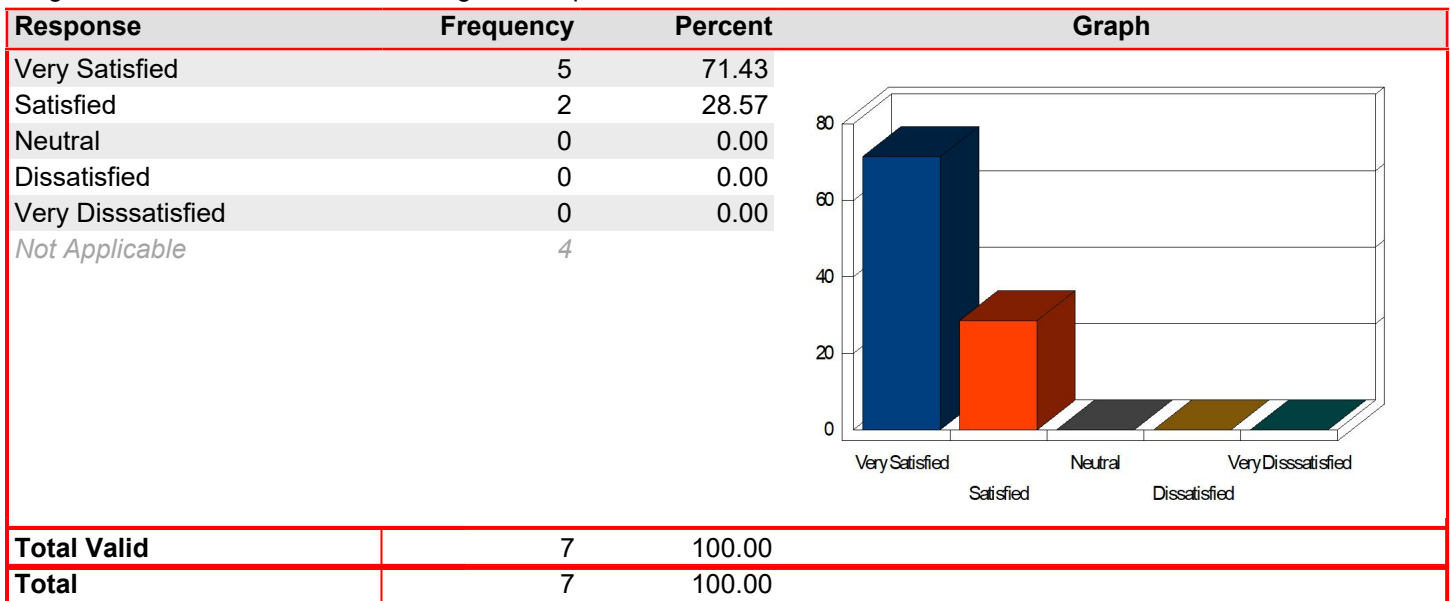
Registration & Admissions - Information I received was understandable

Mean: 4.75



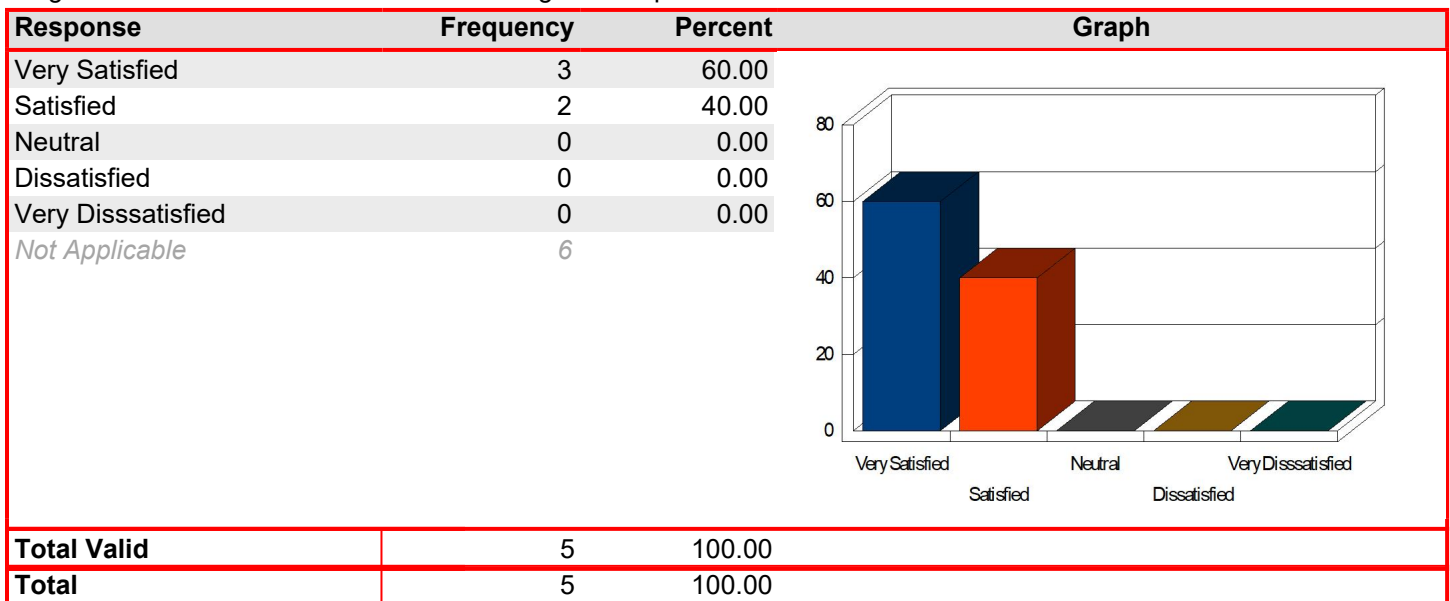
## Registration &amp; Admissions - Online registration process

Mean: 4.71



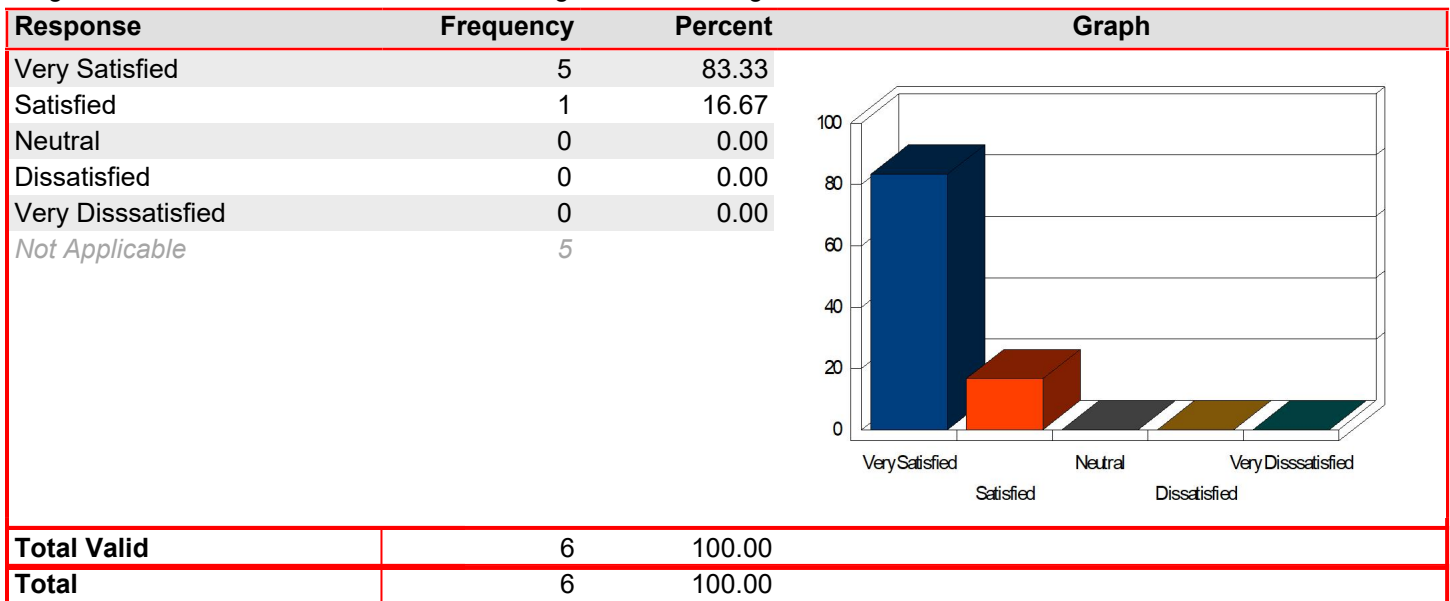
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.60



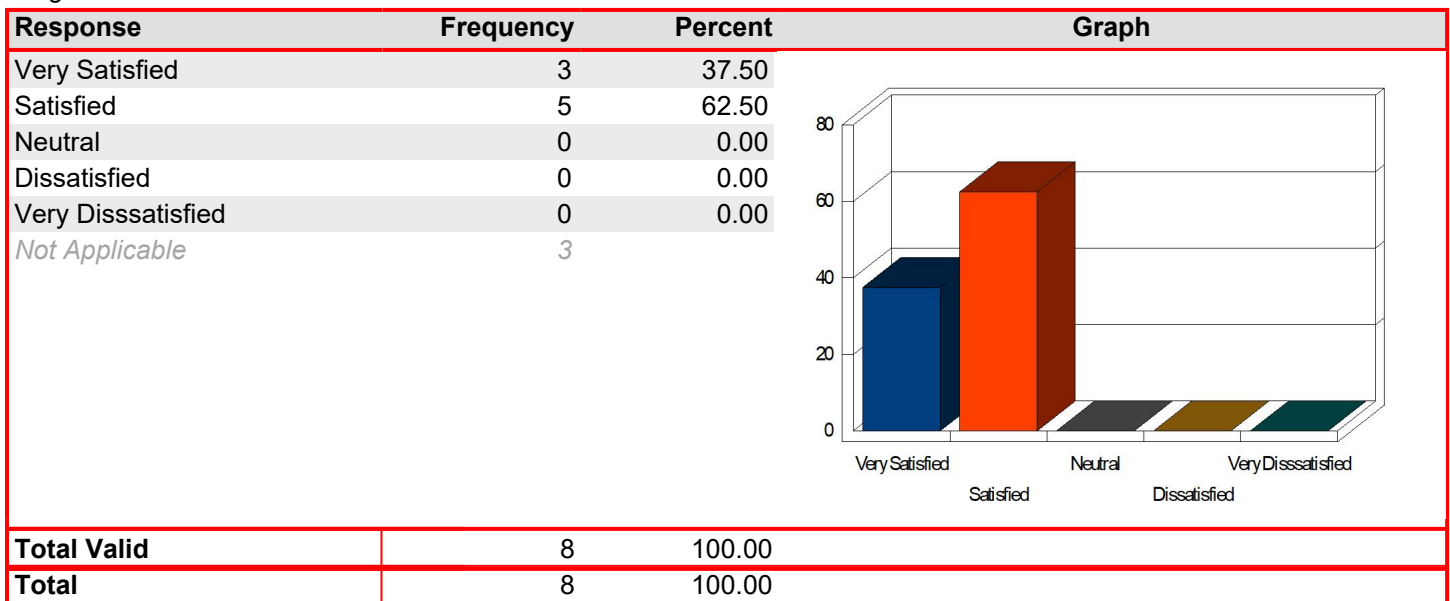
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.83



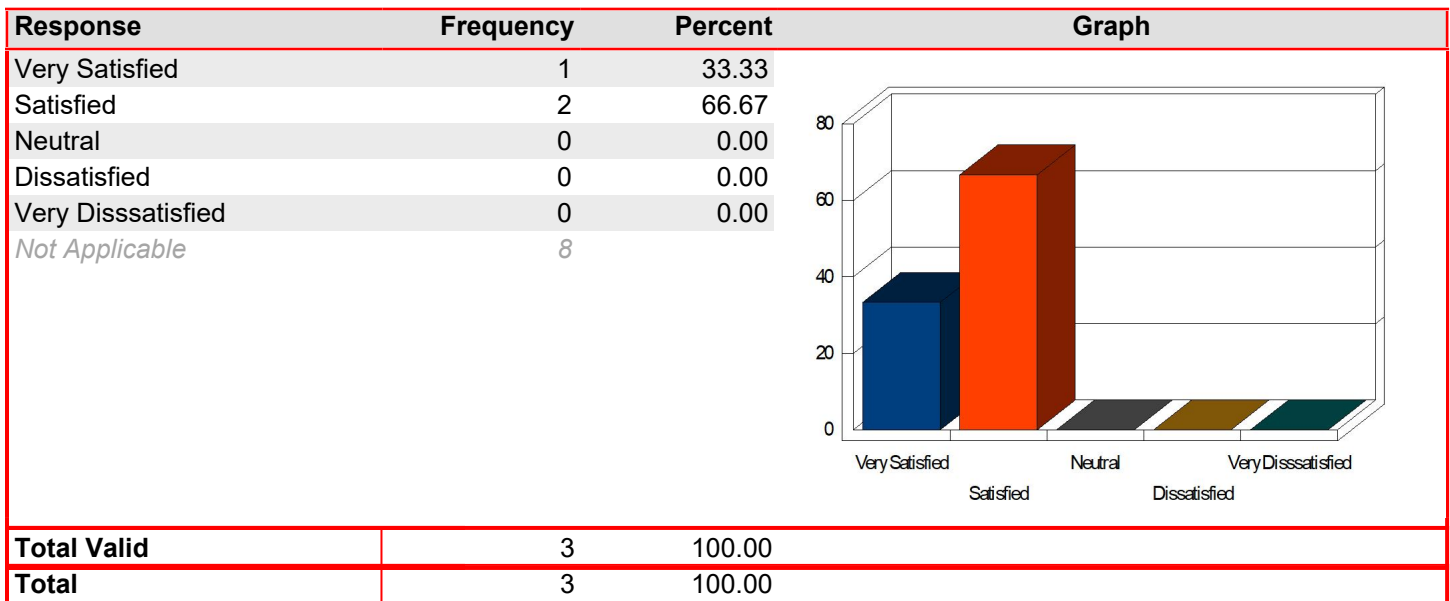
## Registration &amp; Admissions - Website information

Mean: 4.38



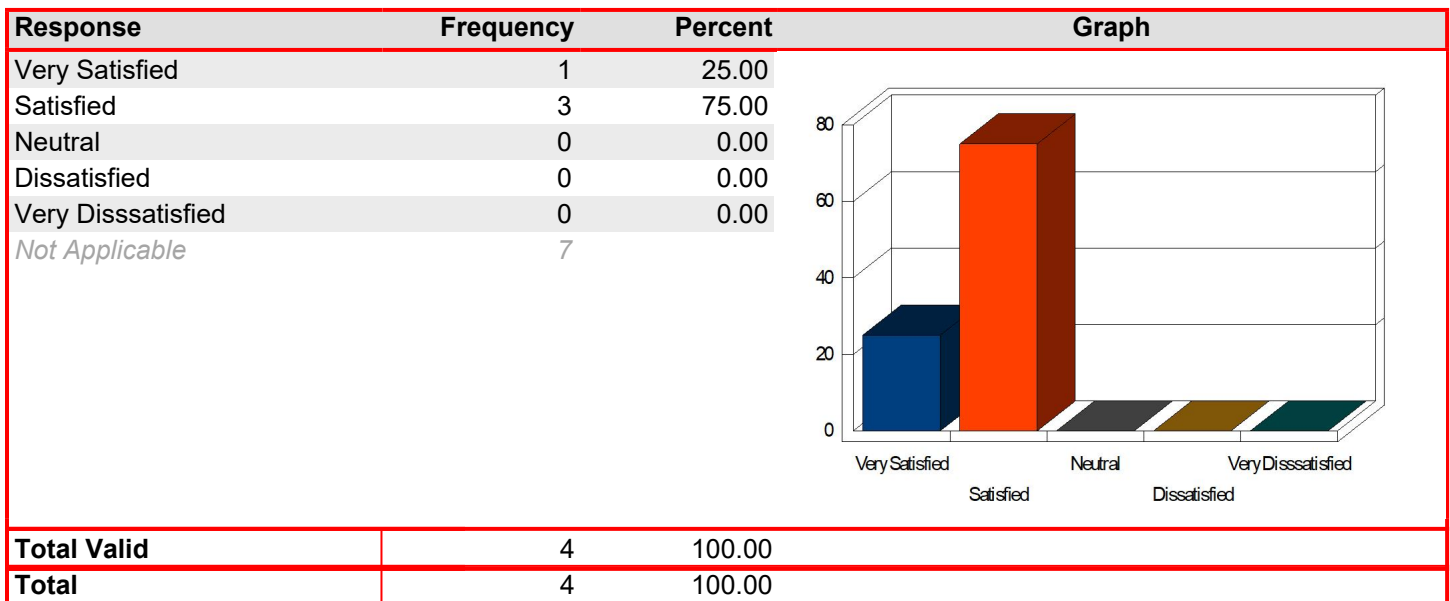
## Financial Aid - Assistance of staff

Mean: 4.33



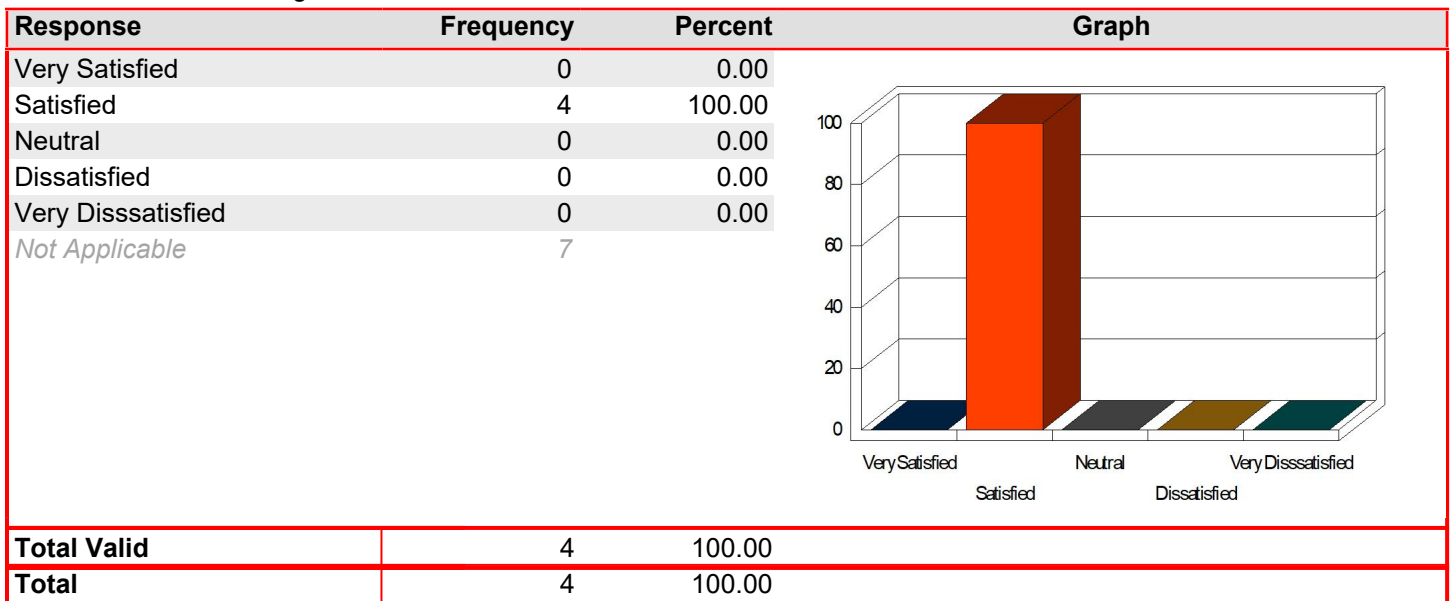
## Financial Aid - Friendliness of staff

