Trinity Valley Community College

Student Satisfaction Survey

Spring 2019

Athens

Registration & Admissions - Assistance of staff

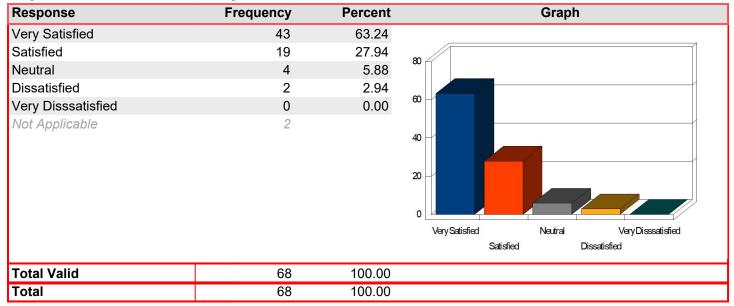
Mean: 4.59

Response	Frequency	Percent	Graph
Very Satisfied	43	63.24	
Satisfied	22	32.35	80
Neutral	3	4.41	% [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	2		Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	68	100.00	
Total	68	100.00	

Registration & Admissions - Friendliness of staff

Mean: 4.66

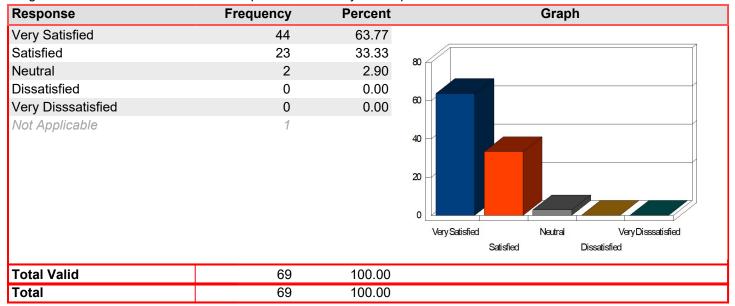
Response	Frequency	Percent	Graph
Very Satisfied	48	70.59	
Satisfied	17	25.00	80
Neutral	3	4.41	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	2		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	68	100.00	
Total	68	100.00	



Registration & Admissions - Staff helped me understand the registration process

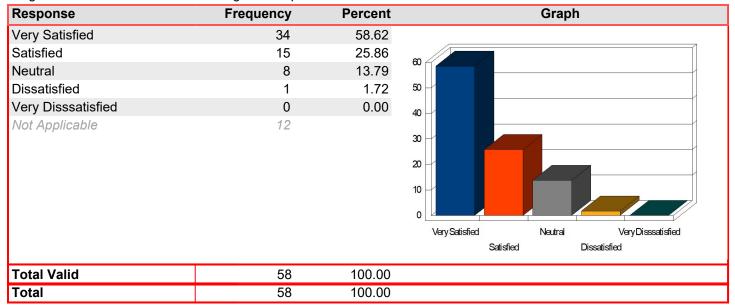
Mean: 4.58

<u> </u>	<u> </u>		·
Response	Frequency	Percent	Graph
Very Satisfied	45	69.23	
Satisfied	15	23.08	80
Neutral	4	6.15	
Dissatisfied	0	0.00	
Very Disssatisfied	1	1.54	60
Not Applicable	5		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	65	100.00	
Total	65	100.00	



Registration & Admissions - Information I received was understandable

Response	Frequency	Percent	Graph
Very Satisfied	44	63.77	
Satisfied	21	30.43	80
Neutral	4	5.80	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	1		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	69	100.00	
Total	69	100.00	



Registration & Admissions - Face-to-Face registration process

Response	Frequency	Percent	Graph
Very Satisfied	46	70.77	
Satisfied	16	24.62	80
Neutral	3	4.62	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	5		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	65	100.00	
Total	65	100.00	

J			
Response	Frequency	Percent	Graph
Very Satisfied	44	65.67	
Satisfied	17	25.37	80
Neutral	4	5.97	
Dissatisfied	2	2.99	
Very Disssatisfied	0	0.00	60
Not Applicable	3		20 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	67	100.00	
Total	67	100.00	

Registration & Admissions - Website information

Response	Frequency	Percent	Graph
Very Satisfied	34	50.75	
Satisfied	20	29.85	80
Neutral	9	13.43	8
Dissatisfied	4	5.97	50
Very Disssatisfied	0	0.00	40
Not Applicable	3		30 20 10 New Chief of American Market
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	07	100.00	
Total Valid	67	100.00	
Total	67	100.00	

Financial Aid - Assistance of staff

Mean: 4.27

Response	Frequency	Percent	Graph
Very Satisfied	30	48.39	
Satisfied	22	35.48	50
Neutral	8	12.90	30
Dissatisfied	1	1.61	40
Very Disssatisfied	1	1.61	
Not Applicable	8		20 Very Satisfied Neutral Very Dissesatisfied
			Satisfied Dissatisfied
Total Valid	62	100.00	
Total	62	100.00	

Financial Aid - Friendliness of staff

Mean: 4.25

Response	Frequency	Percent	Graph
Very Satisfied	33	52.38	
Satisfied	18	28.57	60
Neutral	8	12.70	*
Dissatisfied	3	4.76	50
Very Disssatisfied	1	1.59	40
Not Applicable	7		20 10 0
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	63	100.00	
Total	63	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	36	57.14	
Satisfied	16	25.40	80
Neutral	9	14.29	
Dissatisfied	0	0.00	50
Very Disssatisfied	2	3.17	40
Not Applicable	7		20 10 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
T-4-1 M-1:-	00	400.00	
Total Valid	63	100.00	
Total	63	100.00	

Financial Aid - Information received is accurate

Mean: 4.34

Response	Frequency	Percent	Graph
Very Satisfied	34	53.13	
Satisfied	22	34.38	80
Neutral	6	9.38	w []
Dissatisfied	0	0.00	50
Very Disssatisfied	2	3.13	40
Not Applicable	6		30 20 10
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	64	100.00	
Total	64	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	33	52.38	
Satisfied	22	34.92	60
Neutral	7	11.11	
Dissatisfied	0	0.00	50
Very Disssatisfied	1	1.59	40
Not Applicable	7		20 10 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	63	100.00	
Total	63	100.00	

Financial Aid - Financial aid process

Mean: 4.19

Response	Frequency	Percent	Graph
Very Satisfied	28	45.16	
Satisfied	22	35.48	50
Neutral	9	14.52	30
Dissatisfied	2	3.23	40
Very Disssatisfied	1	1.61	
Not Applicable	8		20 10 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
			2,000,000
Total Valid	62	100.00	
Total	62	100.00	

Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.30

Response	Frequency	Percent	Graph
Very Satisfied	29	53.70	
Satisfied	16	29.63	80
Neutral	6	11.11	w [
Dissatisfied	2	3.70	50
Very Disssatisfied	1	1.85	40
Not Applicable	16		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	54	100.00	
Total	54	100.00	

Financial Aid - Assistance for Veteran benefits

Mean: 4.38

Response	Frequency	Percent	Graph
Very Satisfied	27	60.00	
Satisfied	9	20.00	80
Neutral	8	17.78	% [
Dissatisfied	1	2.22	
Very Disssatisfied	0	0.00	60
Not Applicable	25		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	45	100.00	
Total	45	100.00	

Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.30

Response	Frequency	Percent	Graph
Very Satisfied	30	53.57	
Satisfied	17	30.36	80
Neutral	6	10.71	
Dissatisfied	2	3.57	50
Very Disssatisfied	1	1.79	40
Not Applicable	14		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	56	100.00	
Total	56	100.00	

Financial Aid - Website information

Mean: 4.21

Response	Frequency	Percent	Graph
Very Satisfied	26	44.83	
Satisfied	21	36.21	50
Neutral	8	13.79	30
Dissatisfied	3	5.17	40
Very Disssatisfied	0	0.00	
Not Applicable	12		20 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	58	100.00	
Total	58	100.00	

Guidance/Counseling - Assistance of staff

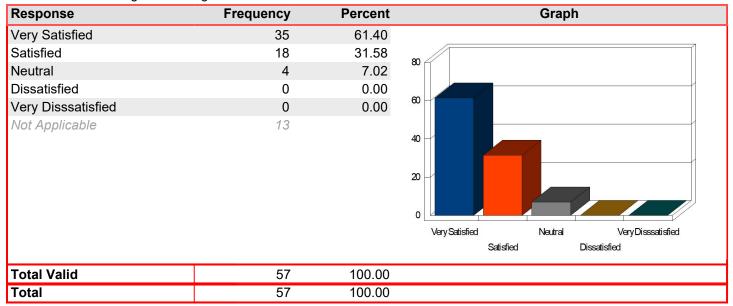
Mean: 4.51

Response	Frequency	Percent	Graph
Very Satisfied	33	57.89	
Satisfied	20	35.09	60
Neutral	4	7.02	
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	13		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	57	100.00	
Total	57	100.00	

Guidance/Counseling - Friendliness of staff

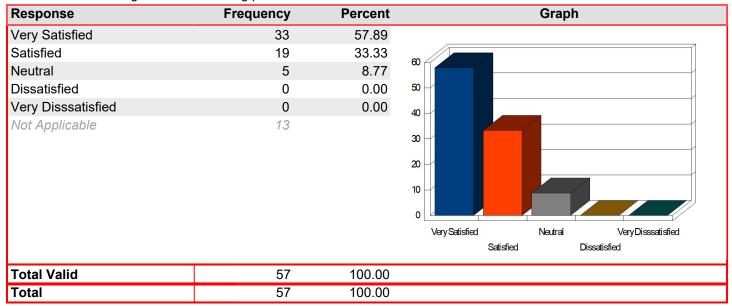
Mean: 4.58

Response	Frequency	Percent	Graph
Very Satisfied	37	64.91	
Satisfied	16	28.07	80
Neutral	4	7.02	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	13		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	57	100.00	
Total	57	100.00	



Guidance/Counseling - My problems are resolved effectively

Response	Frequency	Percent	Graph
Very Satisfied	31	54.39	
Satisfied	19	33.33	80
Neutral	7	12.28	%
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	13		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	57	100.00	
Total	57	100.00	



Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.54

Response	Frequency	Percent	Graph
Very Satisfied	35	61.40	
Satisfied	18	31.58	80
Neutral	4	7.02	% [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	13		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	57	100.00	
Total	57	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	29	52.73	
Satisfied	19	34.55	60
Neutral	6	10.91	*
Dissatisfied	1	1.82	50
Very Disssatisfied	0	0.00	40
Not Applicable	15		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	55	100.00	
Total	55	100.00	

Business Office/Cashier - Assistance of staff

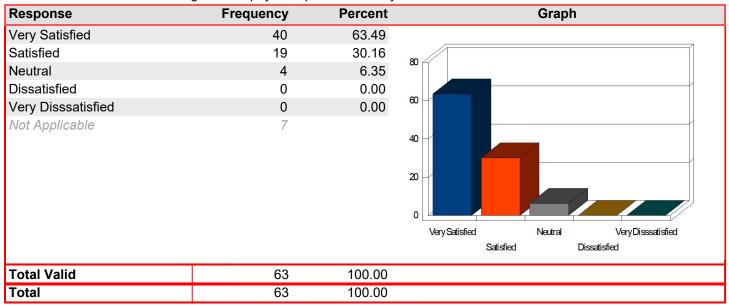
Mean: 4.51

Response	Frequency	Percent	Graph
Very Satisfied	37	60.66	
Satisfied	19	31.15	80
Neutral	4	6.56	∞ ∏
Dissatisfied	1	1.64	
Very Disssatisfied	0	0.00	60
Not Applicable	9		20 Very Satisfied Neutral Very Disseatisfied Satisfied Disseatisfied
Total Valid	61	100.00	
Total	61	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	38	61.29	
Satisfied	18	29.03	80
Neutral	5	8.06	∞ ∏
Dissatisfied	1	1.61	
Very Disssatisfied	0	0.00	60
Not Applicable	8		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	62	100.00	
Total	62	100.00	

Business Office/Cashier - Knowledge of staff

Response	Frequency	Percent	Graph
Very Satisfied	38	62.30	
Satisfied	18	29.51	80
Neutral	4	6.56	8
Dissatisfied	1	1.64	
Very Disssatisfied	0	0.00	60
Not Applicable	9		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	61	100.00	
Total	61	100.00	



Business Office/Cashier - Assistance receiving Pell and loan resources

Response	Frequency	Percent	Graph
Very Satisfied	34	65.38	
Satisfied	13	25.00	80
Neutral	5	9.62	80
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	18		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	52	100.00	
Total	52	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	30	53.57	
Satisfied	18	32.14	80
Neutral	8	14.29	*
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	14		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	56	100.00	
Total	56	100.00	

Tutoring/CAPS - Assistance of staff

Response	Frequency	Percent	Graph
Very Satisfied	40	70.18	
Satisfied	13	22.81	80
Neutral	3	5.26	
Dissatisfied	0	0.00	
Very Disssatisfied	1	1.75	60
Not Applicable	13		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	57	100.00	
Total	57	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	44	77.19	
Satisfied	10	17.54	80
Neutral	3	5.26	₩ []
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	13		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	57	100.00	
Total	57	100.00	

Tutoring/CAPS - Knowledge of staff

Response	Frequency	Percent	Graph
Very Satisfied	42	73.68	
Satisfied	12	21.05	80
Neutral	3	5.26	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	13		Very Satisfied Neutral Very Disssatisfied Satisfied Disssatisfied
Total Valid	F.7	100.00	
Total Valid	57	100.00	
Total	57	100.00	

Tutoring/CAPS - Documented student disability services

Mean: 4.67

Response	Frequency	Percent	Graph
Very Satisfied	35	76.09	
Satisfied	7	15.22	80
Neutral	4	8.70	%
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	24		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	46	100.00	
Total	46	100.00	

Tutoring/CAPS - Peer tutoring services

Mean: 4.57

Response	Frequency	Percent	Graph
Very Satisfied	36	70.59	
Satisfied	9	17.65	80
Neutral	5	9.80	
Dissatisfied	1	1.96	
Very Disssatisfied	0	0.00	60
Not Applicable	19		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	51	100.00	
Total	51	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	36	66.67	
Satisfied	12	22.22	80
Neutral	4	7.41	
Dissatisfied	1	1.85	
Very Disssatisfied	1	1.85	80
Not Applicable	16		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	54	100.00	
Total	54	100.00	

Testing Services - Friendliness of staff

Mean: 4.44

Response	Frequency	Percent	Graph
Very Satisfied	36	65.45	
Satisfied	12	21.82	80
Neutral	4	7.27	* T
Dissatisfied	1	1.82	
Very Disssatisfied	2	3.64	60
Not Applicable	15		40 20 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	55	100.00	
	<u> </u>		
Total	55	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	33	61.11	
Satisfied	14	25.93	80
Neutral	6	11.11	% [
Dissatisfied	1	1.85	
Very Disssatisfied	0	0.00	60
Not Applicable	16		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	54	100.00	
Total	54	100.00	

Testing Services - Testing Center hours are adequate

Response	Frequency	Percent	Graph
Very Satisfied	34	62.96	
Satisfied	15	27.78	80
Neutral	5	9.26	& [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	16		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	54	100.00	
Total	54	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	35	67.31	
Satisfied	12	23.08	80
Neutral	5	9.62	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	18		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	52	100.00	
Total	52	100.00	

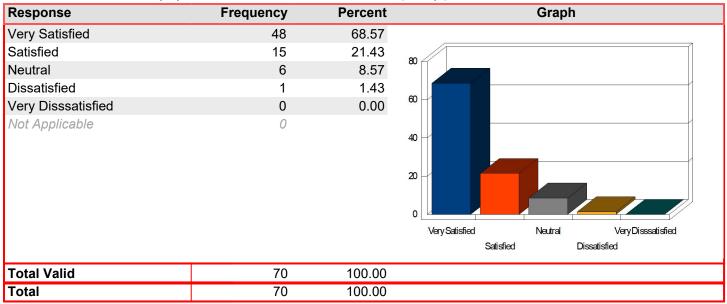
Instruction - Overall, teachers care about me

Mean: 4.46

Response	Frequency	Percent	Graph
Very Satisfied	44	62.86	
Satisfied	16	22.86	80
Neutral	8	11.43	8
Dissatisfied	2	2.86	
Very Disssatisfied	0	0.00	60
Not Applicable	0		40 20 Very Satisfied Neutral Very Disssatisfied
			Vary Satisfied Neutral Vary Disseatisfied
Total Valid	70	100.00	
Total	70	100.00	

Instruction - First class day syllabus and course material were adequately provided

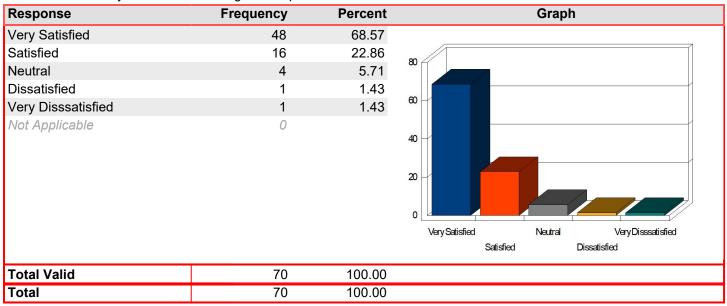
Mean: 4.57



Instruction - Instructors were well-prepared and organized on first class day

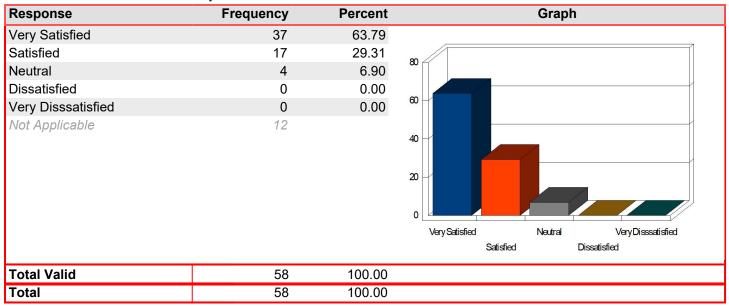
Mean: 4.54

Response	Frequency	Percent	Graph
Very Satisfied	46	65.71	
Satisfied	18	25.71	80
Neutral	5	7.14	
Dissatisfied	0	0.00	
Very Disssatisfied	1	1.43	60
Not Applicable	0		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	70	100.00	
Total	70	100.00	



