

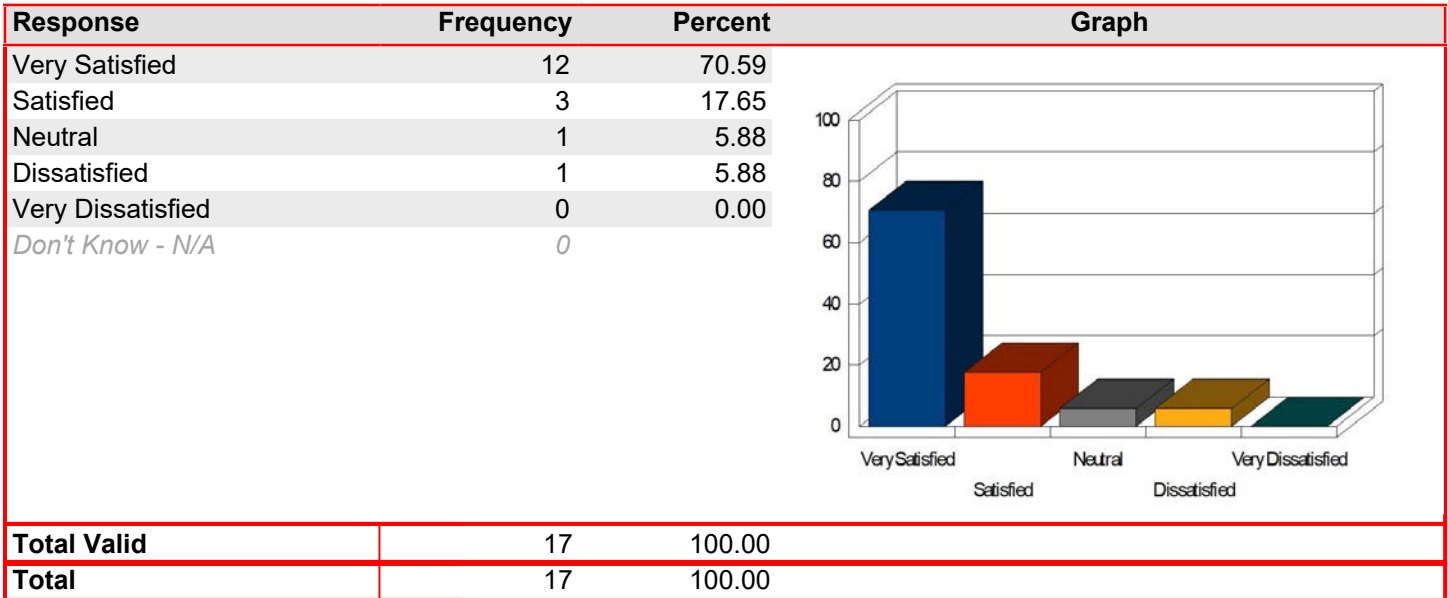
# Trinity Valley Community College

## Student Satisfaction Survey

2018

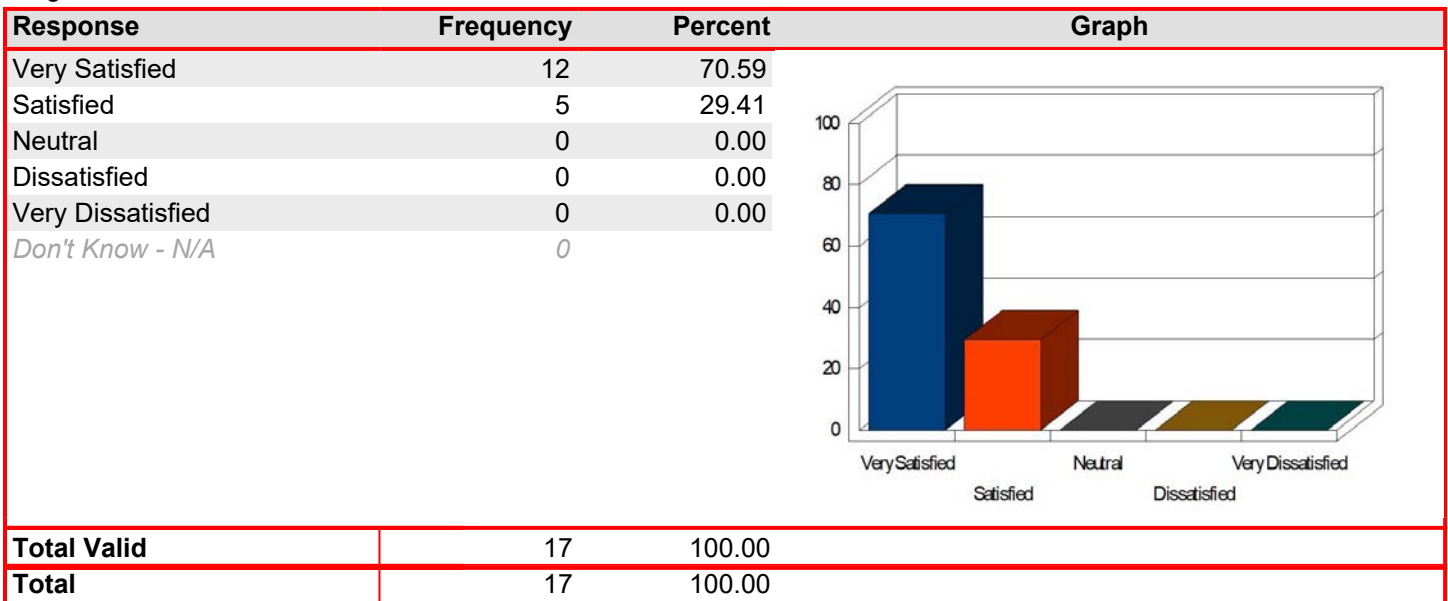
Registration & Admissions - Assistance of staff

Mean: 4.53



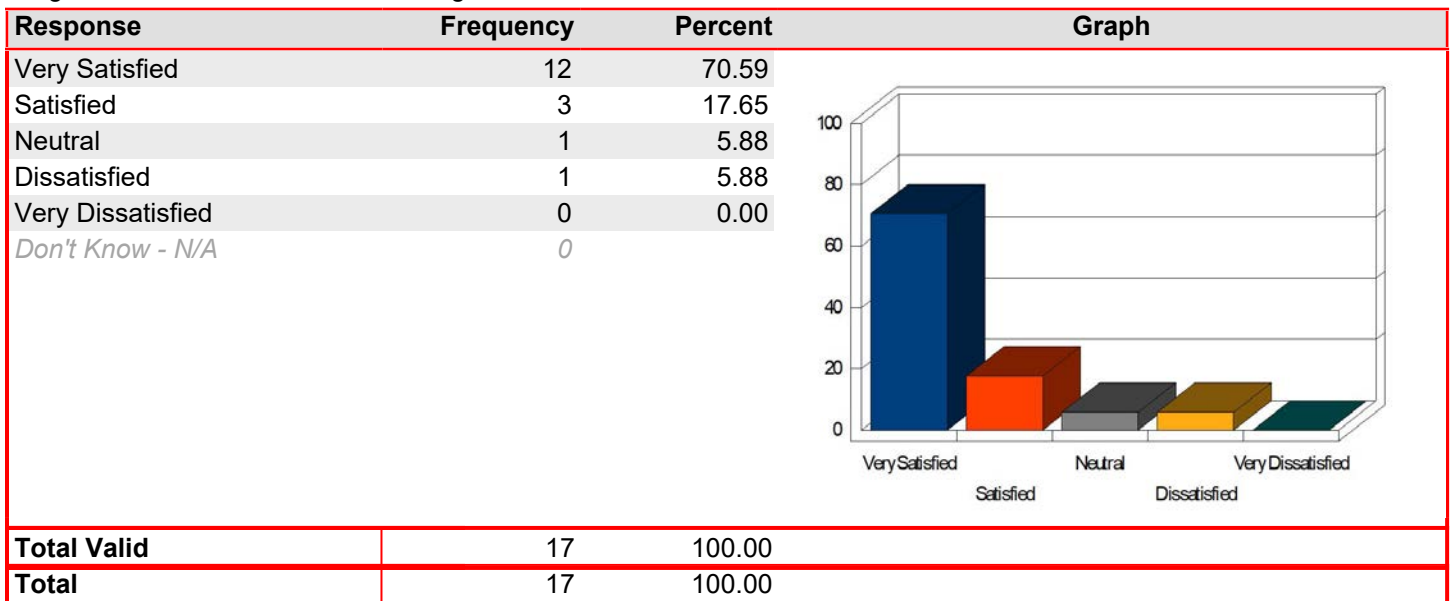
Registration & Admissions - Friendliness of staff

Mean: 4.71



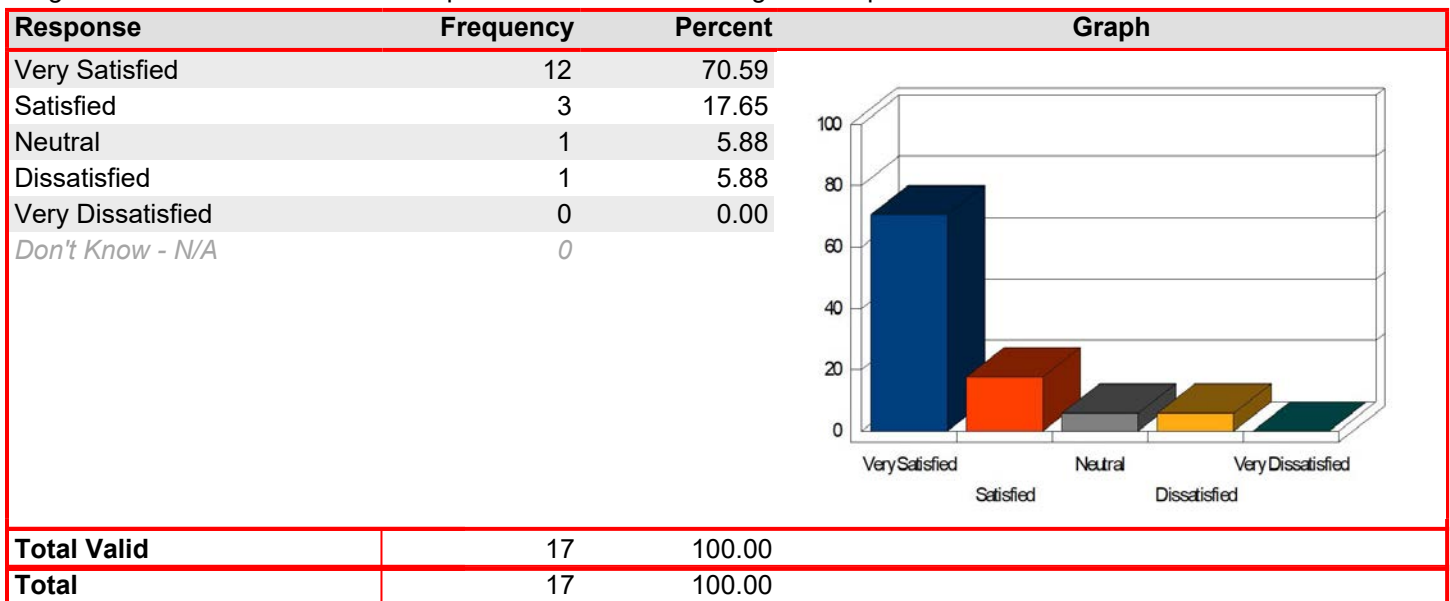
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.53



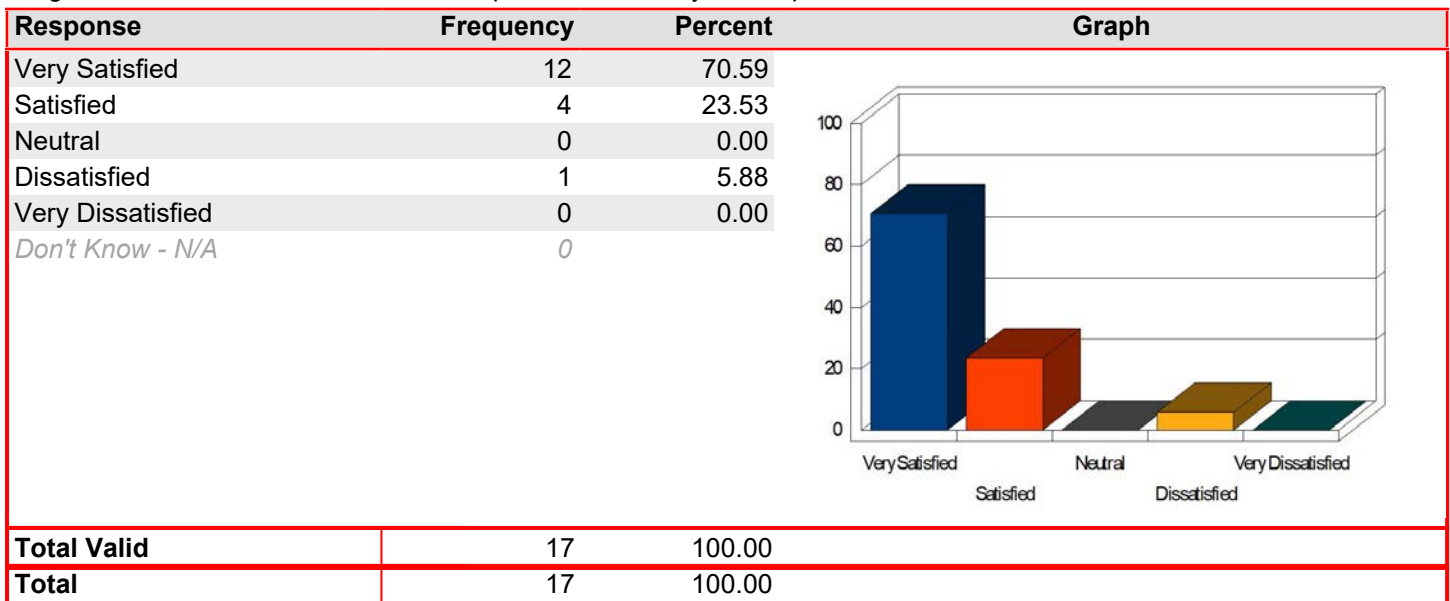
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.53



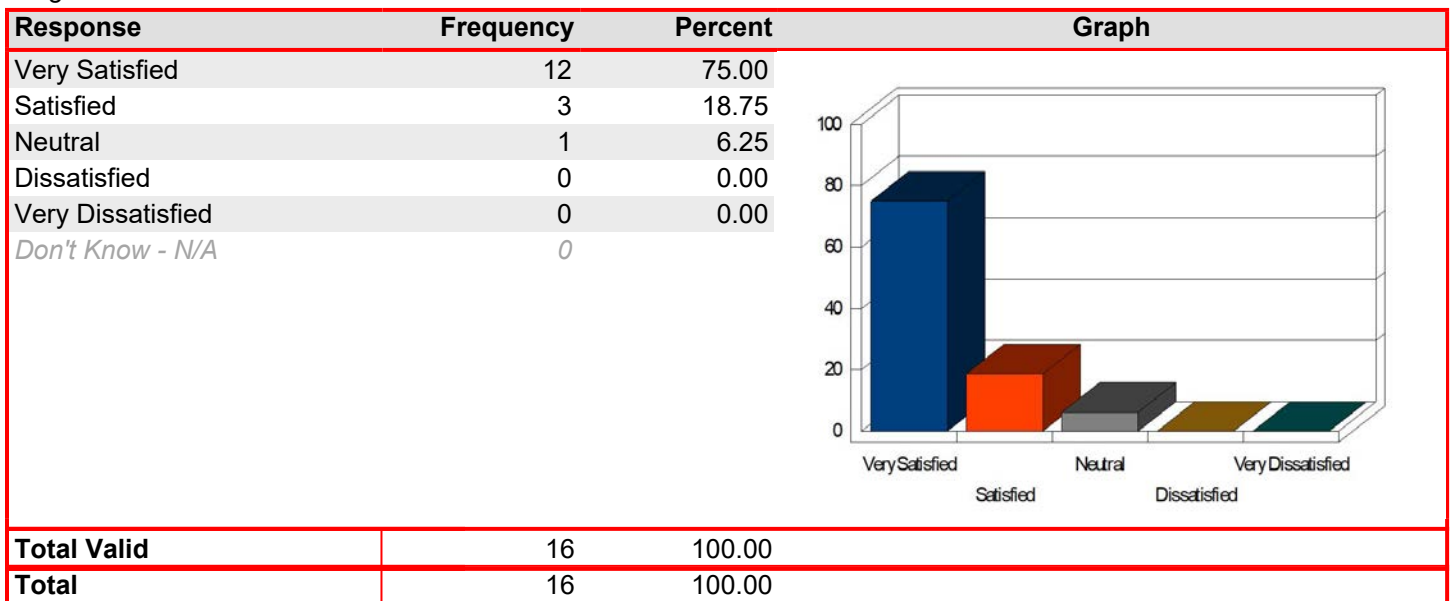
Registration & Admissions - Admissions process was easy to complete

Mean: 4.59



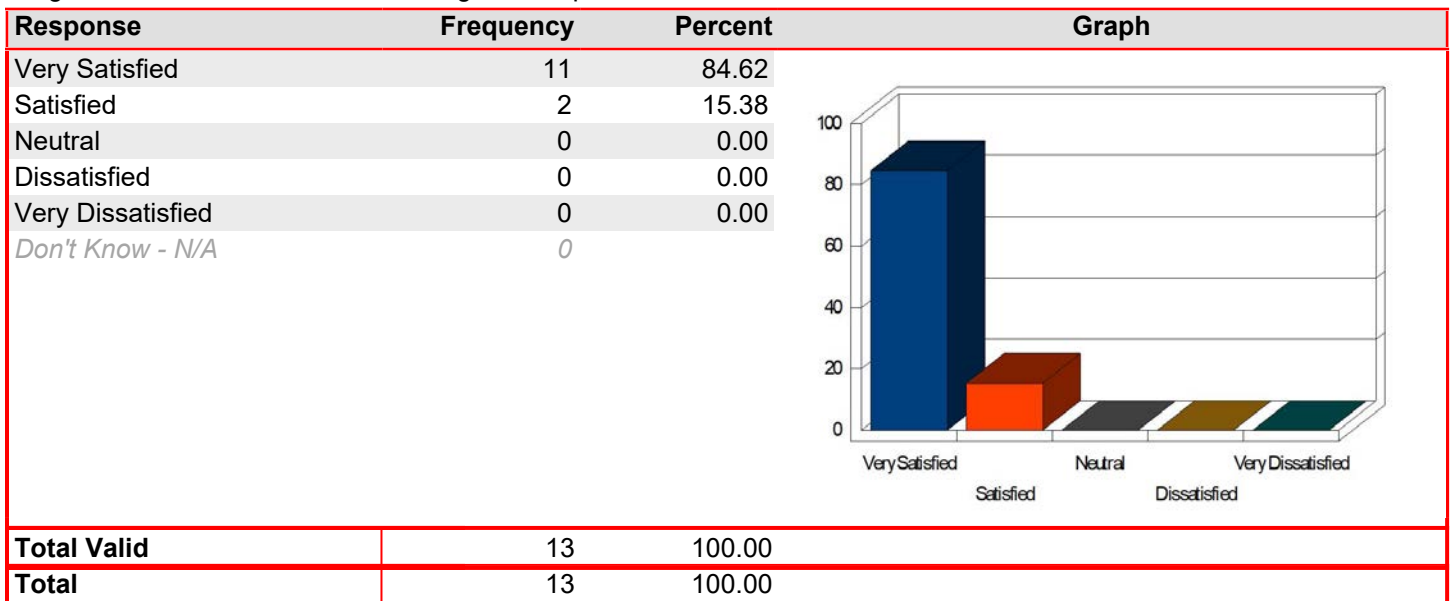
Registration & Admissions - Information I received was understandable

Mean: 4.69



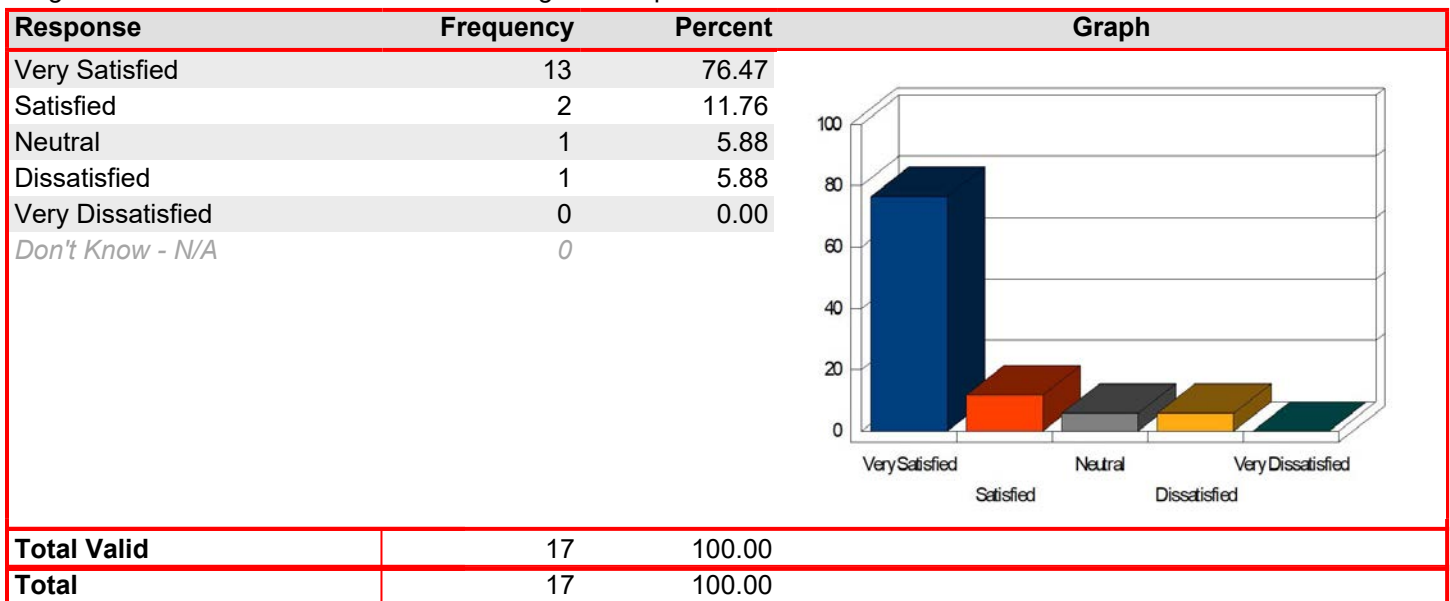
## Registration &amp; Admissions - Online registration process

Mean: 4.85



## Registration &amp; Admissions - Face-to-Face registration process

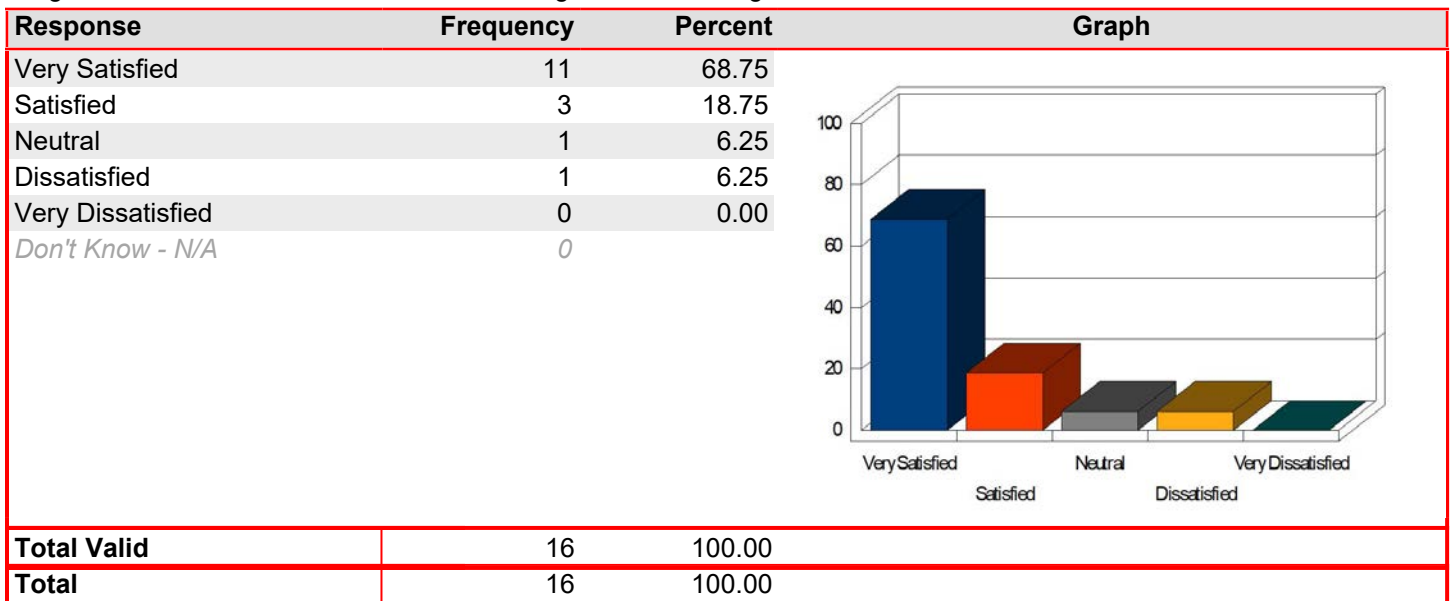
Mean: 4.59





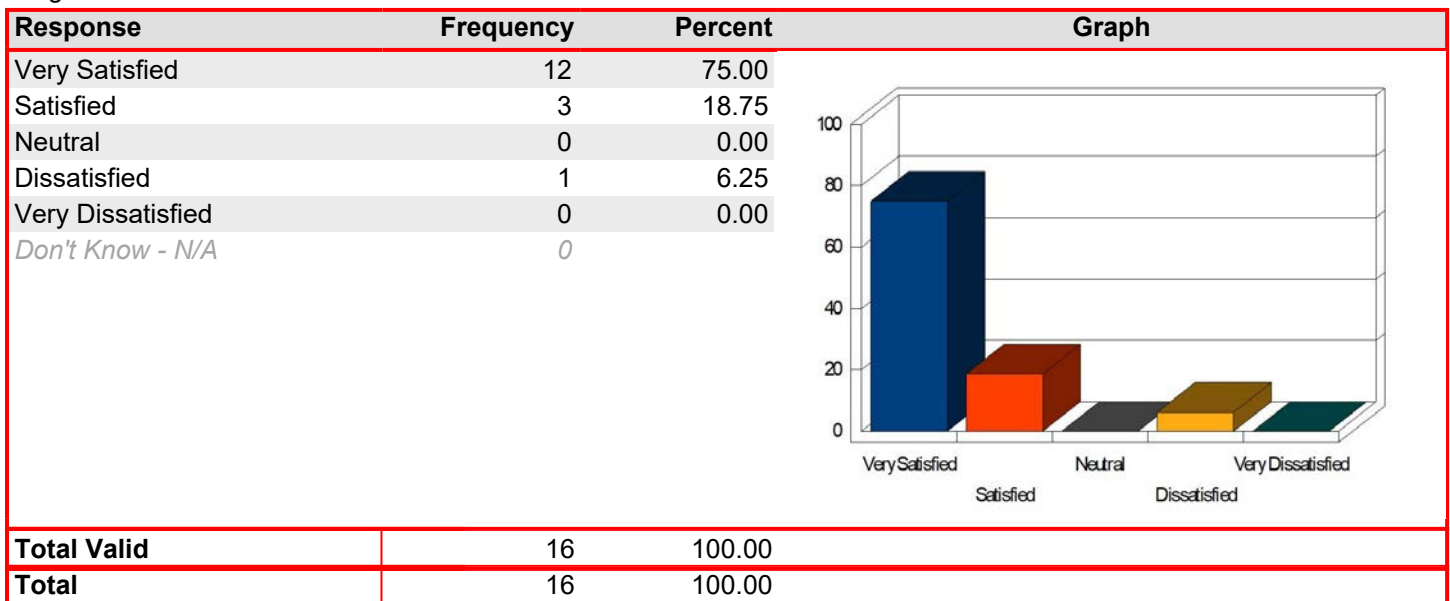
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.50



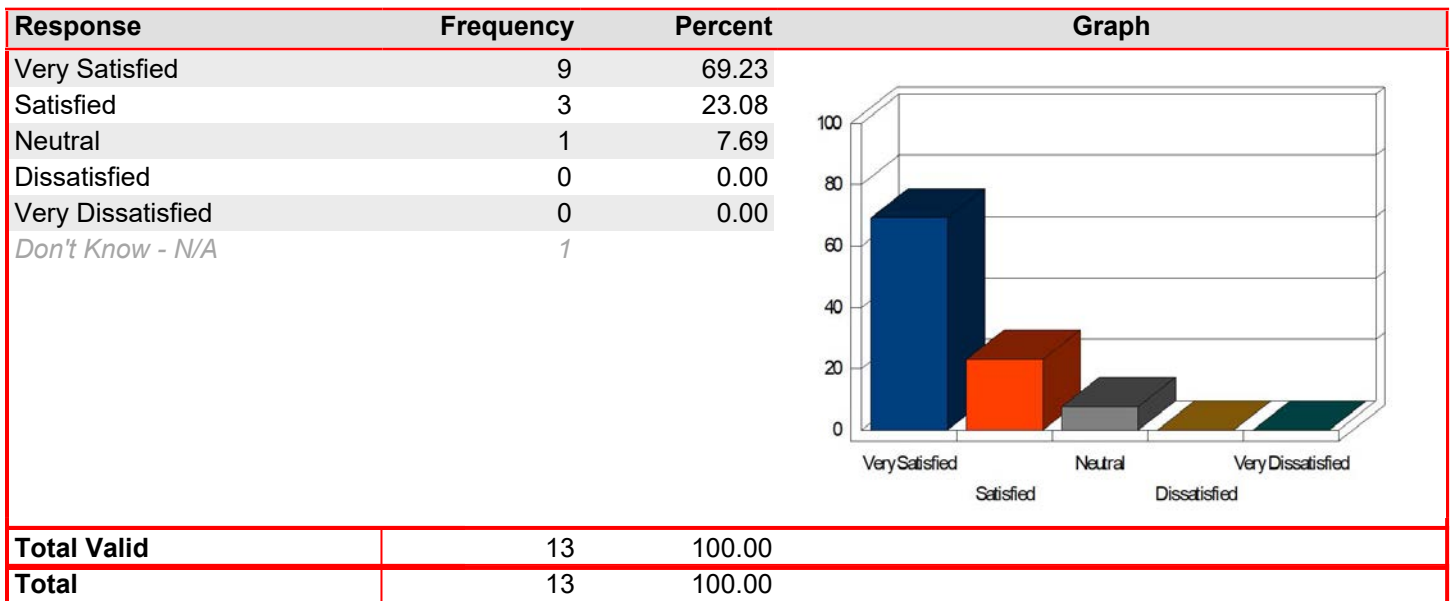
## Registration &amp; Admissions - Website information

Mean: 4.63



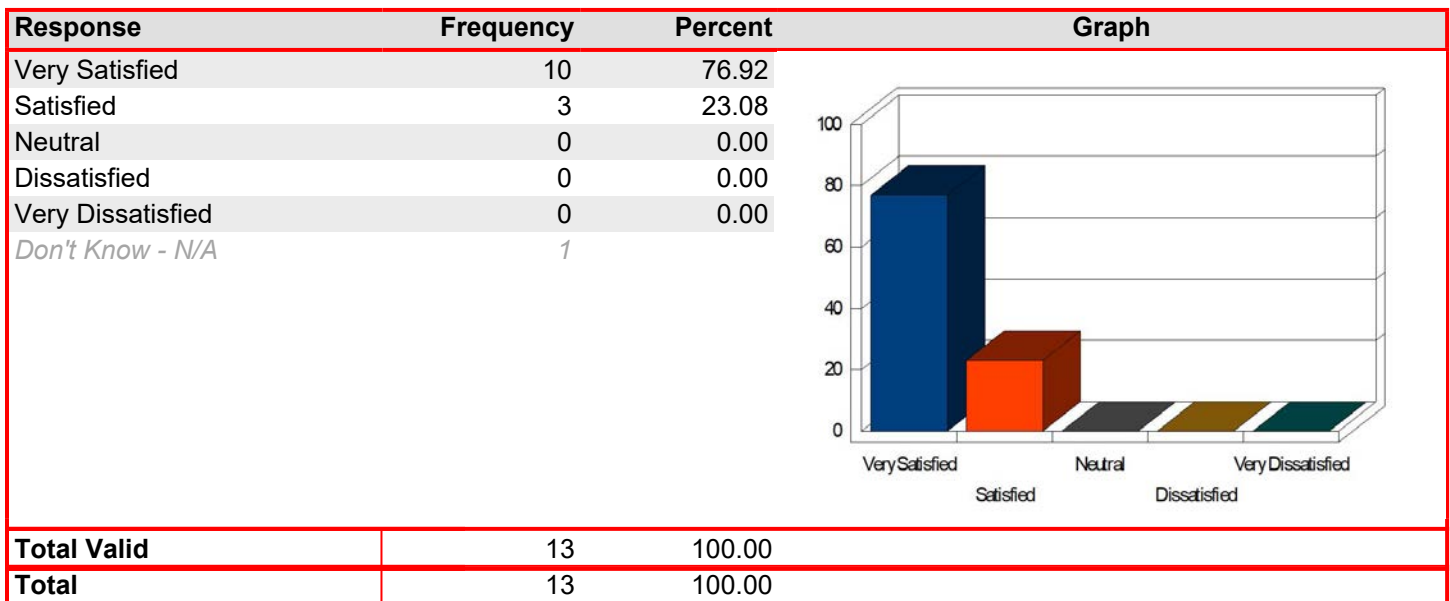
## Financial Aid - Assistance of staff

Mean: 4.62



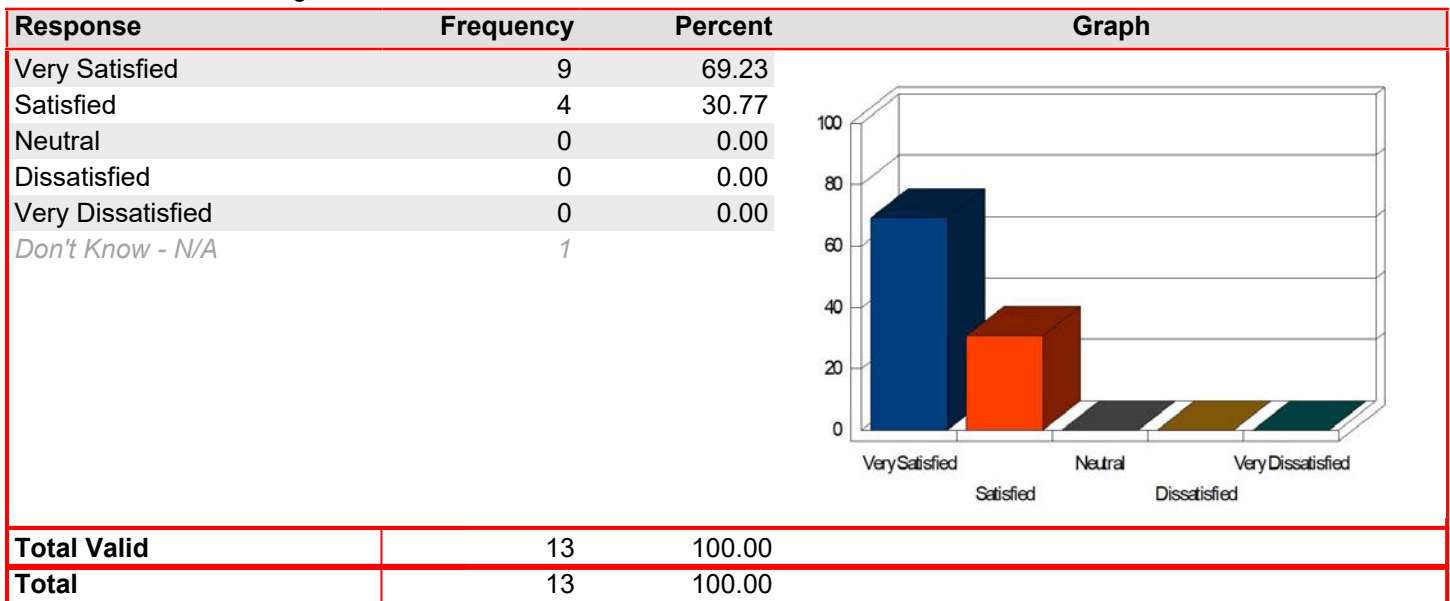
## Financial Aid - Friendliness of staff

Mean: 4.77



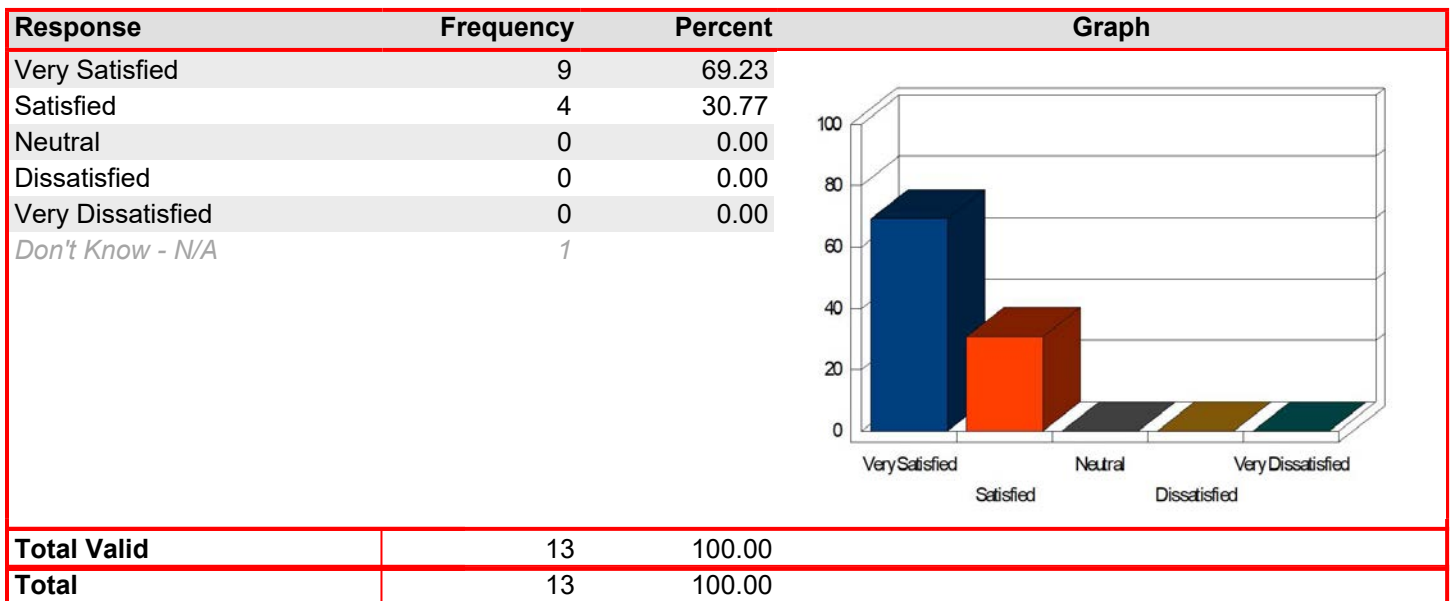
## Financial Aid - Knowledge of staff

Mean: 4.69



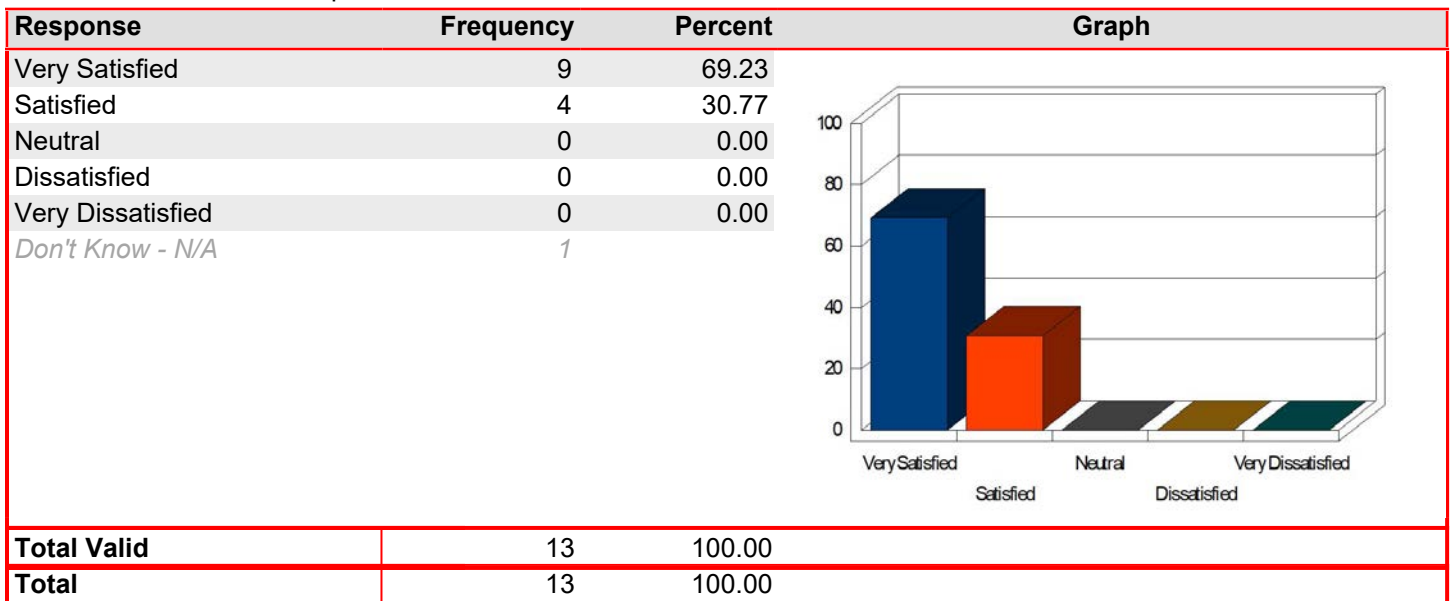
## Financial Aid - Information received is accurate

Mean: 4.69



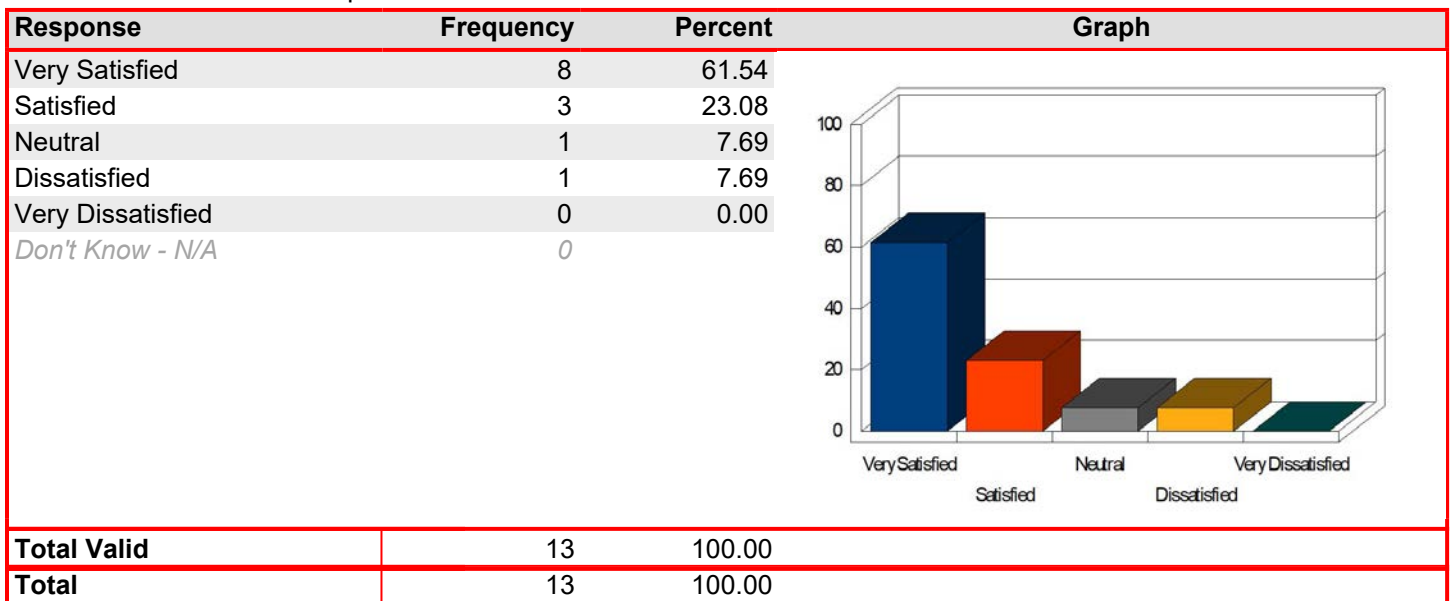
Financial Aid - Information presented is understandable

Mean: 4.69



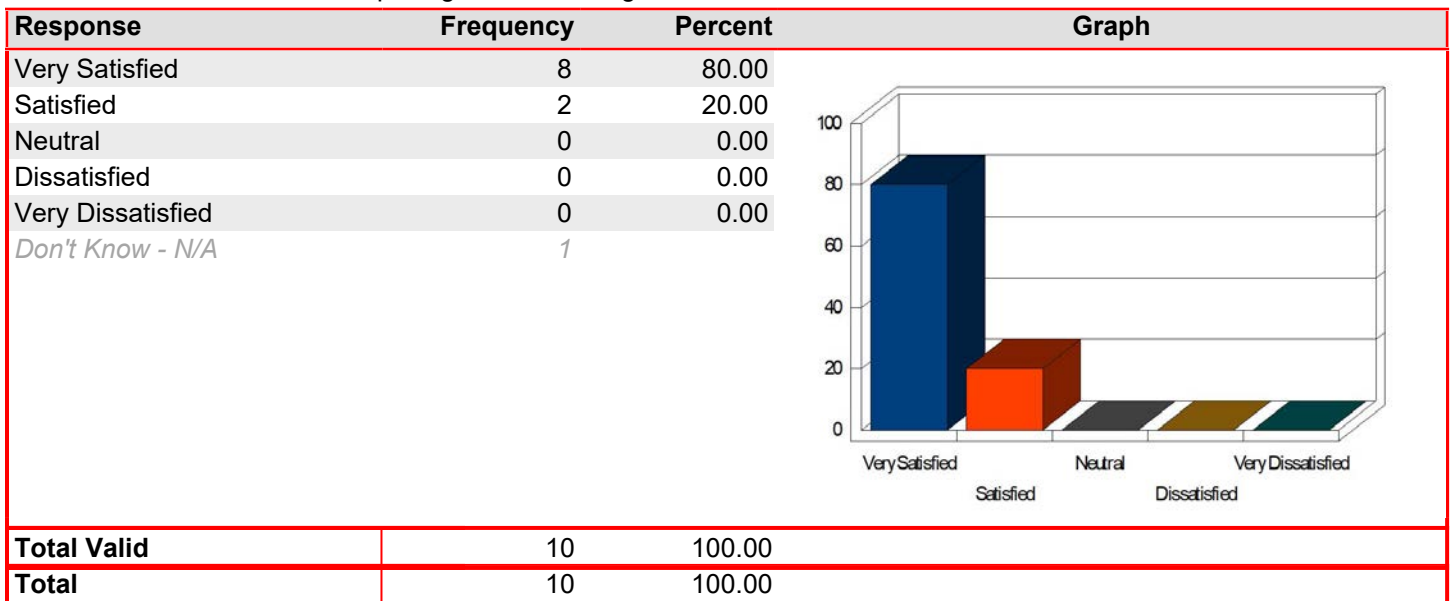
Financial Aid - Financial aid process

Mean: 4.38



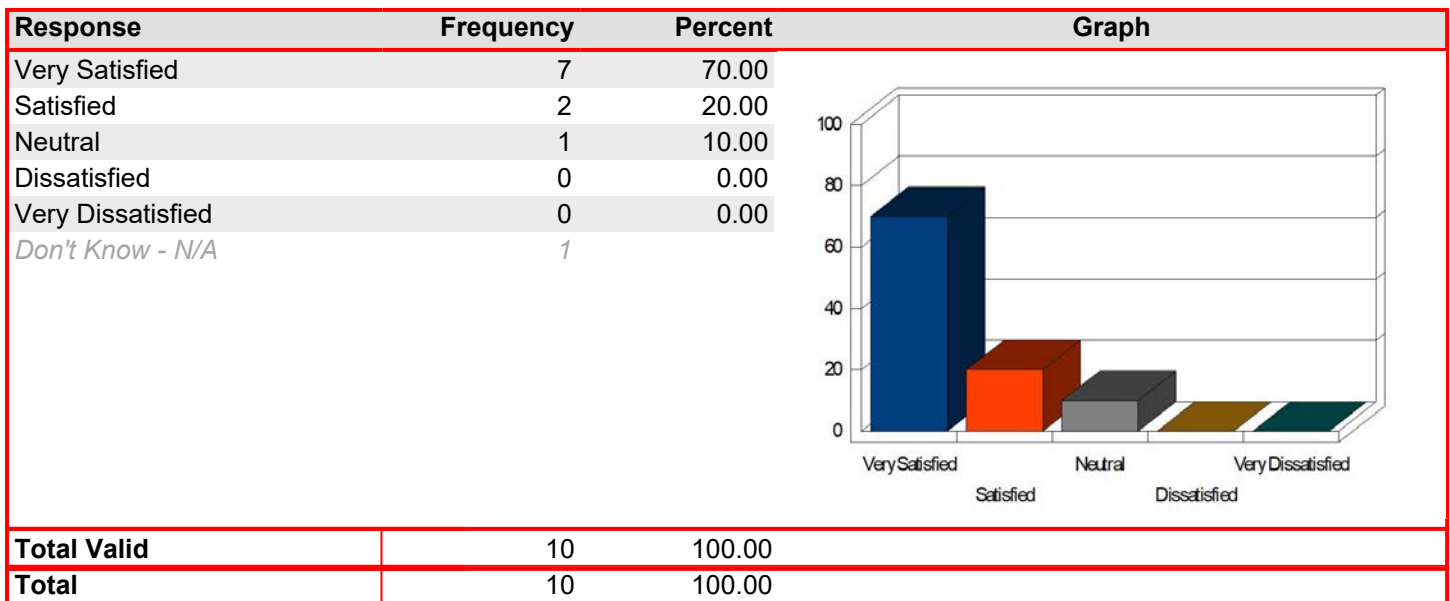
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.80



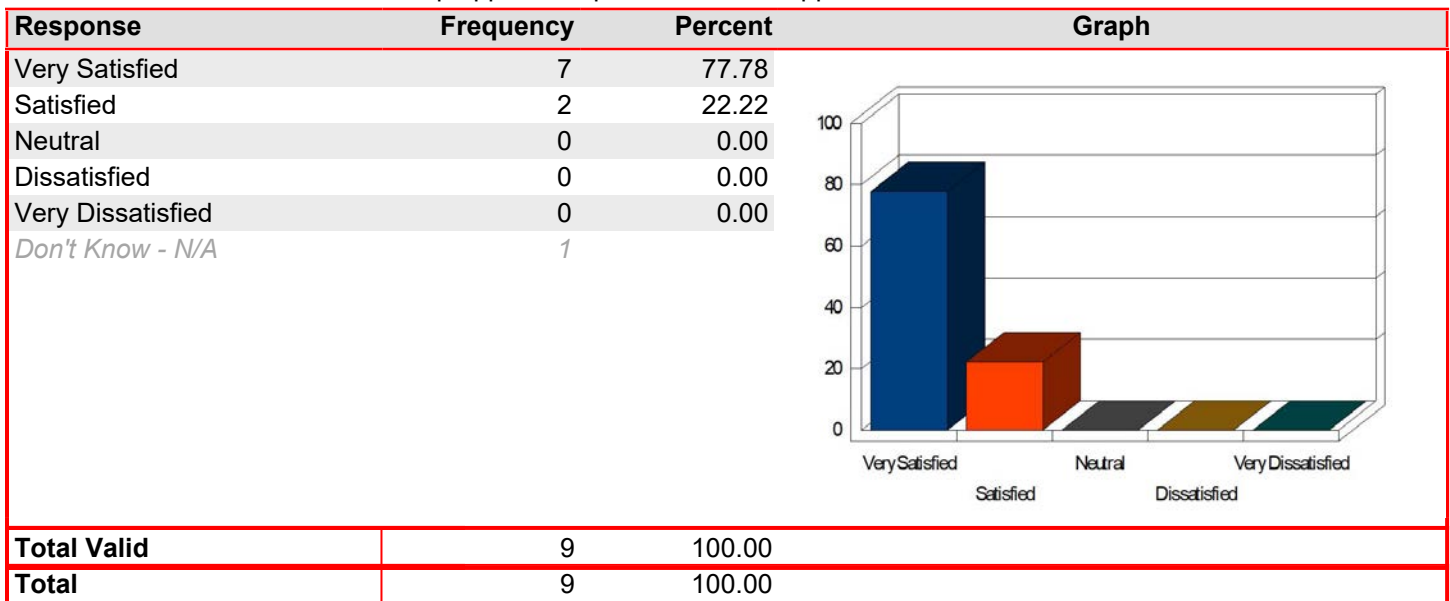
## Financial Aid - Assistance for Veteran benefits

Mean: 4.60



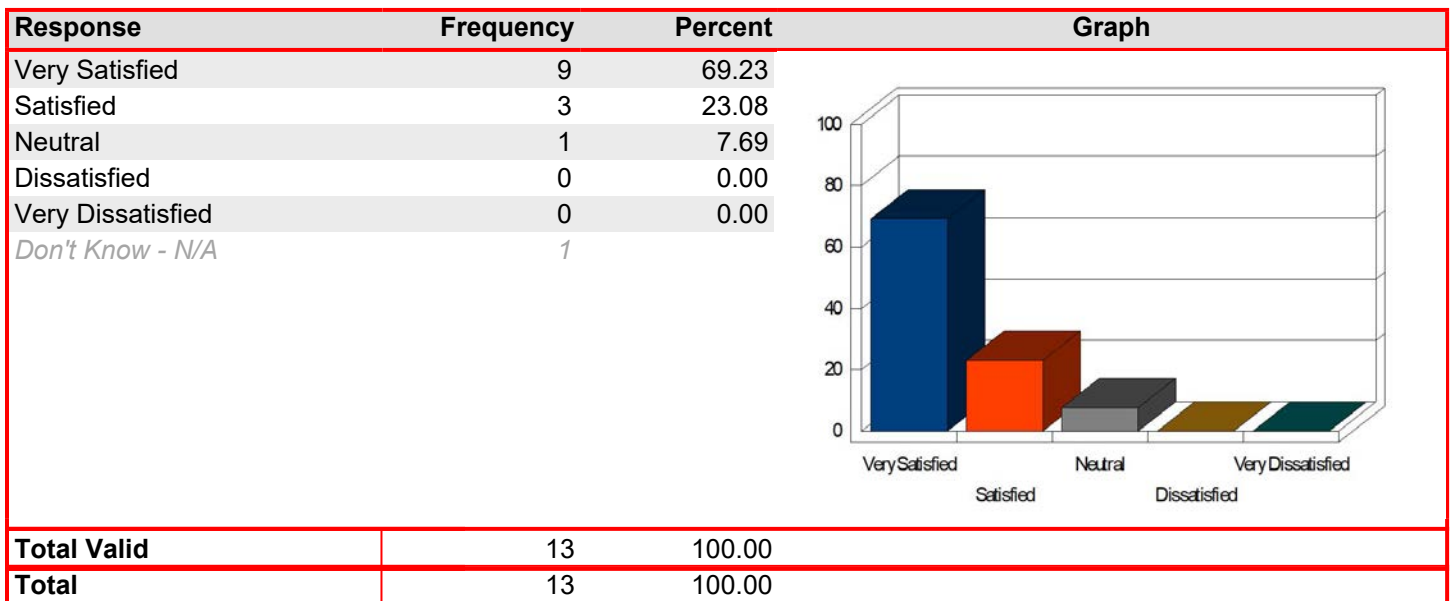
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.78



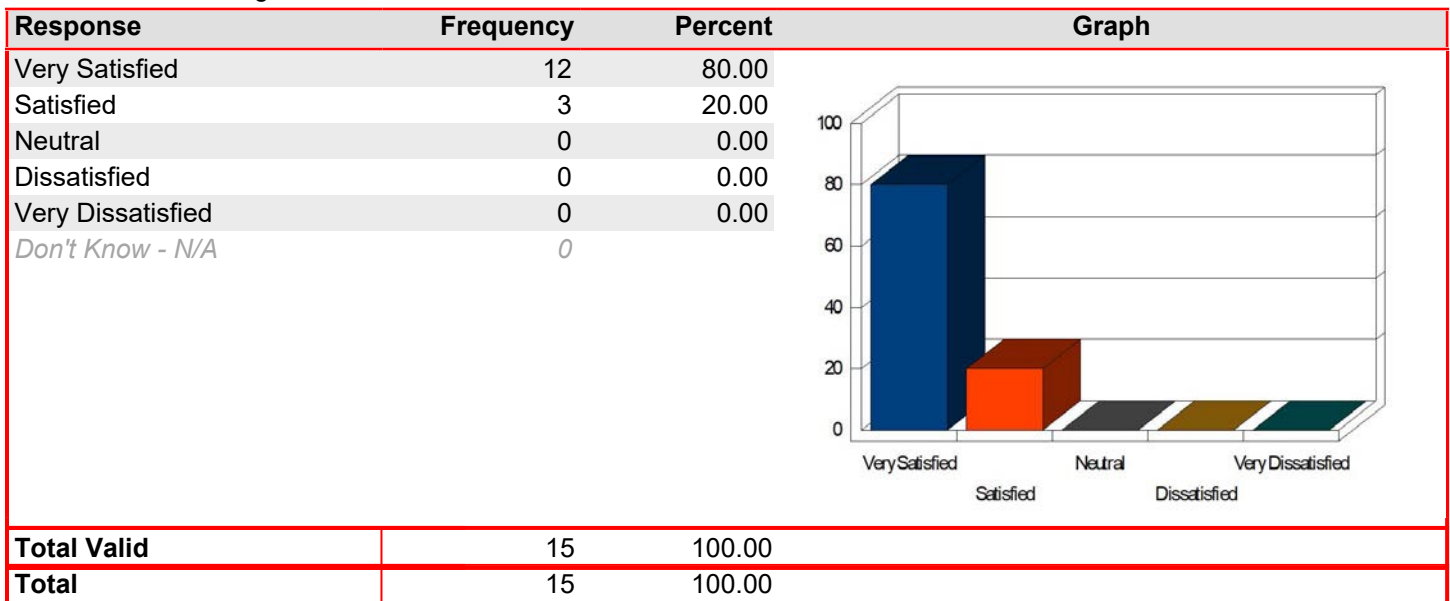
## Financial Aid - Website information

Mean: 4.62



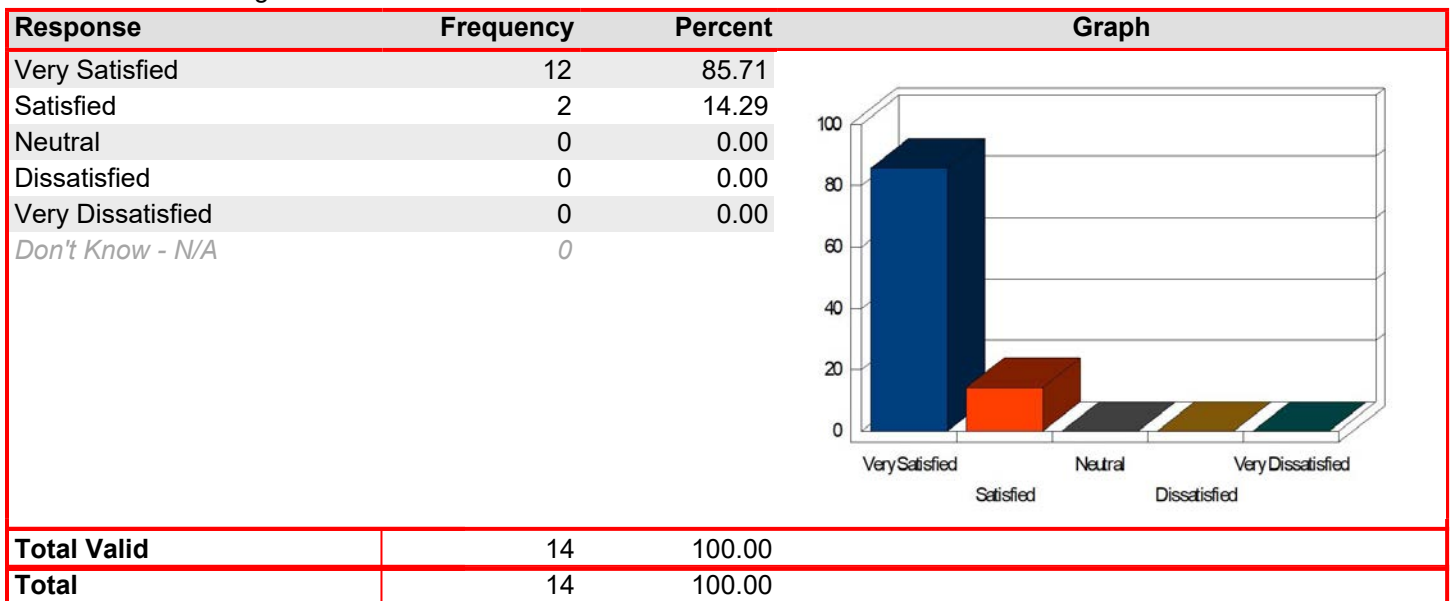
## Guidance/Counseling - Assistance of staff

Mean: 4.80



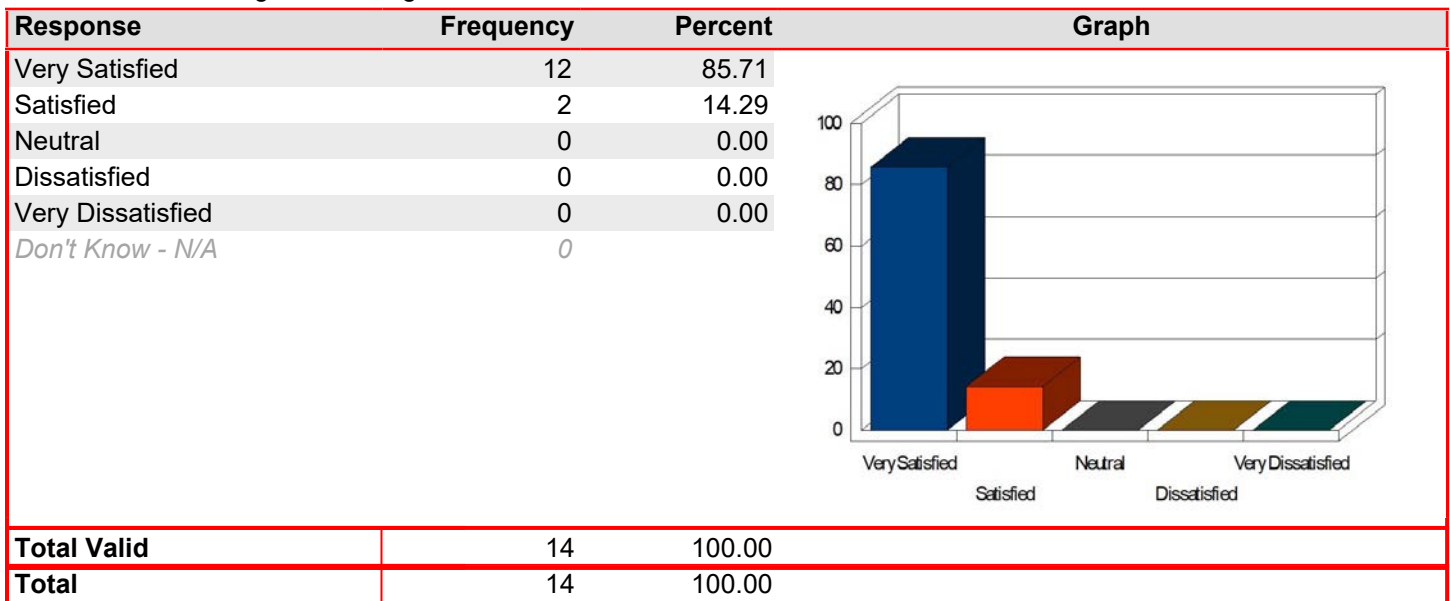
## Guidance/Counseling - Friendliness of staff

Mean: 4.86



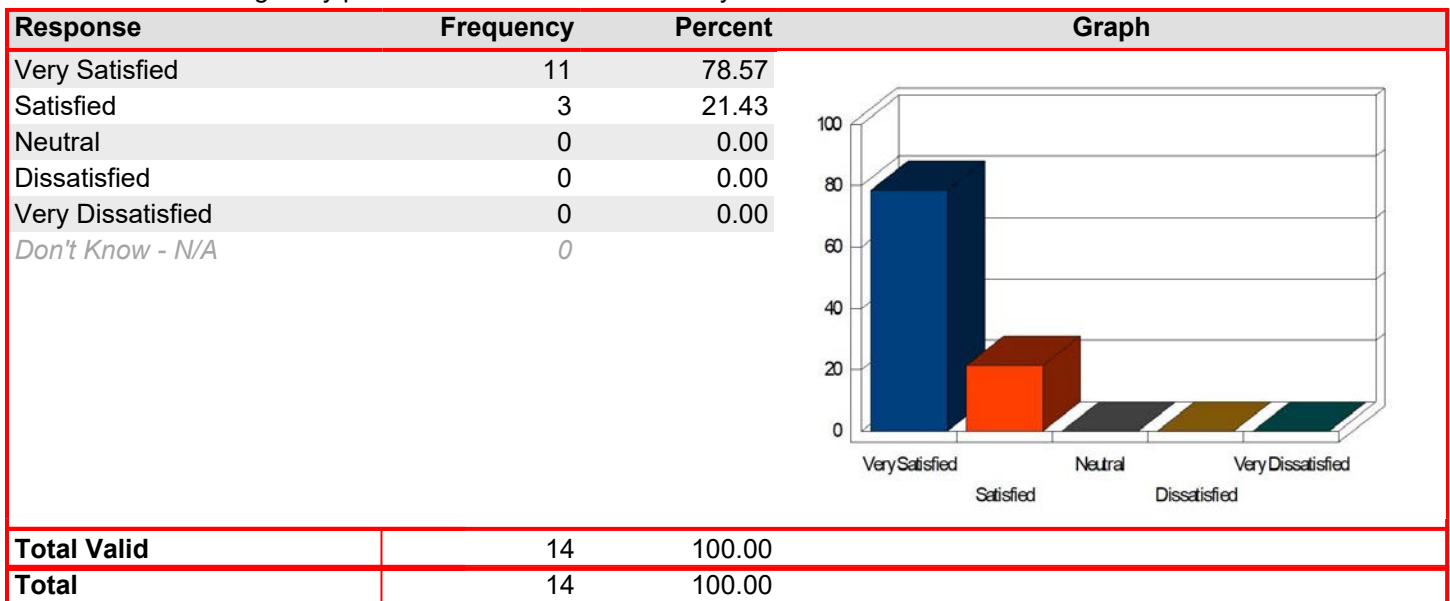
## Guidance/Counseling - Knowledge of staff

Mean: 4.86



## Guidance/Counseling - My problems are resolved effectively

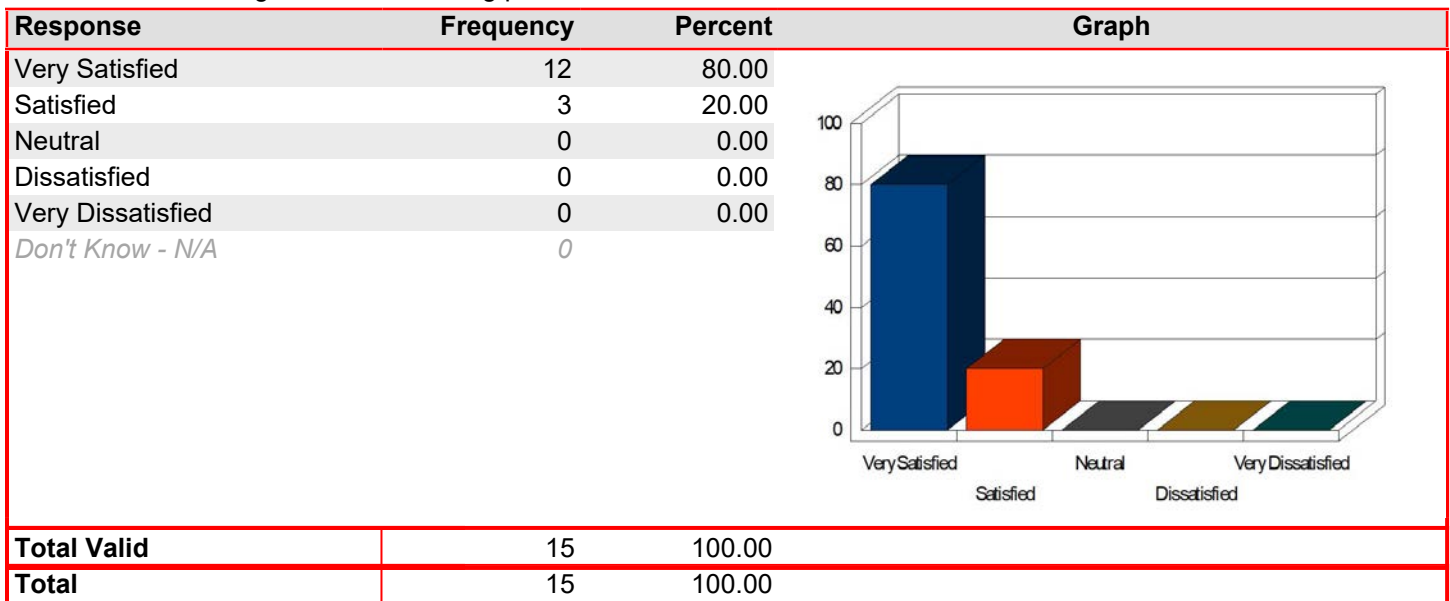
Mean: 4.79





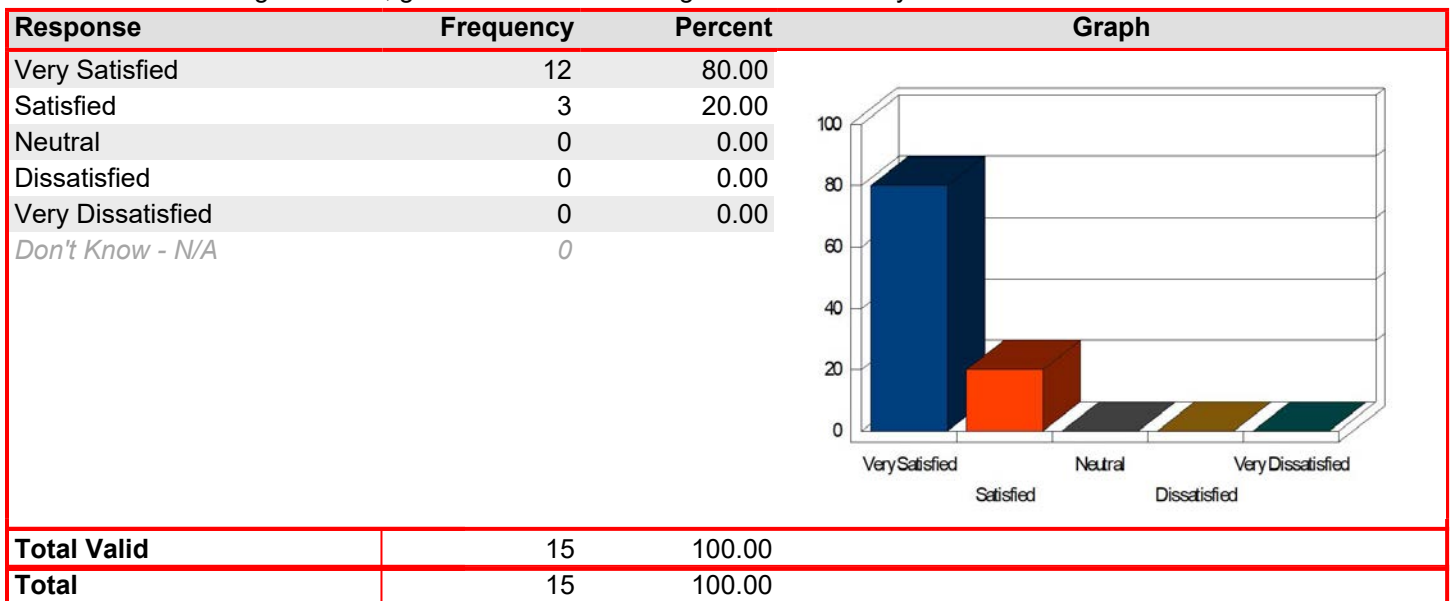
## Guidance/Counseling - Student advising process

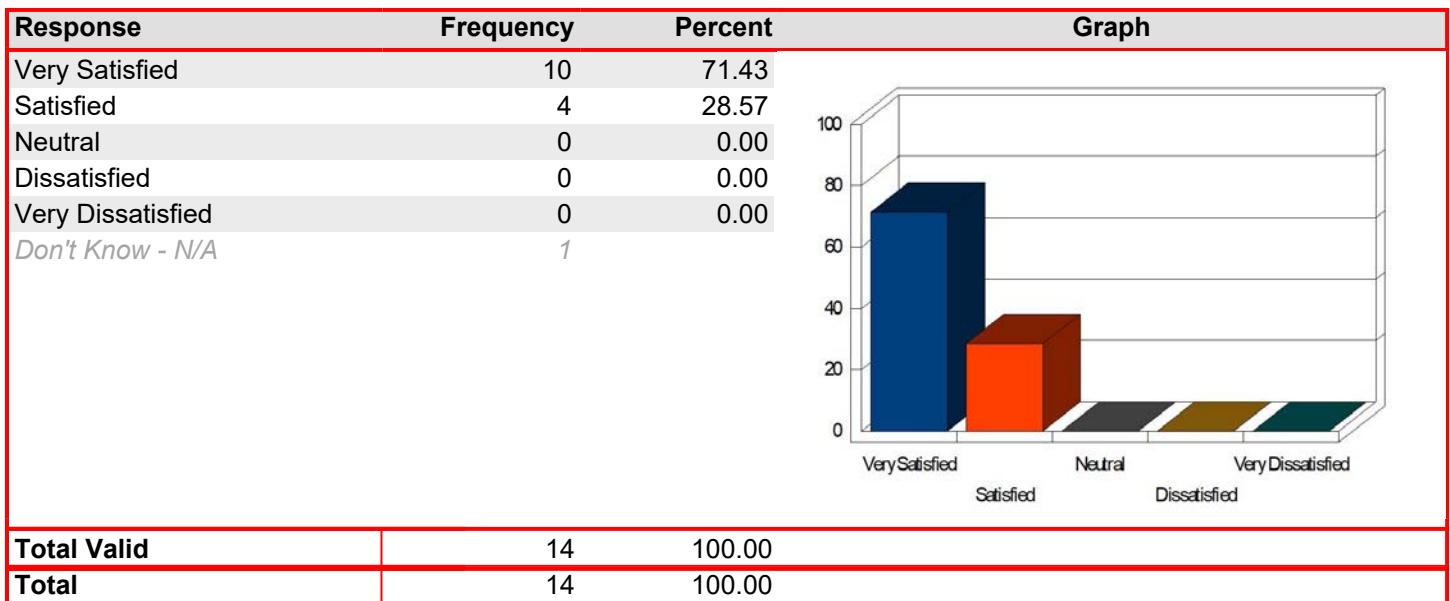
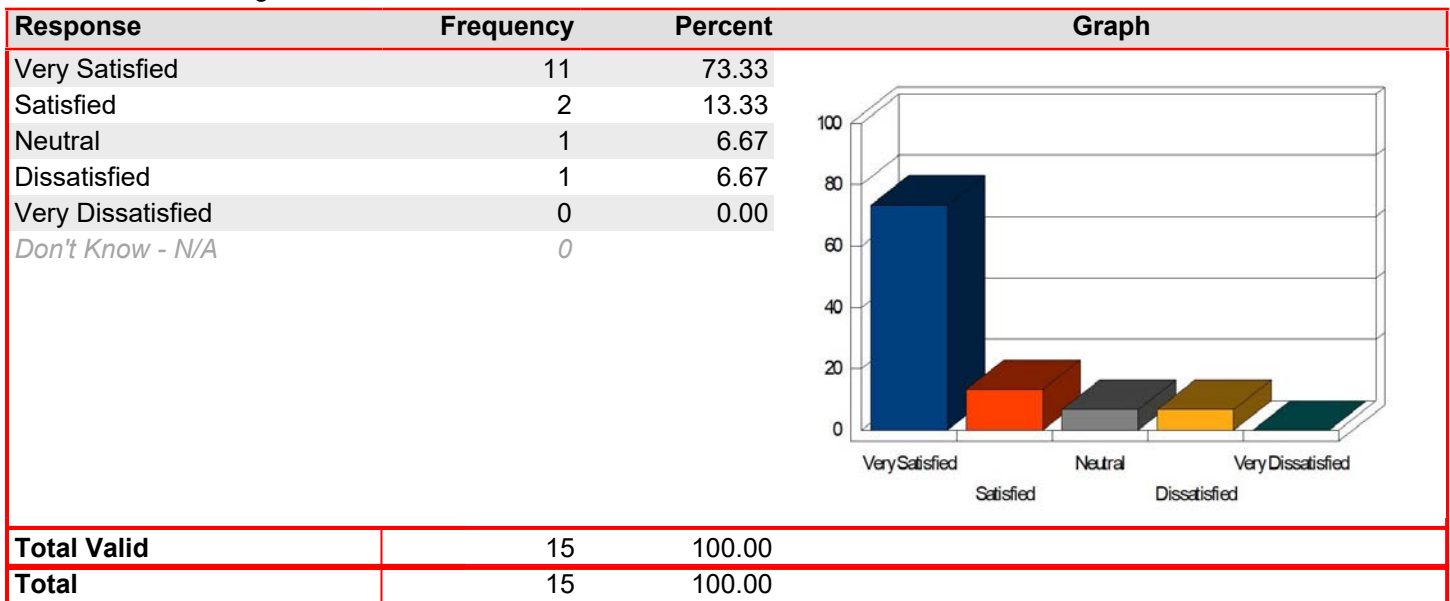
Mean: 4.80



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

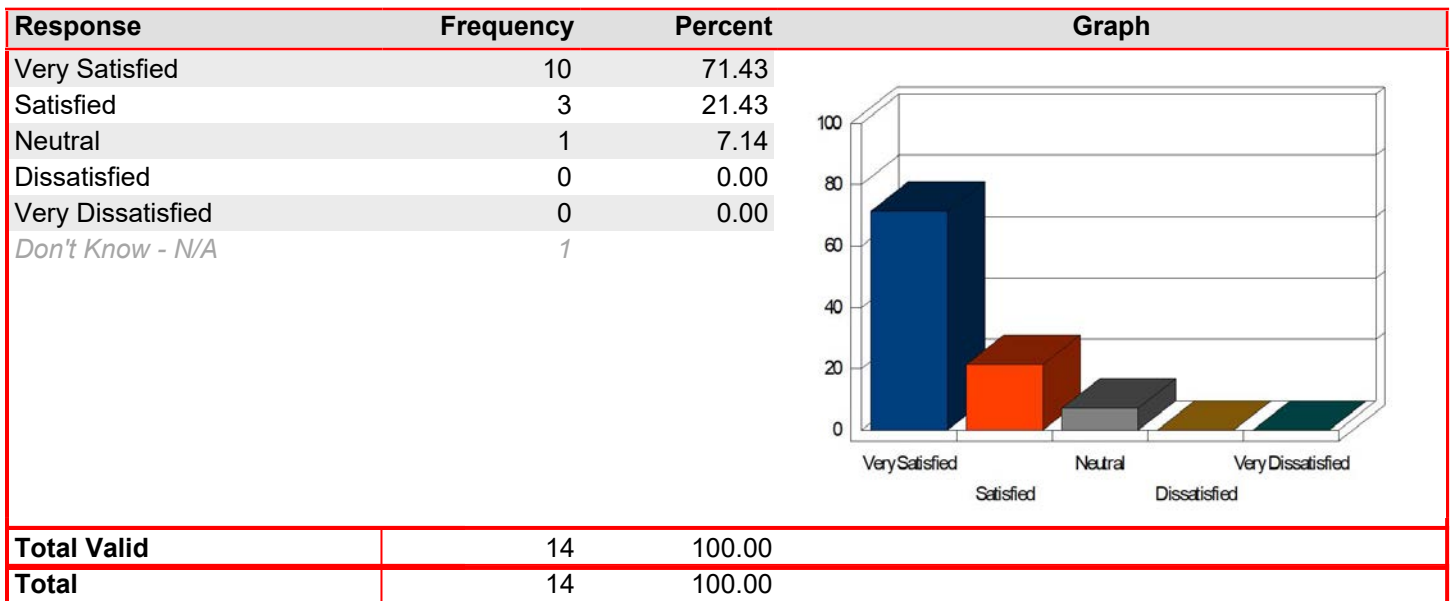
Mean: 4.80





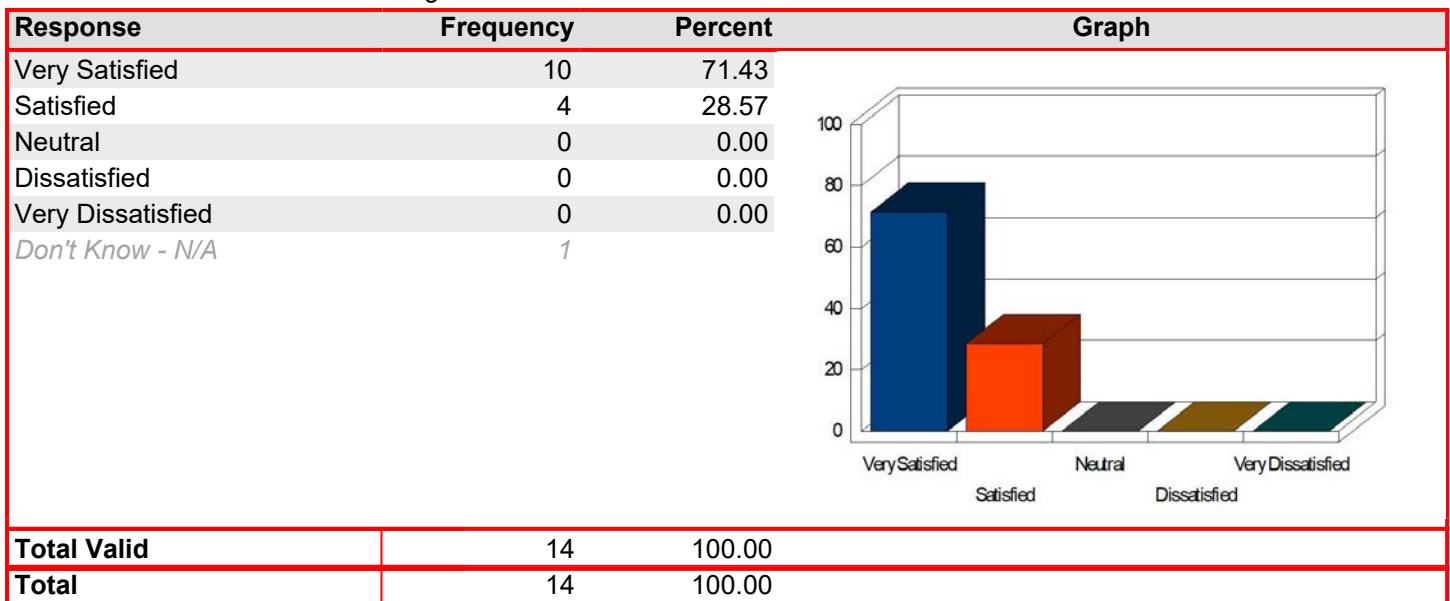
## Business Office/Cashier - Friendliness of staff

Mean: 4.64



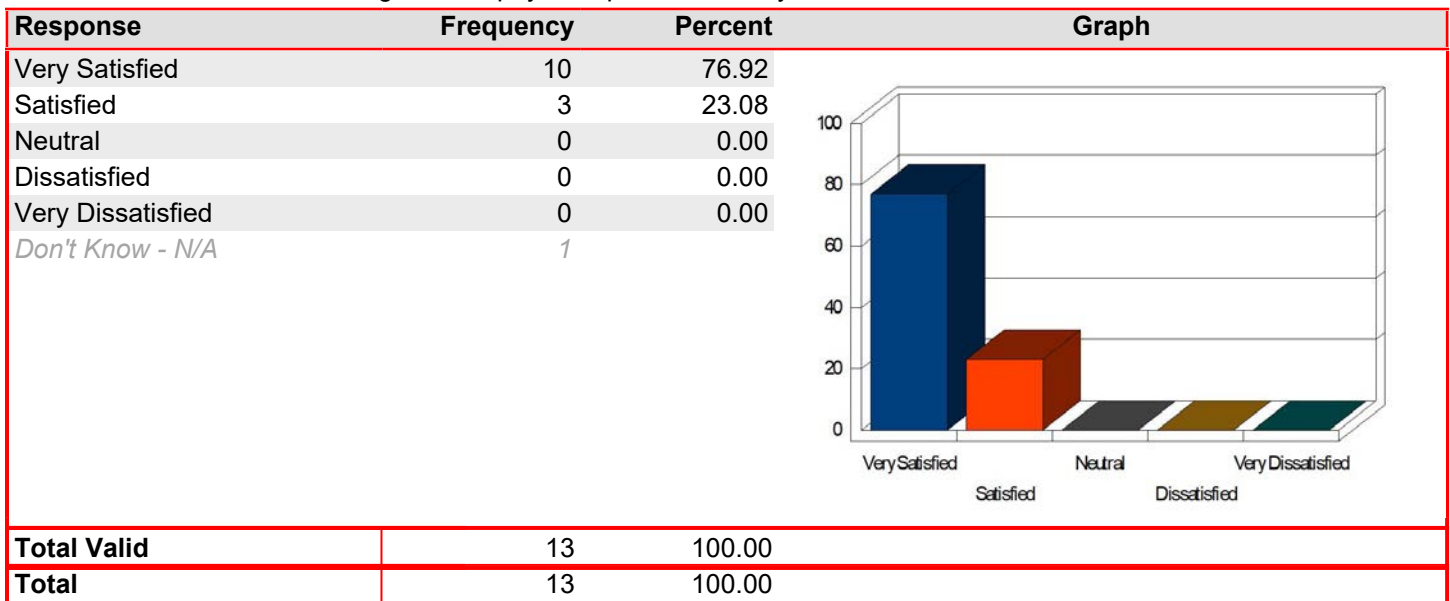
## Business Office/Cashier - Knowledge of staff

Mean: 4.71



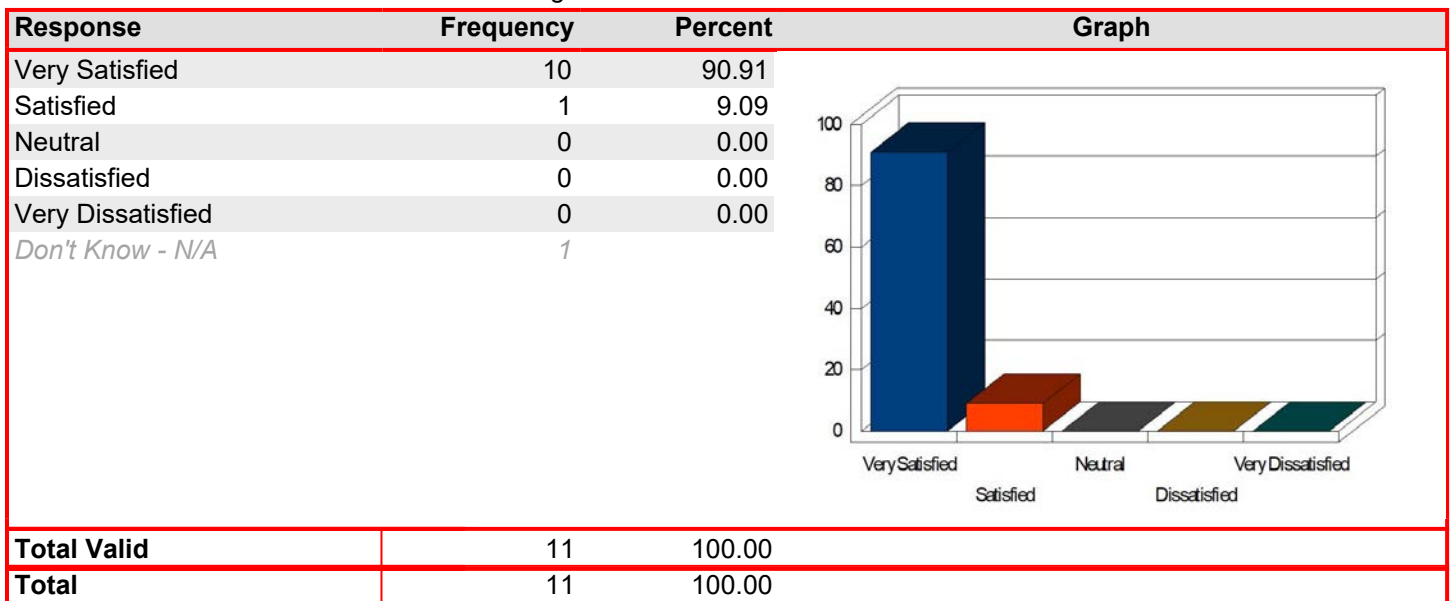
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.77



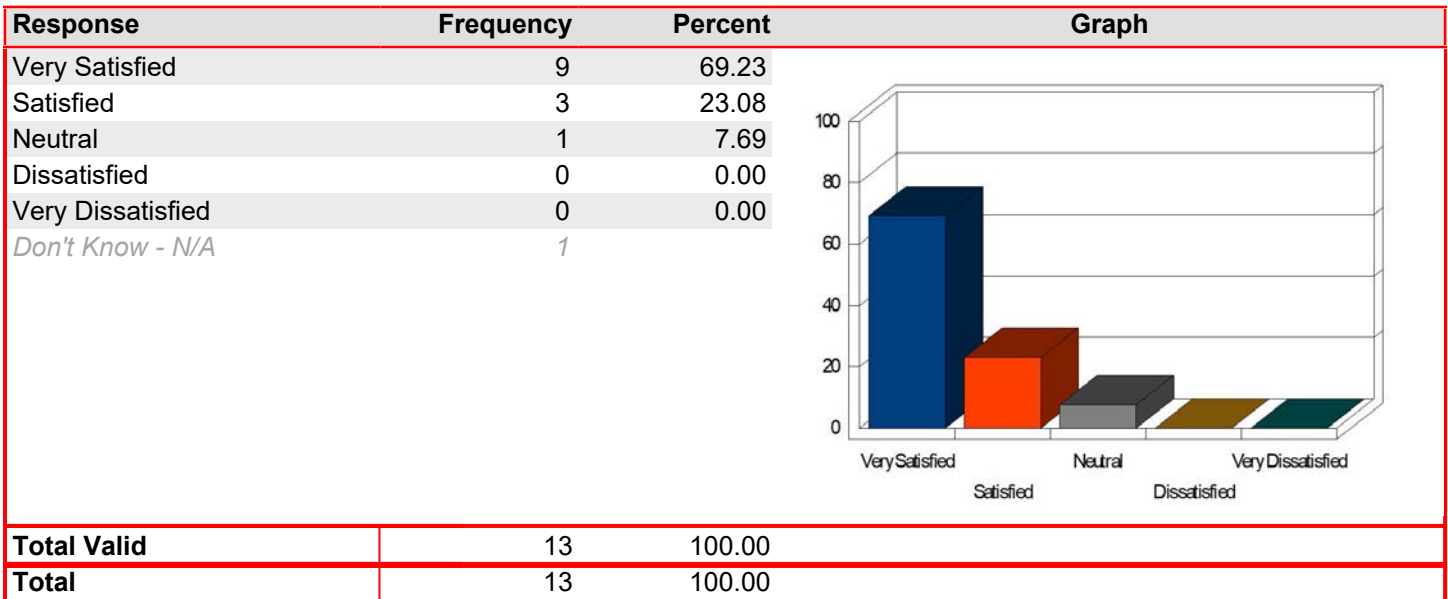
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.91



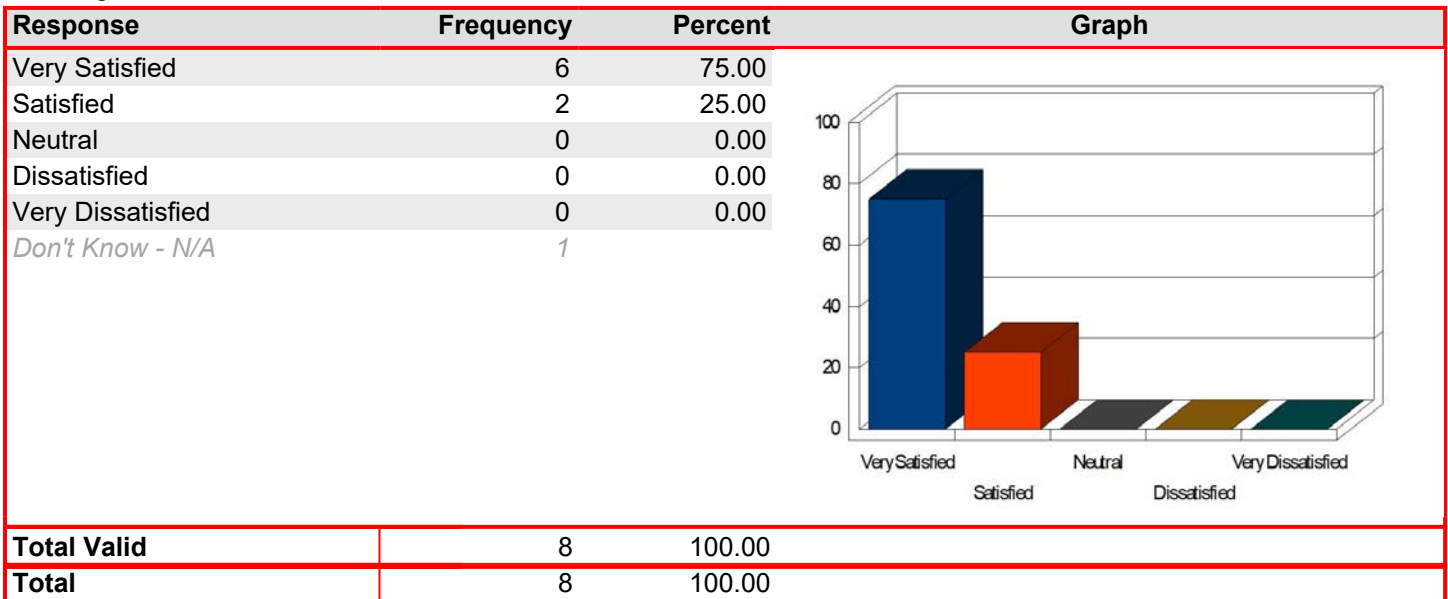
## Business Office/Cashier - Website information

Mean: 4.62



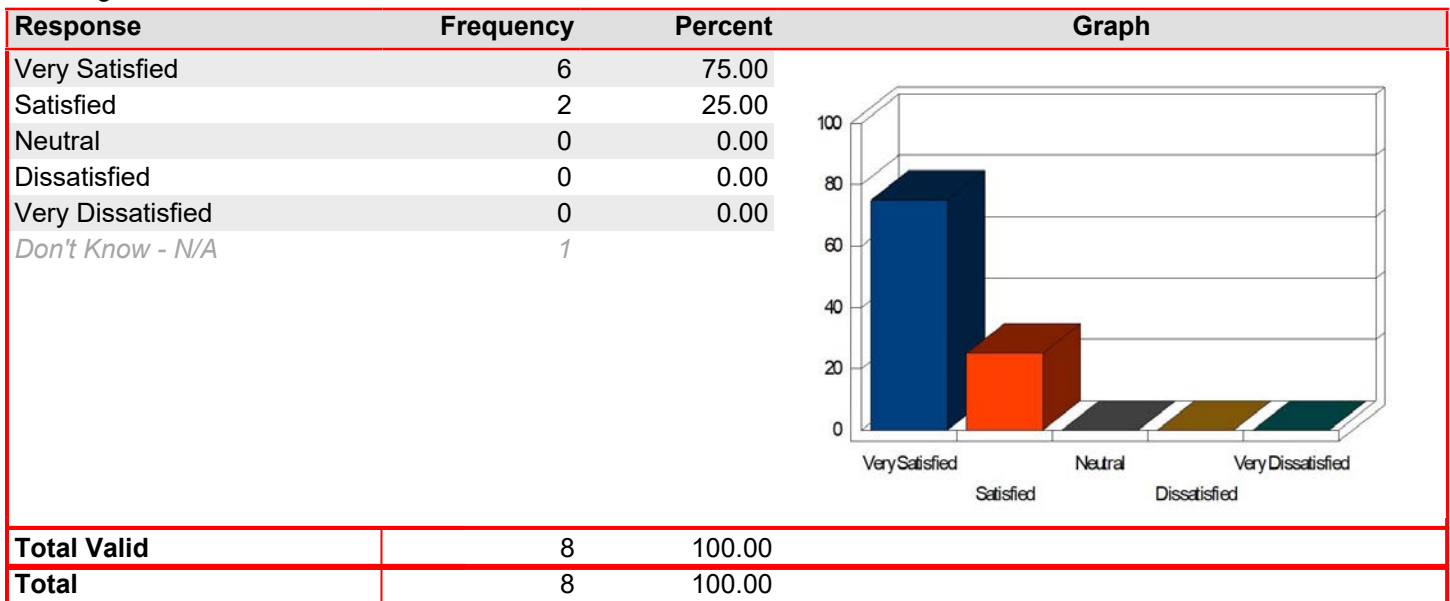
## Tutoring/CAPS - Assistance of staff

Mean: 4.75



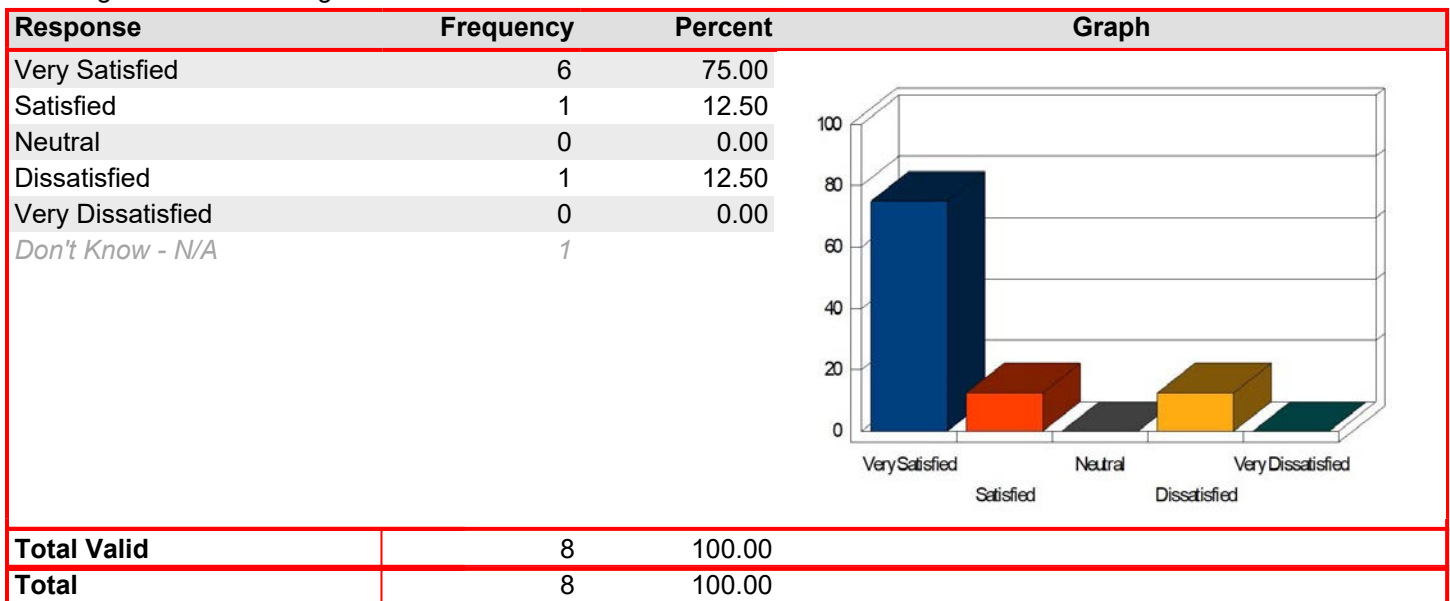
## Tutoring/CAPS - Friendliness of staff

Mean: 4.75



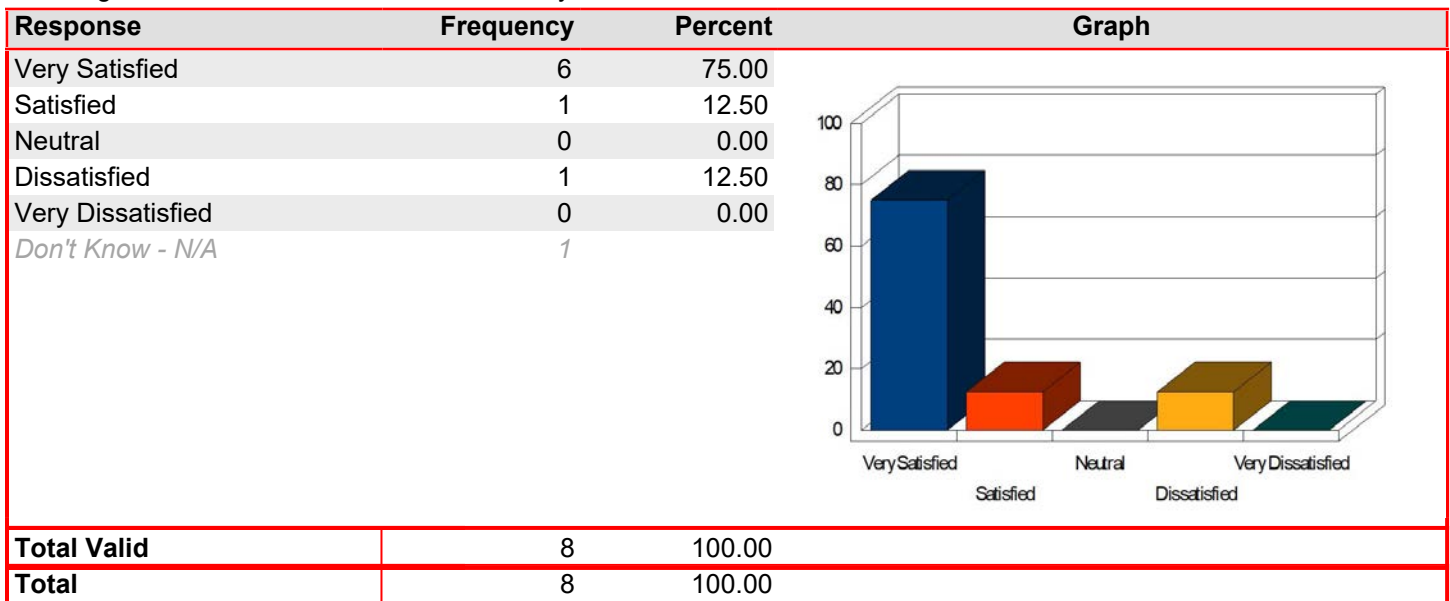
## Tutoring/CAPS - Knowledge of staff

Mean: 4.50



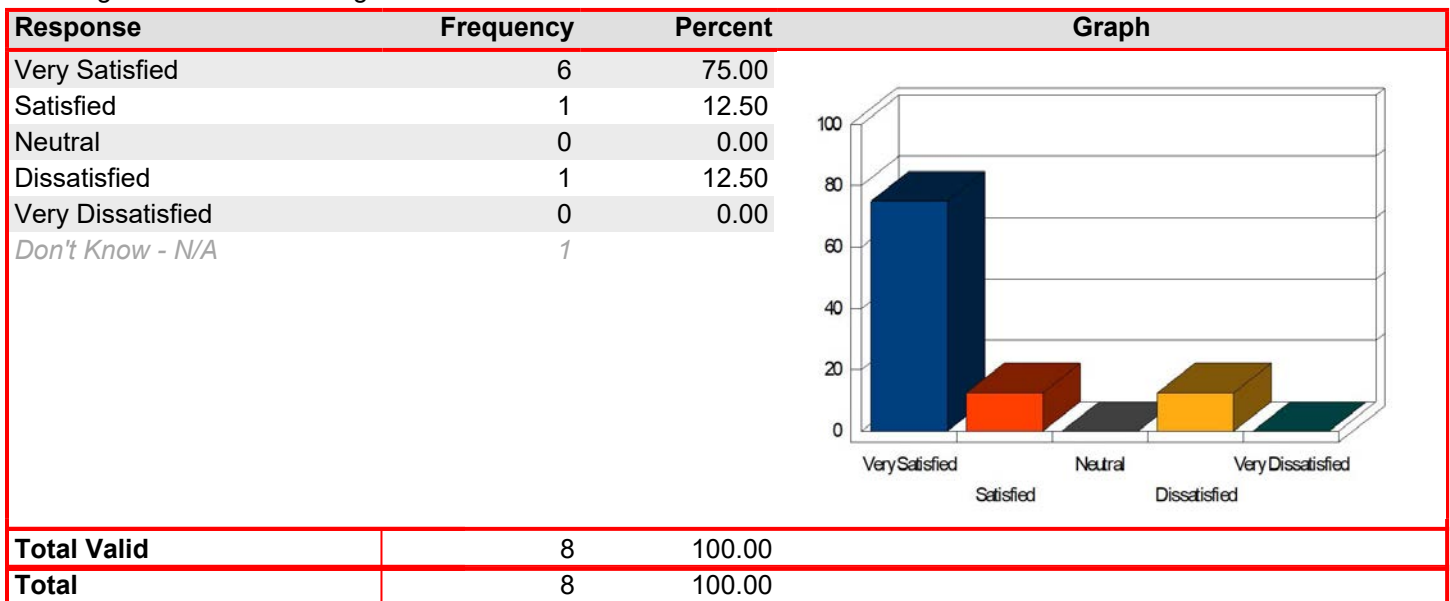
Tutoring/CAPS - Documented student disability services

Mean: 4.50



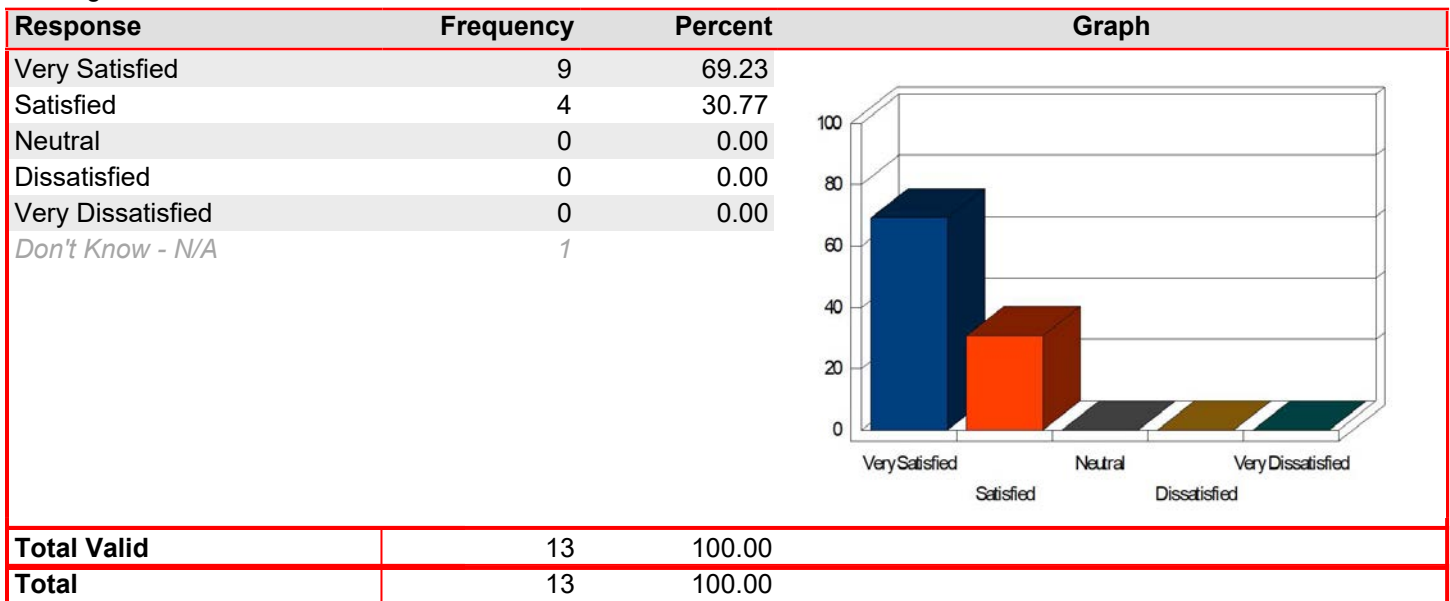
Tutoring/CAPS - Peer tutoring services

Mean: 4.50



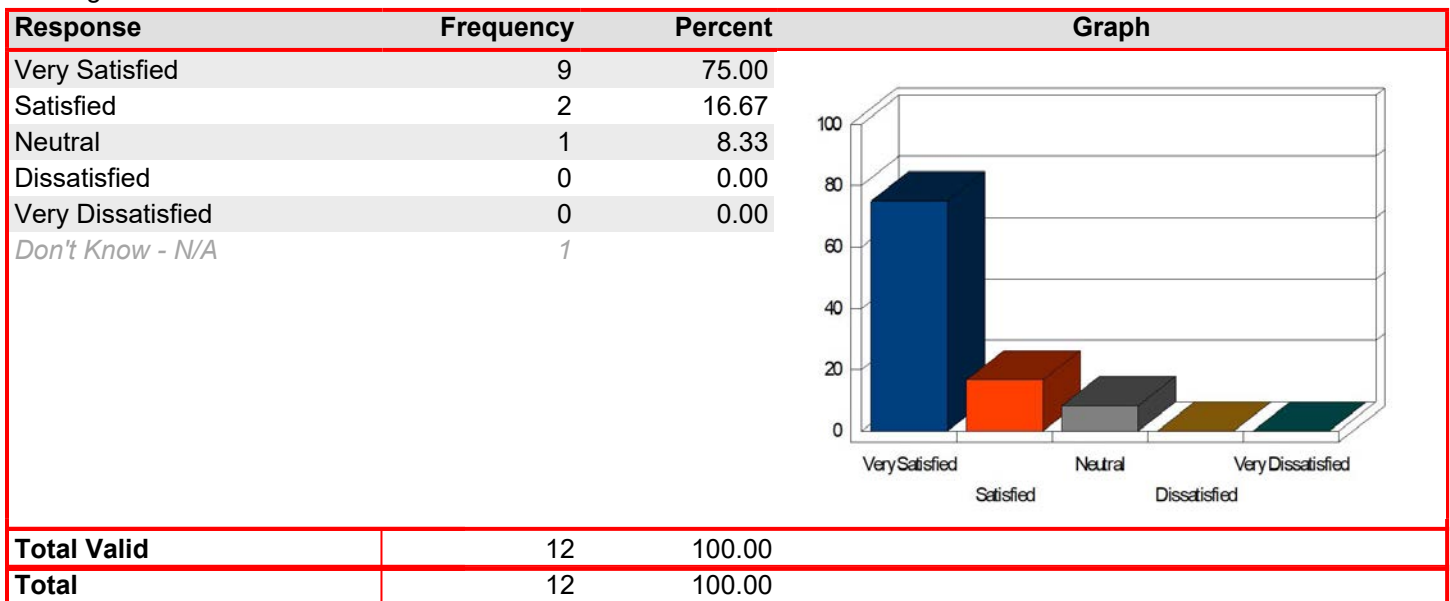
## Testing Services - Assistance of staff

Mean: 4.69



## Testing Services - Friendliness of staff

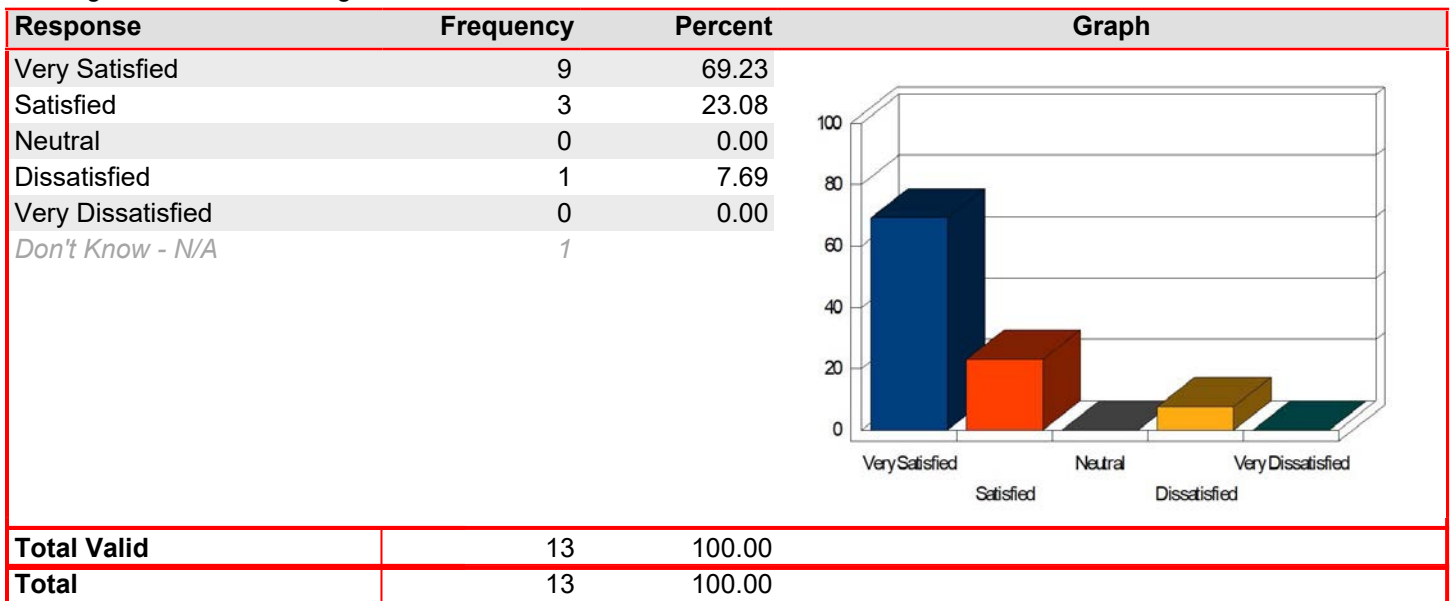
Mean: 4.67





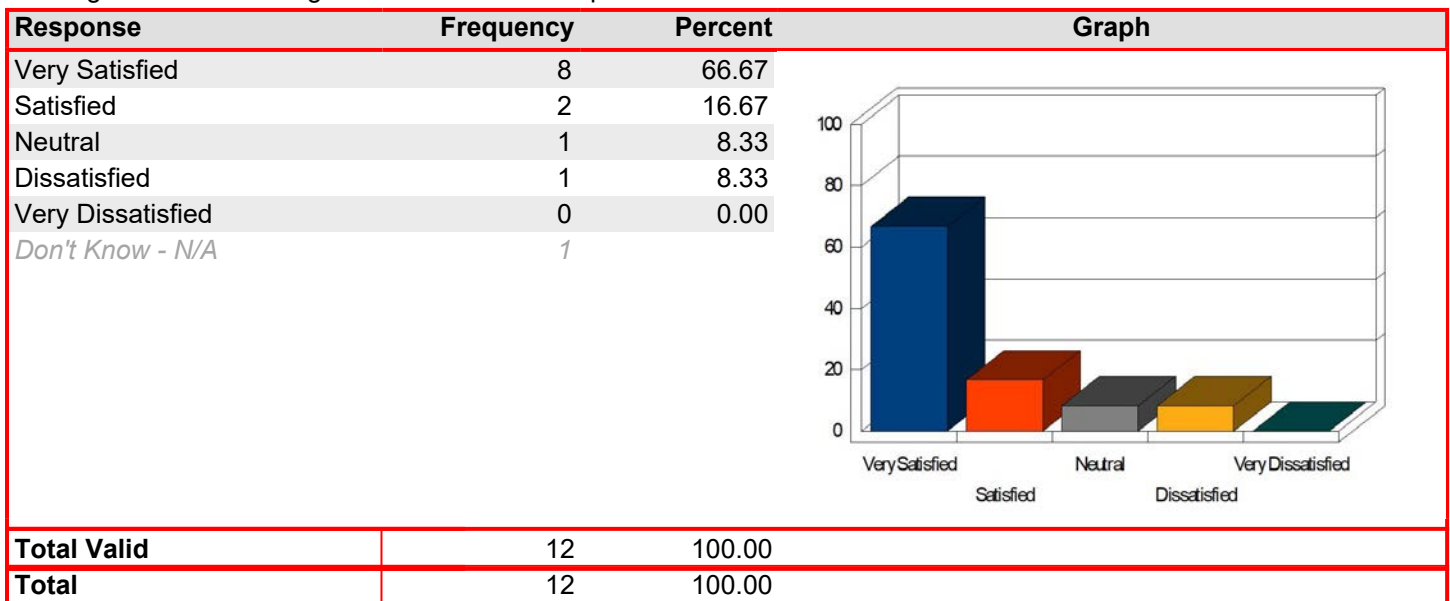
## Testing Services - Knowledge of staff

Mean: 4.54



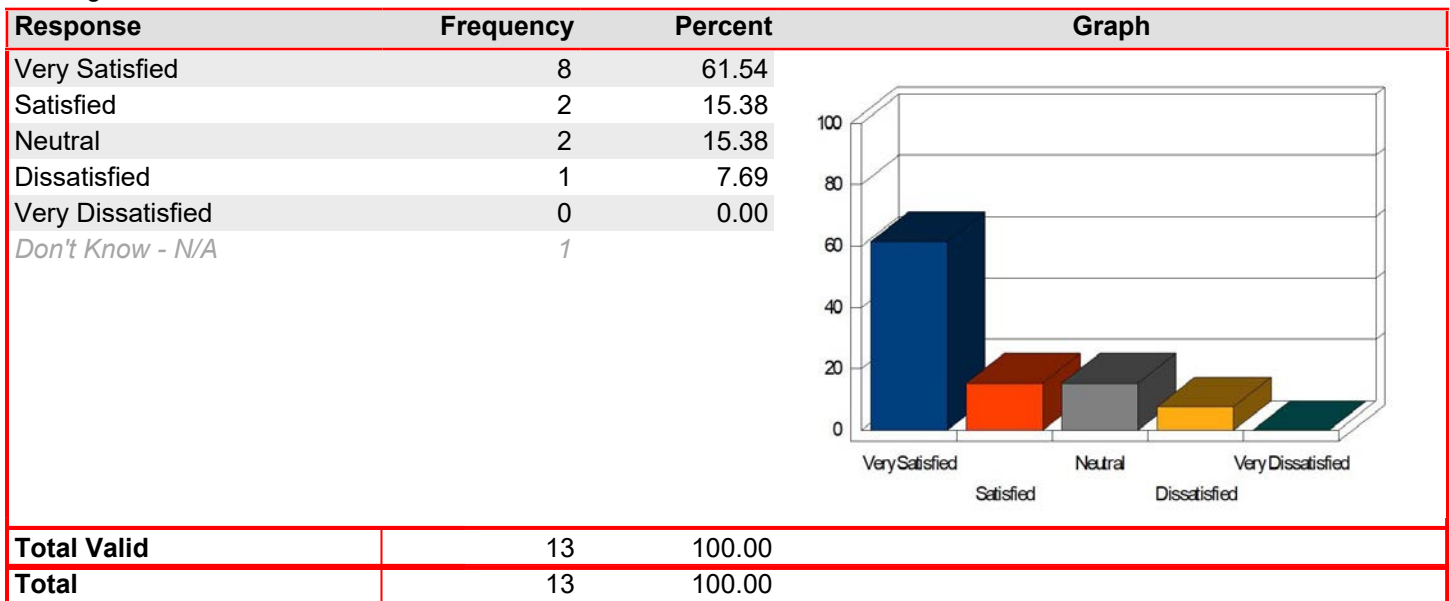
## Testing Services - Testing Center hours are adequate

Mean: 4.42



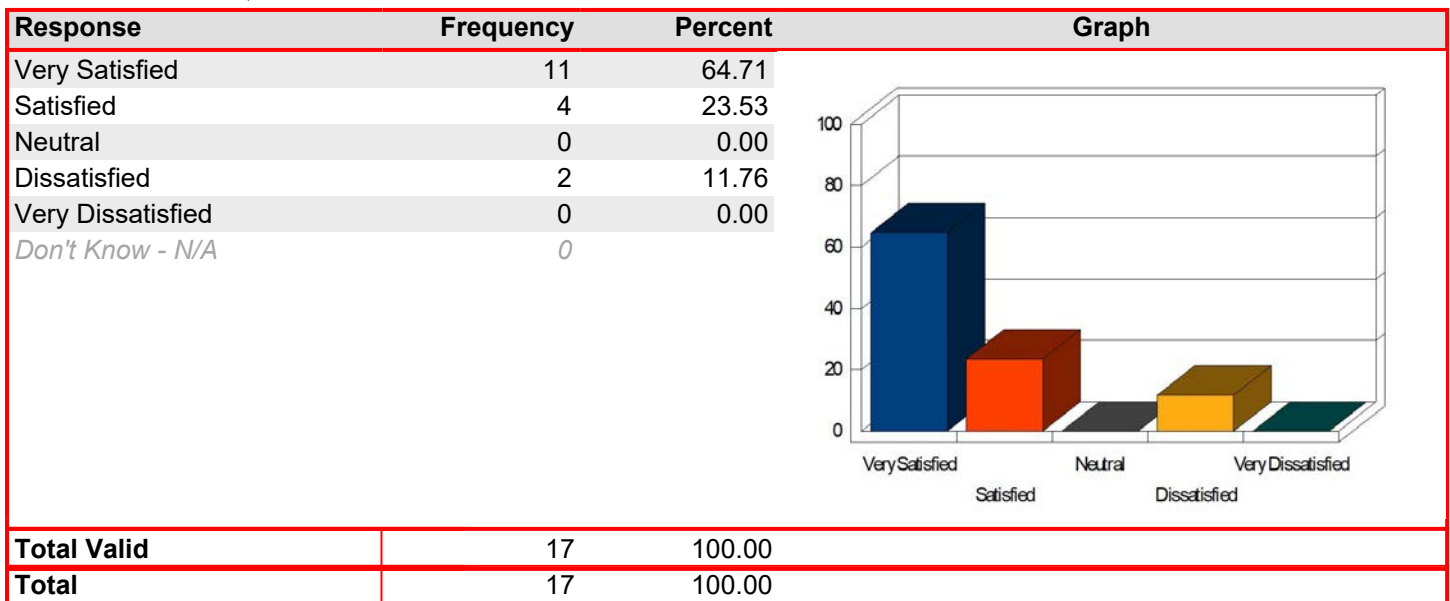
## Testing Services - Website information

Mean: 4.31



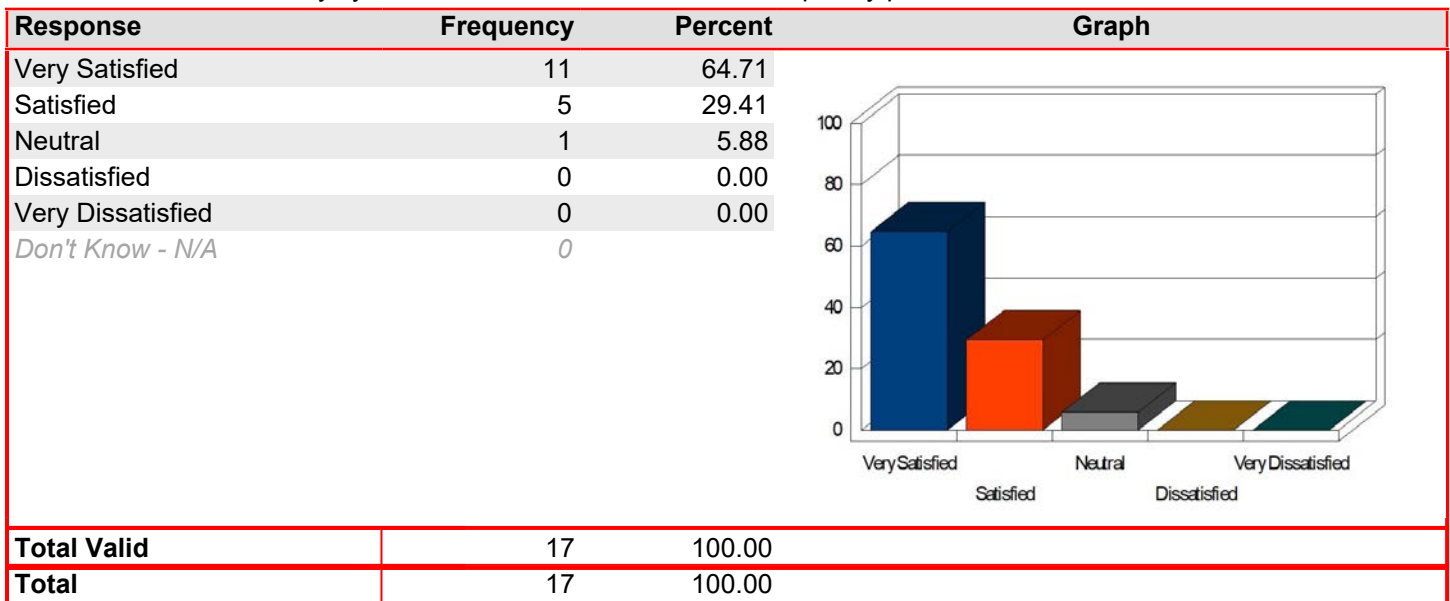
## Instruction - Overall, teachers care about me

Mean: 4.41



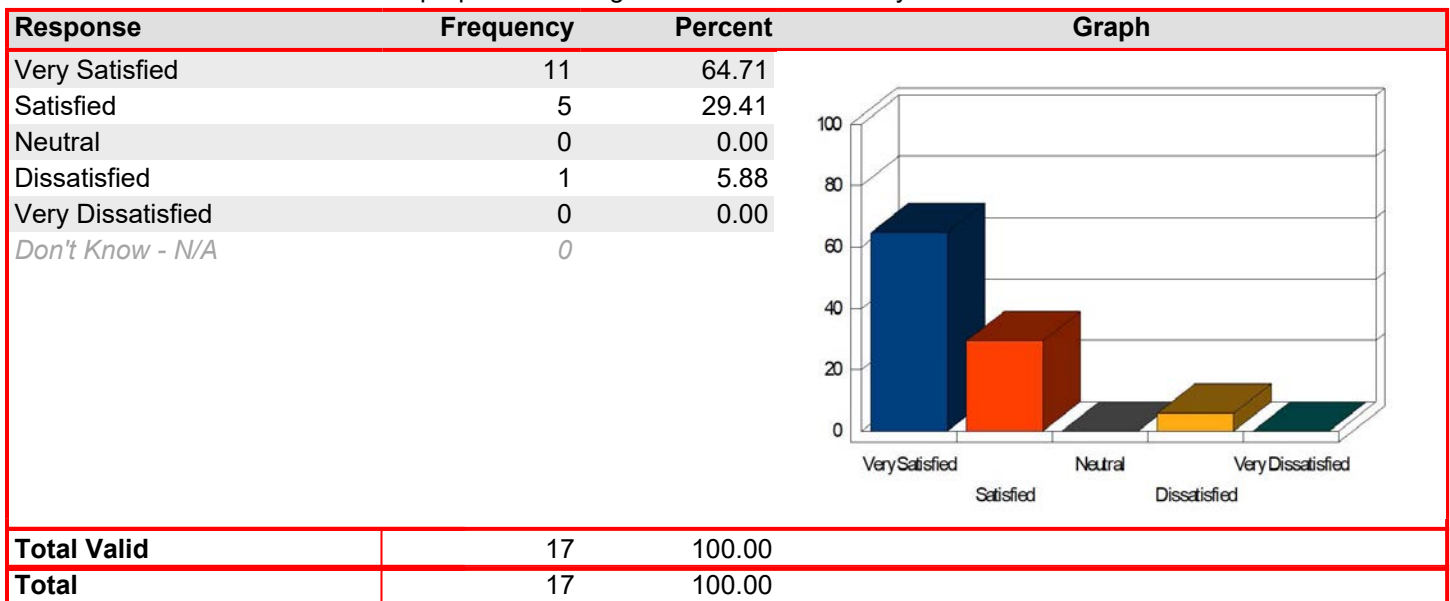
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.59



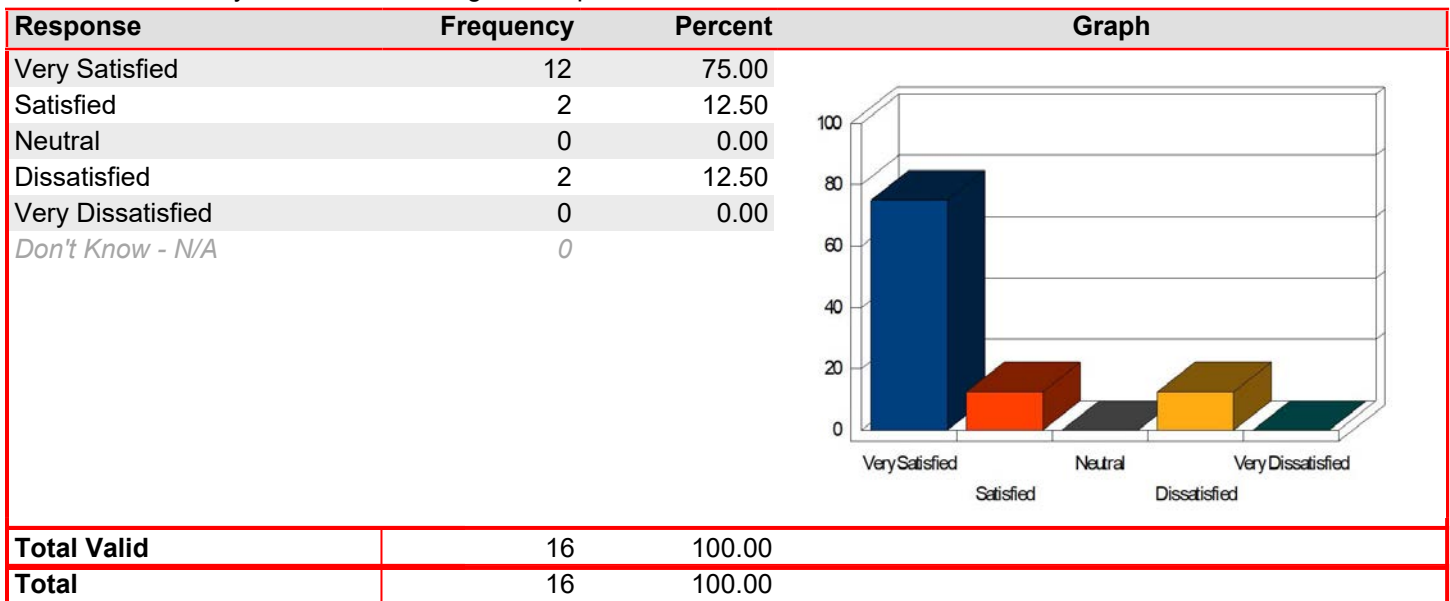
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.53



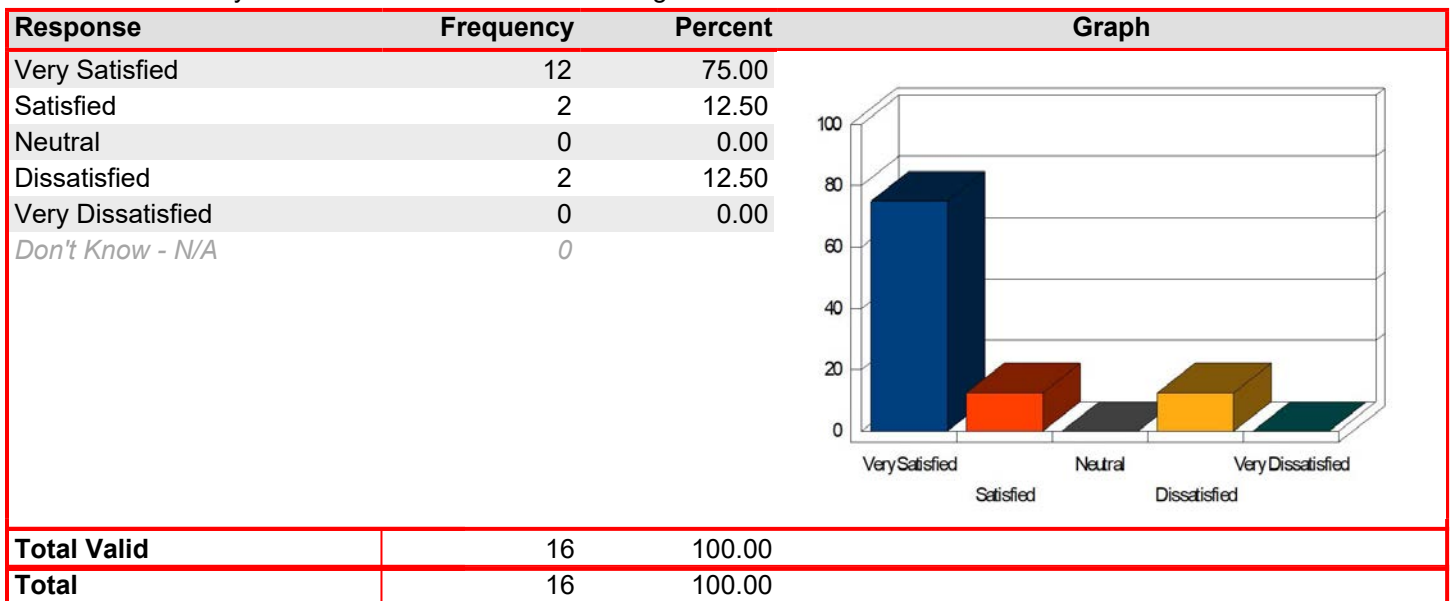
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.50



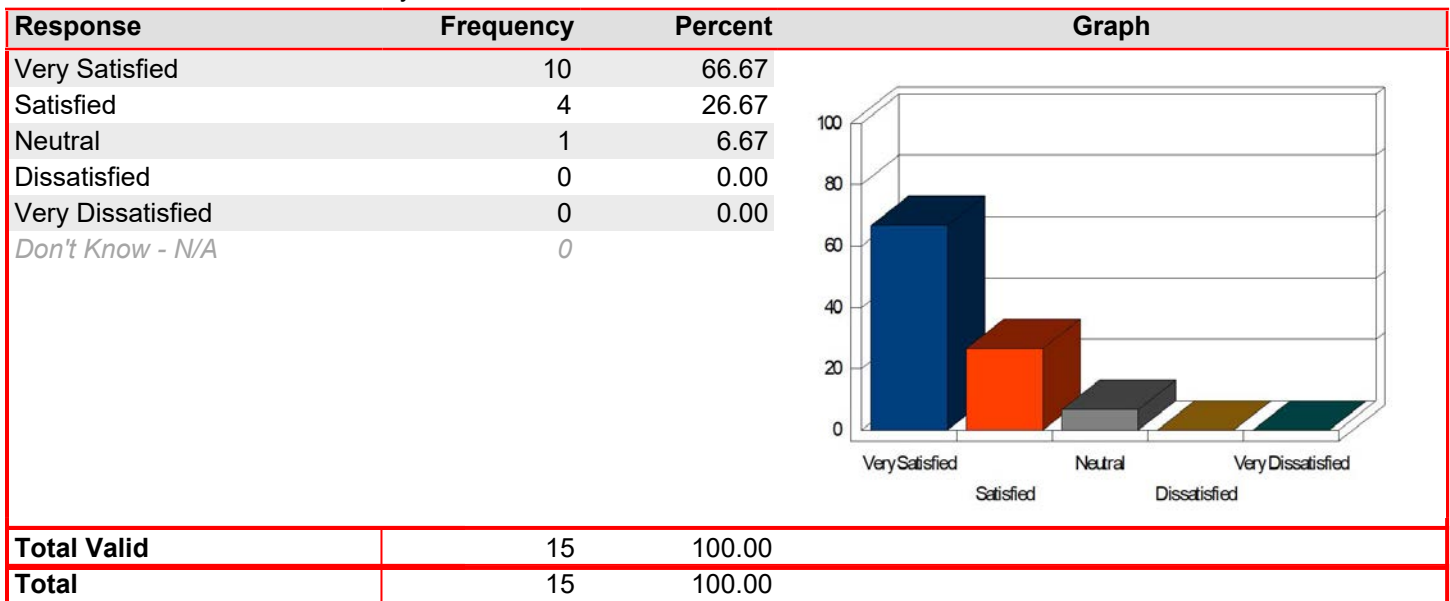
Instruction - Faculty are available after class and during office hours

Mean: 4.50



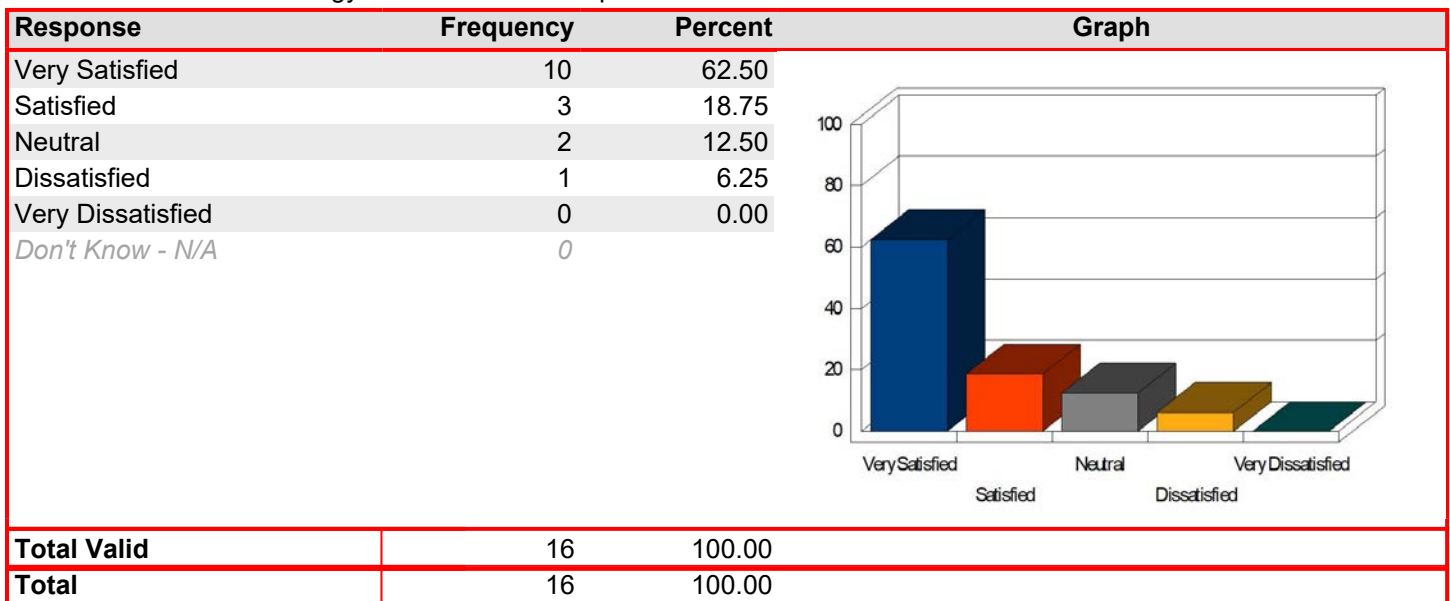
Overall-Student services routinely assisted me

Mean: 4.60



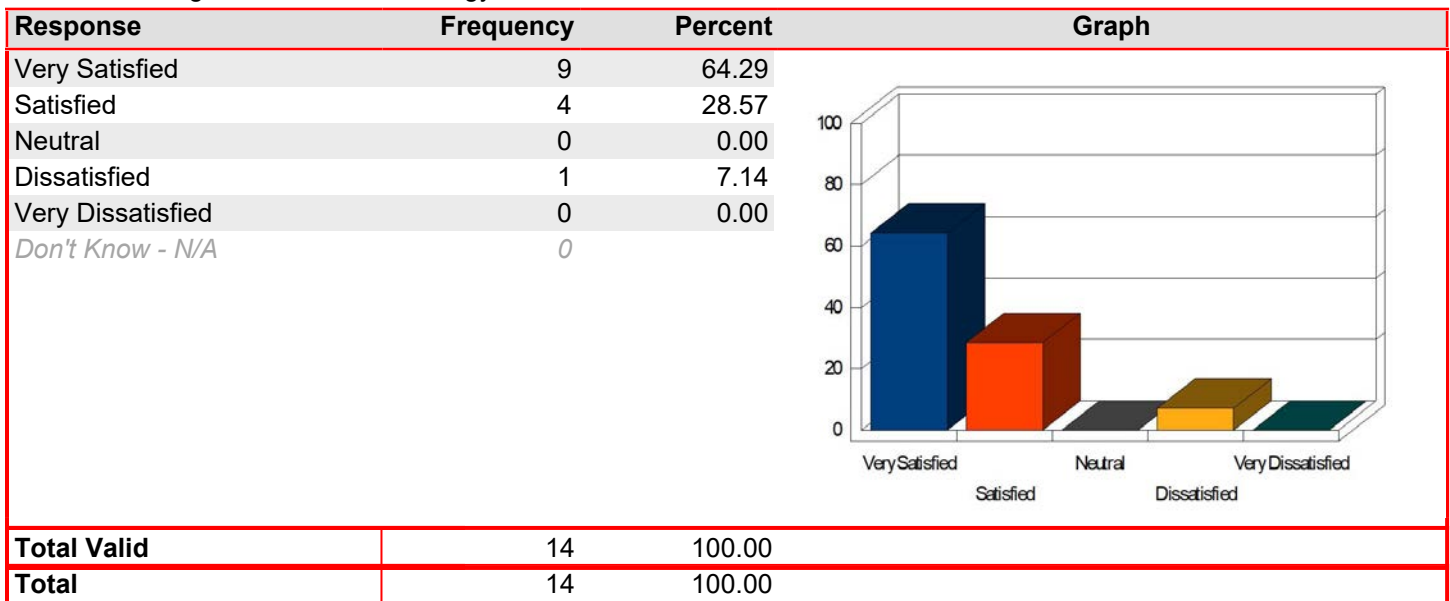
Overall-Access to technology resources was adequate

Mean: 4.38



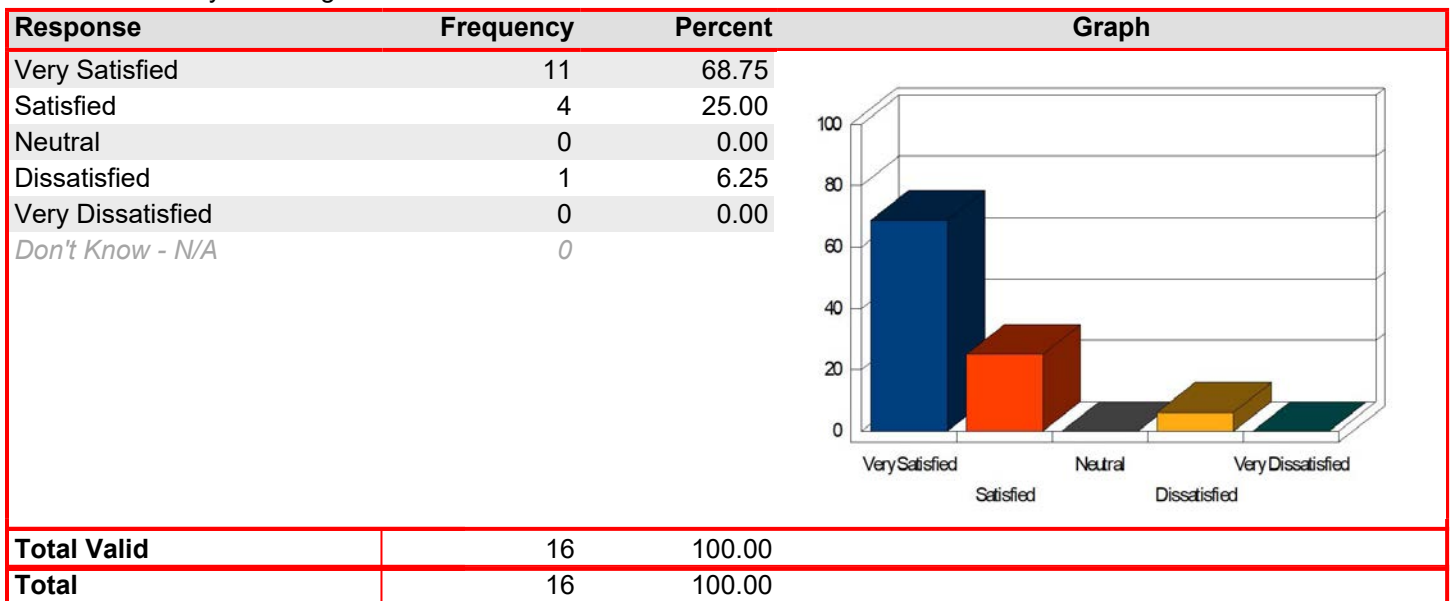
Overall-Training in the use of technology was available

Mean: 4.50



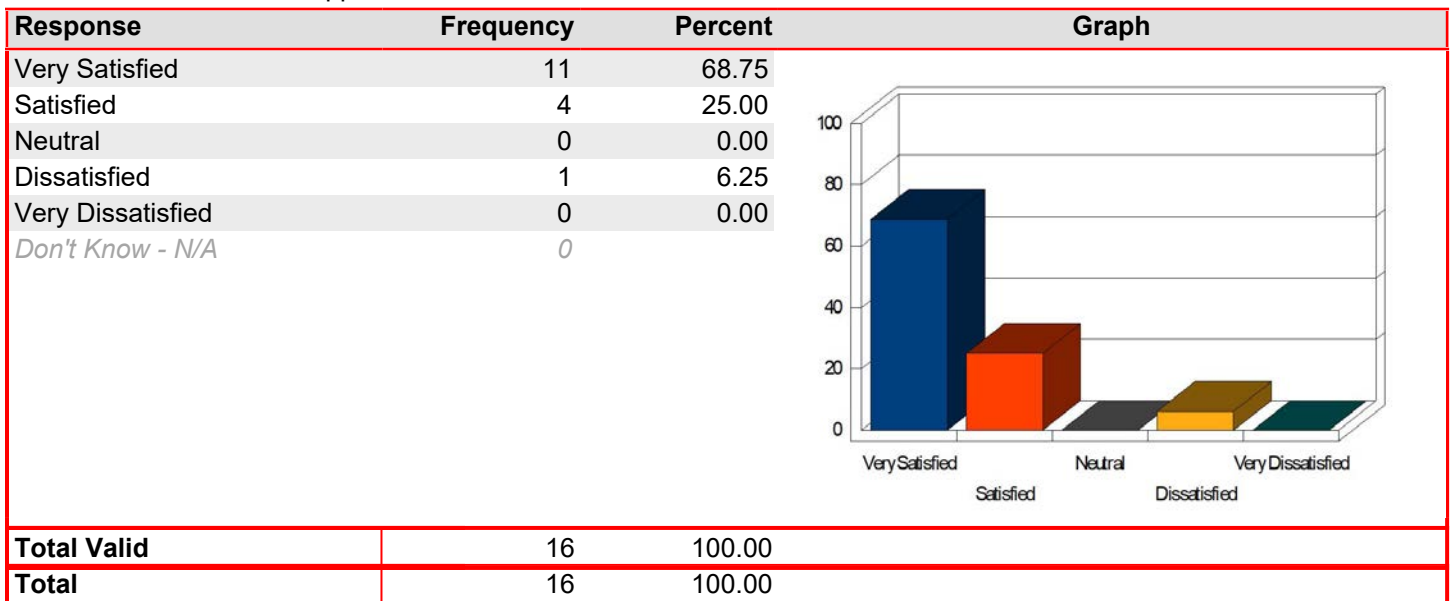
Overall-Efficiency receiving services

Mean: 4.56



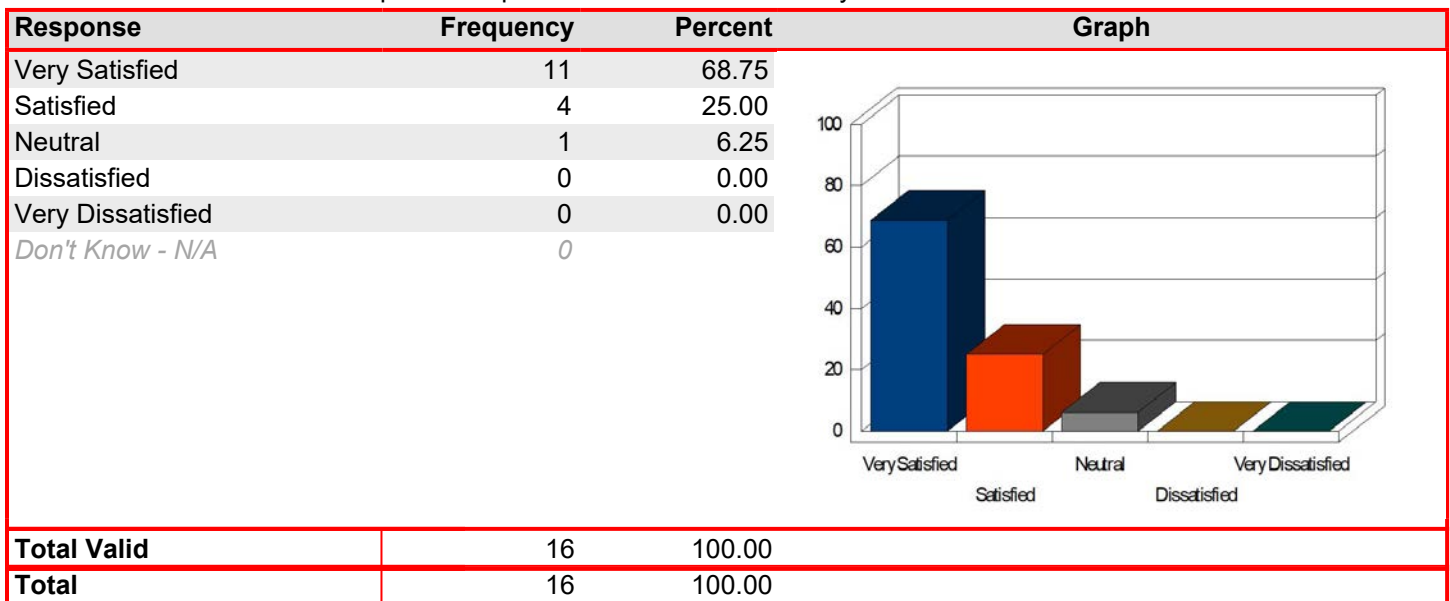
Overall-Administration is approachable

Mean: 4.56



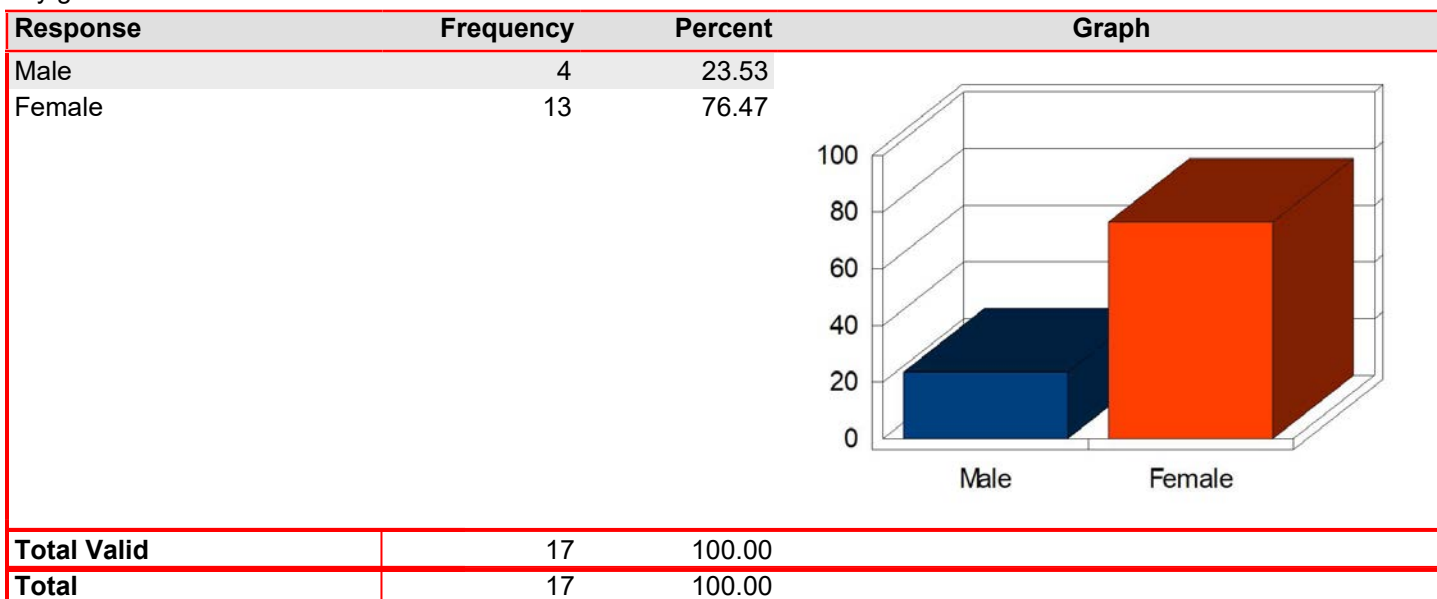
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.63



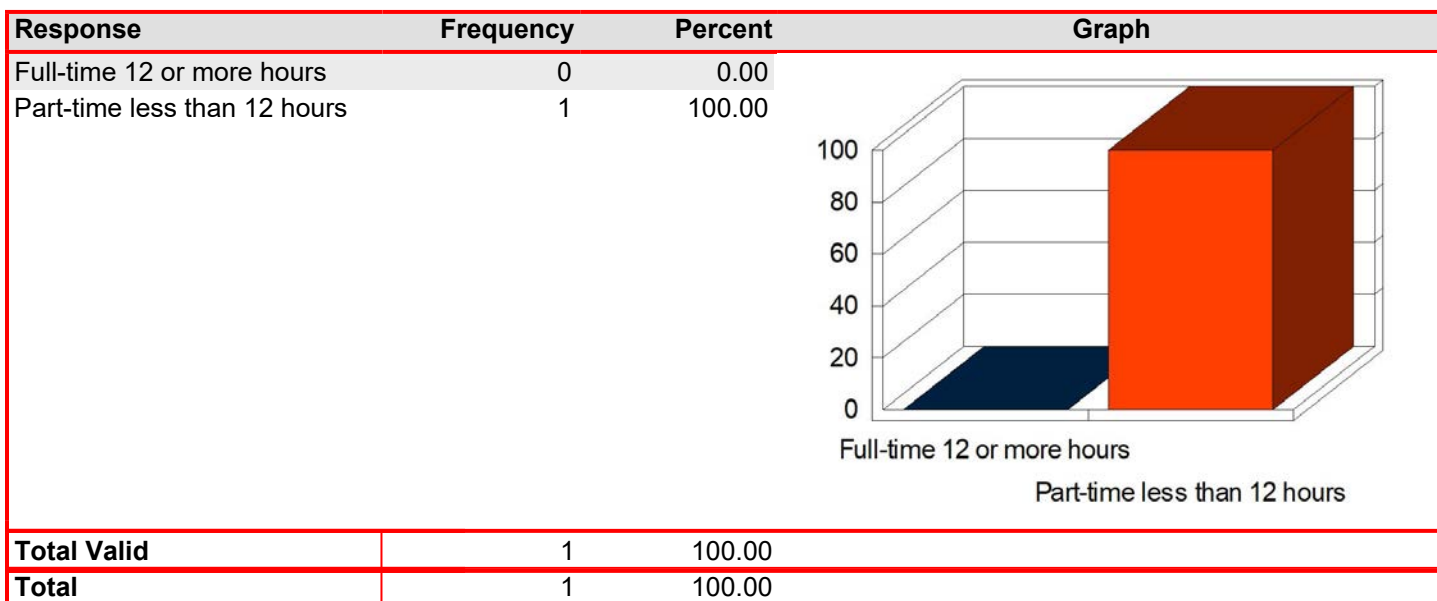
My gender is:

Mean: 1.76



I am enrolled

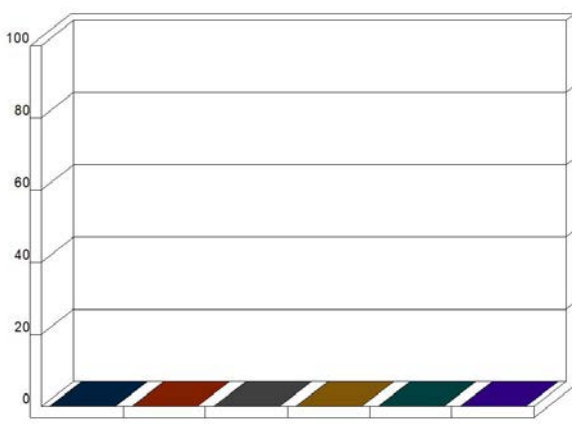
Mean: 2.00





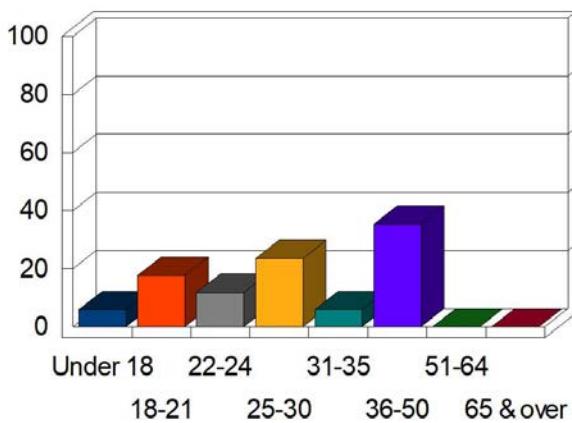
I take the majority of my classes

Mean: -

Response	Frequency	Percent	Graph
Athens	0	0.00	
Palestine	0	0.00	
Terrell	0	0.00	
Kaufman HSC	0	0.00	
Through Dual Credit	0	0.00	
Internet Video Other Distance	0	0.00	
ED Medium	0	0.00	
<b>Total Valid</b>	0	0.00	
<b>Total</b>	0	0.00	

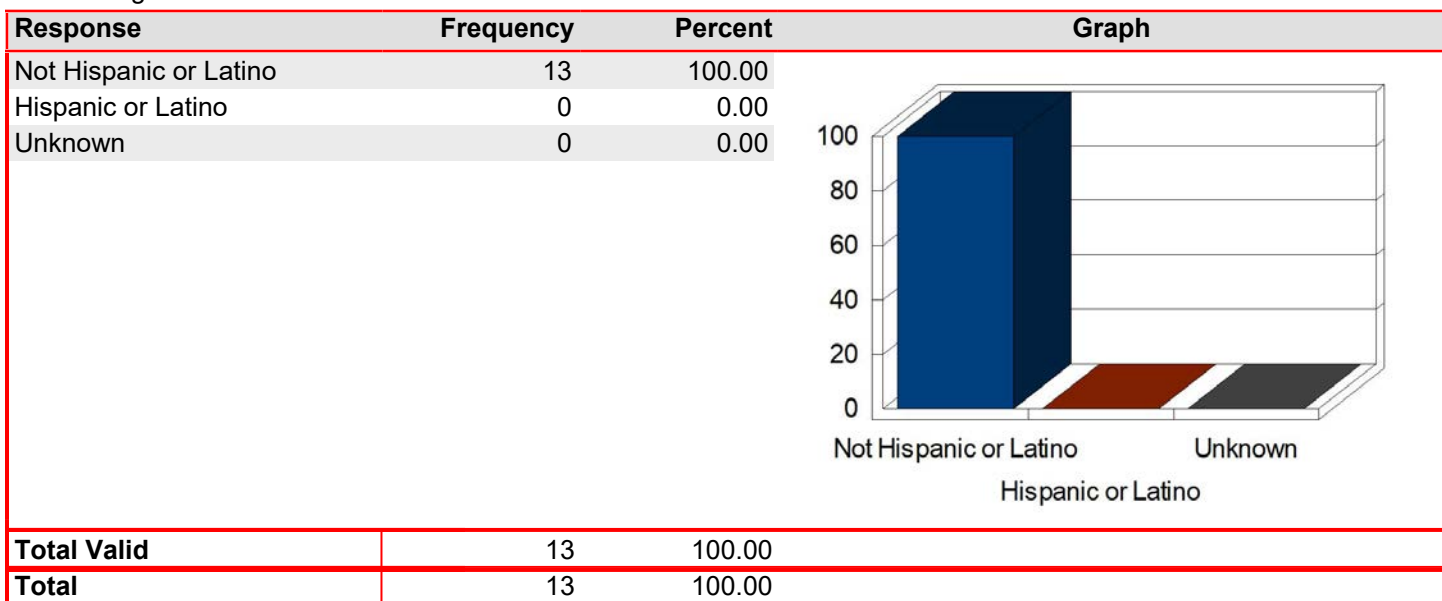
My age is:

Mean: 4.12

Response	Frequency	Percent	Graph
Under 18	1	5.88	
18-21	3	17.65	
22-24	2	11.76	
25-30	4	23.53	
31-35	1	5.88	
36-50	6	35.29	
51-64	0	0.00	
65 & over	0	0.00	
<b>Total Valid</b>	17	100.00	
<b>Total</b>	17	100.00	

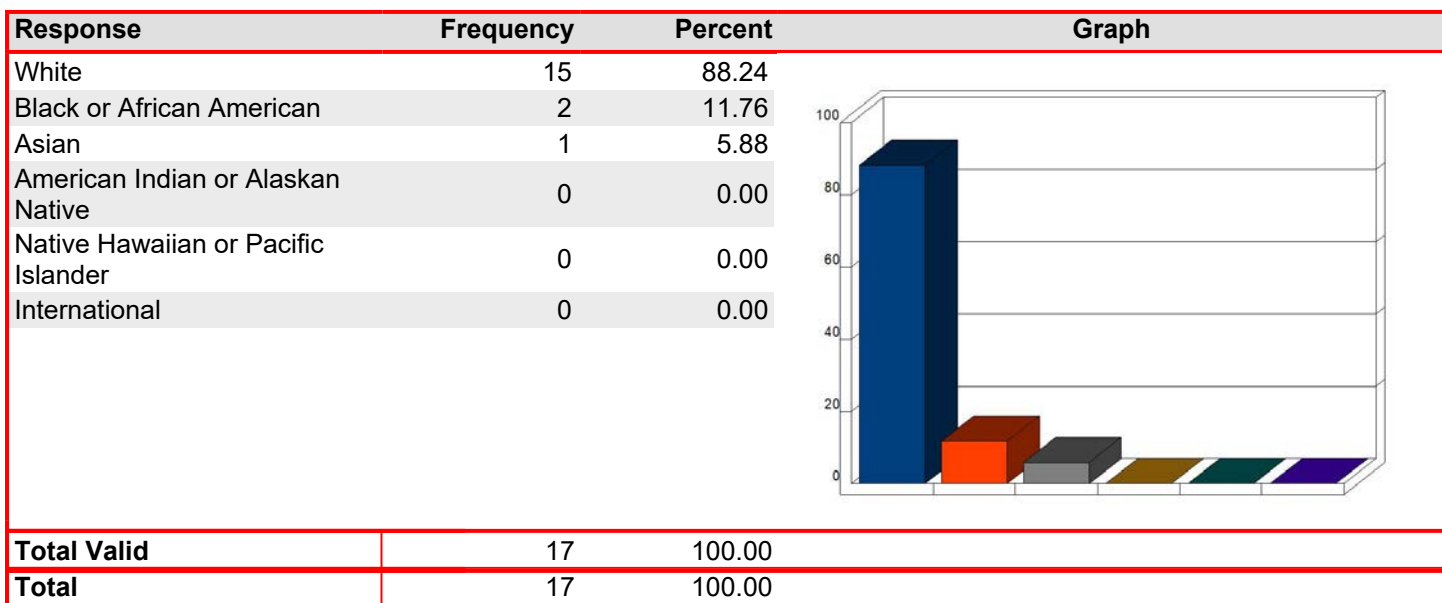
Ethnic Origin

Mean: 1.00



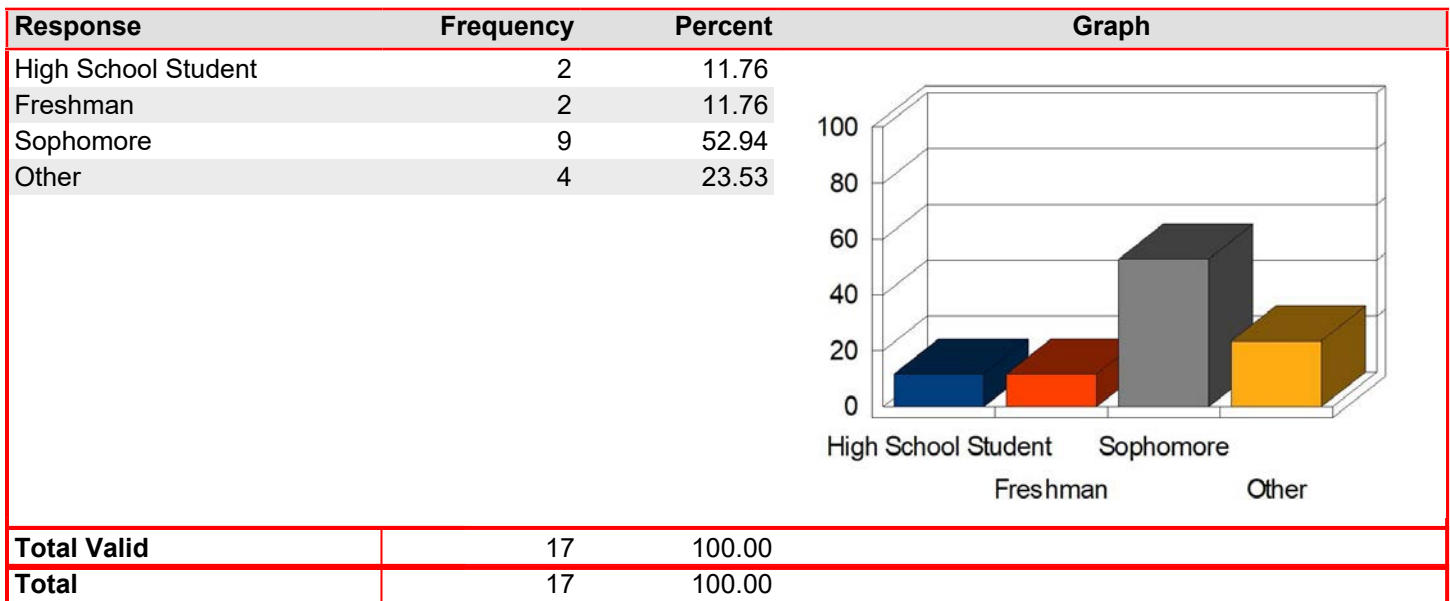
Race

Mean: -



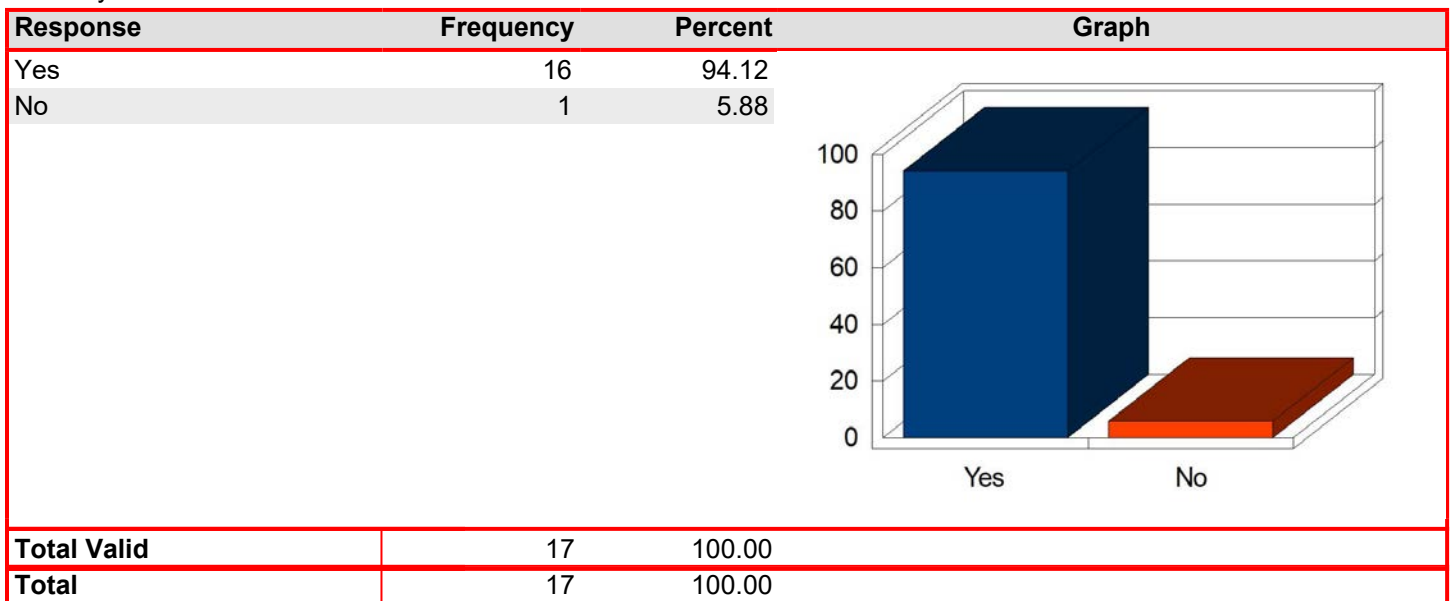
Student Classification:

Mean: 2.88



Would you recommend TVCC to a Friend?

Mean: 1.06



# Trinity Valley Community College

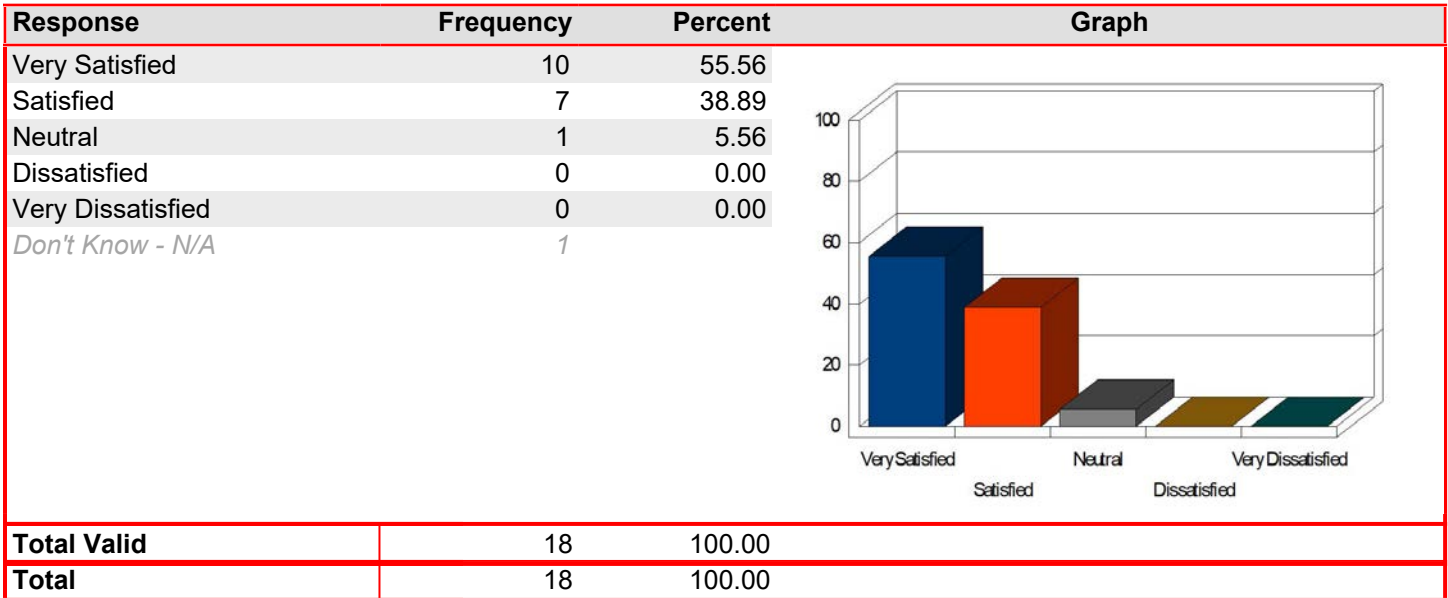
## Student Satisfaction Survey

2018

(Athens, Internet Video Other Distance ED Medium)

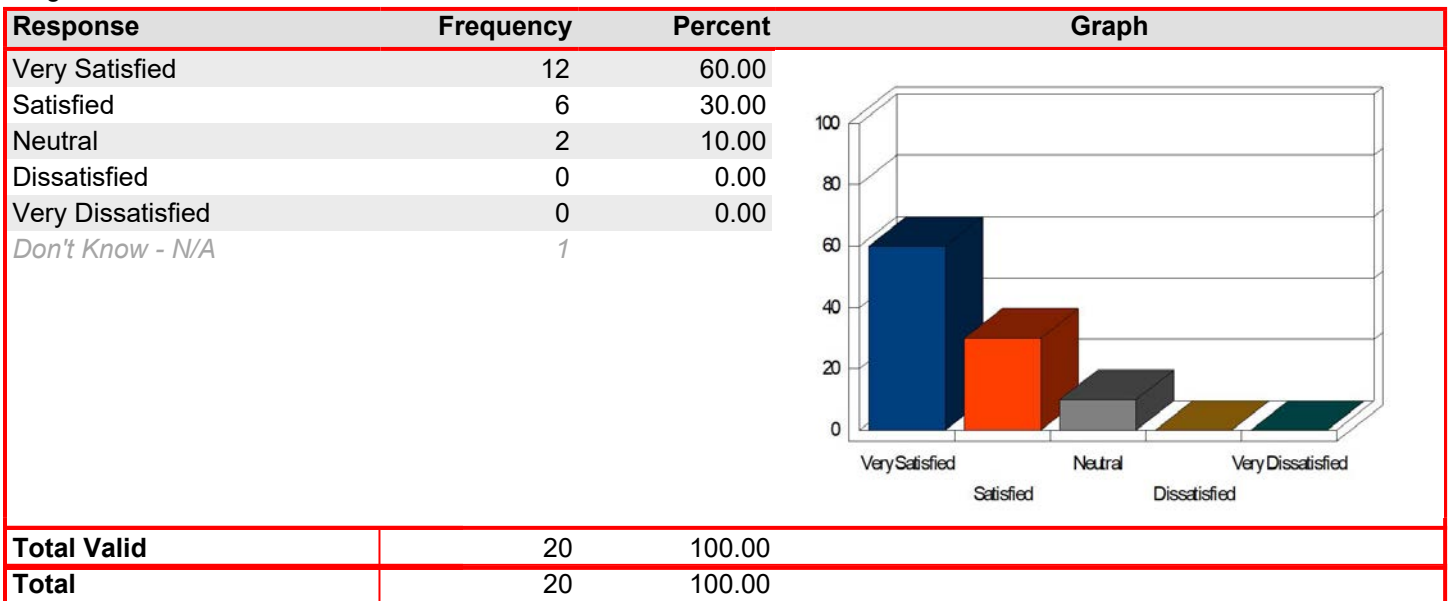
Registration & Admissions - Assistance of staff

Mean: 4.50



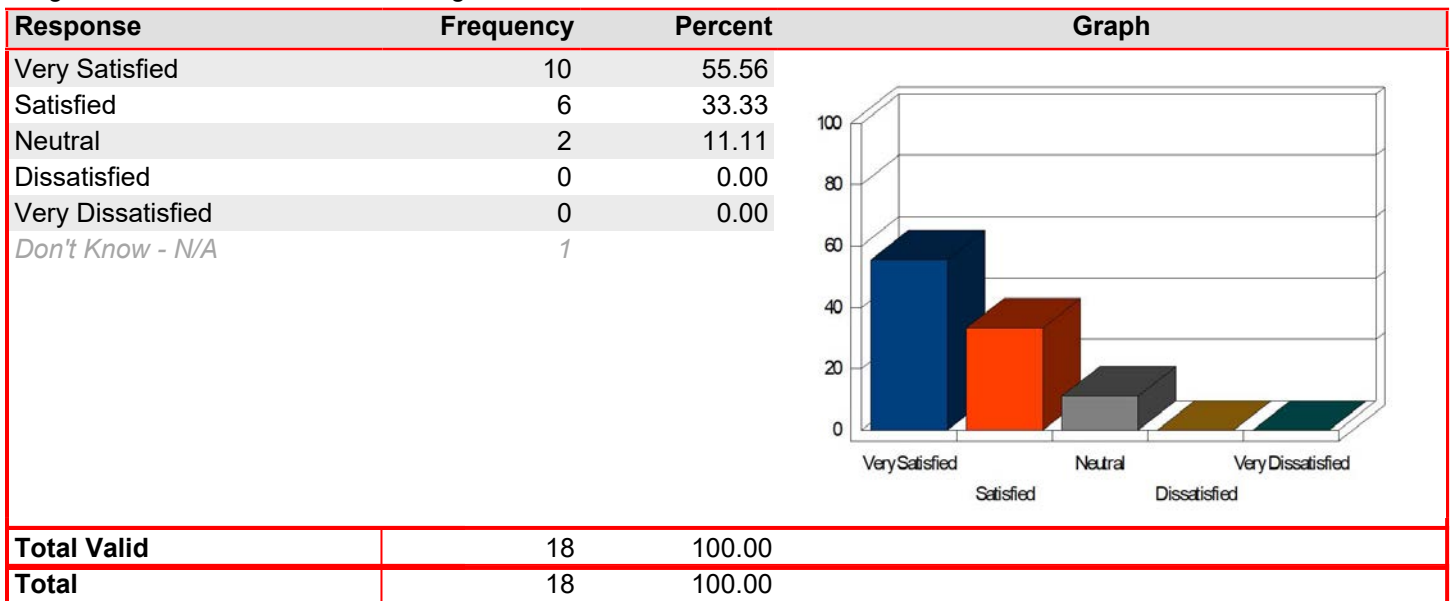
Registration & Admissions - Friendliness of staff

Mean: 4.50



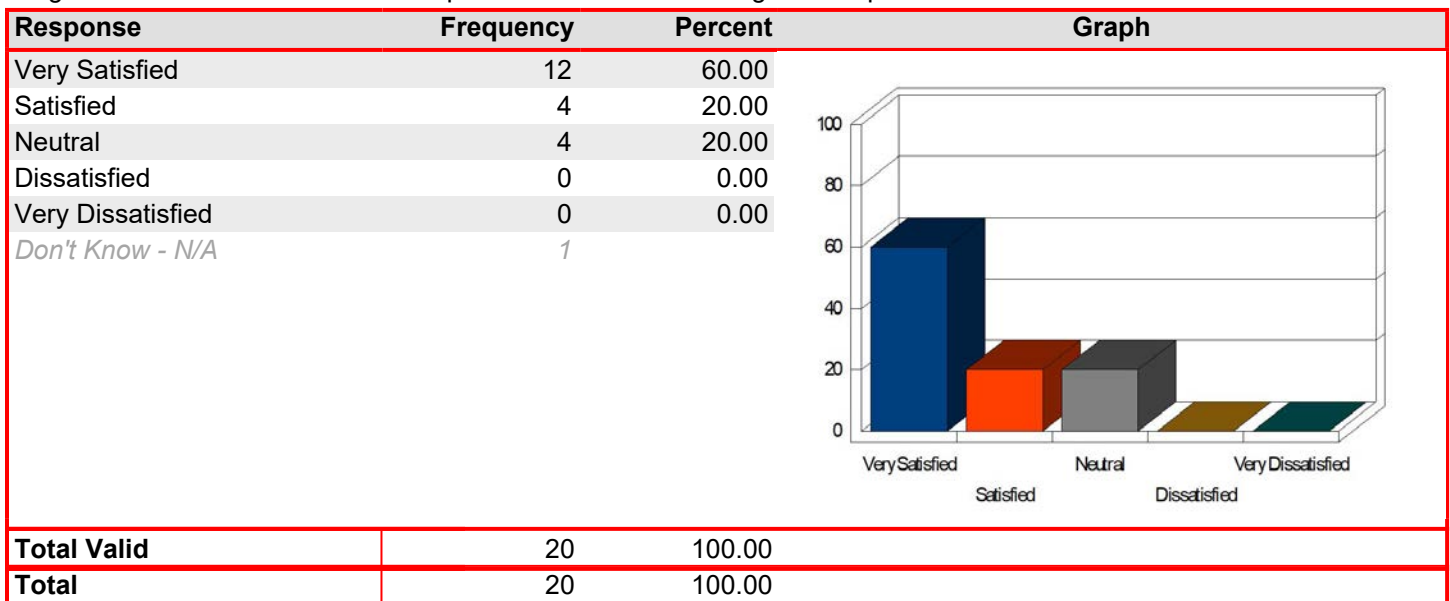
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.44



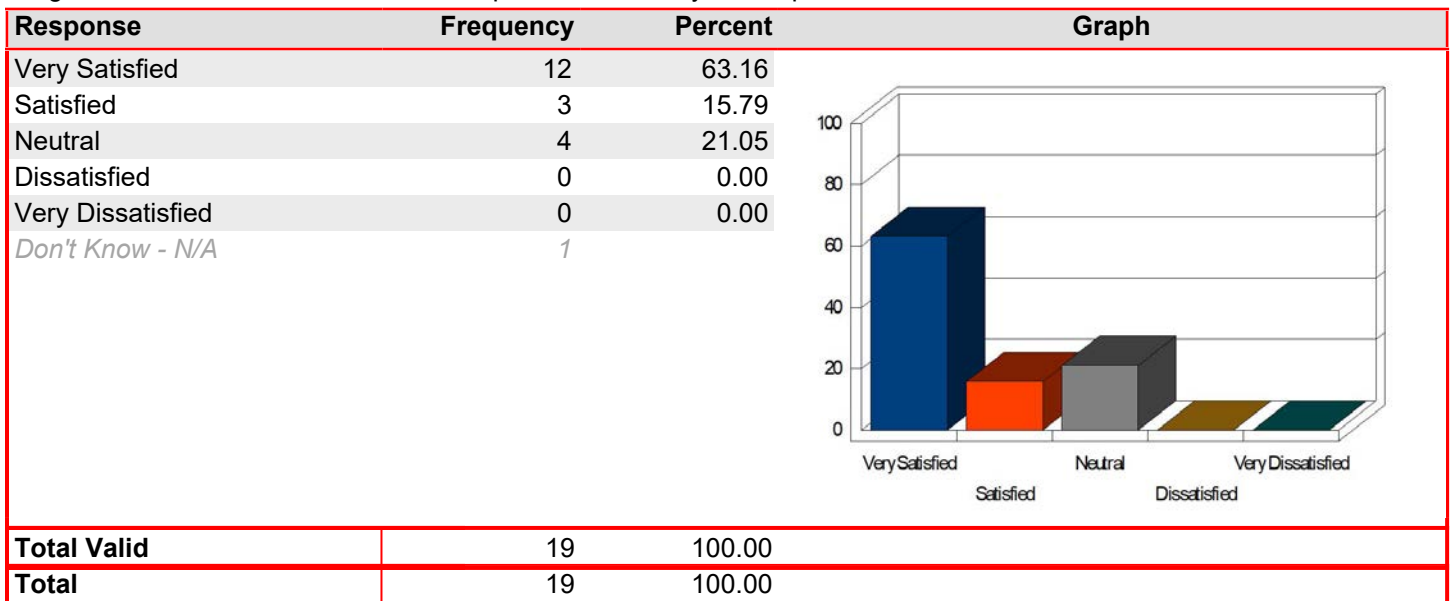
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.40



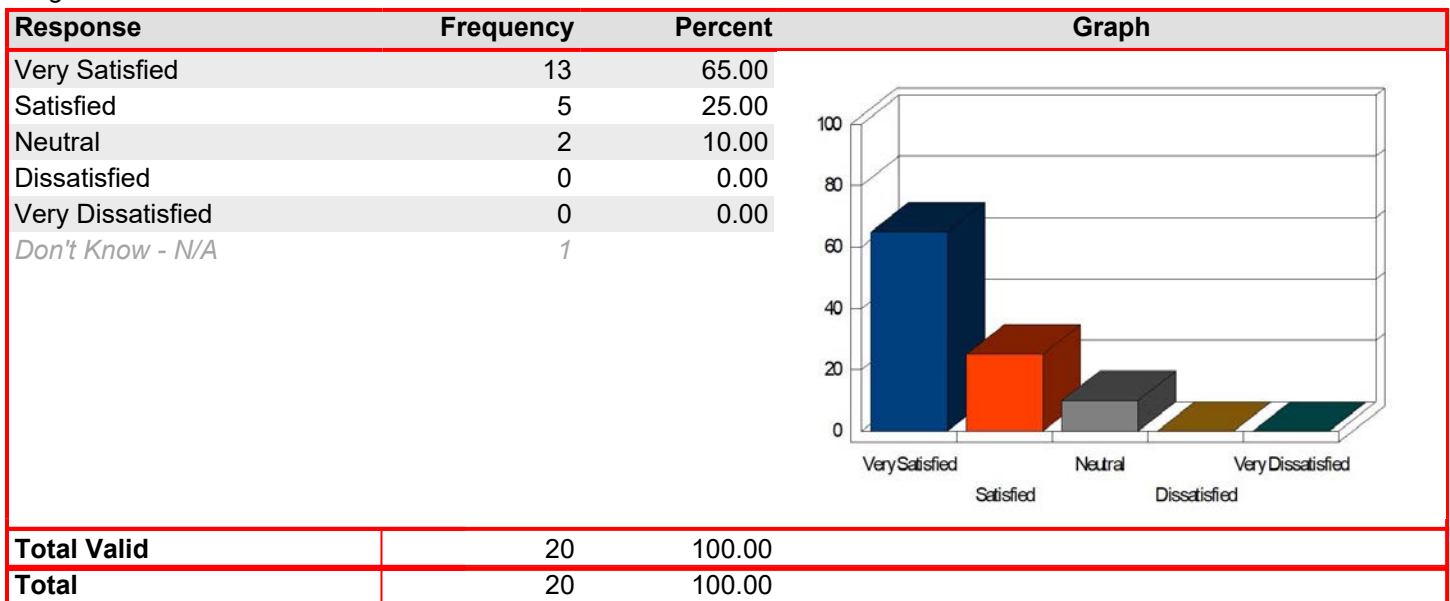
Registration & Admissions - Admissions process was easy to complete

Mean: 4.42



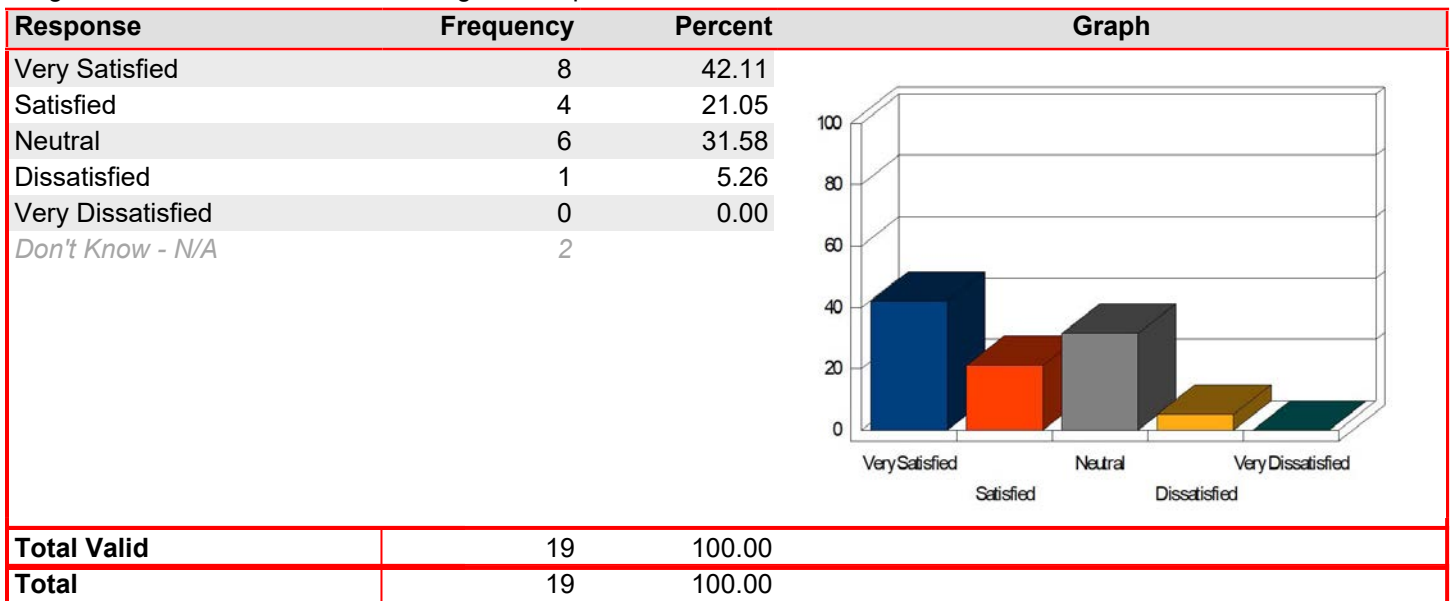
Registration & Admissions - Information I received was understandable

Mean: 4.55



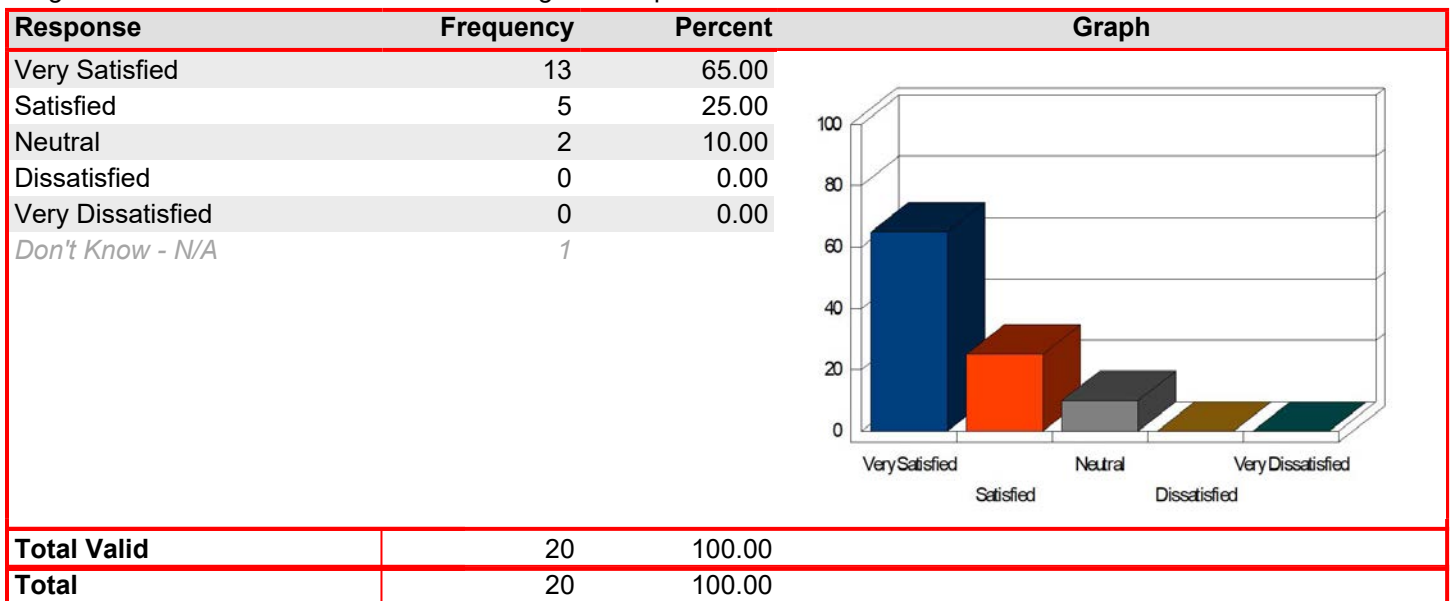
## Registration &amp; Admissions - Online registration process

Mean: 4.00



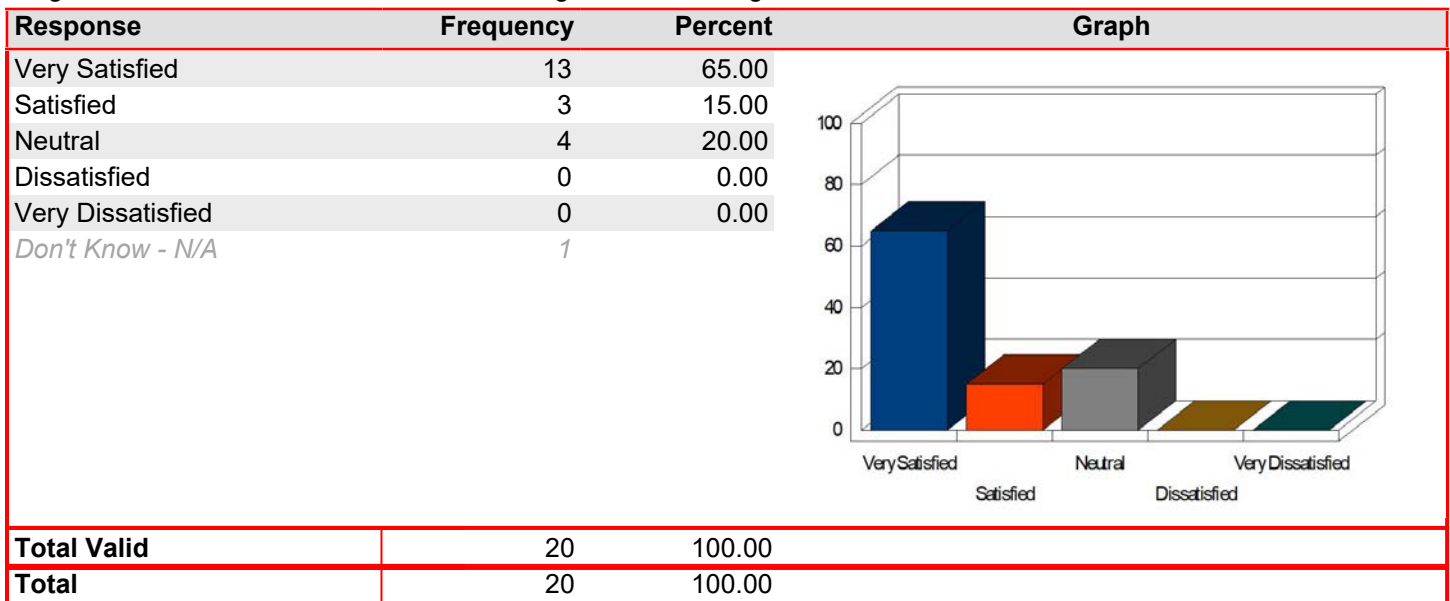
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.55



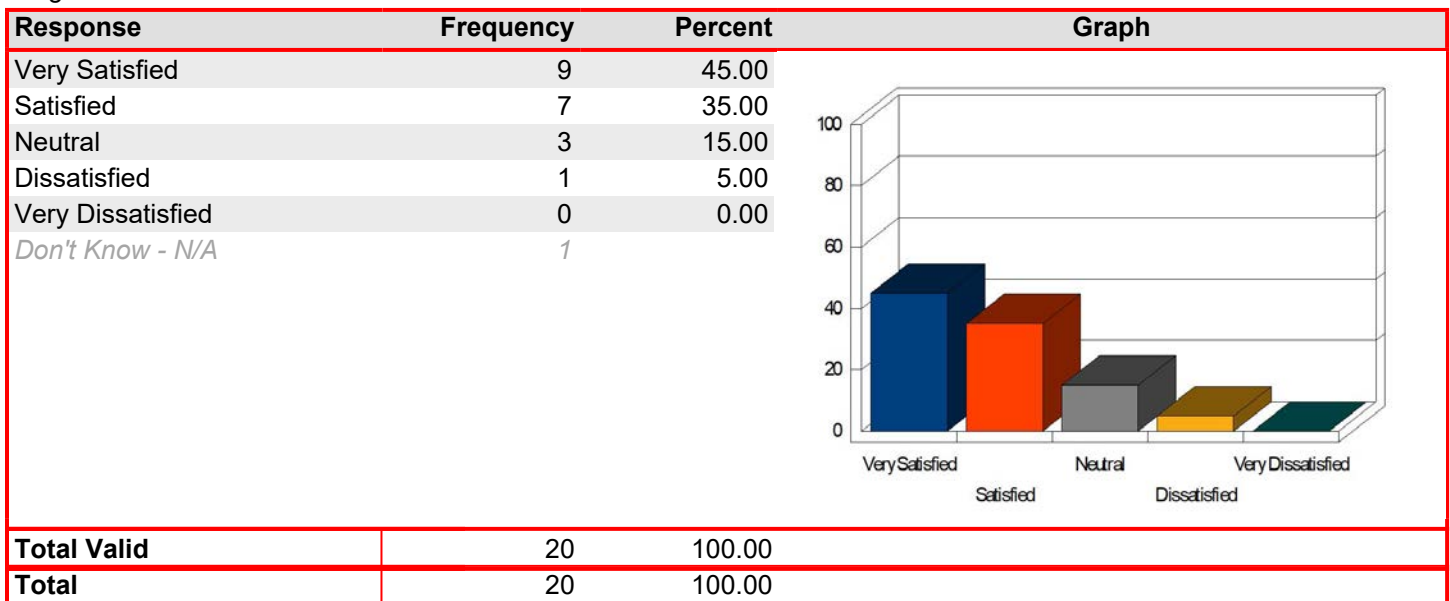
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.45



## Registration &amp; Admissions - Website information

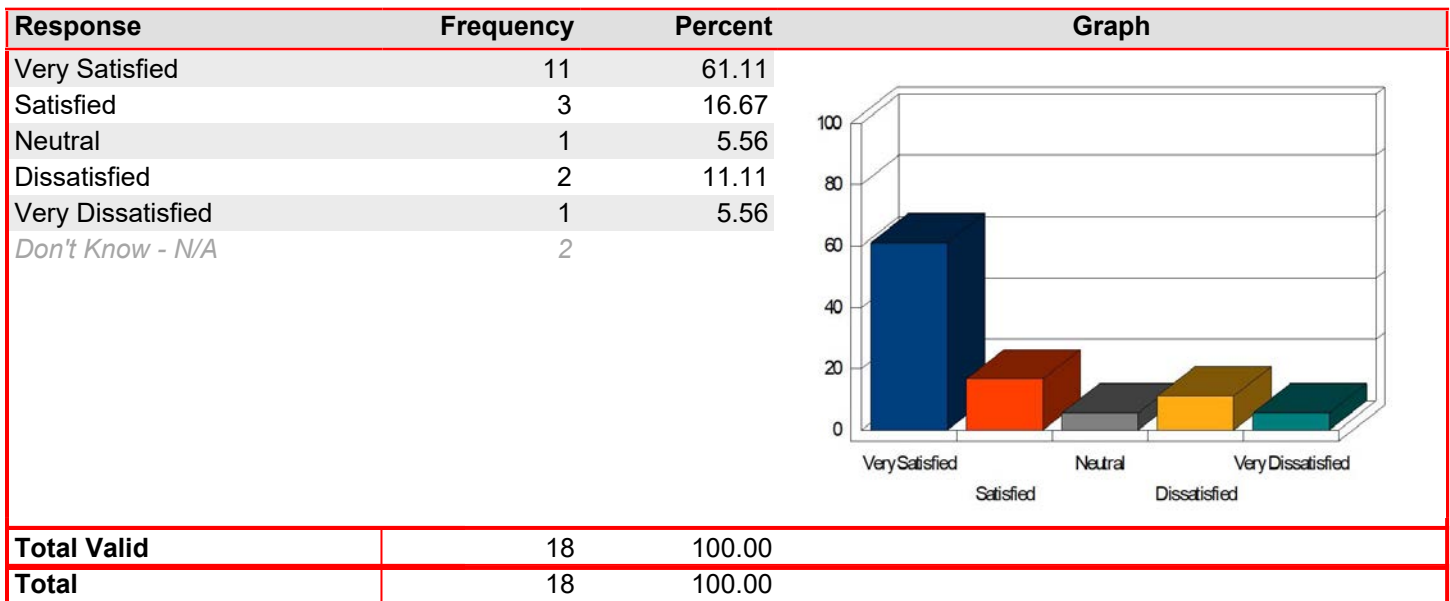
Mean: 4.20





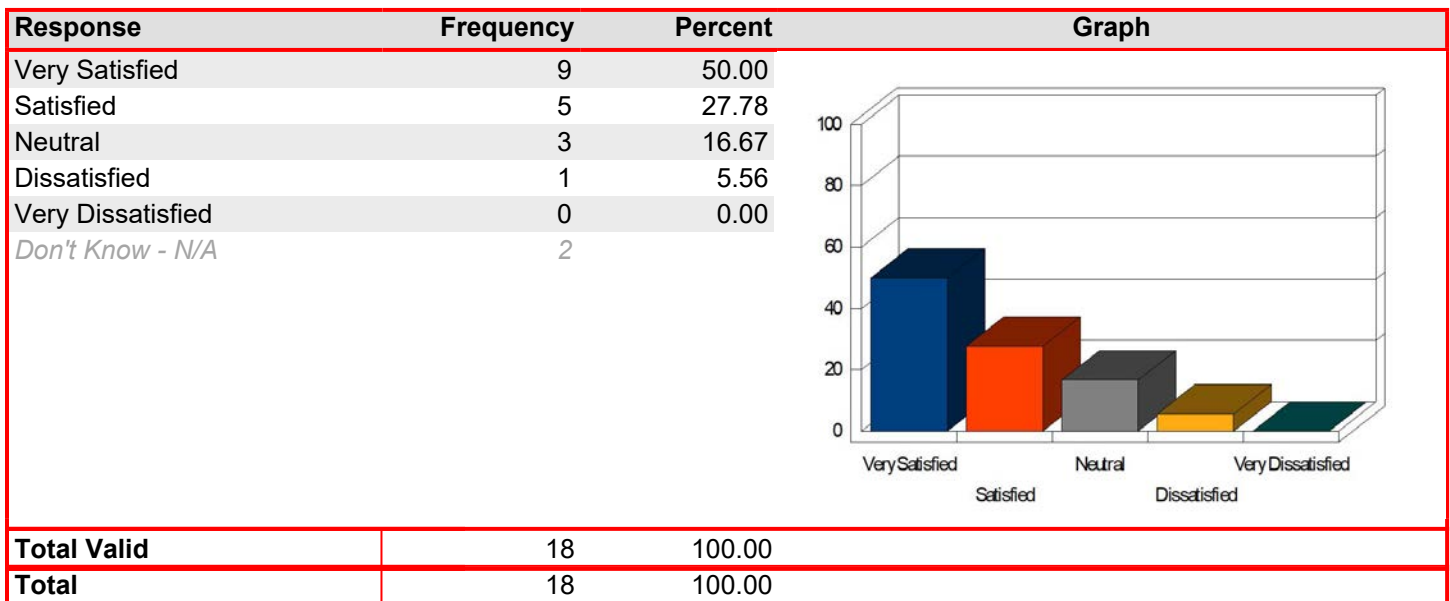
## Financial Aid - Assistance of staff

Mean: 4.17



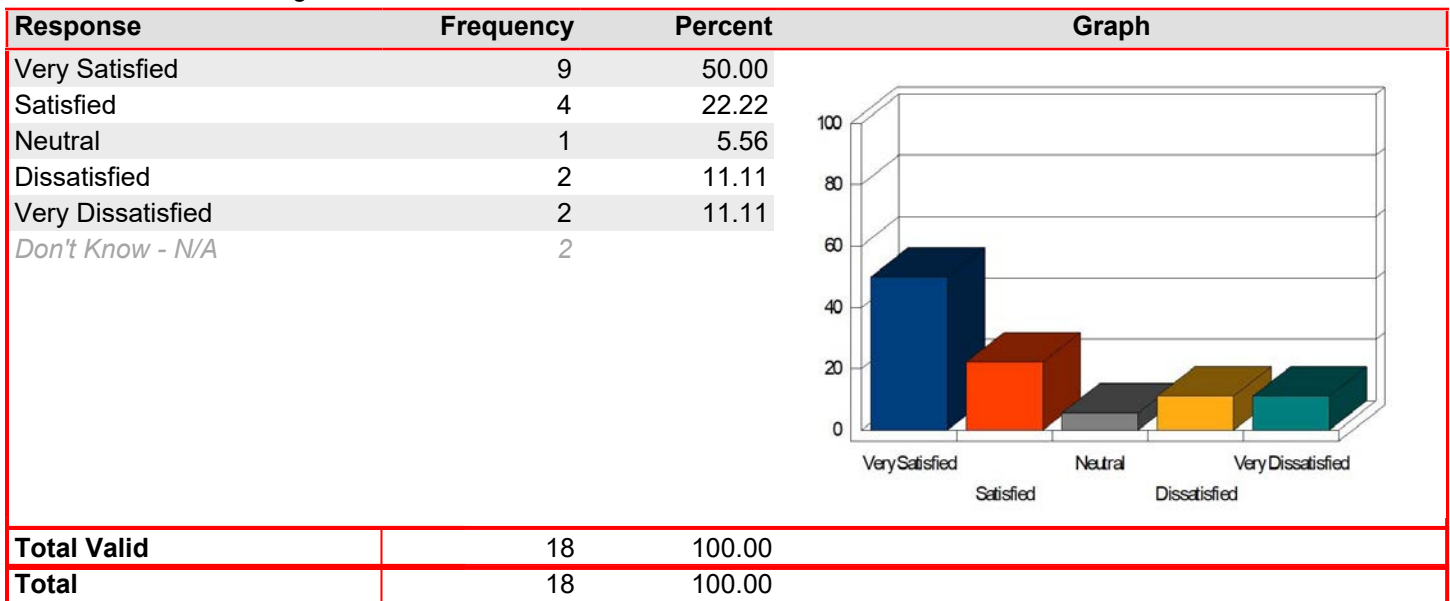
## Financial Aid - Friendliness of staff

Mean: 4.22



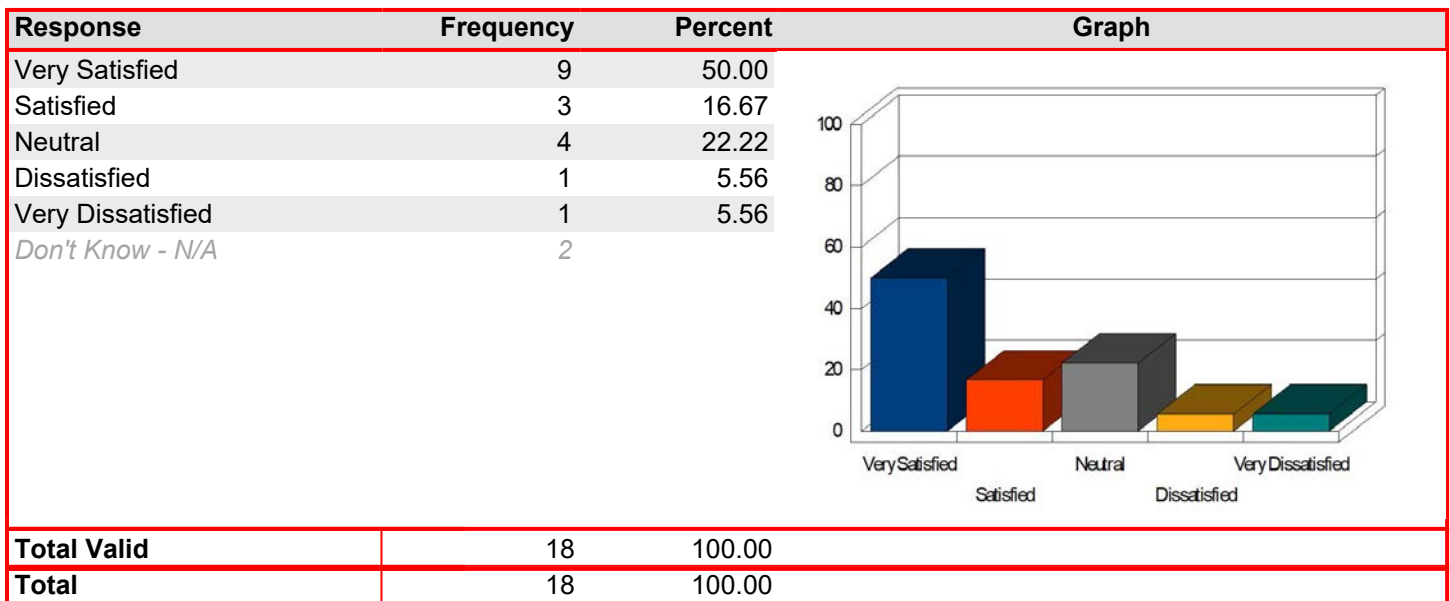
## Financial Aid - Knowledge of staff

Mean: 3.89



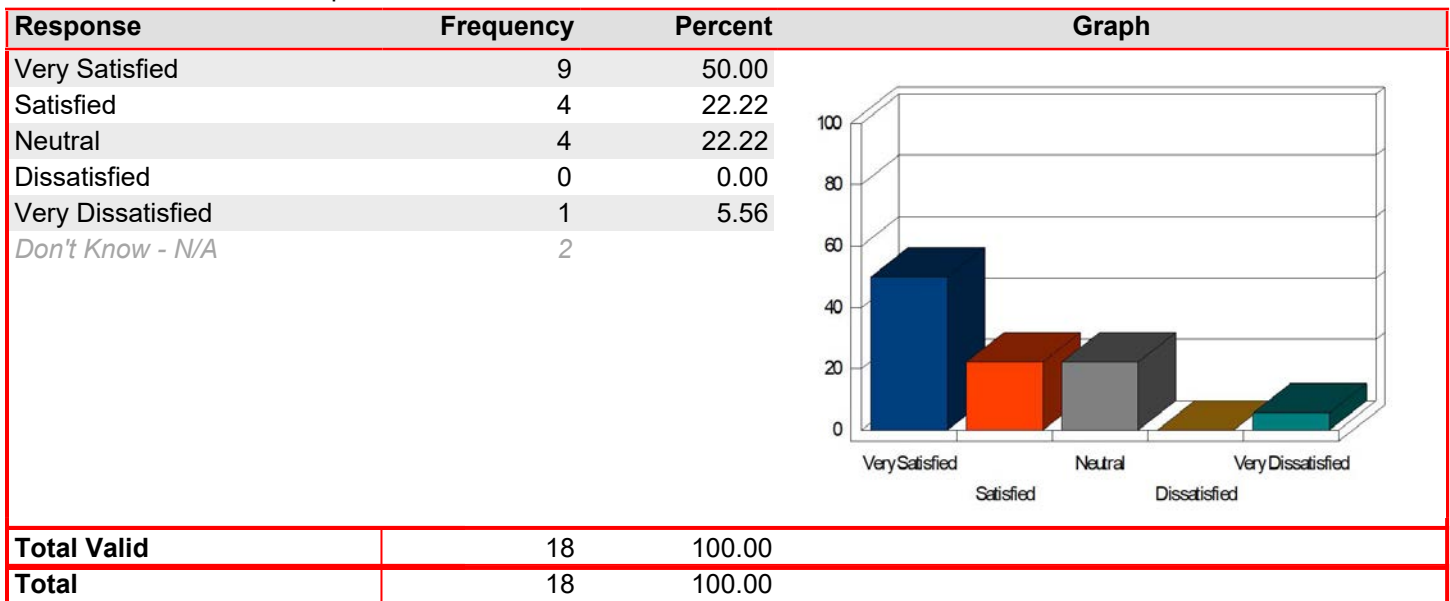
## Financial Aid - Information received is accurate

Mean: 4.00



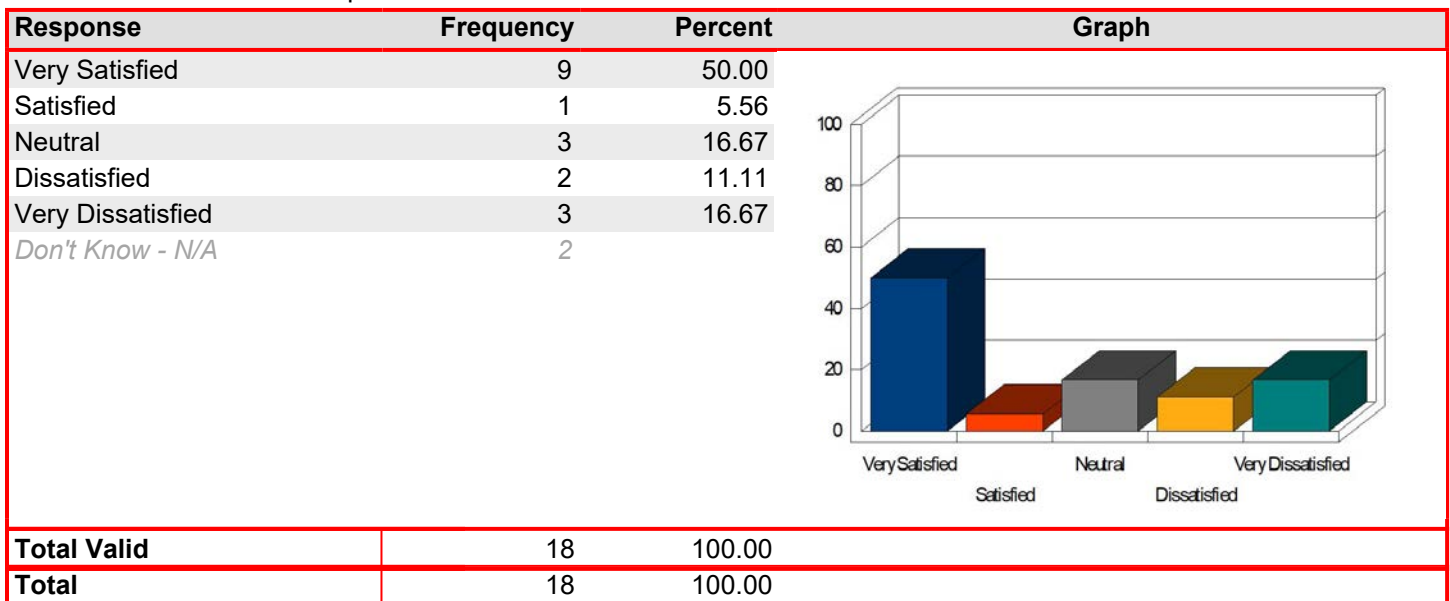
Financial Aid - Information presented is understandable

Mean: 4.11



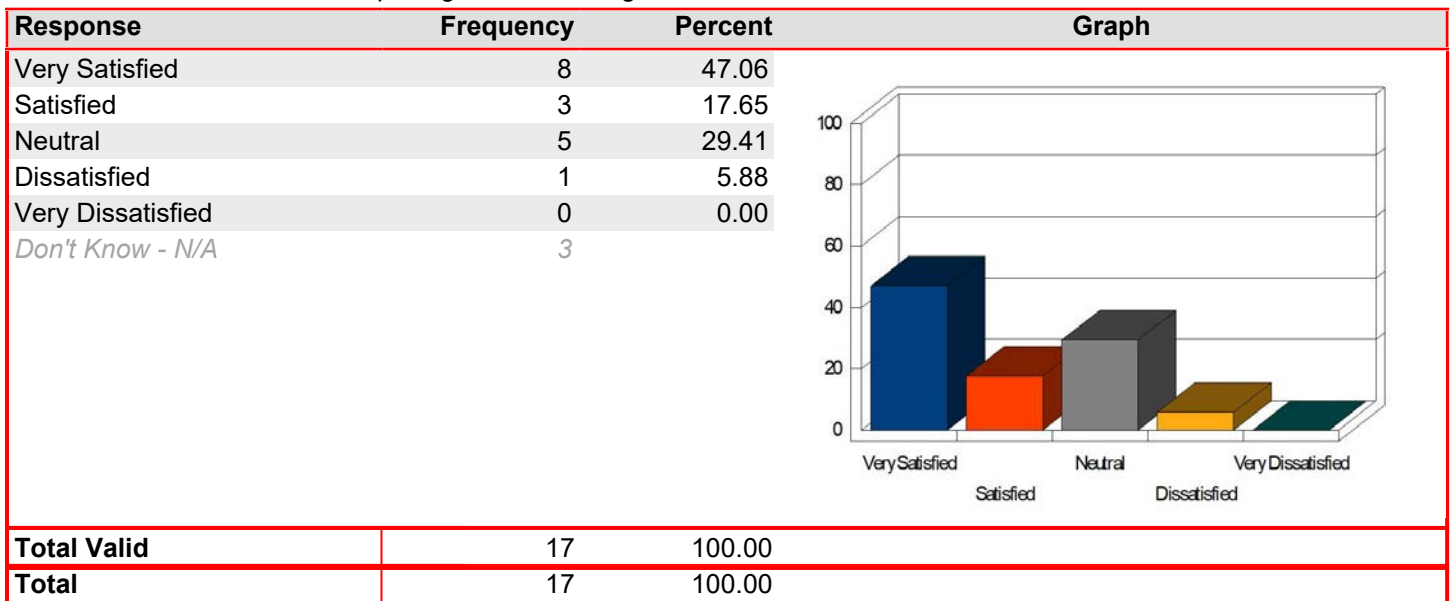
Financial Aid - Financial aid process

Mean: 3.61



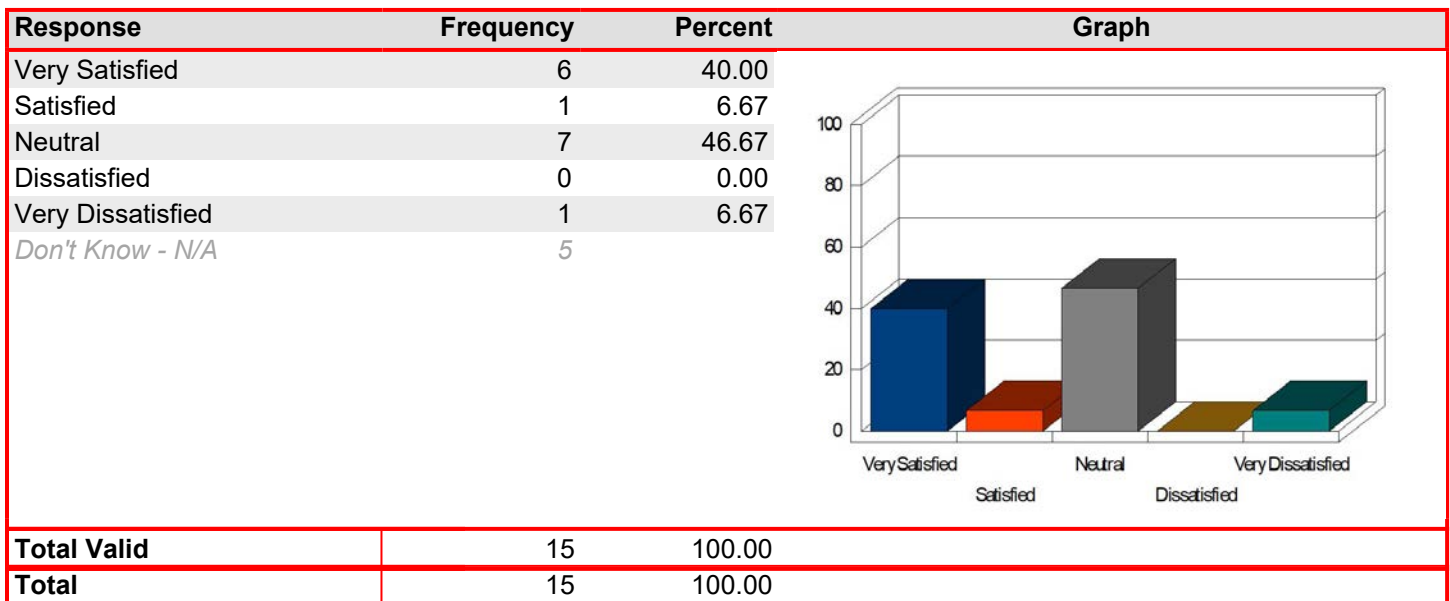
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.06



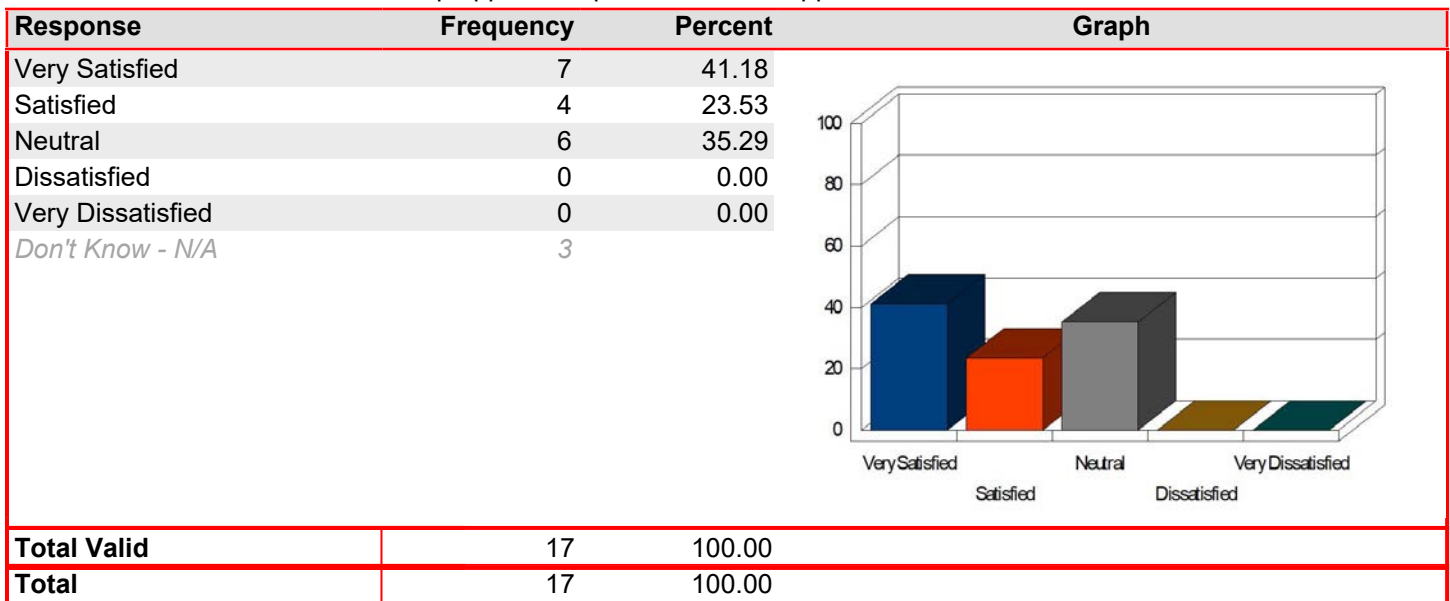
## Financial Aid - Assistance for Veteran benefits

Mean: 3.73



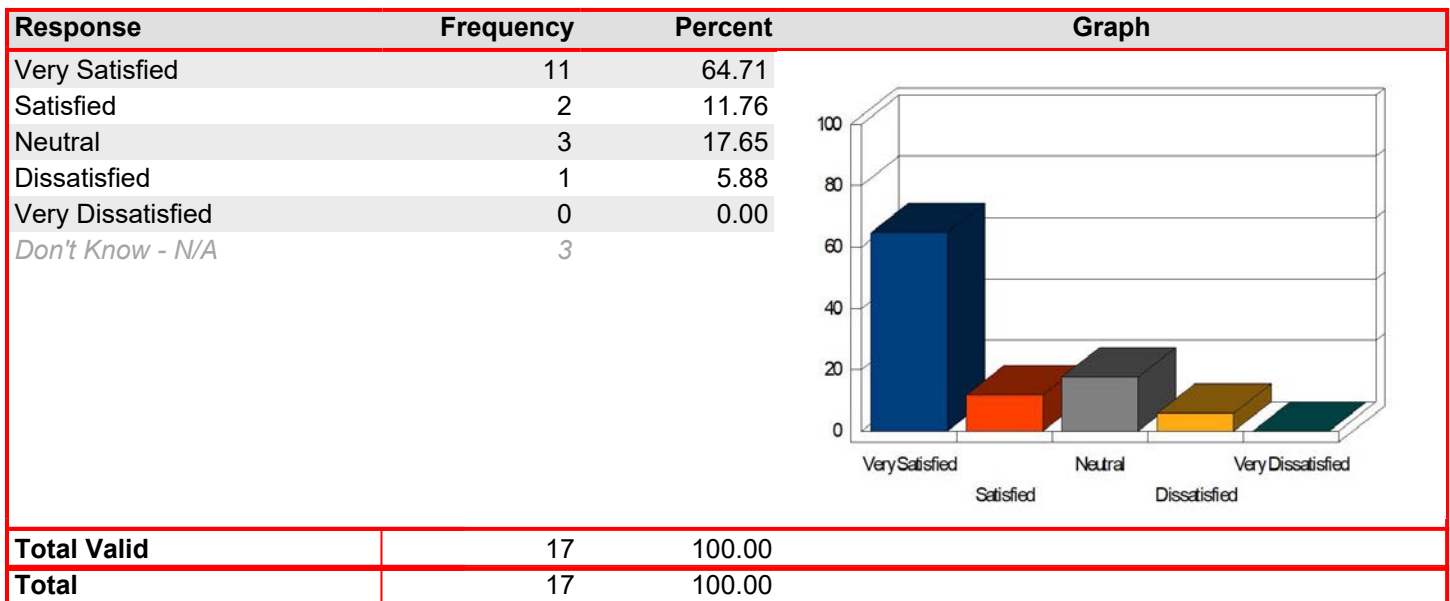
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.06



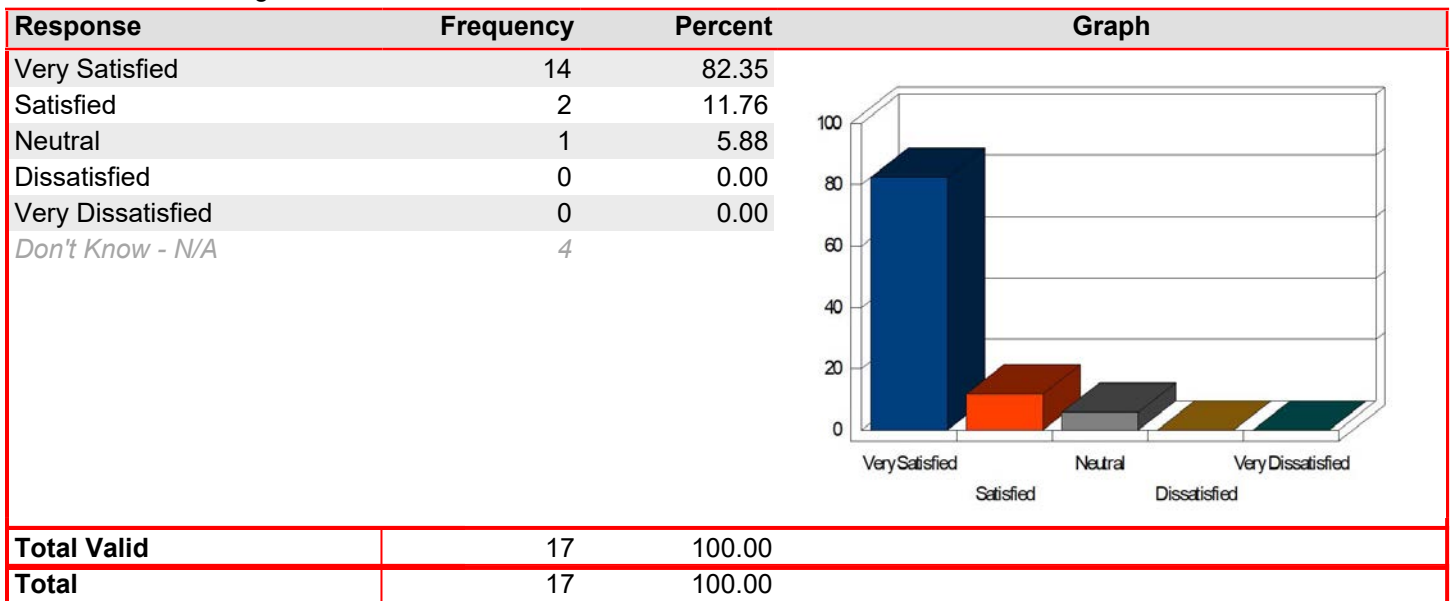
## Financial Aid - Website information

Mean: 4.35



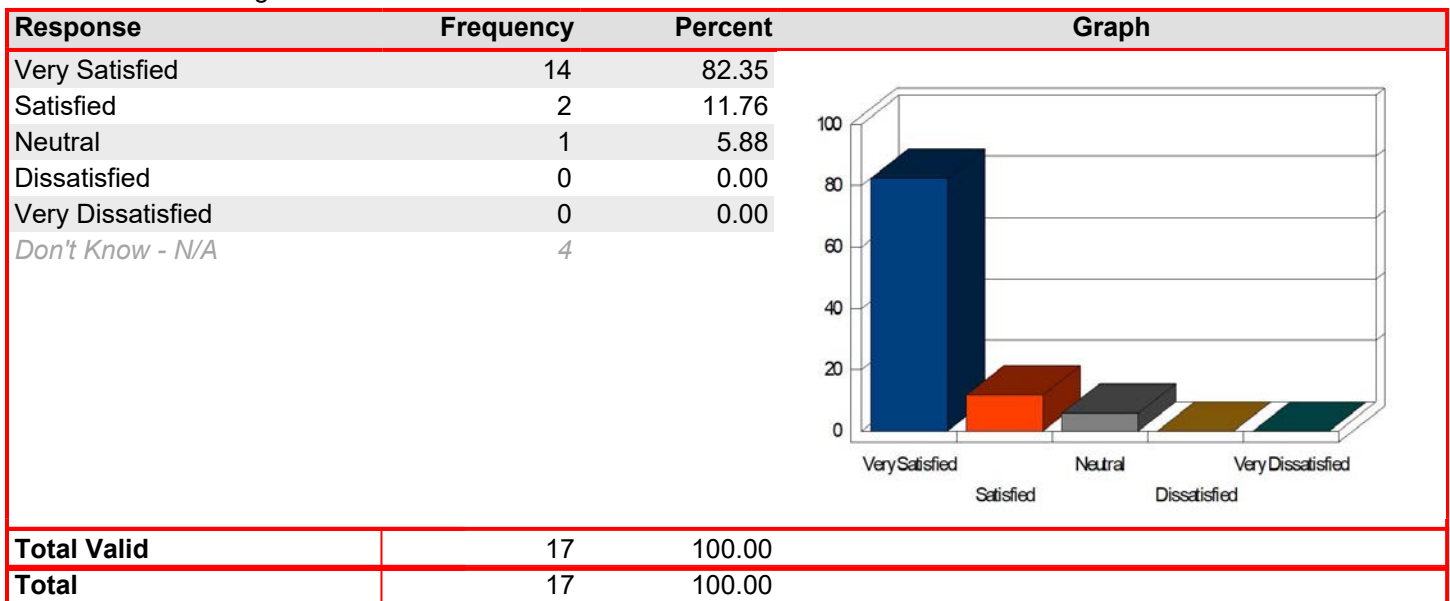
## Guidance/Counseling - Assistance of staff

Mean: 4.76



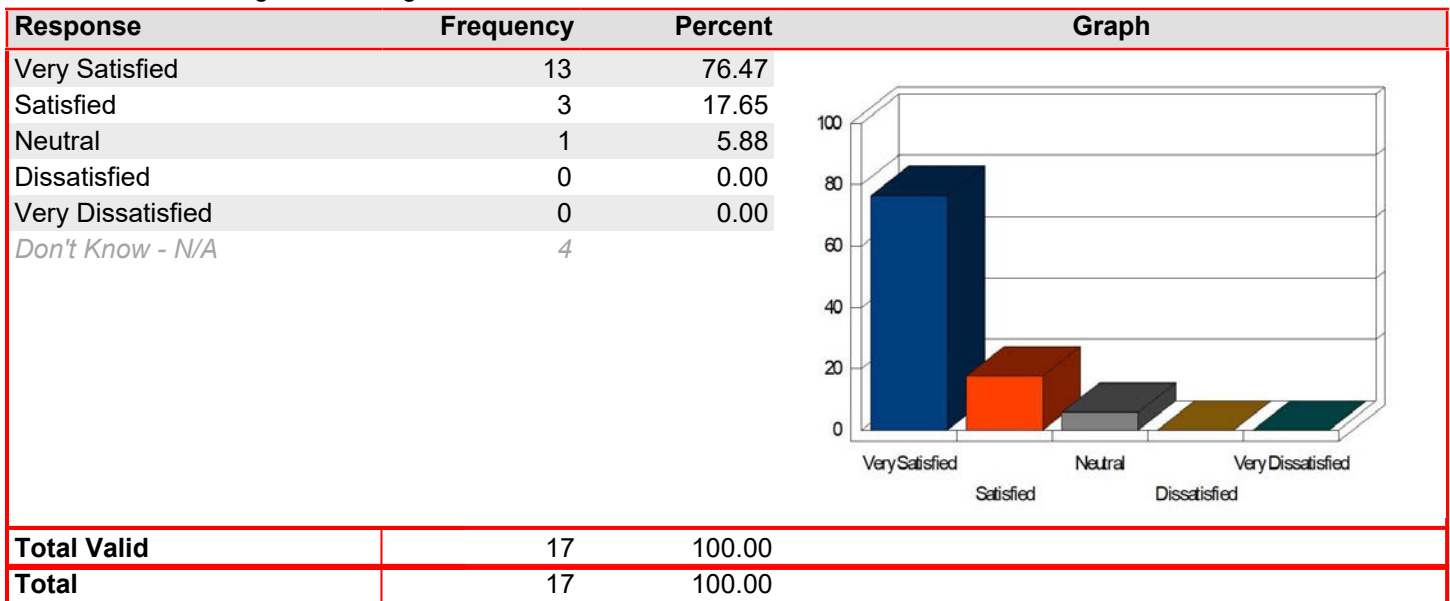
## Guidance/Counseling - Friendliness of staff

Mean: 4.76



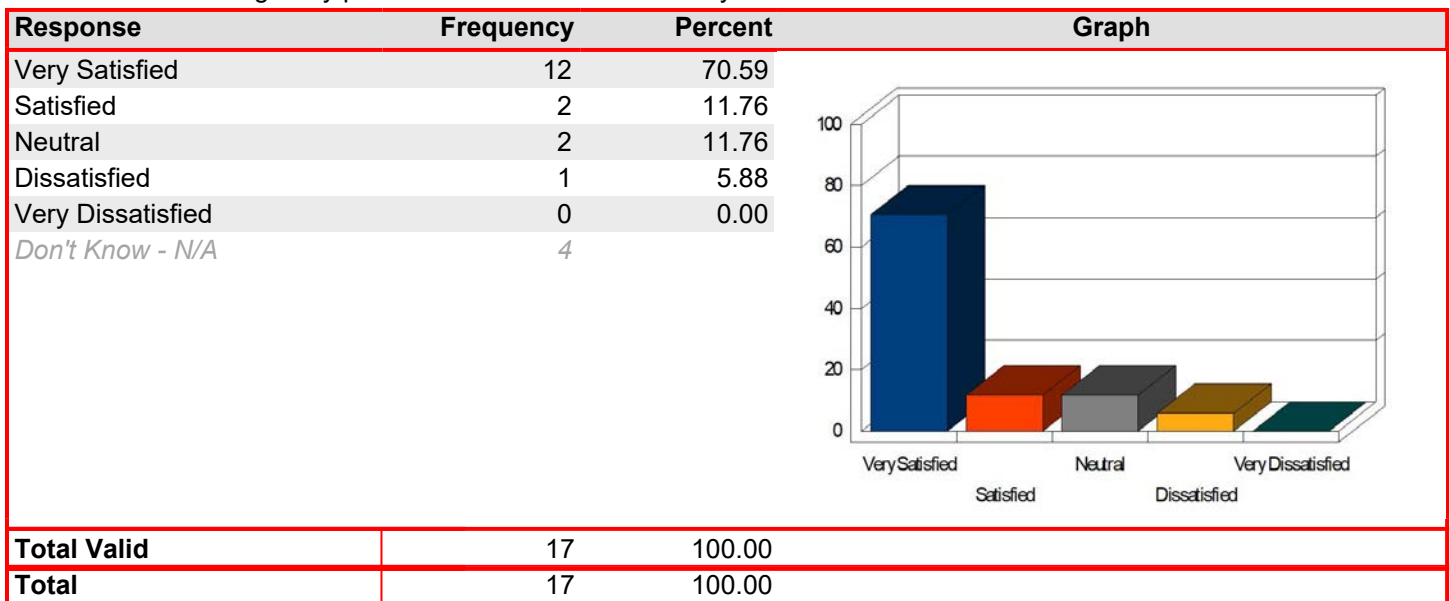
## Guidance/Counseling - Knowledge of staff

Mean: 4.71



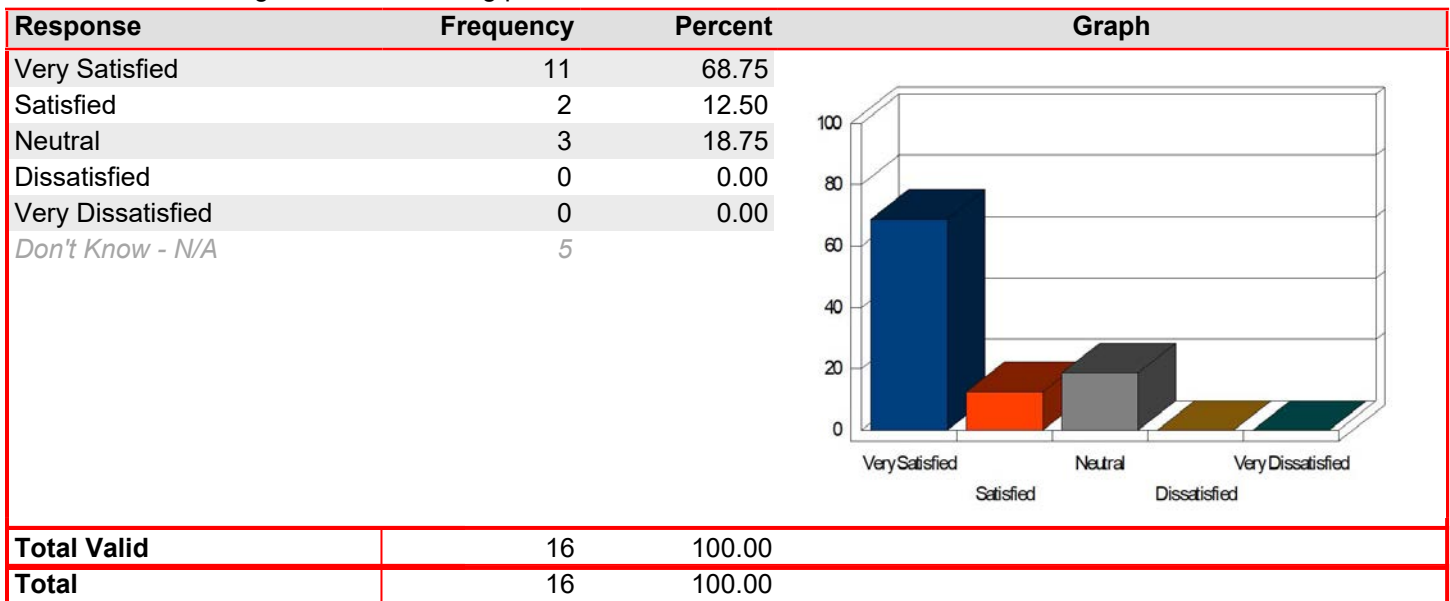
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.47



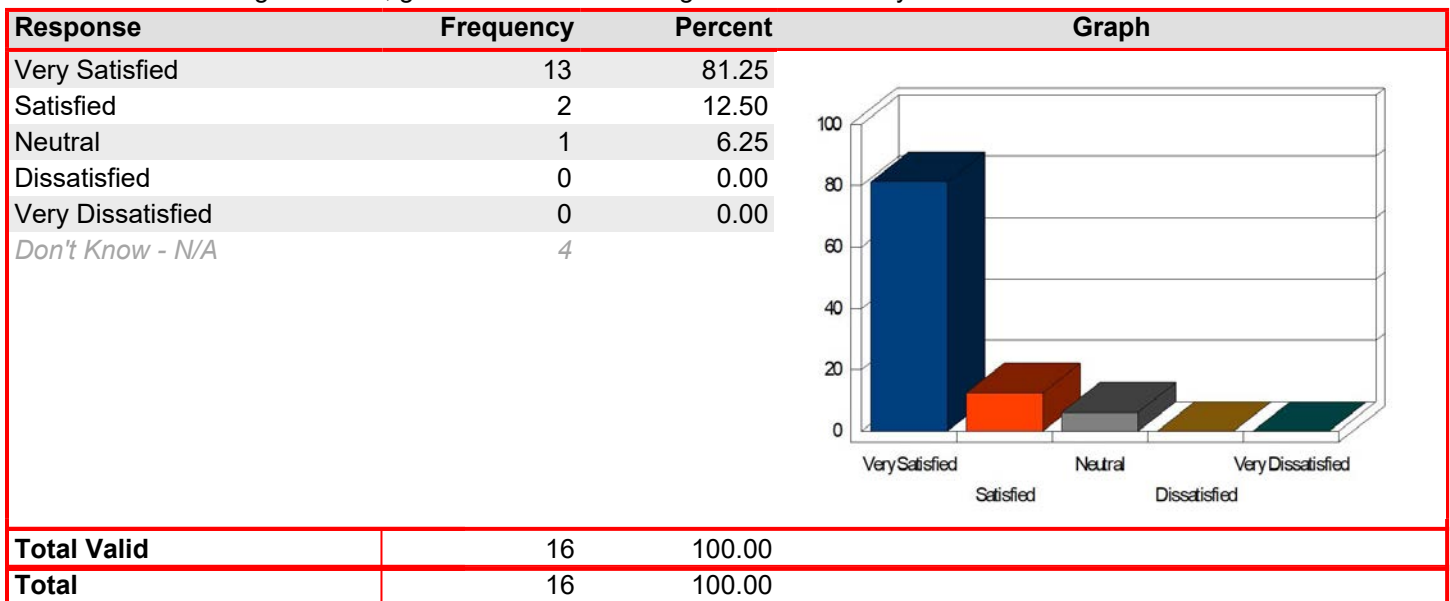
## Guidance/Counseling - Student advising process

Mean: 4.50

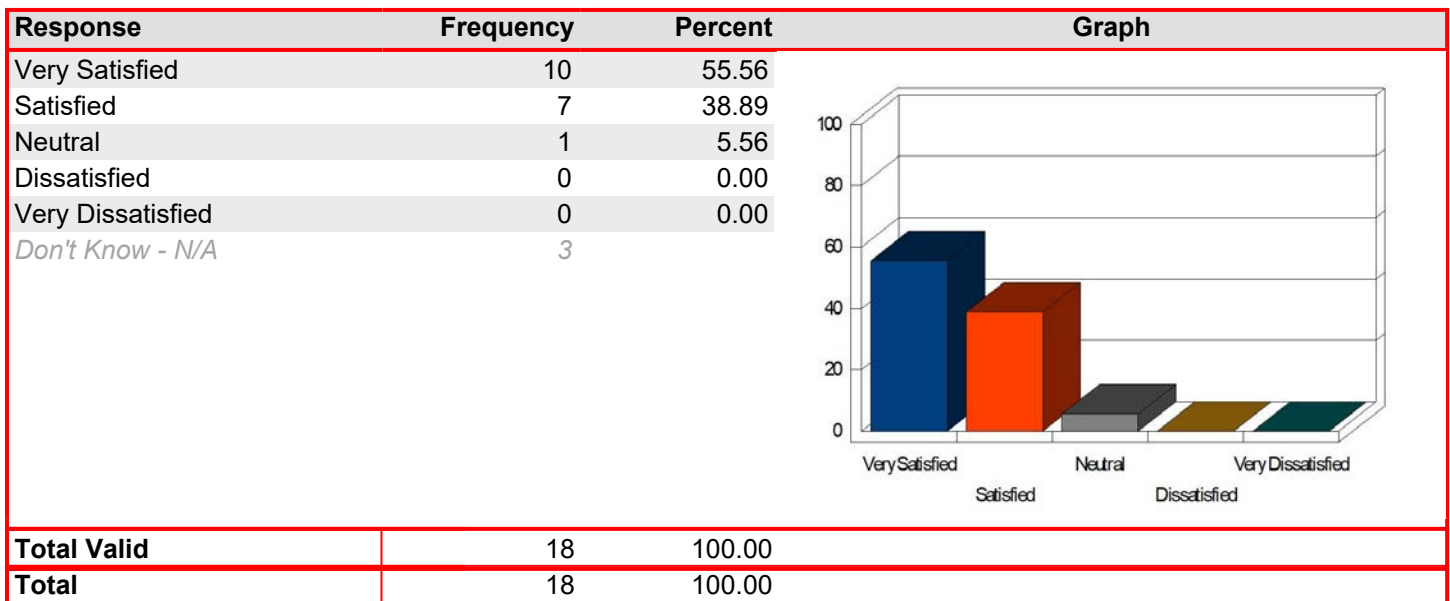
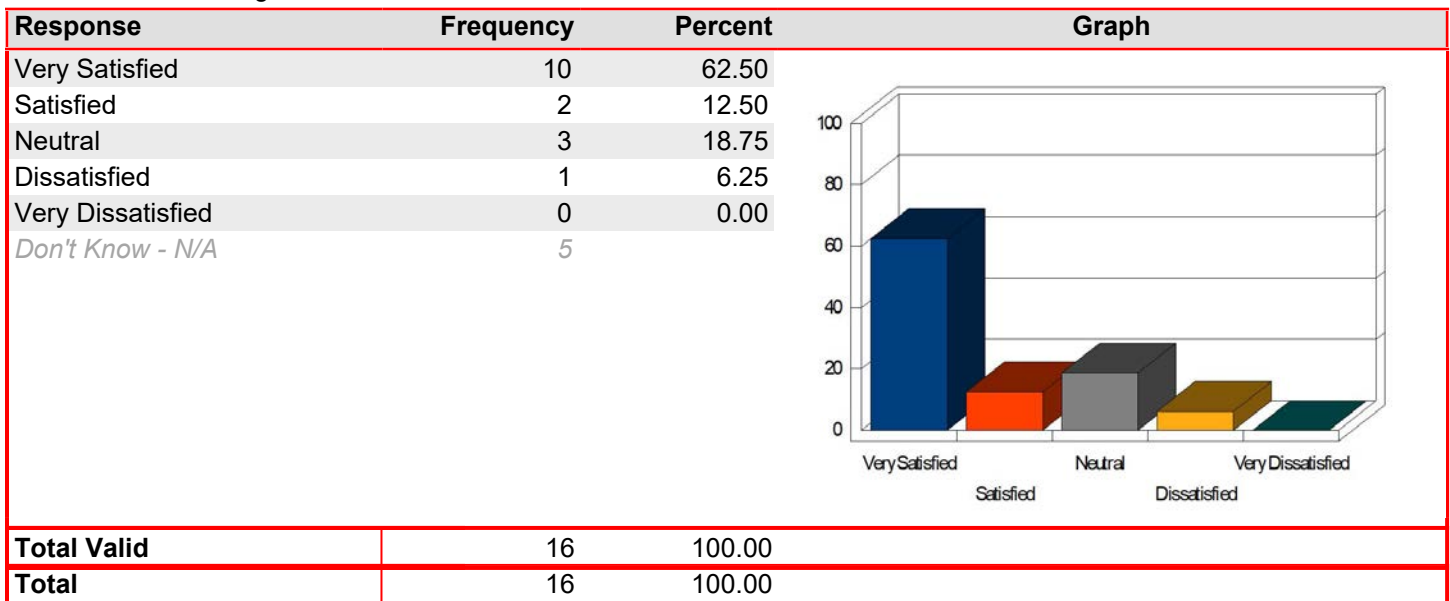


## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.75

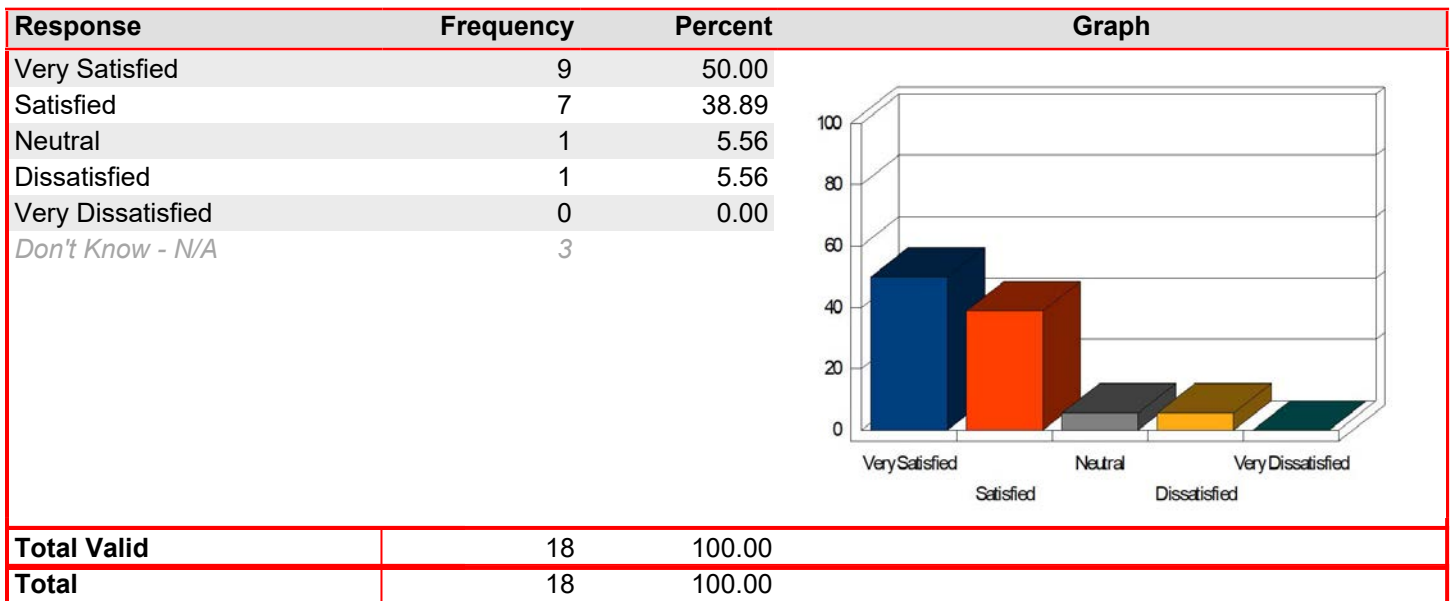






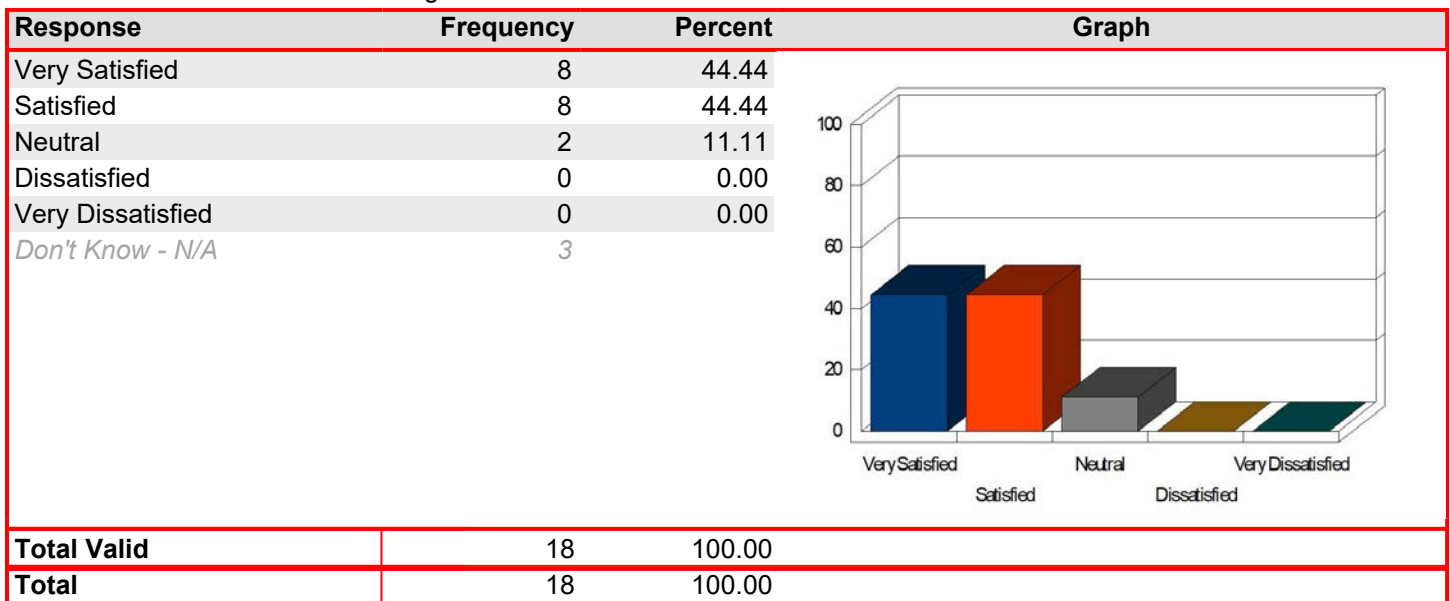
## Business Office/Cashier - Friendliness of staff

Mean: 4.33



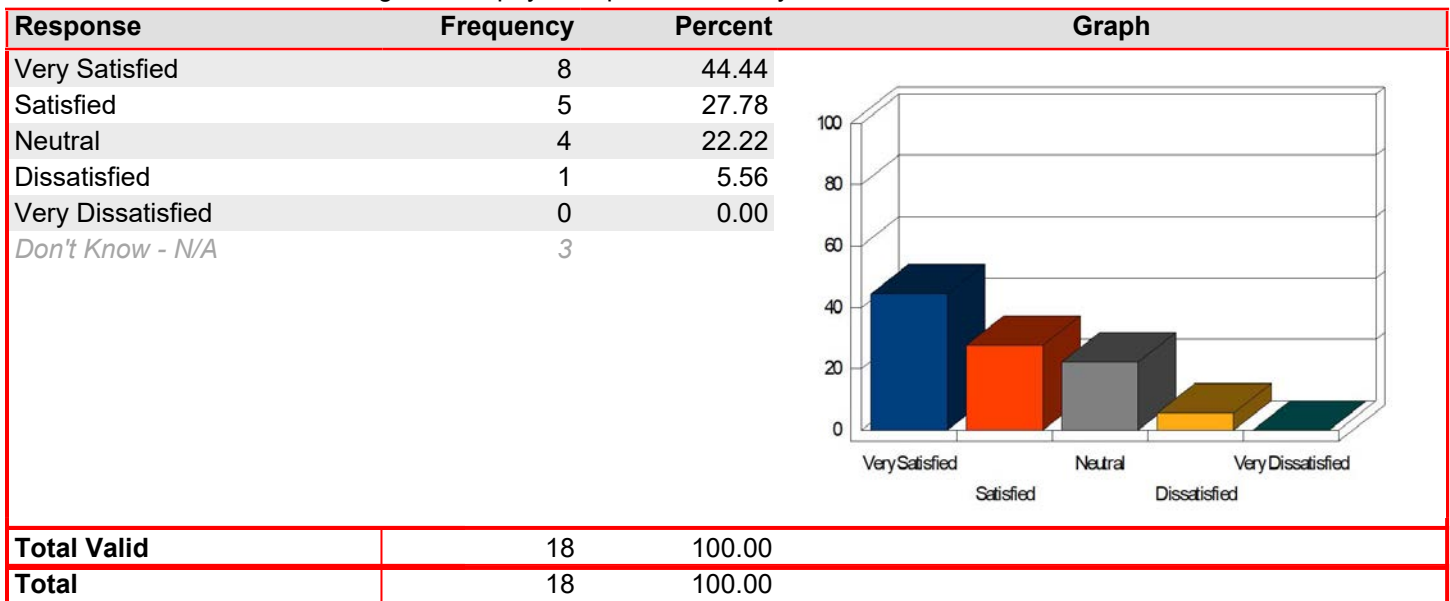
## Business Office/Cashier - Knowledge of staff

Mean: 4.33



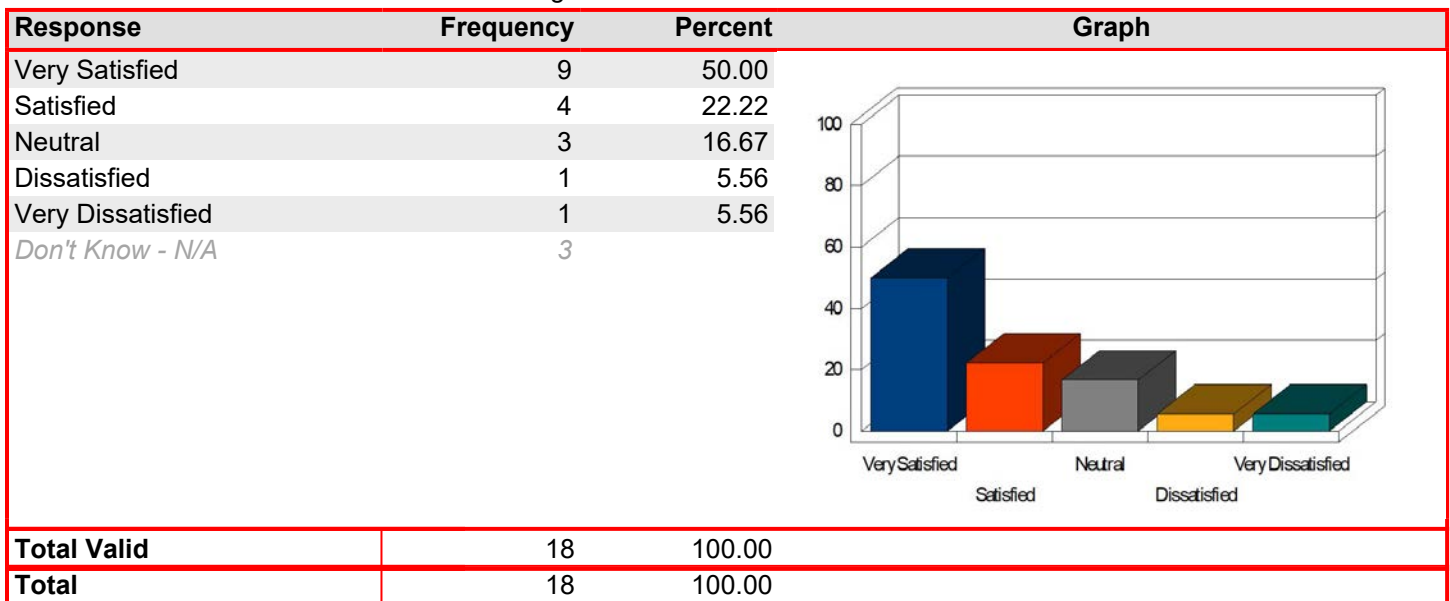
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.11



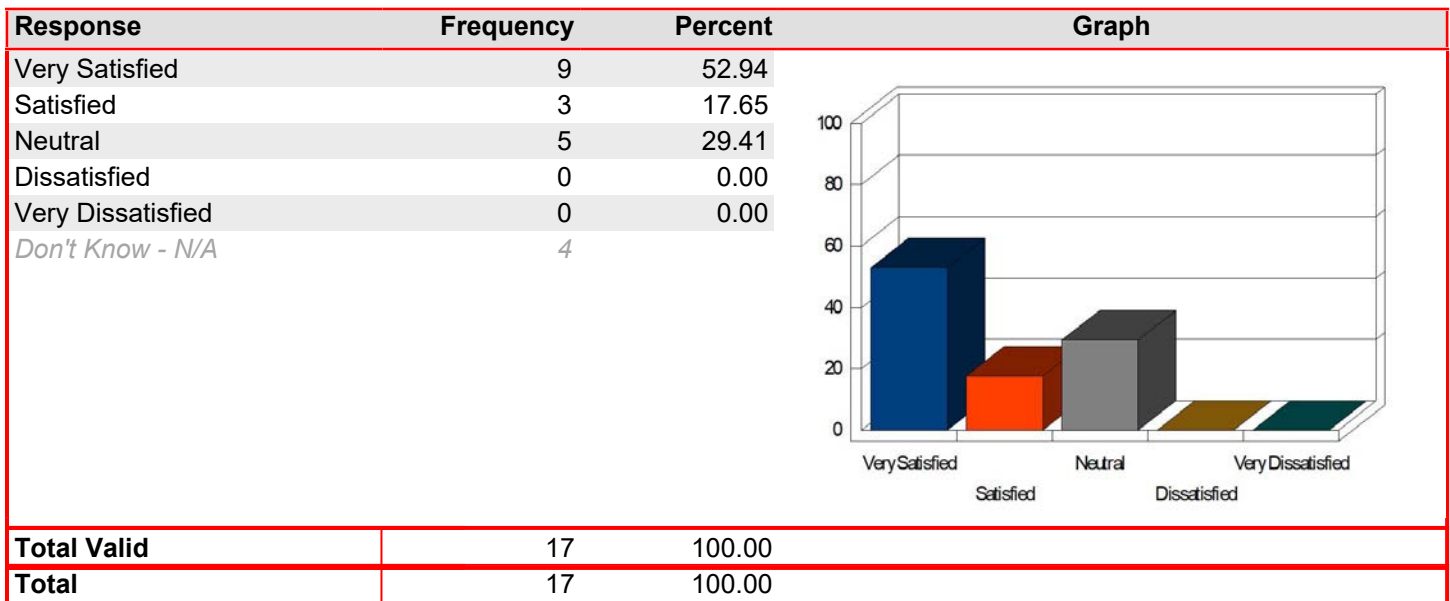
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.06



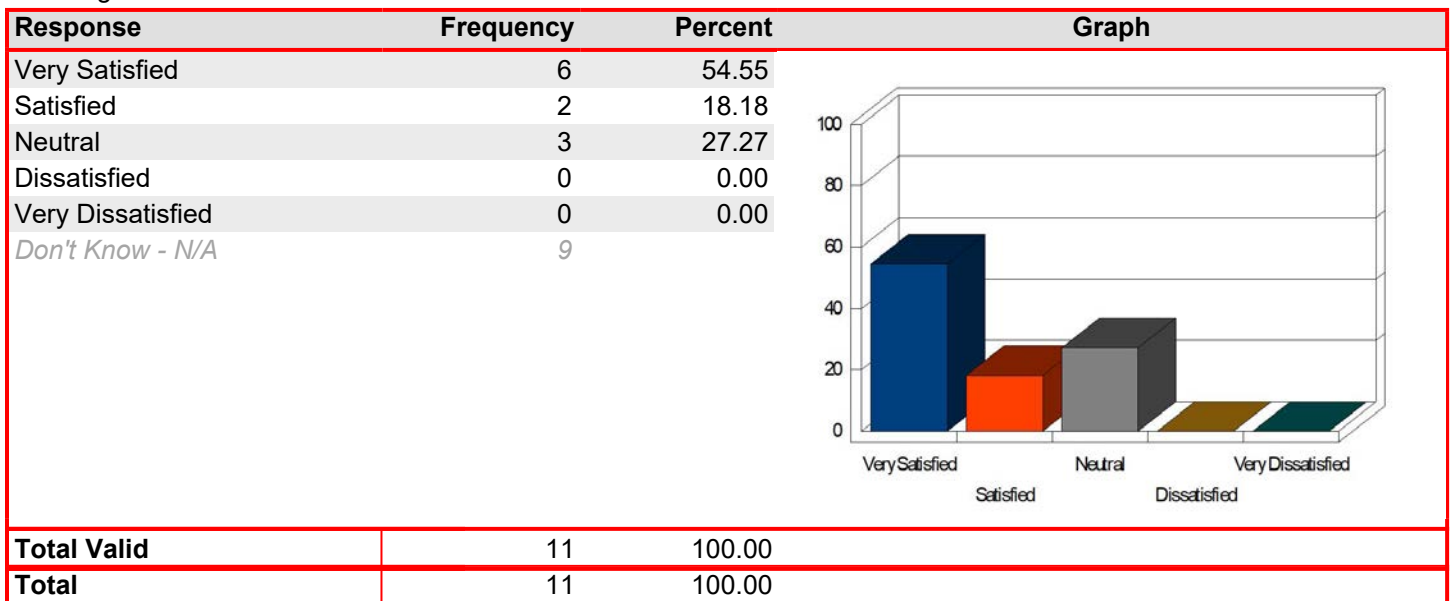
## Business Office/Cashier - Website information

Mean: 4.24



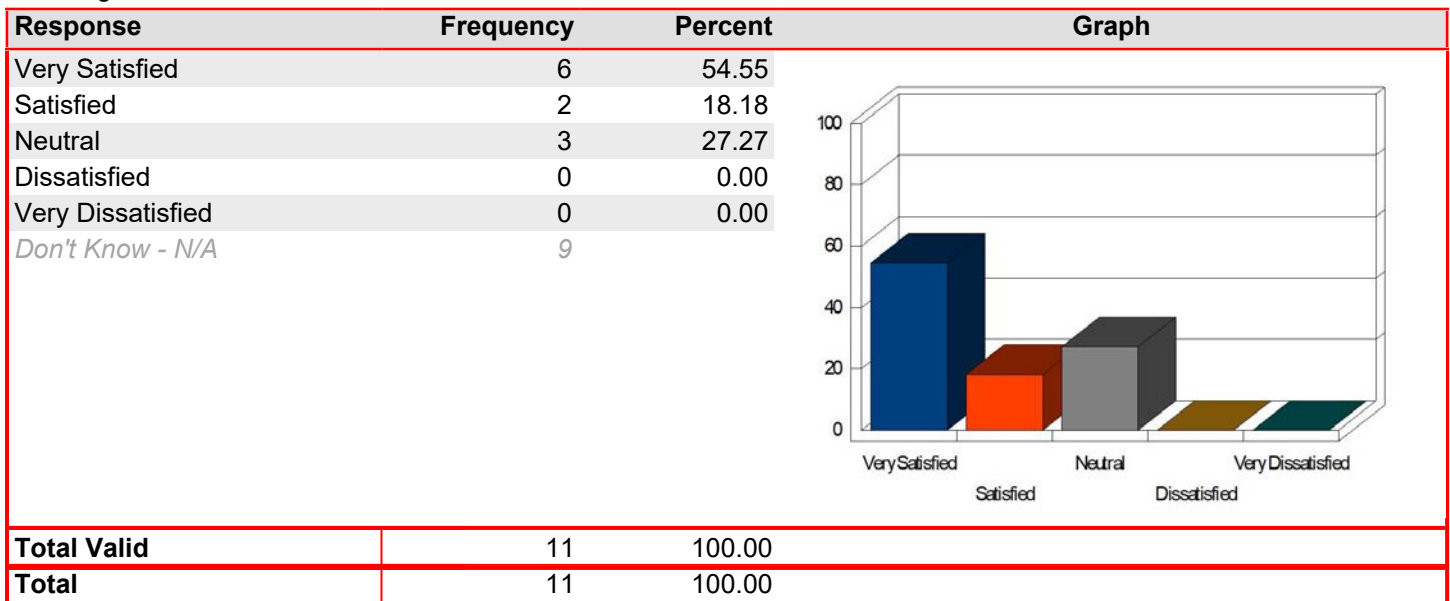
## Tutoring/CAPS - Assistance of staff

Mean: 4.27



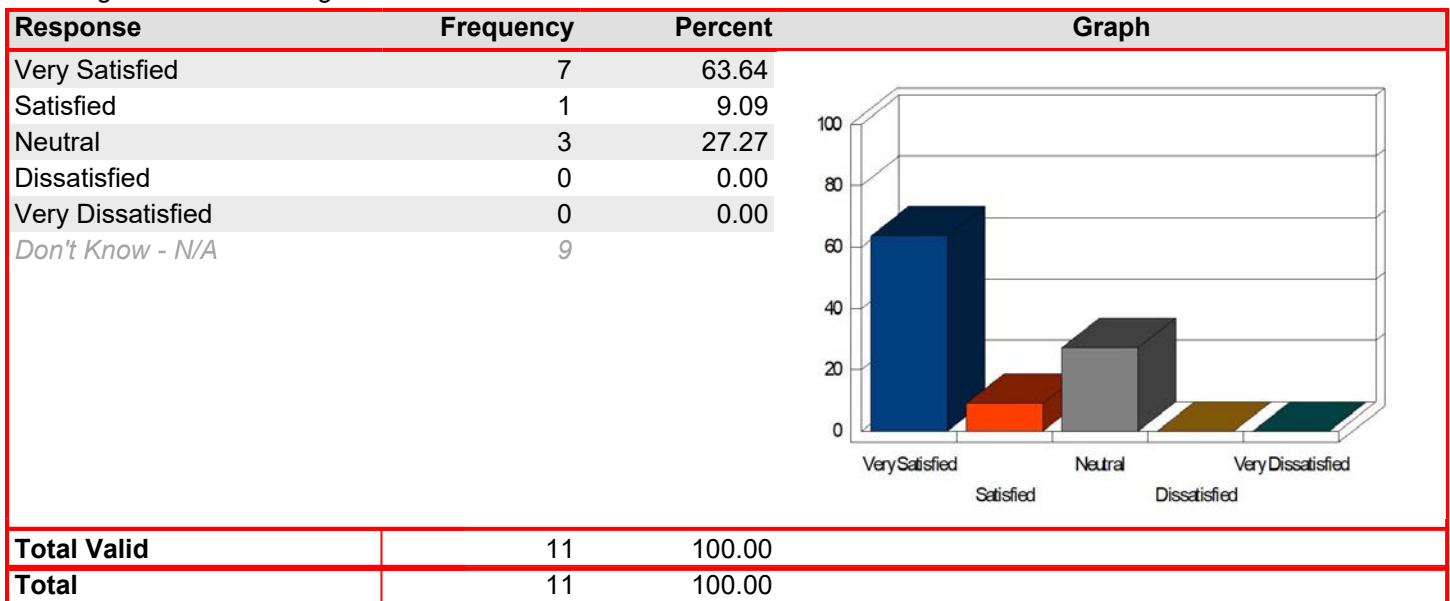
## Tutoring/CAPS - Friendliness of staff

Mean: 4.27



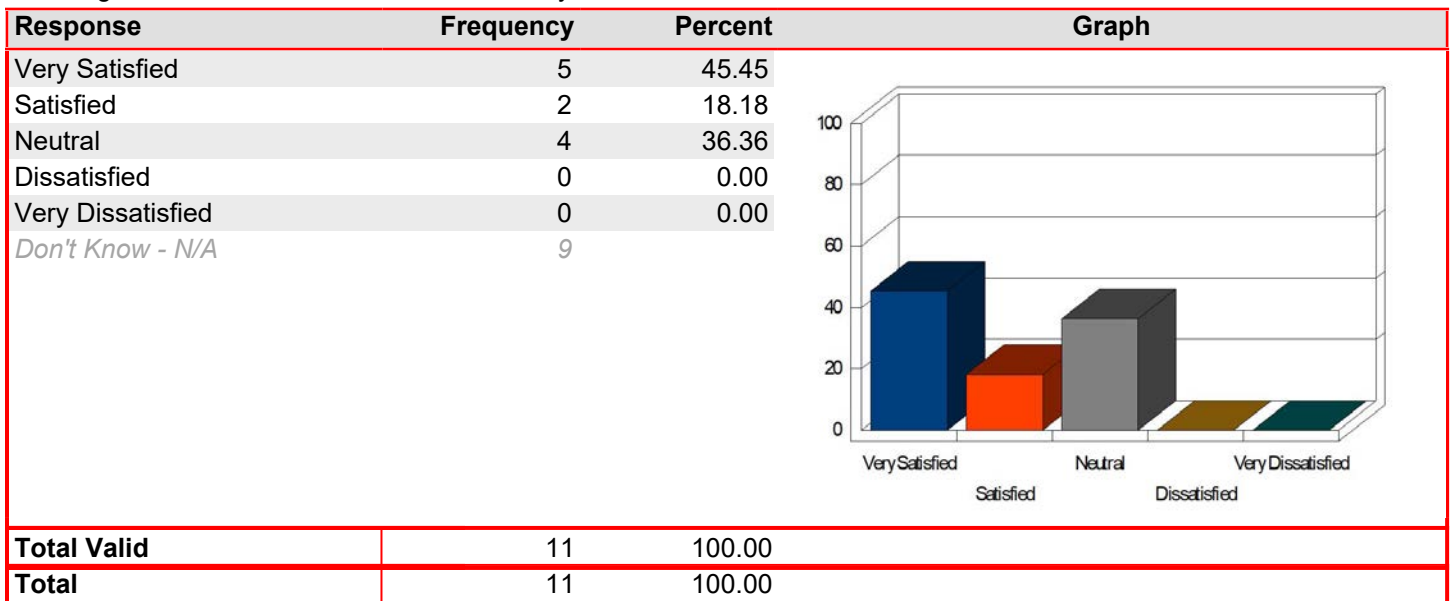
## Tutoring/CAPS - Knowledge of staff

Mean: 4.36



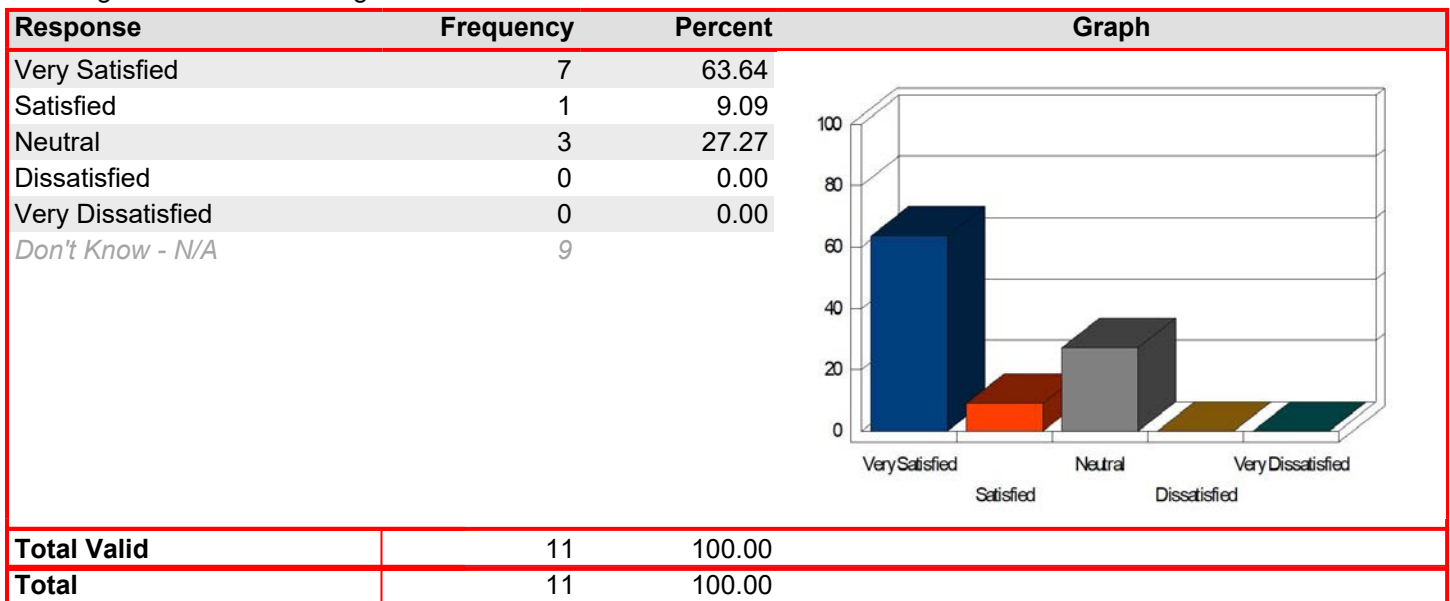
## Tutoring/CAPS - Documented student disability services

Mean: 4.09



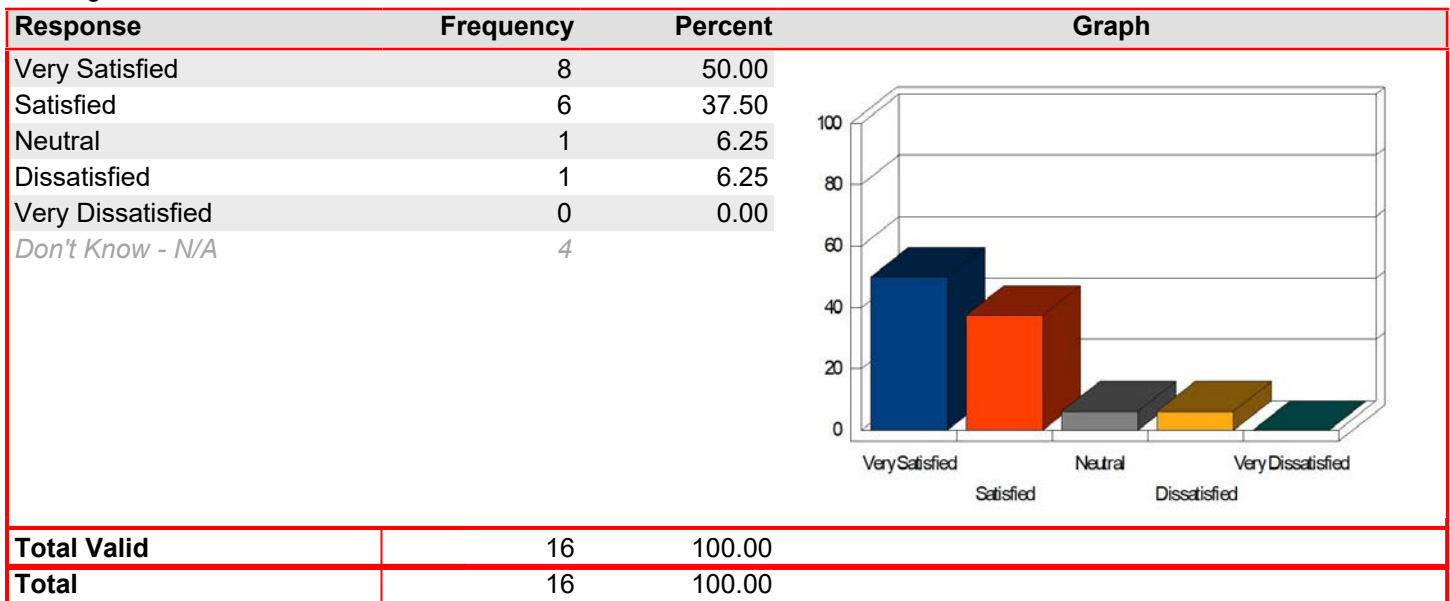
## Tutoring/CAPS - Peer tutoring services

Mean: 4.36



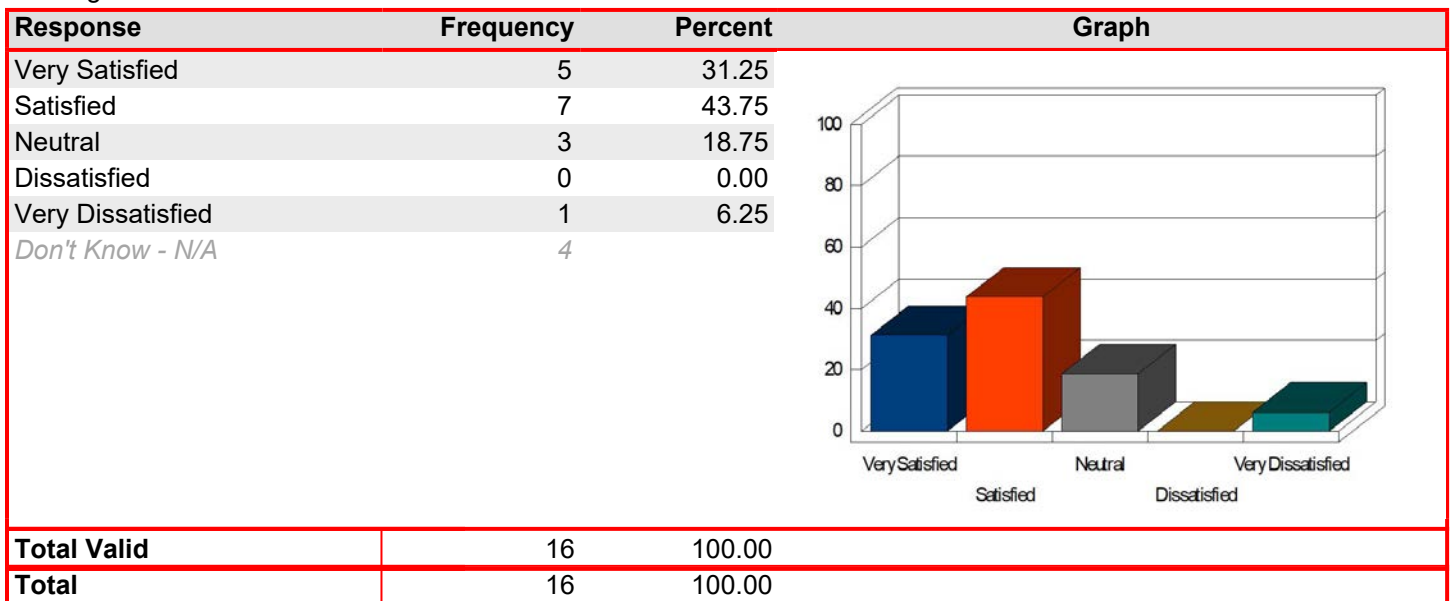
## Testing Services - Assistance of staff

Mean: 4.31



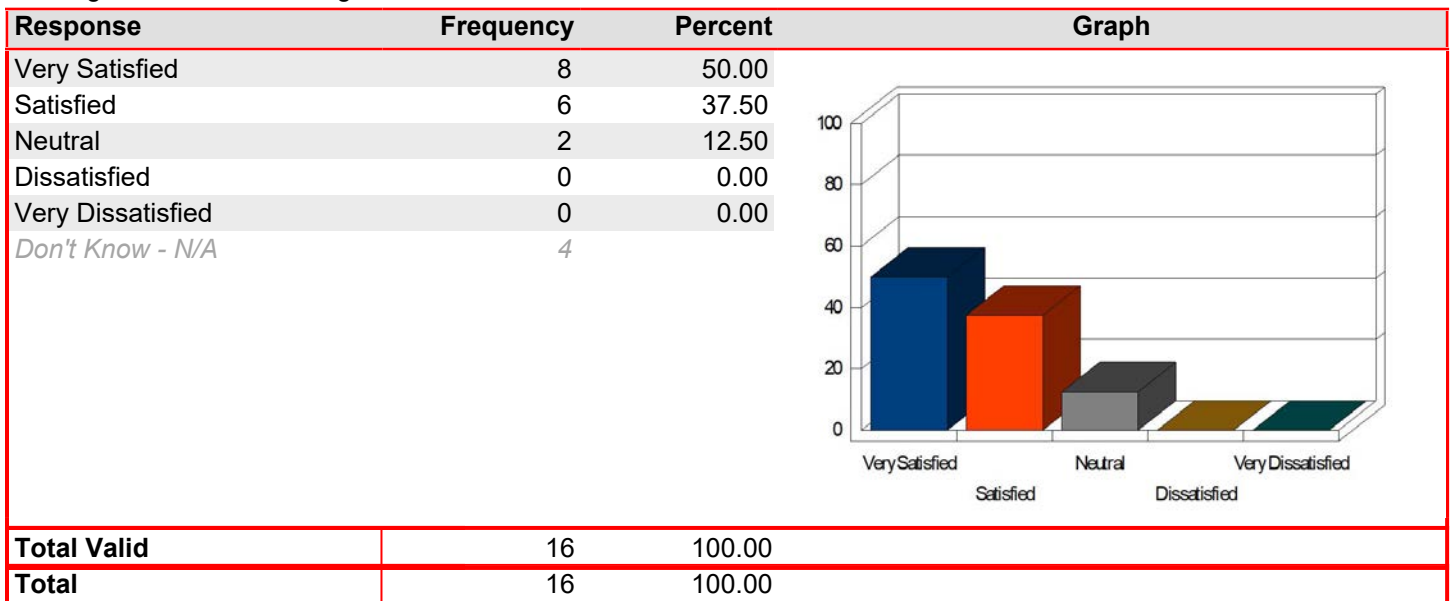
## Testing Services - Friendliness of staff

Mean: 3.94



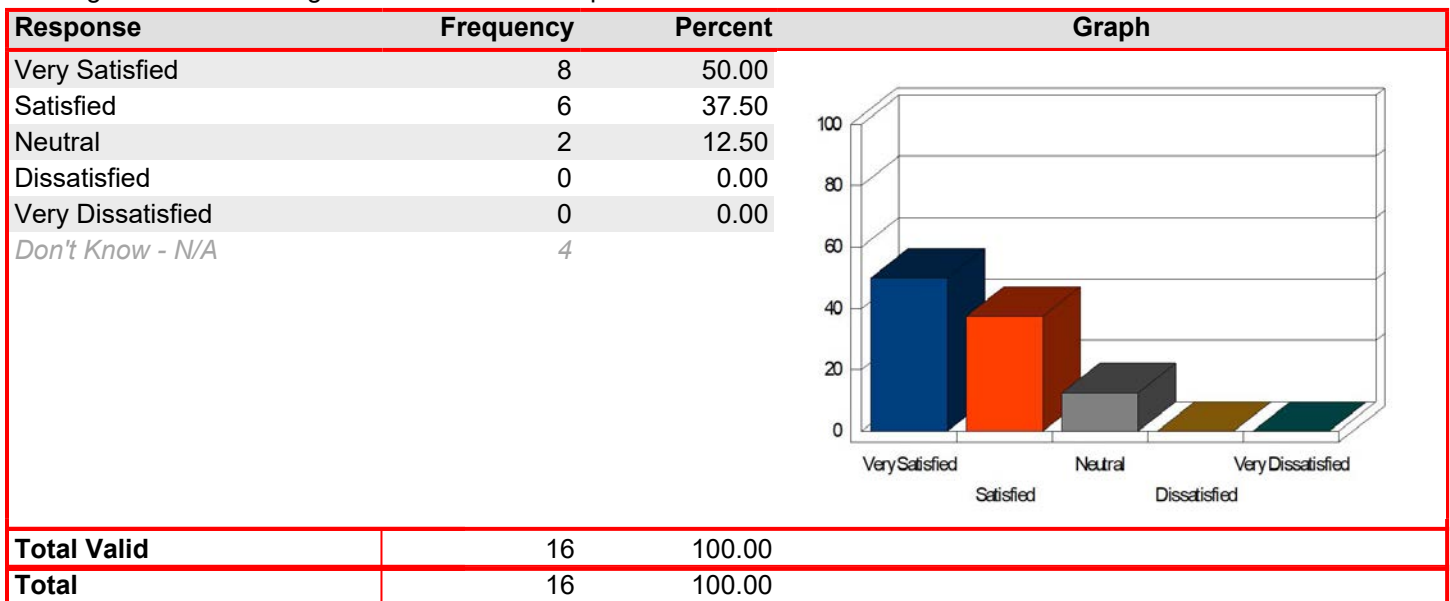
## Testing Services - Knowledge of staff

Mean: 4.38



## Testing Services - Testing Center hours are adequate

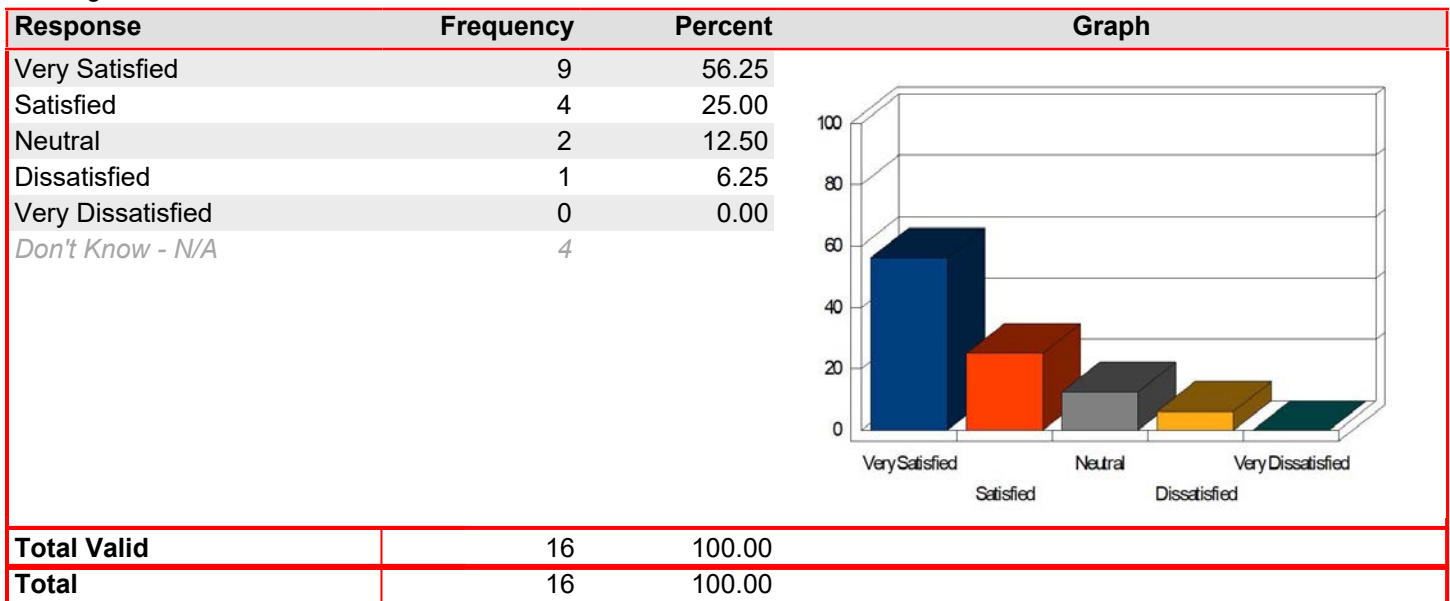
Mean: 4.38





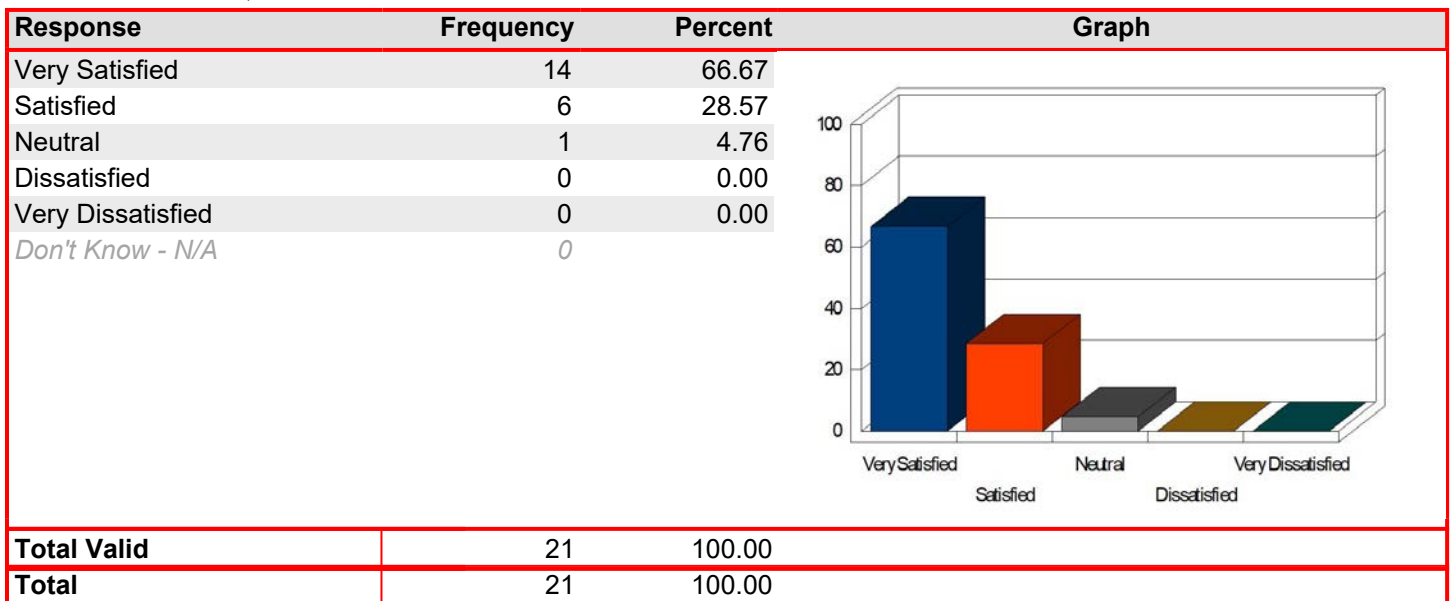
Testing Services - Website information

Mean: 4.31



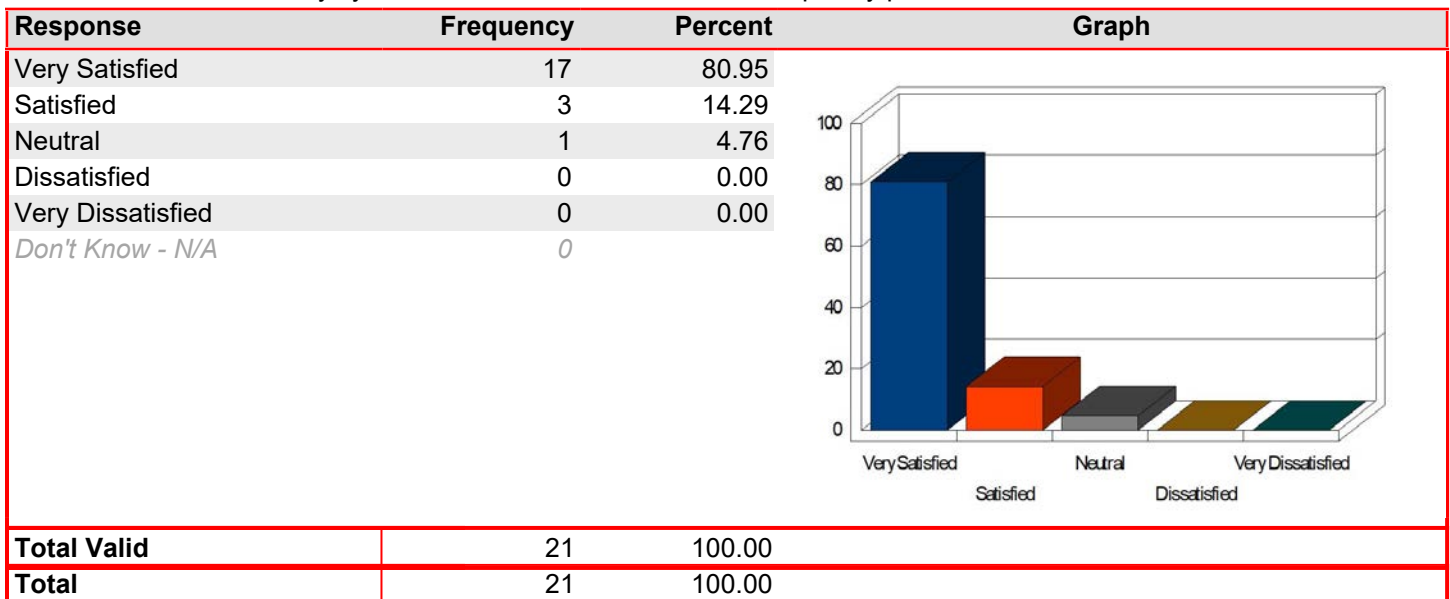
Instruction - Overall, teachers care about me

Mean: 4.62



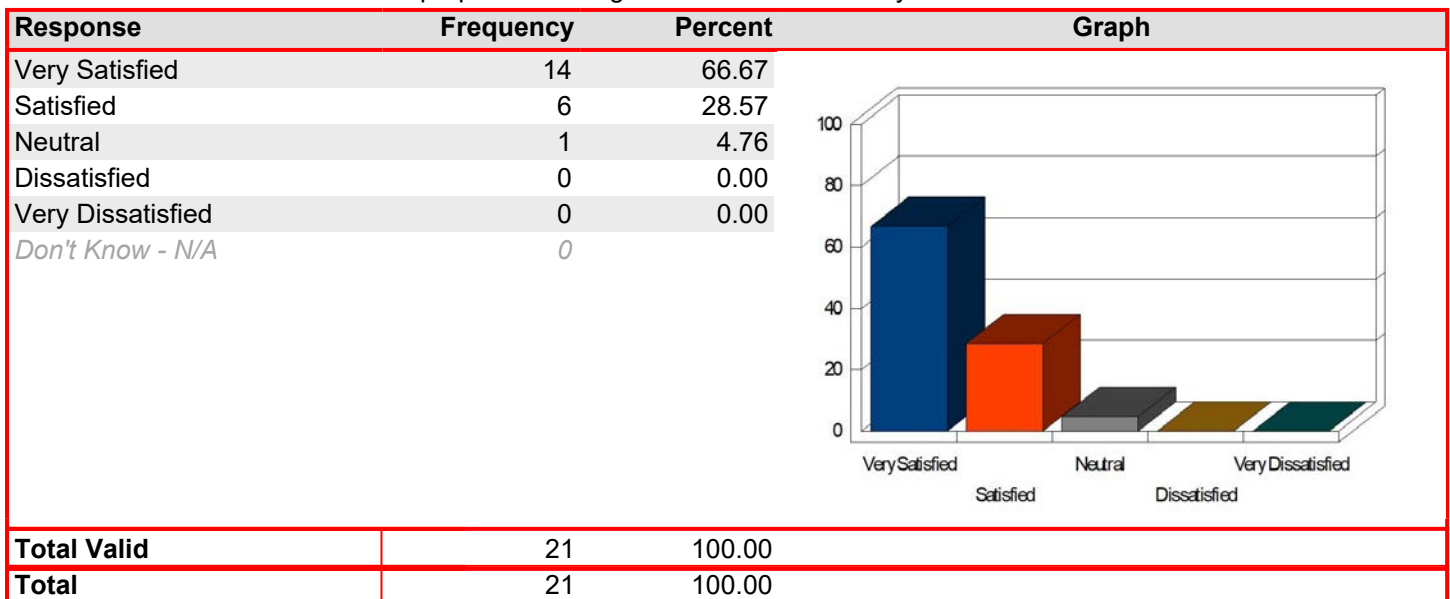
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.76



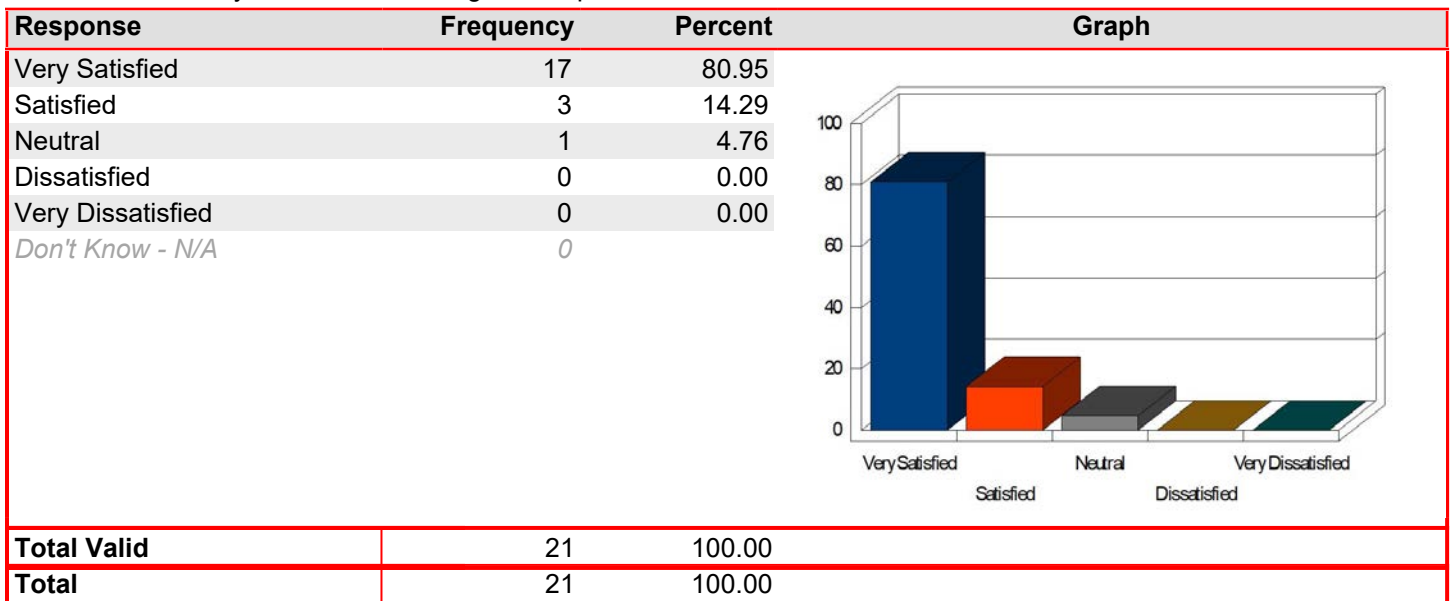
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.62



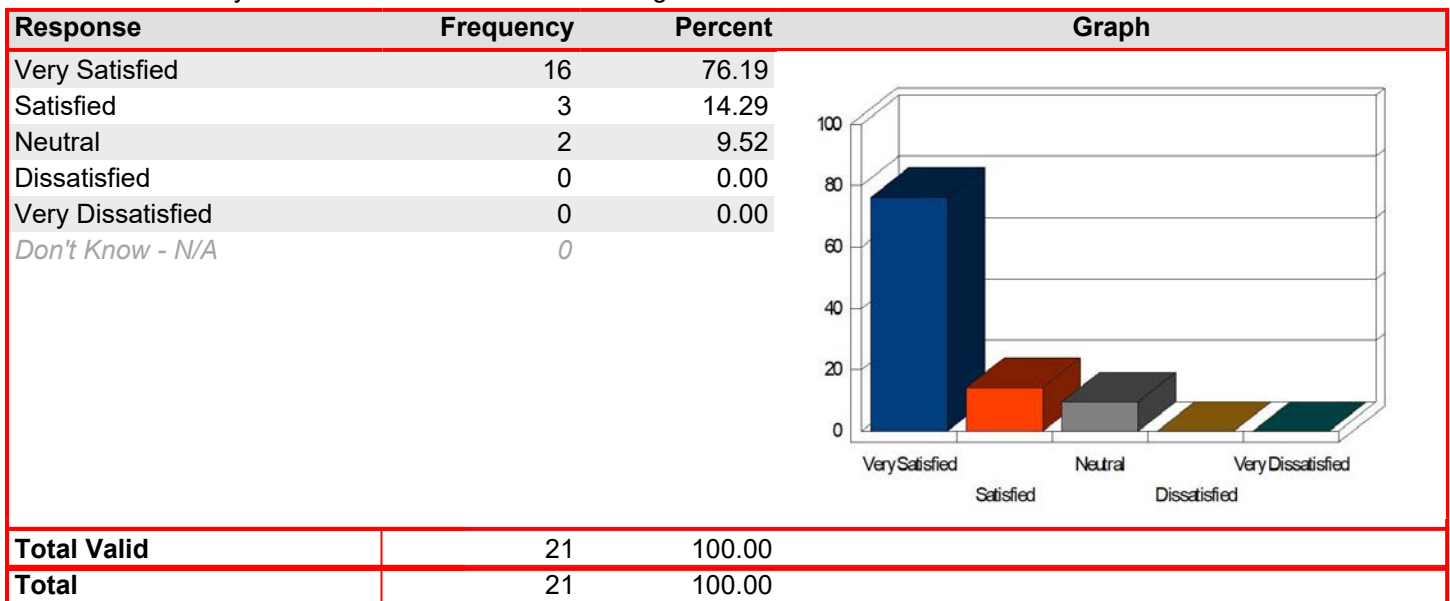
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.76



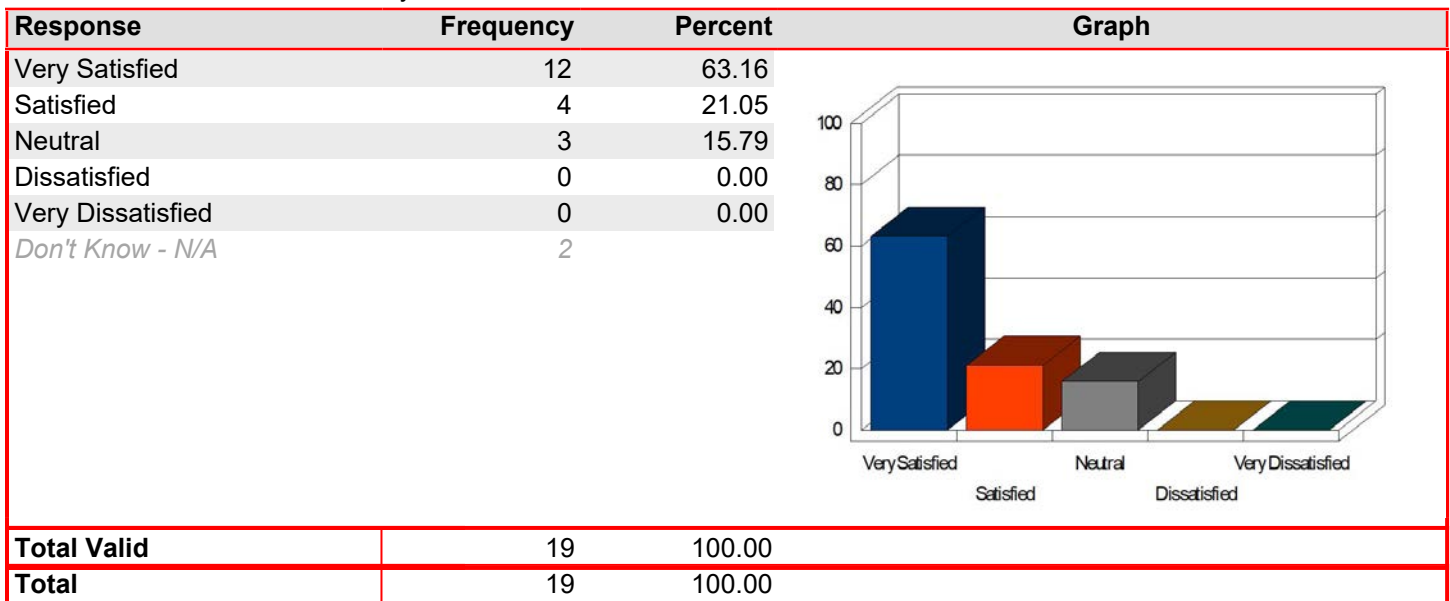
Instruction - Faculty are available after class and during office hours

Mean: 4.67



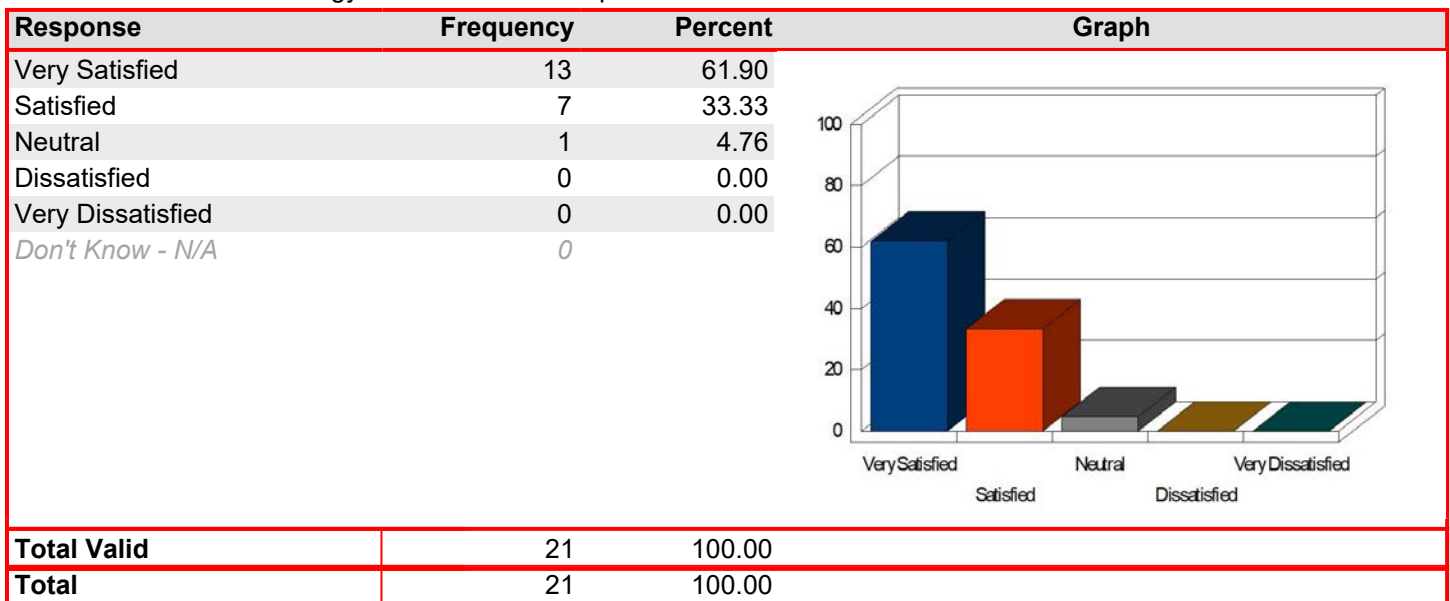
Overall-Student services routinely assisted me

Mean: 4.47



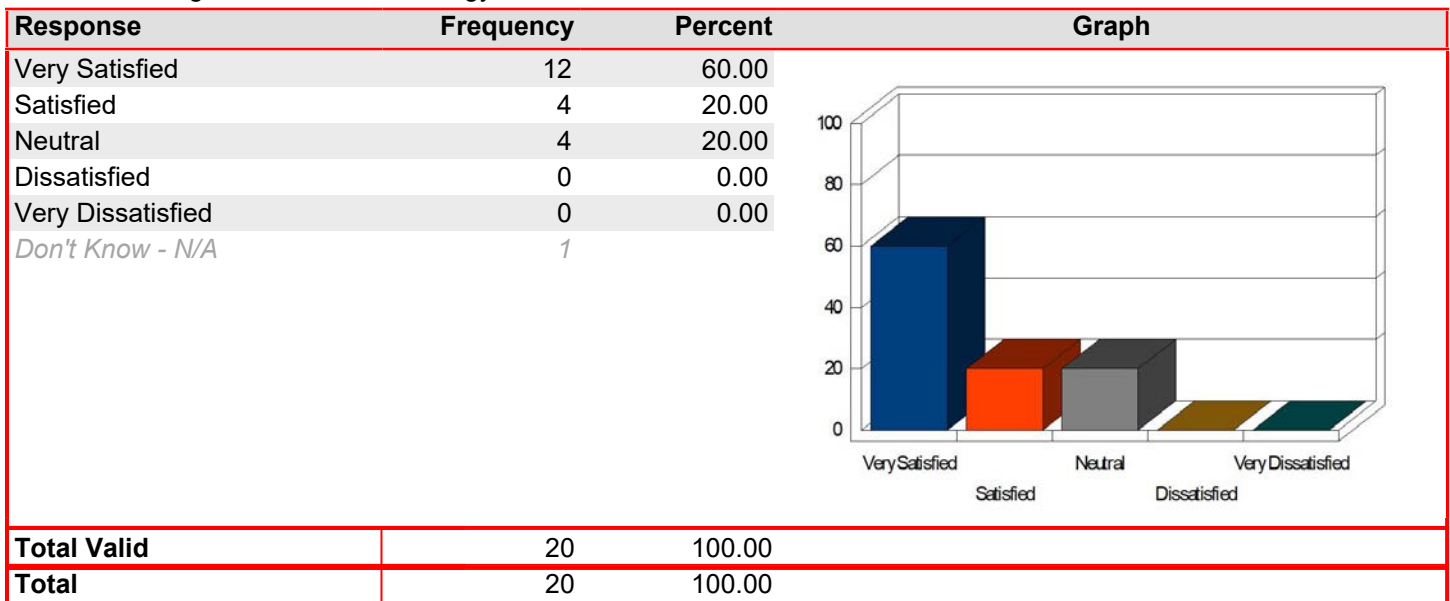
Overall-Access to technology resources was adequate

Mean: 4.57



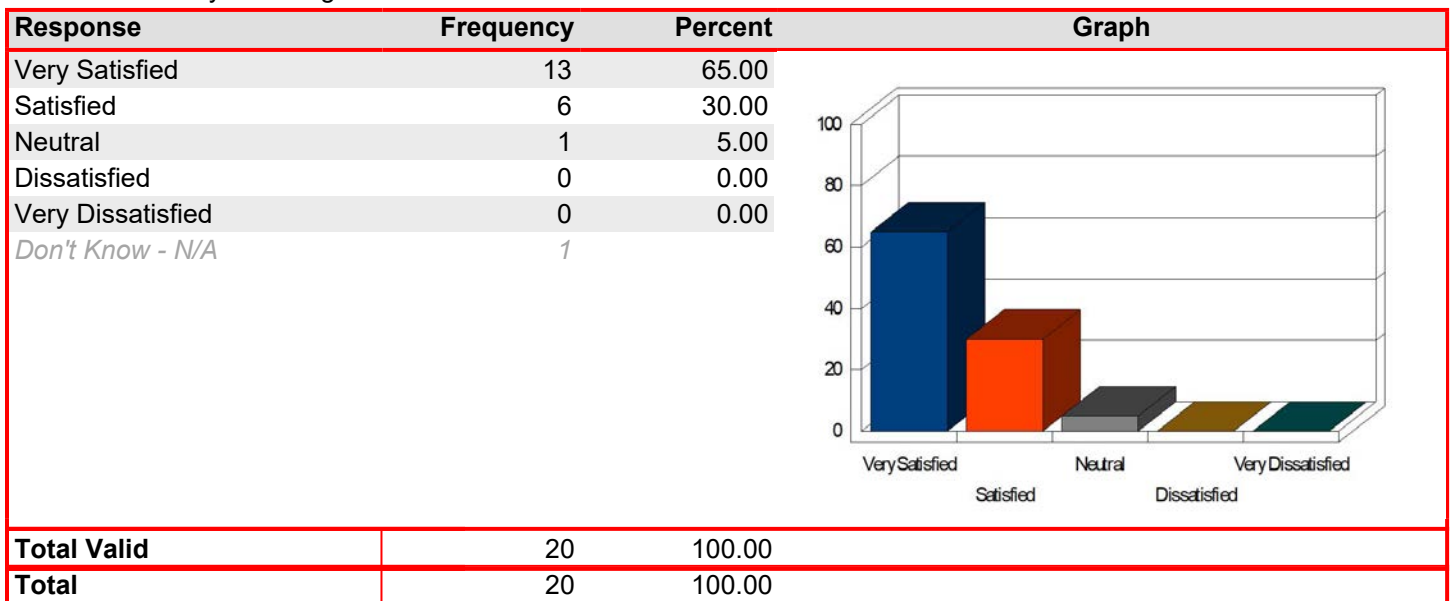
Overall-Training in the use of technology was available

Mean: 4.40



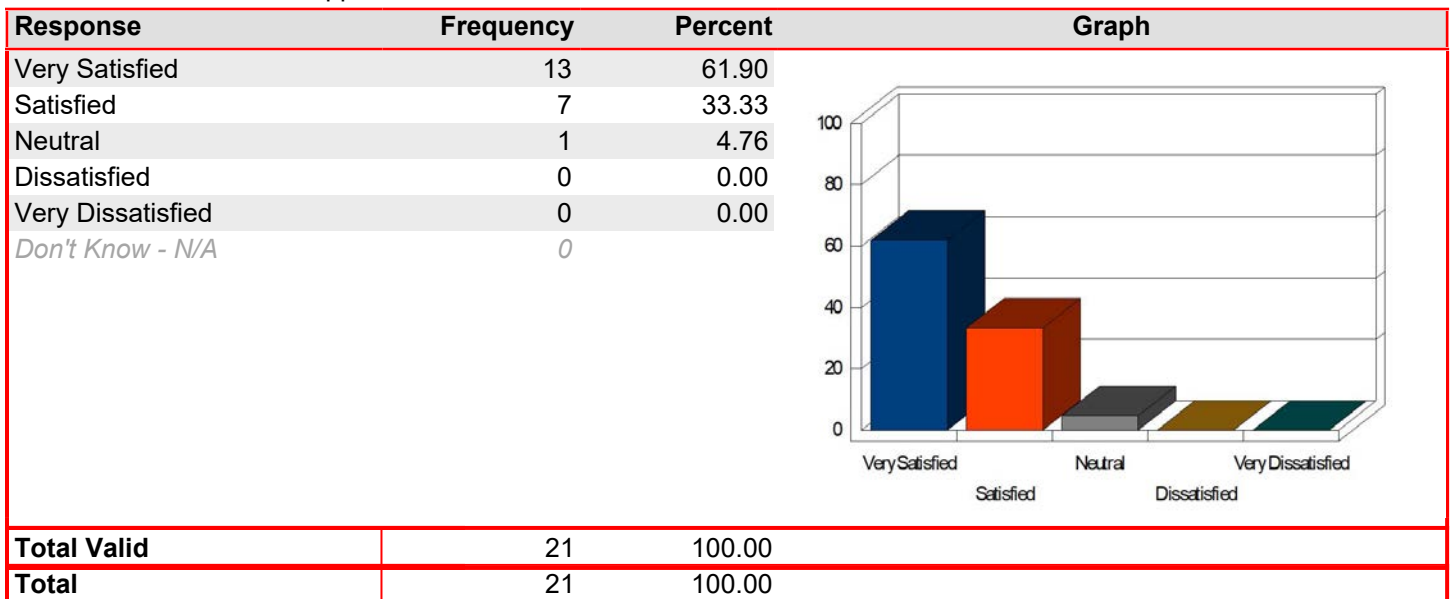
Overall-Efficiency receiving services

Mean: 4.60



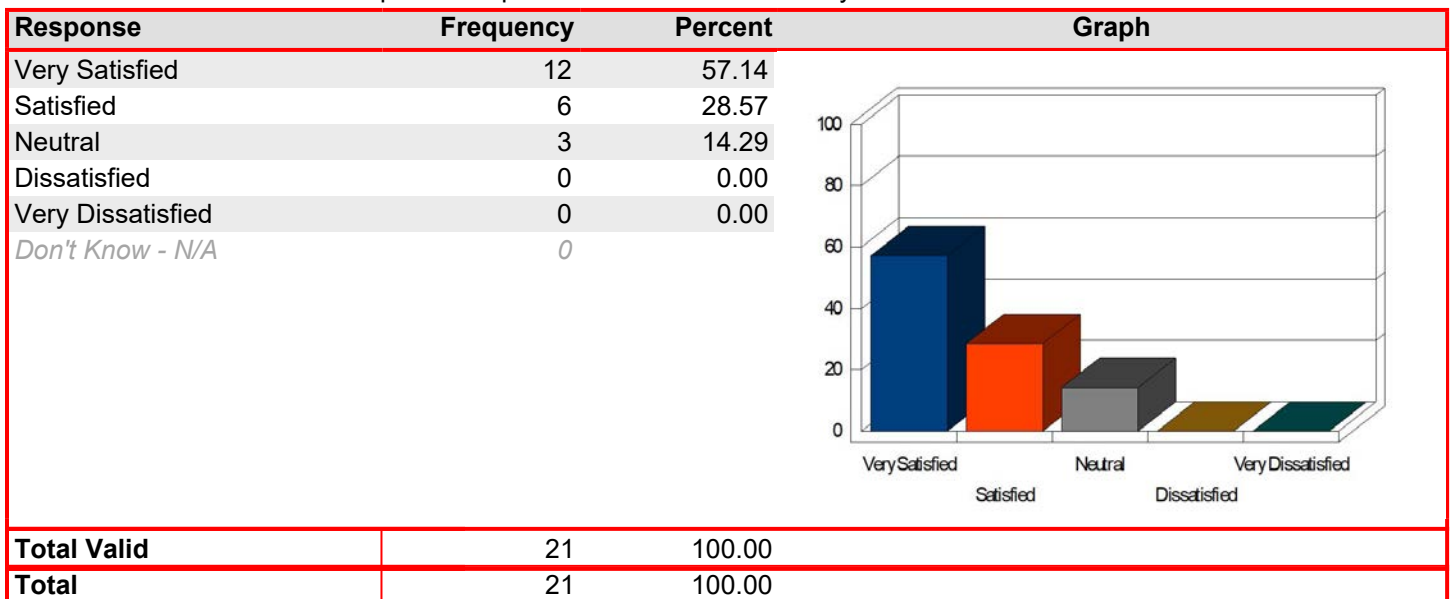
Overall-Administration is approachable

Mean: 4.57



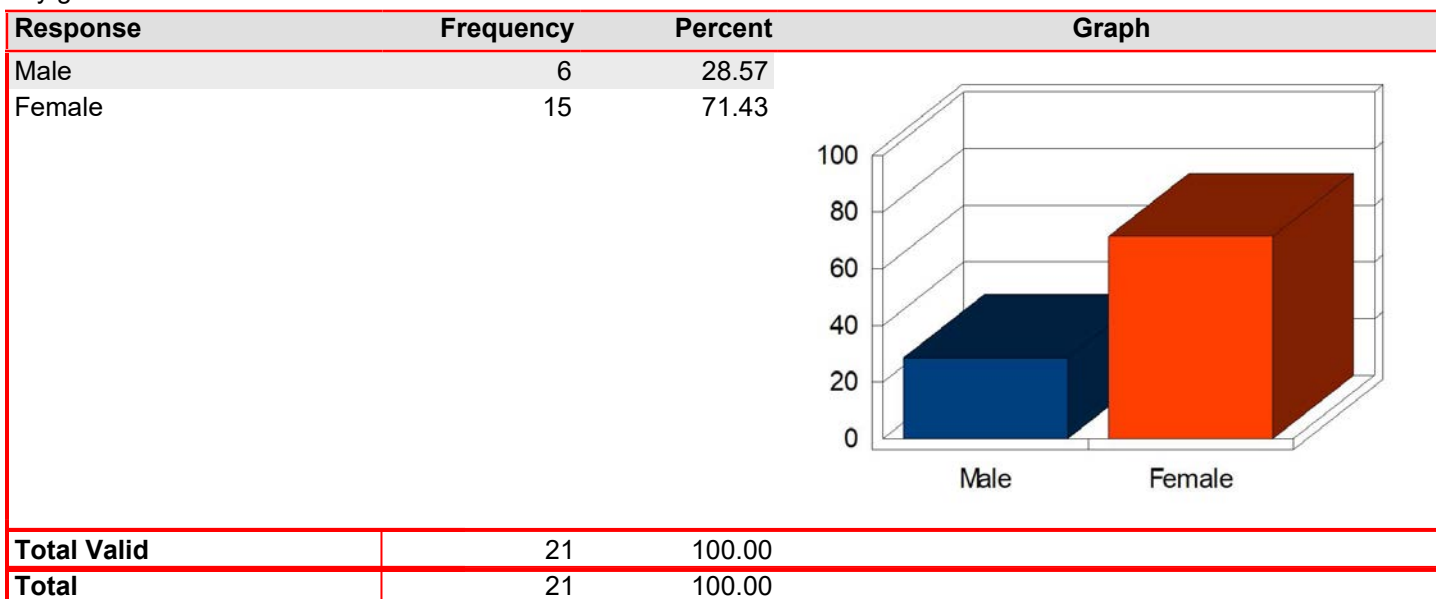
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.43



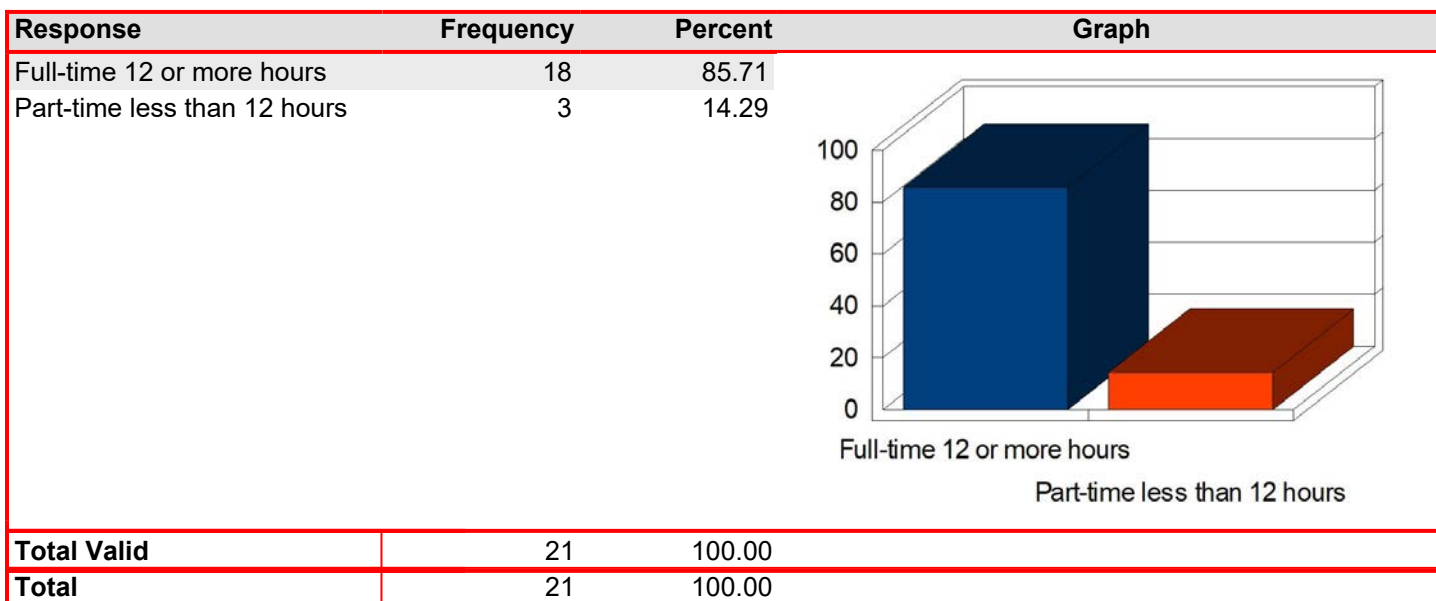
My gender is:

Mean: 1.71



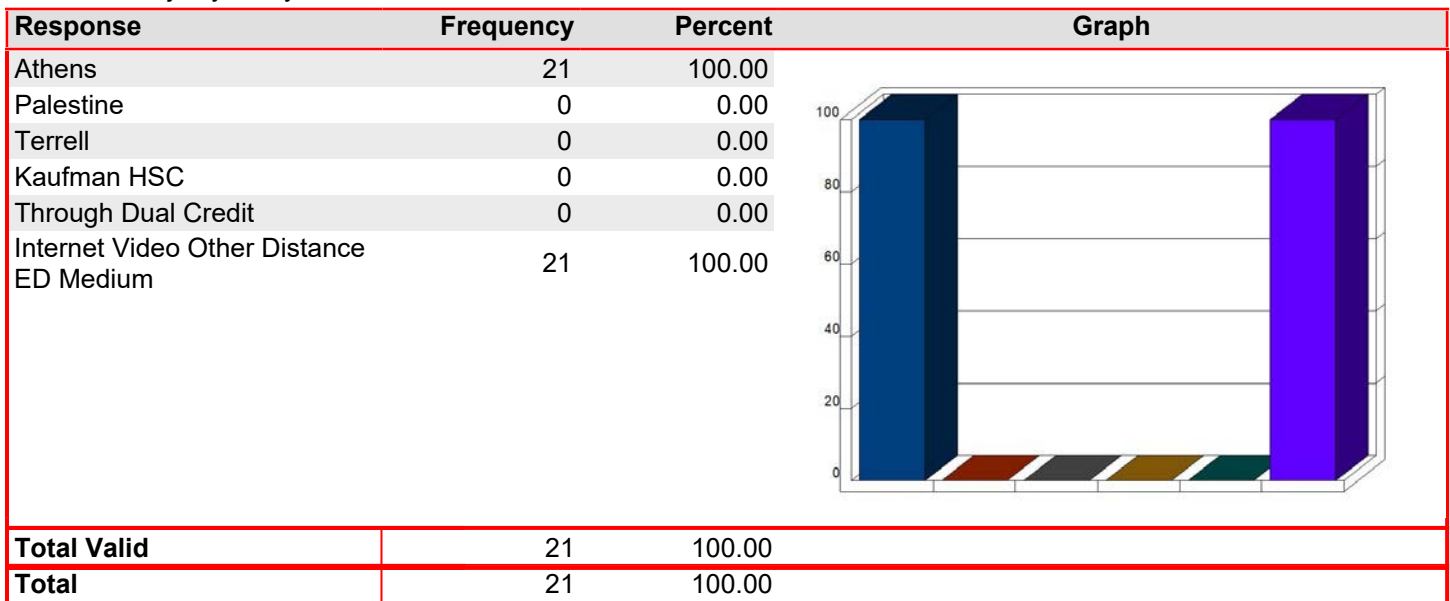
I am enrolled

Mean: 1.14



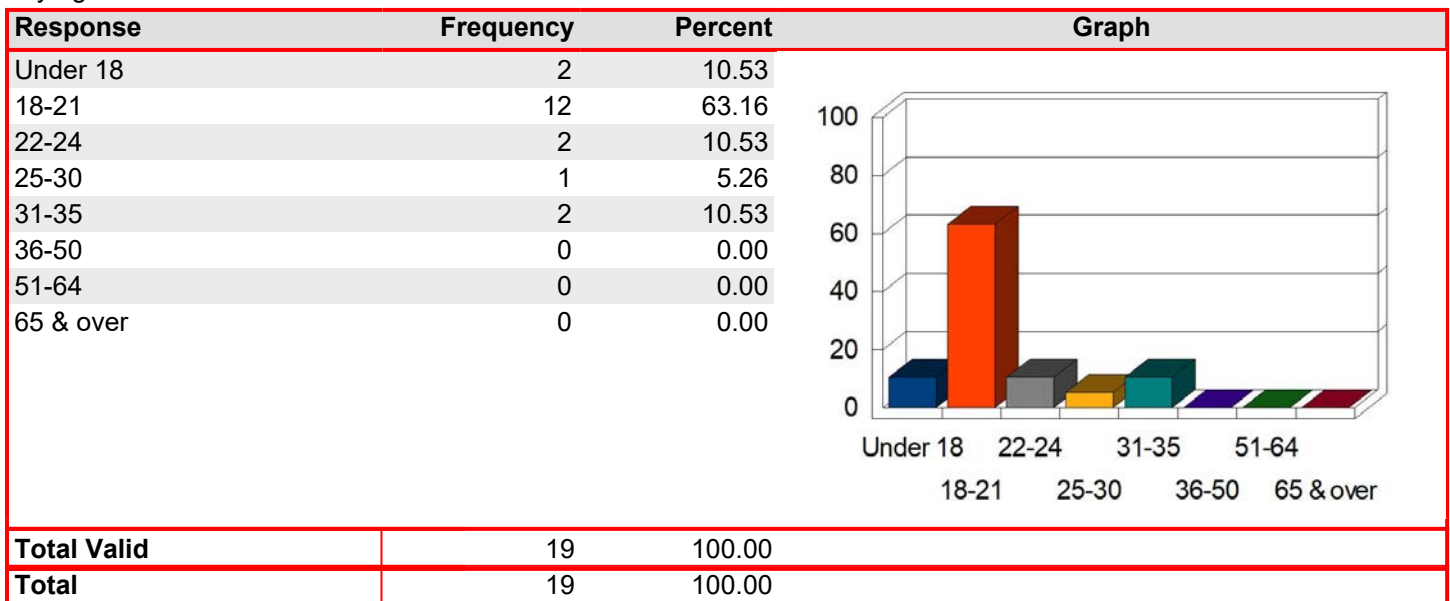
I take the majority of my classes

Mean: -



My age is:

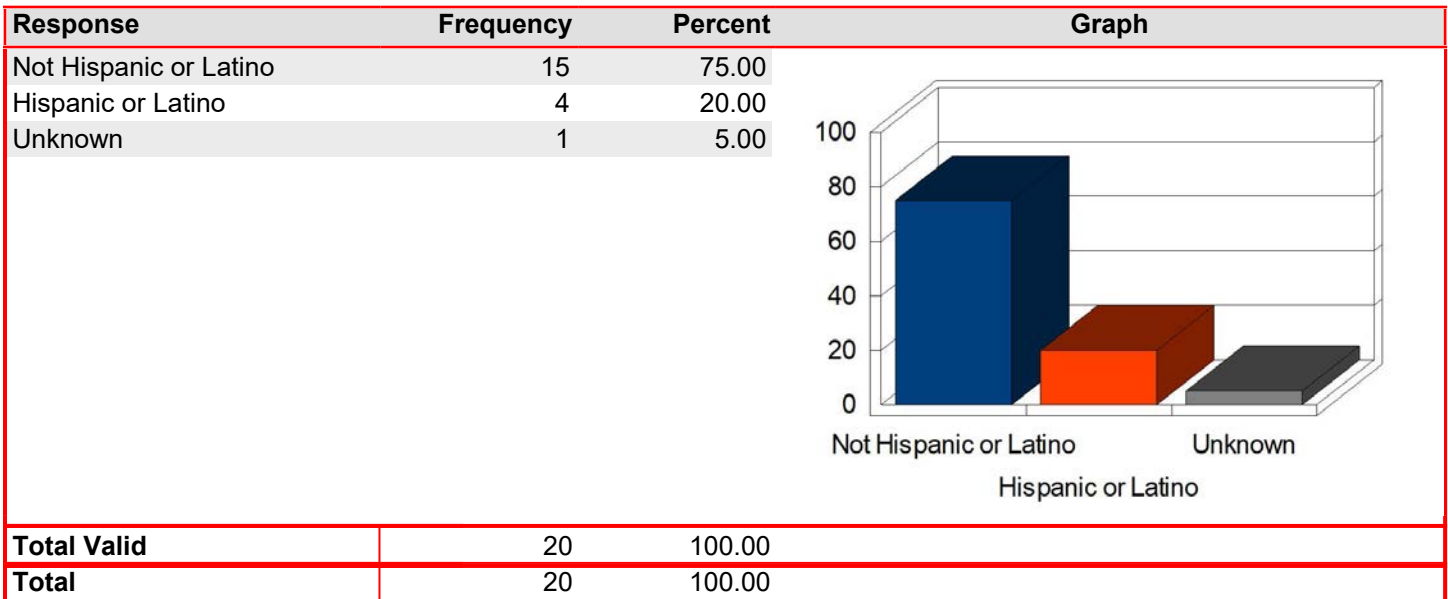
Mean: 2.42





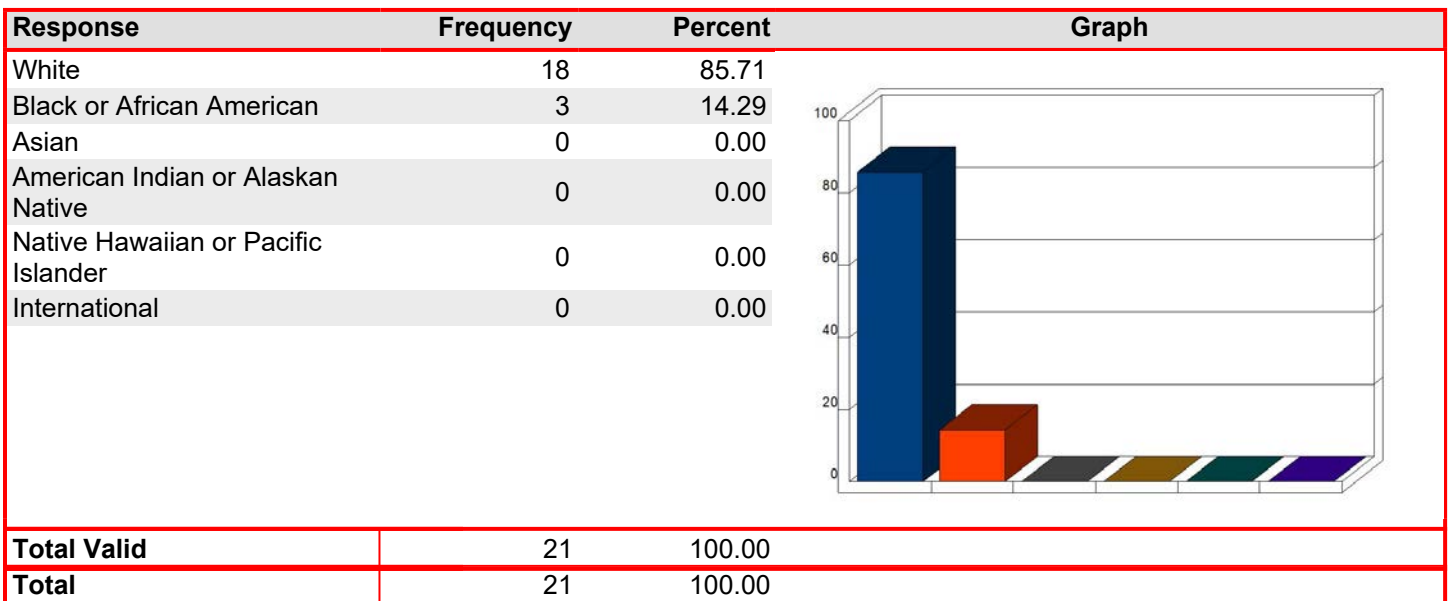
Ethnic Origin

Mean: 1.30



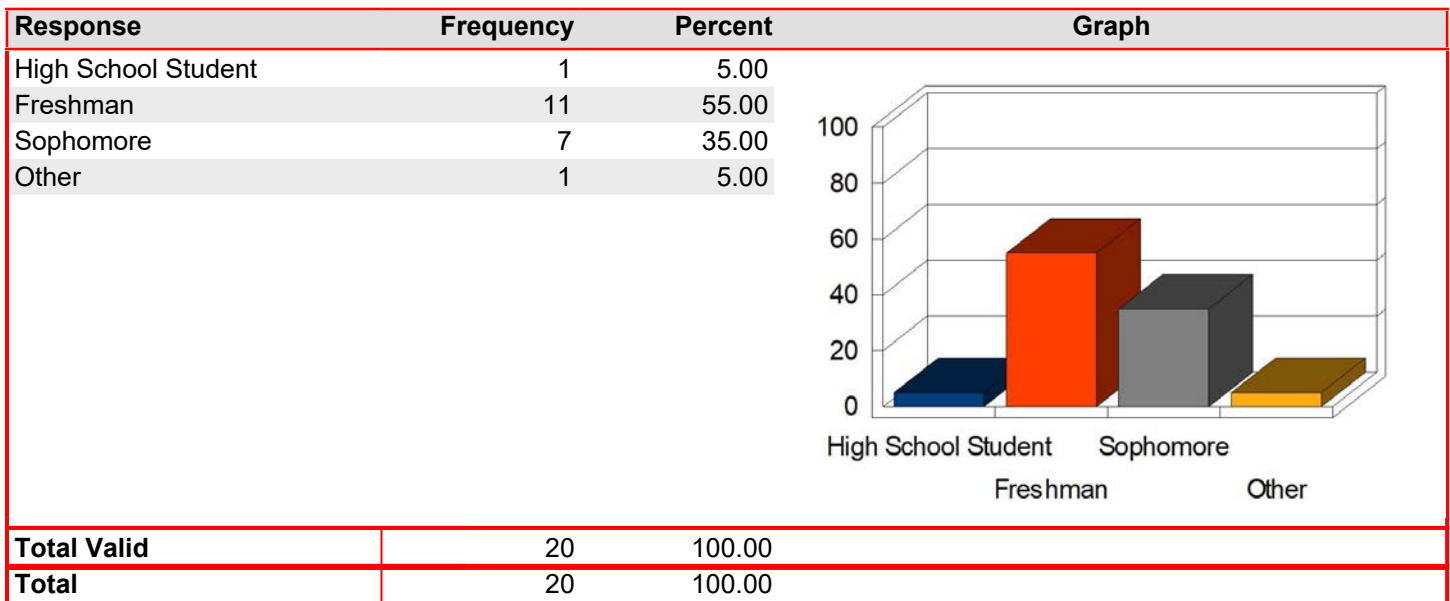
Race

Mean: 1.14



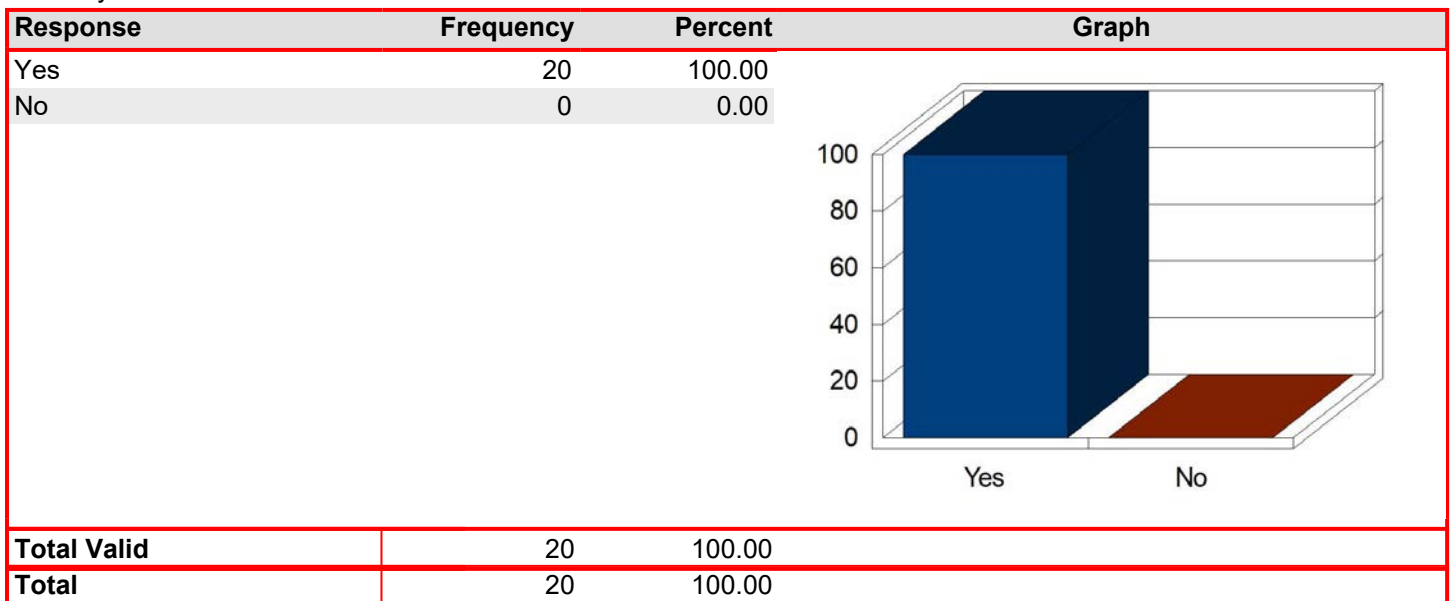
Student Classification:

Mean: 2.40



Would you recommend TVCC to a Friend?

Mean: 1.00



# Trinity Valley Community College

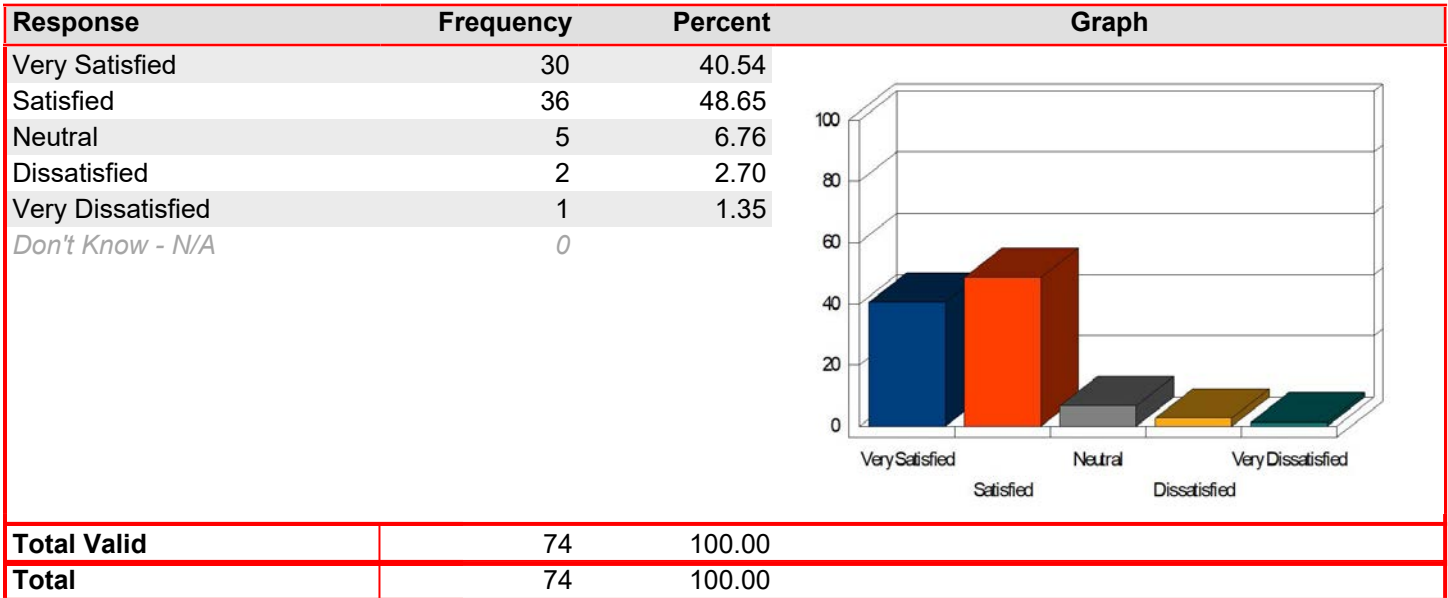
## Student Satisfaction Survey

2018

(Athens,Kaufman HSC)

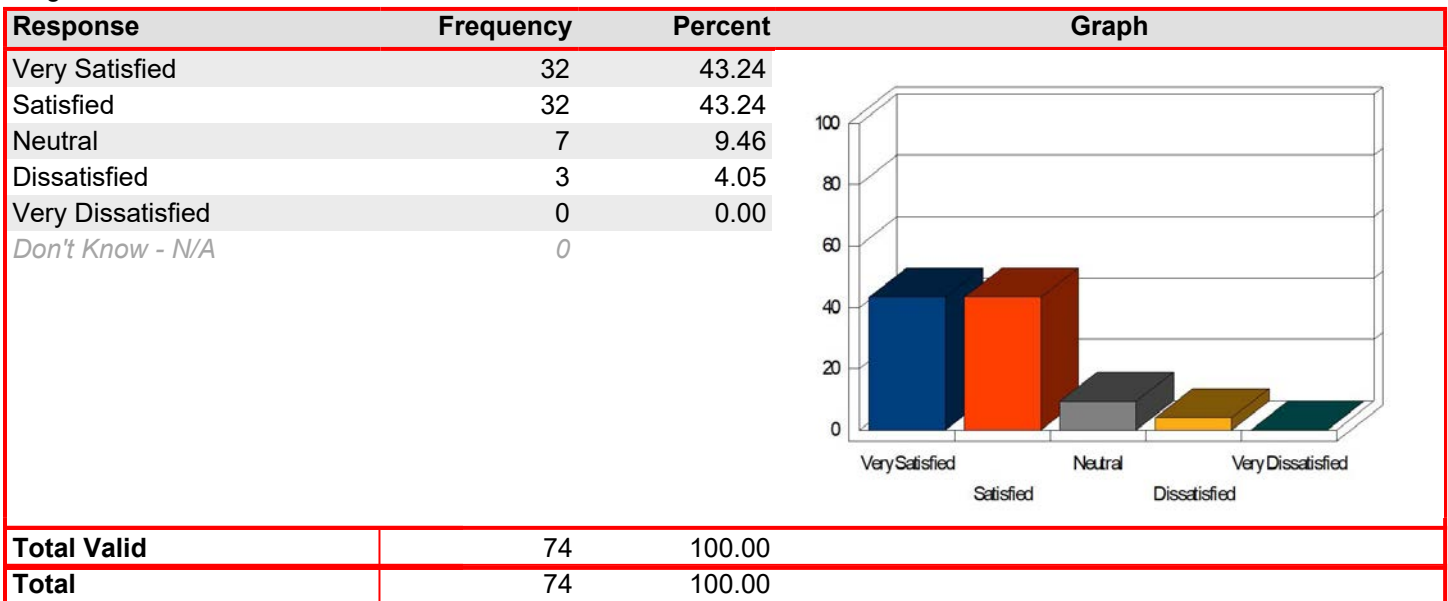
Registration & Admissions - Assistance of staff

Mean: 4.24



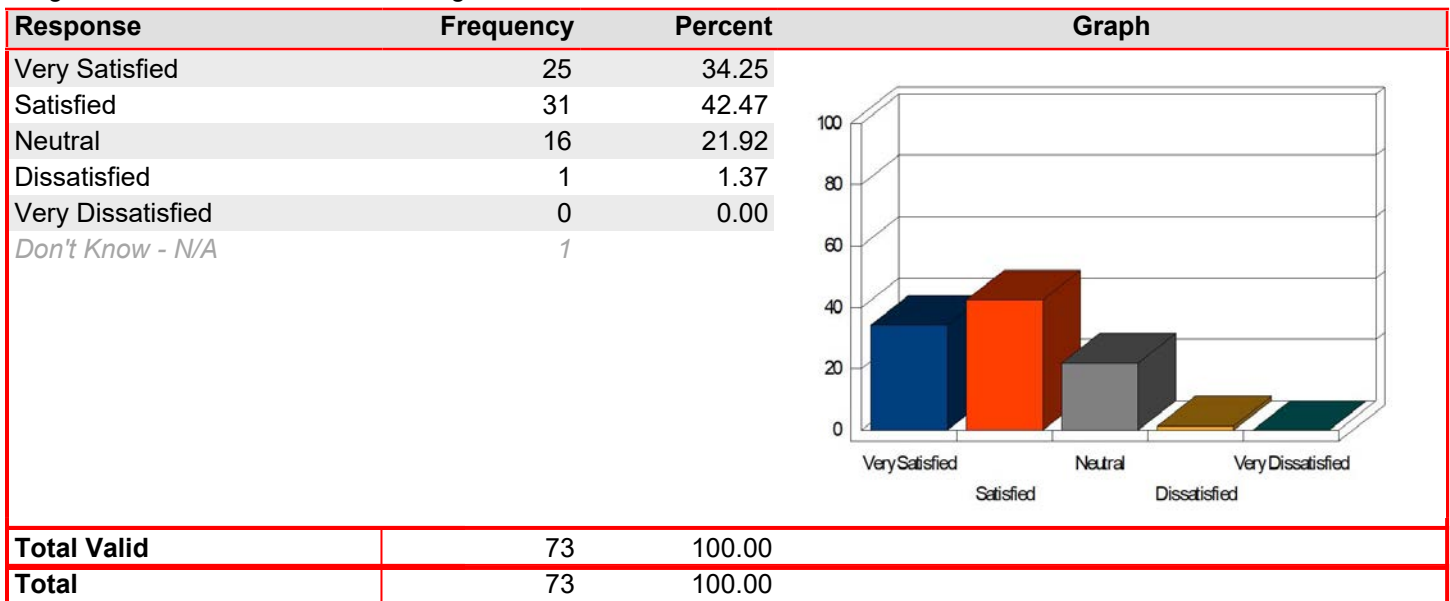
Registration & Admissions - Friendliness of staff

Mean: 4.26



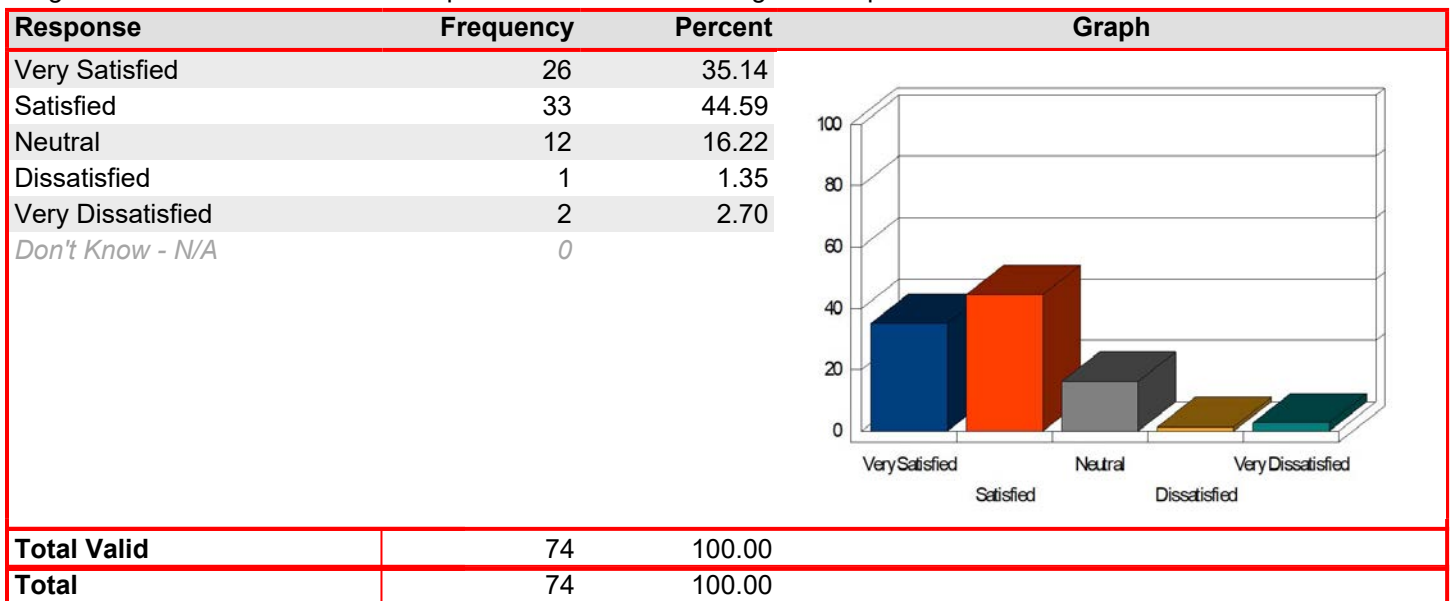
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.10



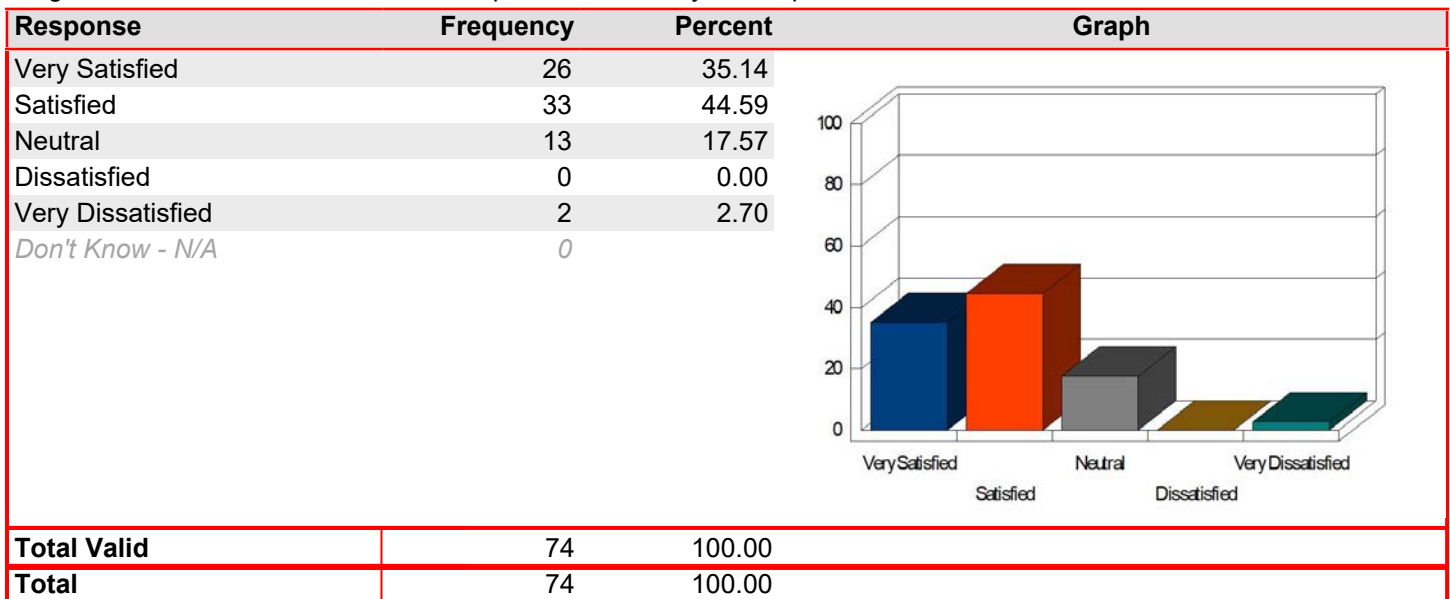
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.08



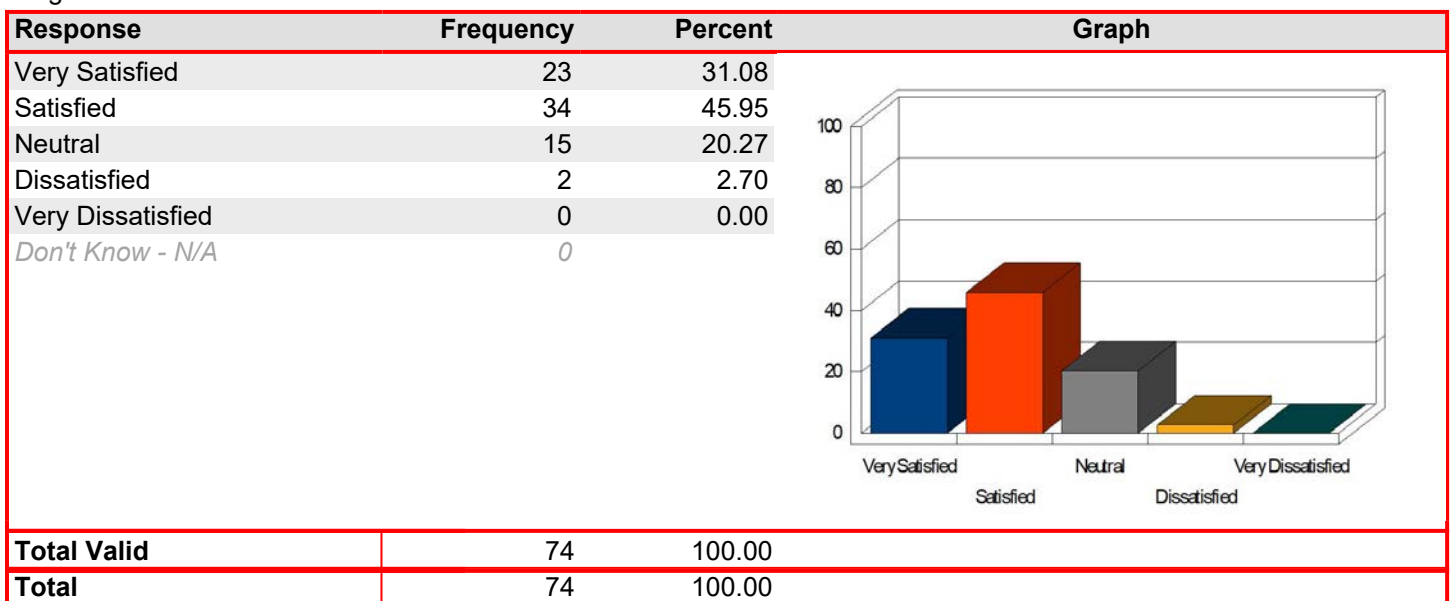
Registration & Admissions - Admissions process was easy to complete

Mean: 4.09



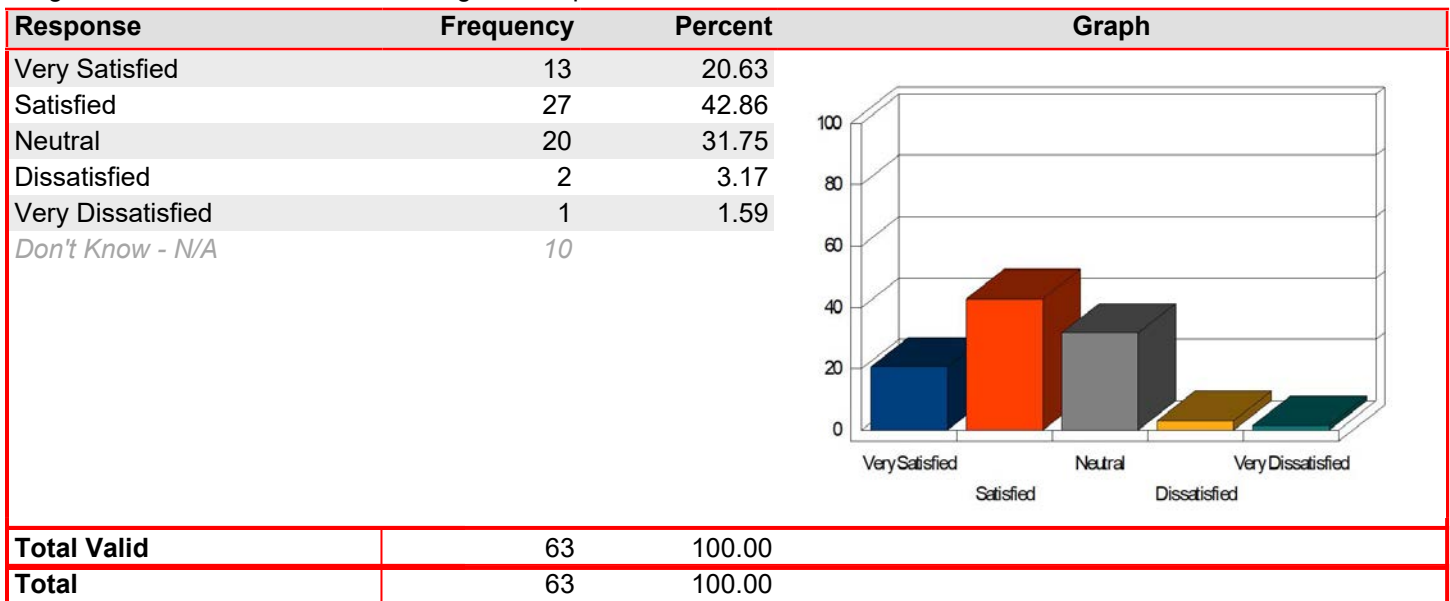
Registration & Admissions - Information I received was understandable

Mean: 4.05



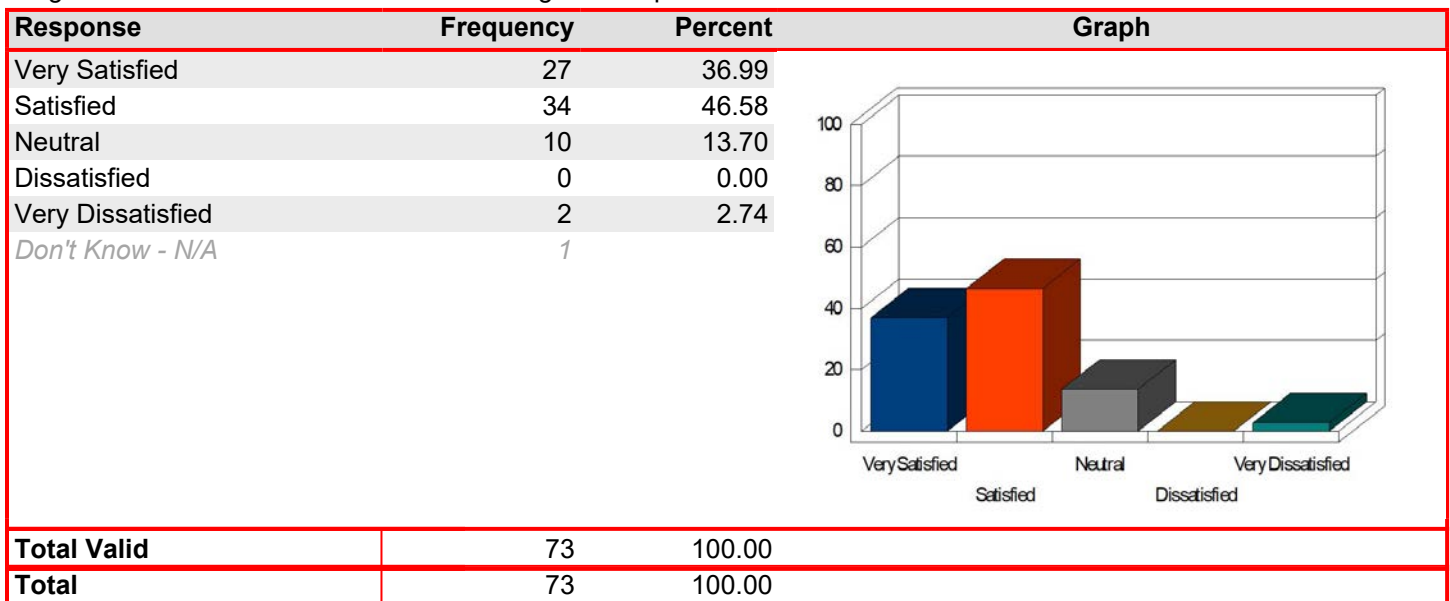
## Registration &amp; Admissions - Online registration process

Mean: 3.78



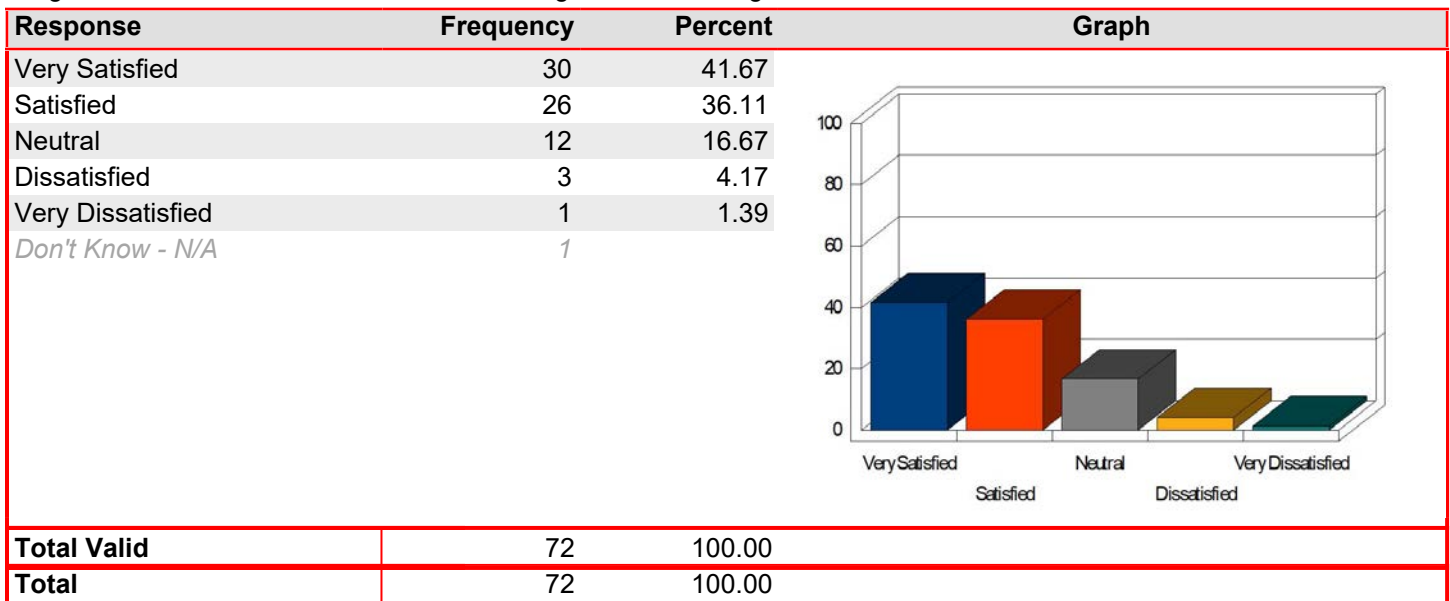
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.15



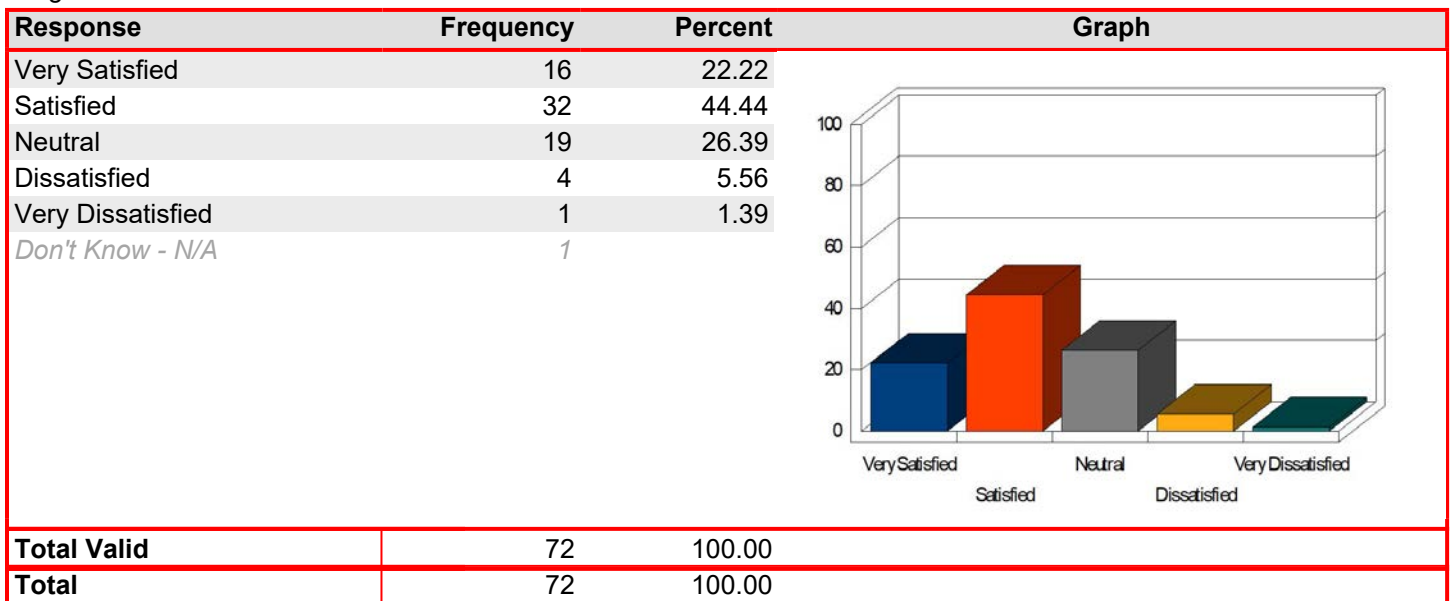
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.13



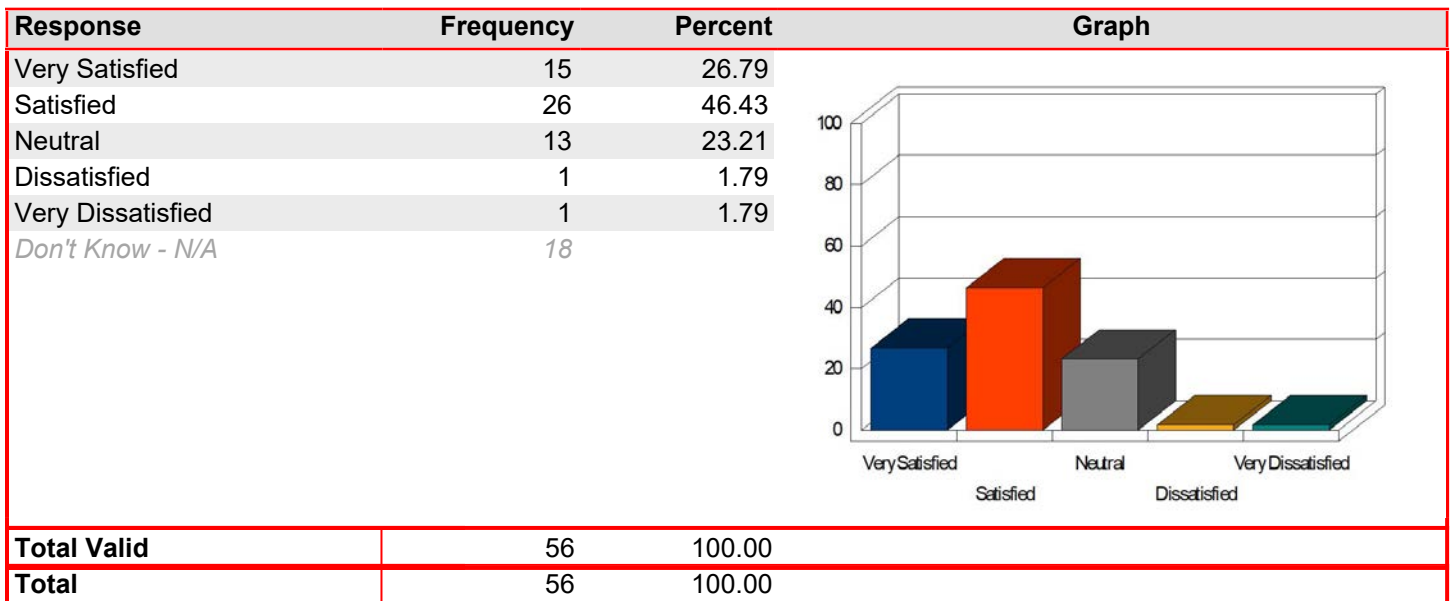
## Registration &amp; Admissions - Website information

Mean: 3.81



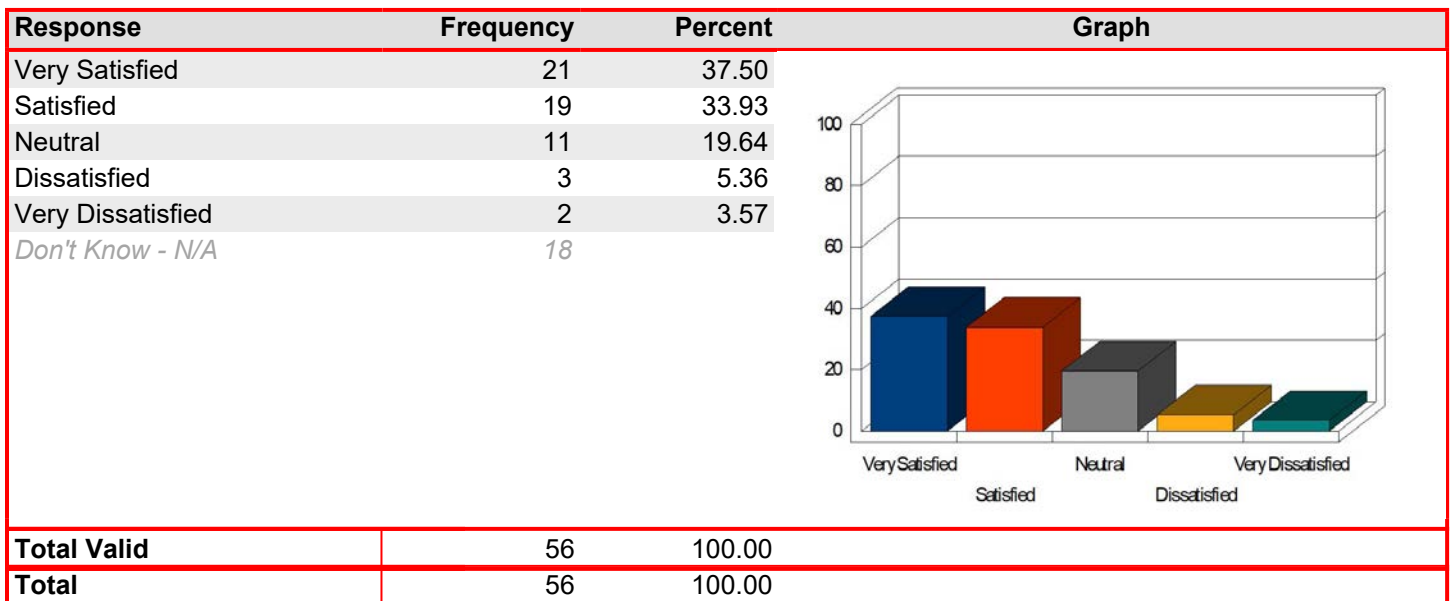
## Financial Aid - Assistance of staff

Mean: 3.95



## Financial Aid - Friendliness of staff

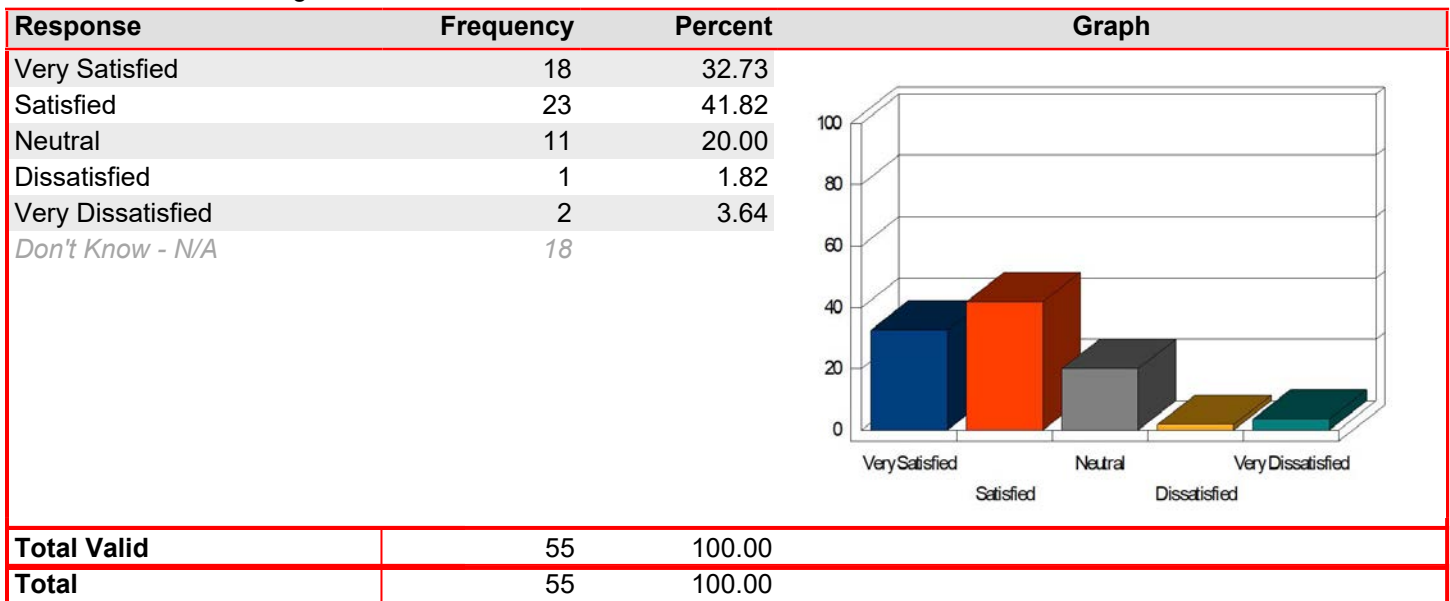
Mean: 3.96





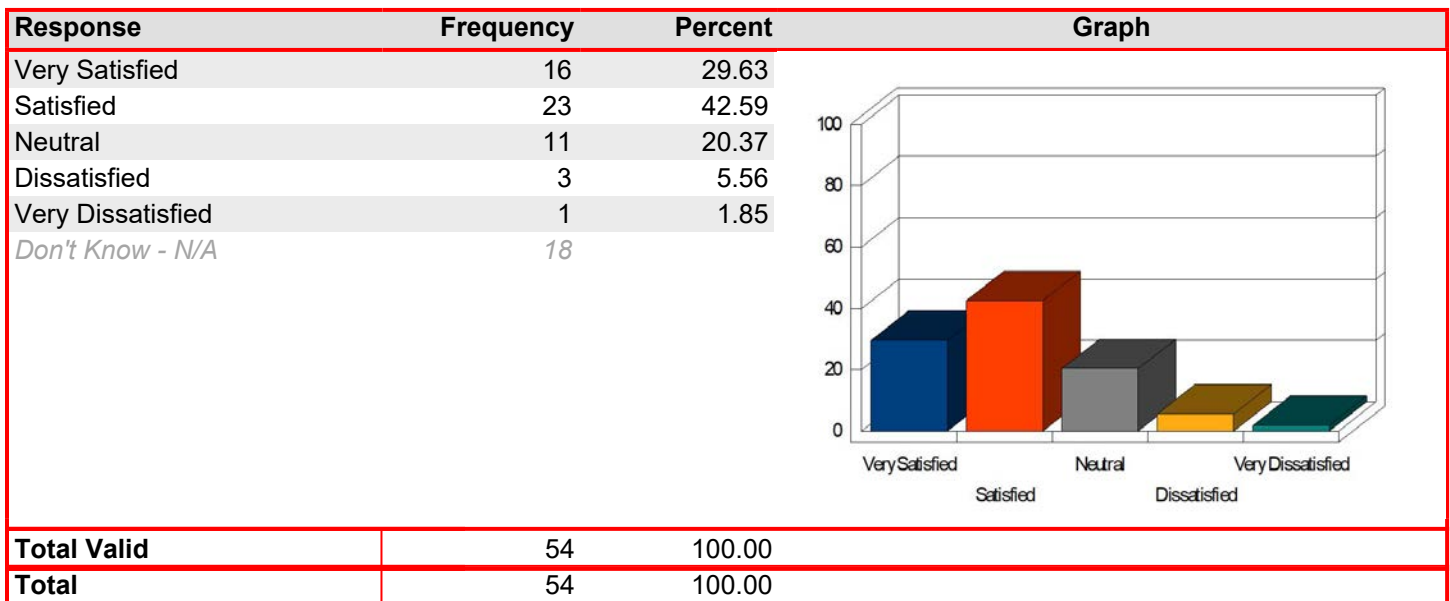
## Financial Aid - Knowledge of staff

Mean: 3.98



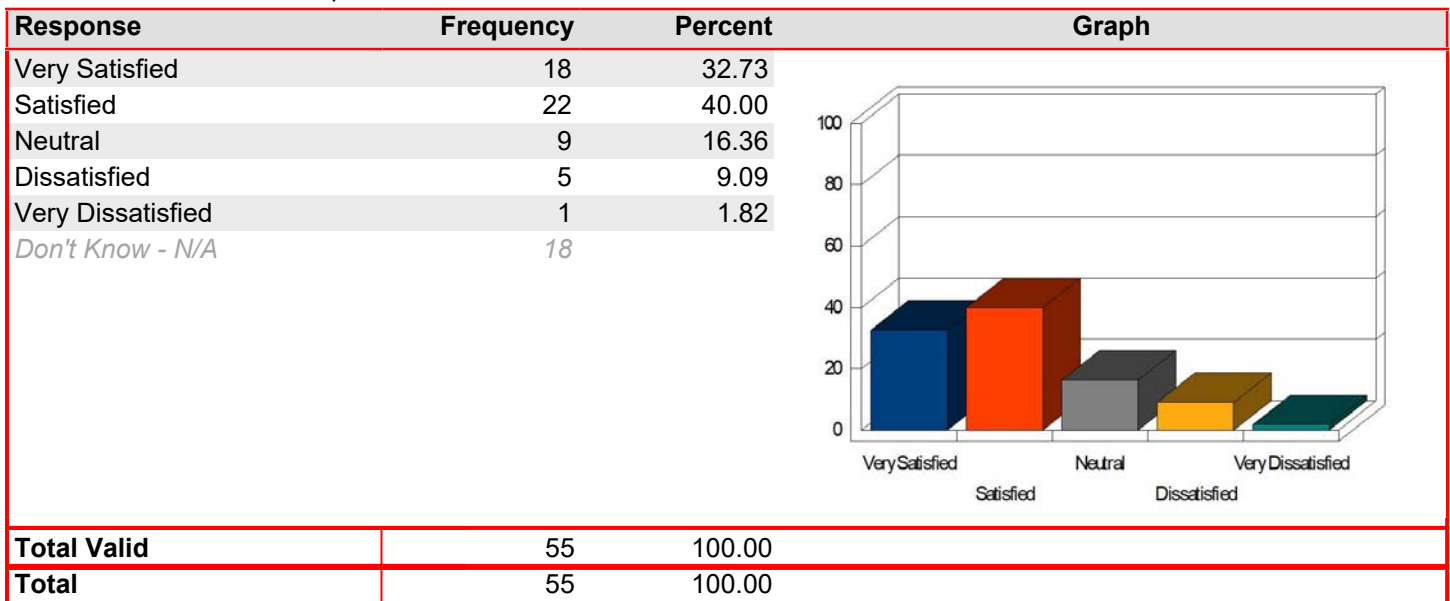
## Financial Aid - Information received is accurate

Mean: 3.93



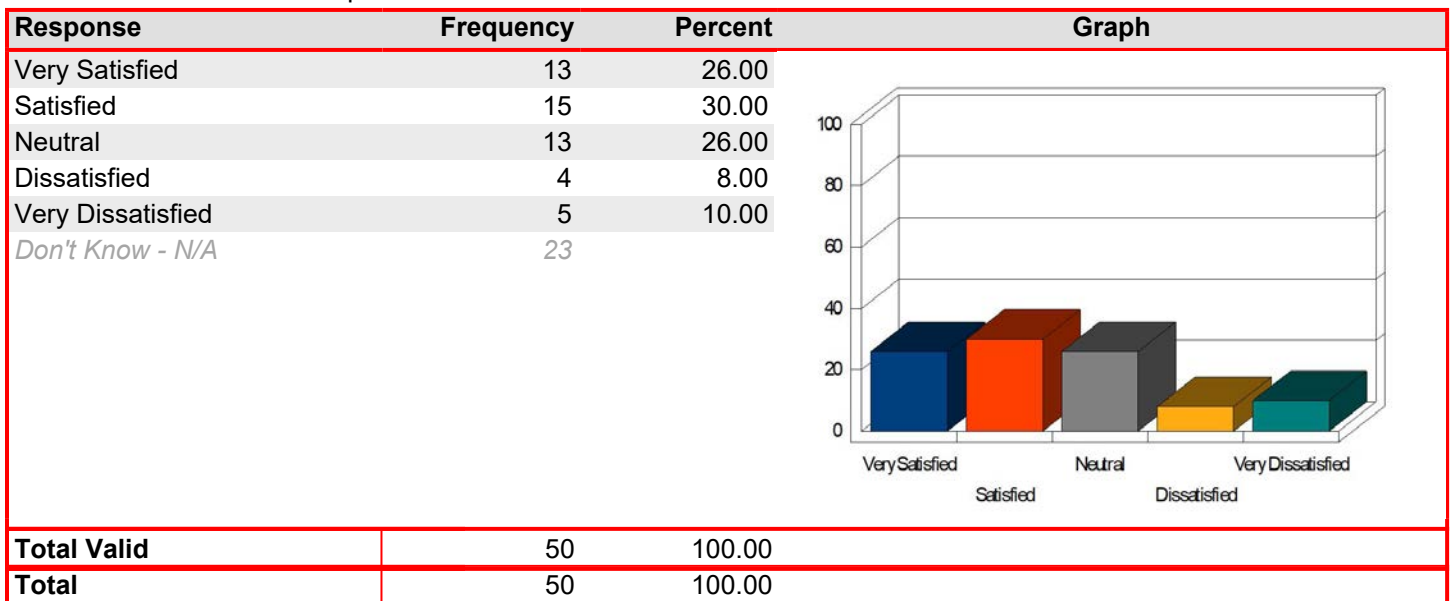
Financial Aid - Information presented is understandable

Mean: 3.93



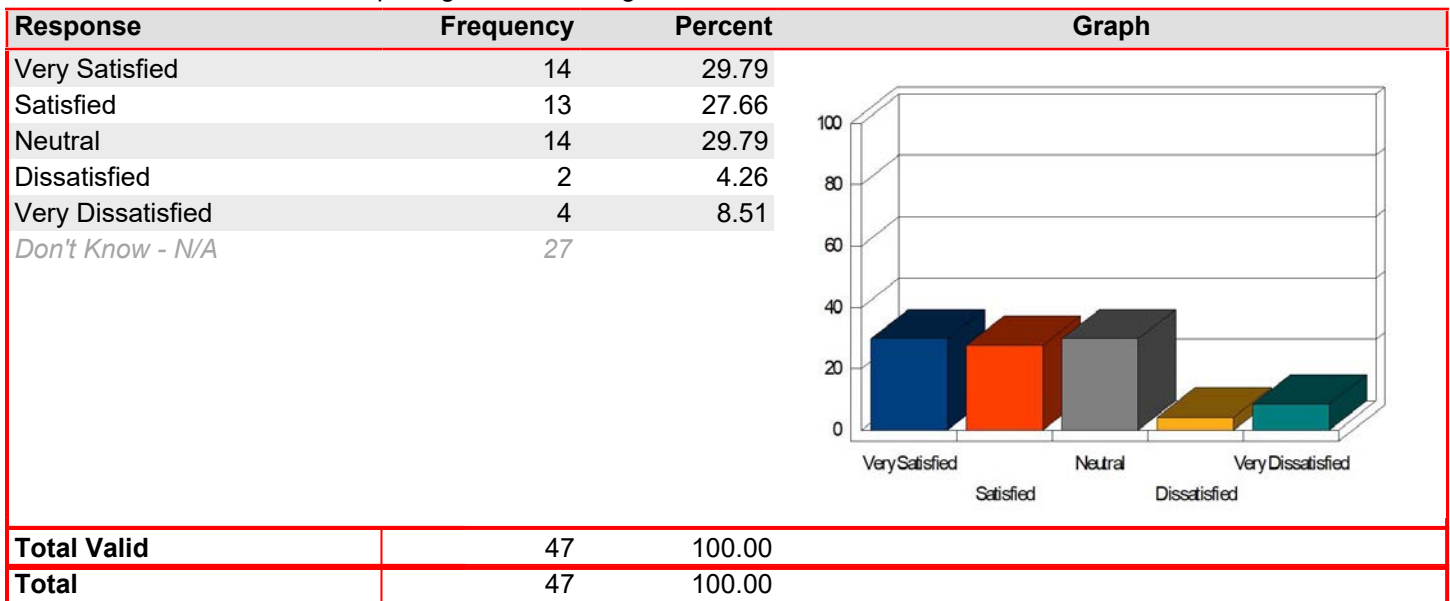
Financial Aid - Financial aid process

Mean: 3.54



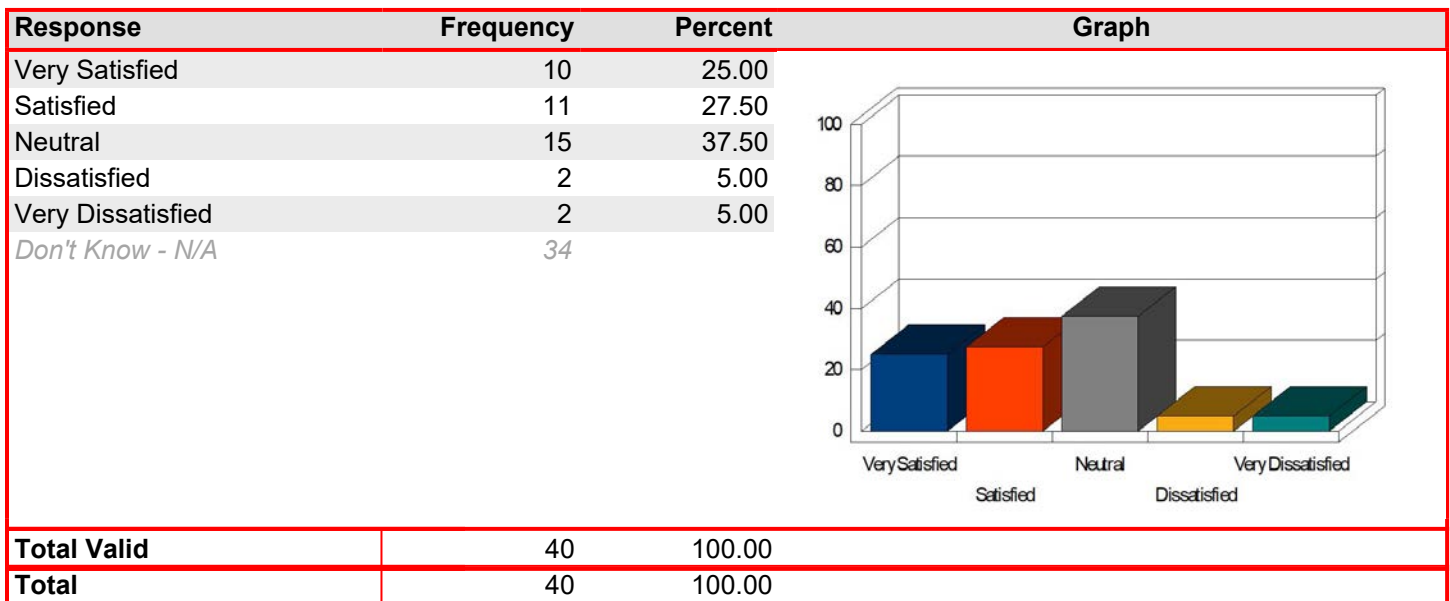
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 3.66



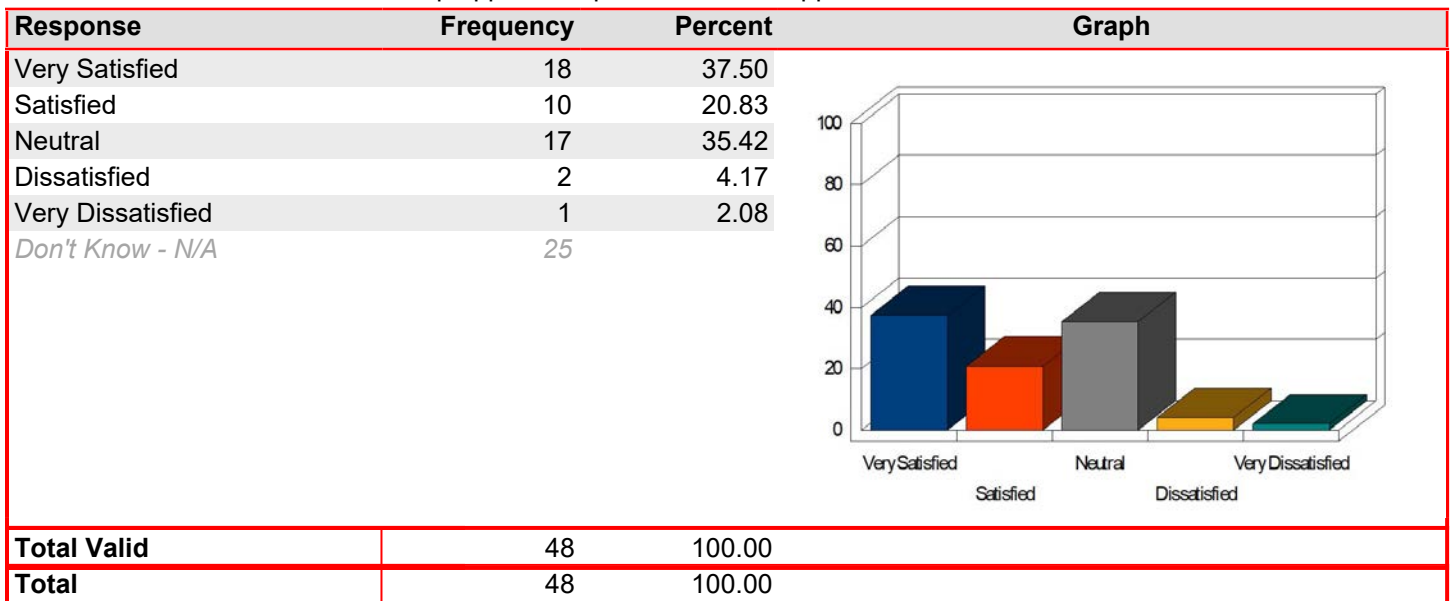
## Financial Aid - Assistance for Veteran benefits

Mean: 3.63



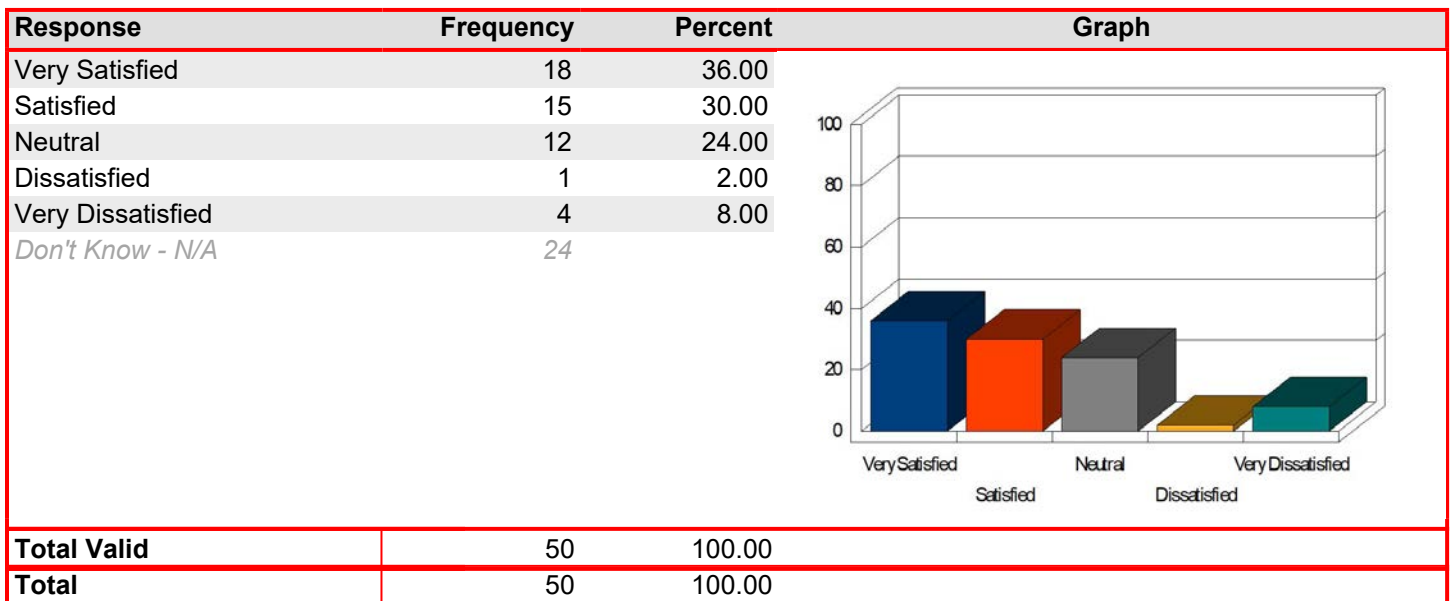
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 3.88



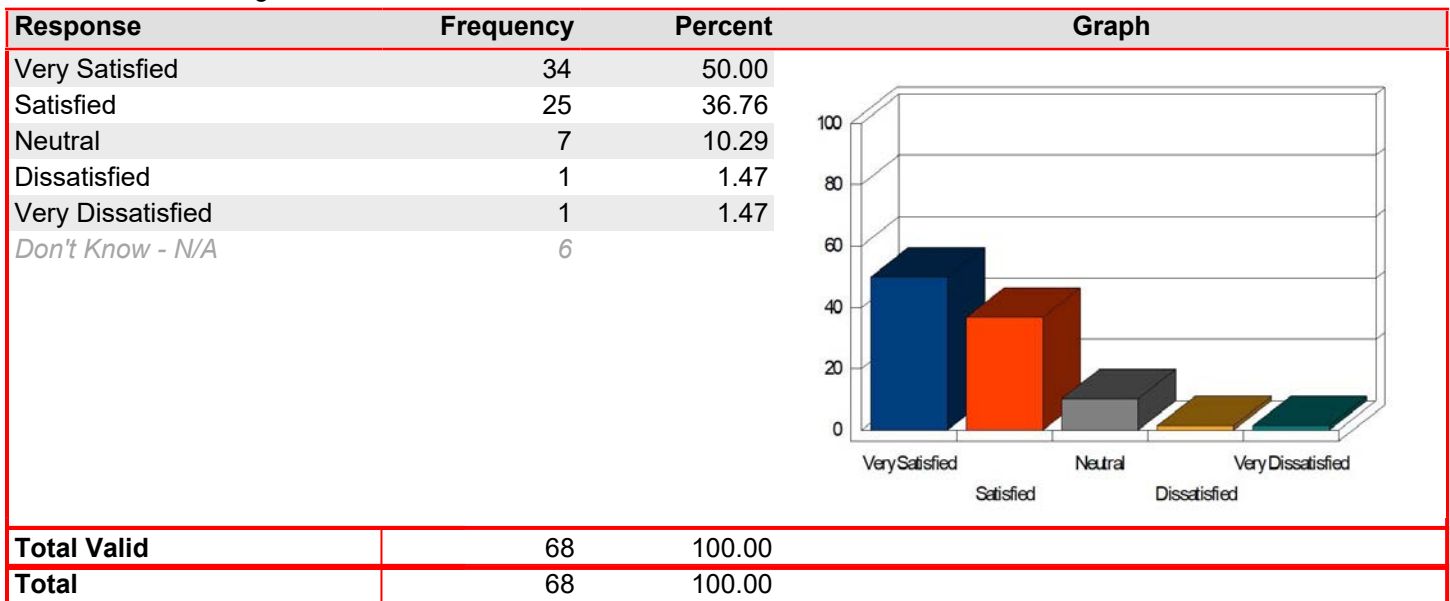
## Financial Aid - Website information

Mean: 3.84



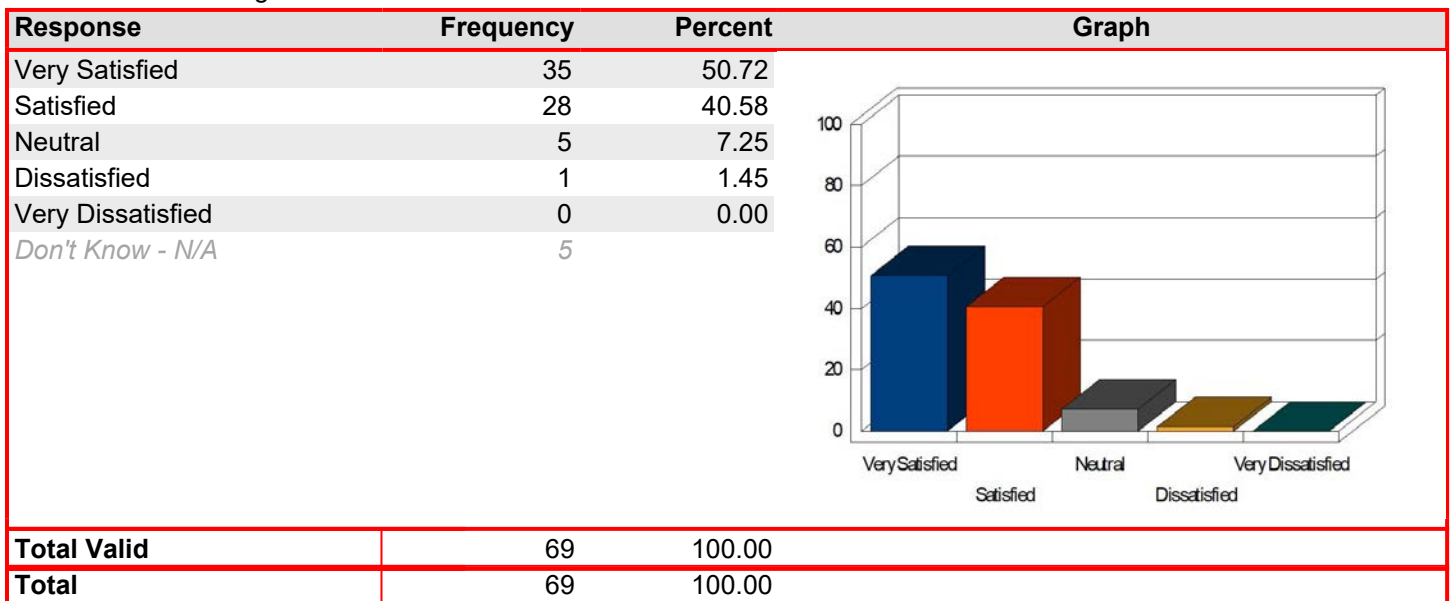
## Guidance/Counseling - Assistance of staff

Mean: 4.32



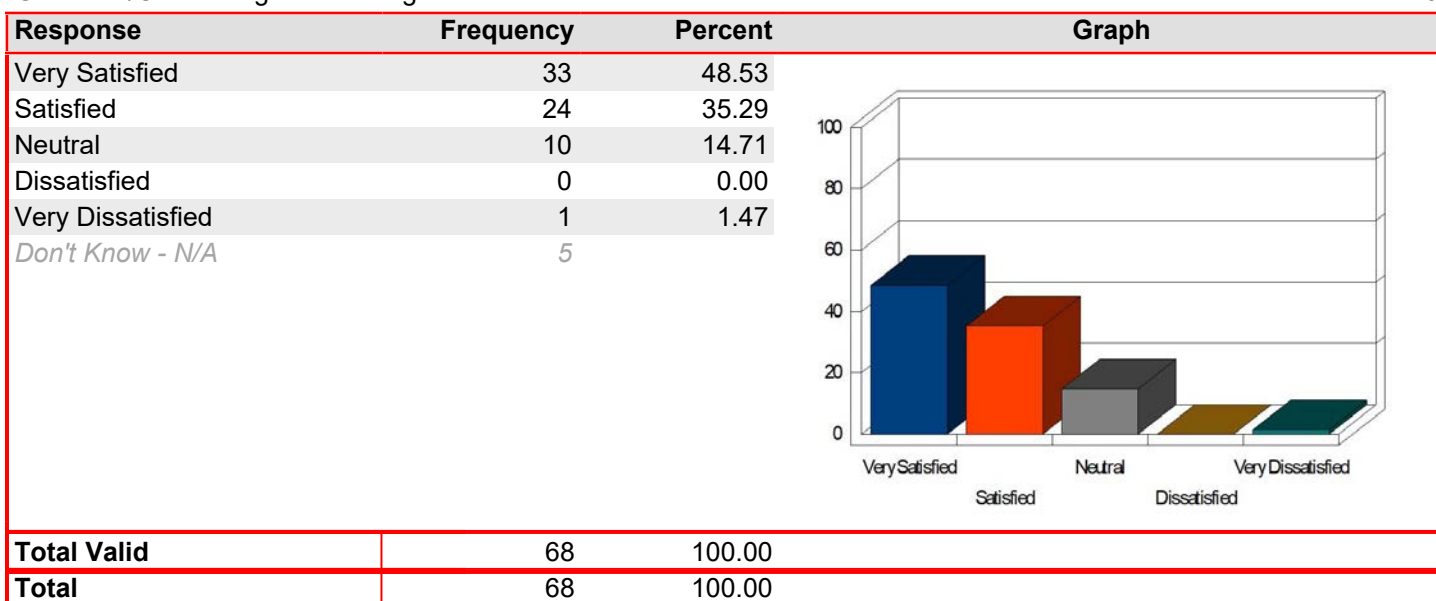
## Guidance/Counseling - Friendliness of staff

Mean: 4.41



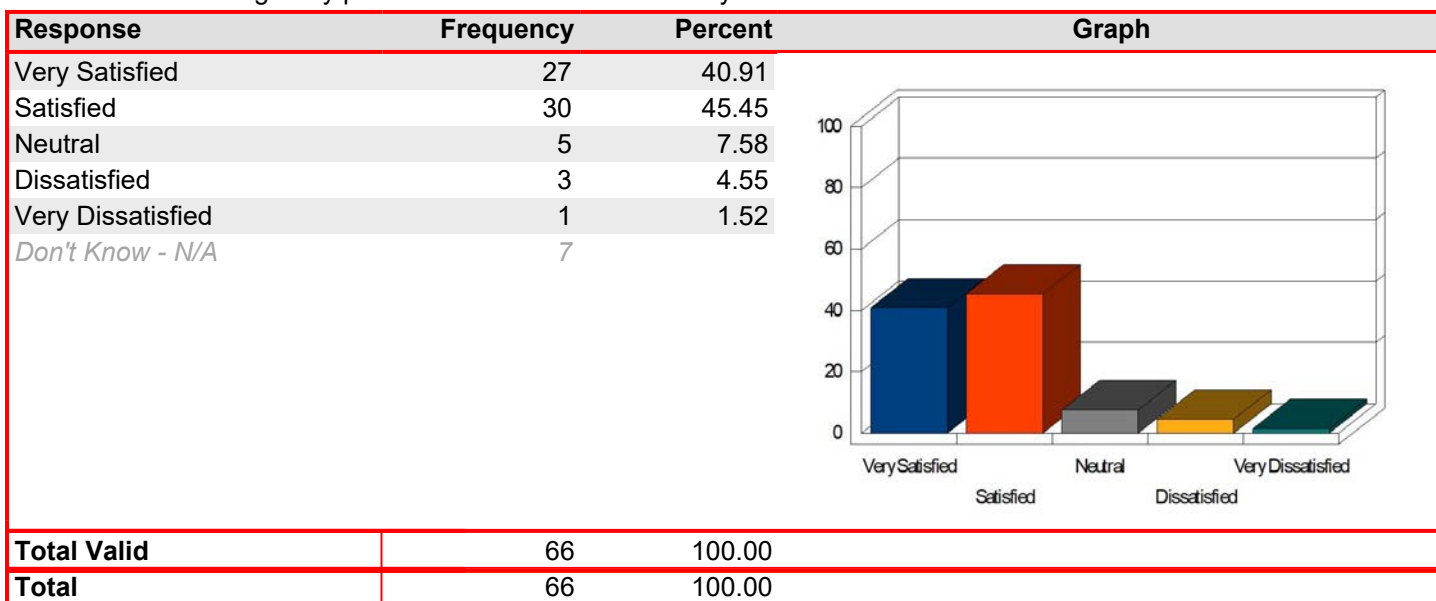
## Guidance/Counseling - Knowledge of staff

Mean: 4.29



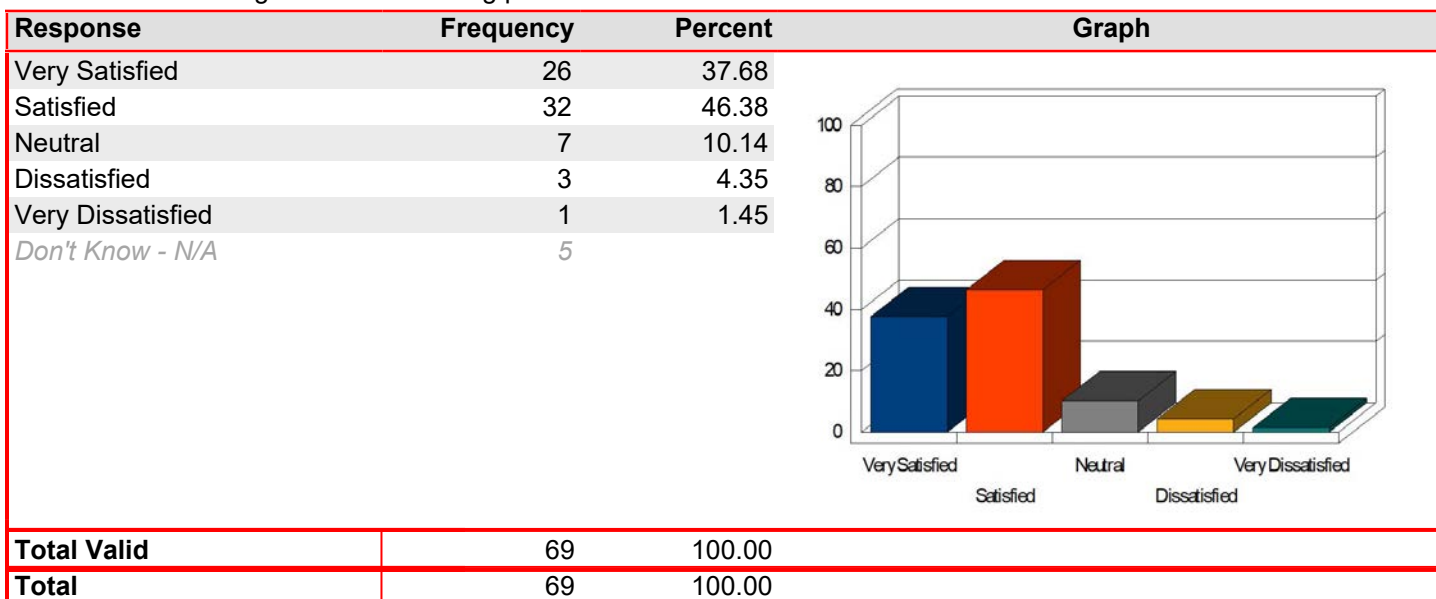
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.20



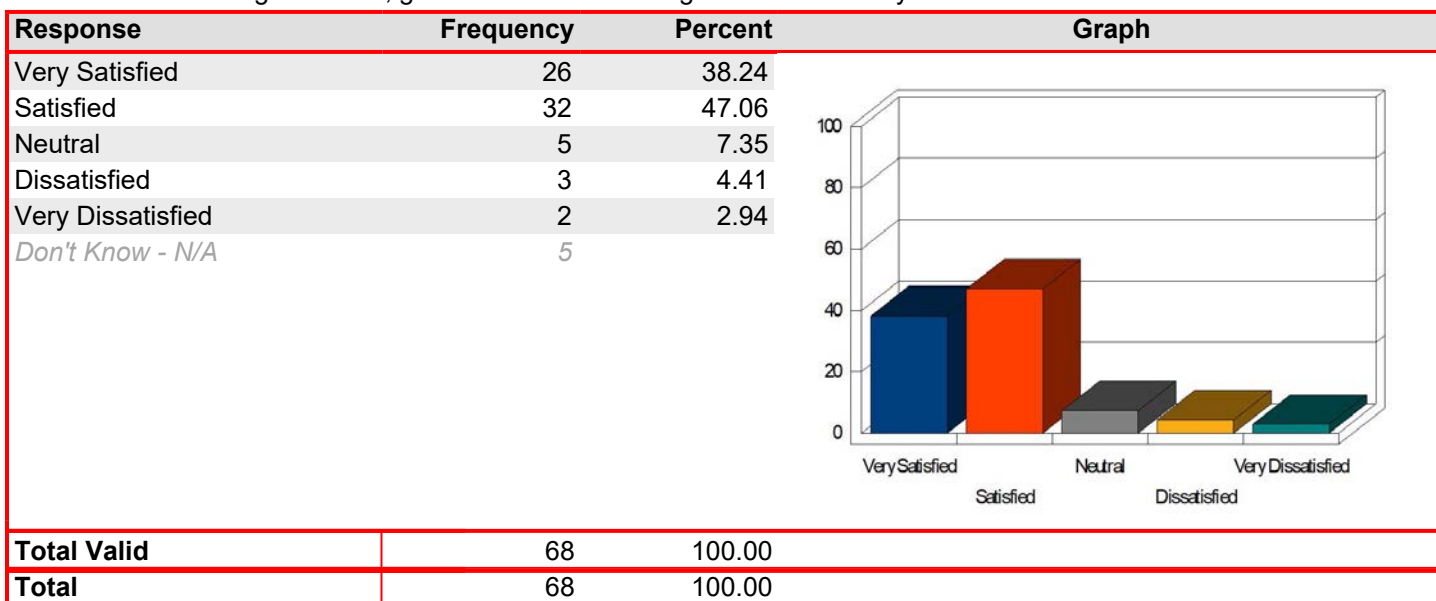
## Guidance/Counseling - Student advising process