Mean: 4.25



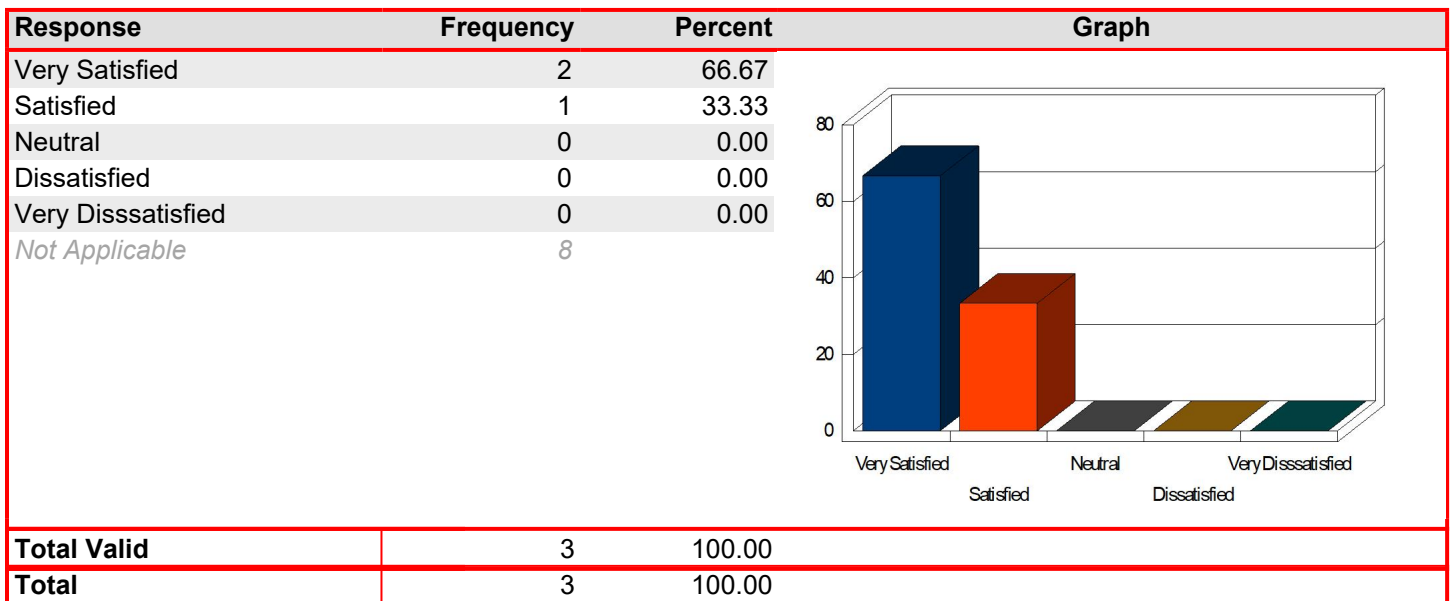
## Financial Aid - Knowledge of staff

Mean: 4.00



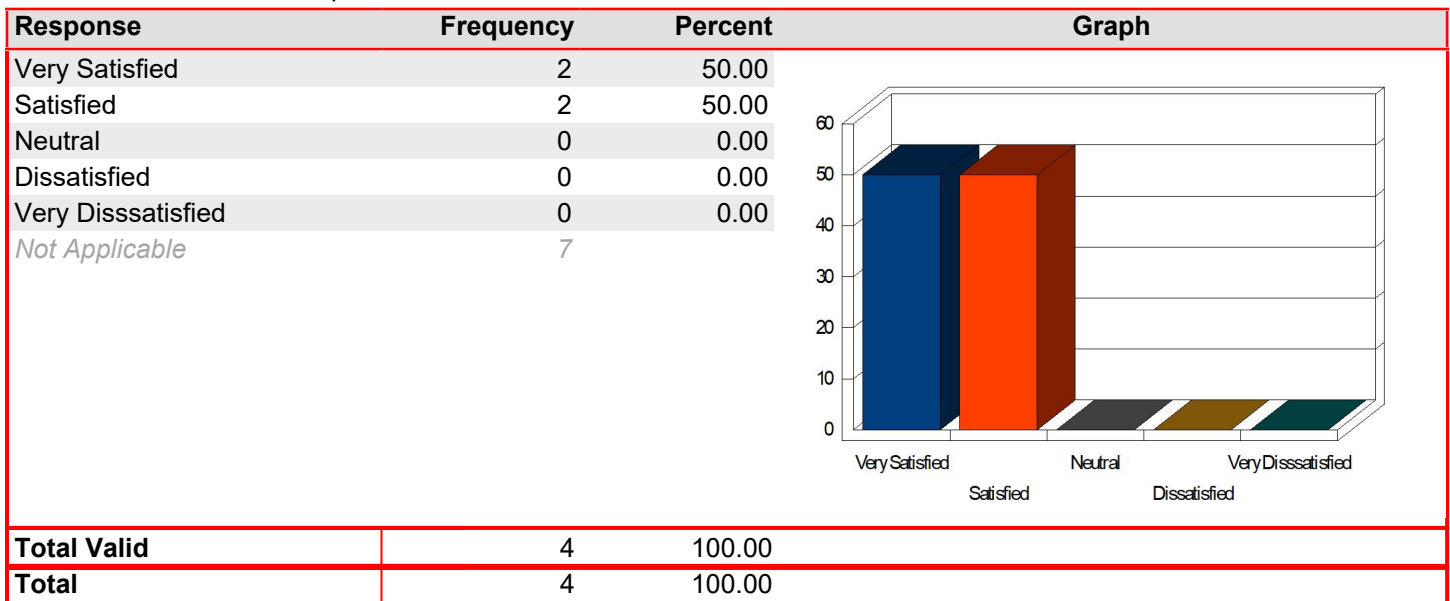
## Financial Aid - Information received is accurate

Mean: 4.67



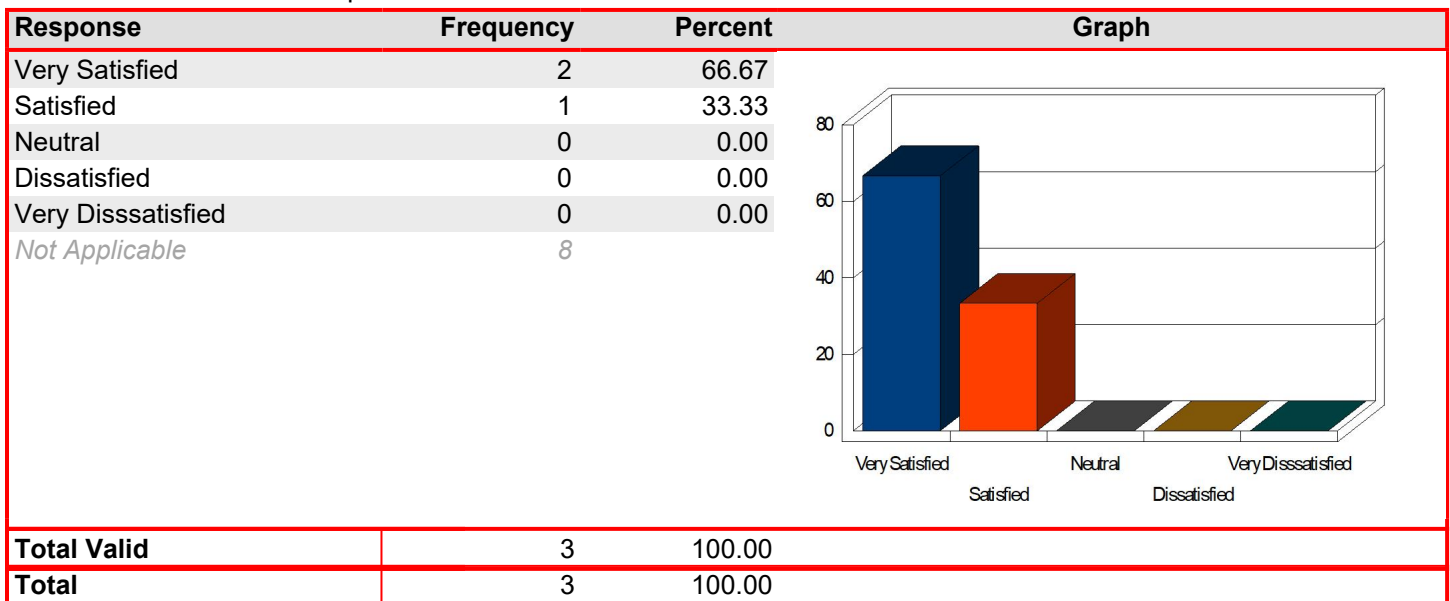
Financial Aid - Information presented is understandable

Mean: 4.50



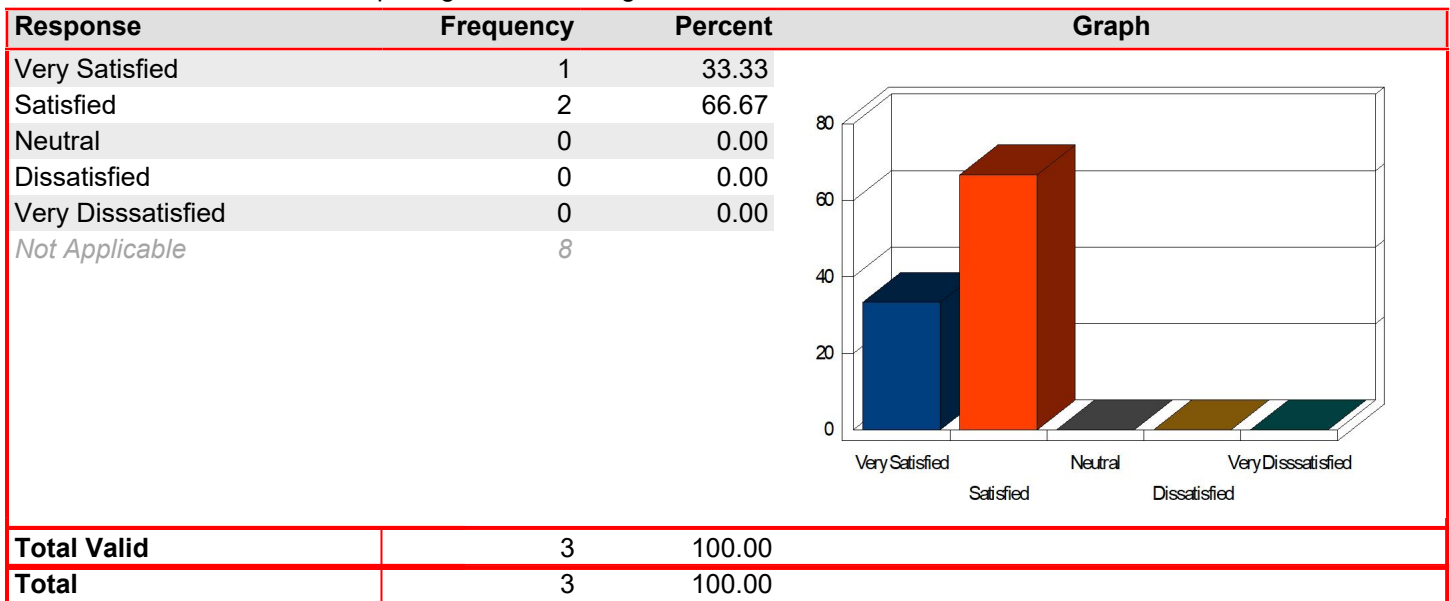
Financial Aid - Financial aid process

Mean: 4.67



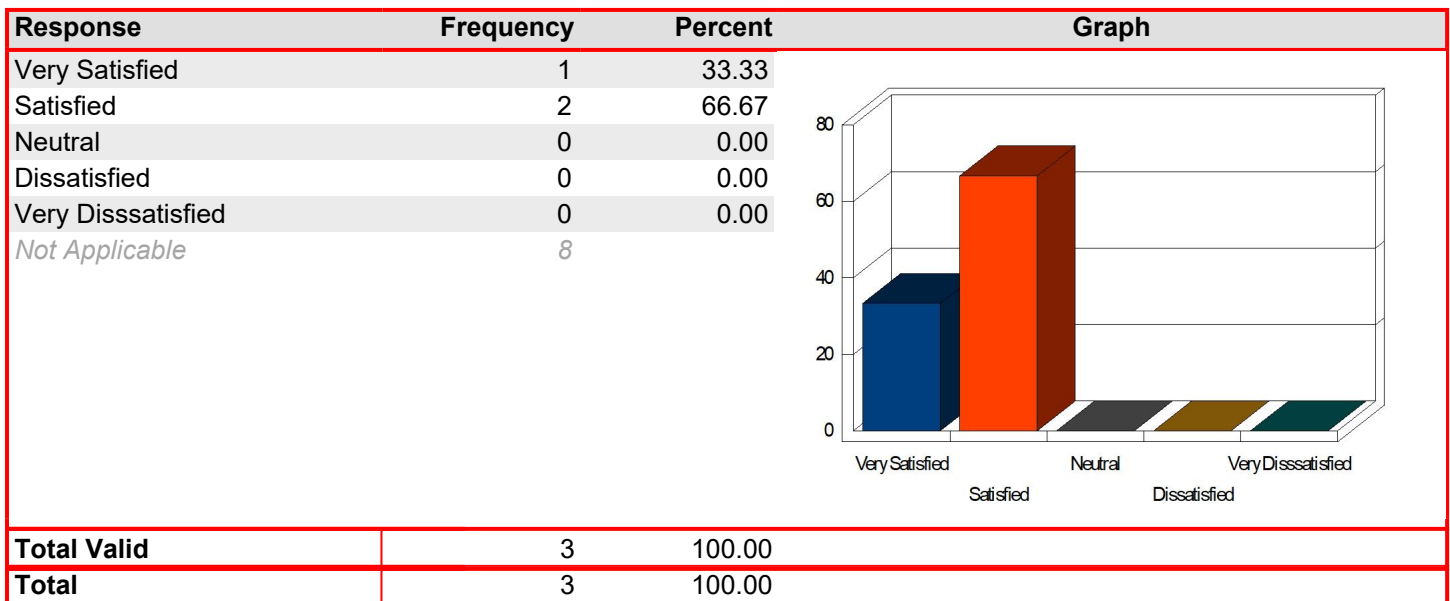
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.33



## Financial Aid - Assistance for Veteran benefits

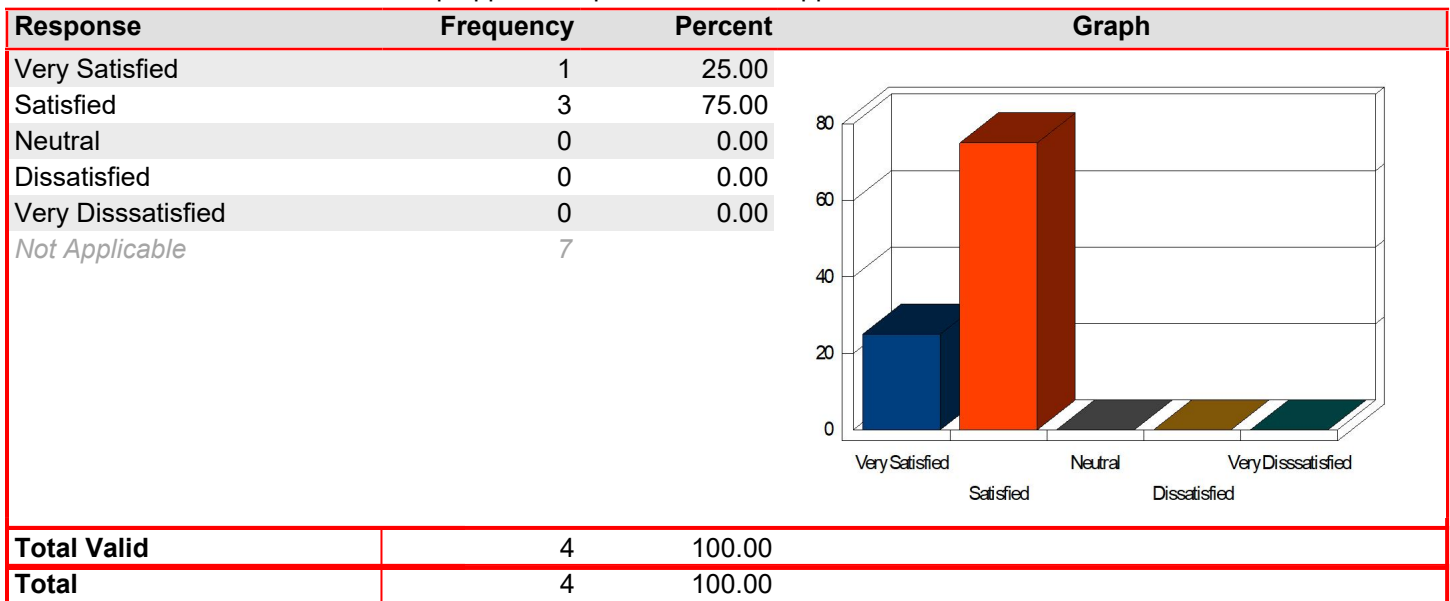
Mean: 4.33





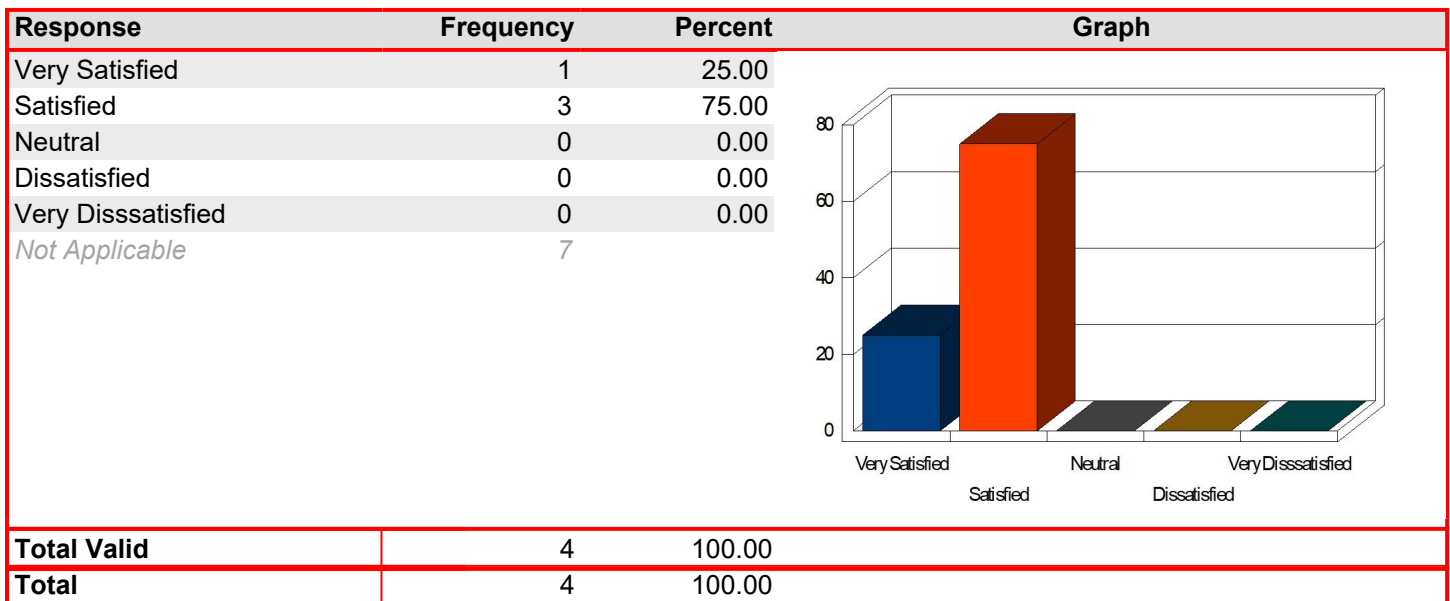
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.25