Instruction - Faculty are available after class and during office hours

Response	Frequency	Percent	Graph
Very Satisfied	44	62.86	
Satisfied	20	28.57	80
Neutral	5	7.14	% [
Dissatisfied	1	1.43	
Very Disssatisfied	0	0.00	60
Not Applicable	0		Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	70	100.00	
Total	70	100.00	



Overall - Access to technology resources was adequate

Mean: 4.64

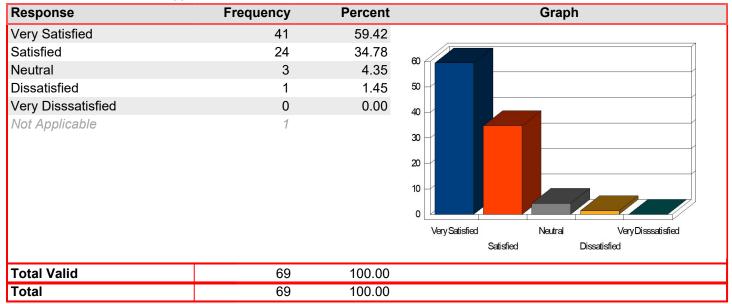
Response	Frequency	Percent	Graph
Very Satisfied	45	65.22	
Satisfied	23	33.33	80
Neutral	1	1.45	8
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	1		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	69	100.00	
Total	69	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	41	65.08	
Satisfied	17	26.98	80
Neutral	4	6.35	
Dissatisfied	1	1.59	
Very Disssatisfied	0	0.00	60
Not Applicable	7		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	63	100.00	
Total	63	100.00	

Overall - Efficiency receiving services

Mean: 4.51

Response	Frequency	Percent	Graph
Very Satisfied	40	58.82	
Satisfied	24	35.29	80
Neutral	3	4.41	w [
Dissatisfied	1	1.47	50
Very Disssatisfied	0	0.00	40
Not Applicable	2		30 20 10
			Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	68	100.00	
Total	68	100.00	



Overall - I feel like TVCC will help me with problems and cares about my issues

Mean: 4.44

Response	Frequency	Percent	Graph
Very Satisfied	41	58.57	
Satisfied	21	30.00	80
Neutral	7	10.00	
Dissatisfied	0	0.00	50
Very Disssatisfied	1	1.43	40
Not Applicable	0		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	70	100.00	
Total	70	100.00	

My gender is: Mean: 1.70

Response	Frequency	Percent	Graph
Male	21	30.00	
Female	49	70.00	80 60 40 20 Male Female
Total Valid	70	100.00	
Total	70	100.00	

I take the majority of my classes:

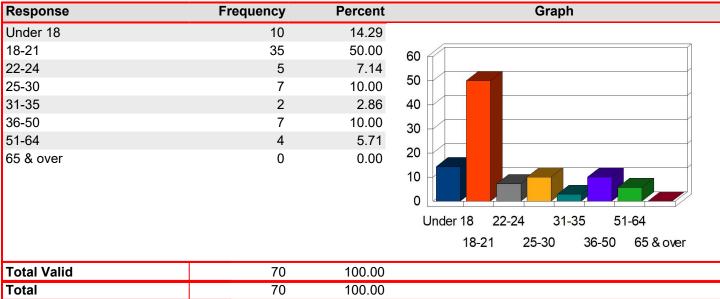
Mean: 1.00

Response	Frequency	Percent	Graph
Athens	70	100.00	
Palestin	0	0.00	100
Terrell	0	0.00	
Kaufman HSC	0	0.00	80
Through Dual Credit	0	0.00	
Internet video or other distance ed. medium	0	0.00	20
Total Valid	70	100.00	
Total	70	100.00	

I am enrolled: Mean: 1.46

Response	Frequency	Percent	Graph
Full-time12 or more semster hours	38	54.29	
Part-timeless than 12 semester hours	32	45.71 F	full-time 12 or more semster hours Part-timeless than 12 semester hours
Total Valid	70	100.00	
Total	70	100.00	

My age is: Mean: 2.90



Ethnic Origin: Mean: 1.23

Response	Frequency	Percent	Graph
Not Hispanic or Latino	56	80.00	
Hispanic or Latinio	12	17.14	
Unknown	2	2.86	Not Hispanic or Latino Unknown Hispanic or Latinio
Total Valid	70	100.00	, in the second
Total	70	100.00	
างเลา	70	100.00	

Race: Mean: -

Response	Frequency	Percent	Graph
White	56	80.00	
Black or African American	11	15.71	100
Asian	1	1.43	
American Indian or Alaskan Native	2	2.86	80
Native Hawaiian or Pacific Islander	0	0.00	60_
International	2	2.86	
			20
Total Valid	70	100.00	
Total	70	100.00	

Student Classification: Mean: 2.39

Response	Frequency	Percent	Graph
High School Student	14	20.00	
Freshman	28	40.00	/
Sophomore	15	21.43	50
Other	13	18.57	40 30 20
			20 10 0
			High School Student Sophomore
			Freshman Other
Total Valid	70	100.00	
Total	70	100.00	

Would you recommend TVCC to a Friend?

Mean: 1.03

Response	Frequency	Percent	Graph
Yes	68	97.14	
No	2	2.86	
			100
			80
			60
			40
			20
			0
			Yes No
Total Valid	70	100.00	
Total	70	100.00	

Trinity Valley Community College

Student Satisfaction Survey

Spring 2019

Internet video or other distance ed. medium

Registration & Admissions - Assistance of staff

Mean: 4.61

Response	Frequency	Percent	Graph
Very Satisfied	31	67.39	
Satisfied	14	30.43	m /
Neutral	0	0.00	80
Dissatisfied	0	0.00	
Very Disssatisfied	1	2.17	60
Not Applicable	3		20
			Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	46	100.00	
Total	46	100.00	

Registration & Admissions - Friendliness of staff

Response	Frequency	Percent	Graph
Very Satisfied	31	67.39	
Satisfied	14	30.43	80
Neutral	0	0.00	
Dissatisfied	1	2.17	
Very Disssatisfied	0	0.00	60
Not Applicable	3		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	46	100.00	Security Discountry
Total	46	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	30	65.22	
Satisfied	13	28.26	80
Neutral	2	4.35	
Dissatisfied	1	2.17	
Very Disssatisfied	0	0.00	60
Not Applicable	3		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	46	100.00	
Total	46	100.00	

Registration & Admissions - Staff helped me understand the registration process

Response	Frequency	Percent	Graph
Very Satisfied	33	73.33	
Satisfied	9	20.00	80
Neutral	3	6.67	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	4		20 Very Satisfied Neutral Very Disseatisfied
			Satisfied Dissatisfied
Total Valid	45	100.00	
Total	45	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	32	69.57	
Satisfied	13	28.26	80
Neutral	1	2.17	w []
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	3		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	46	100.00	
Total	46	100.00	

Registration & Admissions - Information I received was understandable

Response	Frequency	Percent	Graph
Very Satisfied	32	69.57	
Satisfied	12	26.09	80
Neutral	2	4.35	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	3		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	46	100.00	
Total	46	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	28	66.67	
Satisfied	10	23.81	80
Neutral	3	7.14	
Dissatisfied	1	2.38	
Very Disssatisfied	0	0.00	60
Not Applicable	7		20 Very Satisfied Neutral Very Disseatisfied Satisfied Dissatisfied
Total Valid	42	100.00	
Total	42	100.00	

Registration & Admissions - Face-to-Face registration process

Mean: 4.58

Response	Frequency	Percent	Graph
Very Satisfied	29	67.44	
Satisfied	11	25.58	80
Neutral	2	4.65	
Dissatisfied	1	2.33	
Very Disssatisfied	0	0.00	80
Not Applicable	6		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	43	100.00	
Total	43	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	32	72.73	
Satisfied	8	18.18	80
Neutral	3	6.82	
Dissatisfied	0	0.00	
Very Disssatisfied	1	2.27	60
Not Applicable	5		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	44	100.00	
Total	44	100.00	

Registration & Admissions - Website information

Response	Frequency	Percent	Graph
Very Satisfied	29	60.42	
Satisfied	15	31.25	80
Neutral	4	8.33	& [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	1		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	48	100.00	
Total	48	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	25	60.98	
Satisfied	10	24.39	80
Neutral	4	9.76	₩ []
Dissatisfied	1	2.44	
Very Disssatisfied	1	2.44	60
Not Applicable	8		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	41	100.00	
Total	41	100.00	

Financial Aid - Friendliness of staff

Mean: 4.41

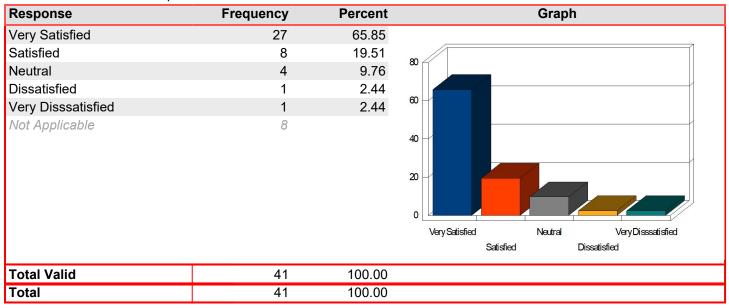
Response	Frequency	Percent	Graph
Very Satisfied	27	65.85	
Satisfied	7	17.07	80
Neutral	5	12.20	
Dissatisfied	1	2.44	
Very Disssatisfied	1	2.44	60
Not Applicable	8		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	41	100.00	
Total	41	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	27	65.85	
Satisfied	8	19.51	80
Neutral	3	7.32	
Dissatisfied	2	4.88	
Very Disssatisfied	1	2.44	60
Not Applicable	8		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	41	100.00	
Total	41	100.00	

Financial Aid - Information received is accurate

Mean: 4.41

Response	Frequency	Percent	Graph
Very Satisfied	28	68.29	
Satisfied	5	12.20	80
Neutral	6	14.63	
Dissatisfied	1	2.44	
Very Disssatisfied	1	2.44	60
Not Applicable	8		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	41	100.00	
Total	41	100.00	



Financial Aid - Financial aid process

Mean: 4.35

Response	Frequency	Percent	Graph
Very Satisfied	24	60.00	
Satisfied	9	22.50	80
Neutral	5	12.50	% [
Dissatisfied	1	2.50	
Very Disssatisfied	1	2.50	60
Not Applicable	9		20 Very Satisfied Neutral Very Dissistified
			Satisfied Dissatisfied
Total Valid	40	100.00	
Total	40	100.00	

Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.51

Response	Frequency	Percent	Graph
Very Satisfied	24	68.57	
Satisfied	6	17.14	80
Neutral	4	11.43	
Dissatisfied	1	2.86	
Very Disssatisfied	0	0.00	80
Not Applicable	14		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	35	100.00	
Total	35	100.00	

Financial Aid - Assistance for Veteran benefits

Mean: 4.33

Response	Frequency	Percent	Graph
Very Satisfied	16	59.26	
Satisfied	4	14.81	80
Neutral	7	25.93	8
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	22		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	27	100.00	
Total	27	100.00	

Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.30

Response	Frequency	Percent	Graph
Very Satisfied	19	57.58	
Satisfied	6	18.18	60
Neutral	7	21.21	w
Dissatisfied	1	3.03	50
Very Disssatisfied	0	0.00	40
Not Applicable	16		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	33	100.00	
Total	33	100.00	

Financial Aid - Website information

Mean: 4.30

Response	Frequency	Percent	Graph
Very Satisfied	23	57.50	
Satisfied	6	15.00	80
Neutral	11	27.50	w [
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	9		30 20 10
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	40	100.00	
Total	40	100.00	

Guidance/Counseling - Assistance of staff

Mean: 4.58

Response	Frequency	Percent	Graph
Very Satisfied	29	72.50	
Satisfied	7	17.50	80
Neutral	3	7.50	
Dissatisfied	0	0.00	
Very Disssatisfied	1	2.50	60
Not Applicable	9		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	40	100.00	
Total	40	100.00	

Guidance/Counseling - Friendliness of staff

Mean: 4.55

Response	Frequency	Percent	Graph
Very Satisfied	28	70.00	
Satisfied	8	20.00	80
Neutral	3	7.50	8
Dissatisfied	0	0.00	
Very Disssatisfied	1	2.50	60
Not Applicable	9		Very Satisfied Neutral Very Disssatisfied Satisfied Disssatisfied
			Causileu Dissausileu
Total Valid	40	100.00	
Total	40	100.00	

Guidance/Counseling - Knowledge of staff

Mean: 4.60

Response	Frequency	Percent	Graph
Very Satisfied	30	75.00	
Satisfied	6	15.00	80
Neutral	3	7.50	w []
Dissatisfied	0	0.00	
Very Disssatisfied	1	2.50	80
Not Applicable	9		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	40	100.00	
Total	40	100.00	

Guidance/Counseling - My problems are resolved effectively

Mean: 4.55

Response	Frequency	Percent	Graph
Very Satisfied	29	72.50	
Satisfied	7	17.50	80
Neutral	2	5.00	* [
Dissatisfied	1	2.50	
Very Disssatisfied	1	2.50	60
Not Applicable	9		20 Very Satisfied Neutral Very Dissipation
			Satisfied Dissatisfied
Total Valid	40	100.00	
Total	40	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	29	72.50	
Satisfied	7	17.50	80
Neutral	3	7.50	
Dissatisfied	0	0.00	
Very Disssatisfied	1	2.50	80
Not Applicable	9		40 20 0
			Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	40	100.00	
Total	40	100.00	

Guidance/Counseling - Overall, guidance and counseling services meet my needs

Response	Frequency	Percent	Graph
<u> </u>			Οιαριι
Very Satisfied	30	76.92	
Satisfied	5	12.82	80
Neutral	3	7.69	8
Dissatisfied	0	0.00	
Very Disssatisfied	1	2.56	80
Not Applicable	10		20 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	39	100.00	
Total	39	100.00	

Guidance/Counseling - Website information

Mean: 4.67

Response	Frequency	Percent	Graph
Very Satisfied	29	74.36	
Satisfied	7	17.95	80
Neutral	3	7.69	w []
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	10		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	39	100.00	
Total	39	100.00	

Business Office/Cashier - Assistance of staff

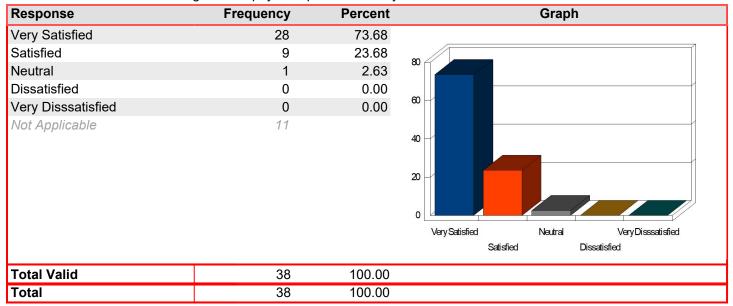
Mean: 4.70

Response	Frequency	Percent	Graph
Very Satisfied	28	75.68	
Satisfied	7	18.92	80
Neutral	2	5.41	8
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	12		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	37	100.00	
Total	37	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	29	78.38	
Satisfied	7	18.92	80
Neutral	1	2.70	∞ [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	12		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	37	100.00	
Total	37	100.00	

Business Office/Cashier - Knowledge of staff

Response	Frequency	Percent	Graph
Very Satisfied	27	72.97	
Satisfied	8	21.62	80
Neutral	2	5.41	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	12		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	37	100.00	
Total	37	100.00	



Business Office/Cashier - Assistance receiving Pell and loan resources

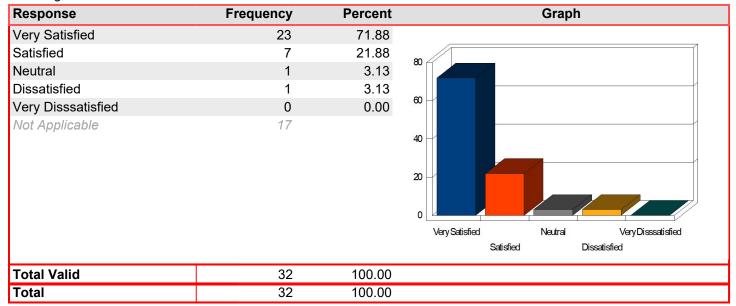
Mean: 4.77

Response	Frequency	Percent	Graph
Very Satisfied	28	80.00	
Satisfied	6	17.14	100
Neutral	1	2.86	
Dissatisfied	0	0.00	80
Very Disssatisfied	0	0.00	
Not Applicable	14		60 40 20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	35	100.00	
Total	35	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	29	78.38	
Satisfied	7	18.92	m
Neutral	1	2.70	80
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	12		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	37	100.00	
Total	37	100.00	