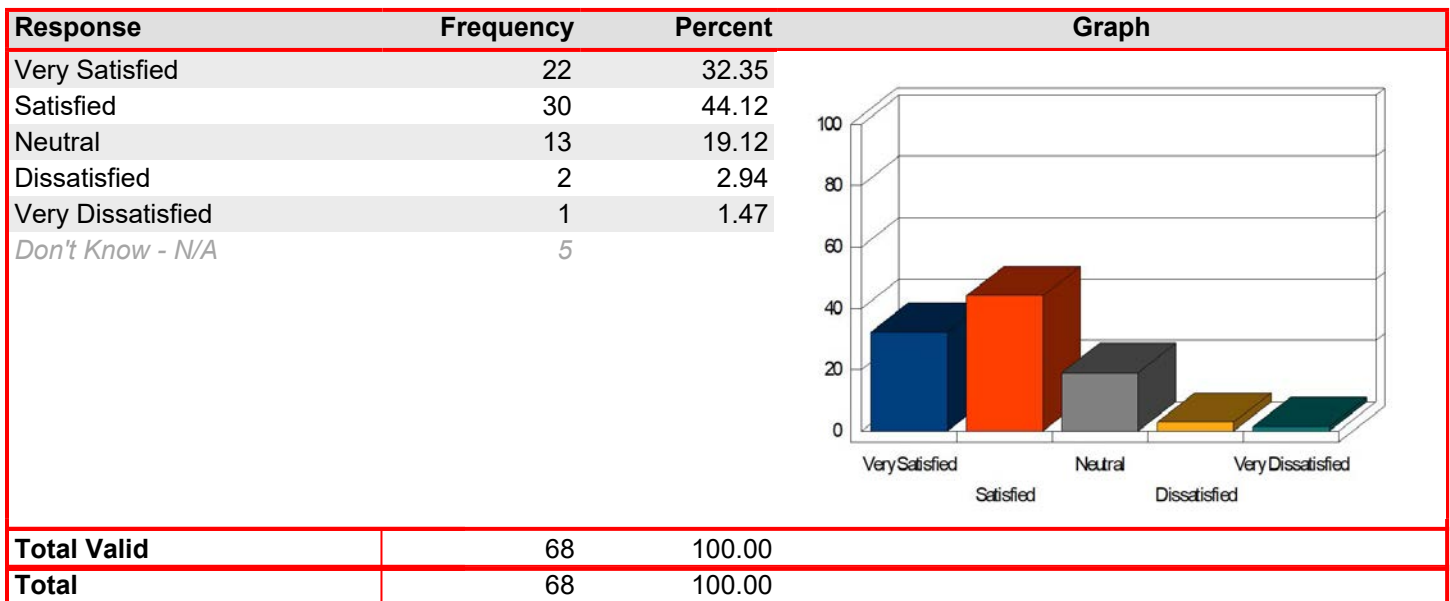
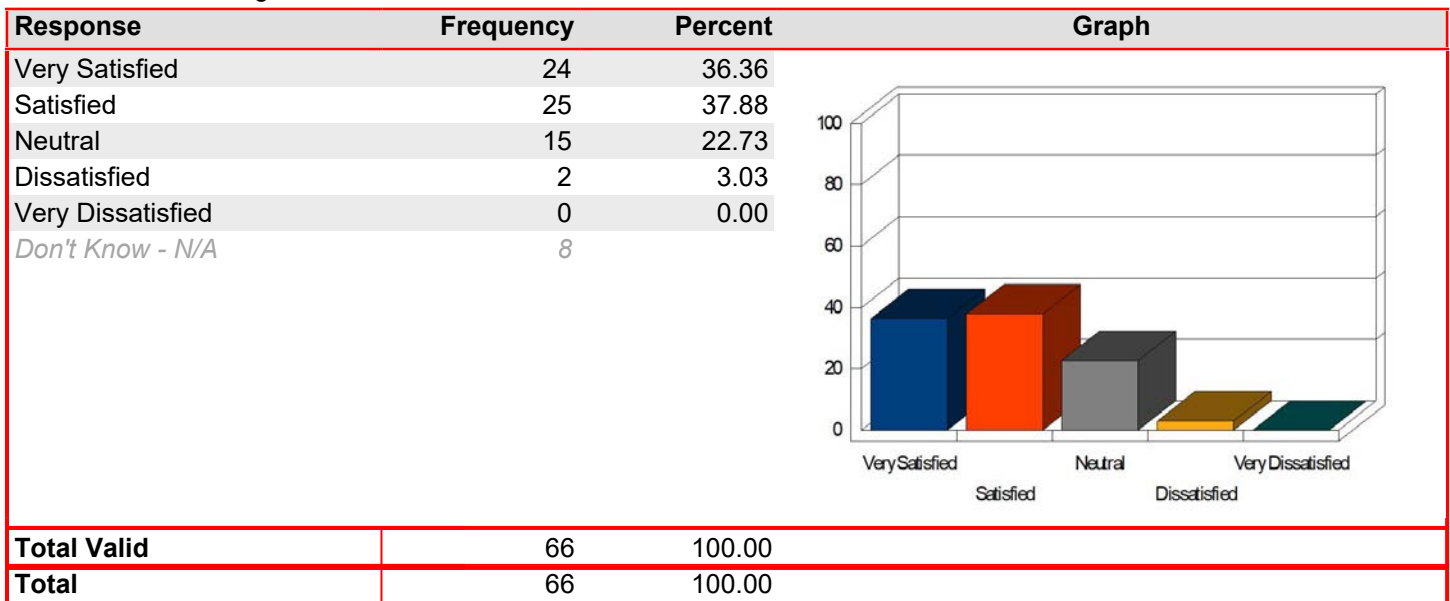
Mean: 4.14



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.13

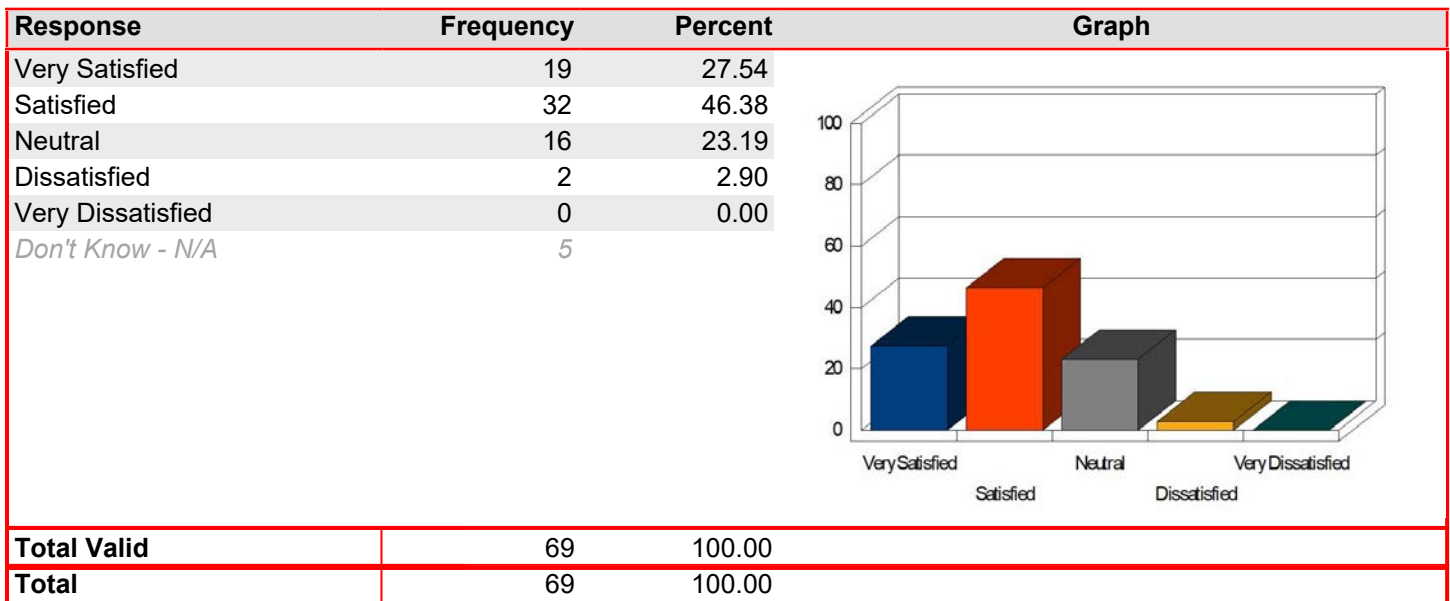






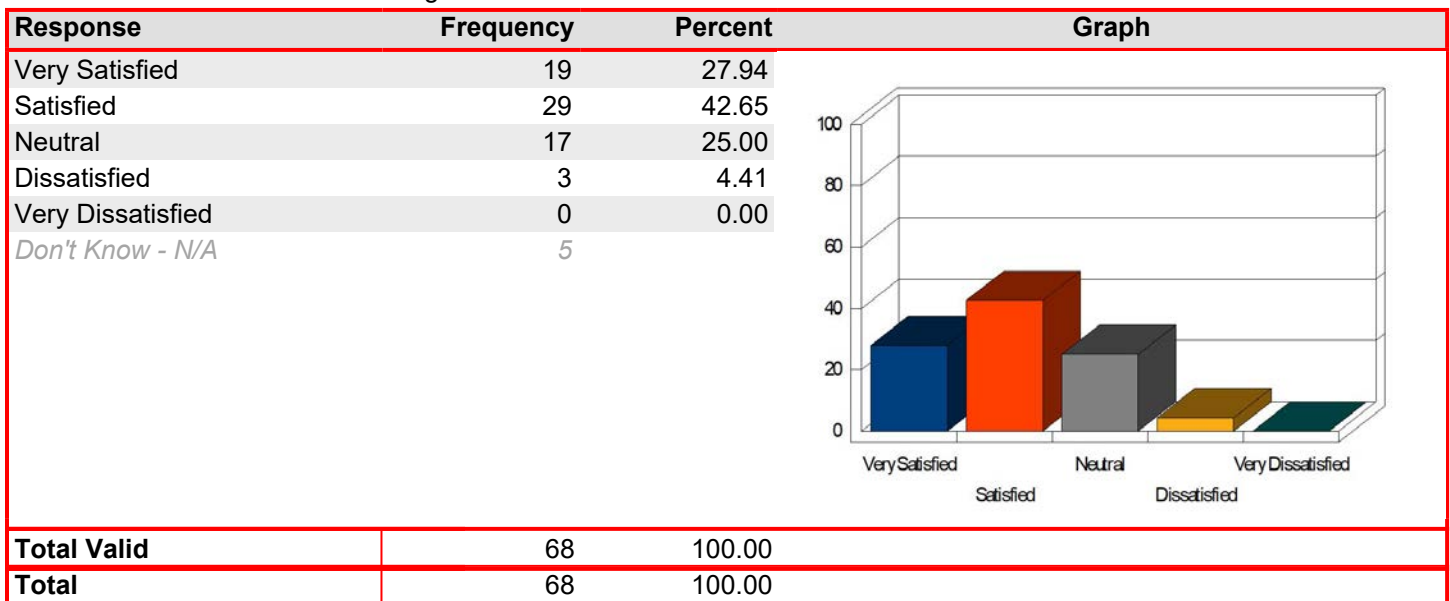
## Business Office/Cashier - Friendliness of staff

Mean: 3.99



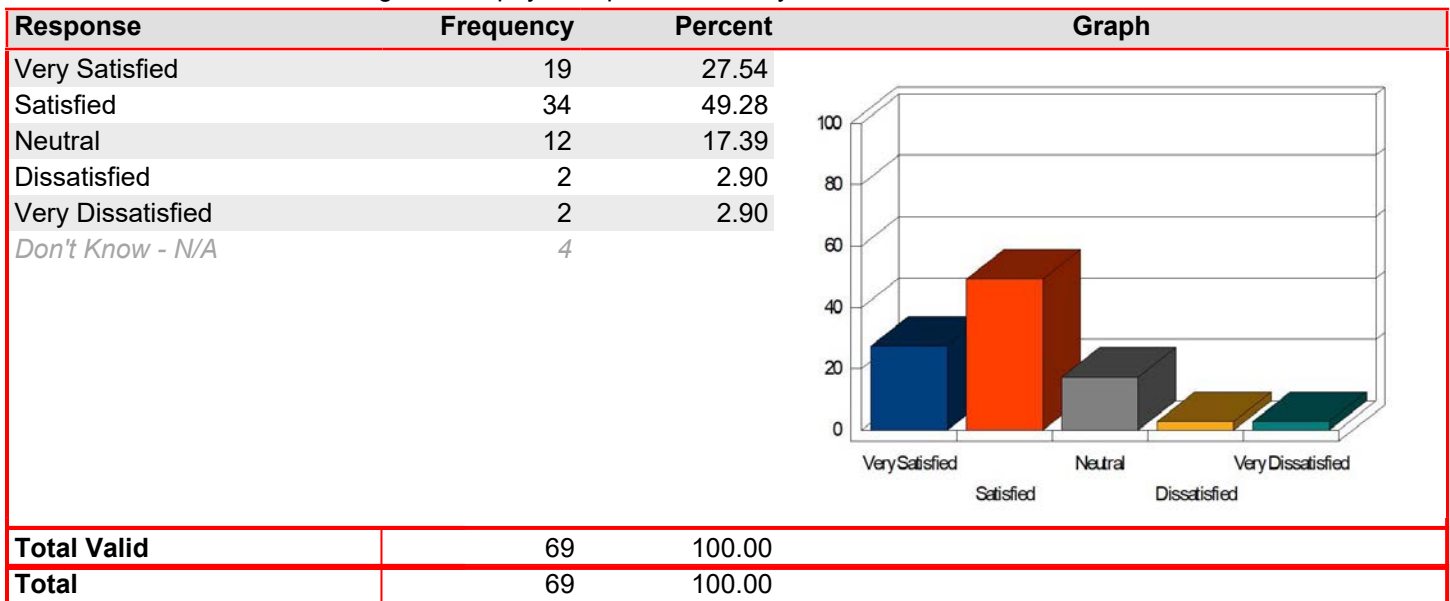
## Business Office/Cashier - Knowledge of staff

Mean: 3.94



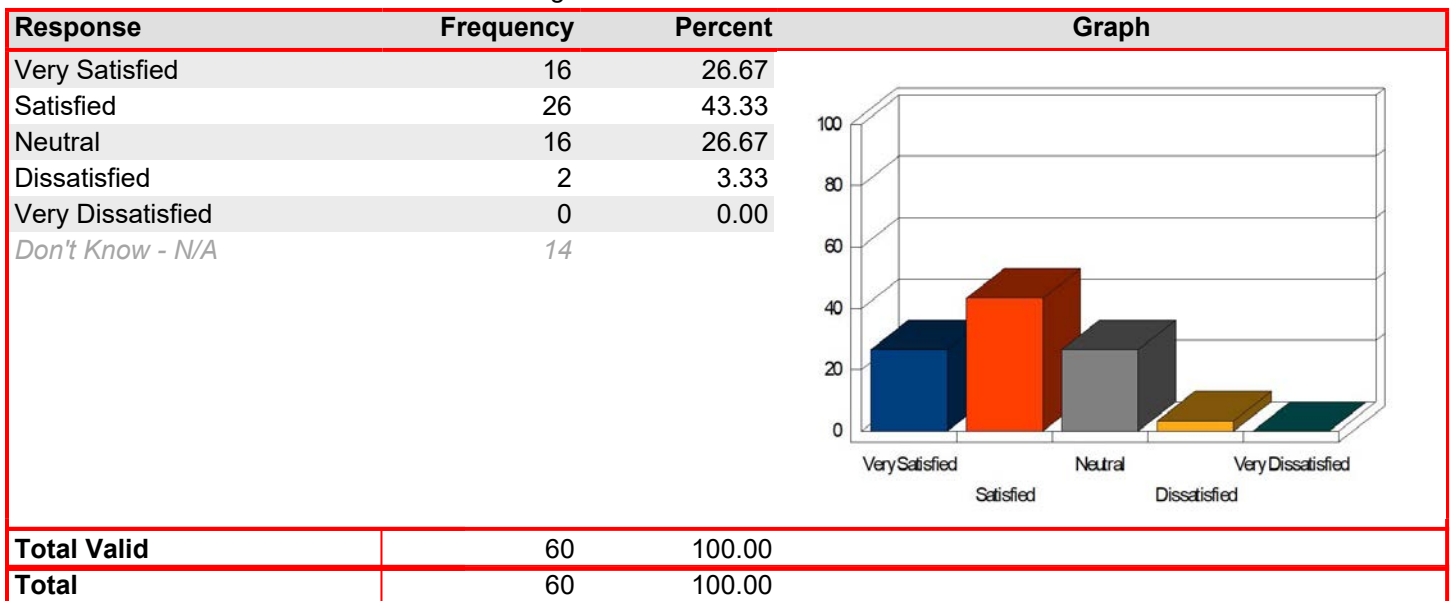
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 3.96



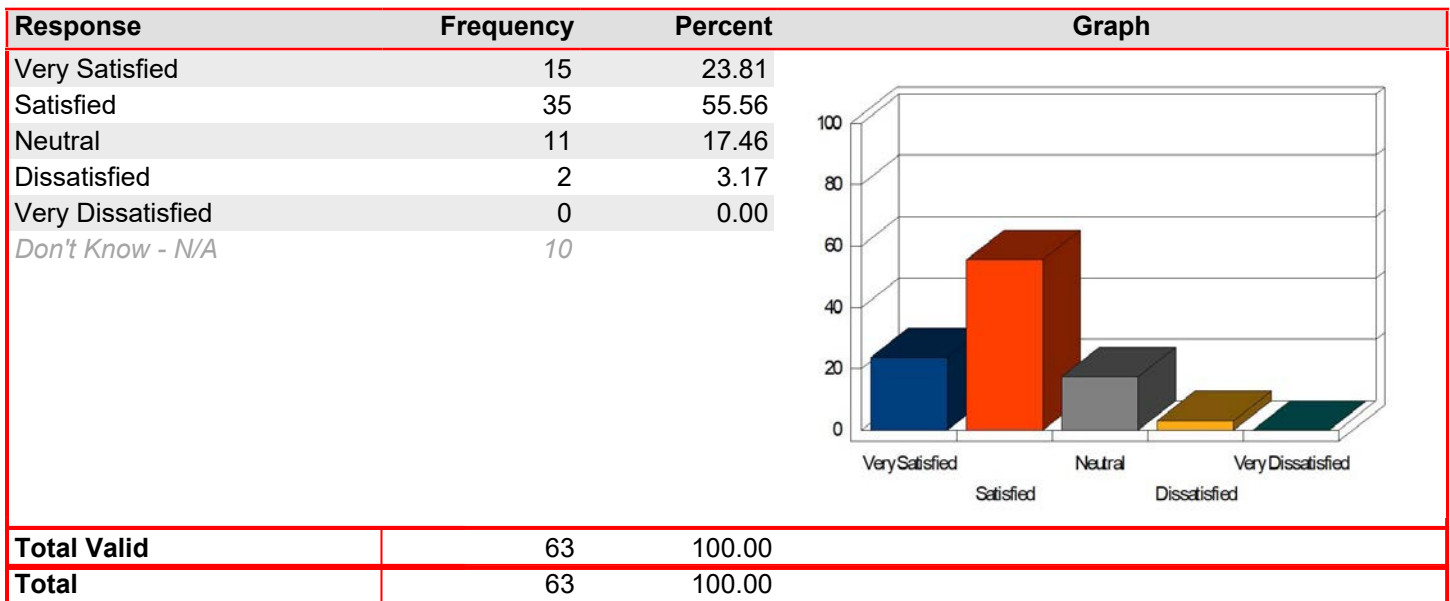
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 3.93



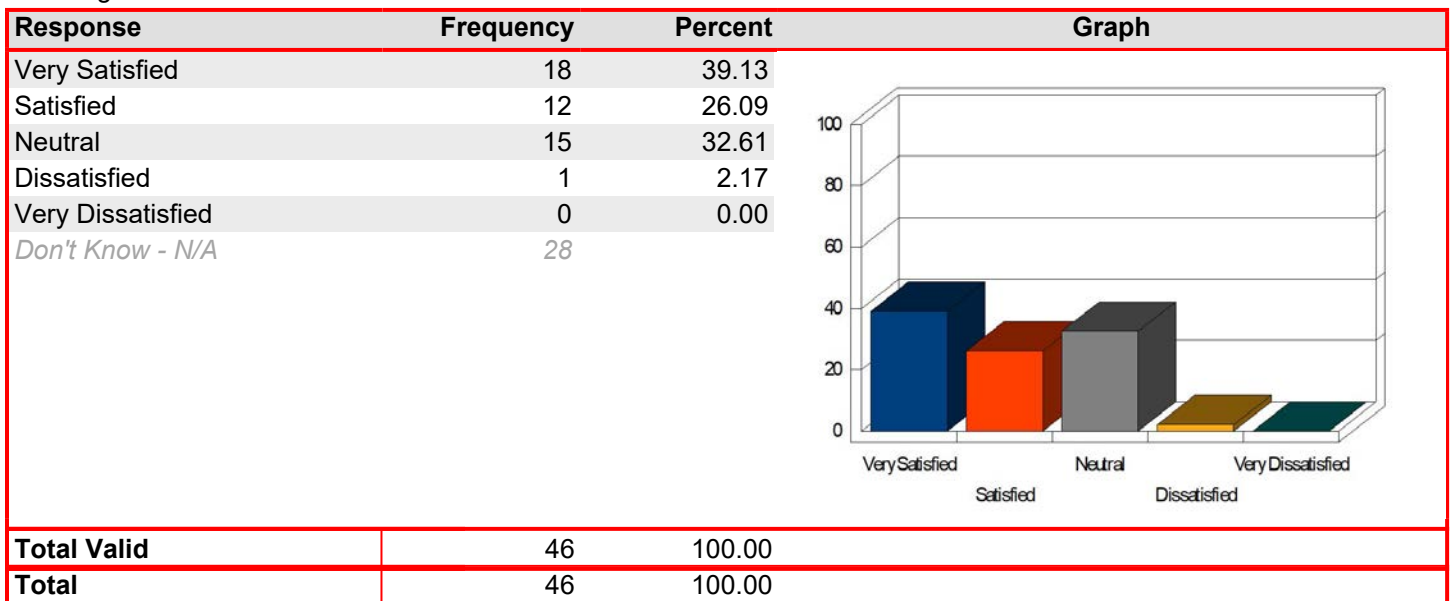
## Business Office/Cashier - Website information

Mean: 4.00



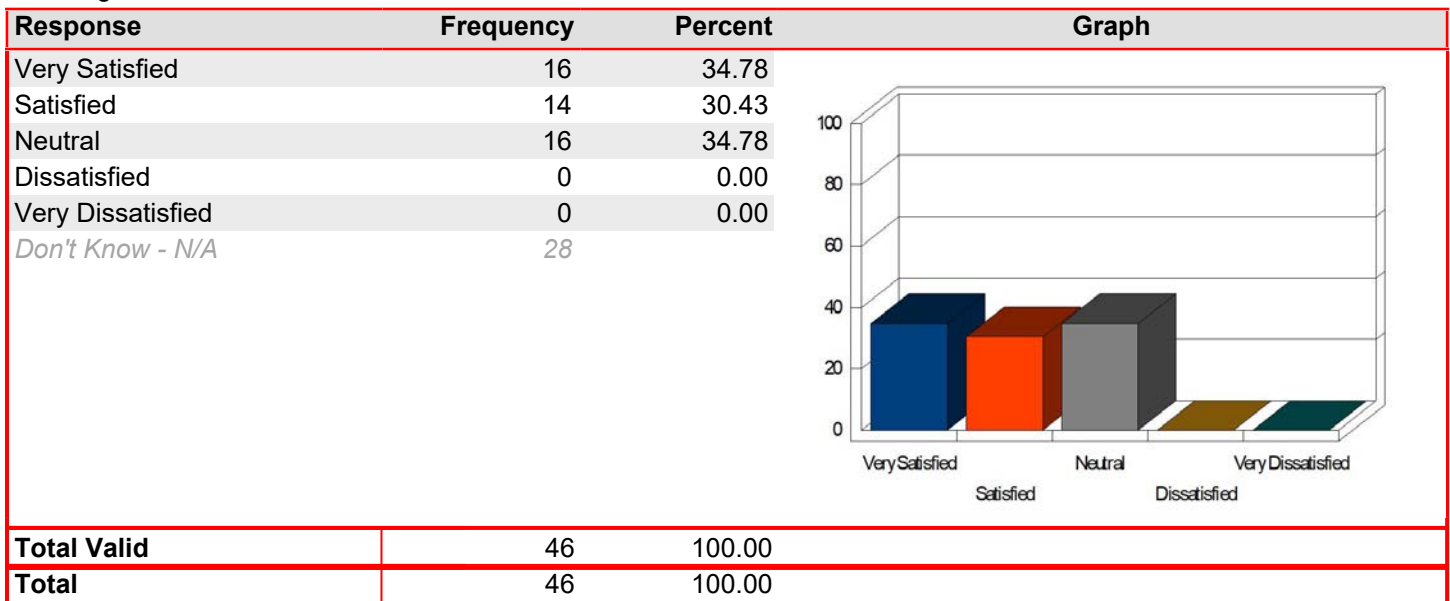
## Tutoring/CAPS - Assistance of staff

Mean: 4.02



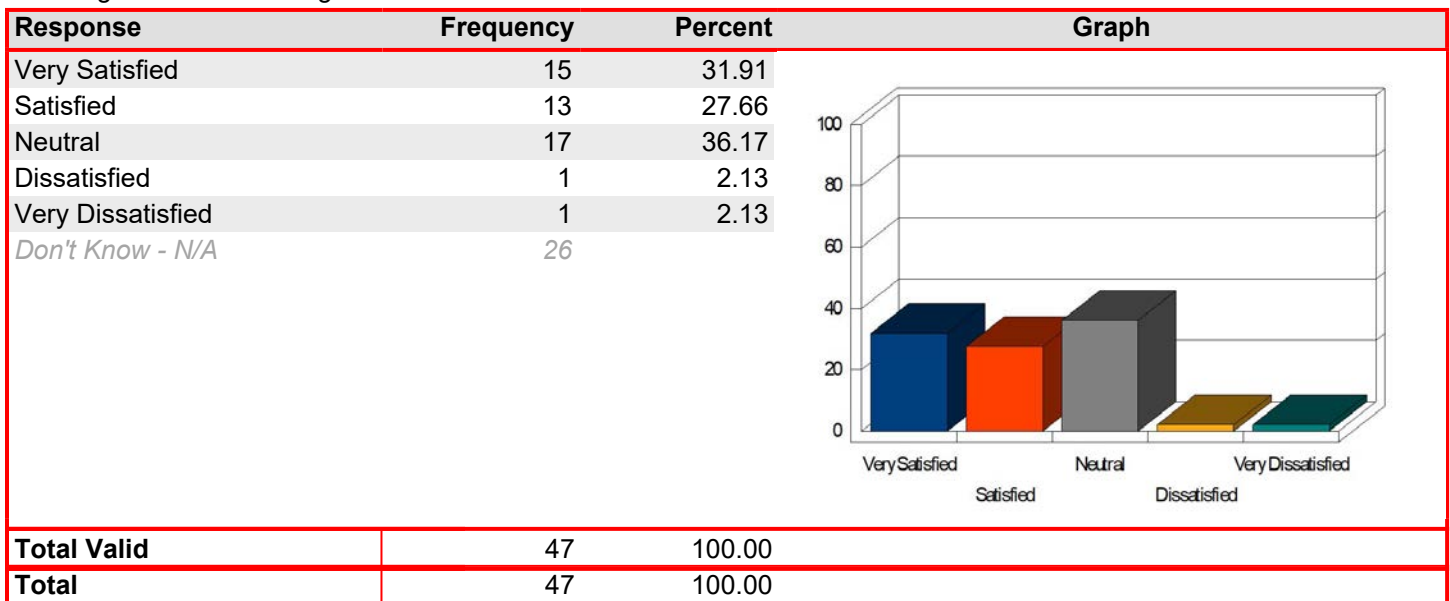
## Tutoring/CAPS - Friendliness of staff

Mean: 4.00



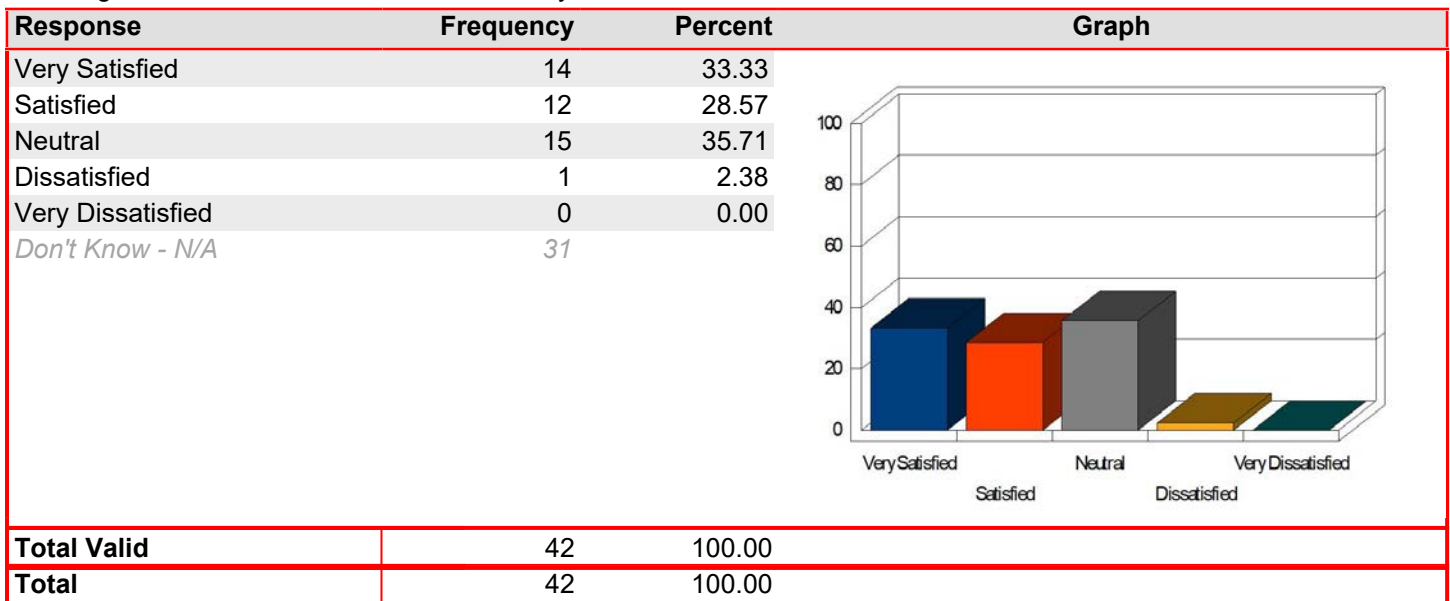
## Tutoring/CAPS - Knowledge of staff

Mean: 3.85



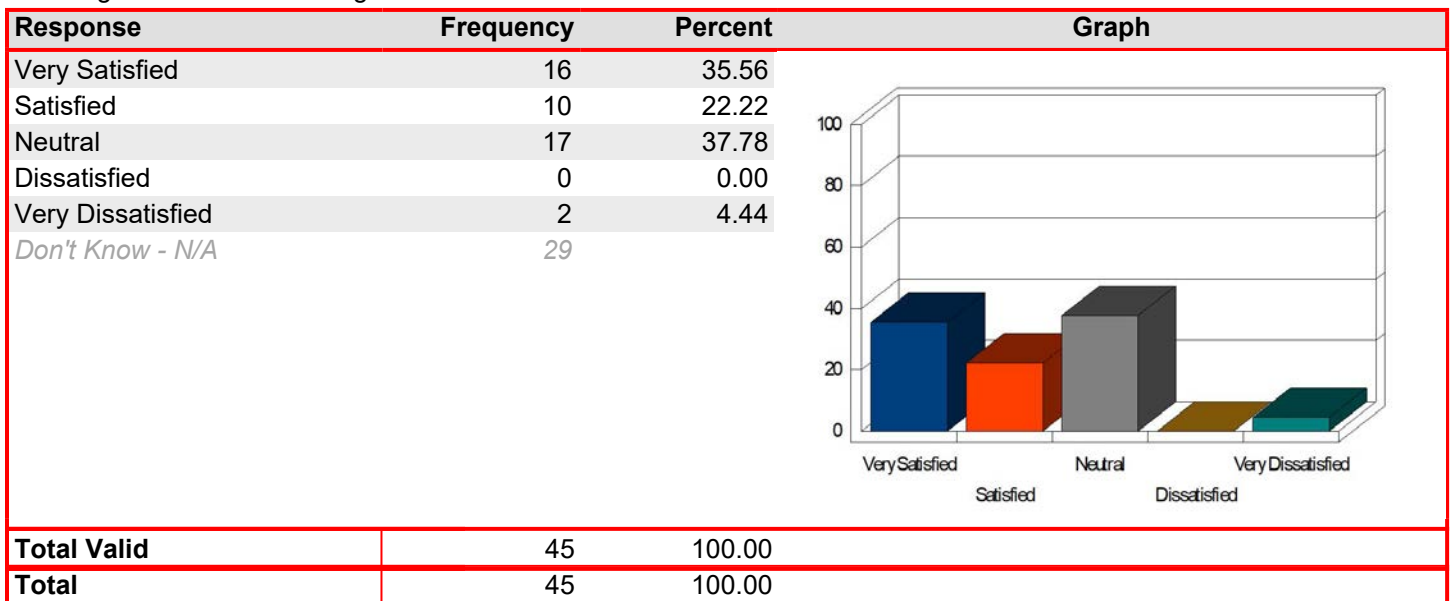
Tutoring/CAPS - Documented student disability services

Mean: 3.93



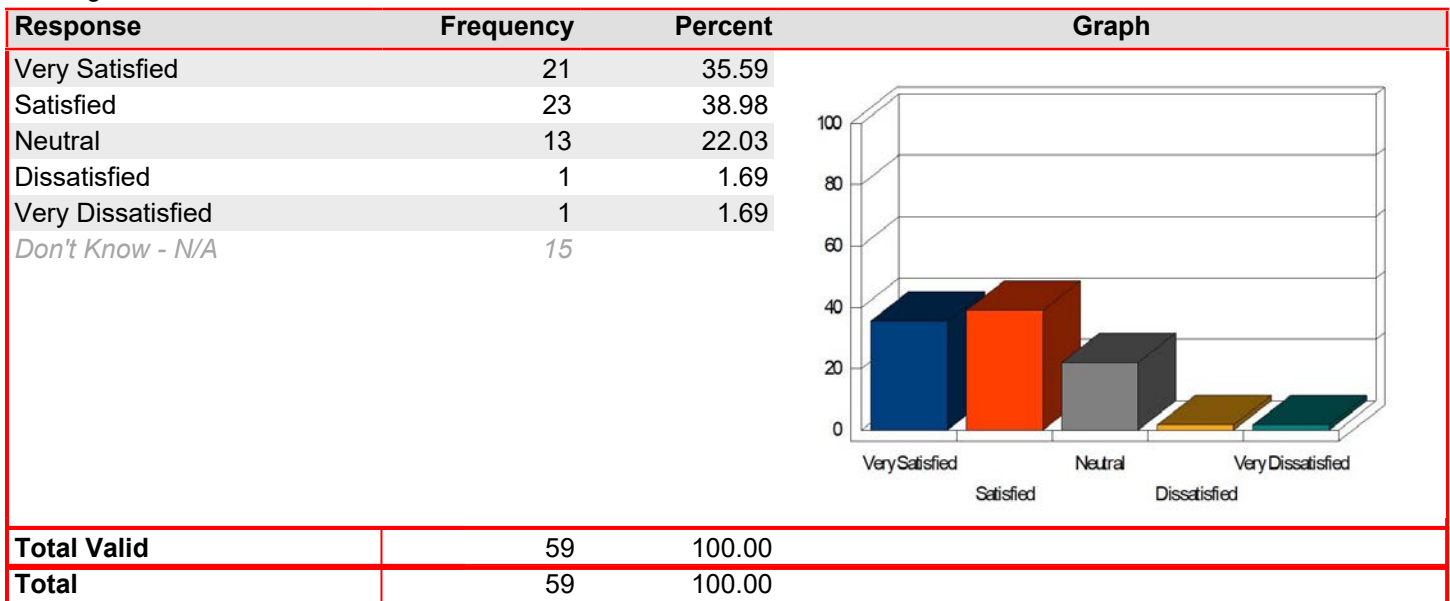
Tutoring/CAPS - Peer tutoring services

Mean: 3.84



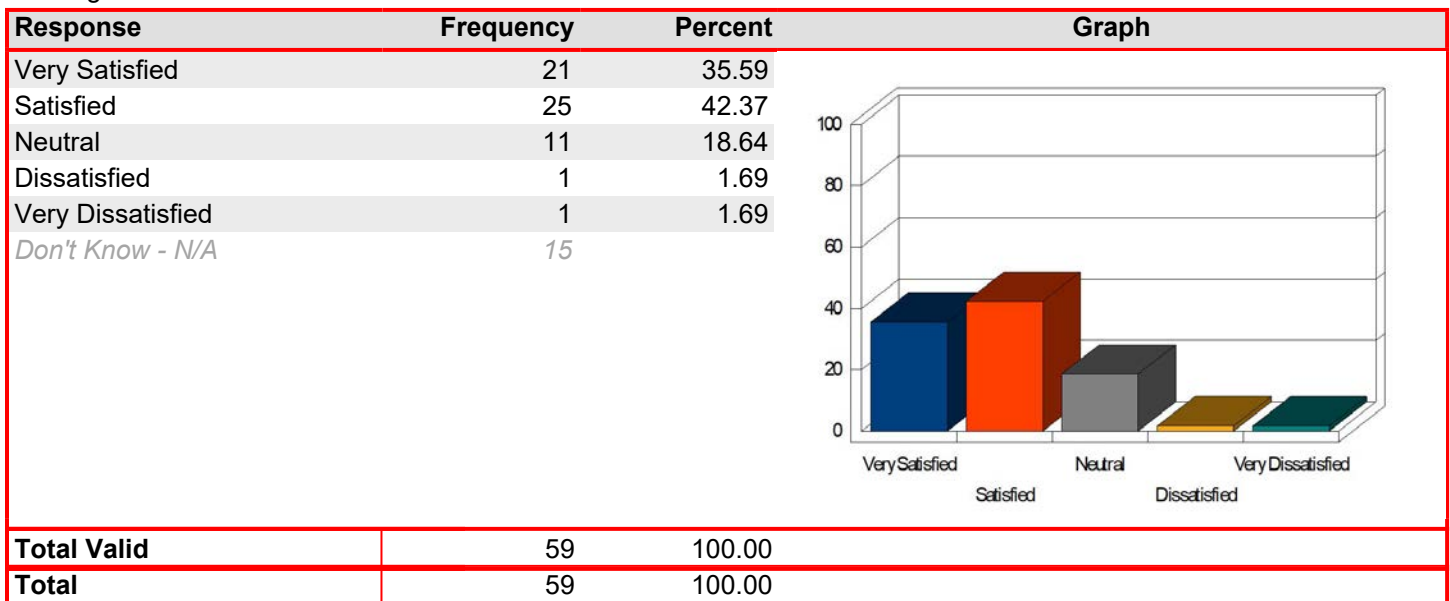
## Testing Services - Assistance of staff

Mean: 4.05



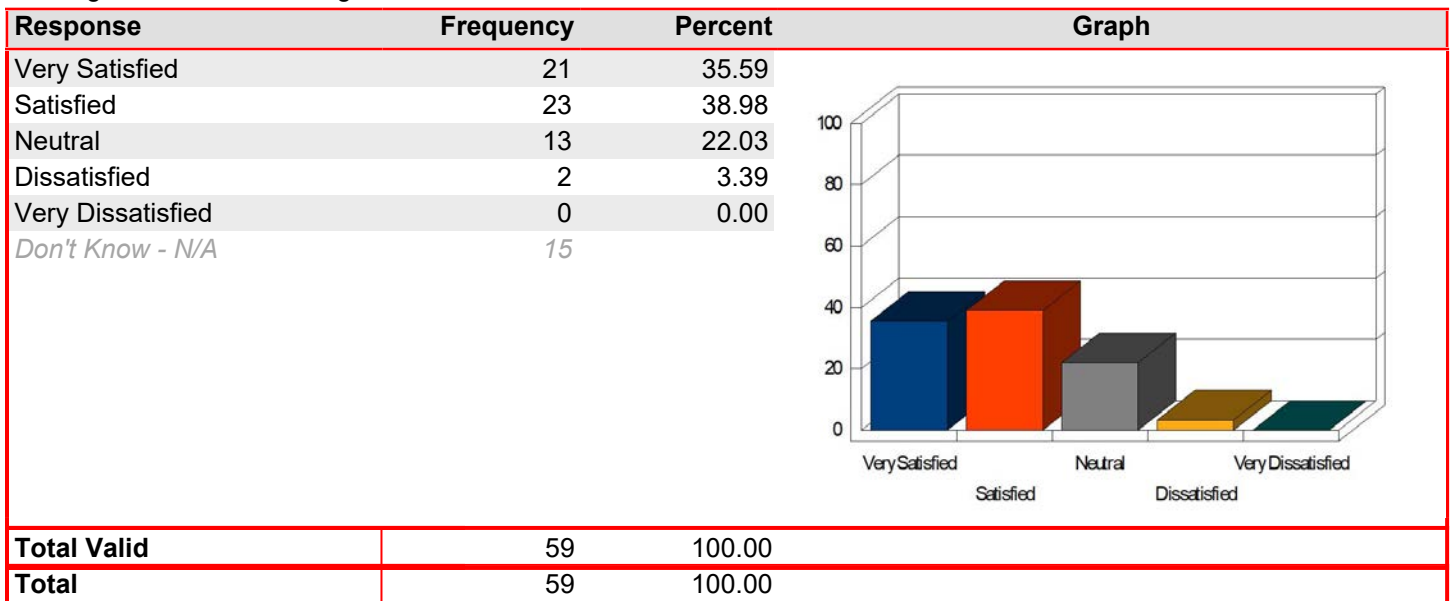
## Testing Services - Friendliness of staff

Mean: 4.08



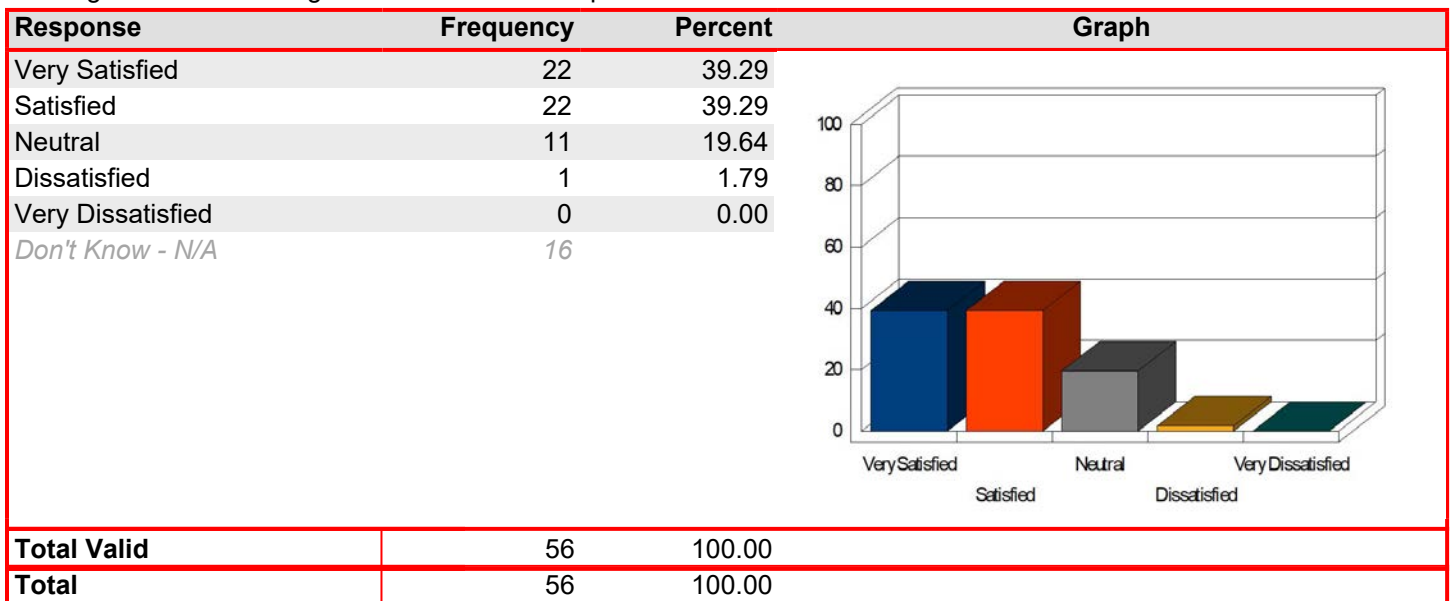
## Testing Services - Knowledge of staff

Mean: 4.07



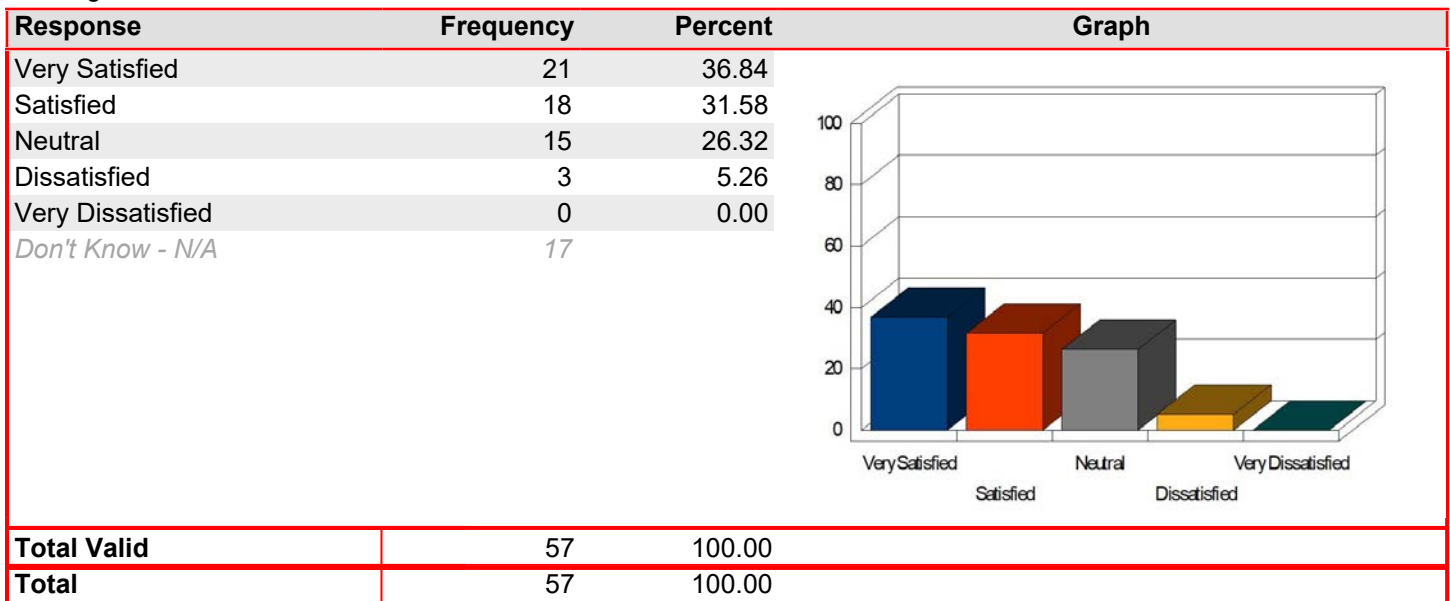
## Testing Services - Testing Center hours are adequate

Mean: 4.16



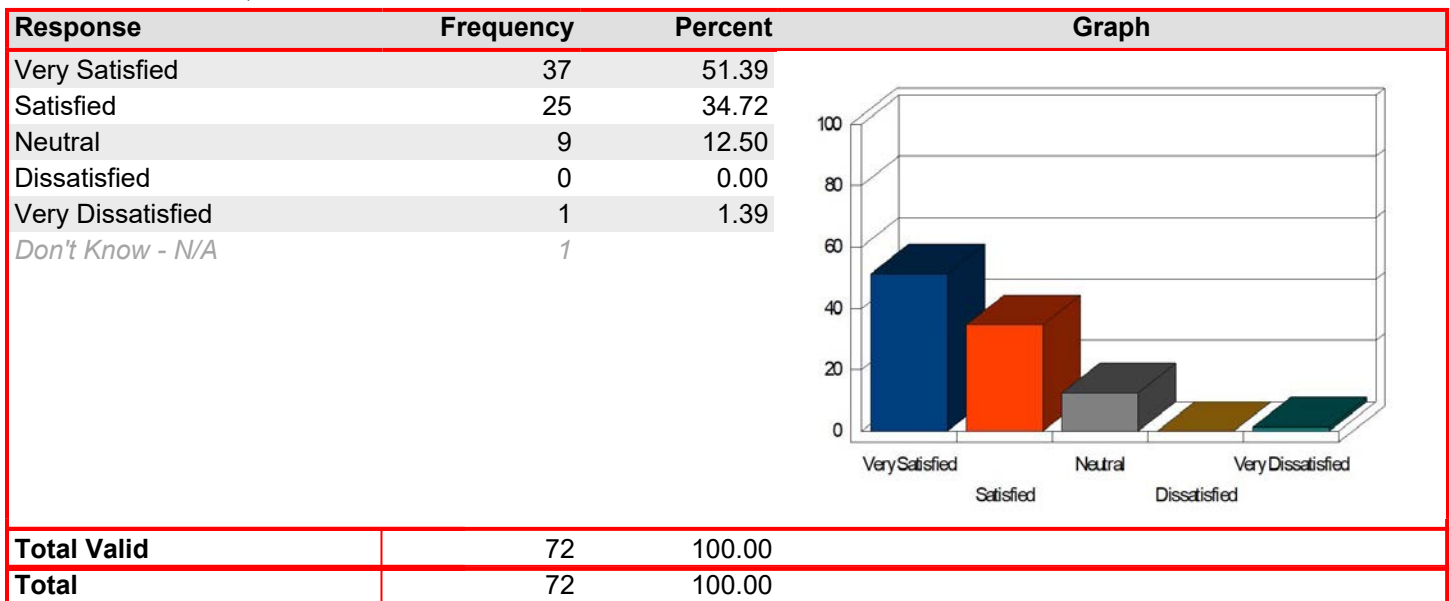
## Testing Services - Website information

Mean: 4.00



## Instruction - Overall, teachers care about me

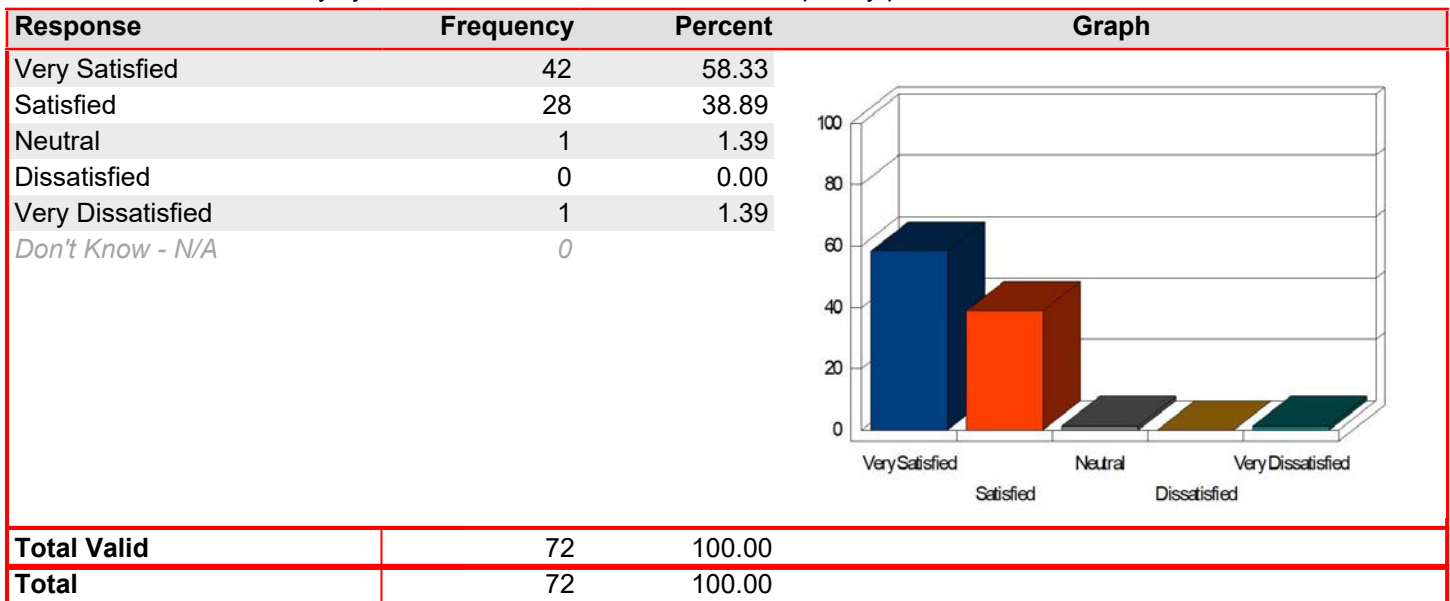
Mean: 4.35





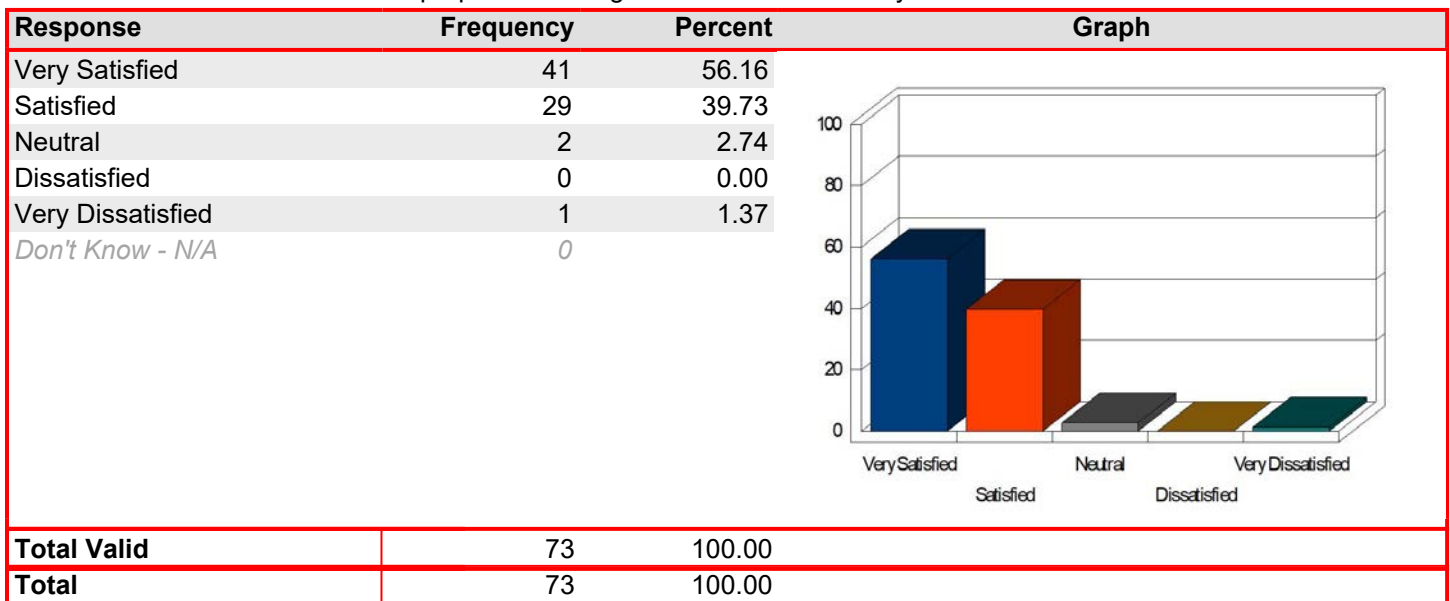
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.53



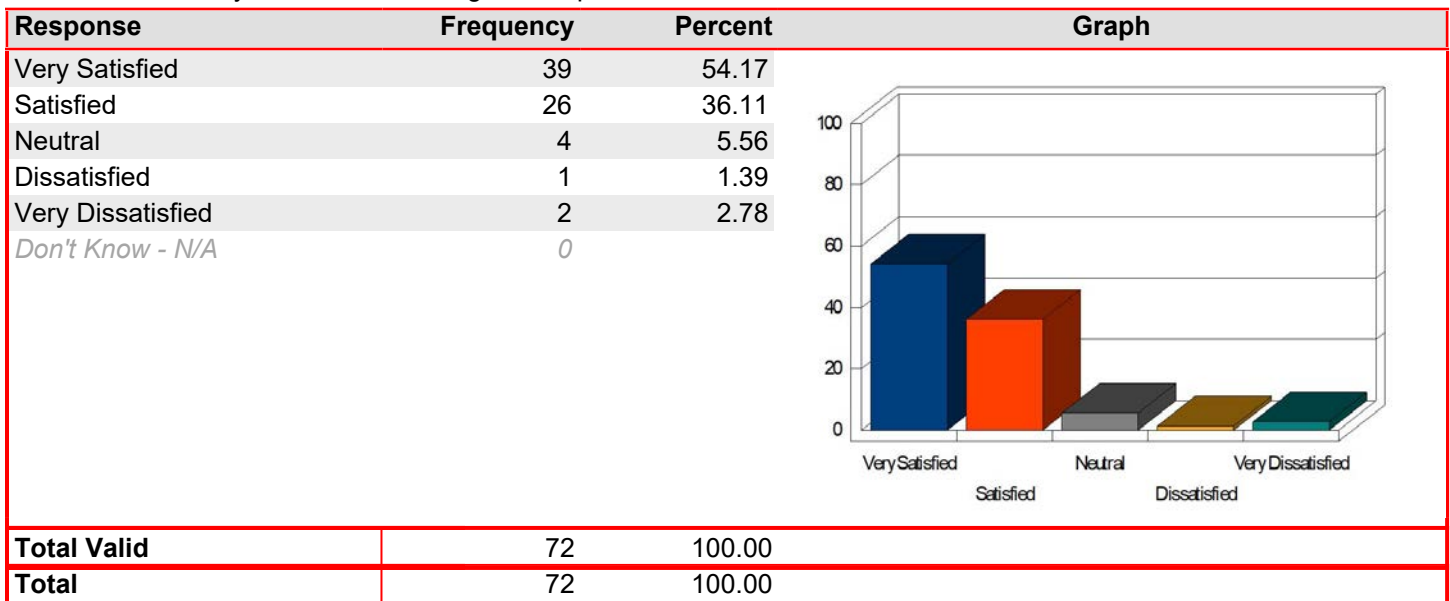
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.49



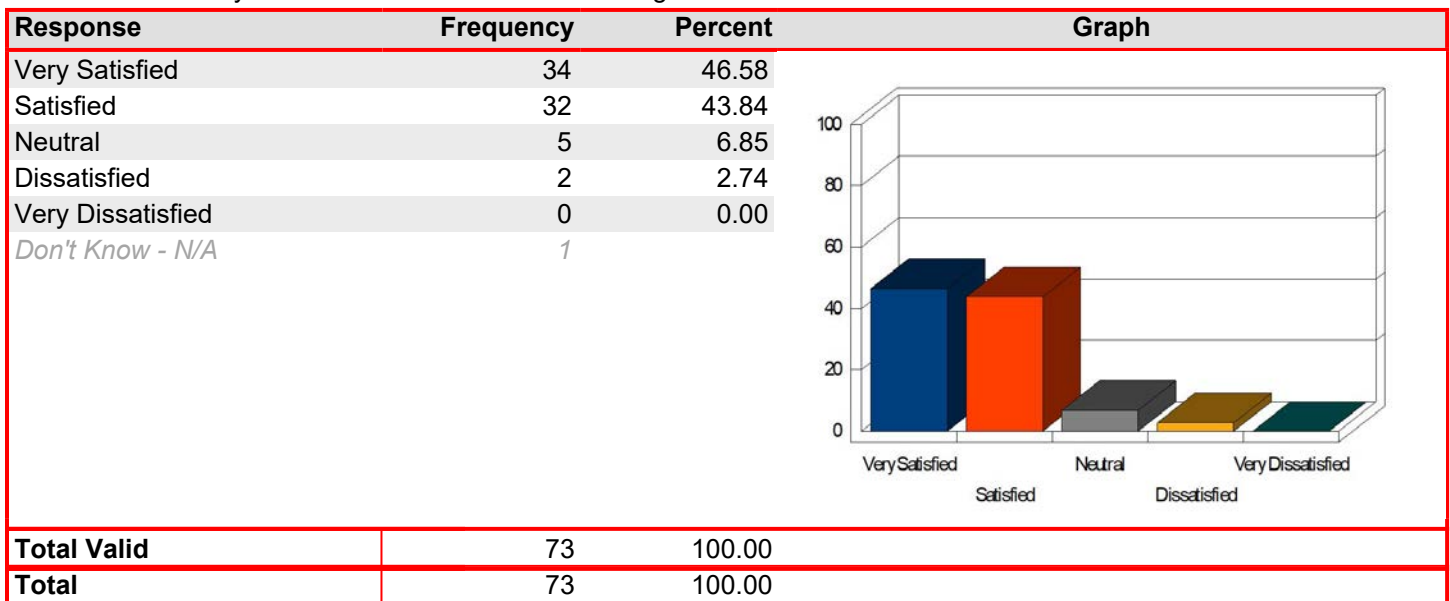
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.38



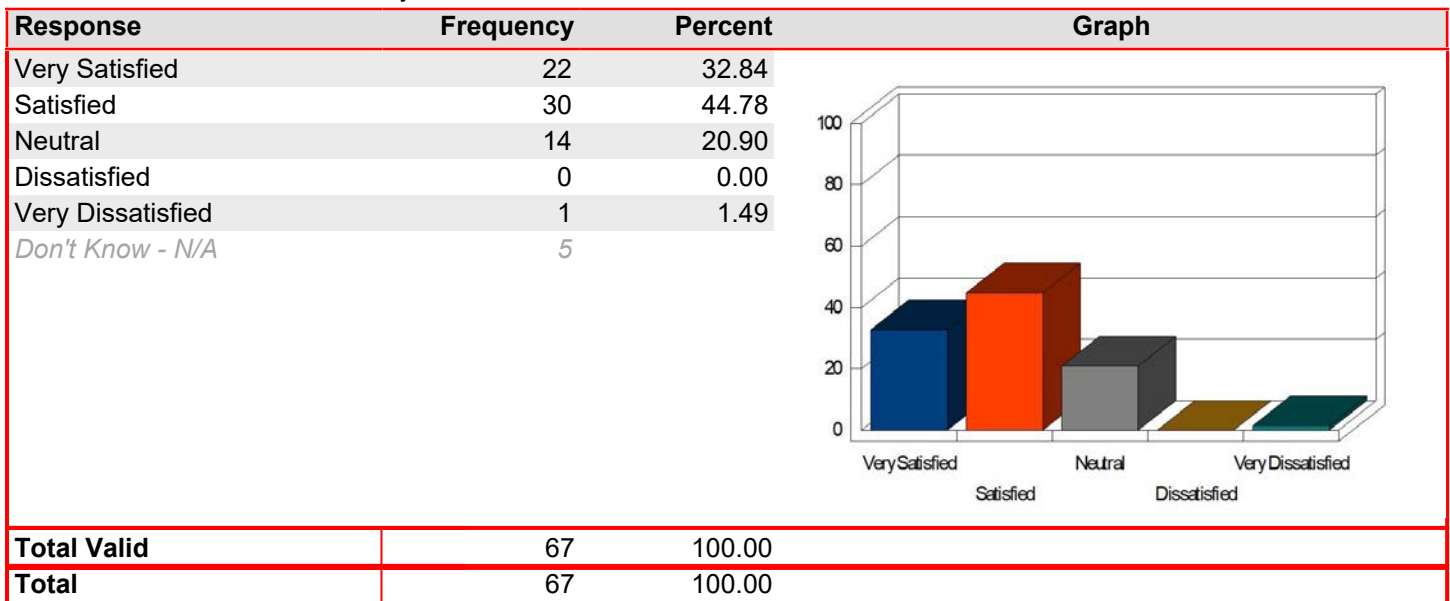
Instruction - Faculty are available after class and during office hours

Mean: 4.34



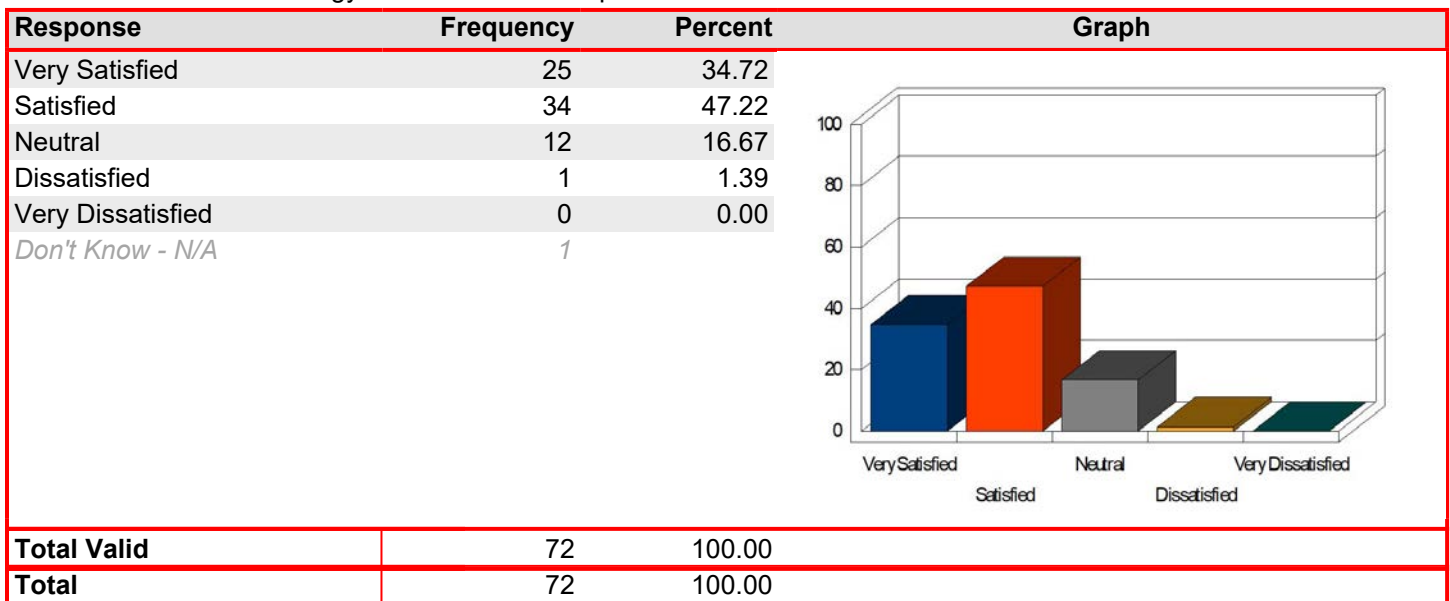
Overall-Student services routinely assisted me

Mean: 4.07



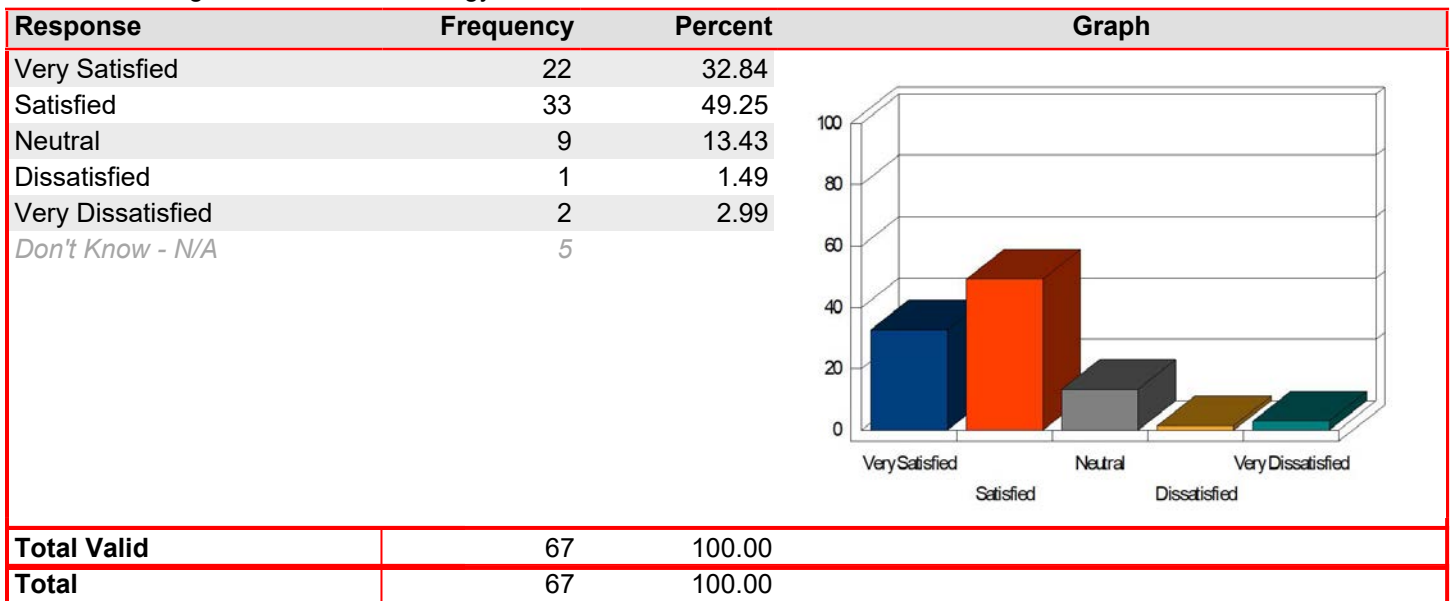
Overall-Access to technology resources was adequate

Mean: 4.15



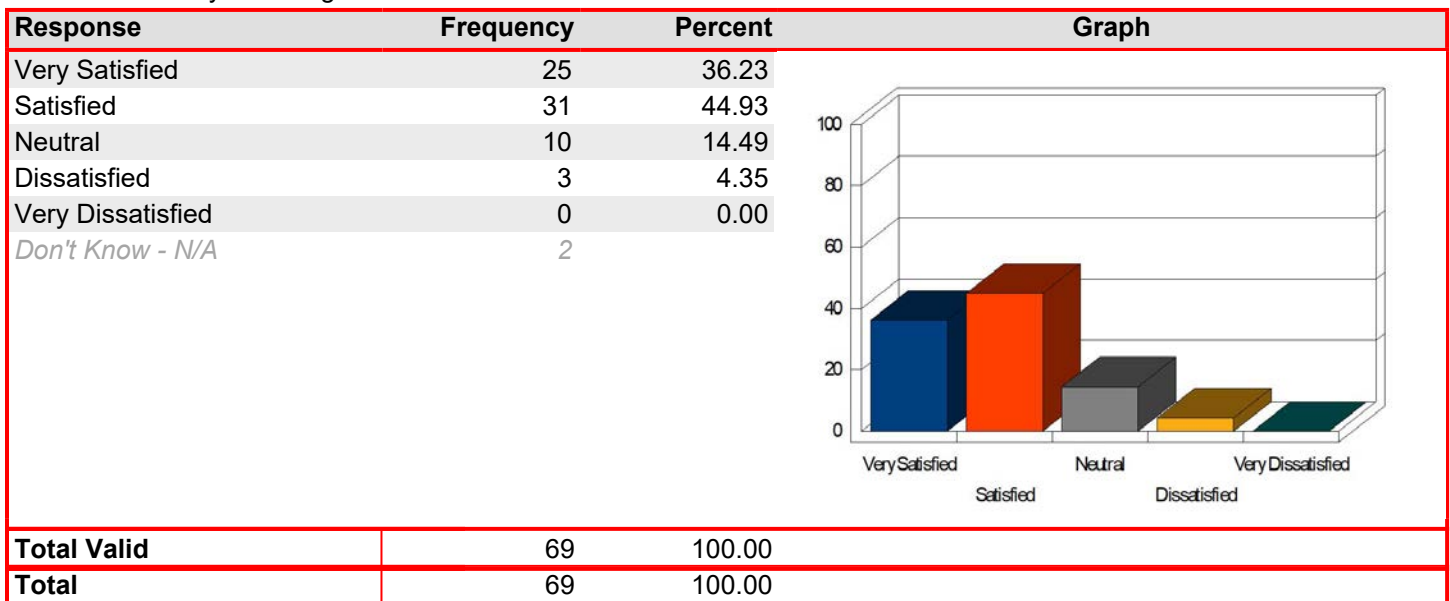
Overall-Training in the use of technology was available

Mean: 4.07



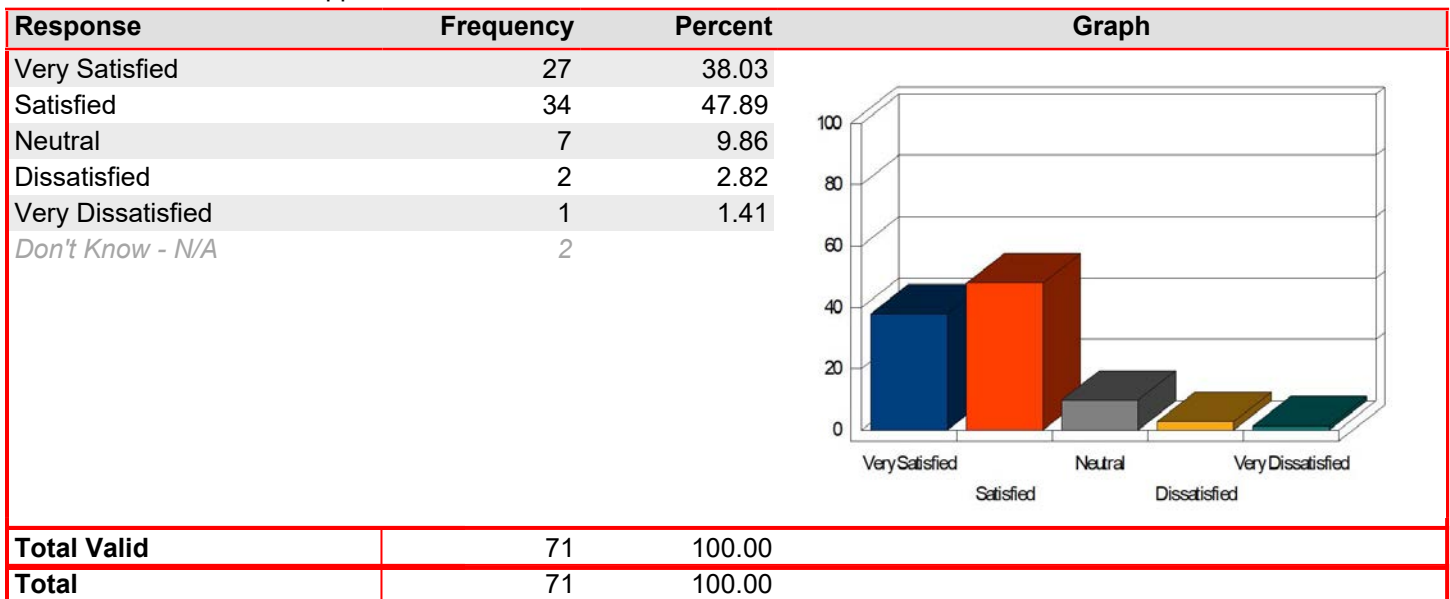
Overall-Efficiency receiving services

Mean: 4.13



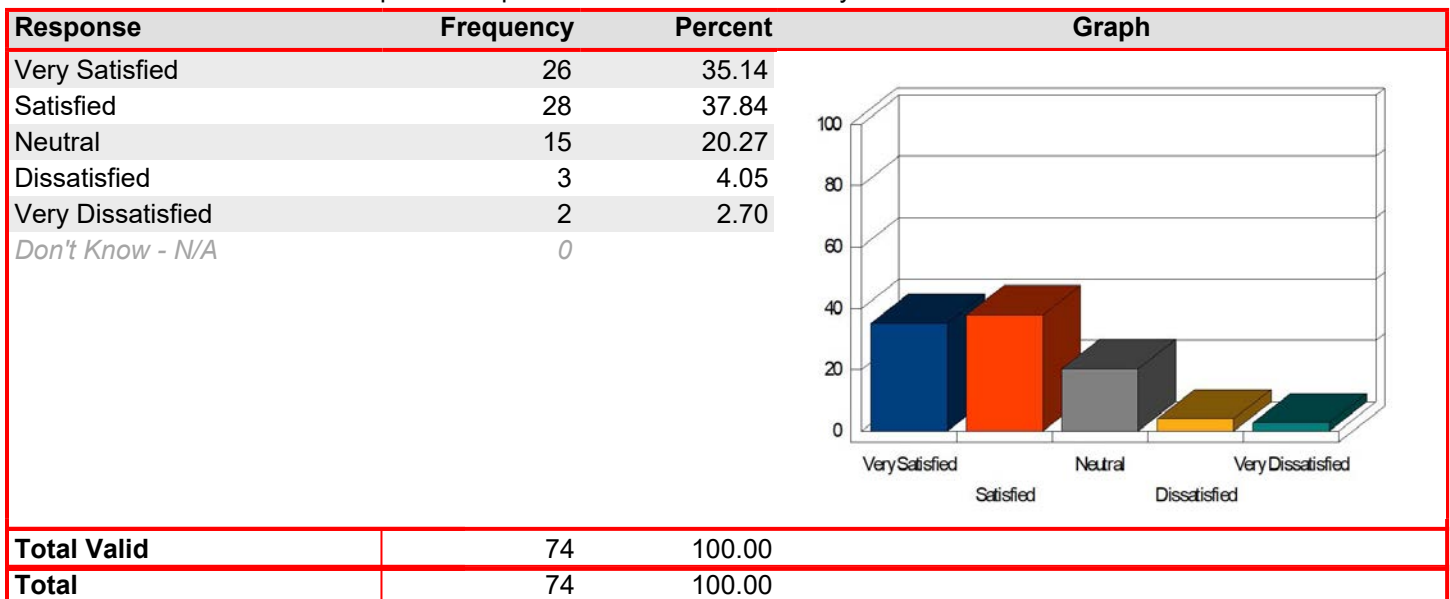
Overall-Administration is approachable

Mean: 4.18



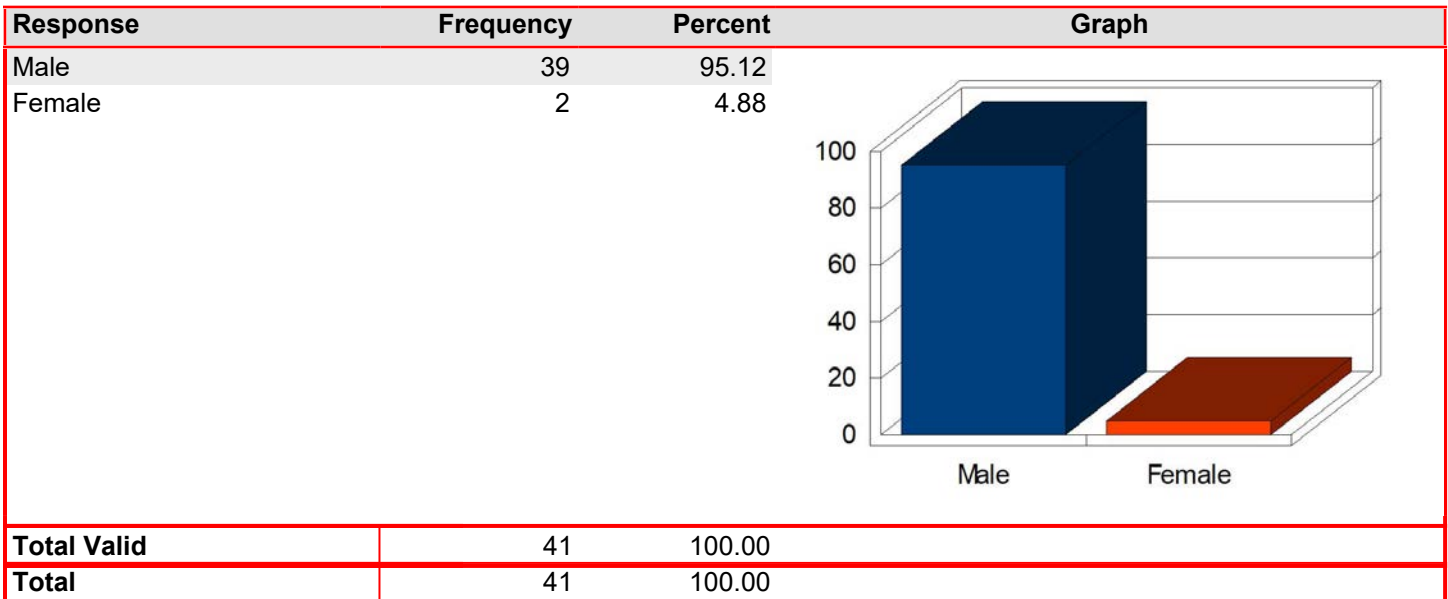
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 3.99



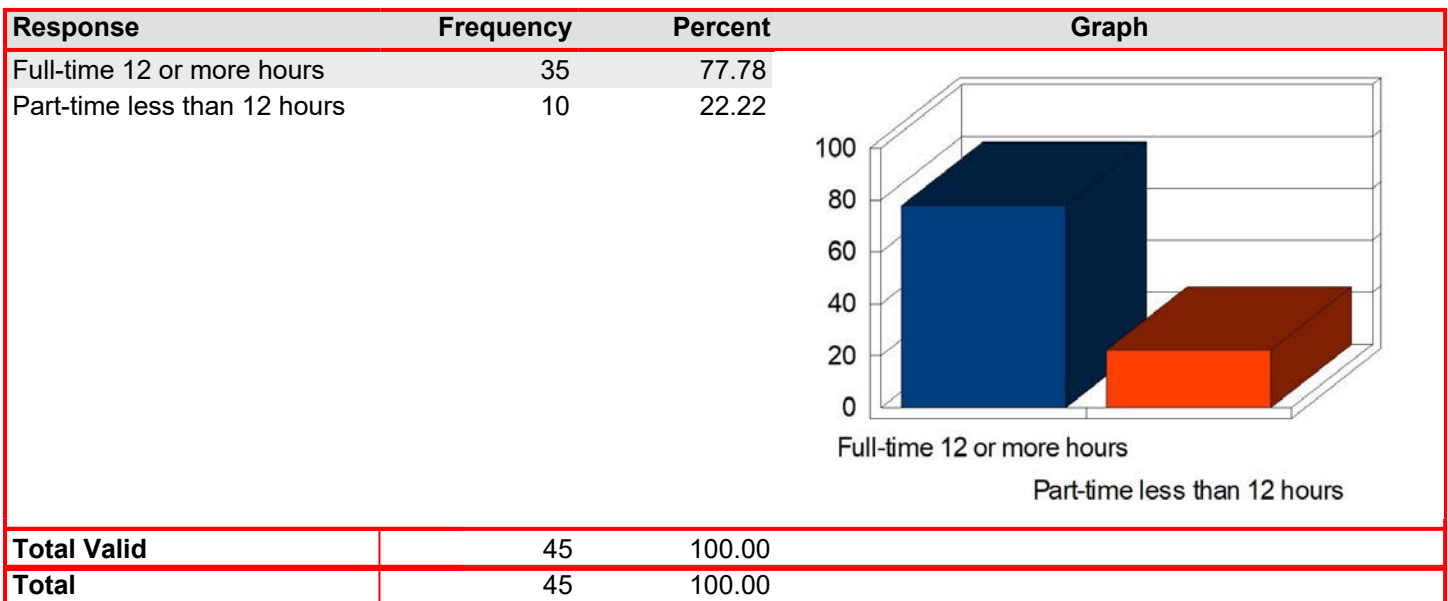
My gender is:

Mean: 1.05



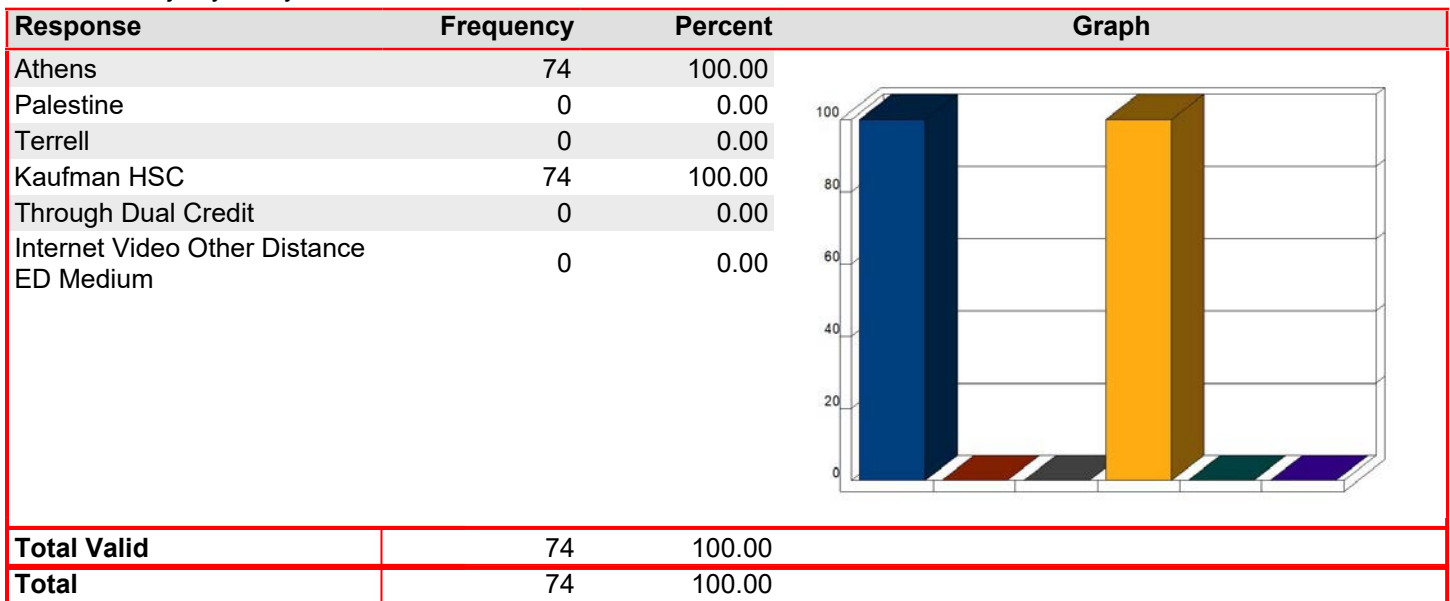
I am enrolled

Mean: 1.22



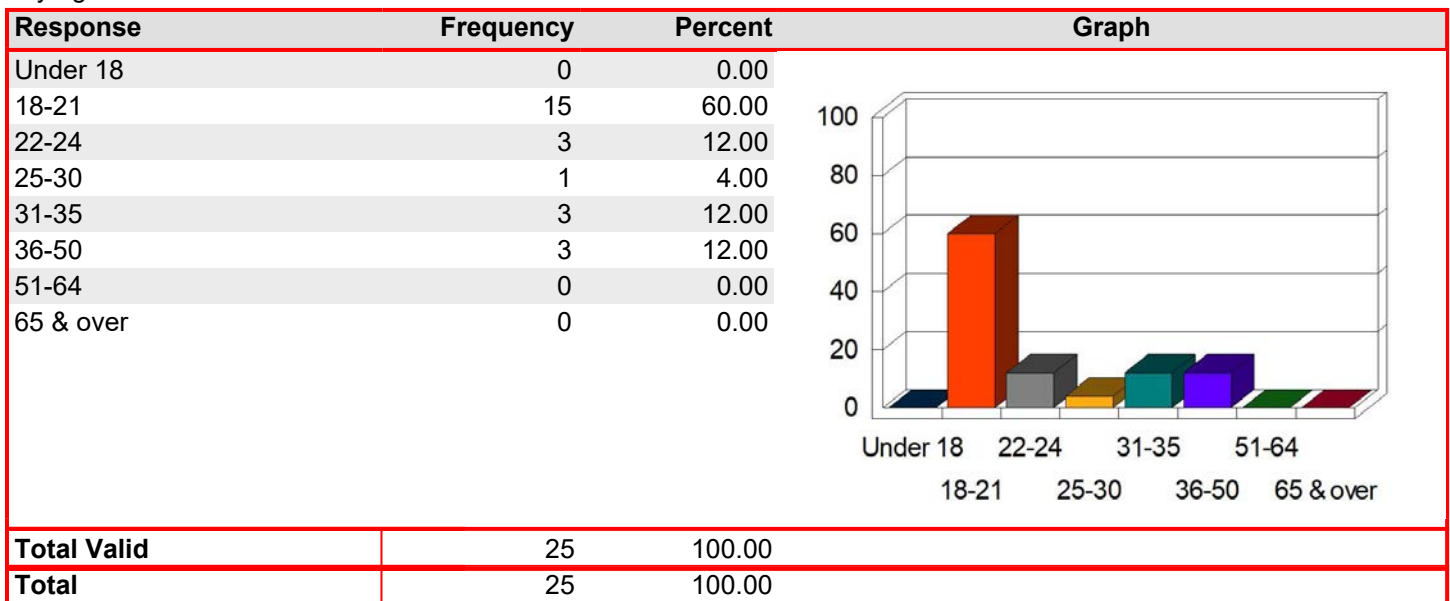
I take the majority of my classes

Mean: -



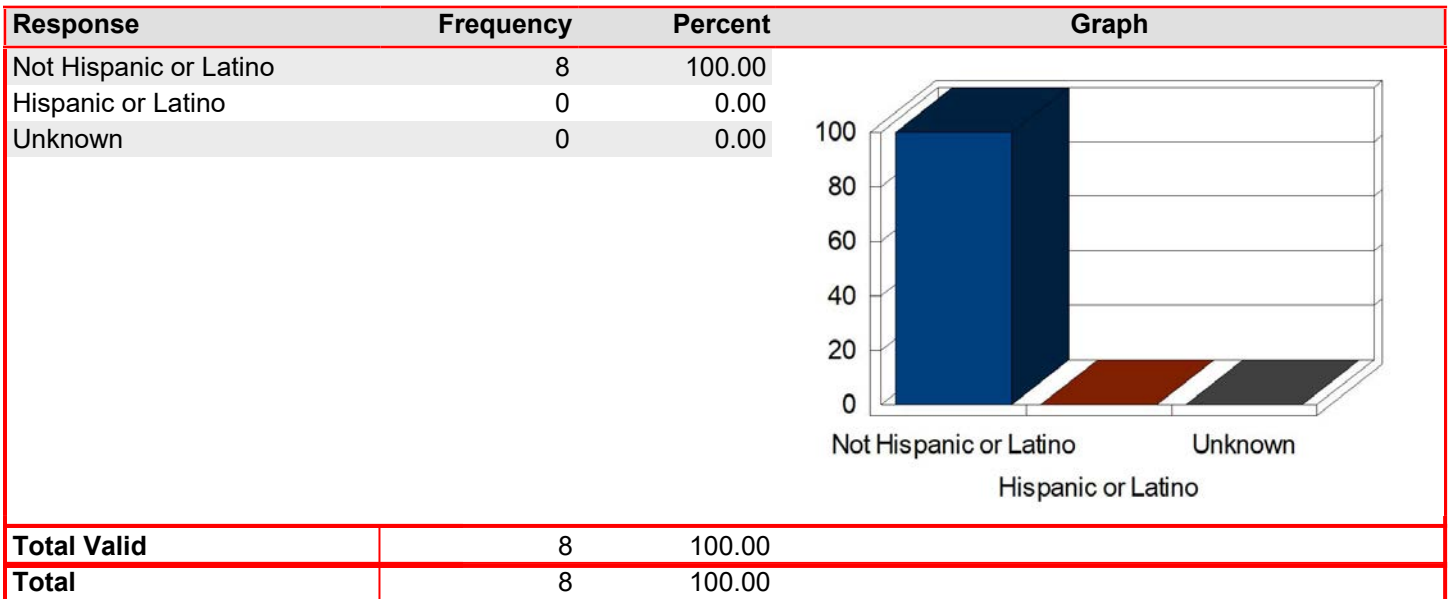
My age is:

Mean: 3.04



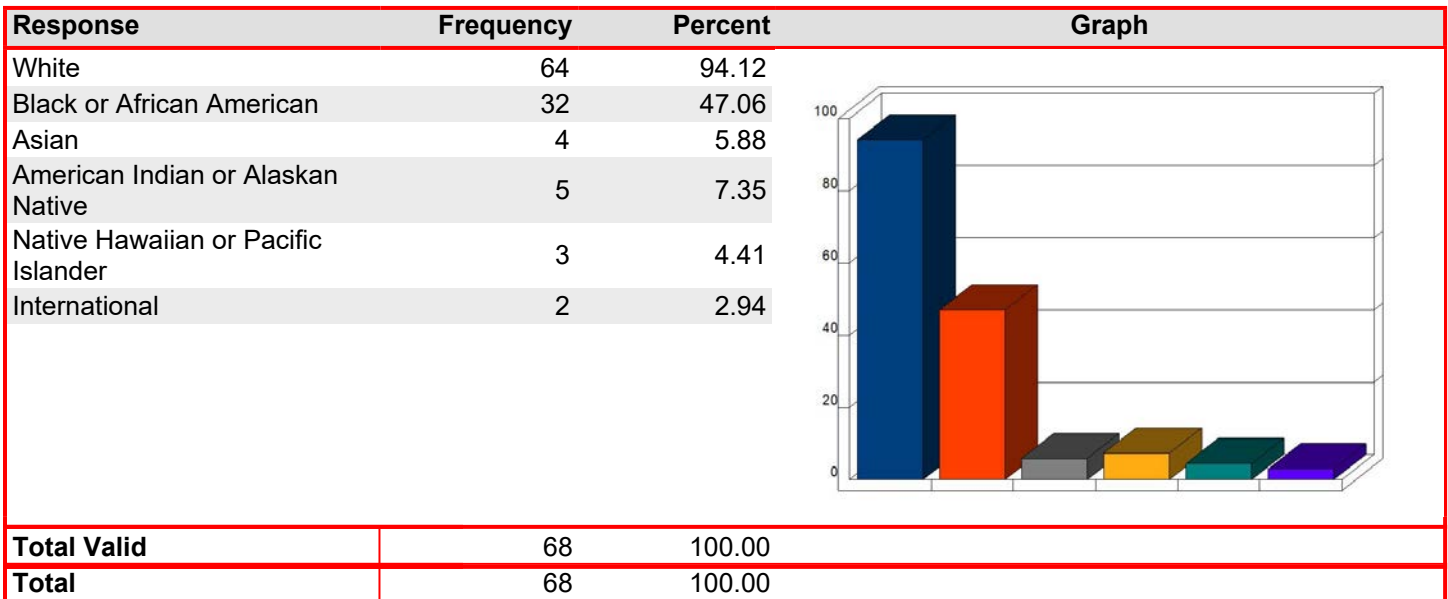
Ethnic Origin

Mean: 1.00



Race

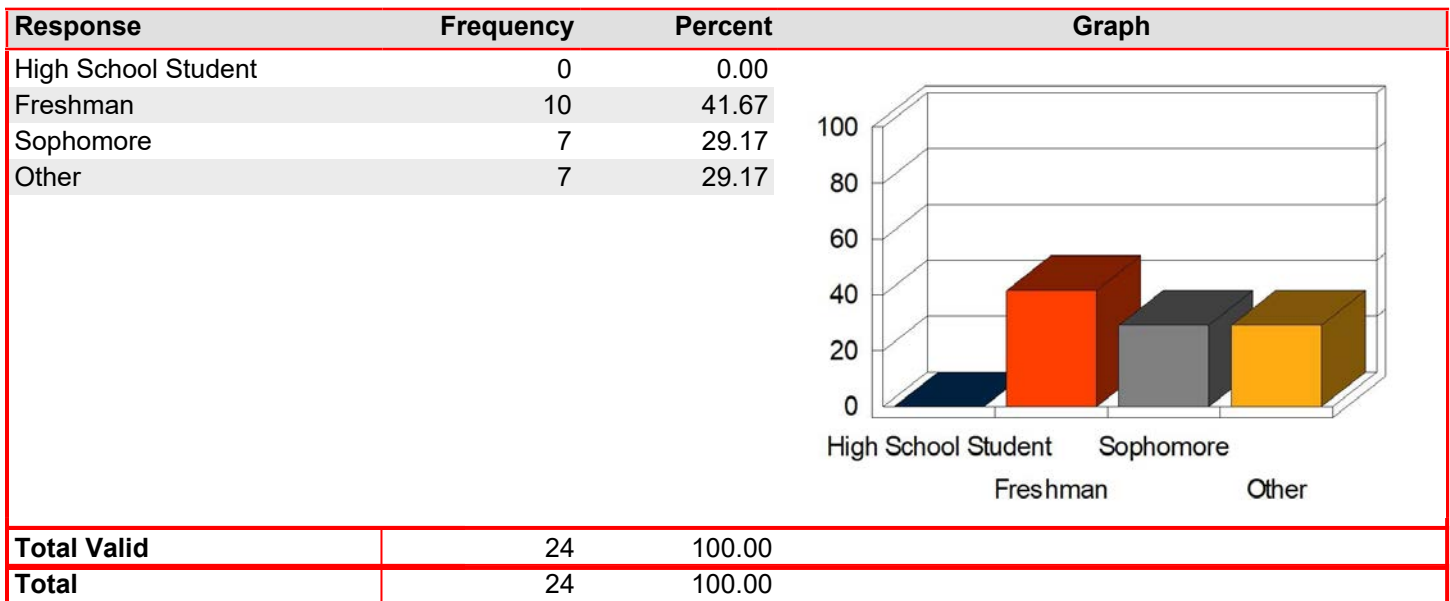
Mean: -





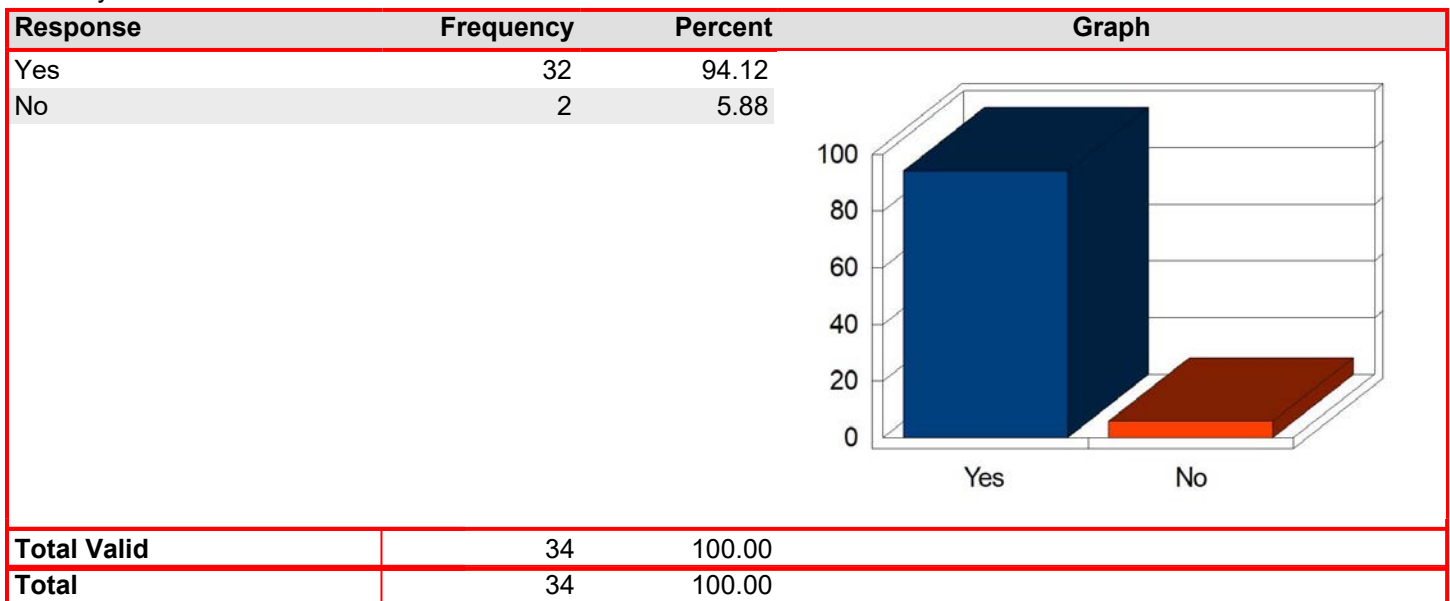
Student Classification:

Mean: 2.88



Would you recommend TVCC to a Friend?

Mean: 1.06



# Trinity Valley Community College

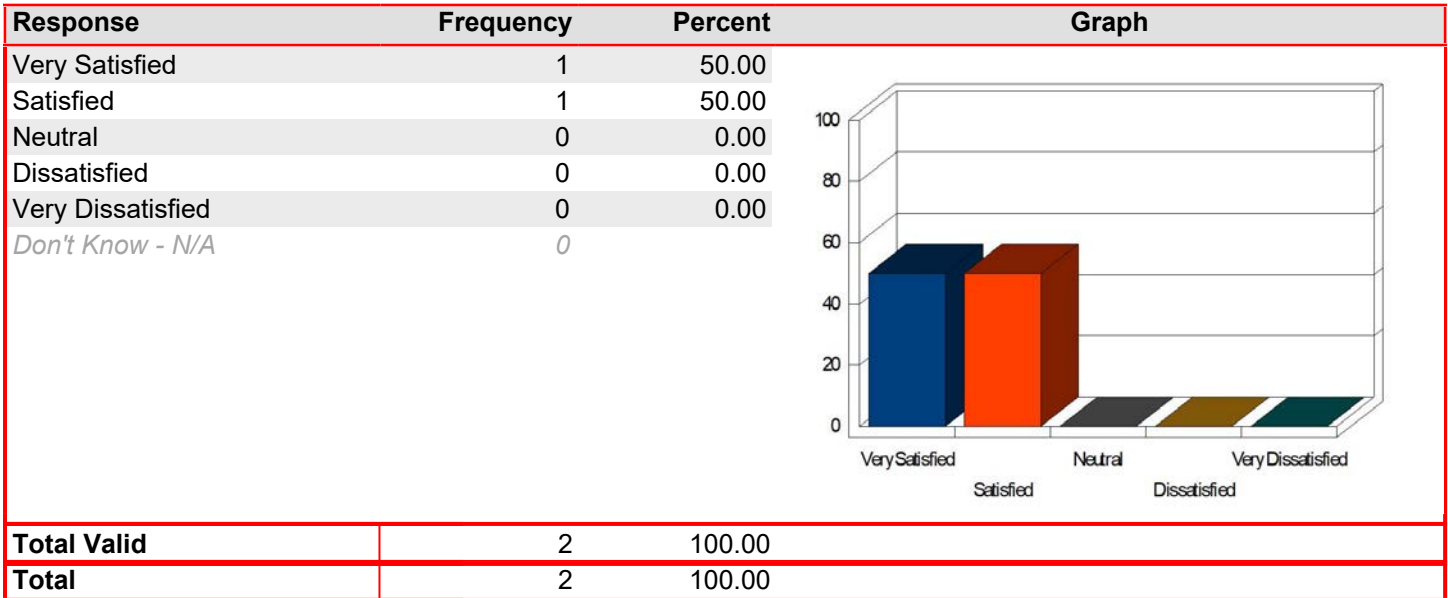
## Student Satisfaction Survey

2018

(Athens,Kaufman HSC,Internet Video Other Distance ED Medium)

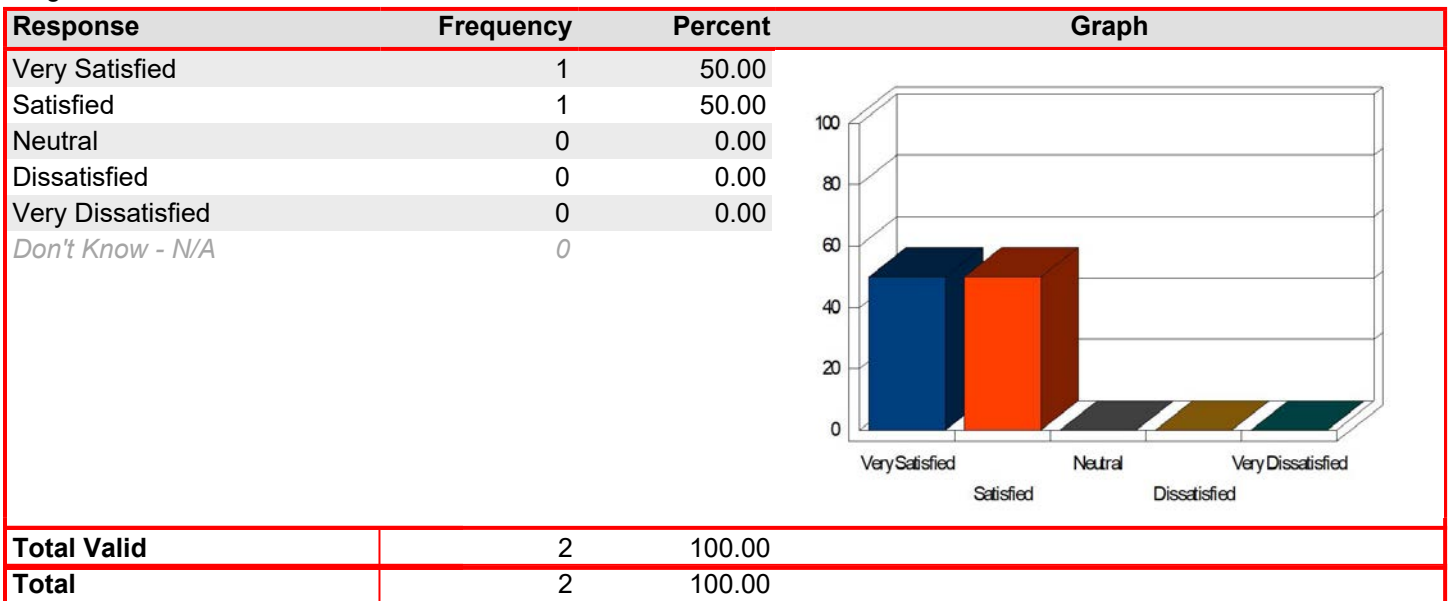
Registration & Admissions - Assistance of staff

Mean: 4.50



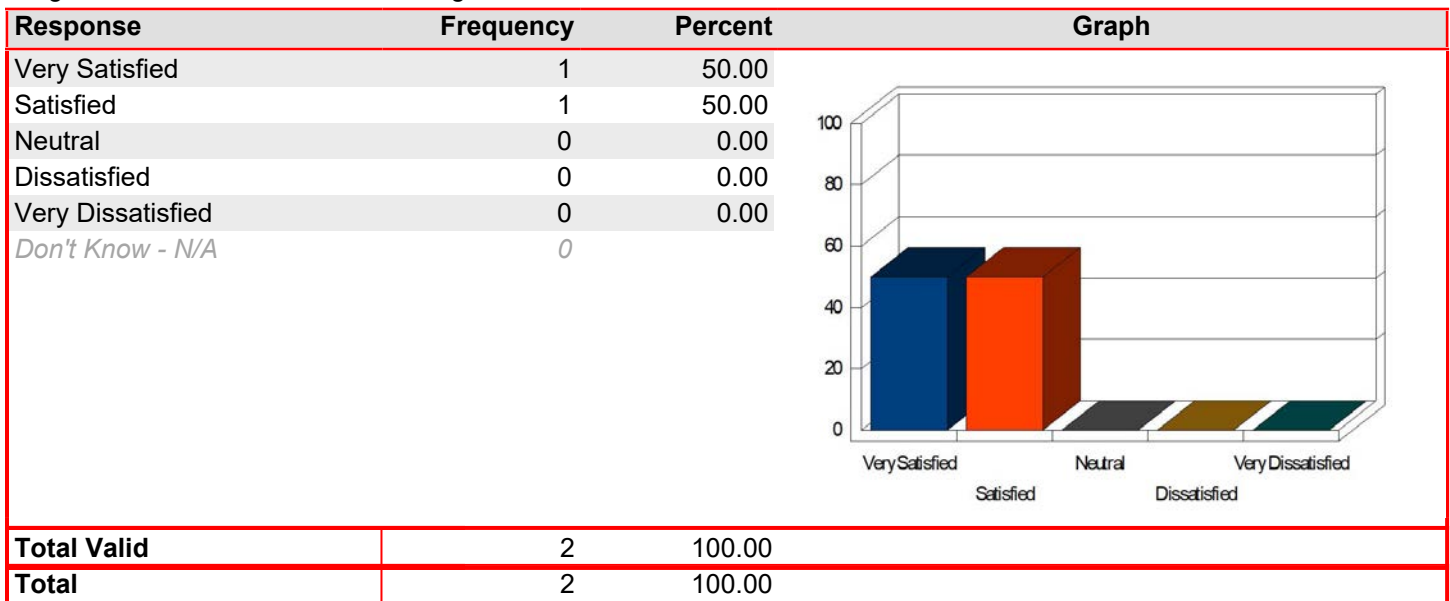
Registration & Admissions - Friendliness of staff

Mean: 4.50



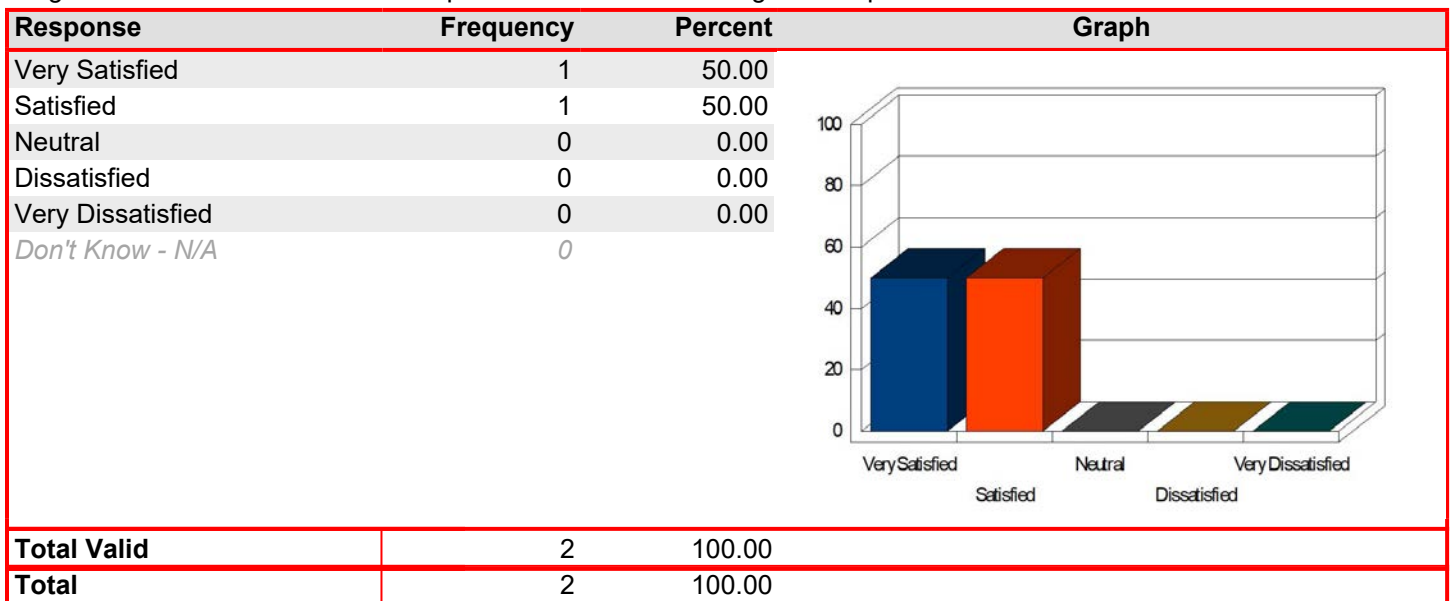
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.50



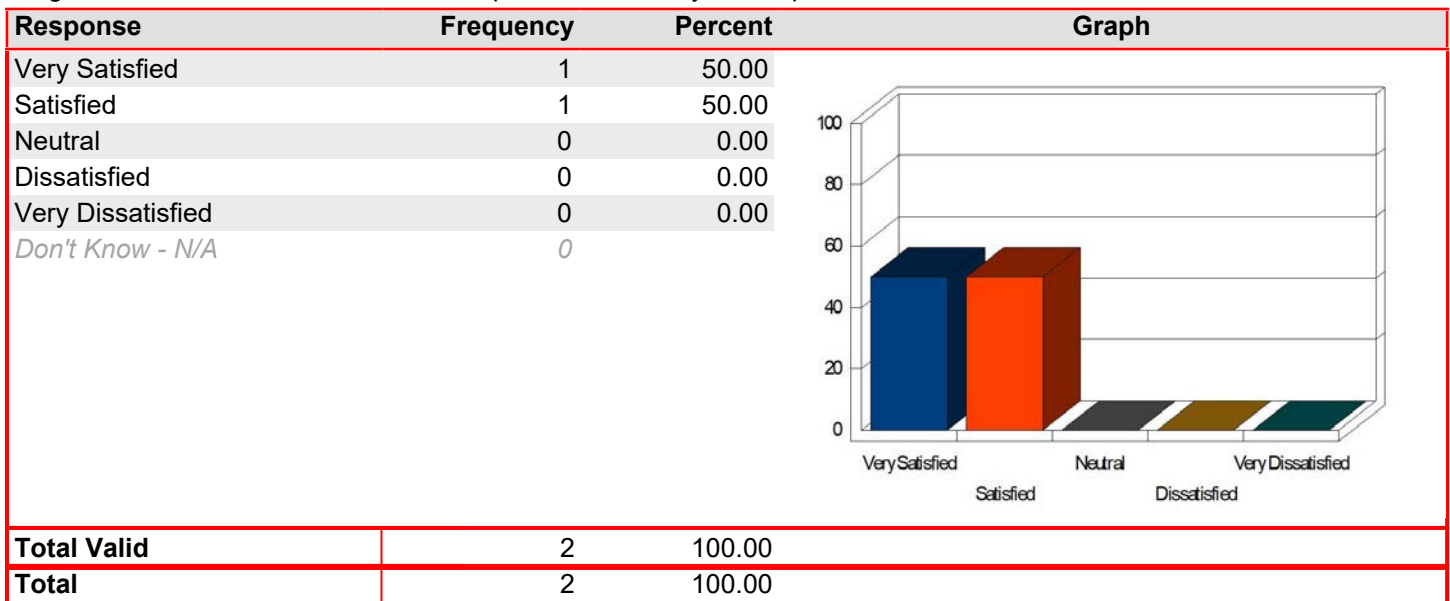
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.50



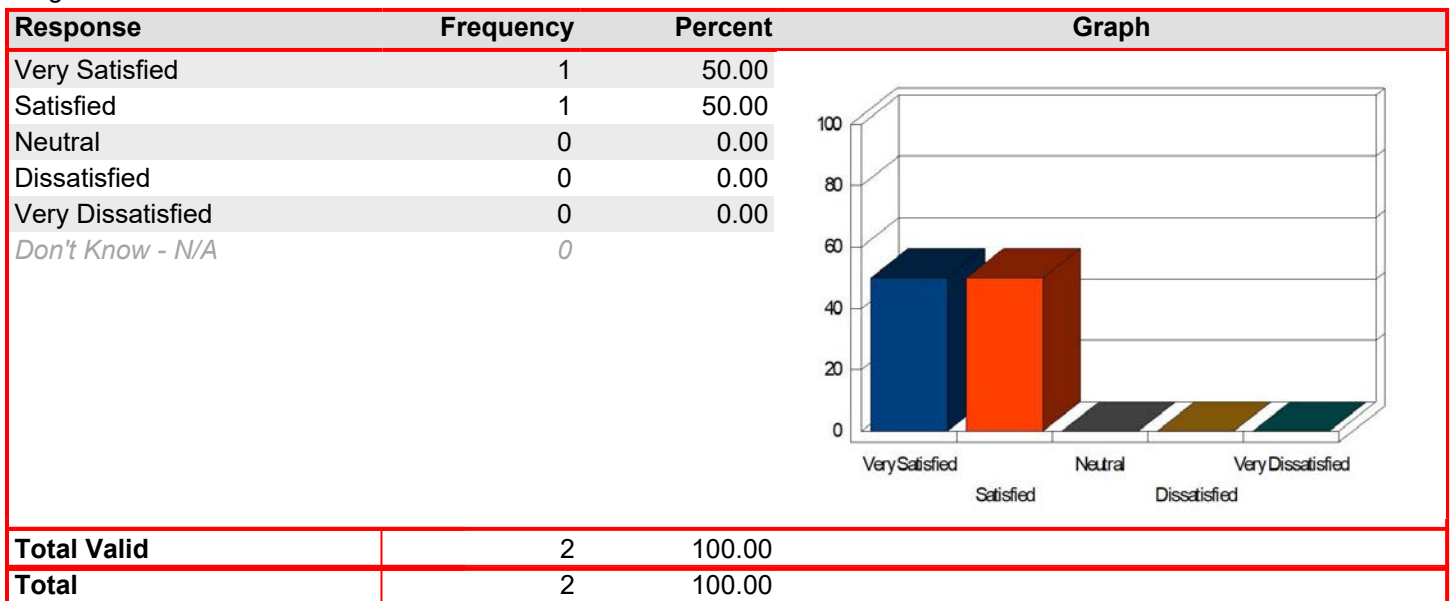
Registration & Admissions - Admissions process was easy to complete

Mean: 4.50



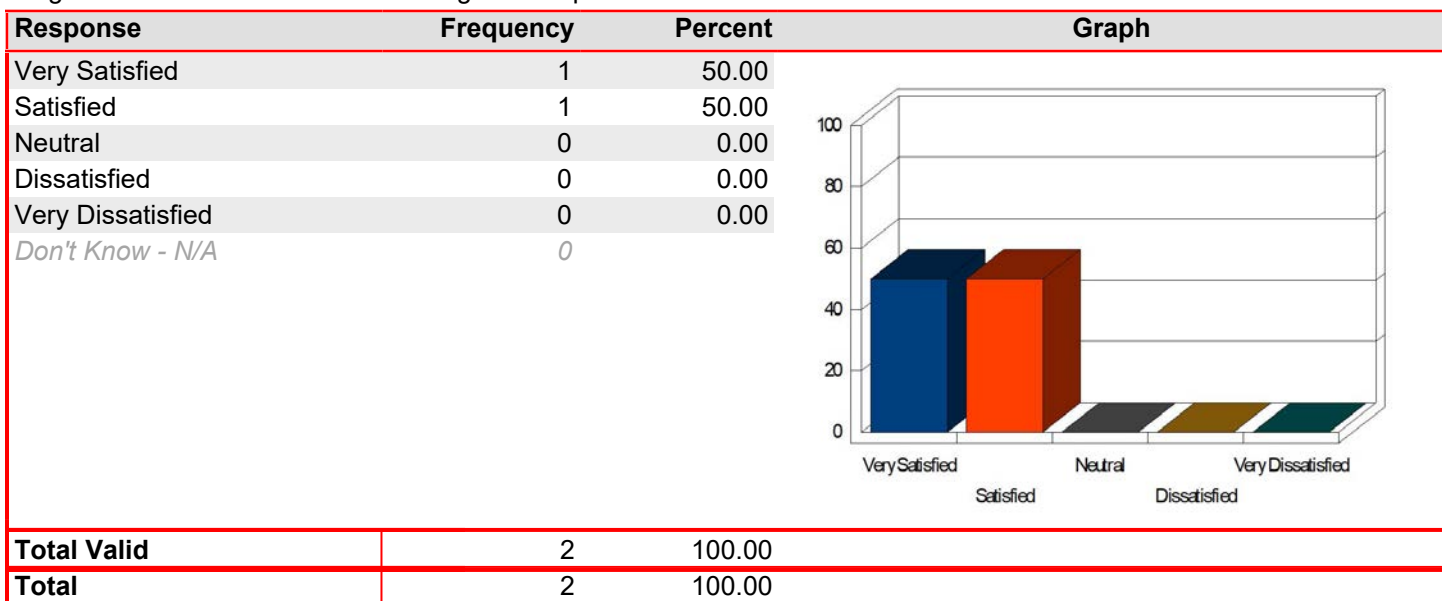
Registration & Admissions - Information I received was understandable

Mean: 4.50



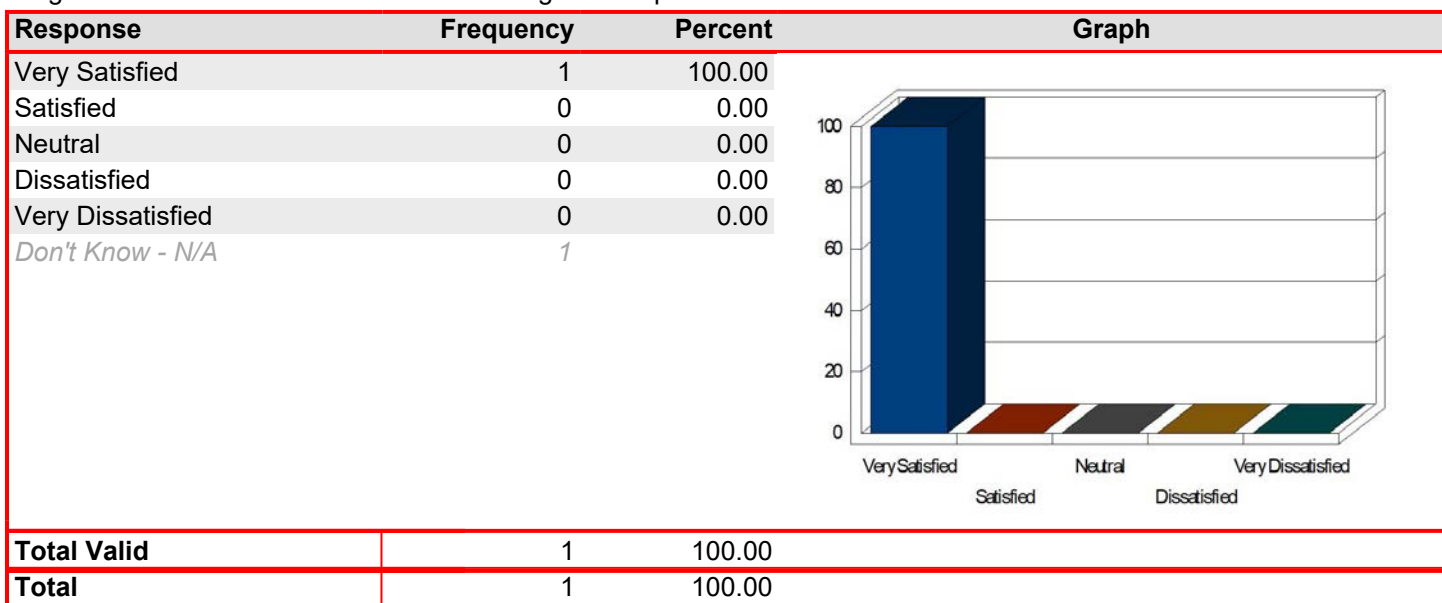
## Registration &amp; Admissions - Online registration process

Mean: 4.50



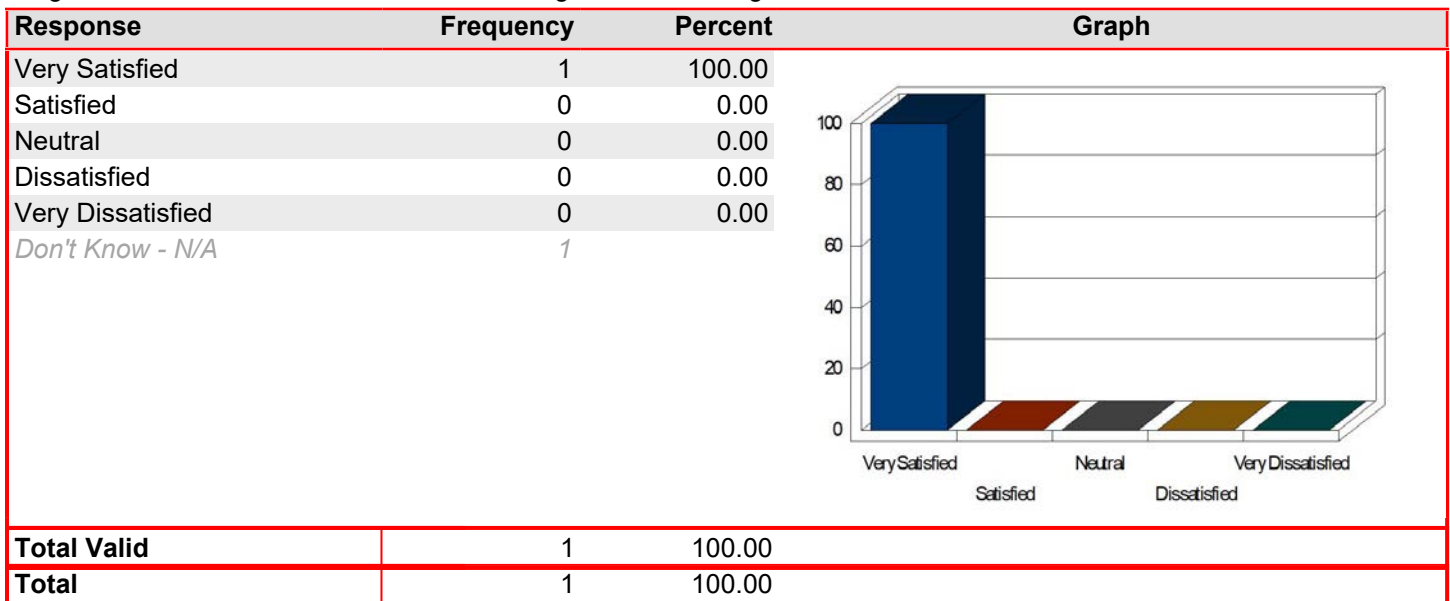
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 5.00



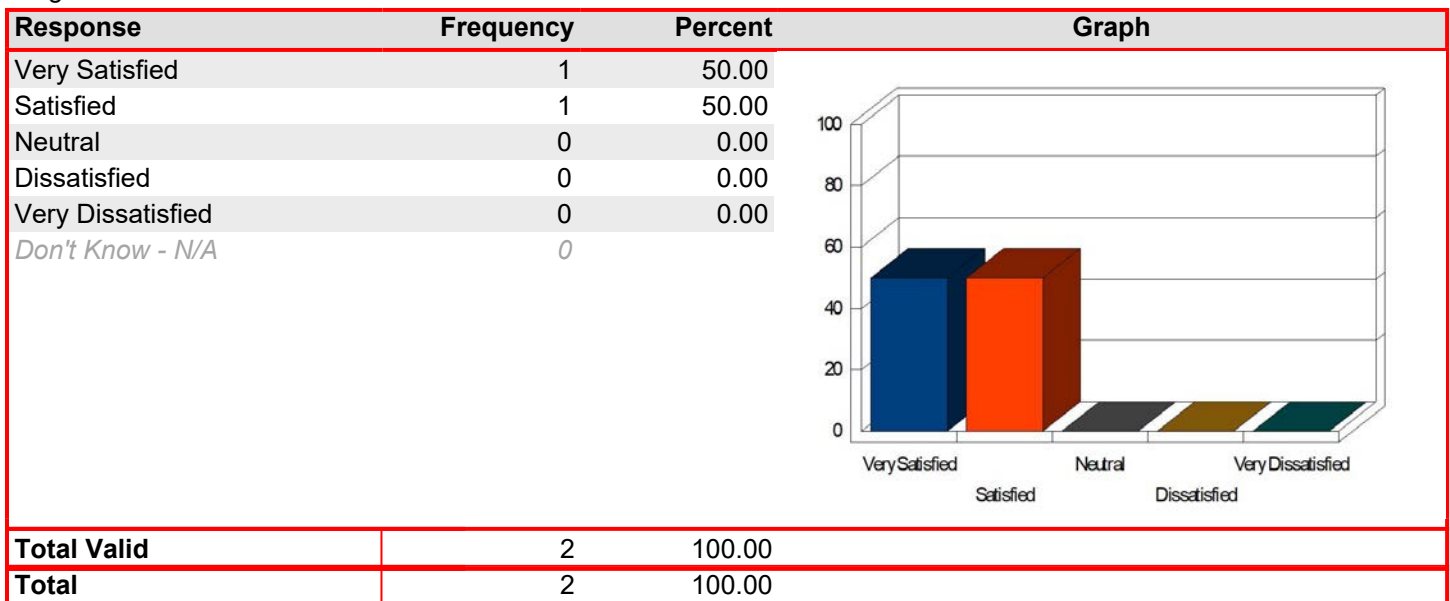
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 5.00



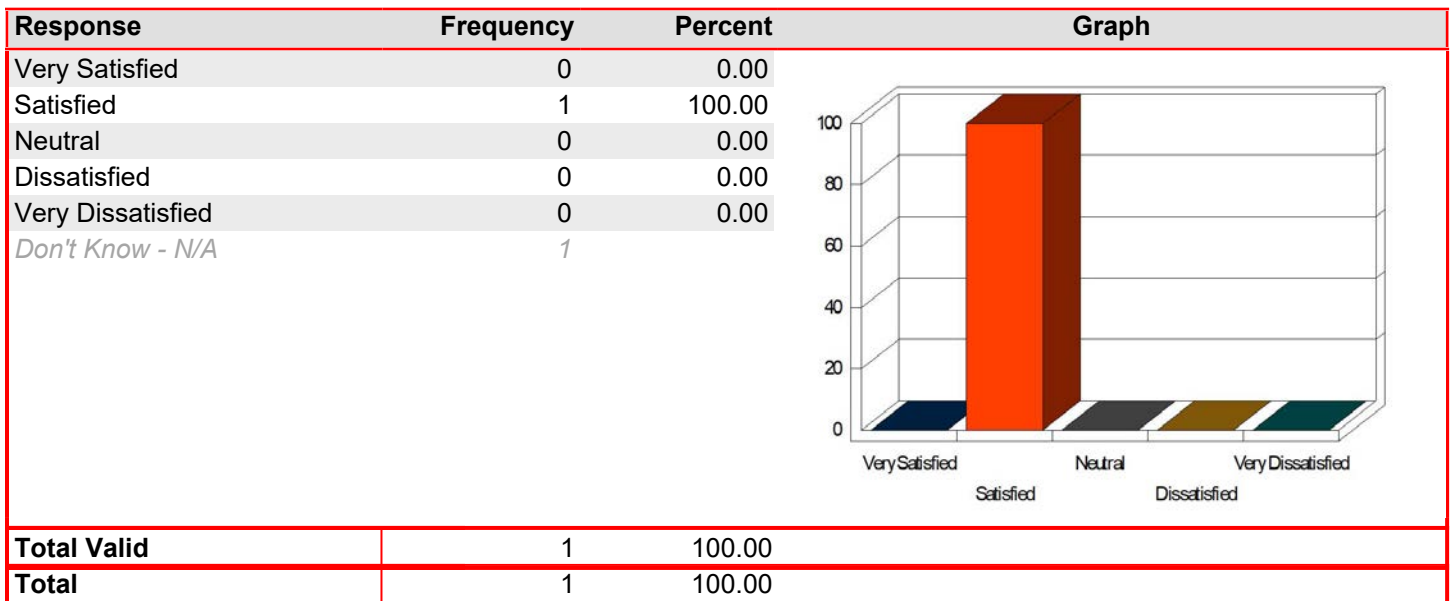
## Registration &amp; Admissions - Website information

Mean: 4.50



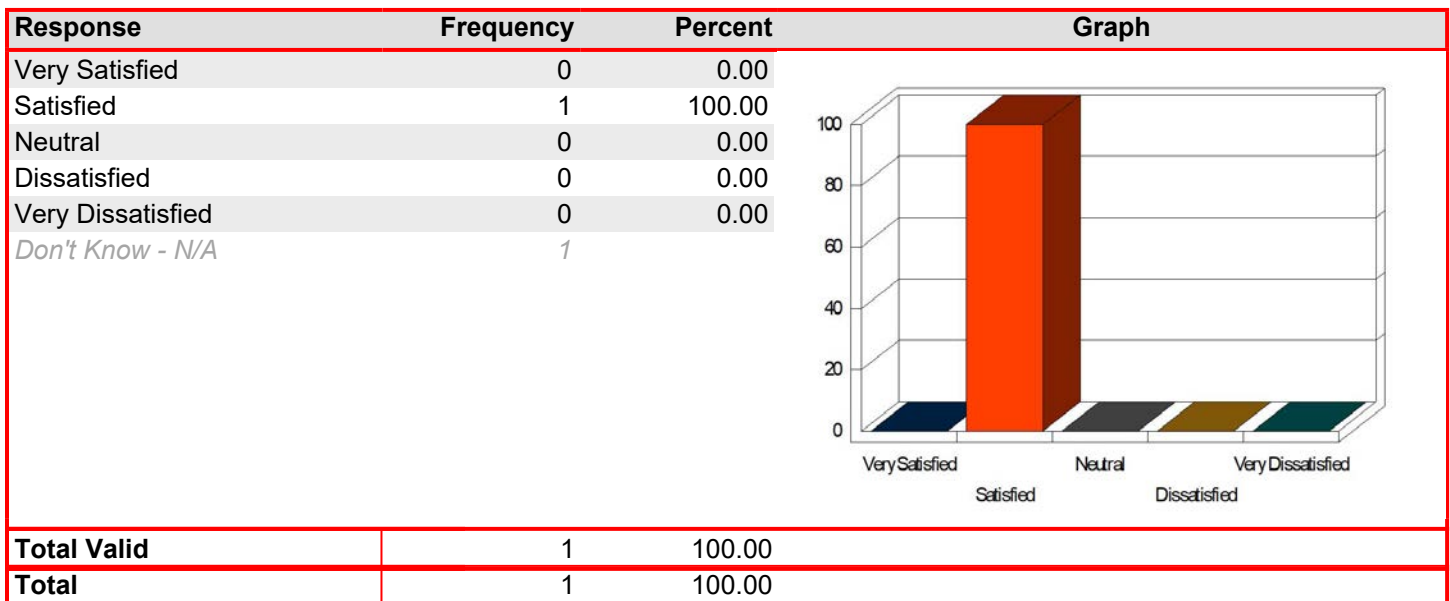
## Financial Aid - Assistance of staff

Mean: 4.00



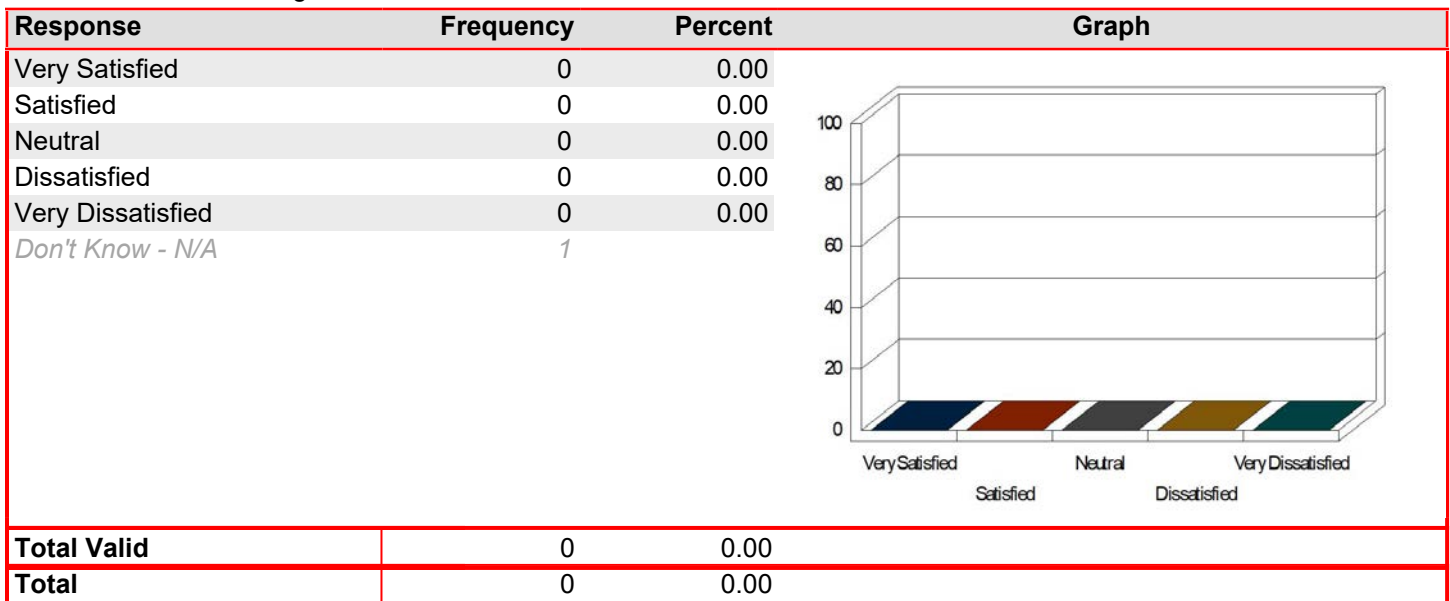
## Financial Aid - Friendliness of staff

Mean: 4.00



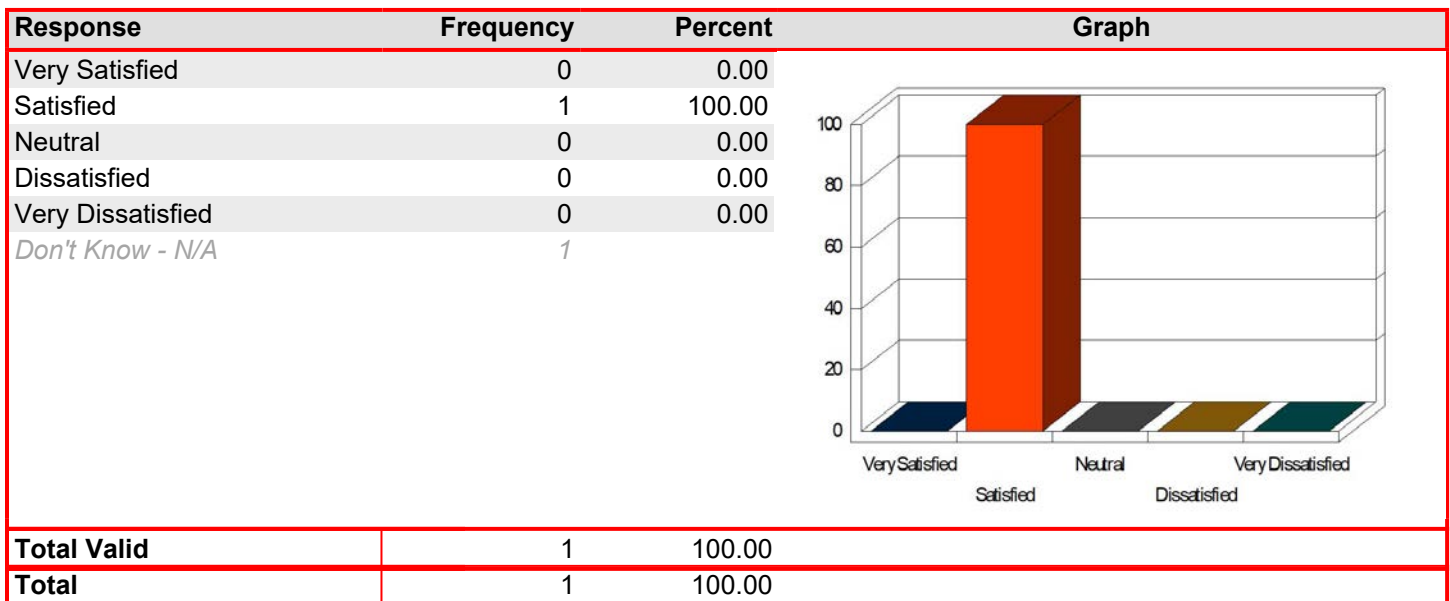
## Financial Aid - Knowledge of staff

Mean: -



## Financial Aid - Information received is accurate

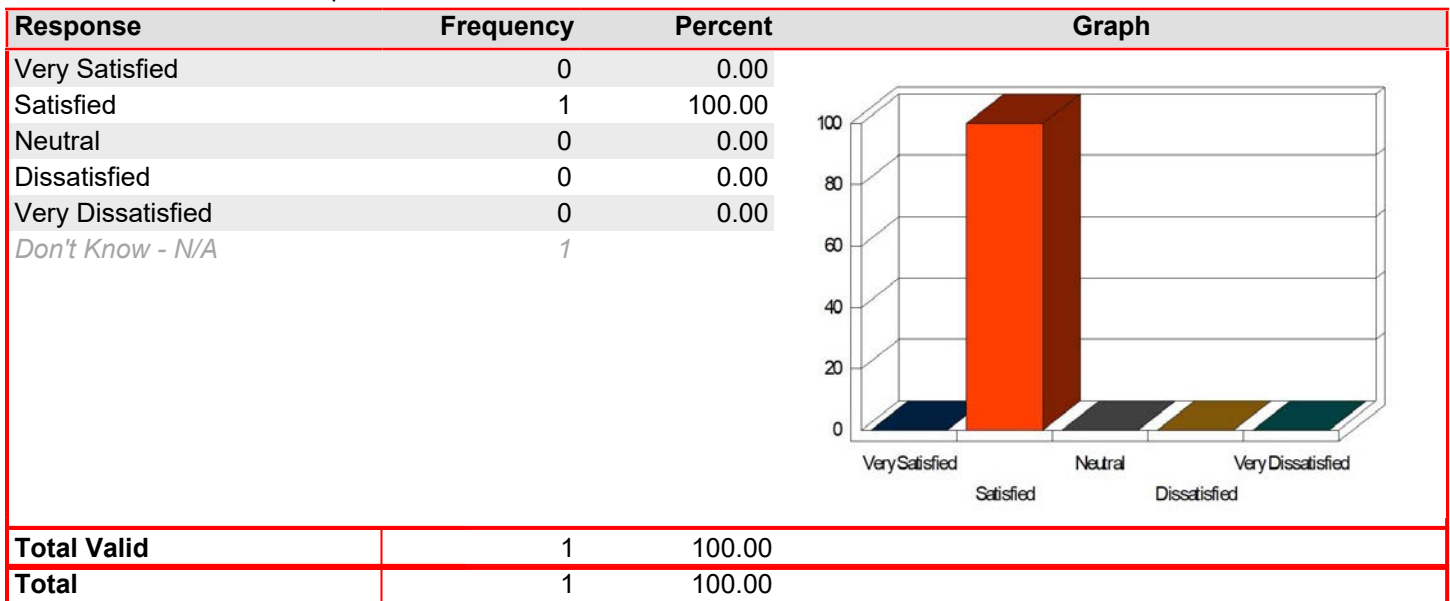
Mean: 4.00





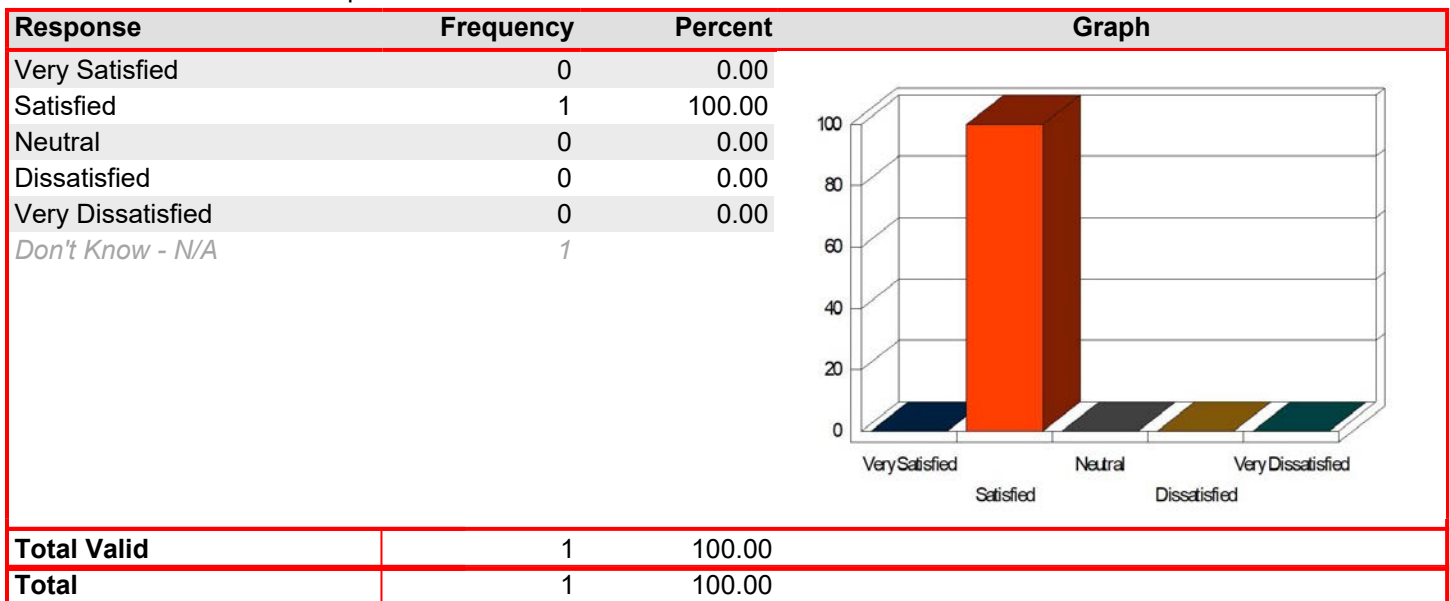
Financial Aid - Information presented is understandable

Mean: 4.00



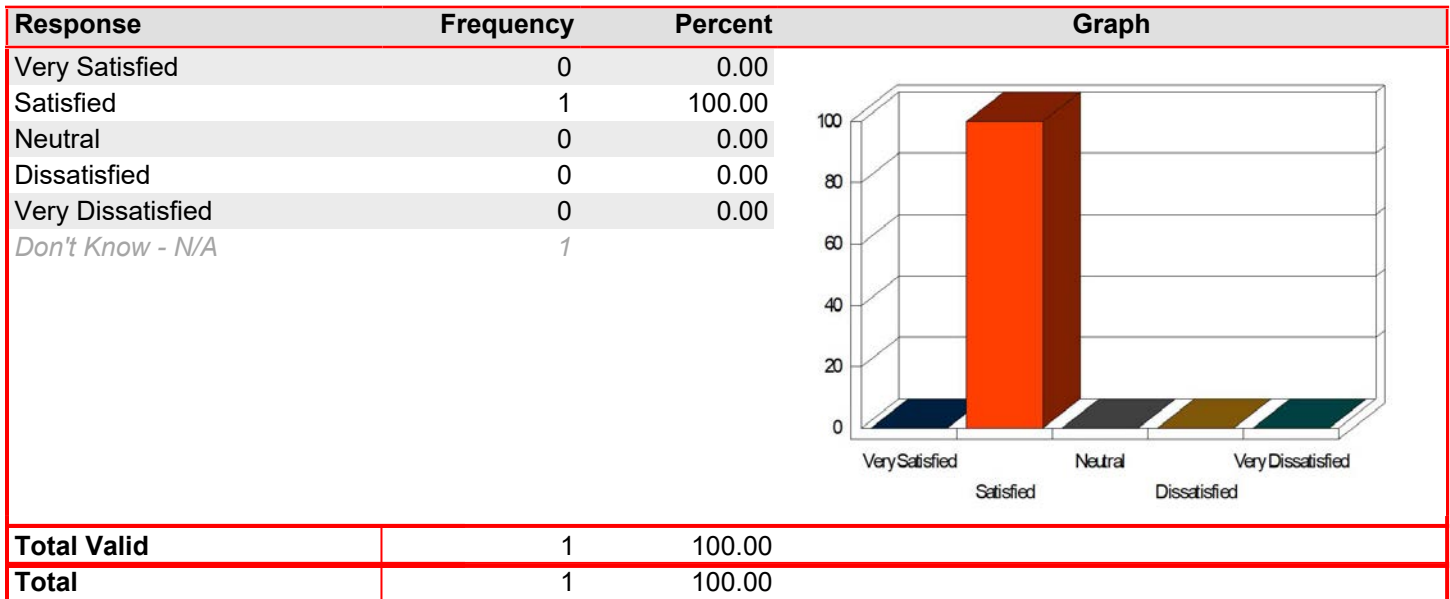
Financial Aid - Financial aid process

Mean: 4.00



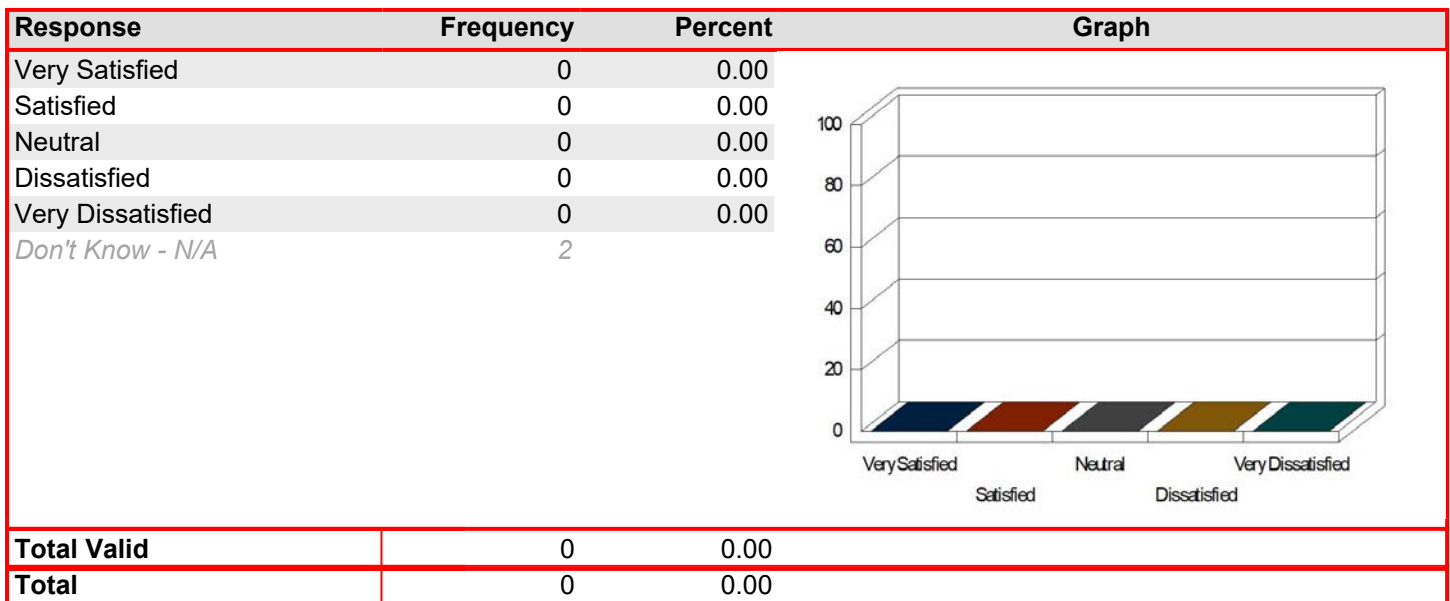
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.00



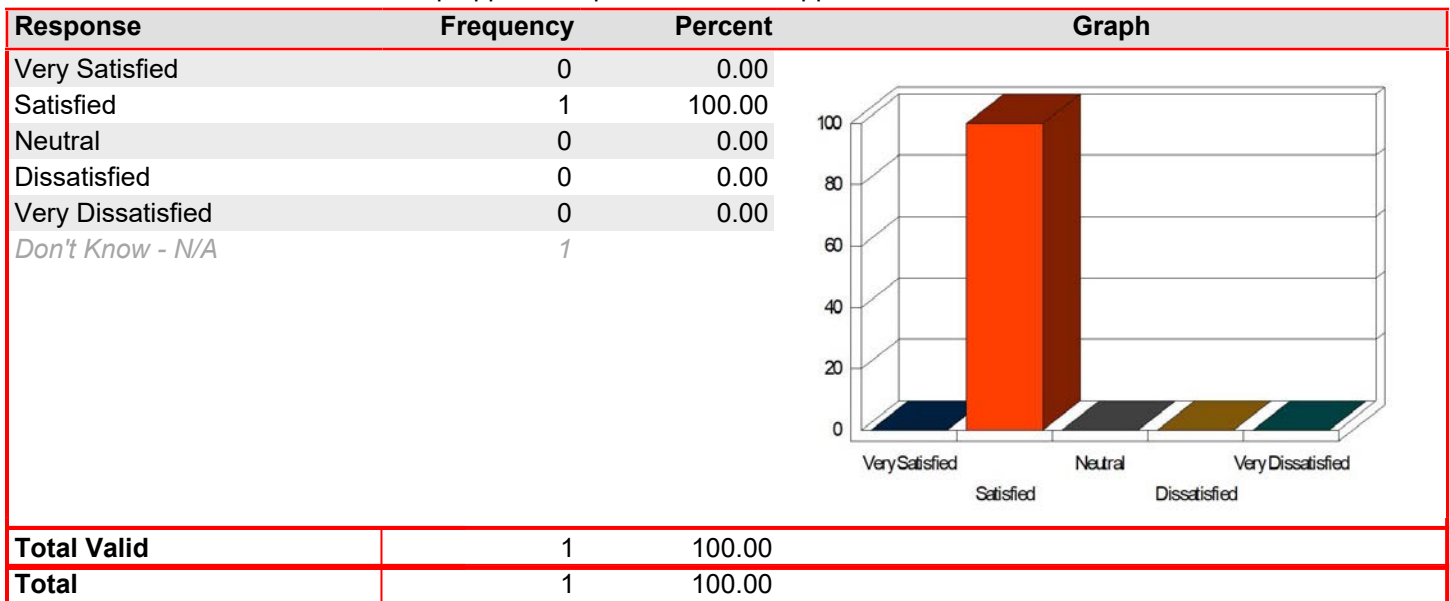
## Financial Aid - Assistance for Veteran benefits

Mean: -



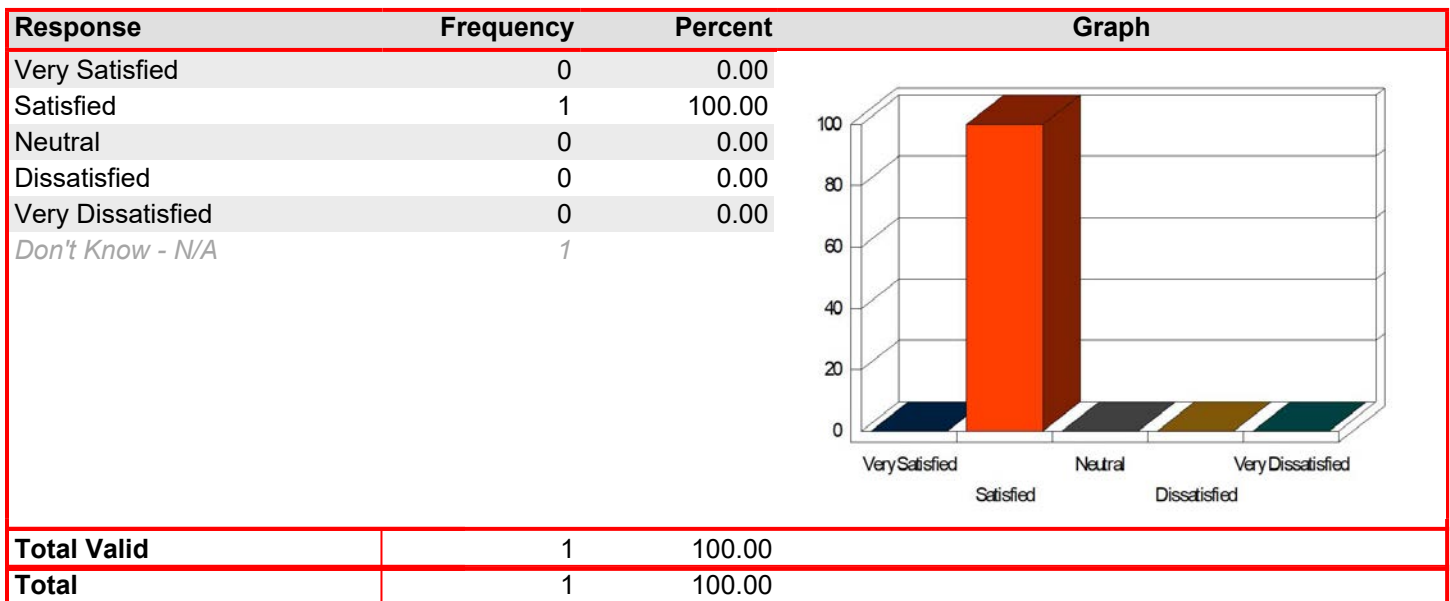
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.00



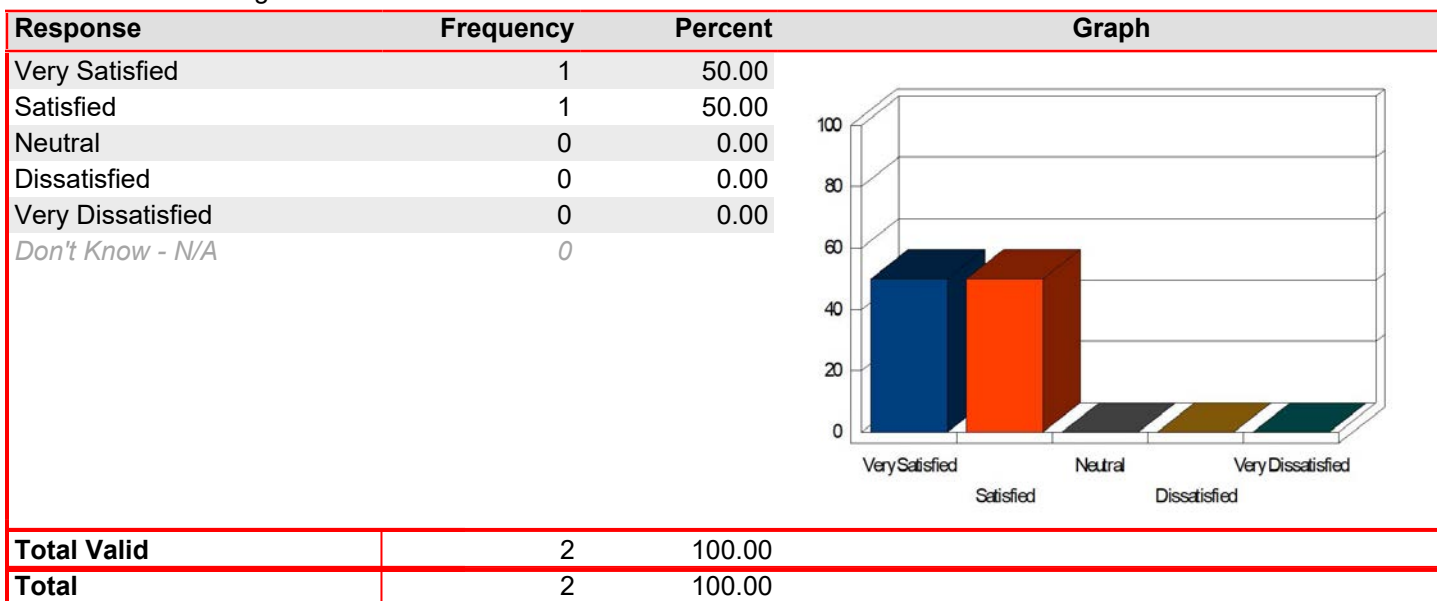
## Financial Aid - Website information

Mean: 4.00



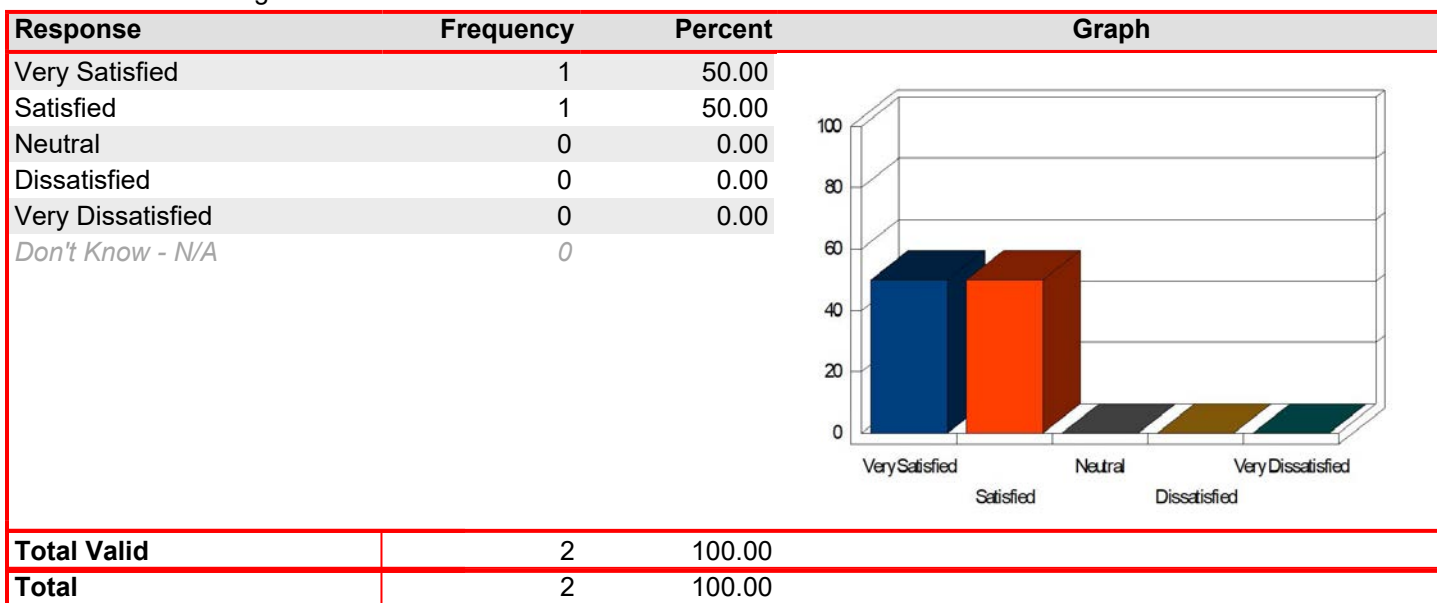
## Guidance/Counseling - Assistance of staff

Mean: 4.50



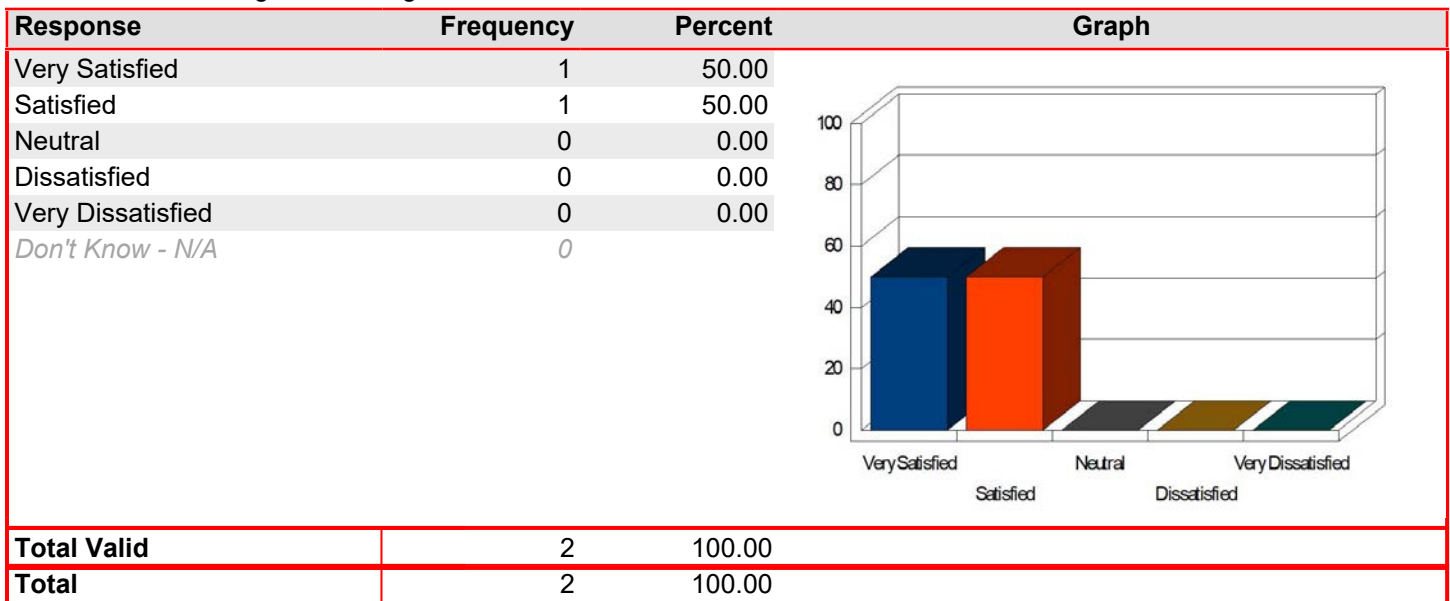
## Guidance/Counseling - Friendliness of staff

Mean: 4.50



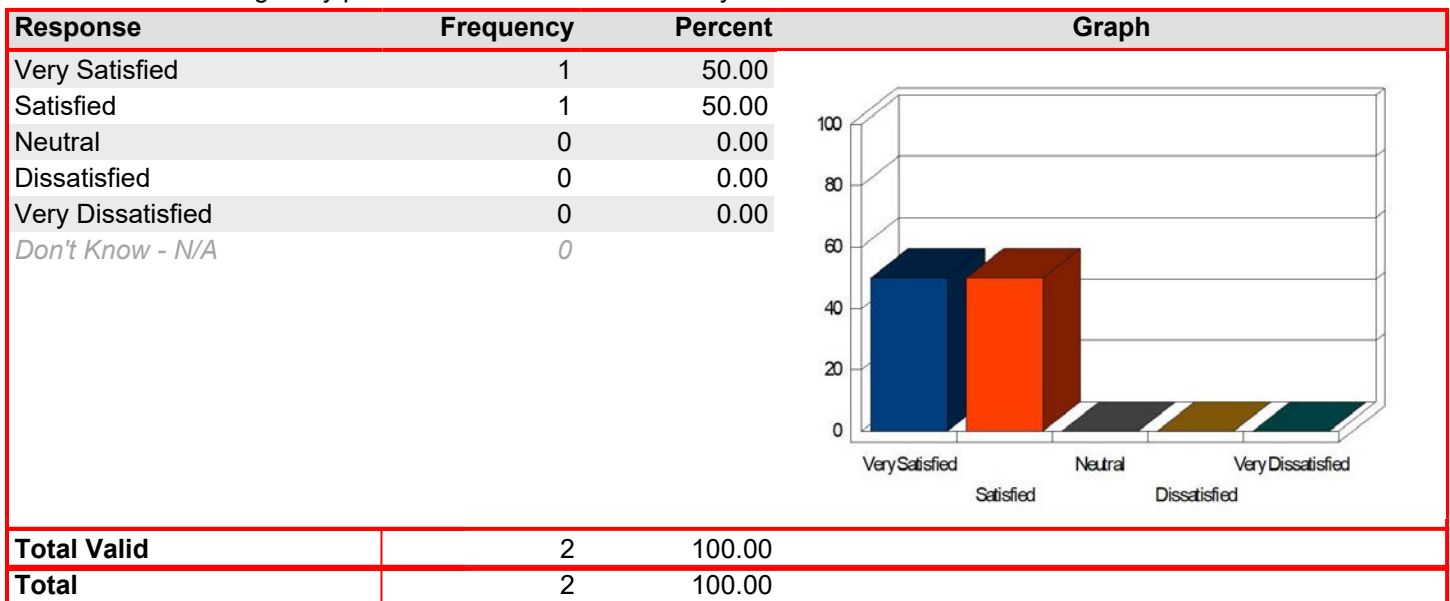
## Guidance/Counseling - Knowledge of staff

Mean: 4.50



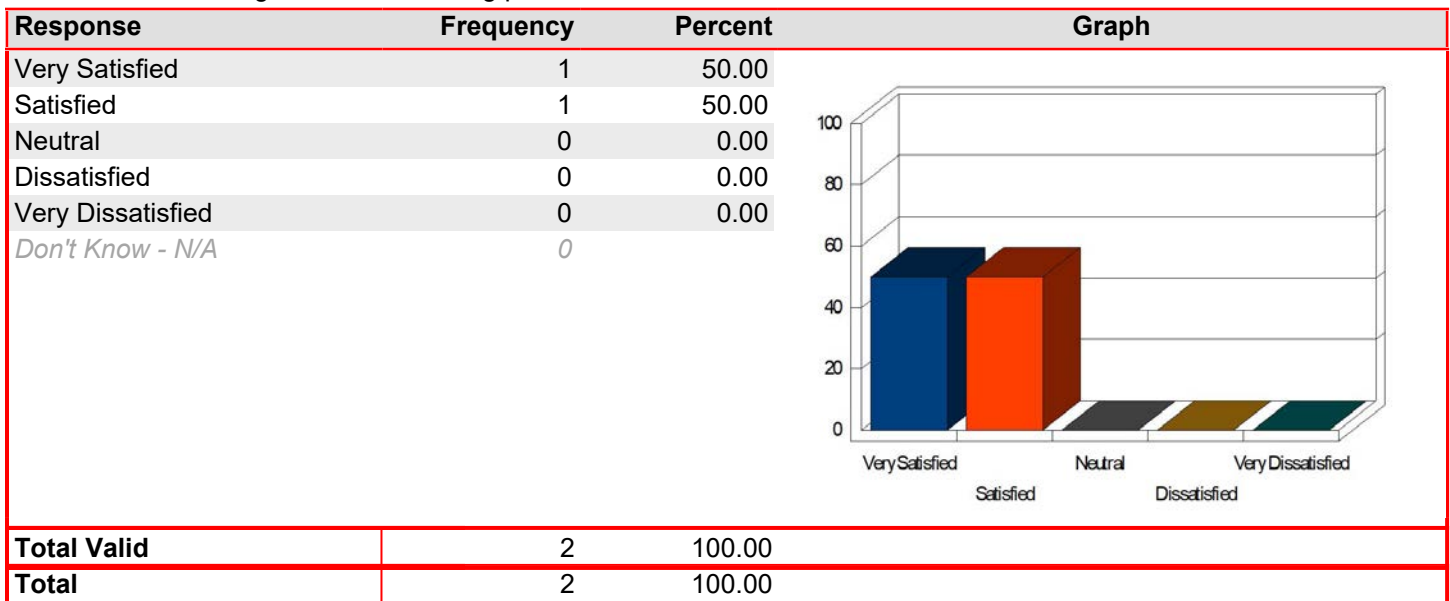
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.50



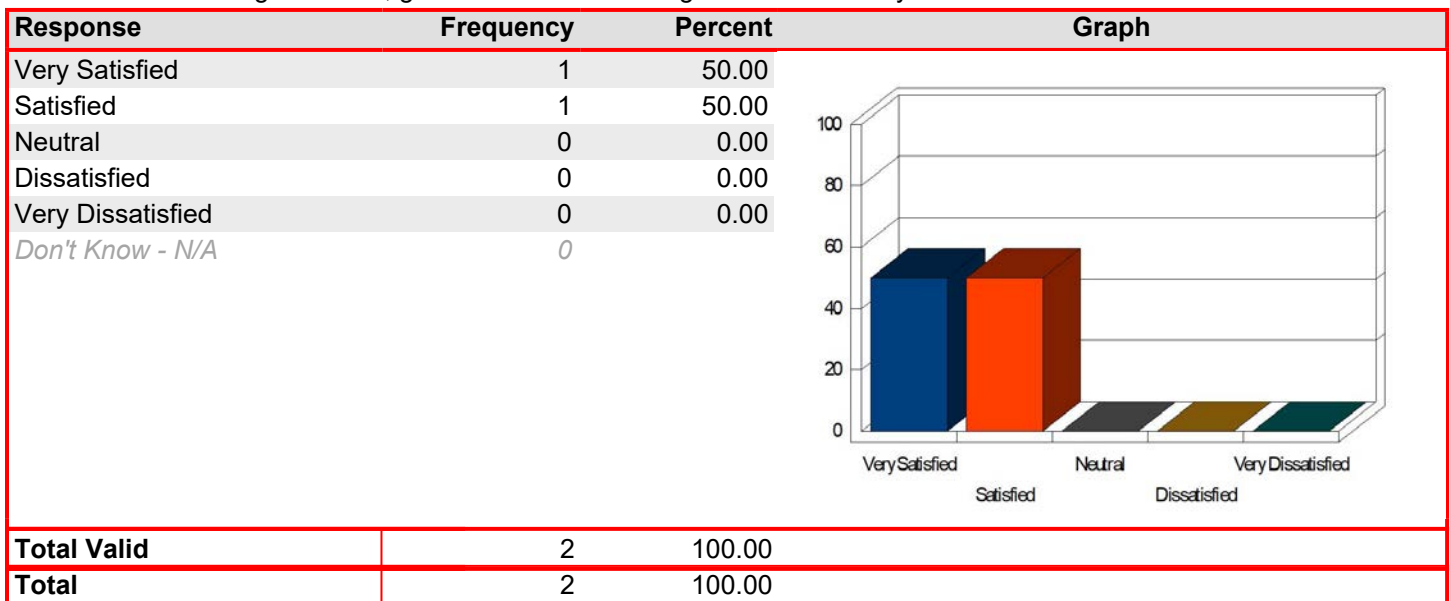
## Guidance/Counseling - Student advising process

Mean: 4.50



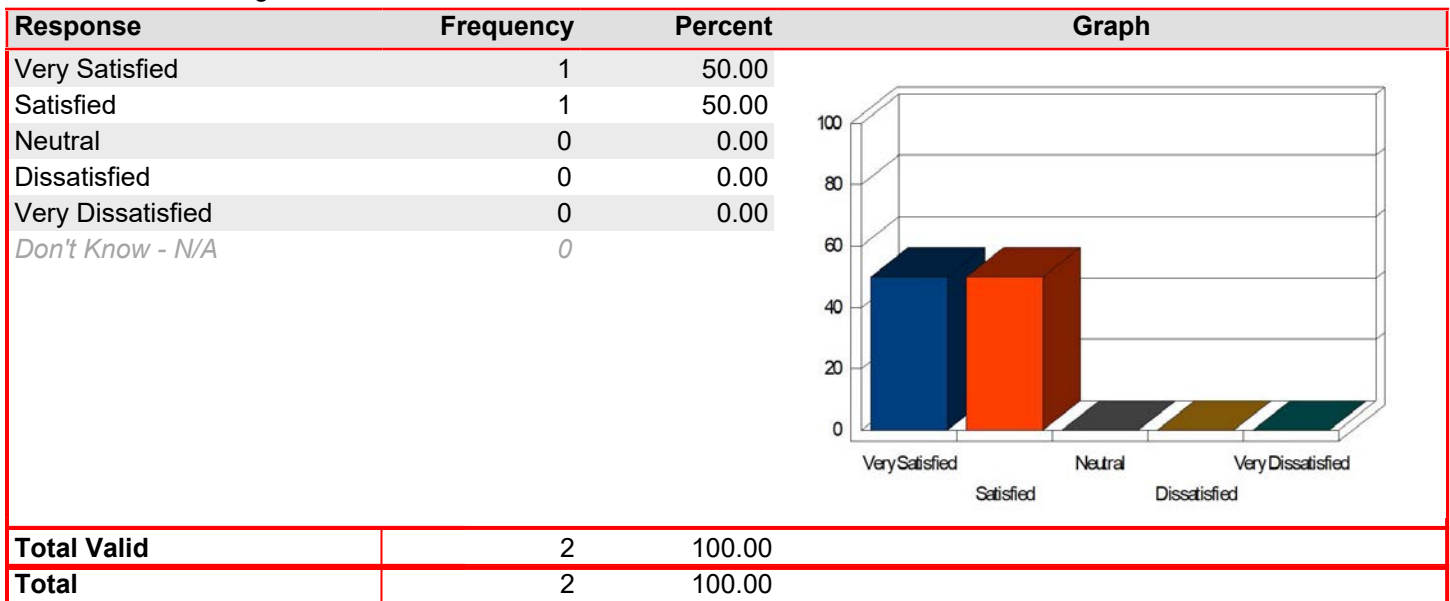
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.50



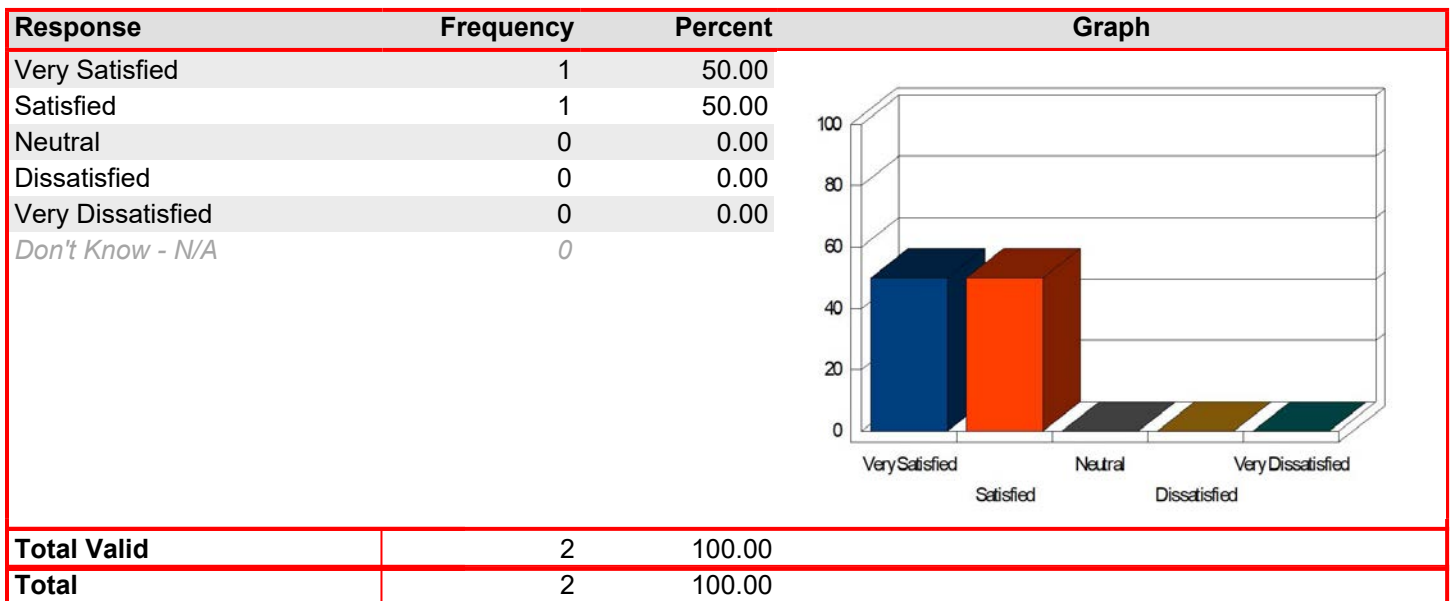
## Guidance/Counseling - Website information

Mean: 4.50



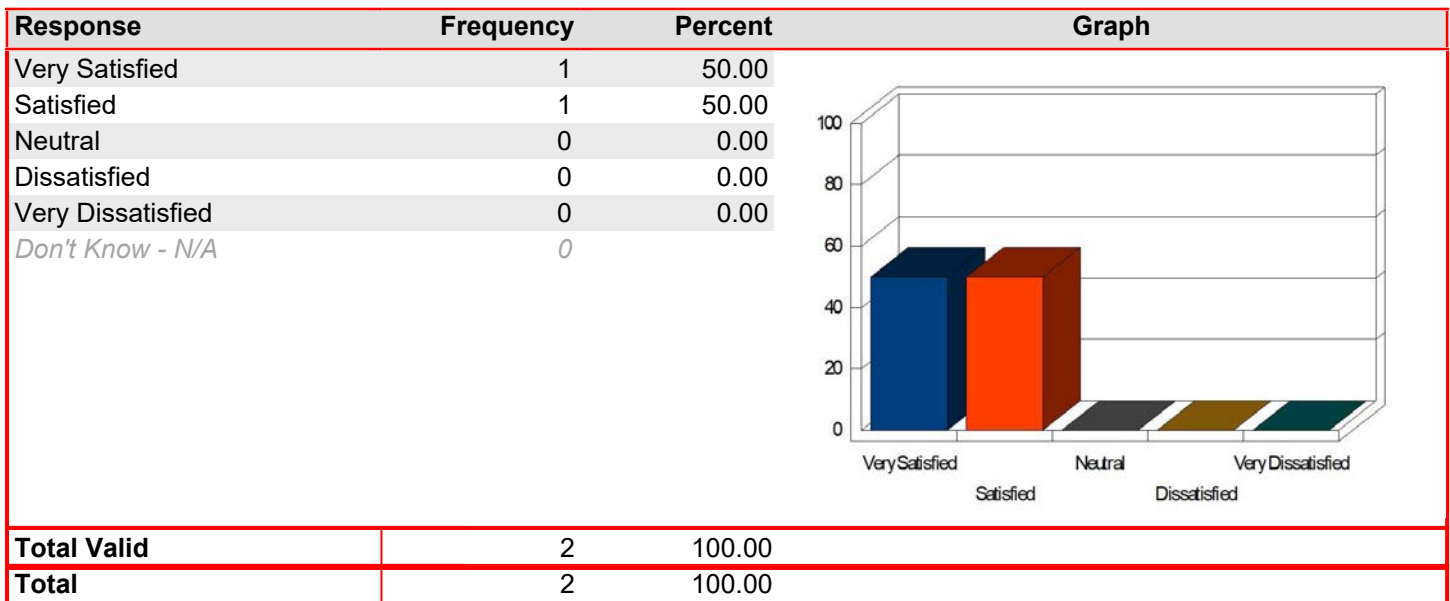
## Business Office/Cashier - Assistance of staff

Mean: 4.50



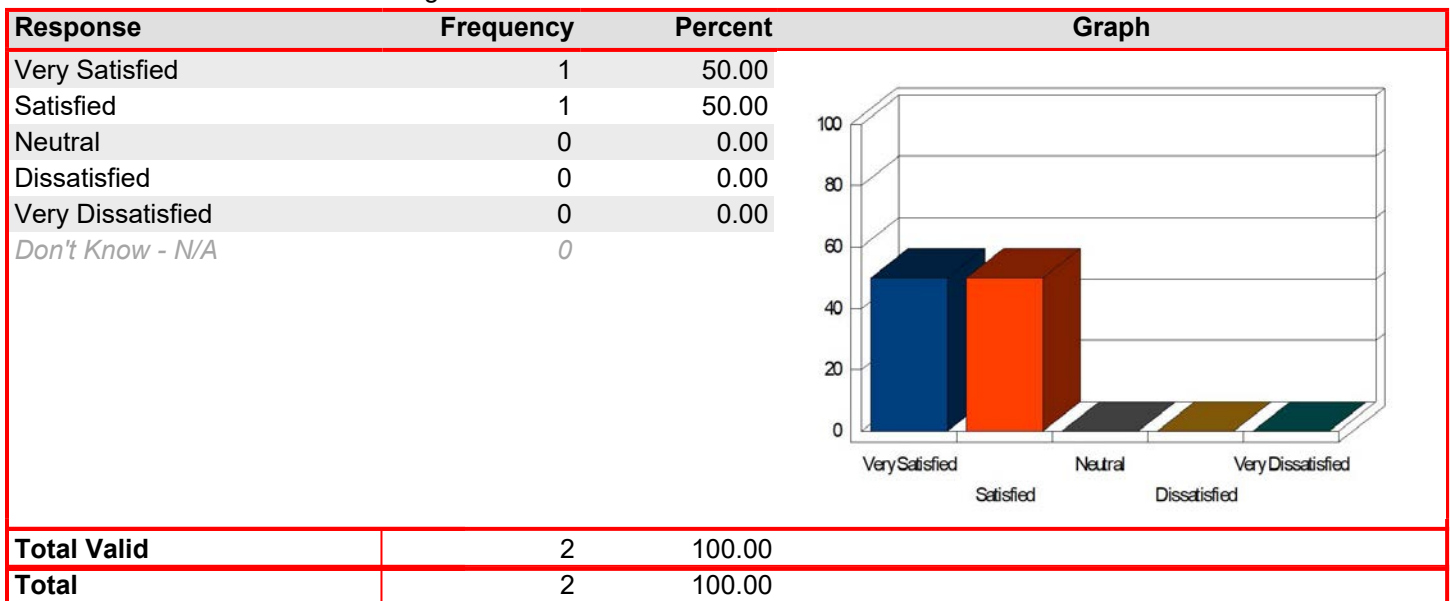
## Business Office/Cashier - Friendliness of staff

Mean: 4.50



## Business Office/Cashier - Knowledge of staff

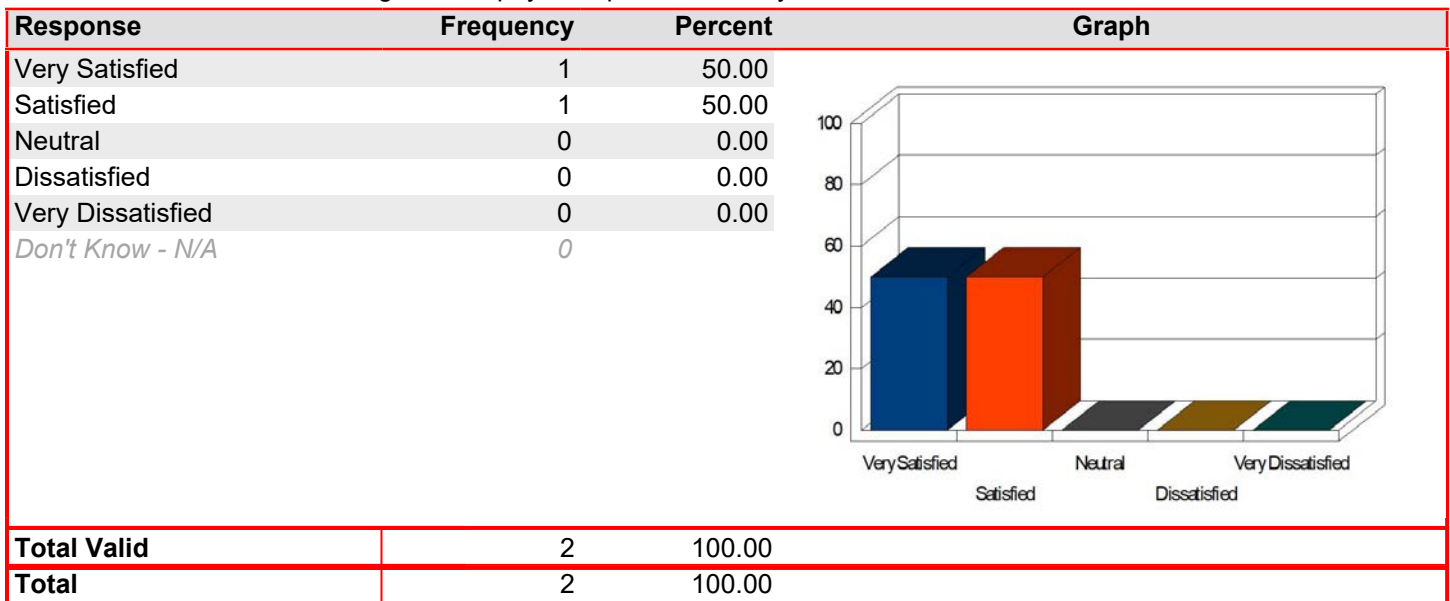
Mean: 4.50





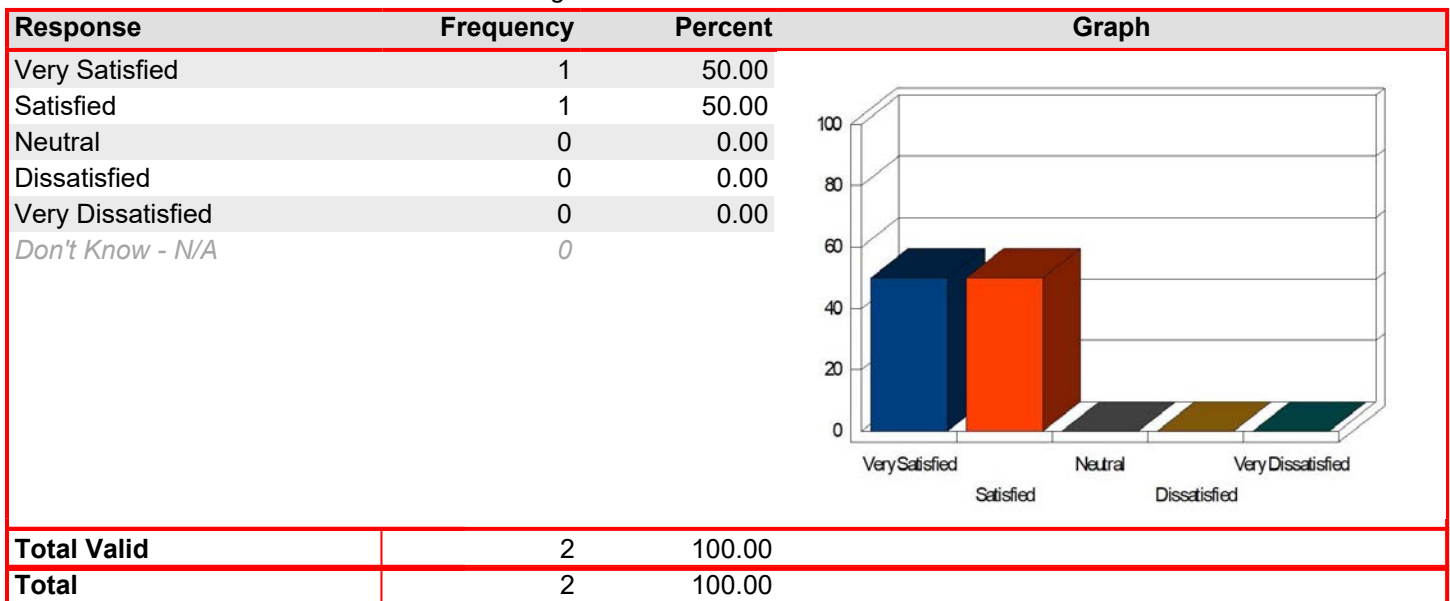
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.50



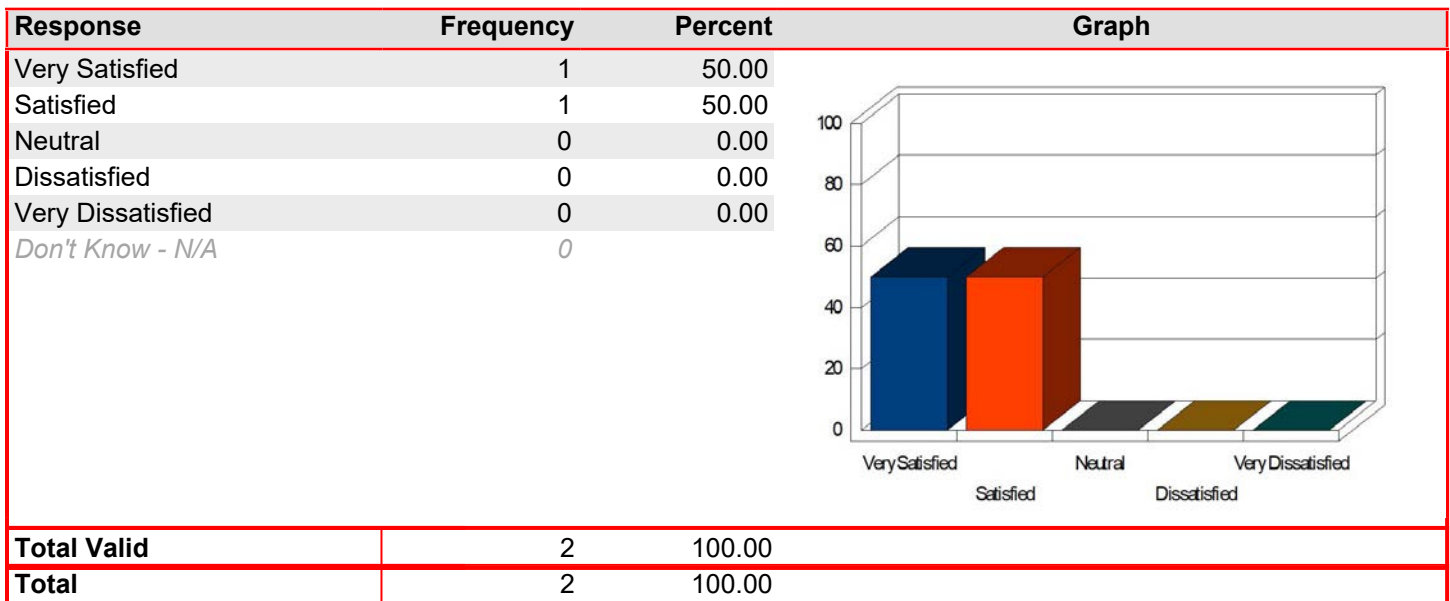
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.50



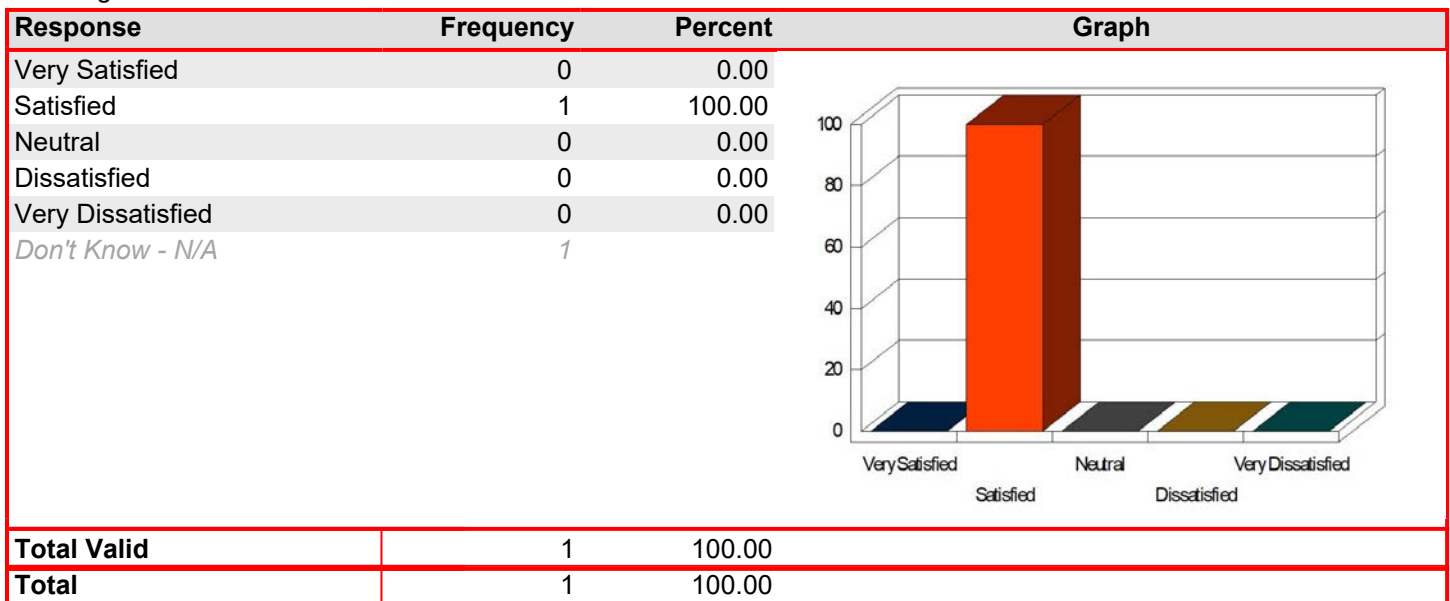
## Business Office/Cashier - Website information

Mean: 4.50



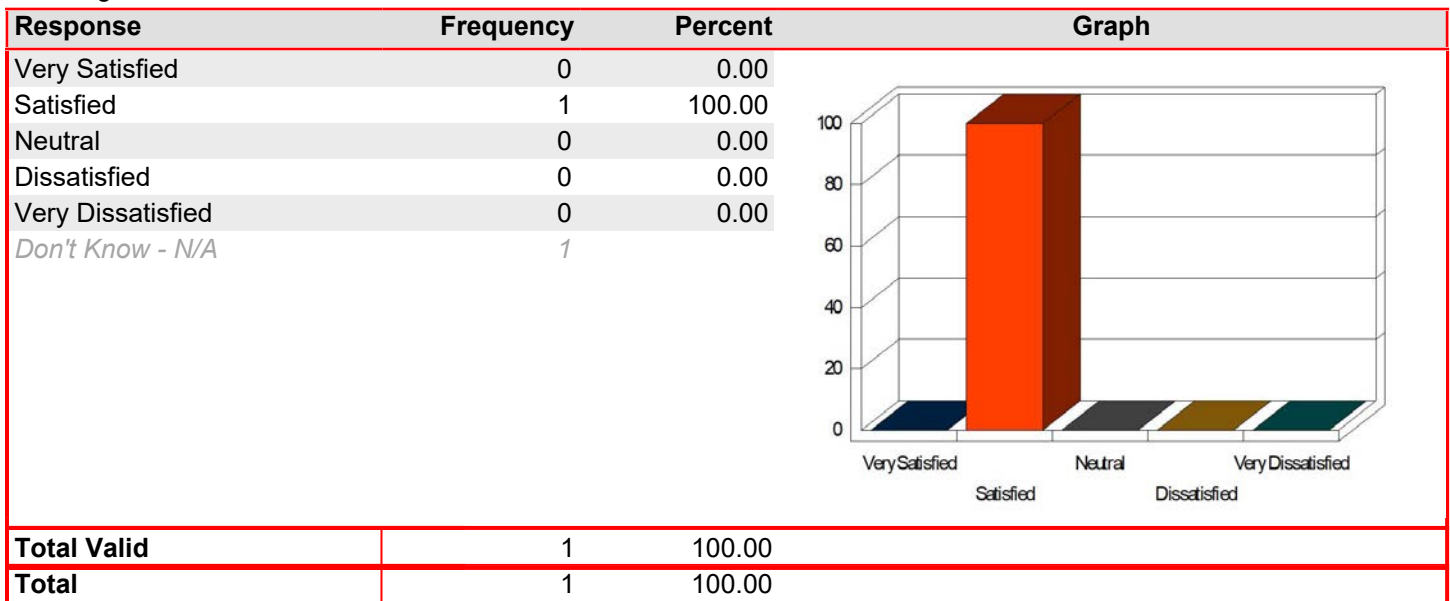
## Tutoring/CAPS - Assistance of staff

Mean: 4.00



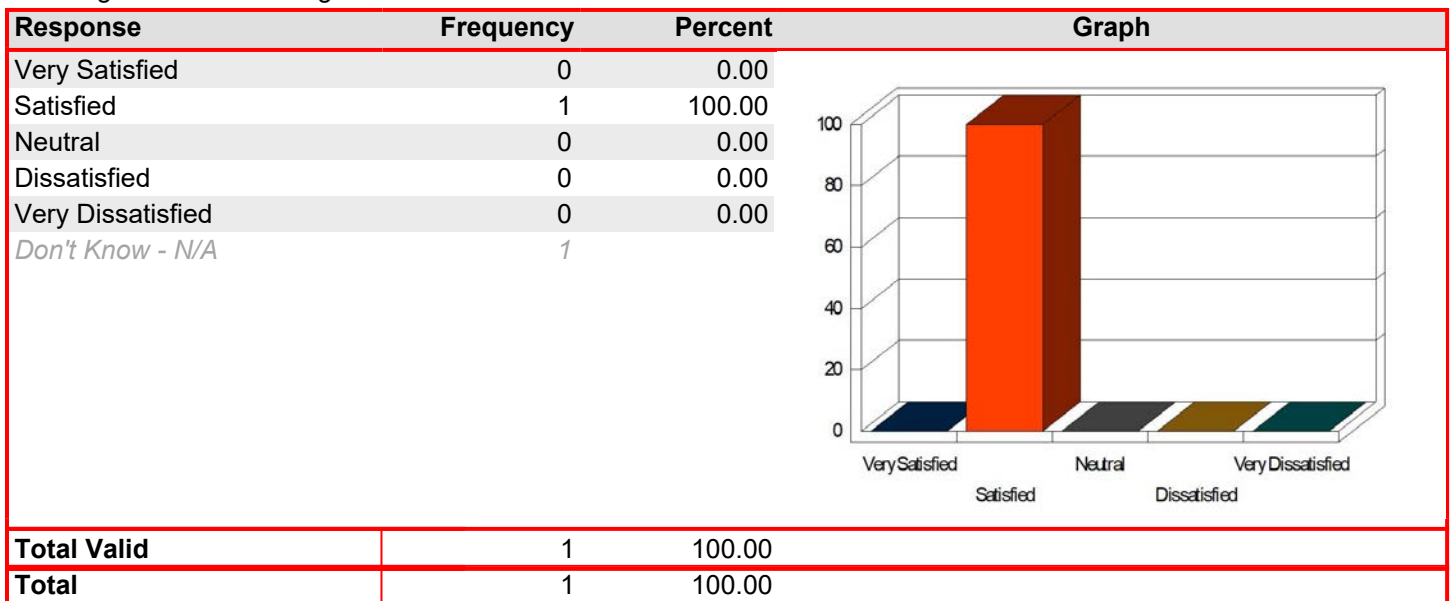
## Tutoring/CAPS - Friendliness of staff

Mean: 4.00



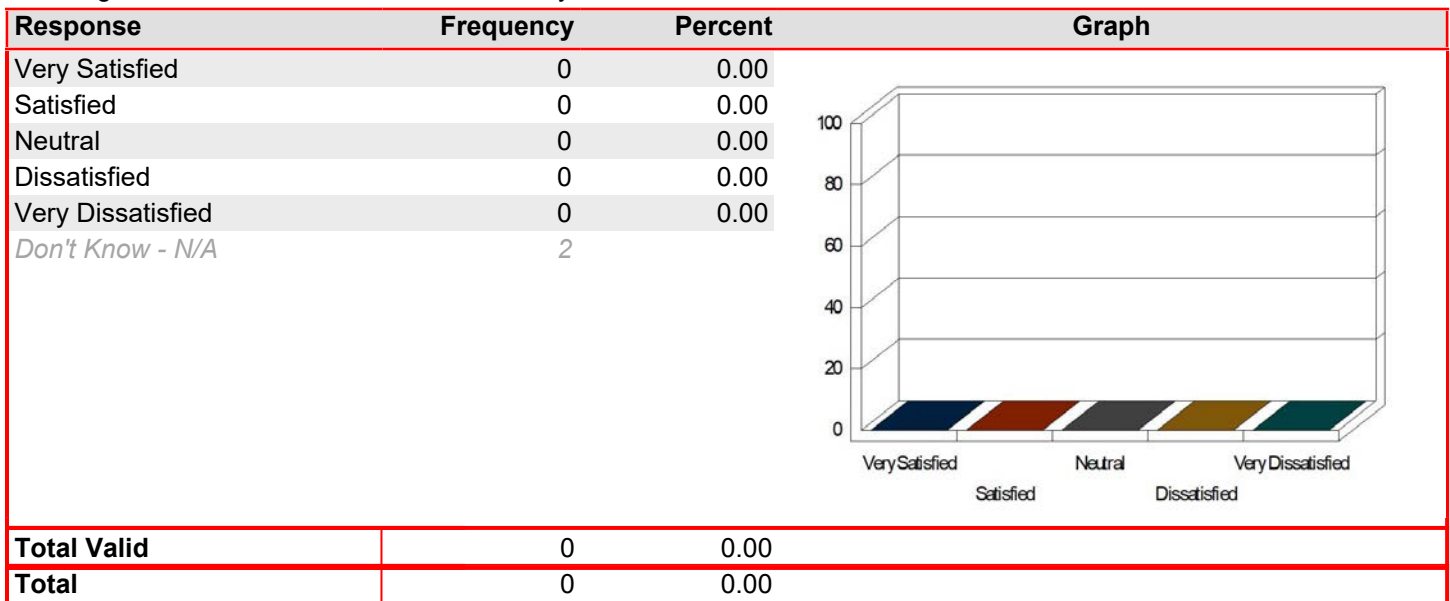
## Tutoring/CAPS - Knowledge of staff

Mean: 4.00



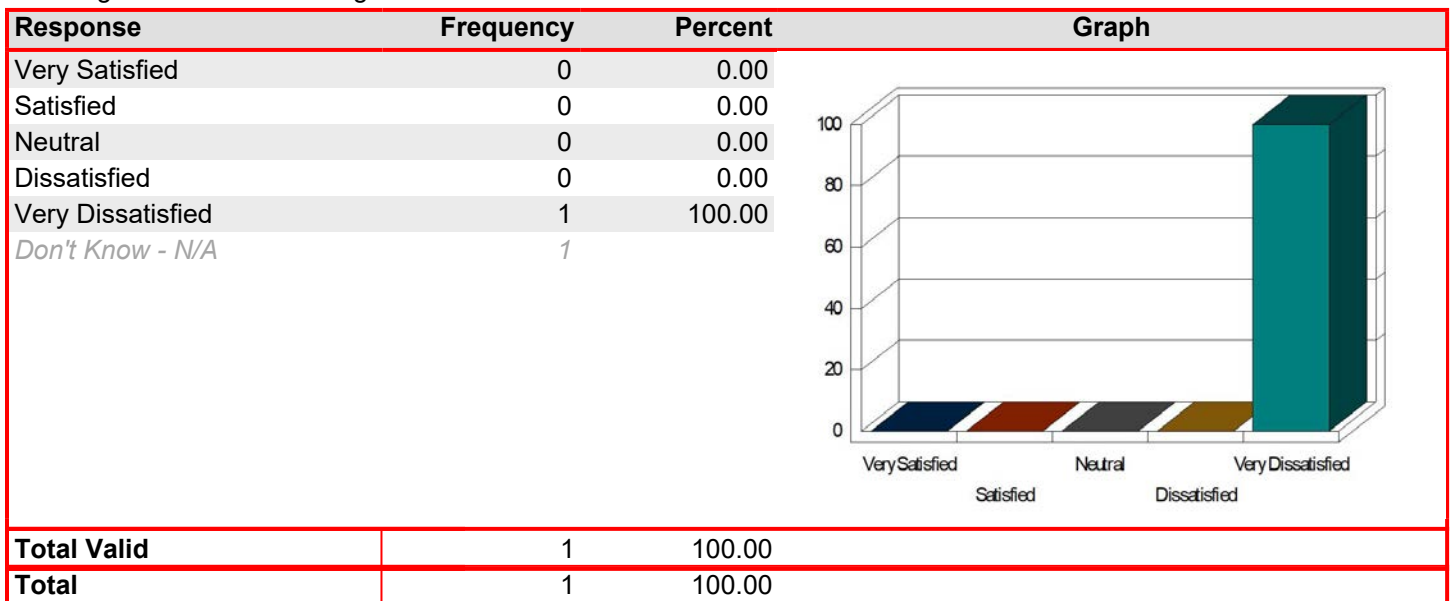
Tutoring/CAPS - Documented student disability services

Mean: -



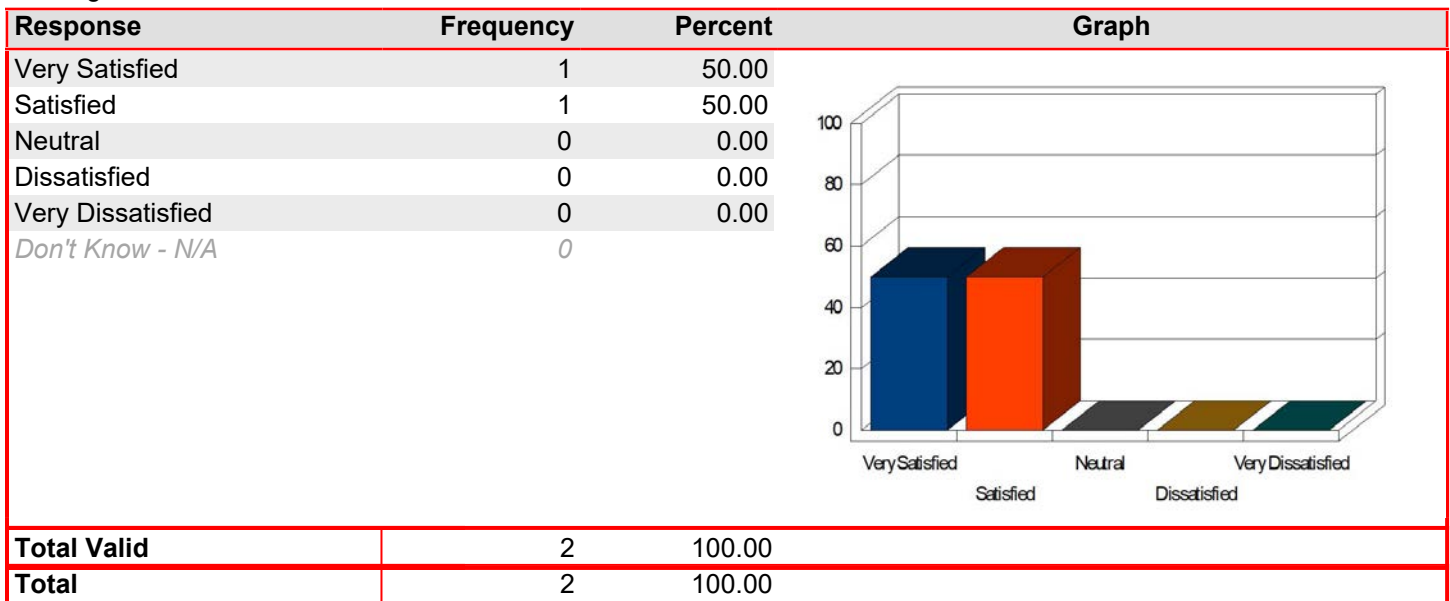
Tutoring/CAPS - Peer tutoring services

Mean: 1.00



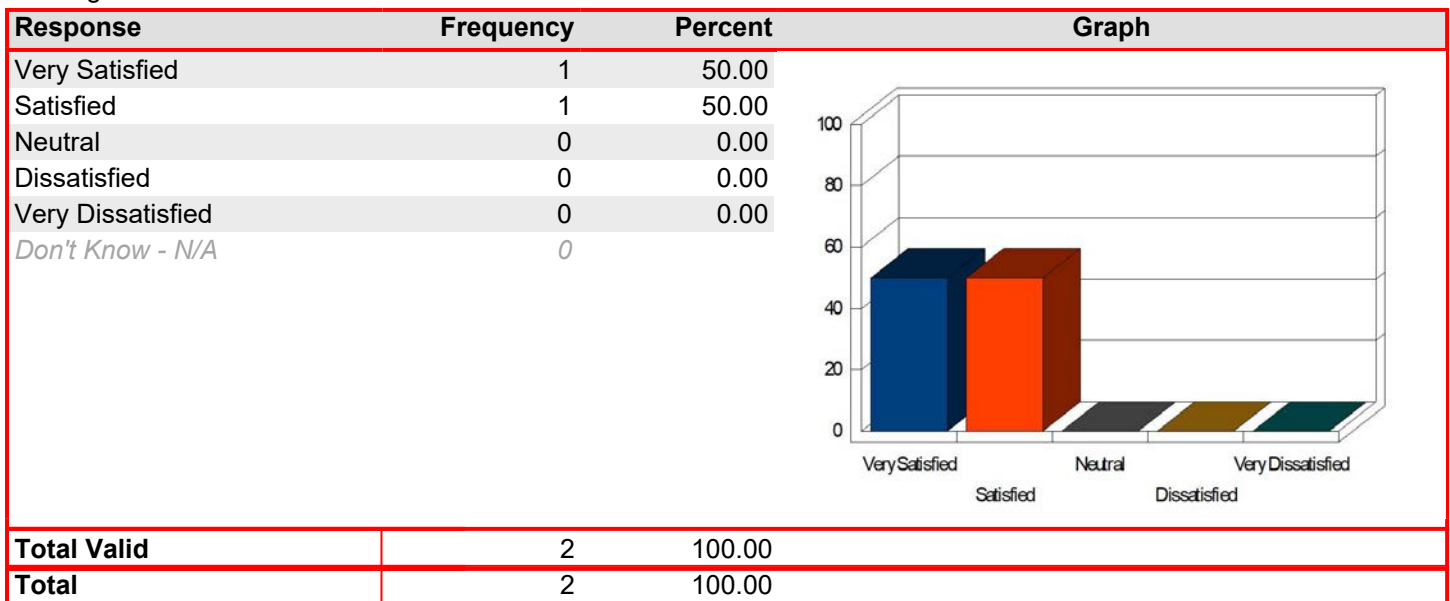
## Testing Services - Assistance of staff

Mean: 4.50



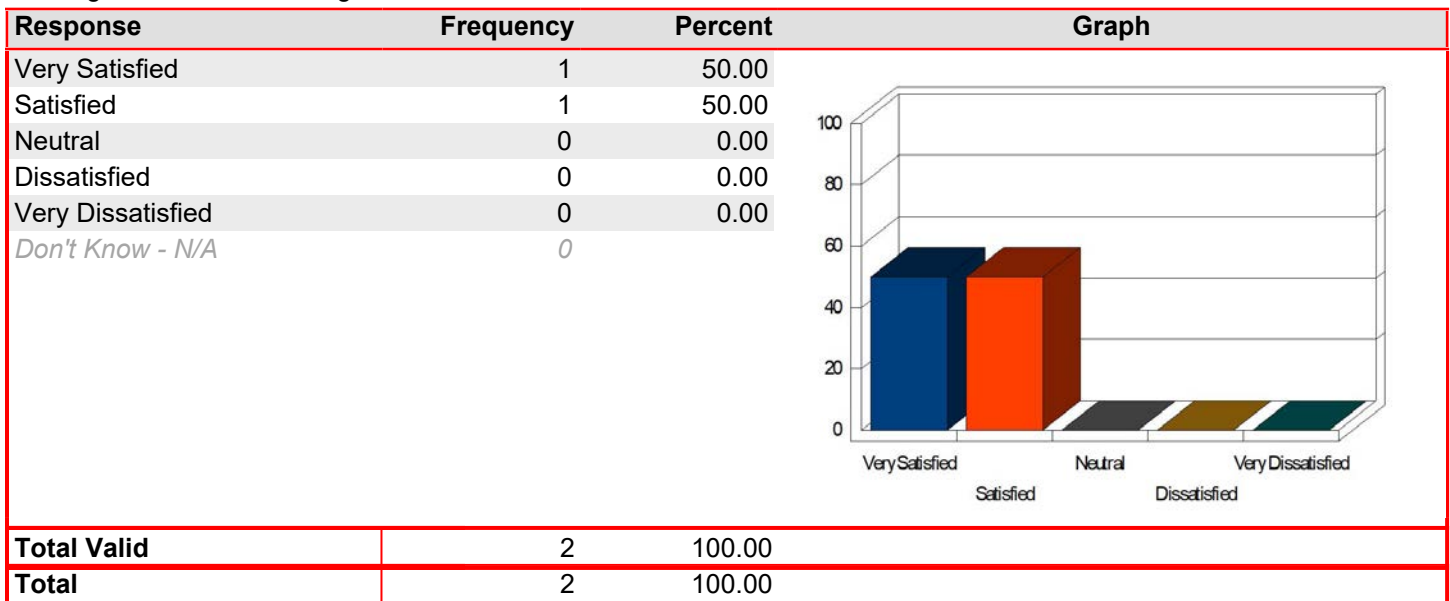
## Testing Services - Friendliness of staff

Mean: 4.50



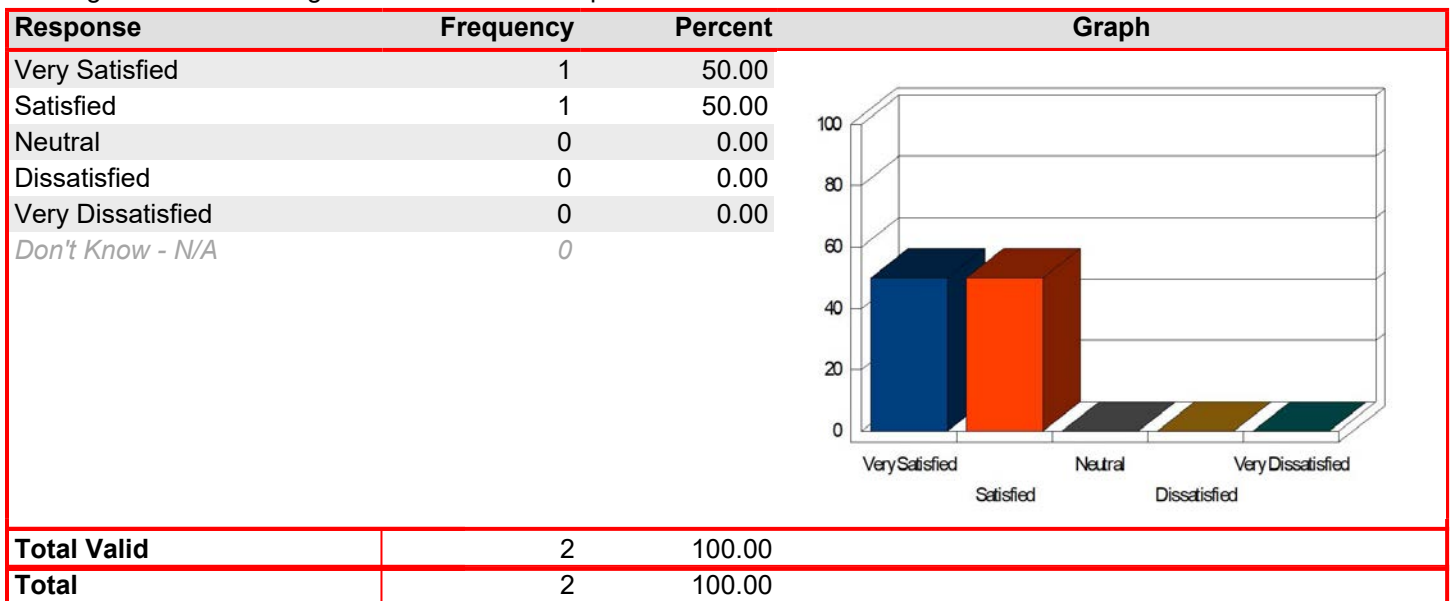
## Testing Services - Knowledge of staff

Mean: 4.50



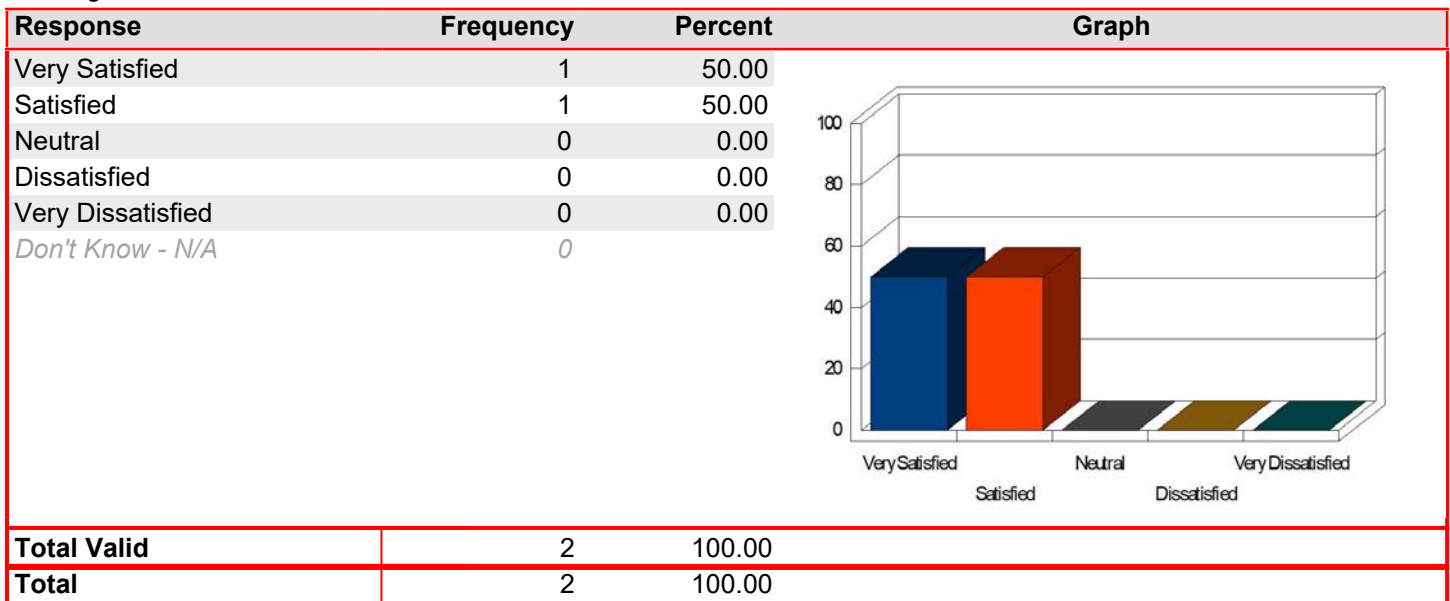
## Testing Services - Testing Center hours are adequate

Mean: 4.50



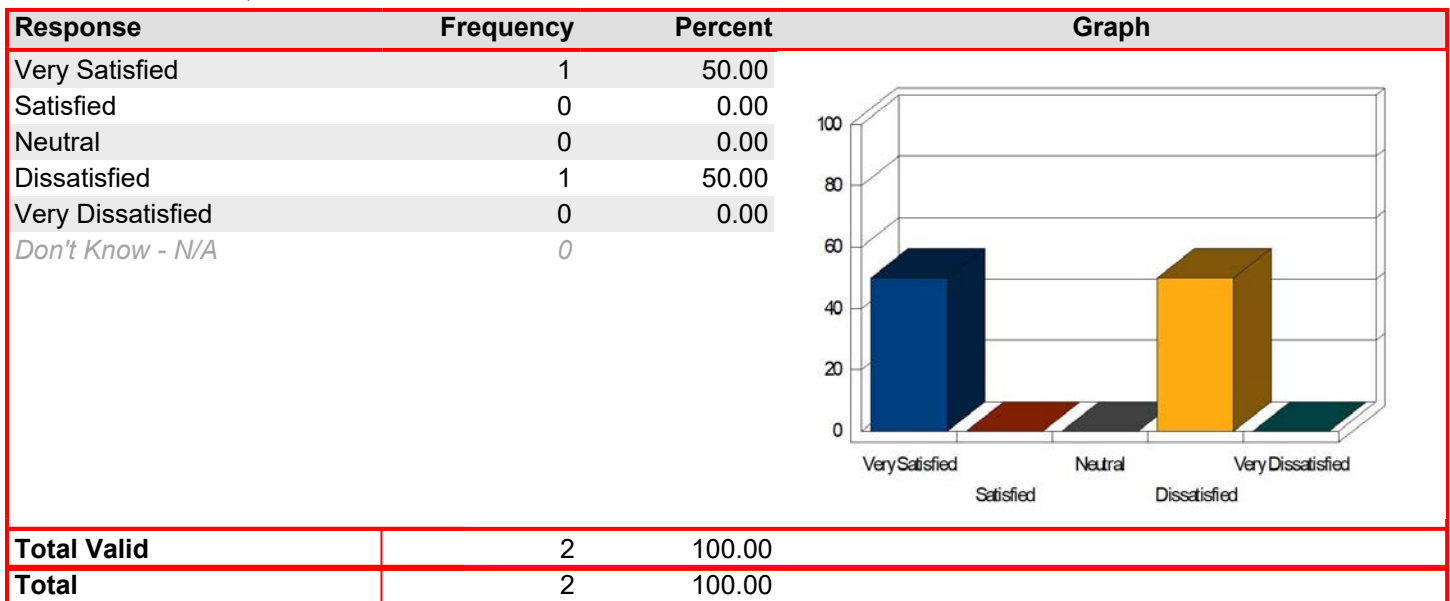
## Testing Services - Website information

Mean: 4.50



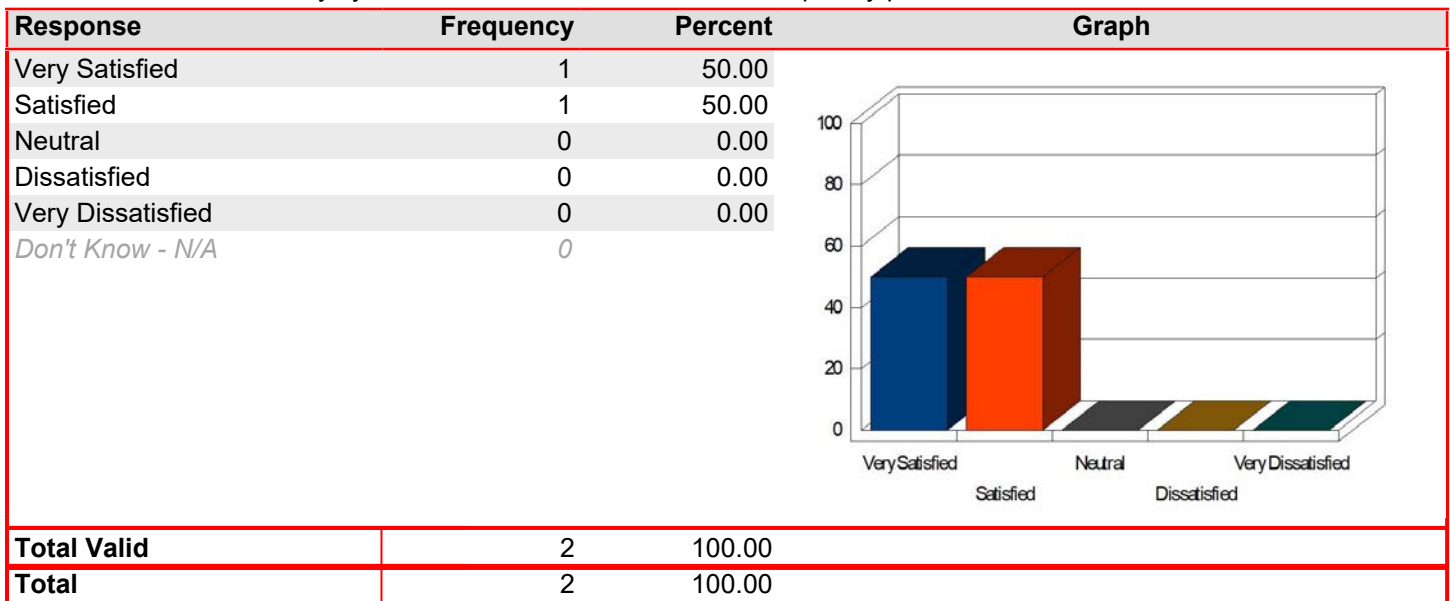
## Instruction - Overall, teachers care about me

Mean: 3.50



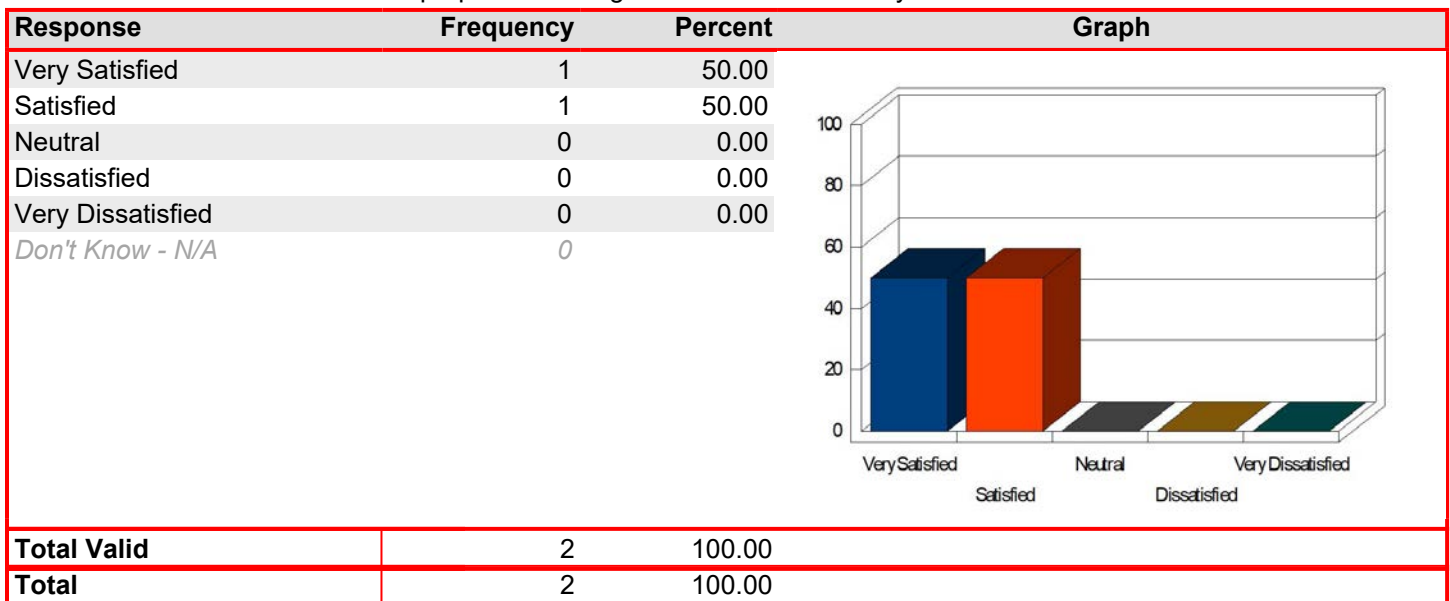
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.50



Instruction - Instructors were well-prepared and organized on first class day

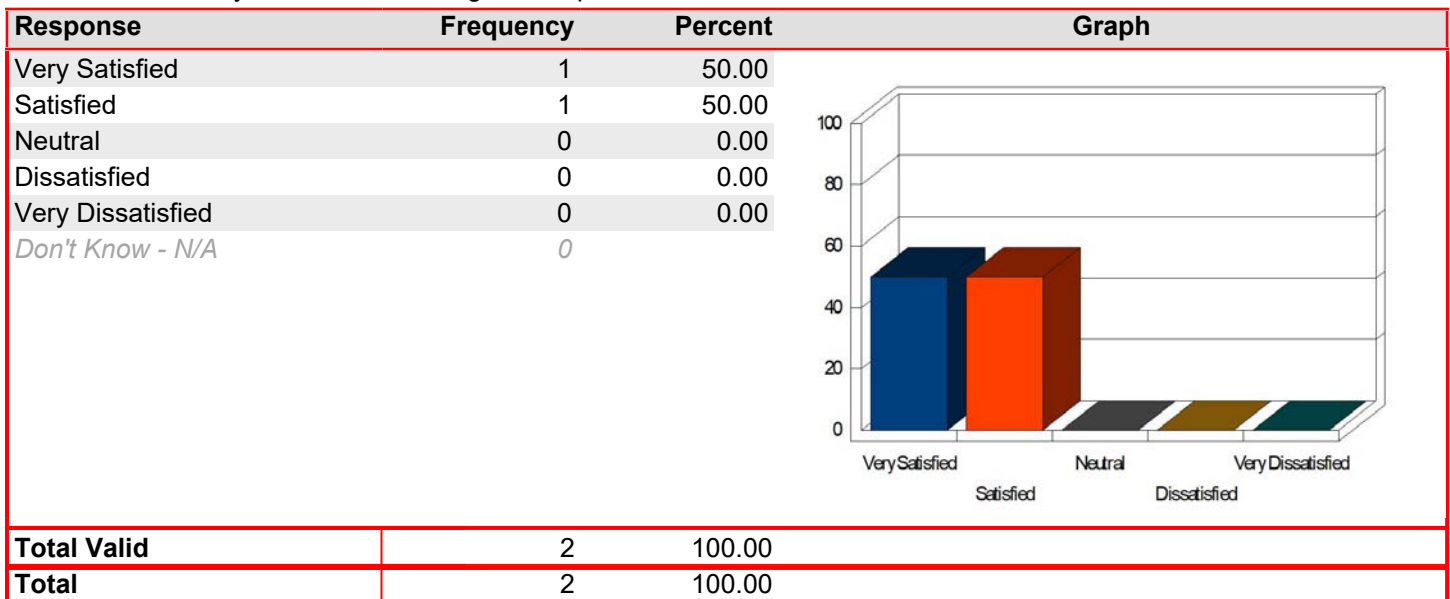
Mean: 4.50





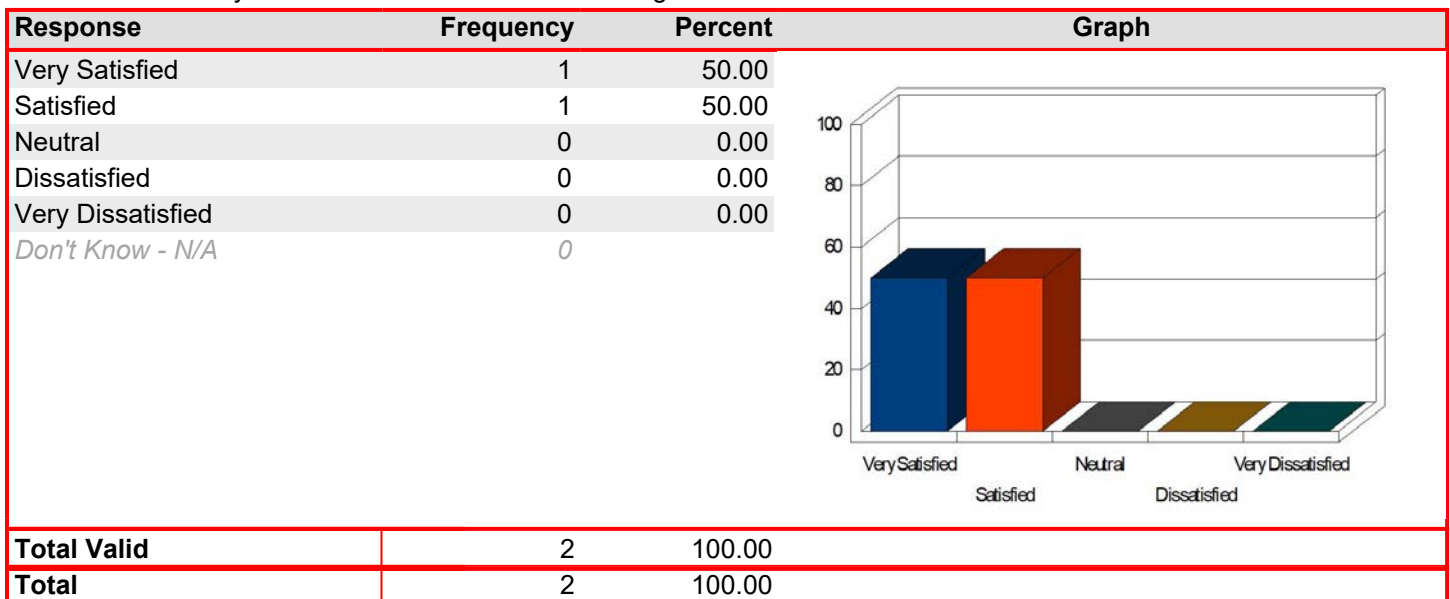
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.50



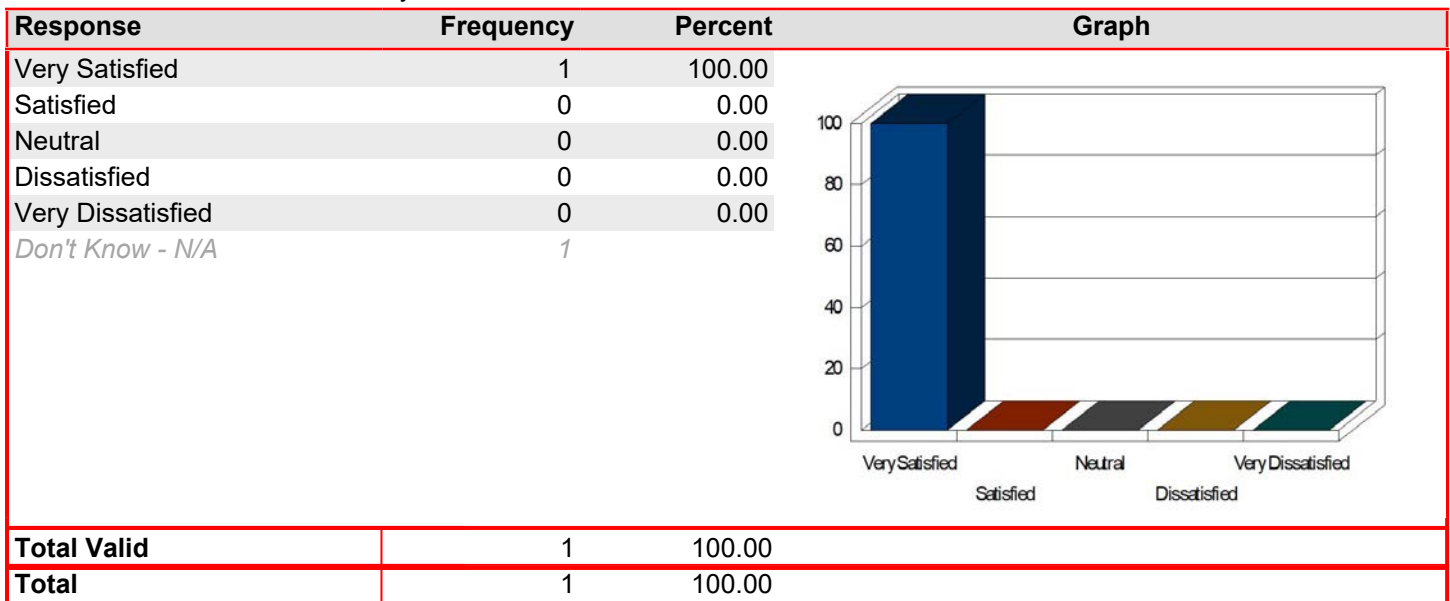
Instruction - Faculty are available after class and during office hours

Mean: 4.50



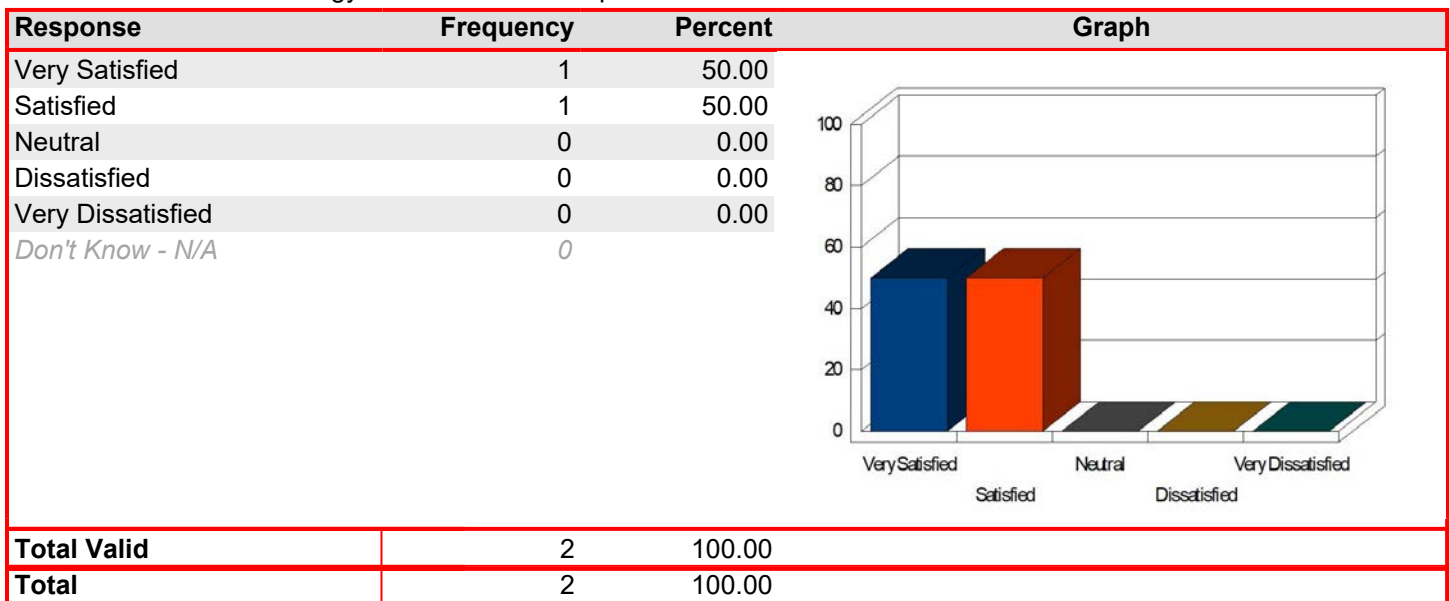
Overall-Student services routinely assisted me

Mean: 5.00



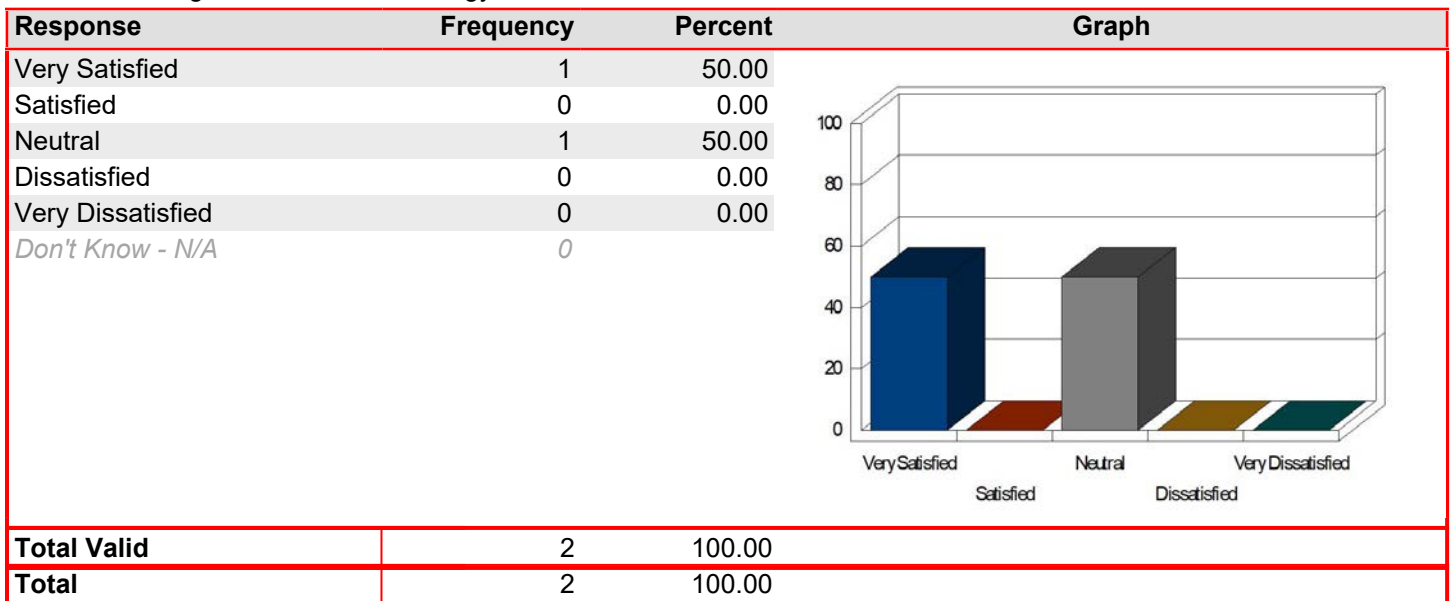
Overall-Access to technology resources was adequate

Mean: 4.50



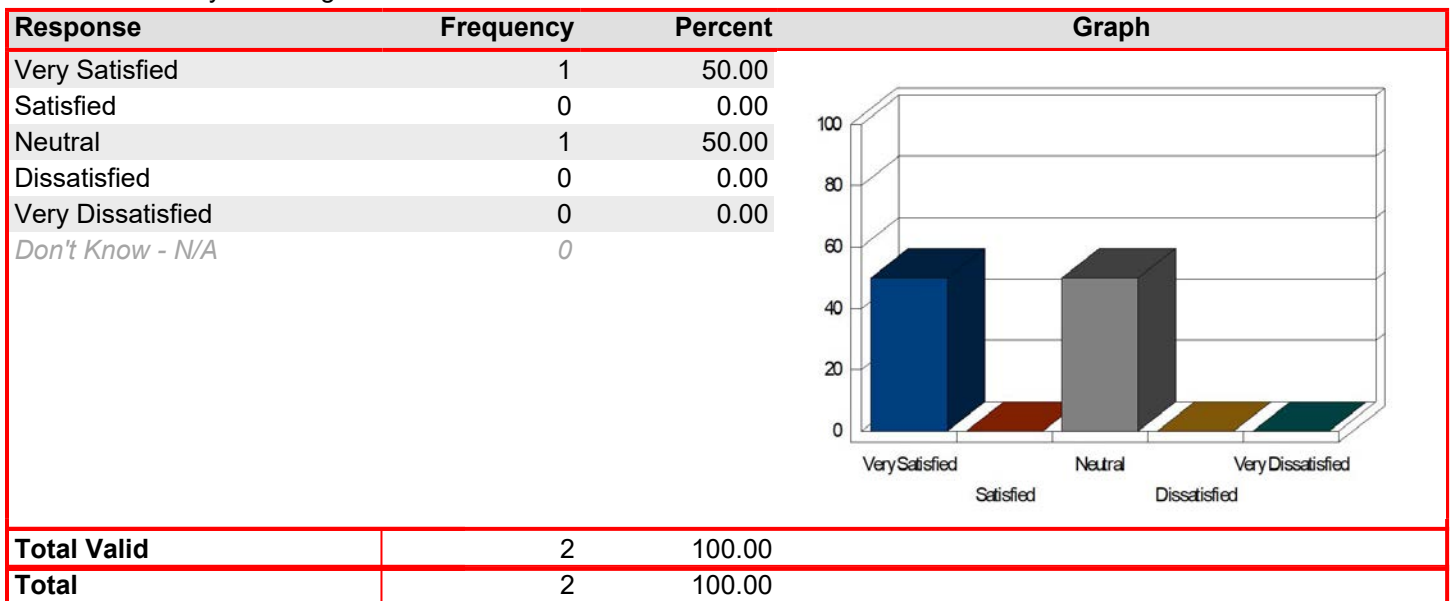
Overall-Training in the use of technology was available

Mean: 4.00



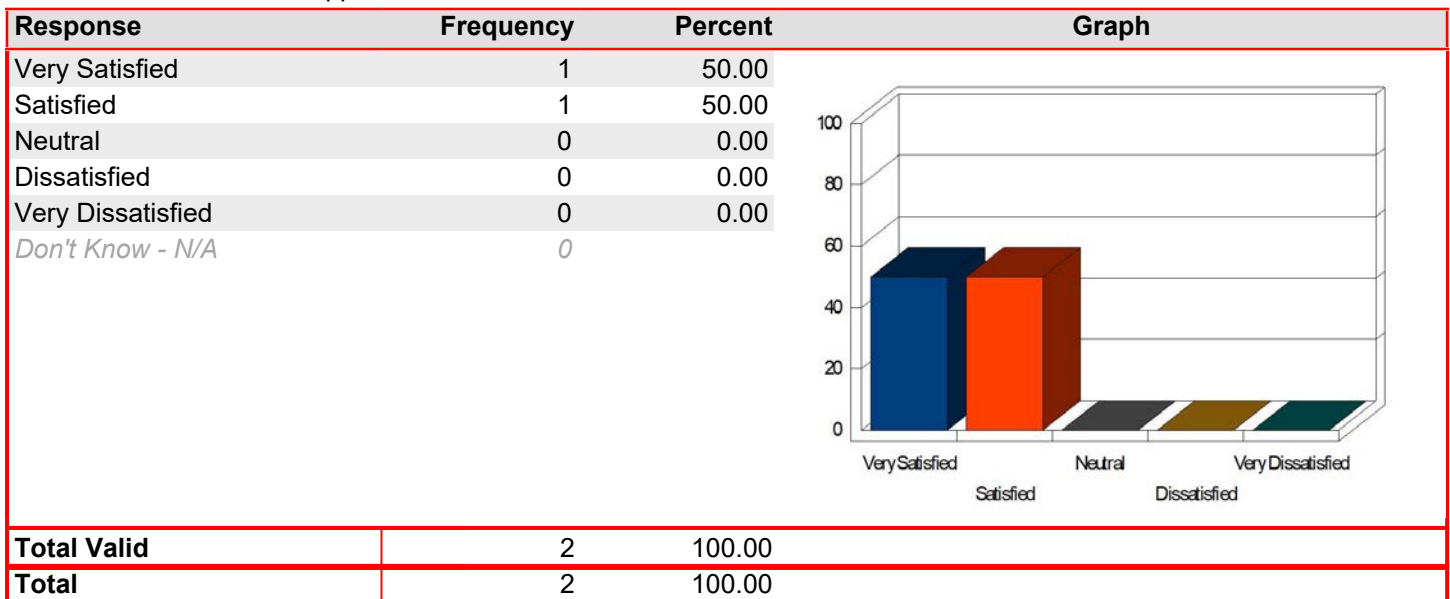
Overall-Efficiency receiving services

Mean: 4.00



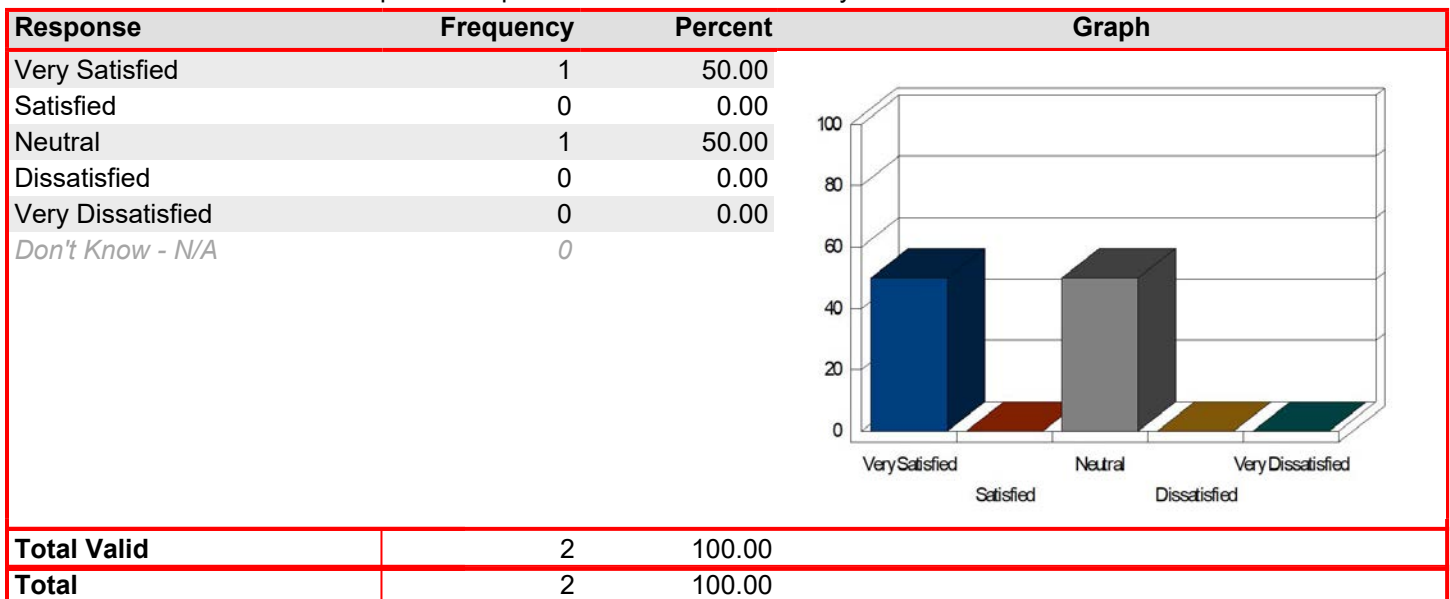
Overall-Administration is approachable

Mean: 4.50



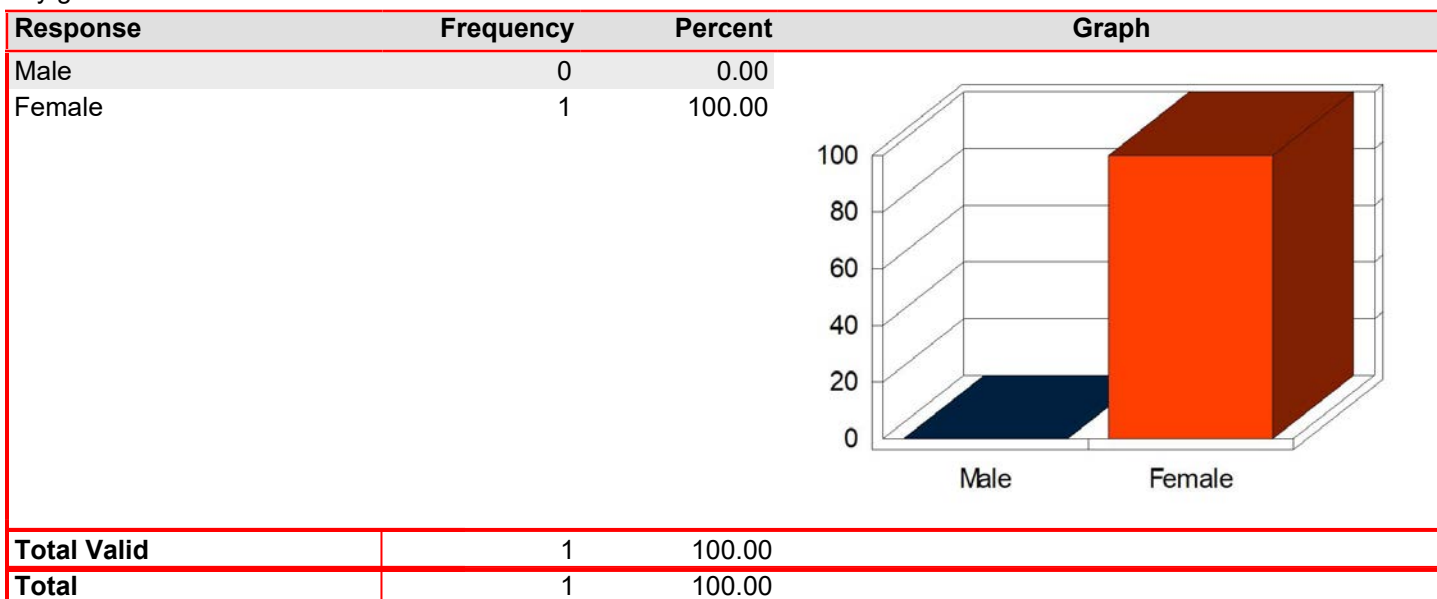
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.00



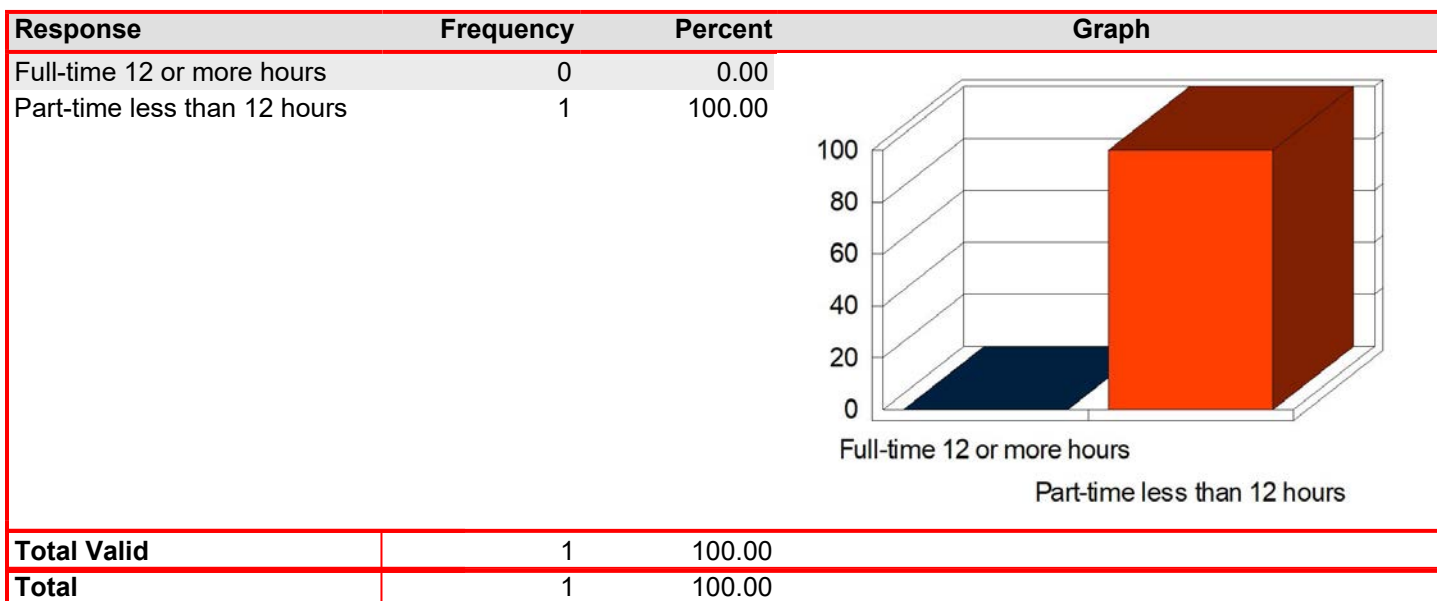
My gender is:

Mean: 2.00



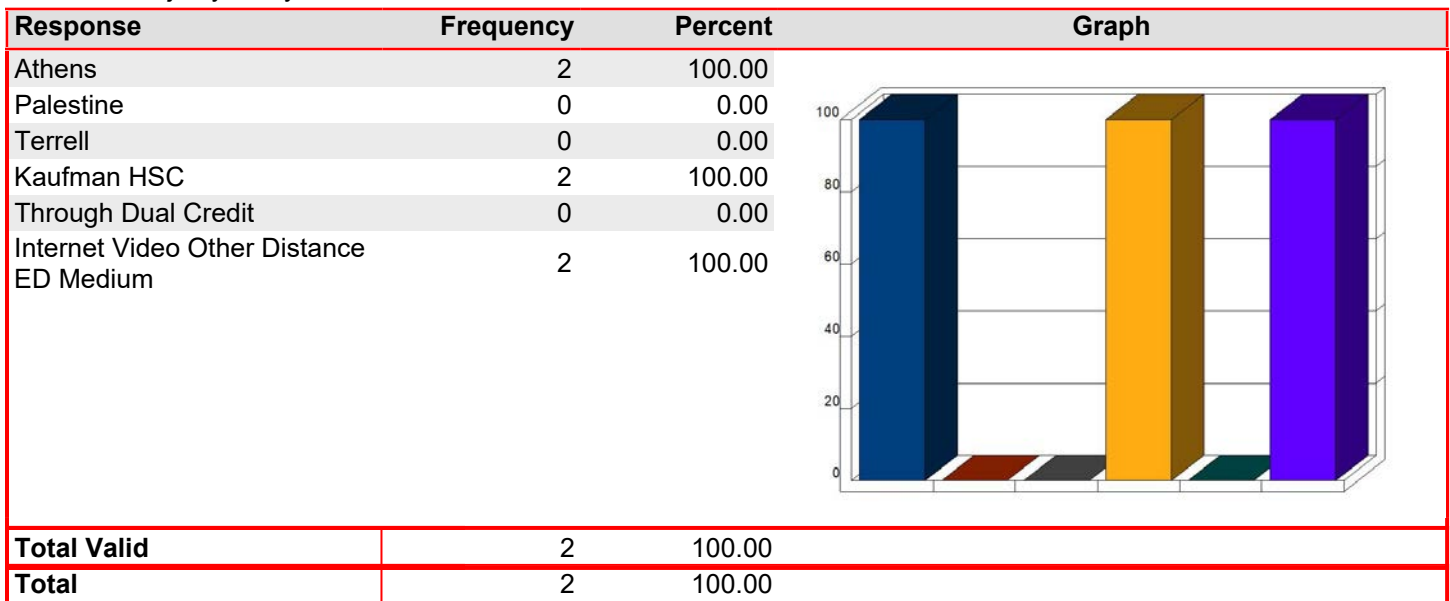
I am enrolled

Mean: 2.00



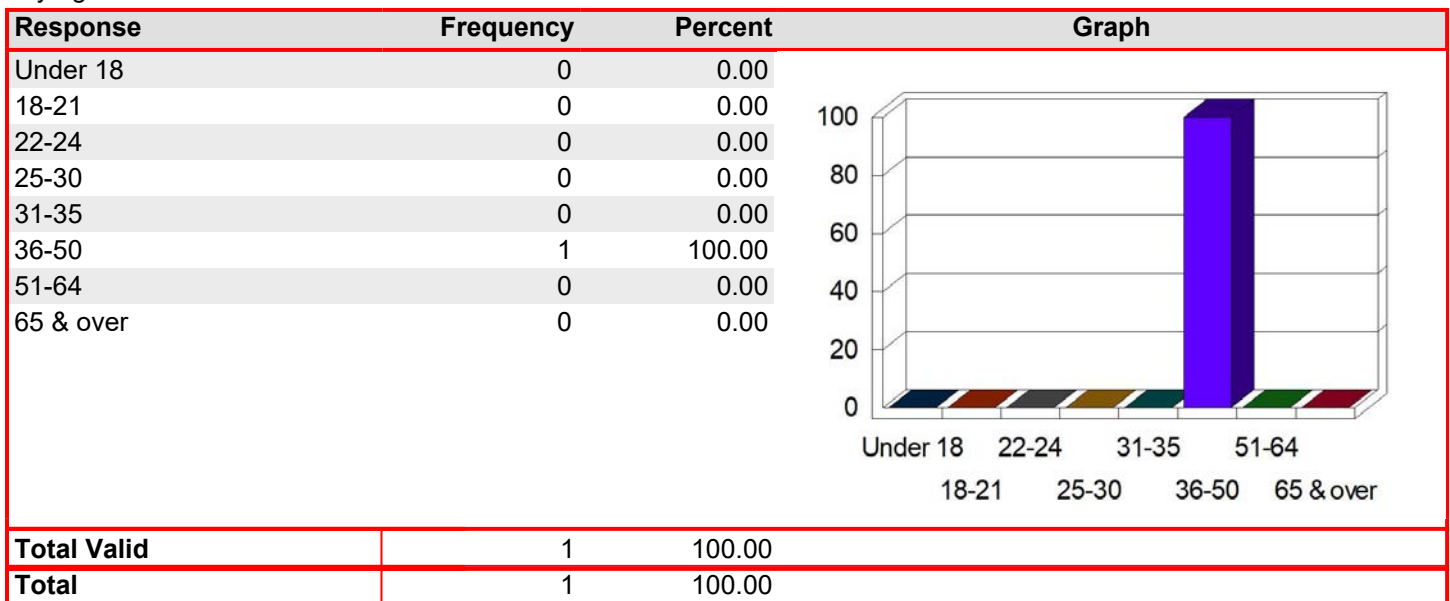
I take the majority of my classes

Mean: -



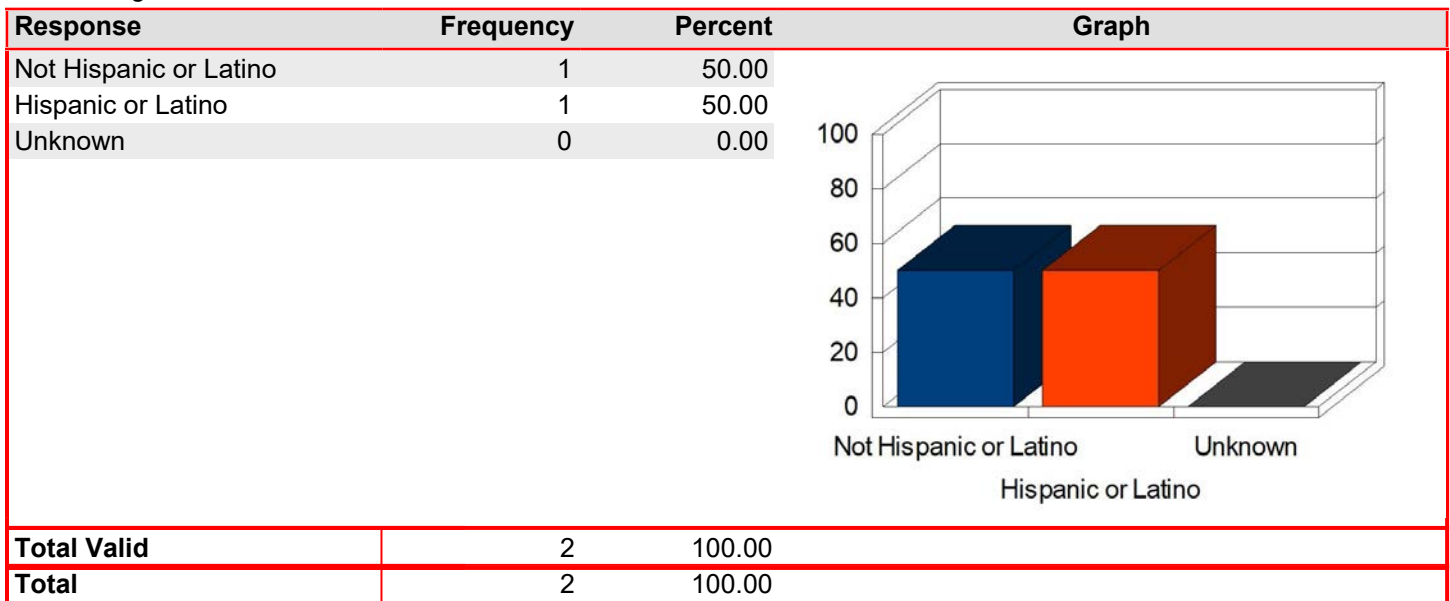
My age is:

Mean: 6.00



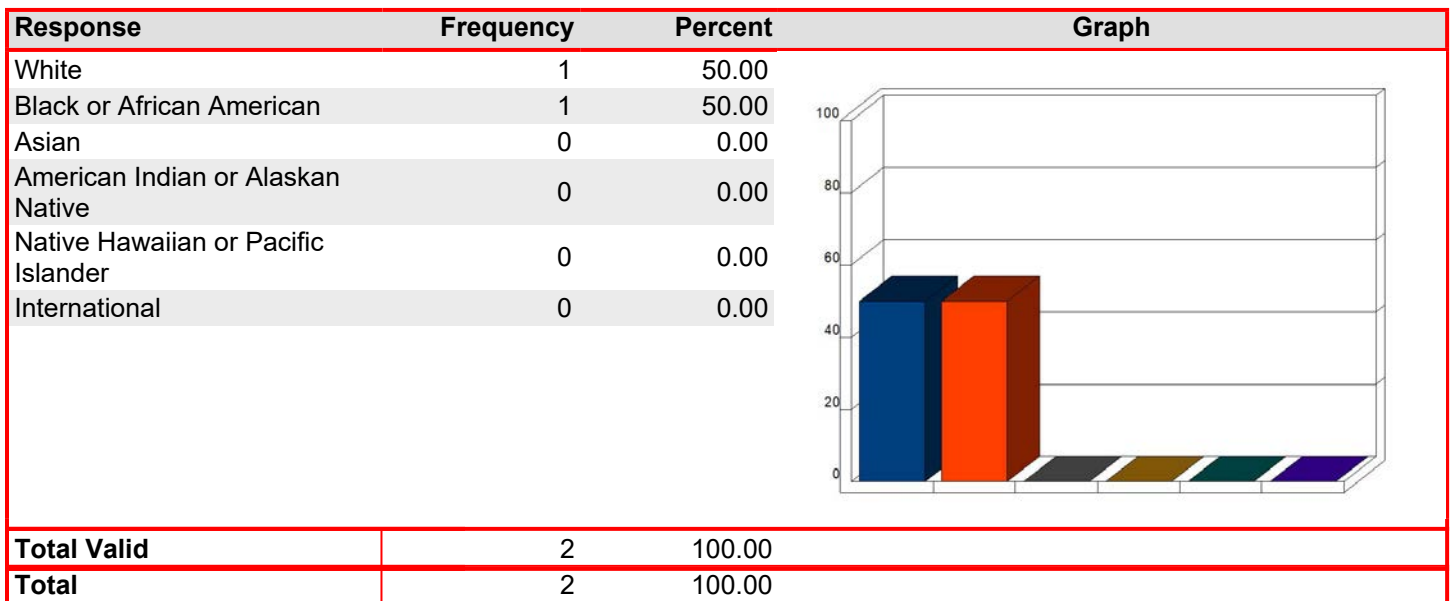
## Ethnic Origin

Mean: 1.50



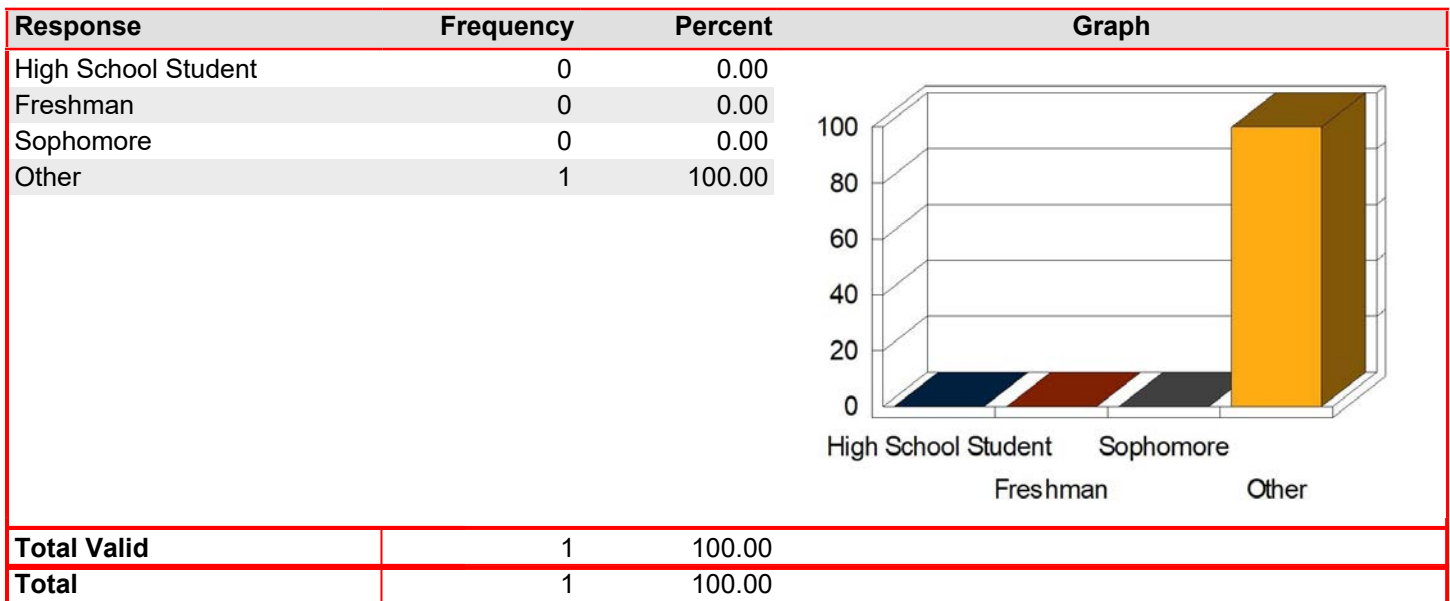
## Race

Mean: 1.50



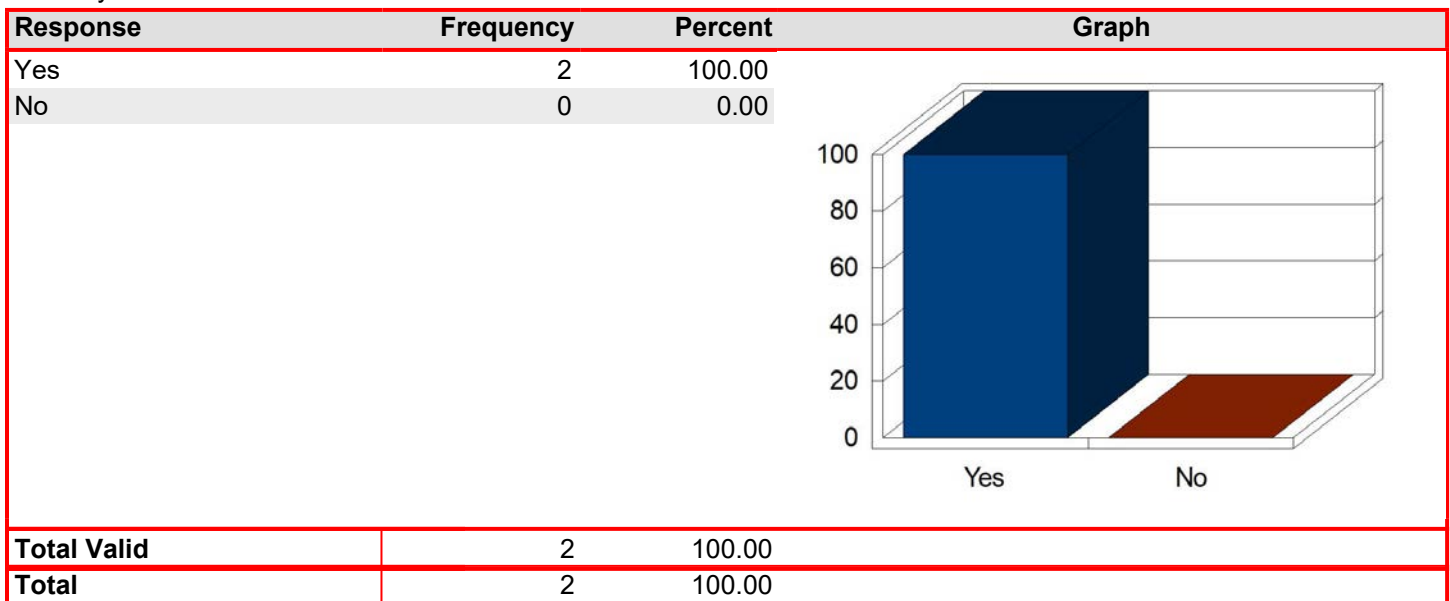
Student Classification:

Mean: 4.00



Would you recommend TVCC to a Friend?

Mean: 1.00





# Trinity Valley Community College

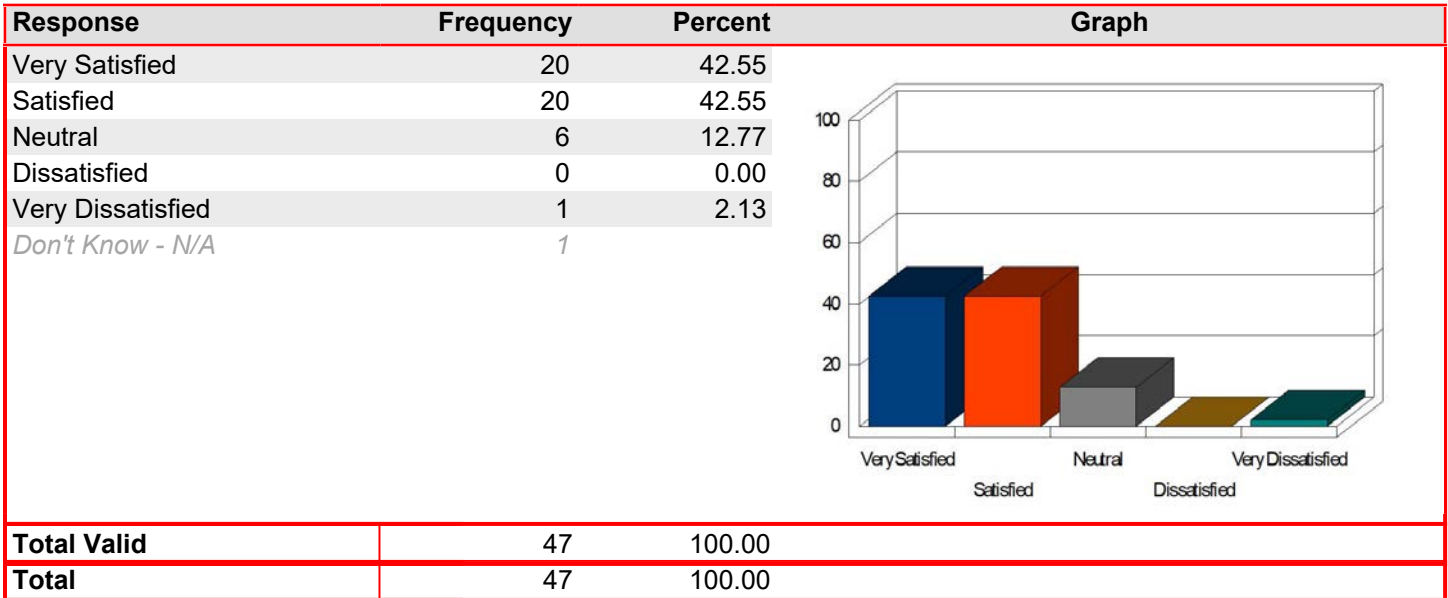
## Student Satisfaction Survey

2018

(Athens, Palestine)

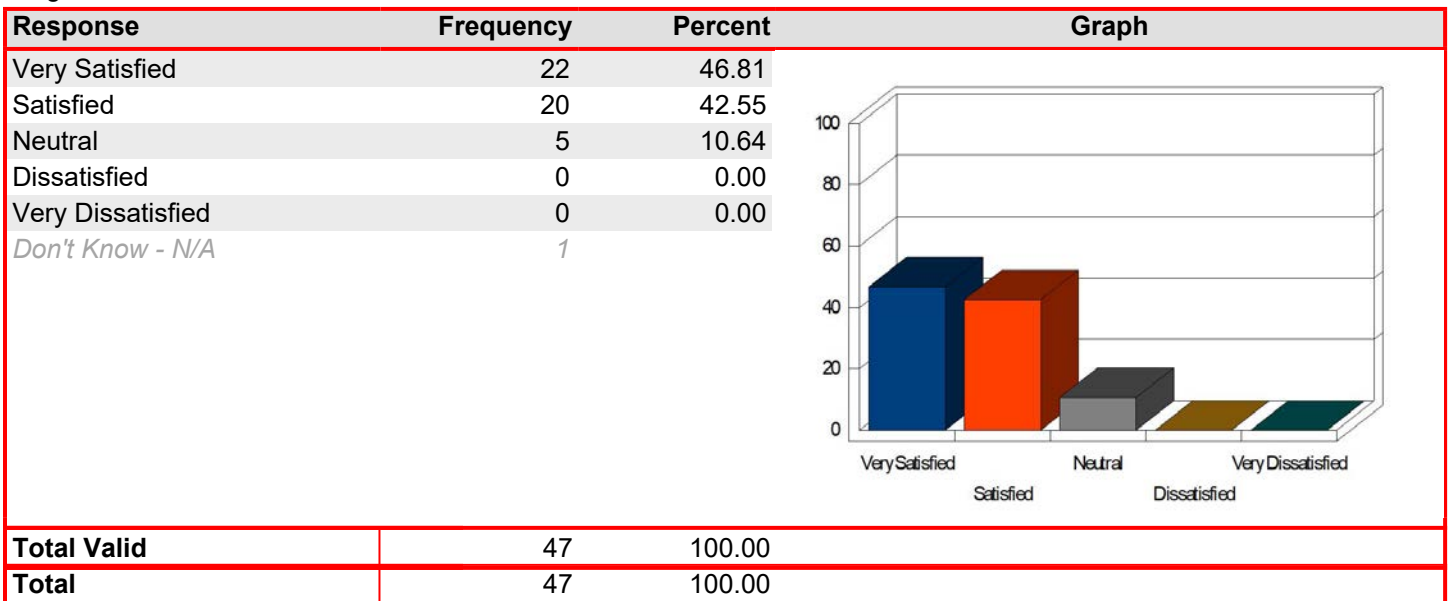
Registration & Admissions - Assistance of staff

Mean: 4.23



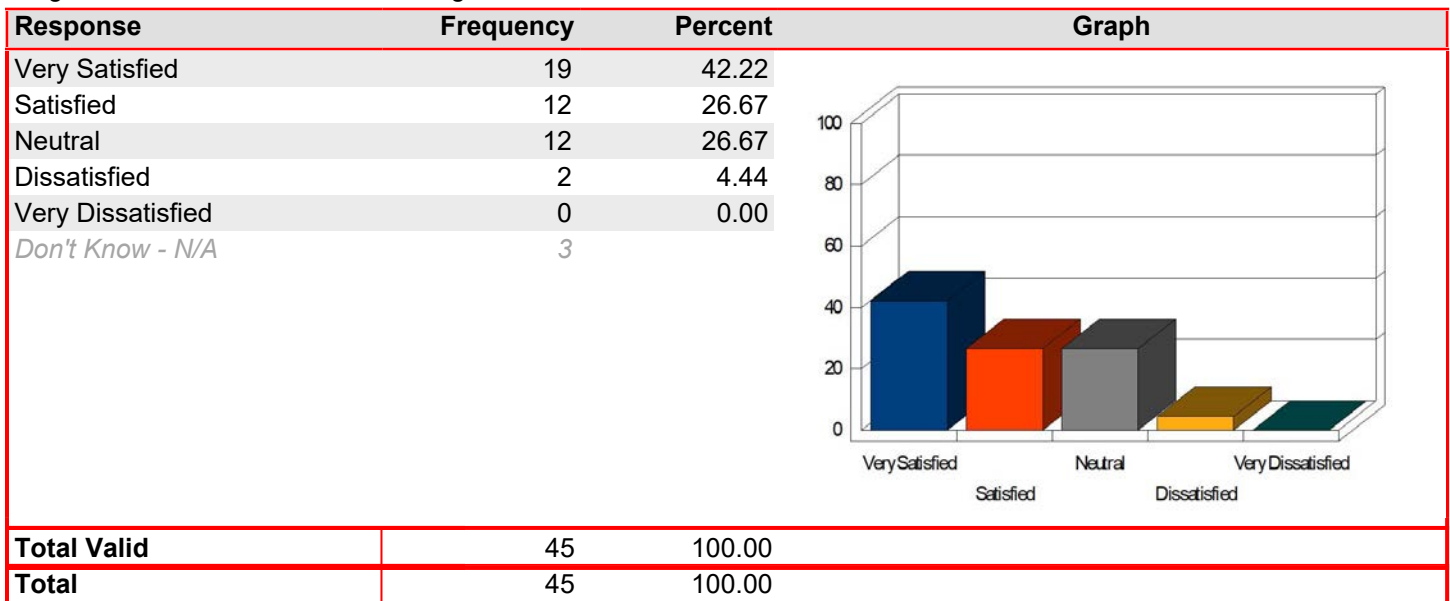
Registration & Admissions - Friendliness of staff

Mean: 4.36



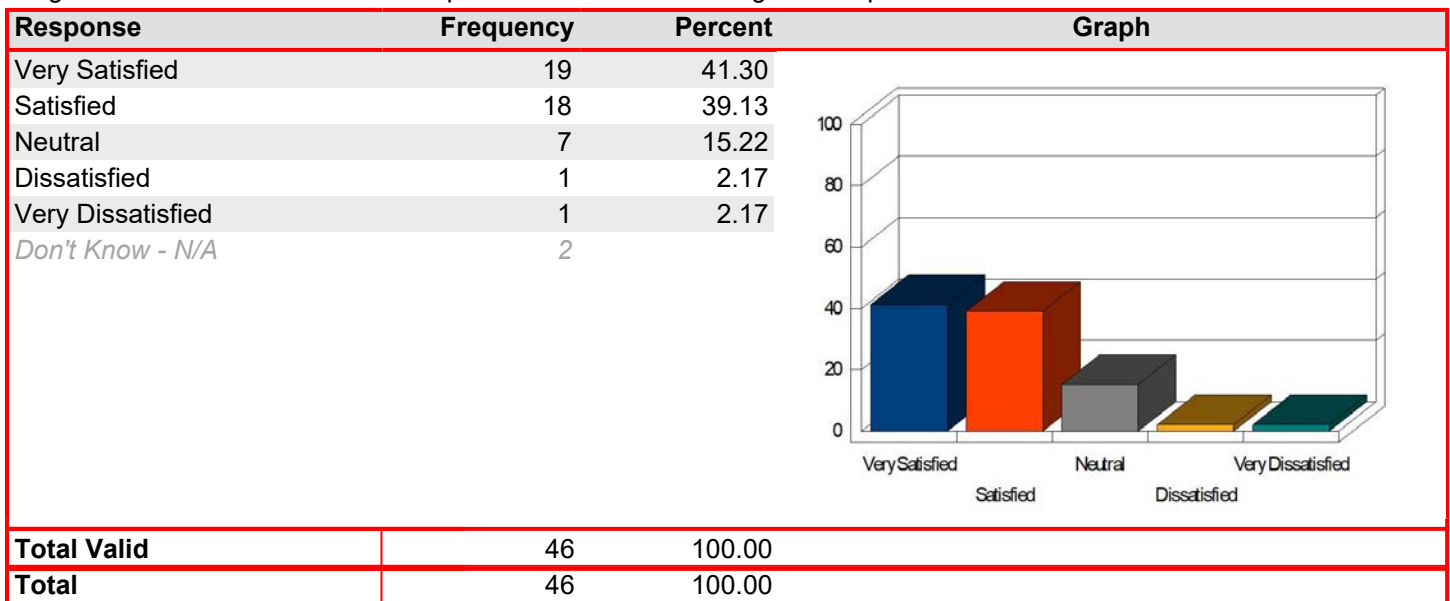
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.07



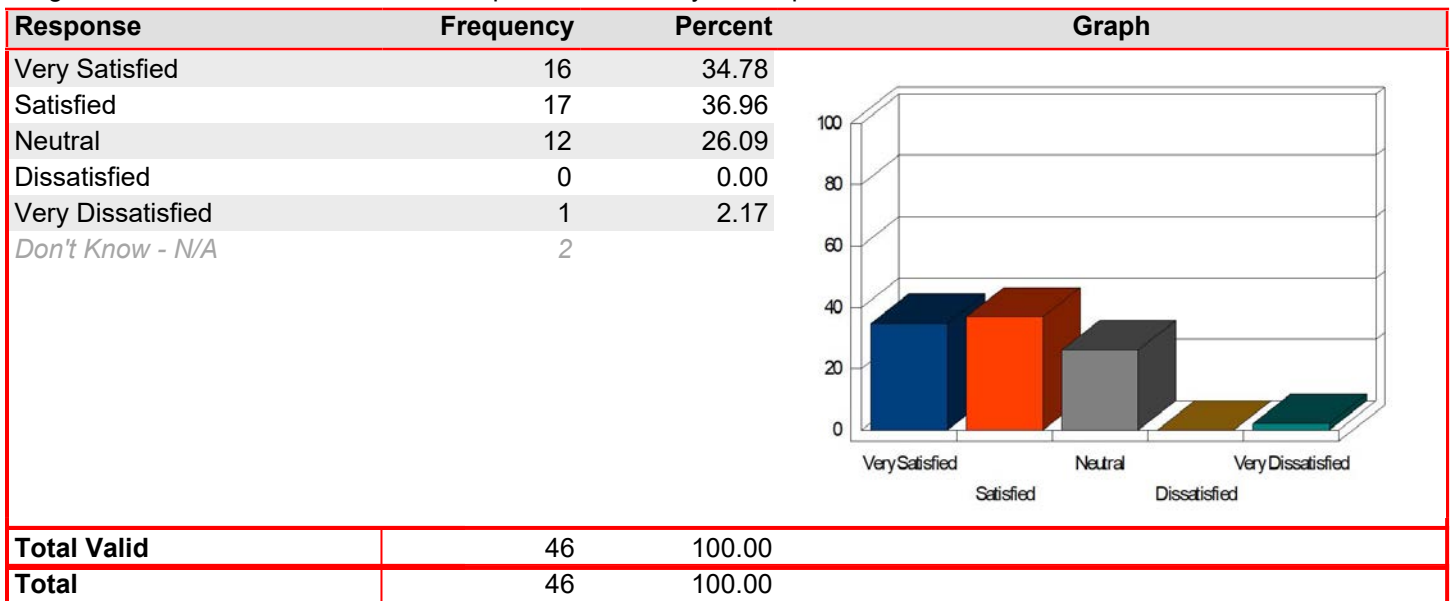
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.15



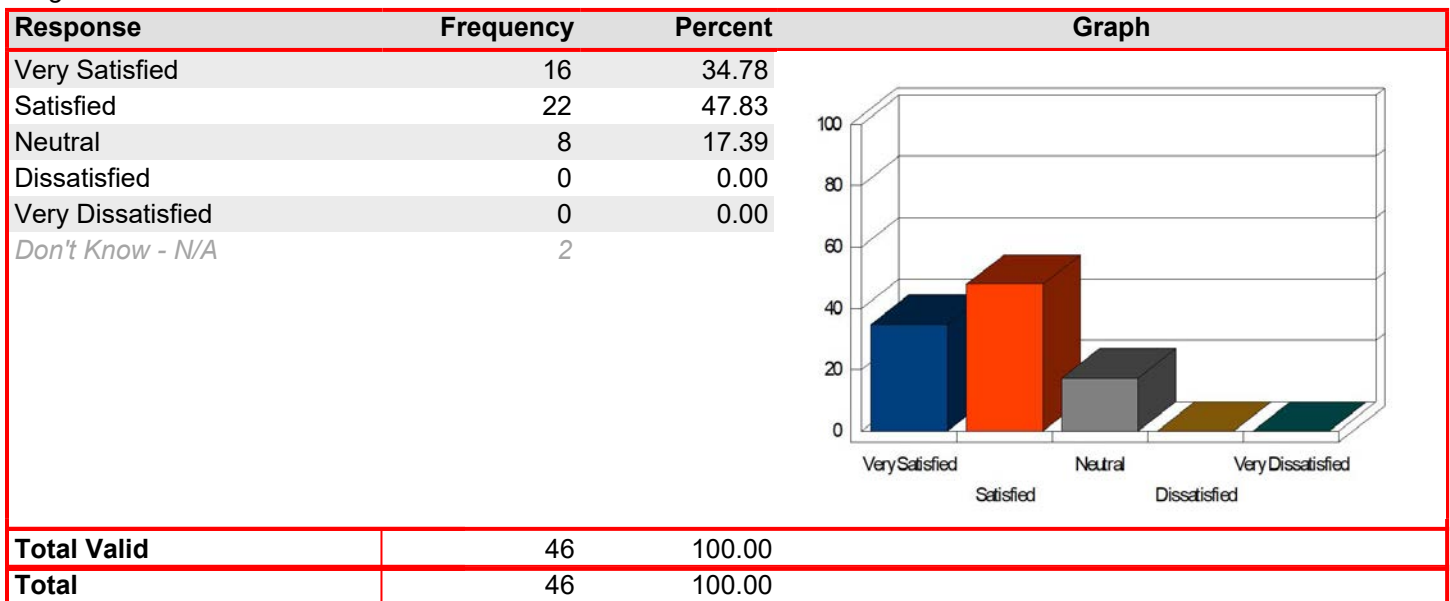
Registration & Admissions - Admissions process was easy to complete

Mean: 4.02



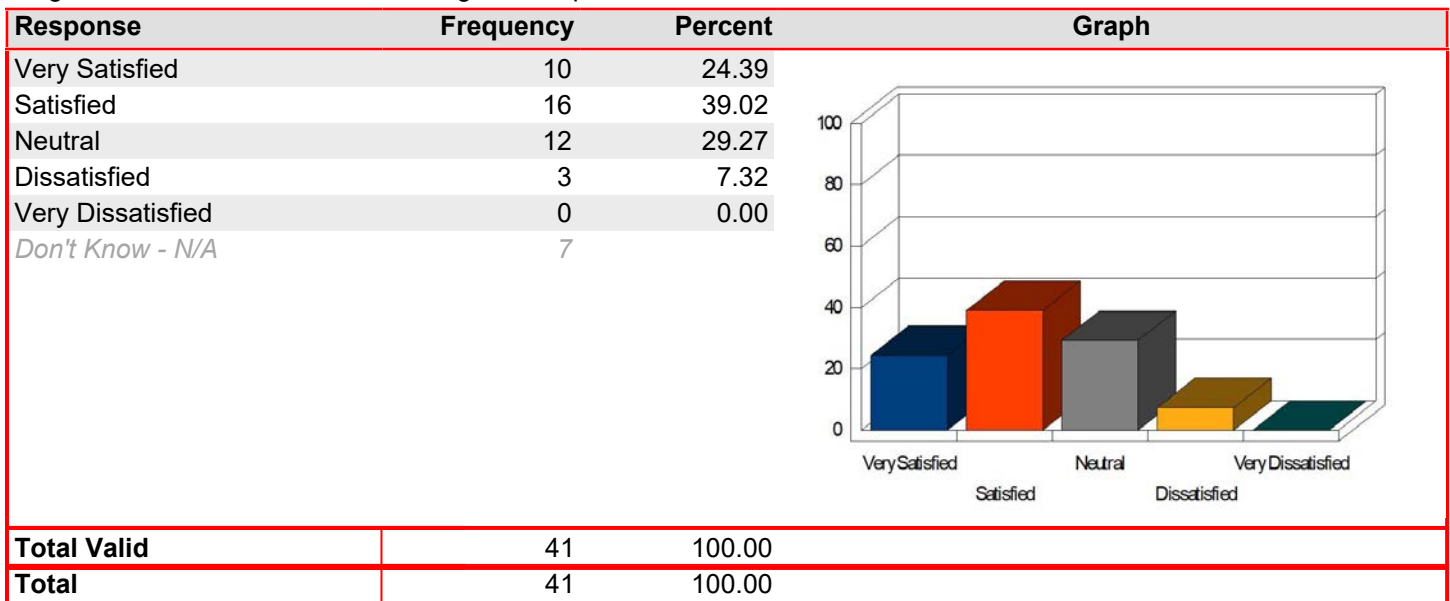
Registration & Admissions - Information I received was understandable

Mean: 4.17



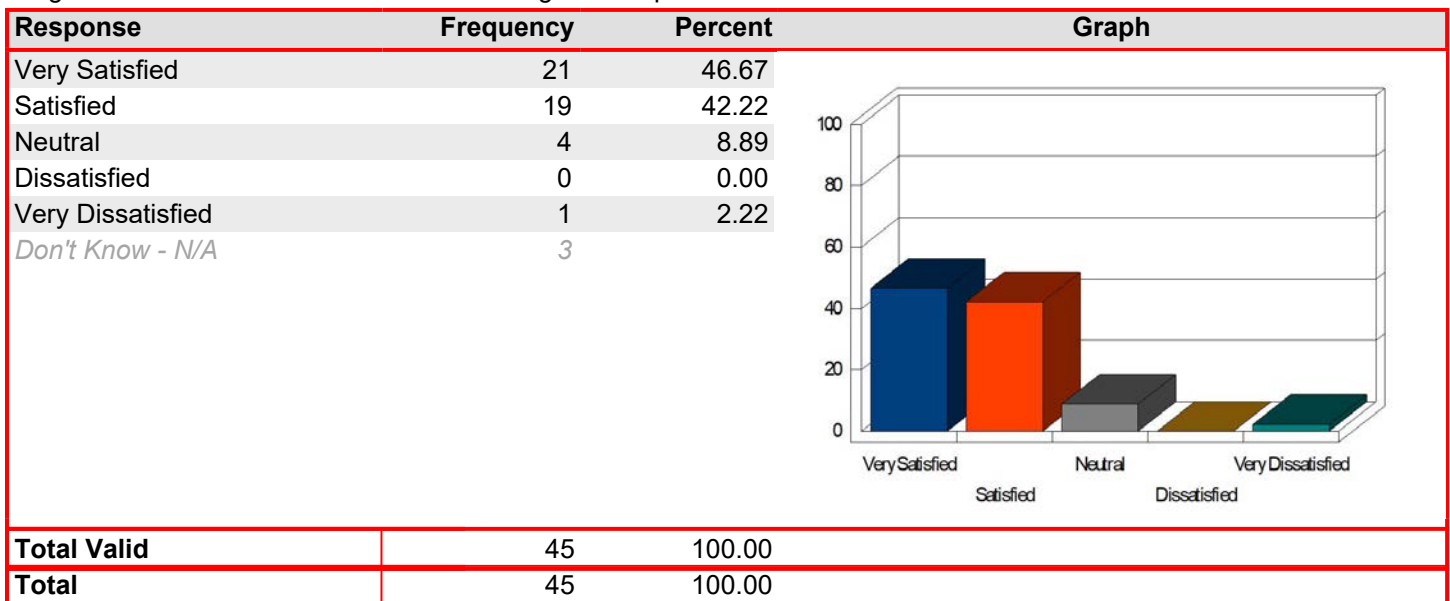
## Registration &amp; Admissions - Online registration process

Mean: 3.80



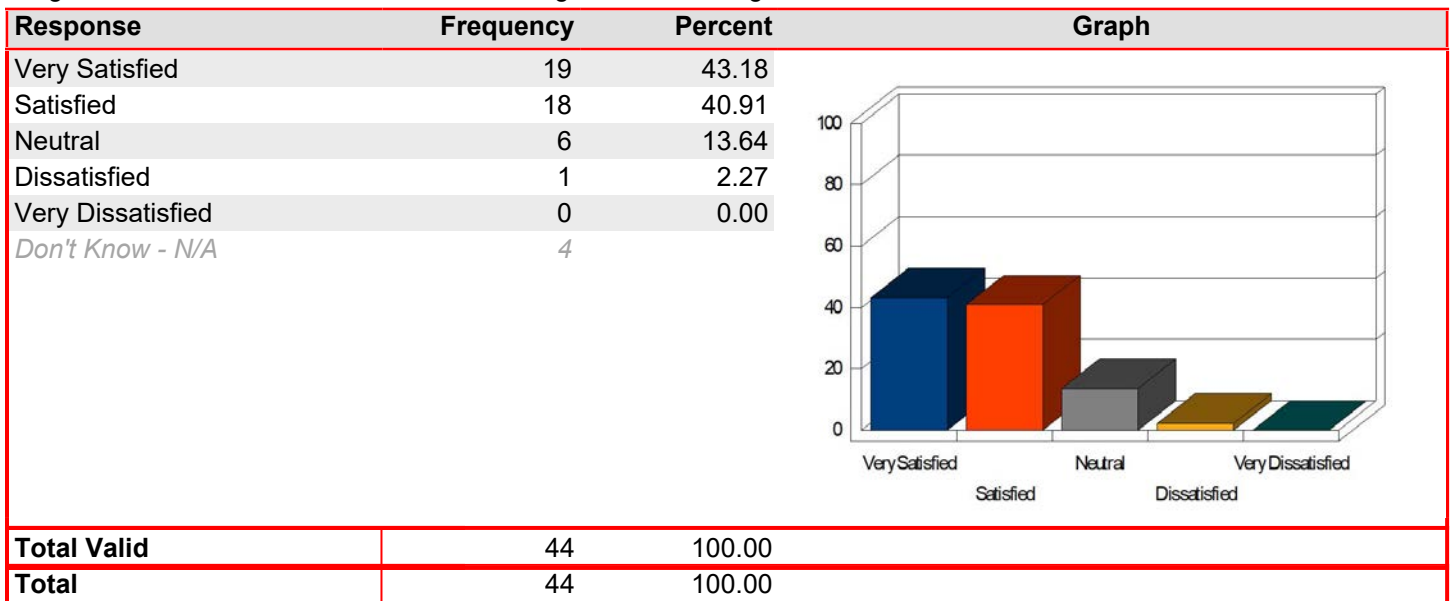
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.31



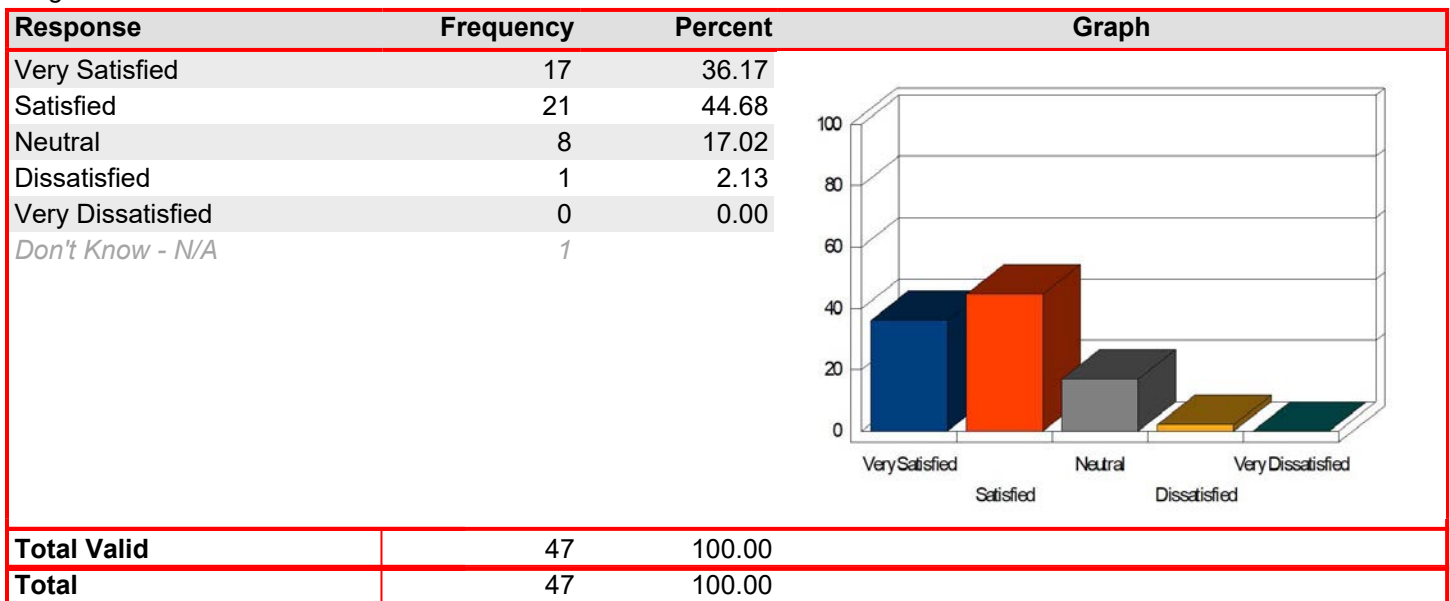
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.25



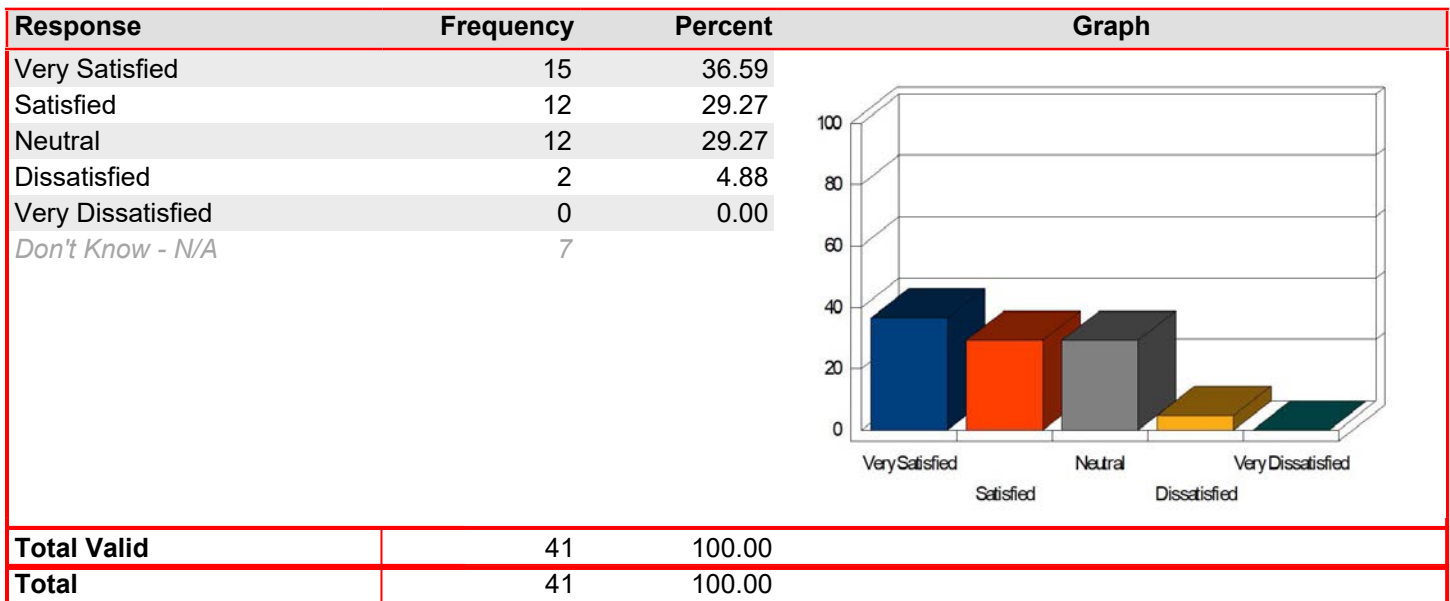
## Registration &amp; Admissions - Website information

Mean: 4.15



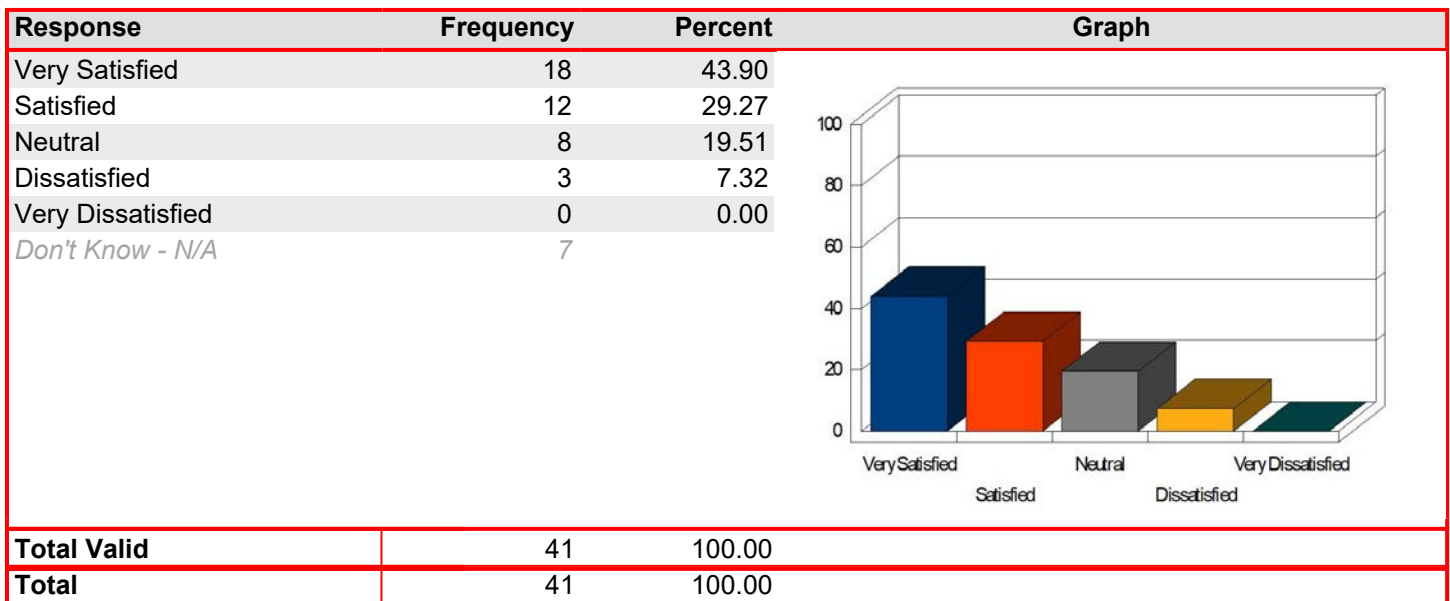
## Financial Aid - Assistance of staff

Mean: 3.98



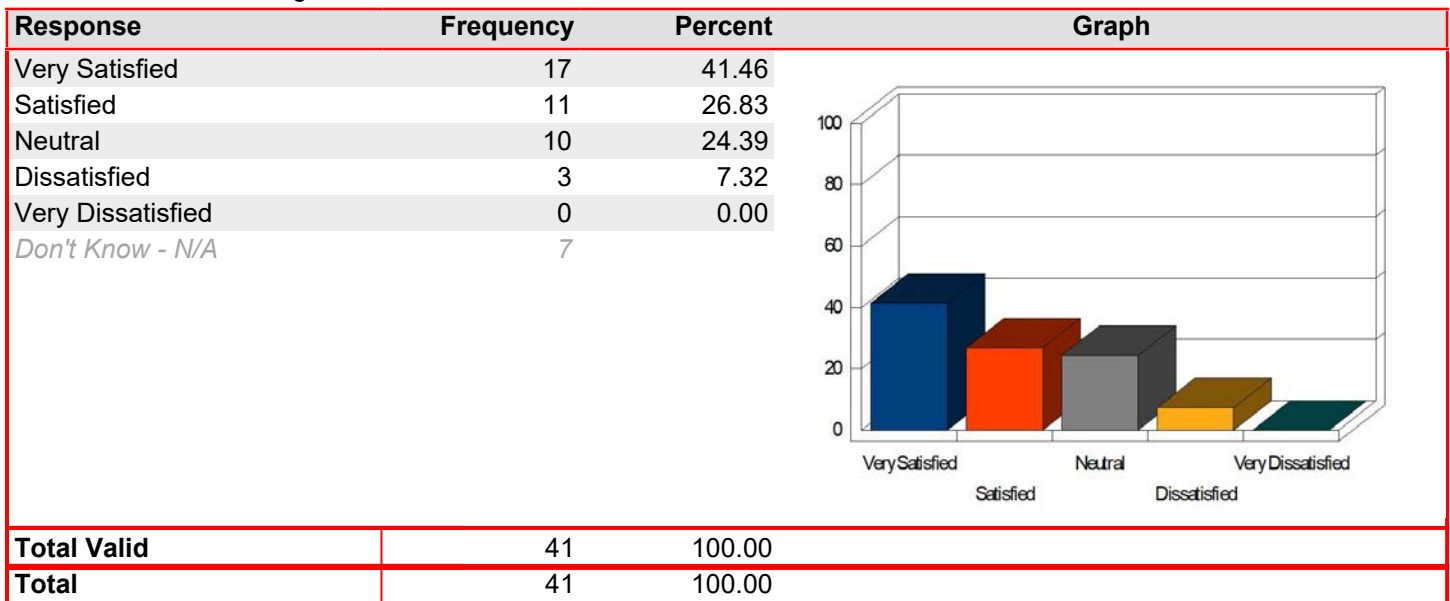
## Financial Aid - Friendliness of staff

Mean: 4.10



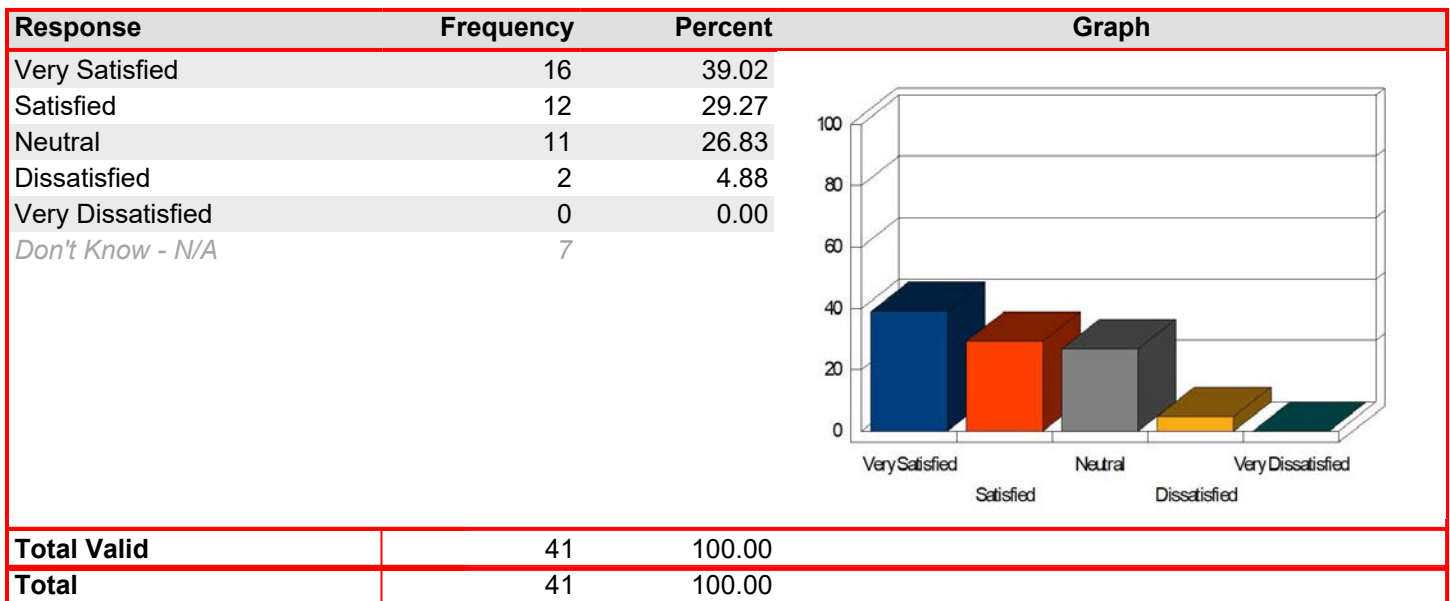
## Financial Aid - Knowledge of staff

Mean: 4.02



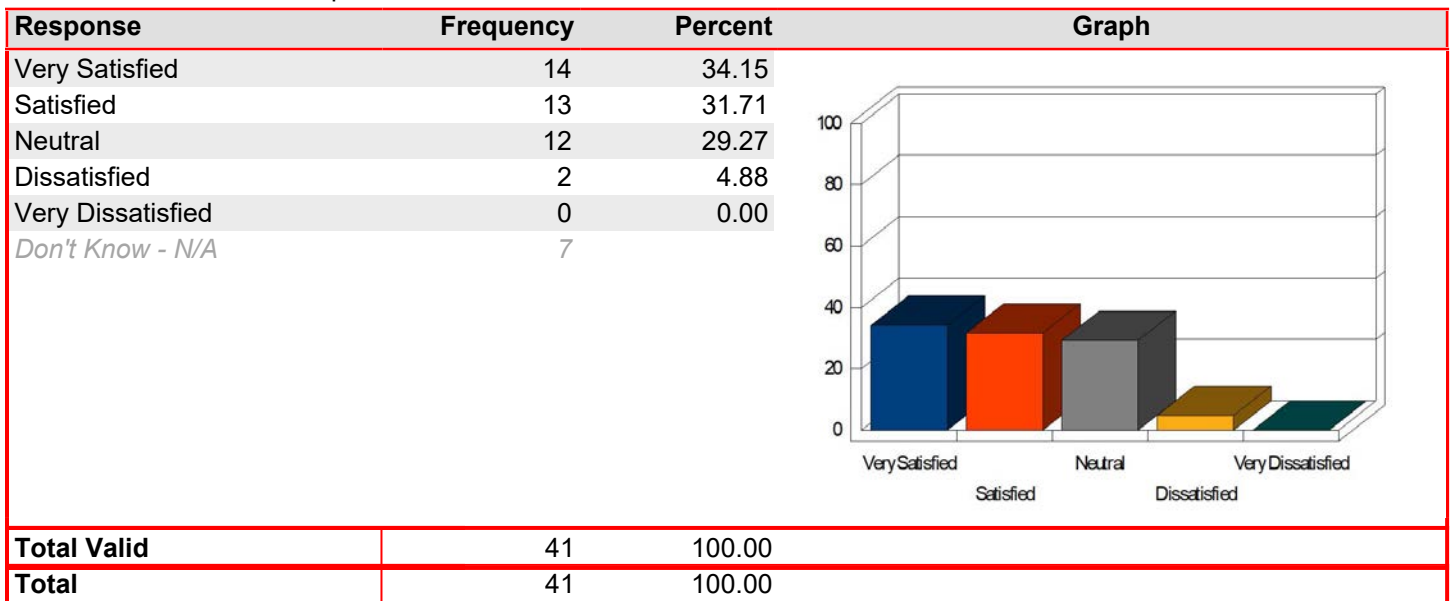
## Financial Aid - Information received is accurate

Mean: 4.02



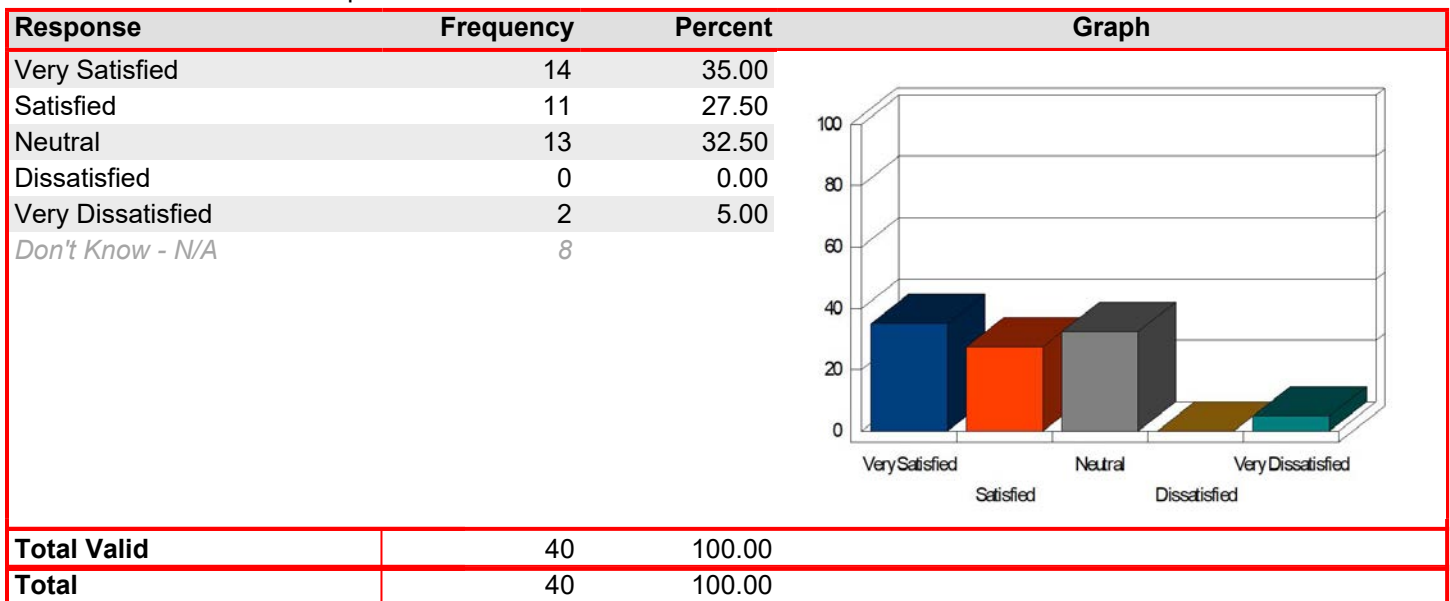
Financial Aid - Information presented is understandable

Mean: 3.95



Financial Aid - Financial aid process

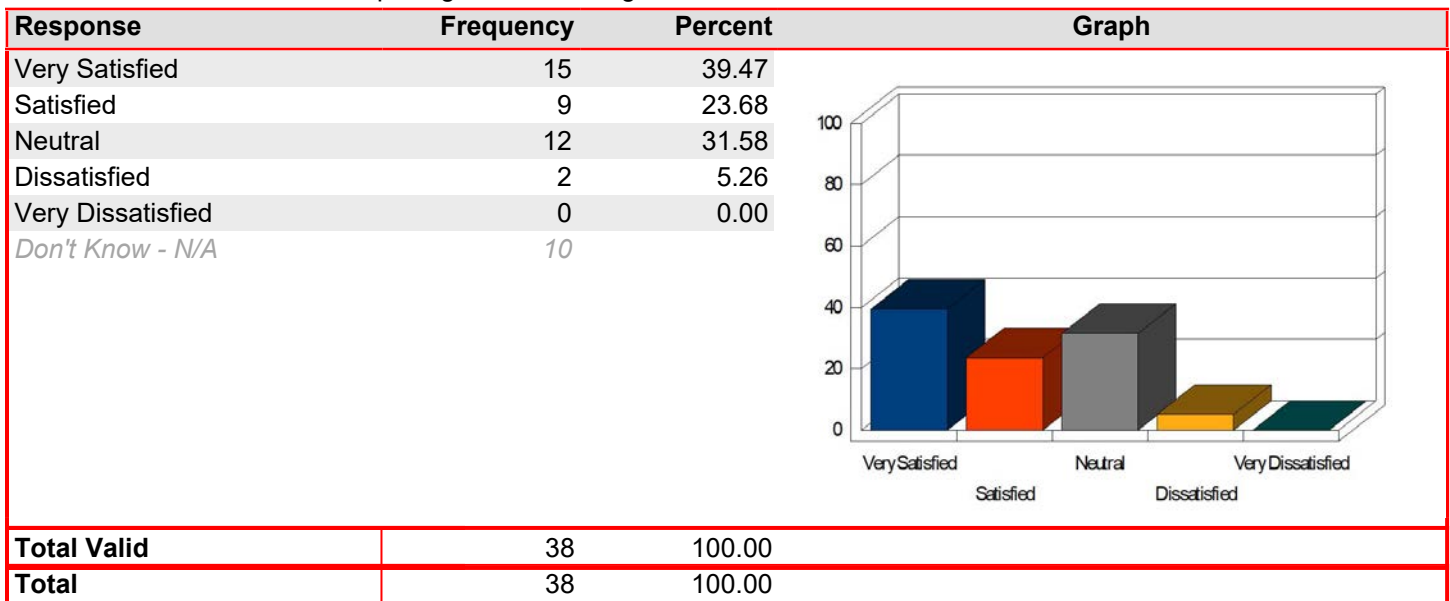
Mean: 3.88





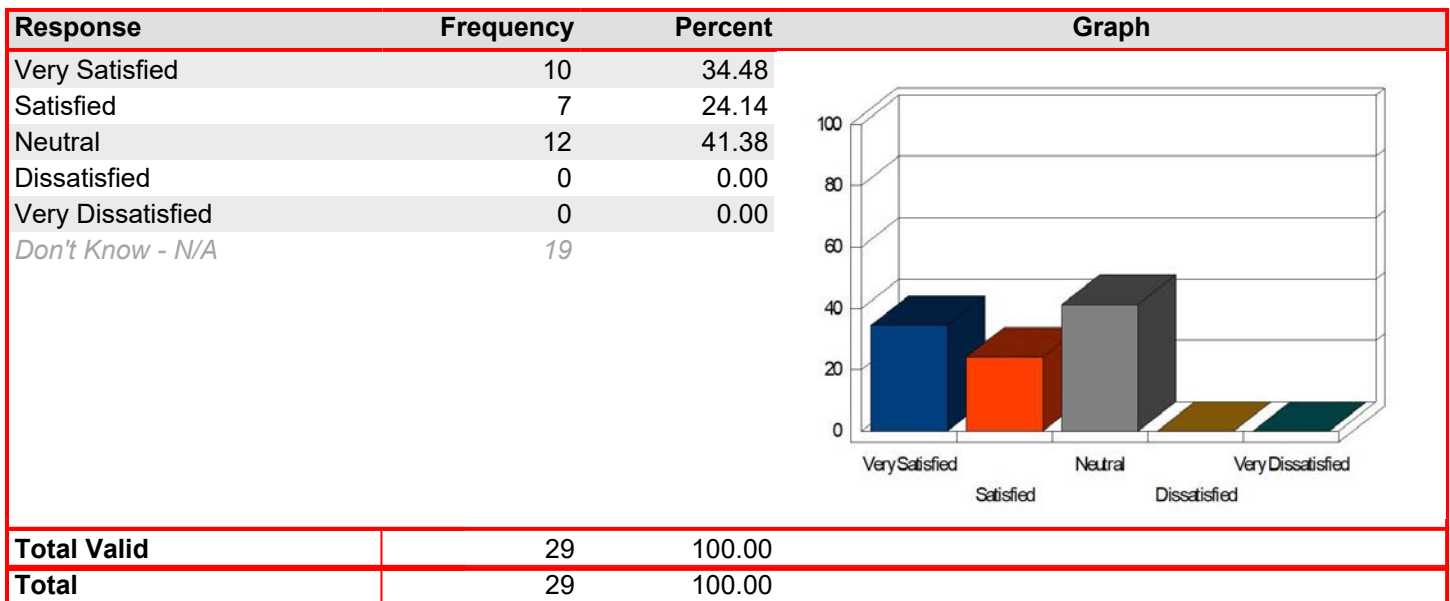
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 3.97



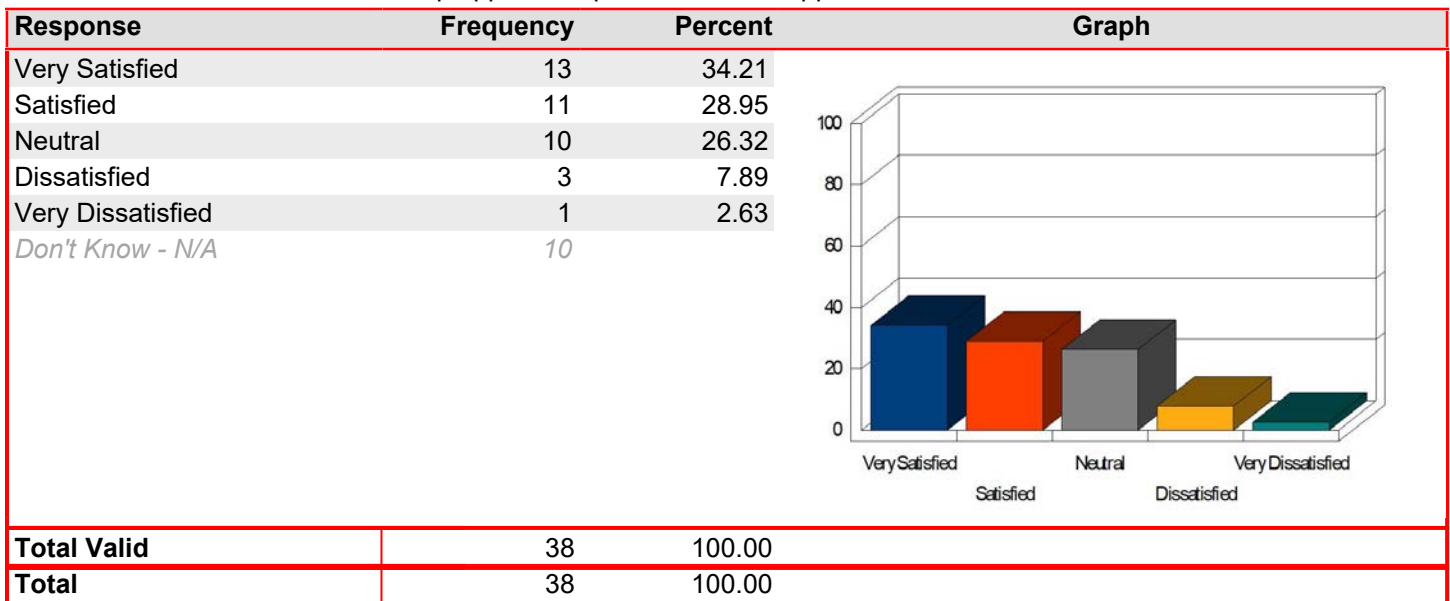
## Financial Aid - Assistance for Veteran benefits

Mean: 3.93



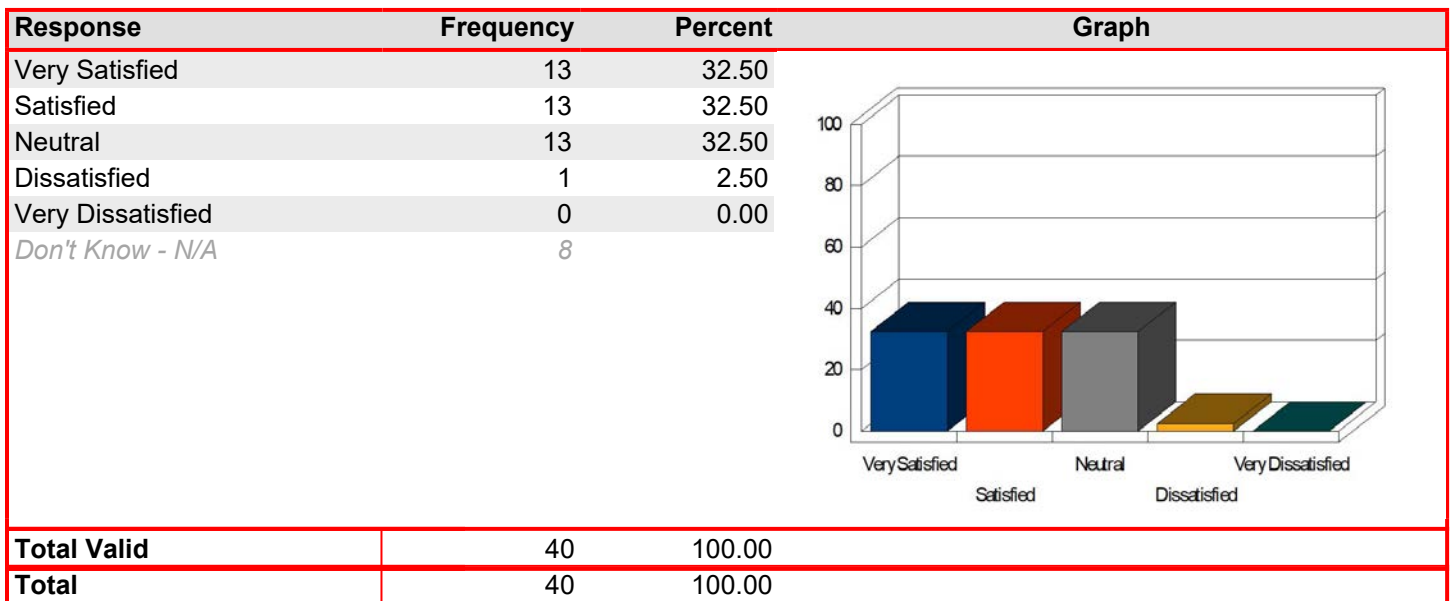
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 3.84



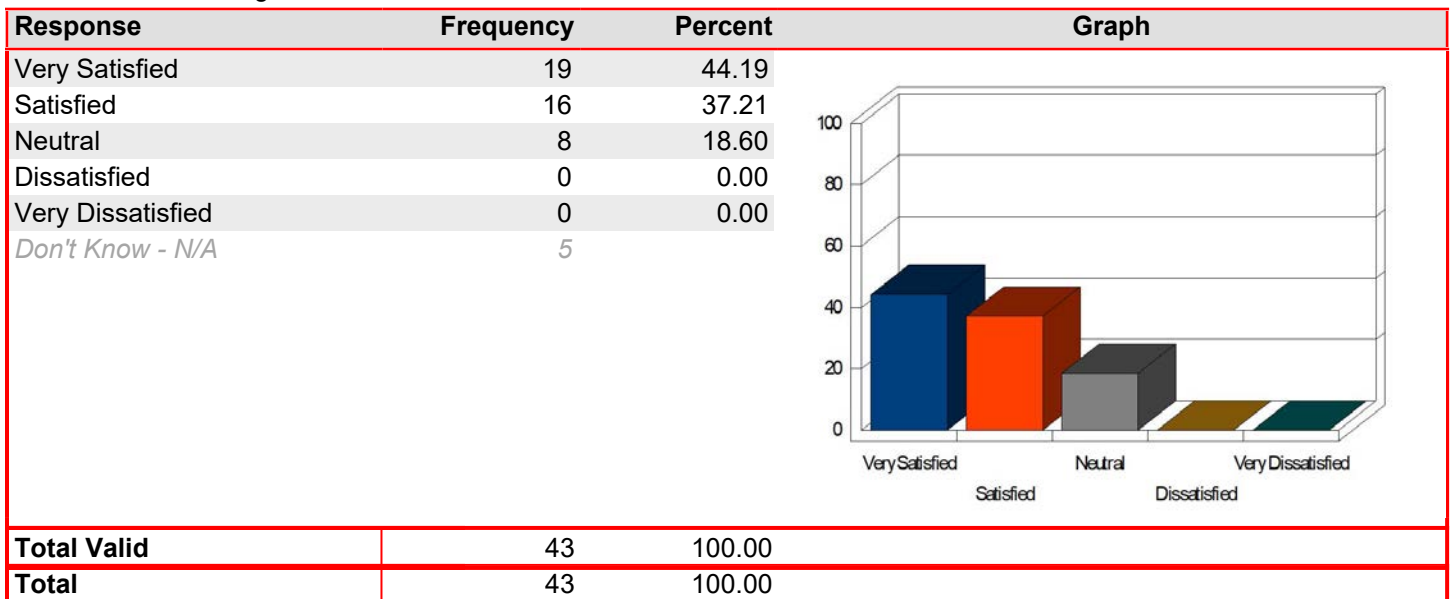
## Financial Aid - Website information

Mean: 3.95



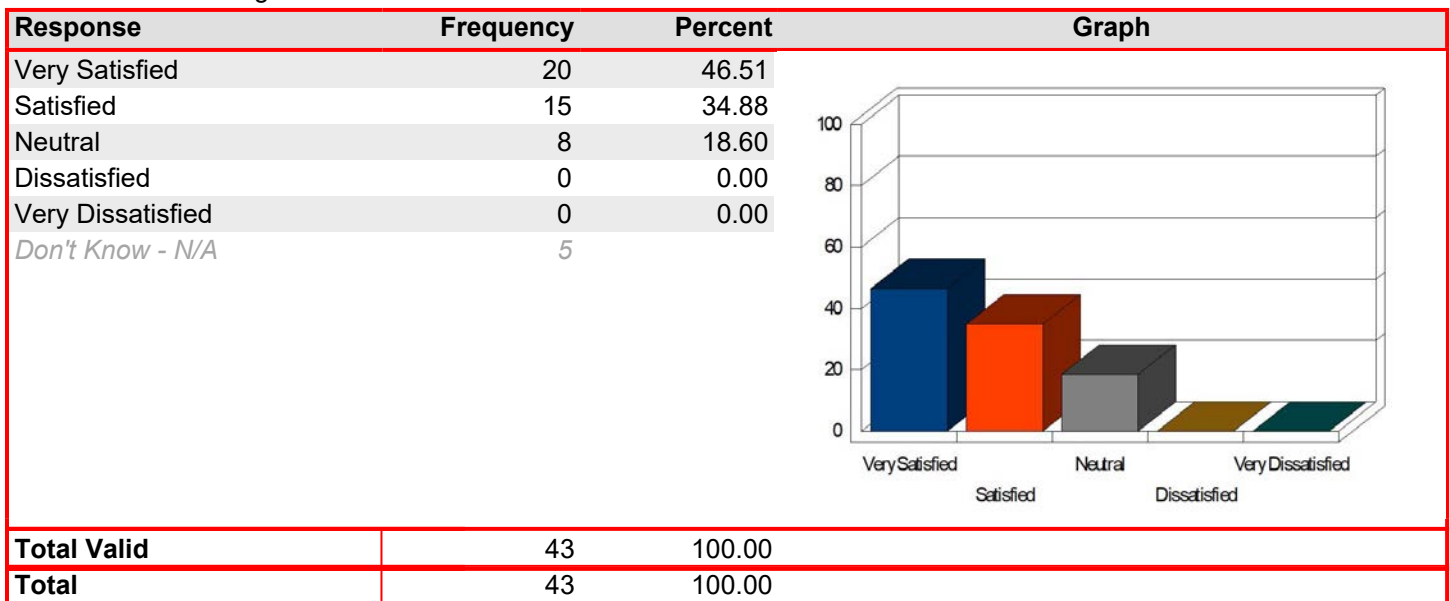
## Guidance/Counseling - Assistance of staff

Mean: 4.26



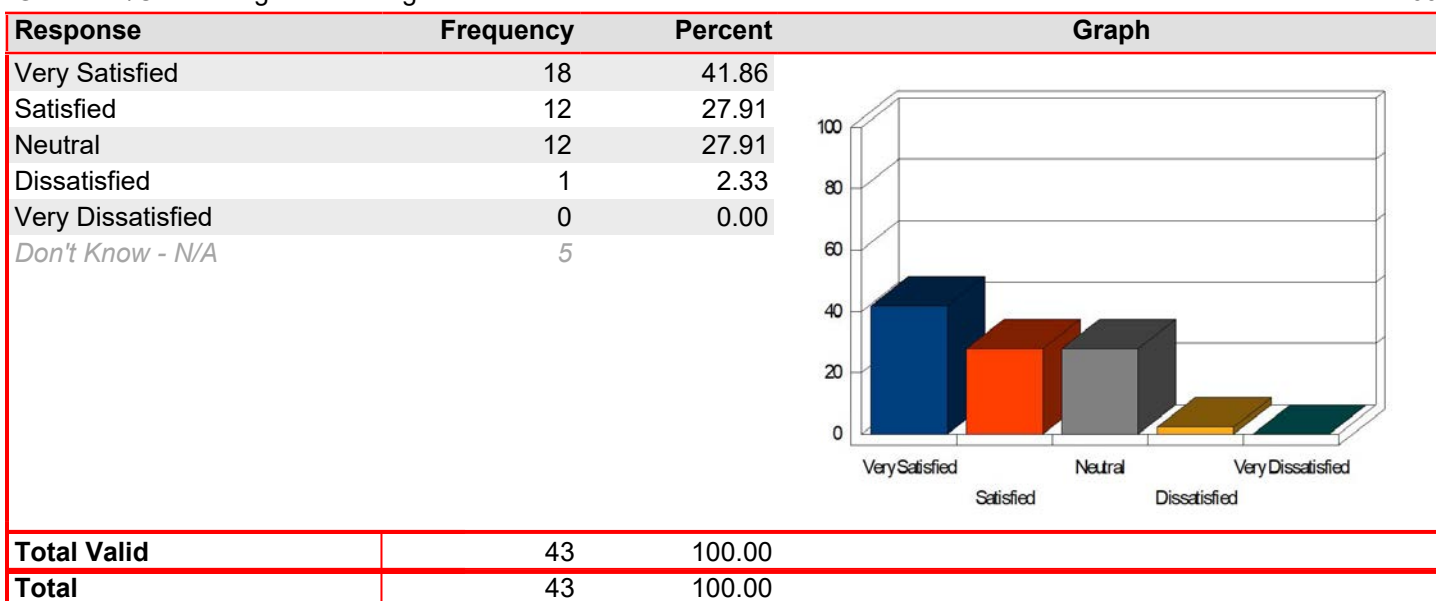
## Guidance/Counseling - Friendliness of staff

Mean: 4.28



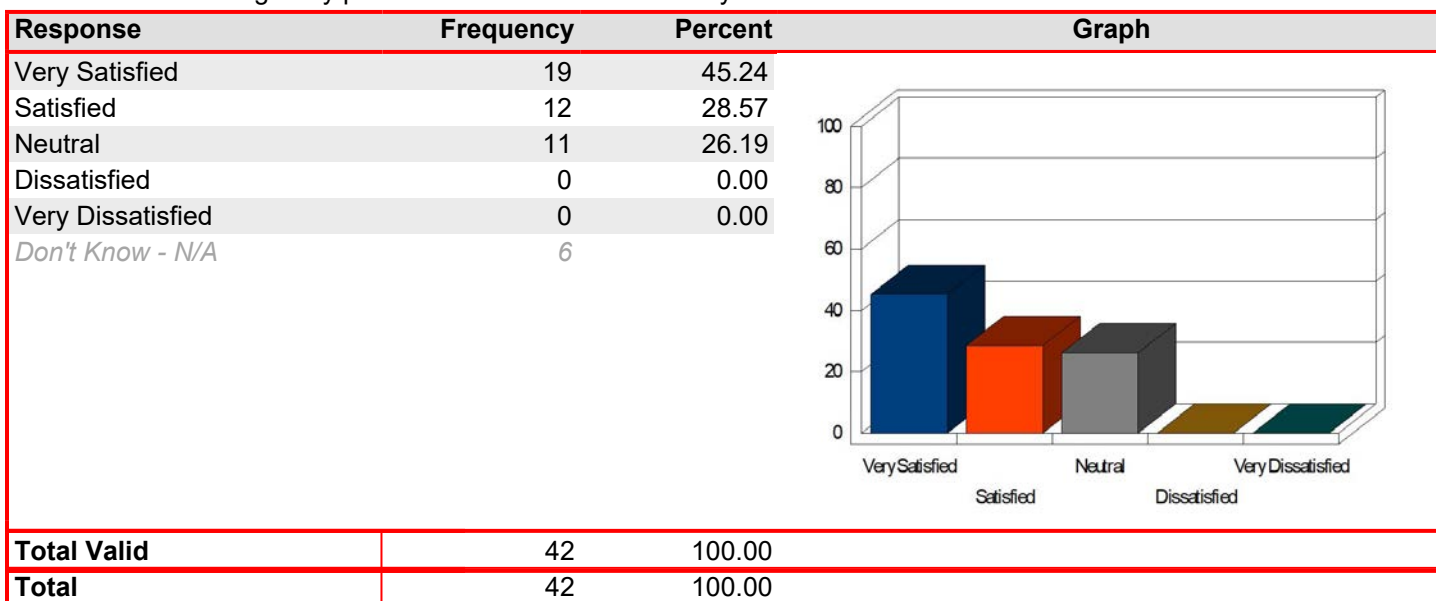
## Guidance/Counseling - Knowledge of staff

Mean: 4.09



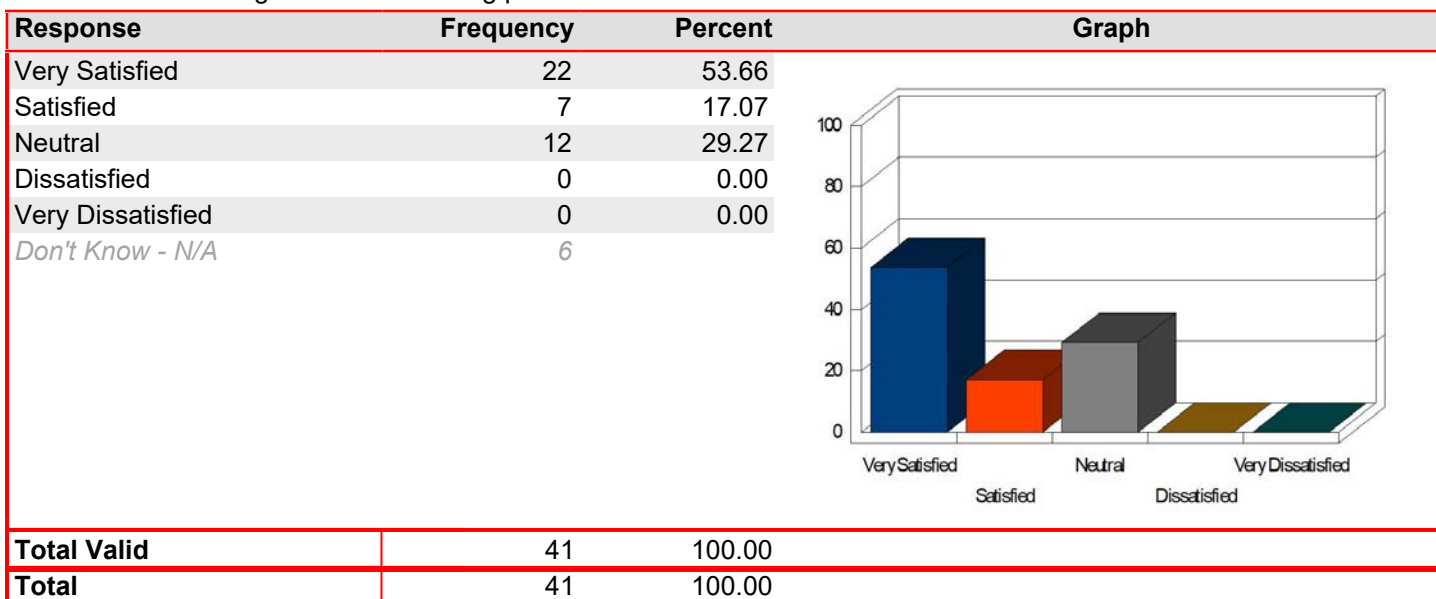
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.19



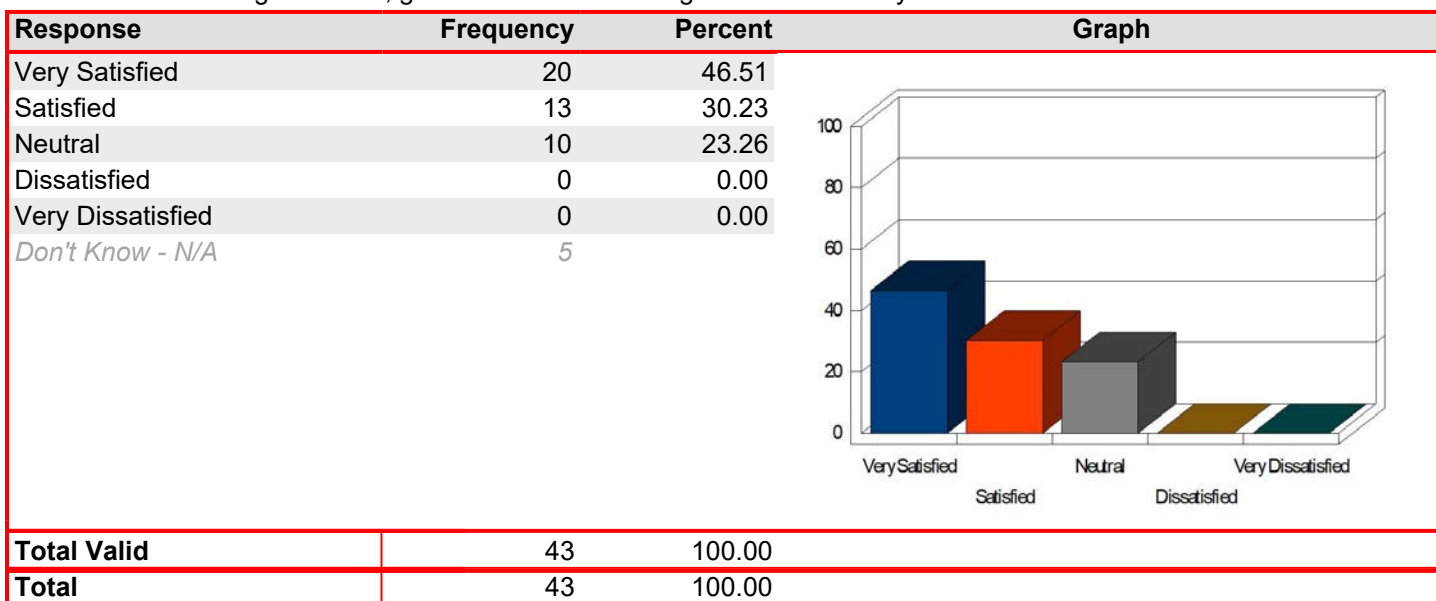
## Guidance/Counseling - Student advising process

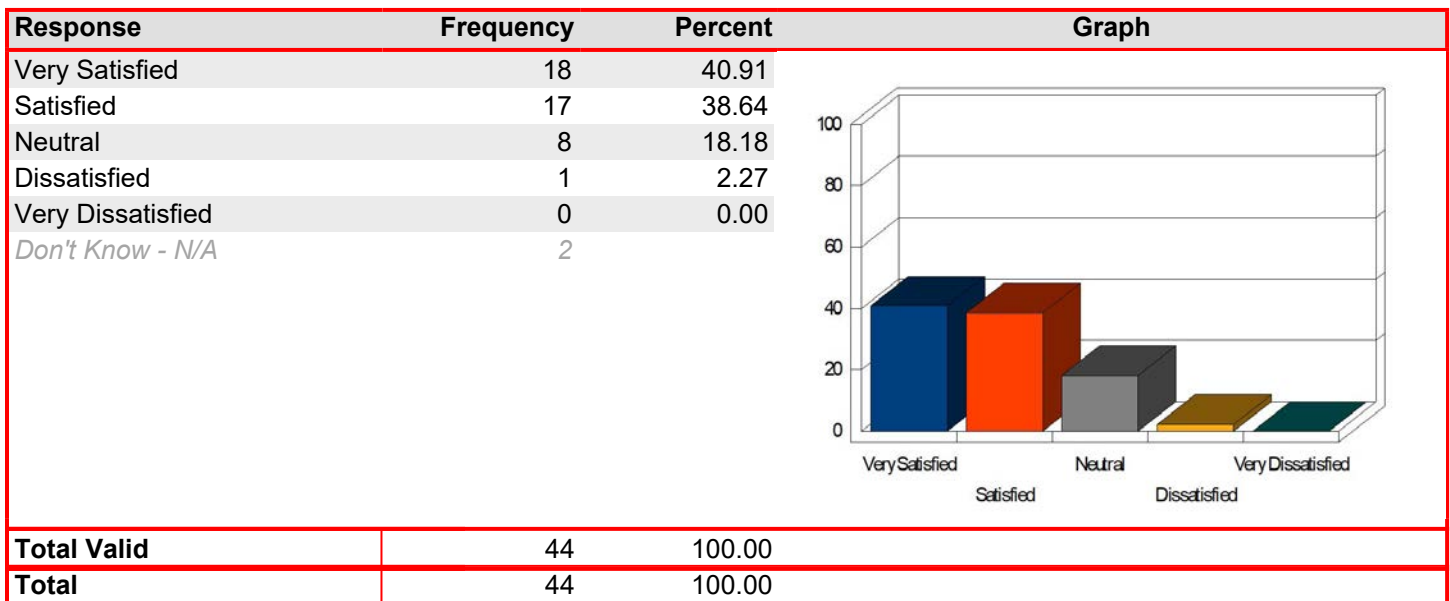
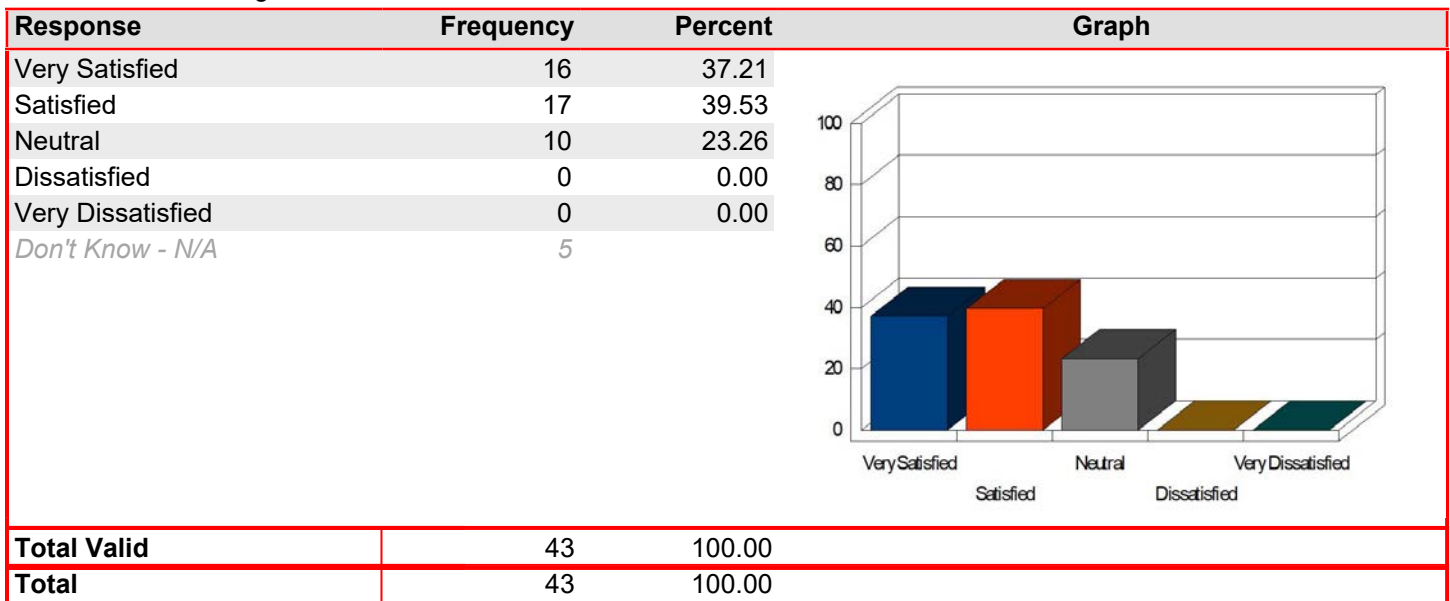
Mean: 4.24



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

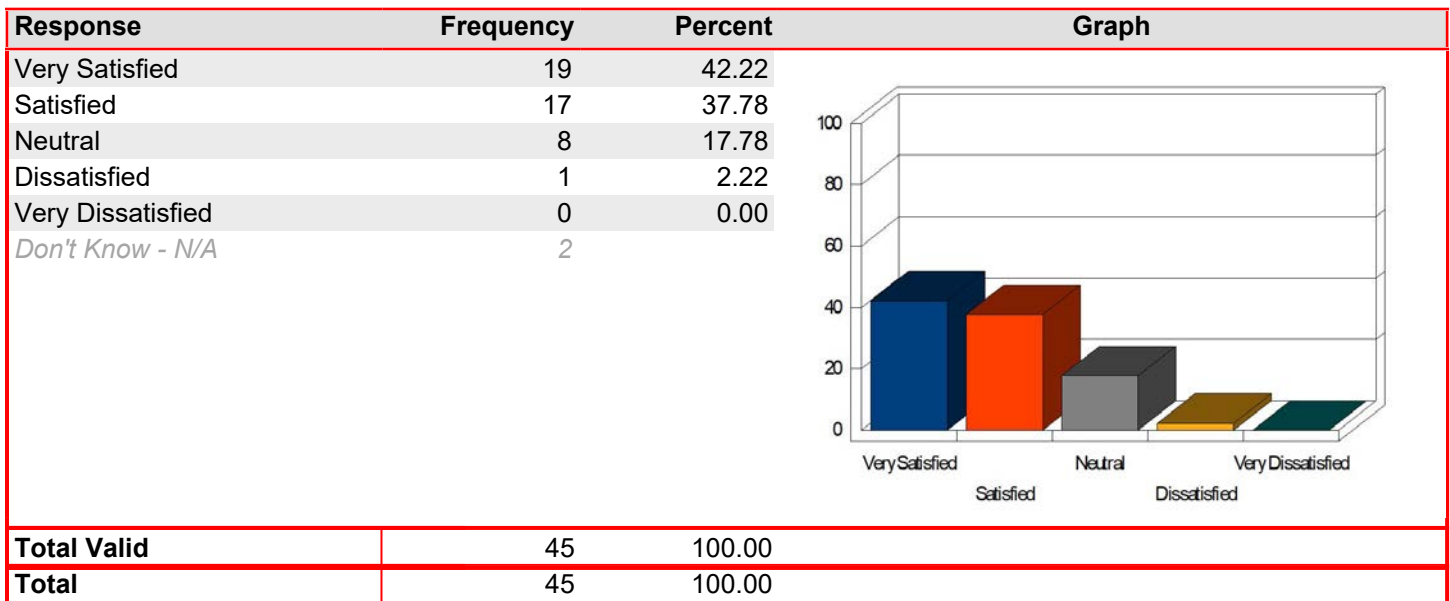
Mean: 4.23





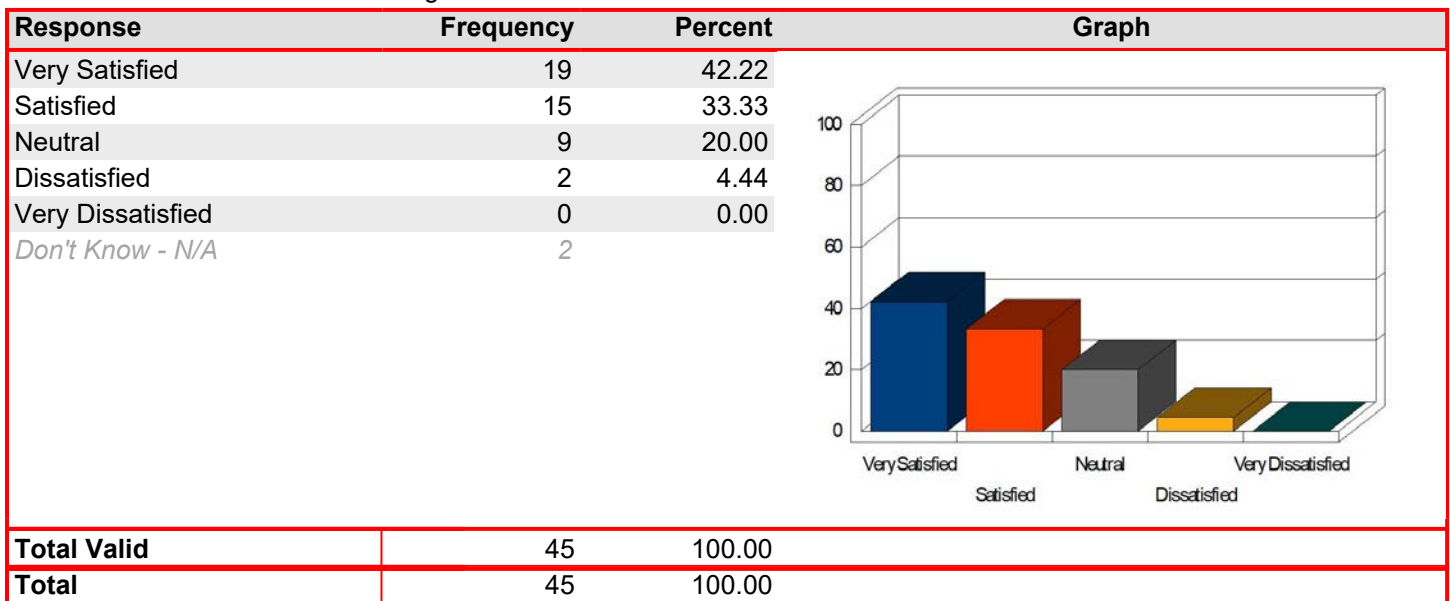
## Business Office/Cashier - Friendliness of staff

Mean: 4.20



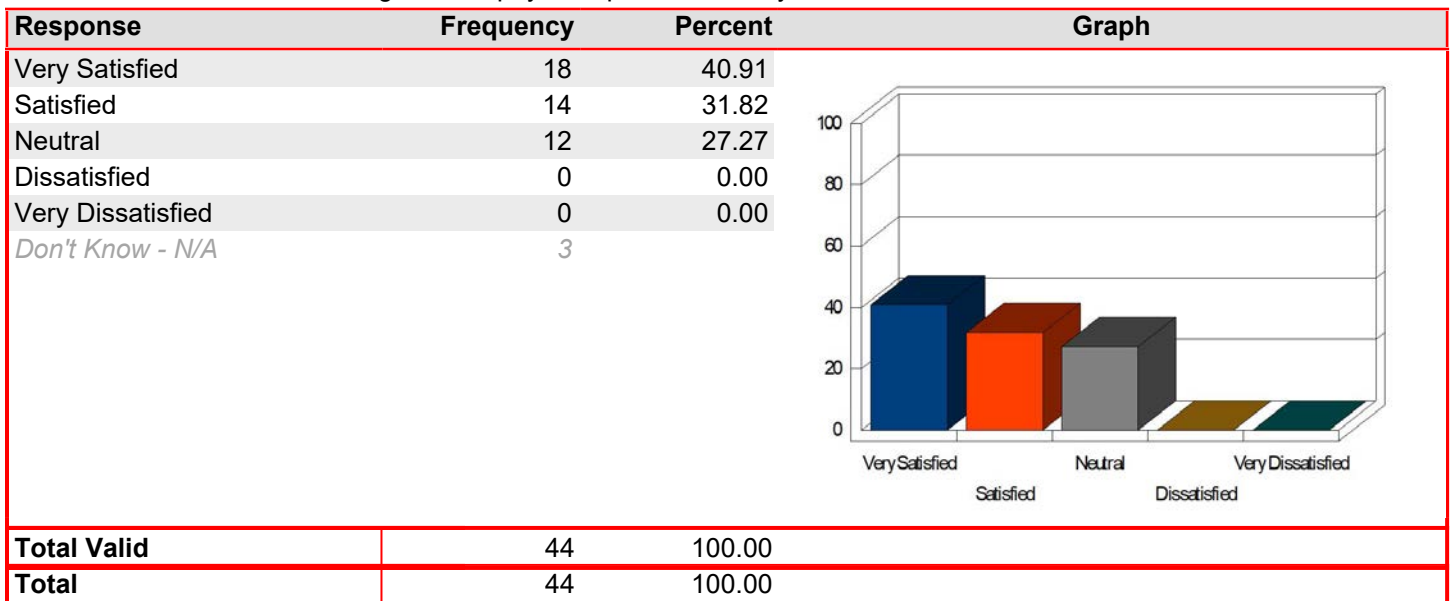
## Business Office/Cashier - Knowledge of staff

Mean: 4.13



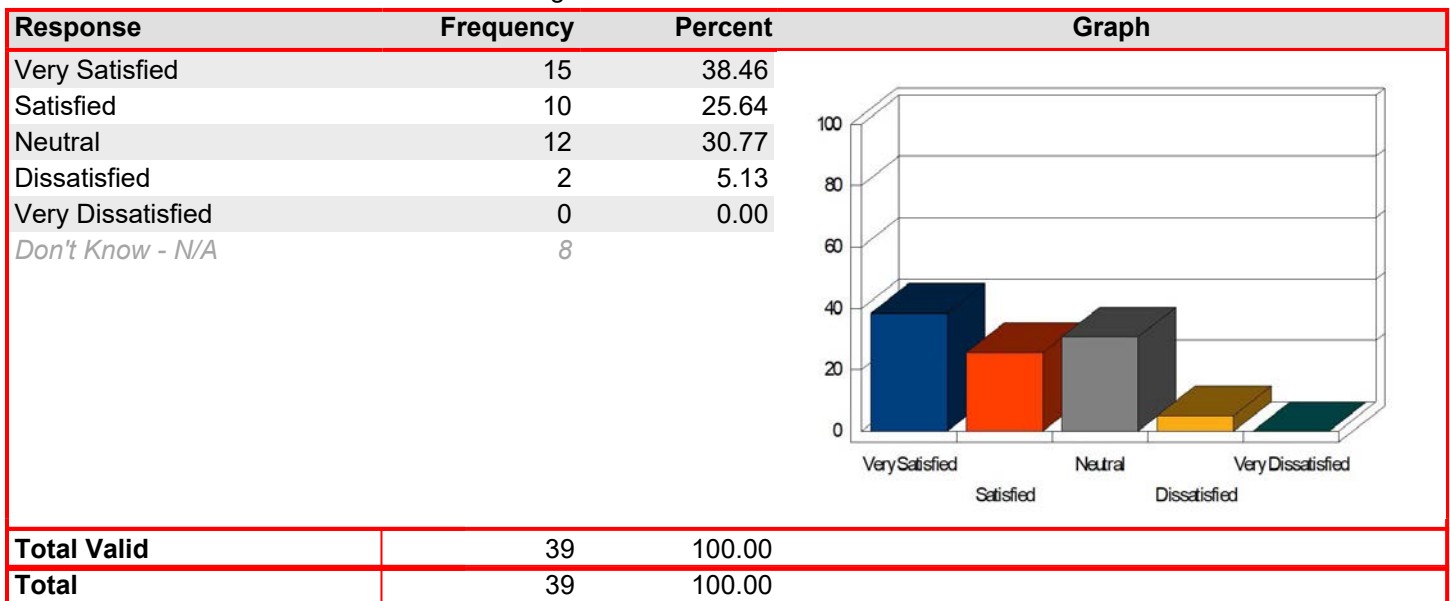
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.14



Business Office/Cashier - Assistance receiving Pell and loan resources

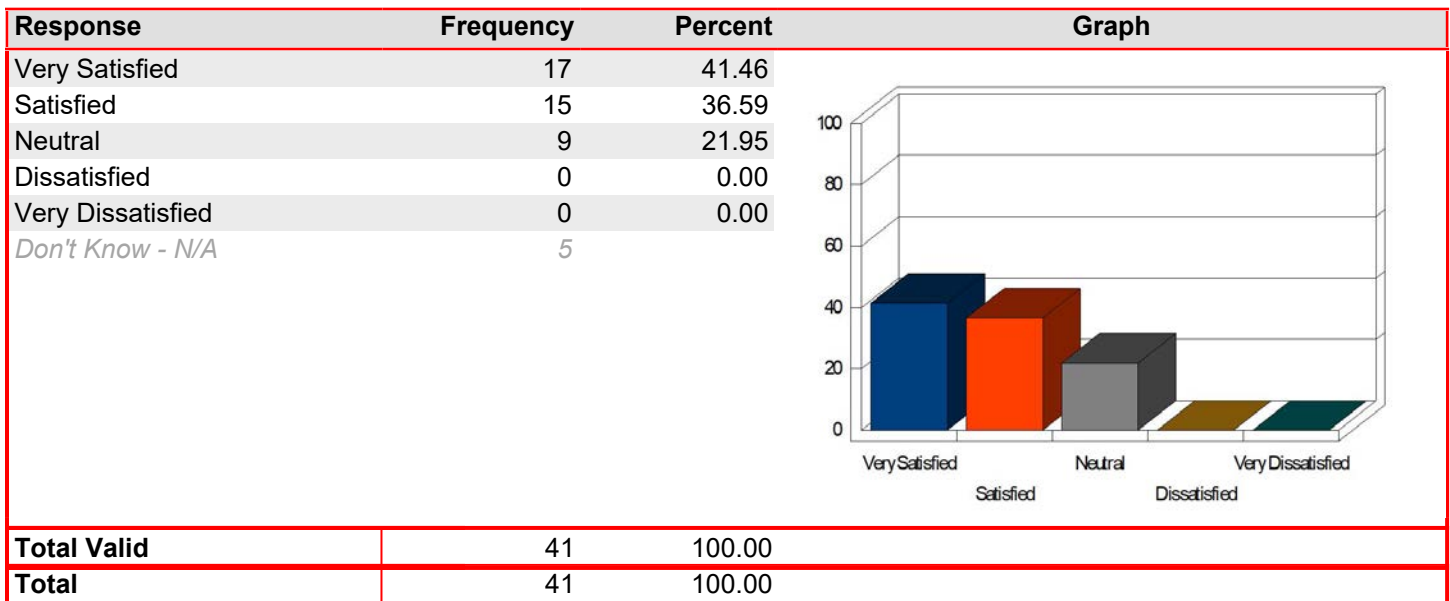
Mean: 3.97





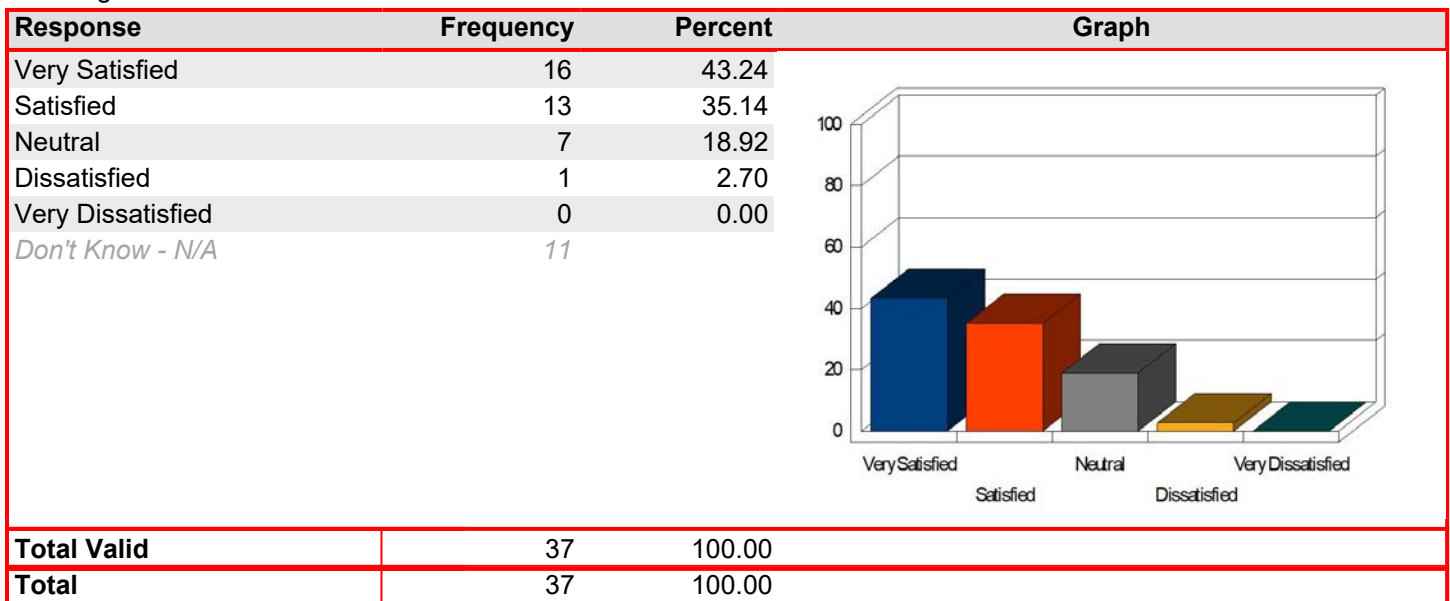
## Business Office/Cashier - Website information

Mean: 4.20



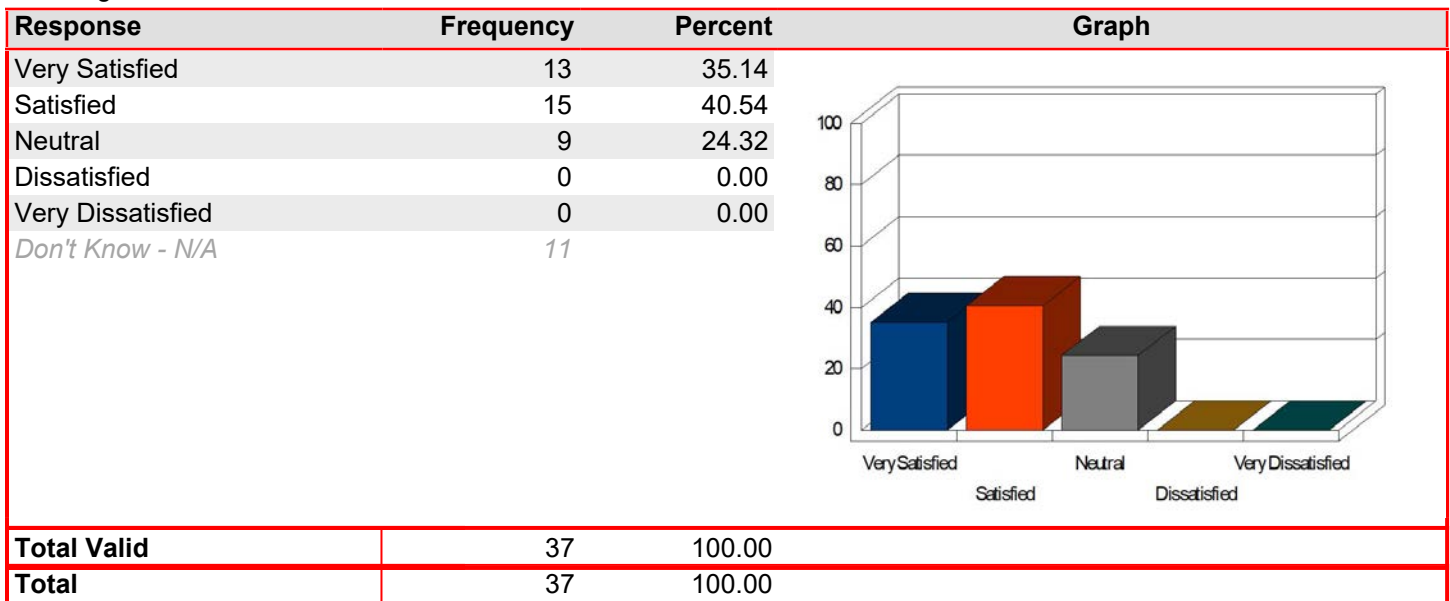
## Tutoring/CAPS - Assistance of staff

Mean: 4.19



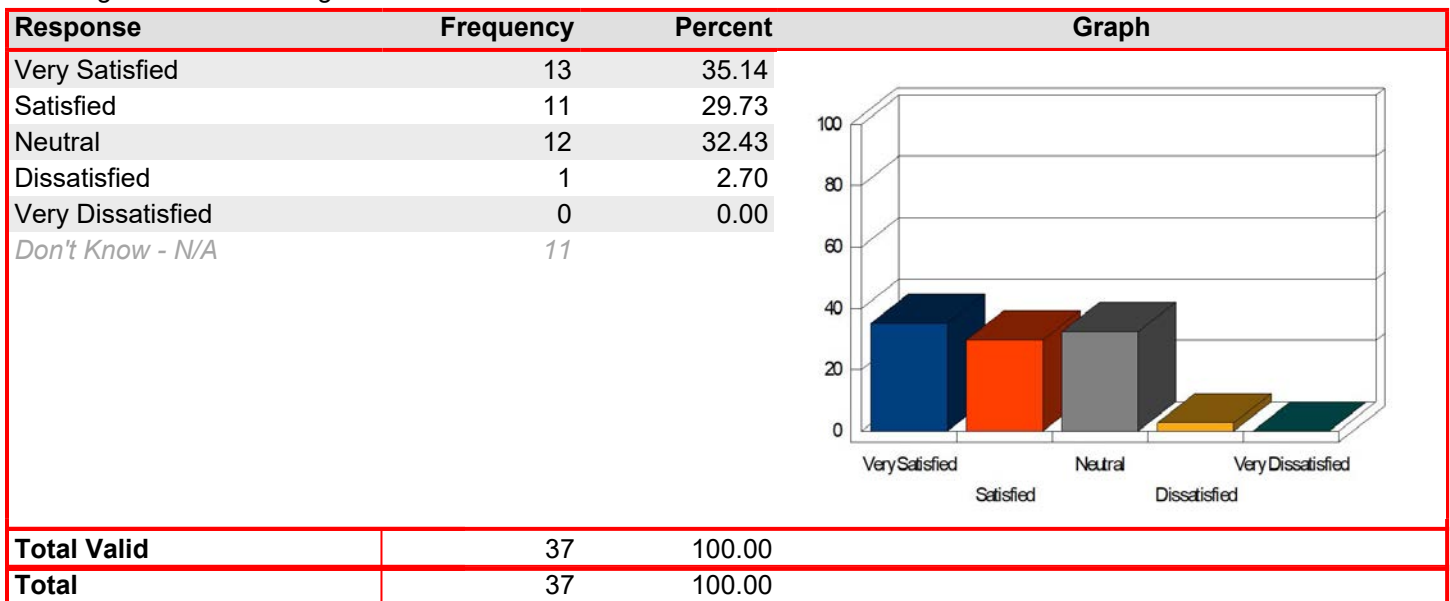
## Tutoring/CAPS - Friendliness of staff

Mean: 4.11



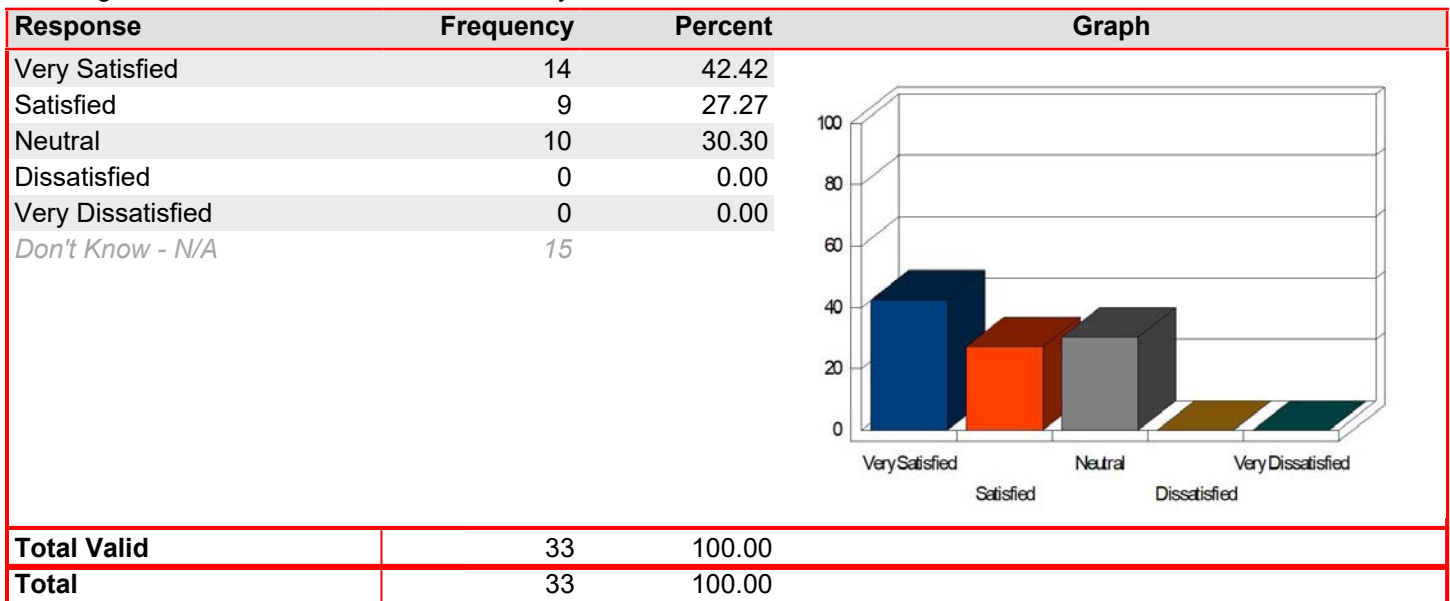
## Tutoring/CAPS - Knowledge of staff

Mean: 3.97



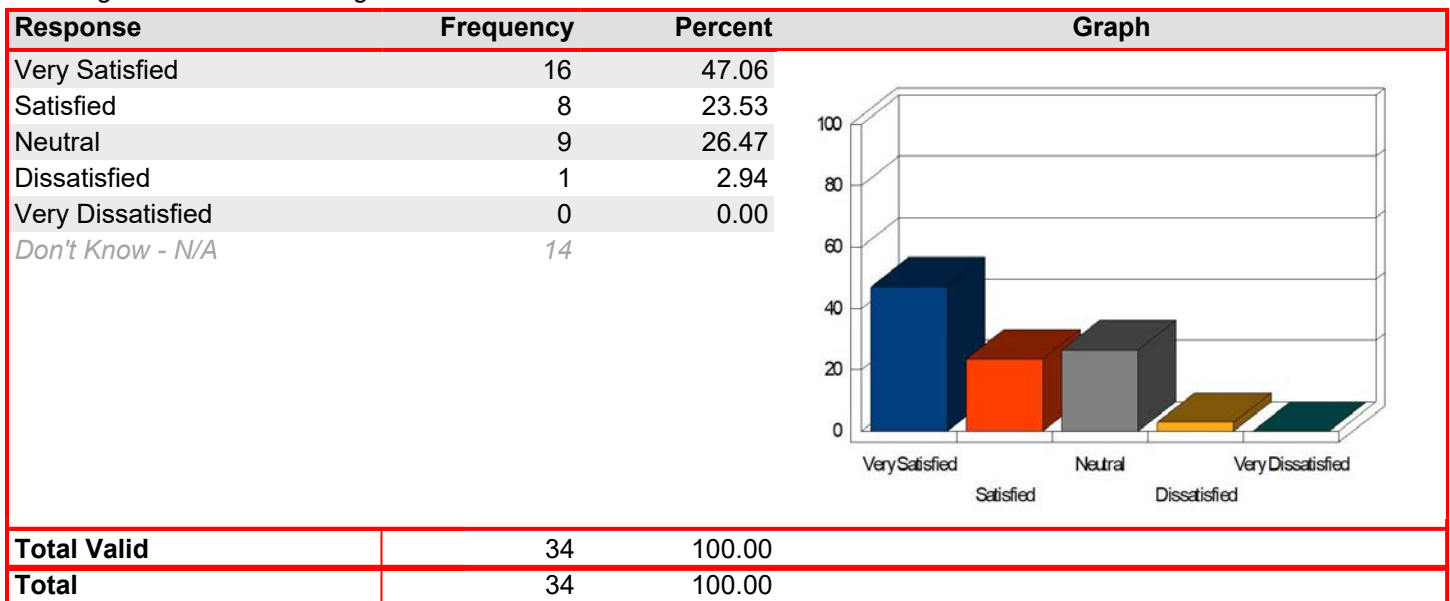
Tutoring/CAPS - Documented student disability services

Mean: 4.12



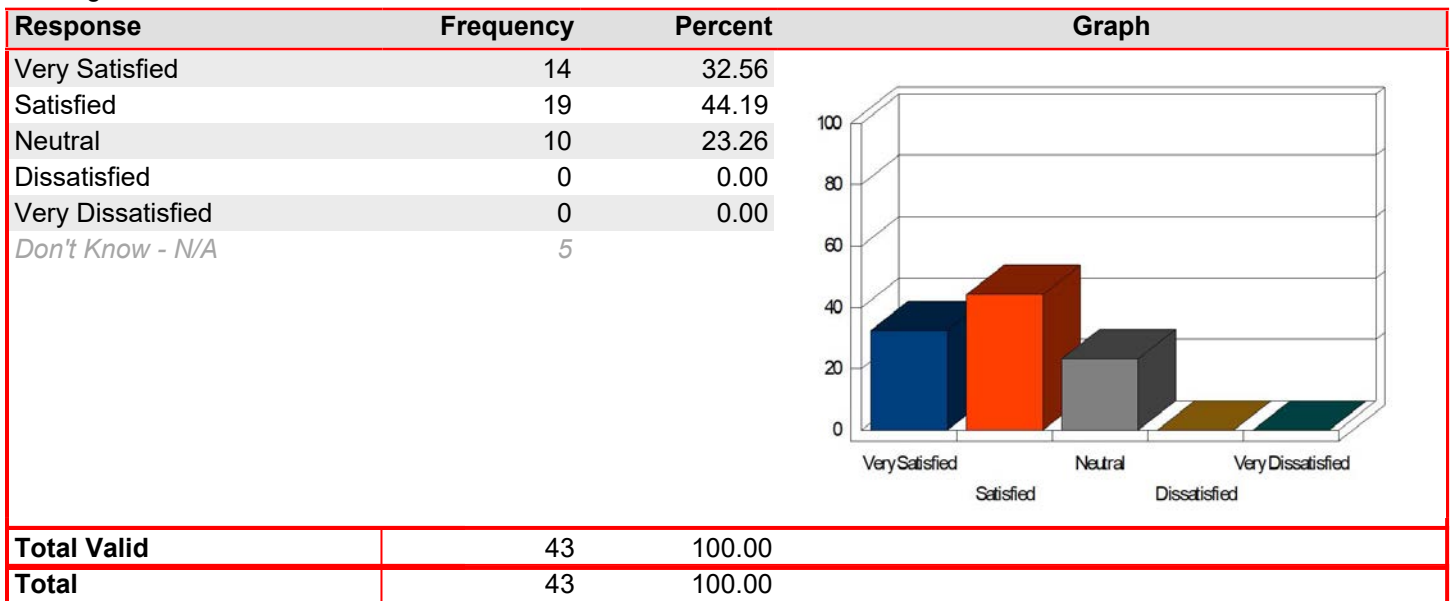
Tutoring/CAPS - Peer tutoring services

Mean: 4.15



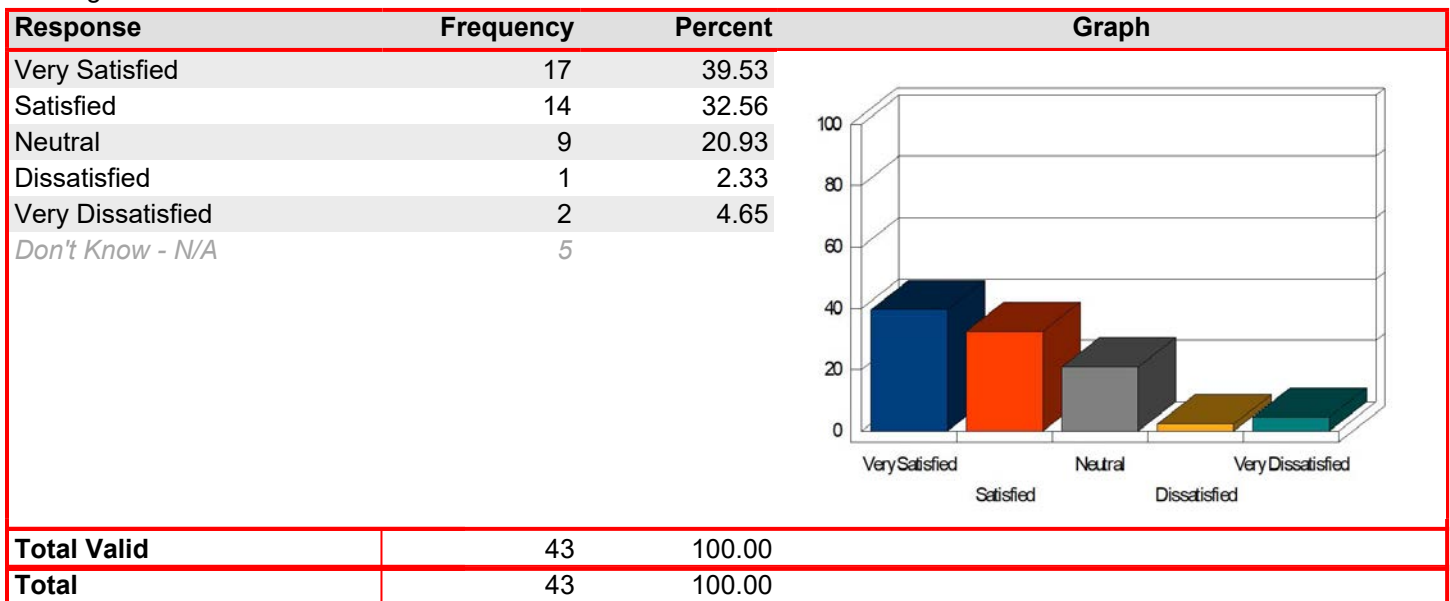
## Testing Services - Assistance of staff

Mean: 4.09



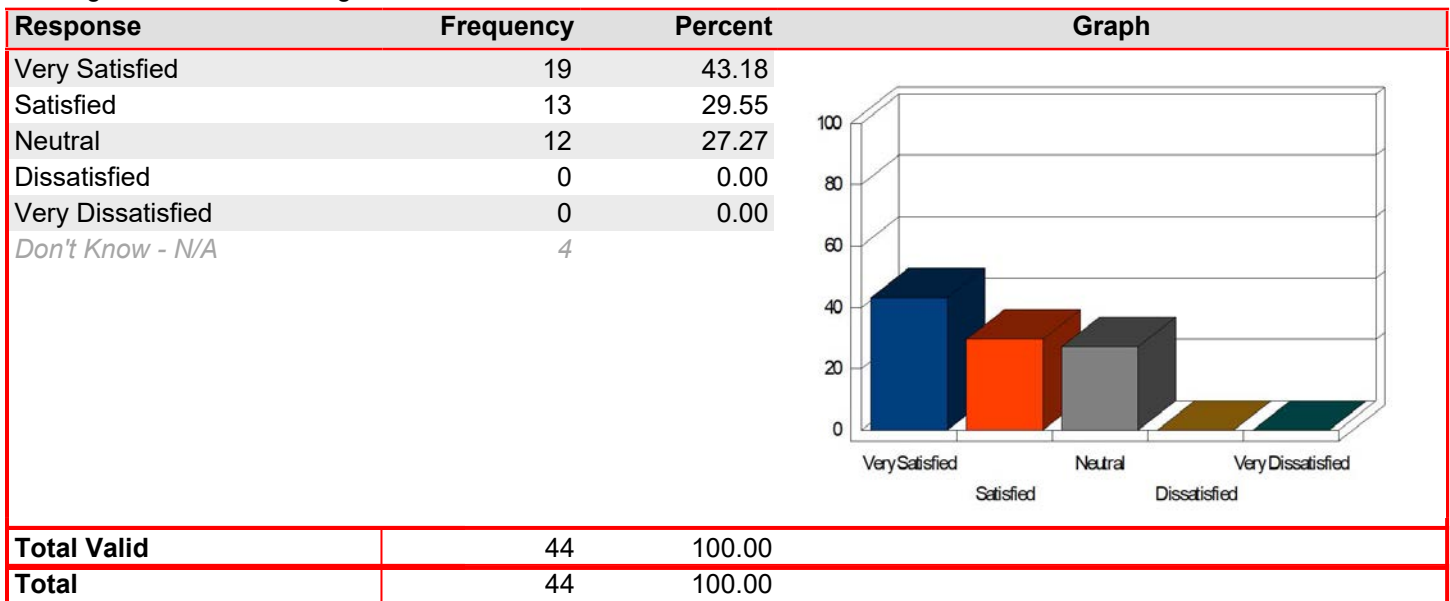
## Testing Services - Friendliness of staff

Mean: 4.00



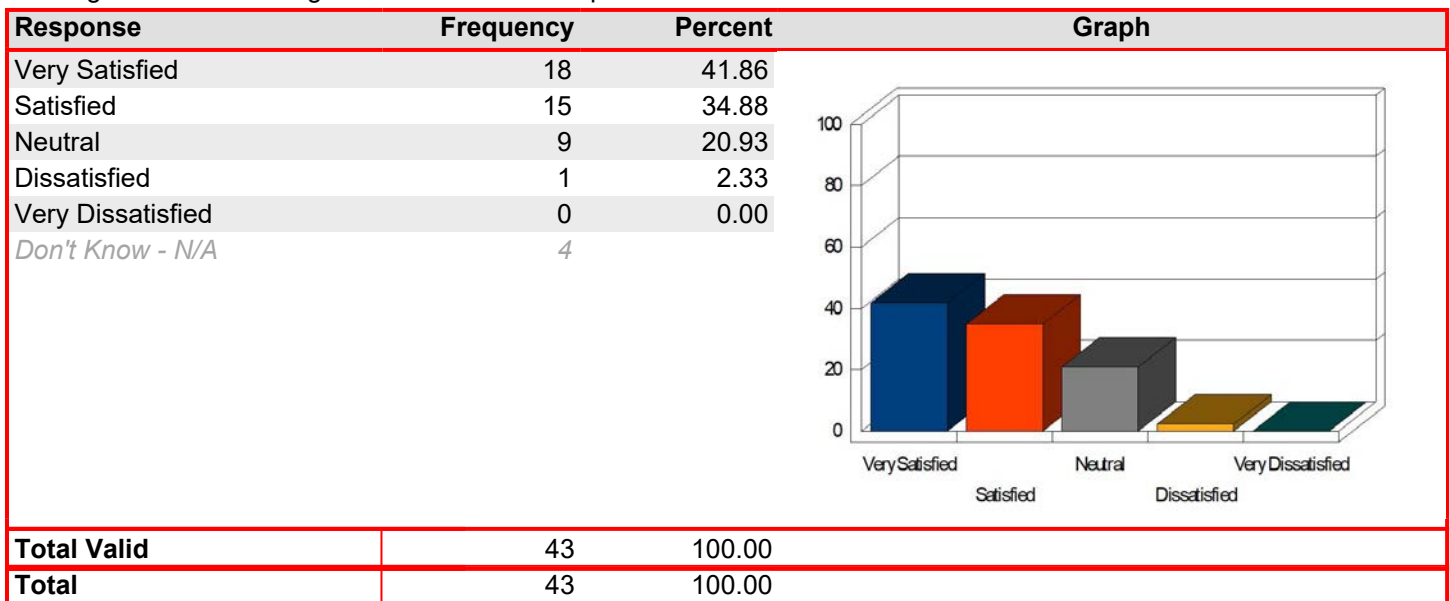
## Testing Services - Knowledge of staff

Mean: 4.16



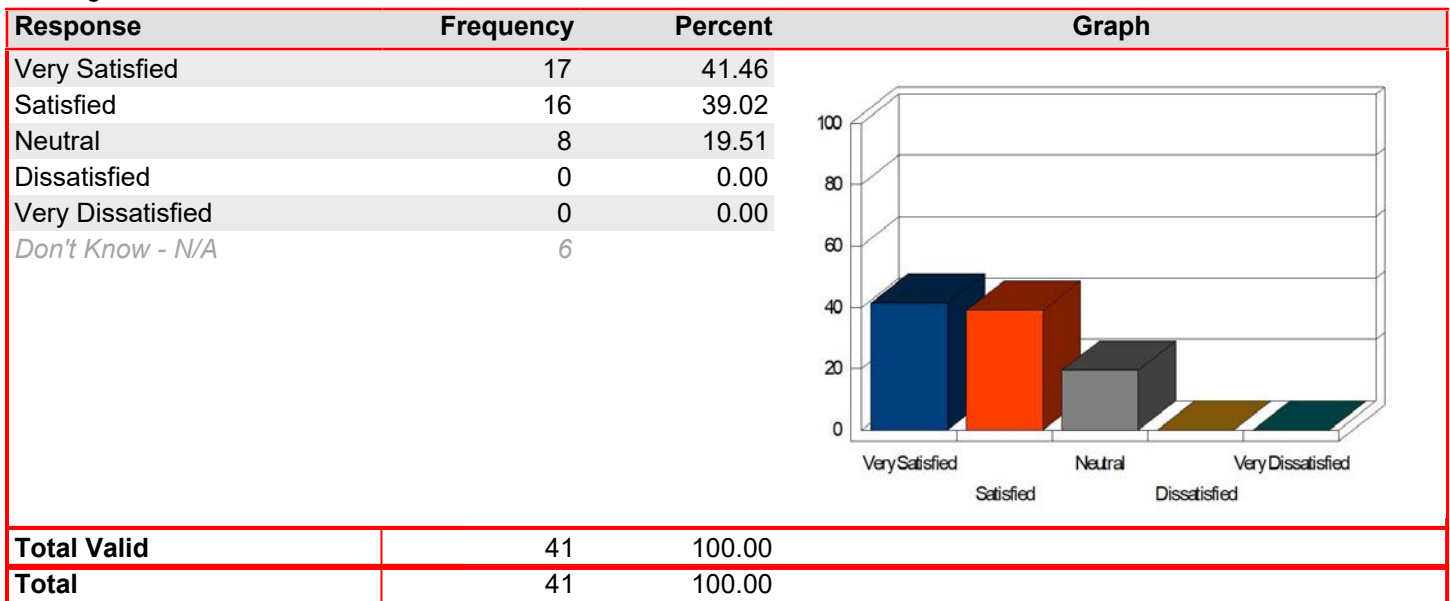
## Testing Services - Testing Center hours are adequate

Mean: 4.16



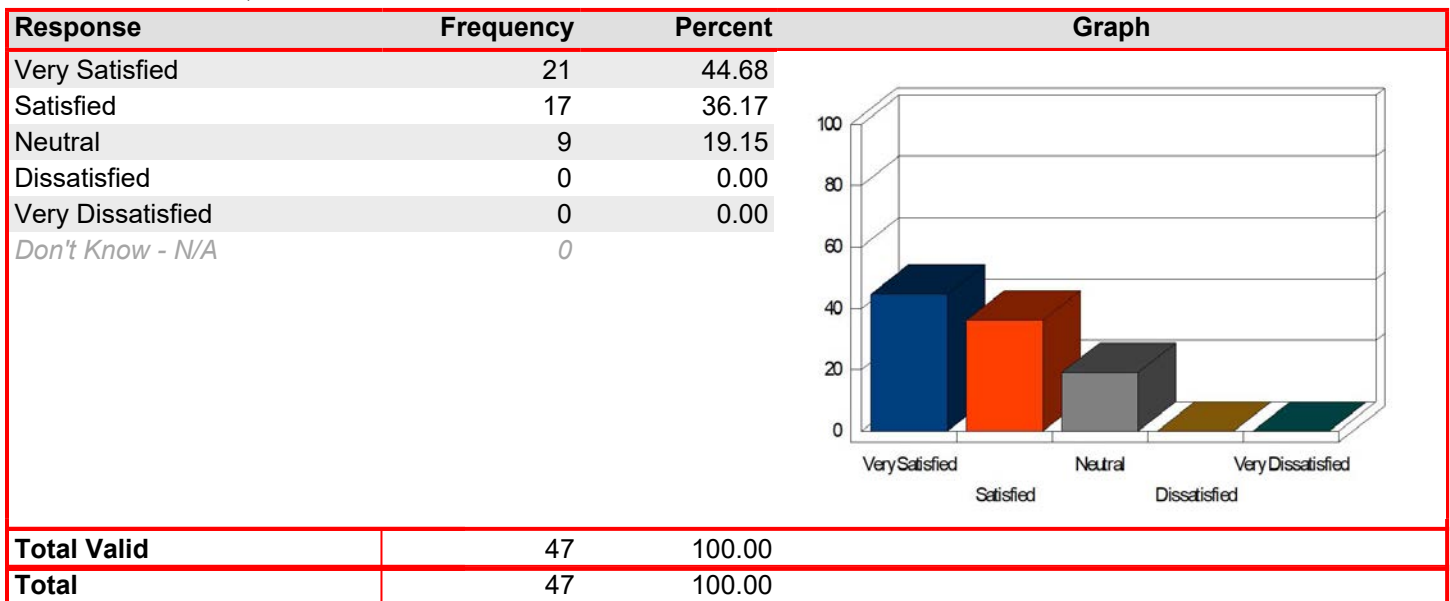
## Testing Services - Website information

Mean: 4.22



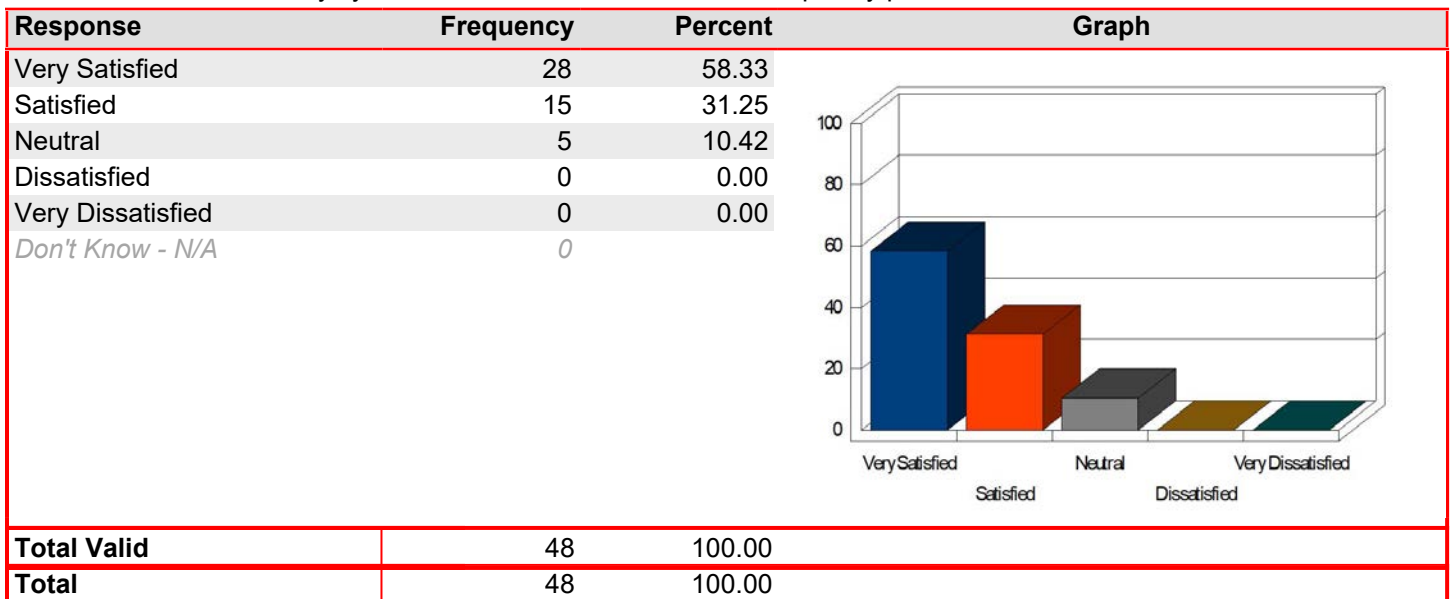
## Instruction - Overall, teachers care about me

Mean: 4.26



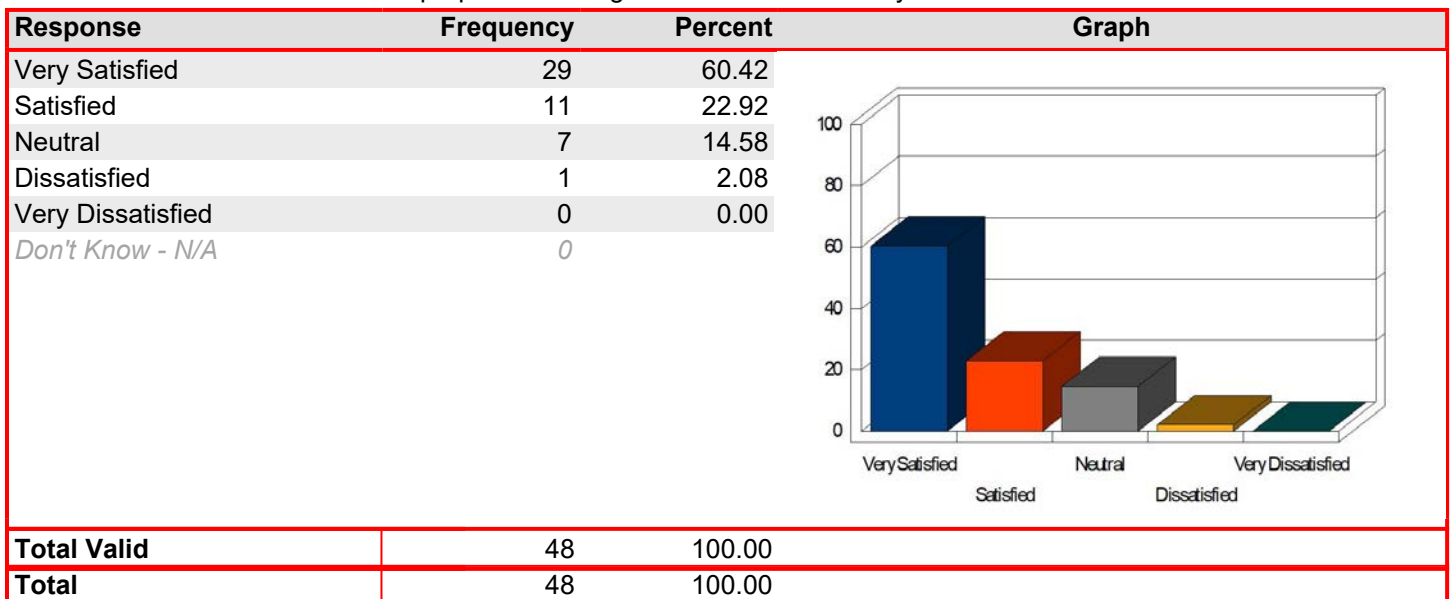
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.48



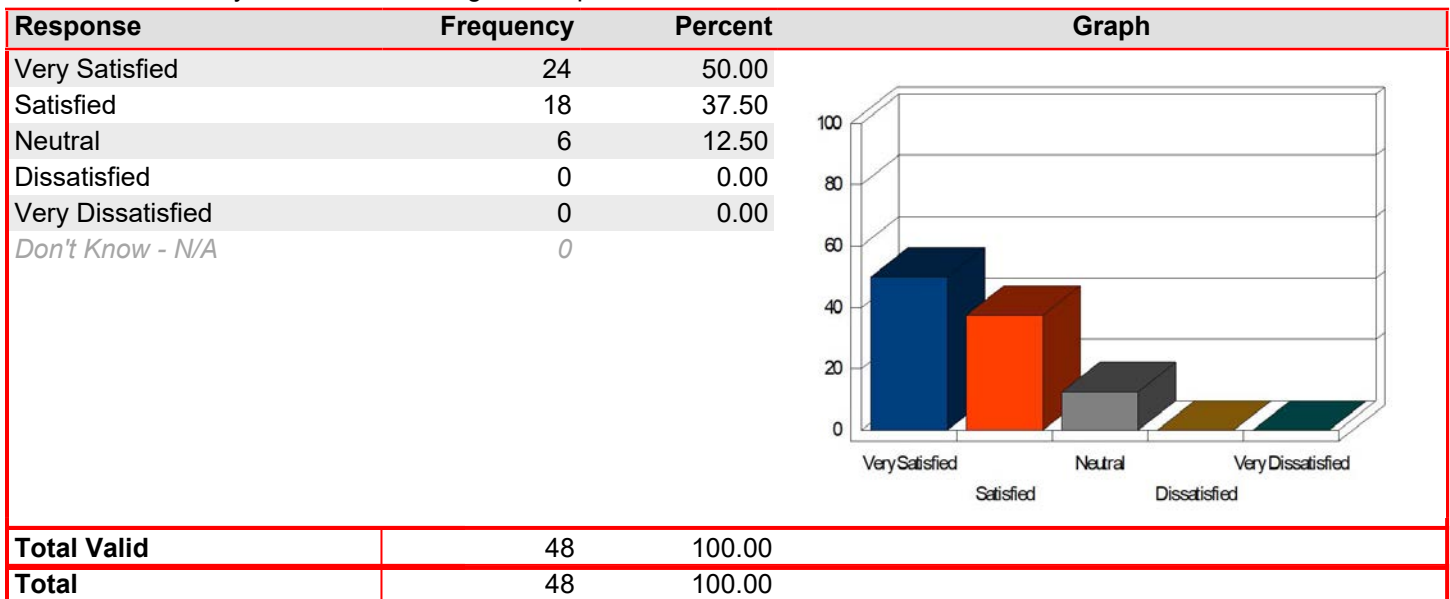
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.42



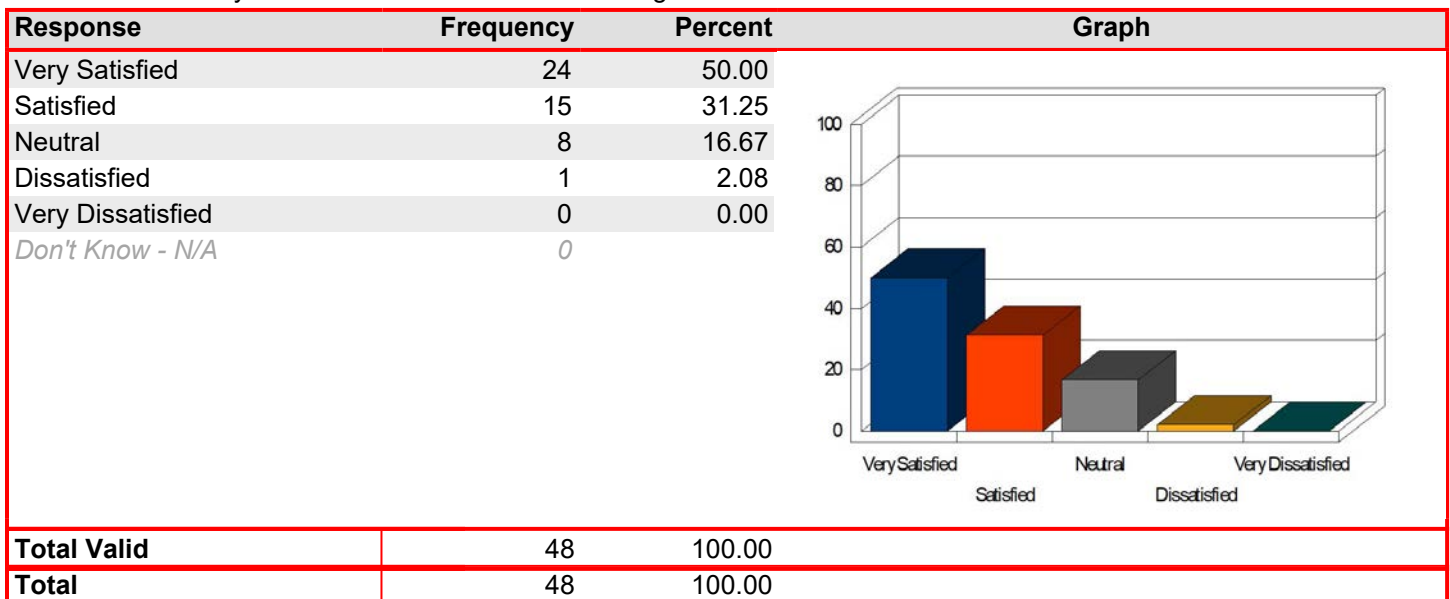
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.38



Instruction - Faculty are available after class and during office hours

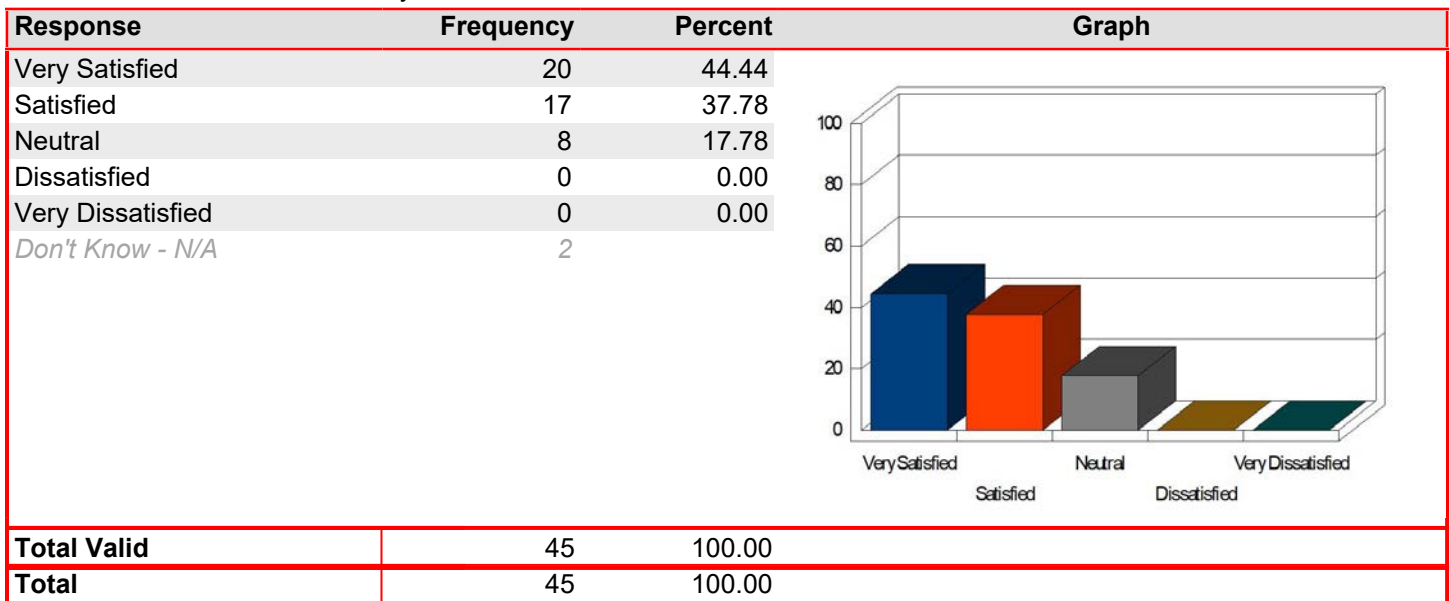
Mean: 4.29





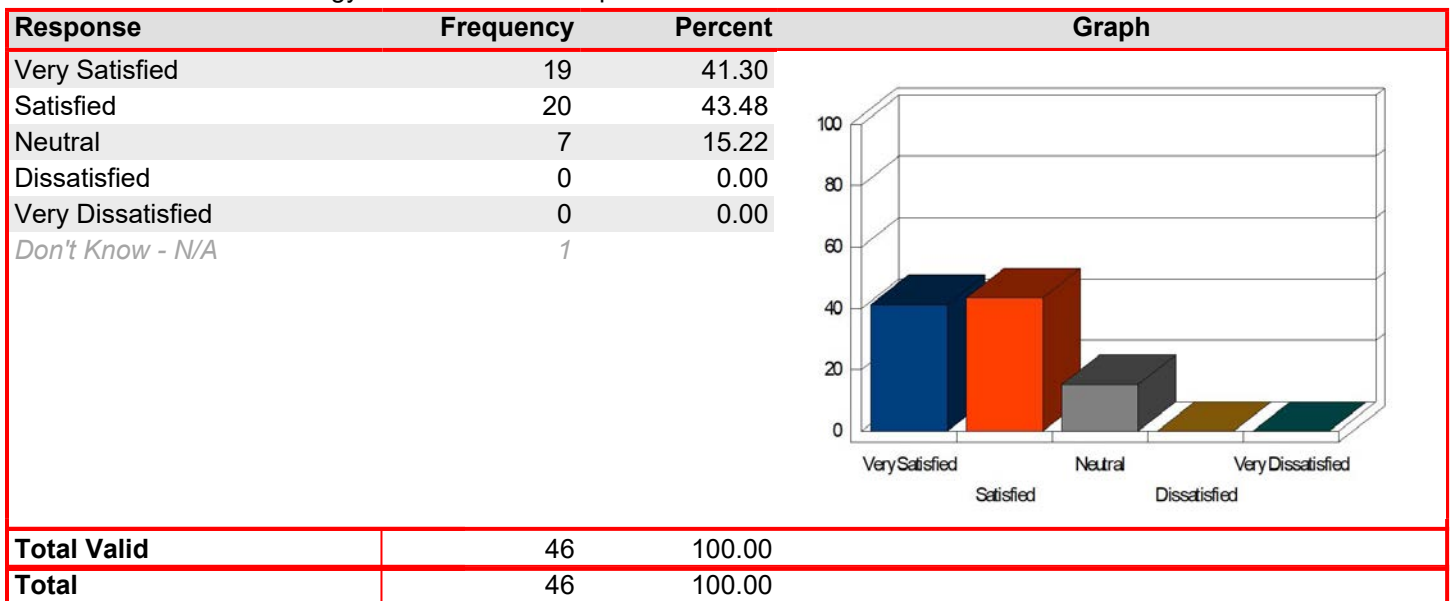
Overall-Student services routinely assisted me

Mean: 4.27



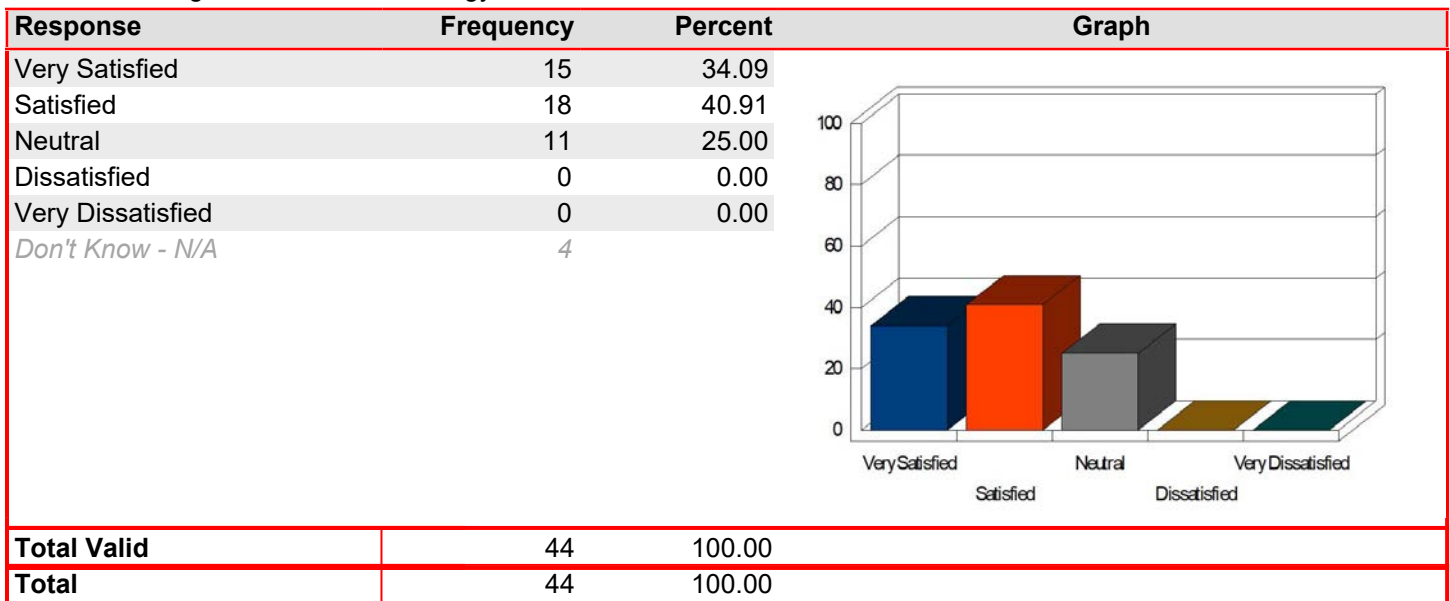
Overall-Access to technology resources was adequate

Mean: 4.26



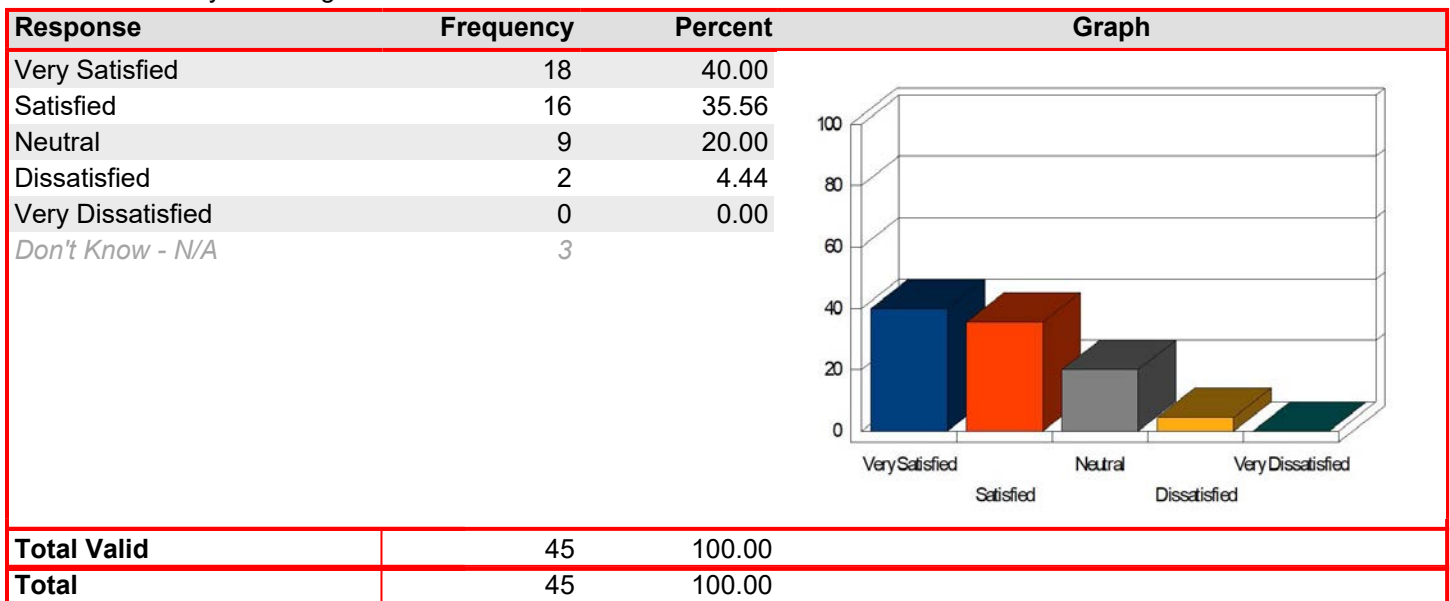
Overall-Training in the use of technology was available

Mean: 4.09



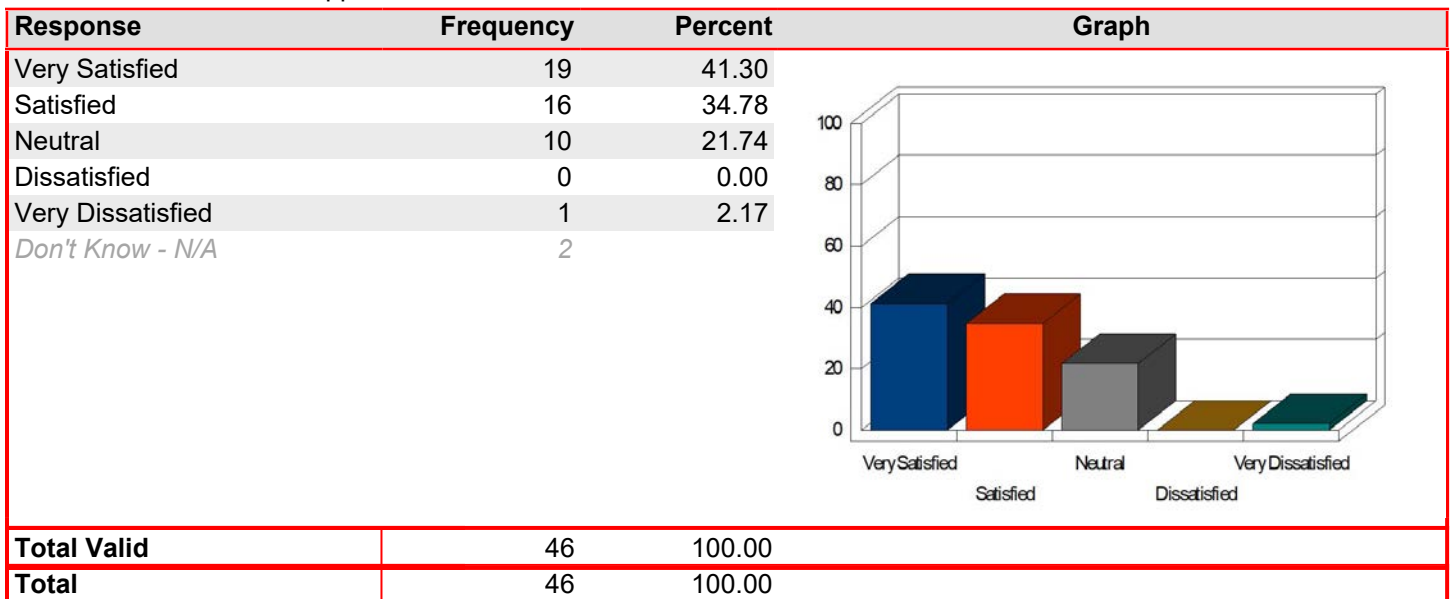
Overall-Efficiency receiving services

Mean: 4.11



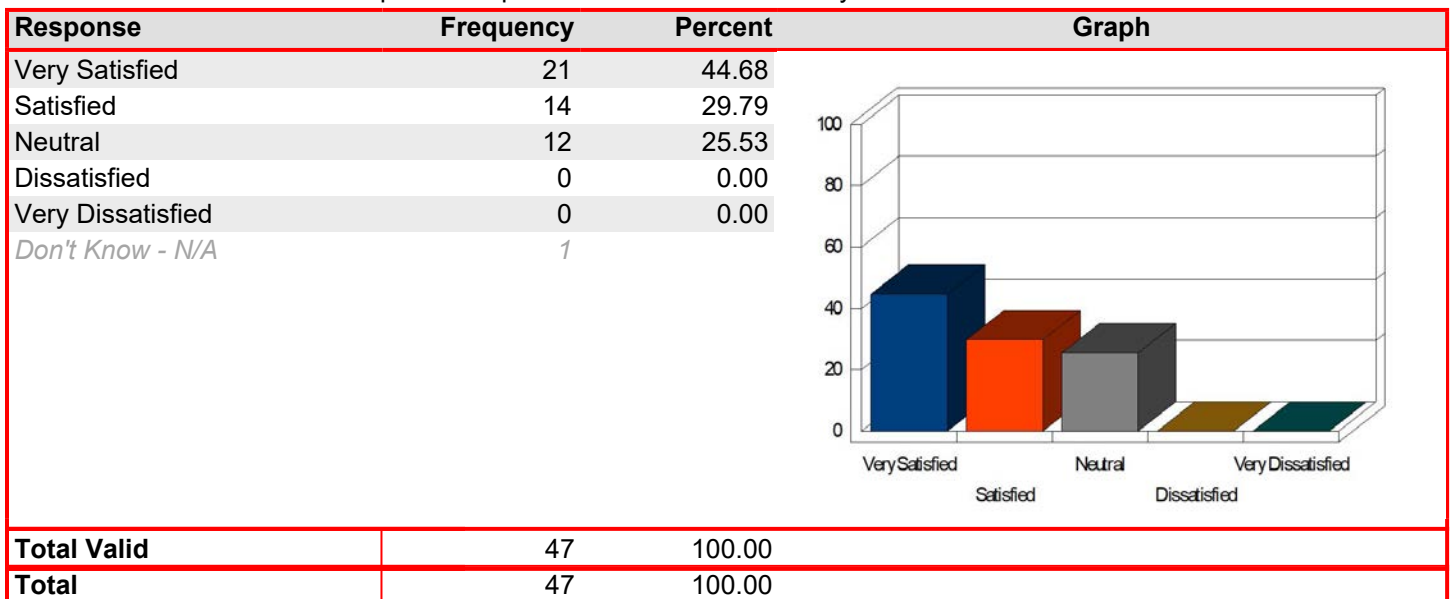
Overall-Administration is approachable

Mean: 4.13



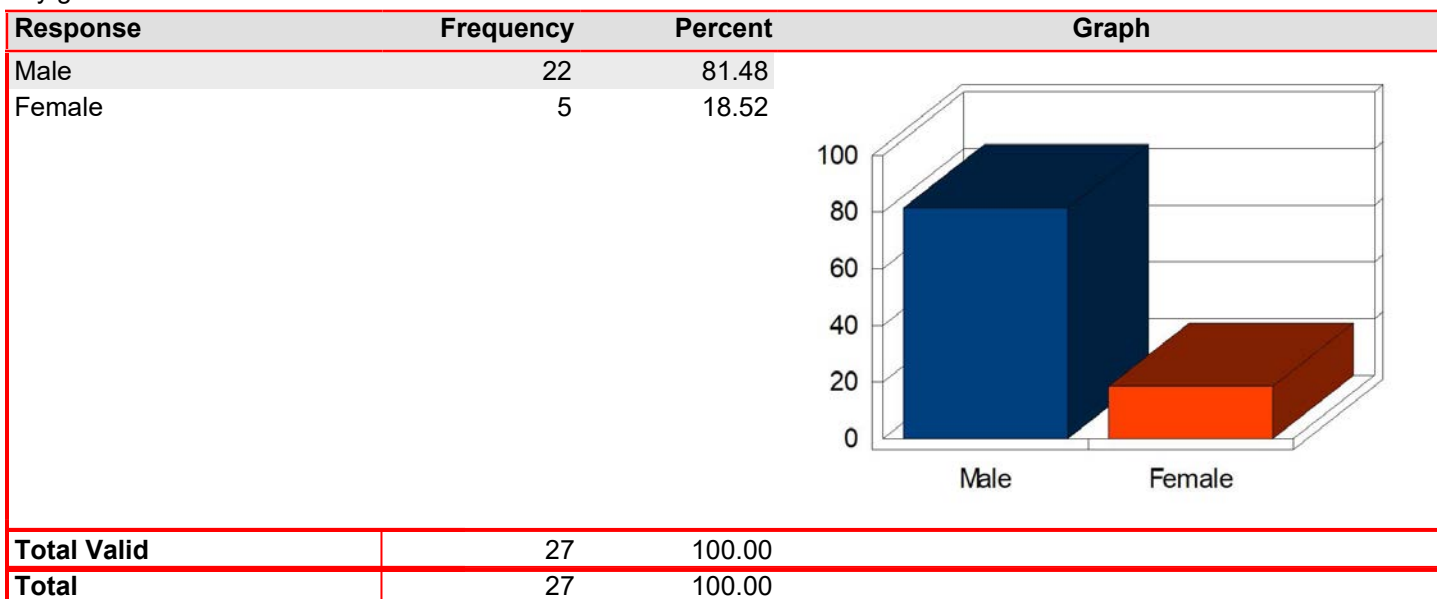
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.19



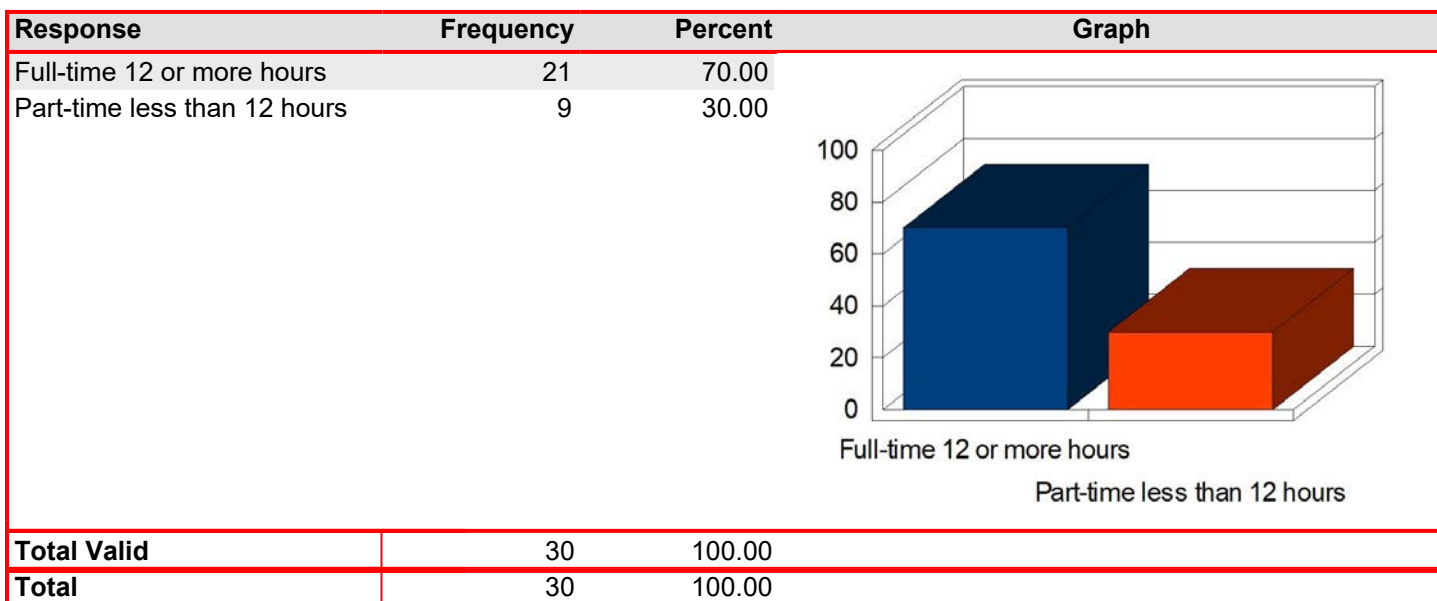
My gender is:

Mean: 1.19



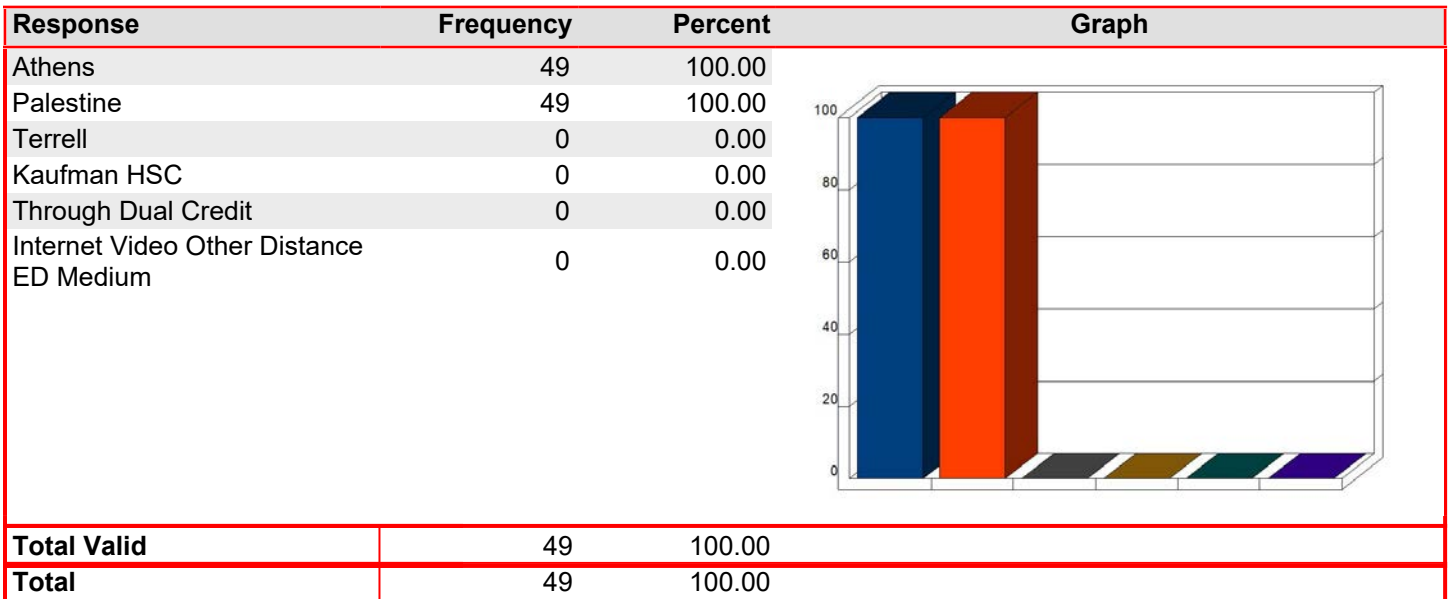
I am enrolled

Mean: 1.30



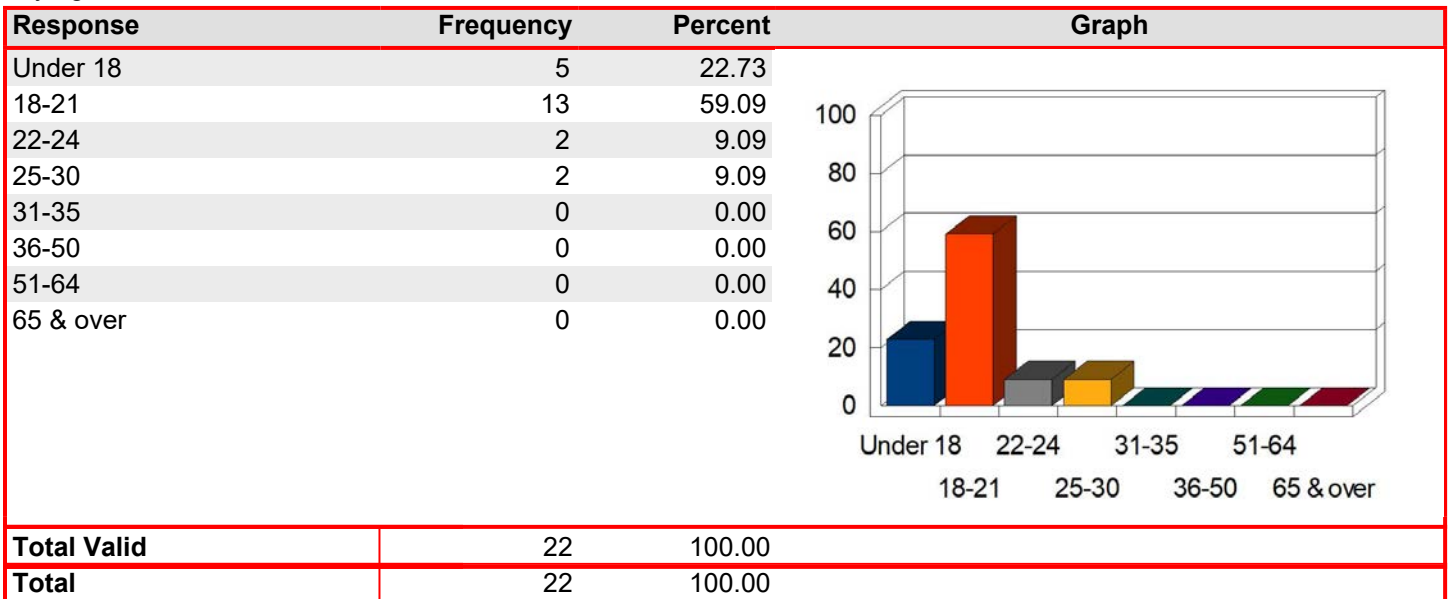
I take the majority of my classes

Mean: -



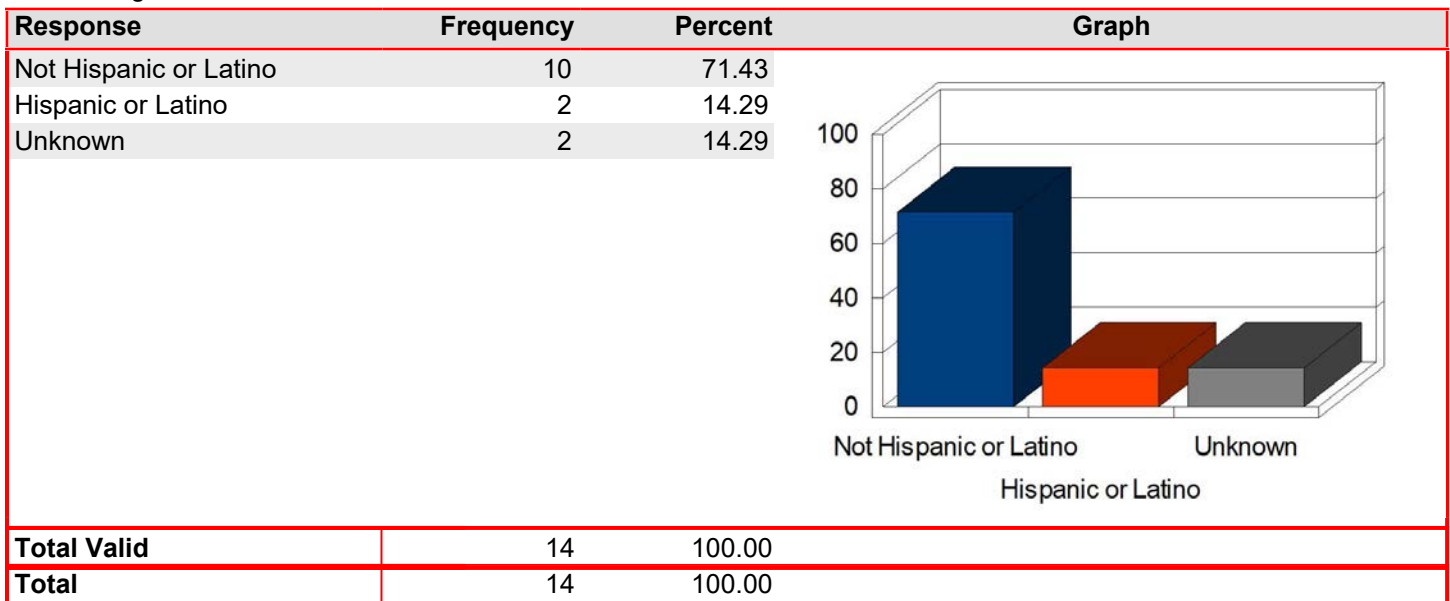
My age is:

Mean: 2.05



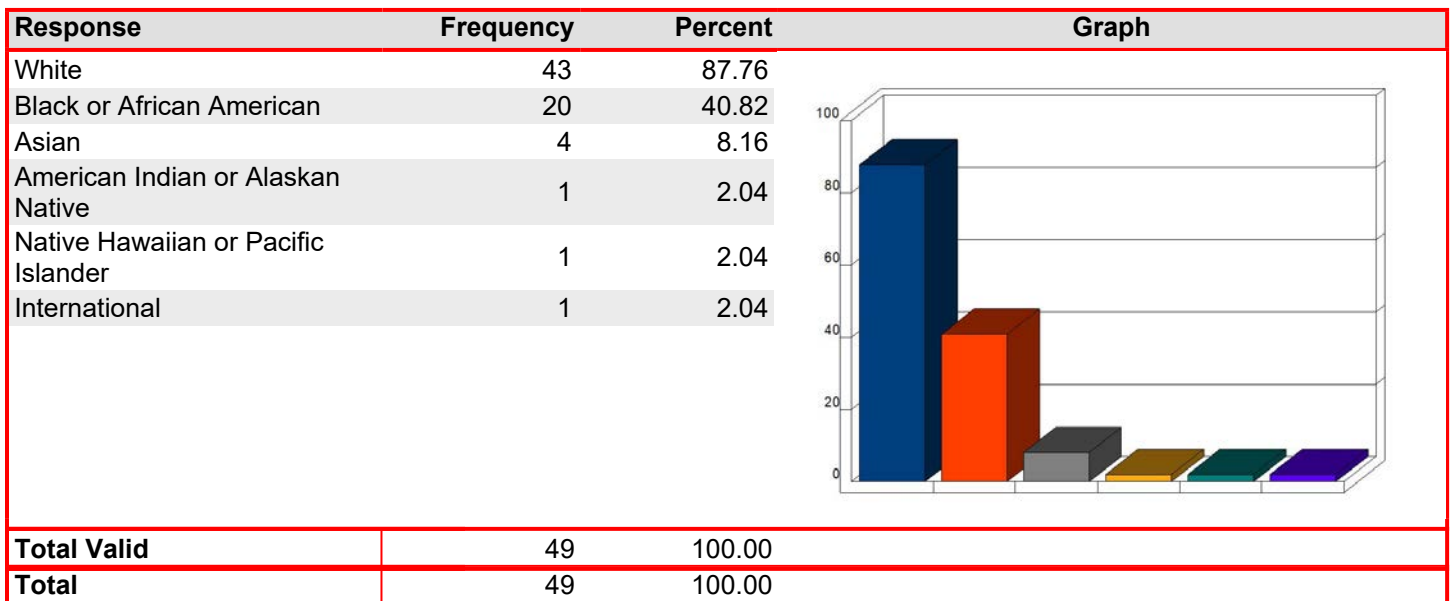
Ethnic Origin

Mean: 1.43



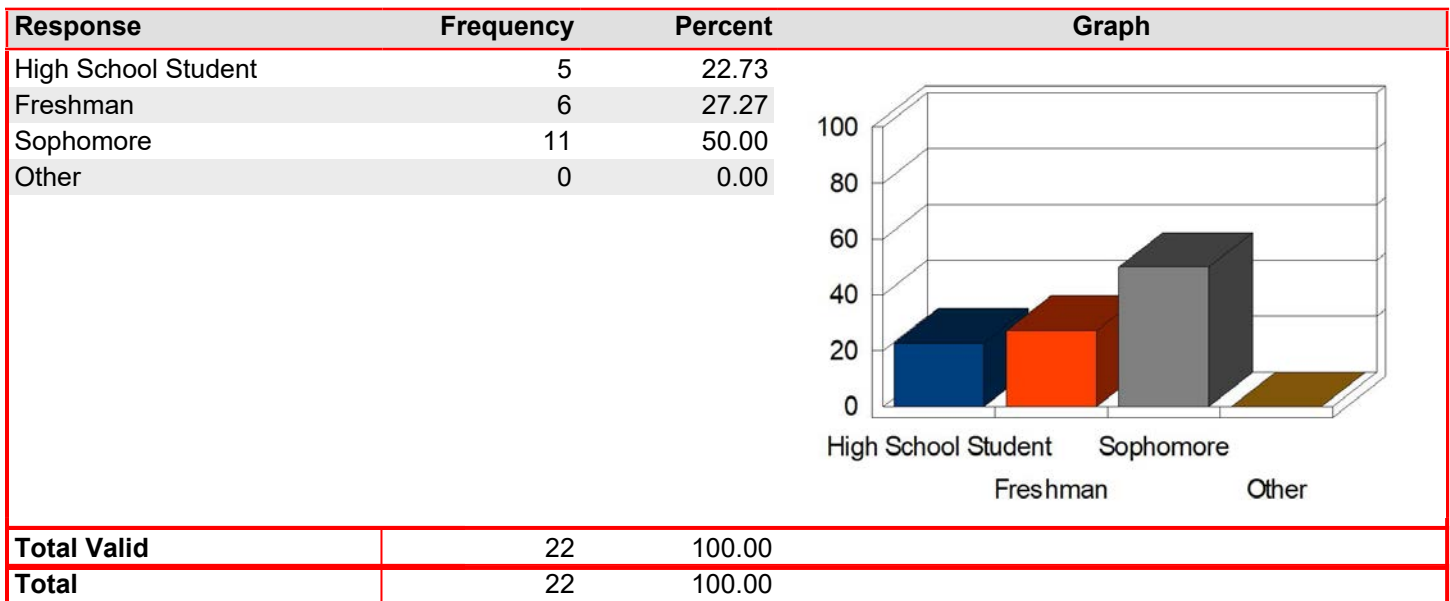
Race

Mean: -



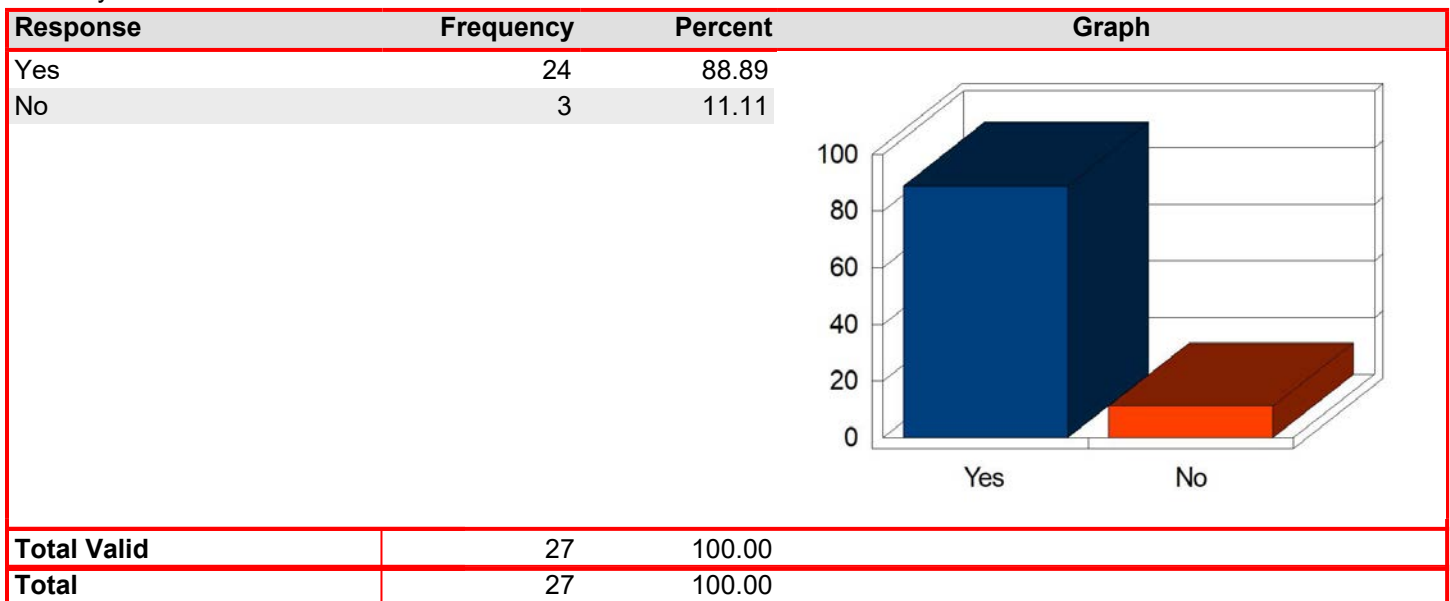
Student Classification:

Mean: 2.27



Would you recommend TVCC to a Friend?