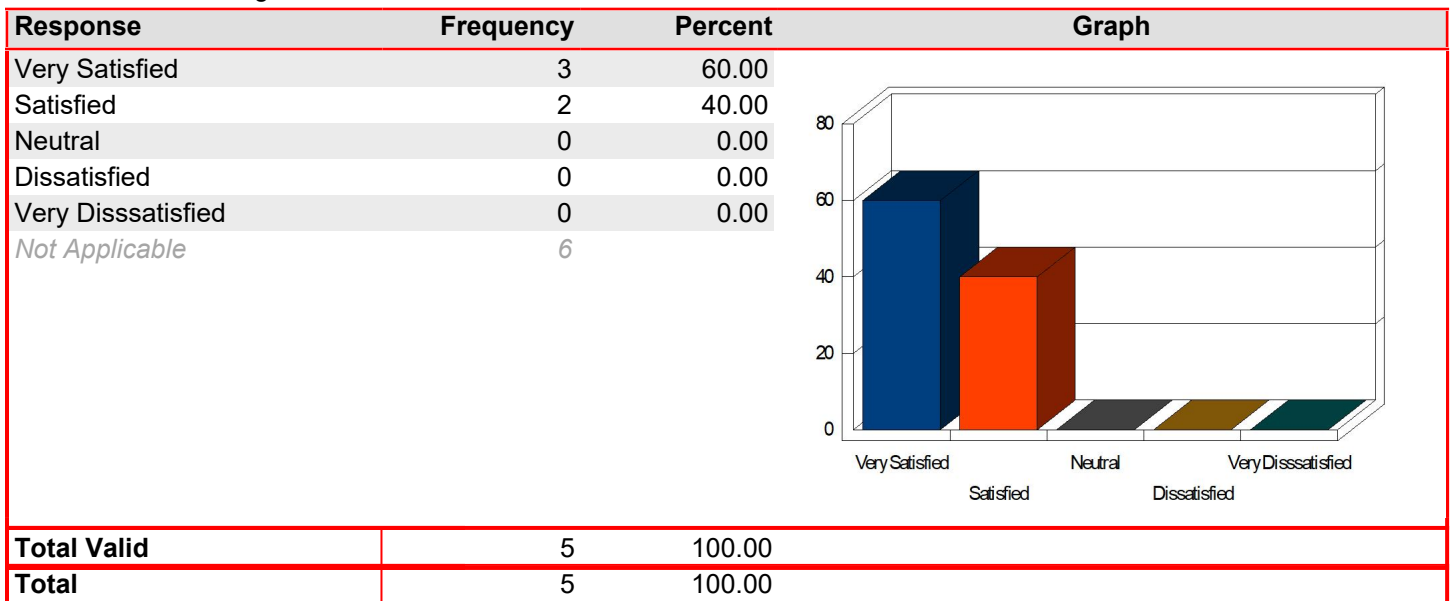
## Financial Aid - Website information

Mean: 4.25



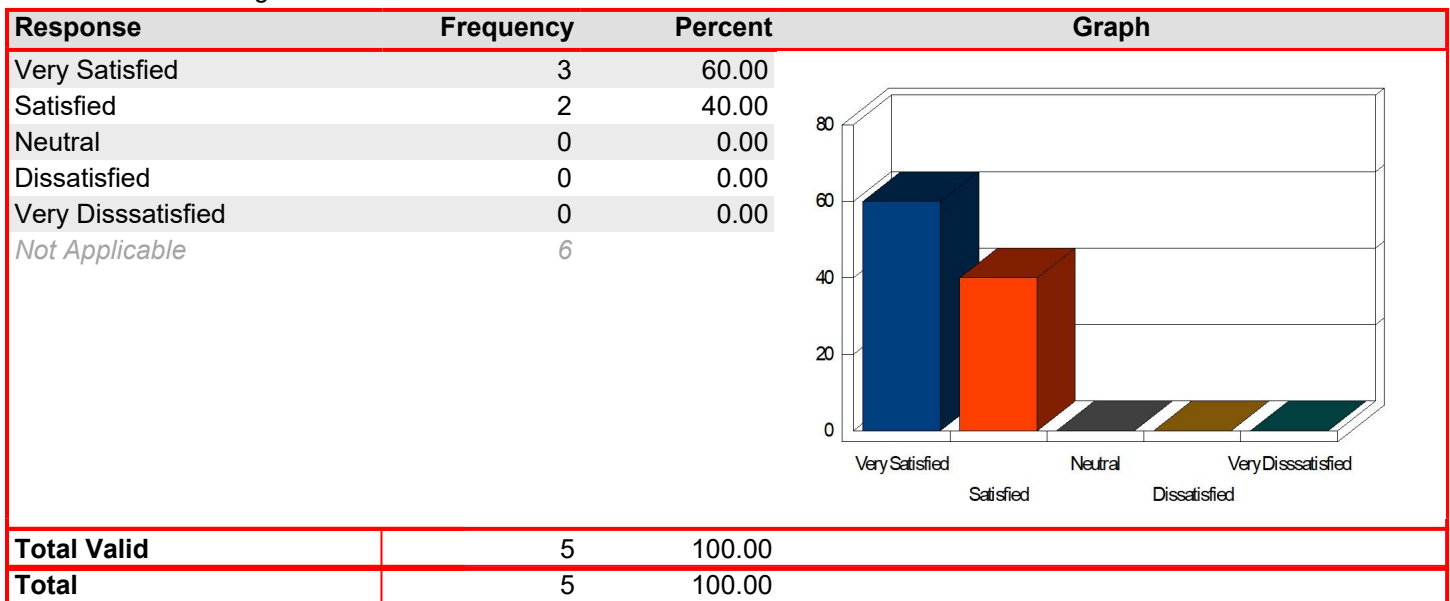
## Guidance/Counseling - Assistance of staff

Mean: 4.60



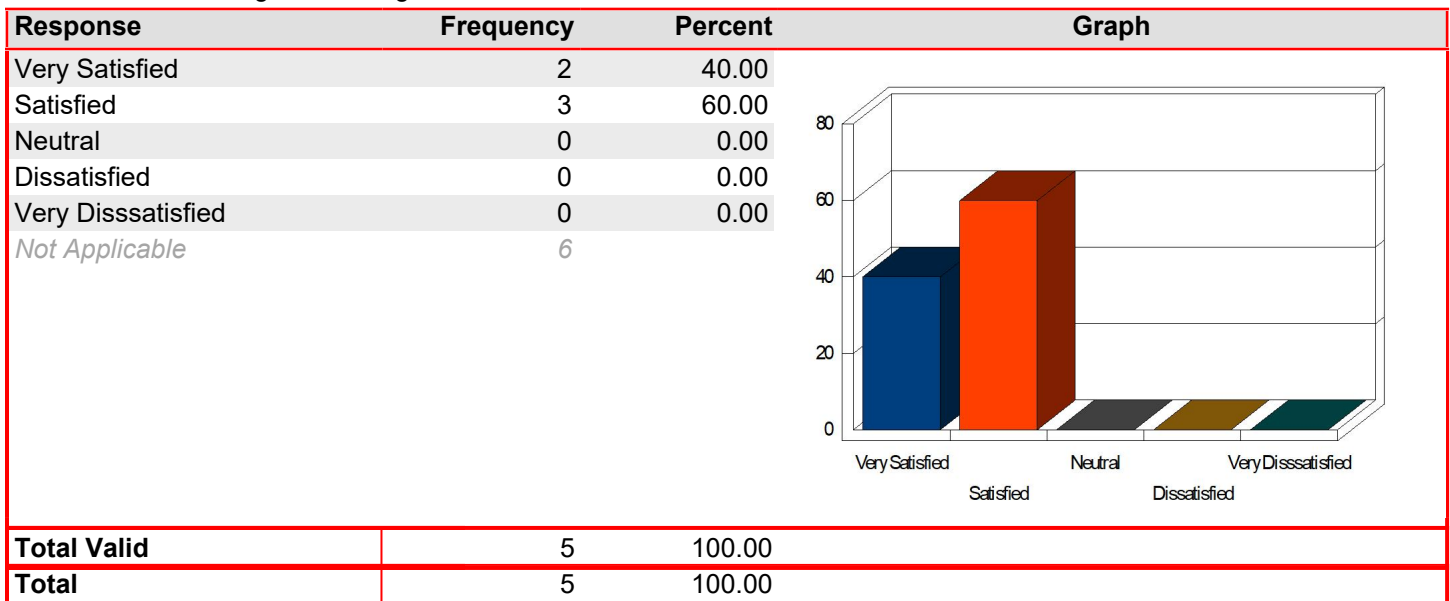
## Guidance/Counseling - Friendliness of staff

Mean: 4.60



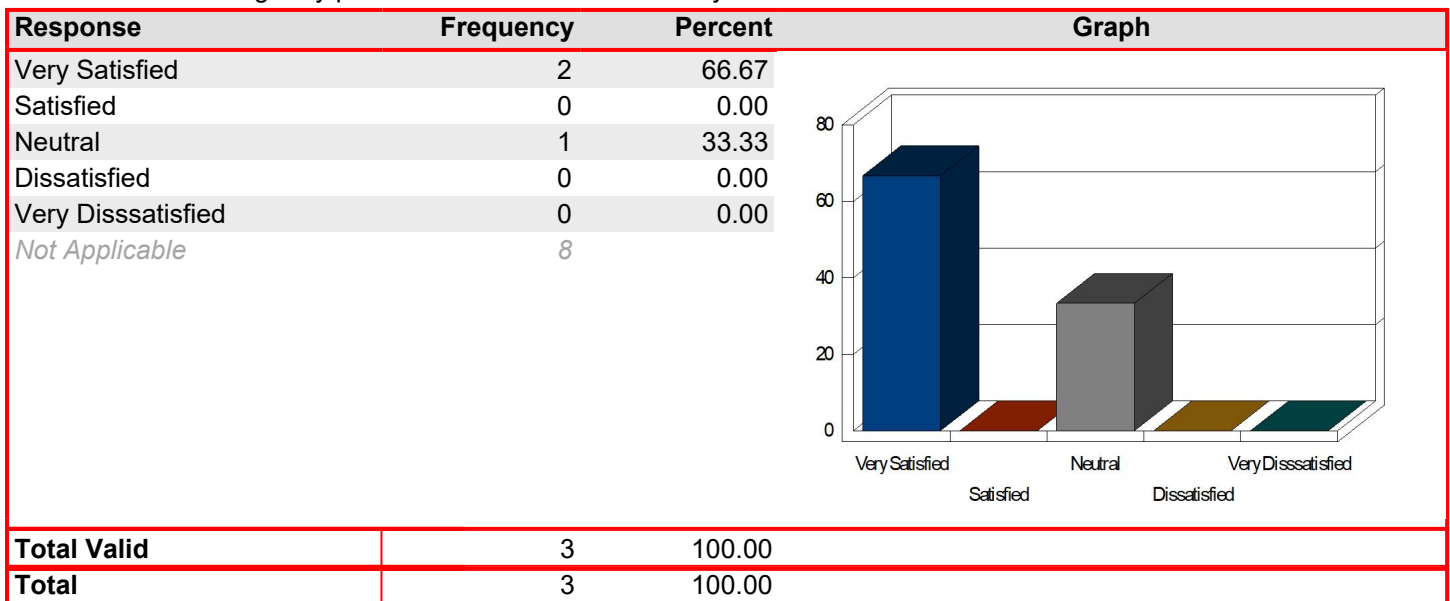
## Guidance/Counseling - Knowledge of staff

Mean: 4.40



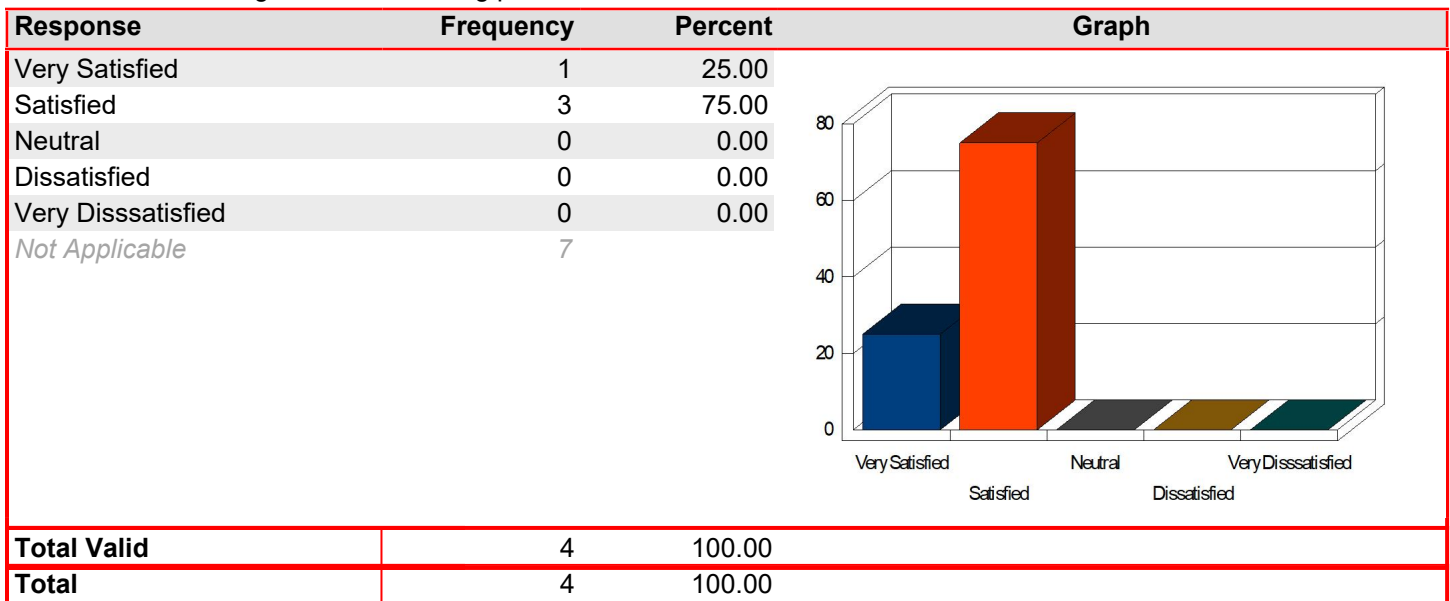
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.33



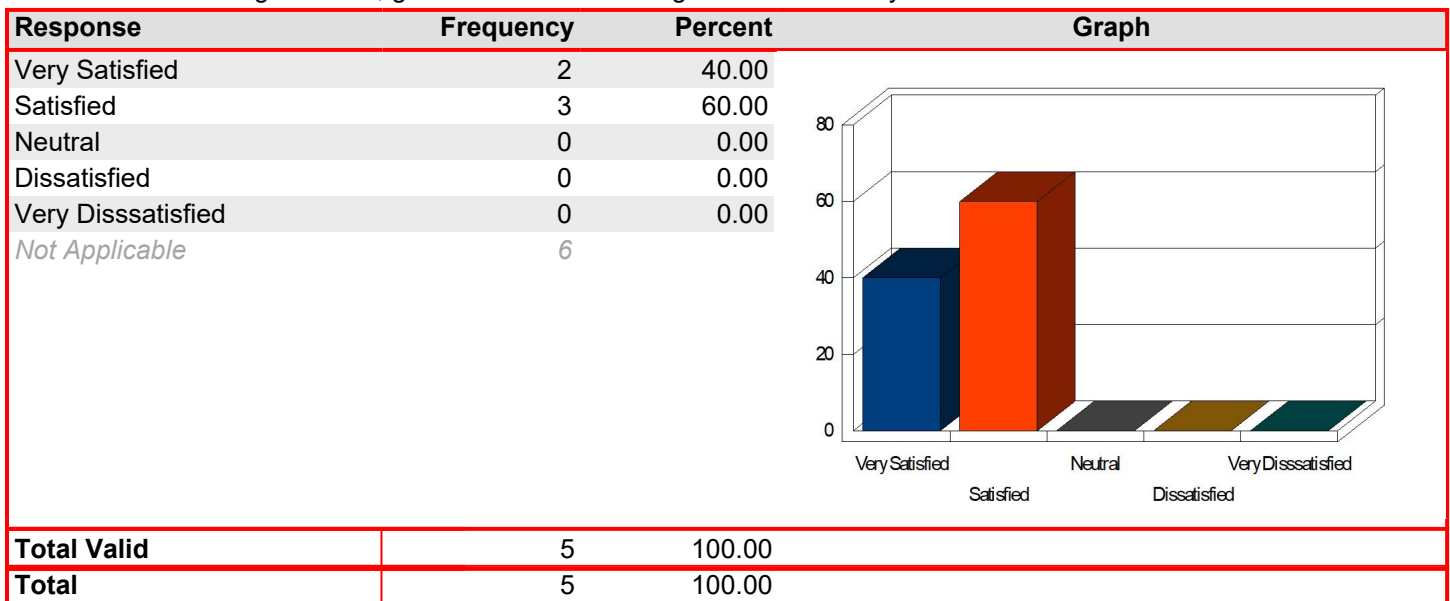
## Guidance/Counseling - Student advising process

Mean: 4.25



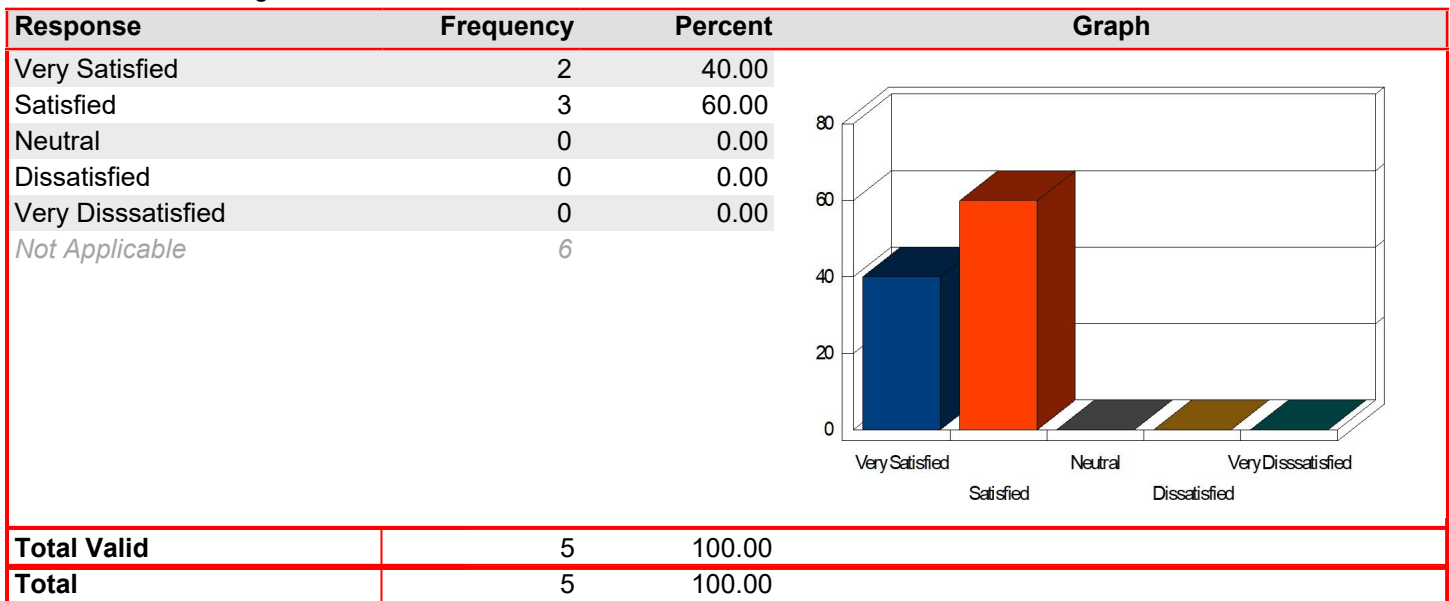
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.40