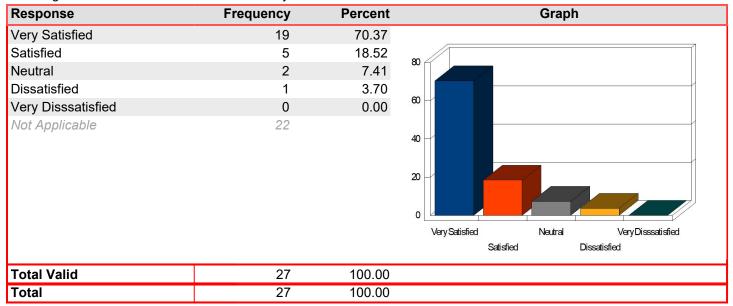
Tutoring/CAPS - Assistance of staff

Response	Frequency	Percent	Graph
Very Satisfied	23	71.88	
Satisfied	7	21.88	80
Neutral	1	3.13	
Dissatisfied	1	3.13	
Very Disssatisfied	0	0.00	80
Not Applicable	17		Very Satisfied Neutral Very Disssatisfied Satisfied Disssatisfied
Total Malid	20	400.00	Cadio Diccalina
Total Valid	32	100.00	
Total	32	100.00	



Tutoring/CAPS - Knowledge of staff

Response	Frequency	Percent	Graph
Very Satisfied	22	68.75	
Satisfied	8	25.00	80
Neutral	1	3.13	
Dissatisfied	1	3.13	
Very Disssatisfied	0	0.00	60
Not Applicable	17		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	32	100.00	
Total	32	100.00	



Tutoring/CAPS - Peer tutoring services

Mean: 4.48

Response	Frequency	Percent	Graph
Very Satisfied	18	66.67	
Satisfied	5	18.52	80
Neutral	3	11.11	
Dissatisfied	1	3.70	
Very Disssatisfied	0	0.00	80
Not Applicable	22		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	27	100.00	
Total	27	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	25	73.53	
Satisfied	7	20.59	80
Neutral	1	2.94	
Dissatisfied	1	2.94	
Very Disssatisfied	0	0.00	60
Not Applicable	15		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	34	100.00	
Total	34	100.00	

Testing Services - Friendliness of staff

Response	Frequency	Percent	Graph
Very Satisfied	25	73.53	
Satisfied	6	17.65	80
Neutral	2	5.88	
Dissatisfied	1	2.94	
Very Disssatisfied	0	0.00	60
Not Applicable	15		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	34	100.00	
Total	34	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	25	73.53	
Satisfied	7	20.59	80
Neutral	1	2.94	
Dissatisfied	1	2.94	
Very Disssatisfied	0	0.00	80
Not Applicable	15		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	34	100.00	
Total	34	100.00	

Testing Services - Testing Center hours are adequate

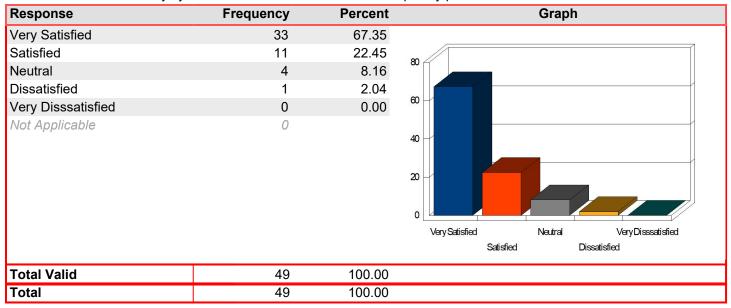
Response	Frequency	Percent	Graph
Very Satisfied	24	68.57	
Satisfied	6	17.14	80
Neutral	3	8.57	80
Dissatisfied	2	5.71	
Very Disssatisfied	0	0.00	60
Not Applicable	14		40 20 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	35	100.00	
Total	35	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	24	70.59	
Satisfied	6	17.65	80
Neutral	3	8.82	
Dissatisfied	1	2.94	
Very Disssatisfied	0	0.00	60
Not Applicable	15		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	34	100.00	
Total	34	100.00	

Instruction - Overall, teachers care about me

Mean: 4.35

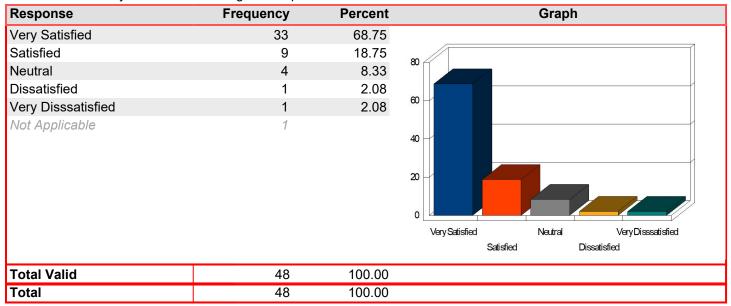
Response	Frequency	Percent	Graph
Very Satisfied	29	59.18	
Satisfied	11	22.45	60
Neutral	7	14.29	w []
Dissatisfied	1	2.04	50
Very Disssatisfied	1	2.04	40
Not Applicable	0		30 20 10 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	49	100.00	
Total	49	100.00	



Instruction - Instructors were well-prepared and organized on first class day

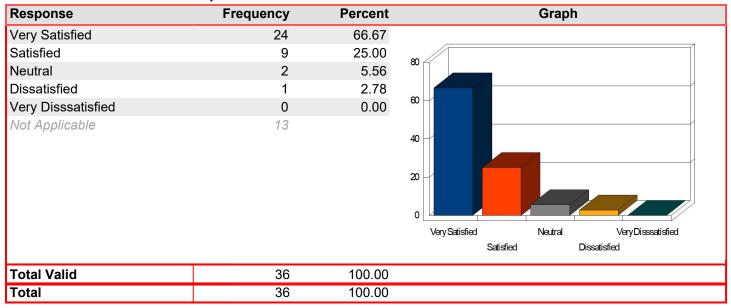
Mean: 4.47

Response	Frequency	Percent	Graph
Very Satisfied	31	63.27	
Satisfied	12	24.49	80
Neutral	4	8.16	8
Dissatisfied	2	4.08	
Very Disssatisfied	0	0.00	80
Not Applicable	0		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	49	100.00	
Total	49	100.00	



Instruction - Faculty are available after class and during office hours

Response	Frequency	Percent	Graph
Very Satisfied	31	70.45	
Satisfied	8	18.18	80
Neutral	3	6.82	
Dissatisfied	1	2.27	
Very Disssatisfied	1	2.27	80
Not Applicable	5		Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
T 4 134 114		100.00	
Total Valid	44	100.00	
Total	44	100.00	



Overall - Access to technology resources was adequate

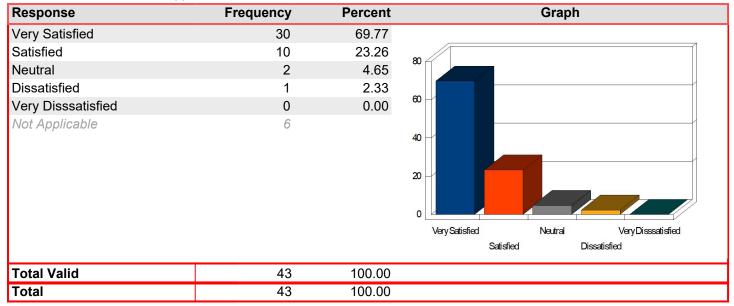
Mean: 4.71

Response	Frequency	Percent	Graph
Very Satisfied	31	75.61	
Satisfied	8	19.51	80
Neutral	2	4.88	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	8		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
			Cesses Dissession
Total Valid	41	100.00	
Total	41	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	25	71.43	
Satisfied	6	17.14	80
Neutral	3	8.57	w [
Dissatisfied	1	2.86	
Very Disssatisfied	0	0.00	60
Not Applicable	14		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	35	100.00	Salaria Siccaloria
Total	35	100.00	

Overall - Efficiency receiving services

Response	Frequency	Percent	Graph
Very Satisfied	28	68.29	
Satisfied	10	24.39	80
Neutral	2	4.88	
Dissatisfied	1	2.44	
Very Disssatisfied	0	0.00	60
Not Applicable	8		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	41	100.00	
Total	41	100.00	



Overall - I feel like TVCC will help me with problems and cares about my issues

Mean: 4.50

Response	Frequency	Percent	Graph
Very Satisfied	29	63.04	
Satisfied	11	23.91	80
Neutral	6	13.04	∞
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	3		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	46	100.00	
Total	46	100.00	

My gender is: Mean: 1.80

Response	Frequency	Percent	Graph
Male	10	20.41	
Female	39	79.59	80 60 40 20 0 Male Female
Total Valid	49	100.00	
Total	49	100.00	

I take the majority of my classes:

Mean: 6.00

Response	Frequency	Percent	Graph
Athens	0	0.00	
Palestin	0	0.00	100
Terrell	0	0.00	
Kaufman HSC	0	0.00	80
Through Dual Credit	0	0.00	
Internet video or other distance ed. medium	49	100.00	20
Total Valid	49	100.00	
Total	49	100.00	

I am enrolled: Mean: 1.65 Percent

Graph

Frequency

Full-time12 or more semster hours	17	34.69	
Part-timeless than 12 semester hours	32	65.31 F	Full-time 12 or more semster hours Part-timeless than 12 semester hours
Total Valid	49	100.00	
Total	49	100.00	

My age is: Mean: 4.29

Response	Frequency	Percent	Graph
Under 18	2	4.08	
18-21	11	22.45	25
22-24	4	8.16	
25-30	8	16.33	20
31-35	9	18.37	15
36-50	10	20.41	15
51-64	3	6.12	10
65 & over	2	4.08	5
			Under 18 22-24 31-35 51-64
			18-21 25-30 36-50 65 & over
Total Valid	49	100.00	
Total	49	100.00	

Response

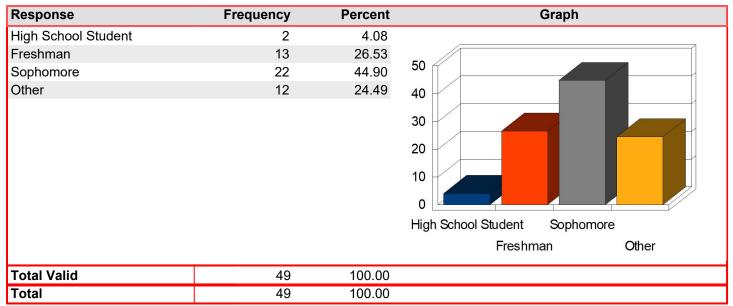
Ethnic Origin: Mean: 1.14

Response	Frequency	Percent	Graph
Not Hispanic or Latino	42	85.71	
Hispanic or Latinio	7	14.29	
Unknown	0	0.00	100
			80
			60
			40
			20
			0
			Not Hispanic or Latino Unknown
			Hispanic or Latinio
Total Valid	49	100.00	
Total	49	100.00	

Race: Mean: -

Response	Frequency	Percent	Graph
White	41	83.67	
Black or African American	6	12.24	100
Asian	2	4.08	
American Indian or Alaskan Native	2	4.08	80
Native Hawaiian or Pacific Islander	0	0.00	60_
International	1	2.04	
			20
Total Valid	49	100.00	
Total	49	100.00	

Student Classification: Mean: 2.90



Would you recommend TVCC to a Friend?

Mean: 1.04

Response	Frequency	Percent	Graph
Yes	47	95.92	
No	2	4.08	
			100 80 60 40 20
			0
			Yes No
Total Valid	49	100.00	
Total	49	100.00	

Trinity Valley Community College

Student Satisfaction Survey

Spring 2019

Kaufman HSC

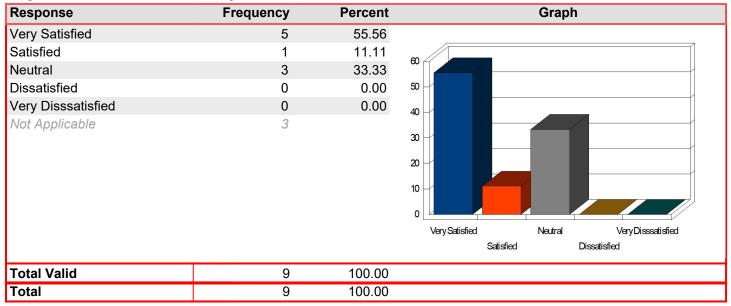
Registration & Admissions - Assistance of staff

Mean: 4.33

Response	Frequency	Percent	Graph
Very Satisfied	5	55.56	
Satisfied	2	22.22	m /
Neutral	2	22.22	60
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	3		20 10 Very Satisfied Neutral Very Dissestisfied
			Satisfied Dissatisfied
Total Valid	9	100.00	
Total	9	100.00	

Registration & Admissions - Friendliness of staff

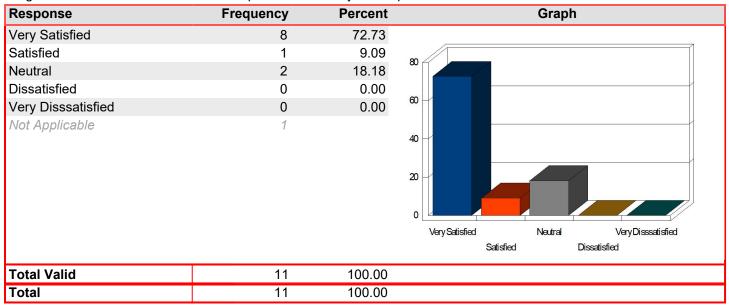
Response	Frequency	Percent	Graph
Very Satisfied	5	55.56	
Satisfied	3	33.33	80
Neutral	1	11.11	w
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	3		30 20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	9	100.00	
Total	9	100.00	



Registration & Admissions - Staff helped me understand the registration process

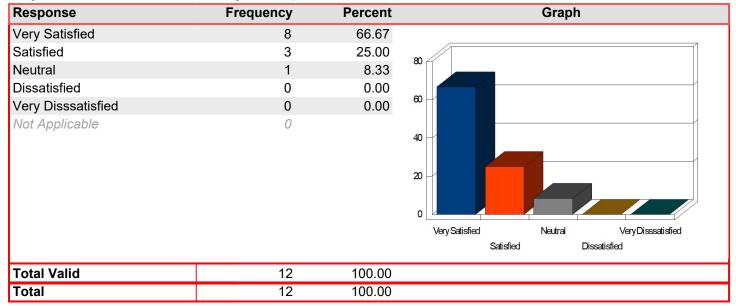
Mean: 4.33

Response	Frequency	Percent	Graph
Very Satisfied	6	66.67	
Satisfied	0	0.00	80
Neutral	3	33.33	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	3		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	9	100.00	
Total	9	100.00	



Registration & Admissions - Information I received was understandable

Response	Frequency	Percent	Graph
Very Satisfied	8	80.00	
Satisfied	0	0.00	100
Neutral	2	20.00	
Dissatisfied	0	0.00	80
Very Disssatisfied	0	0.00	
Not Applicable	2		60 40 20 Very Satisfied Neutral Very Disssatisfied Dissatisfied
Total Valid	10	100.00	
Total	10	100.00	



Registration & Admissions - Face-to-Face registration process

Mean: 4.25

Response	Frequency	Percent	Graph
Very Satisfied	5	62.50	
Satisfied	0	0.00	80
Neutral	3	37.50	& [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	4		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	8	100.00	
Total	8	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	5	62.50	
Satisfied	1	12.50	80
Neutral	1	12.50	% [
Dissatisfied	1	12.50	
Very Disssatisfied	0	0.00	60
Not Applicable	4		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	8	100.00	
Total	8	100.00	

Registration & Admissions - Website information

Response	Frequency	Percent	Graph
Very Satisfied	7	58.33	
Satisfied	3	25.00	60
Neutral	2	16.67	8
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	0		30 20 10
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	12	100.00	
Total	12	100.00	

Financial Aid - Assistance of staff

Mean: 4.75

Response	Frequency	Percent	Graph
Very Satisfied	6	75.00	
Satisfied	2	25.00	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	4		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	8	100.00	
Total	8	100.00	

Financial Aid - Friendliness of staff

Mean: 4.75

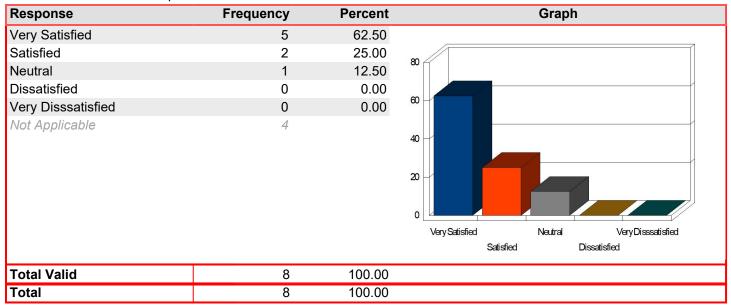
Response	Frequency	Percent	Graph
Very Satisfied	6	75.00	
Satisfied	2	25.00	80
Neutral	0	0.00	%
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	4		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	8	100.00	
Total	8	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	6	75.00	
Satisfied	1	12.50	80
Neutral	1	12.50	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	ω
Not Applicable	4		Very Satisfied Neutral Very Disseatisfied Satisfied Dissatisfied
Total Valid	8	100.00	
Total	8	100.00	

Financial Aid - Information received is accurate

Mean: 4.38

Response	Frequency	Percent	Graph
Very Satisfied	5	62.50	
Satisfied	1	12.50	80
Neutral	2	25.00	₩ [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	4		Very Satisfied Neutral Very Disseatisfied Satisfied Dissatisfied
Total Valid	8	100.00	
Total	8	100.00	