Mean: 1.11



# Trinity Valley Community College

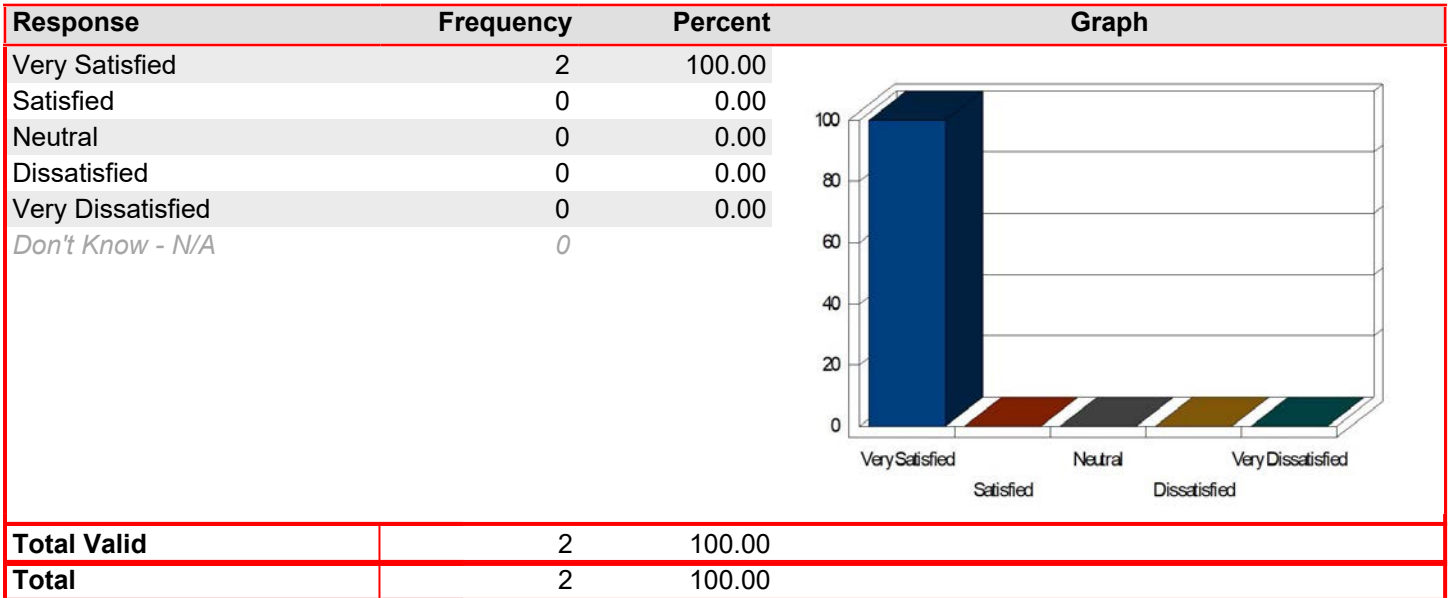
## Student Satisfaction Survey

2018

(Athens, Palestine, Internet Video Other Distance ED Medium)

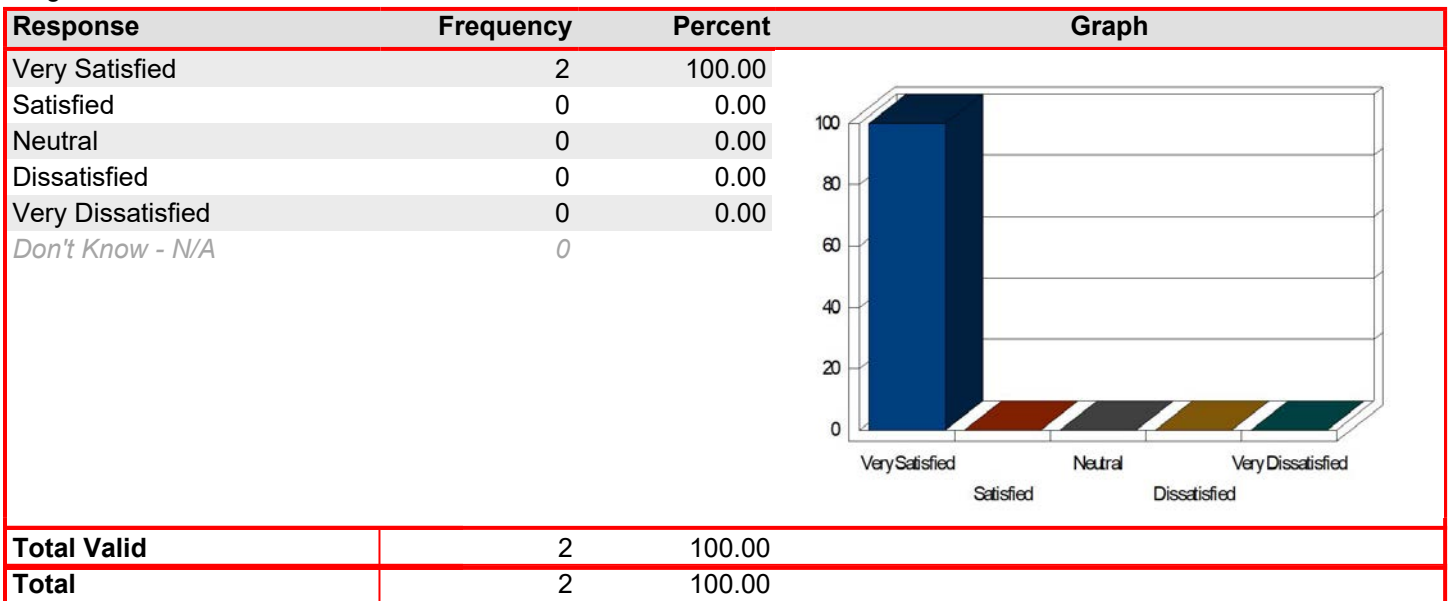
Registration & Admissions - Assistance of staff

Mean: 5.00



Registration & Admissions - Friendliness of staff

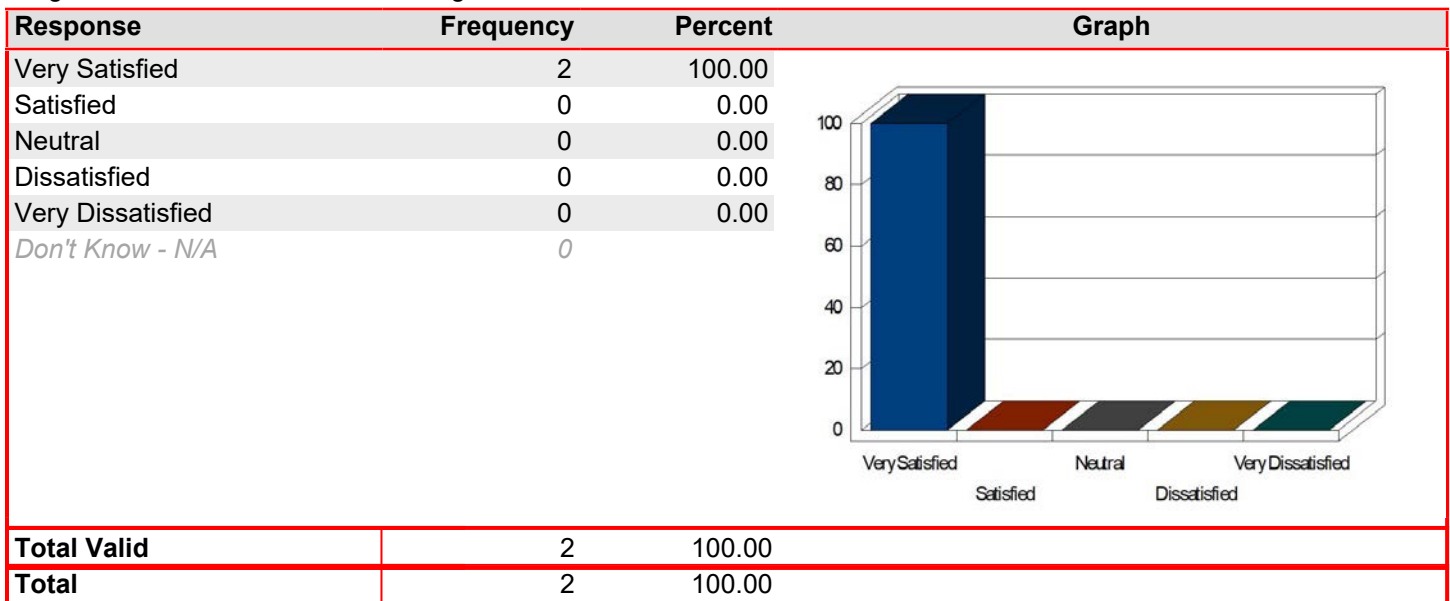
Mean: 5.00





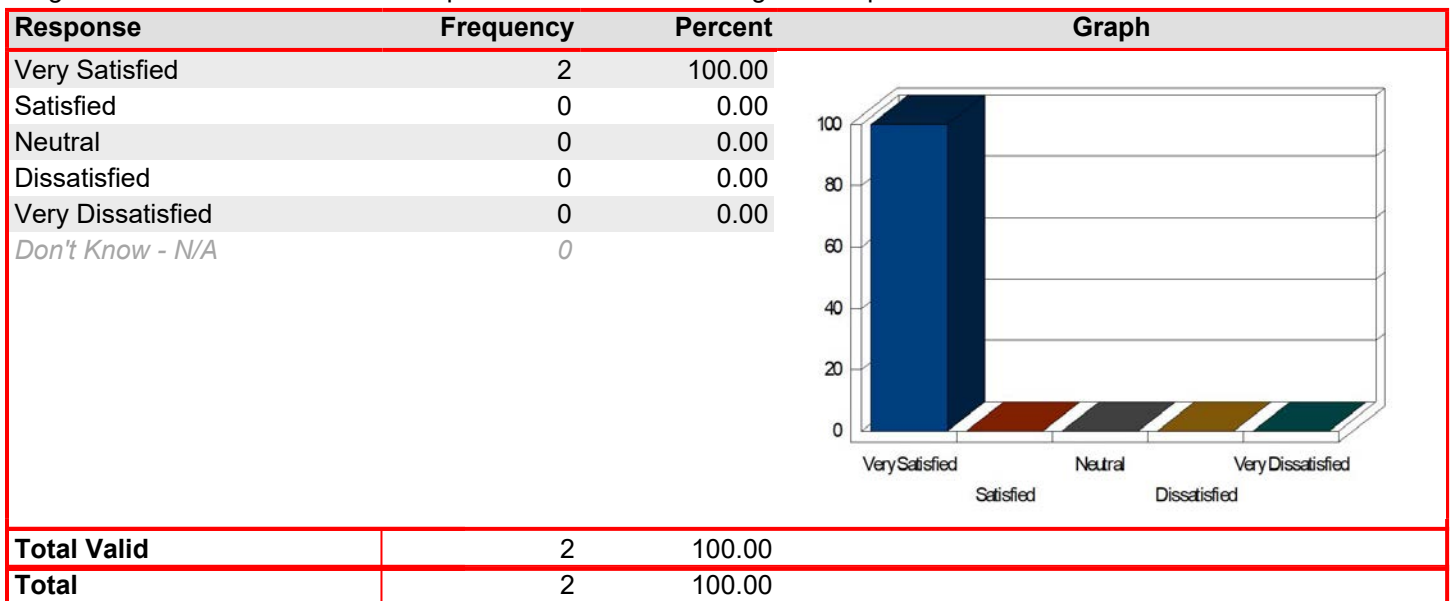
## Registration &amp; Admissions - Knowledge of staff

Mean: 5.00



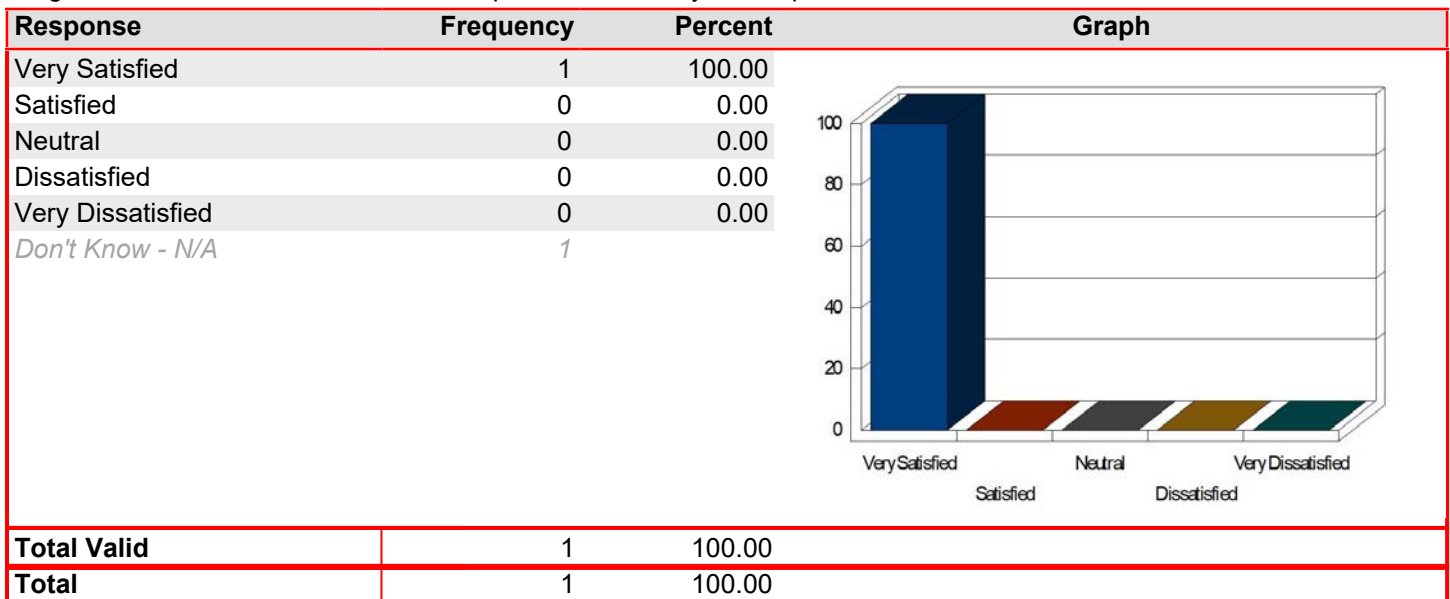
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 5.00



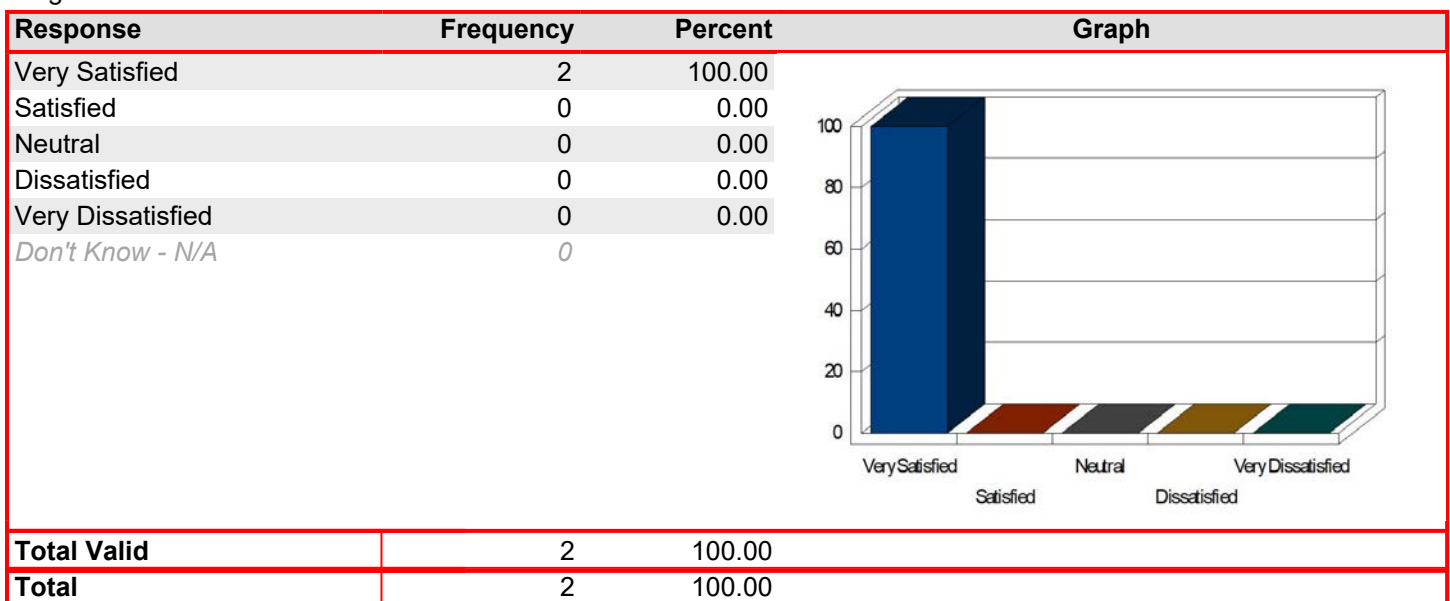
Registration & Admissions - Admissions process was easy to complete

Mean: 5.00



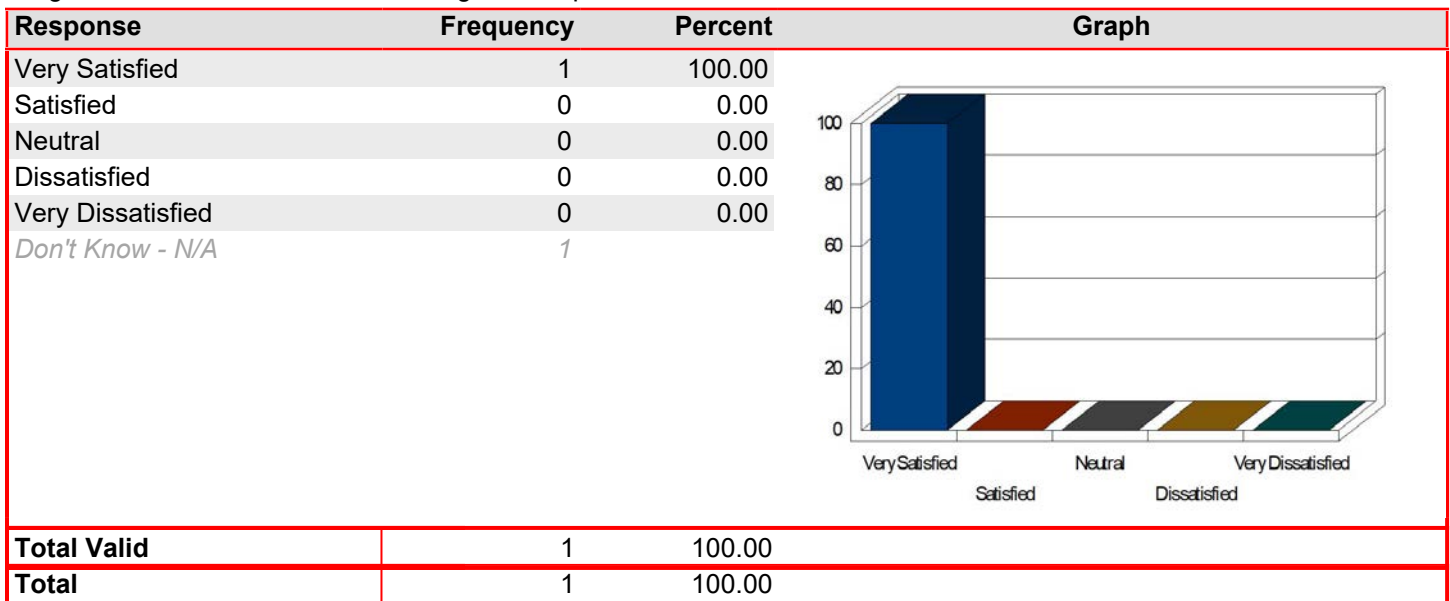
Registration & Admissions - Information I received was understandable

Mean: 5.00



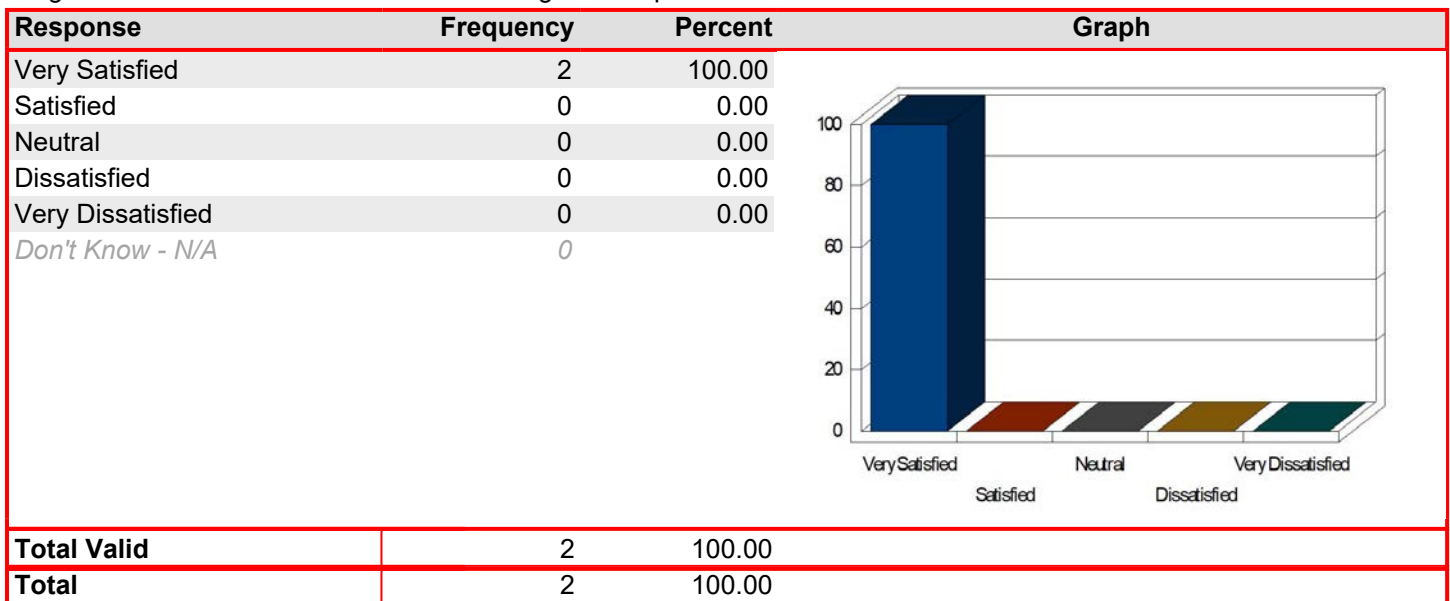
## Registration &amp; Admissions - Online registration process

Mean: 5.00



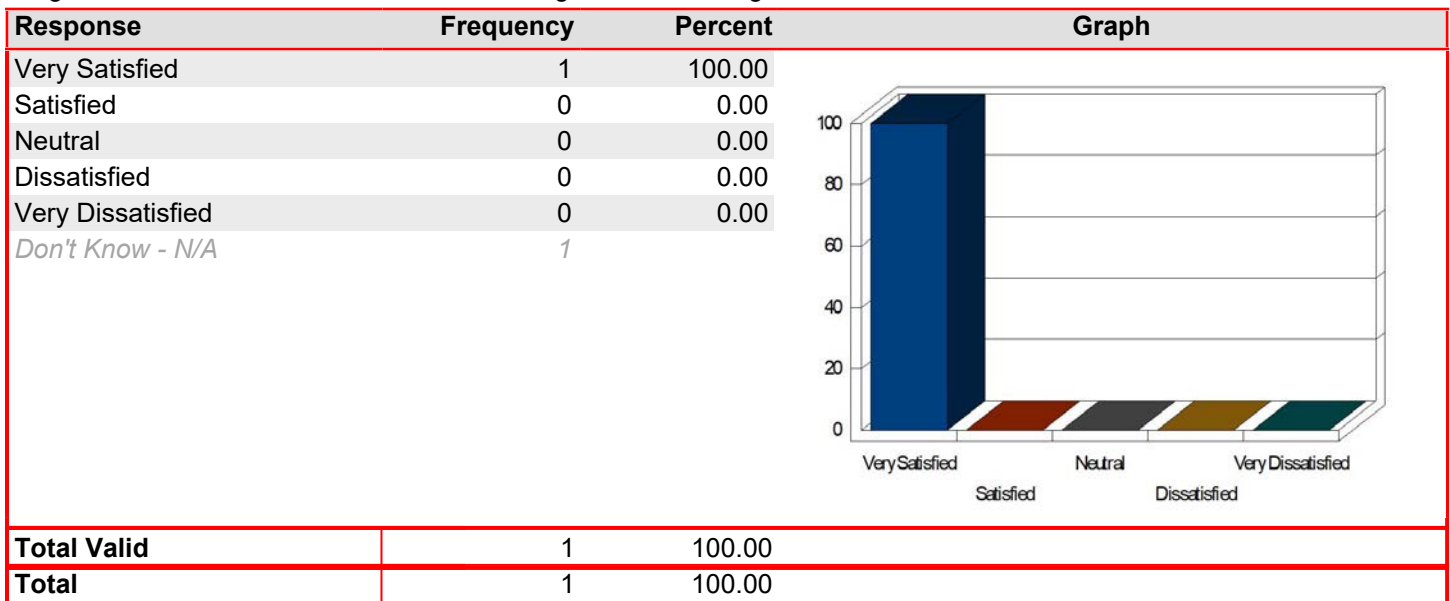
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 5.00



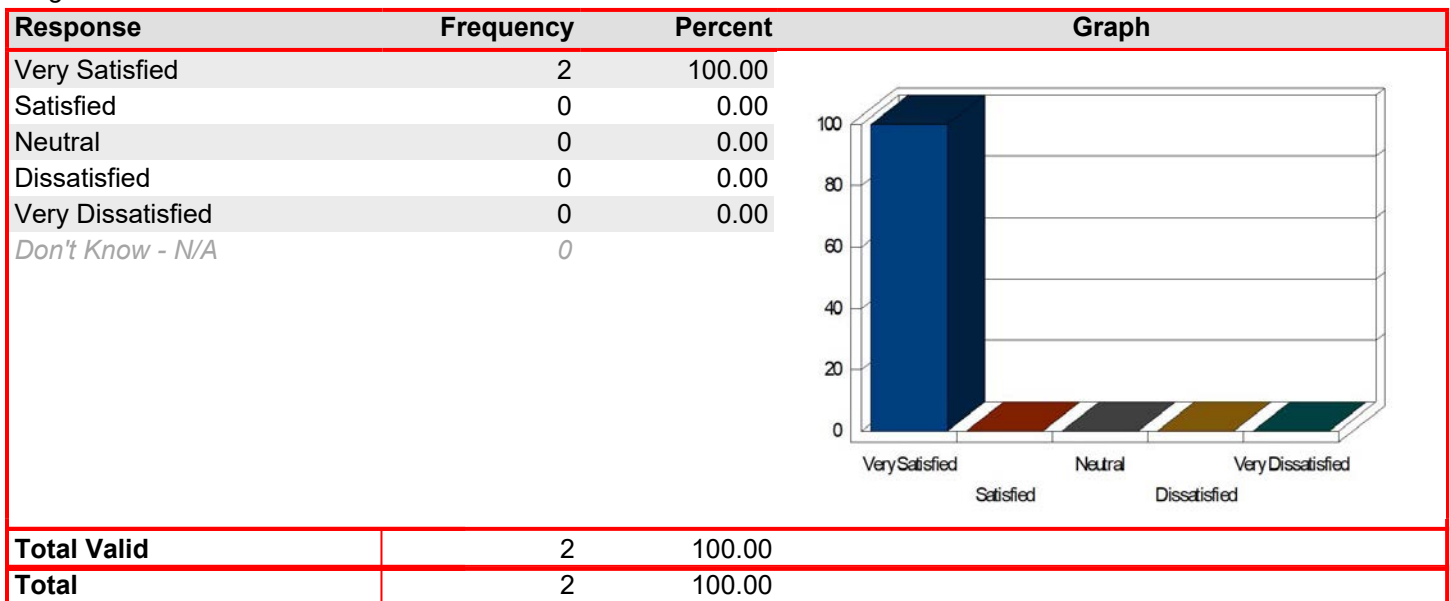
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 5.00



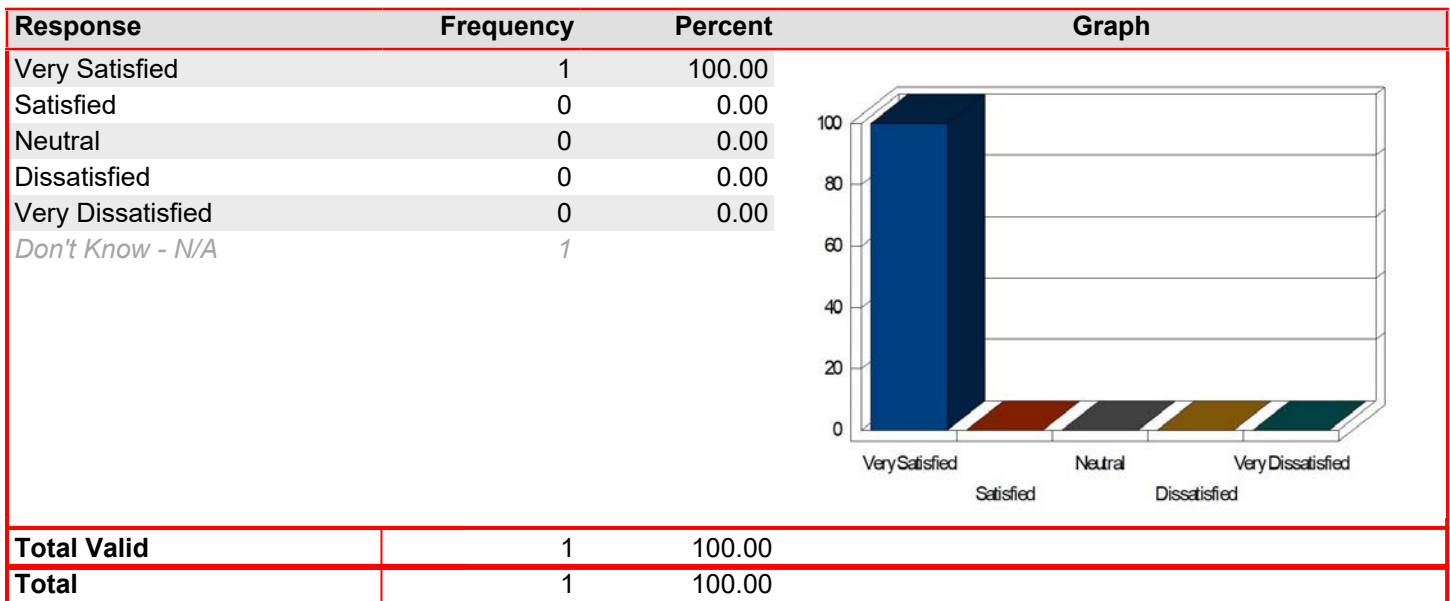
## Registration &amp; Admissions - Website information

Mean: 5.00



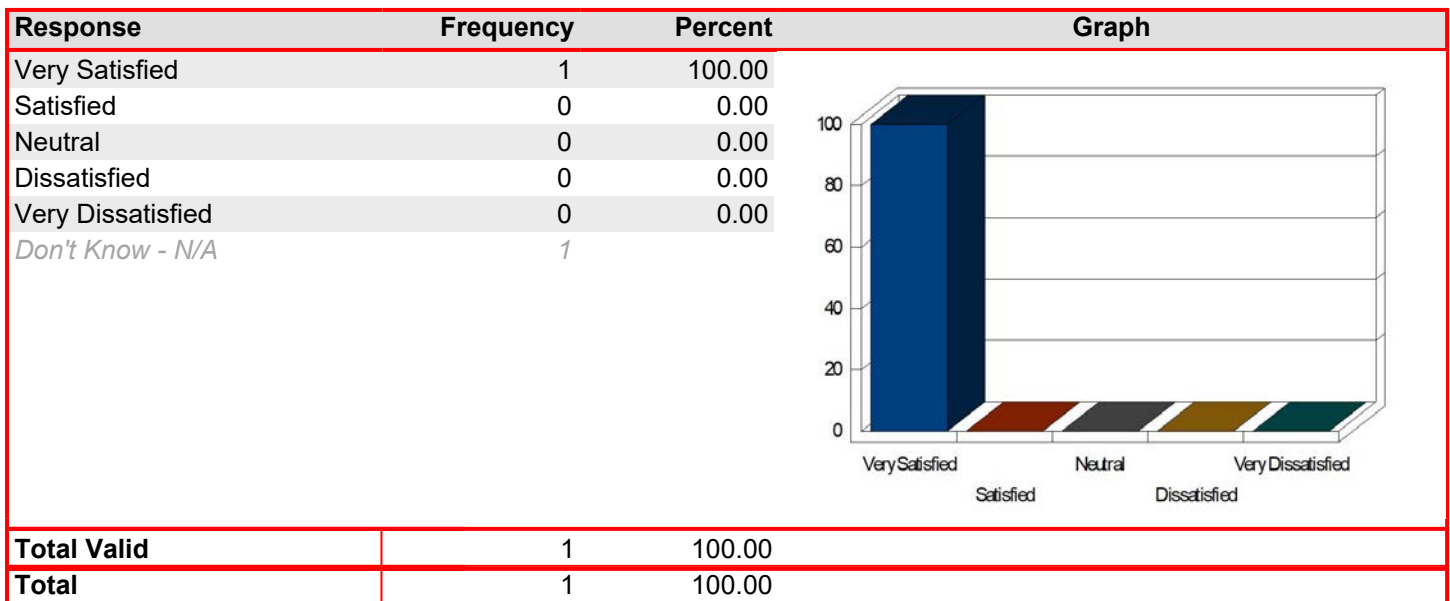
## Financial Aid - Assistance of staff

Mean: 5.00



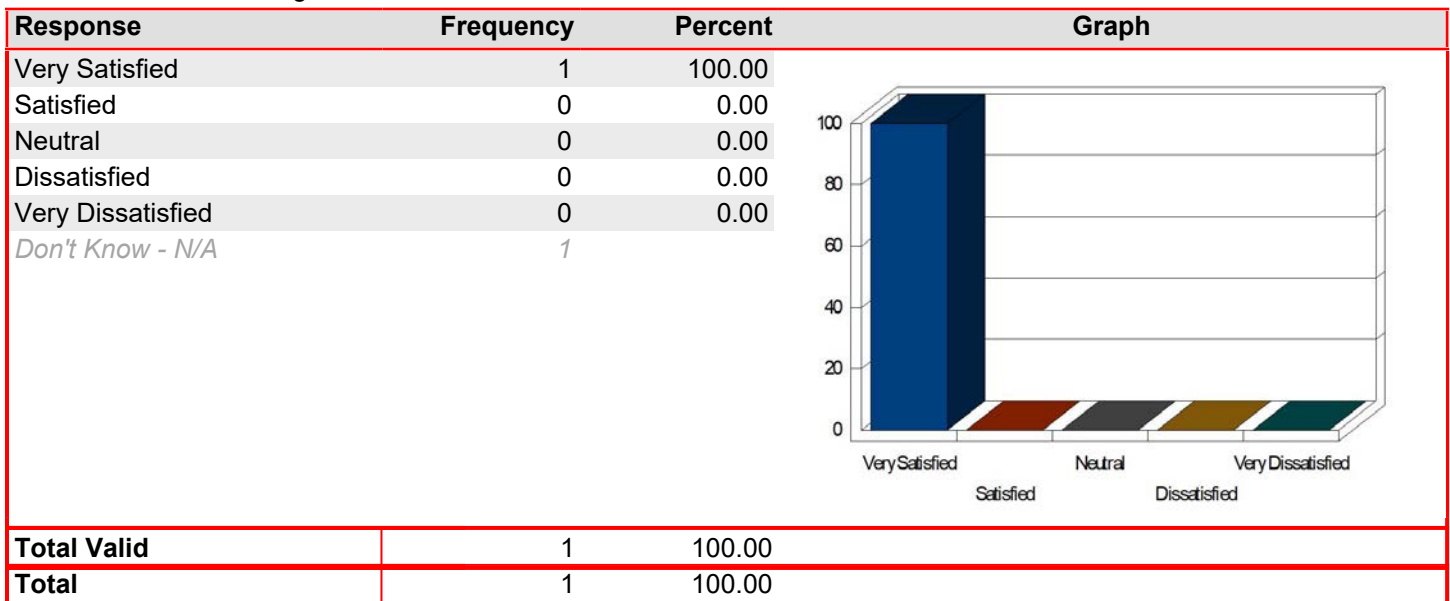
## Financial Aid - Friendliness of staff

Mean: 5.00



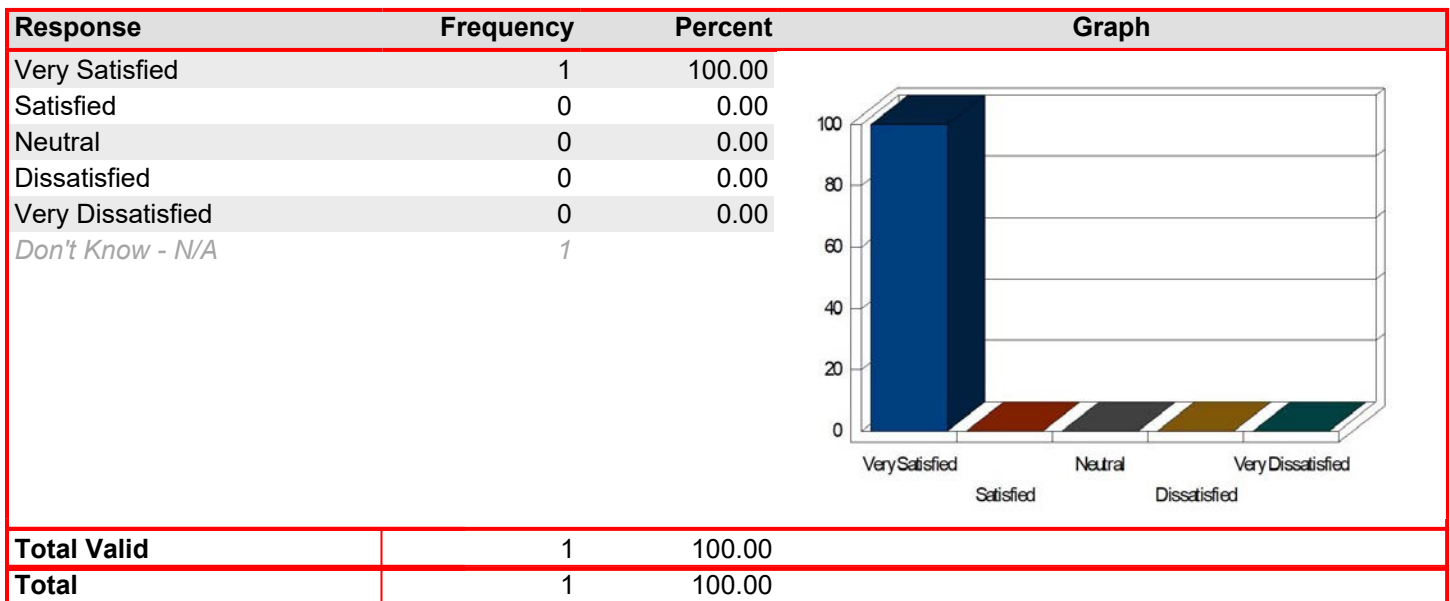
## Financial Aid - Knowledge of staff

Mean: 5.00



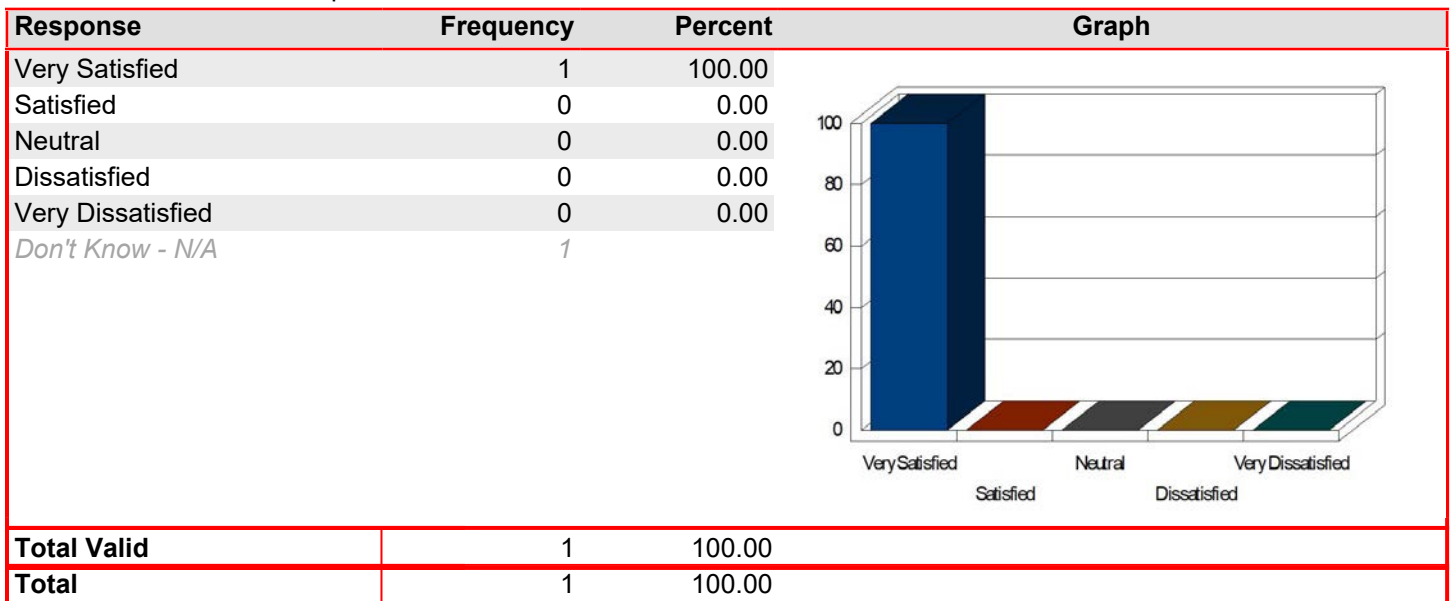
## Financial Aid - Information received is accurate

Mean: 5.00



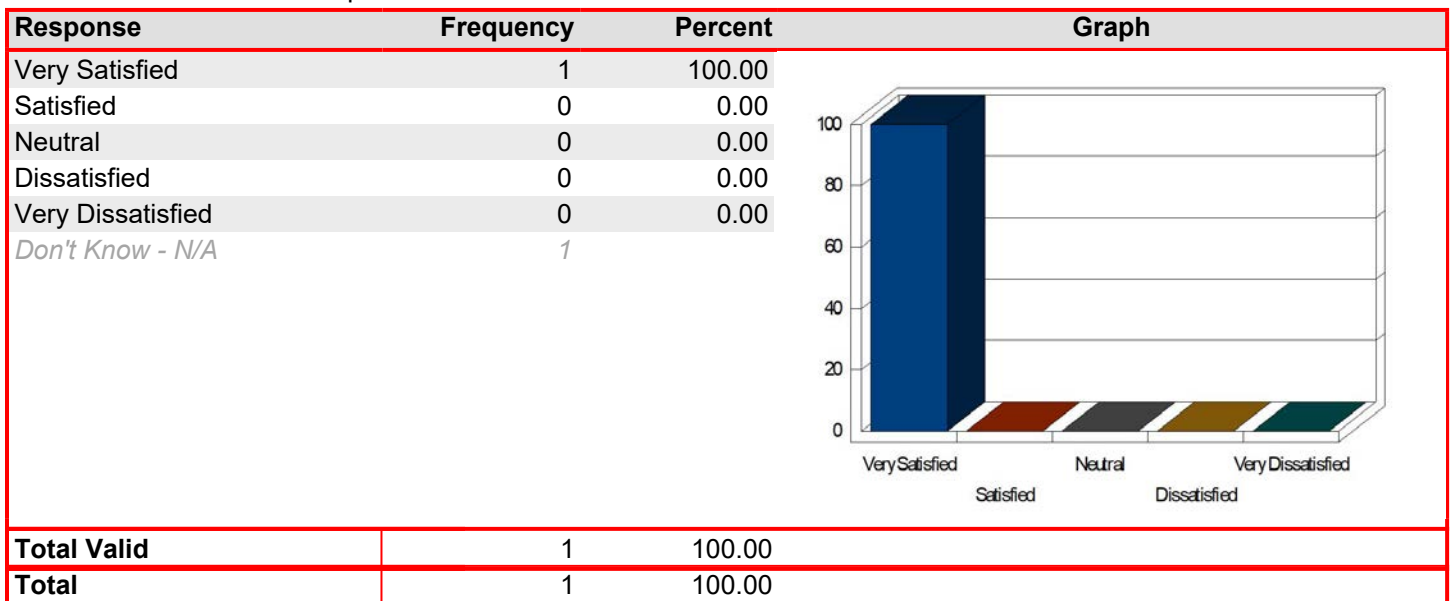
Financial Aid - Information presented is understandable

Mean: 5.00



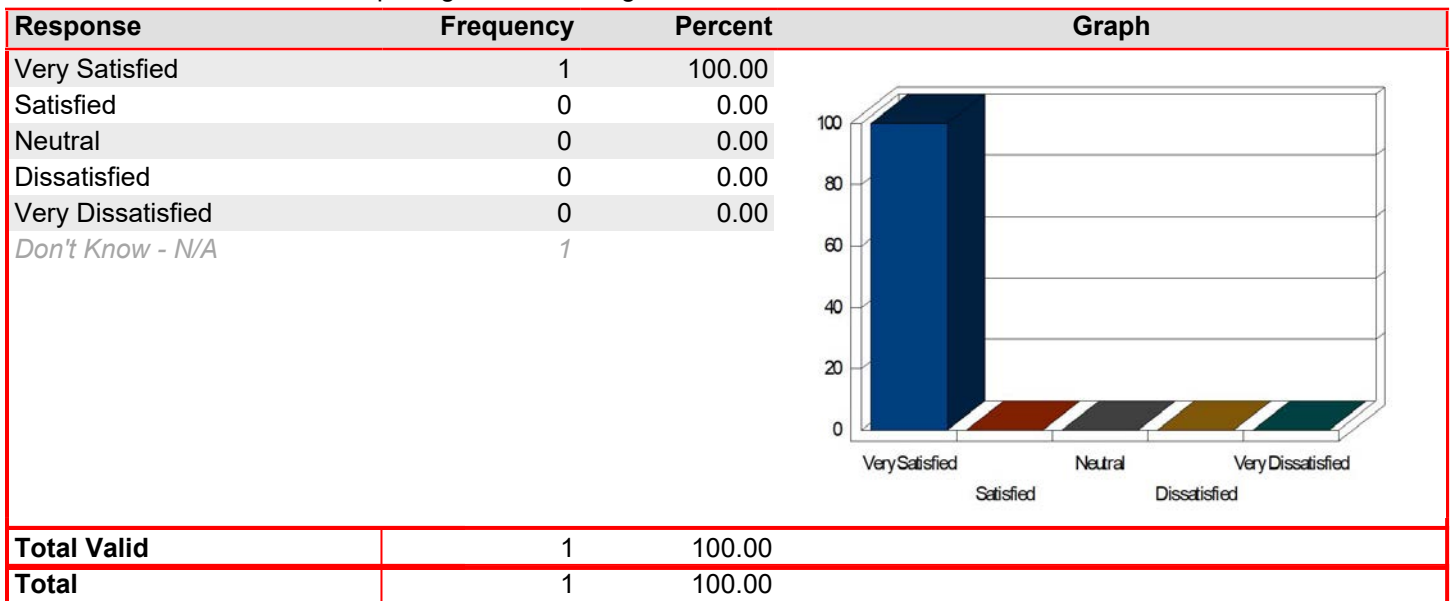
Financial Aid - Financial aid process

Mean: 5.00



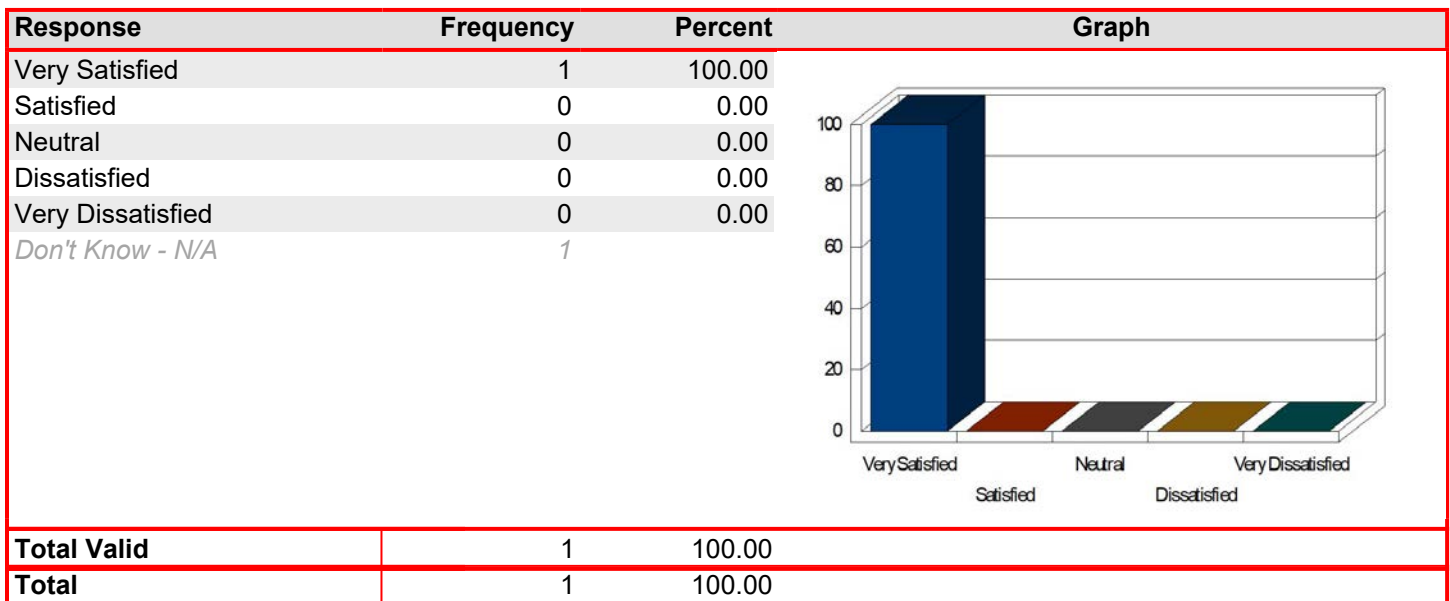
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 5.00



## Financial Aid - Assistance for Veteran benefits

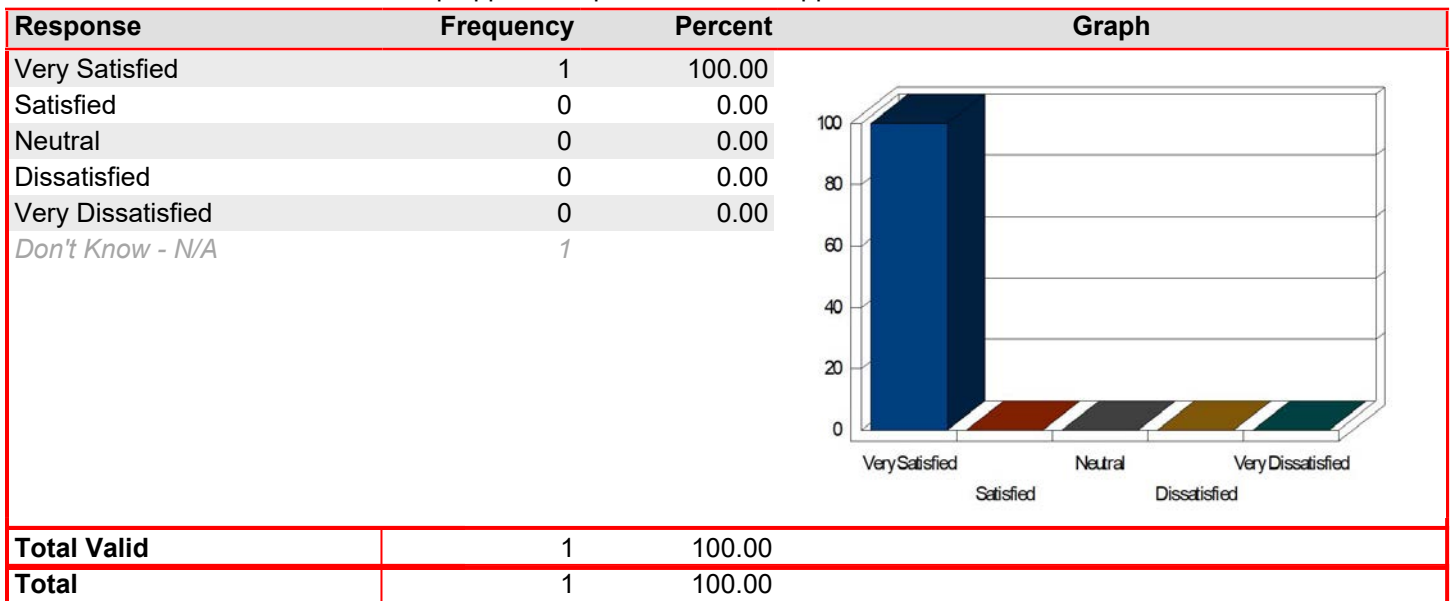
Mean: 5.00





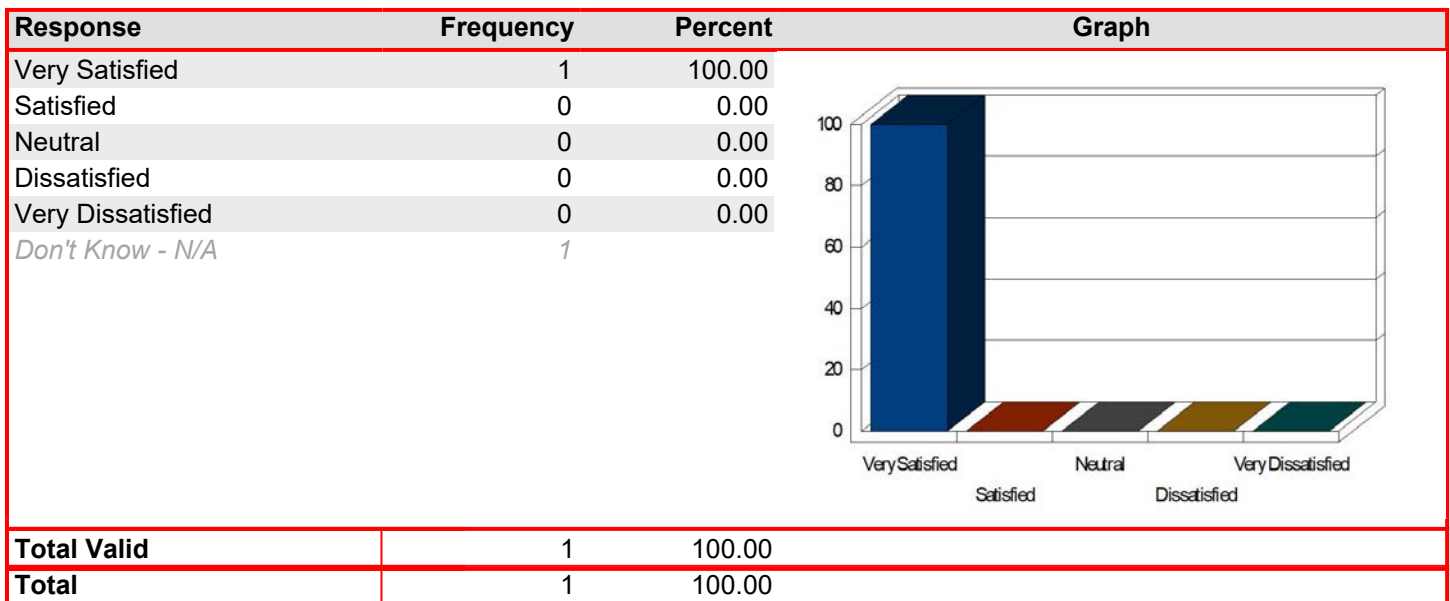
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 5.00



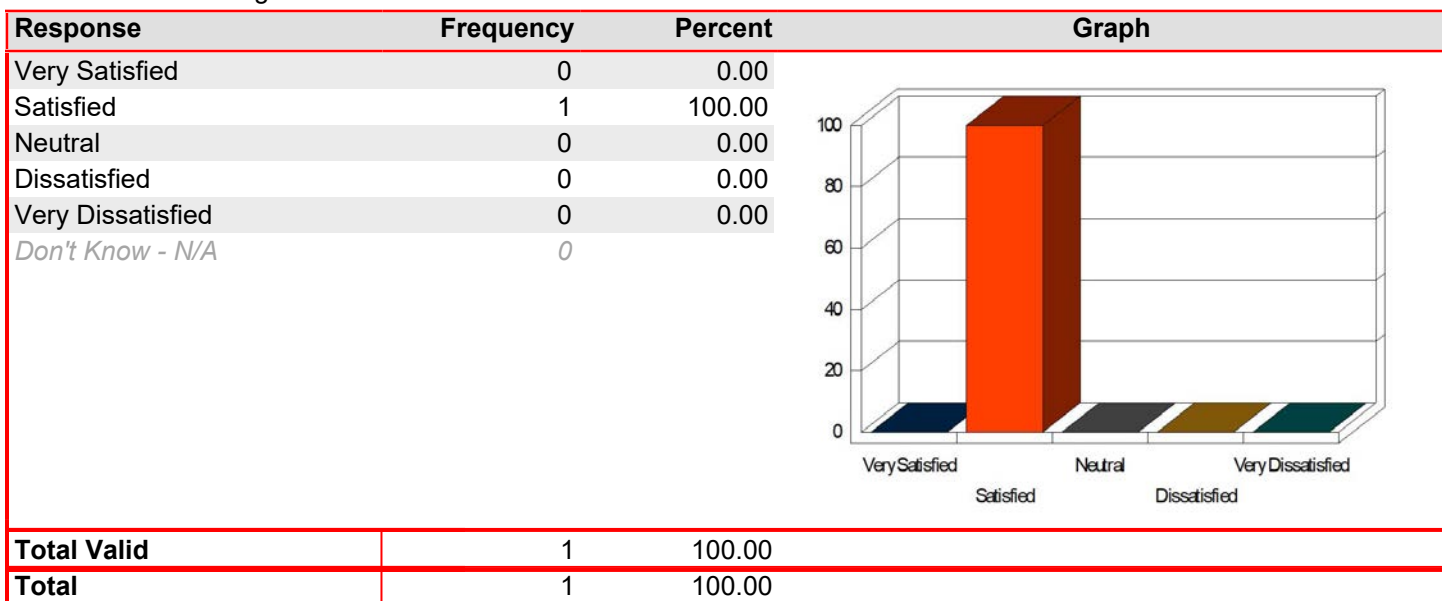
## Financial Aid - Website information

Mean: 5.00



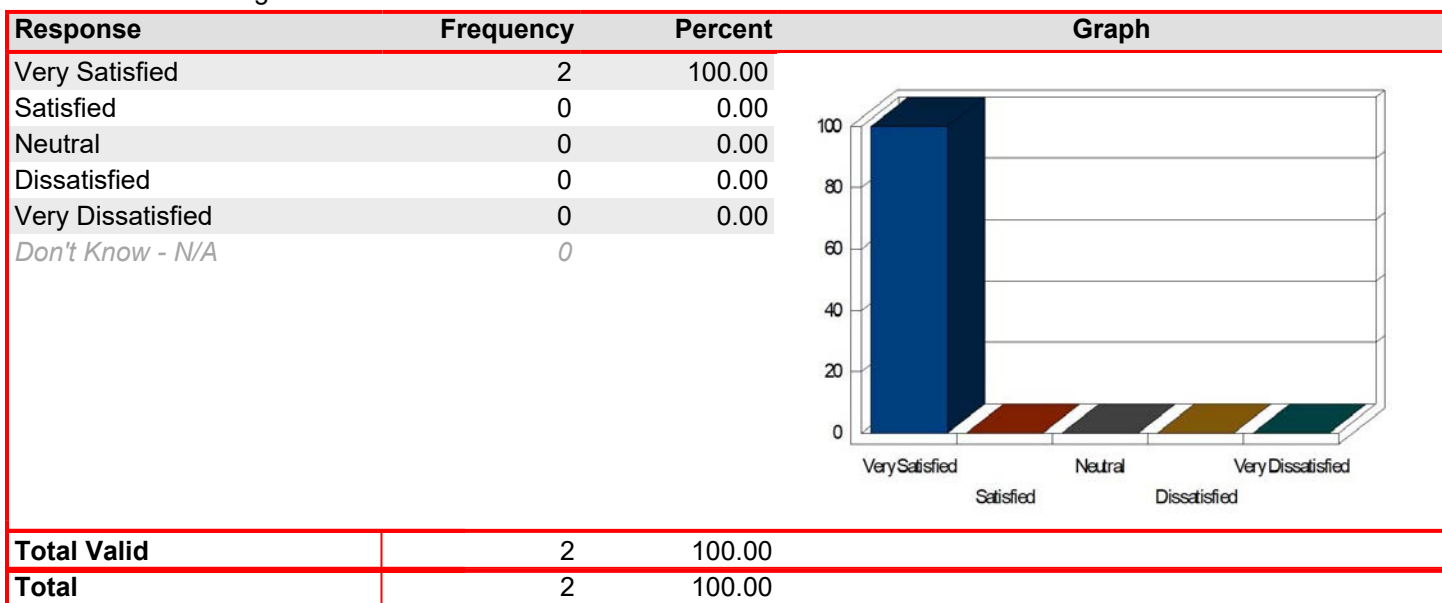
## Guidance/Counseling - Assistance of staff

Mean: 4.00



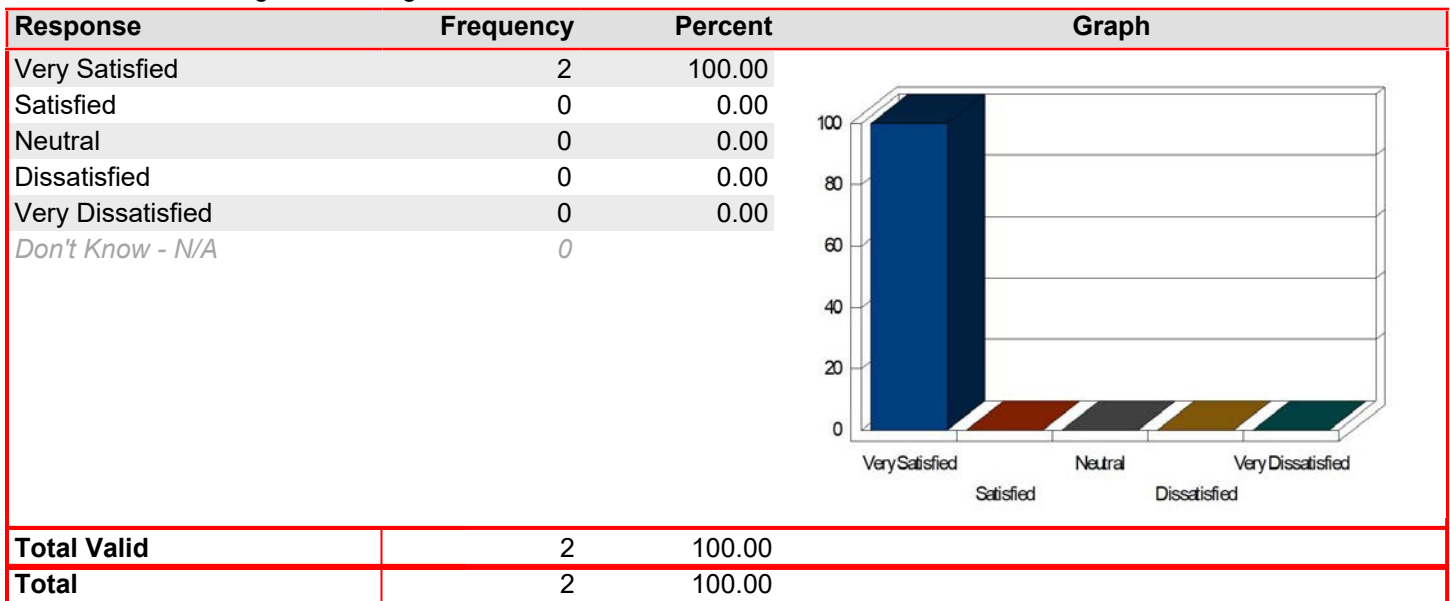
## Guidance/Counseling - Friendliness of staff

Mean: 5.00



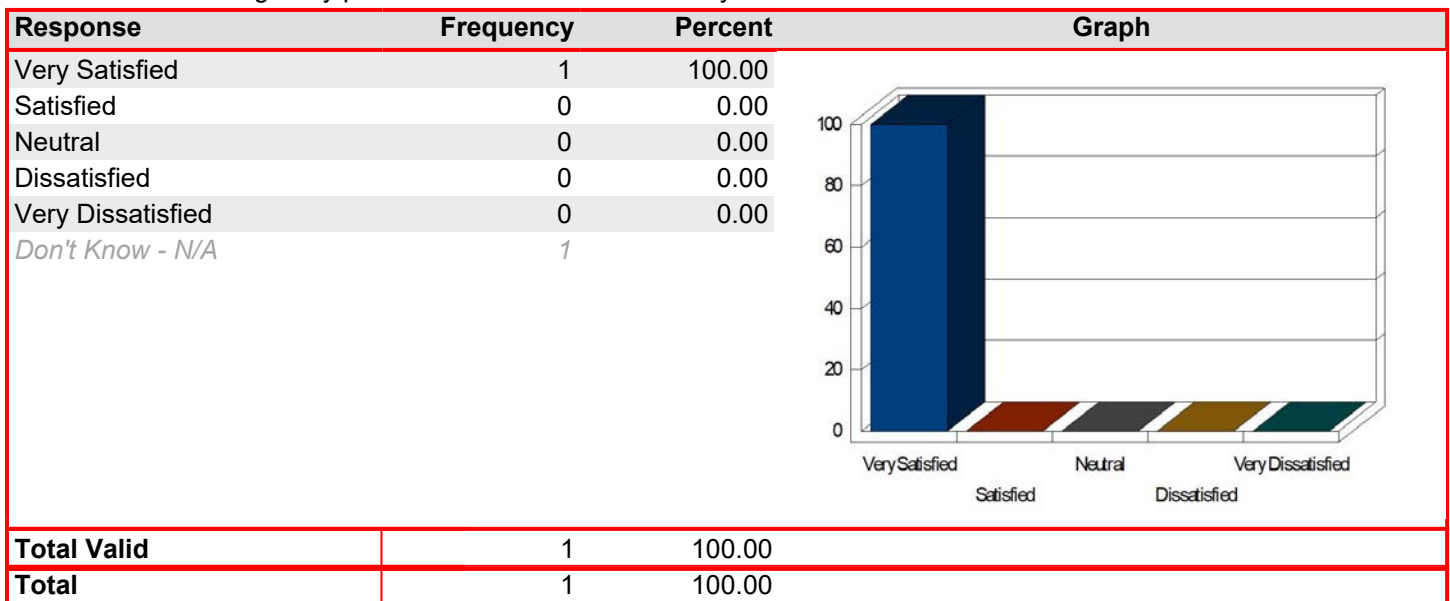
## Guidance/Counseling - Knowledge of staff

Mean: 5.00



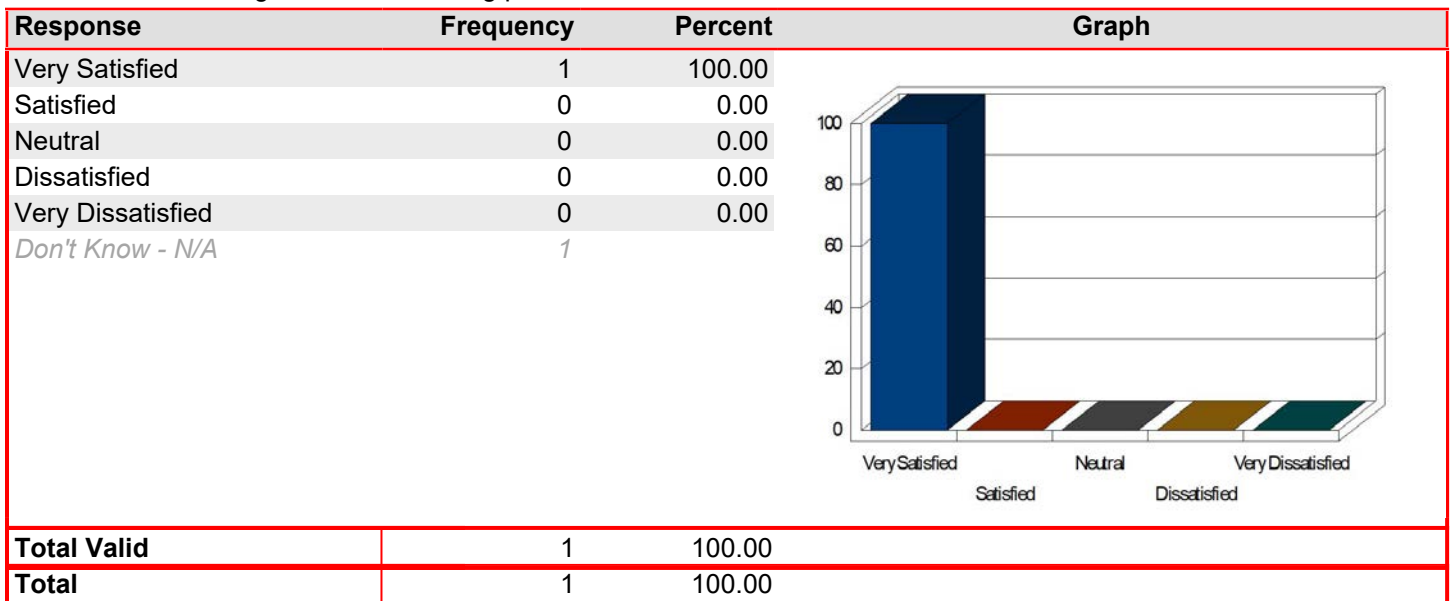
## Guidance/Counseling - My problems are resolved effectively

Mean: 5.00



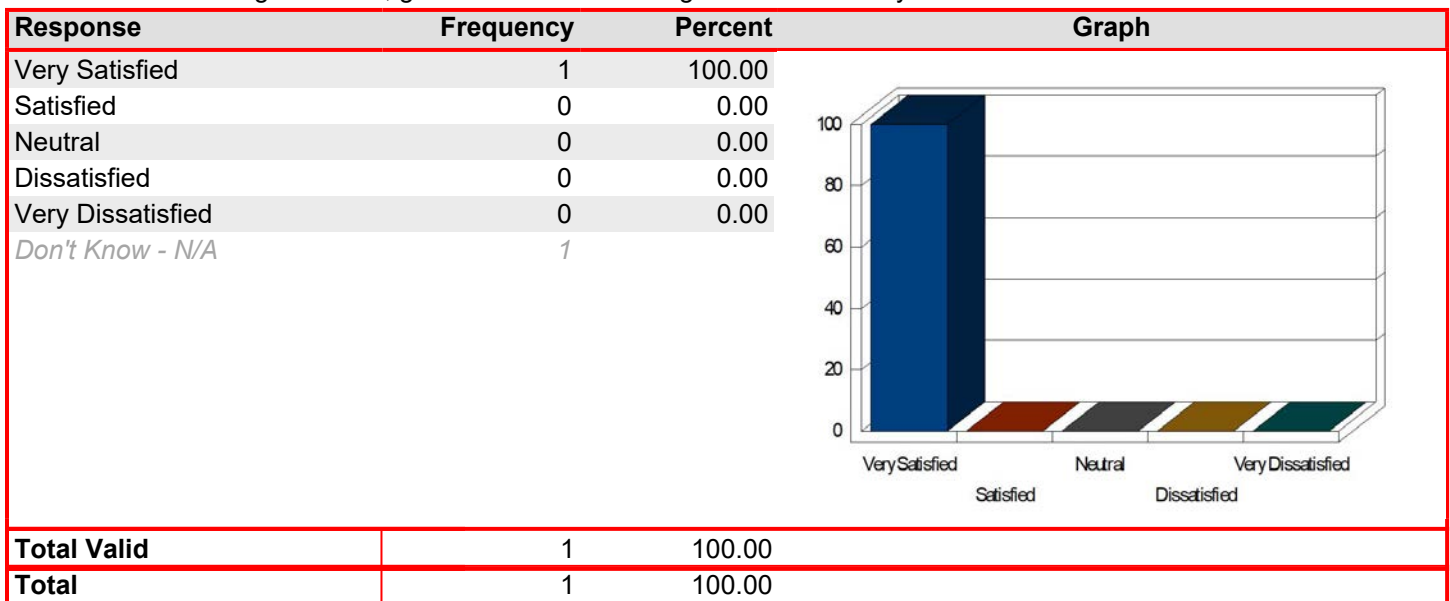
## Guidance/Counseling - Student advising process

Mean: 5.00



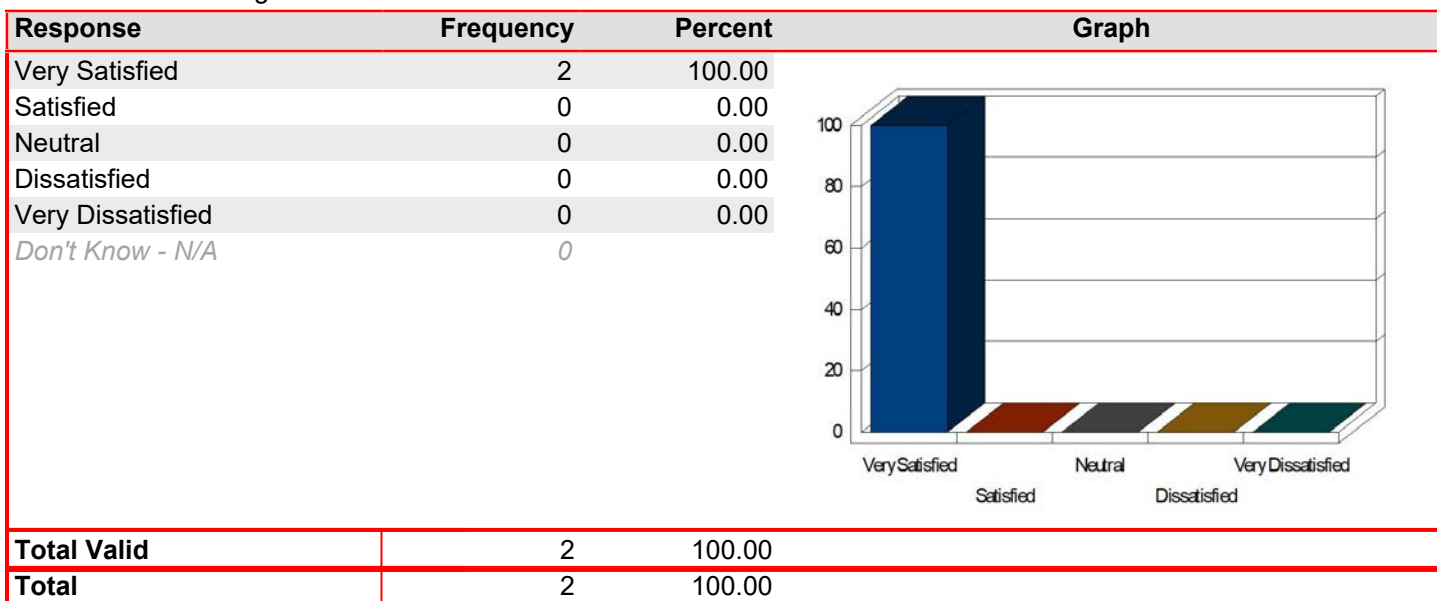
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 5.00



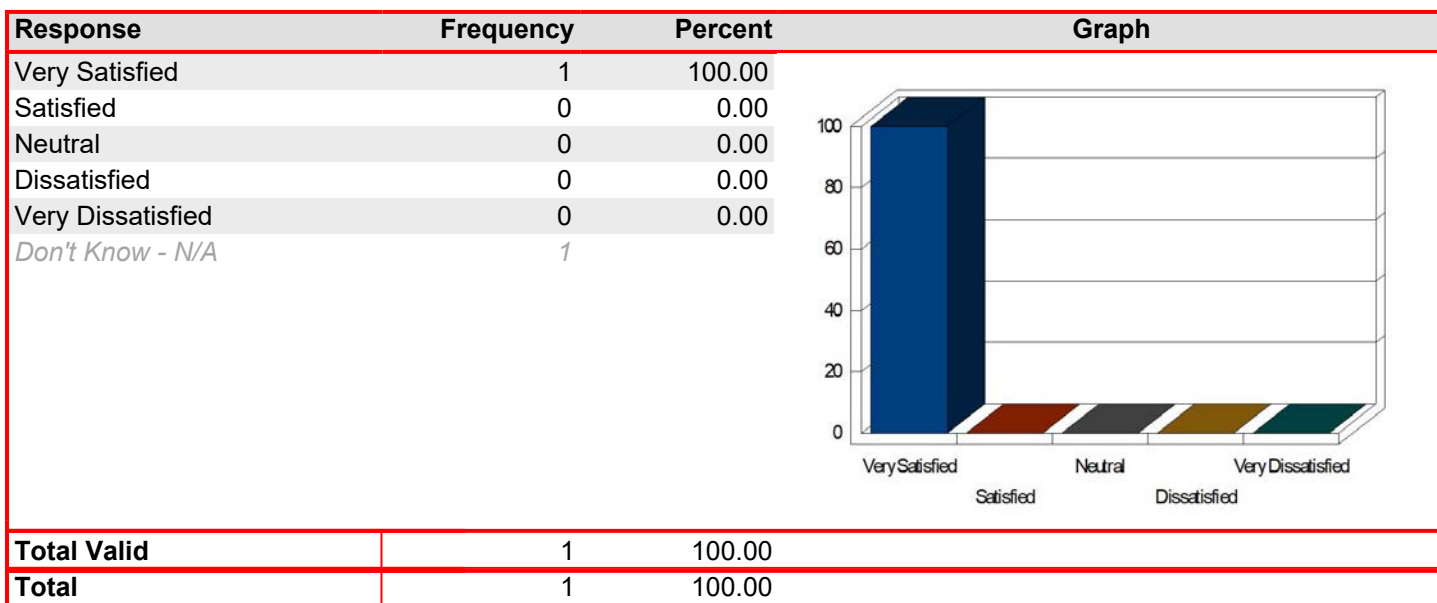
## Guidance/Counseling - Website information

Mean: 5.00



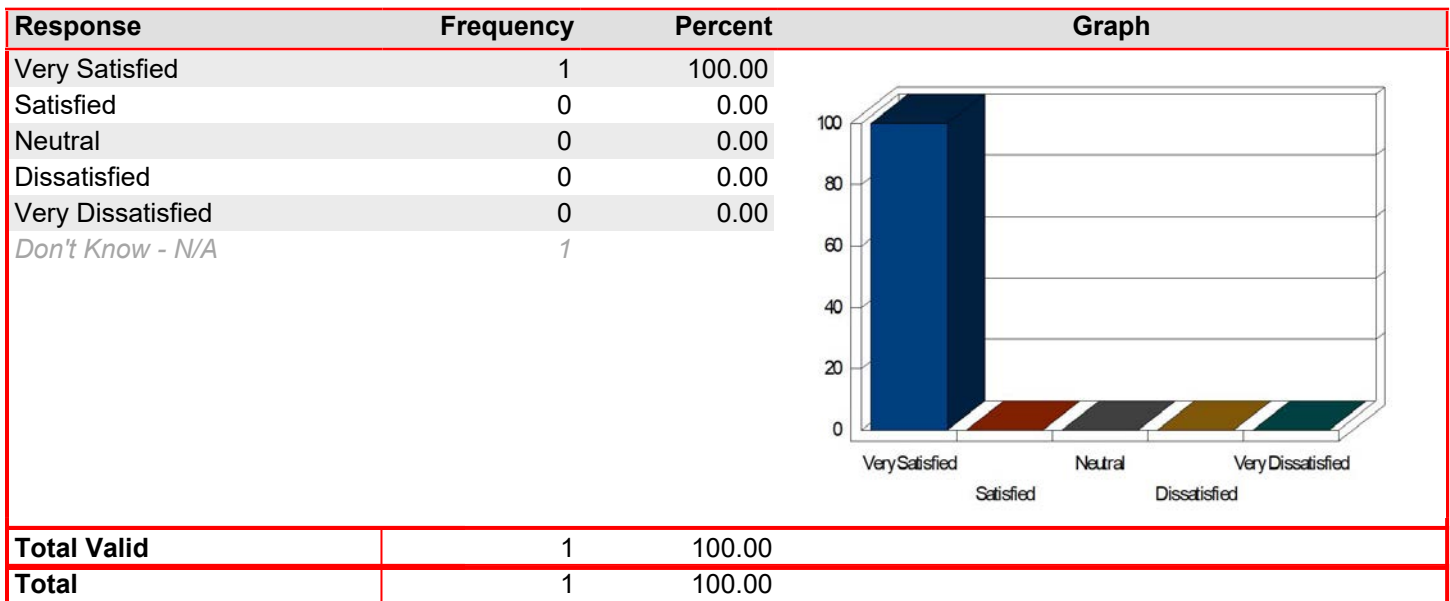
## Business Office/Cashier - Assistance of staff

Mean: 5.00



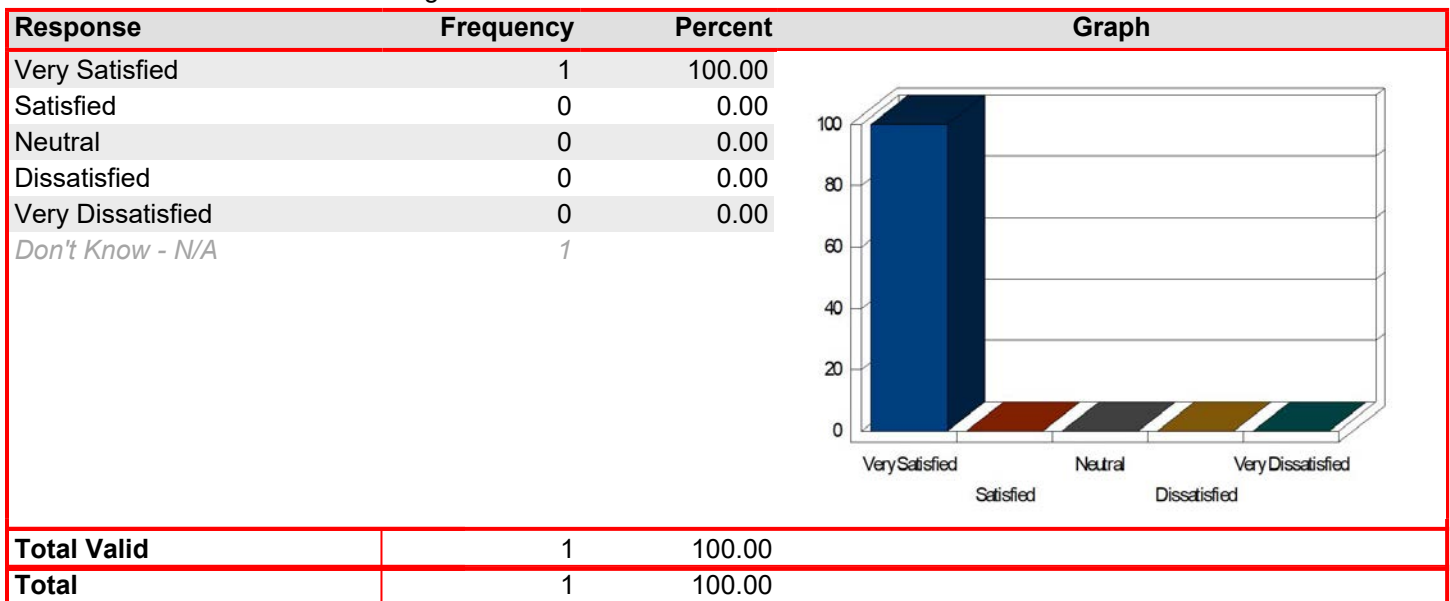
## Business Office/Cashier - Friendliness of staff

Mean: 5.00



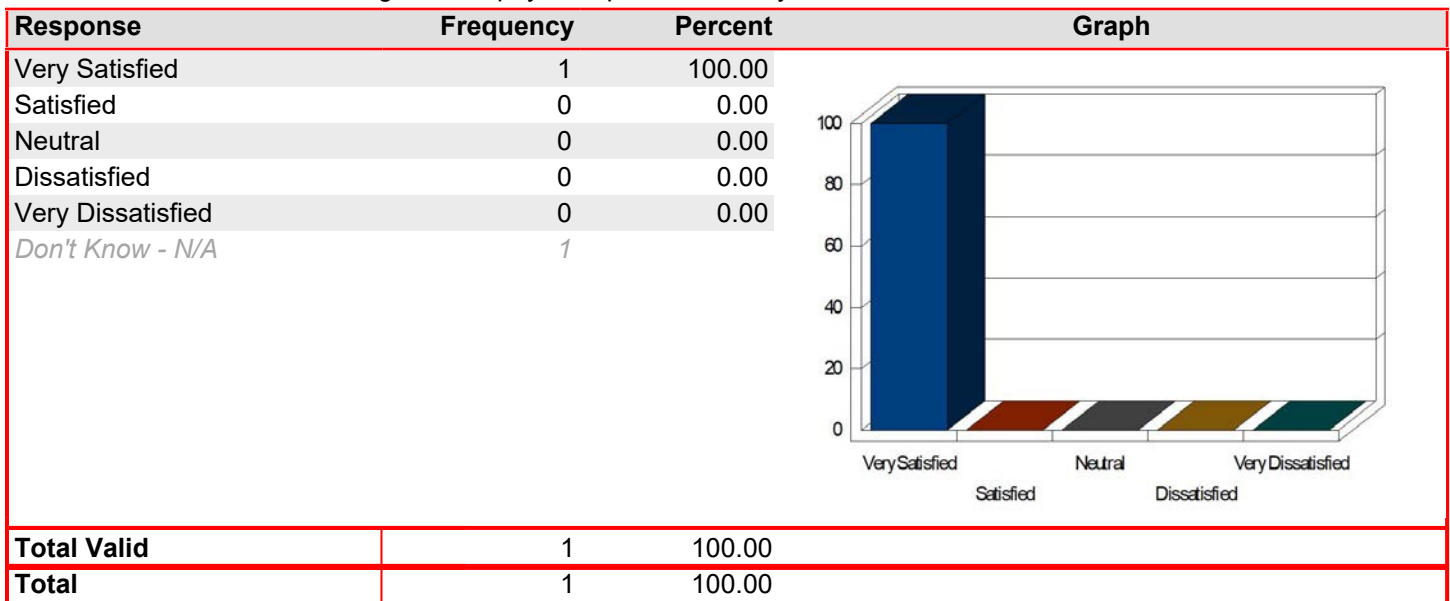
## Business Office/Cashier - Knowledge of staff

Mean: 5.00



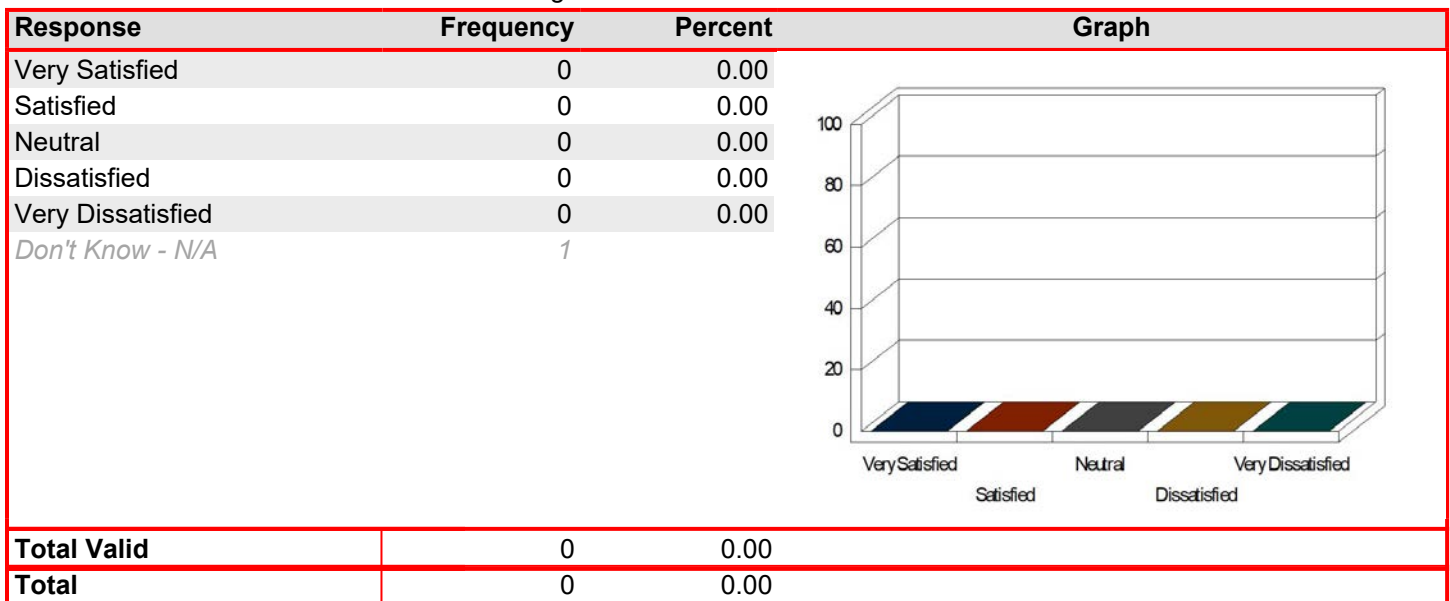
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 5.00



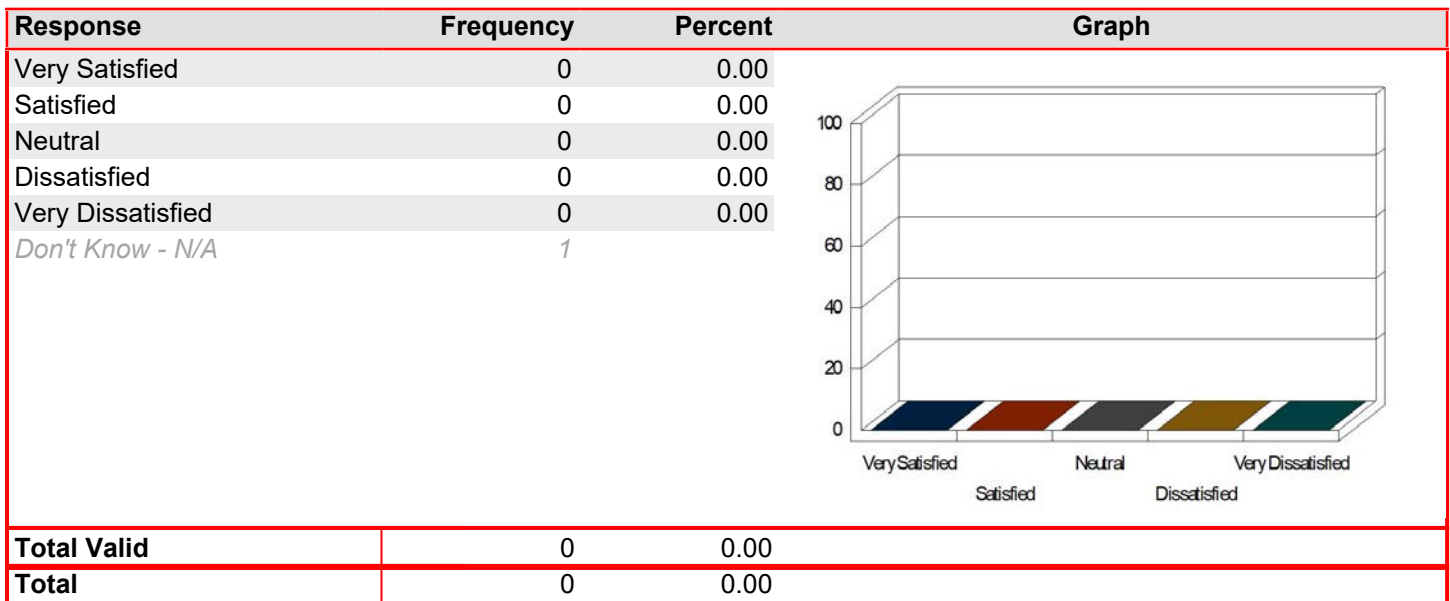
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: -



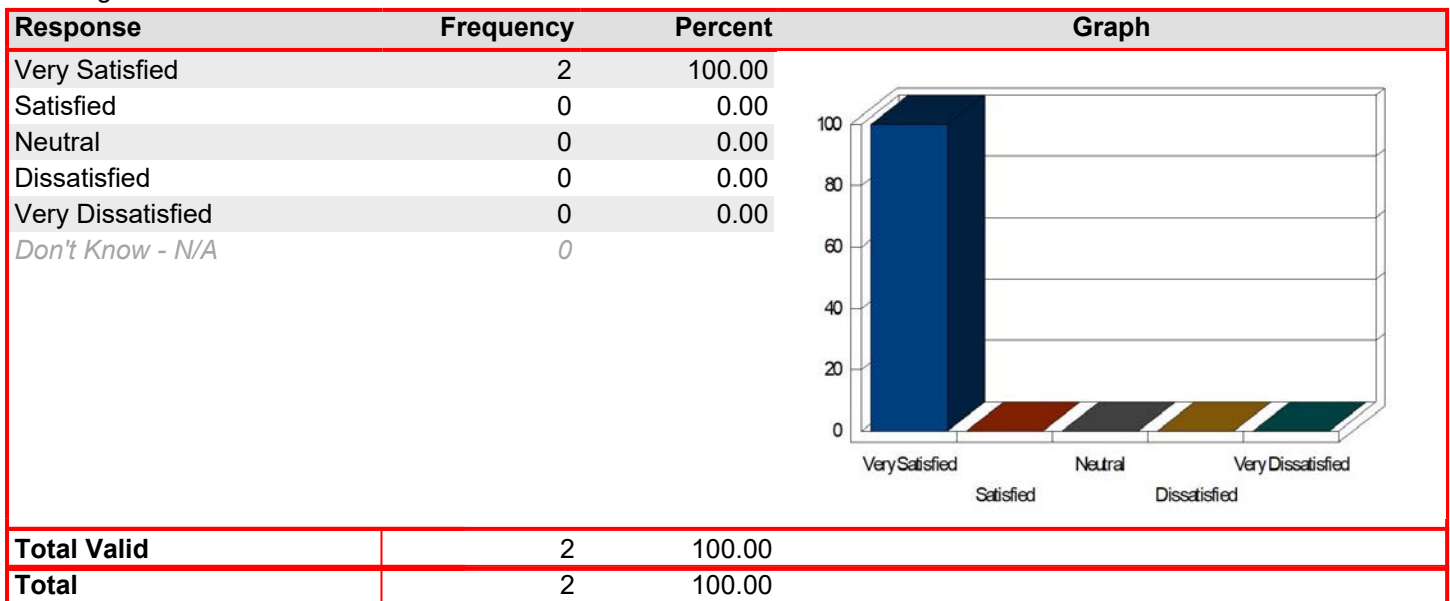
## Business Office/Cashier - Website information

Mean: -



## Tutoring/CAPS - Assistance of staff

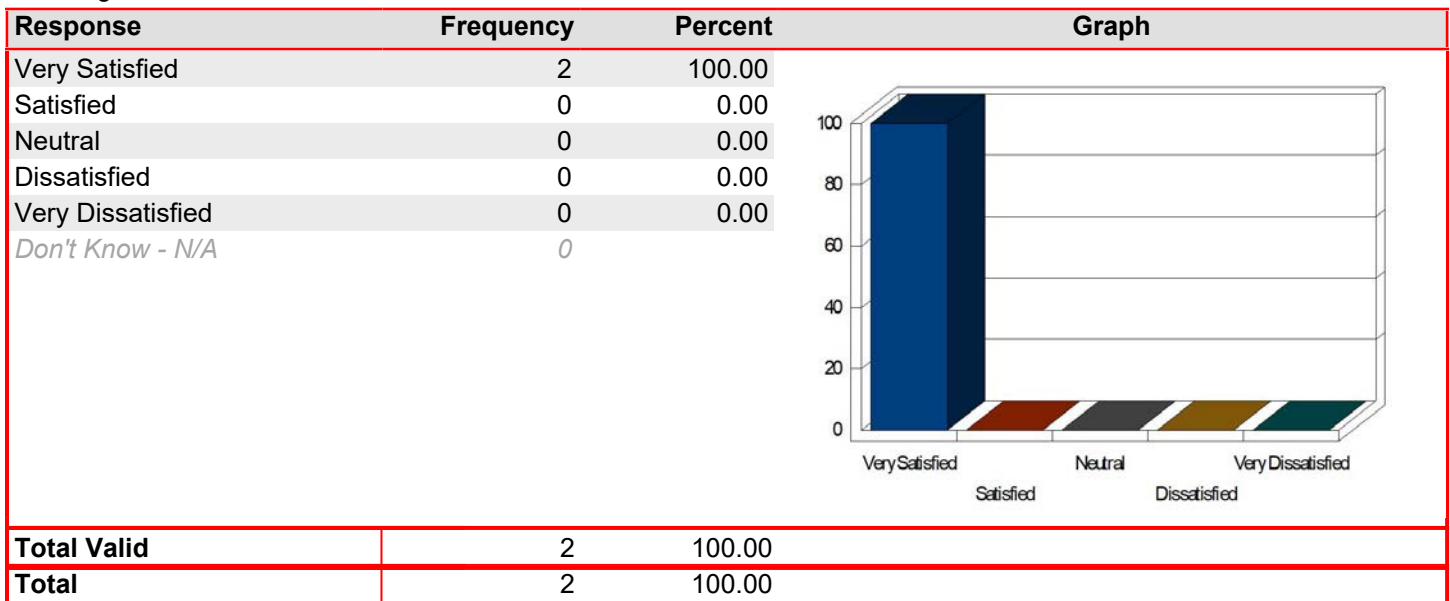
Mean: 5.00





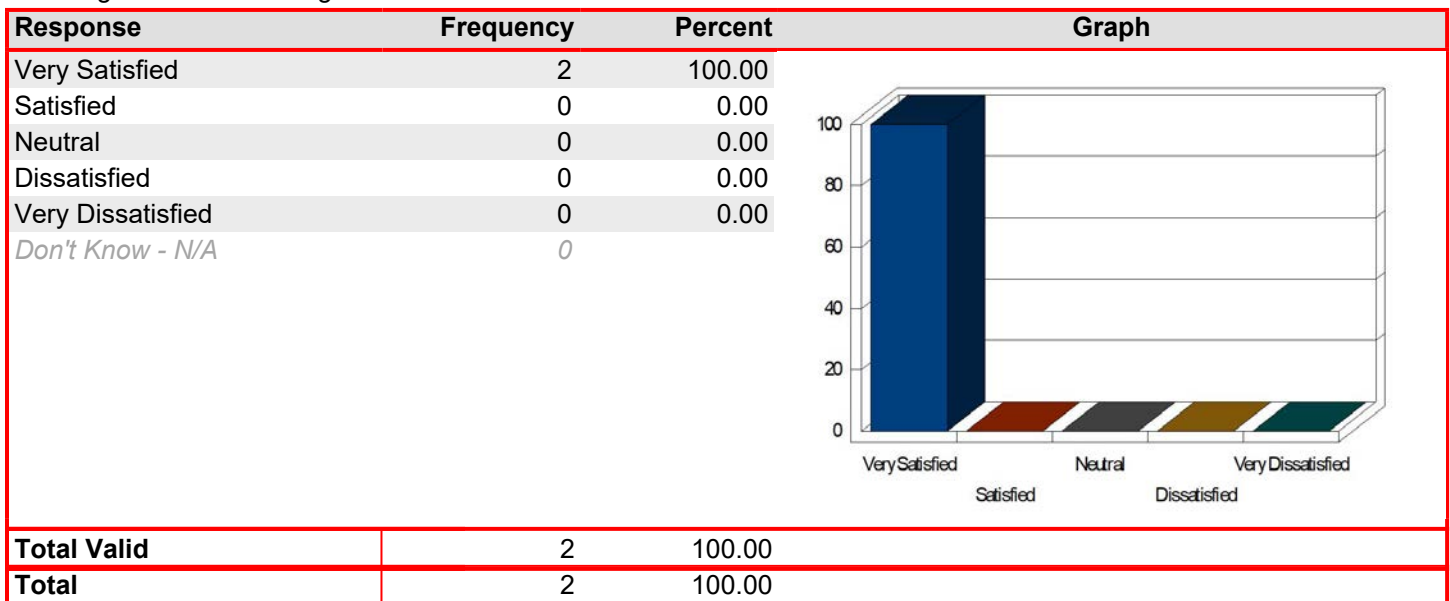
## Tutoring/CAPS - Friendliness of staff

Mean: 5.00



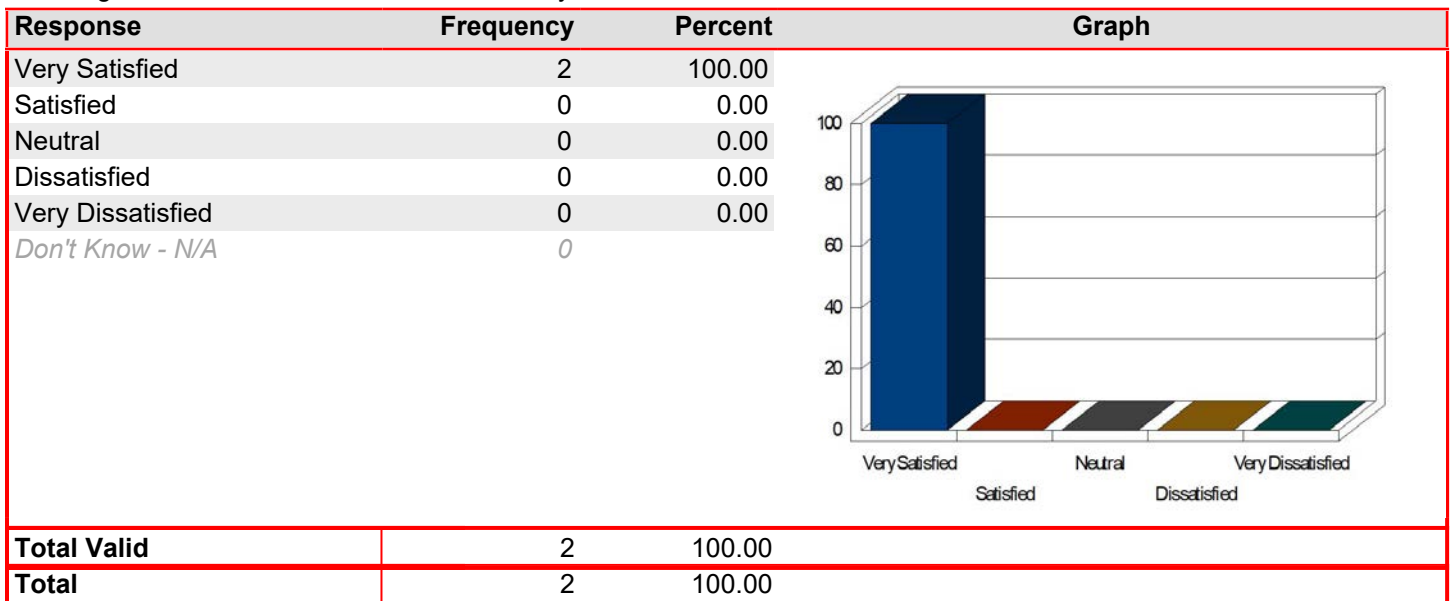
## Tutoring/CAPS - Knowledge of staff

Mean: 5.00



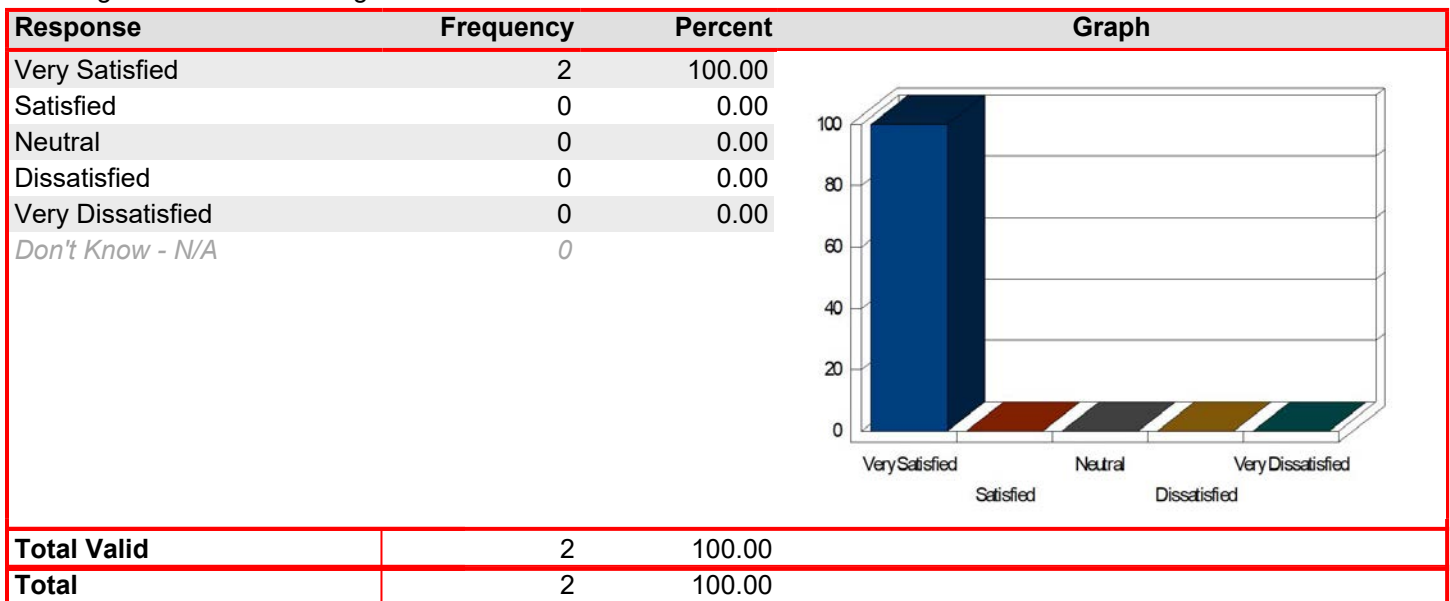
## Tutoring/CAPS - Documented student disability services

Mean: 5.00



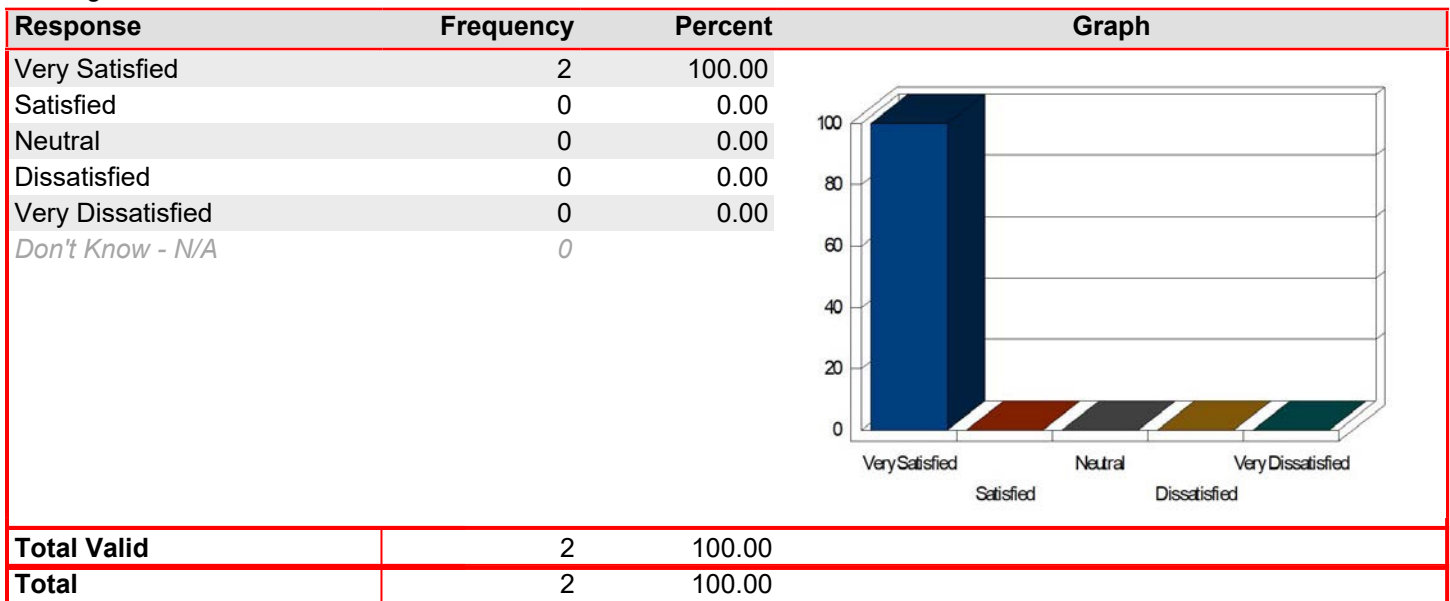
## Tutoring/CAPS - Peer tutoring services

Mean: 5.00



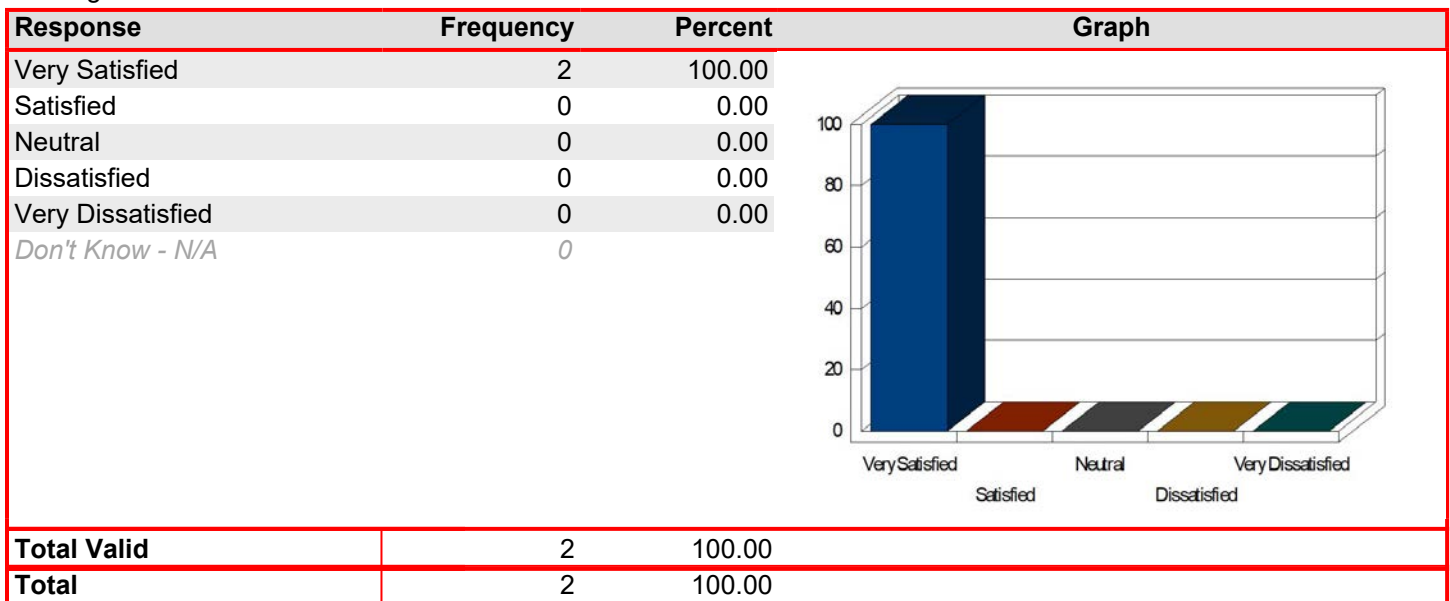
## Testing Services - Assistance of staff

Mean: 5.00



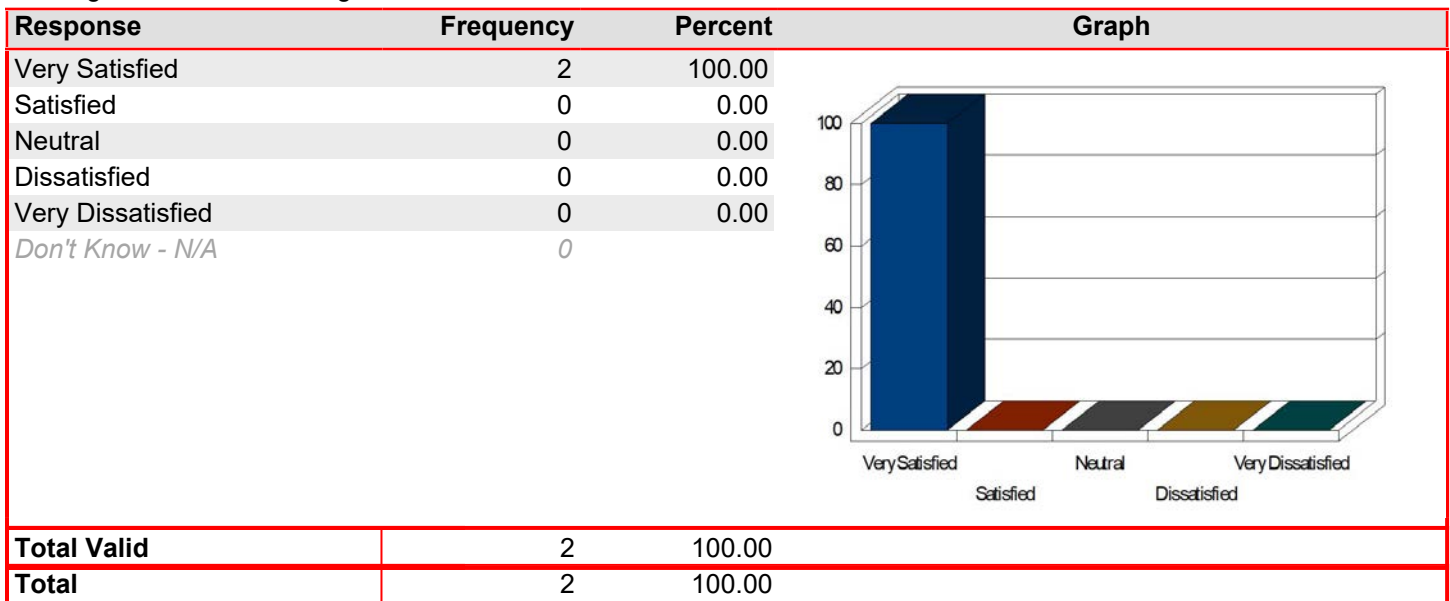
## Testing Services - Friendliness of staff

Mean: 5.00



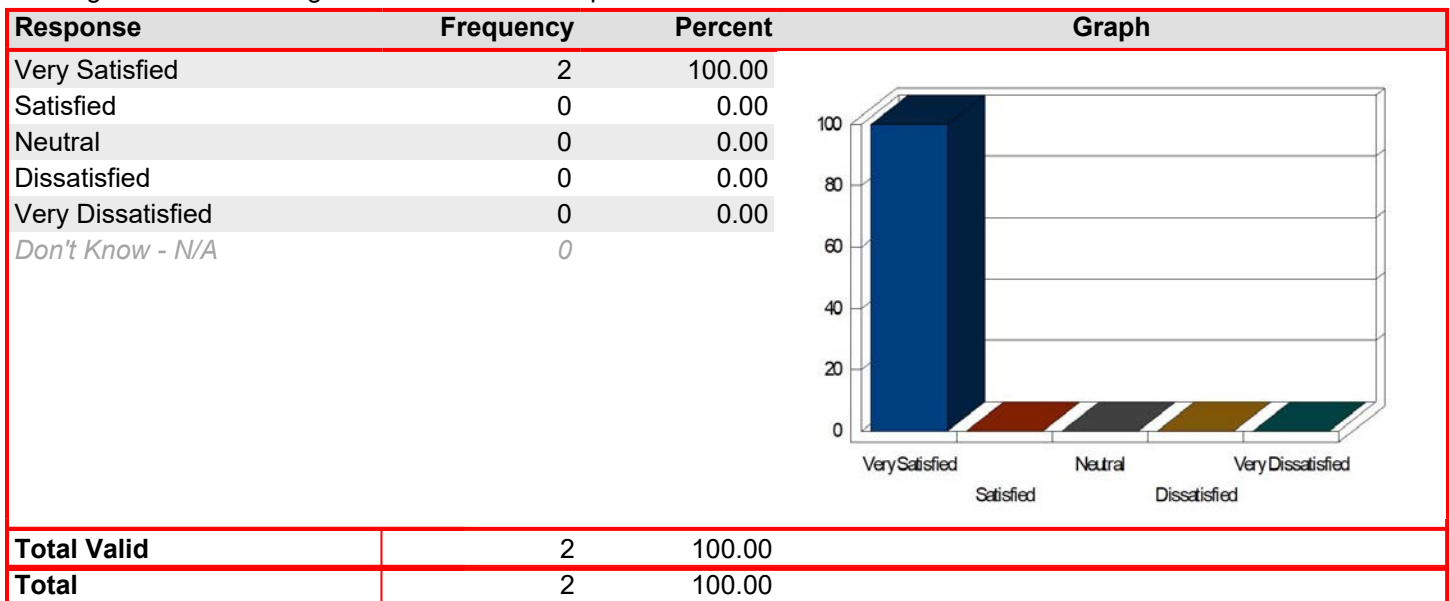
## Testing Services - Knowledge of staff

Mean: 5.00



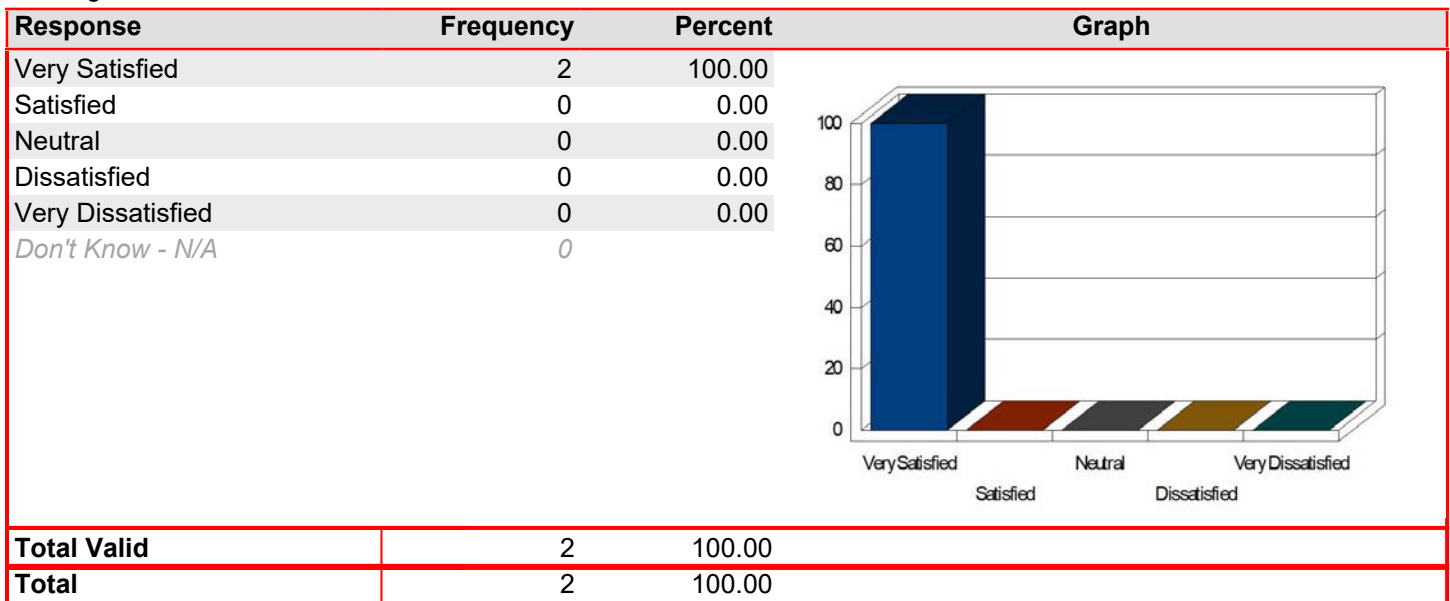
## Testing Services - Testing Center hours are adequate

Mean: 5.00



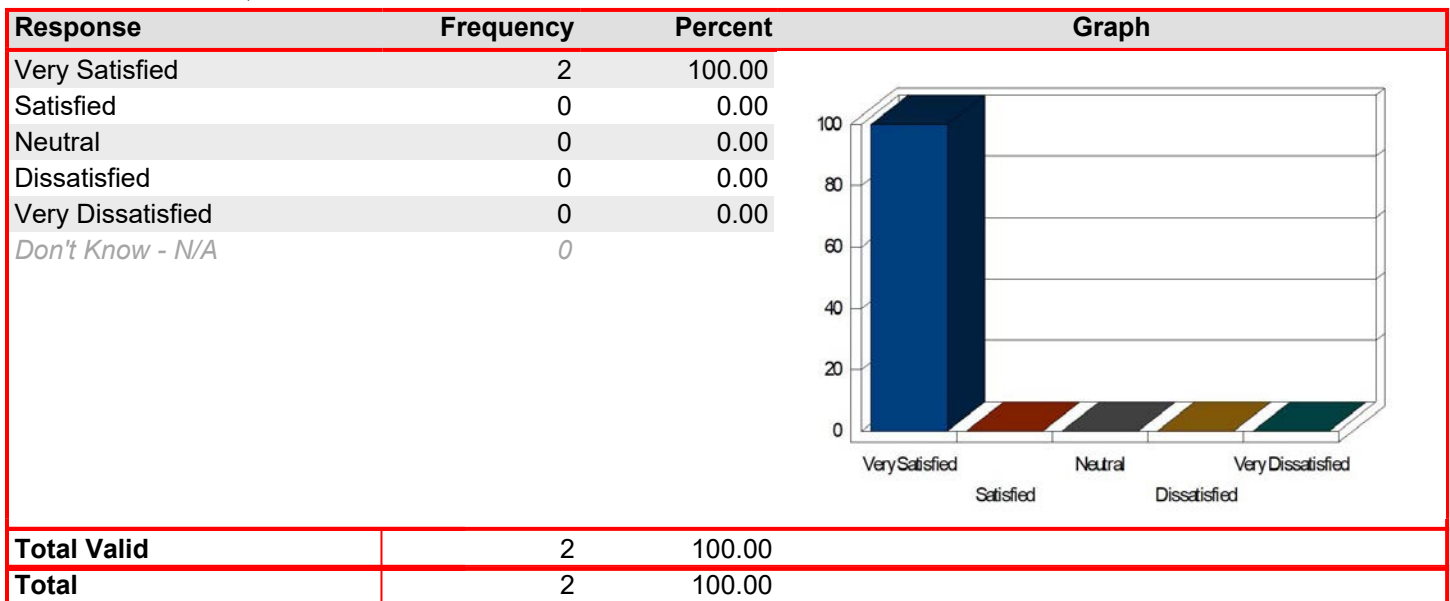
## Testing Services - Website information

Mean: 5.00



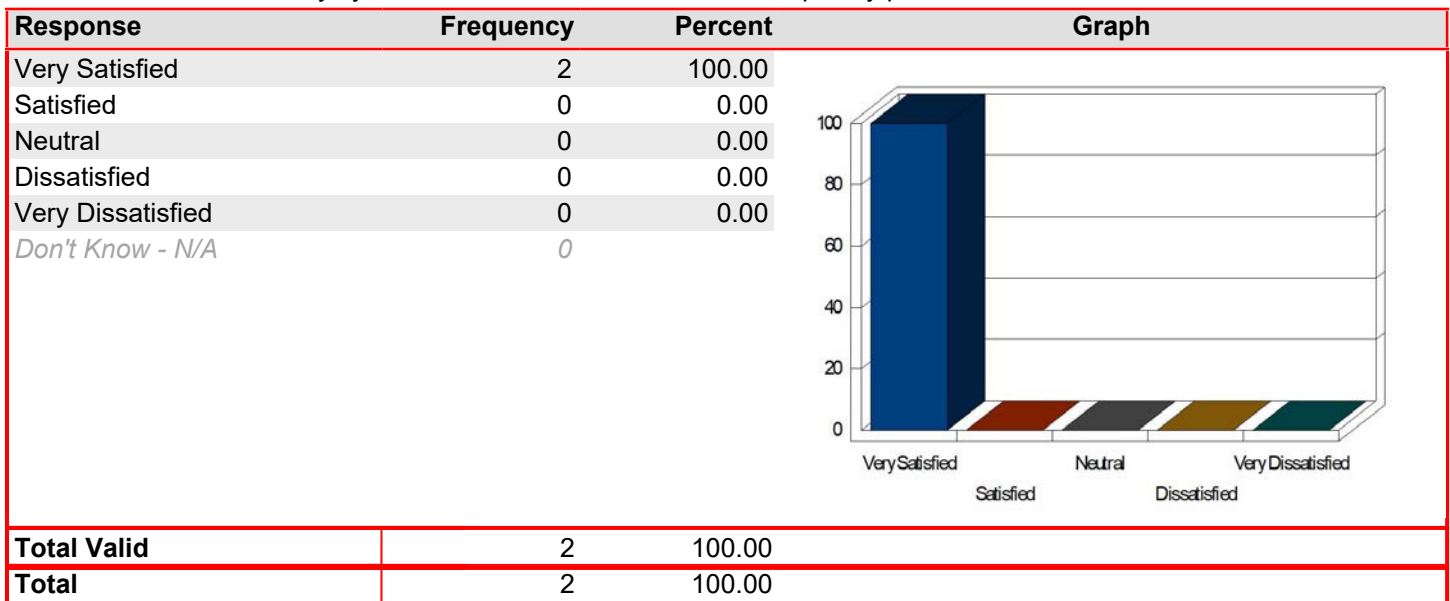
## Instruction - Overall, teachers care about me

Mean: 5.00



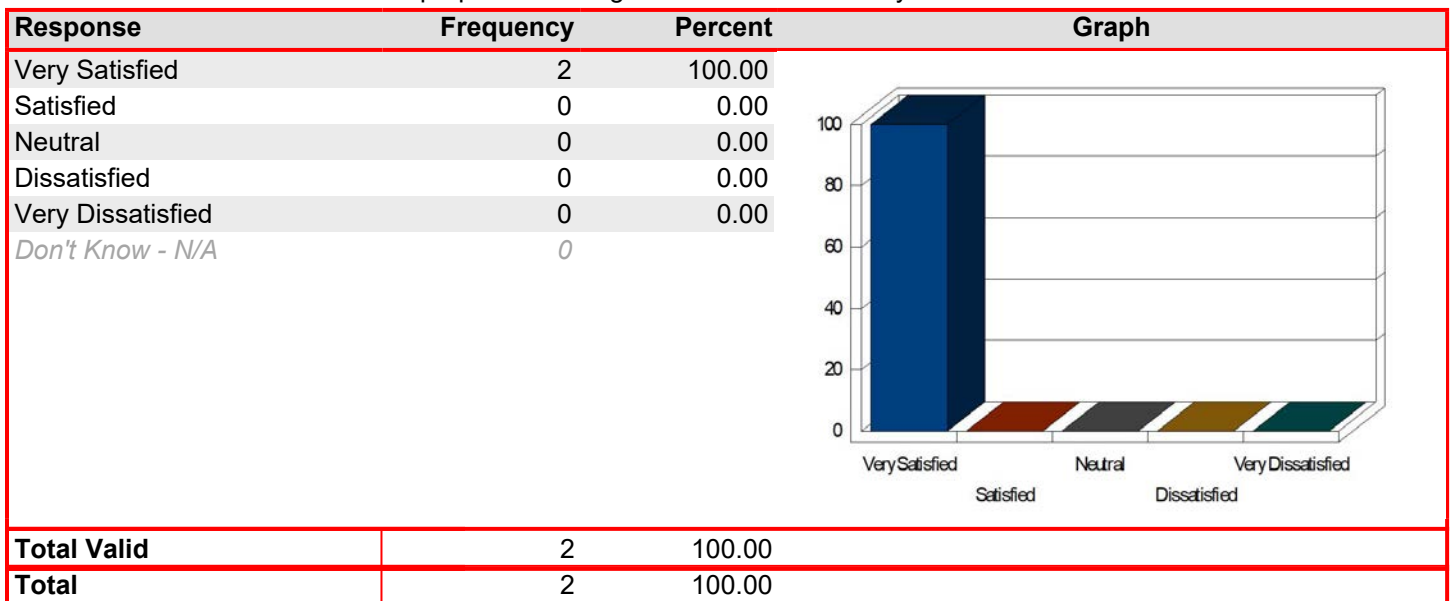
Instruction - First class day syllabus and course material were adequately provided

Mean: 5.00



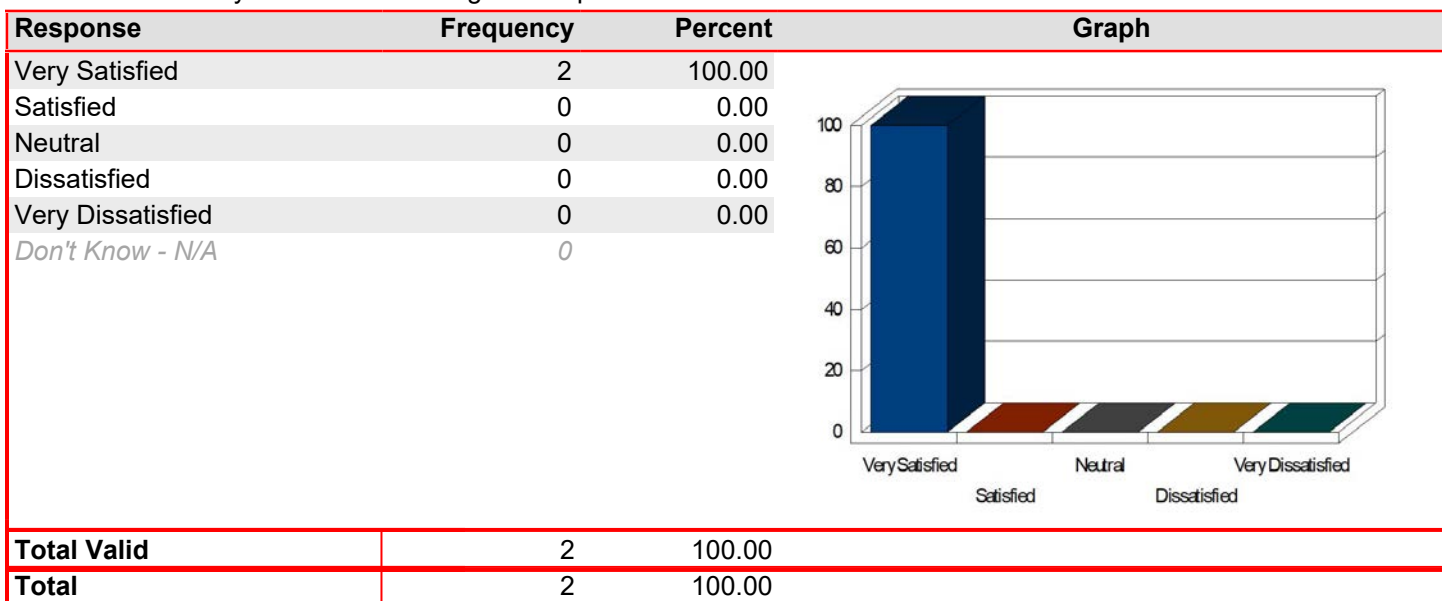
Instruction - Instructors were well-prepared and organized on first class day

Mean: 5.00



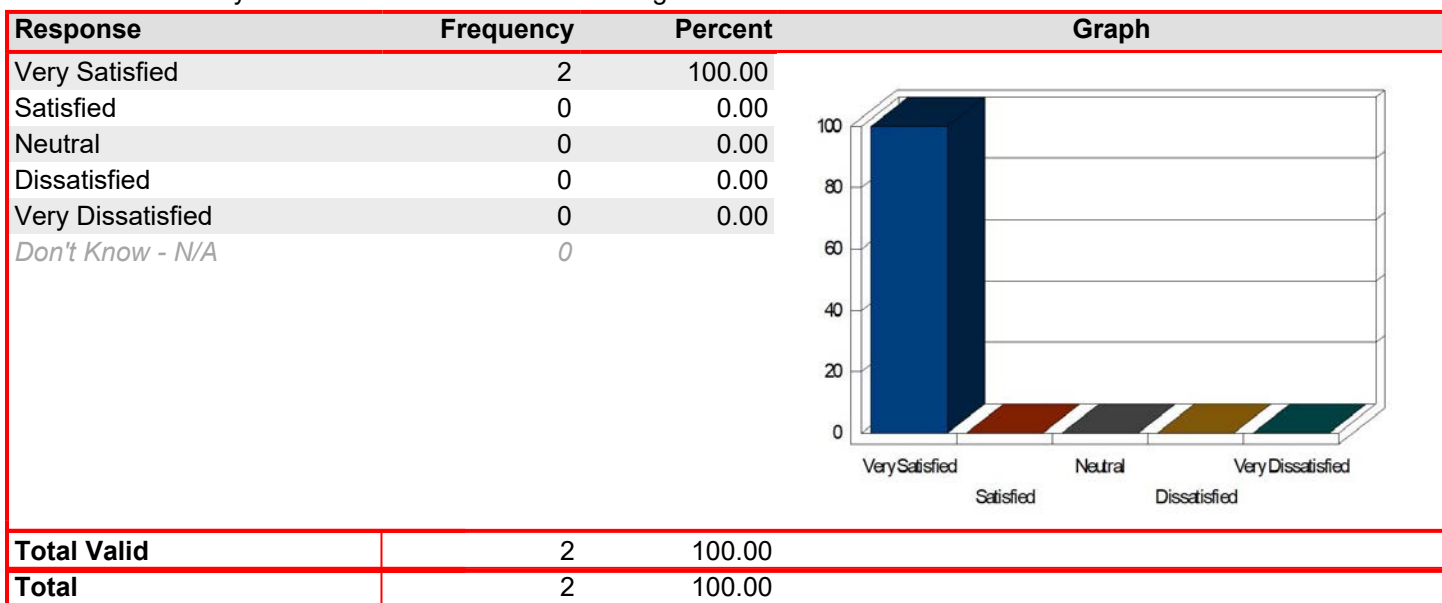
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 5.00



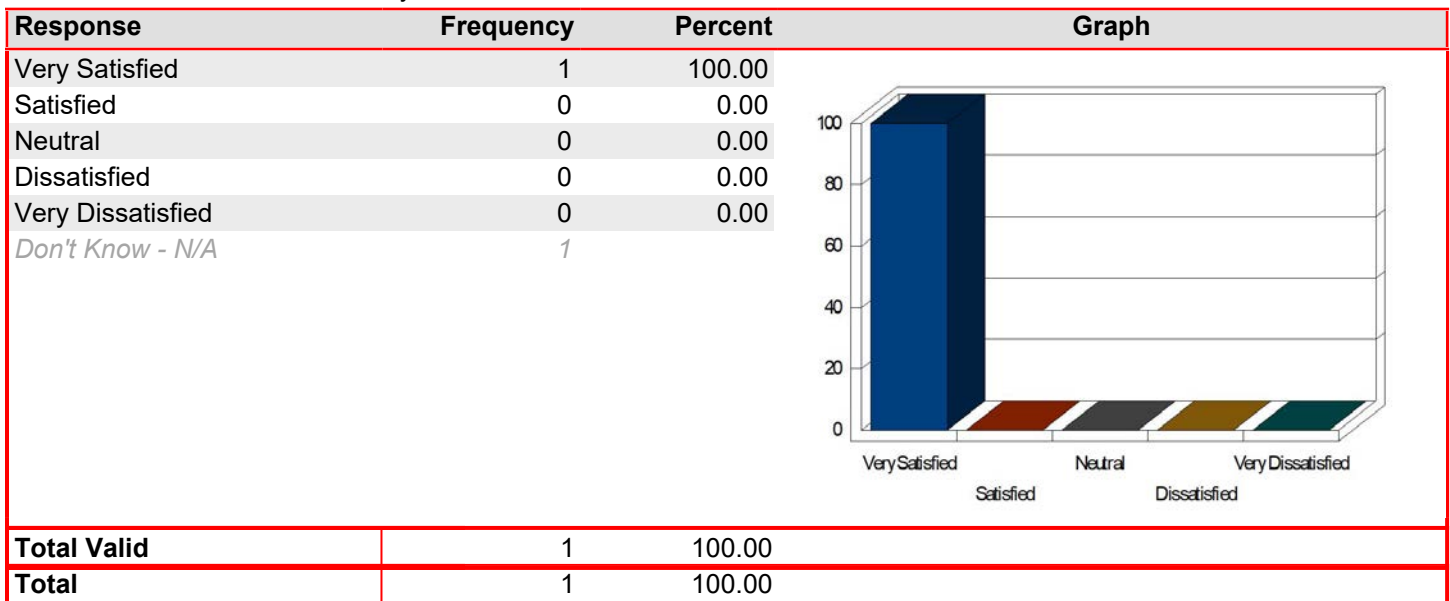
Instruction - Faculty are available after class and during office hours

Mean: 5.00



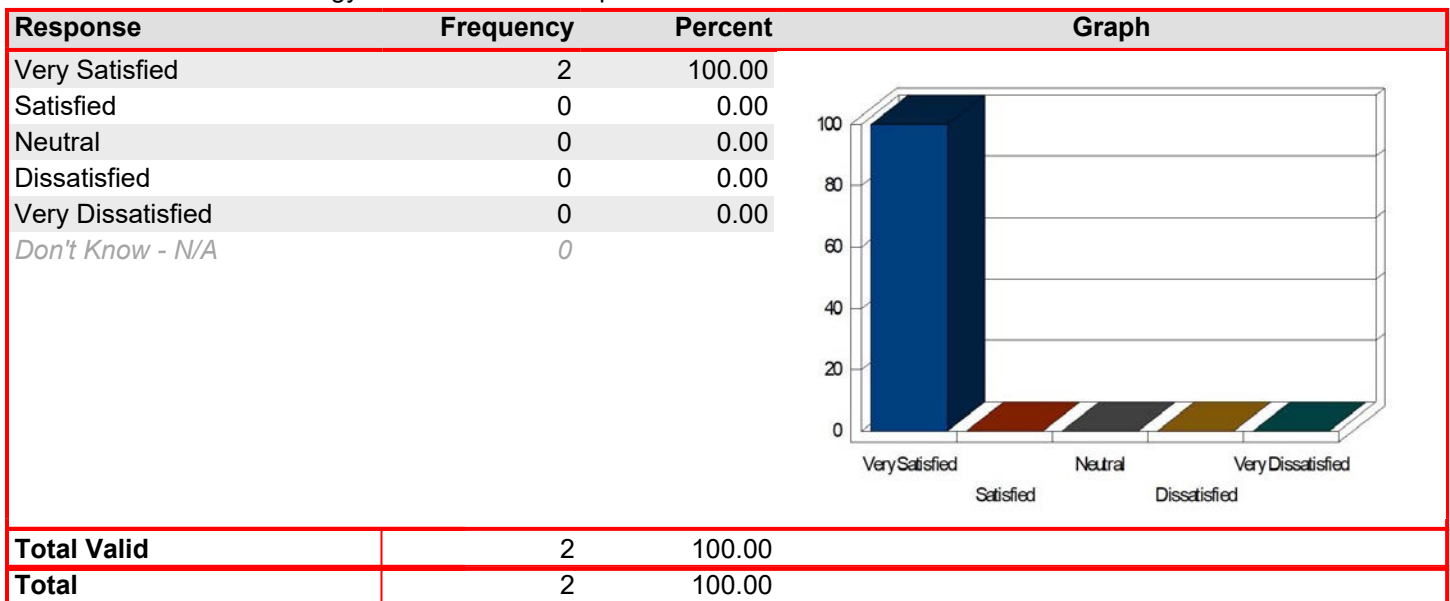
Overall-Student services routinely assisted me

Mean: 5.00



Overall-Access to technology resources was adequate

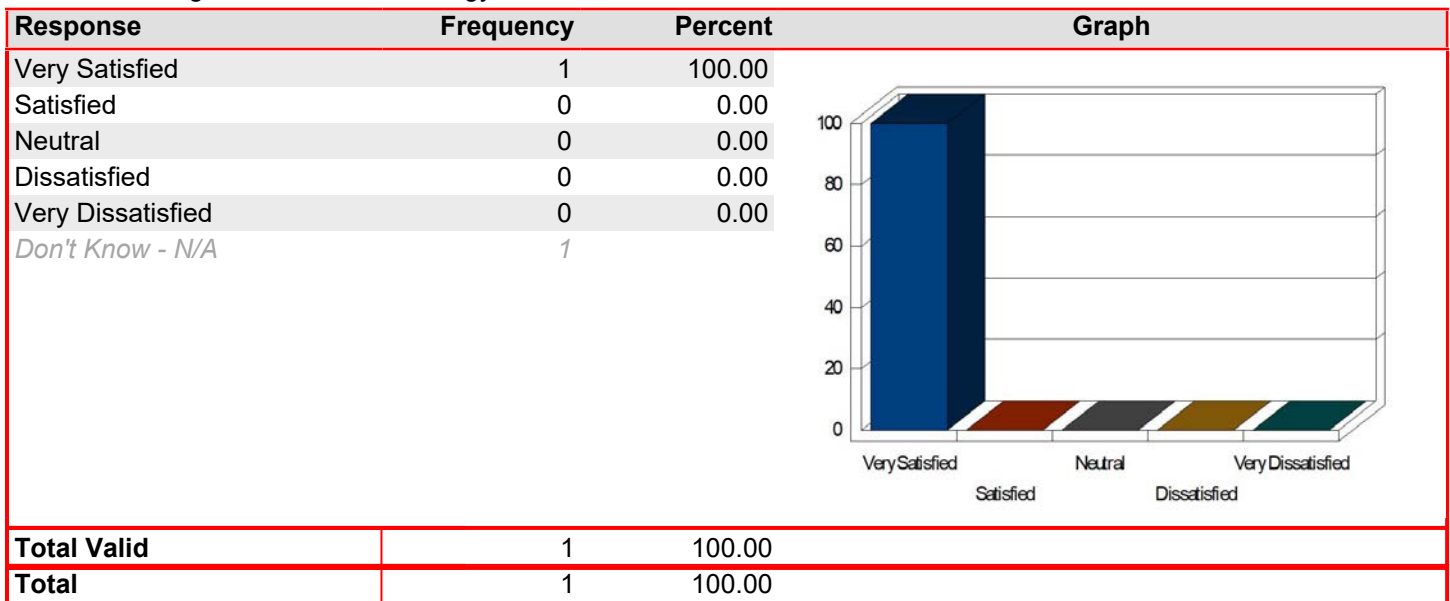
Mean: 5.00





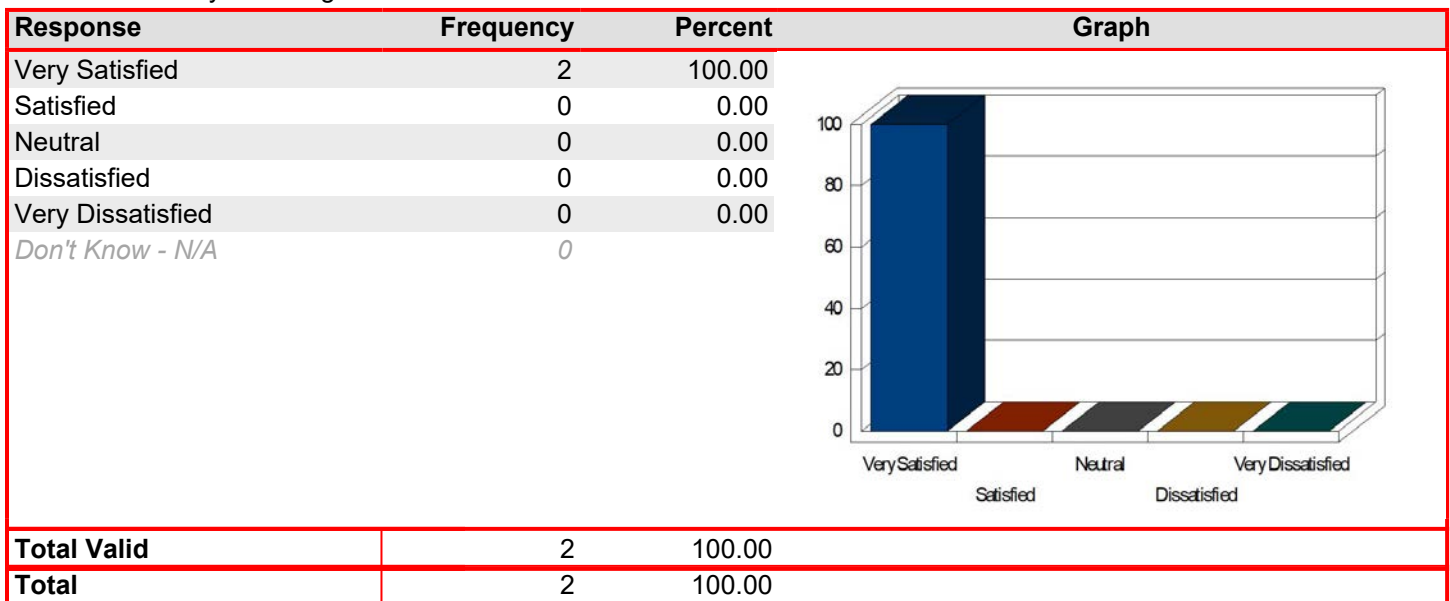
Overall-Training in the use of technology was available

Mean: 5.00



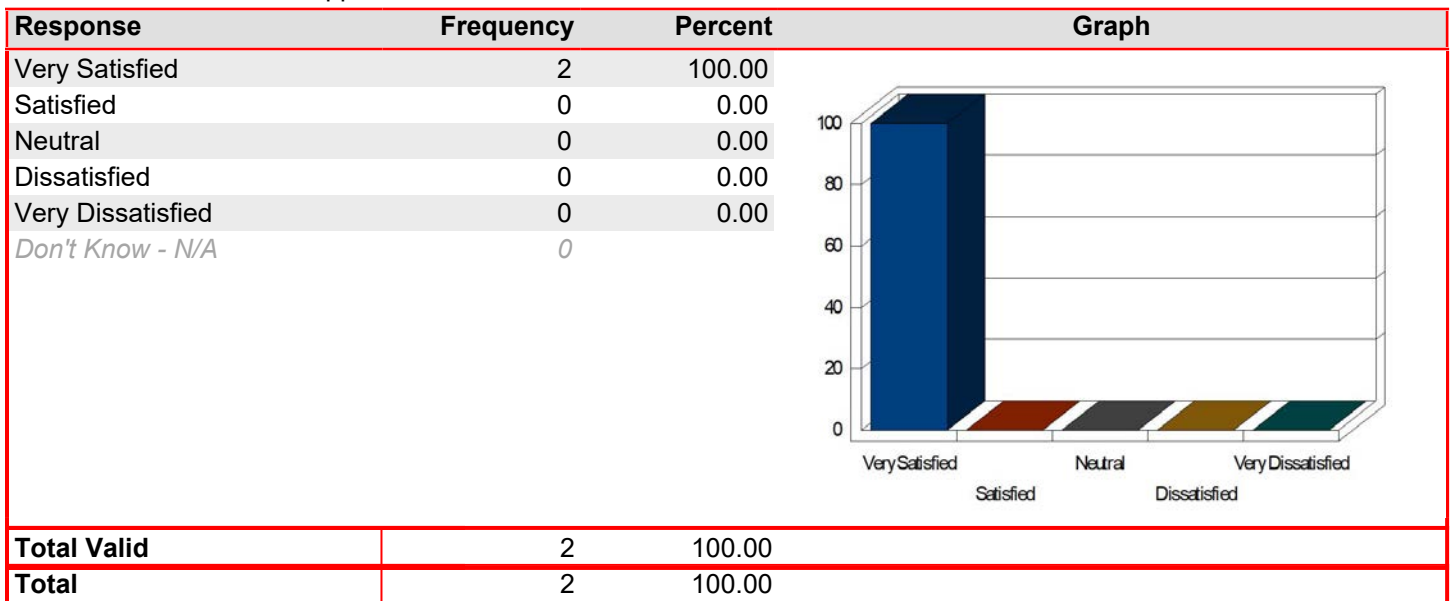
Overall-Efficiency receiving services

Mean: 5.00



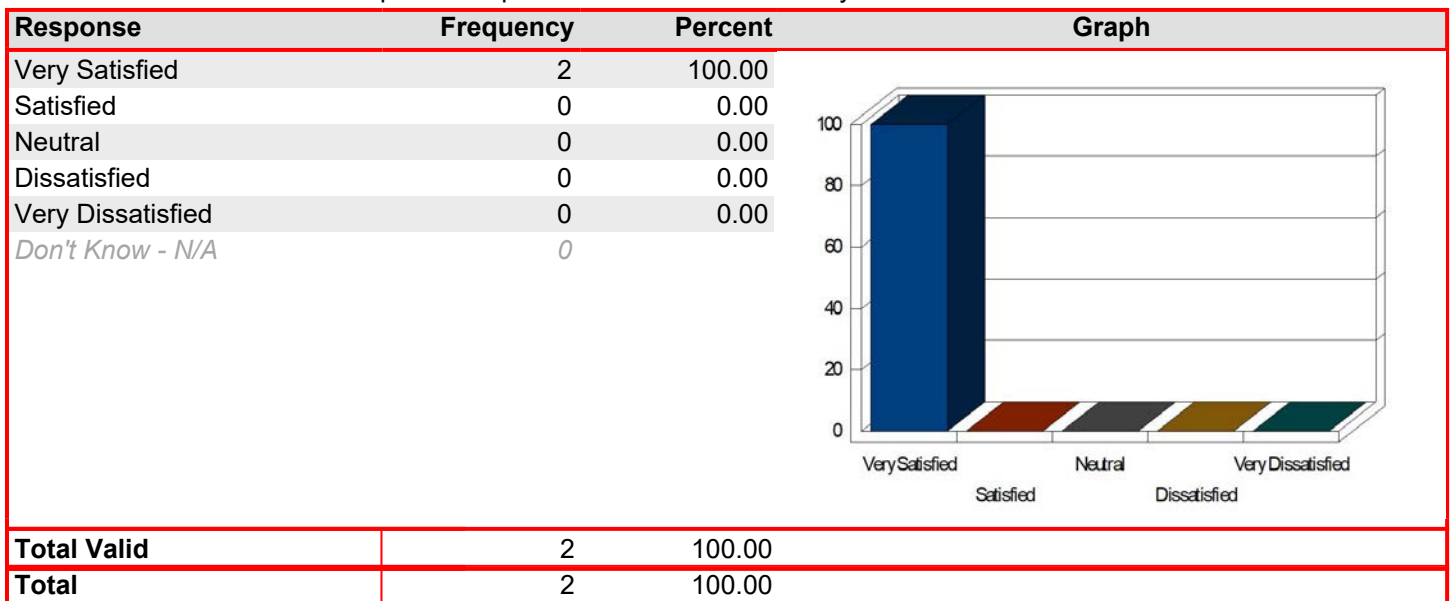
Overall-Administration is approachable

Mean: 5.00



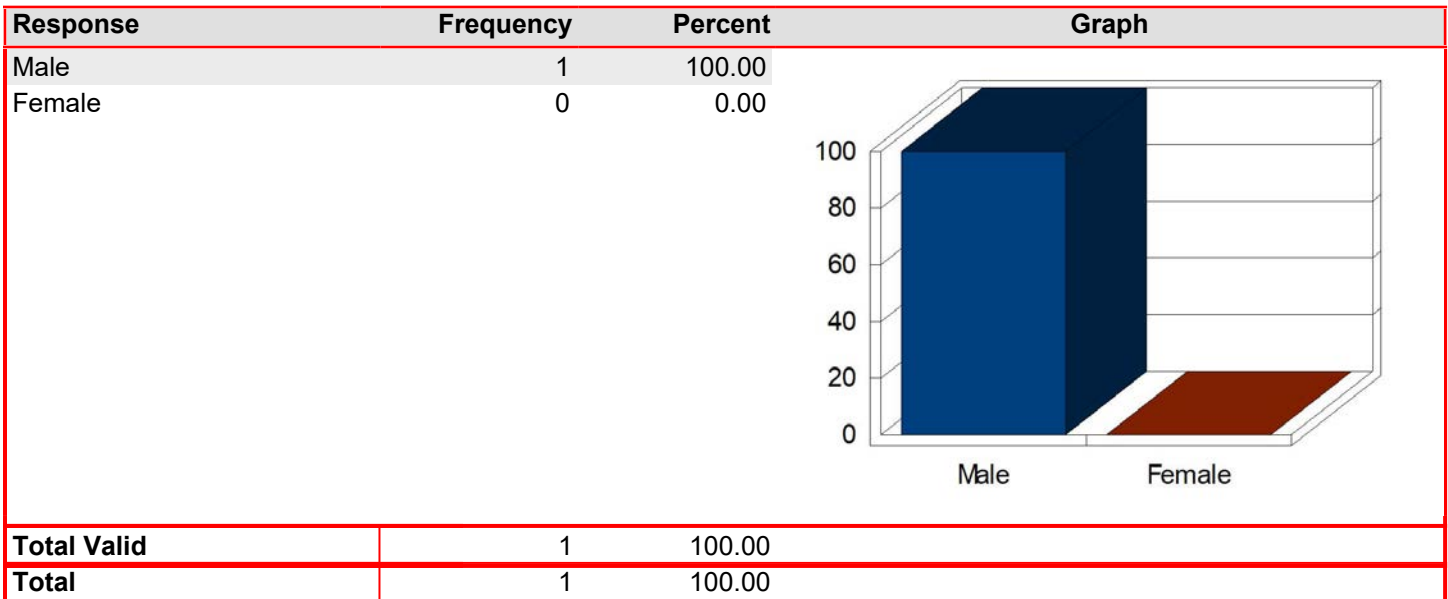
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 5.00



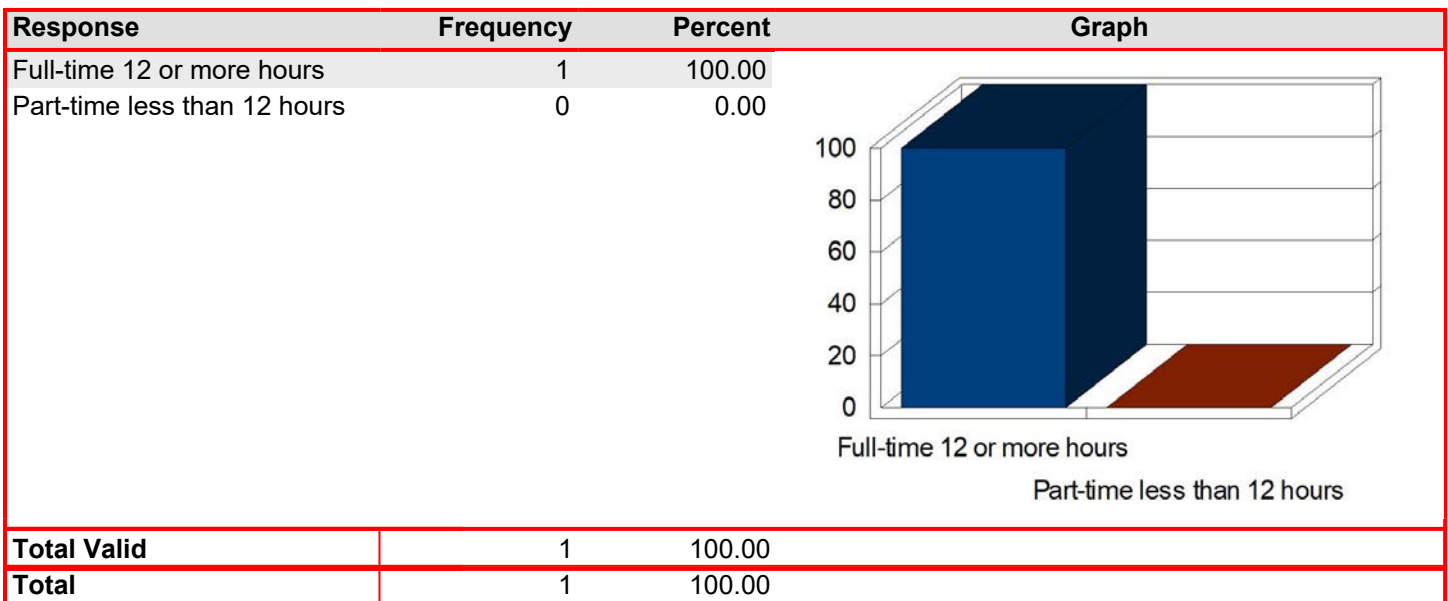
My gender is:

Mean: 1.00



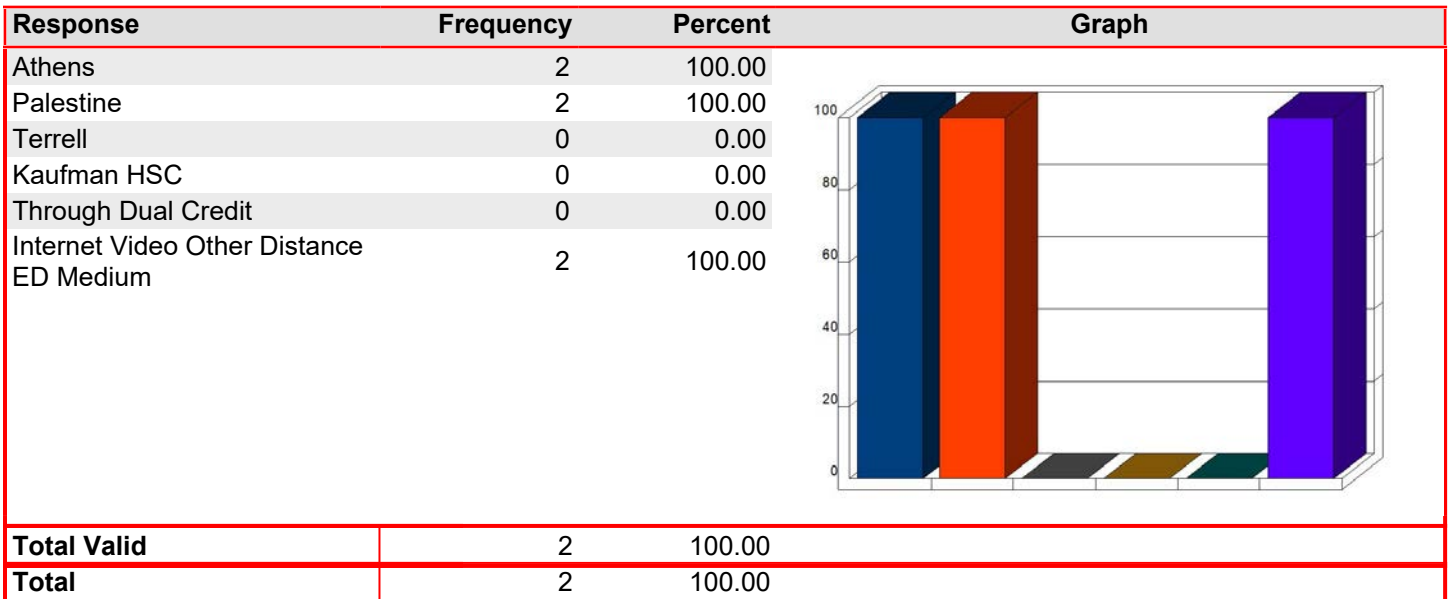
I am enrolled

Mean: 1.00



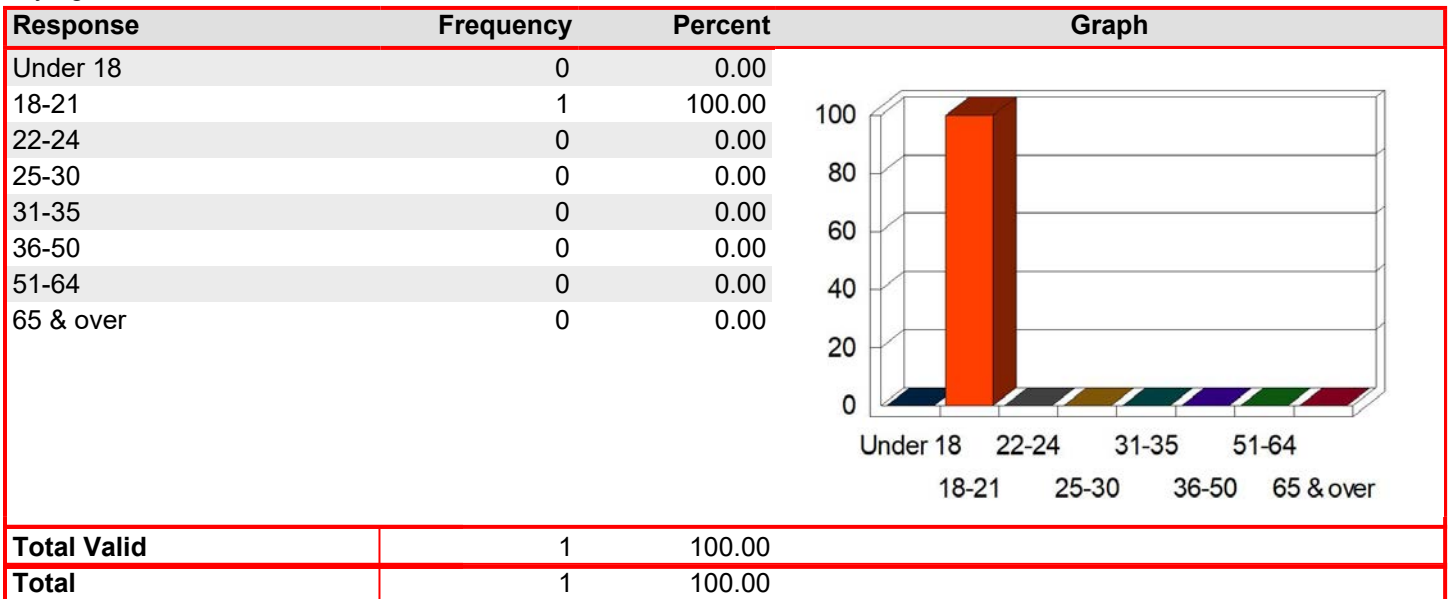
I take the majority of my classes

Mean: -



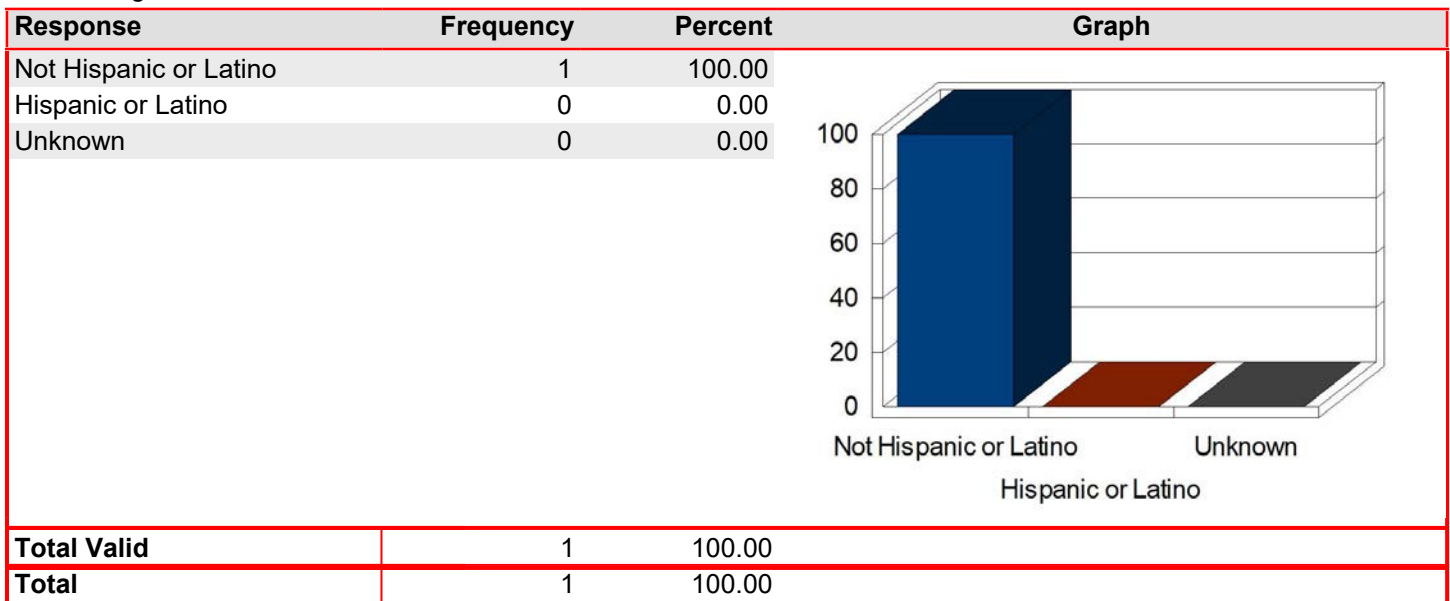
My age is:

Mean: 2.00



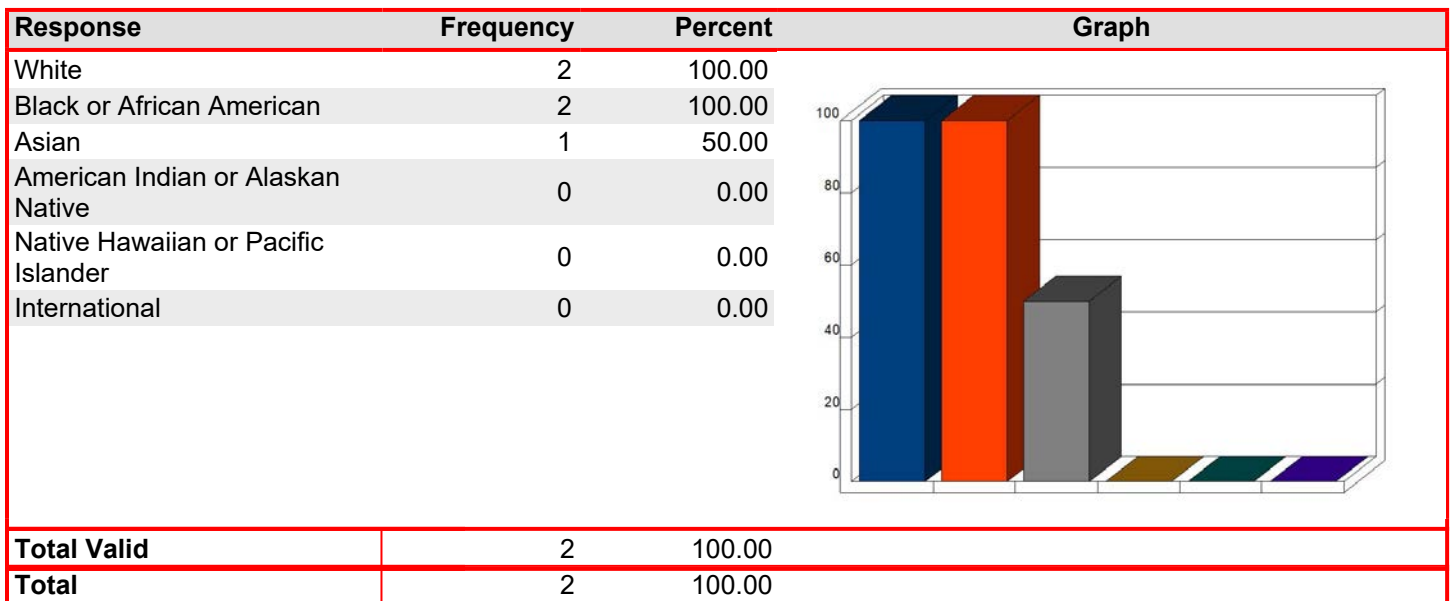
Ethnic Origin

Mean: 1.00



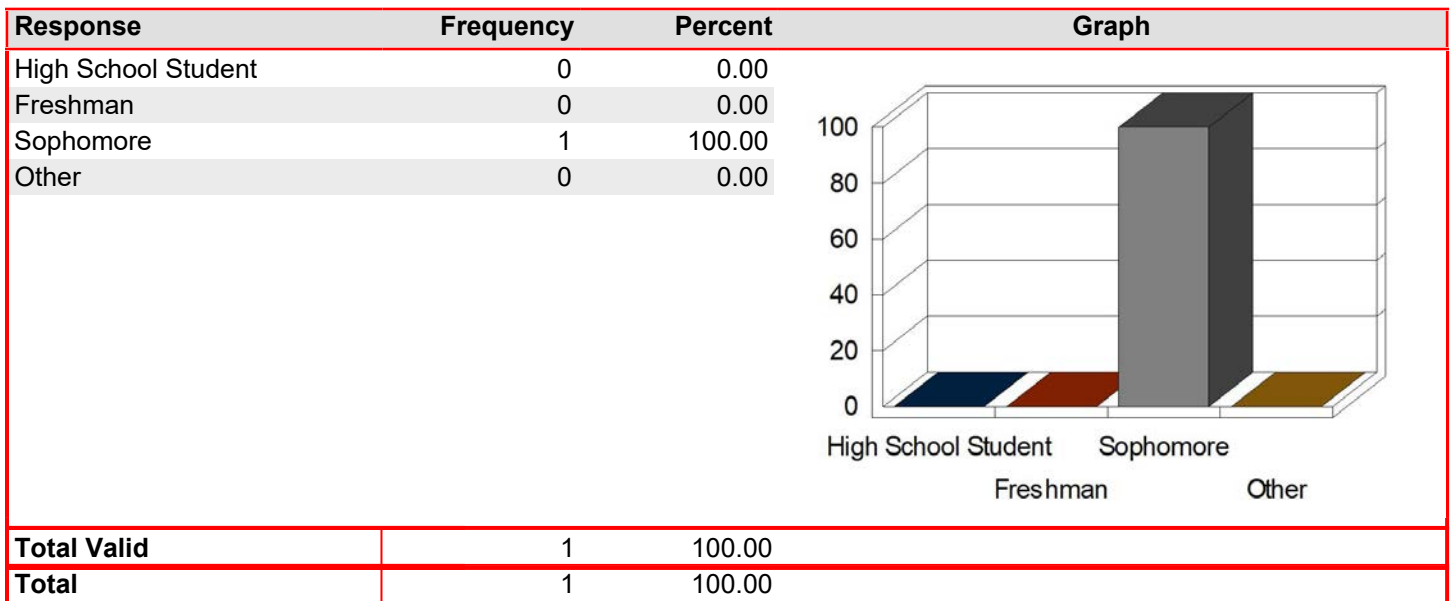
Race

Mean: -



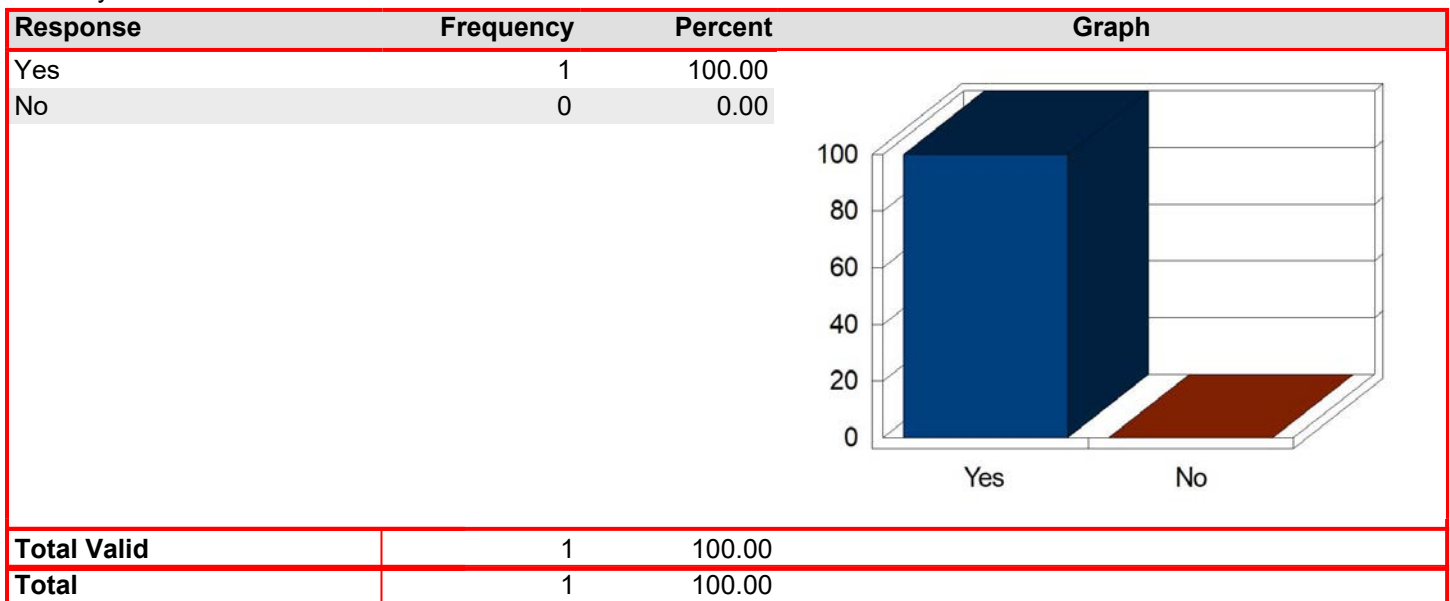
Student Classification:

Mean: 3.00



Would you recommend TVCC to a Friend?

Mean: 1.00



# Trinity Valley Community College

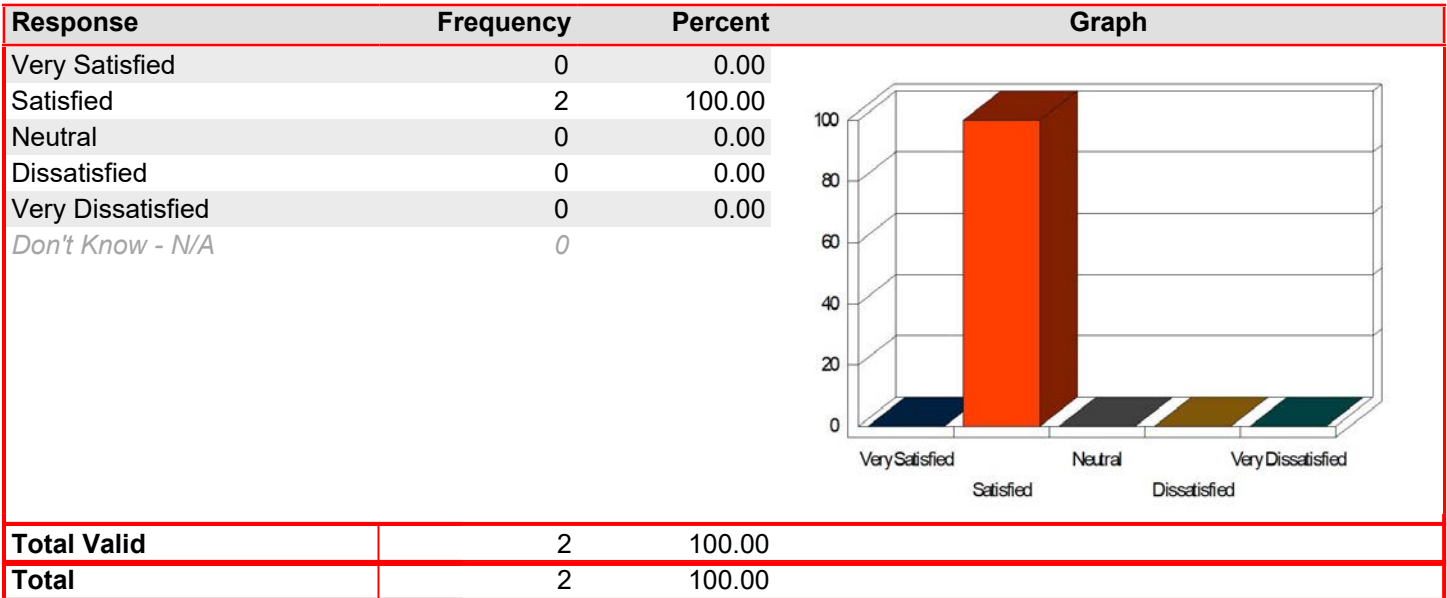
## Student Satisfaction Survey

2018

(Athens, Palestine, Kaufman HSC)

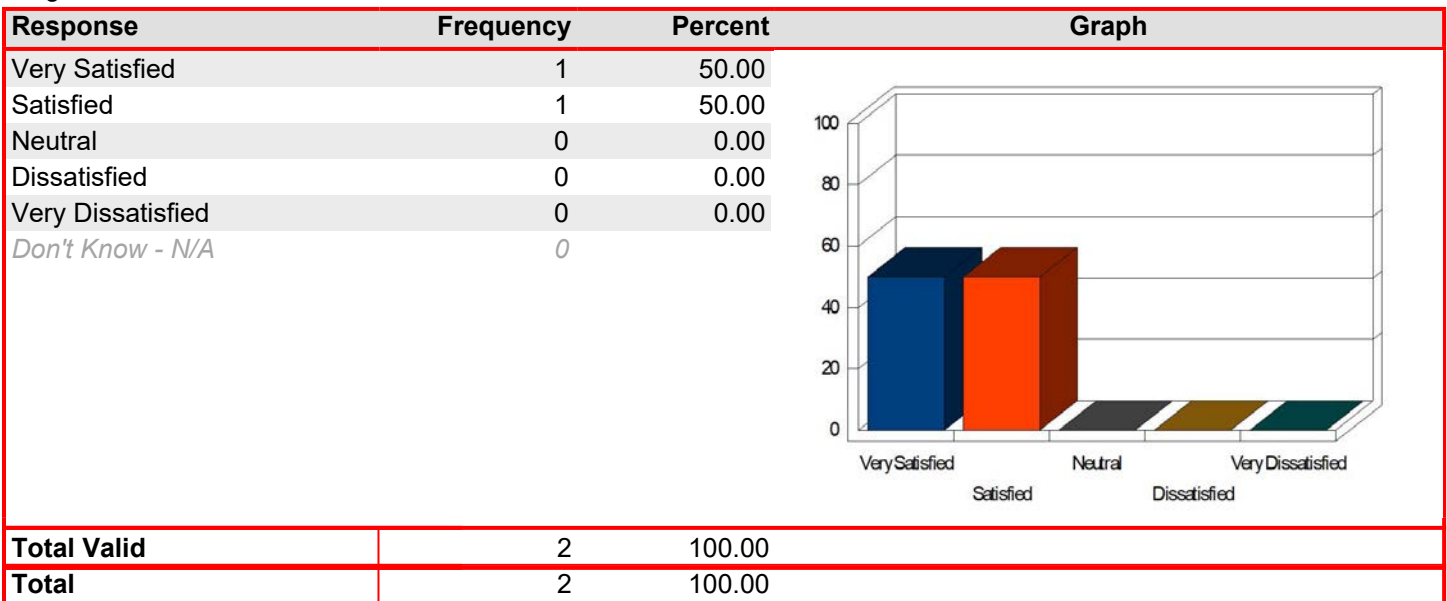
Registration & Admissions - Assistance of staff

Mean: 4.00



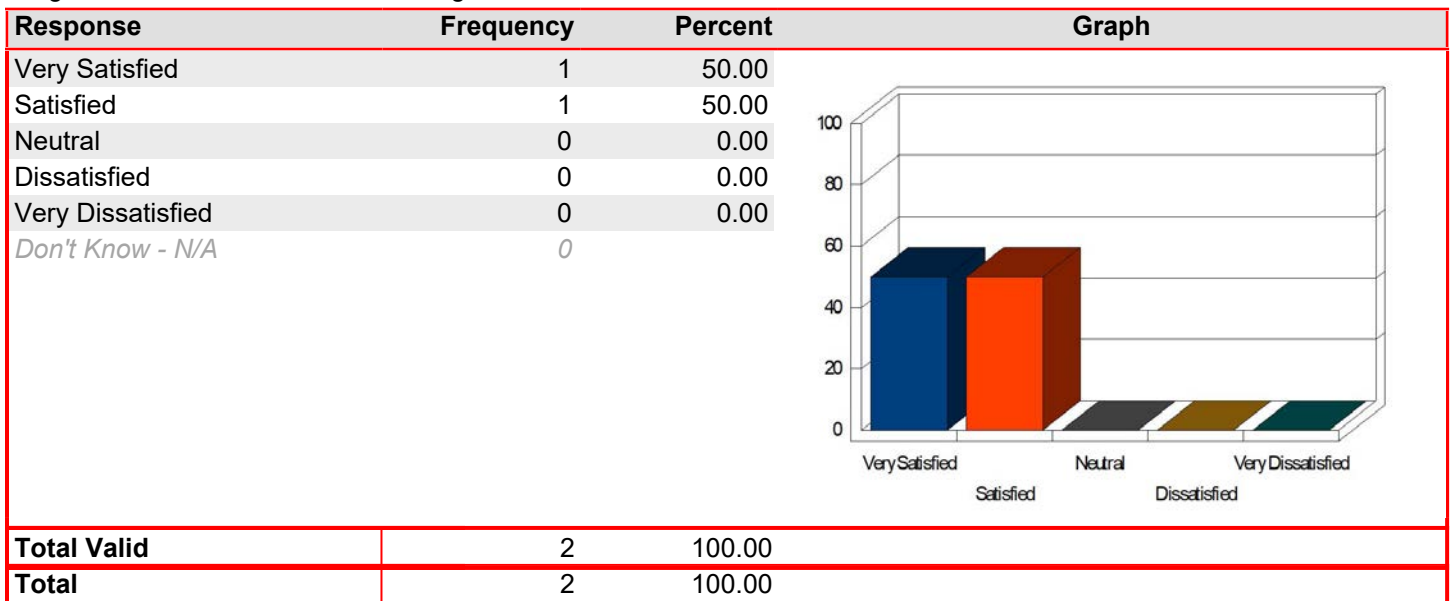
Registration & Admissions - Friendliness of staff

Mean: 4.50



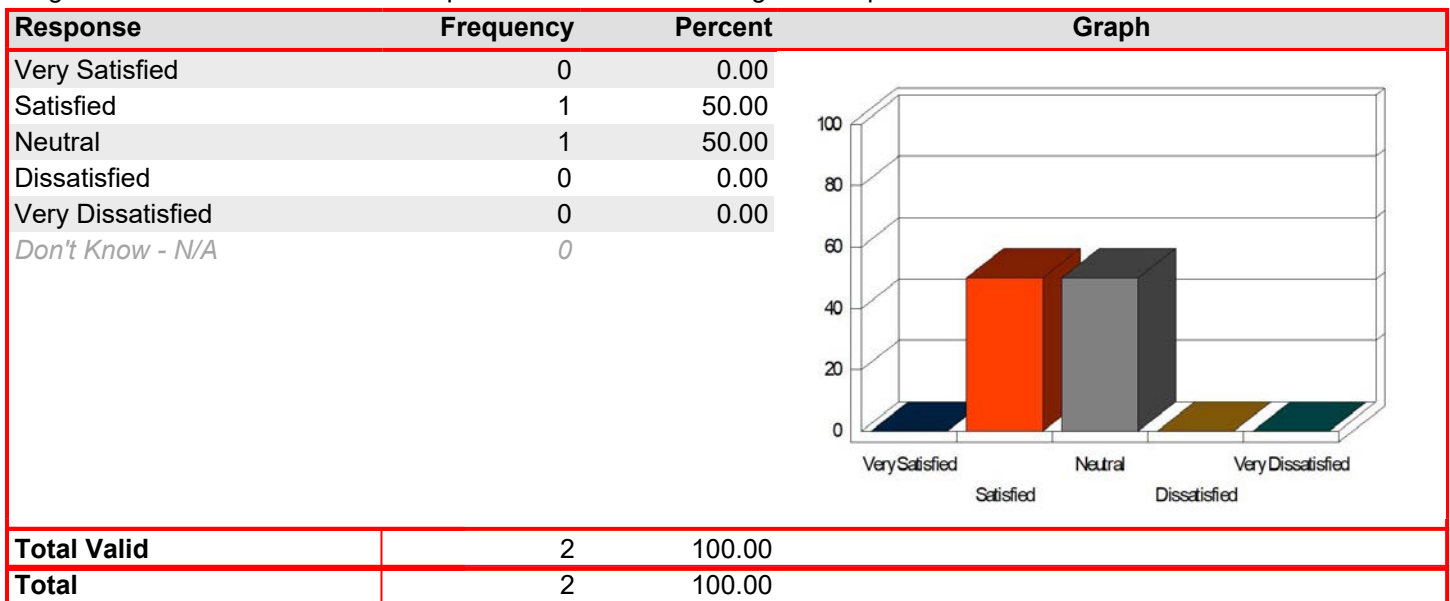
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.50



## Registration &amp; Admissions - Staff helped me understand the registration process

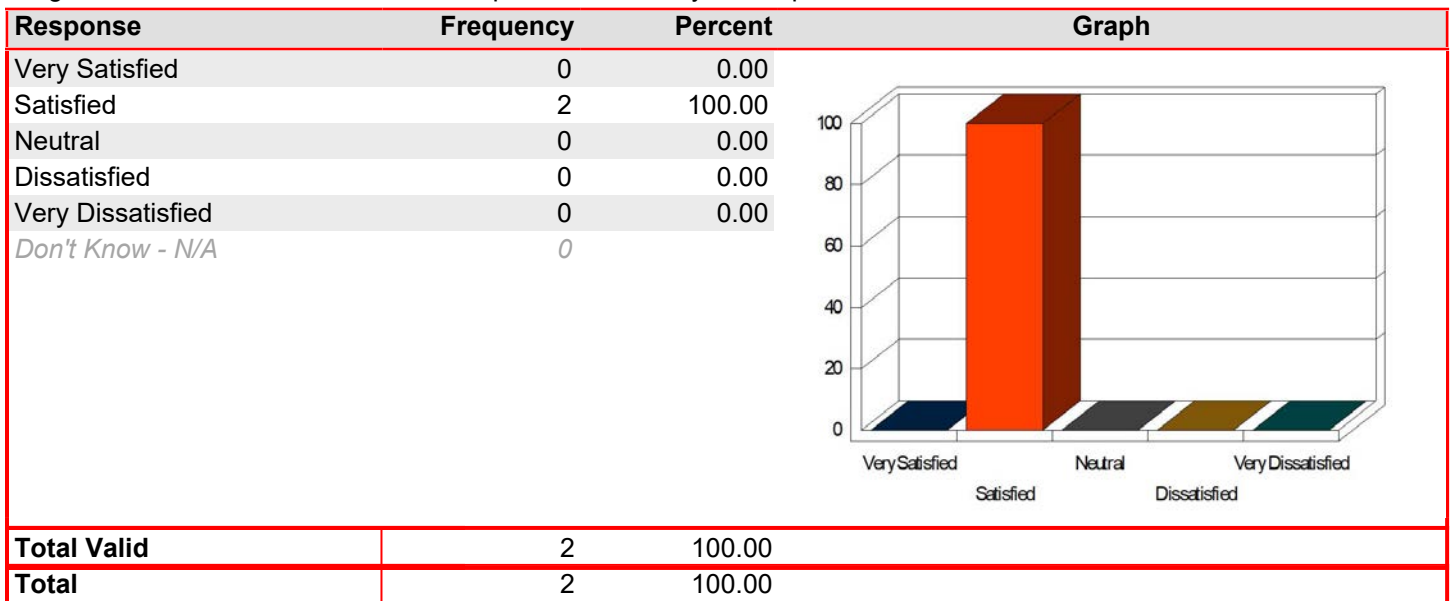
Mean: 3.50





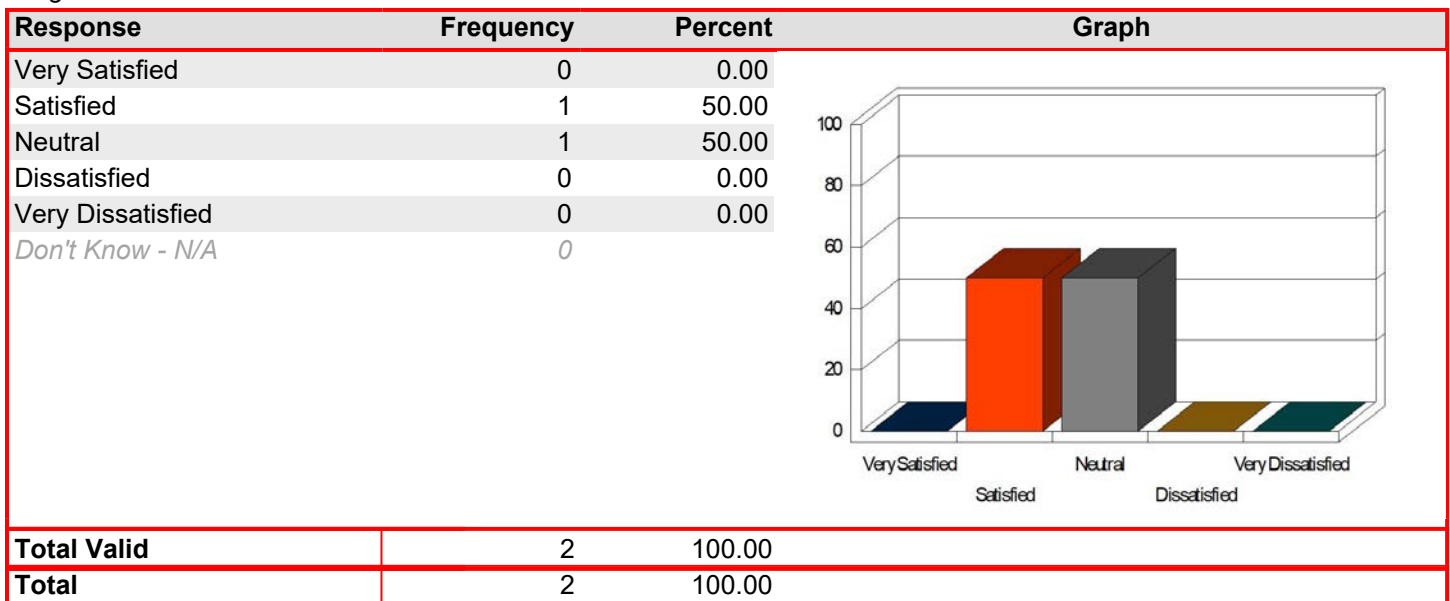
Registration & Admissions - Admissions process was easy to complete

Mean: 4.00



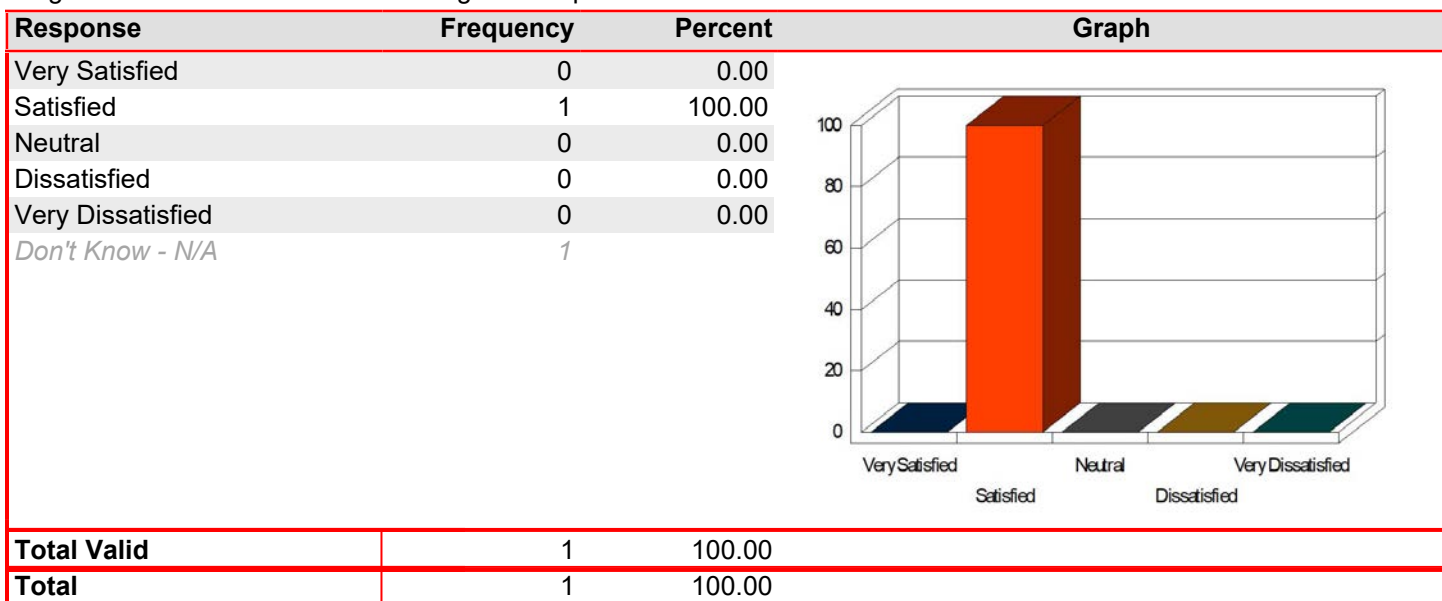
Registration & Admissions - Information I received was understandable

Mean: 3.50



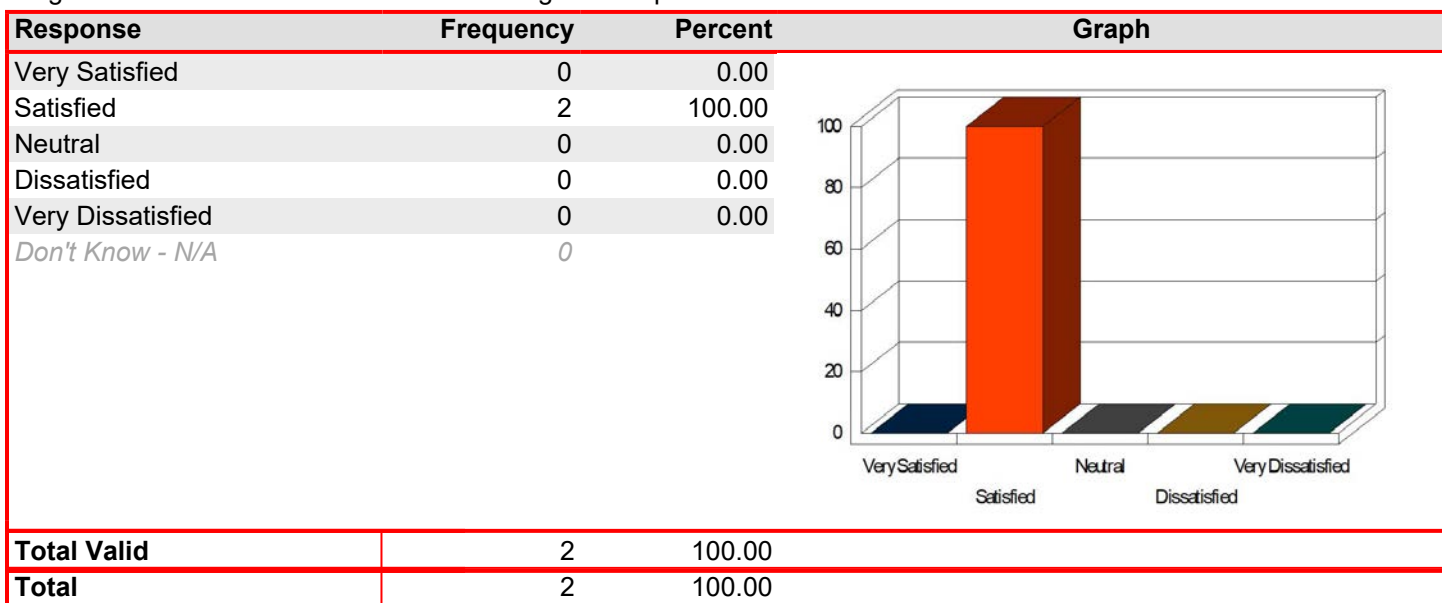
## Registration &amp; Admissions - Online registration process

Mean: 4.00



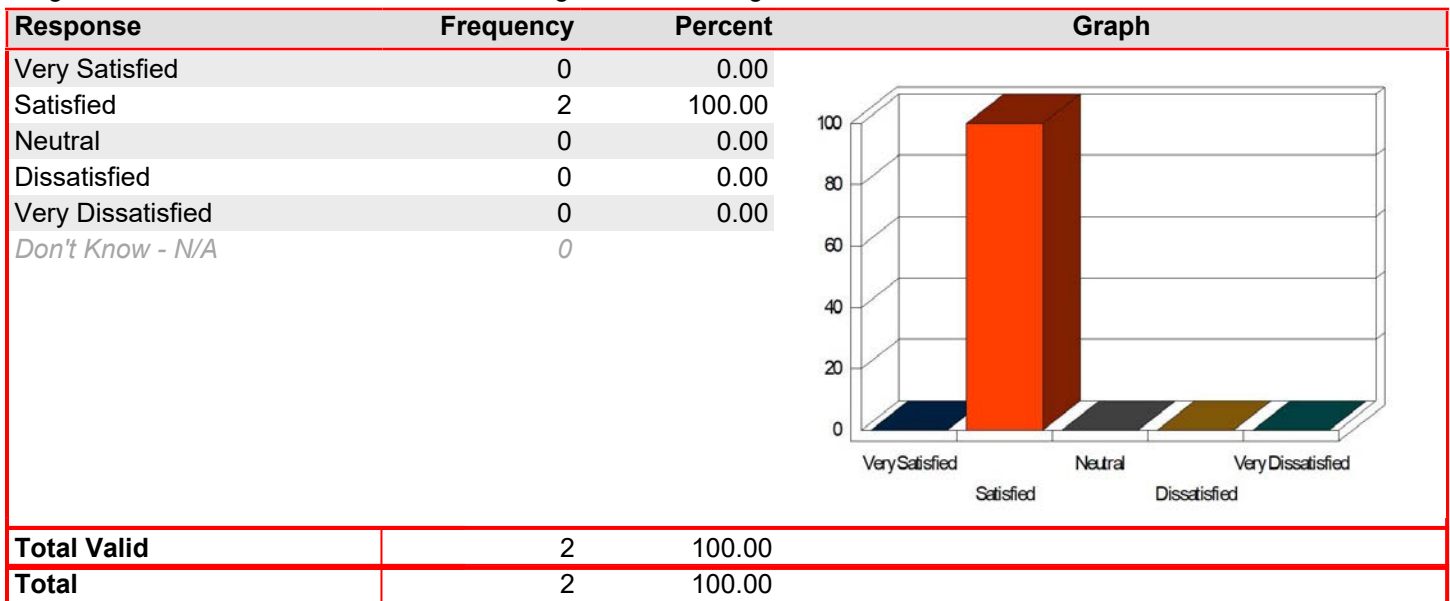
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.00



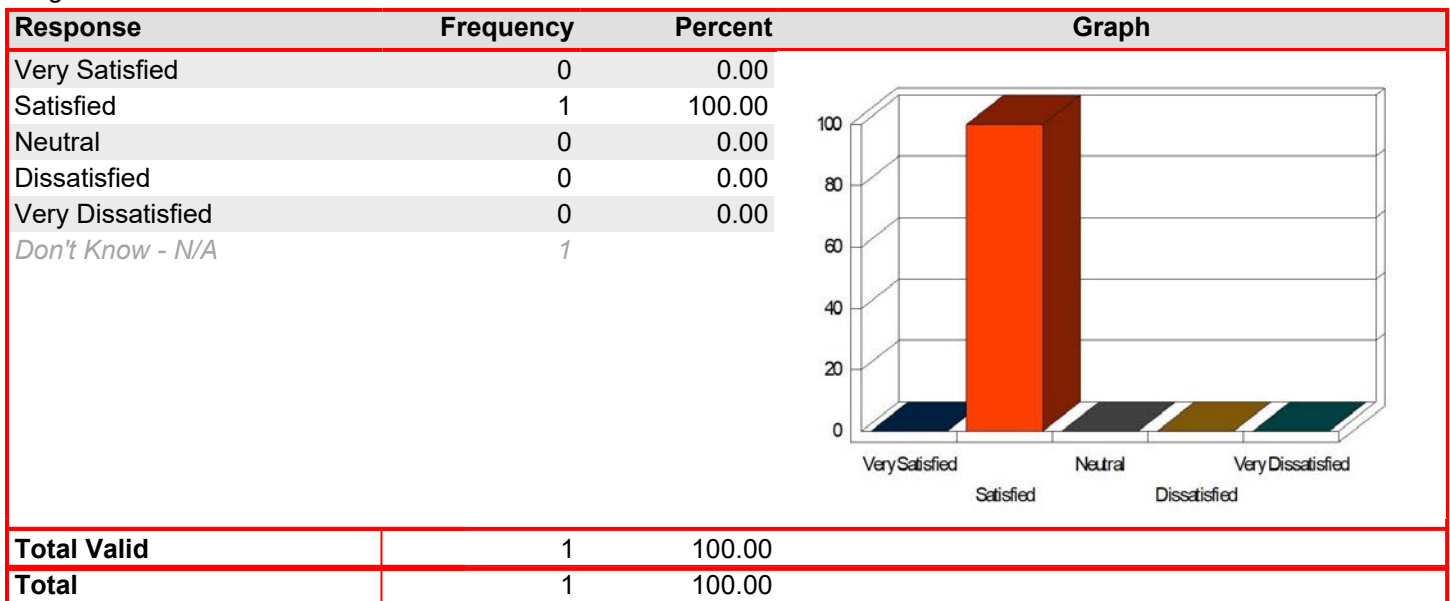
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.00



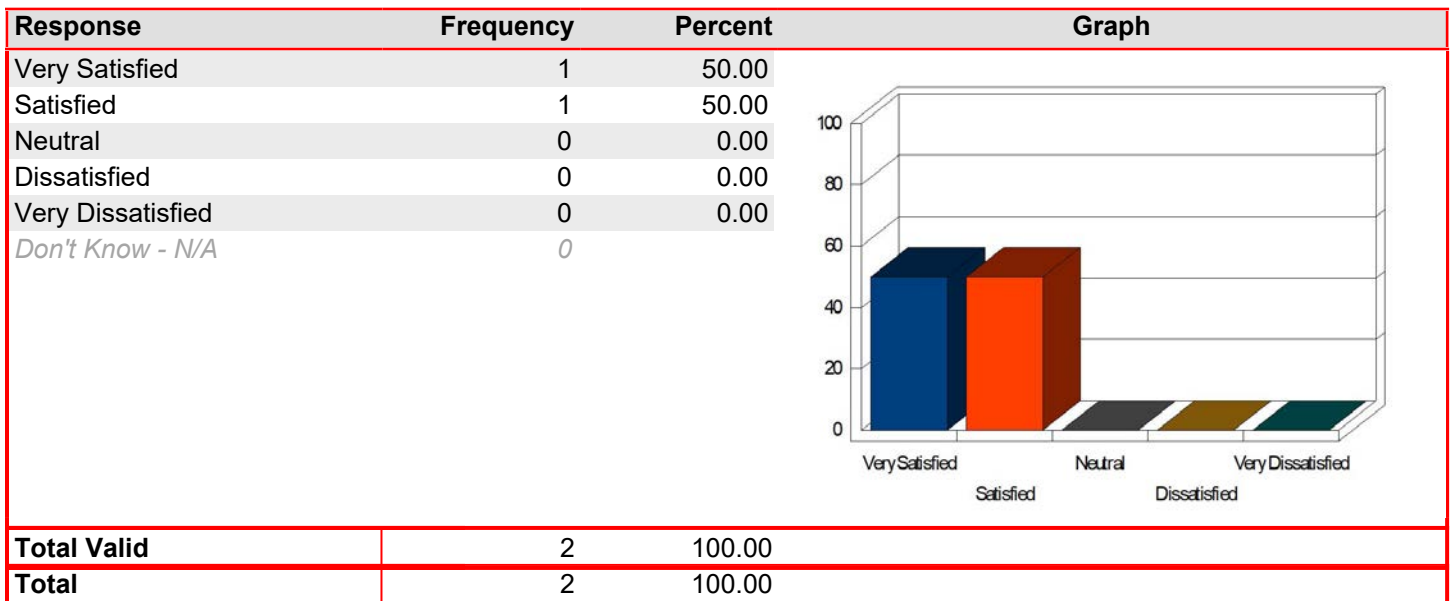
## Registration &amp; Admissions - Website information

Mean: 4.00



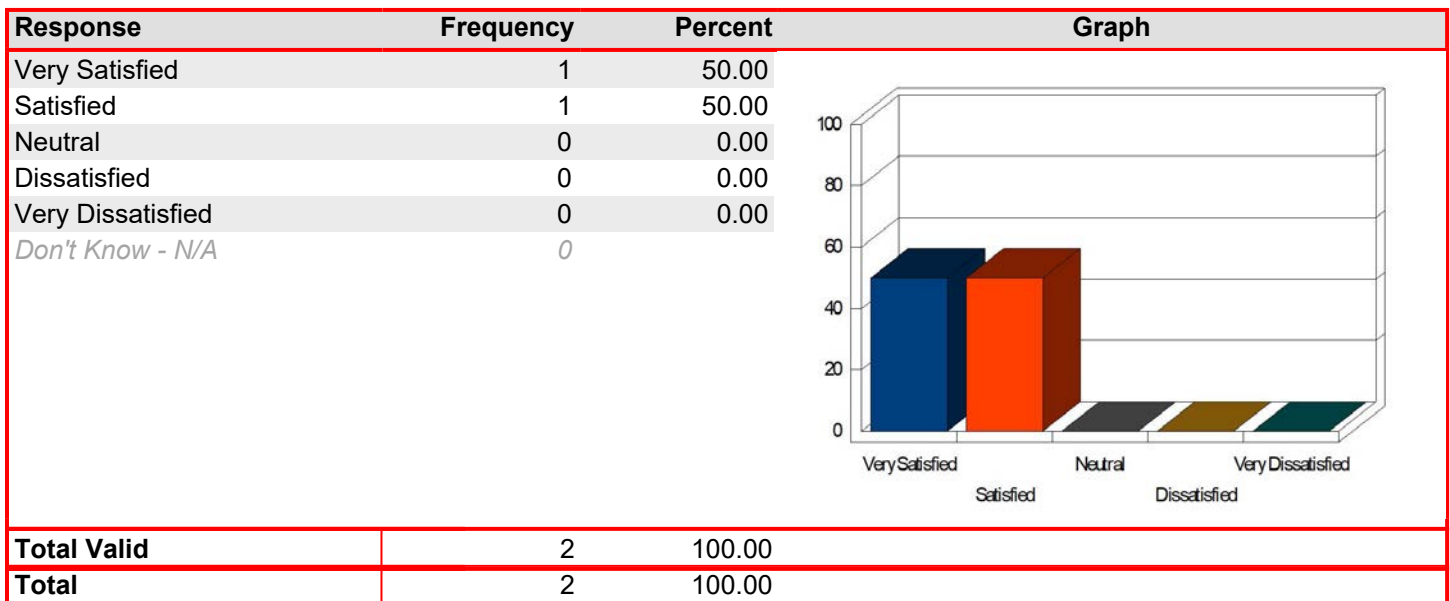
## Financial Aid - Assistance of staff

Mean: 4.50



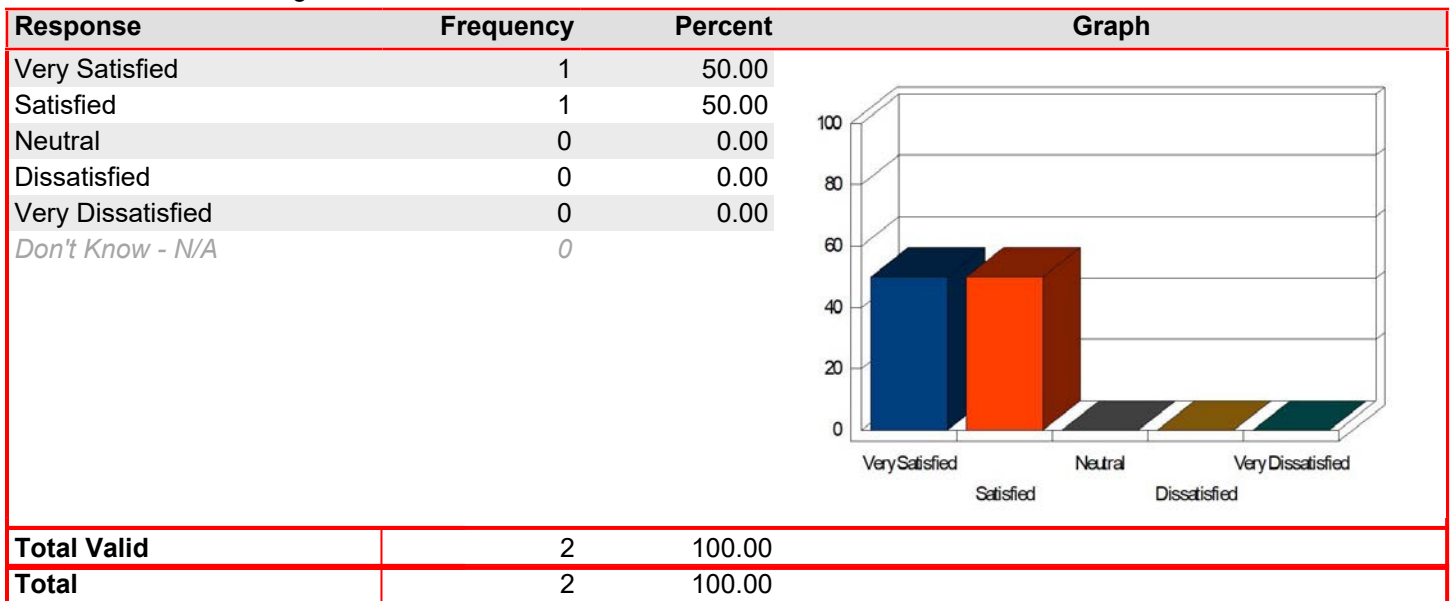
## Financial Aid - Friendliness of staff

Mean: 4.50



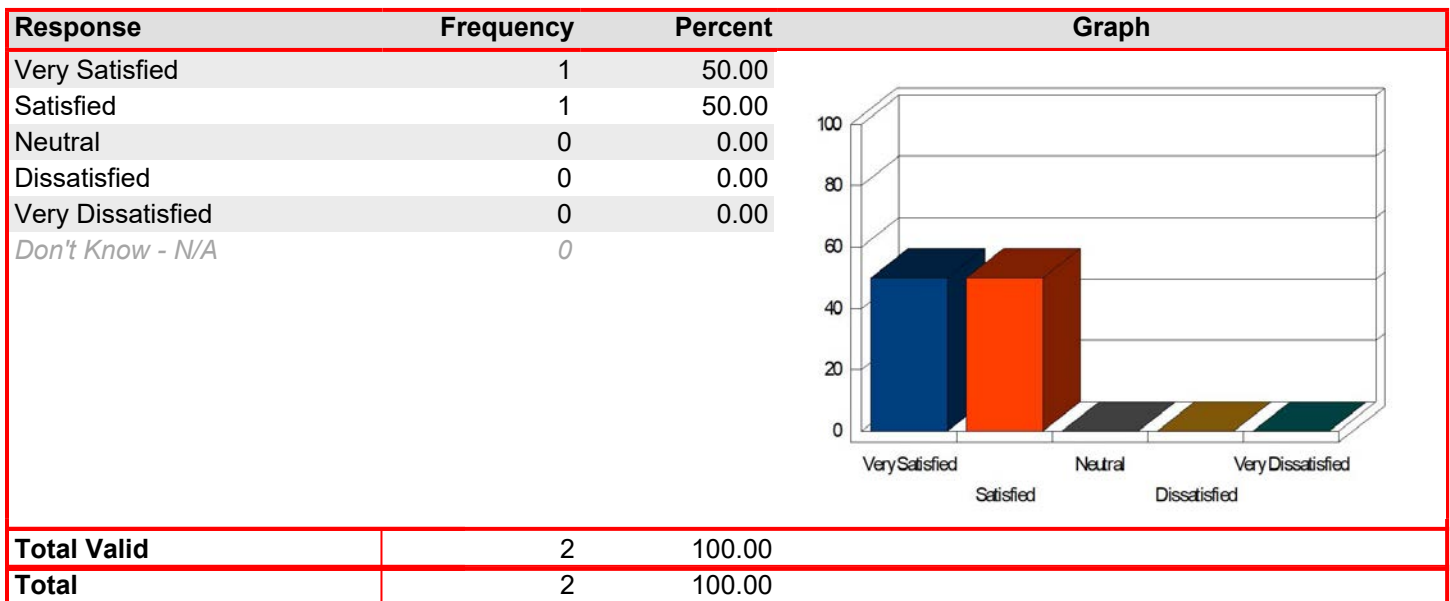
## Financial Aid - Knowledge of staff

Mean: 4.50



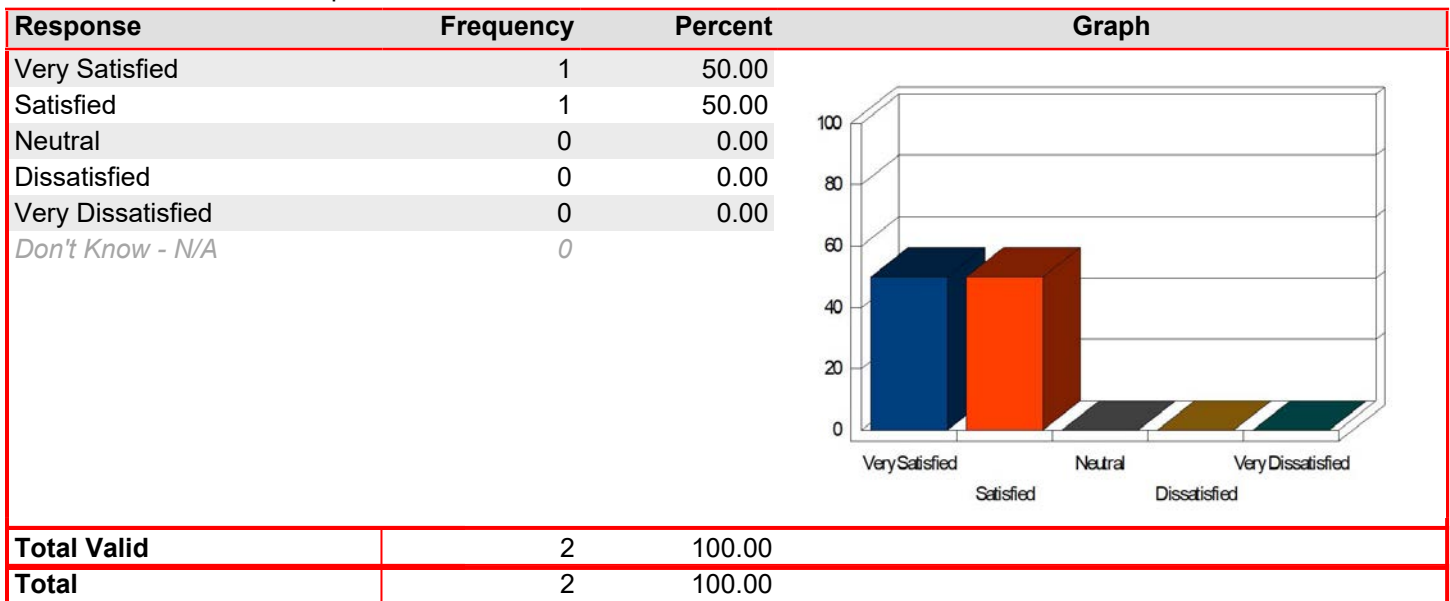
## Financial Aid - Information received is accurate

Mean: 4.50



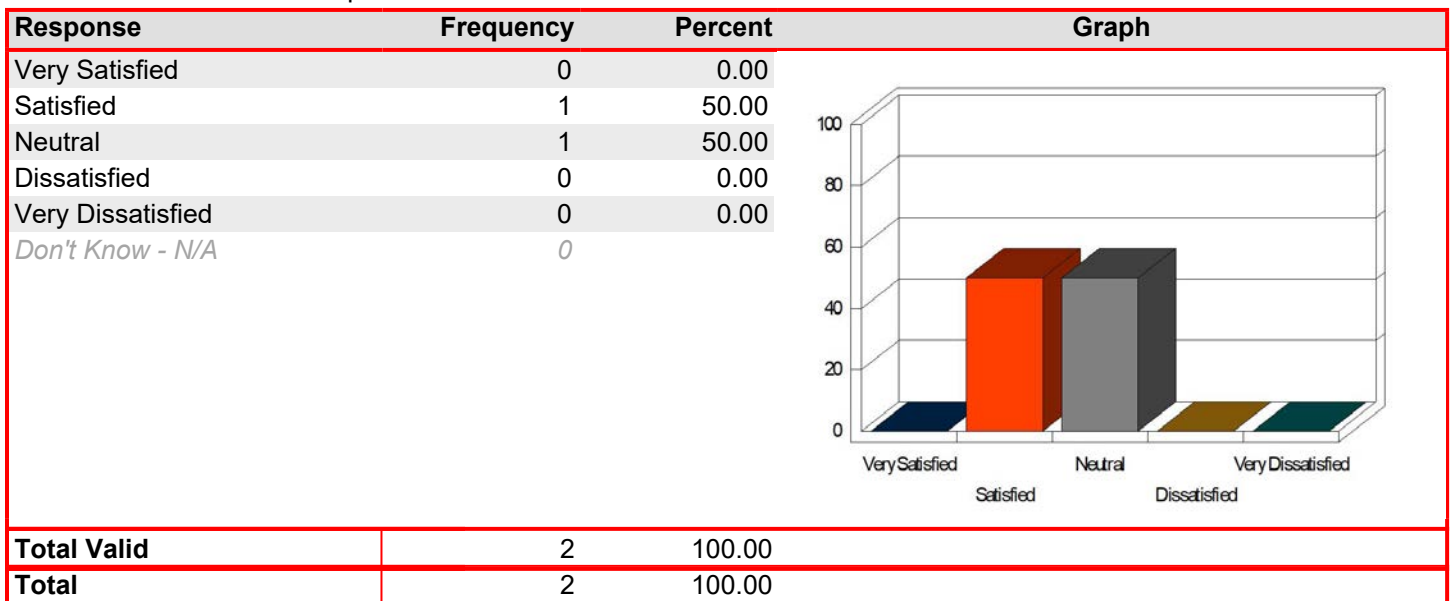
Financial Aid - Information presented is understandable

Mean: 4.50



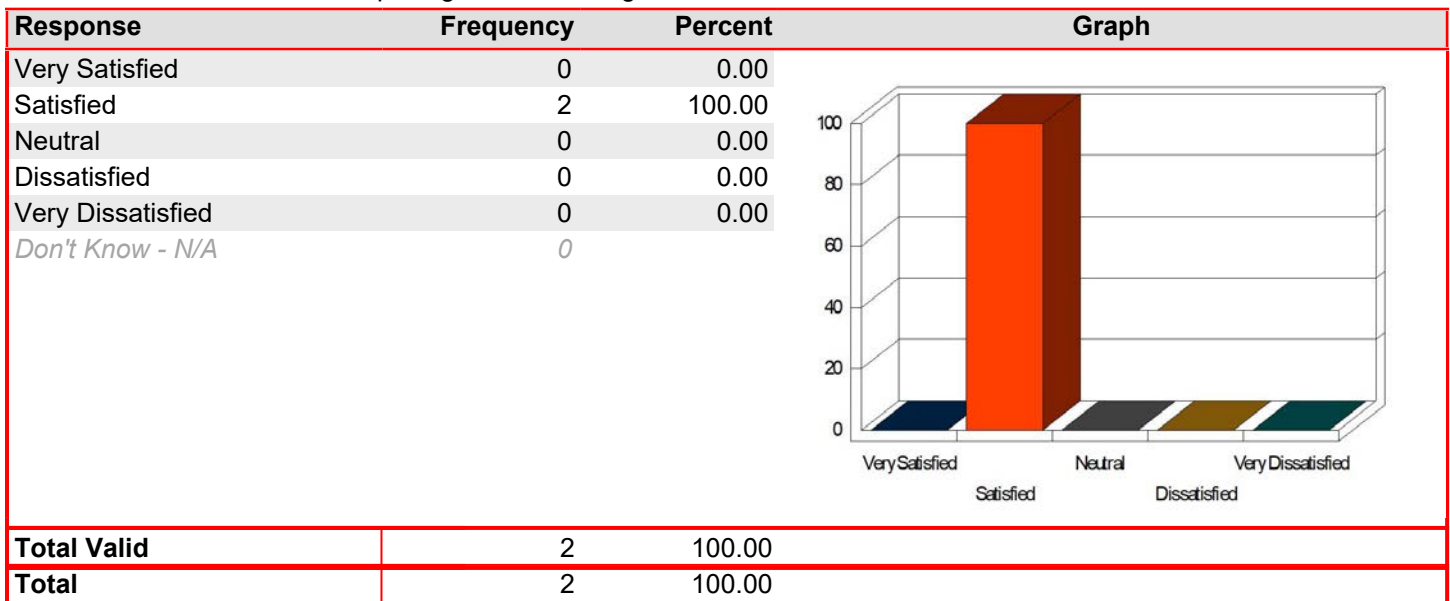
Financial Aid - Financial aid process

Mean: 3.50



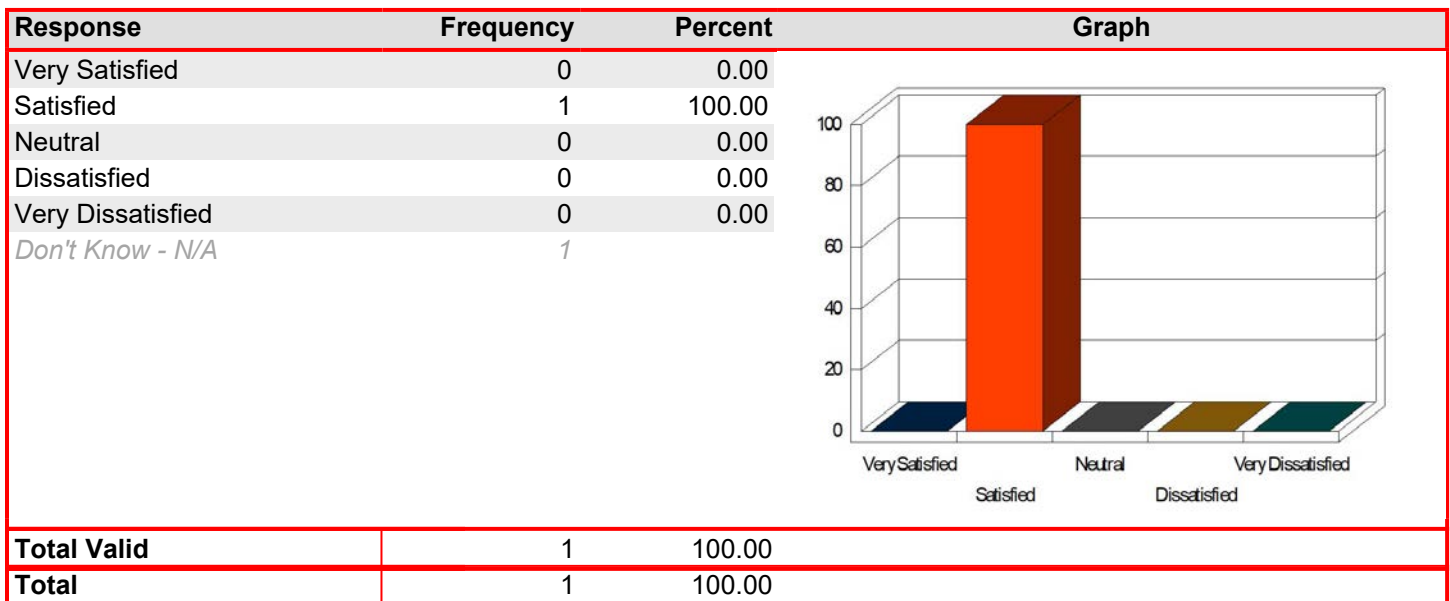
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.00



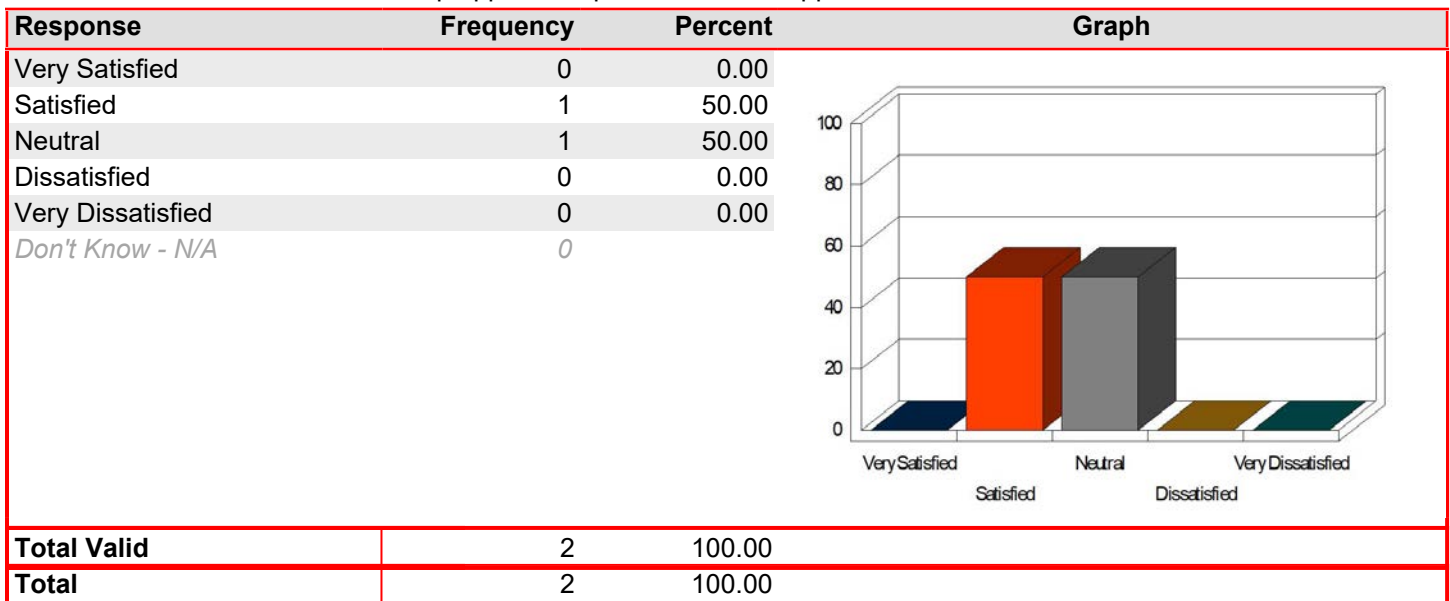
## Financial Aid - Assistance for Veteran benefits

Mean: 4.00



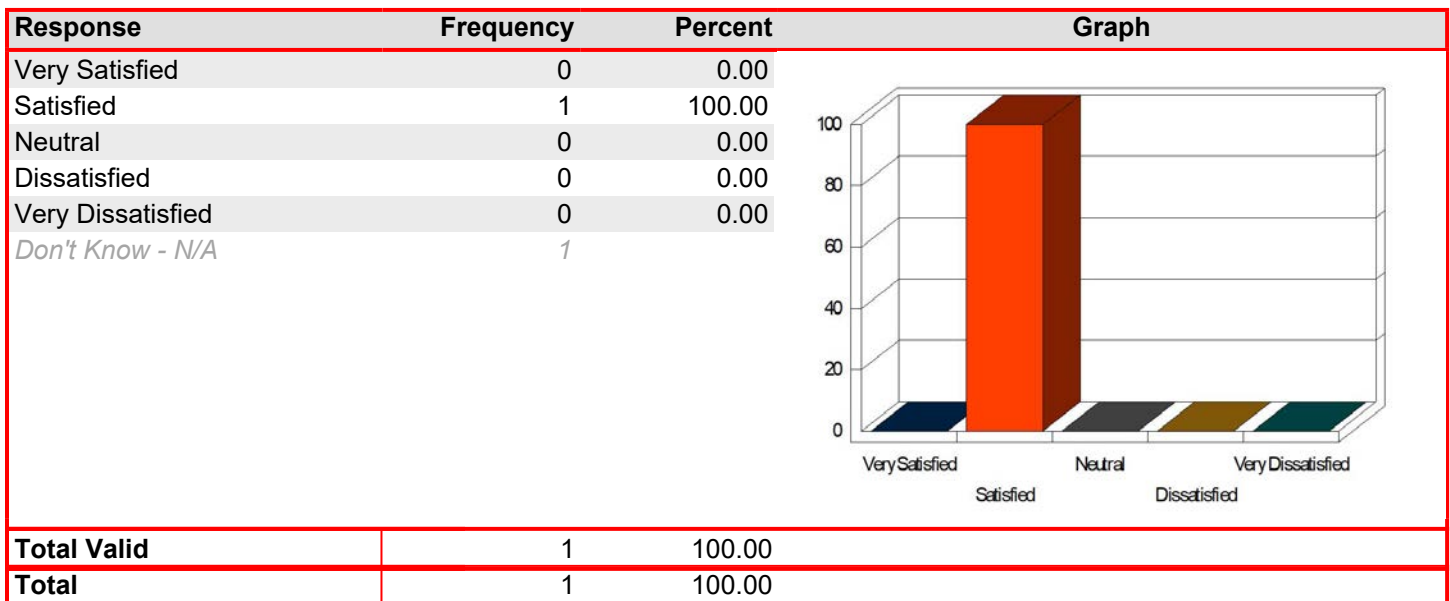
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 3.50



## Financial Aid - Website information

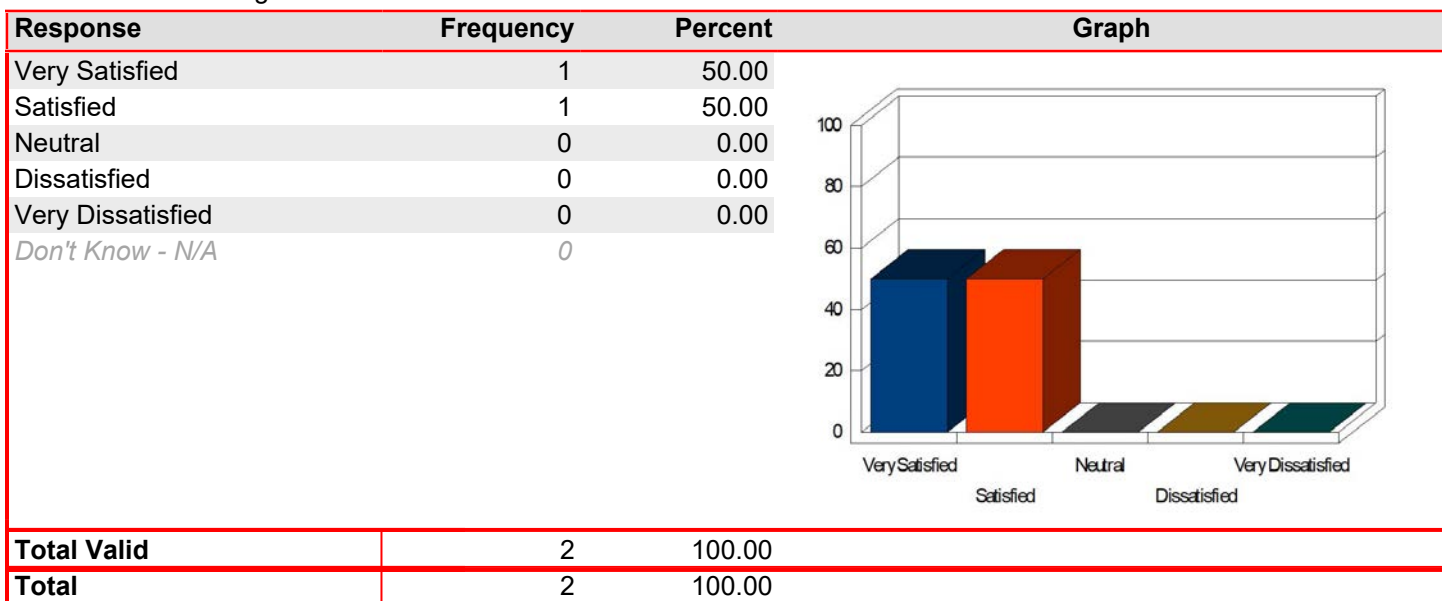
Mean: 4.00





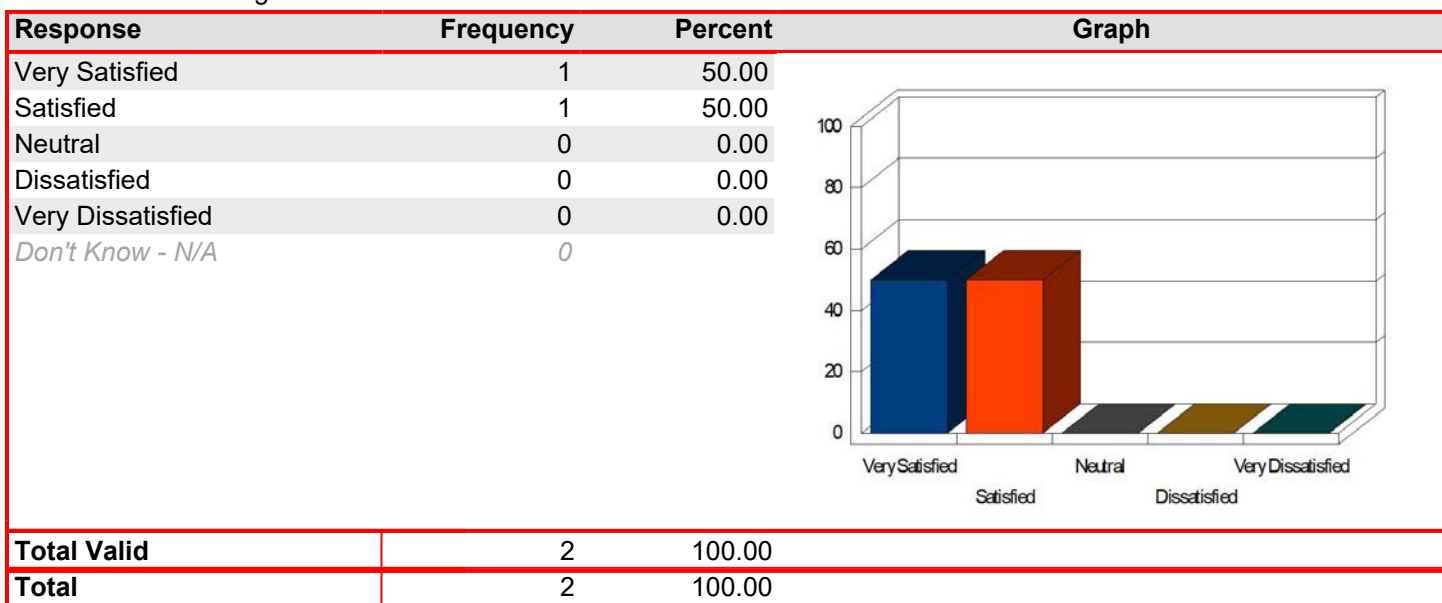
## Guidance/Counseling - Assistance of staff

Mean: 4.50



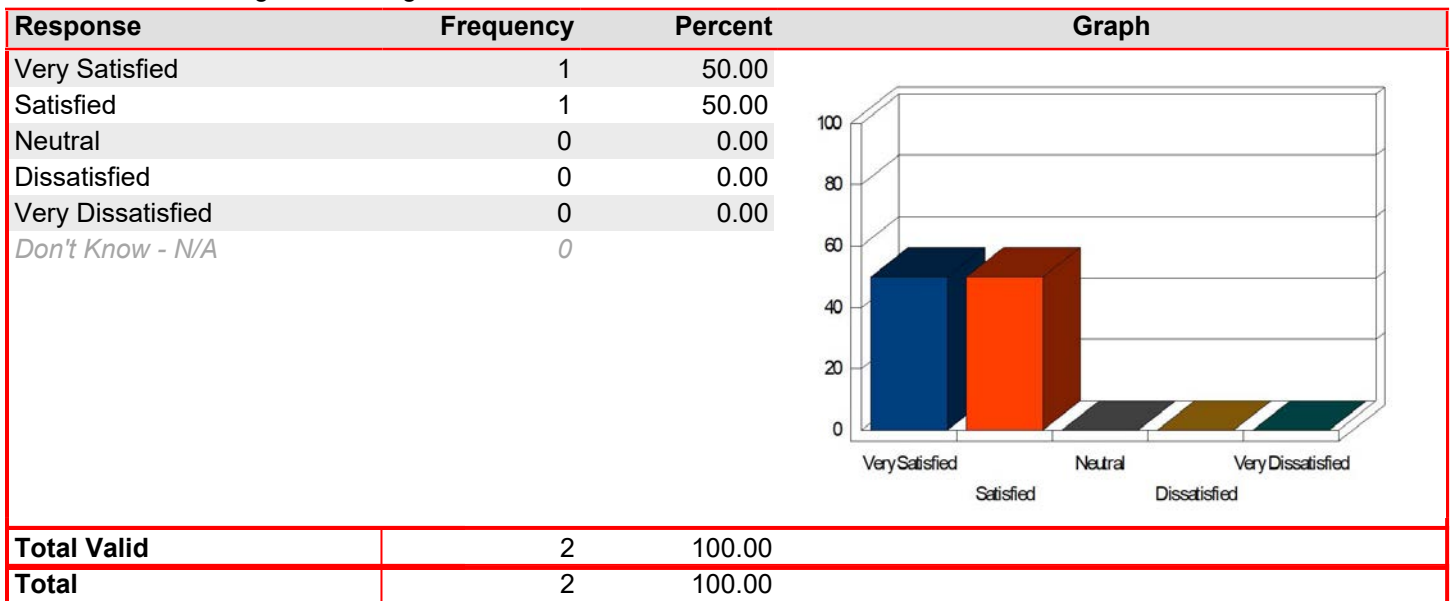
## Guidance/Counseling - Friendliness of staff

Mean: 4.50



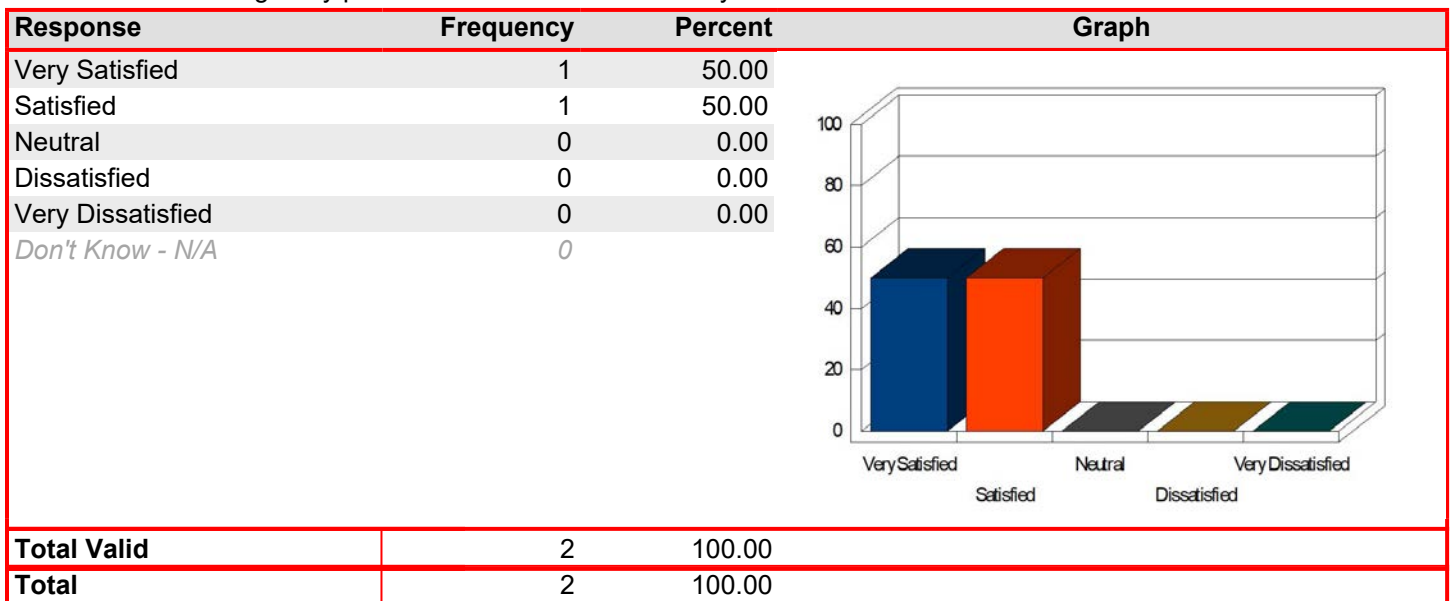
## Guidance/Counseling - Knowledge of staff

Mean: 4.50



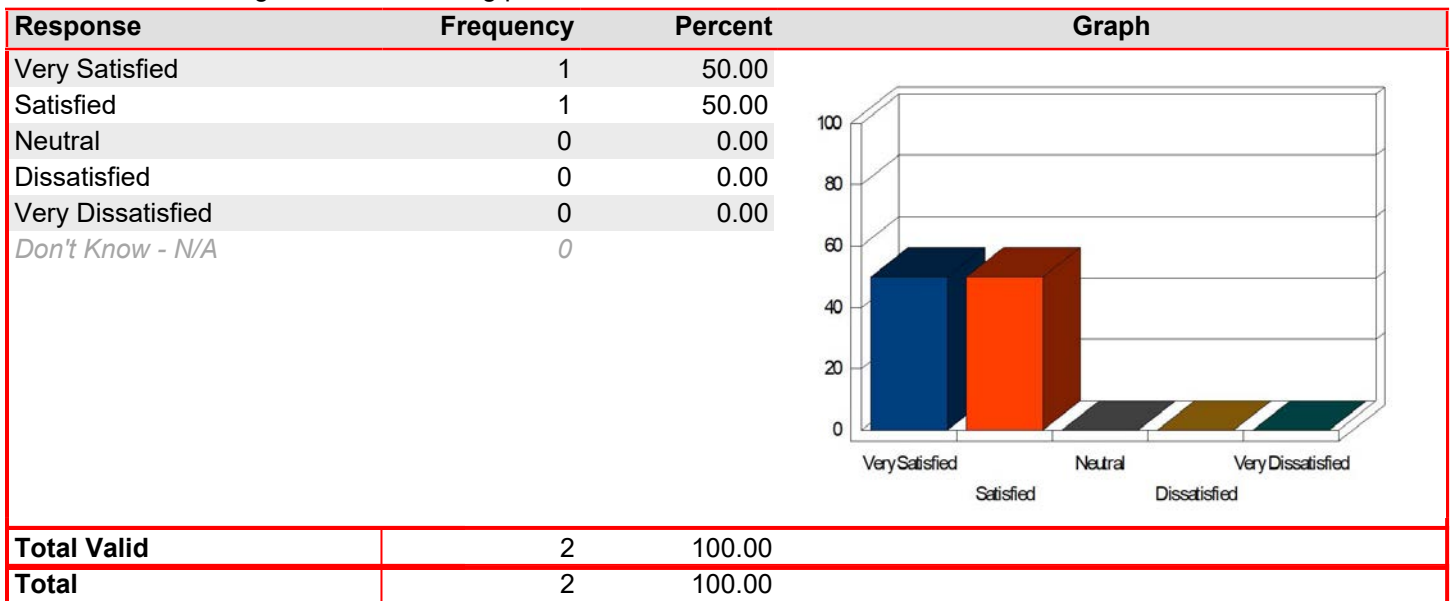
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.50



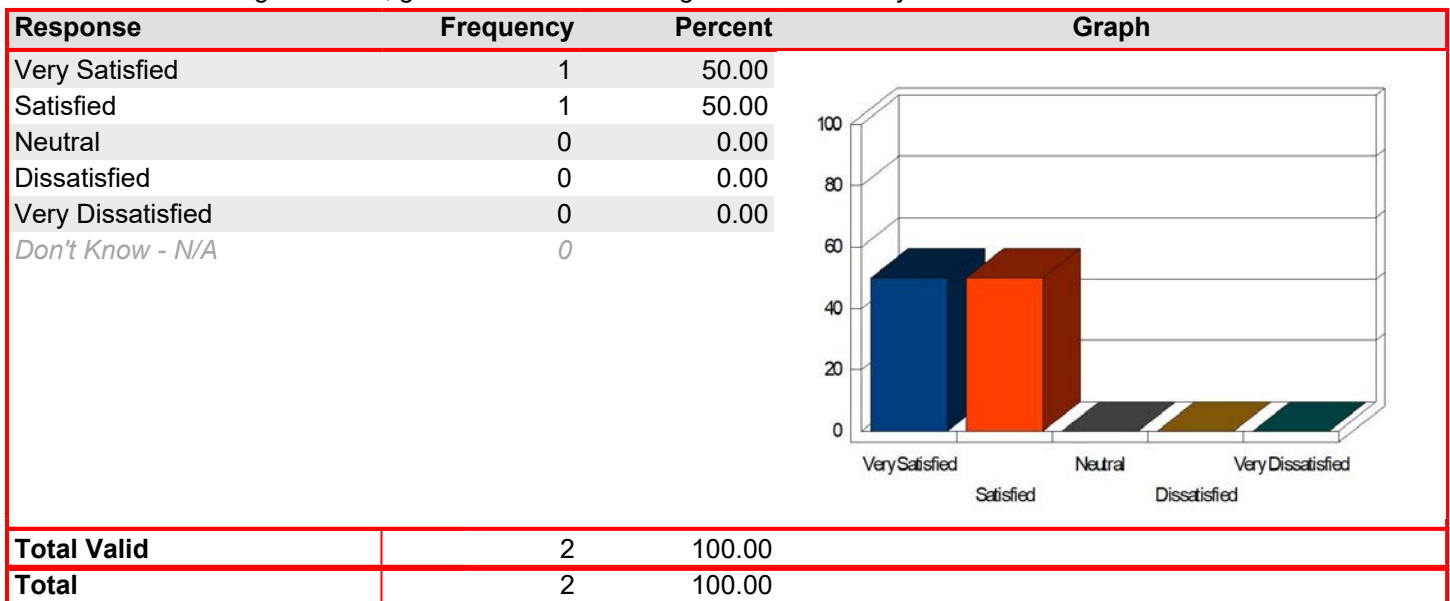
## Guidance/Counseling - Student advising process

Mean: 4.50



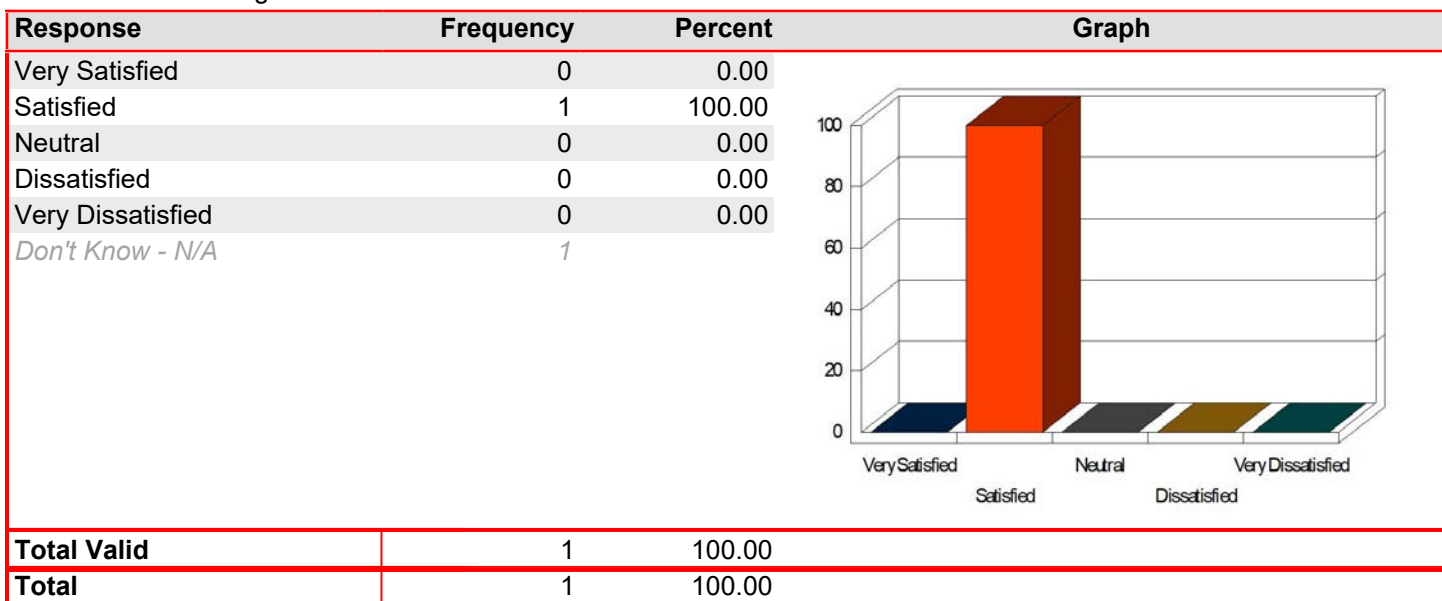
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.50



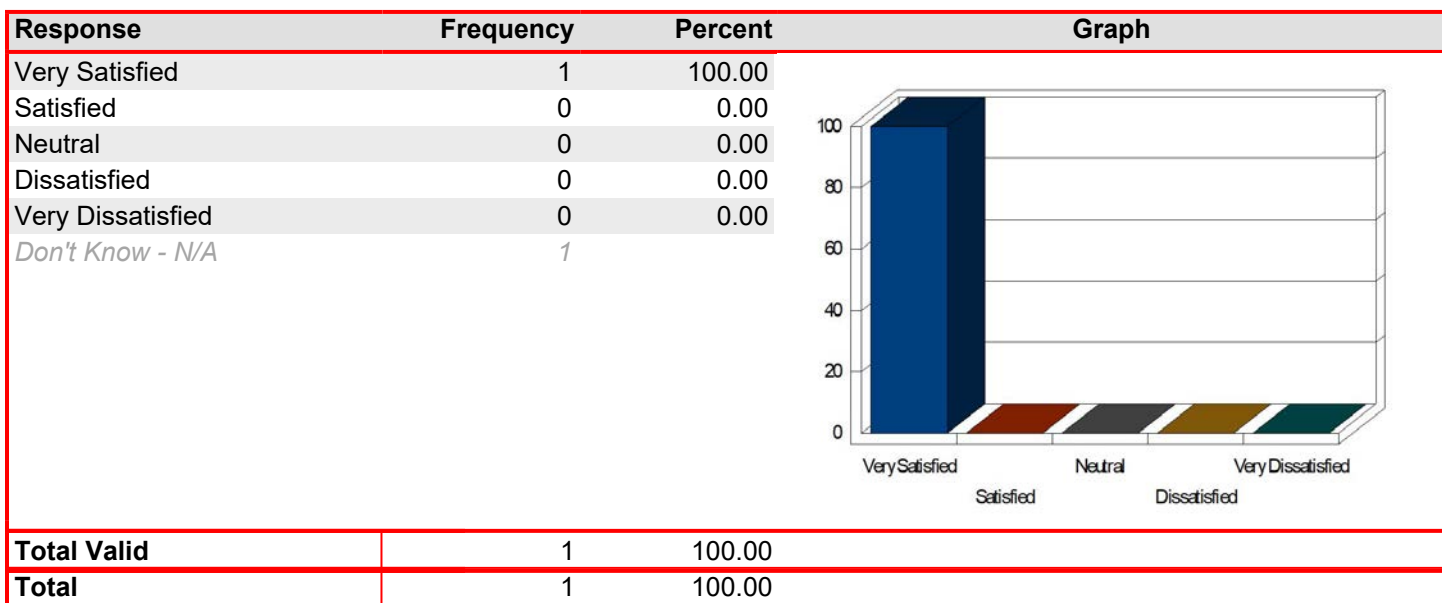
## Guidance/Counseling - Website information

Mean: 4.00



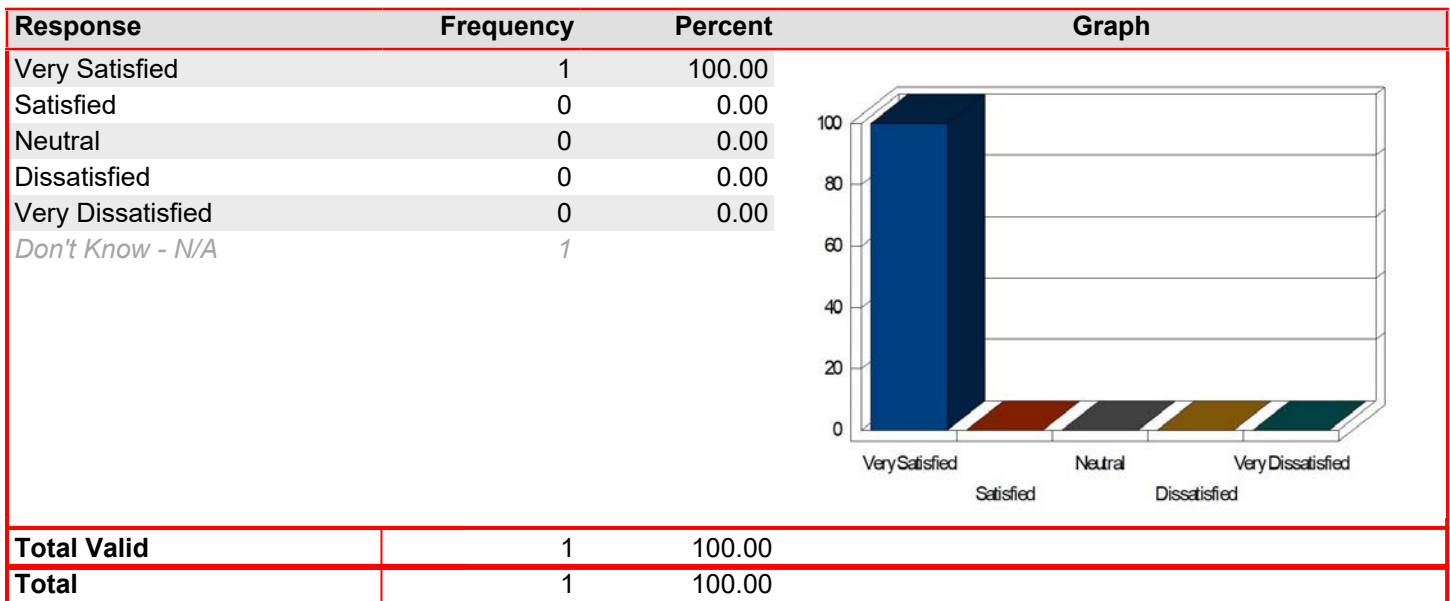
## Business Office/Cashier - Assistance of staff

Mean: 5.00



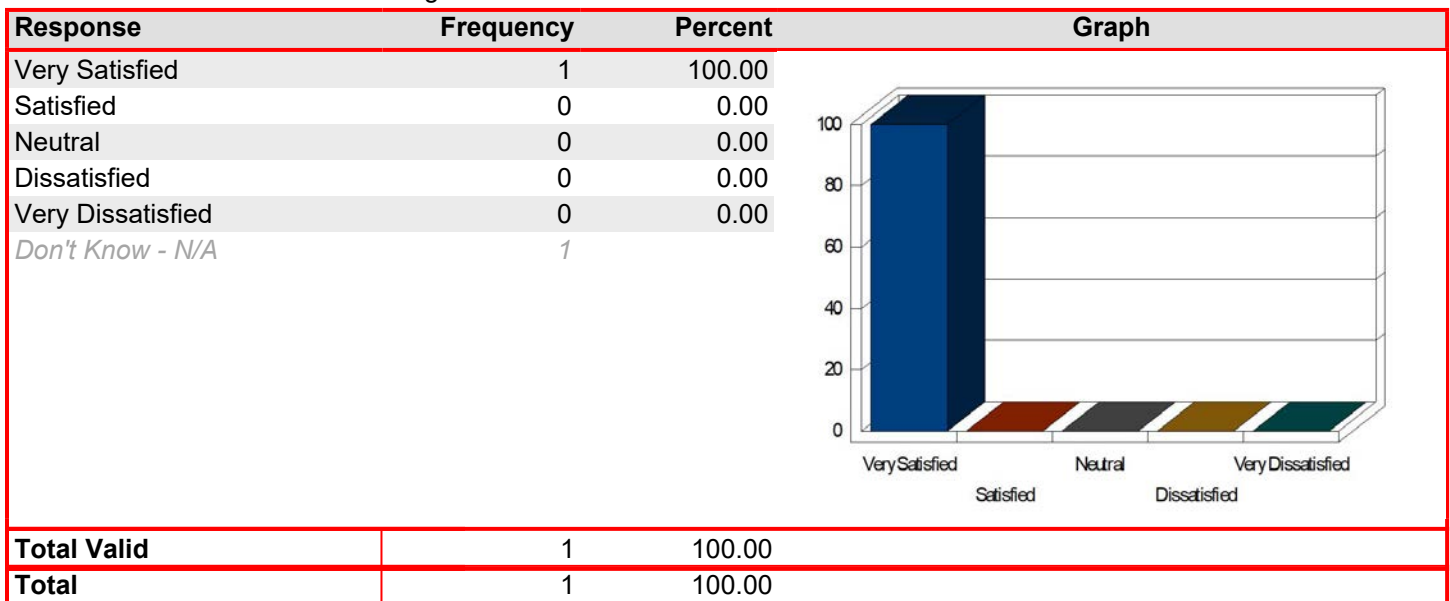
## Business Office/Cashier - Friendliness of staff

Mean: 5.00



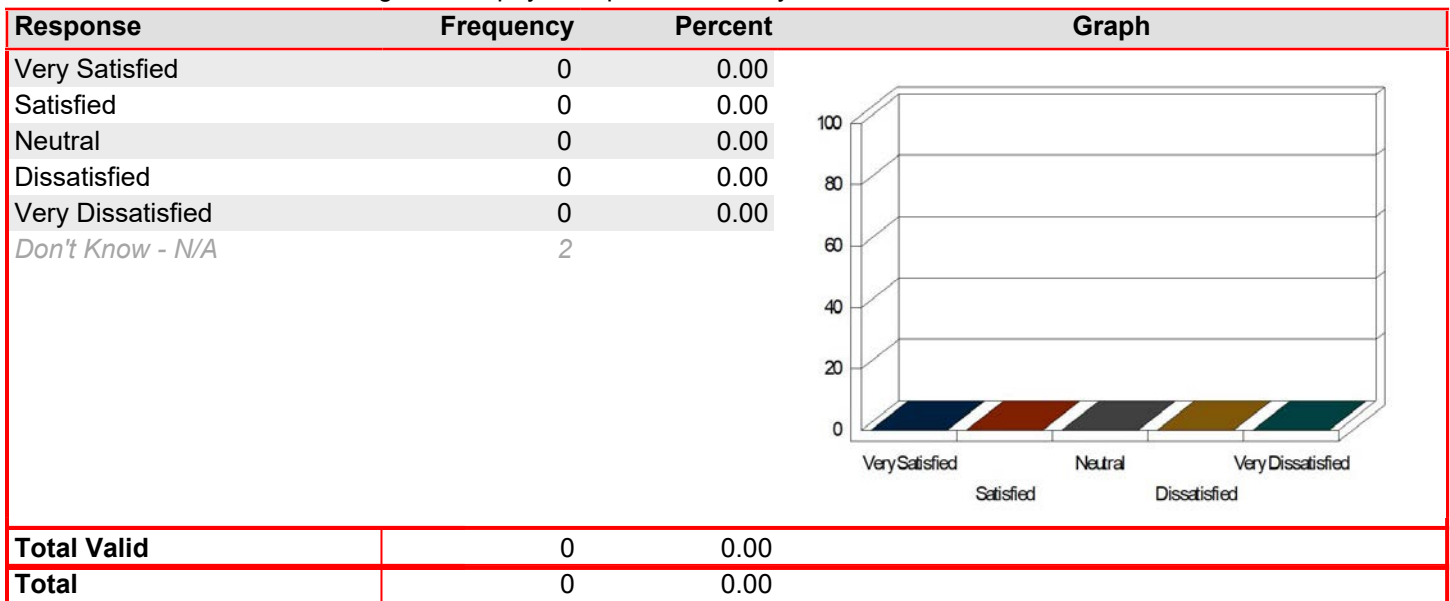
## Business Office/Cashier - Knowledge of staff

Mean: 5.00



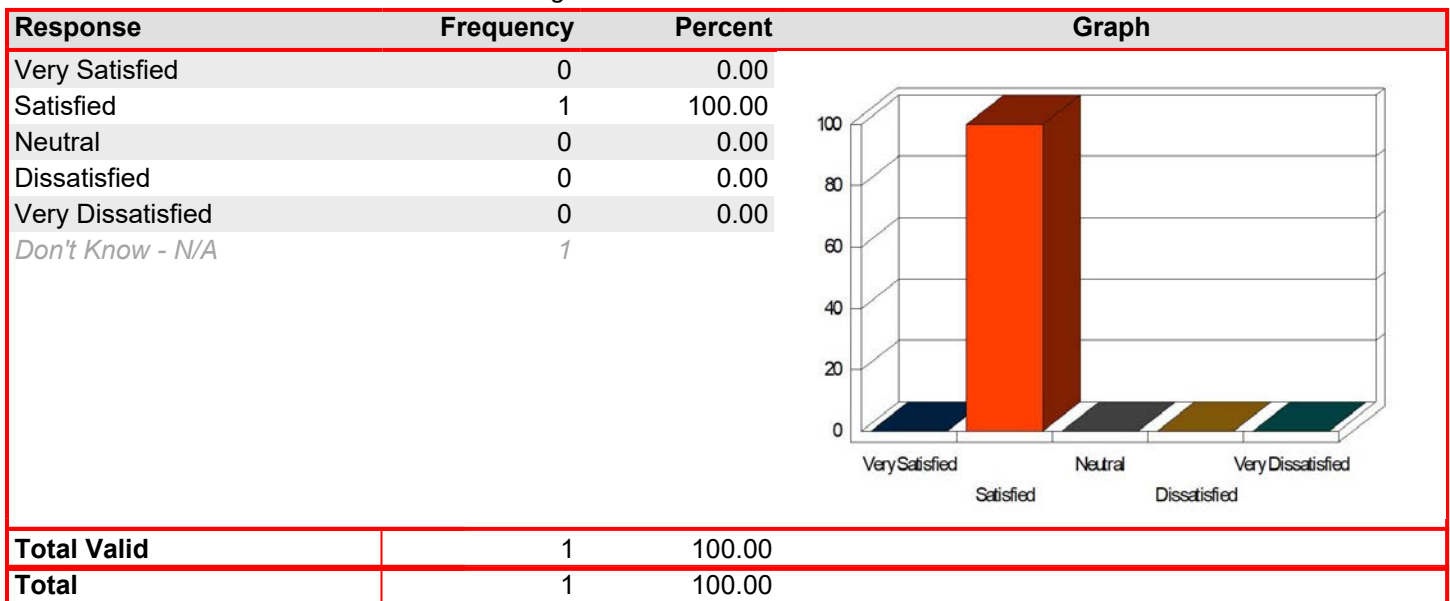
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: -



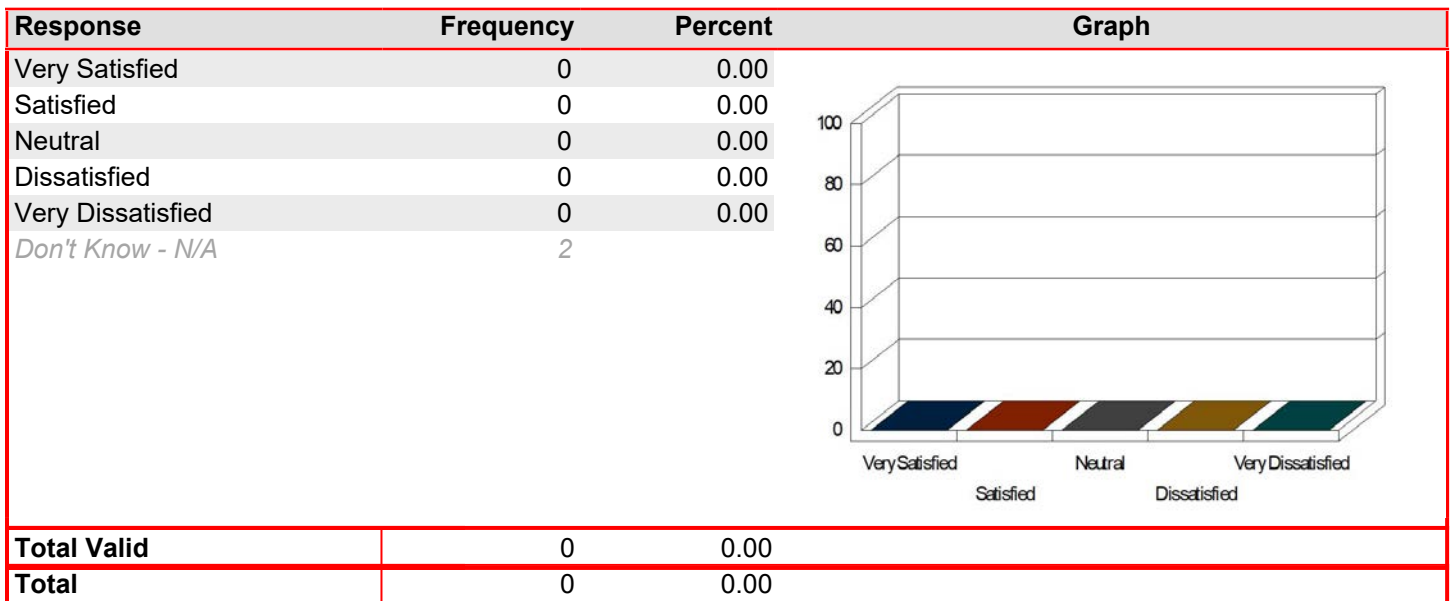
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.00



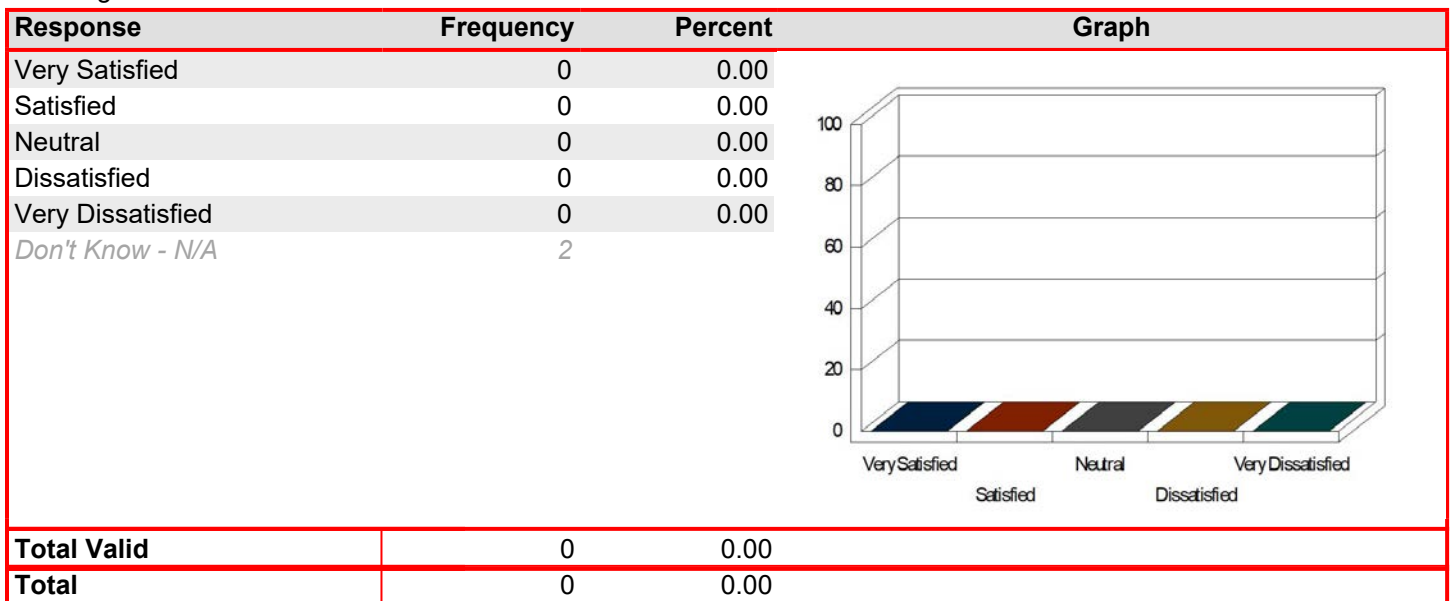
## Business Office/Cashier - Website information

Mean: -



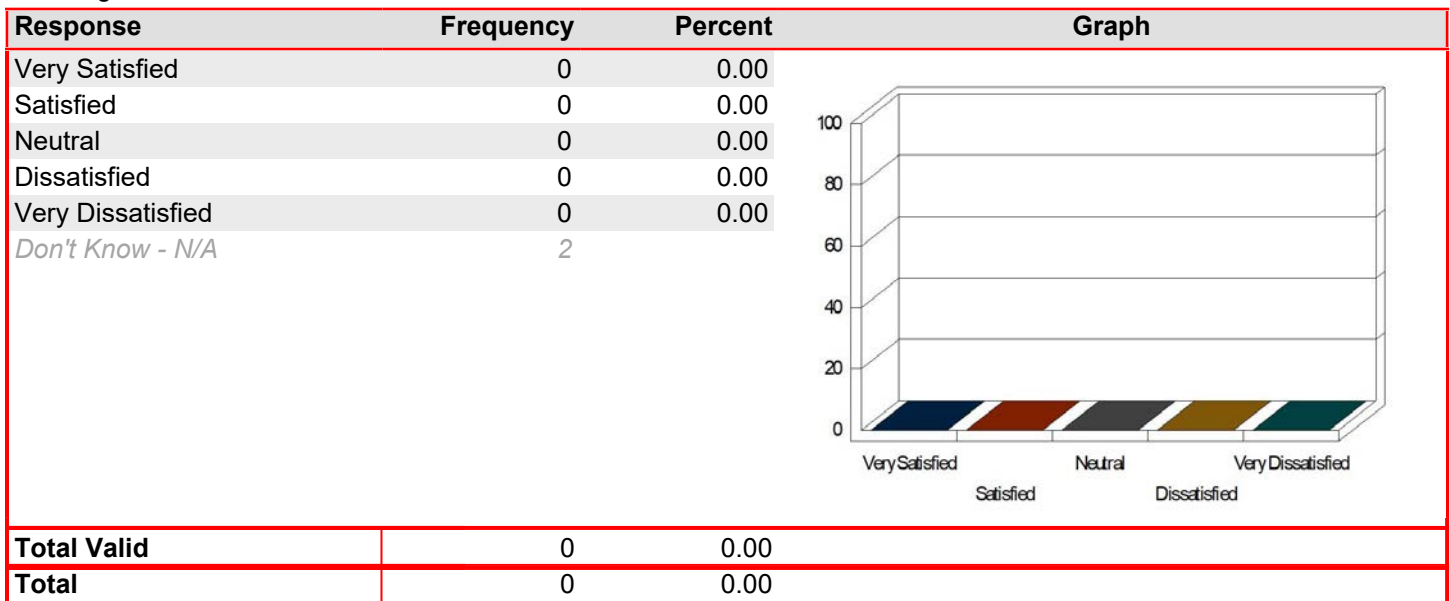
## Tutoring/CAPS - Assistance of staff

Mean: -



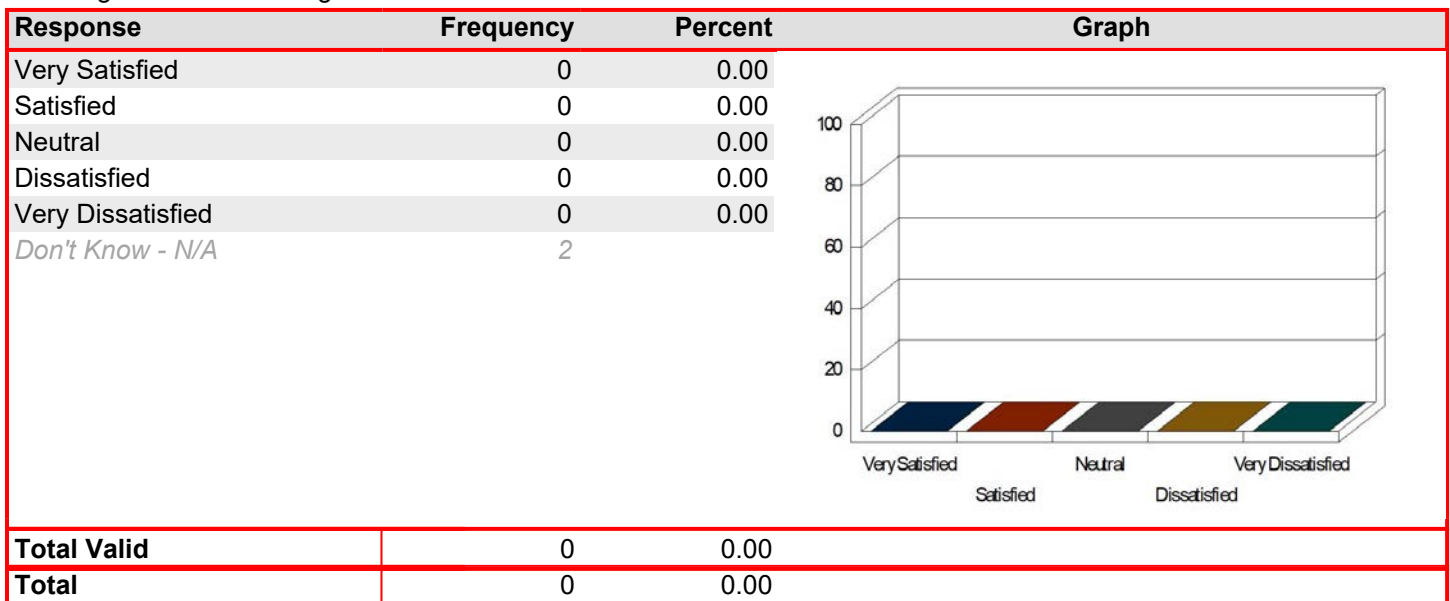
## Tutoring/CAPS - Friendliness of staff

Mean: -



## Tutoring/CAPS - Knowledge of staff

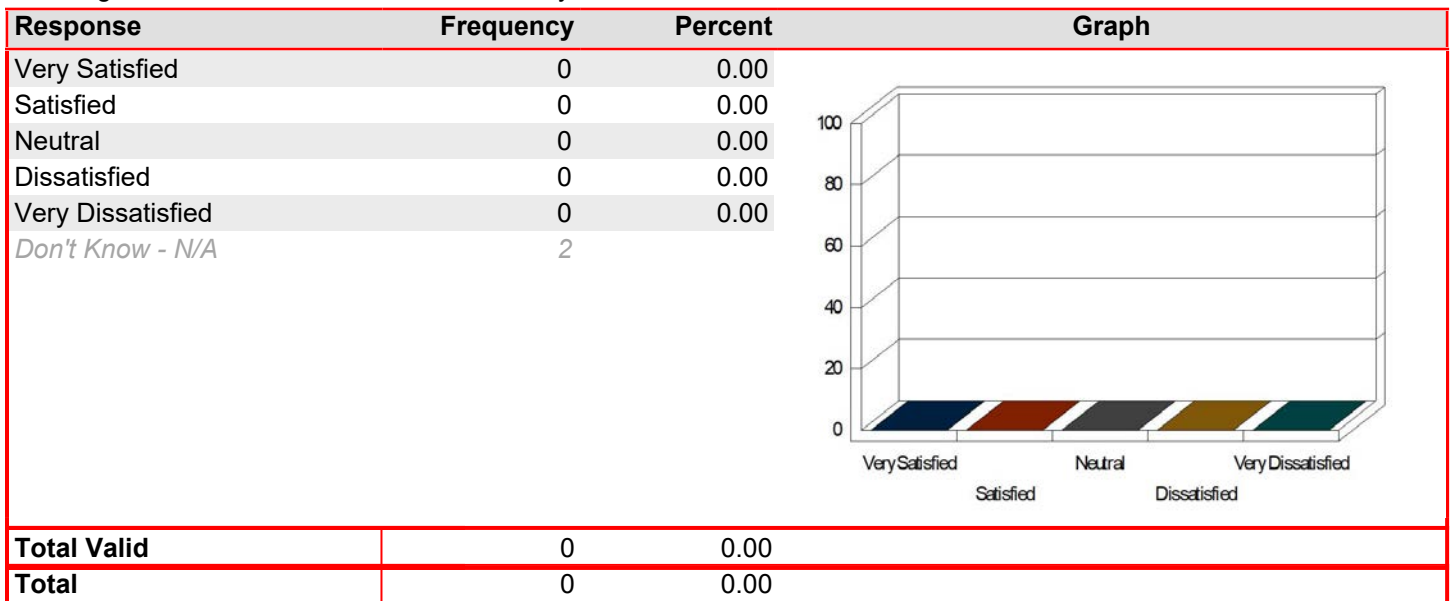
Mean: -





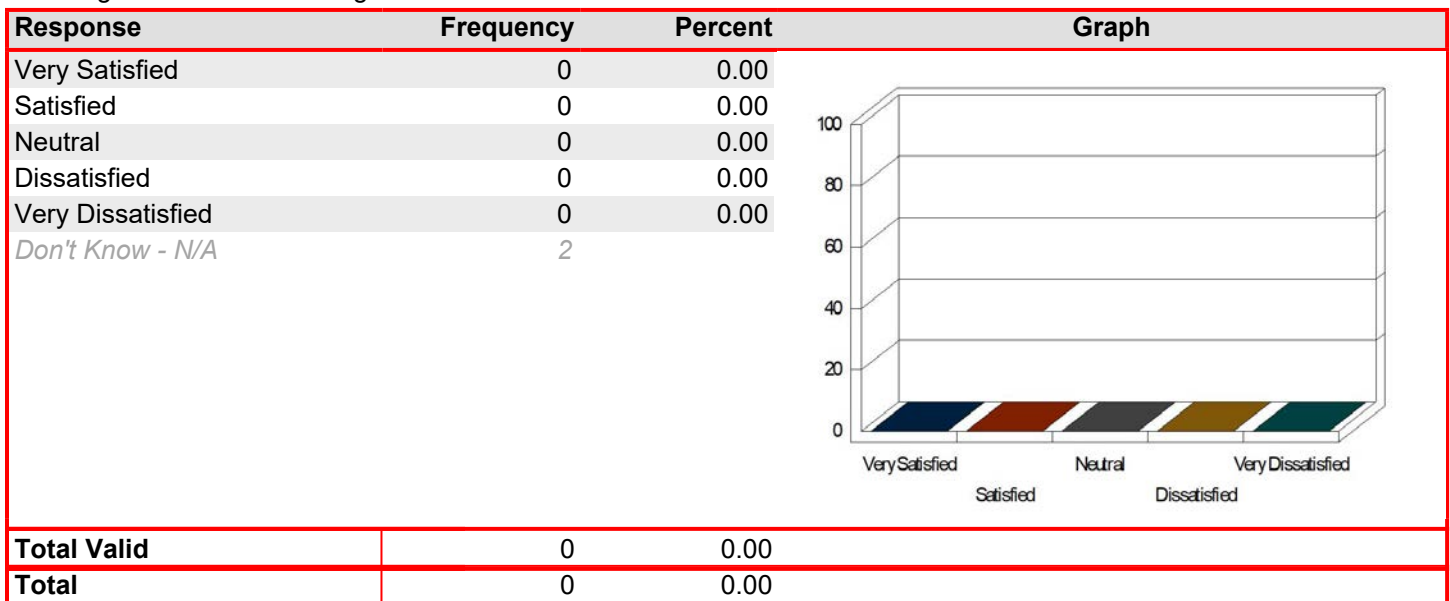
## Tutoring/CAPS - Documented student disability services

Mean: -



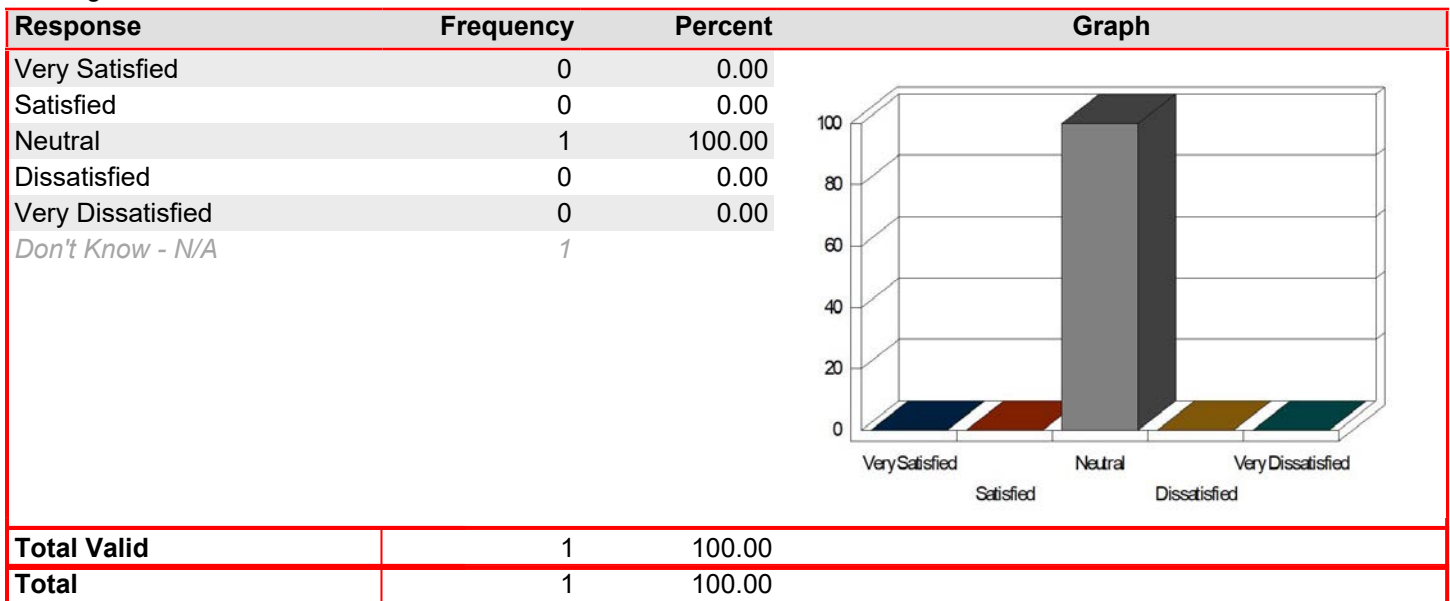
## Tutoring/CAPS - Peer tutoring services

Mean: -



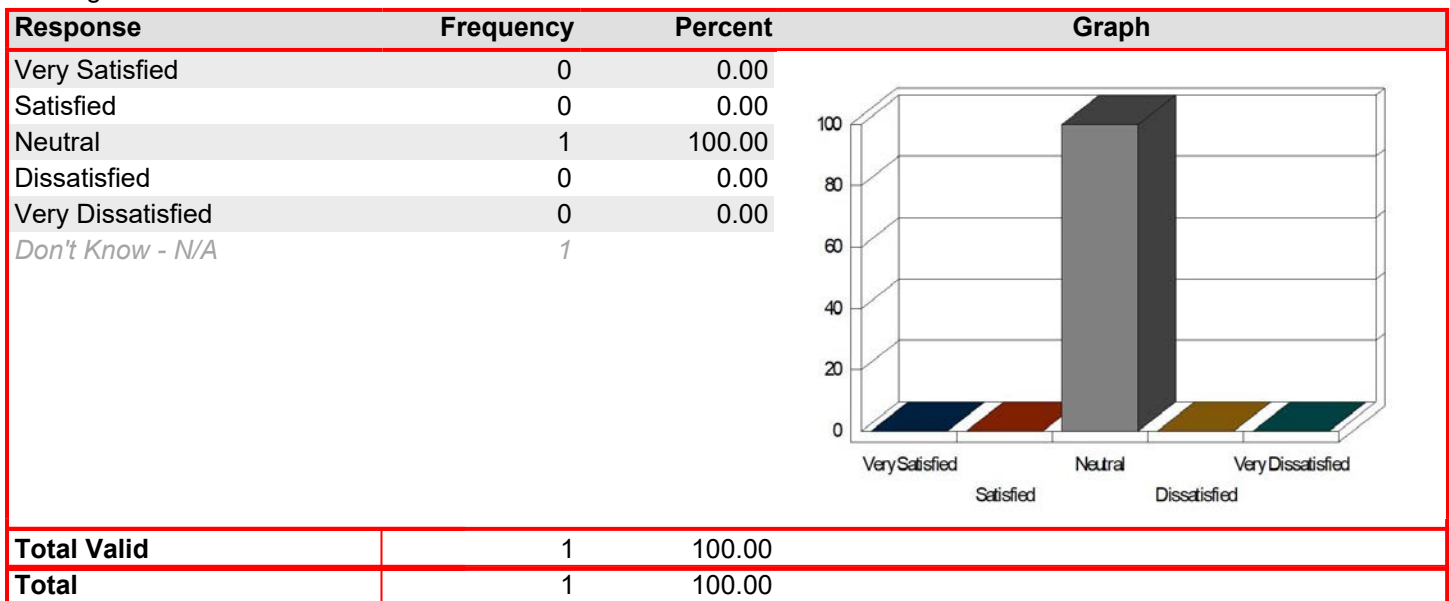
## Testing Services - Assistance of staff

Mean: 3.00



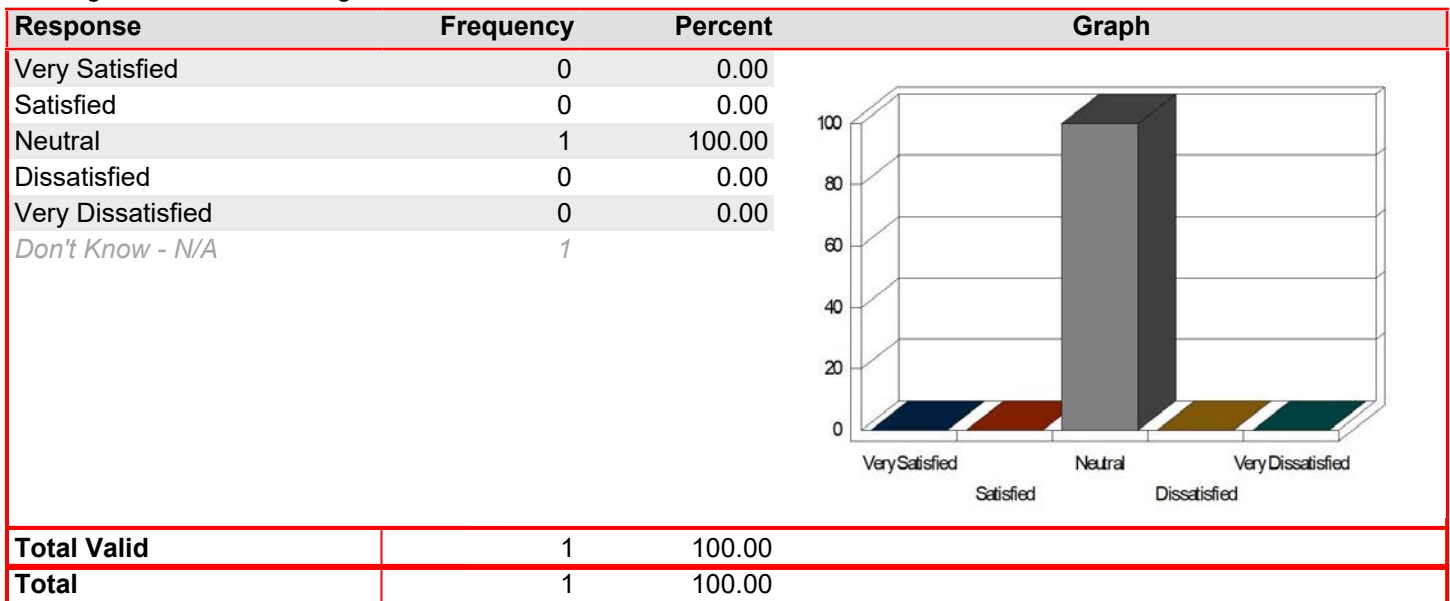
## Testing Services - Friendliness of staff

Mean: 3.00



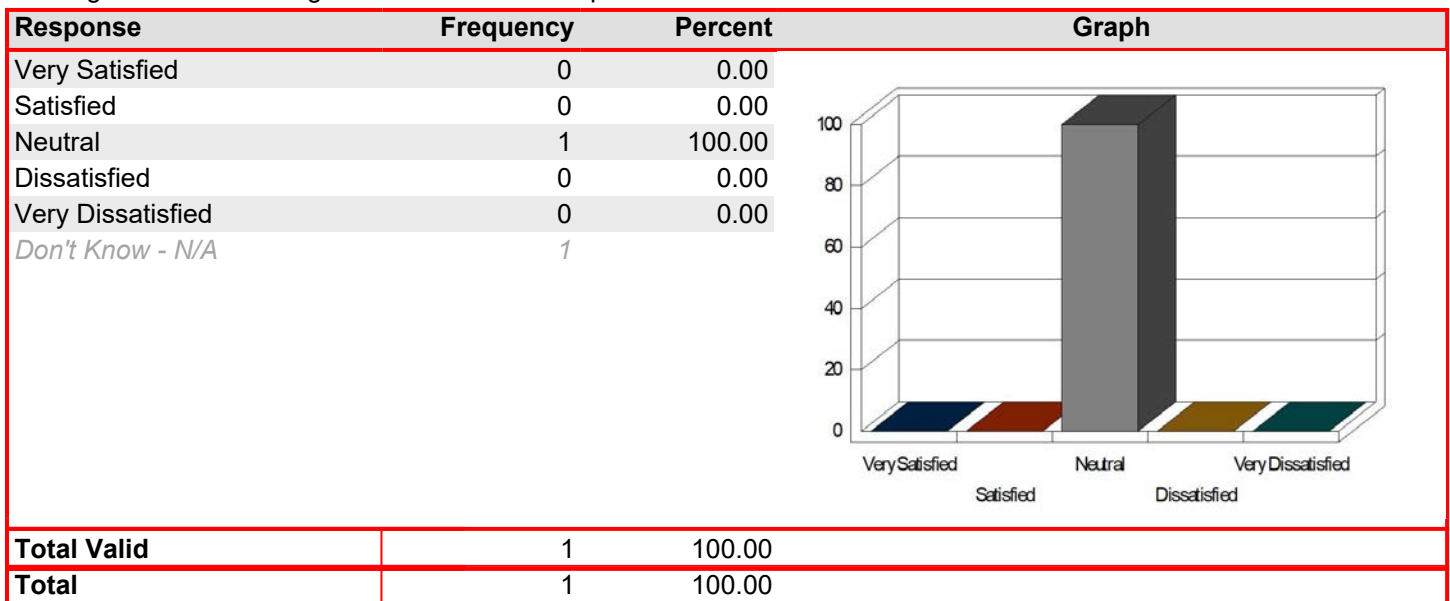
## Testing Services - Knowledge of staff

Mean: 3.00



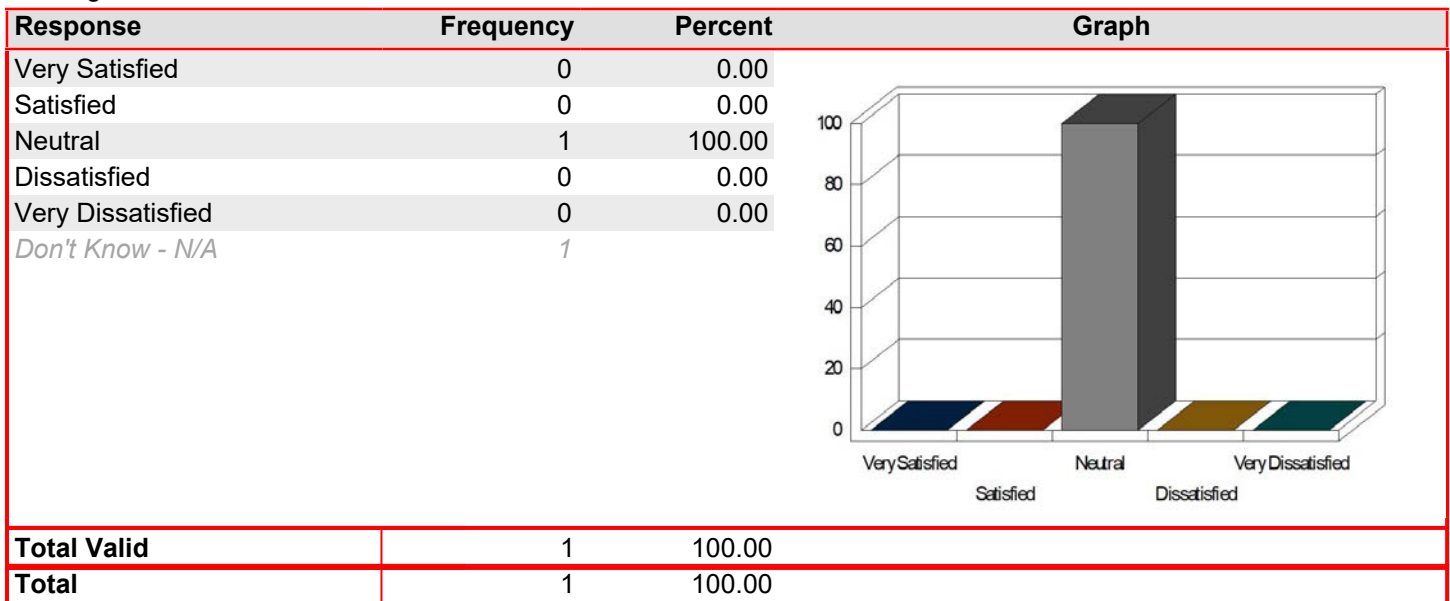
## Testing Services - Testing Center hours are adequate

Mean: 3.00



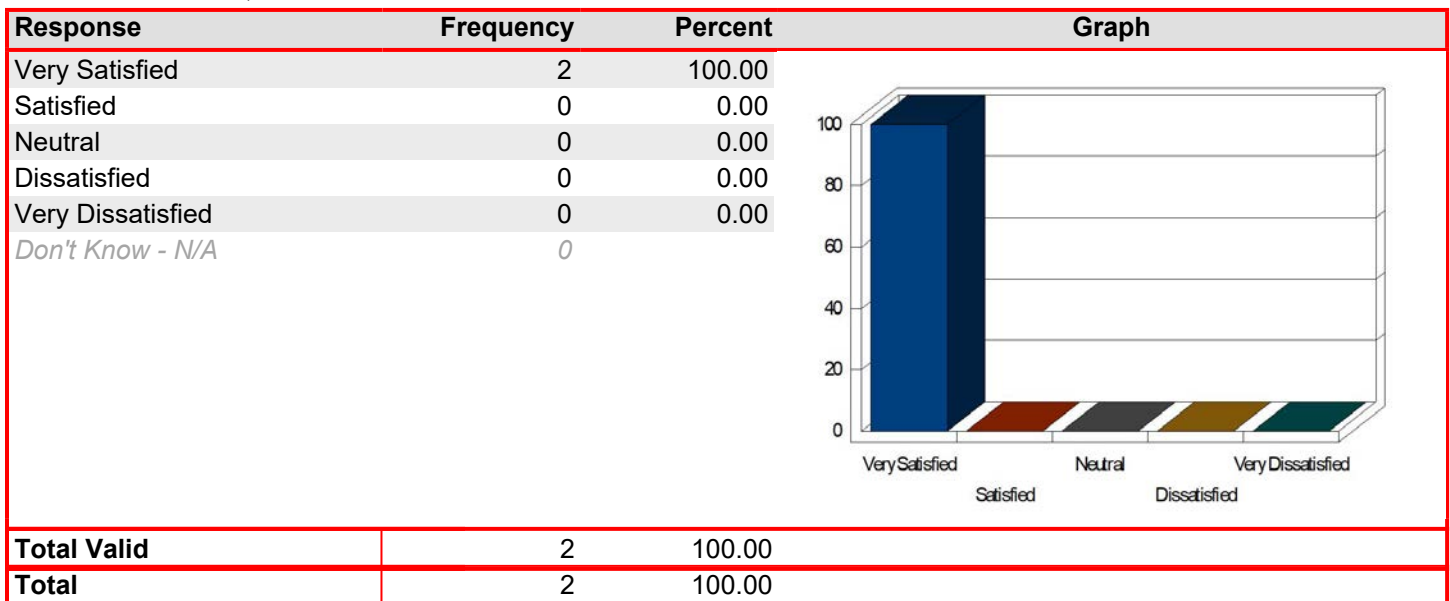
## Testing Services - Website information

Mean: 3.00



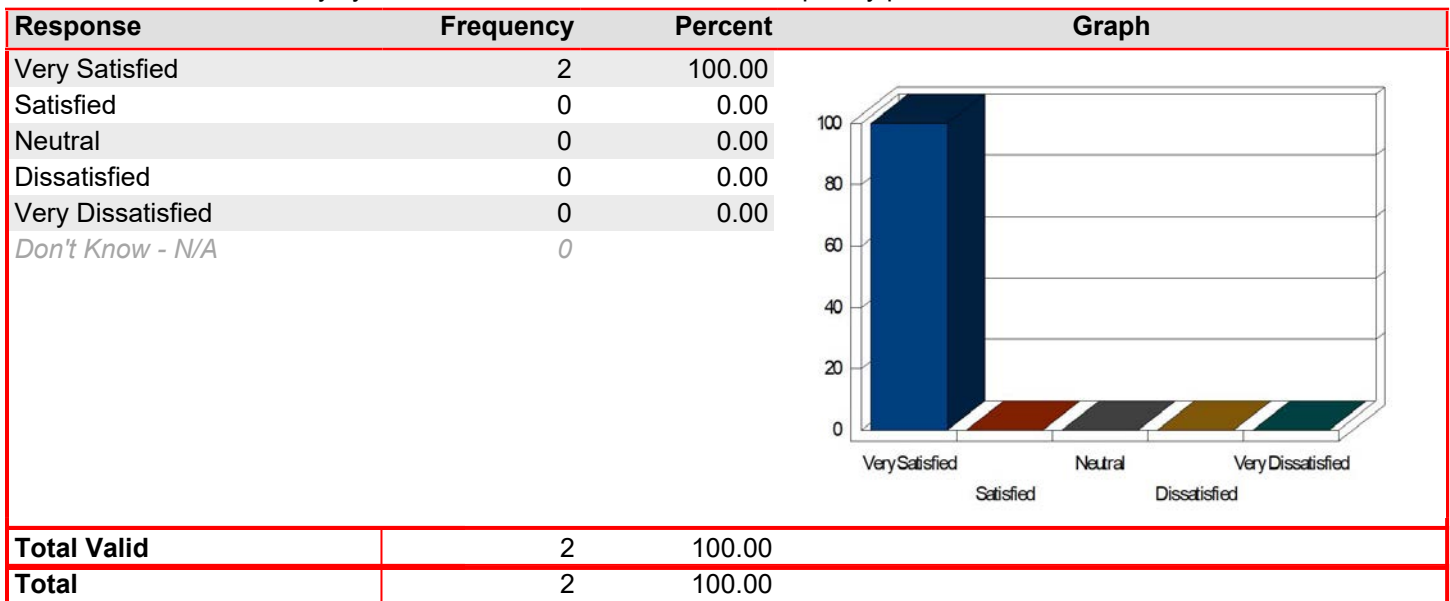
## Instruction - Overall, teachers care about me

Mean: 5.00



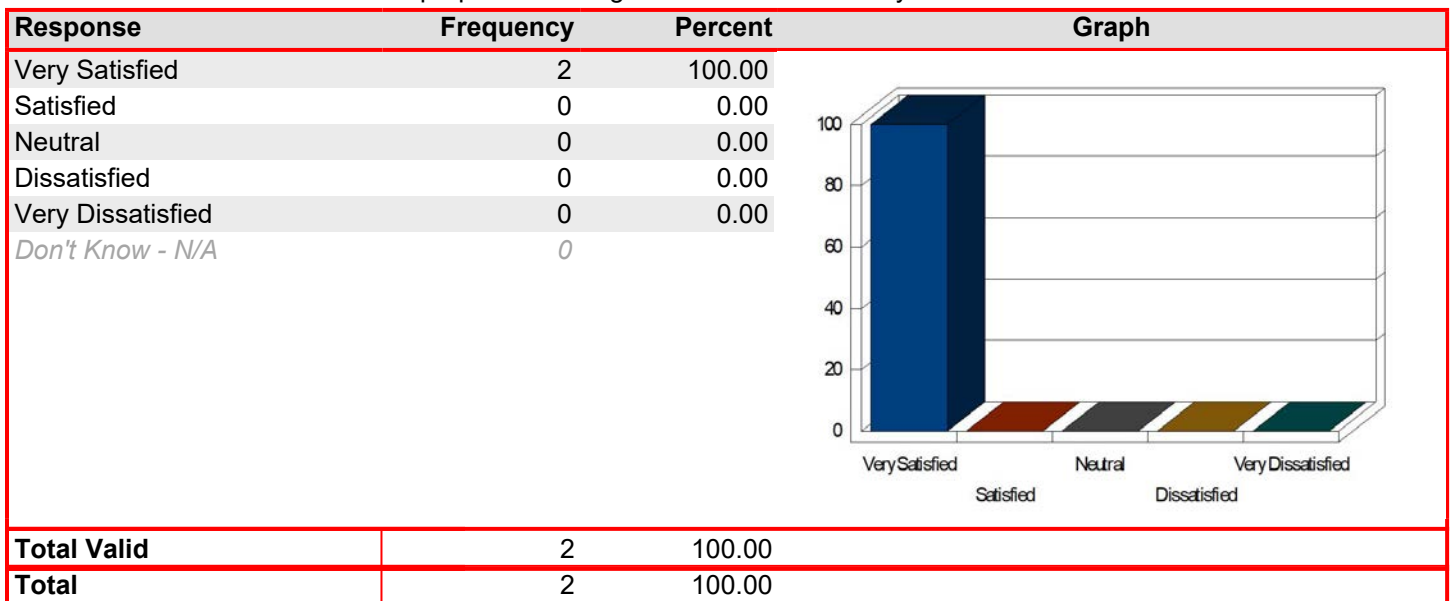
Instruction - First class day syllabus and course material were adequately provided

Mean: 5.00



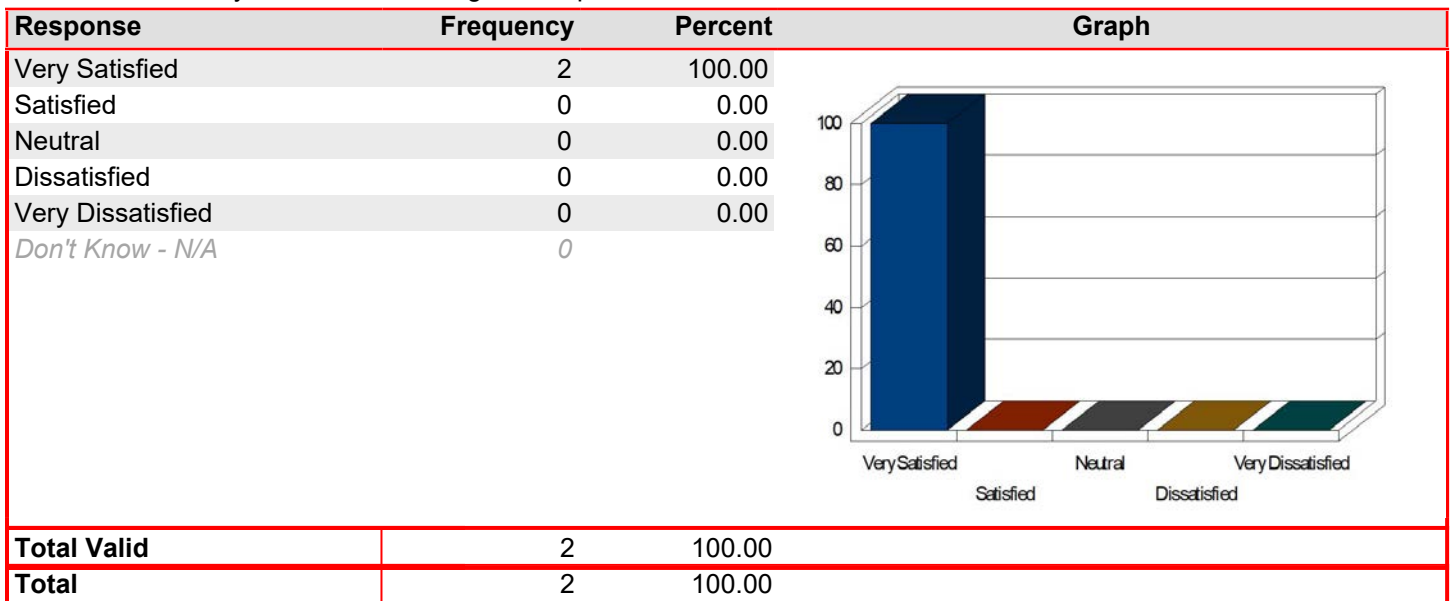
Instruction - Instructors were well-prepared and organized on first class day

Mean: 5.00



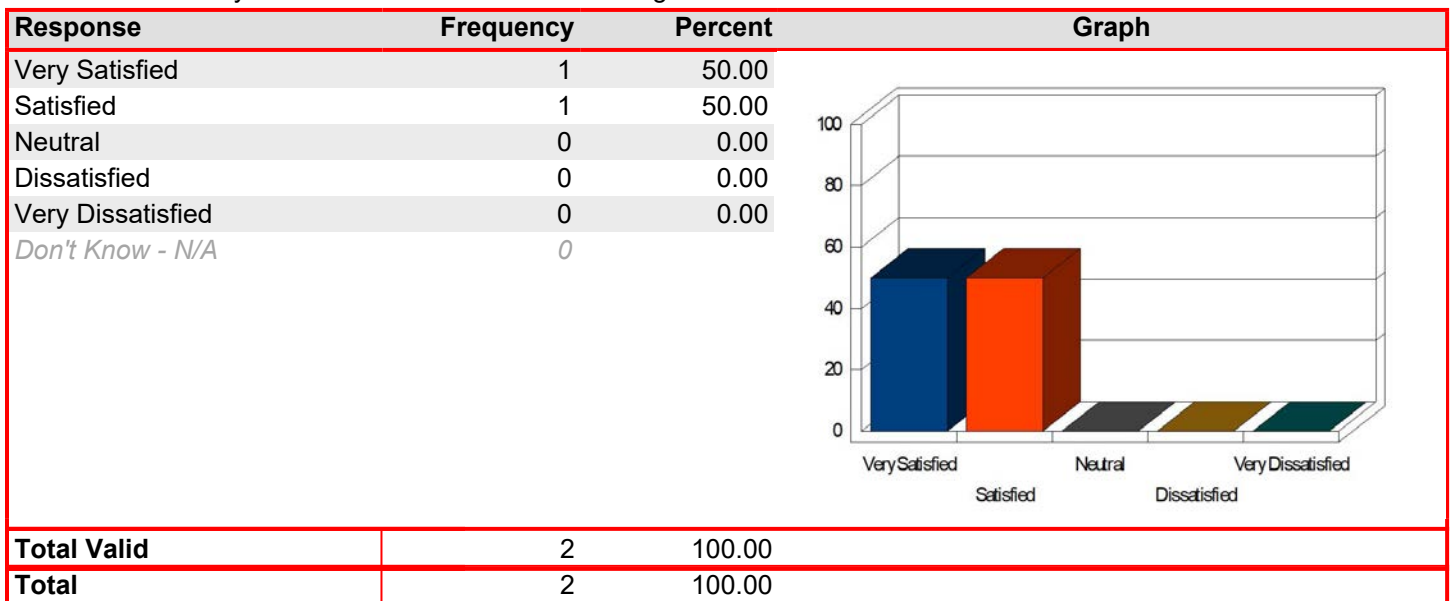
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 5.00



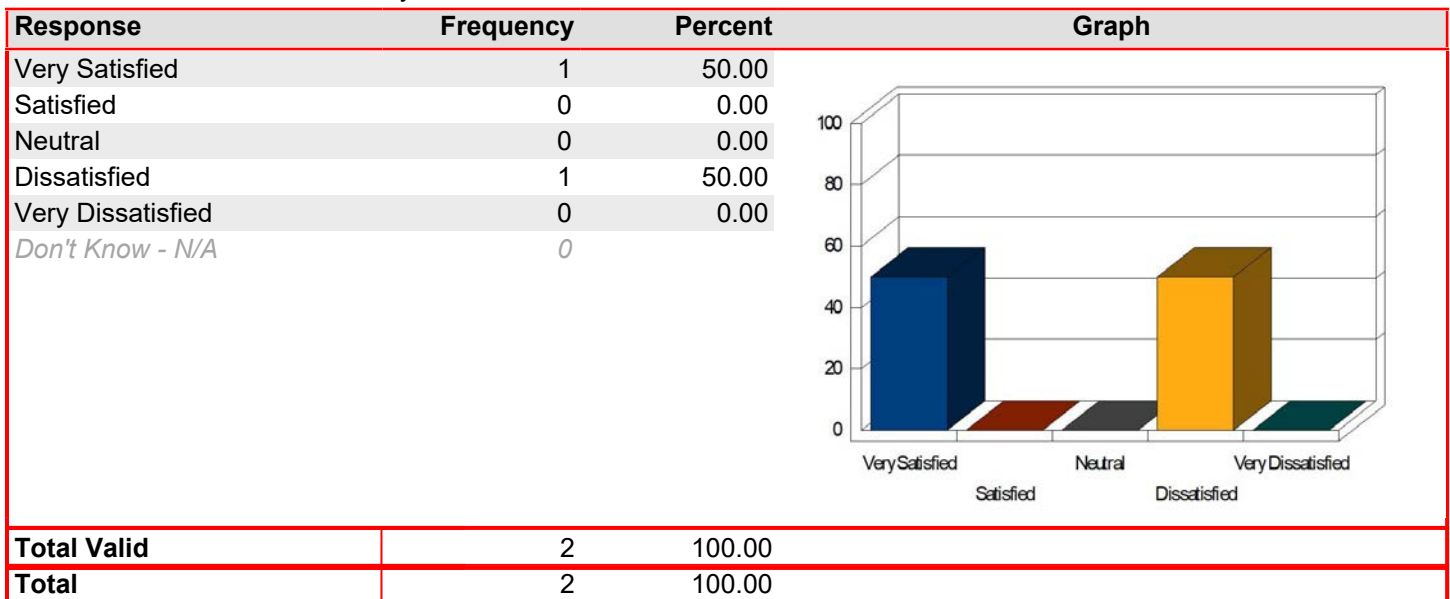
Instruction - Faculty are available after class and during office hours

Mean: 4.50



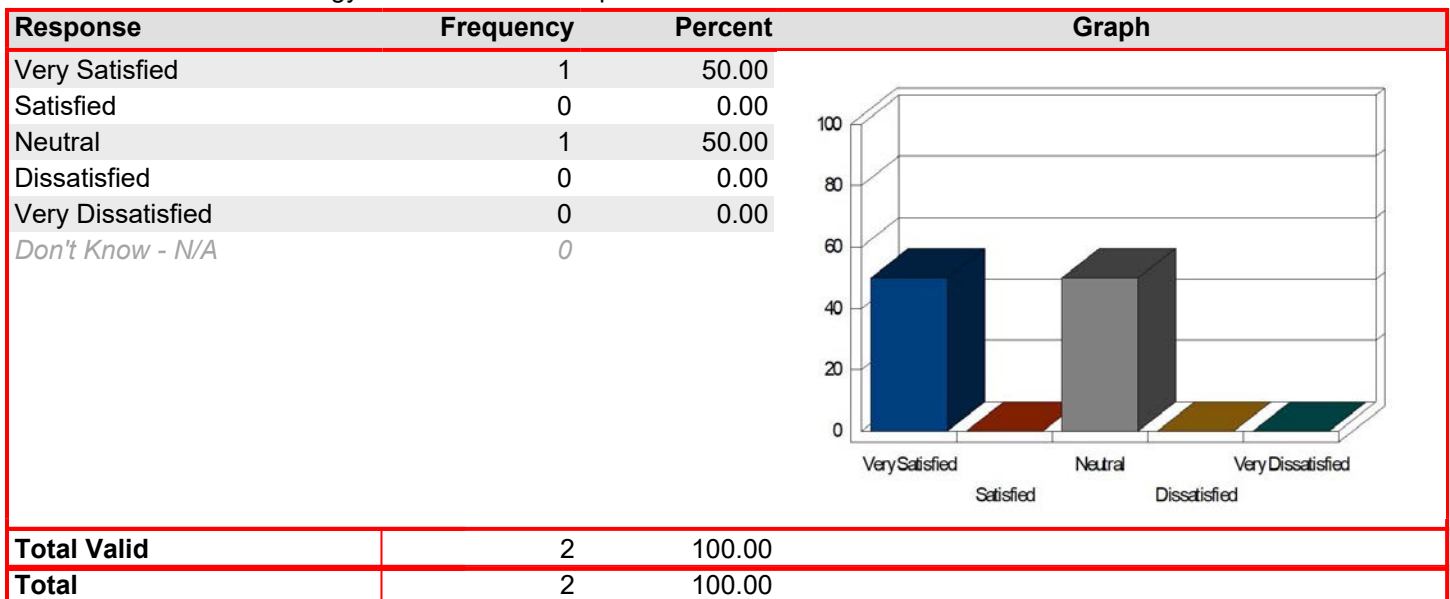
Overall-Student services routinely assisted me

Mean: 3.50



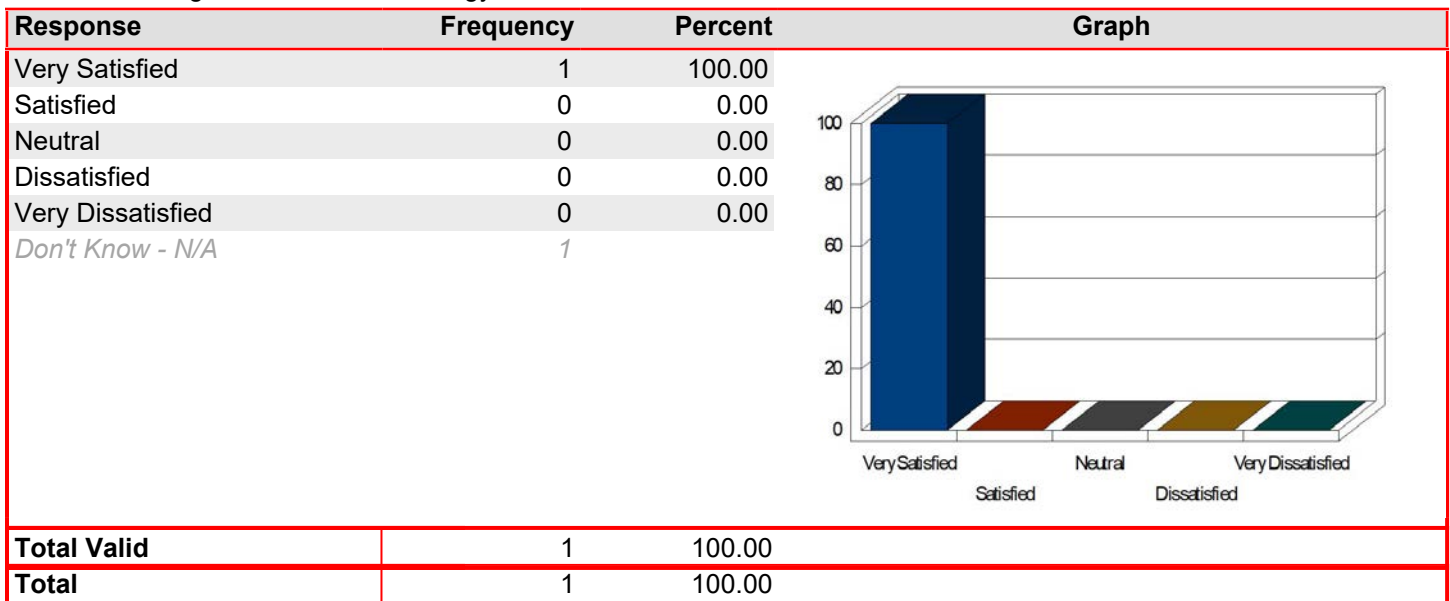
Overall-Access to technology resources was adequate

Mean: 4.00



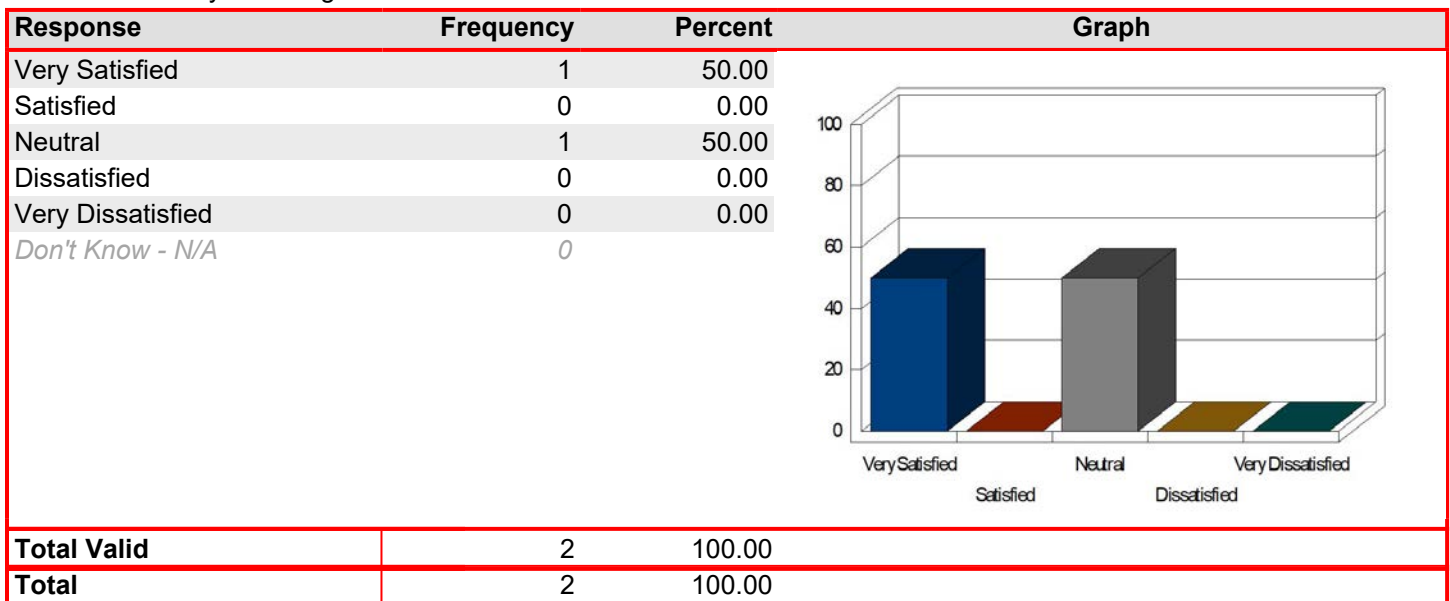
Overall-Training in the use of technology was available

Mean: 5.00



Overall-Efficiency receiving services

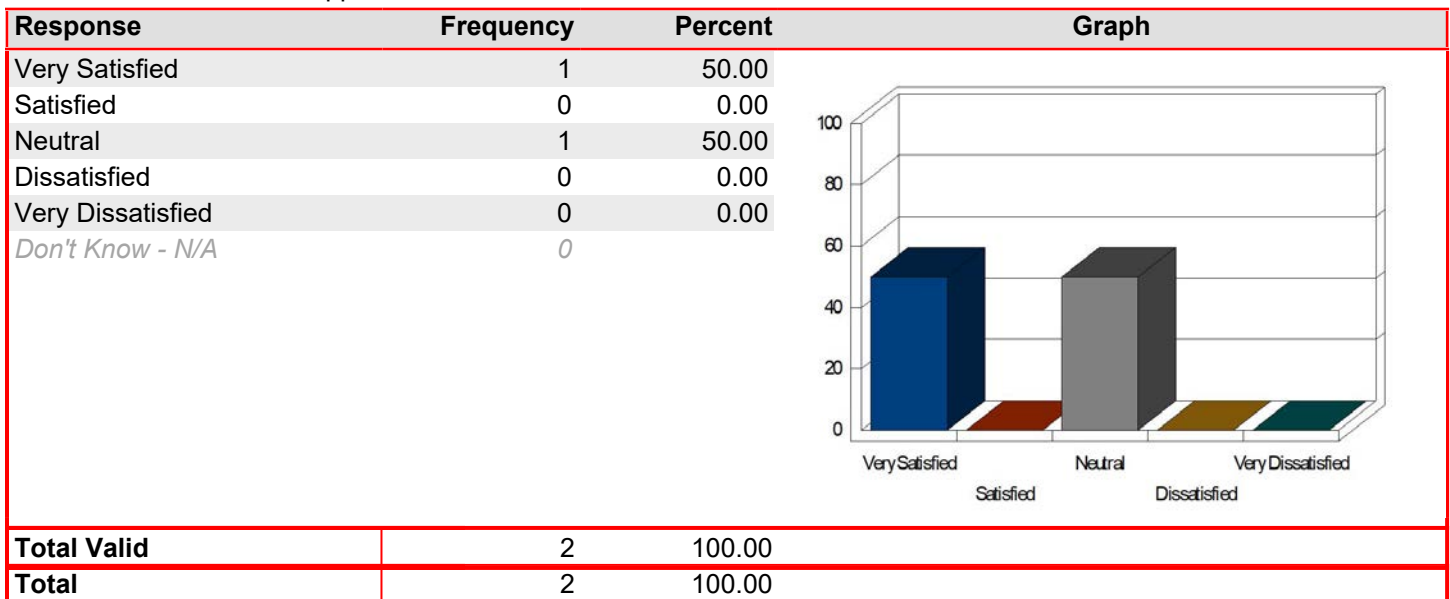
Mean: 4.00





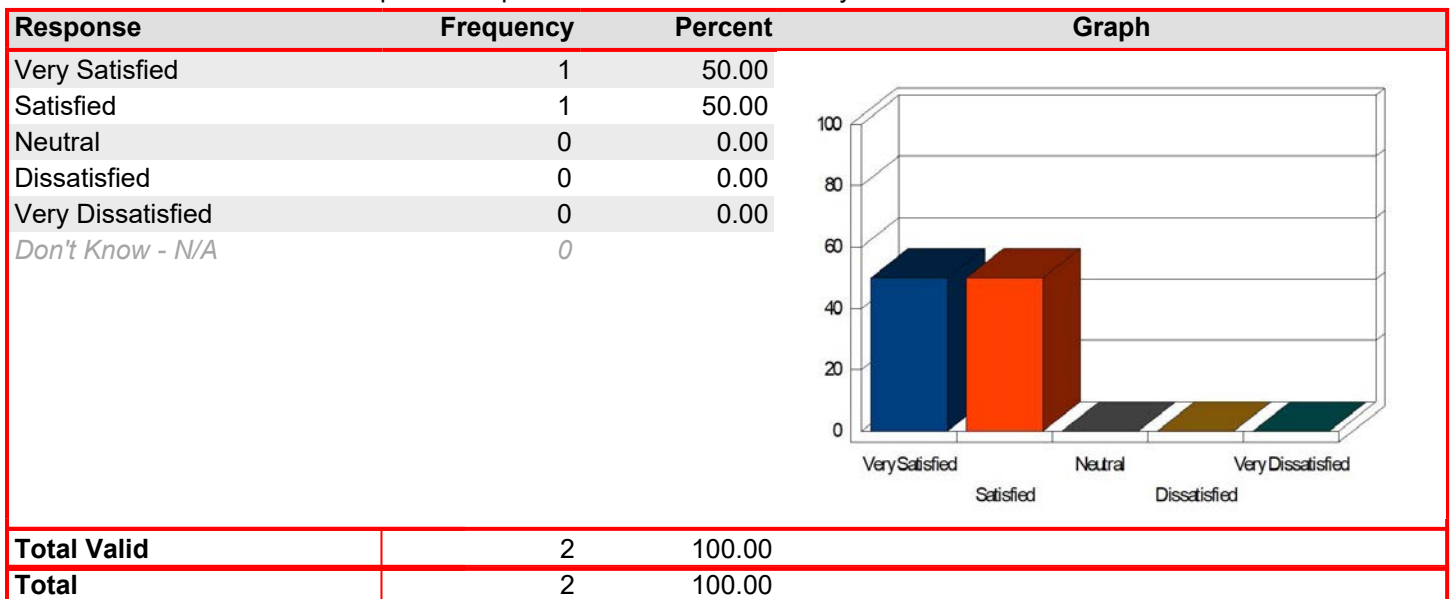
Overall-Administration is approachable

Mean: 4.00



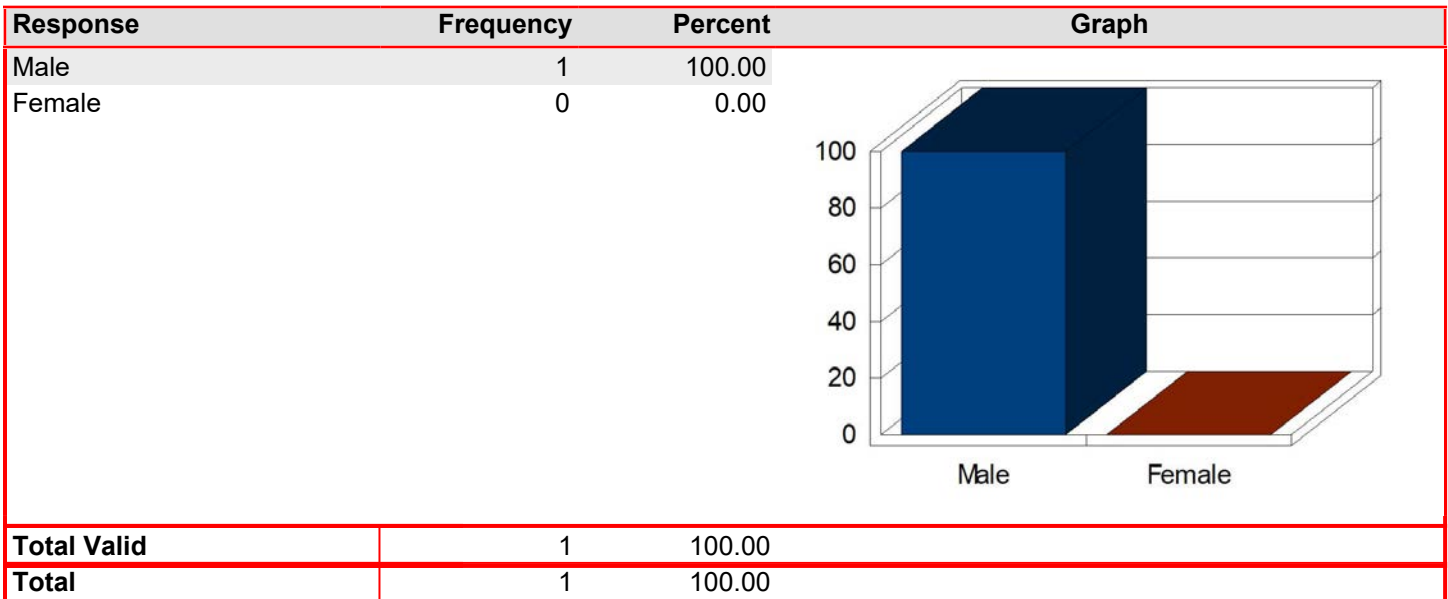
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.50



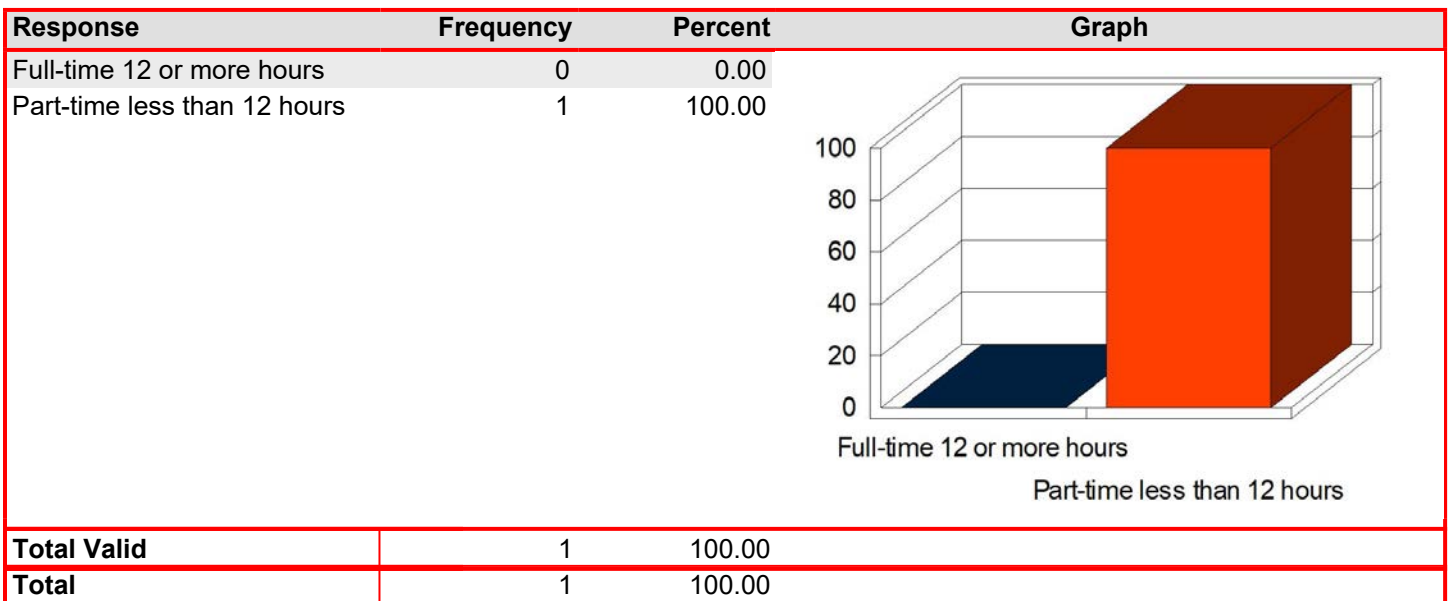
My gender is:

Mean: 1.00



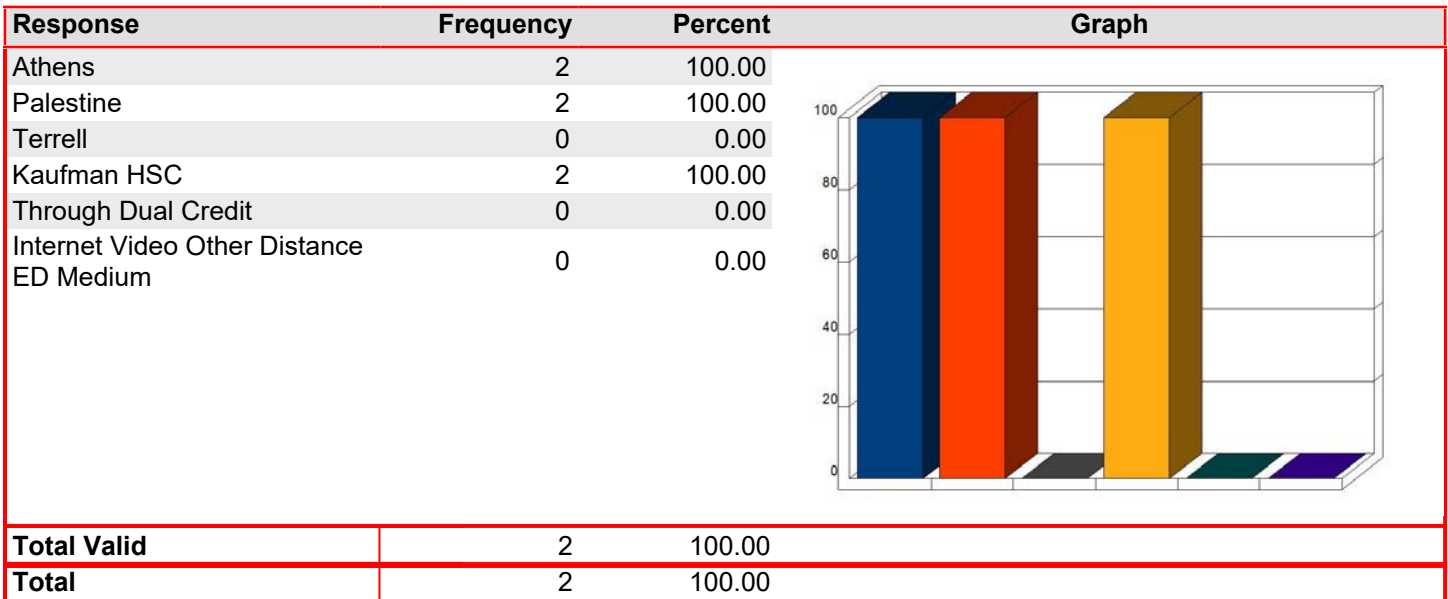
I am enrolled

Mean: 2.00



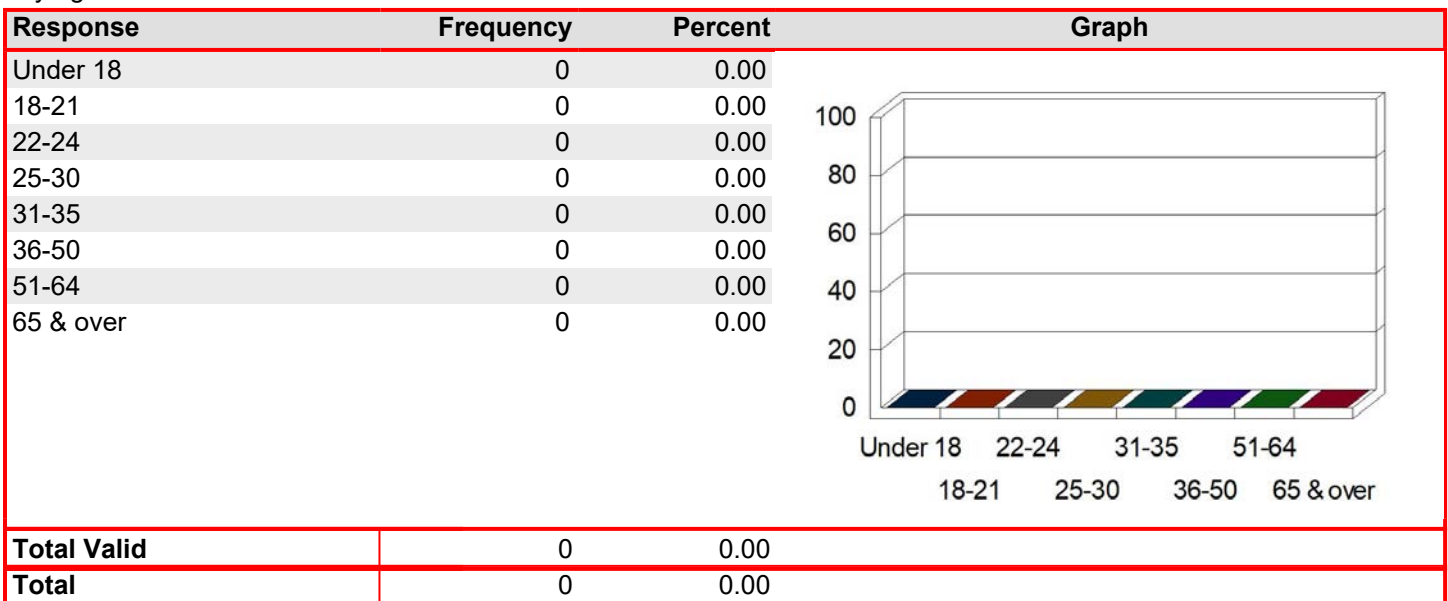
I take the majority of my classes

Mean: -



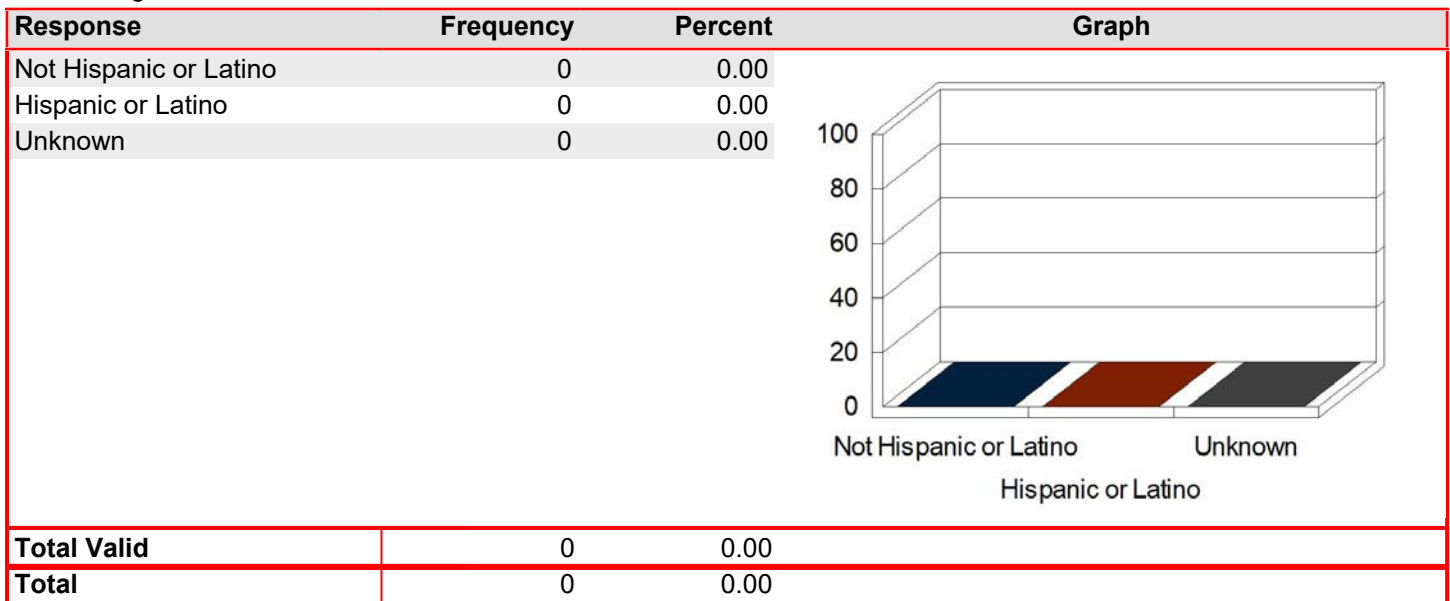
My age is:

Mean: -



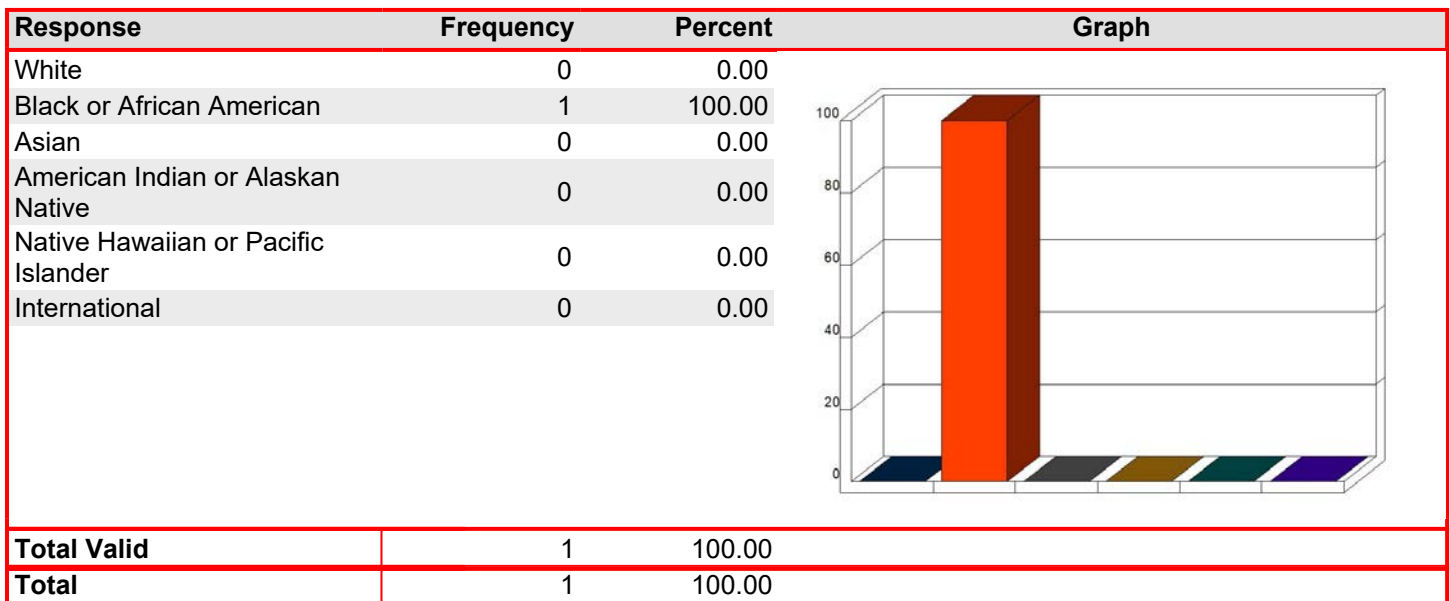
Ethnic Origin

Mean: -



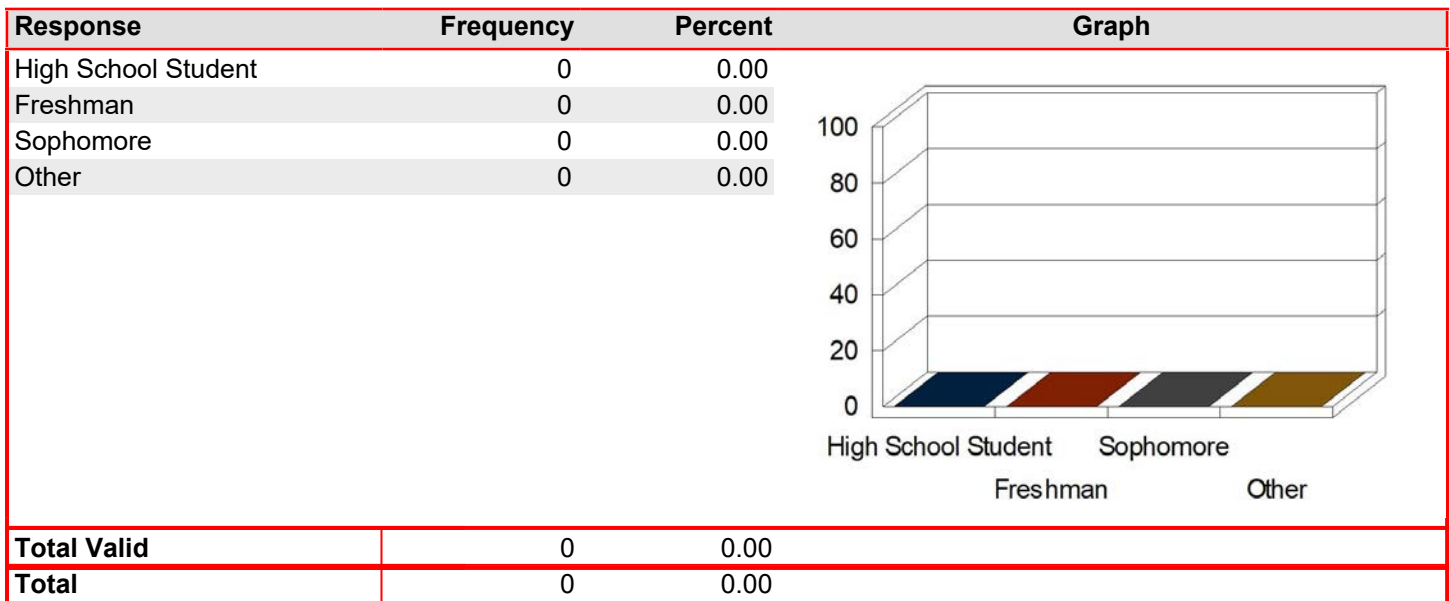
Race

Mean: 2.00



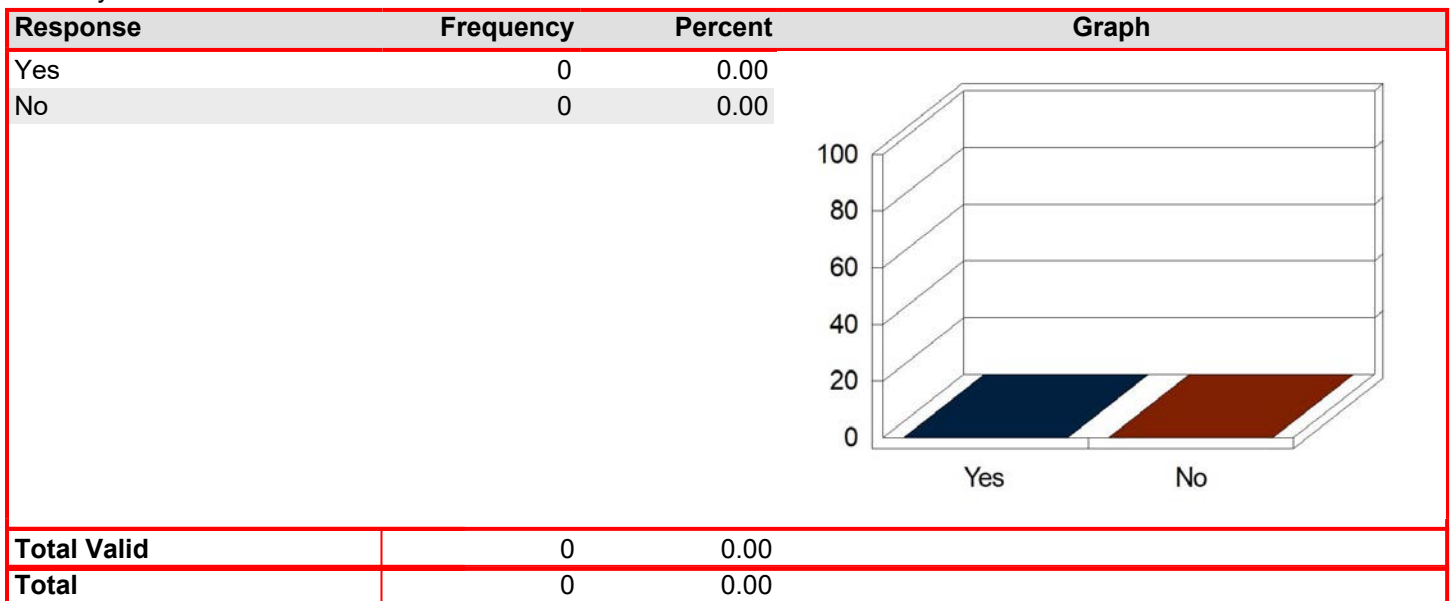
Student Classification:

Mean: -



Would you recommend TVCC to a Friend?