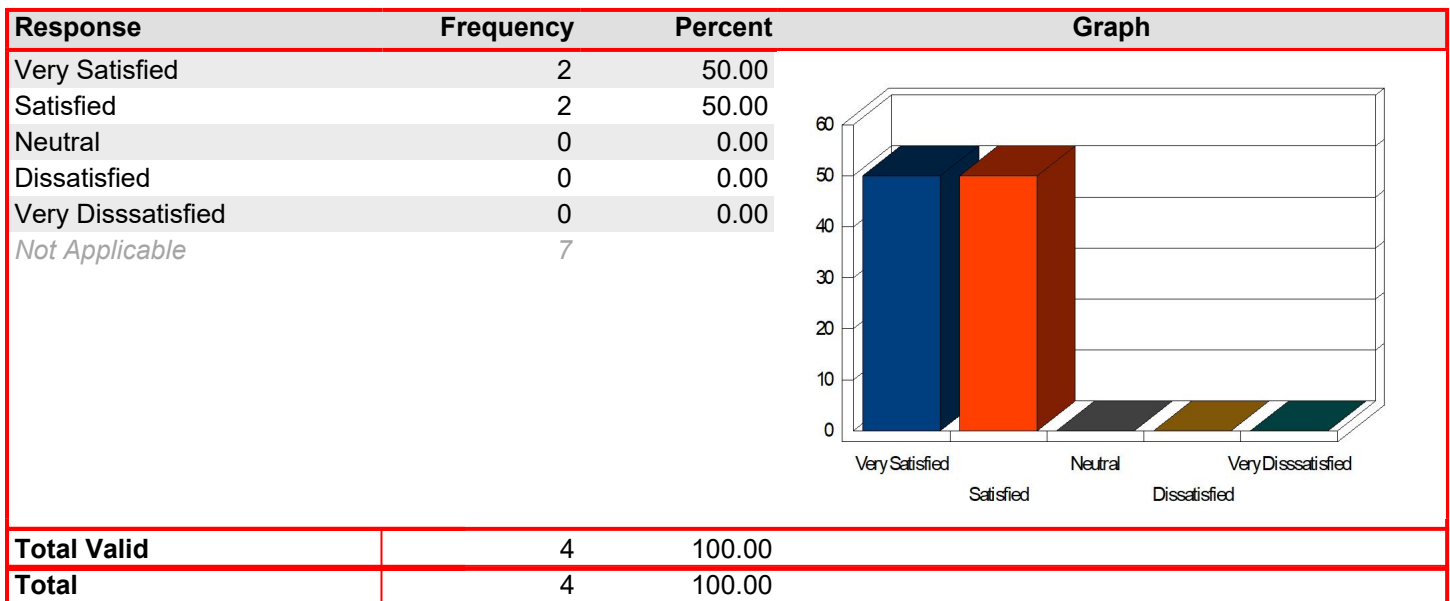
## Guidance/Counseling - Website information

Mean: 4.40



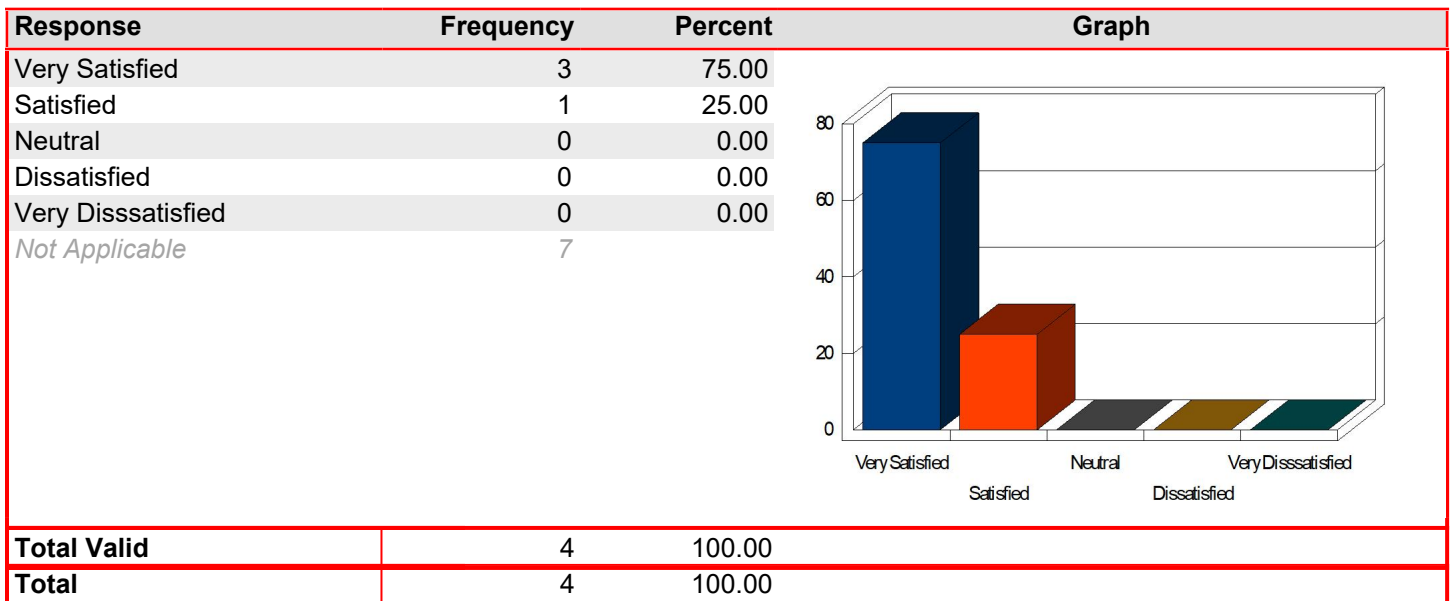
## Business Office/Cashier - Assistance of staff

Mean: 4.50



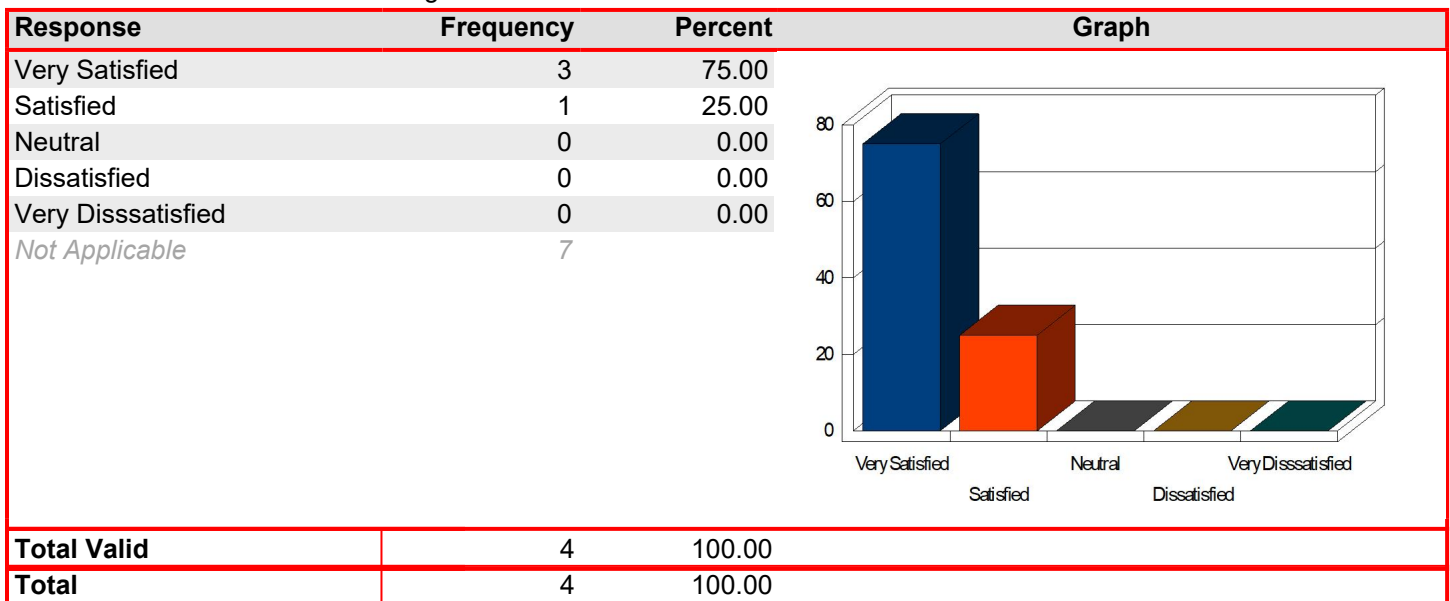
## Business Office/Cashier - Friendliness of staff

Mean: 4.75



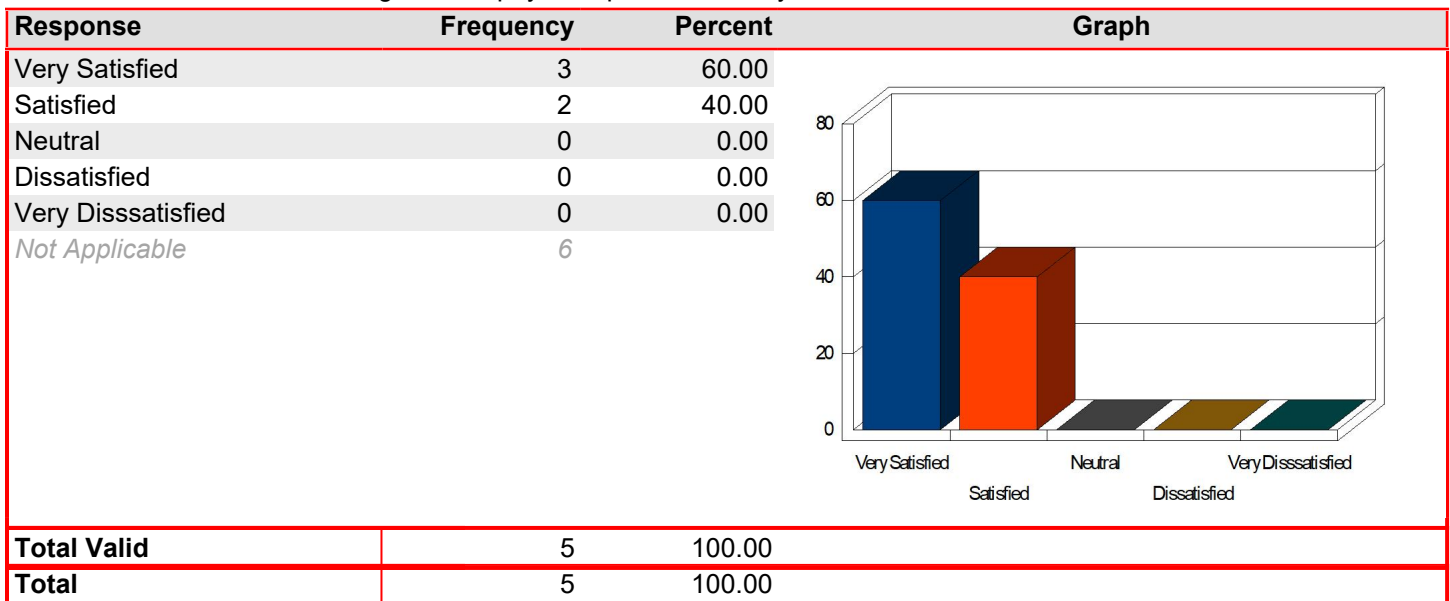
## Business Office/Cashier - Knowledge of staff

Mean: 4.75



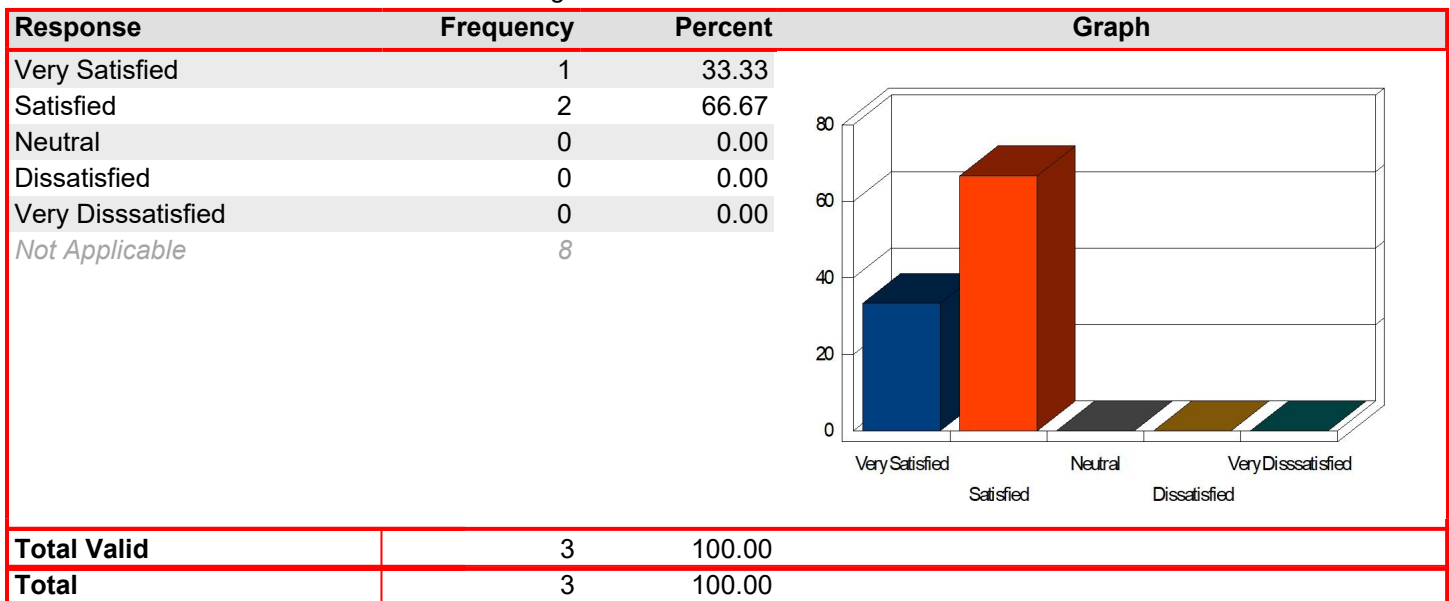
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.60



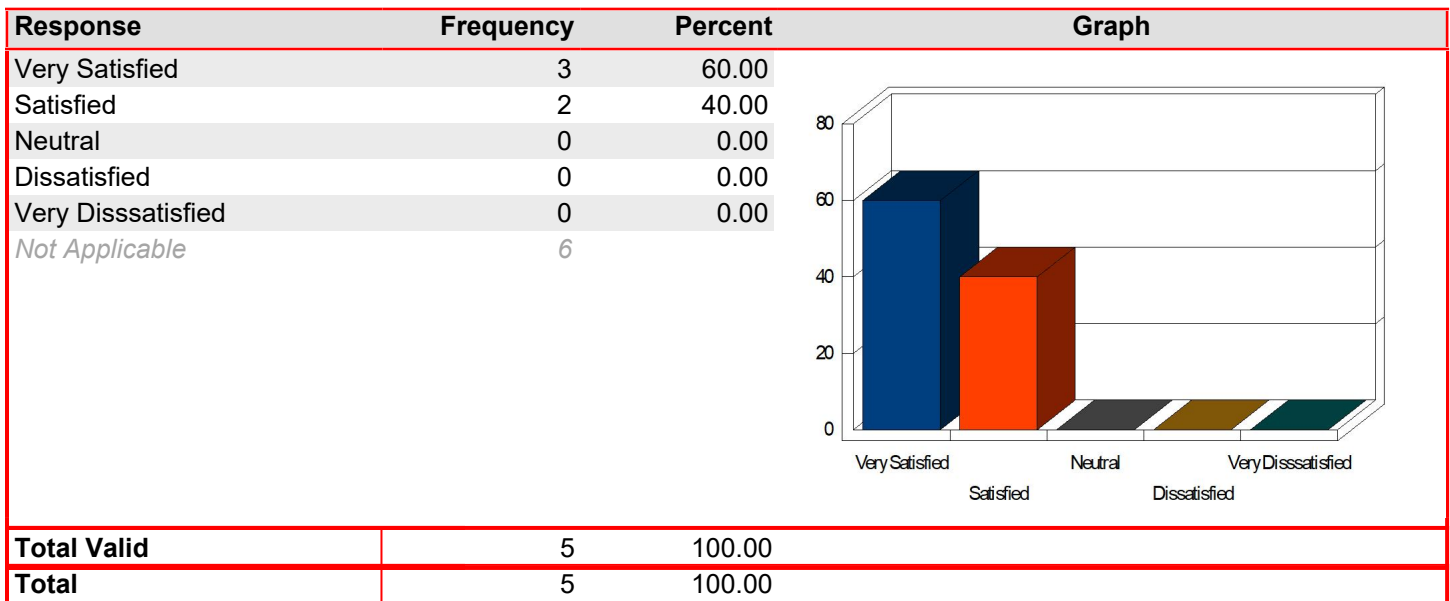
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.33



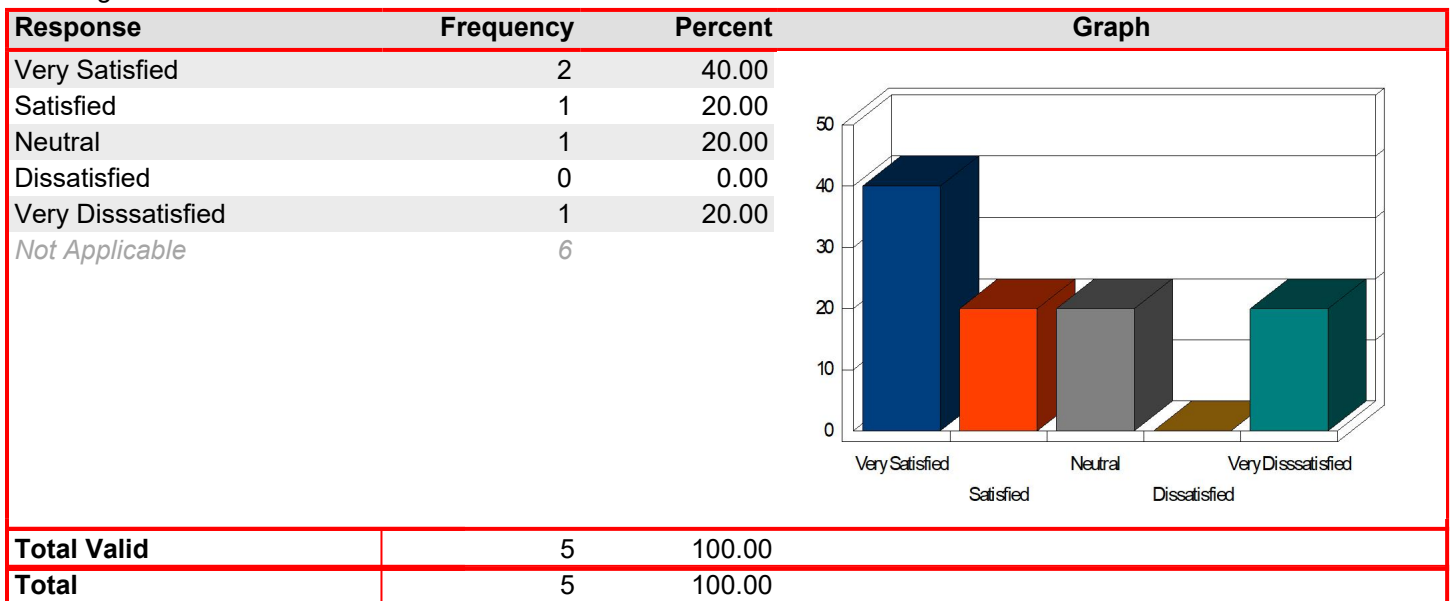
## Business Office/Cashier - Website information