Financial Aid - Financial aid process

Mean: 4.25

Response	Frequency	Percent	Graph
Very Satisfied	5	62.50	
Satisfied	1	12.50	80
Neutral	1	12.50	% [
Dissatisfied	1	12.50	
Very Disssatisfied	0	0.00	60
Not Applicable	4		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	8	100.00	
Total	8	100.00	

Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.50

Response	Frequency	Percent	Graph
Very Satisfied	5	62.50	
Satisfied	2	25.00	80
Neutral	1	12.50	∞
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	4		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	8	100.00	
Total	8	100.00	

Financial Aid - Assistance for Veteran benefits

Mean: 5.00

Response	Frequency	Percent	Graph
Very Satisfied	3	100.00	
Satisfied	0	0.00	100
Neutral	0	0.00	
Dissatisfied	0	0.00	80
Very Disssatisfied	0	0.00	
Not Applicable	9		40 20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	3	100.00	
Total	3	100.00	

Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.43

Response	Frequency	Percent	Graph
Very Satisfied	4	57.14	
Satisfied	2	28.57	60
Neutral	1	14.29	w [
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	5		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	7	100.00	
Total	7	100.00	

Financial Aid - Website information

Mean: 4.38

Response	Frequency	Percent	Graph
Very Satisfied	4	50.00	
Satisfied	3	37.50	80
Neutral	1	12.50	
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	4		20 Very Satisfied Neutral Very Disssatisfied Satisfied Disssatisfied
Total Valid	0	100.00	
Total Valid	8	100.00	
Total	8	100.00	

Guidance/Counseling - Assistance of staff

Mean: 4.58

Response	Frequency	Percent	Graph
Very Satisfied	8	66.67	
Satisfied	3	25.00	80
Neutral	1	8.33	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	0		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	12	100.00	
Total	12	100.00	

Guidance/Counseling - Friendliness of staff

Mean: 4.58

Response	Frequency	Percent	Graph
Very Satisfied	8	66.67	
Satisfied	3	25.00	80
Neutral	1	8.33	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	0		20 Very Satisfied Neutral Very Disssatisfied Satisfied Disssatisfied
Total Valid	12	100.00	
Total	12	100.00	

Guidance/Counseling - Knowledge of staff

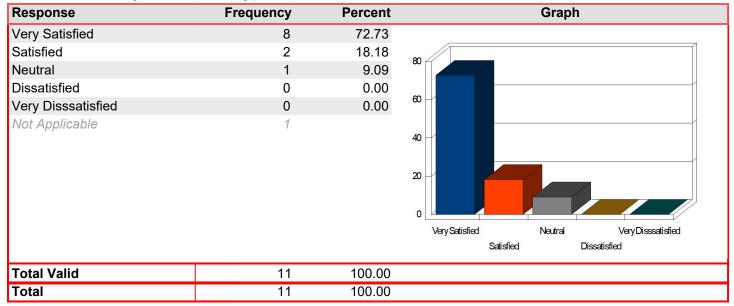
Mean: 4.58

Response	Frequency	Percent	Graph
Very Satisfied	8	66.67	
Satisfied	3	25.00	80
Neutral	1	8.33	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	0		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	12	100.00	
Total	12	100.00	

Guidance/Counseling - My problems are resolved effectively

Mean: 4.64

Response	Frequency	Percent	Graph
Very Satisfied	8	72.73	
Satisfied	2	18.18	80
Neutral	1	9.09	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	1		Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	11	100.00	
Total	11	100.00	



Guidance/Counseling - Overall, guidance and counseling services meet my needs

Response	Frequency	Percent	Graph
Very Satisfied	8	66.67	
Satisfied	3	25.00	m /
Neutral	1	8.33	80
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	0		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	12	100.00	
Total	12	100.00	

Guidance/Counseling - Website information

Mean: 4.45

Response	Frequency	Percent	Graph
Very Satisfied	7	63.64	
Satisfied	2	18.18	80
Neutral	2	18.18	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	1		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	11	100.00	
Total	11	100.00	

Business Office/Cashier - Assistance of staff

Mean: 4.40

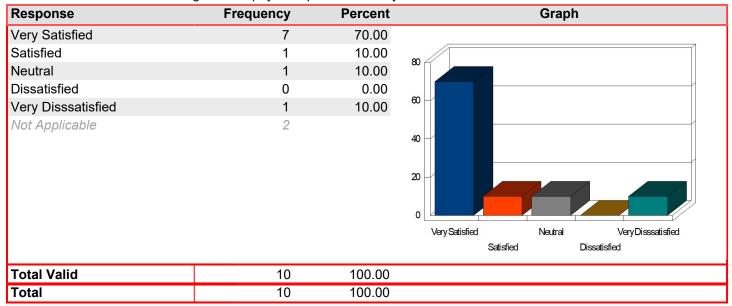
Response	Frequency	Percent	Graph
Very Satisfied	7	70.00	
Satisfied	1	10.00	80
Neutral	1	10.00	%
Dissatisfied	1	10.00	
Very Disssatisfied	0	0.00	60
Not Applicable	2		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	10	100.00	
Total	10	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	7	70.00	
Satisfied	0	0.00	80
Neutral	2	20.00	%
Dissatisfied	0	0.00	
Very Disssatisfied	1	10.00	80
Not Applicable	2		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	10	100.00	
Total	10	100.00	

Business Office/Cashier - Knowledge of staff

Mean: 4.40

Response	Frequency	Percent	Graph
Very Satisfied	7	70.00	
Satisfied	0	0.00	80
Neutral	3	30.00	%
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	2		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	10	100.00	
Total	10	100.00	



Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.33

Response	Frequency	Percent	Graph
Very Satisfied	6	66.67	
Satisfied	1	11.11	80
Neutral	1	11.11	
Dissatisfied	1	11.11	
Very Disssatisfied	0	0.00	80
Not Applicable	3		20 Very Satisfied Neutral Very Disssetisfied
			Satisfied Dissatisfied
Total Valid	9	100.00	
Total	9	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	6	66.67	
Satisfied	1	11.11	80
Neutral	1	11.11	
Dissatisfied	0	0.00	
Very Disssatisfied	1	11.11	60
Not Applicable	3		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	9	100.00	
Total	9	100.00	

Tutoring/CAPS - Assistance of staff

Mean: 4.57

Response	Frequency	Percent	Graph
Very Satisfied	5	71.43	
Satisfied	1	14.29	80
Neutral	1	14.29	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	5		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	7	100.00	
Total	7	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	5	71.43	
Satisfied	1	14.29	80
Neutral	1	14.29	w [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	5		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	7	100.00	
Total	7	100.00	

Tutoring/CAPS - Knowledge of staff

Mean: 4.71

Response	Frequency	Percent	Graph
Very Satisfied	5	71.43	
Satisfied	2	28.57	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	5		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	7	100.00	
Total	7	100.00	

Tutoring/CAPS - Documented student disability services

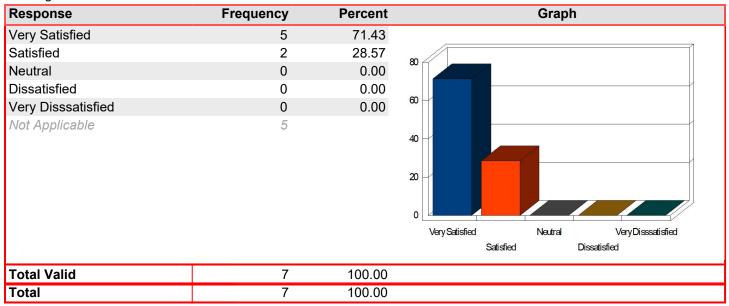
Mean: 5.00

Response	Frequency	Percent	Graph
Very Satisfied	4	100.00	
Satisfied	0	0.00	100
Neutral	0	0.00	
Dissatisfied	0	0.00	80
Very Disssatisfied	0	0.00	
Not Applicable	8		60 40 20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	4	100.00	
Total	4	100.00	

Tutoring/CAPS - Peer tutoring services

Mean: 4.33

Response	Frequency	Percent	Graph
Very Satisfied	5	83.33	
Satisfied	0	0.00	100
Neutral	0	0.00	
Dissatisfied	0	0.00	80
Very Disssatisfied	1	16.67	
Not Applicable	6		40 20 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	6	100.00	
Total	6	100.00	



Testing Services - Friendliness of staff

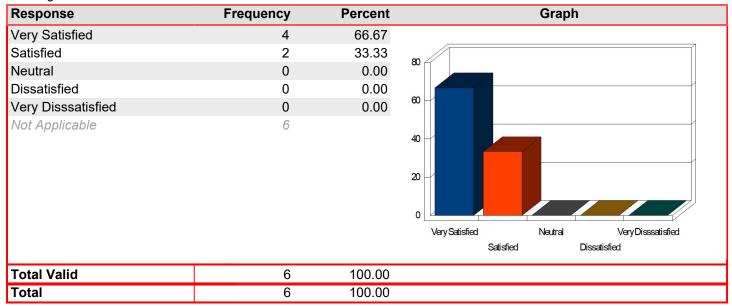
Mean: 4.71

Response	Frequency	Percent	Graph
Very Satisfied	5	71.43	
Satisfied	2	28.57	m /
Neutral	0	0.00	80
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	5		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	7	100.00	
Total	7	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	4	57.14	
Satisfied	2	28.57	80
Neutral	0	0.00	w [
Dissatisfied	1	14.29	50
Very Disssatisfied	0	0.00	40
Not Applicable	5		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	7	100.00	
Total	7	100.00	

Testing Services - Testing Center hours are adequate

Response	Frequency	Percent	Graph
Very Satisfied	3	60.00	
Satisfied	2	40.00	80
Neutral	0	0.00	& [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	7		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	5	100.00	
Total	5	100.00	



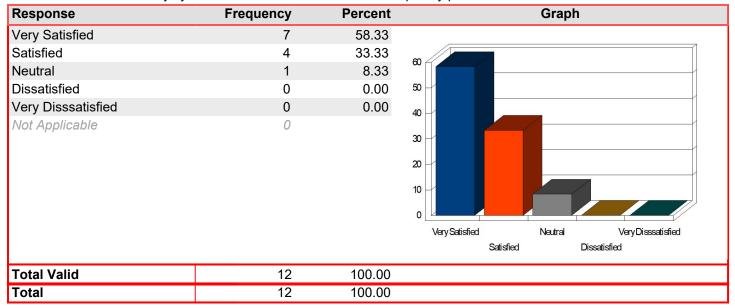
Instruction - Overall, teachers care about me

Mean: 4.25

Response	Frequency	Percent	Graph
Very Satisfied	7	58.33	
Satisfied	2	16.67	60
Neutral	2	16.67	w
Dissatisfied	1	8.33	50
Very Disssatisfied	0	0.00	40
Not Applicable	0		30 20 10
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	12	100.00	
Total	12	100.00	

Instruction - First class day syllabus and course material were adequately provided

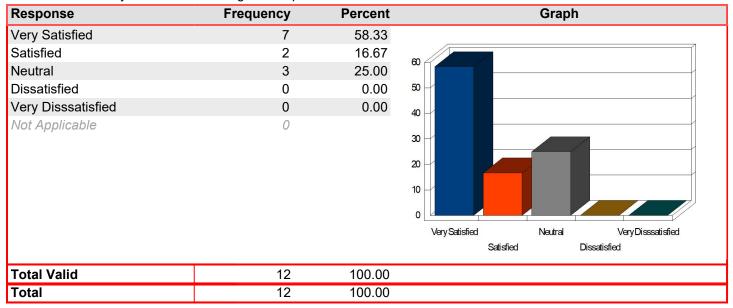
Mean: 4.50



Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.42

Response	Frequency	Percent	Graph
Very Satisfied	7	58.33	
Satisfied	3	25.00	60
Neutral	2	16.67	w [
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	0		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	12	100.00	
Total	12	100.00	



Instruction - Faculty are available after class and during office hours

Mean: 4.55

Response	Frequency	Percent	Graph
Very Satisfied	7	63.64	
Satisfied	3	27.27	80
Neutral	1	9.09	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	1		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	11	100.00	
Total	11	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	7	77.78	
Satisfied	1	11.11	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	1	11.11	60
Not Applicable	3		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	9	100.00	
Total	9	100.00	

Overall - Access to technology resources was adequate

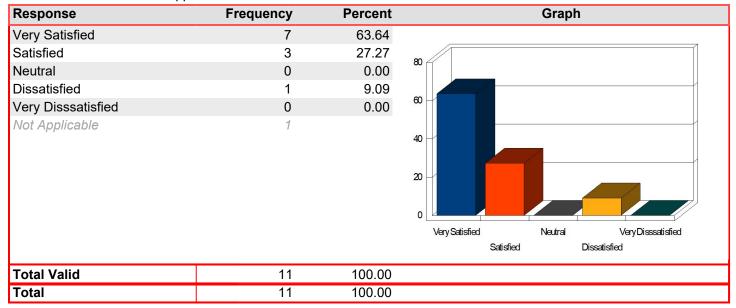
Response	Frequency	Percent	Graph
Very Satisfied	7	63.64	
Satisfied	2	18.18	80
Neutral	1	9.09	a [
Dissatisfied	1	9.09	
Very Disssatisfied	0	0.00	60
Not Applicable	1		40 20 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	11	100.00	
Total	11	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	7	70.00	
Satisfied	1	10.00	80
Neutral	1	10.00	w []
Dissatisfied	0	0.00	
Very Disssatisfied	1	10.00	60
Not Applicable	2		20 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	10	100.00	
Total	10	100.00	

Overall - Efficiency receiving services

Mean: 4.70

Response	Frequency	Percent	Graph
Very Satisfied	7	70.00	
Satisfied	3	30.00	80
Neutral	0	0.00	8
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	2		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	10	100.00	
Total	10	100.00	



Overall - I feel like TVCC will help me with problems and cares about my issues

Mean: 4.36

Response	Frequency	Percent	Graph
Very Satisfied	7	63.64	
Satisfied	2	18.18	80
Neutral	1	9.09	% [
Dissatisfied	1	9.09	
Very Disssatisfied	0	0.00	60
Not Applicable	1		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	11	100.00	
Total	11	100.00	

My gender is: Mean: 1.92

Response	Frequency	Percent	Graph
Male	1	8.33	
Female	11	91.67	100 80 60 40 20 0 Male Female
Total Valid	12	100.00	
Total	12	100.00	

I take the majority of my classes:

Response	Frequency	Percent	Graph
Athens	0	0.00	
Palestin	0	0.00	100
Terrell	0	0.00	
Kaufman HSC	12	100.00	80
Through Dual Credit	0	0.00	
Internet video or other distance ed. medium	0	0.00	20
Total Valid	12	100.00	
Total	12	100.00	

I am enrolled: Mean: 1.33

Response	Frequency	Percent	Graph
Full-time12 or more semster hours	8	66.67	
Part-timeless than 12 semester hours	4	33.33 F	60 40 20 cull-time 12 or more semster hours Part-timeless than 12 semester hours
Total Valid	12	100.00	
Total	12	100.00	

My age is: Mean: 4.00

Response	Frequency	Percent	Graph
Under 18	2	16.67	
18-21	0	0.00	40
22-24	1	8.33	
25-30	4	33.33	30
31-35	3	25.00	
36-50	2	16.67	20
51-64	0	0.00	
65 & over	0	0.00	10
			Under 18 22-24 31-35 51-64
			18-21 25-30 36-50 65 & over
Total Valid	12	100.00	
Total	12	100.00	

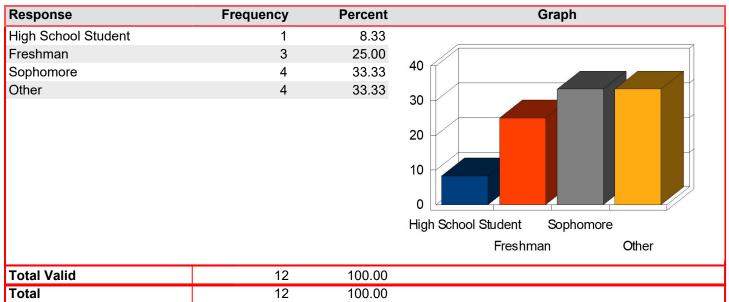
Ethnic Origin: Mean: 1.08

Response	Frequency	Percent	Graph
Not Hispanic or Latino	11	91.67	
Hispanic or Latinio	1	8.33	
Unknown	0	0.00	100
			80
			60
			40
			20
			0
			Not Hispanic or Latino Unknown
			Hispanic or Latinio
Total Valid	12	100.00	
Total	12	100.00	

Race: Mean: 1.67

Response	Frequency	Percent	Graph
White	8	66.67	
Black or African American	3	25.00	80
Asian	0	0.00	
American Indian or Alaskan Native	0	0.00	60
Native Hawaiian or Pacific Islander	0	0.00	
International	1	8.33	20
Total Valid	12	100.00	
Total	12	100.00	

Student Classification: Mean: 2.92



Would you recommend TVCC to a Friend?