Mean: -



# Trinity Valley Community College

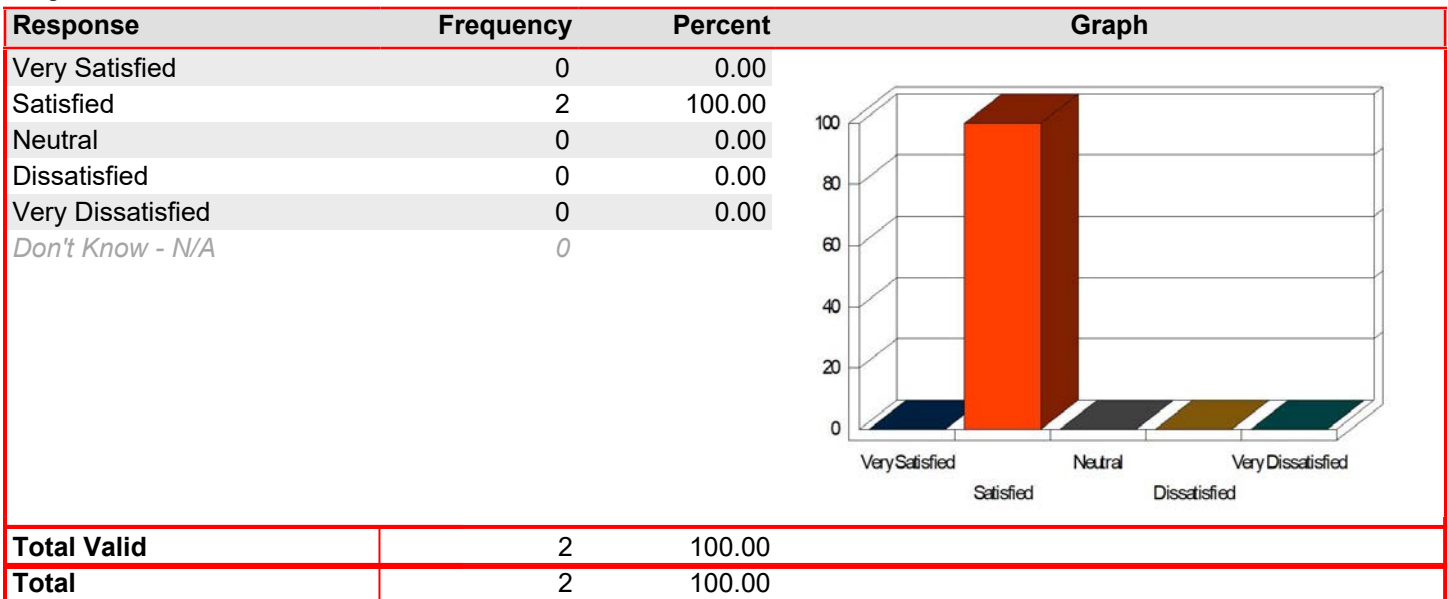
## Student Satisfaction Survey

2018

(Athens, Palestine, Terrell)

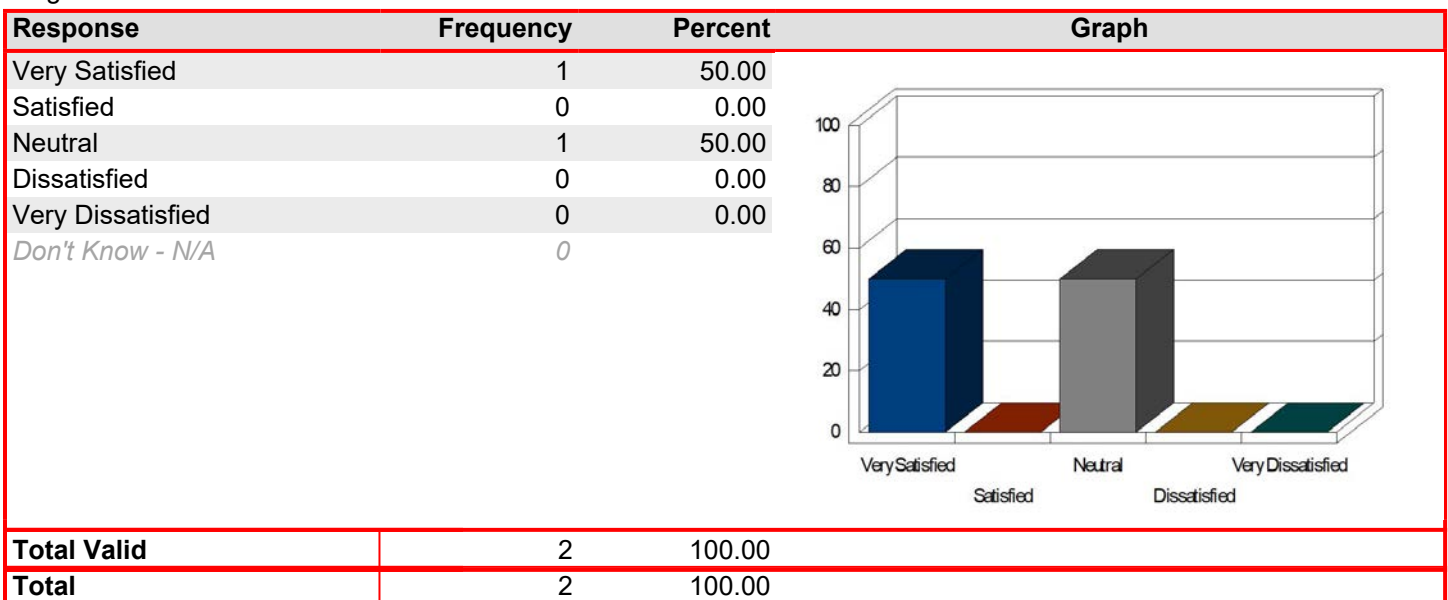
Registration & Admissions - Assistance of staff

Mean: 4.00



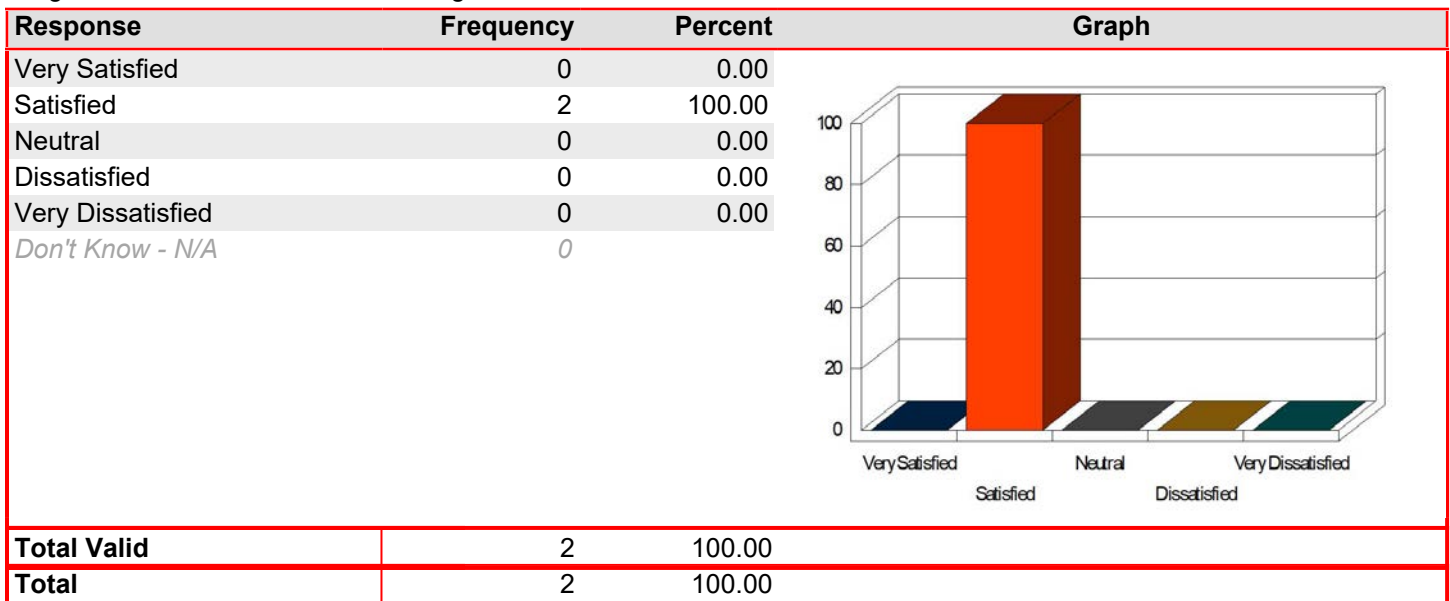
Registration & Admissions - Friendliness of staff

Mean: 4.00



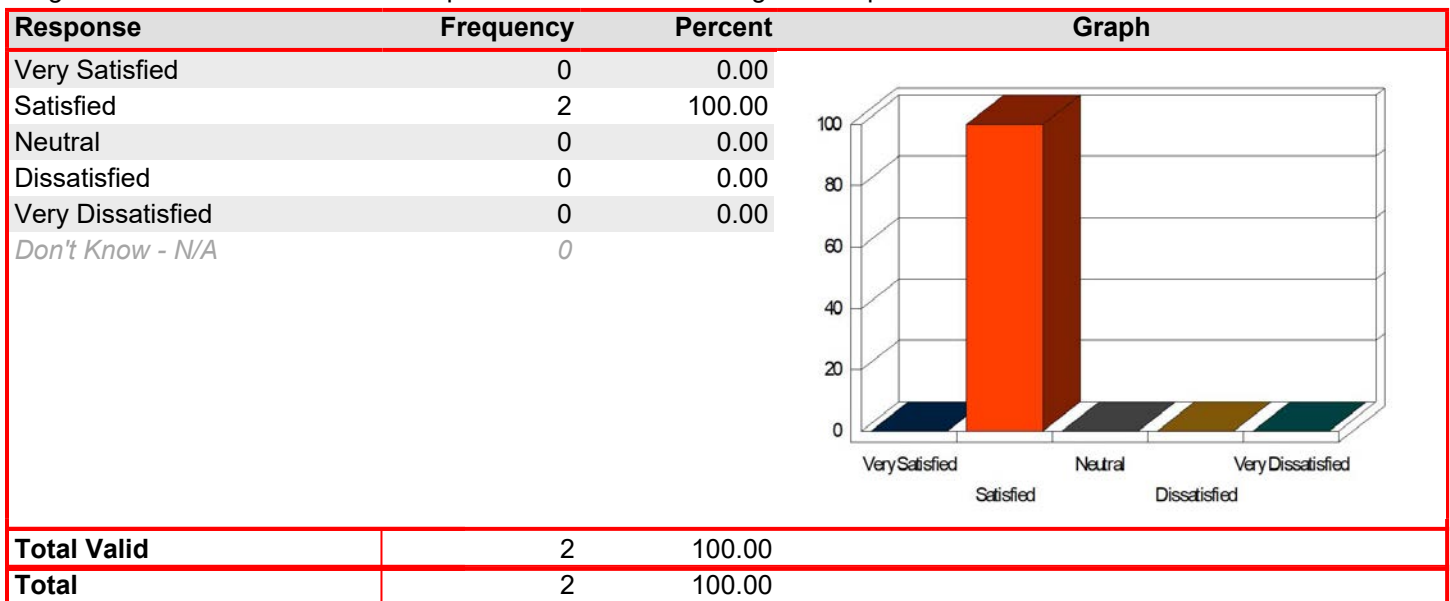
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.00



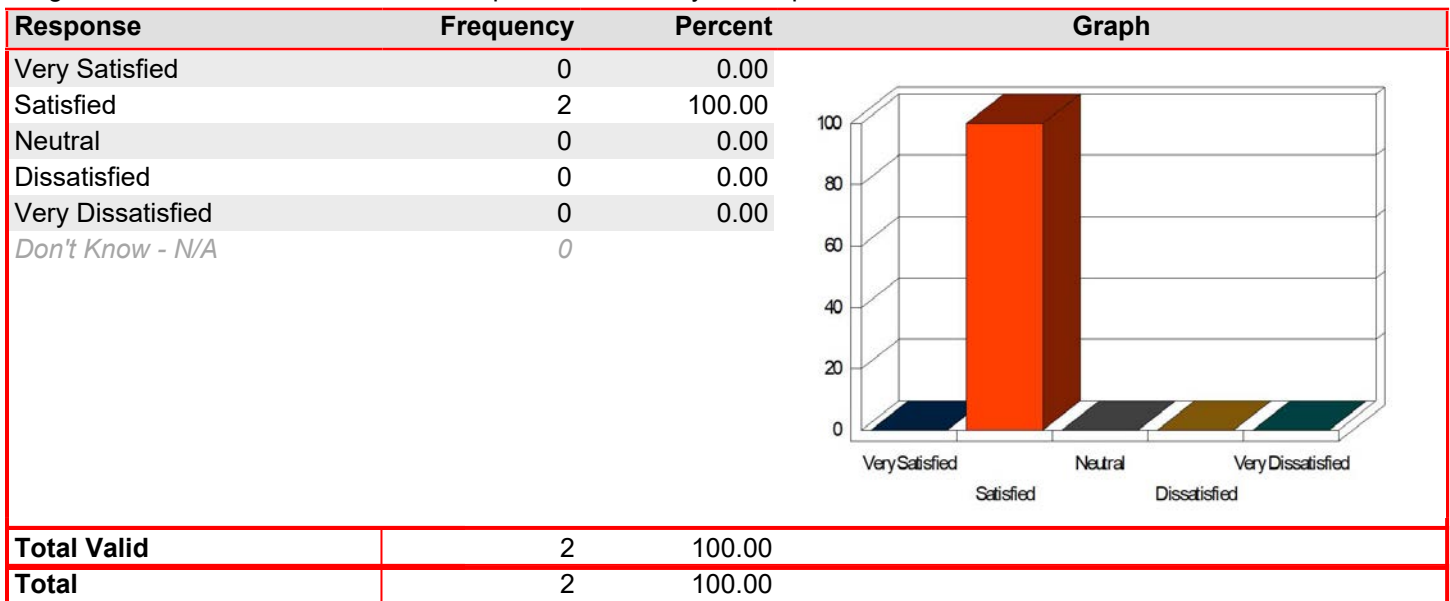
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.00



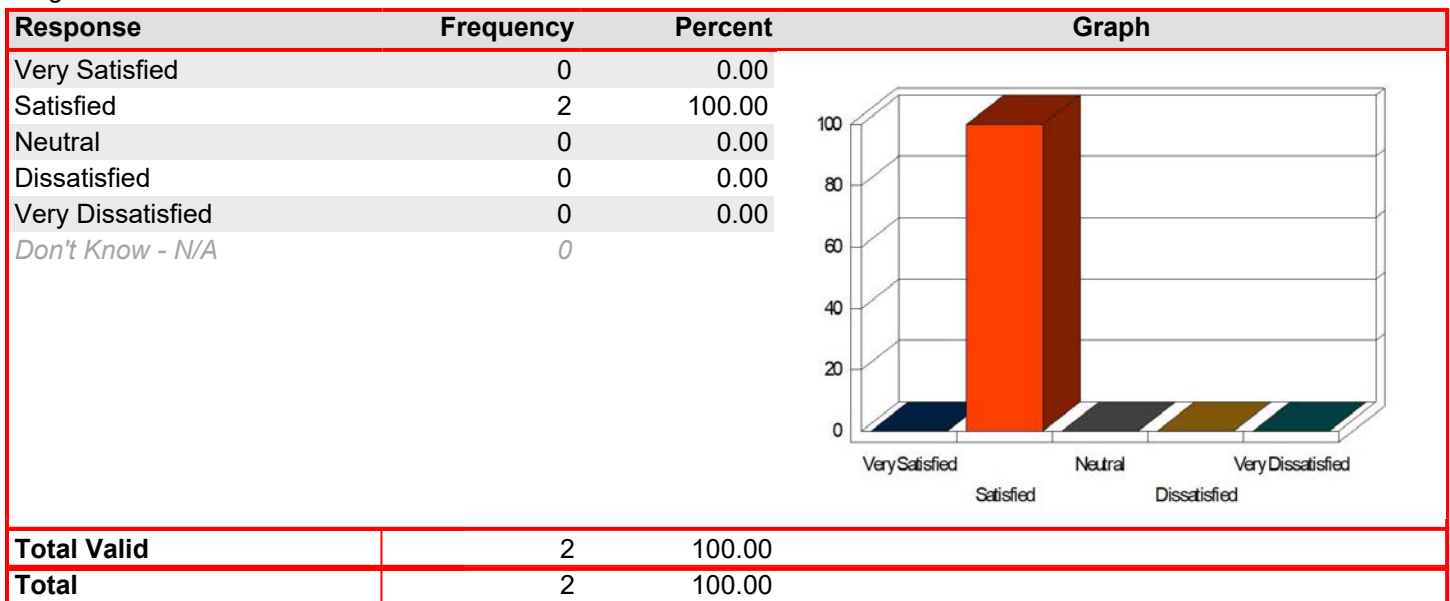
Registration & Admissions - Admissions process was easy to complete

Mean: 4.00



Registration & Admissions - Information I received was understandable

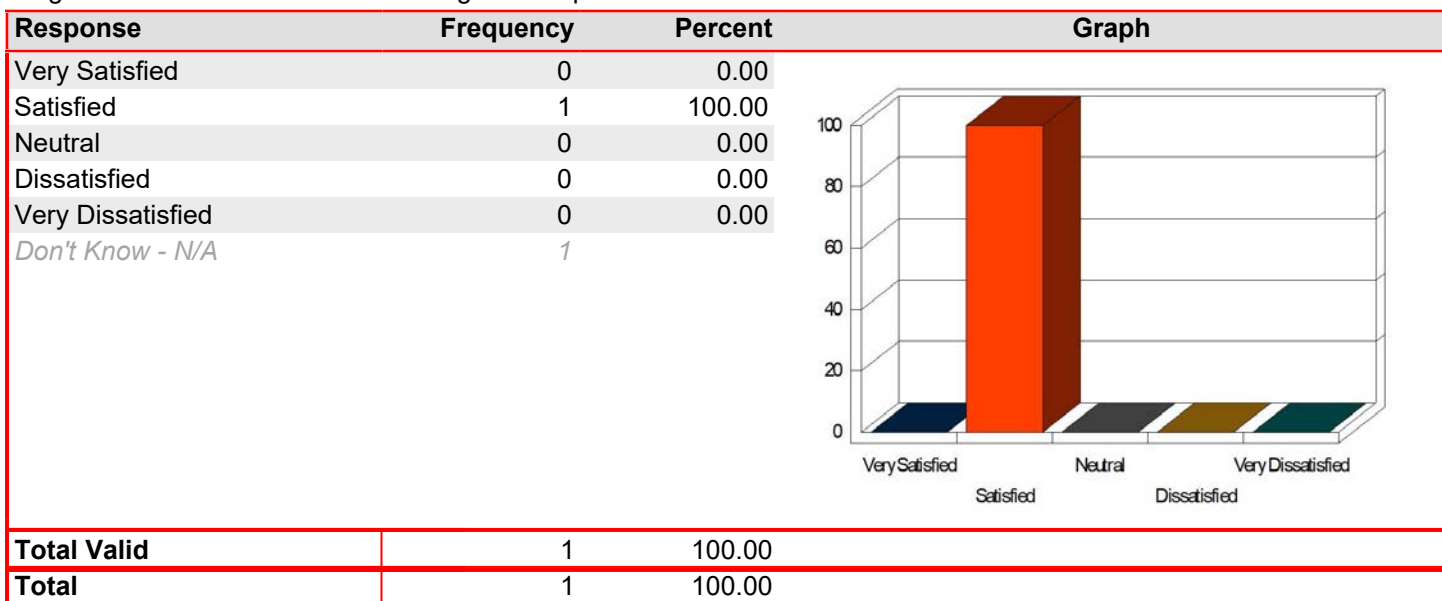
Mean: 4.00





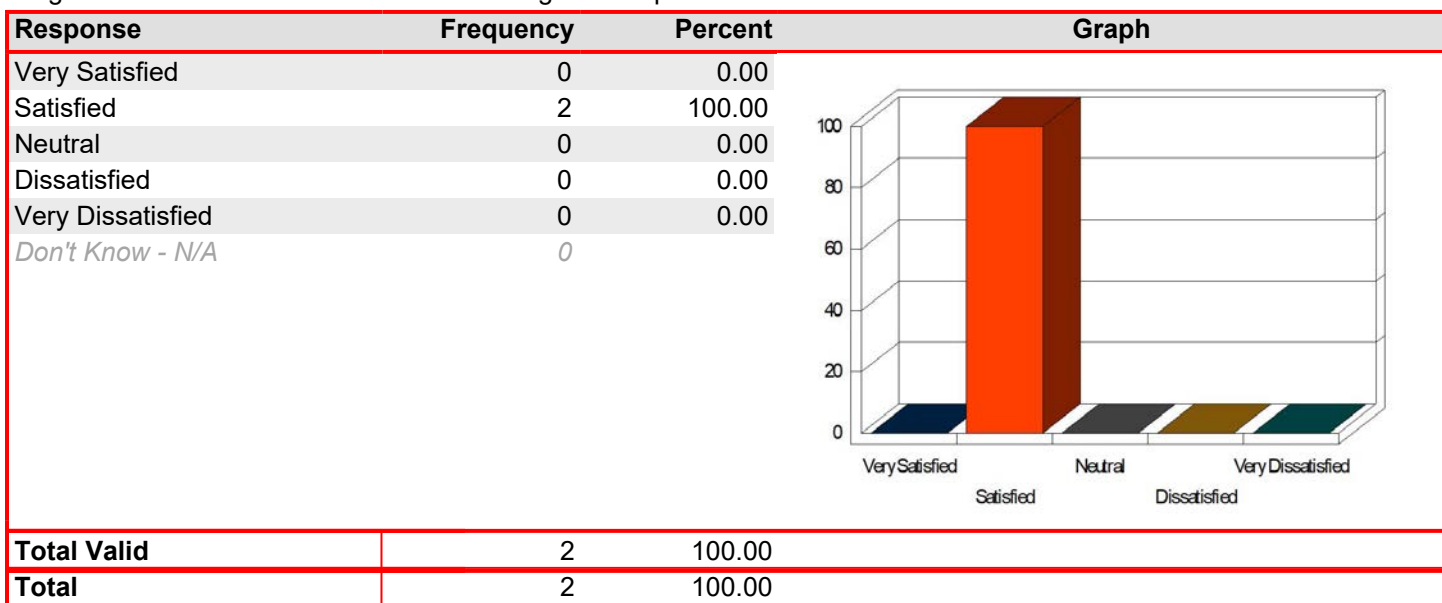
## Registration &amp; Admissions - Online registration process

Mean: 4.00



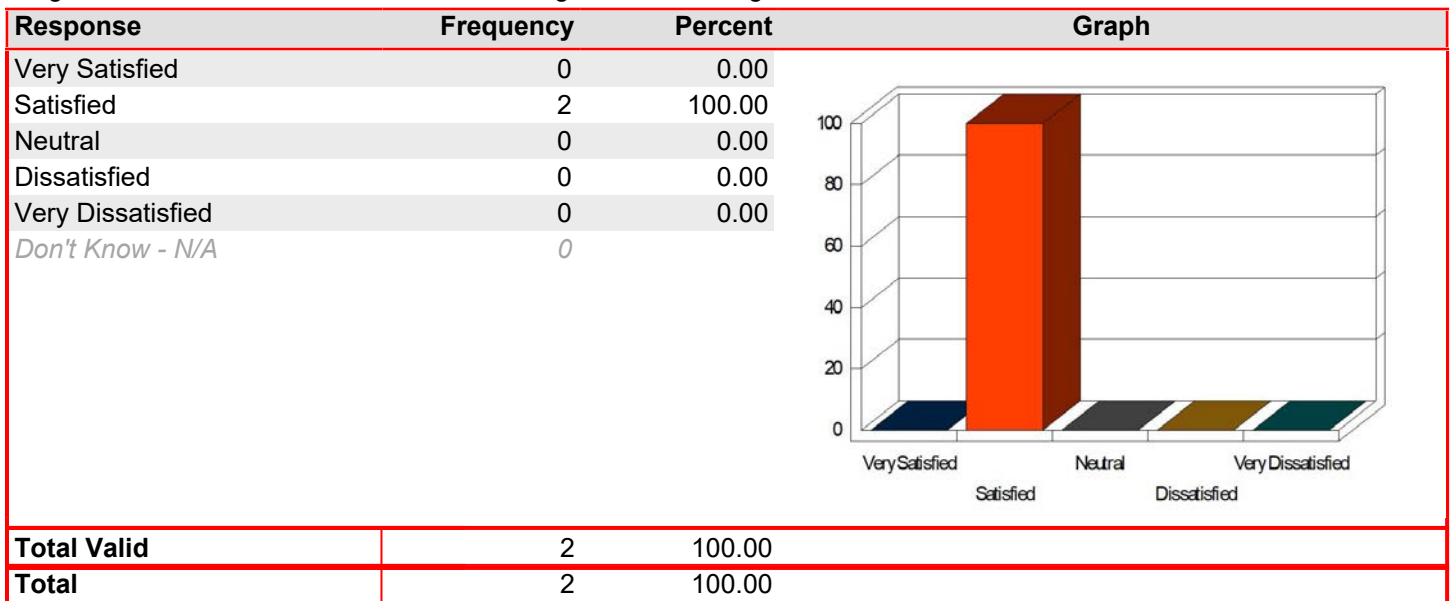
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.00



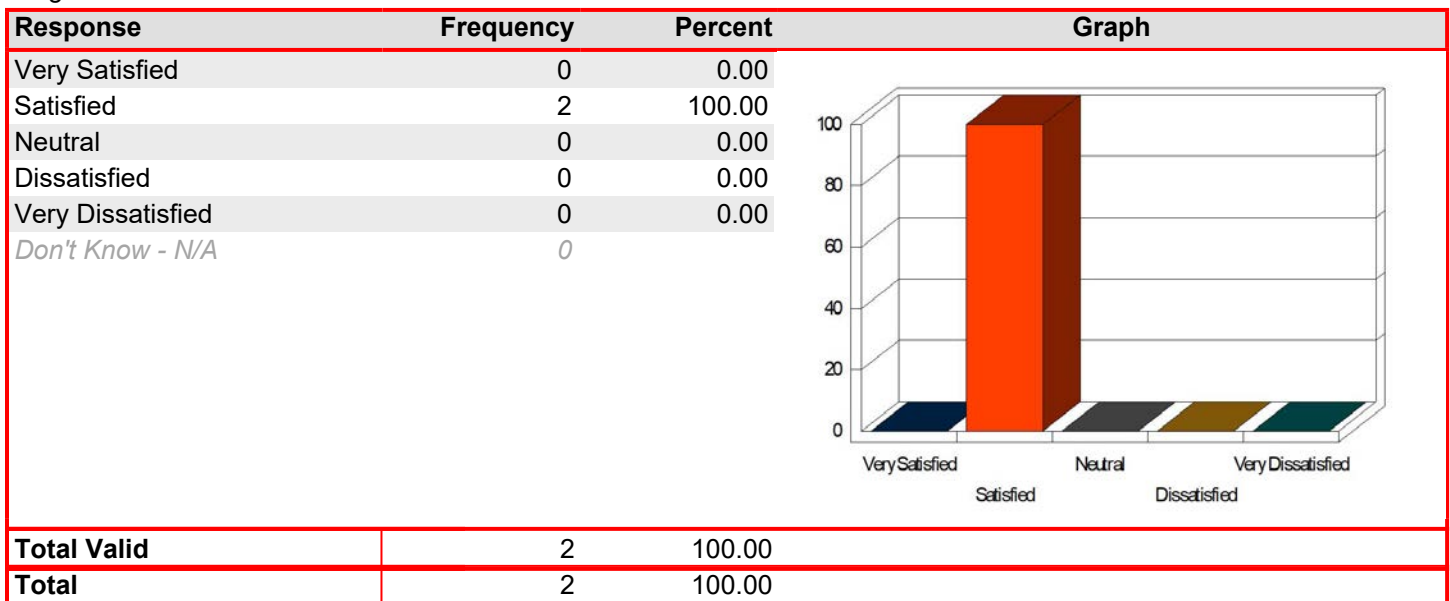
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.00



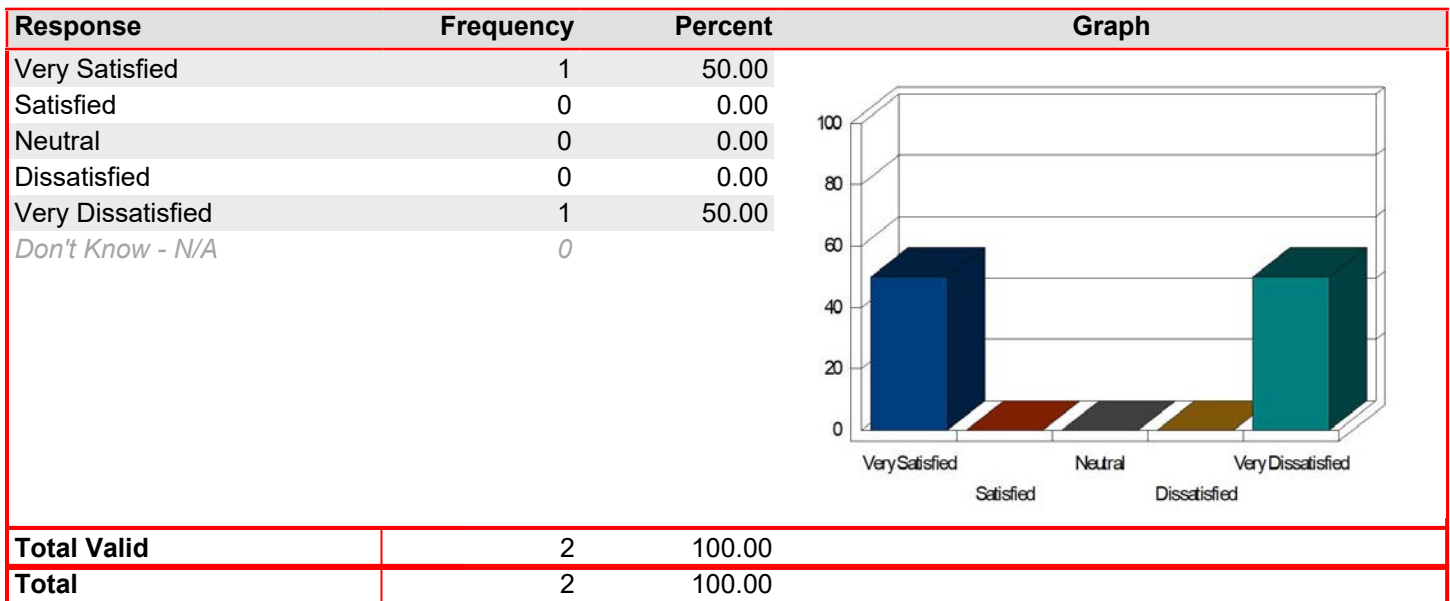
## Registration &amp; Admissions - Website information

Mean: 4.00



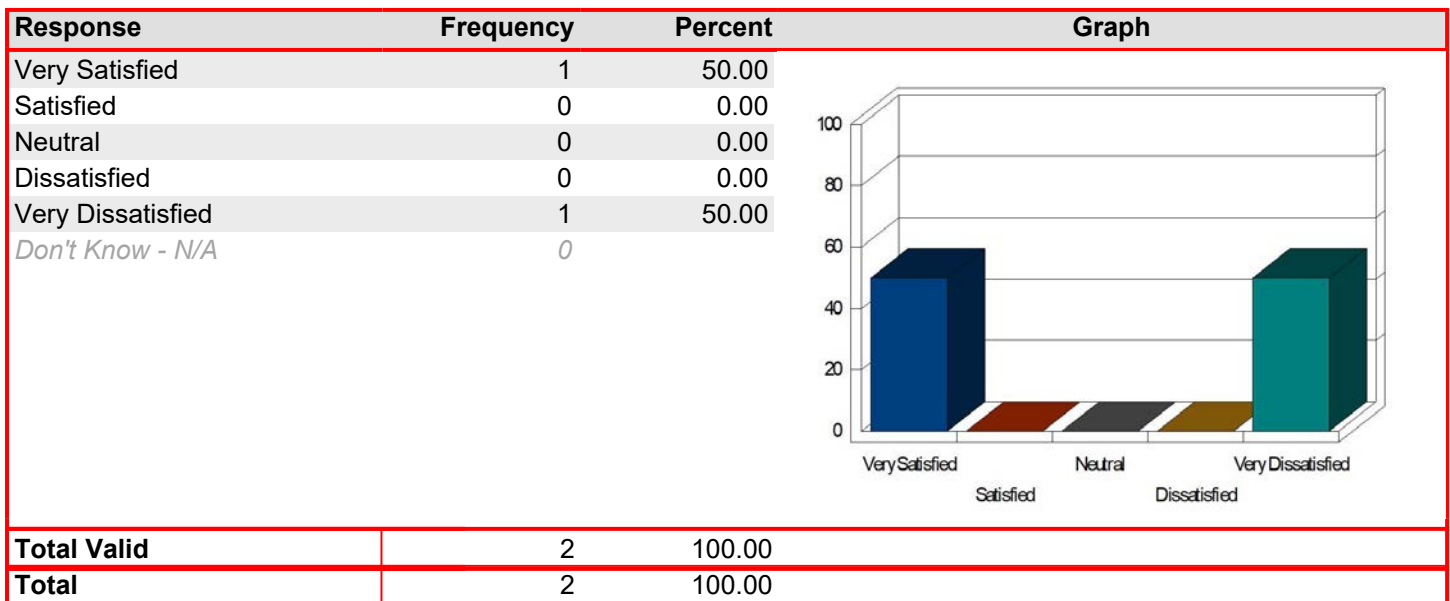
## Financial Aid - Assistance of staff

Mean: 3.00



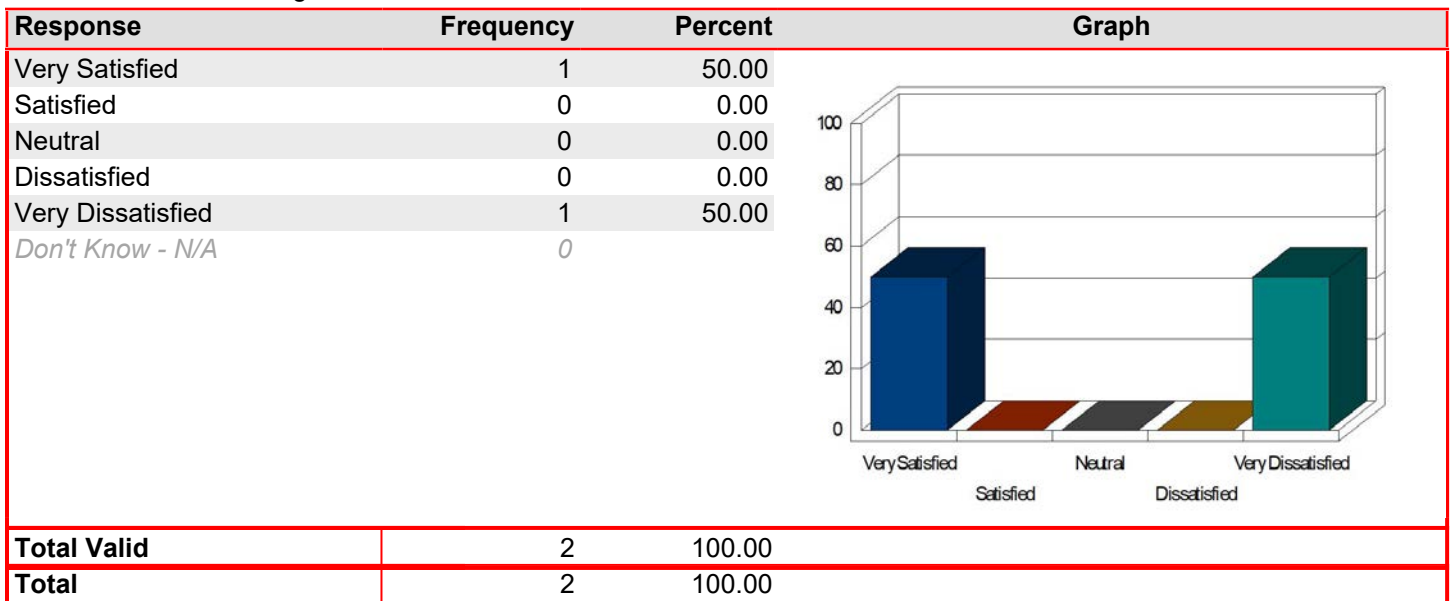
## Financial Aid - Friendliness of staff

Mean: 3.00



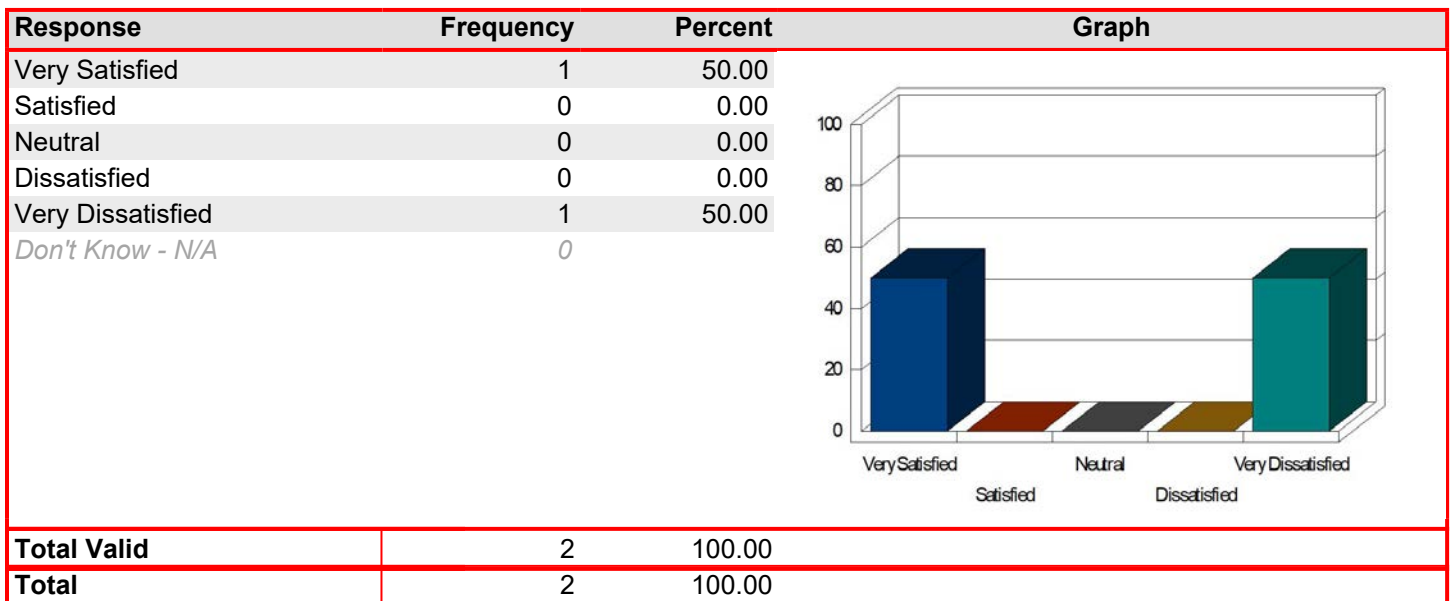
## Financial Aid - Knowledge of staff

Mean: 3.00



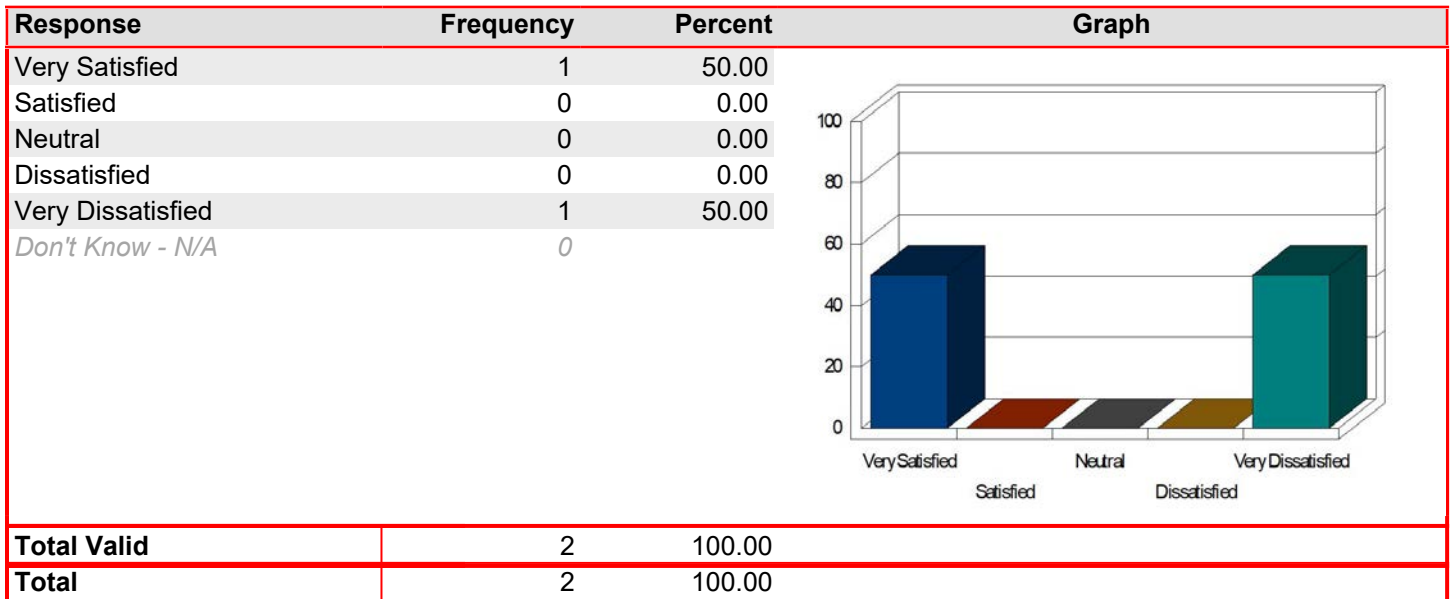
## Financial Aid - Information received is accurate

Mean: 3.00



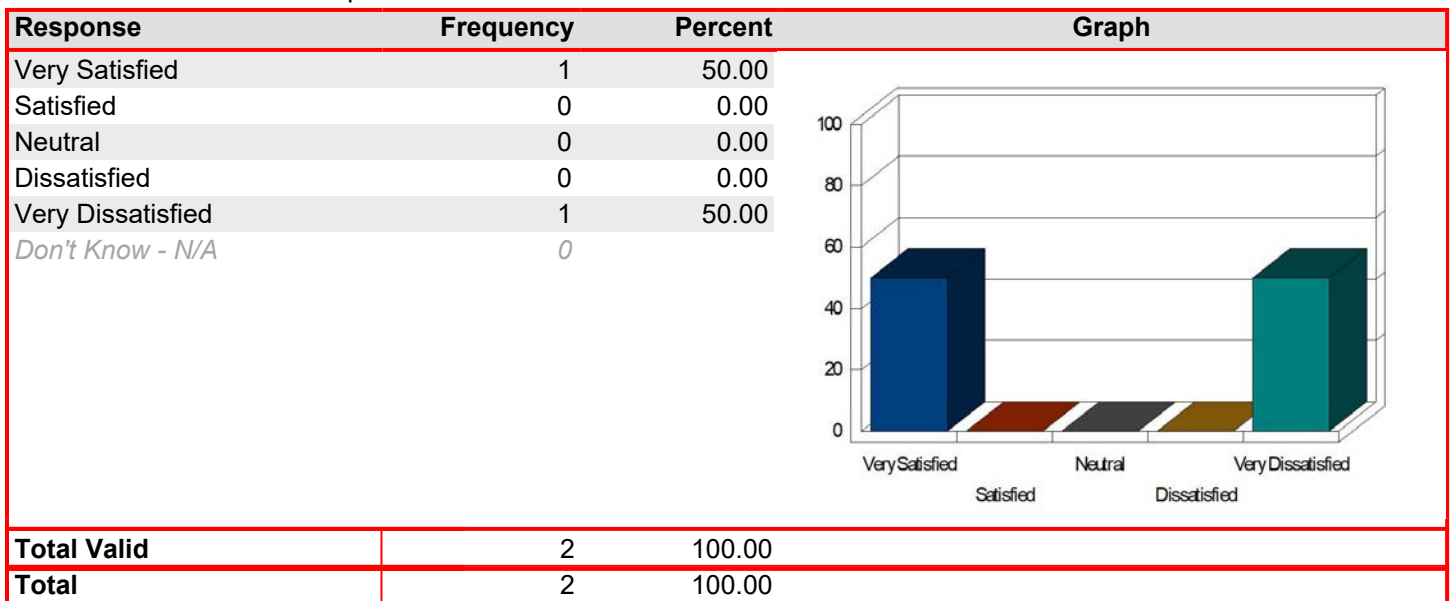
Financial Aid - Information presented is understandable

Mean: 3.00



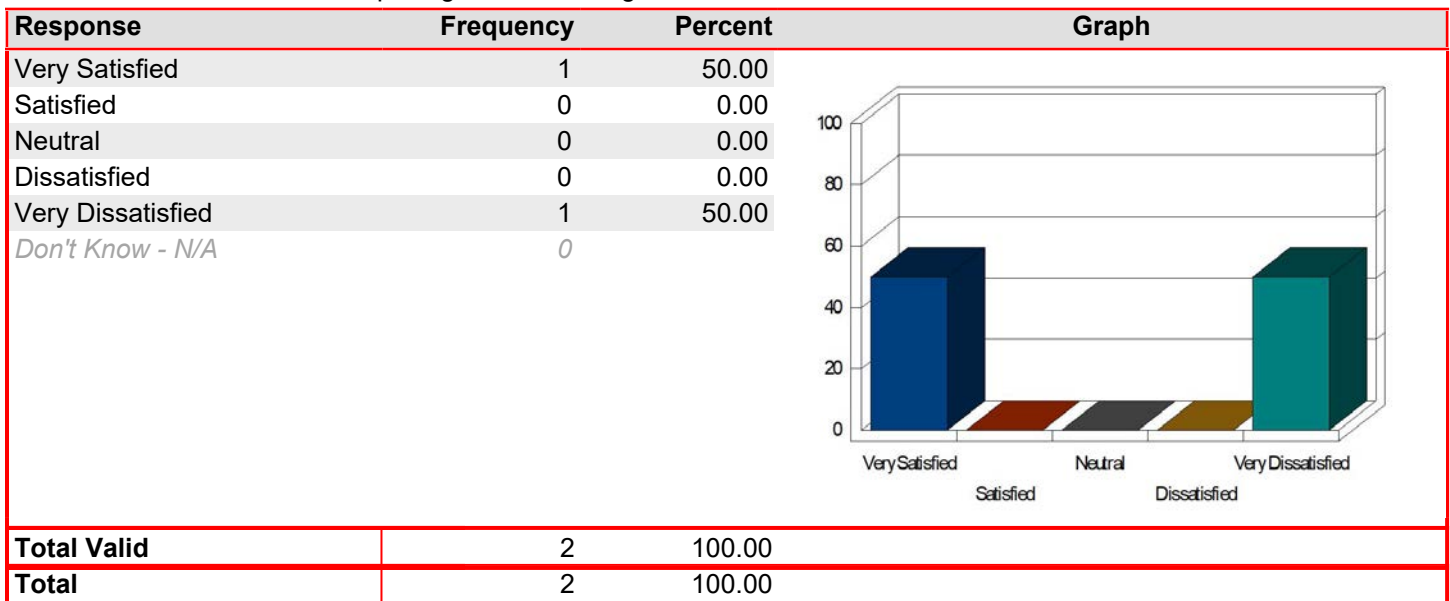
Financial Aid - Financial aid process

Mean: 3.00



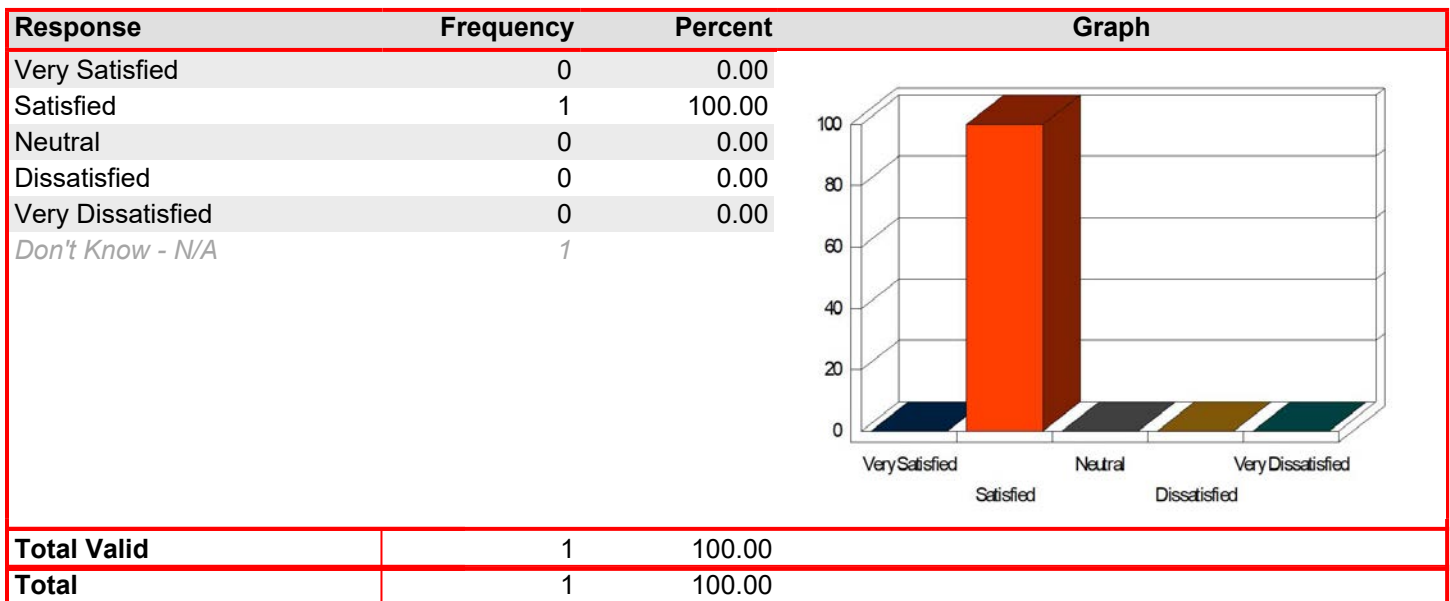
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 3.00



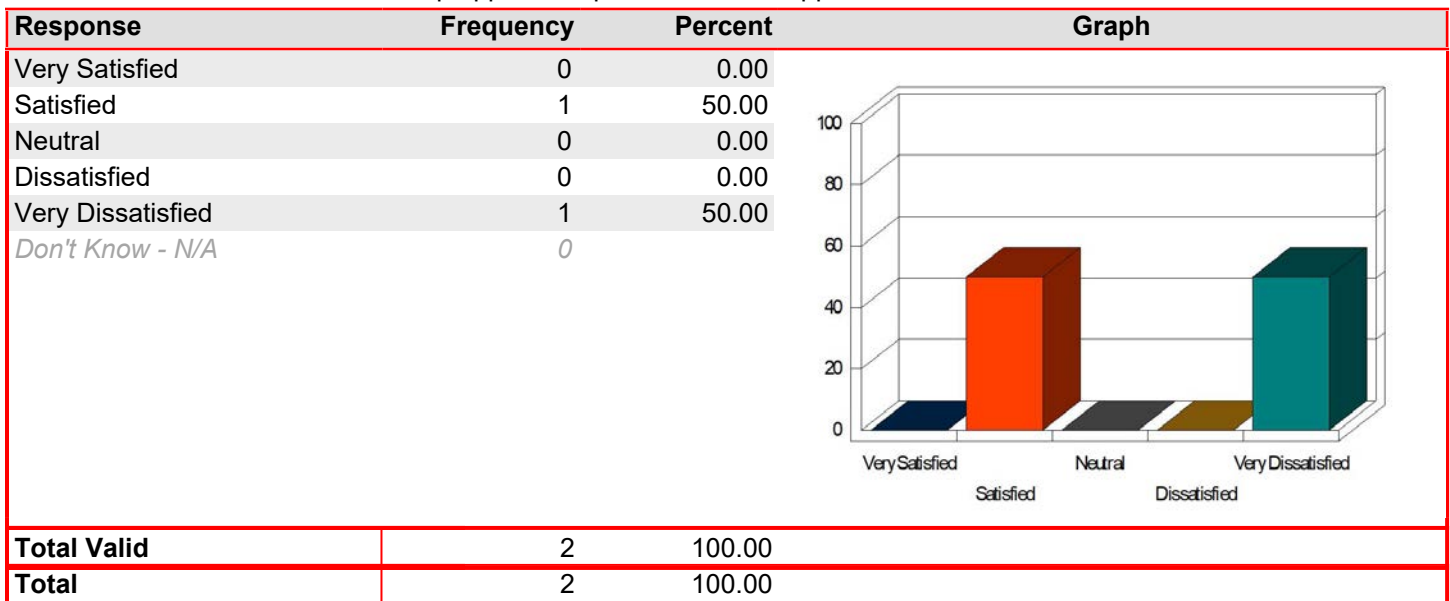
## Financial Aid - Assistance for Veteran benefits

Mean: 4.00



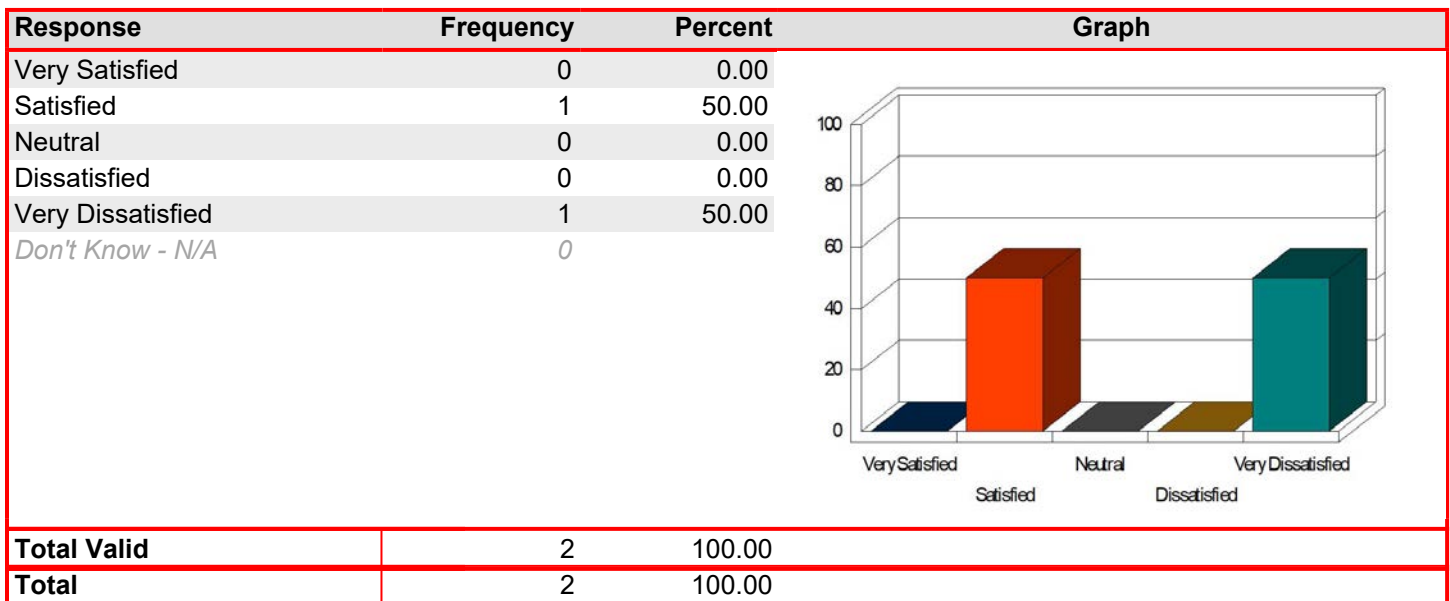
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 2.50



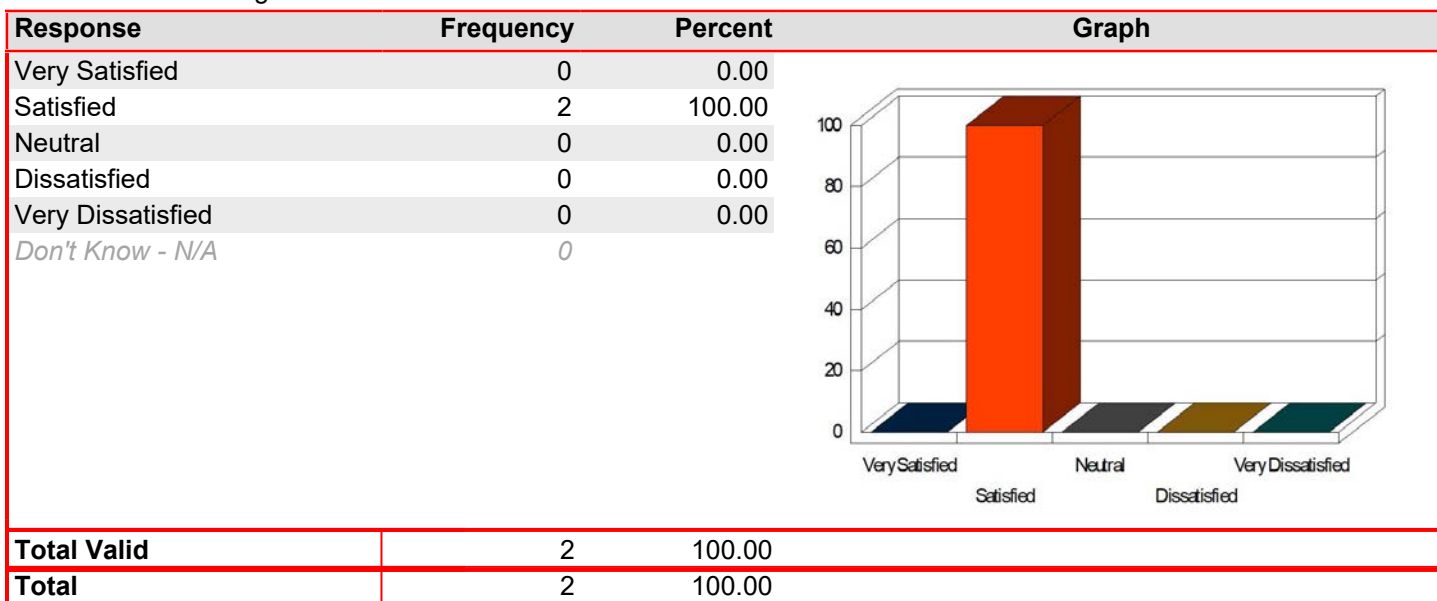
## Financial Aid - Website information

Mean: 2.50



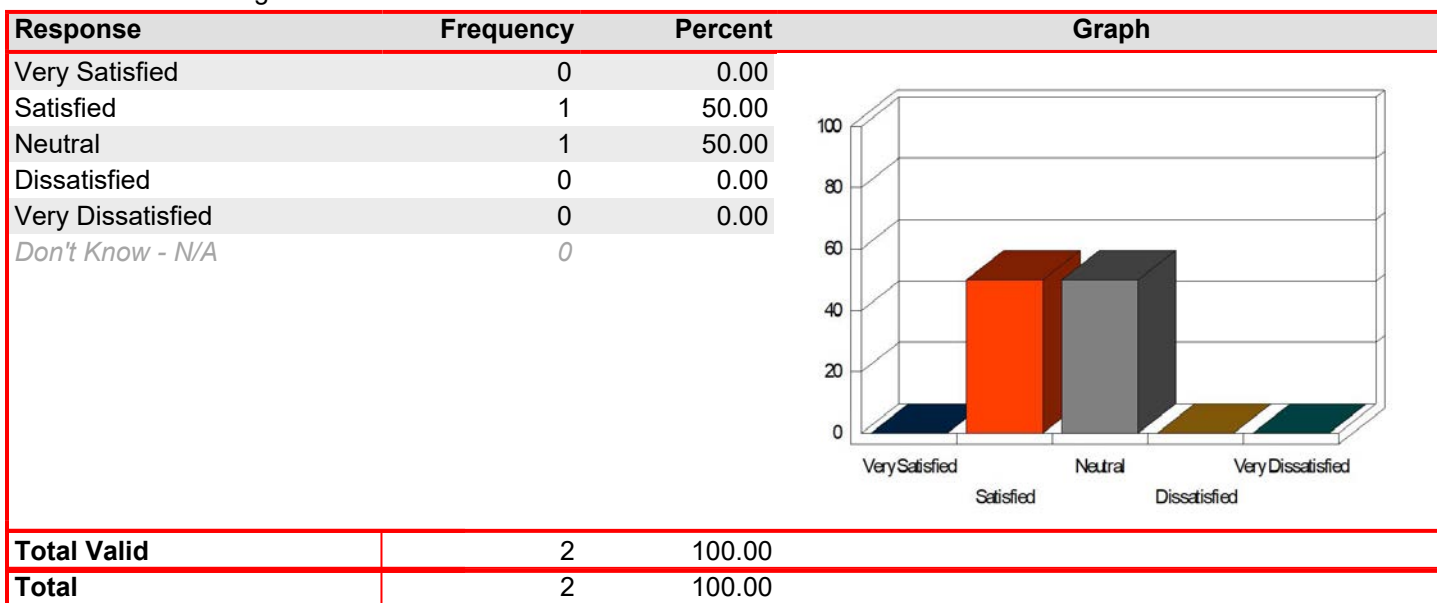
## Guidance/Counseling - Assistance of staff

Mean: 4.00



## Guidance/Counseling - Friendliness of staff

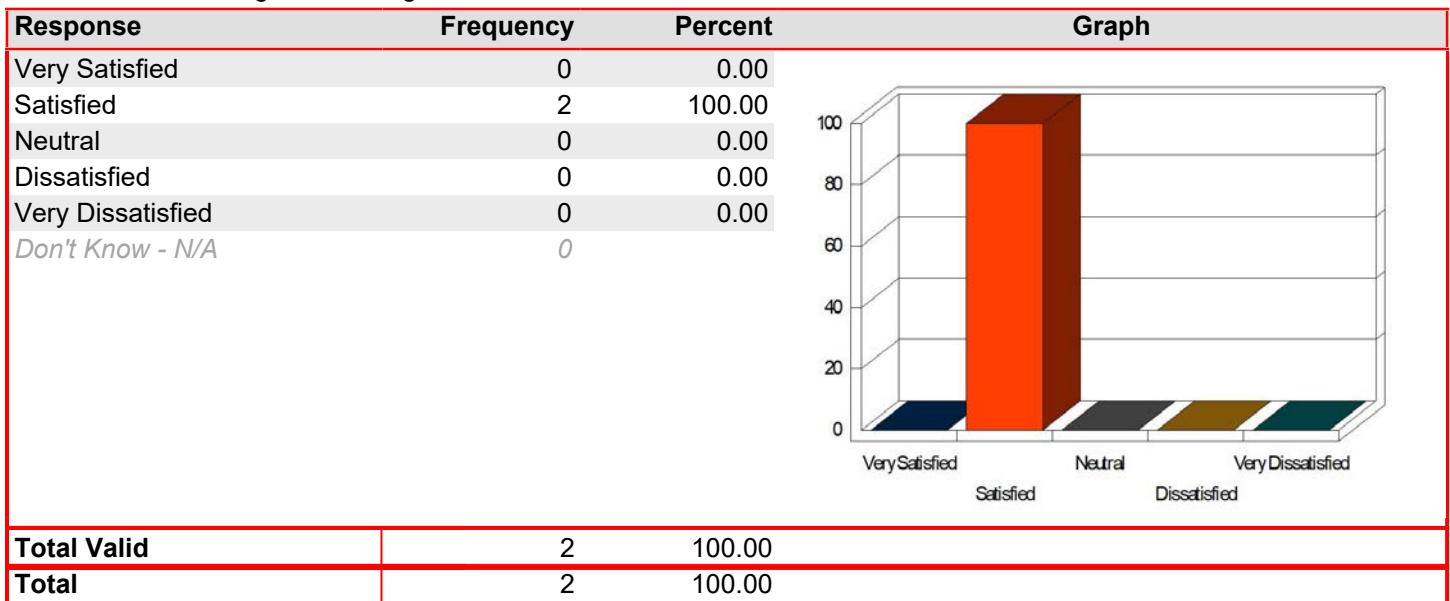
Mean: 3.50





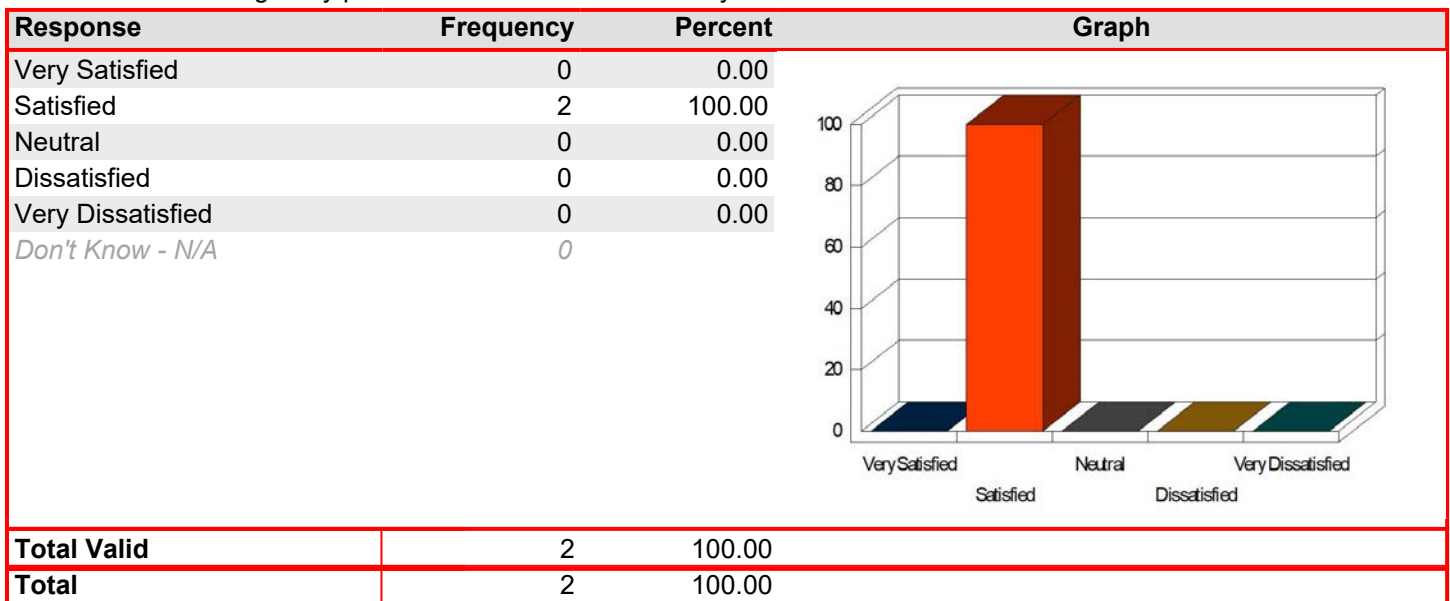
## Guidance/Counseling - Knowledge of staff

Mean: 4.00



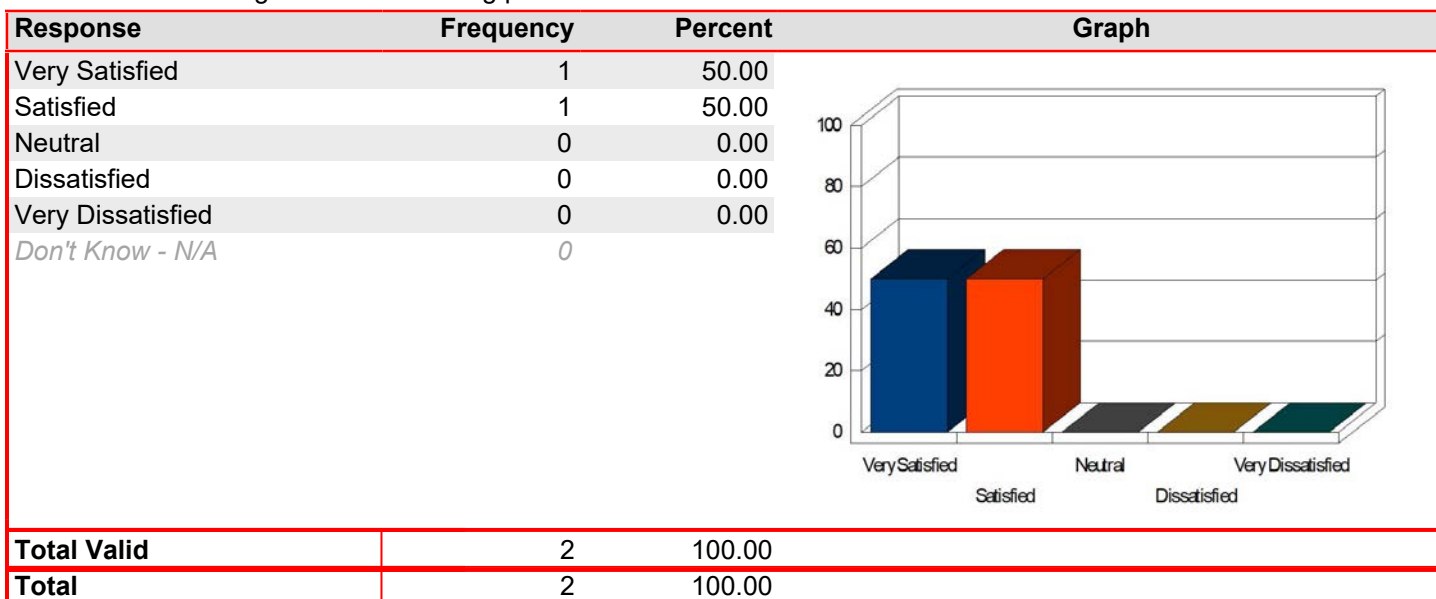
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.00



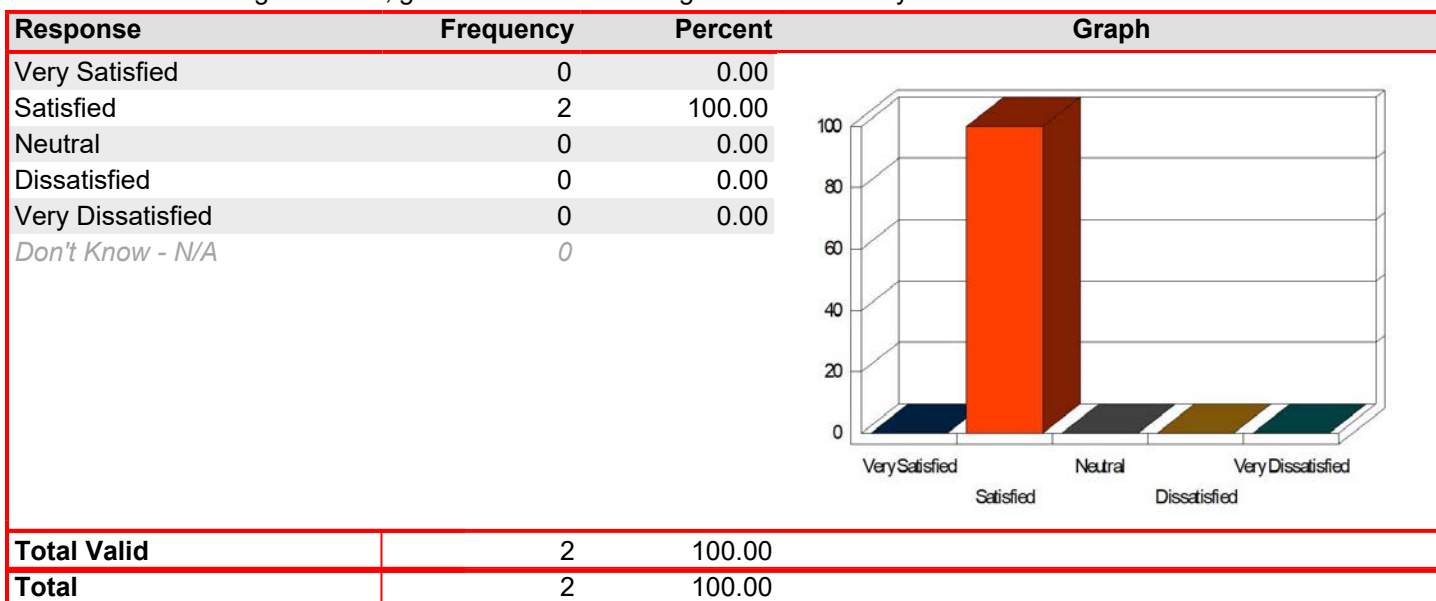
## Guidance/Counseling - Student advising process

Mean: 4.50



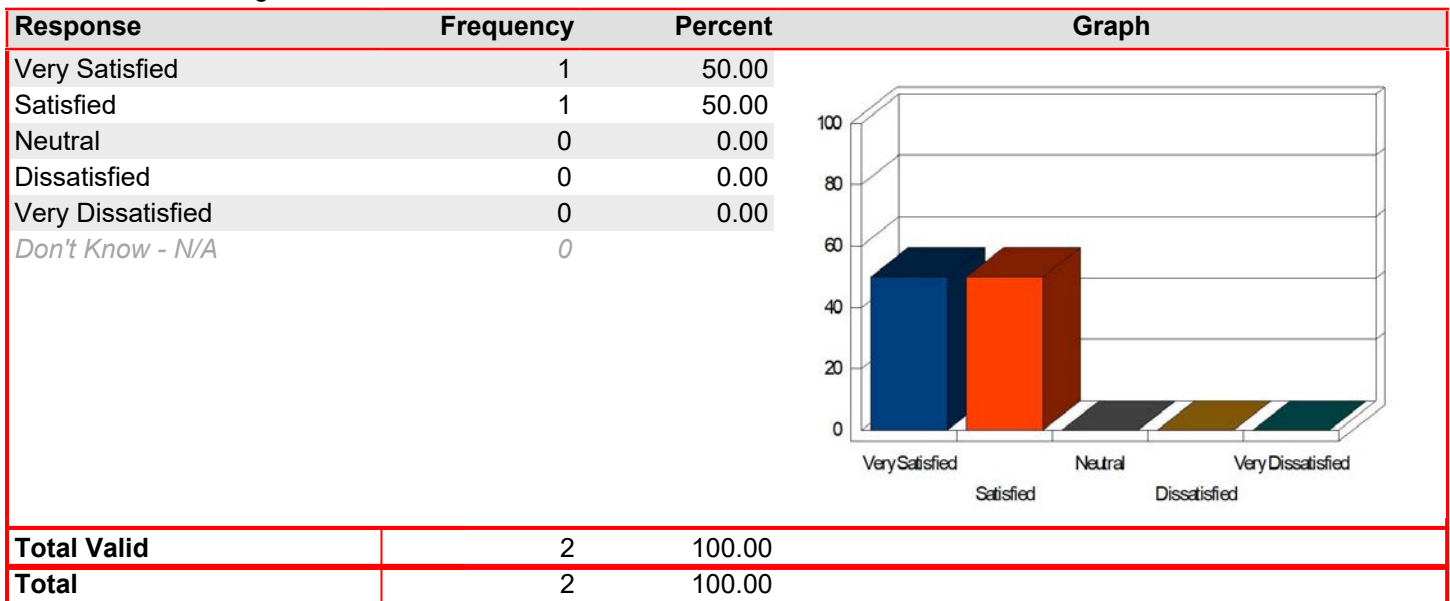
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.00



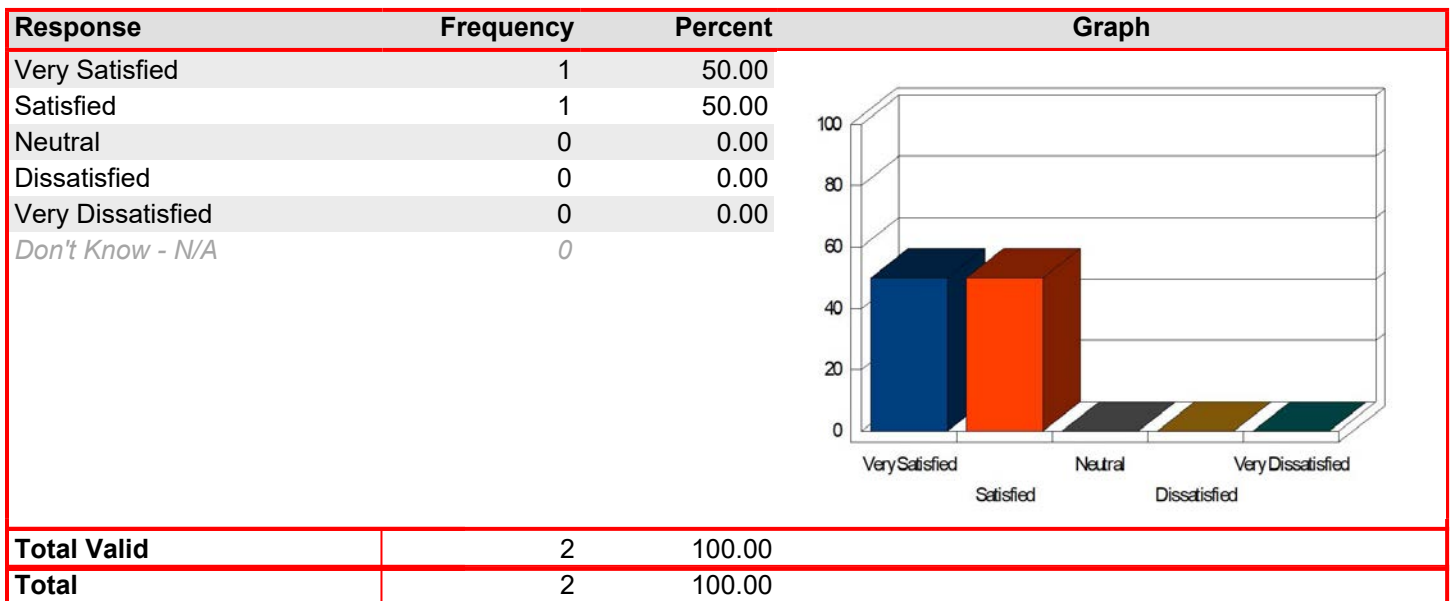
## Guidance/Counseling - Website information

Mean: 4.50



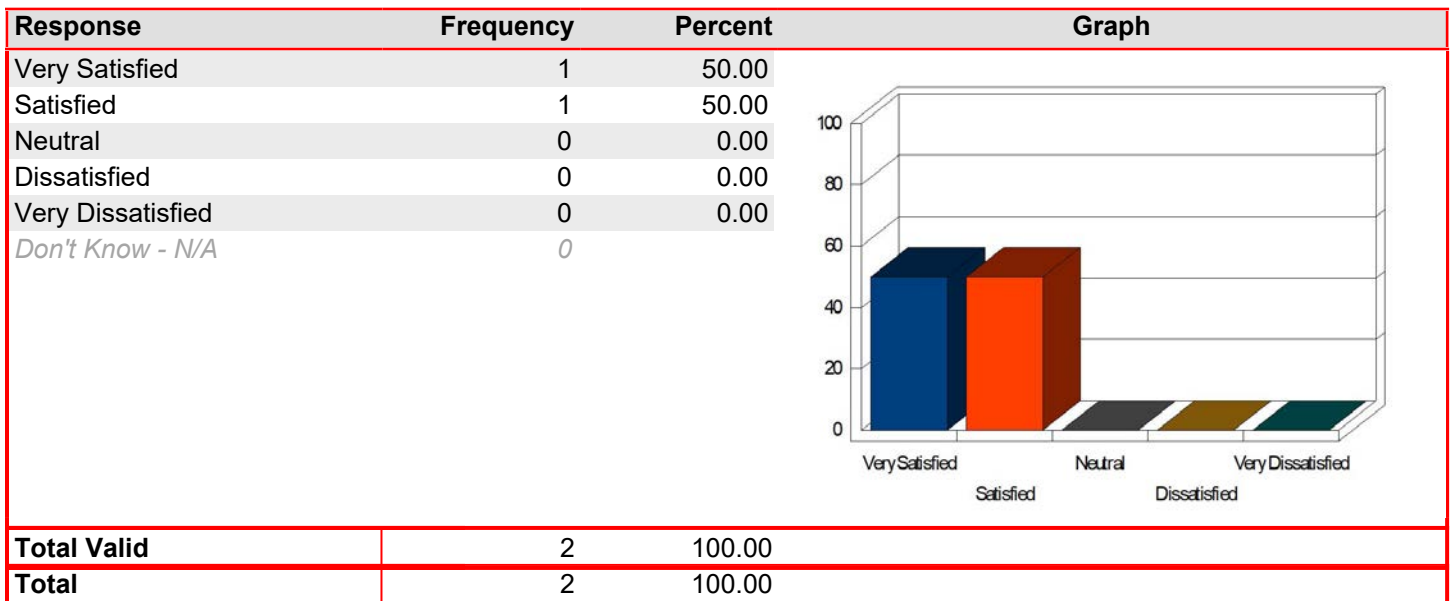
## Business Office/Cashier - Assistance of staff

Mean: 4.50



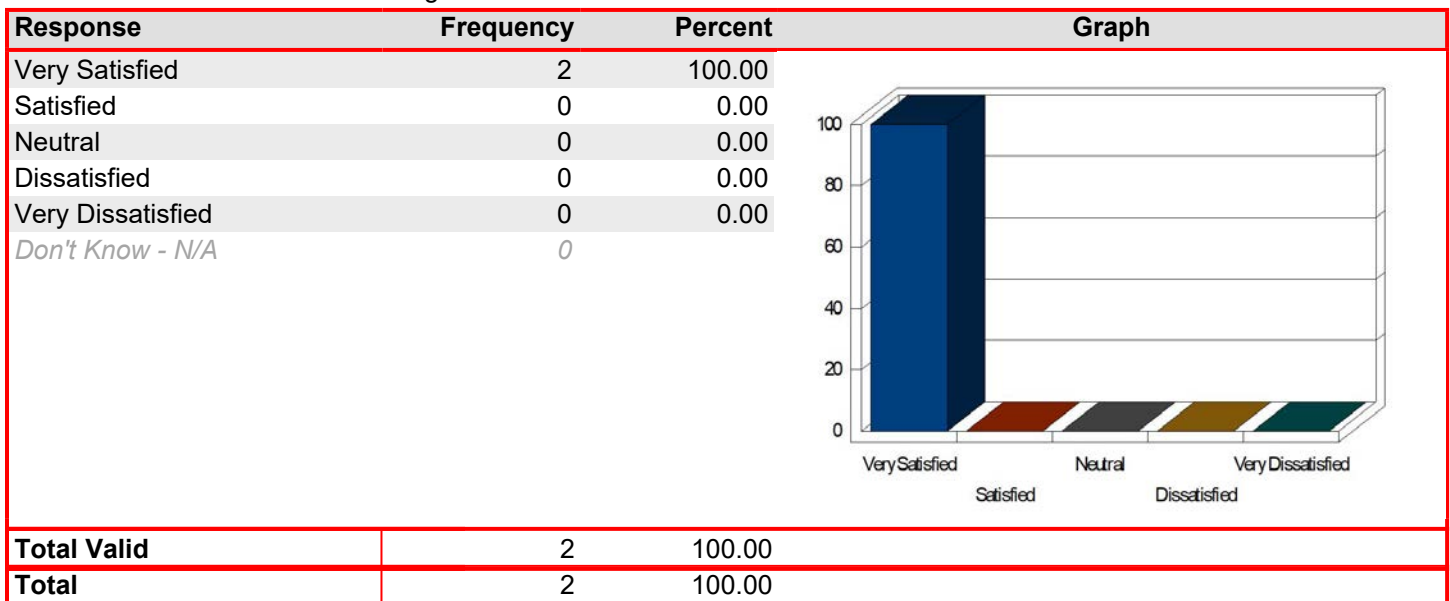
## Business Office/Cashier - Friendliness of staff

Mean: 4.50



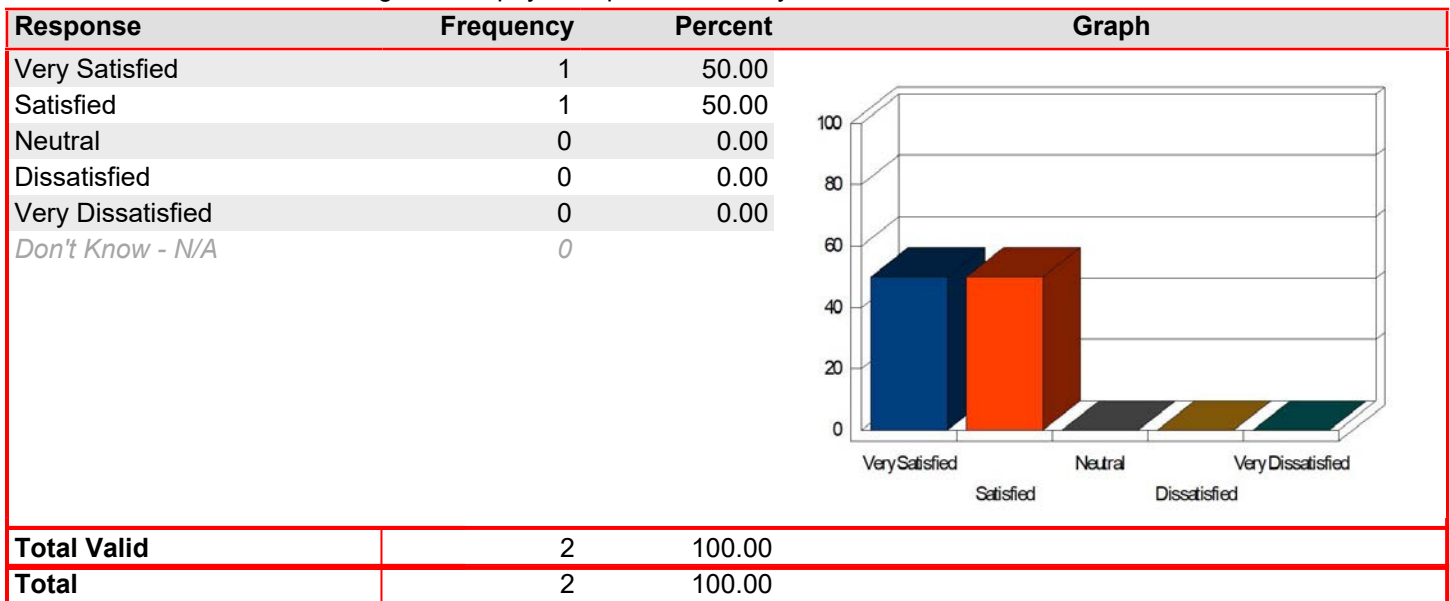
## Business Office/Cashier - Knowledge of staff

Mean: 5.00



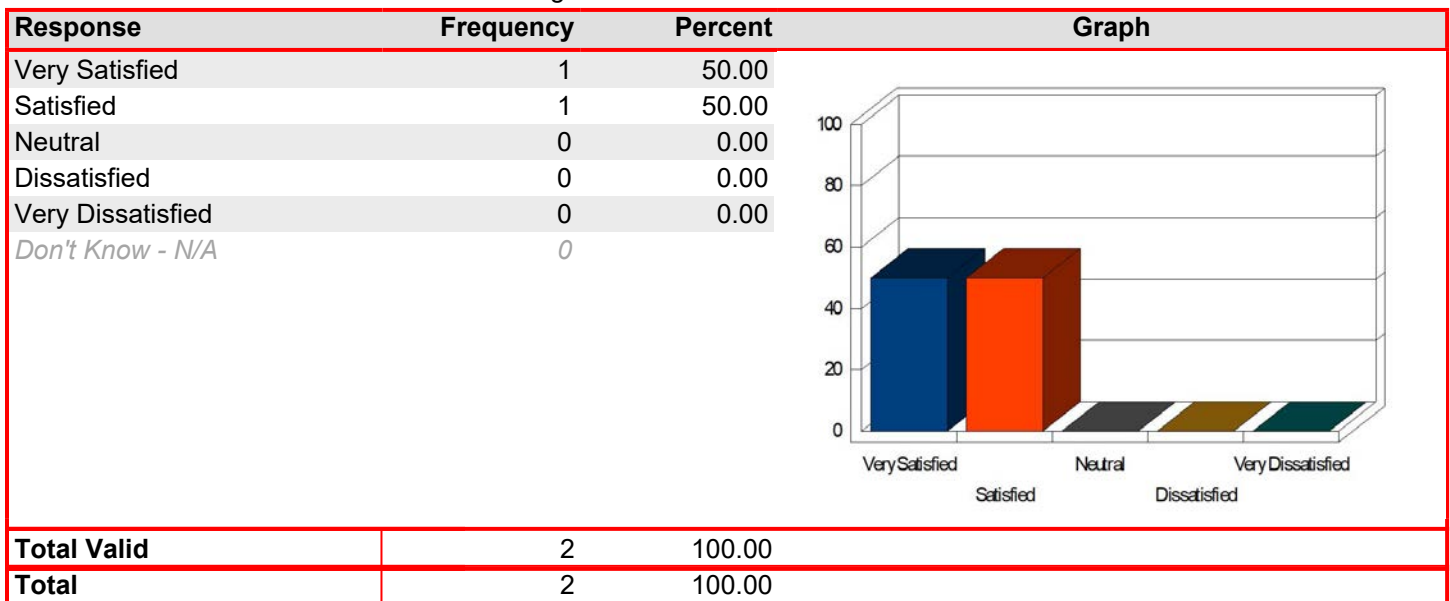
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.50



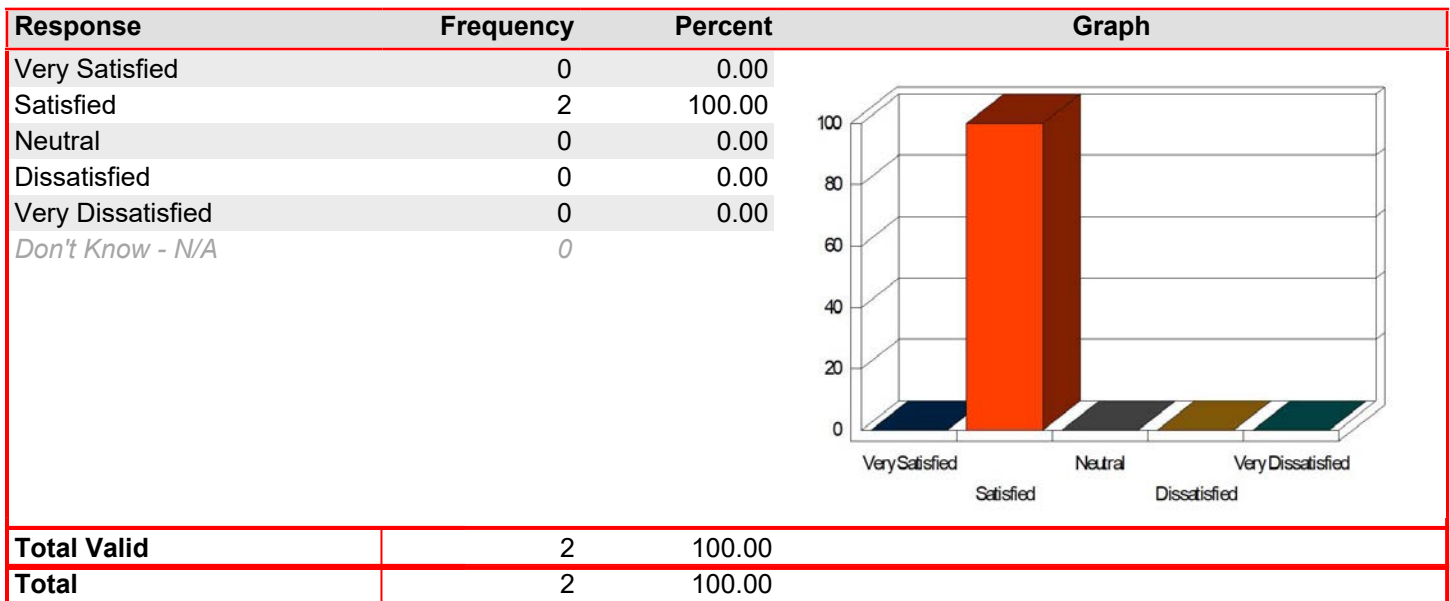
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.50



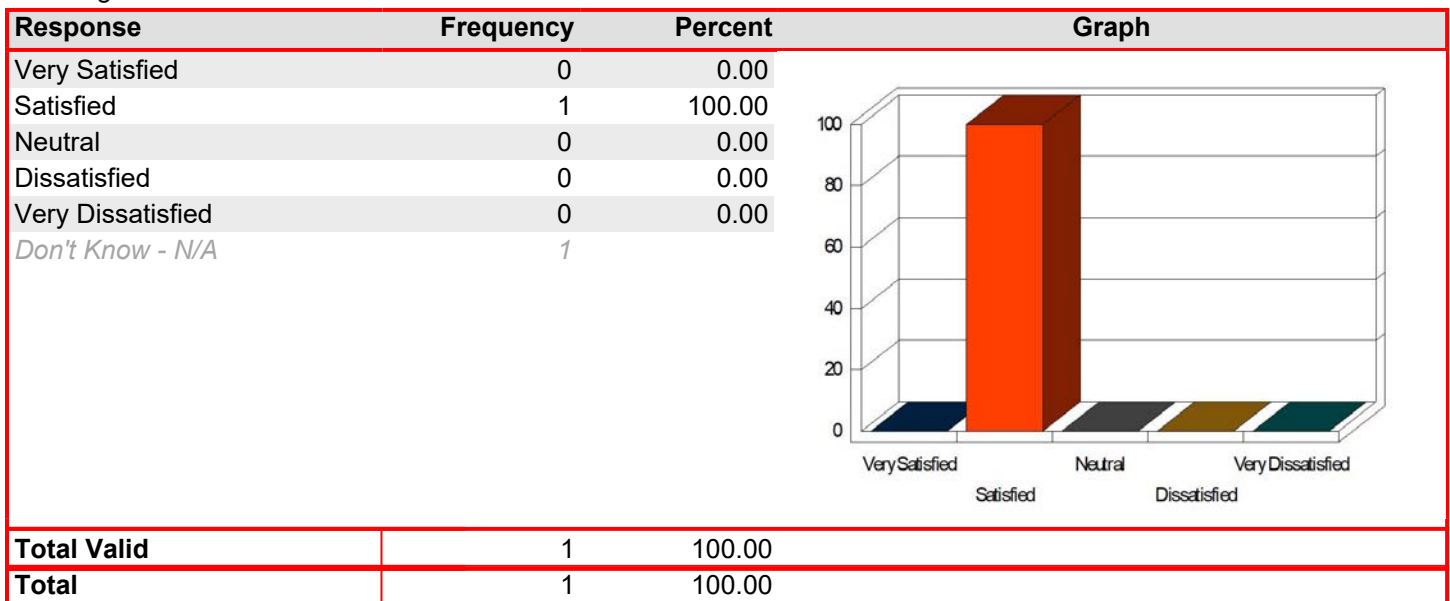
## Business Office/Cashier - Website information

Mean: 4.00



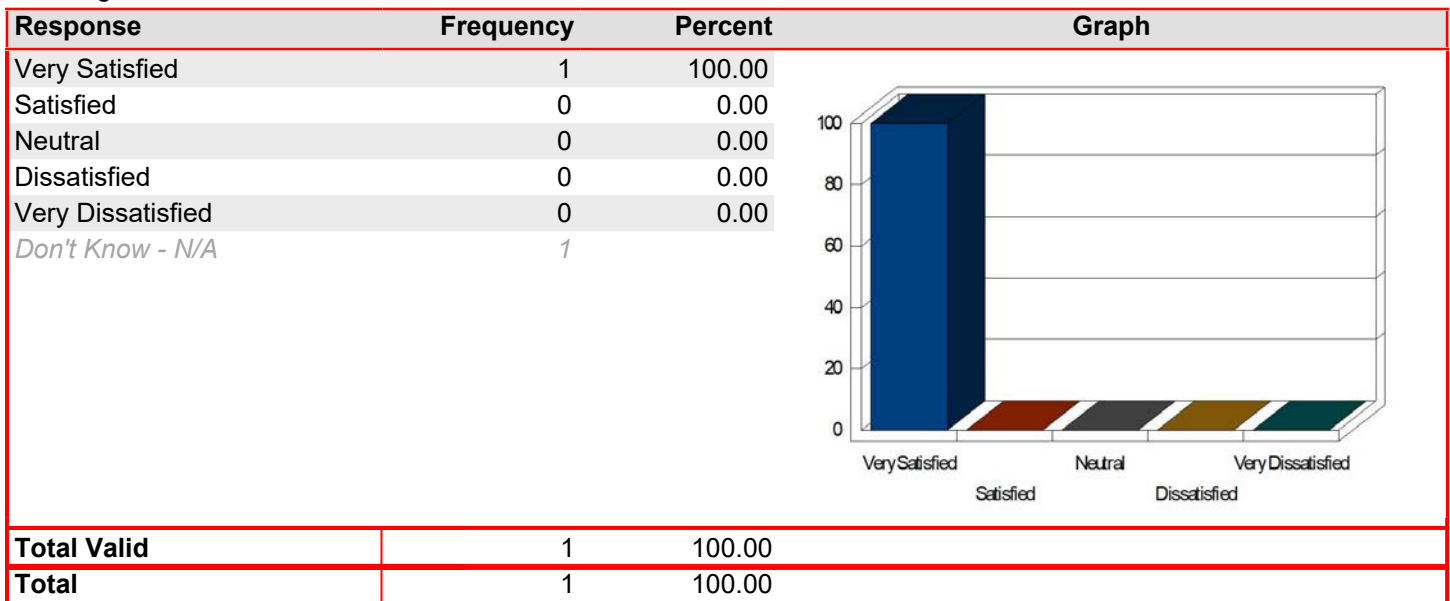
## Tutoring/CAPS - Assistance of staff

Mean: 4.00



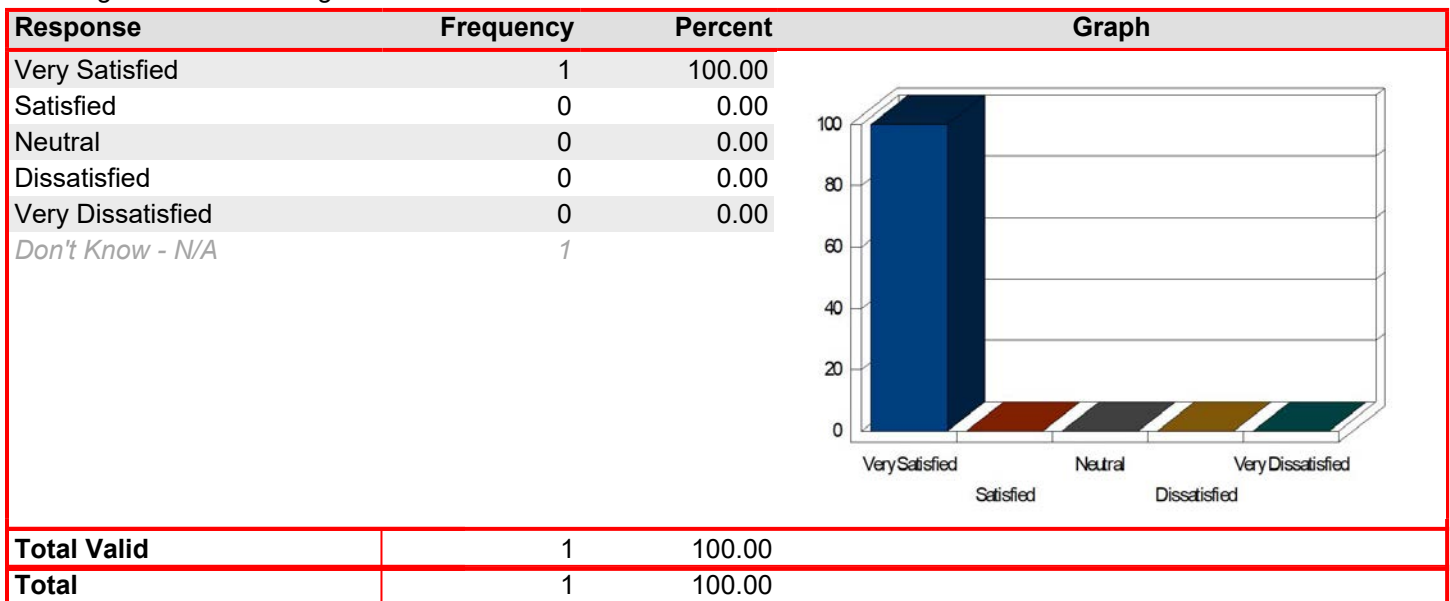
## Tutoring/CAPS - Friendliness of staff

Mean: 5.00



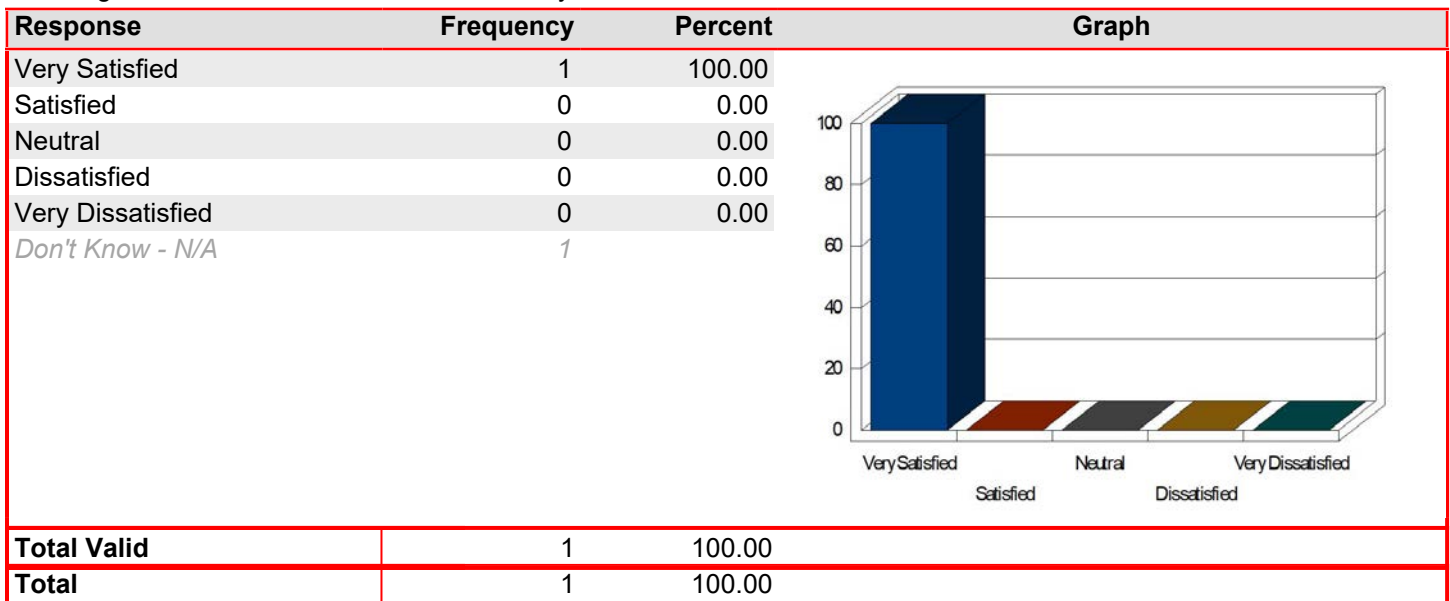
## Tutoring/CAPS - Knowledge of staff

Mean: 5.00



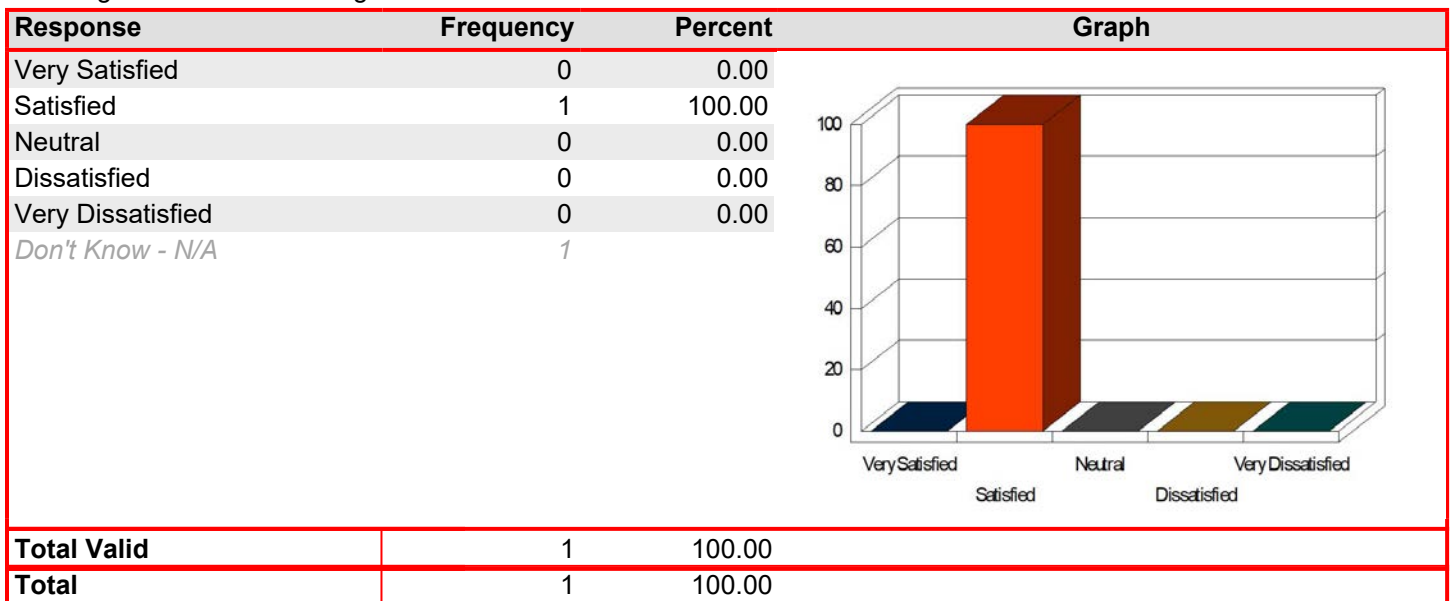
Tutoring/CAPS - Documented student disability services

Mean: 5.00



Tutoring/CAPS - Peer tutoring services

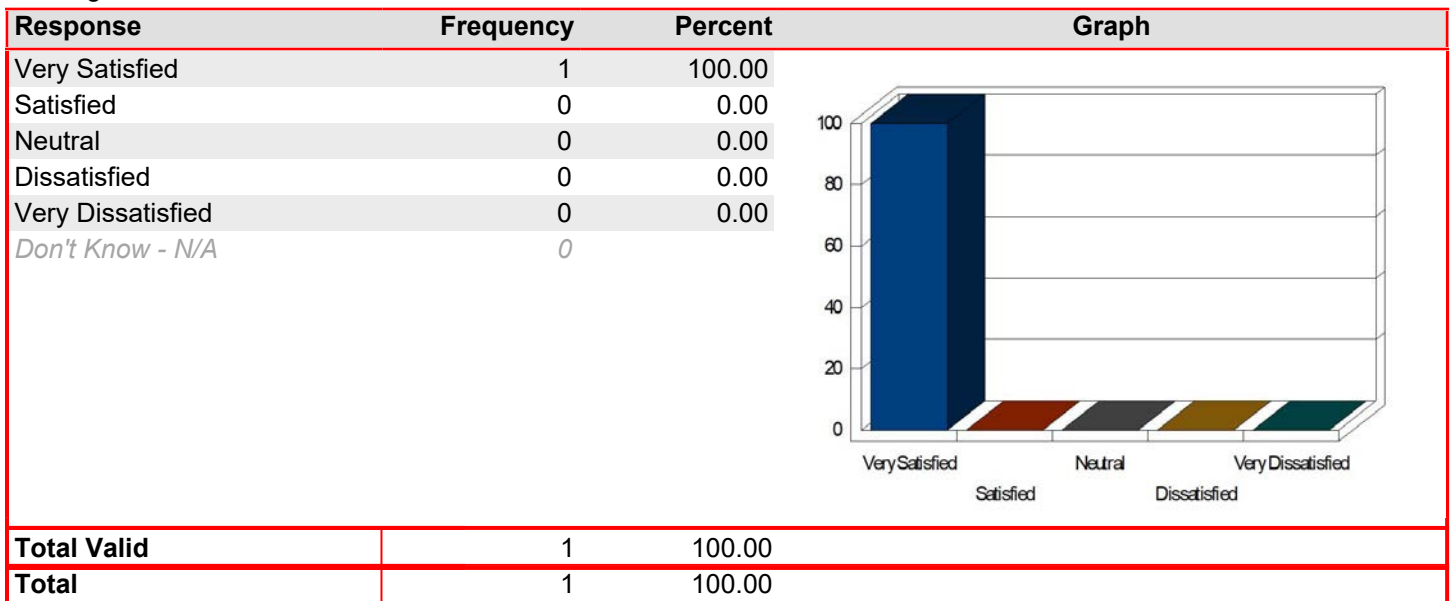
Mean: 4.00





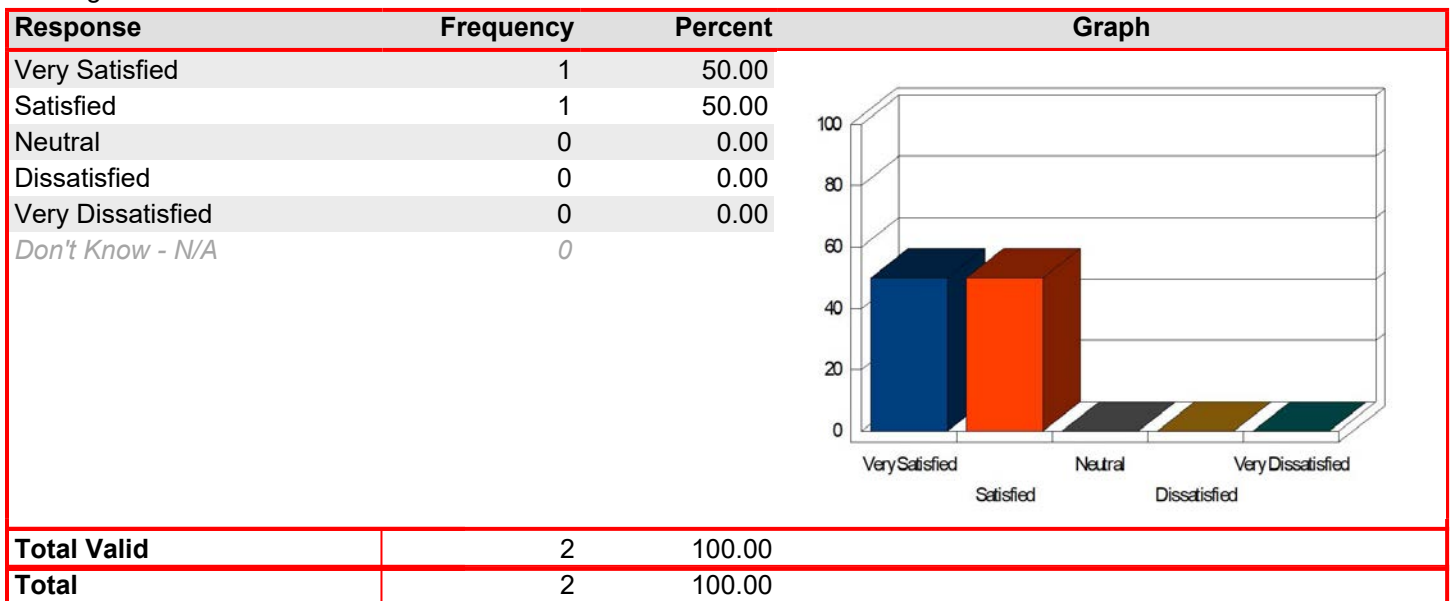
## Testing Services - Assistance of staff

Mean: 5.00



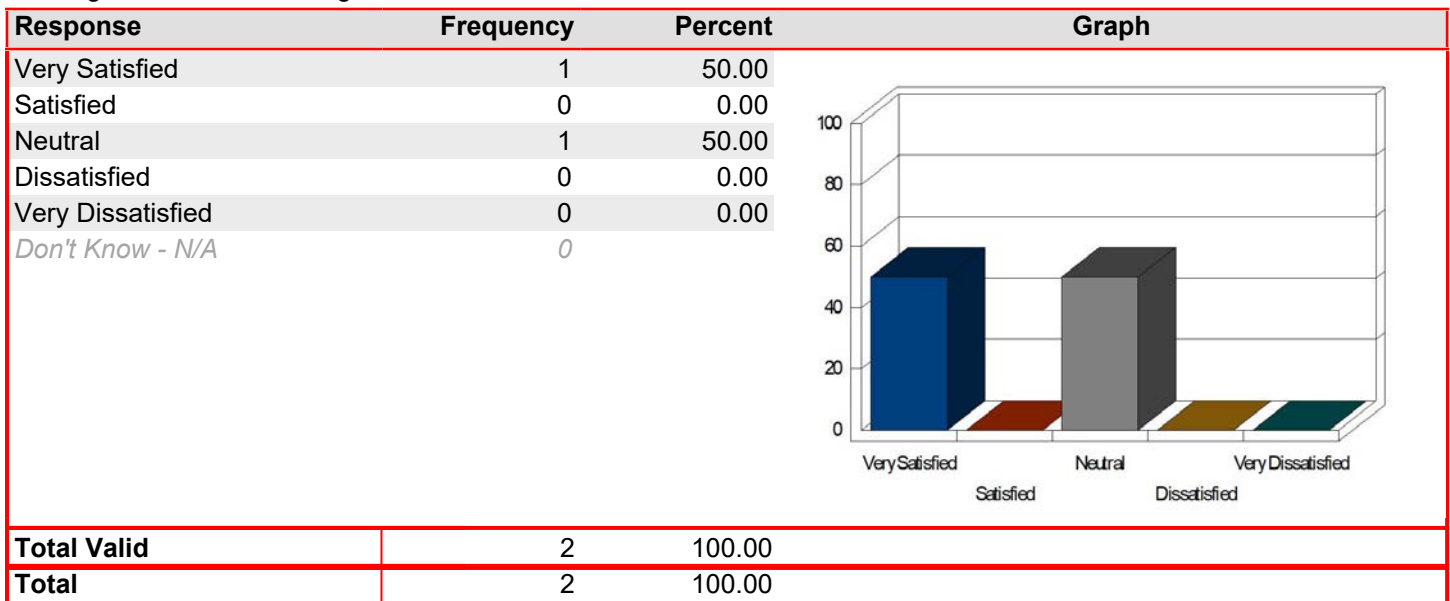
## Testing Services - Friendliness of staff

Mean: 4.50



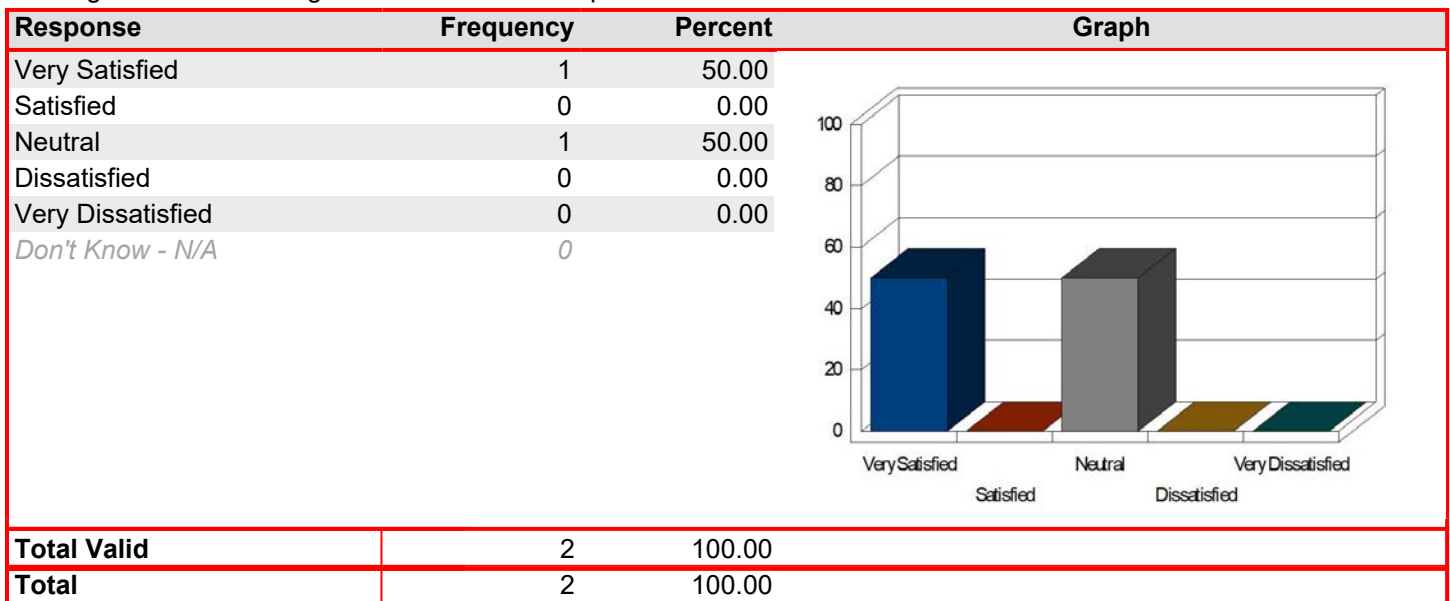
## Testing Services - Knowledge of staff

Mean: 4.00



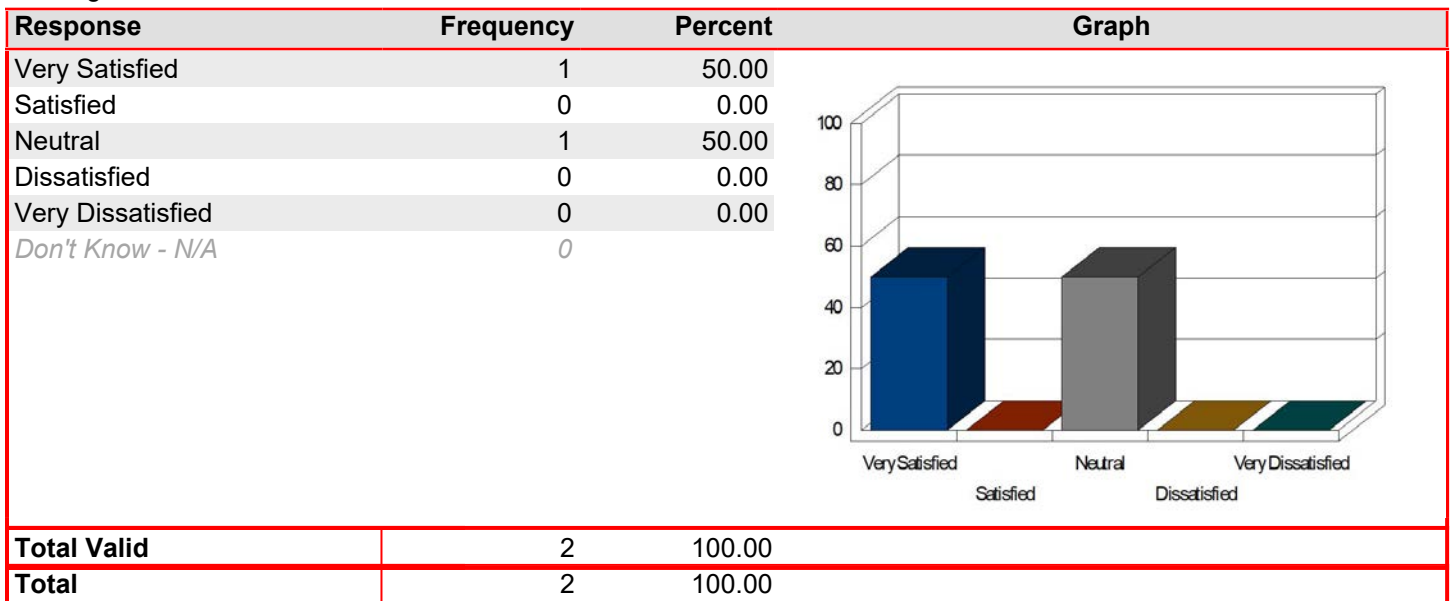
## Testing Services - Testing Center hours are adequate

Mean: 4.00



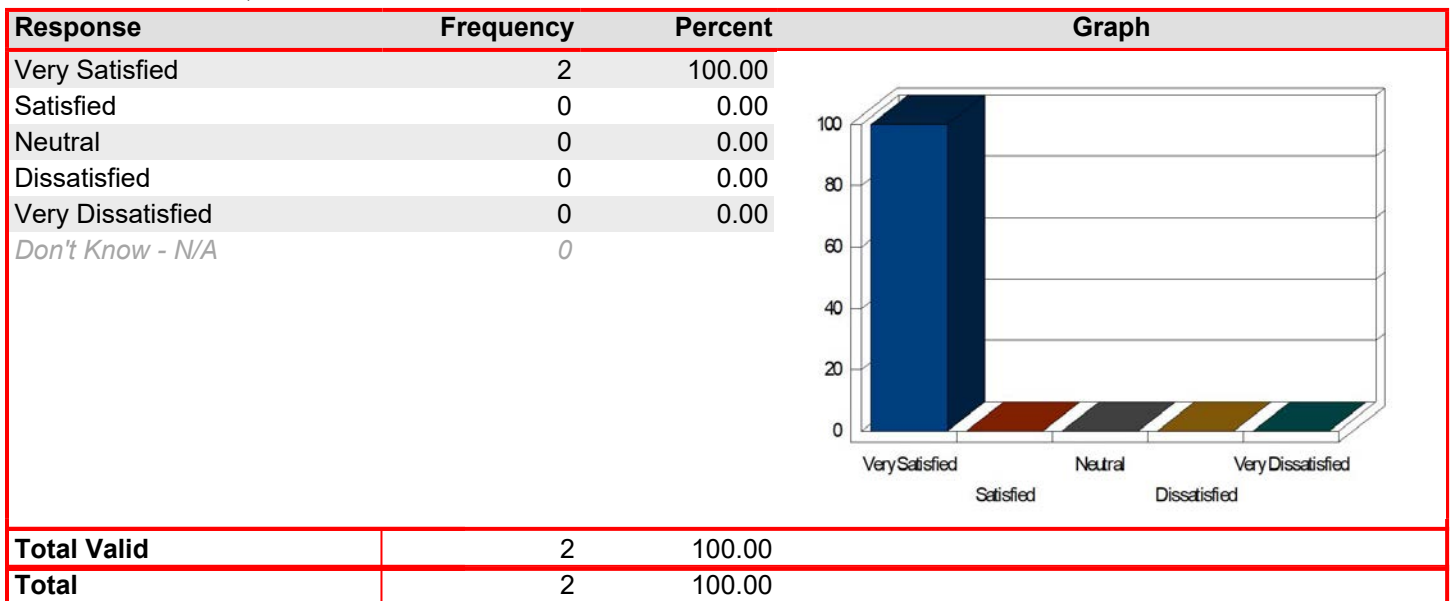
## Testing Services - Website information

Mean: 4.00



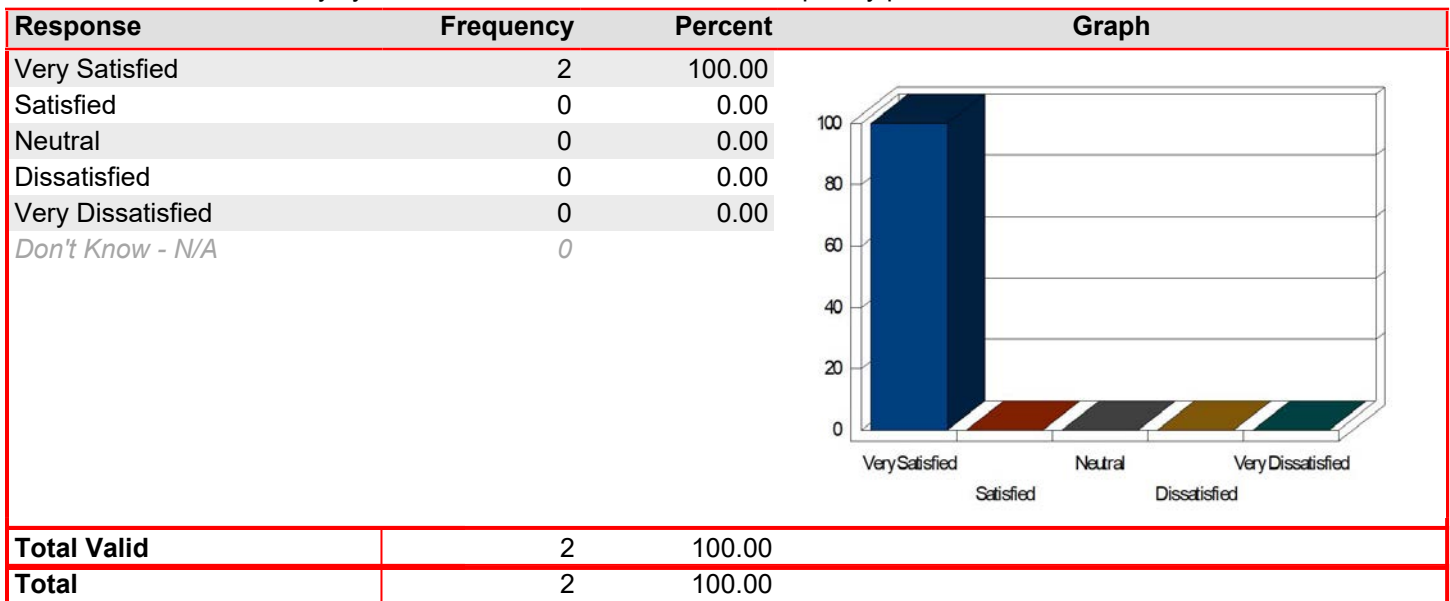
## Instruction - Overall, teachers care about me

Mean: 5.00



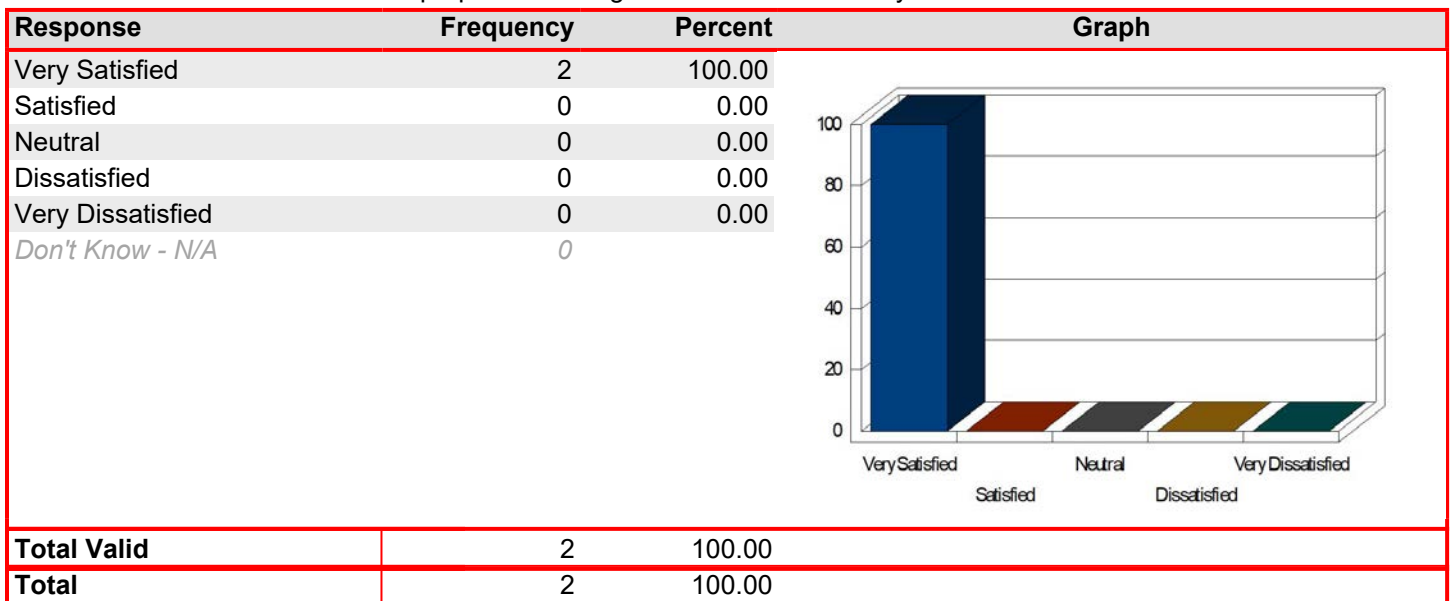
Instruction - First class day syllabus and course material were adequately provided

Mean: 5.00



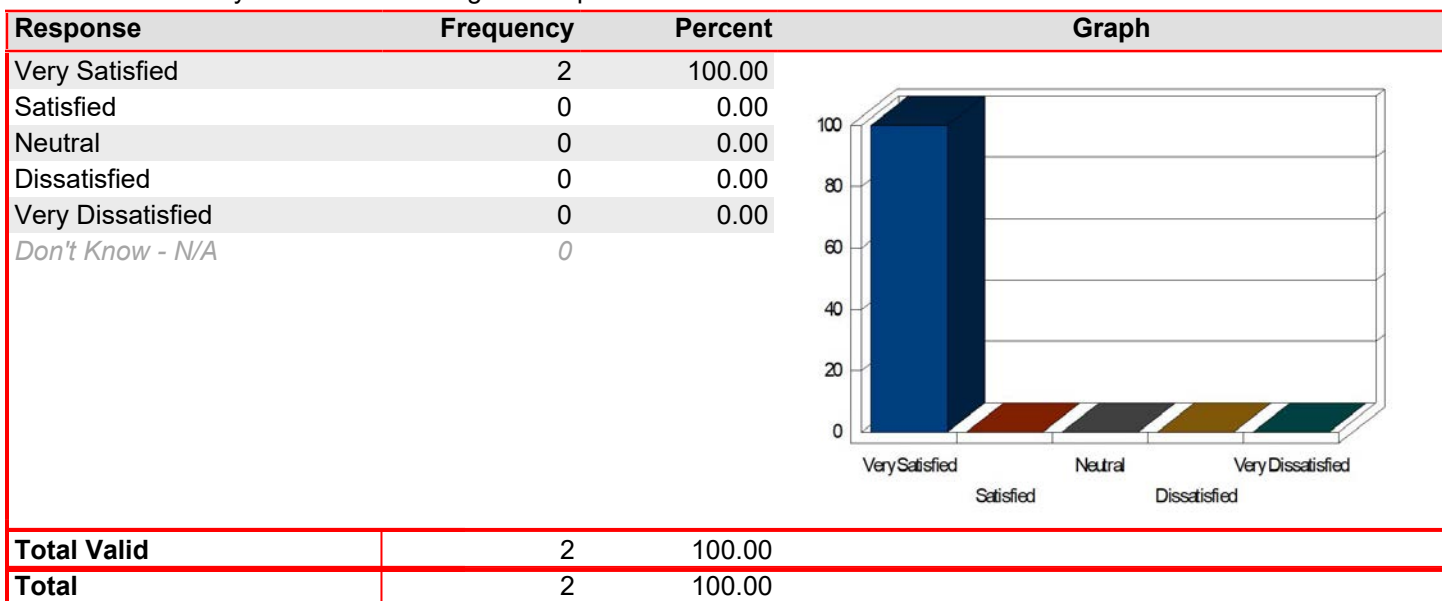
Instruction - Instructors were well-prepared and organized on first class day

Mean: 5.00



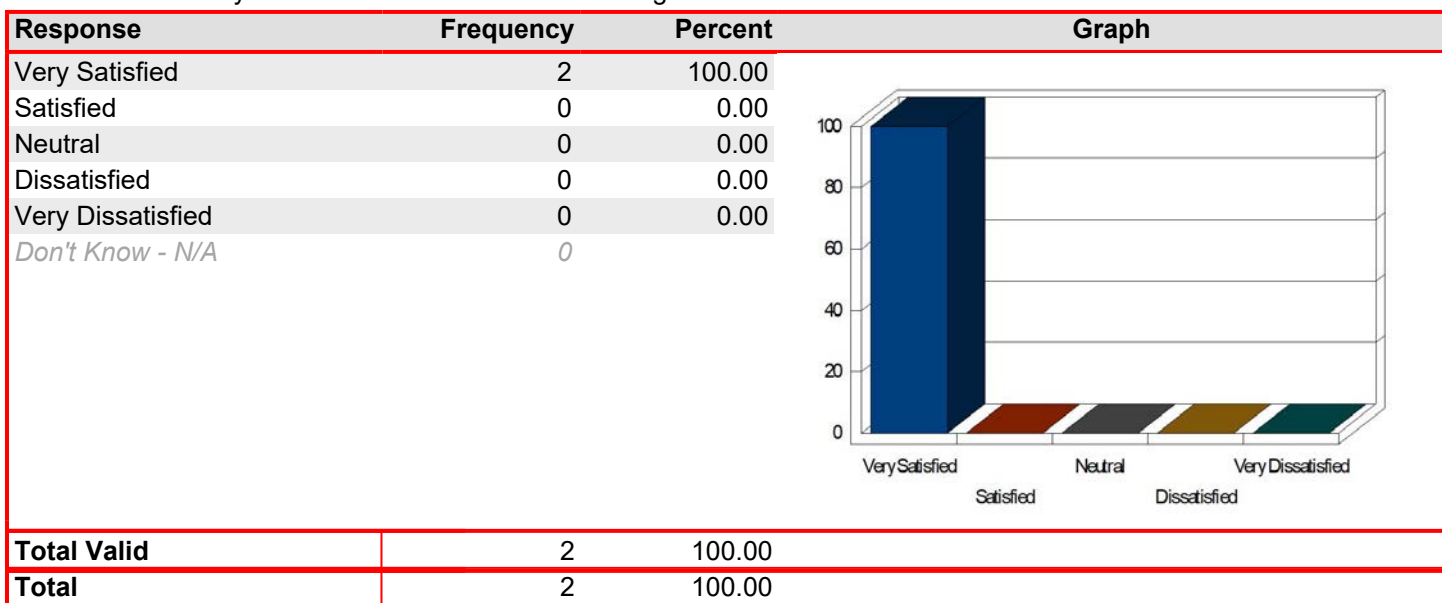
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 5.00



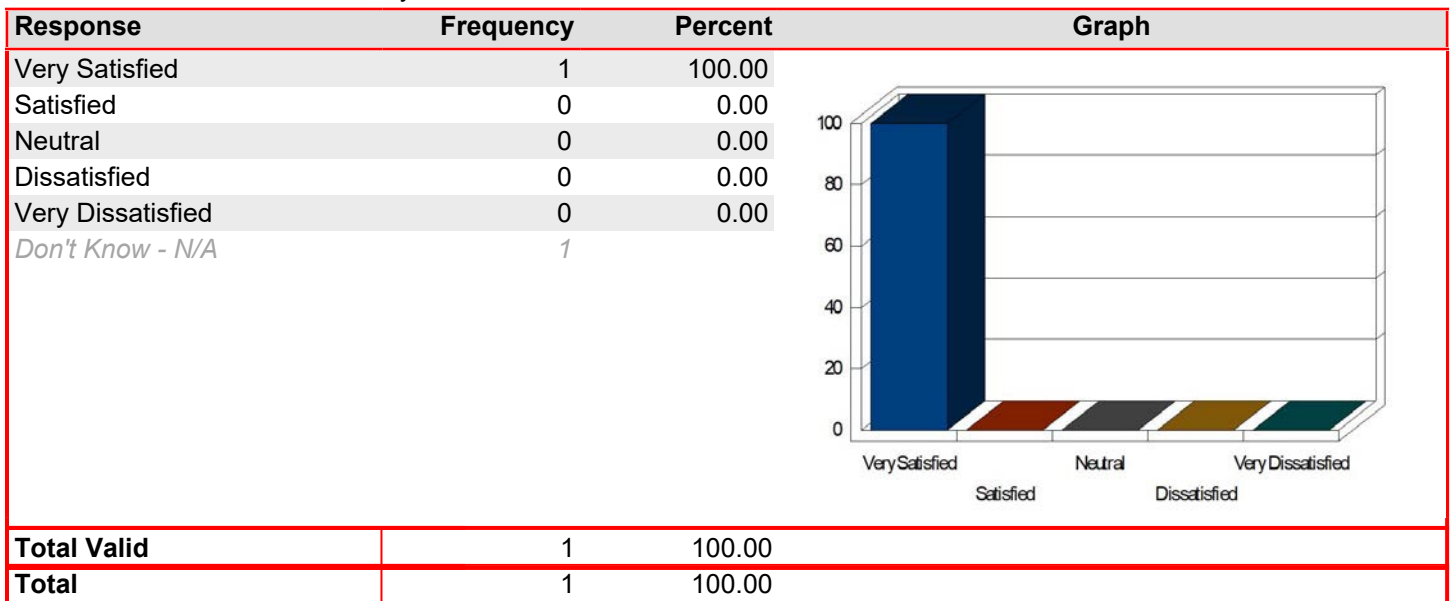
Instruction - Faculty are available after class and during office hours

Mean: 5.00



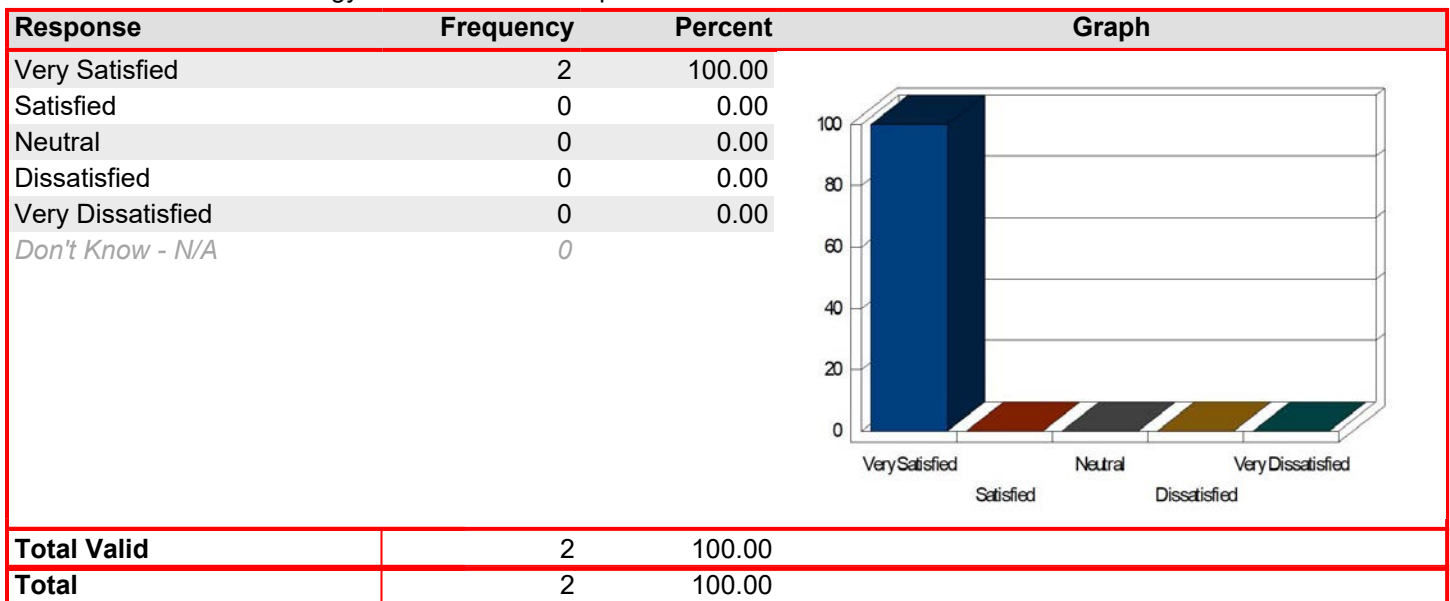
Overall-Student services routinely assisted me

Mean: 5.00



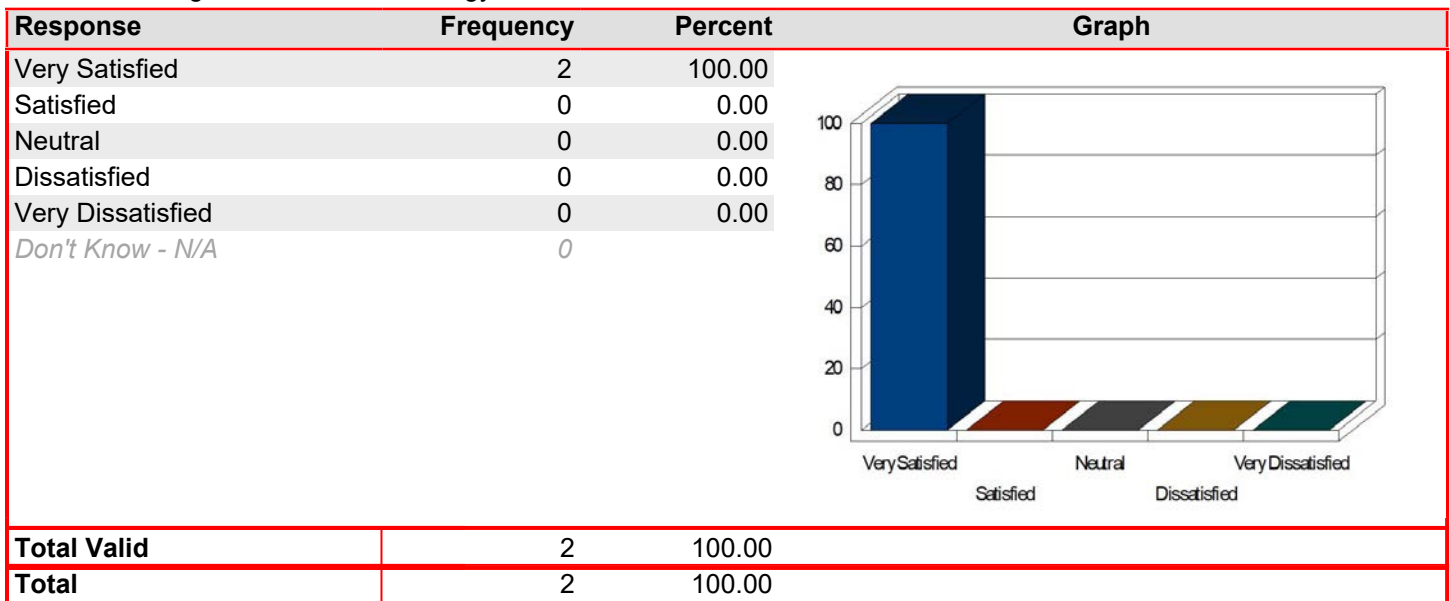
Overall-Access to technology resources was adequate

Mean: 5.00



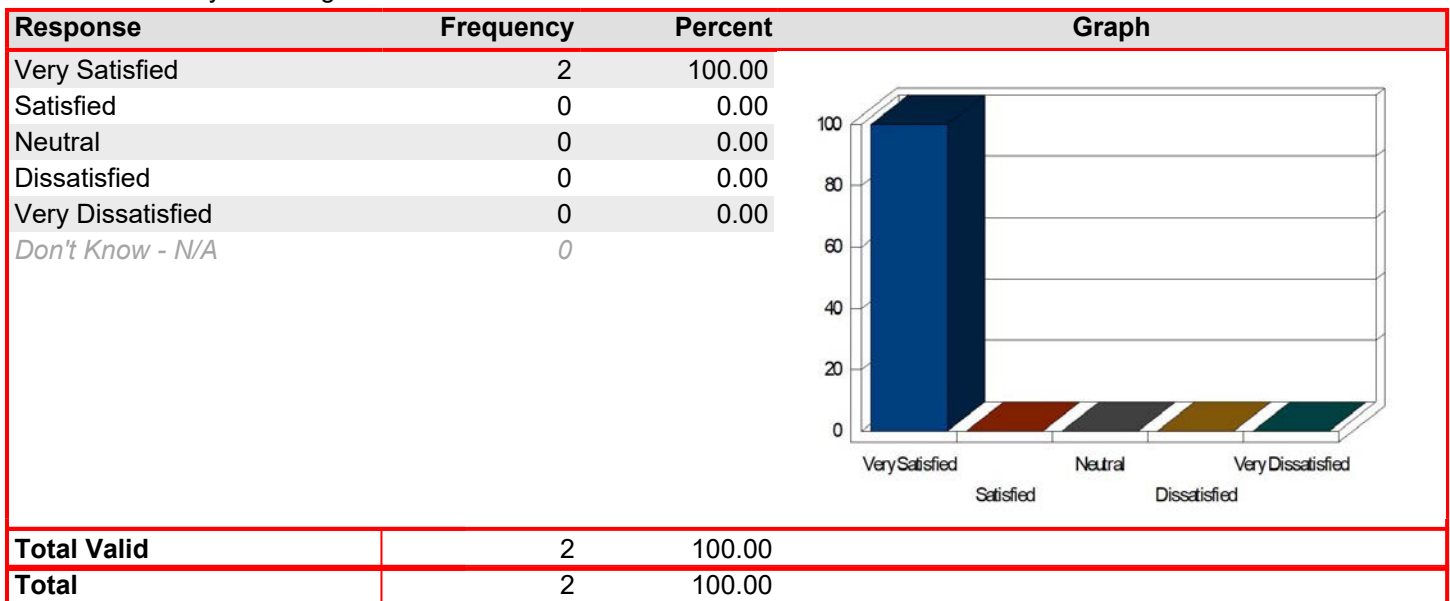
Overall-Training in the use of technology was available

Mean: 5.00



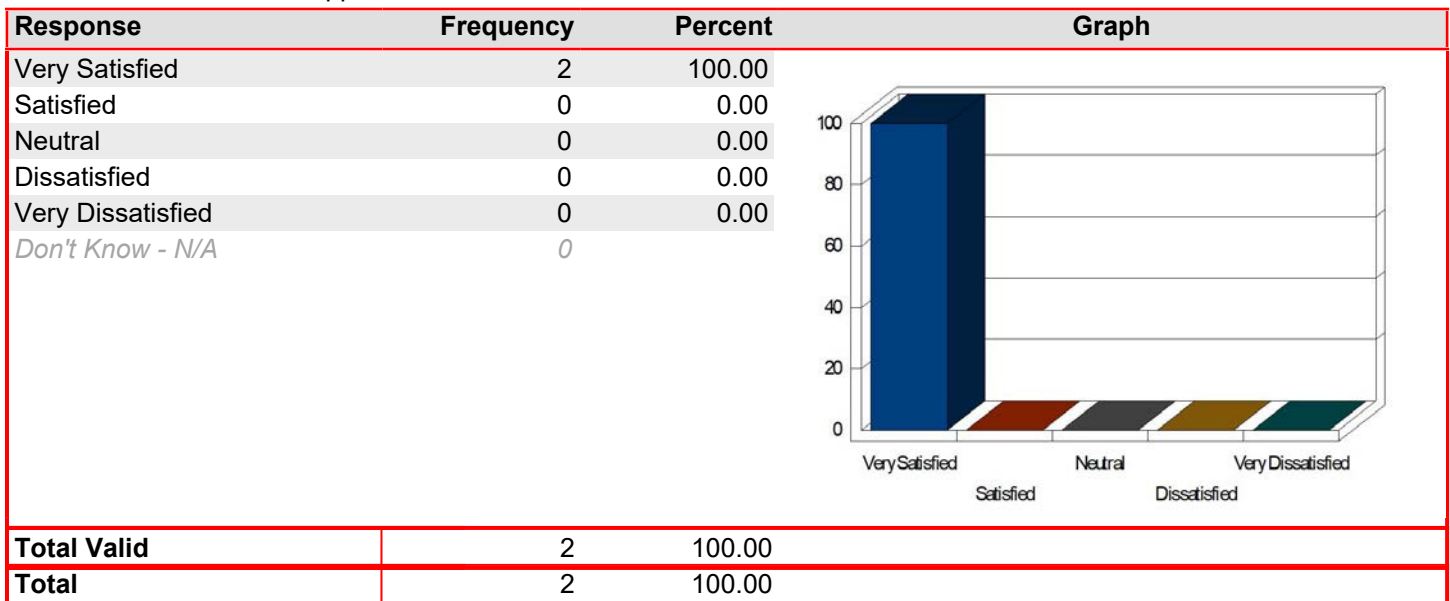
Overall-Efficiency receiving services

Mean: 5.00



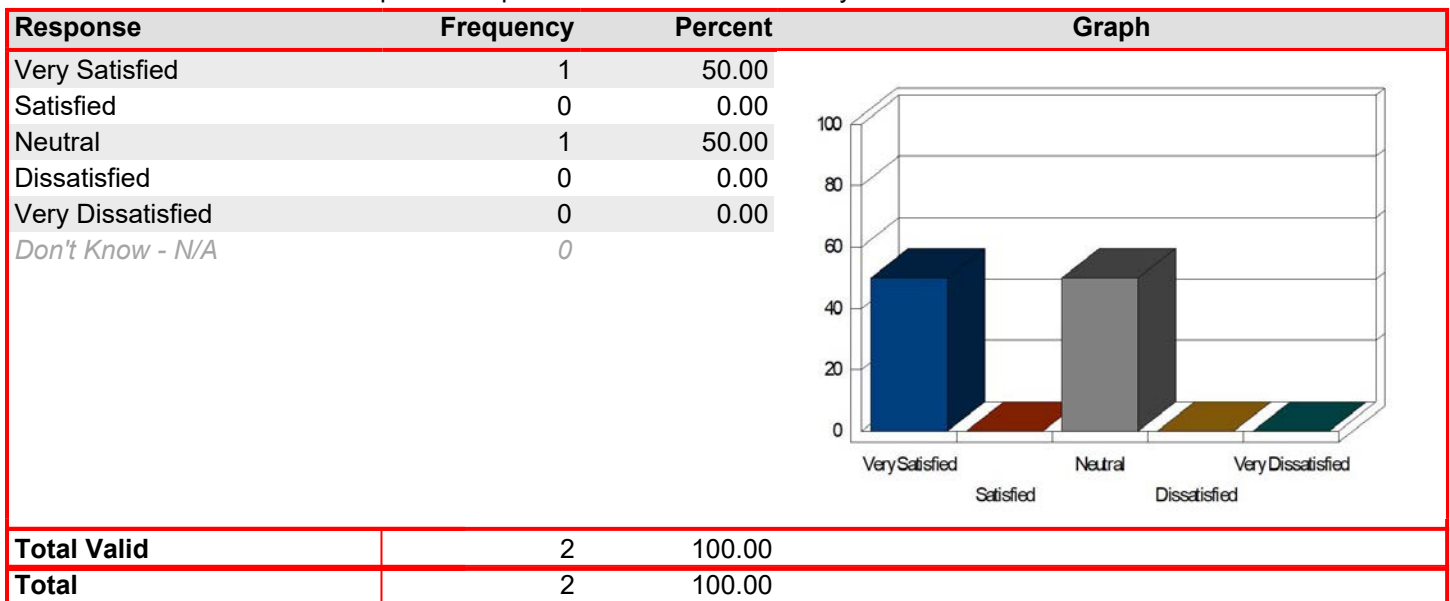
Overall-Administration is approachable

Mean: 5.00



Overall-I feel like TVCC will help me with problems and cares about my issues

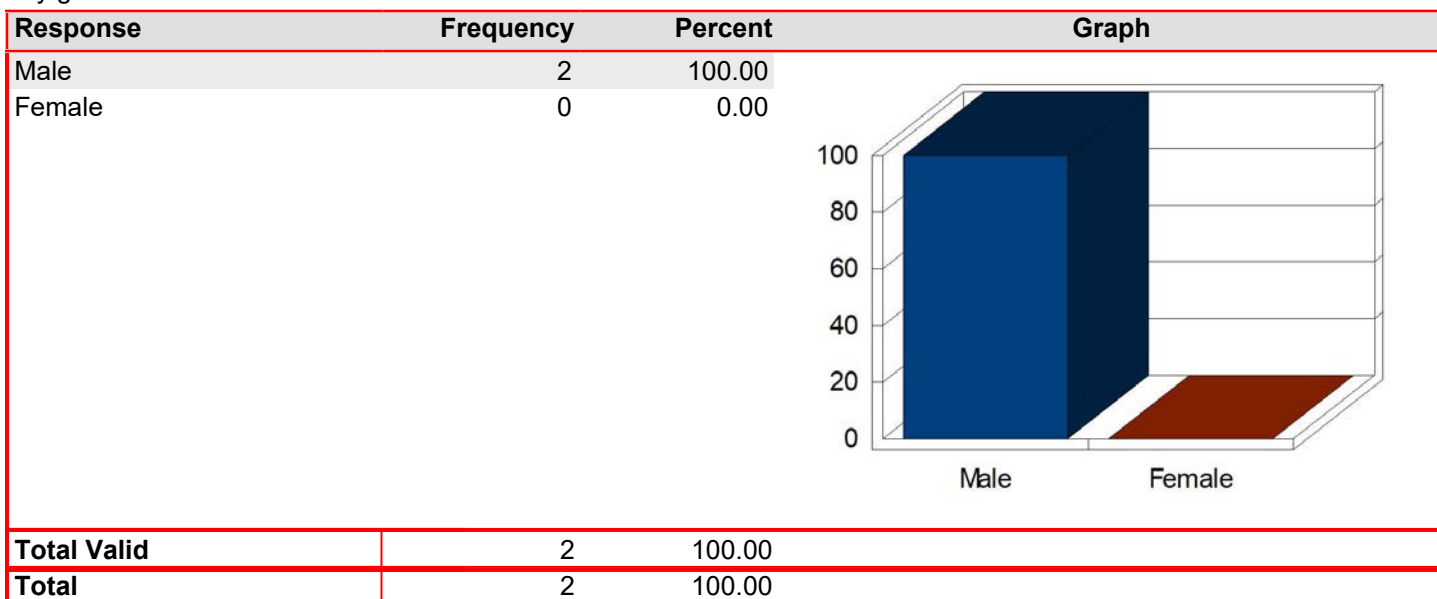
Mean: 4.00





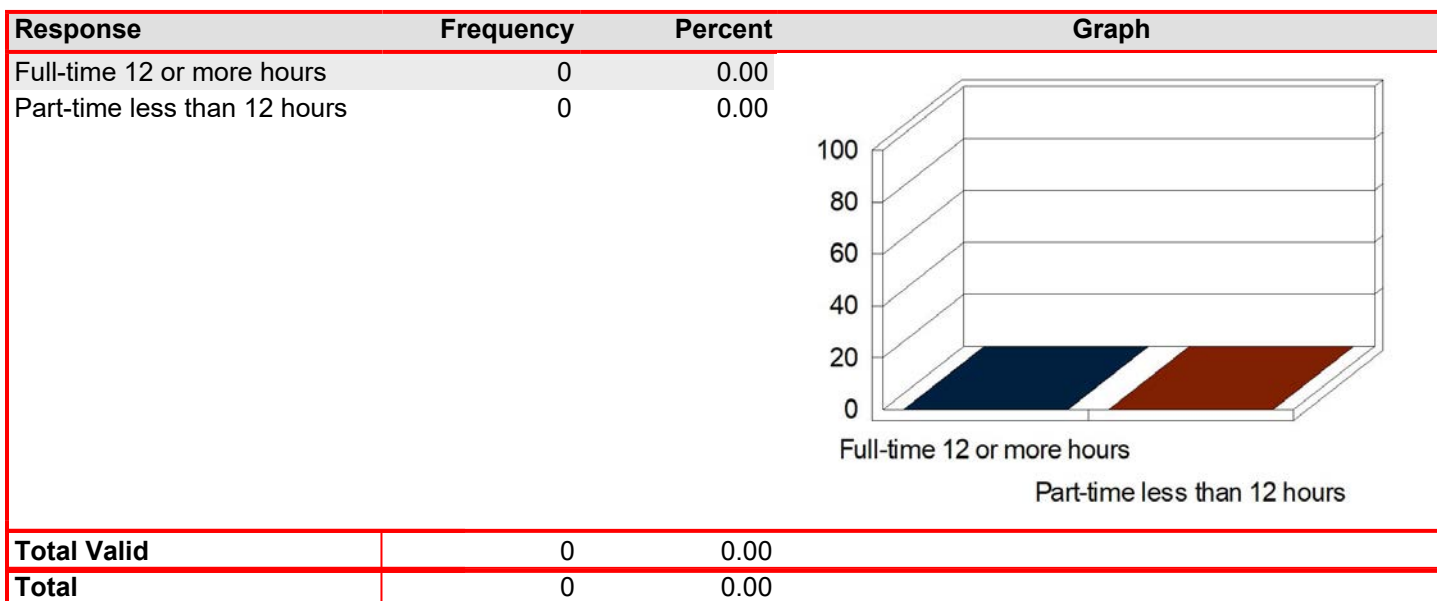
My gender is:

Mean: 1.00



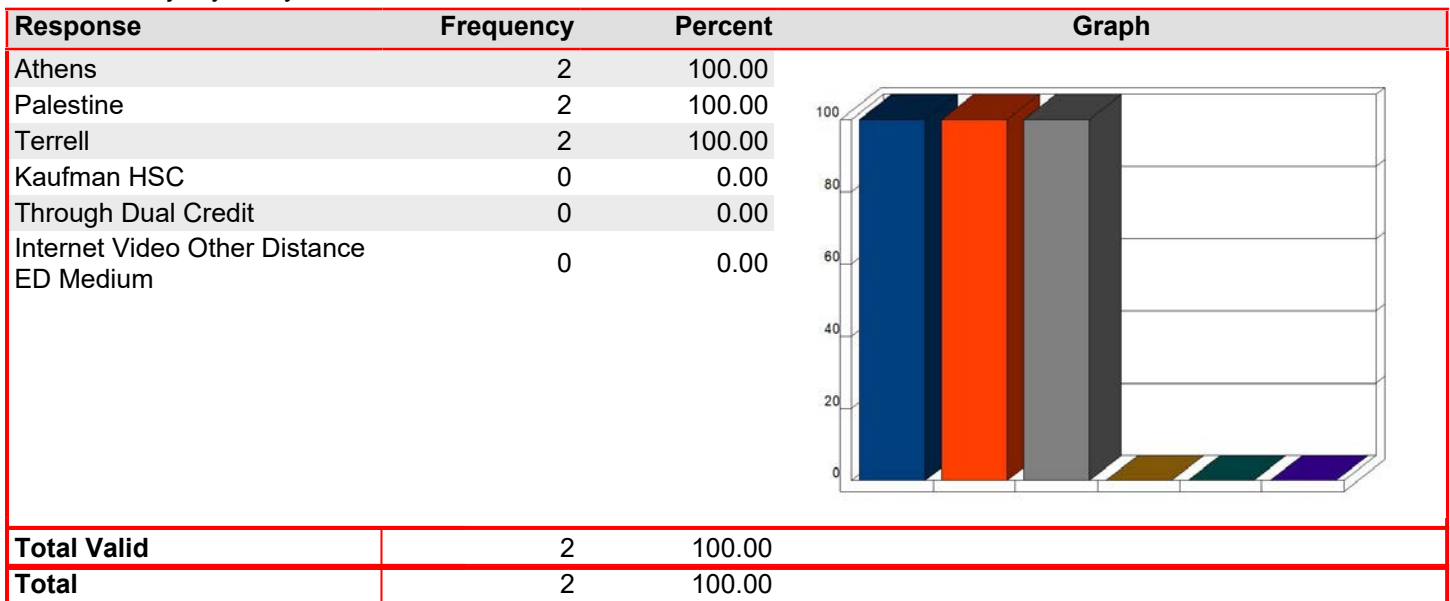
I am enrolled

Mean: -



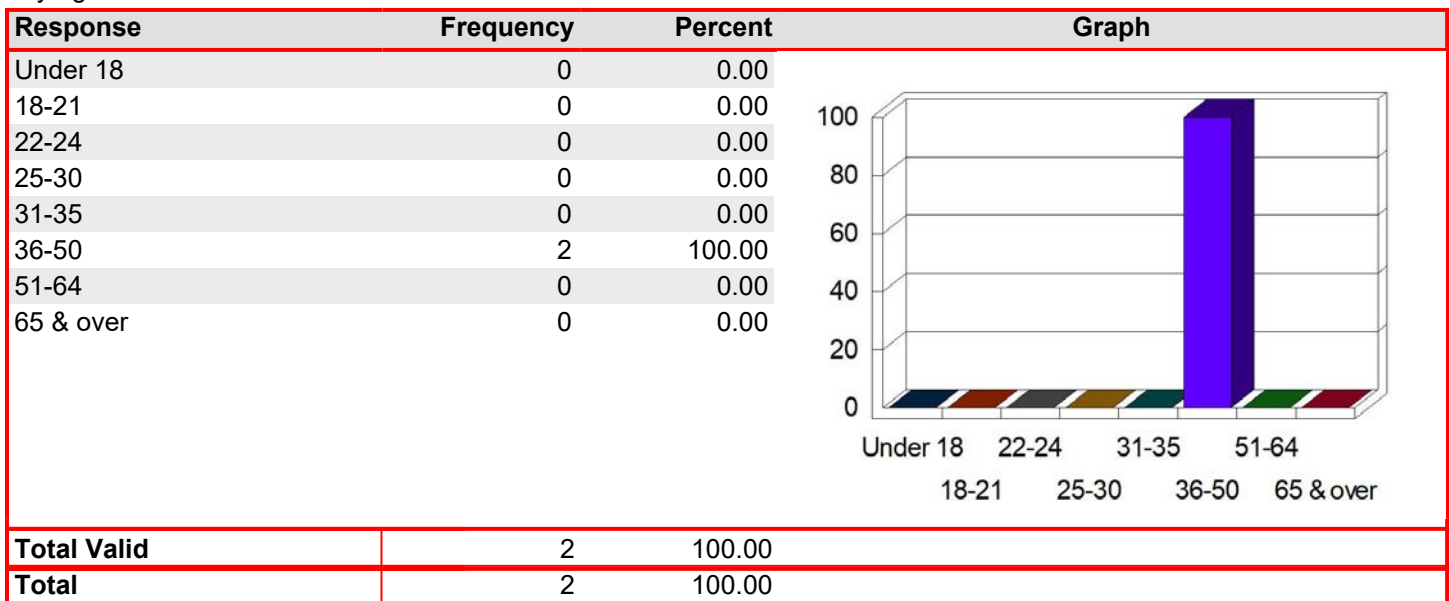
I take the majority of my classes

Mean: -



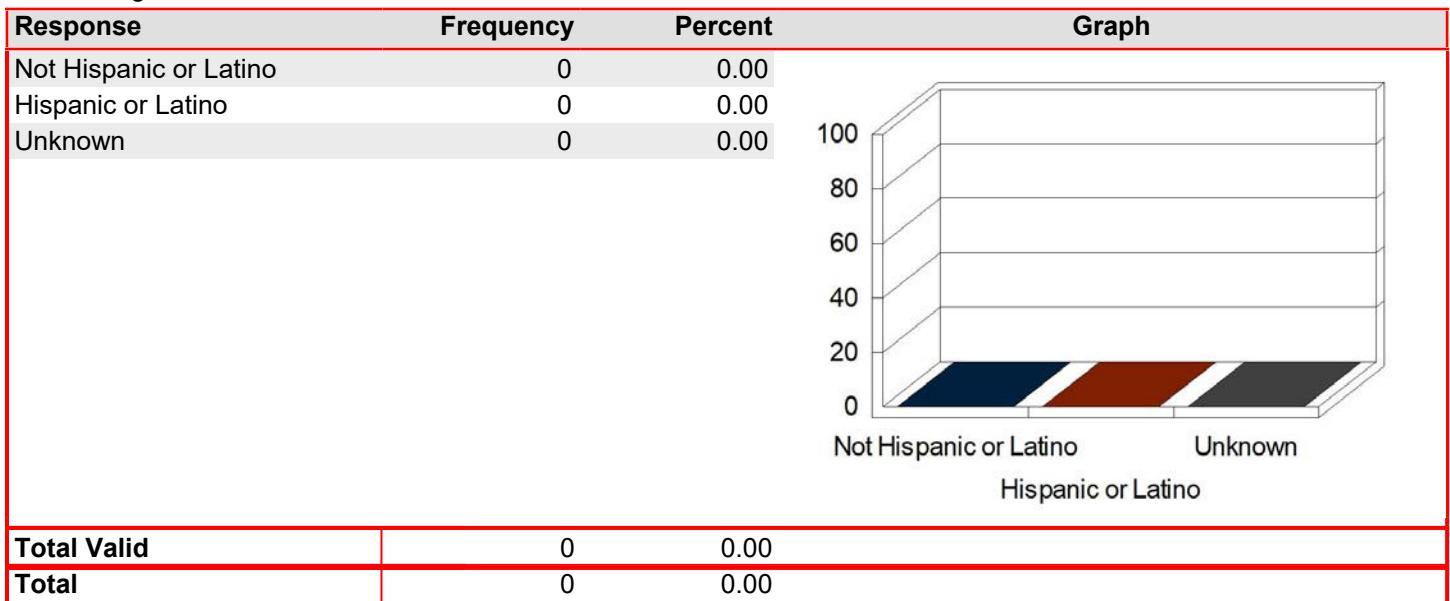
My age is:

Mean: 6.00



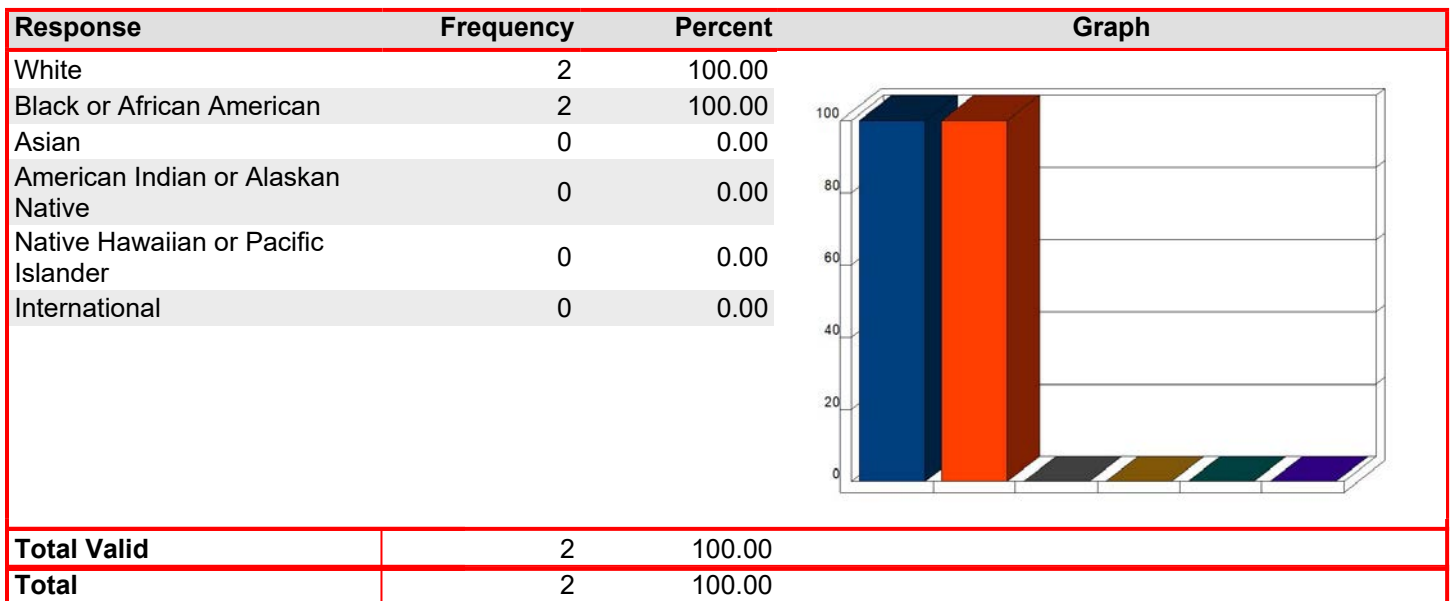
Ethnic Origin

Mean: -



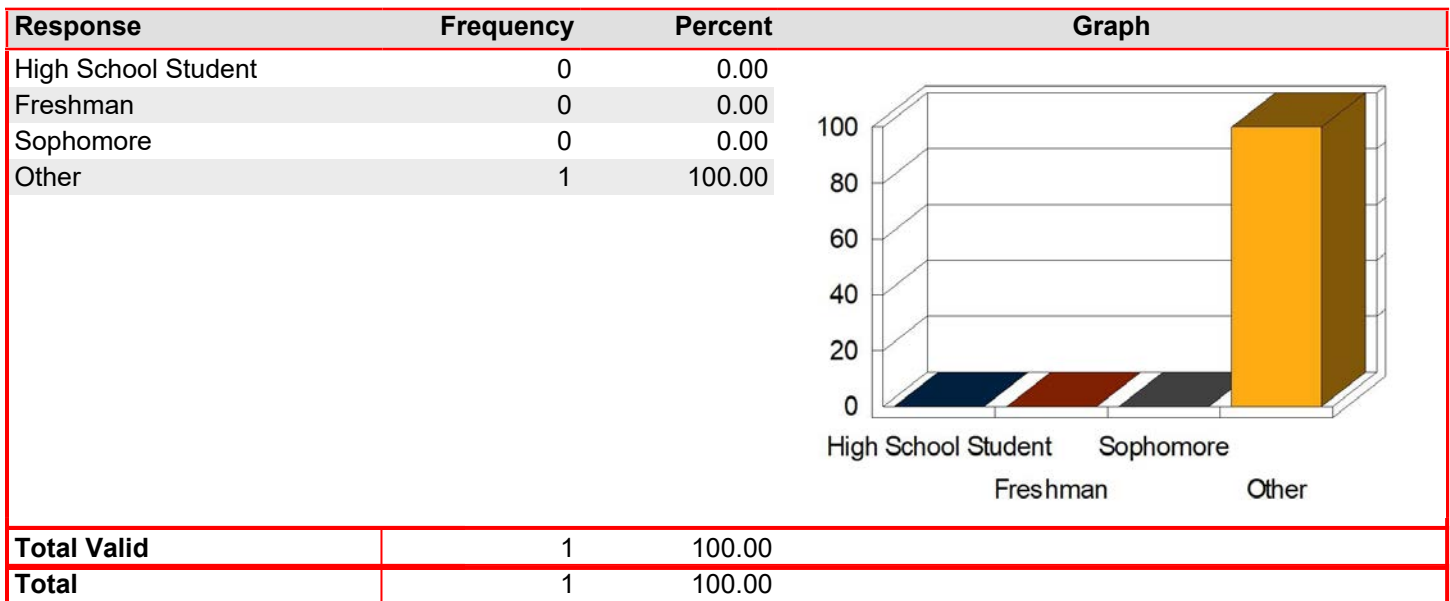
Race

Mean: -



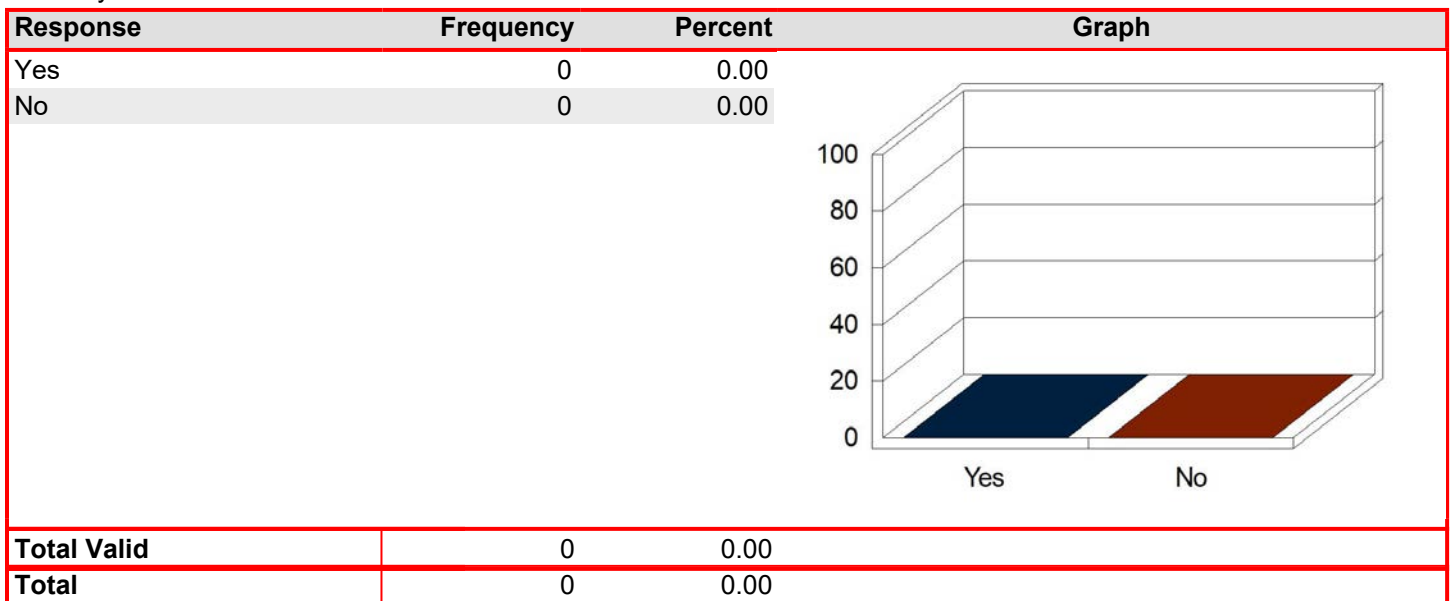
Student Classification:

Mean: 4.00



Would you recommend TVCC to a Friend?

Mean: -



# Trinity Valley Community College

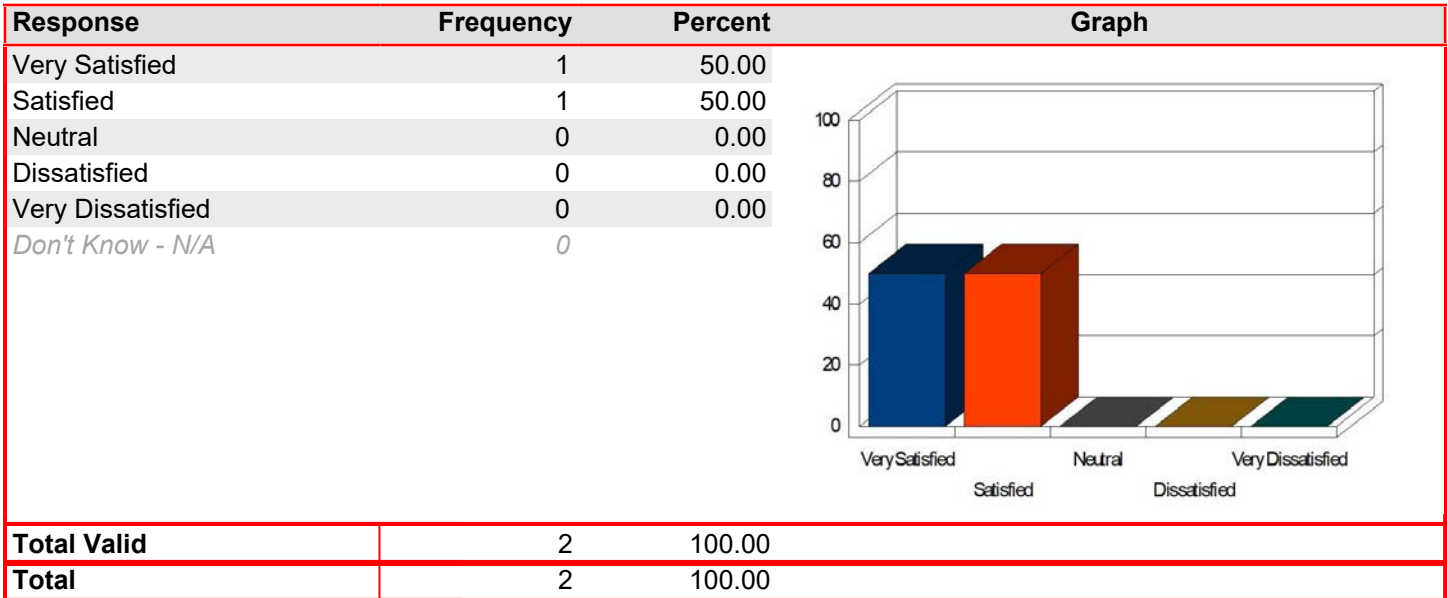
## Student Satisfaction Survey

2018

(Athens, Palestine, Through Dual Credit)

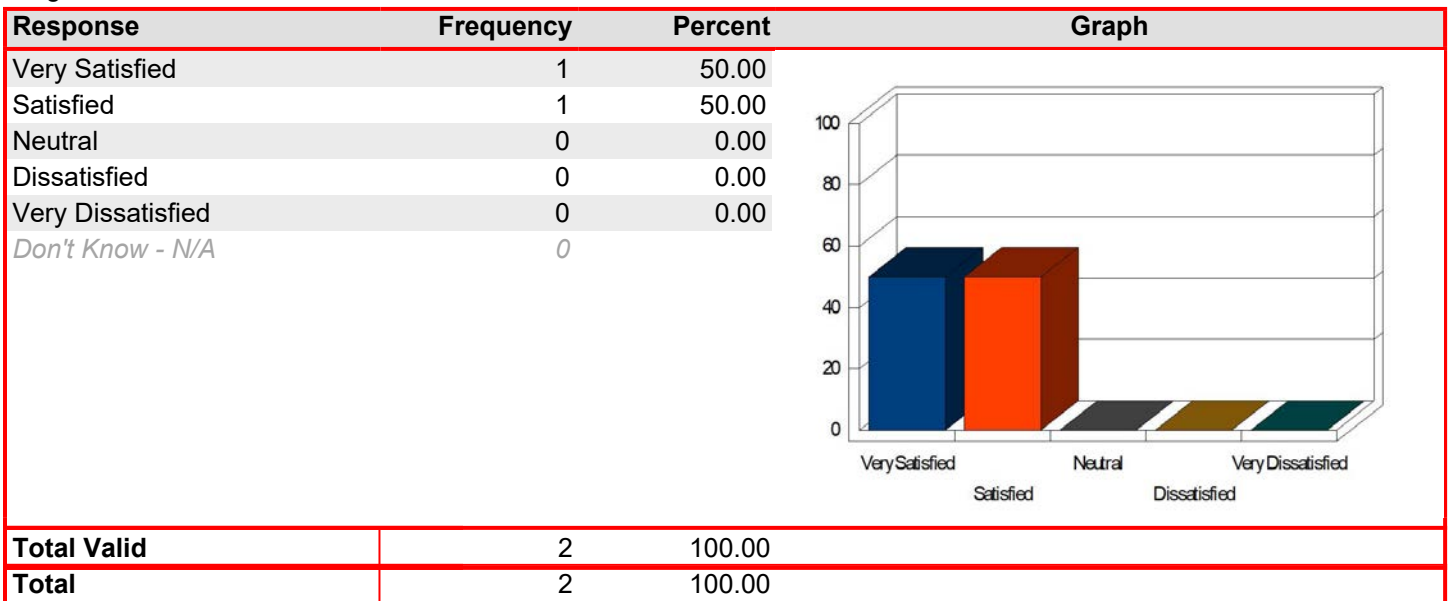
Registration & Admissions - Assistance of staff

Mean: 4.50



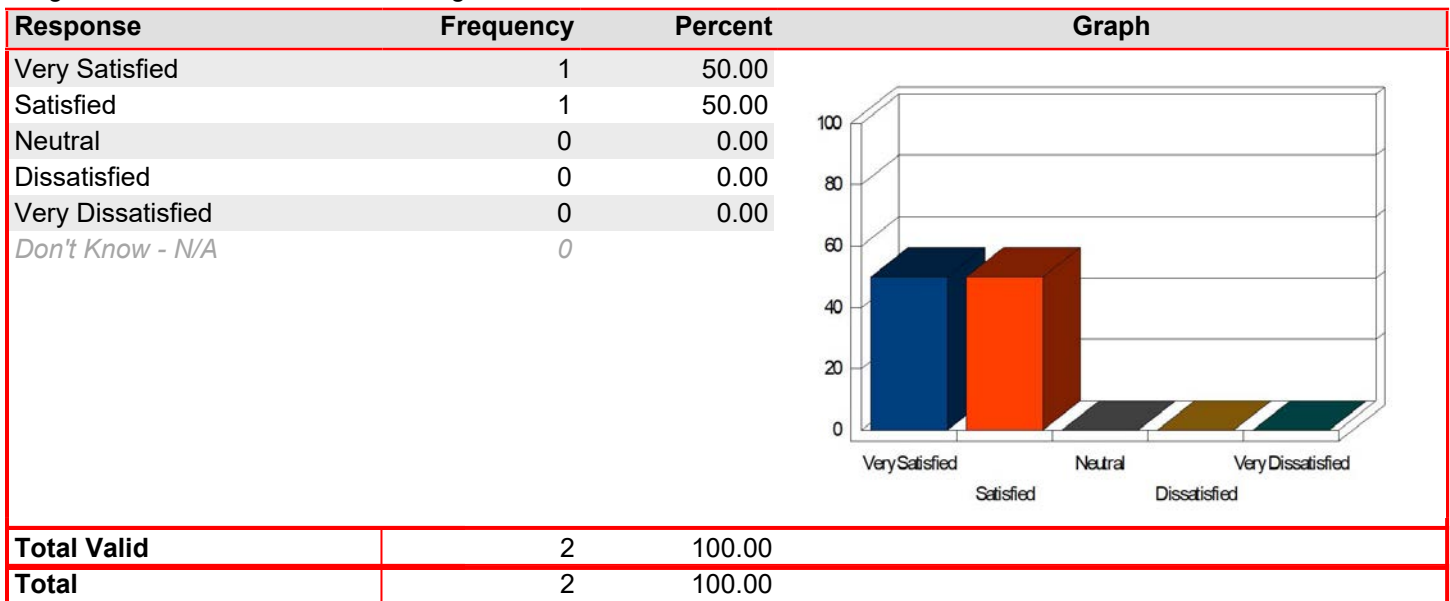
Registration & Admissions - Friendliness of staff

Mean: 4.50



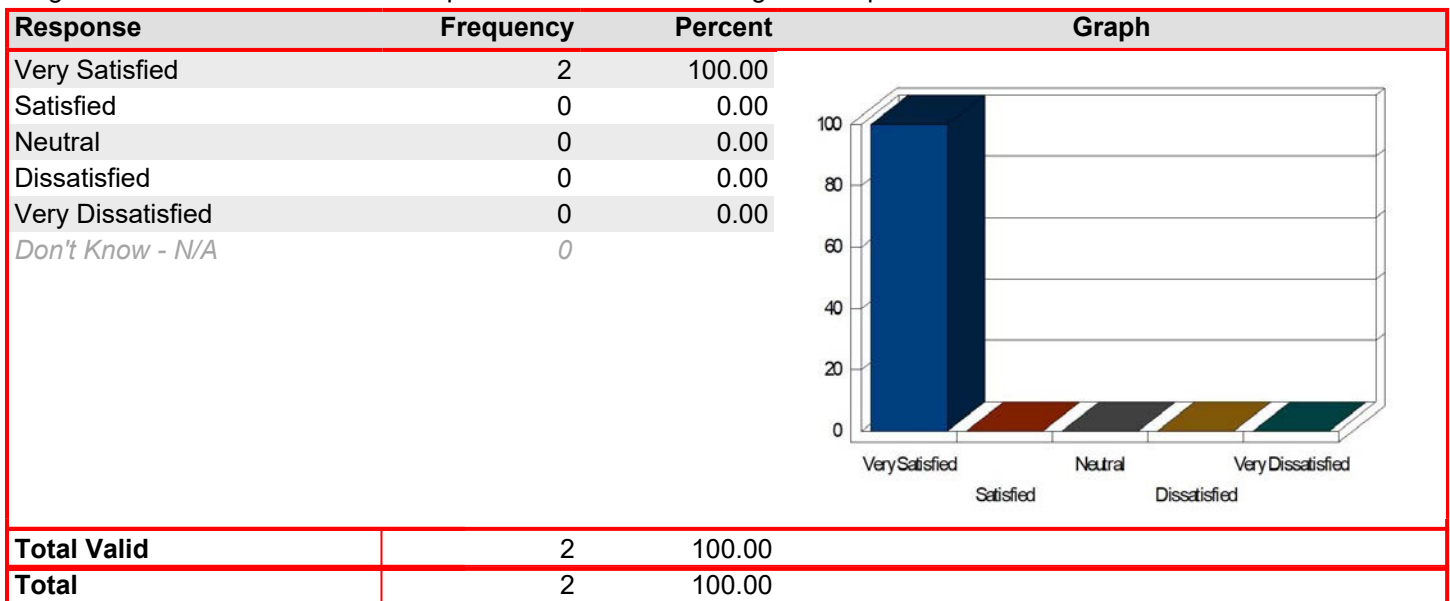
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.50



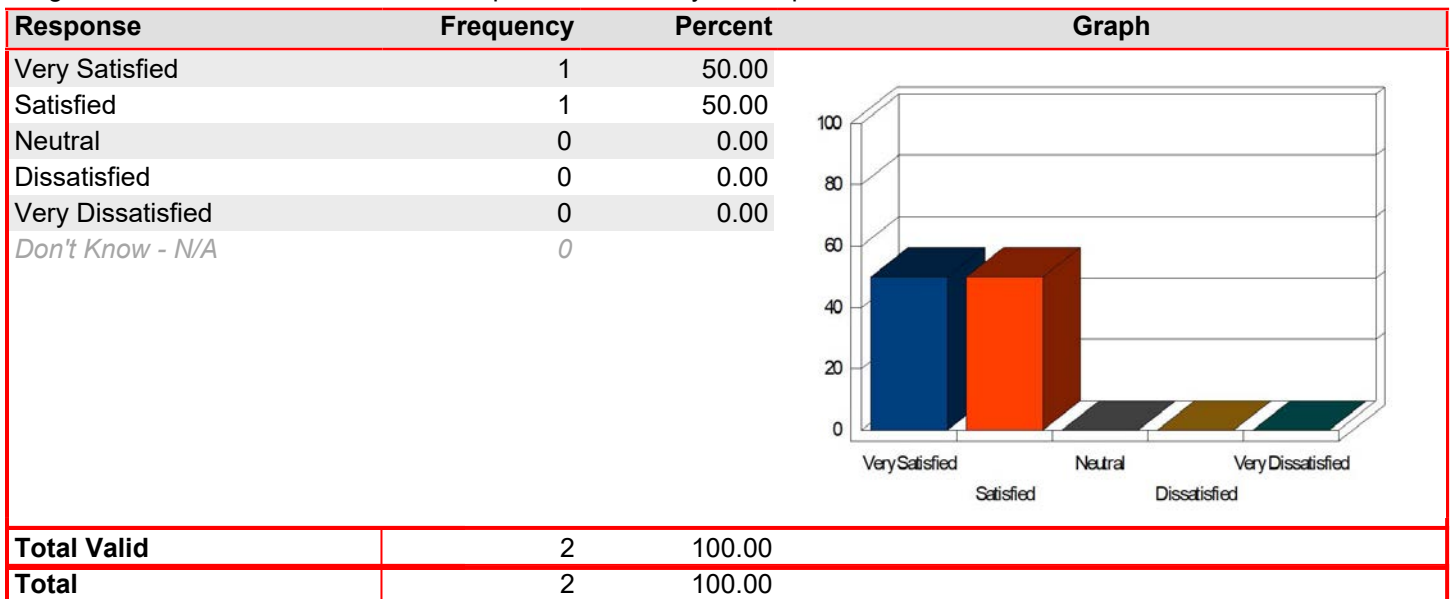
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 5.00



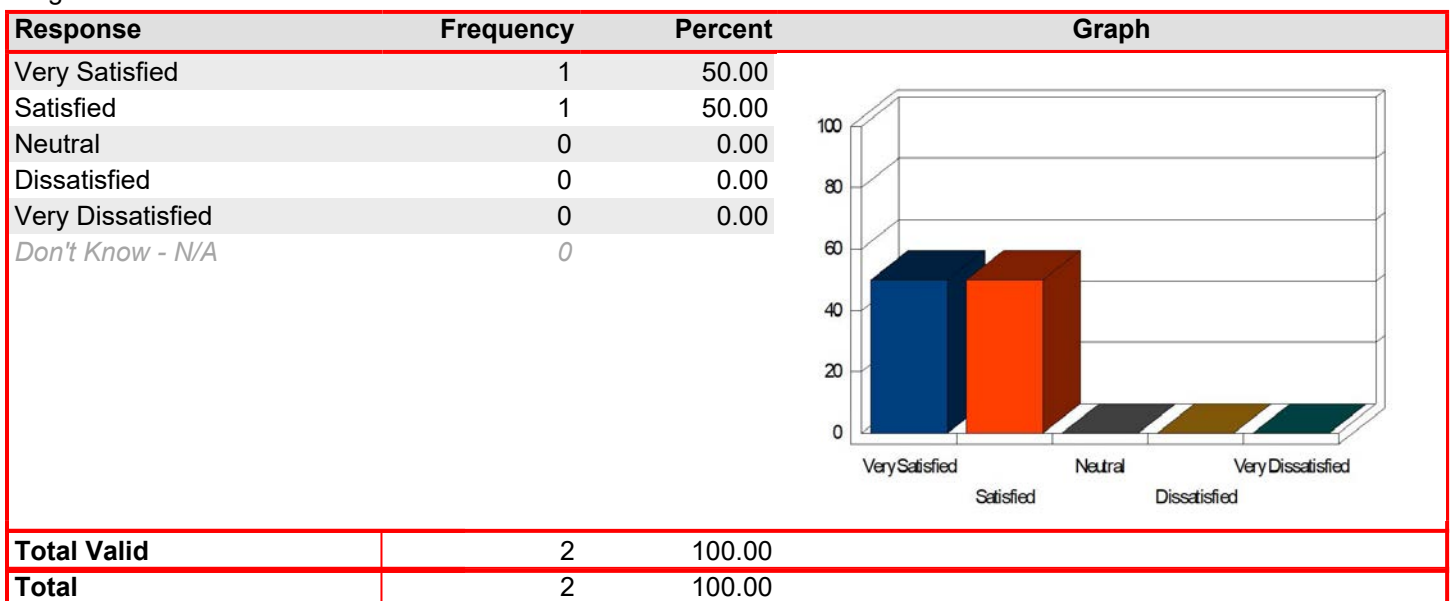
Registration & Admissions - Admissions process was easy to complete

Mean: 4.50



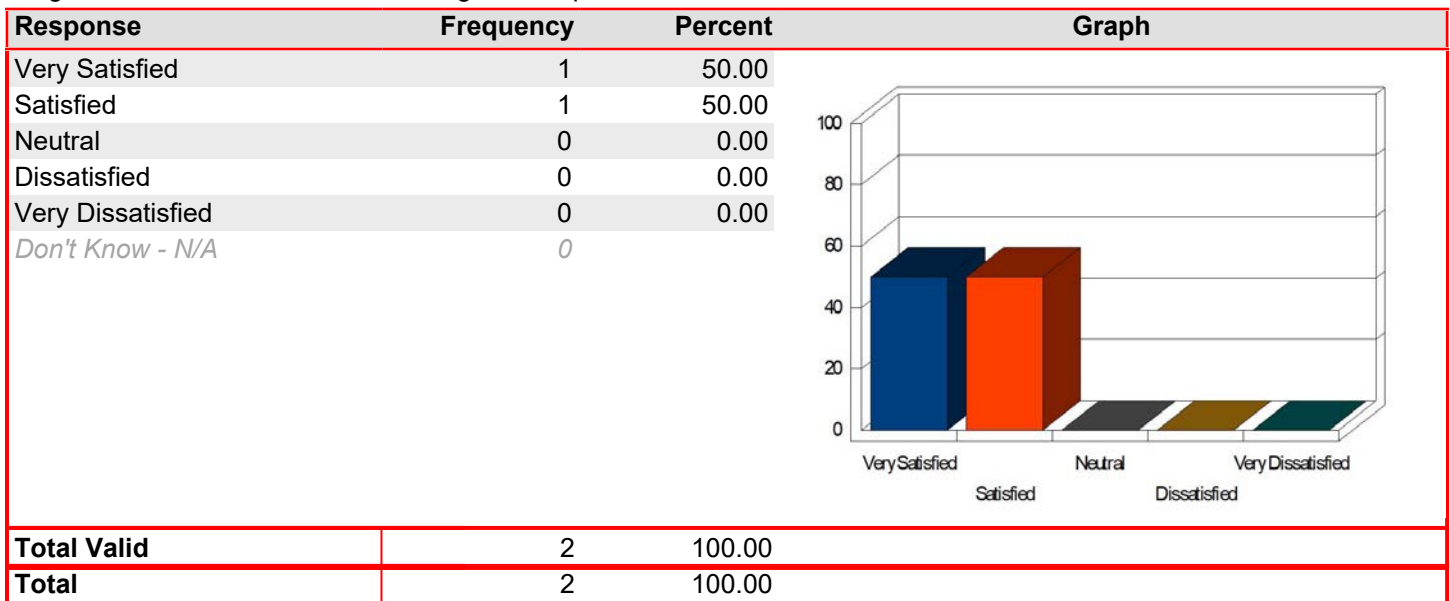
Registration & Admissions - Information I received was understandable

Mean: 4.50



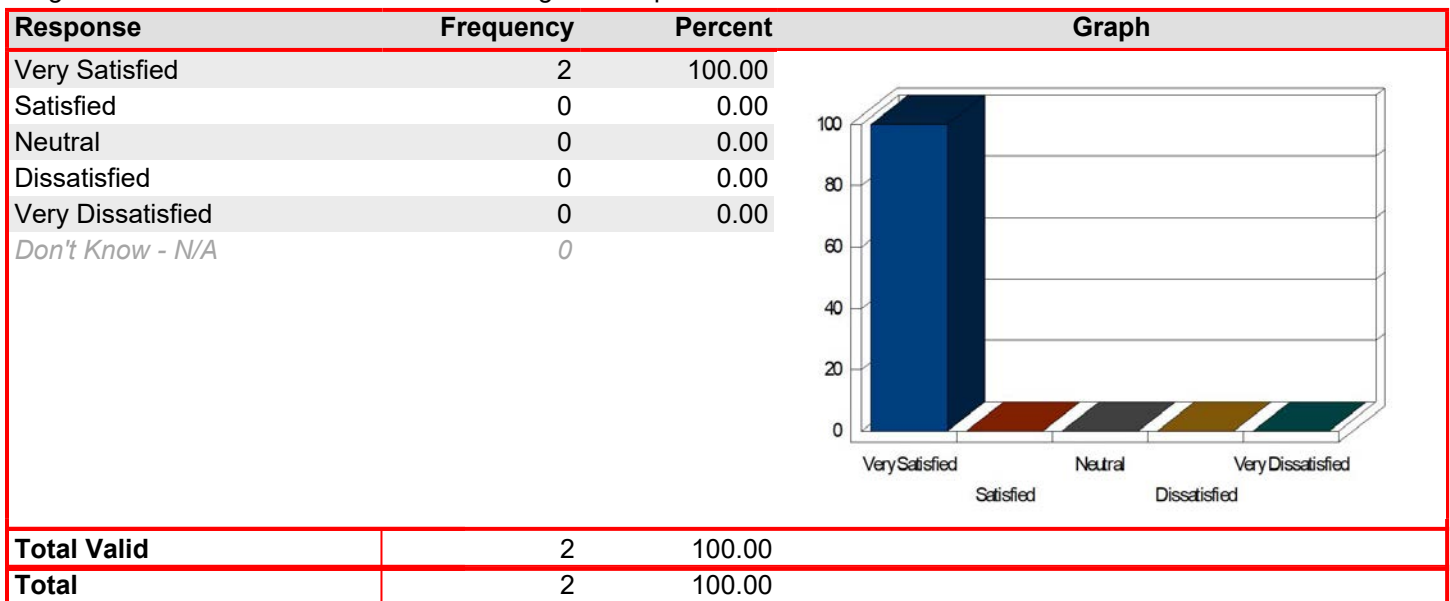
## Registration &amp; Admissions - Online registration process

Mean: 4.50



## Registration &amp; Admissions - Face-to-Face registration process

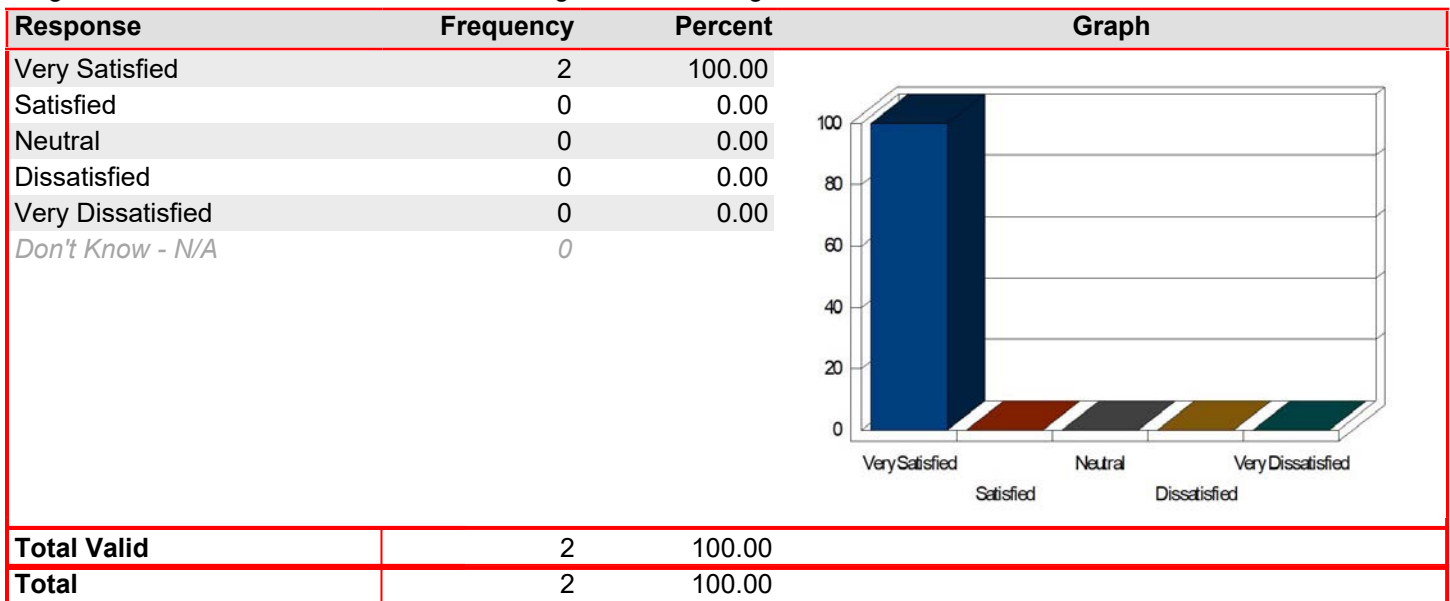
Mean: 5.00





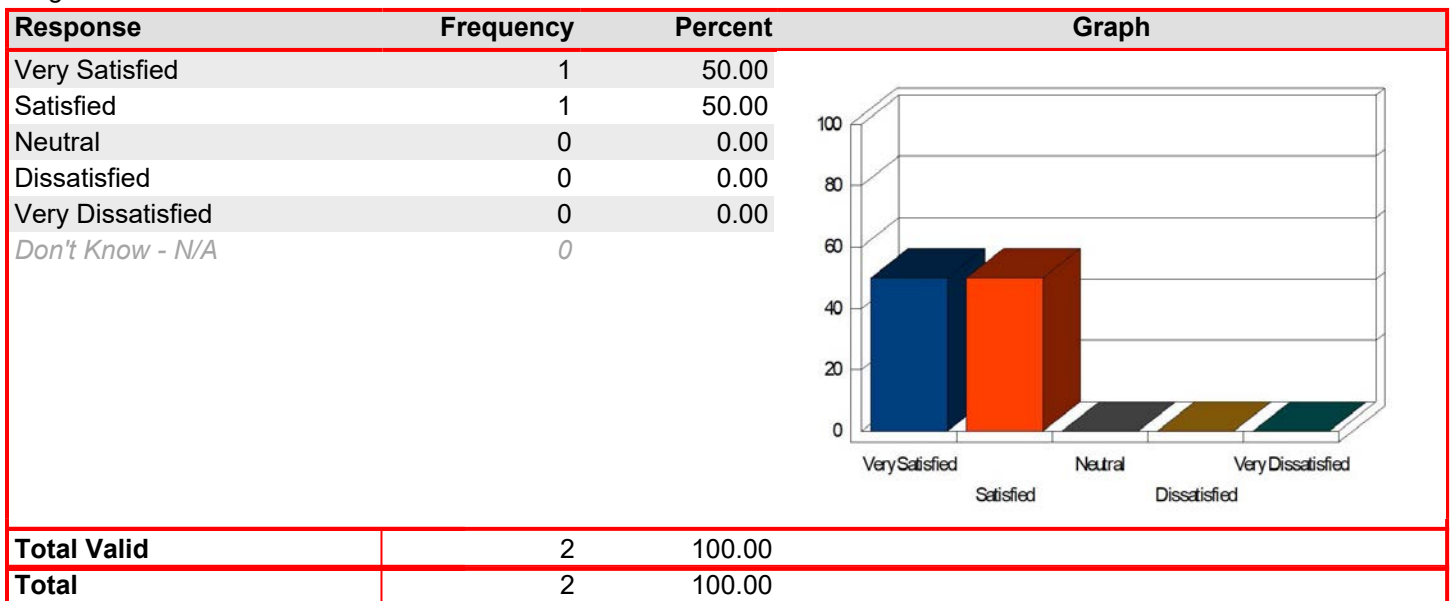
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 5.00



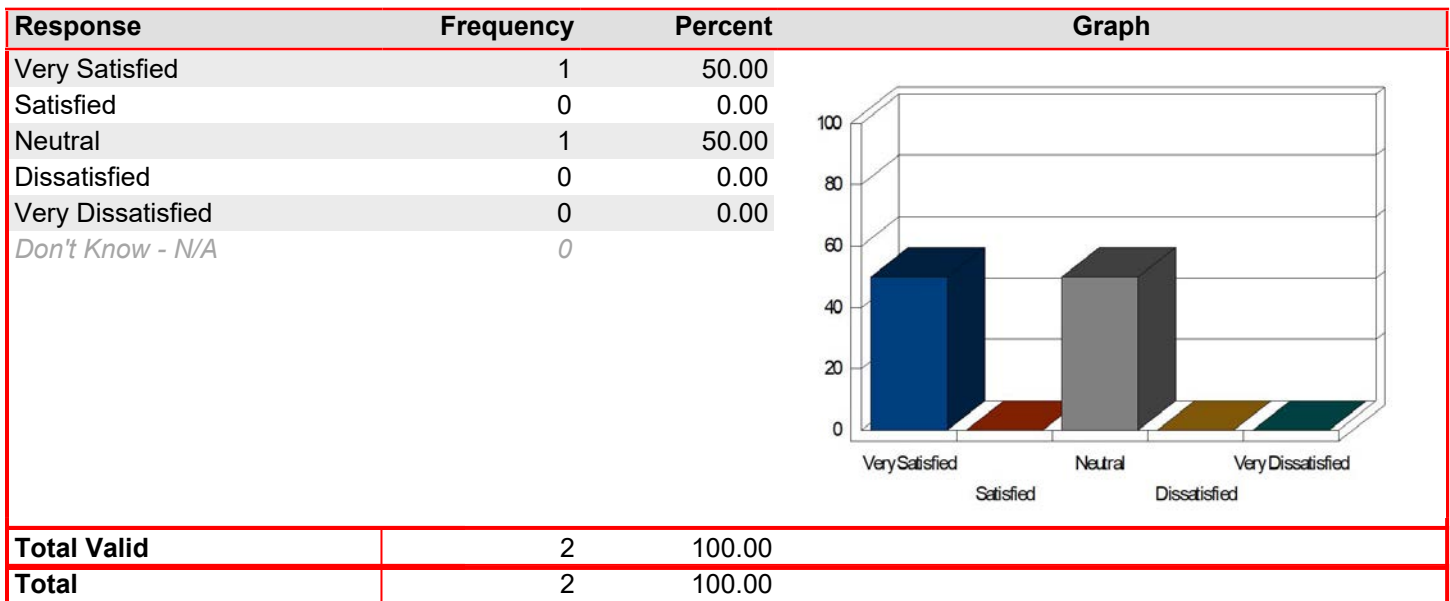
## Registration &amp; Admissions - Website information

Mean: 4.50



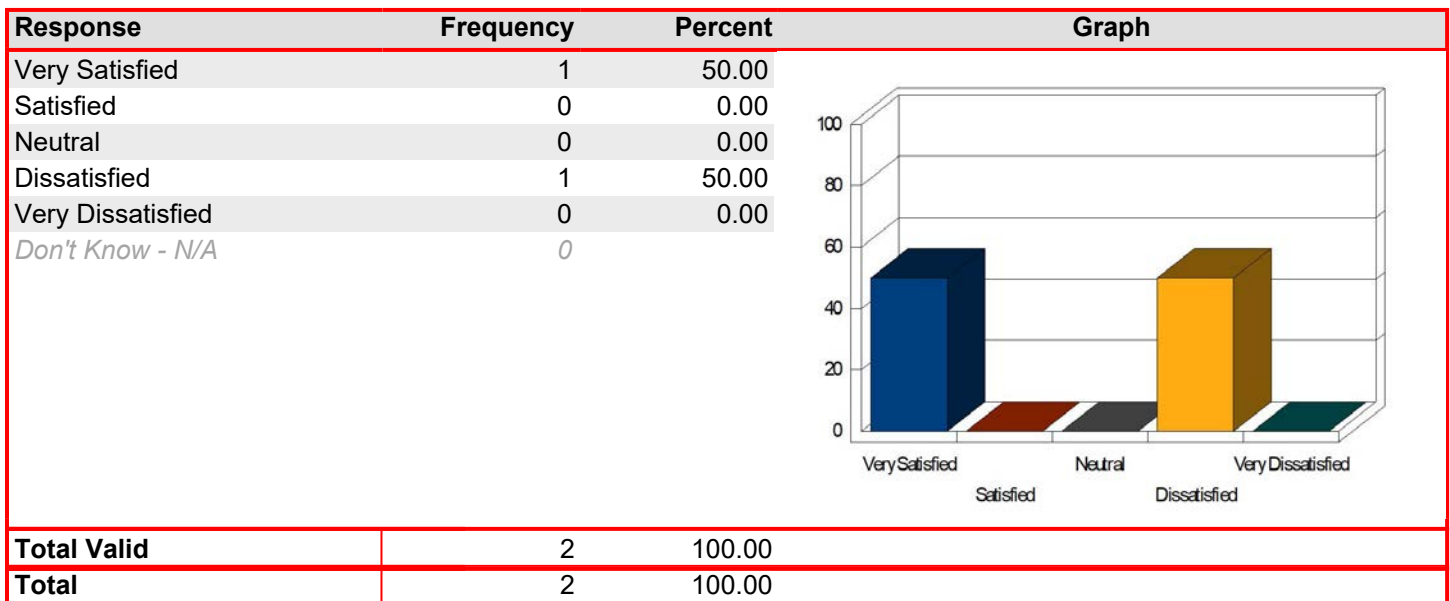
## Financial Aid - Assistance of staff

Mean: 4.00



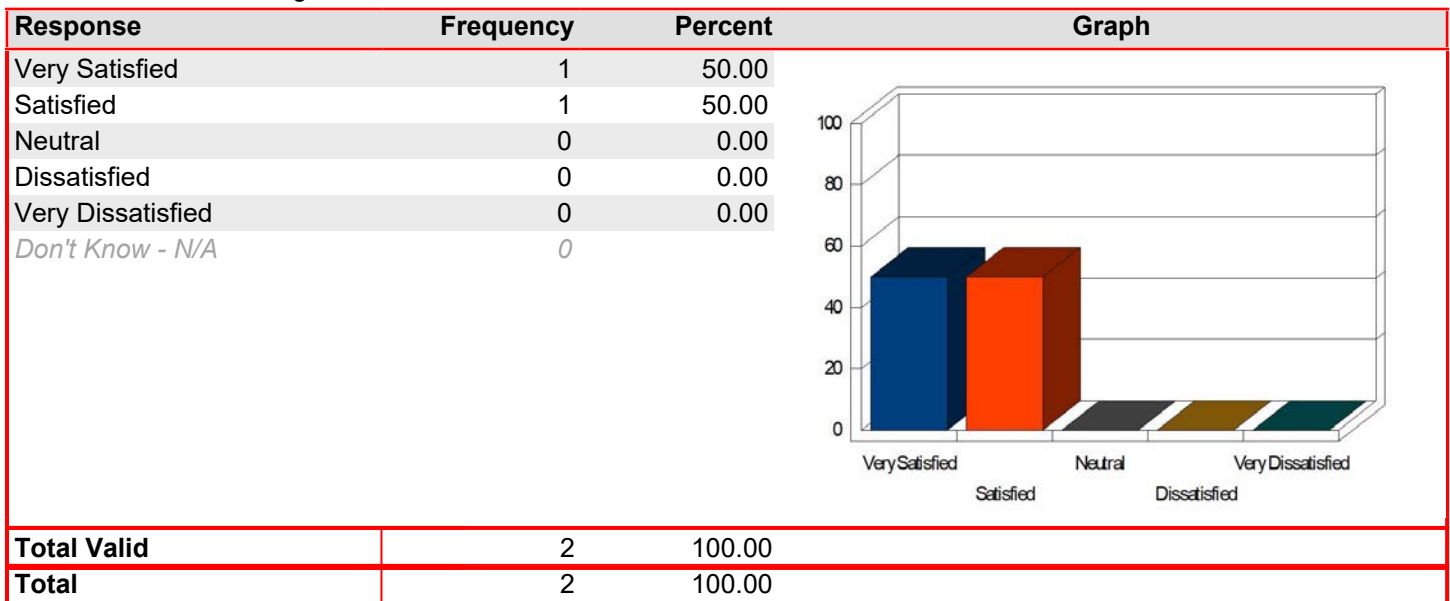
## Financial Aid - Friendliness of staff

Mean: 3.50



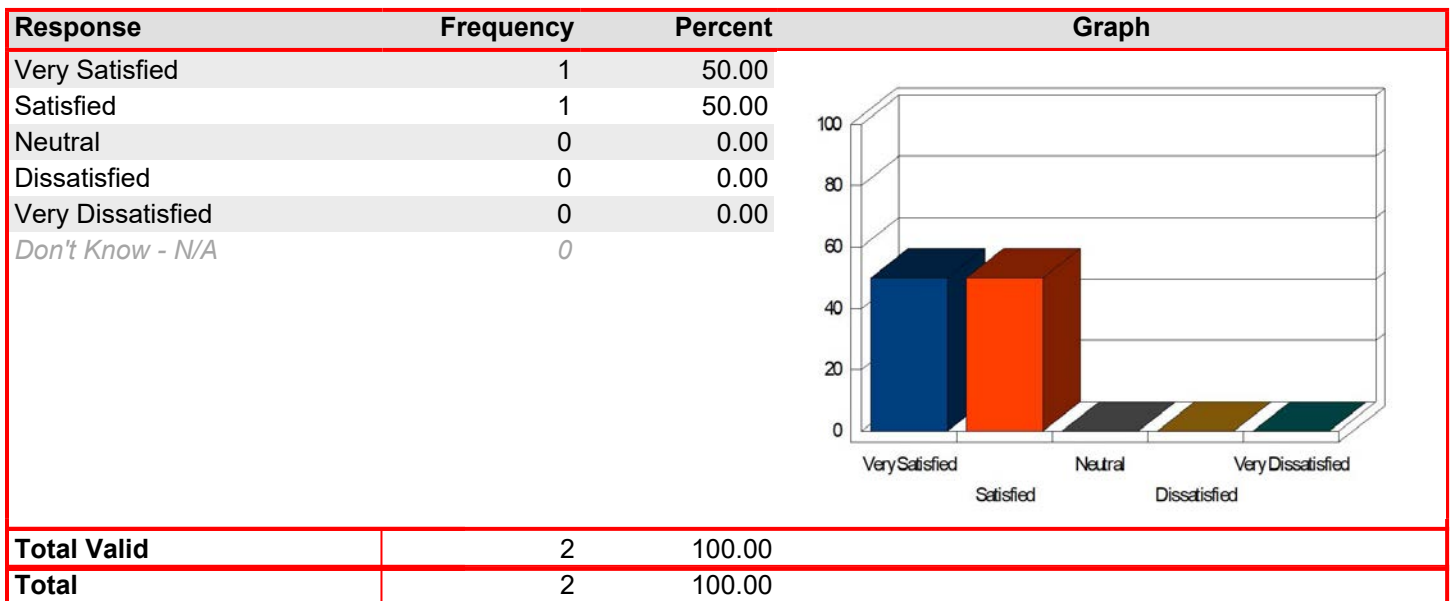
## Financial Aid - Knowledge of staff

Mean: 4.50



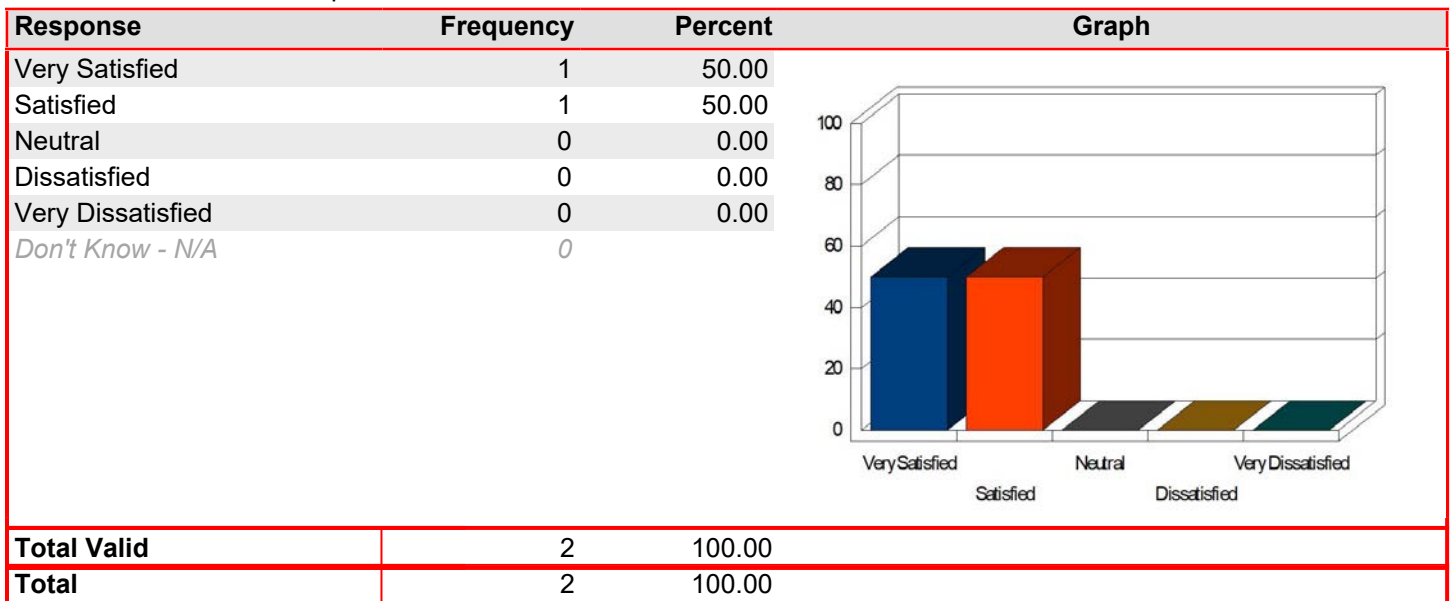
## Financial Aid - Information received is accurate

Mean: 4.50



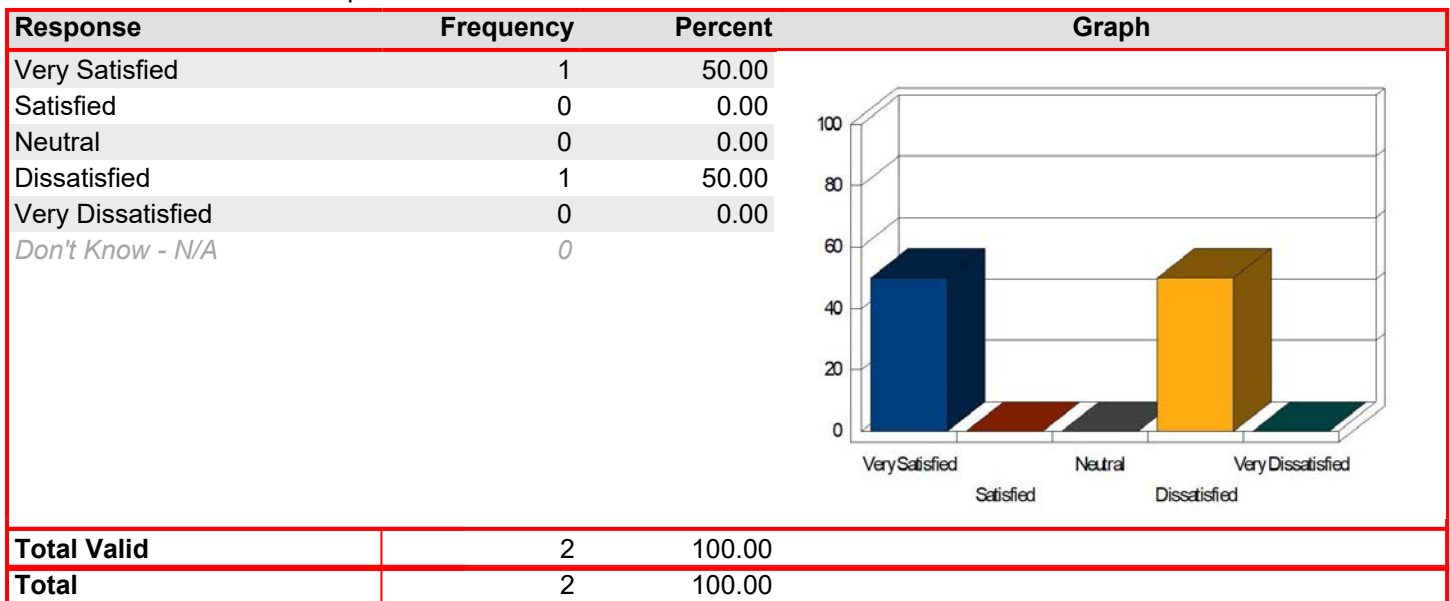
Financial Aid - Information presented is understandable

Mean: 4.50



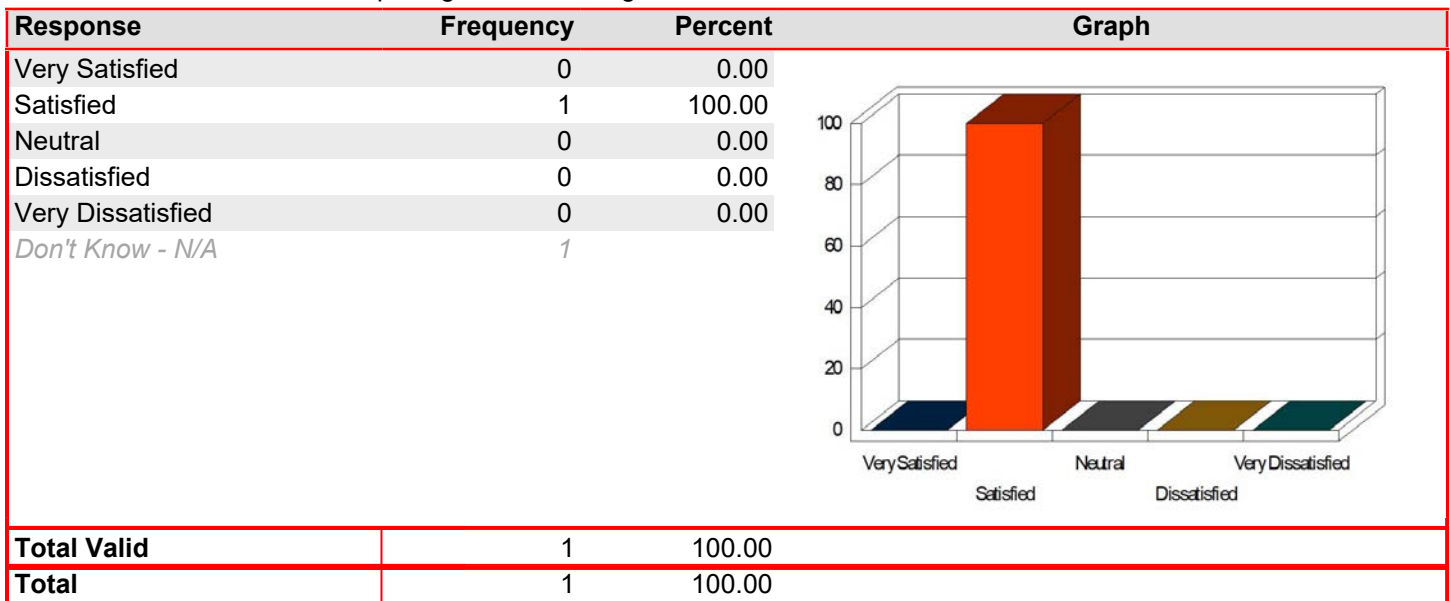
Financial Aid - Financial aid process

Mean: 3.50



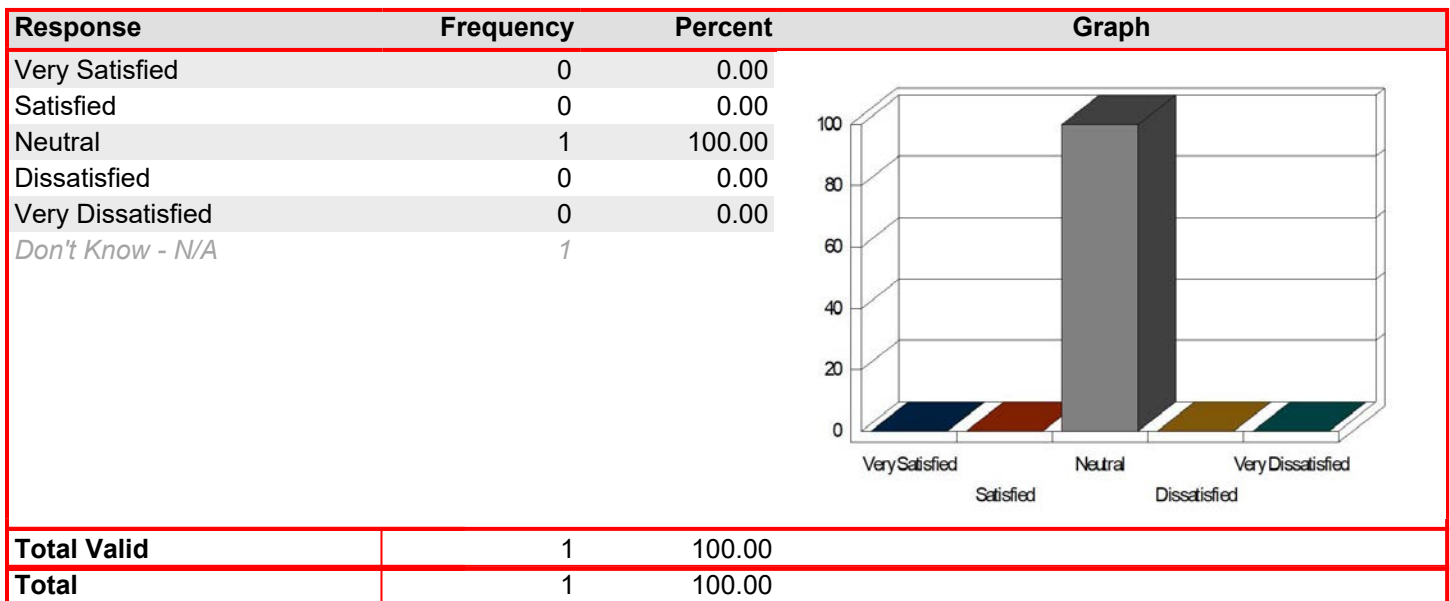
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.00



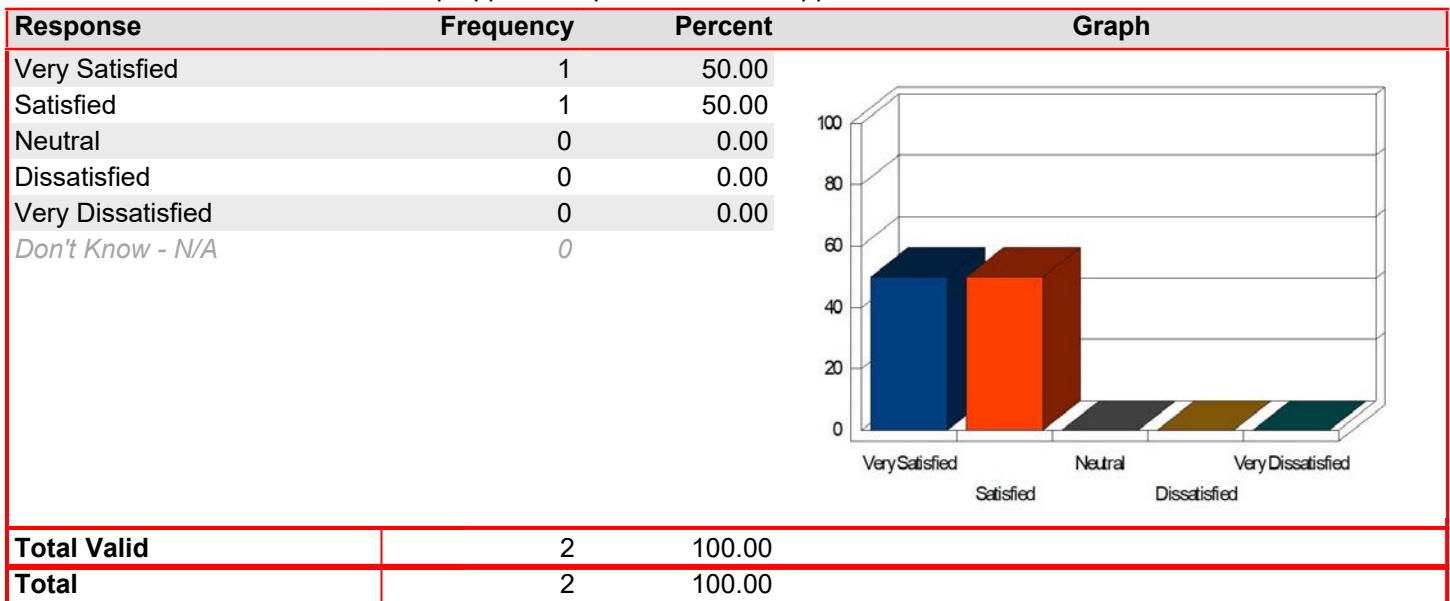
## Financial Aid - Assistance for Veteran benefits

Mean: 3.00



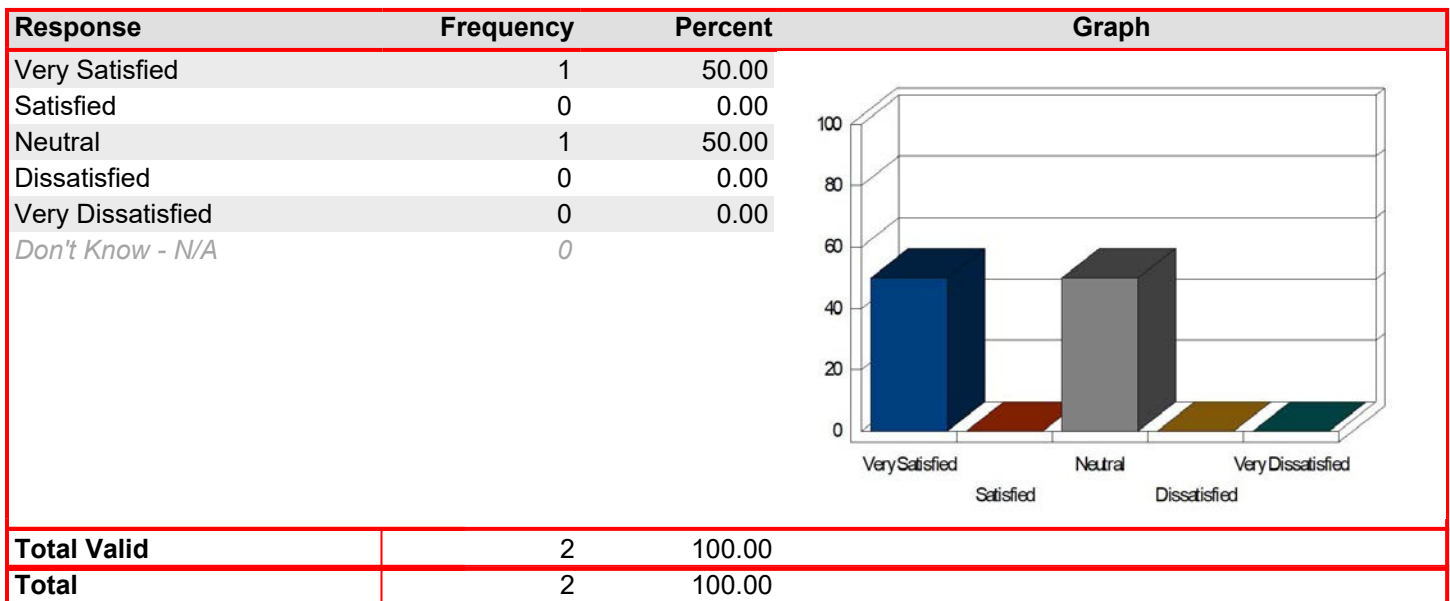
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.50



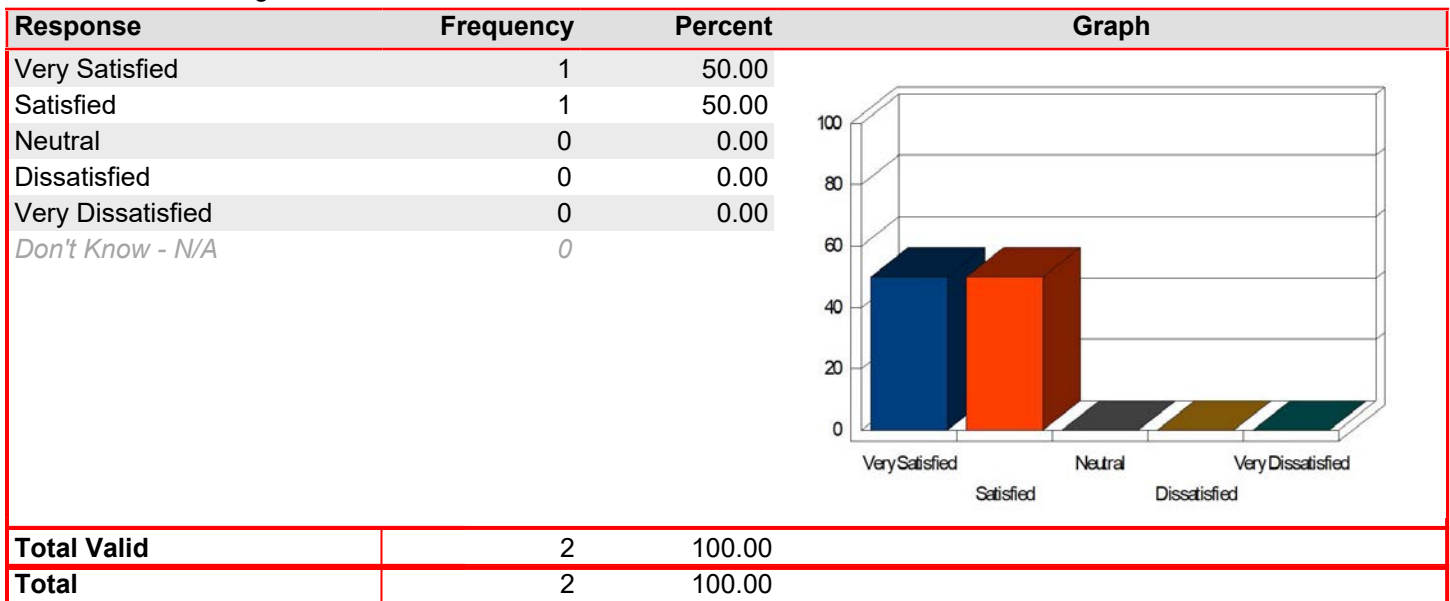
## Financial Aid - Website information

Mean: 4.00



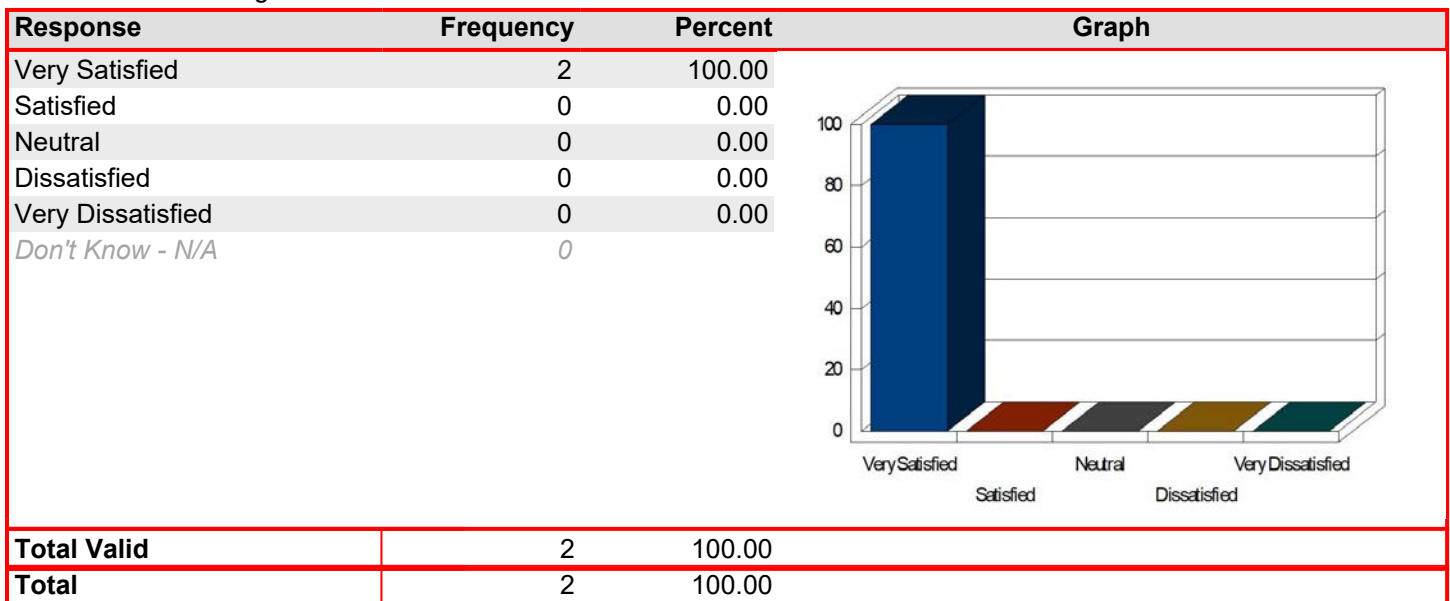
## Guidance/Counseling - Assistance of staff

Mean: 4.50



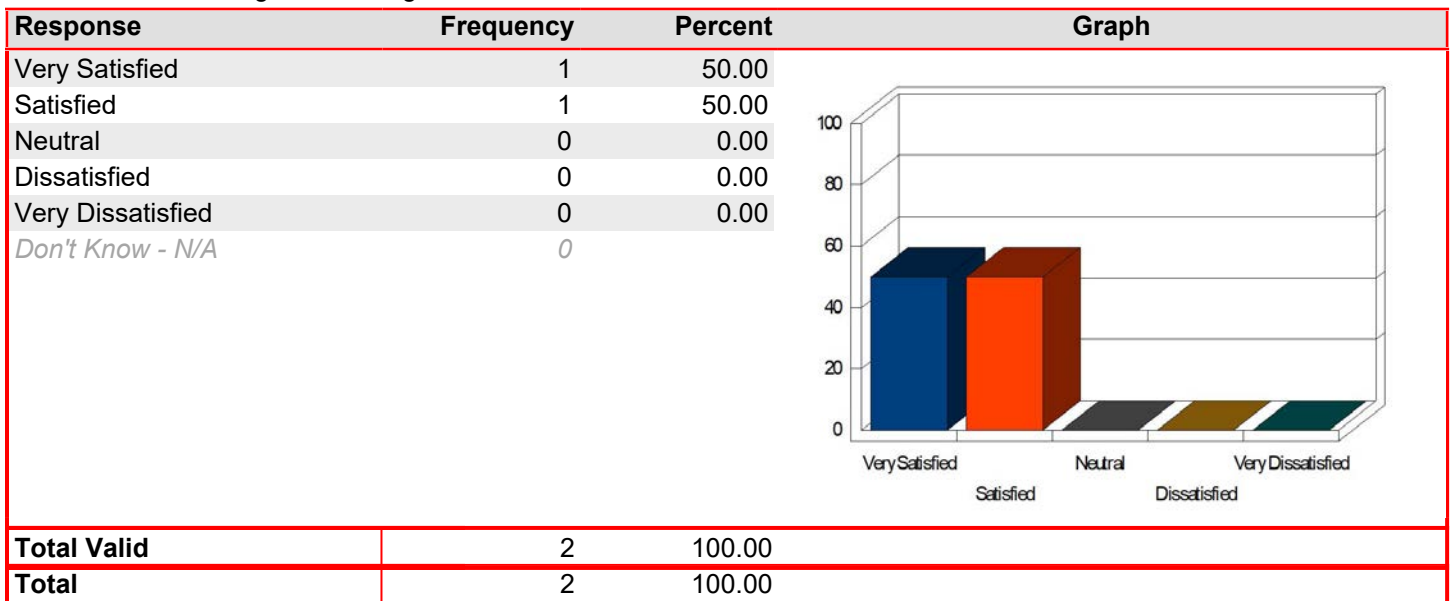
## Guidance/Counseling - Friendliness of staff

Mean: 5.00



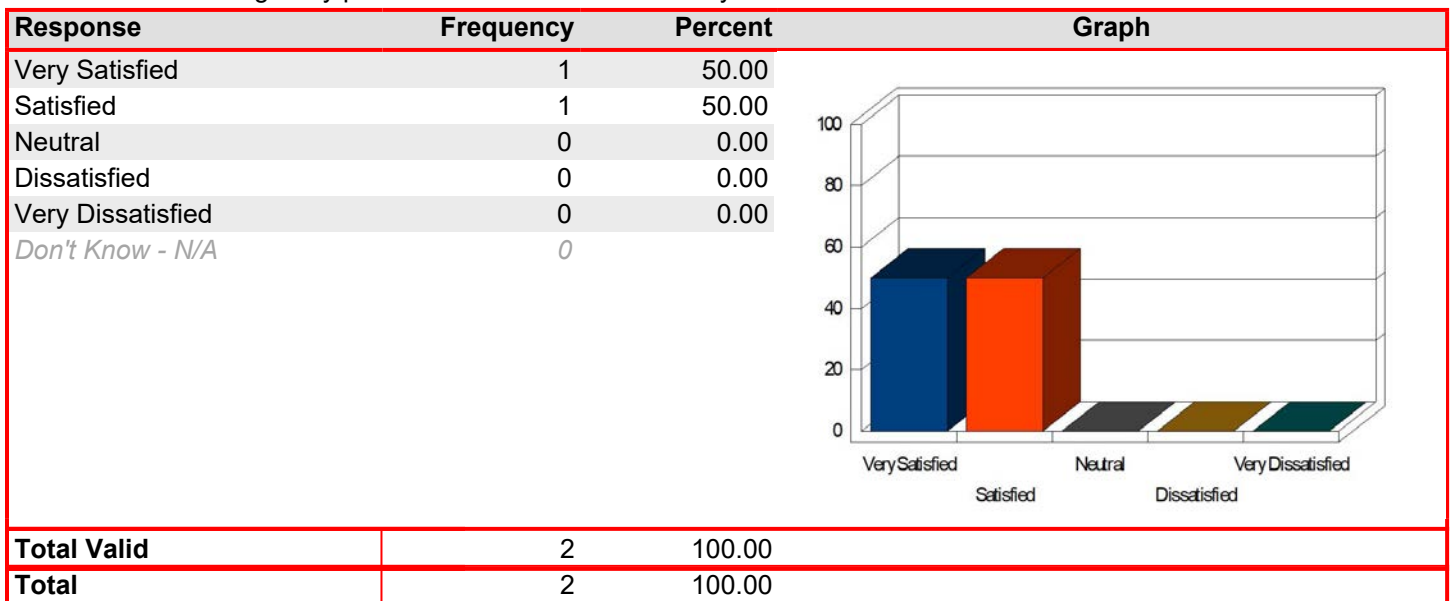
## Guidance/Counseling - Knowledge of staff

Mean: 4.50



## Guidance/Counseling - My problems are resolved effectively

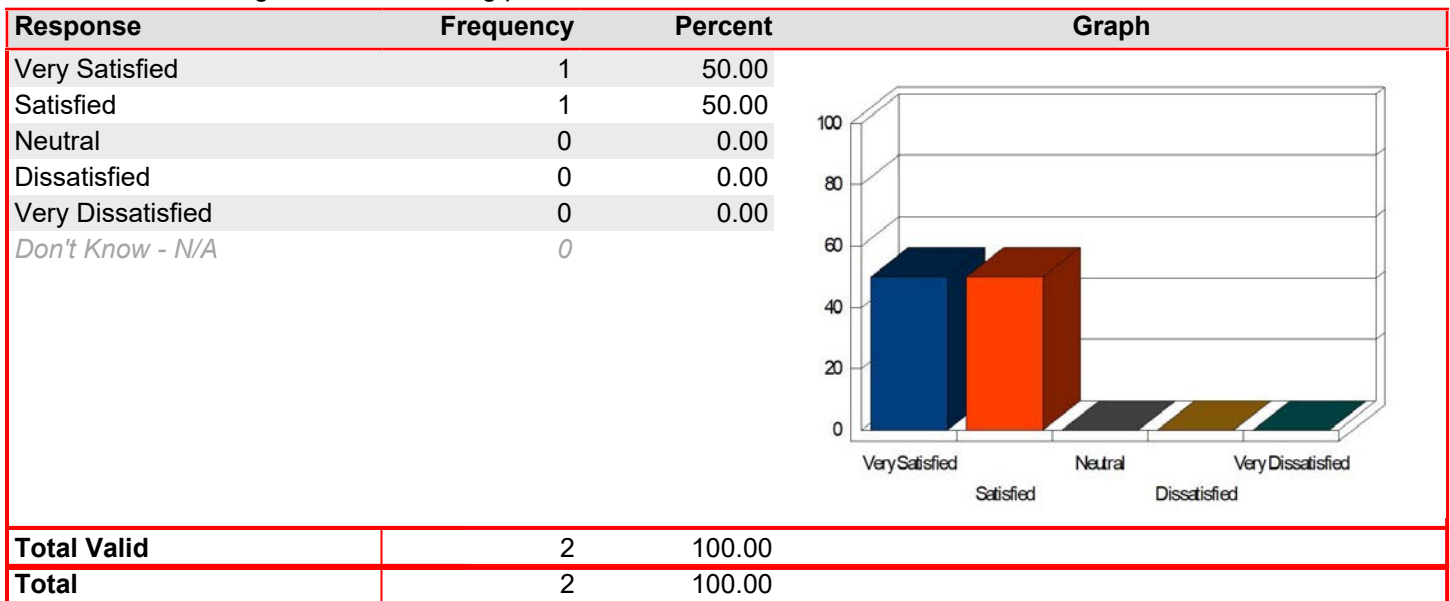
Mean: 4.50





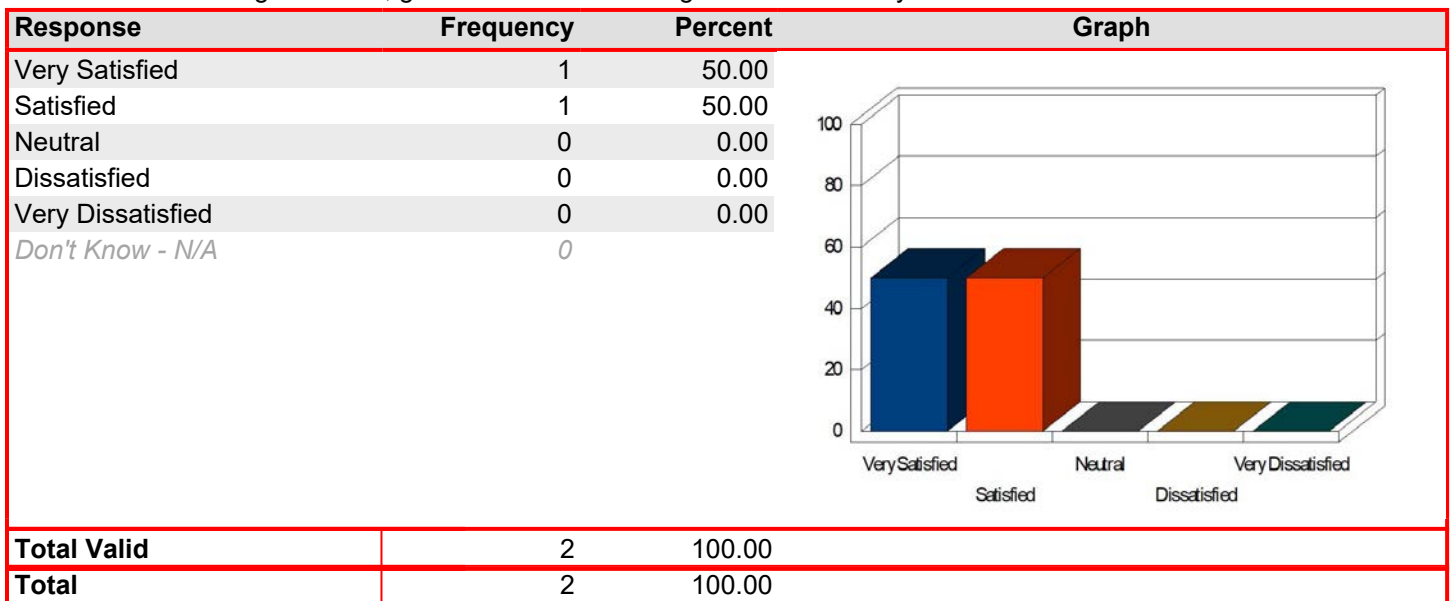
## Guidance/Counseling - Student advising process

Mean: 4.50



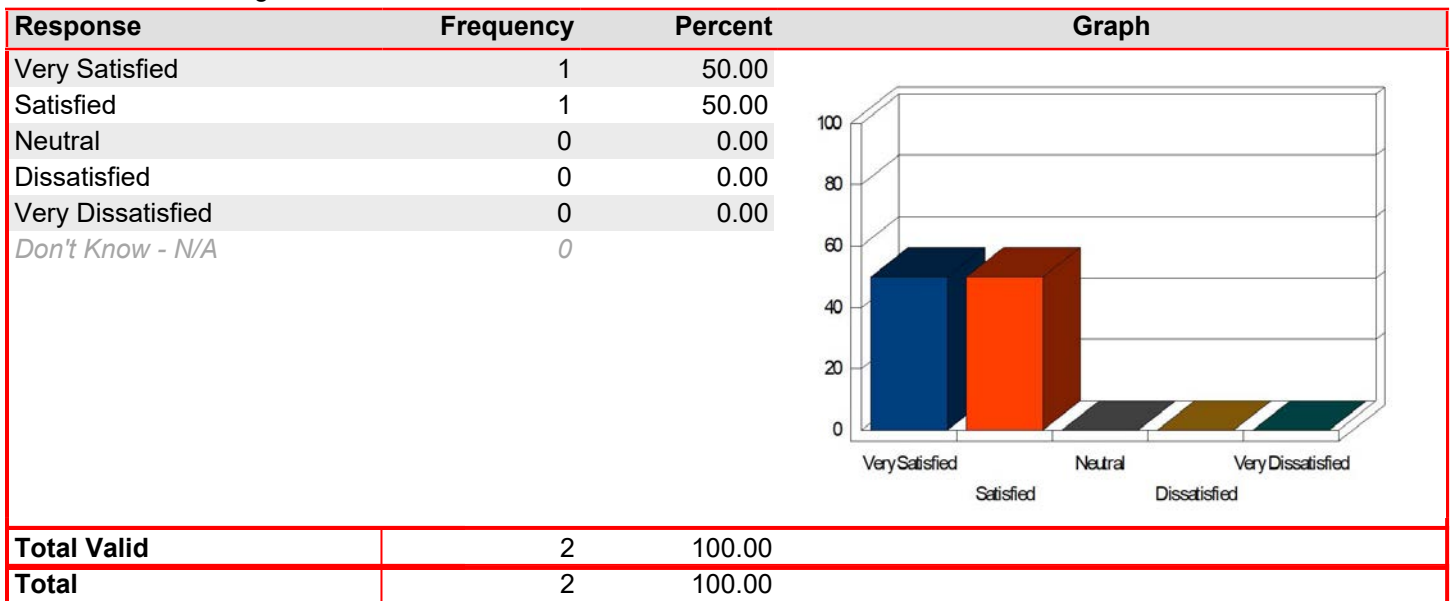
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.50



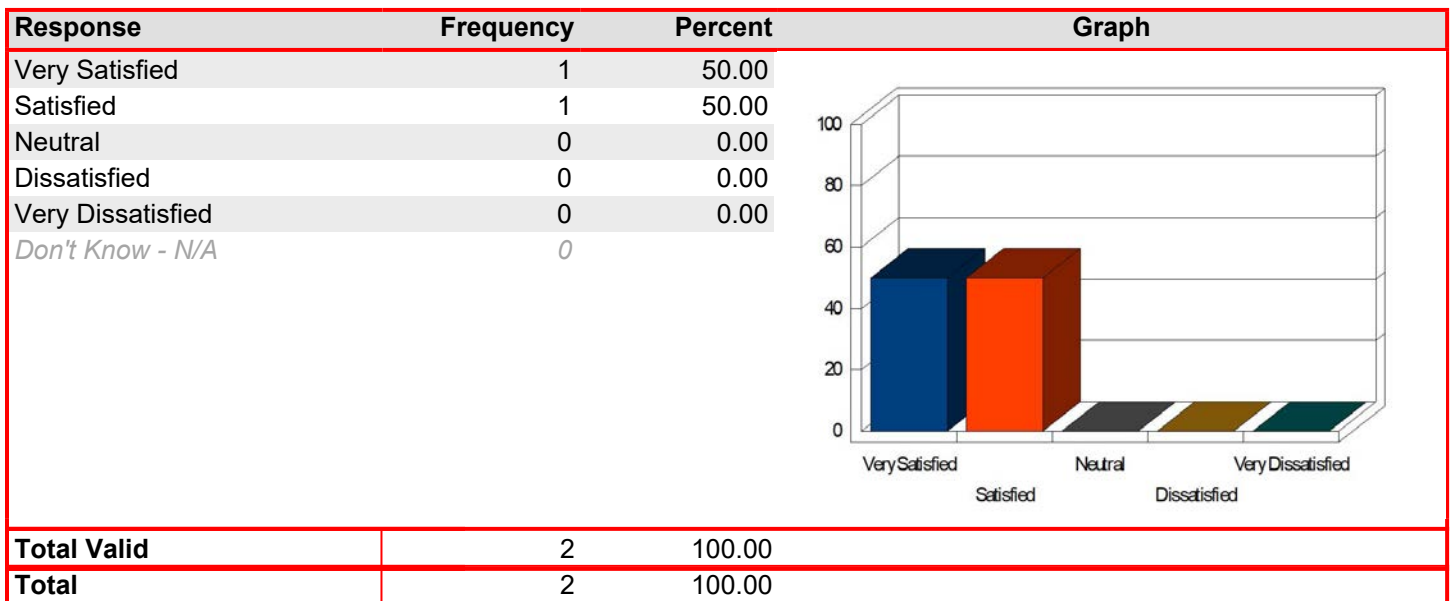
## Guidance/Counseling - Website information

Mean: 4.50



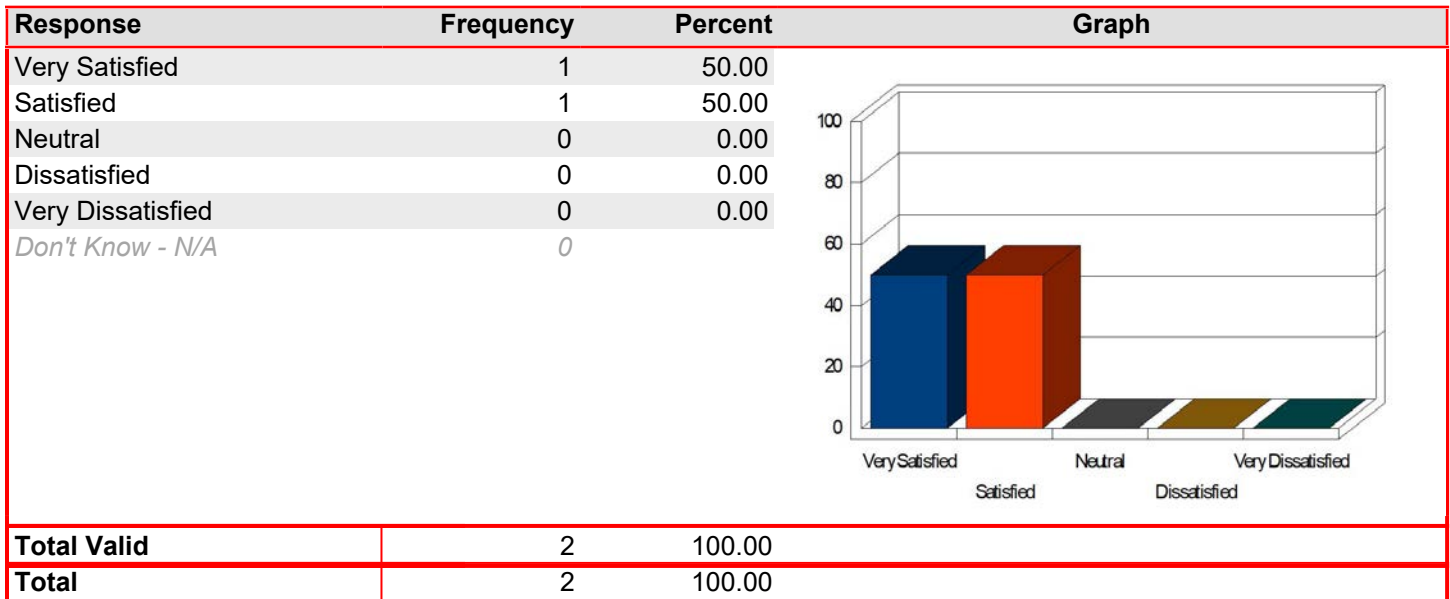
## Business Office/Cashier - Assistance of staff

Mean: 4.50



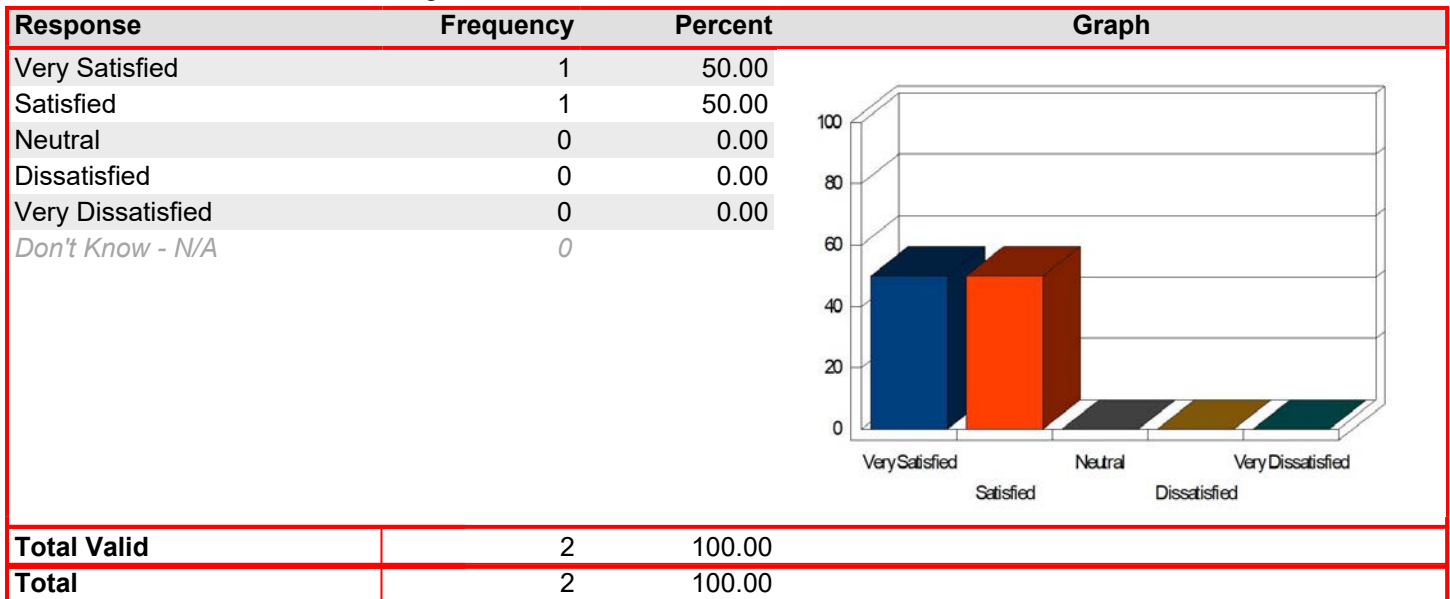
## Business Office/Cashier - Friendliness of staff

Mean: 4.50



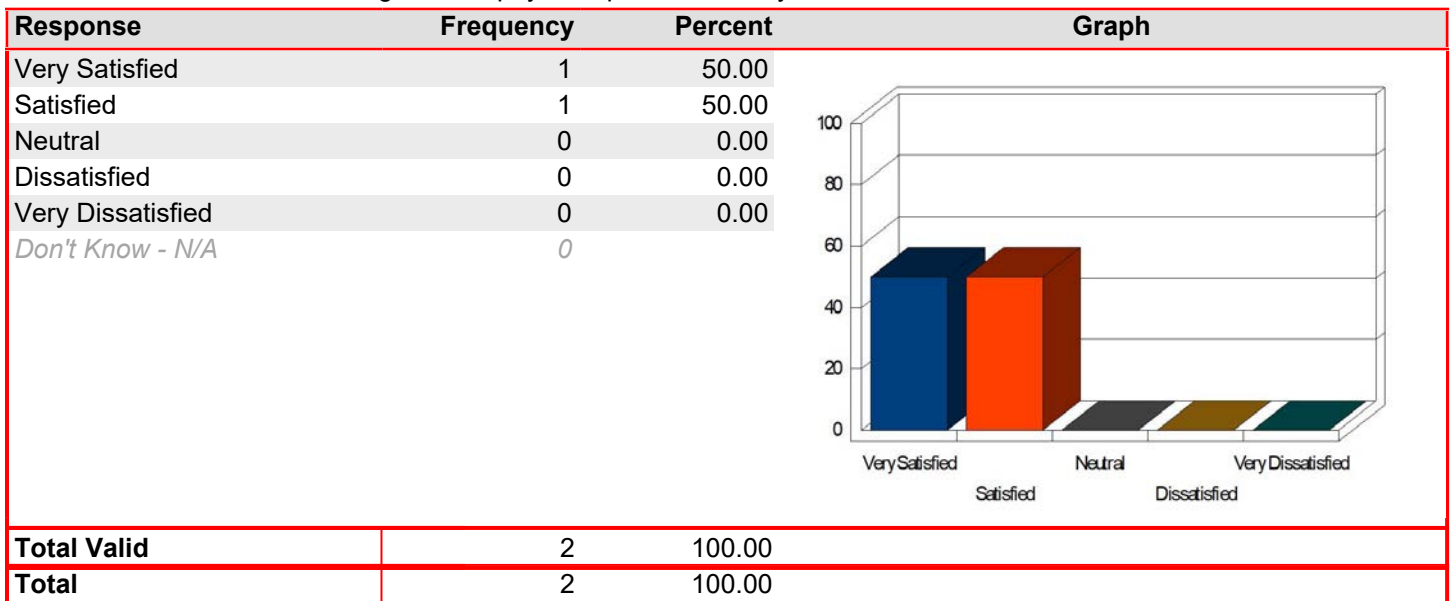
## Business Office/Cashier - Knowledge of staff

Mean: 4.50



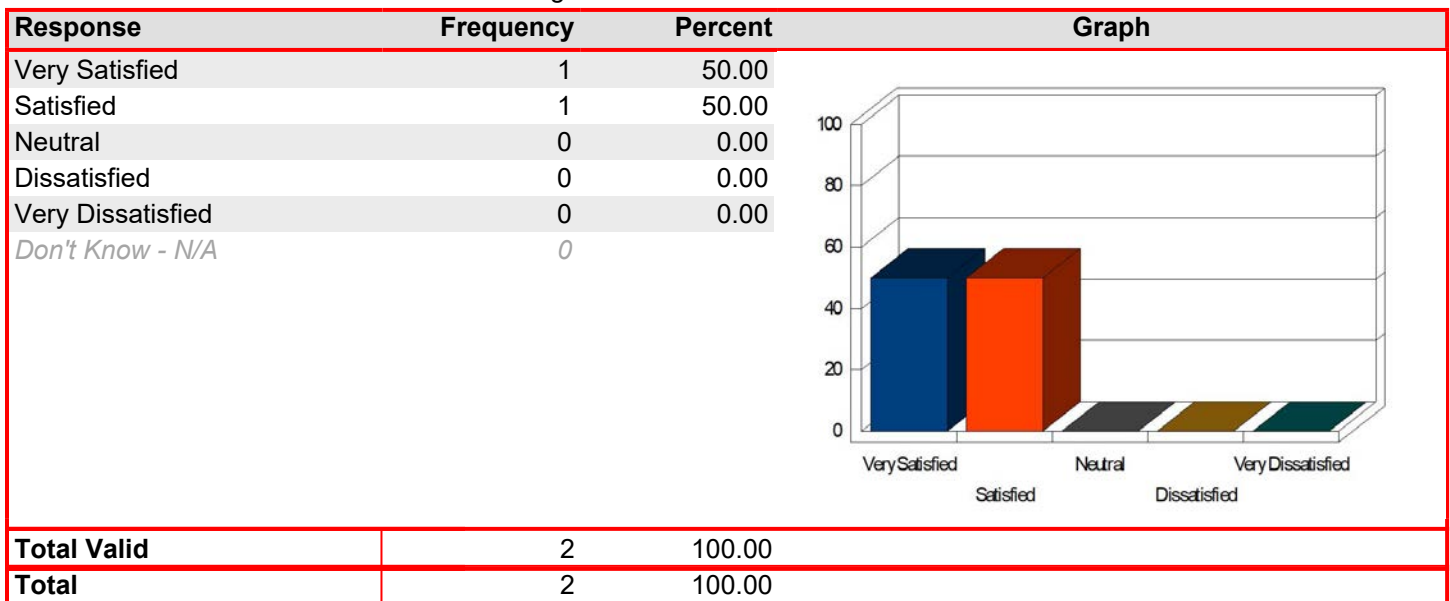
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.50



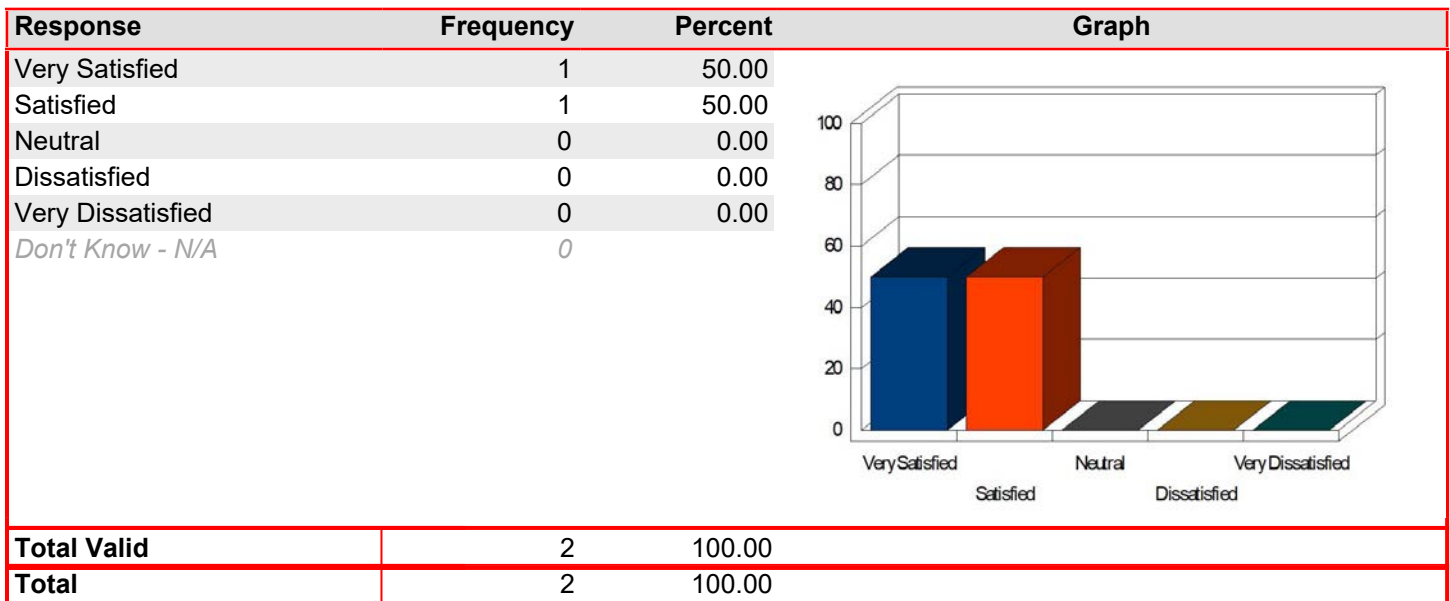
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.50



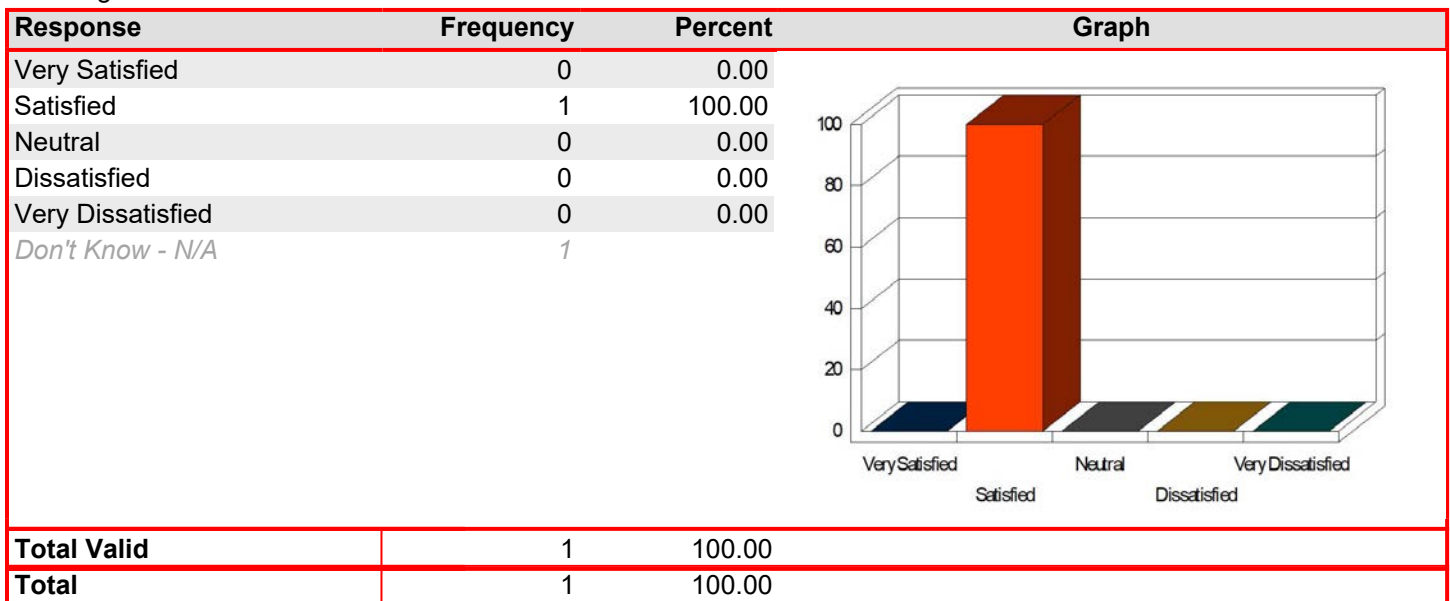
## Business Office/Cashier - Website information

Mean: 4.50



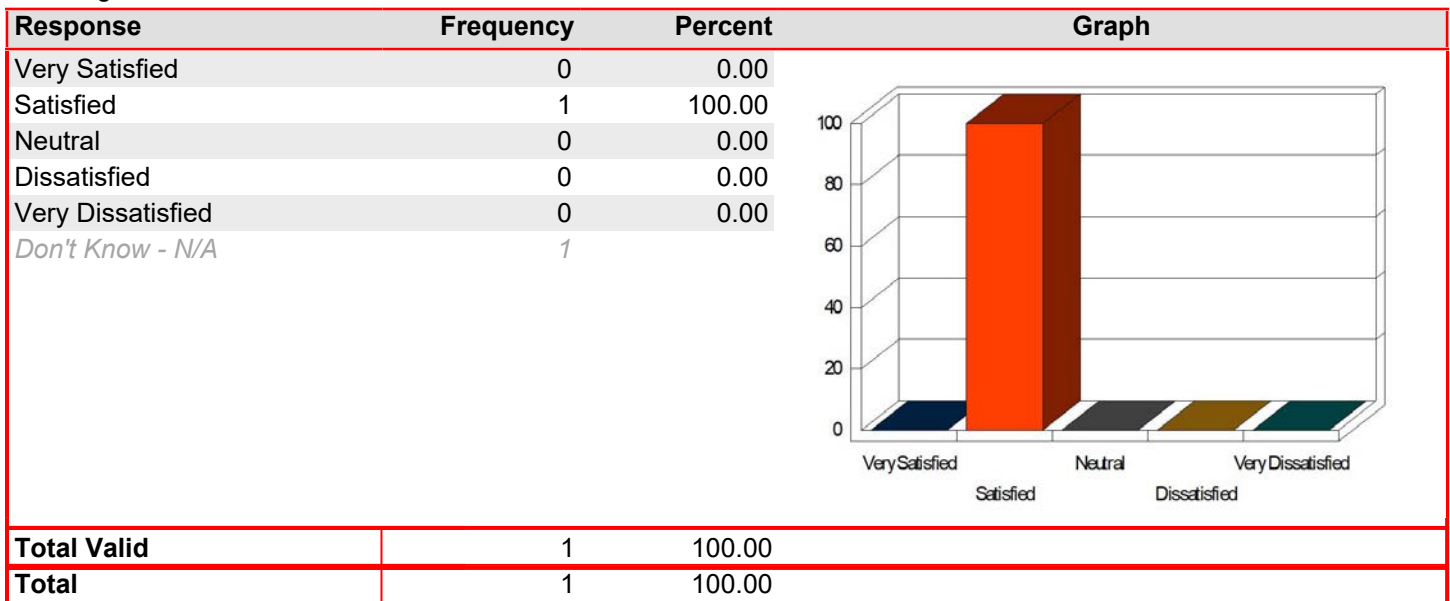
## Tutoring/CAPS - Assistance of staff

Mean: 4.00



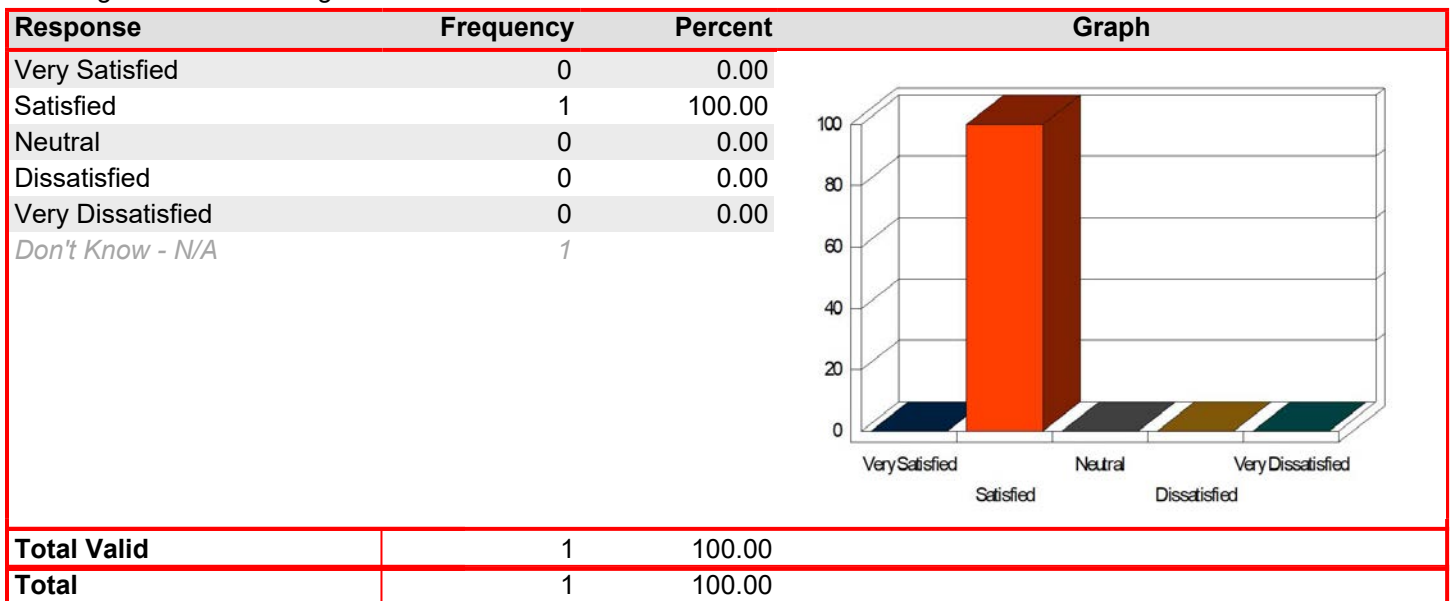
## Tutoring/CAPS - Friendliness of staff

Mean: 4.00



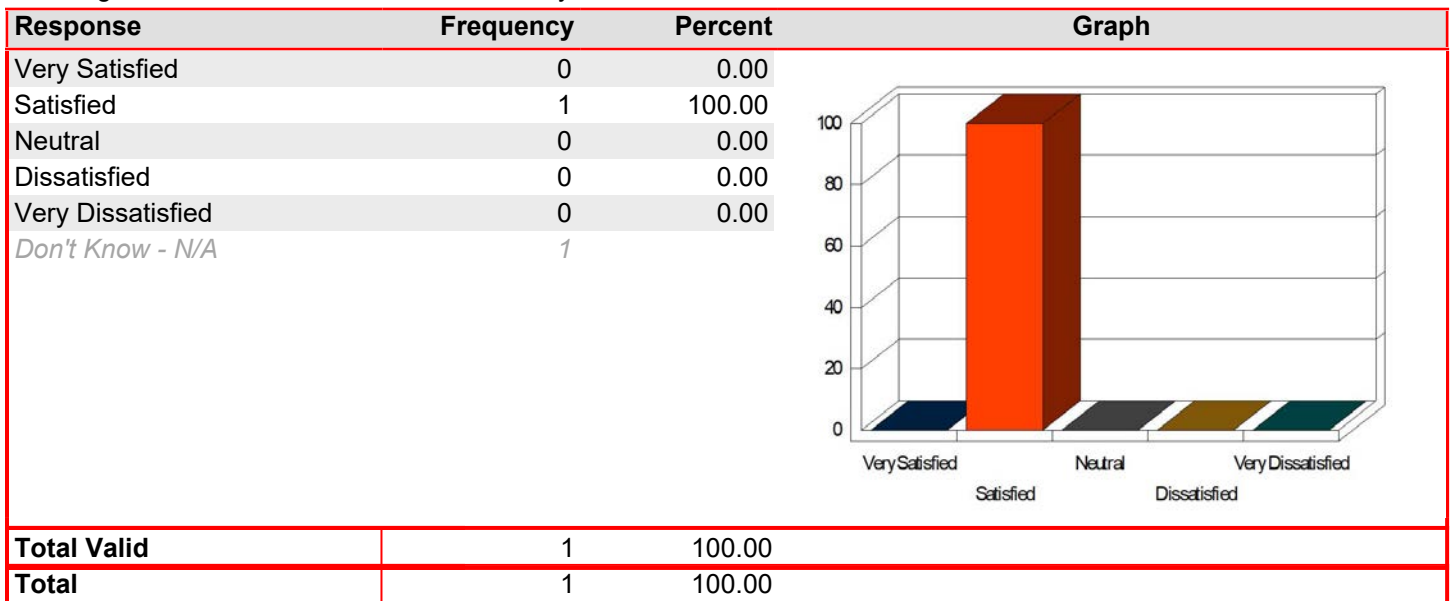
## Tutoring/CAPS - Knowledge of staff

Mean: 4.00



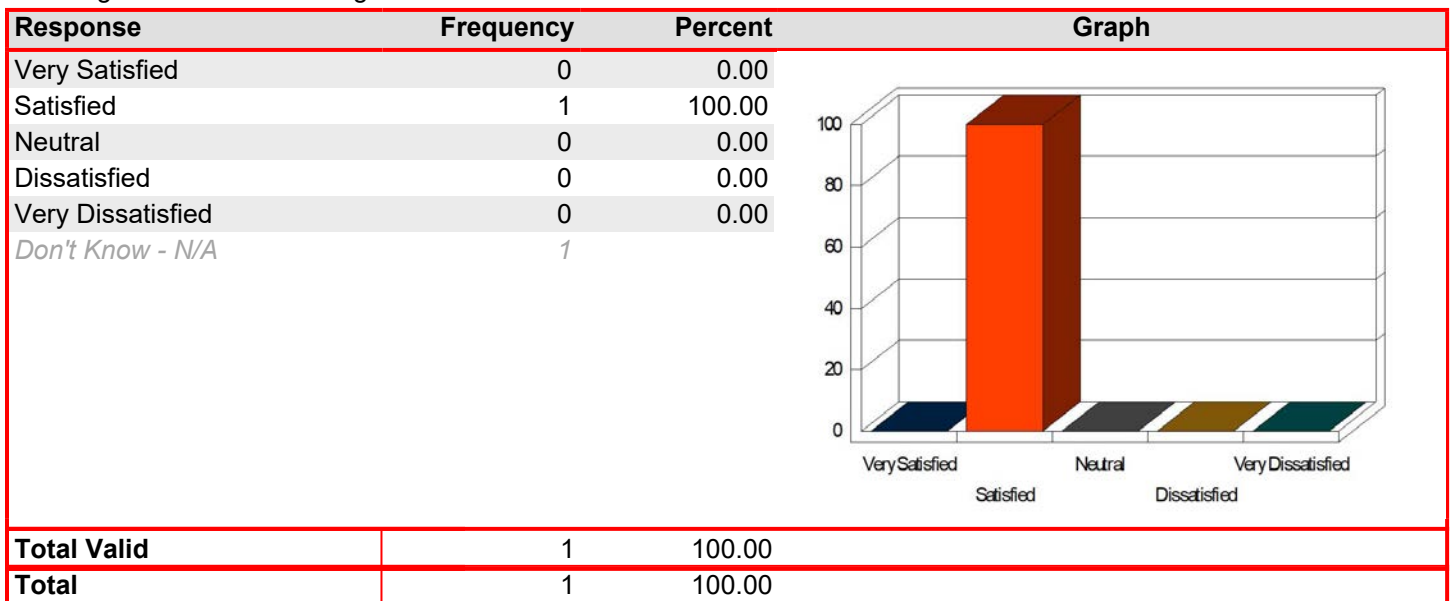
## Tutoring/CAPS - Documented student disability services

Mean: 4.00



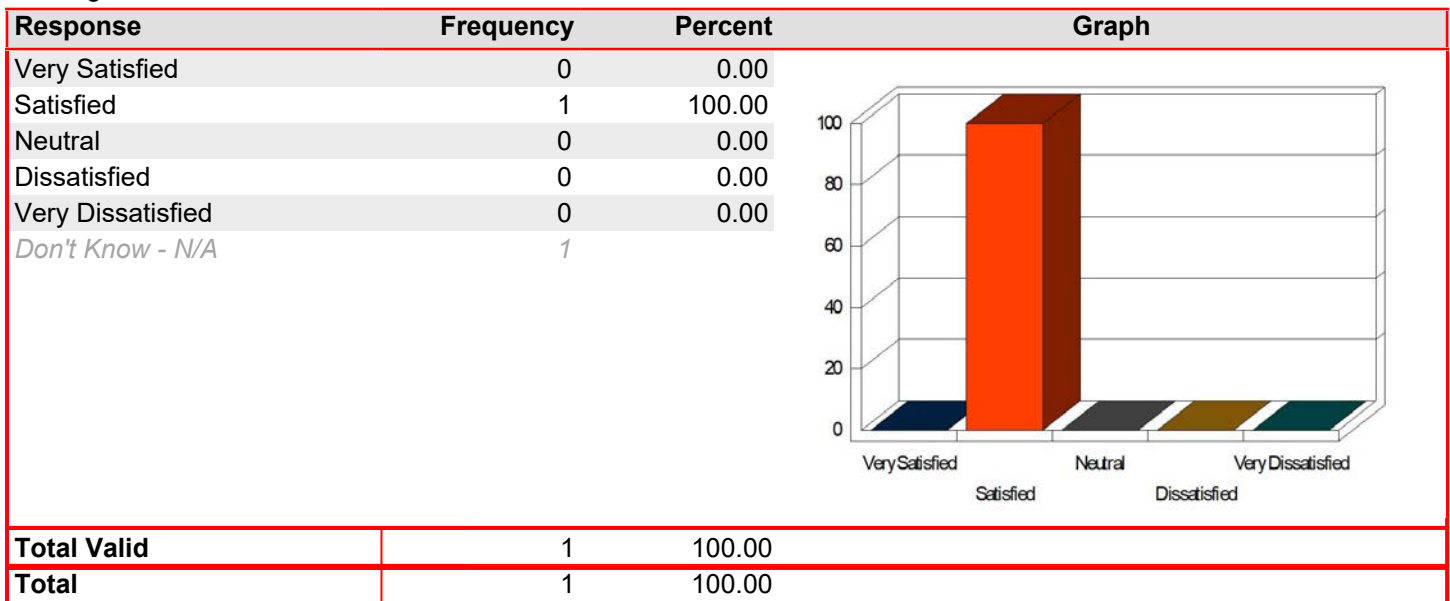
## Tutoring/CAPS - Peer tutoring services

Mean: 4.00



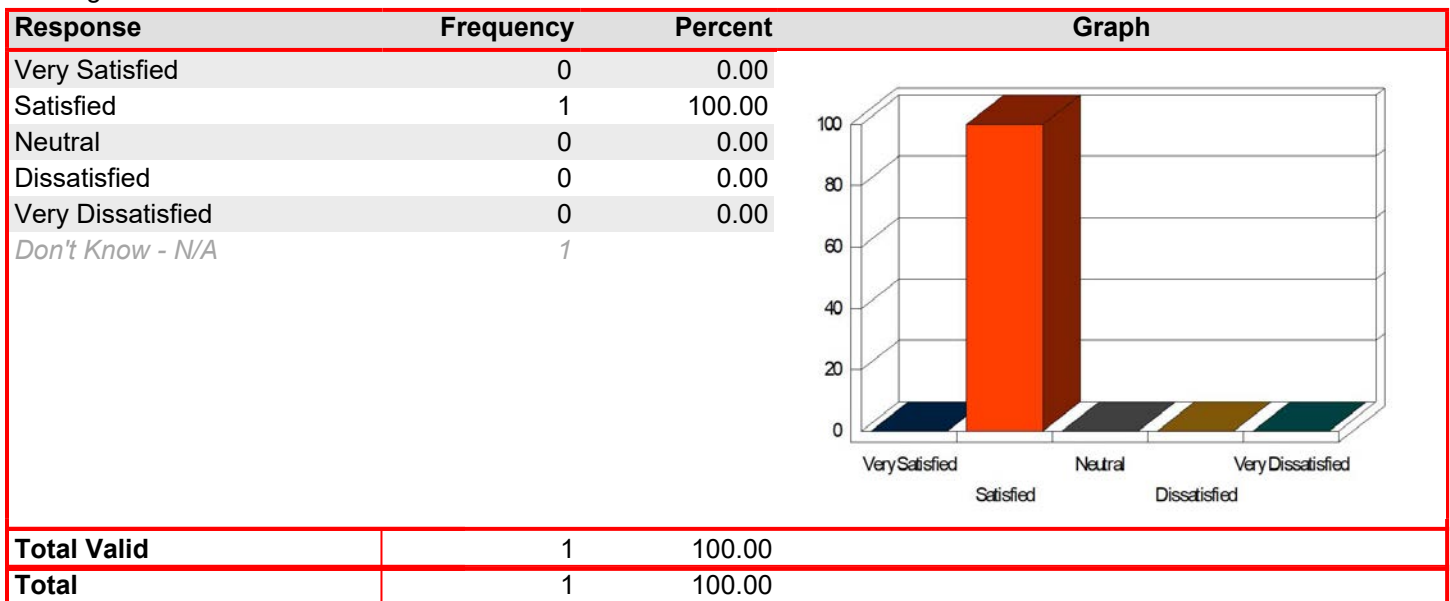
## Testing Services - Assistance of staff

Mean: 4.00



## Testing Services - Friendliness of staff

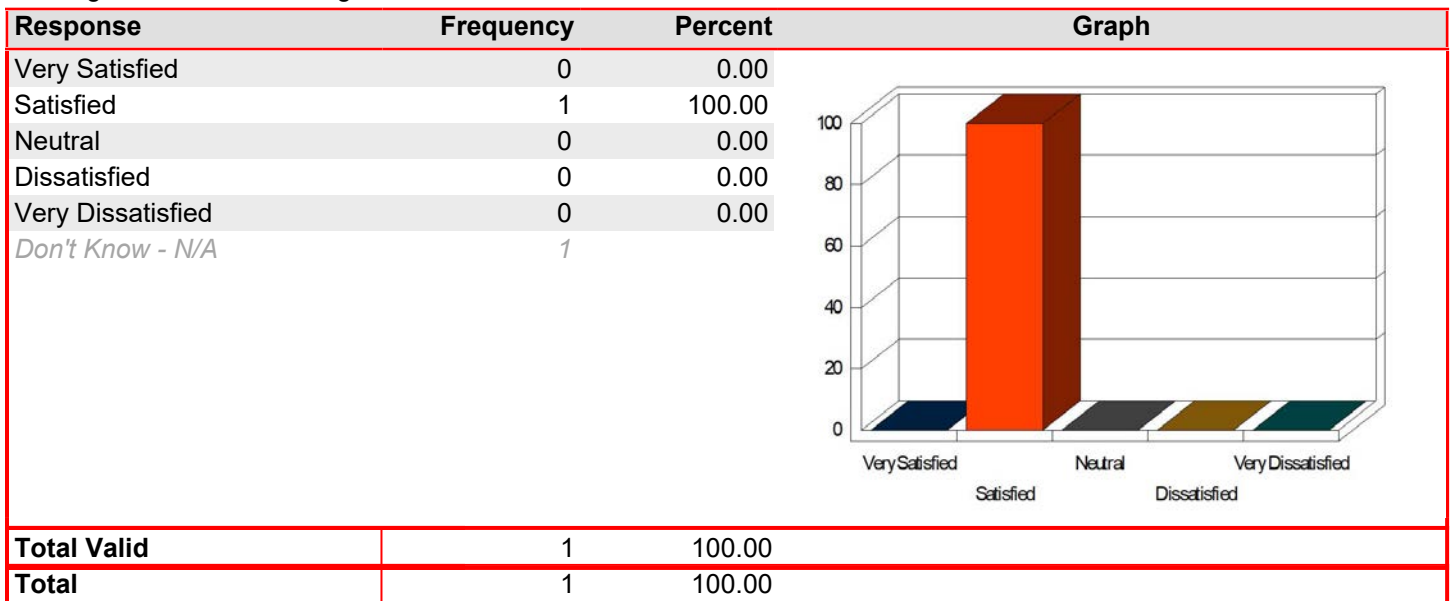
Mean: 4.00





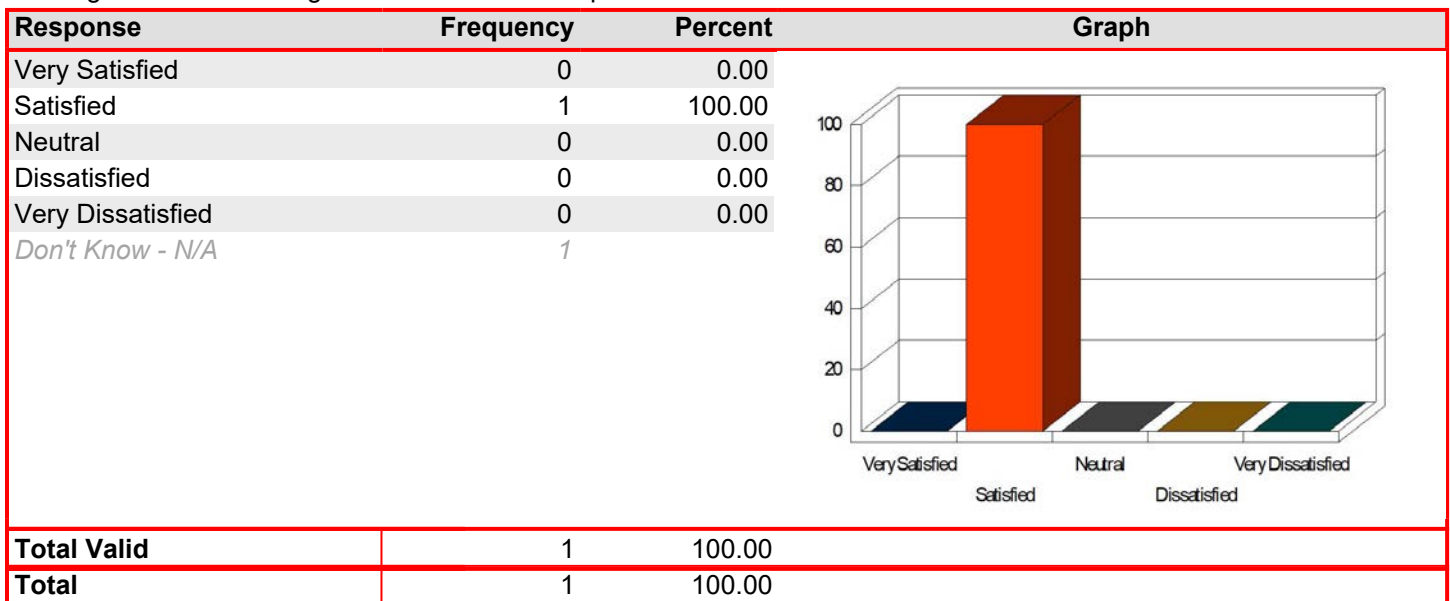
## Testing Services - Knowledge of staff

Mean: 4.00



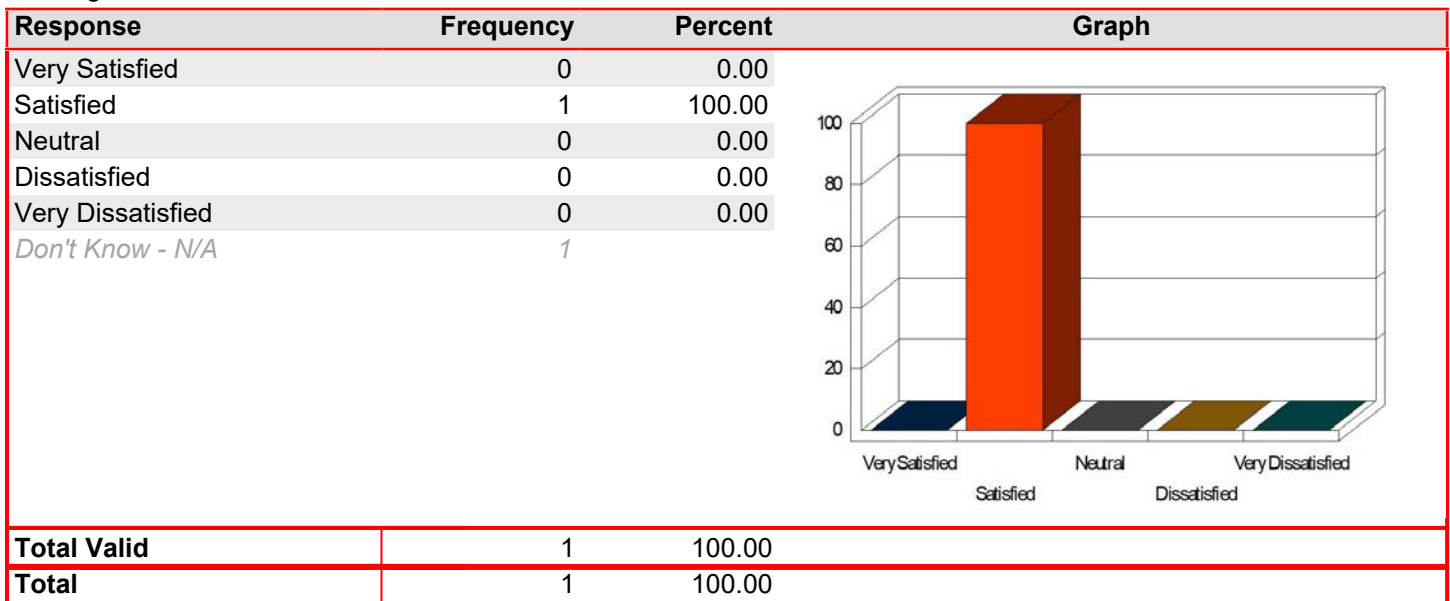
## Testing Services - Testing Center hours are adequate

Mean: 4.00



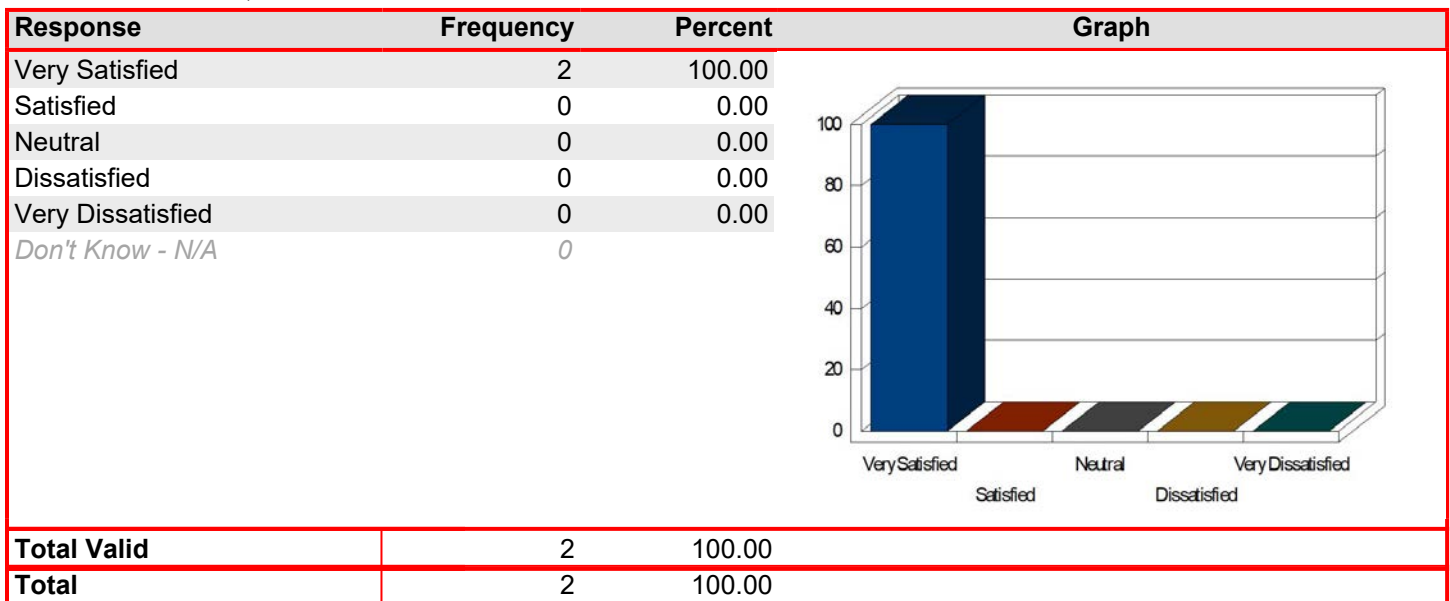
Testing Services - Website information

Mean: 4.00



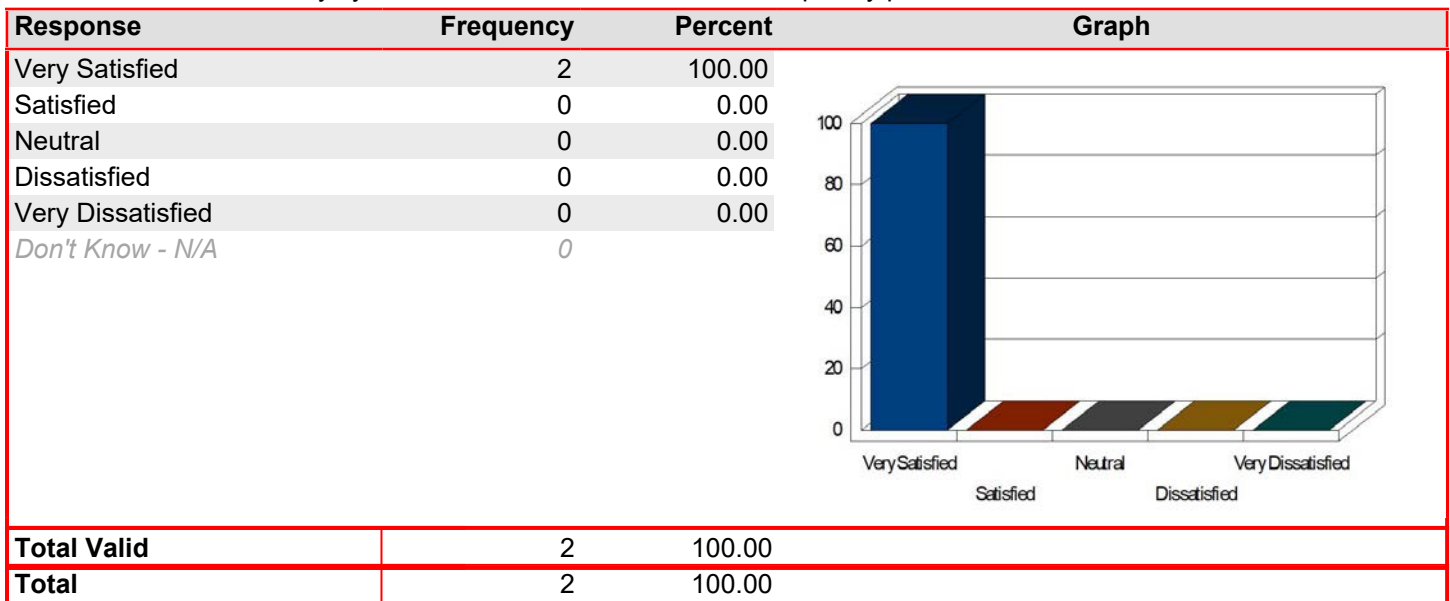
Instruction - Overall, teachers care about me

Mean: 5.00



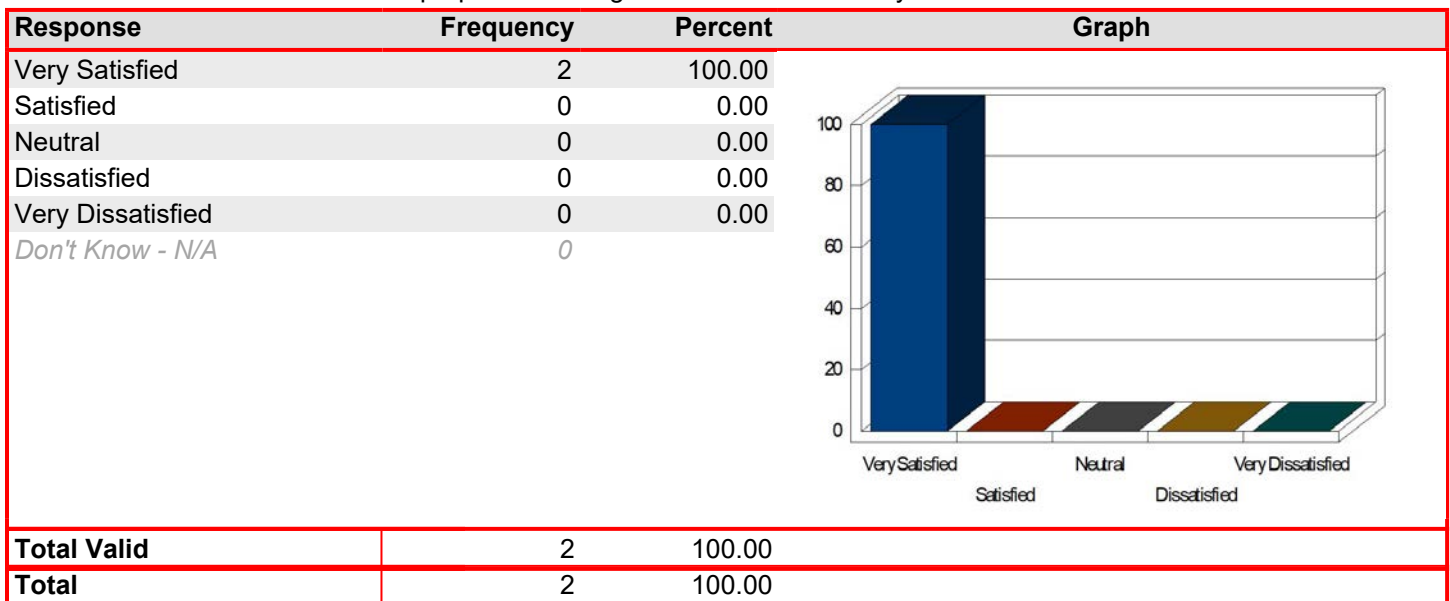
Instruction - First class day syllabus and course material were adequately provided

Mean: 5.00



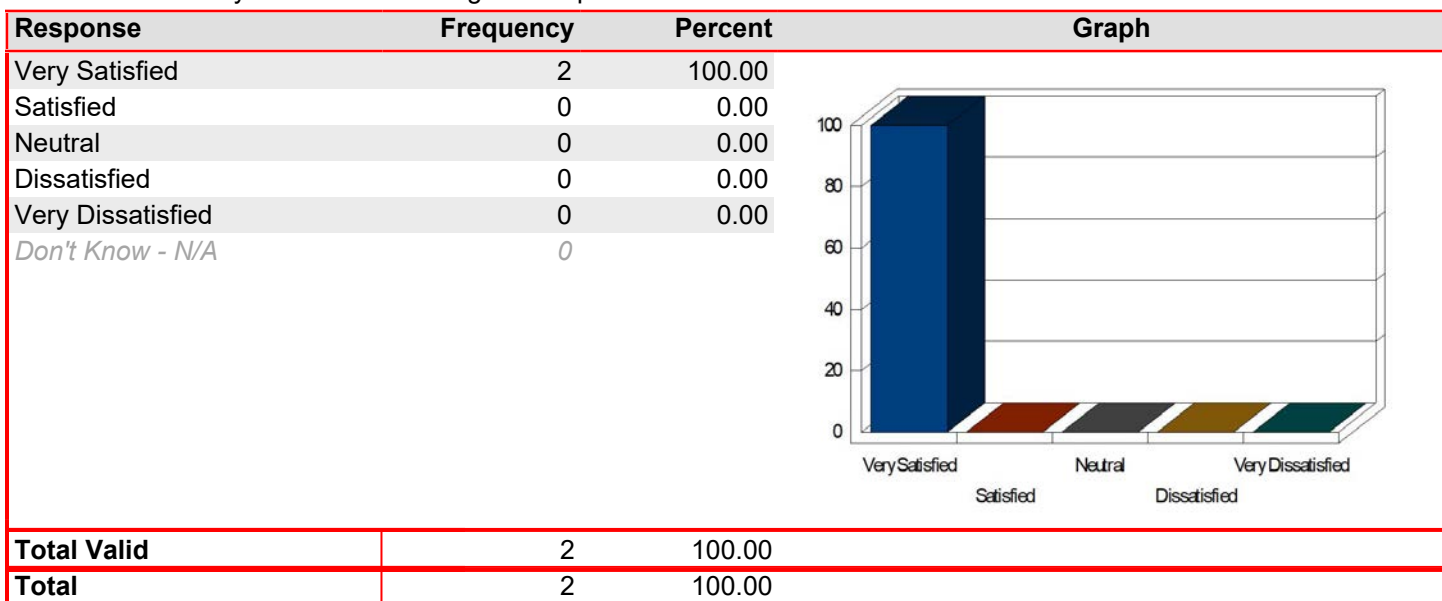
Instruction - Instructors were well-prepared and organized on first class day

Mean: 5.00



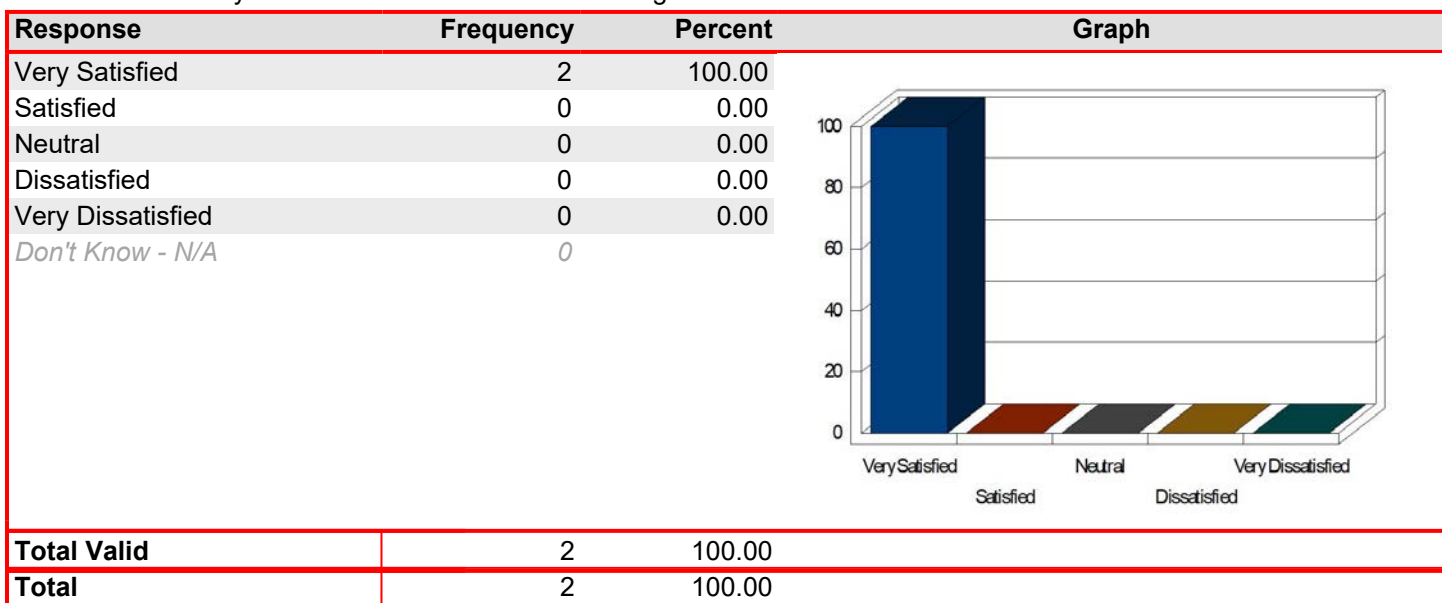
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 5.00



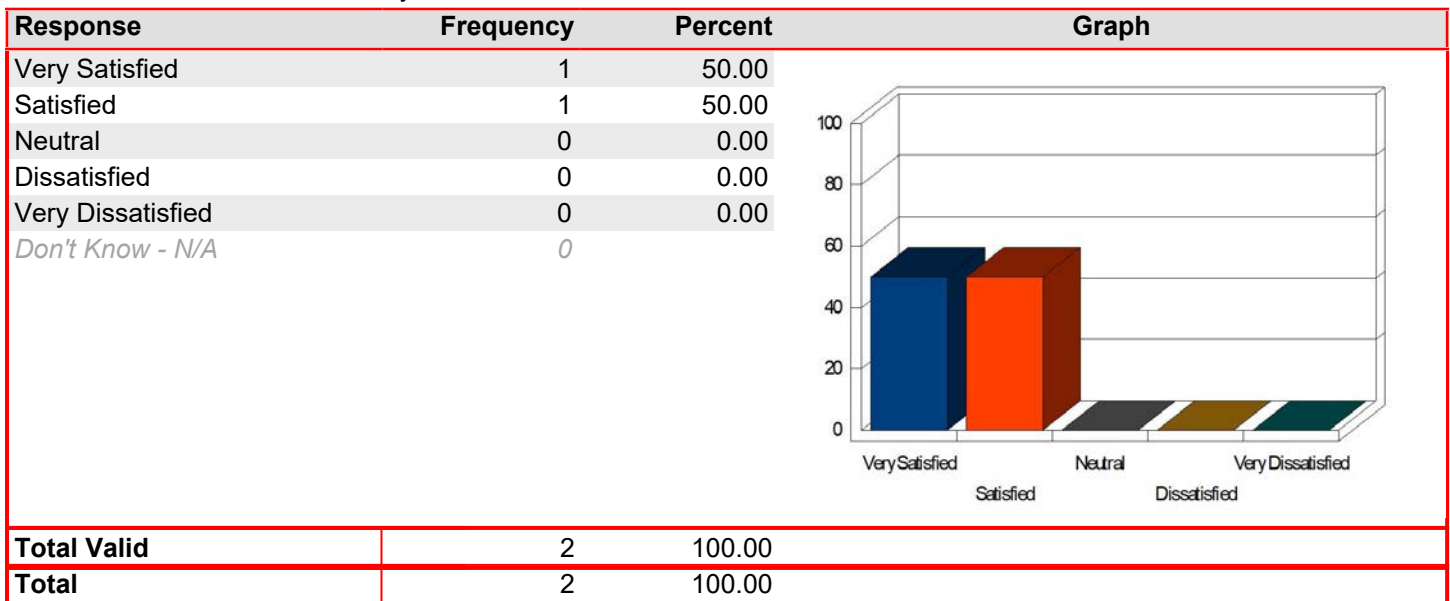
Instruction - Faculty are available after class and during office hours

Mean: 5.00



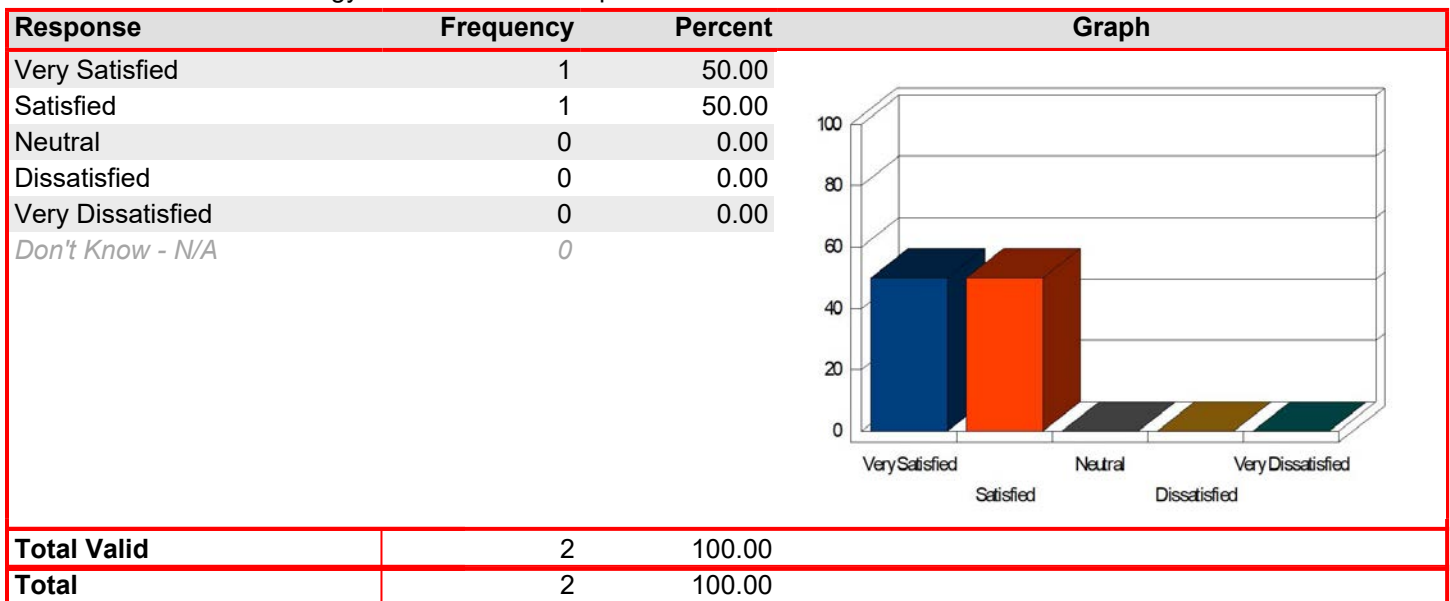
Overall-Student services routinely assisted me

Mean: 4.50



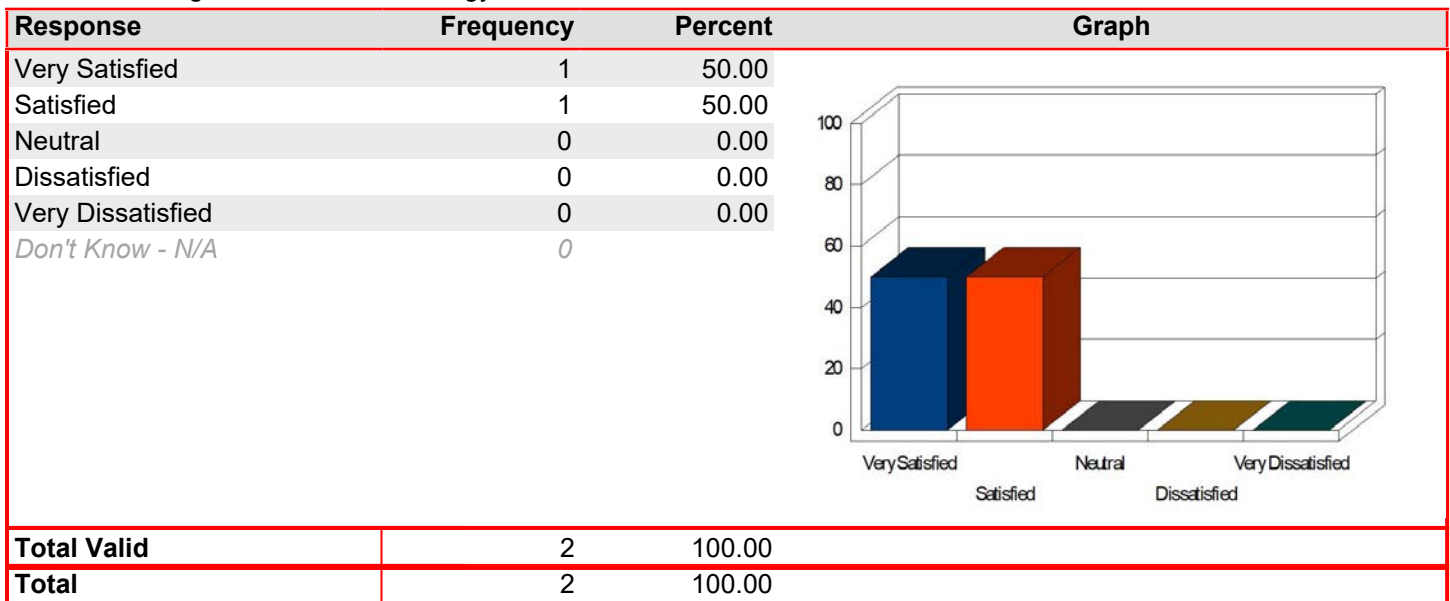
Overall-Access to technology resources was adequate

Mean: 4.50



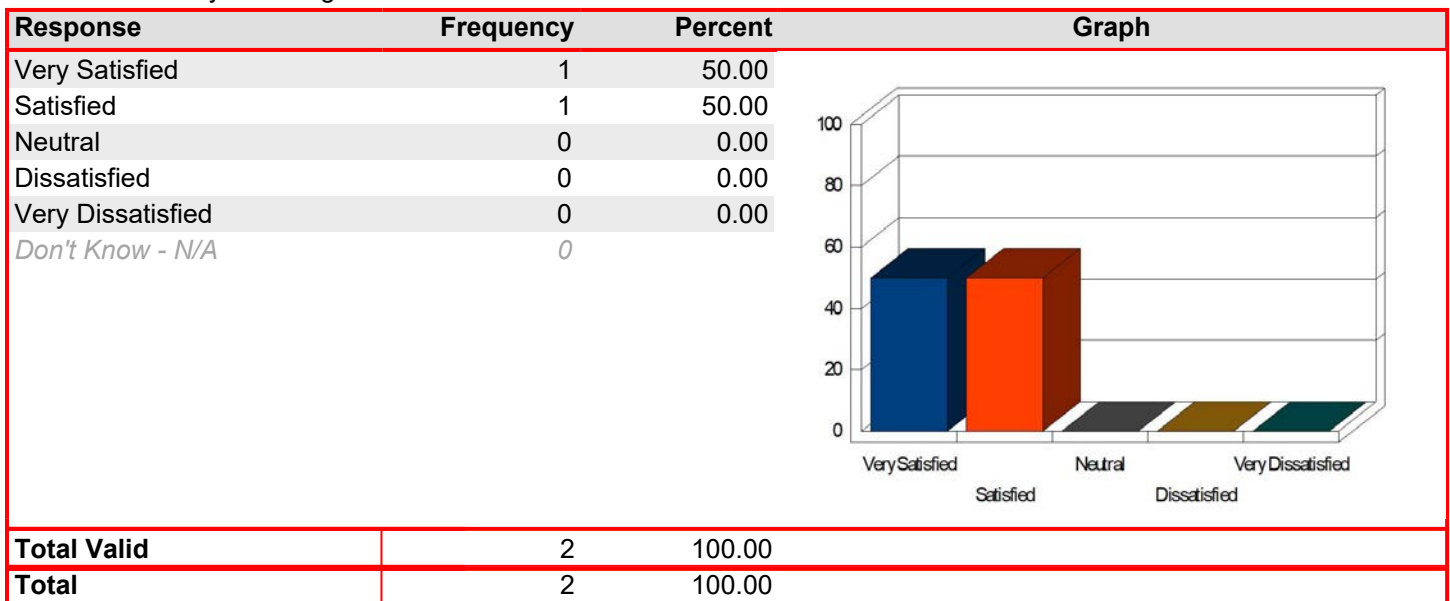
Overall-Training in the use of technology was available

Mean: 4.50



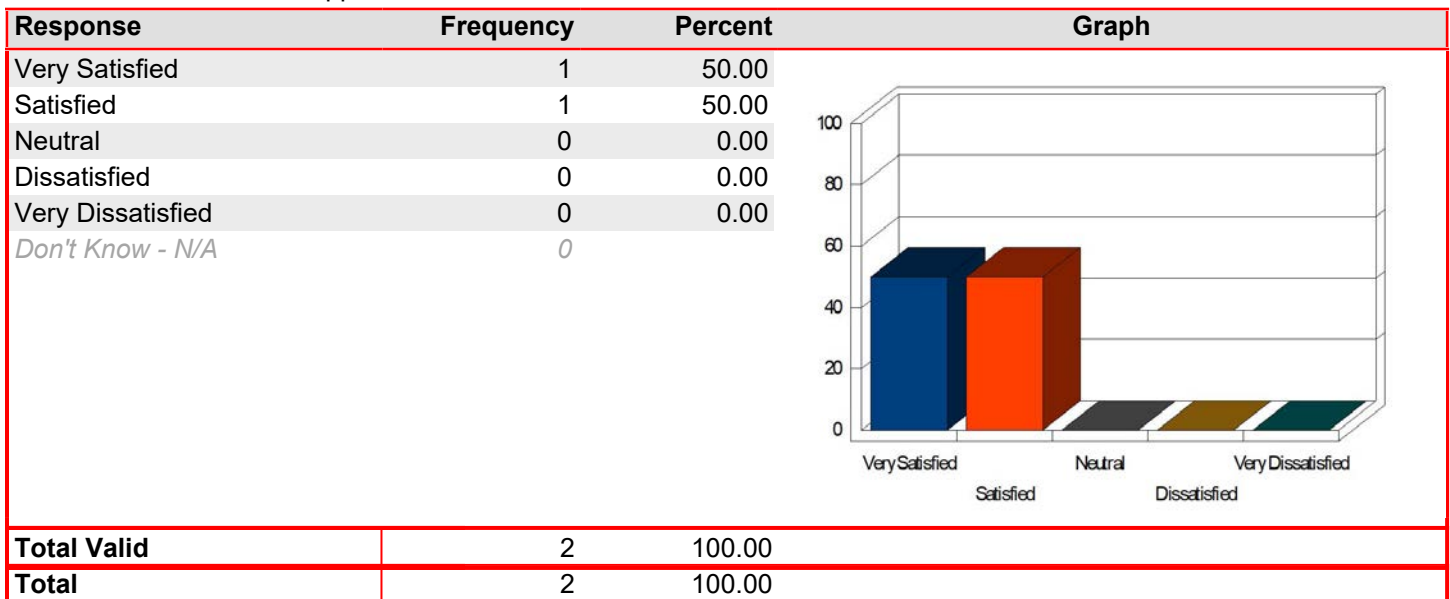
Overall-Efficiency receiving services

Mean: 4.50



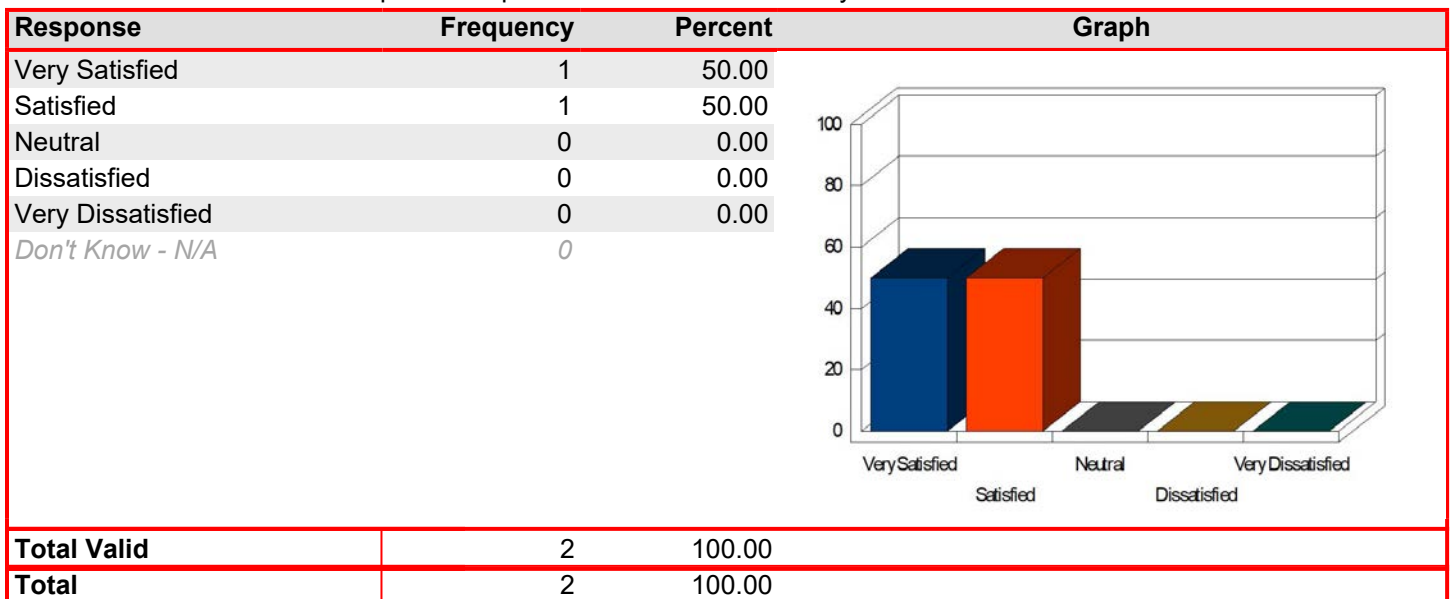
Overall-Administration is approachable

Mean: 4.50



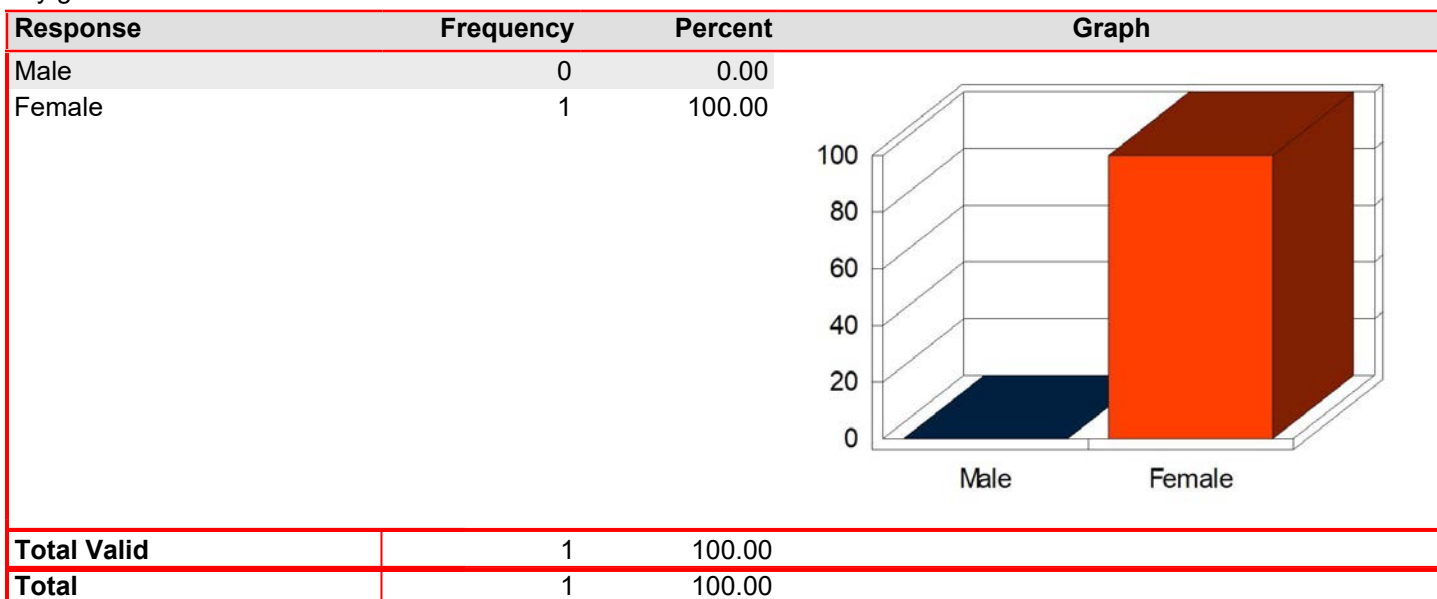
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.50



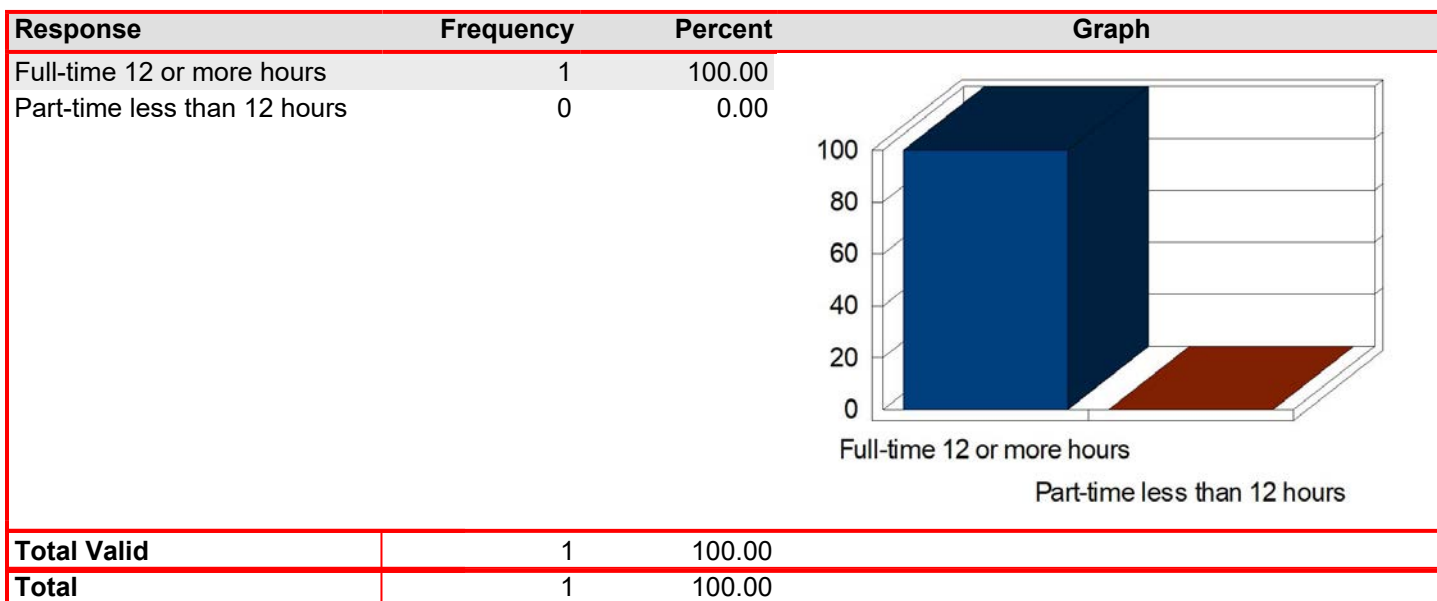
My gender is:

Mean: 2.00



I am enrolled

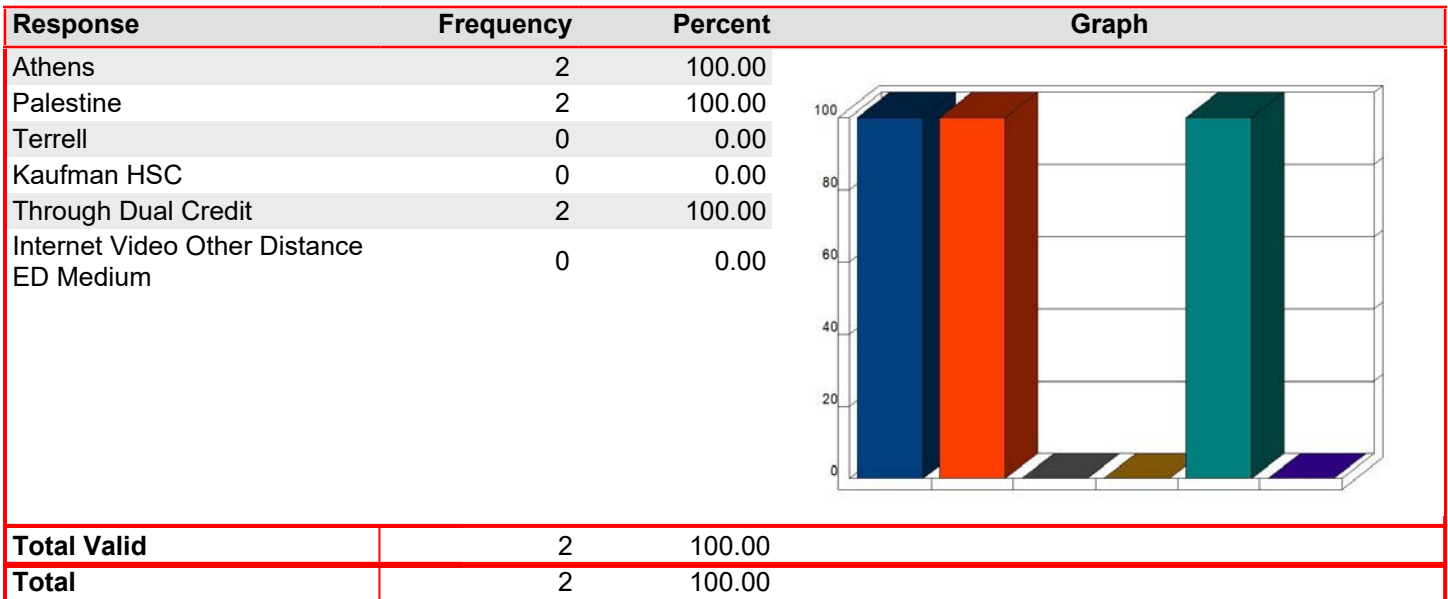
Mean: 1.00





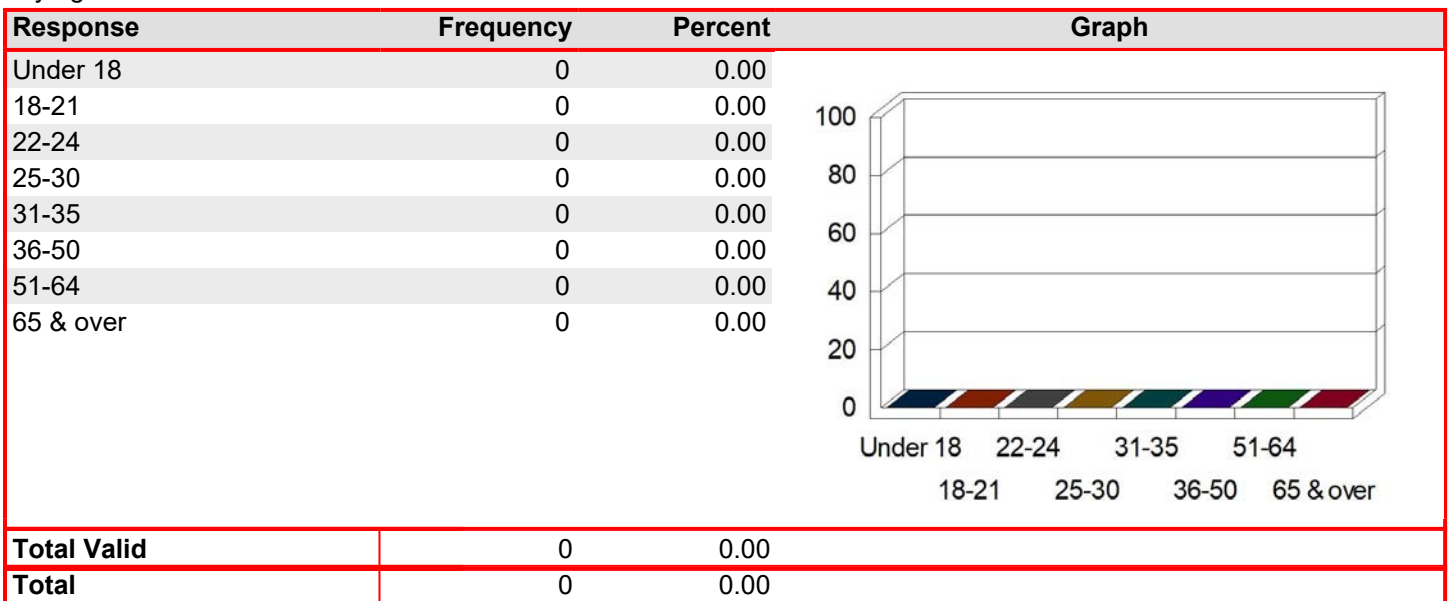
I take the majority of my classes

Mean: -



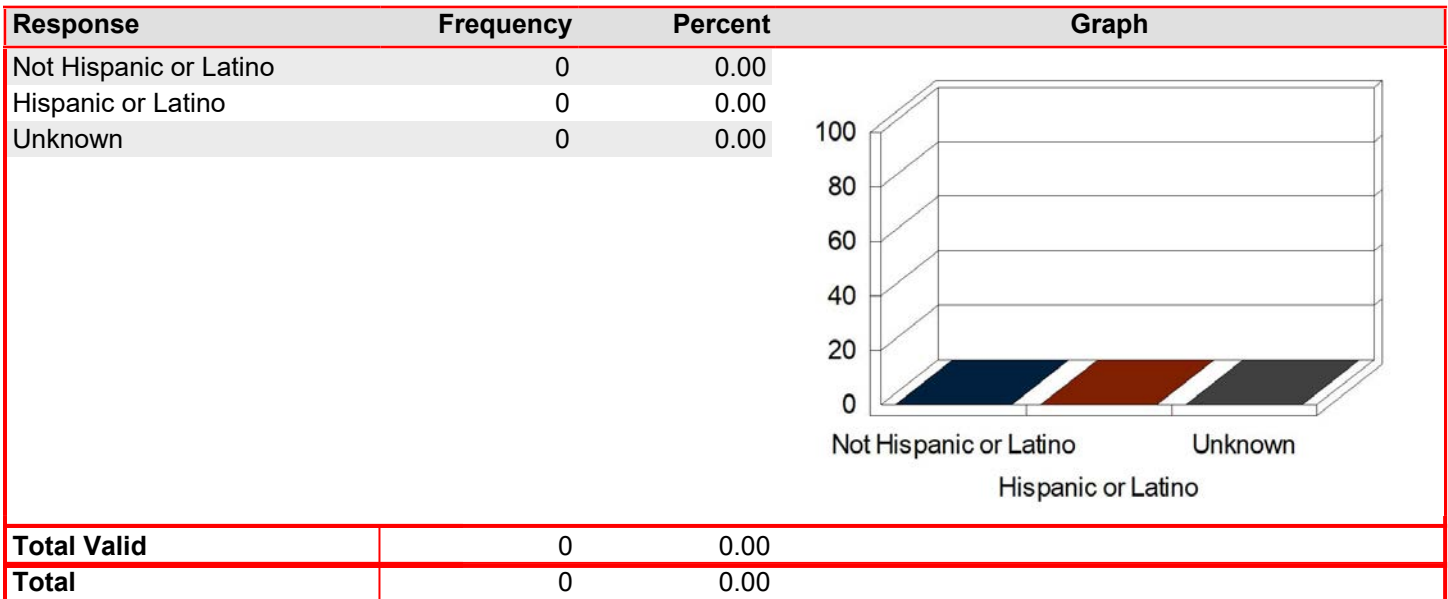
My age is:

Mean: -



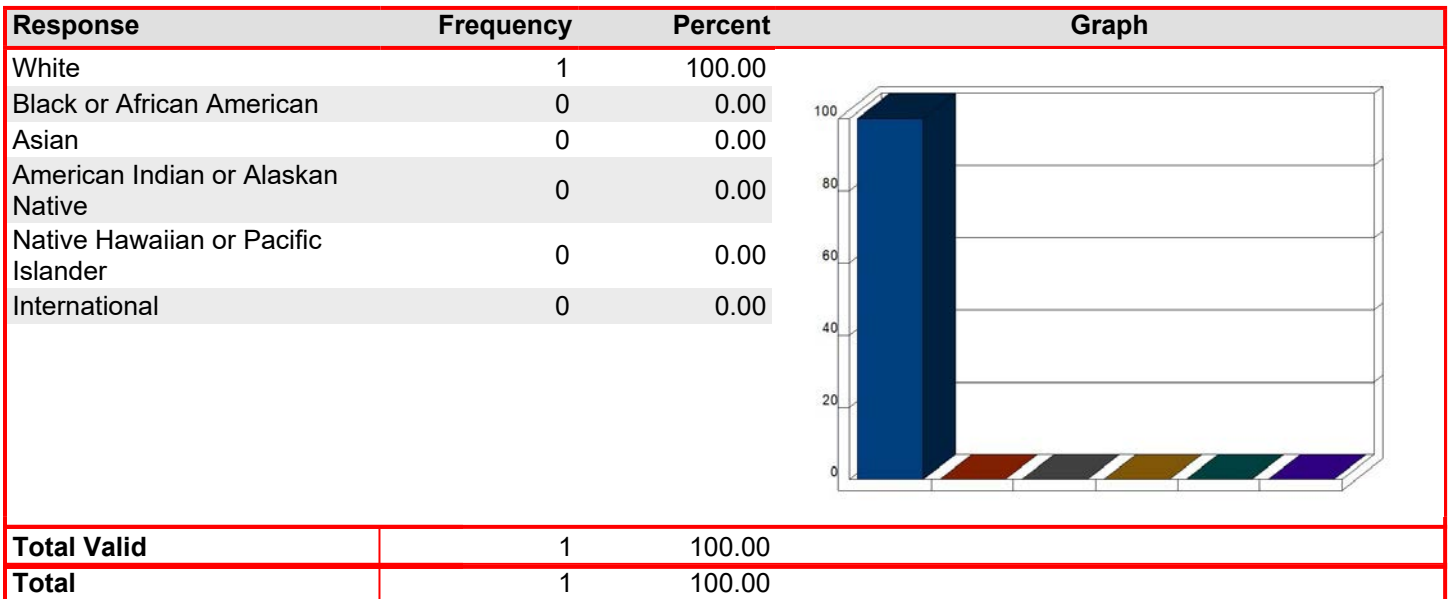
Ethnic Origin

Mean: -



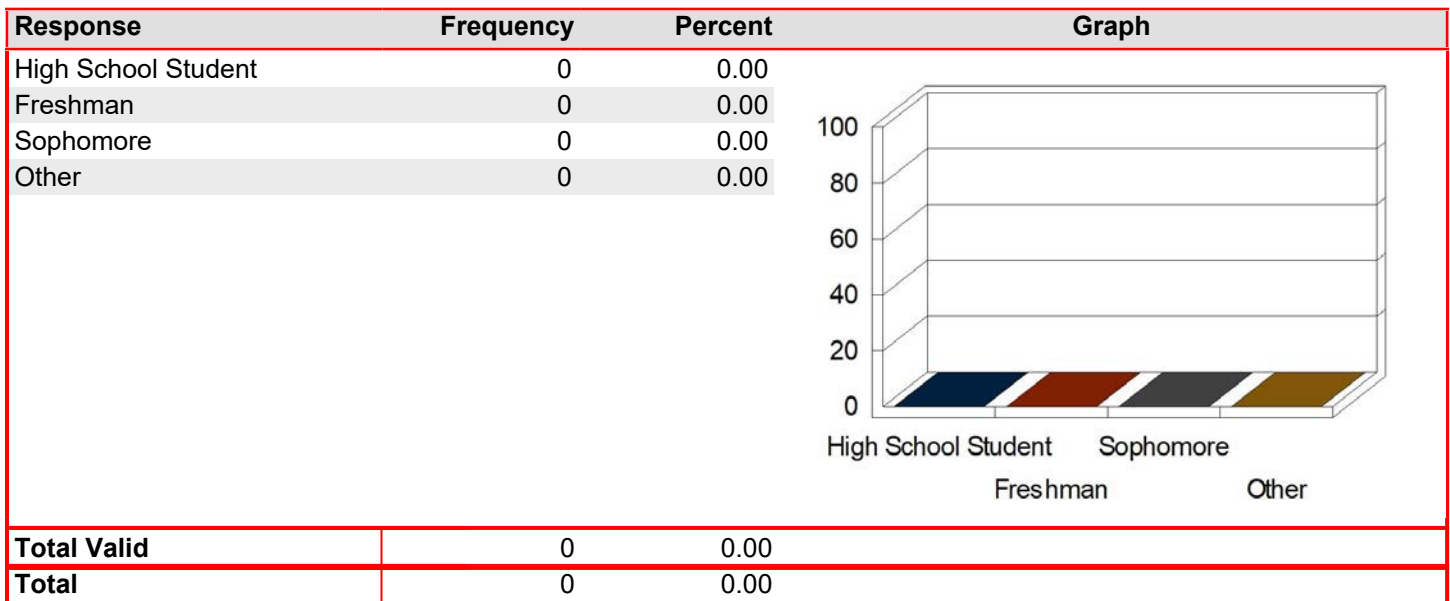
Race

Mean: 1.00



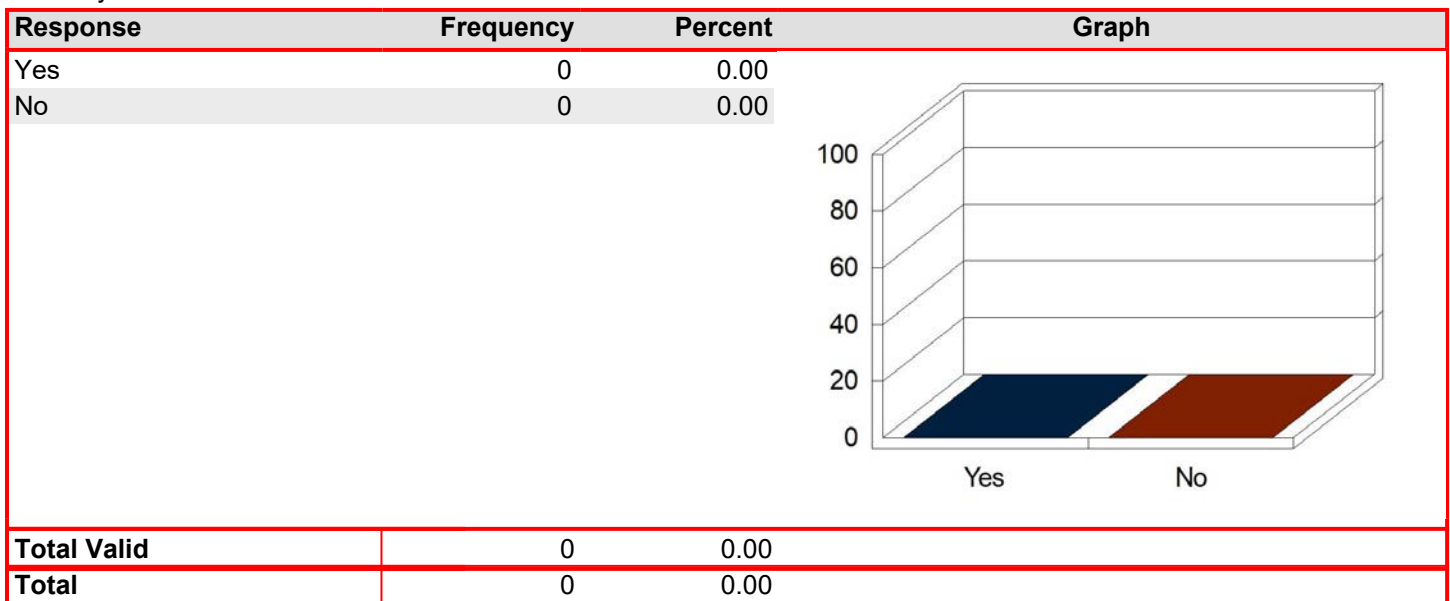
Student Classification:

Mean: -



Would you recommend TVCC to a Friend?

Mean: -



# Trinity Valley Community College

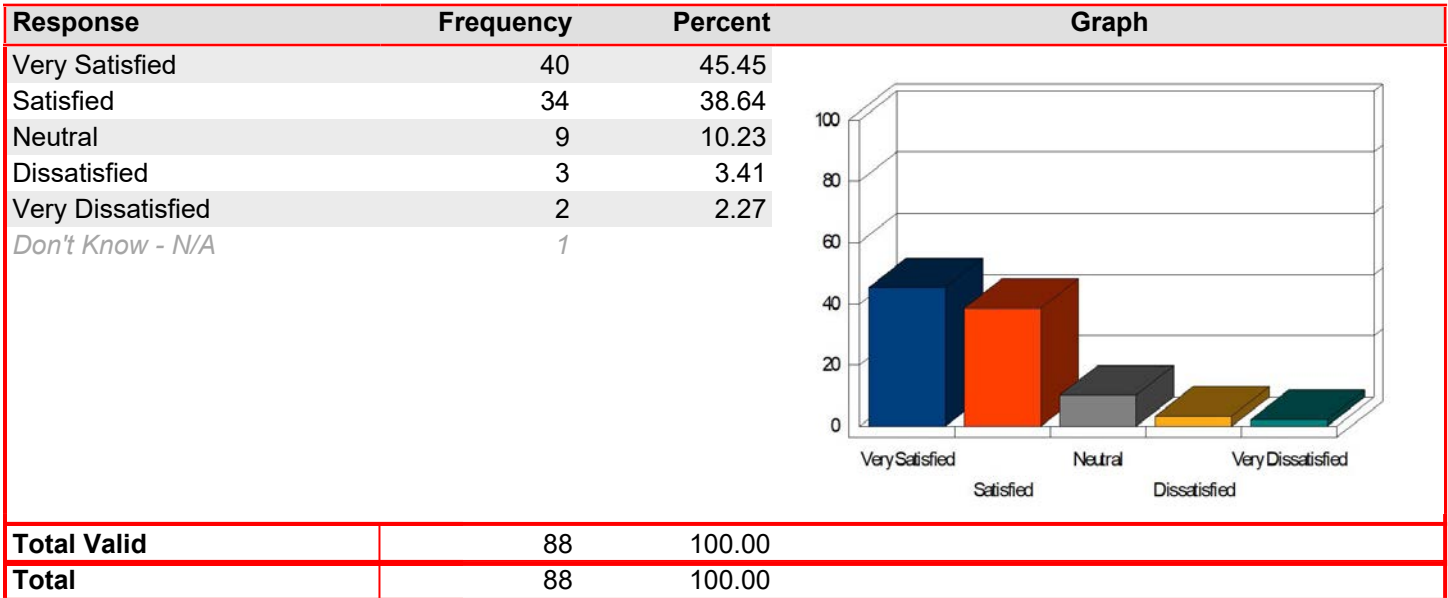
## Student Satisfaction Survey

2018

(Athens, Terrell)

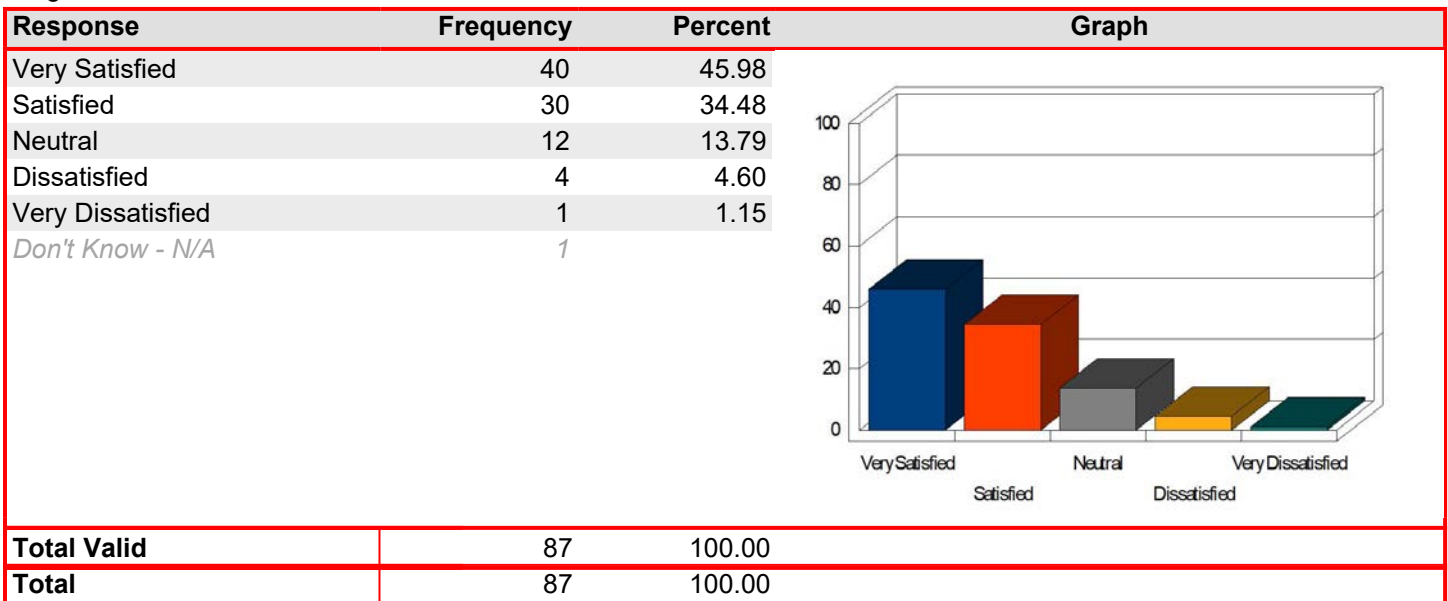
Registration & Admissions - Assistance of staff

Mean: 4.22



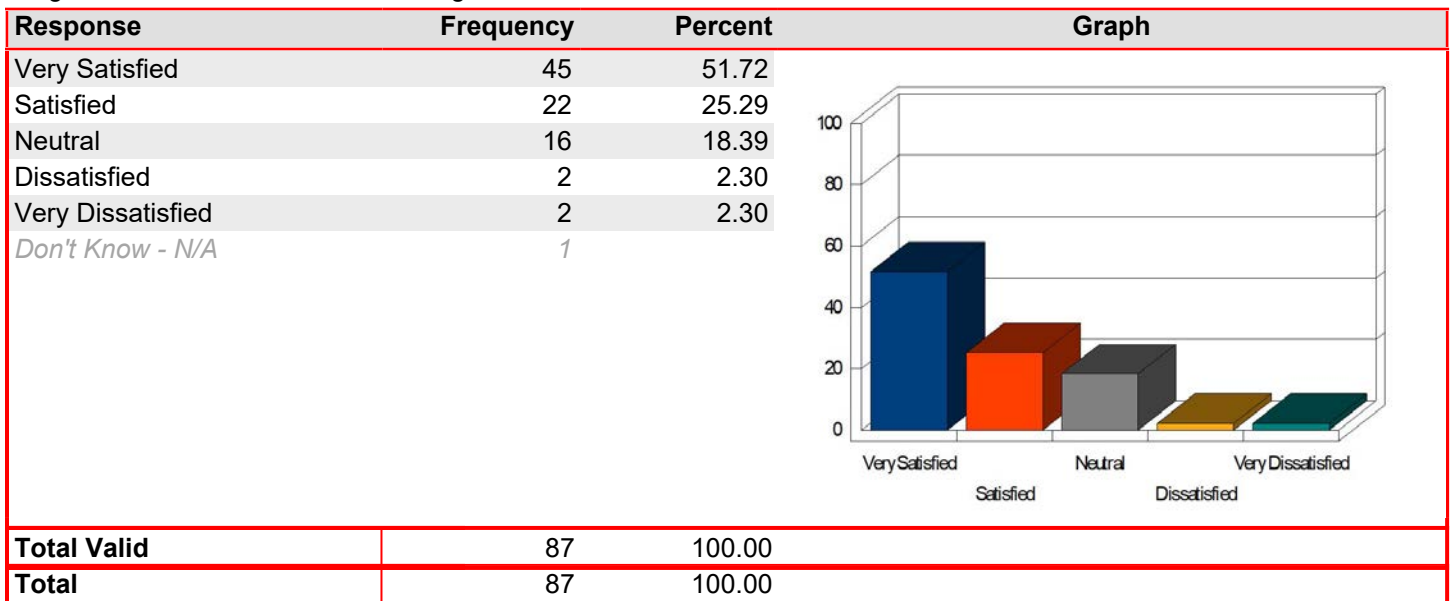
Registration & Admissions - Friendliness of staff

Mean: 4.20



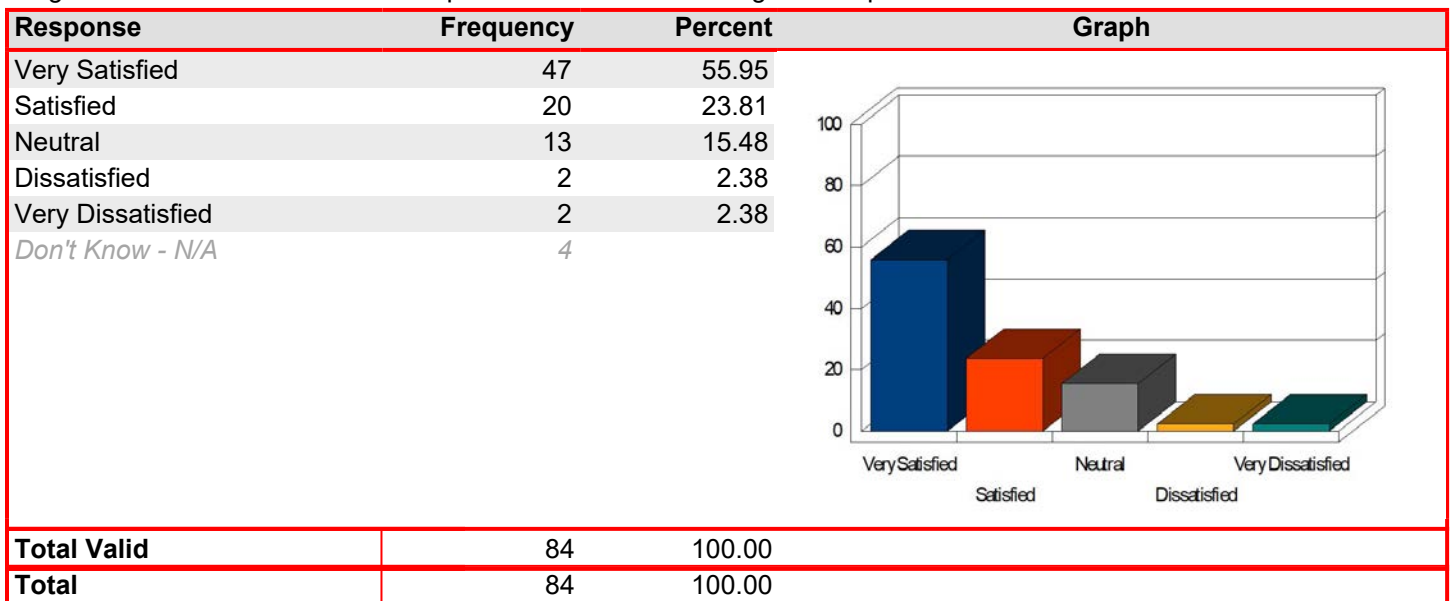
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.22



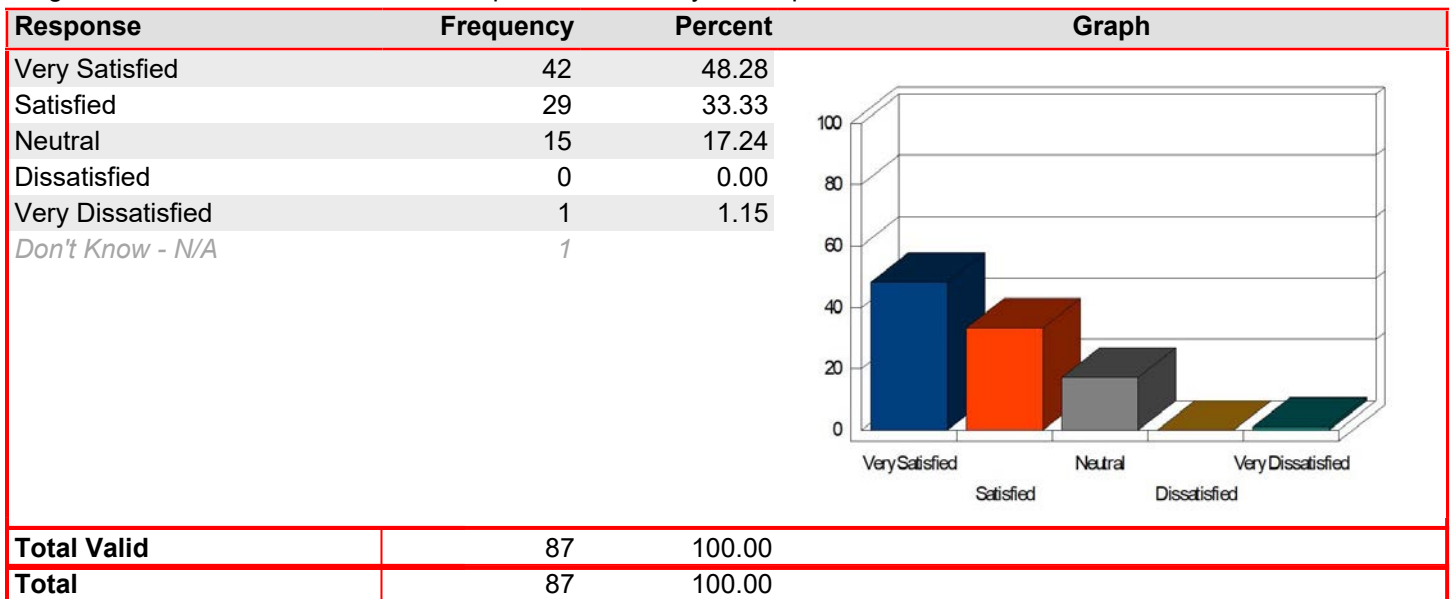
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.29



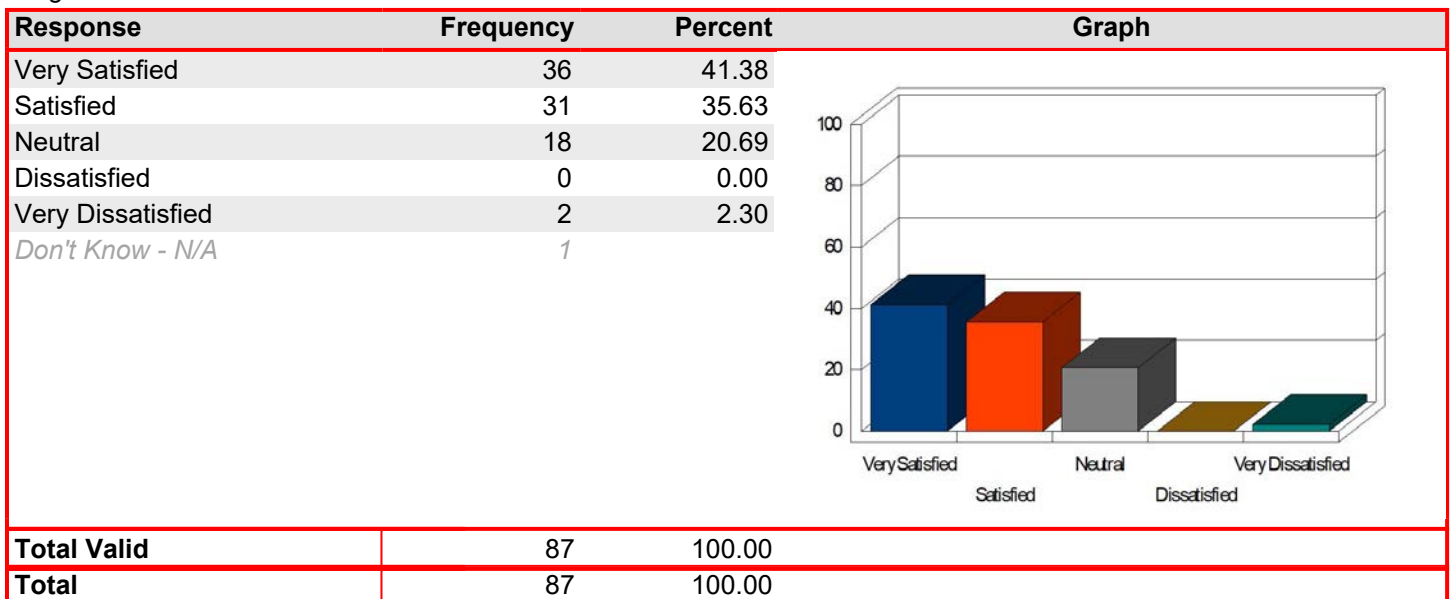
Registration & Admissions - Admissions process was easy to complete

Mean: 4.28



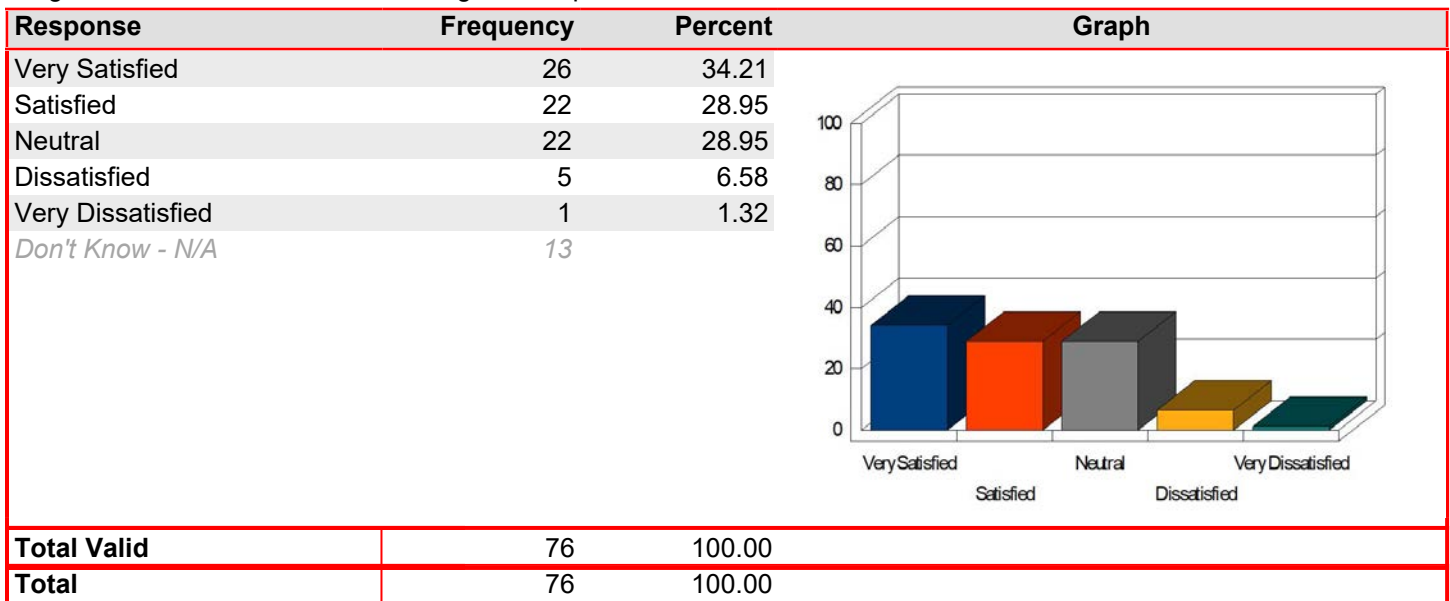
Registration & Admissions - Information I received was understandable

Mean: 4.14



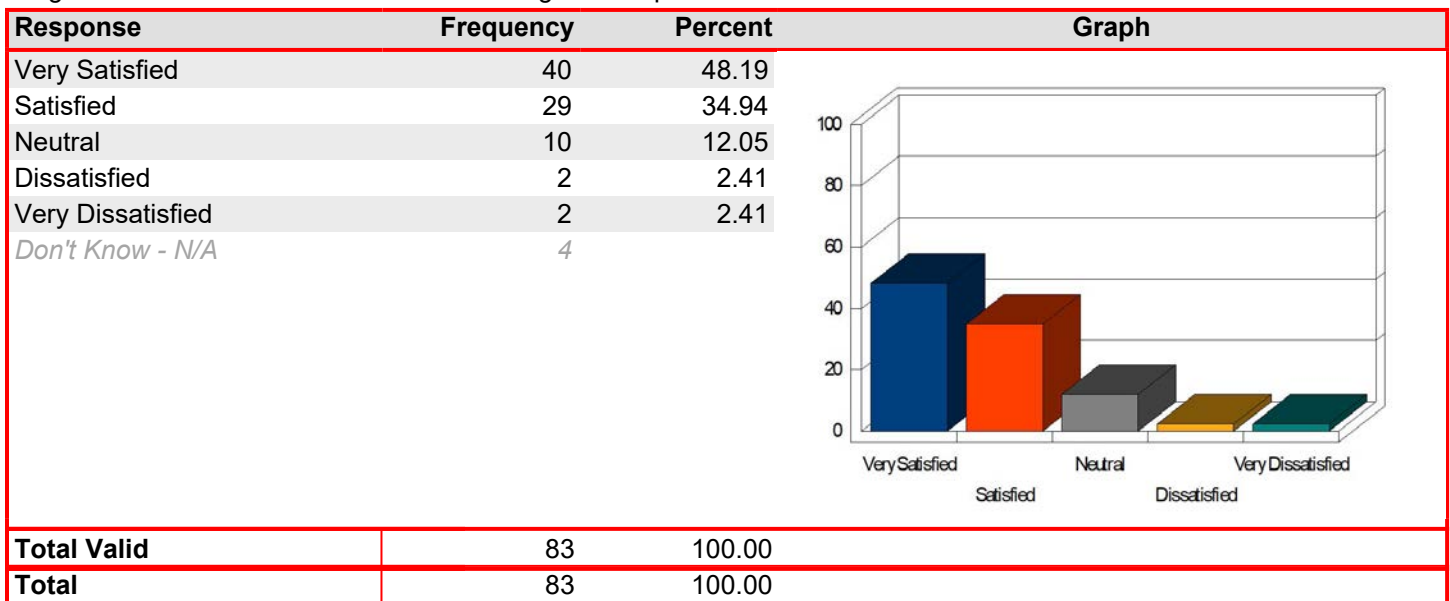
## Registration &amp; Admissions - Online registration process

Mean: 3.88



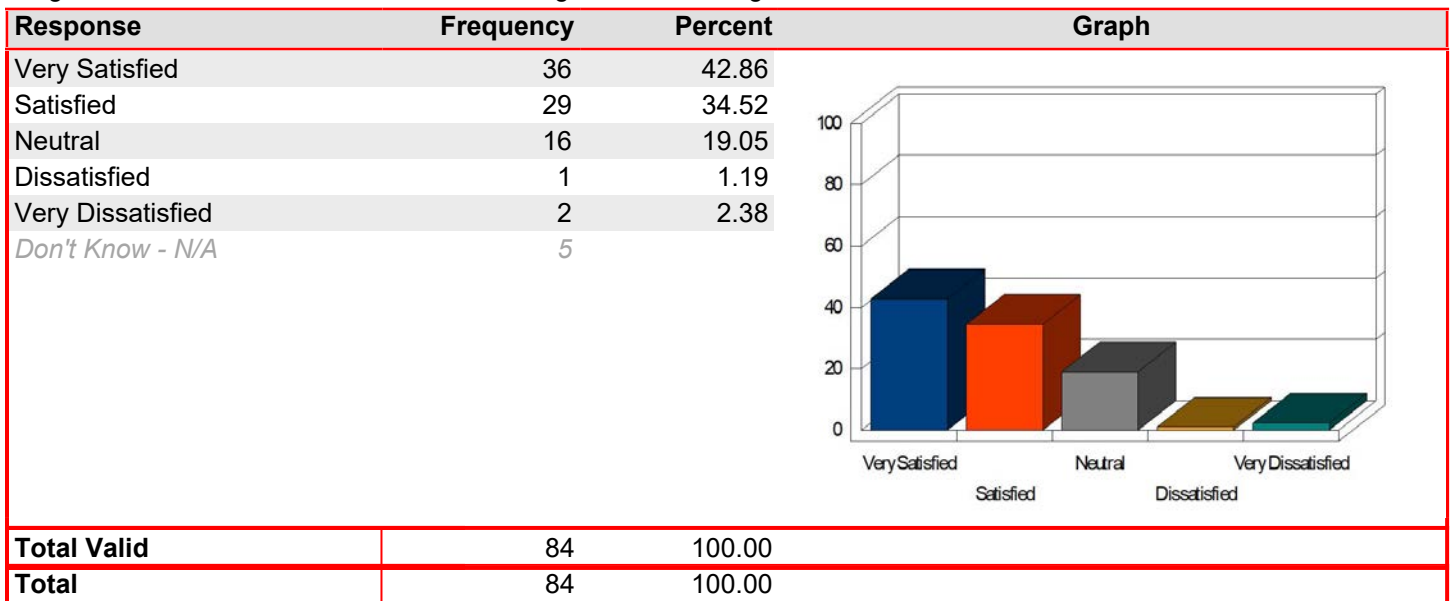
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.24



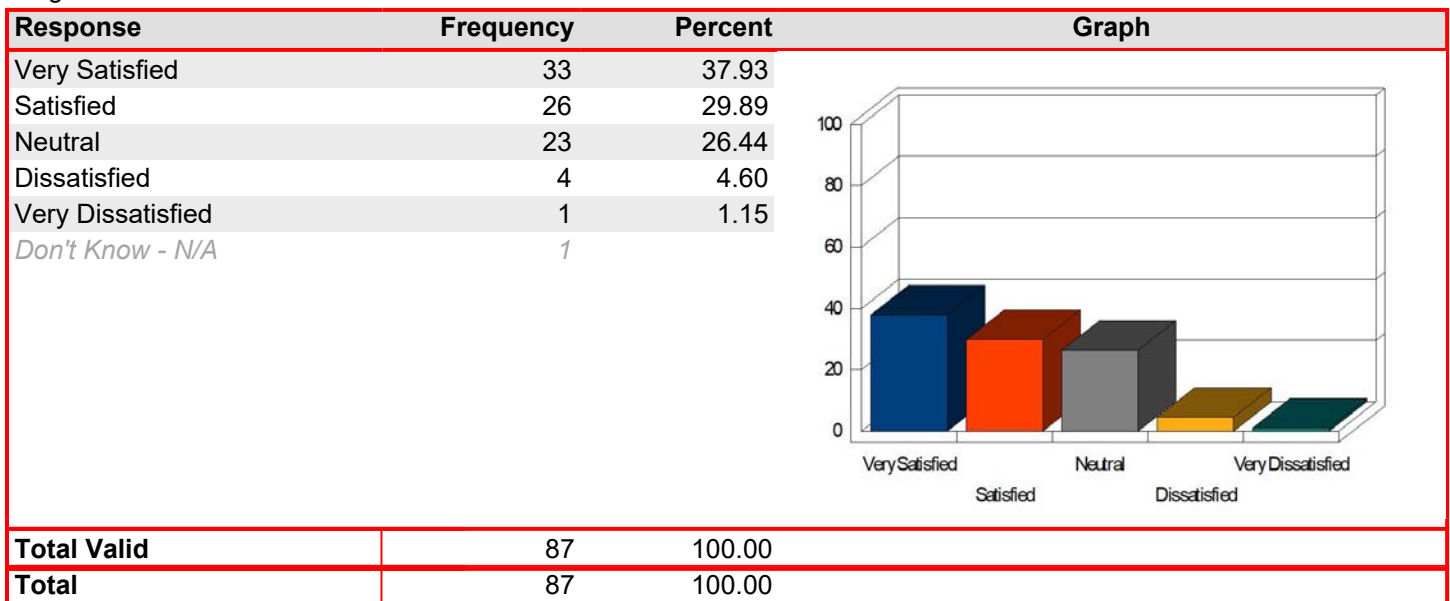
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.14



## Registration &amp; Admissions - Website information

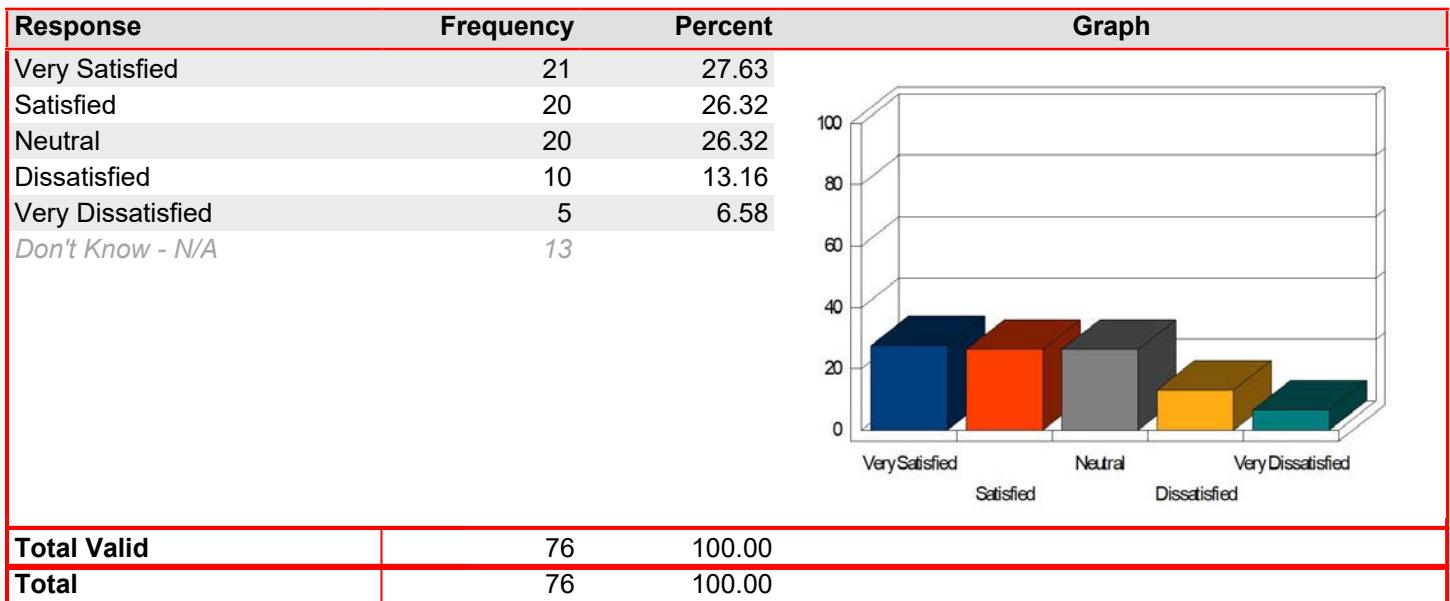
Mean: 3.99





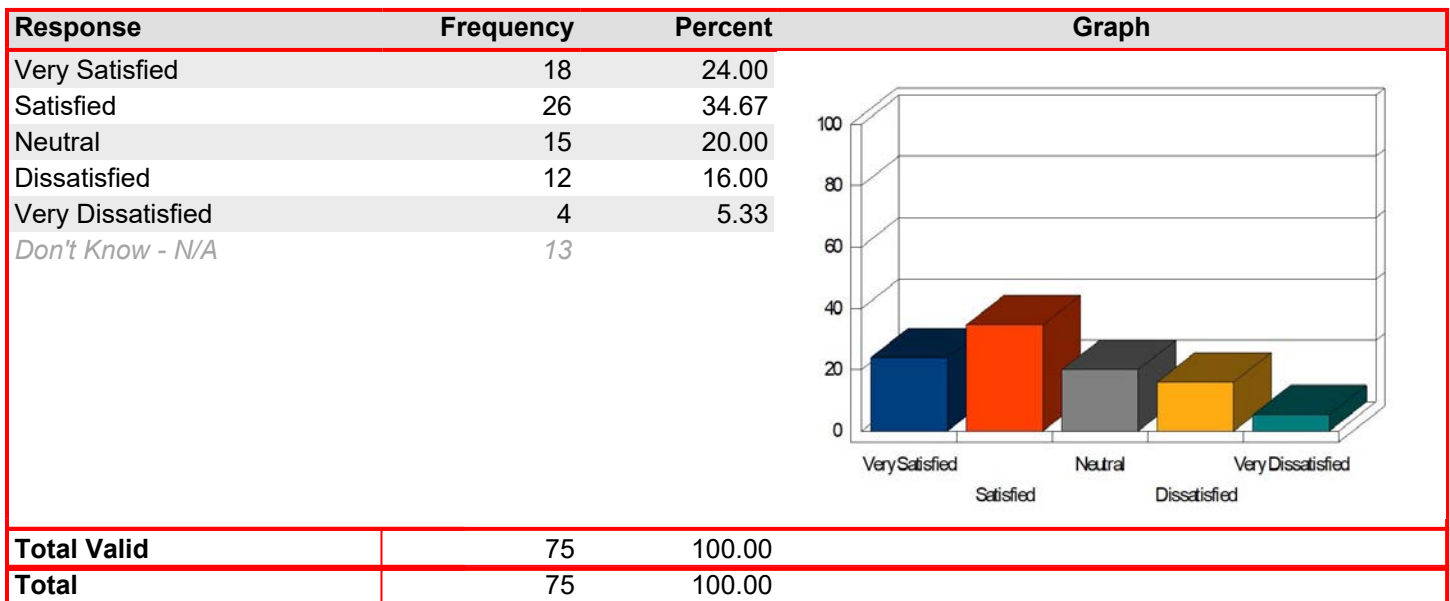
## Financial Aid - Assistance of staff

Mean: 3.55



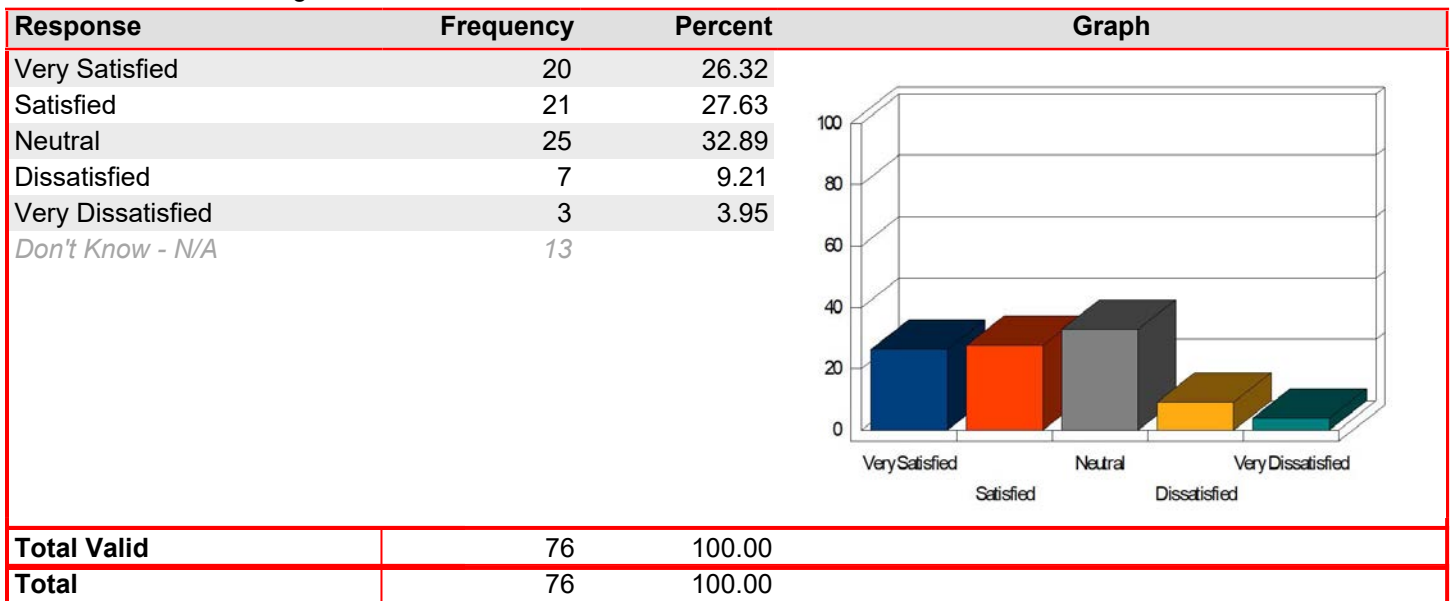
## Financial Aid - Friendliness of staff

Mean: 3.56



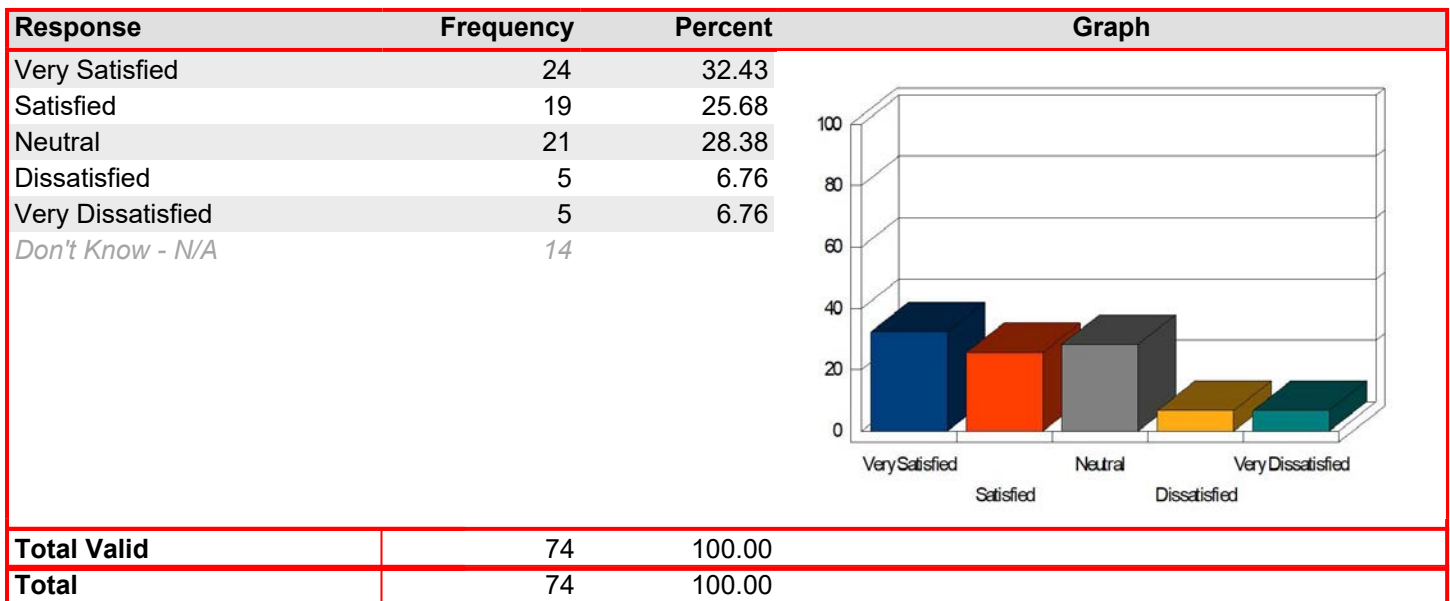
## Financial Aid - Knowledge of staff

Mean: 3.63



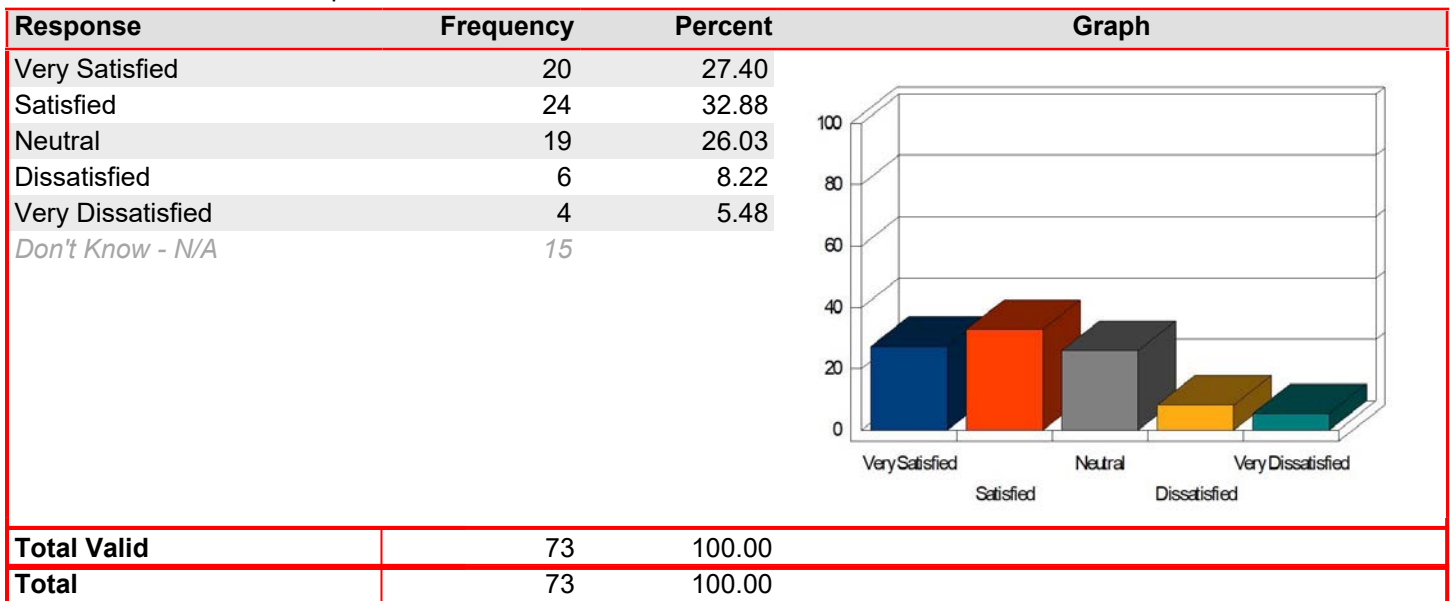
## Financial Aid - Information received is accurate

Mean: 3.70



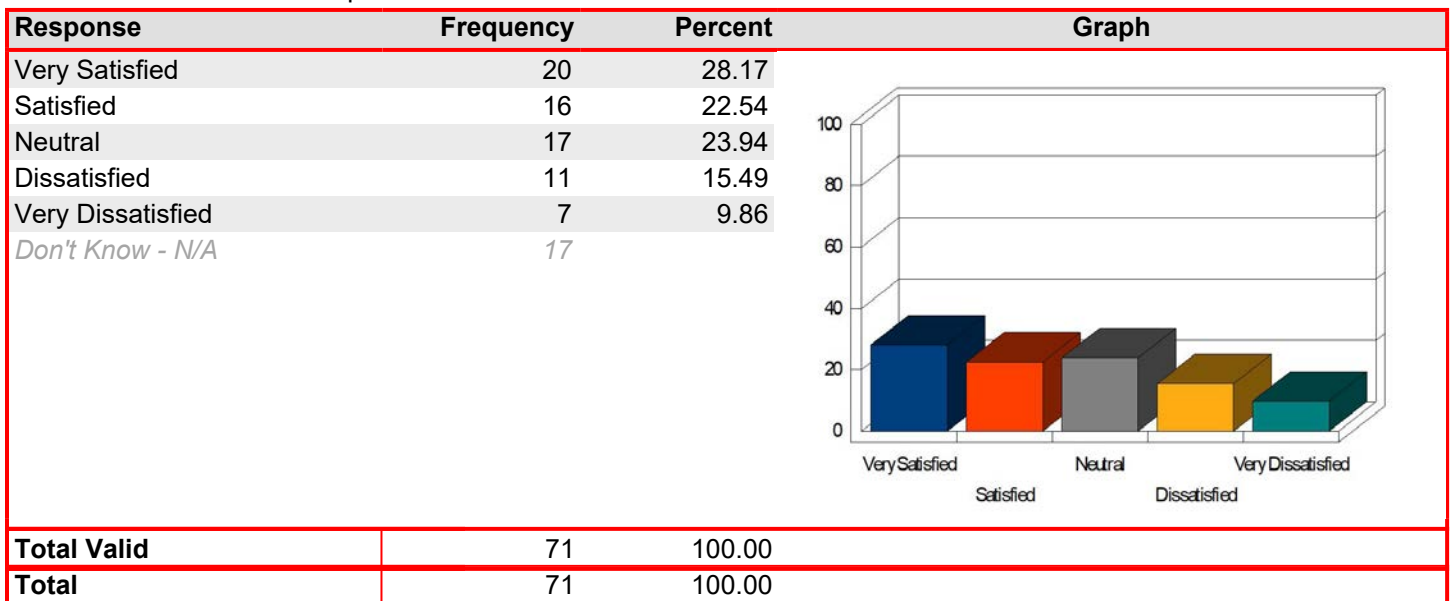
Financial Aid - Information presented is understandable

Mean: 3.68



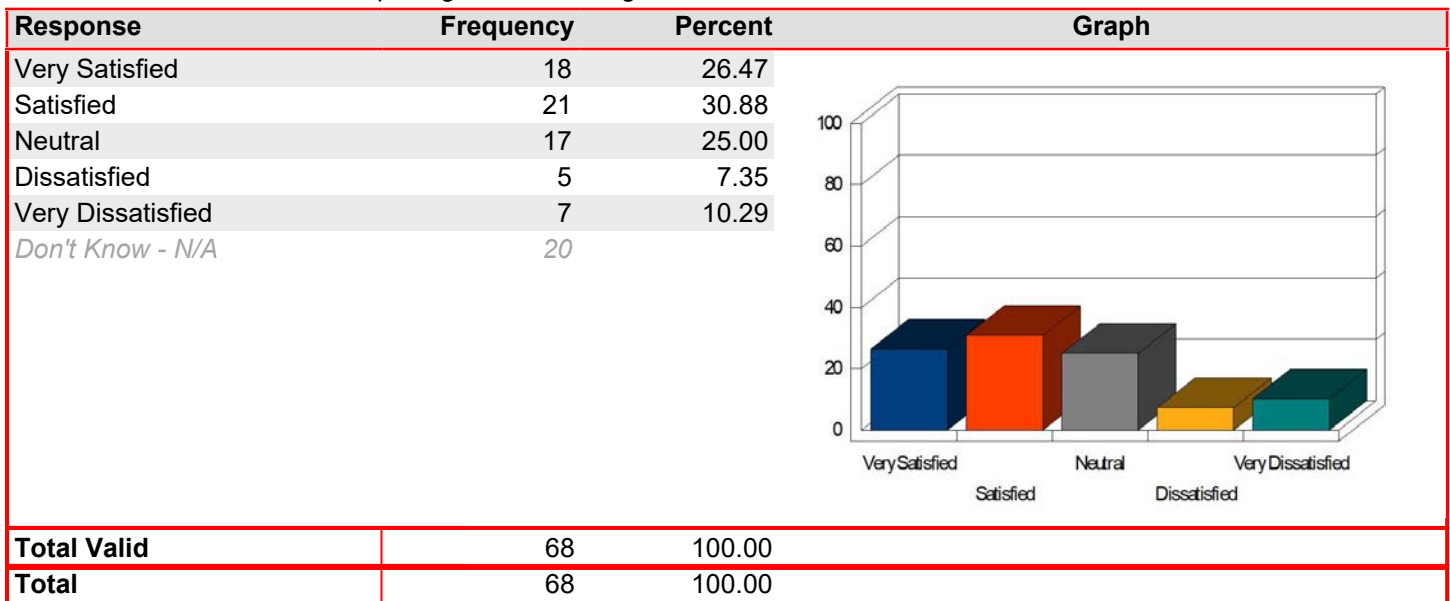
Financial Aid - Financial aid process

Mean: 3.44



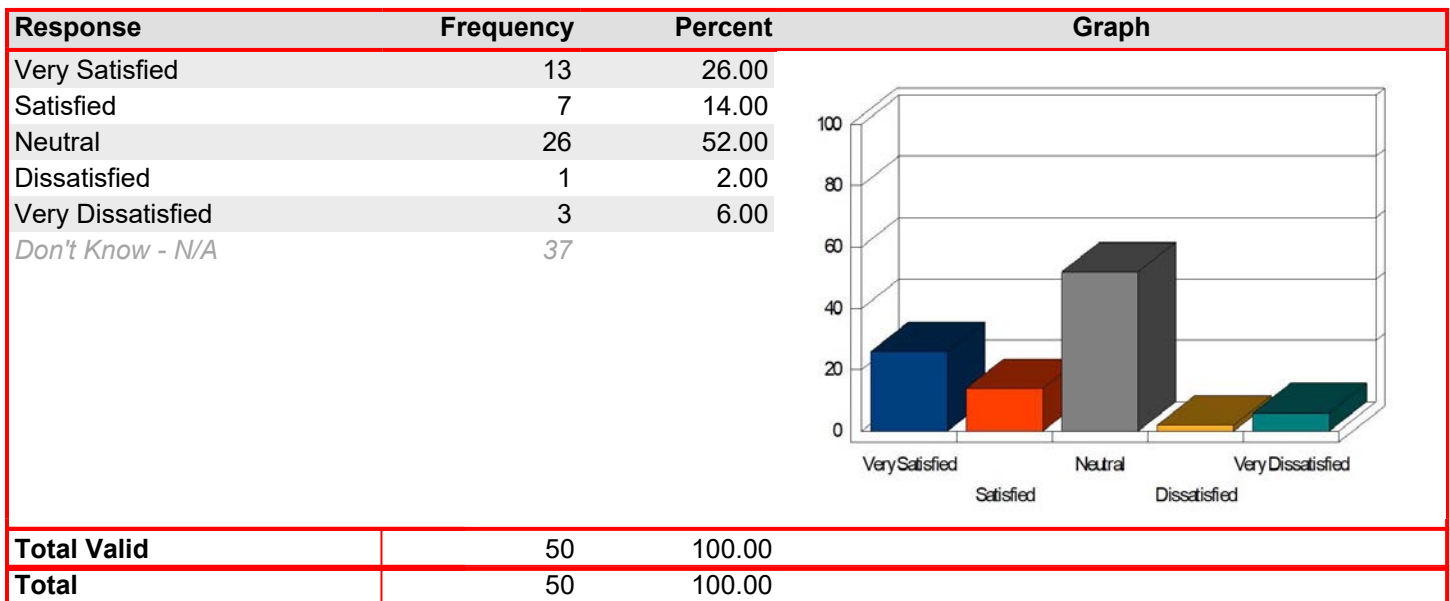
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 3.56



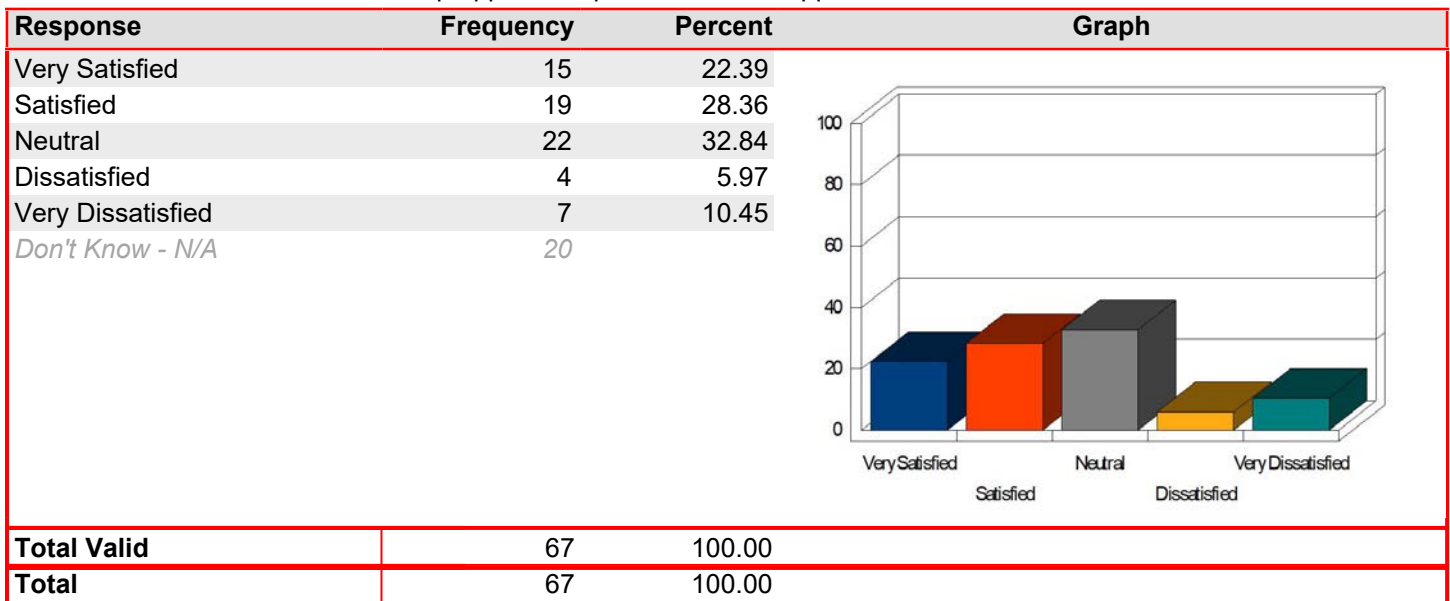
## Financial Aid - Assistance for Veteran benefits

Mean: 3.52



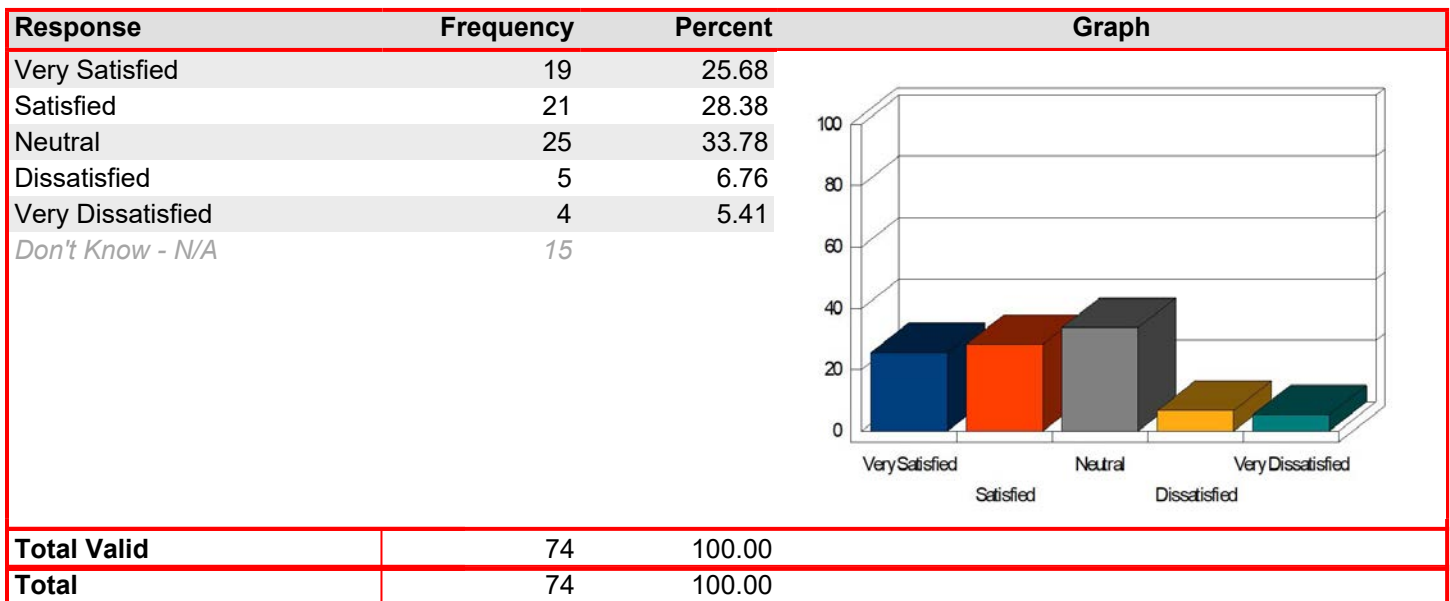
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 3.46



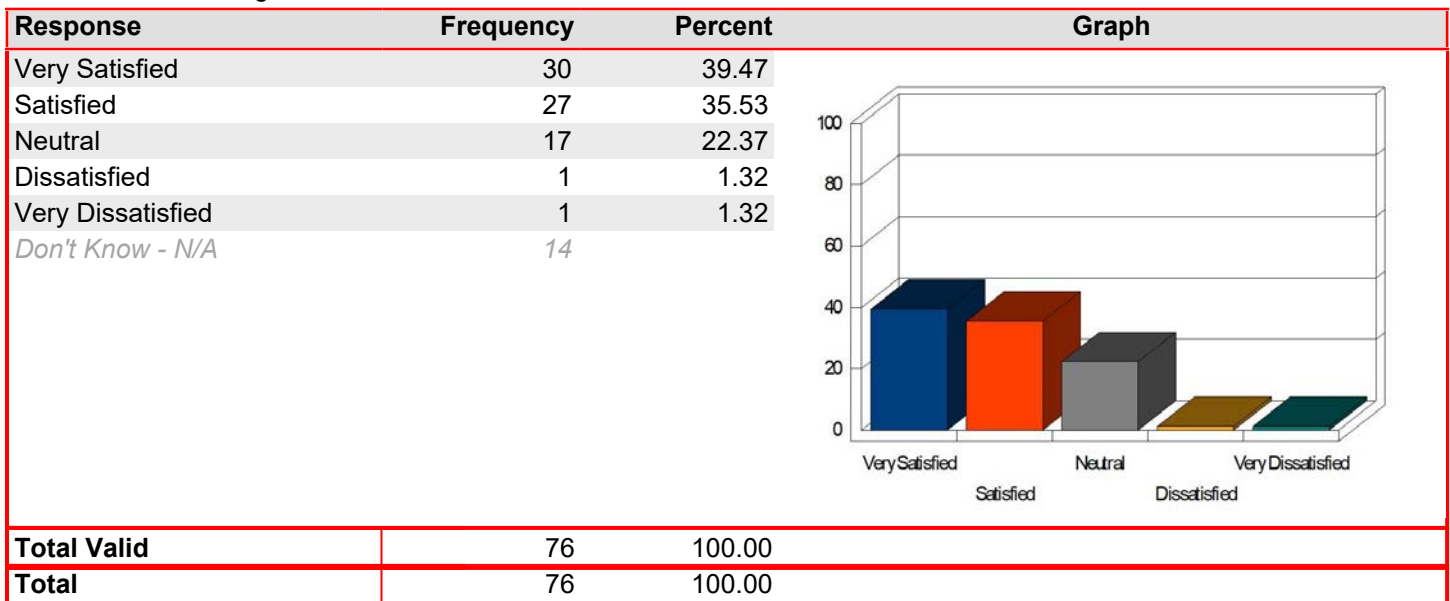
## Financial Aid - Website information

Mean: 3.62



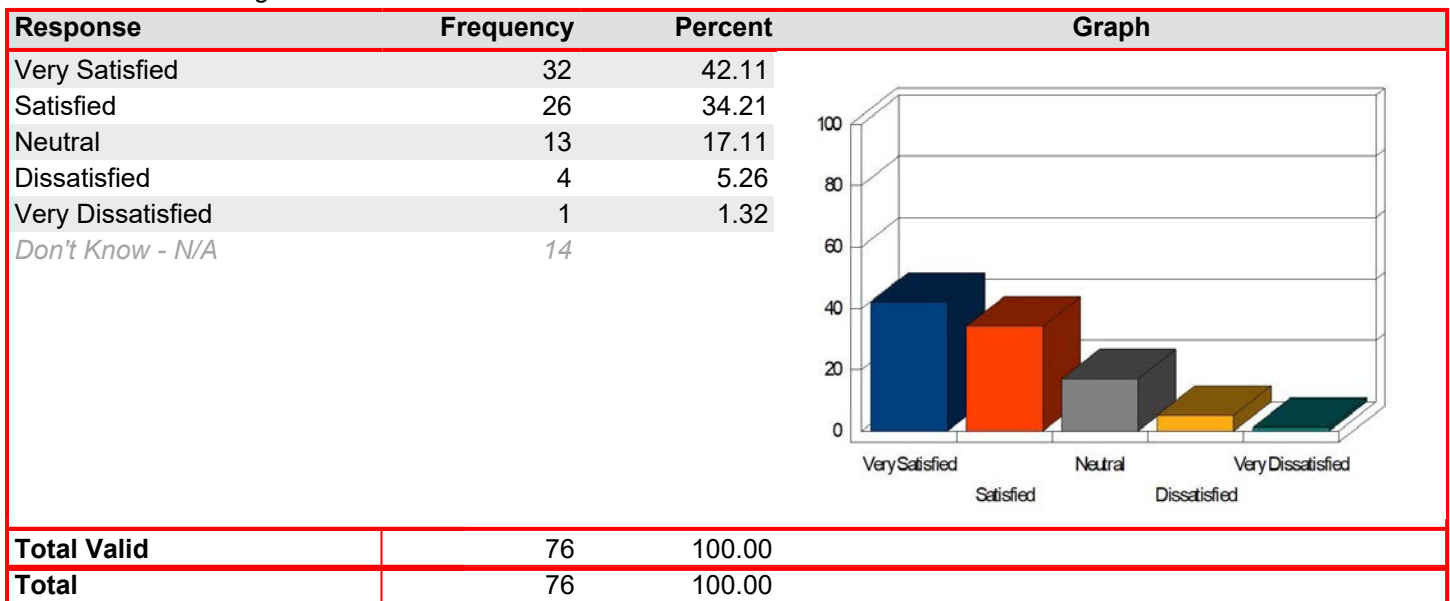
## Guidance/Counseling - Assistance of staff

Mean: 4.11



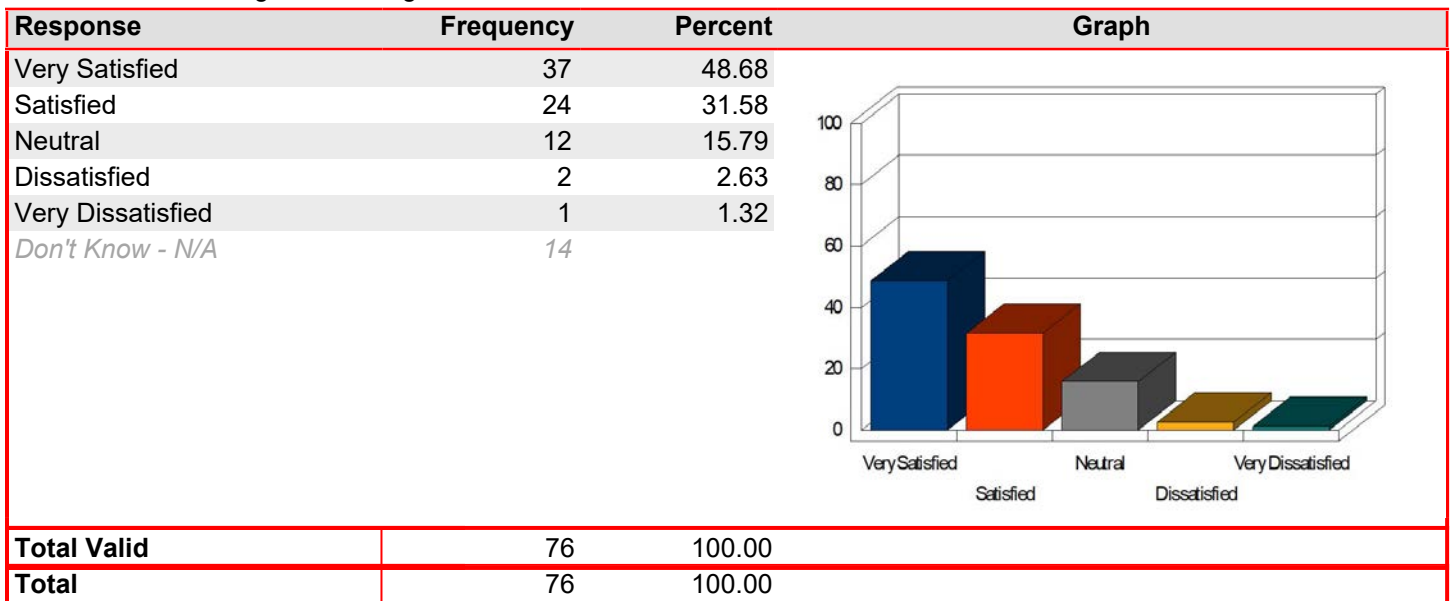
## Guidance/Counseling - Friendliness of staff

Mean: 4.11



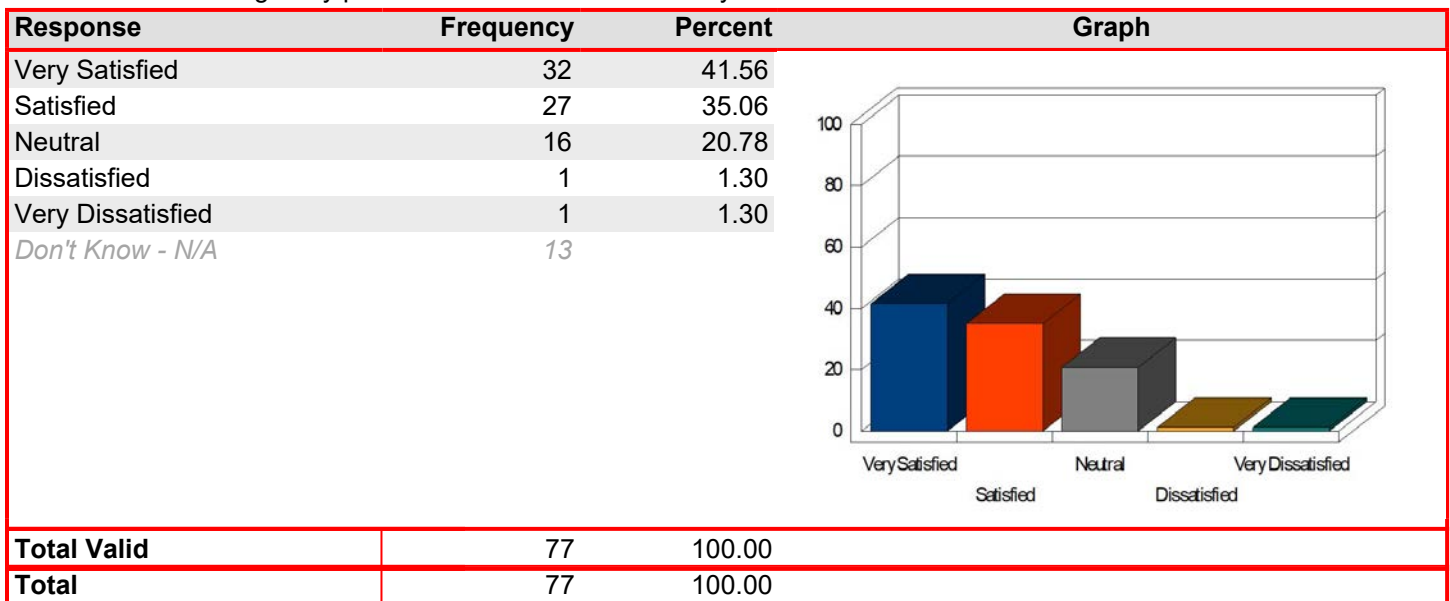
## Guidance/Counseling - Knowledge of staff

Mean: 4.24



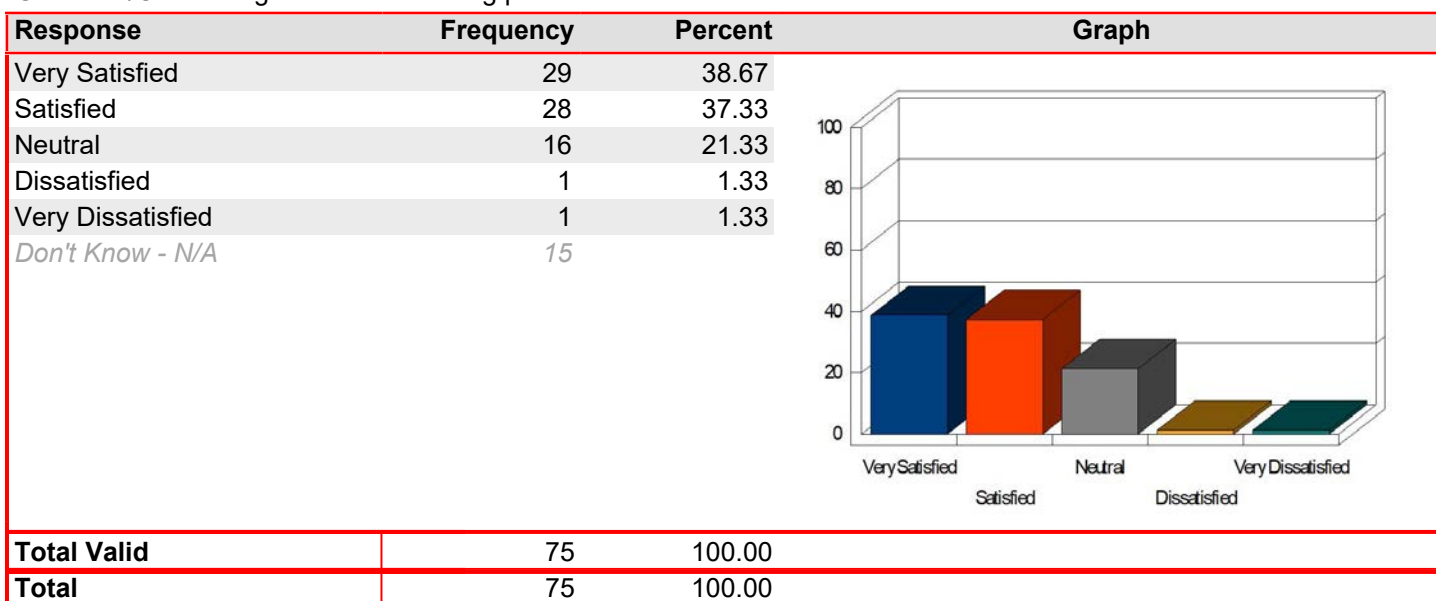
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.14



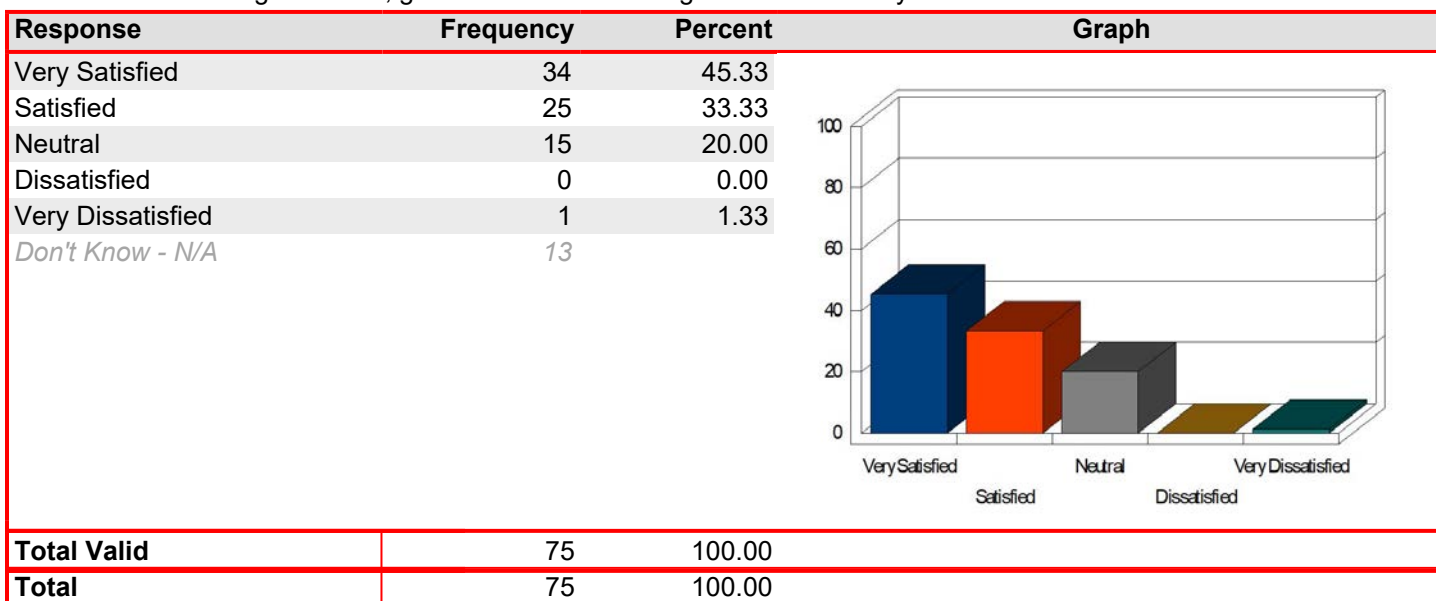
## Guidance/Counseling - Student advising process

Mean: 4.11

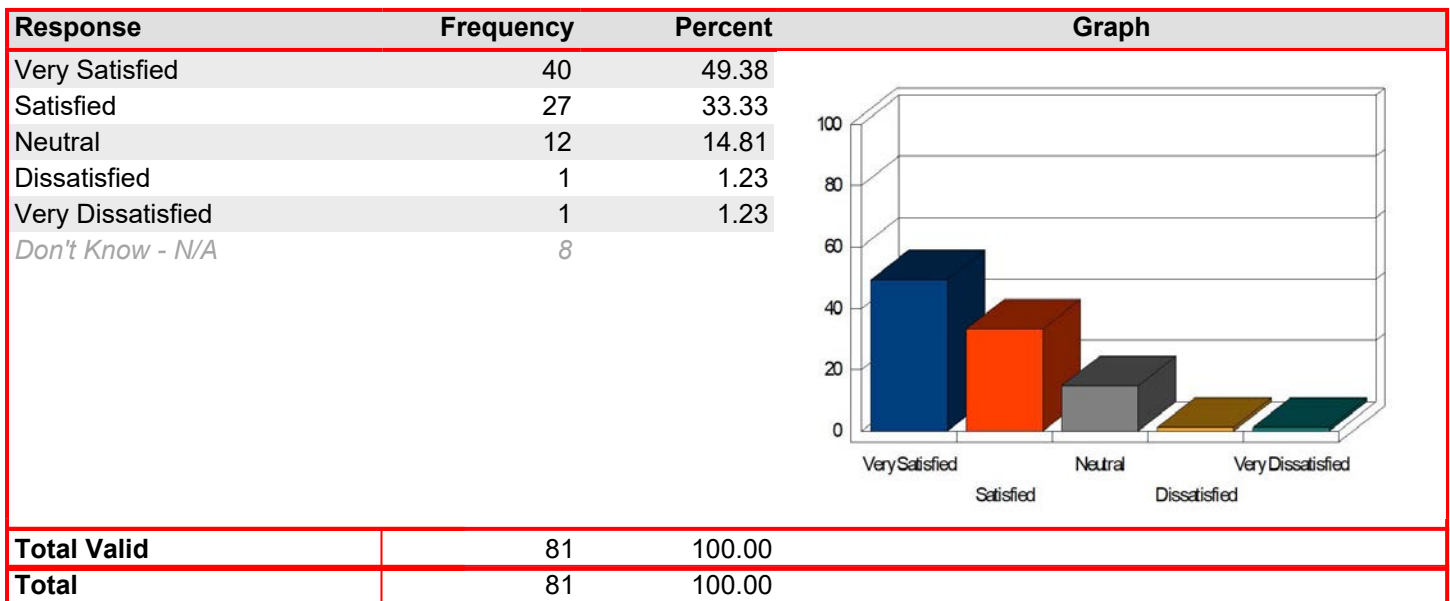
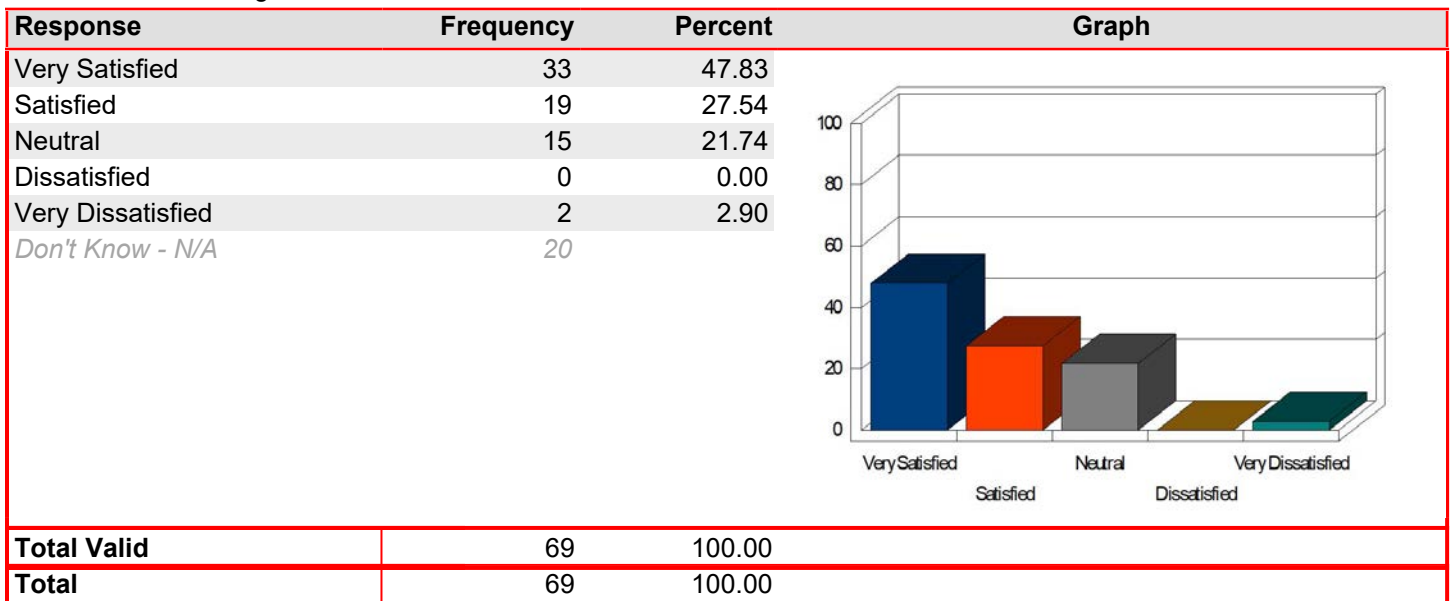


## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.21

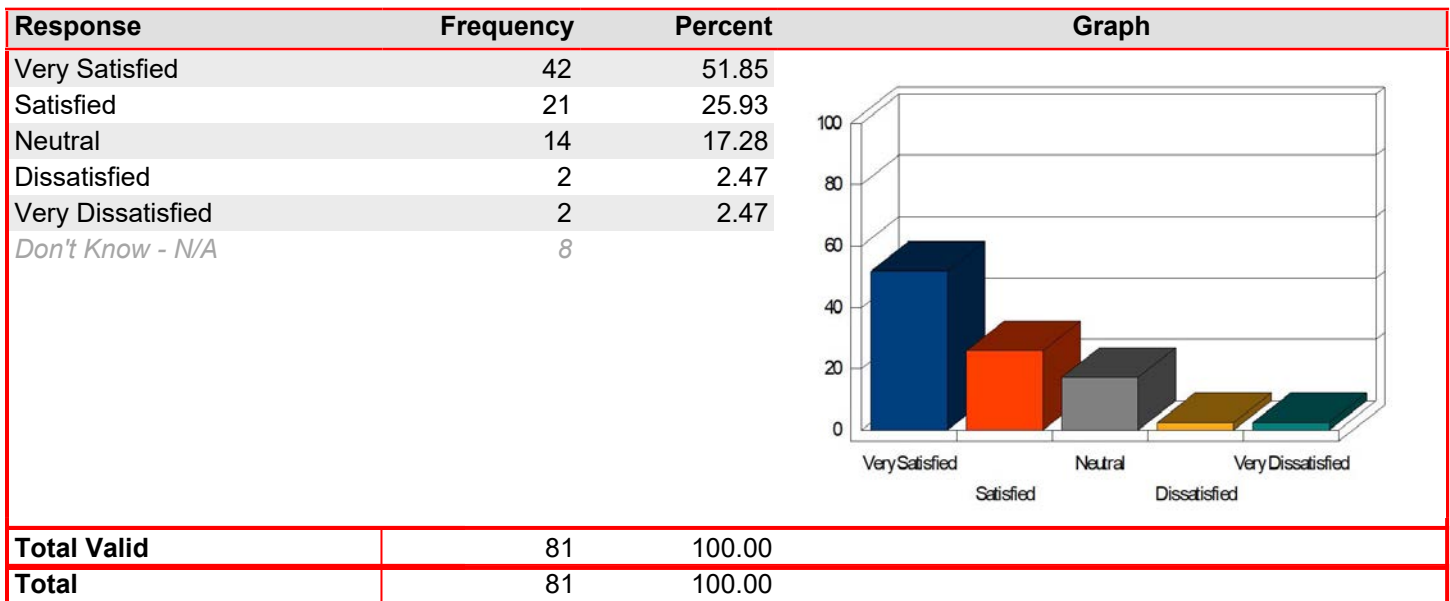






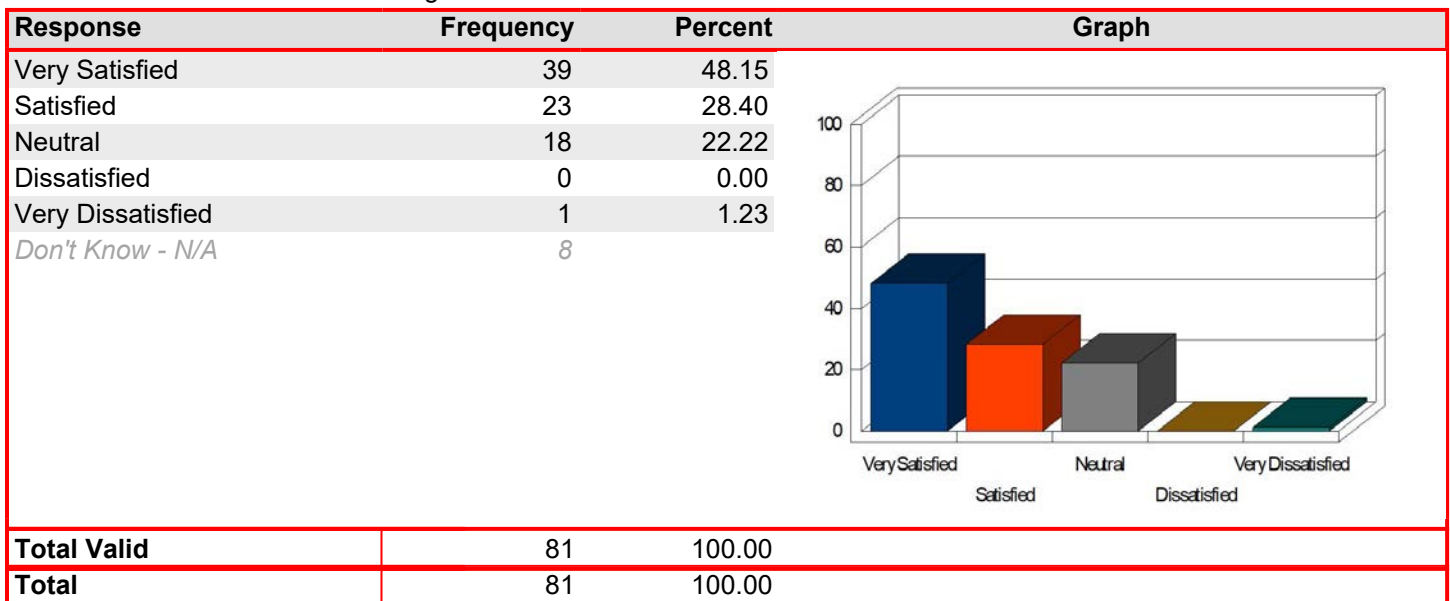
## Business Office/Cashier - Friendliness of staff

Mean: 4.22



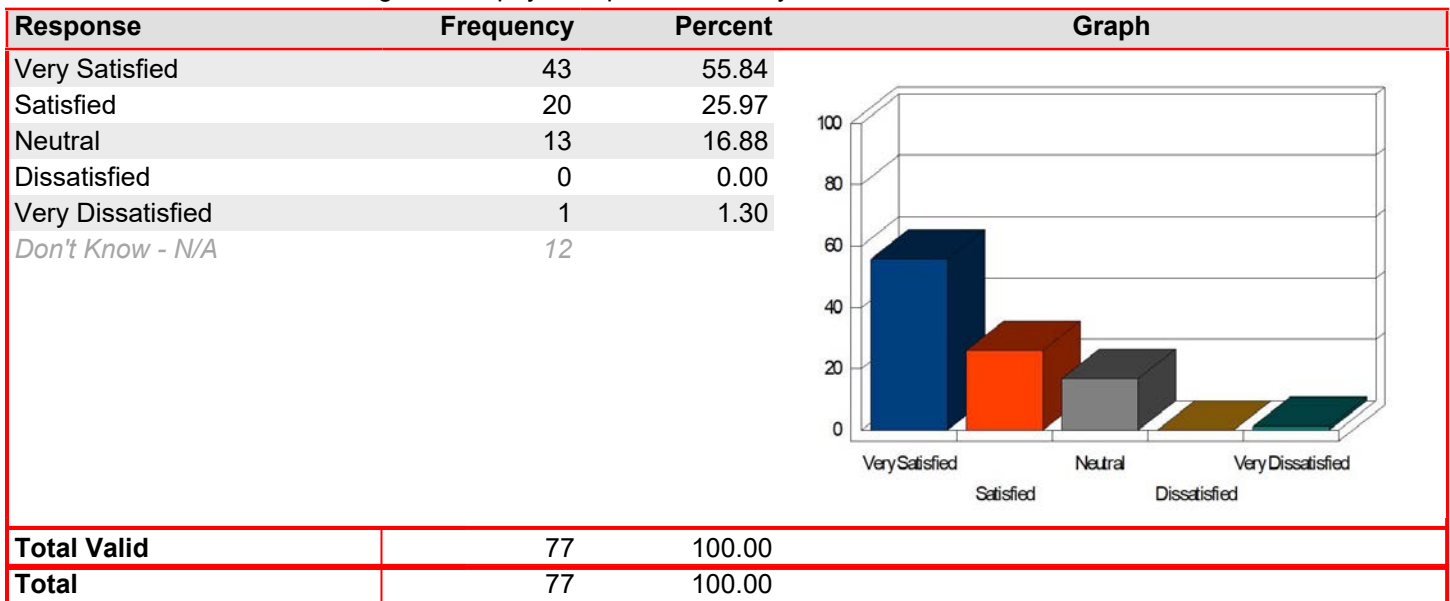
## Business Office/Cashier - Knowledge of staff

Mean: 4.22



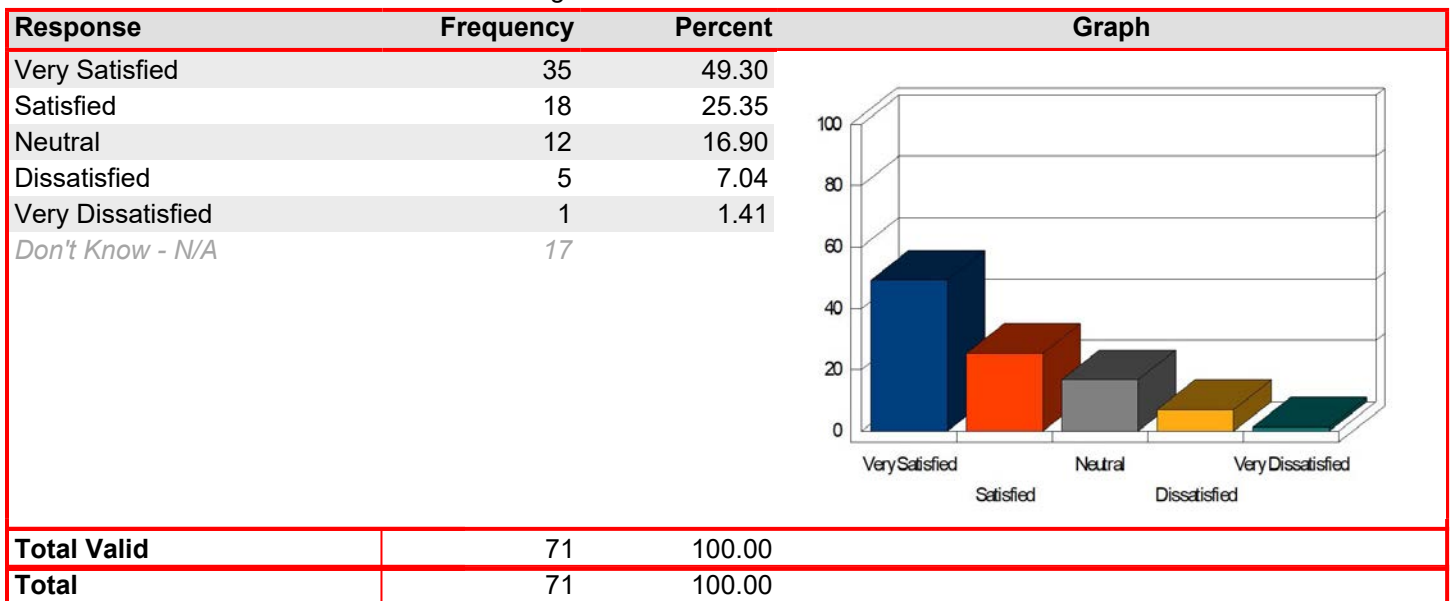
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.35



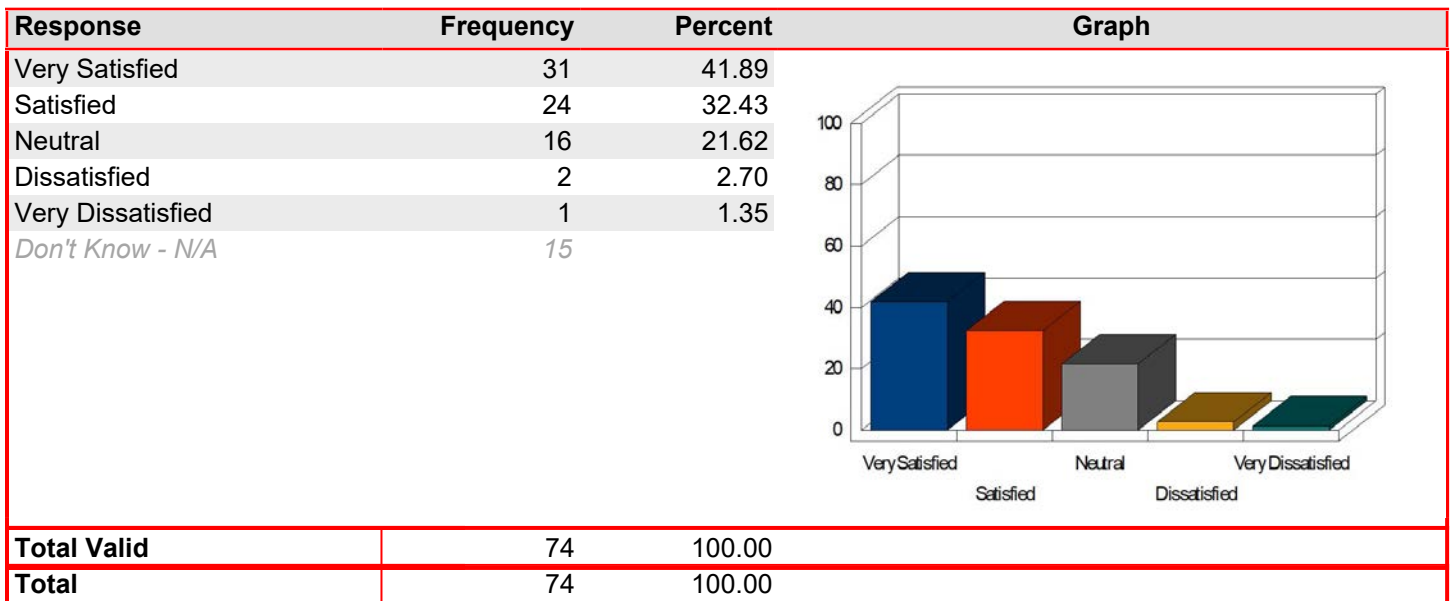
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.14



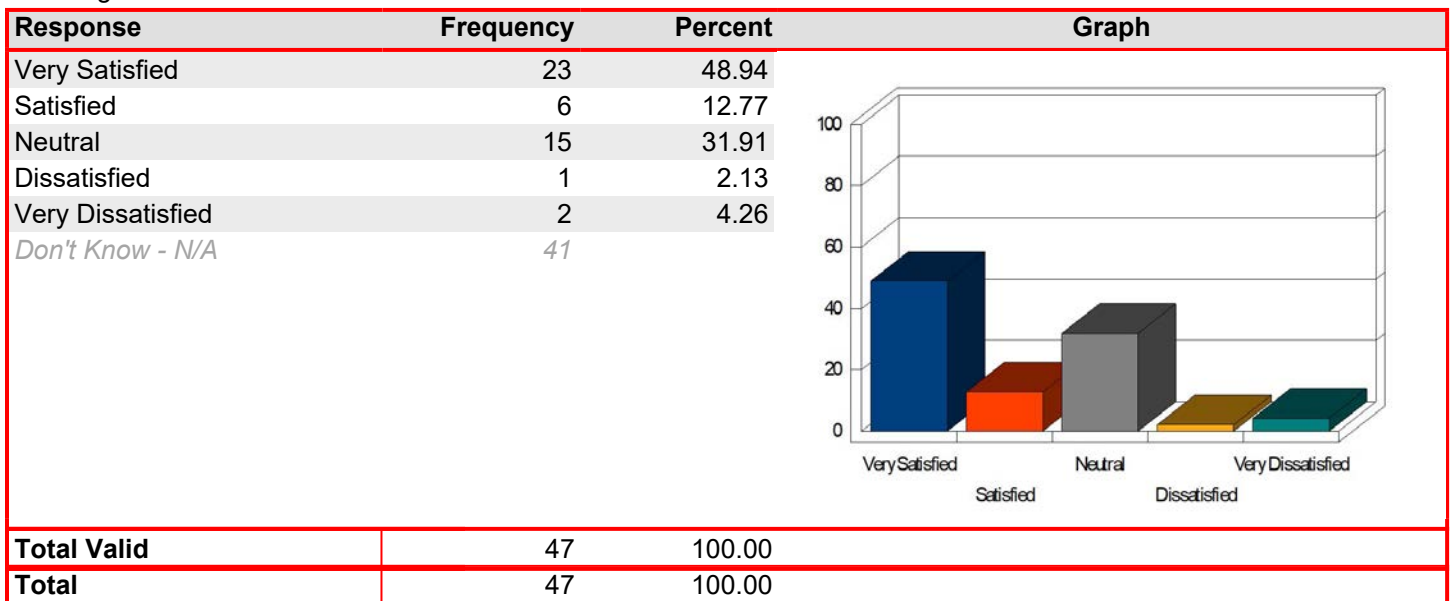
## Business Office/Cashier - Website information

Mean: 4.11



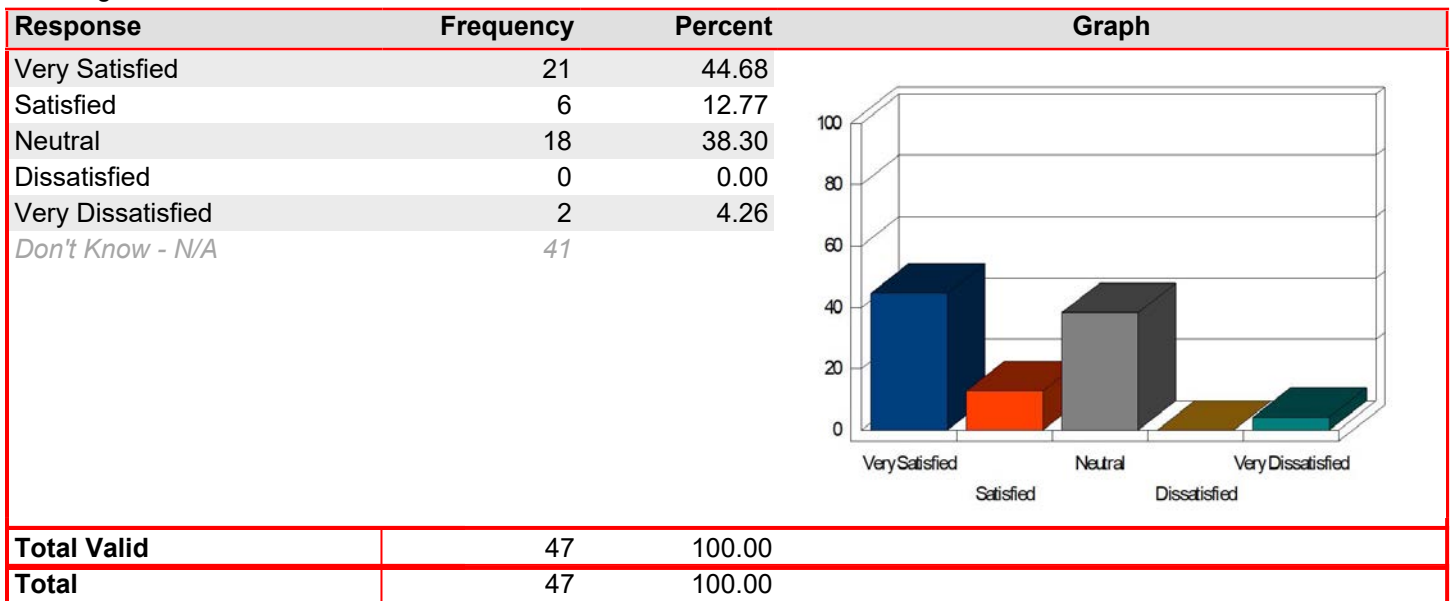
## Tutoring/CAPS - Assistance of staff

Mean: 4.00



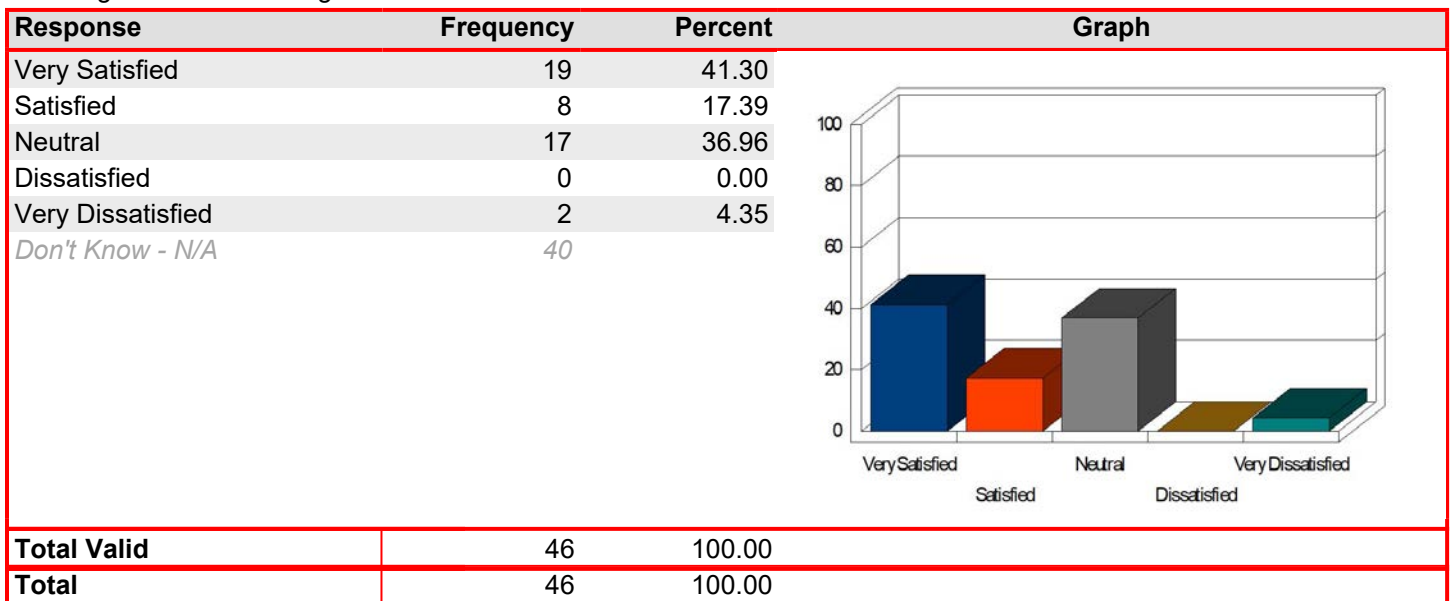
## Tutoring/CAPS - Friendliness of staff

Mean: 3.94



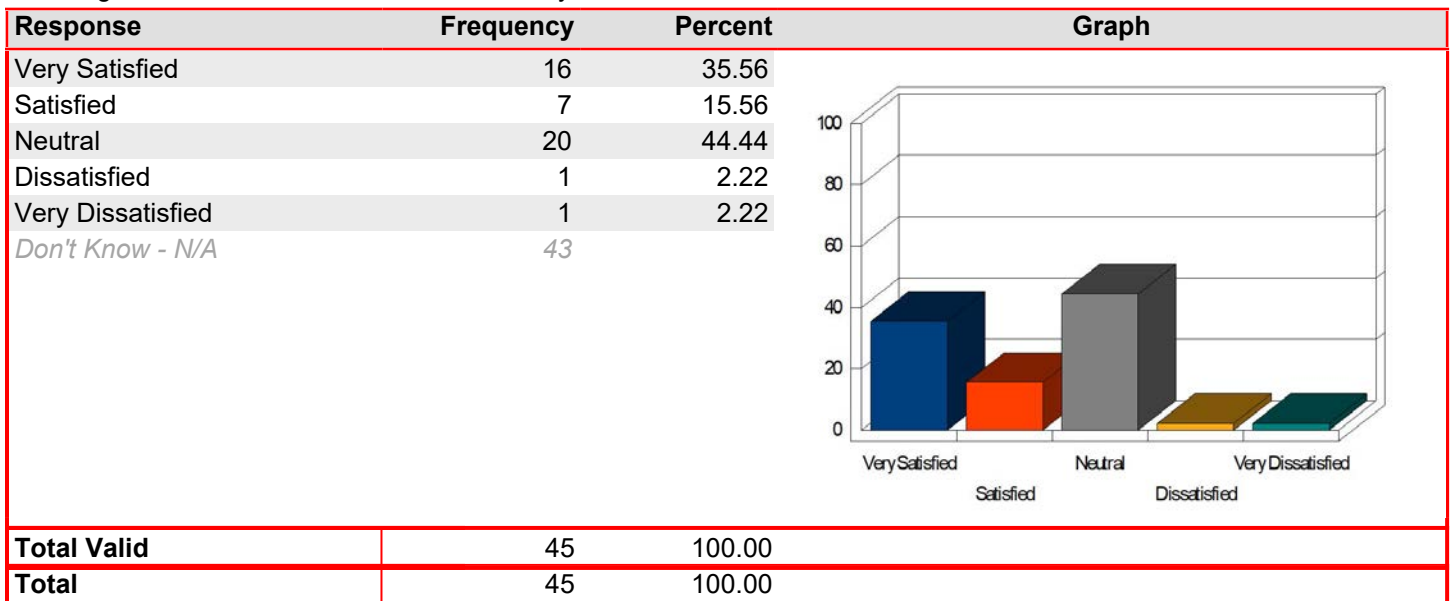
## Tutoring/CAPS - Knowledge of staff

Mean: 3.91



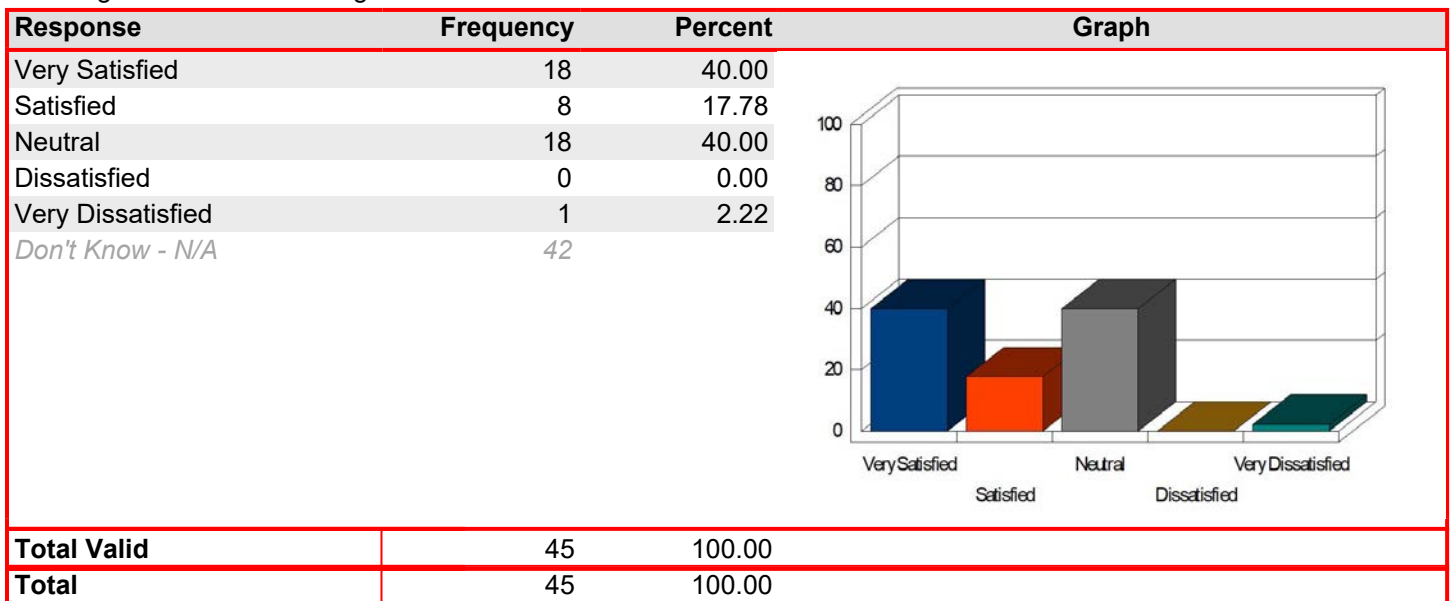
## Tutoring/CAPS - Documented student disability services

Mean: 3.80



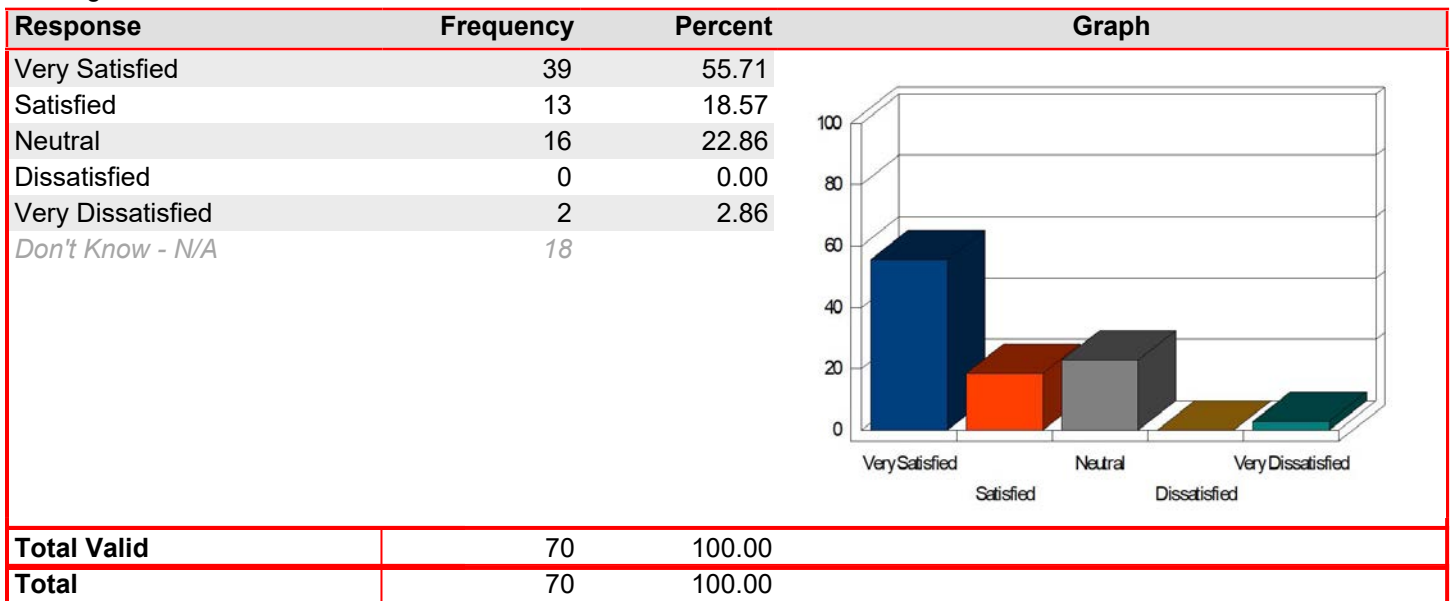
## Tutoring/CAPS - Peer tutoring services

Mean: 3.93



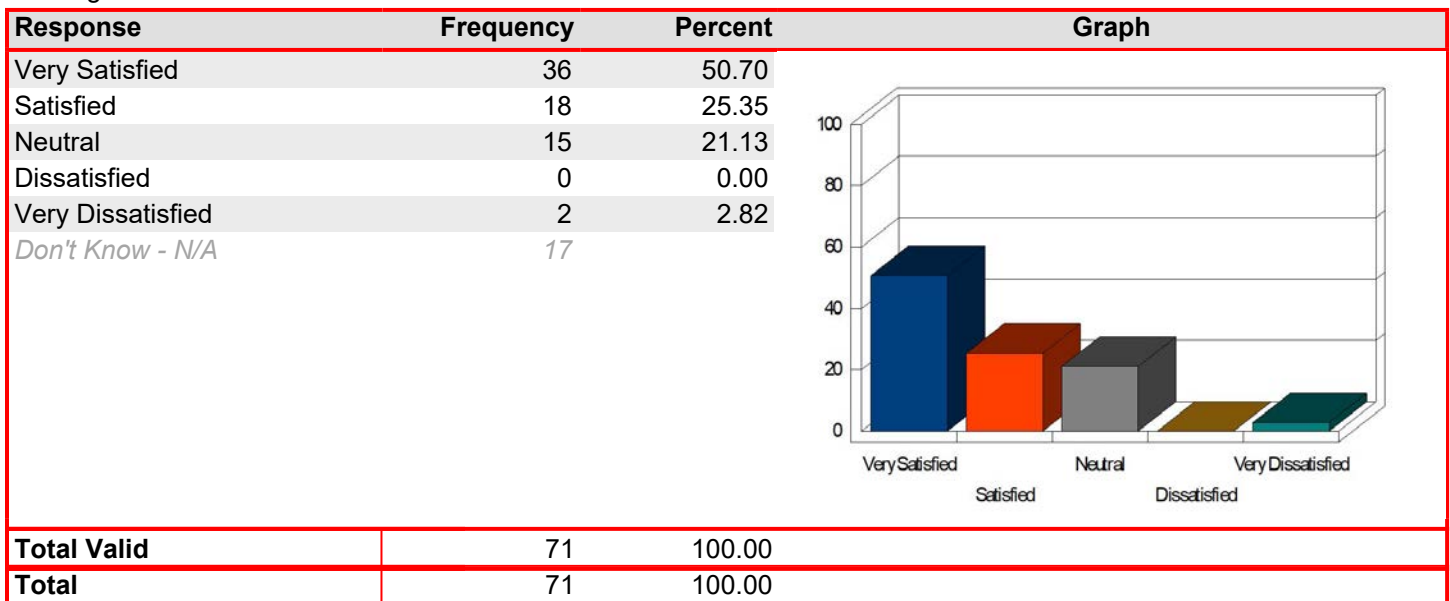
## Testing Services - Assistance of staff

Mean: 4.24



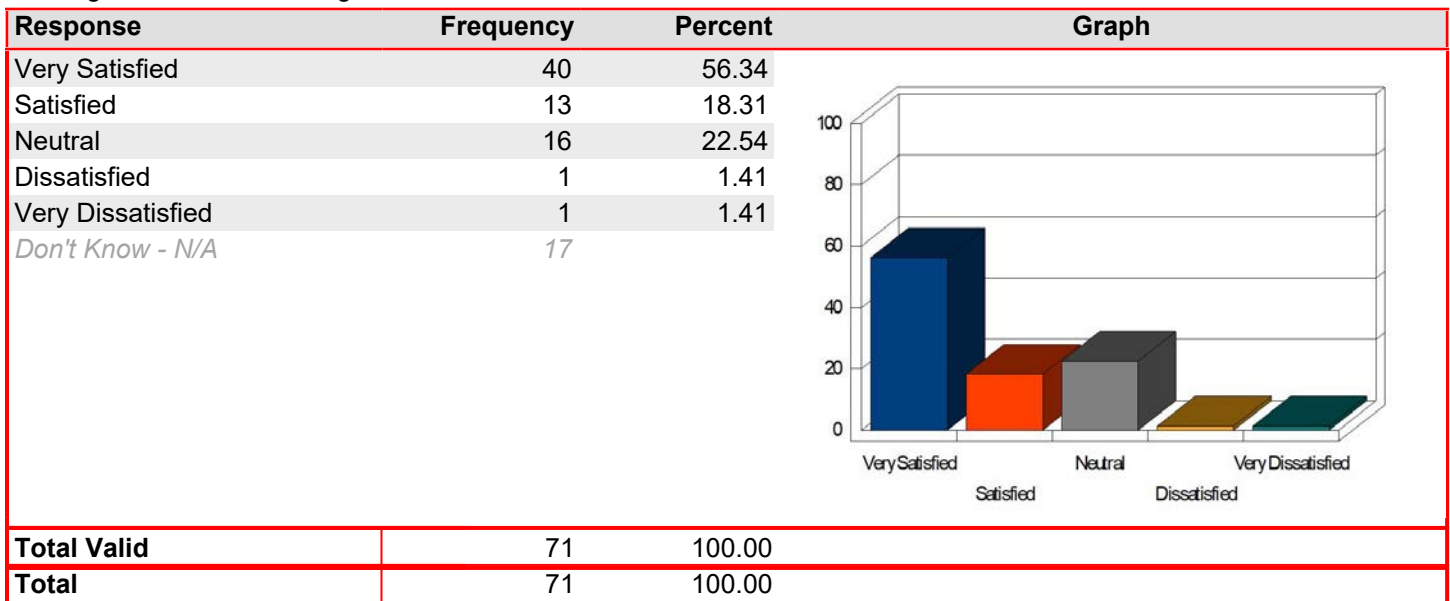
## Testing Services - Friendliness of staff

Mean: 4.21



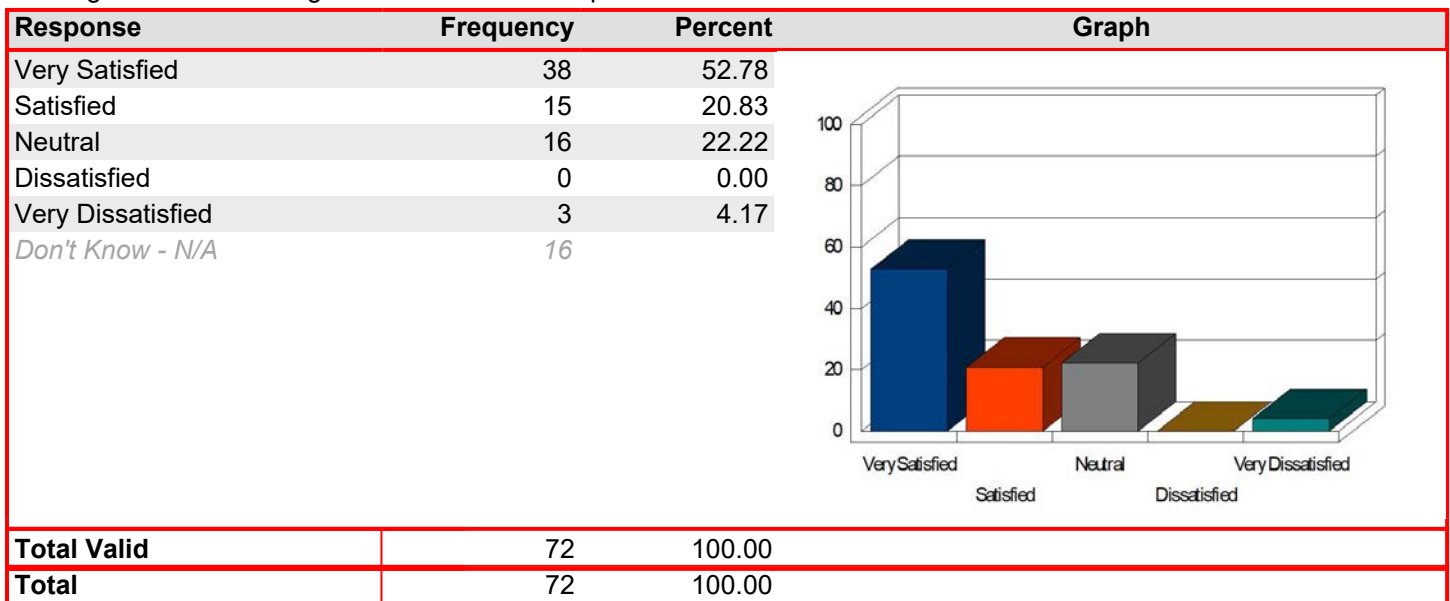
## Testing Services - Knowledge of staff

Mean: 4.27



## Testing Services - Testing Center hours are adequate

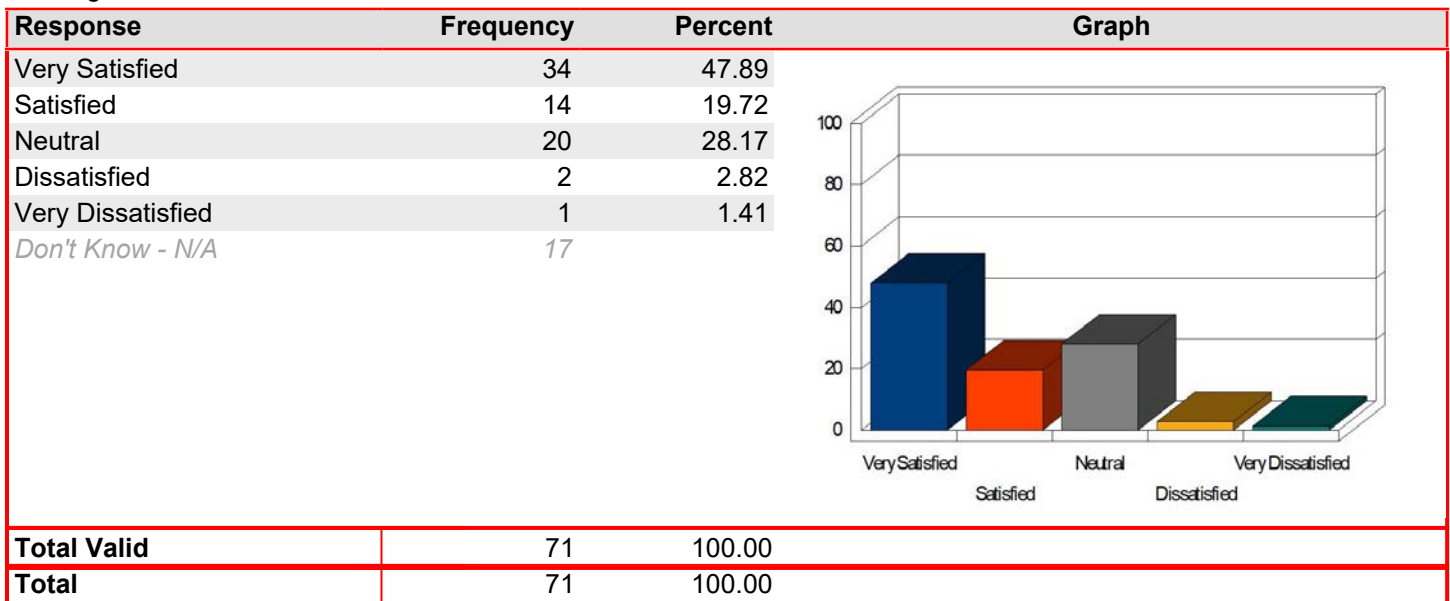
Mean: 4.18





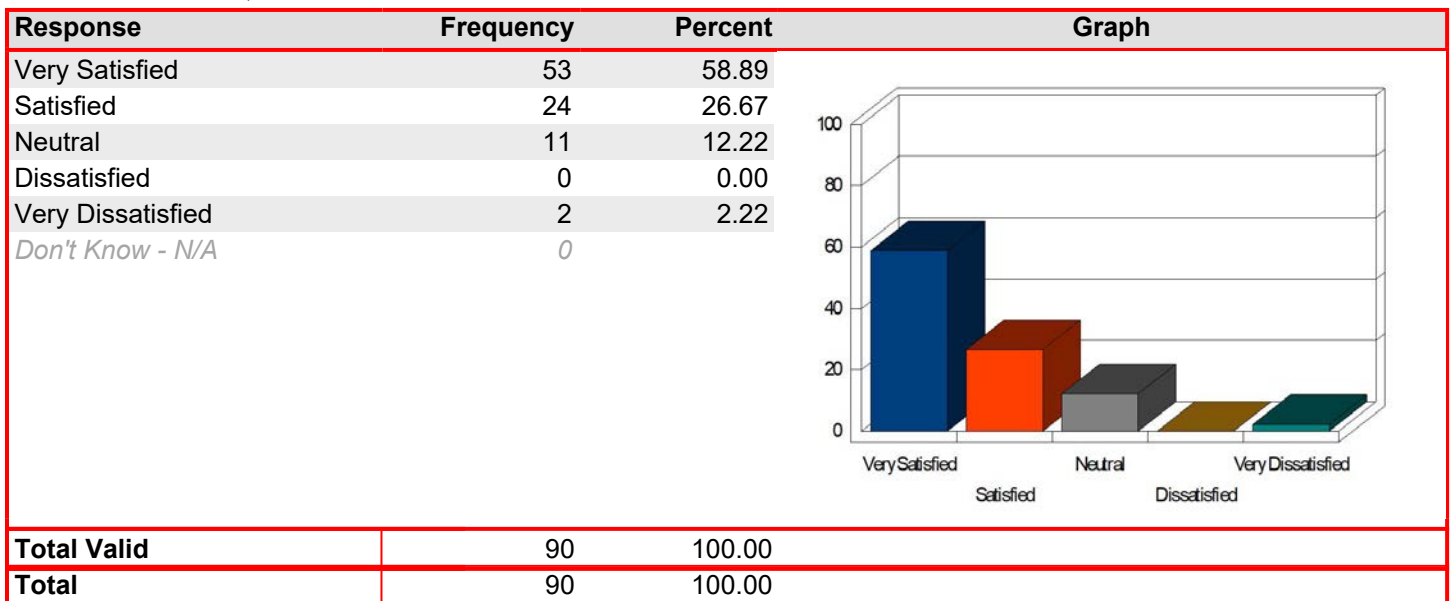
Testing Services - Website information

Mean: 4.10



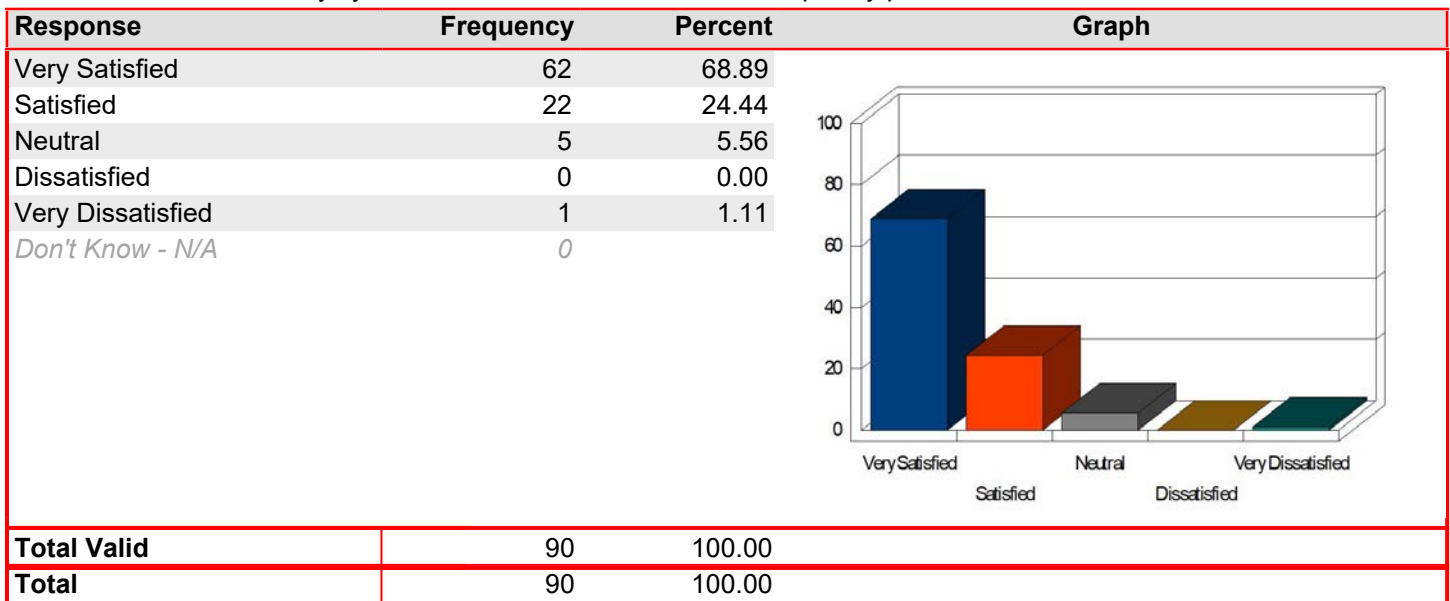
Instruction - Overall, teachers care about me

Mean: 4.40



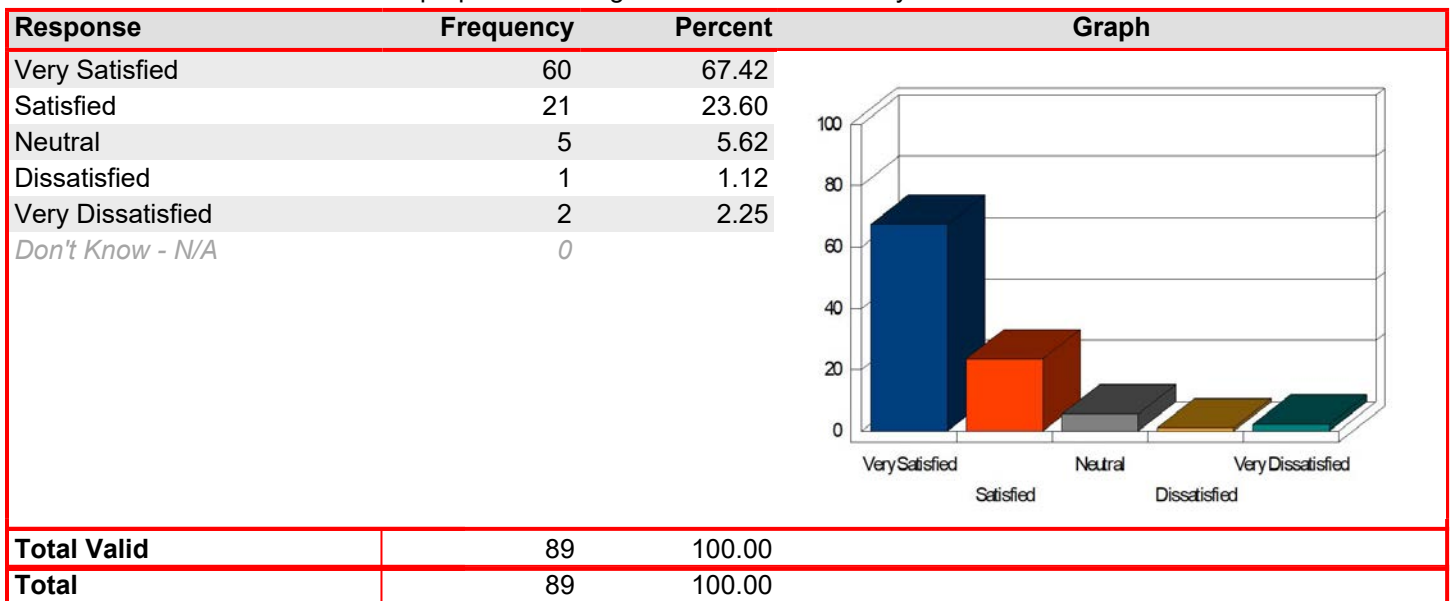
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.60



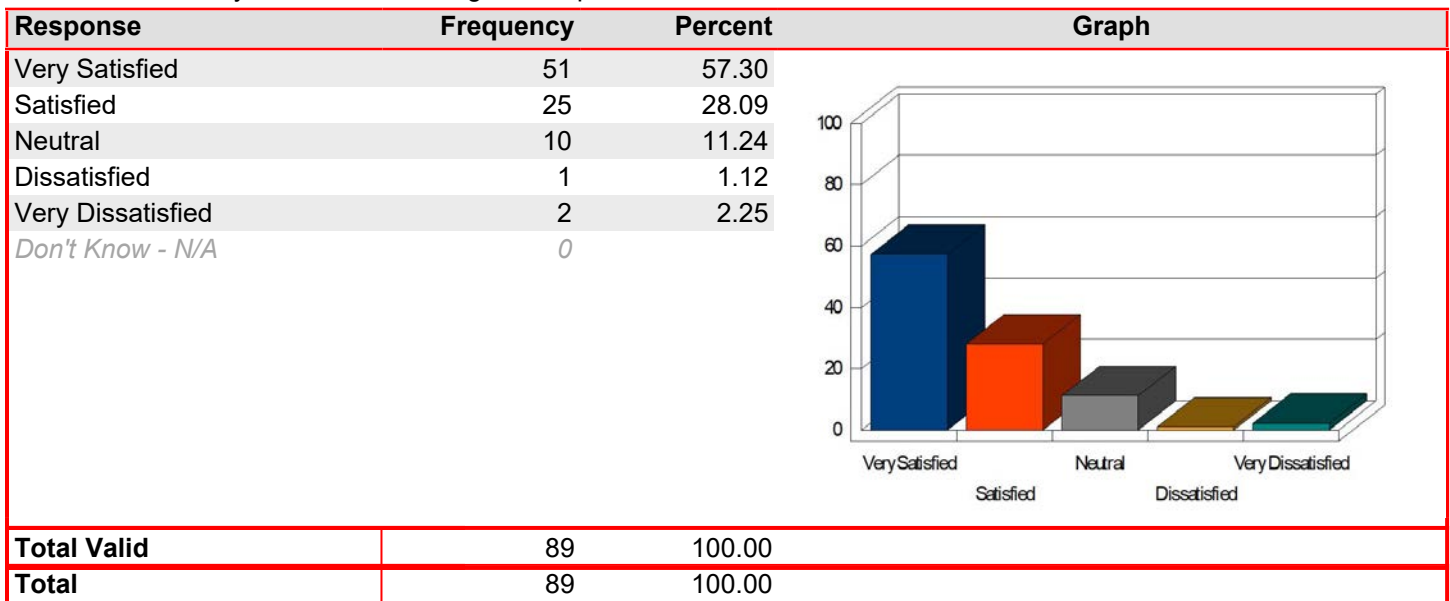
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.53



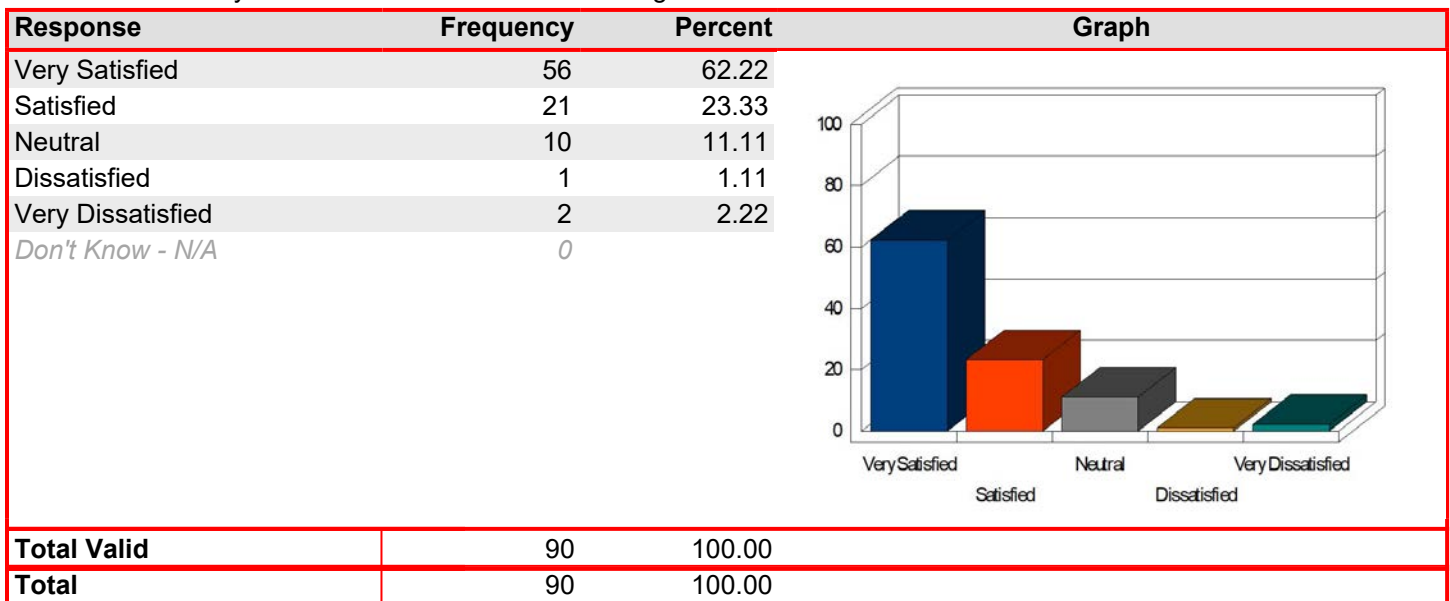
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.37



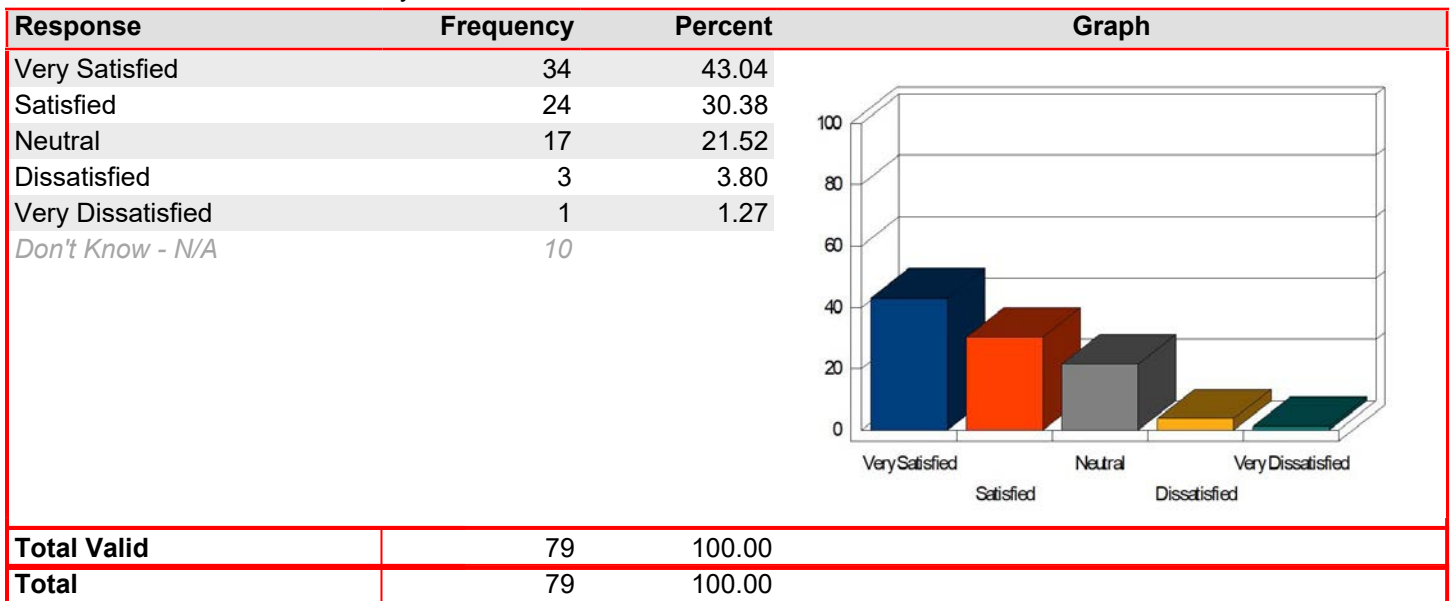
Instruction - Faculty are available after class and during office hours

Mean: 4.42



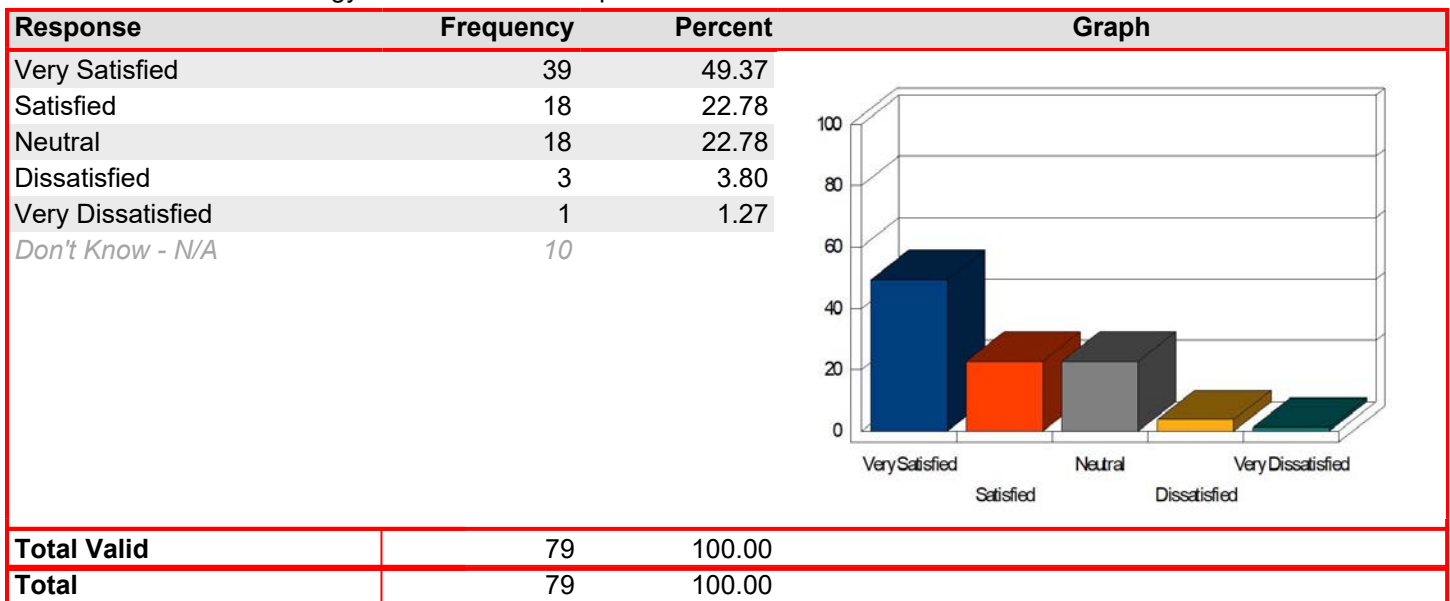
Overall-Student services routinely assisted me

Mean: 4.10



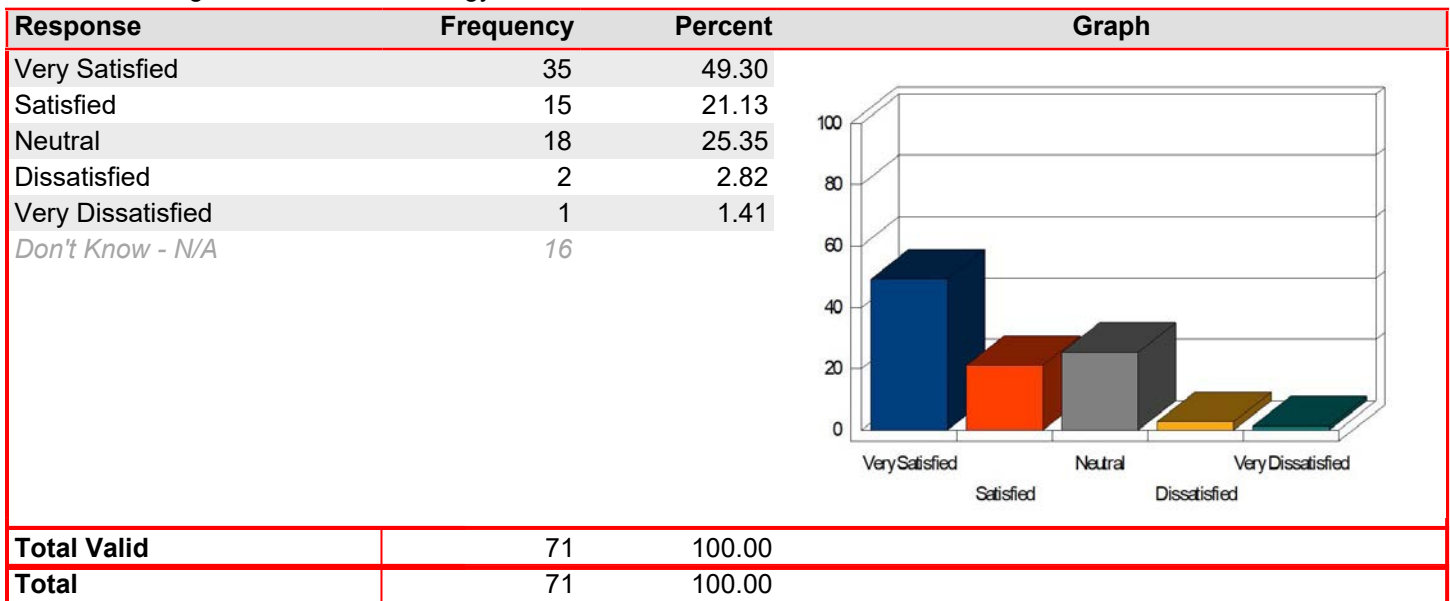
Overall-Access to technology resources was adequate

Mean: 4.15



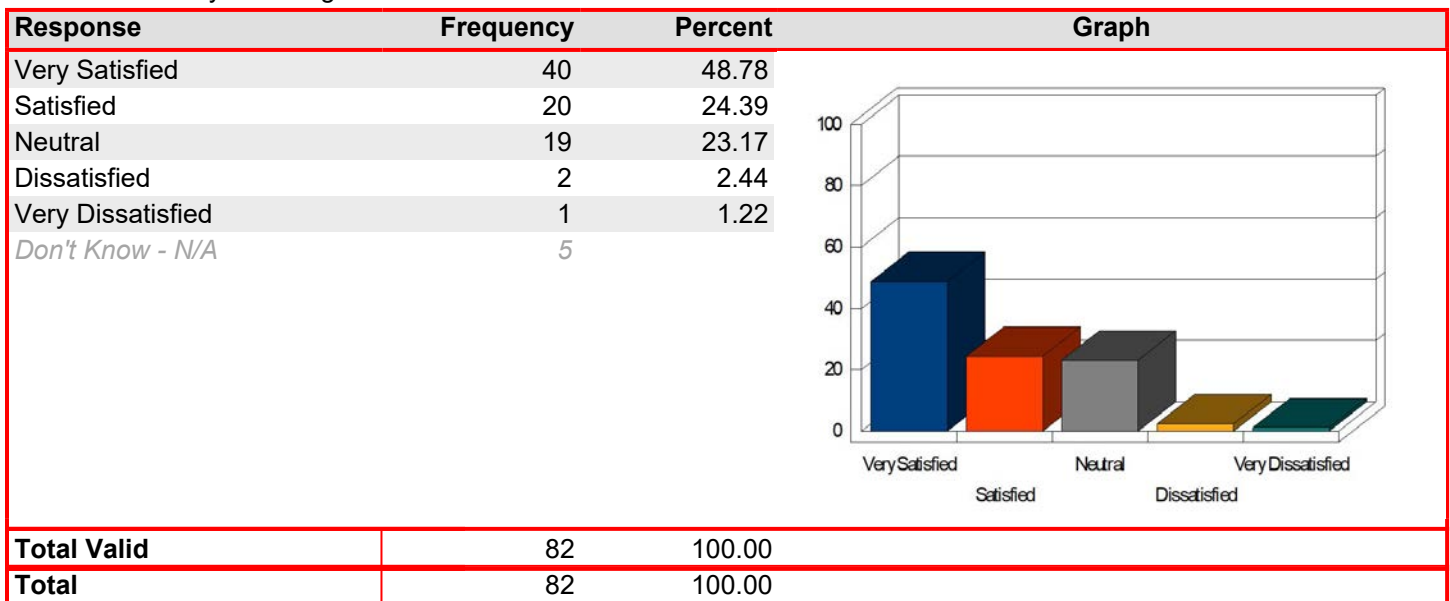
Overall-Training in the use of technology was available

Mean: 4.14



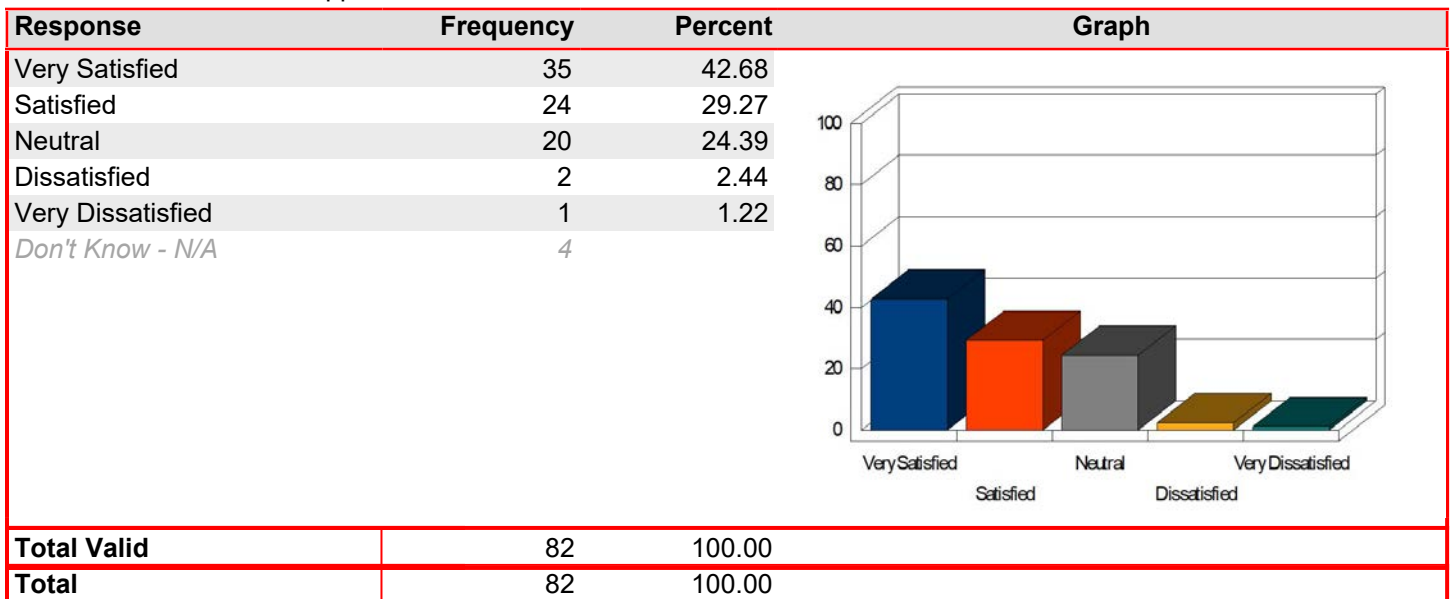
Overall-Efficiency receiving services

Mean: 4.17



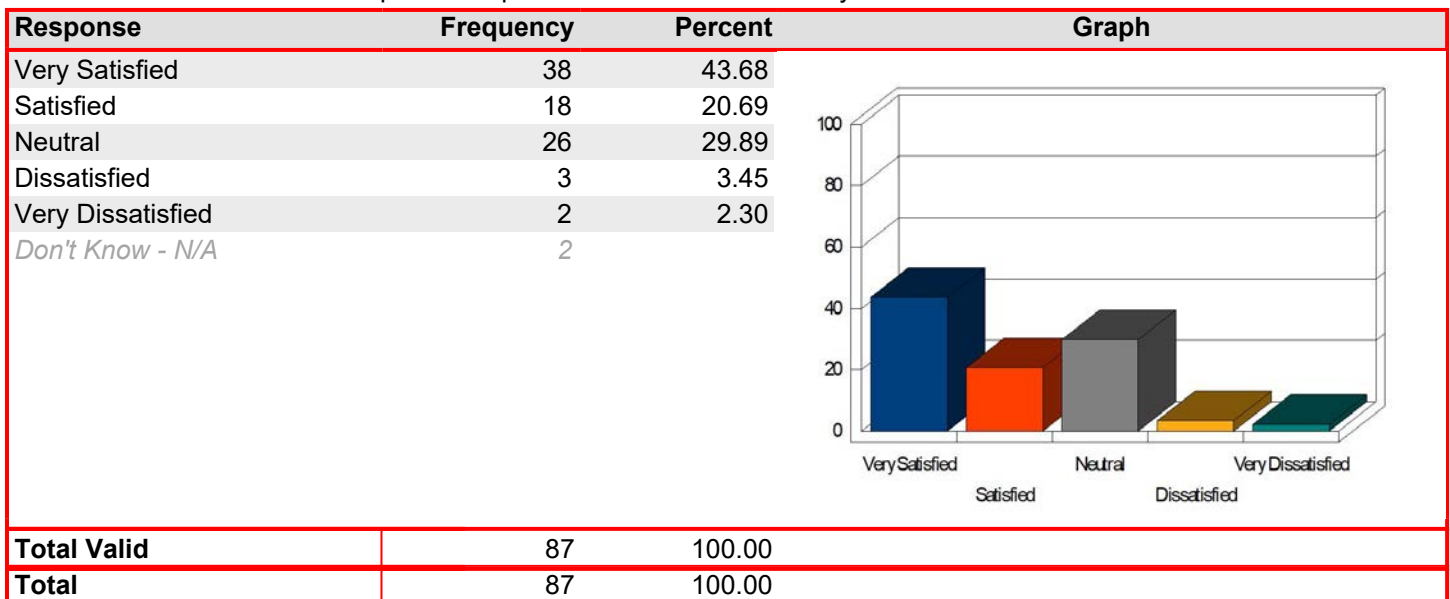
Overall-Administration is approachable

Mean: 4.10



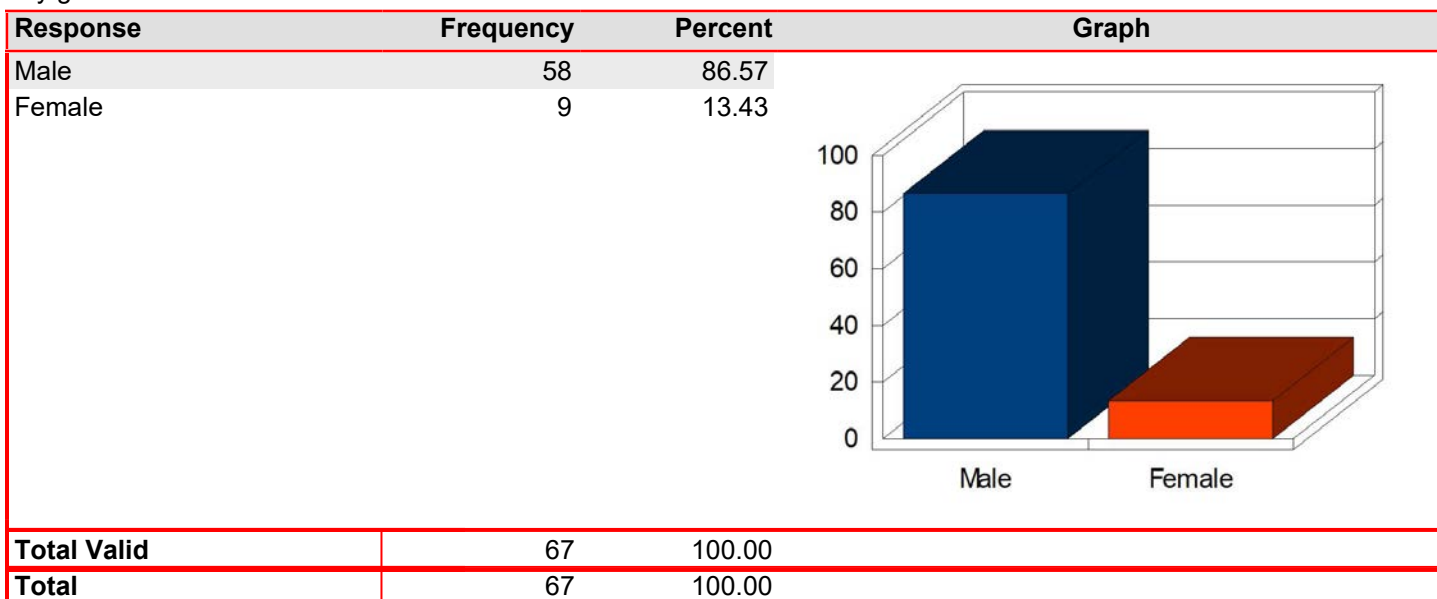
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.00



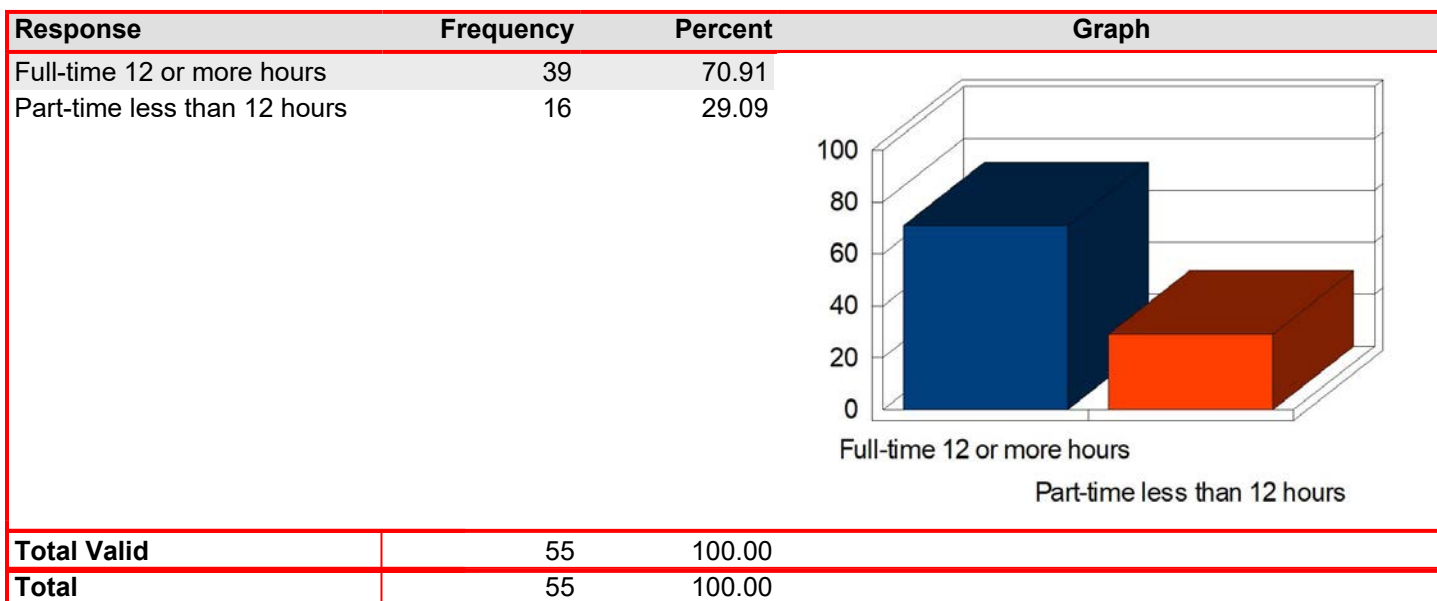
My gender is:

Mean: 1.13



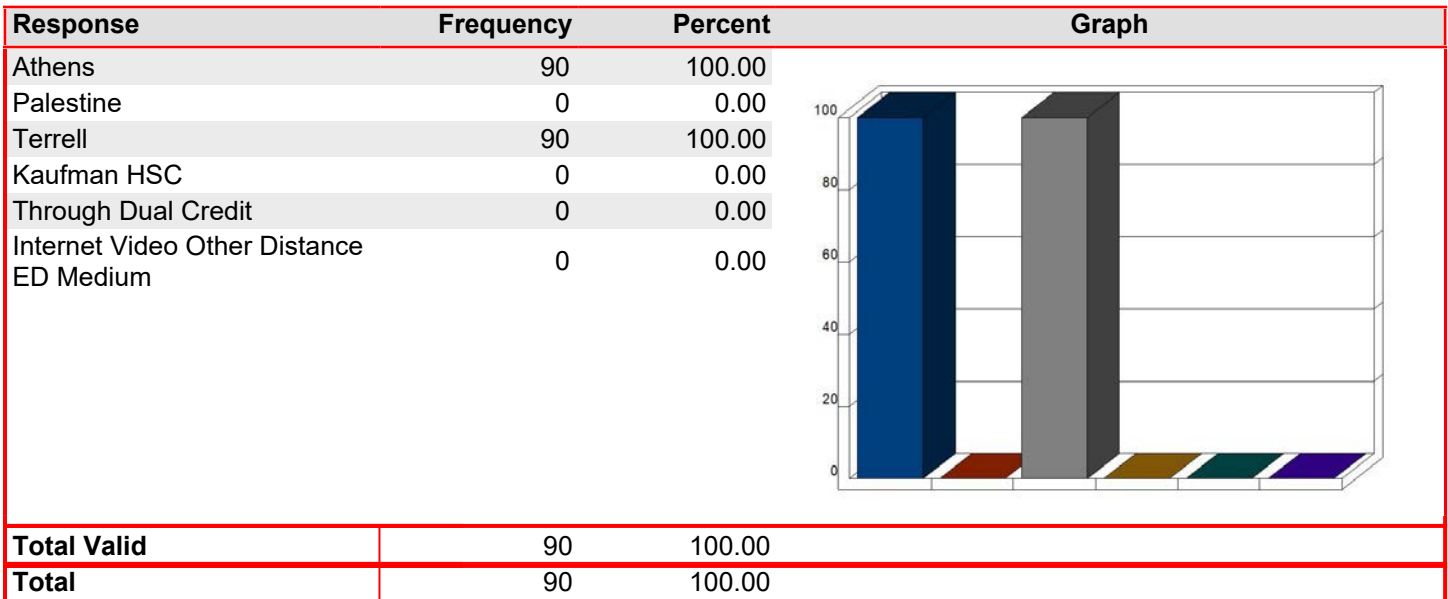
I am enrolled

Mean: 1.29



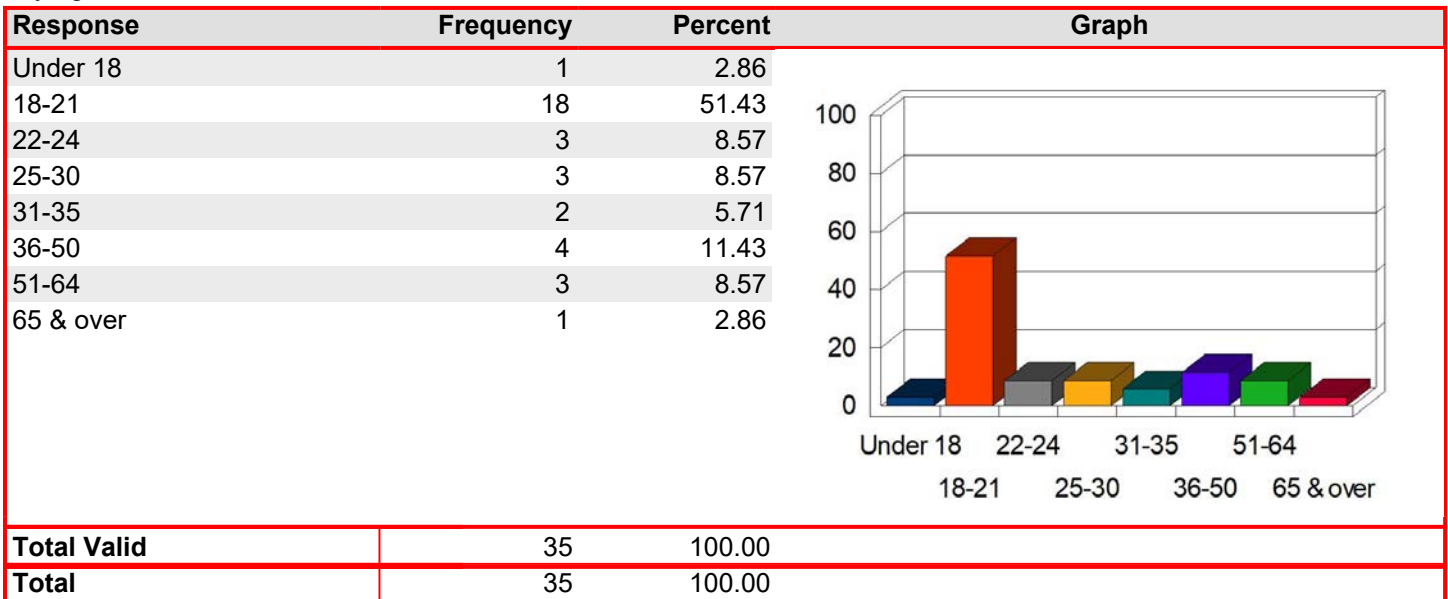
I take the majority of my classes

Mean: -



My age is:

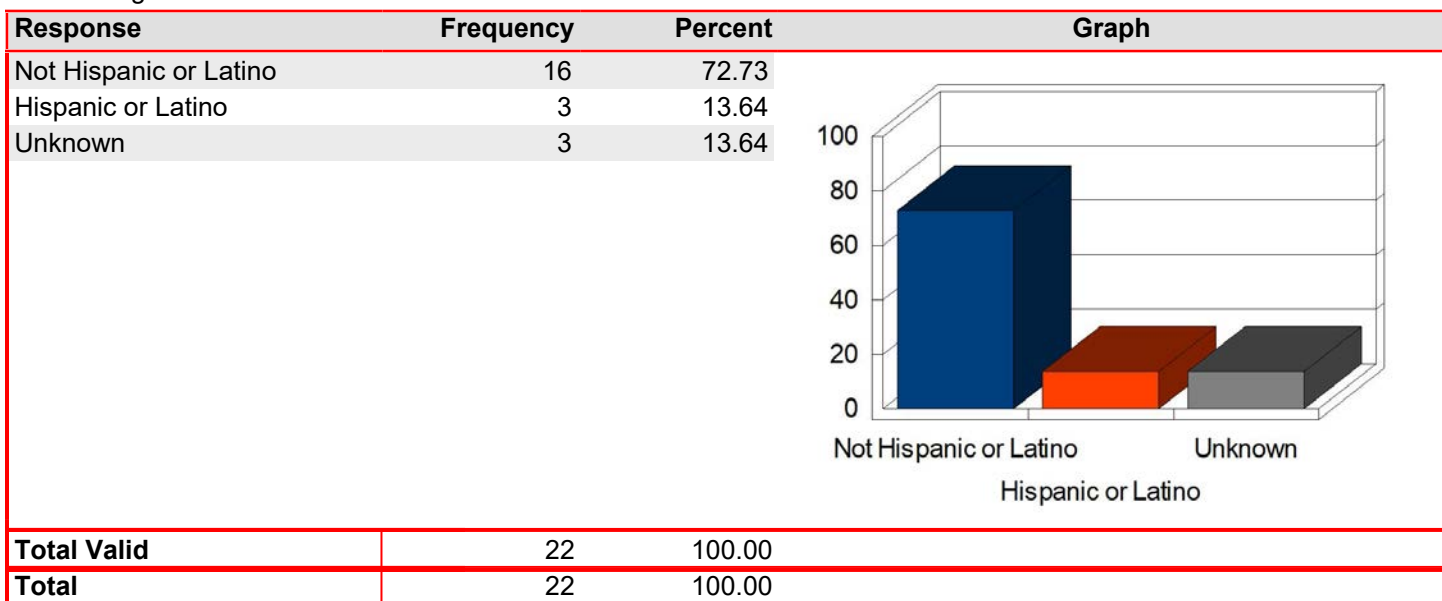
Mean: 3.46





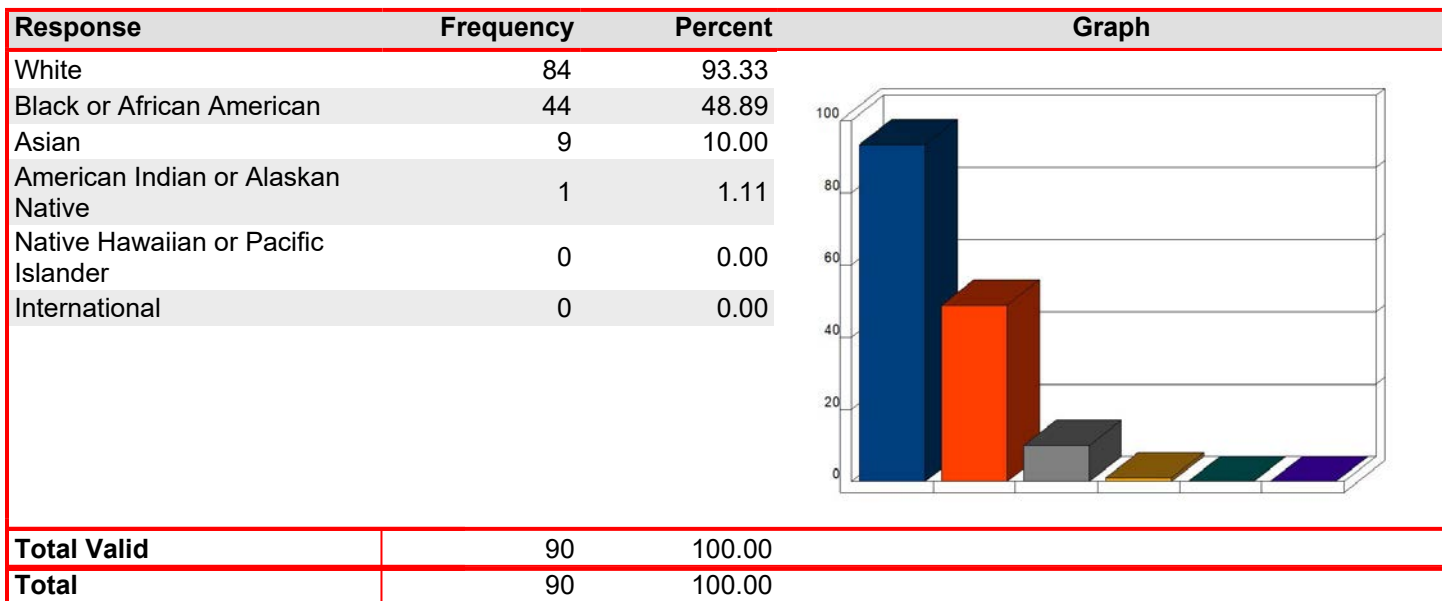
Ethnic Origin

Mean: 1.41



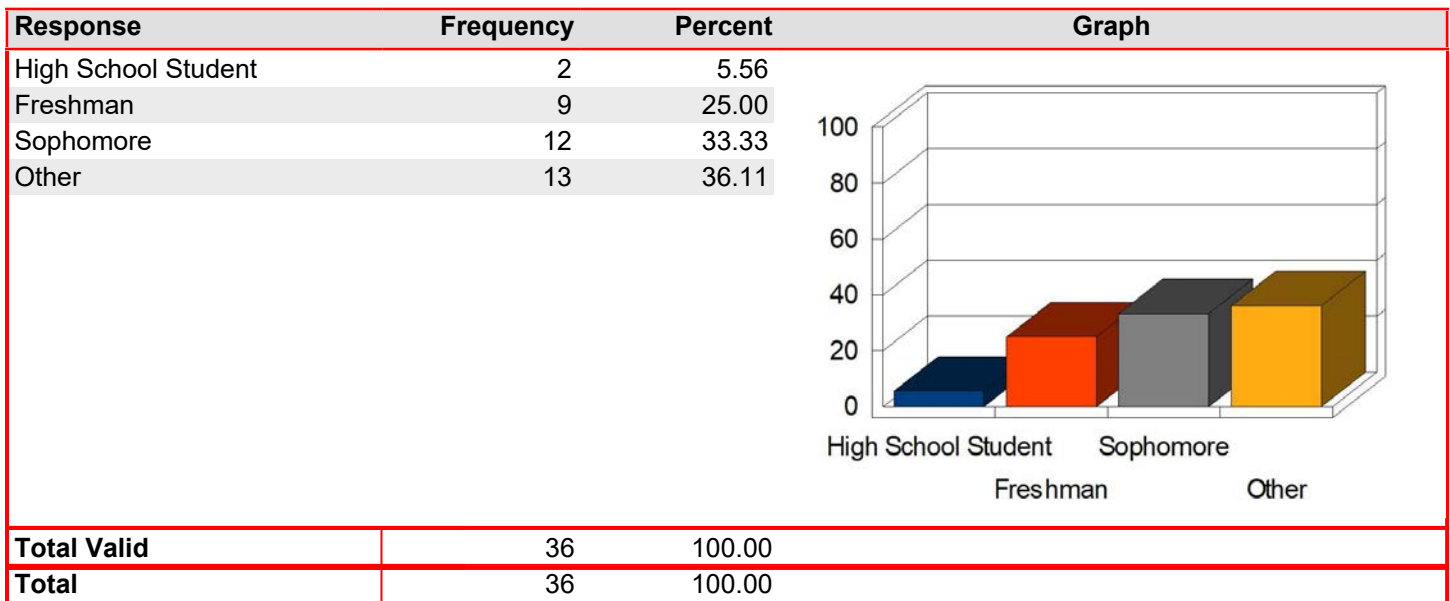
Race

Mean: -



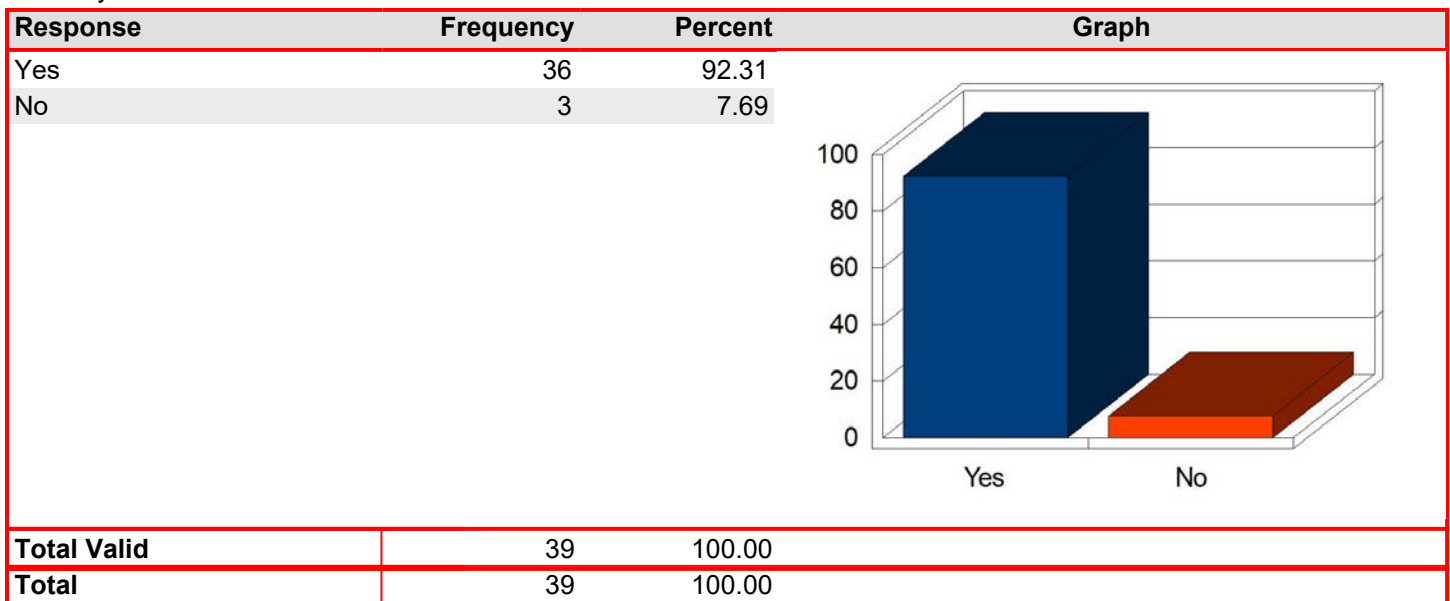
Student Classification:

Mean: 3.00



Would you recommend TVCC to a Friend?