Mean: 4.60



## Tutoring/CAPS - Assistance of staff

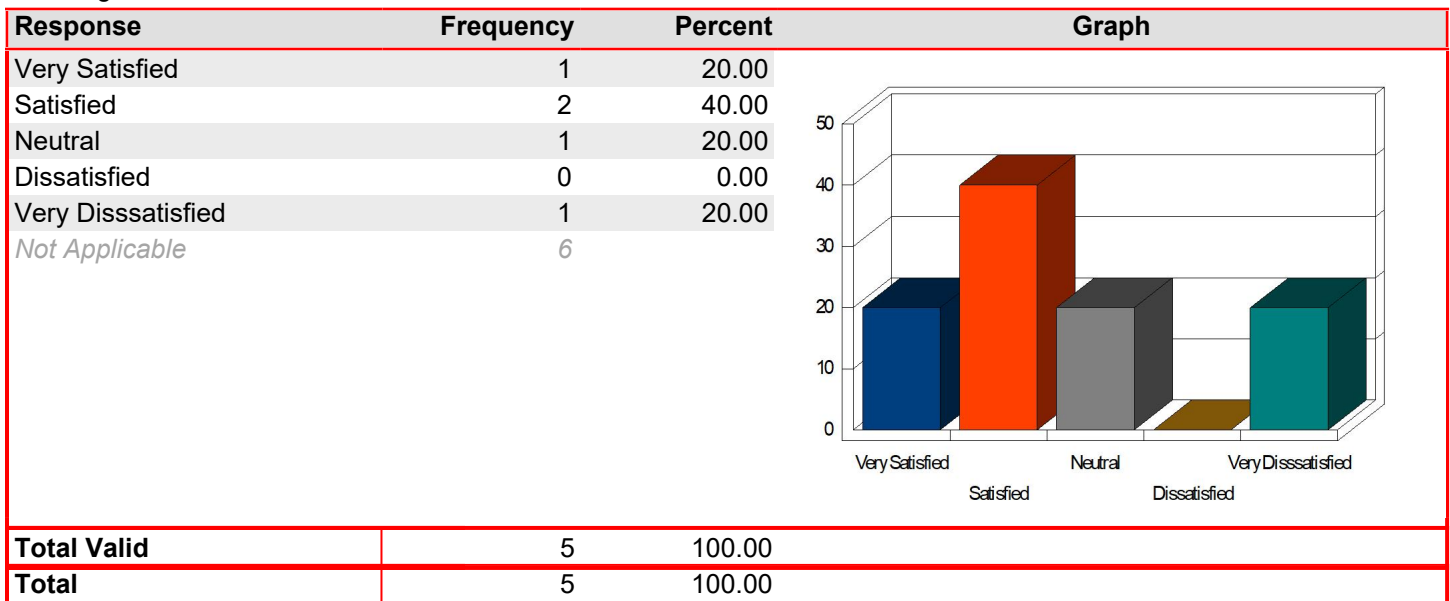
Mean: 3.60





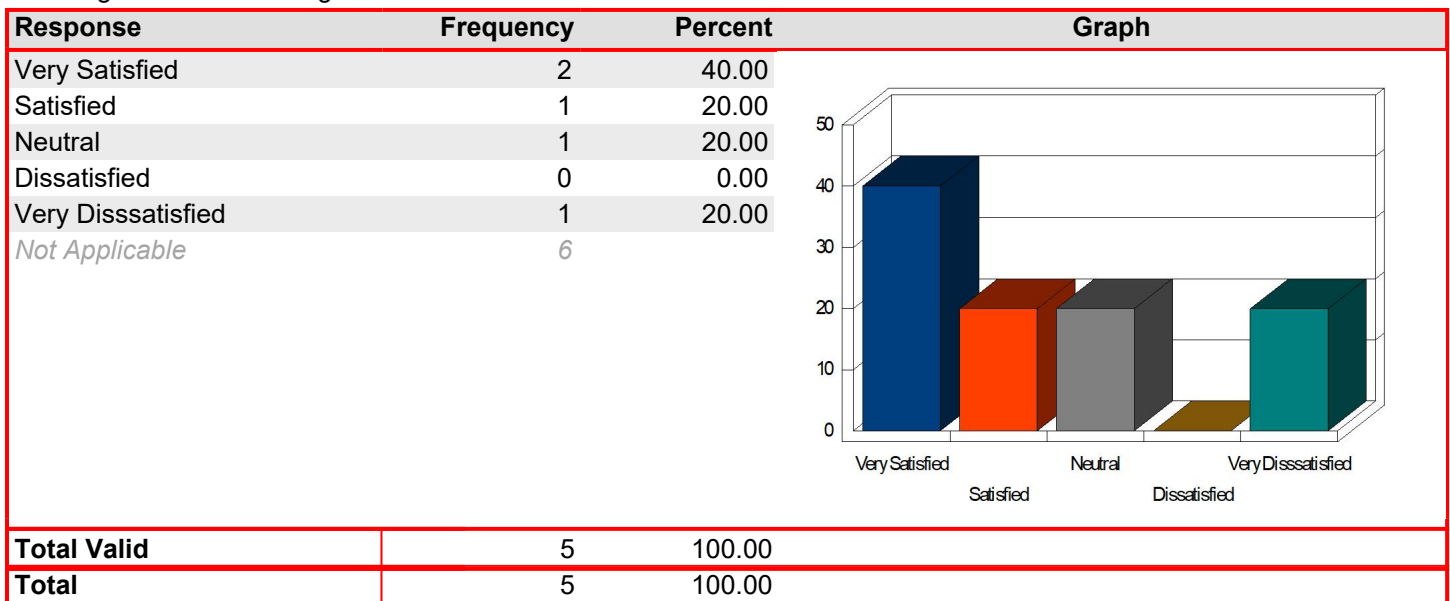
## Tutoring/CAPS - Friendliness of staff

Mean: 3.40



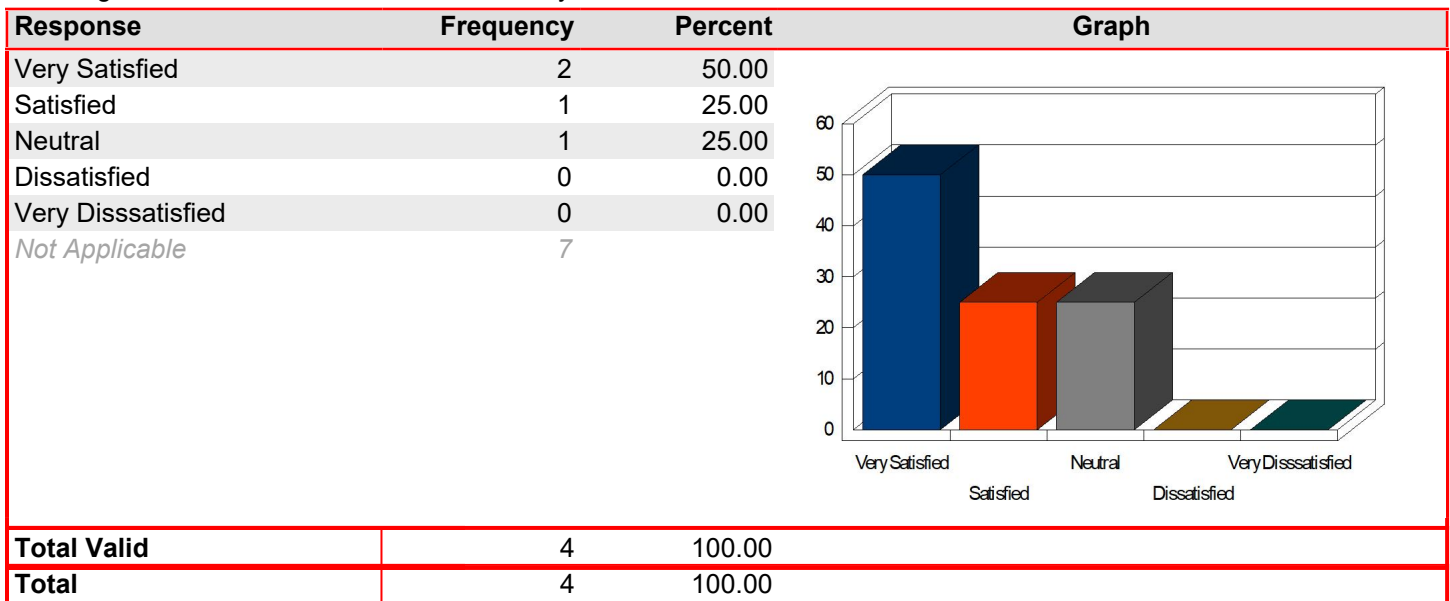
## Tutoring/CAPS - Knowledge of staff

Mean: 3.60



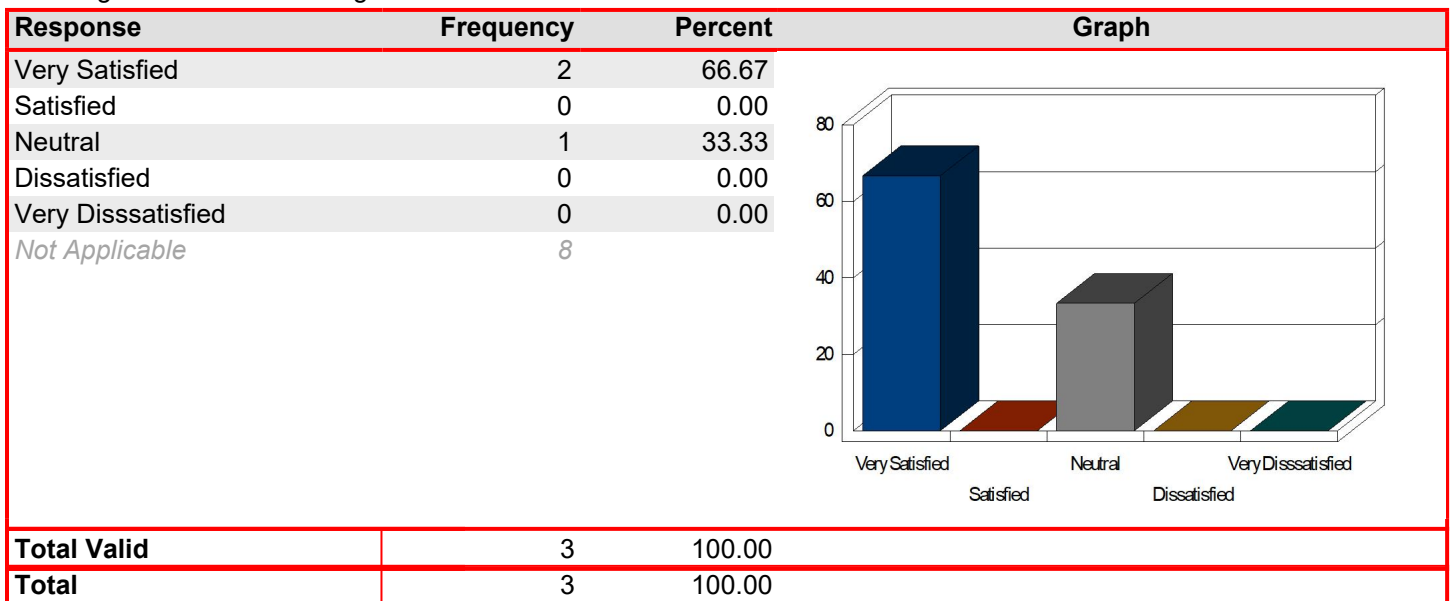
Tutoring/CAPS - Documented student disability services

Mean: 4.25



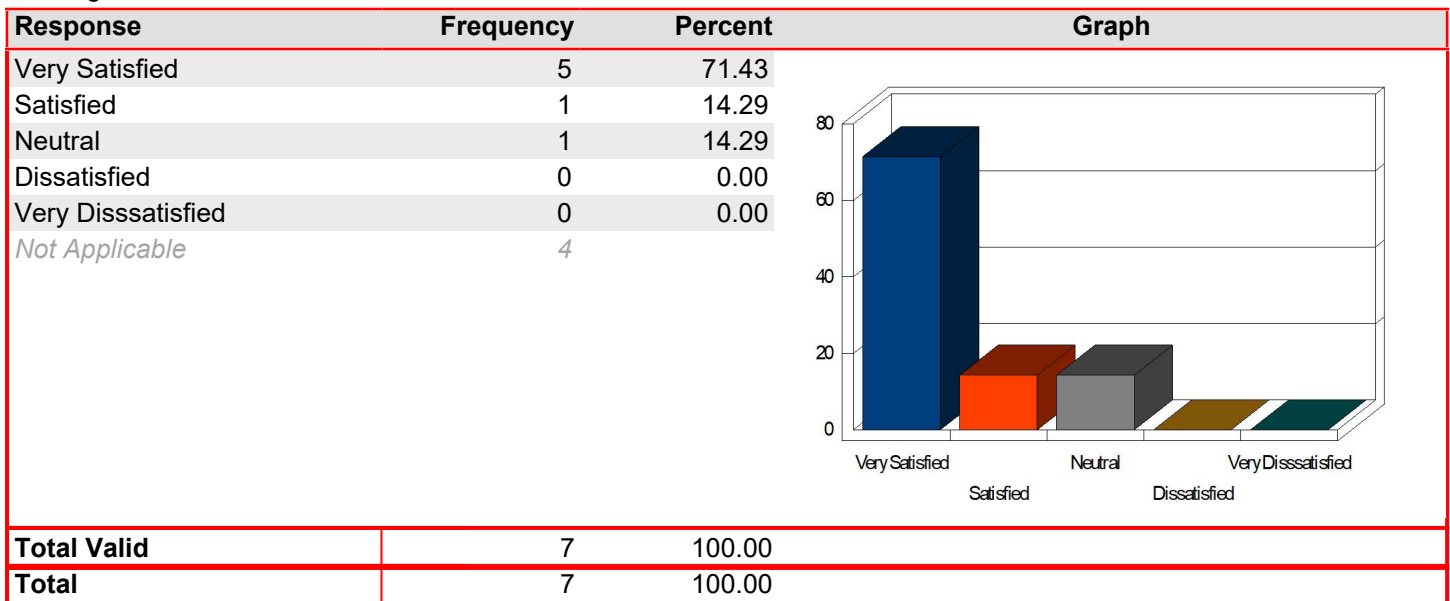
Tutoring/CAPS - Peer tutoring services

Mean: 4.33



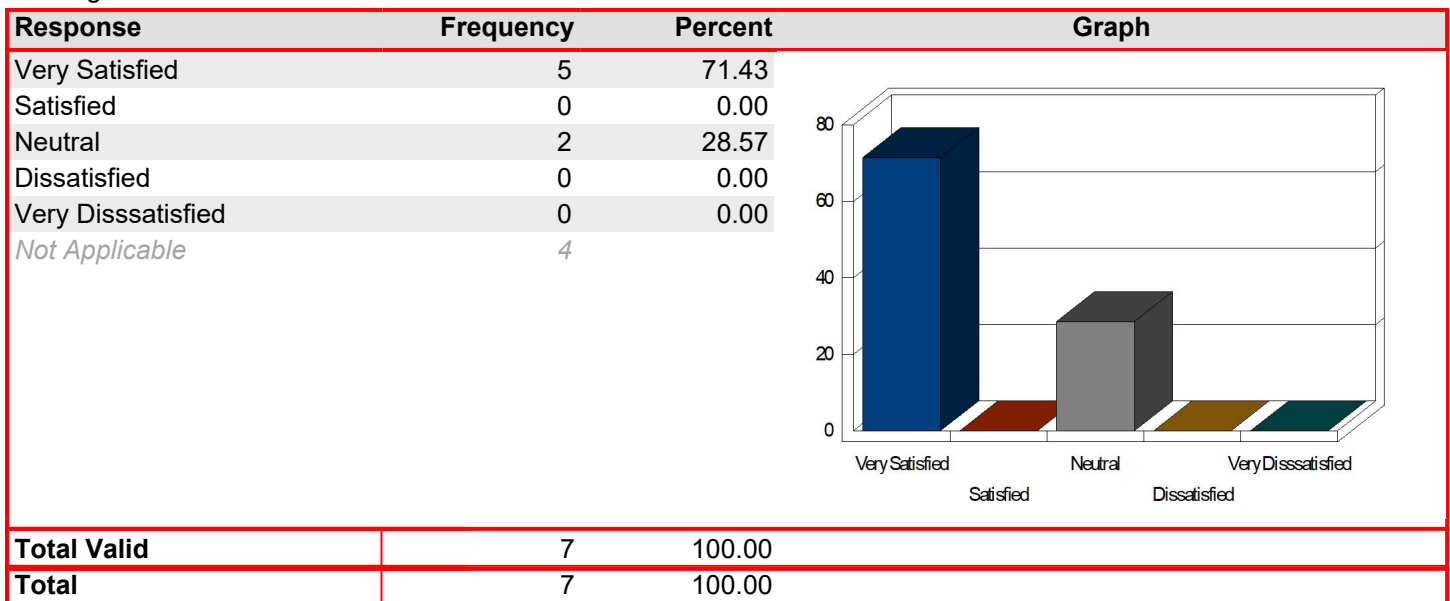
## Testing Services - Assistance of staff