Mean: 1.08

Response	Frequency	Percent	Graph
Yes	11	91.67	
No	1	8.33	
			100
			80
			60
			40
			20
			0
			Yes No
			.55
Total Valid	12	100.00	
Total	12	100.00	

Trinity Valley Community College

Student Satisfaction Survey

Spring 2019

Palestin

Registration & Admissions - Assistance of staff

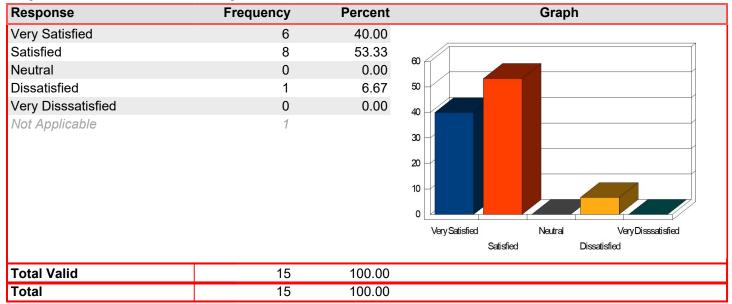
Mean: 4.27

Response	Frequency	Percent	Graph
Very Satisfied	6	40.00	
Satisfied	8	53.33	60
Neutral	0	0.00	
Dissatisfied	1	6.67	50
Very Disssatisfied	0	0.00	40
Not Applicable	1		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	15	100.00	
Total	15	100.00	

Registration & Admissions - Friendliness of staff

Mean: 4.33

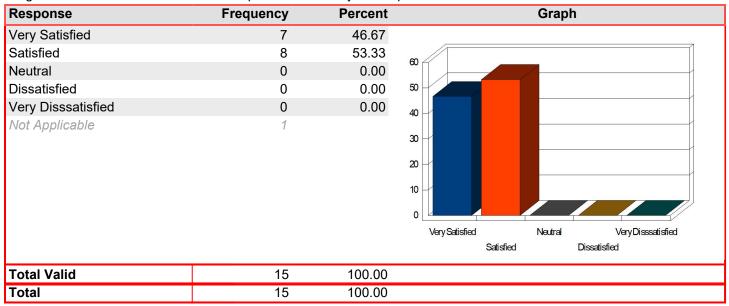
Response	Frequency	Percent	Graph
Very Satisfied	8	53.33	
Satisfied	5	33.33	80
Neutral	1	6.67	*
Dissatisfied	1	6.67	50
Very Disssatisfied	0	0.00	40
Not Applicable	1		20 10 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	15	100.00	
Total	15	100.00	



Registration & Admissions - Staff helped me understand the registration process

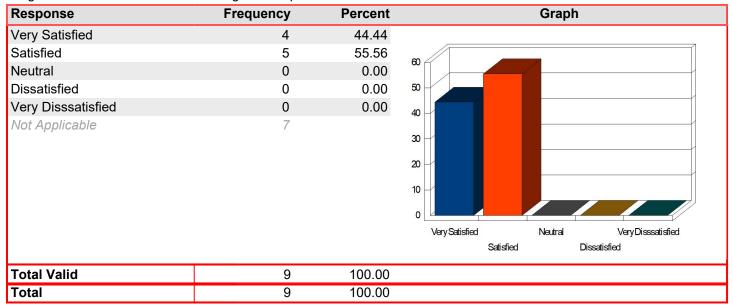
Mean: 4.40

Response	Frequency	Percent	Graph
Very Satisfied	7	46.67	
Satisfied	7	46.67	50
Neutral	1	6.67	30
Dissatisfied	0	0.00	40
Very Disssatisfied	0	0.00	
Not Applicable	1		20 10 0
			Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	15	100.00	
Total	15	100.00	



Registration & Admissions - Information I received was understandable

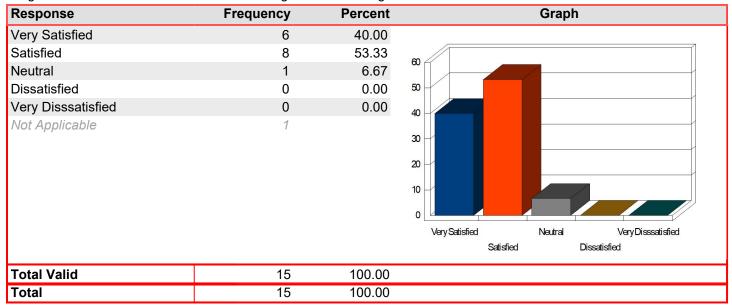
Response	Frequency	Percent	Graph
Very Satisfied	6	40.00	
Satisfied	9	60.00	80
Neutral	0	0.00	8 [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	1		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	15	100.00	
Total	15	100.00	



Registration & Admissions - Face-to-Face registration process

Mean: 4.43

Response	Frequency	Percent	Graph
Very Satisfied	6	42.86	
Satisfied	8	57.14	60
Neutral	0	0.00	w [
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	2		20 10 0
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
			Caldida Dissaland
Total Valid	14	100.00	
Total	14	100.00	



Registration & Admissions - Website information

Response	Frequency	Percent	Graph
Very Satisfied	6	42.86	
Satisfied	6	42.86	50
Neutral	2	14.29	30
Dissatisfied	0	0.00	40
Very Disssatisfied	0	0.00	
Not Applicable	2		20 No Oriented North Nor
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
			Jaisira Dissalisira
Total Valid	14	100.00	
Total	14	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	4	33.33	
Satisfied	2	16.67	40
Neutral	3	25.00	40
Dissatisfied	1	8.33	
Very Disssatisfied	2	16.67	30
Not Applicable	4		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	12	100.00	
Total	12	100.00	

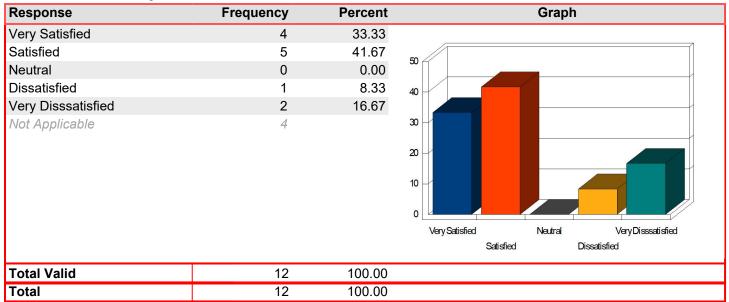
Financial Aid - Friendliness of staff

Mean: 3.67

Response	Frequency	Percent	Graph
Very Satisfied	4	33.33	
Satisfied	3	25.00	40
Neutral	3	25.00	**
Dissatisfied	1	8.33	
Very Disssatisfied	1	8.33	30
Not Applicable	4		20 10 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	12	100.00	
Total	12	100.00	

Financial Aid - Knowledge of staff

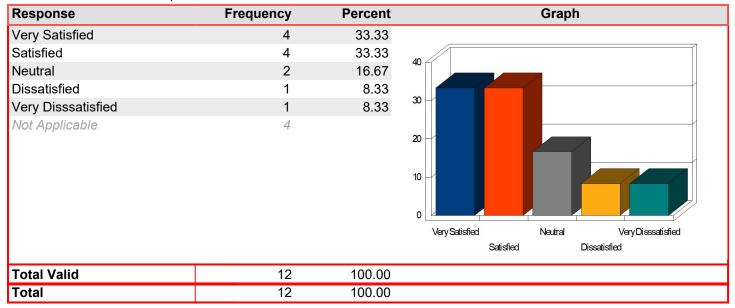
Mean: 3.67



Financial Aid - Information received is accurate

Mean: 3.83

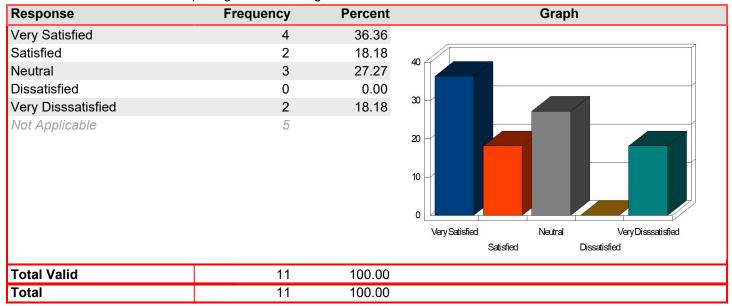
Response	Frequency	Percent	Graph
Very Satisfied	4	33.33	
Satisfied	5	41.67	50
Neutral	1	8.33	30
Dissatisfied	1	8.33	40
Very Disssatisfied	1	8.33	
Not Applicable	4		20 10 0
			Very Satisfied Neutral Very Dissesatisfied
			Satisfied Dissatisfied
Total Valid	12	100.00	
Total	12	100.00	



Financial Aid - Financial aid process

Mean: 3.58

Response	Frequency	Percent	Graph
Very Satisfied	4	33.33	
Satisfied	4	33.33	40
Neutral	1	8.33	40
Dissatisfied	1	8.33	
Very Disssatisfied	2	16.67	30
Not Applicable	4		20 10 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	12	100.00	
Total	12	100.00	



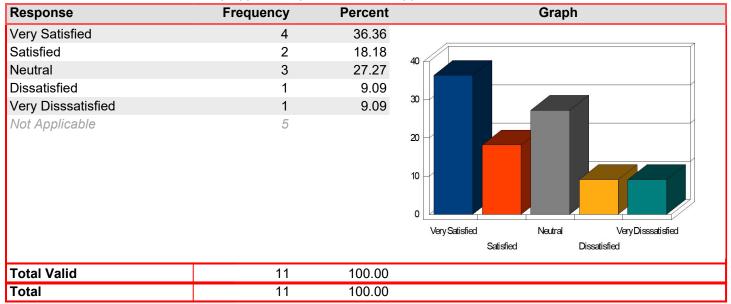
Financial Aid - Assistance for Veteran benefits

Mean: 4.17

Response	Frequency	Percent	Graph
Very Satisfied	4	66.67	
Satisfied	1	16.67	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	1	16.67	60
Not Applicable	10		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	6	100.00	
Total	6	100.00	

Financial Aid - Grant and scholarship application procedures and opportunities





Financial Aid - Website information

Mean: 3.91

Response	Frequency	Percent	Graph
Very Satisfied	4	36.36	
Satisfied	4	36.36	40
Neutral	2	18.18	40
Dissatisfied	0	0.00	
Very Disssatisfied	1	9.09	30
Not Applicable	5		20 10 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	11	100.00	
Total	11	100.00	

Guidance/Counseling - Assistance of staff

Mean: 4.40

Response	Frequency	Percent	Graph
Very Satisfied	7	46.67	
Satisfied	7	46.67	50
Neutral	1	6.67	30
Dissatisfied	0	0.00	40
Very Disssatisfied	0	0.00	
Not Applicable	1		20 10 0
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
			Caudiou Dissausirou
Total Valid	15	100.00	
Total	15	100.00	

Guidance/Counseling - Friendliness of staff

Mean: 4.40

Response	Frequency	Percent	Graph
Very Satisfied	7	46.67	
Satisfied	7	46.67	50
Neutral	1	6.67	30
Dissatisfied	0	0.00	40
Very Disssatisfied	0	0.00	
Not Applicable	1		20 10 0
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	15	100.00	
Total	15	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	7	46.67	
Satisfied	7	46.67	50
Neutral	1	6.67	30
Dissatisfied	0	0.00	40
Very Disssatisfied	0	0.00	
Not Applicable	1		20 10 0
			Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	15	100.00	
Total	15	100.00	

Guidance/Counseling - My problems are resolved effectively

Response	Frequency	Percent	Graph
Very Satisfied	7	46.67	
Satisfied	7	46.67	50
Neutral	1	6.67	30
Dissatisfied	0	0.00	40
Very Disssatisfied	0	0.00	
Not Applicable	1		20 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
			Diconolina Diconolina
Total Valid	15	100.00	
Total	15	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	7	46.67	
Satisfied	7	46.67	50
Neutral	1	6.67	30
Dissatisfied	0	0.00	40
Very Disssatisfied	0	0.00	
Not Applicable	1		20 10 0
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
			Satisfied Dissatisfied
Total Valid	15	100.00	
Total	15	100.00	

Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.47

Response	Frequency	Percent	Graph
Very Satisfied	8	53.33	
Satisfied	6	40.00	60
Neutral	1	6.67	*
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	1		20 10 Very Satisfied Neutral Very Disseatisfied Satisfied Disseatisfied
Total Valid	15	100.00	
Total	15	100.00	

Guidance/Counseling - Website information

Mean: 4.21

Response	Frequency	Percent	Graph
Very Satisfied	5	35.71	
Satisfied	7	50.00	60
Neutral	2	14.29	
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	2		20 10 Very Satisfied Neutral Very Disseatisfied Satisfied Dissatisfied
Total Valid	14	100.00	
Total	14	100.00	

Business Office/Cashier - Assistance of staff

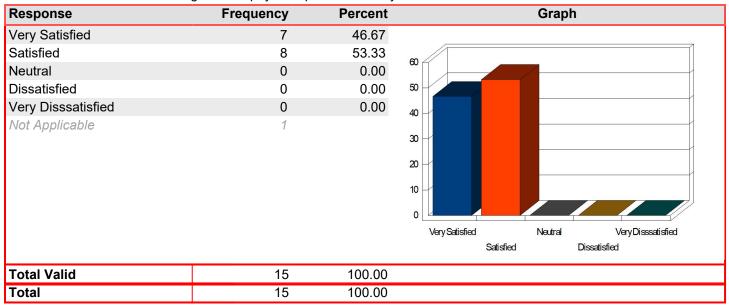
Mean: 4.53

Response	Frequency	Percent	Graph
Very Satisfied	8	53.33	
Satisfied	7	46.67	80
Neutral	0	0.00	w [
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	1		20 10 0
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	15	100.00	
Total	15	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	8	53.33	
Satisfied	7	46.67	m /
Neutral	0	0.00	60
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	1		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	15	100.00	
Total	15	100.00	

Business Office/Cashier - Knowledge of staff

Response	Frequency	Percent	Graph
Very Satisfied	8	53.33	
Satisfied	7	46.67	80
Neutral	0	0.00	w []
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	1		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	15	100.00	Casaroa Diocesorica
Total Valid	15	100.00	
Total	15	100.00	



Business Office/Cashier - Assistance receiving Pell and loan resources

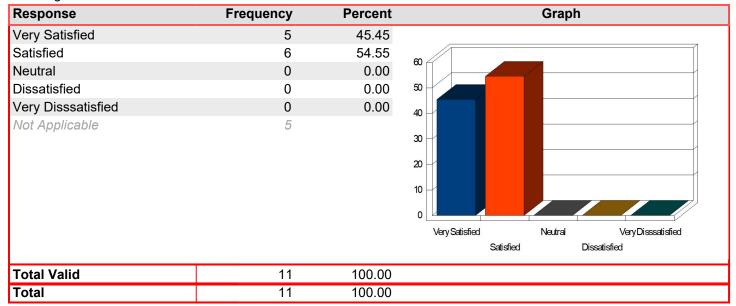
Response	Frequency	Percent	Graph
Very Satisfied	7	58.33	
Satisfied	5	41.67	
Neutral	0	0.00	60
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	4		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	12	100.00	
Total	12	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	6	46.15	
Satisfied	7	53.85	80
Neutral	0	0.00	w []
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	3		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	13	100.00	
Total	13	100.00	

Tutoring/CAPS - Assistance of staff

Mean: 4.45

Response	Frequency	Percent	Graph
Very Satisfied	5	45.45	
Satisfied	6	54.55	80
Neutral	0	0.00	
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	5		30 20 10 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	11	100.00	
Total Valid	11	100.00	
Total	11	100.00	



Tutoring/CAPS - Knowledge of staff

Mean: 4.45

Response	Frequency	Percent	Graph
Very Satisfied	5	45.45	
Satisfied	6	54.55	80
Neutral	0	0.00	
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	5		30 20 10 New Circle find
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
			Caldica Diccadio
Total Valid	11	100.00	
Total	11	100.00	

Tutoring/CAPS - Documented student disability services

Mean: 4.43

Response	Frequency	Percent	Graph
Very Satisfied	3	42.86	
Satisfied	4	57.14	80
Neutral	0	0.00	*
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	9		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	7	100.00	
Total	7	100.00	

Tutoring/CAPS - Peer tutoring services

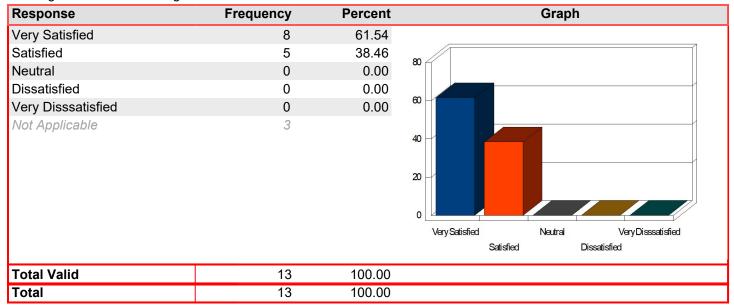
Mean: 4.50

Response	Frequency	Percent	Graph
Very Satisfied	3	50.00	
Satisfied	3	50.00	80
Neutral	0	0.00	8
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	10		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	6	100.00	
Total	6	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	8	61.54	
Satisfied	5	38.46	80
Neutral	0	0.00	~ [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	3		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	13	100.00	
Total	13	100.00	

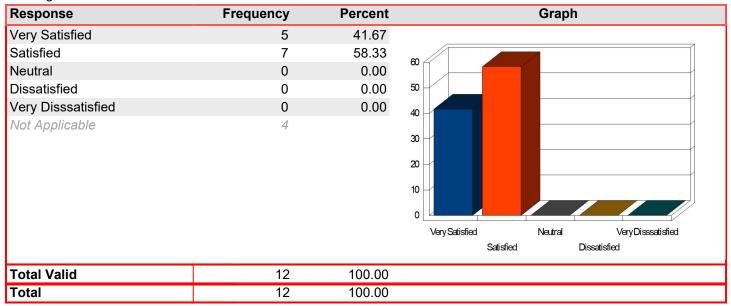
Testing Services - Friendliness of staff

Response	Frequency	Percent	Graph
Very Satisfied	8	61.54	
Satisfied	5	38.46	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	3		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	13	100.00	
Total	13	100.00	