Mean: 1.08



# Trinity Valley Community College

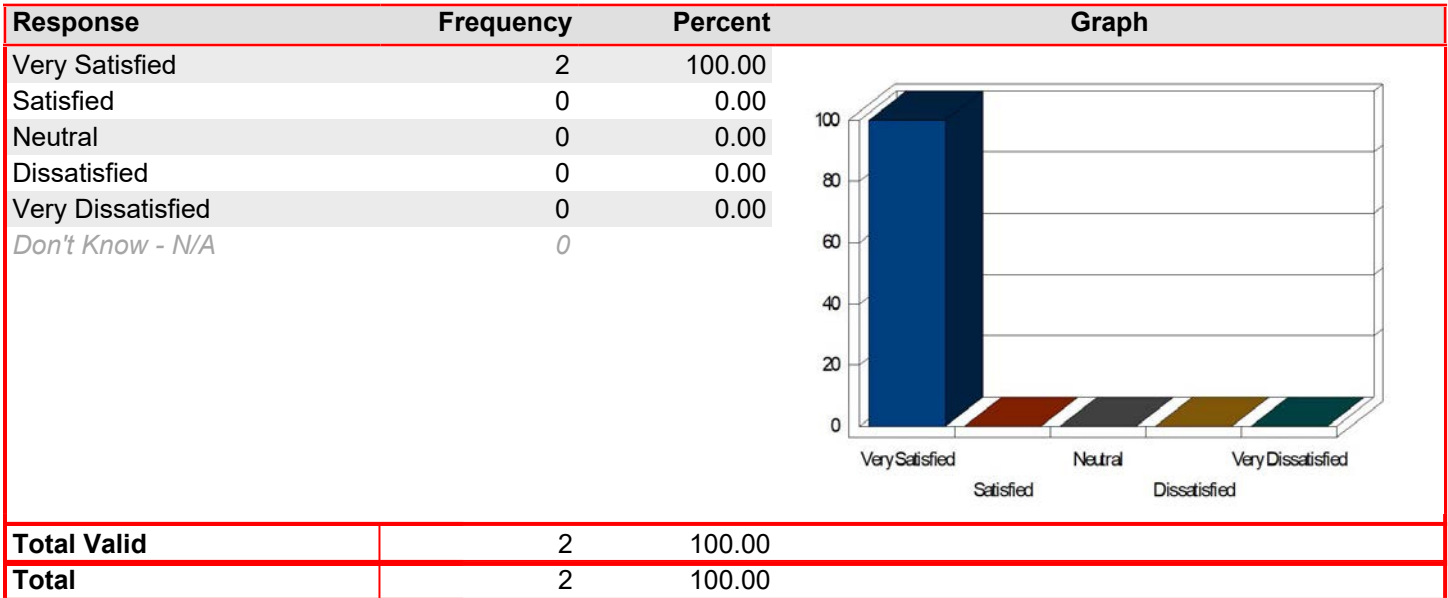
## Student Satisfaction Survey

2018

(Athens, Terrell, Internet Video Other Distance ED Medium)

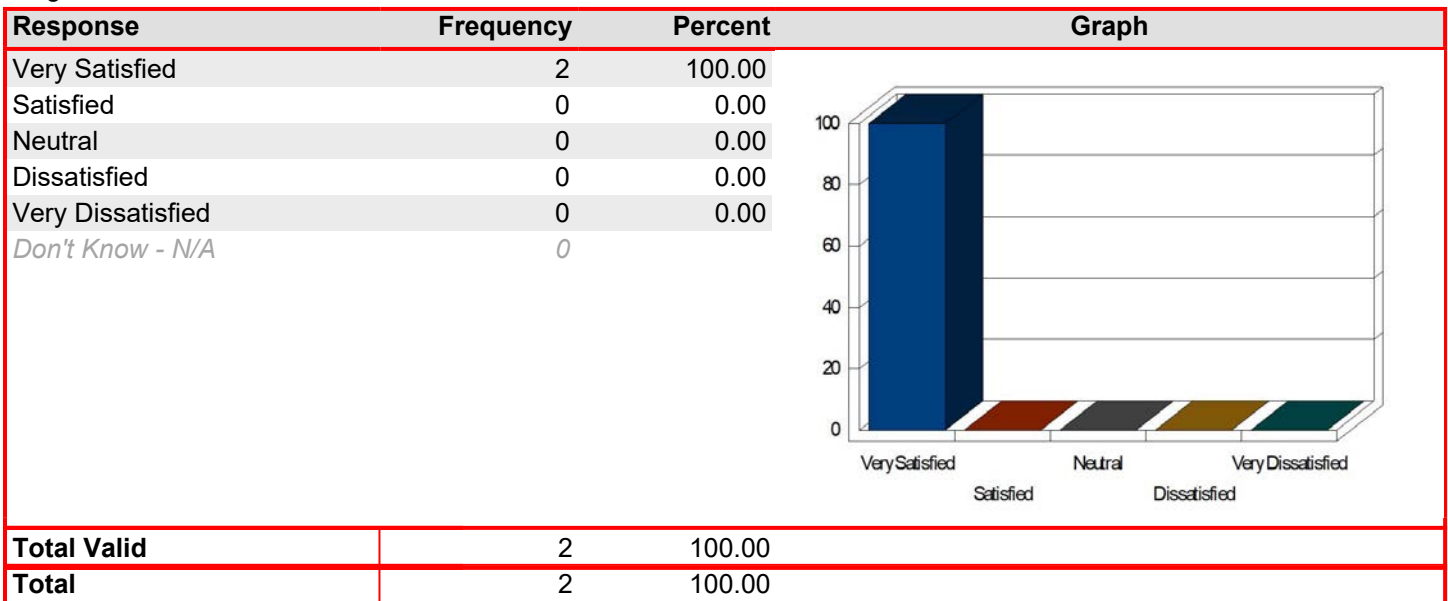
Registration & Admissions - Assistance of staff

Mean: 5.00



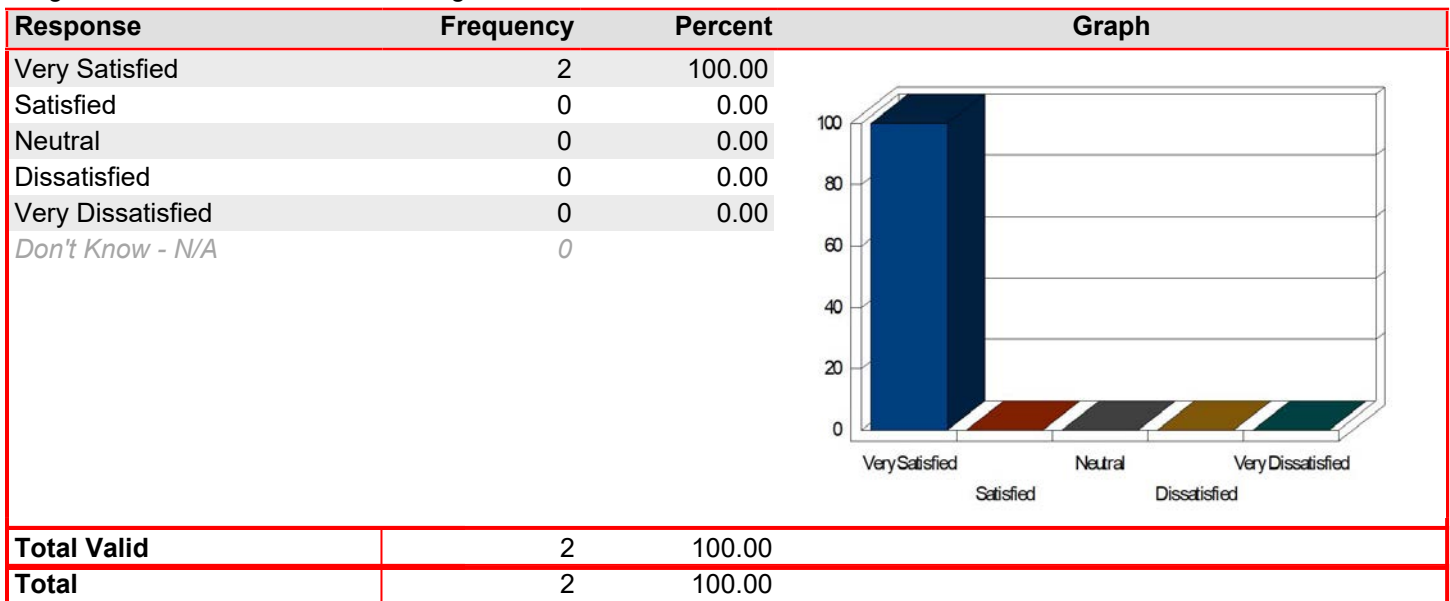
Registration & Admissions - Friendliness of staff

Mean: 5.00



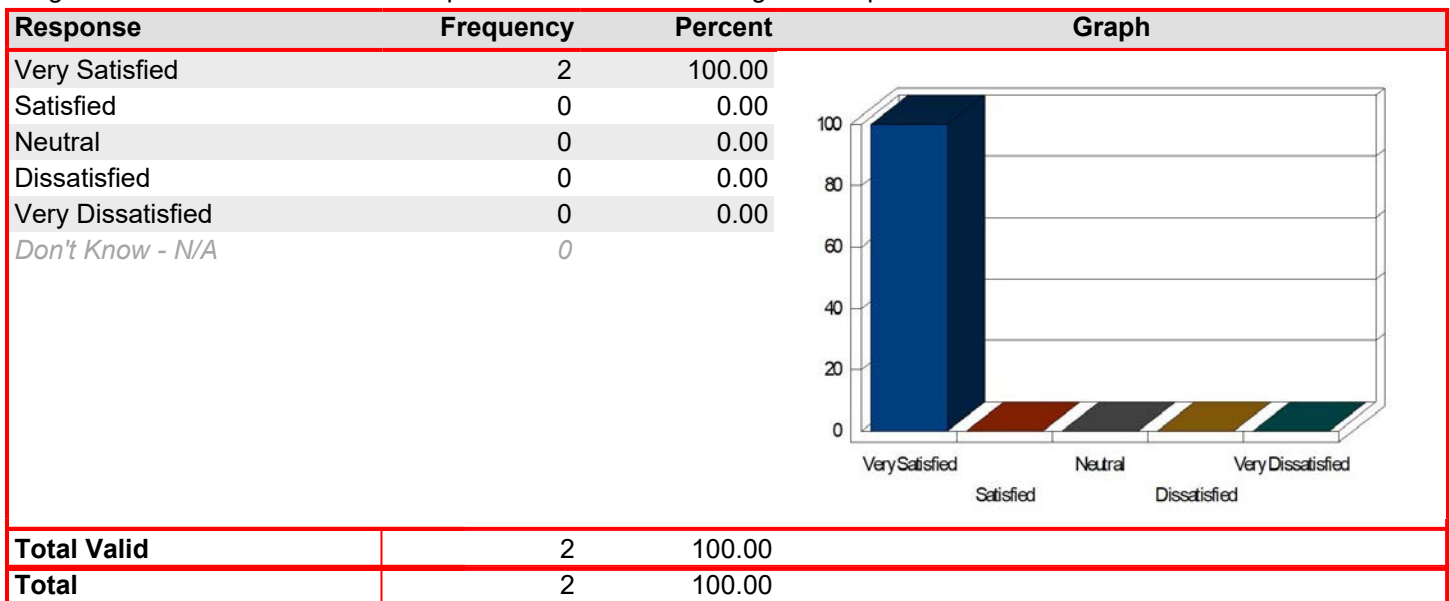
## Registration &amp; Admissions - Knowledge of staff

Mean: 5.00



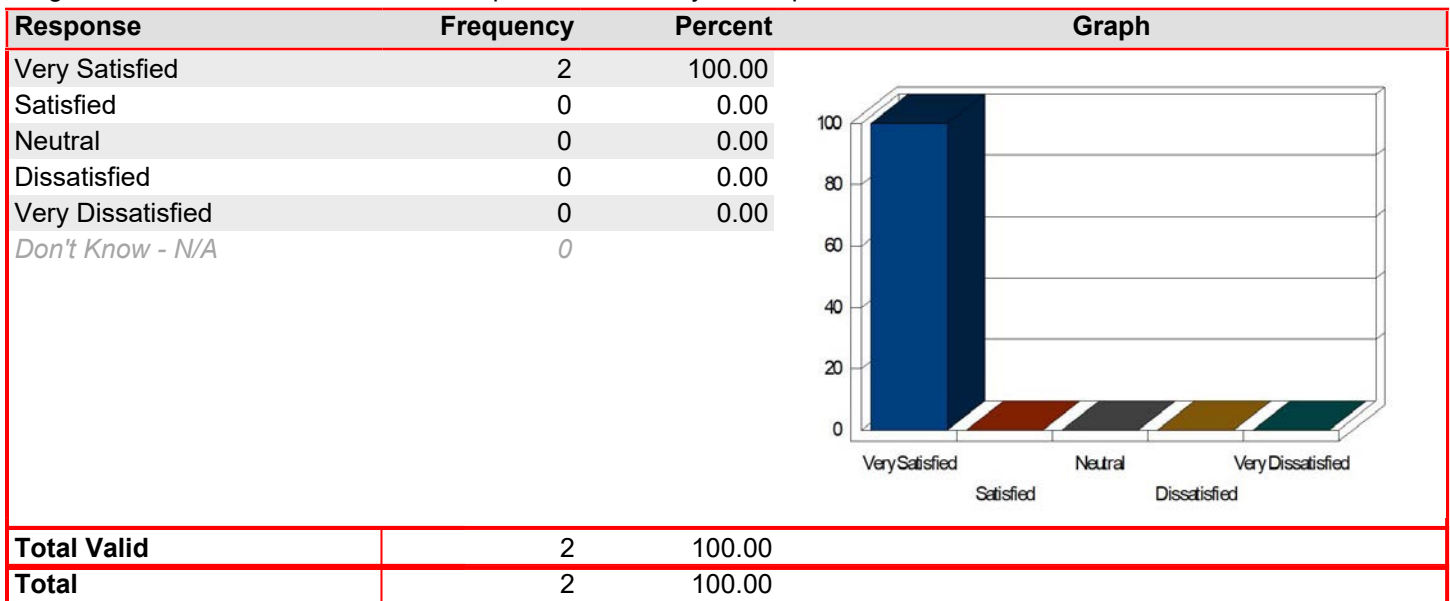
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 5.00



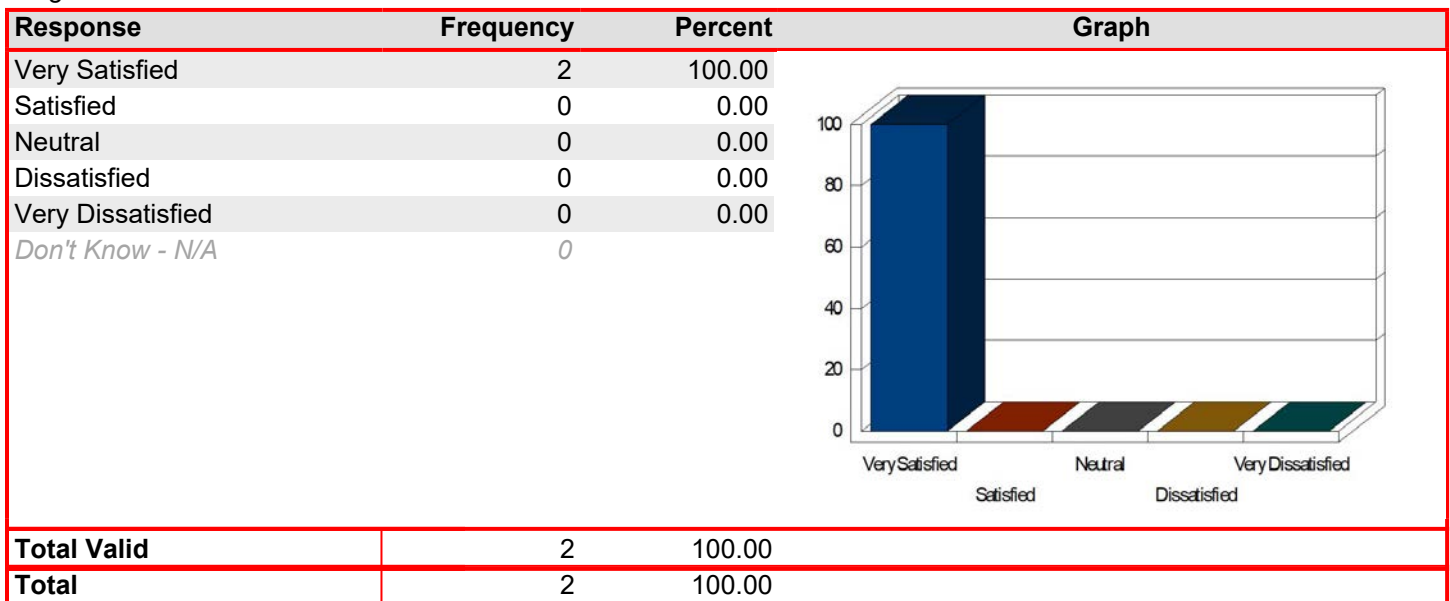
Registration & Admissions - Admissions process was easy to complete

Mean: 5.00



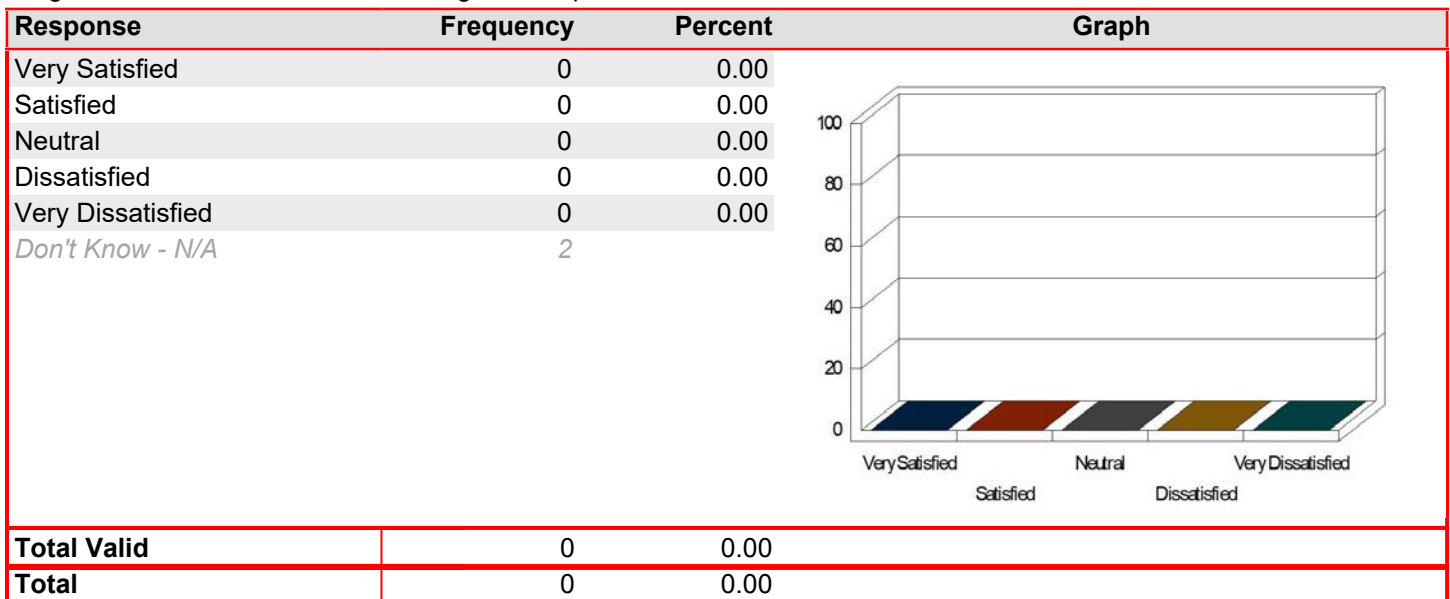
Registration & Admissions - Information I received was understandable

Mean: 5.00



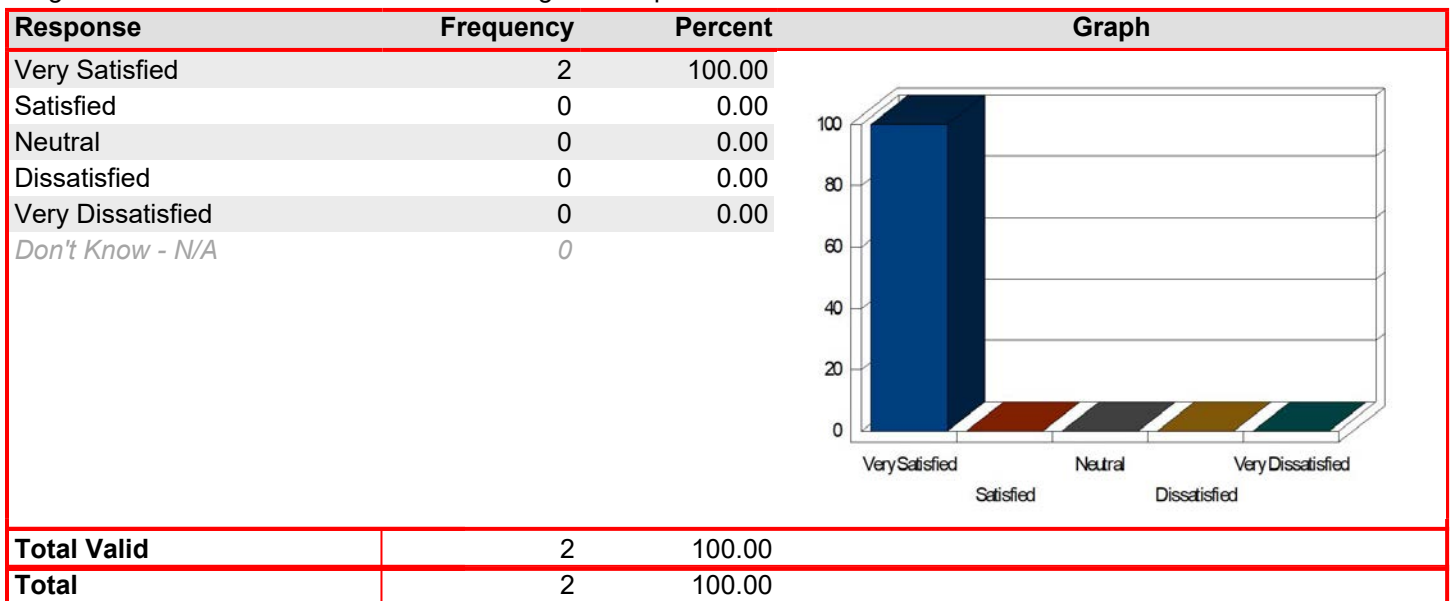
## Registration &amp; Admissions - Online registration process

Mean: -



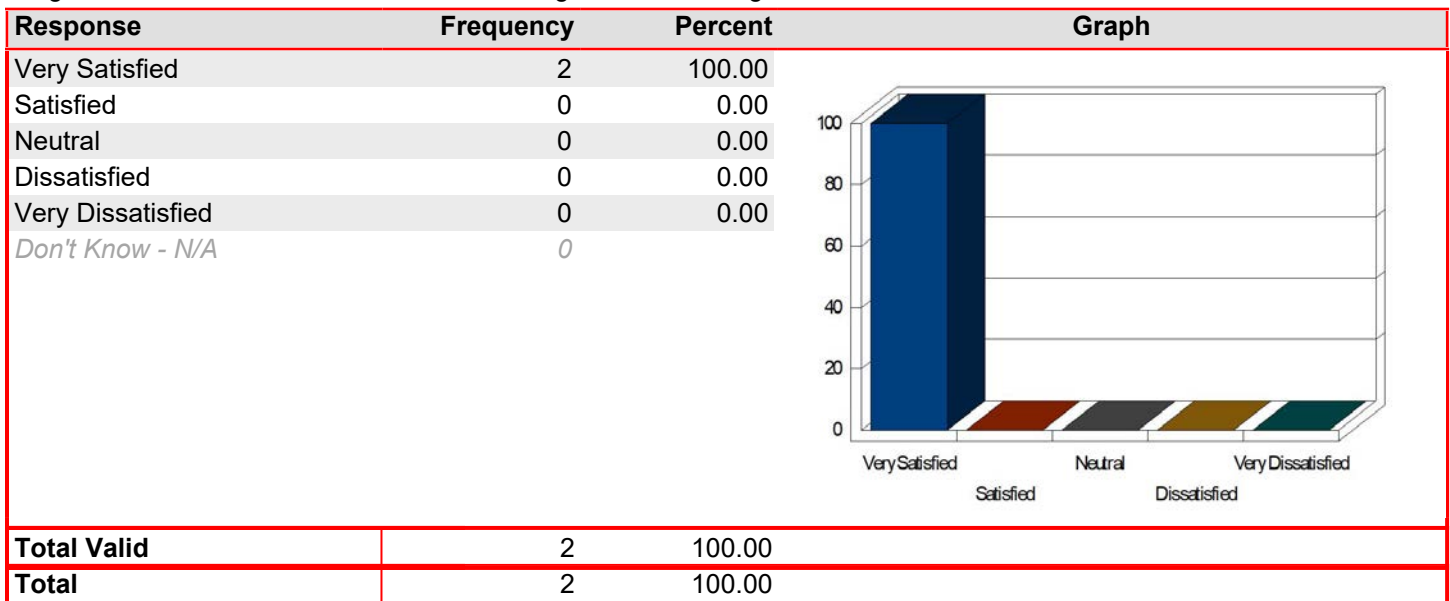
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 5.00



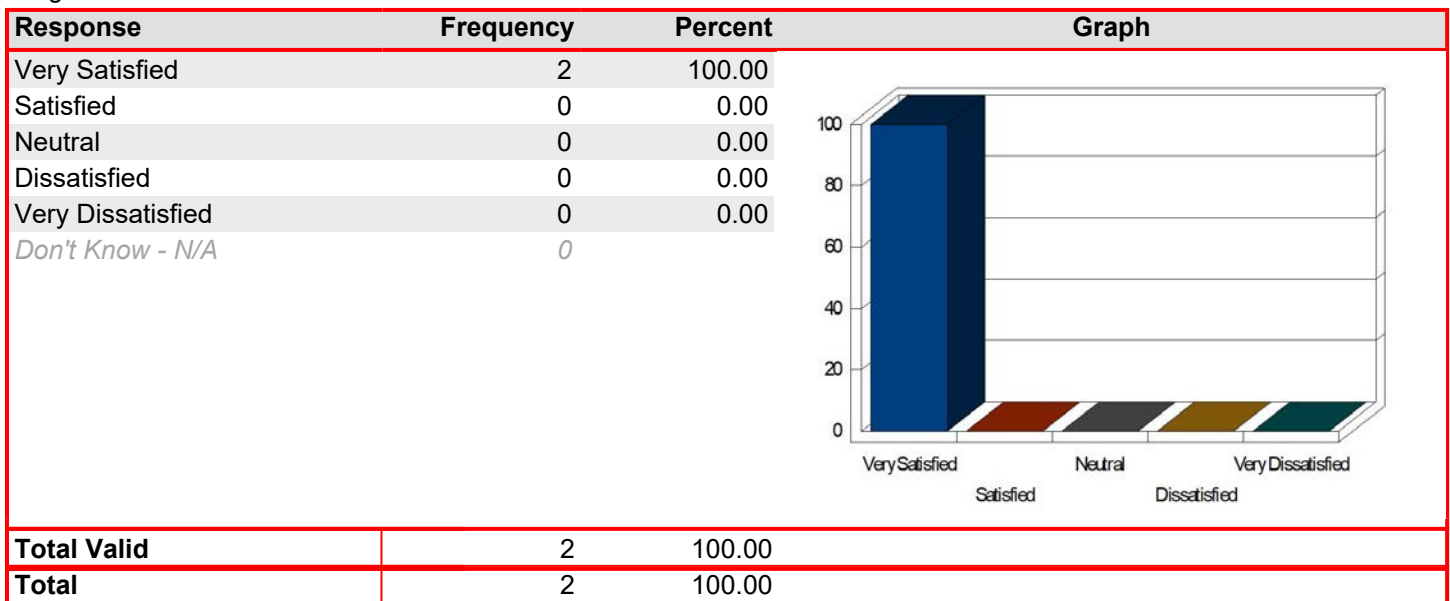
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 5.00



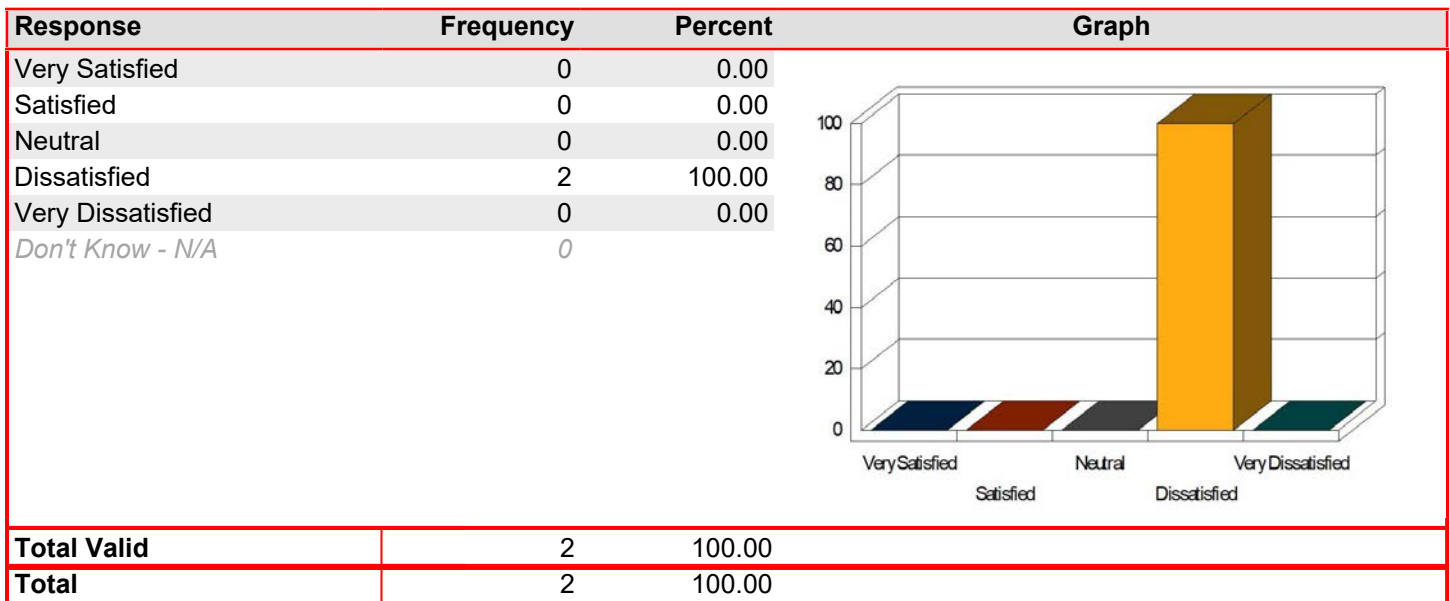
## Registration &amp; Admissions - Website information

Mean: 5.00



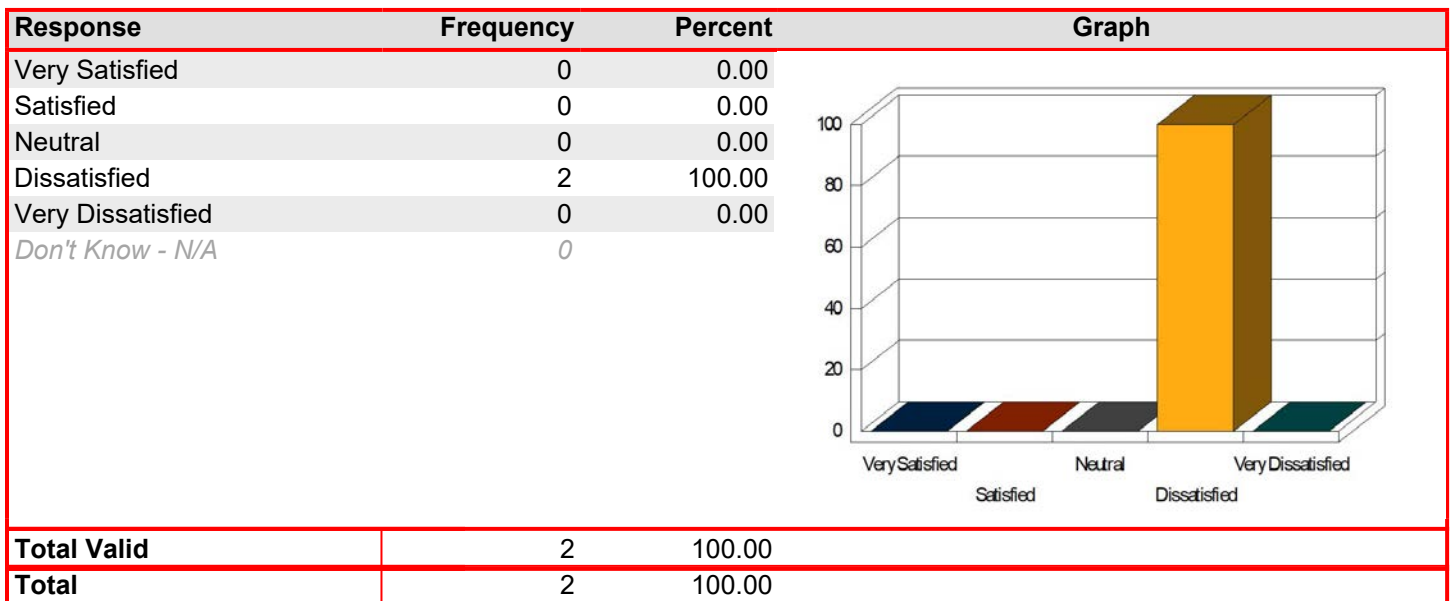
## Financial Aid - Assistance of staff

Mean: 2.00



## Financial Aid - Friendliness of staff

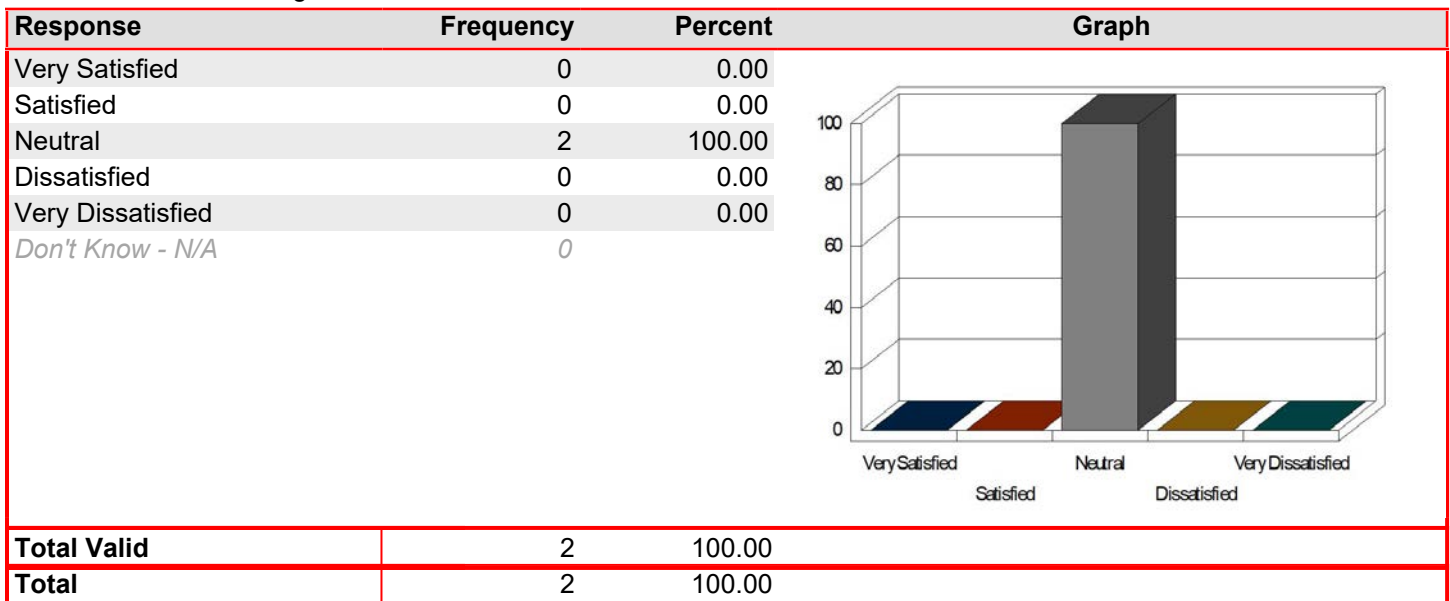
Mean: 2.00





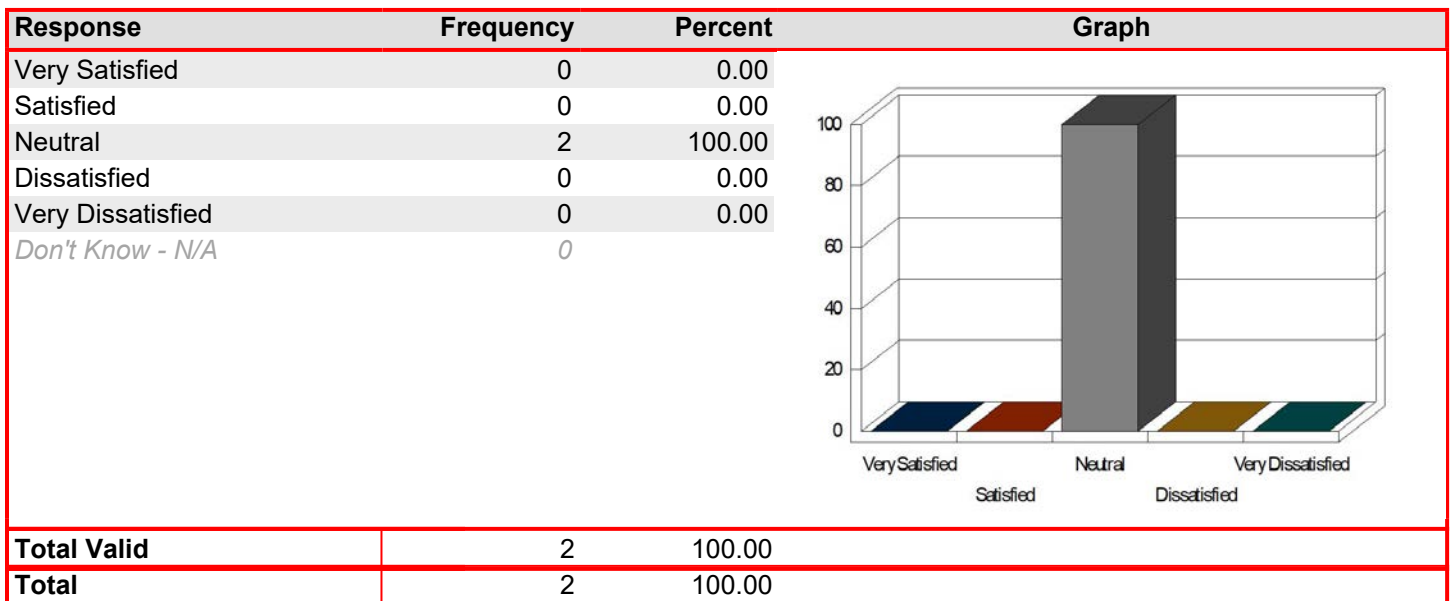
## Financial Aid - Knowledge of staff

Mean: 3.00



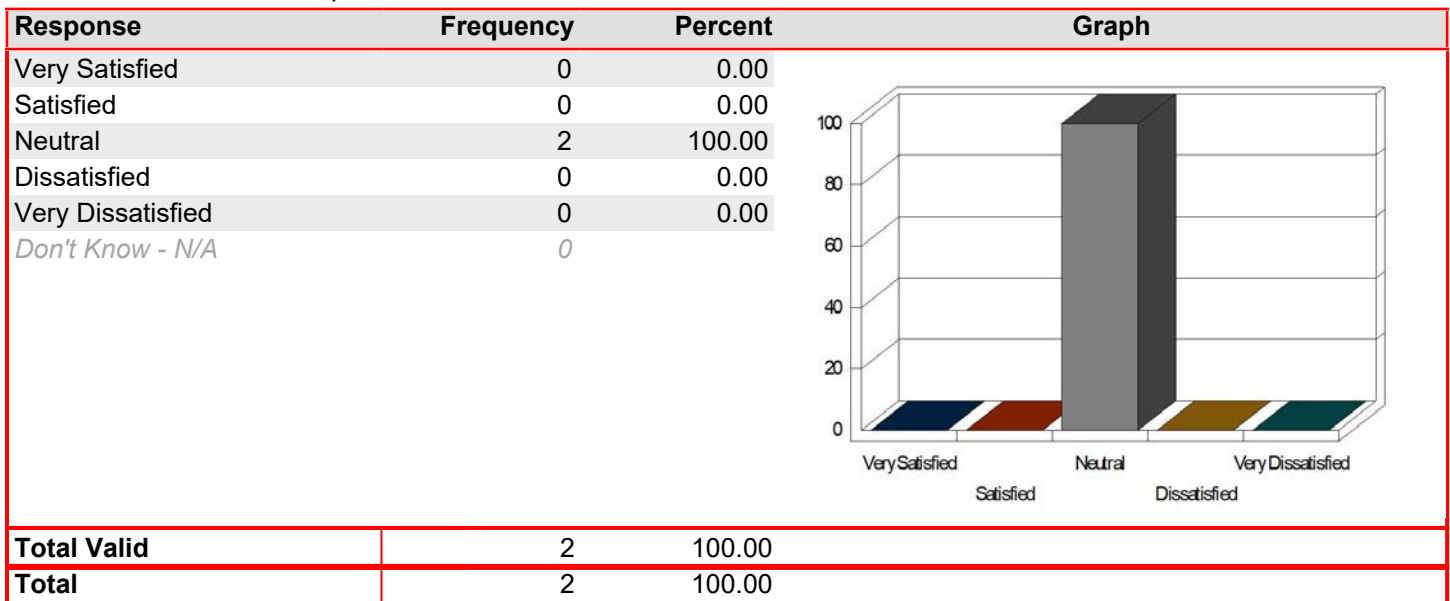
## Financial Aid - Information received is accurate

Mean: 3.00



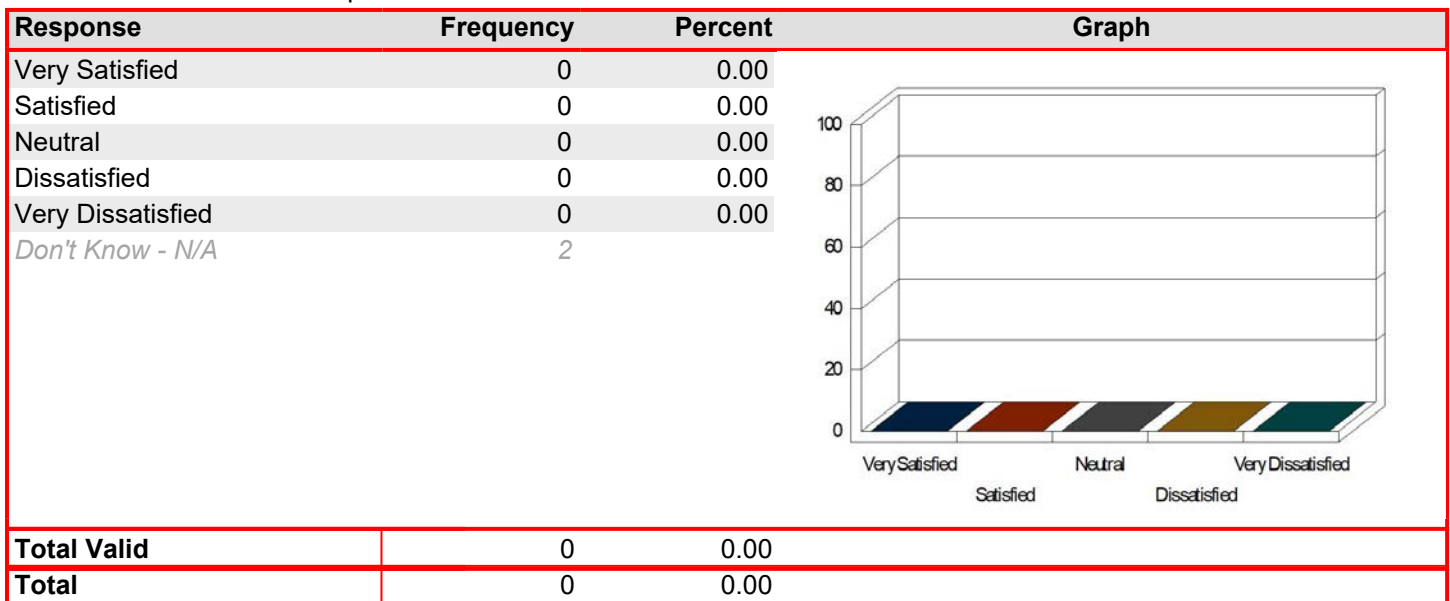
Financial Aid - Information presented is understandable

Mean: 3.00



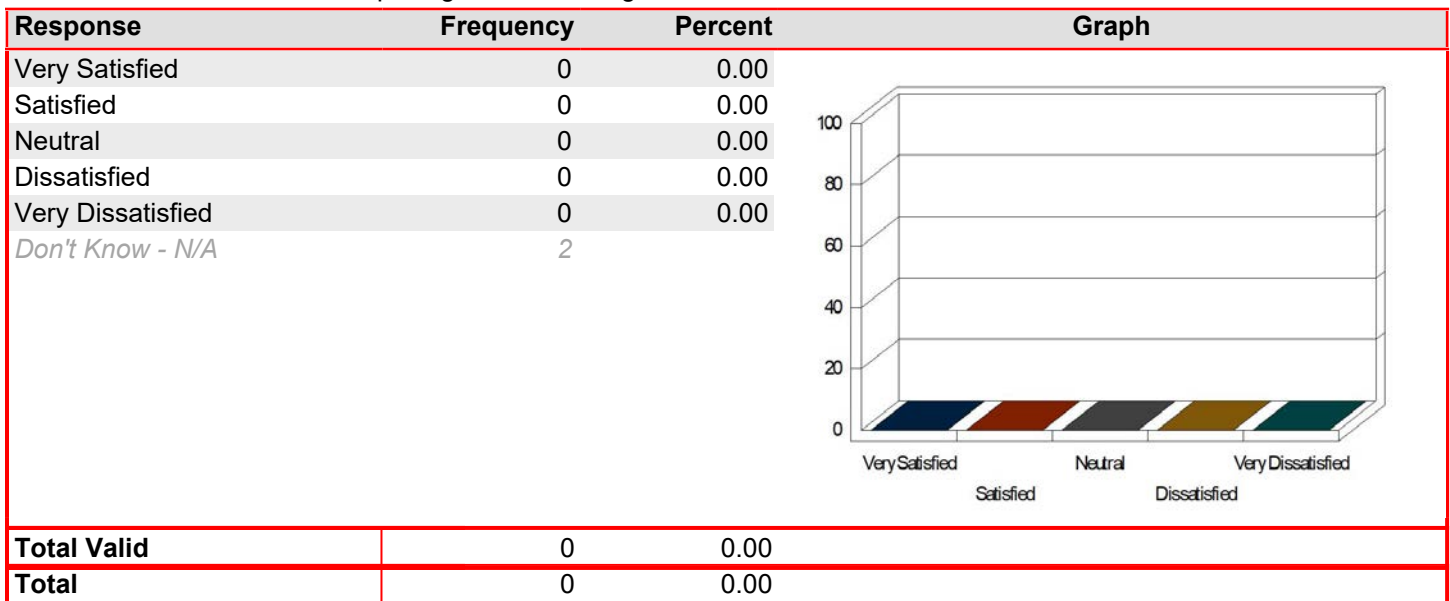
Financial Aid - Financial aid process

Mean: -



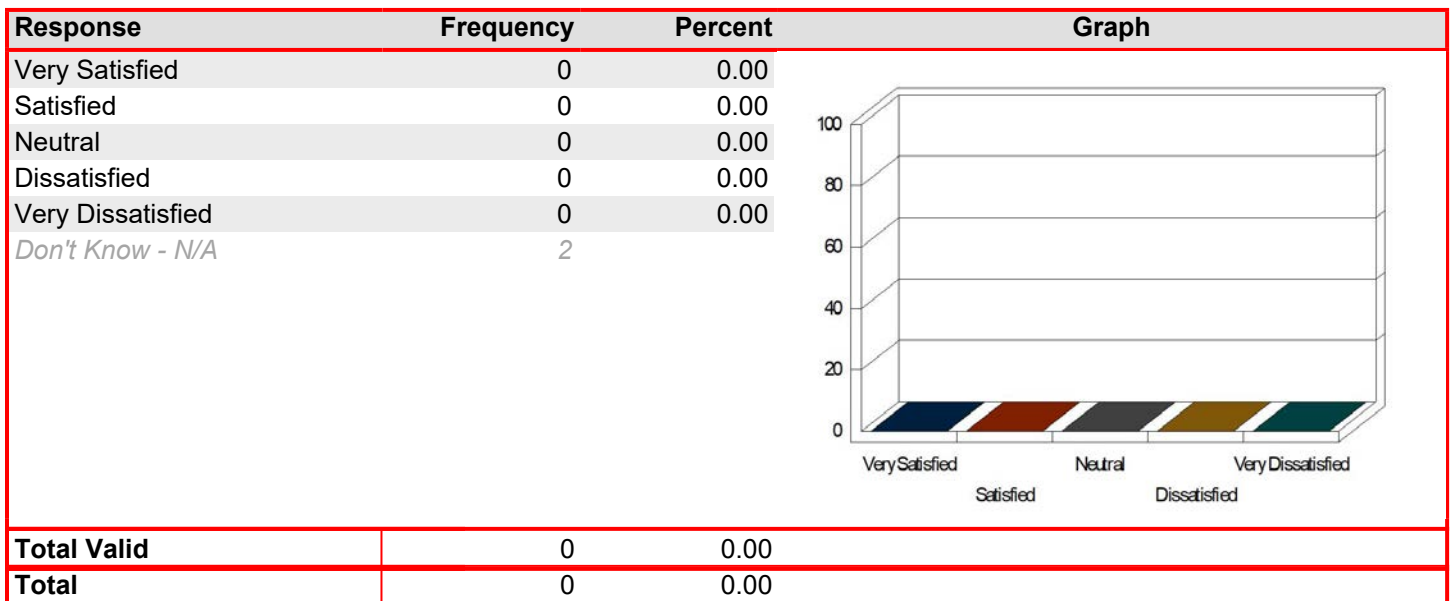
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: -



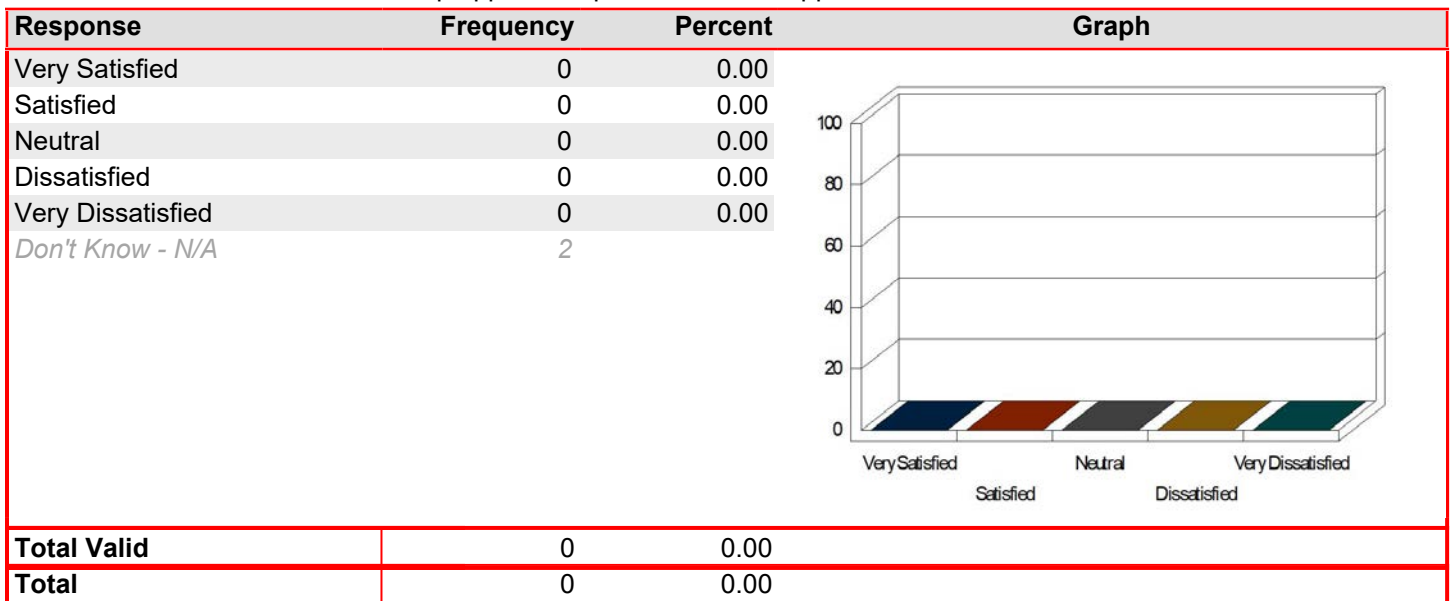
## Financial Aid - Assistance for Veteran benefits

Mean: -



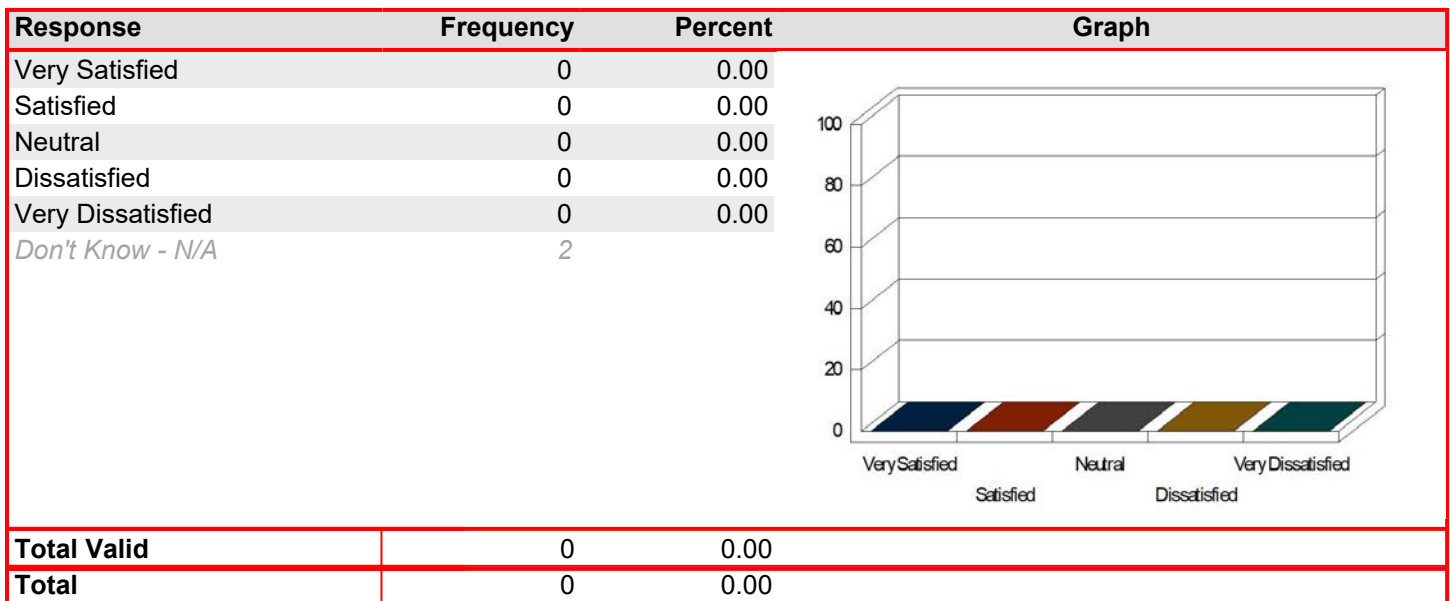
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: -



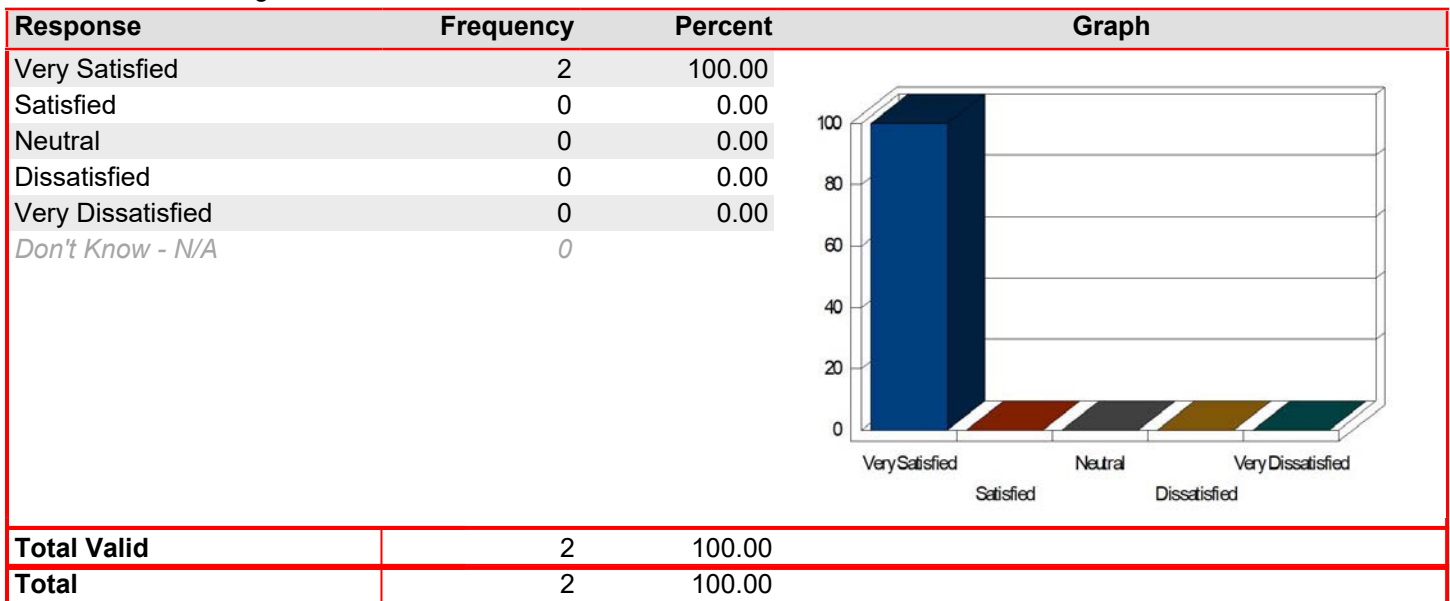
## Financial Aid - Website information

Mean: -



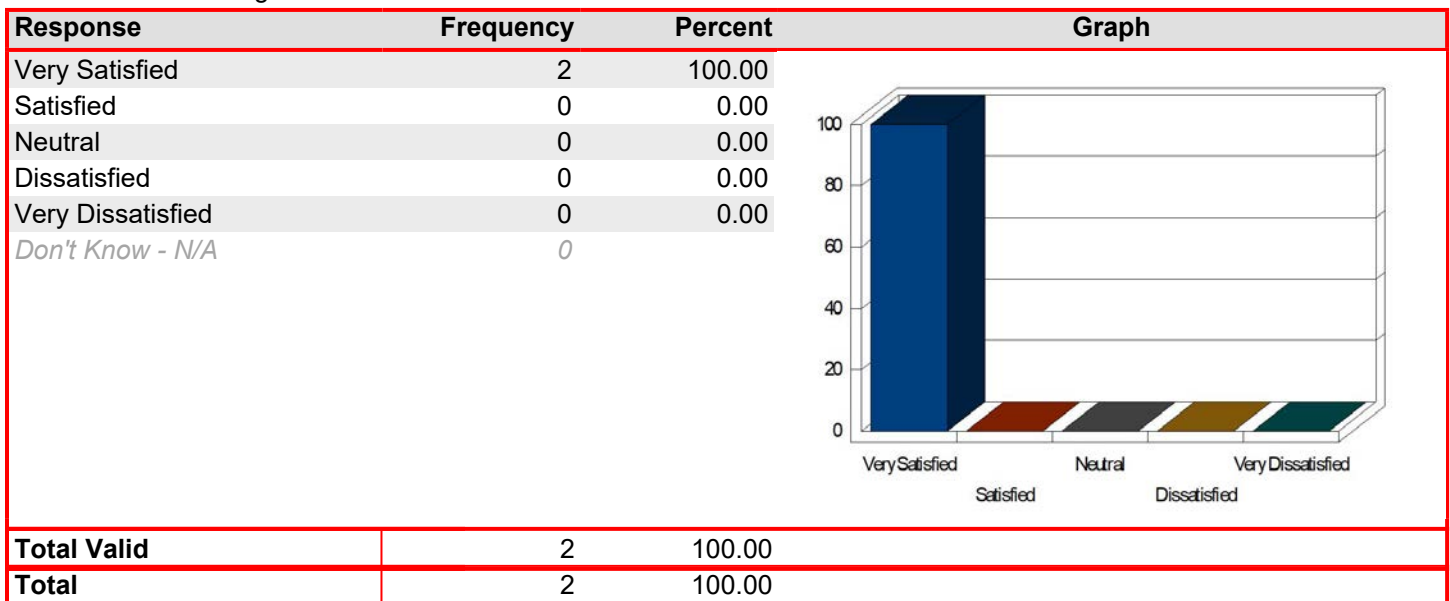
## Guidance/Counseling - Assistance of staff

Mean: 5.00



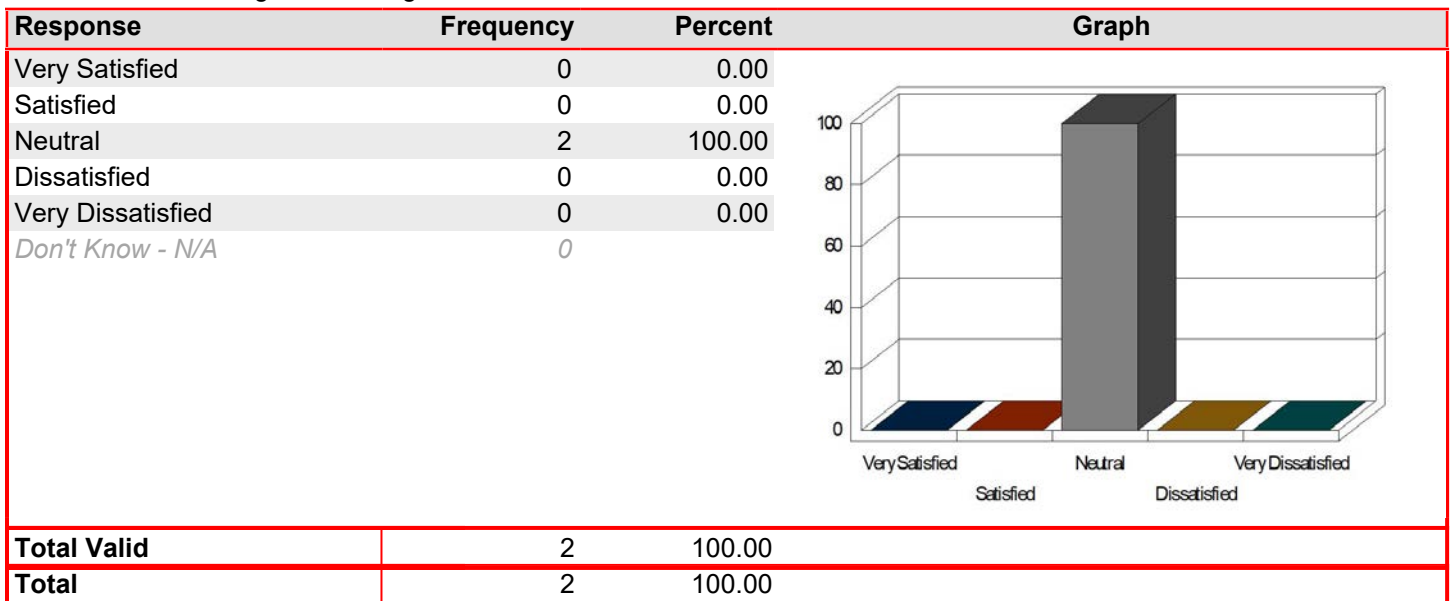
## Guidance/Counseling - Friendliness of staff

Mean: 5.00



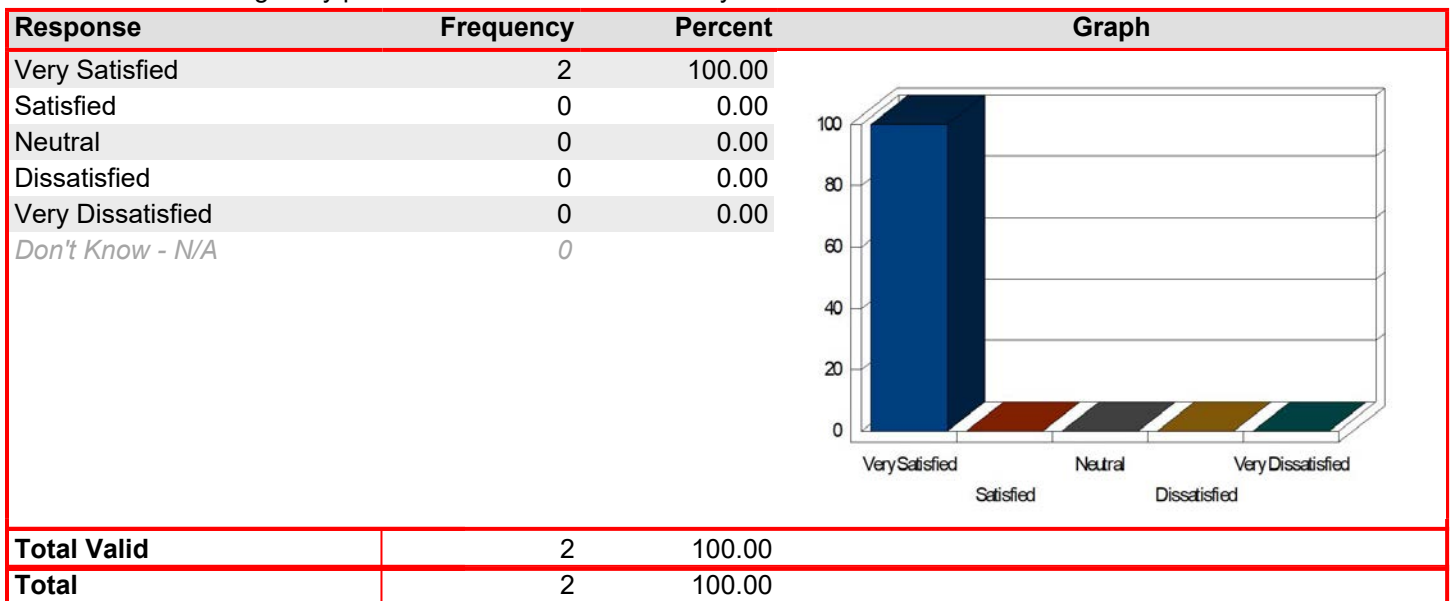
## Guidance/Counseling - Knowledge of staff

Mean: 3.00



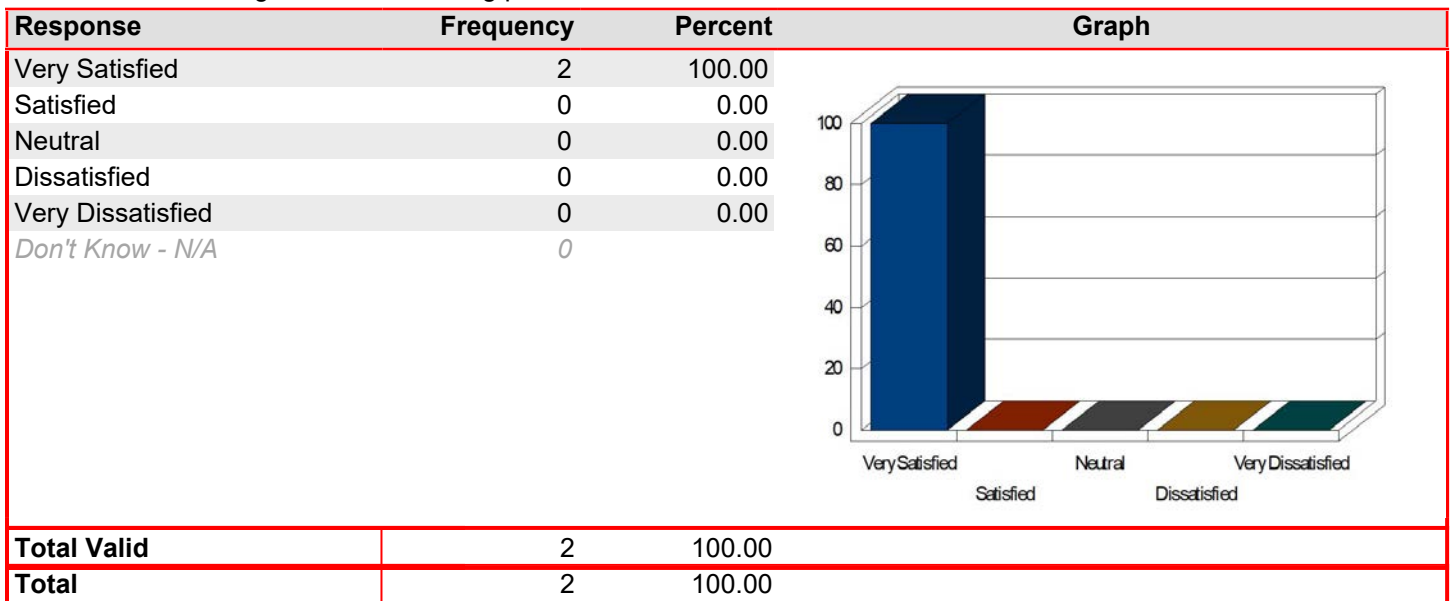
## Guidance/Counseling - My problems are resolved effectively

Mean: 5.00



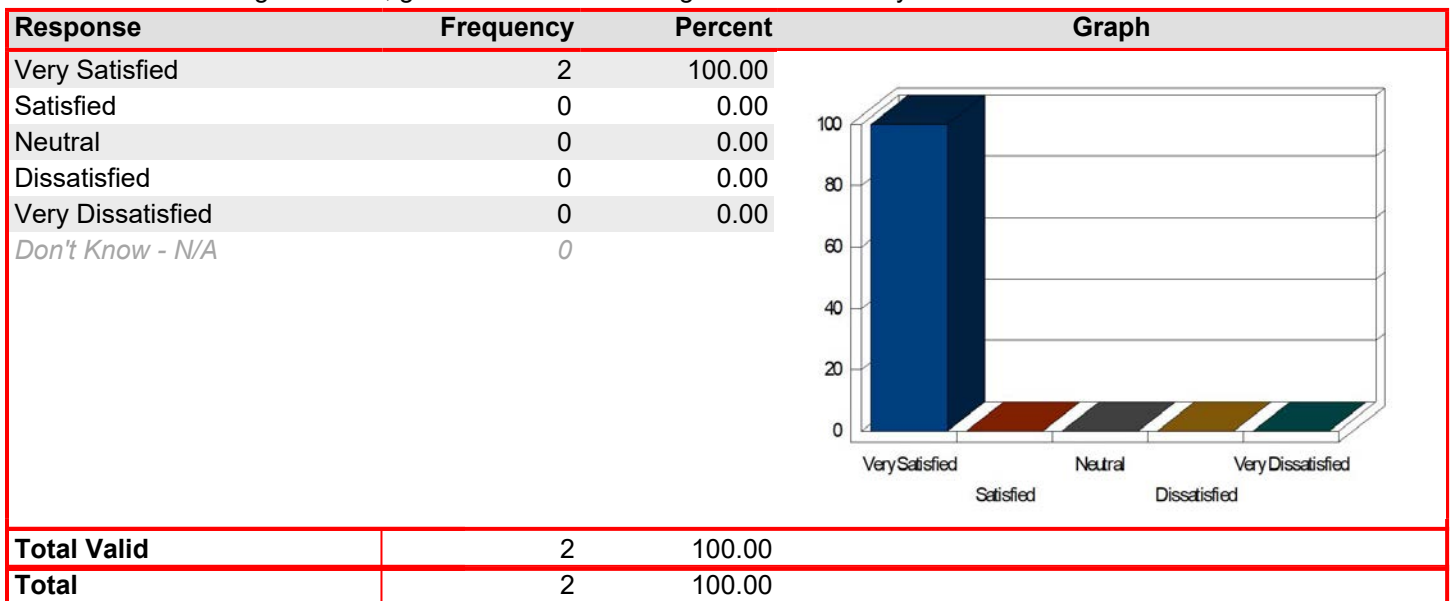
## Guidance/Counseling - Student advising process

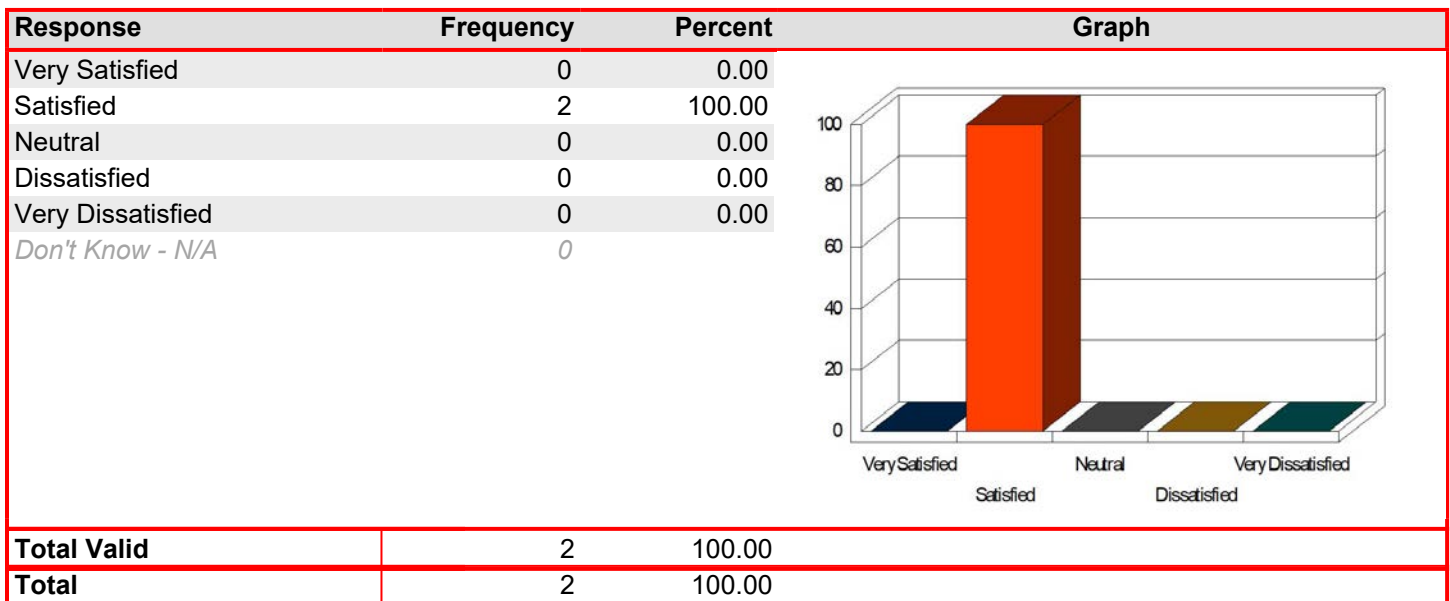
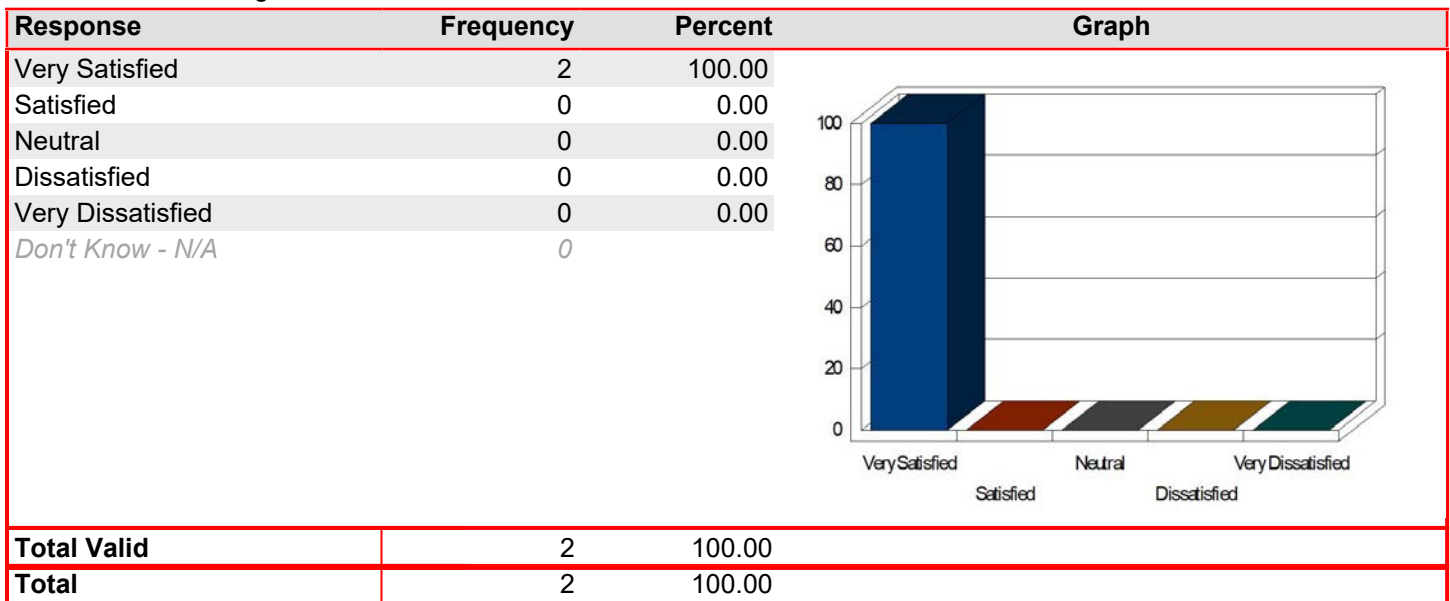
Mean: 5.00



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 5.00

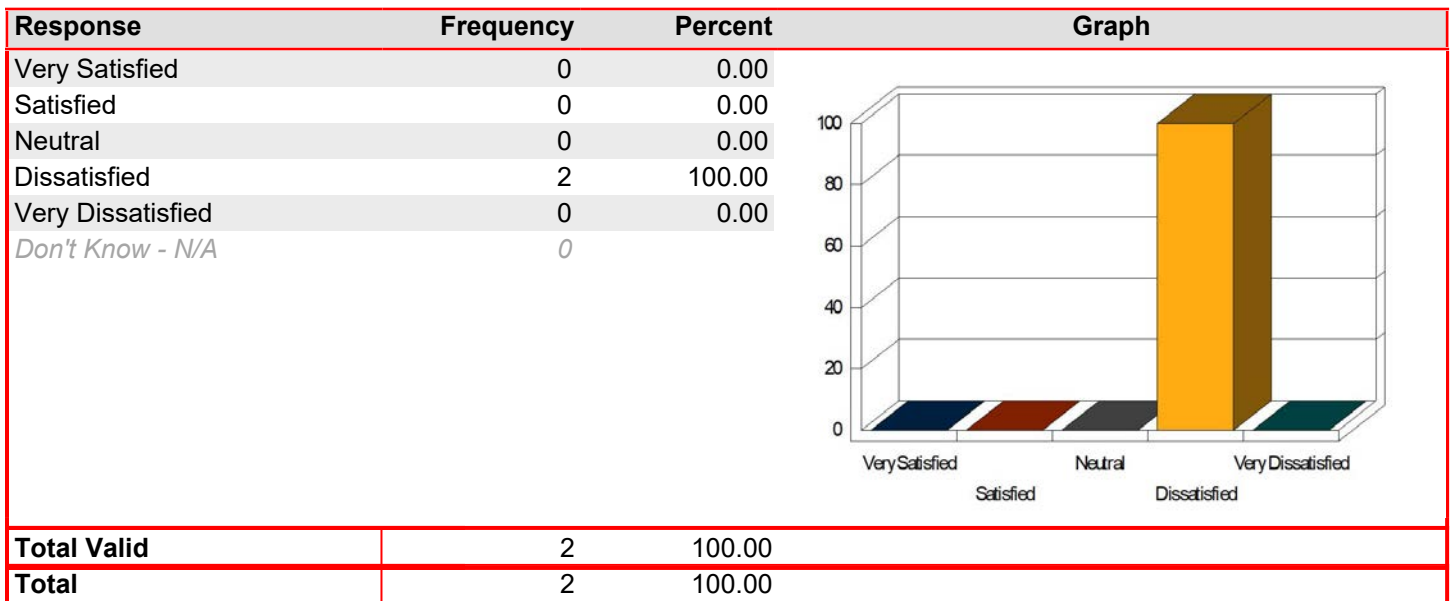






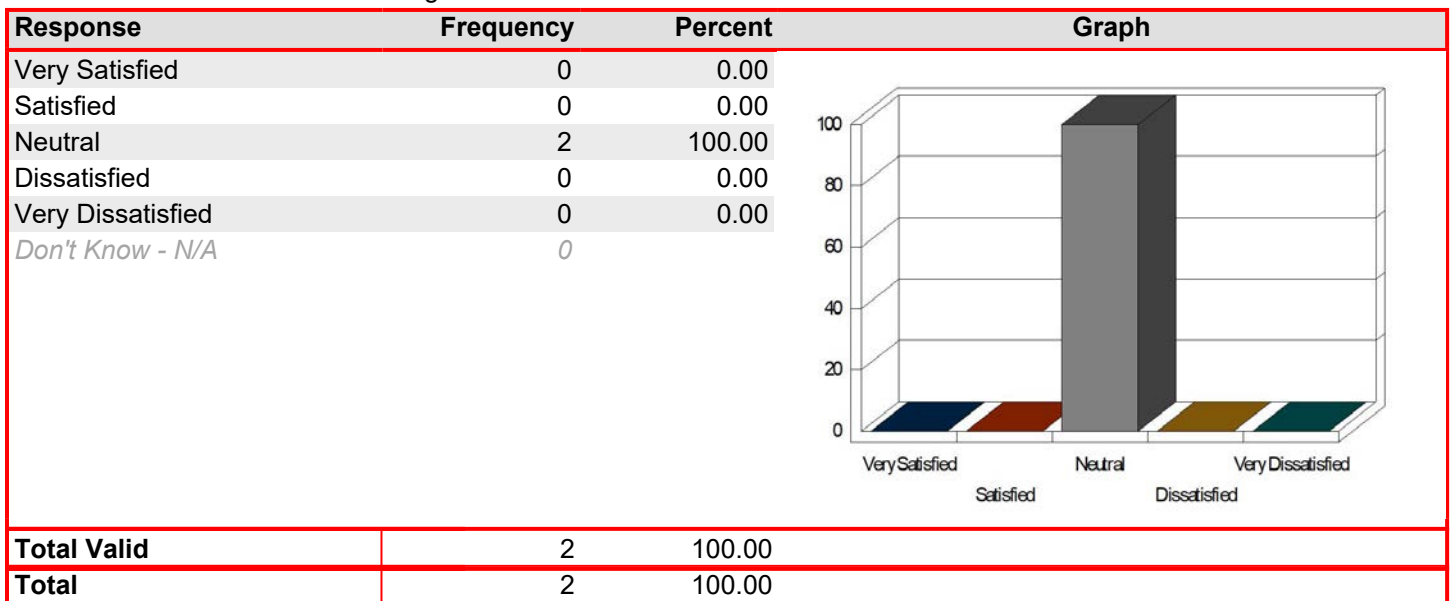
## Business Office/Cashier - Friendliness of staff

Mean: 2.00



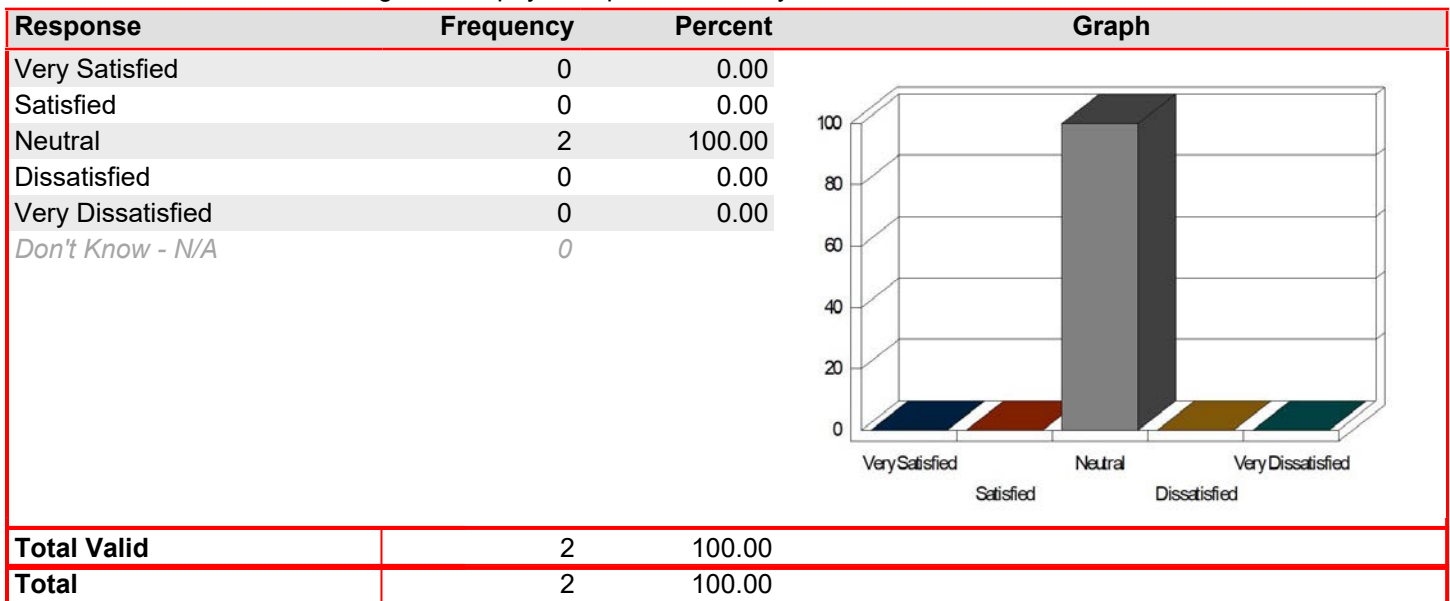
## Business Office/Cashier - Knowledge of staff

Mean: 3.00



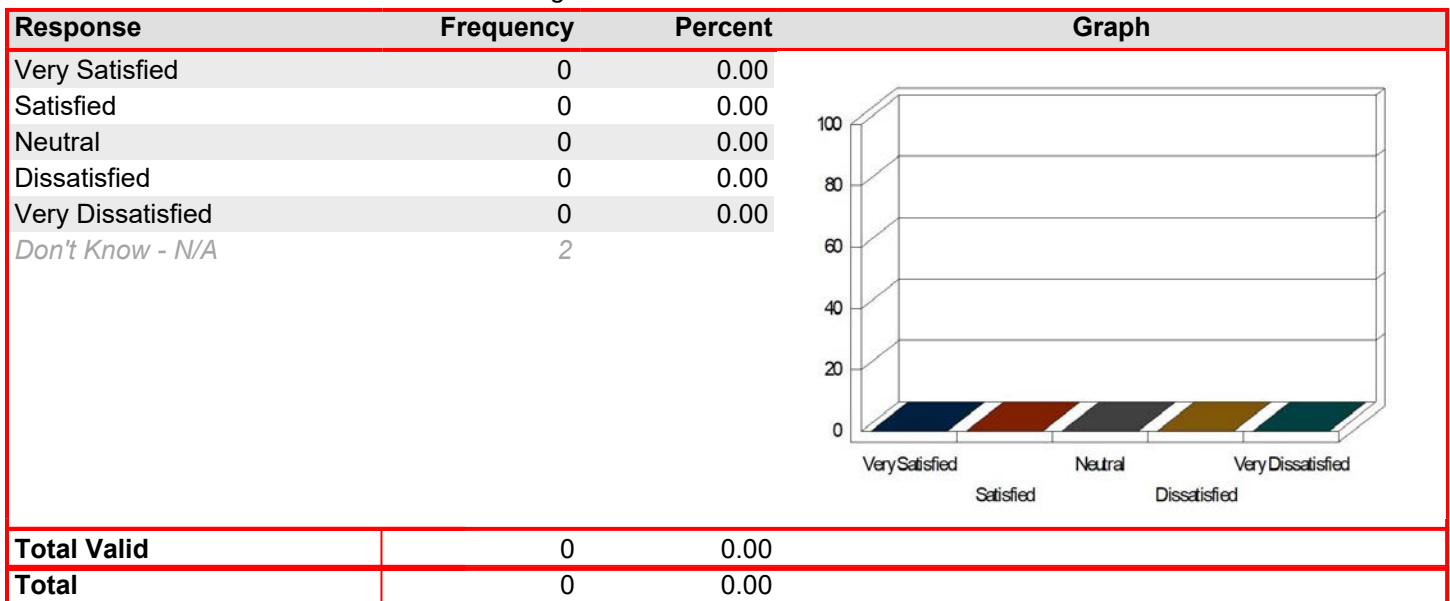
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 3.00



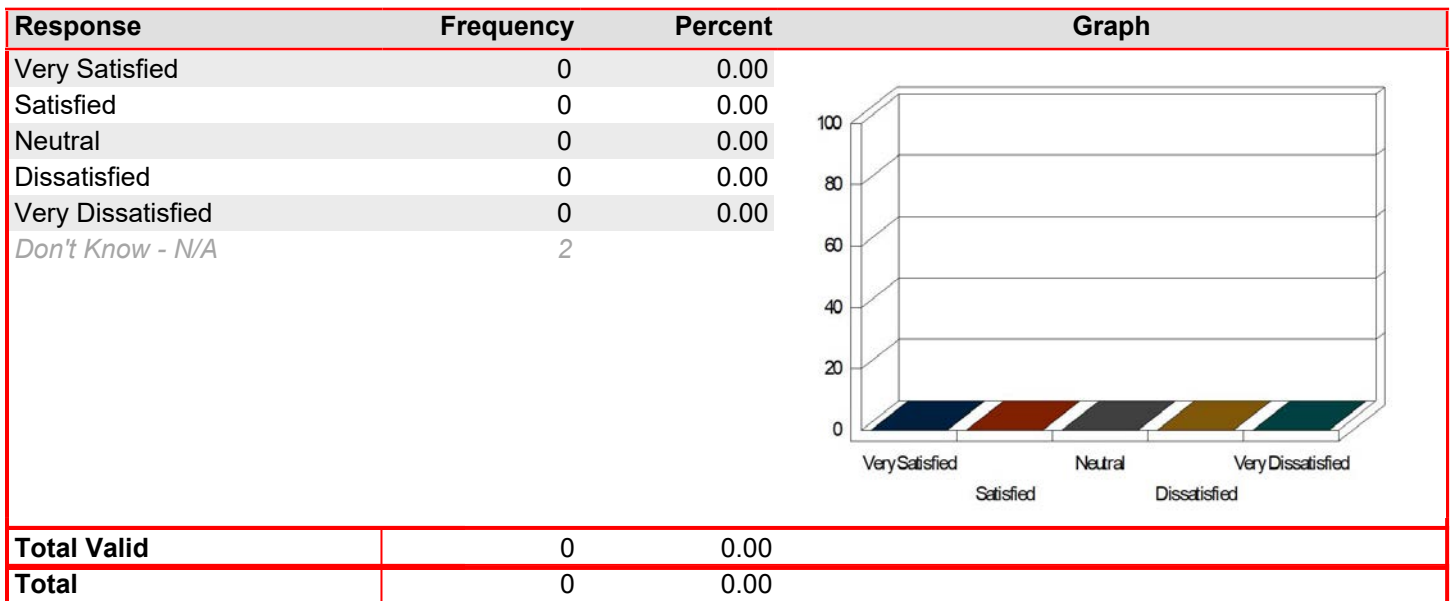
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: -



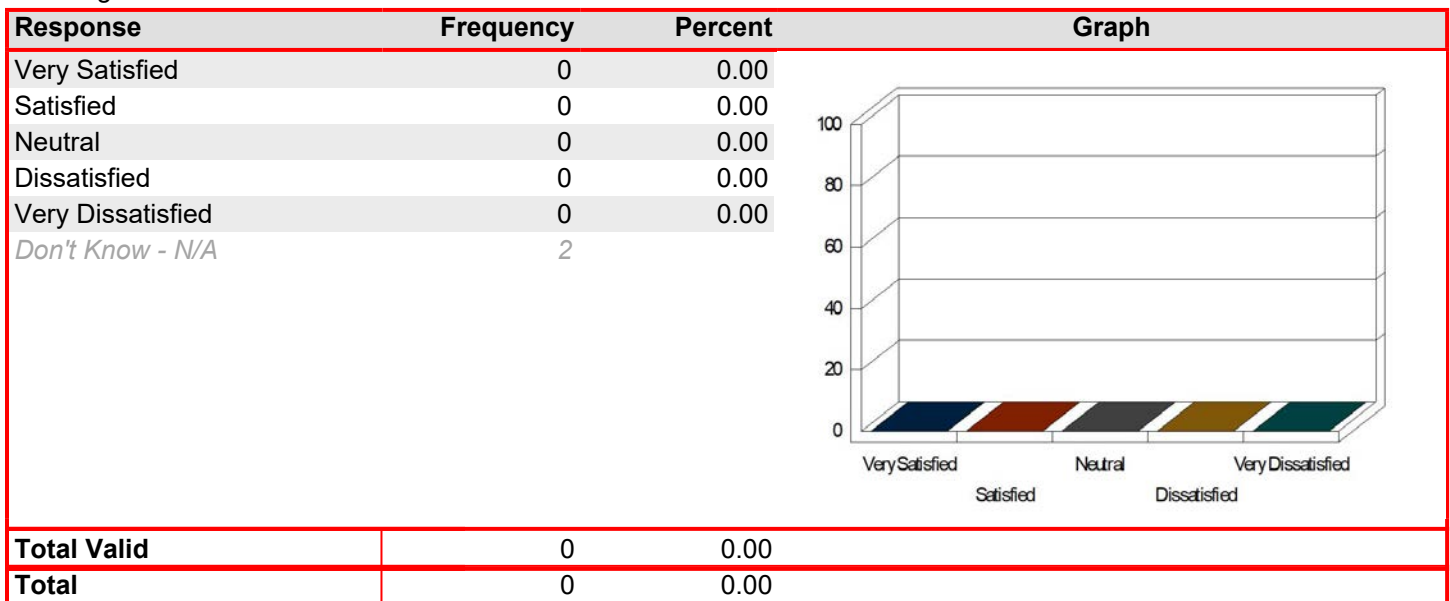
## Business Office/Cashier - Website information

Mean: -



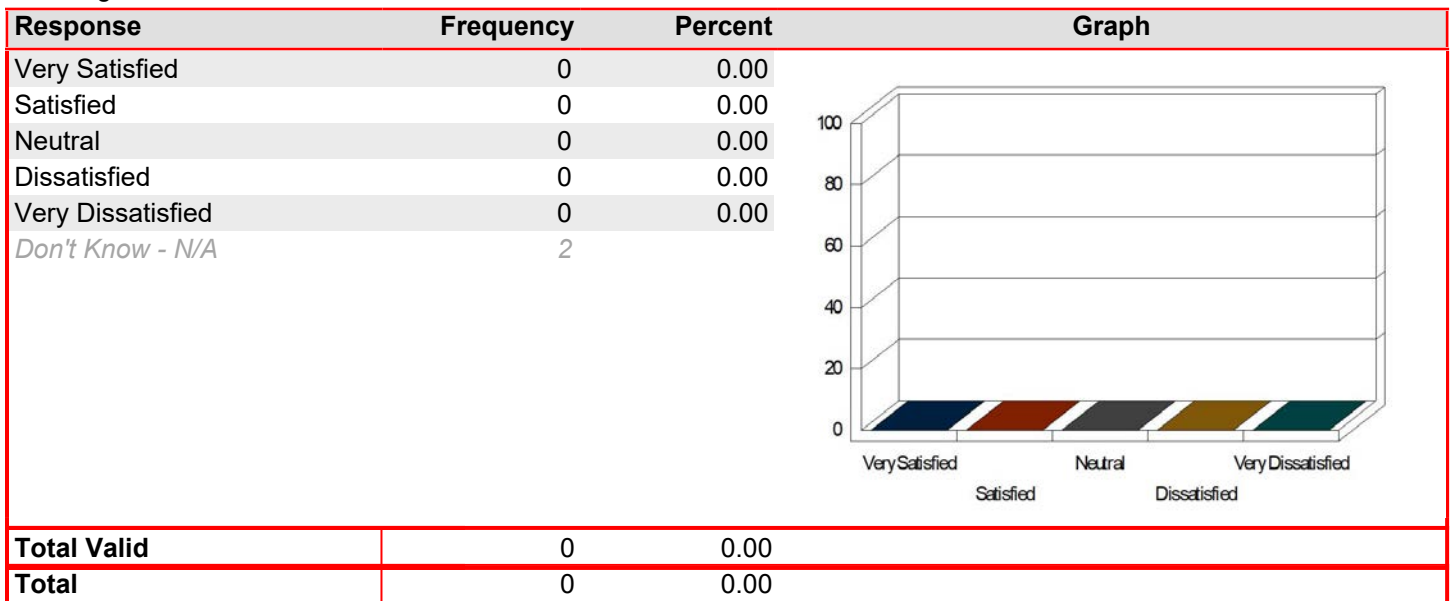
## Tutoring/CAPS - Assistance of staff

Mean: -



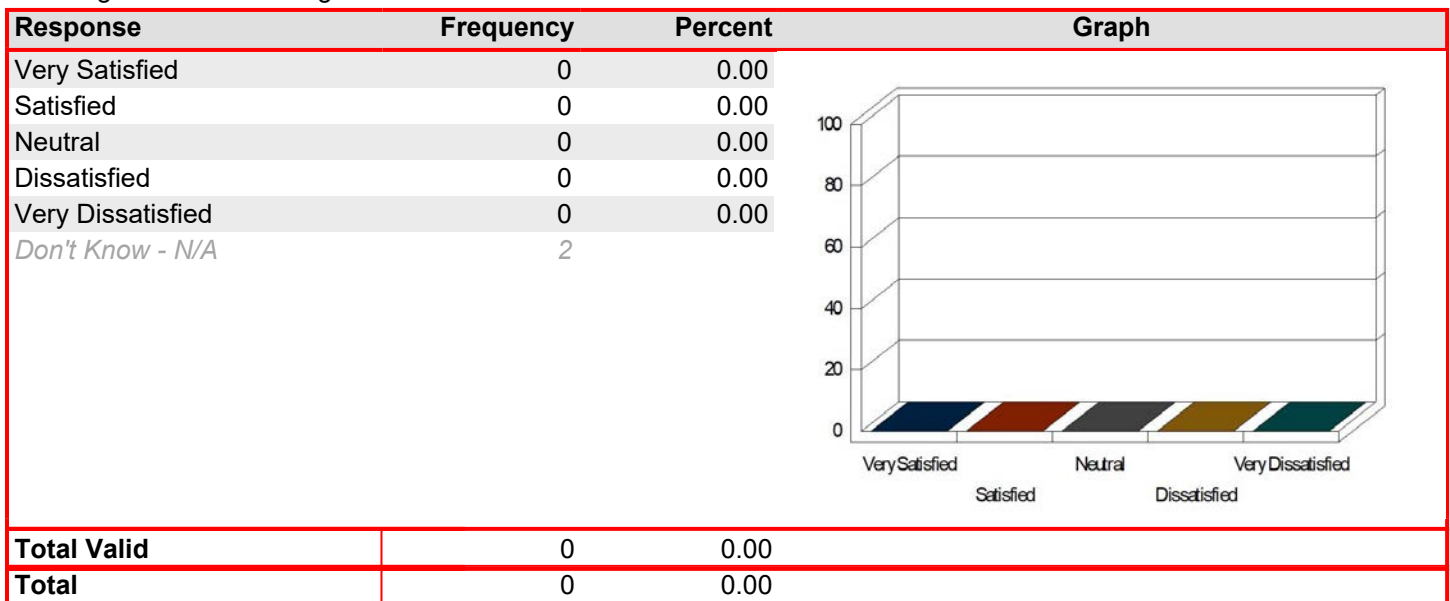
## Tutoring/CAPS - Friendliness of staff

Mean: -



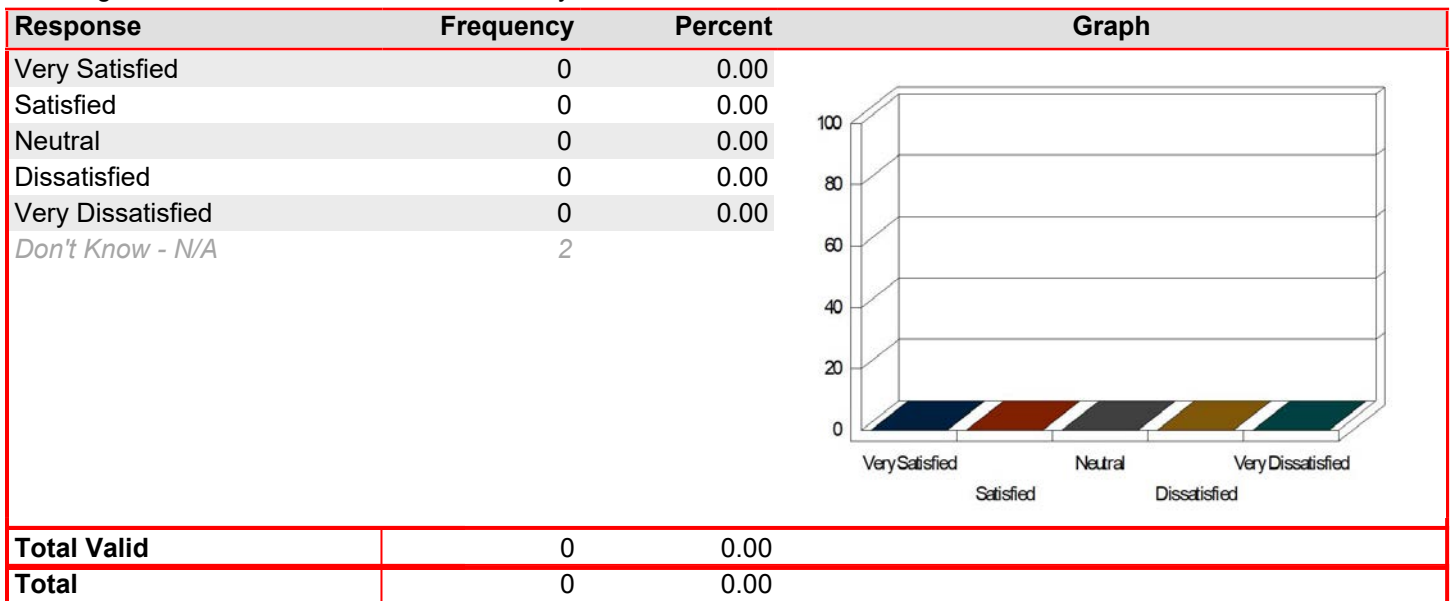
## Tutoring/CAPS - Knowledge of staff

Mean: -



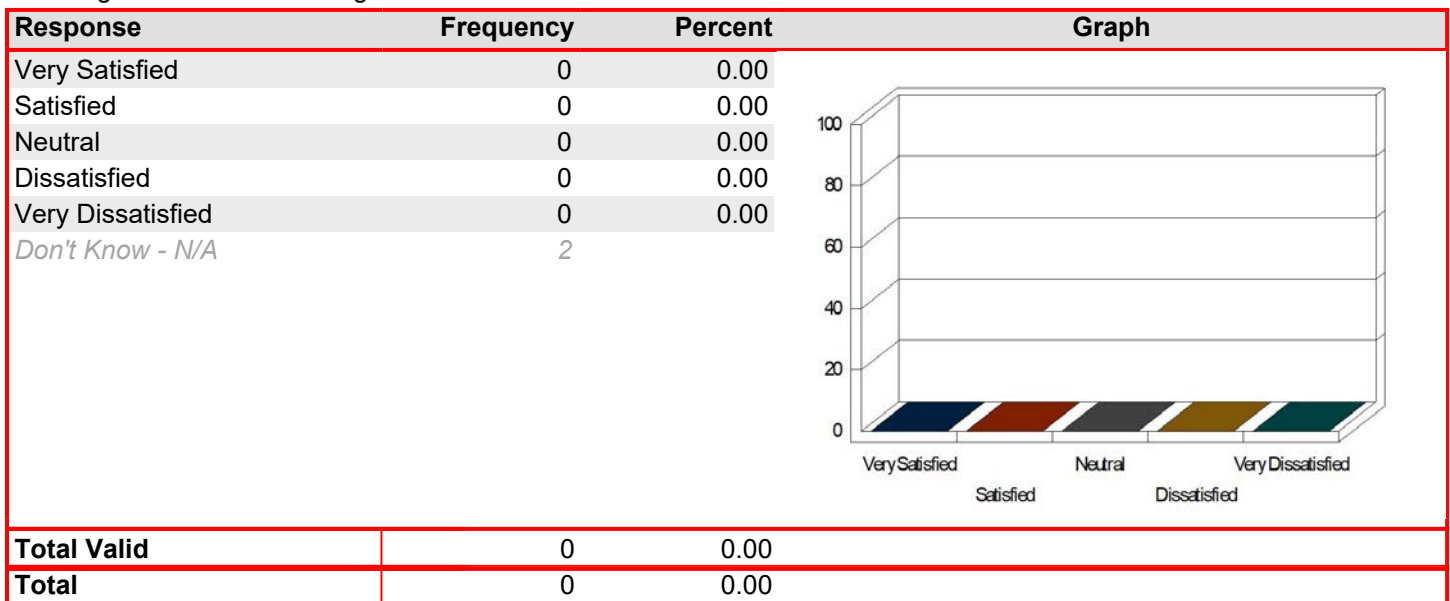
## Tutoring/CAPS - Documented student disability services

Mean: -



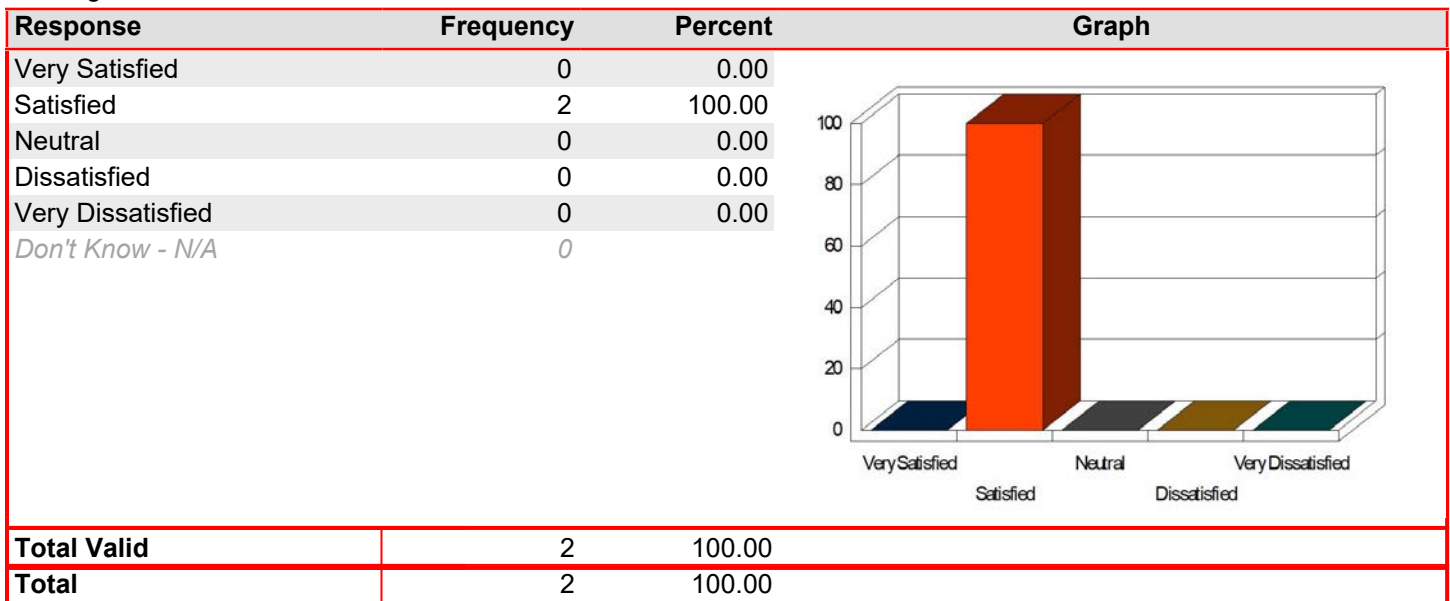
## Tutoring/CAPS - Peer tutoring services

Mean: -



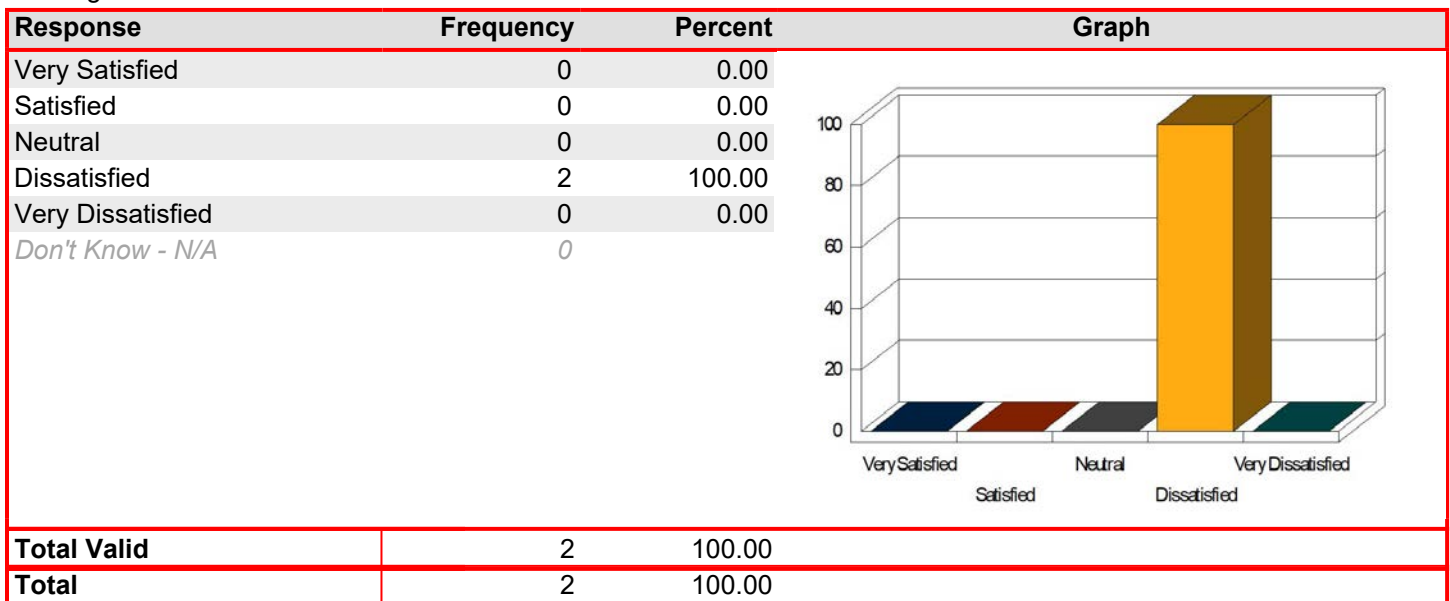
## Testing Services - Assistance of staff

Mean: 4.00



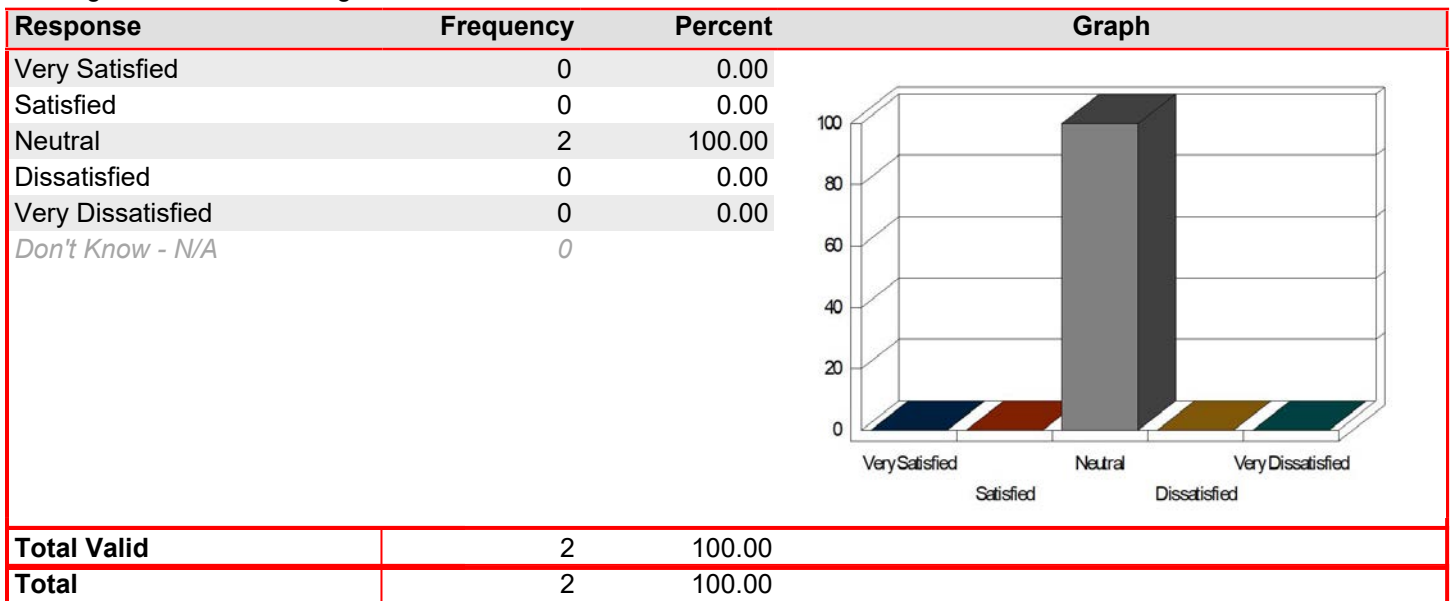
## Testing Services - Friendliness of staff

Mean: 2.00



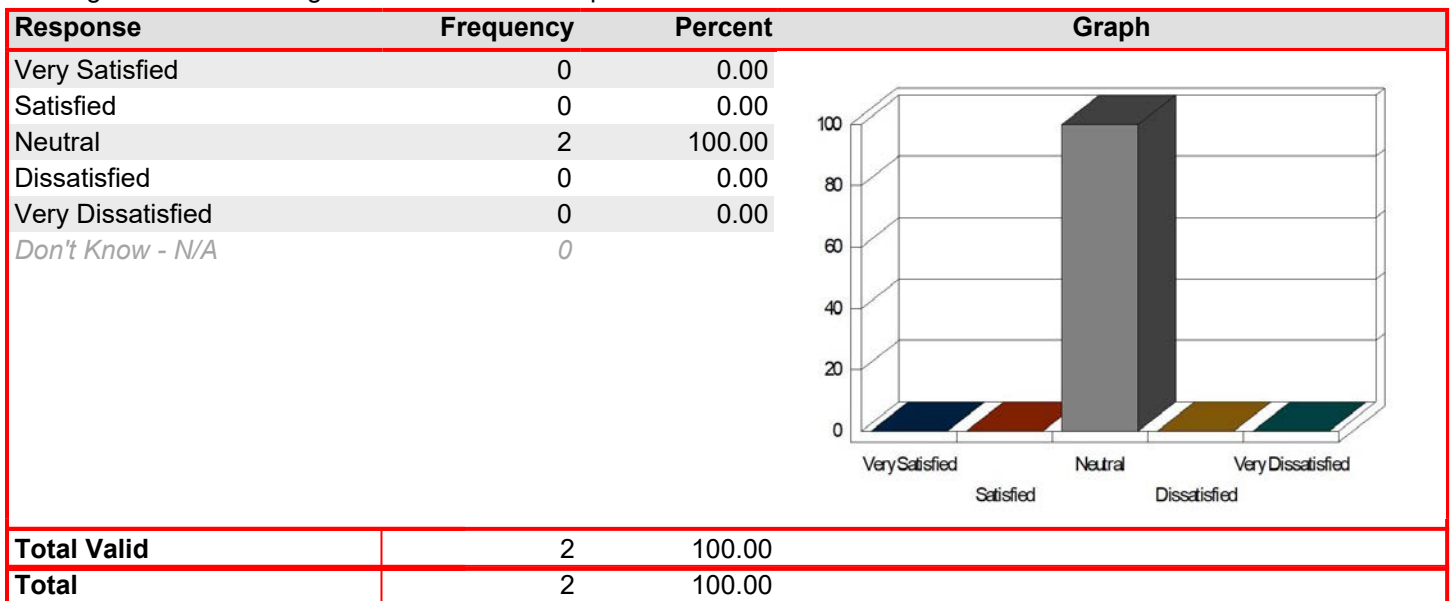
## Testing Services - Knowledge of staff

Mean: 3.00



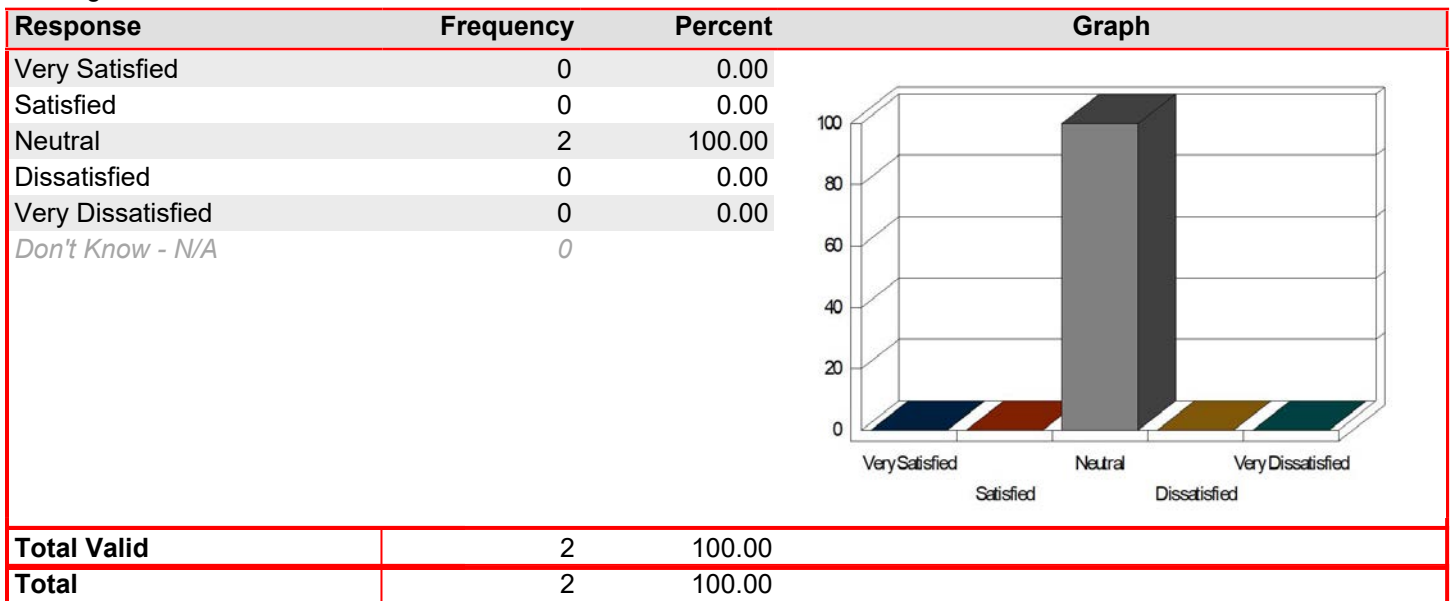
## Testing Services - Testing Center hours are adequate

Mean: 3.00



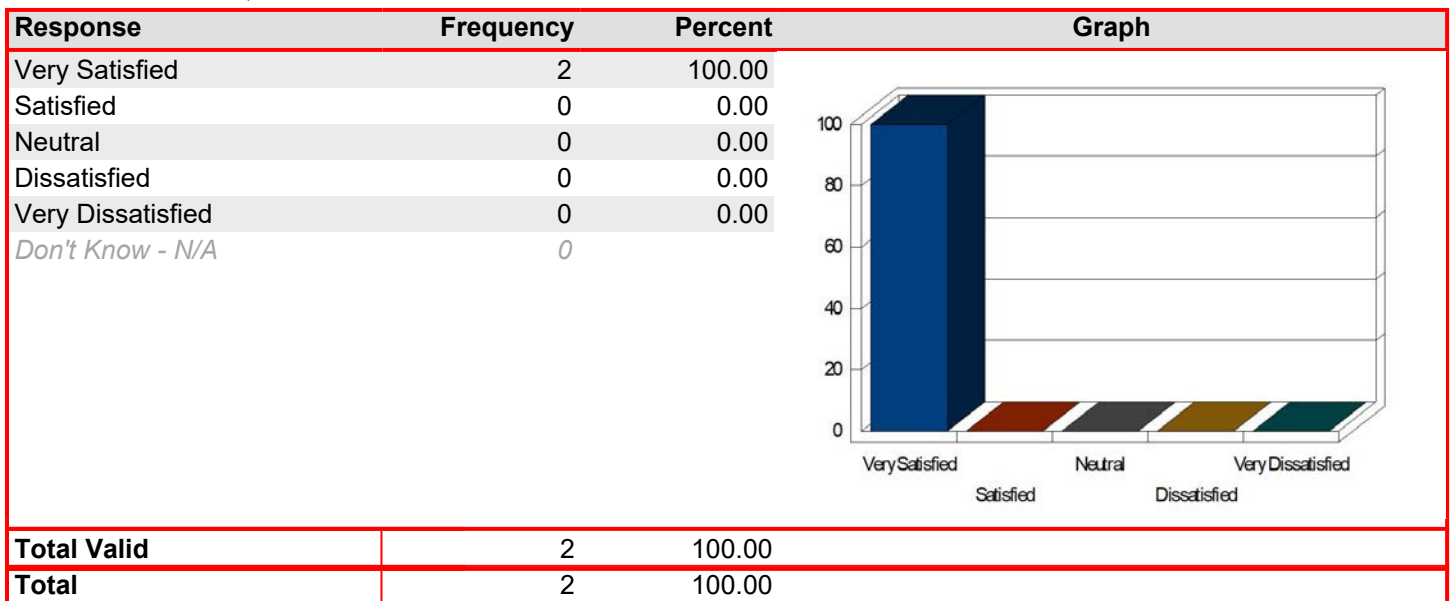
Testing Services - Website information

Mean: 3.00



Instruction - Overall, teachers care about me

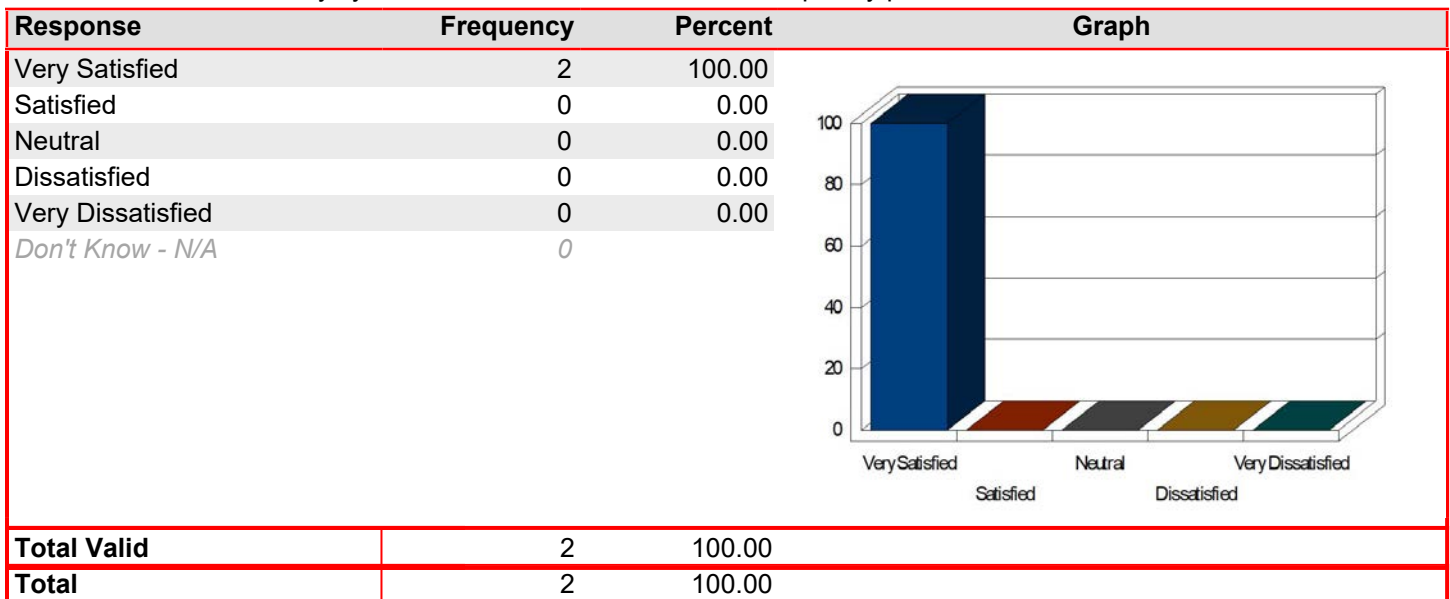
Mean: 5.00





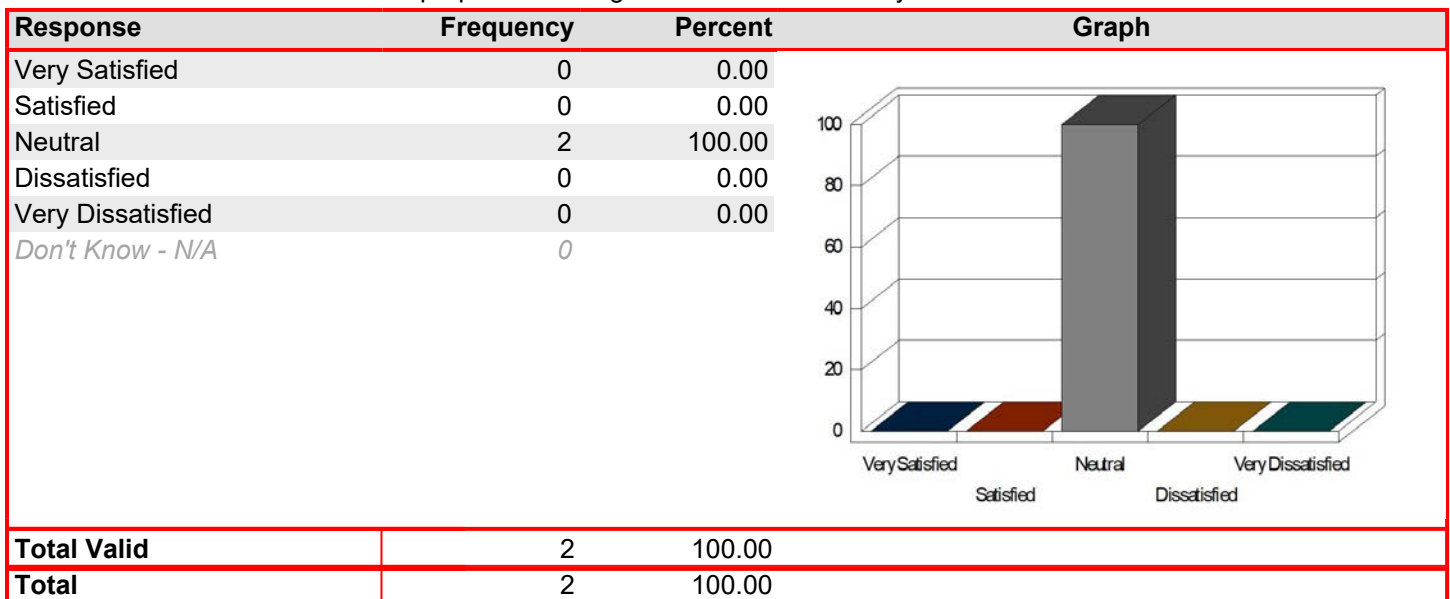
Instruction - First class day syllabus and course material were adequately provided

Mean: 5.00



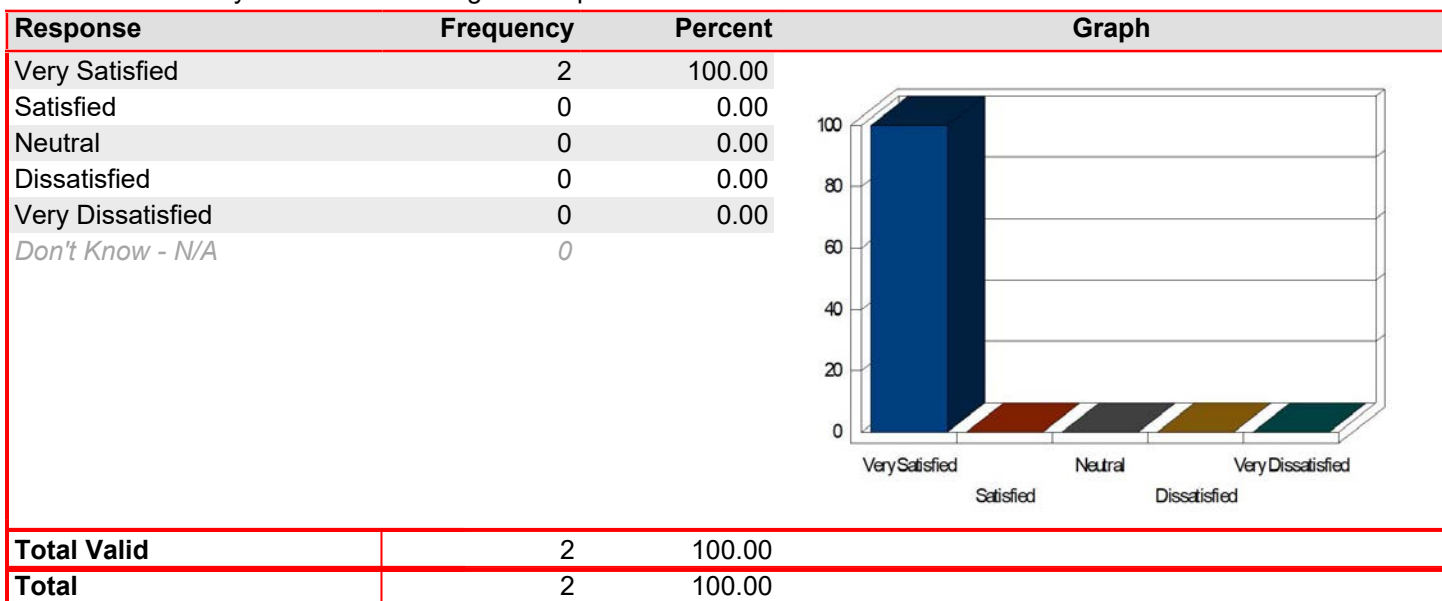
Instruction - Instructors were well-prepared and organized on first class day

Mean: 3.00



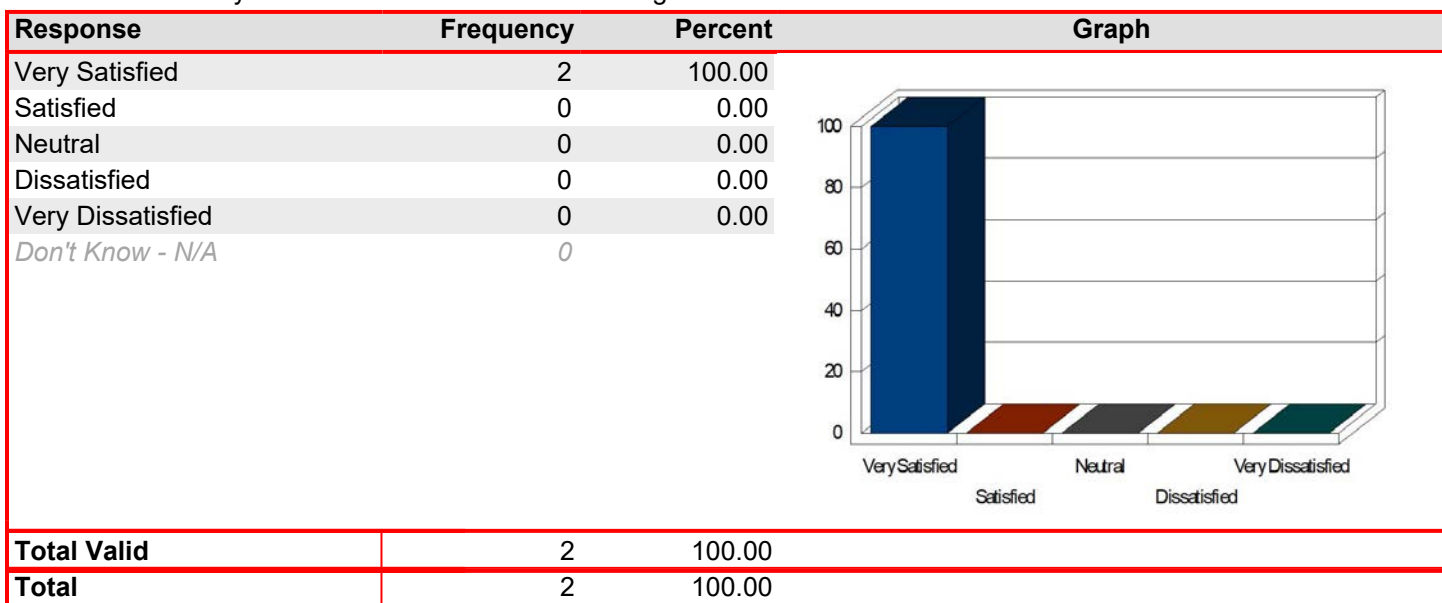
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 5.00



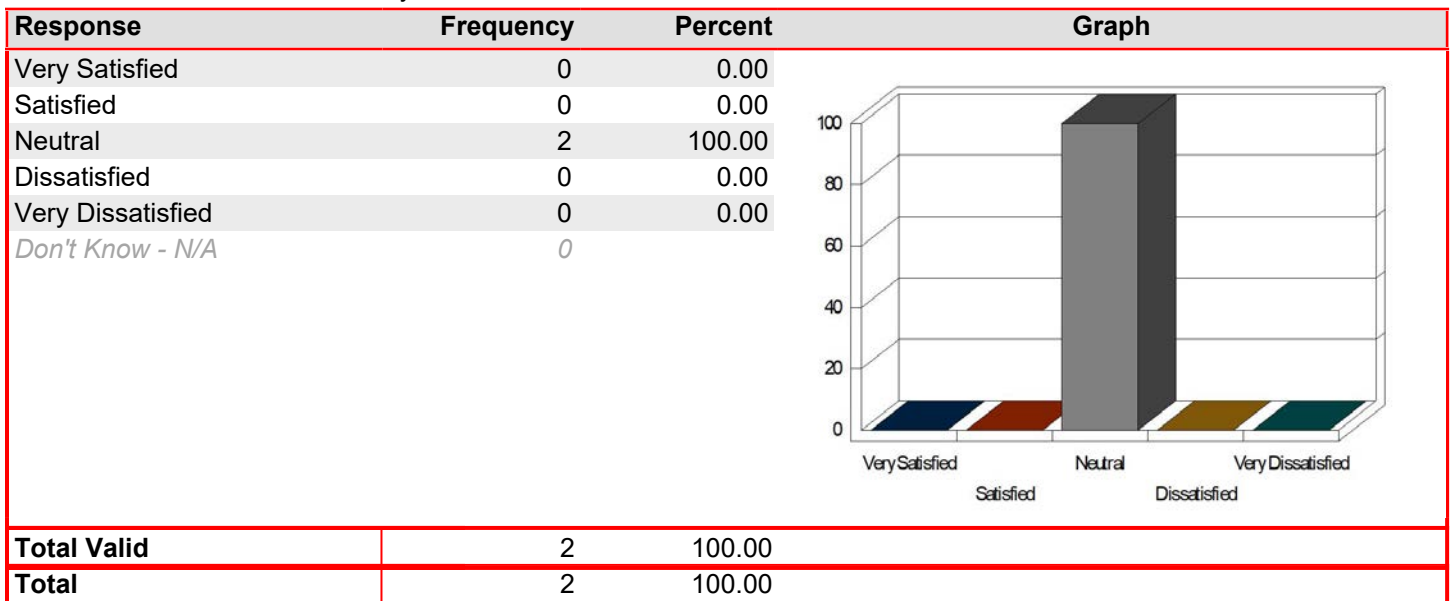
Instruction - Faculty are available after class and during office hours

Mean: 5.00



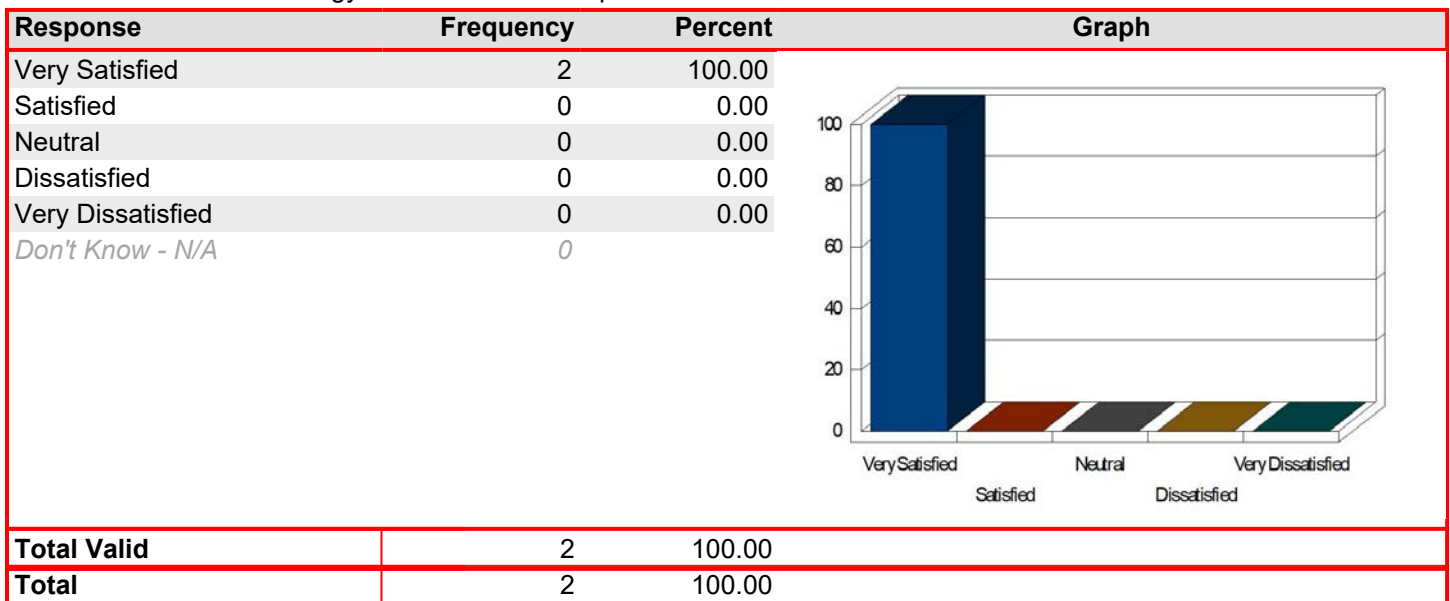
Overall-Student services routinely assisted me

Mean: 3.00



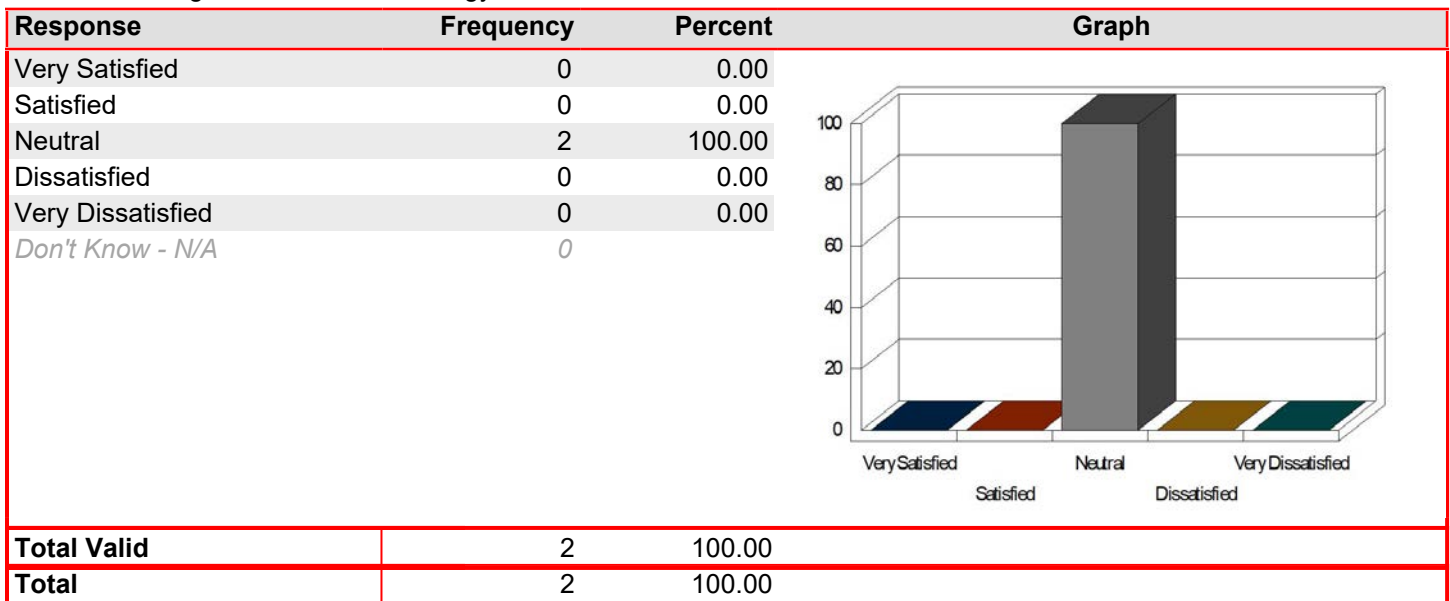
Overall-Access to technology resources was adequate

Mean: 5.00



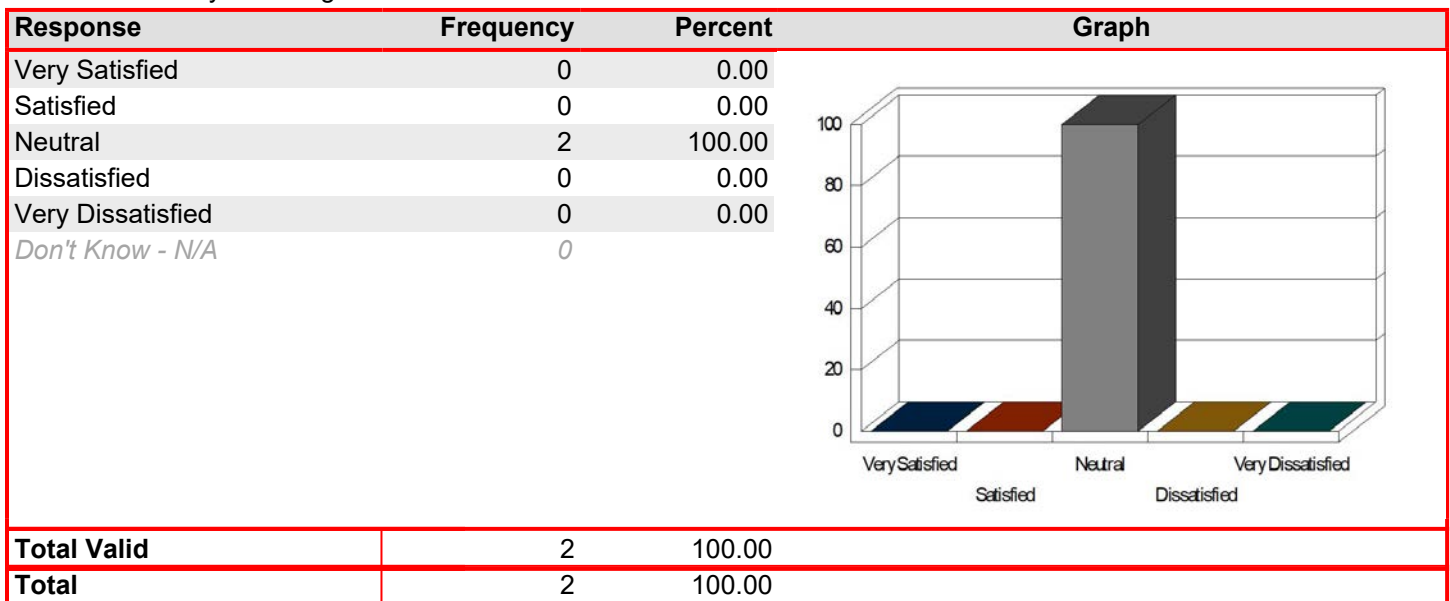
Overall-Training in the use of technology was available

Mean: 3.00



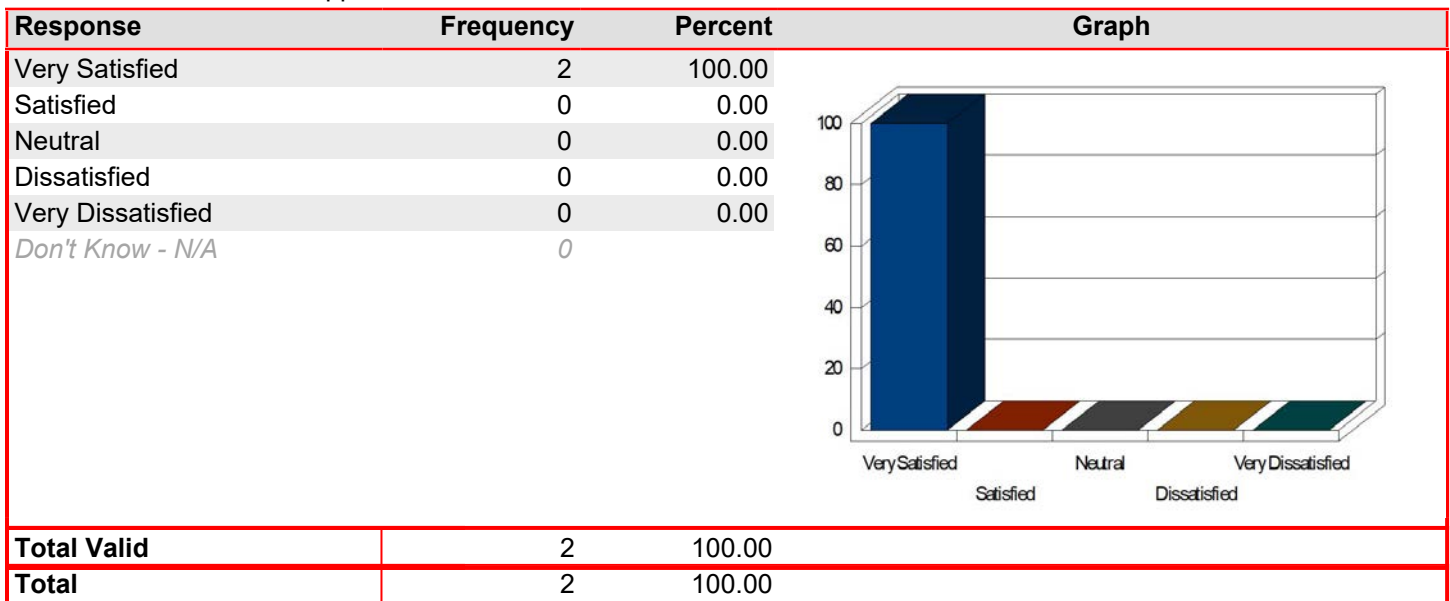
Overall-Efficiency receiving services

Mean: 3.00



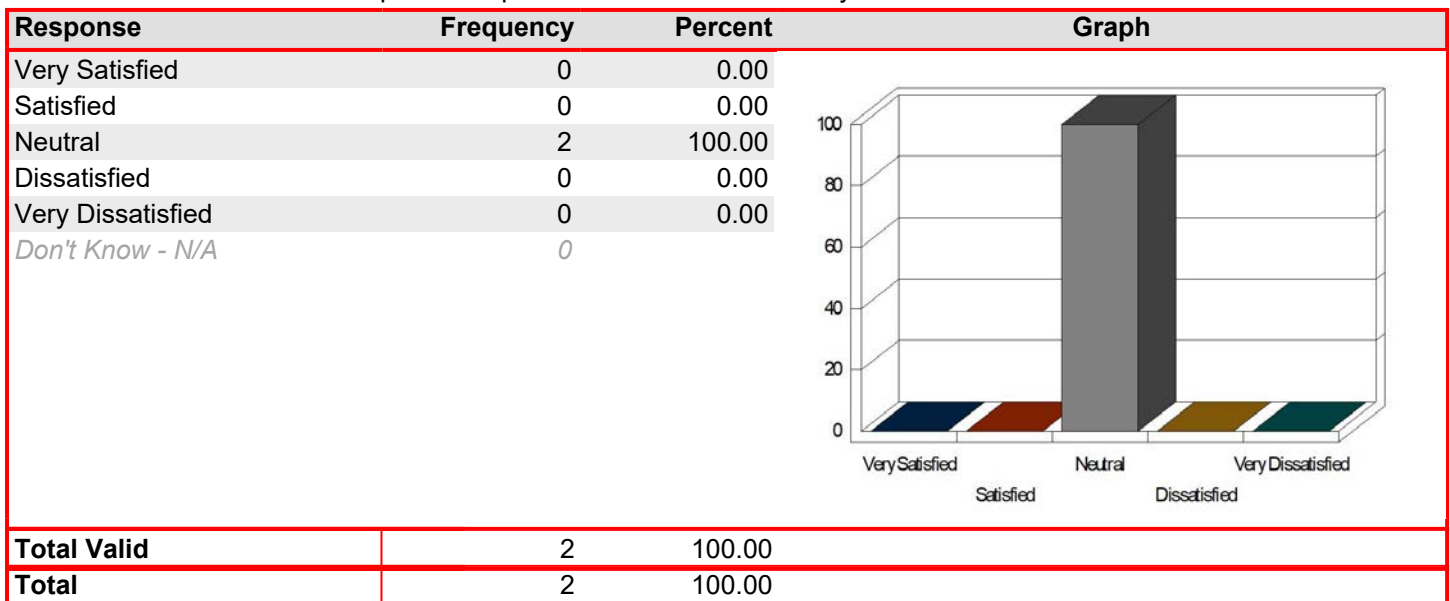
Overall-Administration is approachable

Mean: 5.00



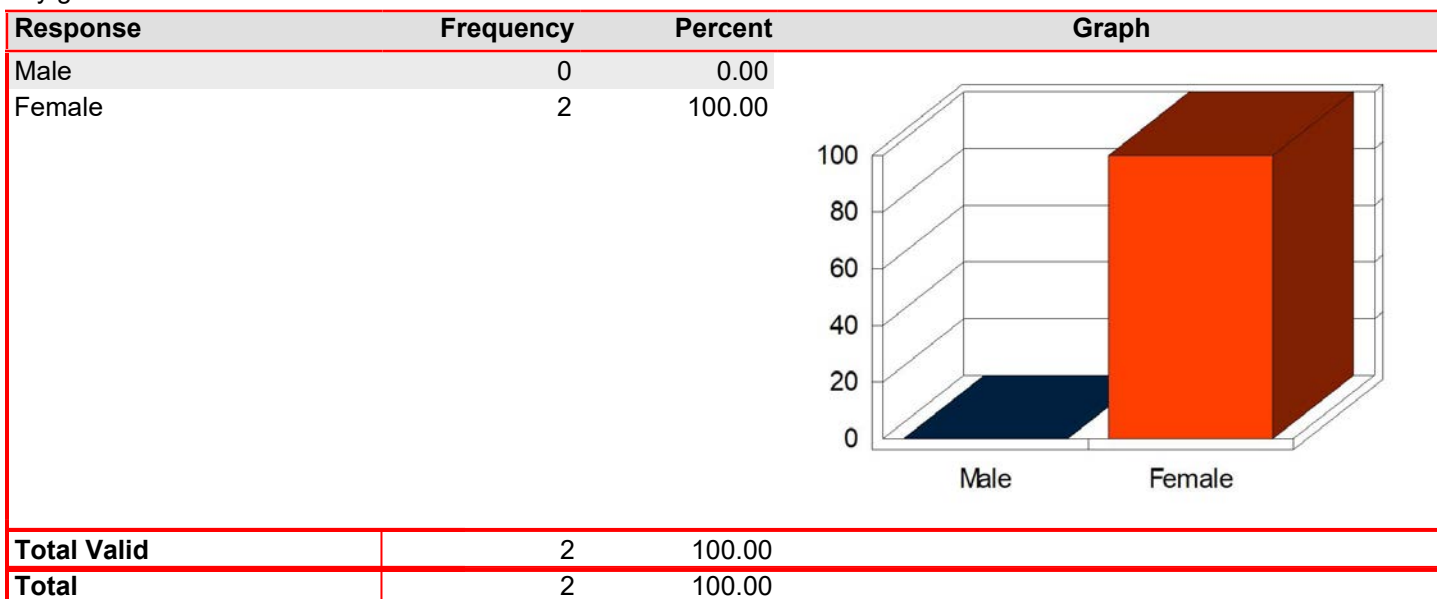
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 3.00



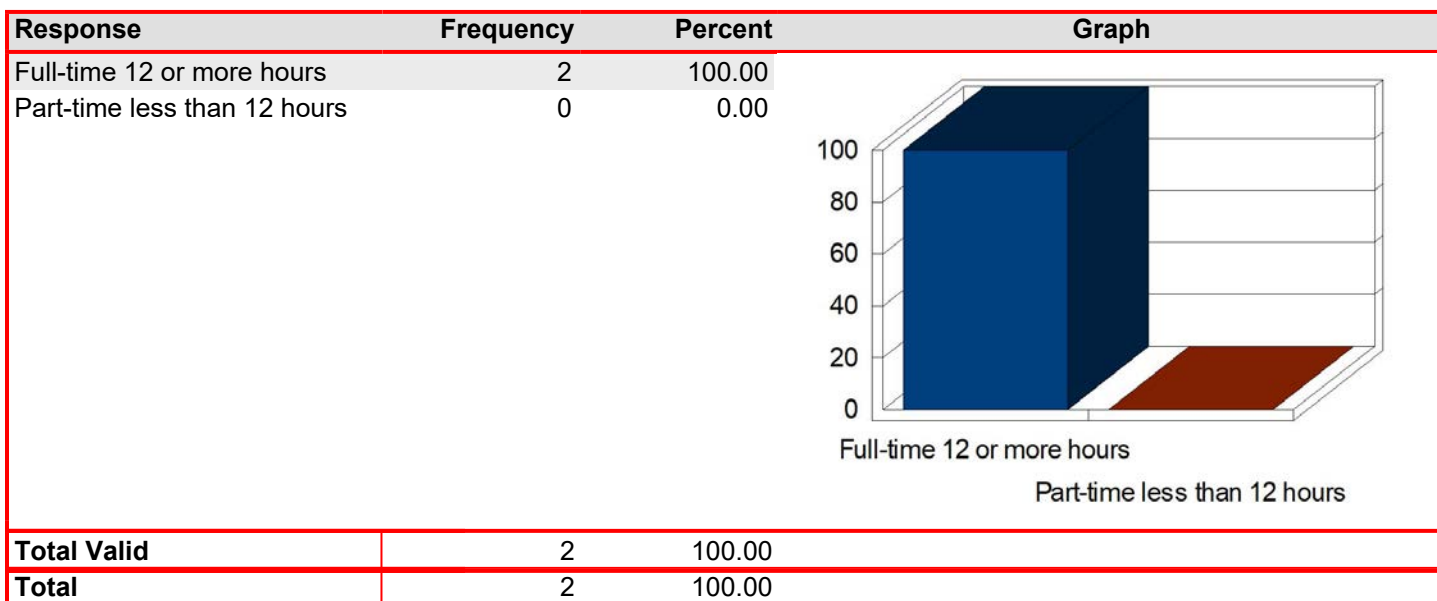
My gender is:

Mean: 2.00



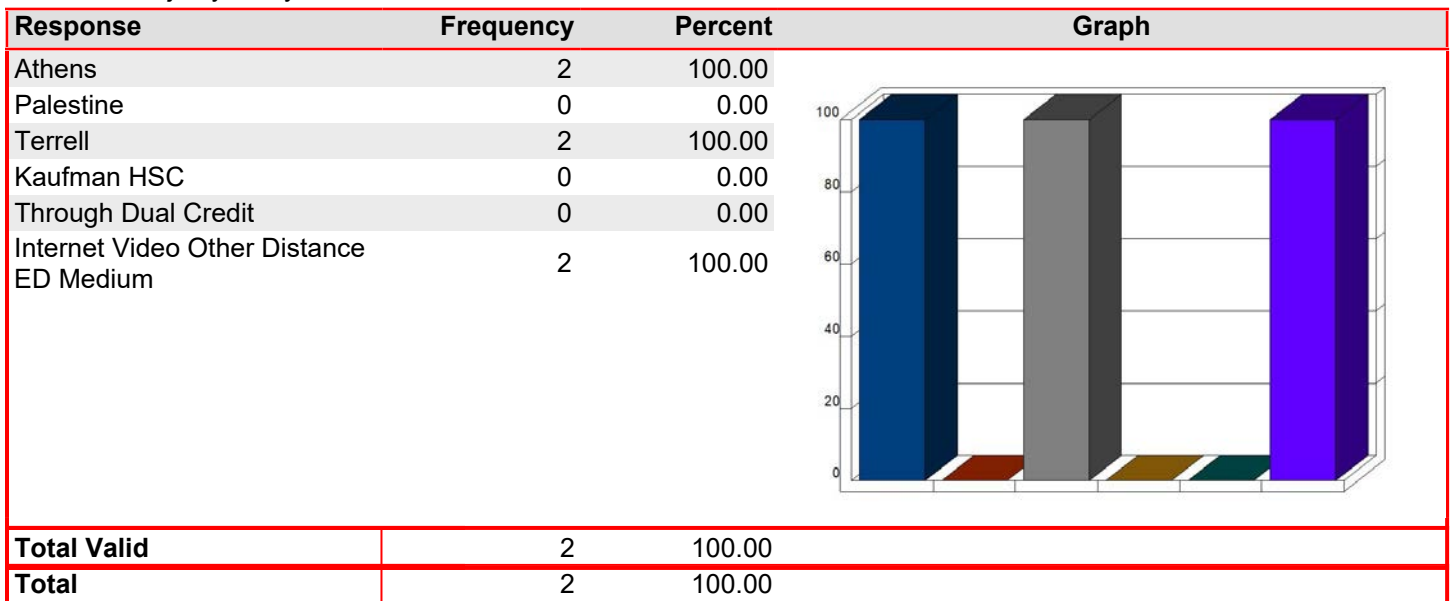
I am enrolled

Mean: 1.00



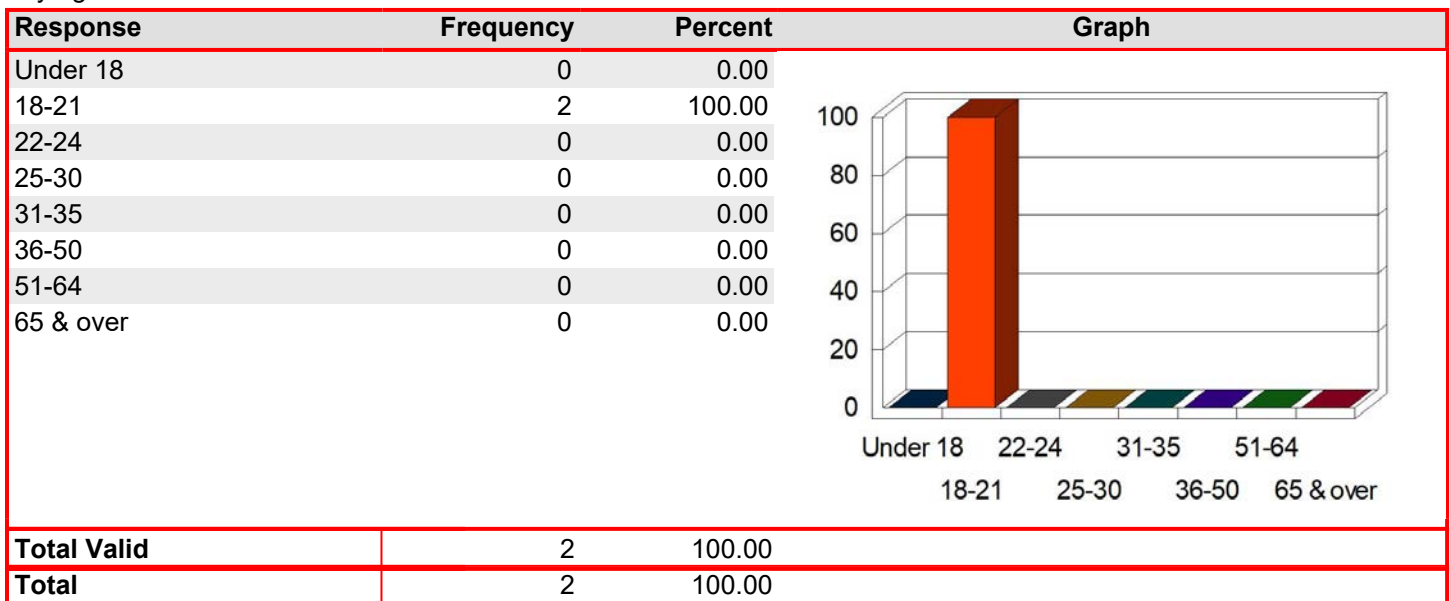
I take the majority of my classes

Mean: -



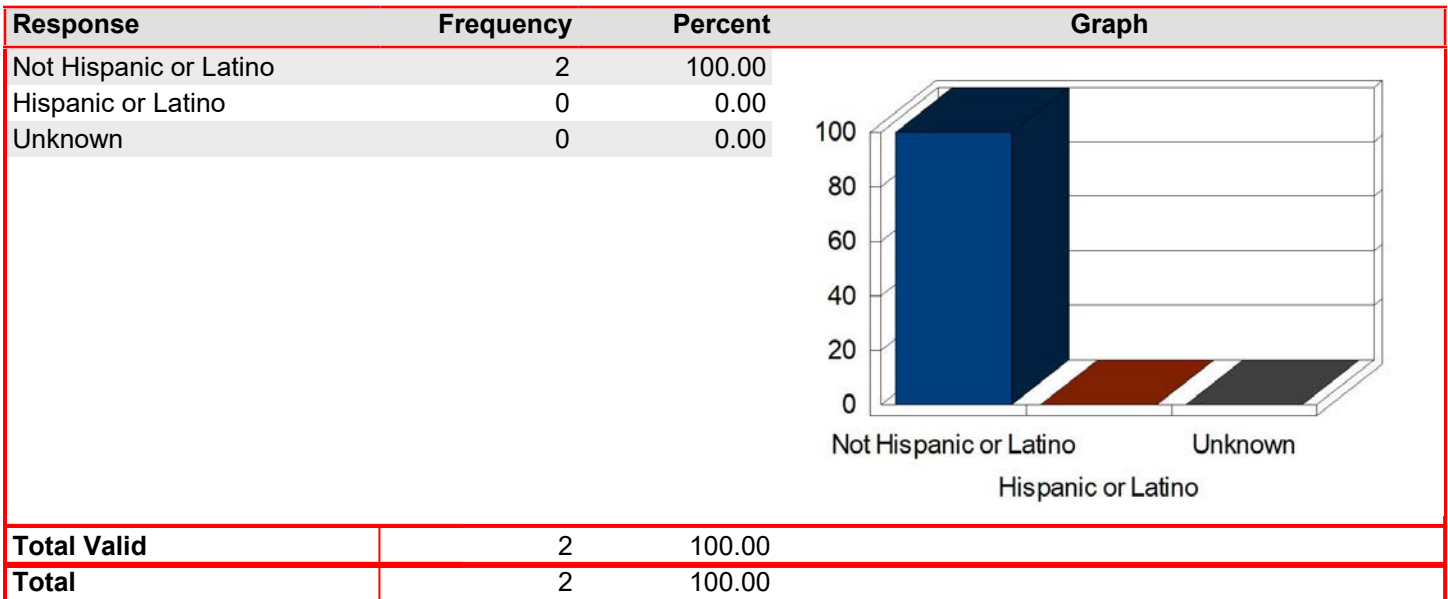
My age is:

Mean: 2.00



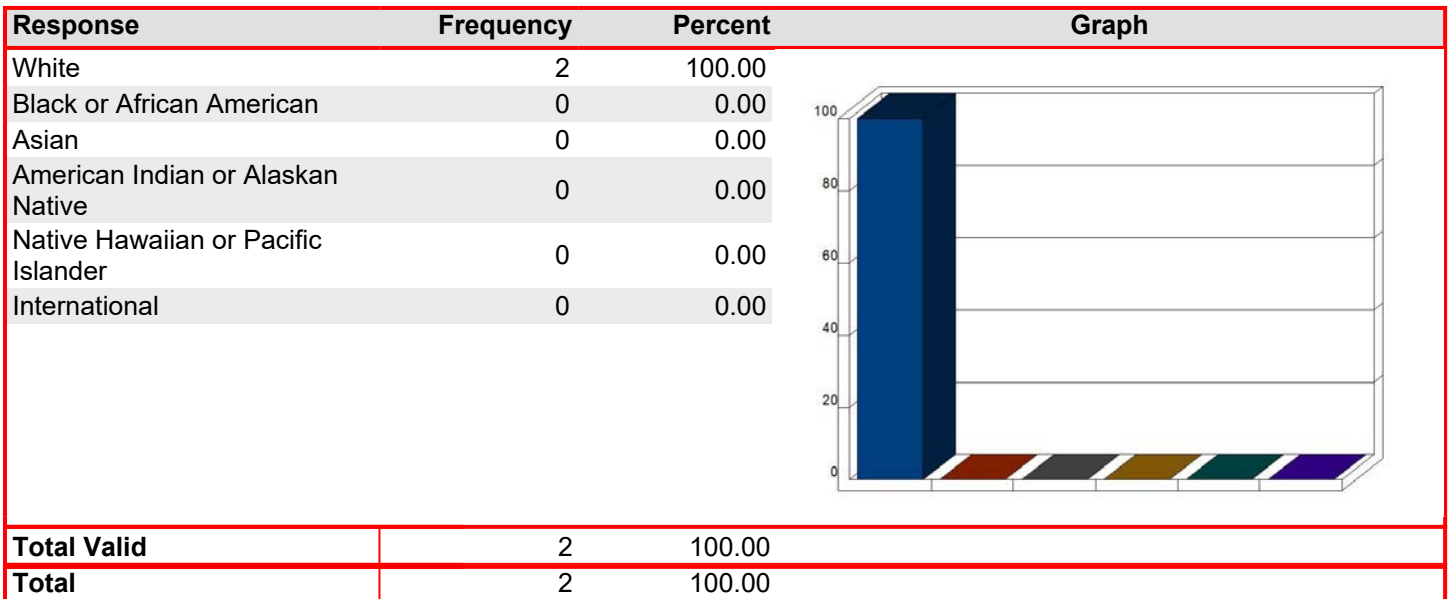
Ethnic Origin

Mean: 1.00



Race

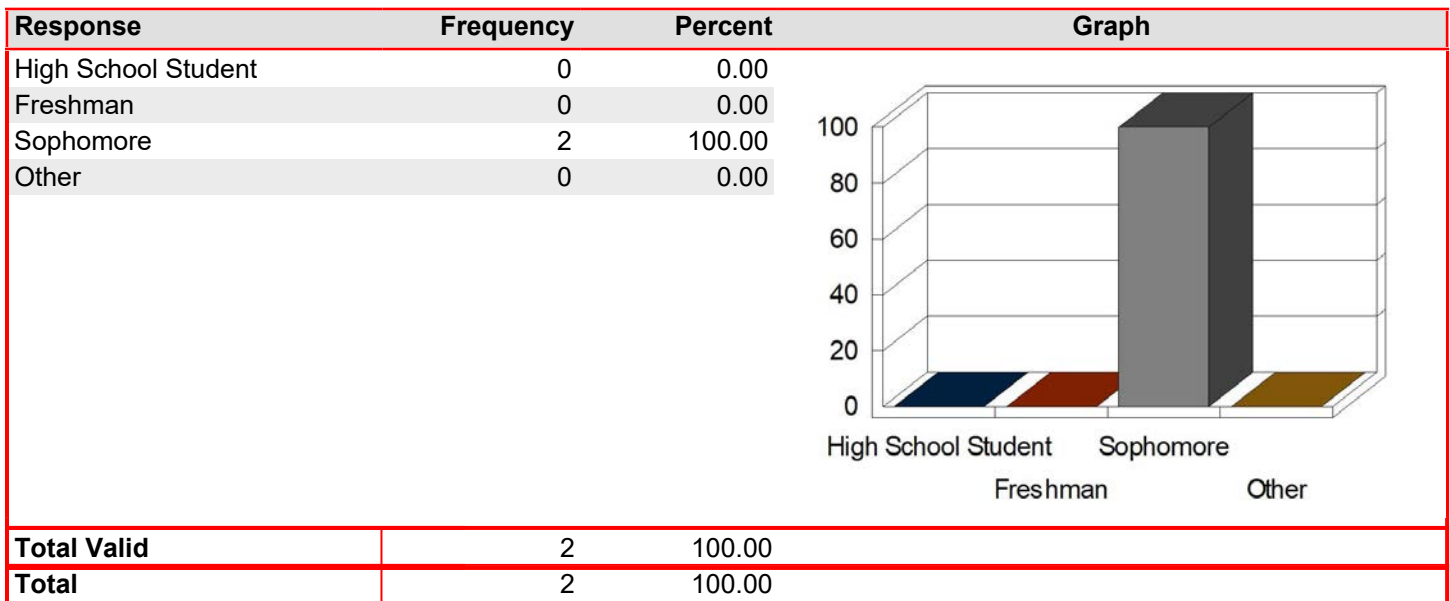
Mean: 1.00





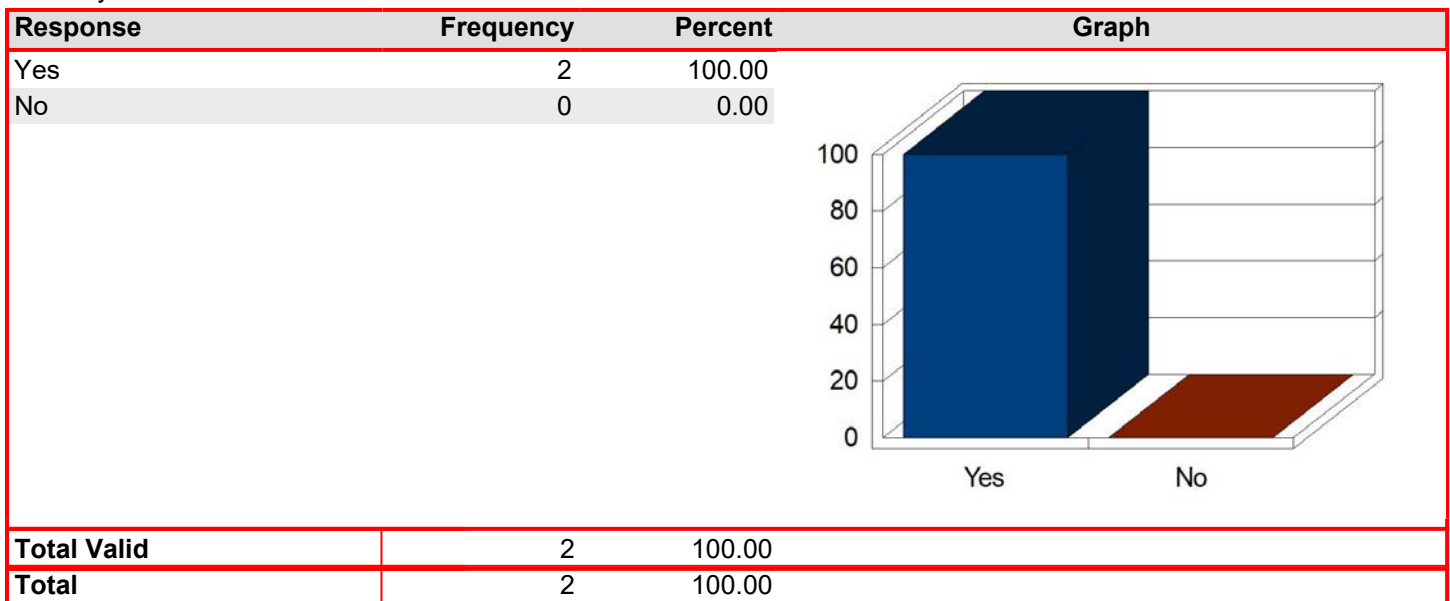
Student Classification:

Mean: 3.00



Would you recommend TVCC to a Friend?

Mean: 1.00



# Trinity Valley Community College

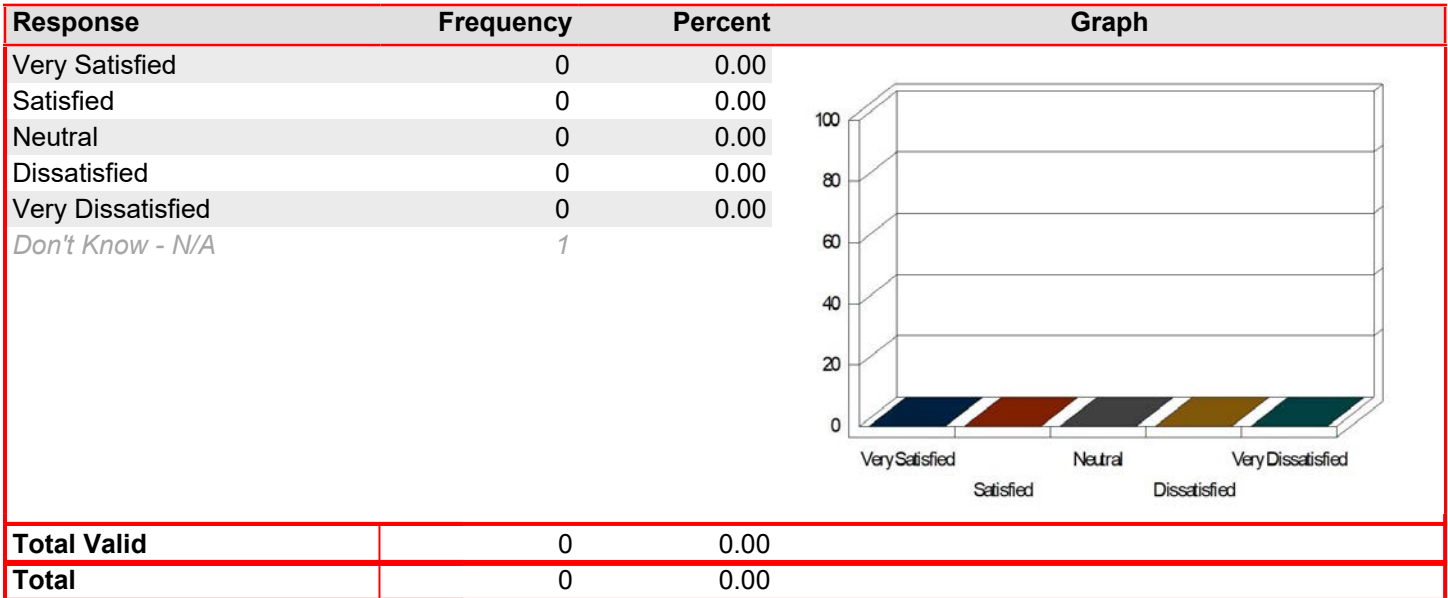
## Student Satisfaction Survey

2018

(Athens, Terrell, Kaufman HSC)

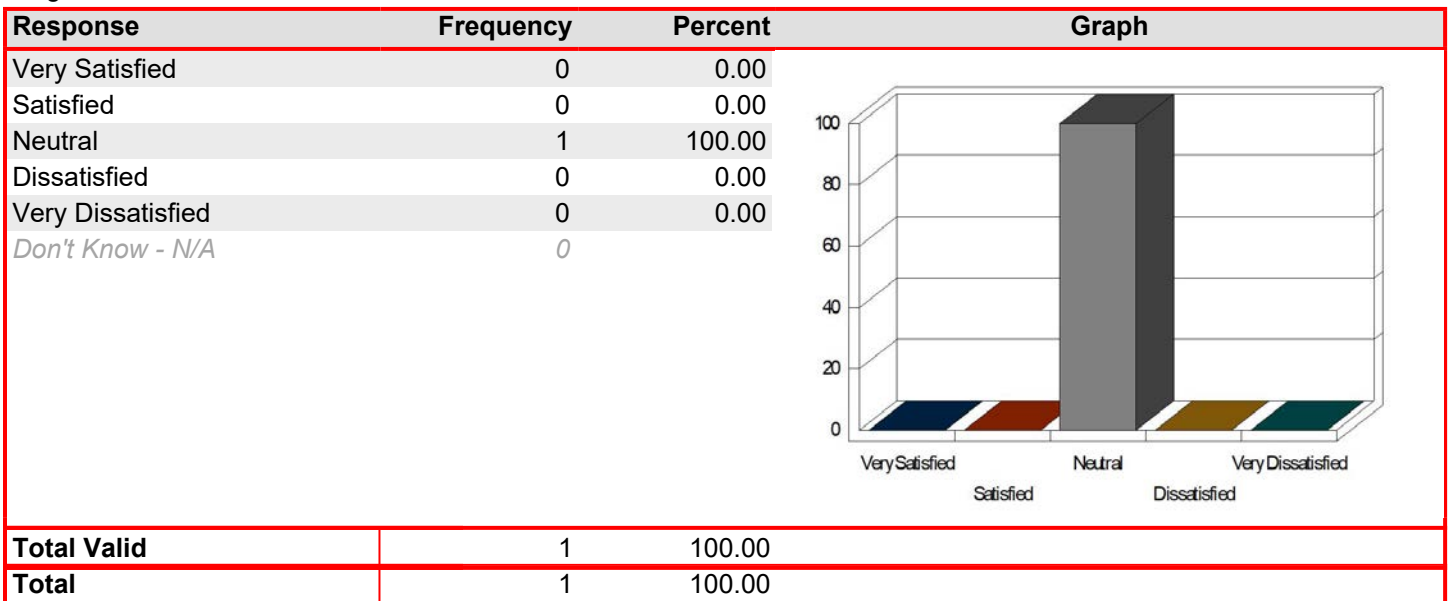
Registration & Admissions - Assistance of staff

Mean: -



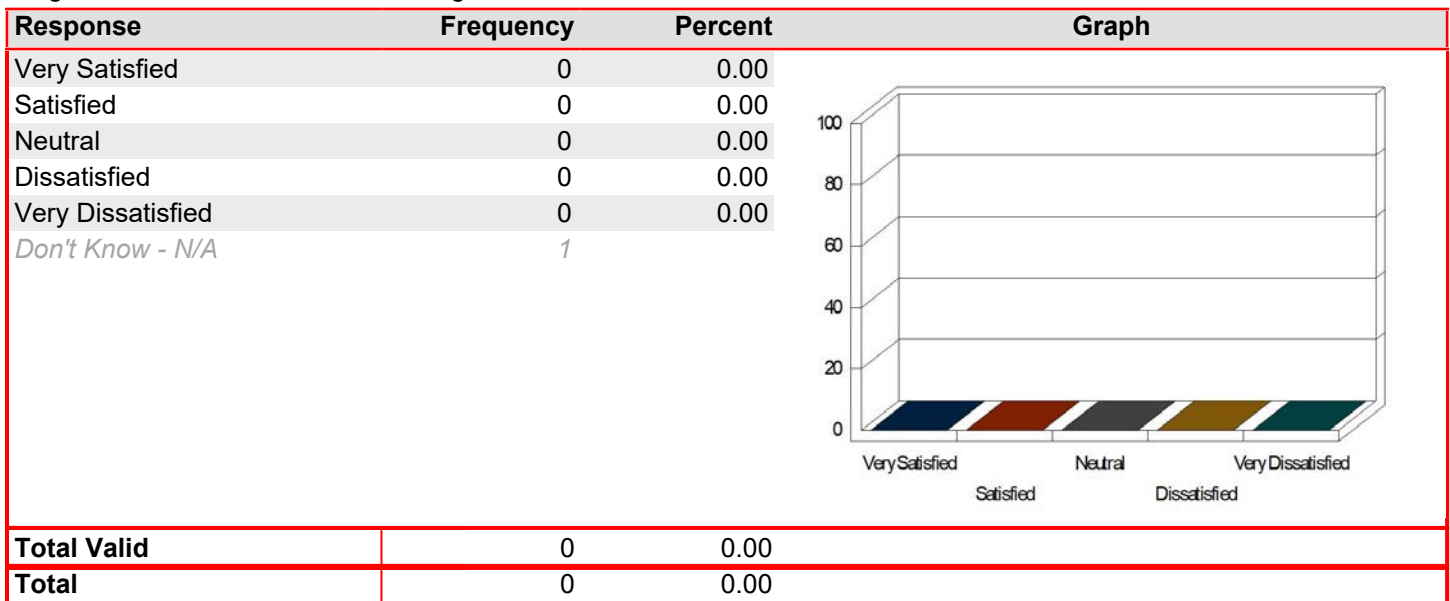
Registration & Admissions - Friendliness of staff

Mean: 3.00



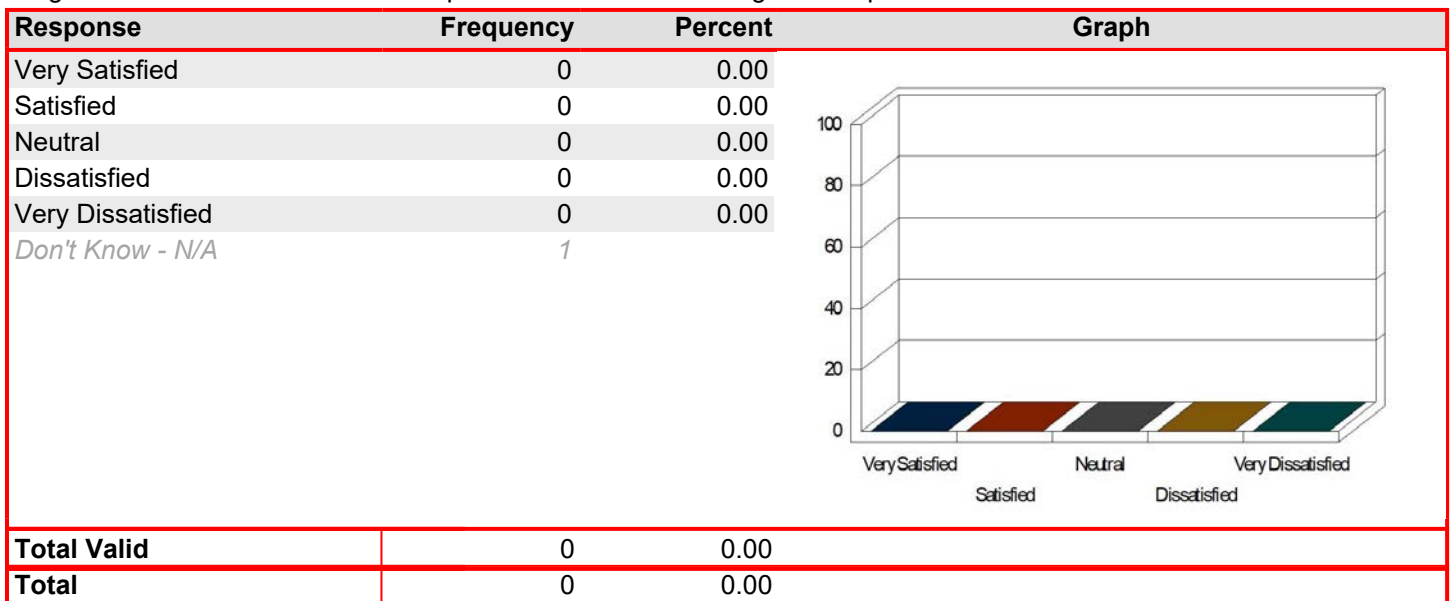
## Registration &amp; Admissions - Knowledge of staff

Mean: -



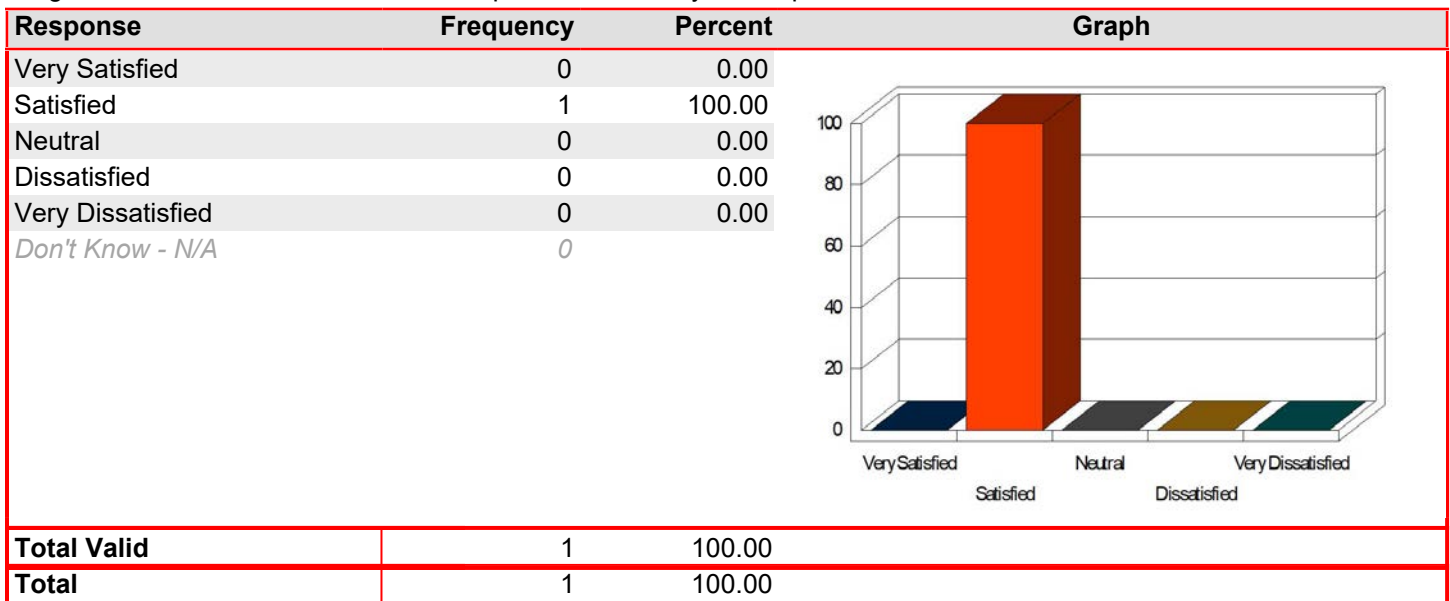
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: -



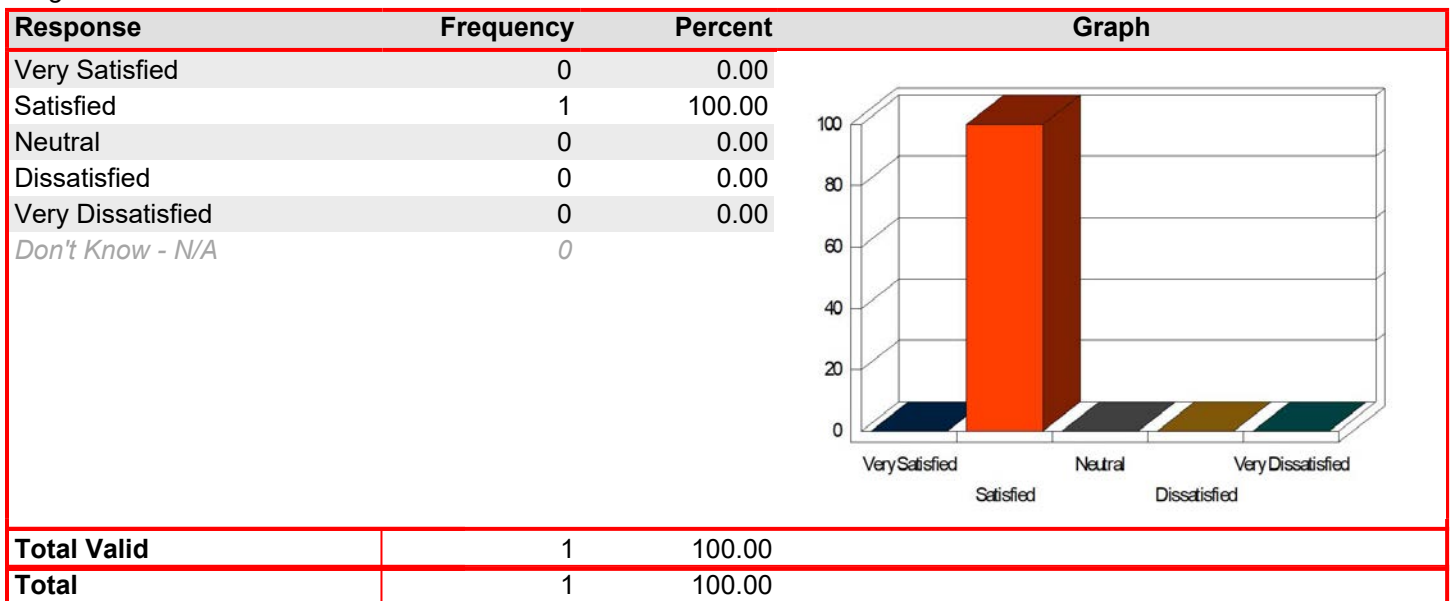
Registration & Admissions - Admissions process was easy to complete

Mean: 4.00



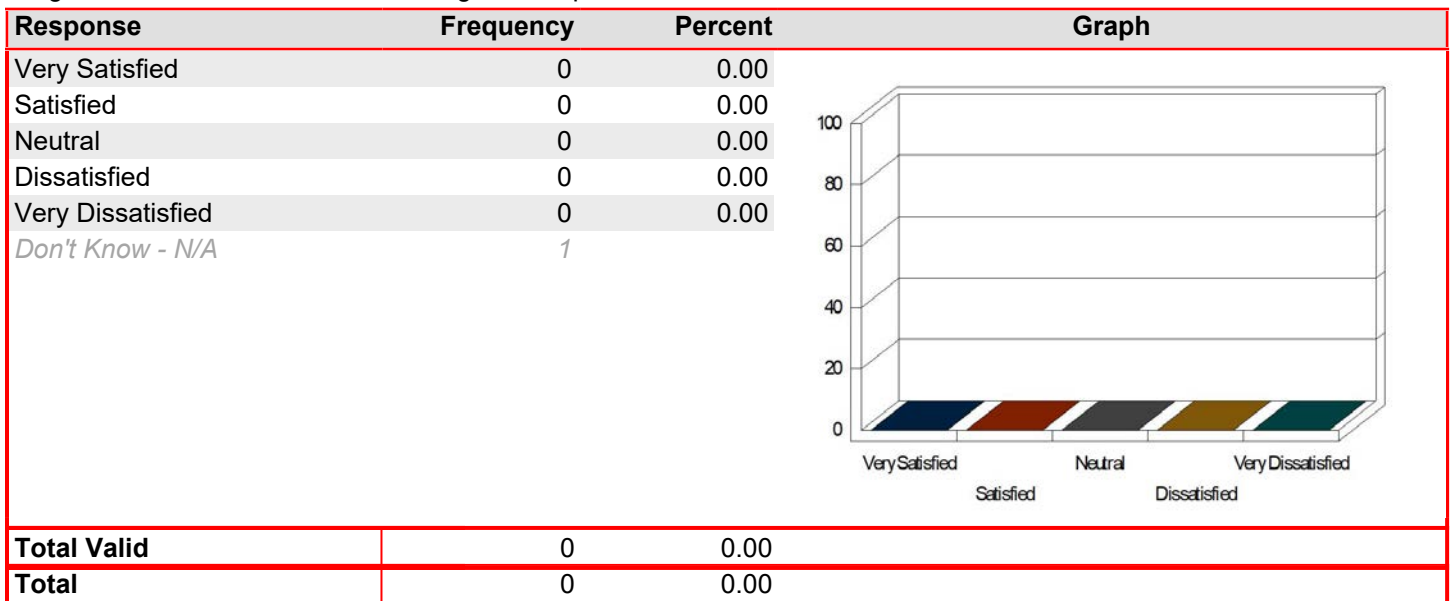
Registration & Admissions - Information I received was understandable

Mean: 4.00



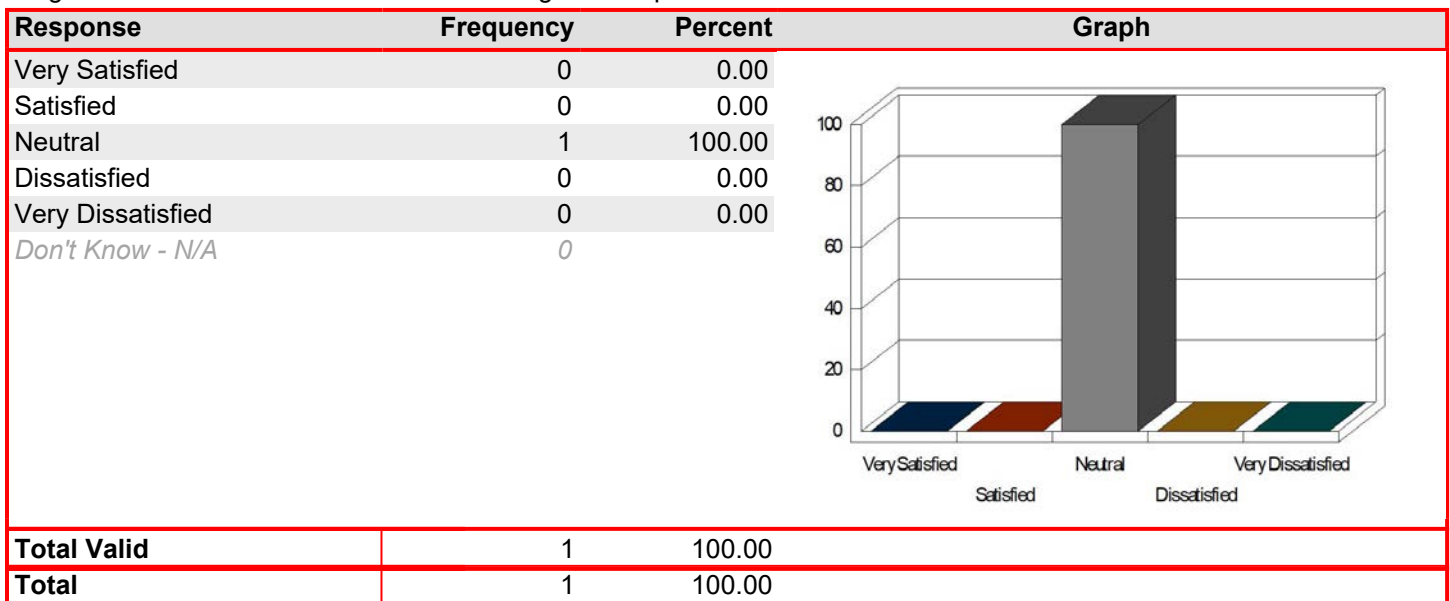
## Registration &amp; Admissions - Online registration process

Mean: -



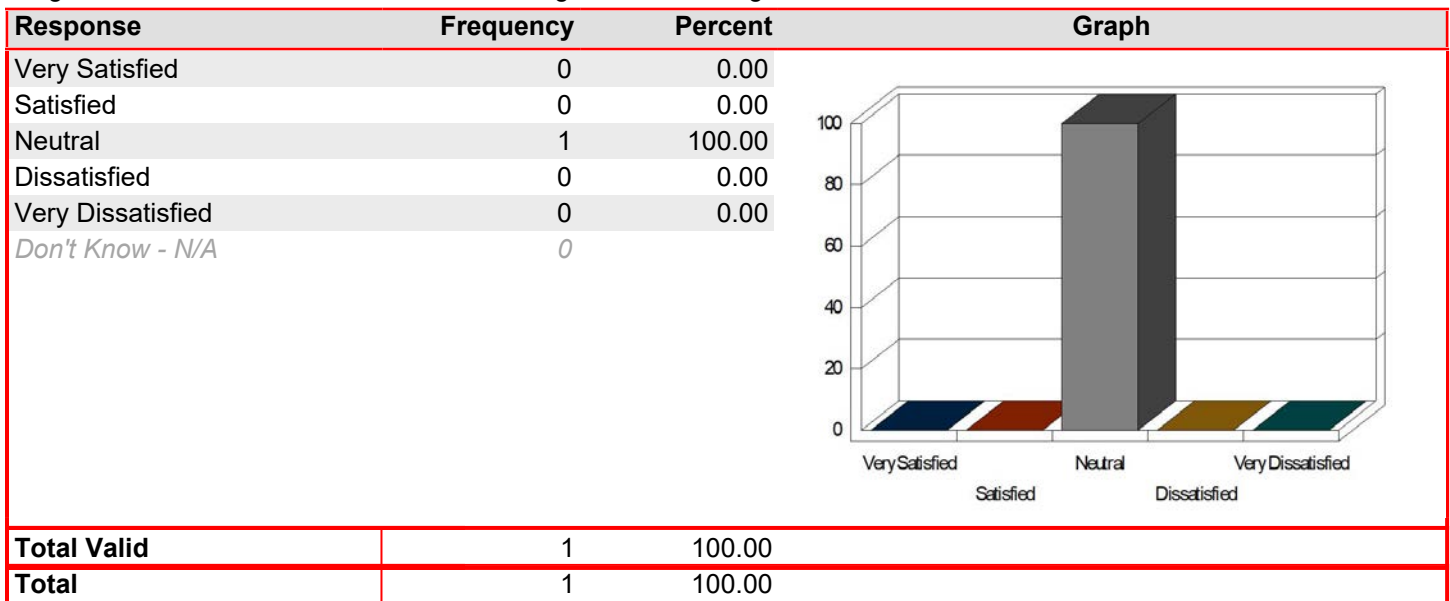
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 3.00



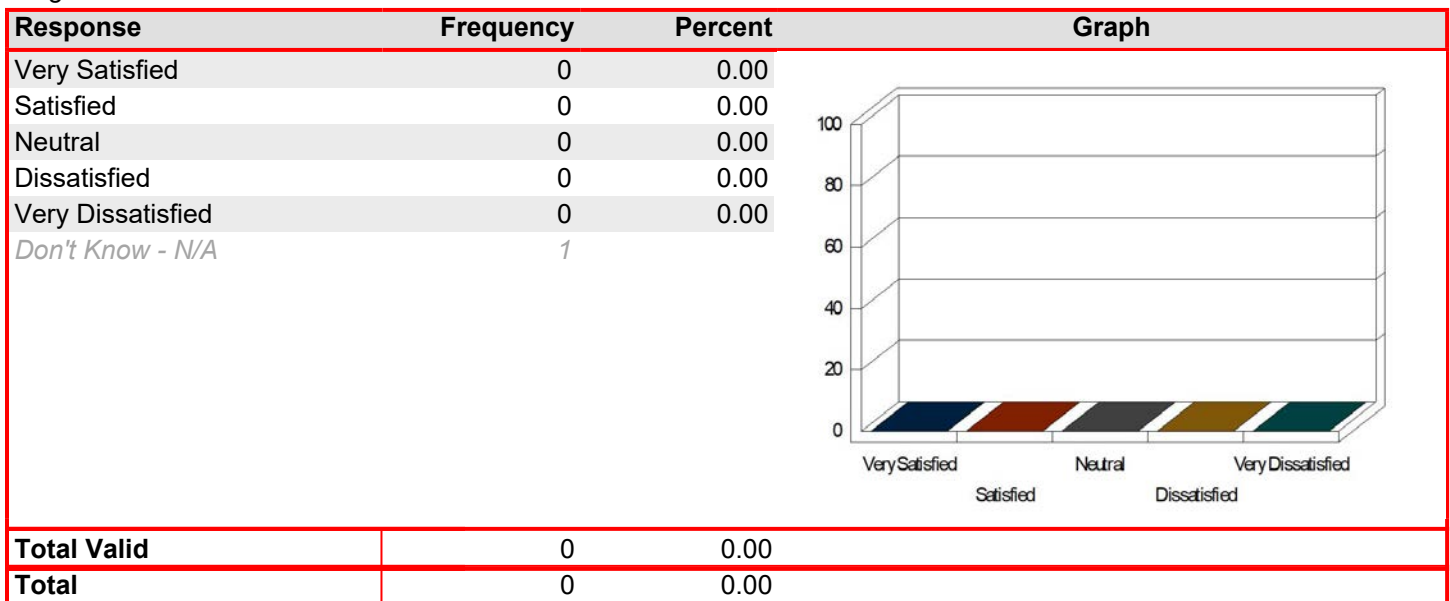
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 3.00



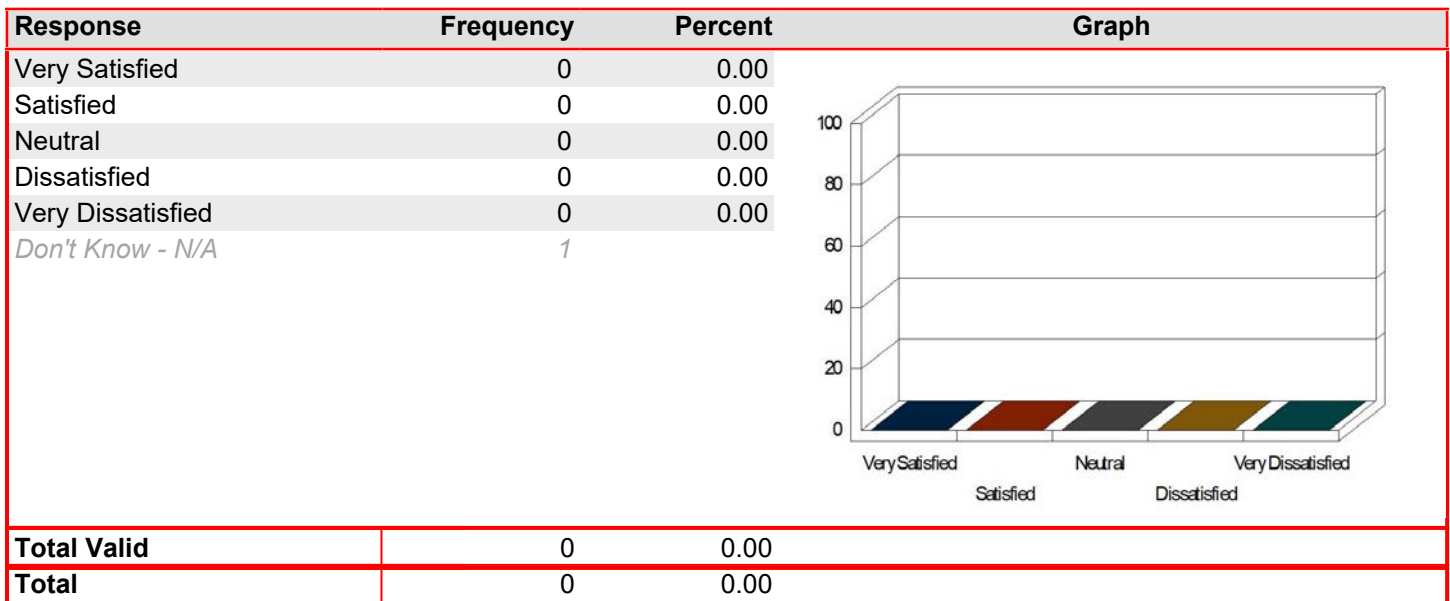
## Registration &amp; Admissions - Website information

Mean: -



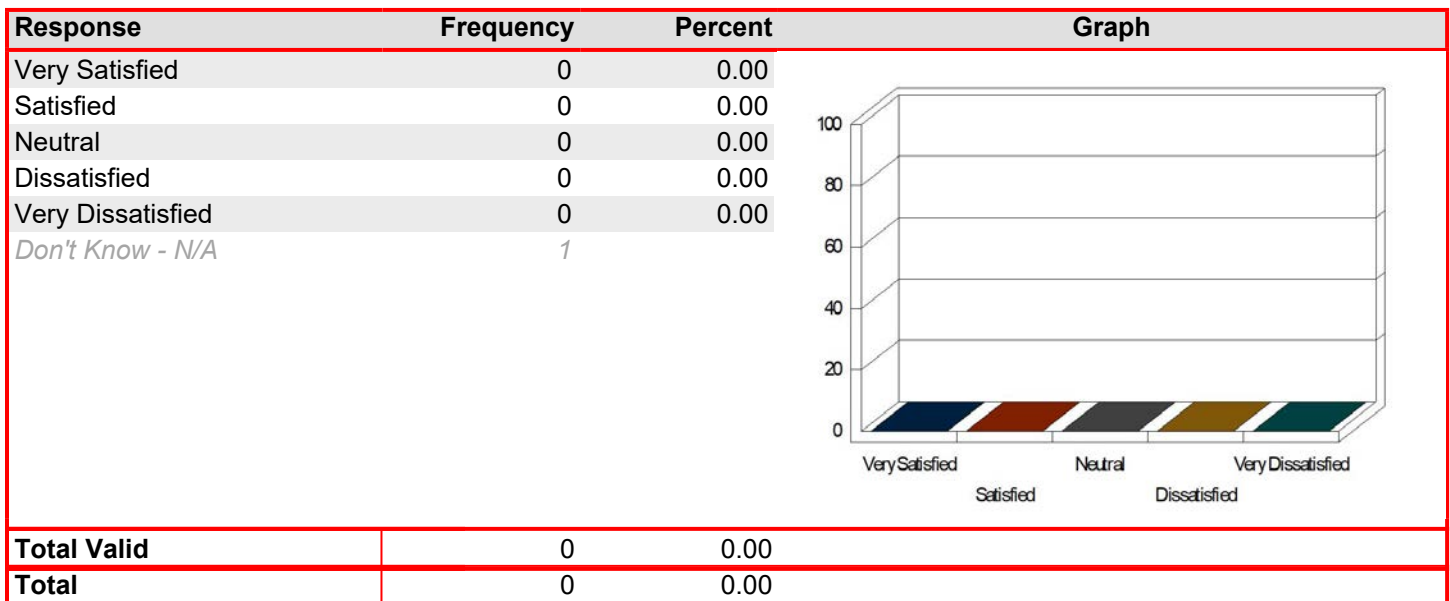
## Financial Aid - Assistance of staff

Mean: -



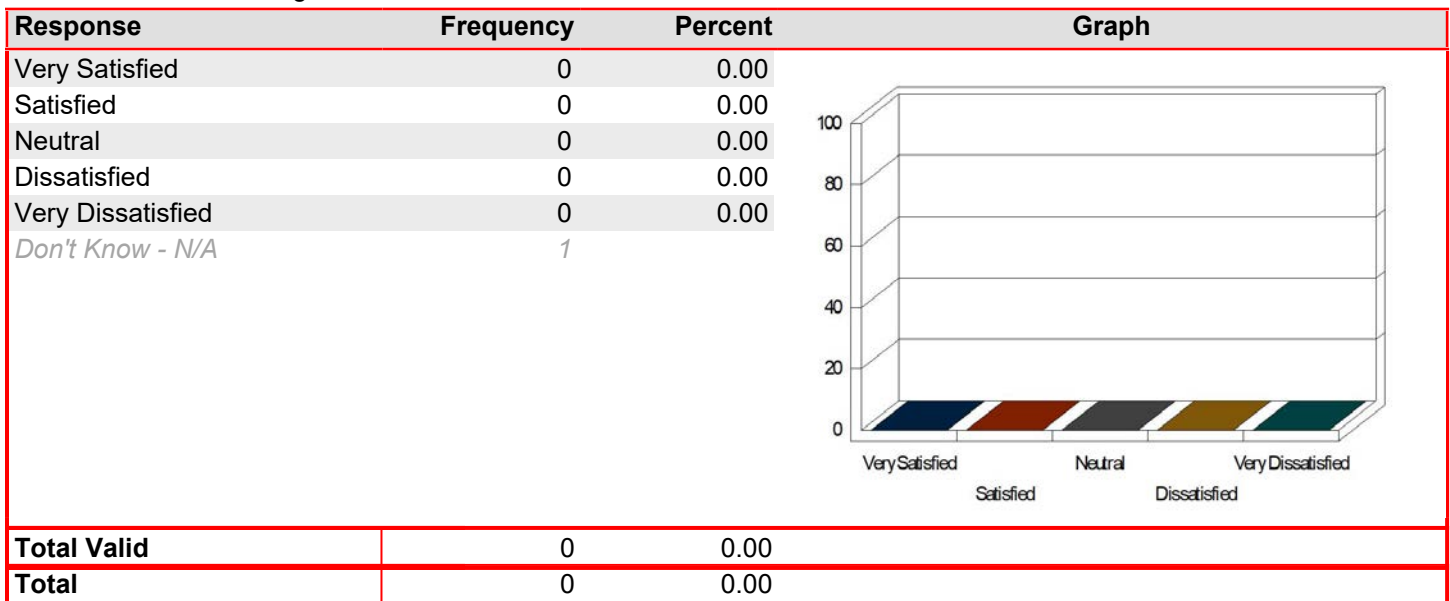
## Financial Aid - Friendliness of staff

Mean: -



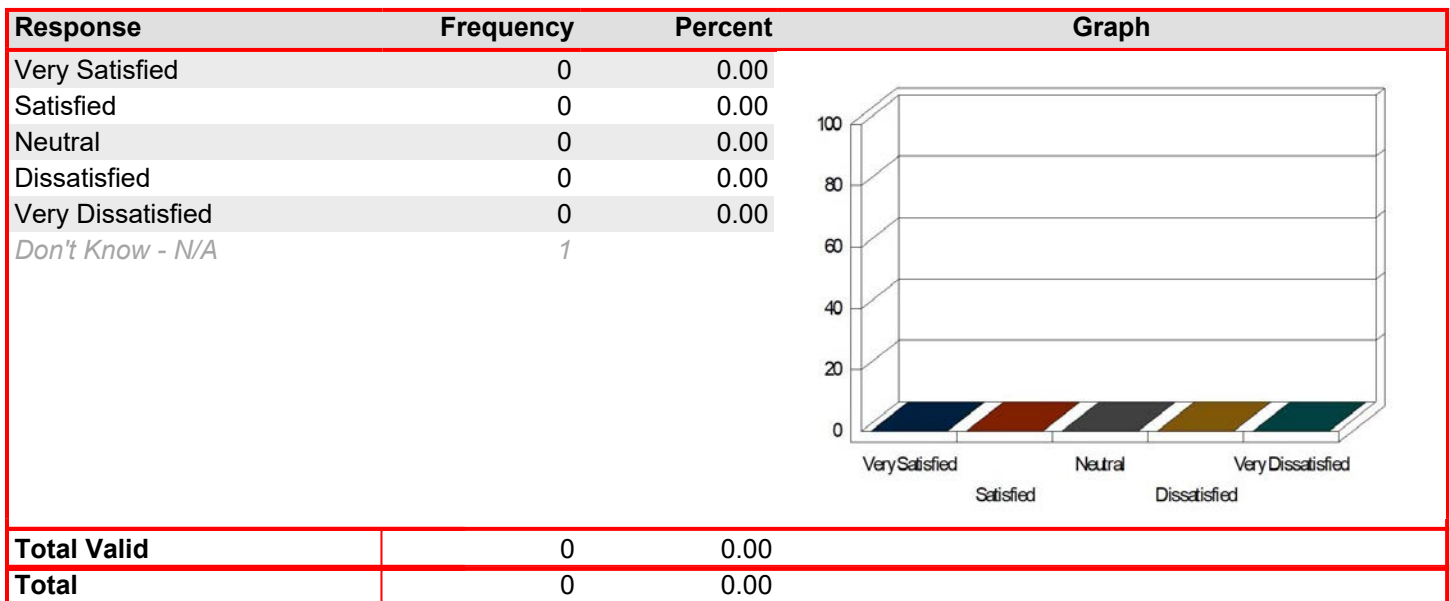
## Financial Aid - Knowledge of staff

Mean: -



## Financial Aid - Information received is accurate

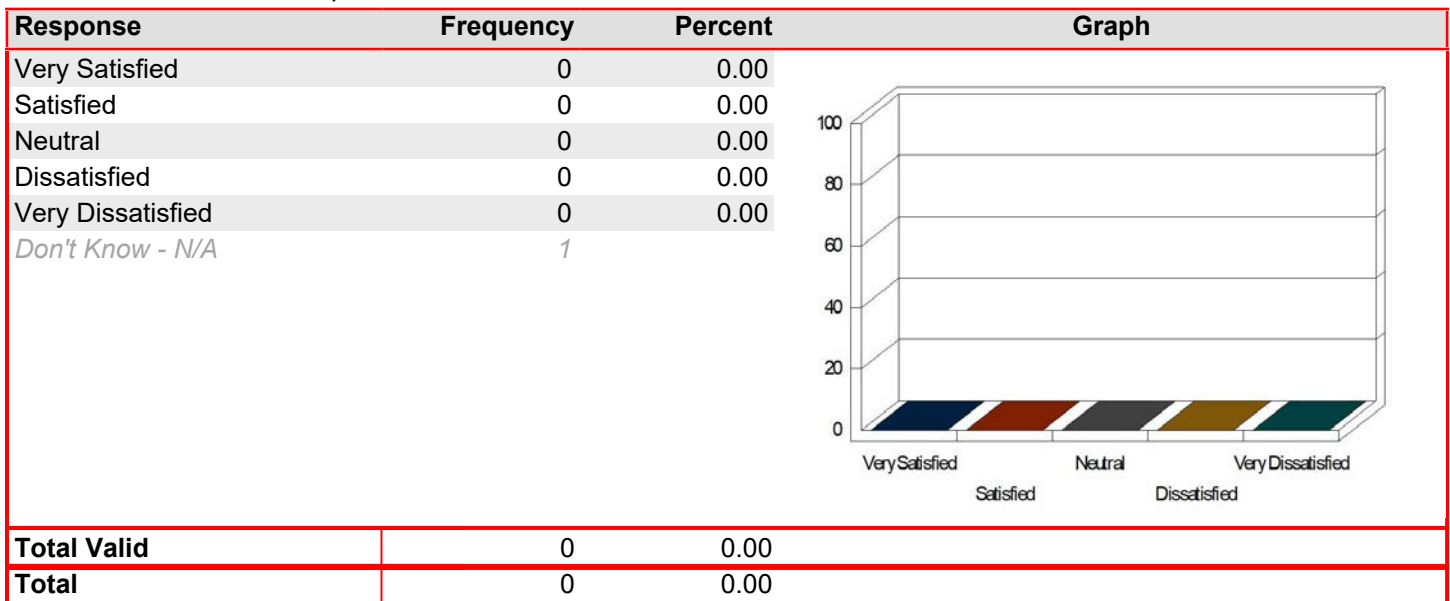
Mean: -





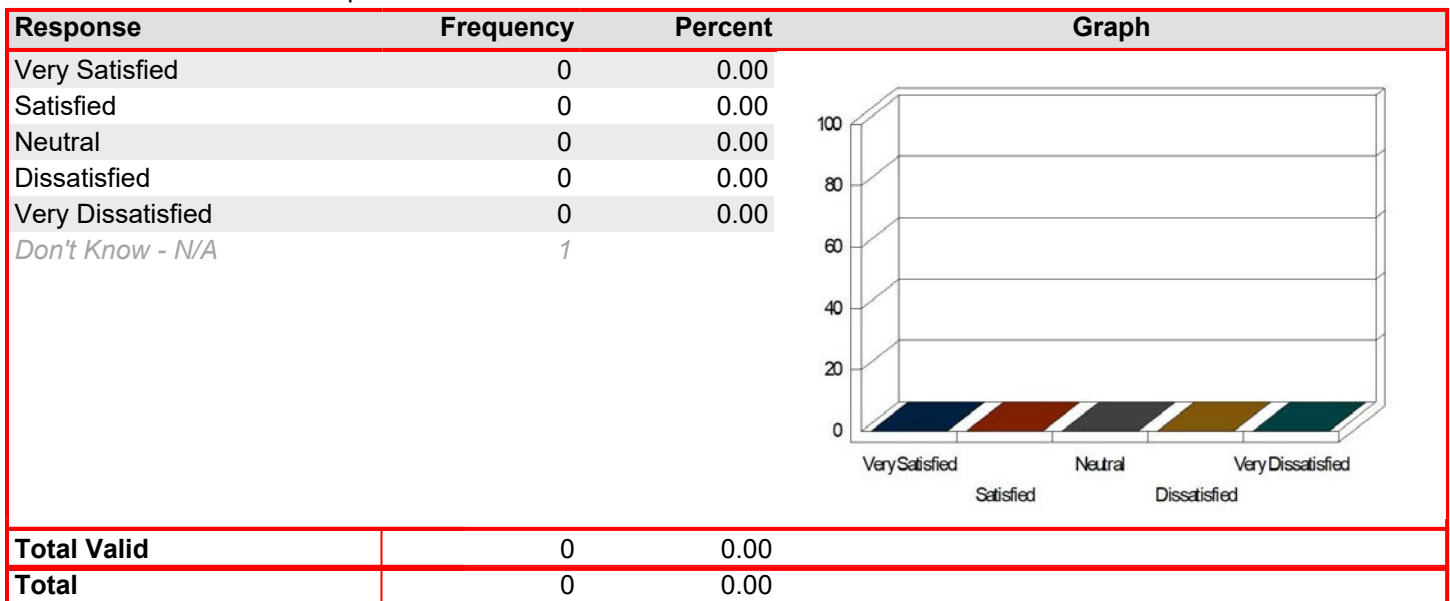
Financial Aid - Information presented is understandable

Mean: -



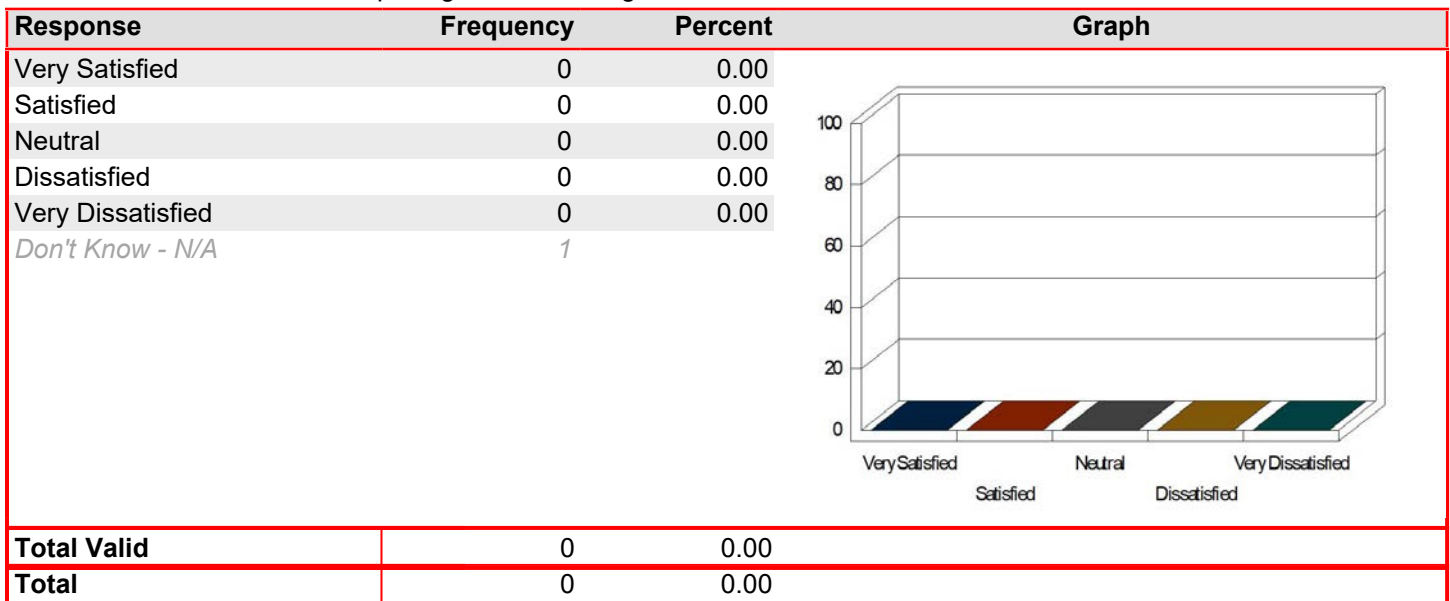
Financial Aid - Financial aid process

Mean: -



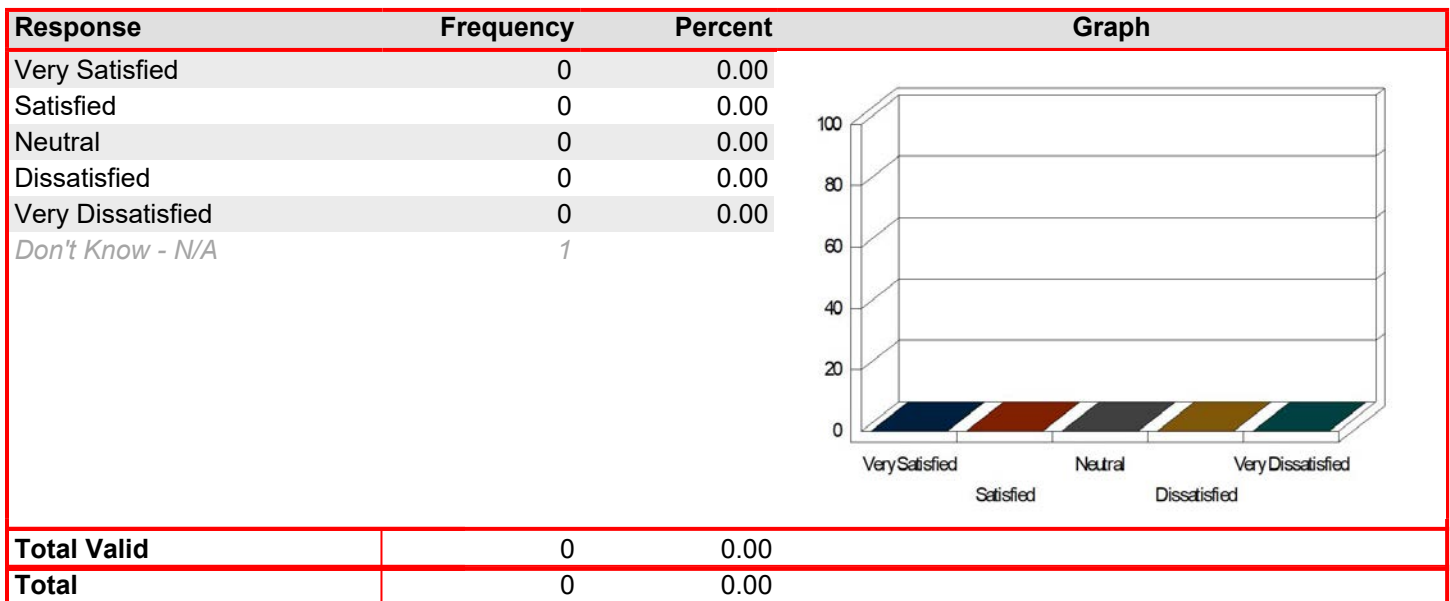
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: -



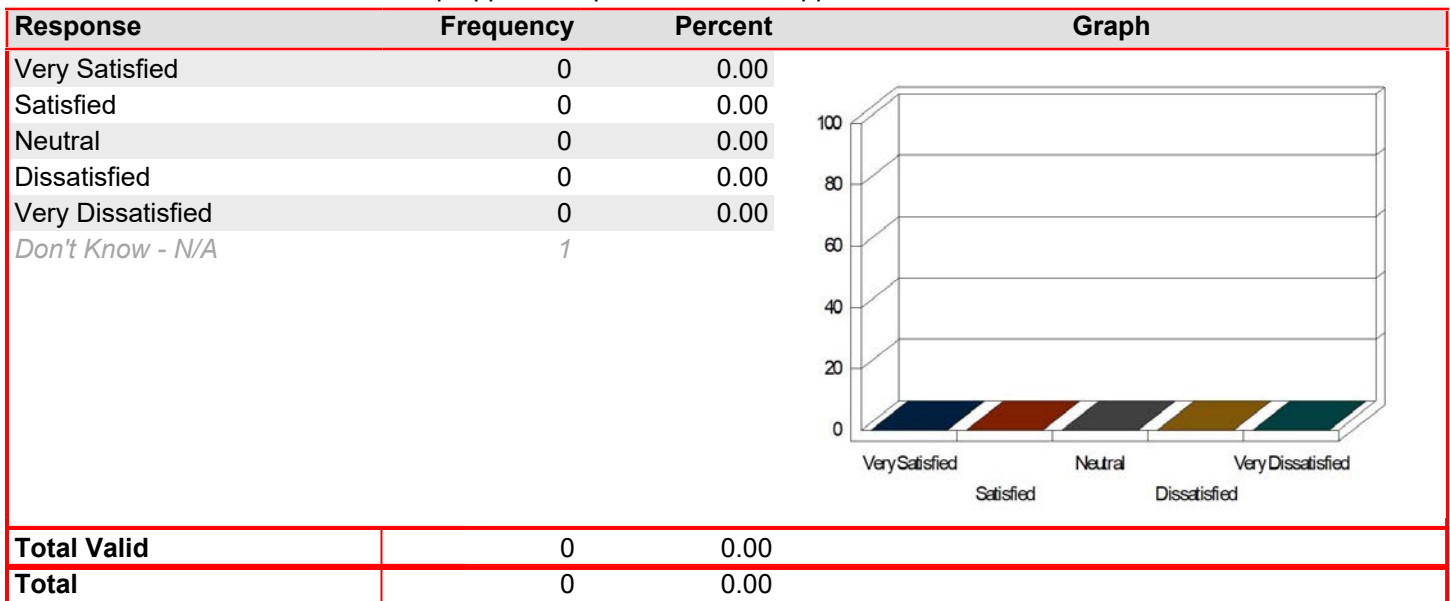
## Financial Aid - Assistance for Veteran benefits

Mean: -



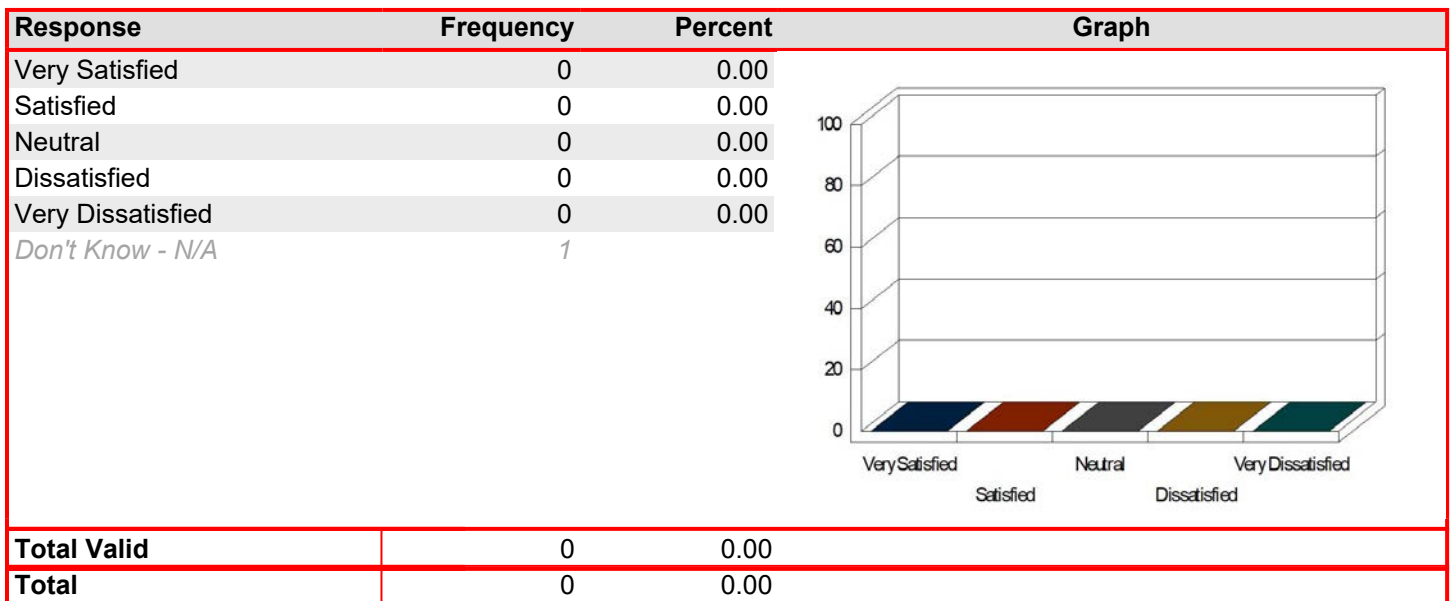
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: -



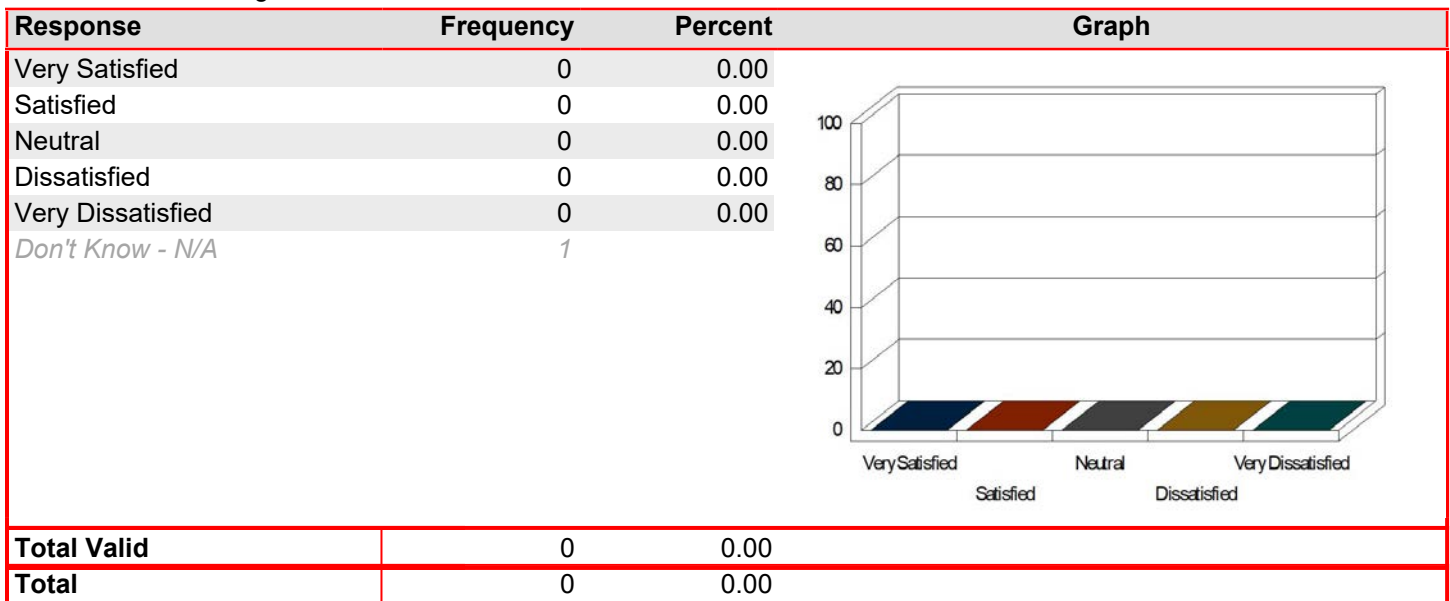
## Financial Aid - Website information

Mean: -



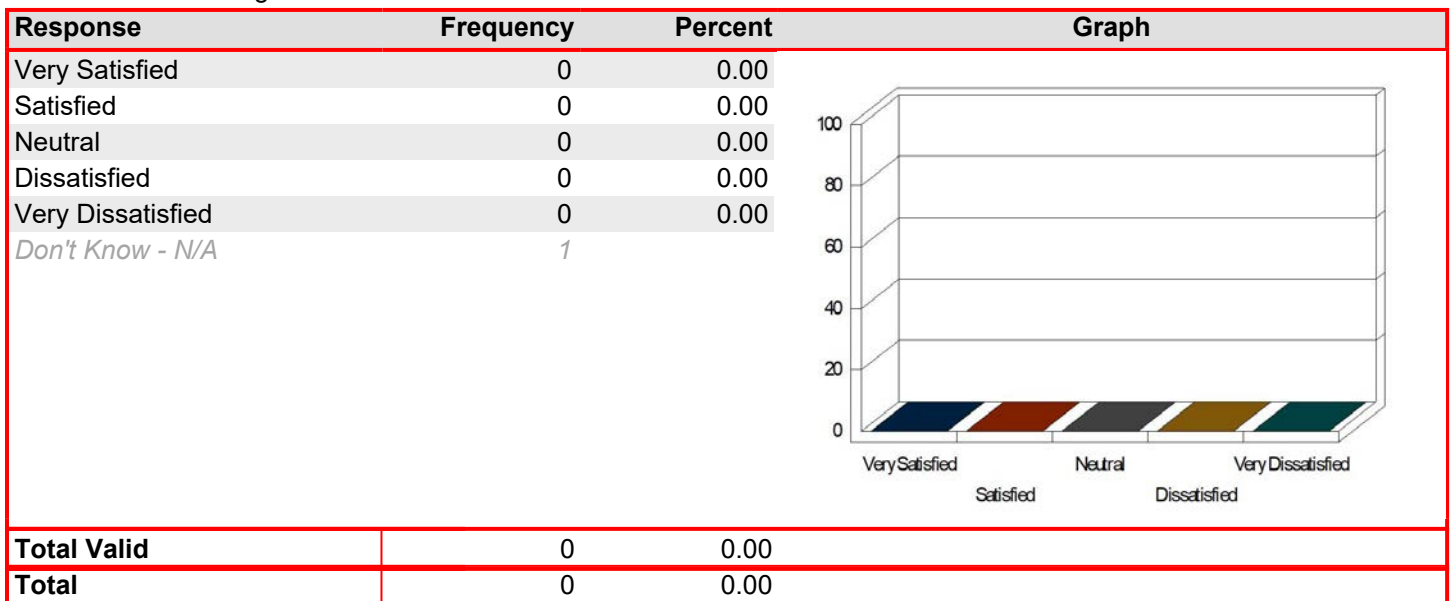
## Guidance/Counseling - Assistance of staff

Mean: -



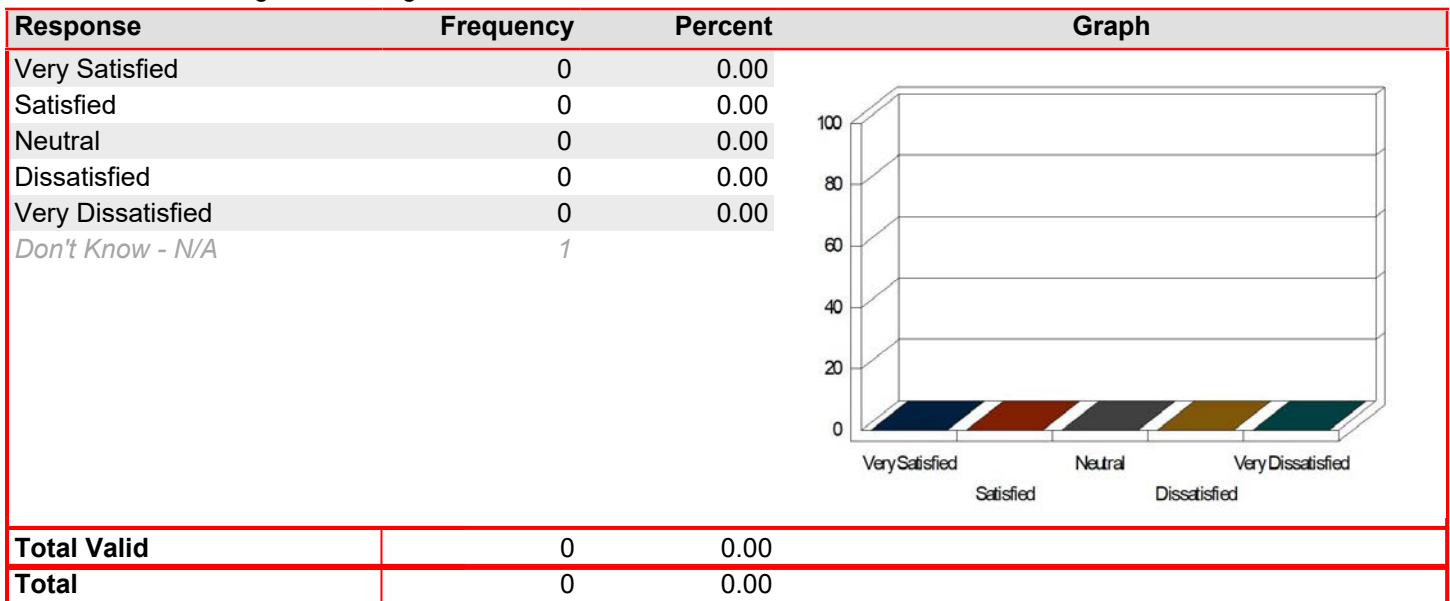
## Guidance/Counseling - Friendliness of staff

Mean: -



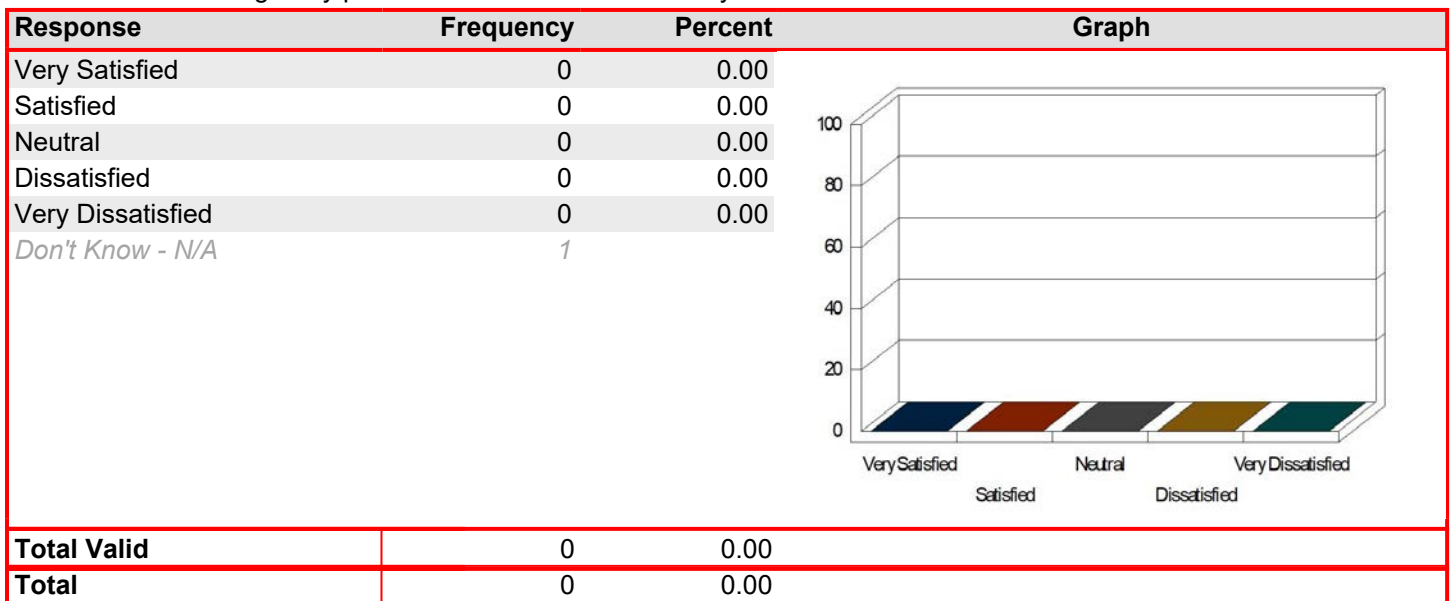
## Guidance/Counseling - Knowledge of staff

Mean: -



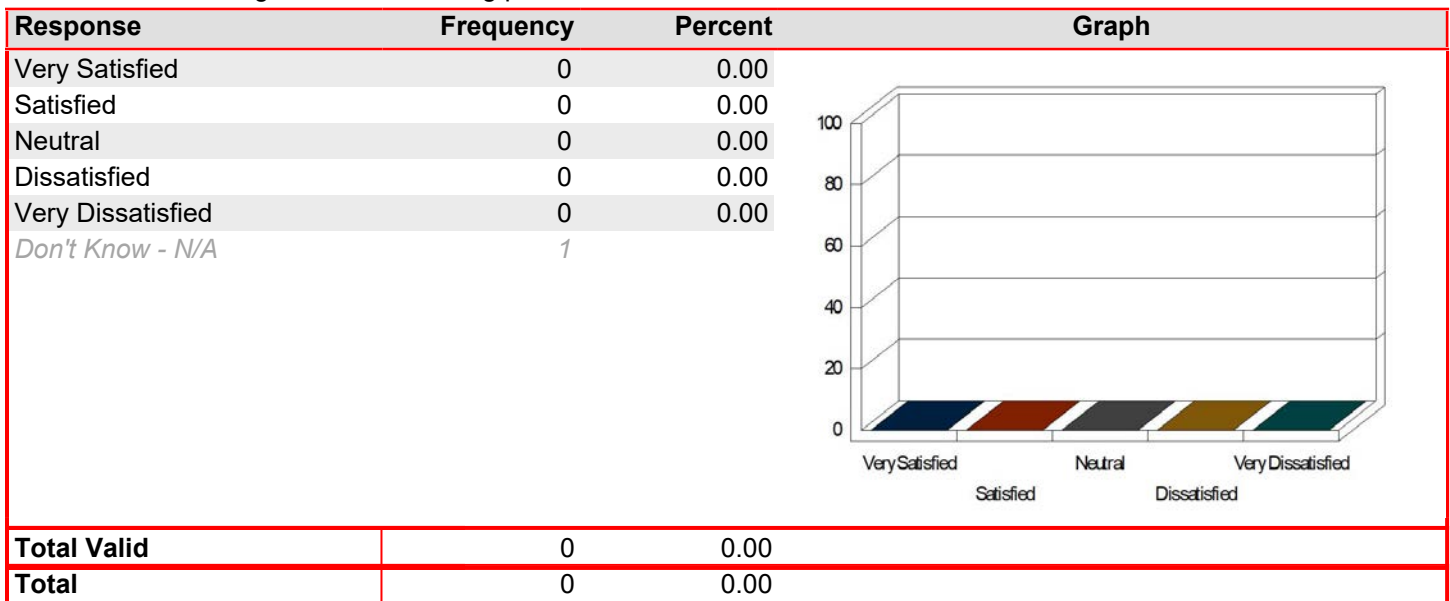
## Guidance/Counseling - My problems are resolved effectively

Mean: -



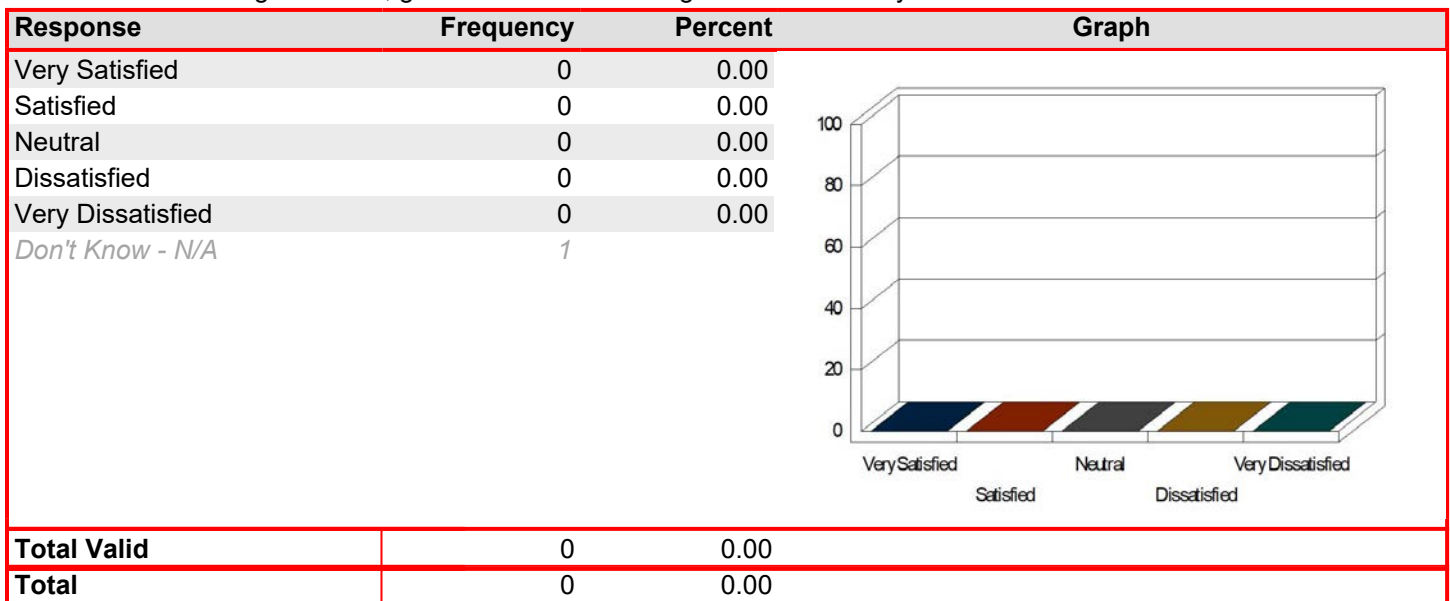
## Guidance/Counseling - Student advising process

Mean: -



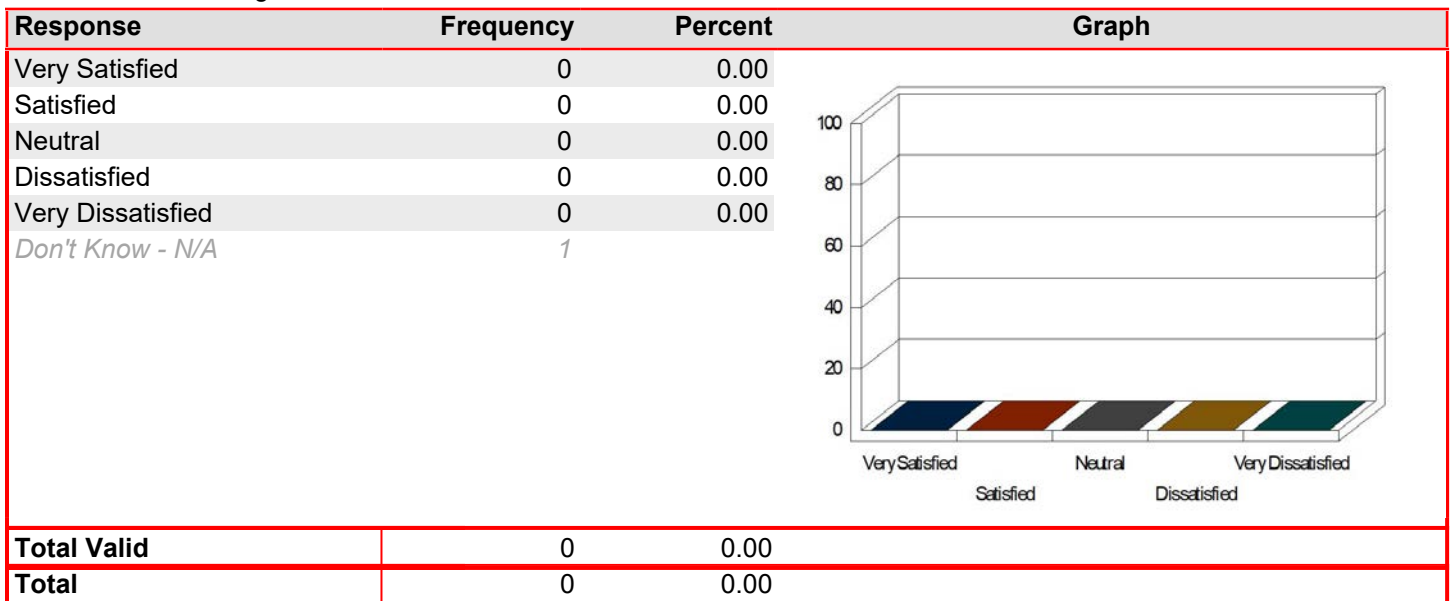
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: -



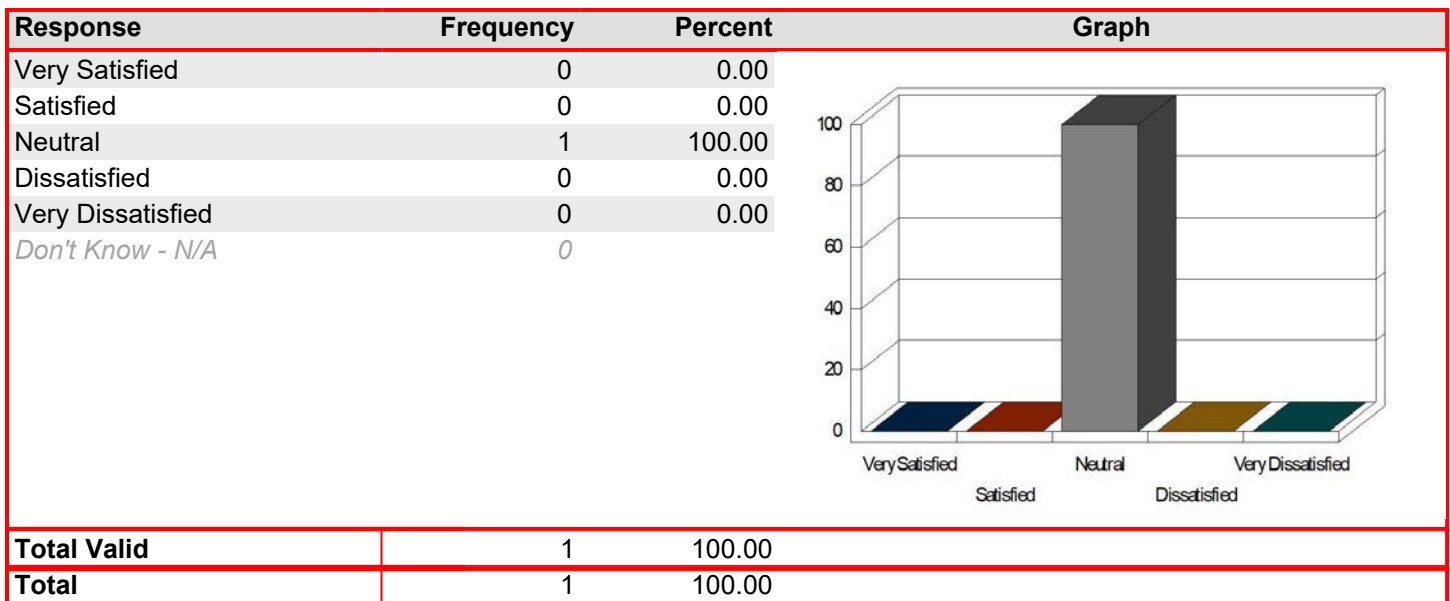
## Guidance/Counseling - Website information

Mean: -



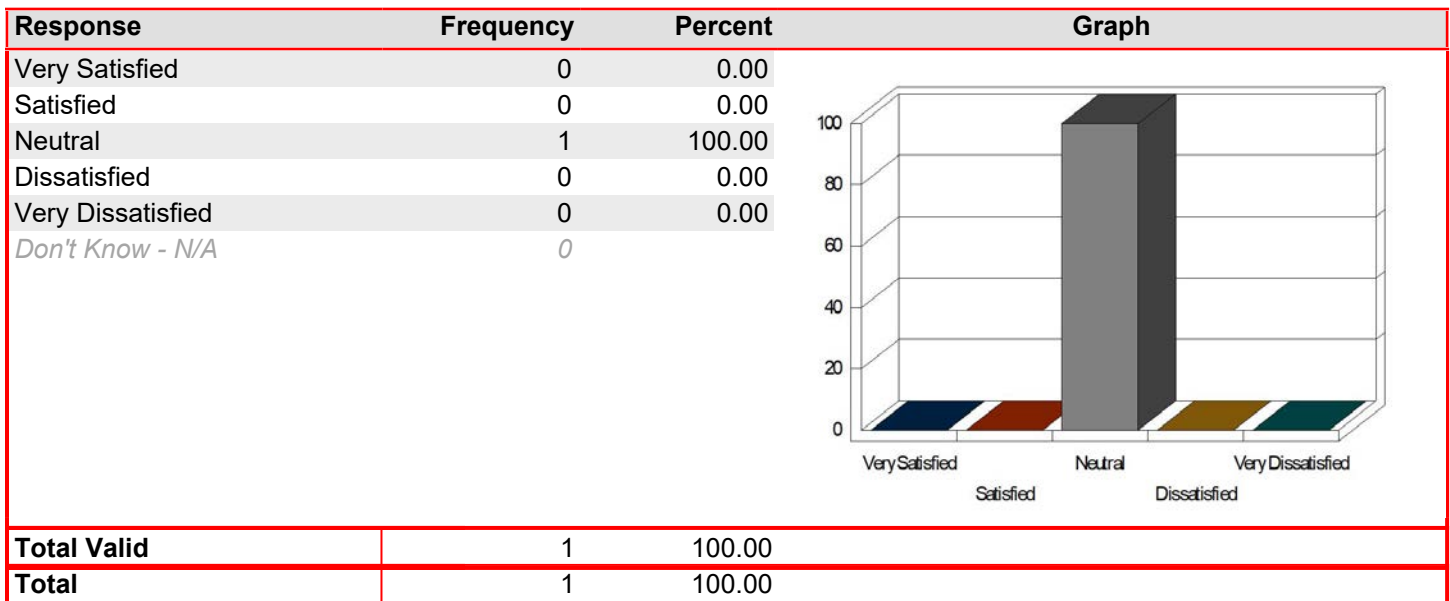
## Business Office/Cashier - Assistance of staff

Mean: 3.00



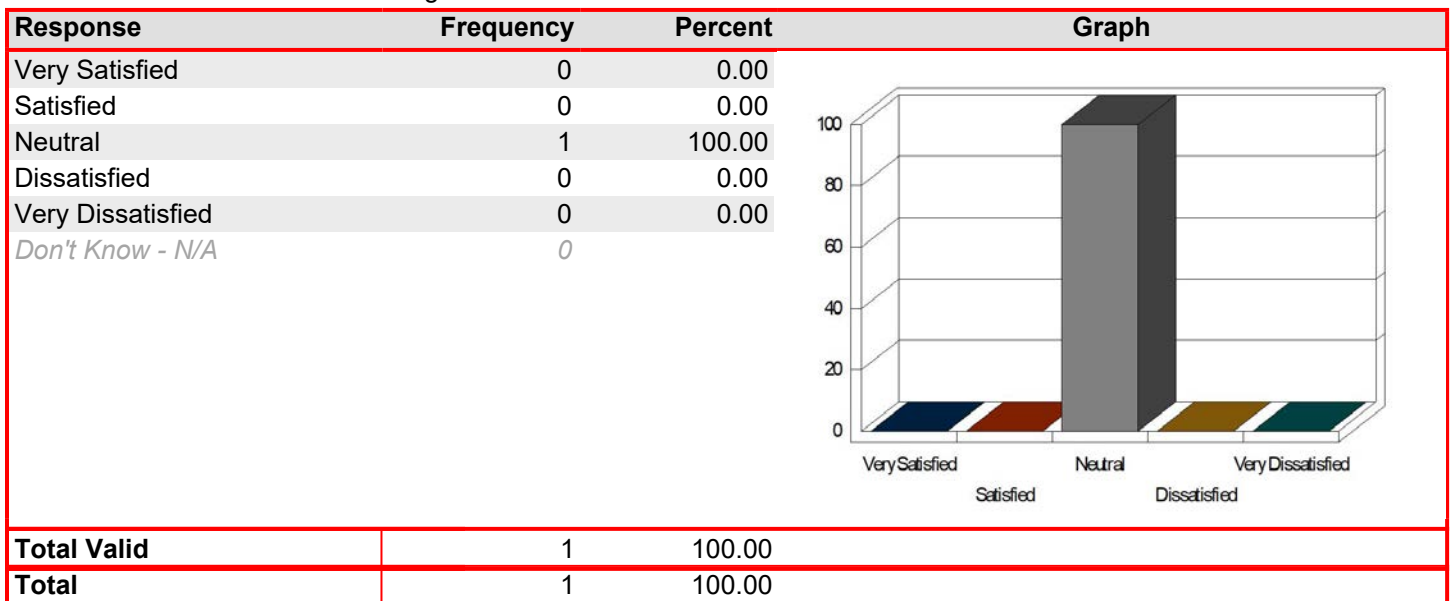
## Business Office/Cashier - Friendliness of staff

Mean: 3.00



## Business Office/Cashier - Knowledge of staff

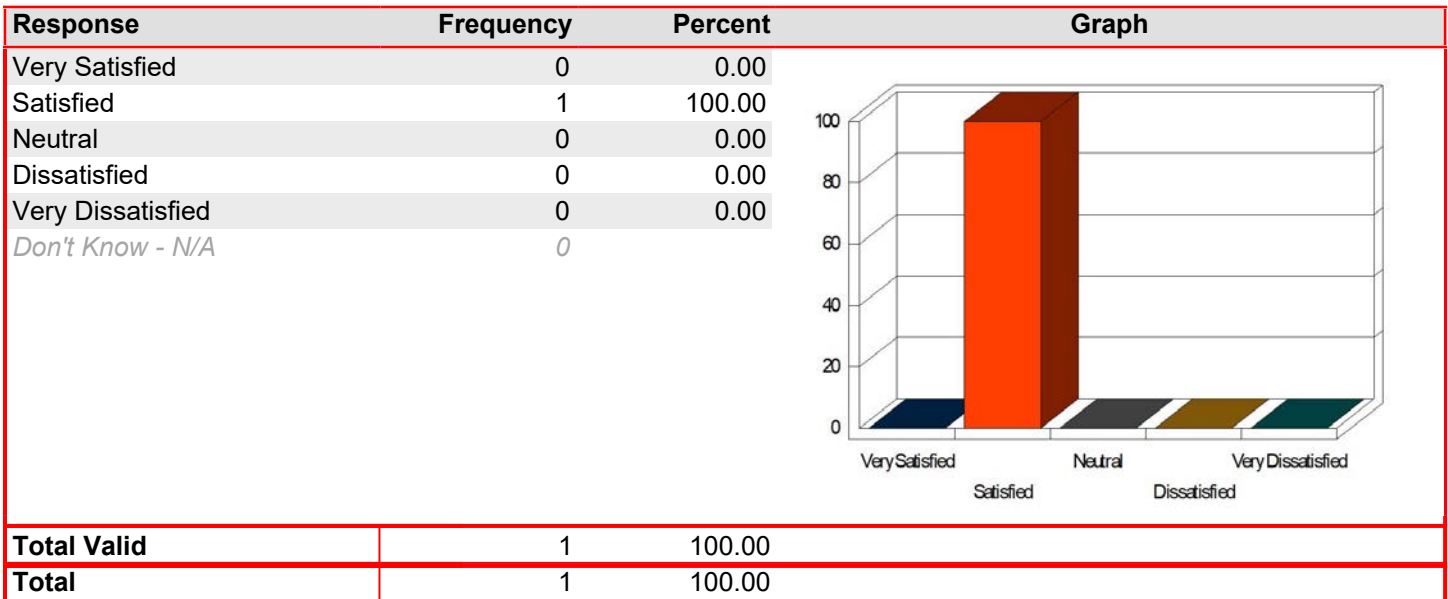
Mean: 3.00





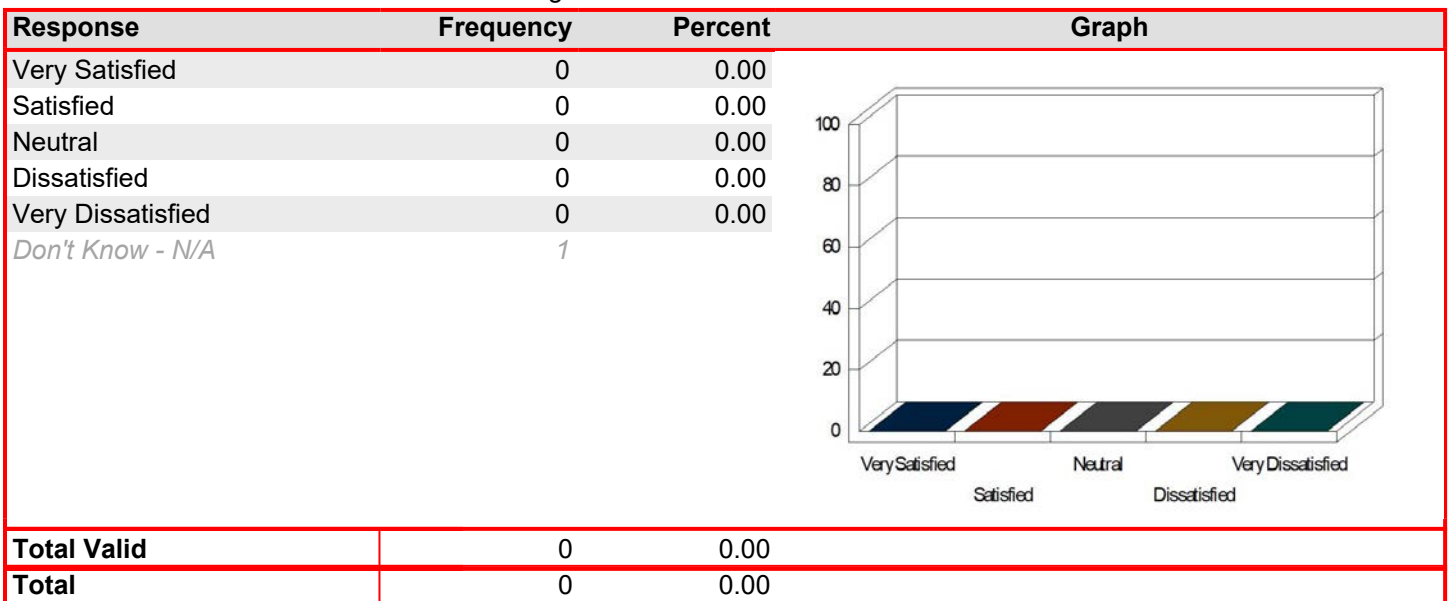
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.00



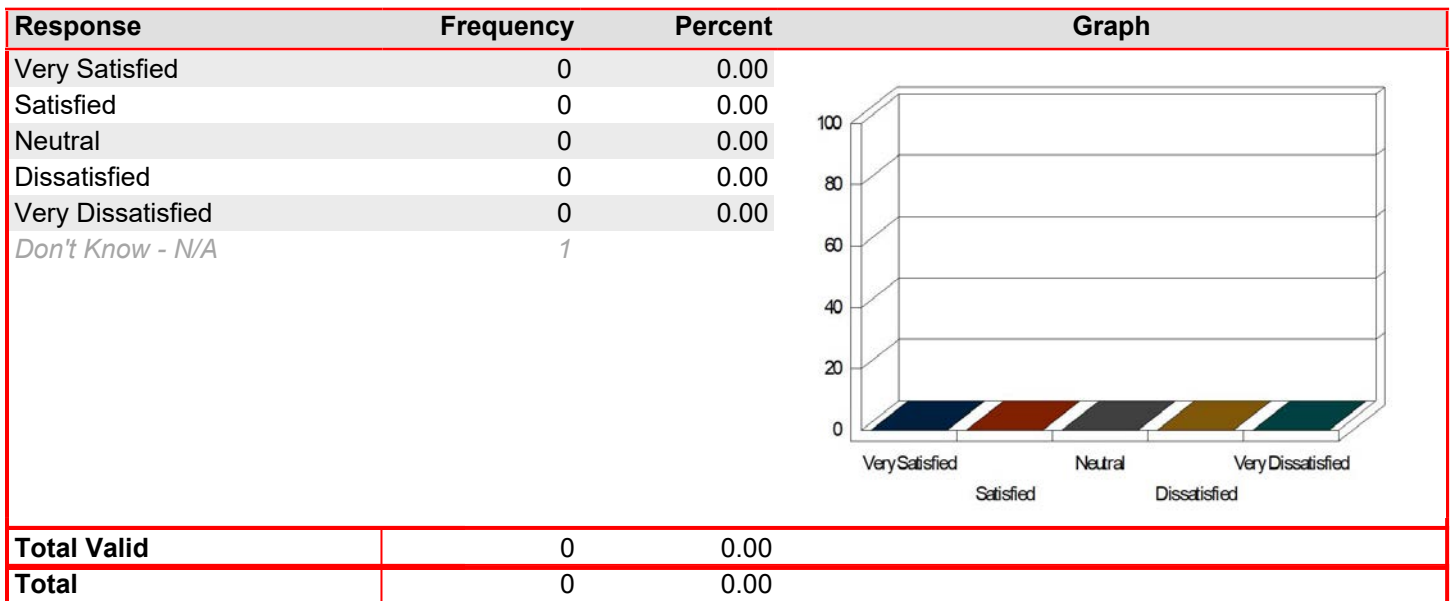
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: -



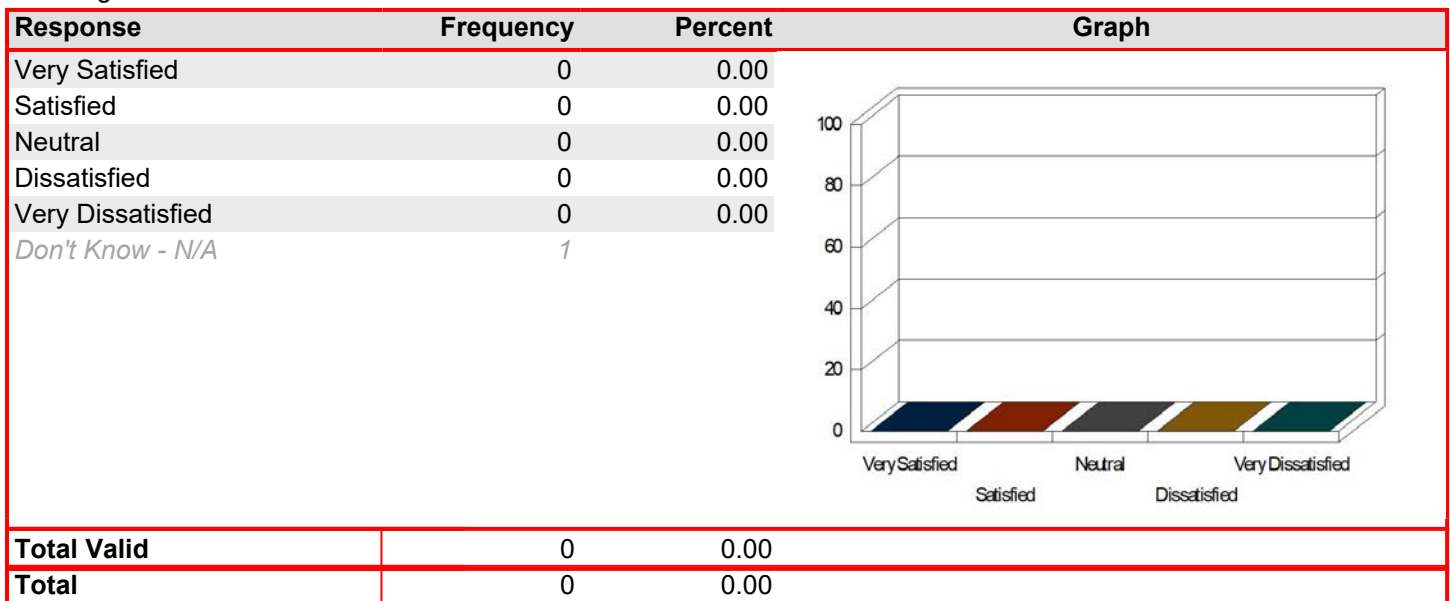
## Business Office/Cashier - Website information

Mean: -



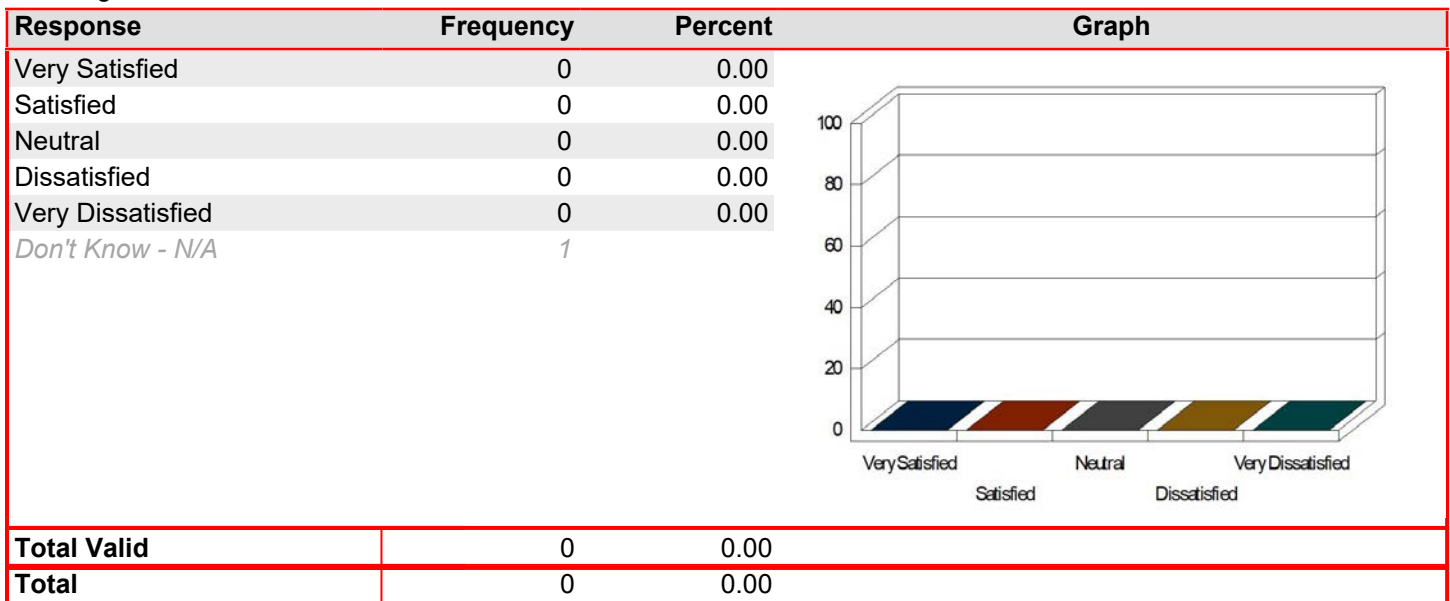
## Tutoring/CAPS - Assistance of staff

Mean: -



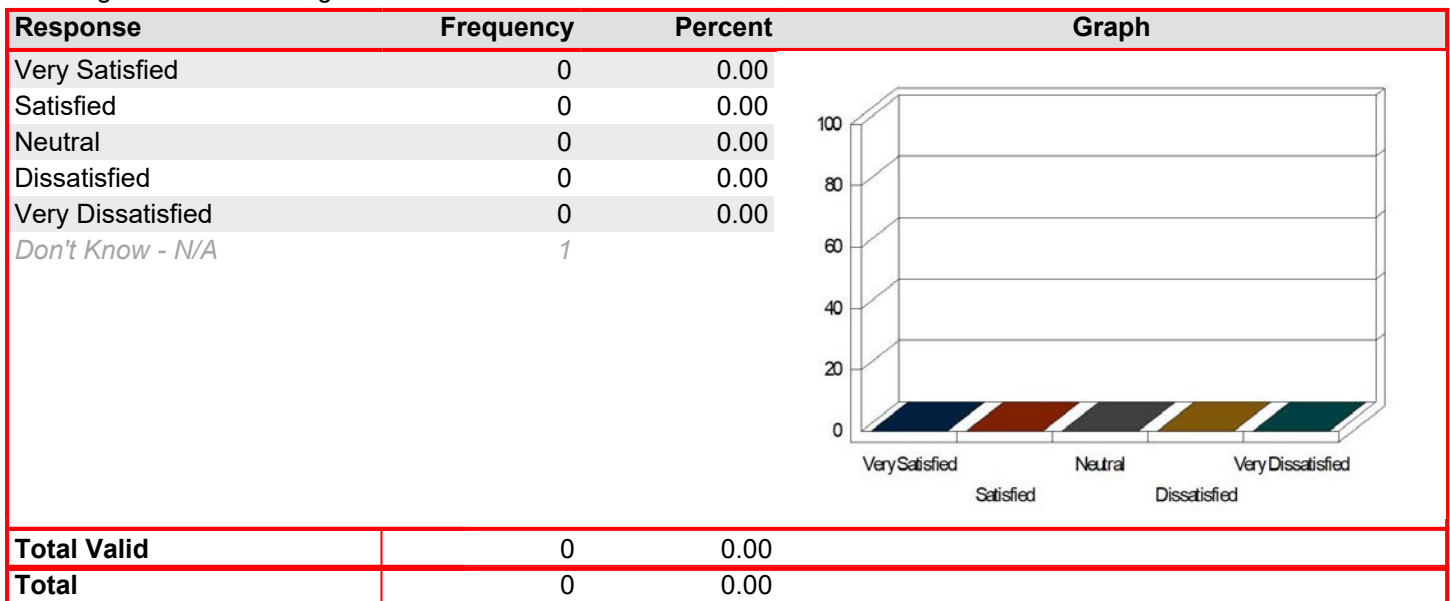
## Tutoring/CAPS - Friendliness of staff

Mean: -



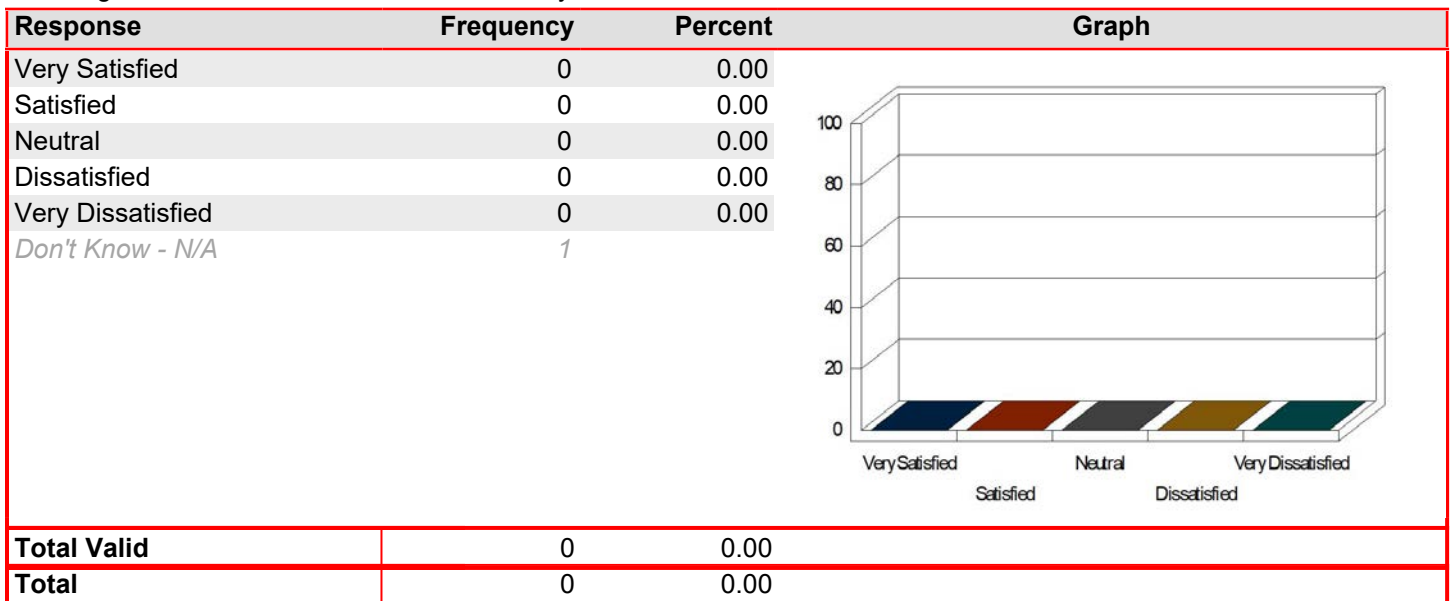
## Tutoring/CAPS - Knowledge of staff

Mean: -



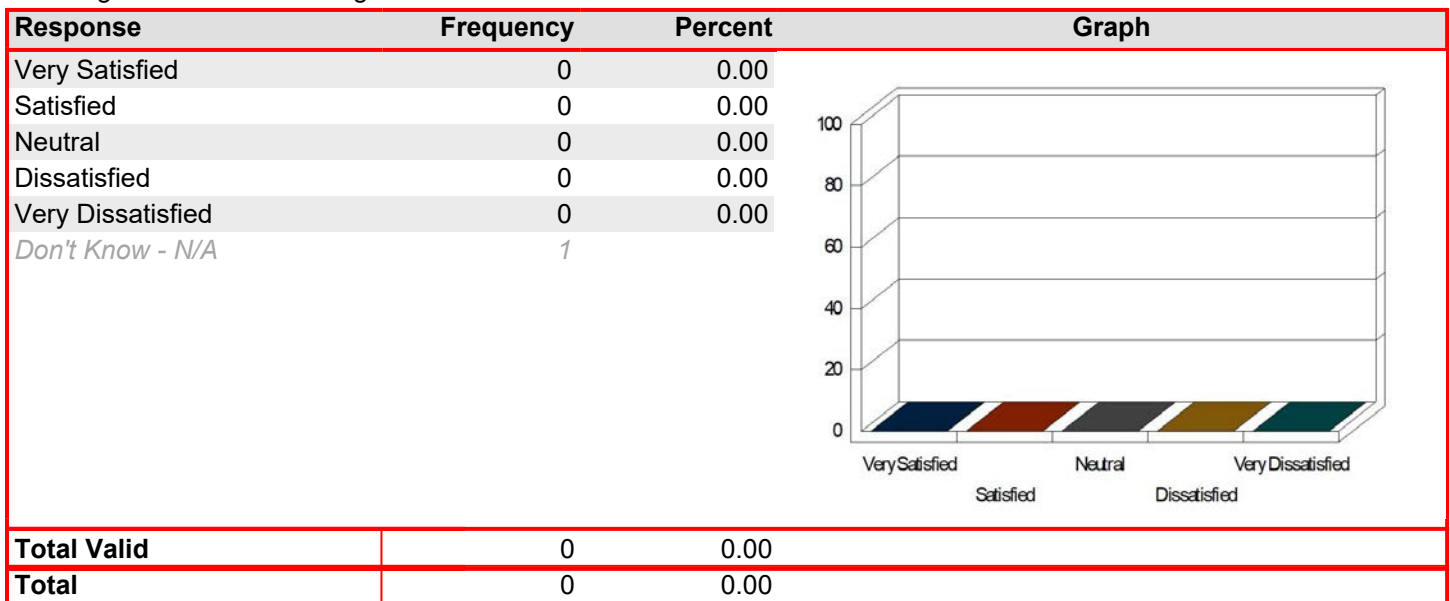
## Tutoring/CAPS - Documented student disability services

Mean: -



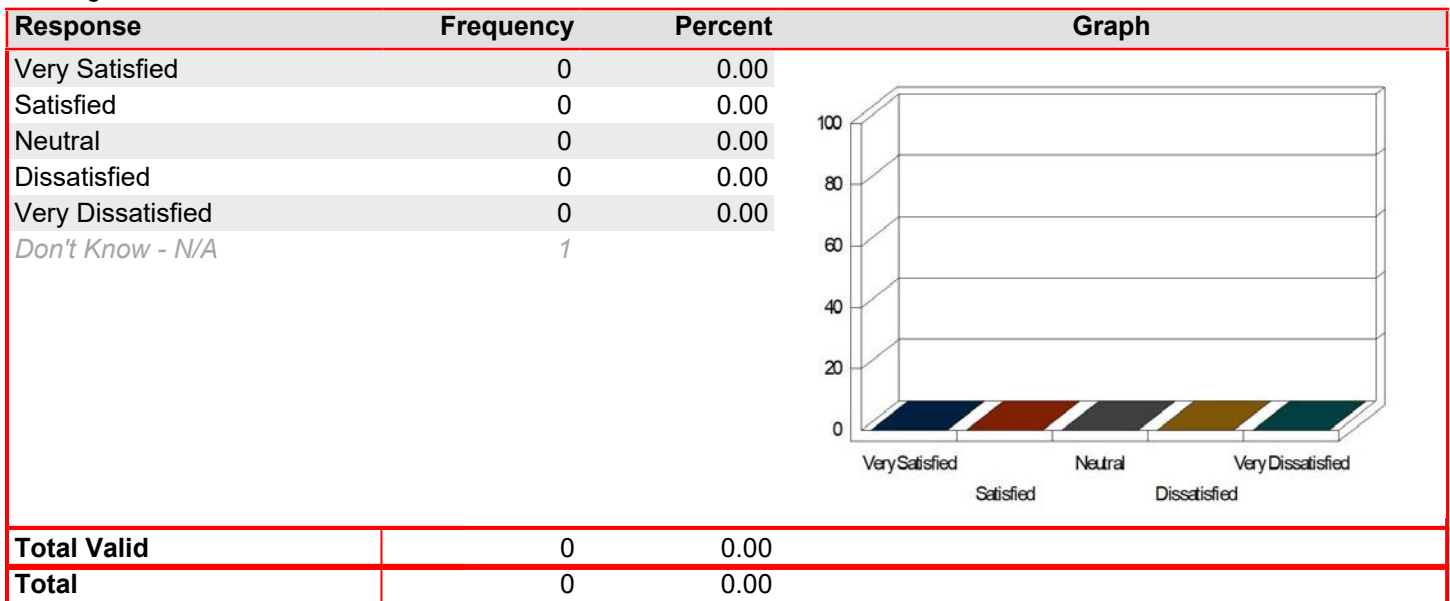
## Tutoring/CAPS - Peer tutoring services

Mean: -



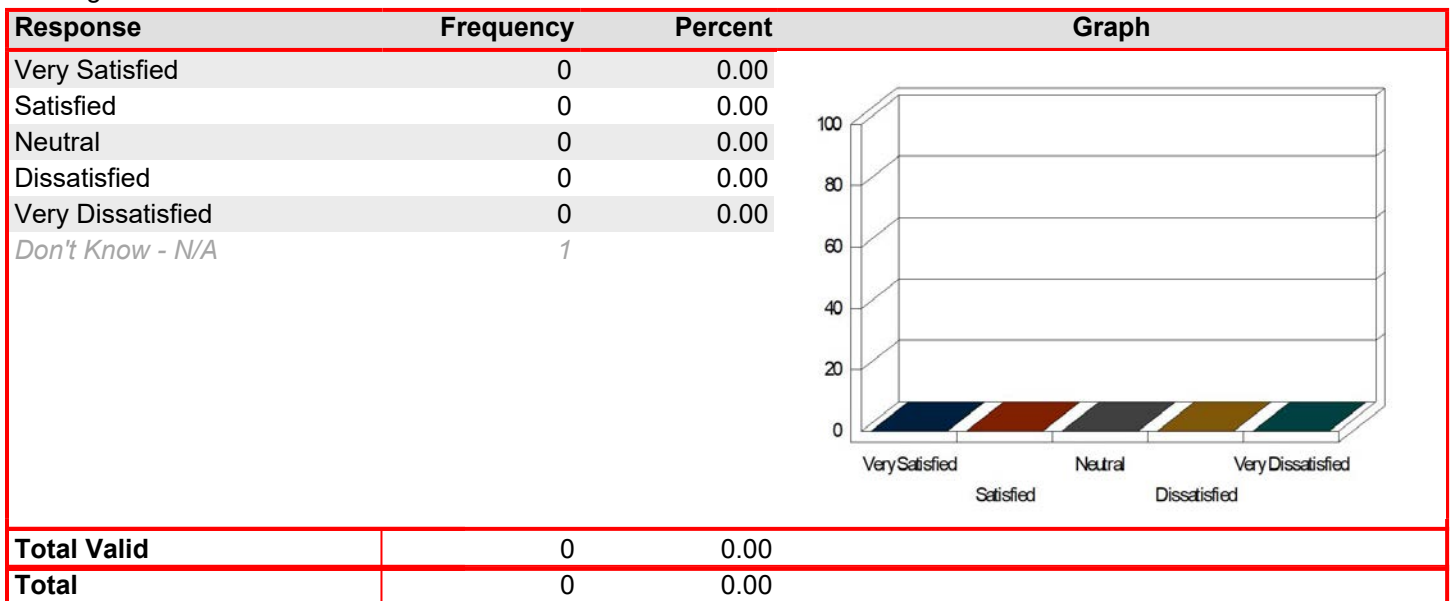
## Testing Services - Assistance of staff

Mean: -



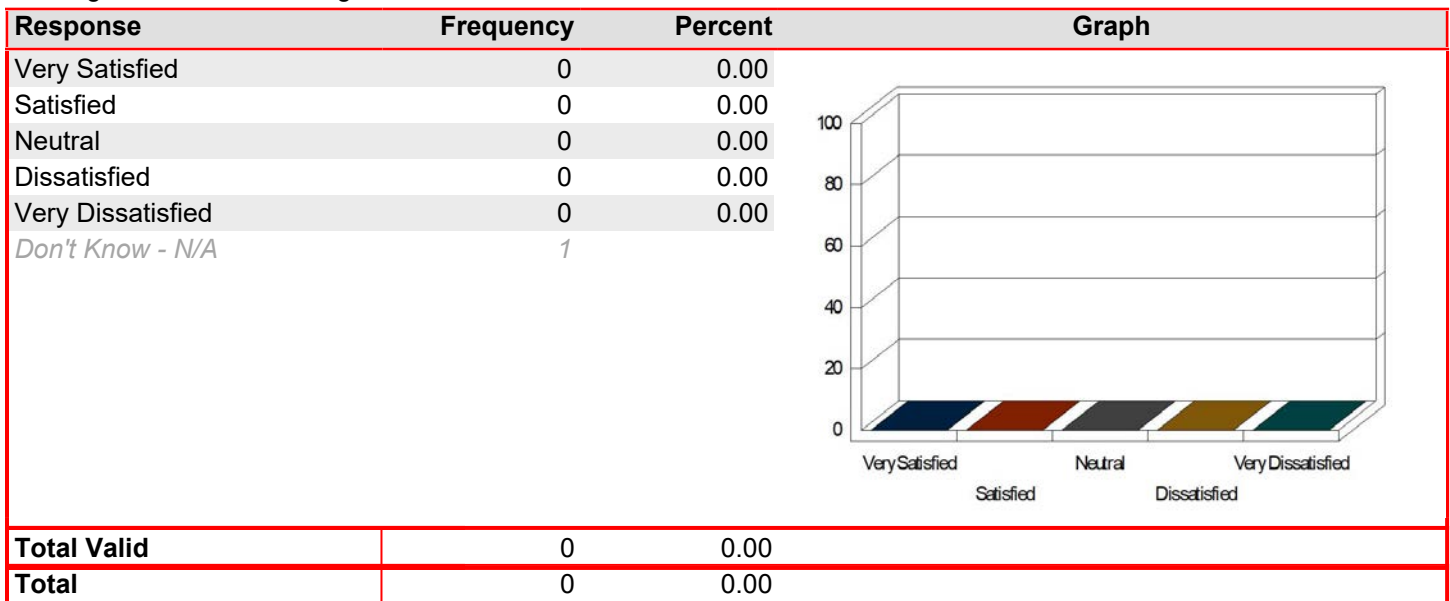
## Testing Services - Friendliness of staff

Mean: -



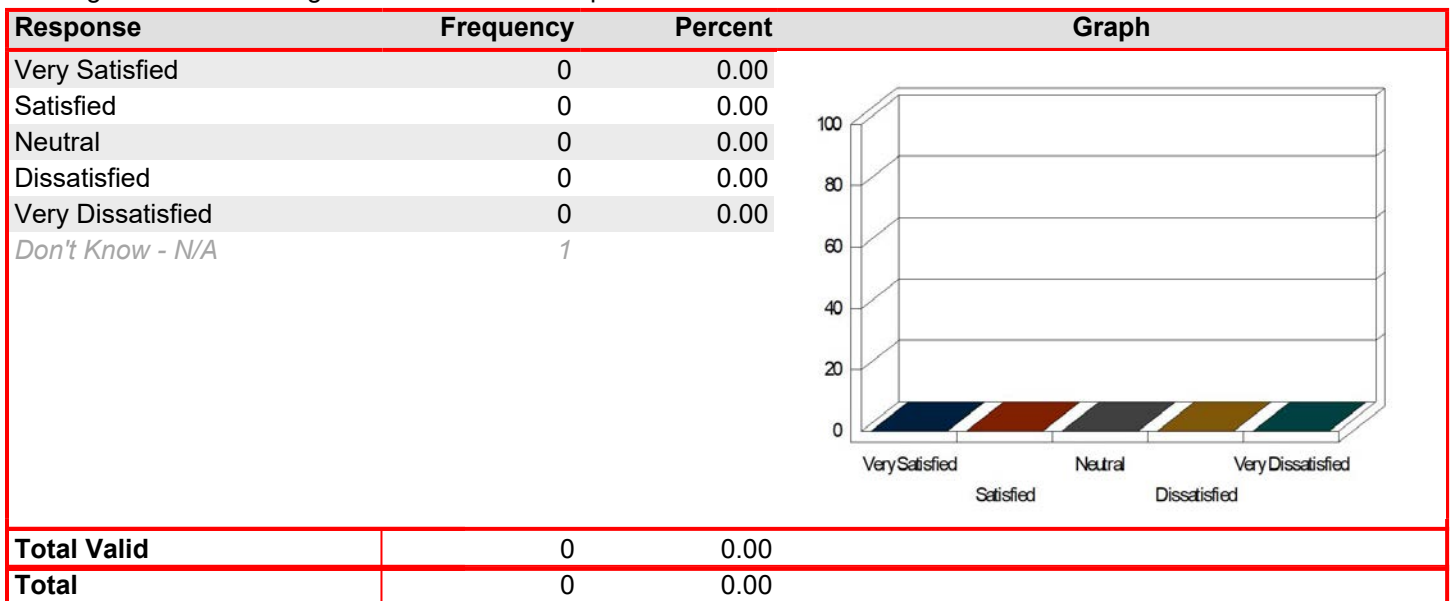
## Testing Services - Knowledge of staff

Mean: -



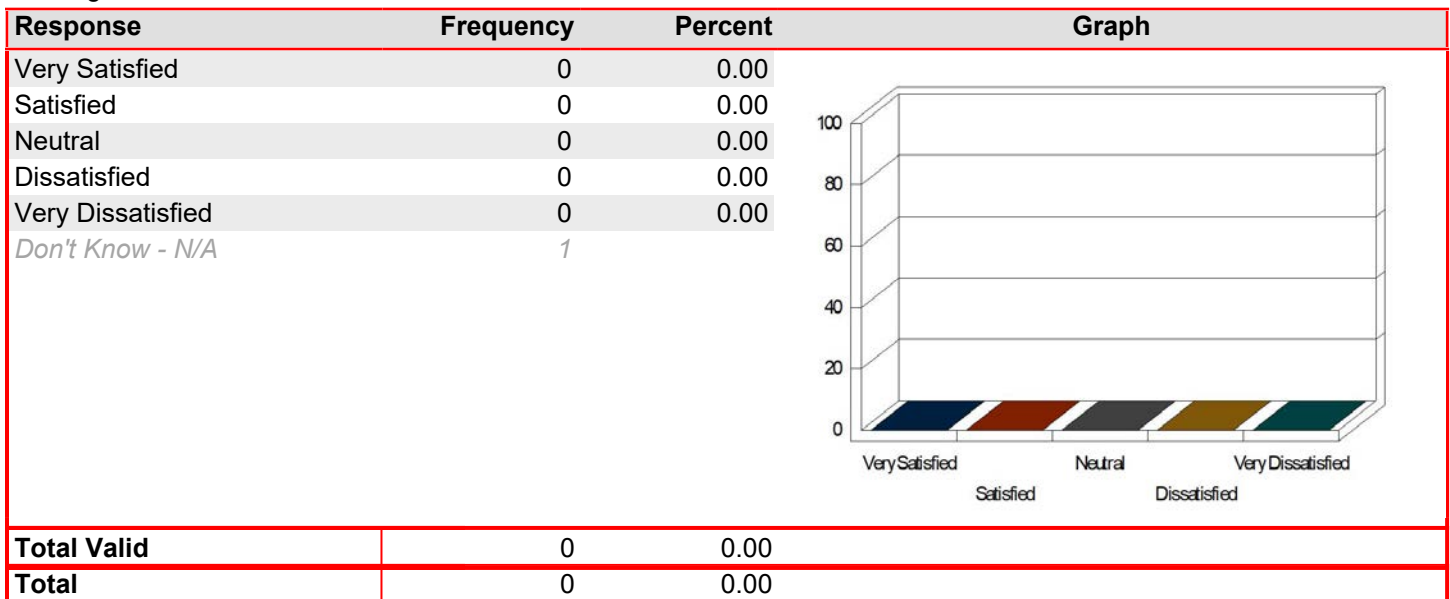
## Testing Services - Testing Center hours are adequate

Mean: -



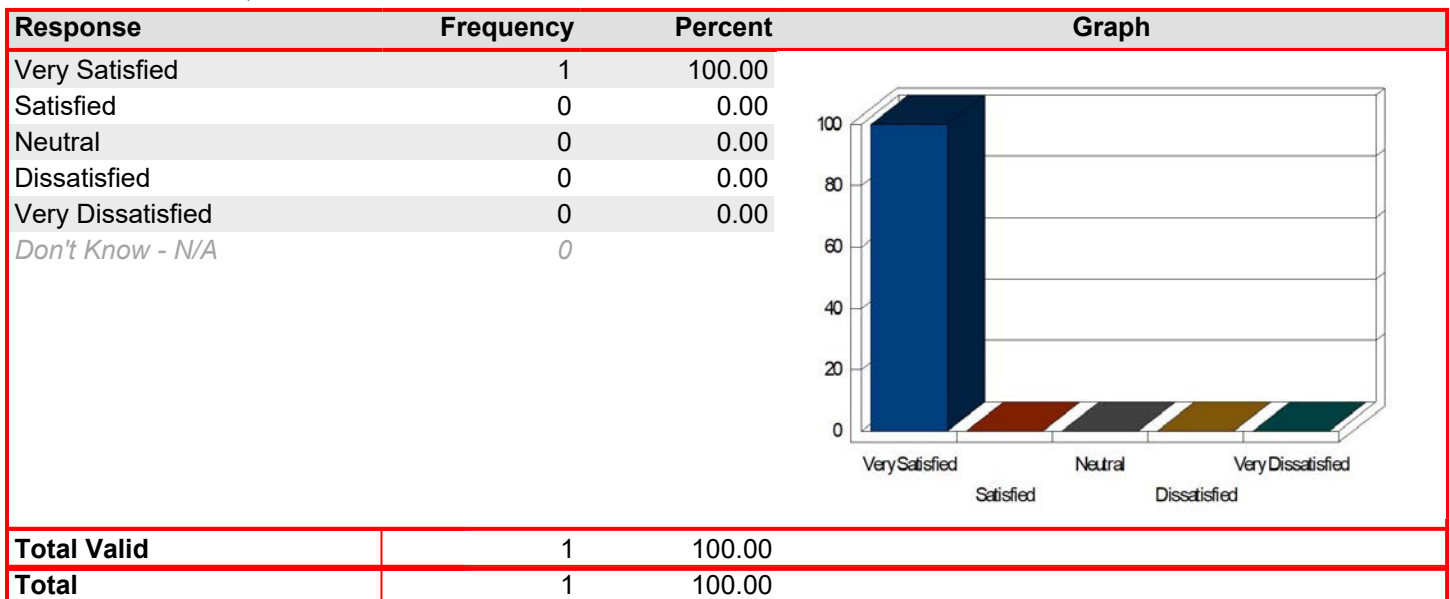
Testing Services - Website information

Mean: -



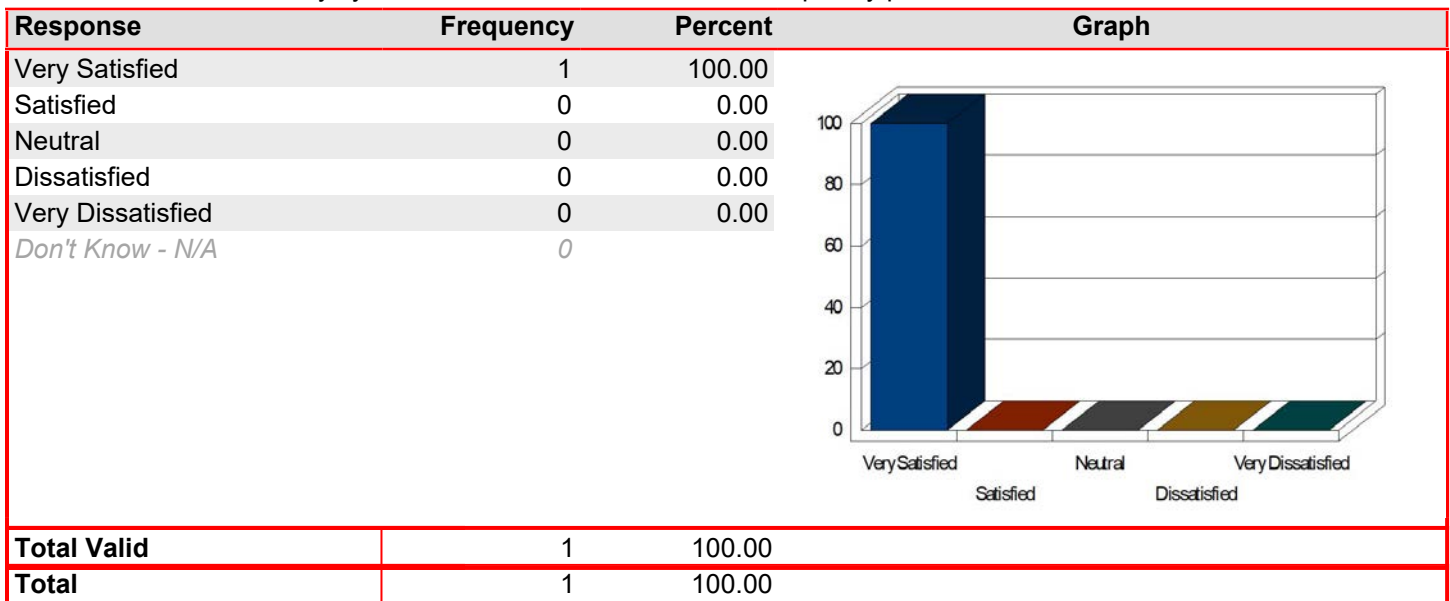
Instruction - Overall, teachers care about me

Mean: 5.00



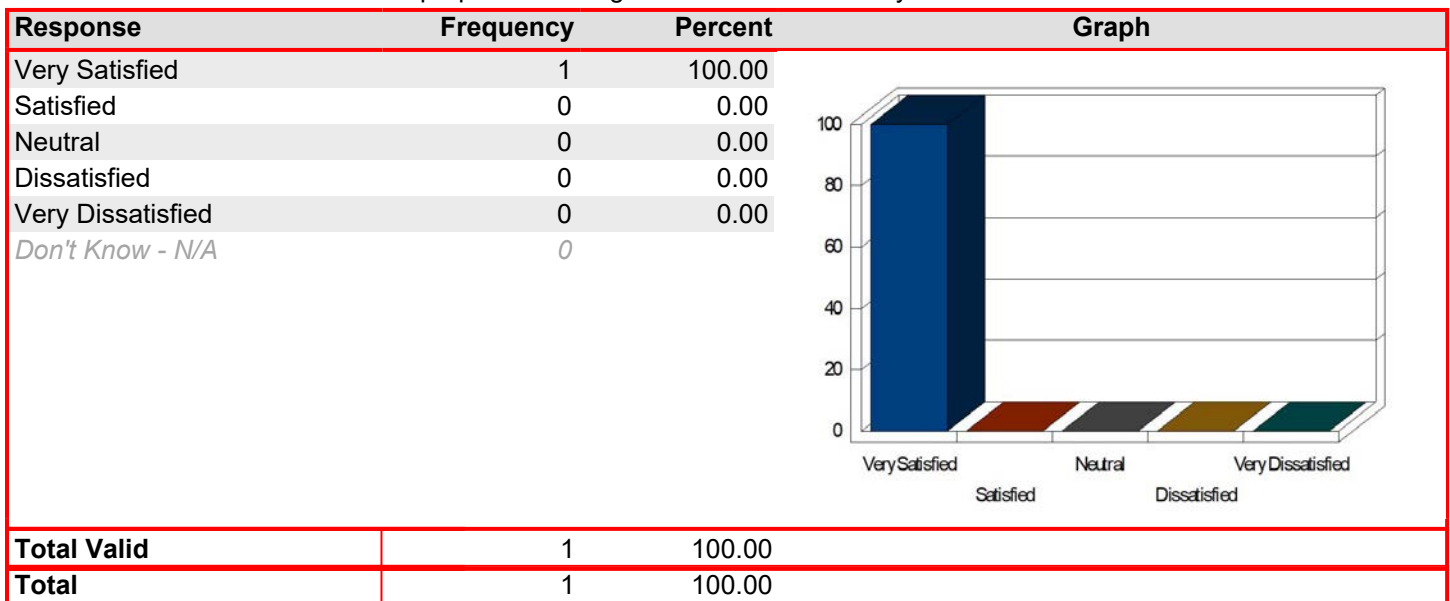
Instruction - First class day syllabus and course material were adequately provided

Mean: 5.00



Instruction - Instructors were well-prepared and organized on first class day

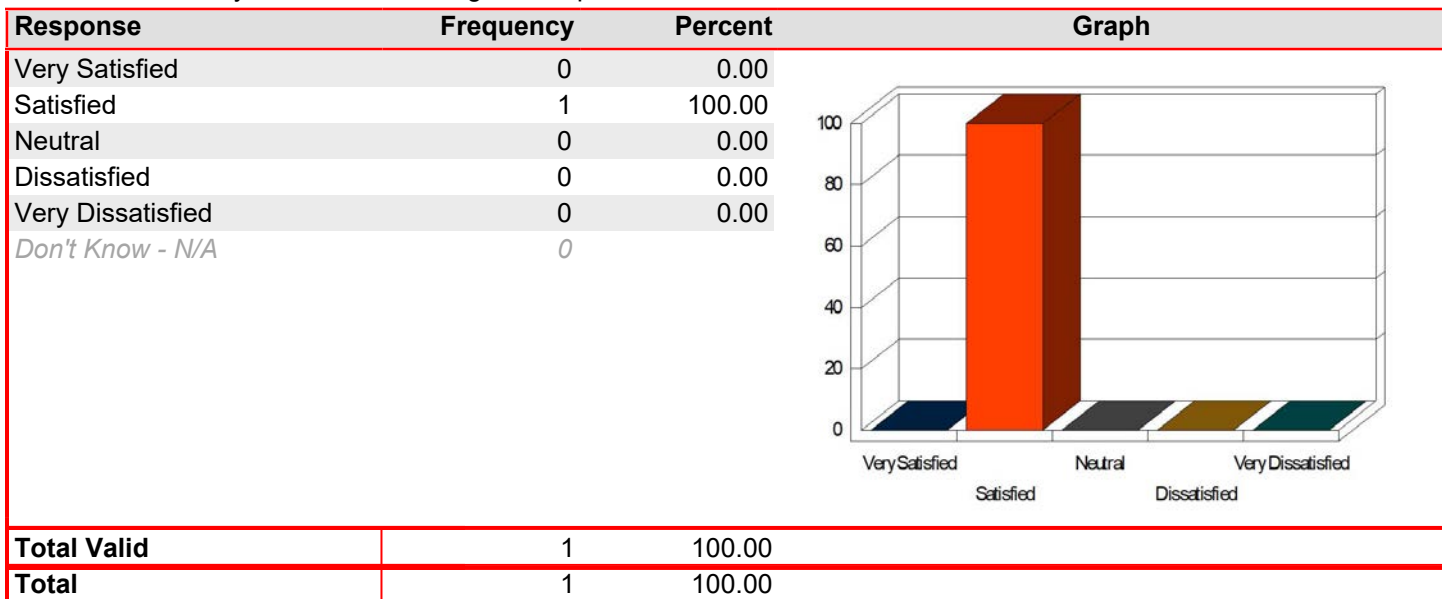
Mean: 5.00





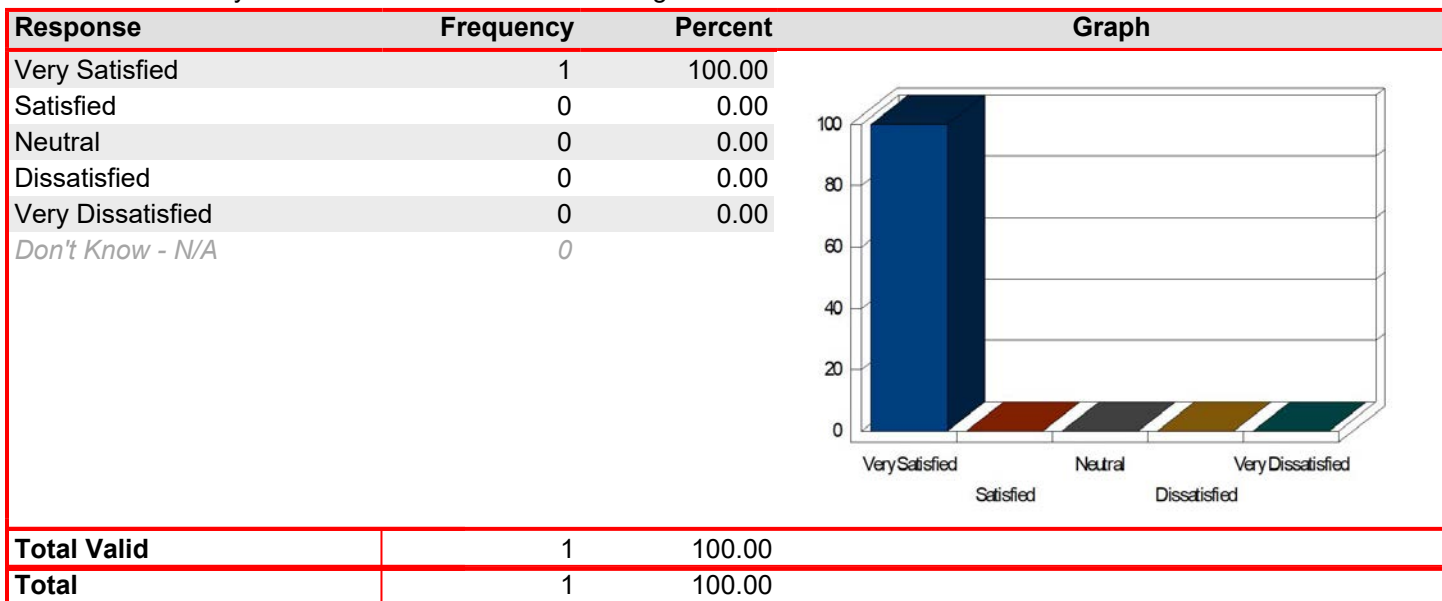
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.00



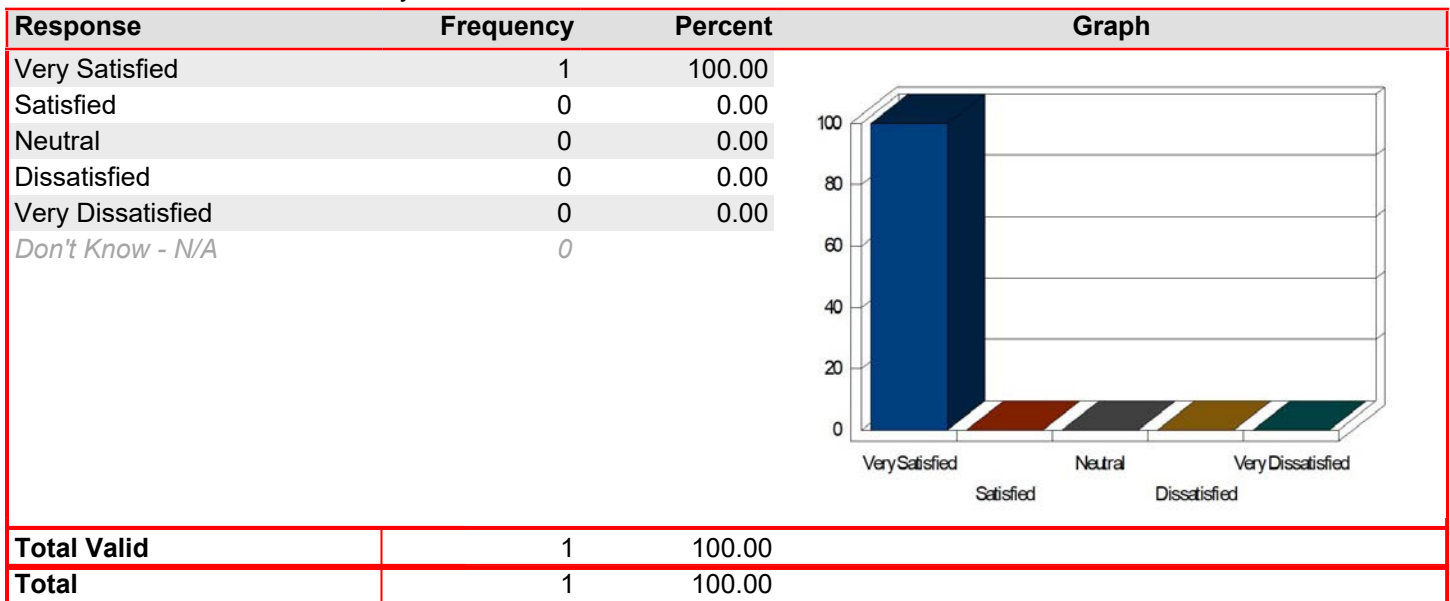
Instruction - Faculty are available after class and during office hours

Mean: 5.00



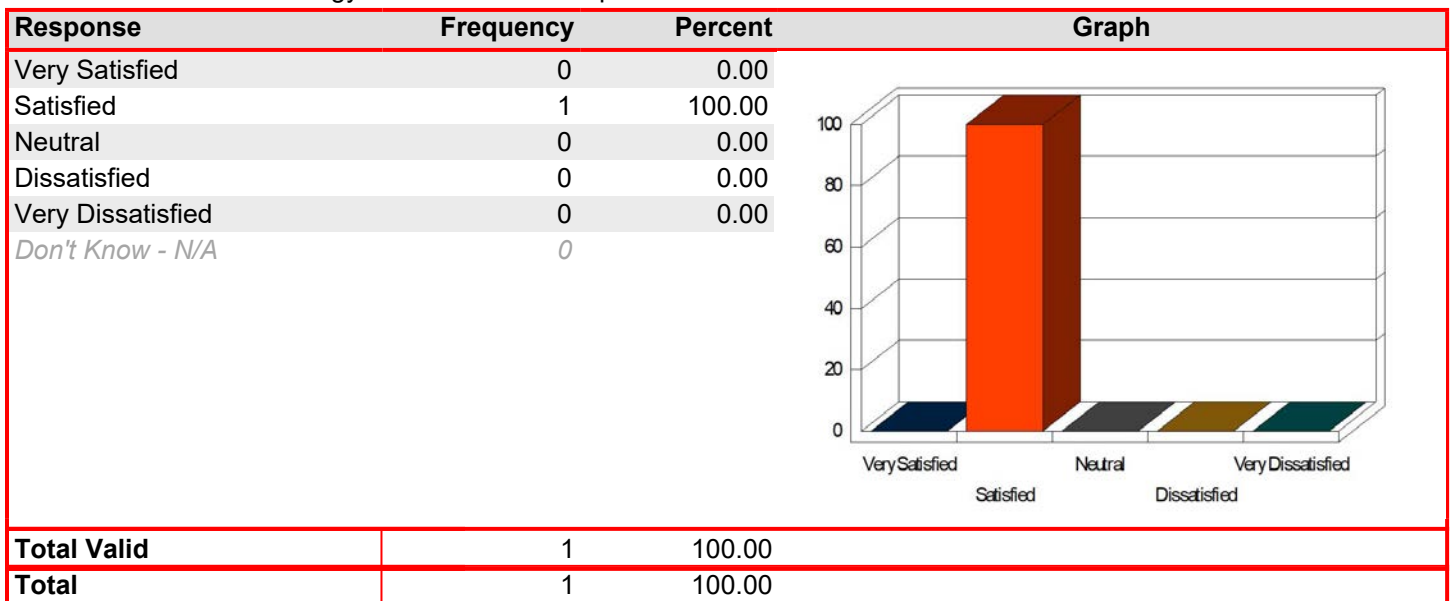
Overall-Student services routinely assisted me

Mean: 5.00



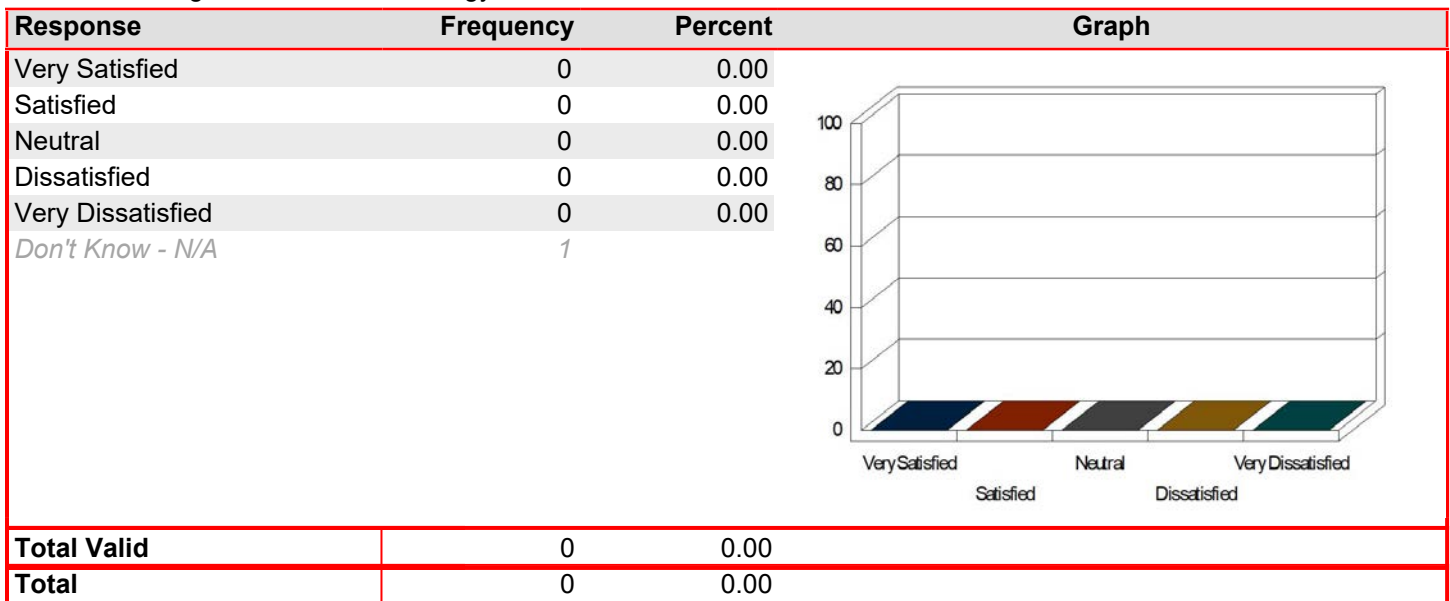
Overall-Access to technology resources was adequate

Mean: 4.00



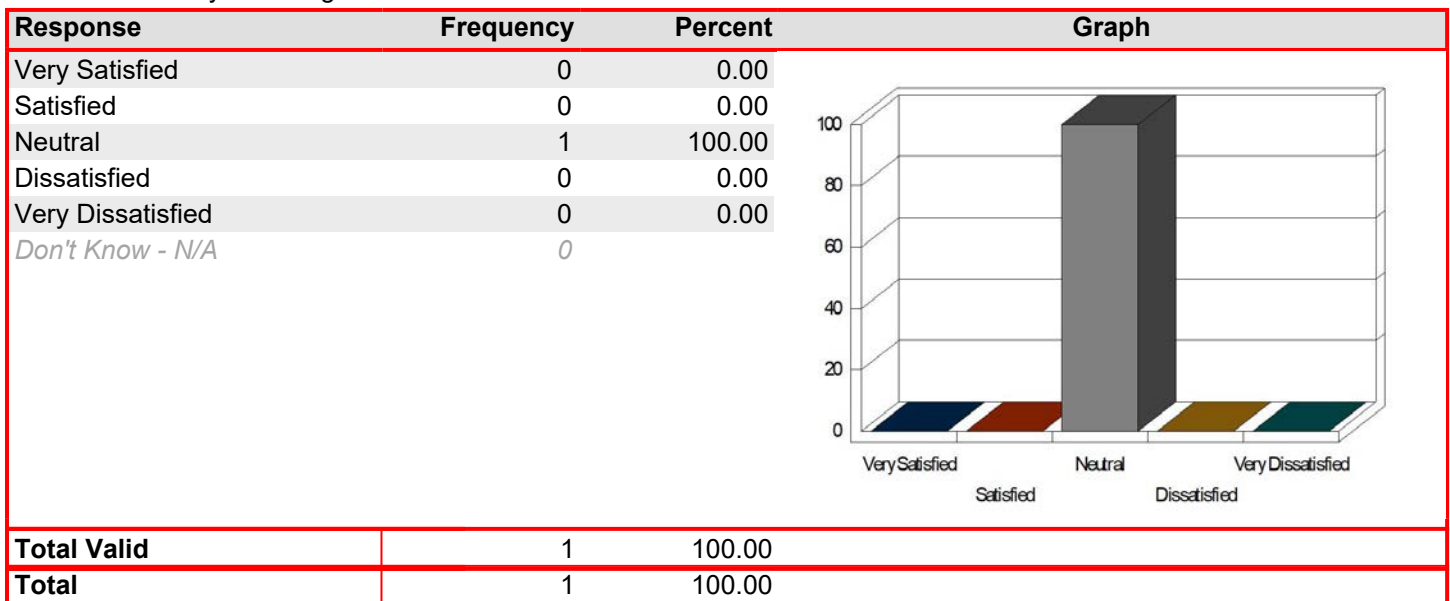
Overall-Training in the use of technology was available

Mean: -



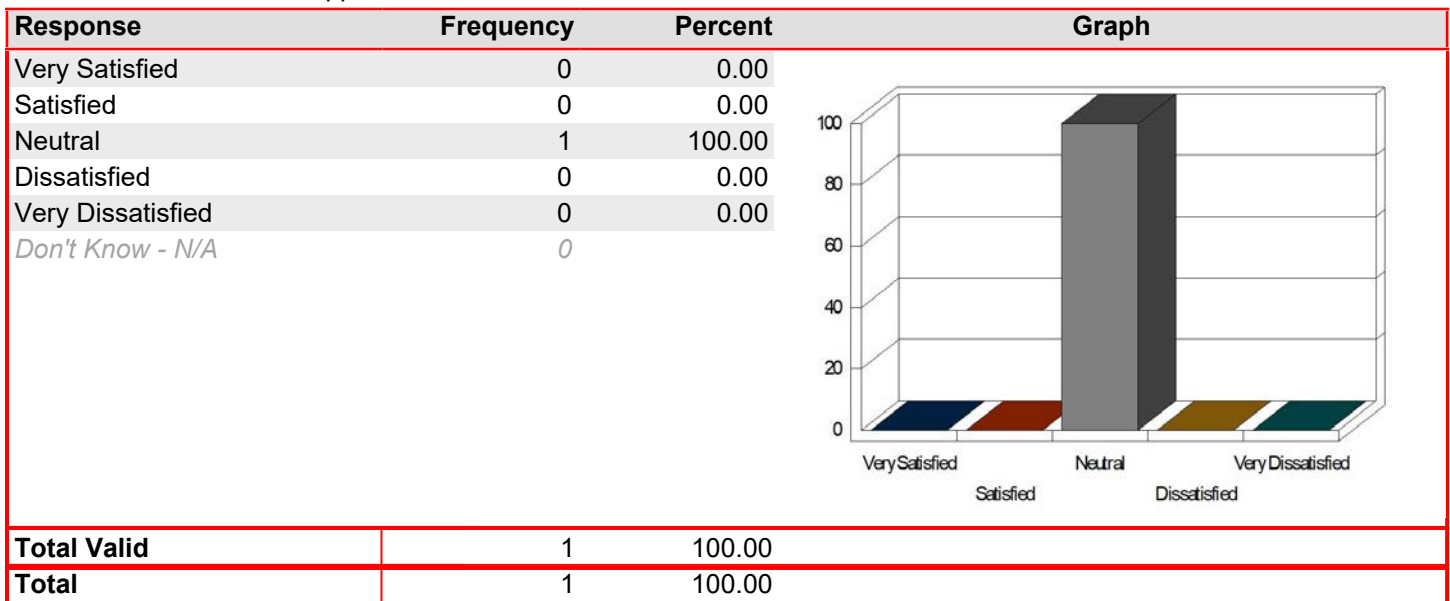
Overall-Efficiency receiving services

Mean: 3.00



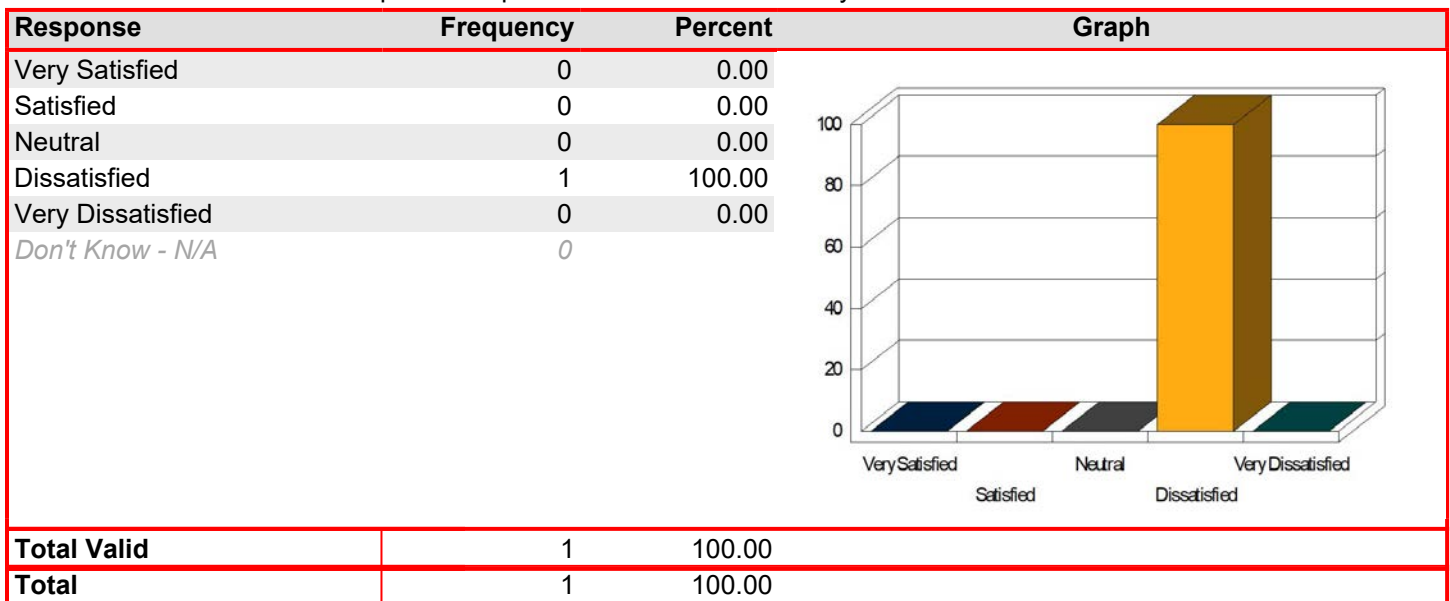
Overall-Administration is approachable

Mean: 3.00



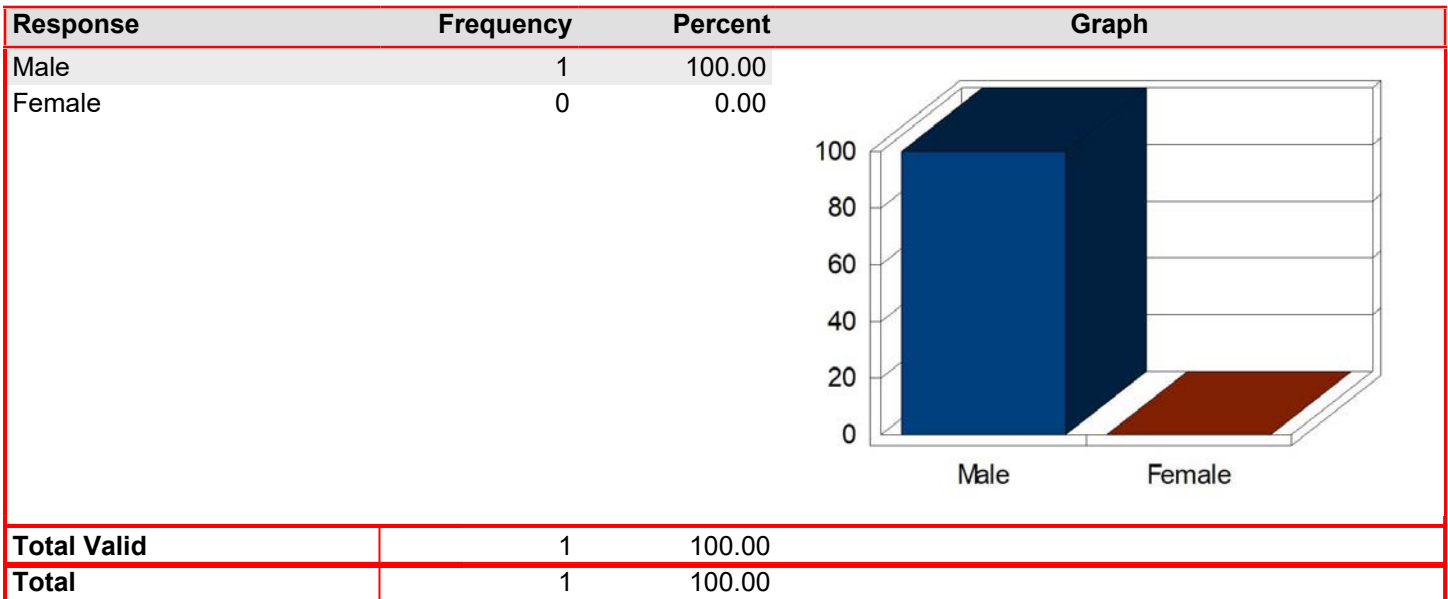
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 2.00



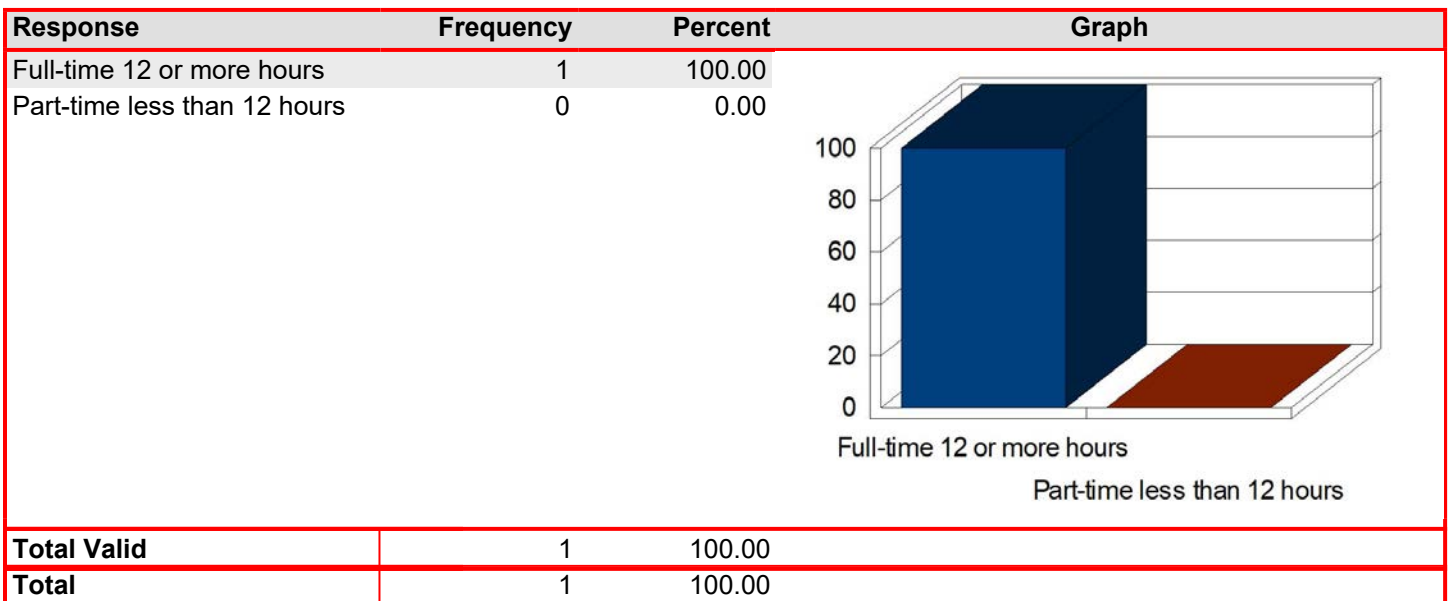
My gender is:

Mean: 1.00



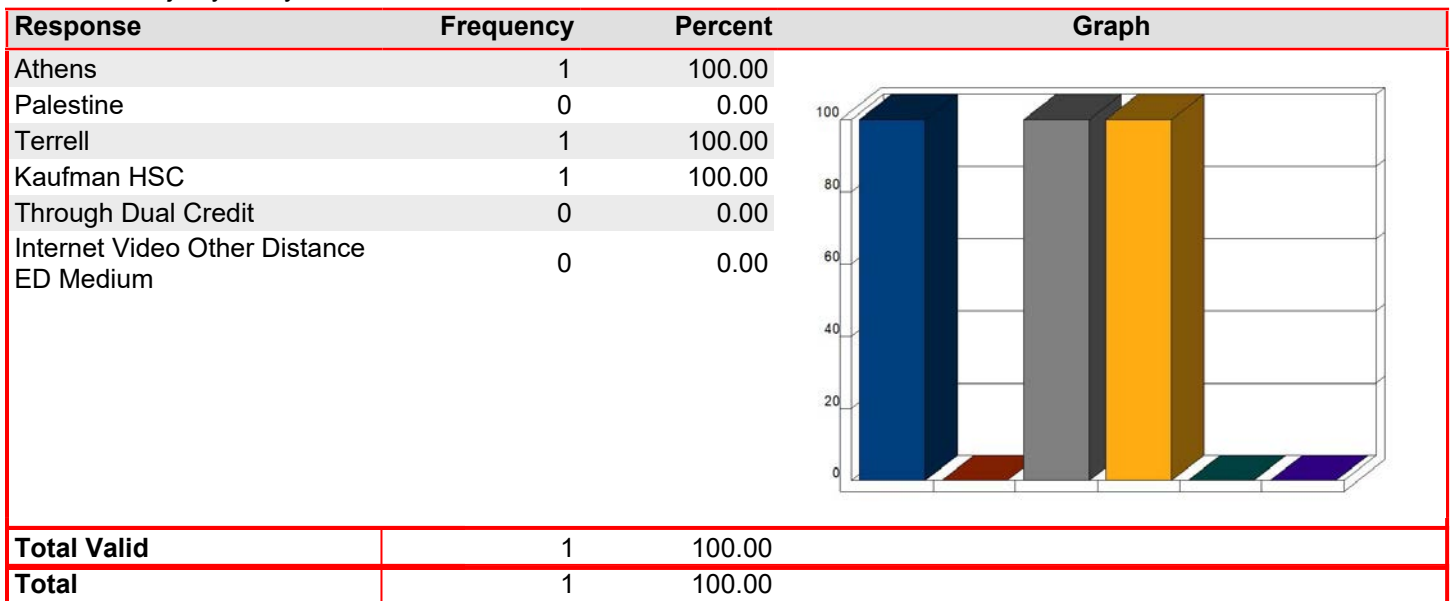
I am enrolled

Mean: 1.00



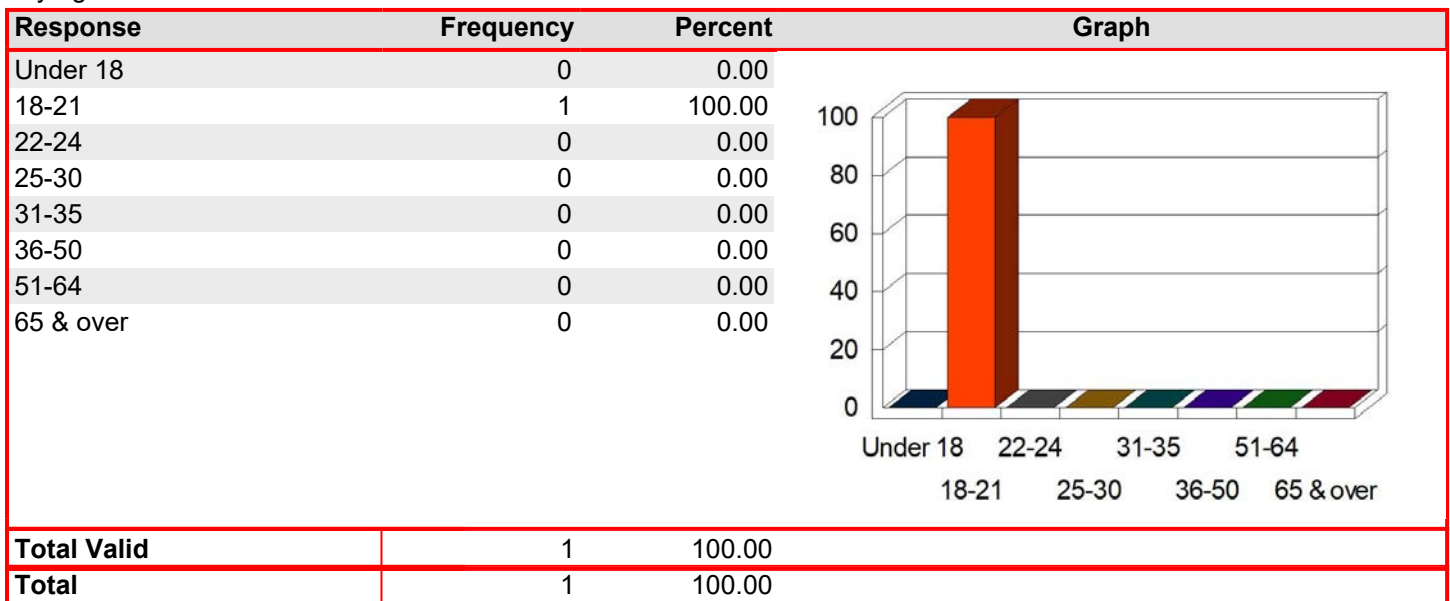
I take the majority of my classes

Mean: -



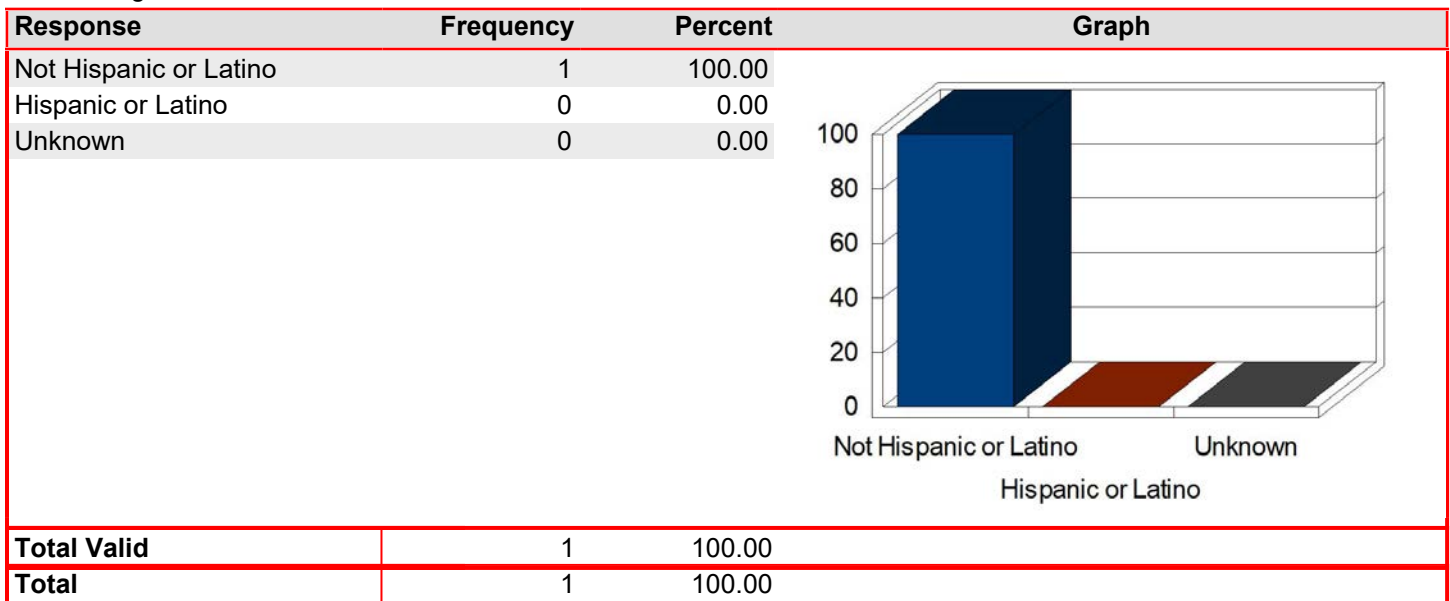
My age is:

Mean: 2.00



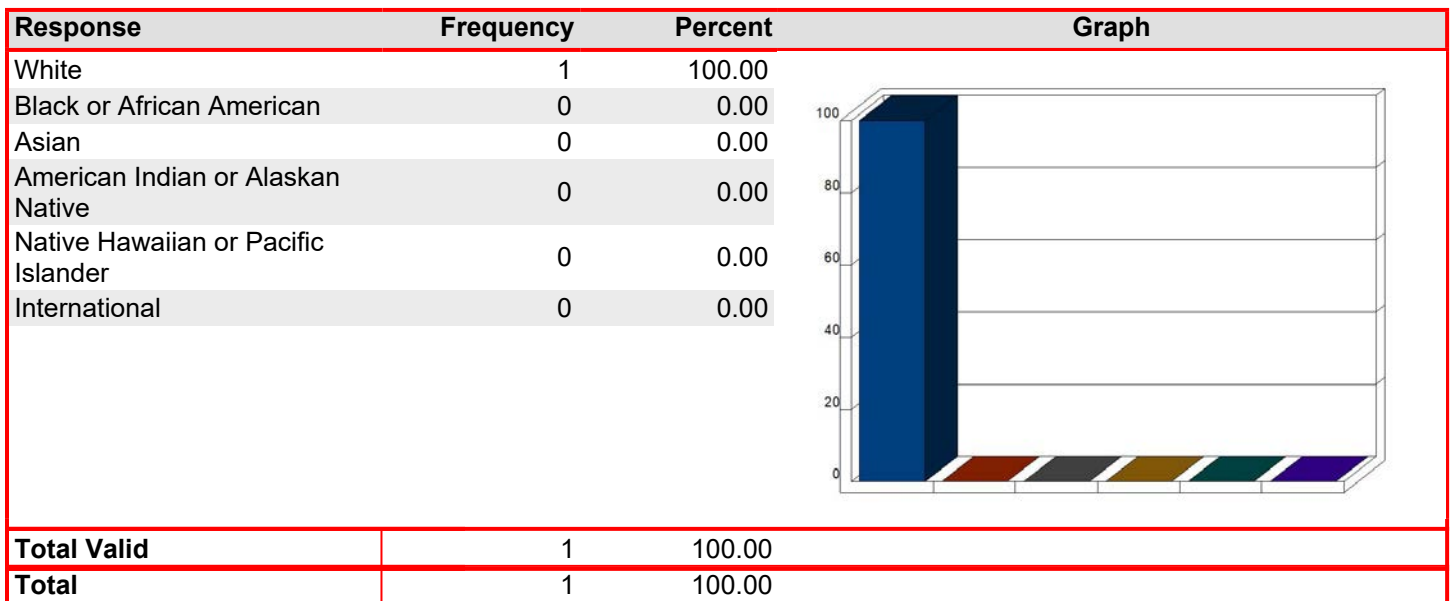
Ethnic Origin

Mean: 1.00



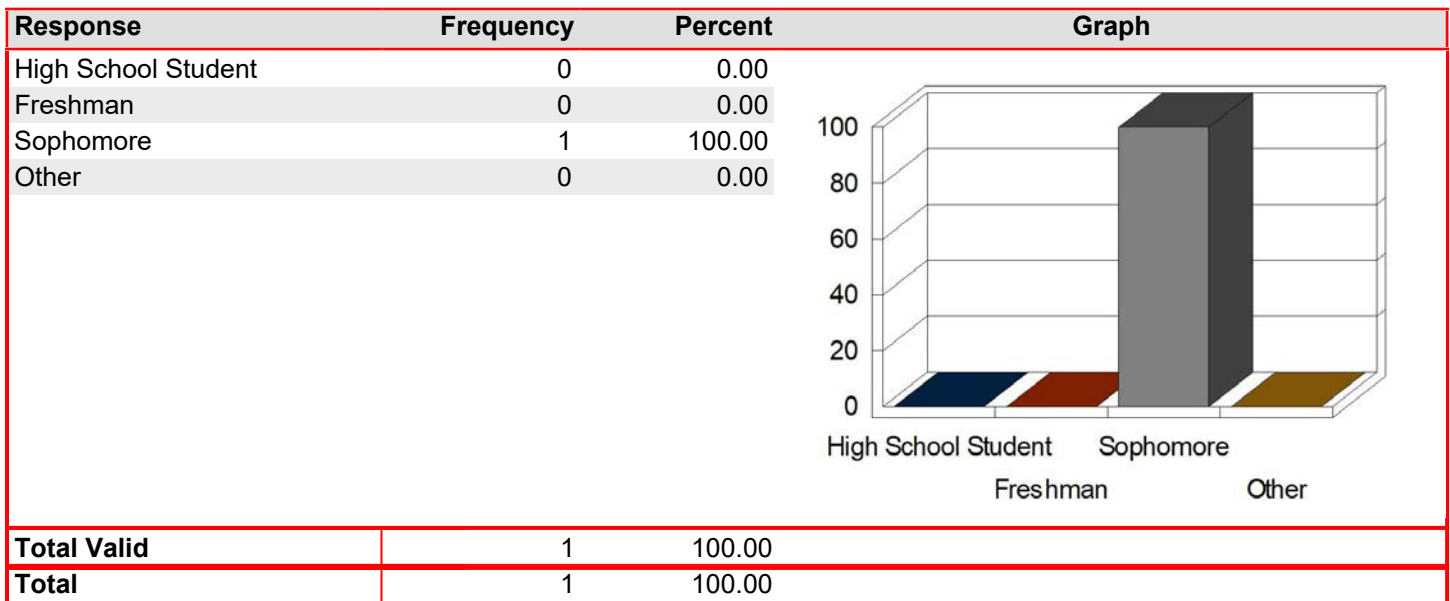
Race

Mean: 1.00



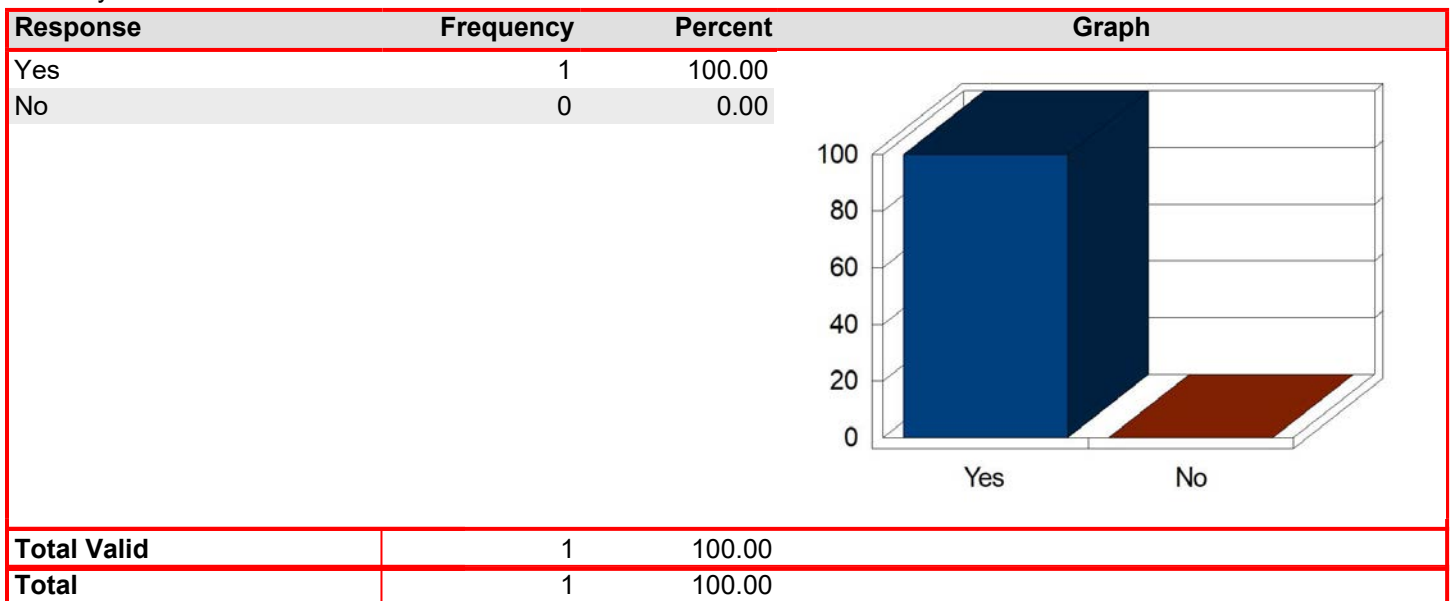
Student Classification:

Mean: 3.00



Would you recommend TVCC to a Friend?