Mean: 4.57



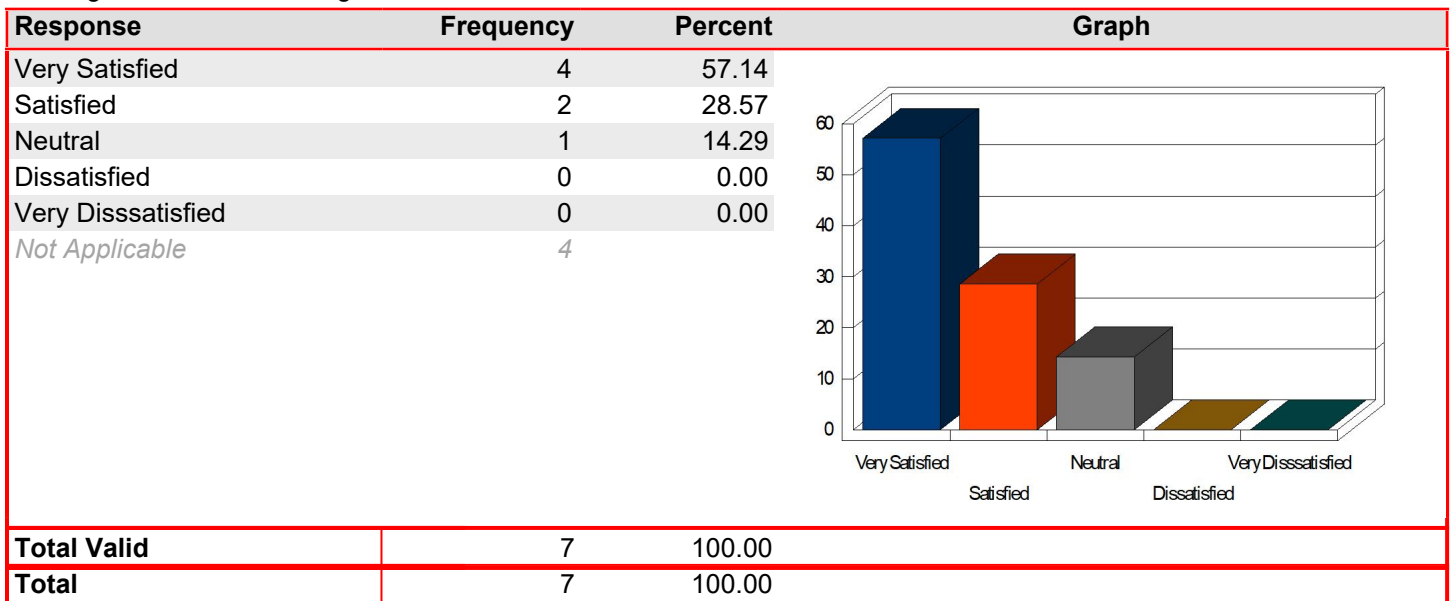
## Testing Services - Friendliness of staff

Mean: 4.43



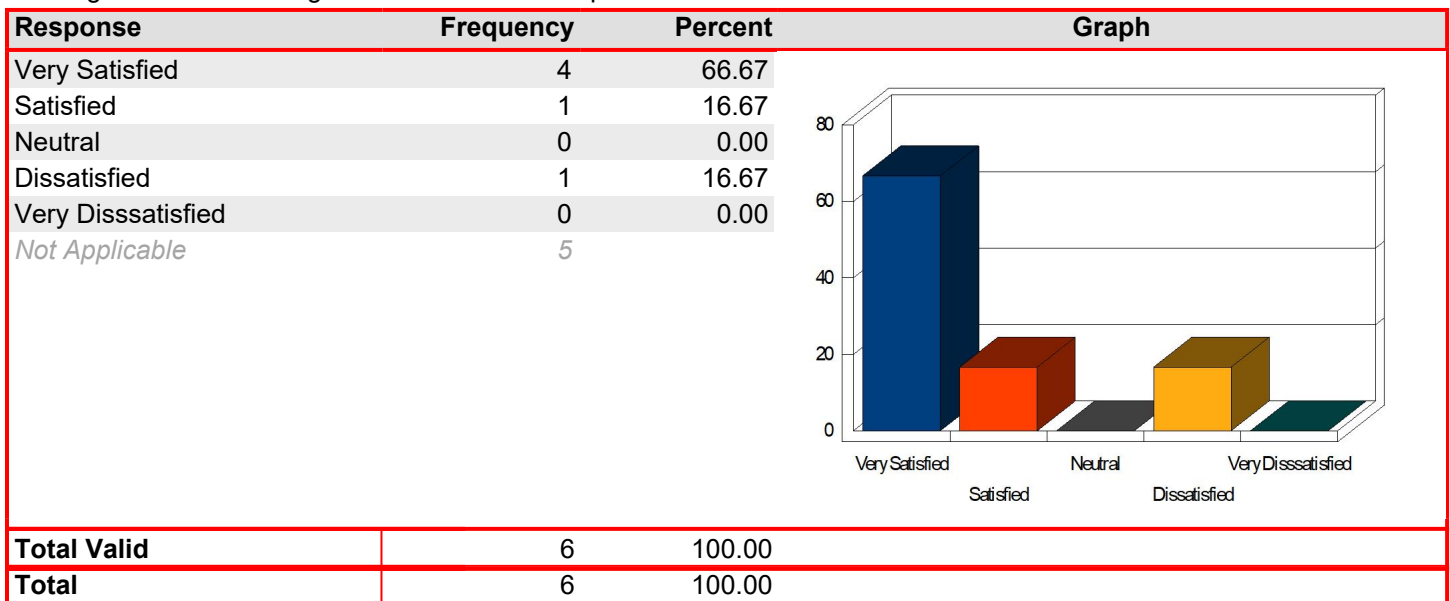
Testing Services - Knowledge of staff

Mean: 4.43



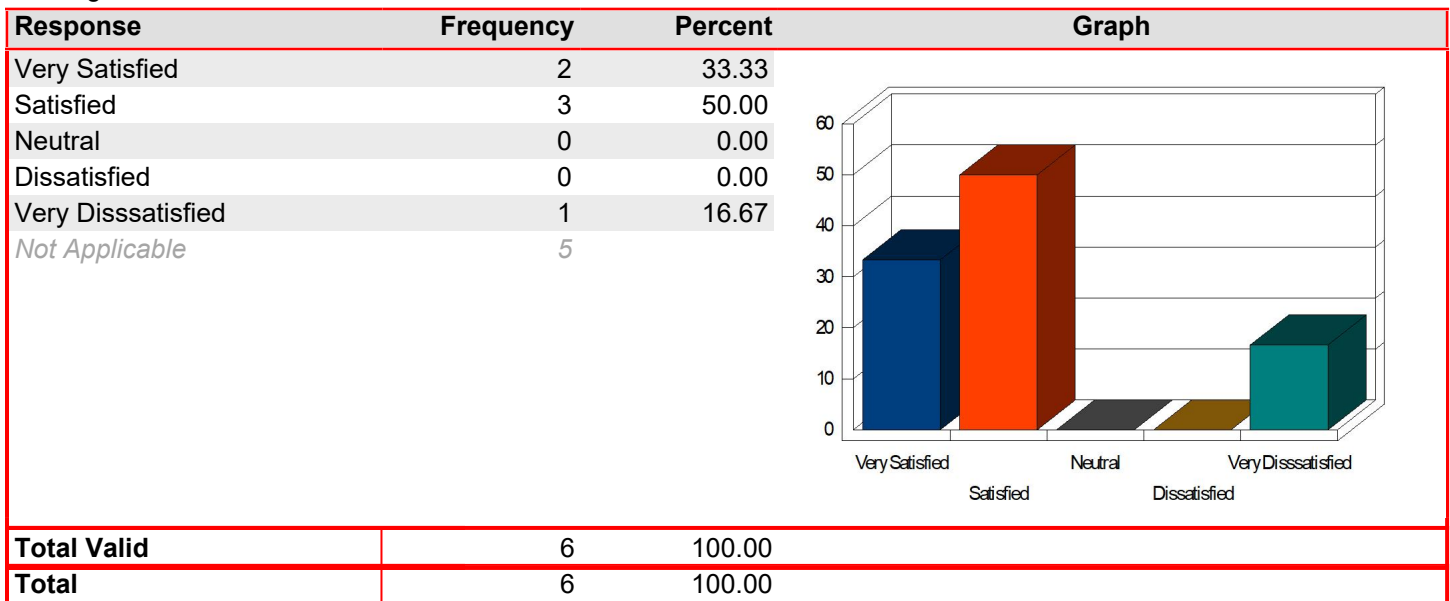
Testing Services - Testing Center hours are adequate

Mean: 4.33



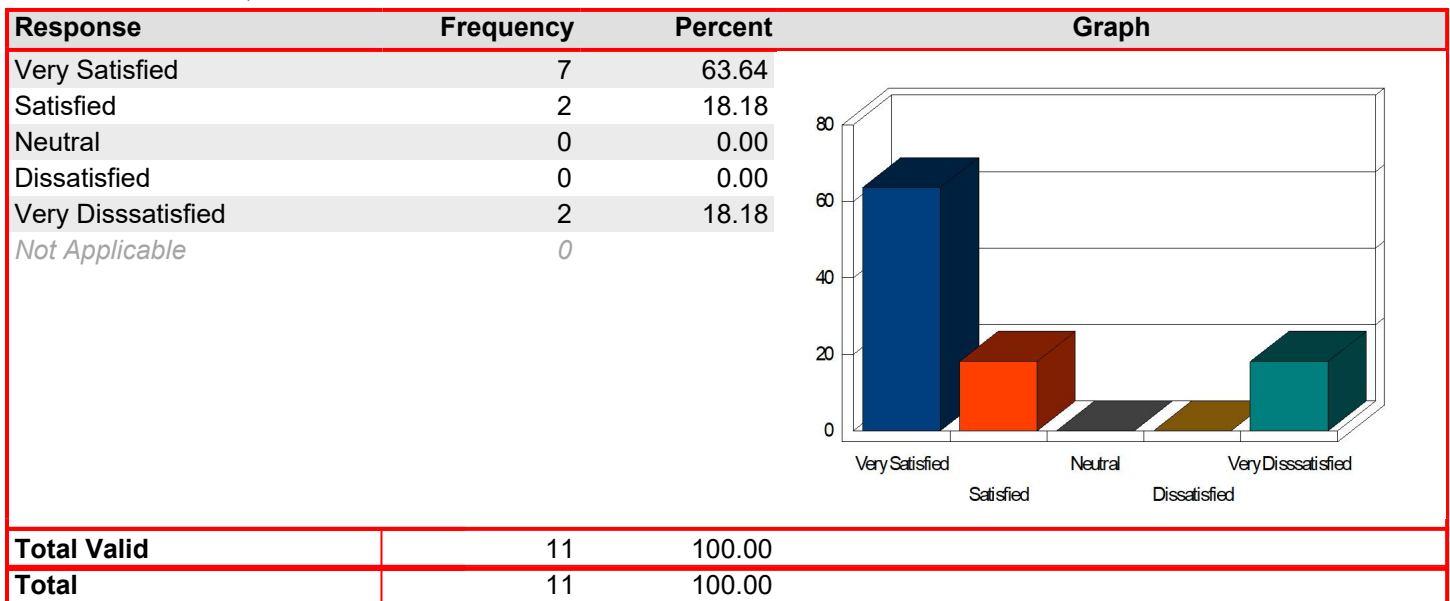
Testing Services - Website information

Mean: 3.83



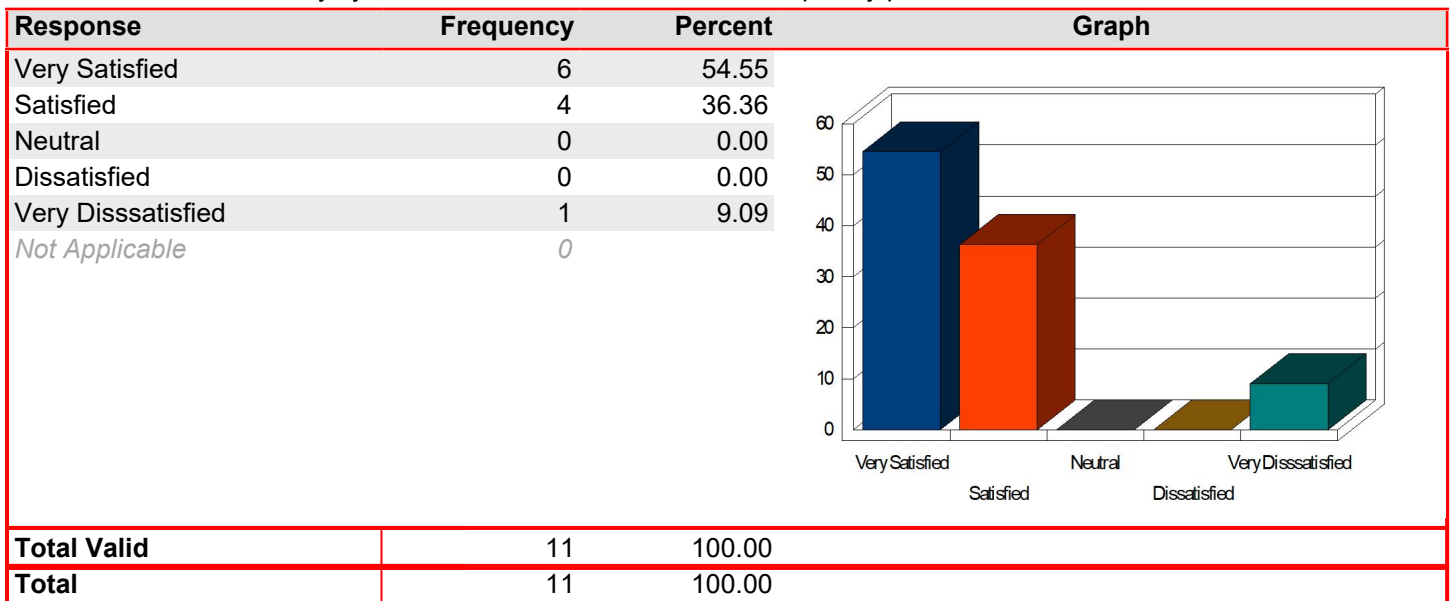
Instruction - Overall, teachers care about me

Mean: 4.09



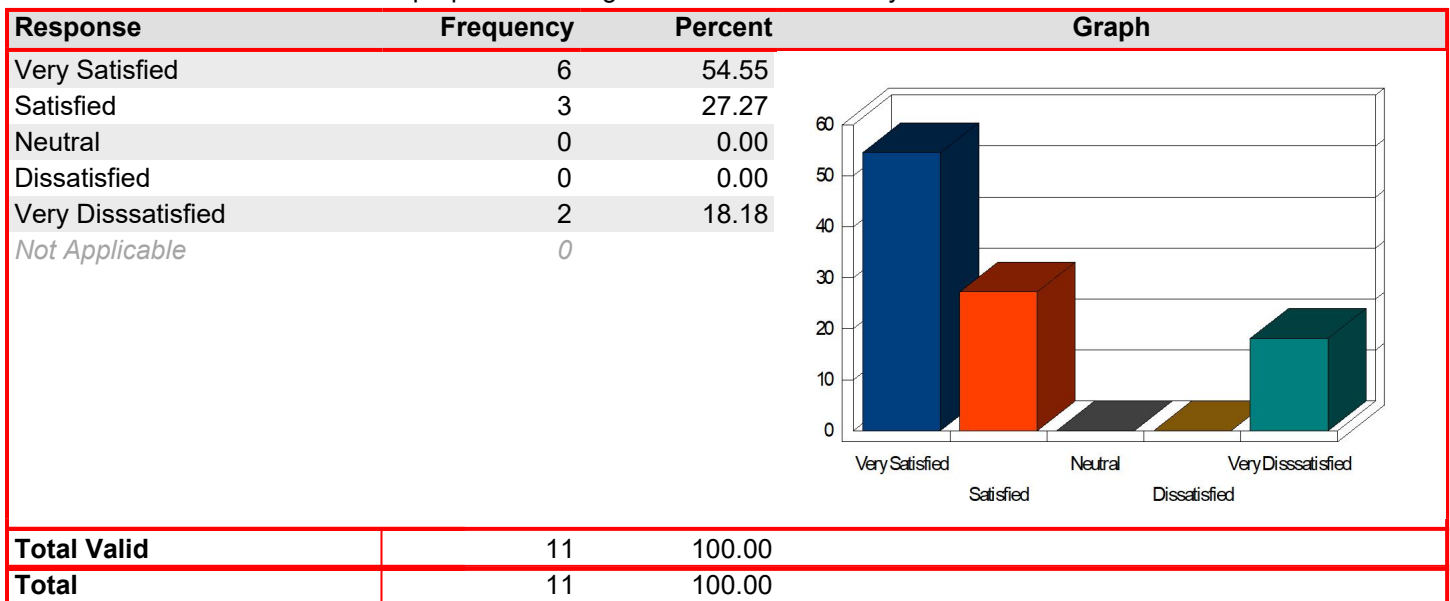
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.27



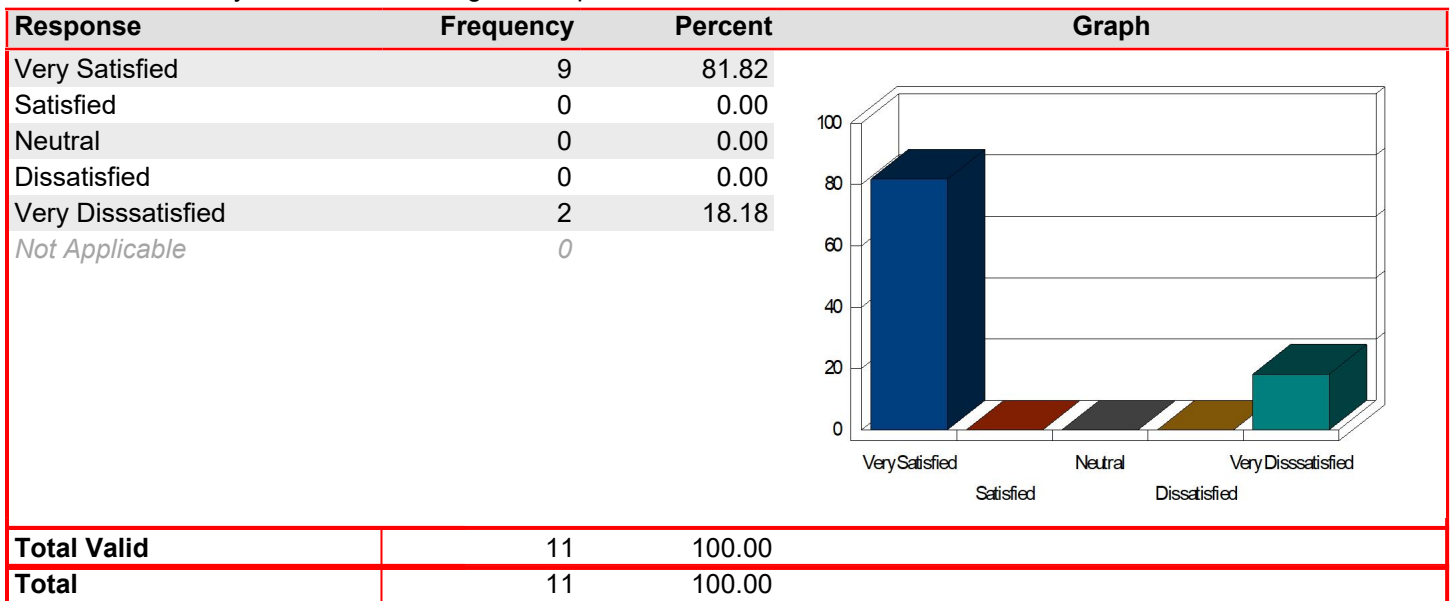
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.00