Testing Services - Testing Center hours are adequate

Response	Frequency	Percent	Graph
Very Satisfied	8	61.54	
Satisfied	5	38.46	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	3		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	13	100.00	
Total	13	100.00	



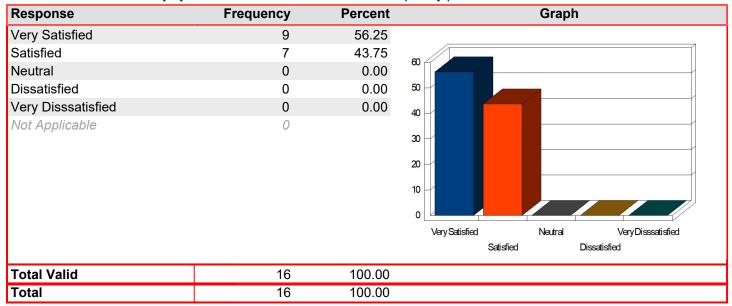
Instruction - Overall, teachers care about me

Mean: 4.63

Response	Frequency	Percent	Graph
Very Satisfied	10	62.50	
Satisfied	6	37.50	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	0		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	16	100.00	
Total	16	100.00	

Instruction - First class day syllabus and course material were adequately provided

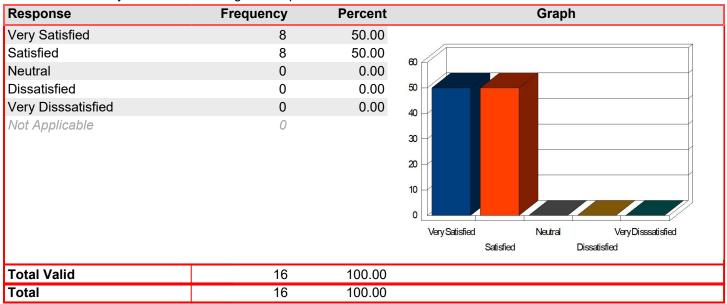
Mean: 4.56



Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.56

Response	Frequency	Percent	Graph
Very Satisfied	9	56.25	
Satisfied	7	43.75	80
Neutral	0	0.00	w [
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	0		30 20 10 0
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	16	100.00	
Total	16	100.00	



Instruction - Faculty are available after class and during office hours

Response	Frequency	Percent	Graph
Very Satisfied	7	46.67	
Satisfied	6	40.00	50
Neutral	2	13.33	30
Dissatisfied	0	0.00	40
Very Disssatisfied	0	0.00	
Not Applicable	1		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	15	100.00	
Total	15	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	6	37.50	
Satisfied	8	50.00	80
Neutral	2	12.50	
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	0		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	16	100.00	
Total	16	100.00	

Overall - Access to technology resources was adequate

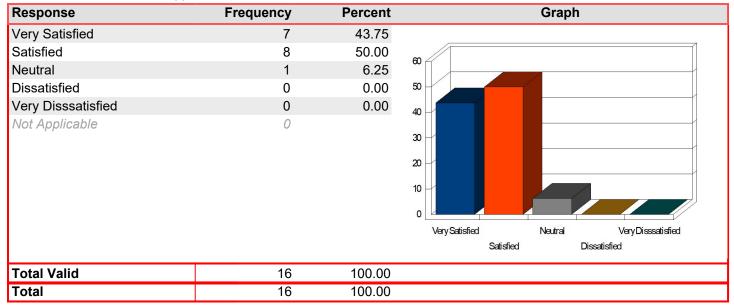
Mean: 4.44

Response	Frequency	Percent	Graph
Very Satisfied	7	43.75	
Satisfied	9	56.25	60
Neutral	0	0.00	w [
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	0		30 20 10
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
			Dissellation
Total Valid	16	100.00	
Total	16	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	7	43.75	
Satisfied	9	56.25	80
Neutral	0	0.00	w [
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	0		20 10 Very Satisfied Neutral Very Dississatisfied Satisfied Dissatisfied
Total Valid	16	100.00	
Total	16	100.00	

Overall - Efficiency receiving services

Response	Frequency	Percent	Graph
Very Satisfied	6	37.50	
Satisfied	10	62.50	80
Neutral	0	0.00	8
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	0		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	16	100.00	
Total	16	100.00	



Overall - I feel like TVCC will help me with problems and cares about my issues

Mean: 4.31

Response	Frequency	Percent	Graph
Very Satisfied	6	37.50	
Satisfied	9	56.25	60
Neutral	1	6.25	w
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	0		20 10 Very Satisfied Neutral Very Disseatisfied Satisfied Dissatisfied
Total Valid	16	100.00	
Total	16	100.00	

My gender is: Mean: 1.94

Response	Frequency	Percent	Graph
Male	1	6.25	
Female	15	93.75	100 80 60 40 20 0 Male Female
Total Valid	16	100.00	
Total	16	100.00	

I take the majority of my classes:

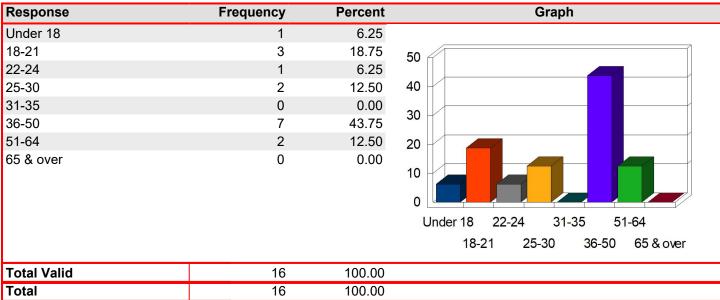
Mean: 2.00

Response	Frequency	Percent	Graph
Athens	0	0.00	
Palestin	16	100.00	100
Terrell	0	0.00	
Kaufman HSC	0	0.00	80
Through Dual Credit	0	0.00	
Internet video or other distance ed. medium	0	0.00	20
Total Valid	16	100.00	
Total	16	100.00	

I am enrolled: Mean: 1.69

Response	Frequency	Percent	Graph
Full-time12 or more semster hours	5	31.25	
Part-timeless than 12 semester hours	11	68.75 F	Full-time 12 or more semster hours Part-timeless than 12 semester hours
Total Valid	16	100.00	
Total	16	100.00	

My age is: Mean: 4.63



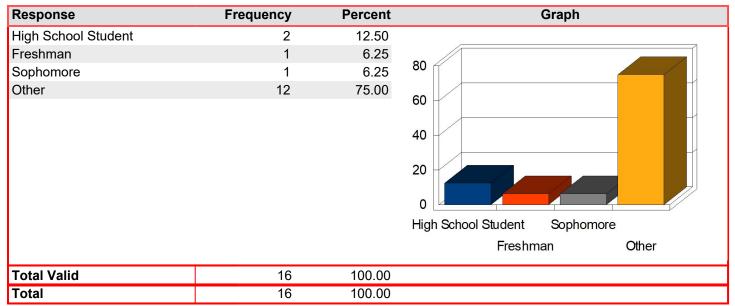
Ethnic Origin: Mean: 1.25

Response	Frequency	Percent	Graph
Not Hispanic or Latino	13	81.25	
Hispanic or Latinio	2	12.50	
Unknown	1	6.25	100 80 60 40 20 0
			Not Hispanic or Latino Unknown
			Hispanic or Latinio
Total Valid	16	100.00	
Total	16	100.00	

Race: Mean: 1.50

Response	Frequency	Percent	Graph
White	12	75.00	
Black or African American	3	18.75	80
Asian	0	0.00	
American Indian or Alaskan Native	0	0.00	60
Native Hawaiian or Pacific Islander	0	0.00	
International	1	6.25	20
Total Valid	16	100.00	
Total	16	100.00	

Student Classification: Mean: 3.44



Would you recommend TVCC to a Friend?

Mean: 1.06

Response	Frequency	Percent	Graph
Yes	15	93.75	
No	1	6.25	
			100
			80
			30
			60
			40
			20
			0
			Yes No
Total Valid	16	100.00	
Total	16	100.00	

Trinity Valley Community College

Student Satisfaction Survey

Spring 2019

Terrell

Registration & Admissions - Assistance of staff

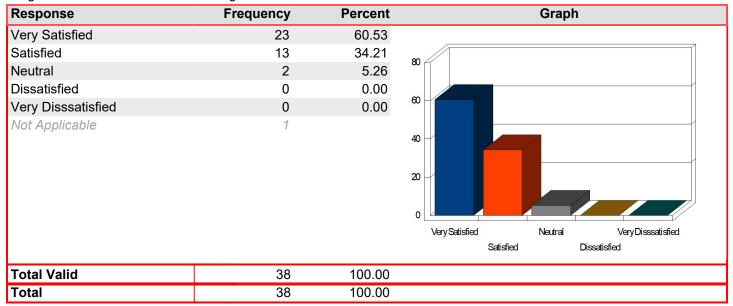
Mean: 4.61

Response	Frequency	Percent	Graph
Very Satisfied	26	68.42	
Satisfied	9	23.68	80
Neutral	3	7.89	80
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	1		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	38	100.00	
Total	38	100.00	

Registration & Admissions - Friendliness of staff

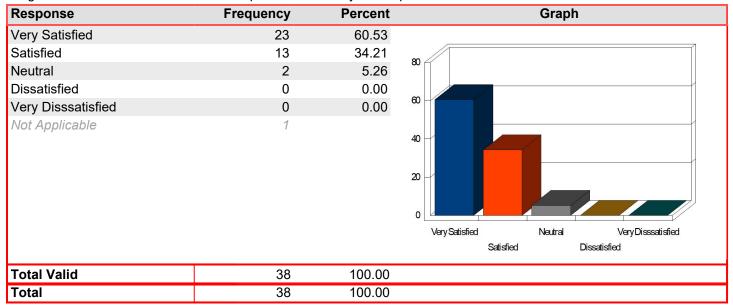
Mean: 4.66

Response	Frequency	Percent	Graph
Very Satisfied	26	68.42	
Satisfied	11	28.95	80
Neutral	1	2.63	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	1		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	38	100.00	
Total	38	100.00	



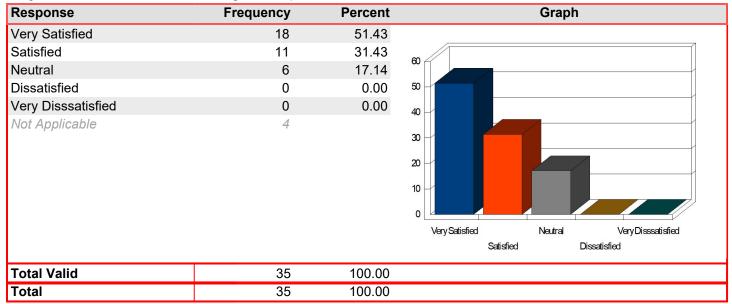
Registration & Admissions - Staff helped me understand the registration process

Response	Frequency	Percent	Graph
Very Satisfied	23	60.53	
Satisfied	11	28.95	m /
Neutral	4	10.53	80
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	1		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	38	100.00	
Total	38	100.00	



Registration & Admissions - Information I received was understandable

Response	Frequency	Percent	Graph
Very Satisfied	23	60.53	
Satisfied	13	34.21	80
Neutral	1	2.63	%
Dissatisfied	1	2.63	
Very Disssatisfied	0	0.00	60
Not Applicable	1		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	20	100.00	
Total Valid	38	100.00	
Total	38	100.00	



Registration & Admissions - Face-to-Face registration process

Mean: 4.58

Response	Frequency	Percent	Graph
Very Satisfied	24	63.16	
Satisfied	12	31.58	80
Neutral	2	5.26	& [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	1		20 Very Satisfied Neutral Very Disssatisfied
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
			Disselling
Total Valid	38	100.00	
Total	38	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	25	65.79	
Satisfied	11	28.95	80
Neutral	2	5.26	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	1		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	38	100.00	
Total	38	100.00	

Registration & Admissions - Website information

Response	Frequency	Percent	Graph
Very Satisfied	21	55.26	
Satisfied	10	26.32	80
Neutral	7	18.42	w []
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	1		30 20 10 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	38	100.00	
Total	38	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	18	66.67	
Satisfied	7	25.93	80
Neutral	1	3.70	
Dissatisfied	1	3.70	
Very Disssatisfied	0	0.00	60
Not Applicable	12		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	27	100.00	
Total	27	100.00	

Financial Aid - Friendliness of staff

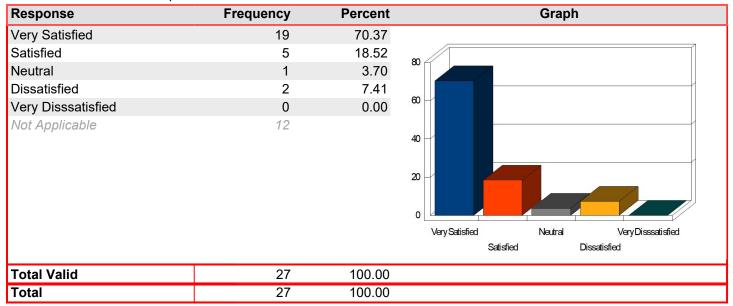
Response	Frequency	Percent	Graph
Very Satisfied	17	62.96	
Satisfied	9	33.33	80
Neutral	0	0.00	% [
Dissatisfied	1	3.70	
Very Disssatisfied	0	0.00	60
Not Applicable	12		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	27	100.00	
Total	27	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	19	70.37	
Satisfied	7	25.93	80
Neutral	0	0.00	
Dissatisfied	1	3.70	
Very Disssatisfied	0	0.00	60
Not Applicable	12		20 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	27	100.00	
Total	27	100.00	

Financial Aid - Information received is accurate

Mean: 4.59

Response	Frequency	Percent	Graph
Very Satisfied	19	70.37	
Satisfied	6	22.22	80
Neutral	1	3.70	%
Dissatisfied	1	3.70	
Very Disssatisfied	0	0.00	60
Not Applicable	12		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	27	100.00	
Total	27	100.00	



Financial Aid - Financial aid process

Mean: 4.48

Response	Frequency	Percent	Graph
Very Satisfied	19	70.37	
Satisfied	5	18.52	80
Neutral	0	0.00	8
Dissatisfied	3	11.11	
Very Disssatisfied	0	0.00	60
Not Applicable	12		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	27	100.00	
Total	27	100.00	

Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.46

Response	Frequency	Percent	Graph
Very Satisfied	18	75.00	
Satisfied	2	8.33	80
Neutral	1	4.17	
Dissatisfied	3	12.50	
Very Disssatisfied	0	0.00	60
Not Applicable	15		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	24	100.00	
Total	24	100.00	

Financial Aid - Assistance for Veteran benefits

Mean: 4.17

Response	Frequency	Percent	Graph
Very Satisfied	10	55.56	
Satisfied	2	11.11	80
Neutral	5	27.78	w [
Dissatisfied	1	5.56	50
Very Disssatisfied	0	0.00	40
Not Applicable	21		30 20 10
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Tatal Valid	40	400.00	
Total Valid	18	100.00	
Total	18	100.00	

Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.35

Response	Frequency	Percent	Graph
Very Satisfied	15	65.22	
Satisfied	3	13.04	80
Neutral	3	13.04	
Dissatisfied	2	8.70	
Very Disssatisfied	0	0.00	60
Not Applicable	16		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	23	100.00	
Total	23	100.00	

Financial Aid - Website information

Mean: 4.27

Response	Frequency	Percent	Graph
Very Satisfied	14	53.85	
Satisfied	7	26.92	60
Neutral	3	11.54	w []
Dissatisfied	2	7.69	50
Very Disssatisfied	0	0.00	40
Not Applicable	13		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	26	100.00	
Total	26	100.00	

Guidance/Counseling - Assistance of staff

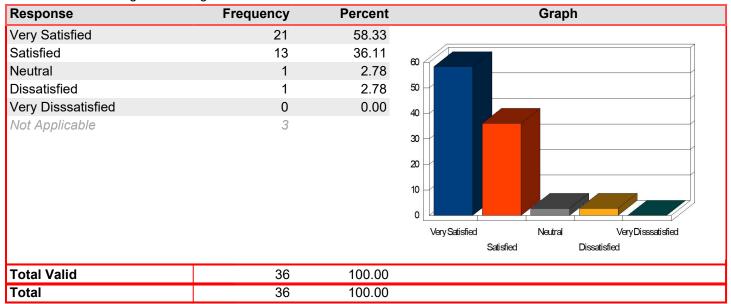
Mean: 4.56

Response	Frequency	Percent	Graph
Very Satisfied	22	61.11	
Satisfied	13	36.11	80
Neutral	0	0.00	% [
Dissatisfied	1	2.78	
Very Disssatisfied	0	0.00	80
Not Applicable	3		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	36	100.00	
Total	36	100.00	

Guidance/Counseling - Friendliness of staff

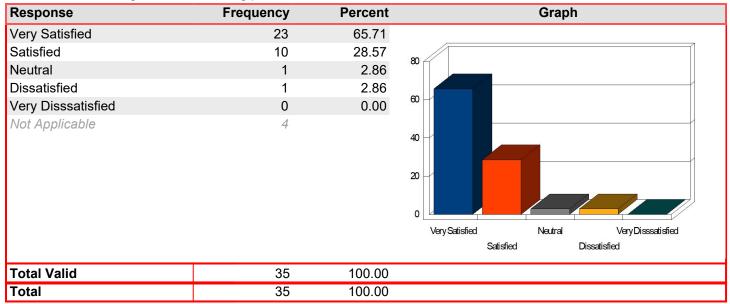
Mean: 4.58

Response	Frequency	Percent	Graph
Very Satisfied	23	63.89	
Satisfied	12	33.33	80
Neutral	0	0.00	
Dissatisfied	1	2.78	
Very Disssatisfied	0	0.00	60
Not Applicable	3		20 Very Satisfied Neutral Very Disssatisfied Satisfied Disssatisfied
Total Valid	36	100.00	
Total	36	100.00	