Mean: 1.00





# Trinity Valley Community College

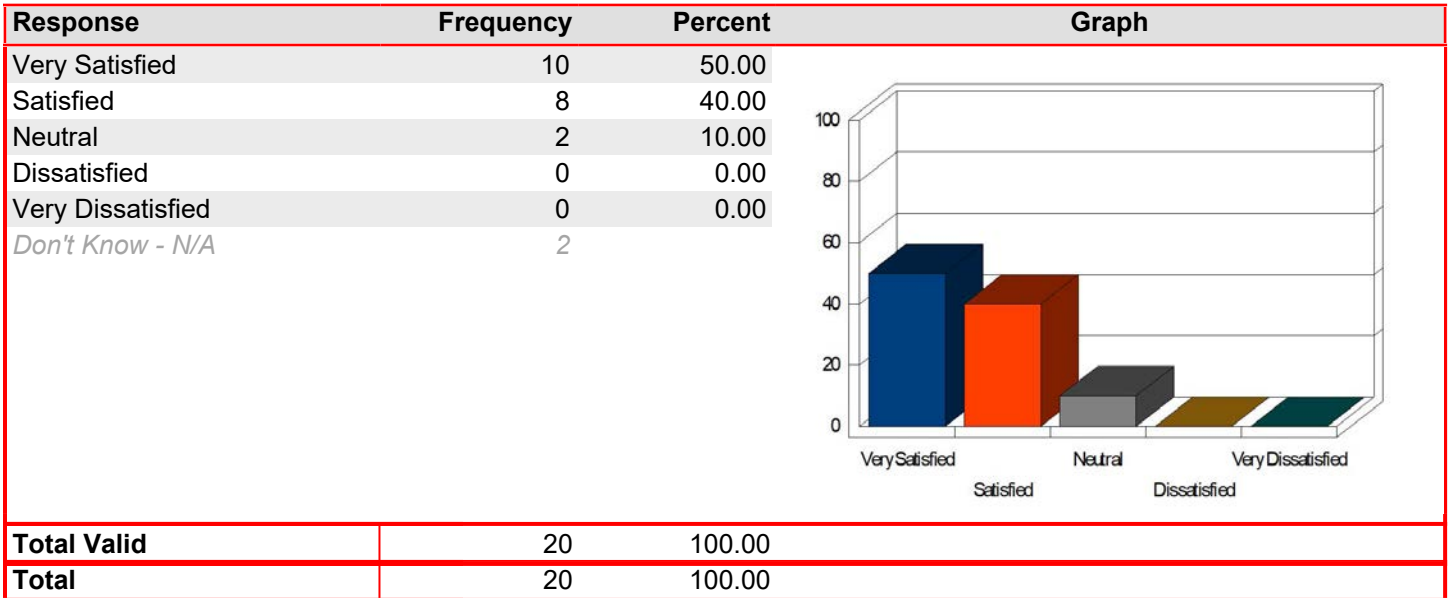
## Student Satisfaction Survey

2018

(Athens, Through Dual Credit)

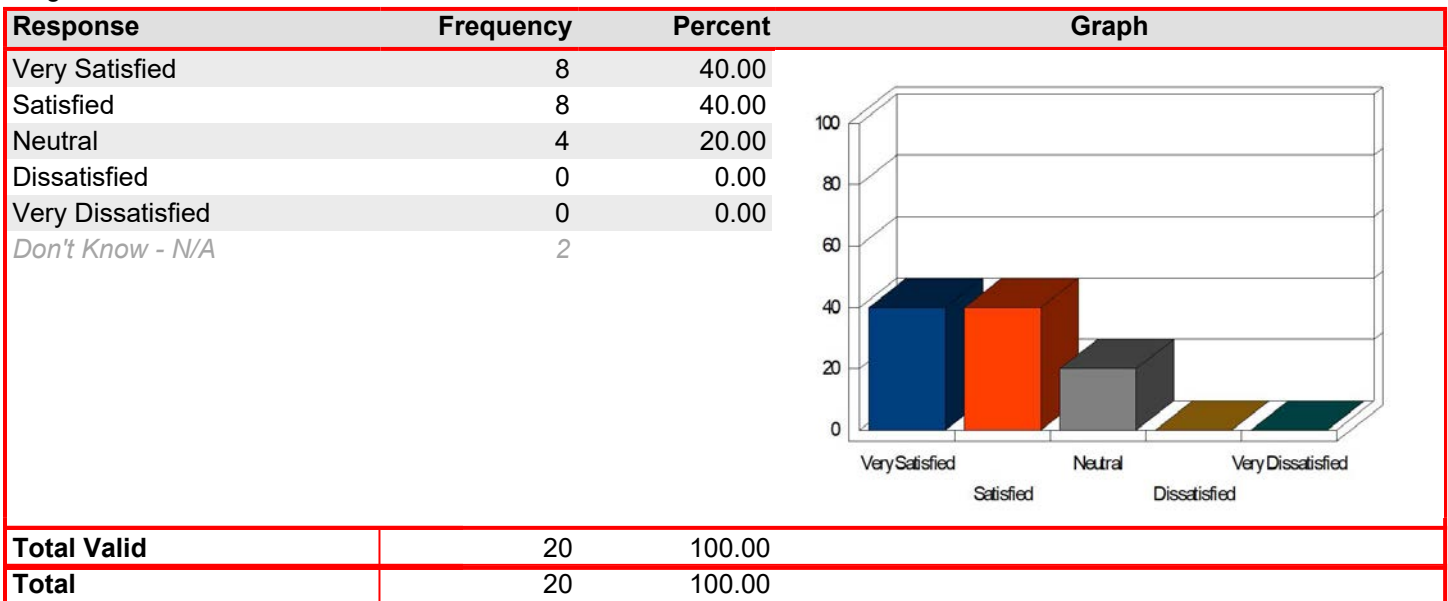
Registration & Admissions - Assistance of staff

Mean: 4.40



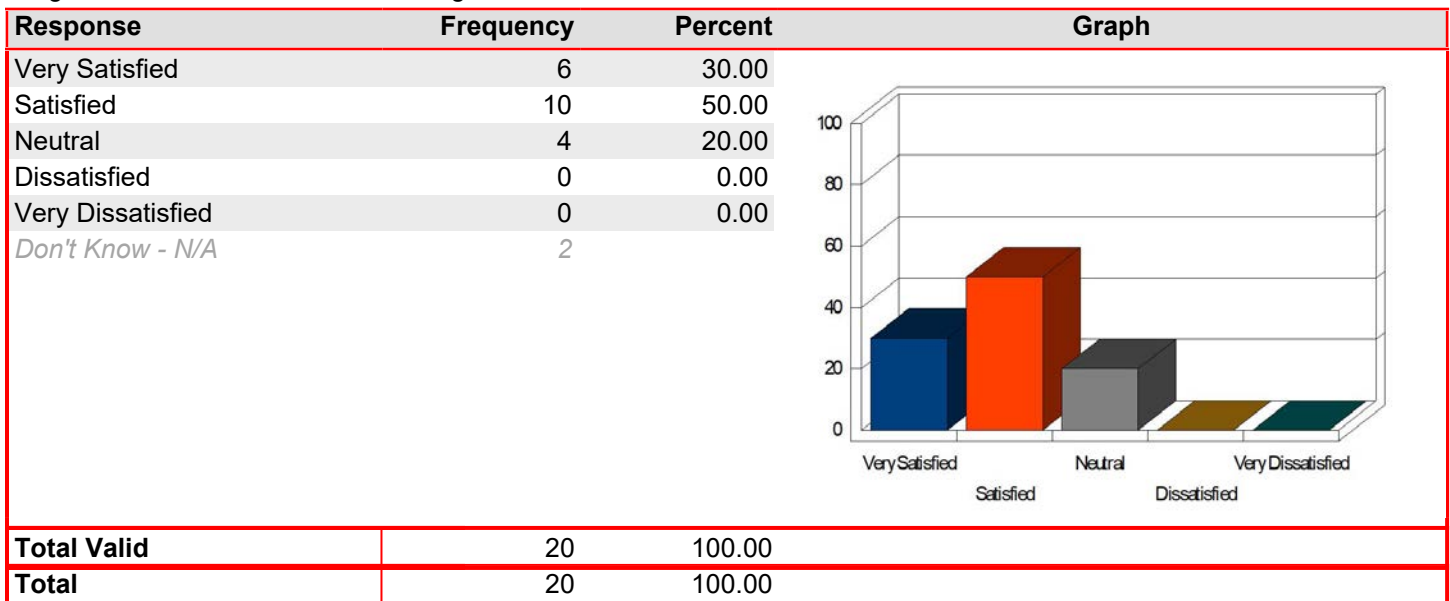
Registration & Admissions - Friendliness of staff

Mean: 4.20



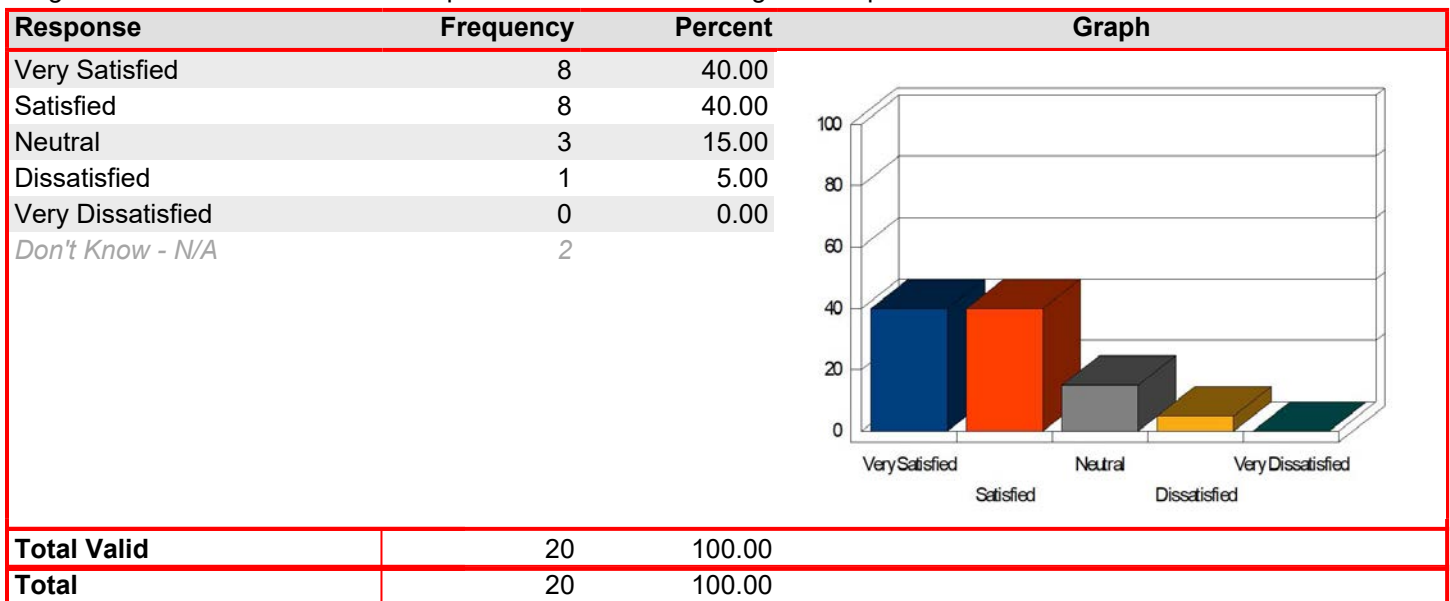
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.10



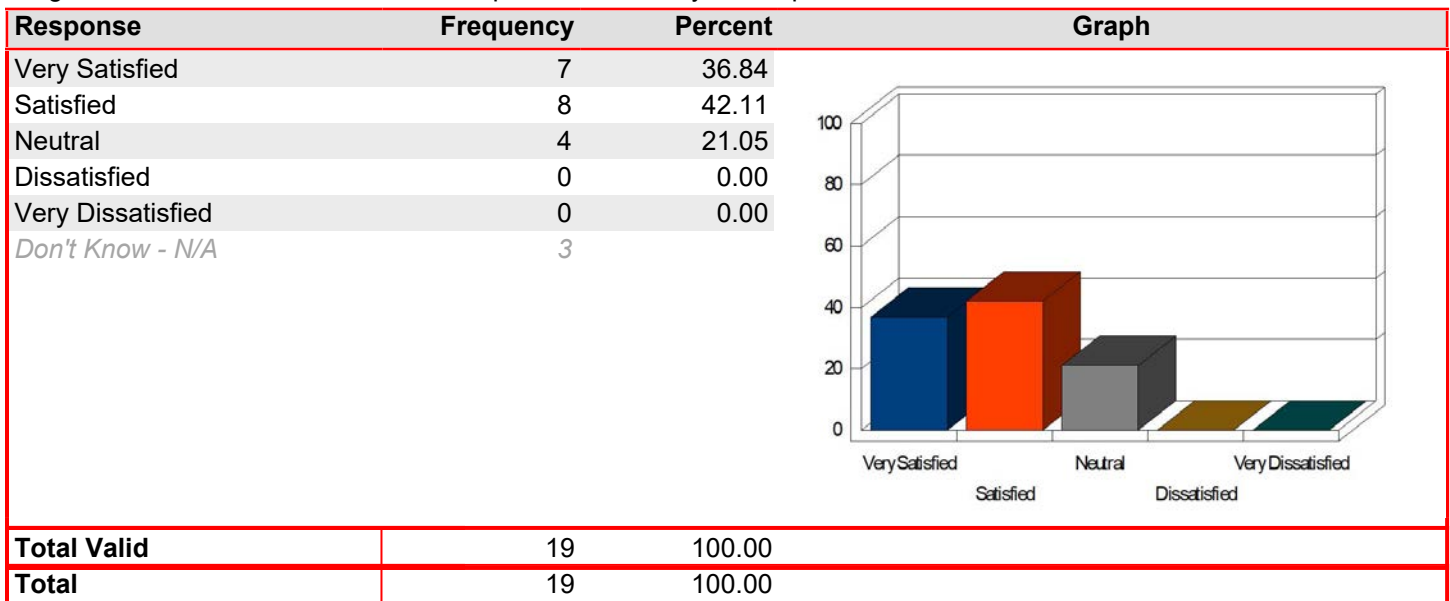
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.15



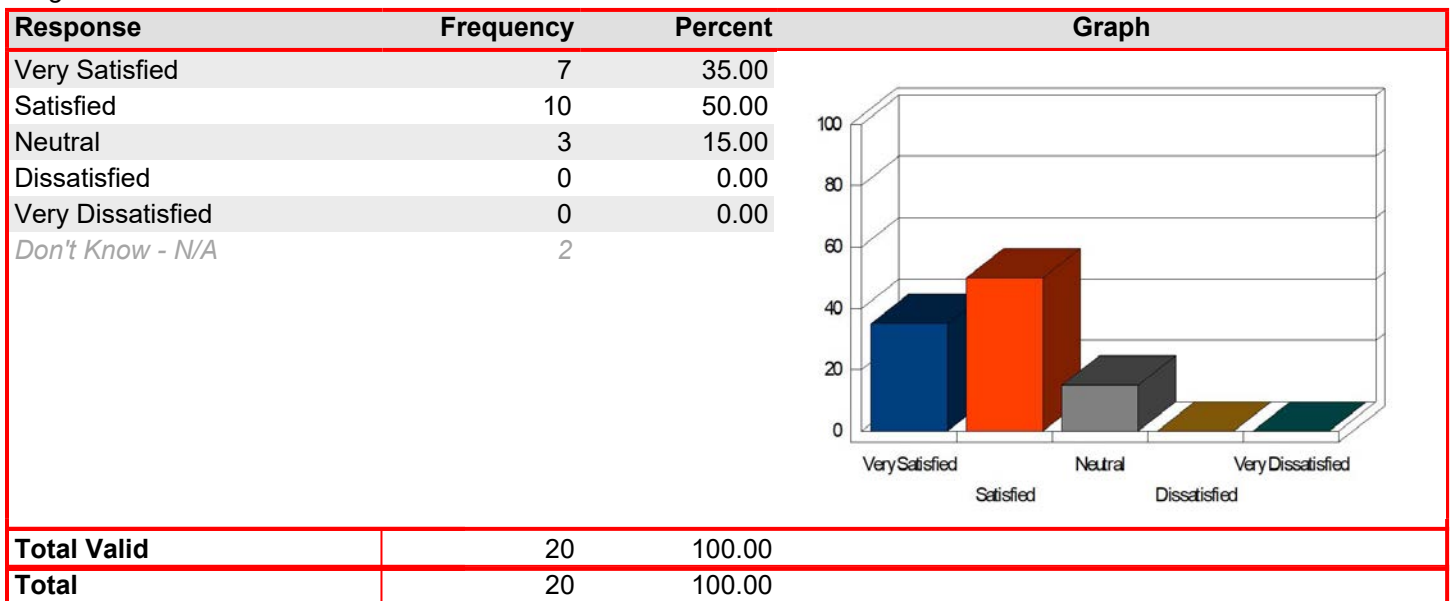
Registration & Admissions - Admissions process was easy to complete

Mean: 4.16



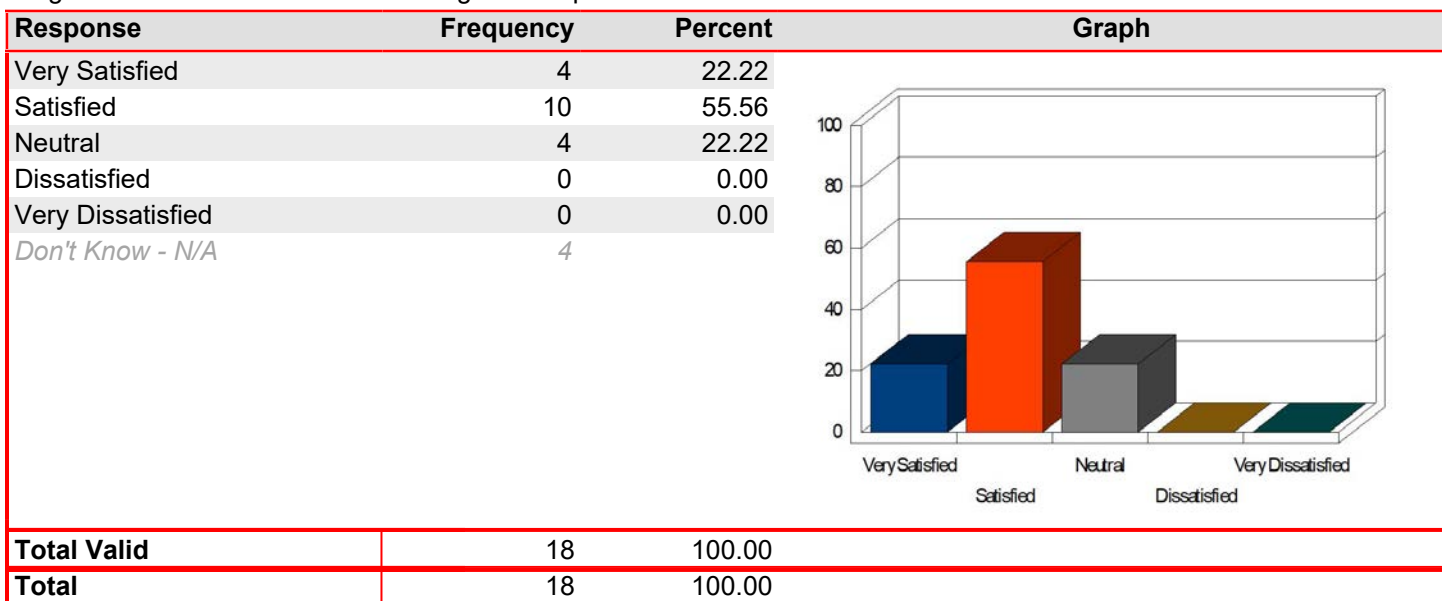
Registration & Admissions - Information I received was understandable

Mean: 4.20



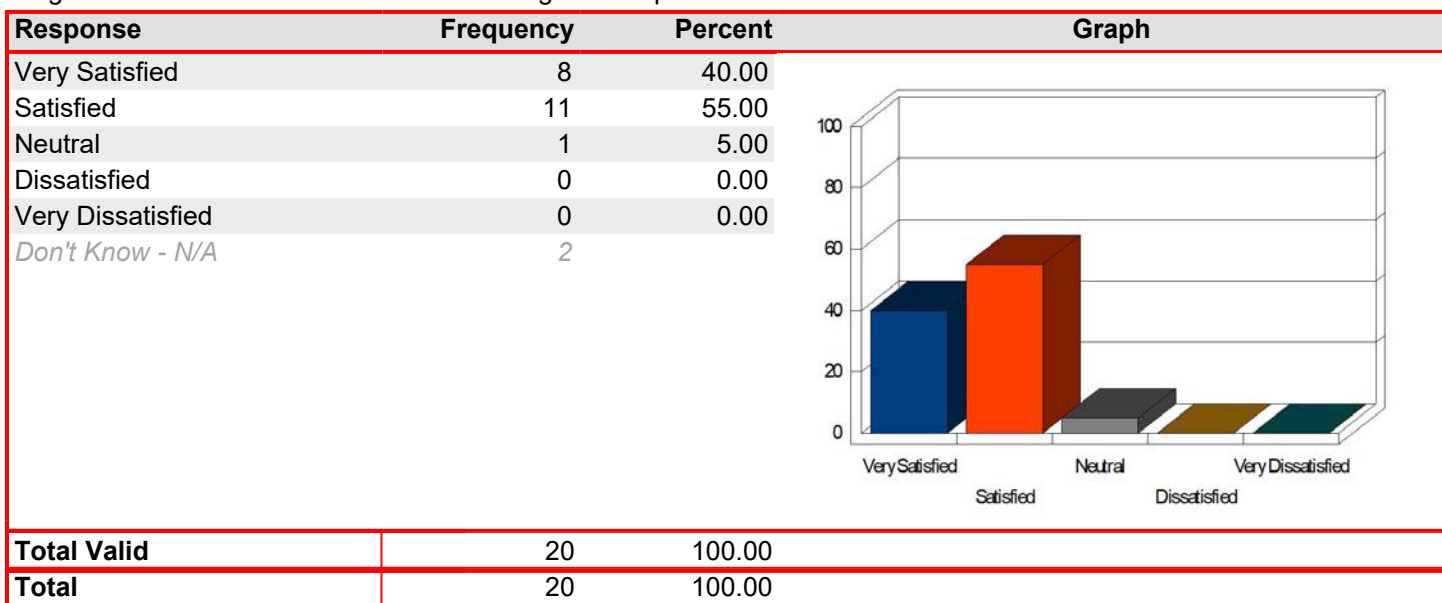
## Registration &amp; Admissions - Online registration process

Mean: 4.00



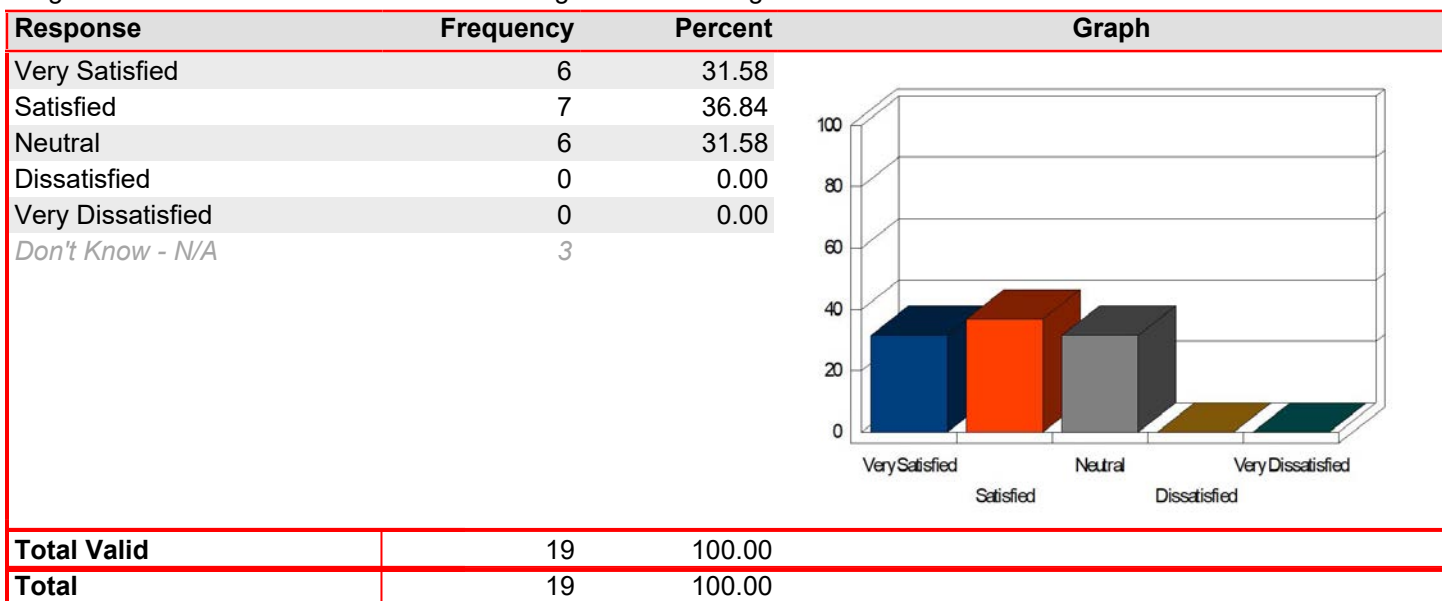
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.35



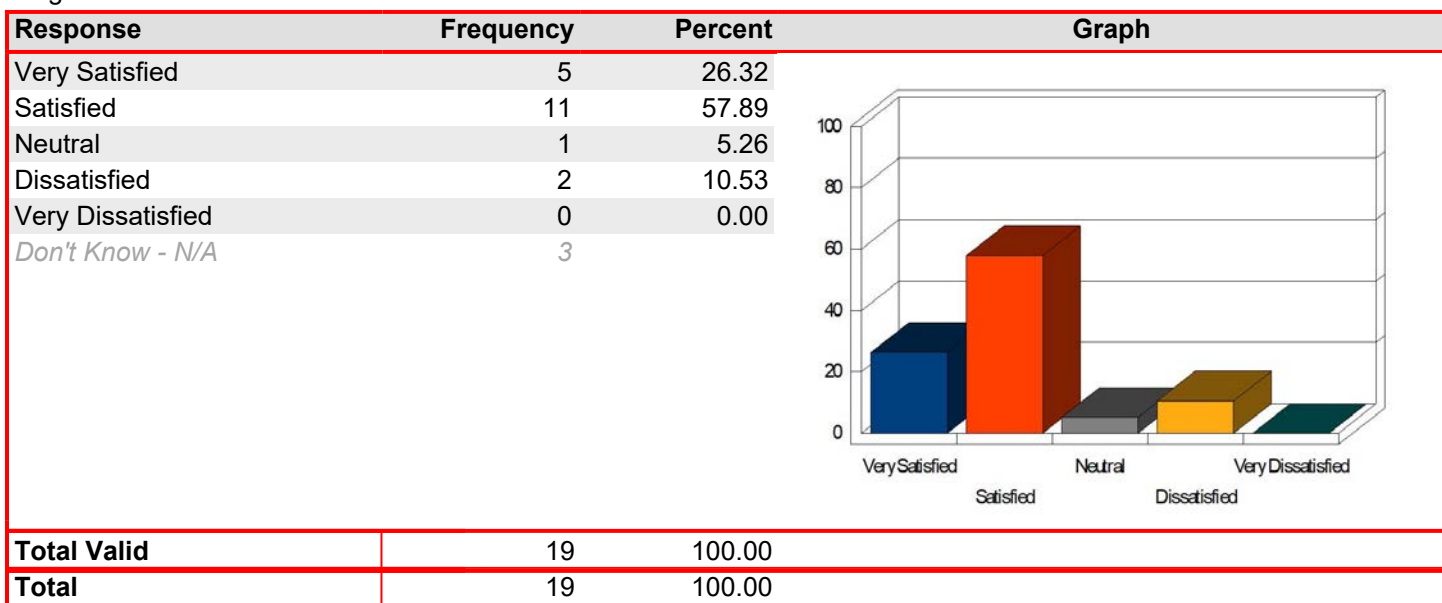
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.00



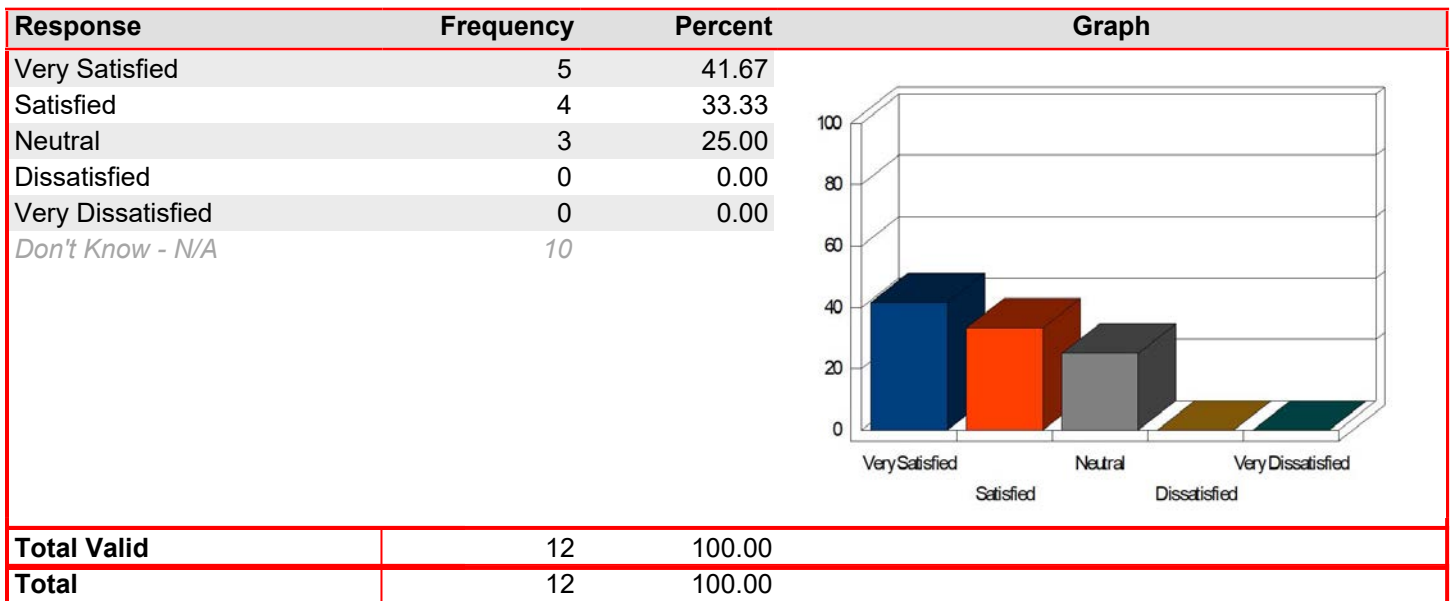
## Registration &amp; Admissions - Website information

Mean: 4.00



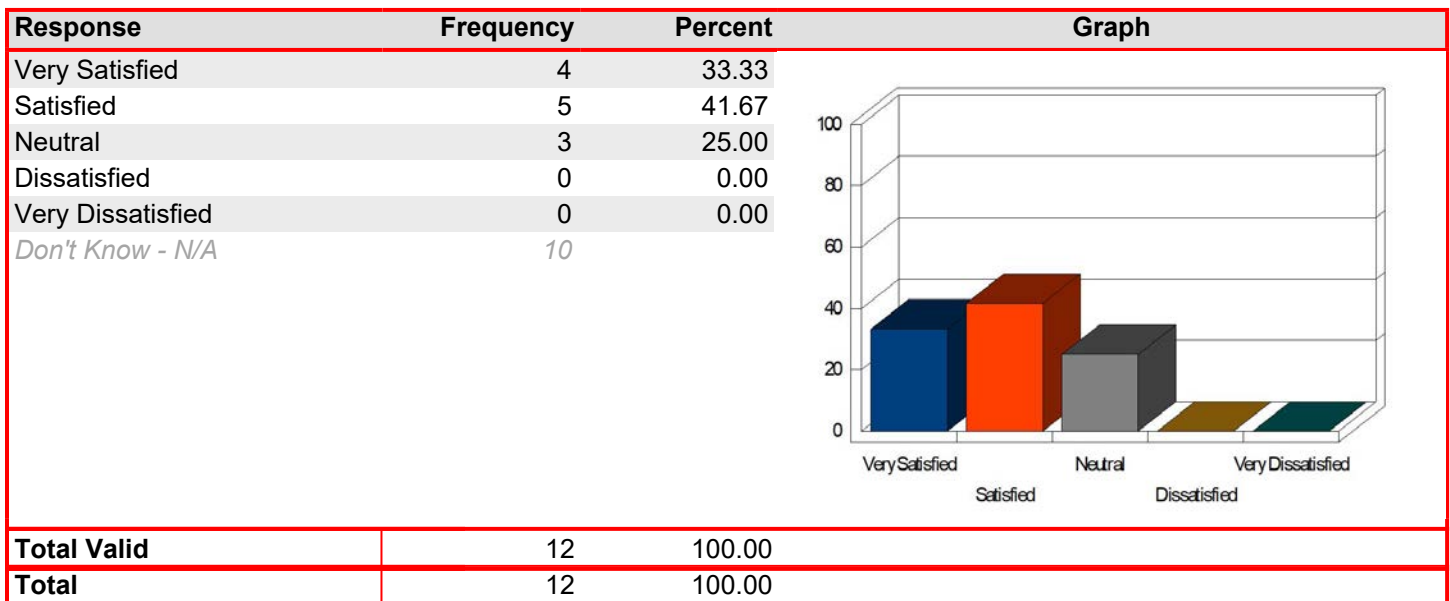
## Financial Aid - Assistance of staff

Mean: 4.17



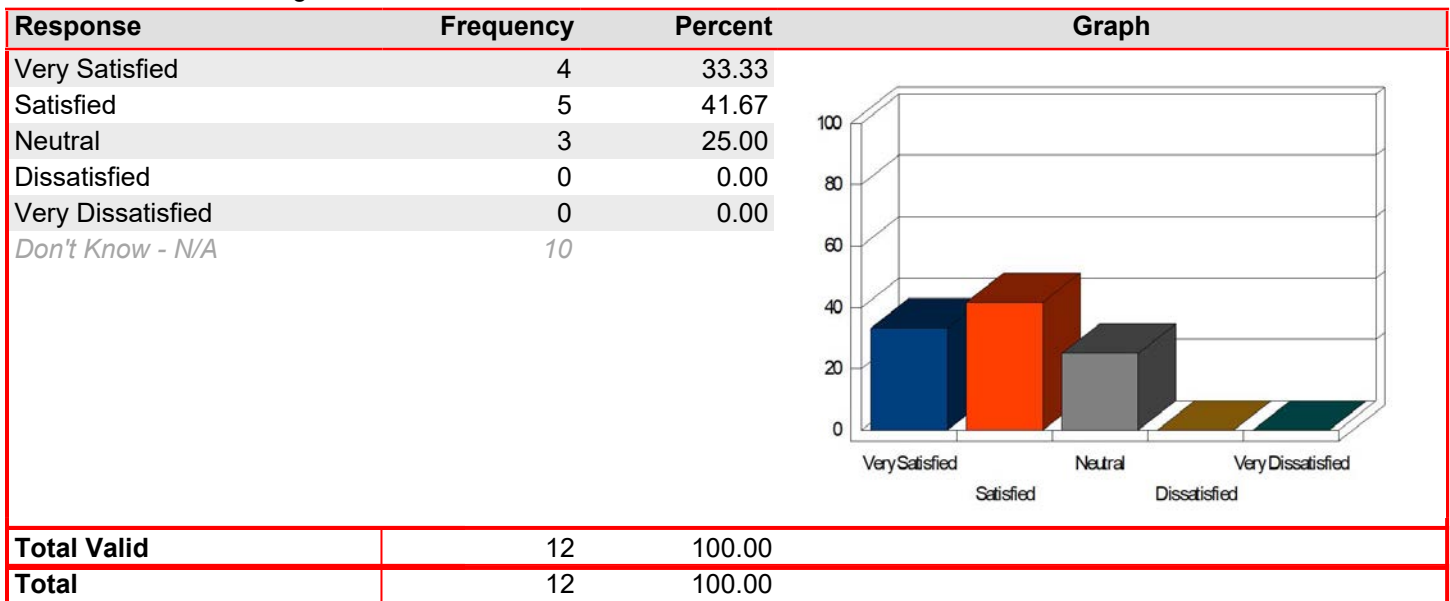
## Financial Aid - Friendliness of staff

Mean: 4.08



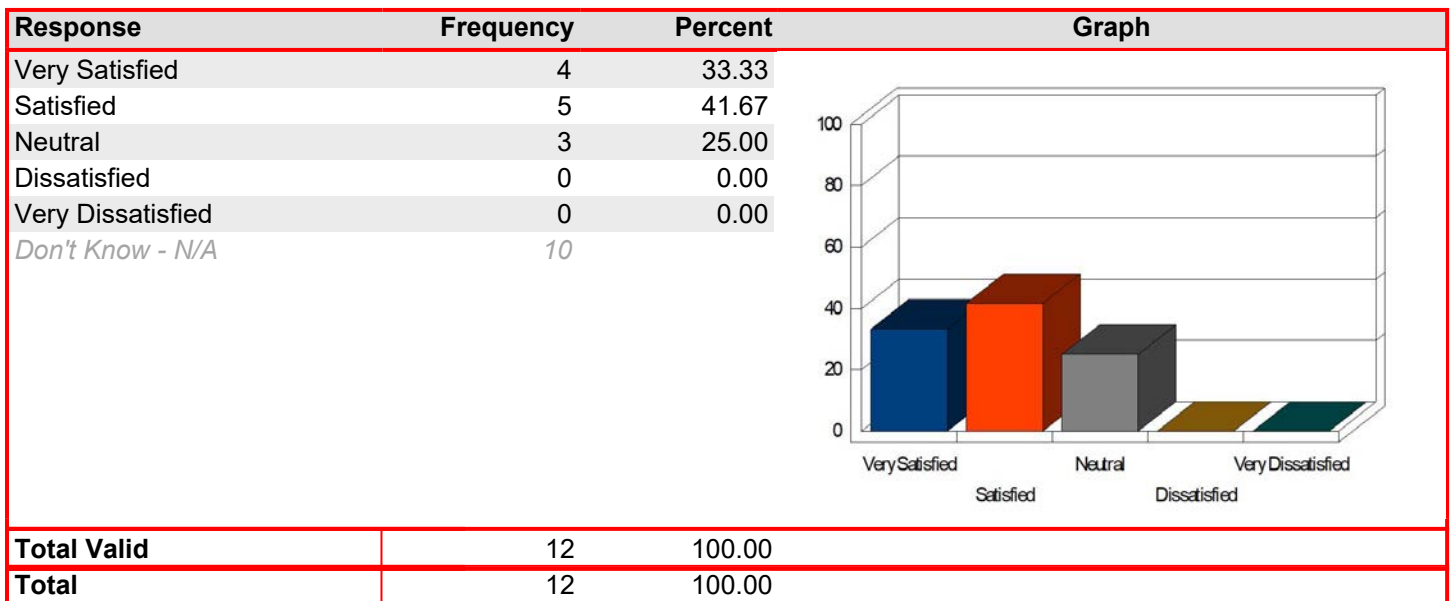
## Financial Aid - Knowledge of staff

Mean: 4.08



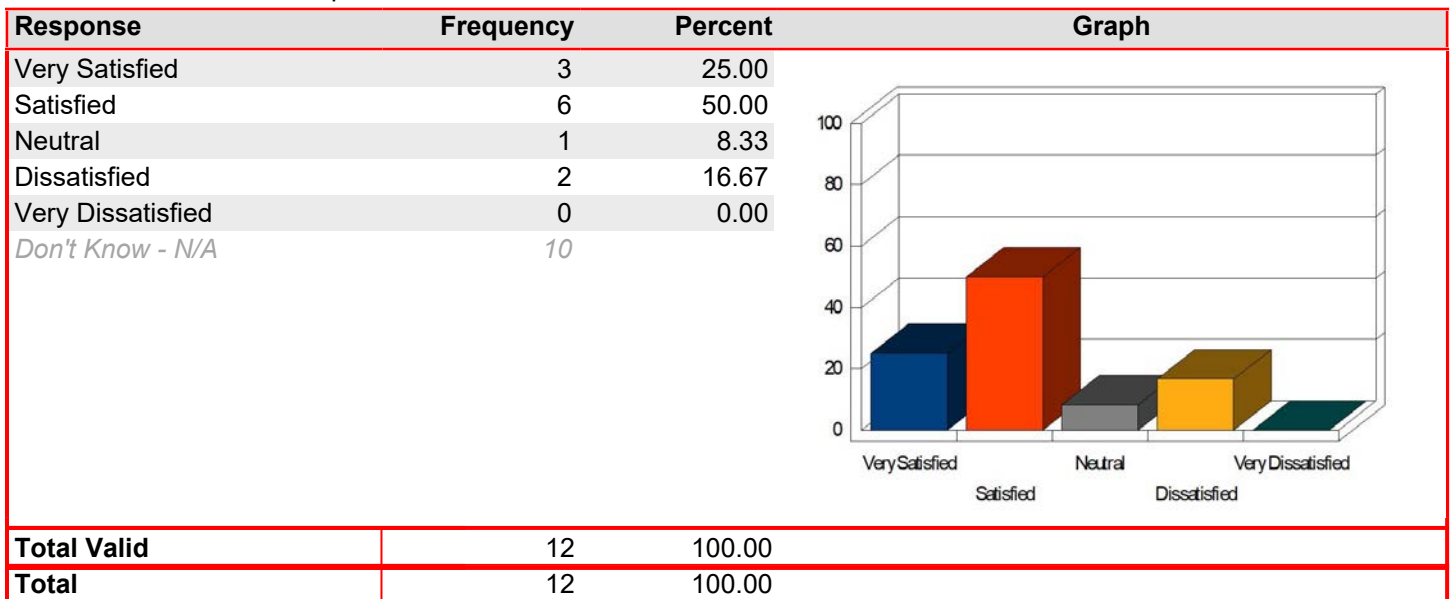
## Financial Aid - Information received is accurate

Mean: 4.08



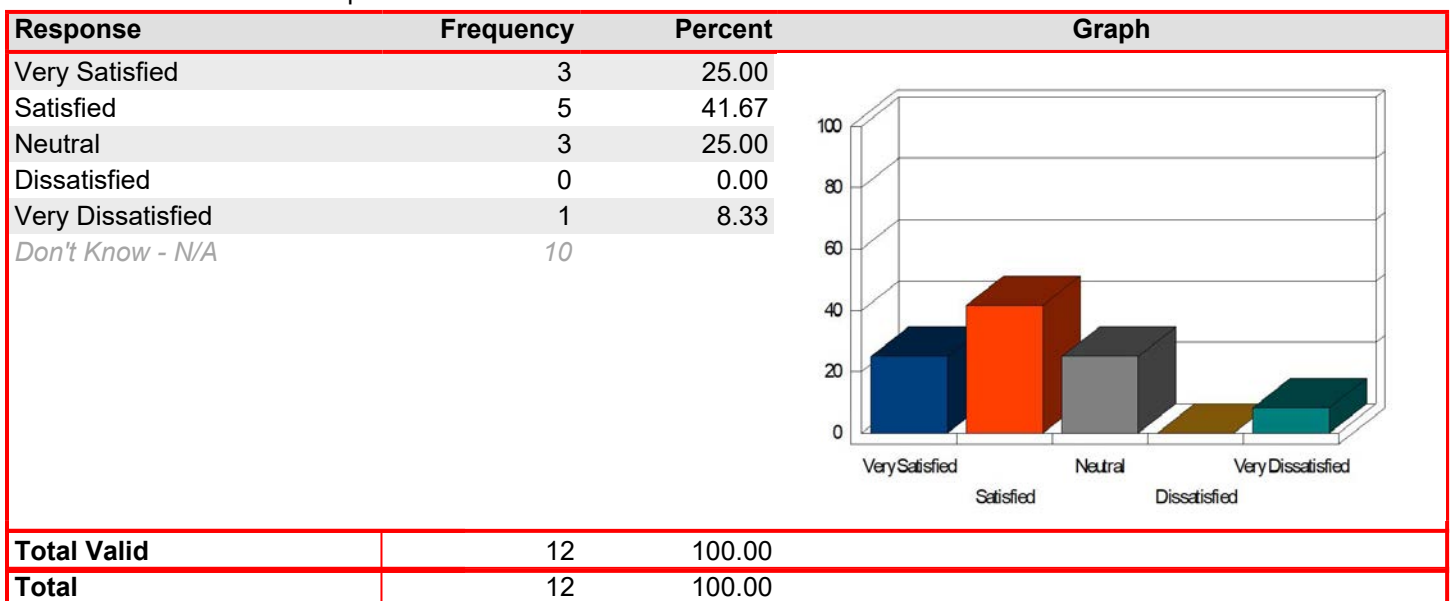
Financial Aid - Information presented is understandable

Mean: 3.83



Financial Aid - Financial aid process

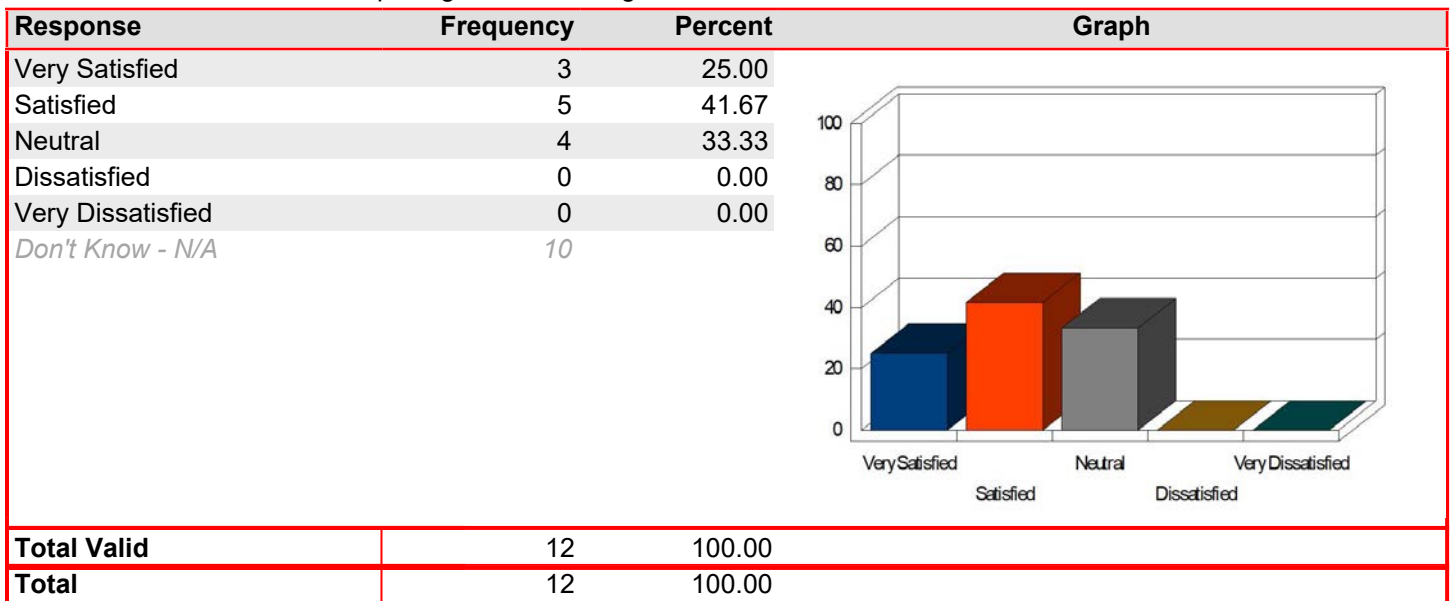
Mean: 3.75





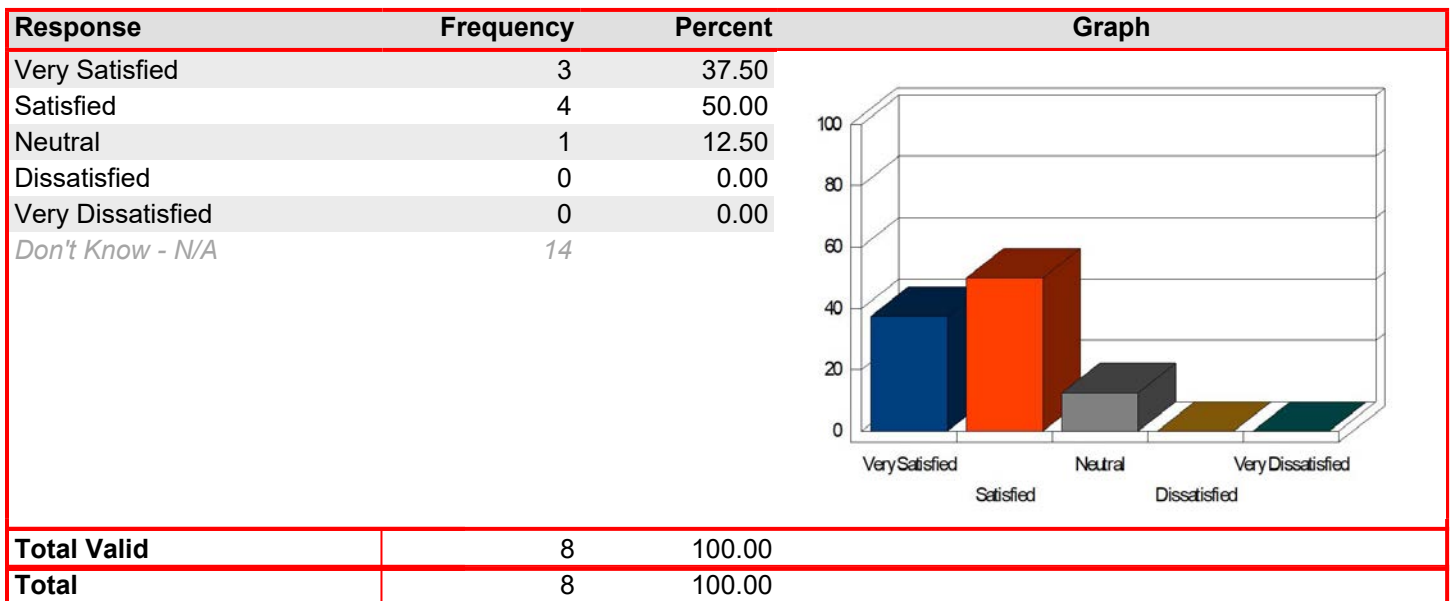
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 3.92



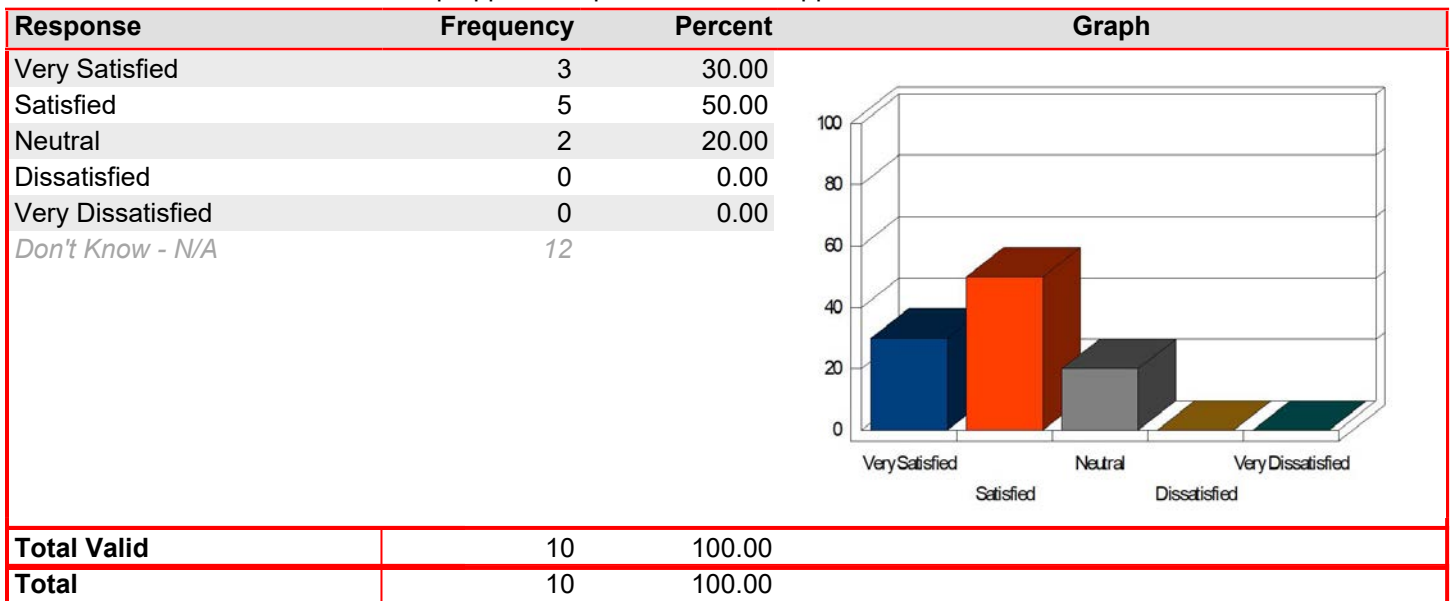
## Financial Aid - Assistance for Veteran benefits

Mean: 4.25



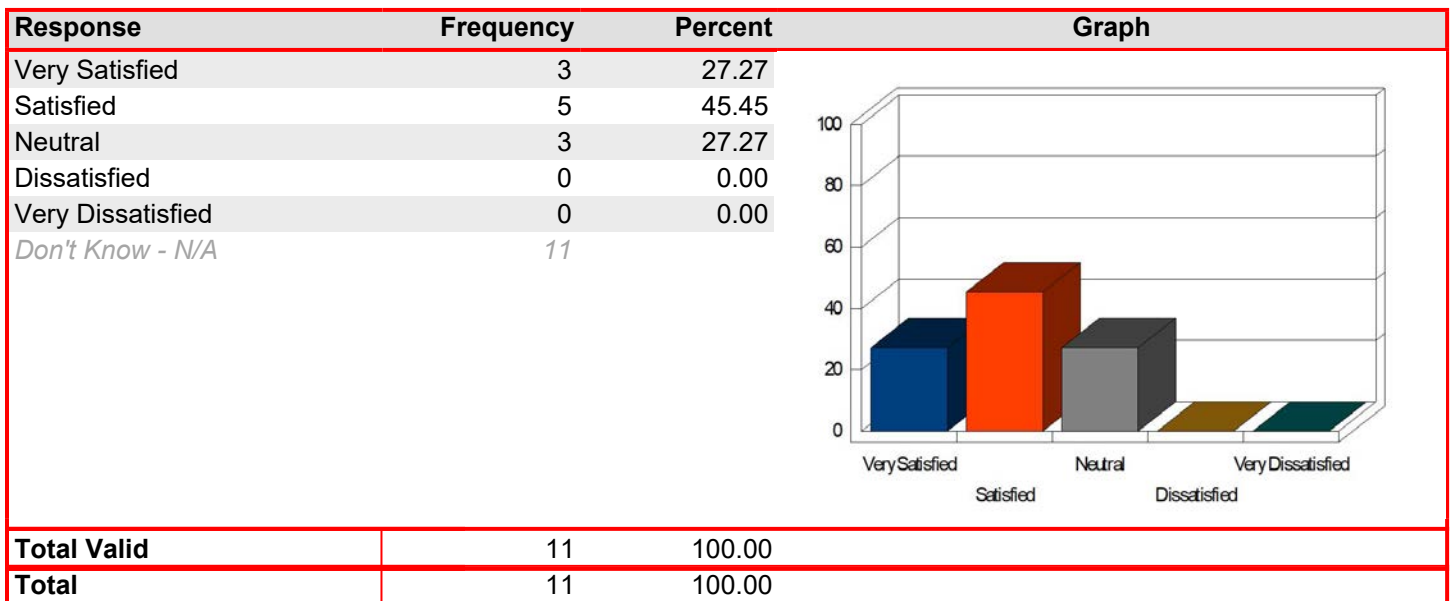
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.10



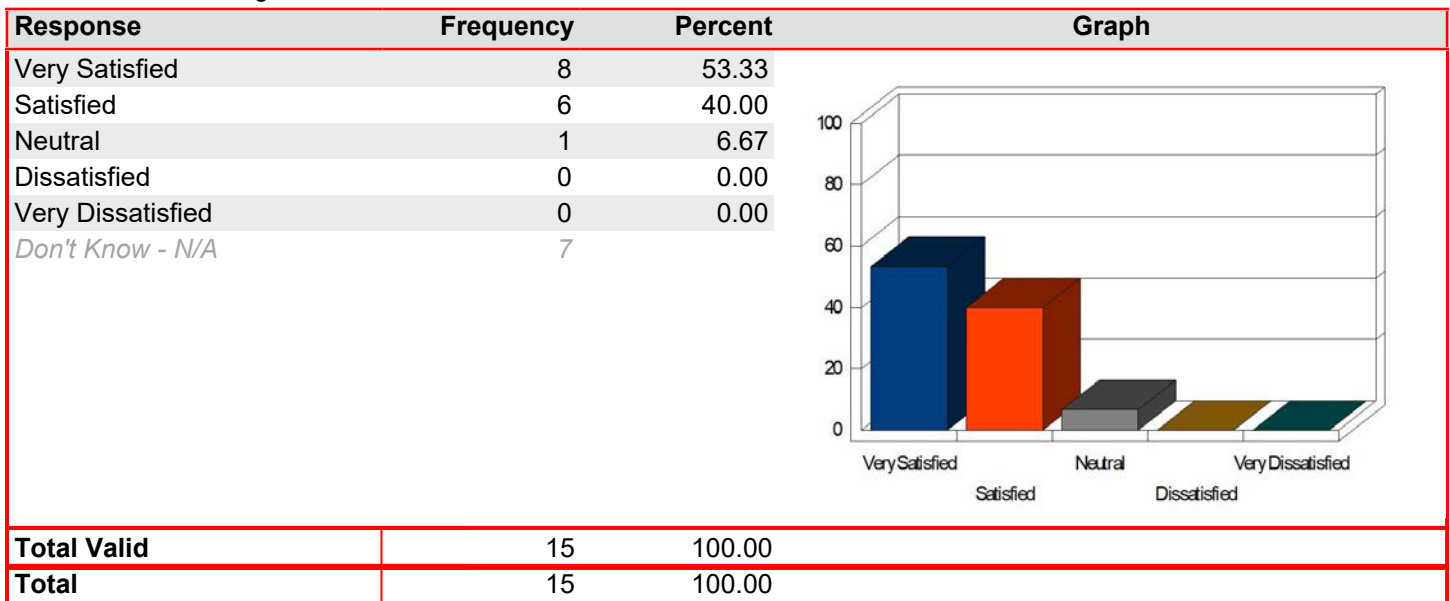
## Financial Aid - Website information

Mean: 4.00



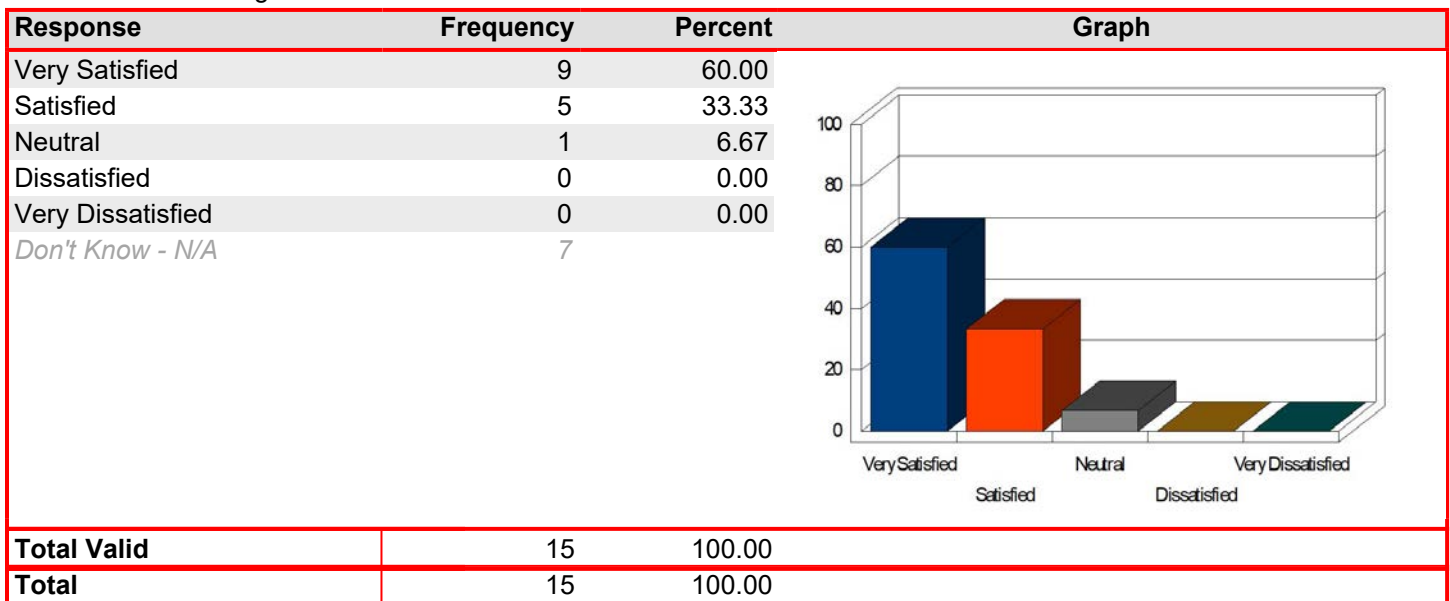
## Guidance/Counseling - Assistance of staff

Mean: 4.47



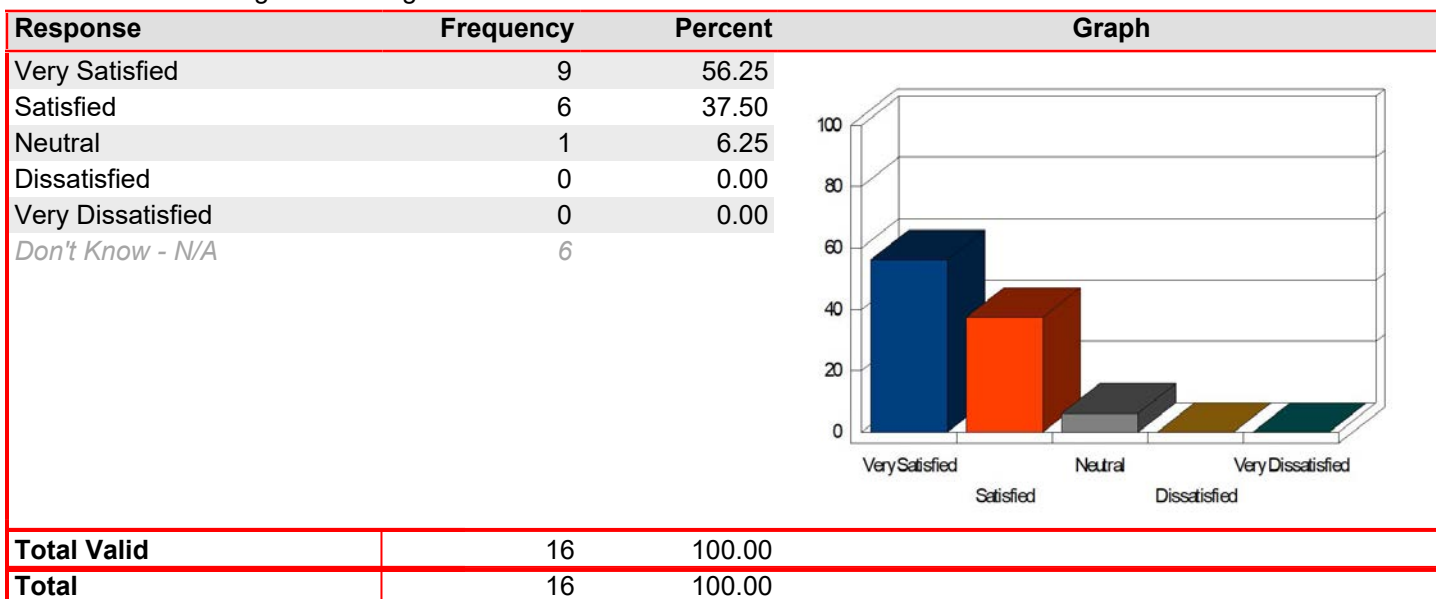
## Guidance/Counseling - Friendliness of staff

Mean: 4.53



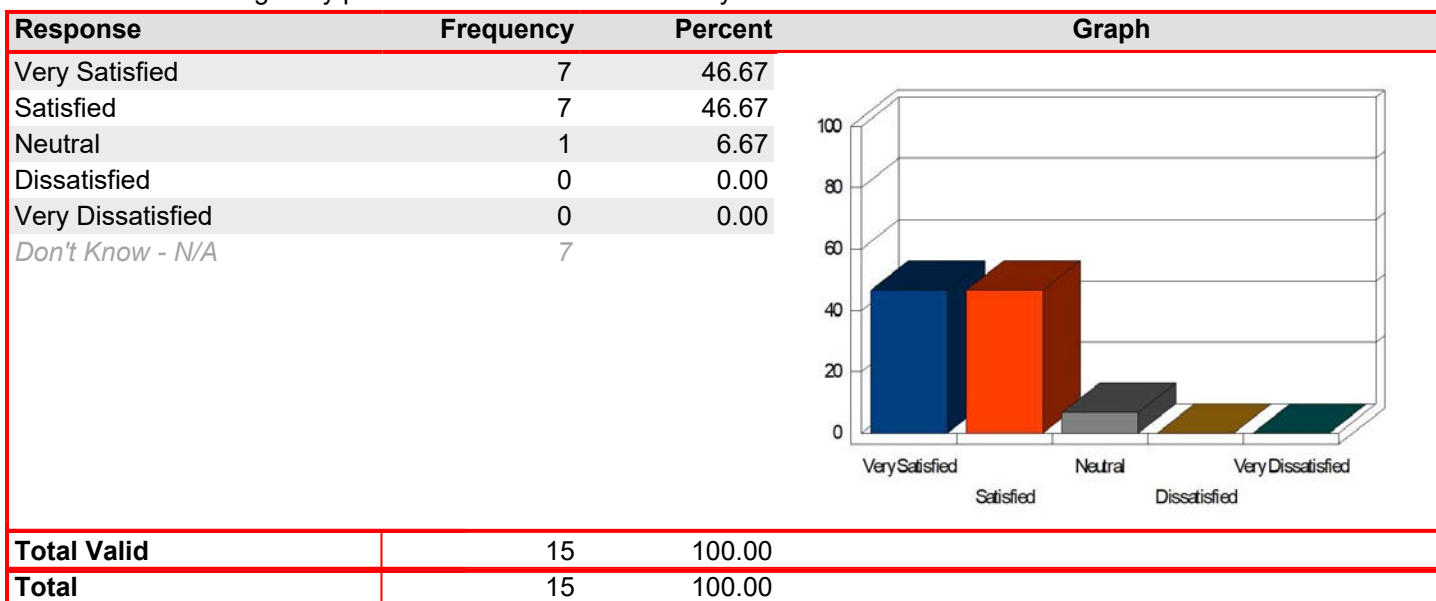
## Guidance/Counseling - Knowledge of staff

Mean: 4.50



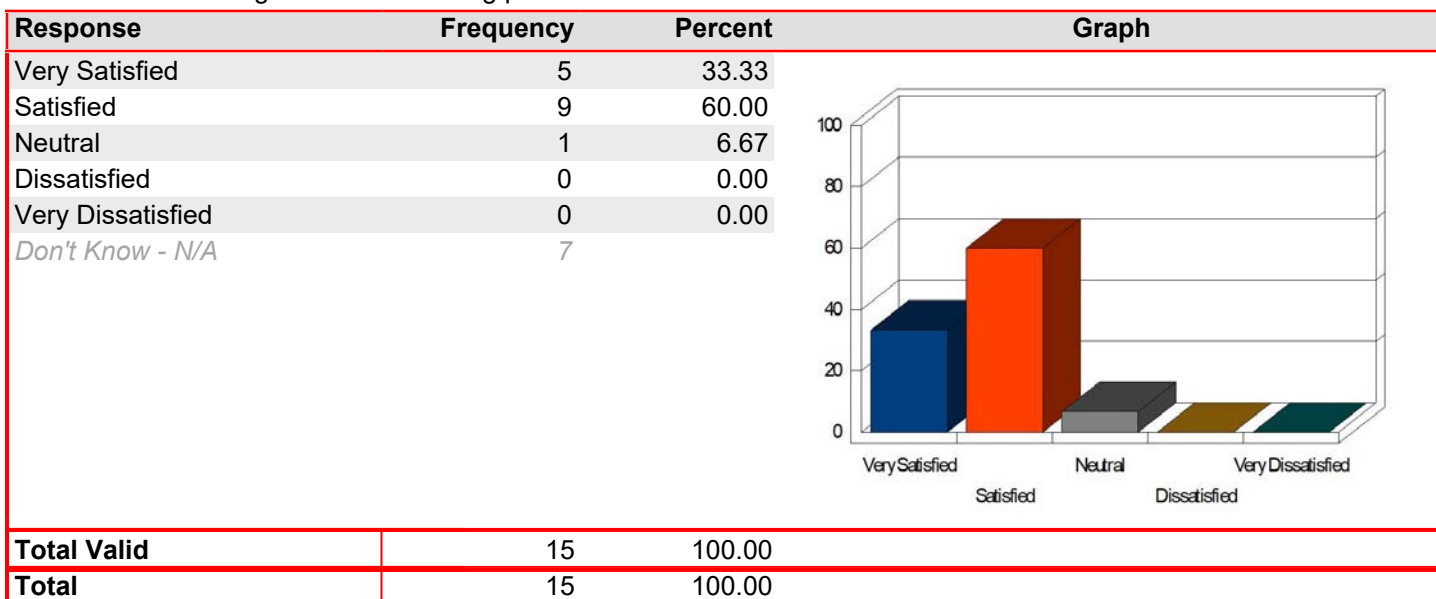
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.40



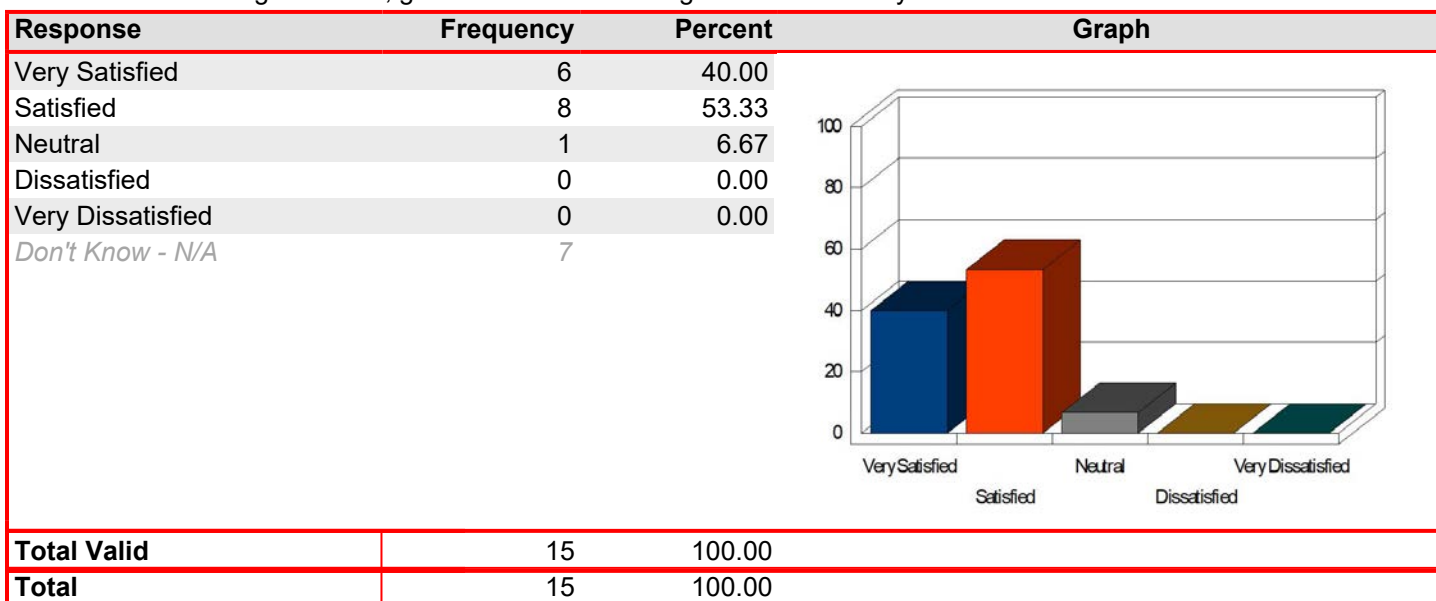
## Guidance/Counseling - Student advising process

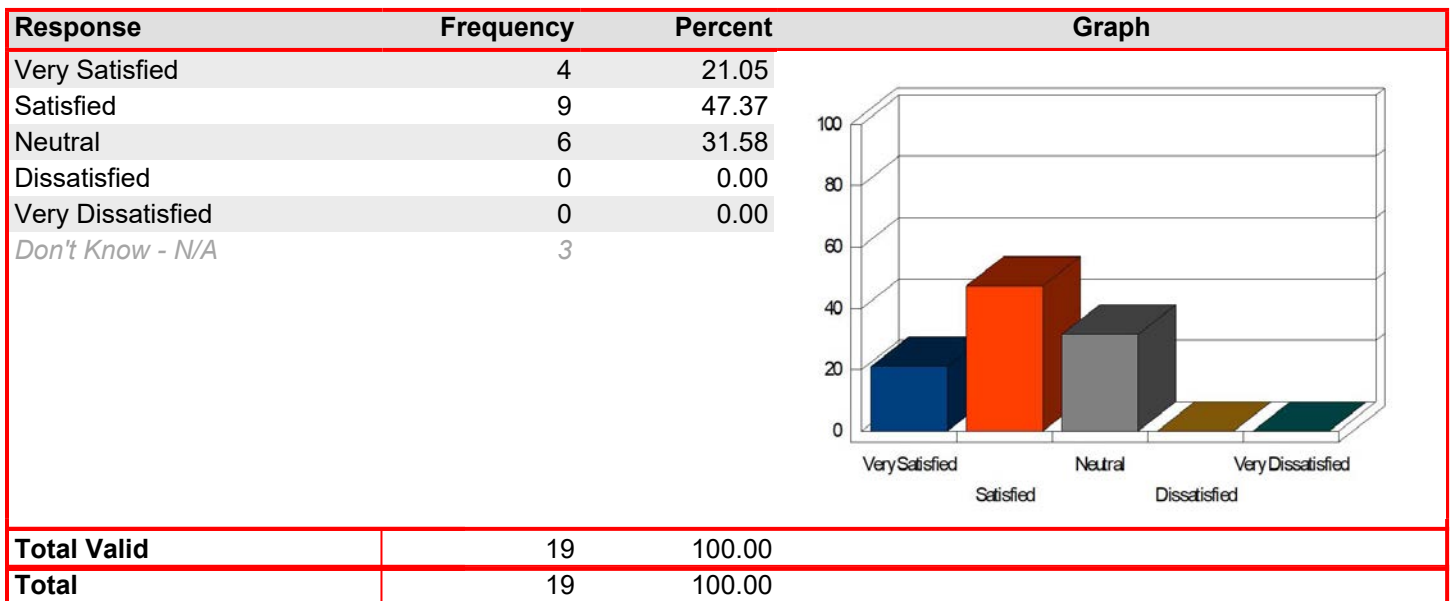
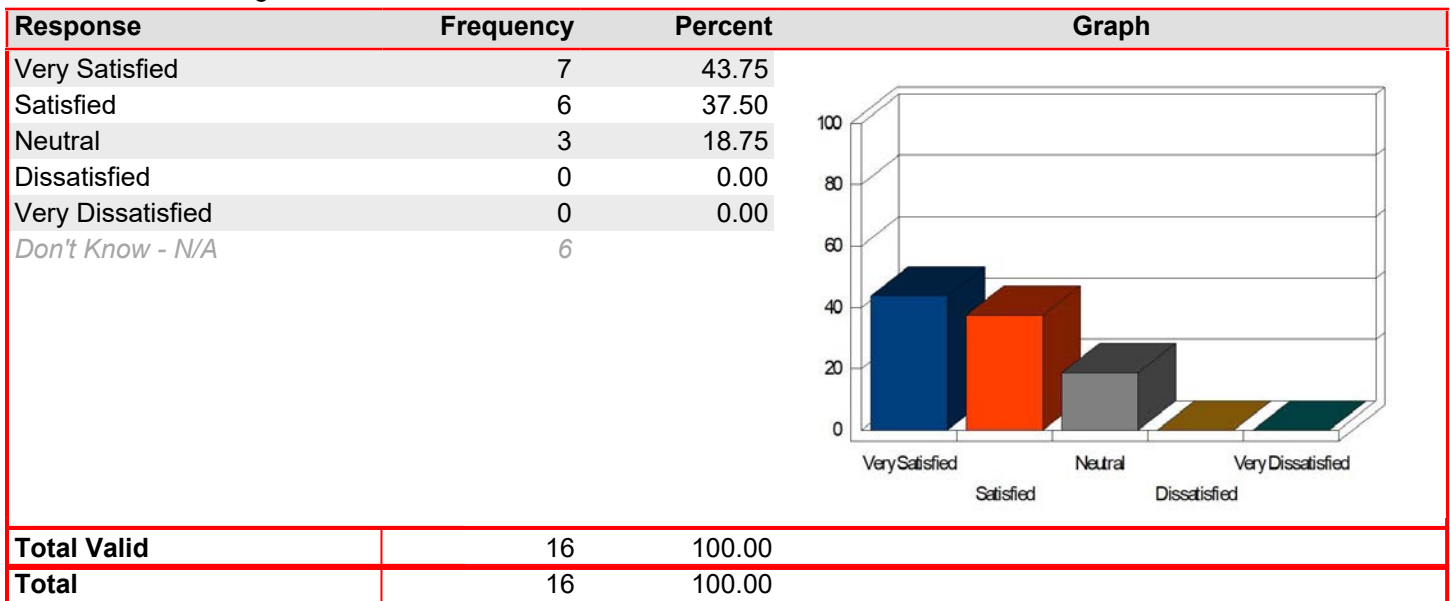
Mean: 4.27



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

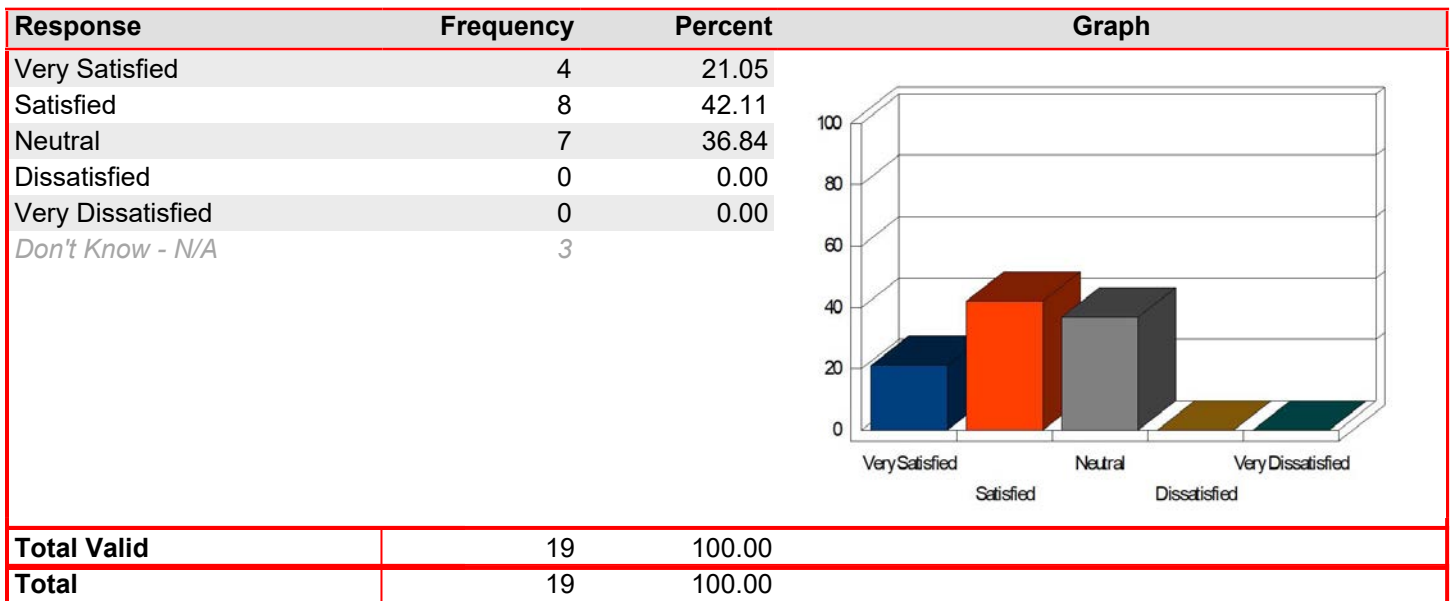
Mean: 4.33





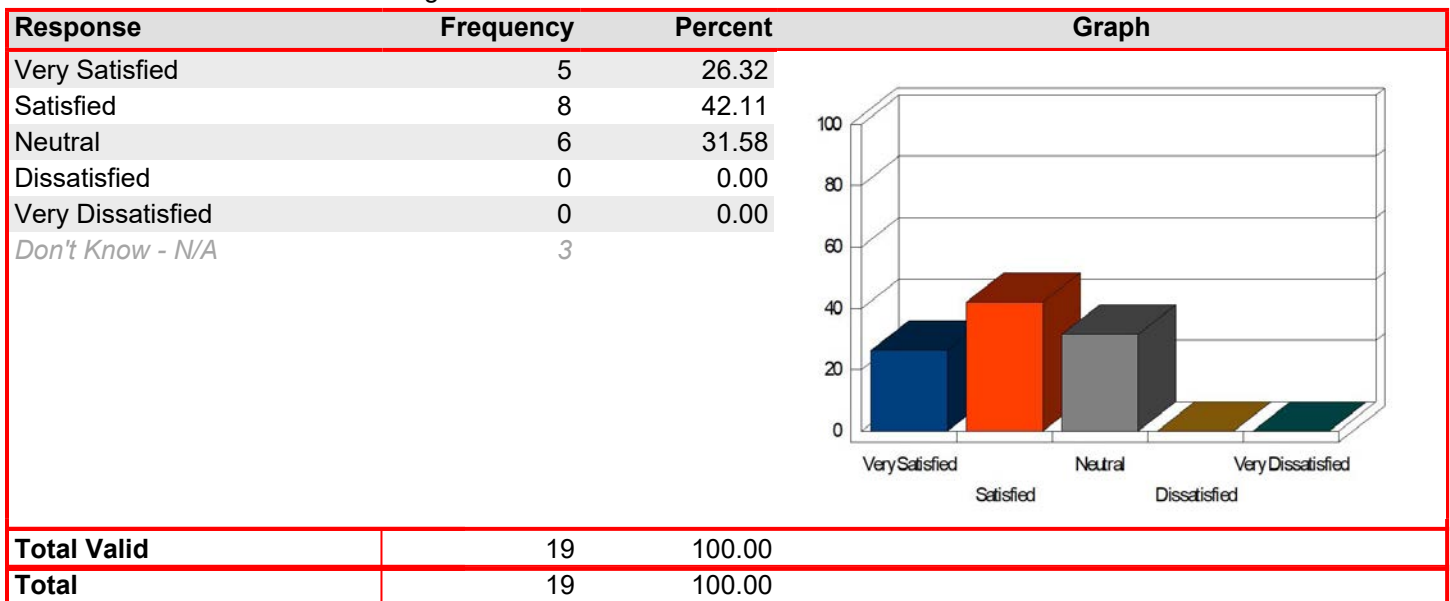
## Business Office/Cashier - Friendliness of staff

Mean: 3.84



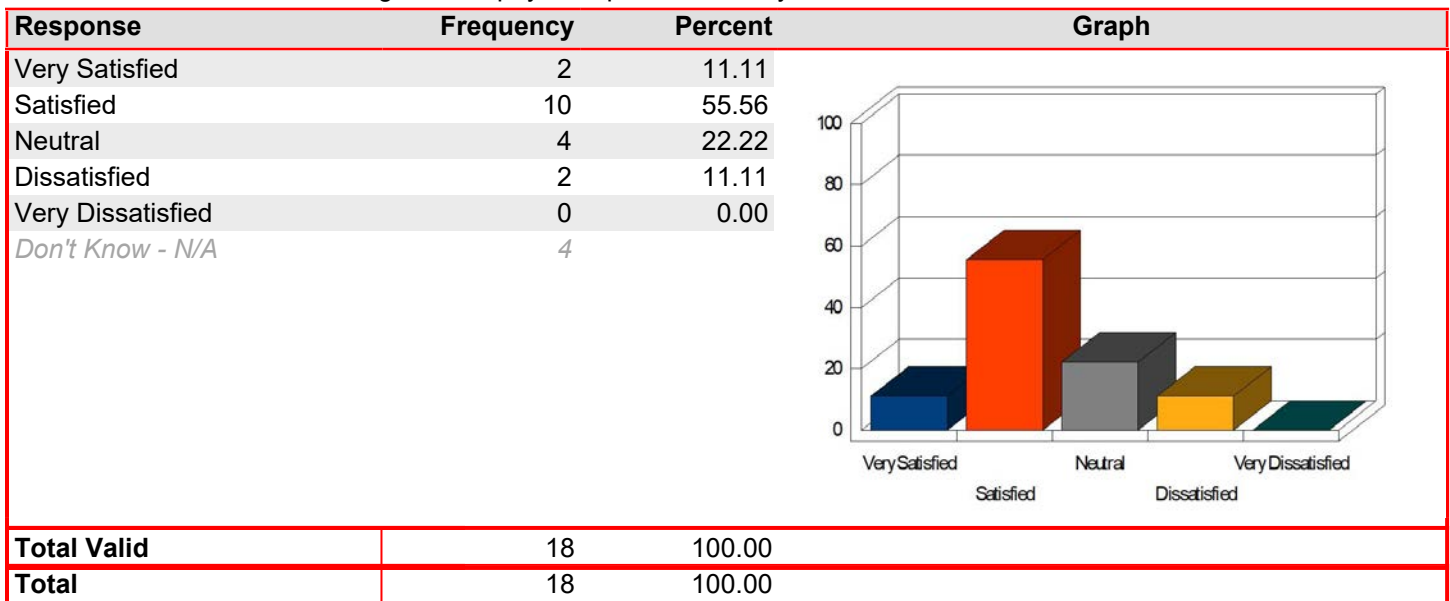
## Business Office/Cashier - Knowledge of staff

Mean: 3.95



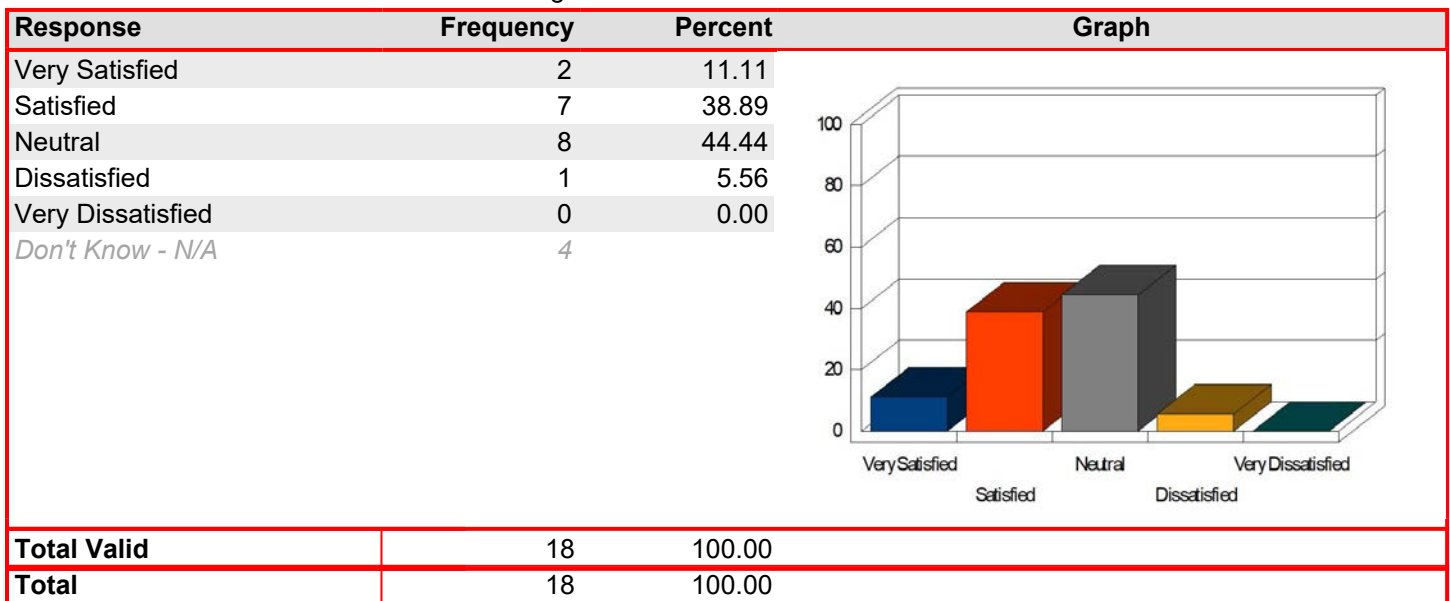
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 3.67



Business Office/Cashier - Assistance receiving Pell and loan resources

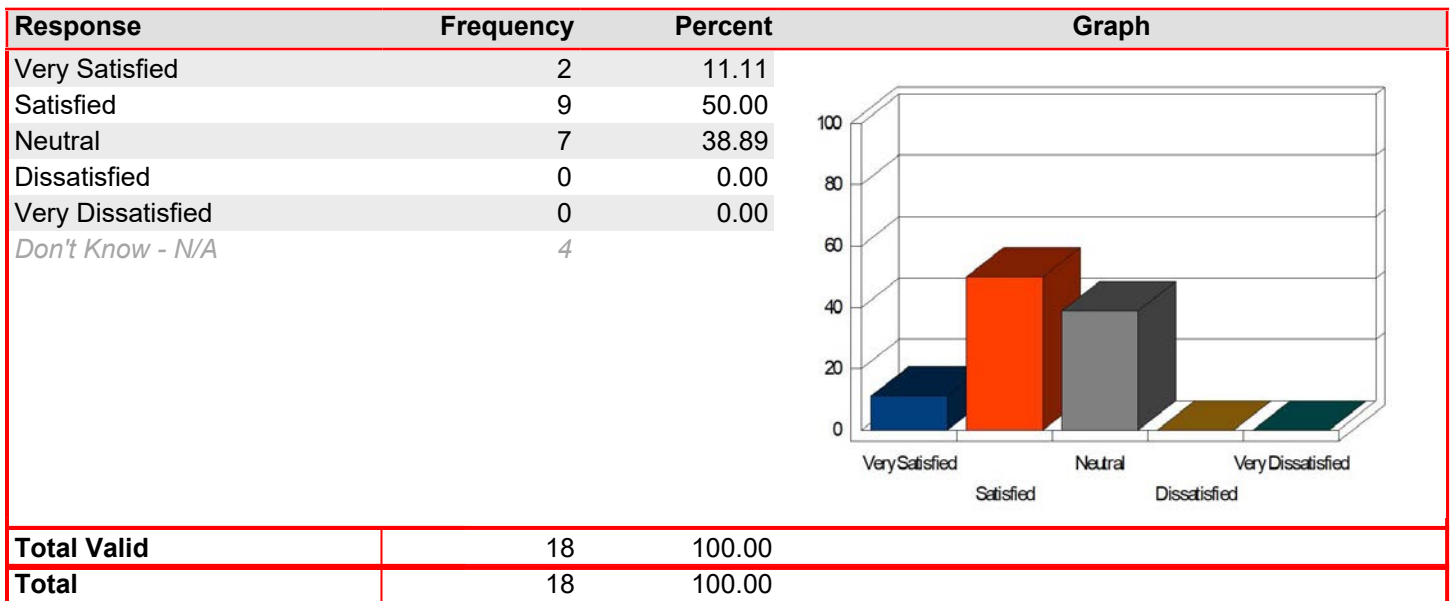
Mean: 3.56





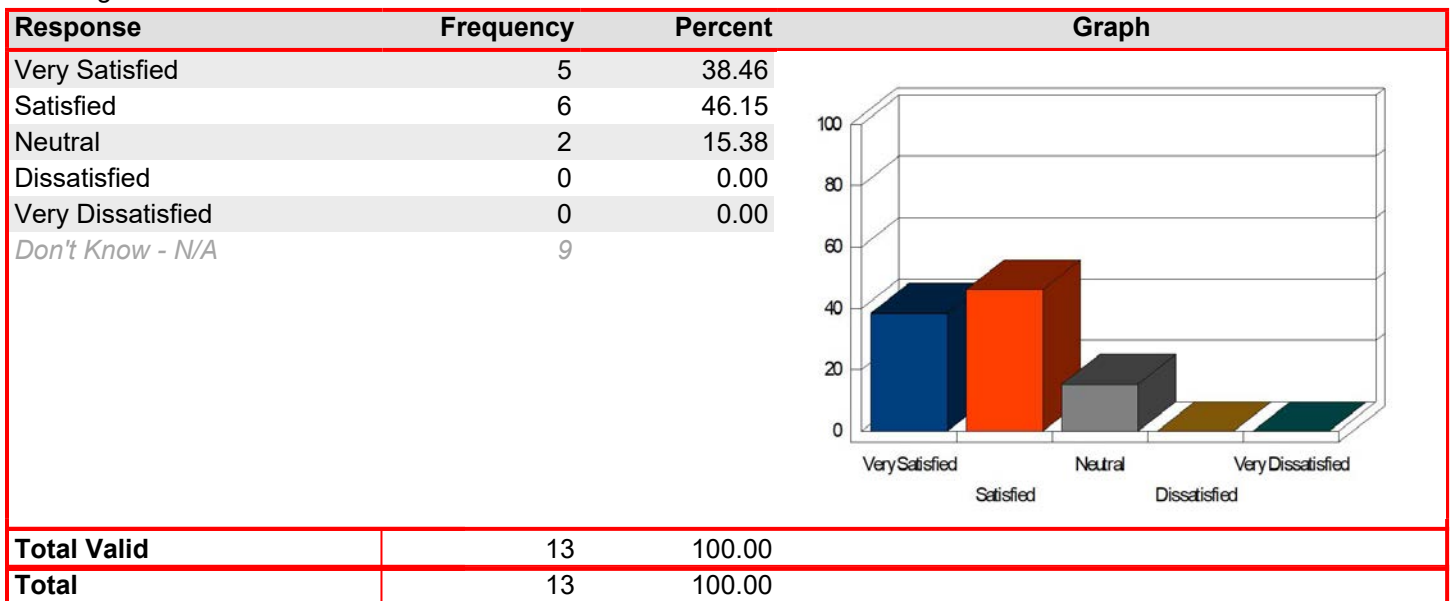
## Business Office/Cashier - Website information

Mean: 3.72



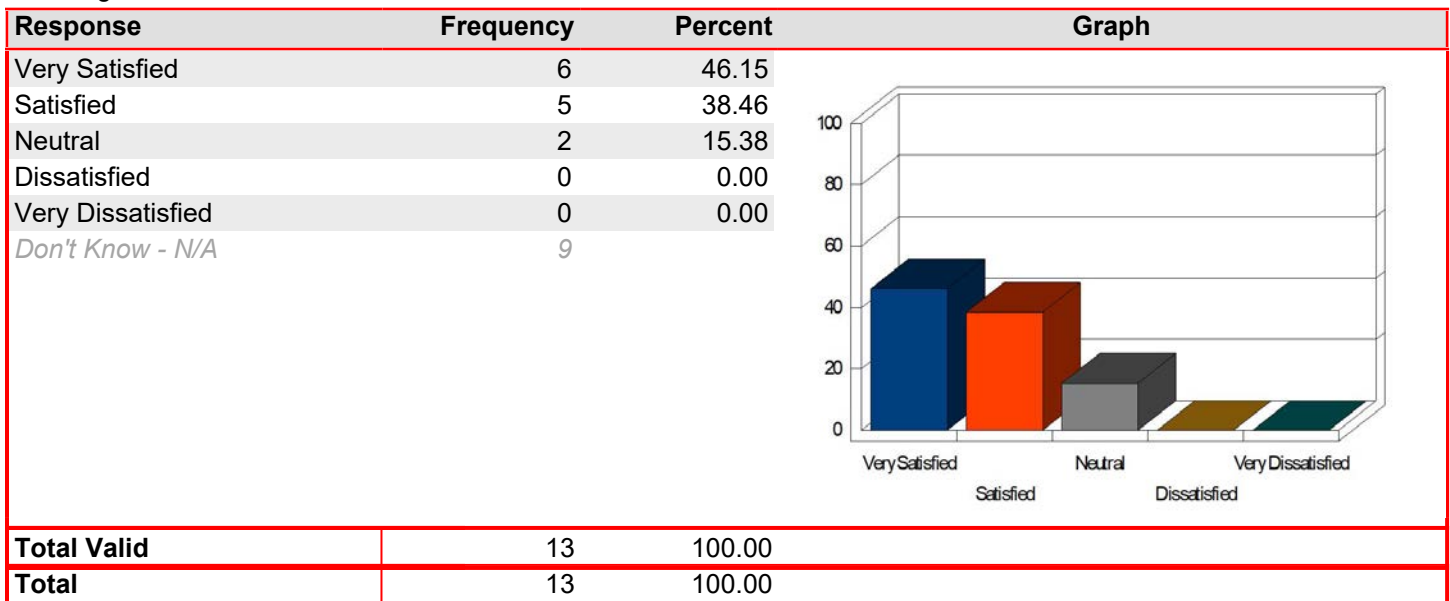
## Tutoring/CAPS - Assistance of staff

Mean: 4.23



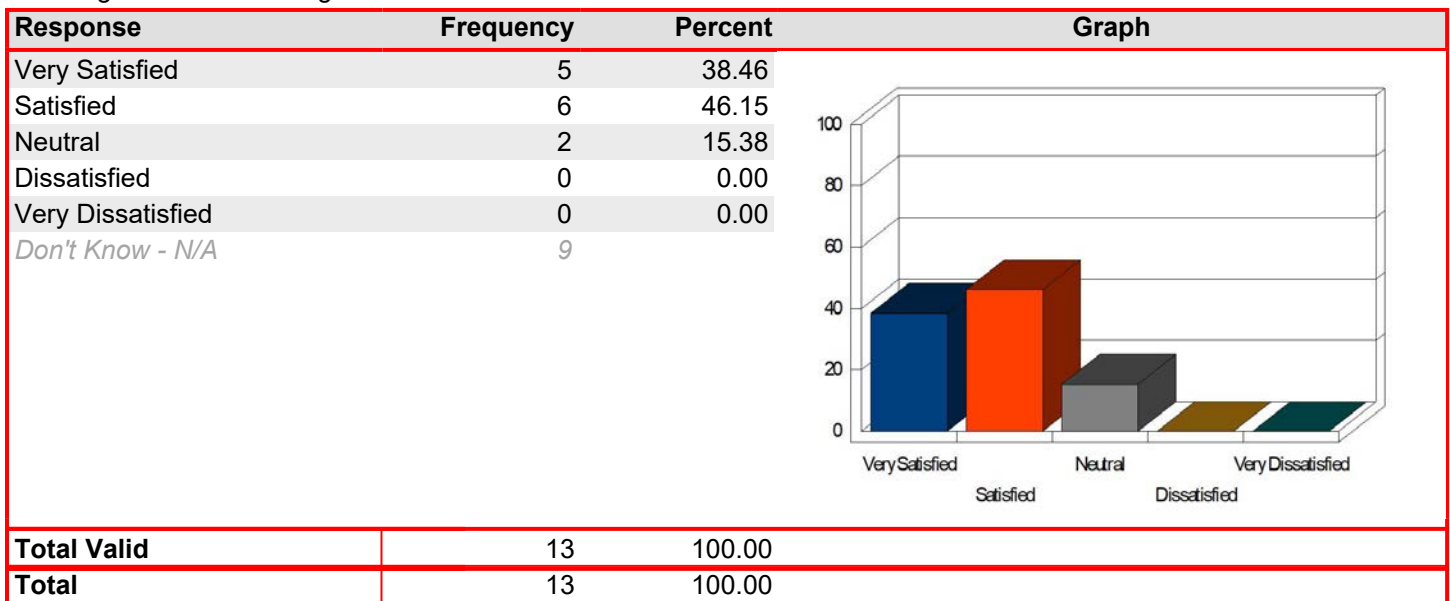
## Tutoring/CAPS - Friendliness of staff

Mean: 4.31



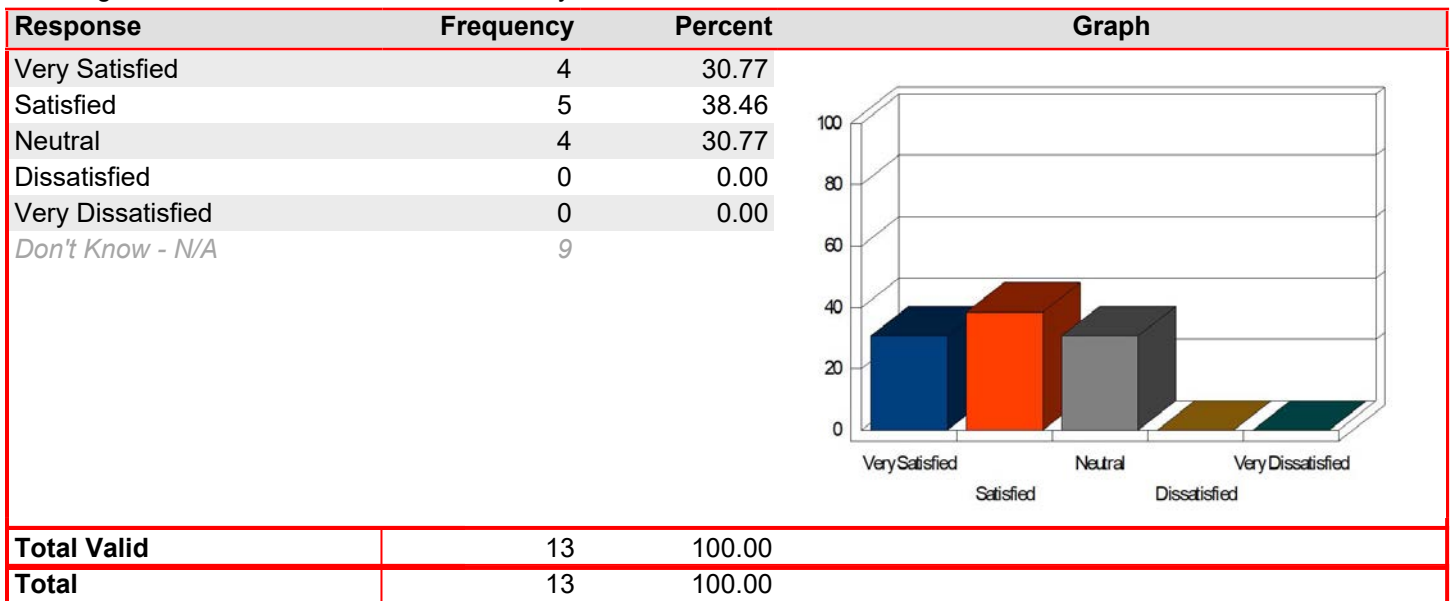
## Tutoring/CAPS - Knowledge of staff

Mean: 4.23



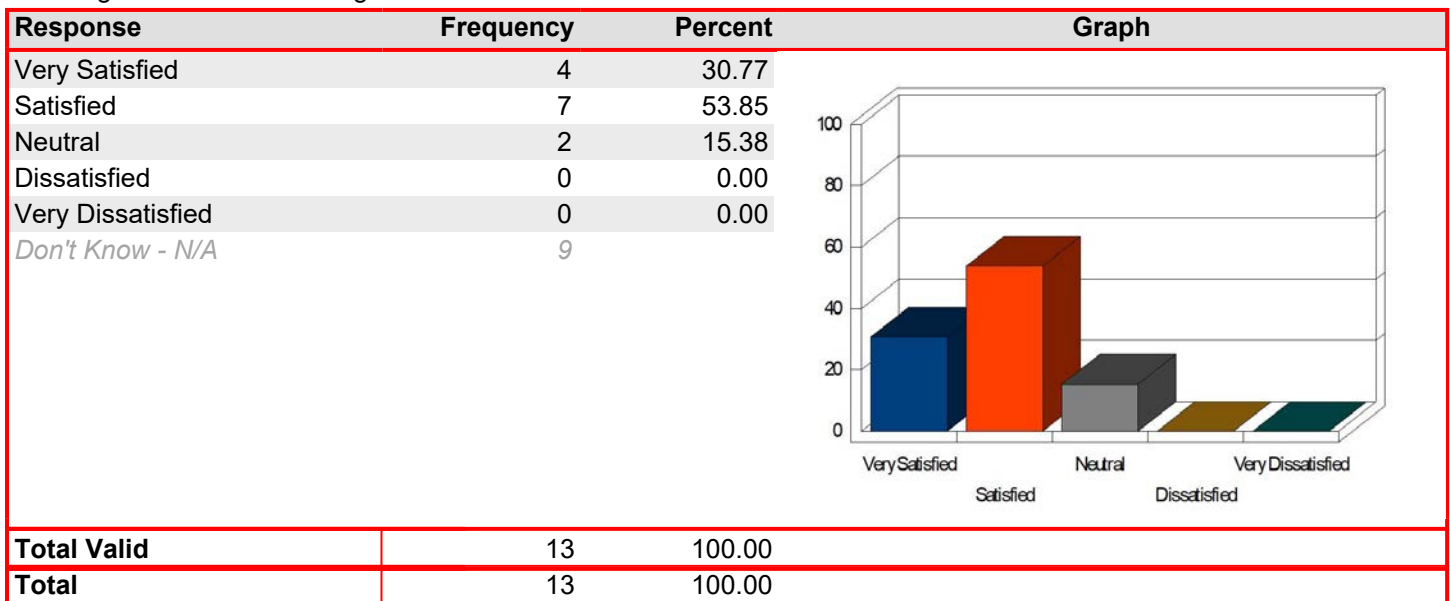
Tutoring/CAPS - Documented student disability services

Mean: 4.00



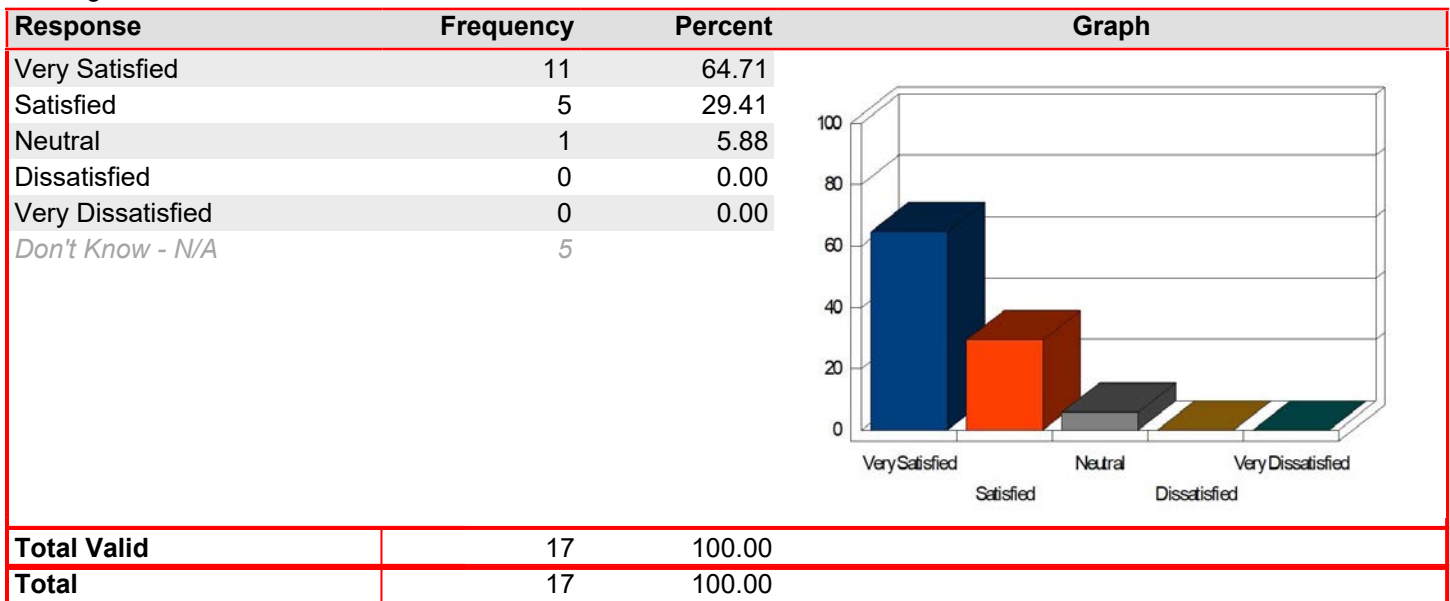
Tutoring/CAPS - Peer tutoring services

Mean: 4.15



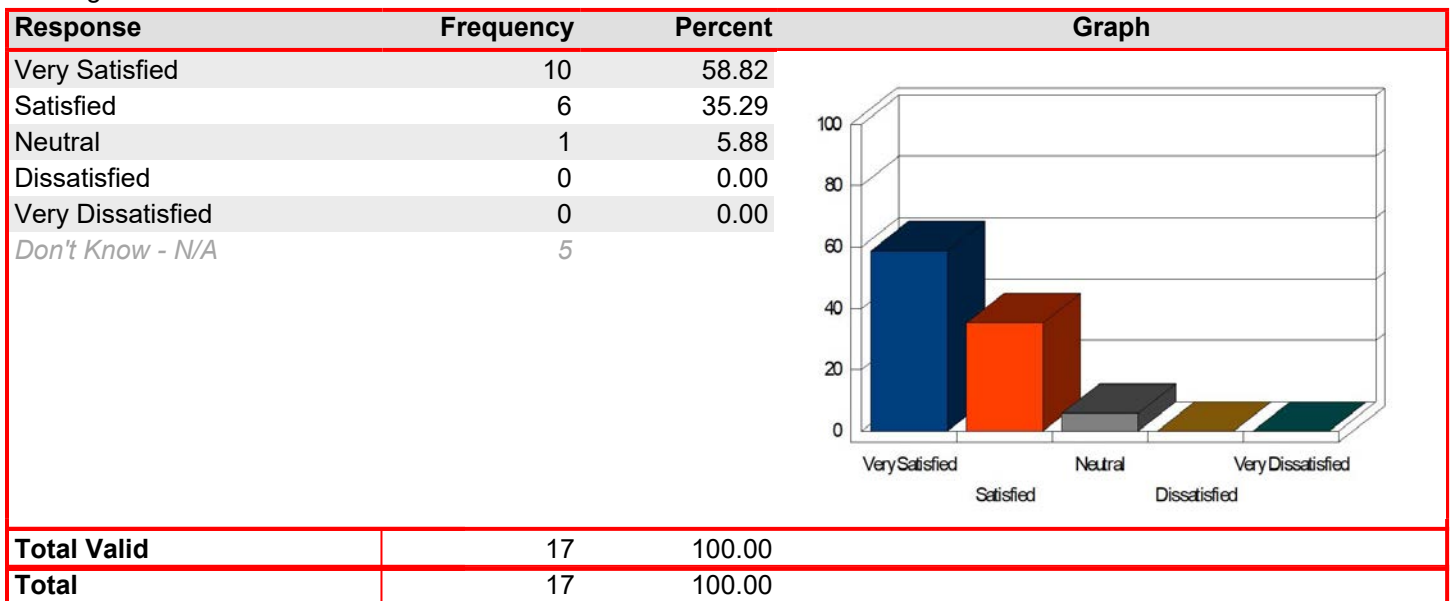
## Testing Services - Assistance of staff

Mean: 4.59



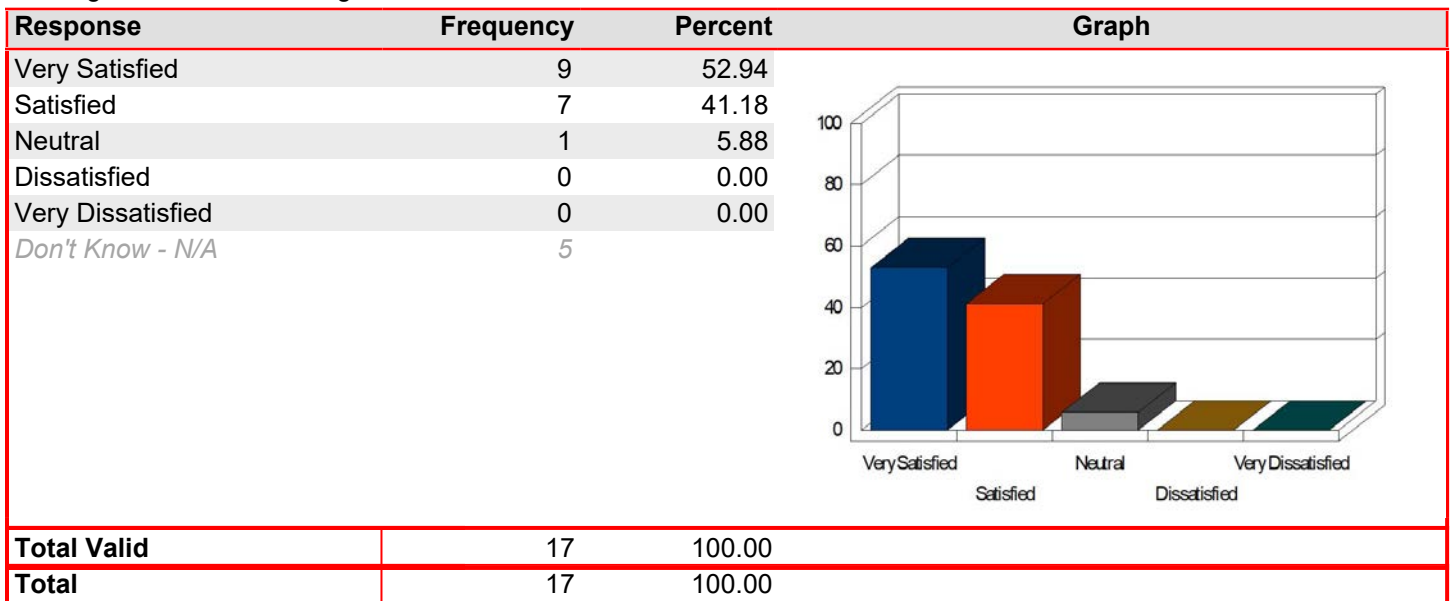
## Testing Services - Friendliness of staff

Mean: 4.53



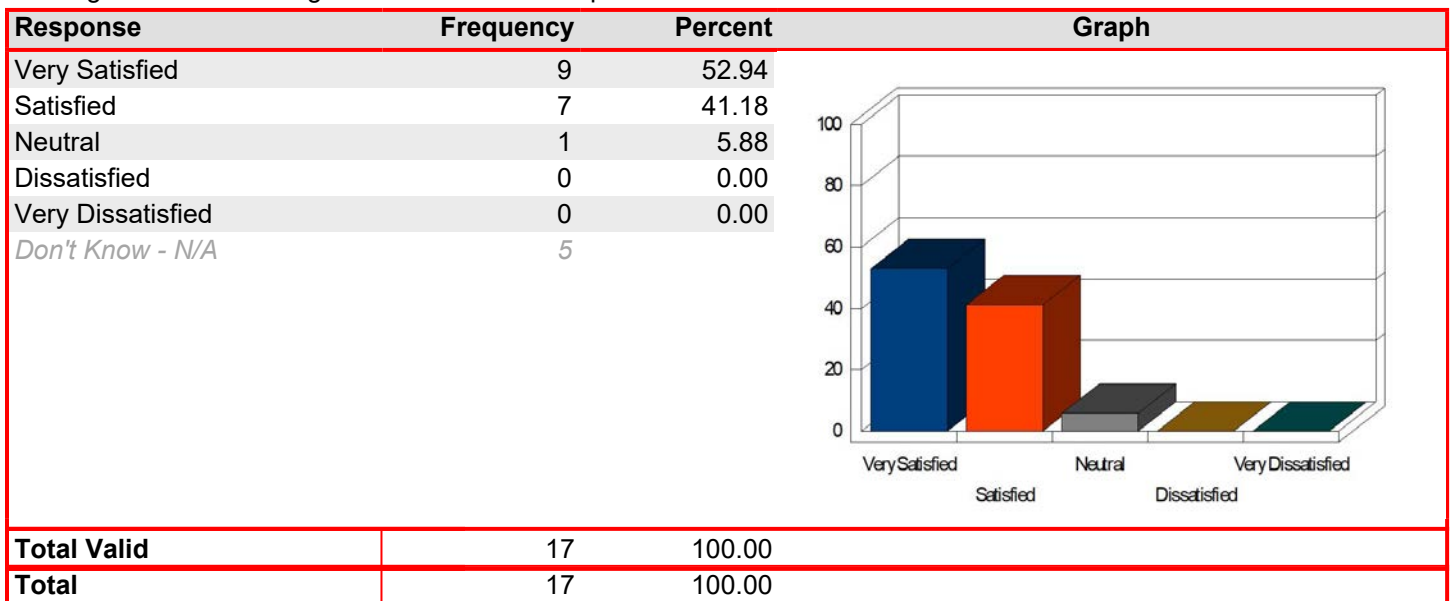
## Testing Services - Knowledge of staff

Mean: 4.47



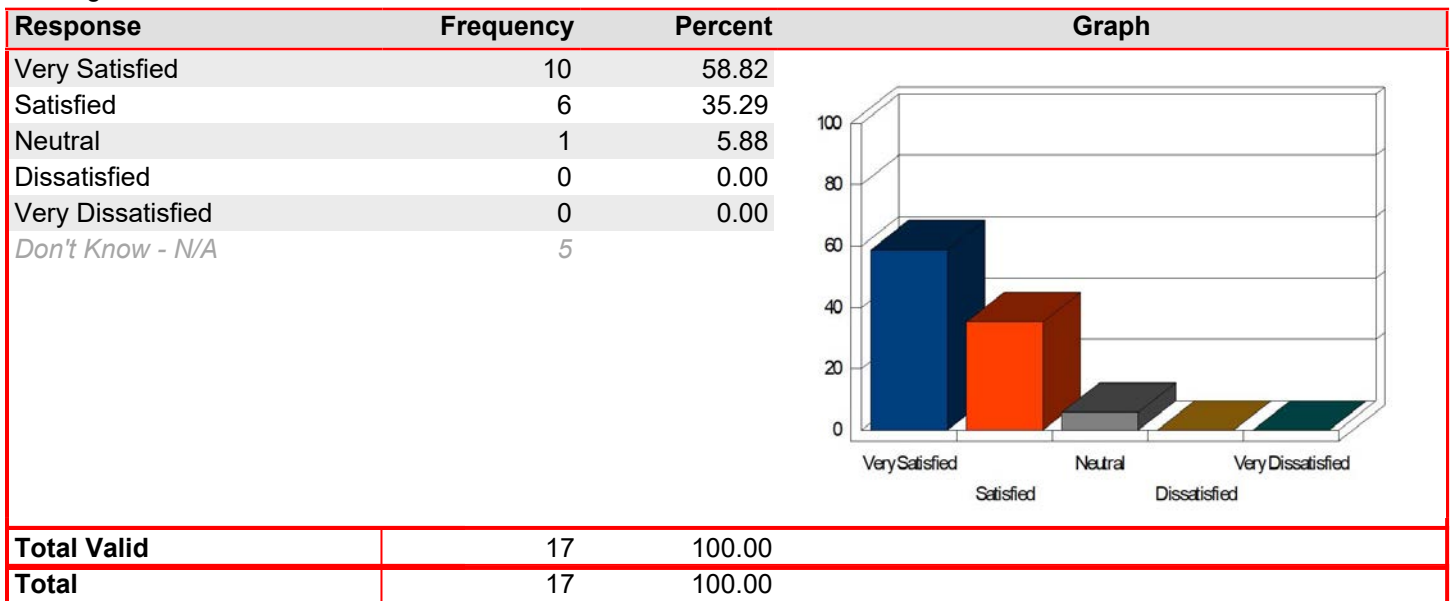
## Testing Services - Testing Center hours are adequate

Mean: 4.47



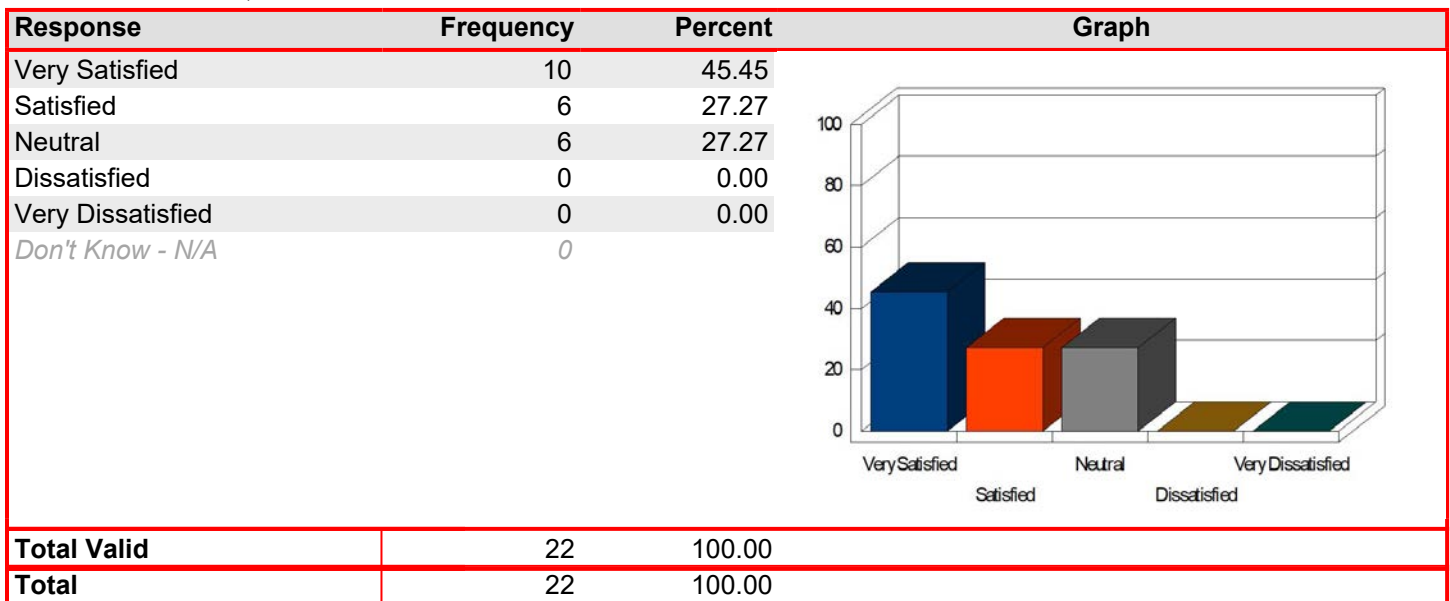
## Testing Services - Website information

Mean: 4.53



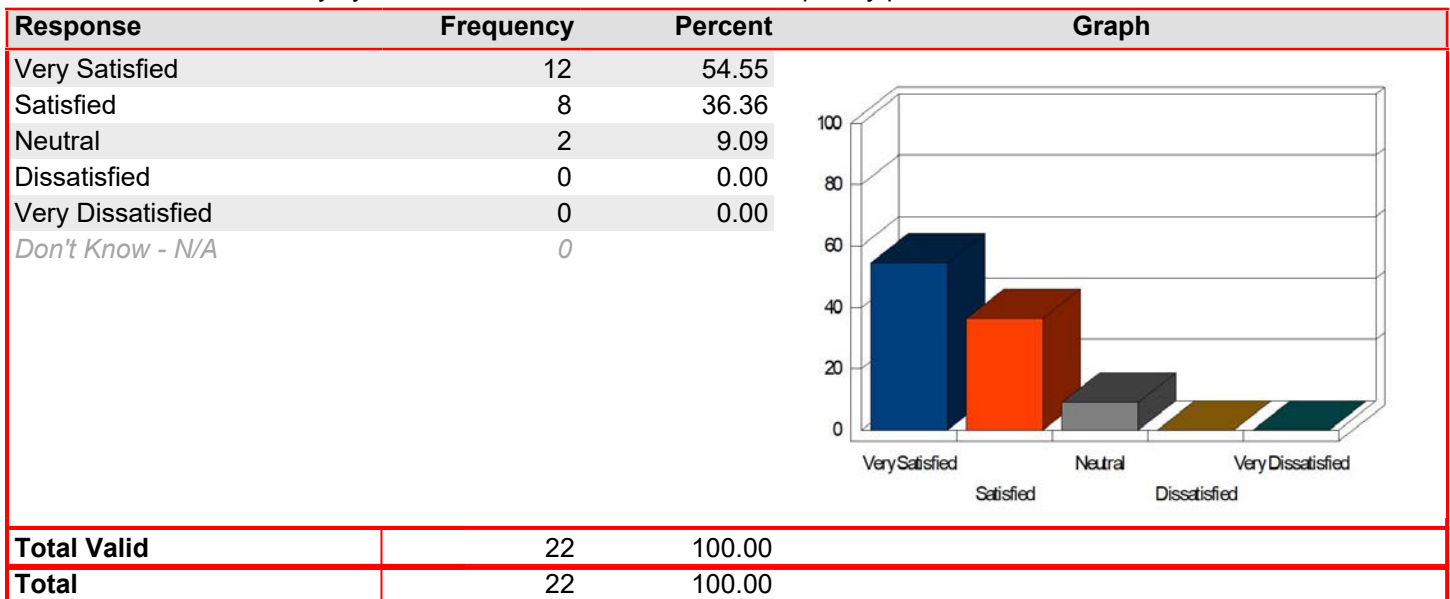
## Instruction - Overall, teachers care about me

Mean: 4.18



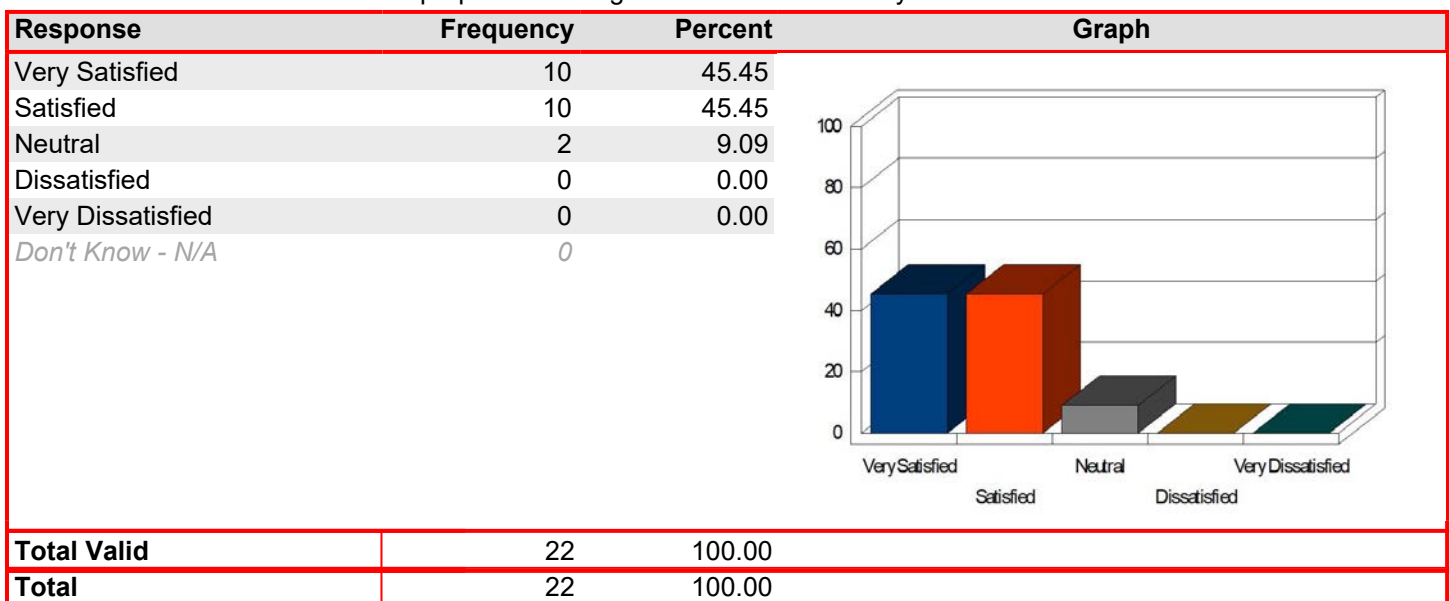
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.45



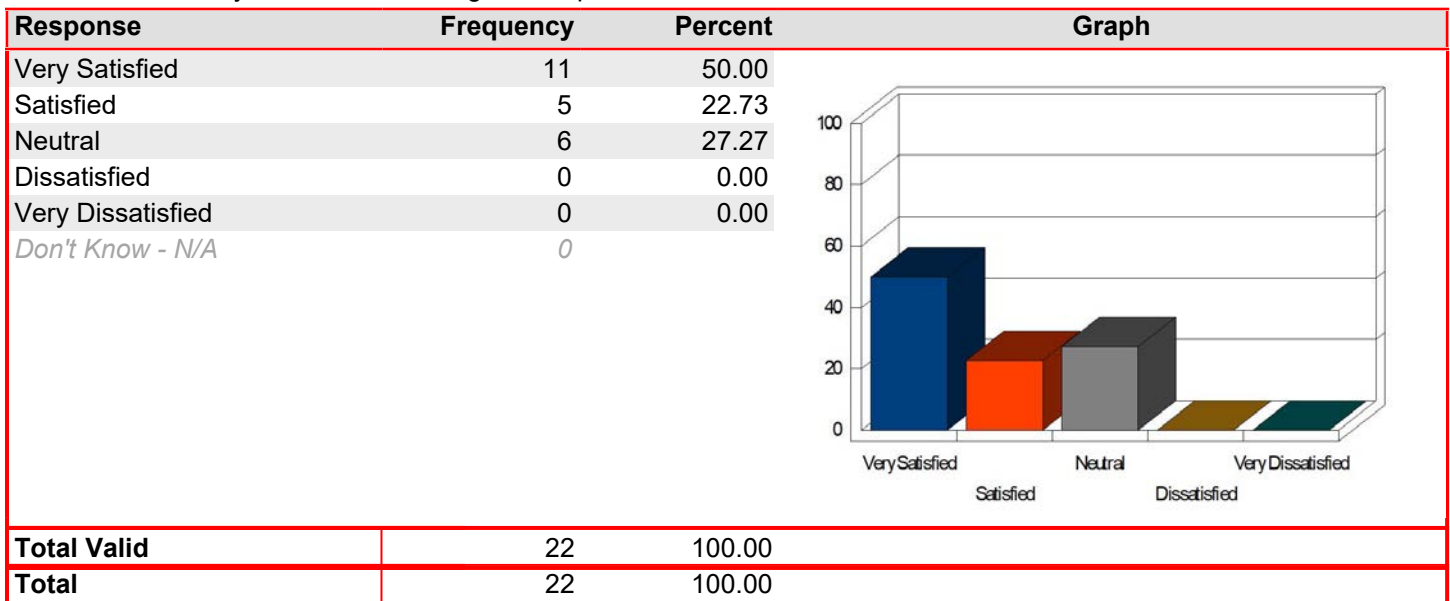
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.36



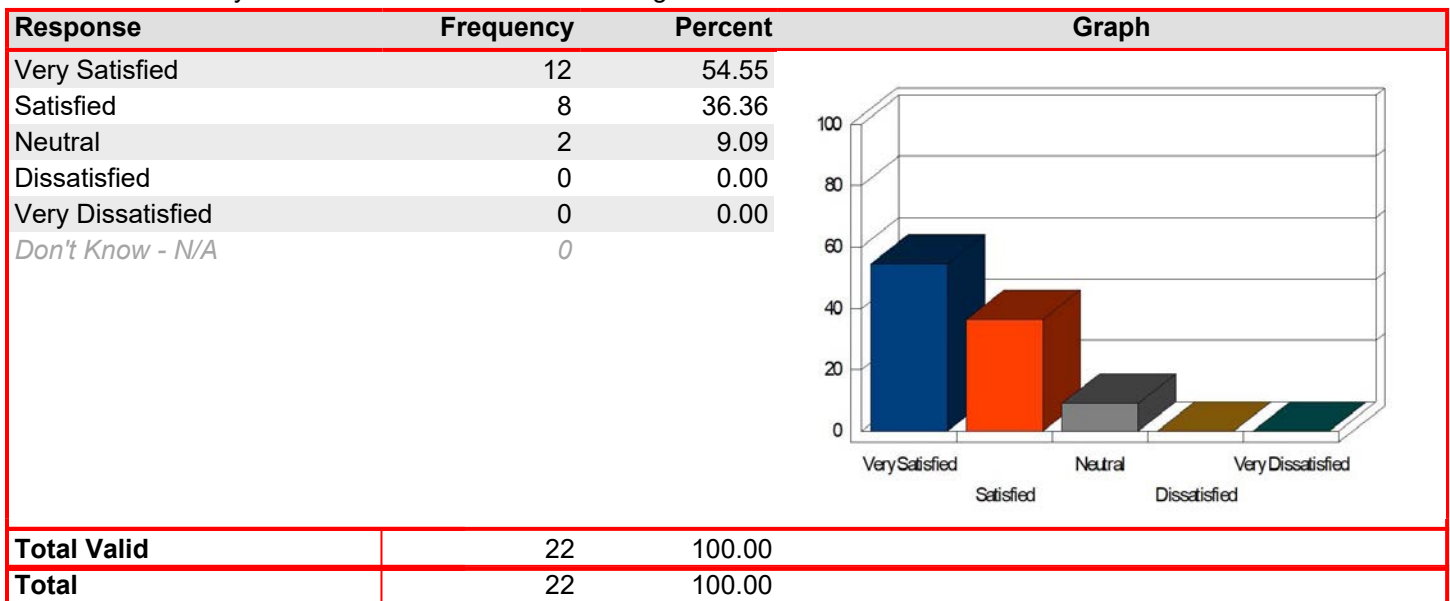
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.23



Instruction - Faculty are available after class and during office hours

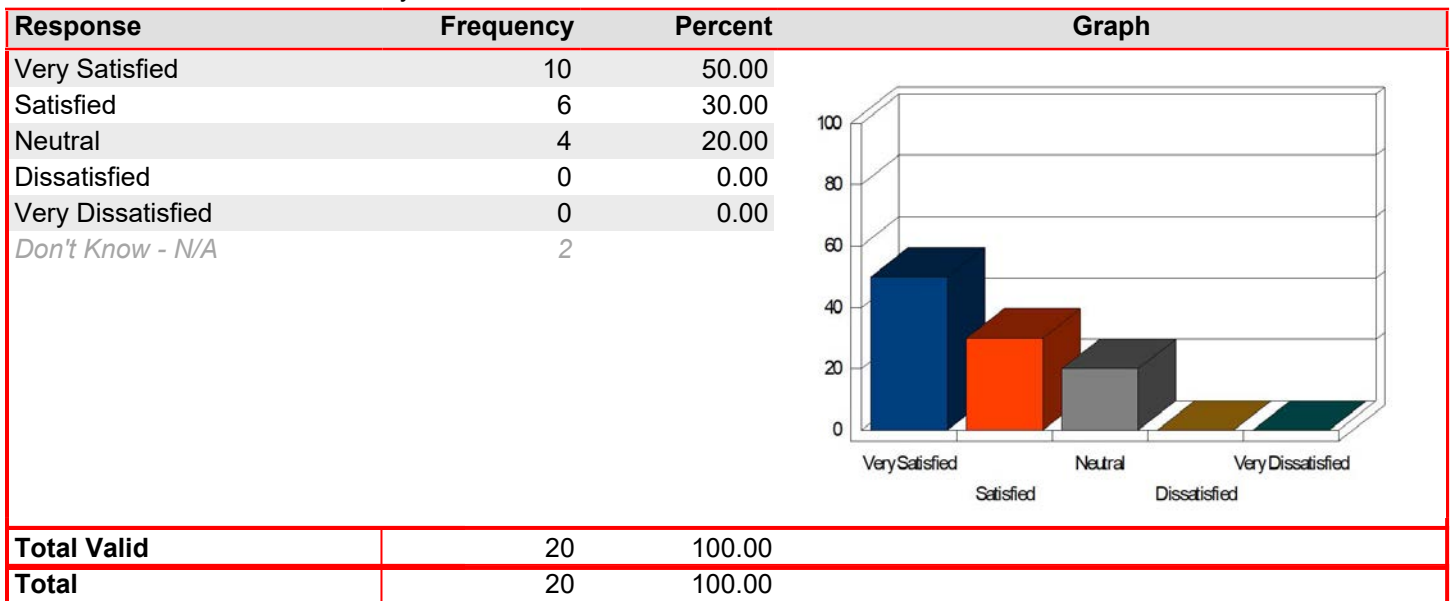
Mean: 4.45





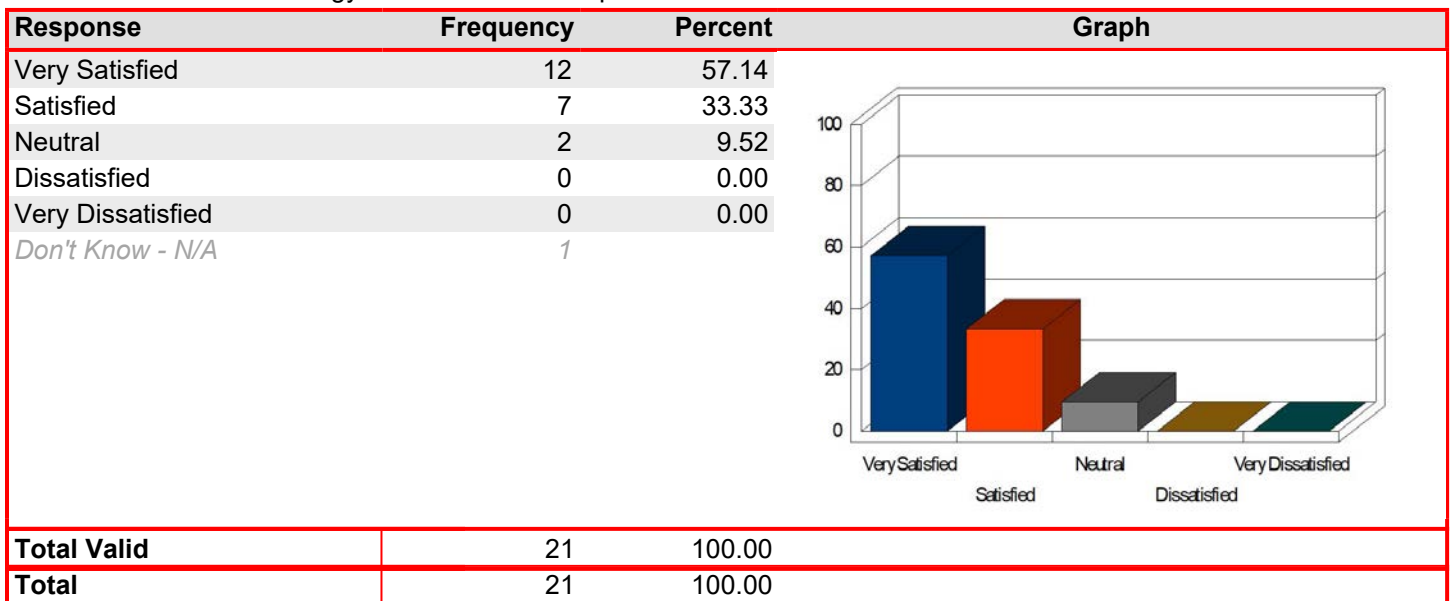
Overall-Student services routinely assisted me

Mean: 4.30



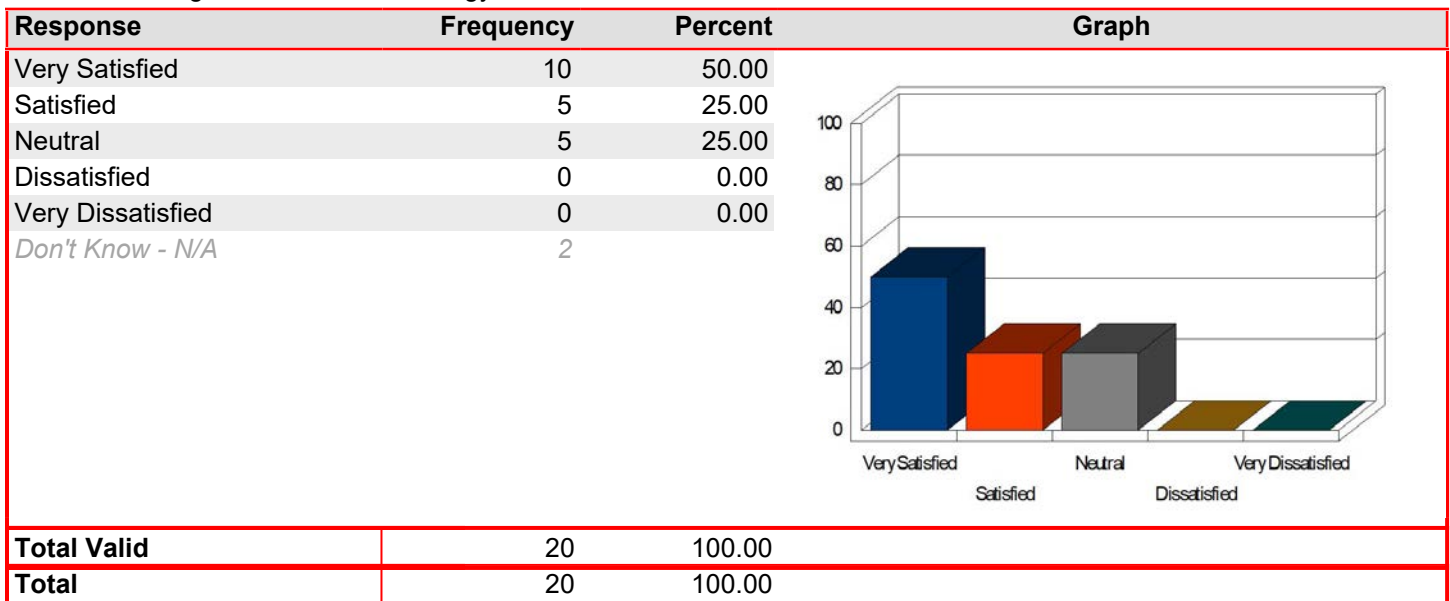
Overall-Access to technology resources was adequate

Mean: 4.48



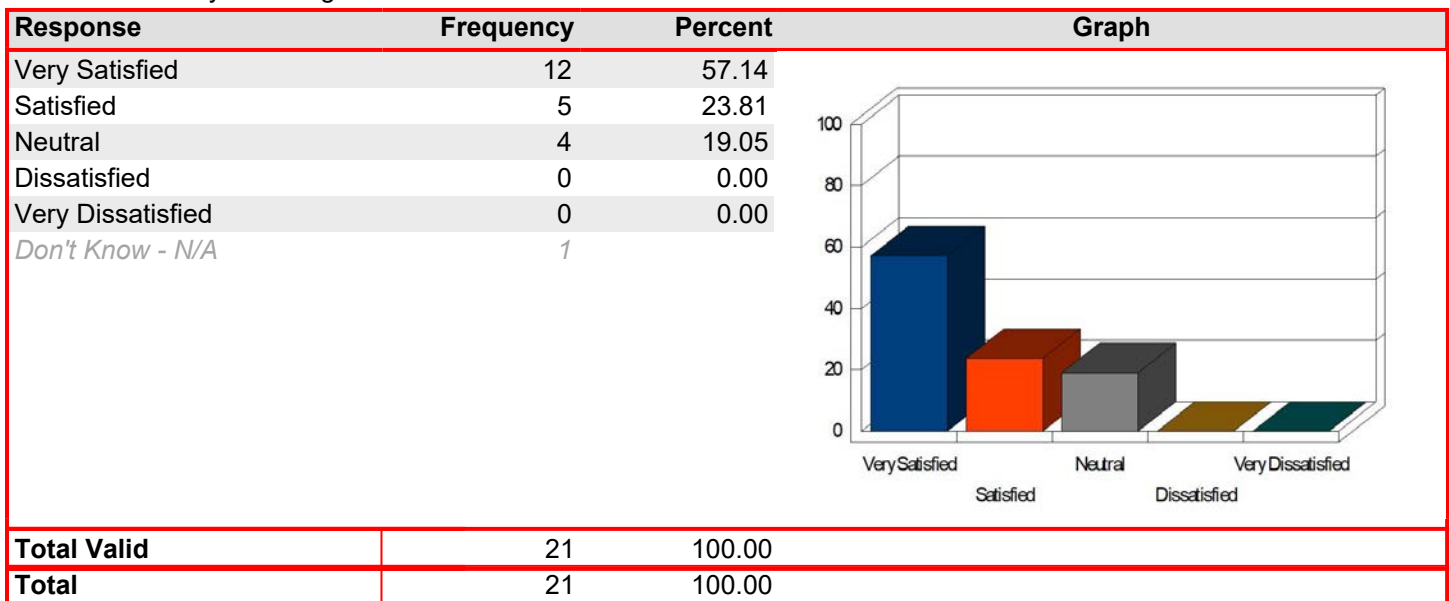
Overall-Training in the use of technology was available

Mean: 4.25



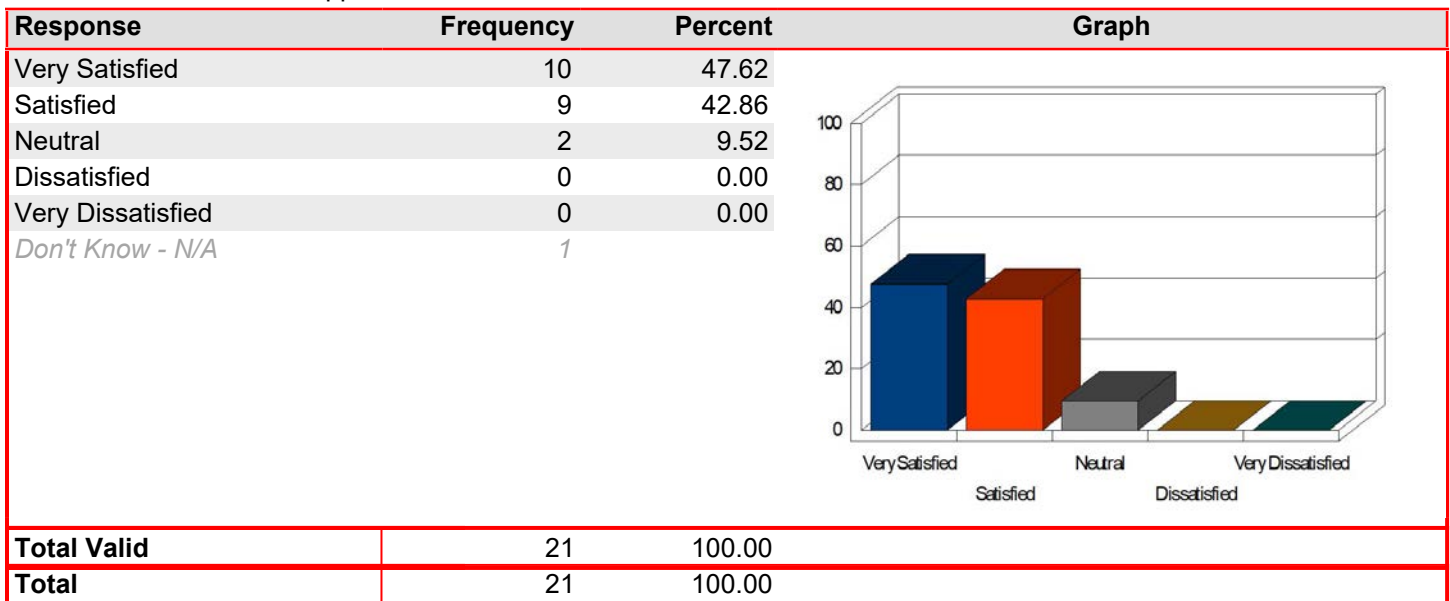
Overall-Efficiency receiving services

Mean: 4.38



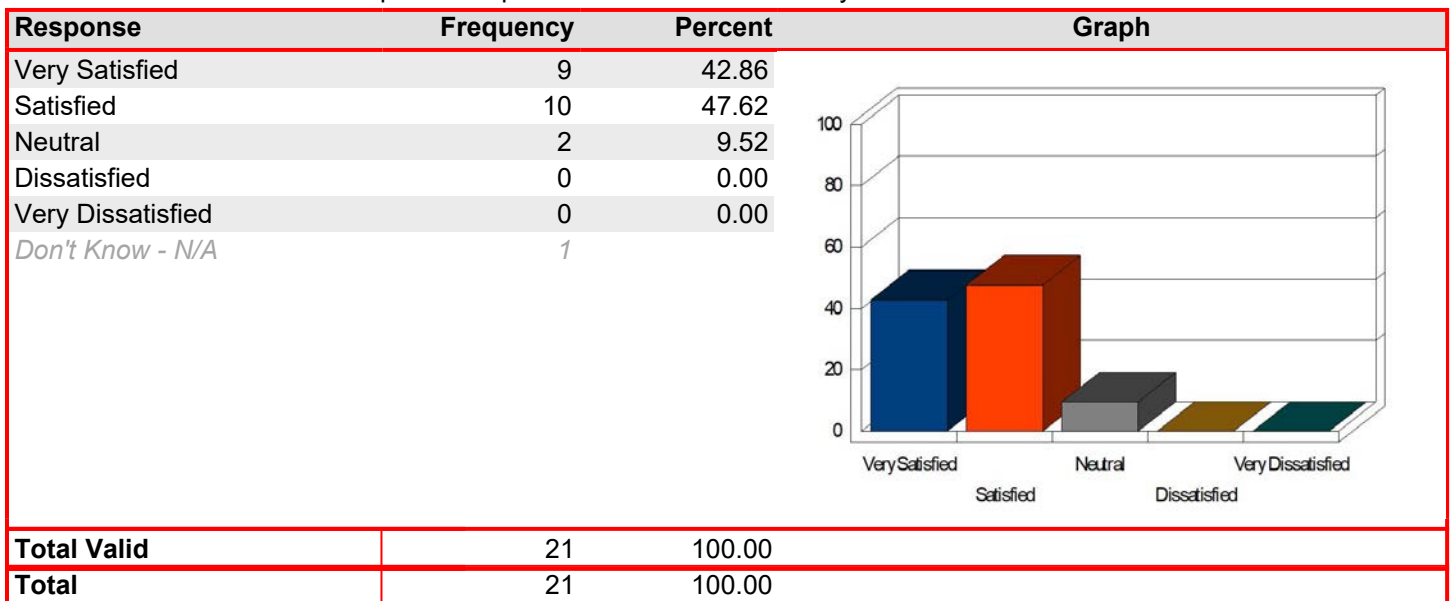
Overall-Administration is approachable

Mean: 4.38



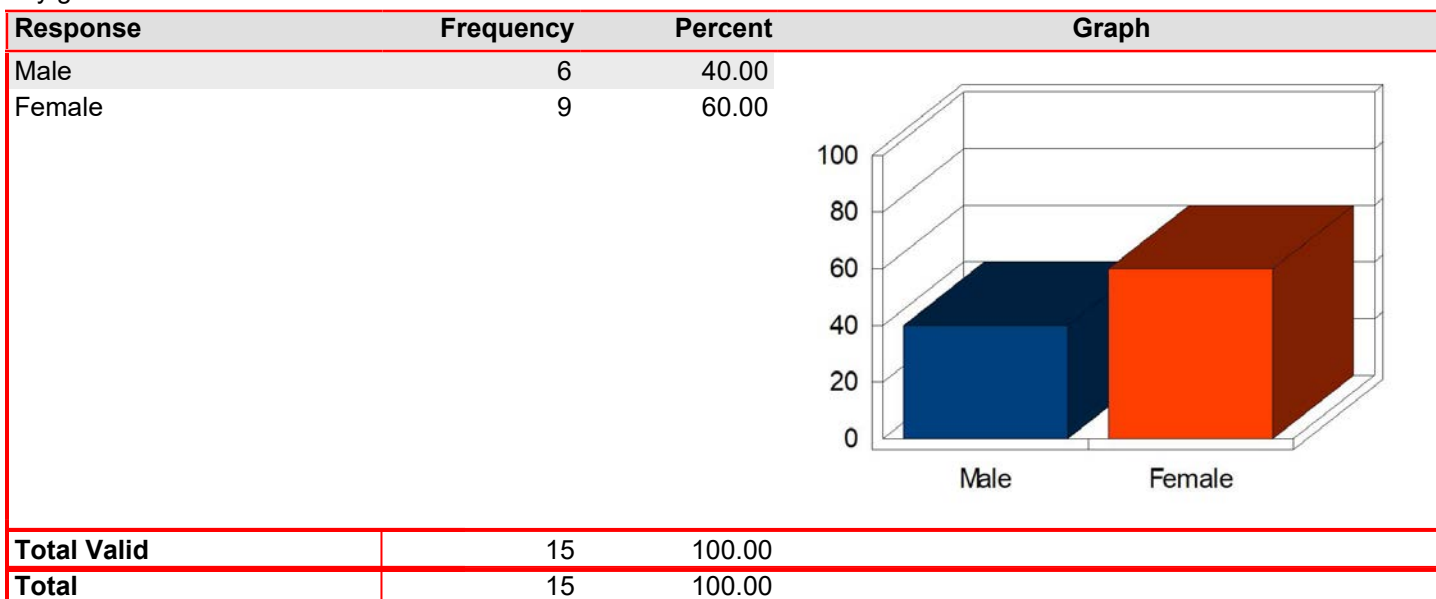
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.33



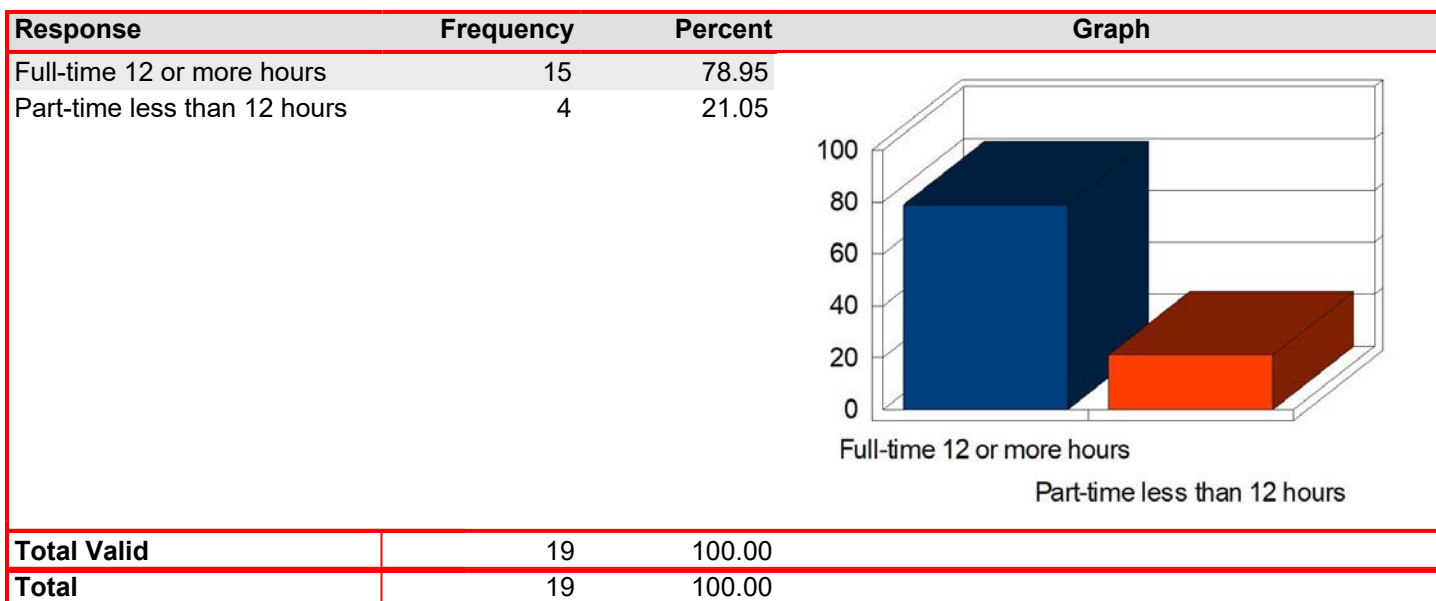
My gender is:

Mean: 1.60



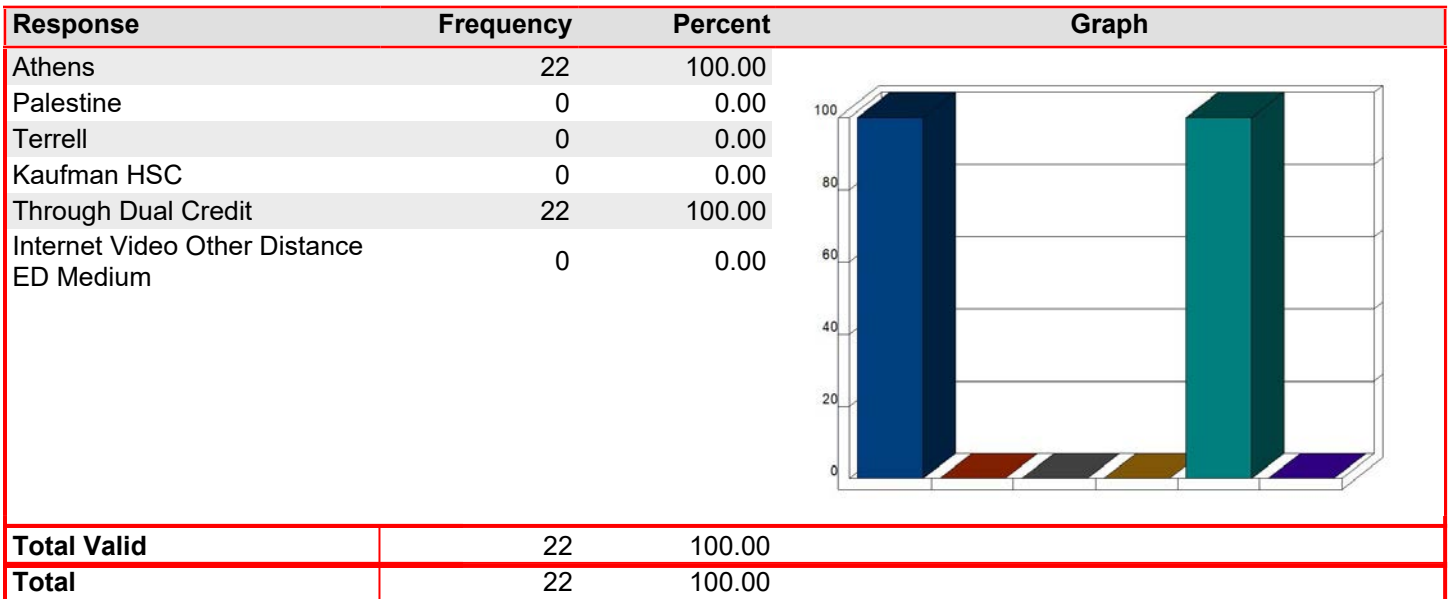
I am enrolled

Mean: 1.21



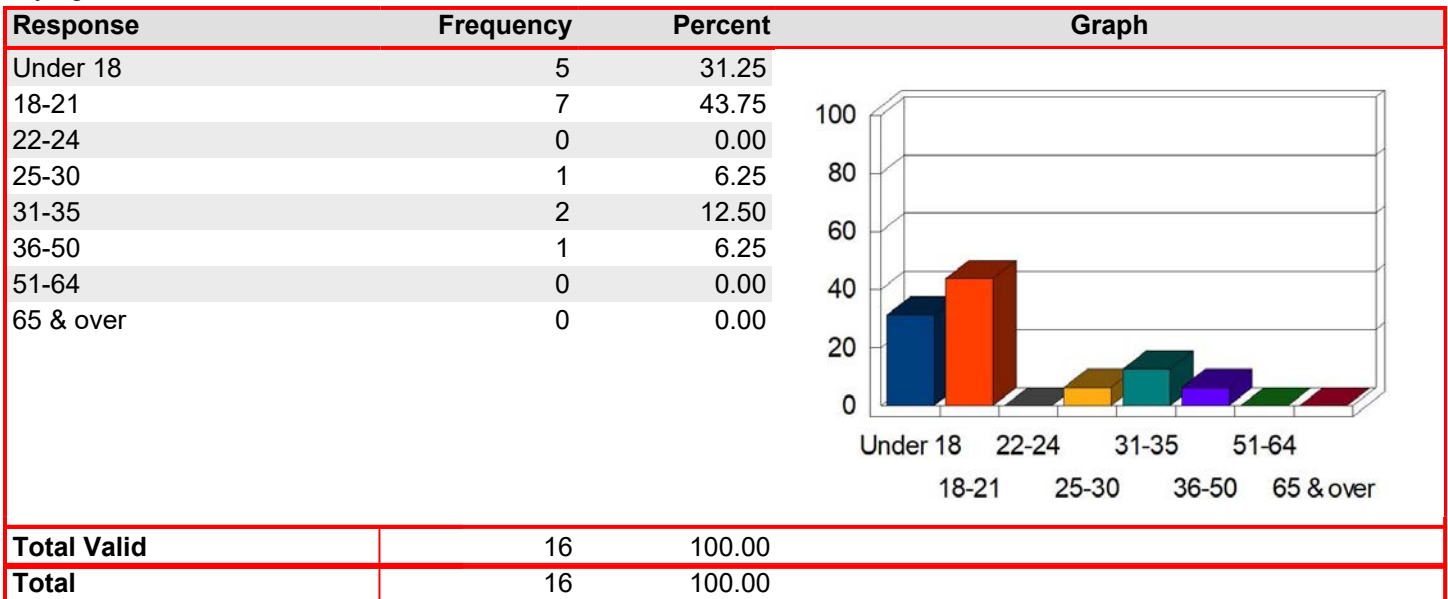
I take the majority of my classes

Mean: -



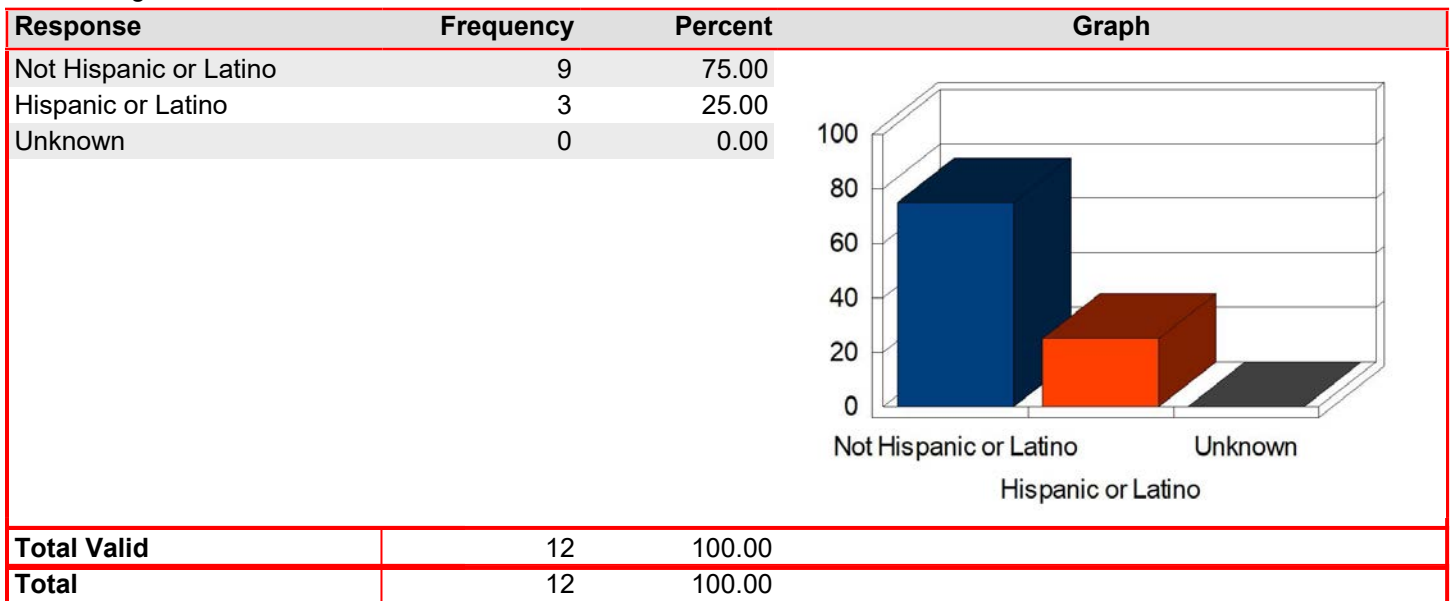
My age is:

Mean: 2.44



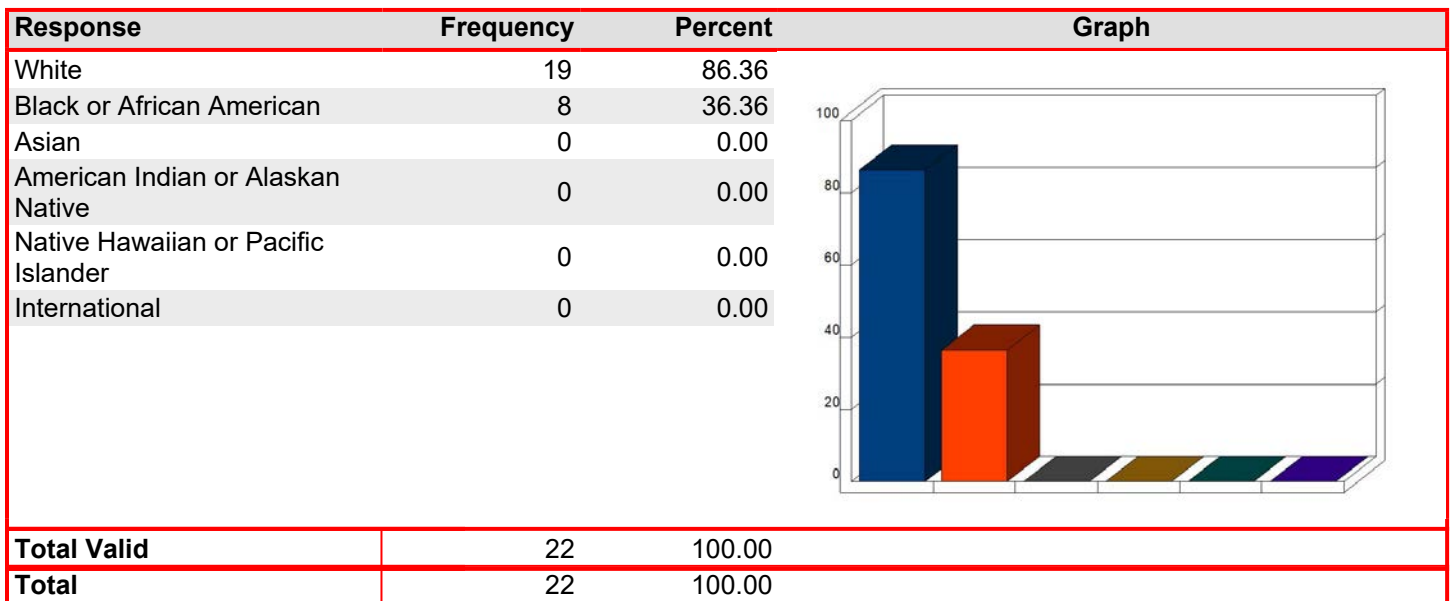
Ethnic Origin

Mean: 1.25



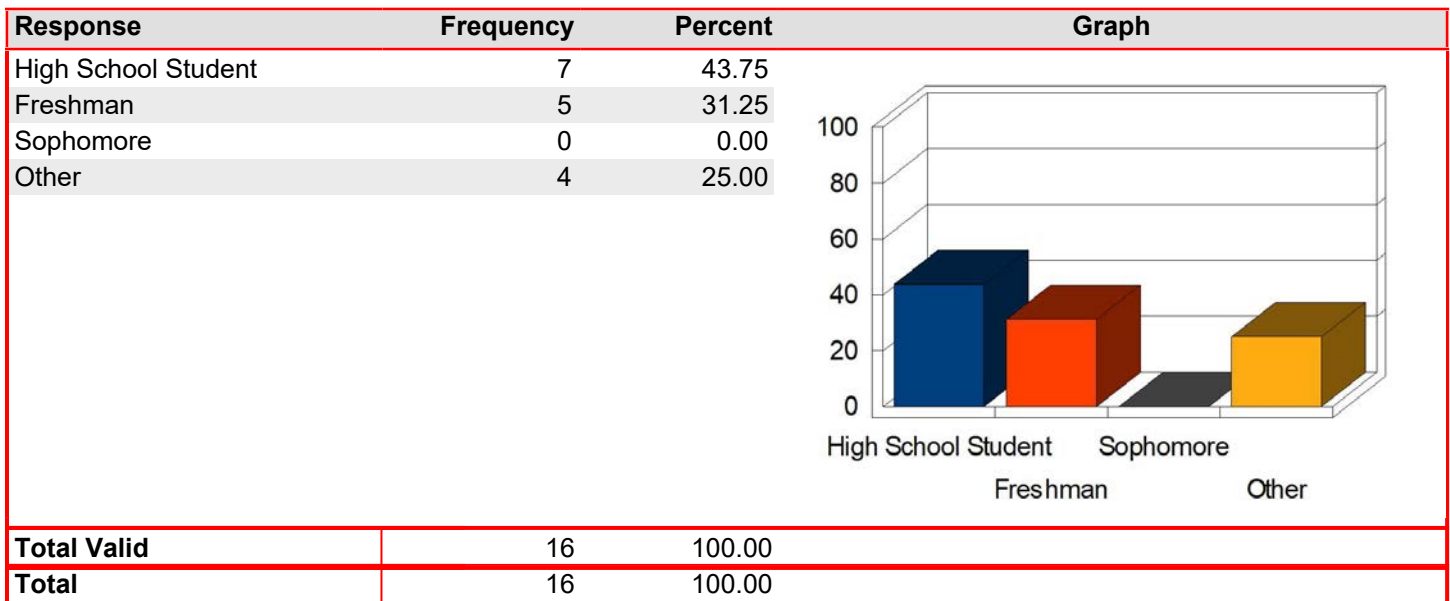
Race

Mean: -



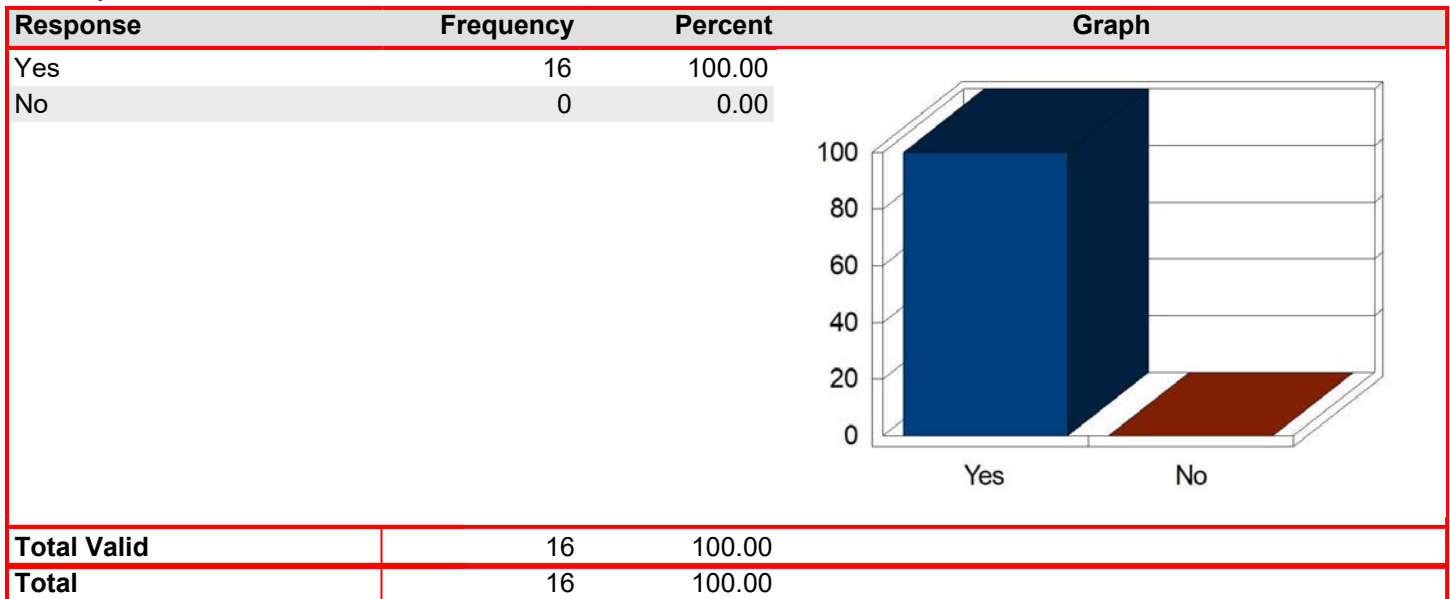
Student Classification:

Mean: 2.06



Would you recommend TVCC to a Friend?

Mean: 1.00



# Trinity Valley Community College

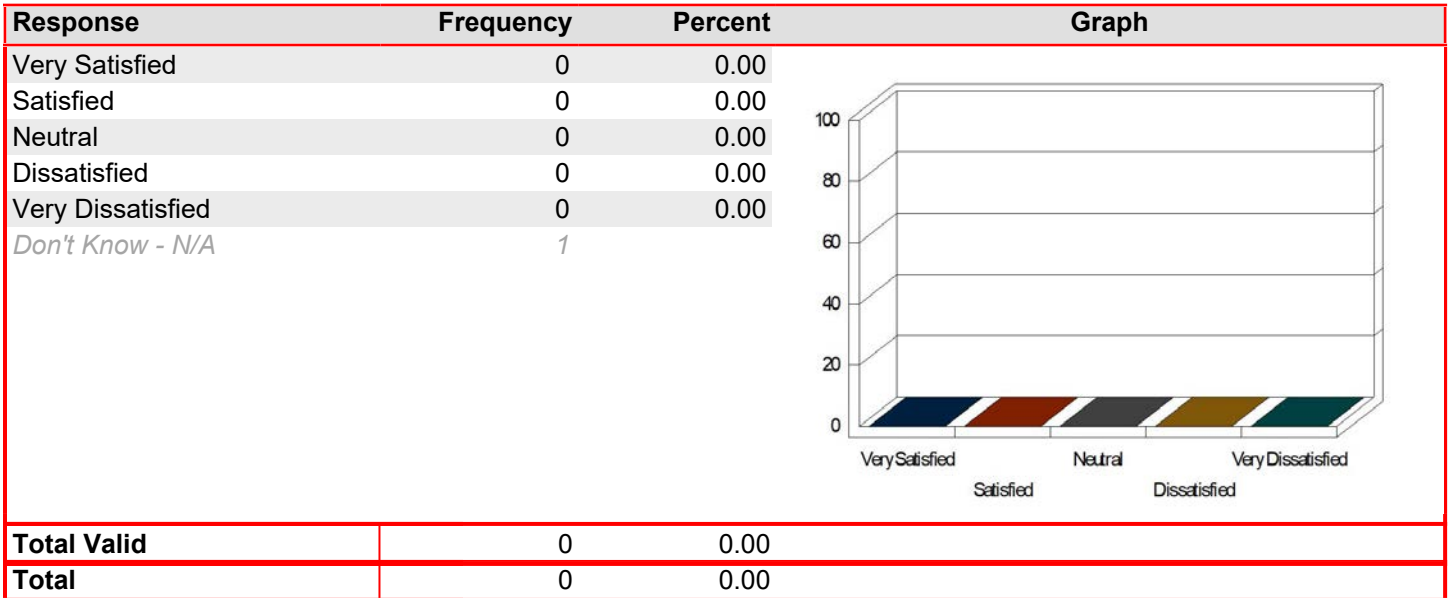
## Student Satisfaction Survey

2018

(Athens, Through Dual Credit, Internet Video Other Distance ED Medium)

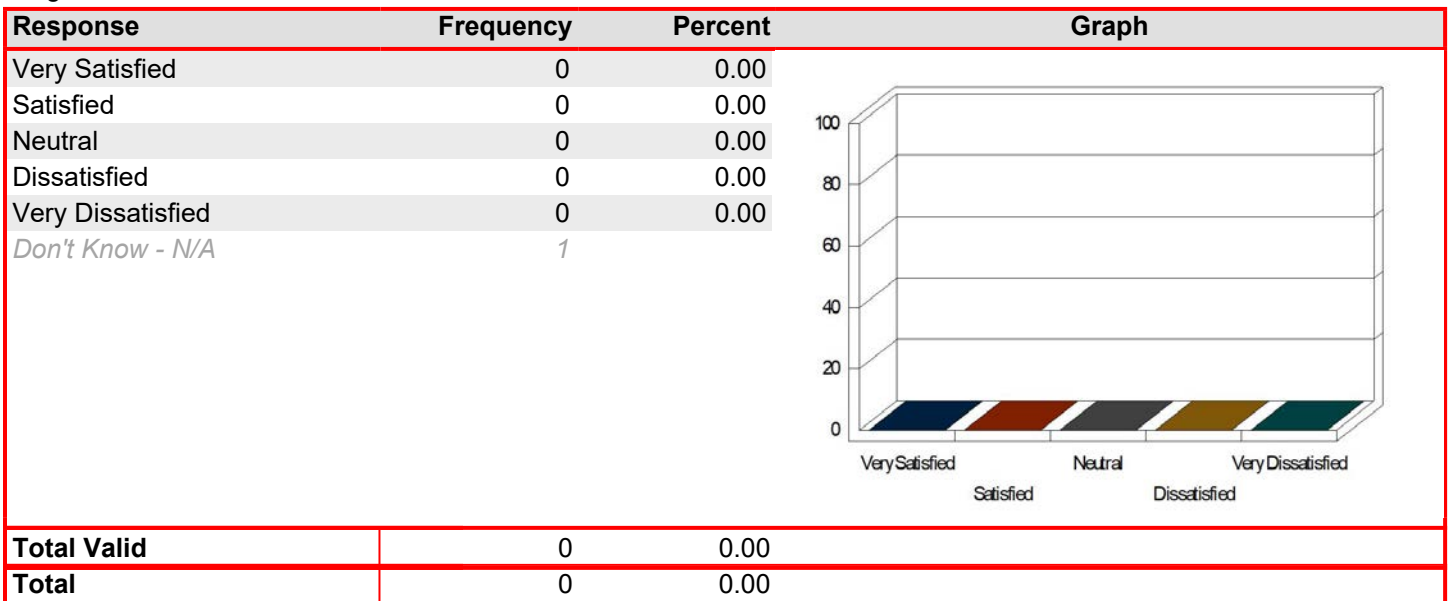
Registration & Admissions - Assistance of staff

Mean: -



Registration & Admissions - Friendliness of staff

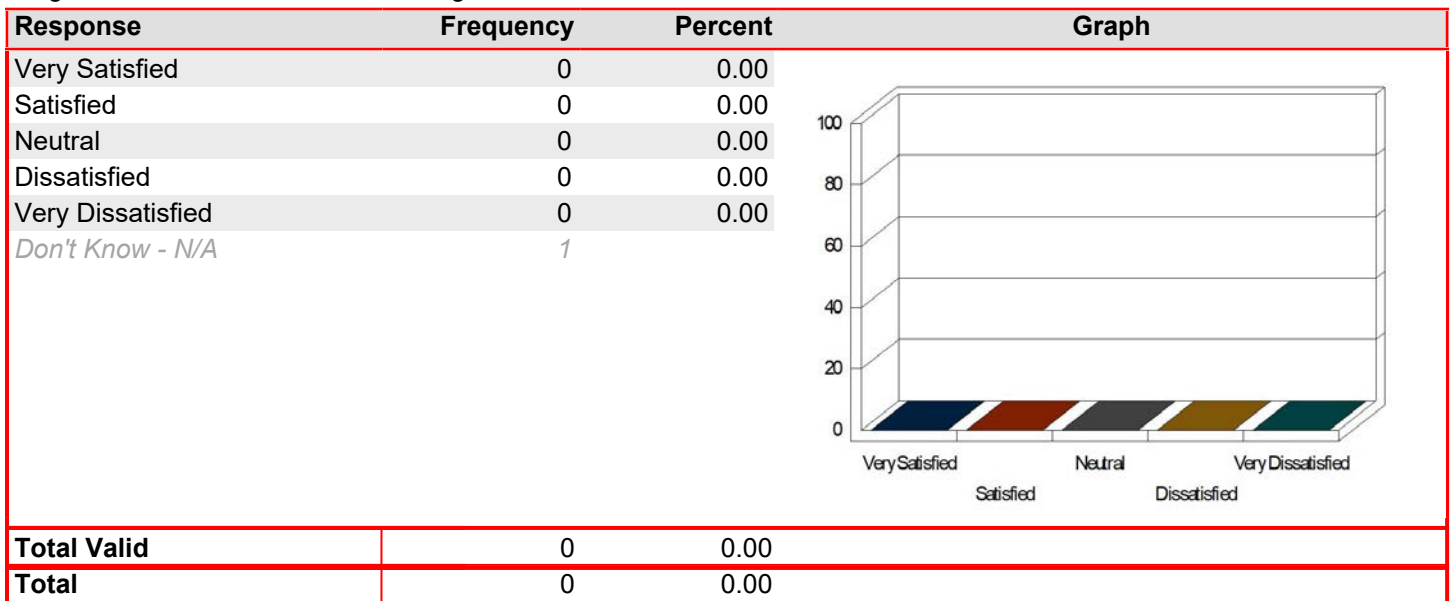
Mean: -





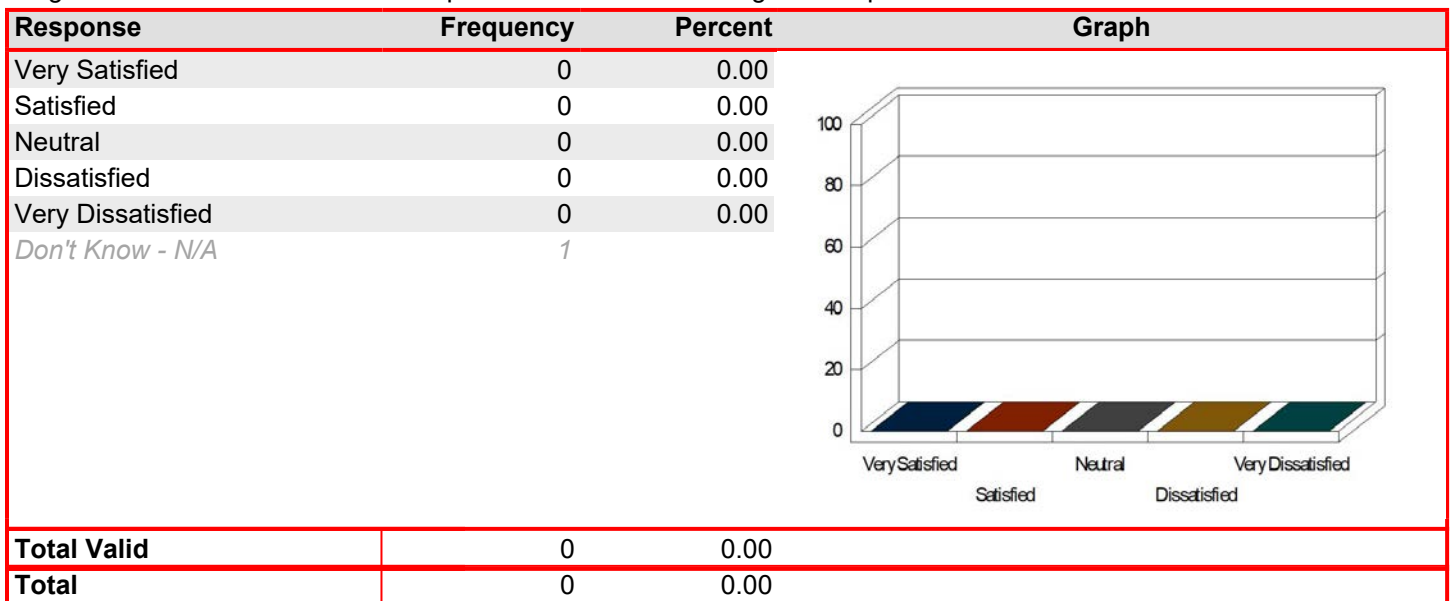
## Registration &amp; Admissions - Knowledge of staff

Mean: -



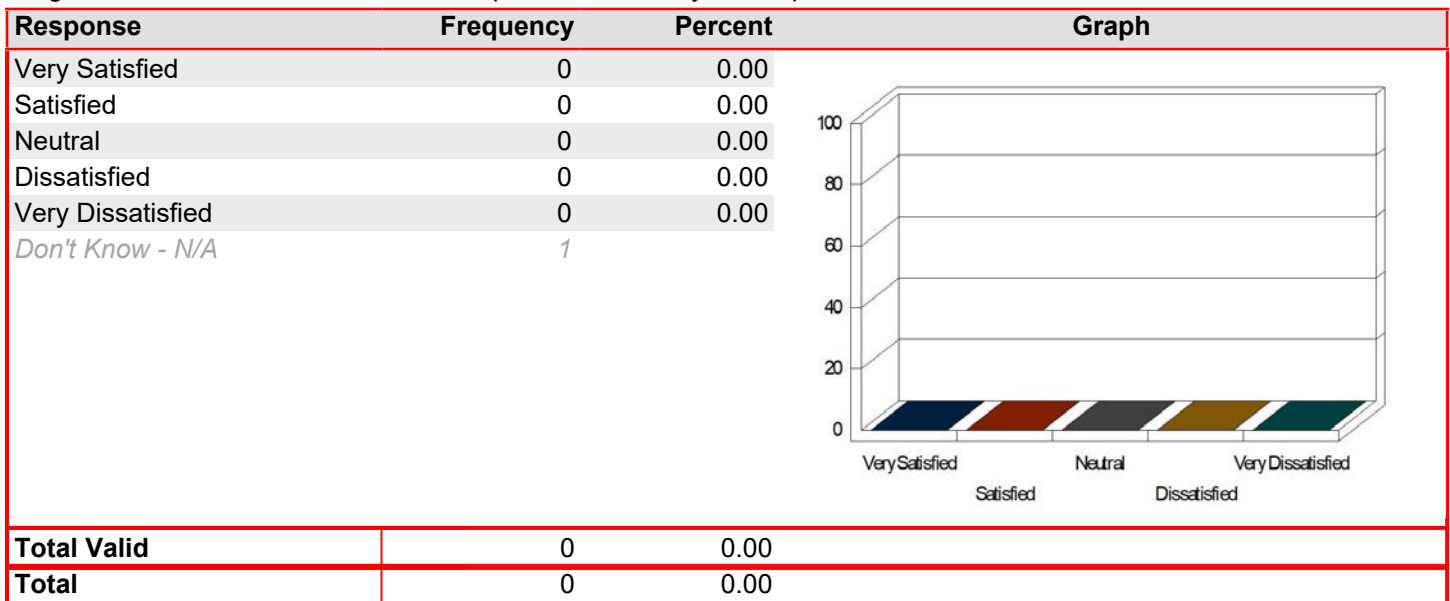
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: -



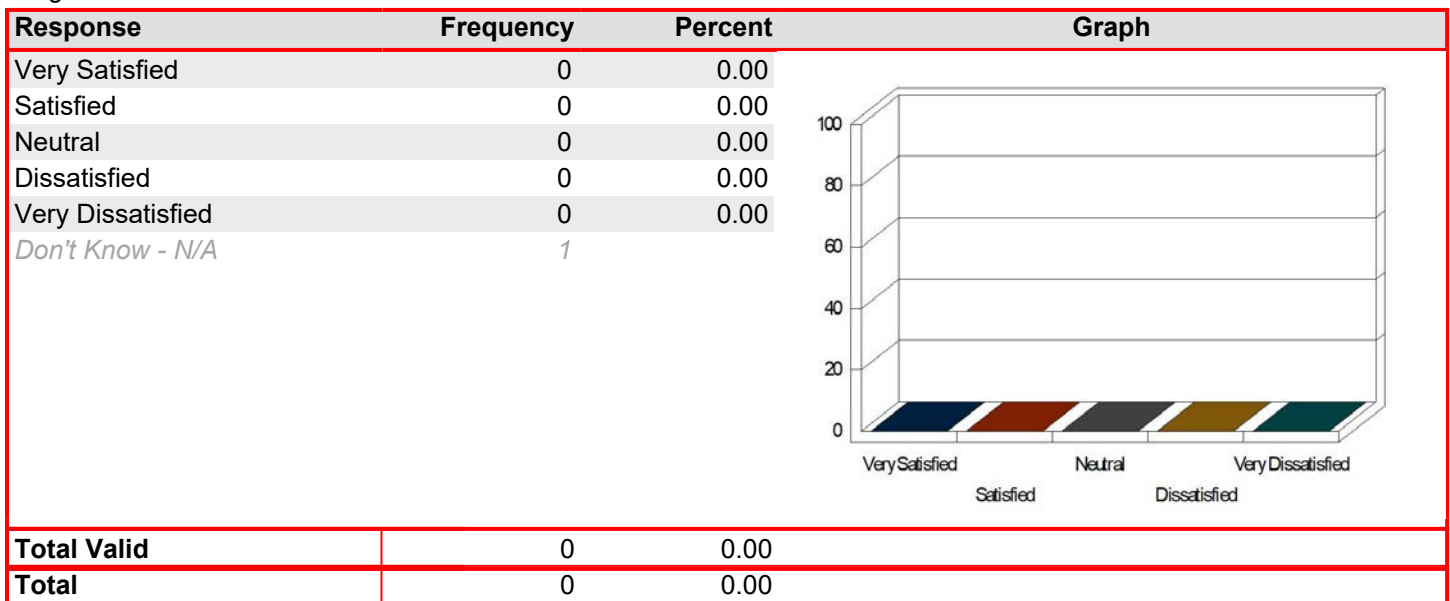
Registration & Admissions - Admissions process was easy to complete

Mean: -



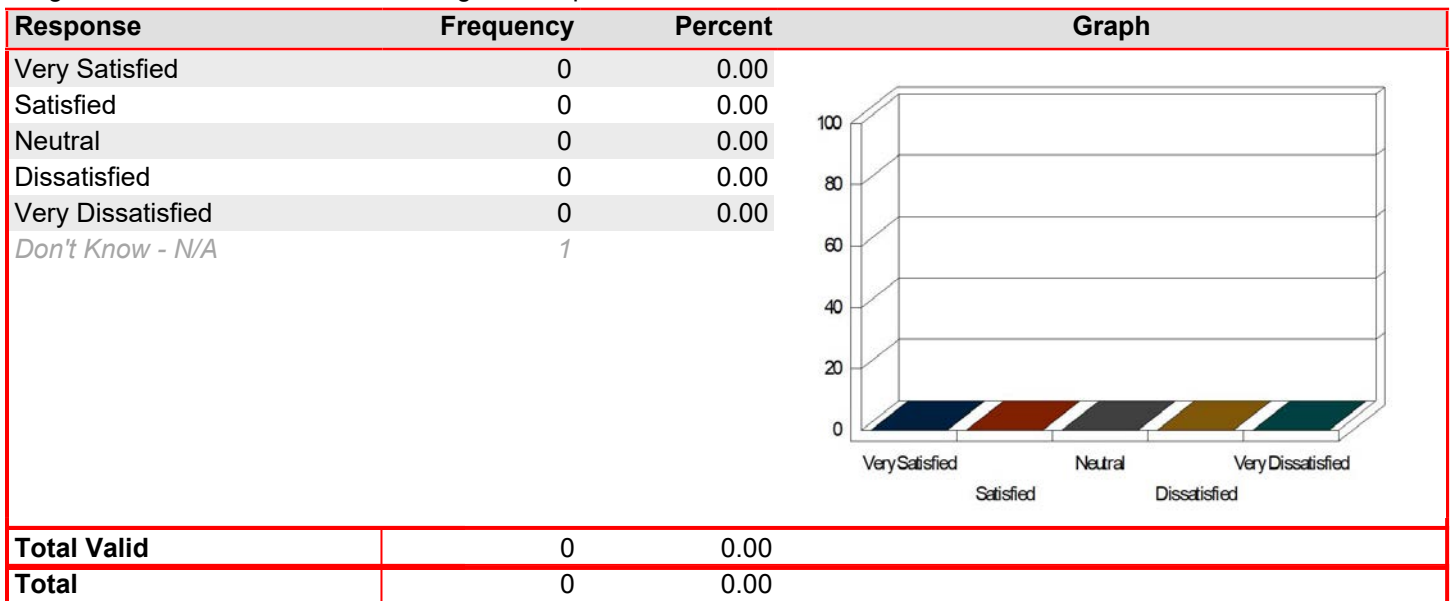
Registration & Admissions - Information I received was understandable

Mean: -



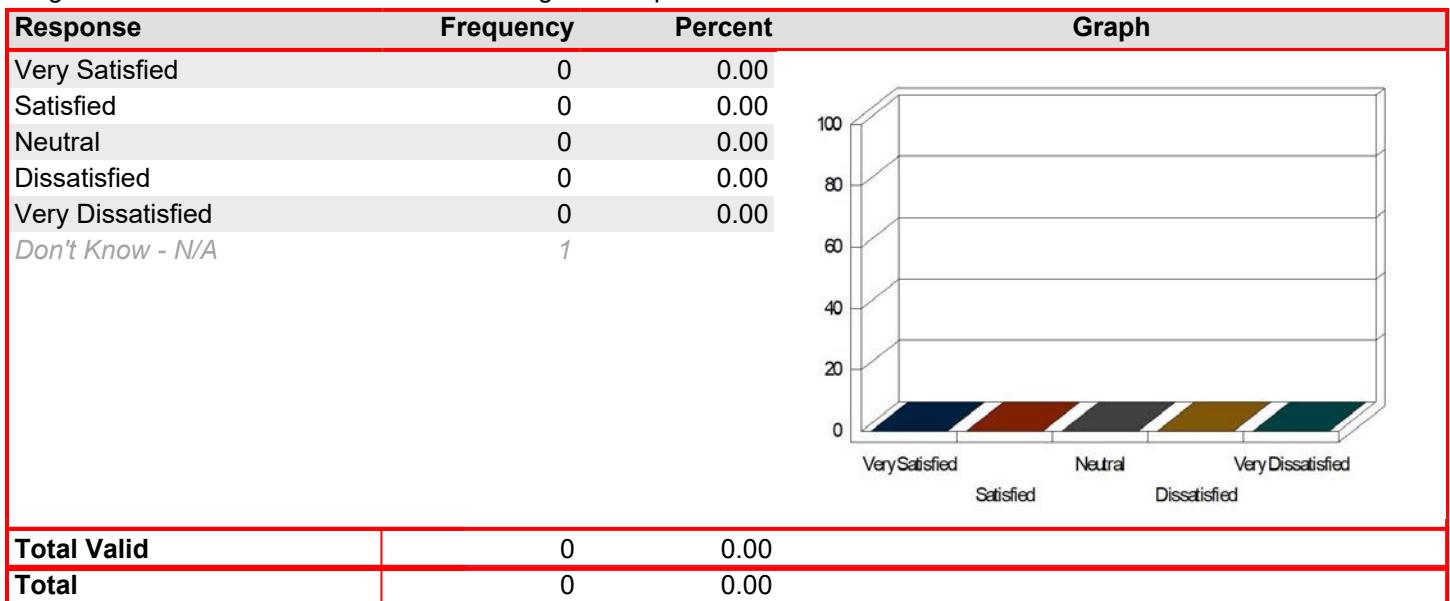
## Registration &amp; Admissions - Online registration process

Mean: -



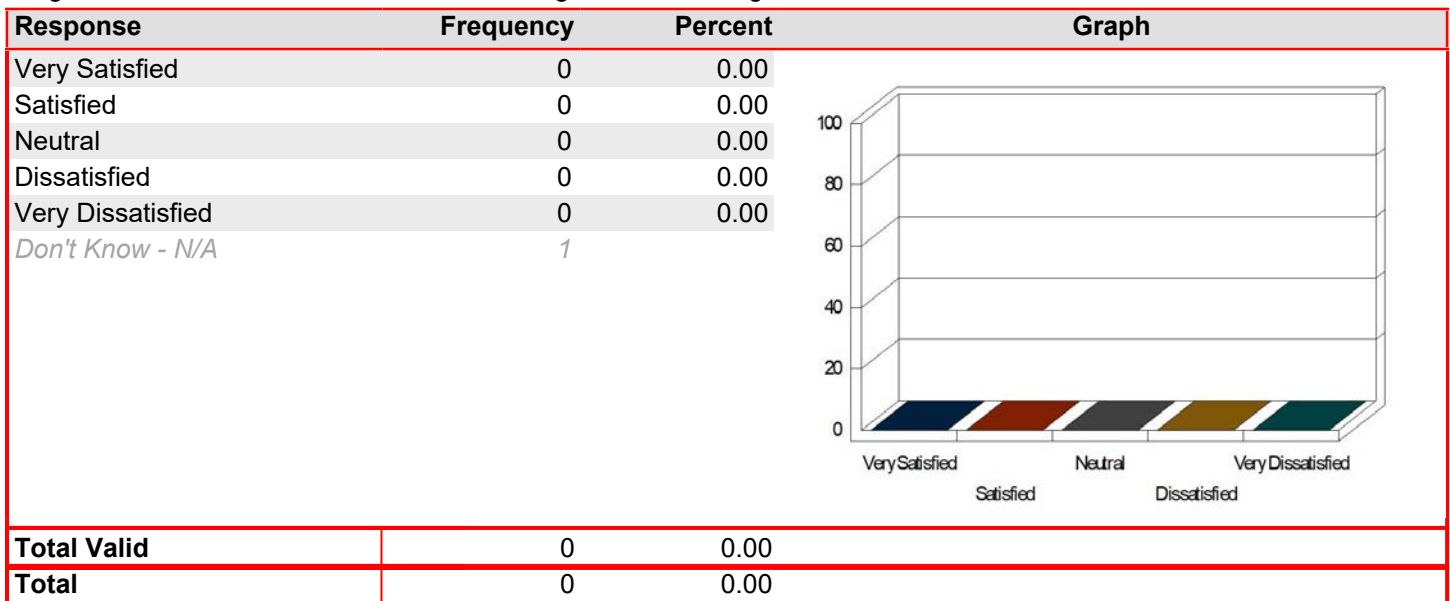
## Registration &amp; Admissions - Face-to-Face registration process

Mean: -



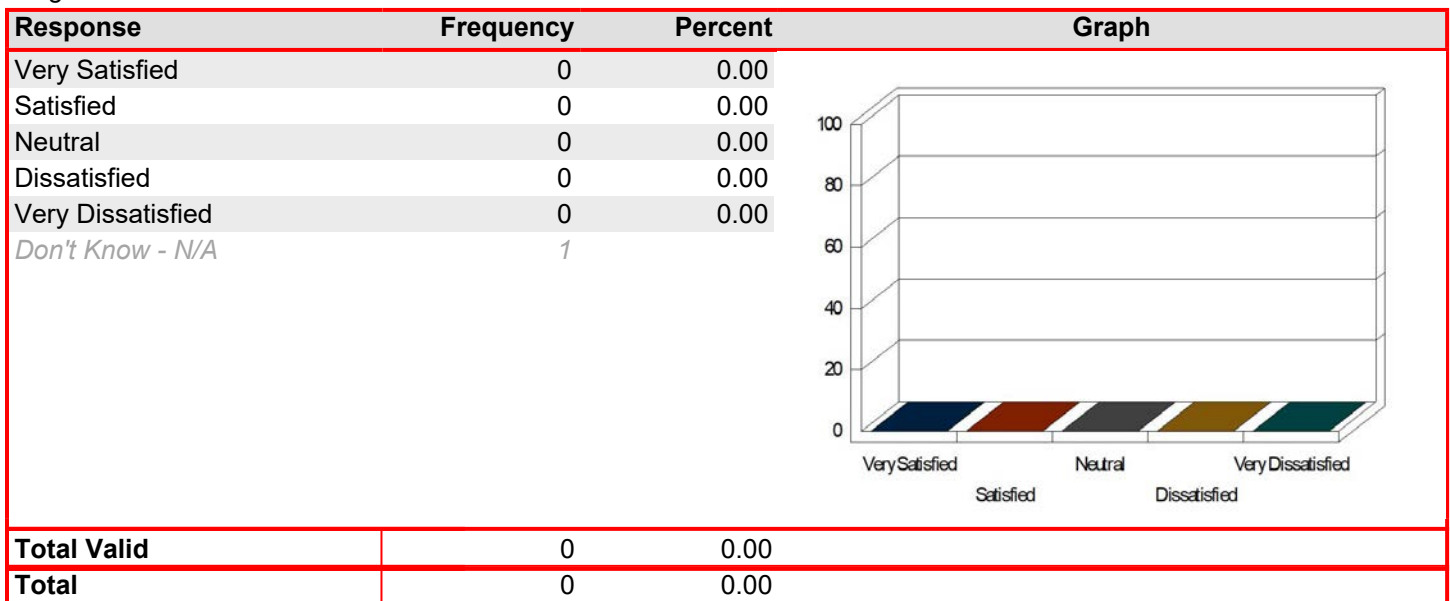
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: -



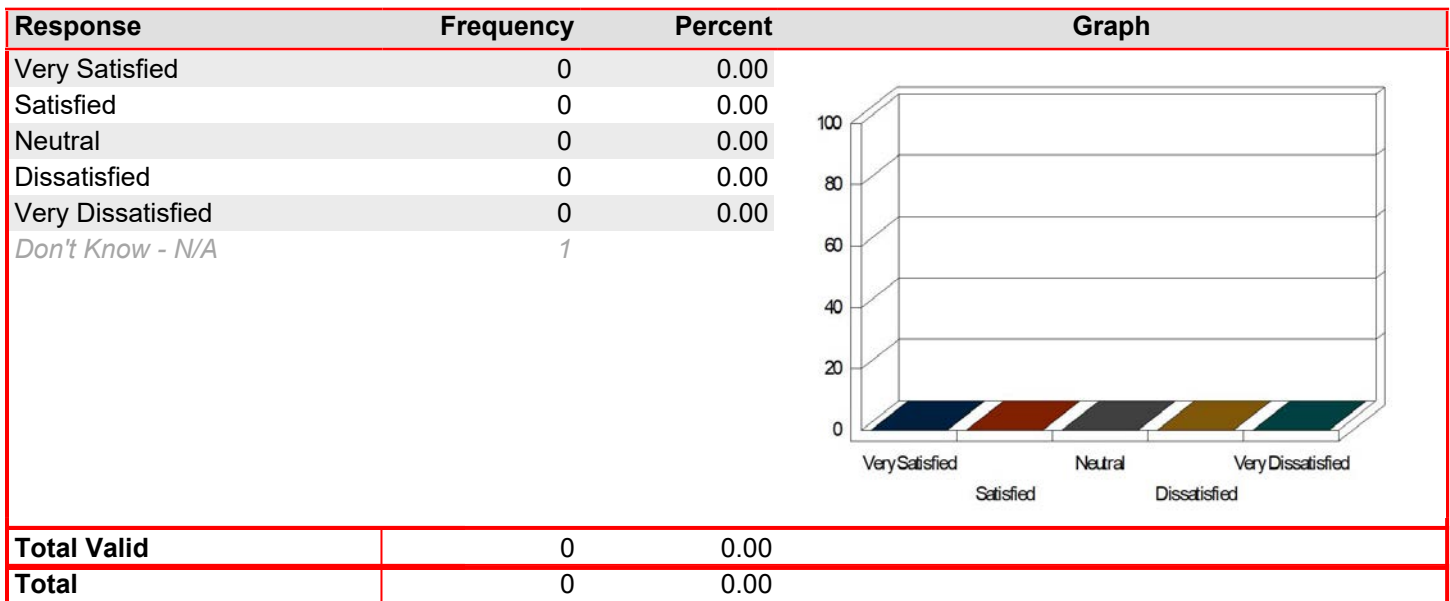
## Registration &amp; Admissions - Website information

Mean: -



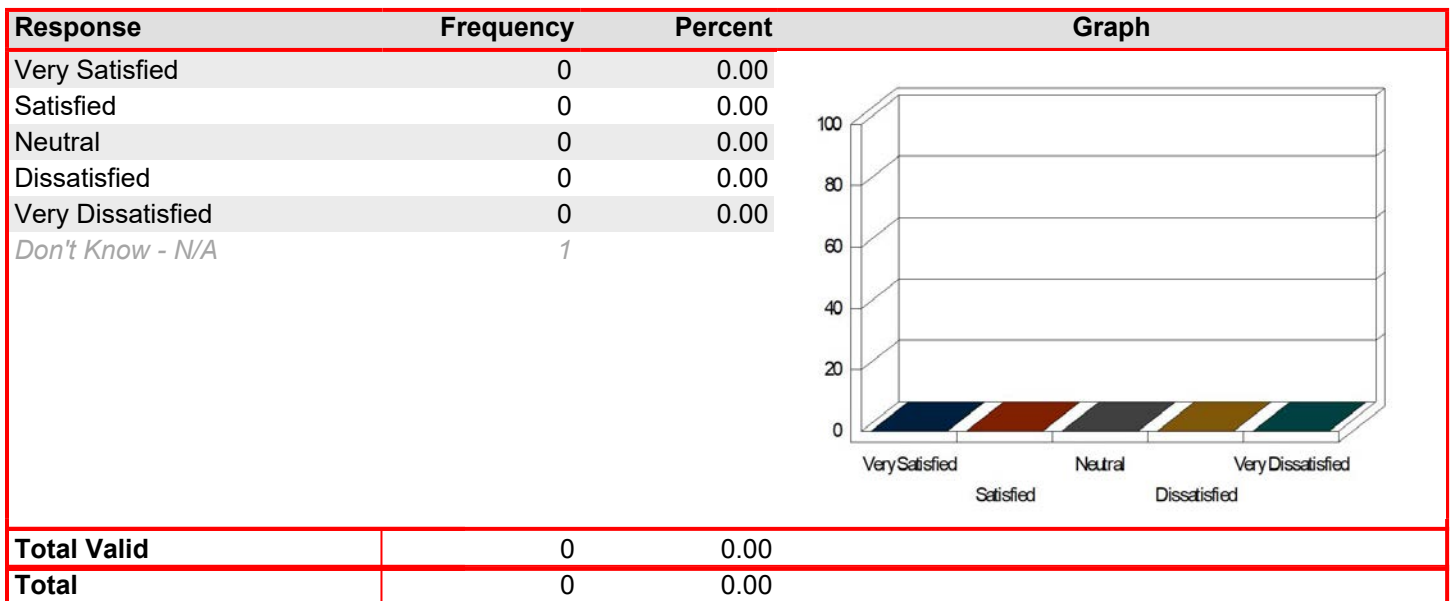
## Financial Aid - Assistance of staff

Mean: -



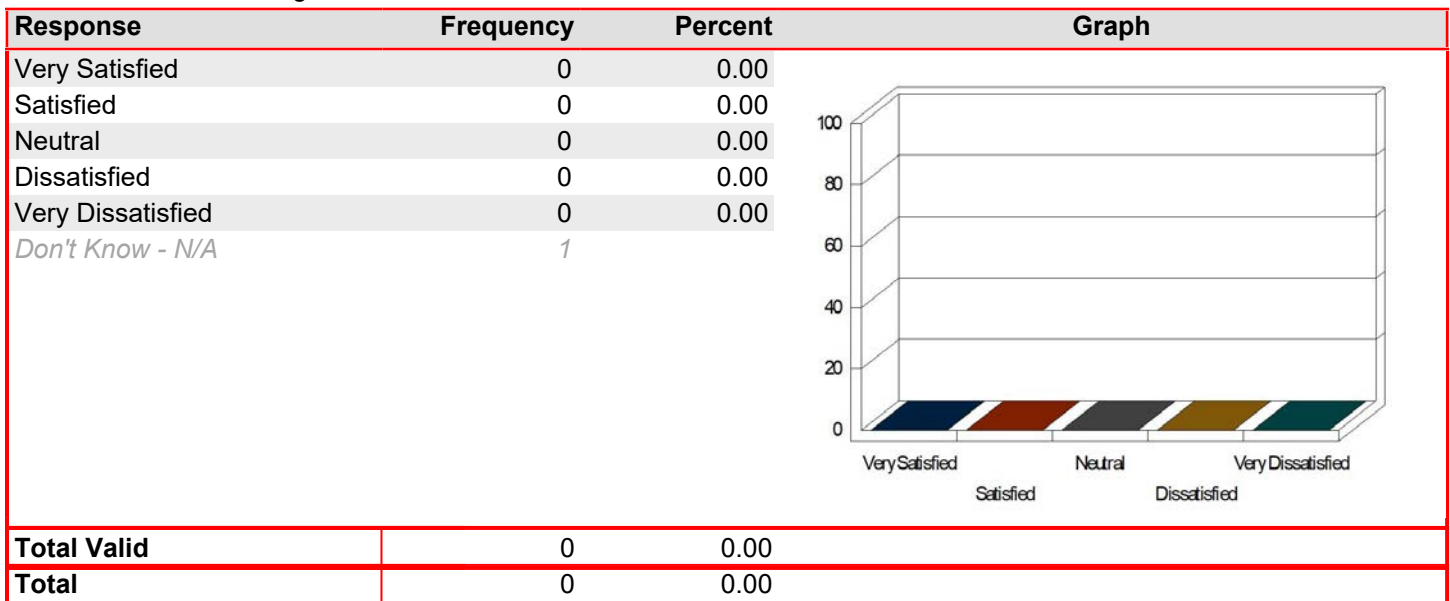
## Financial Aid - Friendliness of staff

Mean: -



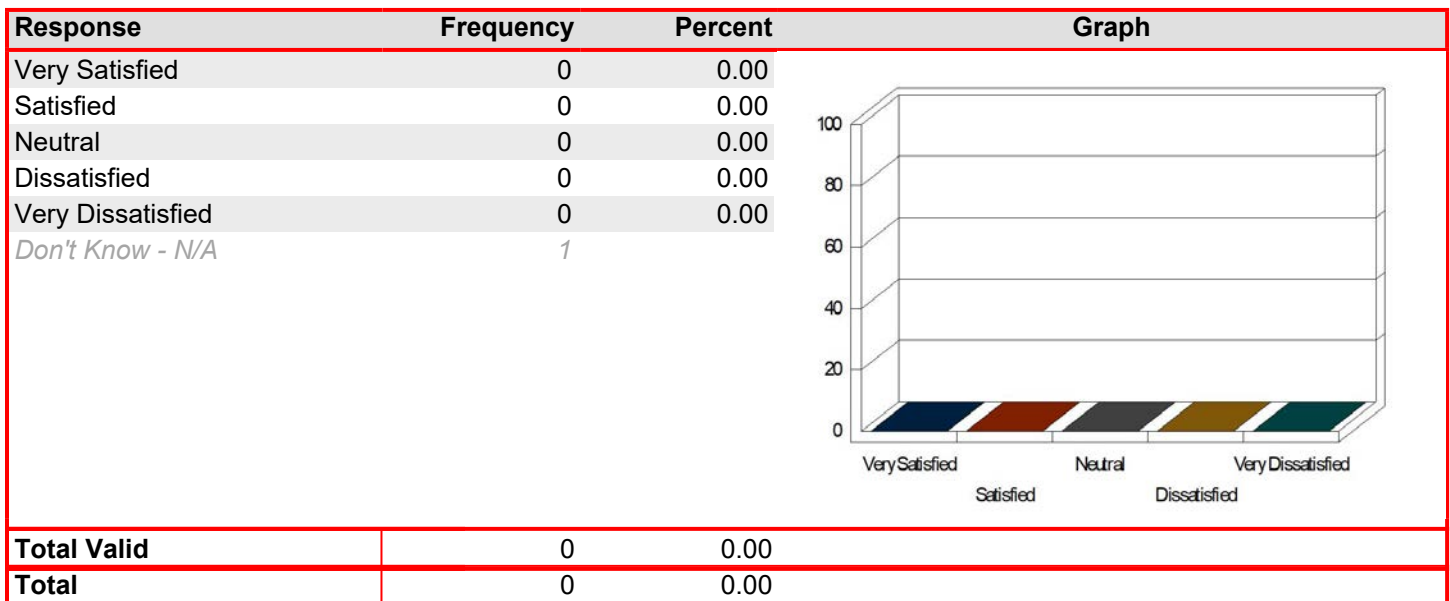
## Financial Aid - Knowledge of staff

Mean: -



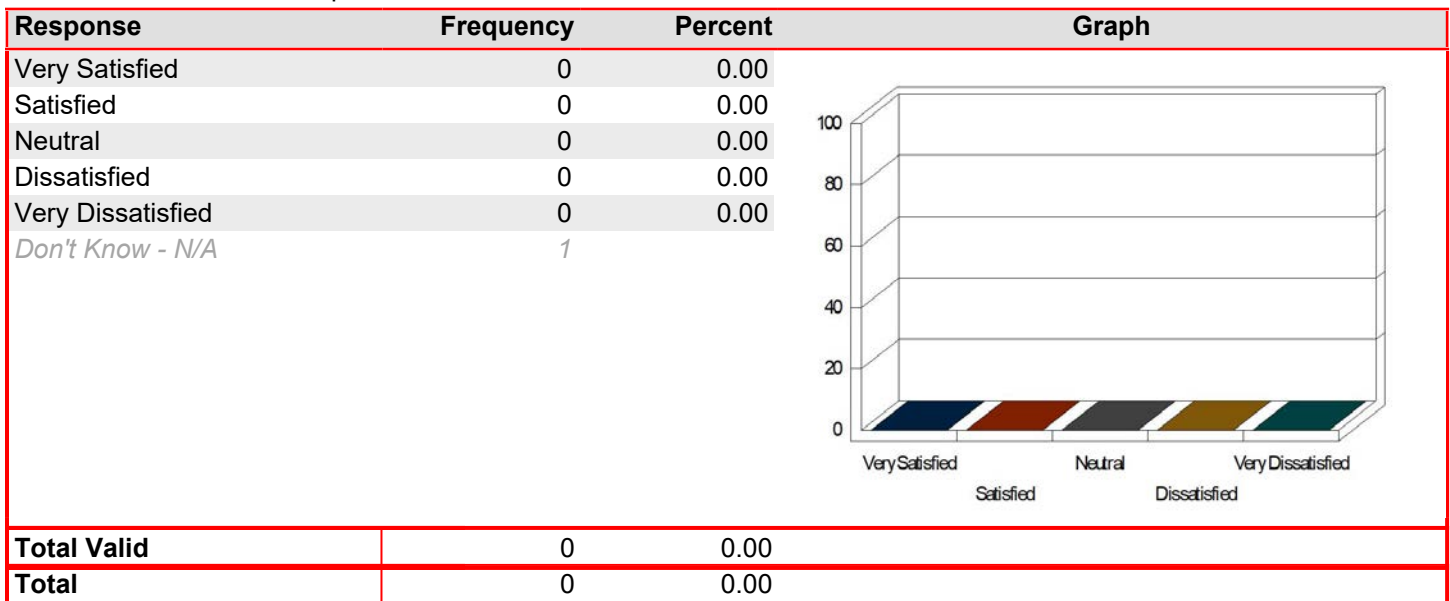
## Financial Aid - Information received is accurate

Mean: -



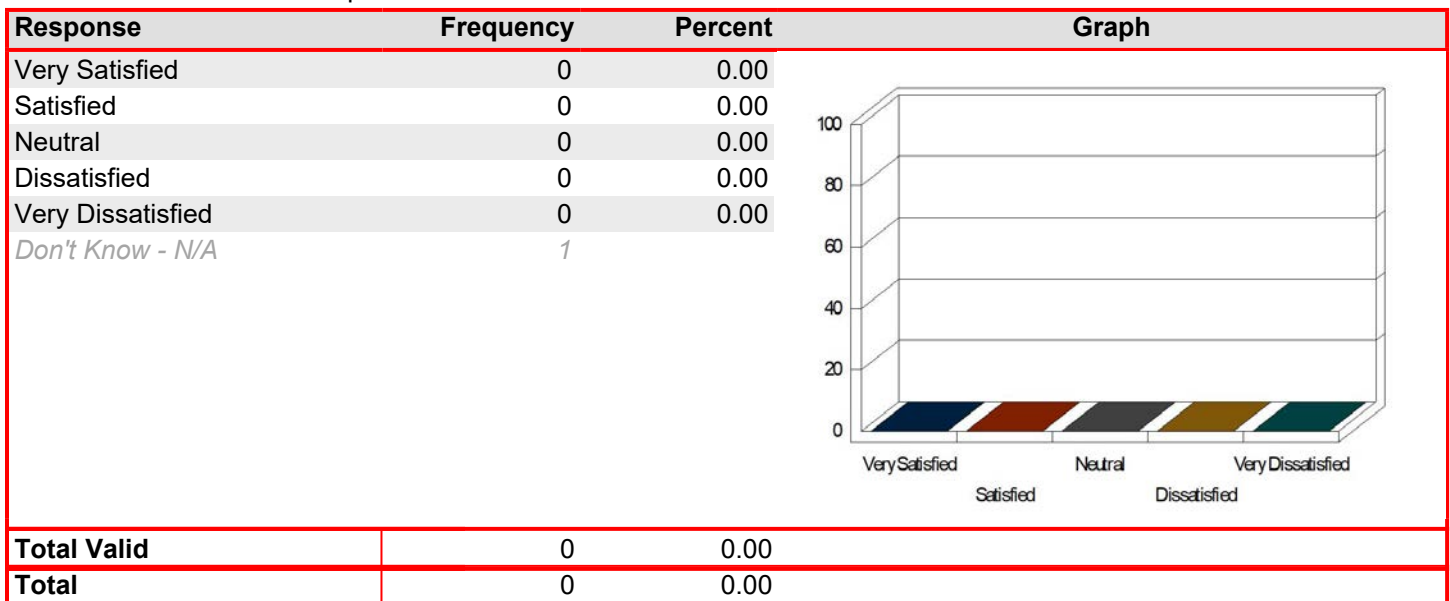
Financial Aid - Information presented is understandable

Mean: -



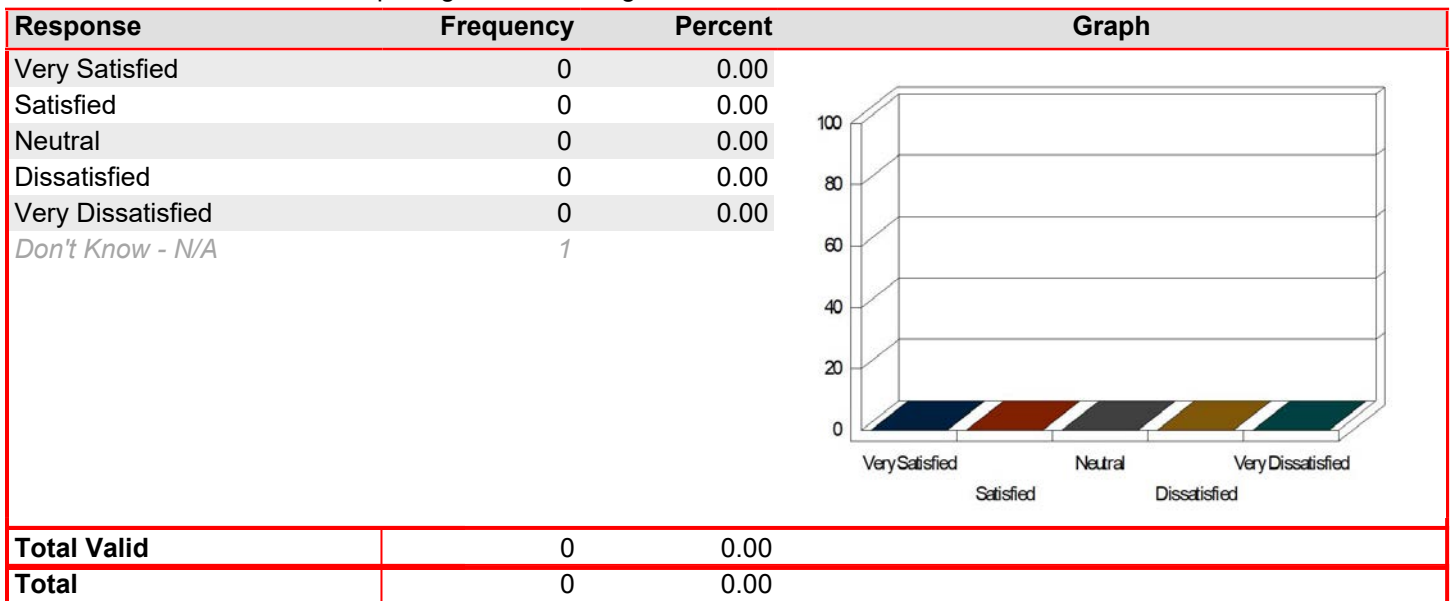
Financial Aid - Financial aid process

Mean: -



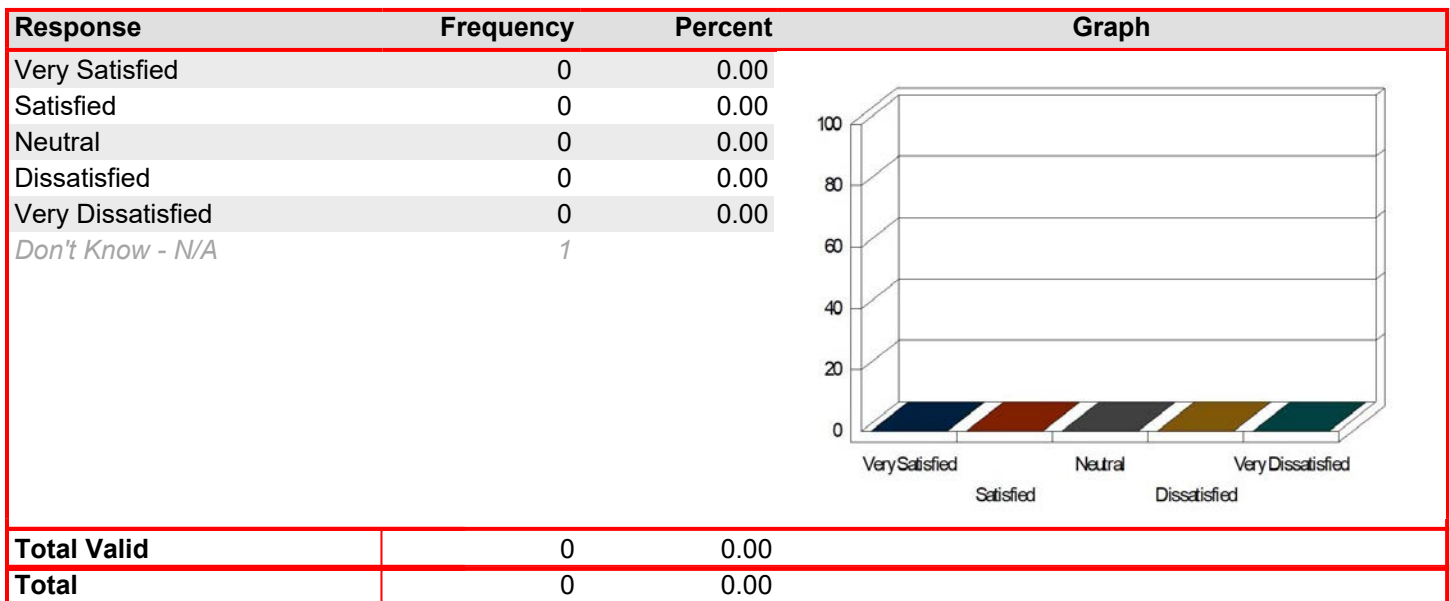
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: -



## Financial Aid - Assistance for Veteran benefits

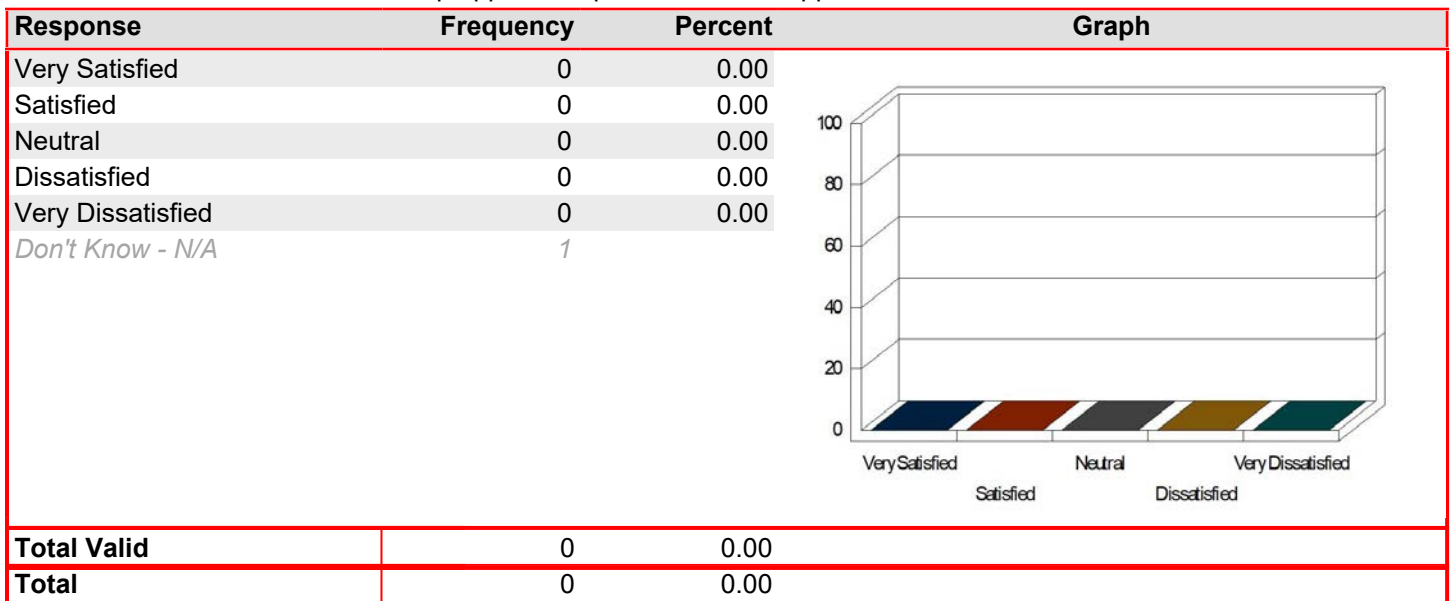
Mean: -





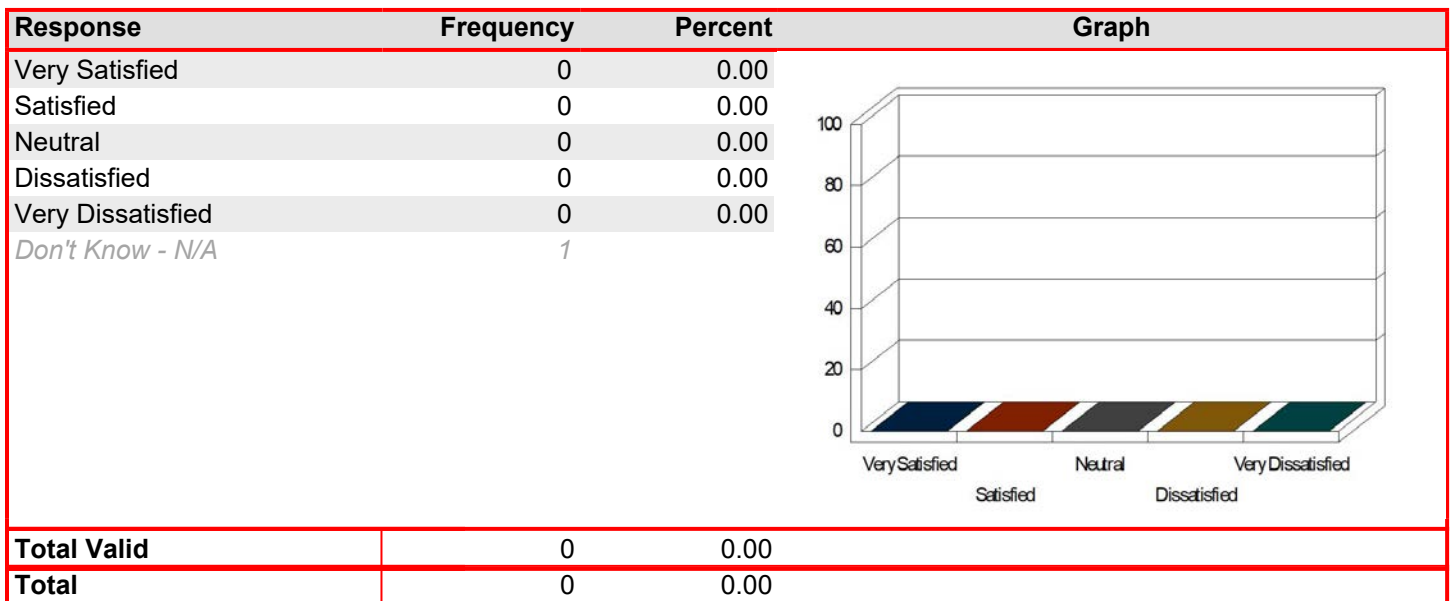
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: -



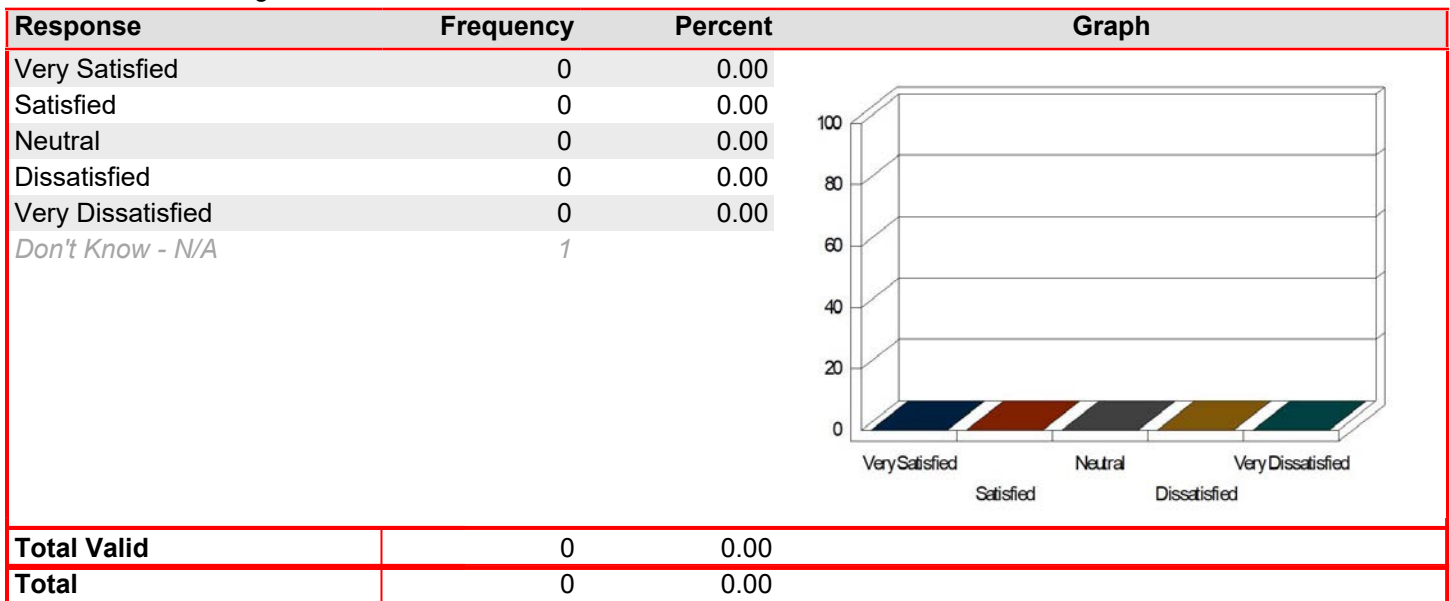
## Financial Aid - Website information

Mean: -



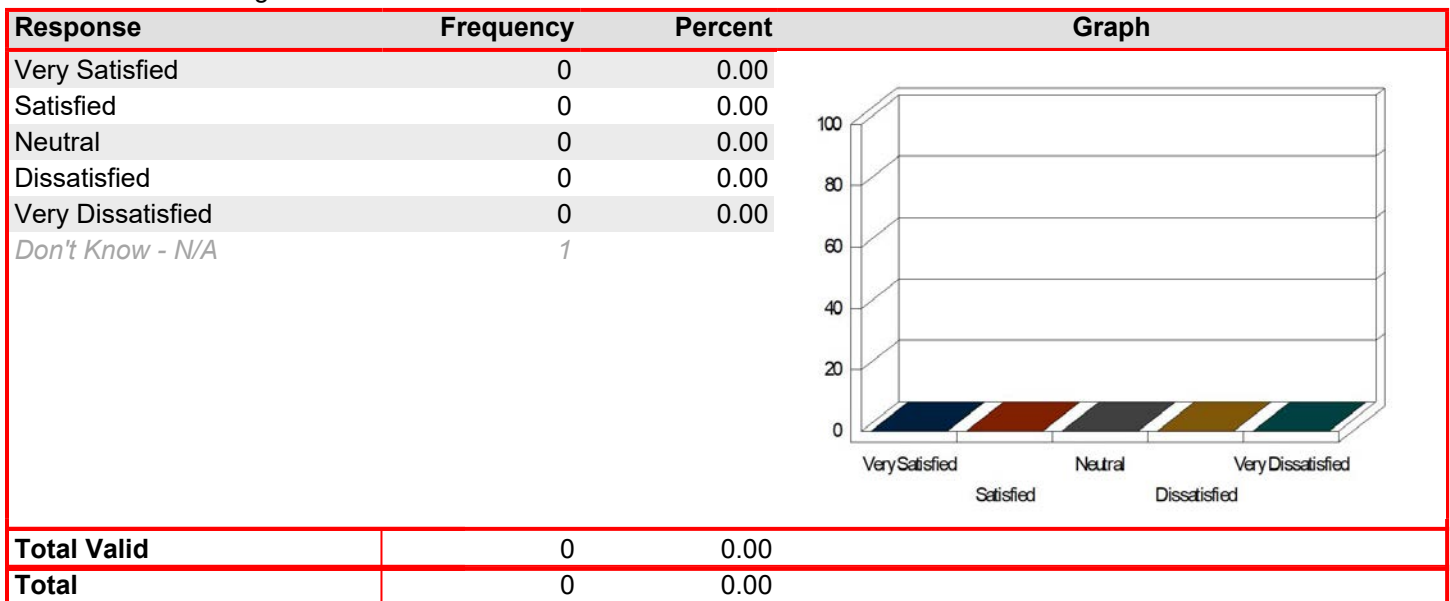
## Guidance/Counseling - Assistance of staff

Mean: -



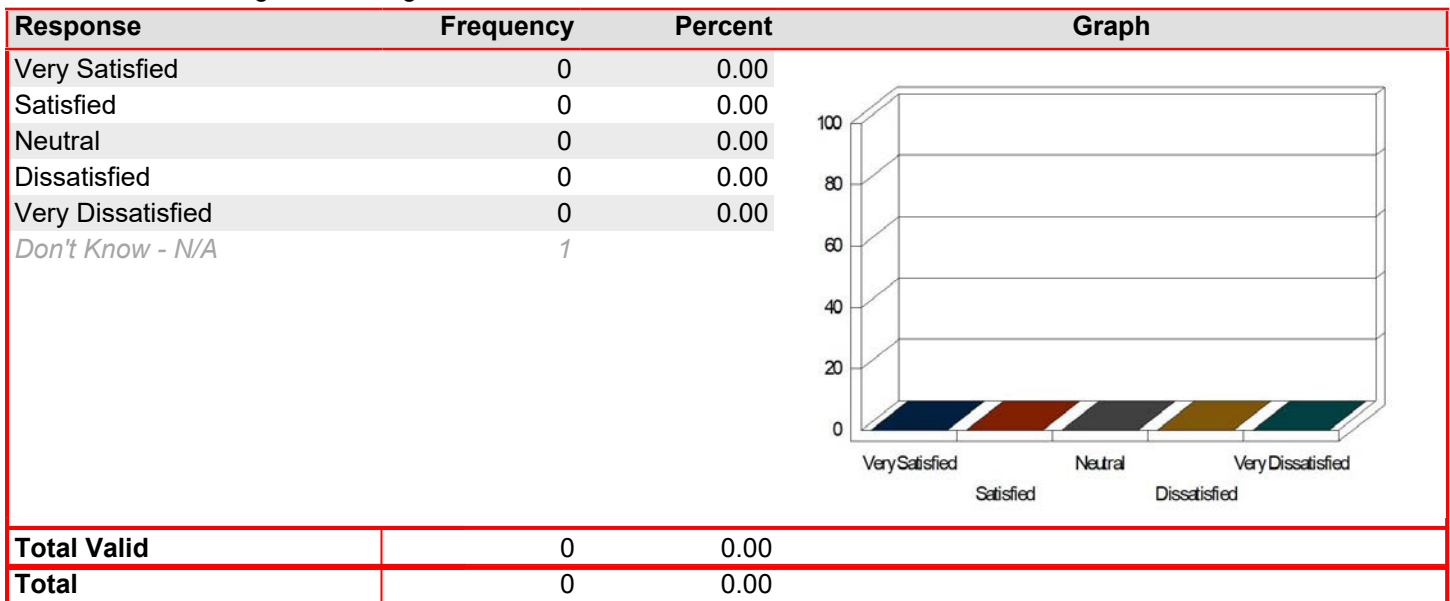
## Guidance/Counseling - Friendliness of staff

Mean: -



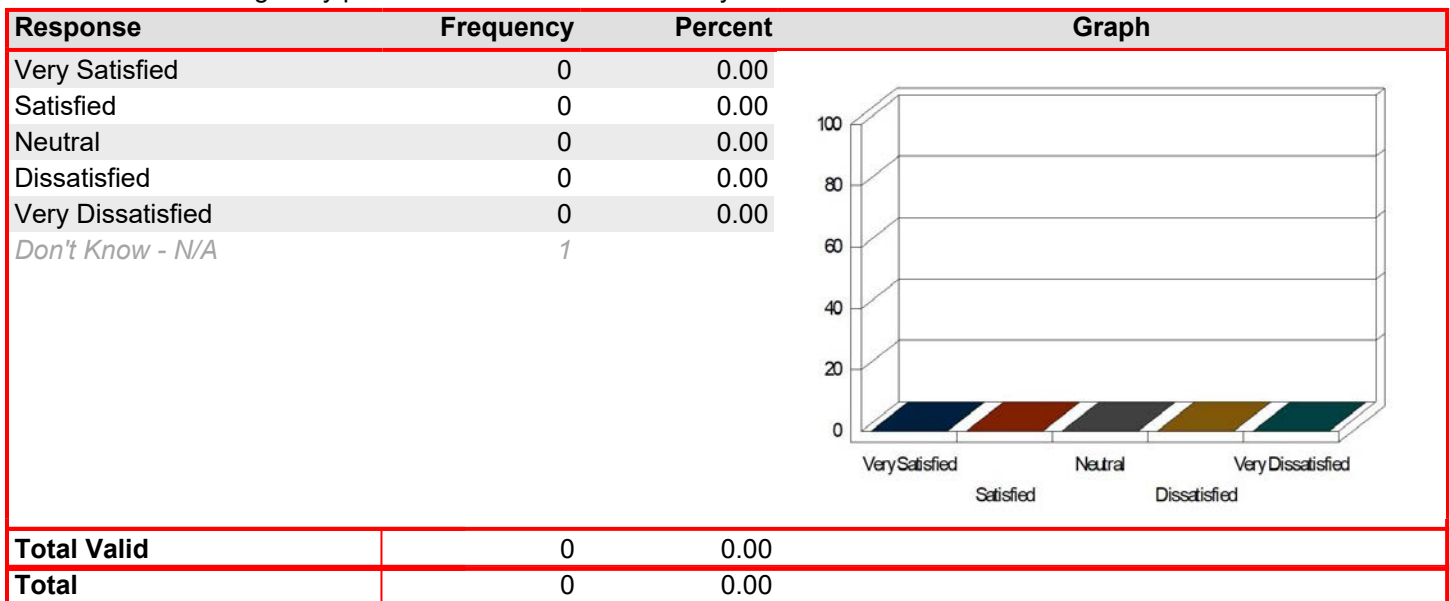
## Guidance/Counseling - Knowledge of staff

Mean: -



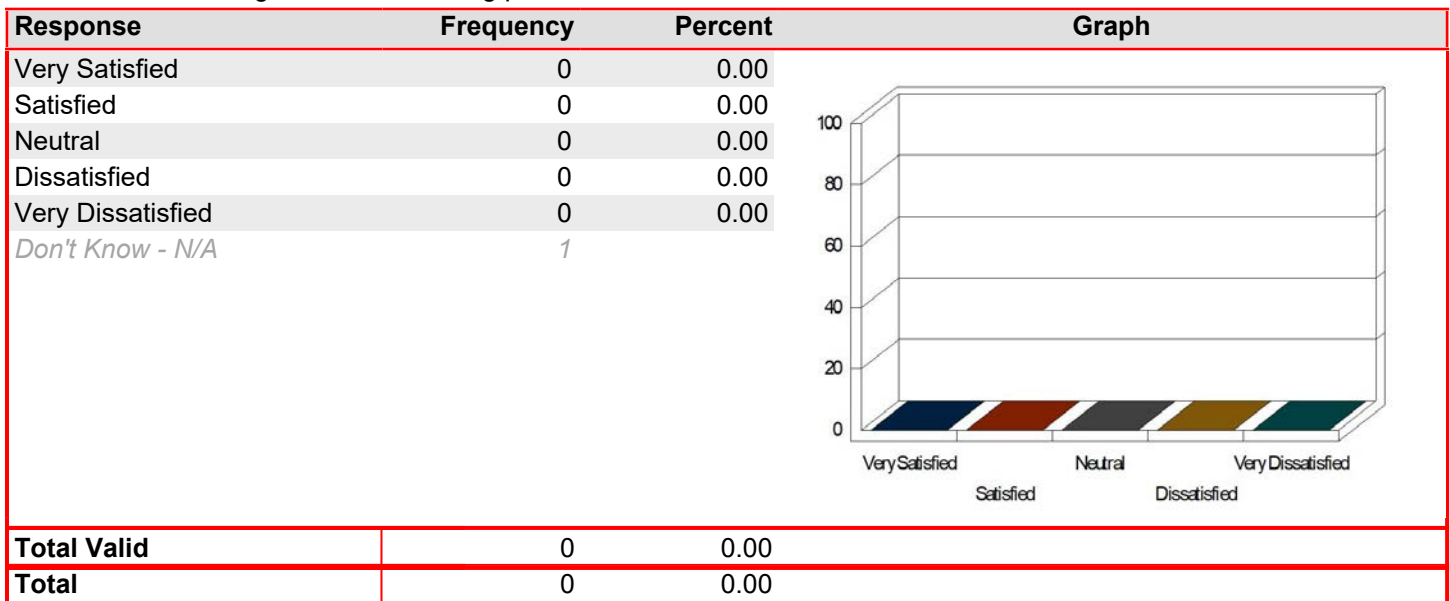
## Guidance/Counseling - My problems are resolved effectively

Mean: -



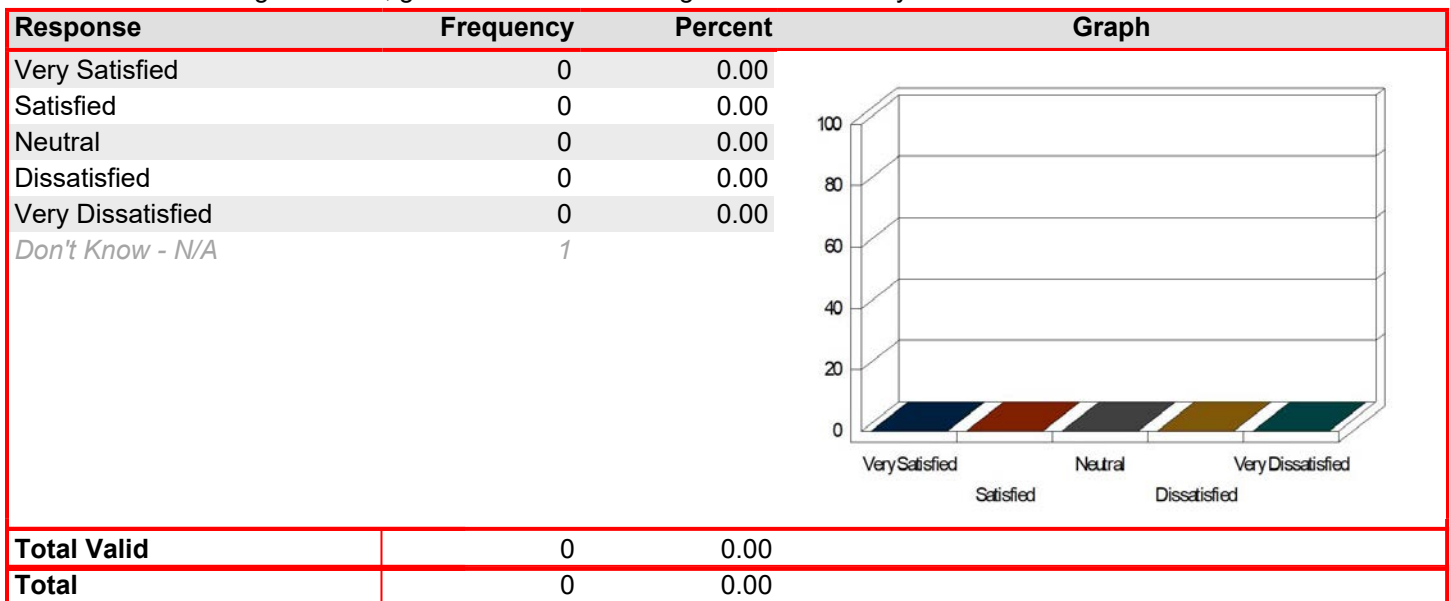
## Guidance/Counseling - Student advising process

Mean: -



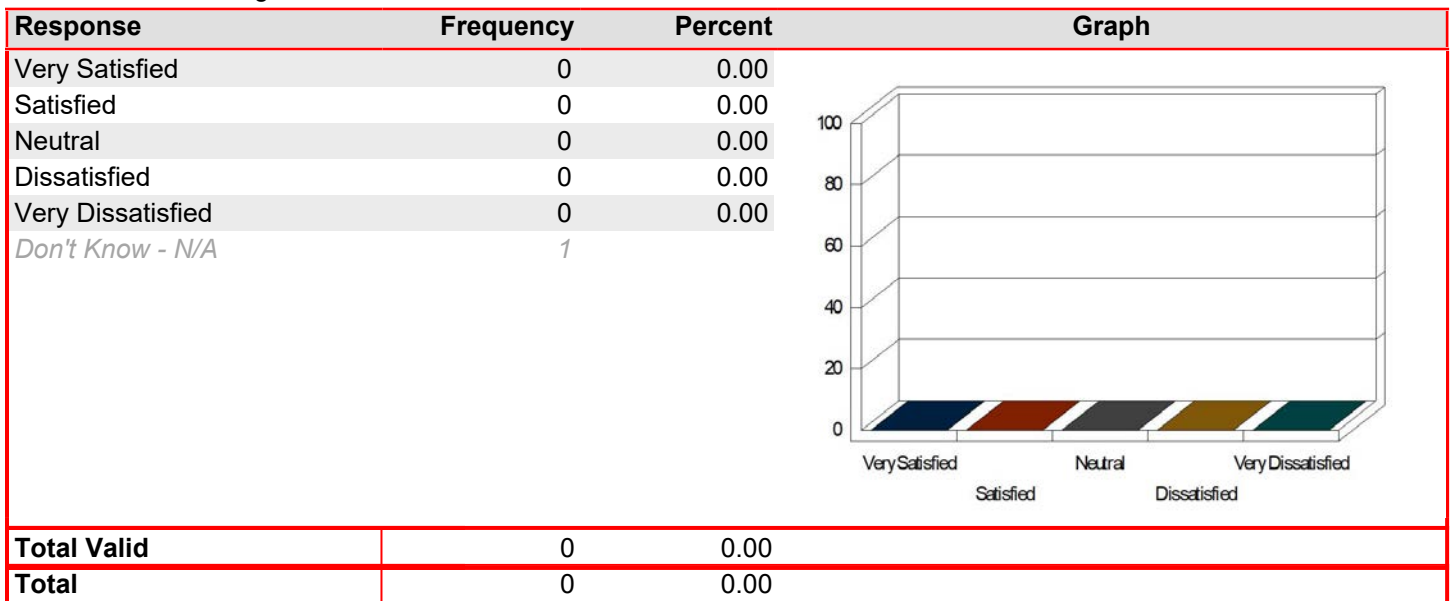
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: -



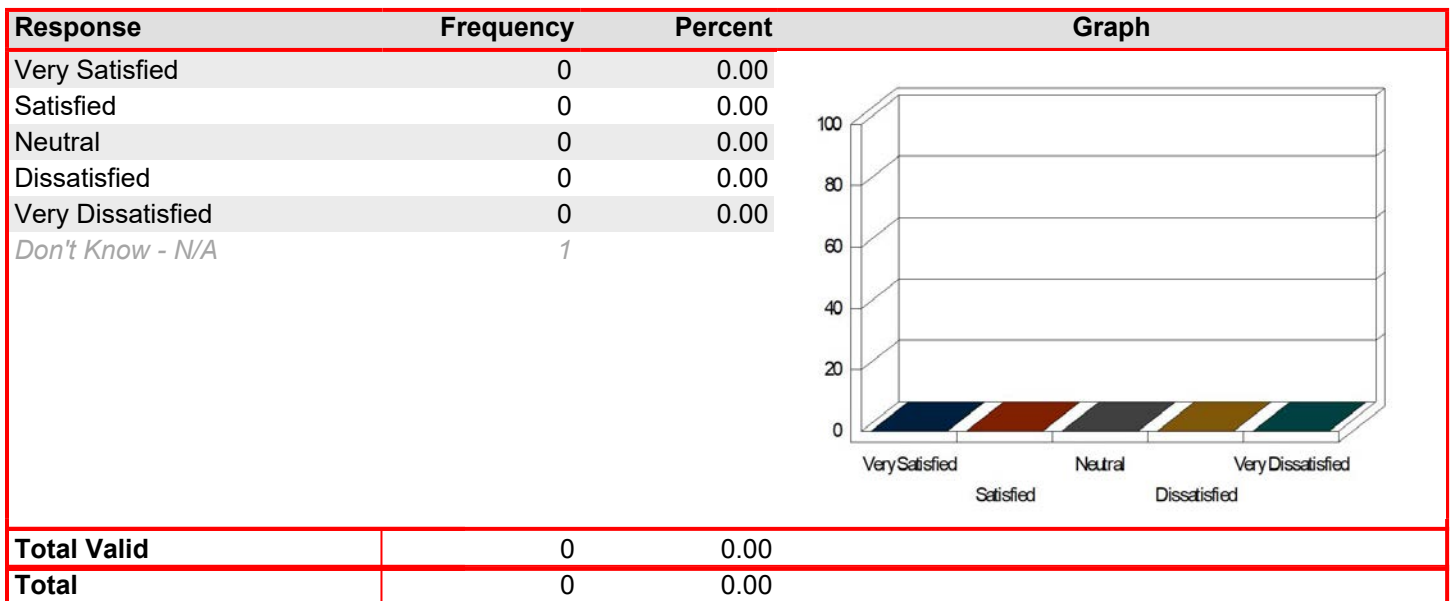
## Guidance/Counseling - Website information

Mean: -



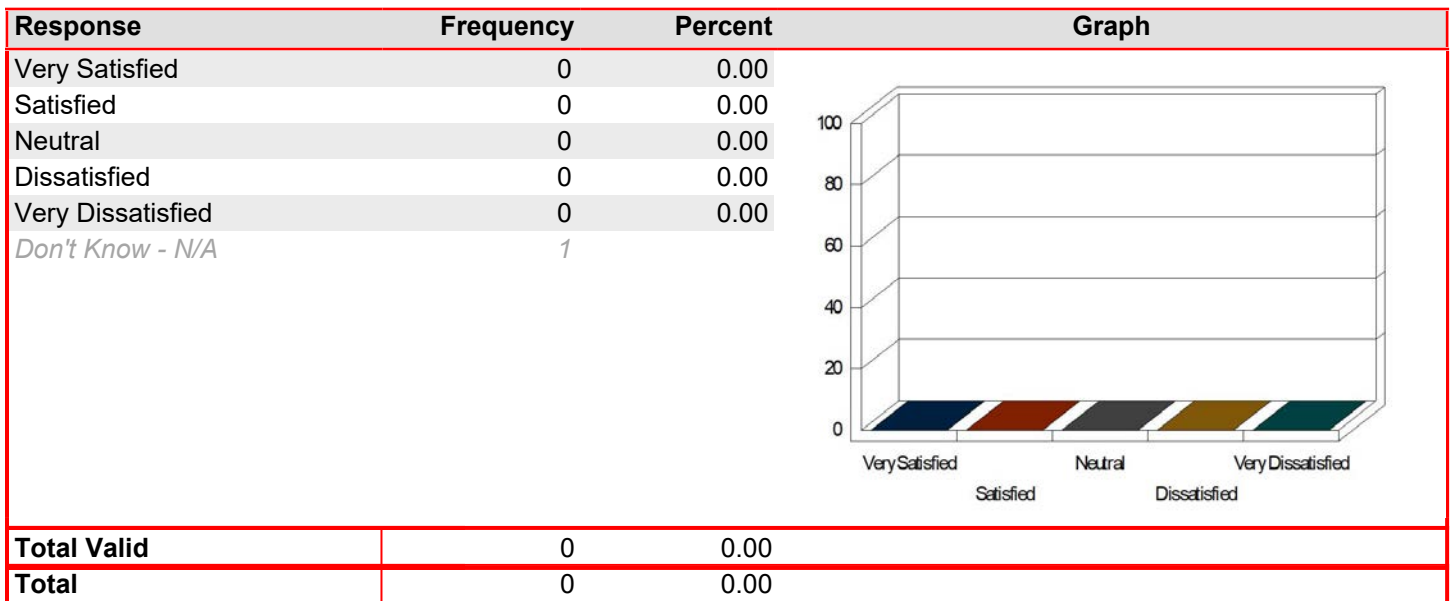
## Business Office/Cashier - Assistance of staff

Mean: -



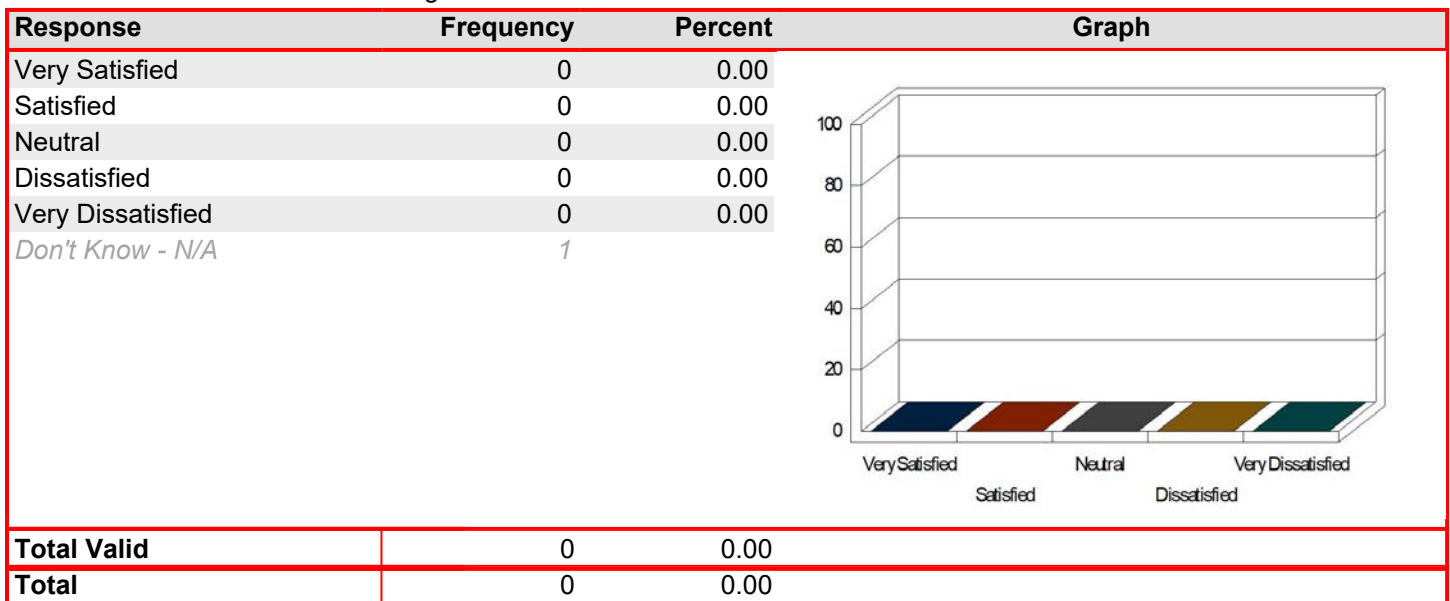
## Business Office/Cashier - Friendliness of staff

Mean: -



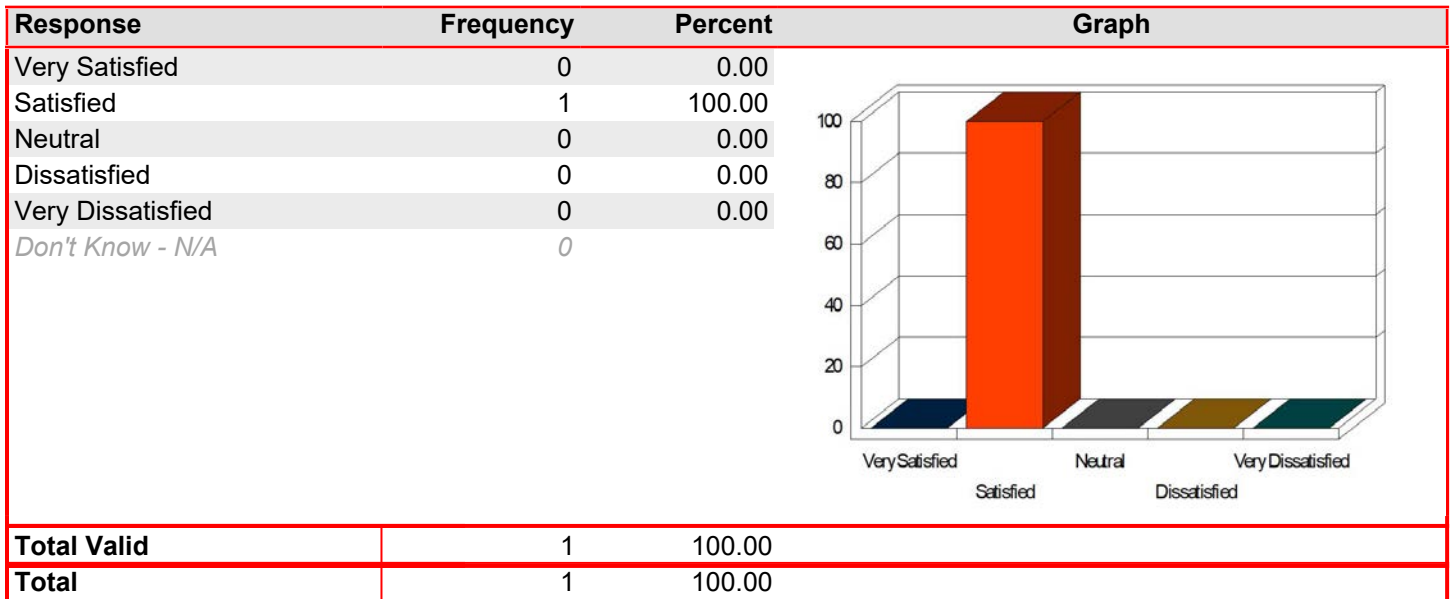
## Business Office/Cashier - Knowledge of staff

Mean: -



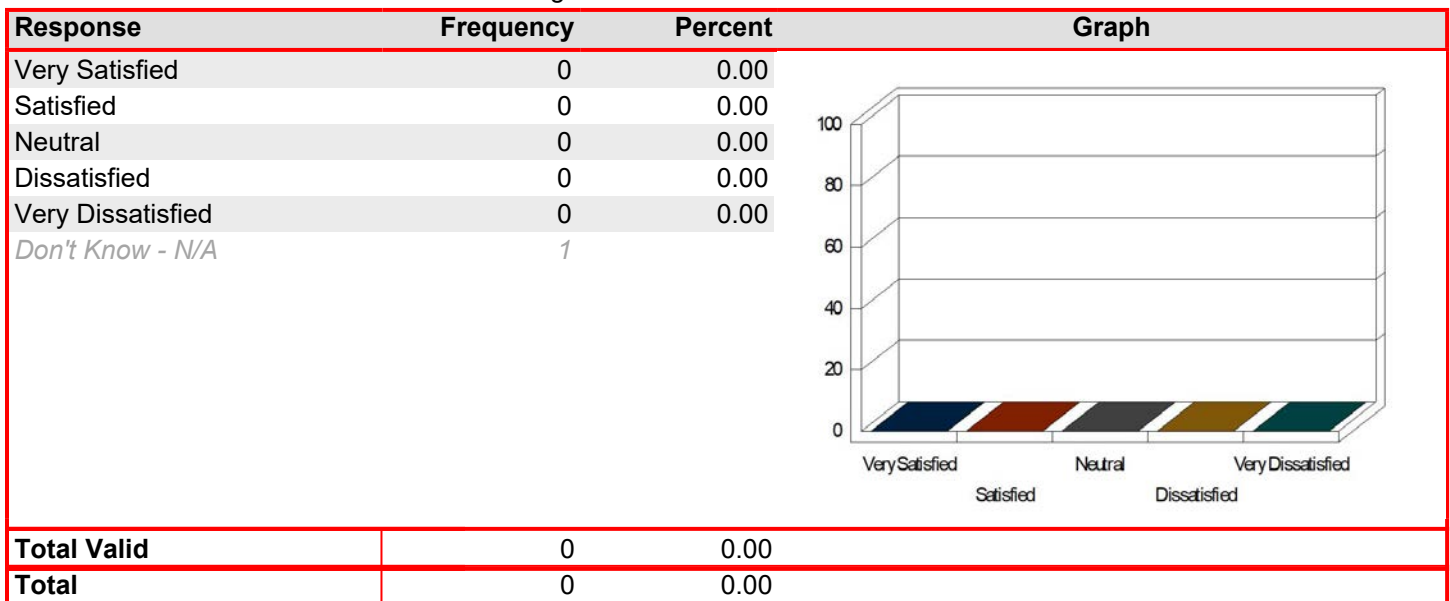
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.00



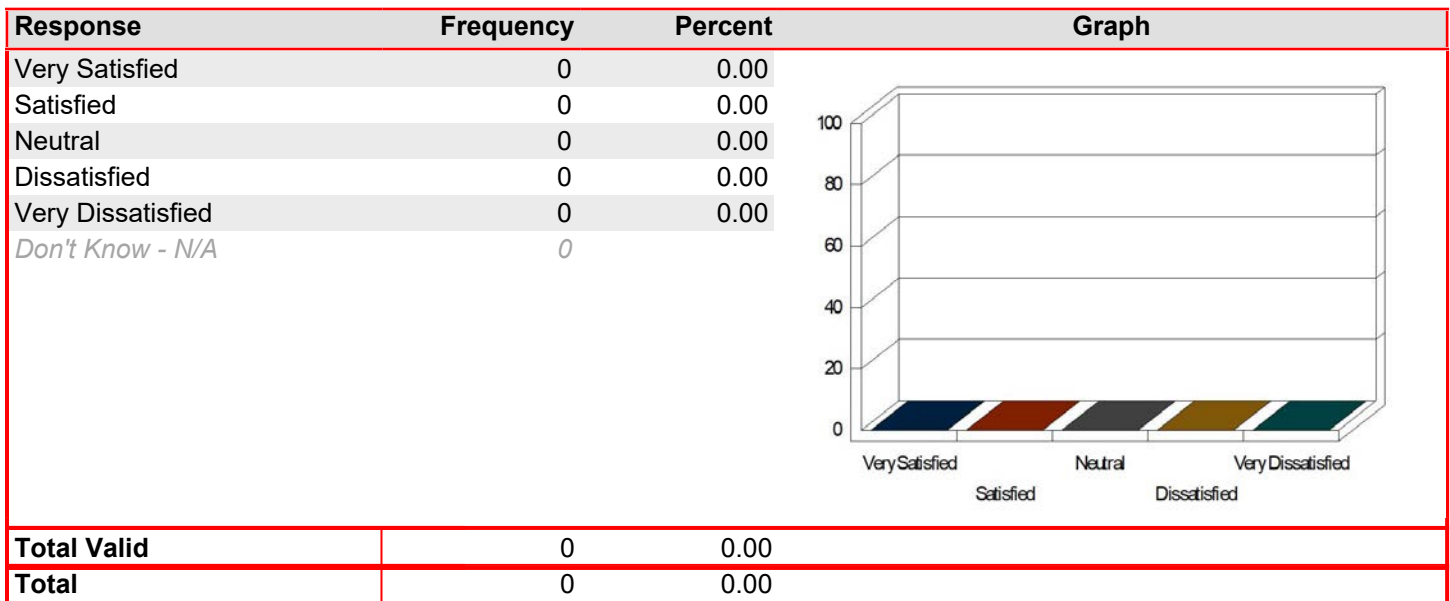
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: -



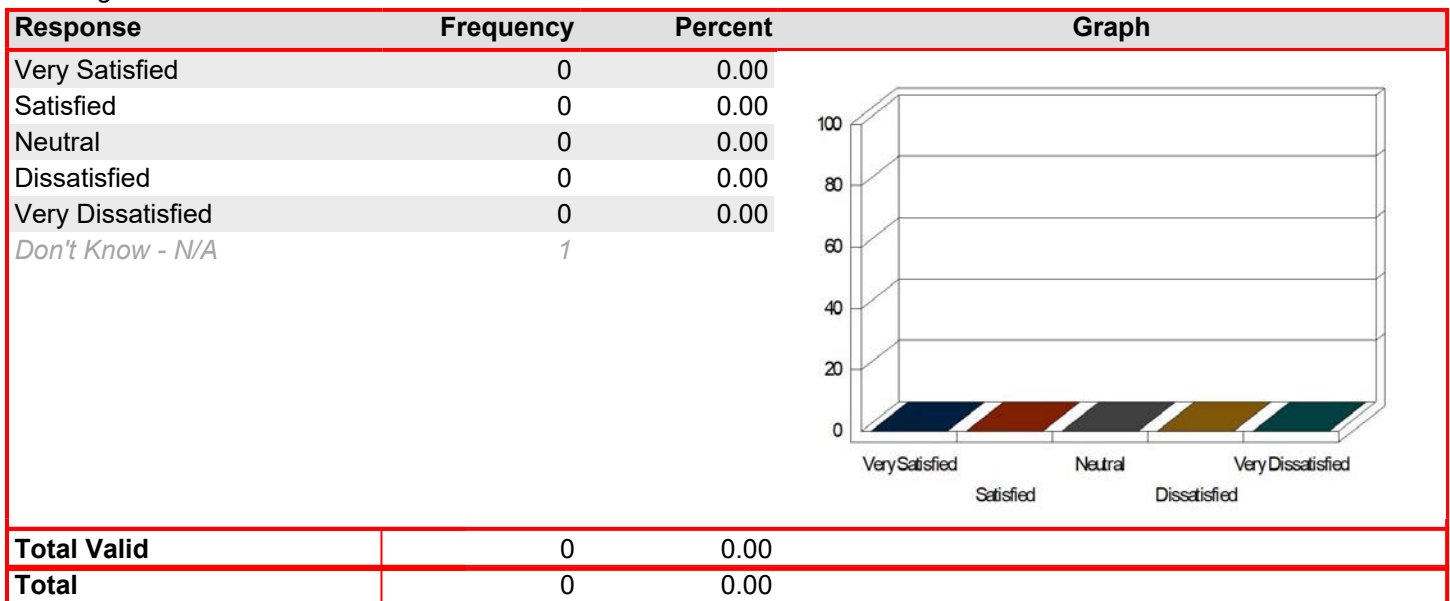
## Business Office/Cashier - Website information

Mean: -



## Tutoring/CAPS - Assistance of staff

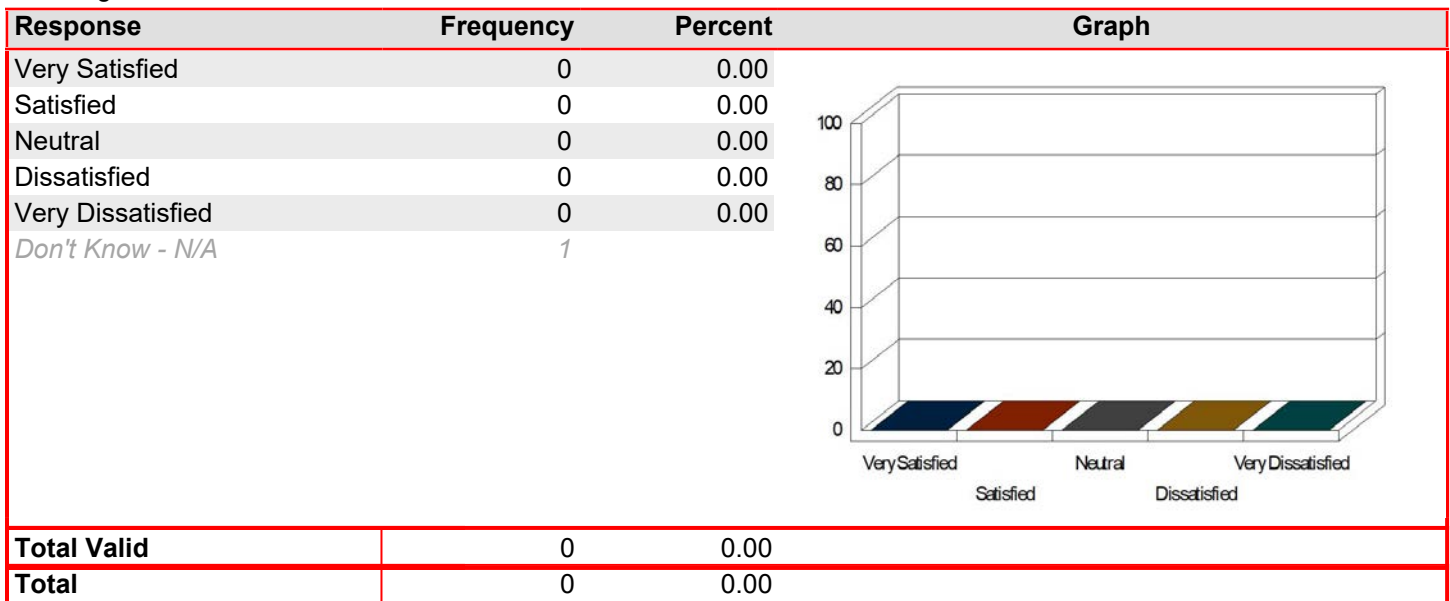
Mean: -





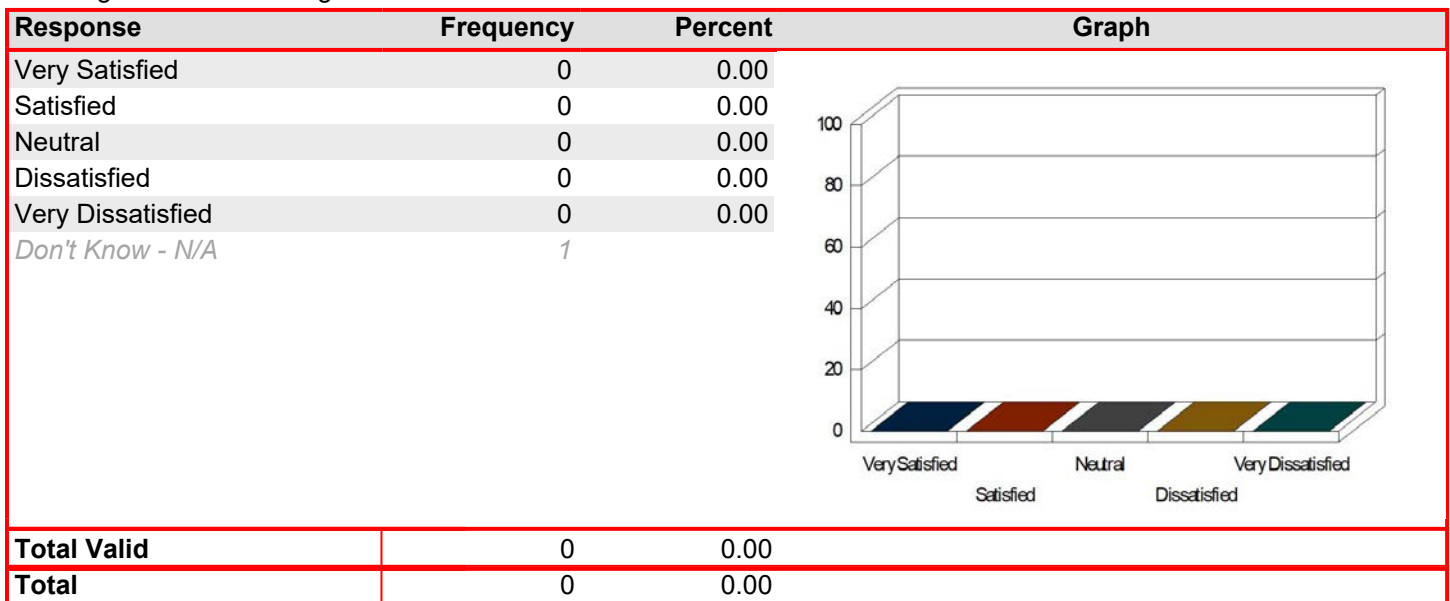
## Tutoring/CAPS - Friendliness of staff

Mean: -



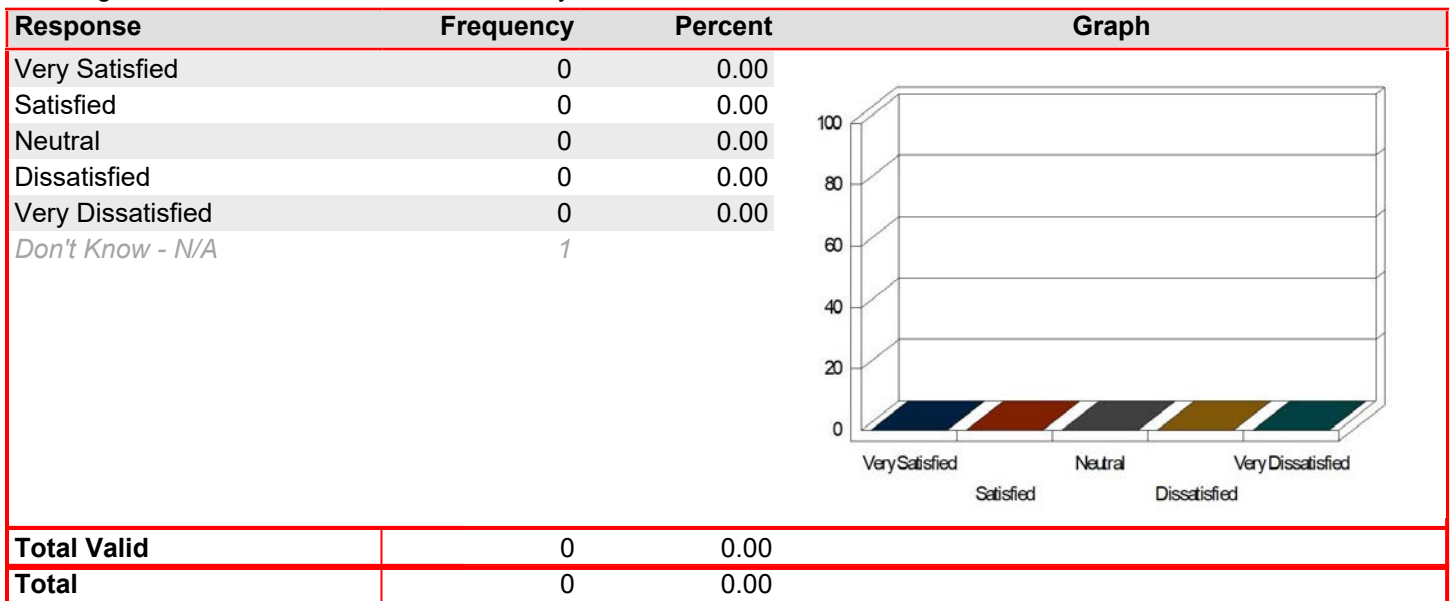
## Tutoring/CAPS - Knowledge of staff

Mean: -



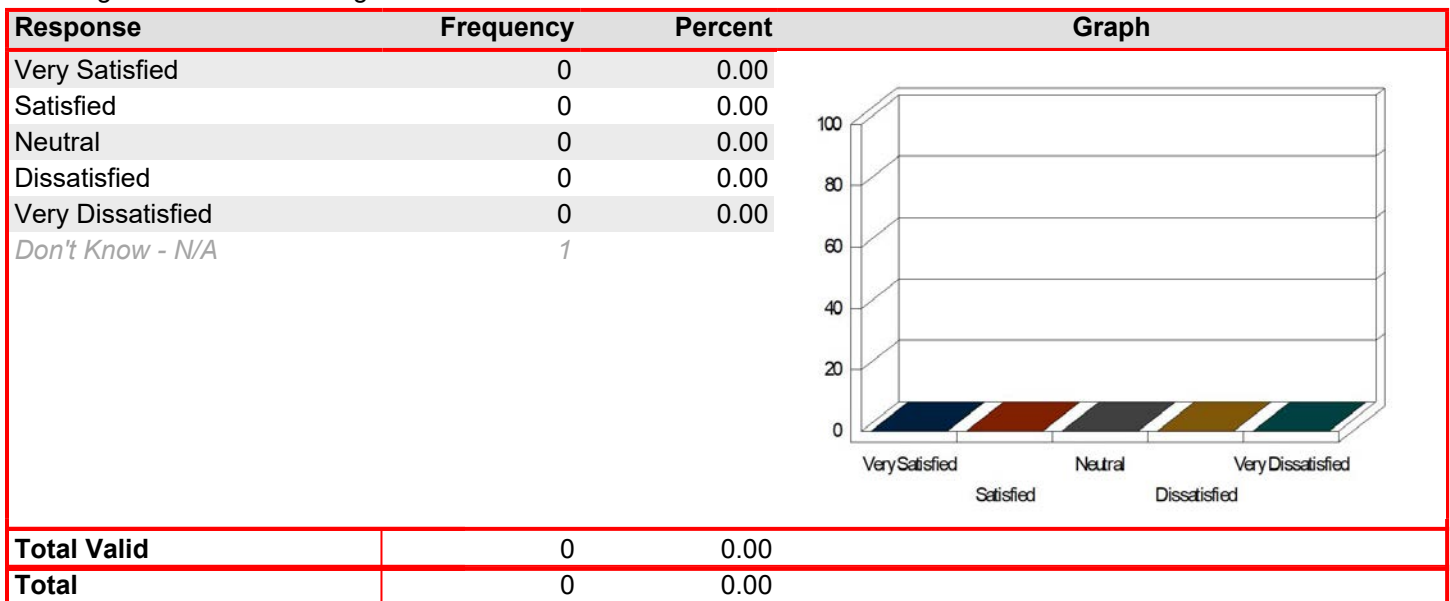
## Tutoring/CAPS - Documented student disability services

Mean: -



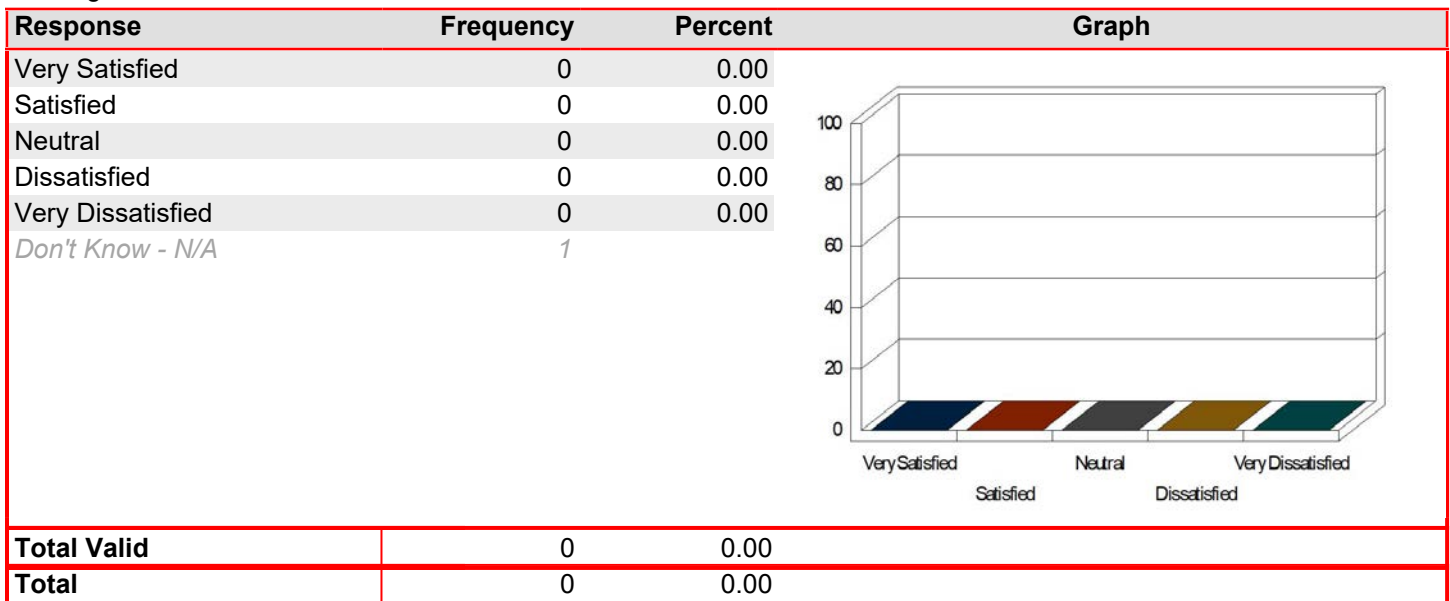
## Tutoring/CAPS - Peer tutoring services

Mean: -



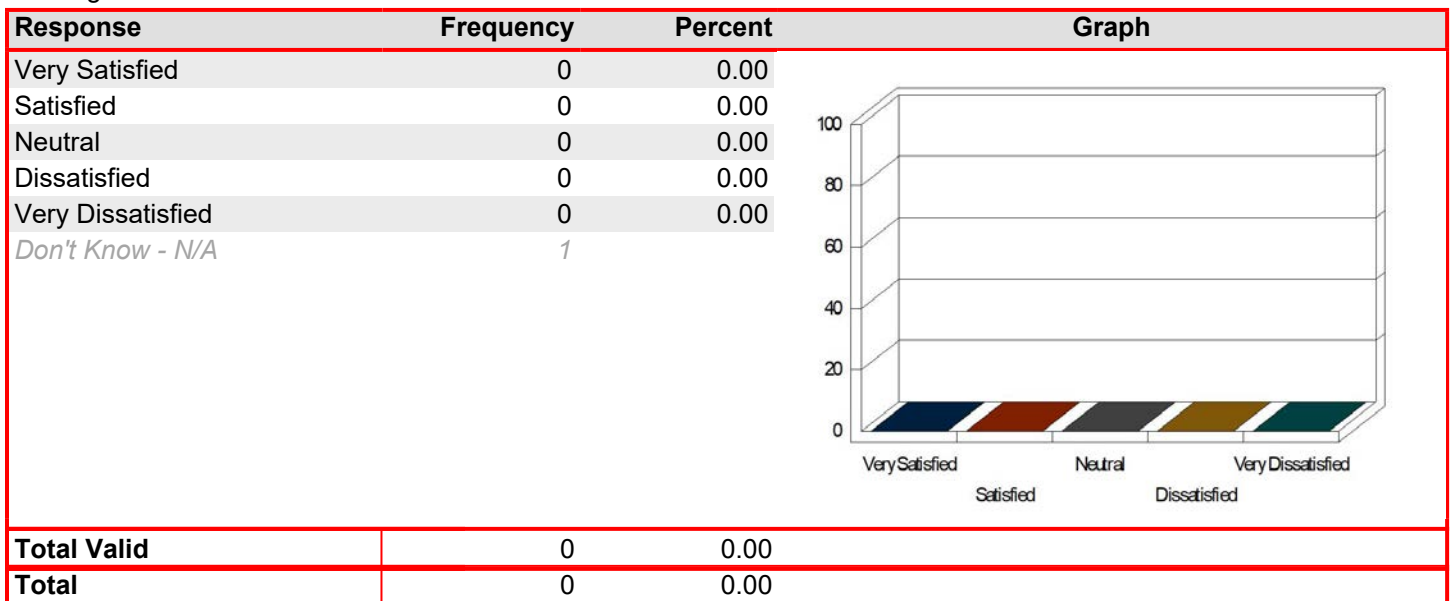
## Testing Services - Assistance of staff

Mean: -



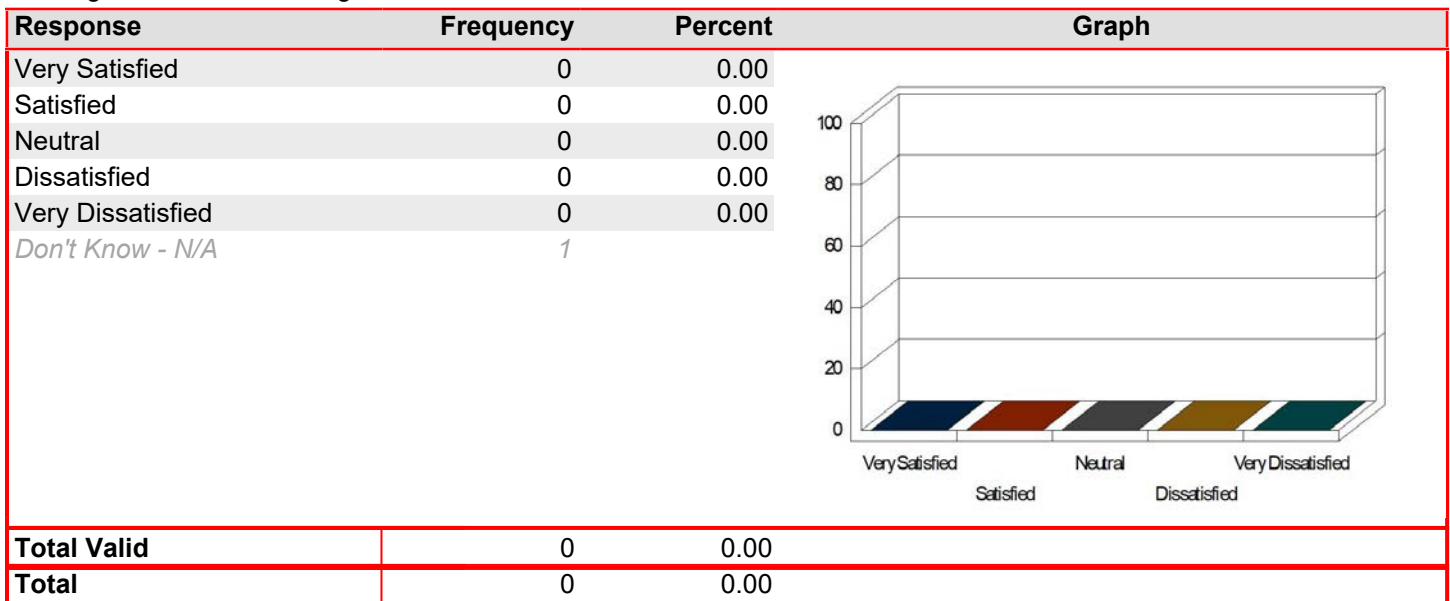
## Testing Services - Friendliness of staff

Mean: -



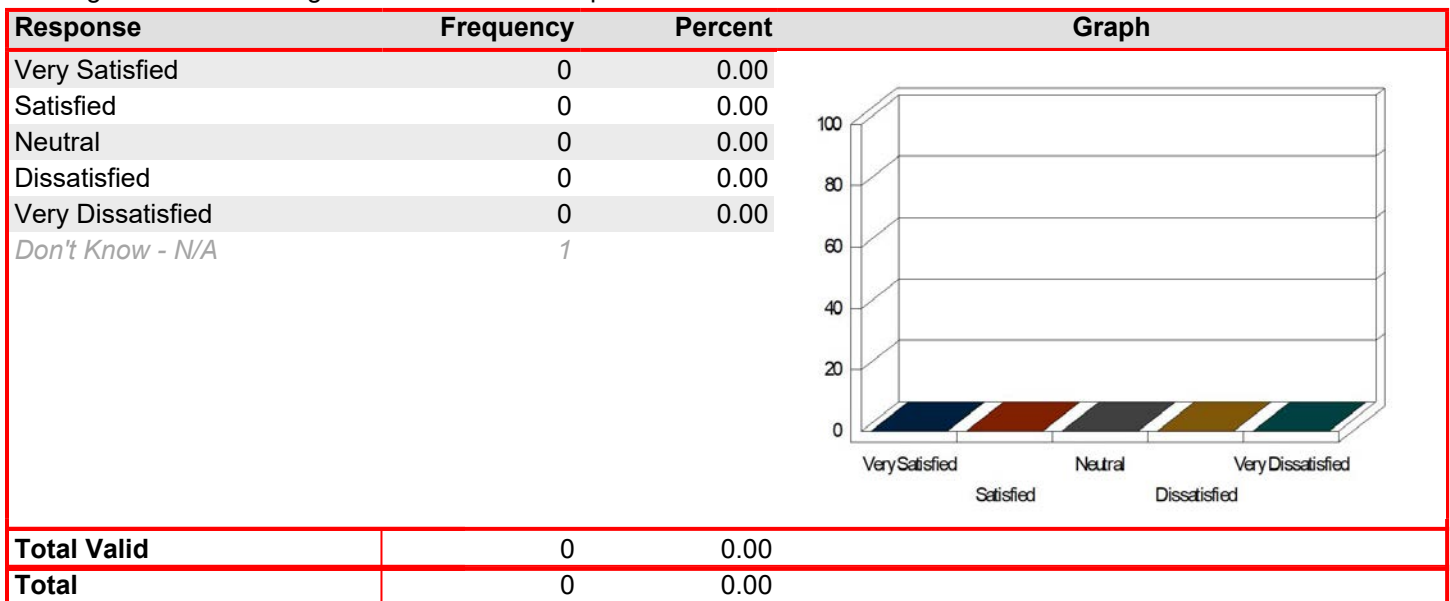
Testing Services - Knowledge of staff

Mean: -



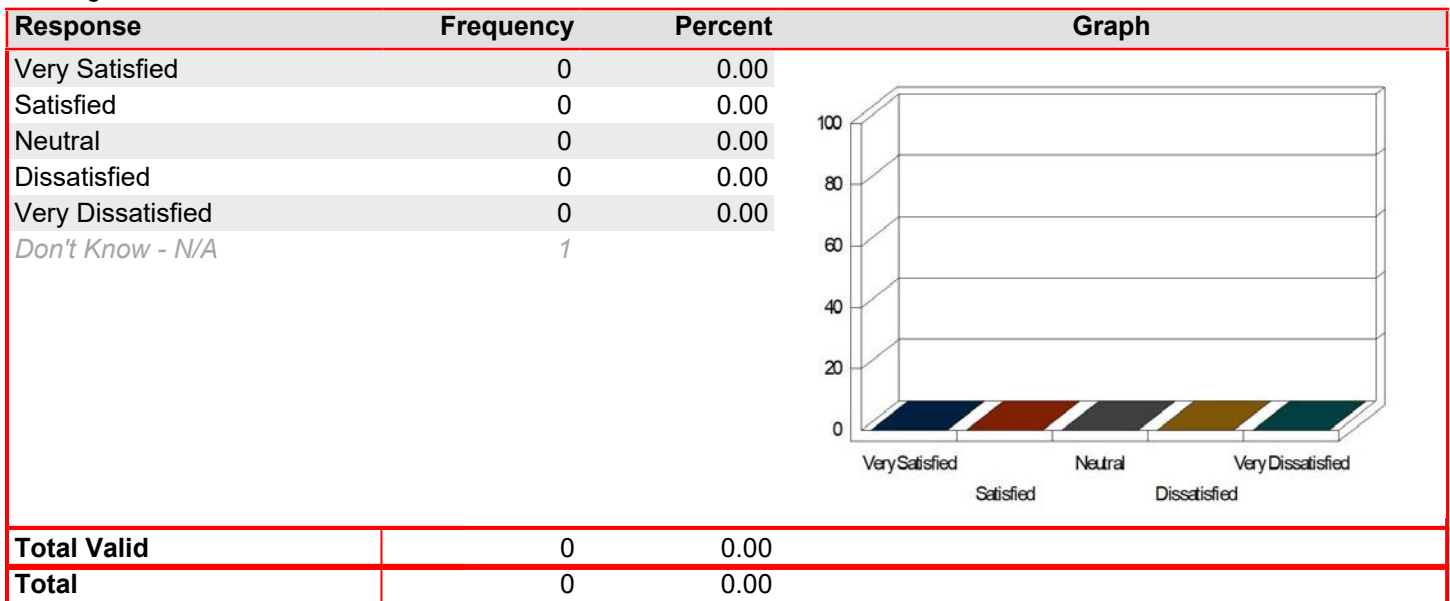
Testing Services - Testing Center hours are adequate

Mean: -



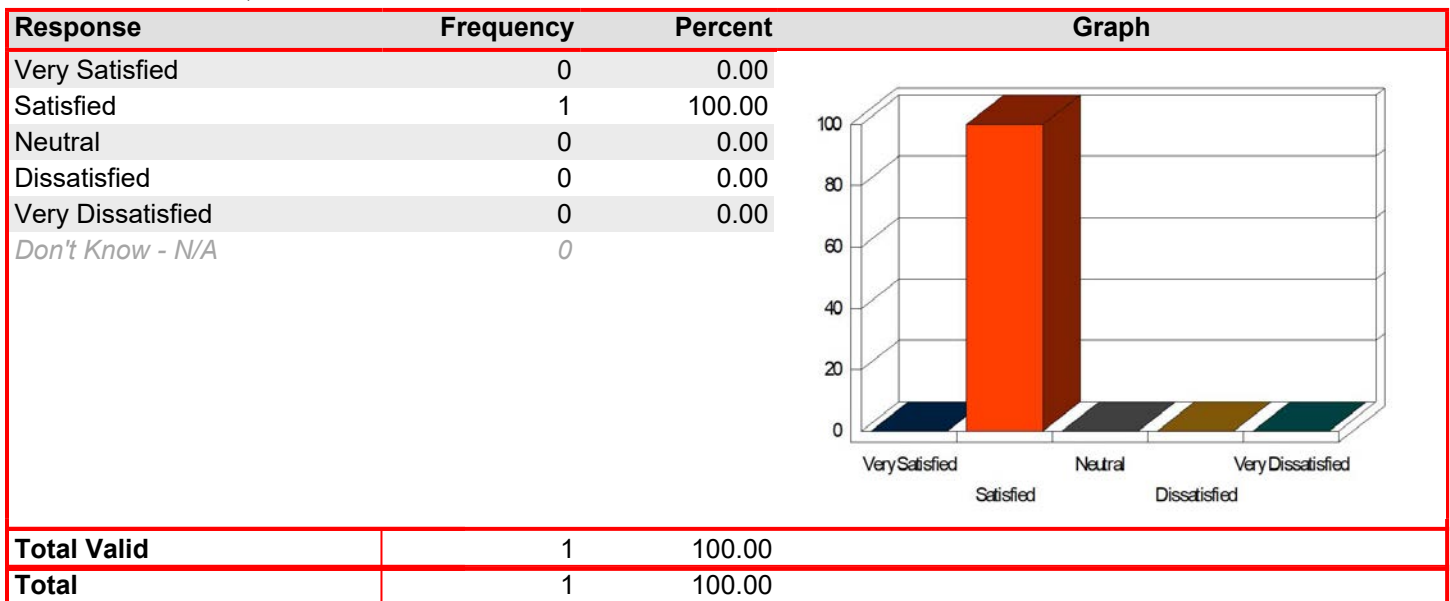
## Testing Services - Website information

Mean: -



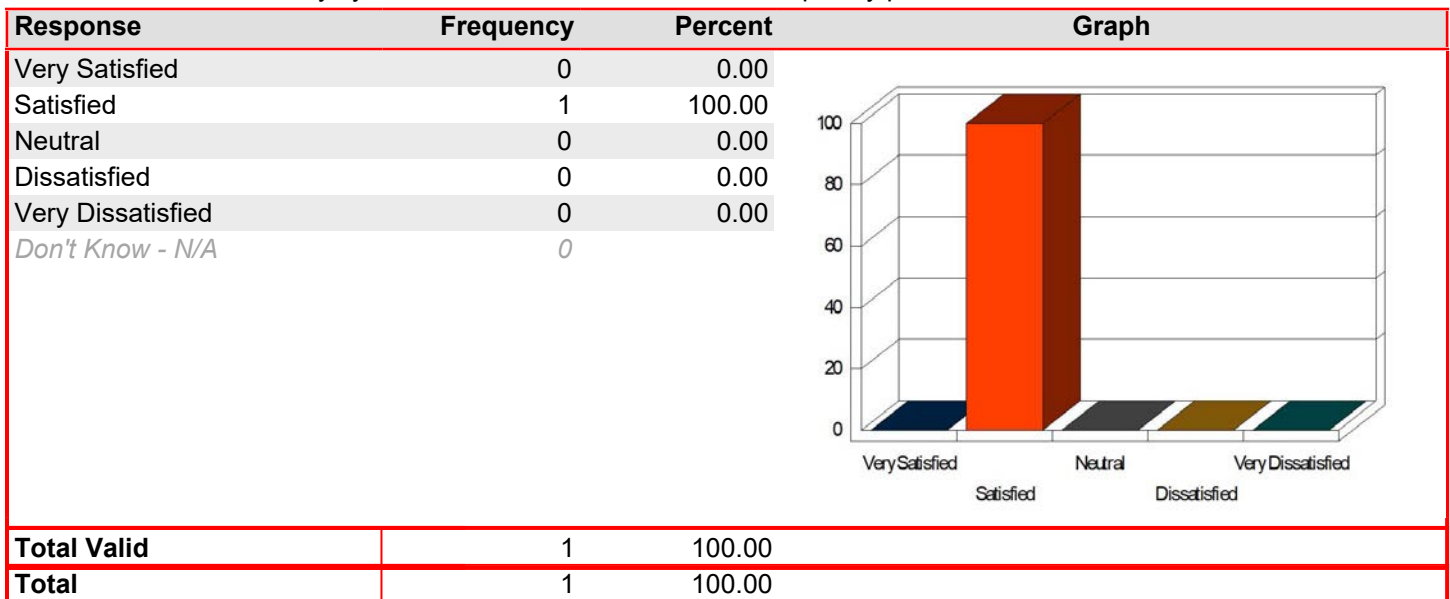
## Instruction - Overall, teachers care about me

Mean: 4.00



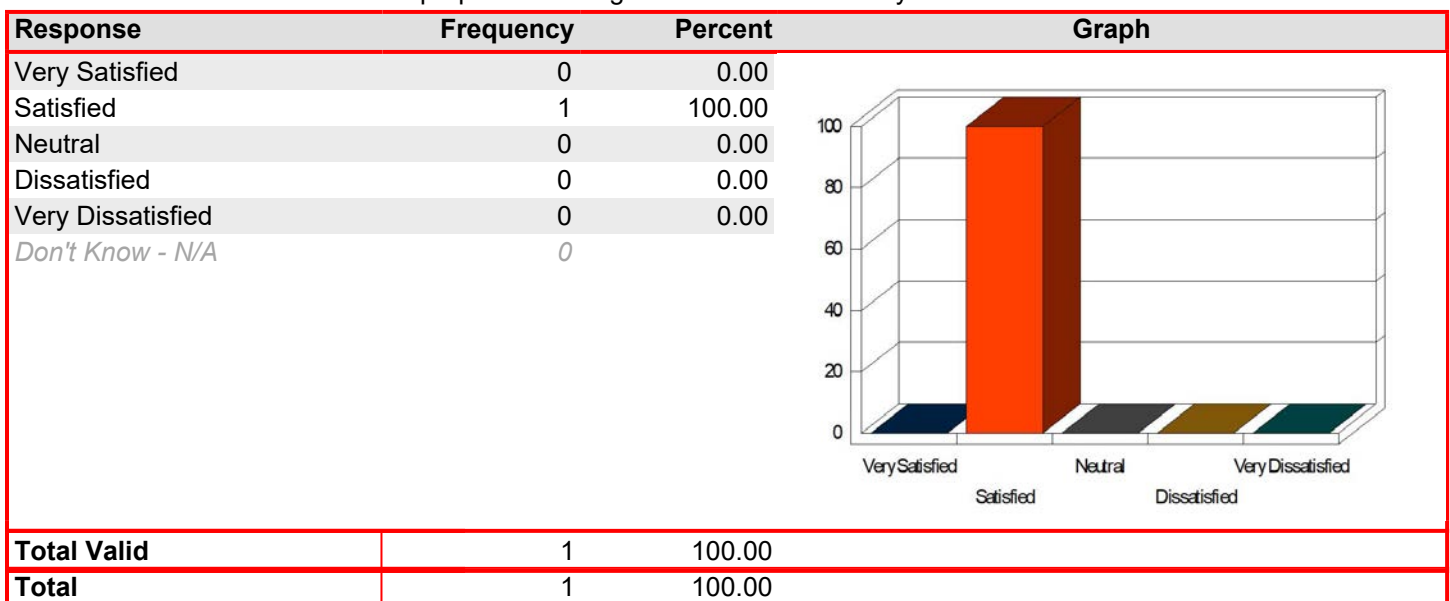
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.00



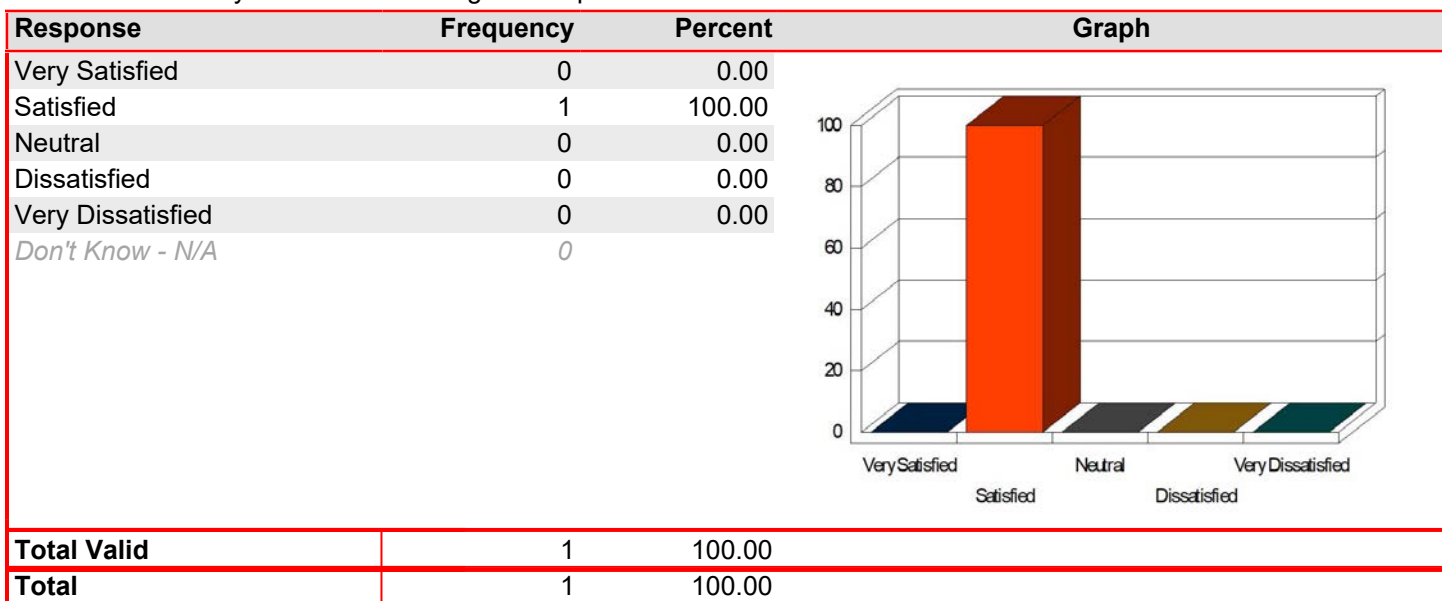
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.00



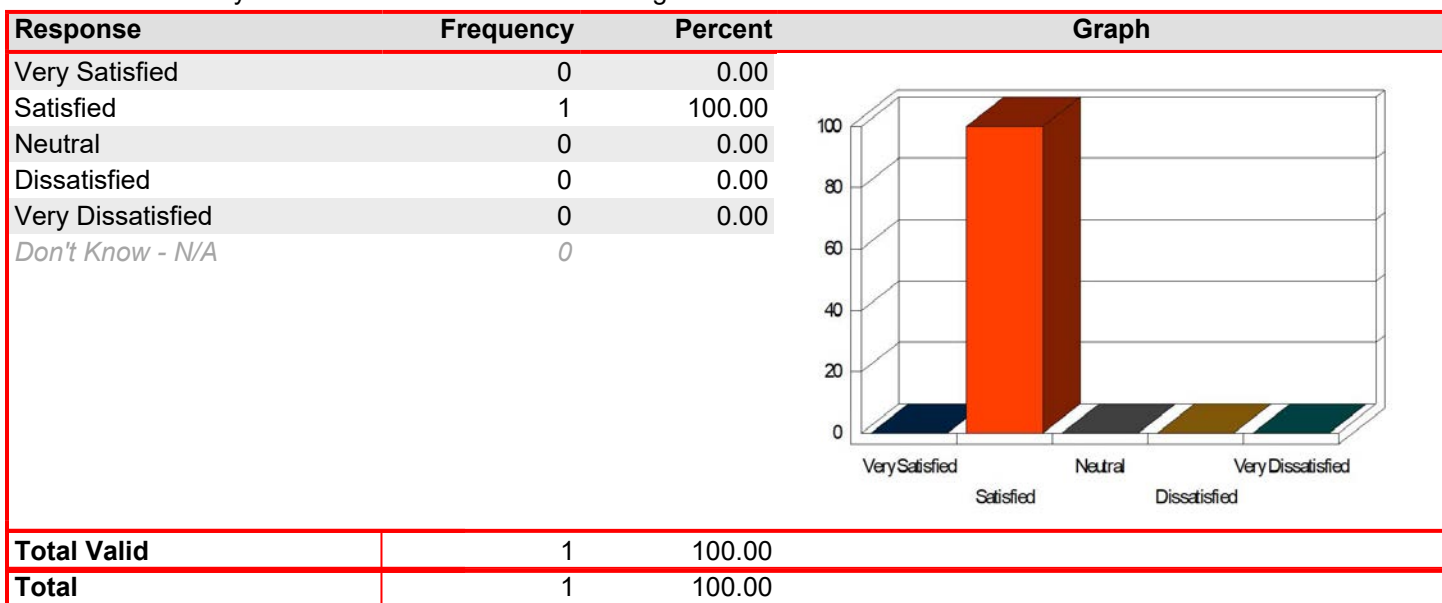
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.00



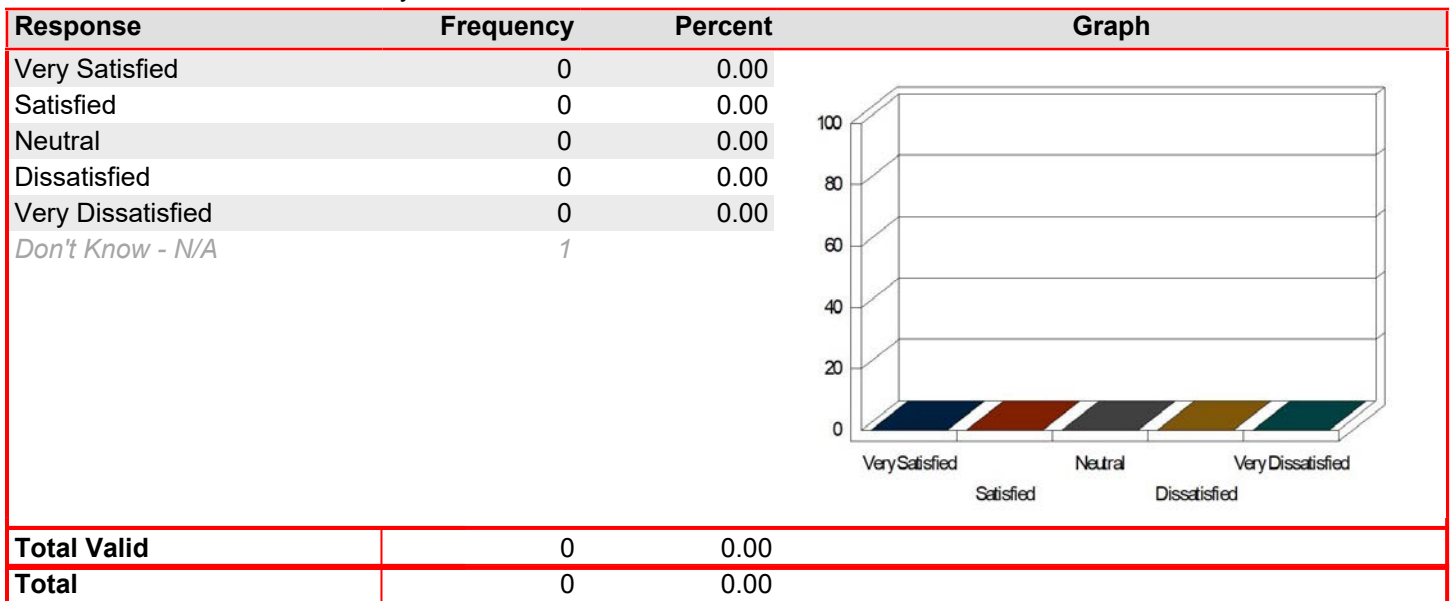
Instruction - Faculty are available after class and during office hours

Mean: 4.00



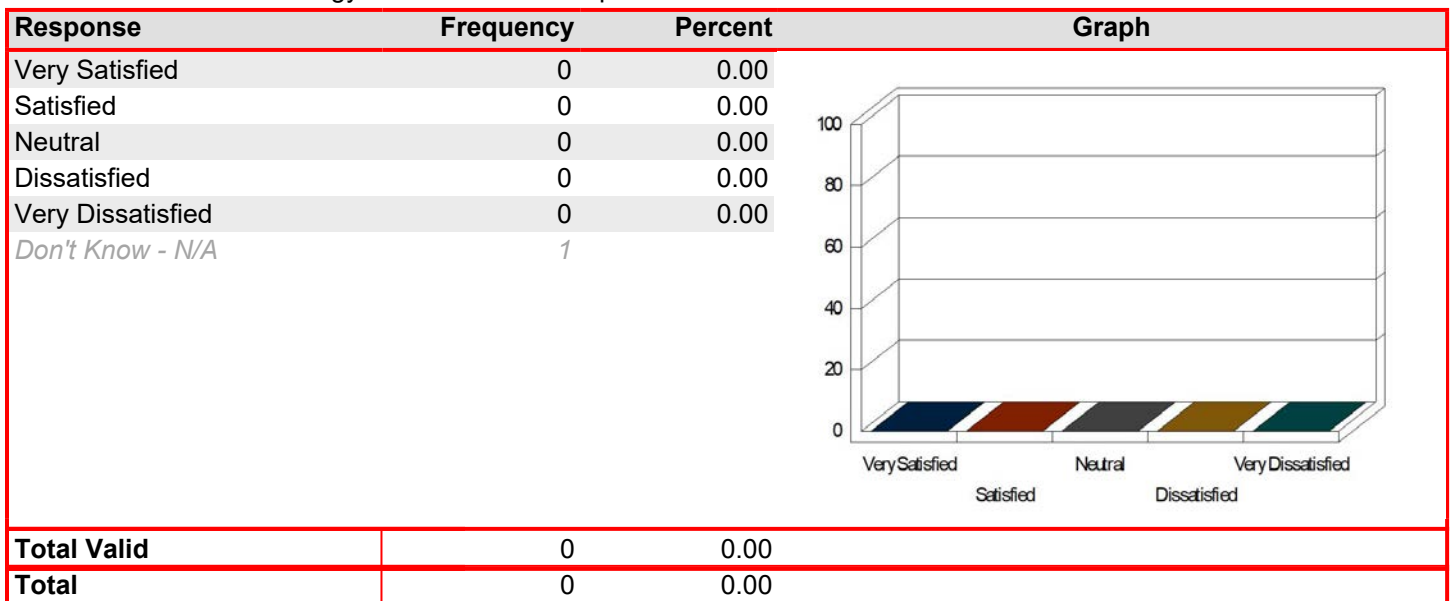
Overall-Student services routinely assisted me

Mean: -



Overall-Access to technology resources was adequate

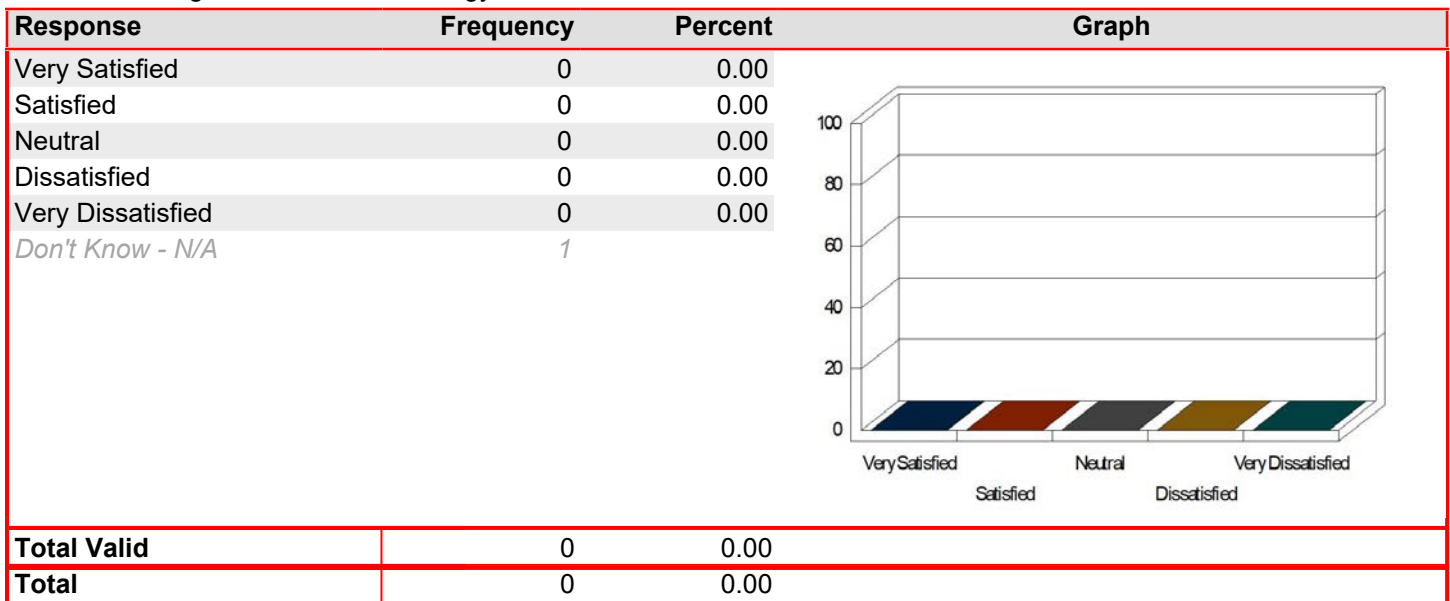
Mean: -





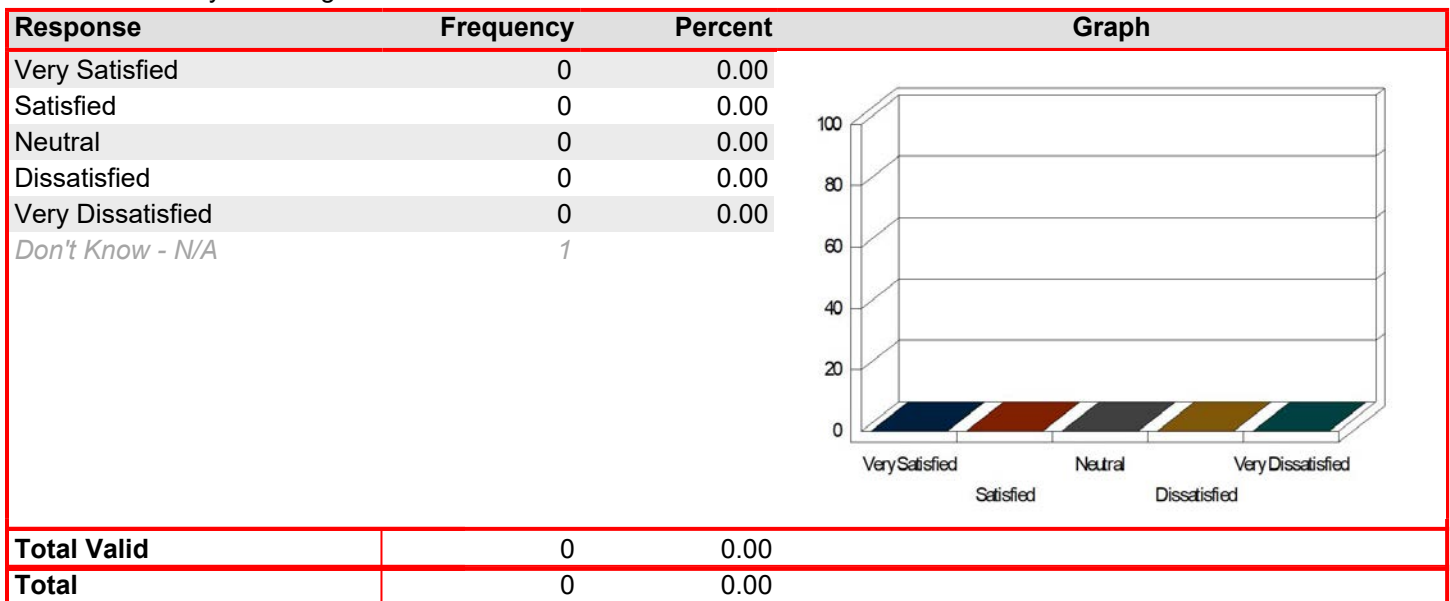
Overall-Training in the use of technology was available

Mean: -



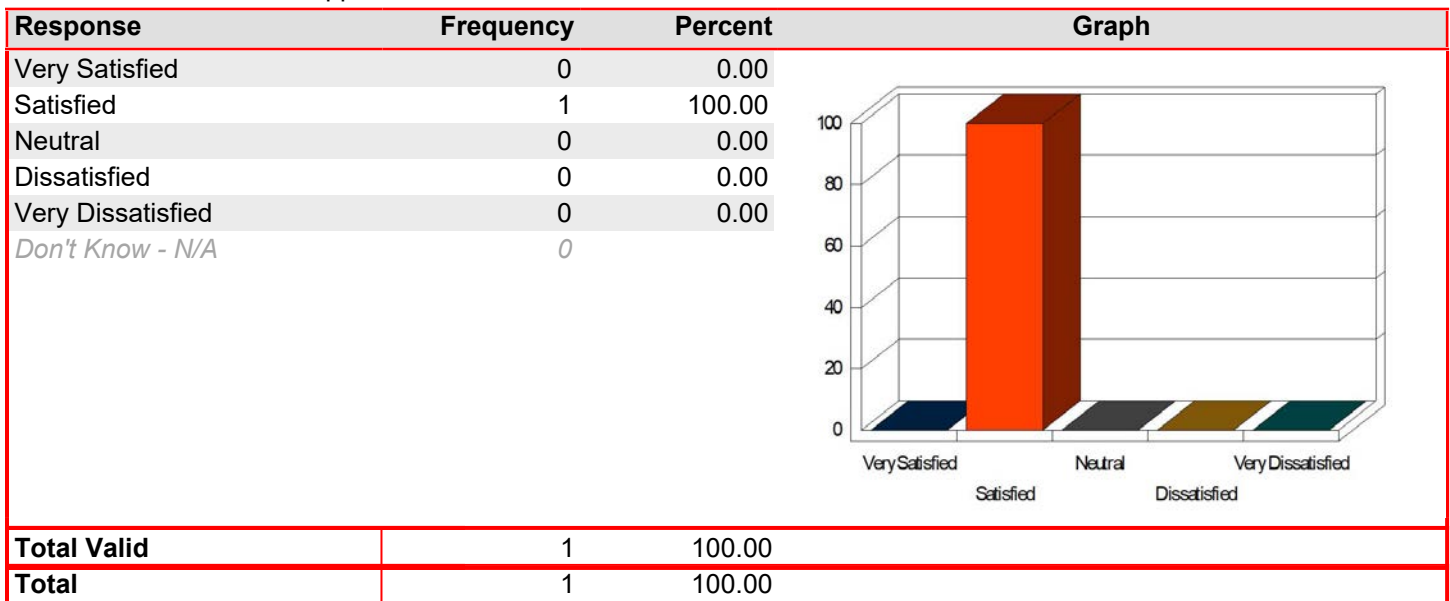
Overall-Efficiency receiving services

Mean: -



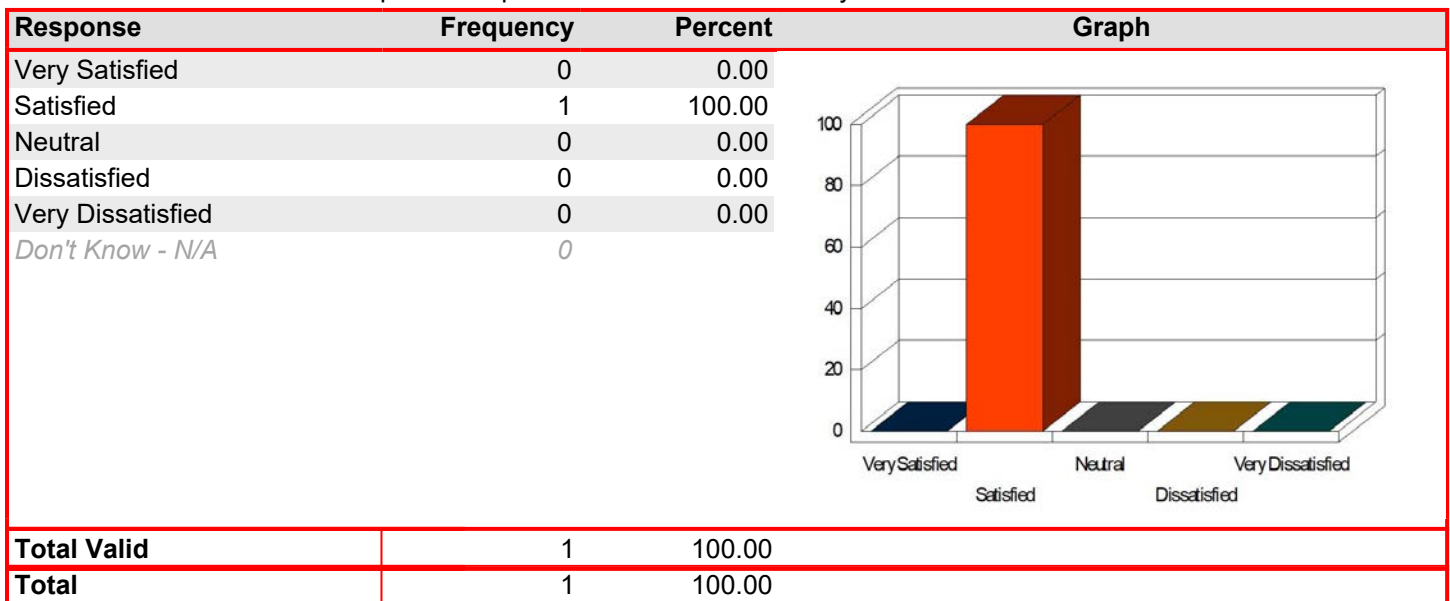
Overall-Administration is approachable

Mean: 4.00



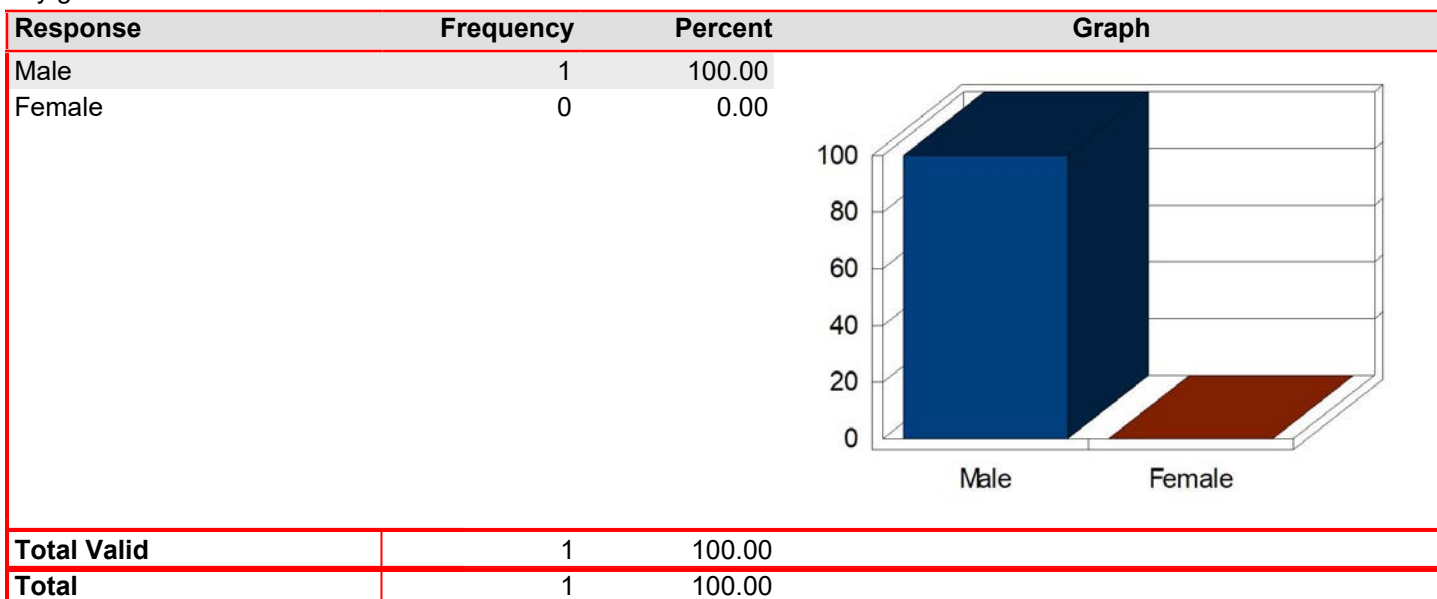
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.00



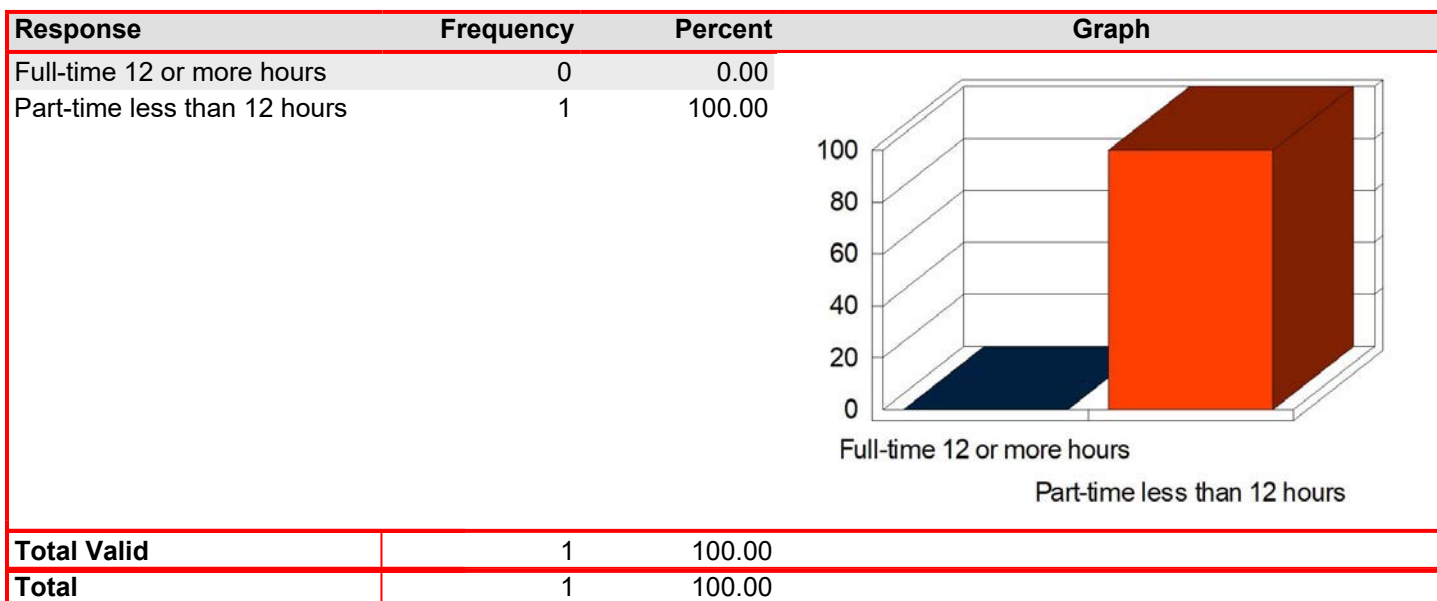
My gender is:

Mean: 1.00



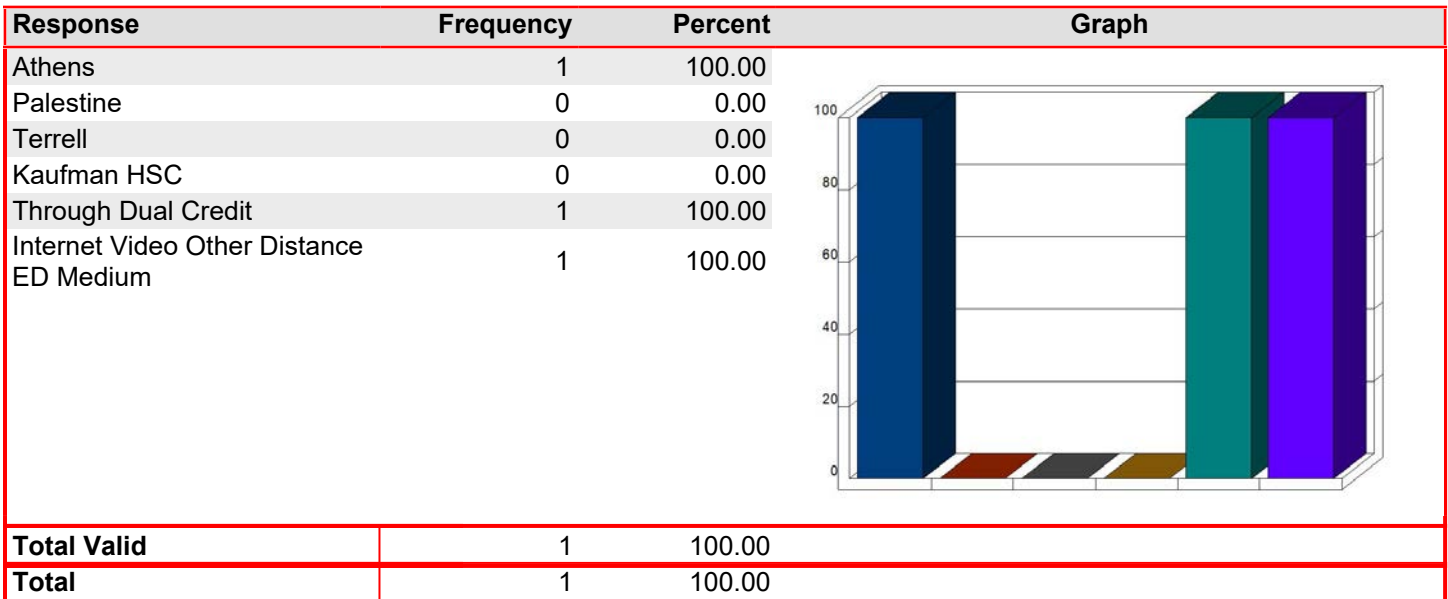
I am enrolled

Mean: 2.00



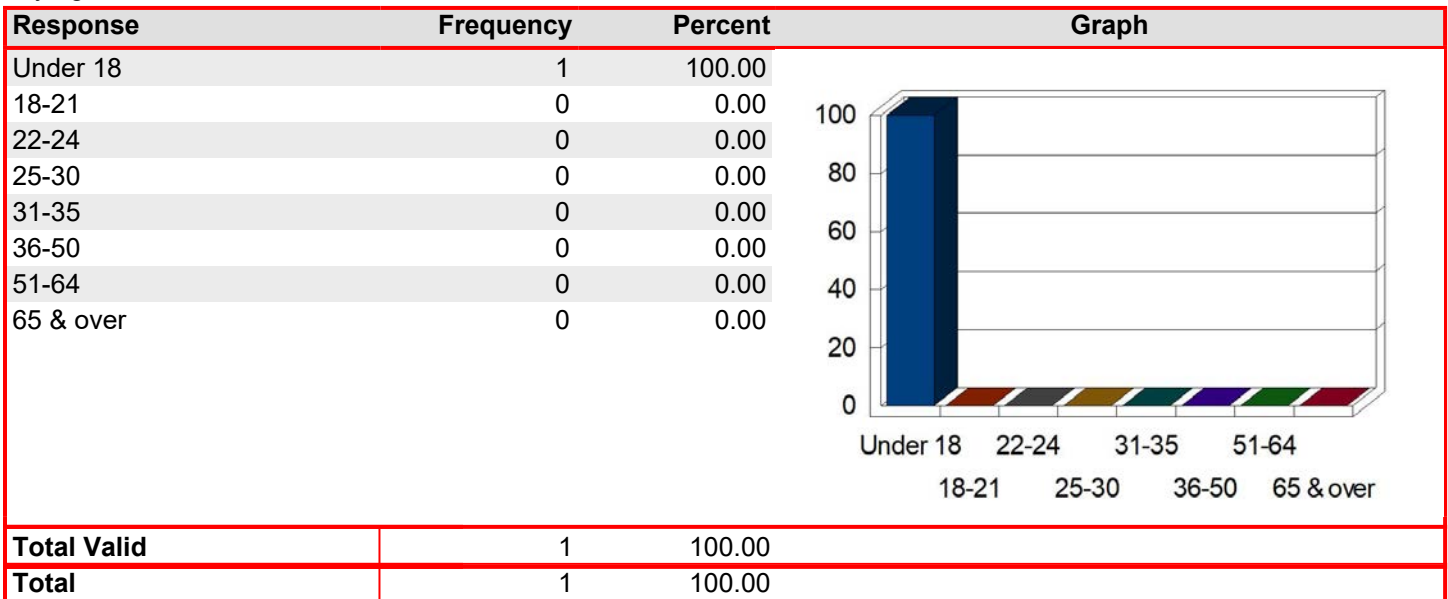
I take the majority of my classes

Mean: -



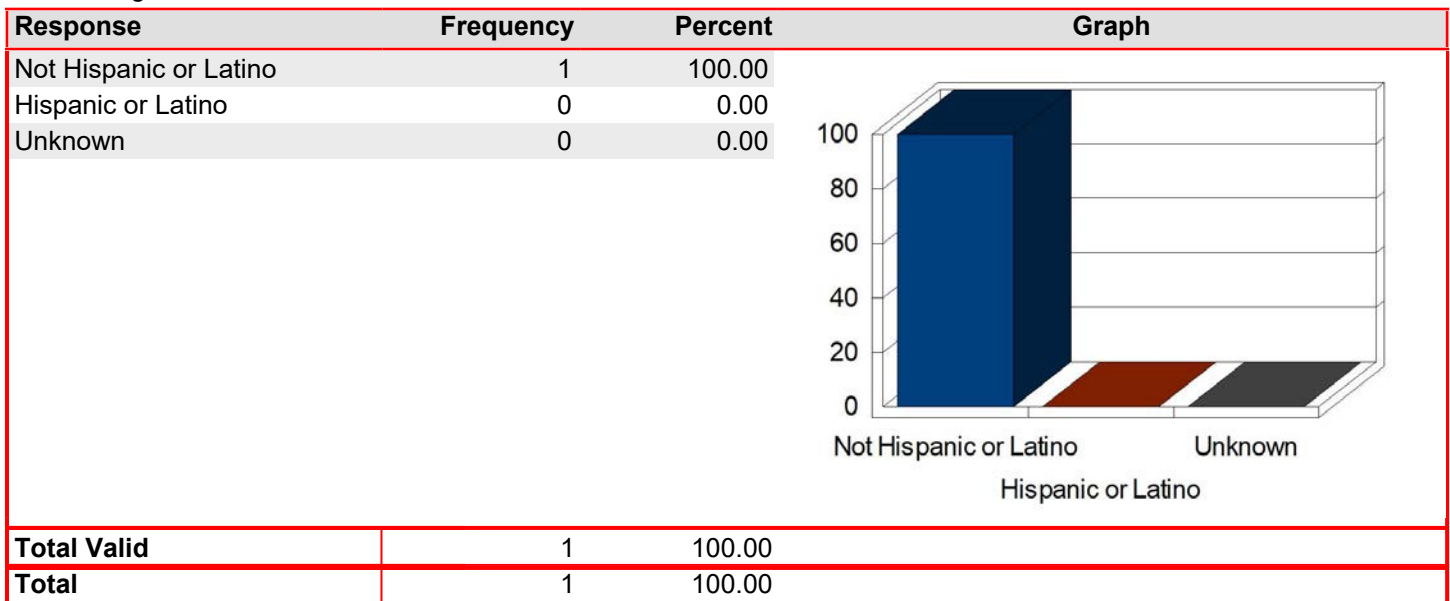
My age is:

Mean: 1.00



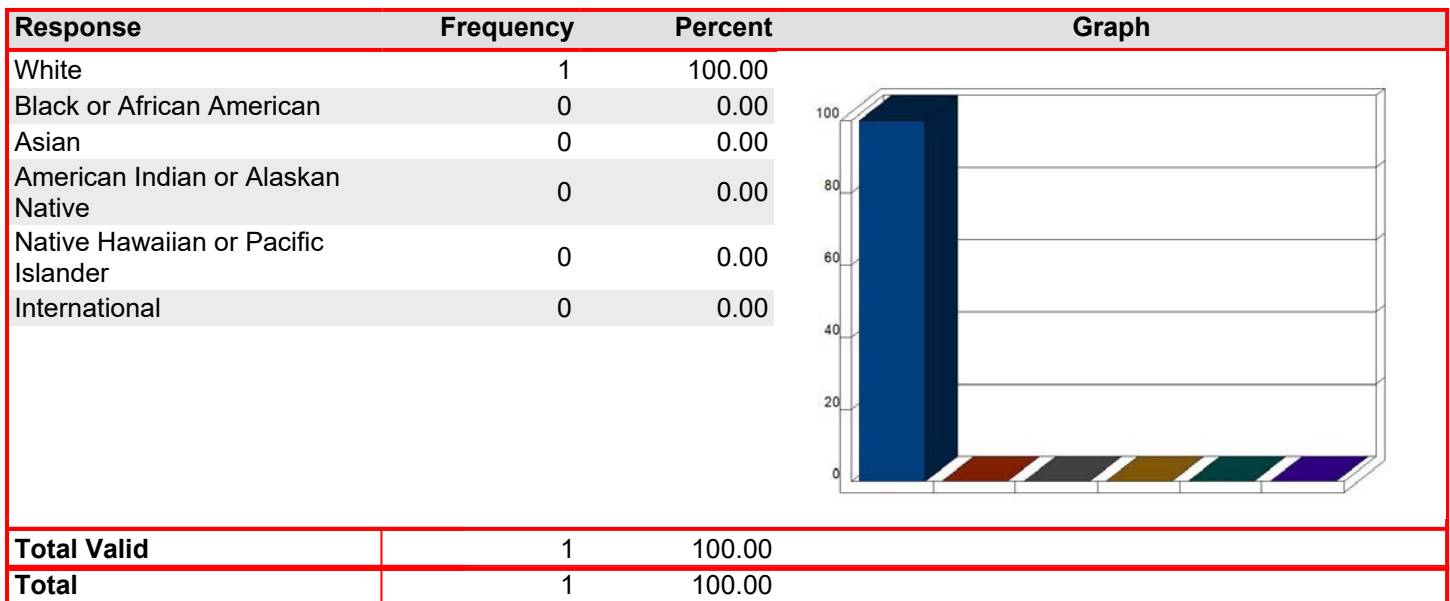
Ethnic Origin

Mean: 1.00



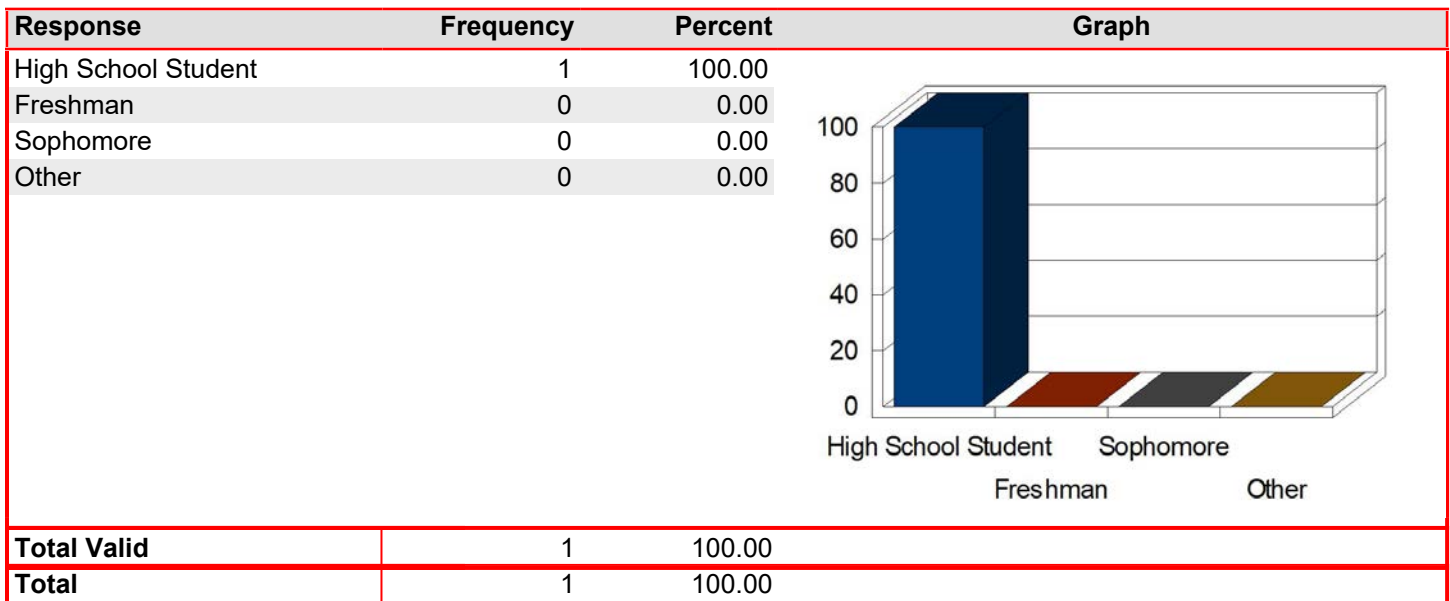
Race

Mean: 1.00



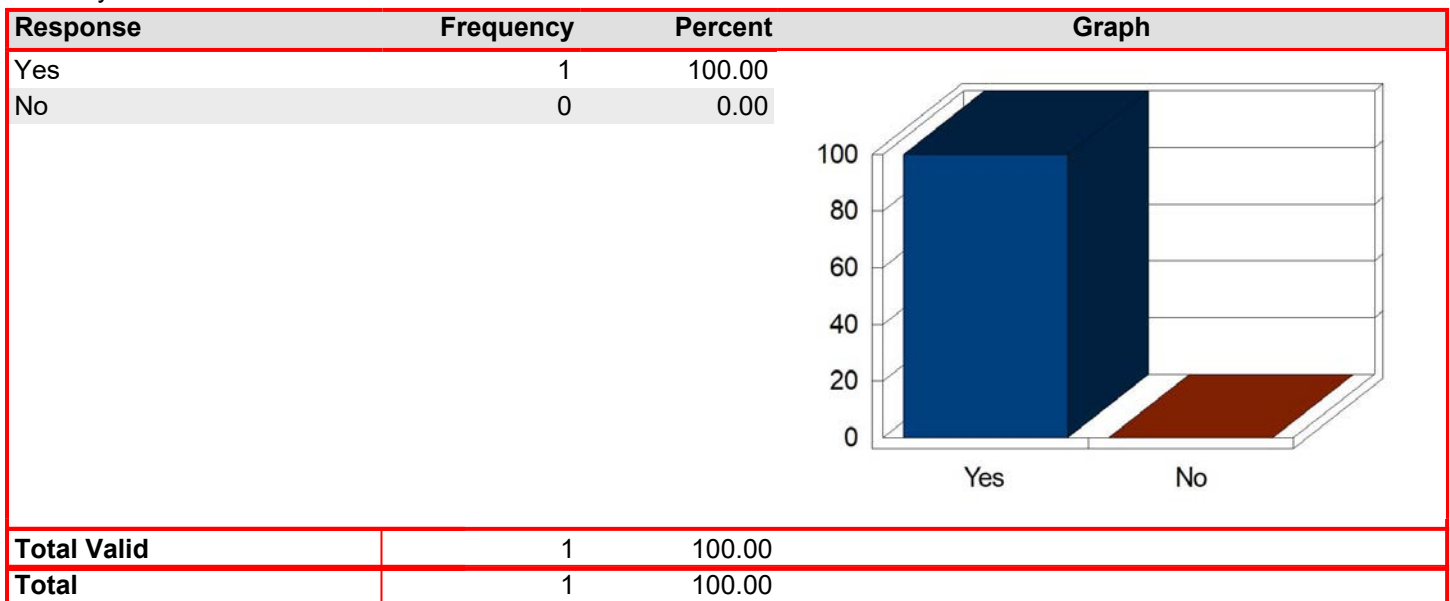
Student Classification:

Mean: 1.00



Would you recommend TVCC to a Friend?

Mean: 1.00



# Trinity Valley Community College

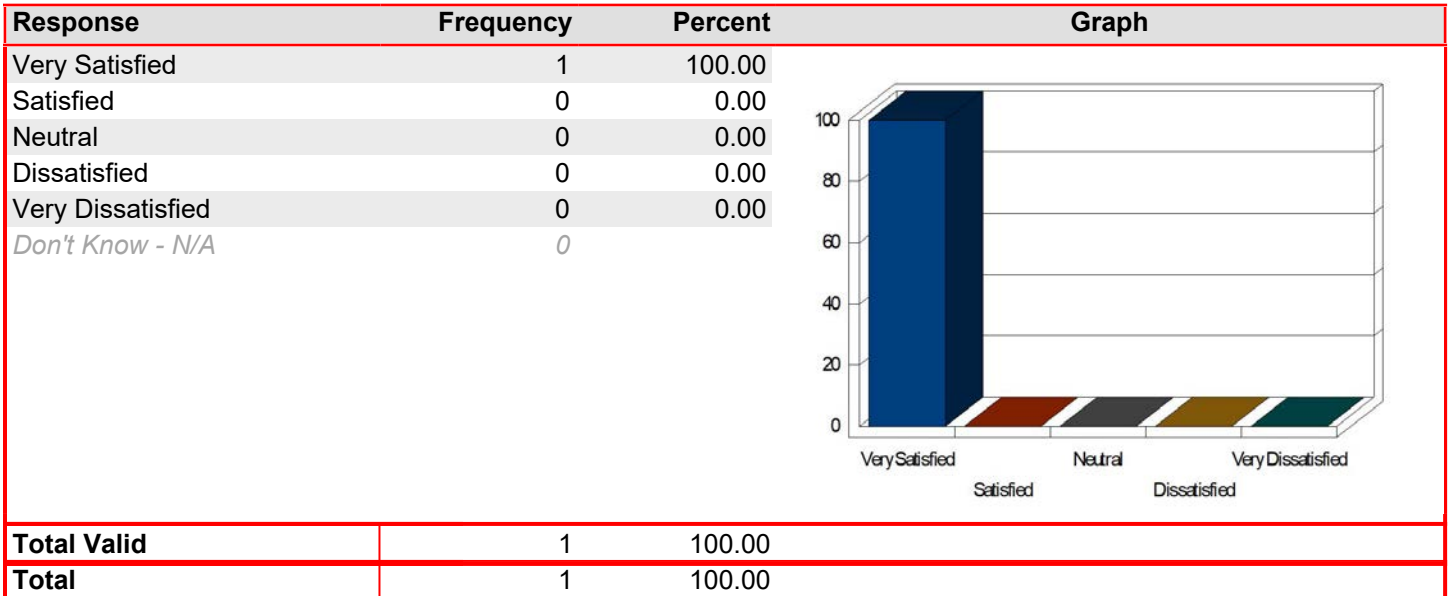
## Student Satisfaction Survey

2018

(Kaufman HSC,Internet Video Other Distance ED Medium)

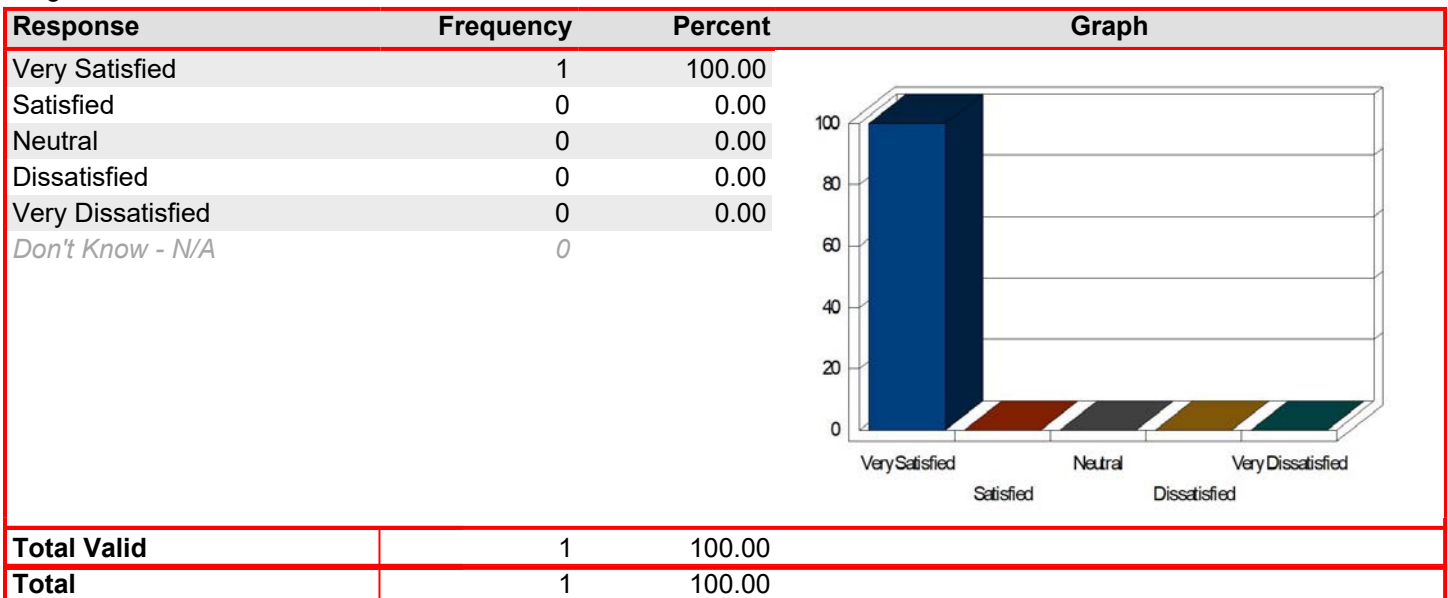
Registration & Admissions - Assistance of staff

Mean: 5.00



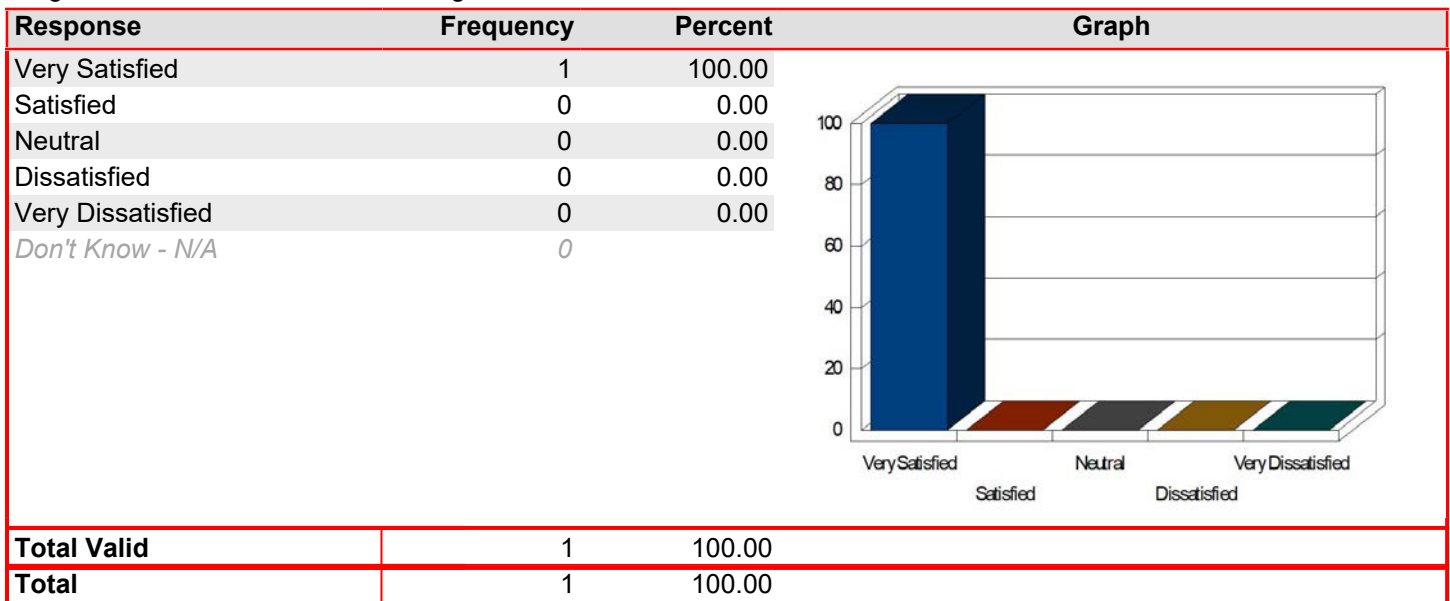
Registration & Admissions - Friendliness of staff

Mean: 5.00



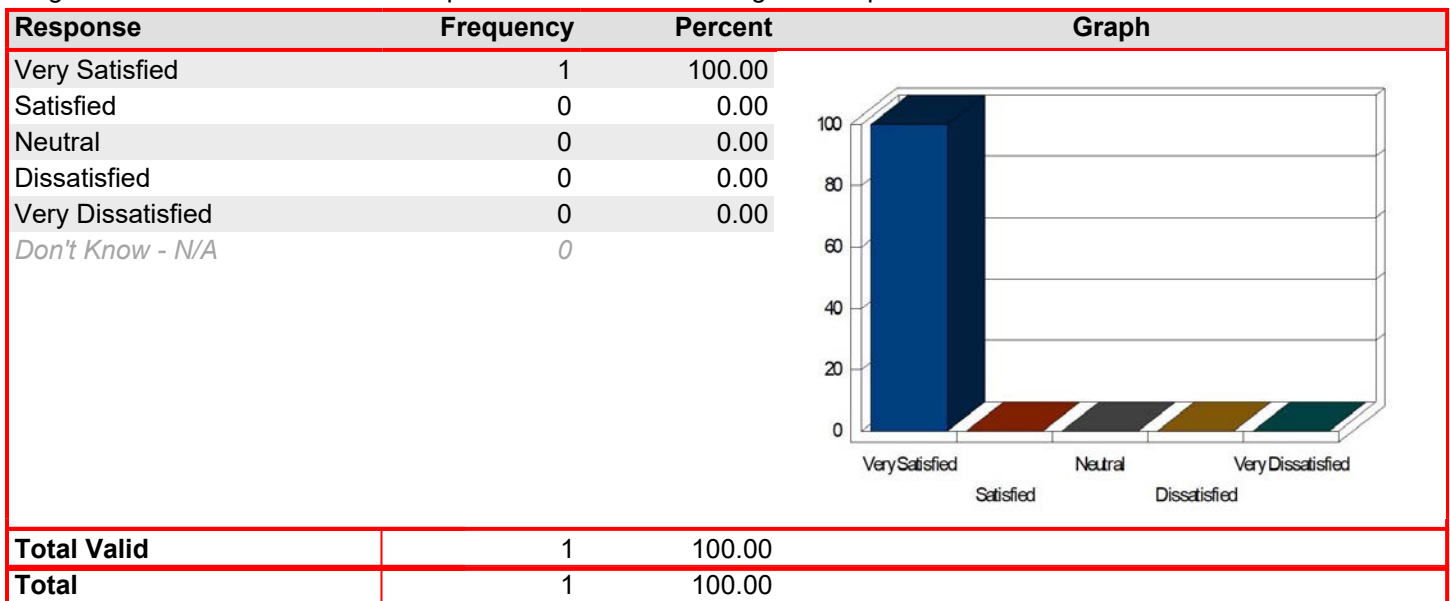
## Registration &amp; Admissions - Knowledge of staff

Mean: 5.00



## Registration &amp; Admissions - Staff helped me understand the registration process

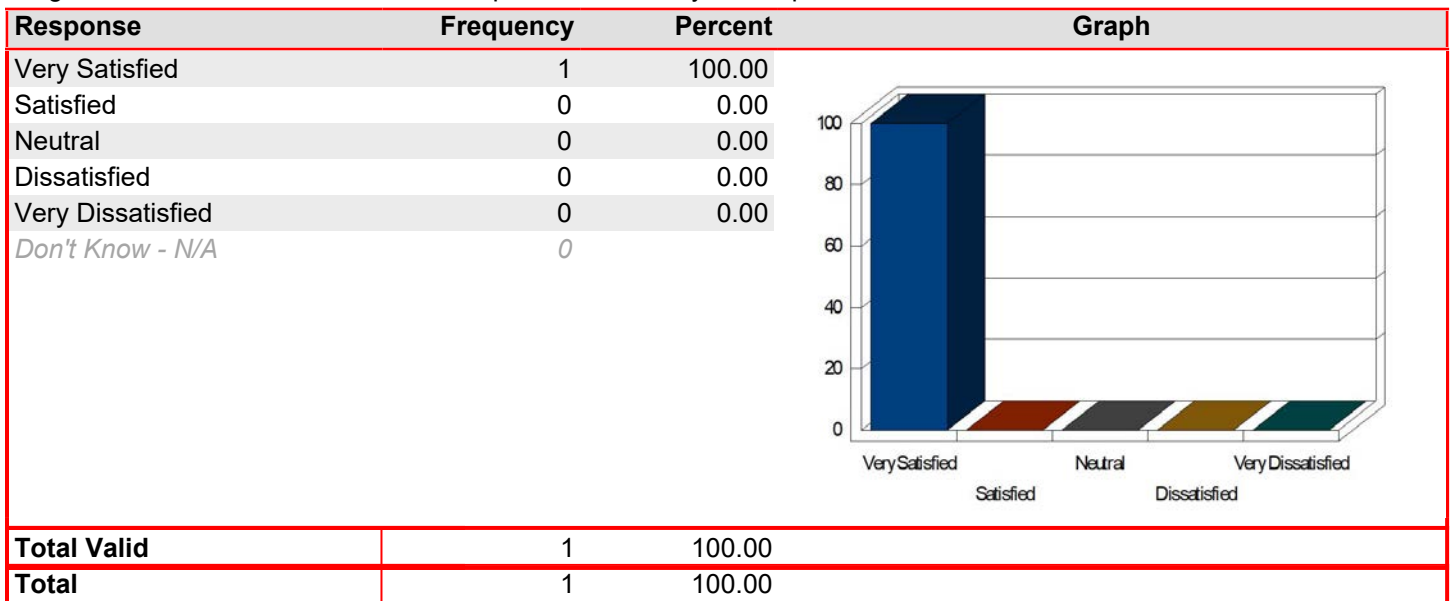
Mean: 5.00





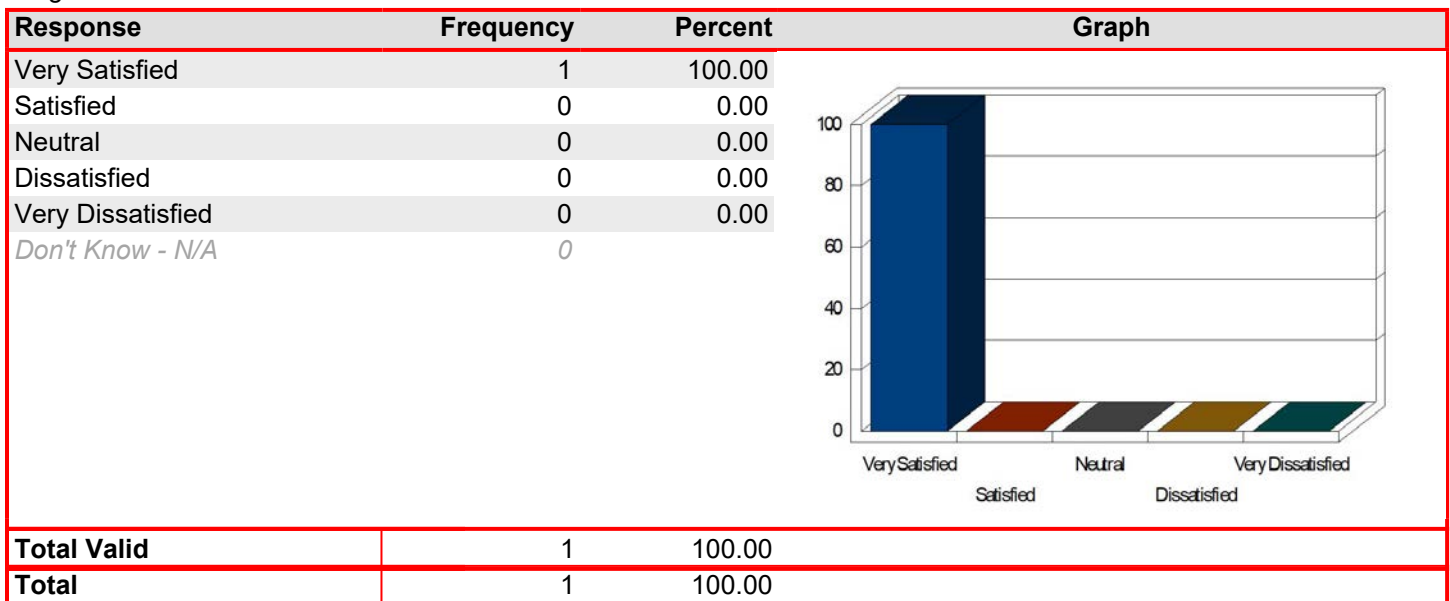
Registration & Admissions - Admissions process was easy to complete

Mean: 5.00



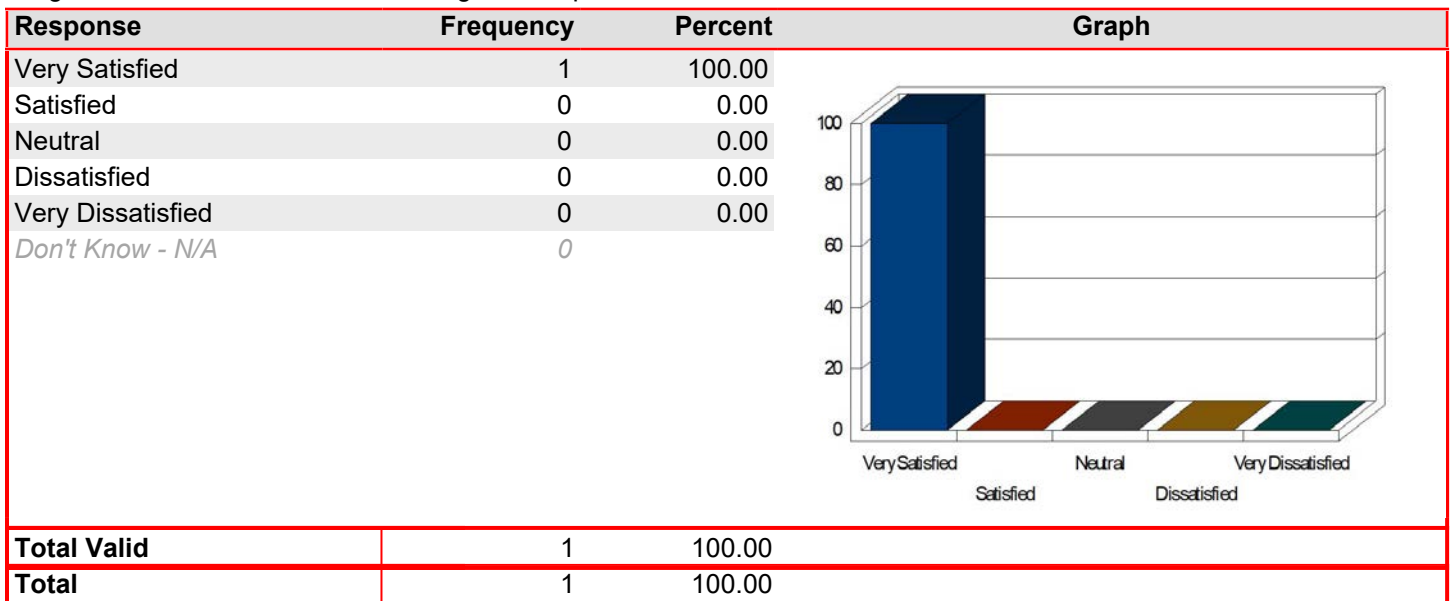
Registration & Admissions - Information I received was understandable

Mean: 5.00



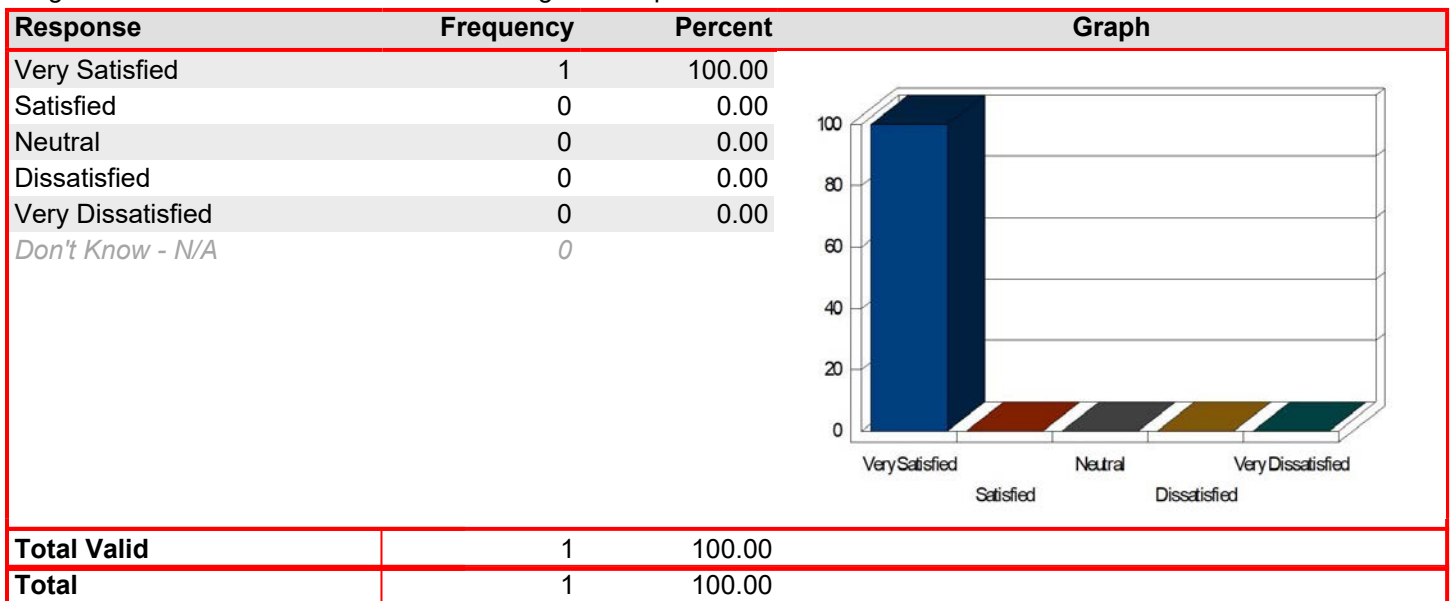
## Registration &amp; Admissions - Online registration process

Mean: 5.00



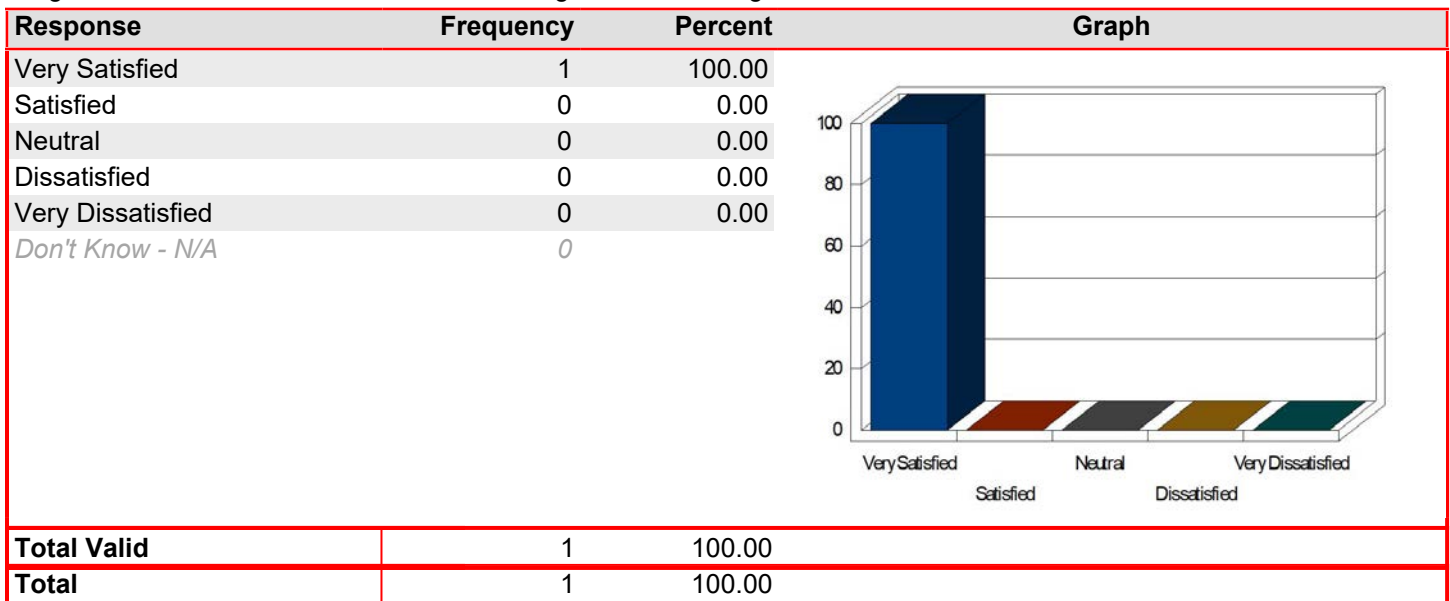
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 5.00



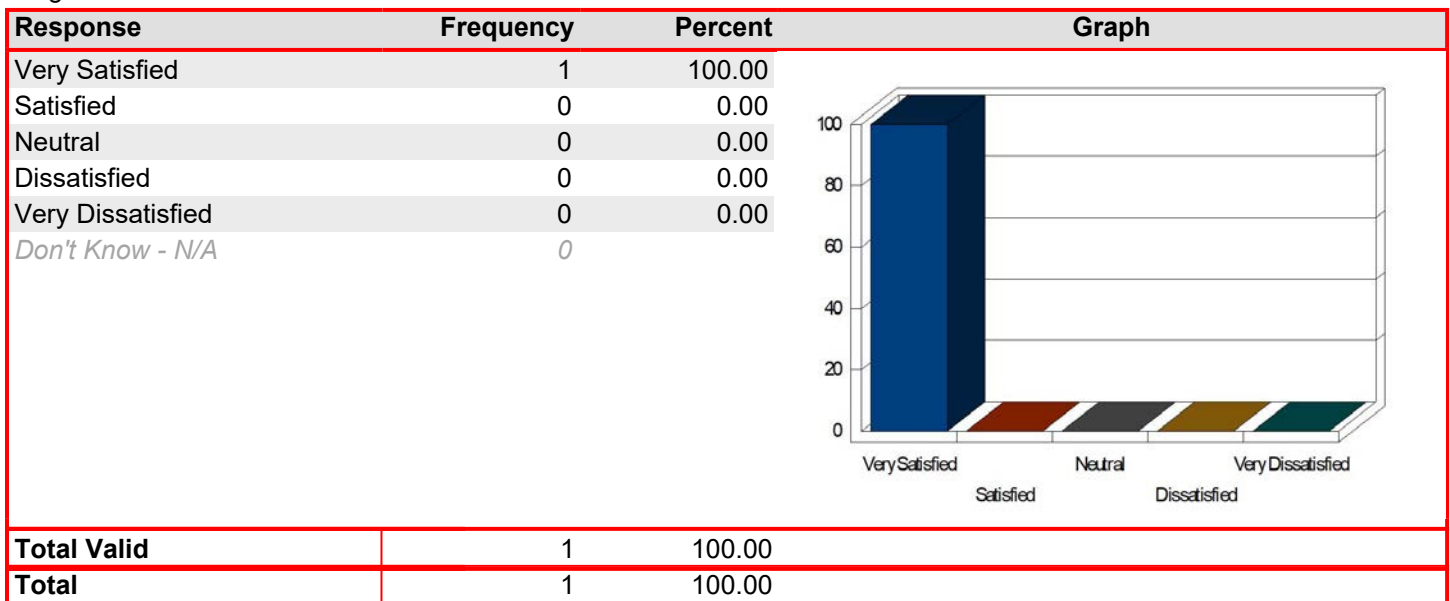
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 5.00



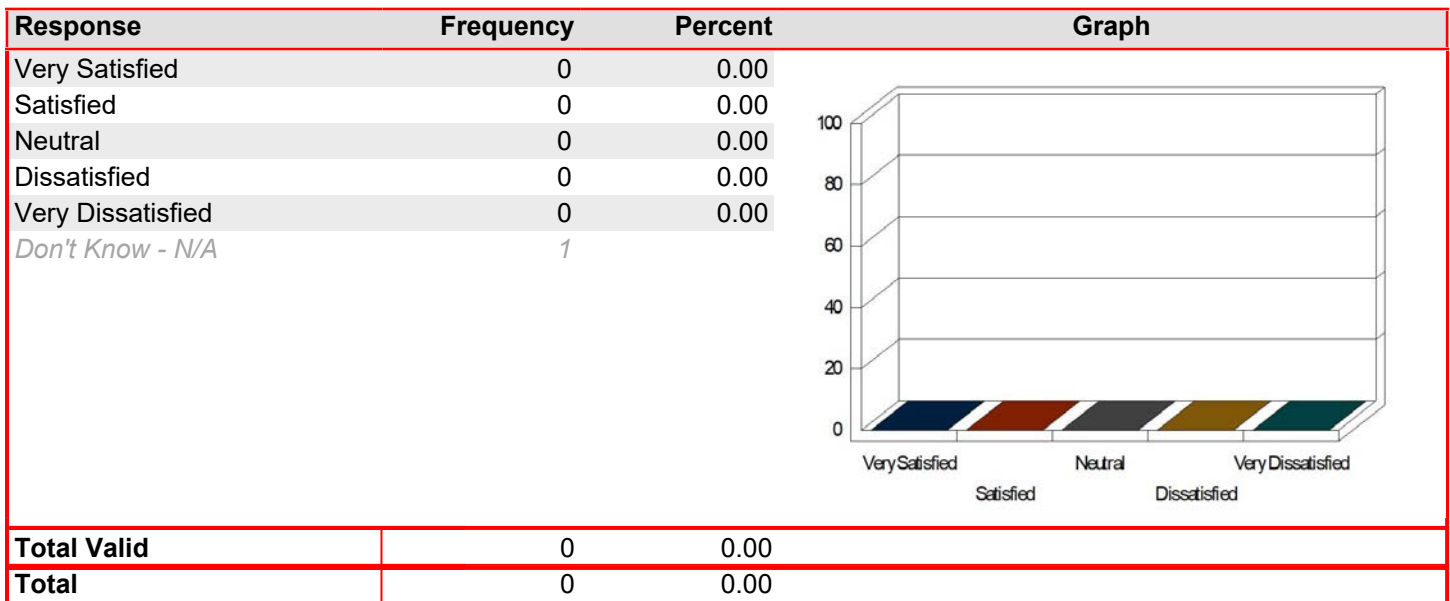
## Registration &amp; Admissions - Website information

Mean: 5.00



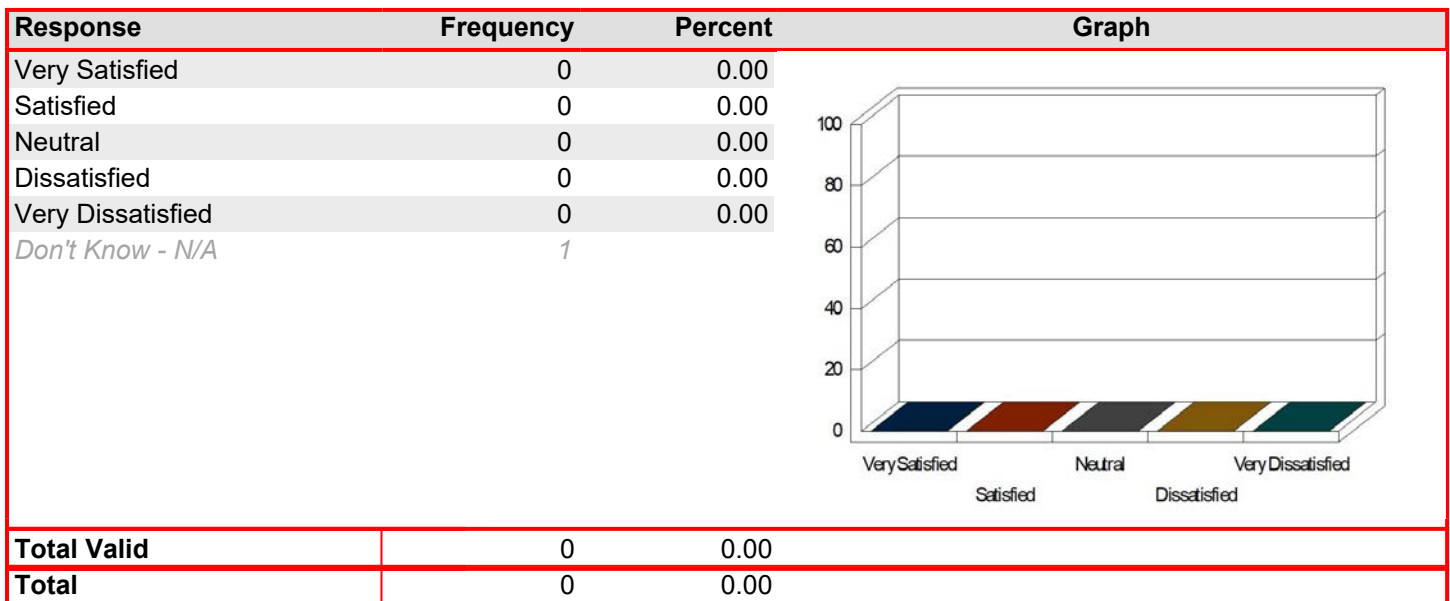
## Financial Aid - Assistance of staff

Mean: -



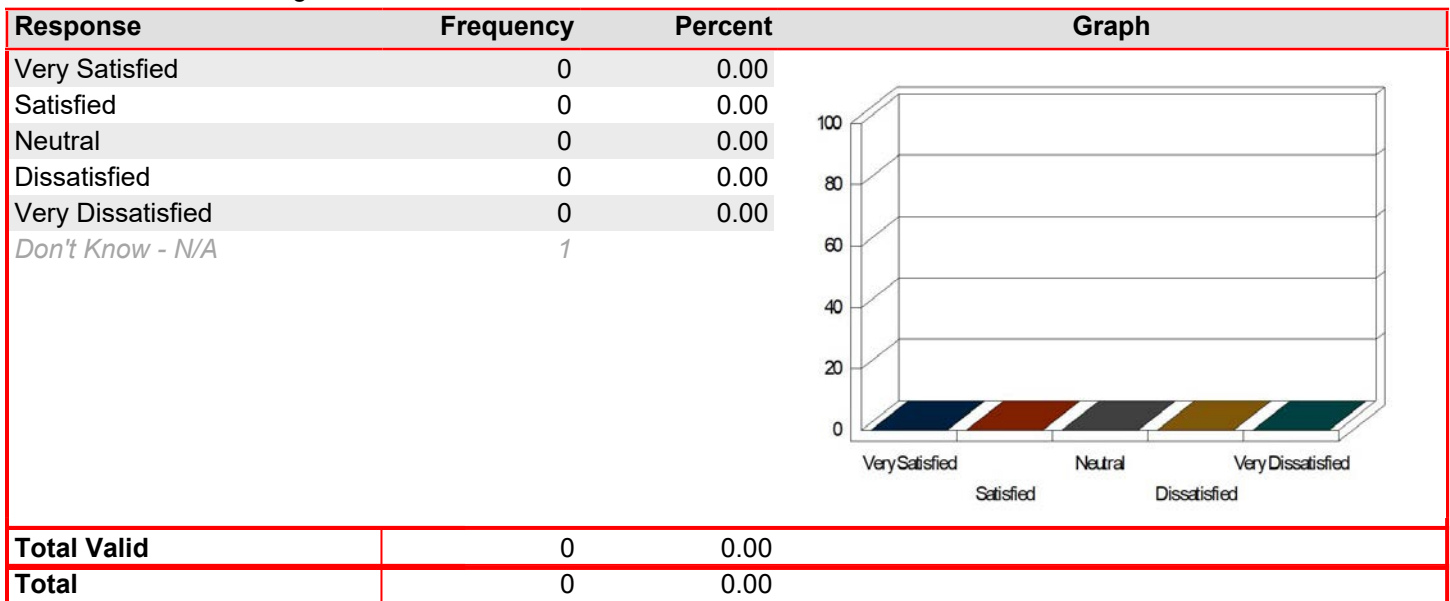
## Financial Aid - Friendliness of staff

Mean: -



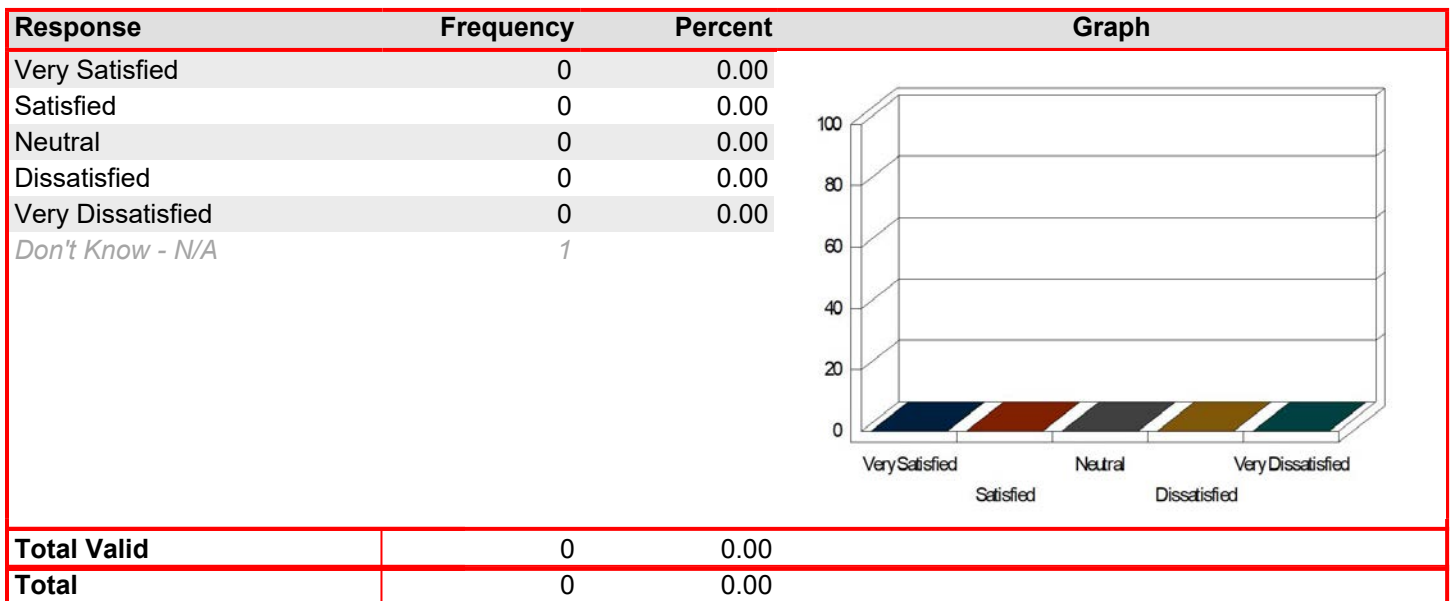
## Financial Aid - Knowledge of staff

Mean: -



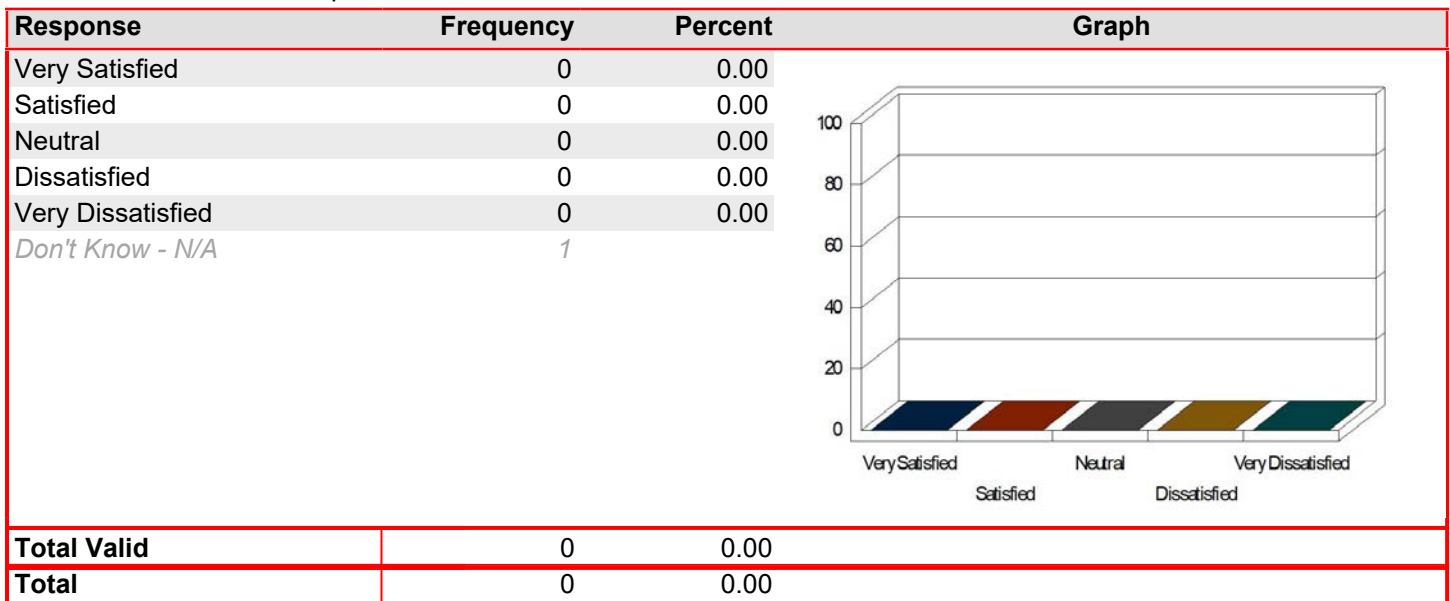
## Financial Aid - Information received is accurate

Mean: -



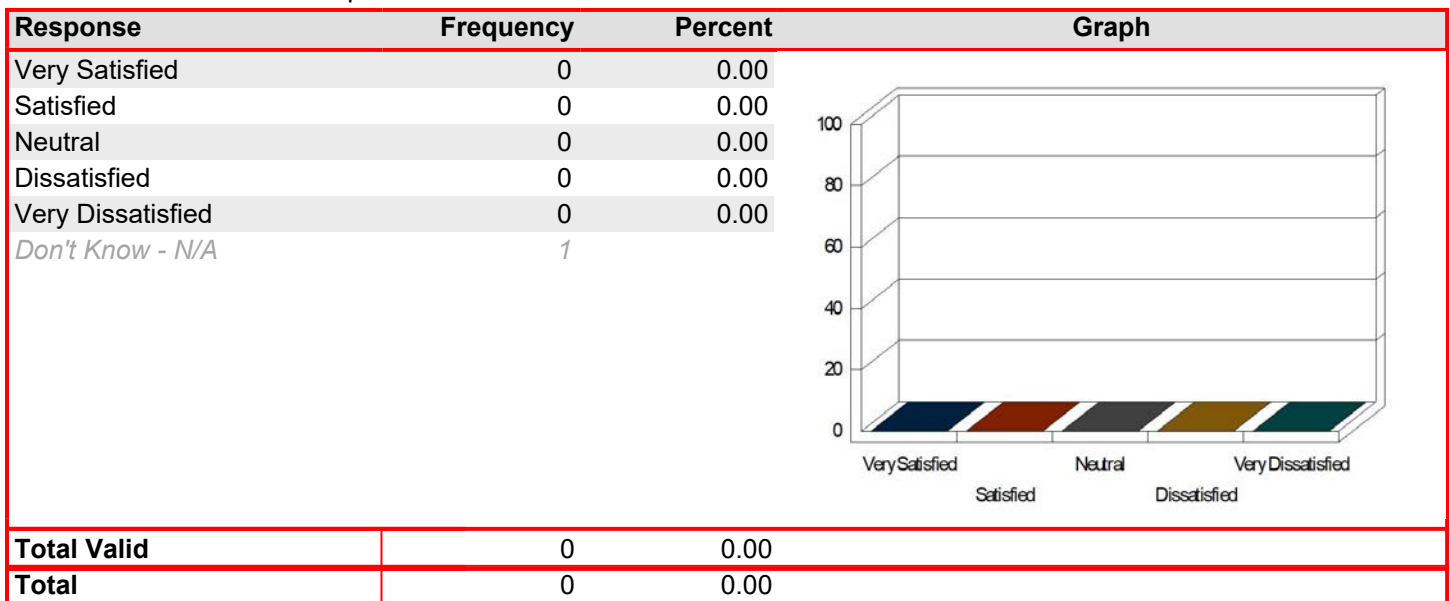
Financial Aid - Information presented is understandable

Mean: -



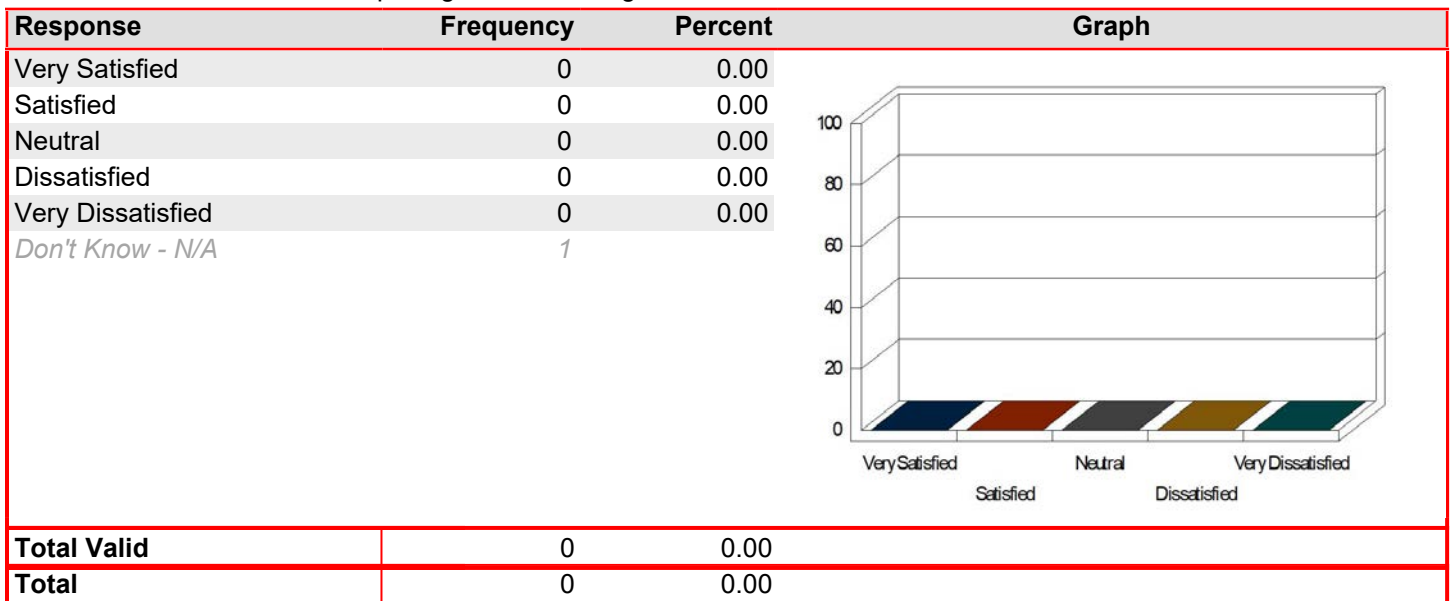
Financial Aid - Financial aid process

Mean: -



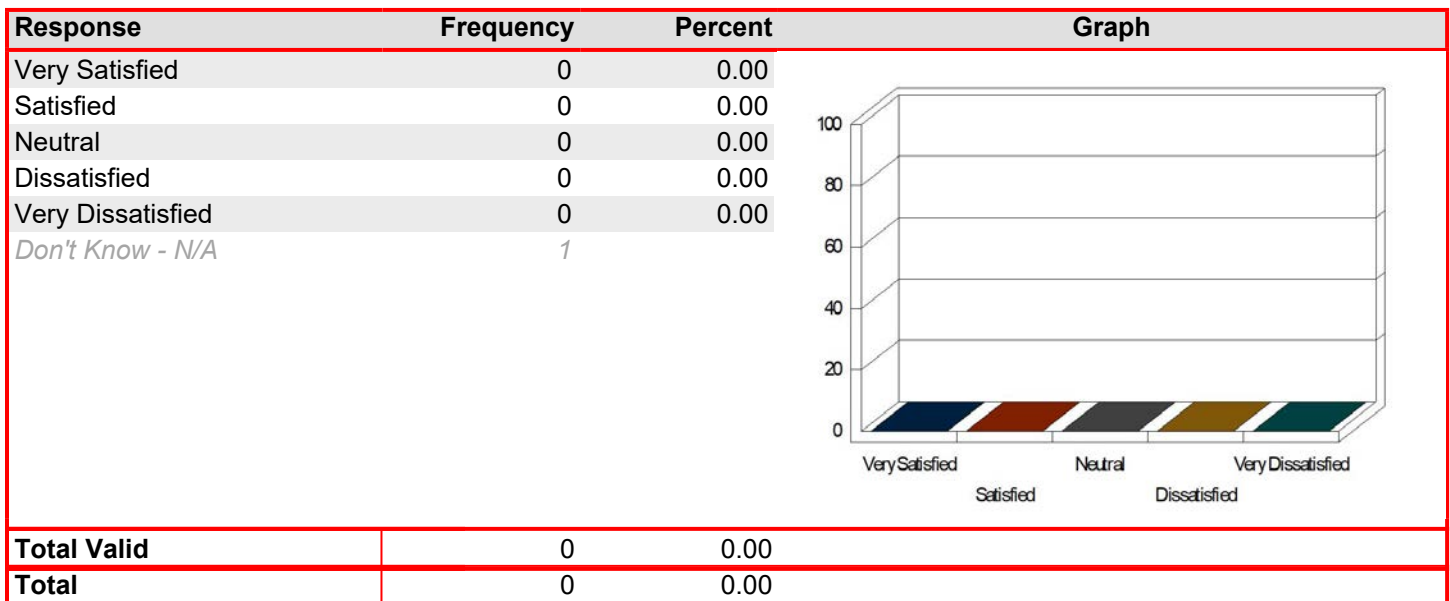
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: -



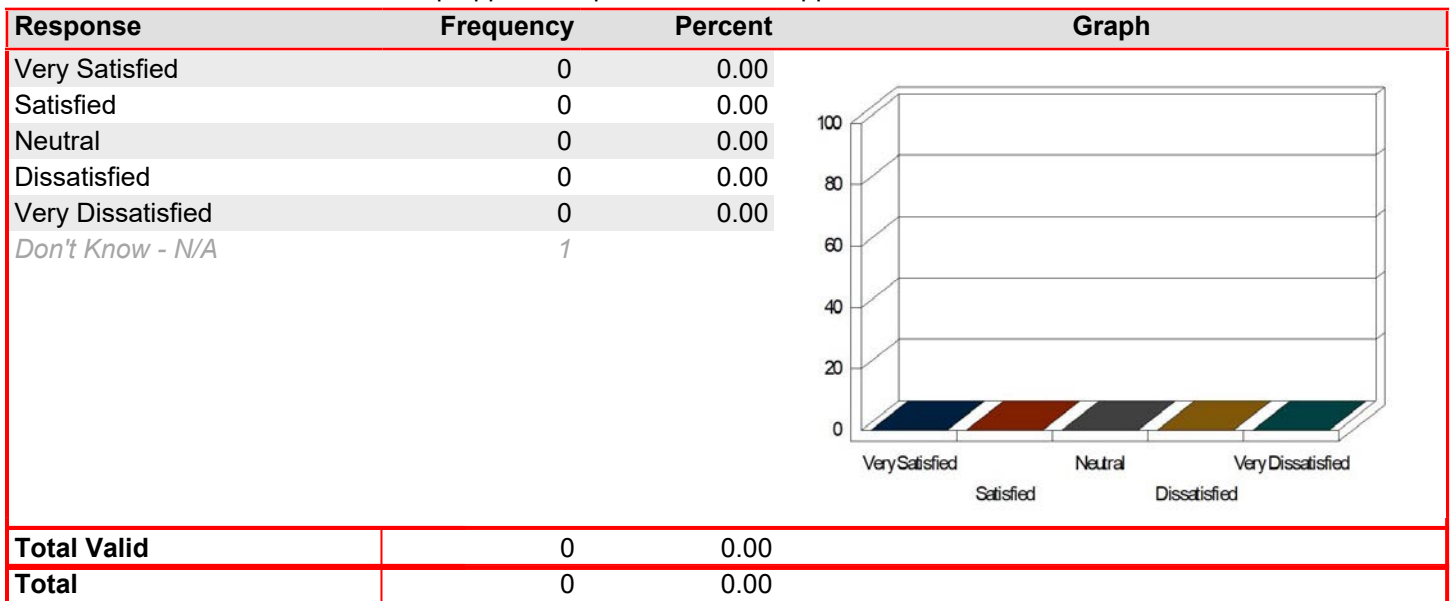
## Financial Aid - Assistance for Veteran benefits

Mean: -



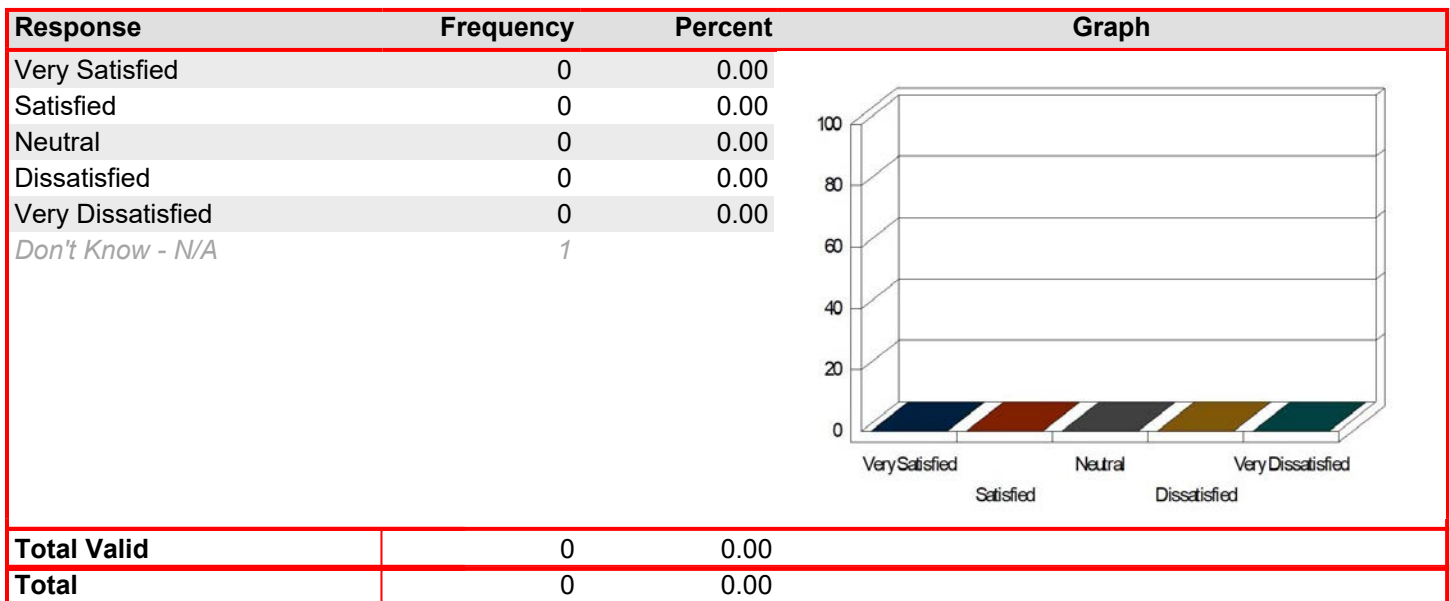
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: -



## Financial Aid - Website information

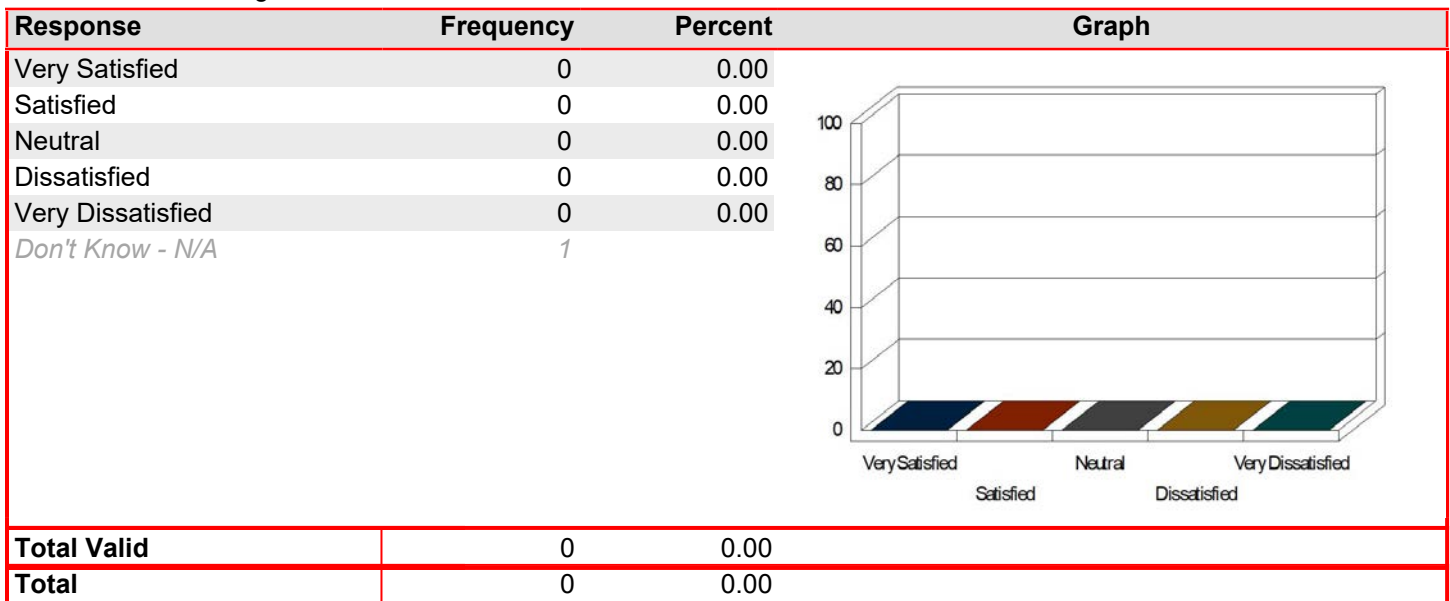
Mean: -





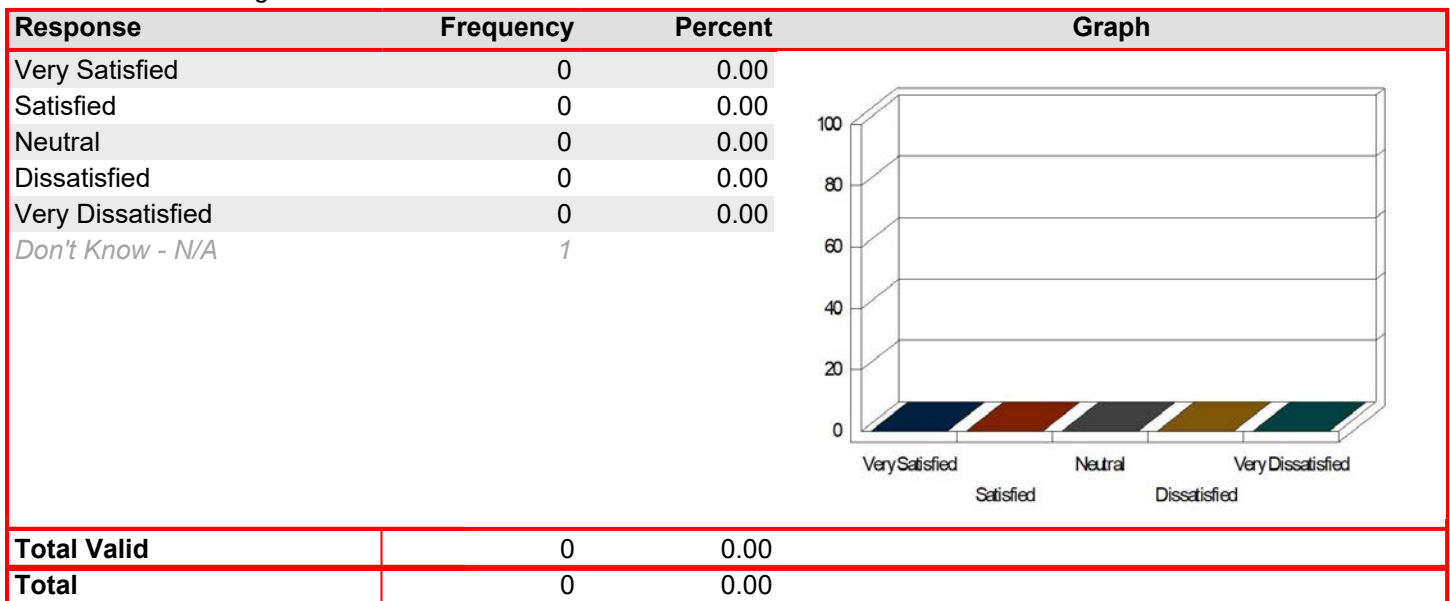
## Guidance/Counseling - Assistance of staff

Mean: -



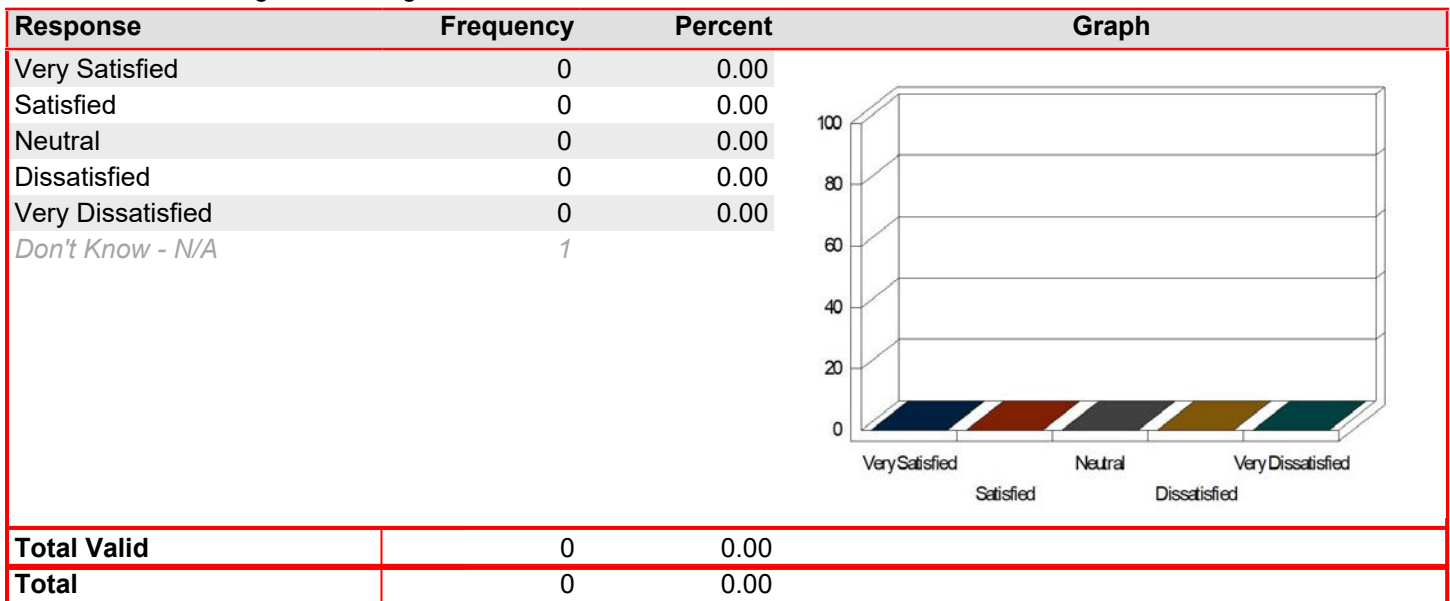
## Guidance/Counseling - Friendliness of staff

Mean: -



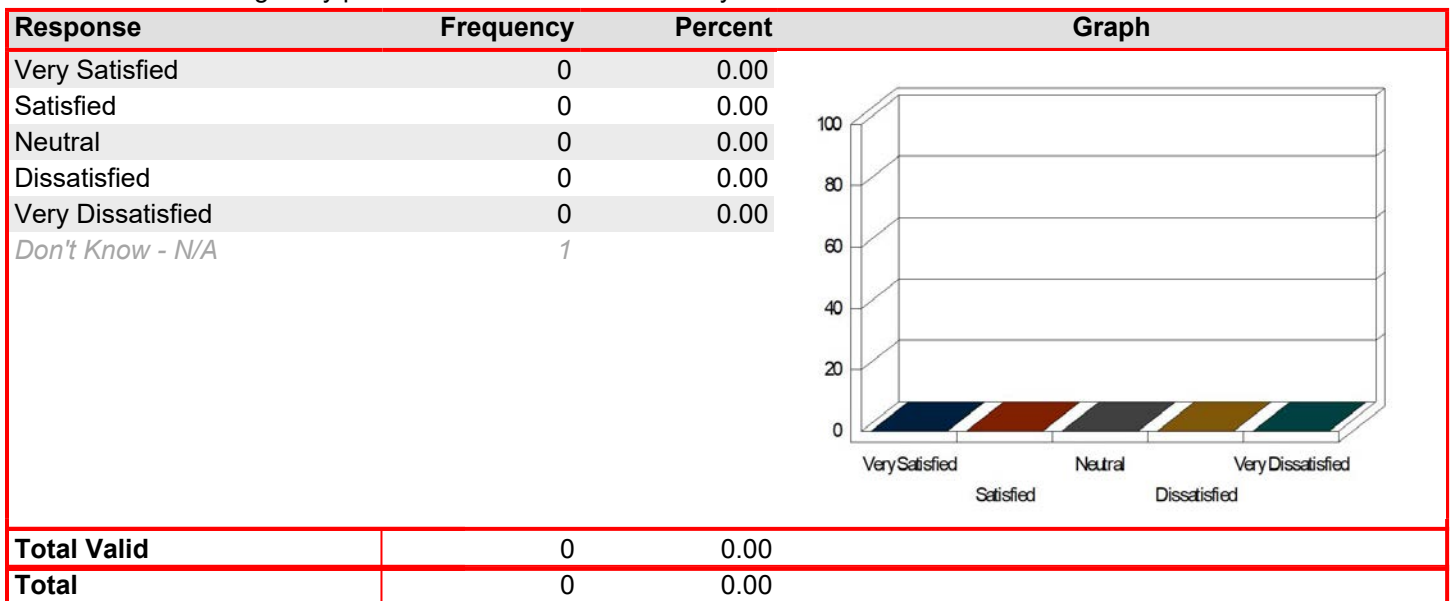
## Guidance/Counseling - Knowledge of staff

Mean: -



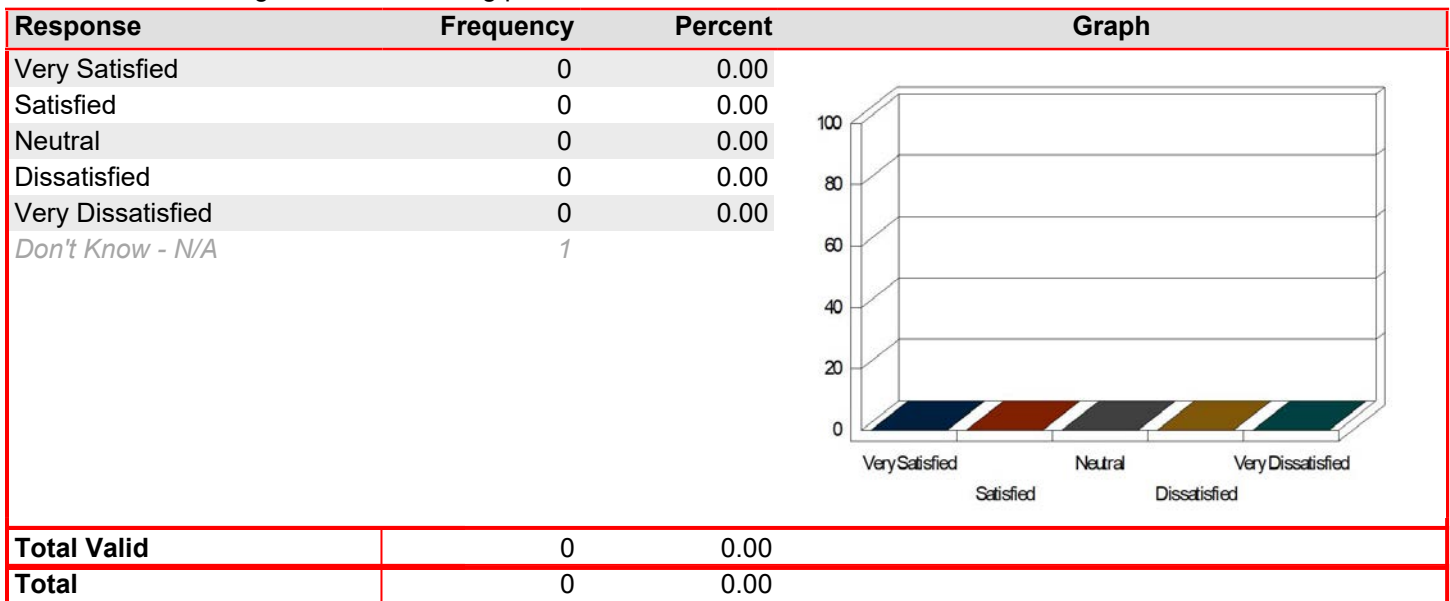
## Guidance/Counseling - My problems are resolved effectively

Mean: -



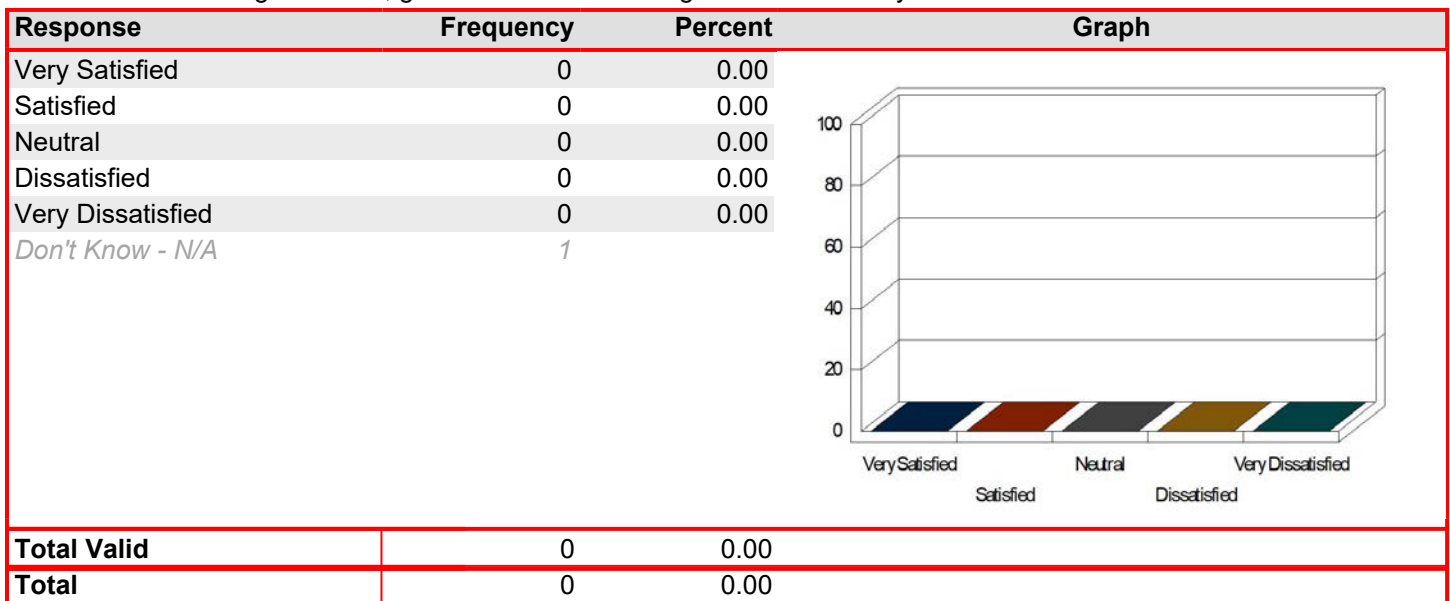
## Guidance/Counseling - Student advising process

Mean: -



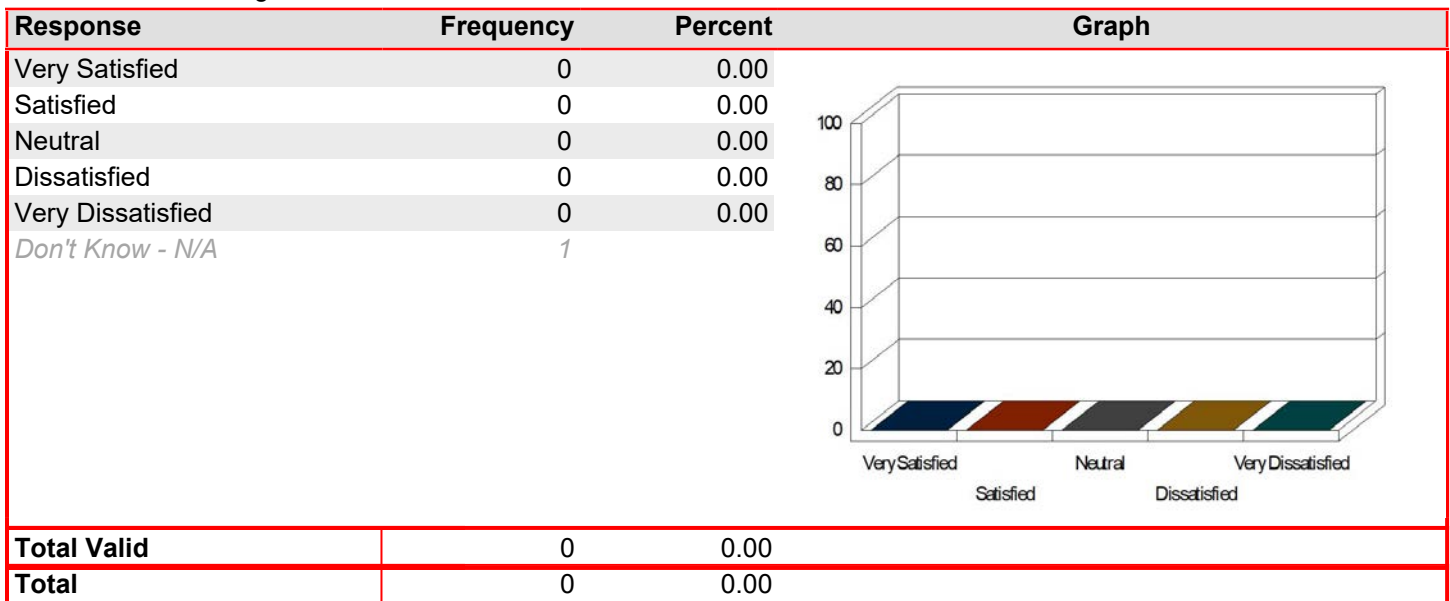
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: -



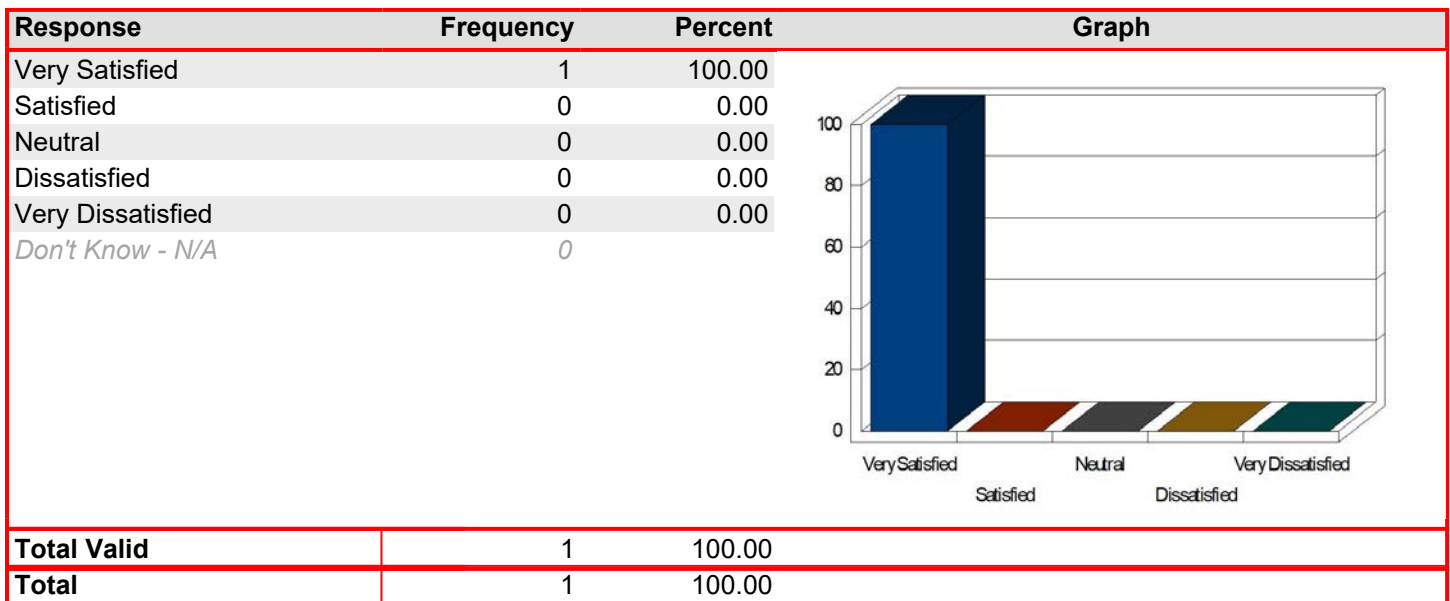
## Guidance/Counseling - Website information

Mean: -



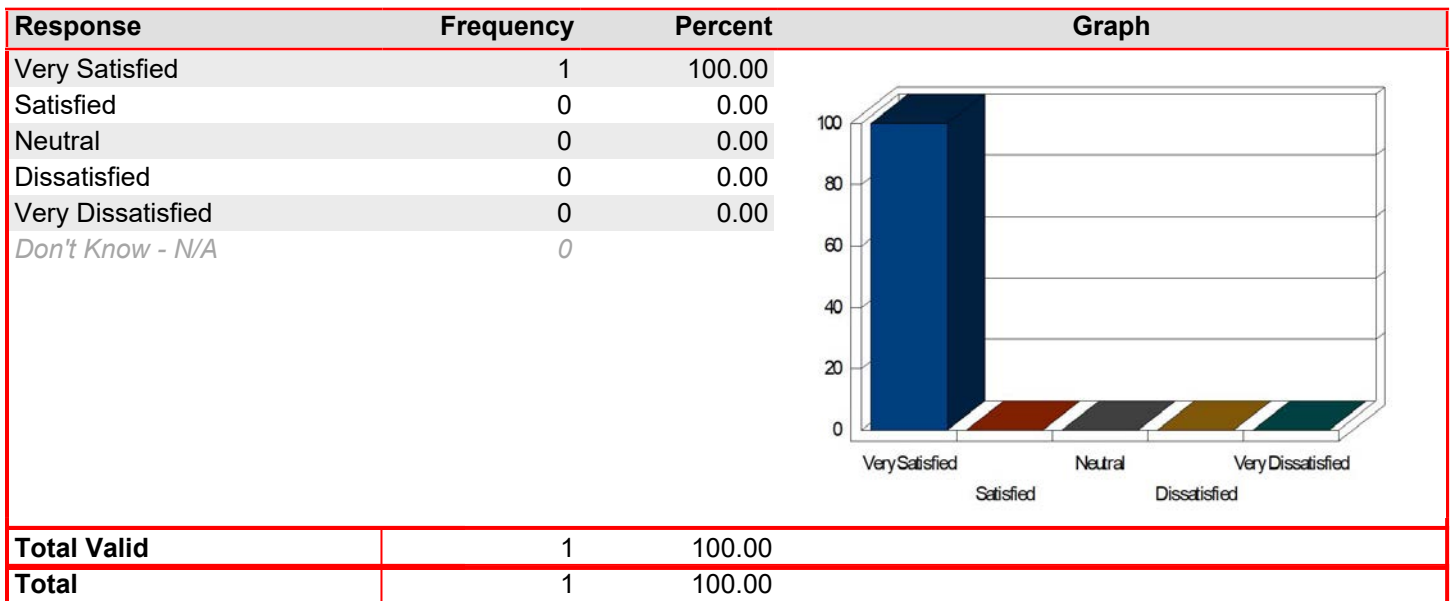
## Business Office/Cashier - Assistance of staff