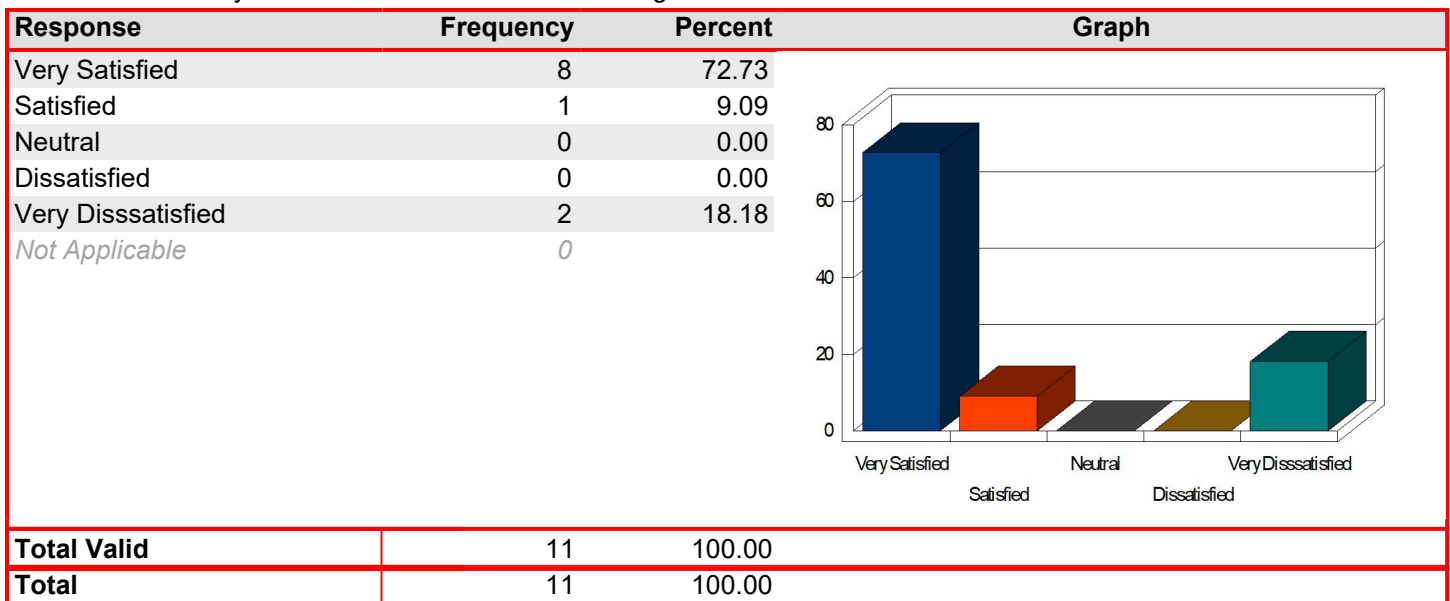
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.27



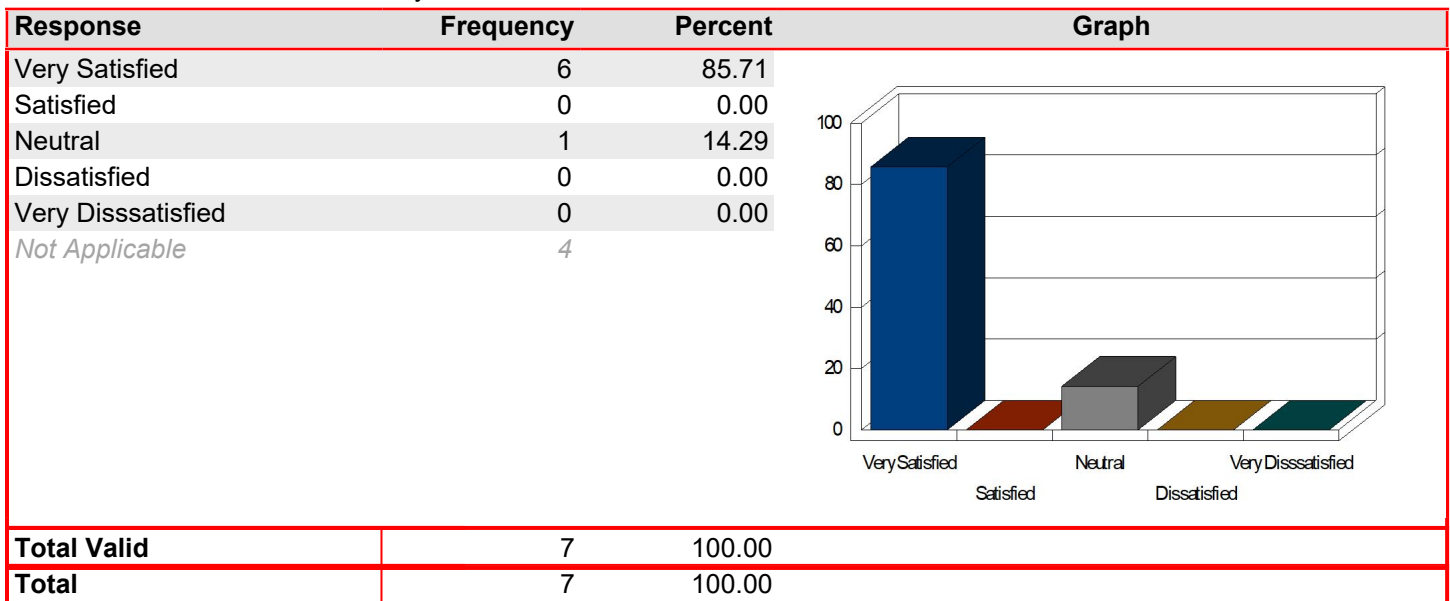
Instruction - Faculty are available after class and during office hours

Mean: 4.18



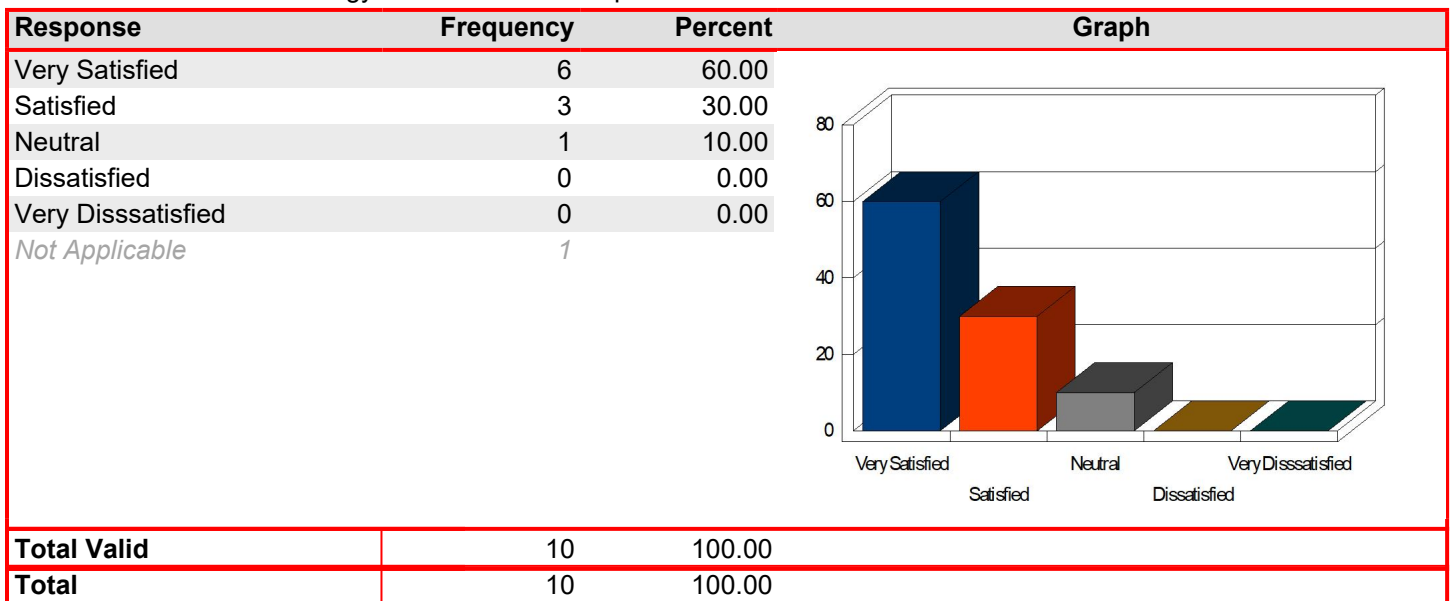
Overall - Student services routinely assisted me

Mean: 4.71



Overall - Access to technology resources was adequate

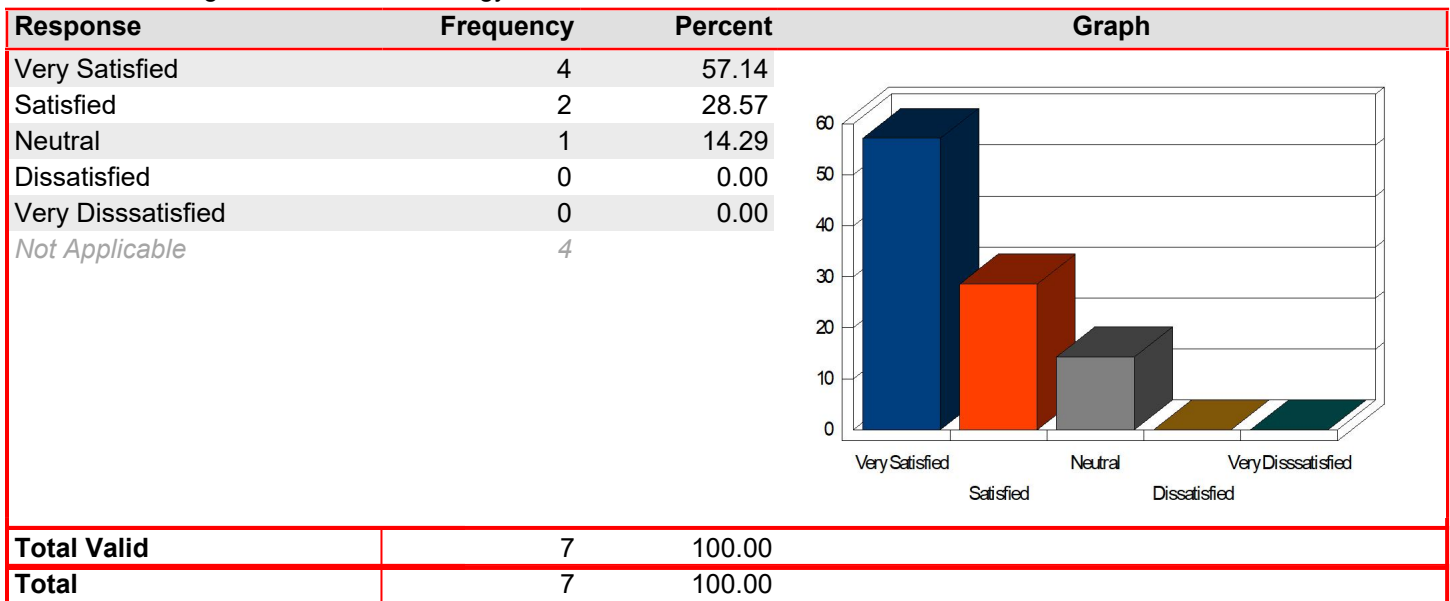
Mean: 4.50





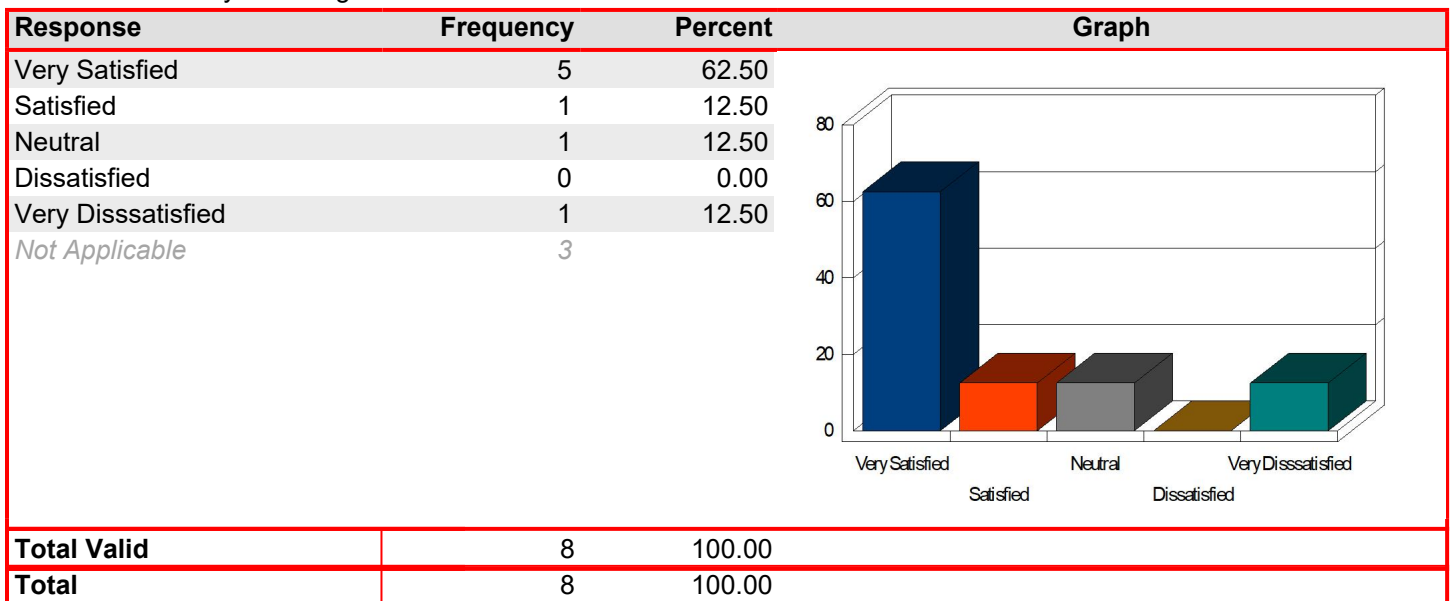
Overall - Training in the use of technology was available

Mean: 4.43



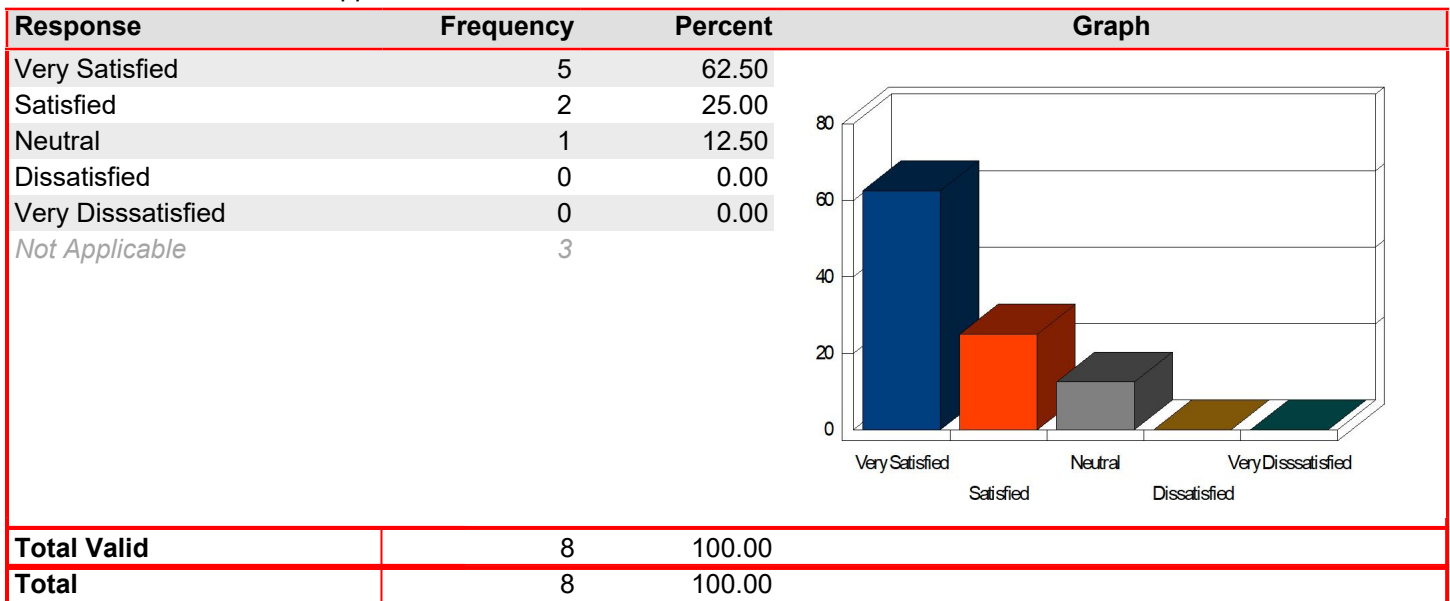
Overall - Efficiency receiving services

Mean: 4.13



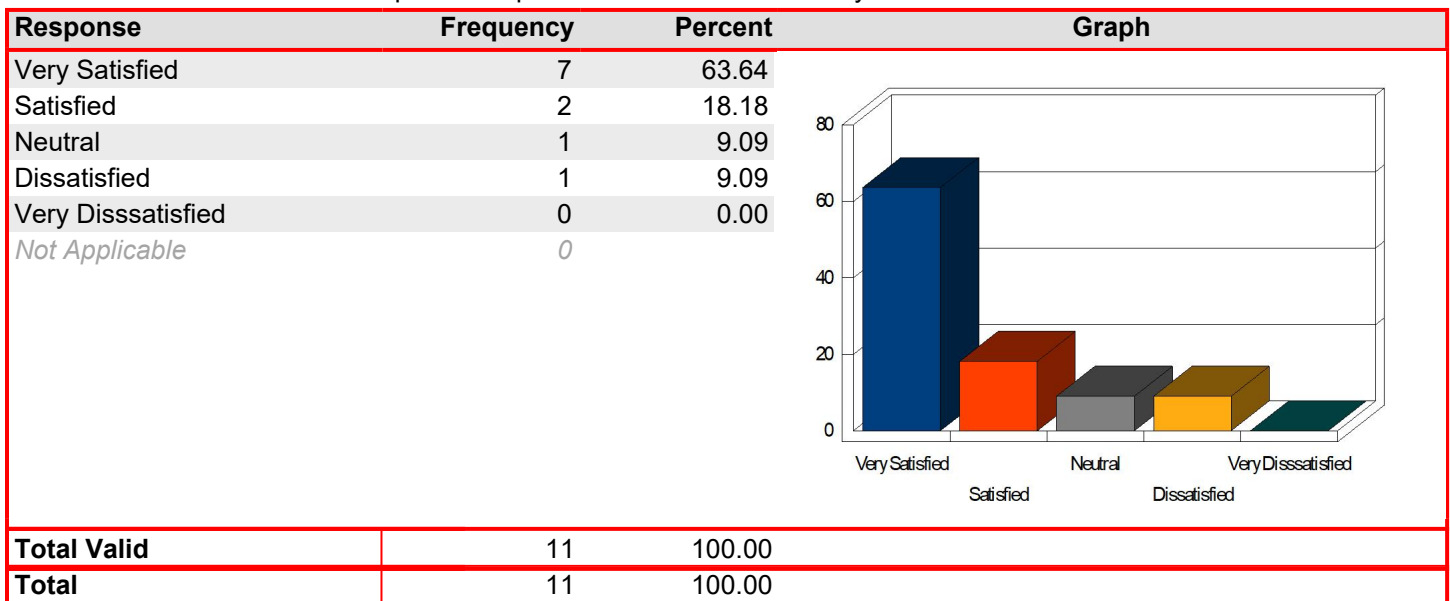
Overall - Administration is approachable