Guidance/Counseling - My problems are resolved effectively

Response	Frequency	Percent	Graph
Very Satisfied	21	63.64	
Satisfied	10	30.30	80
Neutral	1	3.03	
Dissatisfied	1	3.03	
Very Disssatisfied	0	0.00	60
Not Applicable	6		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	33	100.00	
Total	33	100.00	



Guidance/Counseling - Overall, guidance and counseling services meet my needs

Response	Frequency	Percent	Graph
Very Satisfied	23	65.71	
Satisfied	11	31.43	80
Neutral	0	0.00	
Dissatisfied	1	2.86	
Very Disssatisfied	0	0.00	60
Not Applicable	4		Very Satisfied Neutral Very Disssatisfied Satisfied Disssatisfied
Total Valid	35	100.00	
Total	35	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	18	52.94	
Satisfied	11	32.35	80
Neutral	4	11.76	*
Dissatisfied	1	2.94	50
Very Disssatisfied	0	0.00	40
Not Applicable	5		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	34	100.00	<u> </u>
Total	34	100.00	

Business Office/Cashier - Assistance of staff

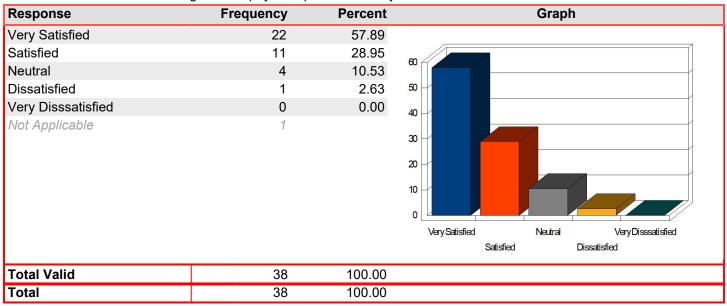
Mean: 4.38

Response	Frequency	Percent	Graph
Very Satisfied	23	58.97	
Satisfied	11	28.21	80
Neutral	3	7.69	
Dissatisfied	1	2.56	50
Very Disssatisfied	1	2.56	40
Not Applicable	0		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	39	100.00	
Total	39	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	22	56.41	
Satisfied	11	28.21	80
Neutral	4	10.26	w [
Dissatisfied	1	2.56	50
Very Disssatisfied	1	2.56	40
Not Applicable	0		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	39	100.00	
Total	39	100.00	

Business Office/Cashier - Knowledge of staff

Response	Frequency	Percent	Graph
Very Satisfied	22	56.41	
Satisfied	11	28.21	60
Neutral	6	15.38	w [
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	0		20 10 Very Satisfied Neutral Very Dissipation
			Satisfied Dissatisfied
Total Valid	39	100.00	
Total	39	100.00	



Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.37

Response	Frequency	Percent	Graph
Very Satisfied	21	60.00	
Satisfied	9	25.71	80
Neutral	3	8.57	% [
Dissatisfied	1	2.86	
Very Disssatisfied	1	2.86	60
Not Applicable	4		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	35	100.00	
Total	35	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	19	55.88	
Satisfied	9	26.47	80
Neutral	6	17.65	w []
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	5		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	34	100.00	
Total	34	100.00	

Tutoring/CAPS - Assistance of staff

Response	Frequency	Percent	Graph
Very Satisfied	22	73.33	
Satisfied	5	16.67	80
Neutral	3	10.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	9		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissetisfied
Total Valid	30	100.00	
Total	30	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	22	73.33	
Satisfied	5	16.67	80
Neutral	3	10.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	9		20 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	30	100.00	
Total	30	100.00	

Tutoring/CAPS - Knowledge of staff

Response	Frequency	Percent	Graph
Very Satisfied	22	73.33	
Satisfied	5	16.67	80
Neutral	3	10.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	9		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	30	100.00	
Total	30	100.00	

Tutoring/CAPS - Documented student disability services

Mean: 4.50

Response	Frequency	Percent	Graph
Very Satisfied	17	70.83	
Satisfied	2	8.33	80
Neutral	5	20.83	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	15		Very Satisfied Neutral Very Disseatisfied Satisfied Dissatisfied
Total Valid	24	100.00	
Total	24	100.00	

Tutoring/CAPS - Peer tutoring services

Mean: 4.44

Response	Frequency	Percent	Graph
Very Satisfied	19	70.37	
Satisfied	2	7.41	80
Neutral	5	18.52	8
Dissatisfied	1	3.70	
Very Disssatisfied	0	0.00	80
Not Applicable	12		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	27	100.00	
Total	27	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	18	64.29	
Satisfied	8	28.57	80
Neutral	2	7.14	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	11		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	28	100.00	
Total	28	100.00	

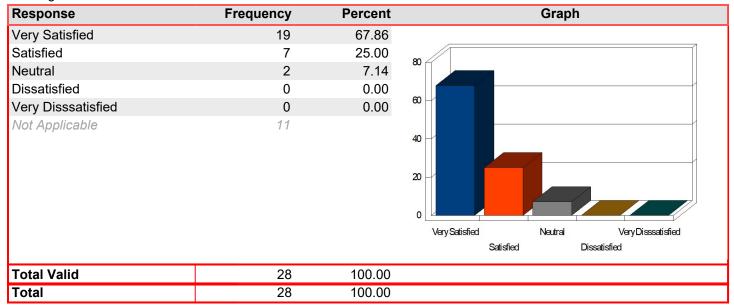
Testing Services - Friendliness of staff

Response	Frequency	Percent	Graph
Very Satisfied	18	64.29	
Satisfied	7	25.00	m /
Neutral	3	10.71	80
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	11		Very Satisfied Neutral Very Disseatisfied Satisfied Dissatisfied
Total Valid	28	100.00	
Total	28	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	18	64.29	
Satisfied	8	28.57	80
Neutral	2	7.14	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	11		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	28	100.00	
Total	28	100.00	

Testing Services - Testing Center hours are adequate

Response	Frequency	Percent	Graph
Very Satisfied	18	64.29	
Satisfied	8	28.57	80
Neutral	2	7.14	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	11		40 20 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	28	100.00	
Total	28	100.00	



Instruction - Overall, teachers care about me

Mean: 4.46

Response	Frequency	Percent	Graph
Very Satisfied	26	66.67	
Satisfied	7	17.95	80
Neutral	5	12.82	
Dissatisfied	0	0.00	
Very Disssatisfied	1	2.56	60
Not Applicable	0		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	39	100.00	
Total	39	100.00	

Instruction - First class day syllabus and course material were adequately provided

Mean: 4.66

Response	Frequency	Percent	Graph
Very Satisfied	29	76.32	
Satisfied	7	18.42	80
Neutral	1	2.63	w []
Dissatisfied	0	0.00	
Very Disssatisfied	1	2.63	60
Not Applicable	1		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	38	100.00	
Total	38	100.00	

Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.61

Response	Frequency	Percent	Graph
Very Satisfied	27	71.05	
Satisfied	9	23.68	80
Neutral	1	2.63	
Dissatisfied	0	0.00	
Very Disssatisfied	1	2.63	80
Not Applicable	1		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	38	100.00	
Total	38	100.00	

Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.46

Response	Frequency	Percent	Graph
Very Satisfied	26	66.67	
Satisfied	7	17.95	80
Neutral	5	12.82	
Dissatisfied	0	0.00	
Very Disssatisfied	1	2.56	60
Not Applicable	0		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	39	100.00	
Total	39	100.00	

Instruction - Faculty are available after class and during office hours

Mean: 4.50

Response	Frequency	Percent	Graph
Very Satisfied	26	68.42	
Satisfied	7	18.42	80
Neutral	4	10.53	
Dissatisfied	0	0.00	
Very Disssatisfied	1	2.63	60
Not Applicable	1		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	20	100.00	
Total Valid	38	100.00	
Total	38	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	21	65.63	
Satisfied	7	21.88	80
Neutral	4	12.50	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	7		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	32	100.00	
Total	32	100.00	

Overall - Access to technology resources was adequate

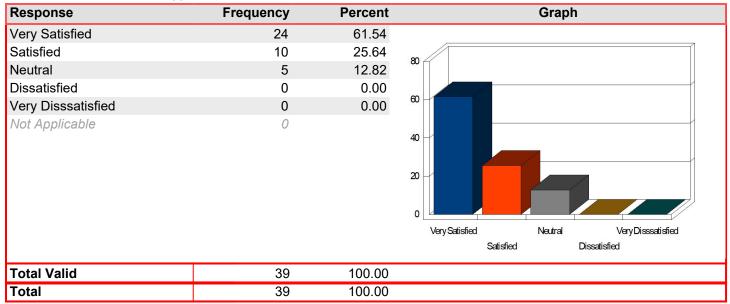
Mean: 4.61

Response	Frequency	Percent	Graph
Very Satisfied	25	65.79	
Satisfied	11	28.95	80
Neutral	2	5.26	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	1		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	38	100.00	
Total	38	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	24	70.59	
Satisfied	6	17.65	80
Neutral	4	11.76	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	5		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	34	100.00	Jacob Dioceolog
Total	34	100.00	

Overall - Efficiency receiving services

Response	Frequency	Percent	Graph
Very Satisfied	25	67.57	
Satisfied	8	21.62	80
Neutral	4	10.81	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	2		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	37	100.00	
Total	37	100.00	



Overall - I feel like TVCC will help me with problems and cares about my issues

Mean: 4.42

Response	Frequency	Percent	Graph
Very Satisfied	24	63.16	
Satisfied	8	21.05	80
Neutral	4	10.53	₩ []
Dissatisfied	2	5.26	
Very Disssatisfied	0	0.00	60
Not Applicable	1		40 20 0 15 5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
			Salaira Dissalaira
Total Valid	38	100.00	
Total	38	100.00	

My gender is: Mean: 1.92

Response	Frequency	Percent	Graph
Male	3	7.69	
Female	36	92.31	100 80 60 40 20 Male Female
Total Valid	39	100.00	
Total	39	100.00	

I take the majority of my classes:

	M	ean:	3.	0	С
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Response	Frequency	Percent	Graph
Athens	0	0.00	
Palestin	0	0.00	100
Terrell	39	100.00	
Kaufman HSC	0	0.00	80
Through Dual Credit	0	0.00	
Internet video or other distance ed. medium	0	0.00	20
Total Valid	39	100.00	
Total	39	100.00	

I am enrolled: Mean: 1.54

Response	Frequency	Percent	Graph
Full-time12 or more semster hours	18	46.15	
Part-timeless than 12 semester hours	21	53.85 F	full-time 12 or more semster hours Part-timeless than 12 semester hours
Total Valid	39	100.00	
Total	39	100.00	

My age is: Mean: 4.03

Response	Frequency	Percent	Graph
Under 18	1	2.56	
18-21	13	33.33	40
22-24	2	5.13	
25-30	7	17.95	30
31-35	3	7.69	
36-50	10	25.64	20
51-64	3	7.69	
65 & over	0	0.00	10
			Under 18 22-24 31-35 51-64
			18-21 25-30 36-50 65 & over
Total Valid	39	100.00	
Total	39	100.00	

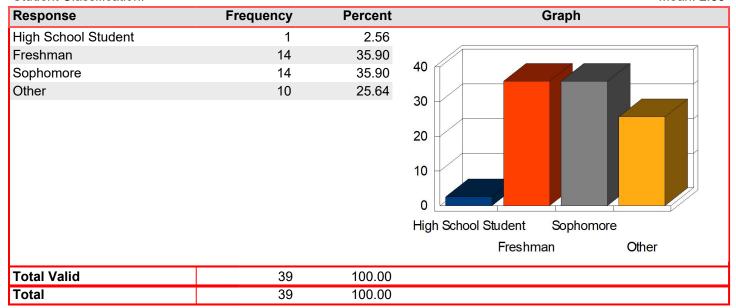
Ethnic Origin: Mean: 1.51

Response	Frequency	Percent	Graph
Not Hispanic or Latino	23	58.97	
Hispanic or Latinio	12	30.77	
Unknown	4	10.26	60
			50
			40
			30
			20
			10
			0
			Not Hispanic or Latino Unknown
			Hispanic or Latinio
Total Valid	39	100.00	
Total	39	100.00	

Race: Mean: -

Response	Frequency	Percent	Graph
White	33	84.62	
Black or African American	6	15.38	100
Asian	2	5.13	
American Indian or Alaskan Native	1	2.56	80
Native Hawaiian or Pacific Islander	0	0.00	60
International	1	2.56	
			20
Total Valid	39	100.00	
Total	39	100.00	

Student Classification: Mean: 2.85



Would you recommend TVCC to a Friend?

Mean: 1.05

Response	Frequency	Percent	Graph
Yes	37	94.87	
No	2	5.13	
			100
			80
			60
			40
			20
			0
			Yes No
Total Valid	39	100.00	
Total	39	100.00	

Trinity Valley Community College

Student Satisfaction Survey

Spring 2019

Through Dual Credit

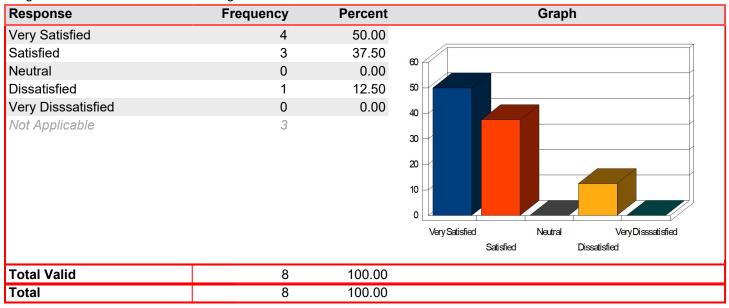
Registration & Admissions - Assistance of staff

Mean: 4.88

Response	Frequency	Percent	Graph
Very Satisfied	7	87.50	
Satisfied	1	12.50	100
Neutral	0	0.00	100
Dissatisfied	0	0.00	80
Very Disssatisfied	0	0.00	
Not Applicable	3		60 40 20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	8	100.00	
Total	8	100.00	

Registration & Admissions - Friendliness of staff

Response	Frequency	Percent	Graph
Very Satisfied	7	87.50	
Satisfied	1	12.50	100
Neutral	0	0.00	
Dissatisfied	0	0.00	80
Very Disssatisfied	0	0.00	
Not Applicable	3		60 40 20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	8	100.00	
Total	8	100.00	



Registration & Admissions - Staff helped me understand the registration process

Mean: 4.43

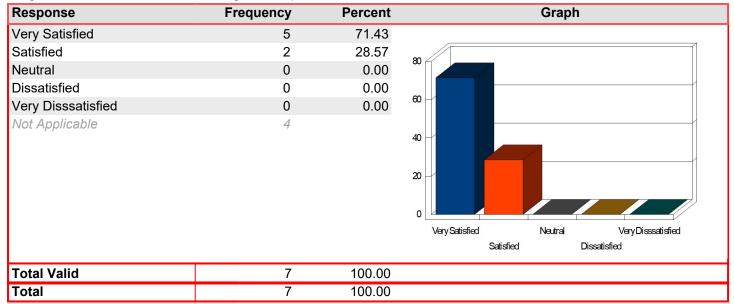
Response	Frequency	Percent	Graph
Very Satisfied	3	42.86	
Satisfied	4	57.14	60
Neutral	0	0.00	w
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	4		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	7	100.00	
Total	7	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	6	85.71	
Satisfied	1	14.29	100
Neutral	0	0.00	
Dissatisfied	0	0.00	80
Very Disssatisfied	0	0.00	
Not Applicable	4		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	7	100.00	
Total	7	100.00	

Registration & Admissions - Information I received was understandable

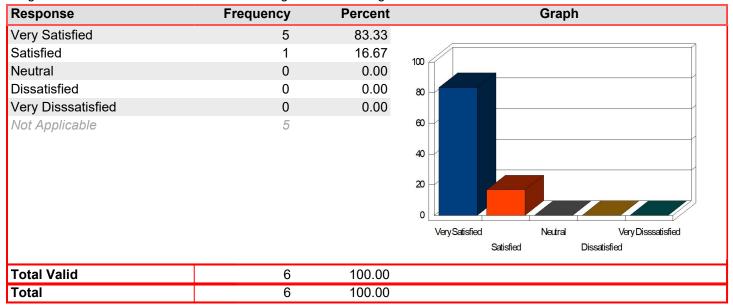
Mean: 4.75

Response	Frequency	Percent	Graph
Very Satisfied	6	75.00	
Satisfied	2	25.00	80
Neutral	0	0.00	%
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	3		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	8	100.00	
Total	8	100.00	



Registration & Admissions - Face-to-Face registration process

Response	Frequency	Percent	Graph
Very Satisfied	3	60.00	
Satisfied	2	40.00	80
Neutral	0	0.00	, w []
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	6		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	5	100.00	
Total	5	100.00	



Registration & Admissions - Website information

Response	Frequency	Percent	Graph
Very Satisfied	3	37.50	
Satisfied	5	62.50	80
Neutral	0	0.00	% [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	3		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	8	100.00	
Total	8	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	1	33.33	
Satisfied	2	66.67	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	8		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	3	100.00	
Total	3	100.00	

Financial Aid - Friendliness of staff

Response	Frequency	Percent	Graph
Very Satisfied	1	25.00	
Satisfied	3	75.00	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	7		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	4	100.00	
Total	4	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	0	0.00	
Satisfied	4	100.00	100
Neutral	0	0.00	
Dissatisfied	0	0.00	80
Very Disssatisfied	0	0.00	
Not Applicable	7		40 20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	4	100.00	
Total	4	100.00	