Mean: 5.00



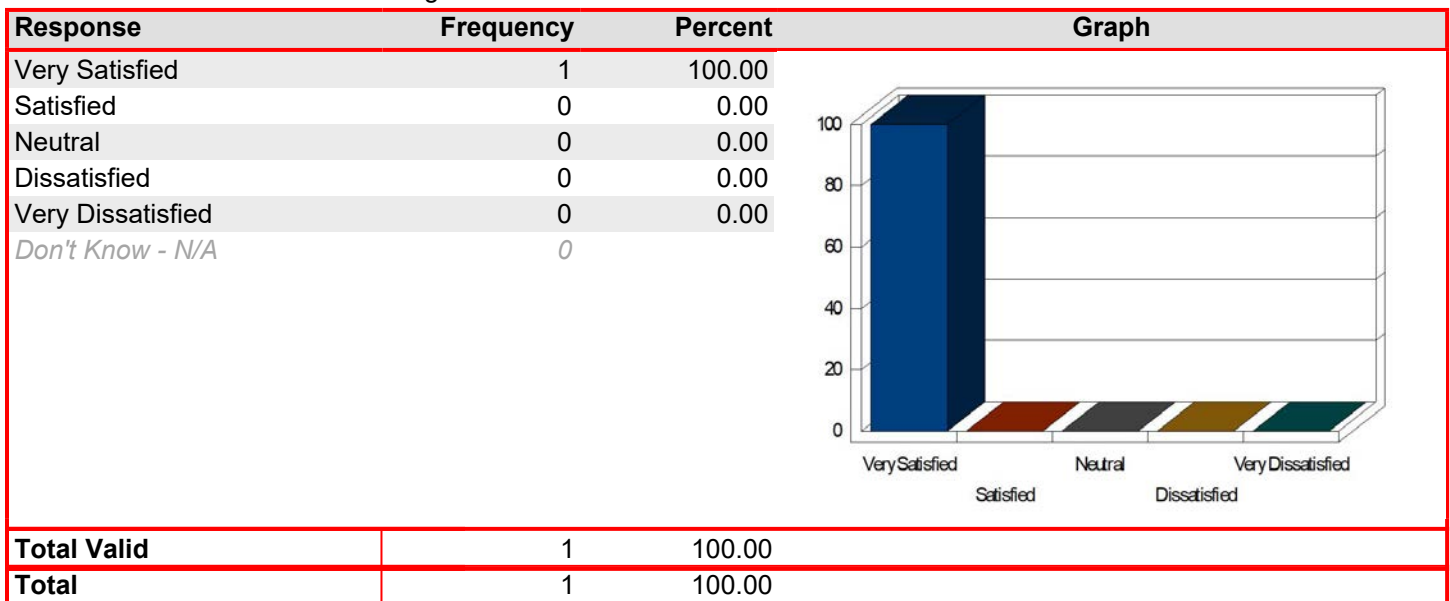
## Business Office/Cashier - Friendliness of staff

Mean: 5.00



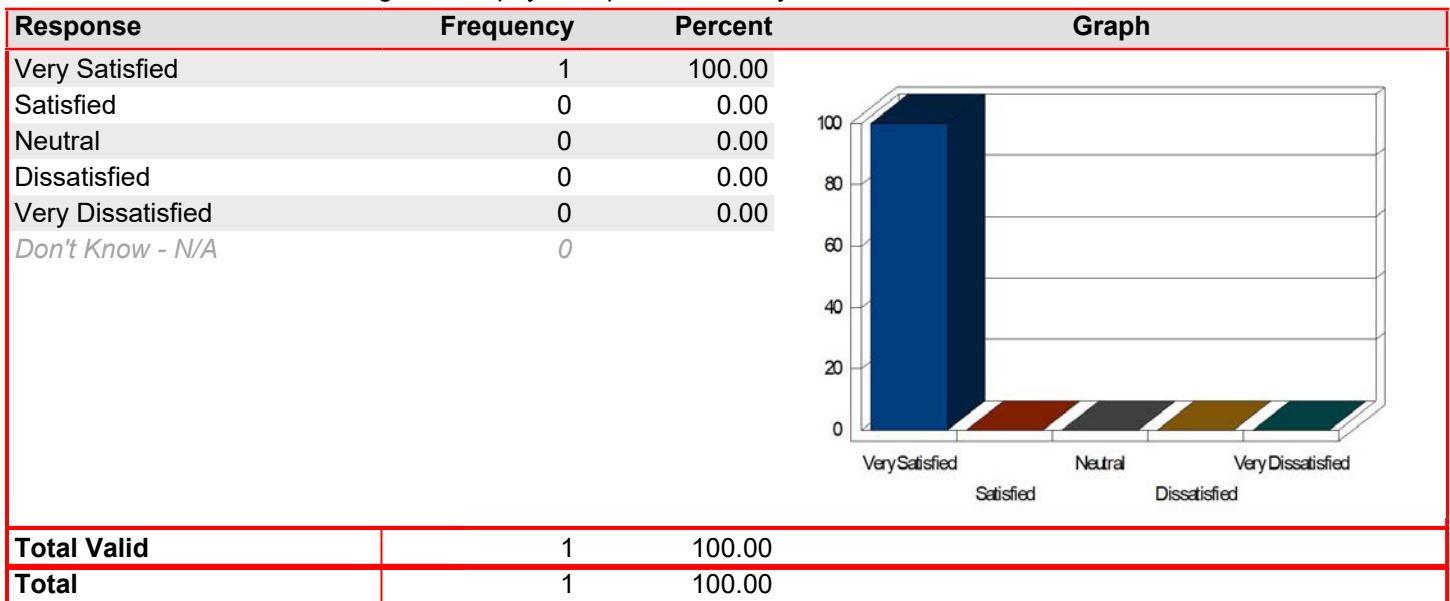
## Business Office/Cashier - Knowledge of staff

Mean: 5.00



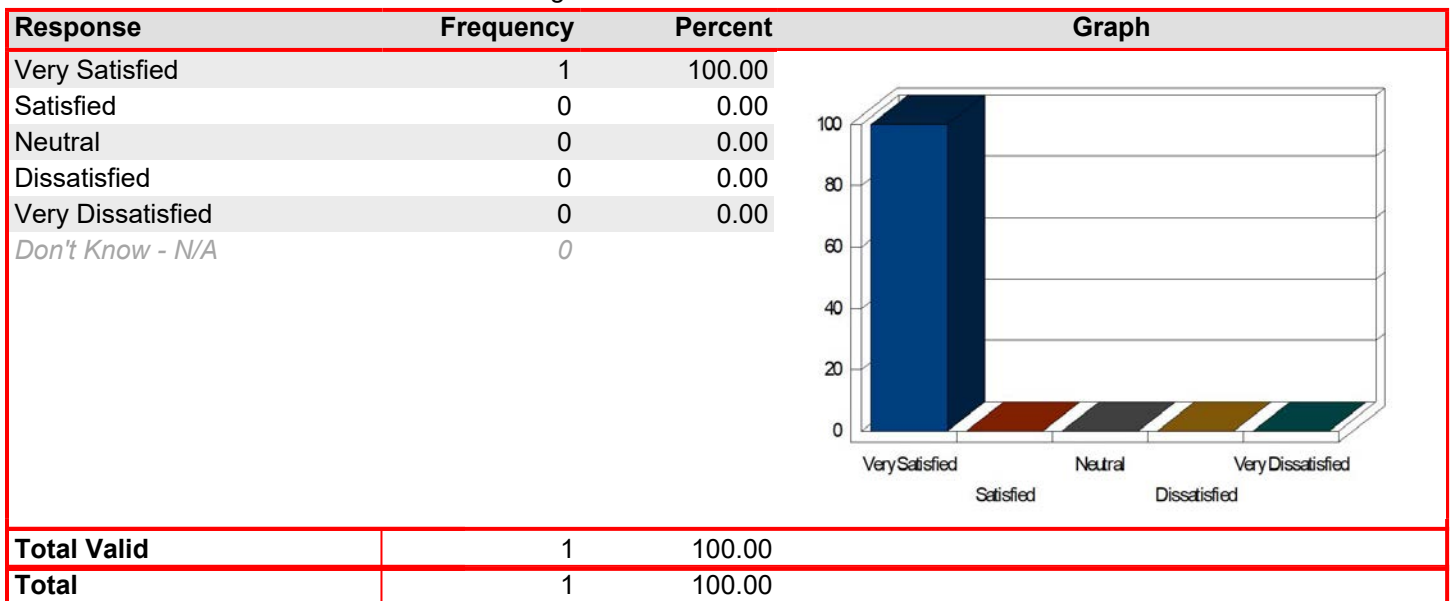
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 5.00



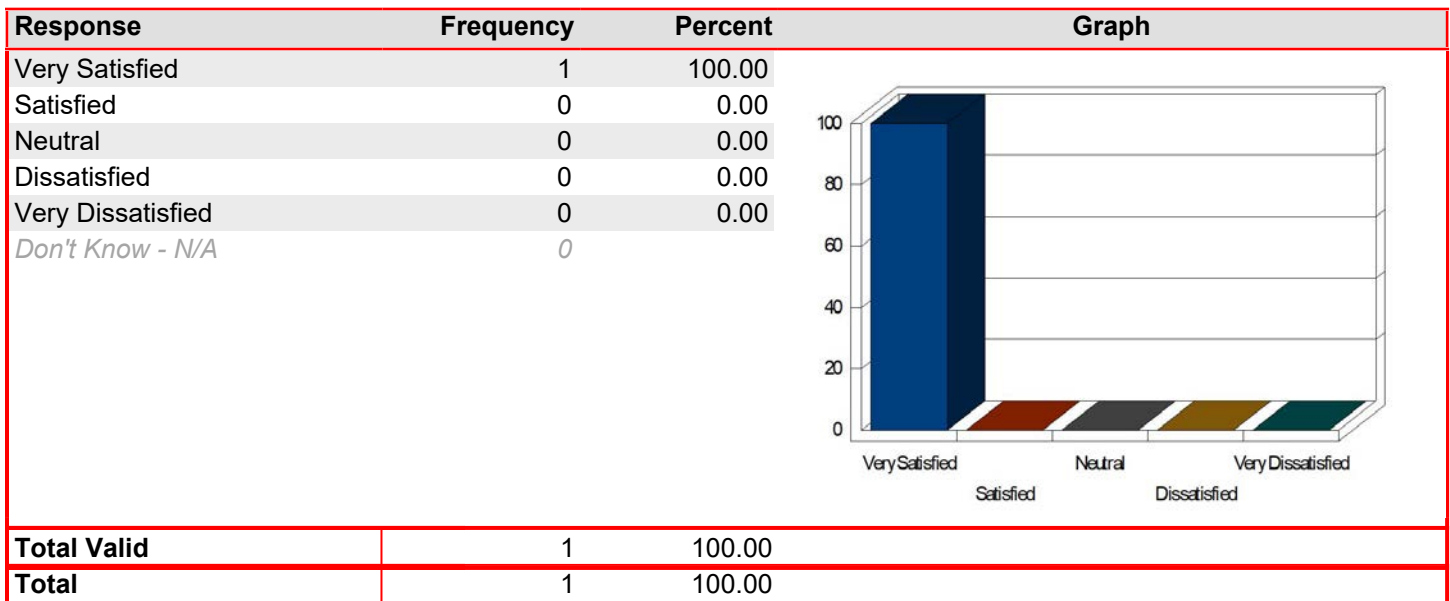
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 5.00



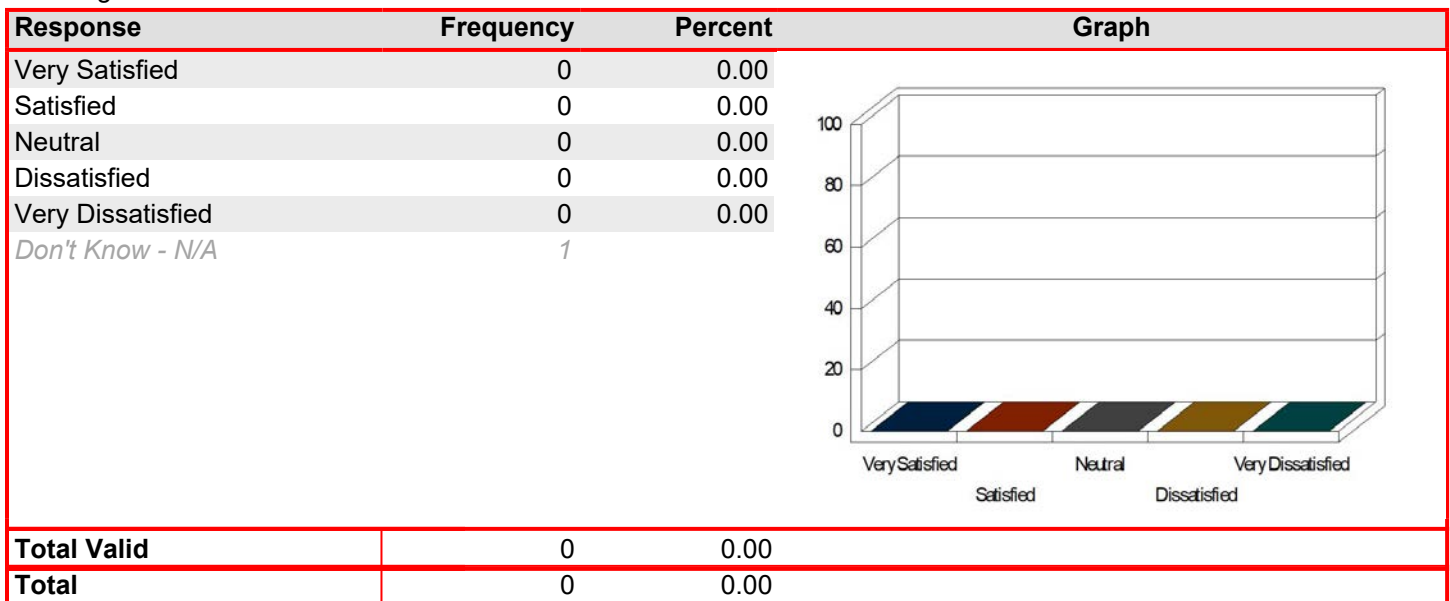
## Business Office/Cashier - Website information

Mean: 5.00



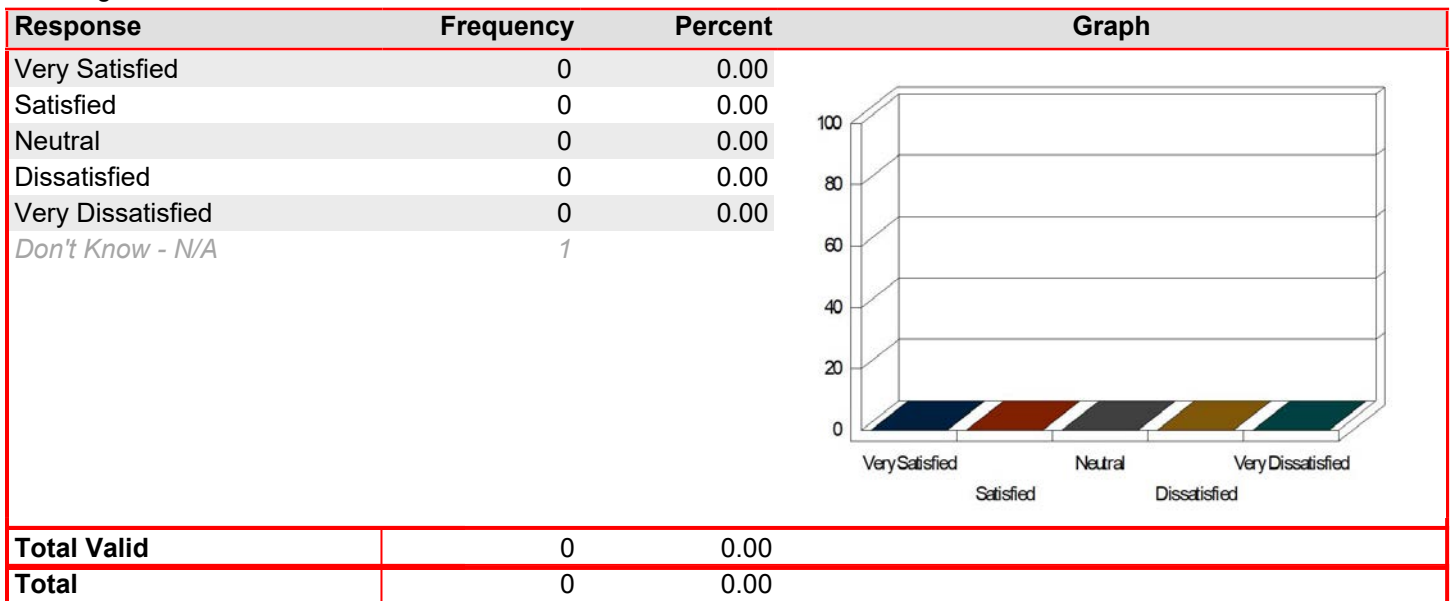
## Tutoring/CAPS - Assistance of staff

Mean: -



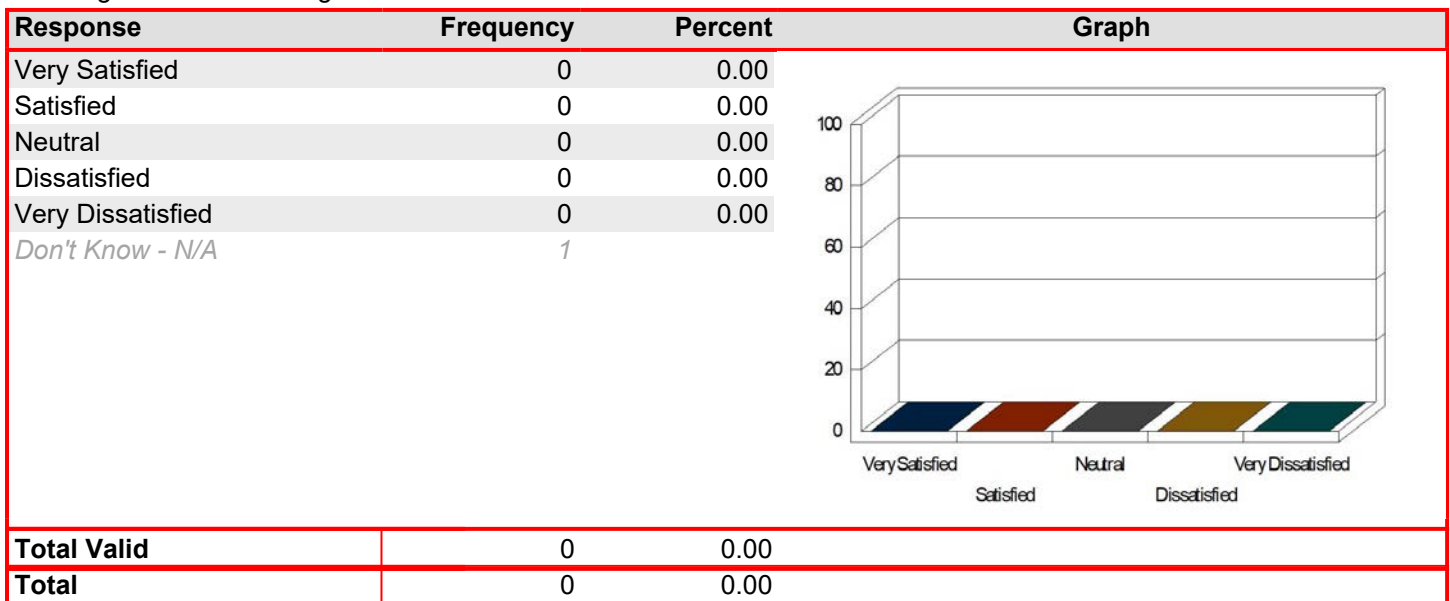
## Tutoring/CAPS - Friendliness of staff

Mean: -



## Tutoring/CAPS - Knowledge of staff

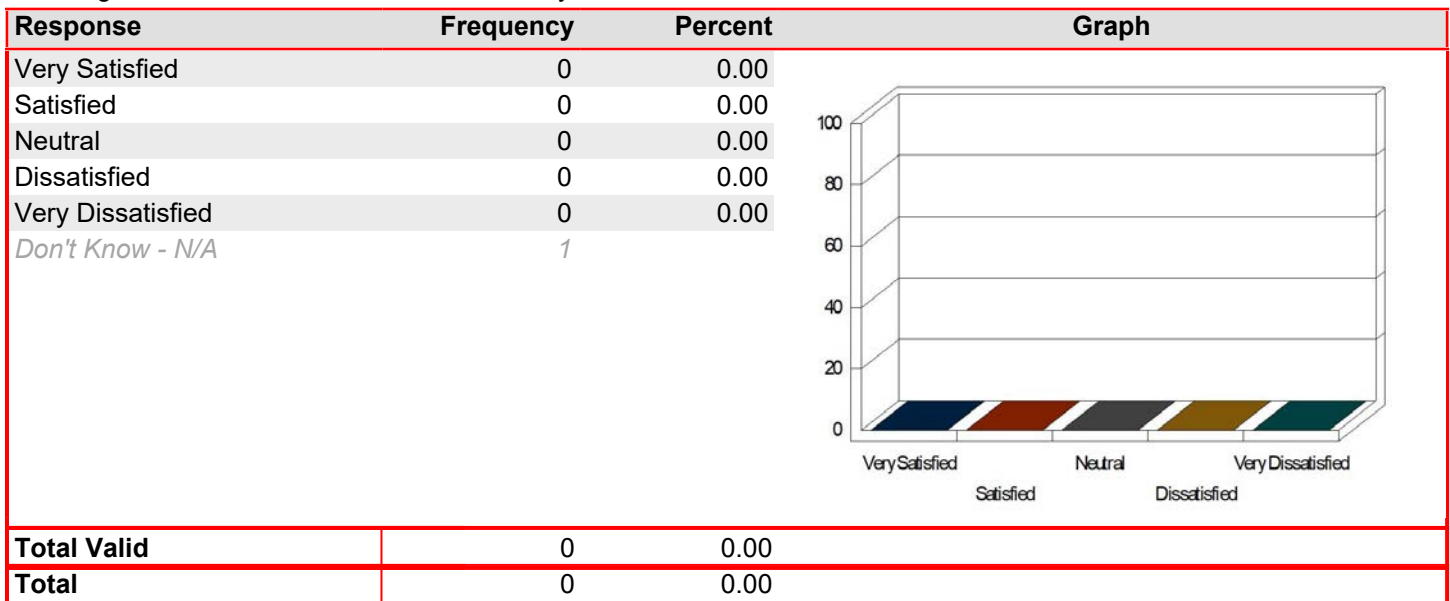
Mean: -





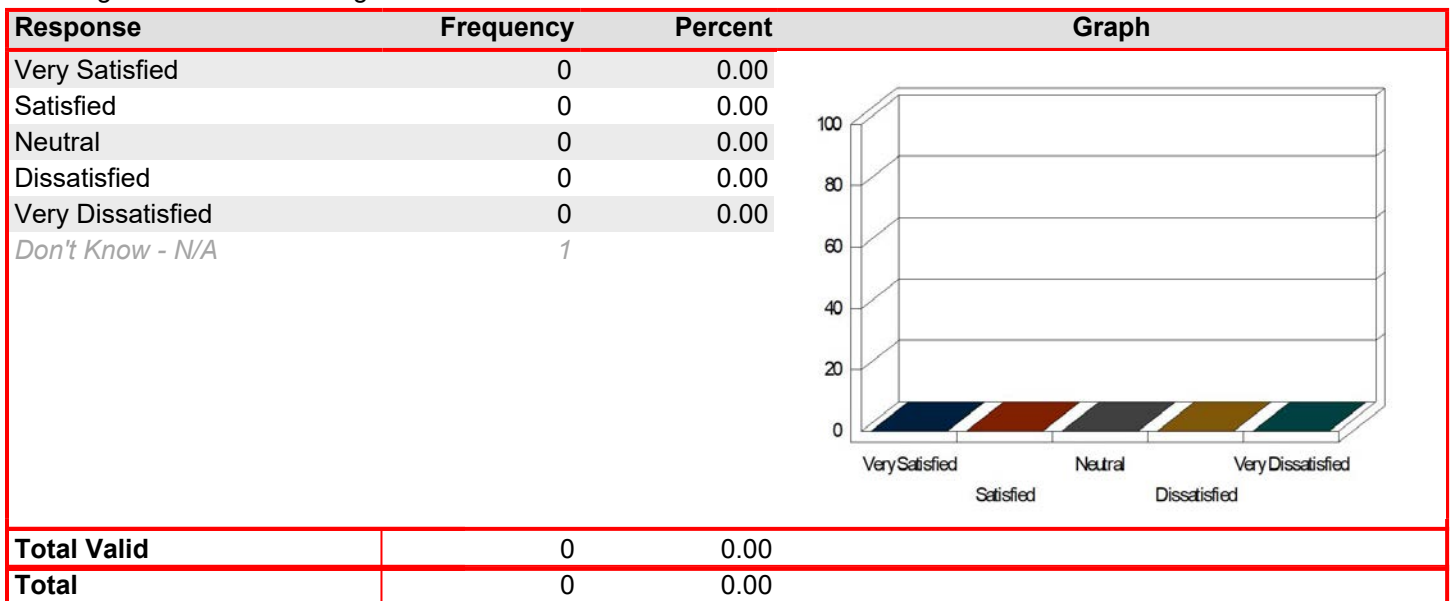
## Tutoring/CAPS - Documented student disability services

Mean: -



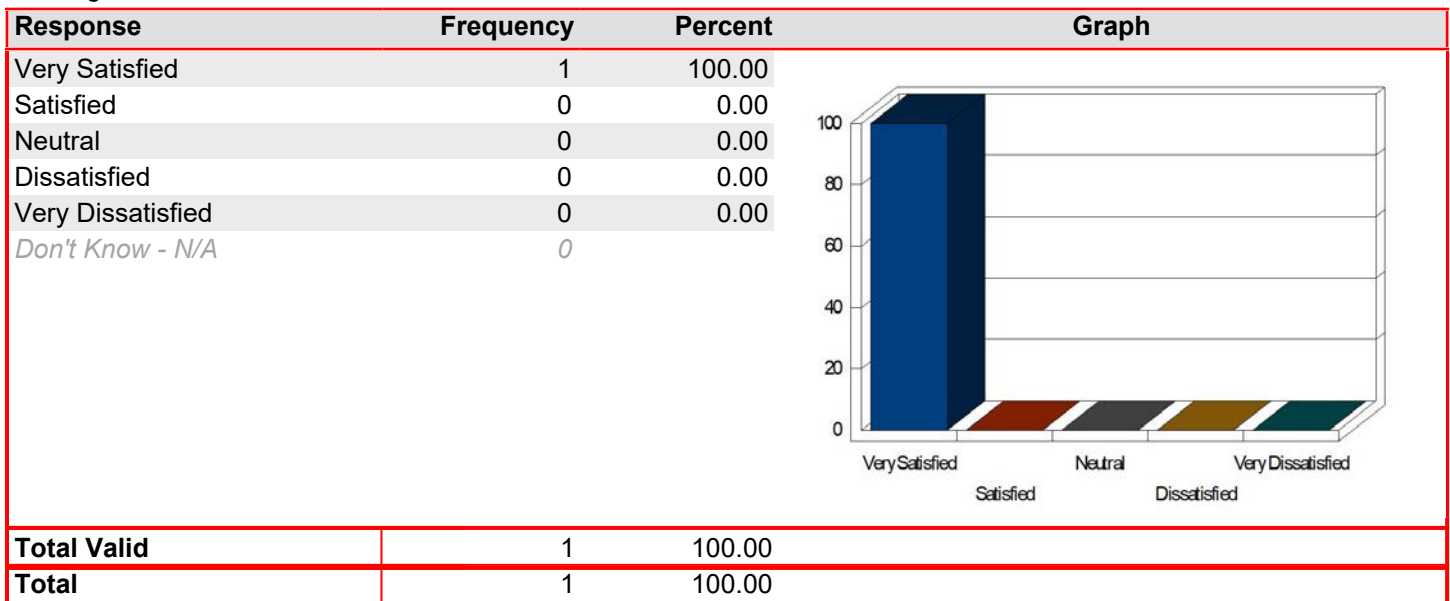
## Tutoring/CAPS - Peer tutoring services

Mean: -



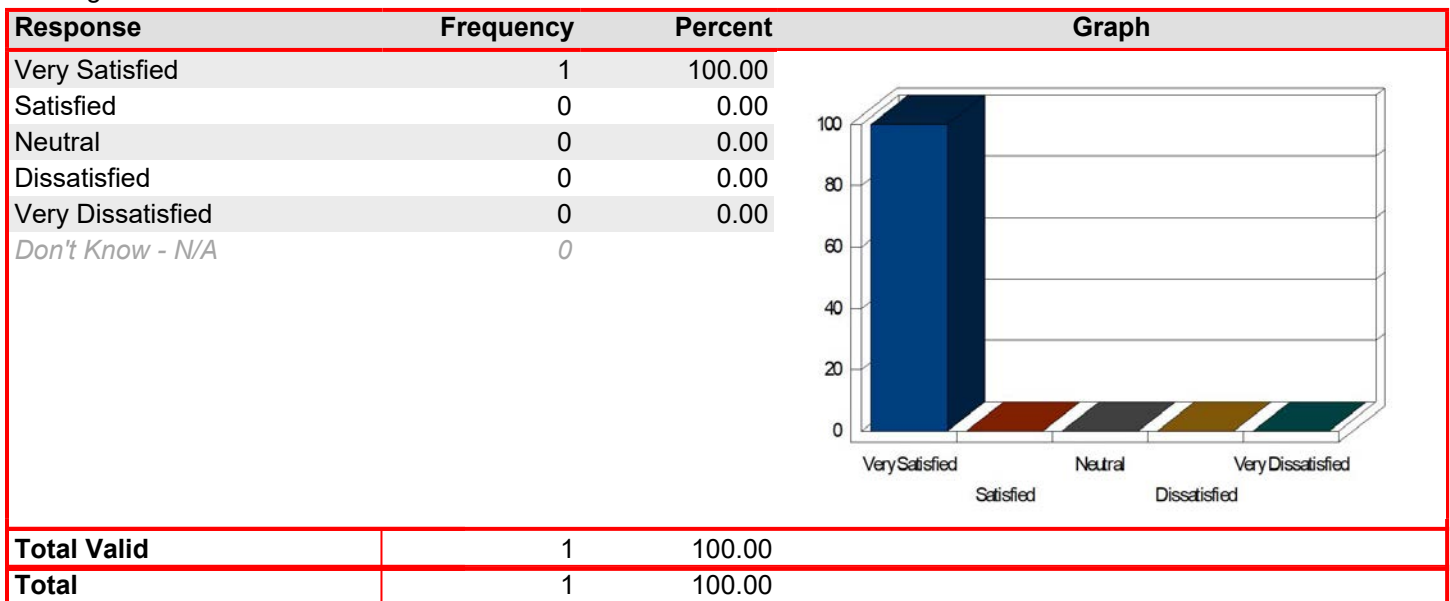
## Testing Services - Assistance of staff

Mean: 5.00



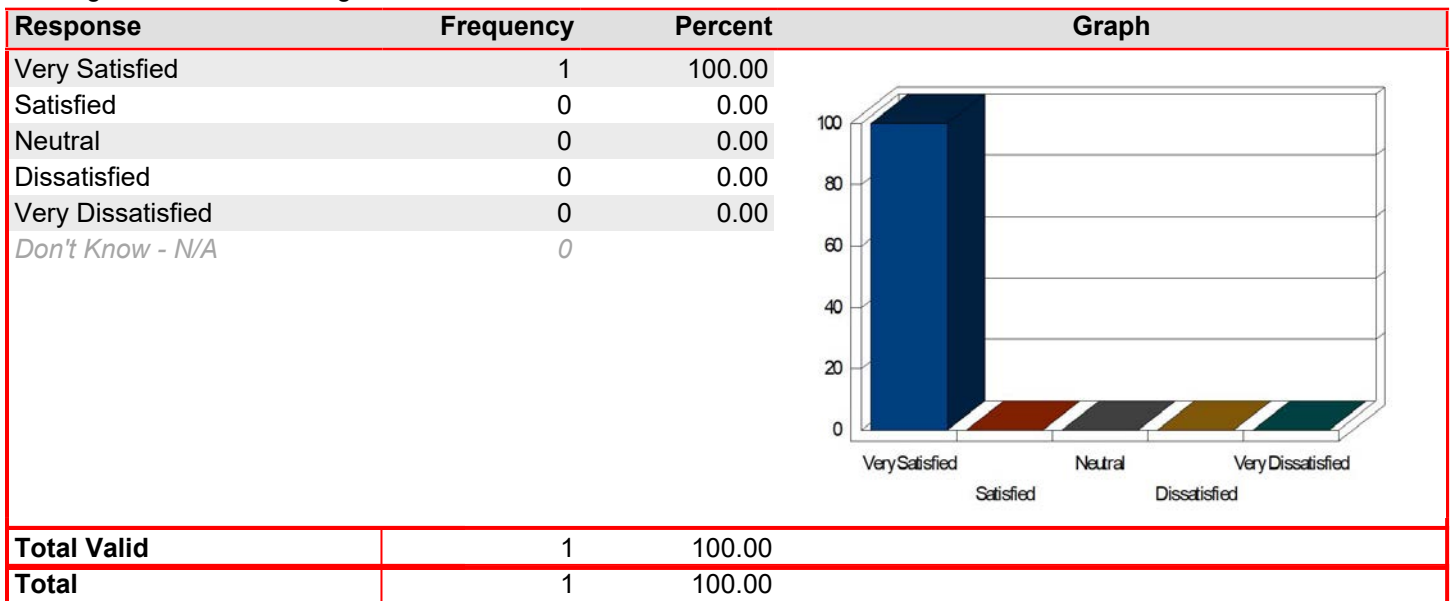
## Testing Services - Friendliness of staff

Mean: 5.00



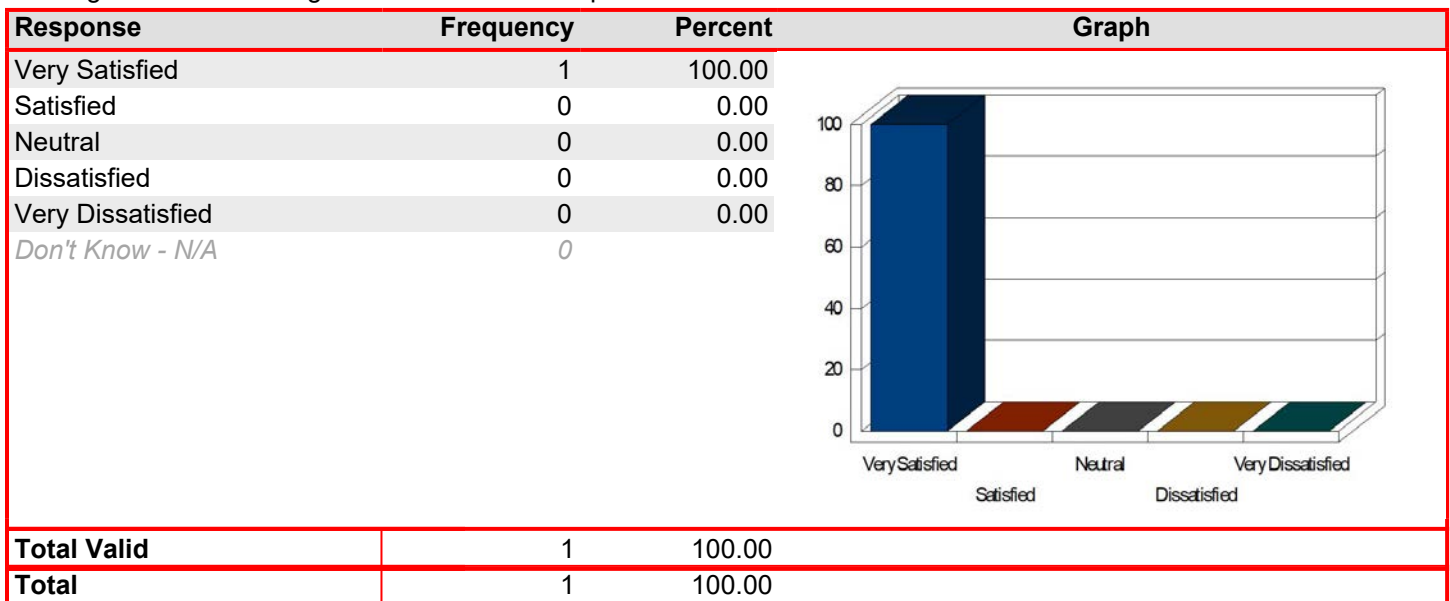
## Testing Services - Knowledge of staff

Mean: 5.00



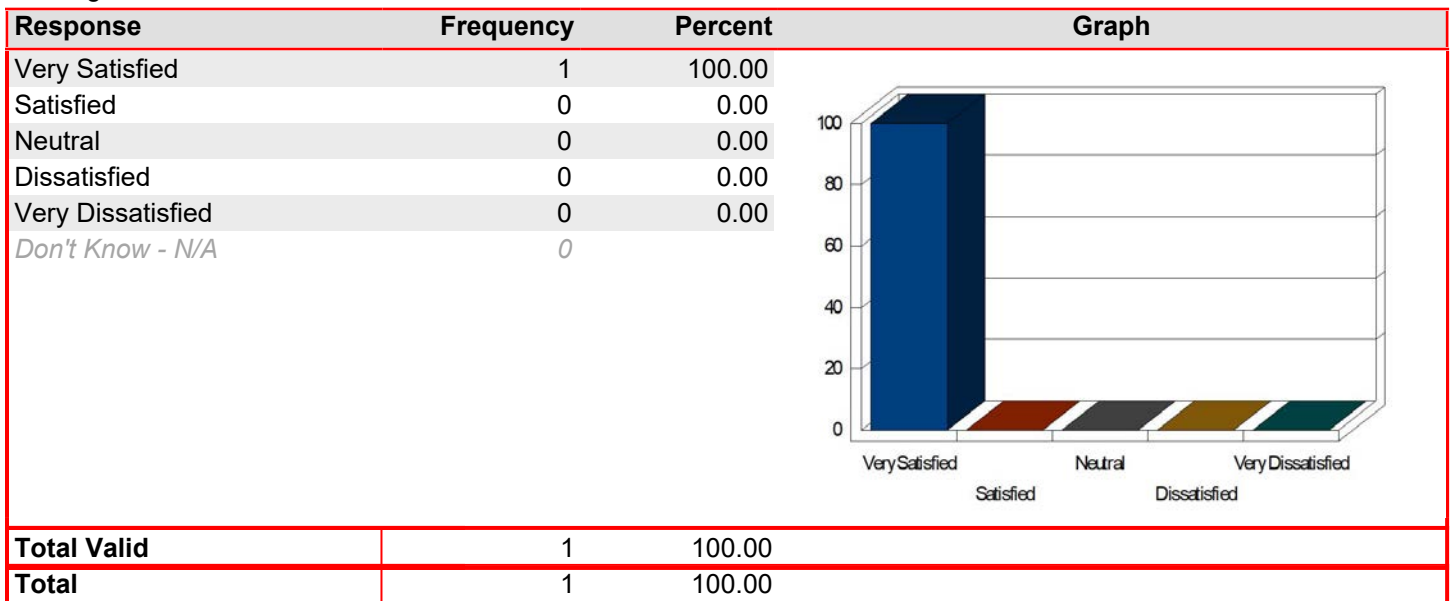
## Testing Services - Testing Center hours are adequate

Mean: 5.00



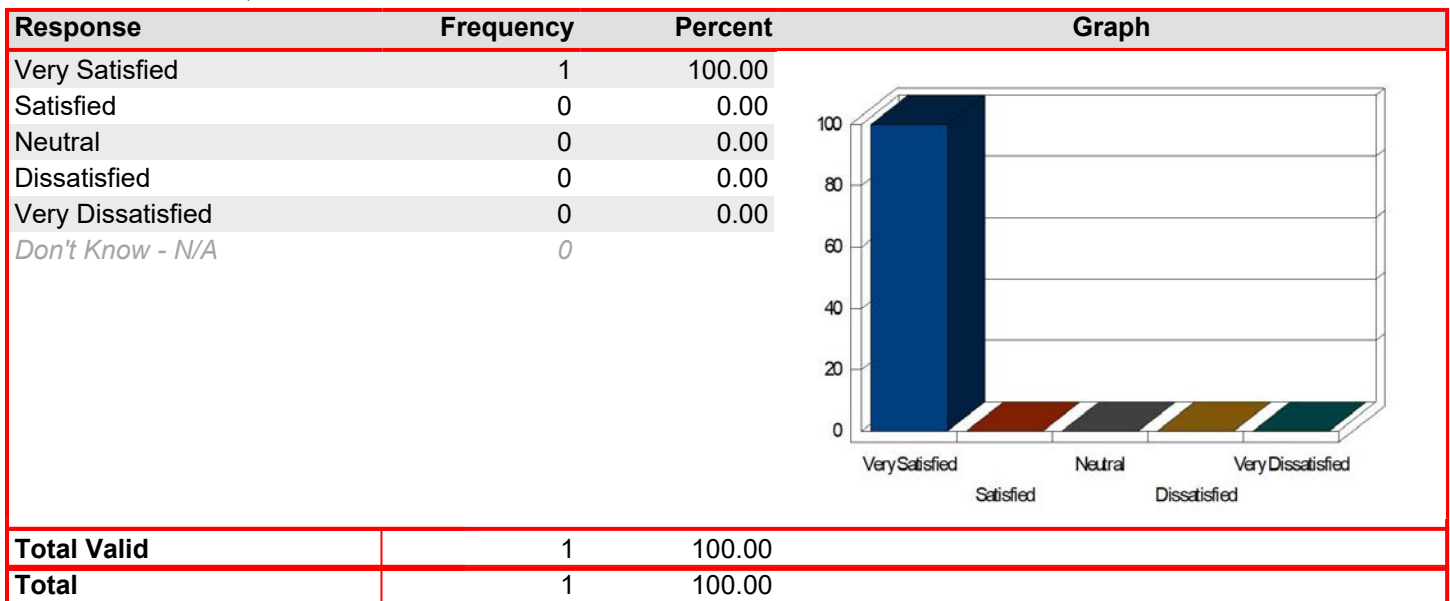
## Testing Services - Website information

Mean: 5.00



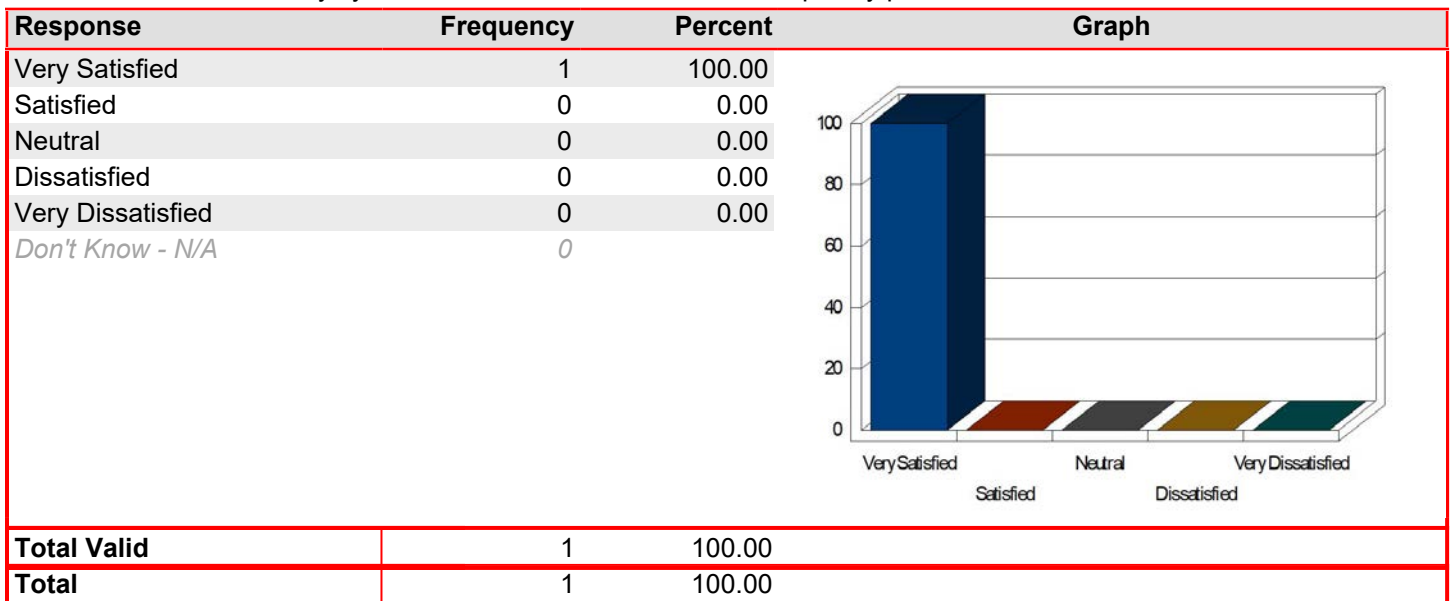
## Instruction - Overall, teachers care about me

Mean: 5.00



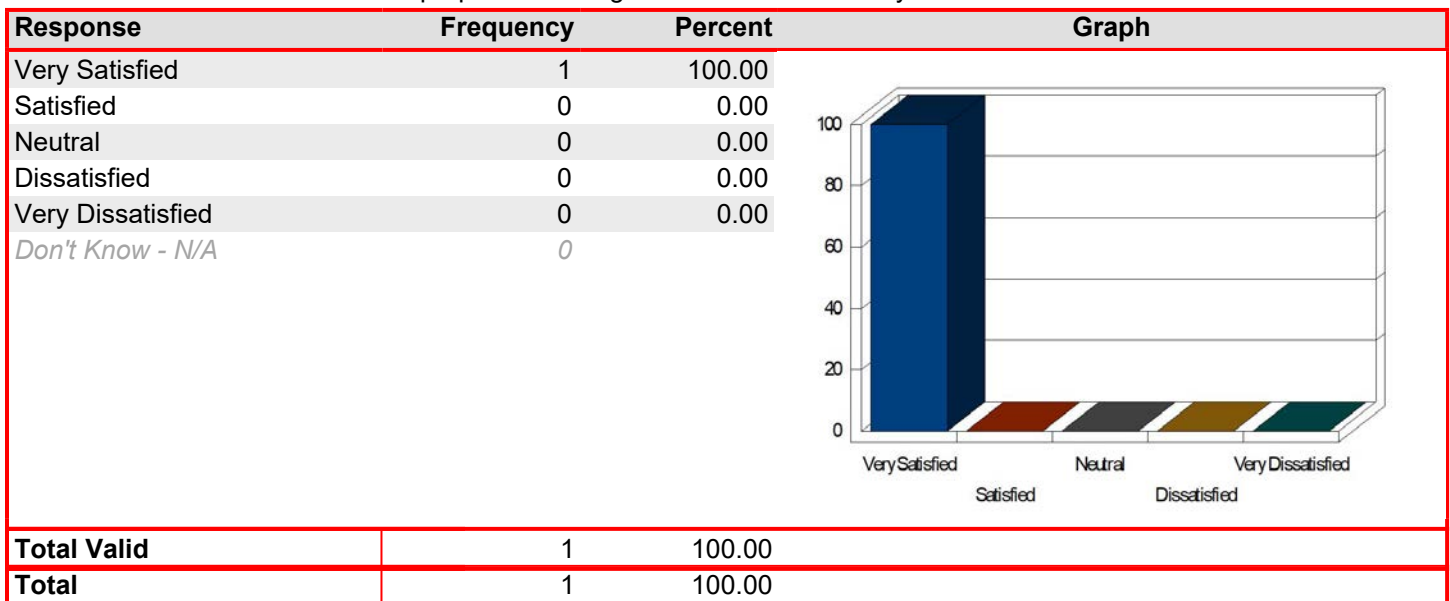
Instruction - First class day syllabus and course material were adequately provided

Mean: 5.00



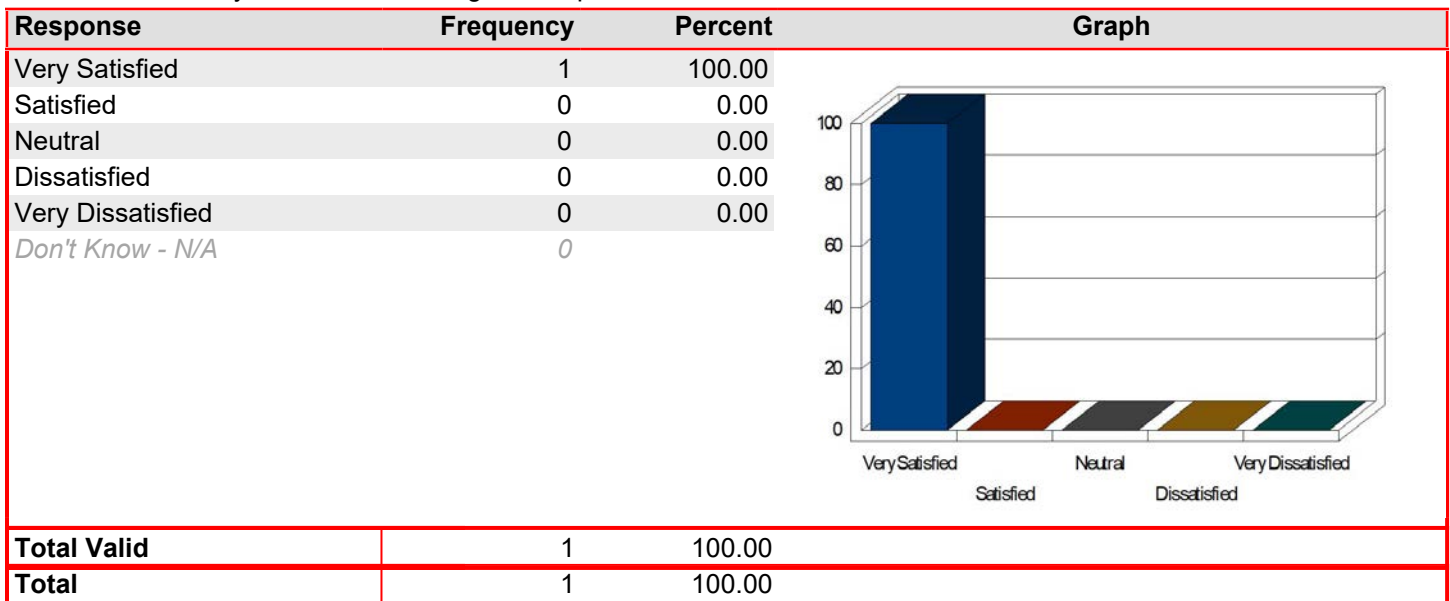
Instruction - Instructors were well-prepared and organized on first class day

Mean: 5.00



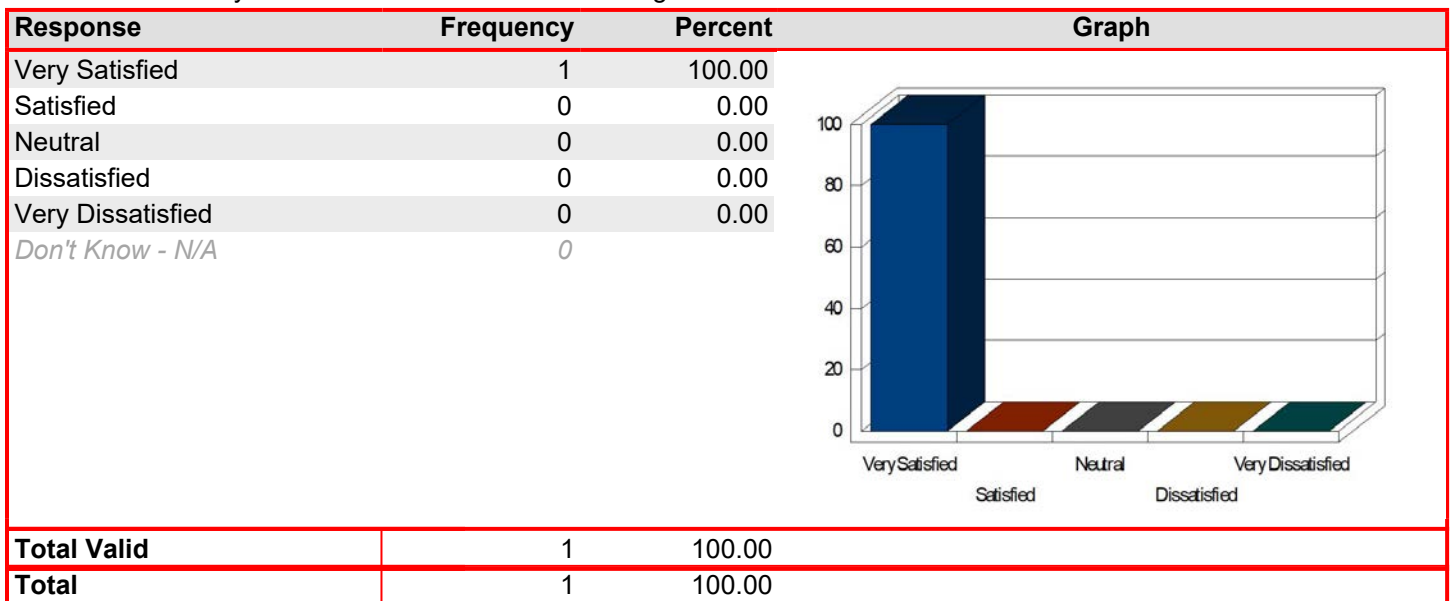
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 5.00



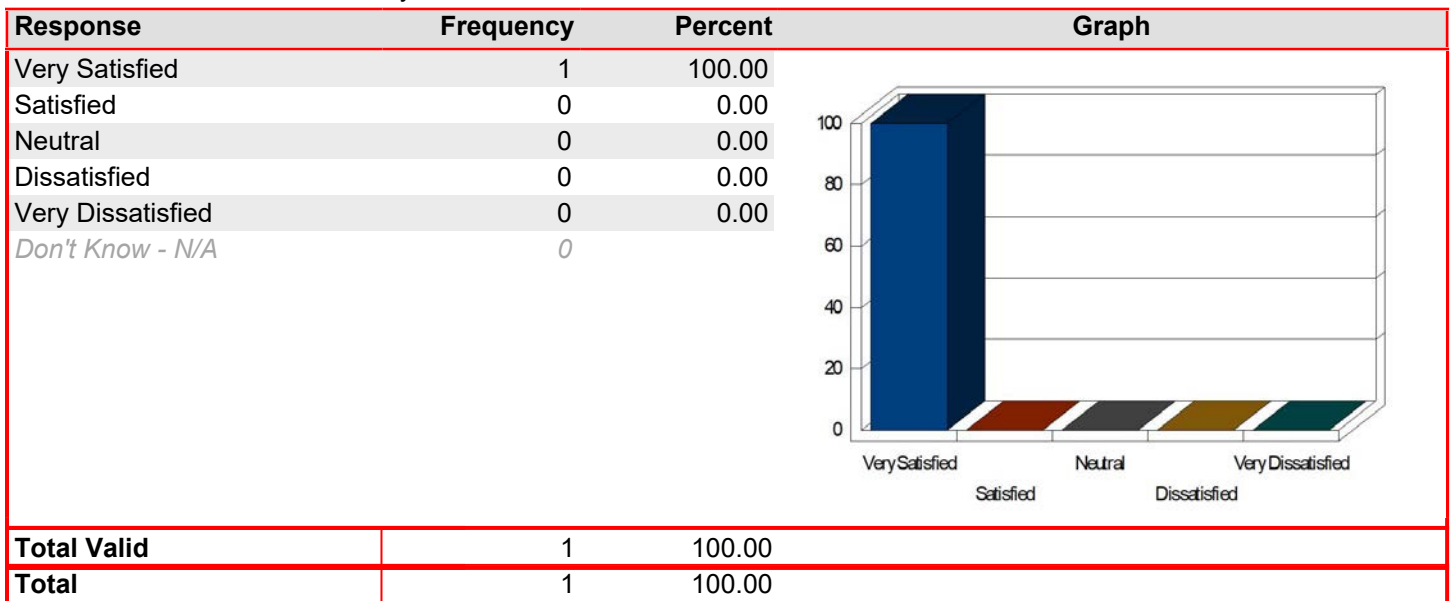
Instruction - Faculty are available after class and during office hours

Mean: 5.00



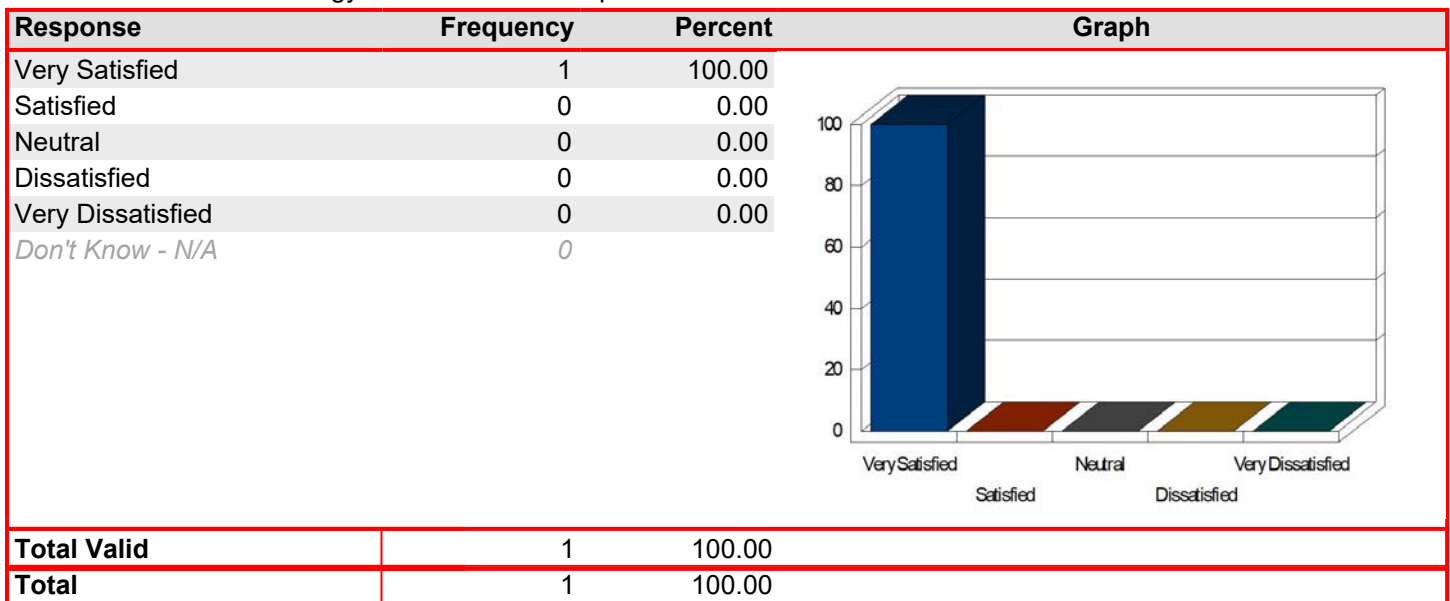
Overall-Student services routinely assisted me

Mean: 5.00



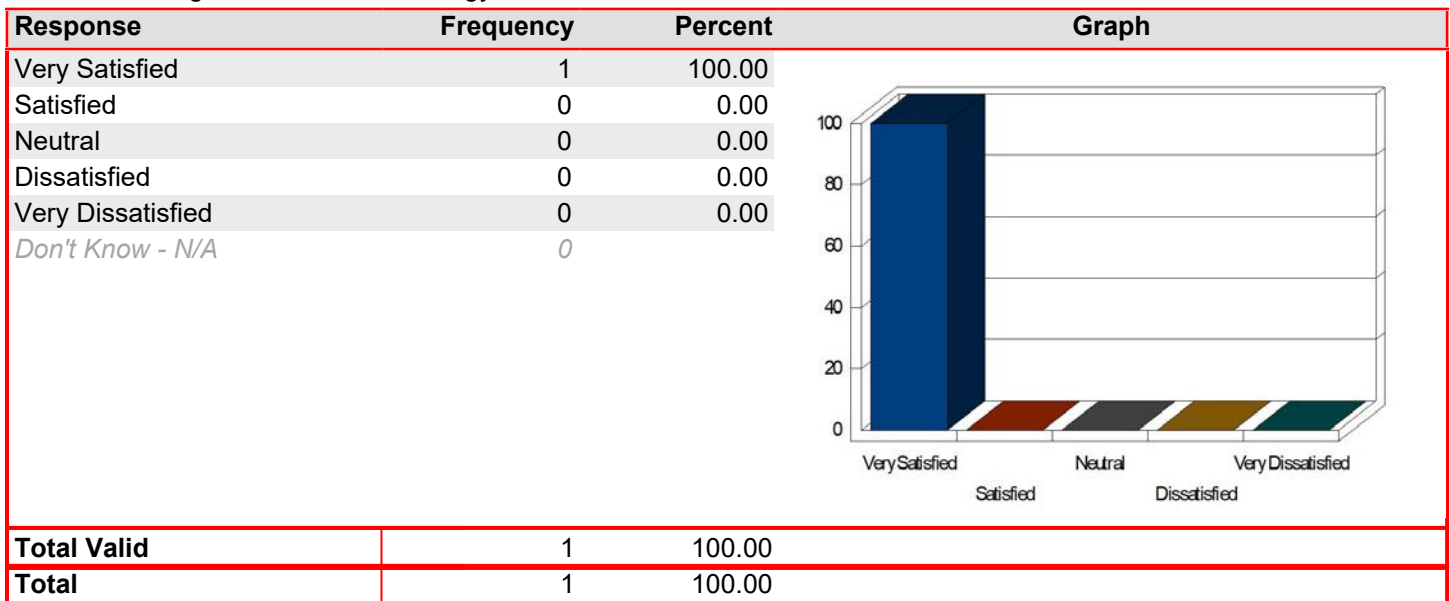
Overall-Access to technology resources was adequate

Mean: 5.00



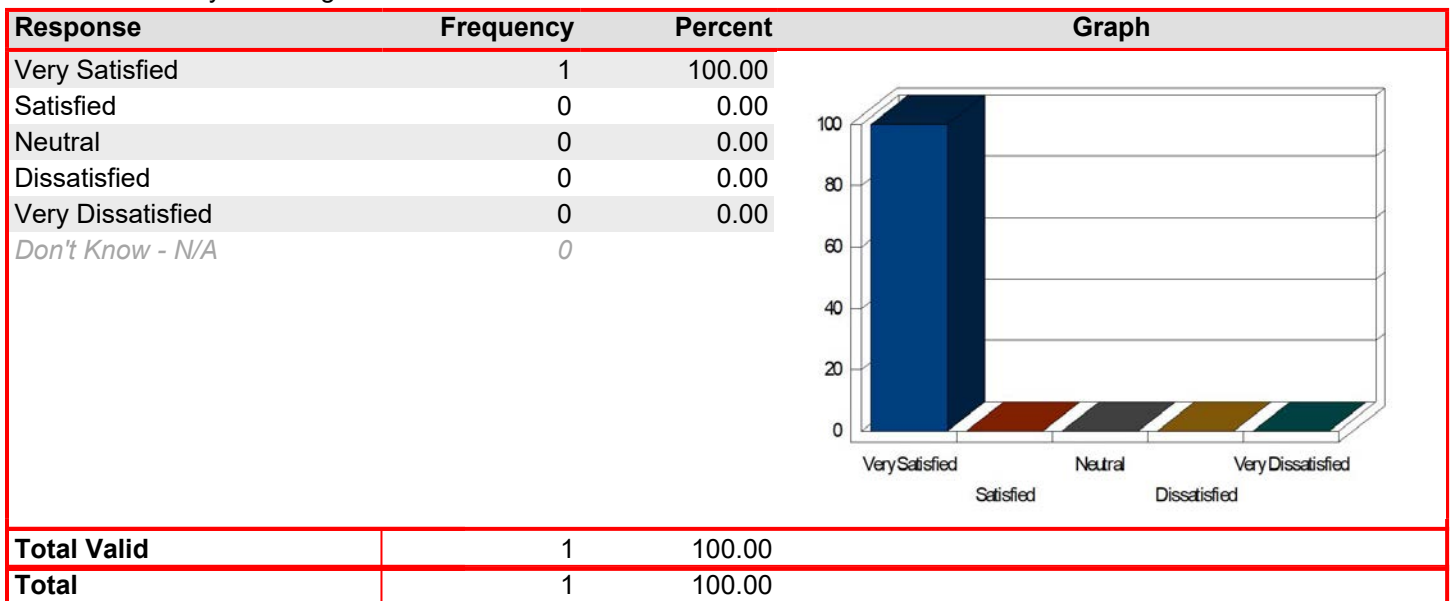
Overall-Training in the use of technology was available

Mean: 5.00



Overall-Efficiency receiving services

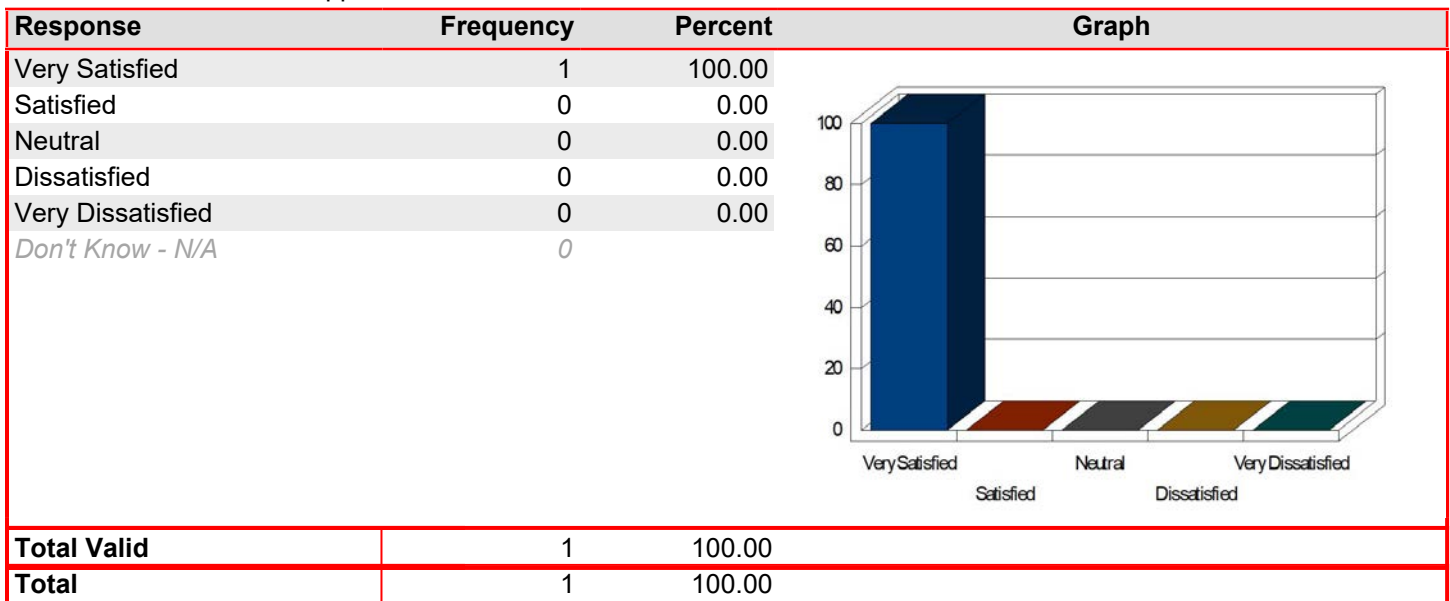
Mean: 5.00





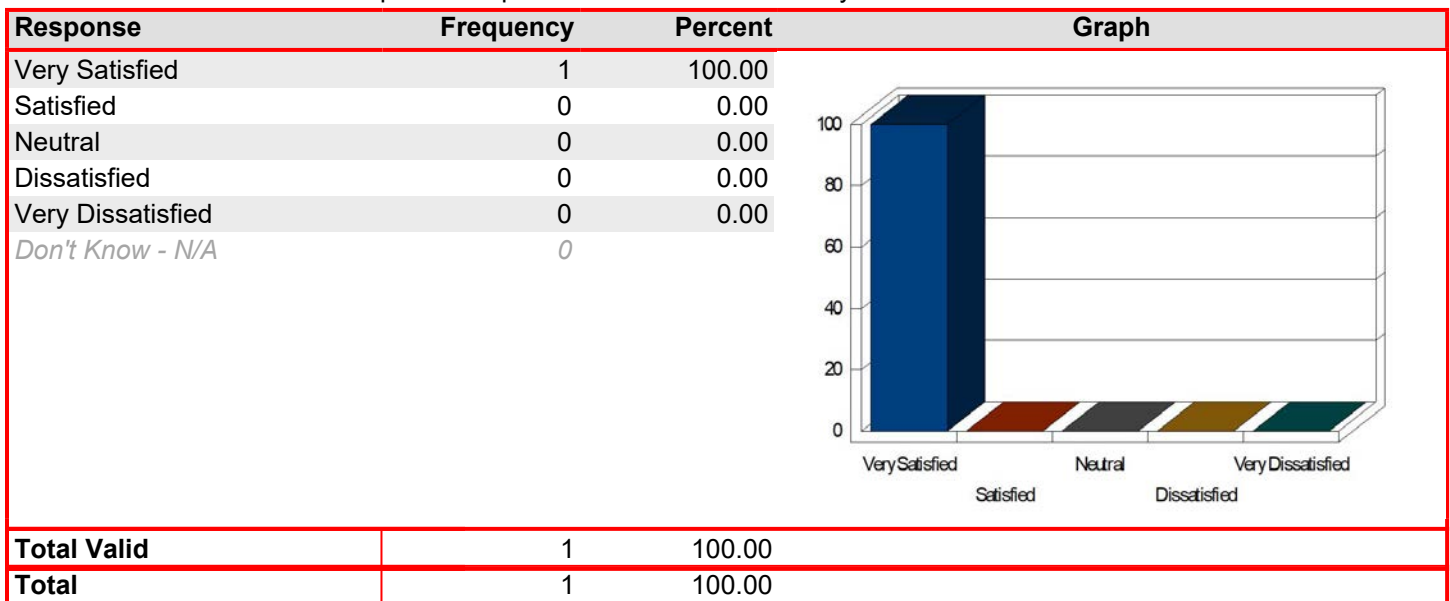
Overall-Administration is approachable

Mean: 5.00



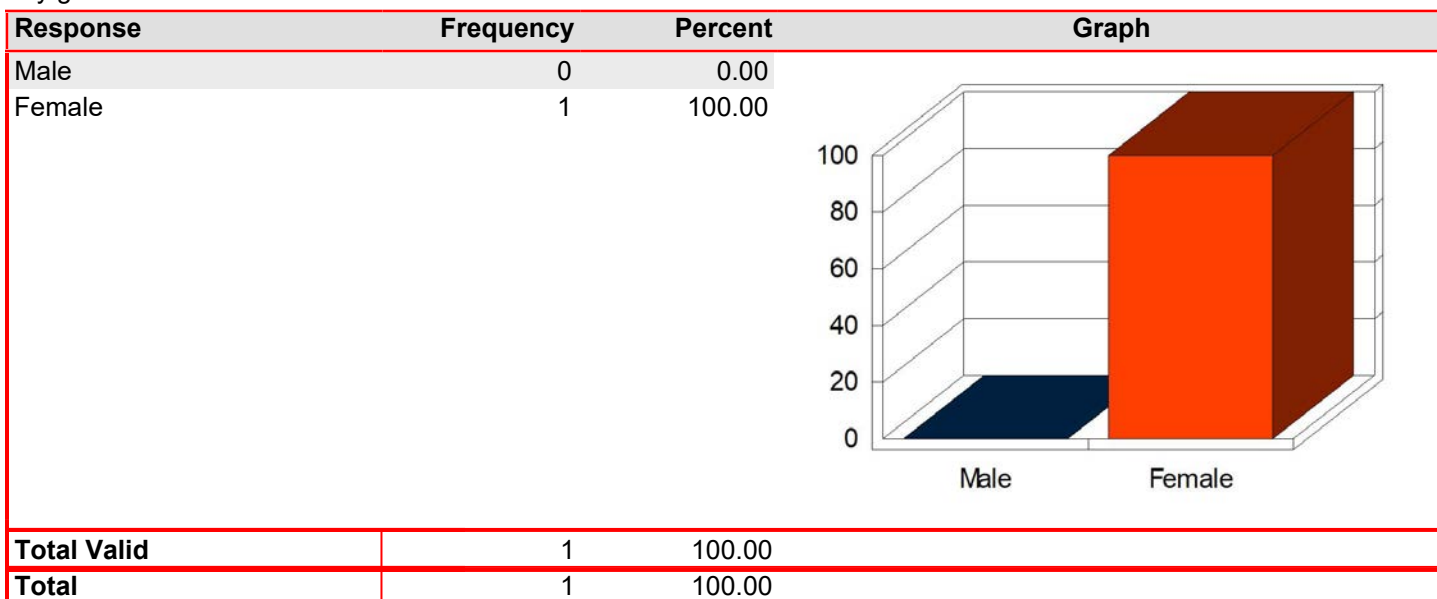
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 5.00



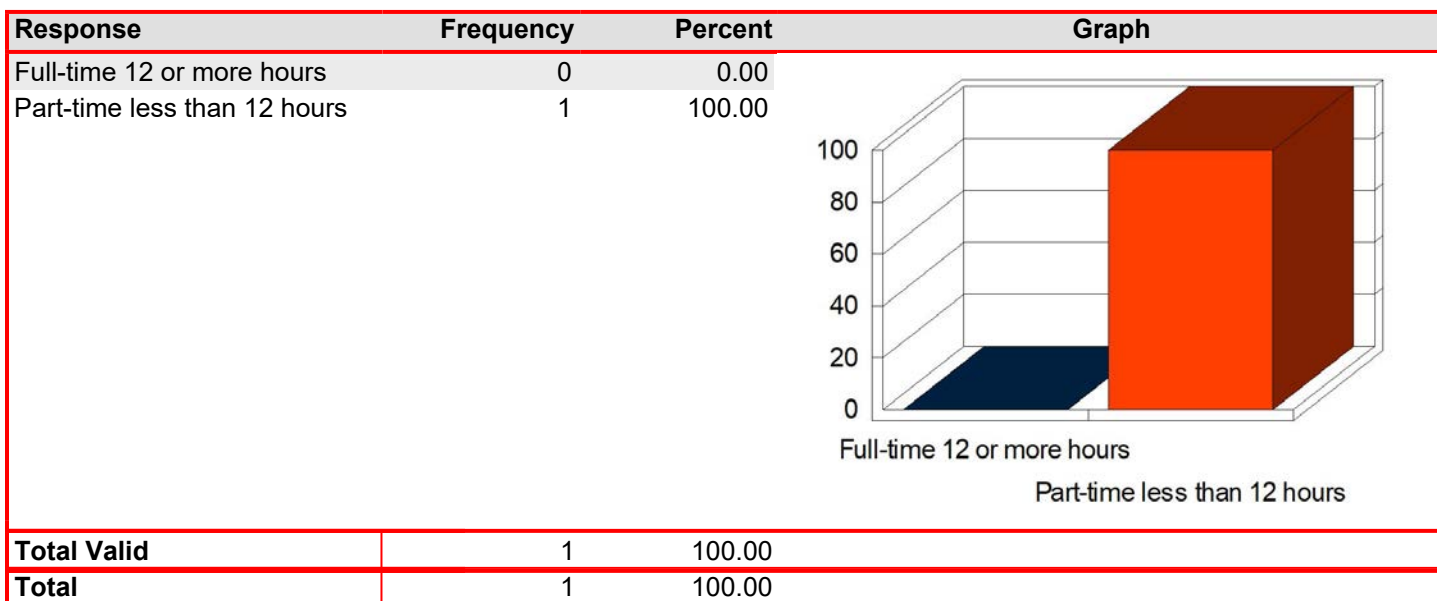
My gender is:

Mean: 2.00



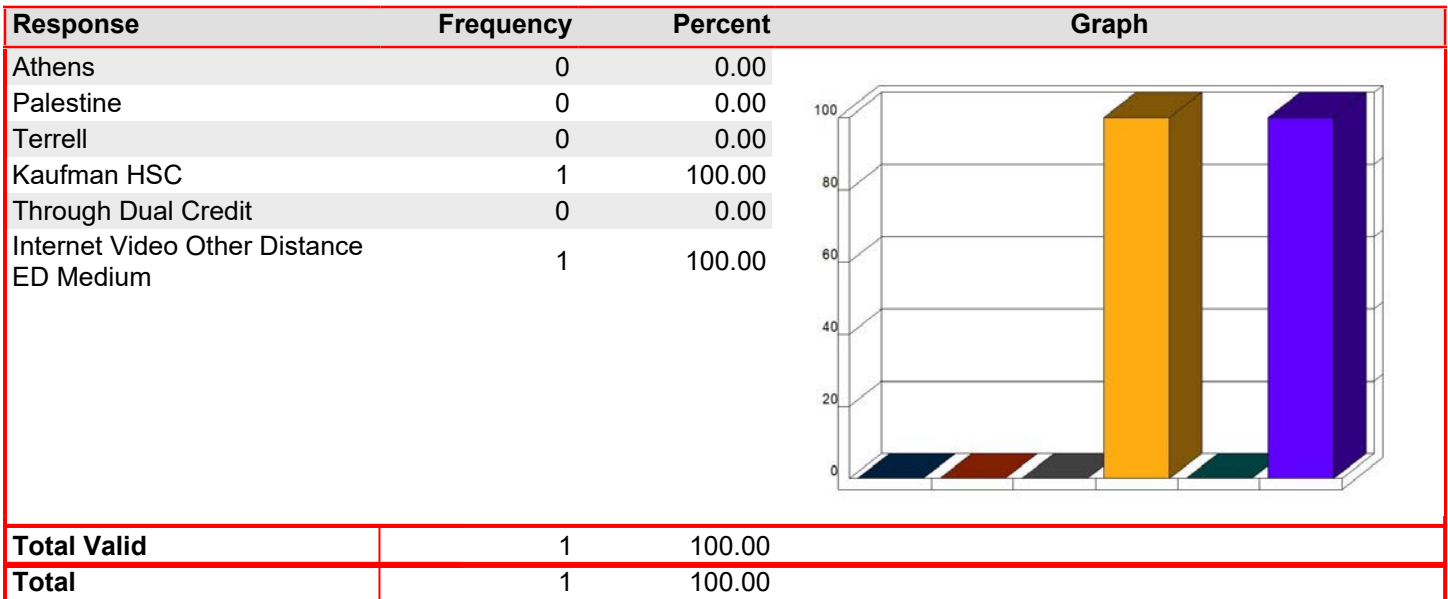
I am enrolled

Mean: 2.00



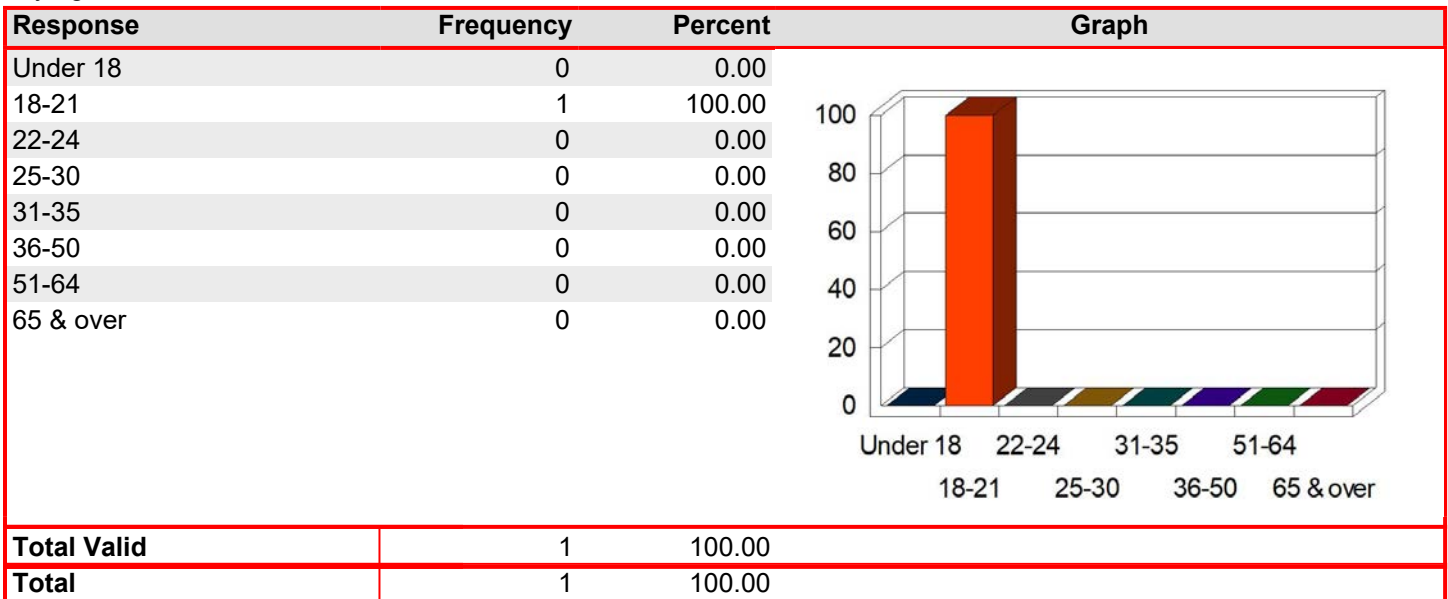
I take the majority of my classes

Mean: -



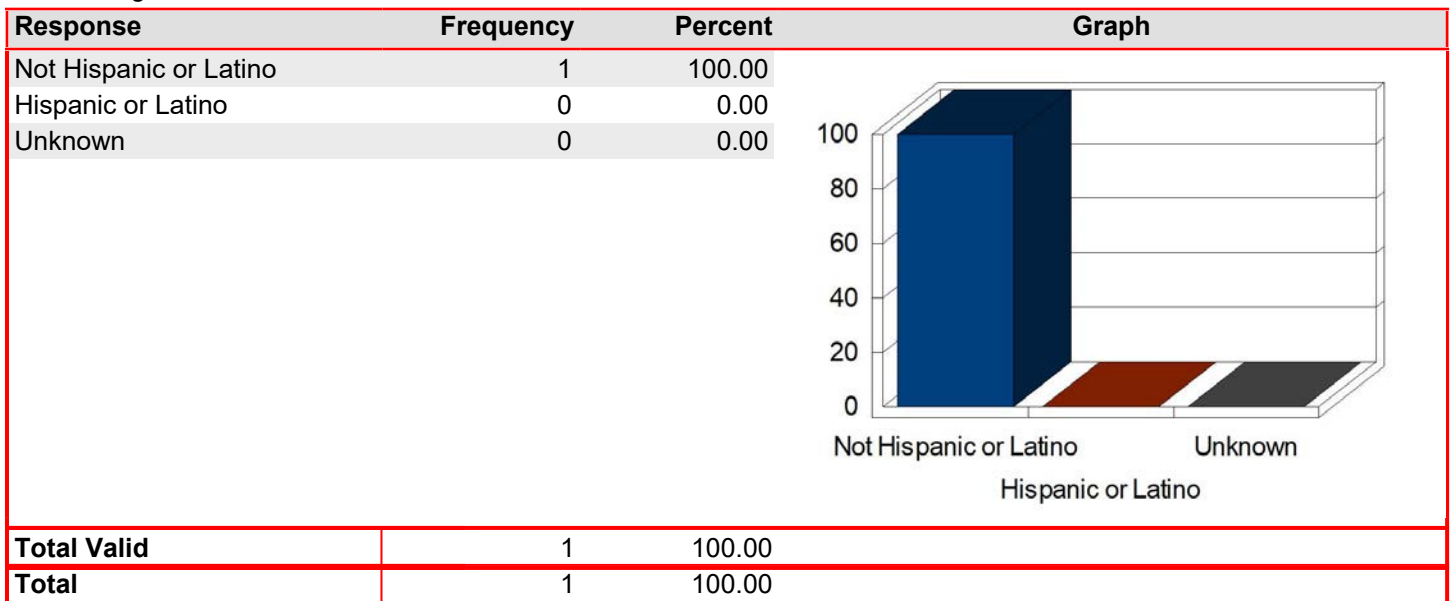
My age is:

Mean: 2.00



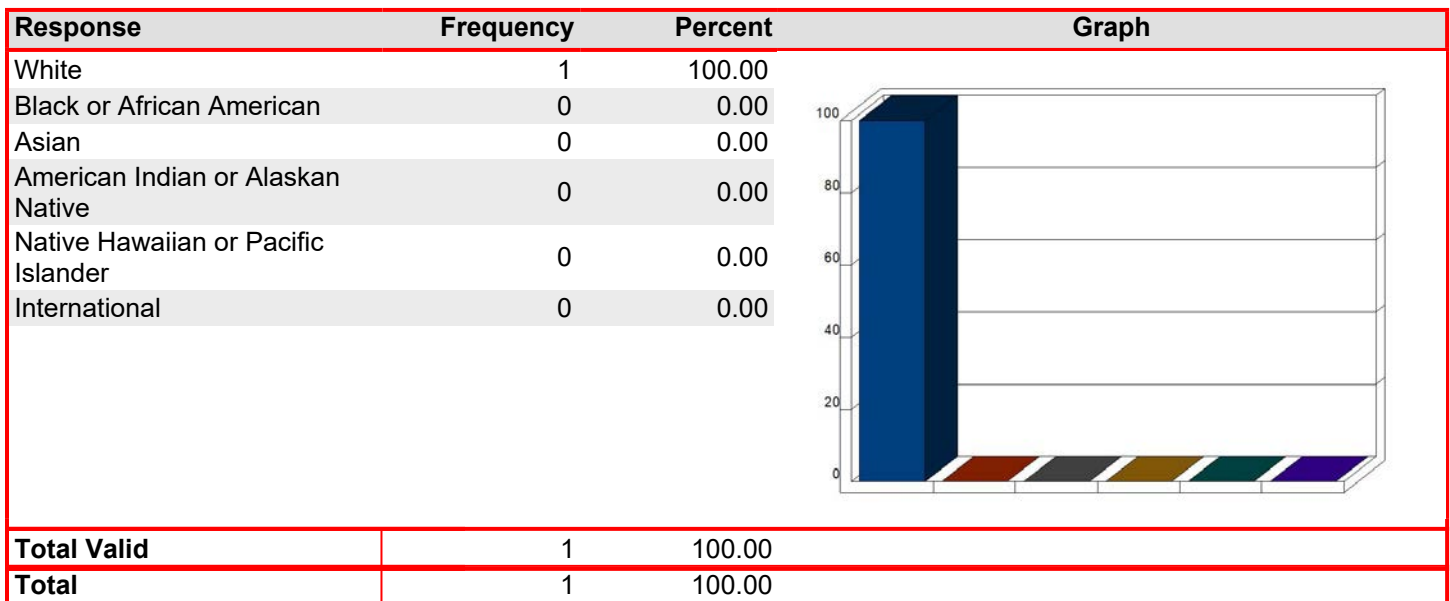
Ethnic Origin

Mean: 1.00



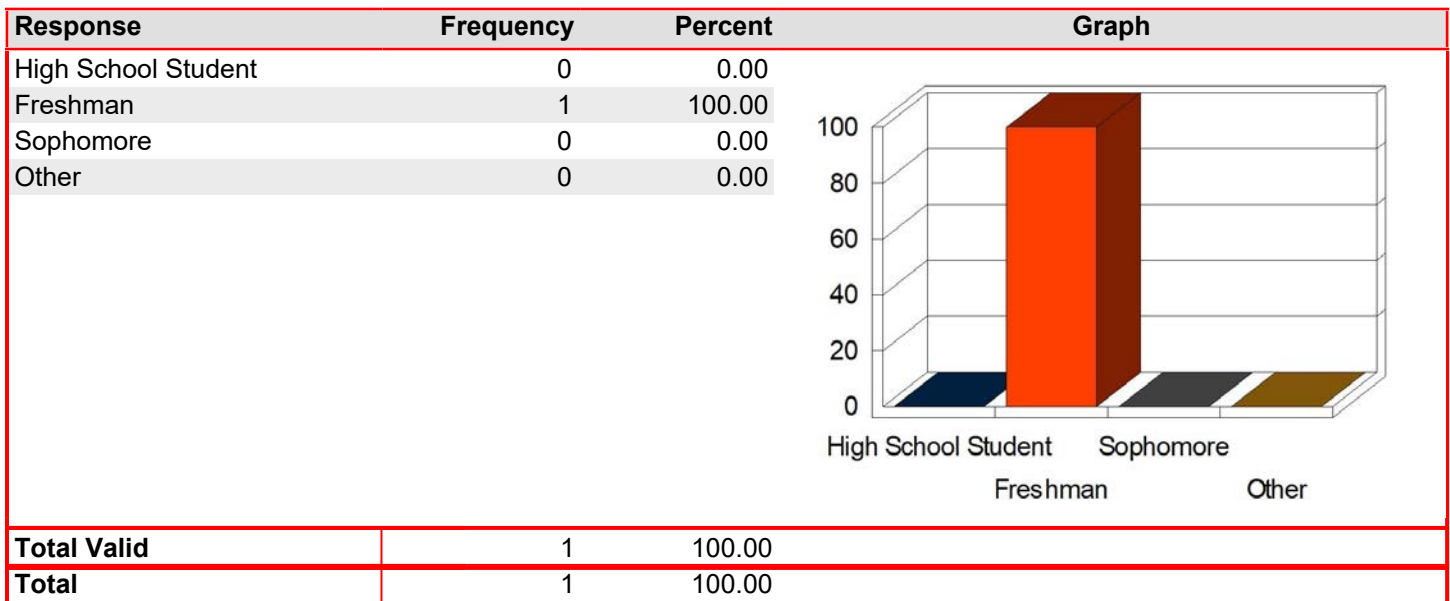
Race

Mean: 1.00



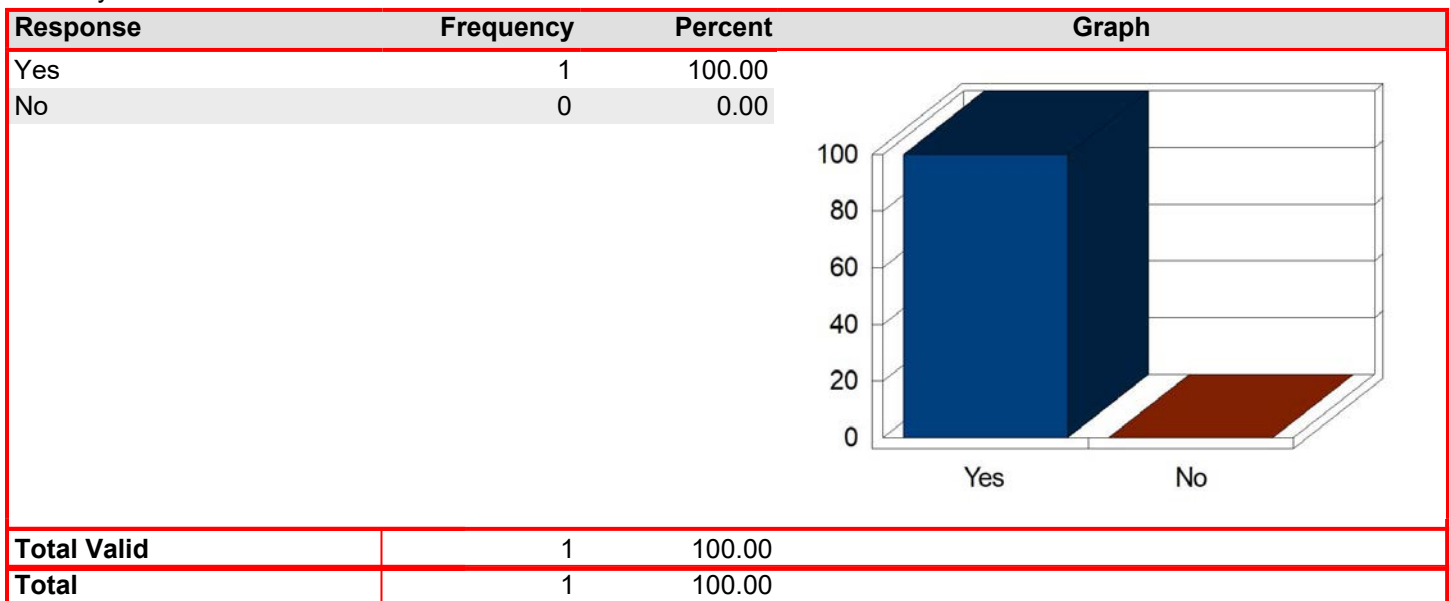
Student Classification:

Mean: 2.00



Would you recommend TVCC to a Friend?

Mean: 1.00



# Trinity Valley Community College

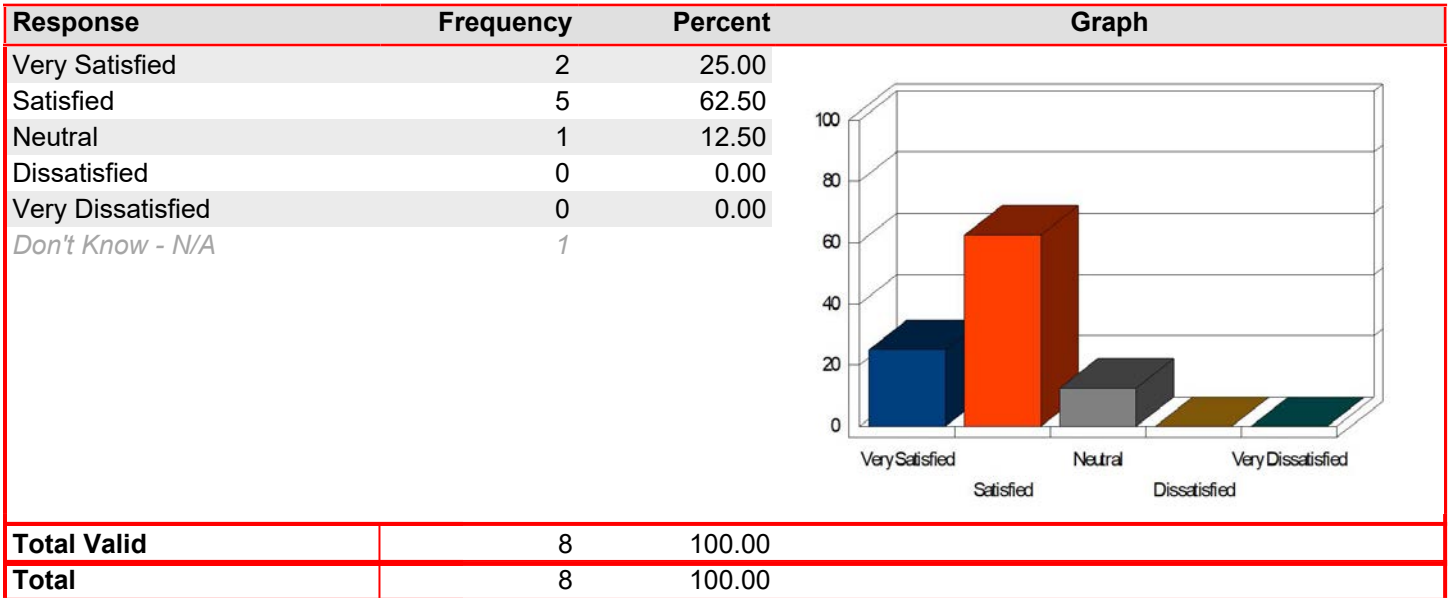
## Student Satisfaction Survey

2018

(Palestine, Internet Video Other Distance ED Medium)

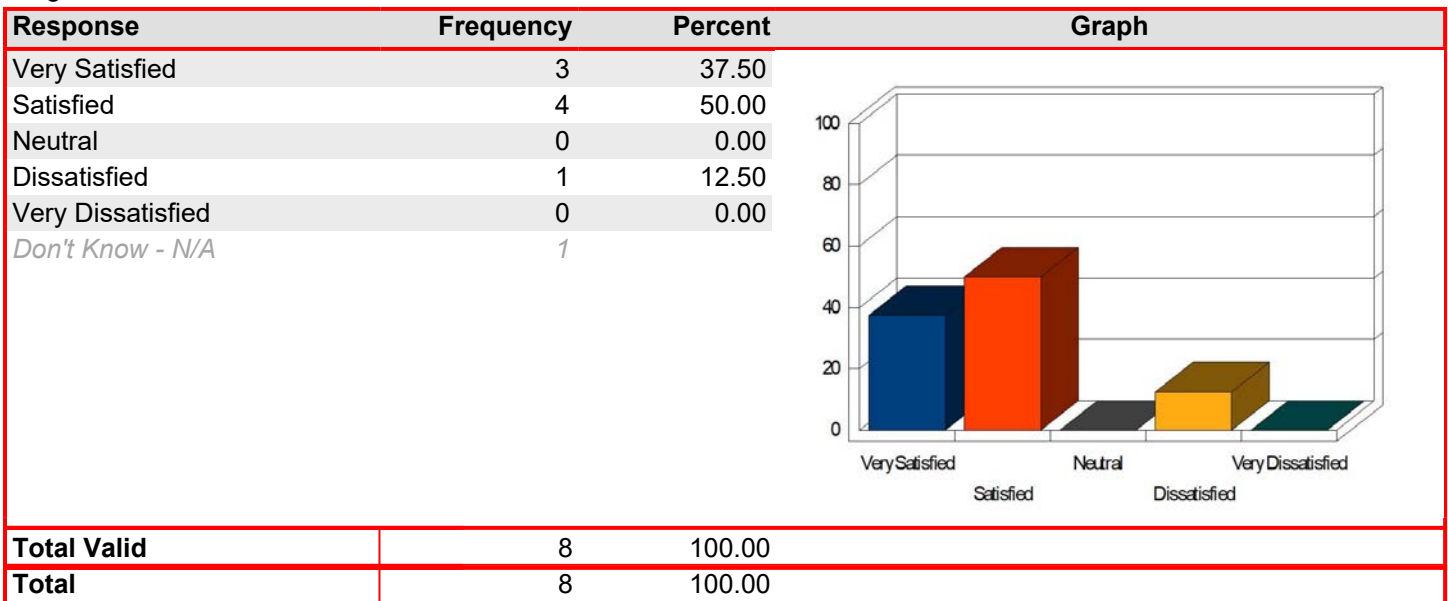
Registration & Admissions - Assistance of staff

Mean: 4.13



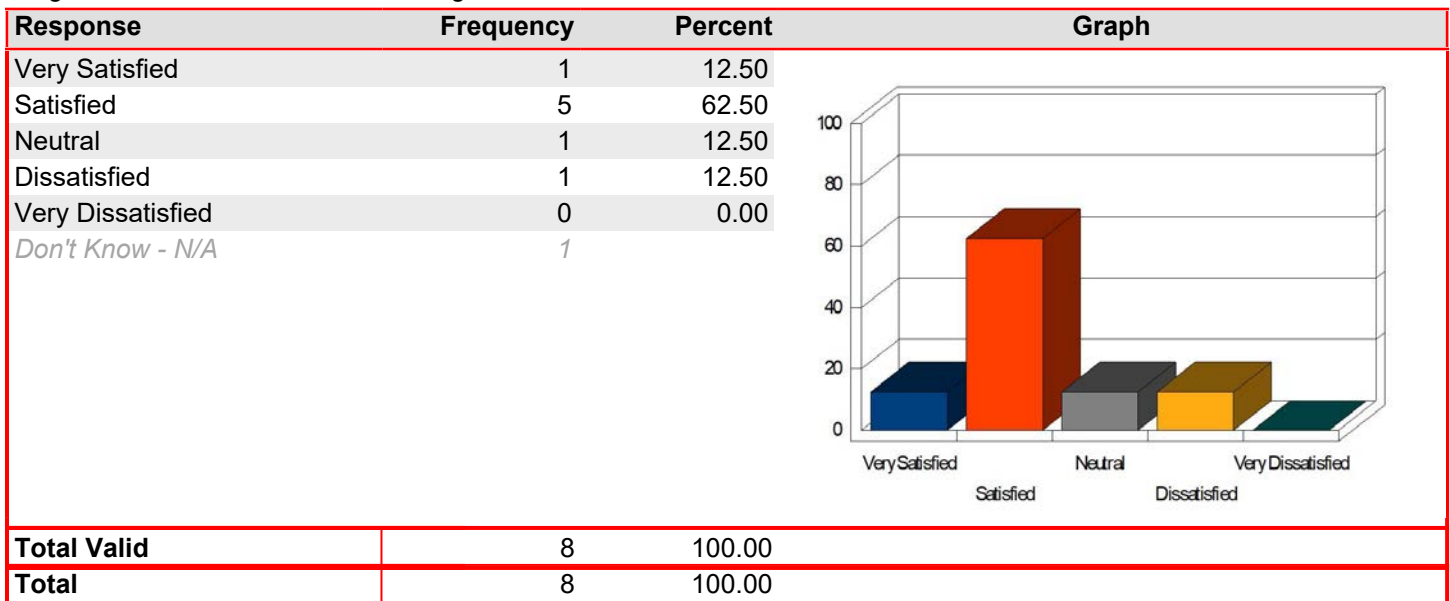
Registration & Admissions - Friendliness of staff

Mean: 4.13



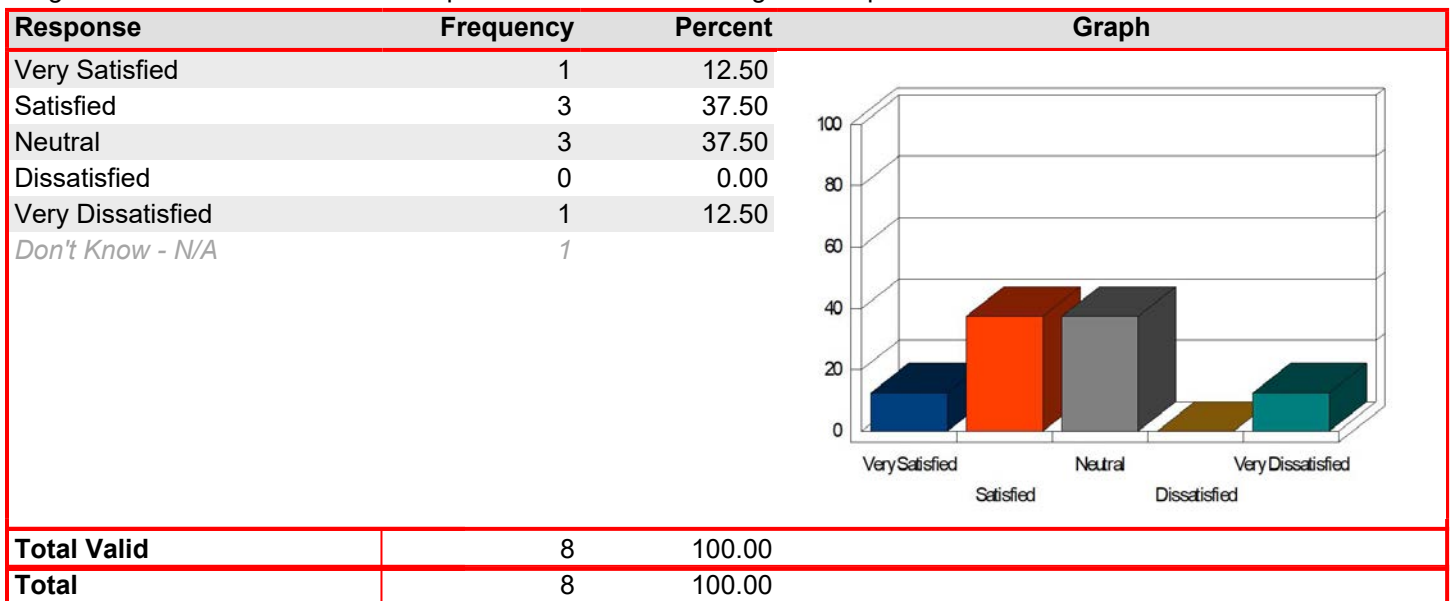
## Registration &amp; Admissions - Knowledge of staff

Mean: 3.75



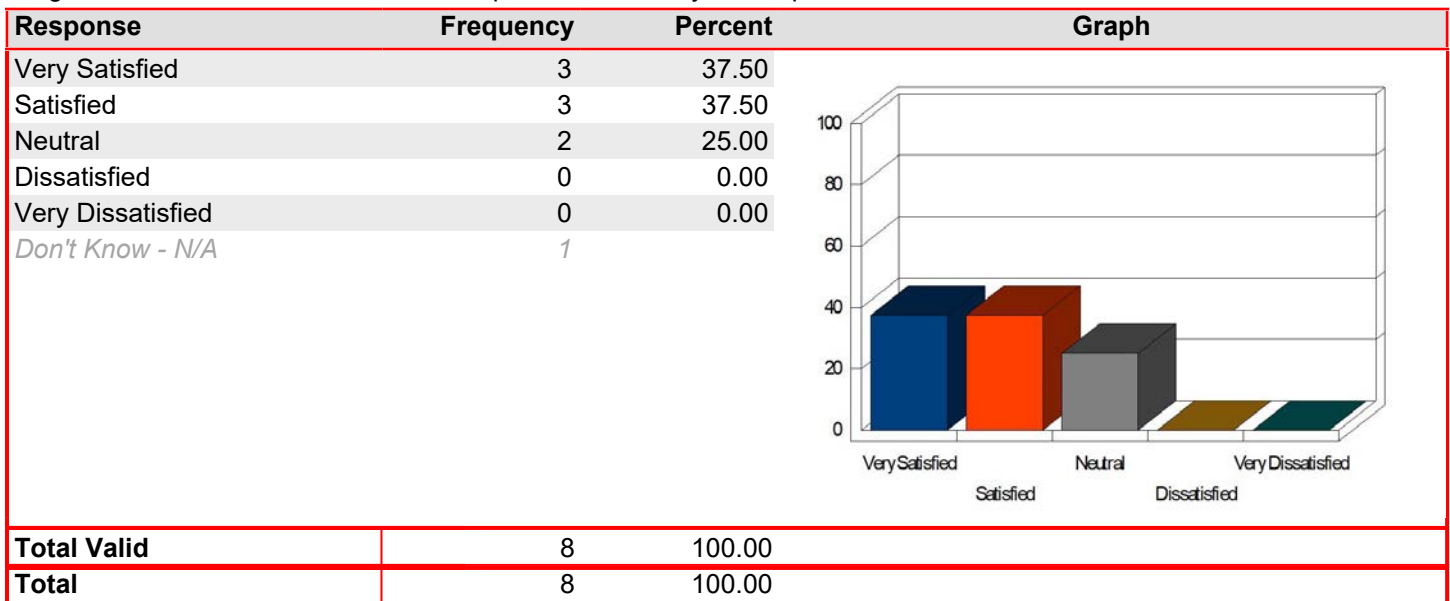
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 3.38



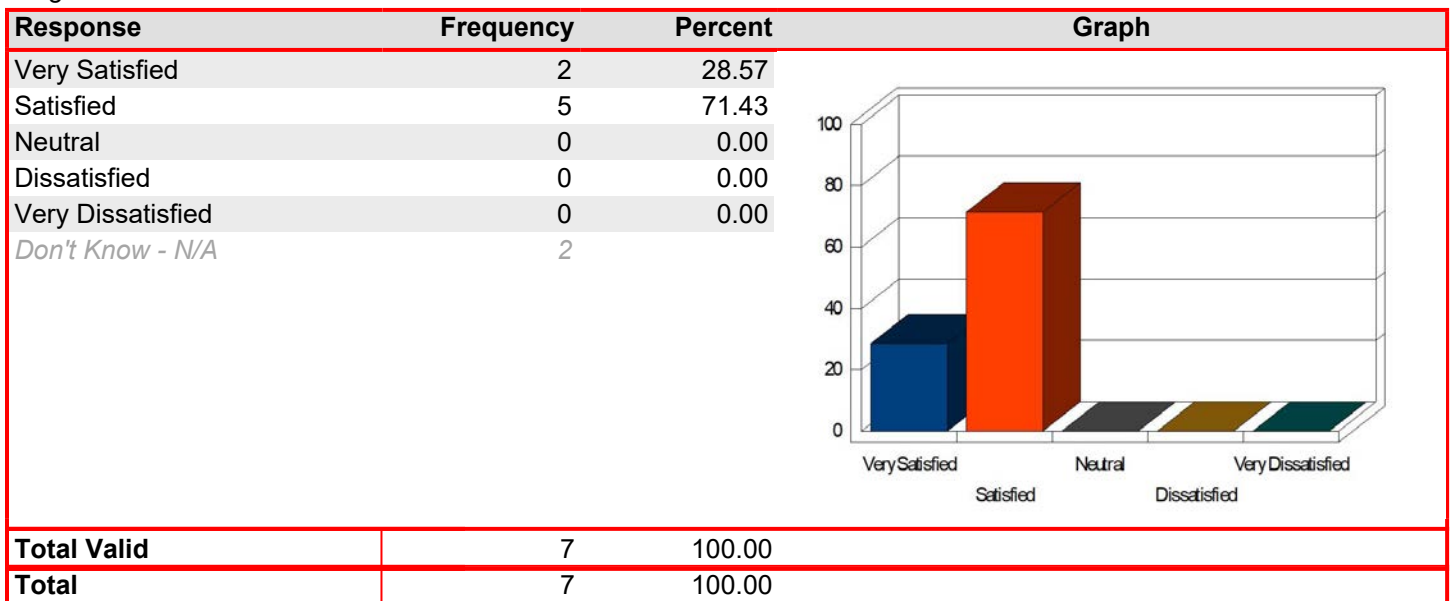
Registration & Admissions - Admissions process was easy to complete

Mean: 4.13



Registration & Admissions - Information I received was understandable

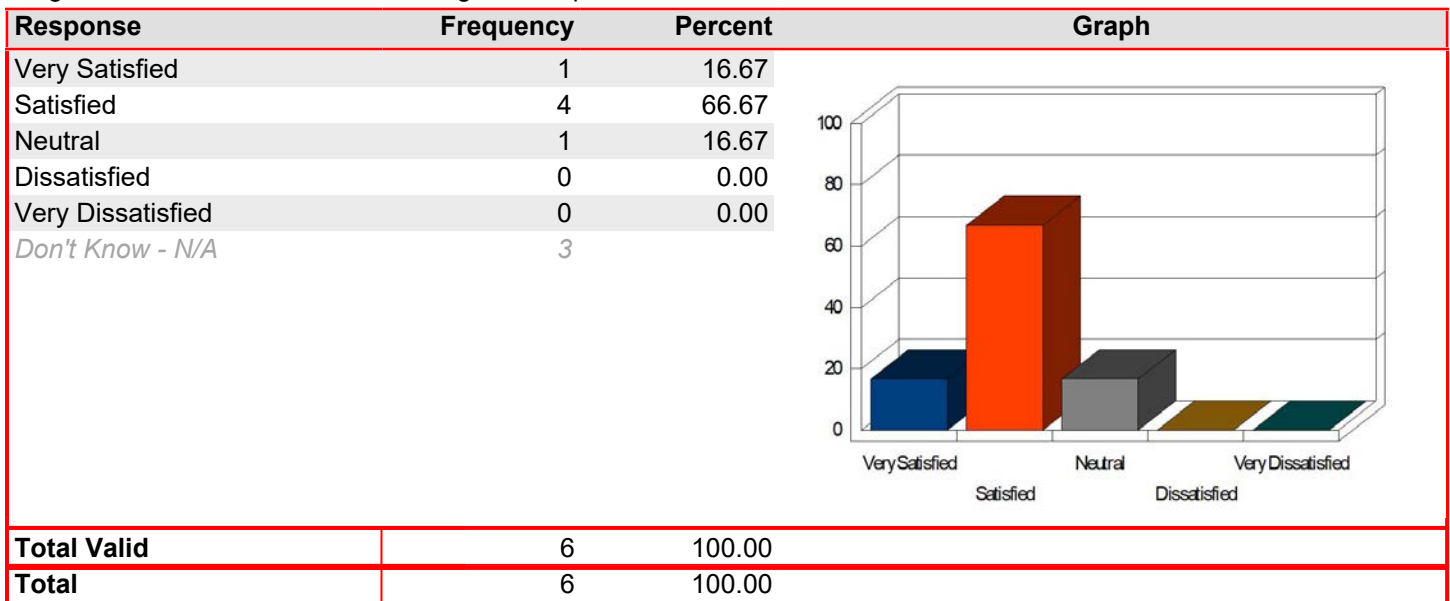
Mean: 4.29





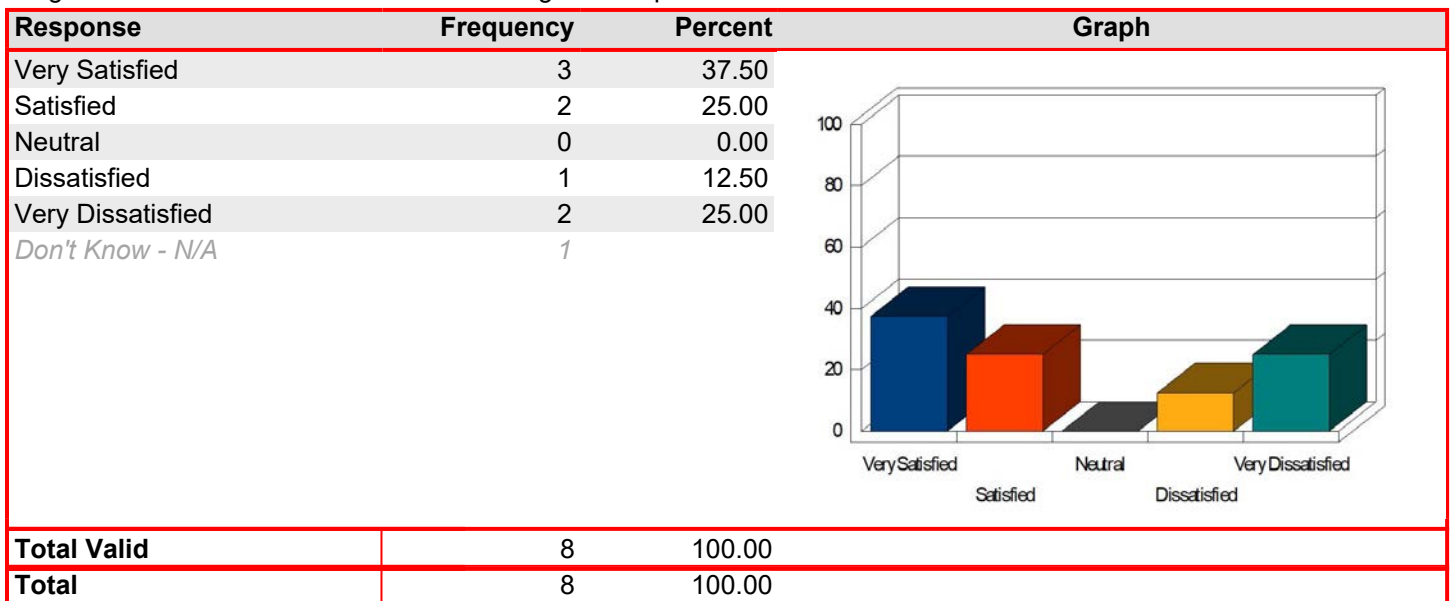
## Registration &amp; Admissions - Online registration process

Mean: 4.00



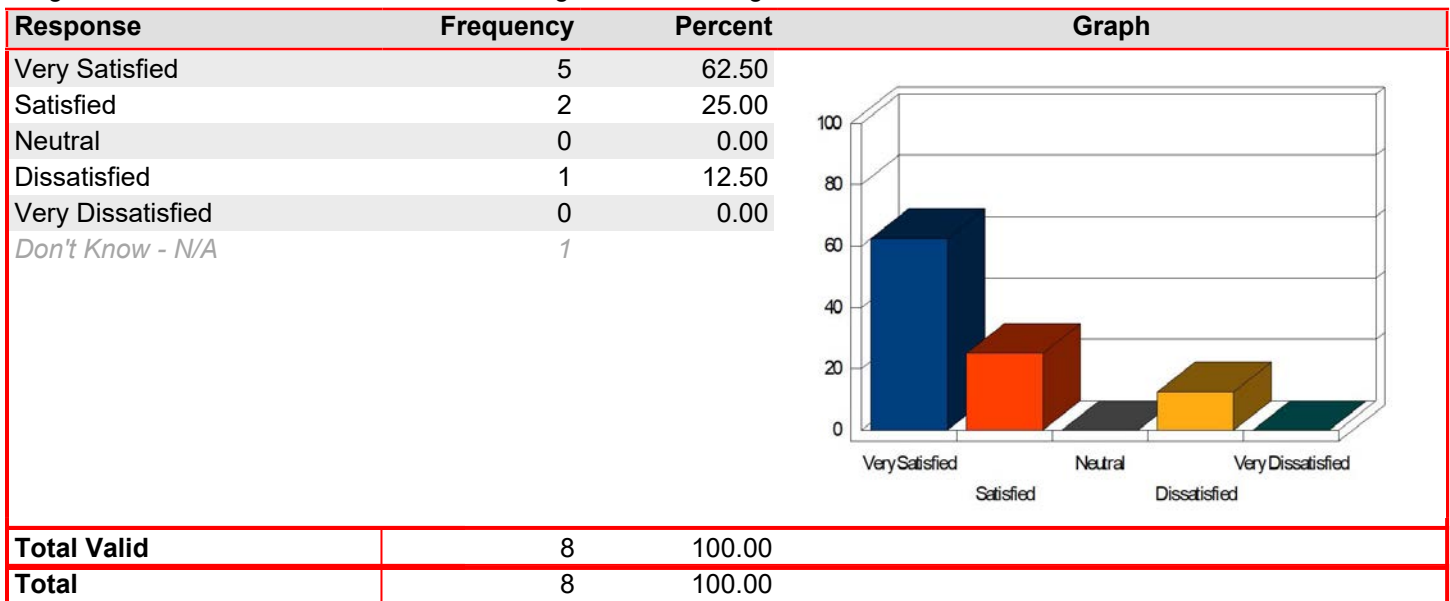
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 3.38



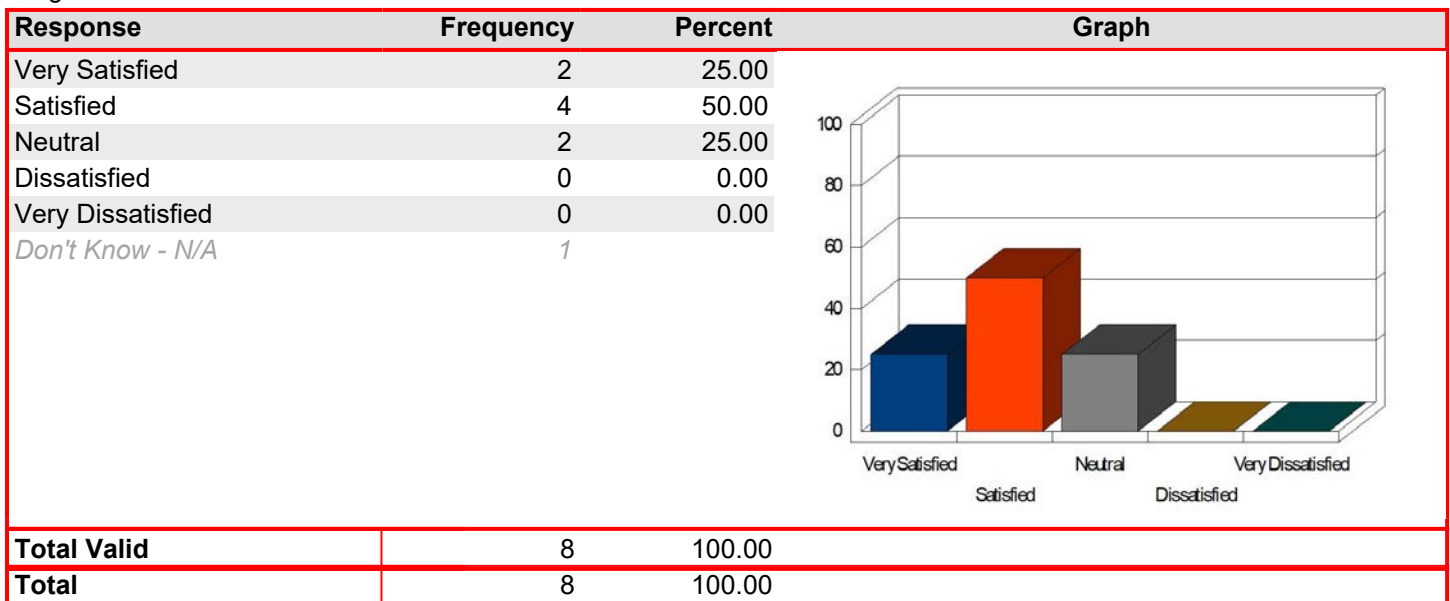
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.38



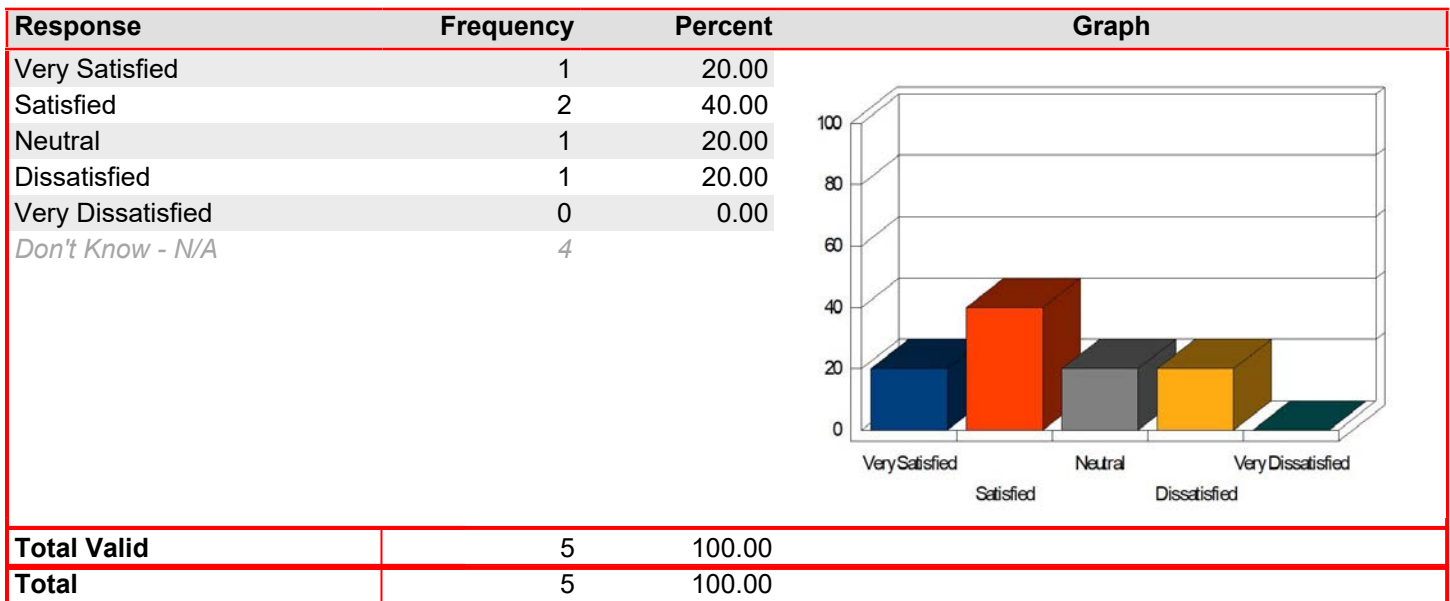
## Registration &amp; Admissions - Website information

Mean: 4.00



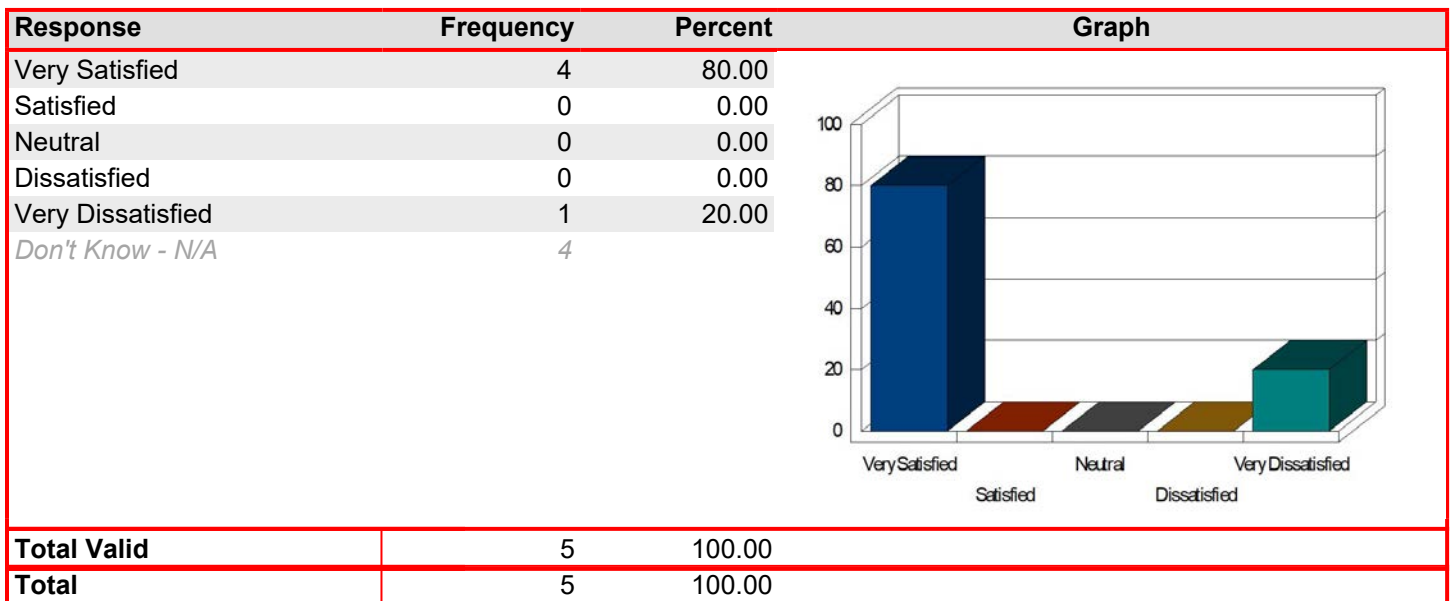
## Financial Aid - Assistance of staff

Mean: 3.60



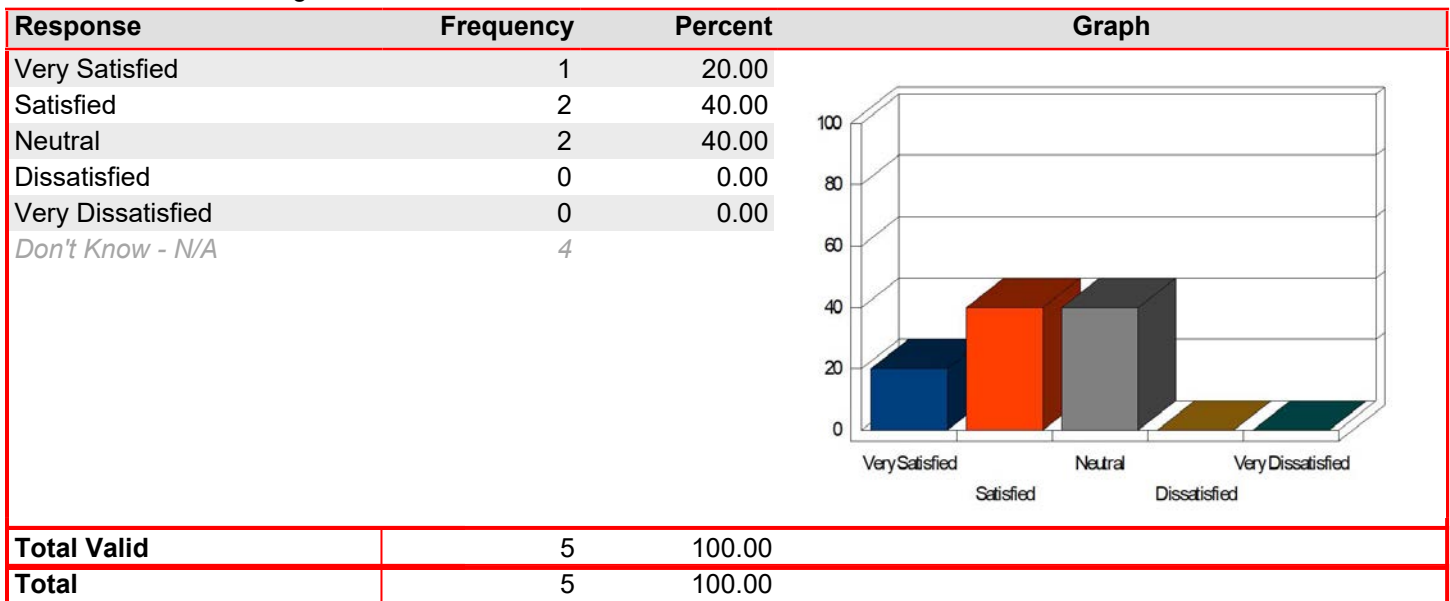
## Financial Aid - Friendliness of staff

Mean: 4.20



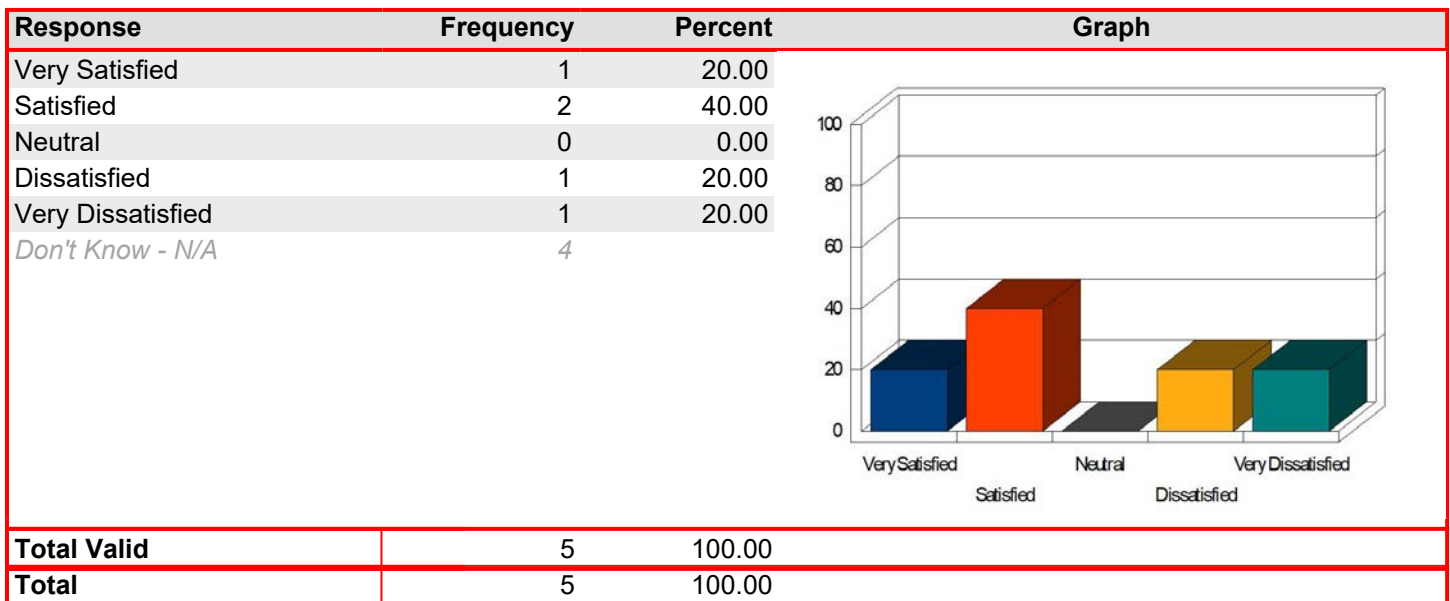
## Financial Aid - Knowledge of staff

Mean: 3.80



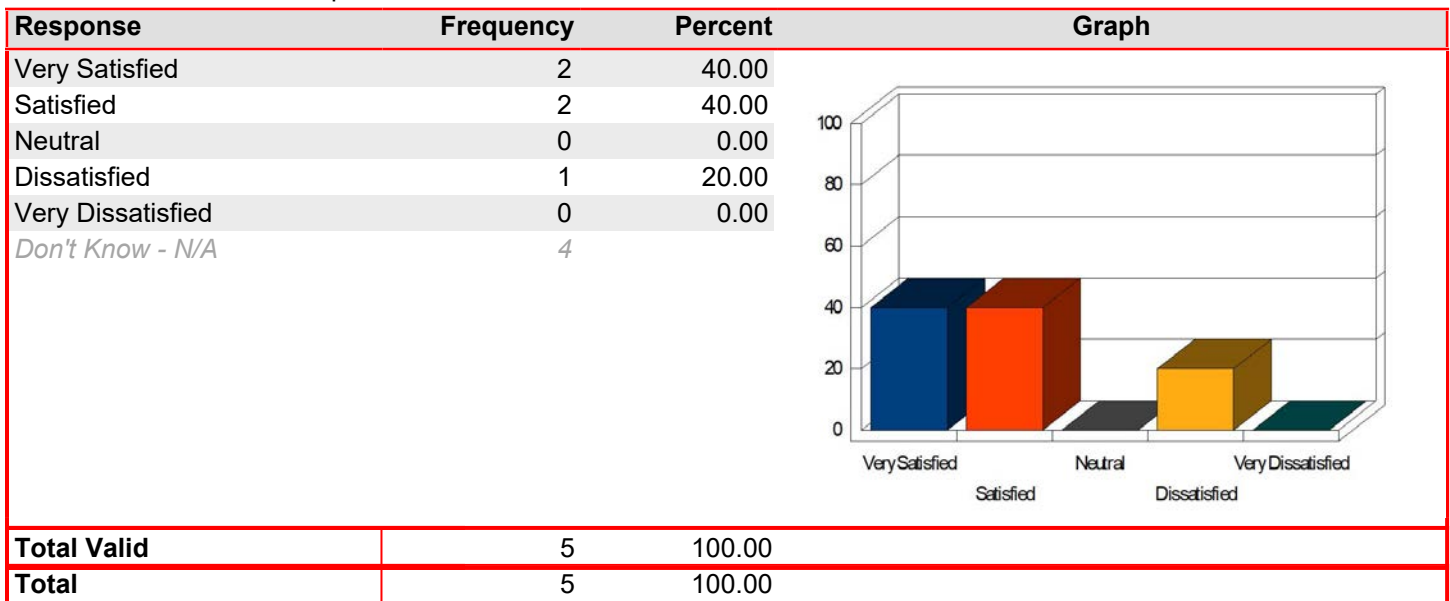
## Financial Aid - Information received is accurate

Mean: 3.20



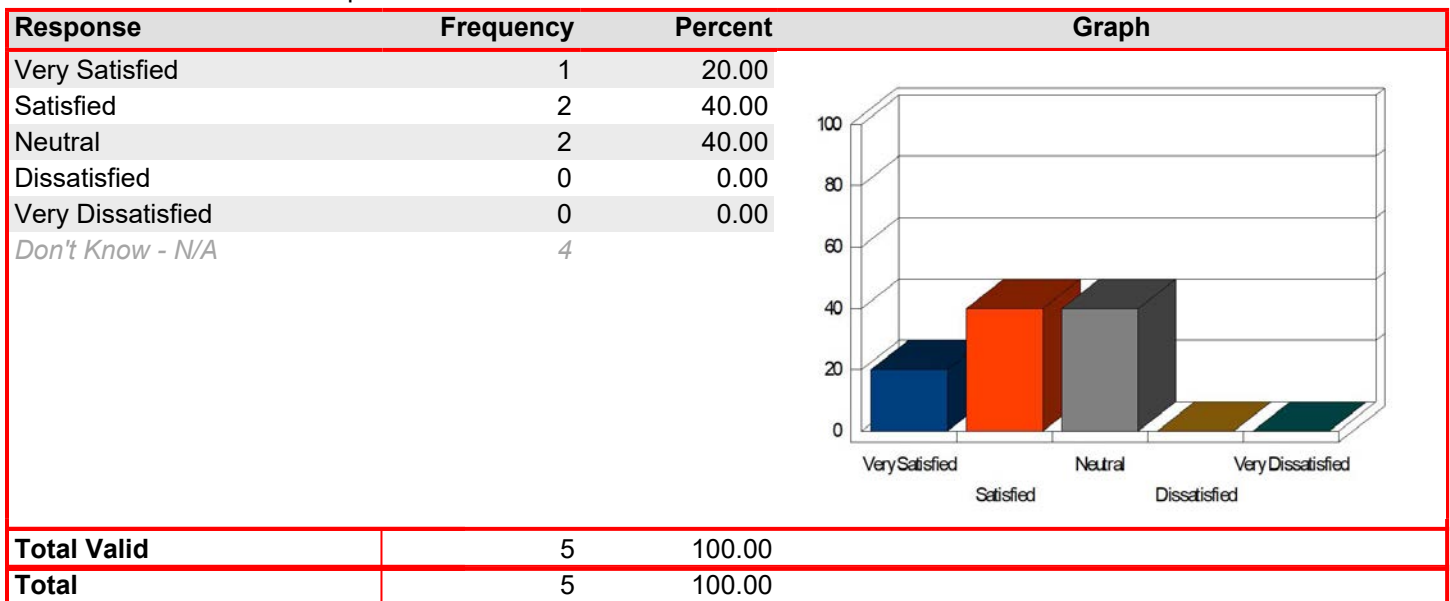
Financial Aid - Information presented is understandable

Mean: 4.00



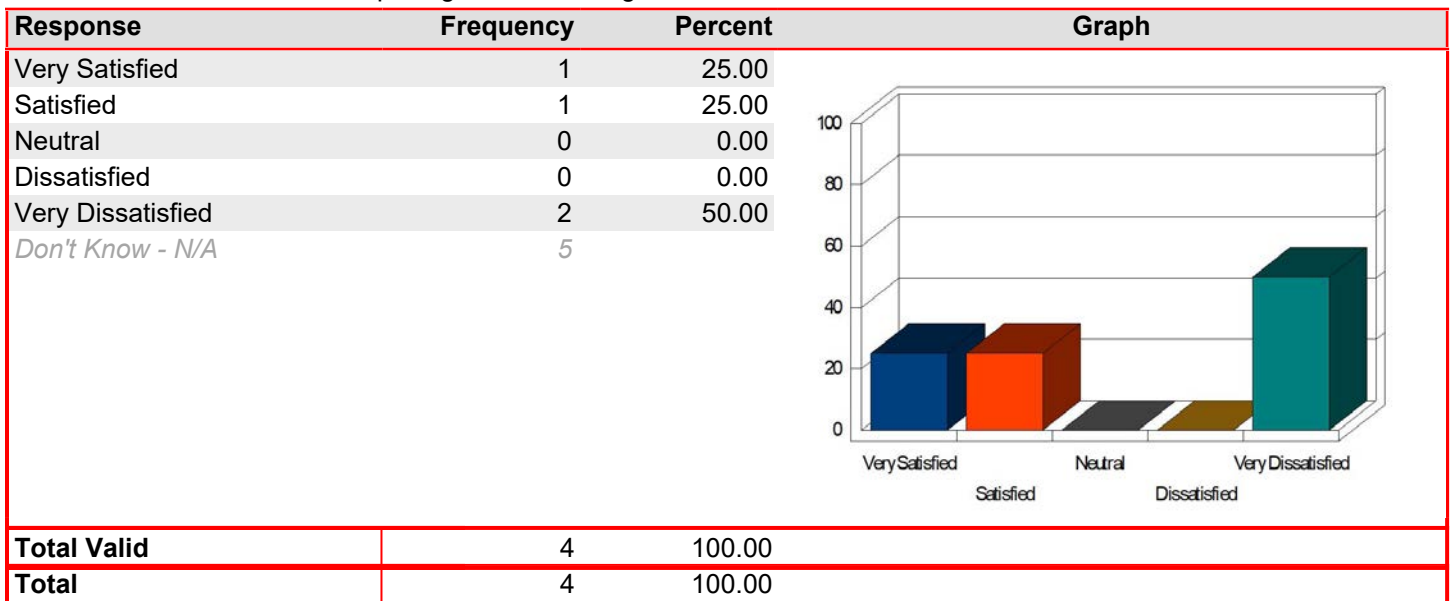
Financial Aid - Financial aid process

Mean: 3.80



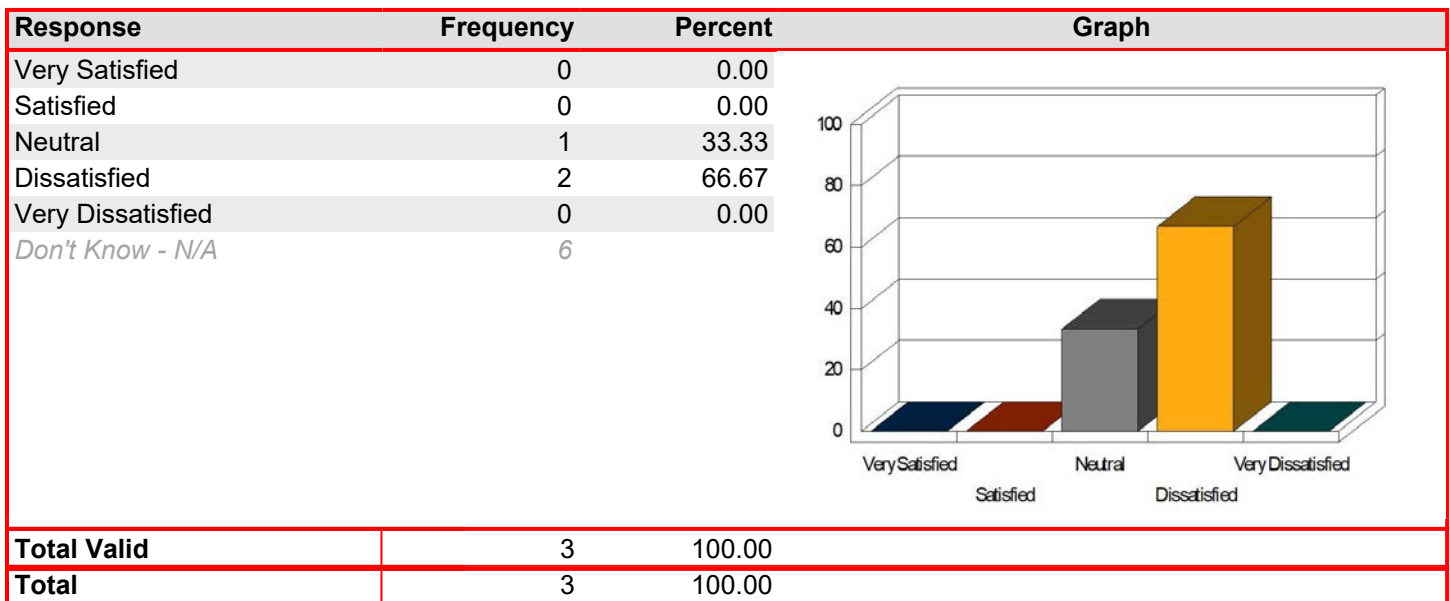
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 2.75



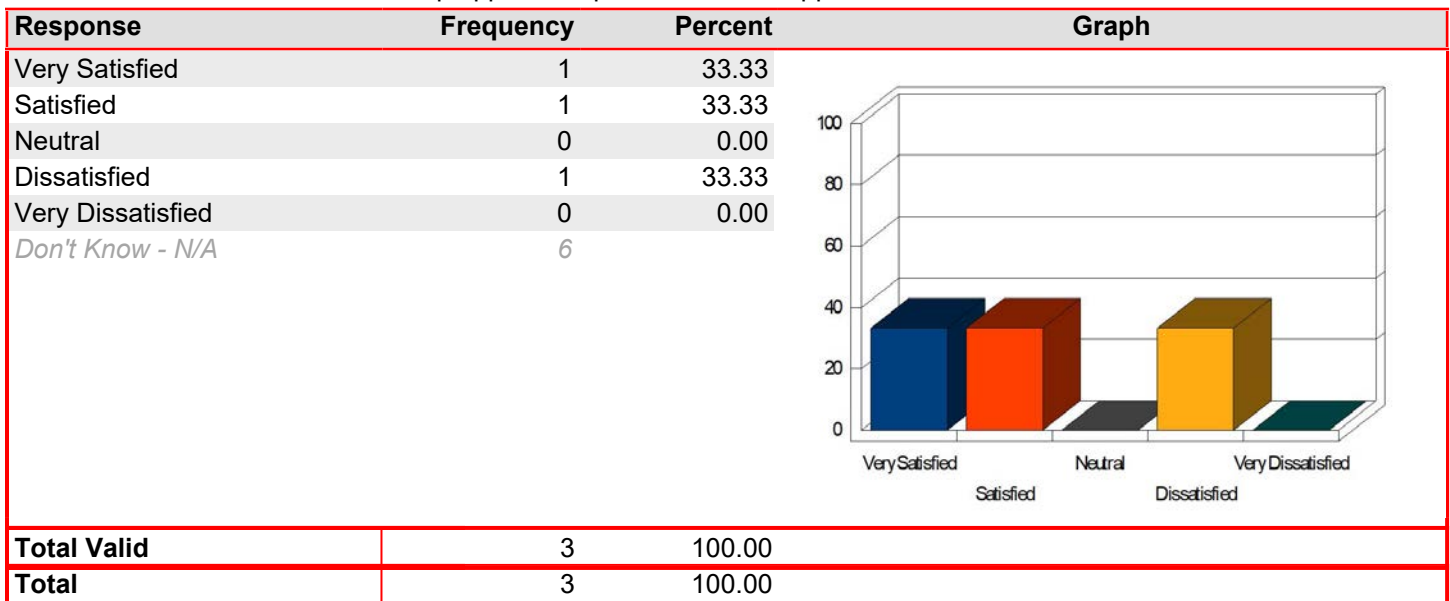
## Financial Aid - Assistance for Veteran benefits

Mean: 2.33



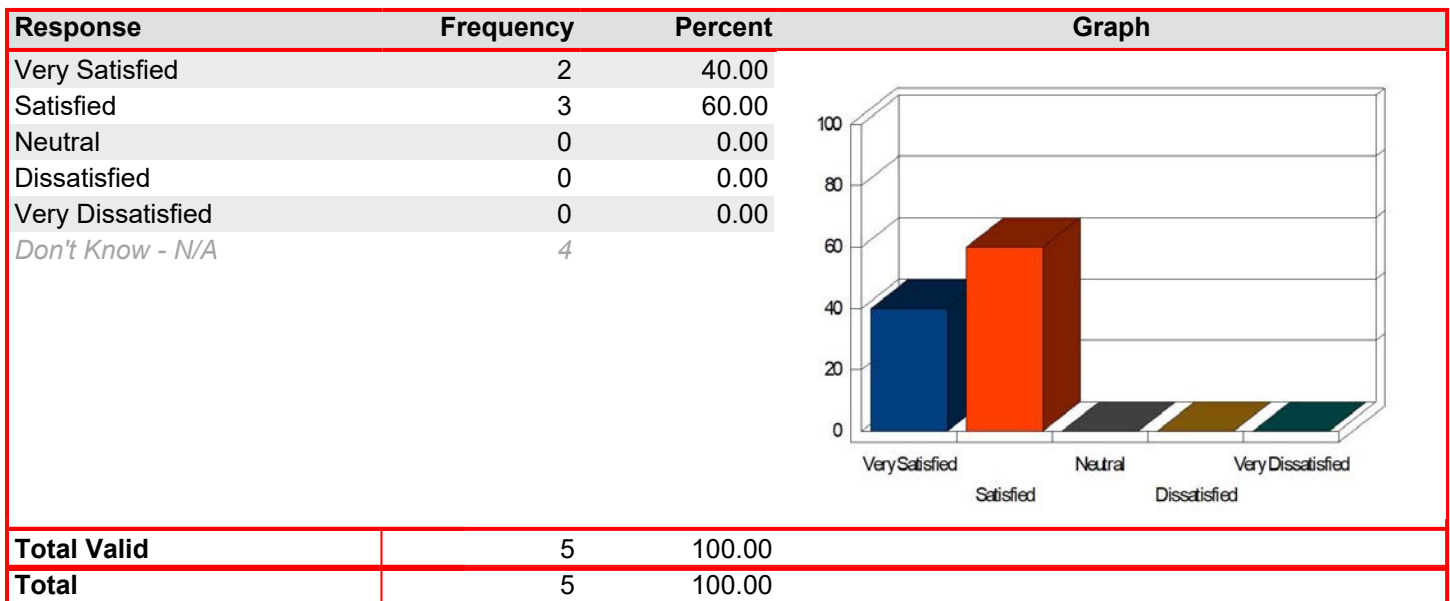
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 3.67



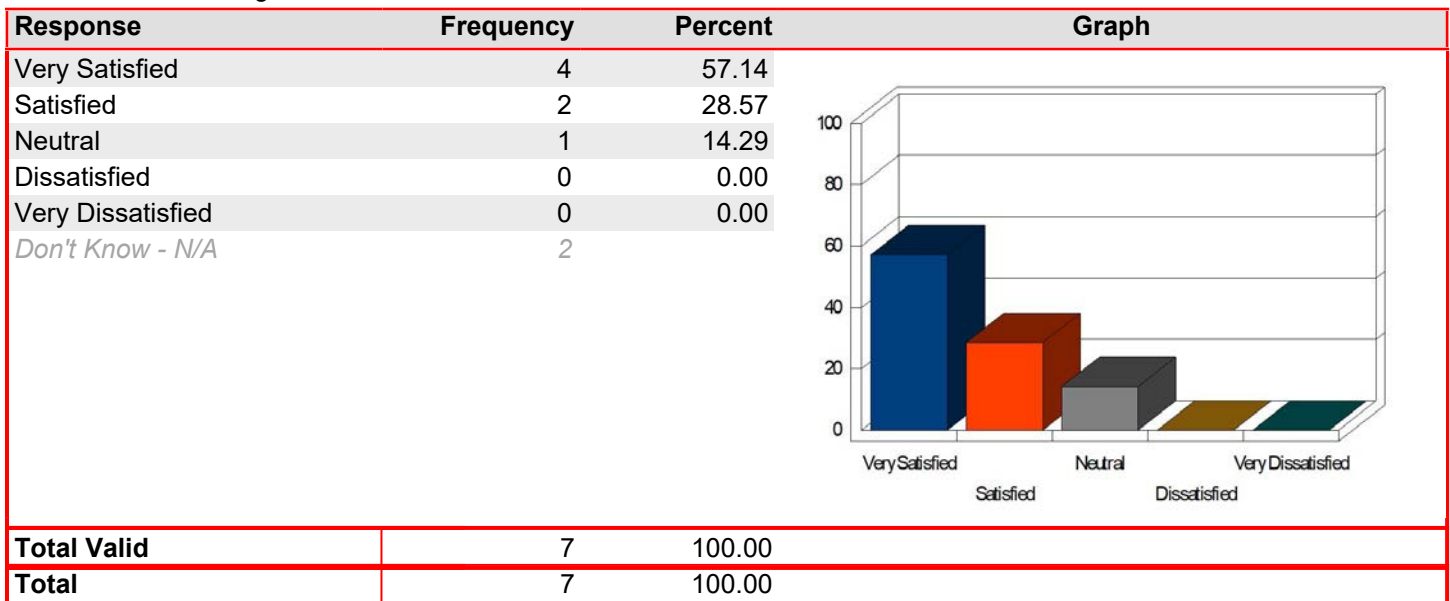
## Financial Aid - Website information

Mean: 4.40



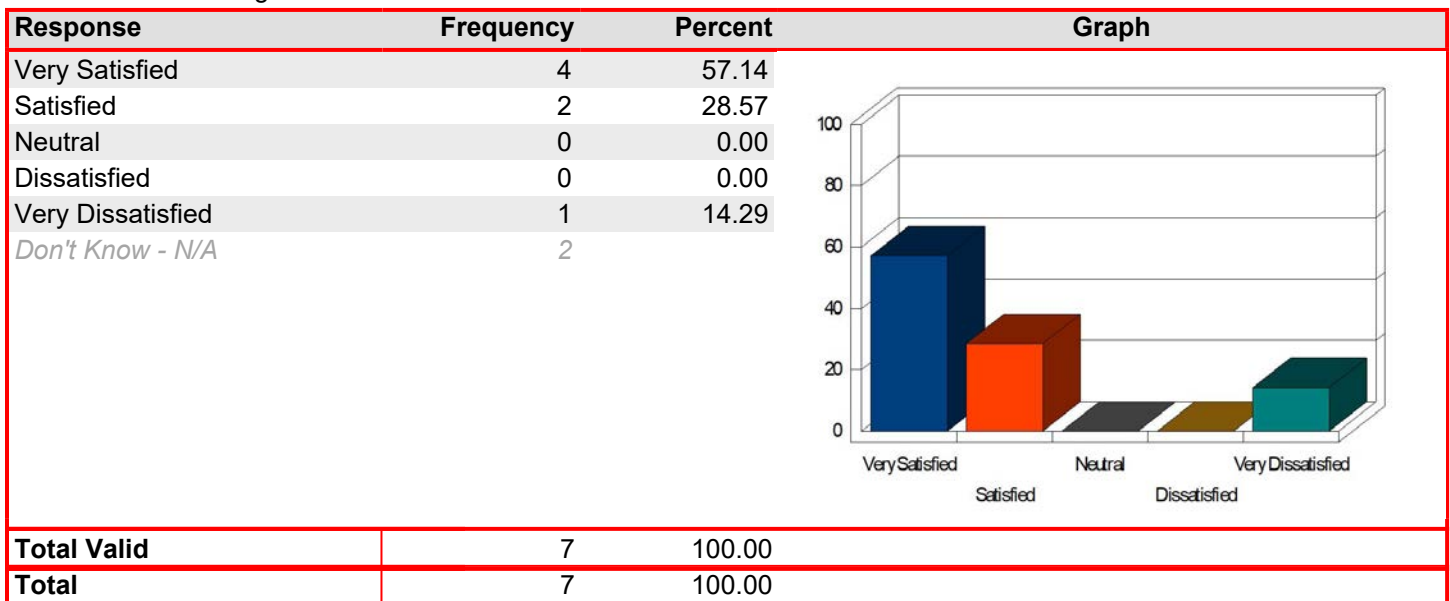
## Guidance/Counseling - Assistance of staff

Mean: 4.43



## Guidance/Counseling - Friendliness of staff

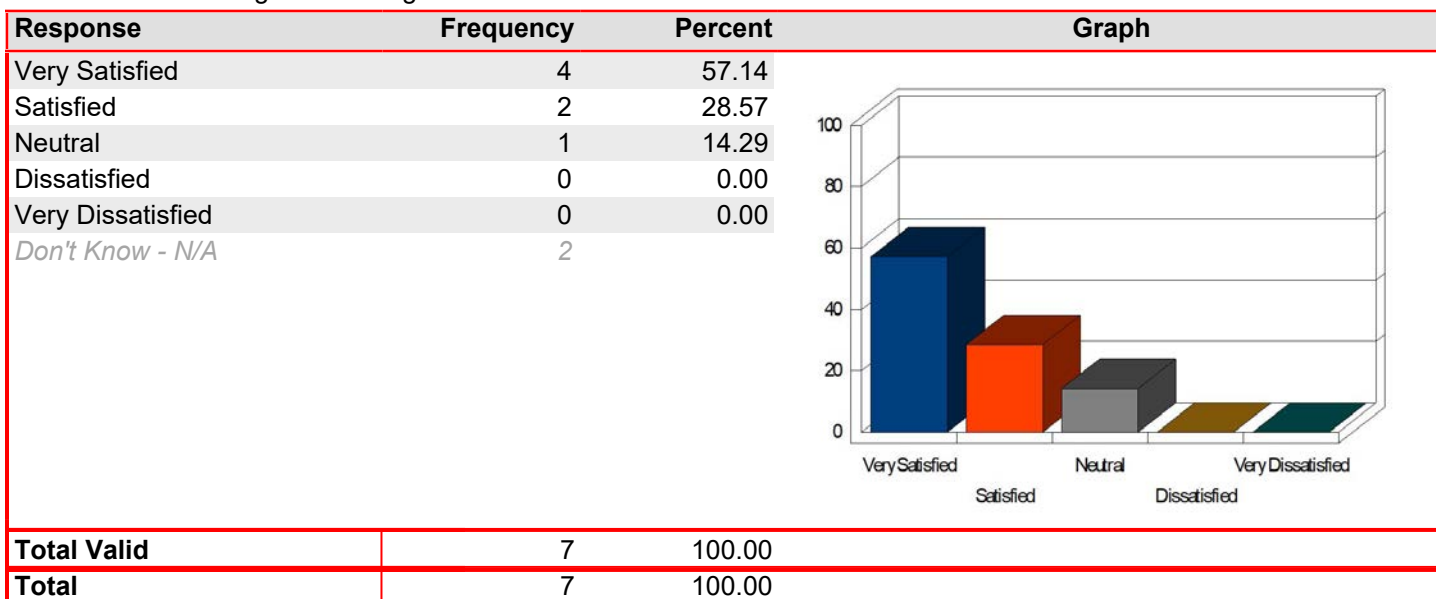
Mean: 4.14





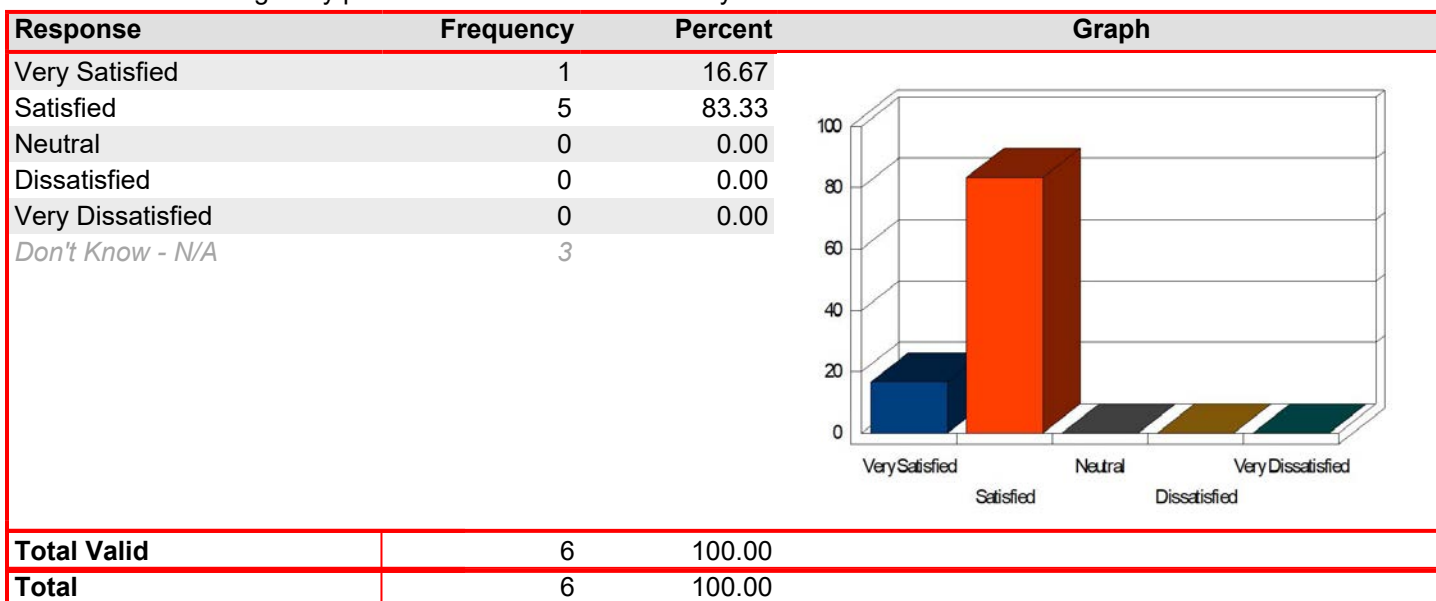
## Guidance/Counseling - Knowledge of staff

Mean: 4.43



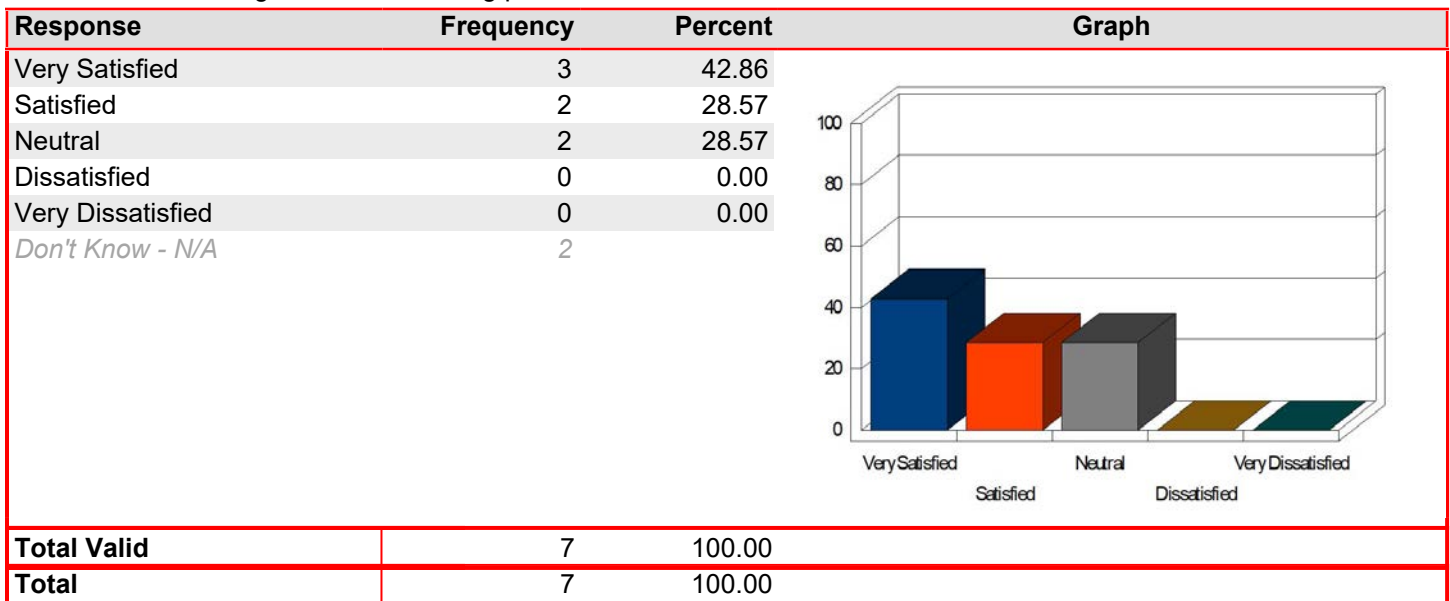
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.17



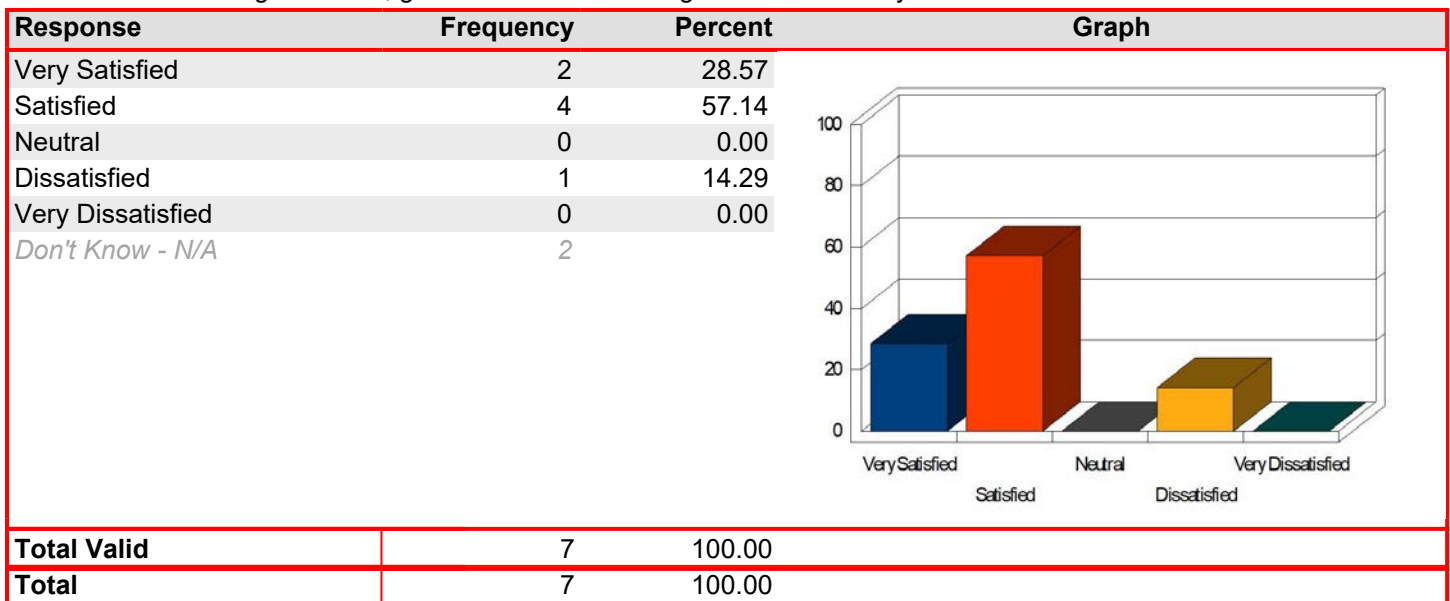
## Guidance/Counseling - Student advising process

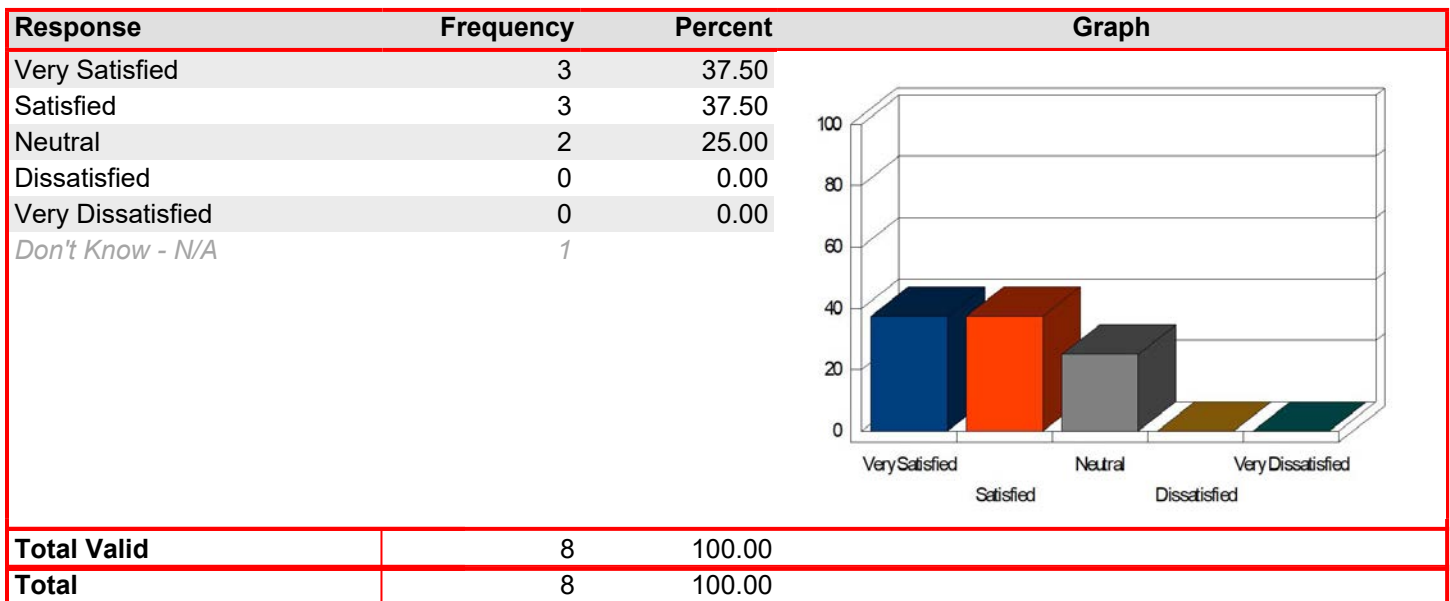
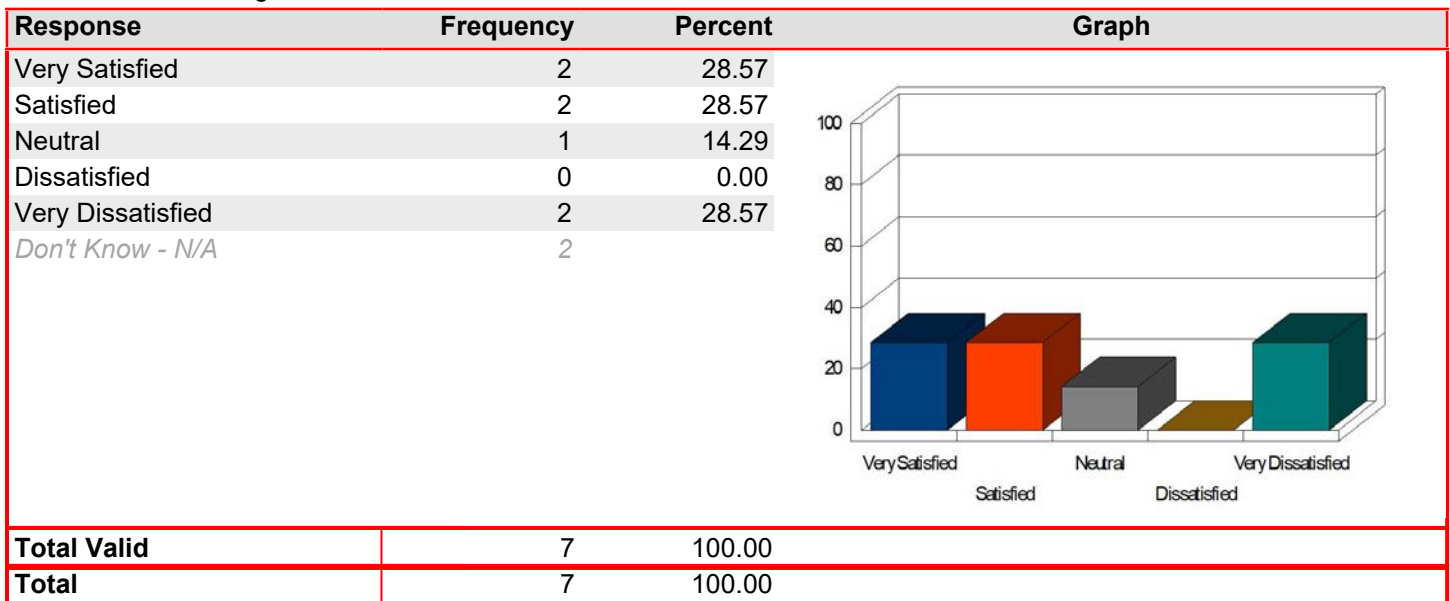
Mean: 4.14



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

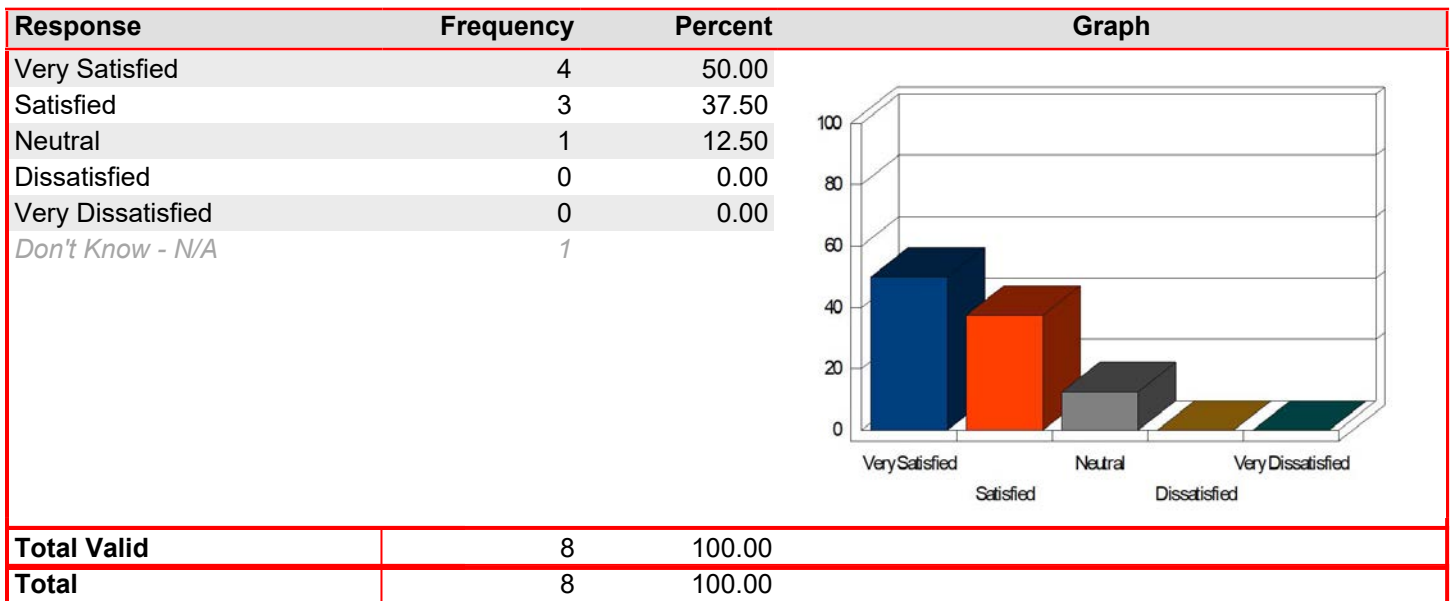
Mean: 4.00





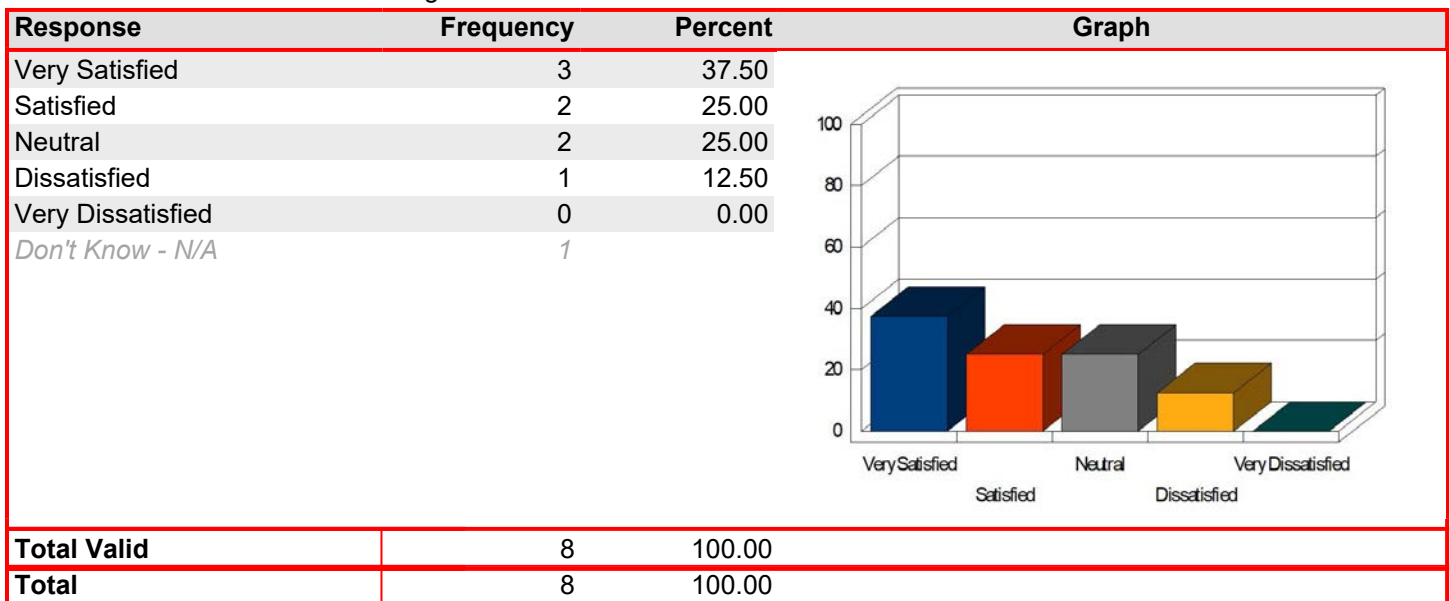
## Business Office/Cashier - Friendliness of staff

Mean: 4.38



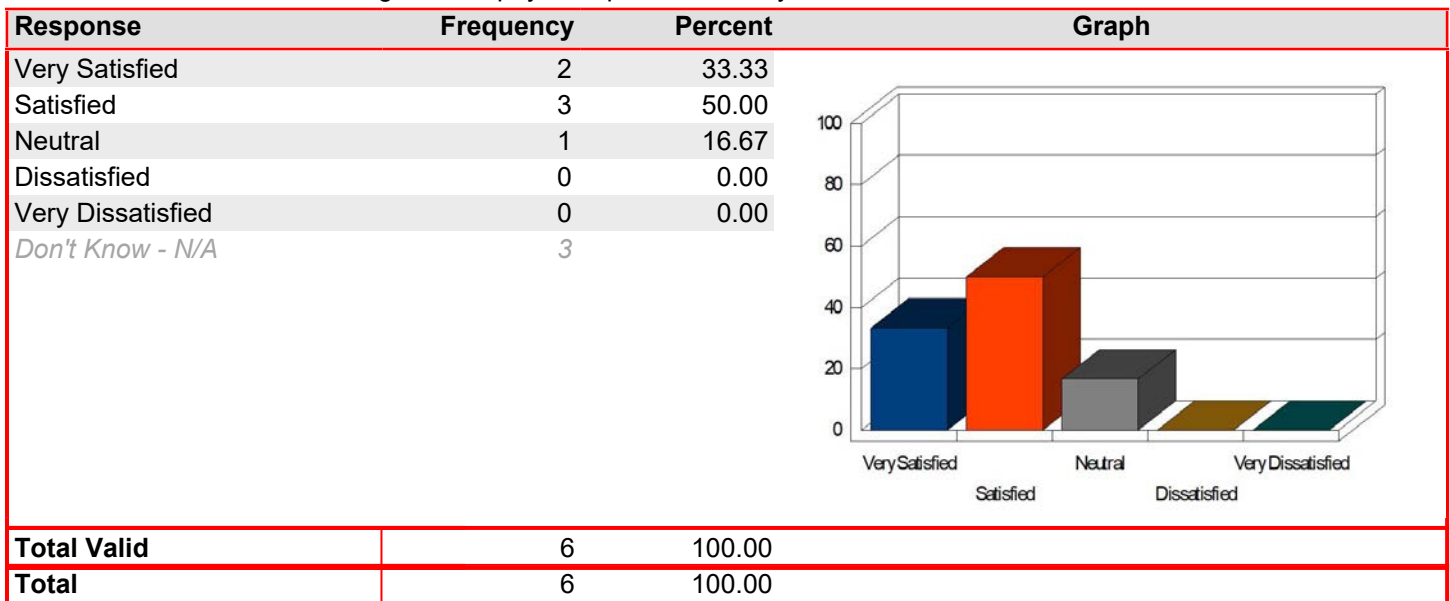
## Business Office/Cashier - Knowledge of staff

Mean: 3.88



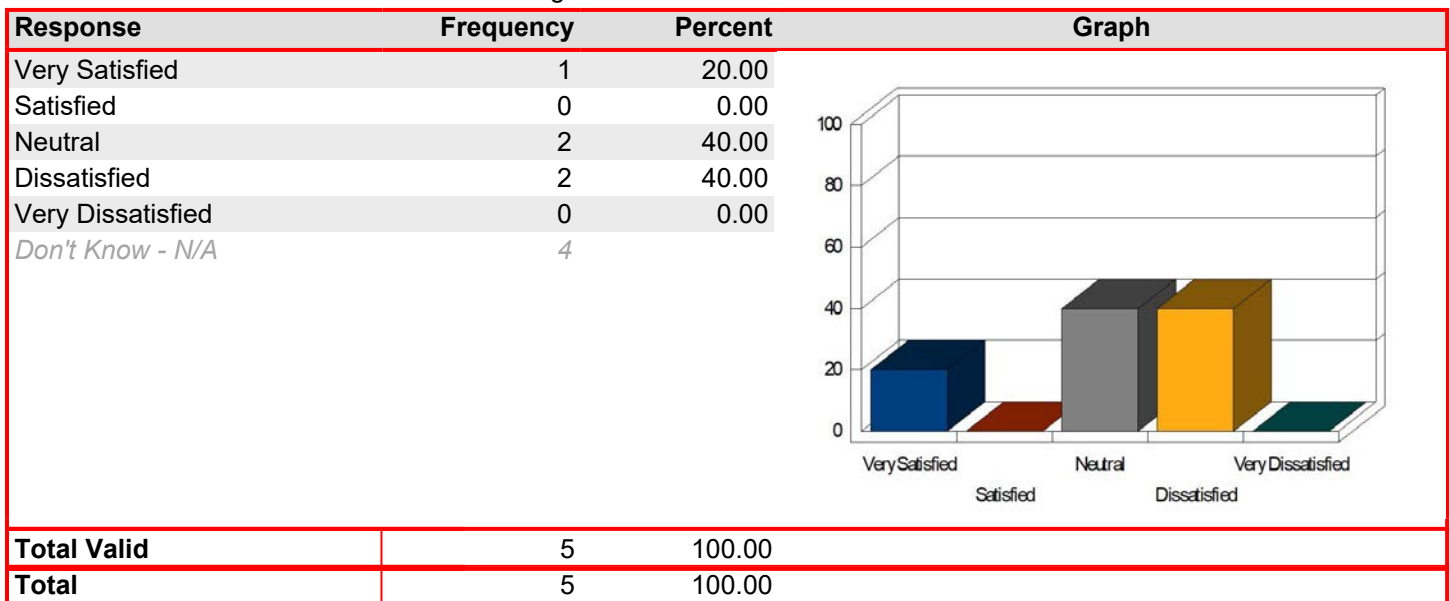
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.17



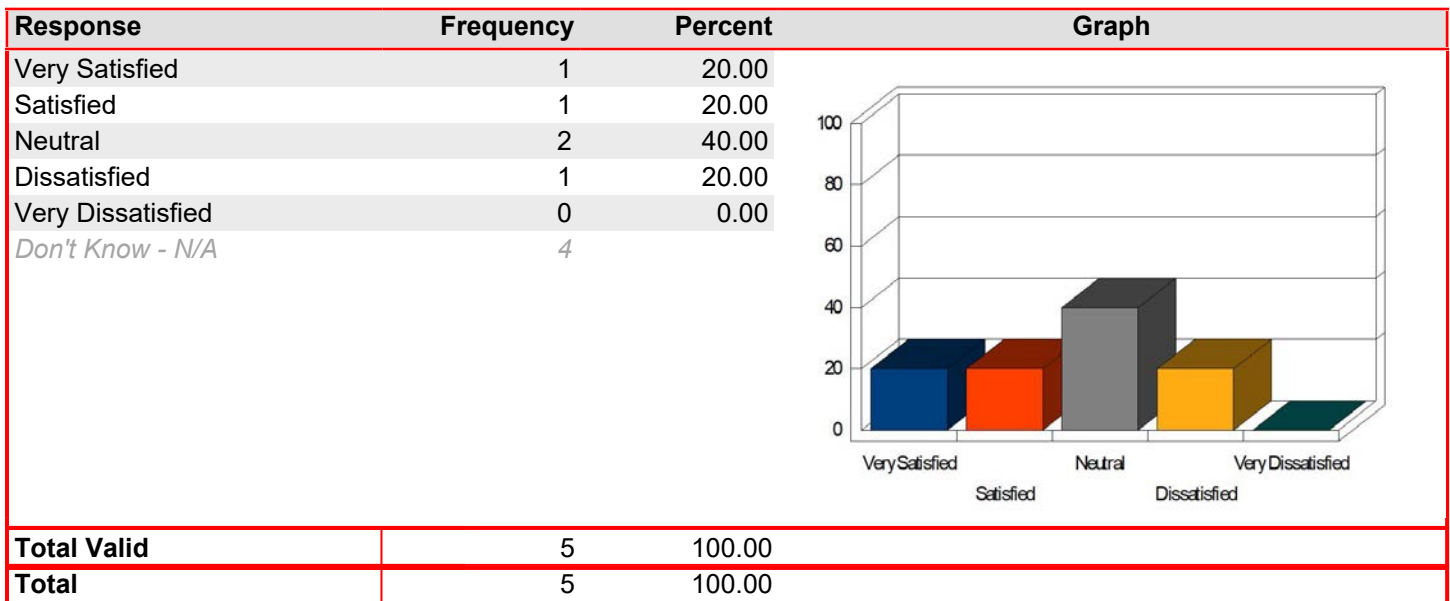
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 3.00



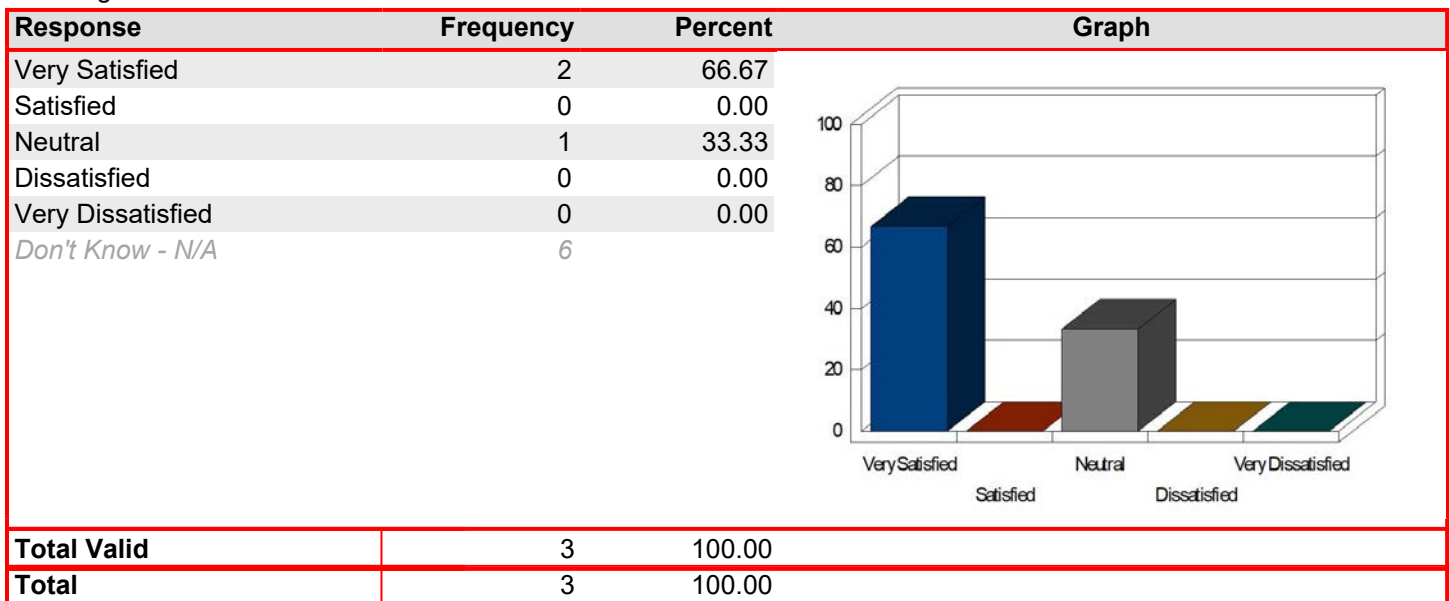
## Business Office/Cashier - Website information

Mean: 3.40



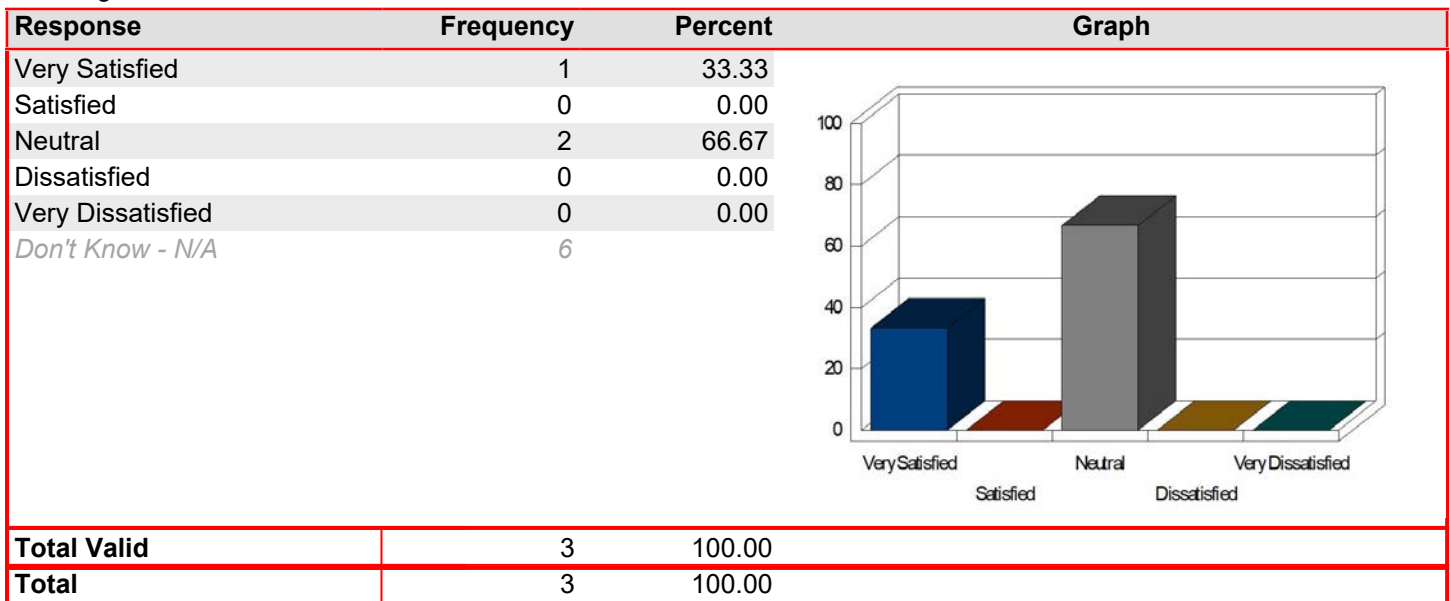
## Tutoring/CAPS - Assistance of staff

Mean: 4.33



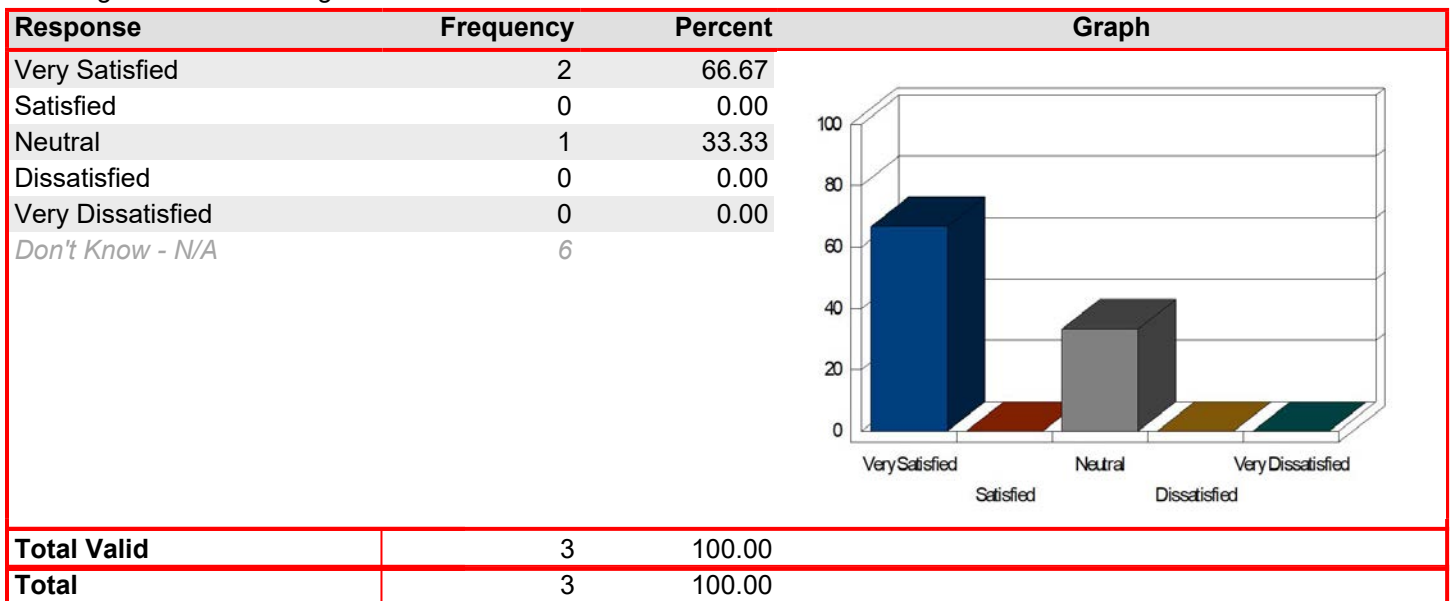
## Tutoring/CAPS - Friendliness of staff

Mean: 3.67



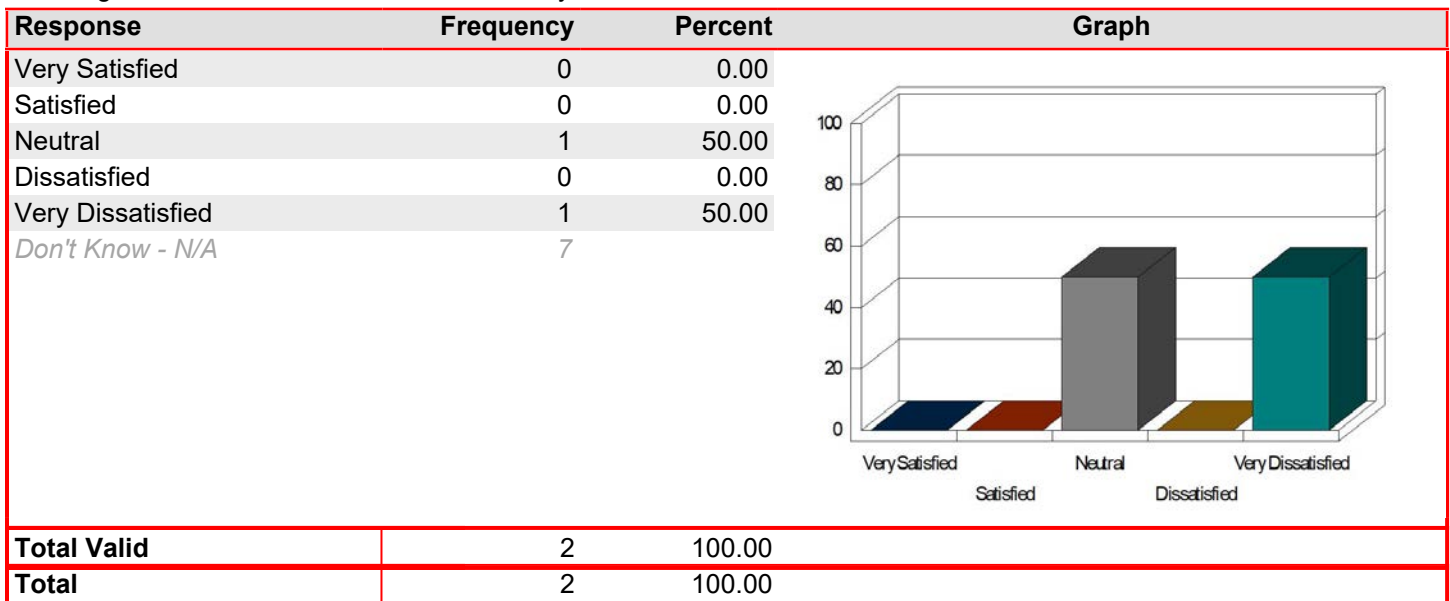
## Tutoring/CAPS - Knowledge of staff

Mean: 4.33



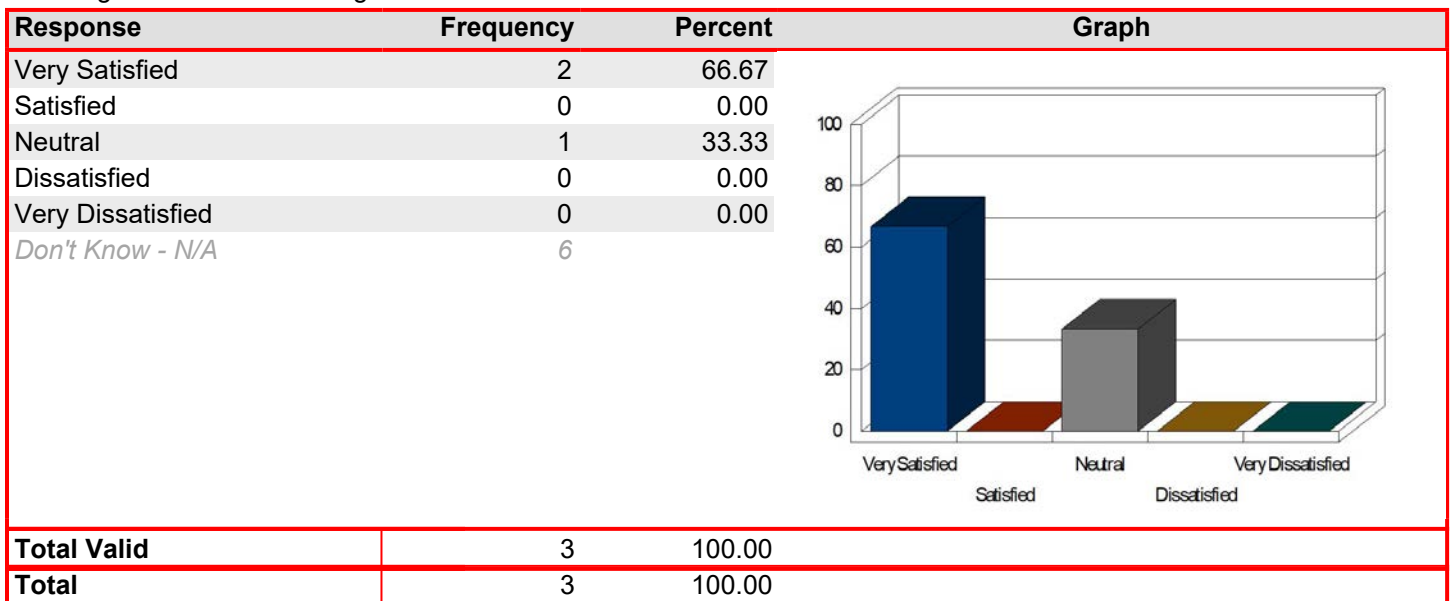
Tutoring/CAPS - Documented student disability services

Mean: 2.00



Tutoring/CAPS - Peer tutoring services

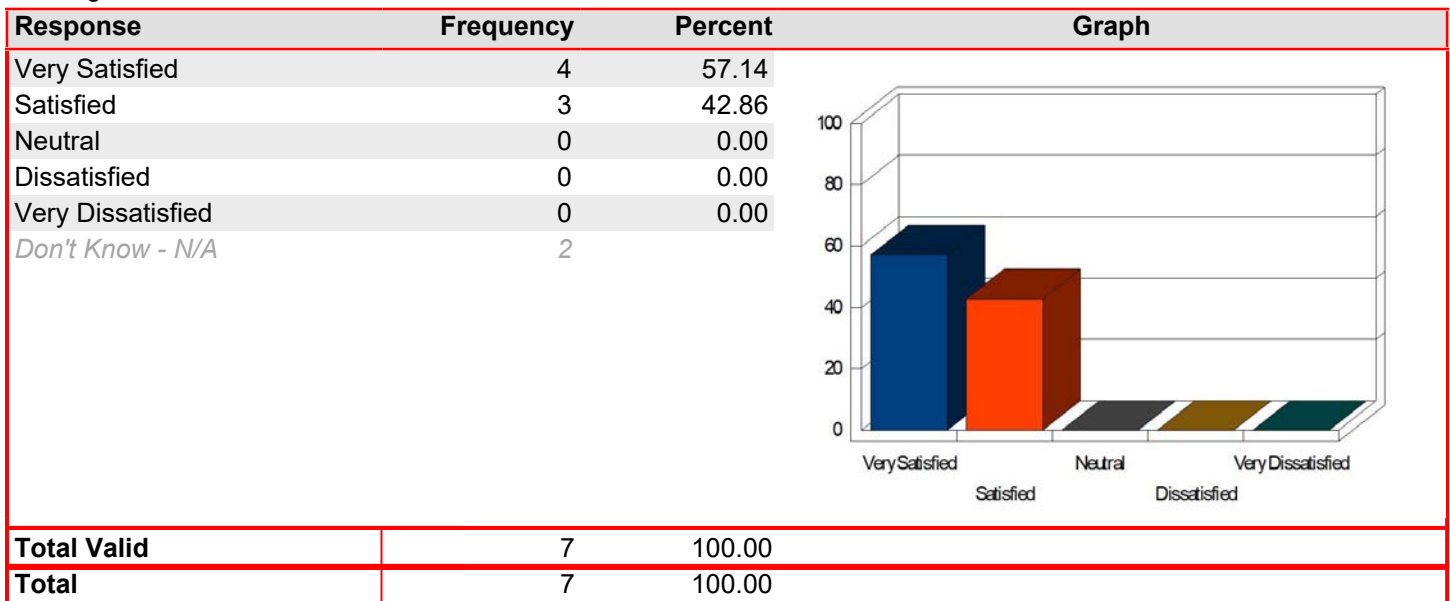
Mean: 4.33





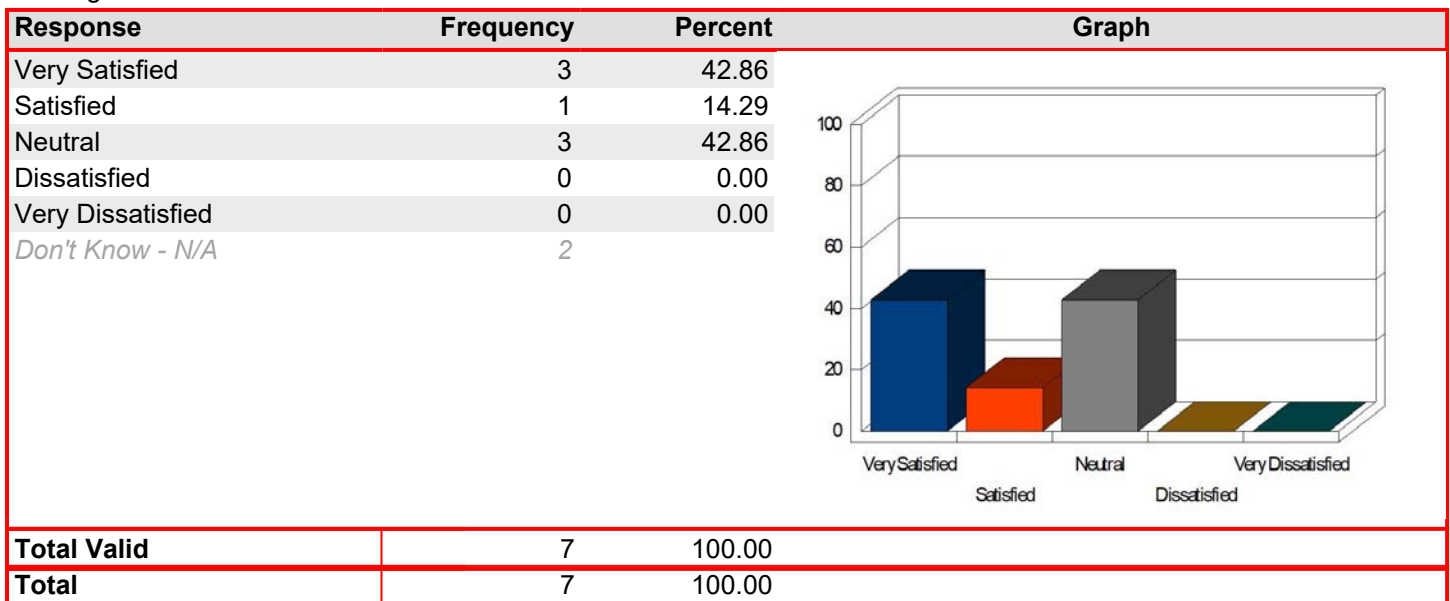
## Testing Services - Assistance of staff

Mean: 4.57



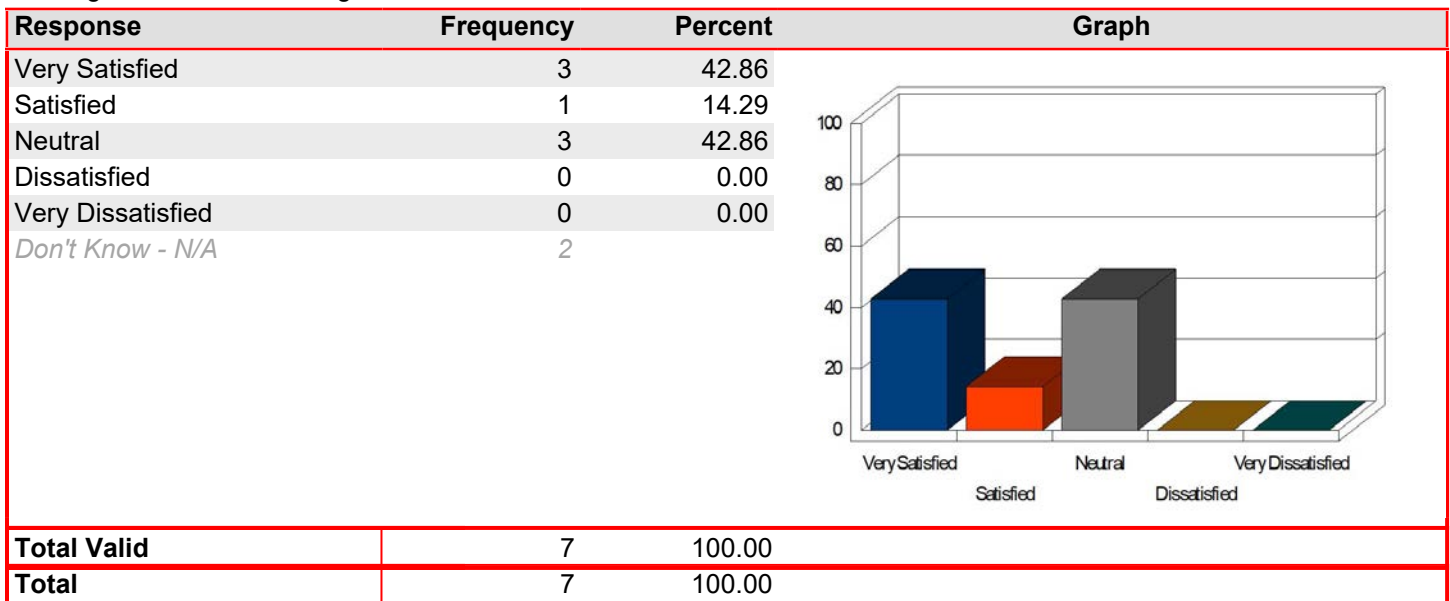
## Testing Services - Friendliness of staff

Mean: 4.00



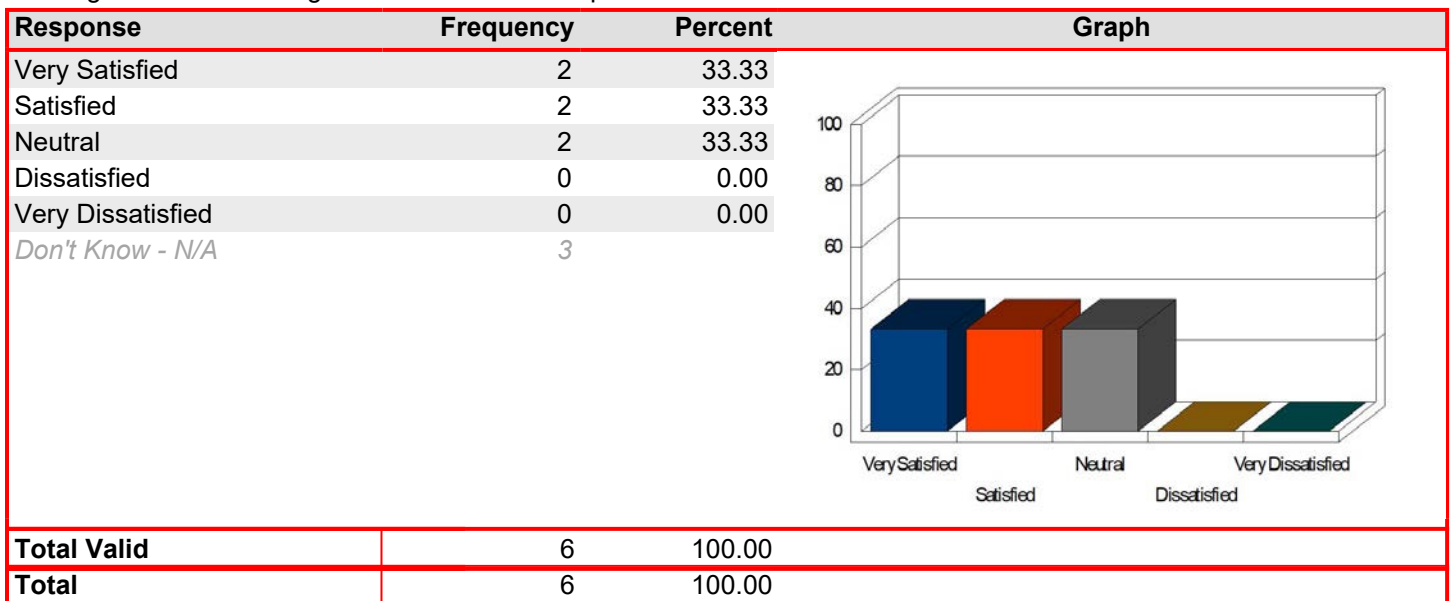
Testing Services - Knowledge of staff

Mean: 4.00



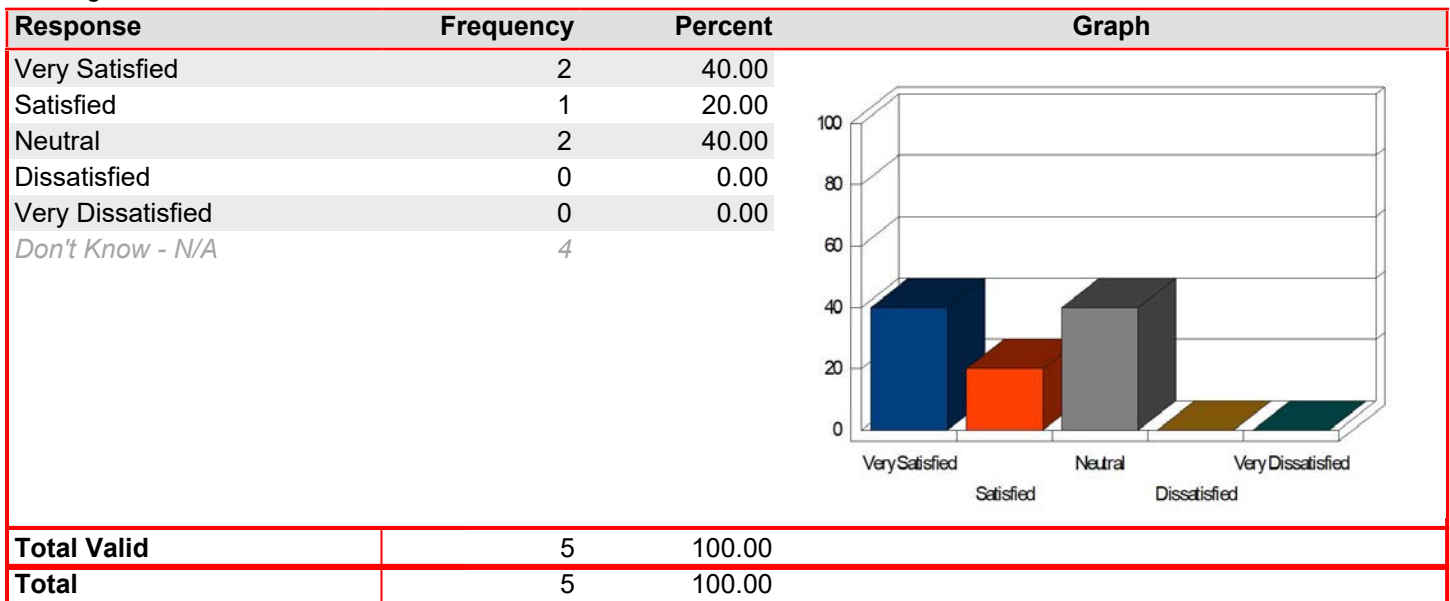
Testing Services - Testing Center hours are adequate

Mean: 4.00



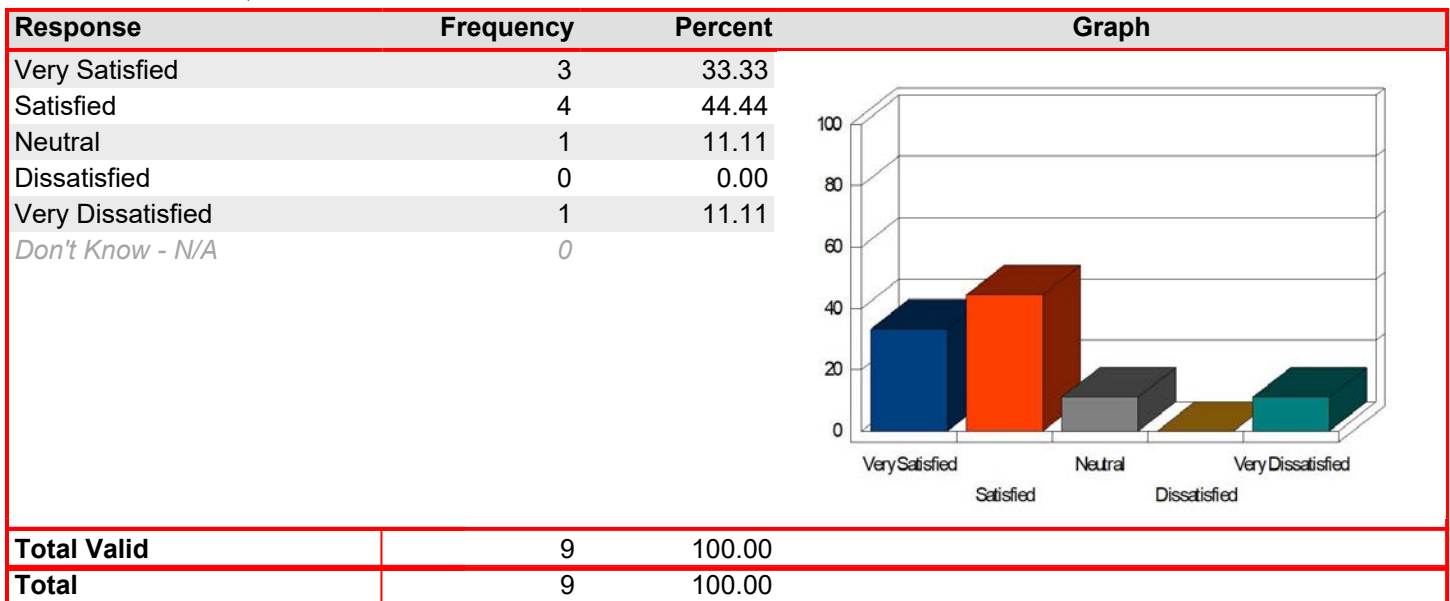
Testing Services - Website information

Mean: 4.00



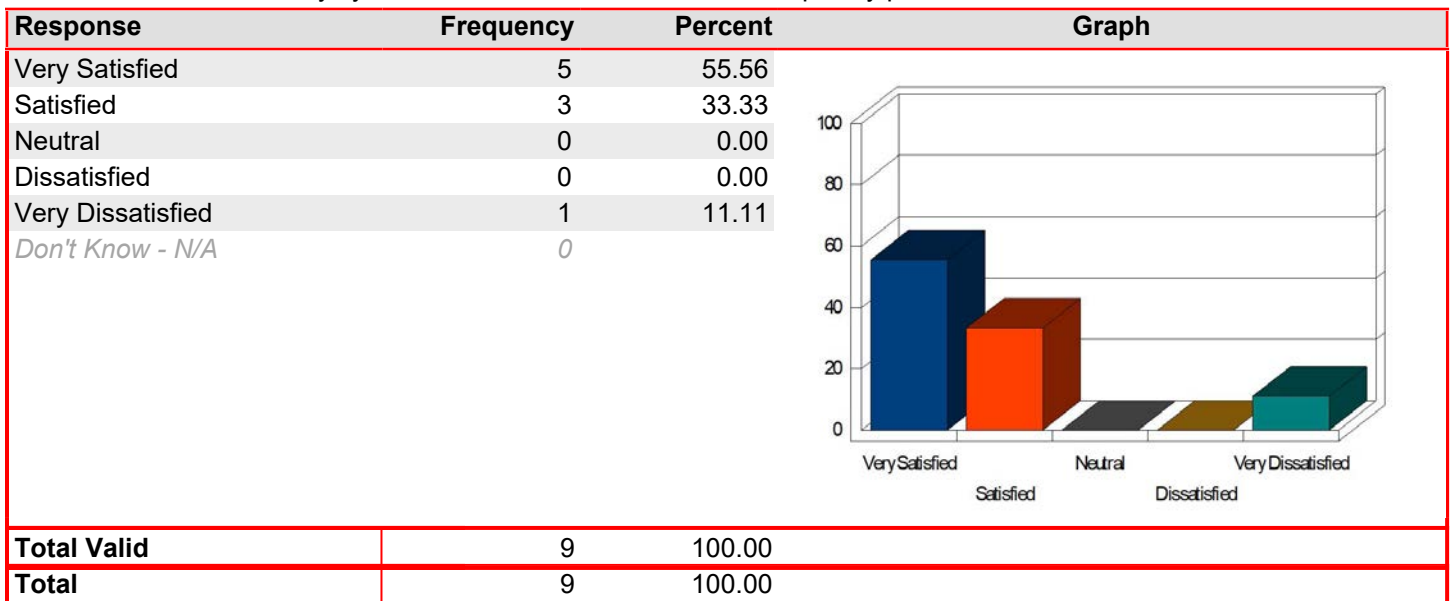
Instruction - Overall, teachers care about me

Mean: 3.89



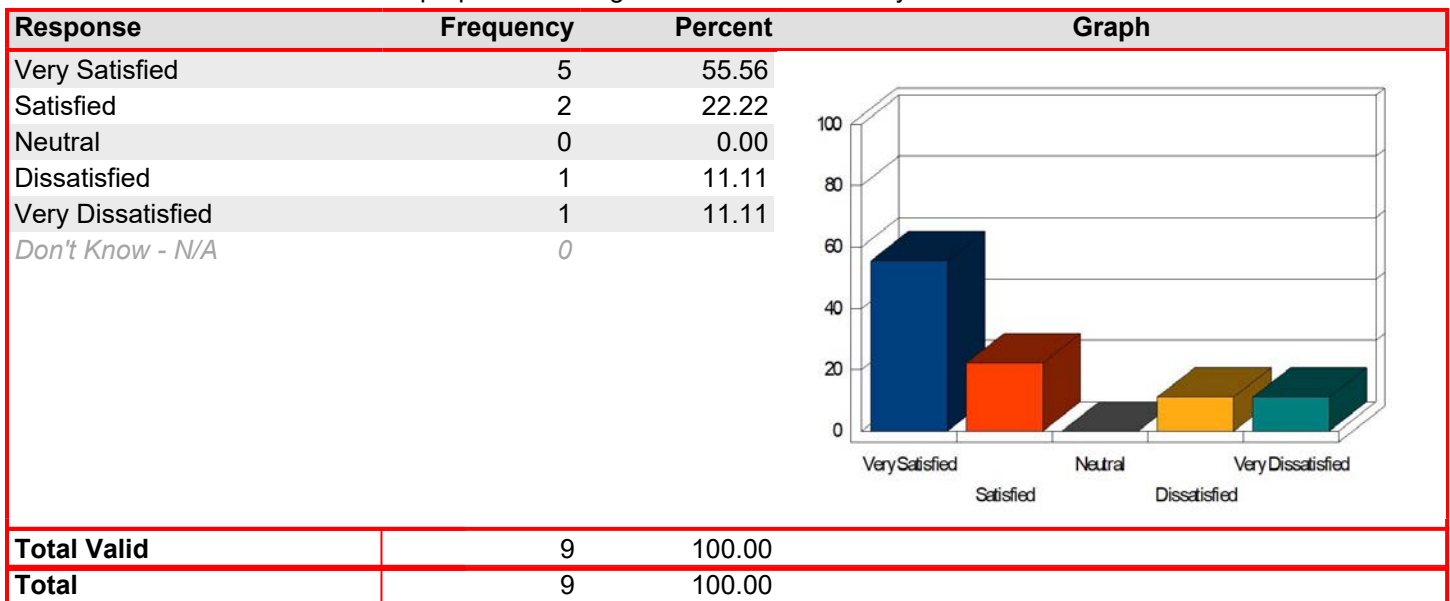
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.22



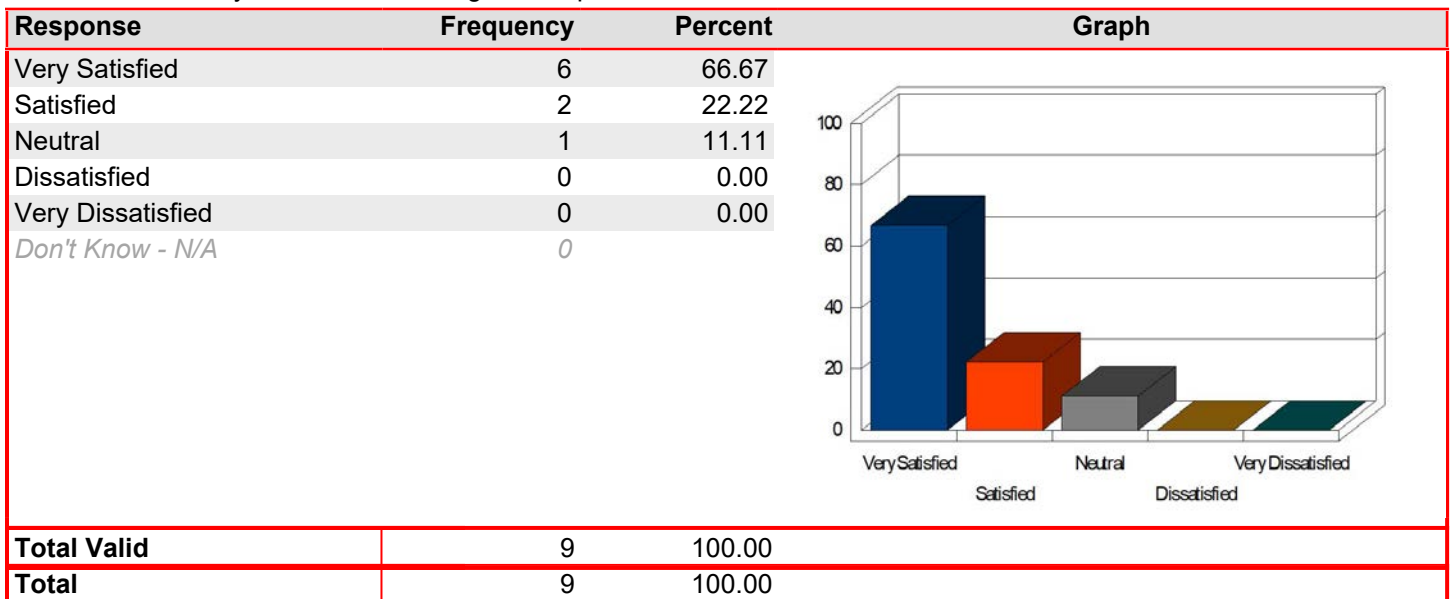
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.00



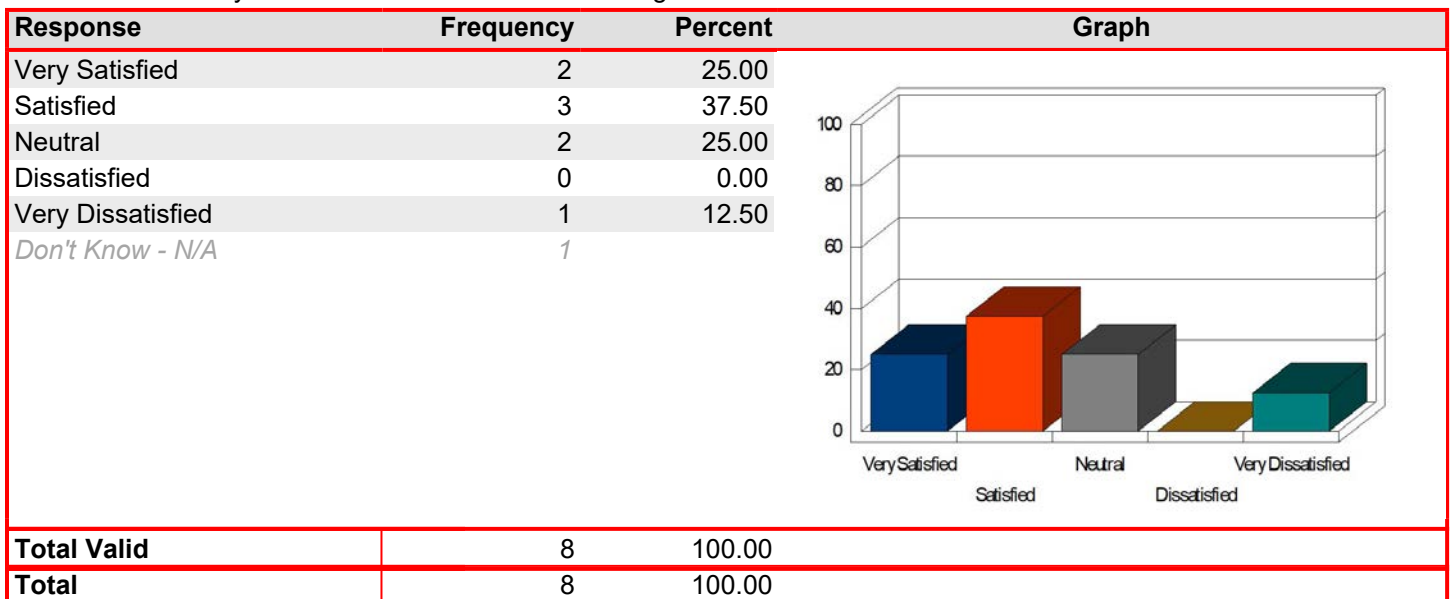
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.56



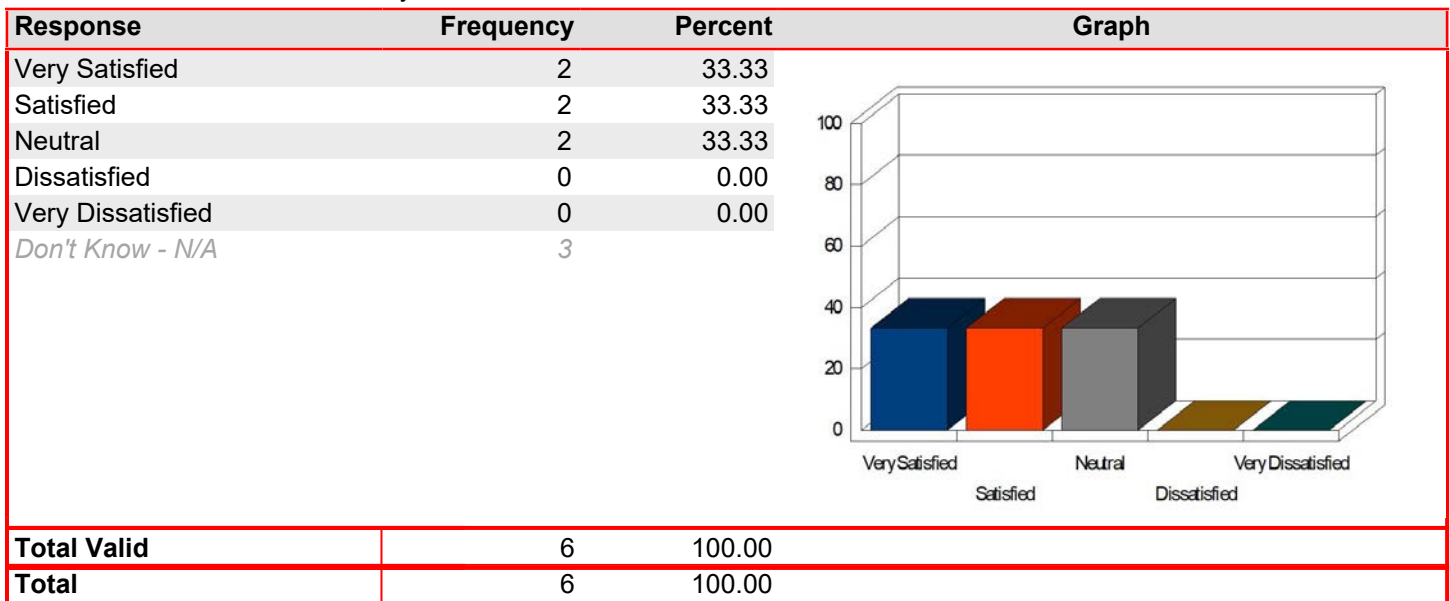
Instruction - Faculty are available after class and during office hours

Mean: 3.63



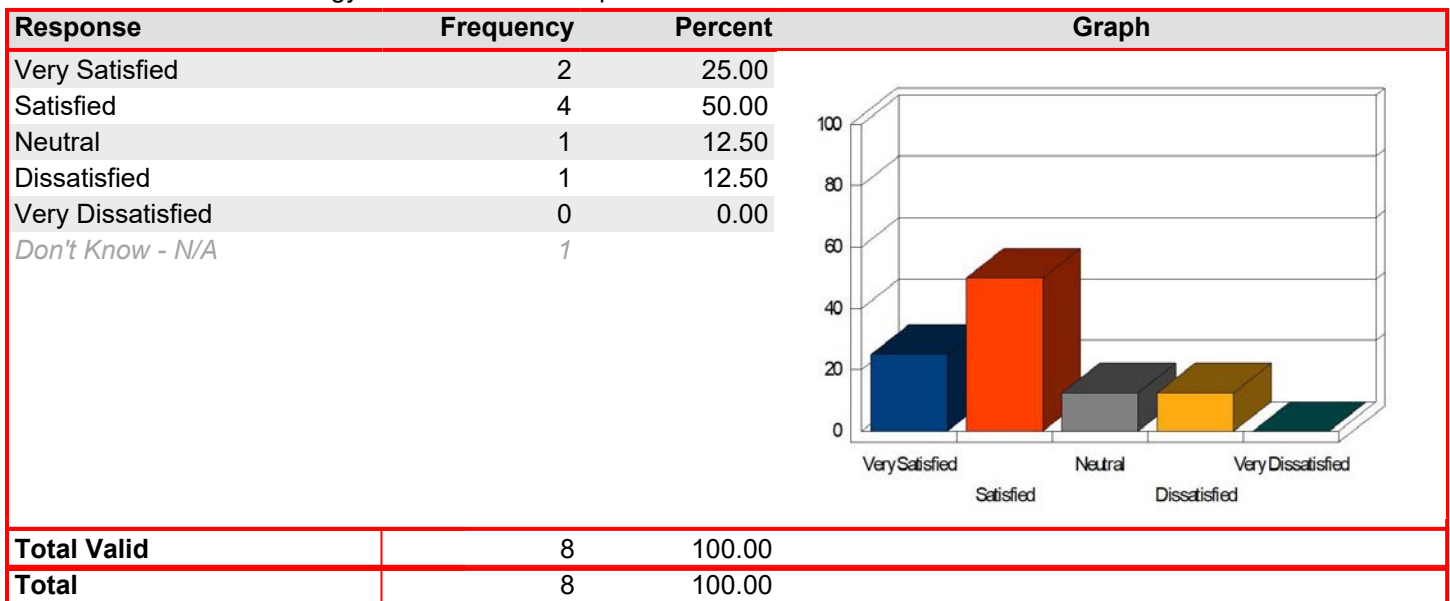
Overall-Student services routinely assisted me

Mean: 4.00



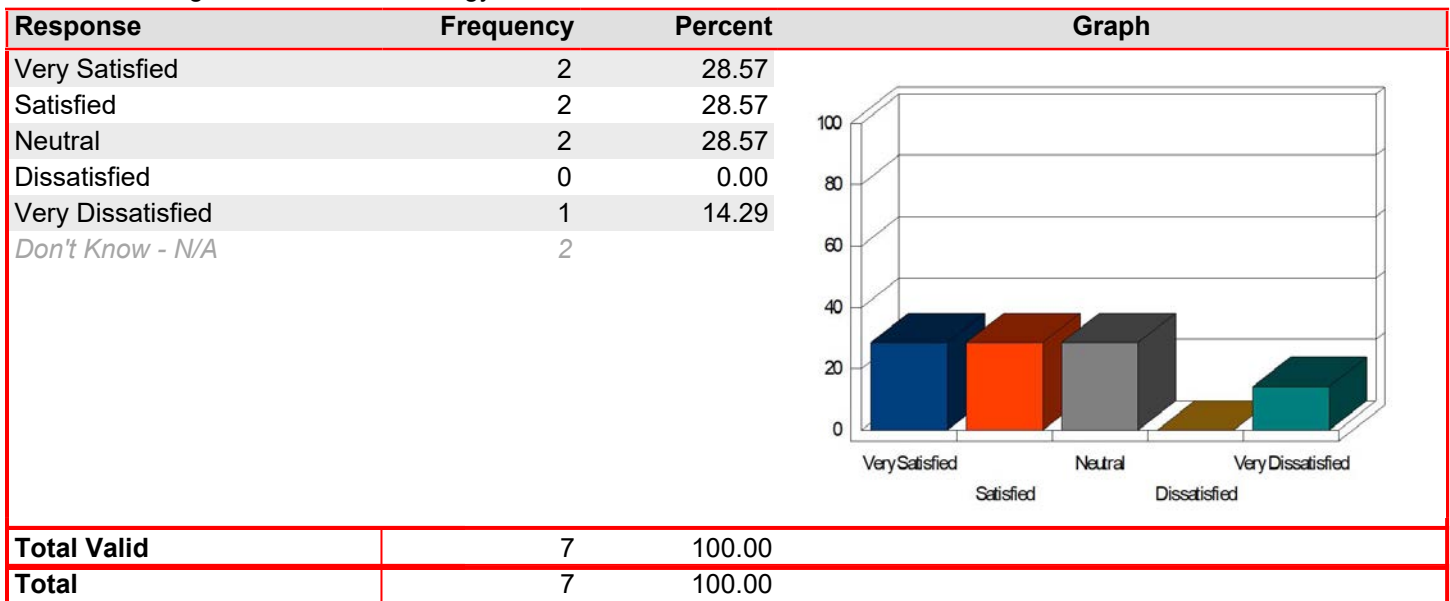
Overall-Access to technology resources was adequate

Mean: 3.88



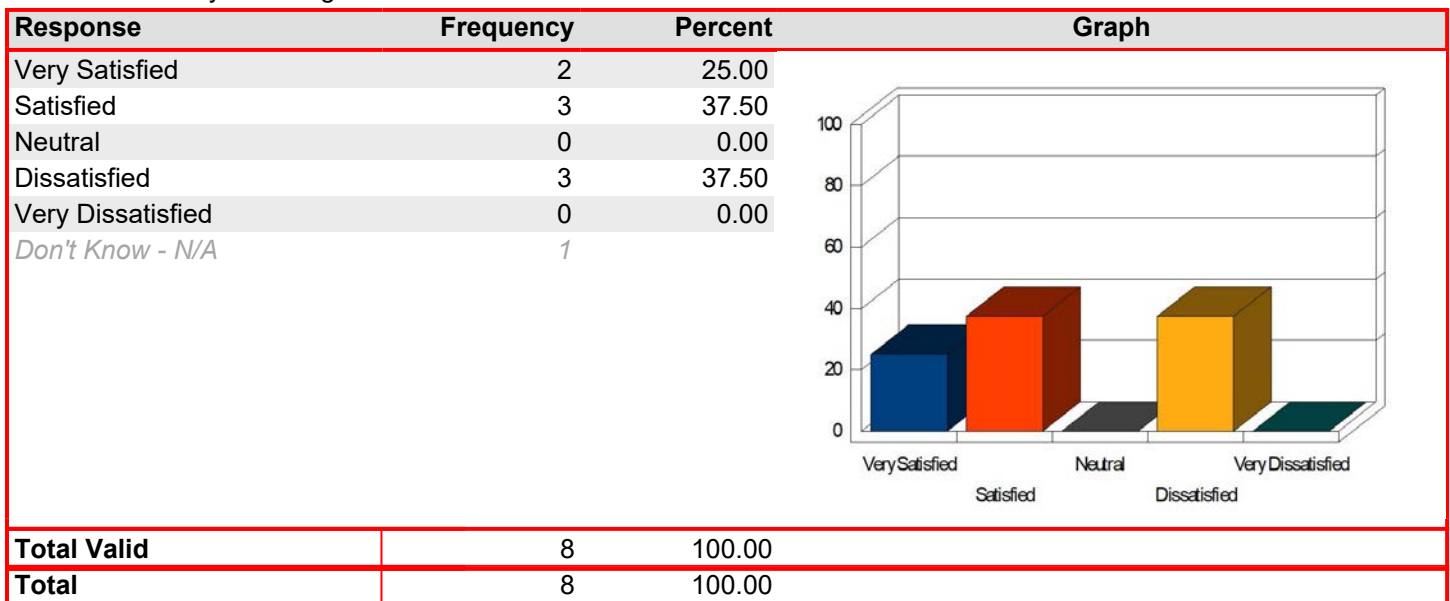
Overall-Training in the use of technology was available

Mean: 3.57



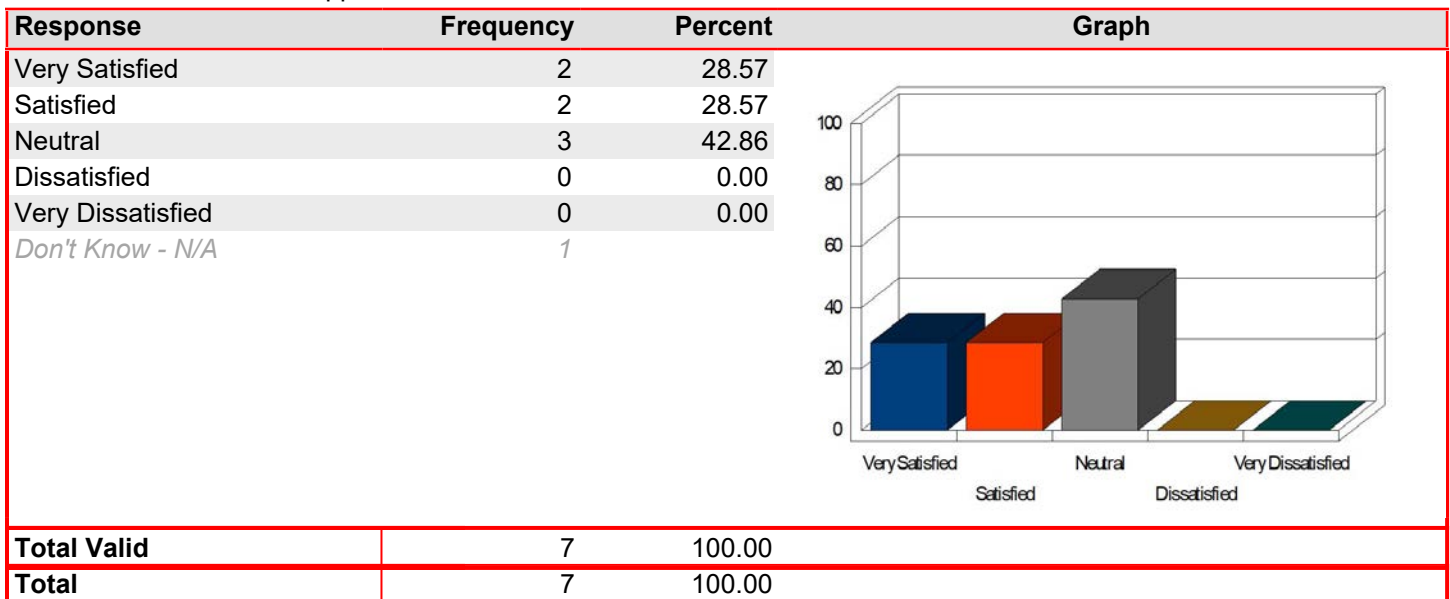
Overall-Efficiency receiving services

Mean: 3.50



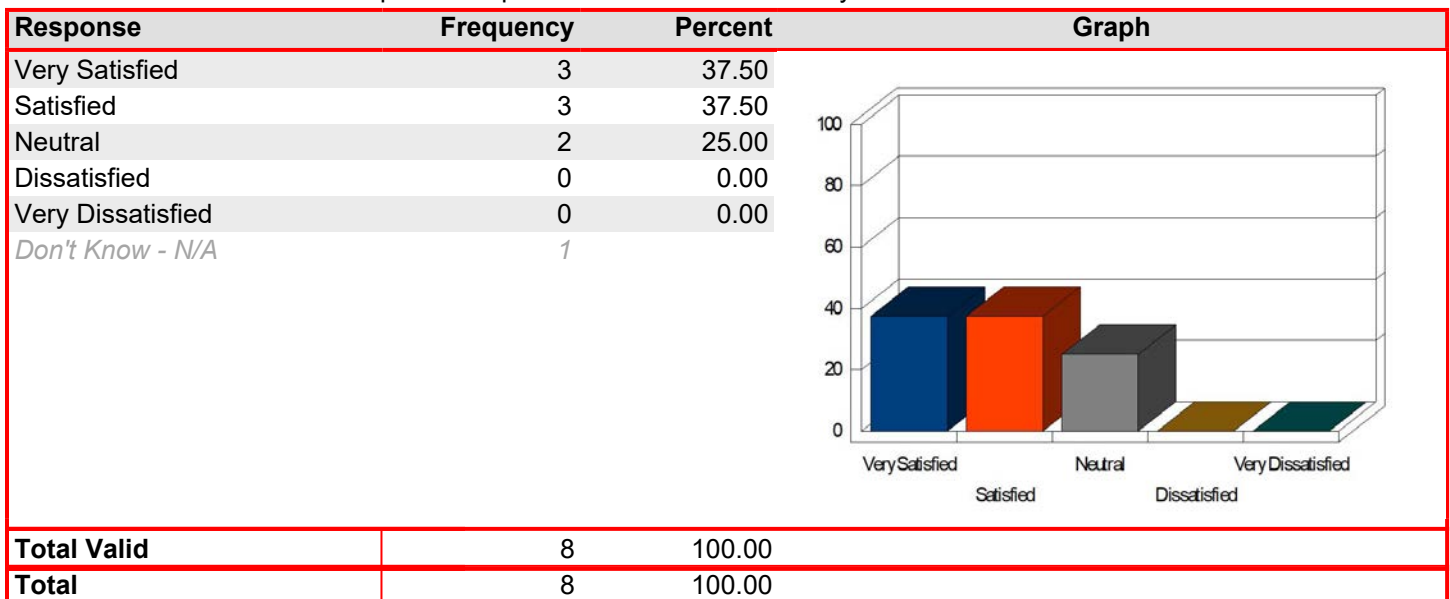
Overall-Administration is approachable

Mean: 3.86



Overall-I feel like TVCC will help me with problems and cares about my issues

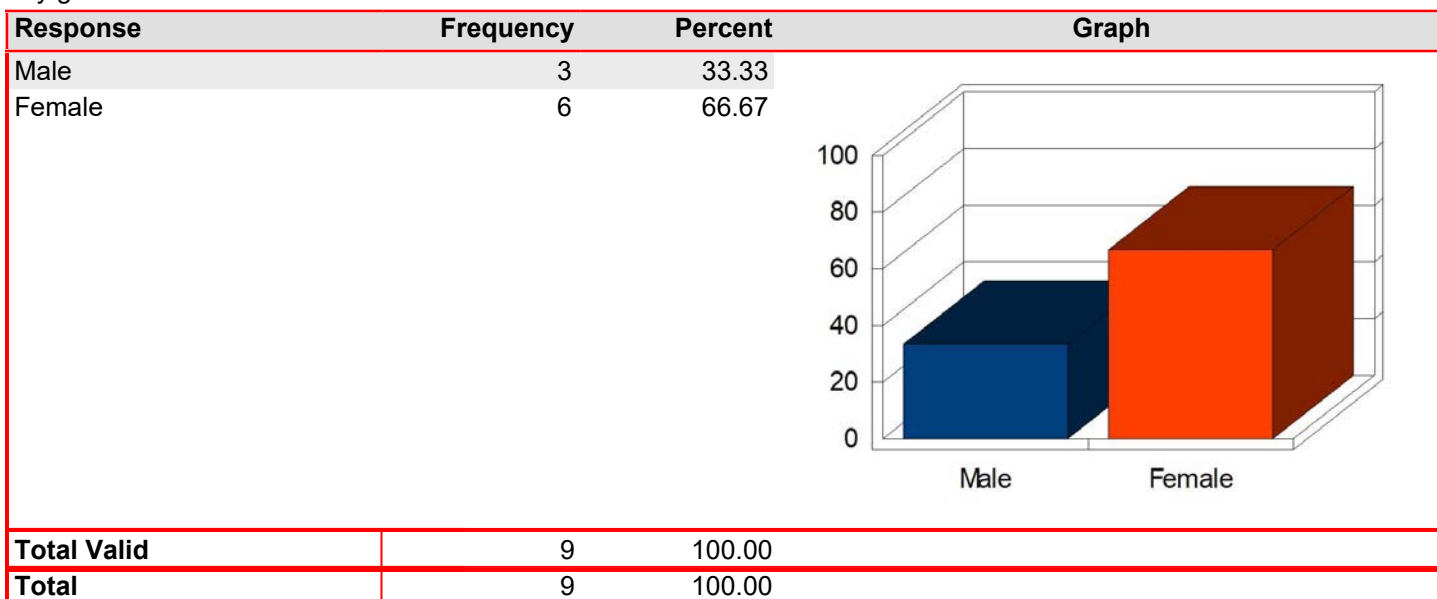
Mean: 4.13





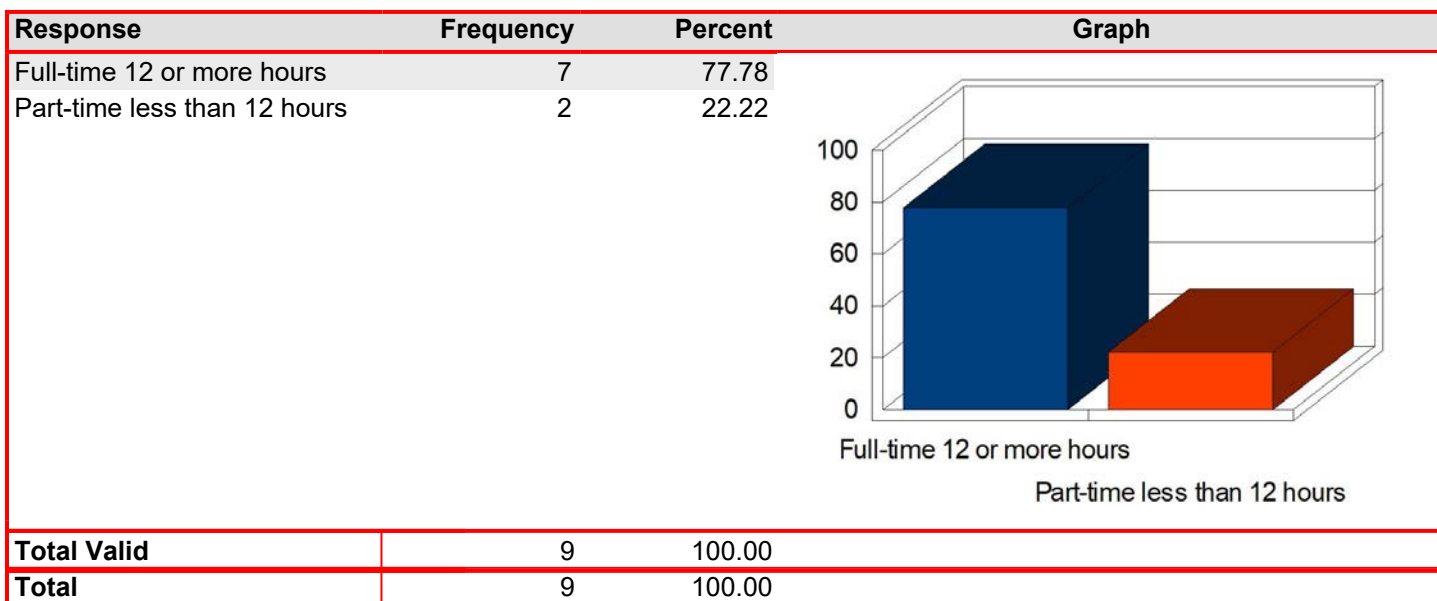
My gender is:

Mean: 1.67



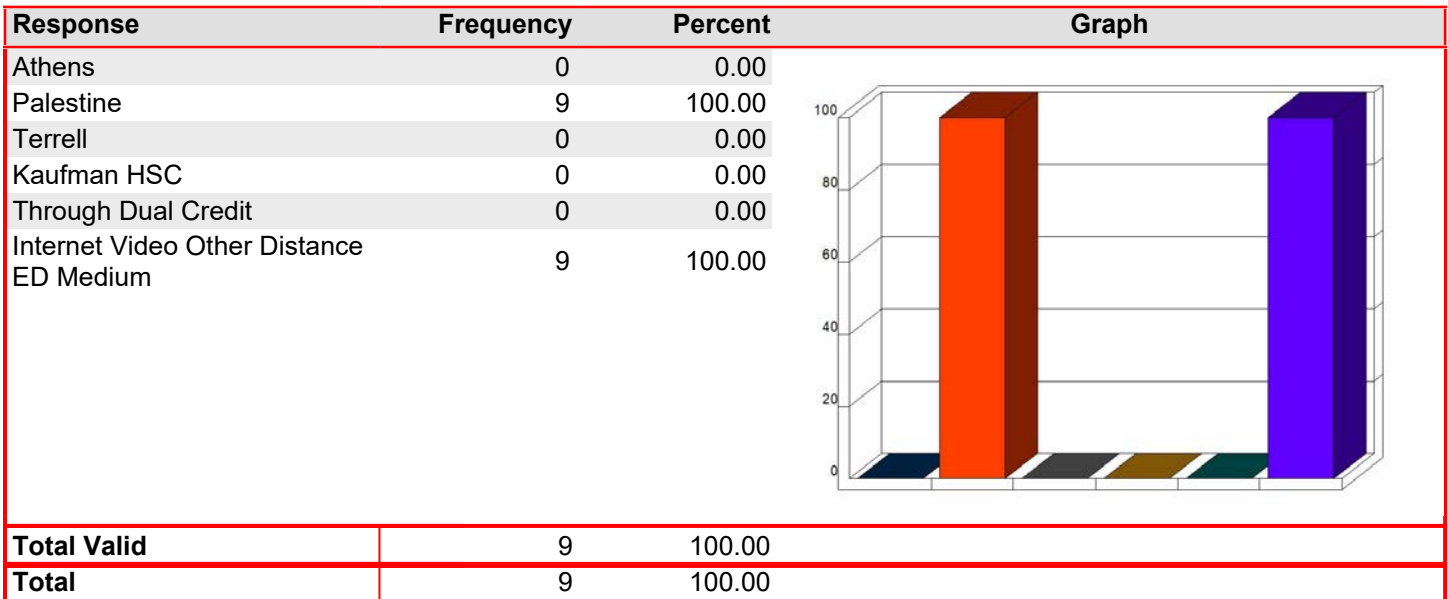
I am enrolled

Mean: 1.22



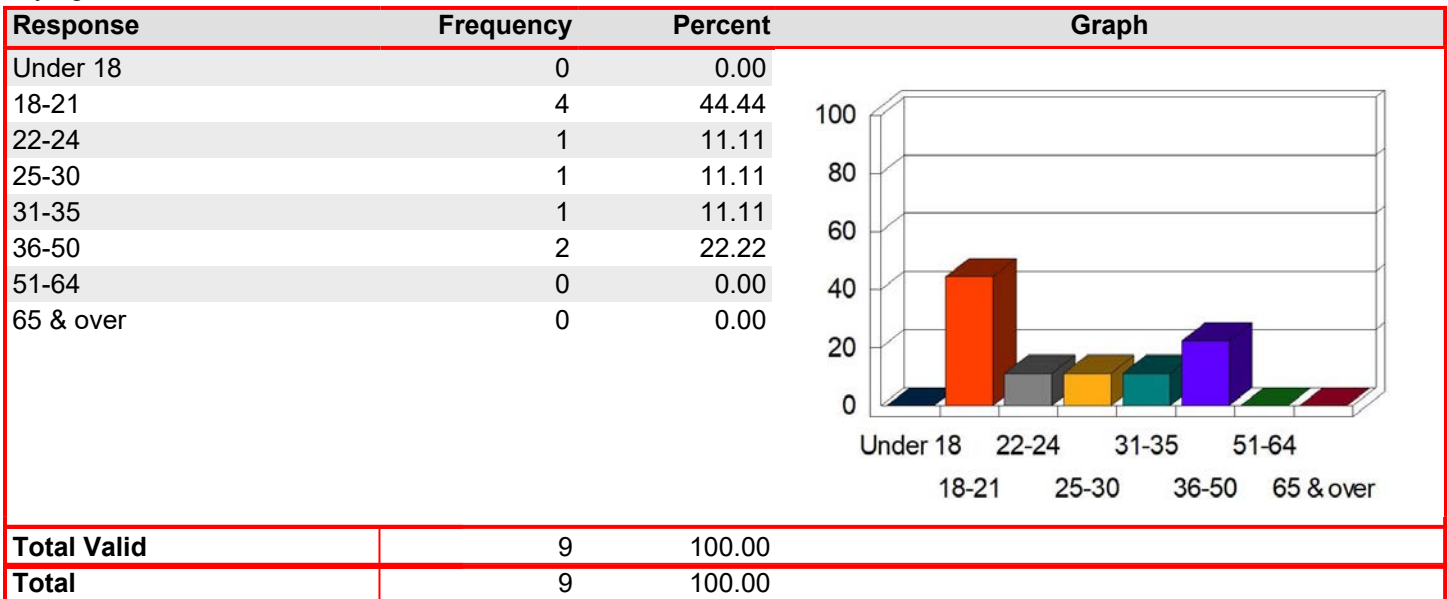
I take the majority of my classes

Mean: -



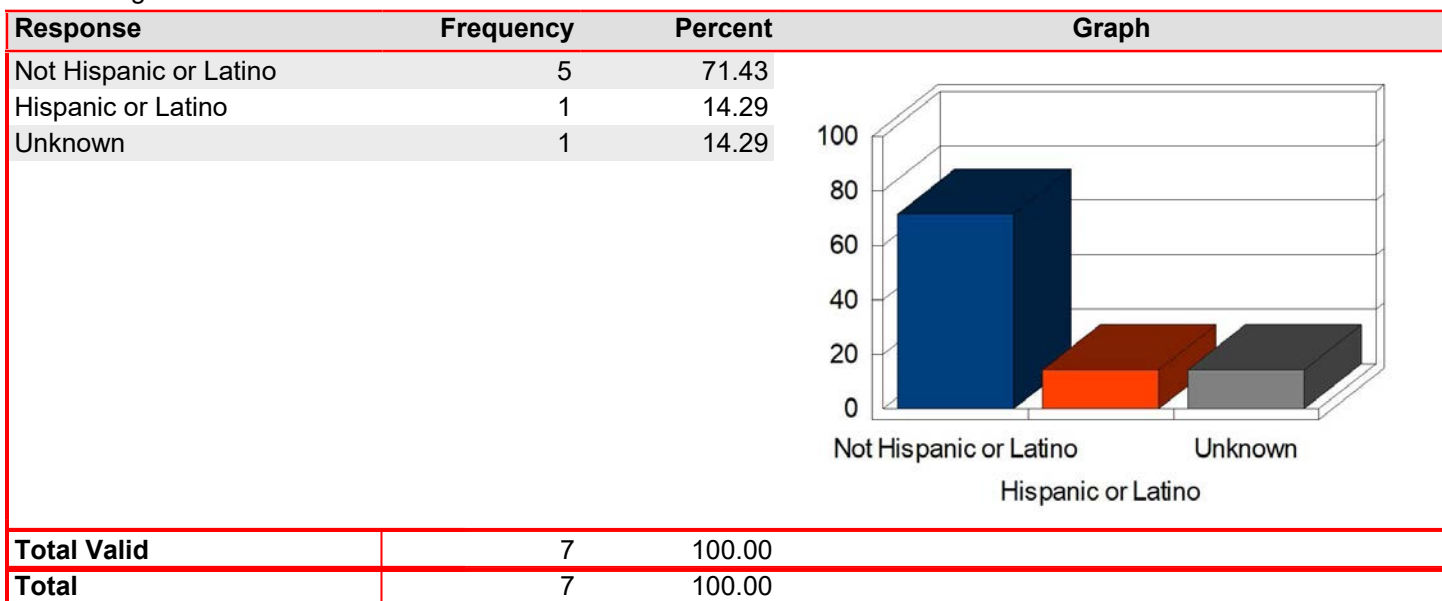
My age is:

Mean: 3.56



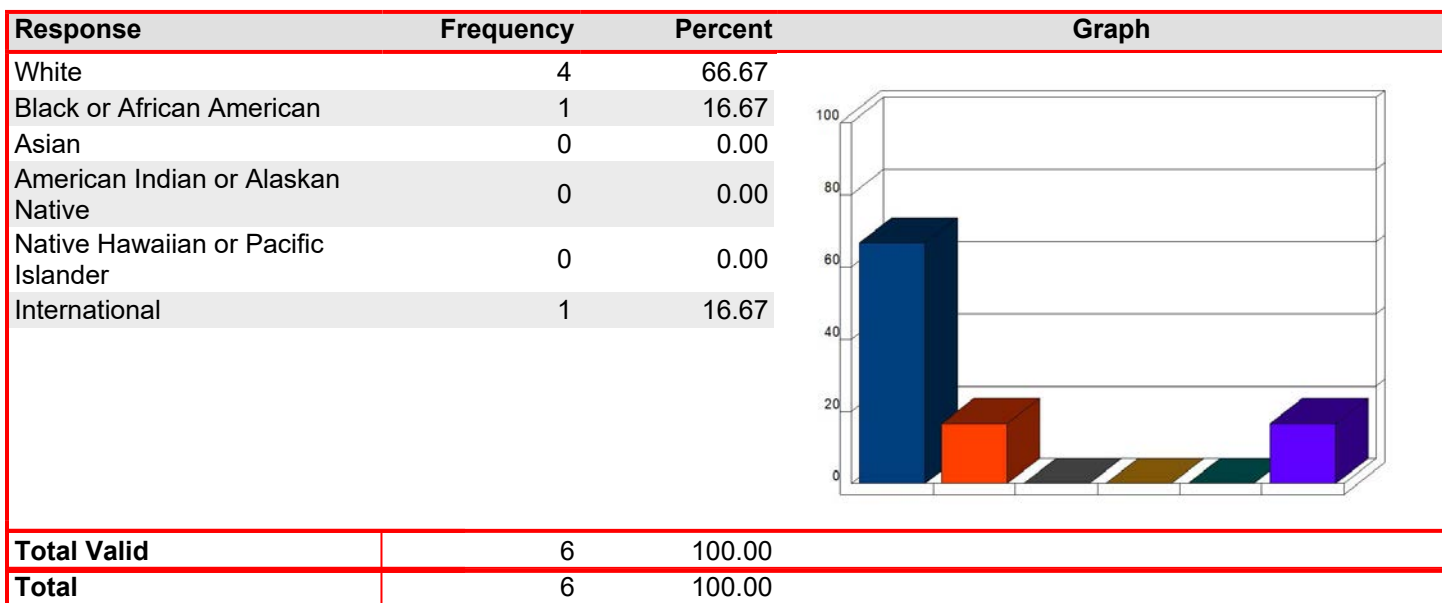
Ethnic Origin

Mean: 1.43



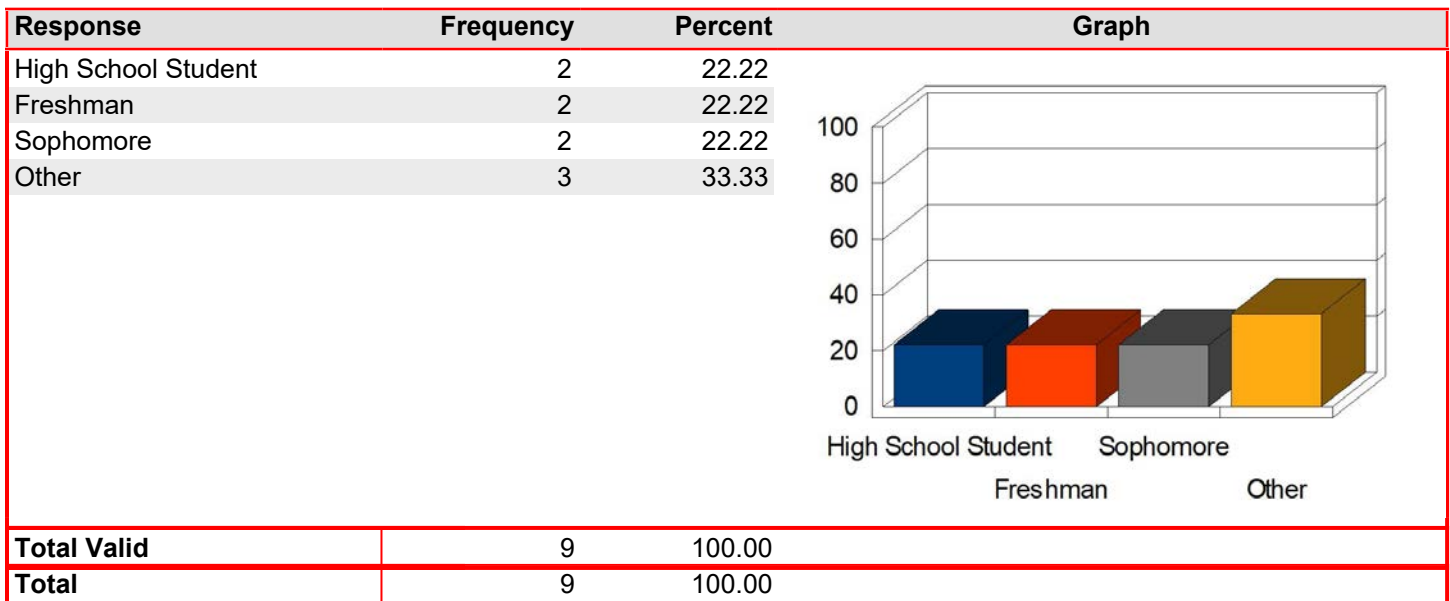
Race

Mean: 2.00



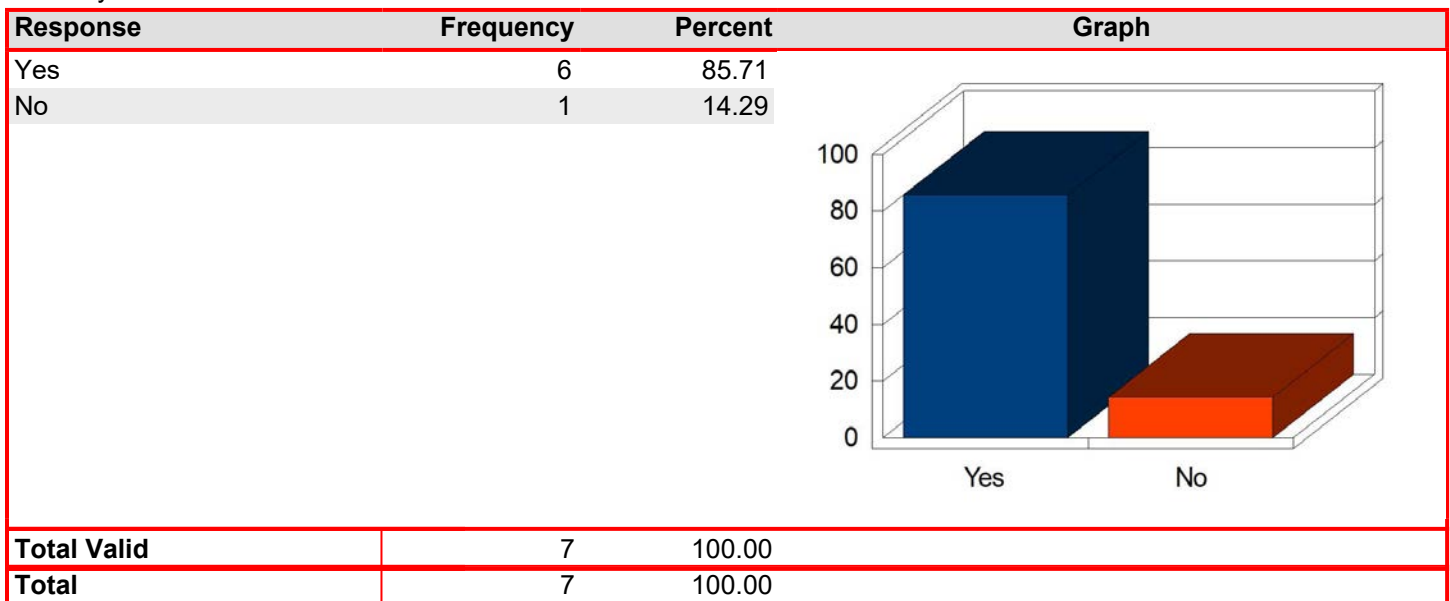
Student Classification:

Mean: 2.67



Would you recommend TVCC to a Friend?

Mean: 1.14



# Trinity Valley Community College

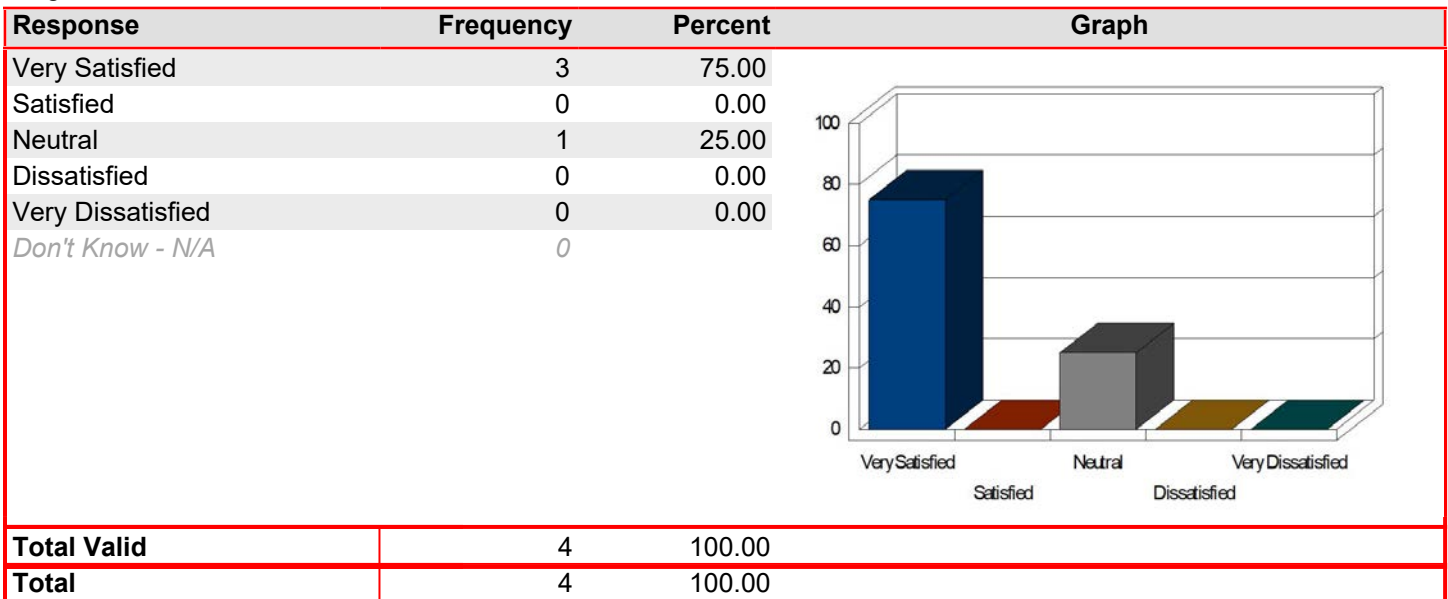
## Student Satisfaction Survey

2018

(Palestine, Terrell)

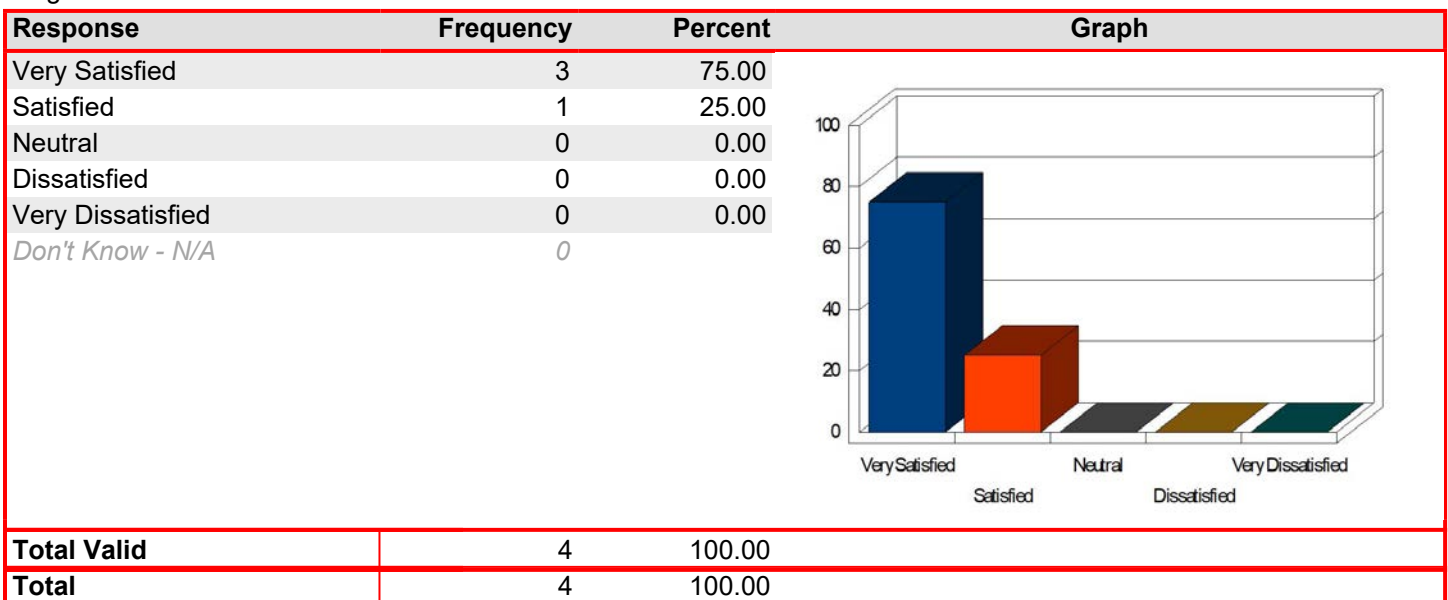
Registration & Admissions - Assistance of staff

Mean: 4.50



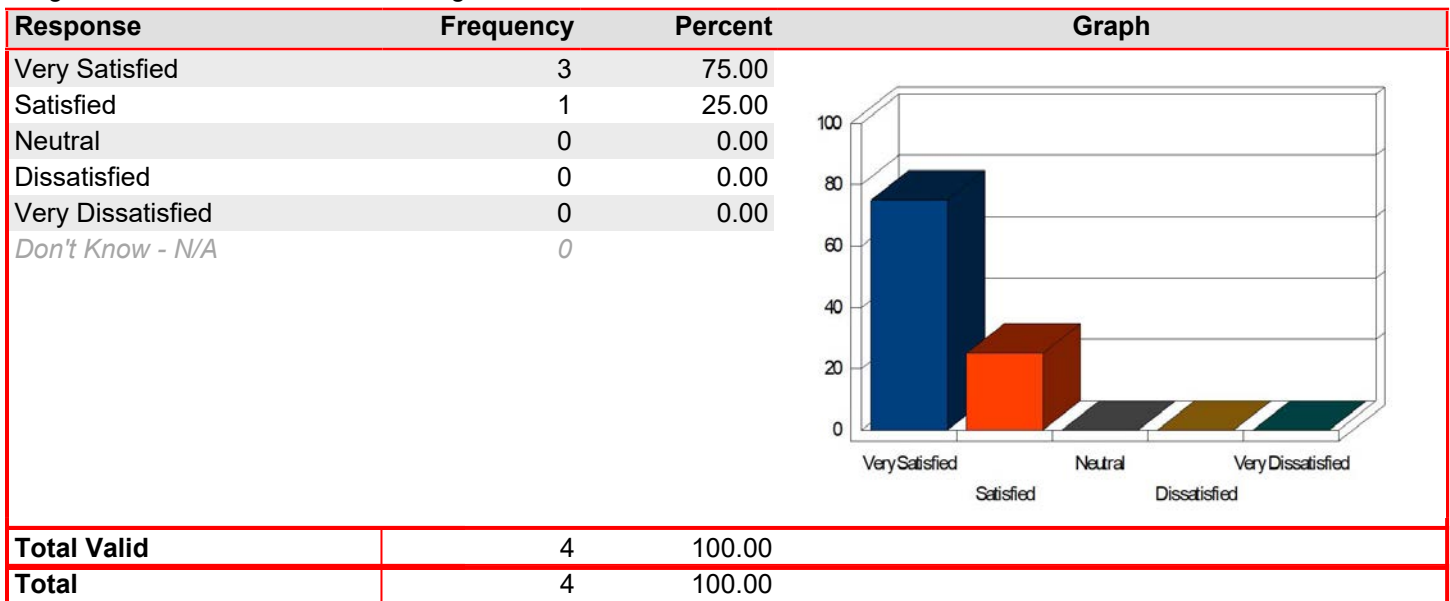
Registration & Admissions - Friendliness of staff

Mean: 4.75



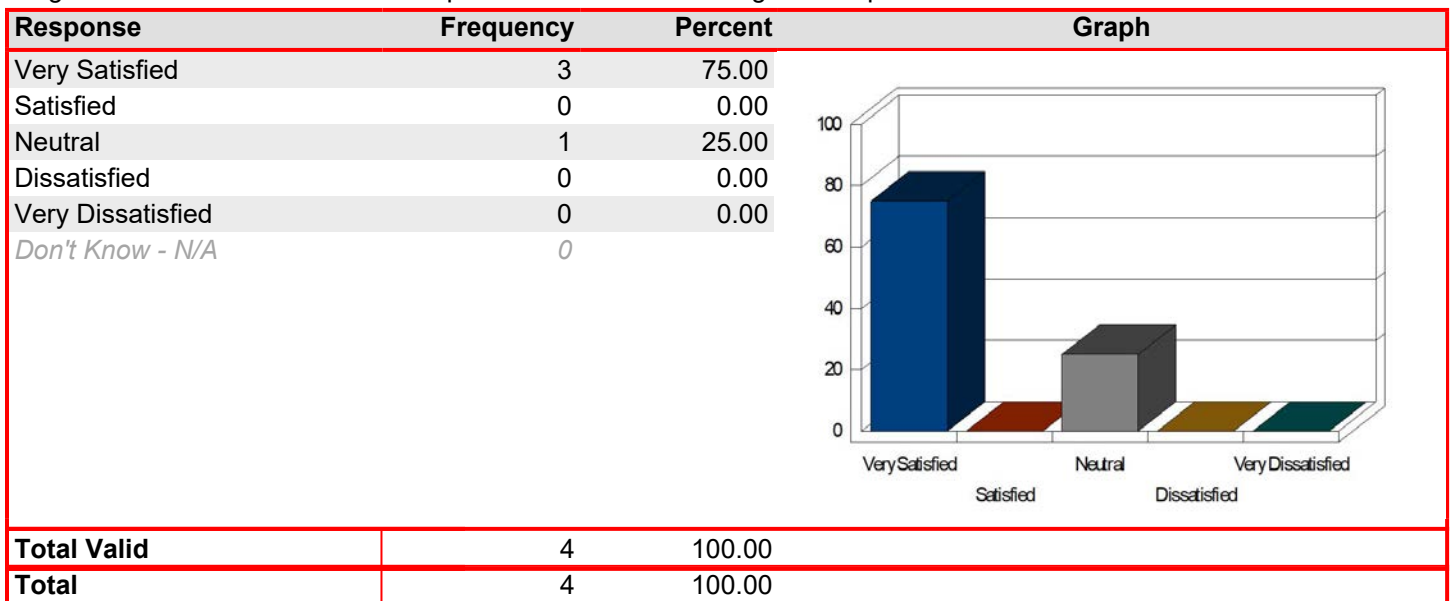
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.75



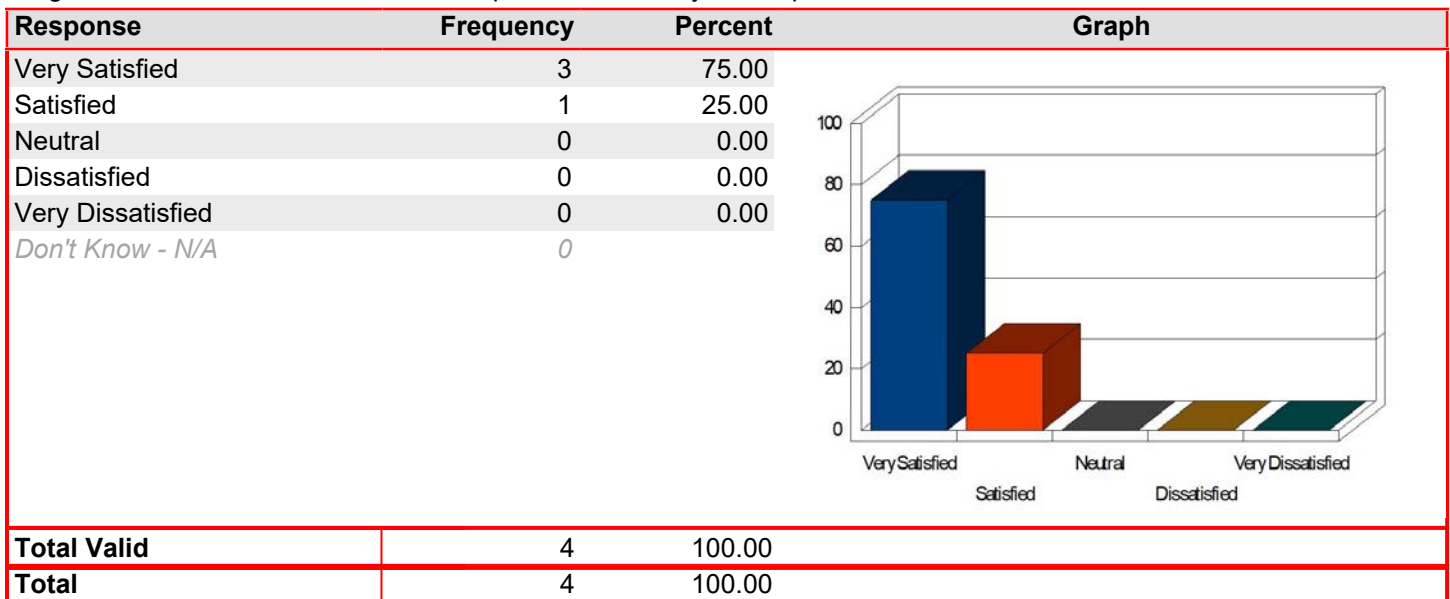
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.50



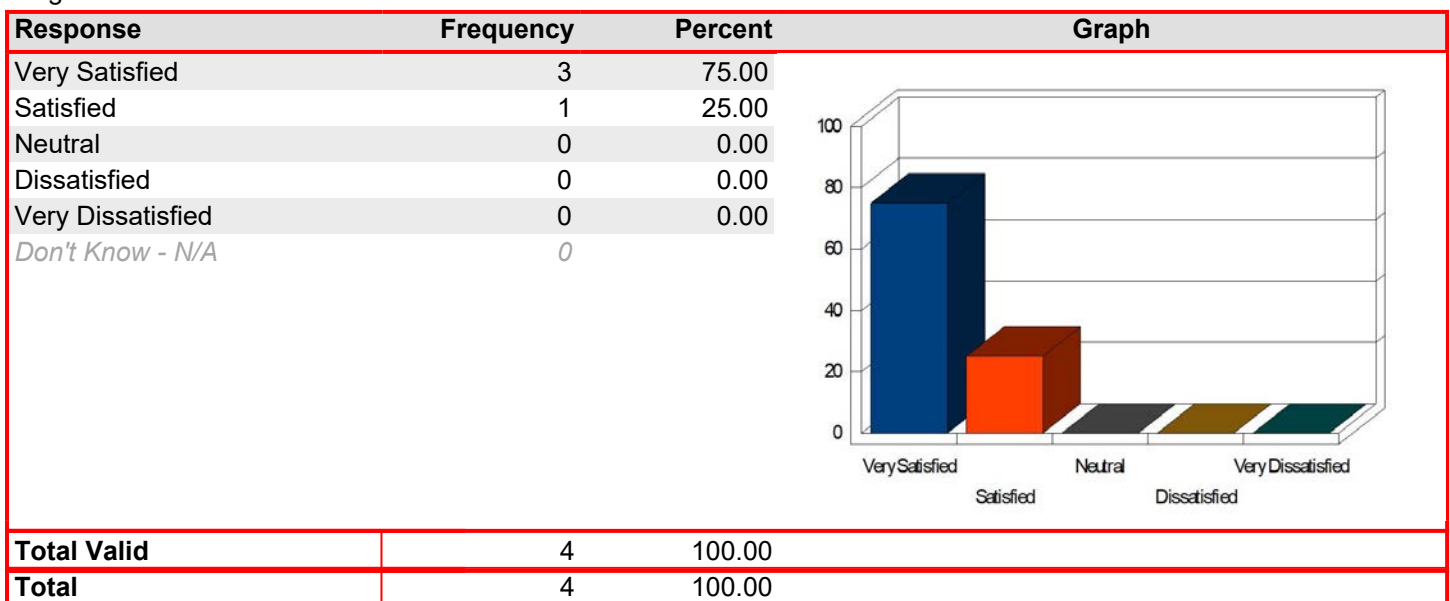
Registration & Admissions - Admissions process was easy to complete

Mean: 4.75



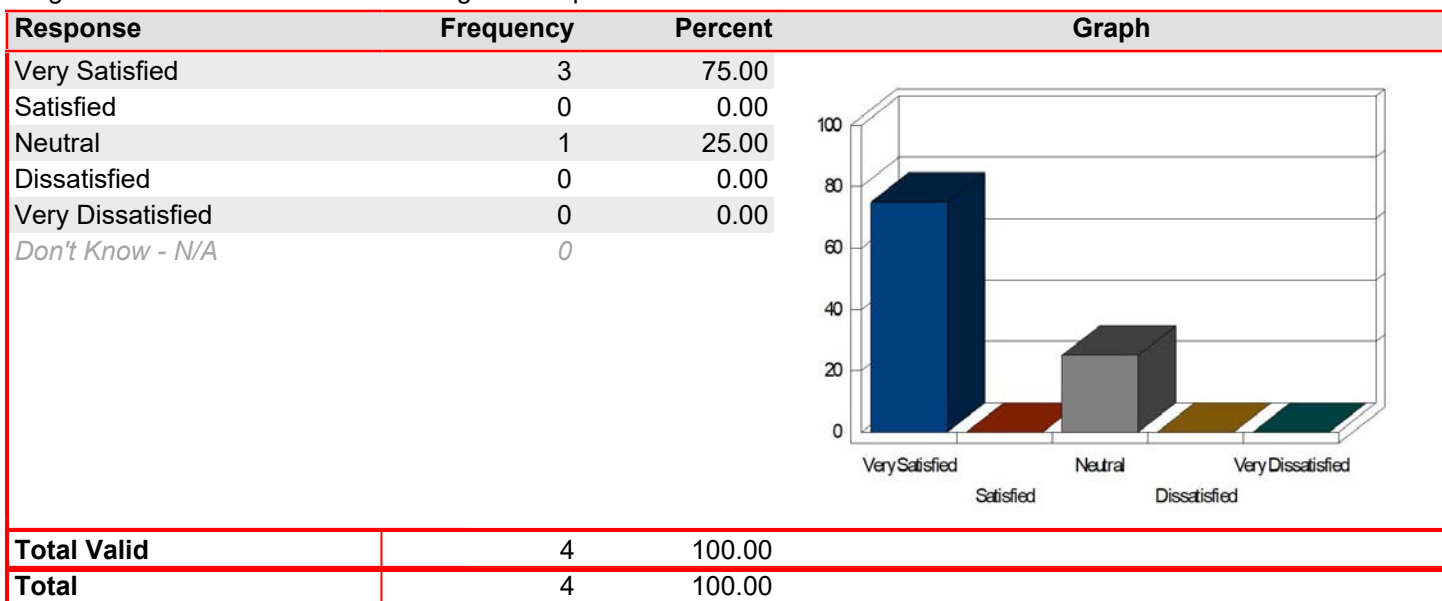
Registration & Admissions - Information I received was understandable

Mean: 4.75



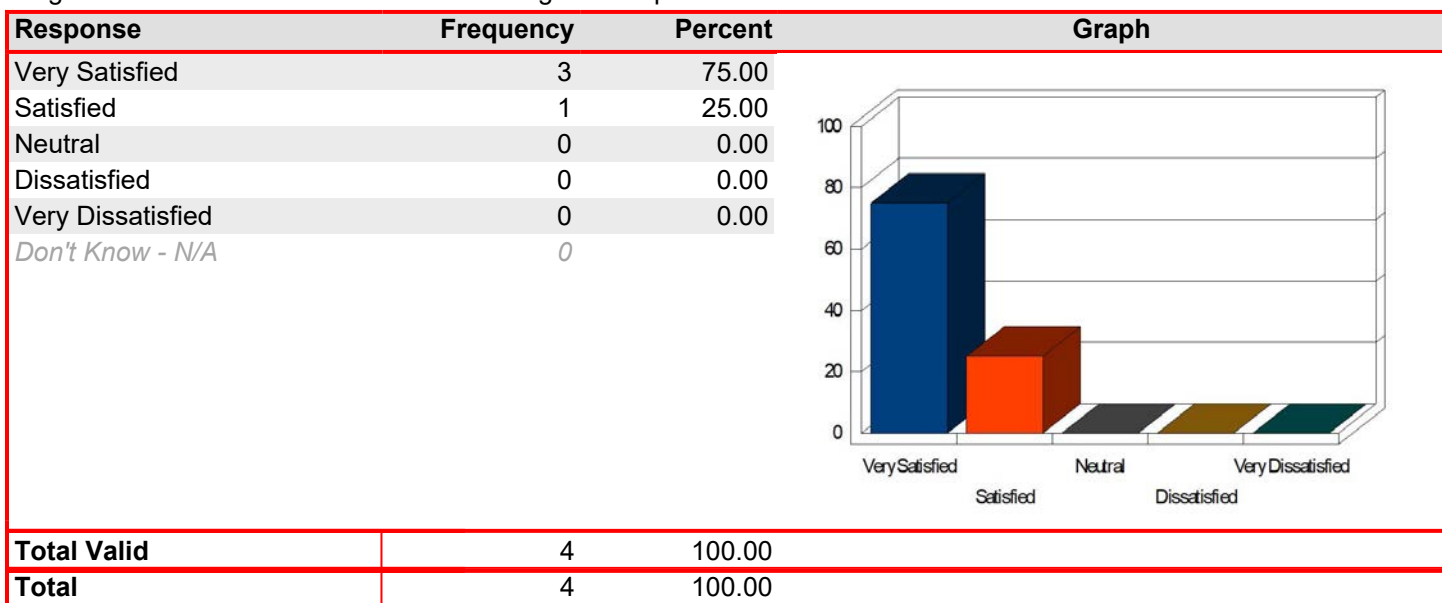
Registration & Admissions - Online registration process

Mean: 4.50



Registration & Admissions - Face-to-Face registration process

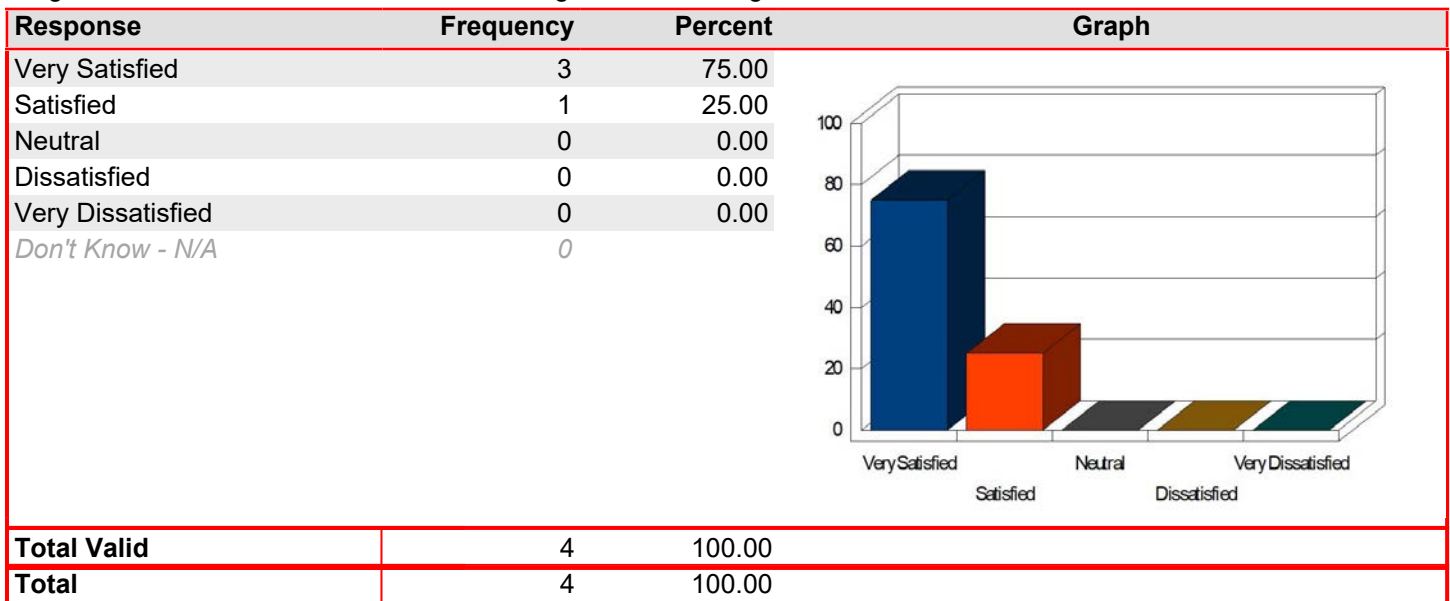
Mean: 4.75





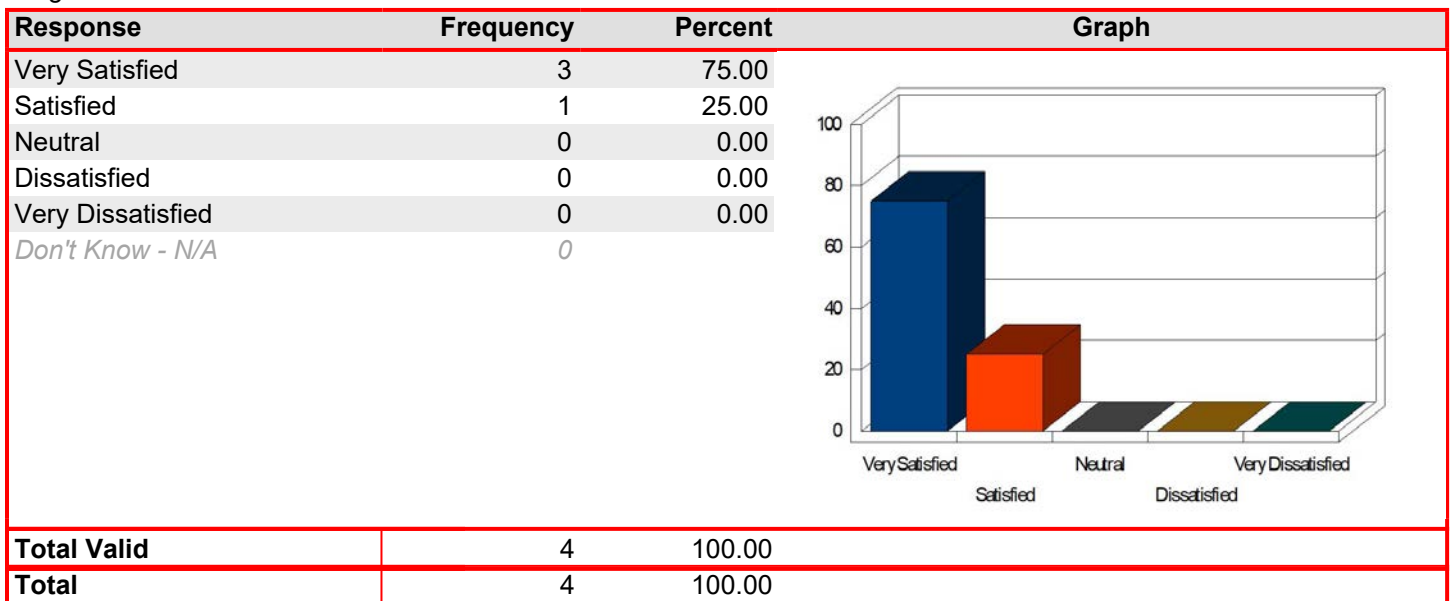
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.75



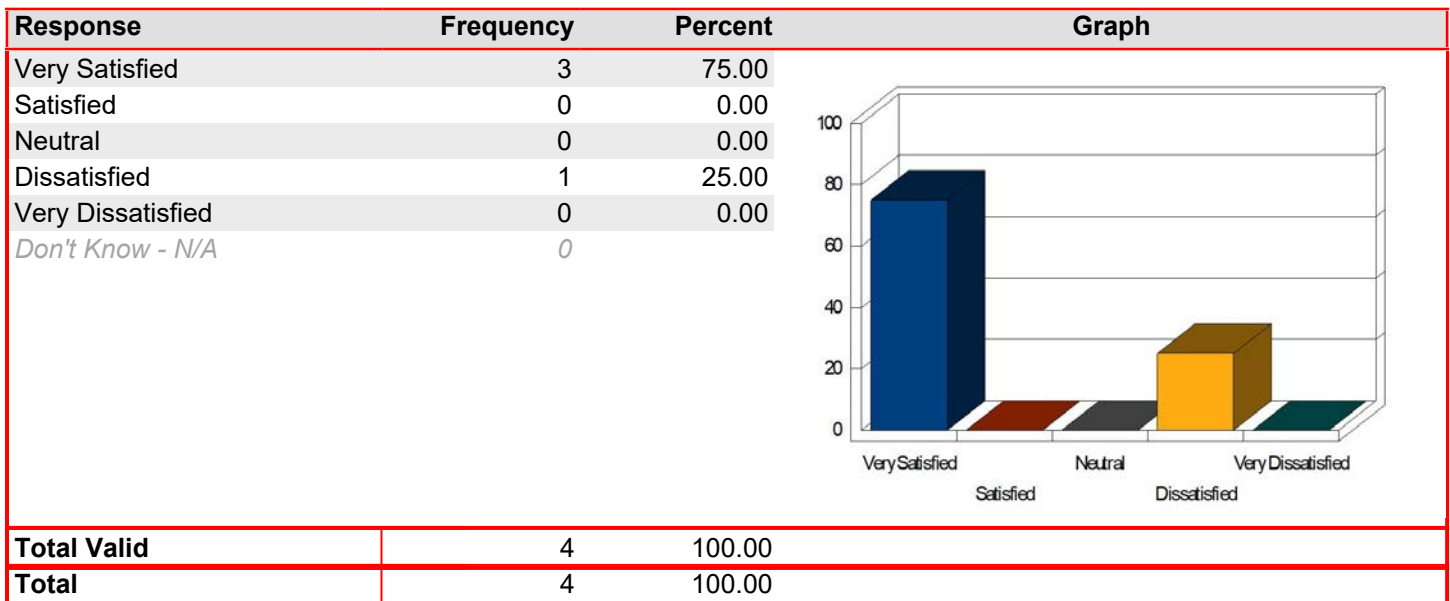
## Registration &amp; Admissions - Website information

Mean: 4.75



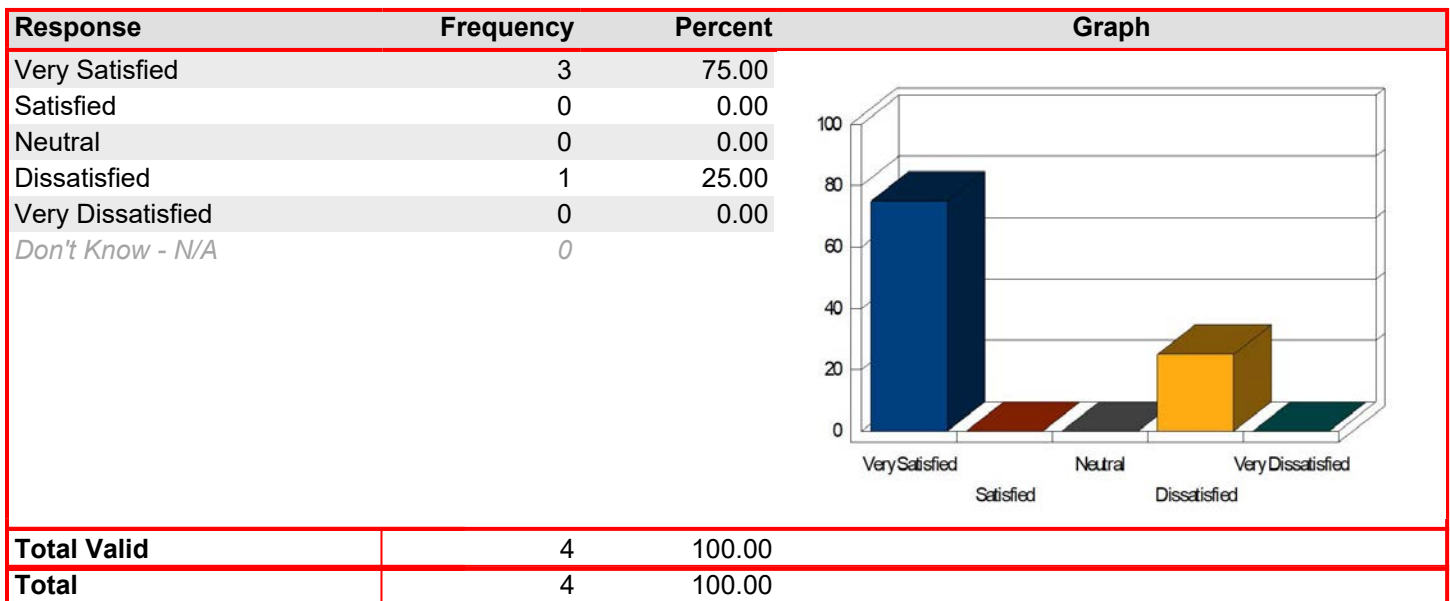
## Financial Aid - Assistance of staff

Mean: 4.25



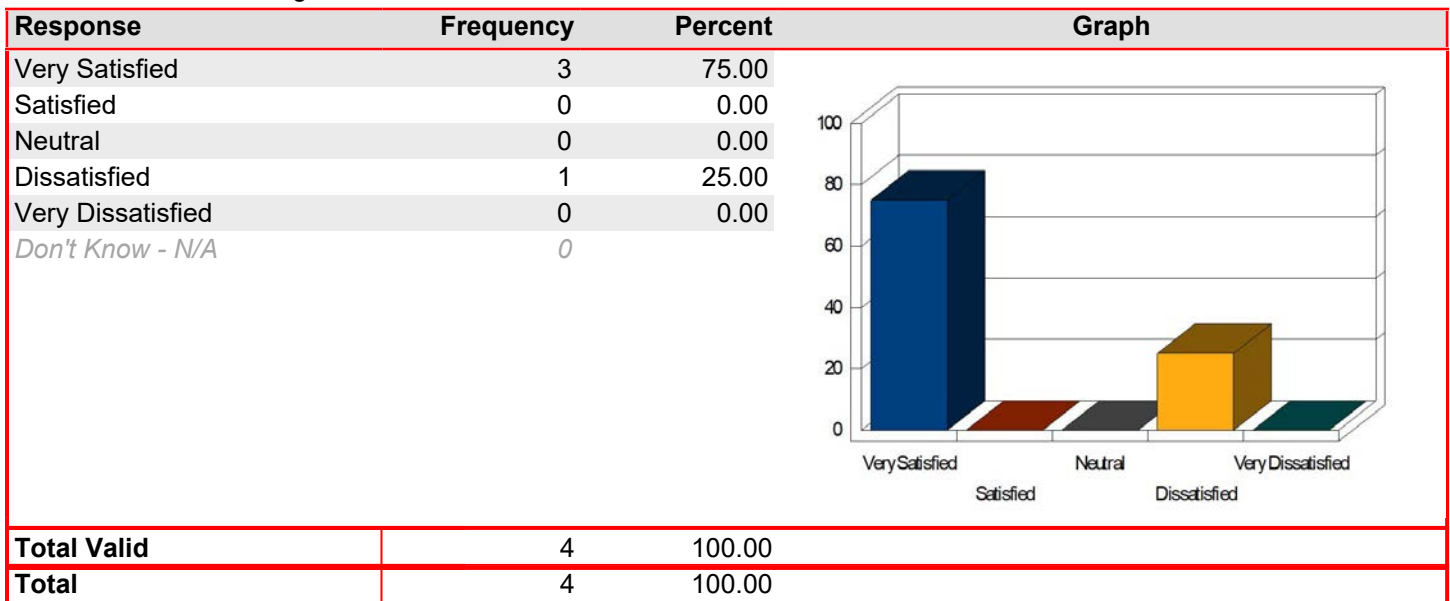
## Financial Aid - Friendliness of staff

Mean: 4.25



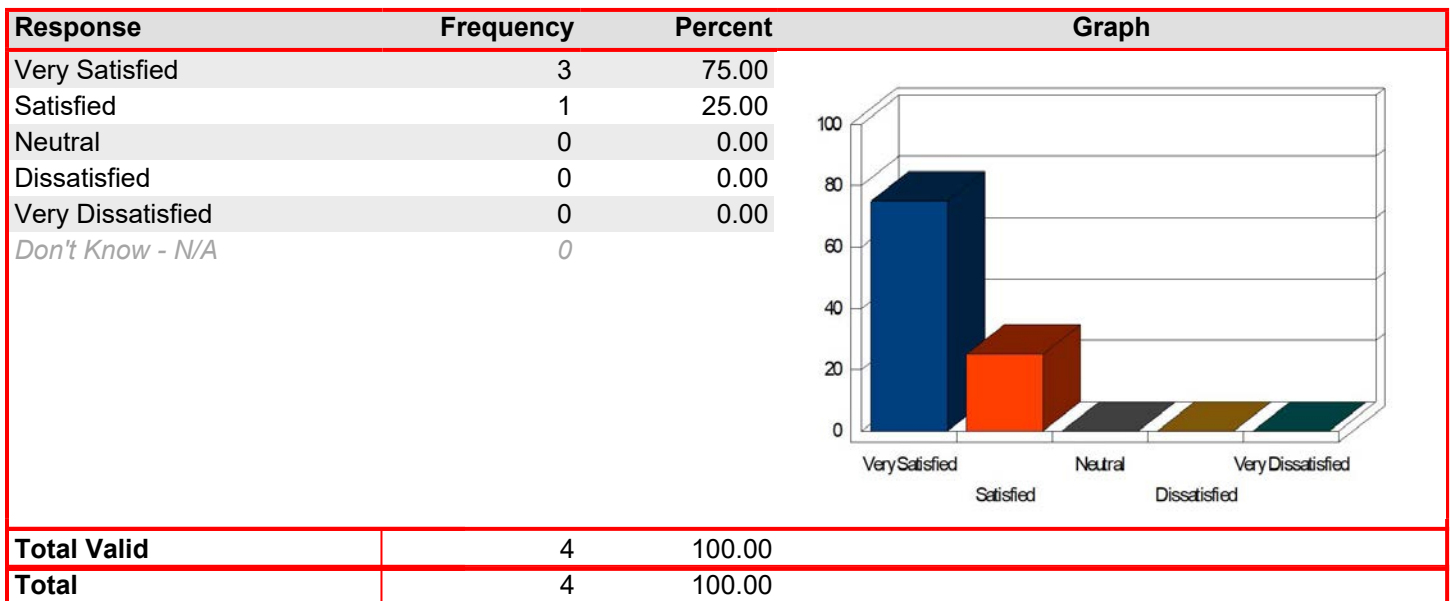
## Financial Aid - Knowledge of staff

Mean: 4.25



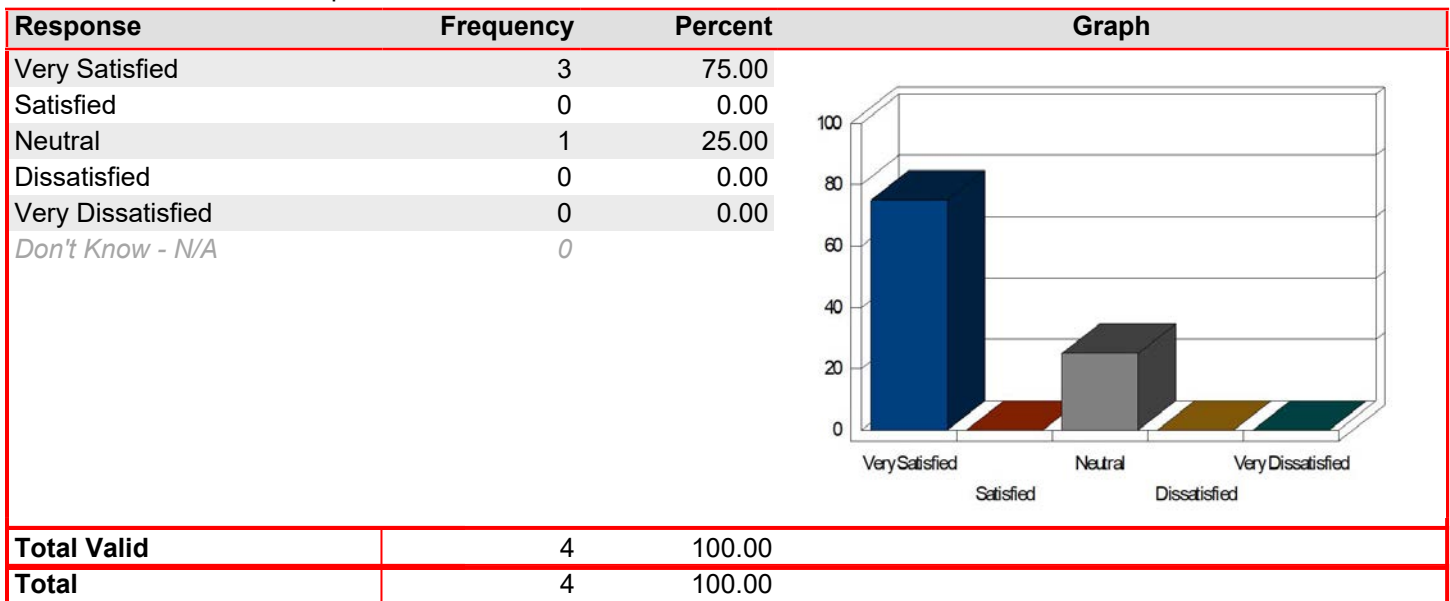
## Financial Aid - Information received is accurate

Mean: 4.75



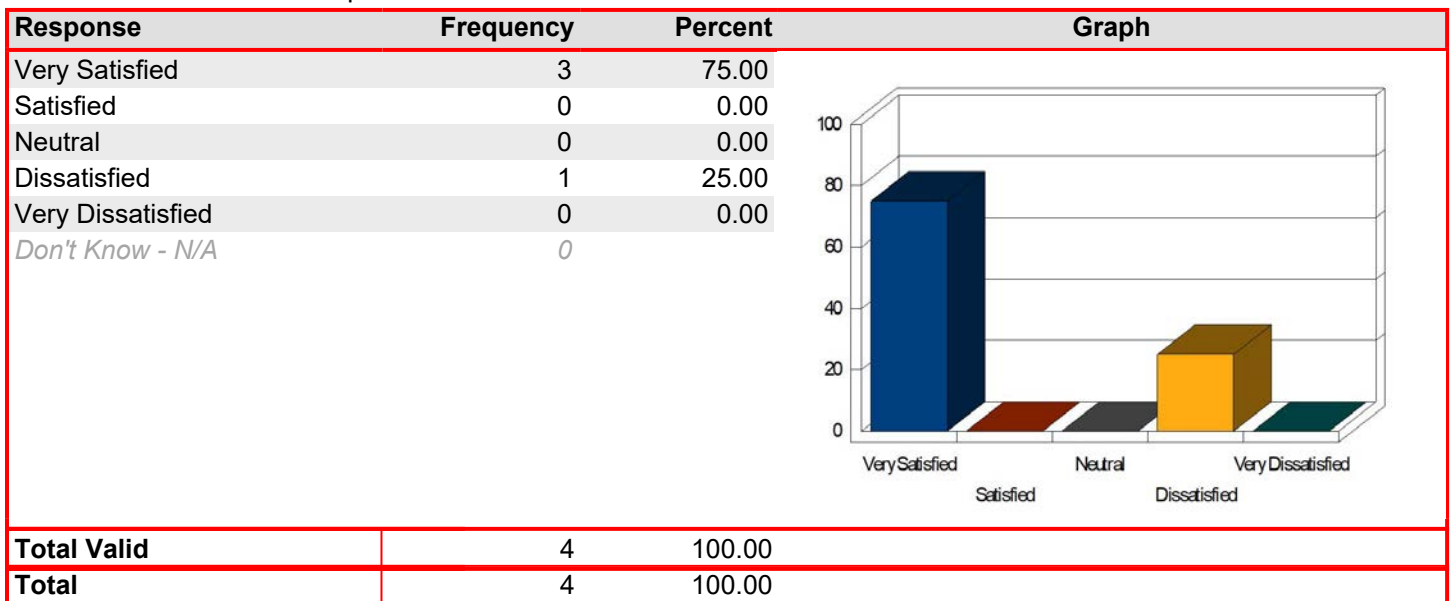
Financial Aid - Information presented is understandable

Mean: 4.50



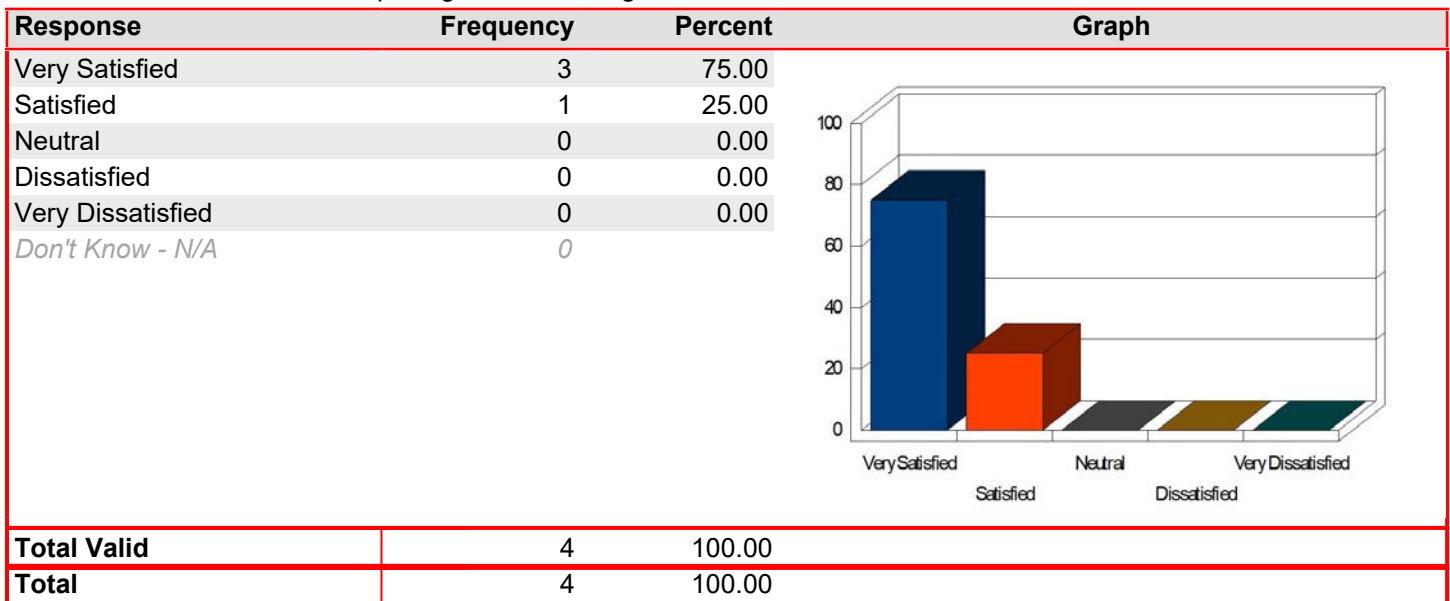
Financial Aid - Financial aid process

Mean: 4.25



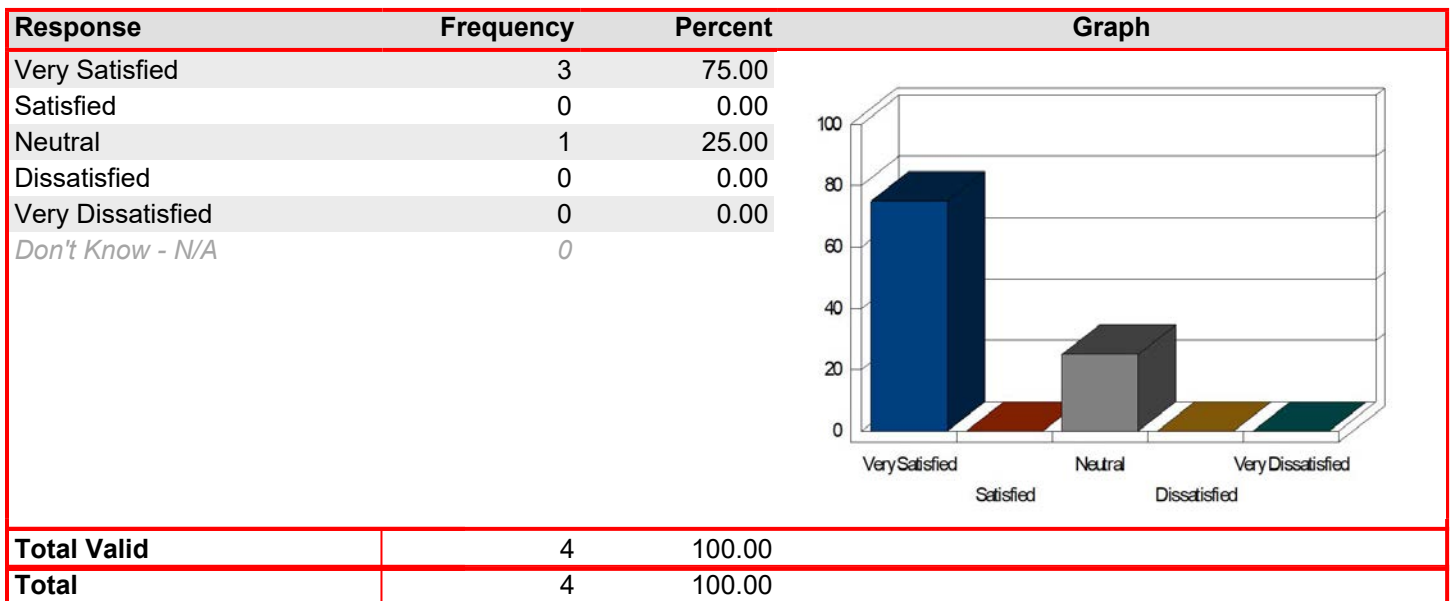
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.75



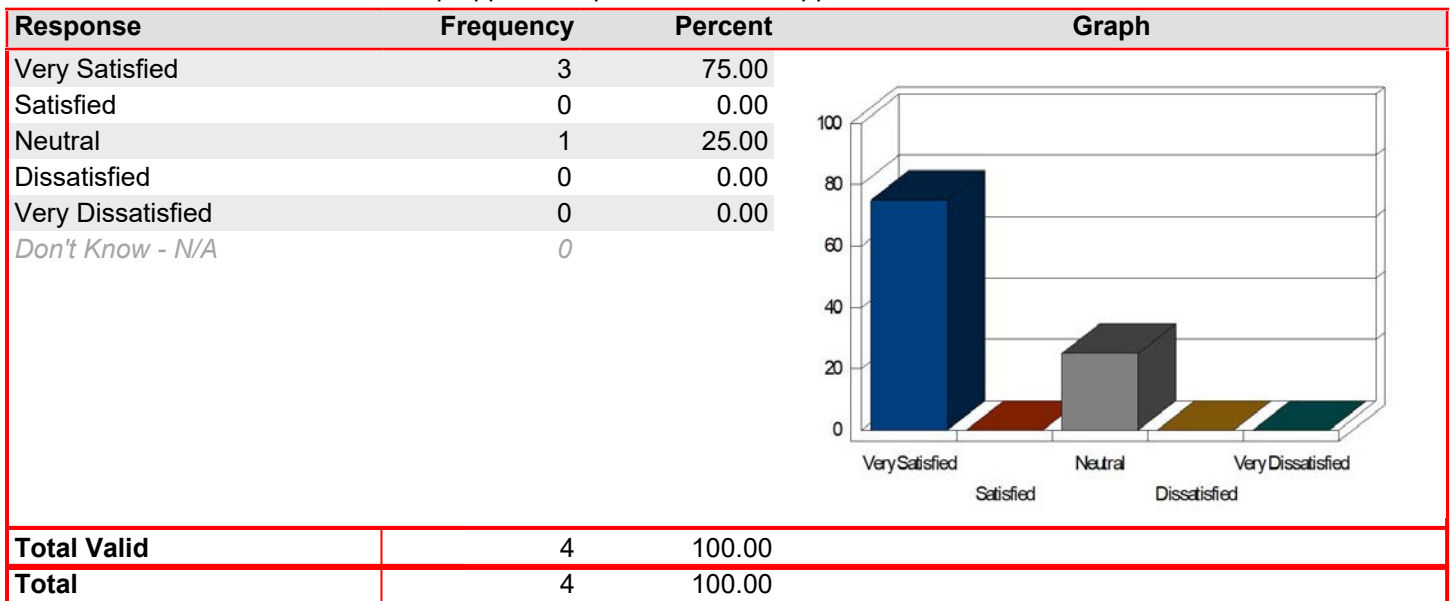
## Financial Aid - Assistance for Veteran benefits

Mean: 4.50



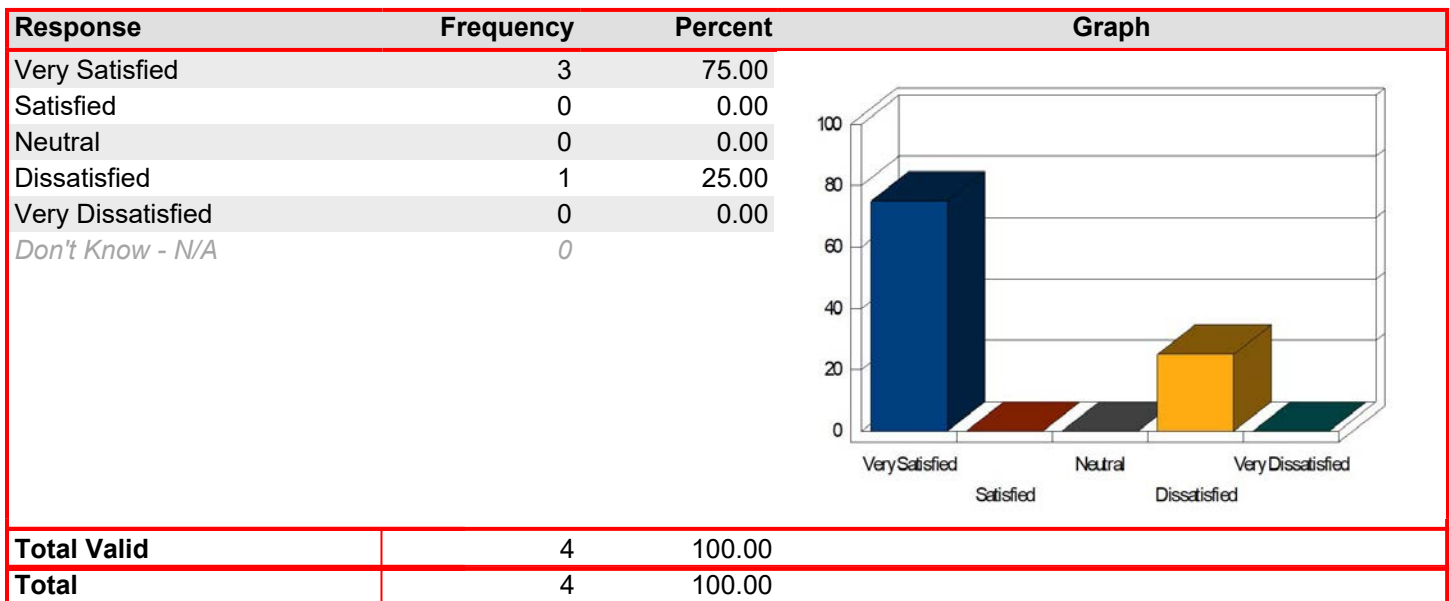
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.50



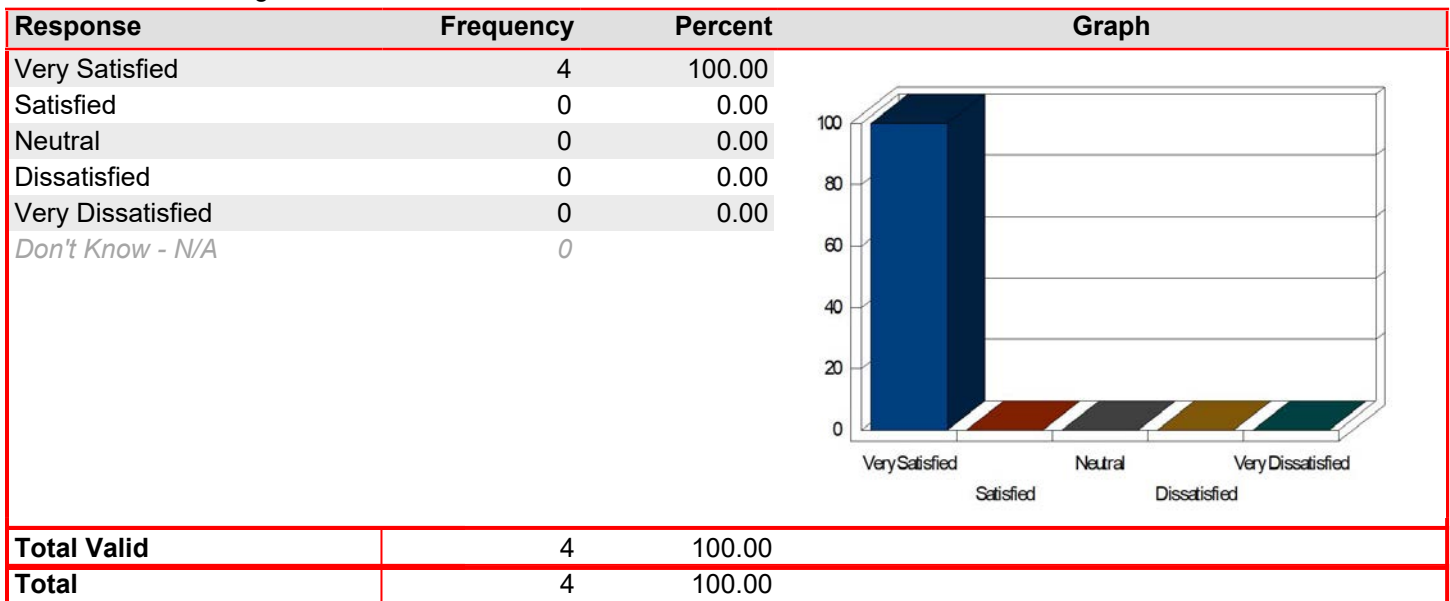
## Financial Aid - Website information

Mean: 4.25



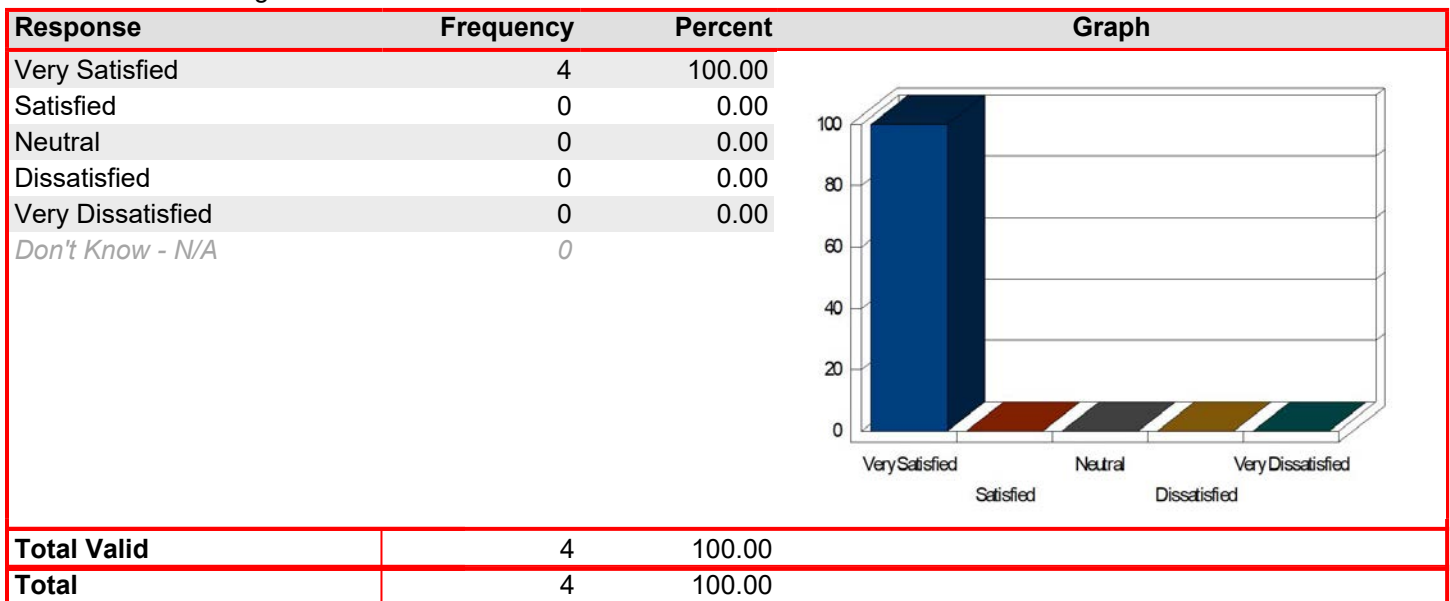
## Guidance/Counseling - Assistance of staff

Mean: 5.00



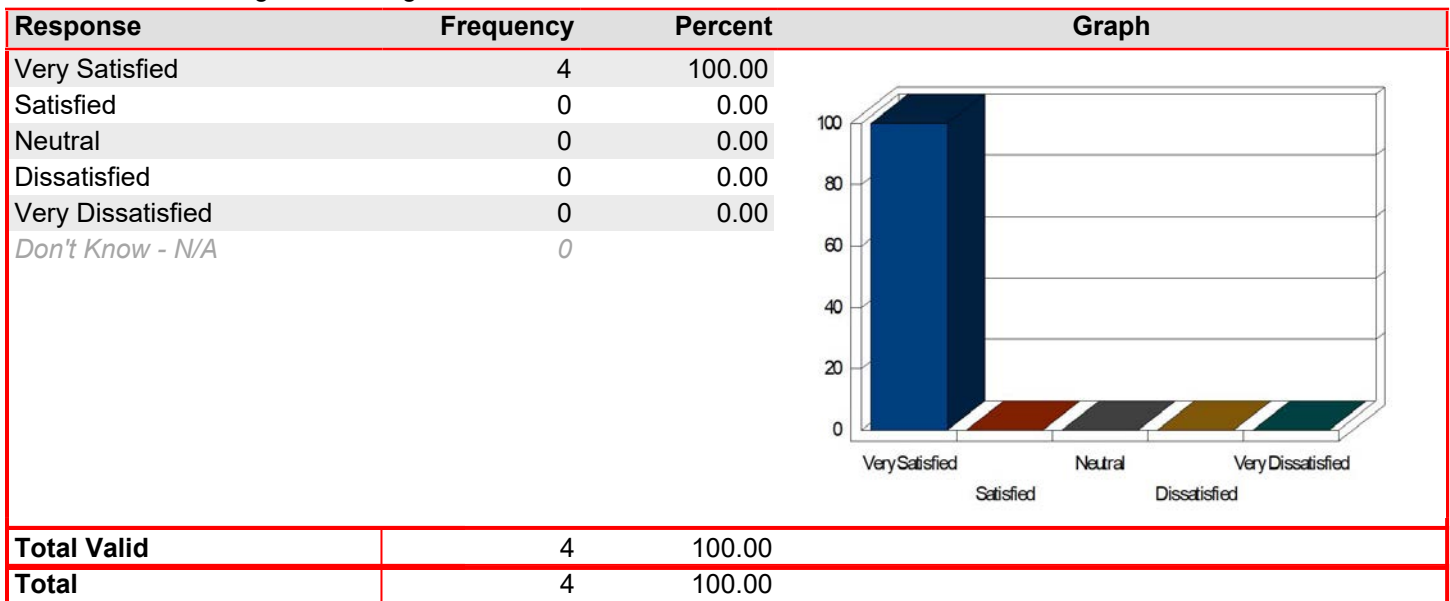
## Guidance/Counseling - Friendliness of staff

Mean: 5.00



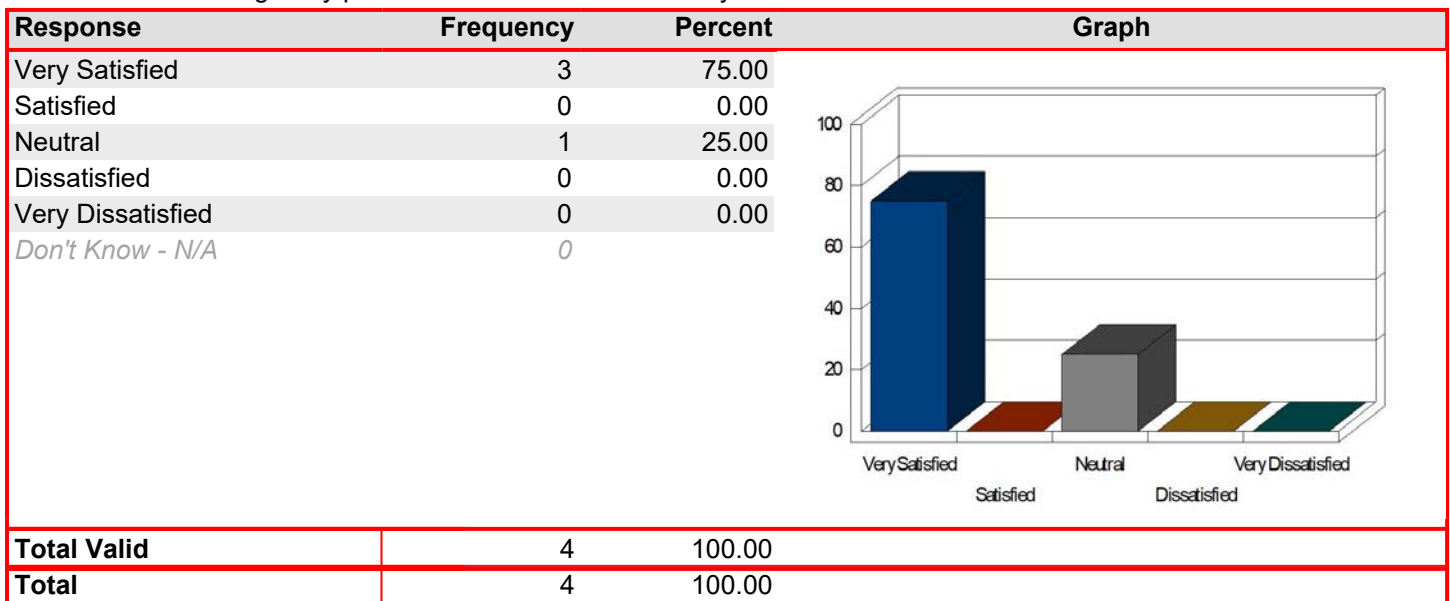
## Guidance/Counseling - Knowledge of staff

Mean: 5.00



## Guidance/Counseling - My problems are resolved effectively

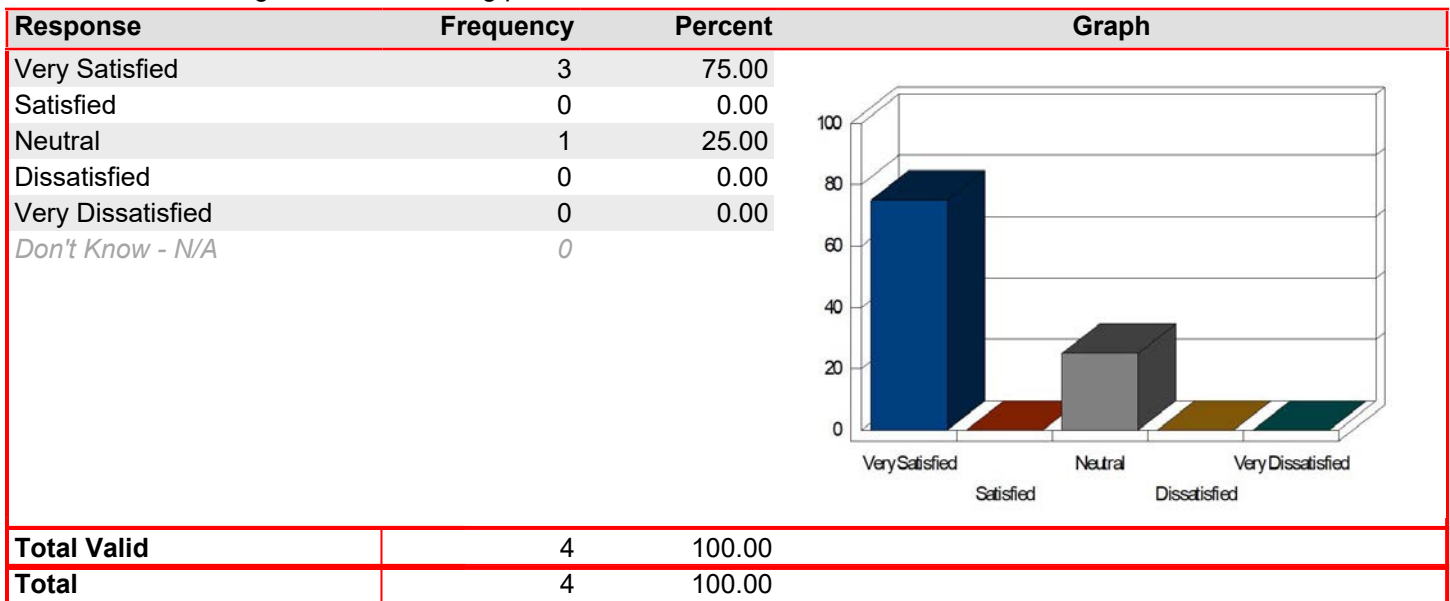
Mean: 4.50





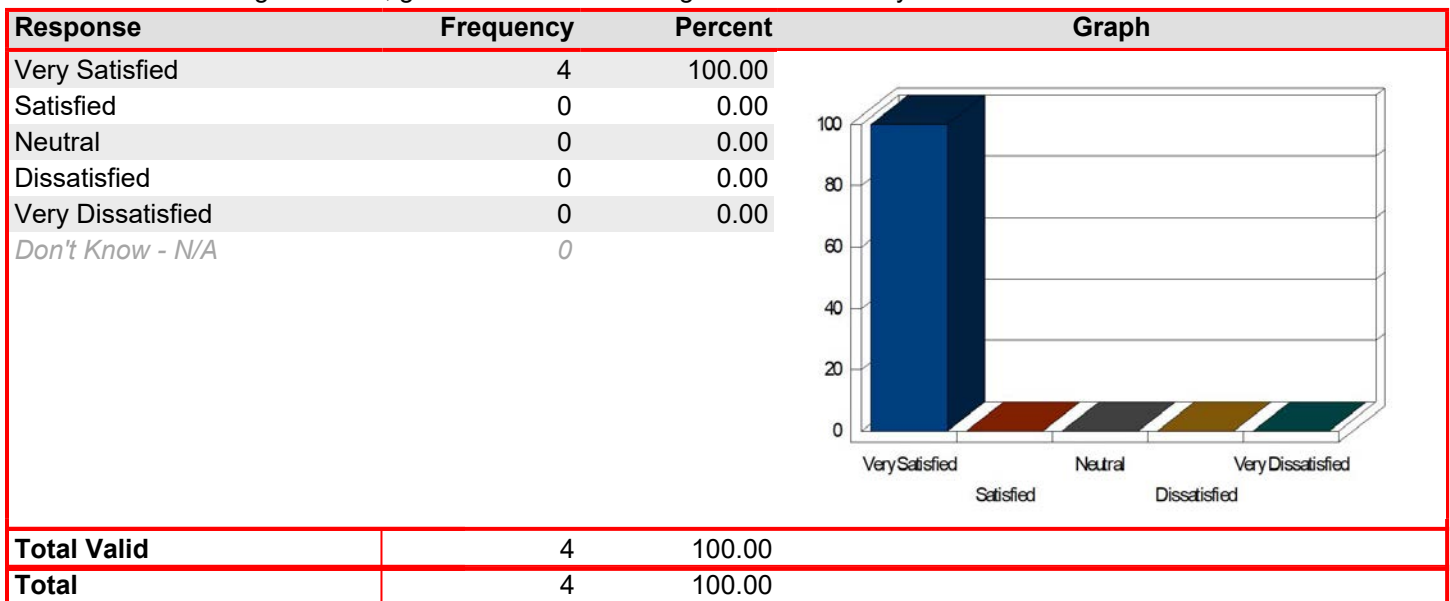
## Guidance/Counseling - Student advising process

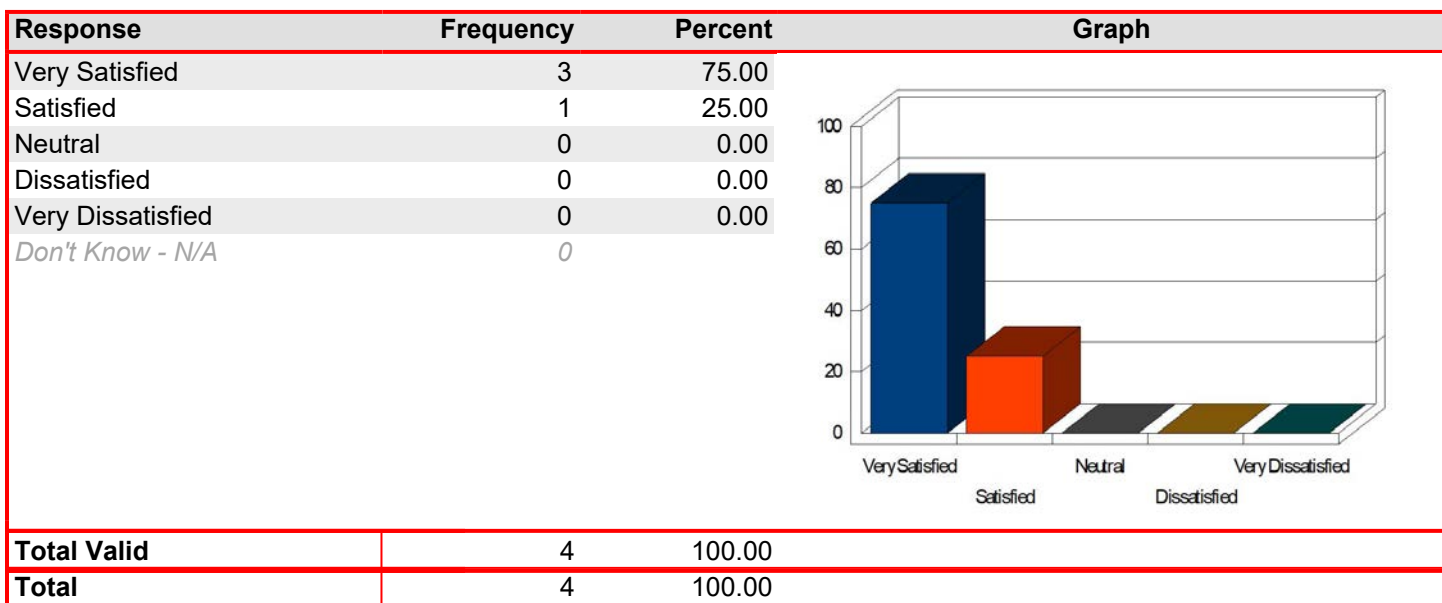
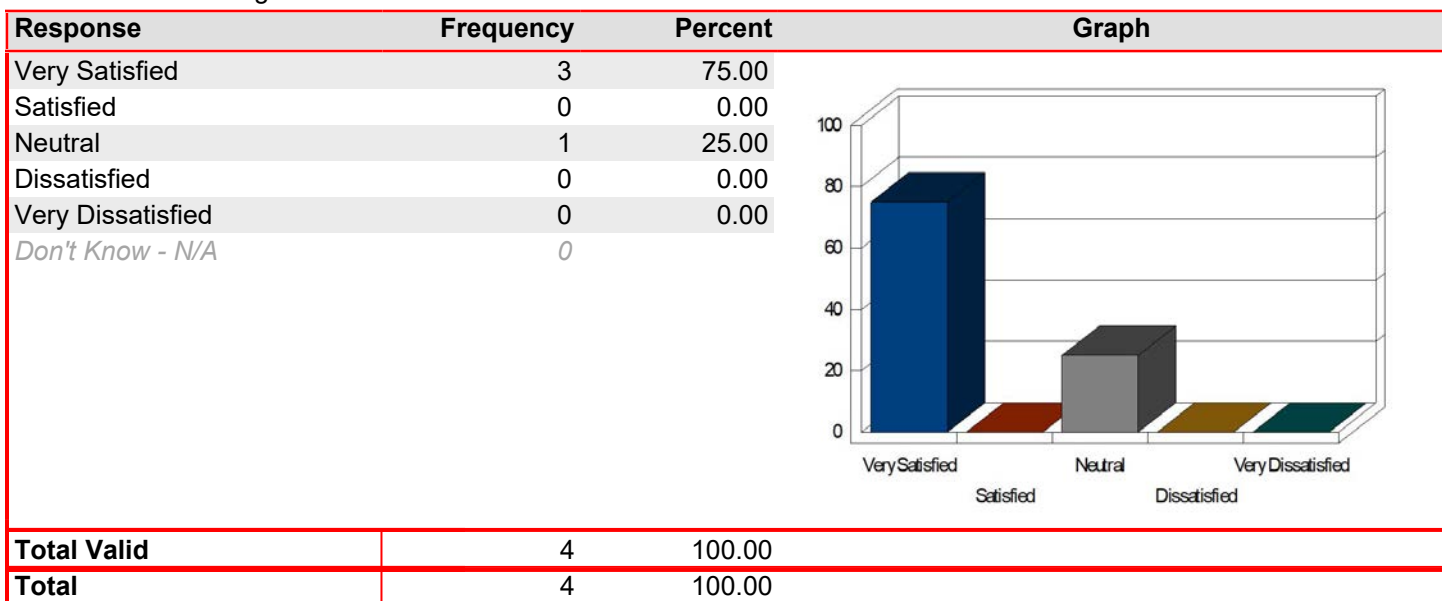
Mean: 4.50



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

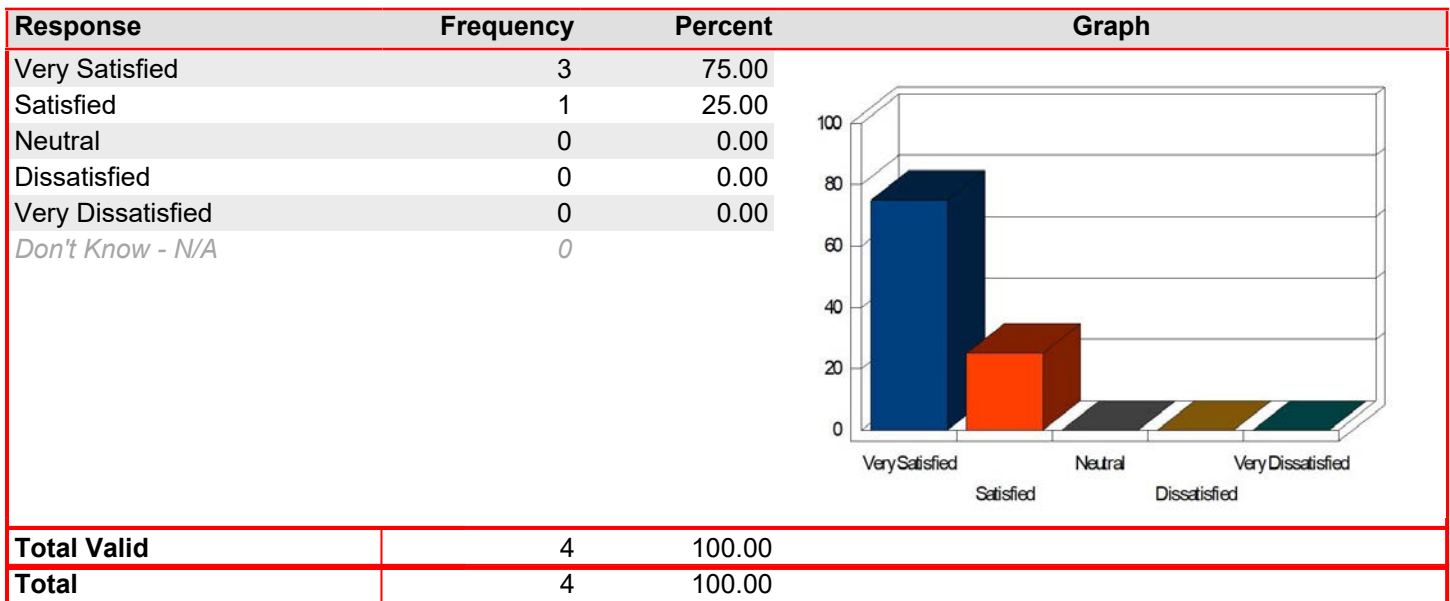
Mean: 5.00





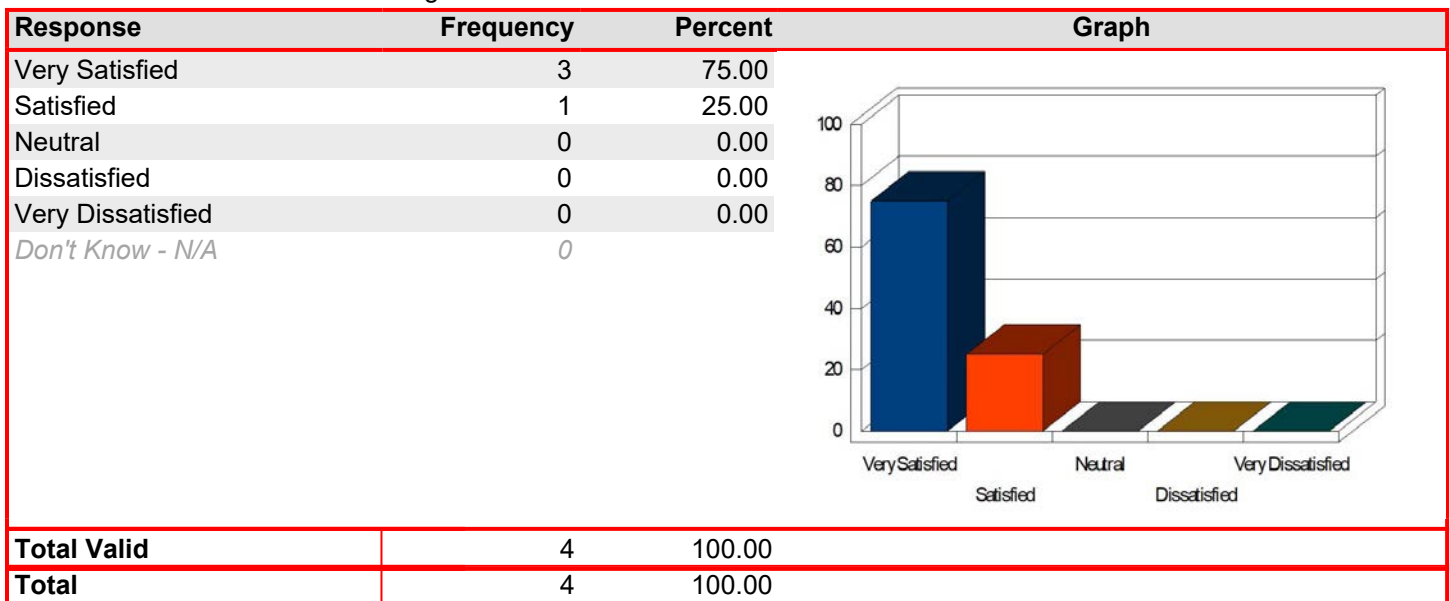
## Business Office/Cashier - Friendliness of staff

Mean: 4.75



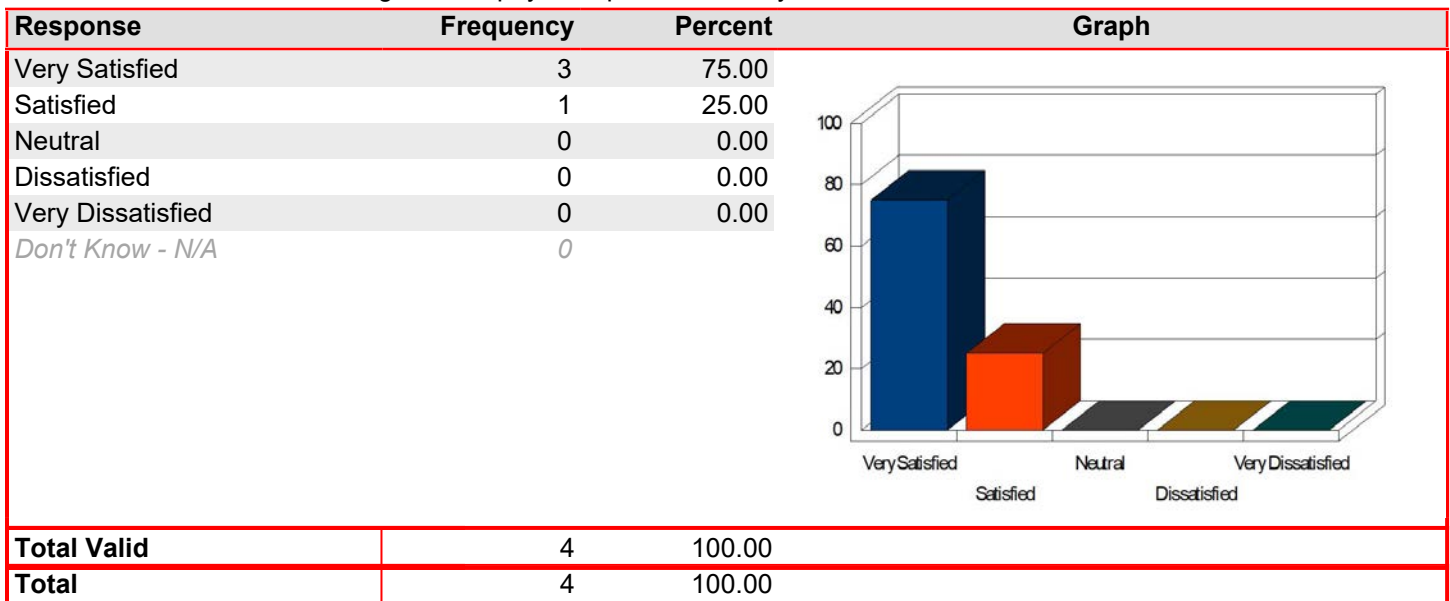
## Business Office/Cashier - Knowledge of staff

Mean: 4.75



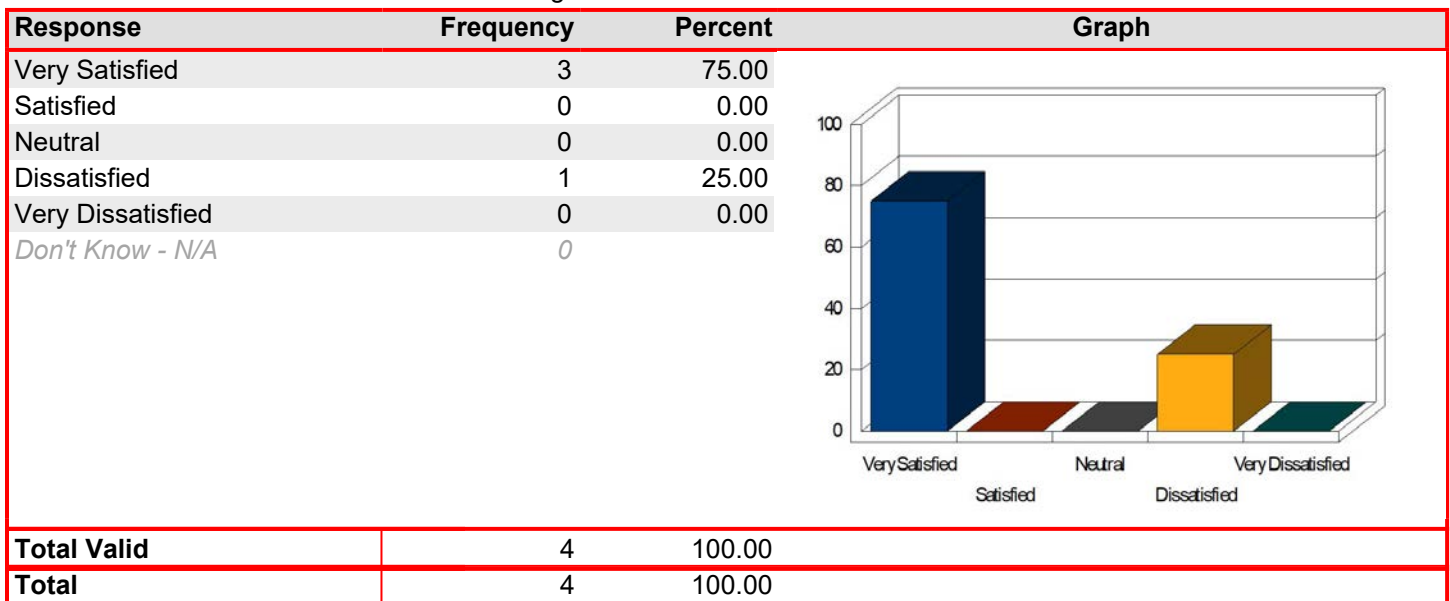
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.75



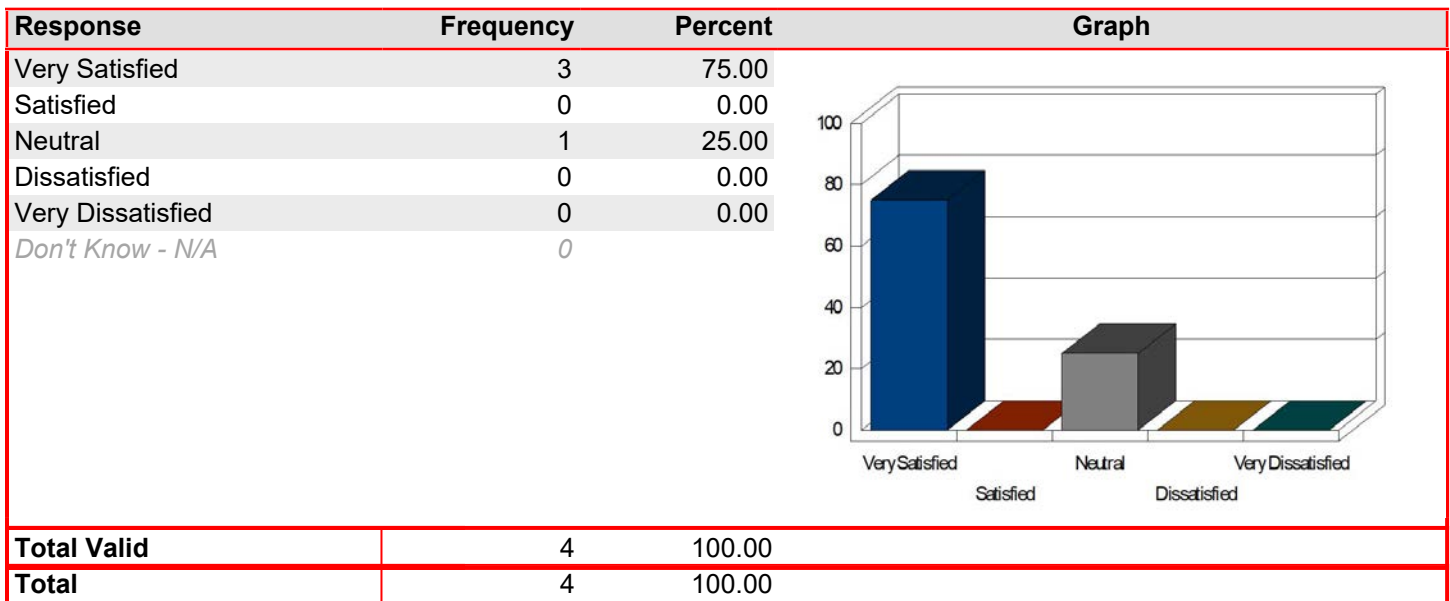
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.25



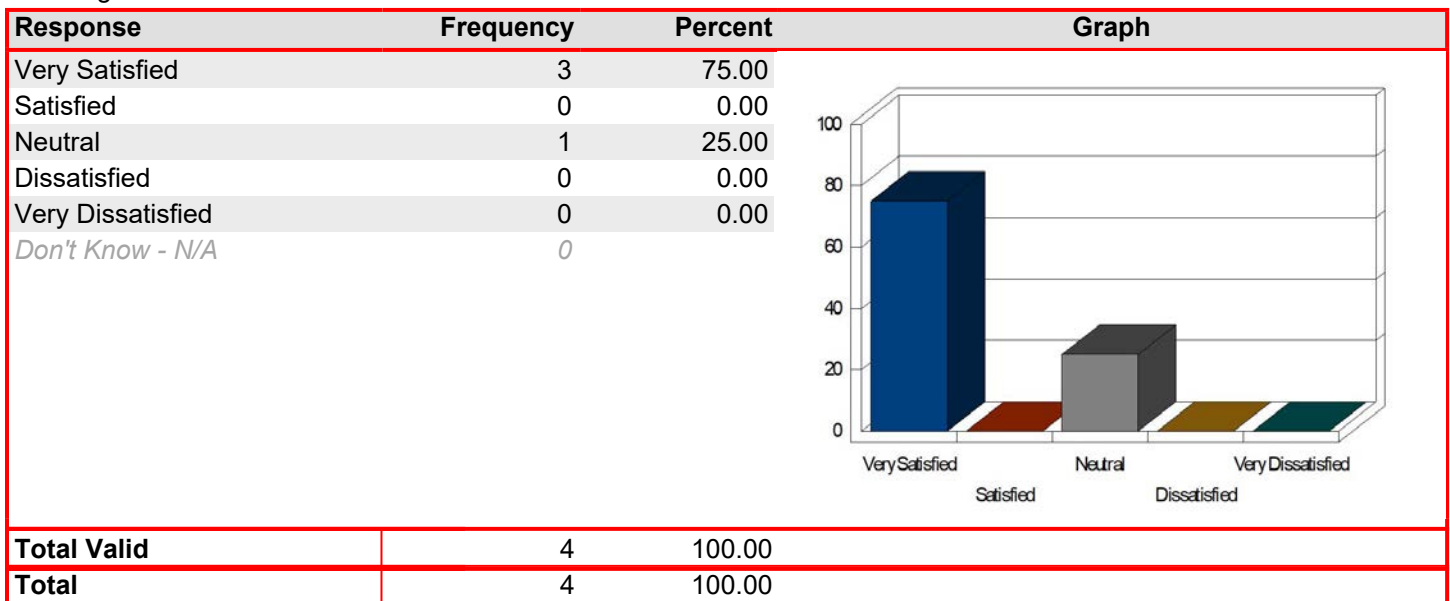
## Business Office/Cashier - Website information

Mean: 4.50



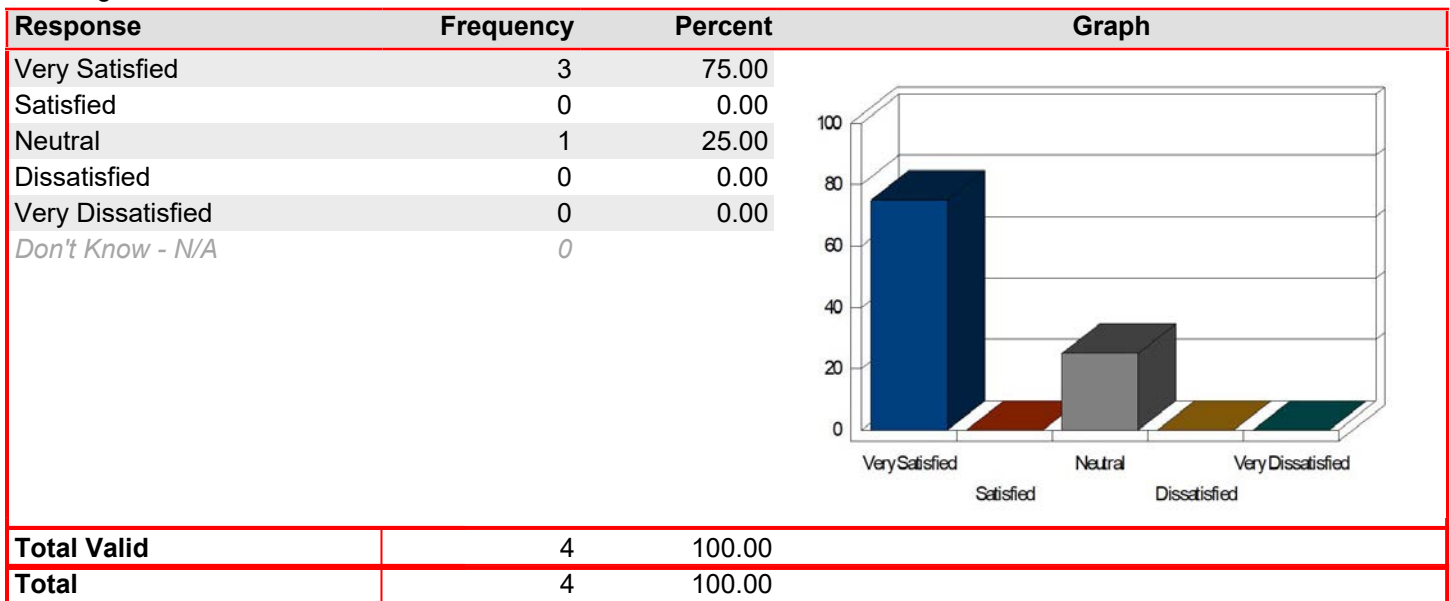
## Tutoring/CAPS - Assistance of staff

Mean: 4.50



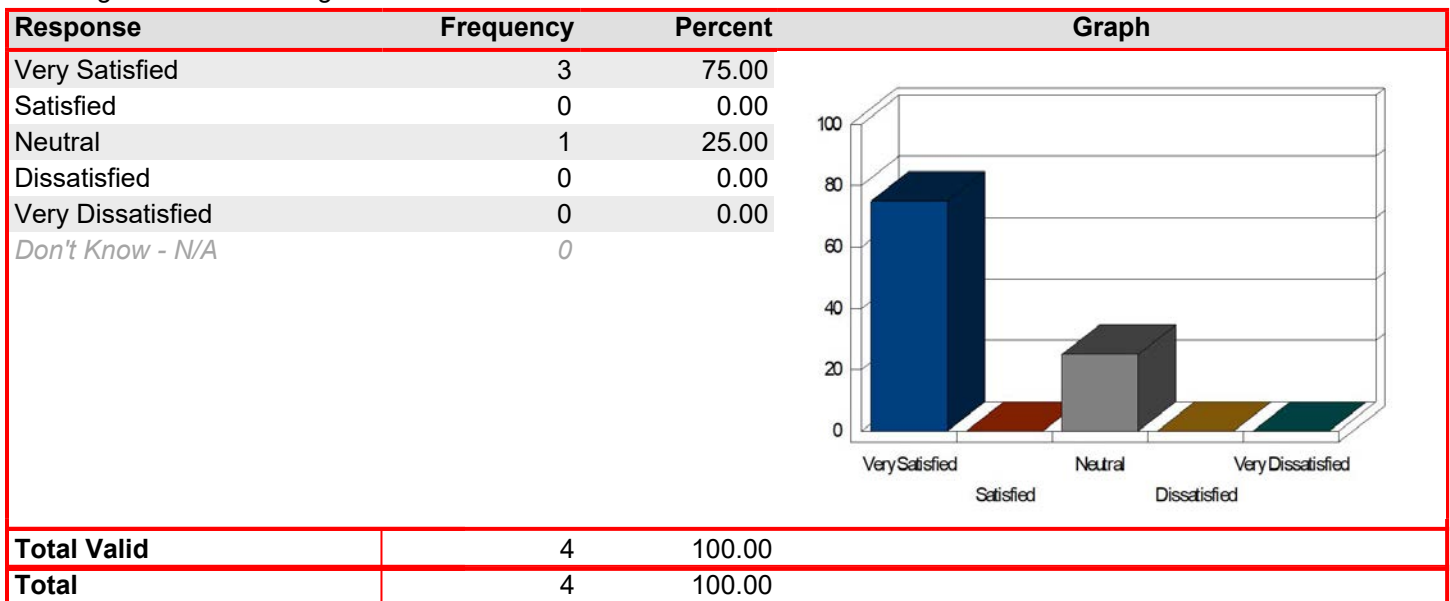
## Tutoring/CAPS - Friendliness of staff

Mean: 4.50



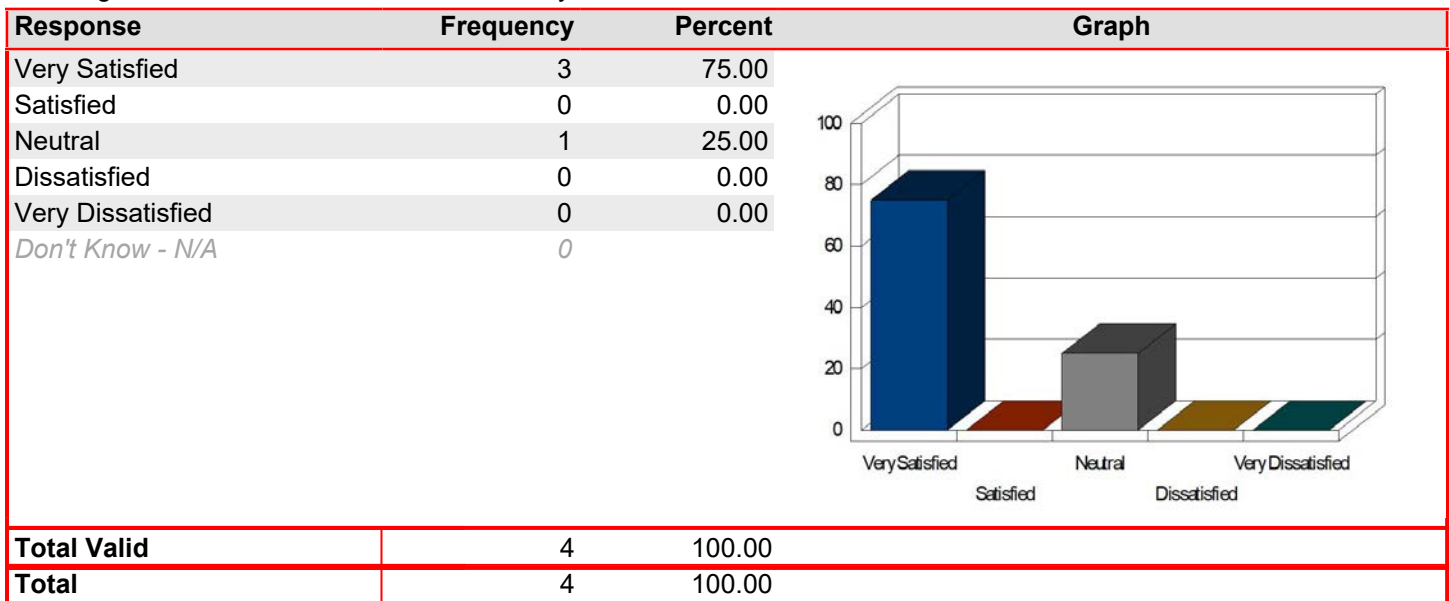
## Tutoring/CAPS - Knowledge of staff

Mean: 4.50



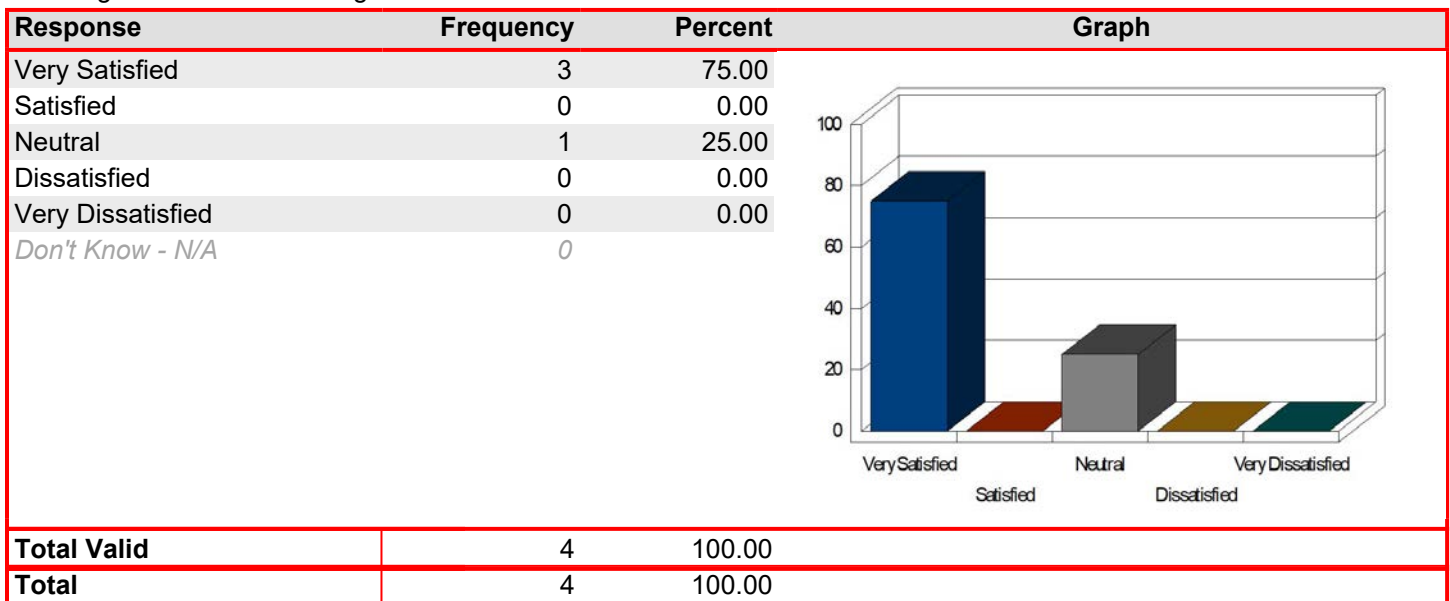
Tutoring/CAPS - Documented student disability services

Mean: 4.50



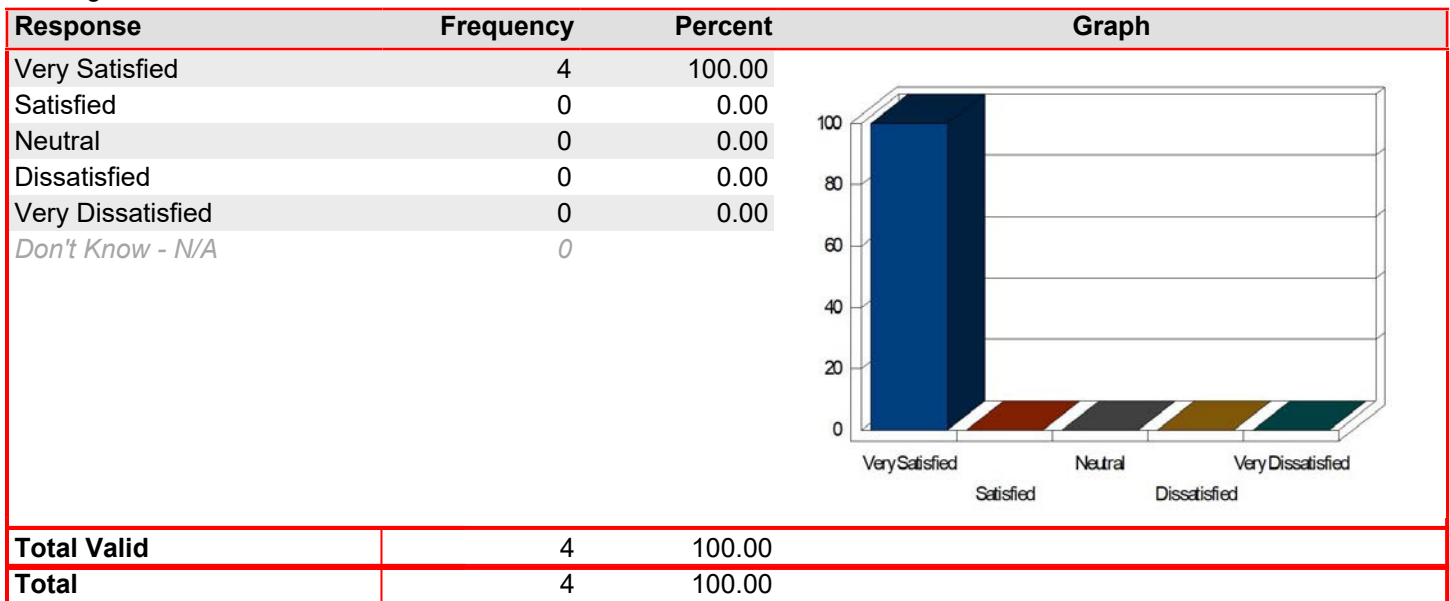
Tutoring/CAPS - Peer tutoring services

Mean: 4.50



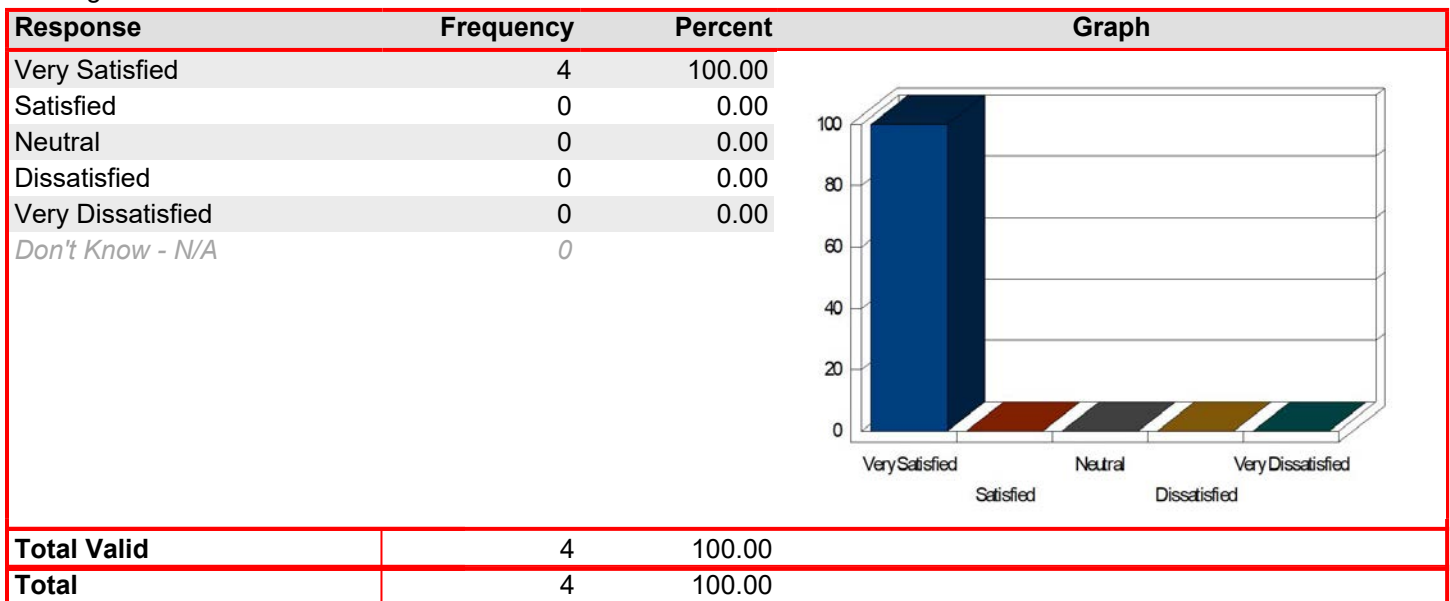
## Testing Services - Assistance of staff

Mean: 5.00



## Testing Services - Friendliness of staff

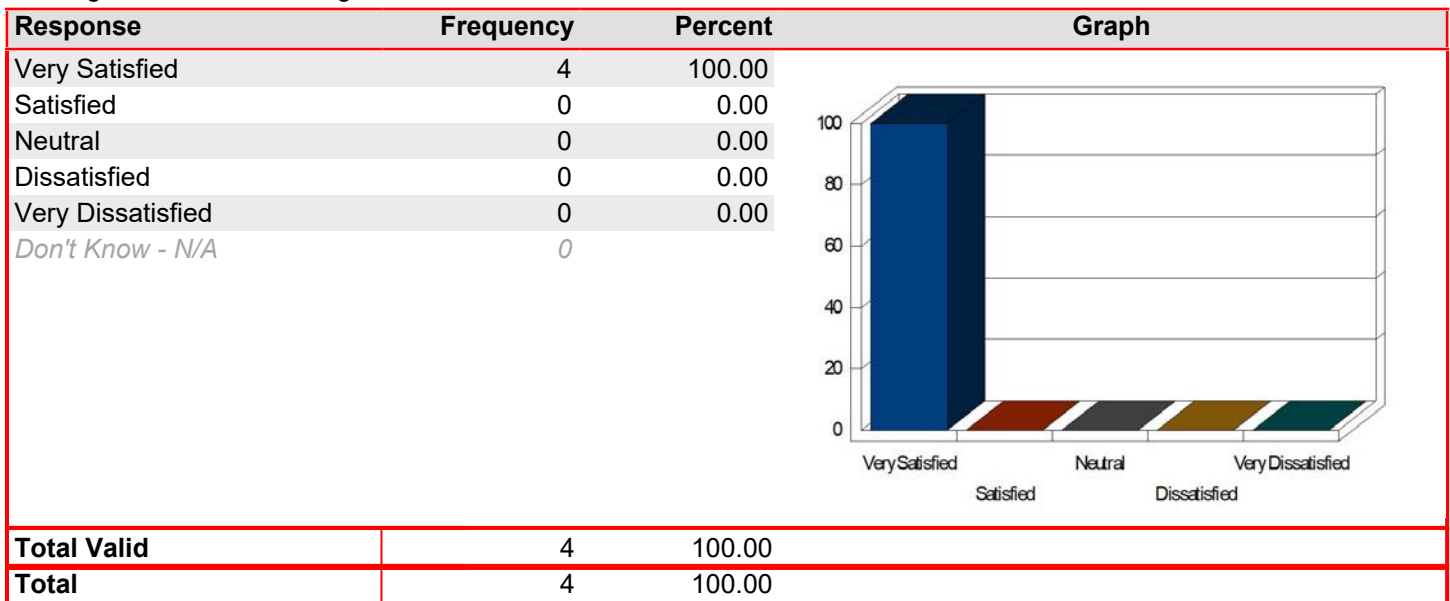
Mean: 5.00





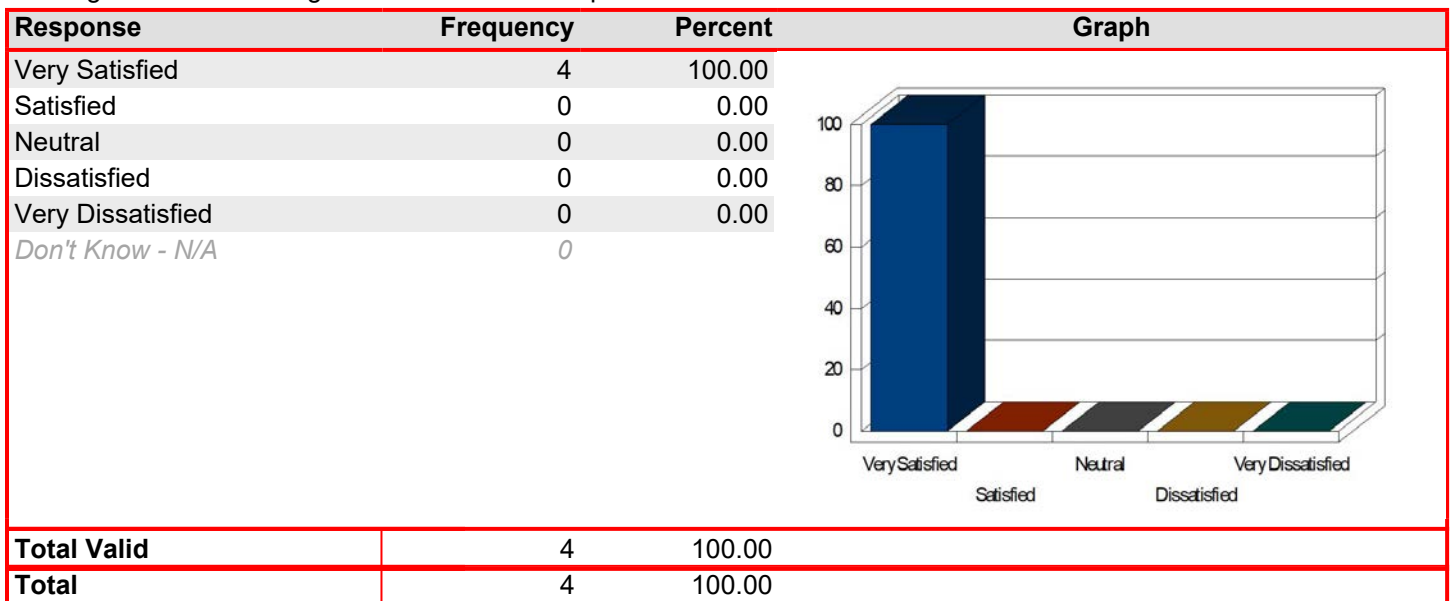
## Testing Services - Knowledge of staff

Mean: 5.00



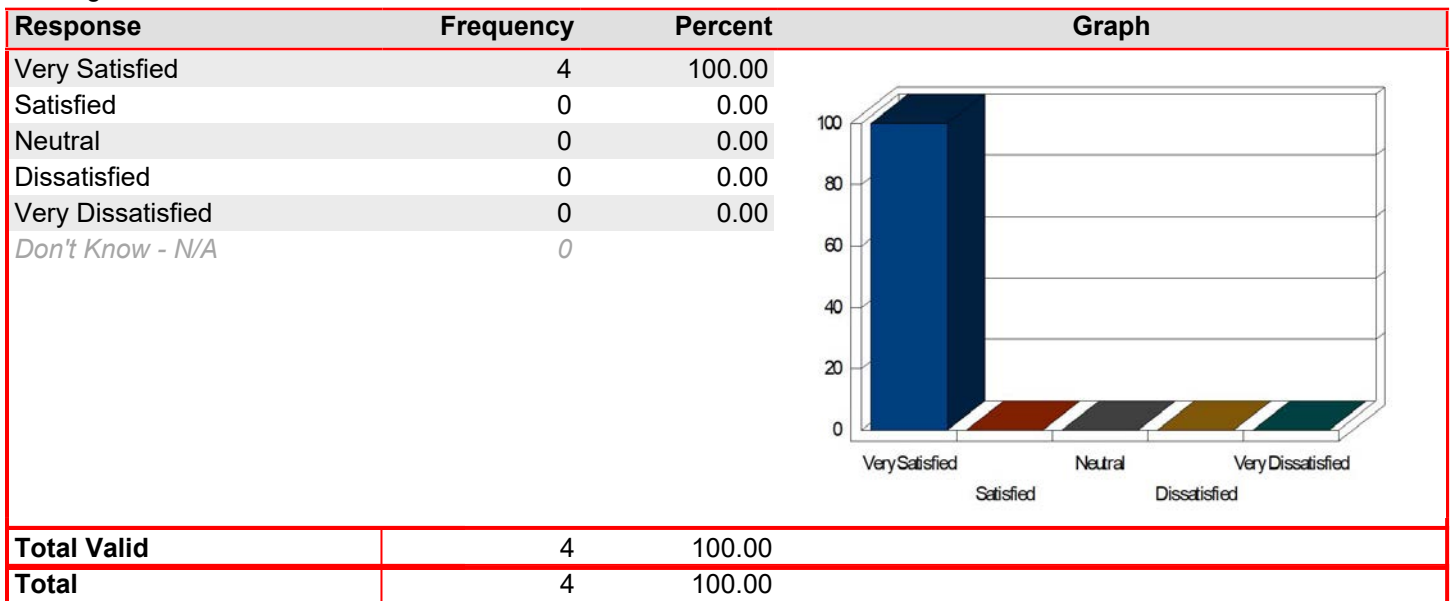
## Testing Services - Testing Center hours are adequate

Mean: 5.00



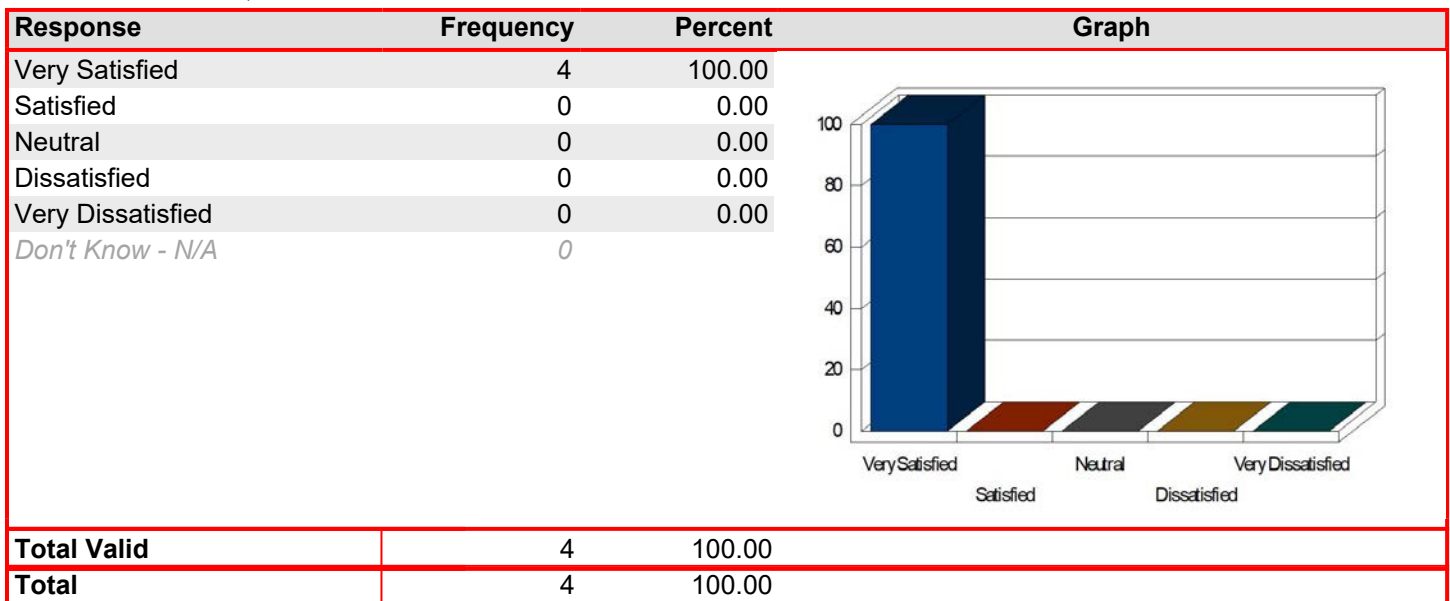
## Testing Services - Website information

Mean: 5.00



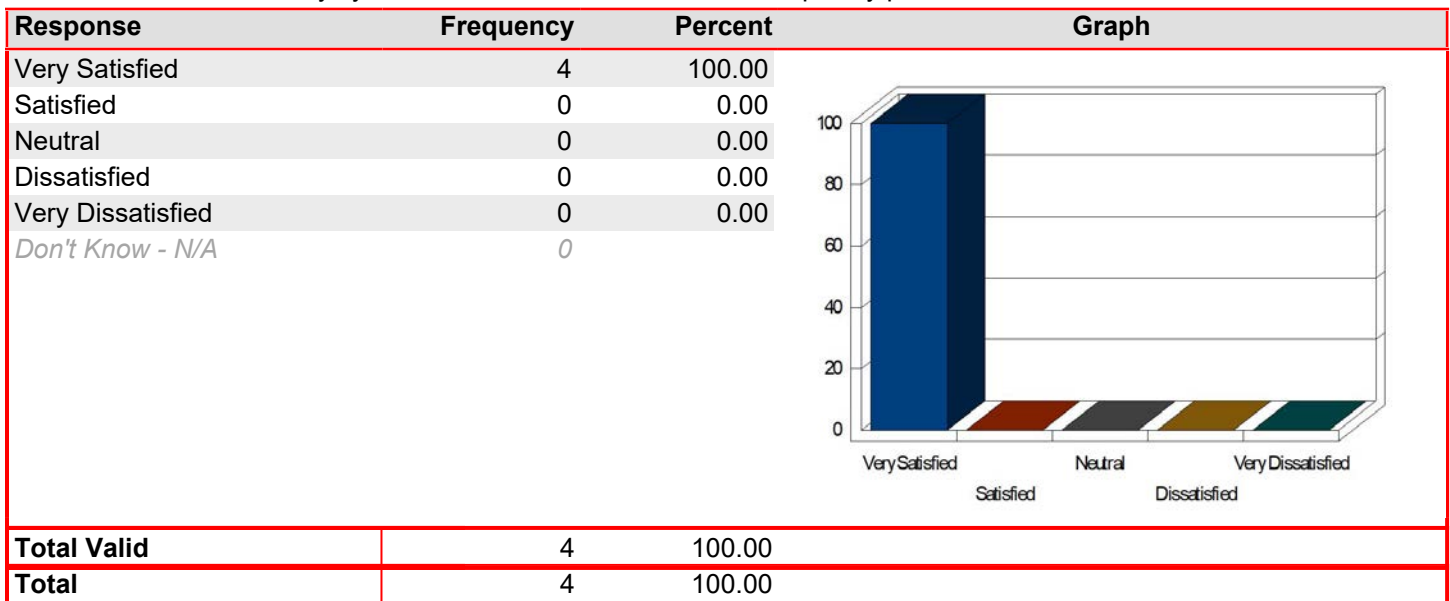
## Instruction - Overall, teachers care about me

Mean: 5.00



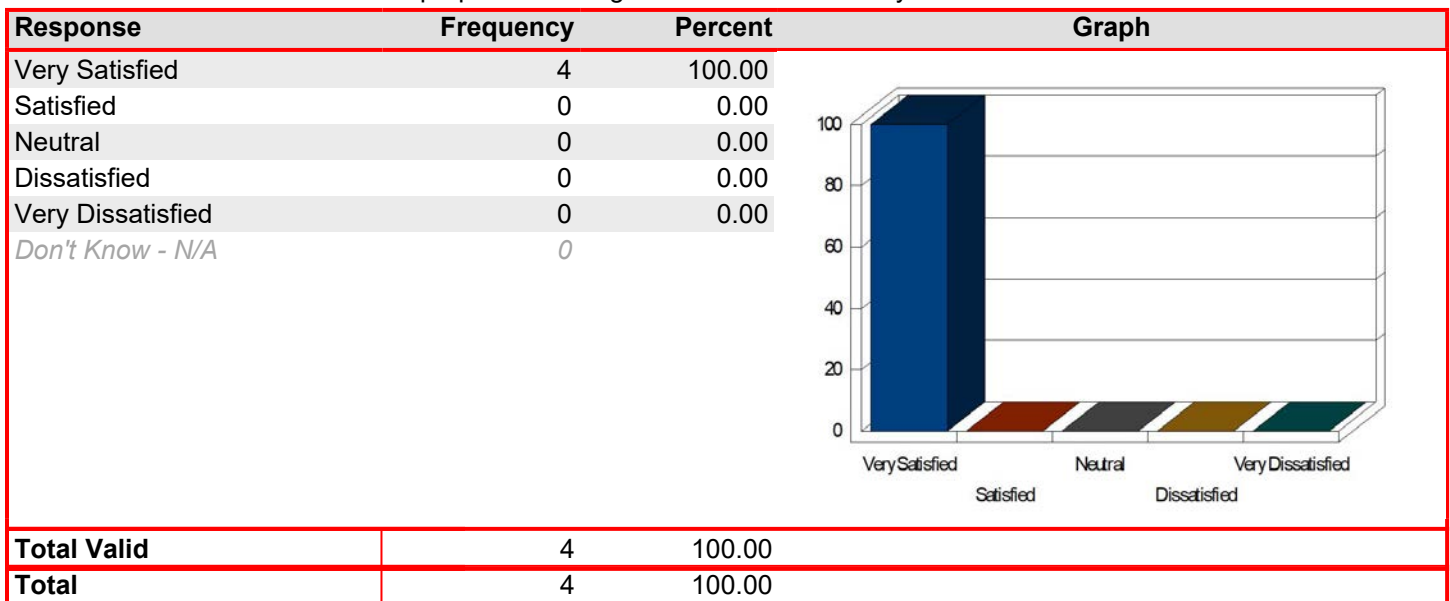
Instruction - First class day syllabus and course material were adequately provided

Mean: 5.00



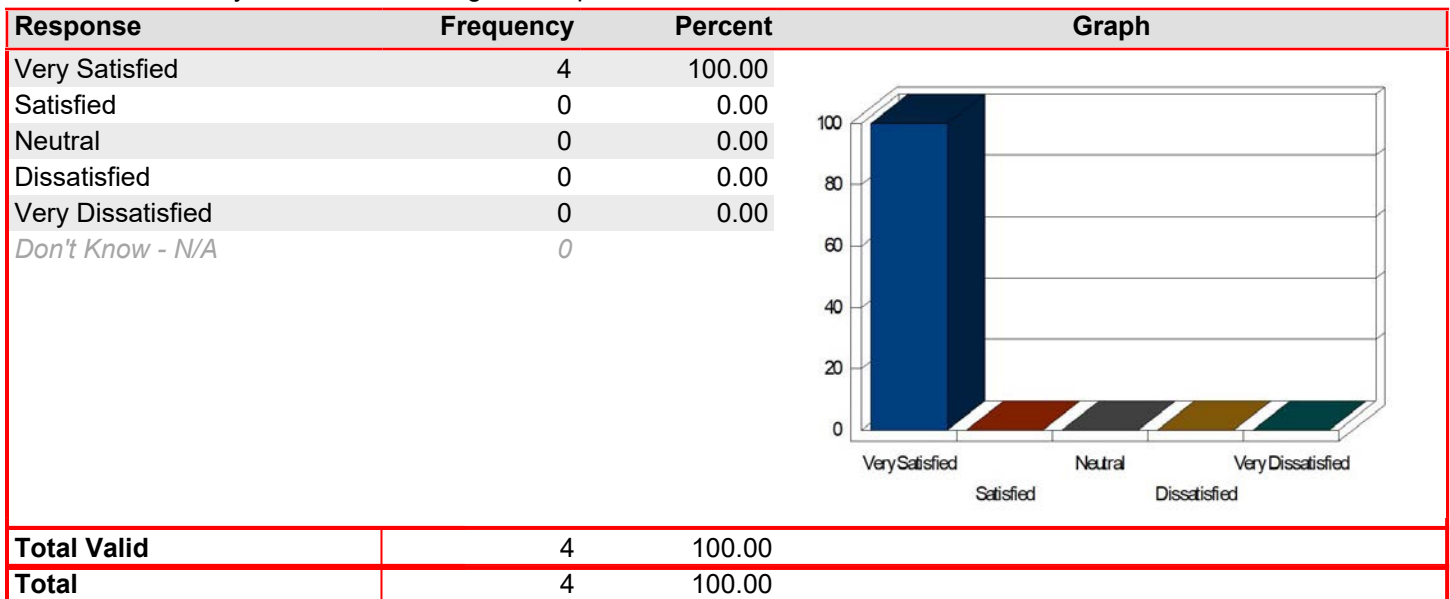
Instruction - Instructors were well-prepared and organized on first class day

Mean: 5.00



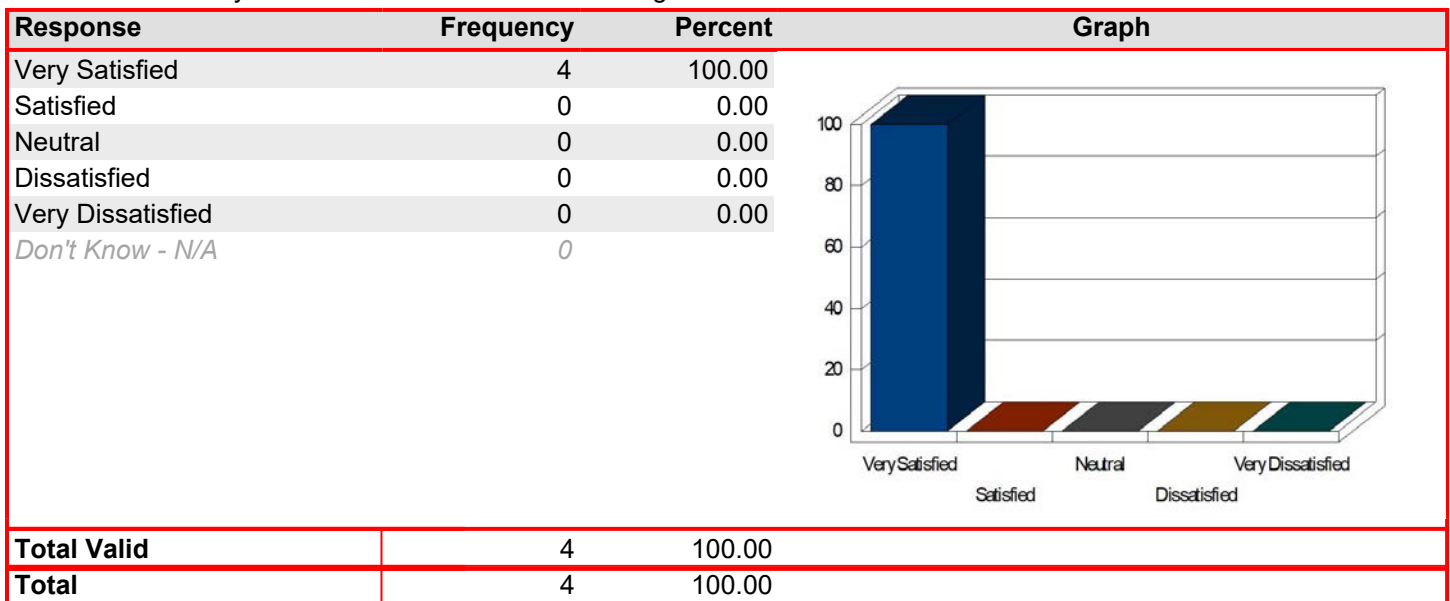
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 5.00



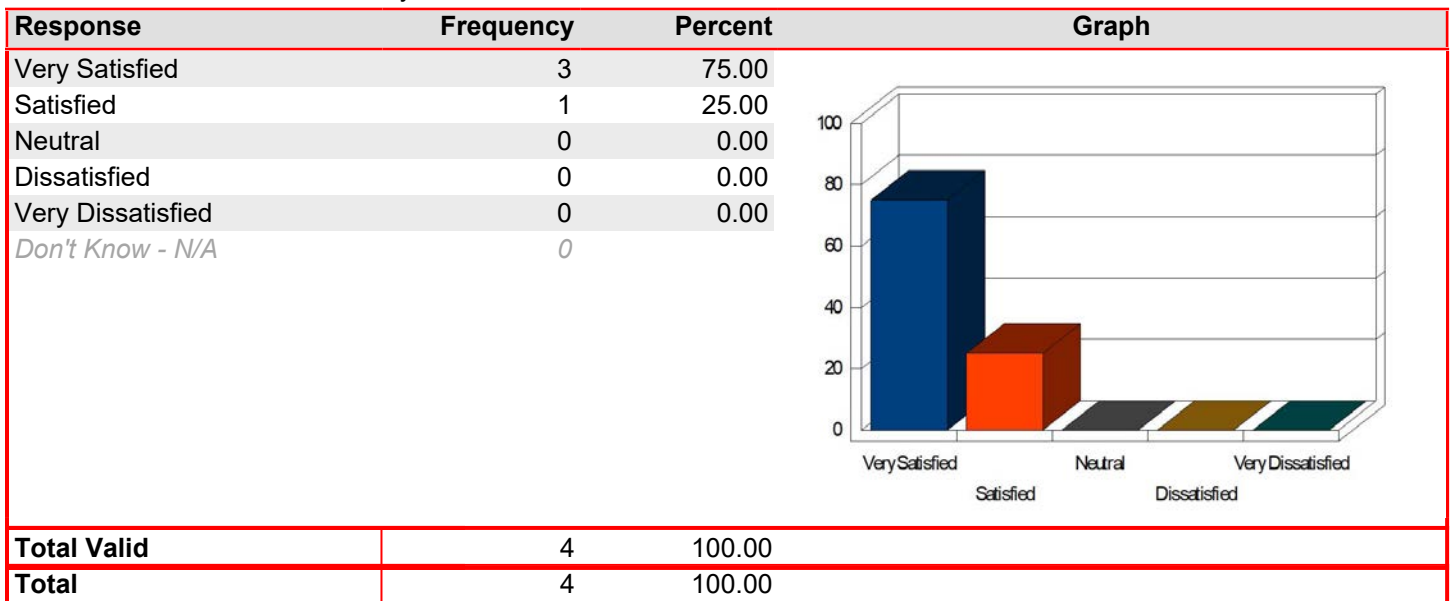
Instruction - Faculty are available after class and during office hours

Mean: 5.00



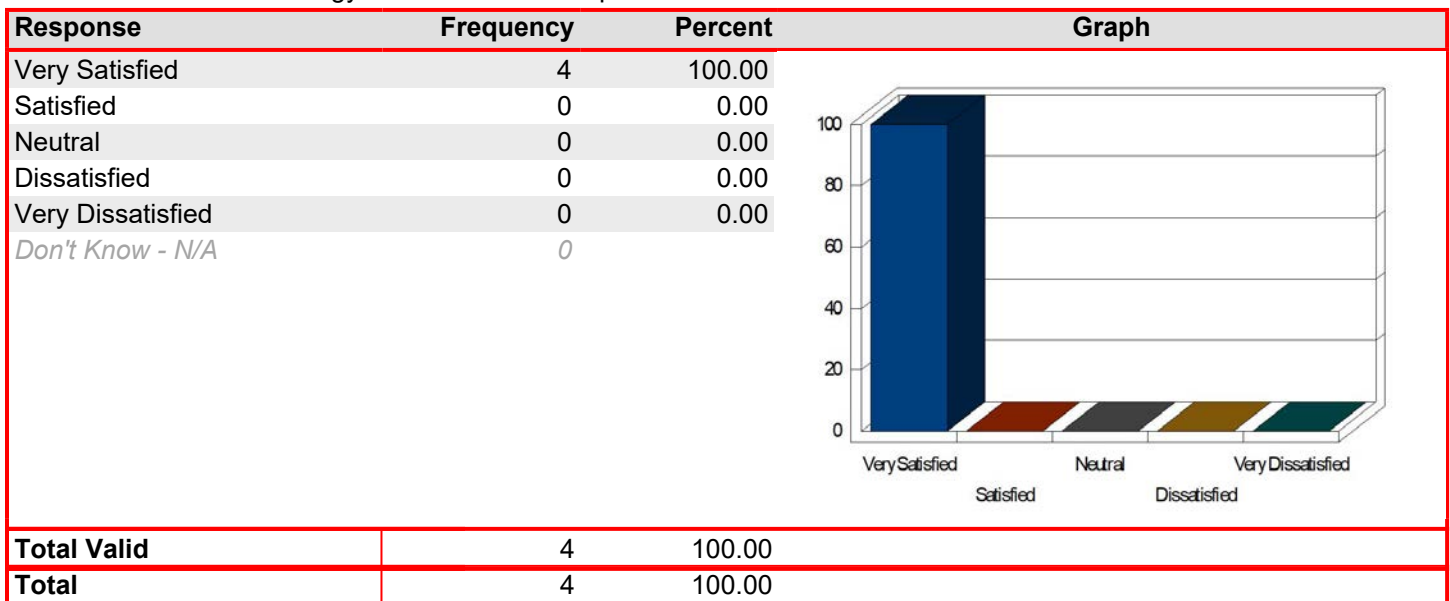
Overall-Student services routinely assisted me

Mean: 4.75



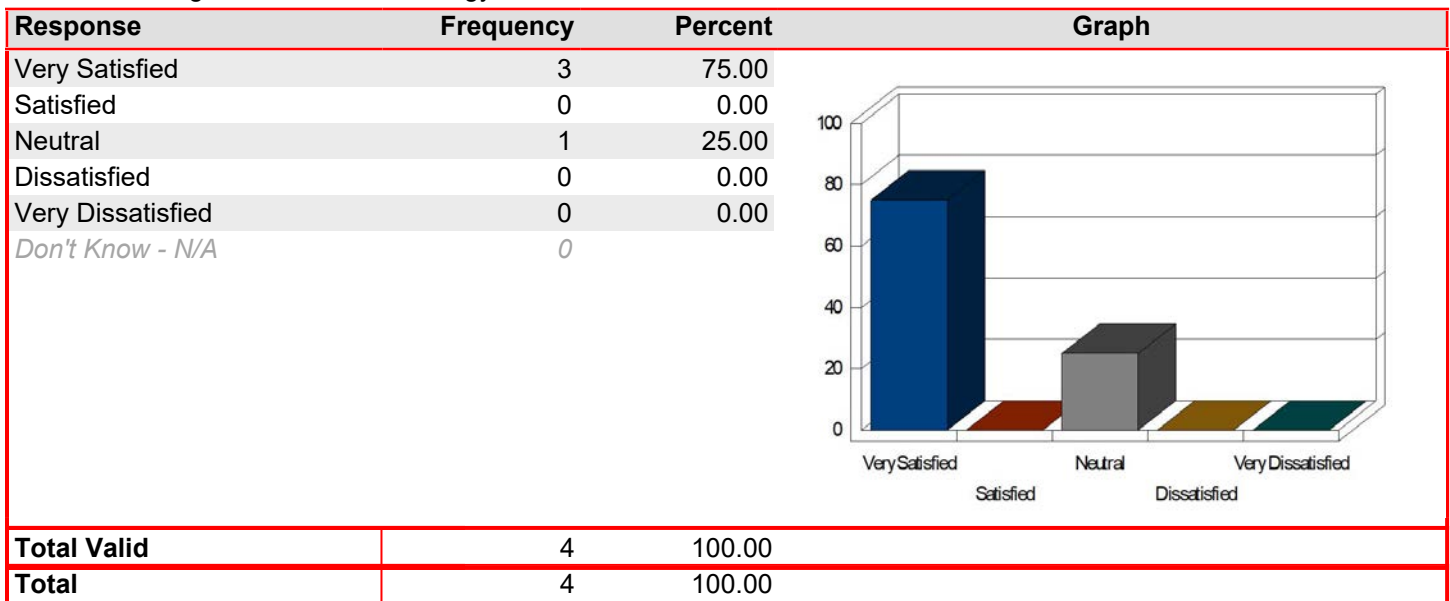
Overall-Access to technology resources was adequate

Mean: 5.00



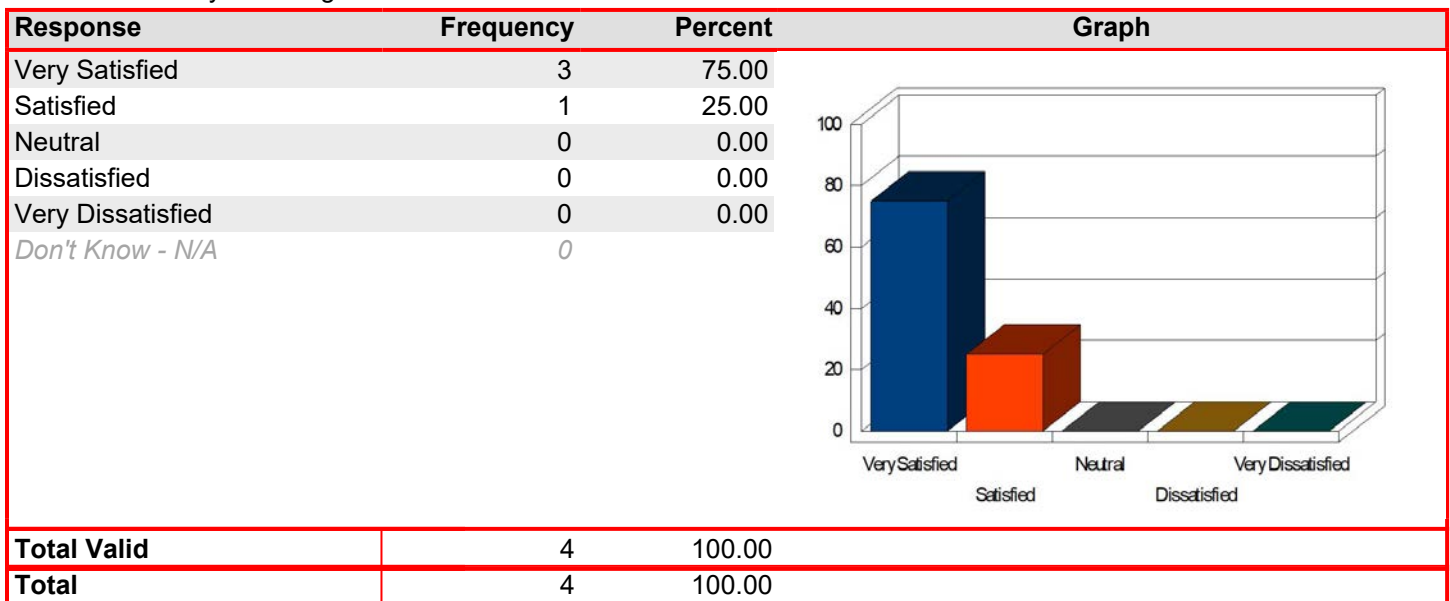
Overall-Training in the use of technology was available

Mean: 4.50



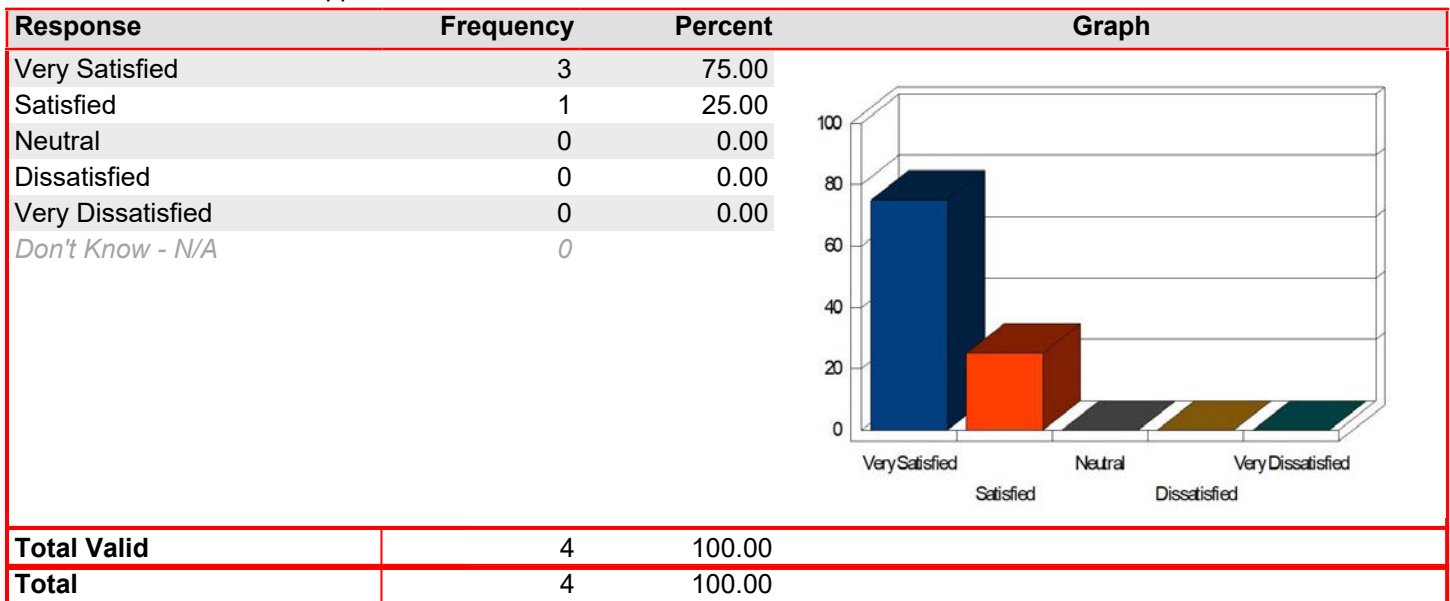
Overall-Efficiency receiving services

Mean: 4.75



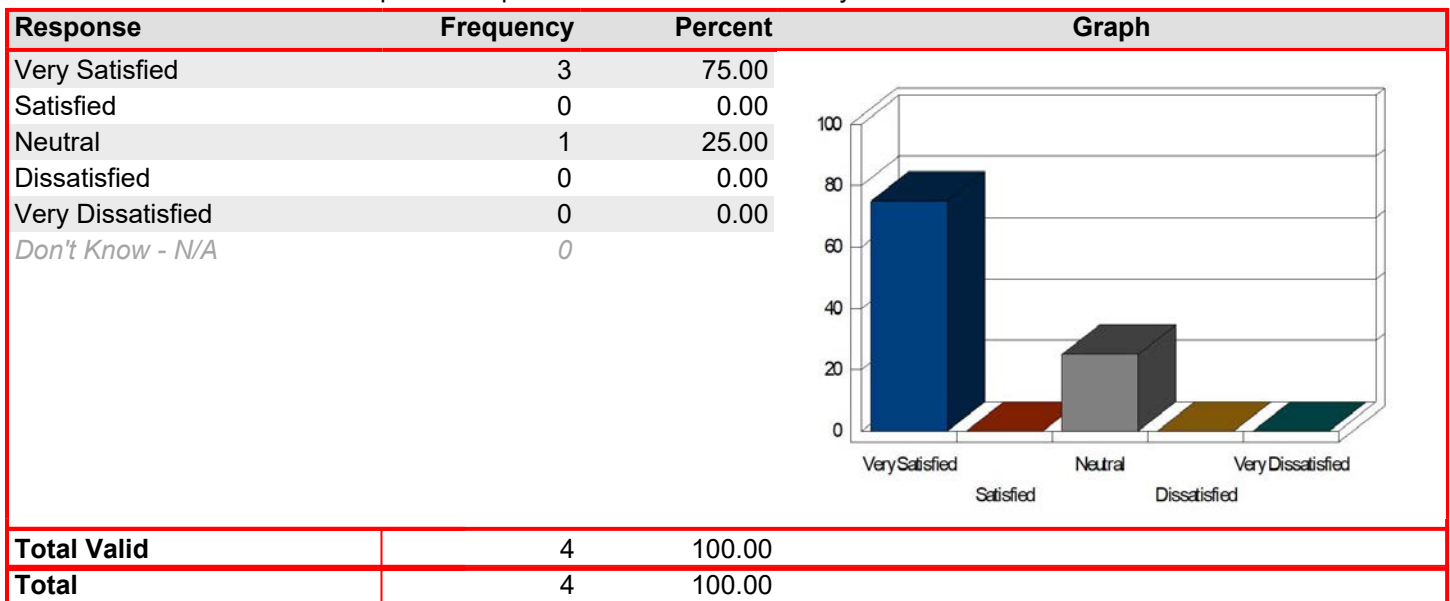
Overall-Administration is approachable

Mean: 4.75



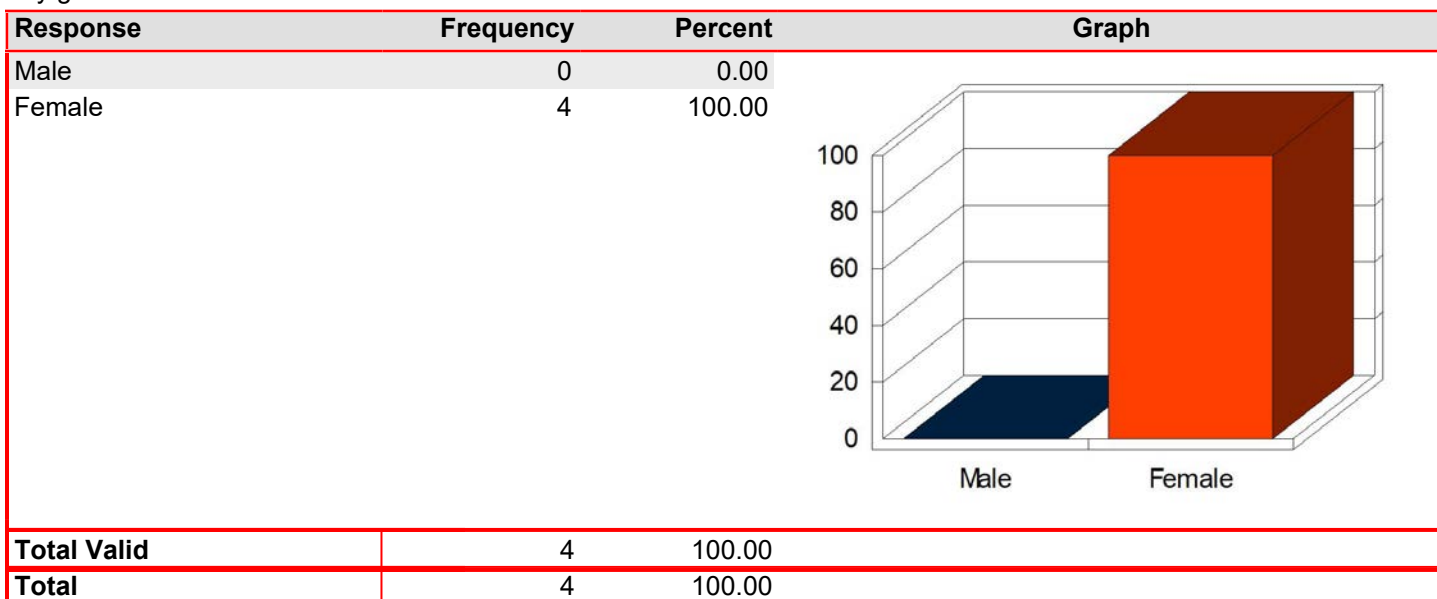
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.50



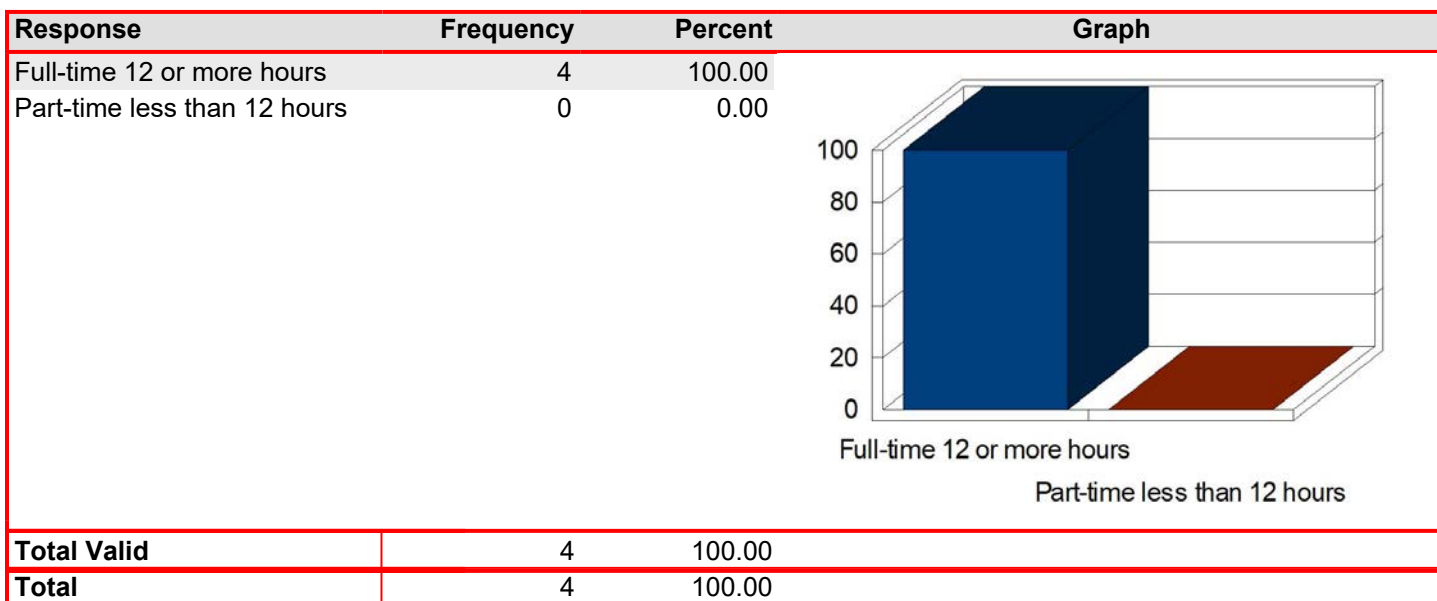
My gender is:

Mean: 2.00



I am enrolled

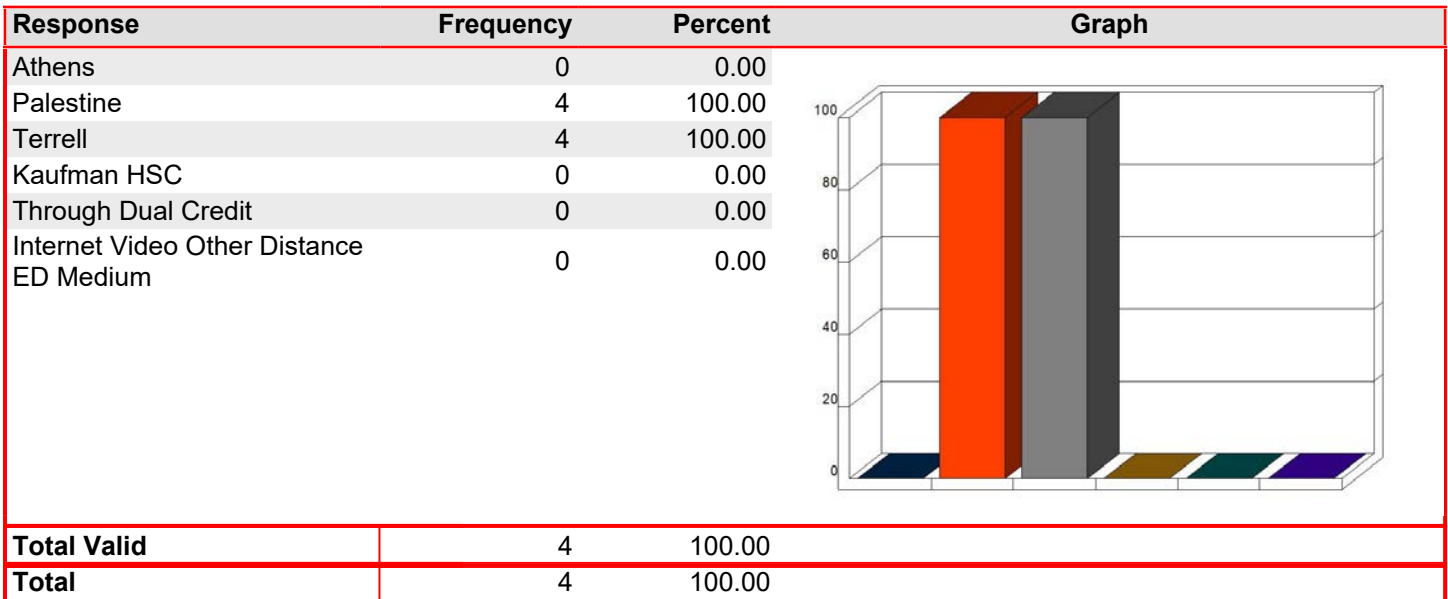
Mean: 1.00





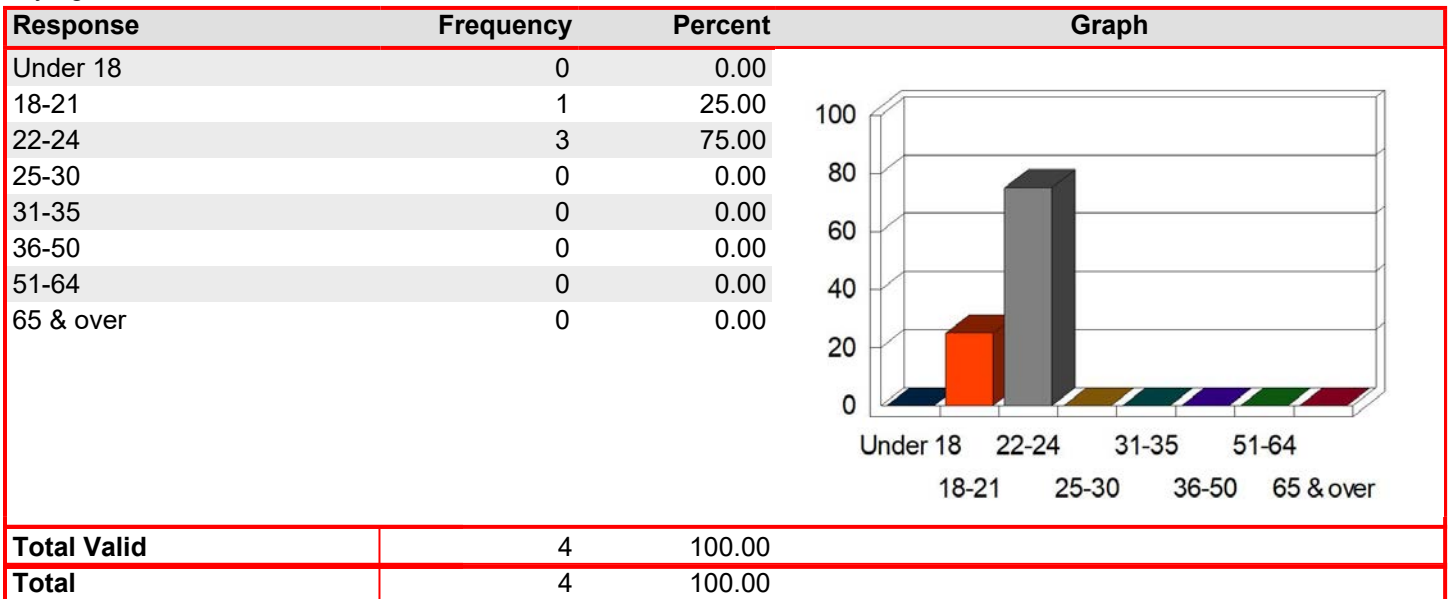
I take the majority of my classes

Mean: -



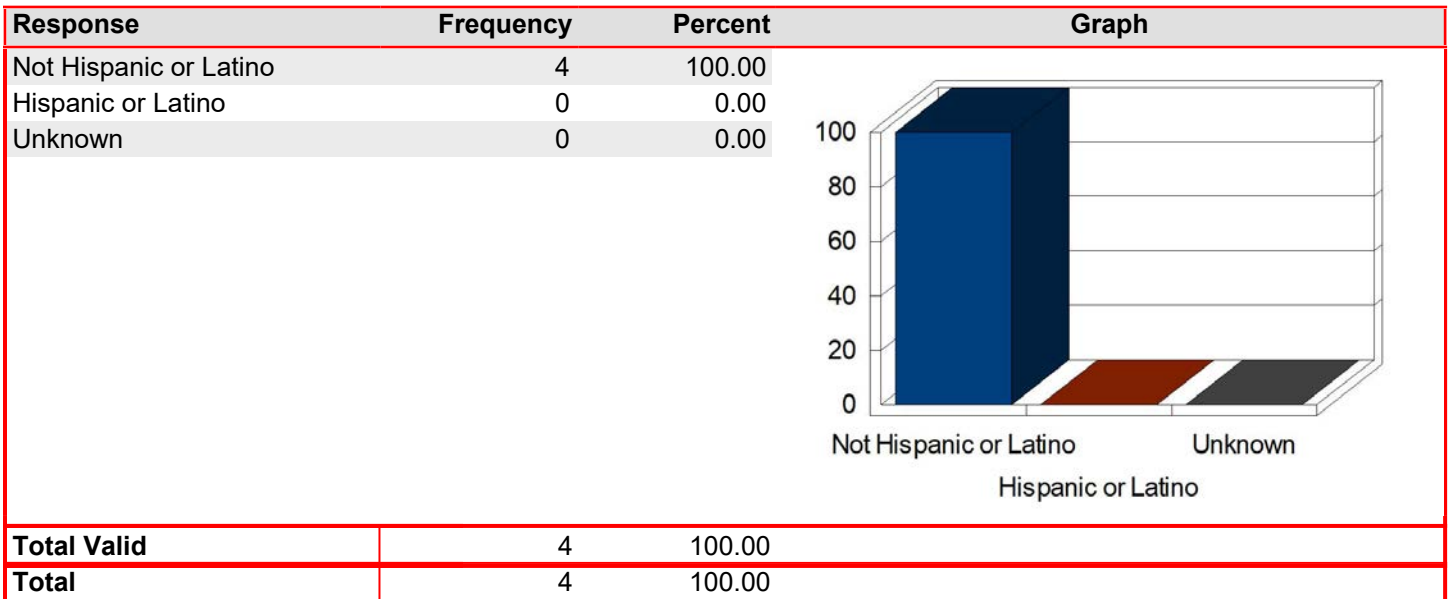
My age is:

Mean: 2.75



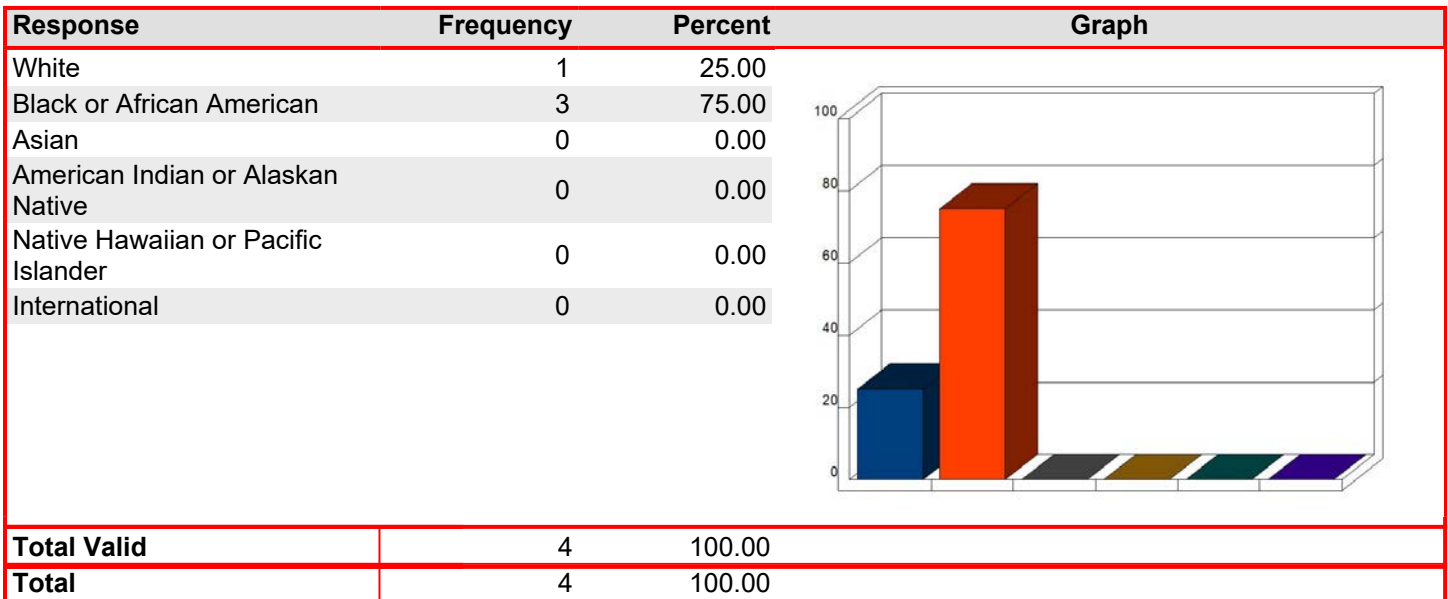
Ethnic Origin

Mean: 1.00



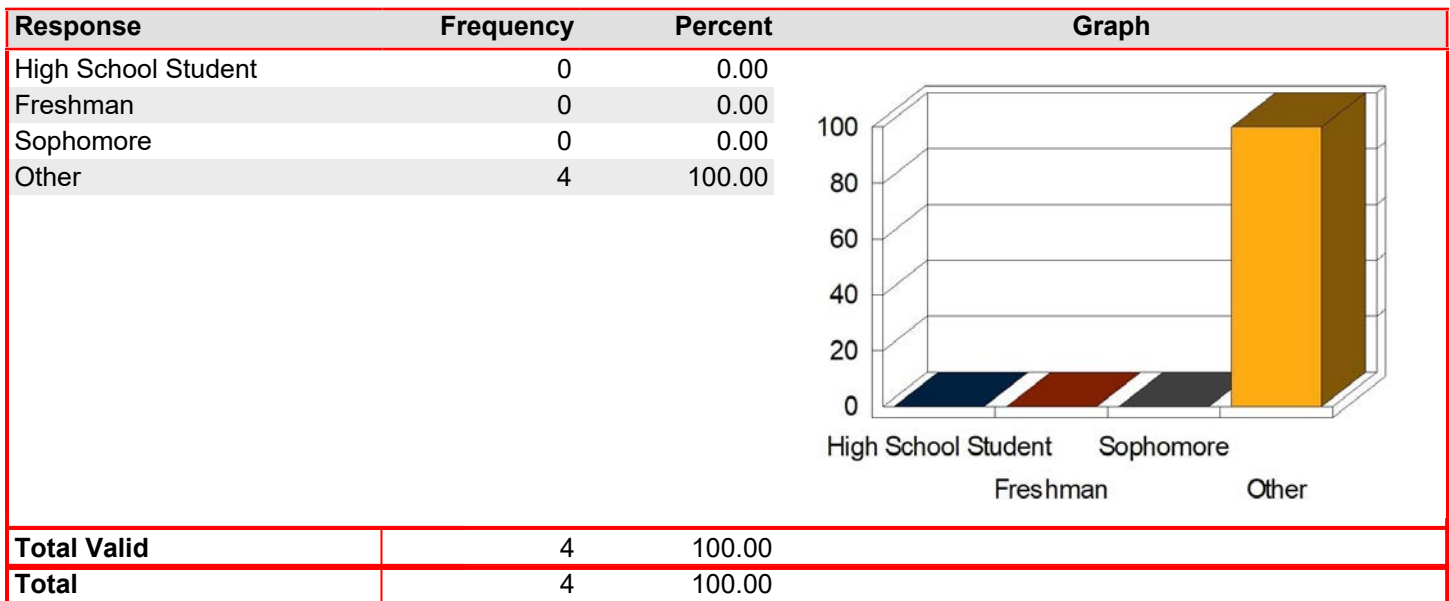
Race

Mean: 1.75



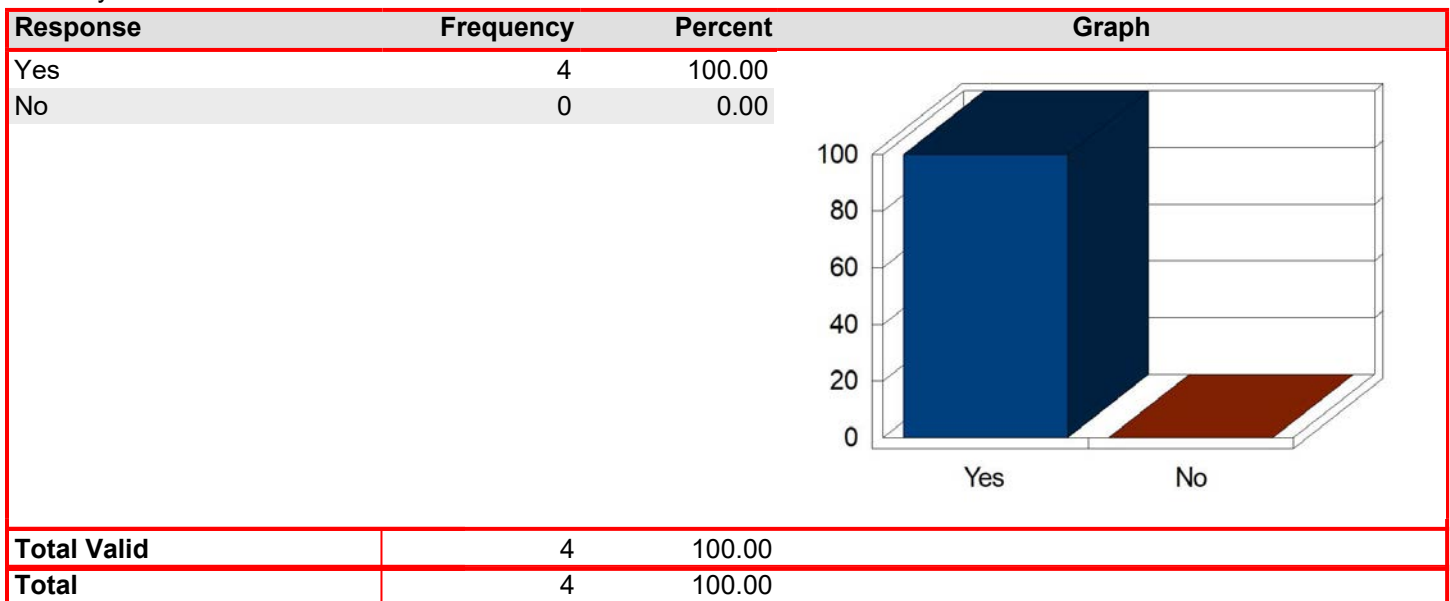
Student Classification:

Mean: 4.00



Would you recommend TVCC to a Friend?