Mean: 4.50



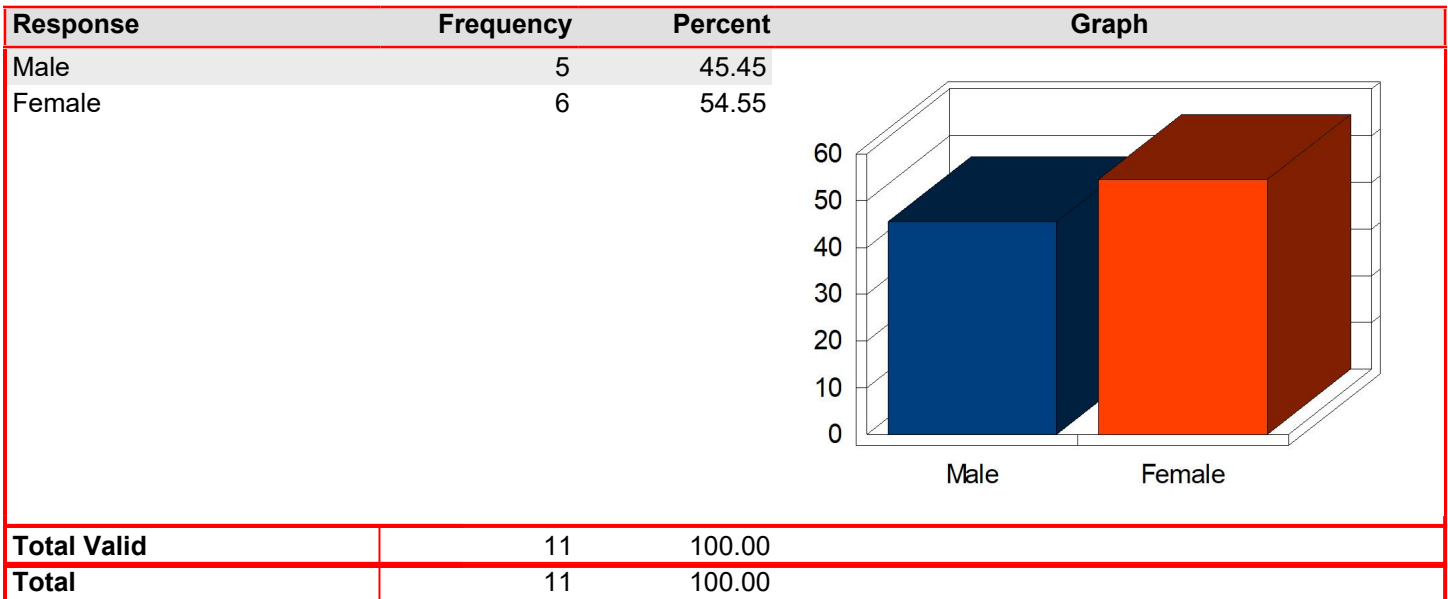
Overall - I feel like TVCC will help me with problems and cares about my issues

Mean: 4.36



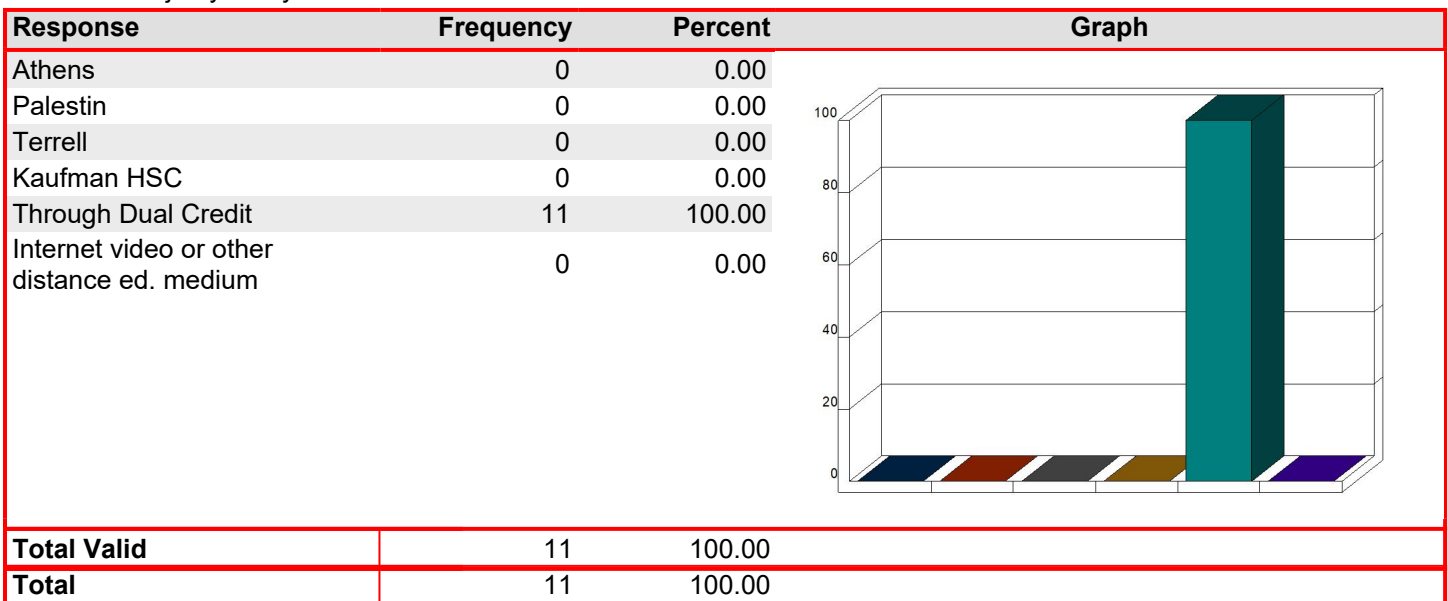
My gender is:

Mean: 1.55



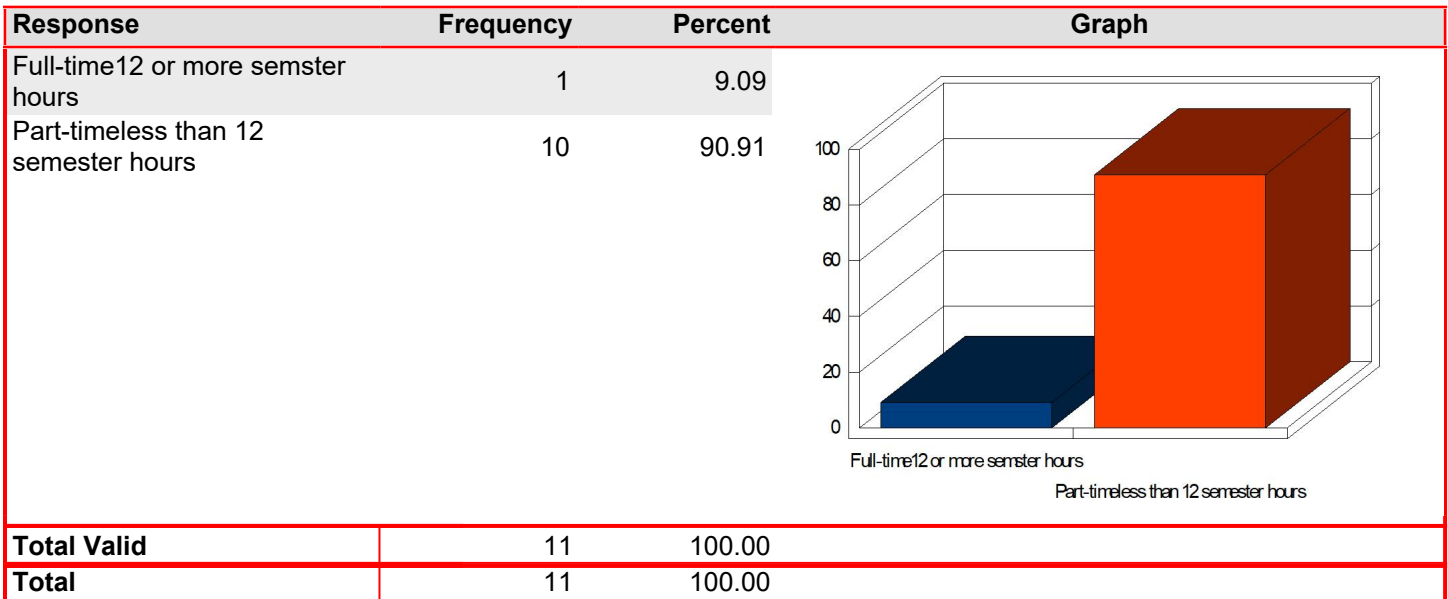
I take the majority of my classes:

Mean: 5.00



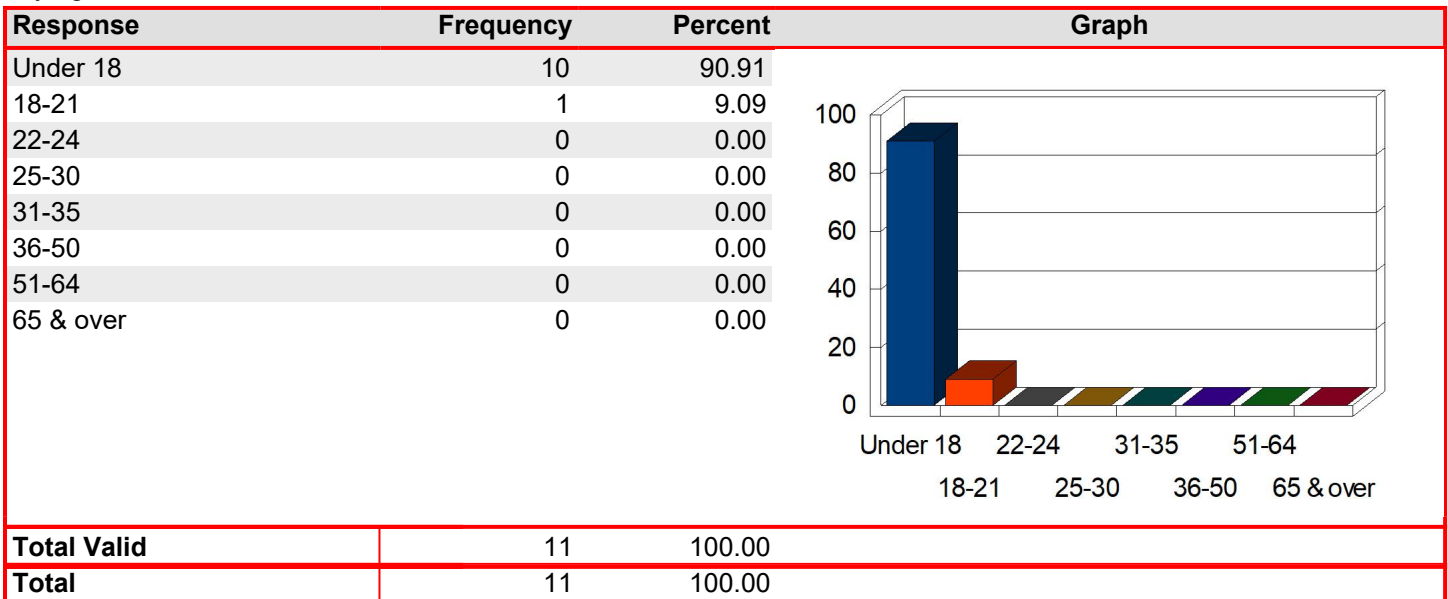
I am enrolled:

Mean: 1.91



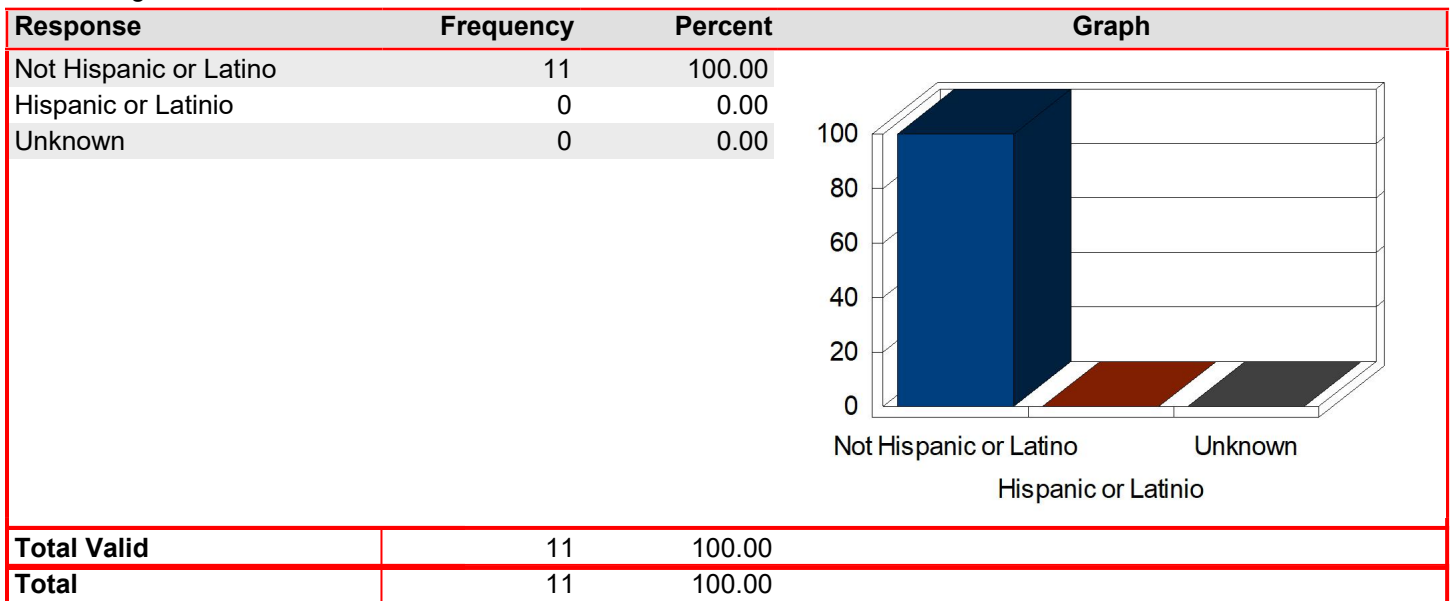
My age is:

Mean: 1.09



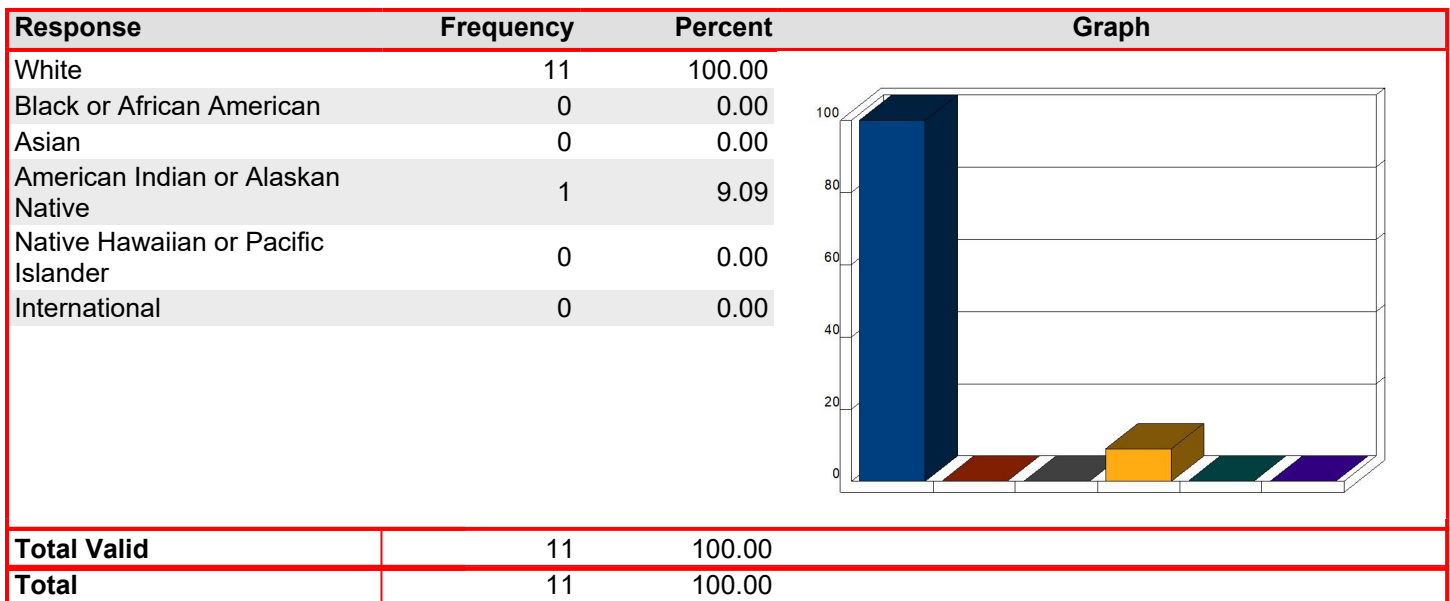
Ethnic Origin:

Mean: 1.00



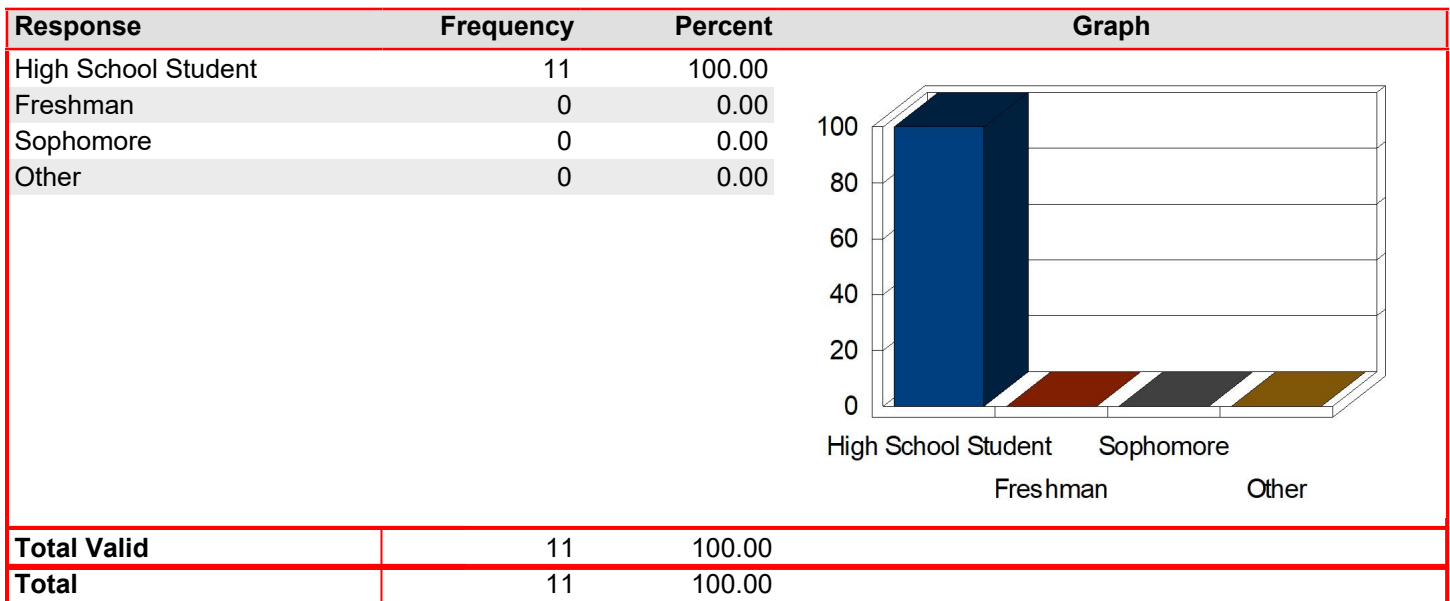
Race:

Mean: -



Student Classification:

Mean: 1.00



Would you recommend TVCC to a Friend?

Mean: 1.09