Financial Aid - Information received is accurate

Mean: 4.67

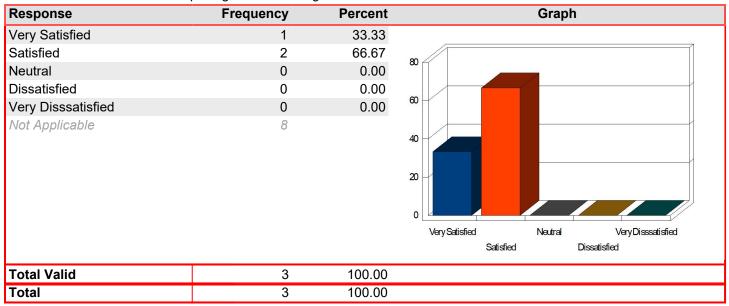
Response	Frequency	Percent	Graph
Very Satisfied	2	66.67	
Satisfied	1	33.33	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	8		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	3	100.00	
Total	3	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	2	50.00	
Satisfied	2	50.00	80
Neutral	0	0.00	8
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	7		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	4	100.00	
Total	4	100.00	

Financial Aid - Financial aid process

Mean: 4.67

Response	Frequency	Percent	Graph
Very Satisfied	2	66.67	
Satisfied	1	33.33	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	8		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	3	100.00	
Total	3	100.00	



Financial Aid - Assistance for Veteran benefits

Response	Frequency	Percent	Graph
Very Satisfied	1	33.33	
Satisfied	2	66.67	80
Neutral	0	0.00	8
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	8		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	3	100.00	
Total	3	100.00	

Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.25

Response	Frequency	Percent	Graph
Very Satisfied	1	25.00	
Satisfied	3	75.00	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	7		Very Satisfied Neutral Very Disssatisfied Satisfied Disssatisfied
Total Valid	4	100.00	
Total		100.00	
าบเลา	4	100.00	

Financial Aid - Website information

Mean: 4.25

Response	Frequency	Percent	Graph
Very Satisfied	1	25.00	
Satisfied	3	75.00	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	7		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	4	100.00	
Total	4	100.00	

Guidance/Counseling - Assistance of staff

Mean: 4.60

Response	Frequency	Percent	Graph
Very Satisfied	3	60.00	
Satisfied	2	40.00	80
Neutral	0	0.00	& [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	6		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	5	100.00	
Total	5	100.00	

Guidance/Counseling - Friendliness of staff

Mean: 4.60

Response	Frequency	Percent	Graph
Very Satisfied	3	60.00	
Satisfied	2	40.00	80
Neutral	0	0.00	∞ ∏
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	6		20 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	5	100.00	
Total	5	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	2	40.00	
Satisfied	3	60.00	80
Neutral	0	0.00	∞ ∏
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	6		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	5	100.00	
Total	5	100.00	

Guidance/Counseling - My problems are resolved effectively

Response	Frequency	Percent	Graph
Very Satisfied	2	66.67	
Satisfied	0	0.00	80
Neutral	1	33.33	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	8		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	3	100.00	
Total	3	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	1	25.00	
Satisfied	3	75.00	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	7		Very Satisfied Neutral Very Dissestisfied Satisfied Dissatisfied
Total Valid	4	100.00	
Total	4	100.00	

Guidance/Counseling - Overall, guidance and counseling services meet my needs

Response	Frequency	Percent	Graph
Very Satisfied	2	40.00	
Satisfied	3	60.00	m /
Neutral	0	0.00	80
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	6		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	5	100.00	
Total	5	100.00	

Guidance/Counseling - Website information

Mean: 4.40

Response	Frequency	Percent	Graph
Very Satisfied	2	40.00	
Satisfied	3	60.00	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	6		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	5	100.00	
Total	5	100.00	

Business Office/Cashier - Assistance of staff

Mean: 4.50

Response	Frequency	Percent	Graph
Very Satisfied	2	50.00	
Satisfied	2	50.00	80
Neutral	0	0.00	8
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	7		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	4	100.00	
Total	4	100.00	

Business Office/Cashier - Friendliness of staff

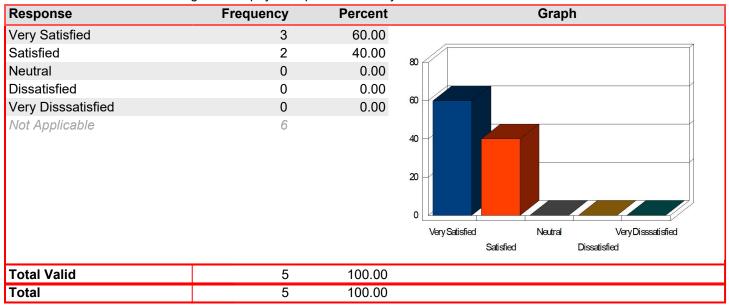
Mean: 4.75

Response	Frequency	Percent	Graph
Very Satisfied	3	75.00	
Satisfied	1	25.00	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	7		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	4	100.00	
Total	4	100.00	

Business Office/Cashier - Knowledge of staff

Mean: 4.75

Response	Frequency	Percent	Graph
Very Satisfied	3	75.00	
Satisfied	1	25.00	80
Neutral	0	0.00	%
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	7		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	4	100.00	
Total	4	100.00	



Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.33

Response	Frequency	Percent	Graph
Very Satisfied	1	33.33	
Satisfied	2	66.67	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	8		40 20 5 5 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7
			Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
			Saisieu Dissaisieu
Total Valid	3	100.00	
Total	3	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	3	60.00	
Satisfied	2	40.00	80
Neutral	0	0.00	~ [
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	6		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	5	100.00	
Total	5	100.00	

Tutoring/CAPS - Assistance of staff

Mean: 3.60

Response	Frequency	Percent	Graph
Very Satisfied	2	40.00	
Satisfied	1	20.00	50
Neutral	1	20.00	
Dissatisfied	0	0.00	40
Very Disssatisfied	1	20.00	
Not Applicable	6		20 10 0
			Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	5	100.00	
Total	5	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	1	20.00	
Satisfied	2	40.00	50
Neutral	1	20.00	
Dissatisfied	0	0.00	40
Very Disssatisfied	1	20.00	
Not Applicable	6		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	5	100.00	
Total	5	100.00	

Tutoring/CAPS - Knowledge of staff

Mean: 3.60

Response	Frequency	Percent	Graph
Very Satisfied	2	40.00	
Satisfied	1	20.00	En /
Neutral	1	20.00	50
Dissatisfied	0	0.00	40
Very Disssatisfied	1	20.00	
Not Applicable	6		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	5	100.00	
Total	5	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	2	50.00	
Satisfied	1	25.00	80
Neutral	1	25.00	
Dissatisfied	0	0.00	50
Very Disssatisfied	0	0.00	40
Not Applicable	7		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	4	100.00	
Total	4	100.00	

Tutoring/CAPS - Peer tutoring services

Mean: 4.33

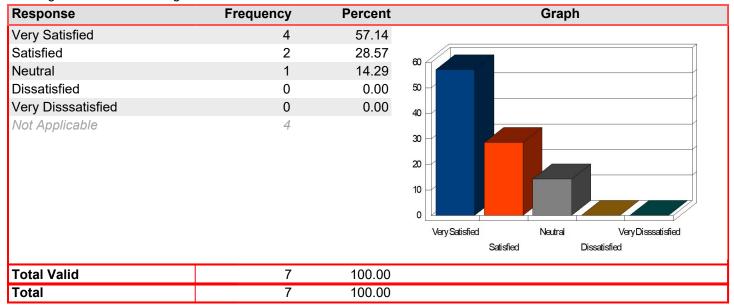
Response	Frequency	Percent	Graph
Very Satisfied	2	66.67	
Satisfied	0	0.00	80
Neutral	1	33.33	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	8		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	3	100.00	
Total	3	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	5	71.43	
Satisfied	1	14.29	80
Neutral	1	14.29	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	4		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	7	100.00	
Total	7	100.00	

Testing Services - Friendliness of staff

Mean: 4.43

Response	Frequency	Percent	Graph
Very Satisfied	5	71.43	
Satisfied	0	0.00	80
Neutral	2	28.57	
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	80
Not Applicable	4		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	7	100.00	
Total	7	100.00	



Testing Services - Testing Center hours are adequate

Response	Frequency	Percent	Graph
Very Satisfied	4	66.67	
Satisfied	1	16.67	80
Neutral	0	0.00	
Dissatisfied	1	16.67	
Very Disssatisfied	0	0.00	60
Not Applicable	5		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	6	100.00	
Total	6	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	2	33.33	
Satisfied	3	50.00	m /
Neutral	0	0.00	60
Dissatisfied	0	0.00	50
Very Disssatisfied	1	16.67	40
Not Applicable	5		20 10 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	6	100.00	
Total	6	100.00	

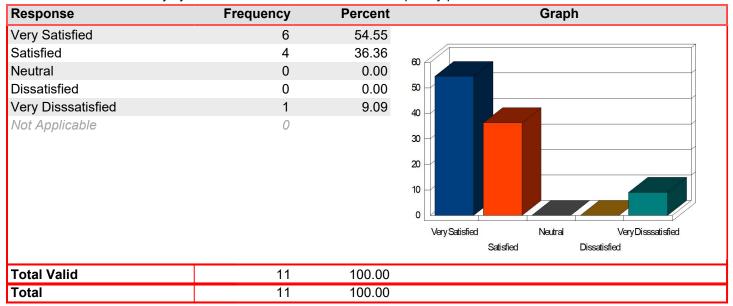
Instruction - Overall, teachers care about me

Mean: 4.09

Response	Frequency	Percent	Graph
Very Satisfied	7	63.64	
Satisfied	2	18.18	80
Neutral	0	0.00	% [
Dissatisfied	0	0.00	
Very Disssatisfied	2	18.18	80
Not Applicable	0		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	11	100.00	
Total	11	100.00	

Instruction - First class day syllabus and course material were adequately provided

Mean: 4.27



Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.00

Response	Frequency	Percent	Graph
Very Satisfied	6	54.55	
Satisfied	3	27.27	60
Neutral	0	0.00	w []
Dissatisfied	0	0.00	50
Very Disssatisfied	2	18.18	40
Not Applicable	0		20 10 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	11	100.00	
Total	11	100.00	

Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.27

Response	Frequency	Percent	Graph
Very Satisfied	9	81.82	
Satisfied	0	0.00	100
Neutral	0	0.00	
Dissatisfied	0	0.00	80
Very Disssatisfied	2	18.18	
Not Applicable	0		60 40 20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	11	100.00	
Total	11	100.00	

Instruction - Faculty are available after class and during office hours

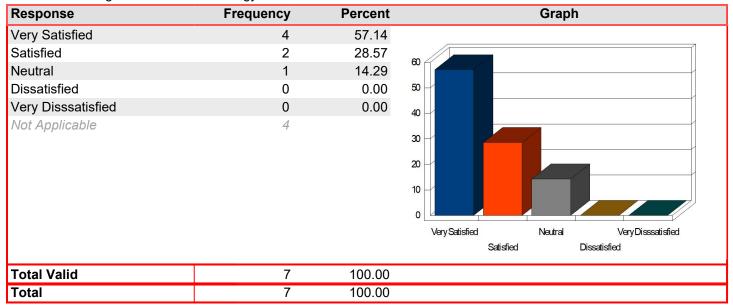
Mean: 4.18

Response	Frequency	Percent	Graph
Very Satisfied	8	72.73	
Satisfied	1	9.09	80
Neutral	0	0.00	
Dissatisfied	0	0.00	
Very Disssatisfied	2	18.18	60
Not Applicable	0		20 Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid		100.00	
Total Valid	11	100.00	
Total	11	100.00	

Response	Frequency	Percent	Graph
Very Satisfied	6	85.71	
Satisfied	0	0.00	100
Neutral	1	14.29	100
Dissatisfied	0	0.00	80
Very Disssatisfied	0	0.00	
Not Applicable	4		40 20 Very Satisfied Neutral Very Disssatisfied
			Satisfied Dissatisfied
Total Valid	7	100.00	
Total	7	100.00	

Overall - Access to technology resources was adequate

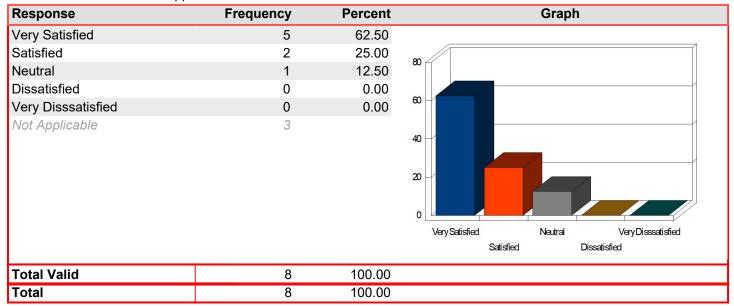
Response	Frequency	Percent	Graph
Very Satisfied	6	60.00	
Satisfied	3	30.00	80
Neutral	1	10.00	8
Dissatisfied	0	0.00	
Very Disssatisfied	0	0.00	60
Not Applicable	1		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	10	100.00	
Total	10	100.00	



Overall - Efficiency receiving services

Mean: 4.13

Response	Frequency	Percent	Graph
Very Satisfied	5	62.50	
Satisfied	1	12.50	80
Neutral	1	12.50	% [
Dissatisfied	0	0.00	
Very Disssatisfied	1	12.50	60
Not Applicable	3		Very Satisfied Neutral Very Disssatisfied Satisfied Disssatisfied
Total Valid	8	100.00	
Total	8	100.00	

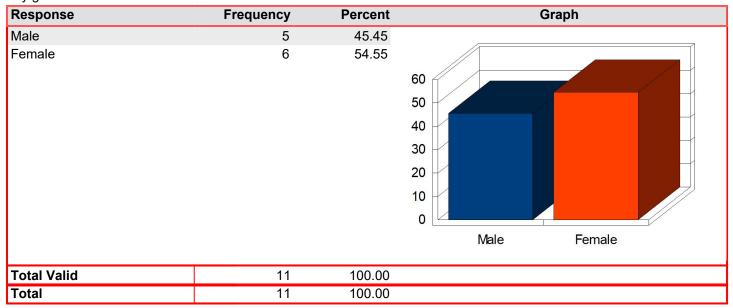


Overall - I feel like TVCC will help me with problems and cares about my issues

Mean: 4.36

Response	Frequency	Percent	Graph
Very Satisfied	7	63.64	
Satisfied	2	18.18	80
Neutral	1	9.09	% [
Dissatisfied	1	9.09	
Very Disssatisfied	0	0.00	60
Not Applicable	0		Very Satisfied Neutral Very Disssatisfied Satisfied Dissatisfied
Total Valid	11	100.00	
Total	11	100.00	

My gender is: Mean: 1.55



I take the majority of my classes:

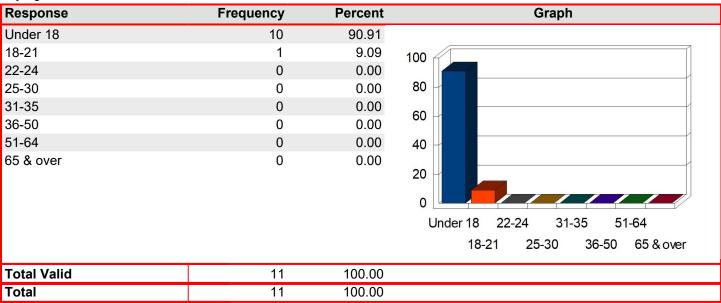
		_
Mean:	5 O	n

Response	Frequency	Percent	Graph
Athens	0	0.00	
Palestin	0	0.00	100
Terrell	0	0.00	
Kaufman HSC	0	0.00	80
Through Dual Credit	11	100.00	
Internet video or other distance ed. medium	0	0.00	20
Total Valid	11	100.00	
Total	11	100.00	

I am enrolled: Mean: 1.91

Response	Frequency	Percent	Graph
Full-time12 or more semster hours	1	9.09	
Part-timeless than 12 semester hours	10	90.91	Full-time12 or more senster hours Part-timeless than 12 senester hours
Total Valid	11	100.00	
Total	11	100.00	

My age is: Mean: 1.09



Ethnic Origin: Mean: 1.00

Response	Frequency	Percent	Graph
Not Hispanic or Latino	11	100.00	
Hispanic or Latinio	0	0.00	
Unknown	0	0.00	Not Hispanic or Latino Unknown
			Hispanic or Latinio
Total Valid	11	100.00	
Total	11	100.00	

Race: Mean: -

Response	Frequency	Percent	Graph
White	11	100.00	
Black or African American	0	0.00	100
Asian	0	0.00	
American Indian or Alaskan Native	1	9.09	80
Native Hawaiian or Pacific Islander	0	0.00	60
International	0	0.00	
			20
Total Valid	11	100.00	
Total	11	100.00	

Student Classification: Mean: 1.00

Response	Frequency	Percent	Graph
High School Student	11	100.00	
Freshman	0	0.00	400
Sophomore	0	0.00	100
Other	0	0.00	80
			60 40
			20
			High School Student Sophomore
			Freshman Other
Total Valid	11	100.00	
Total	11	100.00	

Would you recommend TVCC to a Friend?

Mean: 1.09

Response	Frequency	Percent	Graph
Yes	10	90.91	
No	1	9.09	
			100
			80
			60
			40
			20
			0
			Yes No
Total Valid	11	100.00	
Total	11	100.00	