Mean: 1.00



# Trinity Valley Community College

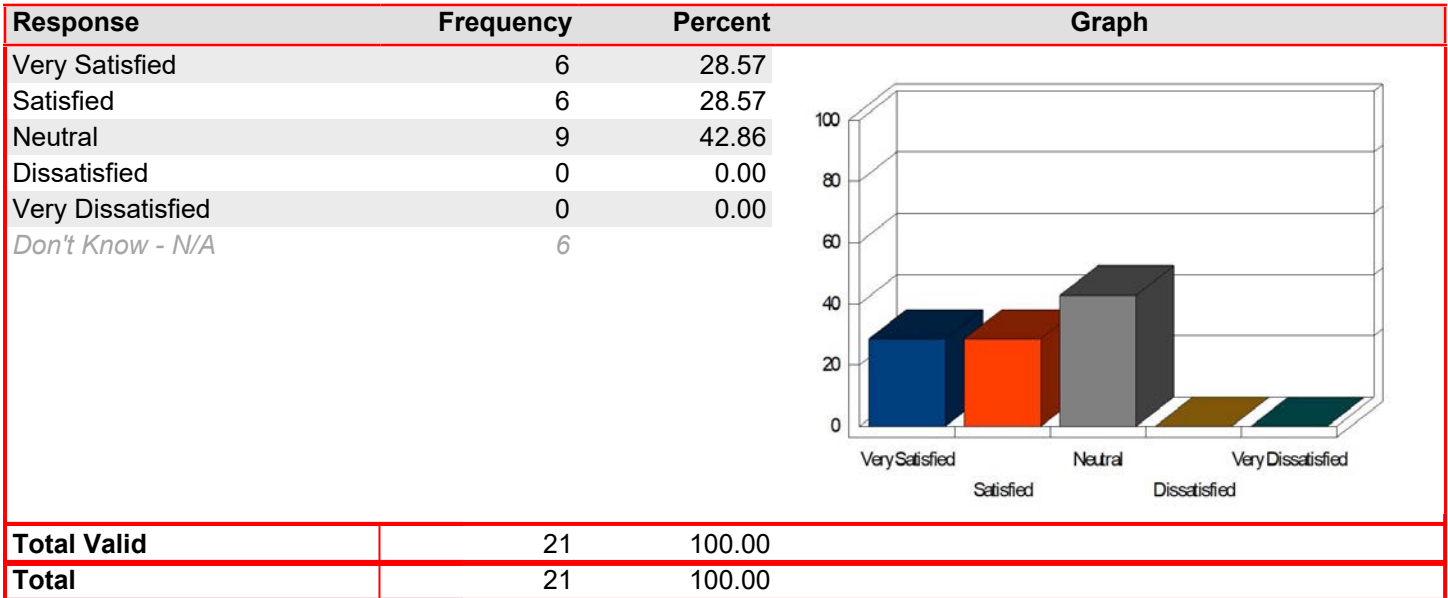
## Student Satisfaction Survey

2018

(Palestine, Through Dual Credit)

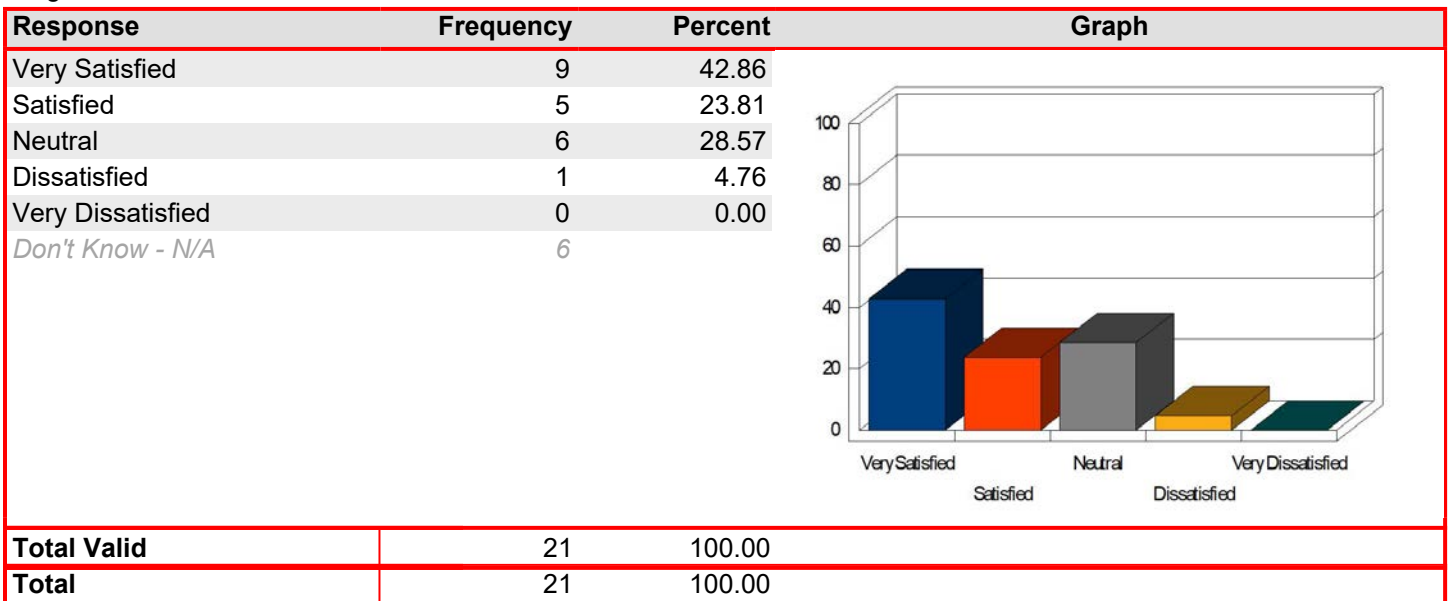
Registration & Admissions - Assistance of staff

Mean: 3.86



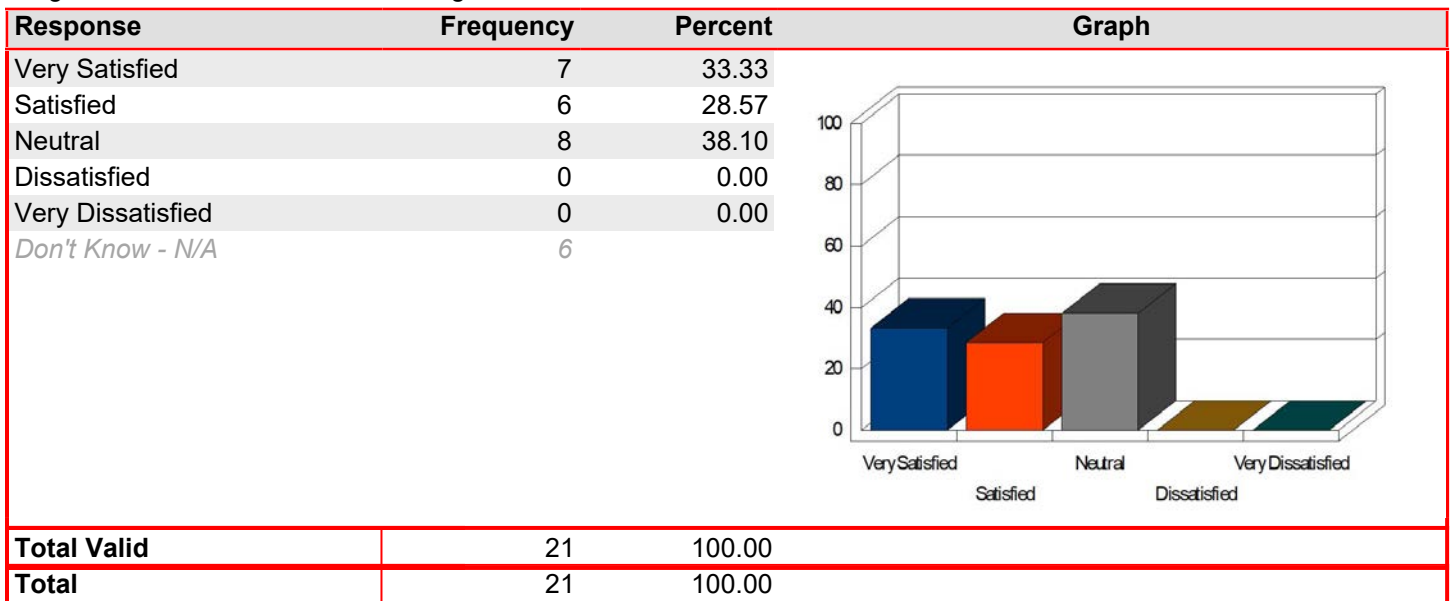
Registration & Admissions - Friendliness of staff

Mean: 4.05



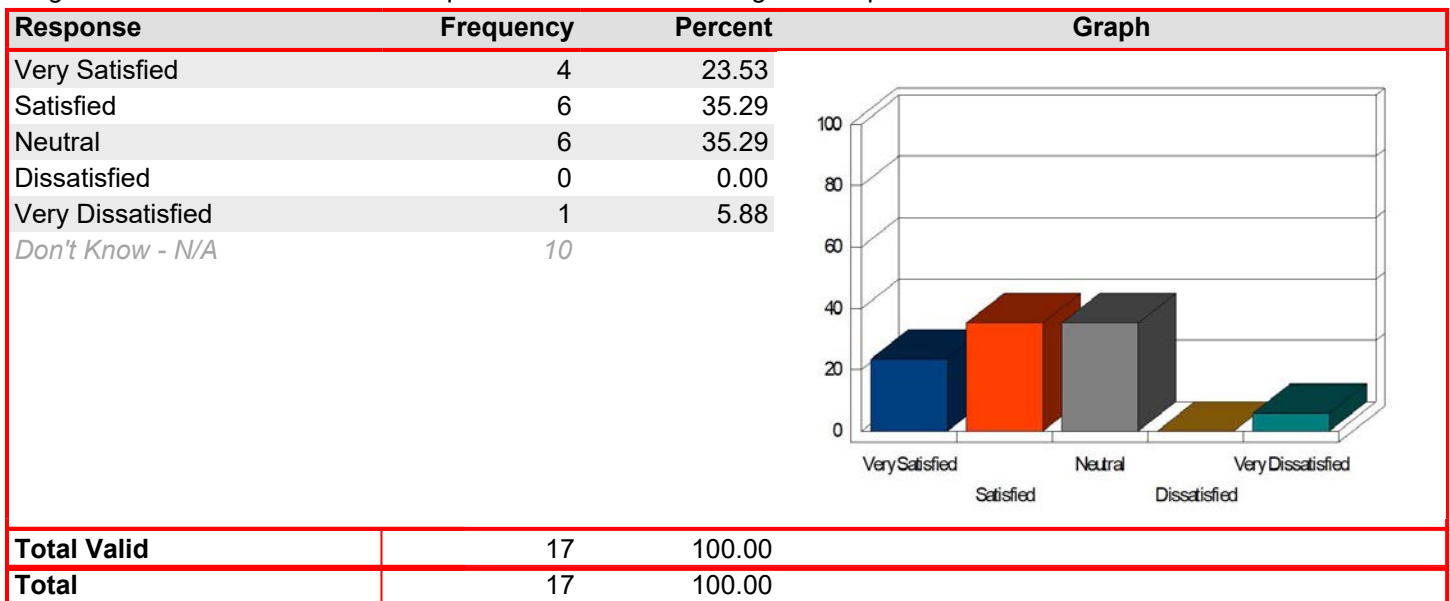
## Registration &amp; Admissions - Knowledge of staff

Mean: 3.95



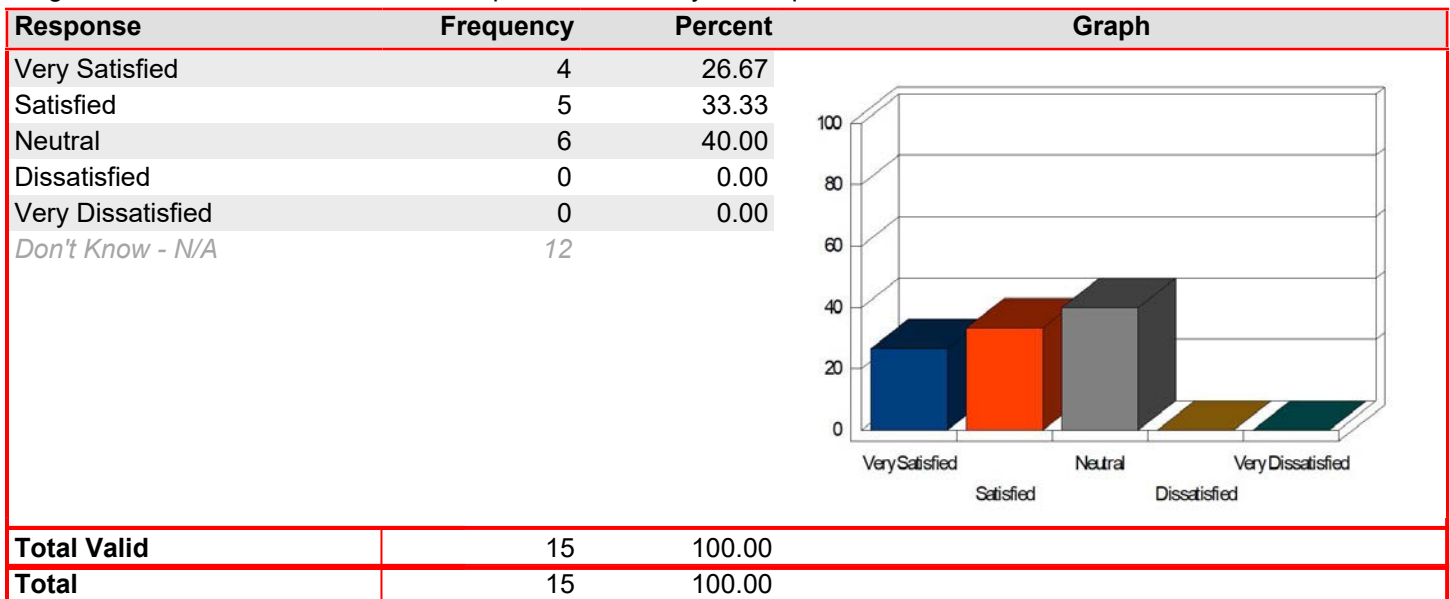
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 3.71



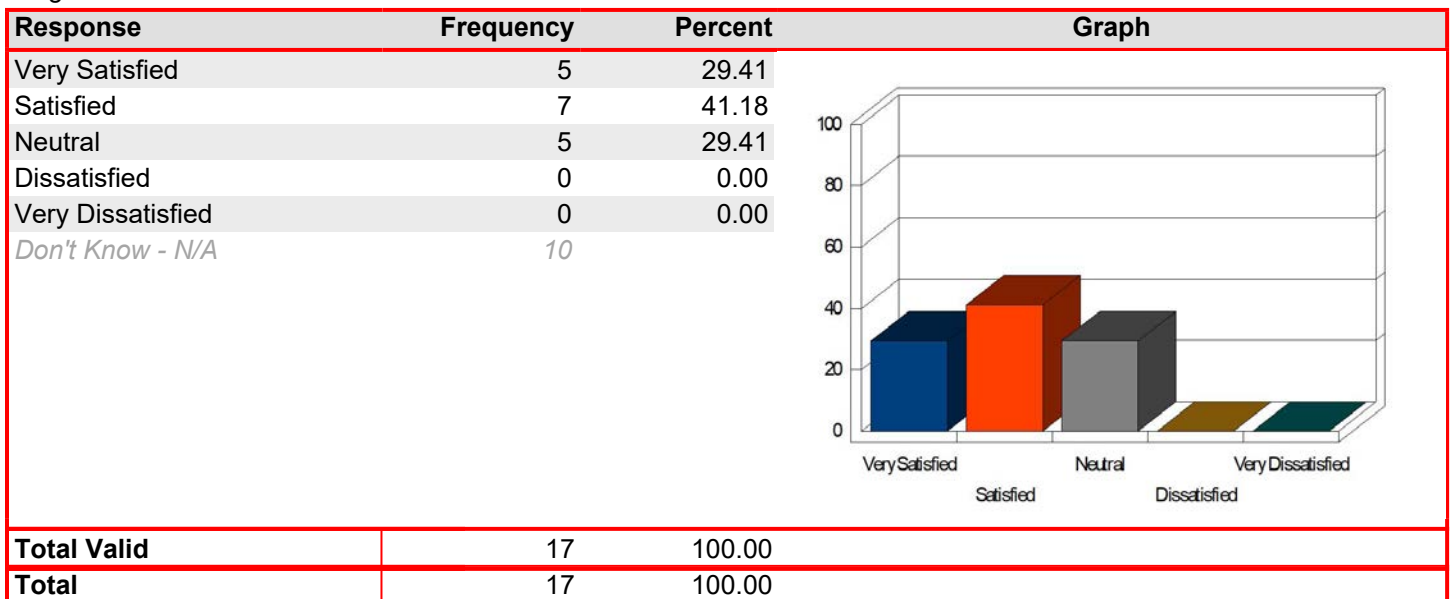
Registration & Admissions - Admissions process was easy to complete

Mean: 3.87



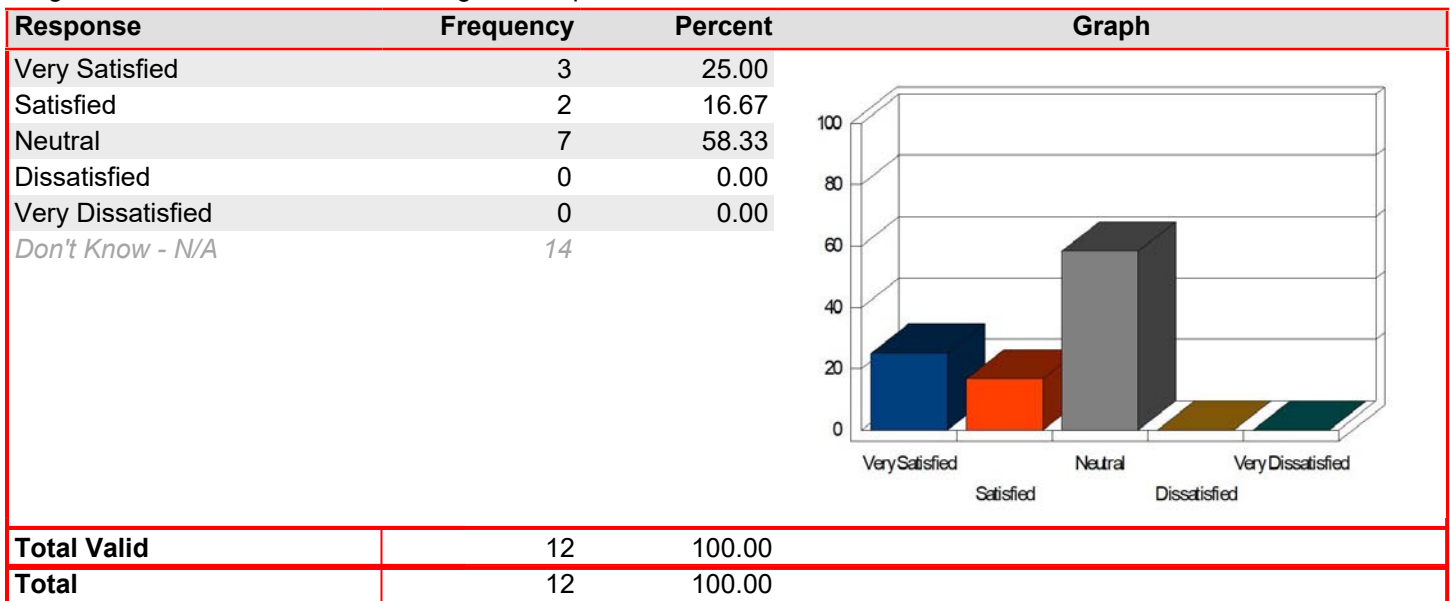
Registration & Admissions - Information I received was understandable

Mean: 4.00



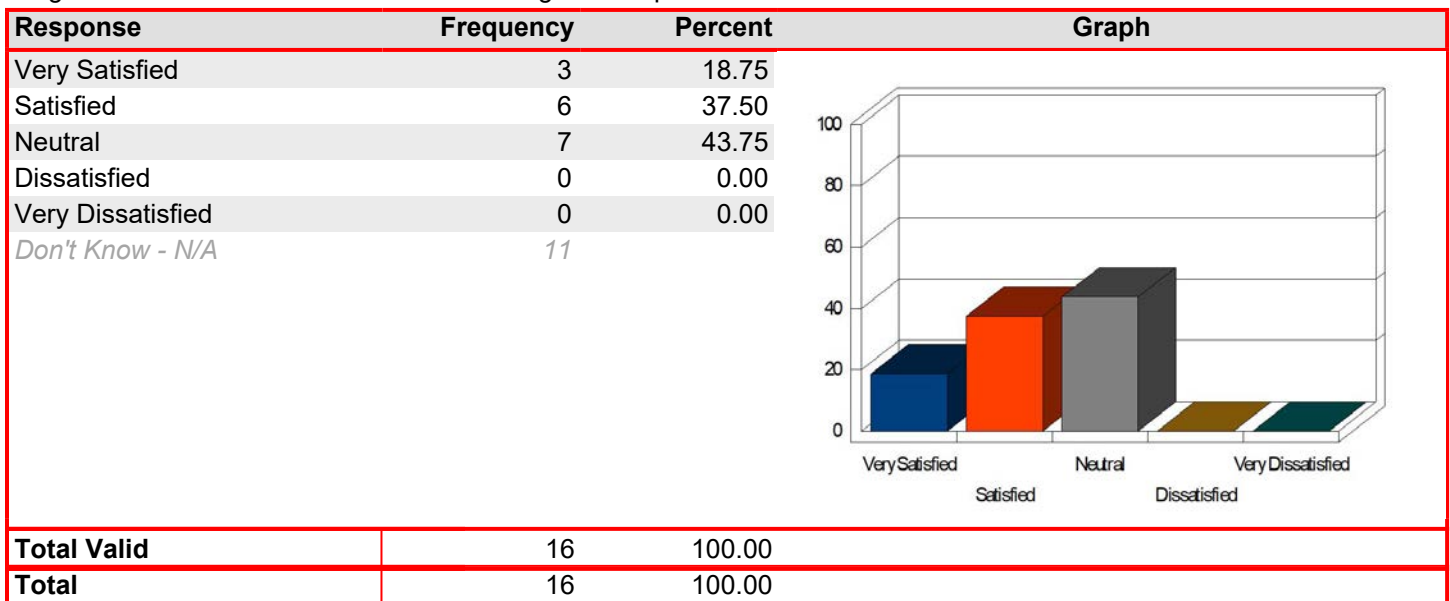
## Registration &amp; Admissions - Online registration process

Mean: 3.67



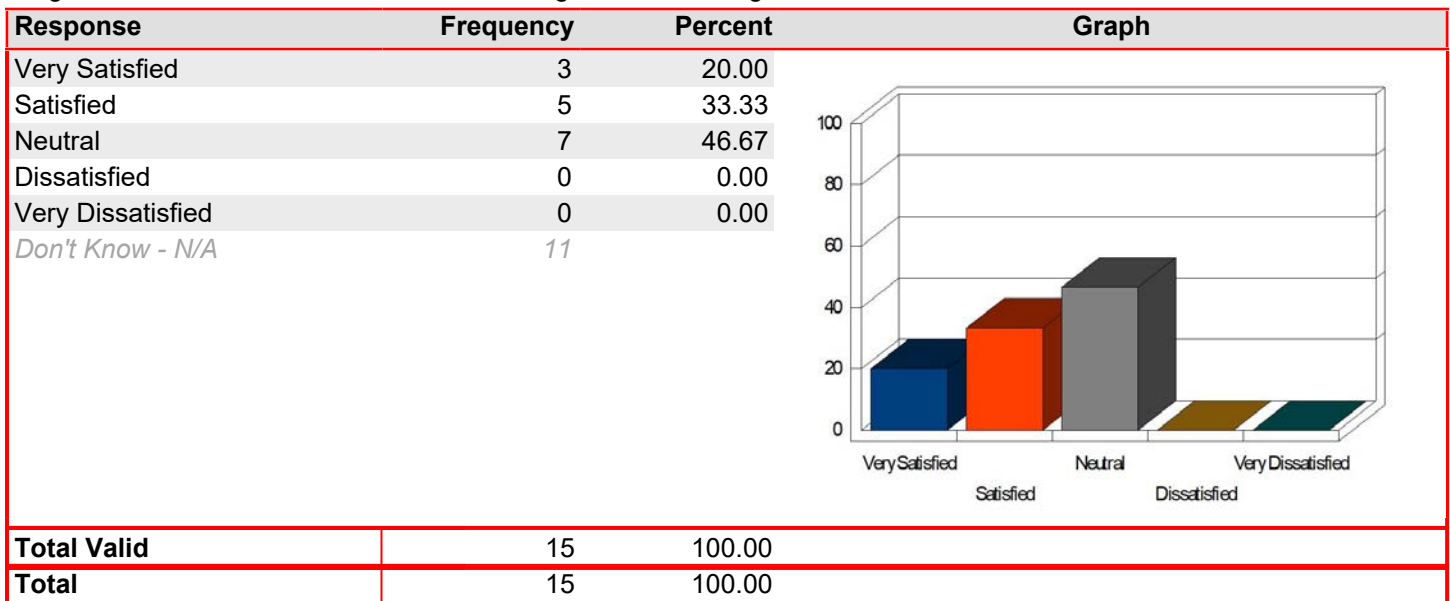
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 3.75



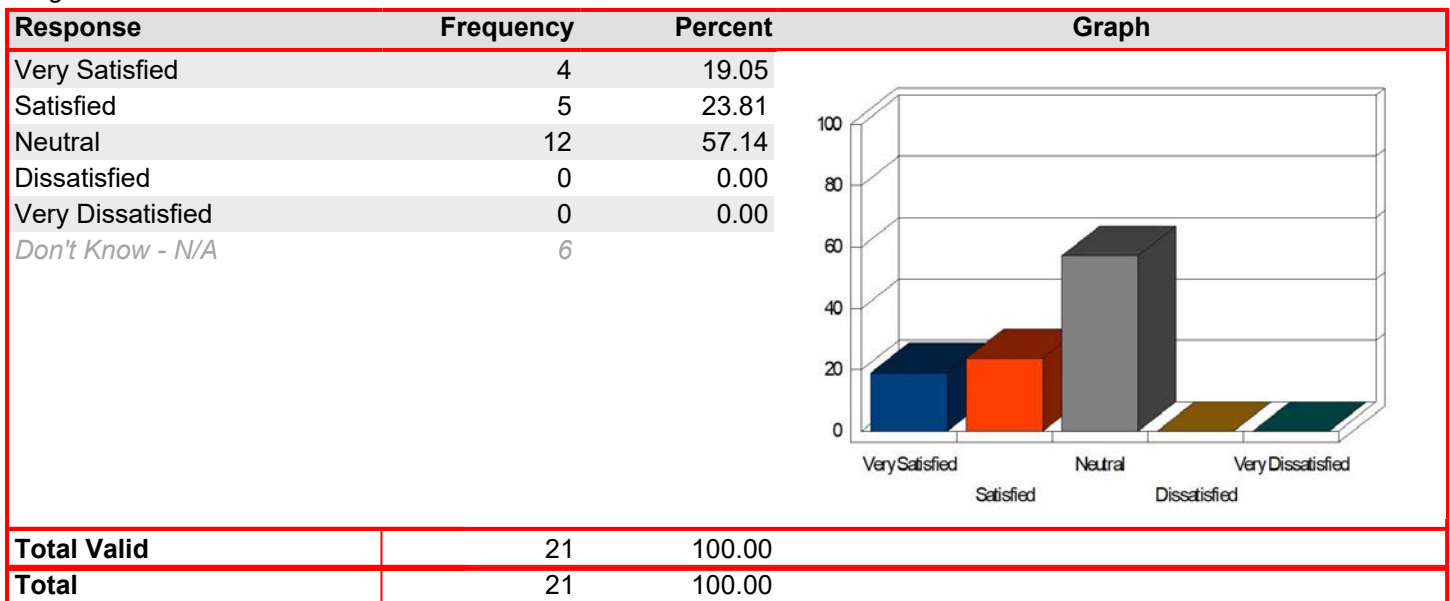
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 3.73



## Registration &amp; Admissions - Website information

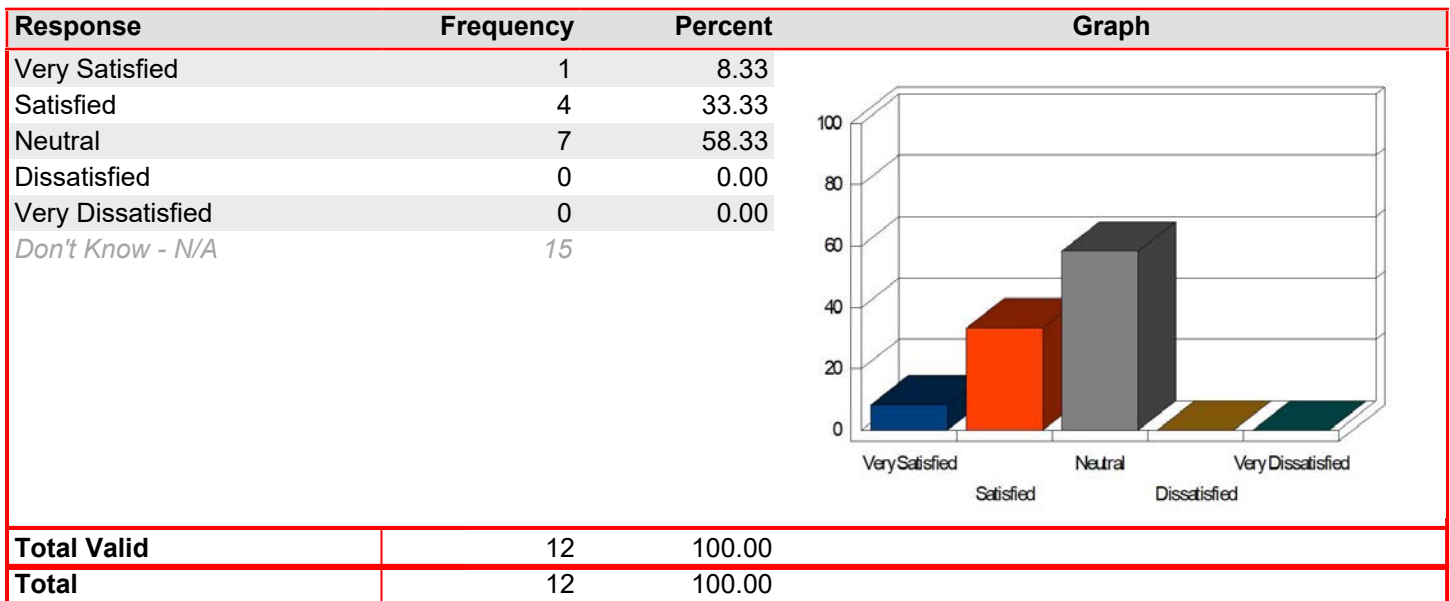
Mean: 3.62





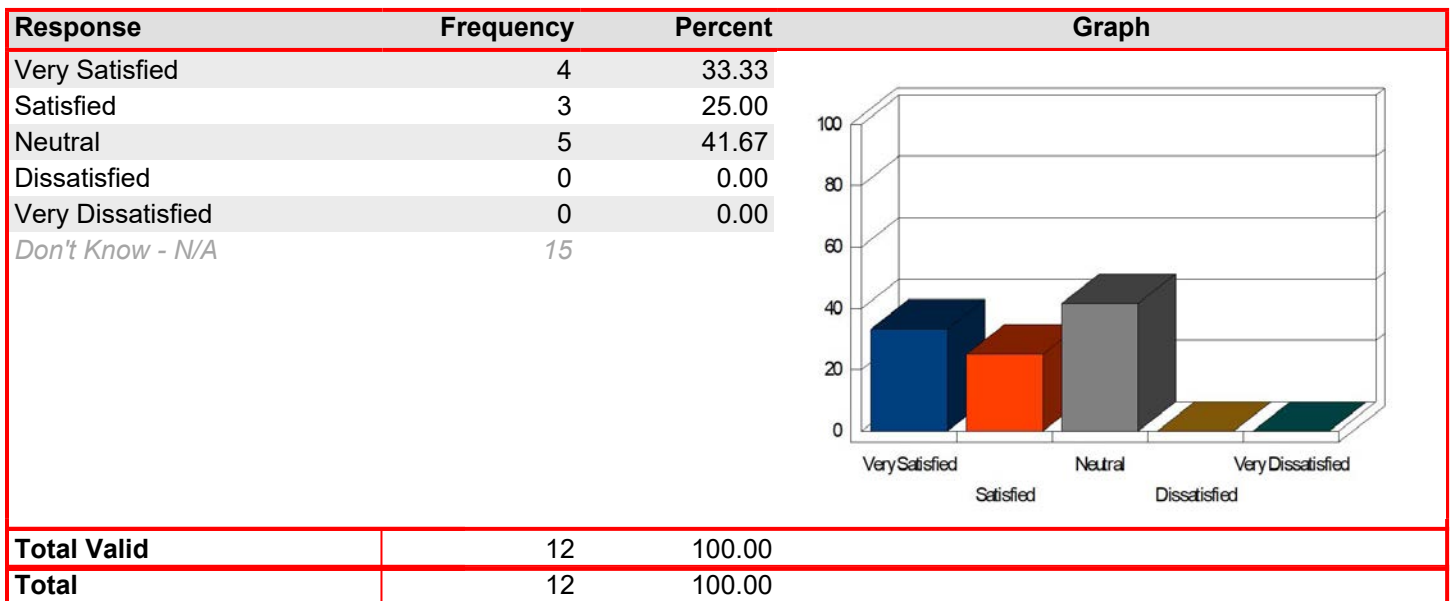
## Financial Aid - Assistance of staff

Mean: 3.50



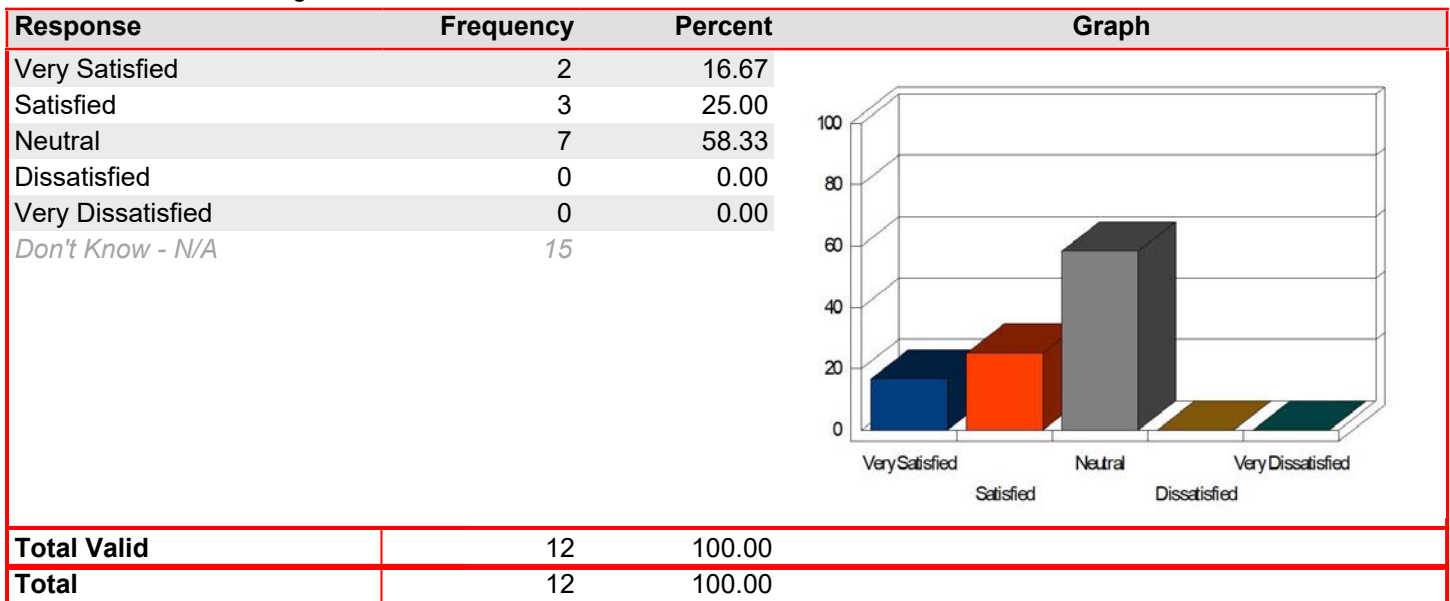
## Financial Aid - Friendliness of staff

Mean: 3.92



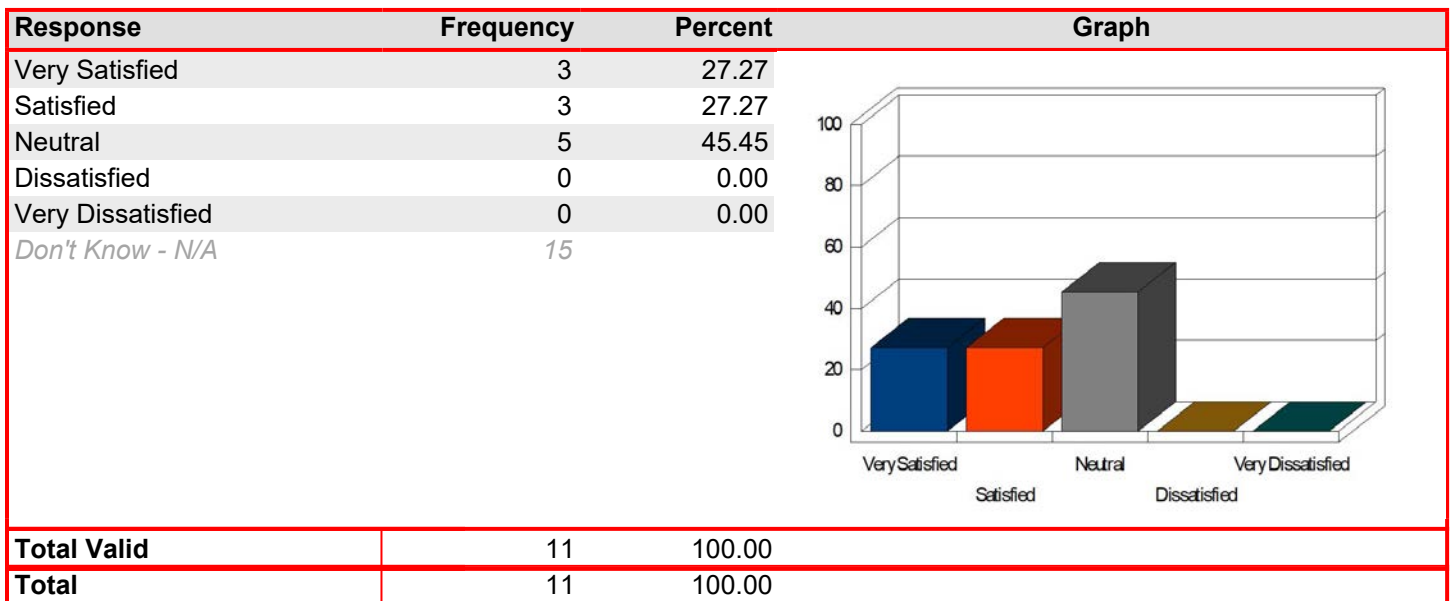
## Financial Aid - Knowledge of staff

Mean: 3.58



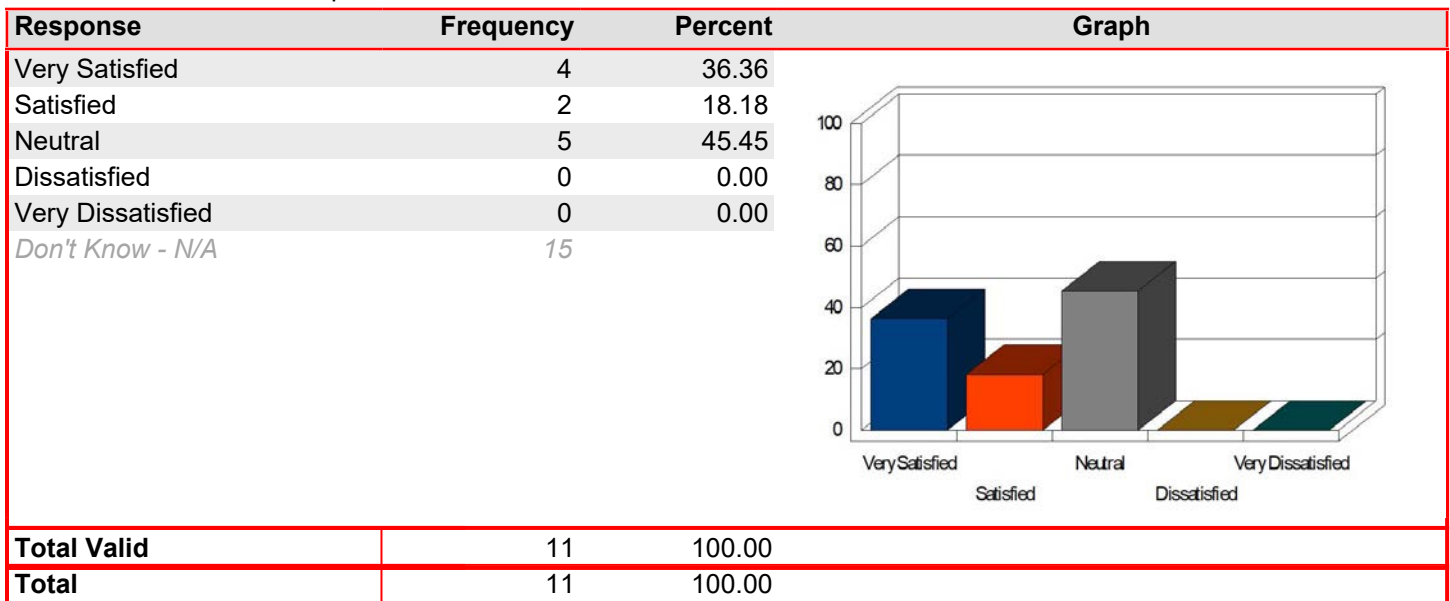
## Financial Aid - Information received is accurate

Mean: 3.82



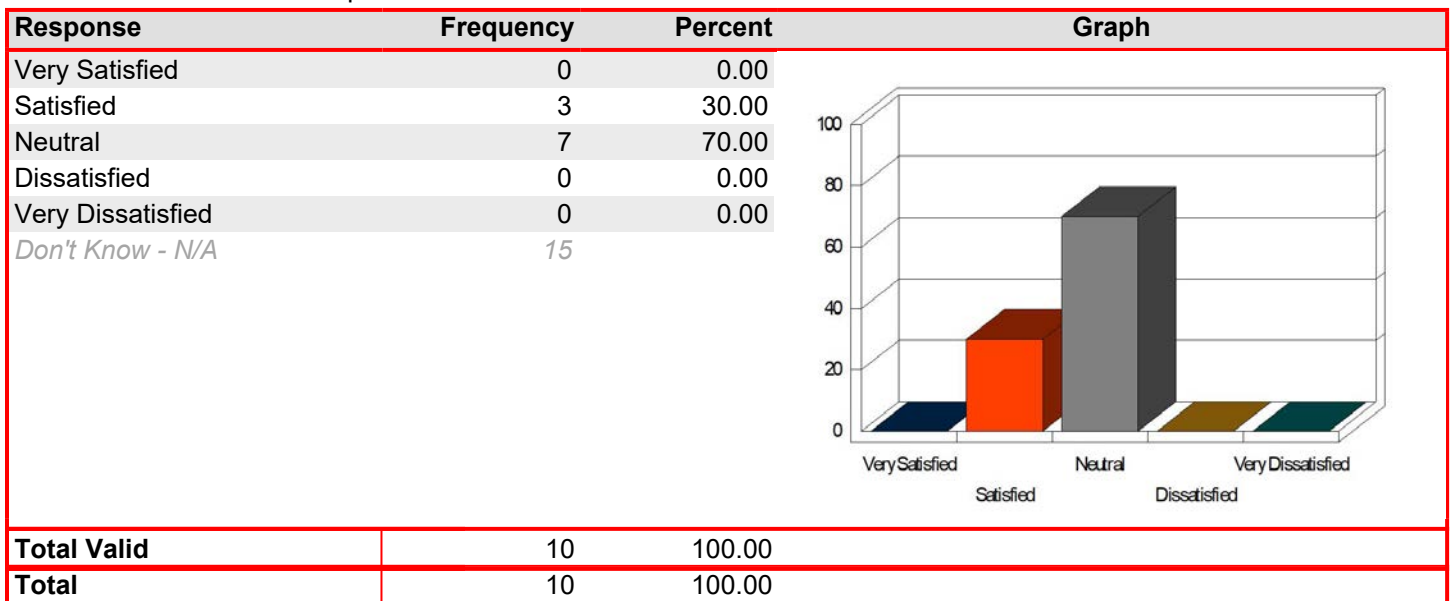
Financial Aid - Information presented is understandable

Mean: 3.91



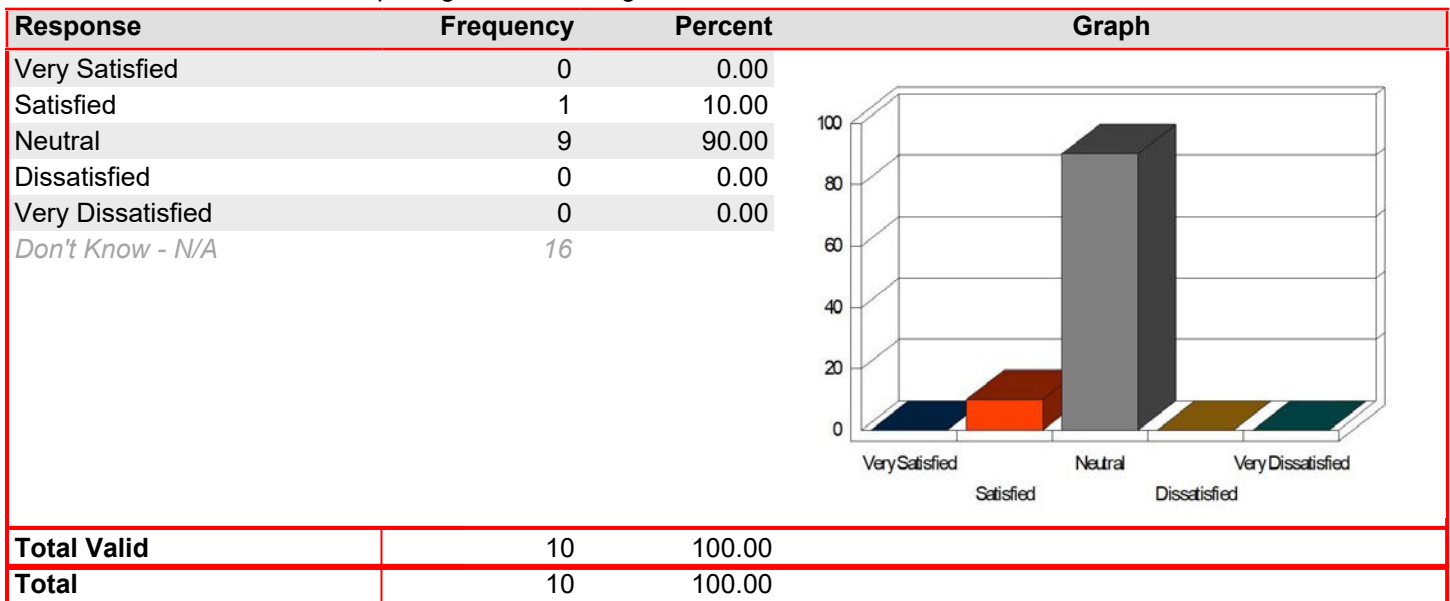
Financial Aid - Financial aid process

Mean: 3.30



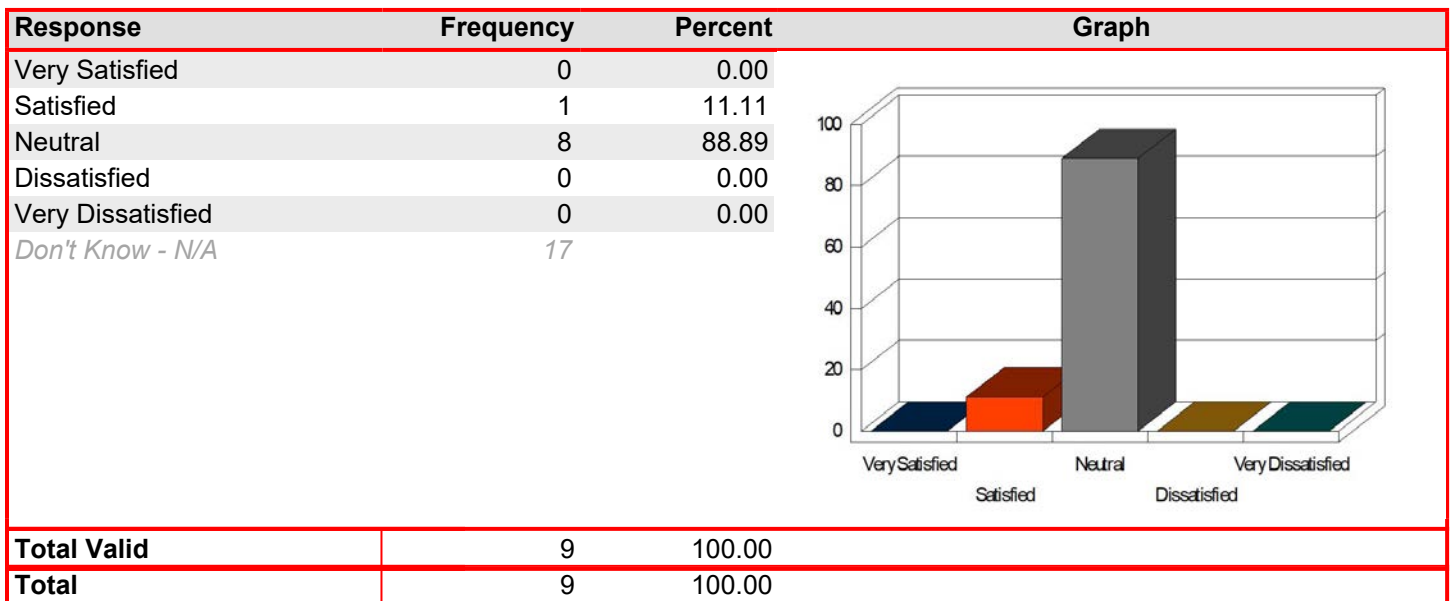
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 3.10



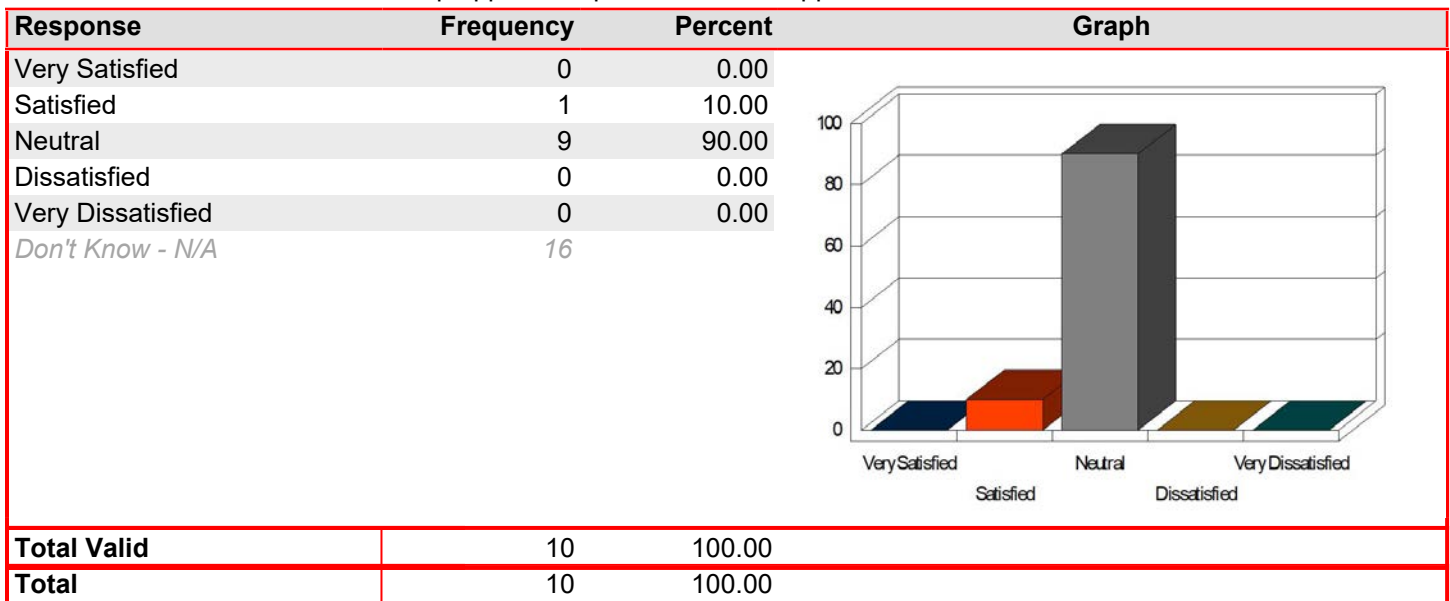
## Financial Aid - Assistance for Veteran benefits

Mean: 3.11



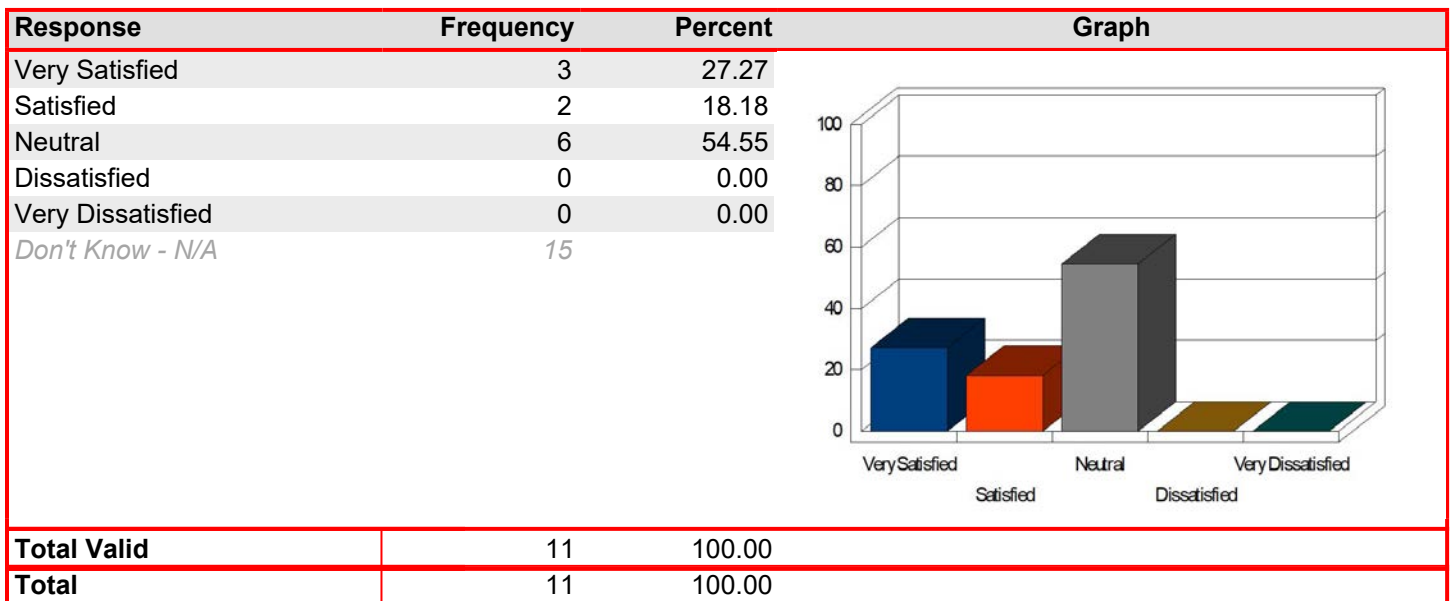
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 3.10



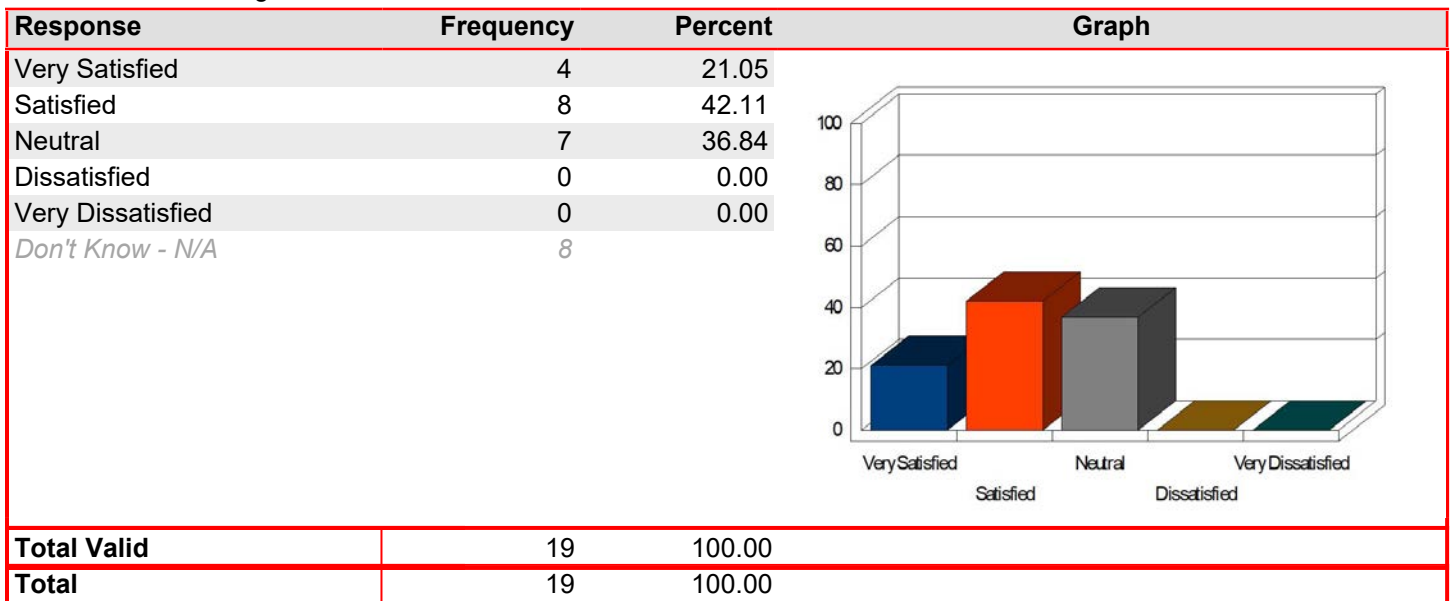
## Financial Aid - Website information

Mean: 3.73



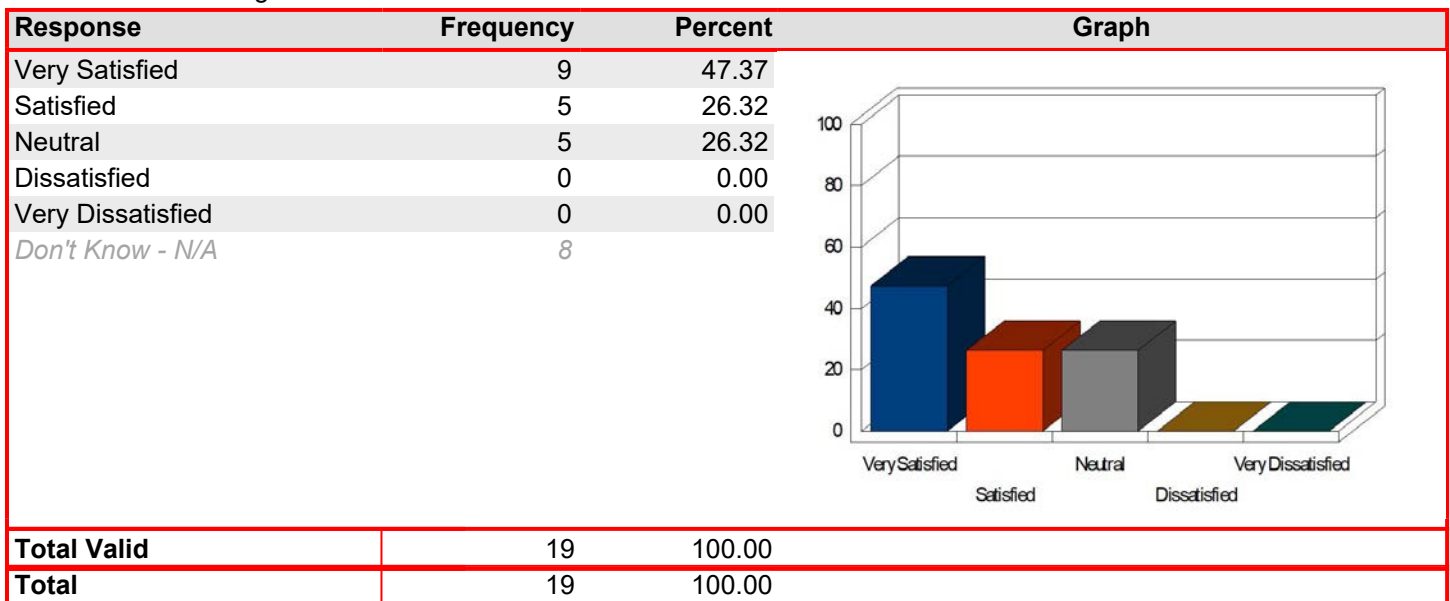
## Guidance/Counseling - Assistance of staff

Mean: 3.84



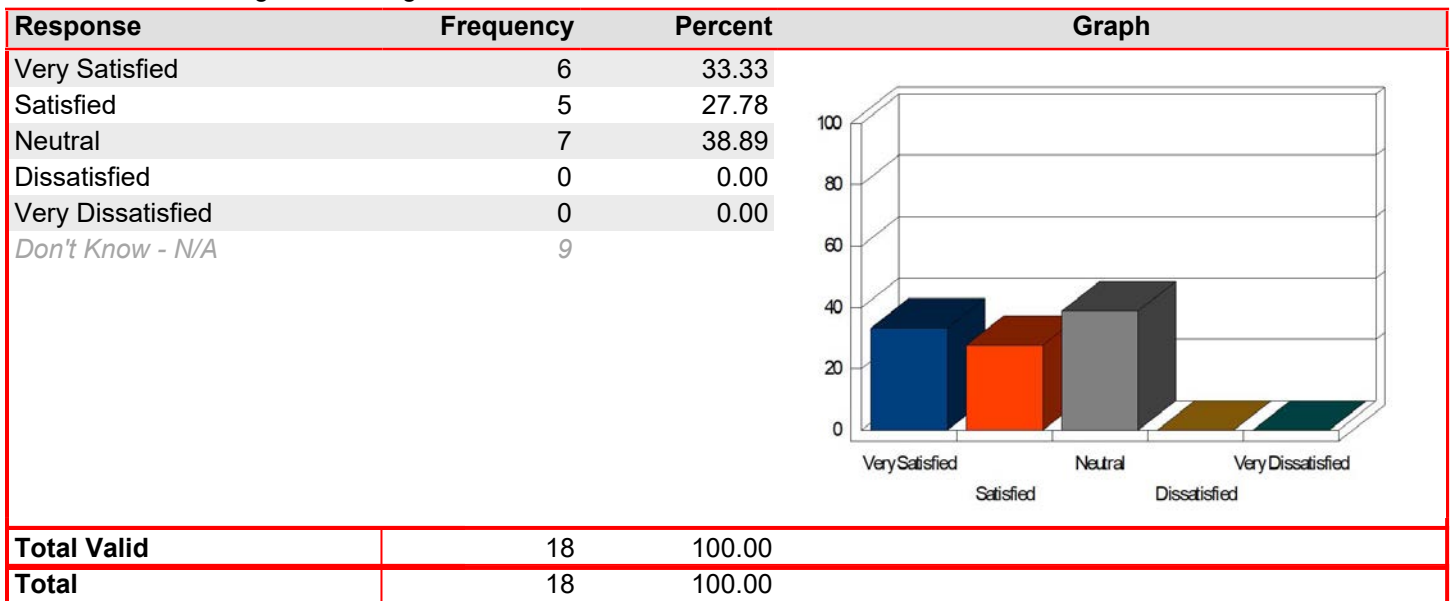
## Guidance/Counseling - Friendliness of staff

Mean: 4.21



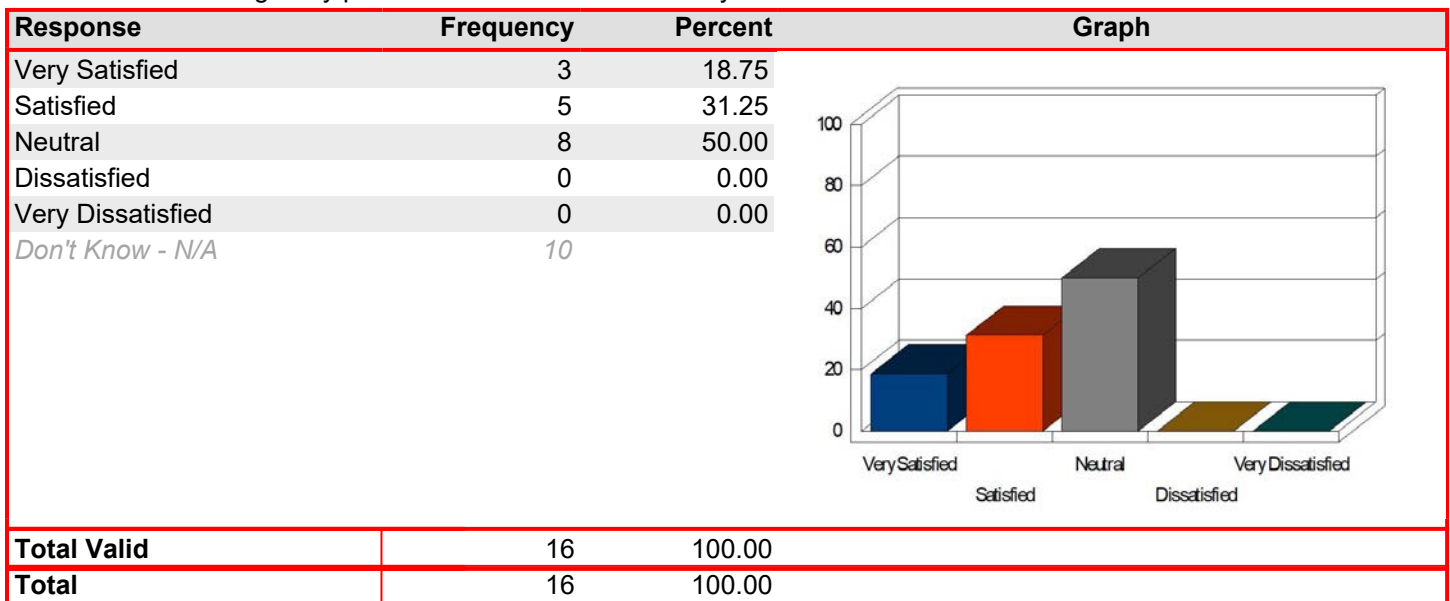
## Guidance/Counseling - Knowledge of staff

Mean: 3.94



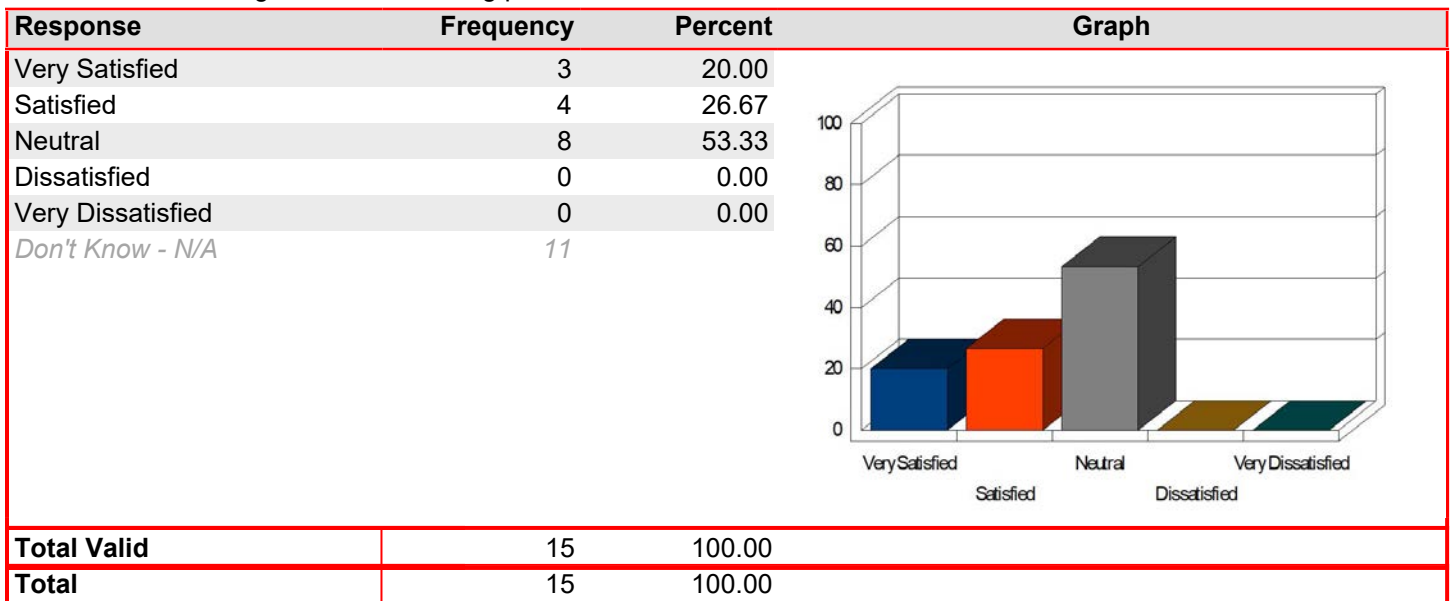
## Guidance/Counseling - My problems are resolved effectively

Mean: 3.69



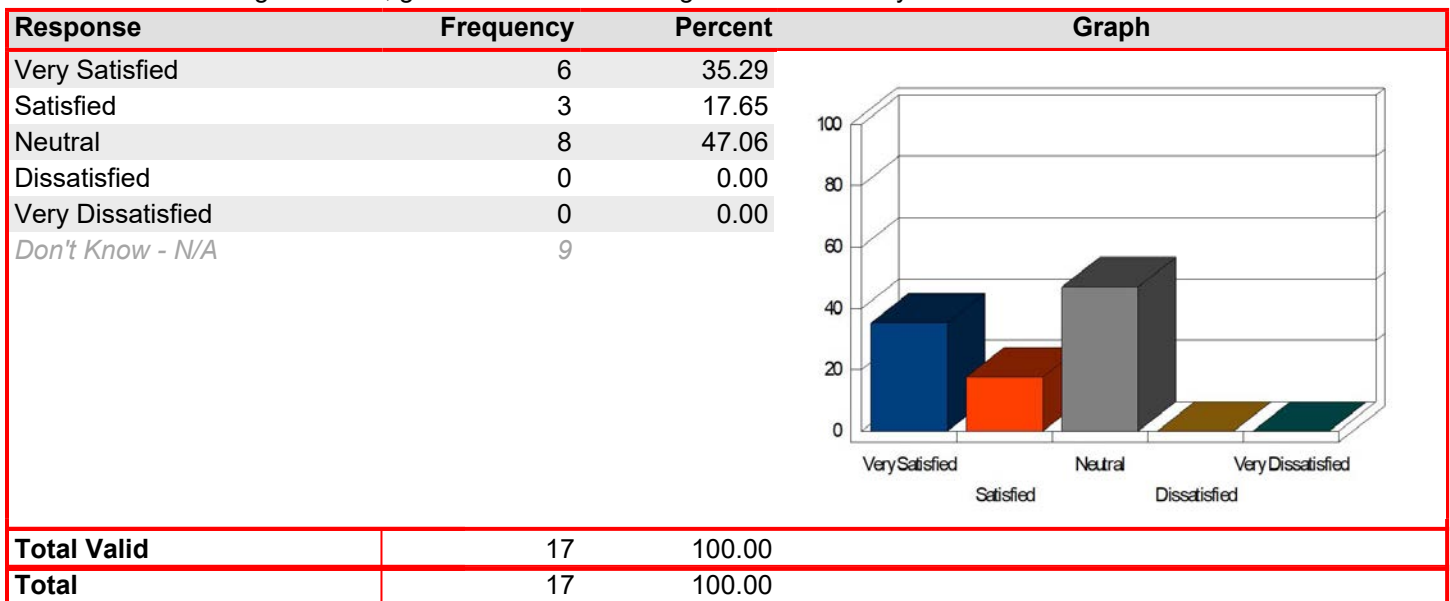
## Guidance/Counseling - Student advising process

Mean: 3.67



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

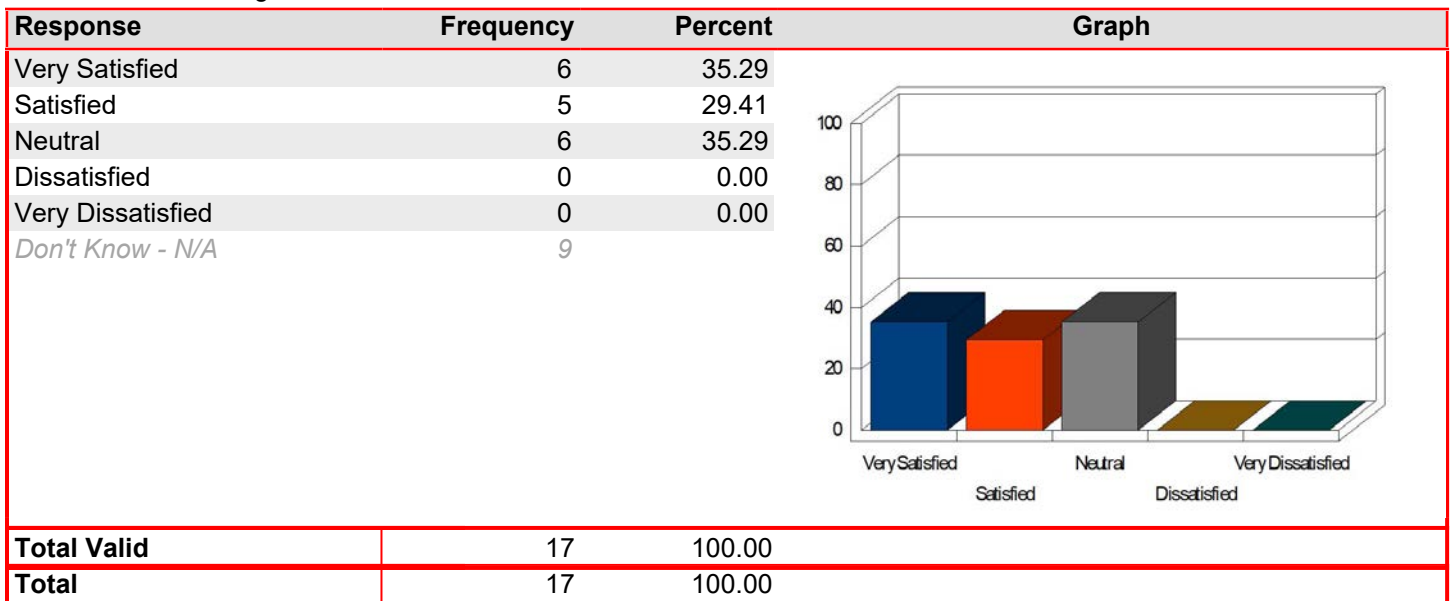
Mean: 3.88





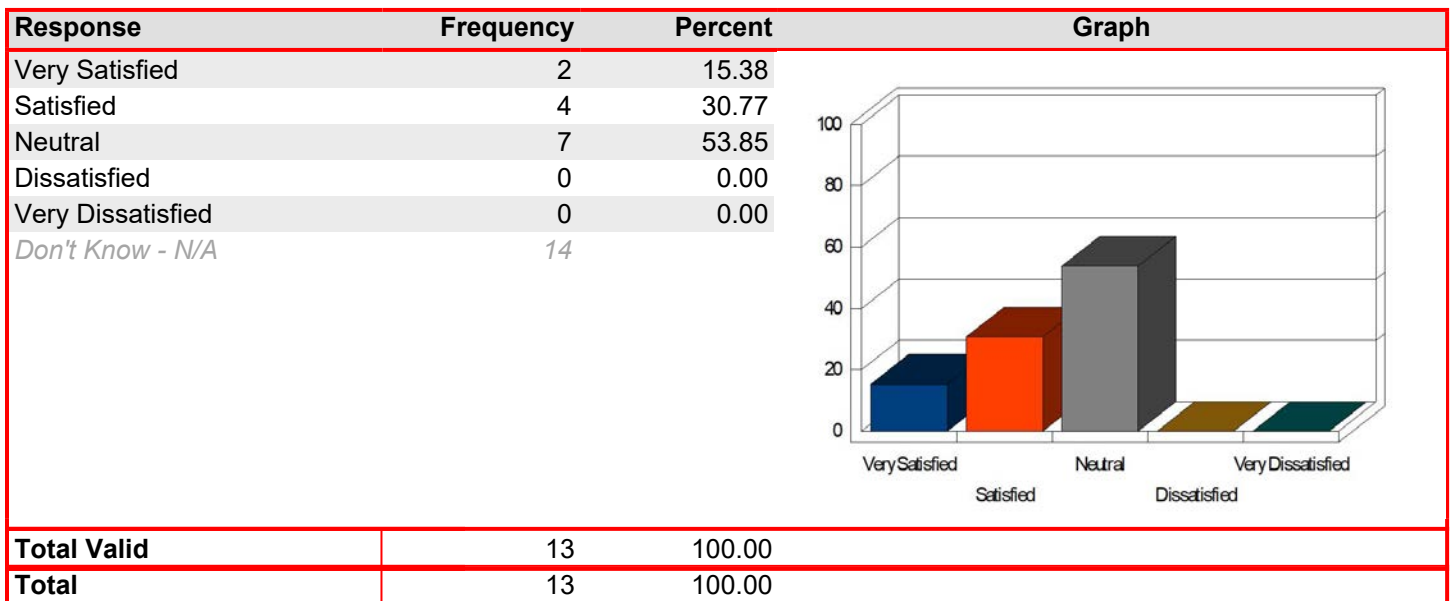
## Guidance/Counseling - Website information

Mean: 4.00



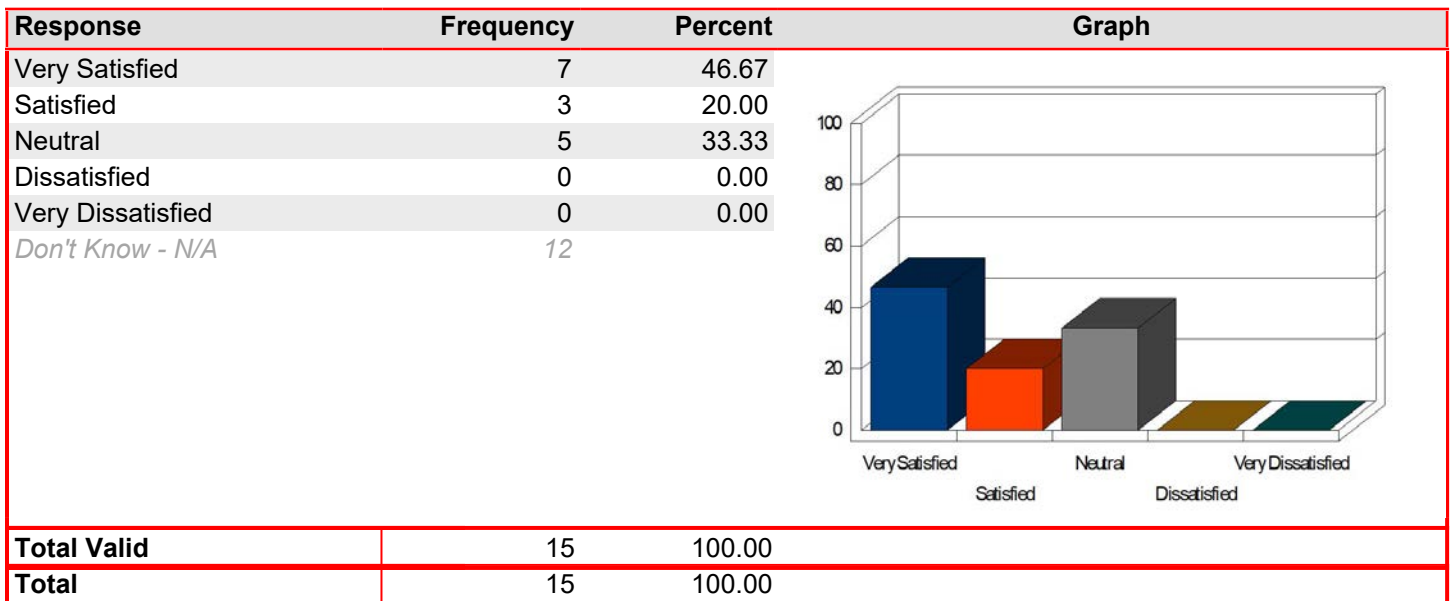
## Business Office/Cashier - Assistance of staff

Mean: 3.62



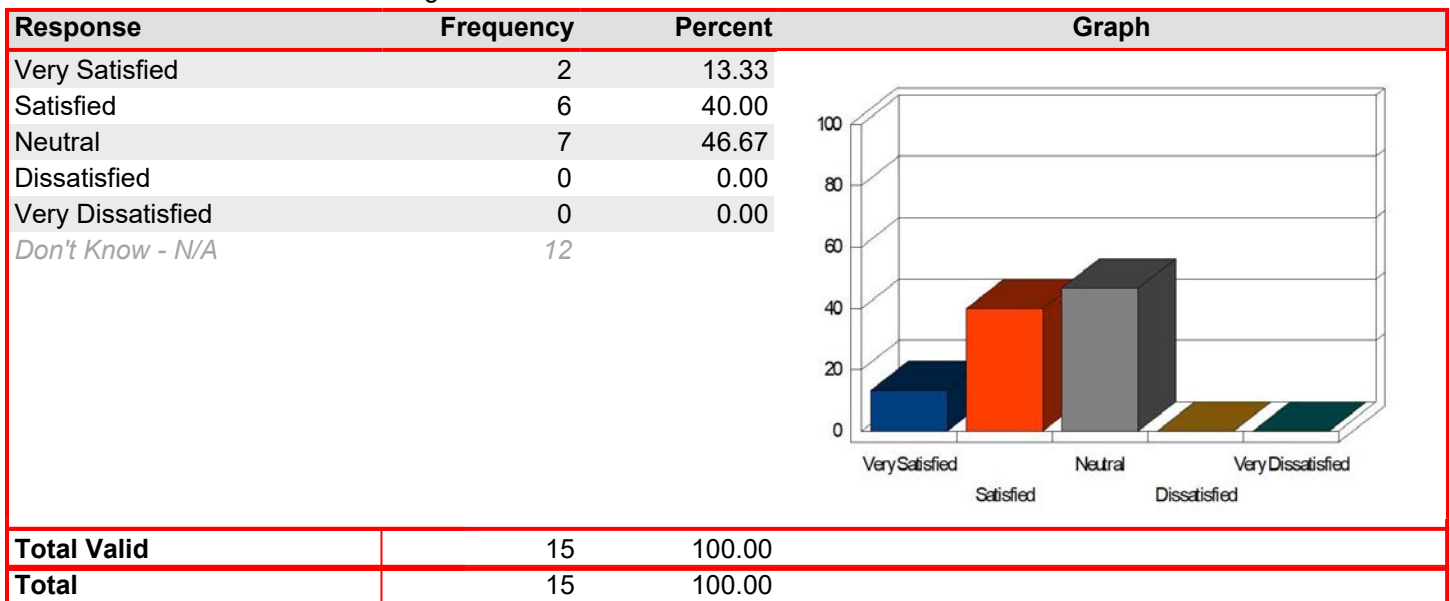
## Business Office/Cashier - Friendliness of staff

Mean: 4.13



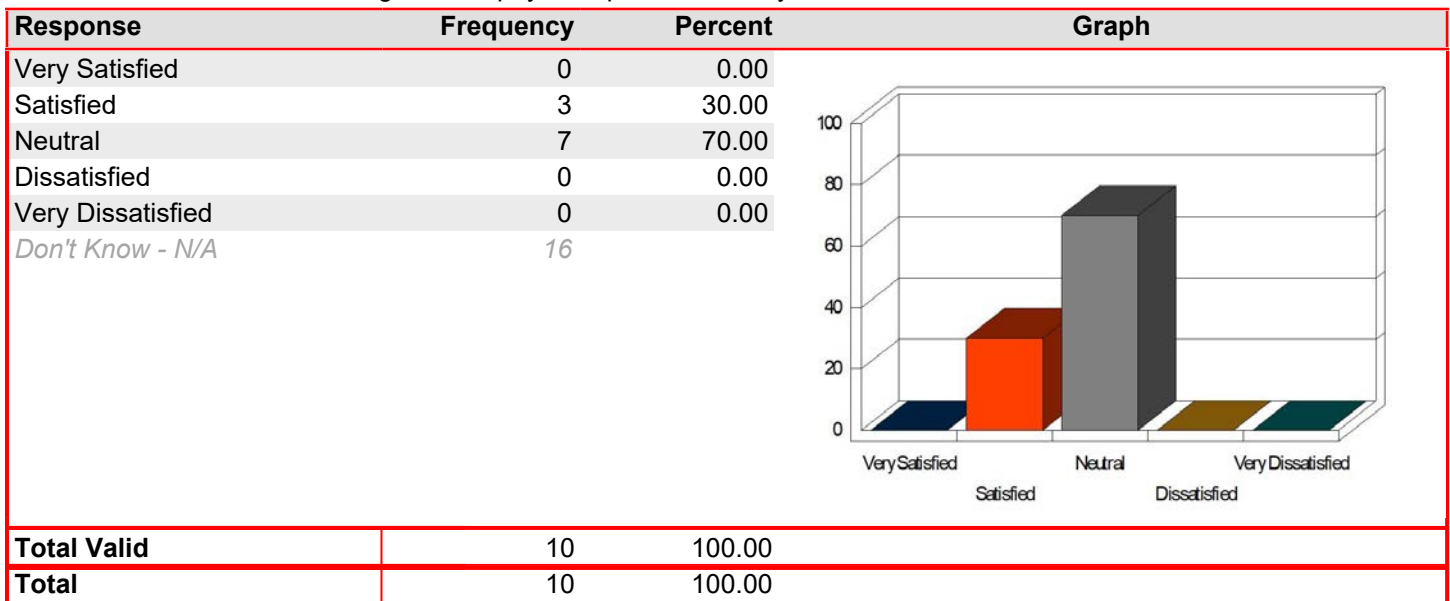
## Business Office/Cashier - Knowledge of staff

Mean: 3.67



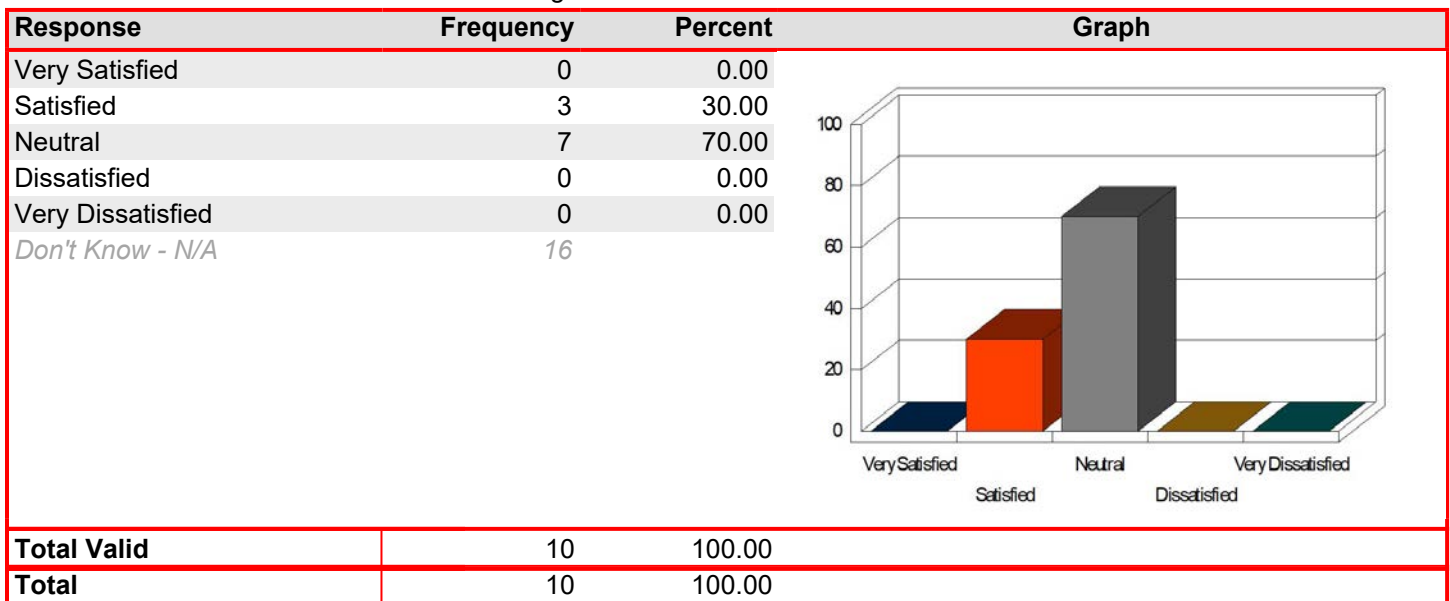
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 3.30



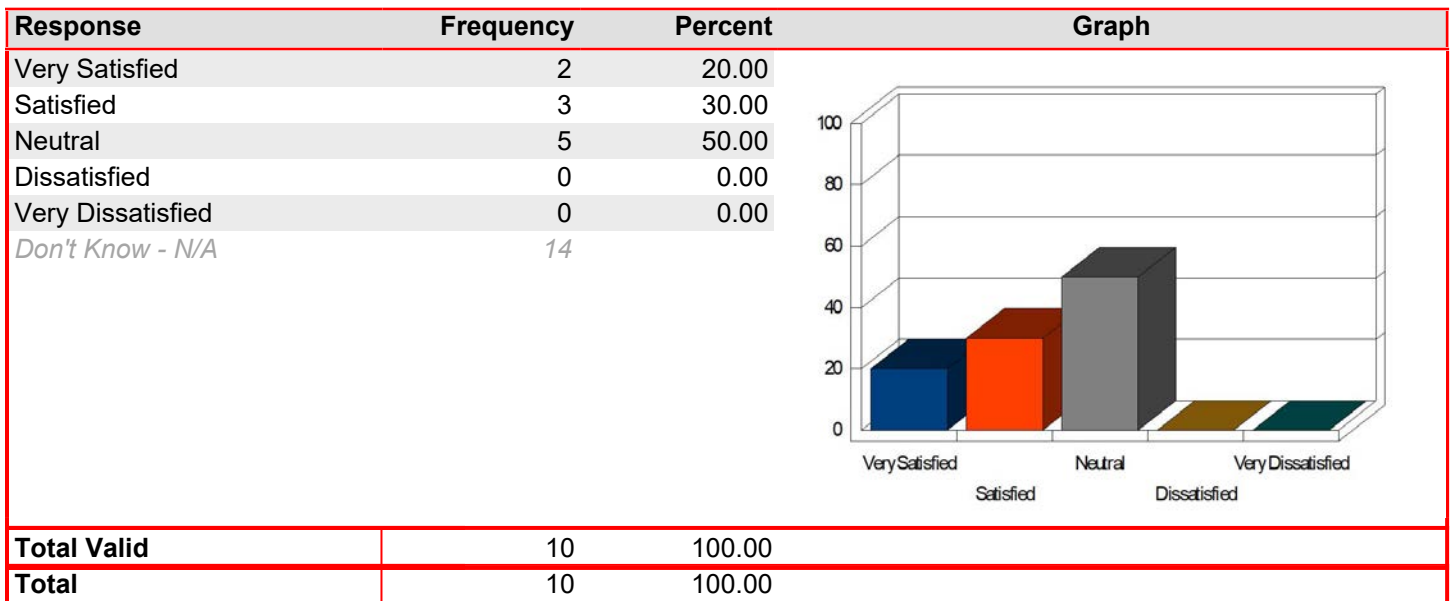
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 3.30



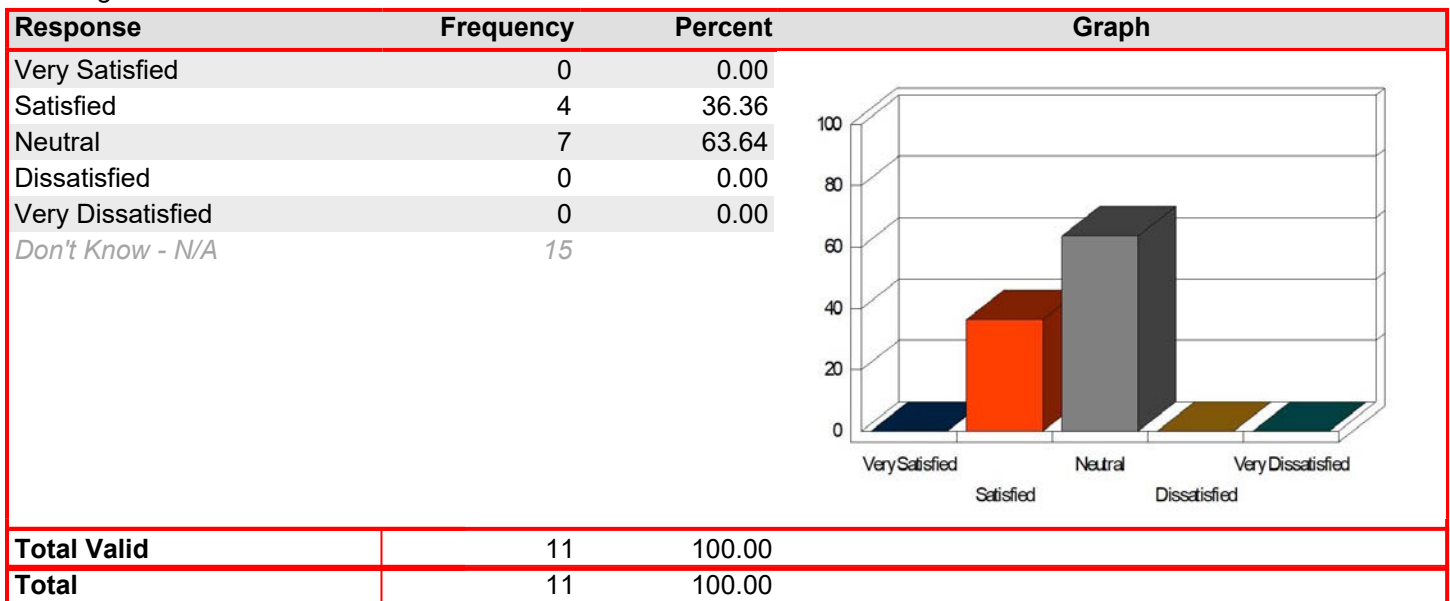
## Business Office/Cashier - Website information

Mean: 3.70



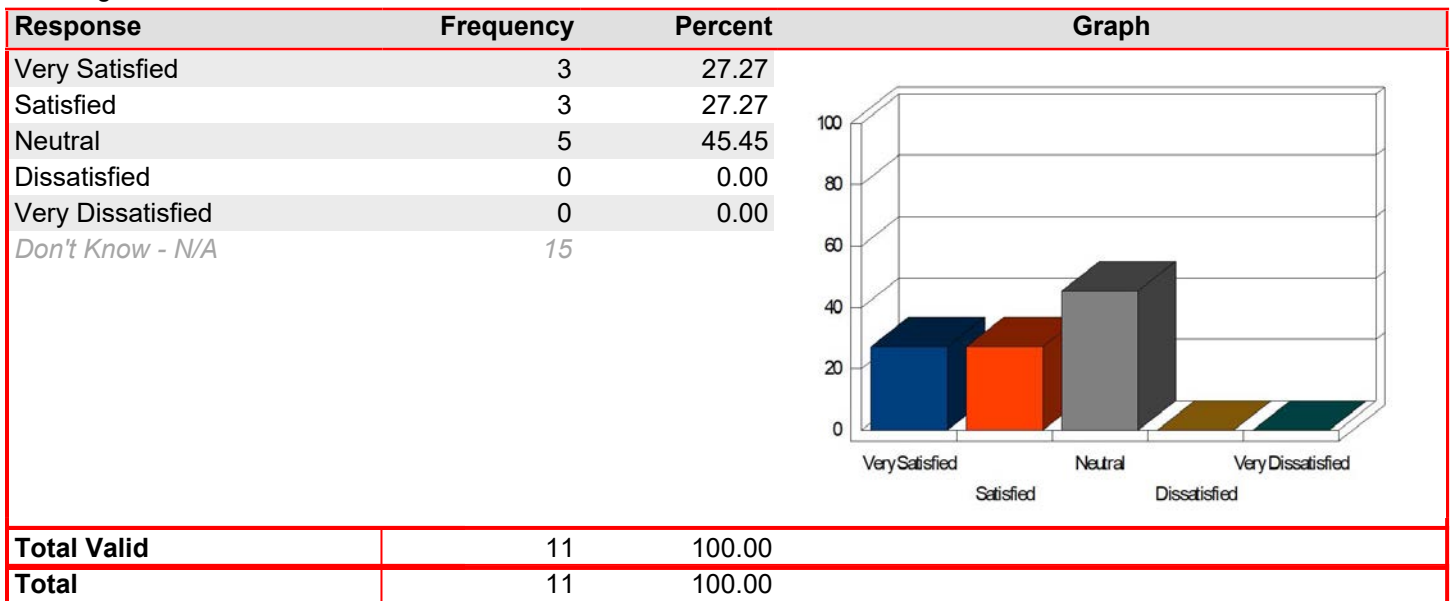
## Tutoring/CAPS - Assistance of staff

Mean: 3.36



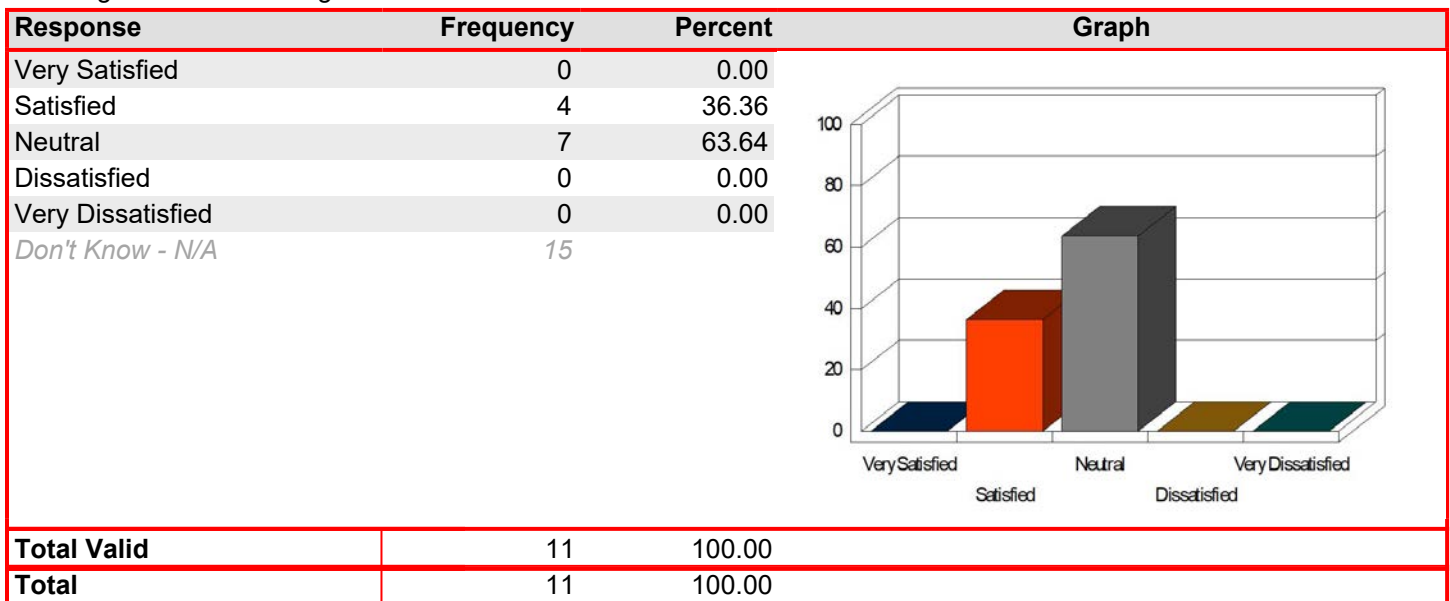
## Tutoring/CAPS - Friendliness of staff

Mean: 3.82



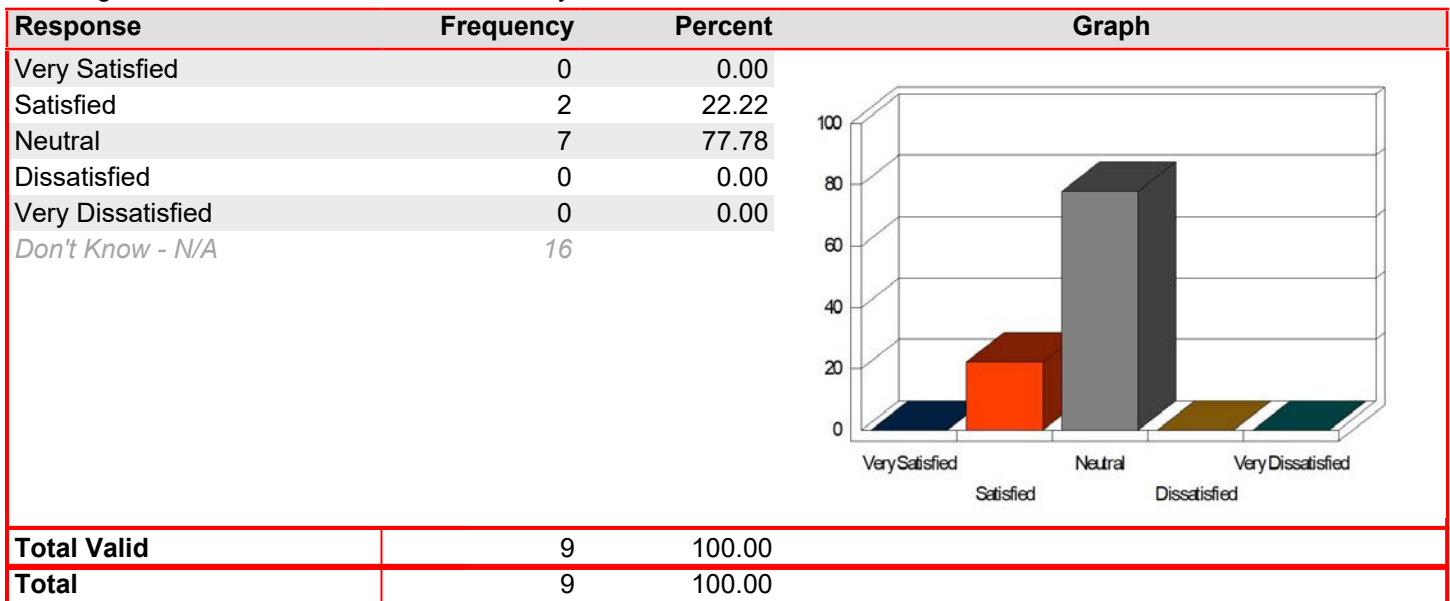
## Tutoring/CAPS - Knowledge of staff

Mean: 3.36



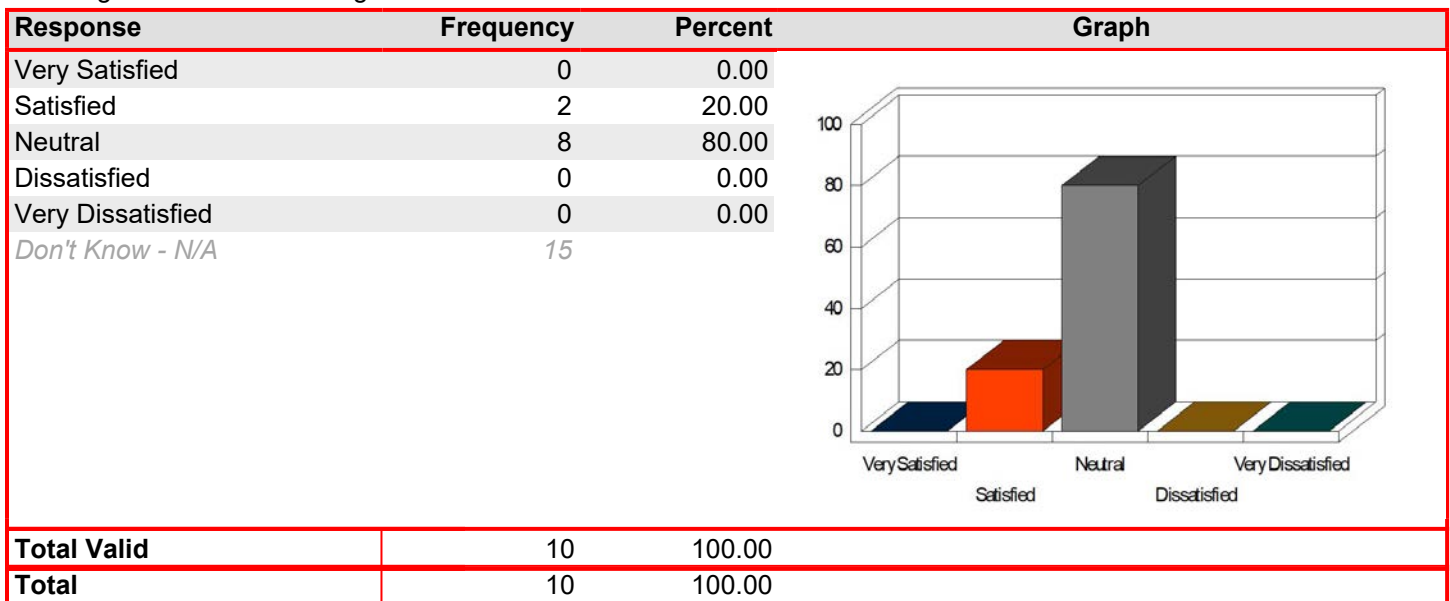
Tutoring/CAPS - Documented student disability services

Mean: 3.22



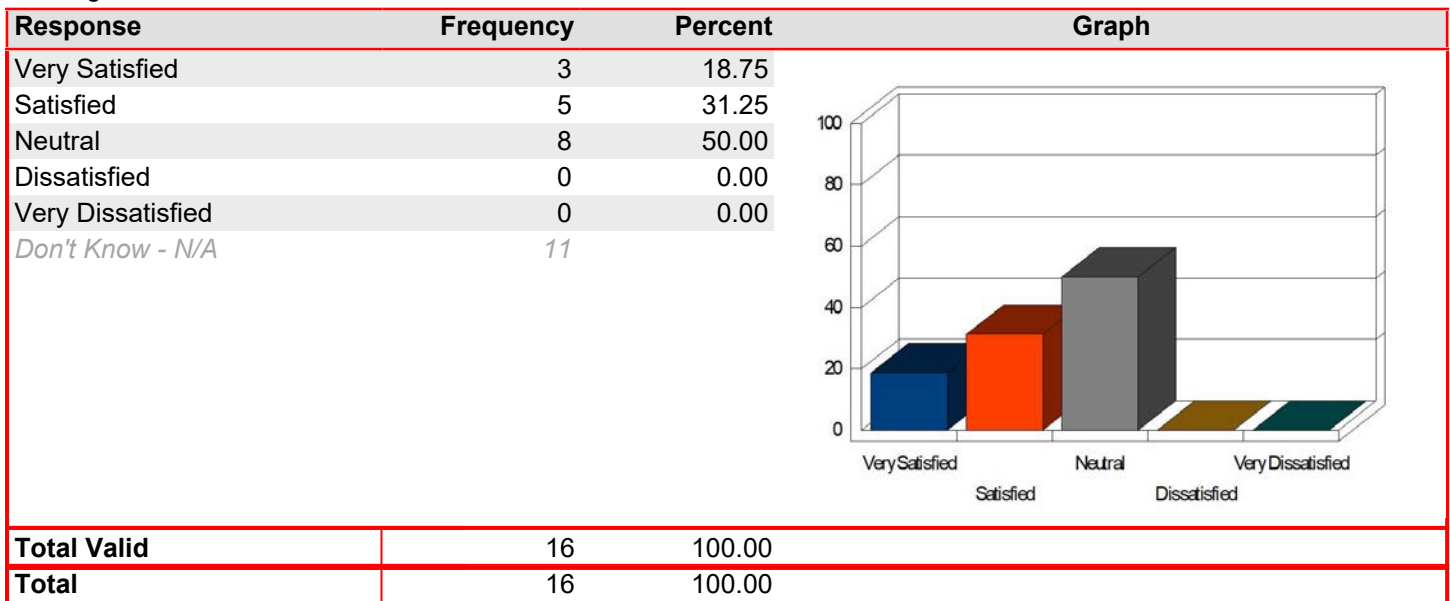
Tutoring/CAPS - Peer tutoring services

Mean: 3.20



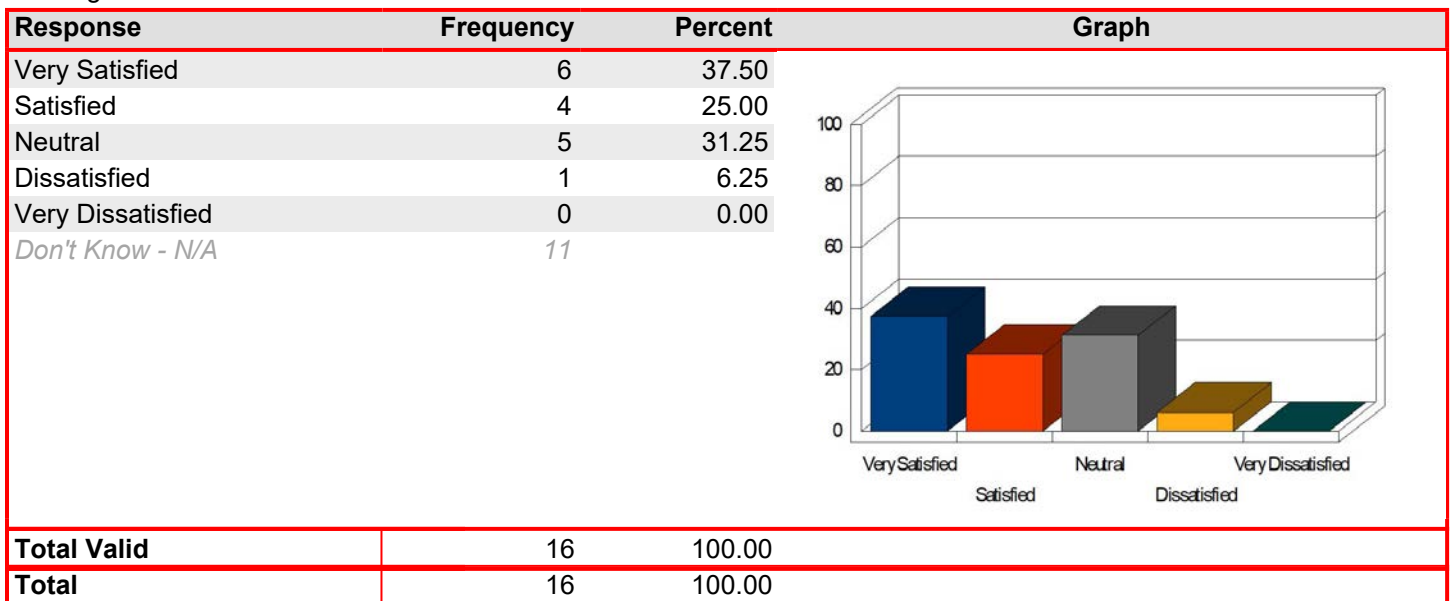
Testing Services - Assistance of staff

Mean: 3.69



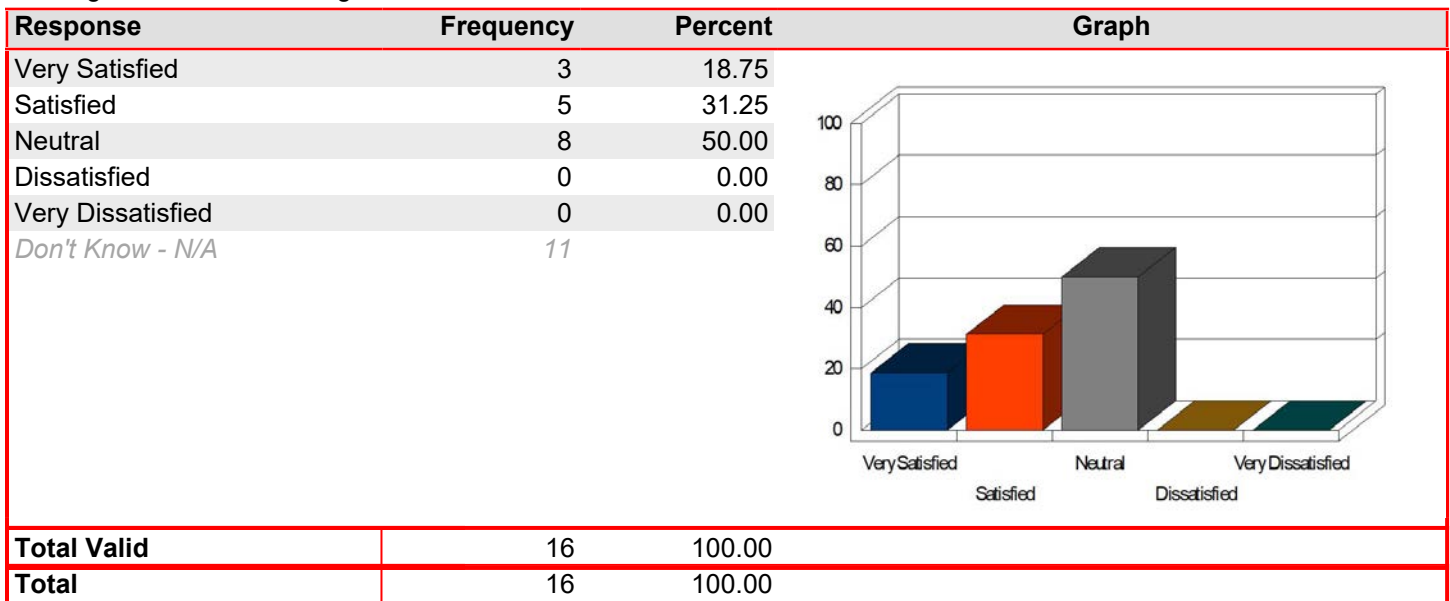
Testing Services - Friendliness of staff

Mean: 3.94



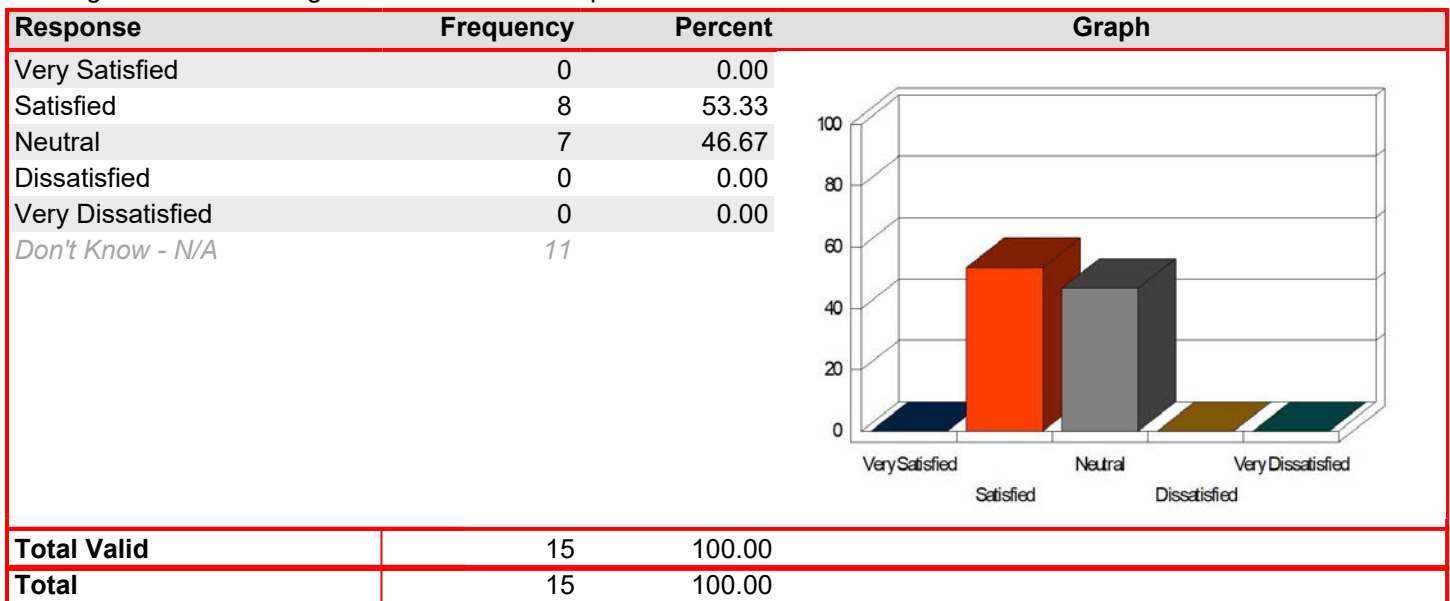
Testing Services - Knowledge of staff

Mean: 3.69



Testing Services - Testing Center hours are adequate

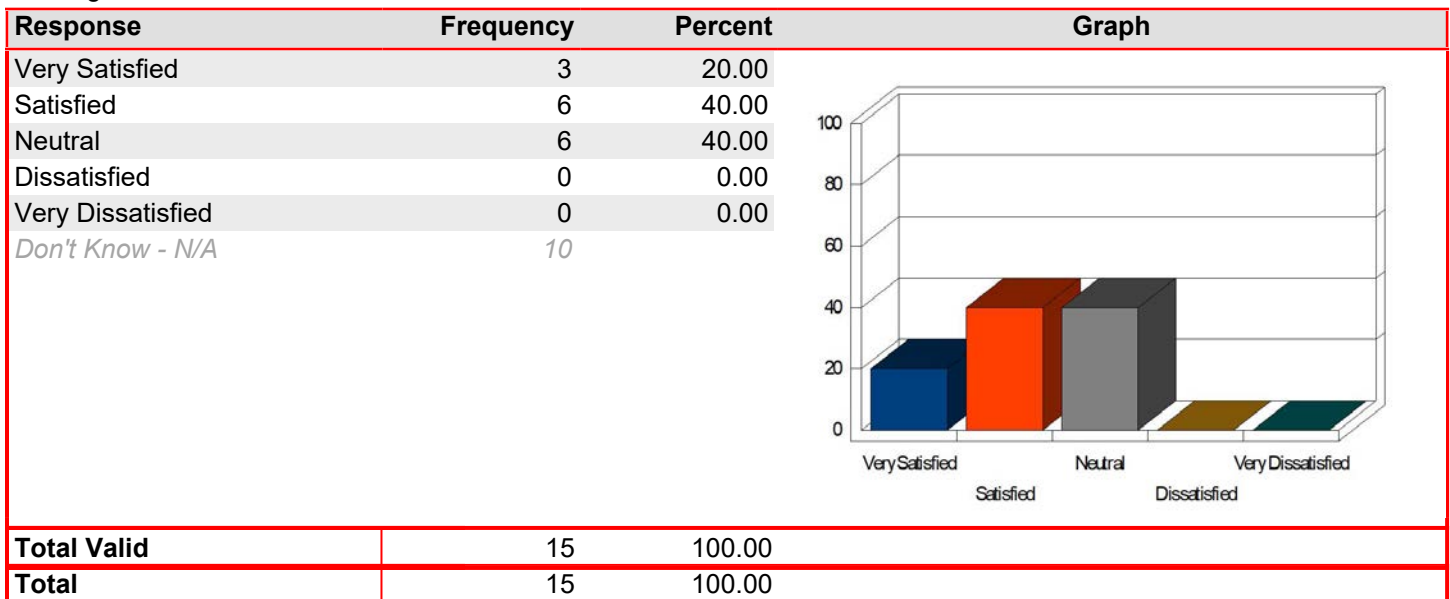
Mean: 3.53





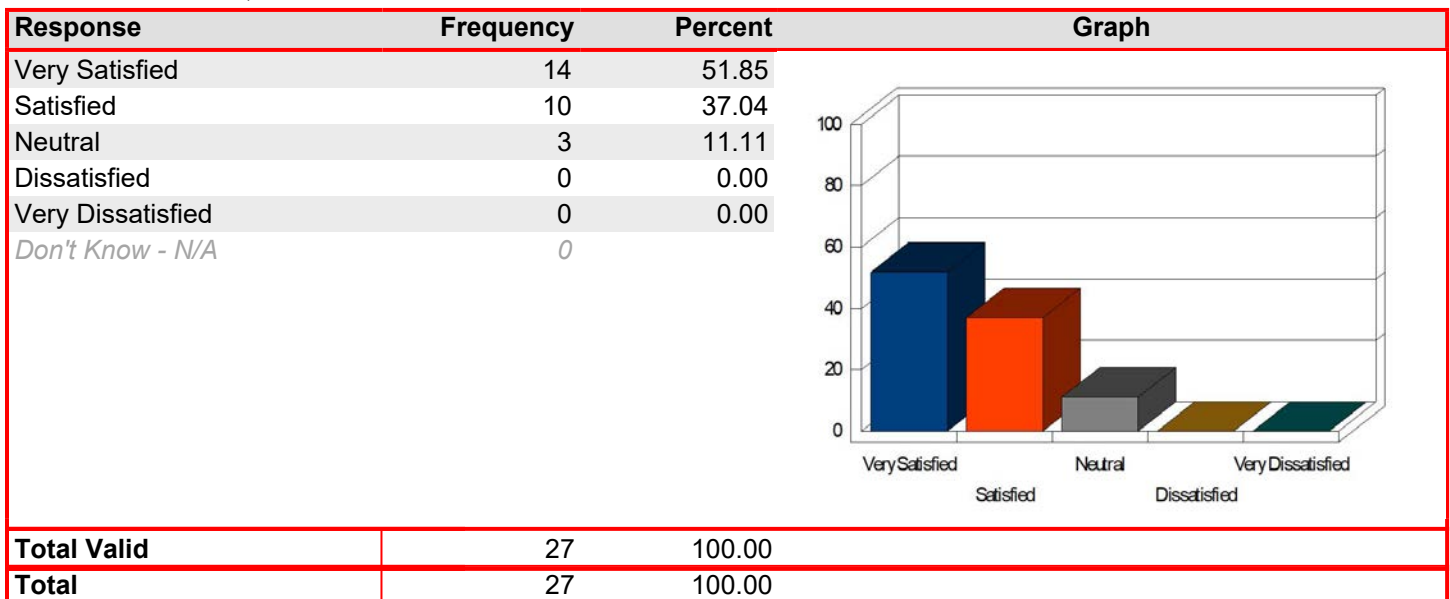
Testing Services - Website information

Mean: 3.80



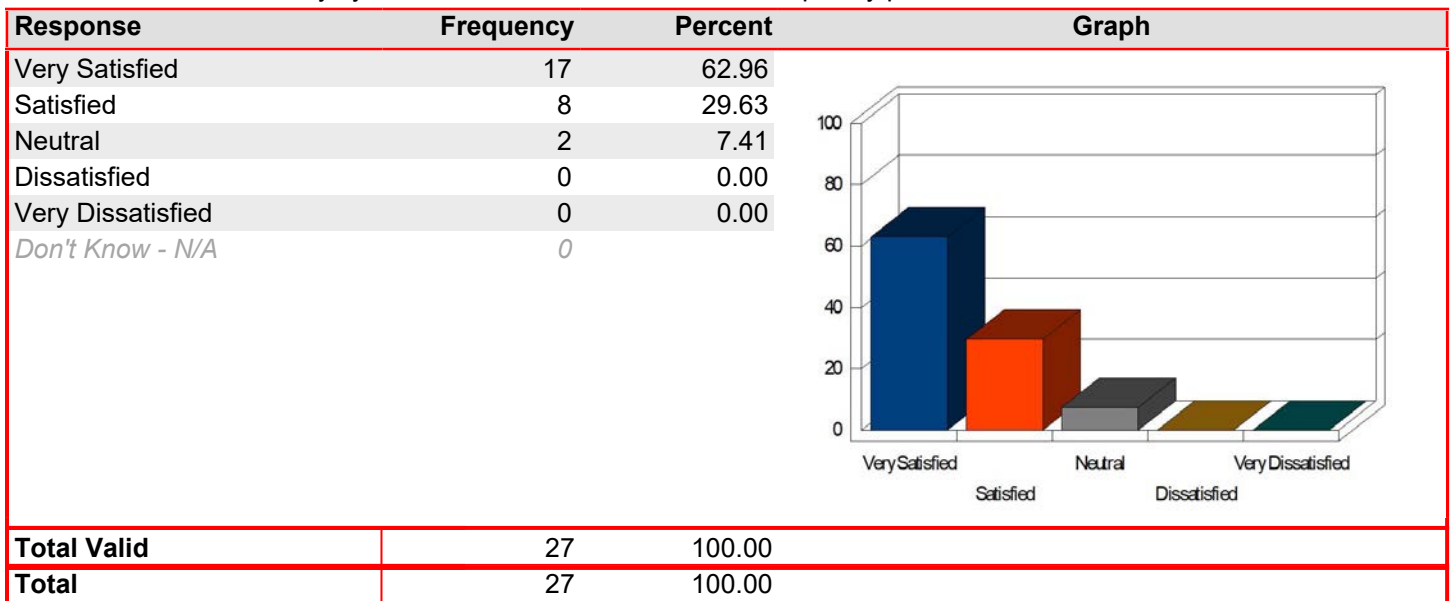
Instruction - Overall, teachers care about me

Mean: 4.41



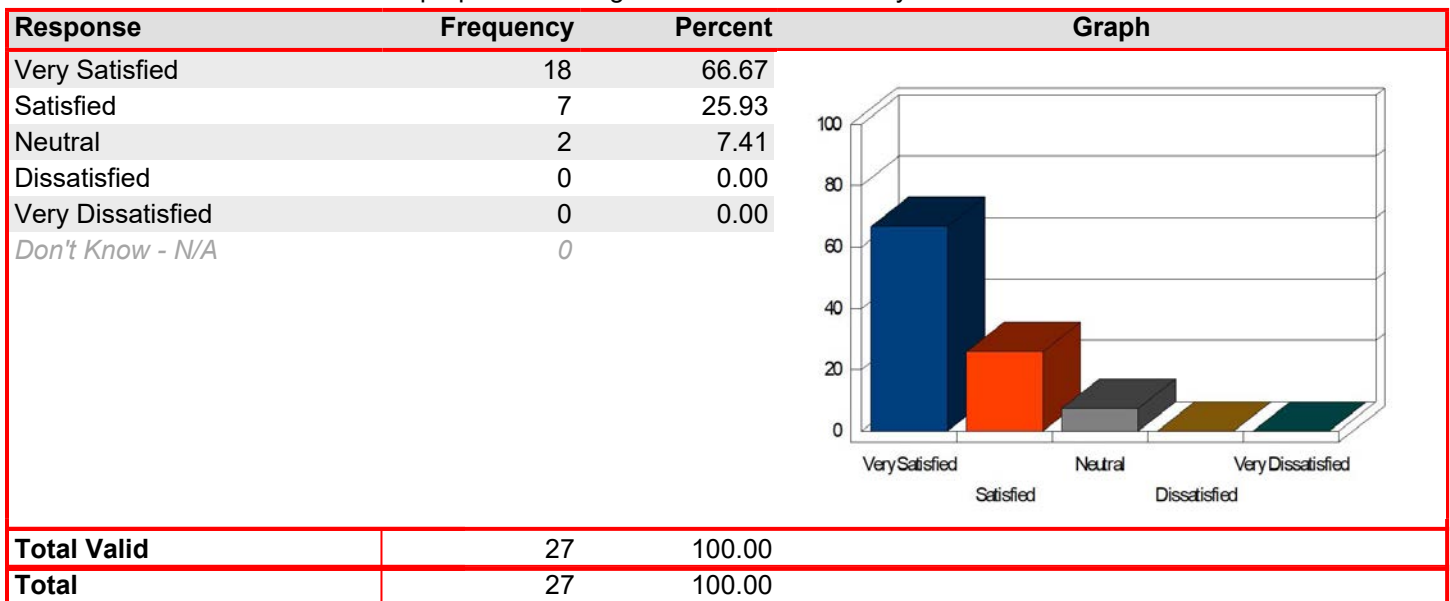
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.56



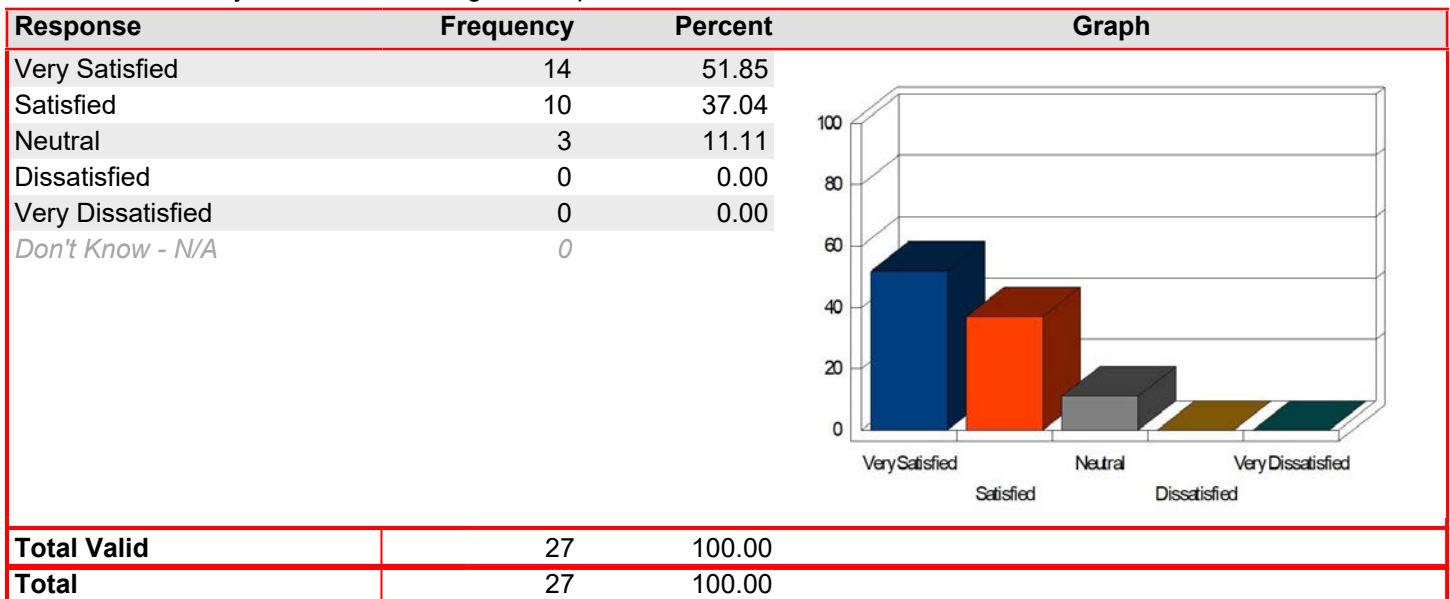
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.59



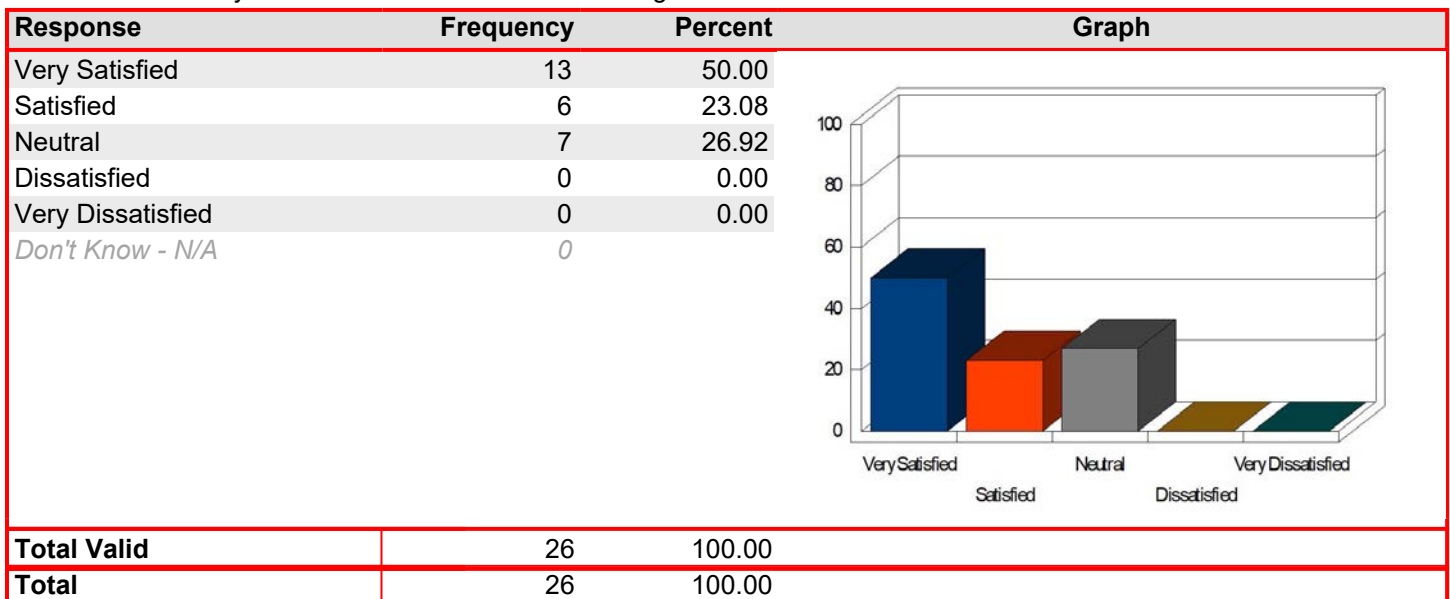
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.41



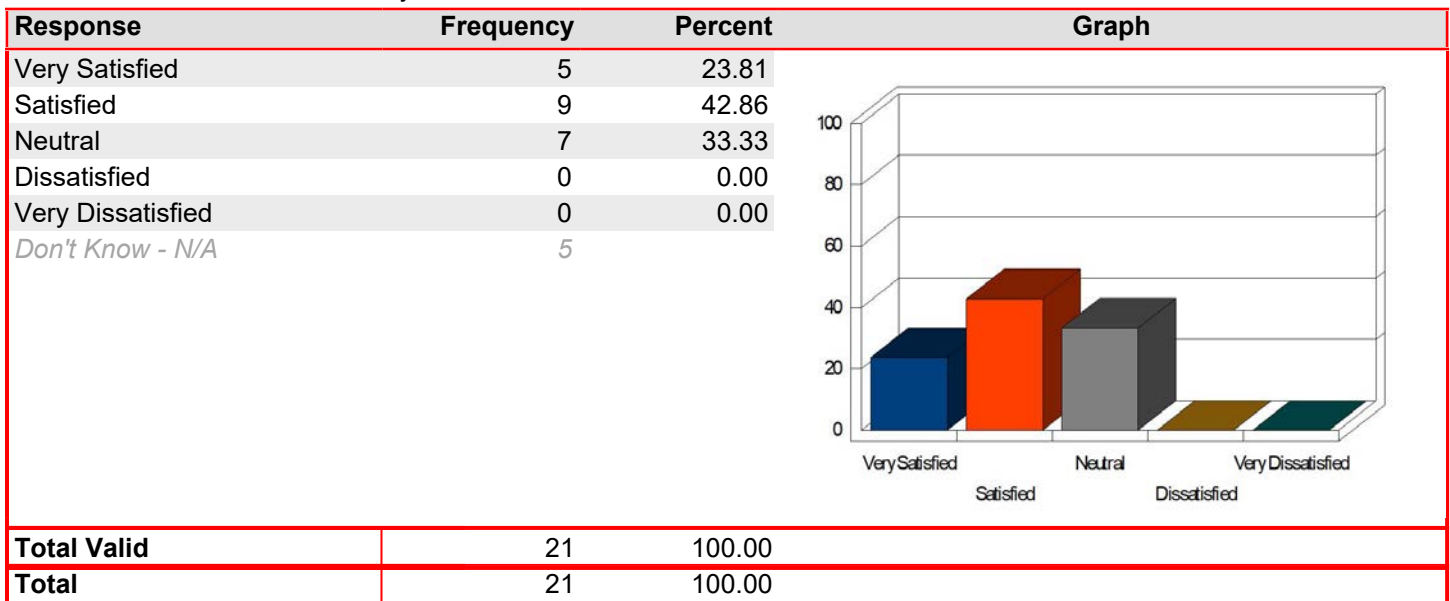
Instruction - Faculty are available after class and during office hours

Mean: 4.23



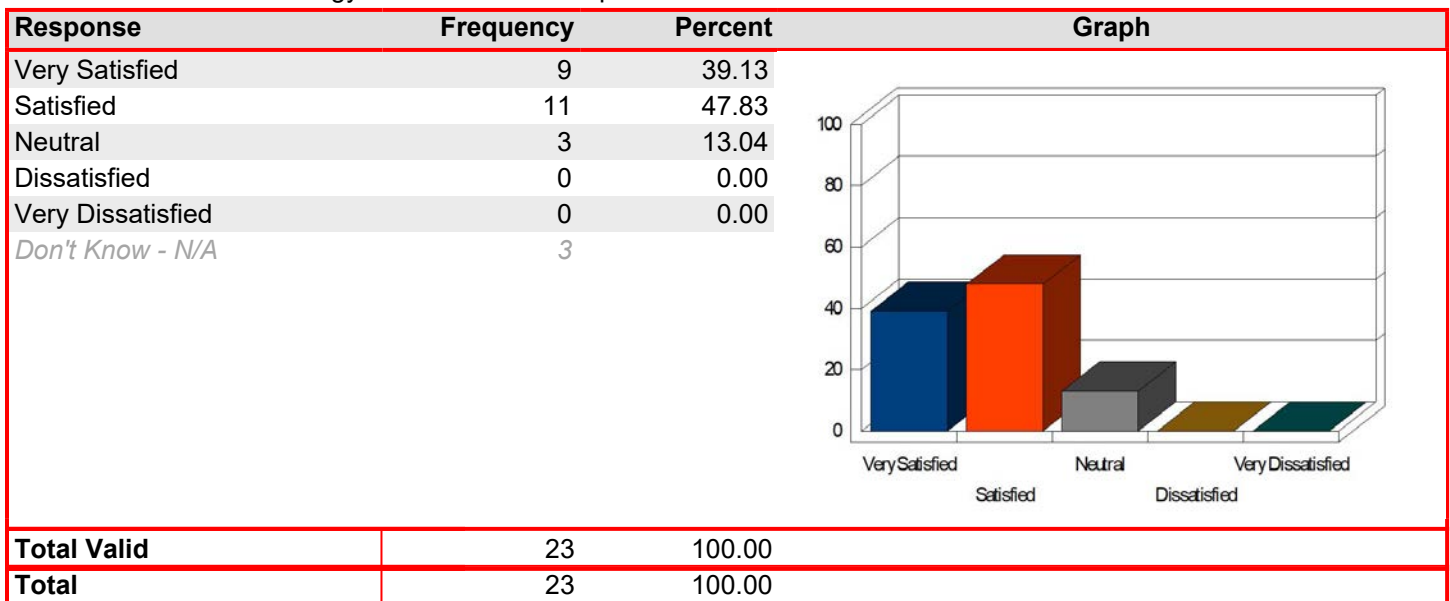
Overall-Student services routinely assisted me

Mean: 3.90



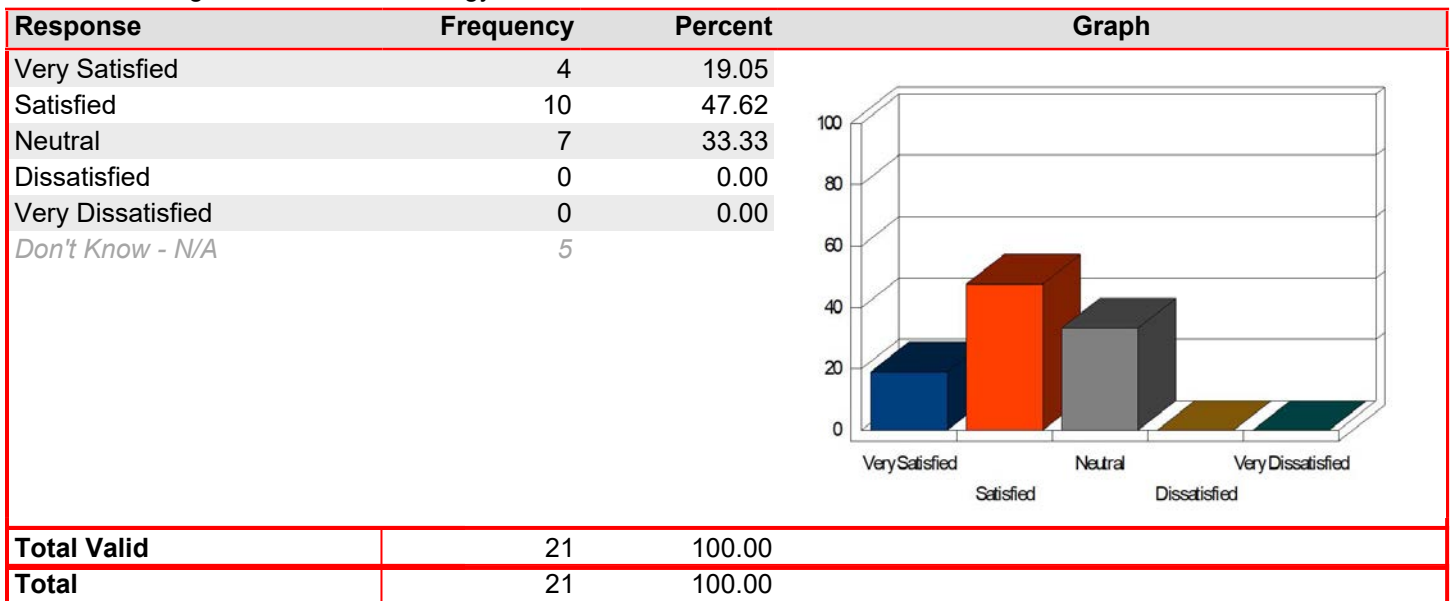
Overall-Access to technology resources was adequate

Mean: 4.26



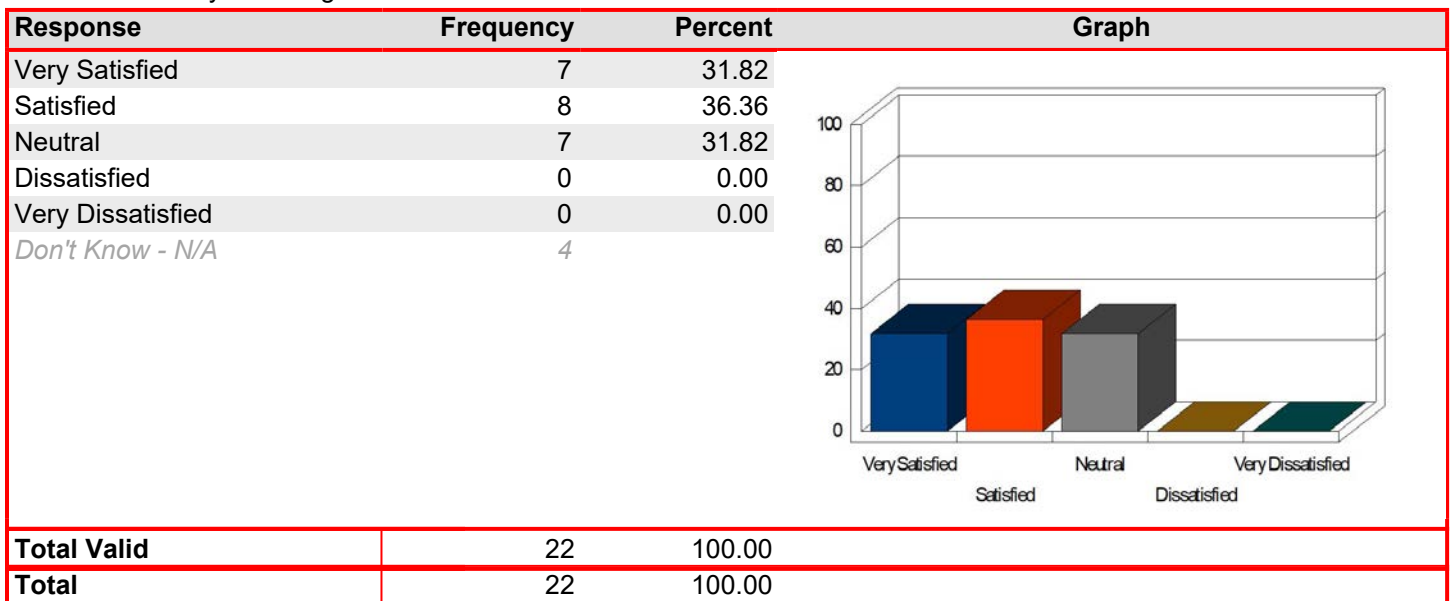
Overall-Training in the use of technology was available

Mean: 3.86



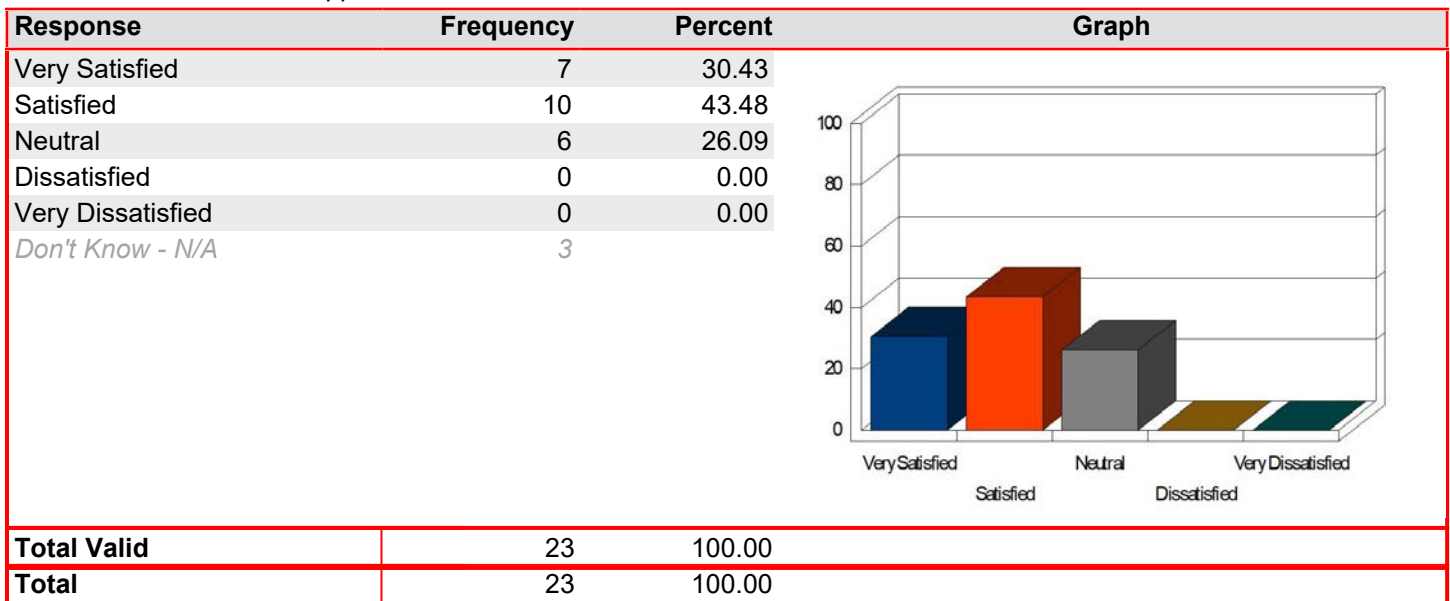
Overall-Efficiency receiving services

Mean: 4.00



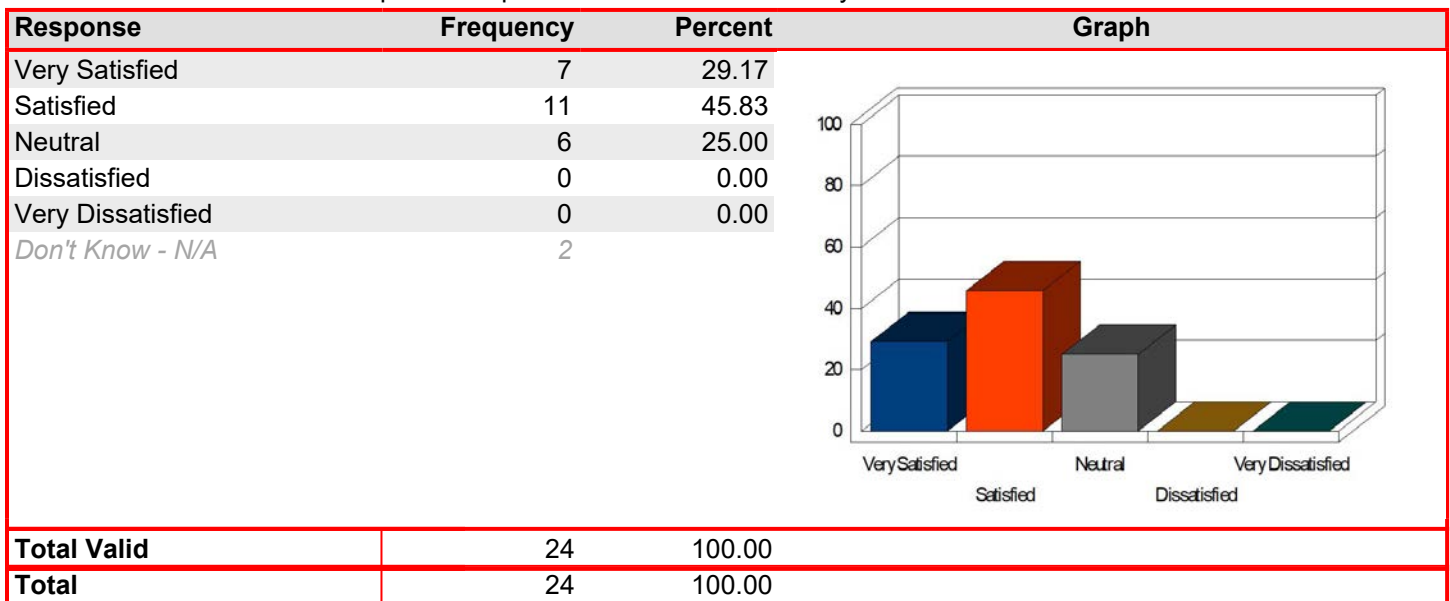
Overall-Administration is approachable

Mean: 4.04



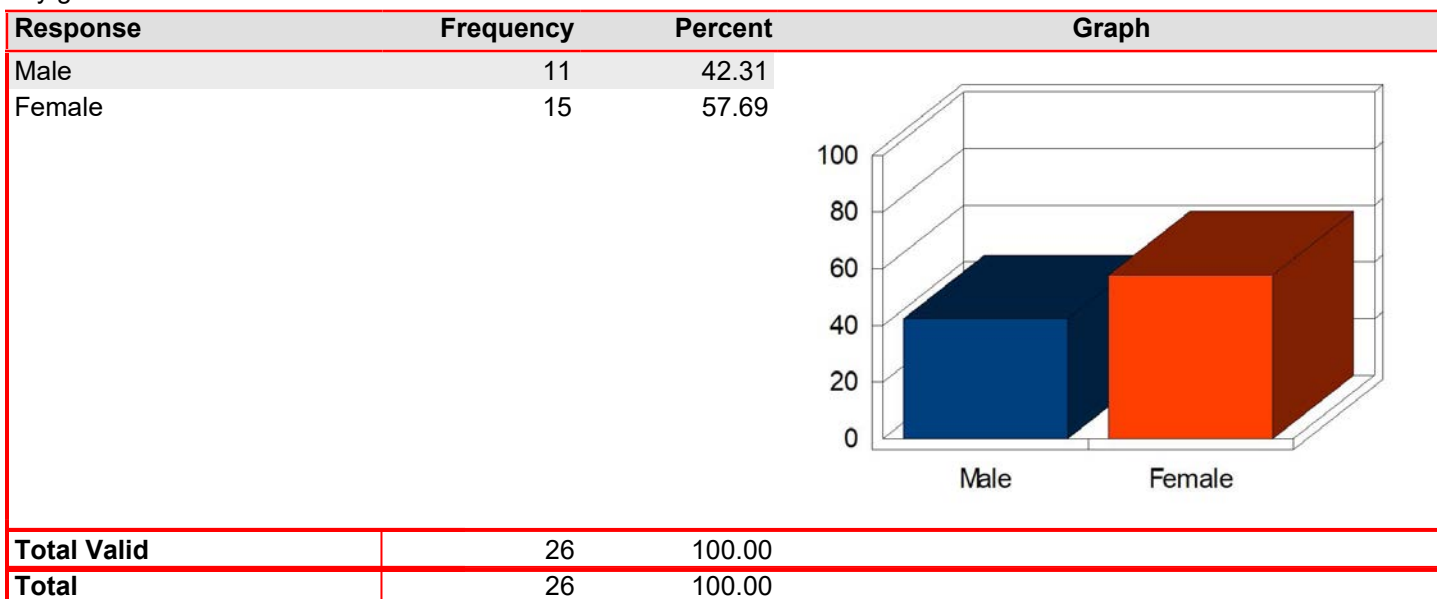
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.04



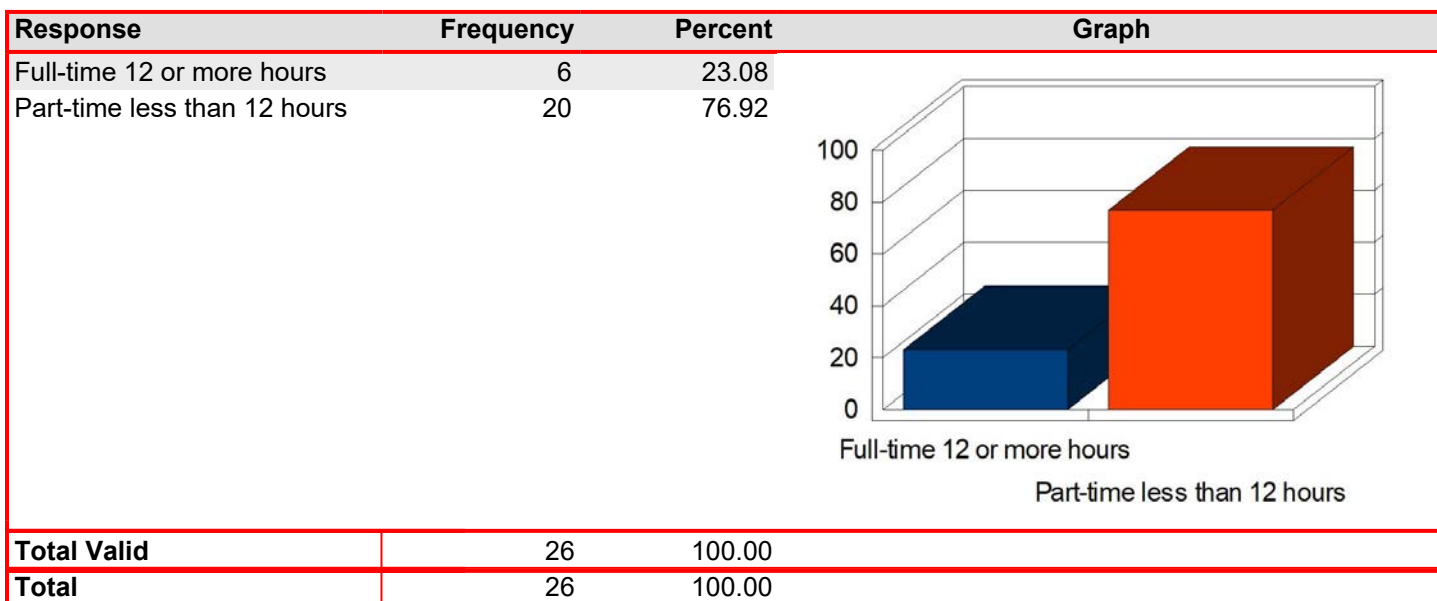
My gender is:

Mean: 1.58



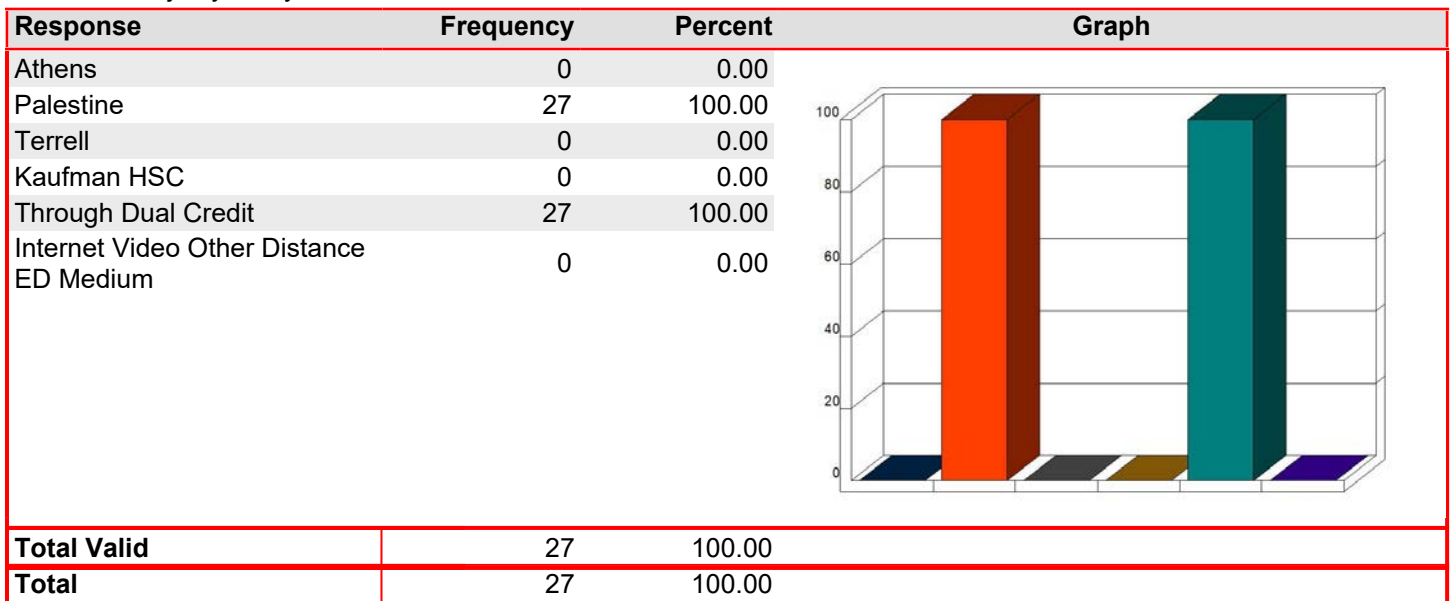
I am enrolled

Mean: 1.77



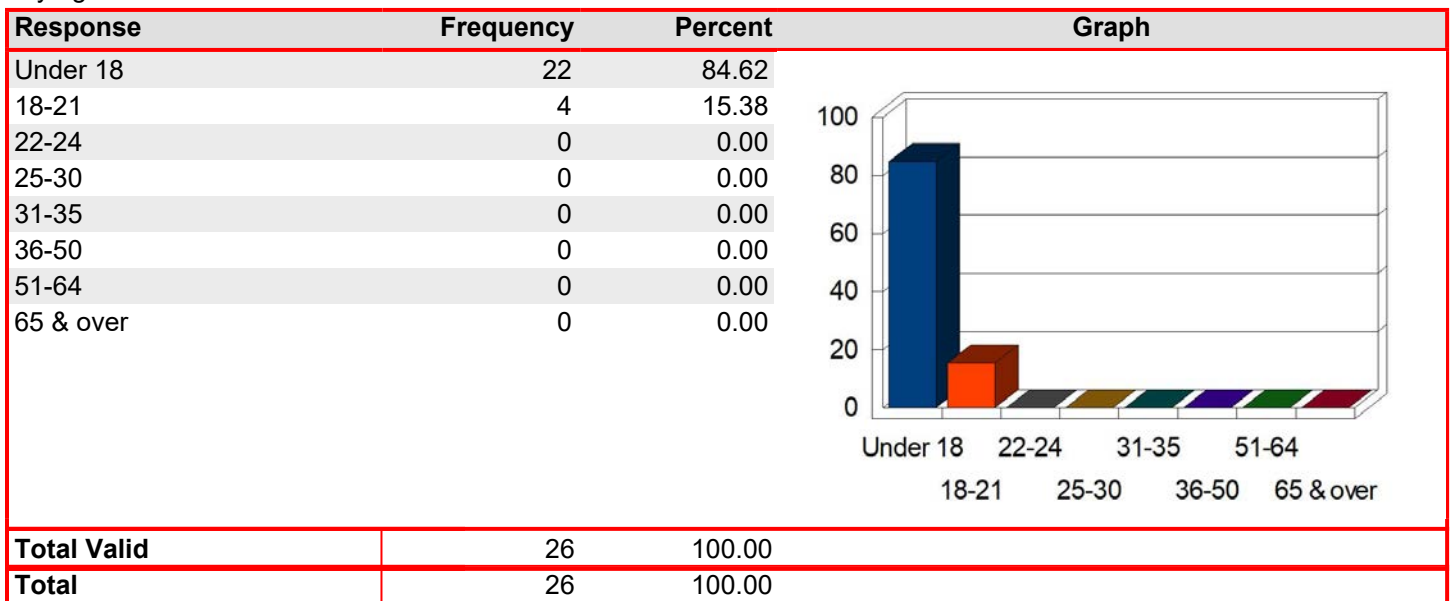
I take the majority of my classes

Mean: -



My age is:

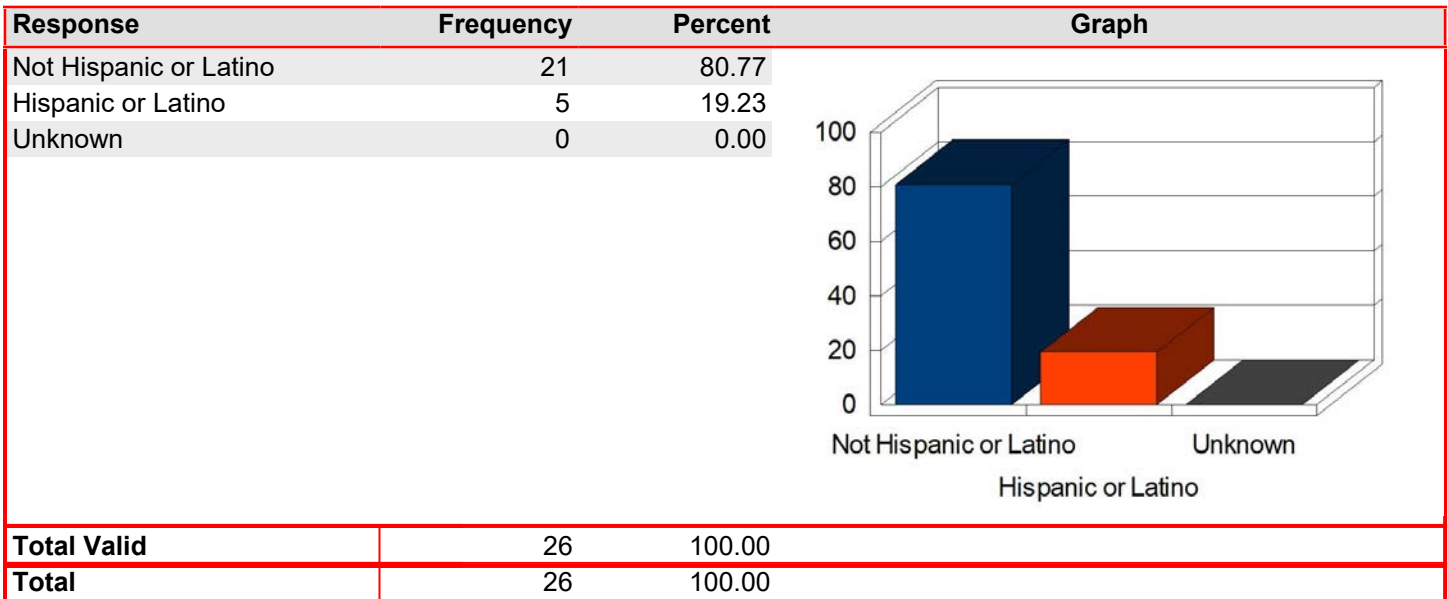
Mean: 1.15





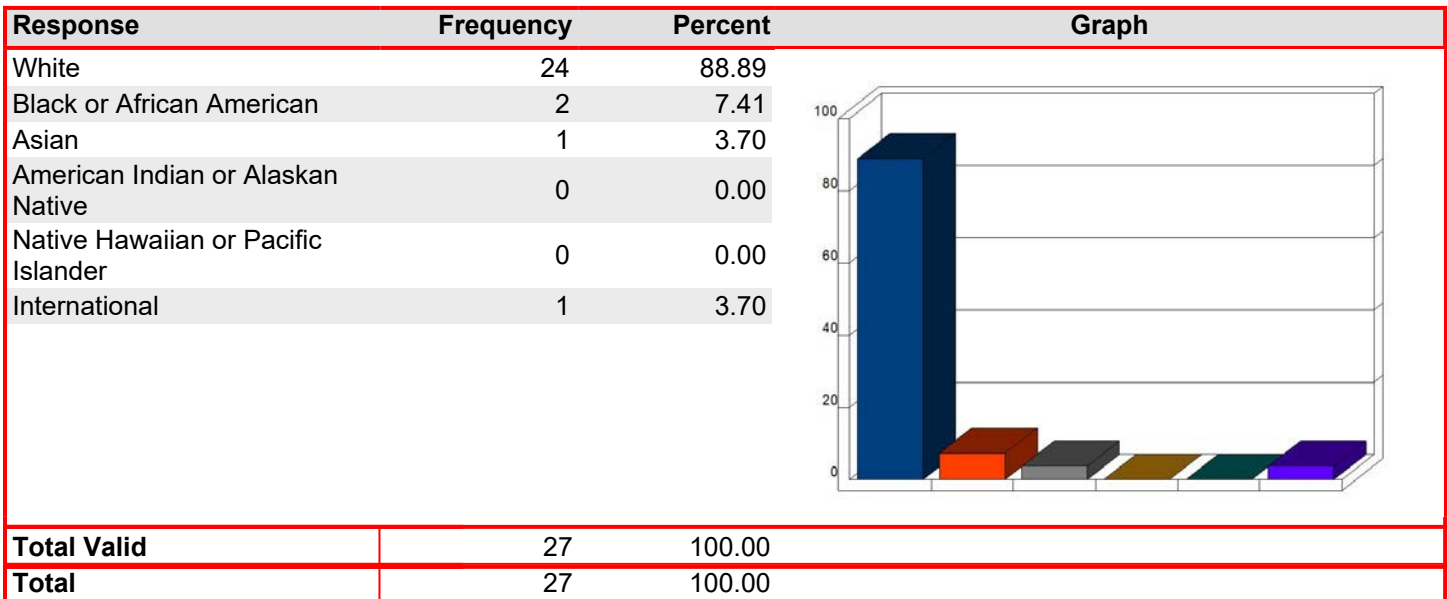
Ethnic Origin

Mean: 1.19



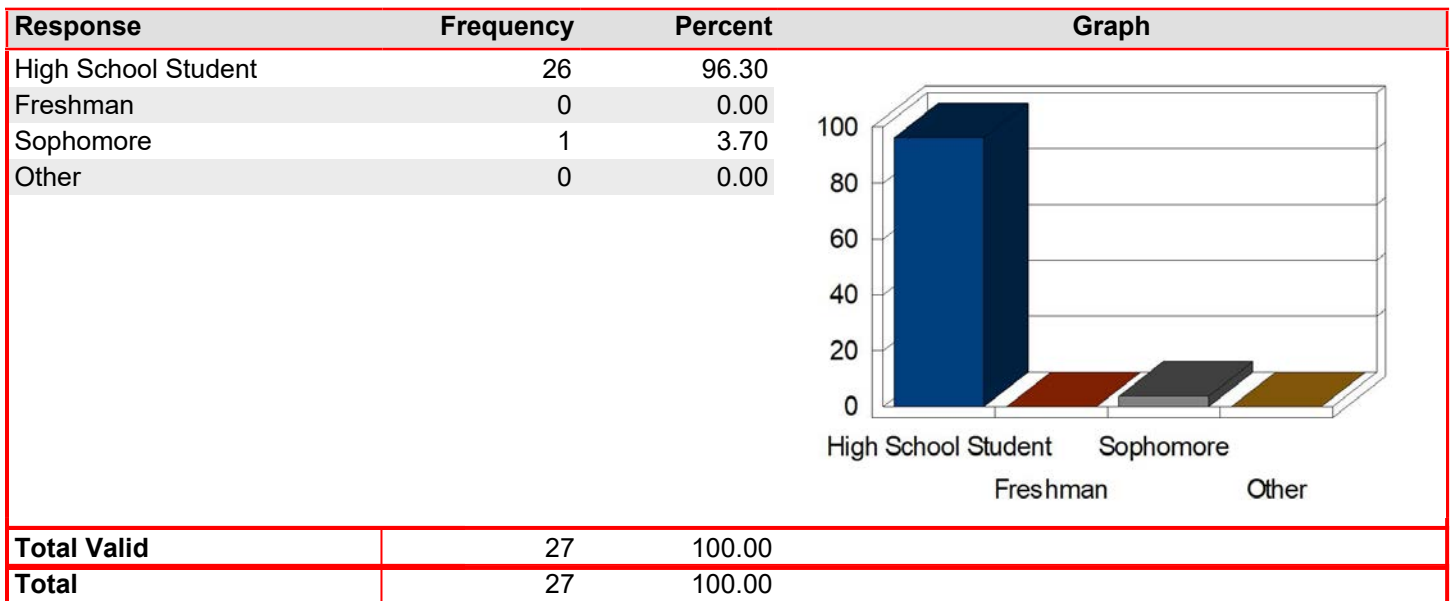
Race

Mean: -



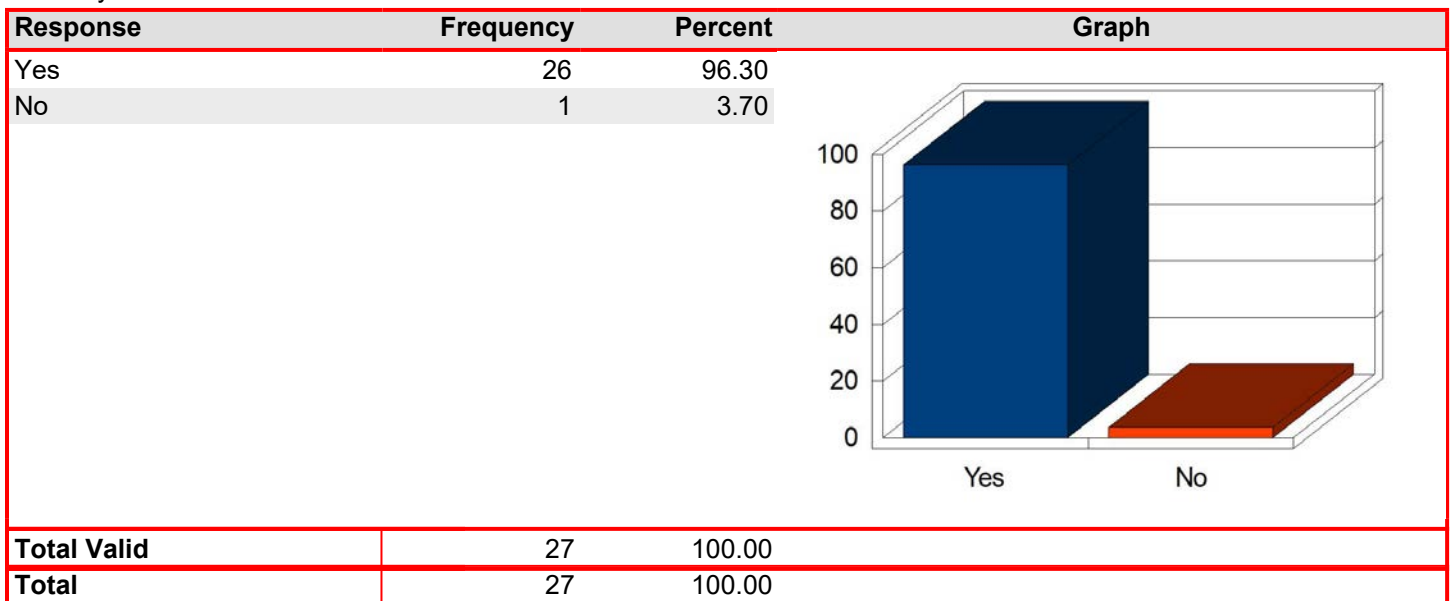
Student Classification:

Mean: 1.07



Would you recommend TVCC to a Friend?

Mean: 1.04



# Trinity Valley Community College

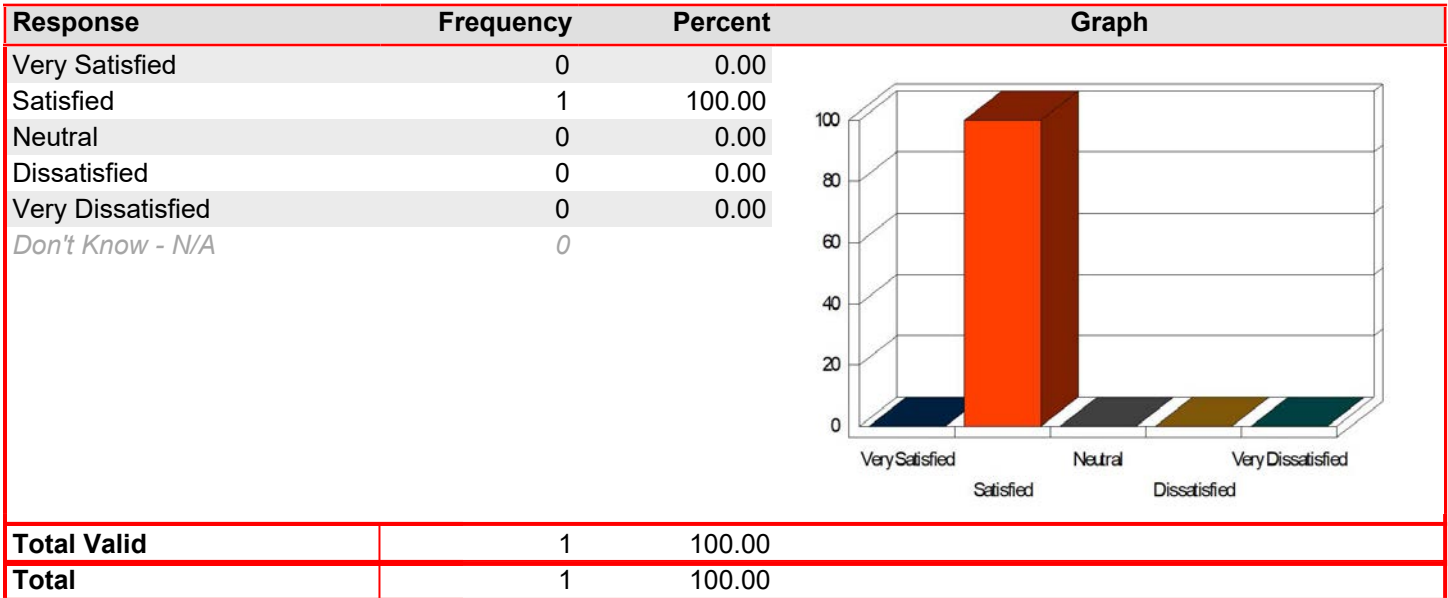
## Student Satisfaction Survey

2018

(Palestine, Through Dual Credit, Internet Video Other Distance ED Medium)

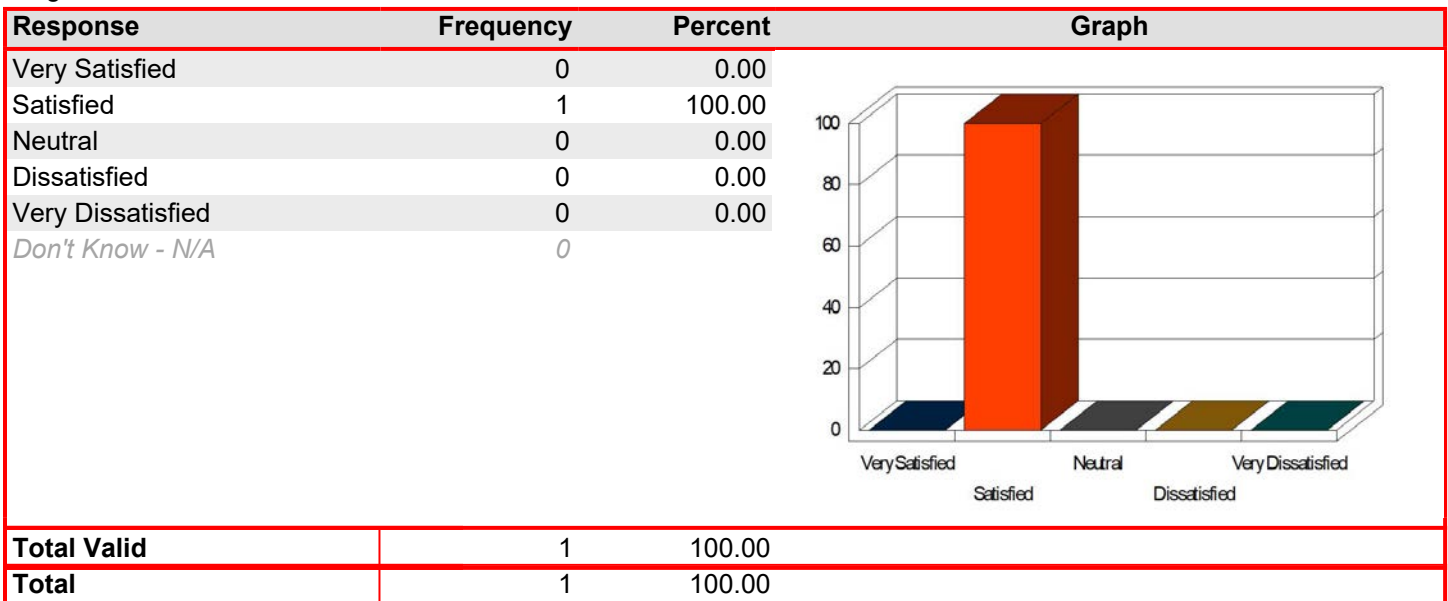
Registration & Admissions - Assistance of staff

Mean: 4.00



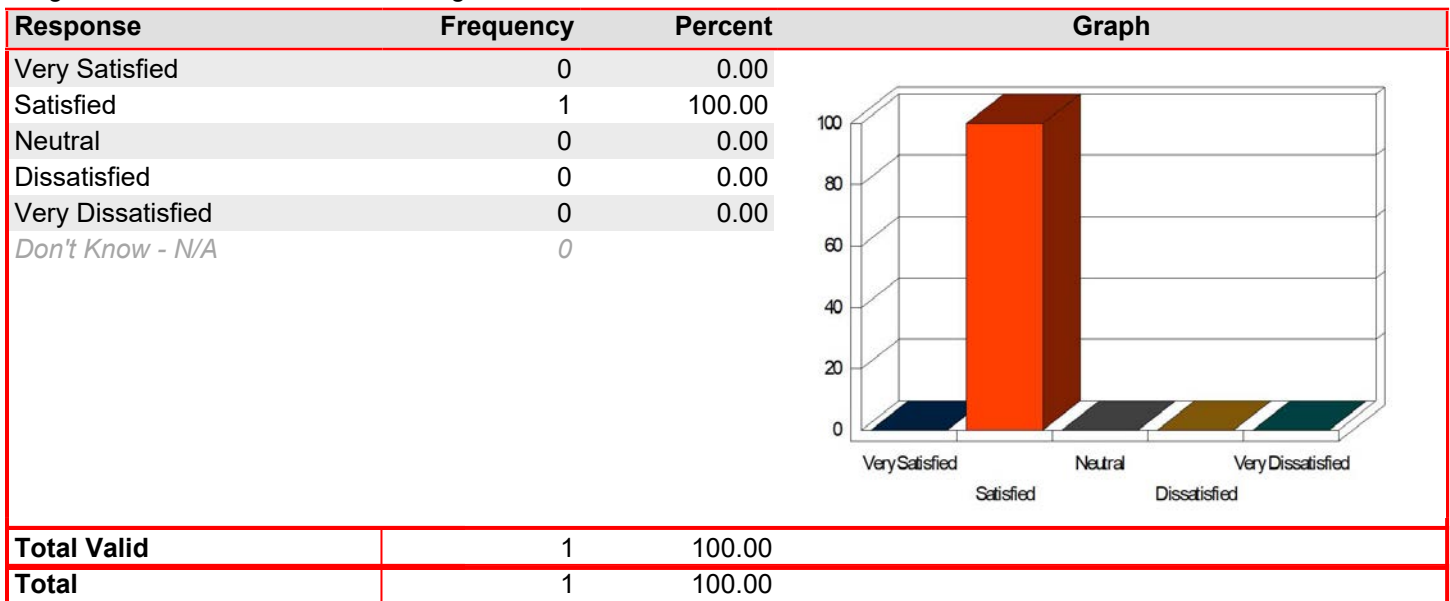
Registration & Admissions - Friendliness of staff

Mean: 4.00



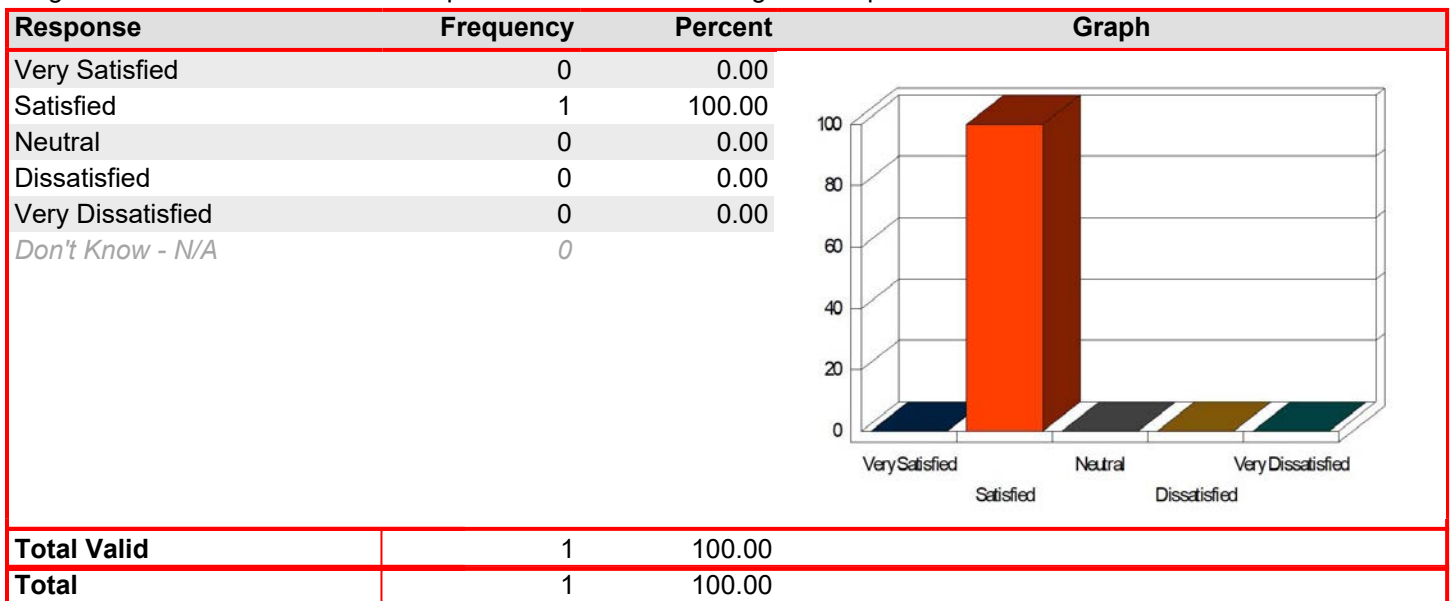
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.00



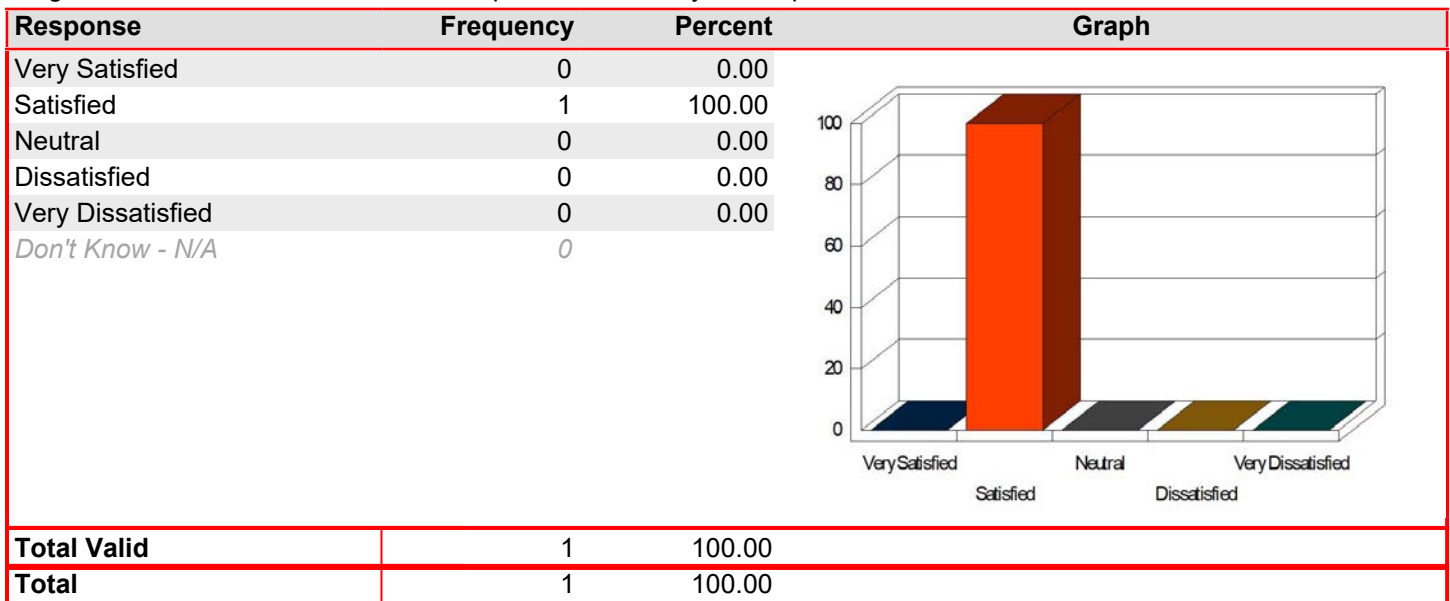
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.00



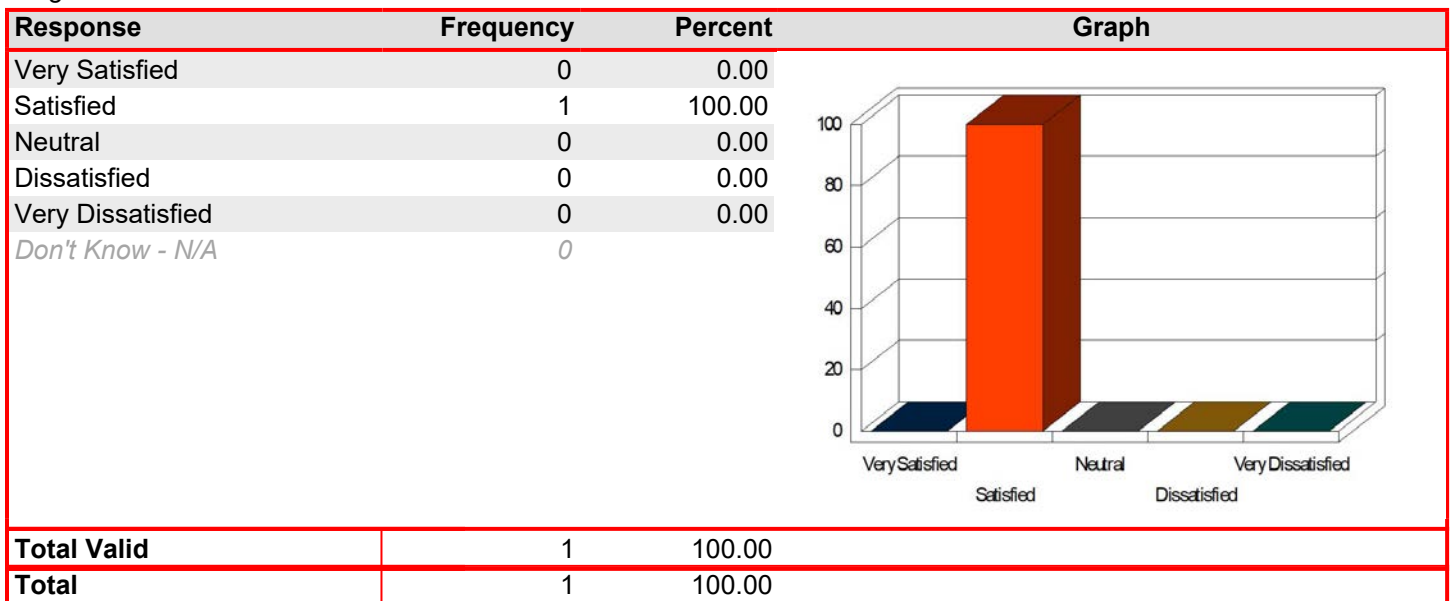
Registration & Admissions - Admissions process was easy to complete

Mean: 4.00



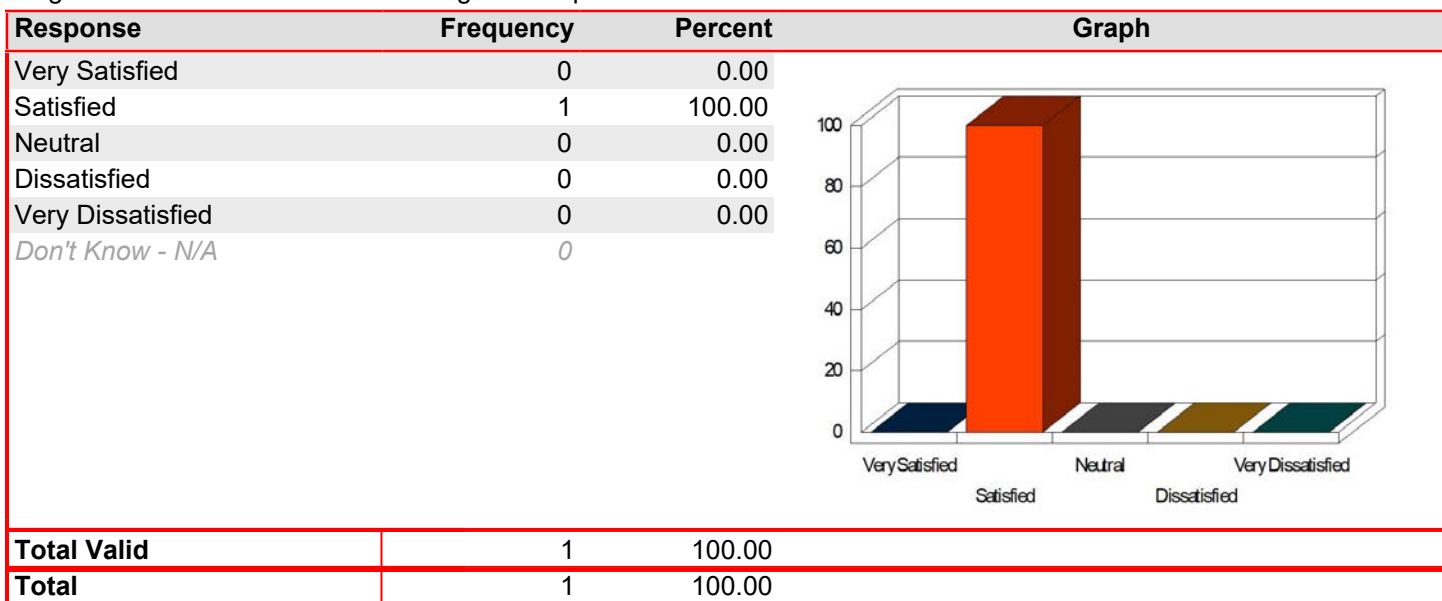
Registration & Admissions - Information I received was understandable

Mean: 4.00



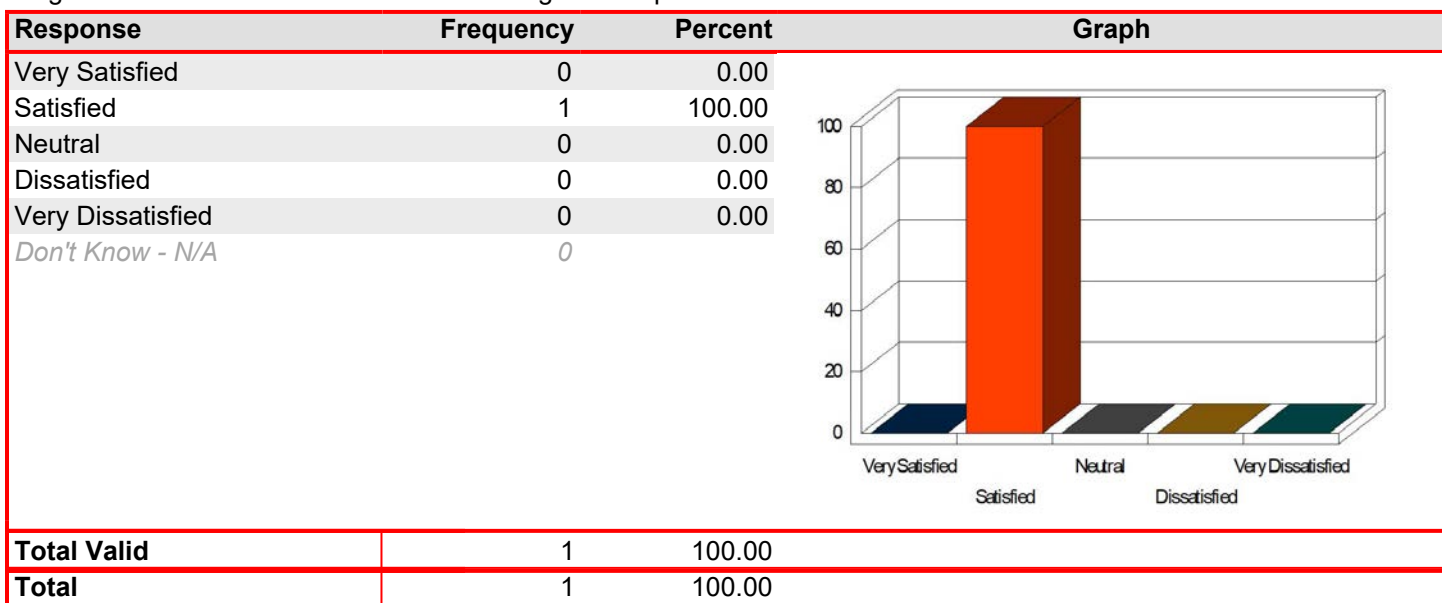
## Registration &amp; Admissions - Online registration process

Mean: 4.00



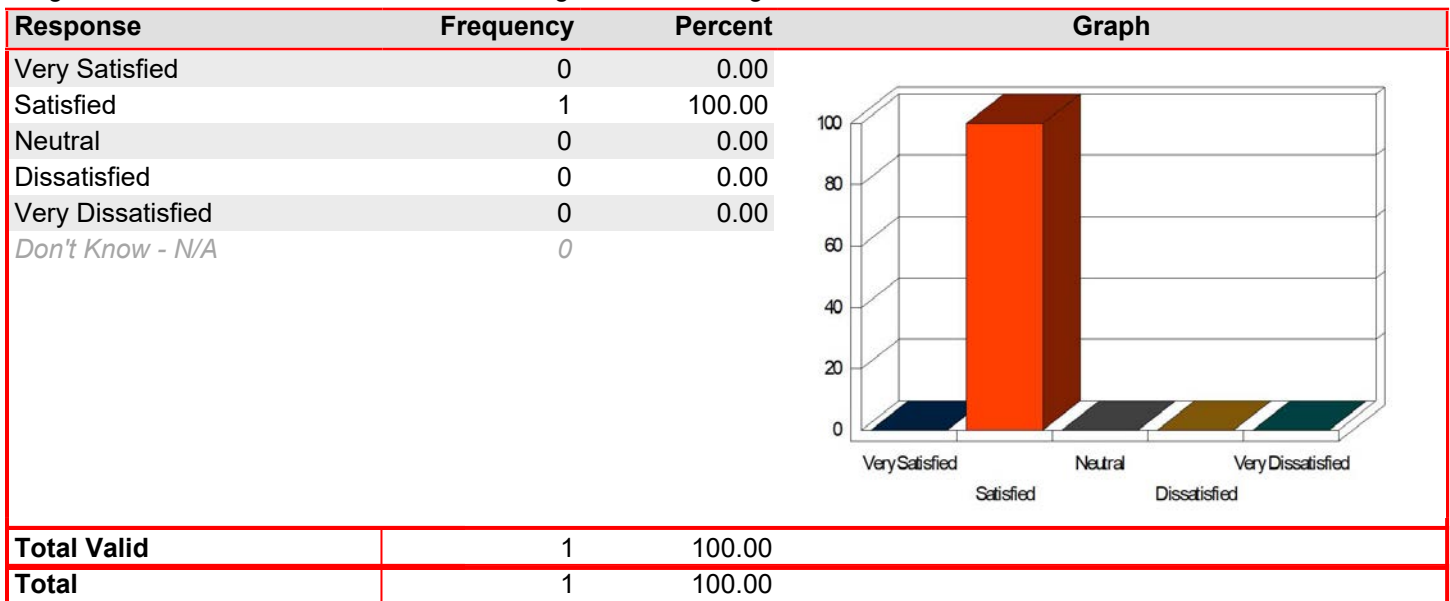
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.00



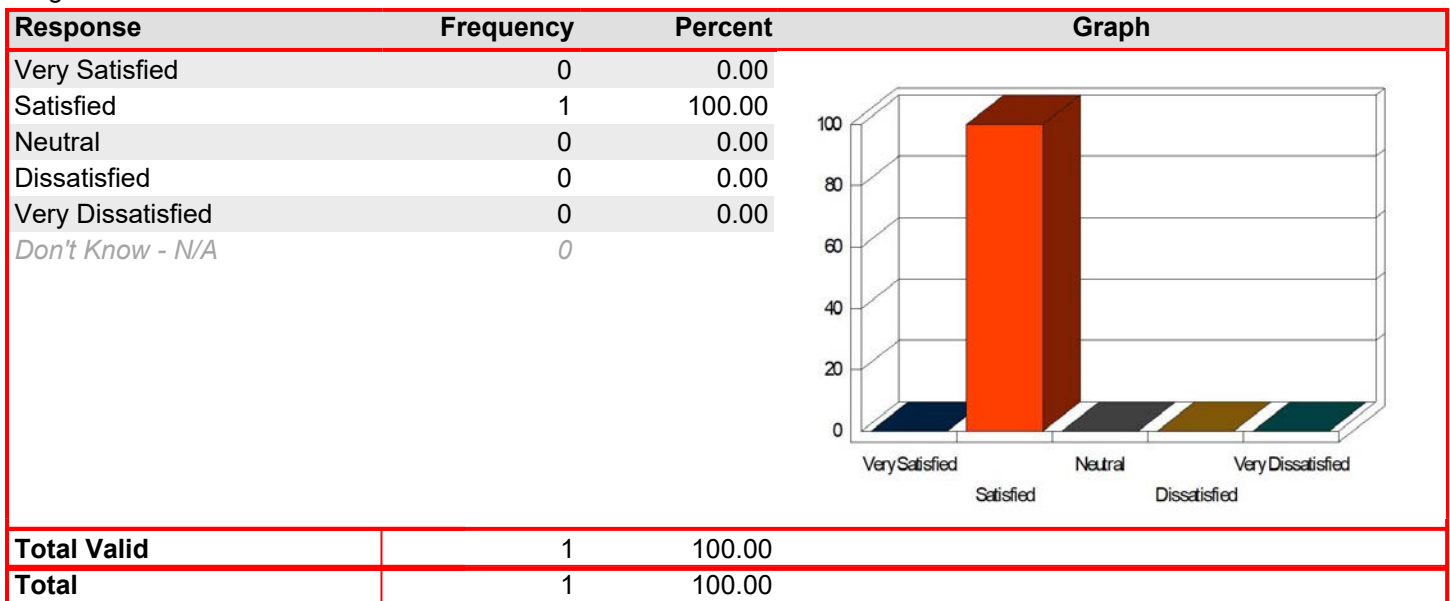
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.00



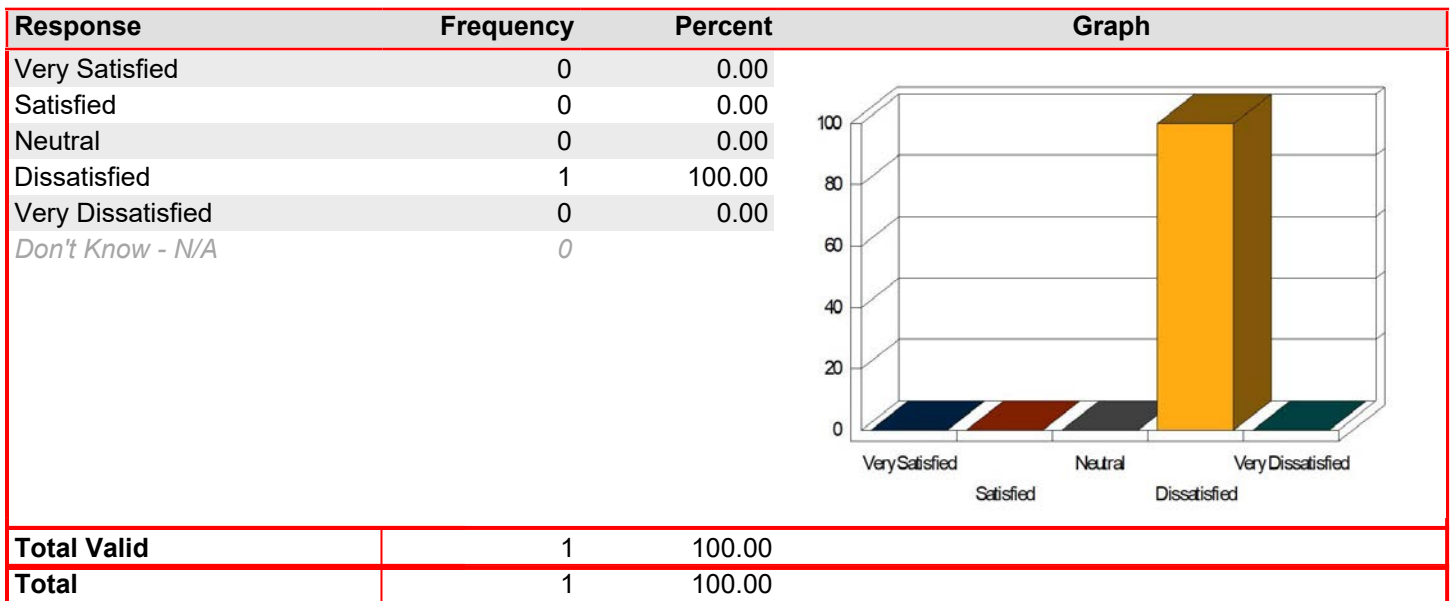
## Registration &amp; Admissions - Website information

Mean: 4.00



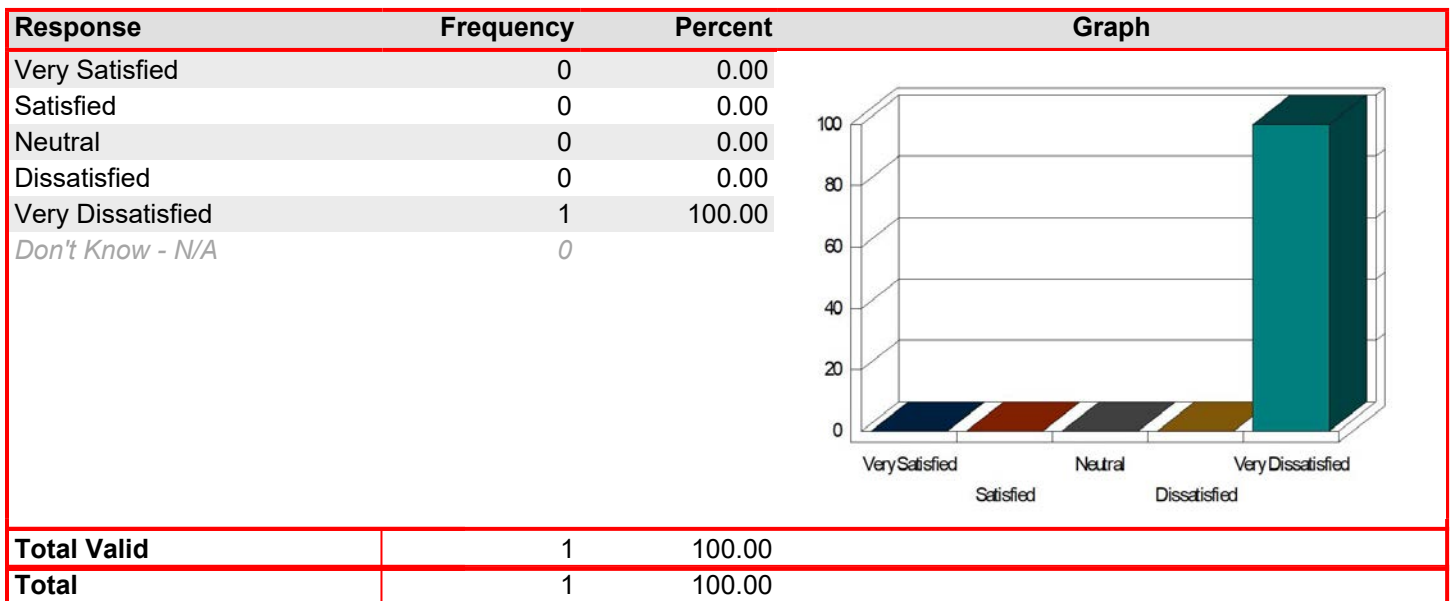
## Financial Aid - Assistance of staff

Mean: 2.00



## Financial Aid - Friendliness of staff

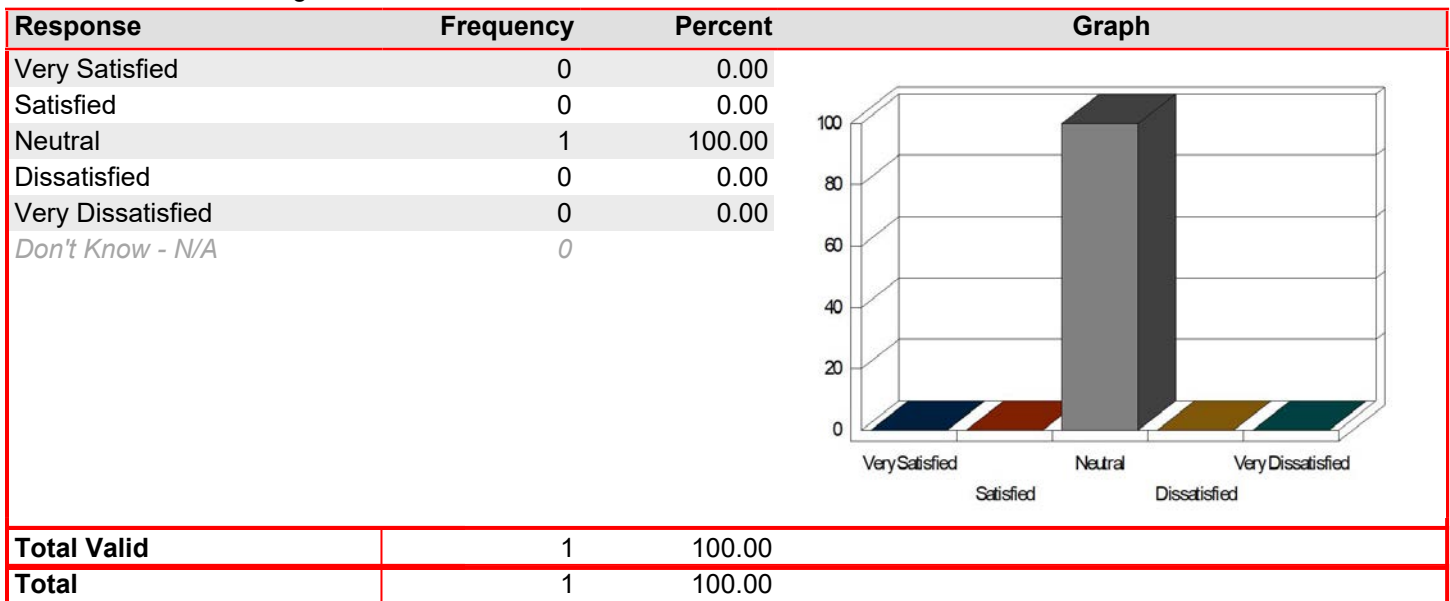
Mean: 1.00





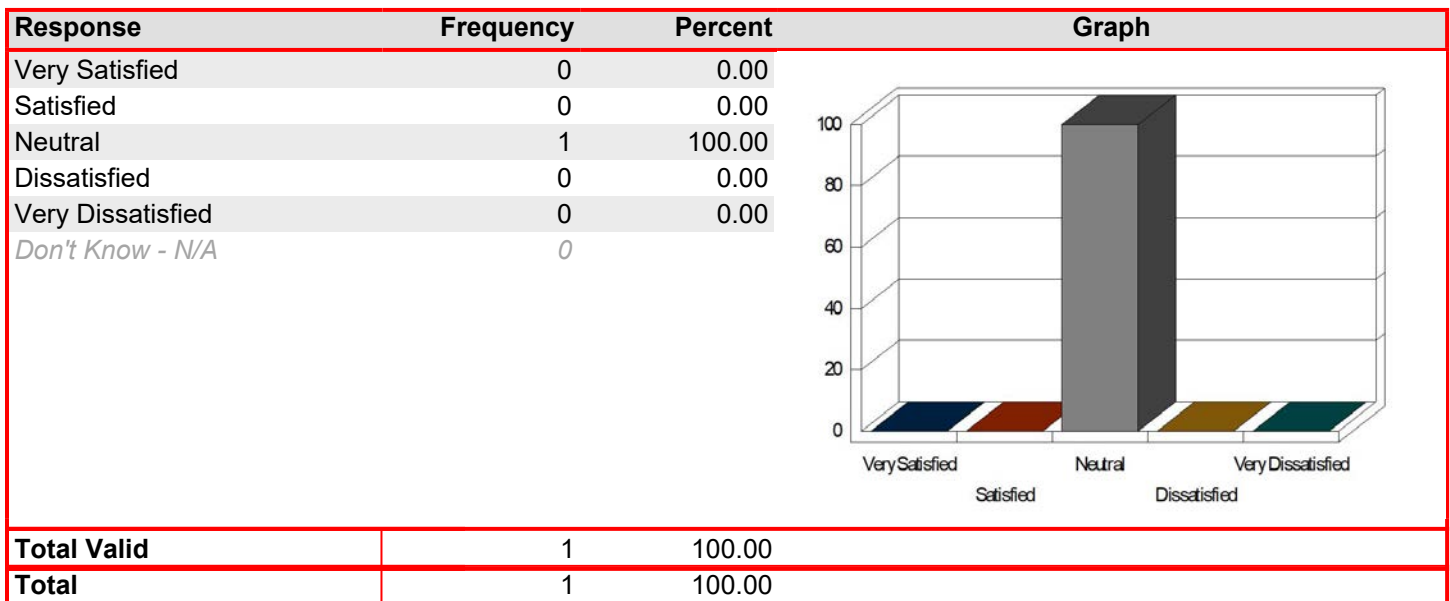
## Financial Aid - Knowledge of staff

Mean: 3.00



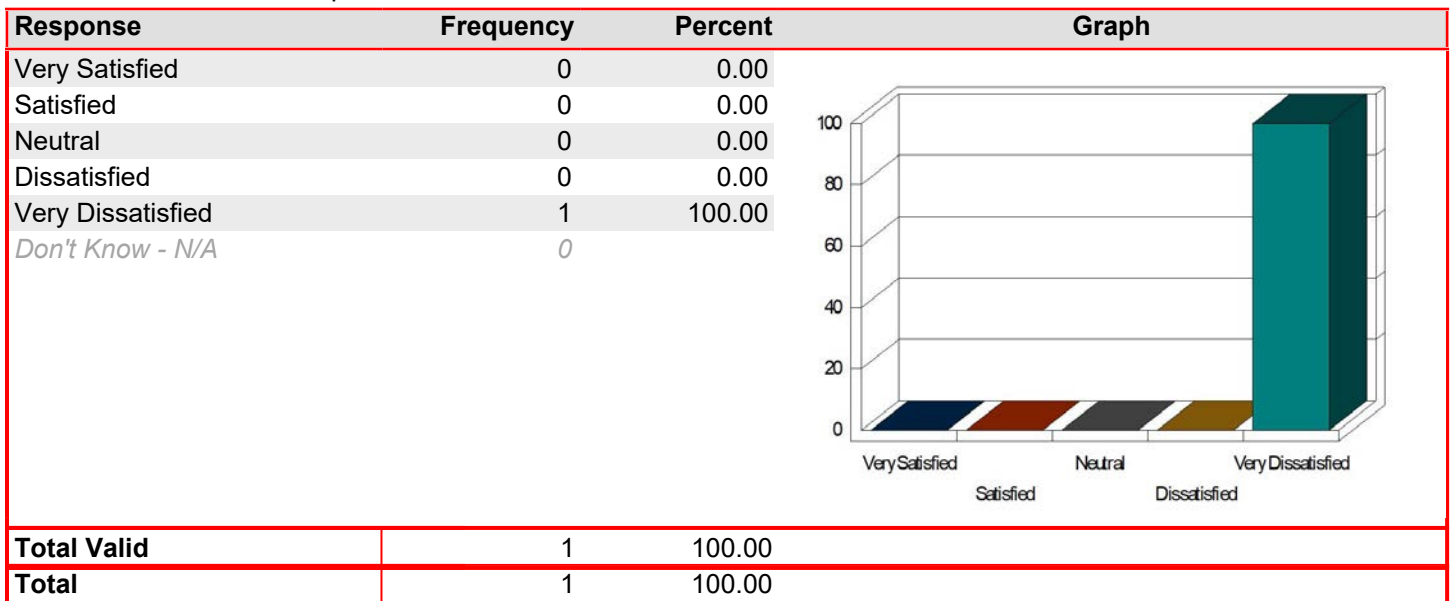
## Financial Aid - Information received is accurate

Mean: 3.00



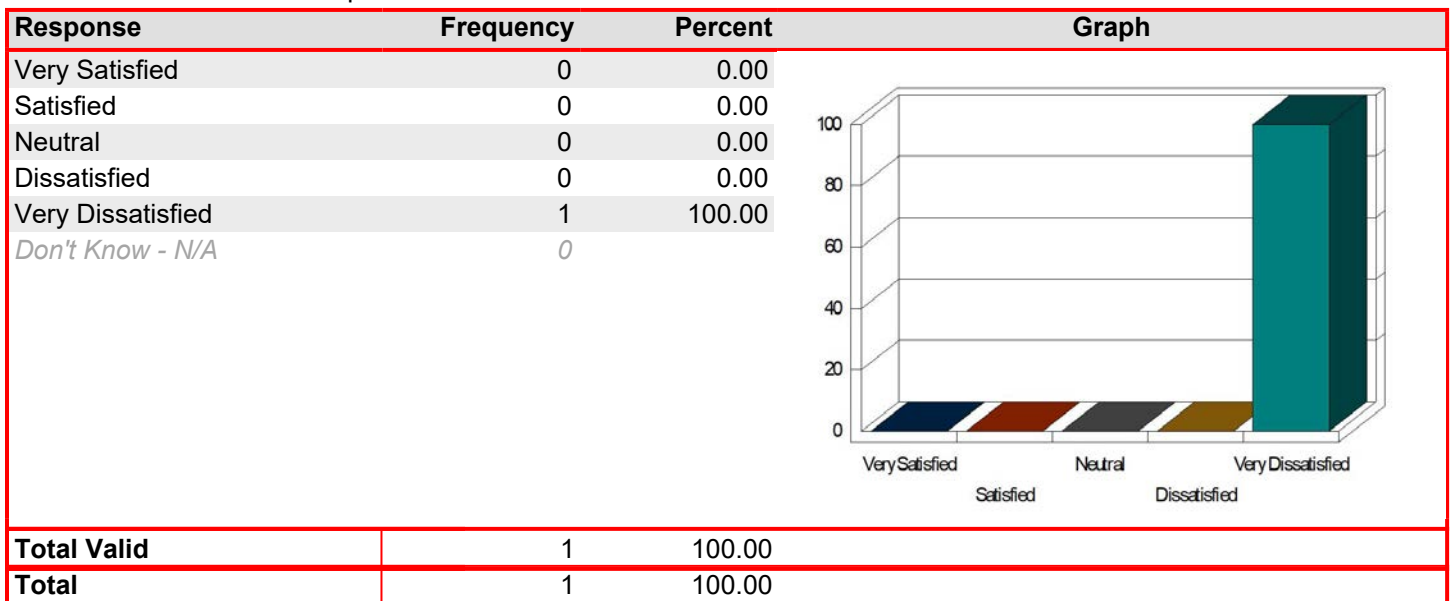
Financial Aid - Information presented is understandable

Mean: 1.00



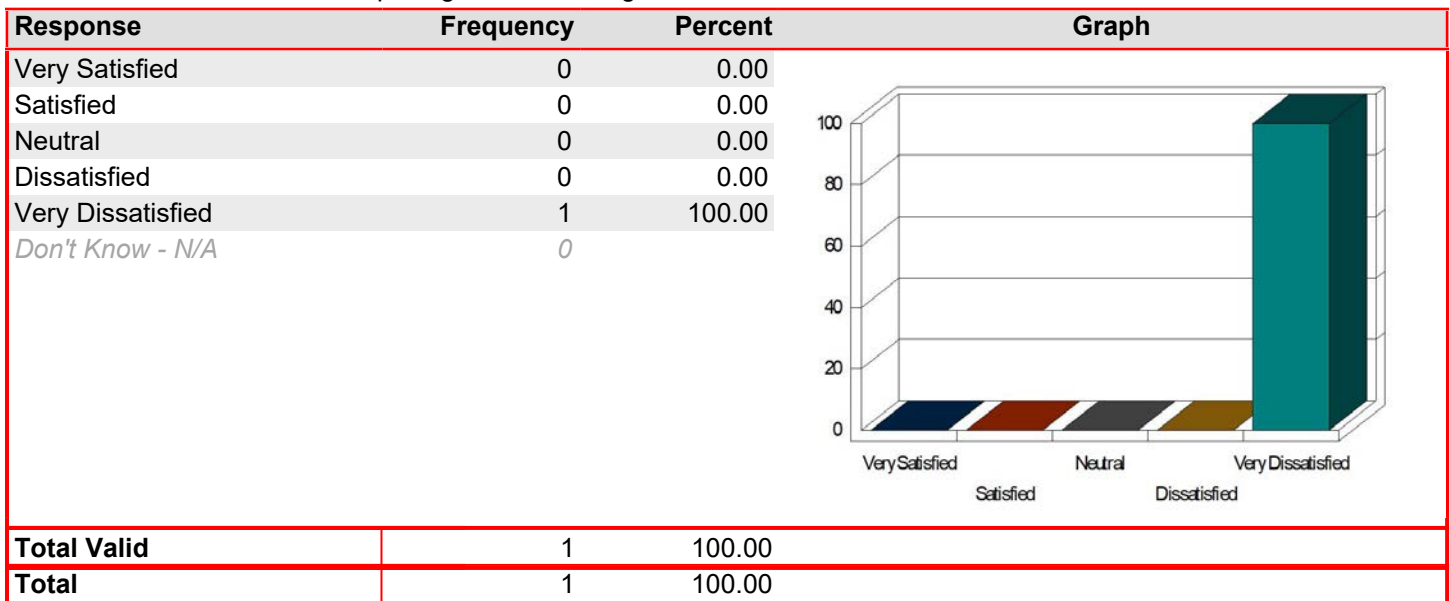
Financial Aid - Financial aid process

Mean: 1.00



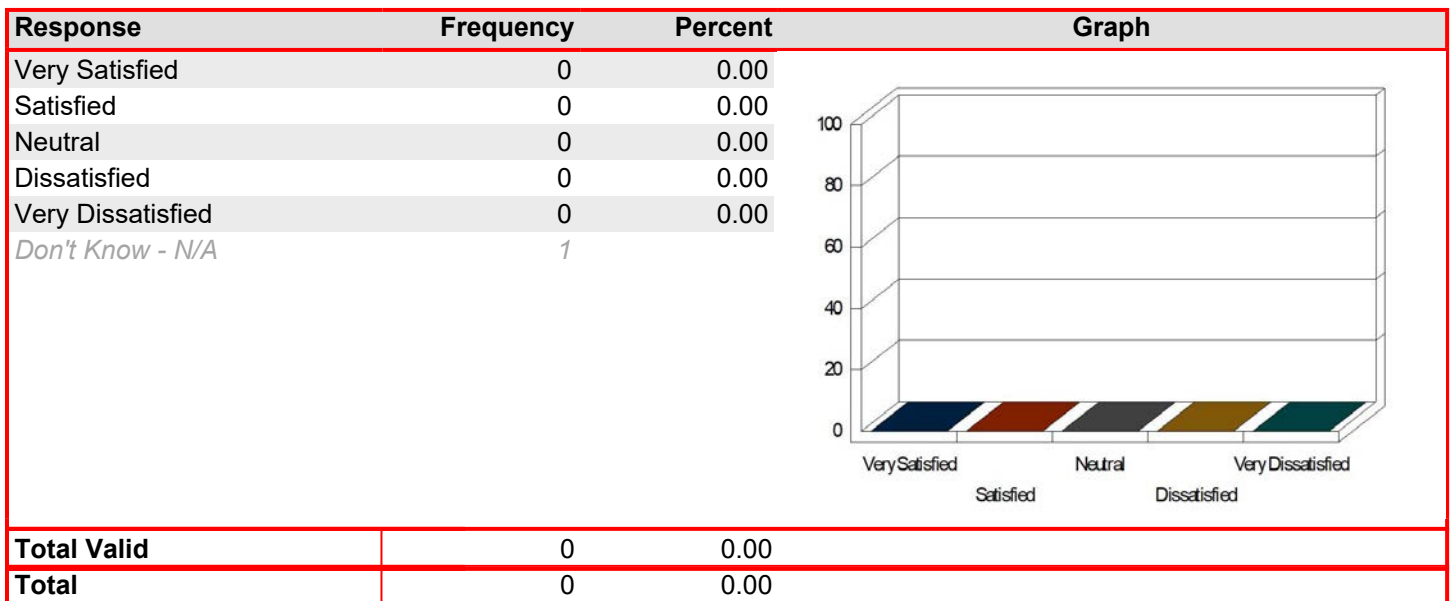
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 1.00



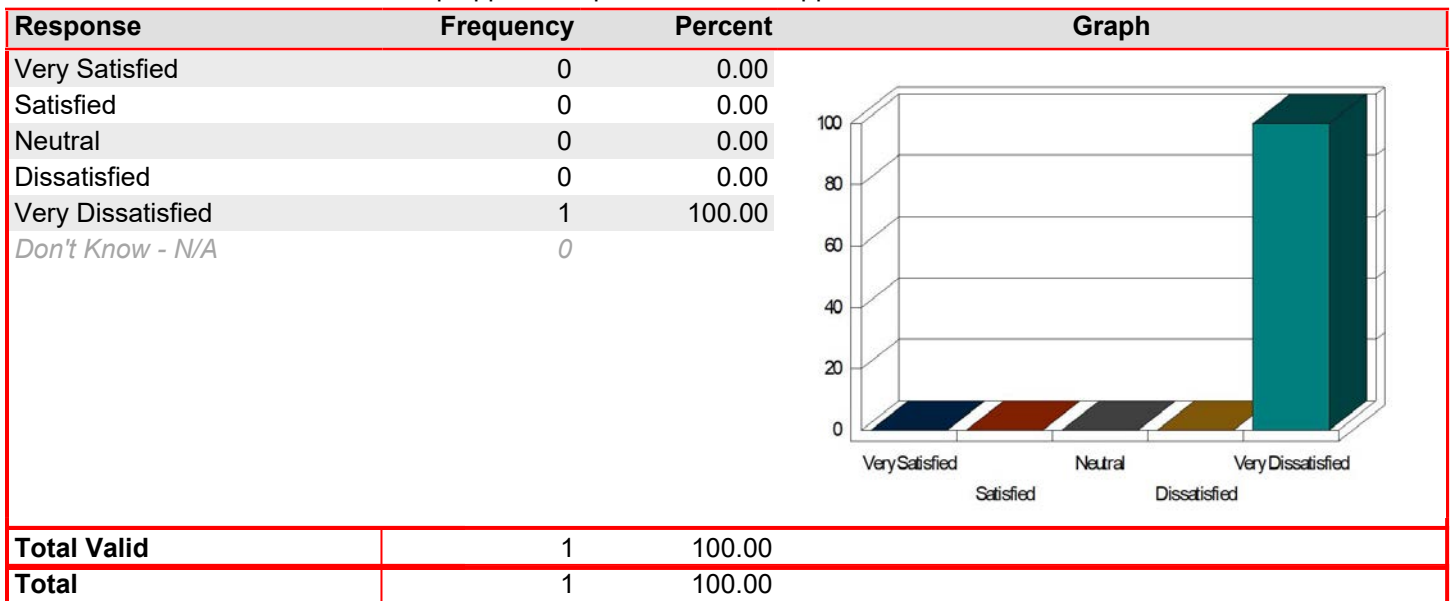
## Financial Aid - Assistance for Veteran benefits

Mean: -



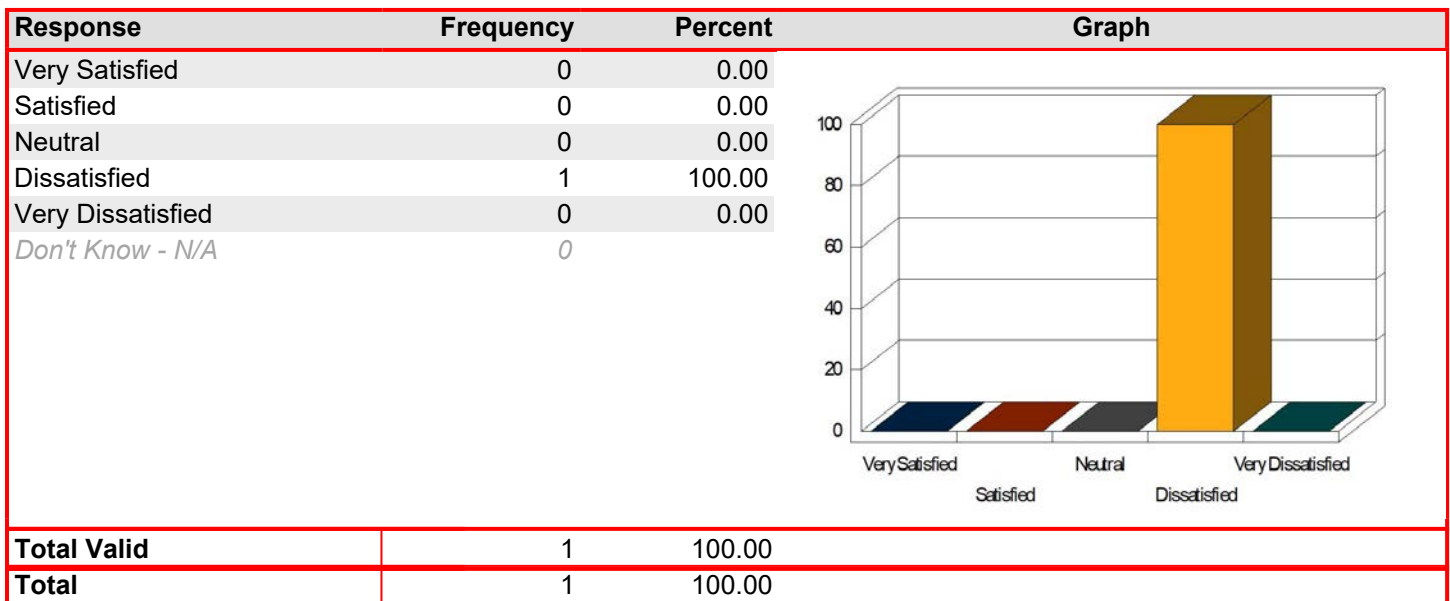
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 1.00



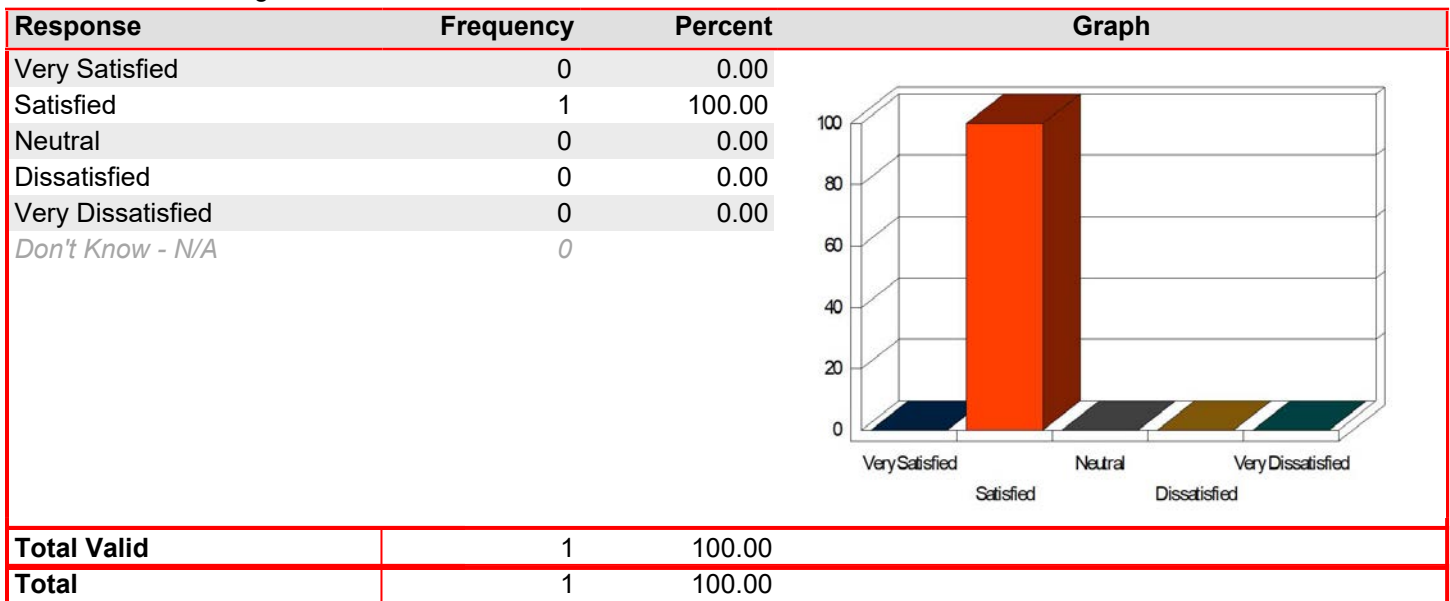
## Financial Aid - Website information

Mean: 2.00



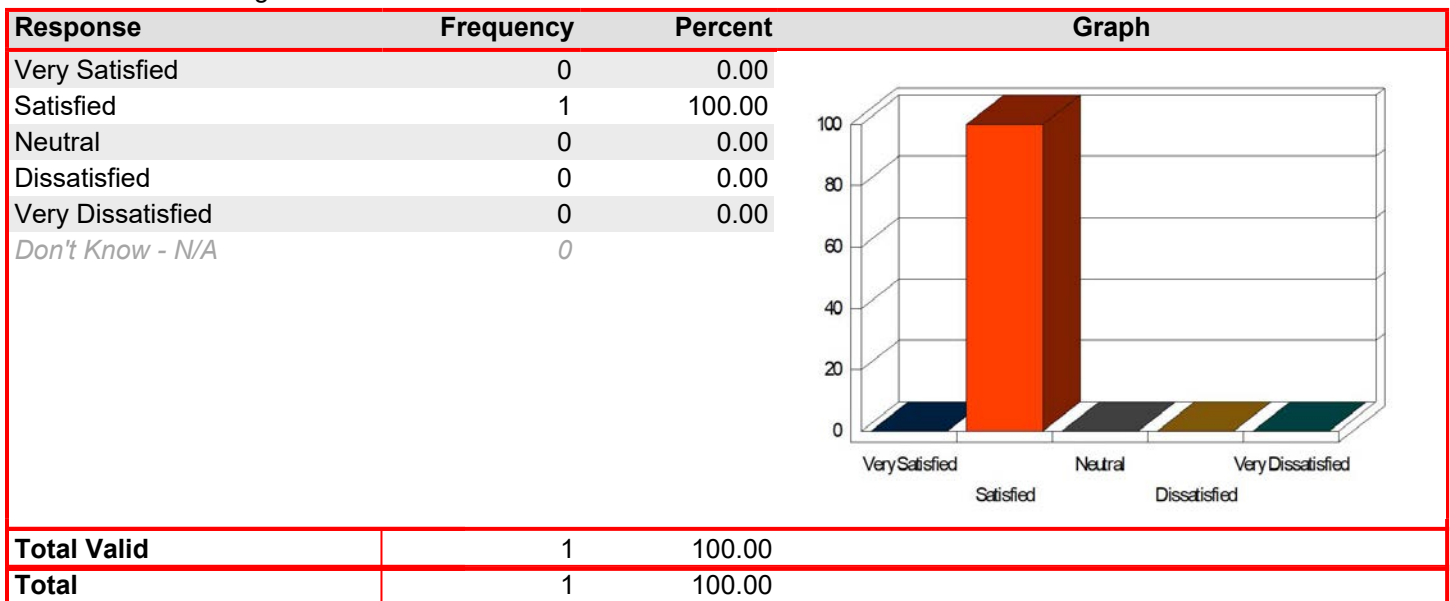
## Guidance/Counseling - Assistance of staff

Mean: 4.00



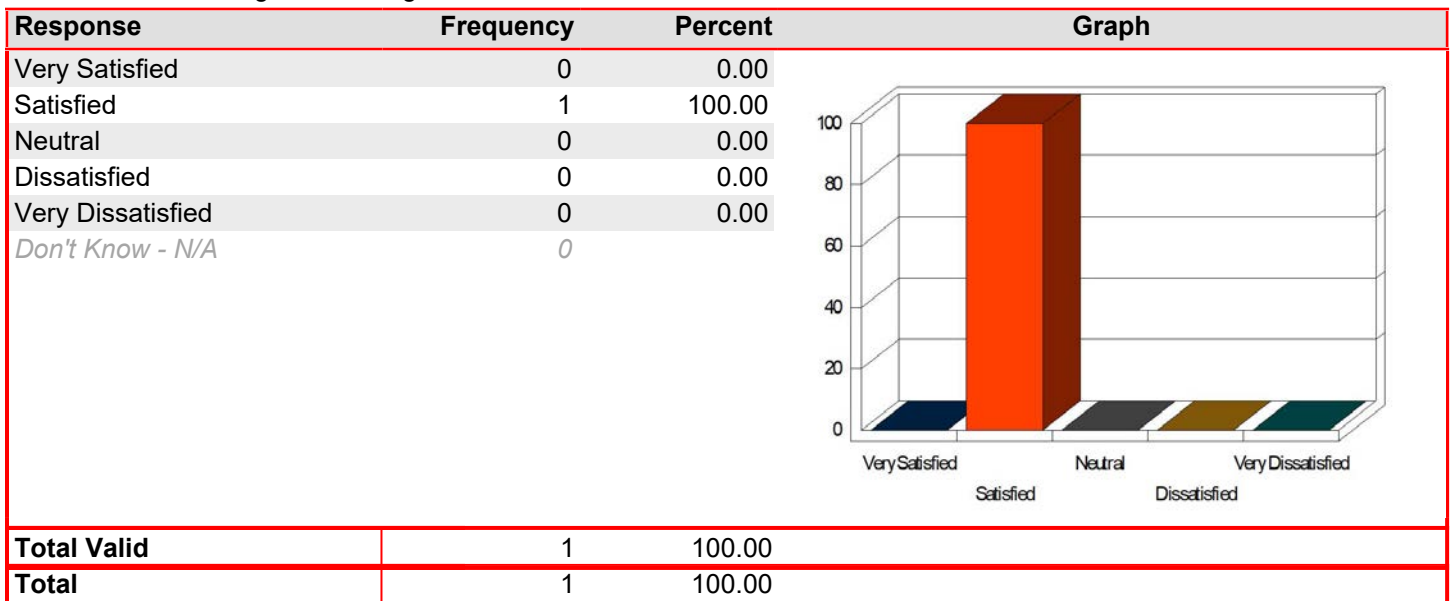
## Guidance/Counseling - Friendliness of staff

Mean: 4.00



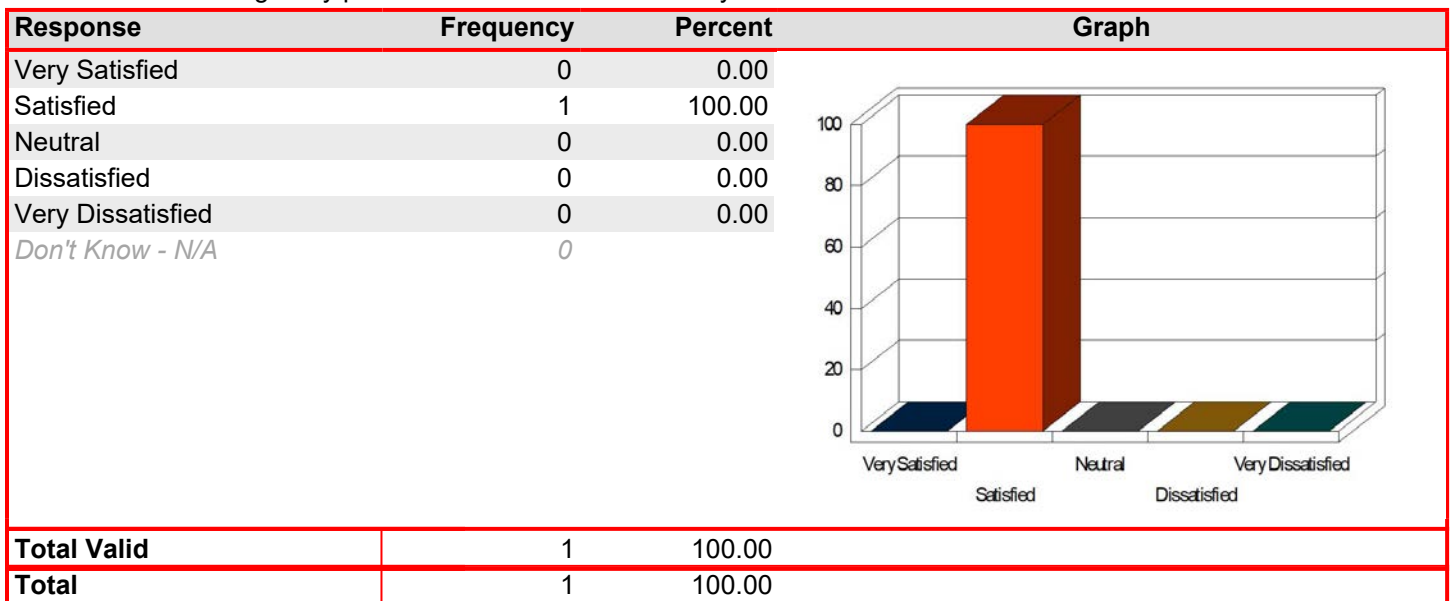
## Guidance/Counseling - Knowledge of staff

Mean: 4.00



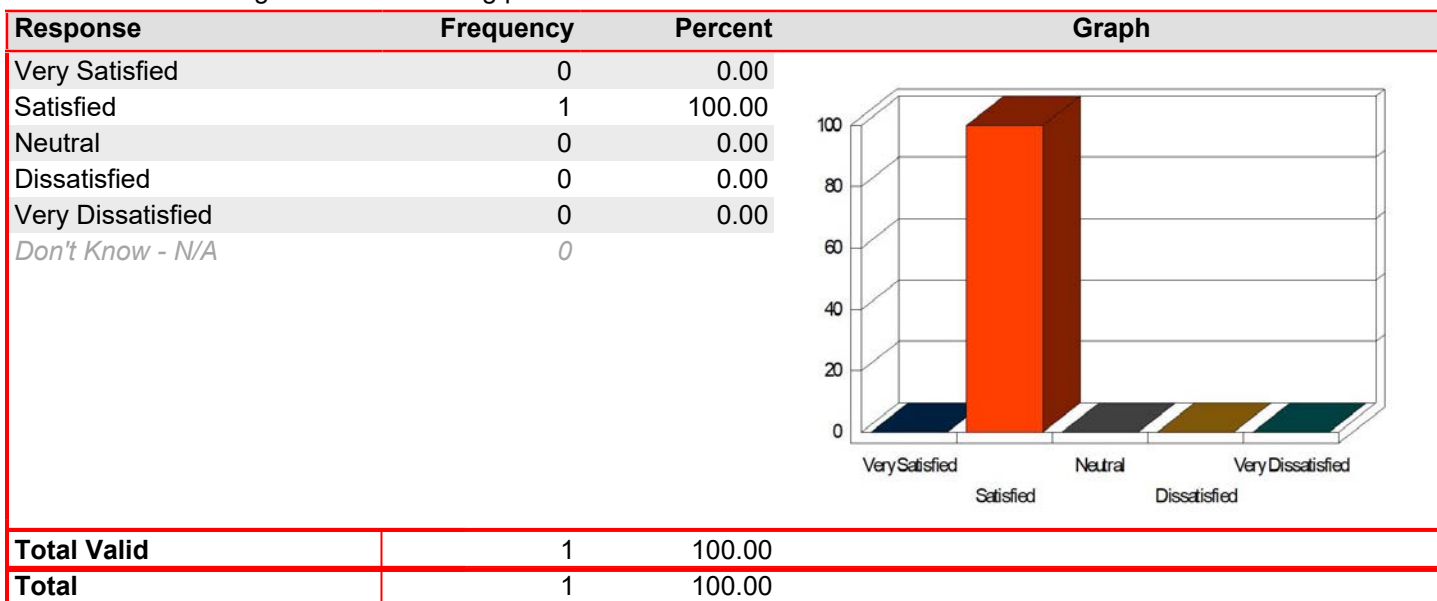
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.00



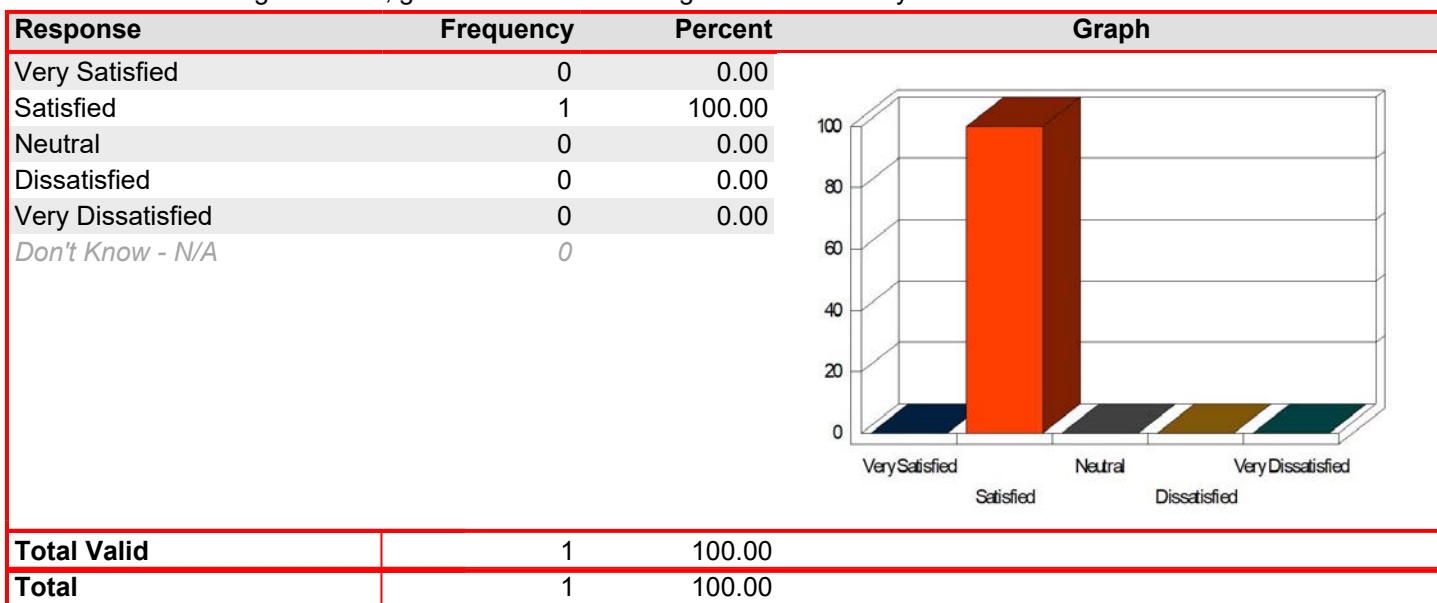
## Guidance/Counseling - Student advising process

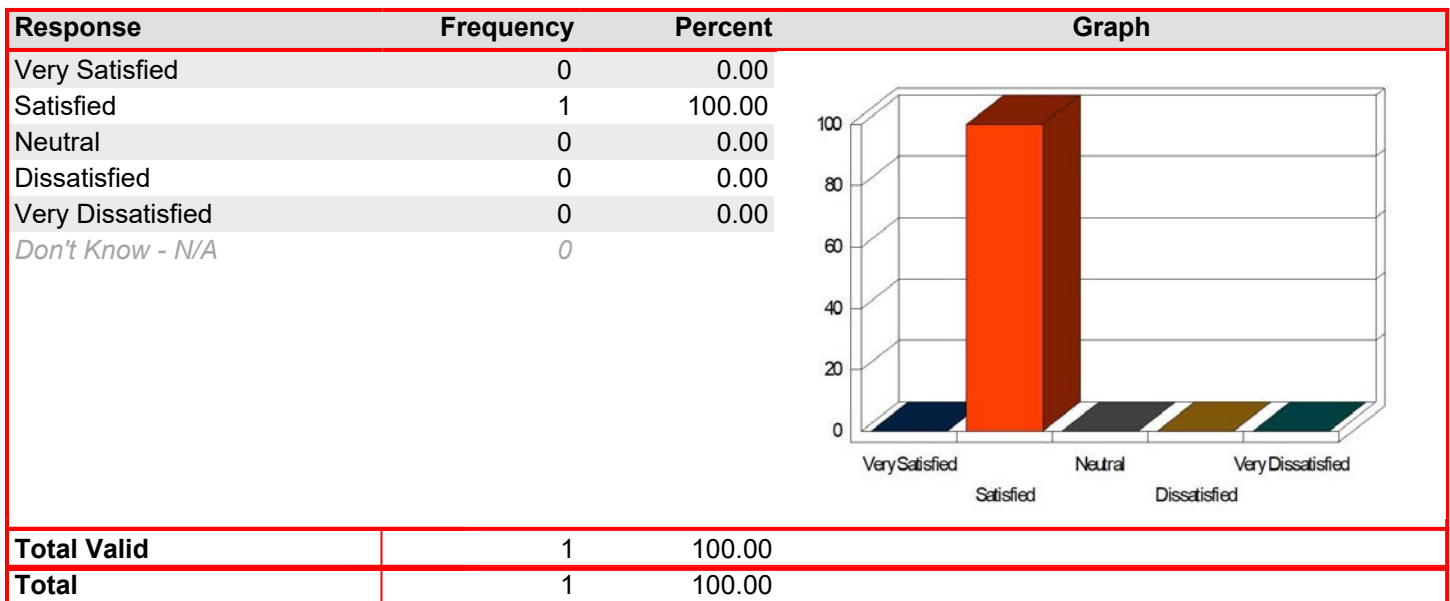
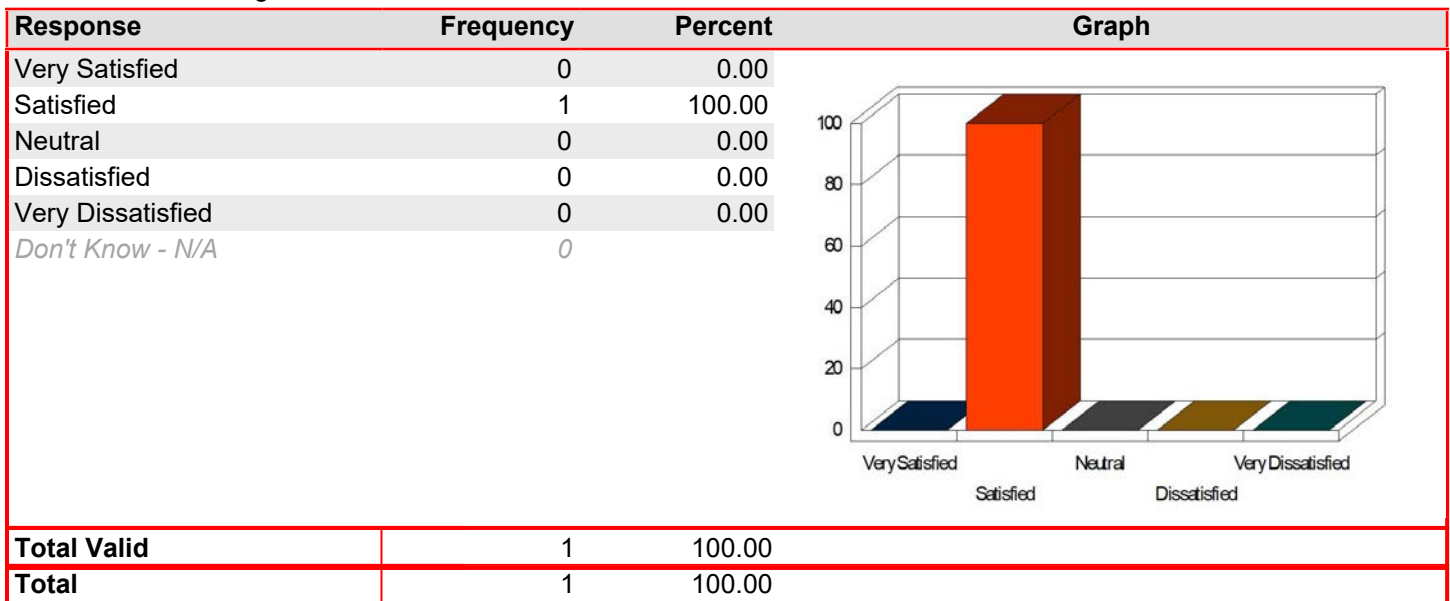
Mean: 4.00



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.00

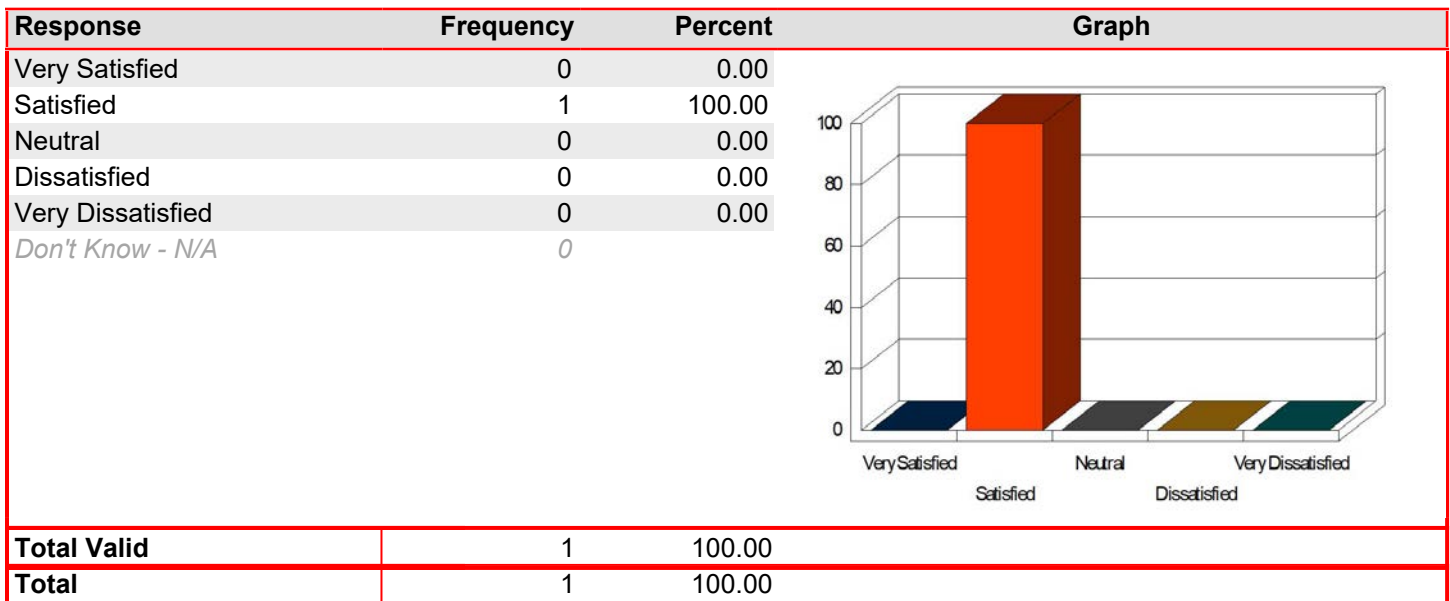






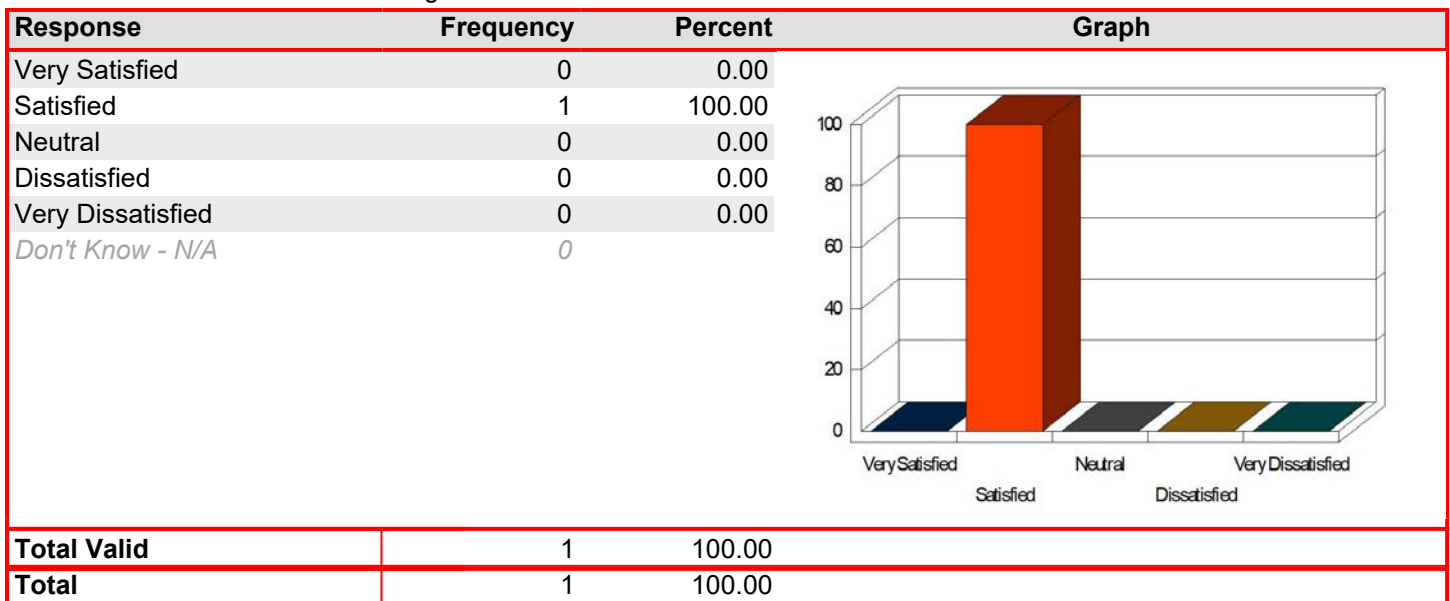
## Business Office/Cashier - Friendliness of staff

Mean: 4.00



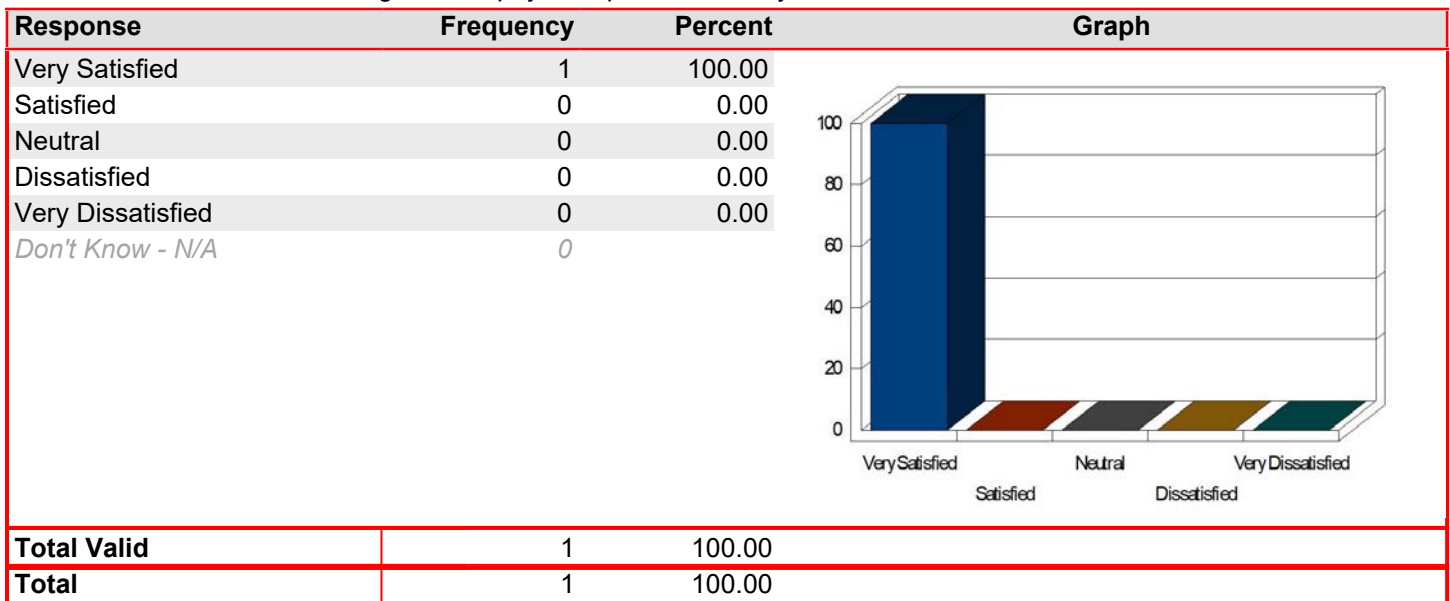
## Business Office/Cashier - Knowledge of staff

Mean: 4.00



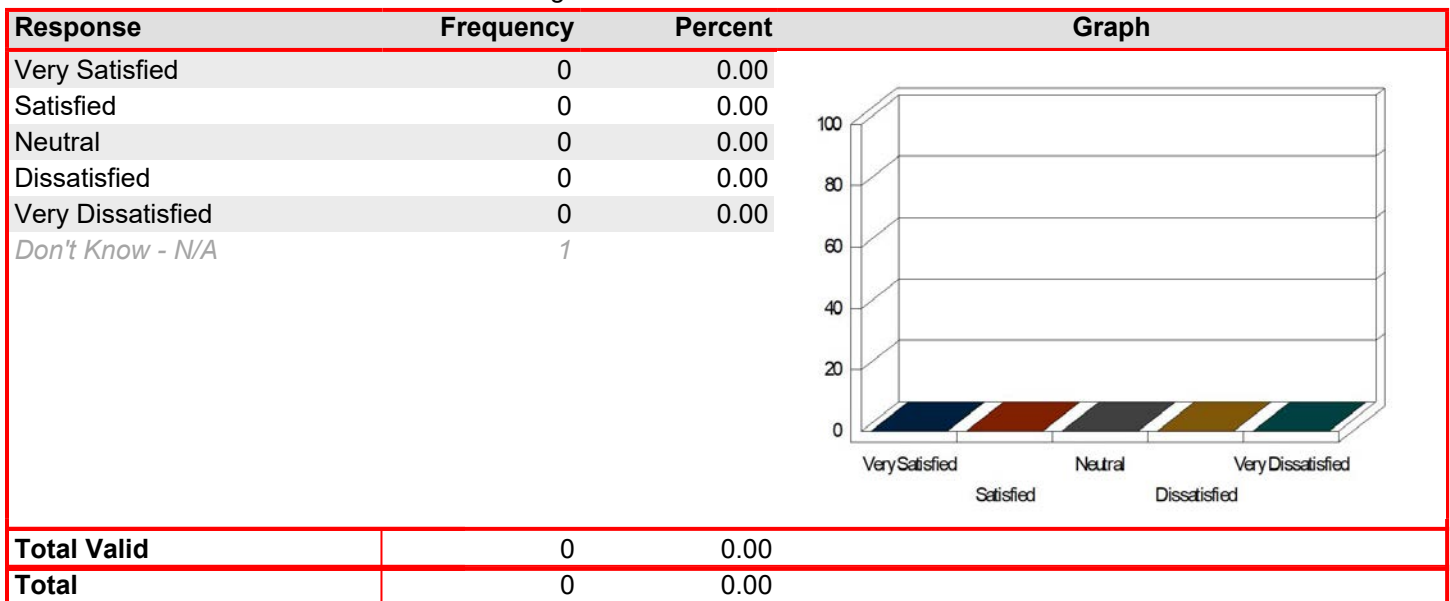
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 5.00



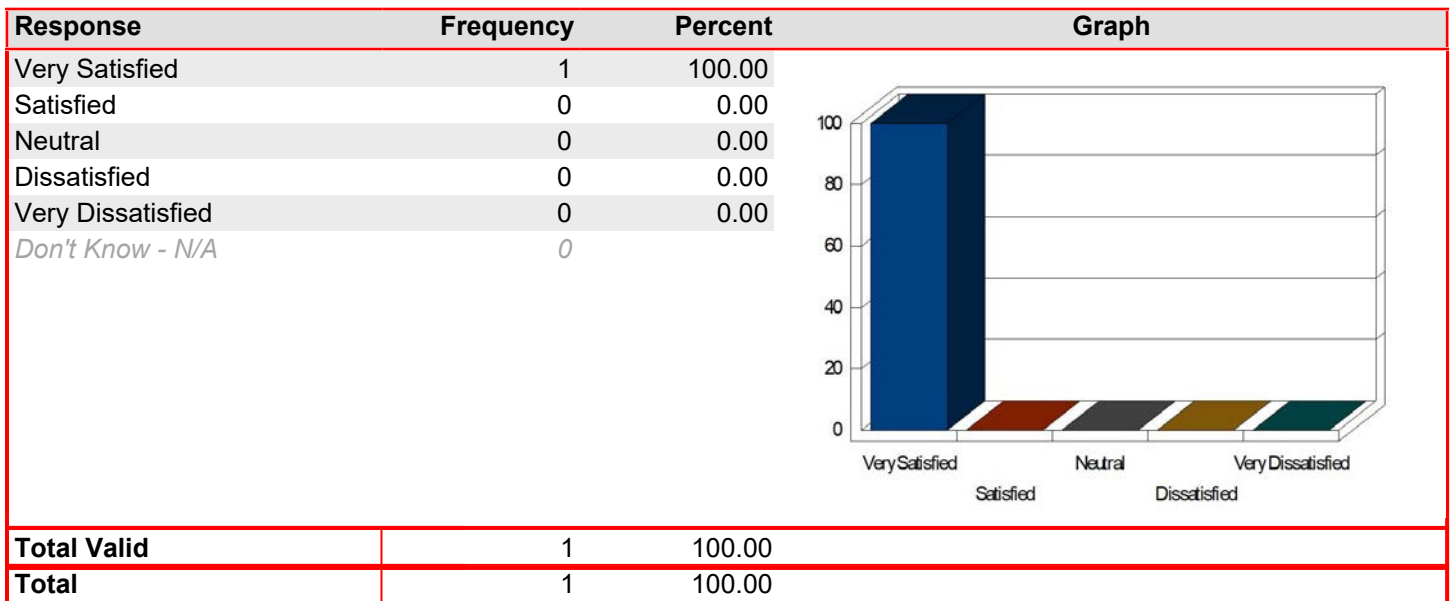
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: -



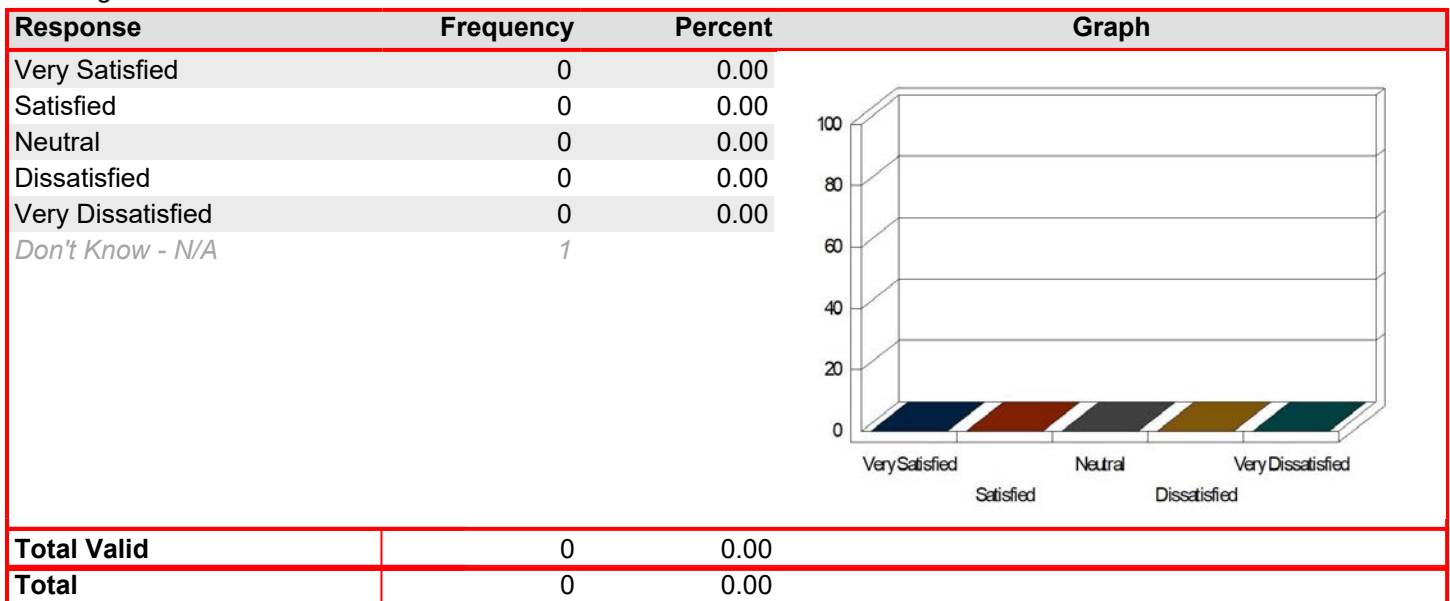
## Business Office/Cashier - Website information

Mean: 5.00



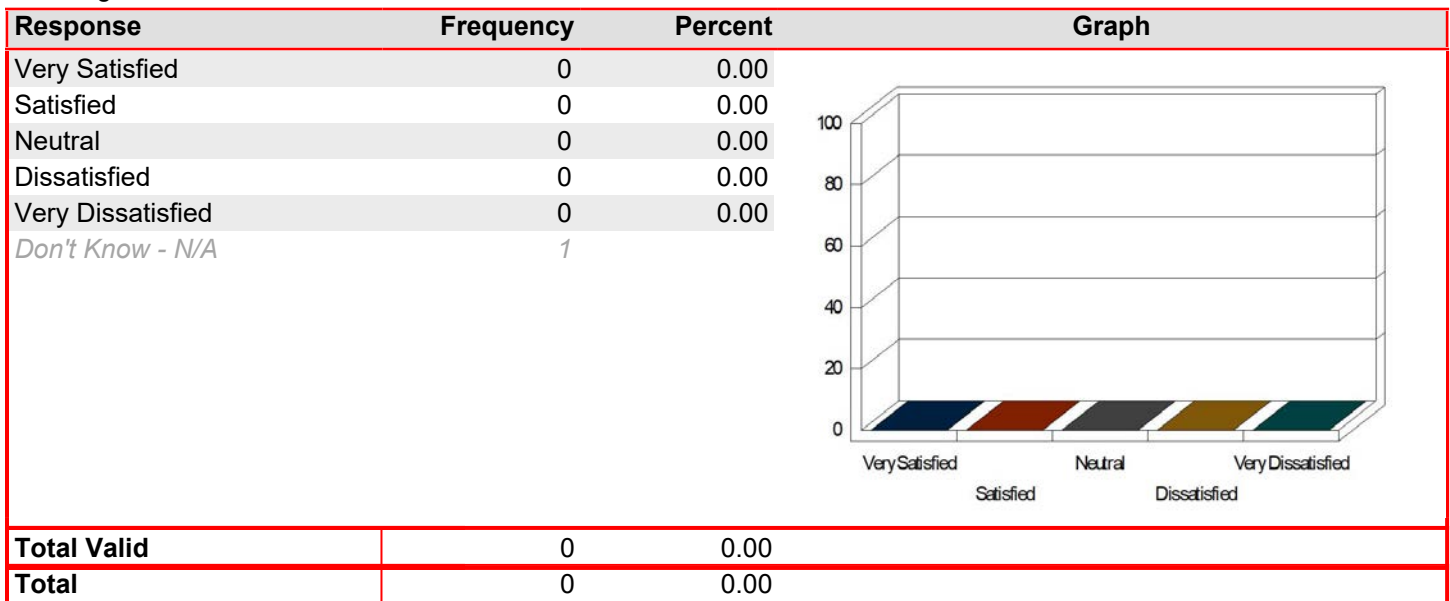
## Tutoring/CAPS - Assistance of staff

Mean: -



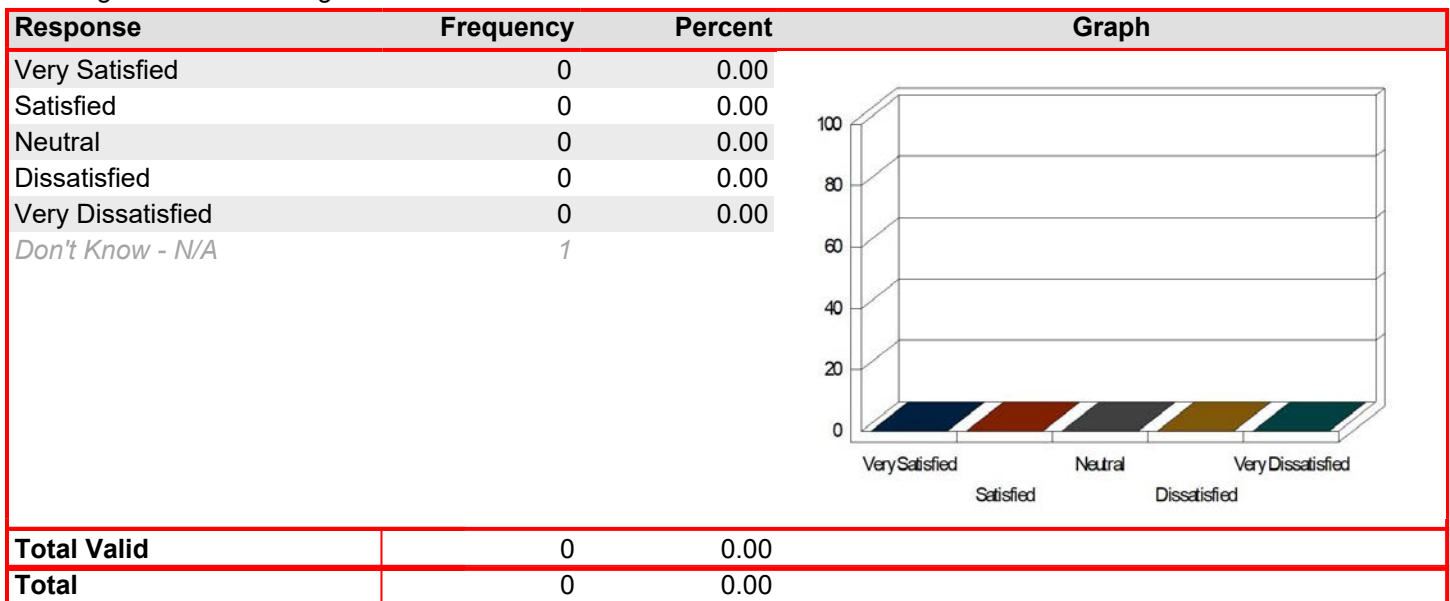
## Tutoring/CAPS - Friendliness of staff

Mean: -



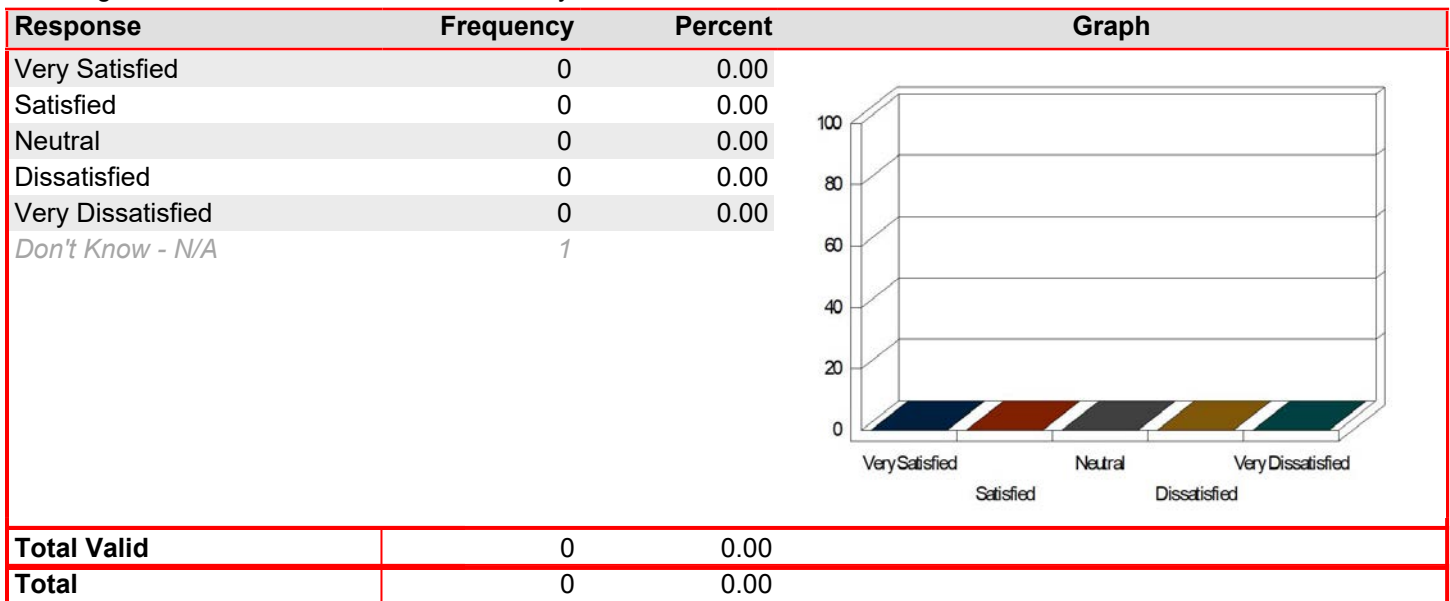
## Tutoring/CAPS - Knowledge of staff

Mean: -



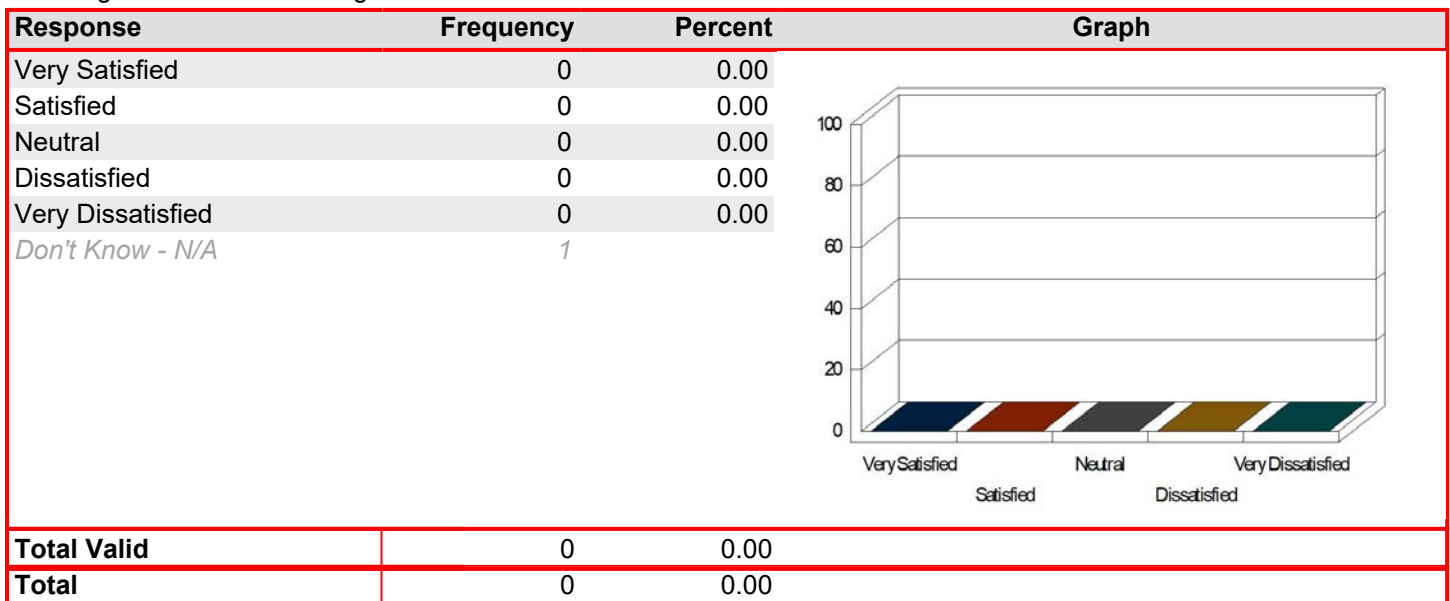
## Tutoring/CAPS - Documented student disability services

Mean: -



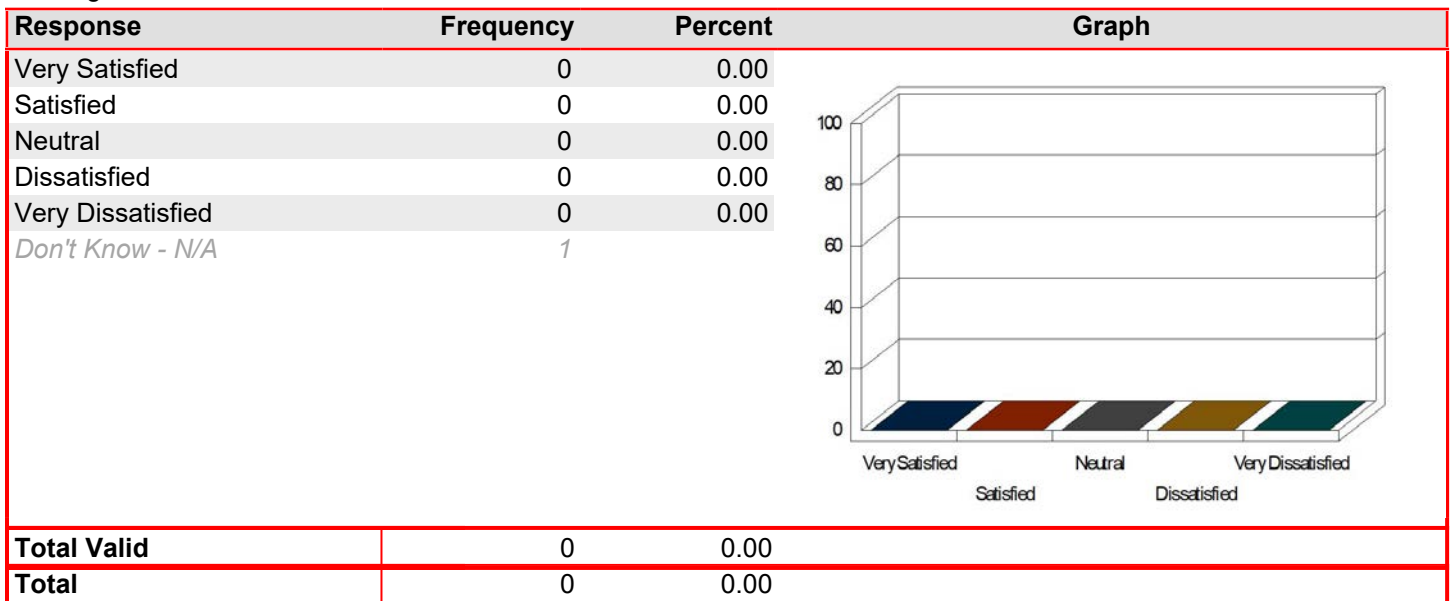
## Tutoring/CAPS - Peer tutoring services

Mean: -



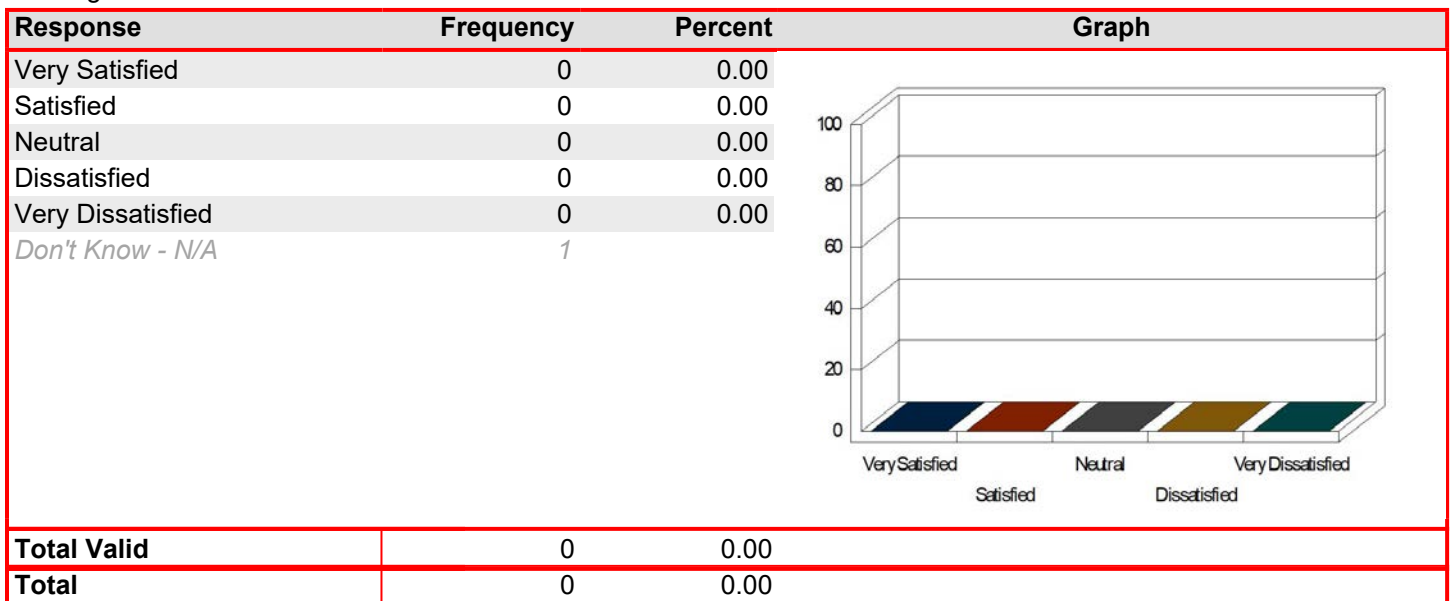
## Testing Services - Assistance of staff

Mean: -



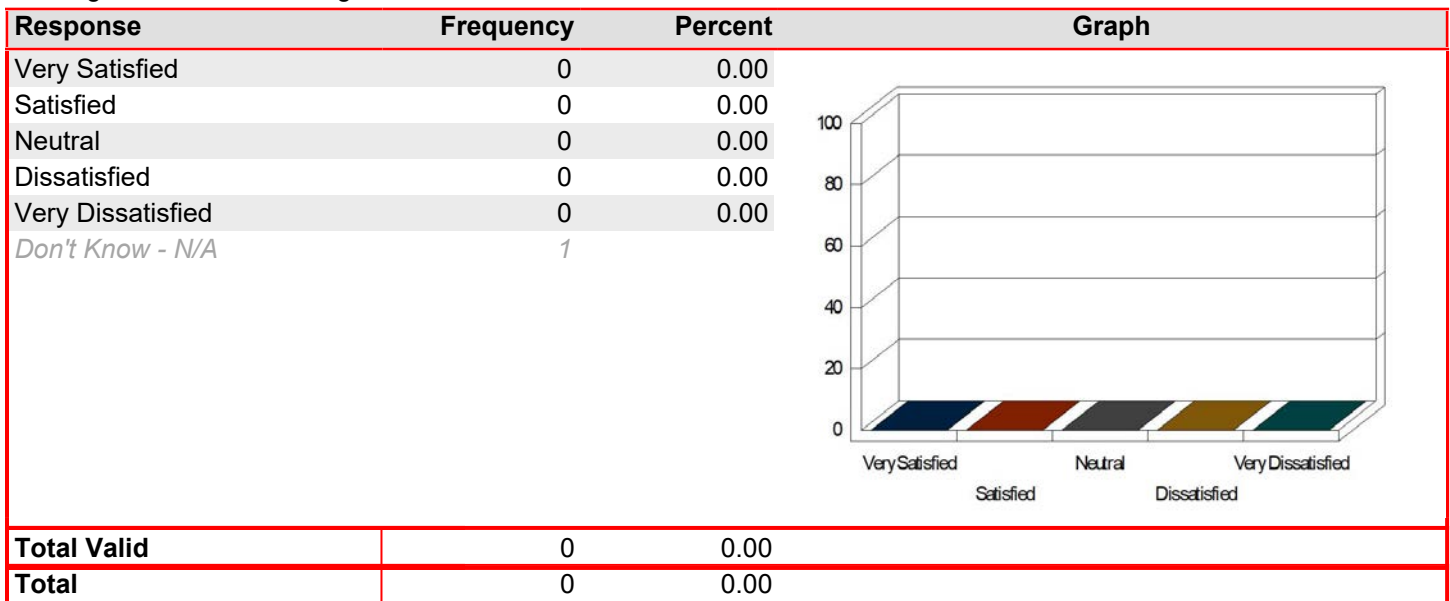
## Testing Services - Friendliness of staff

Mean: -



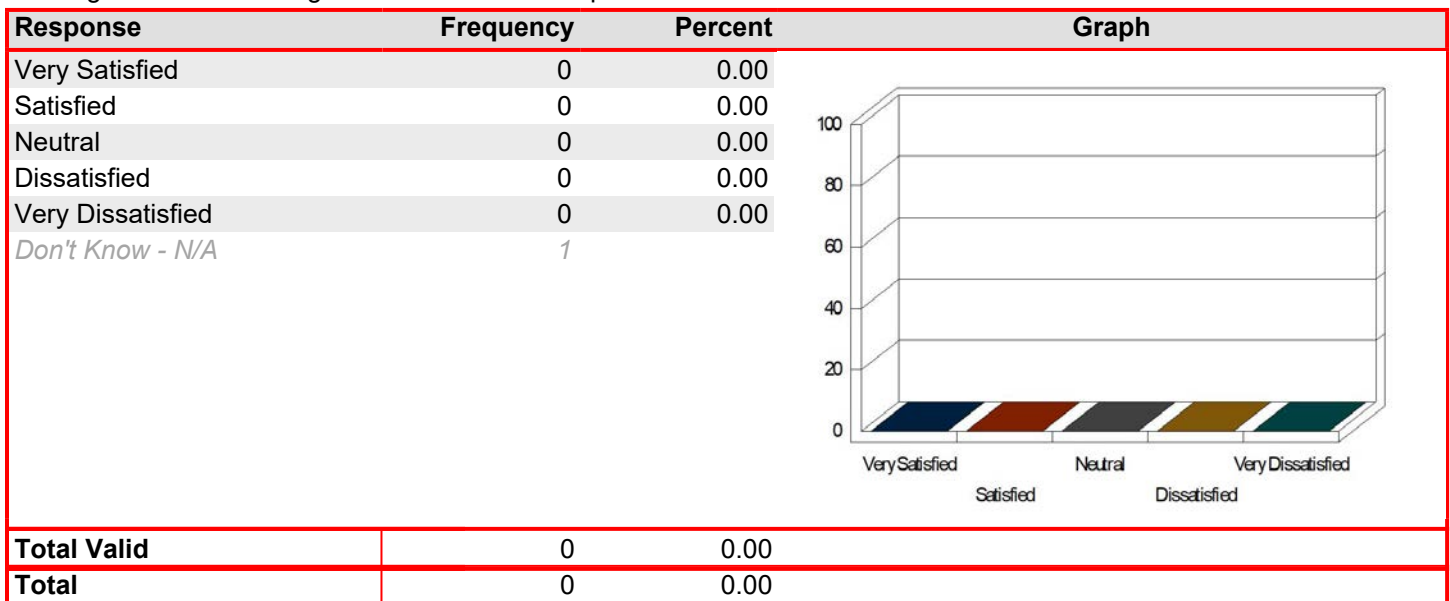
## Testing Services - Knowledge of staff

Mean: -



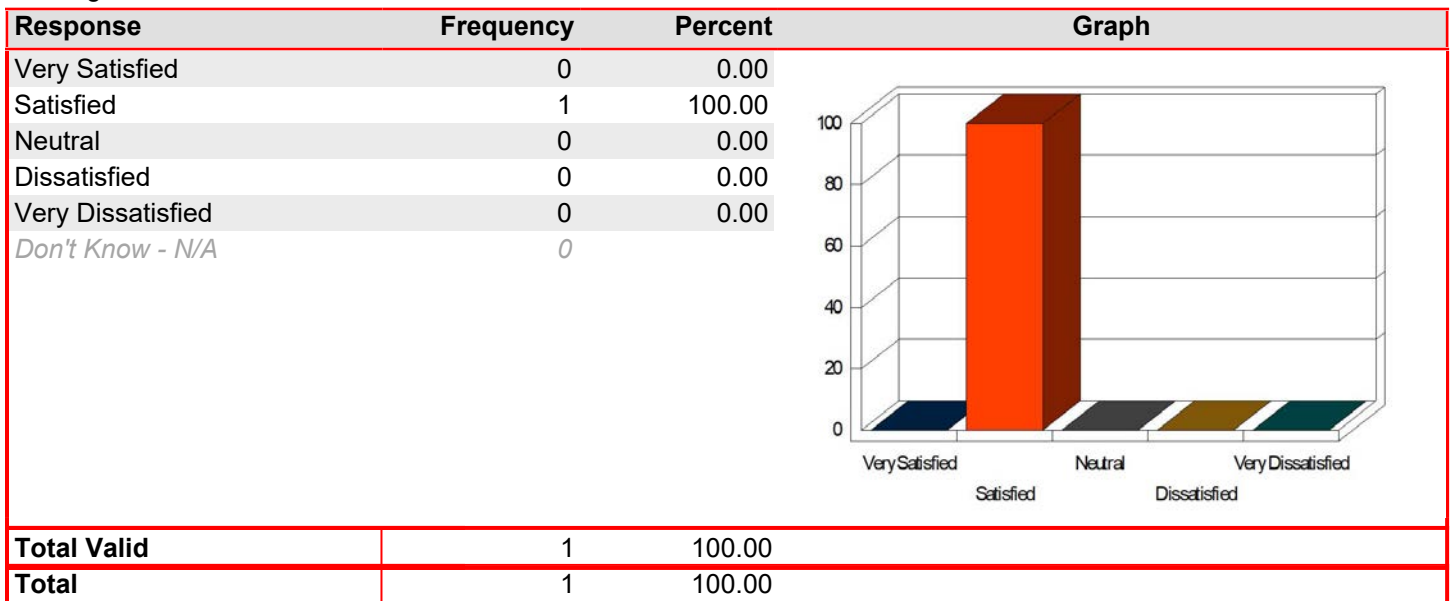
## Testing Services - Testing Center hours are adequate

Mean: -



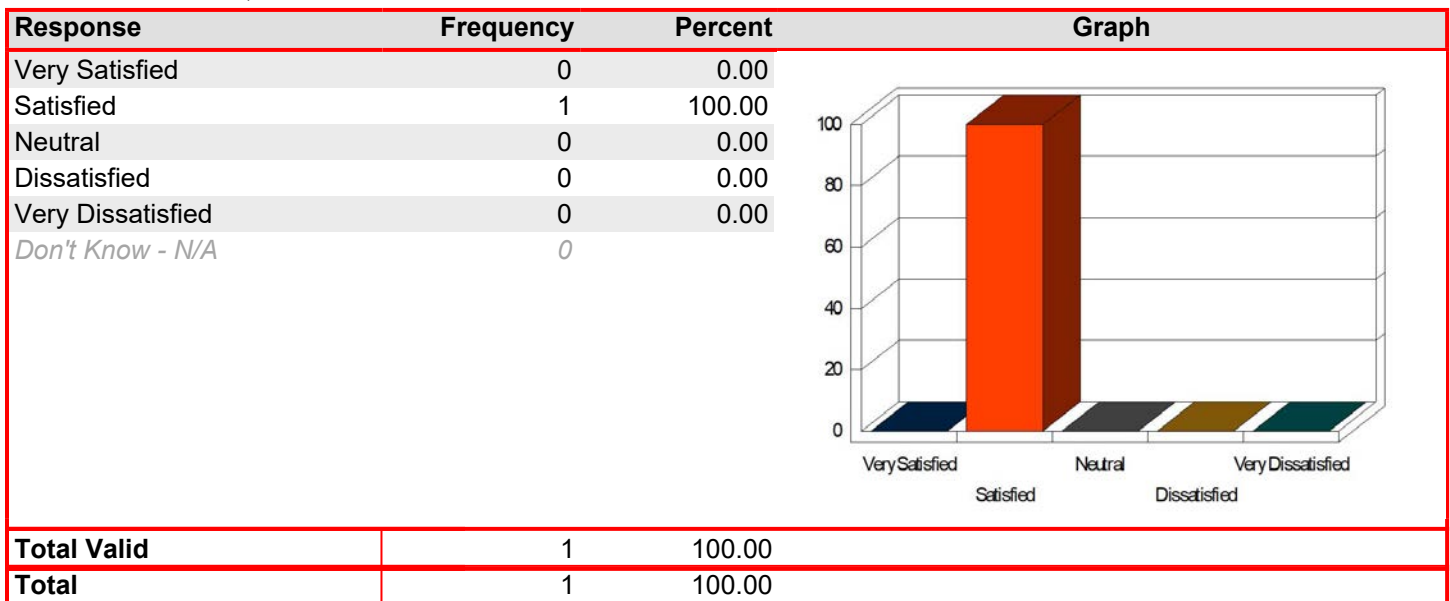
## Testing Services - Website information

Mean: 4.00



## Instruction - Overall, teachers care about me

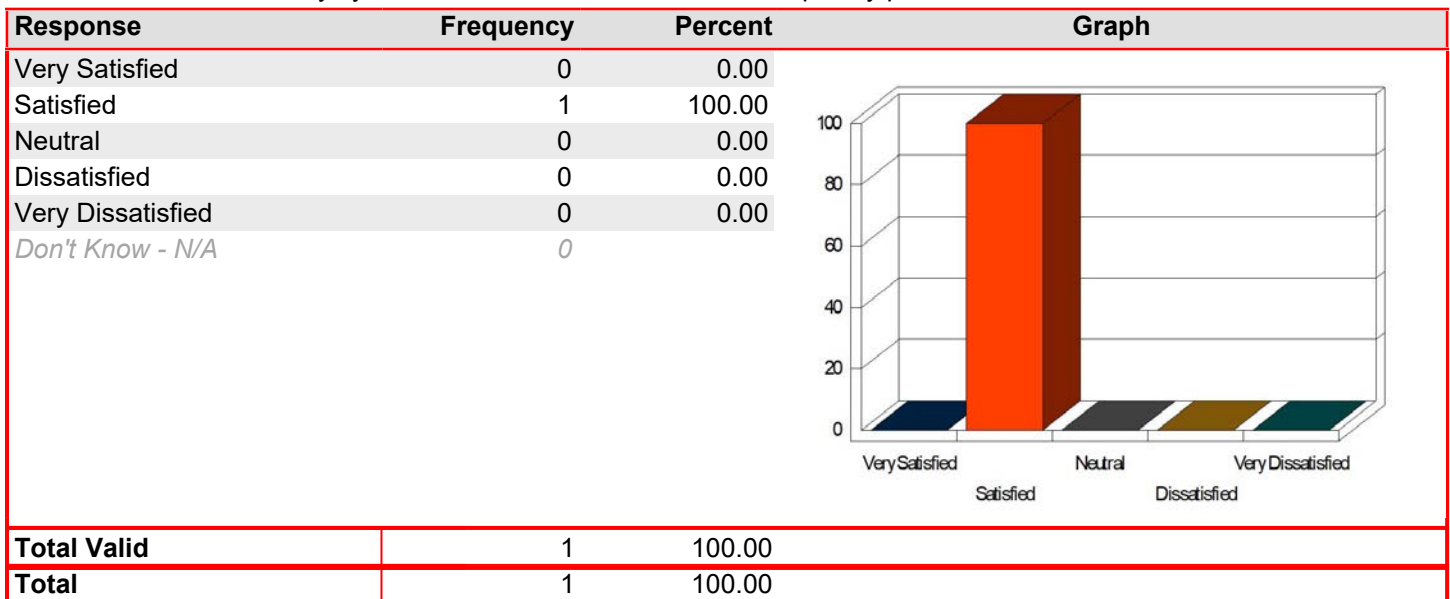
Mean: 4.00





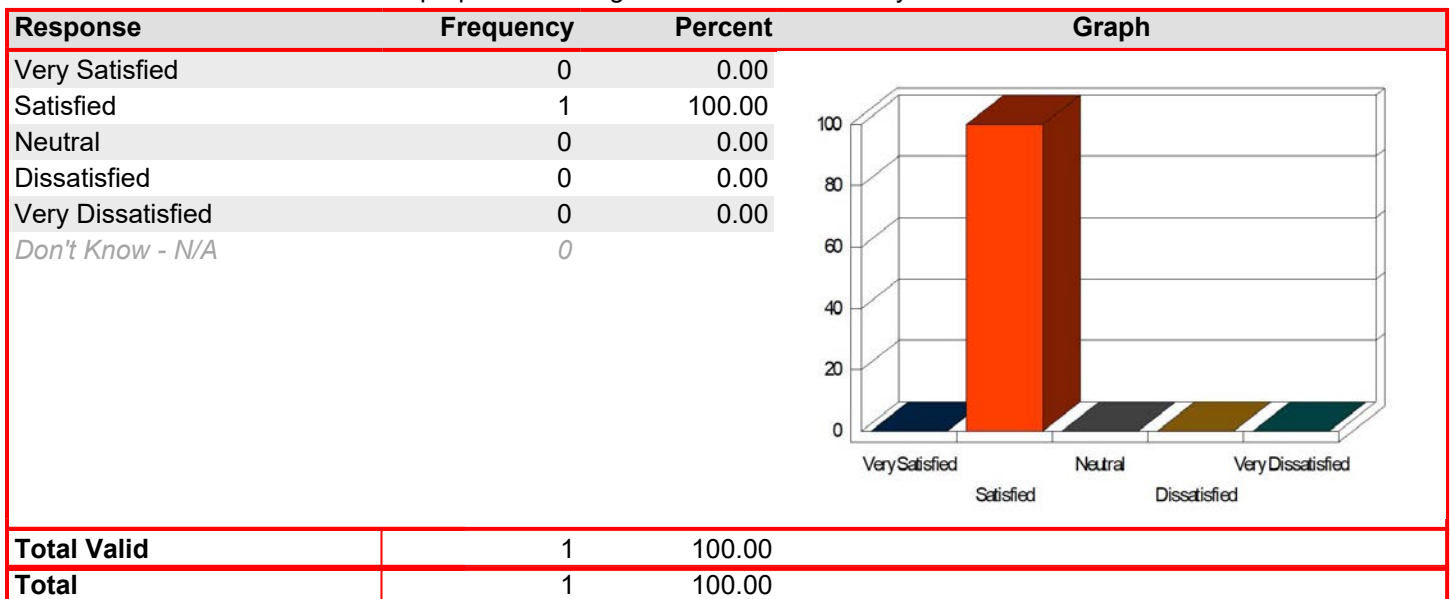
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.00



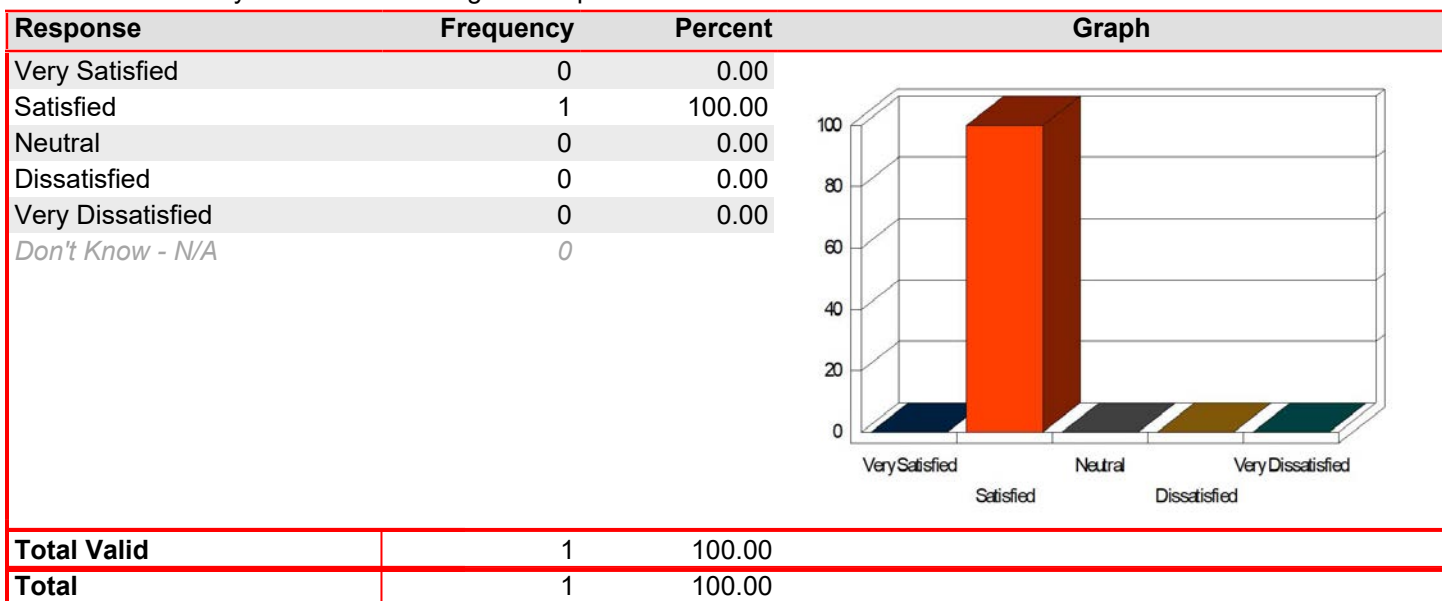
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.00



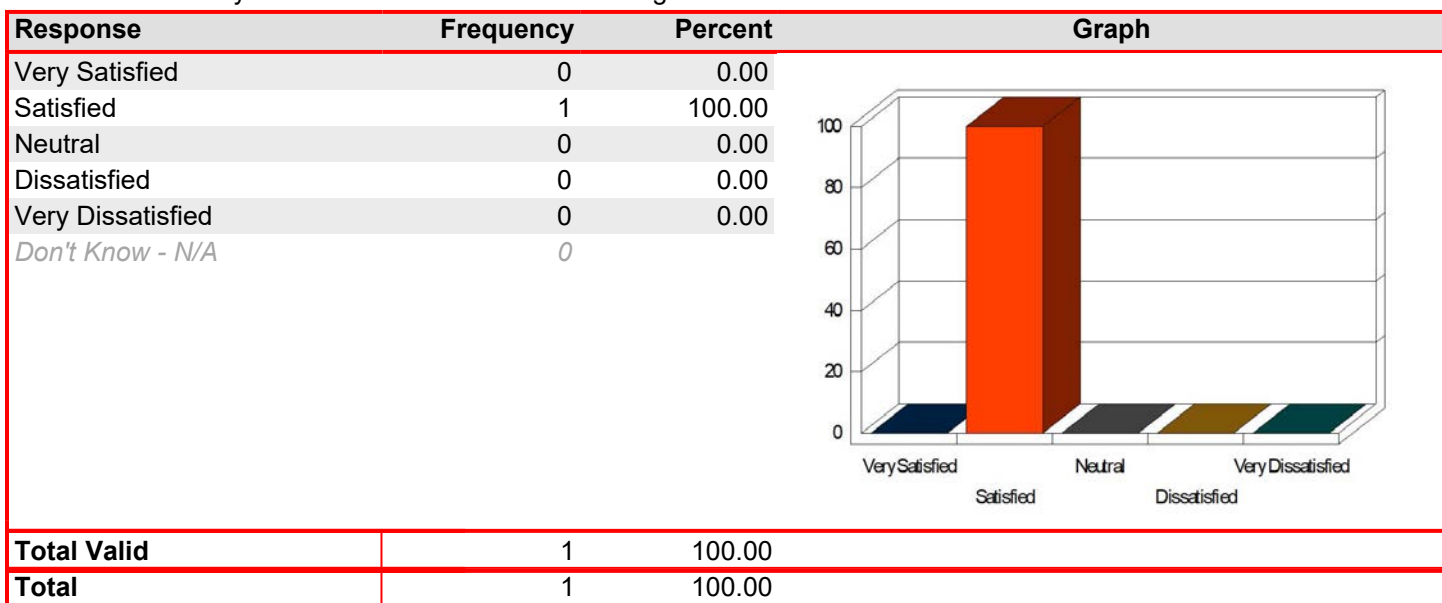
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.00



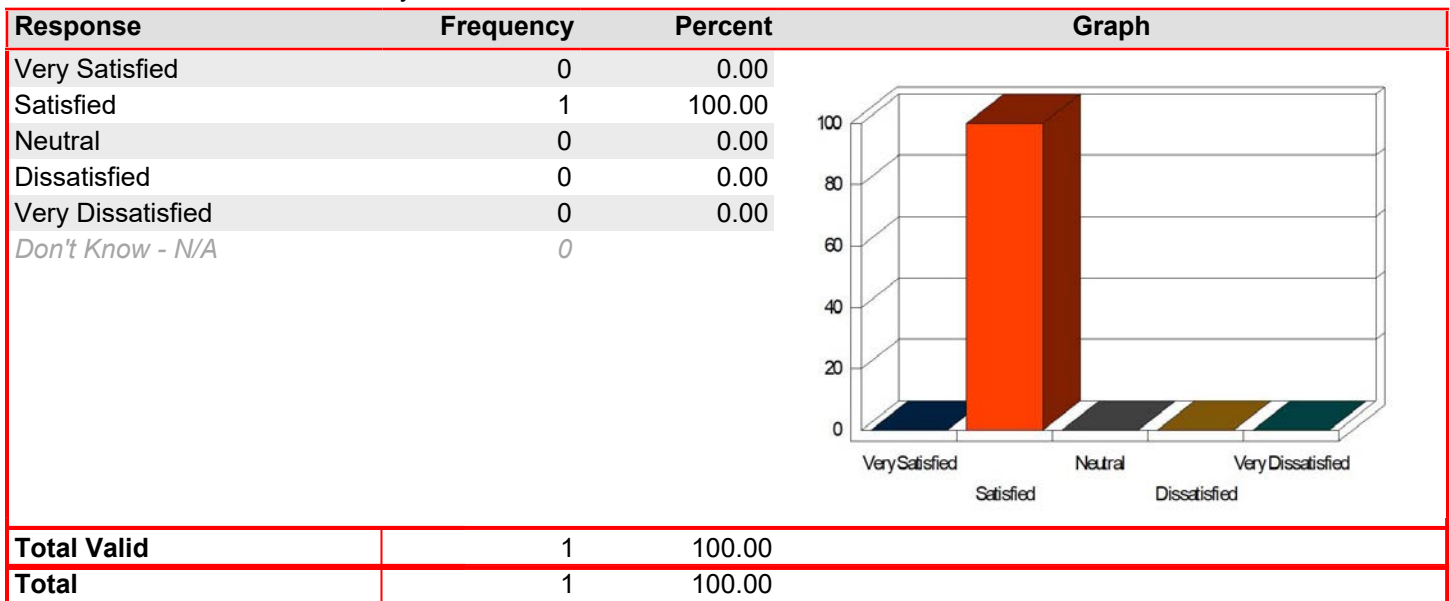
Instruction - Faculty are available after class and during office hours

Mean: 4.00



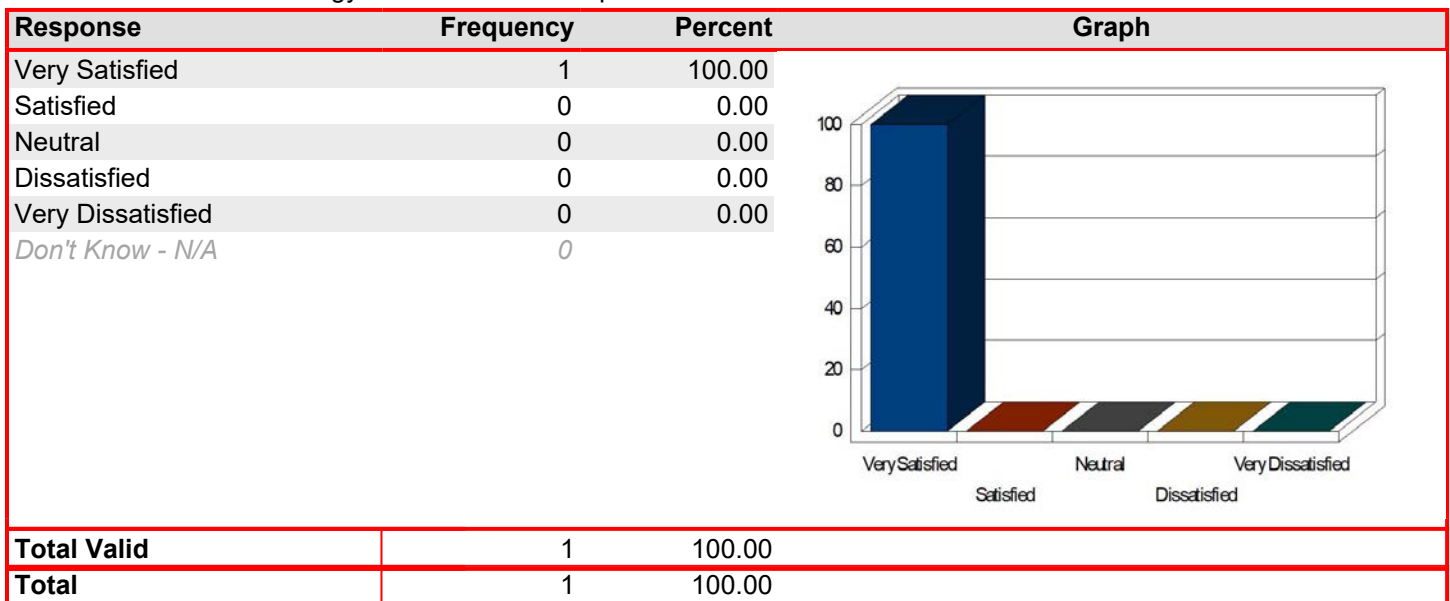
Overall-Student services routinely assisted me

Mean: 4.00



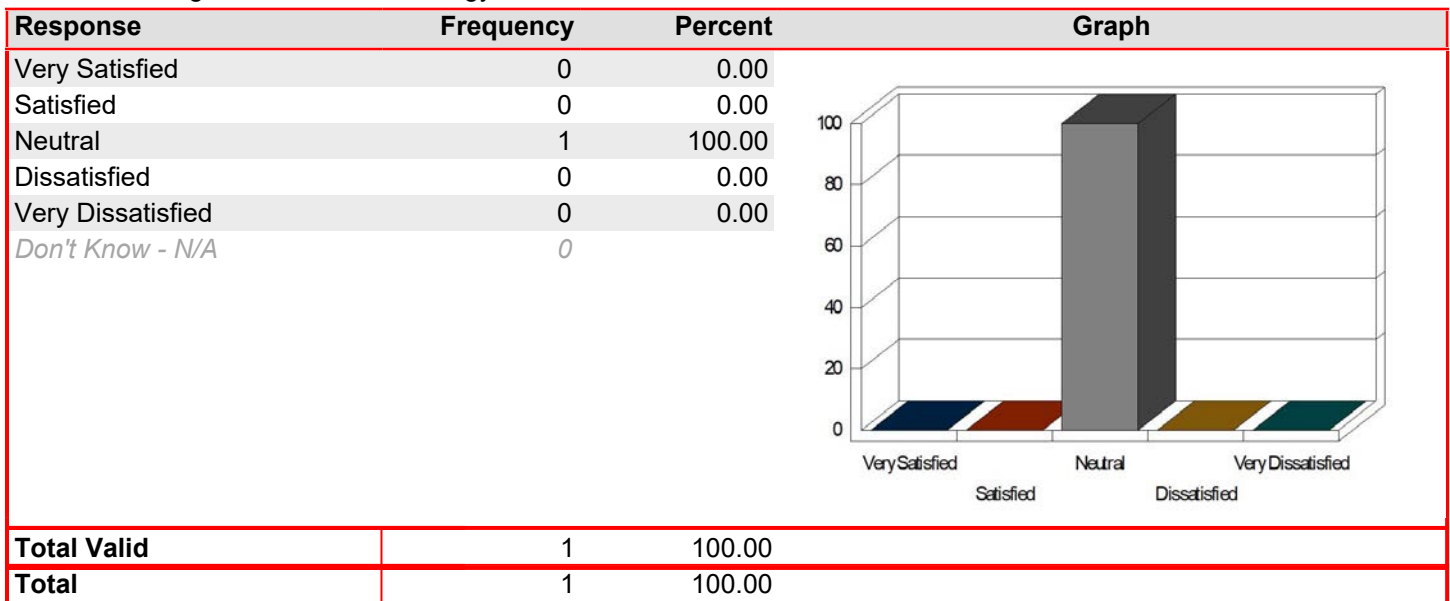
Overall-Access to technology resources was adequate

Mean: 5.00



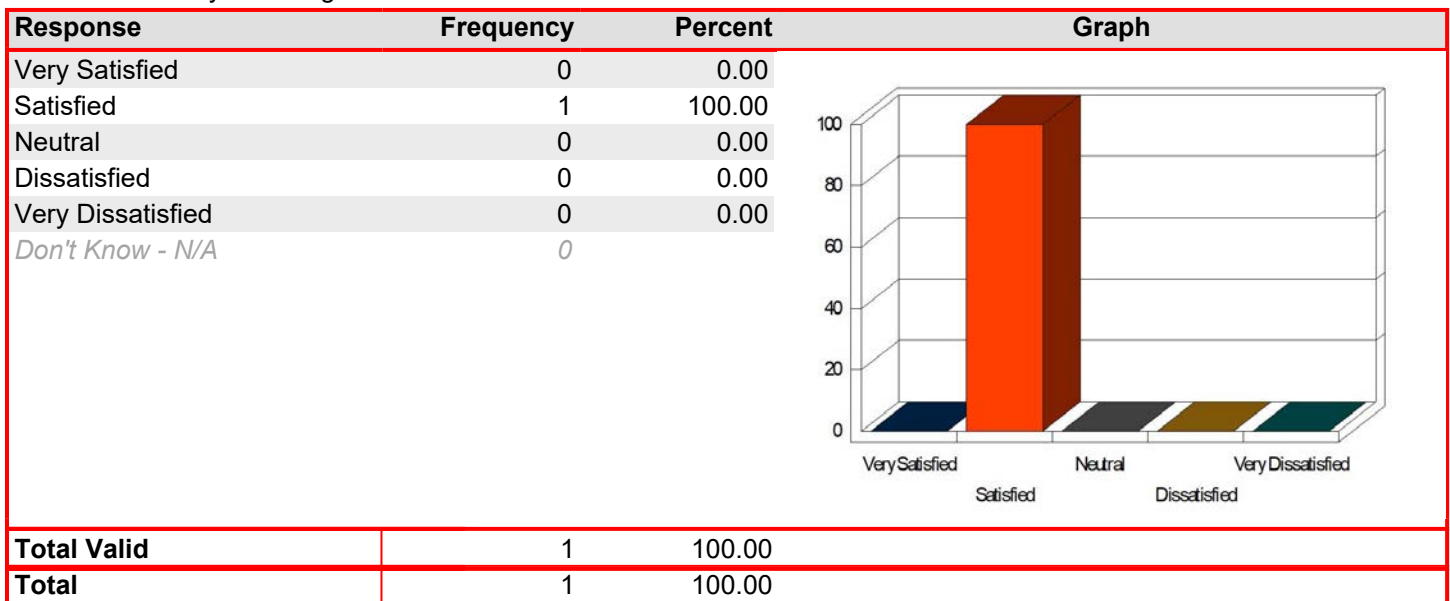
Overall-Training in the use of technology was available

Mean: 3.00



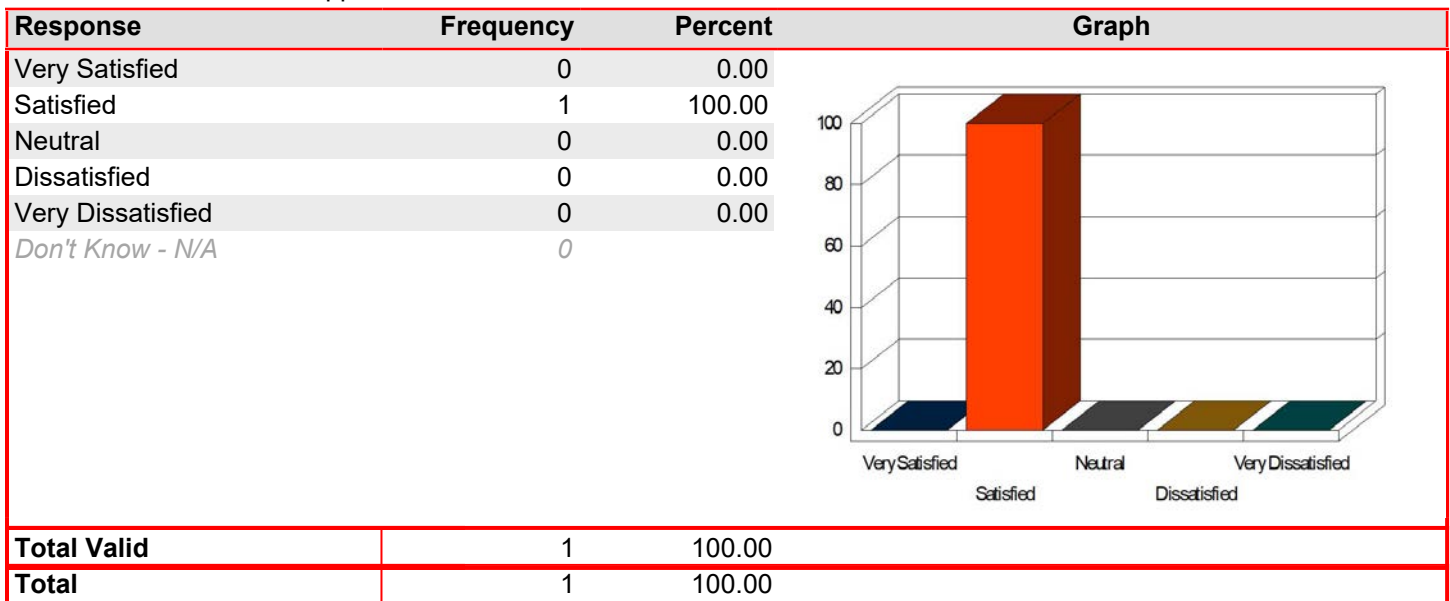
Overall-Efficiency receiving services

Mean: 4.00



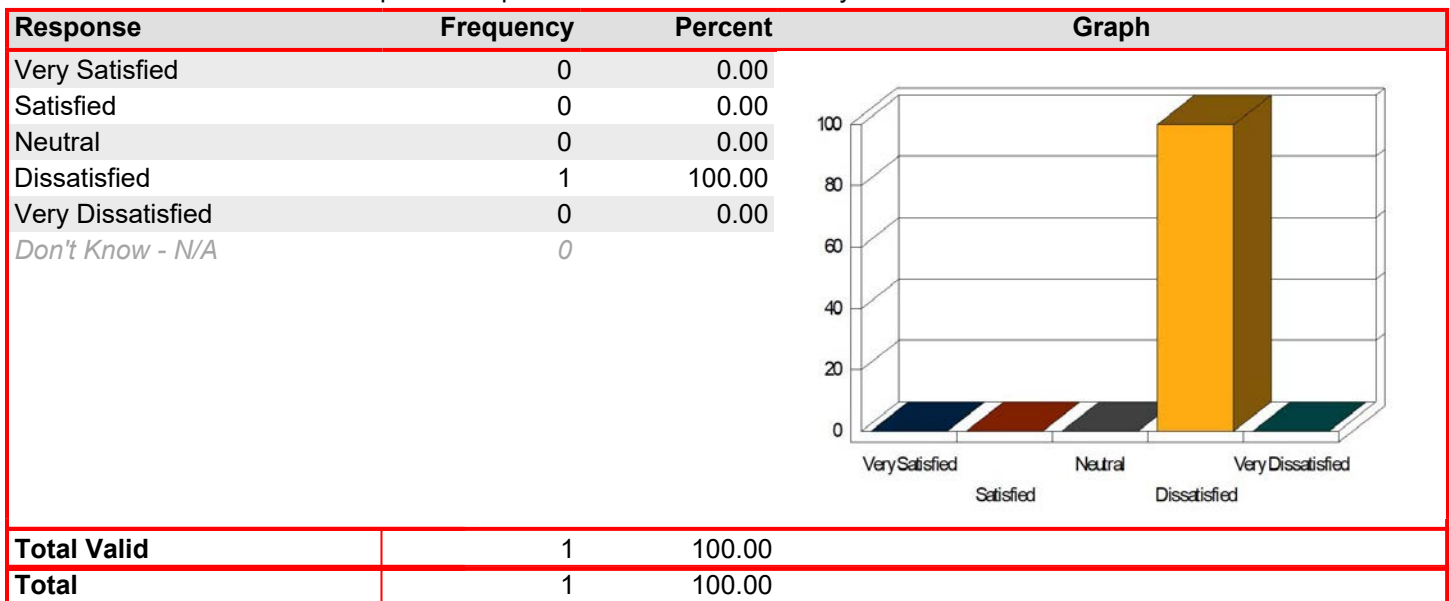
Overall-Administration is approachable

Mean: 4.00



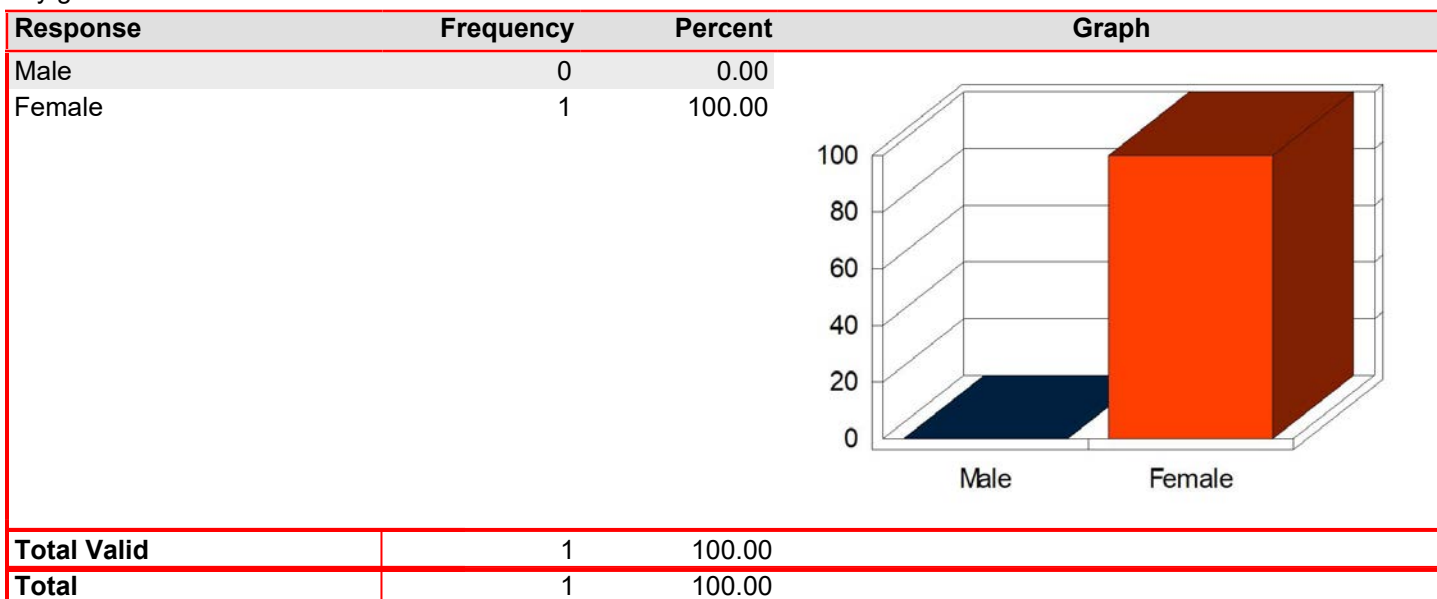
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 2.00



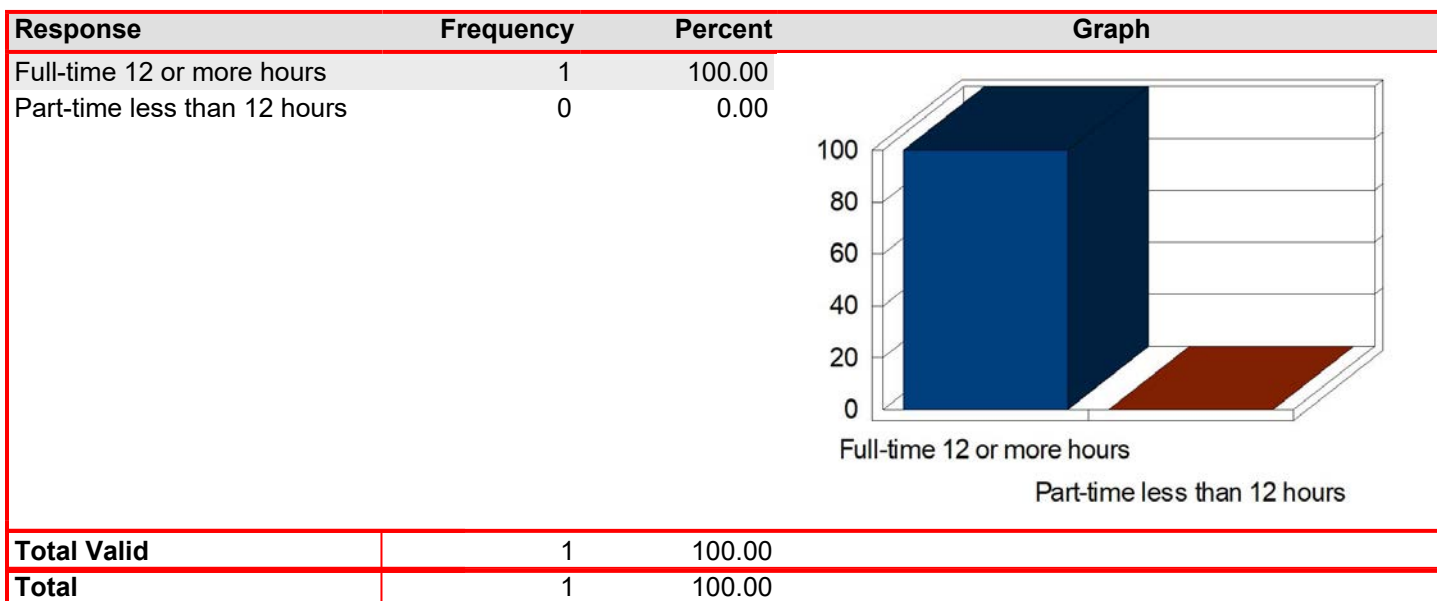
My gender is:

Mean: 2.00



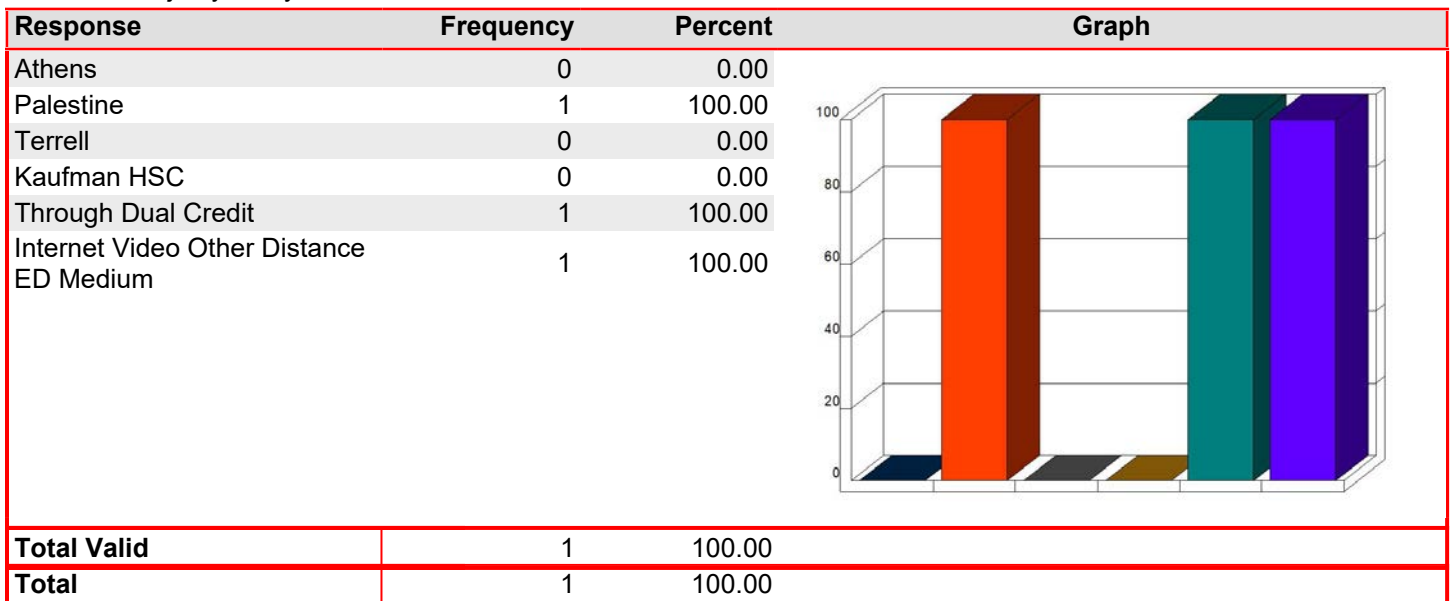
I am enrolled

Mean: 1.00



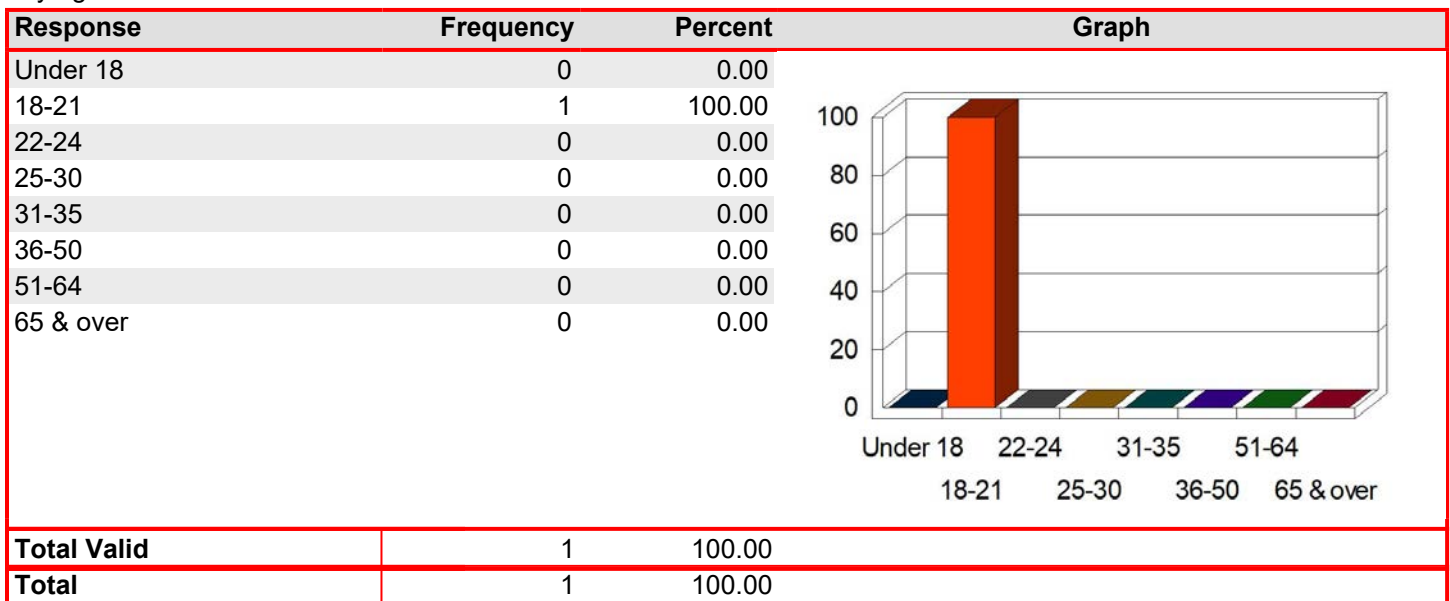
I take the majority of my classes

Mean: -



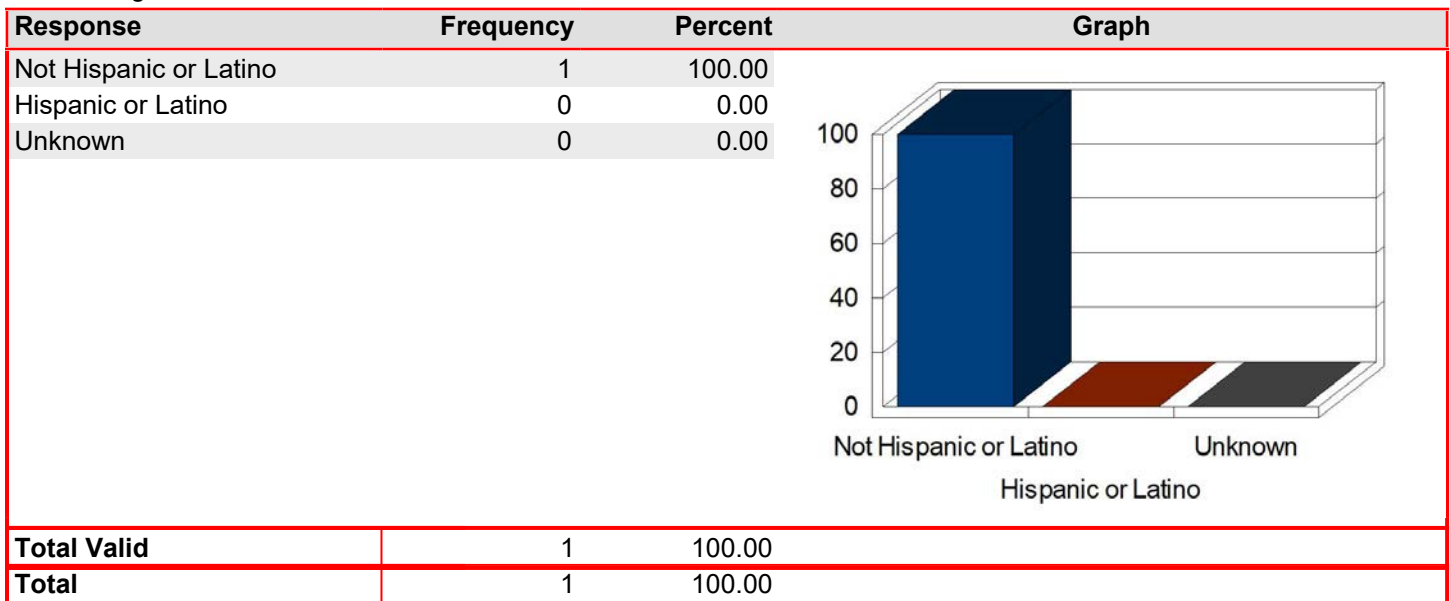
My age is:

Mean: 2.00



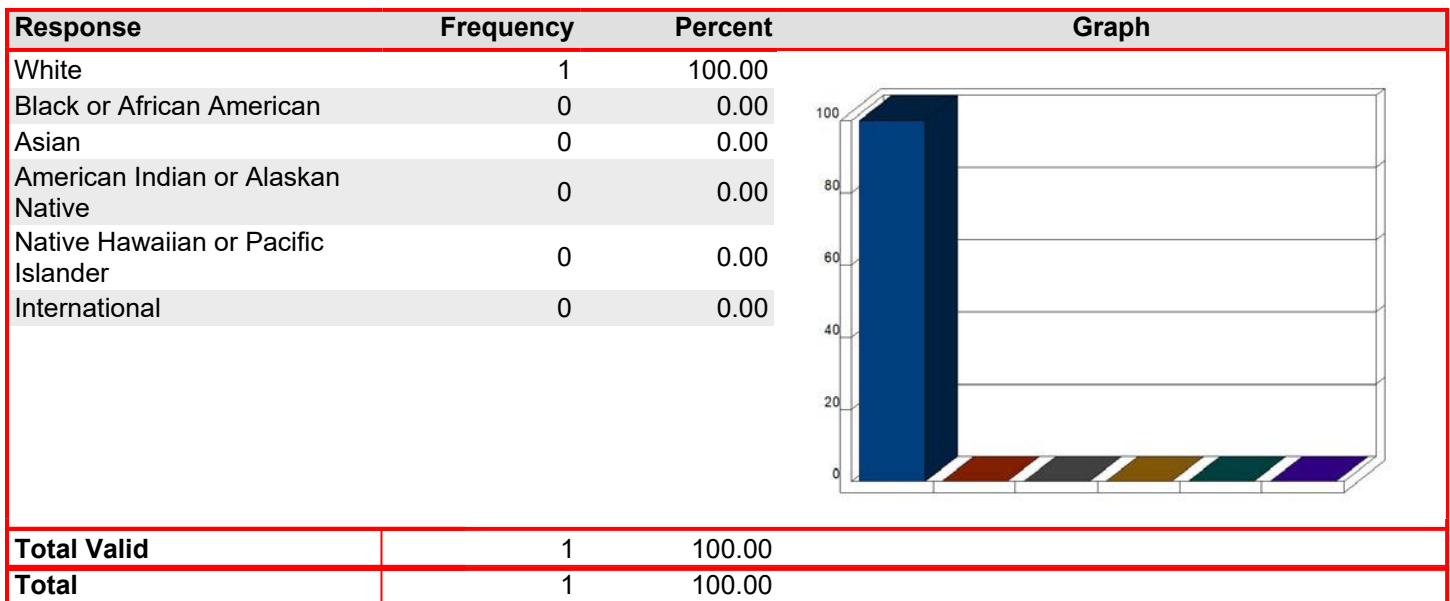
Ethnic Origin

Mean: 1.00



Race

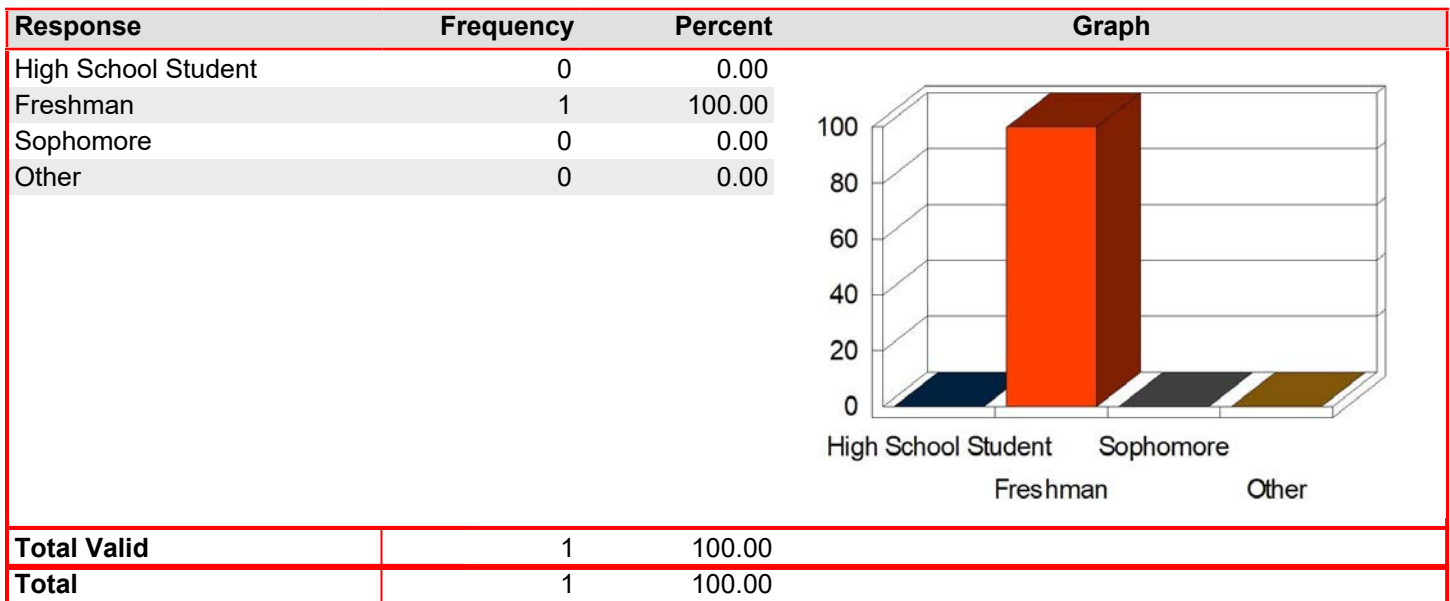
Mean: 1.00





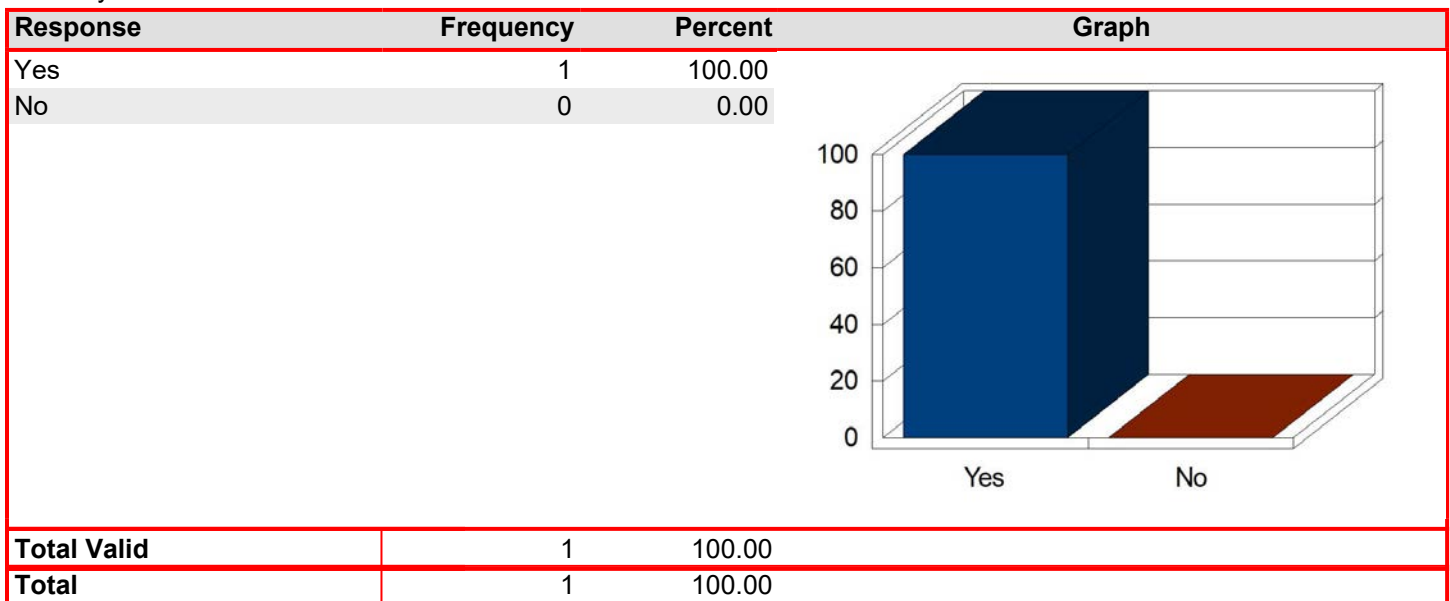
Student Classification:

Mean: 2.00



Would you recommend TVCC to a Friend?

Mean: 1.00



# Trinity Valley Community College

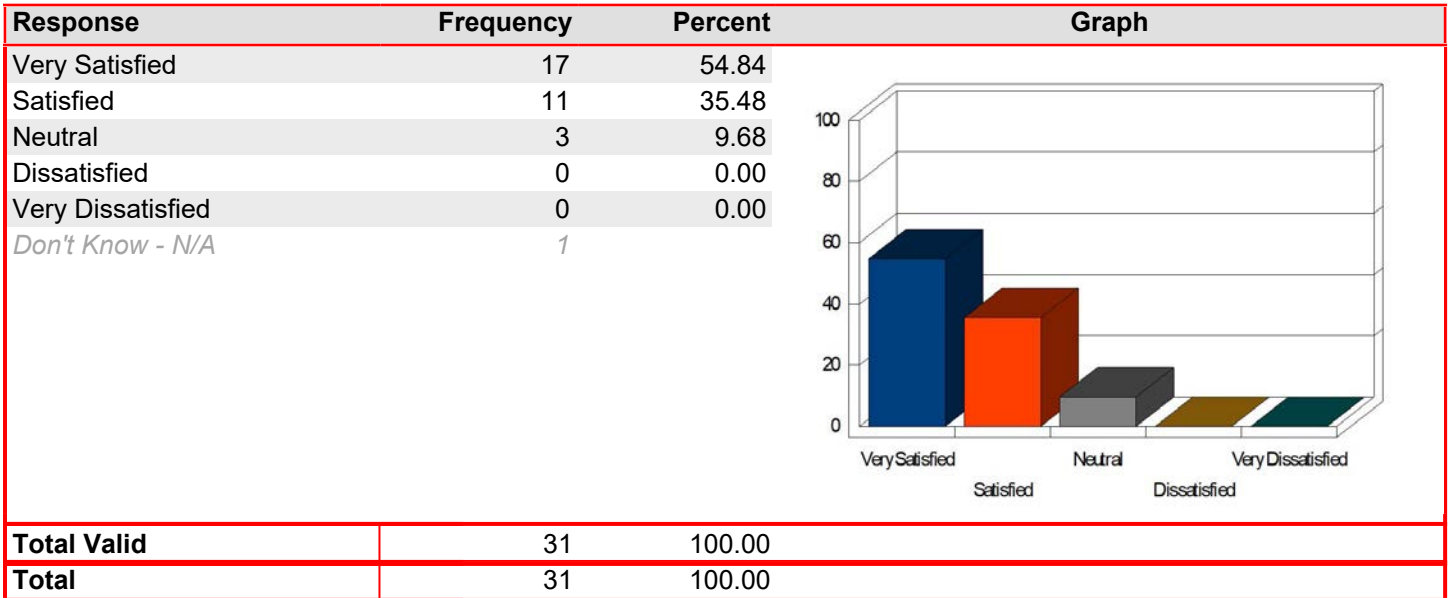
## Student Satisfaction Survey

2018

(Terrell, Internet Video Other Distance ED Medium)

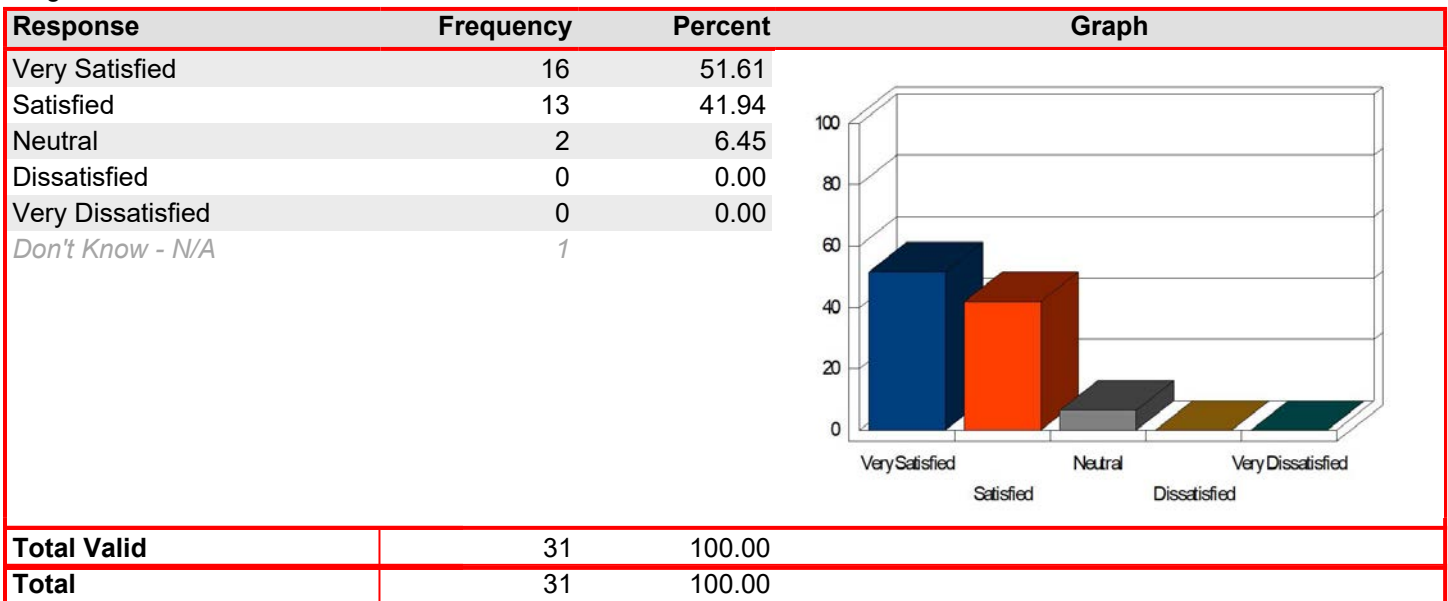
Registration & Admissions - Assistance of staff

Mean: 4.45



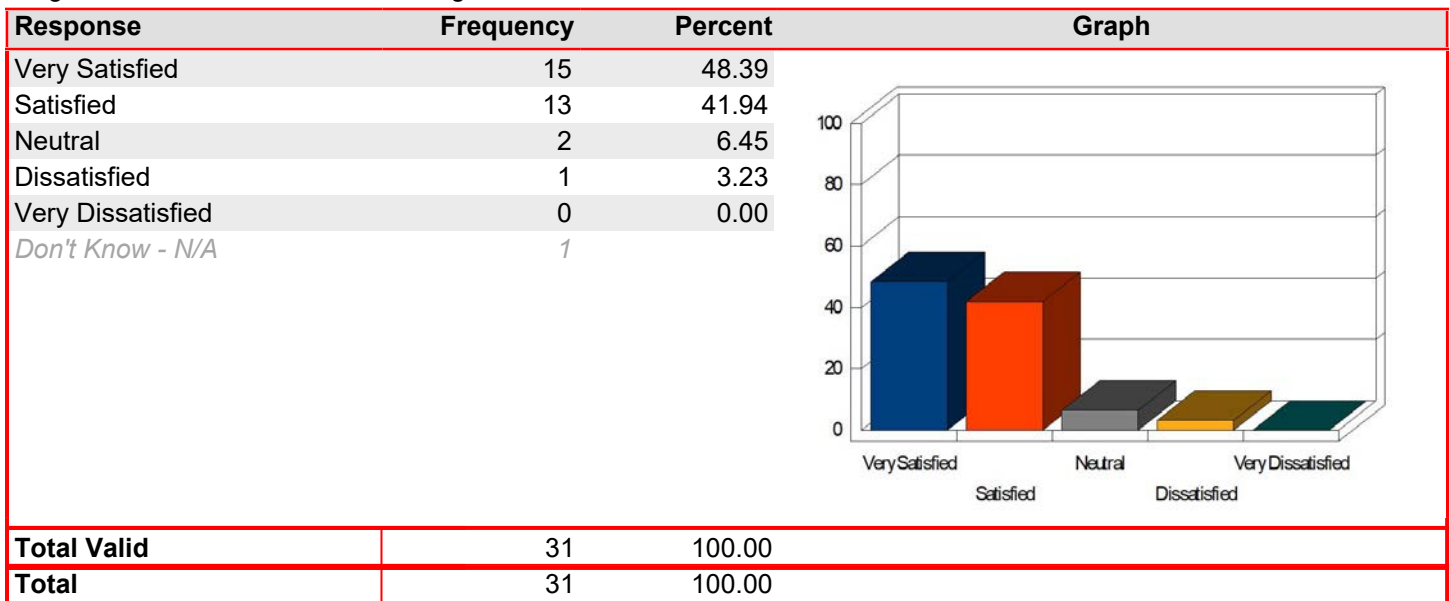
Registration & Admissions - Friendliness of staff

Mean: 4.45



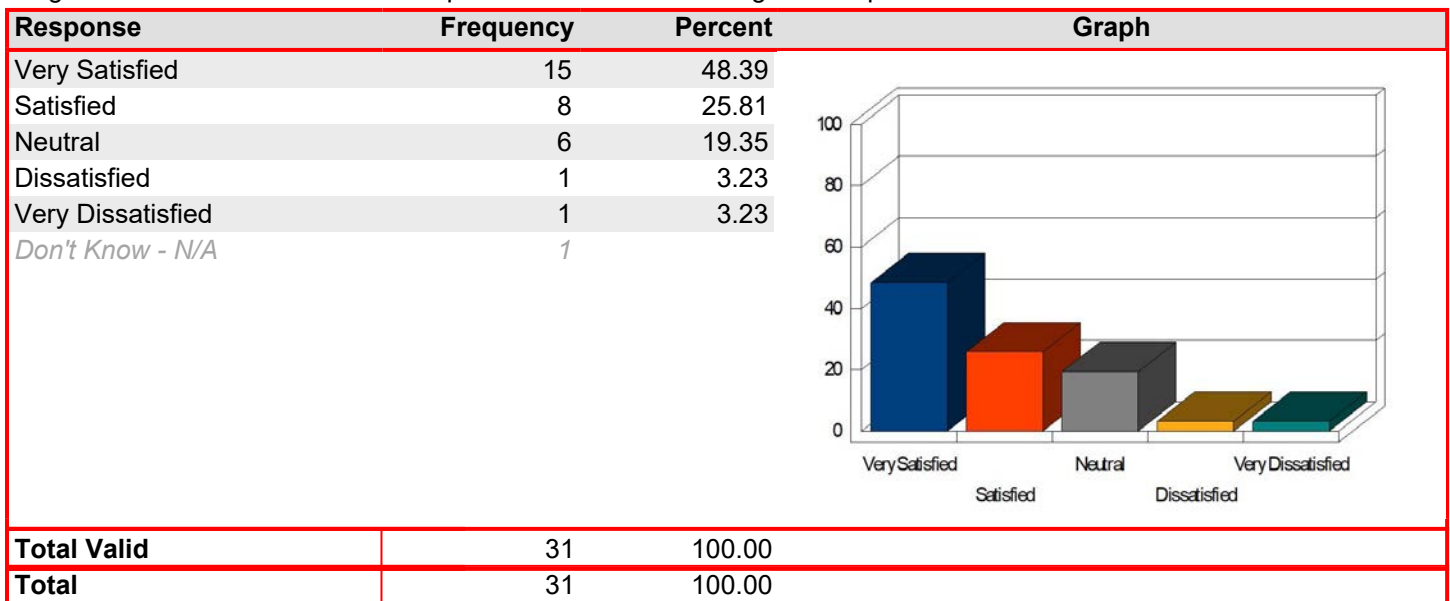
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.35



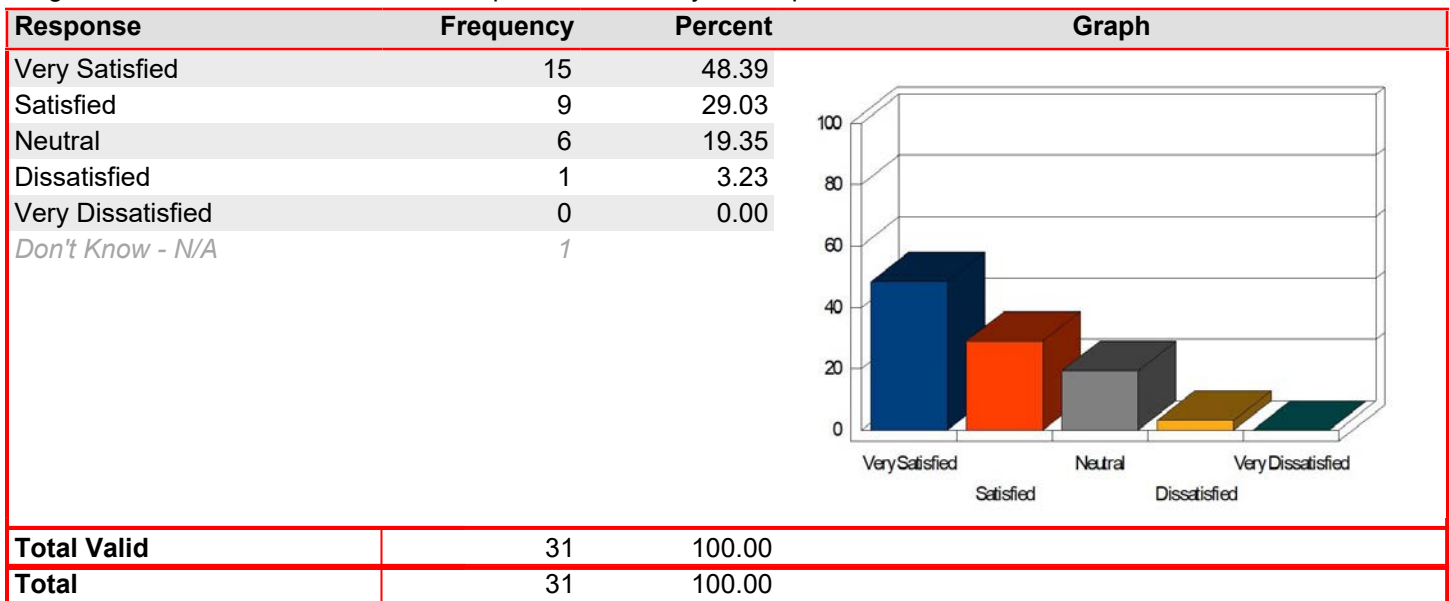
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.13



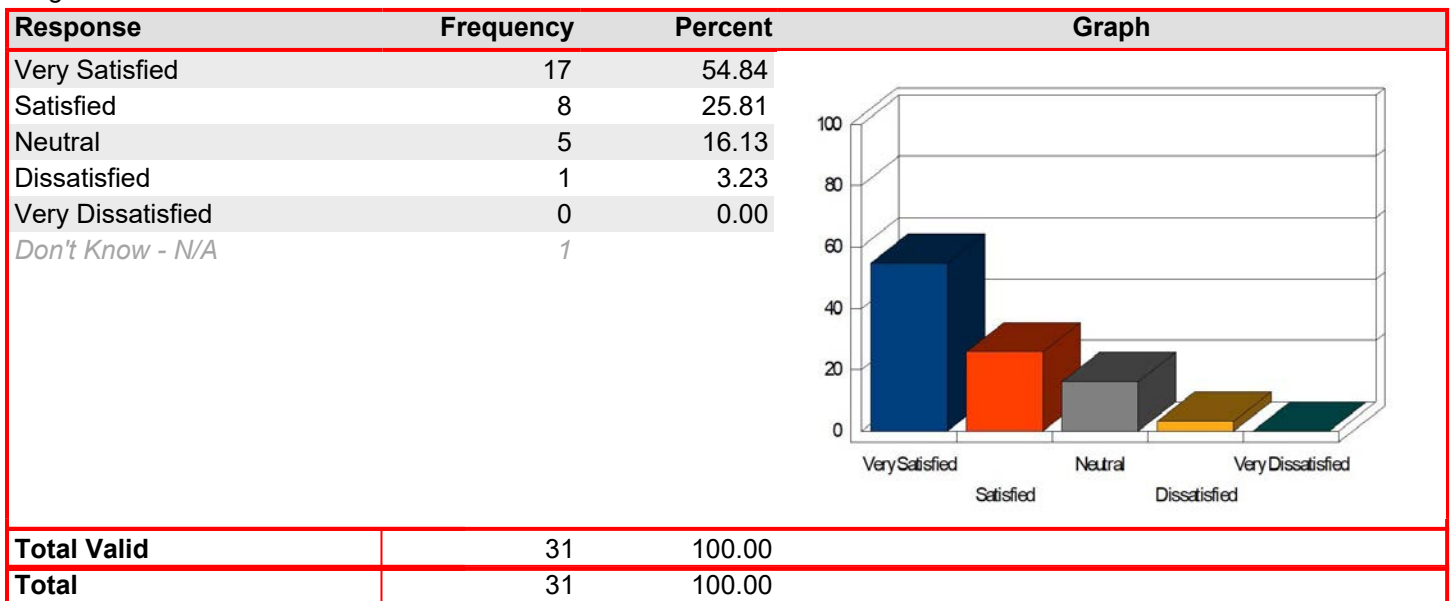
Registration & Admissions - Admissions process was easy to complete

Mean: 4.23



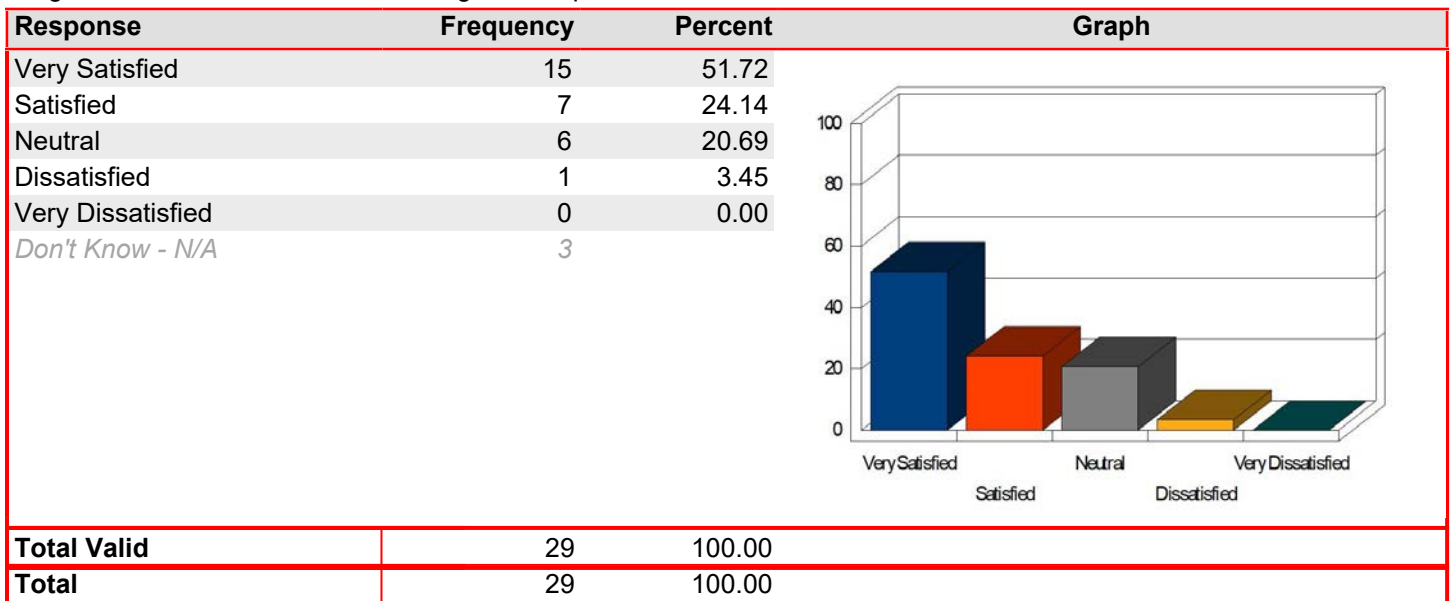
Registration & Admissions - Information I received was understandable

Mean: 4.32



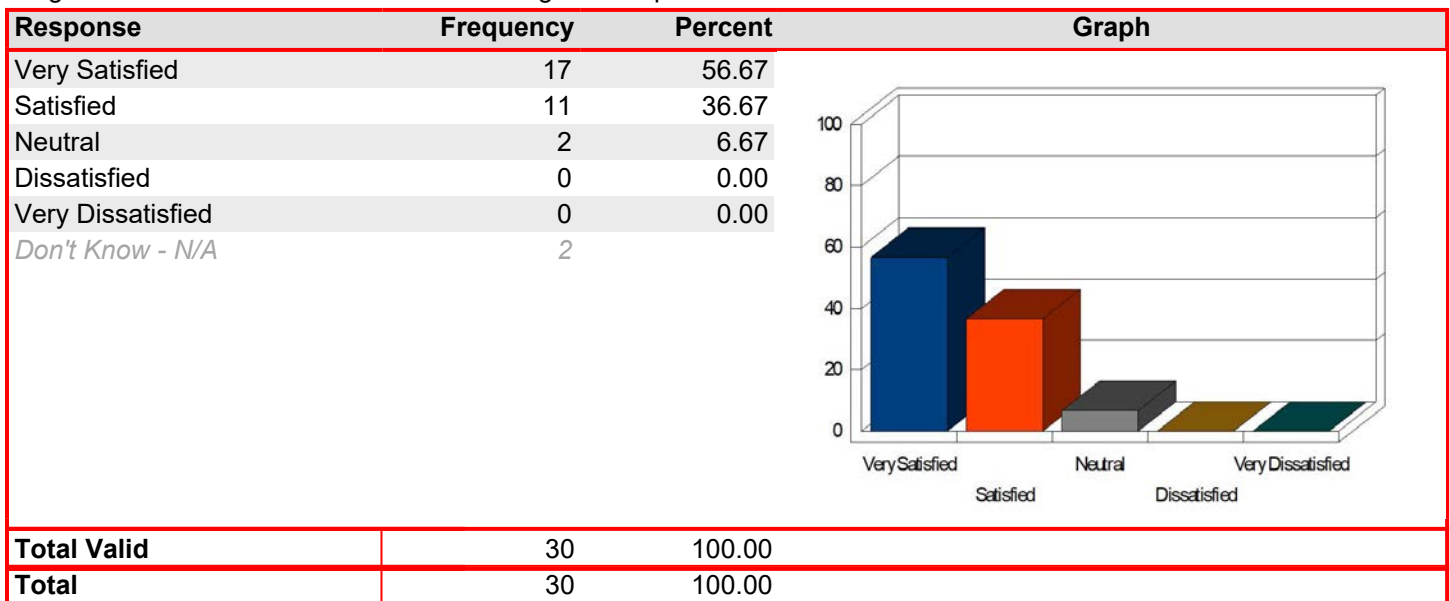
## Registration &amp; Admissions - Online registration process

Mean: 4.24



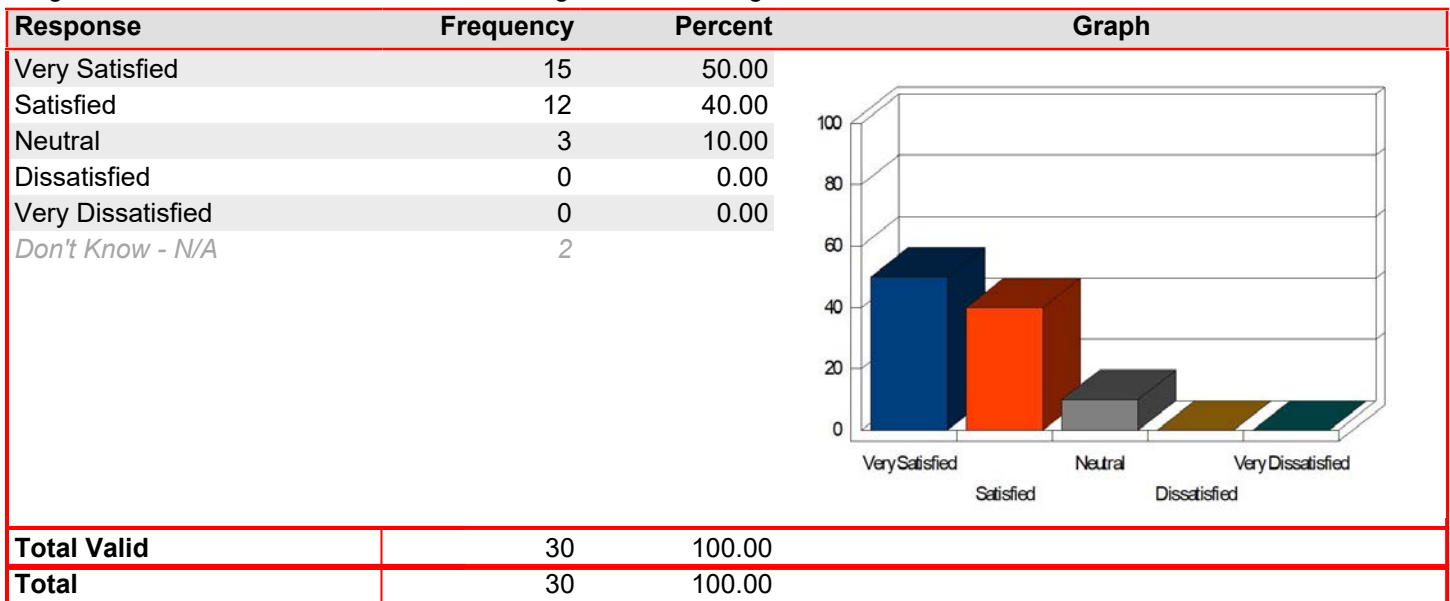
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.50



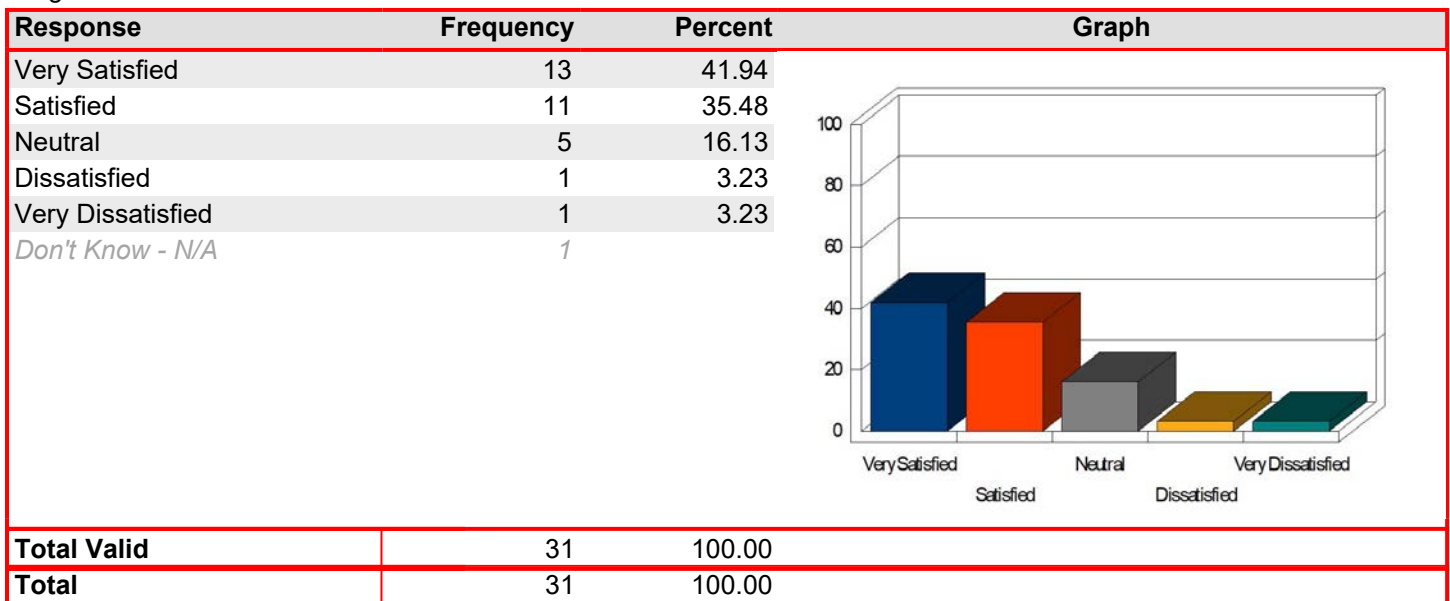
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.40



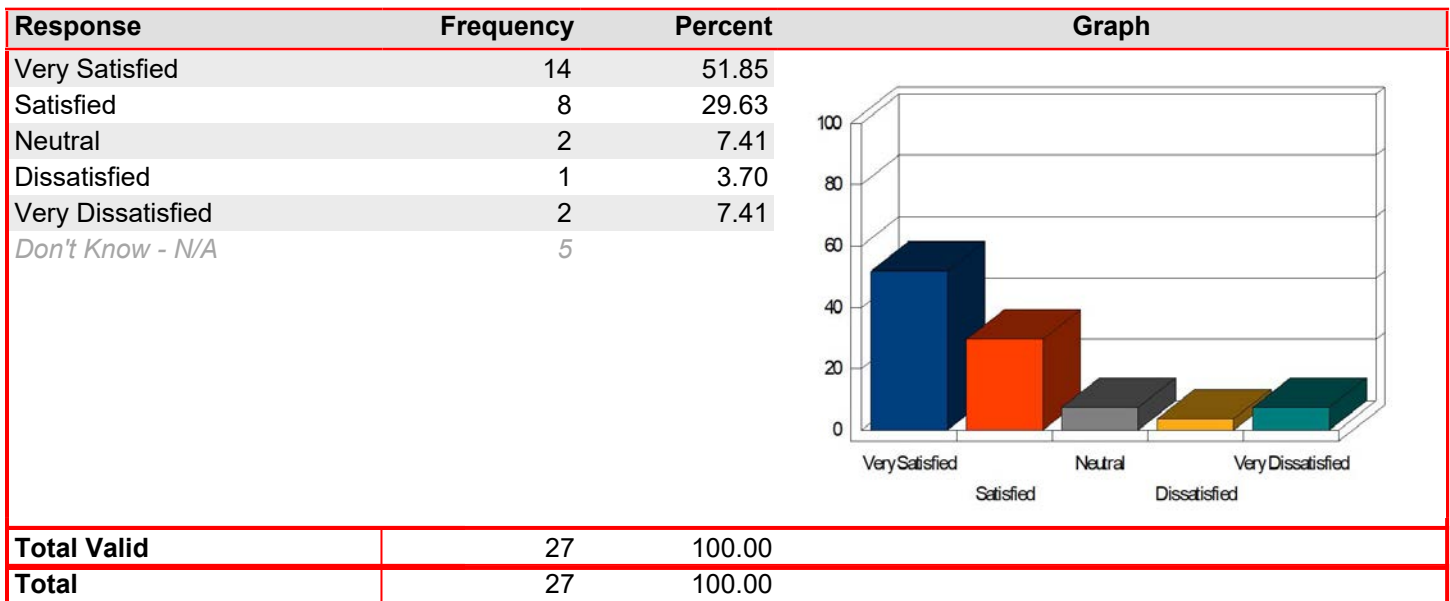
## Registration &amp; Admissions - Website information

Mean: 4.10



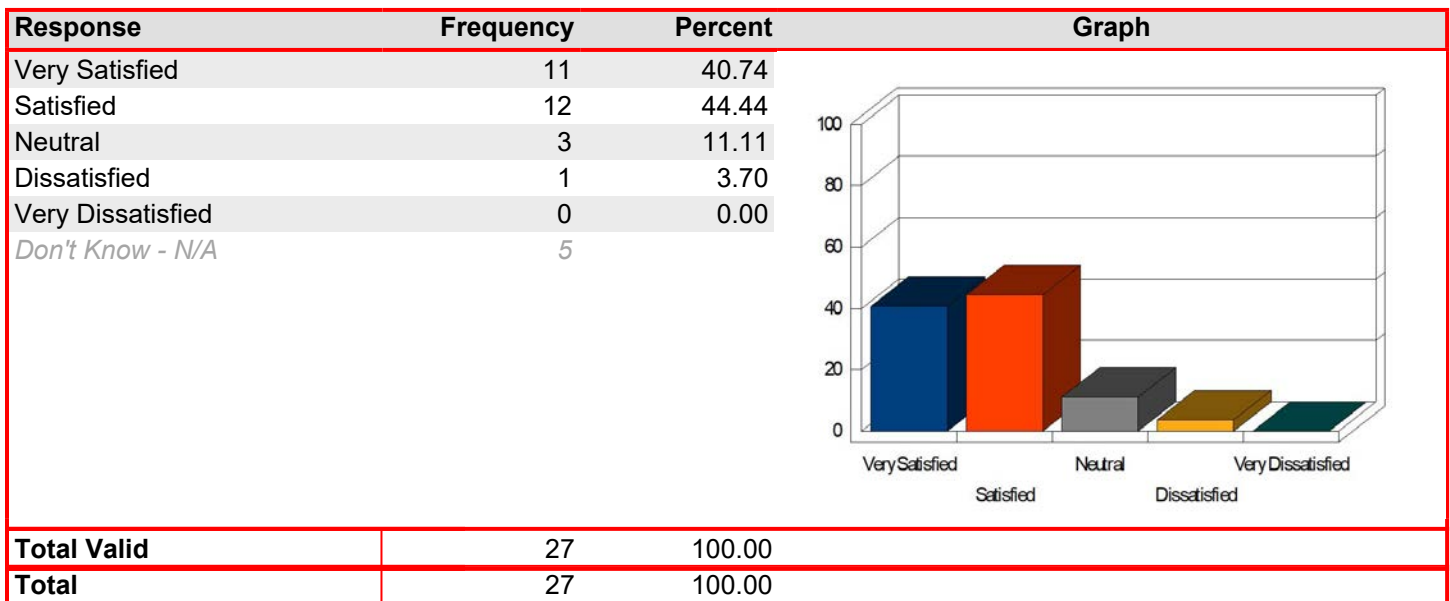
## Financial Aid - Assistance of staff

Mean: 4.15



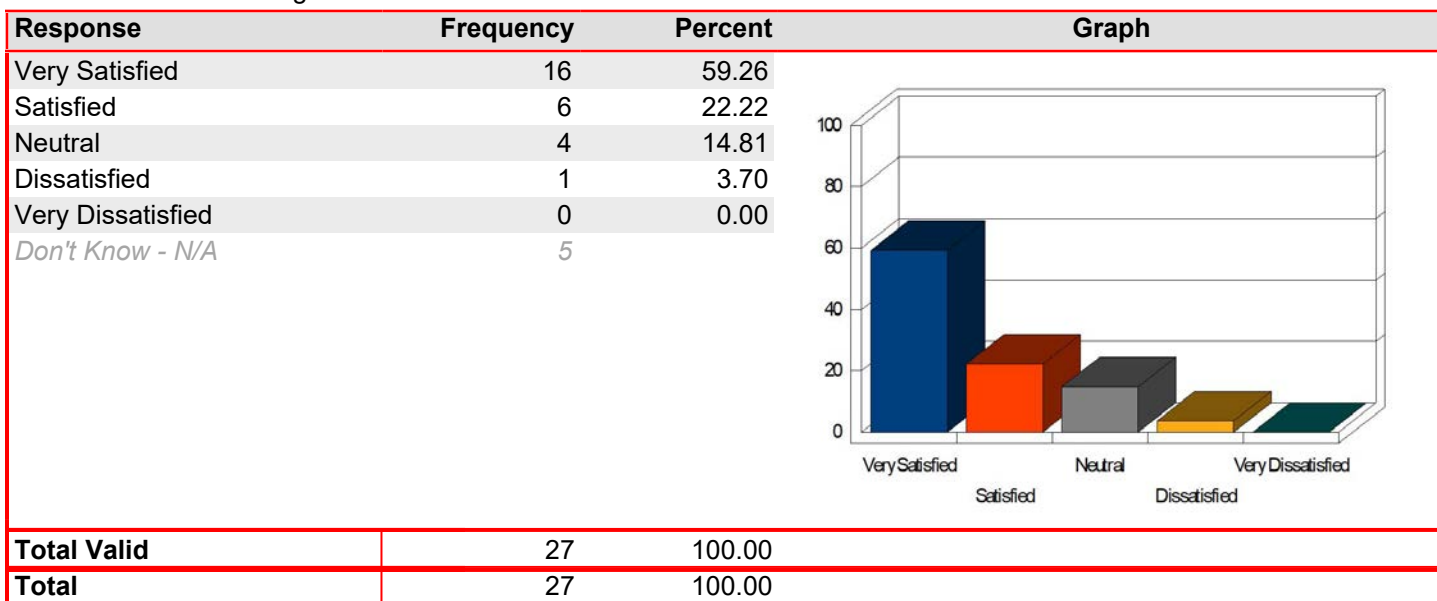
## Financial Aid - Friendliness of staff

Mean: 4.22



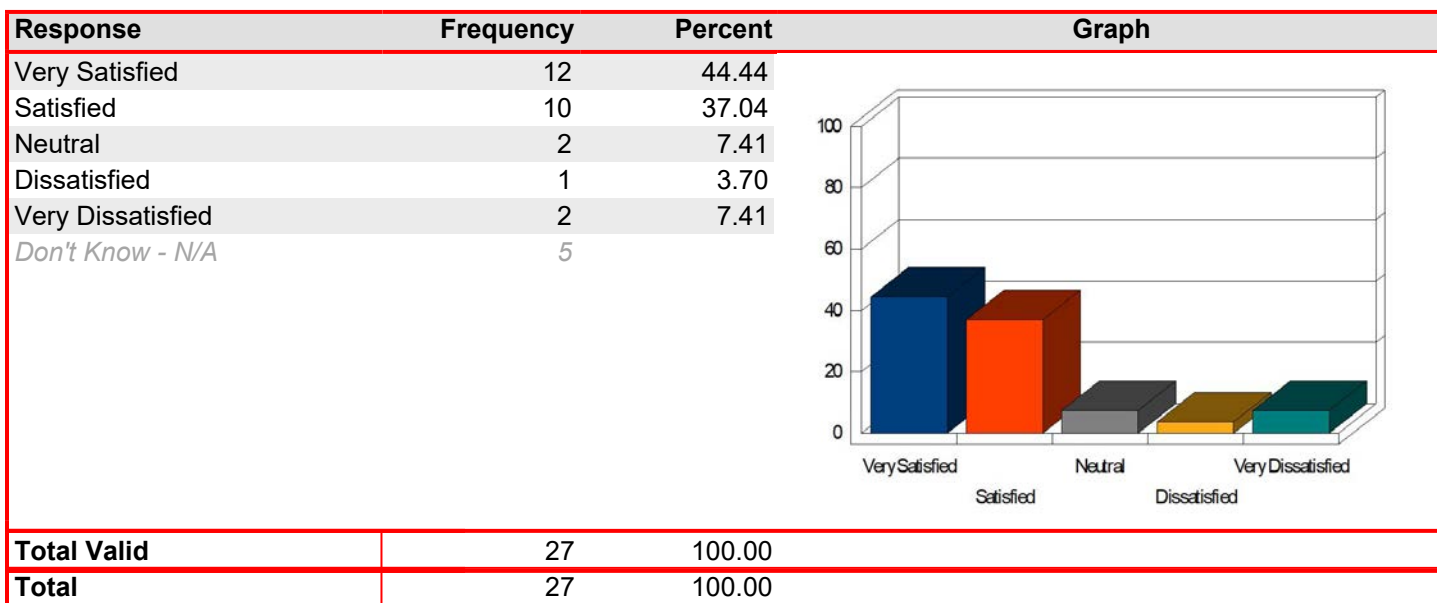
## Financial Aid - Knowledge of staff

Mean: 4.37



## Financial Aid - Information received is accurate

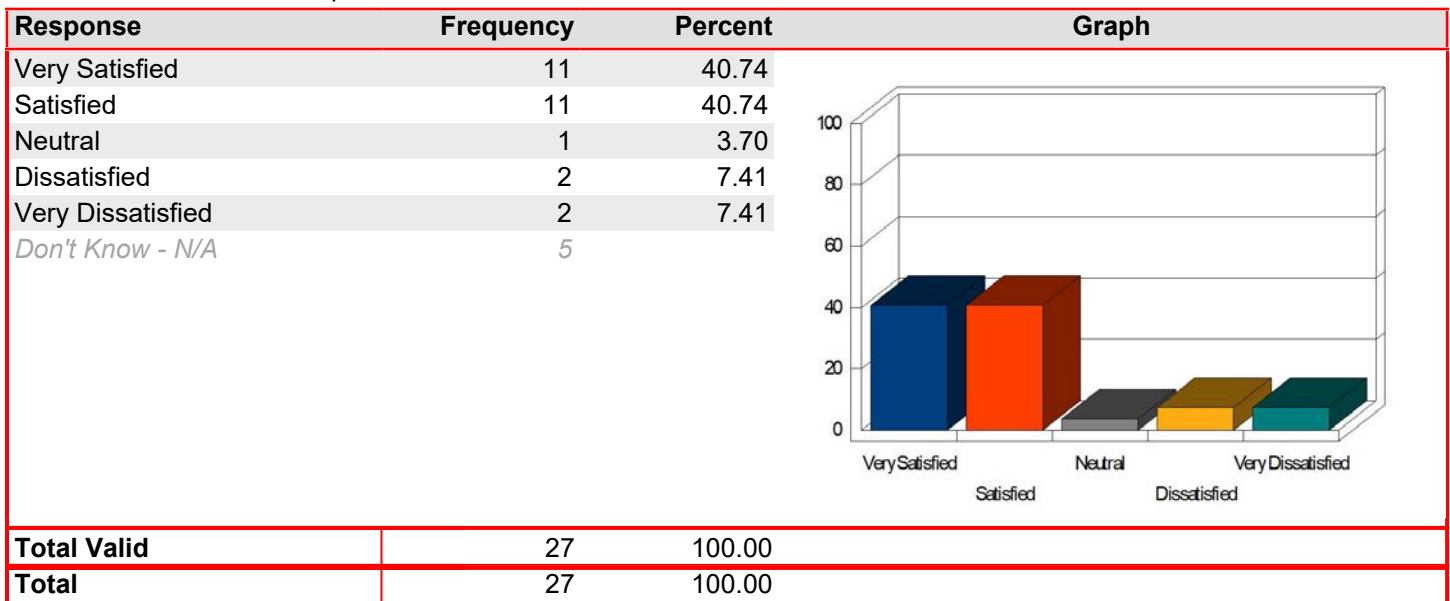
Mean: 4.07





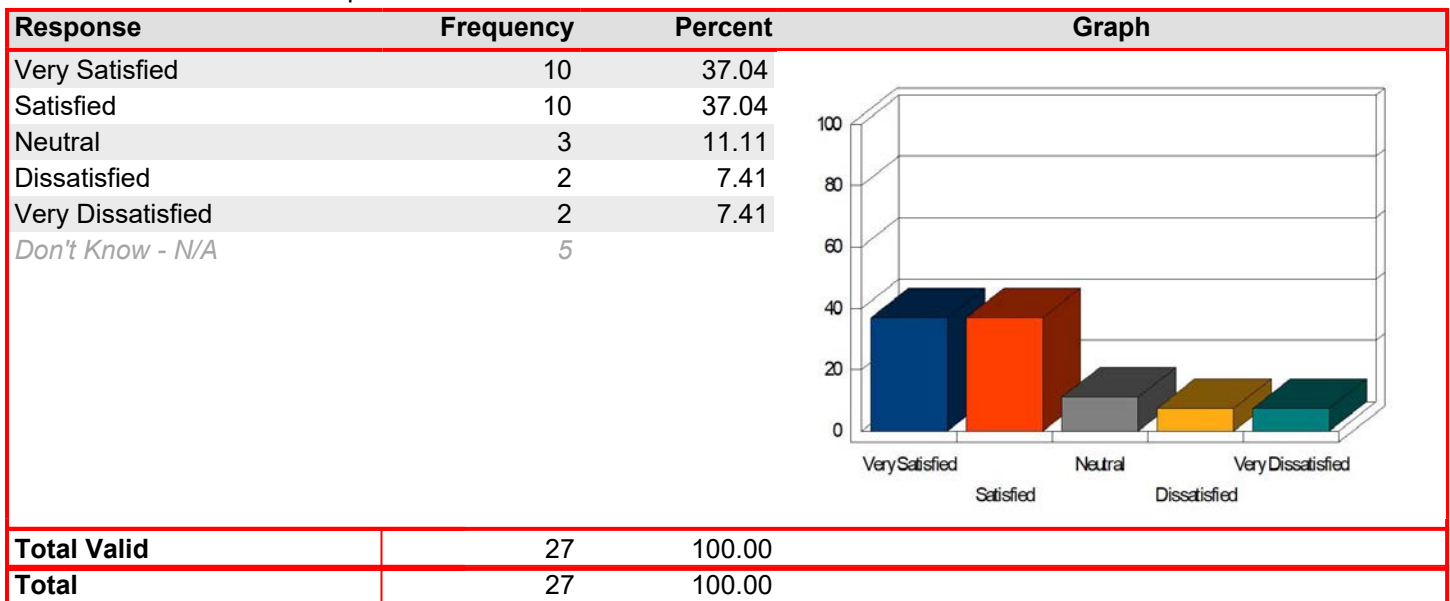
Financial Aid - Information presented is understandable

Mean: 4.00



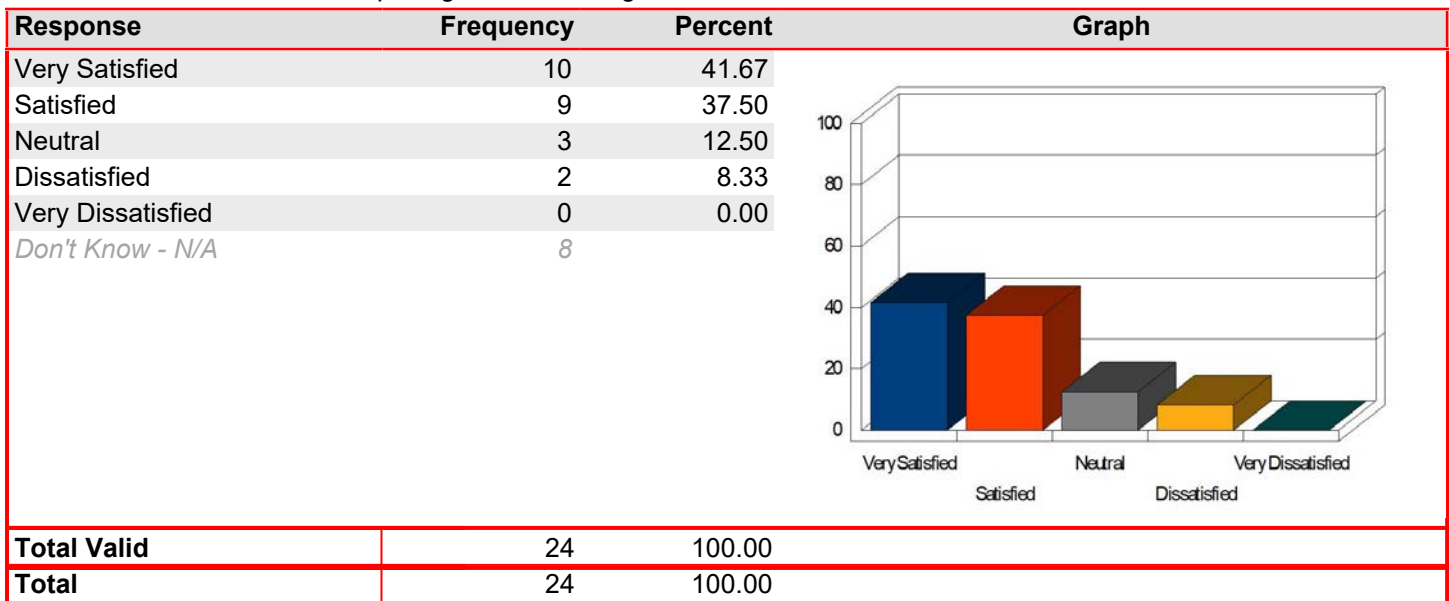
Financial Aid - Financial aid process

Mean: 3.89



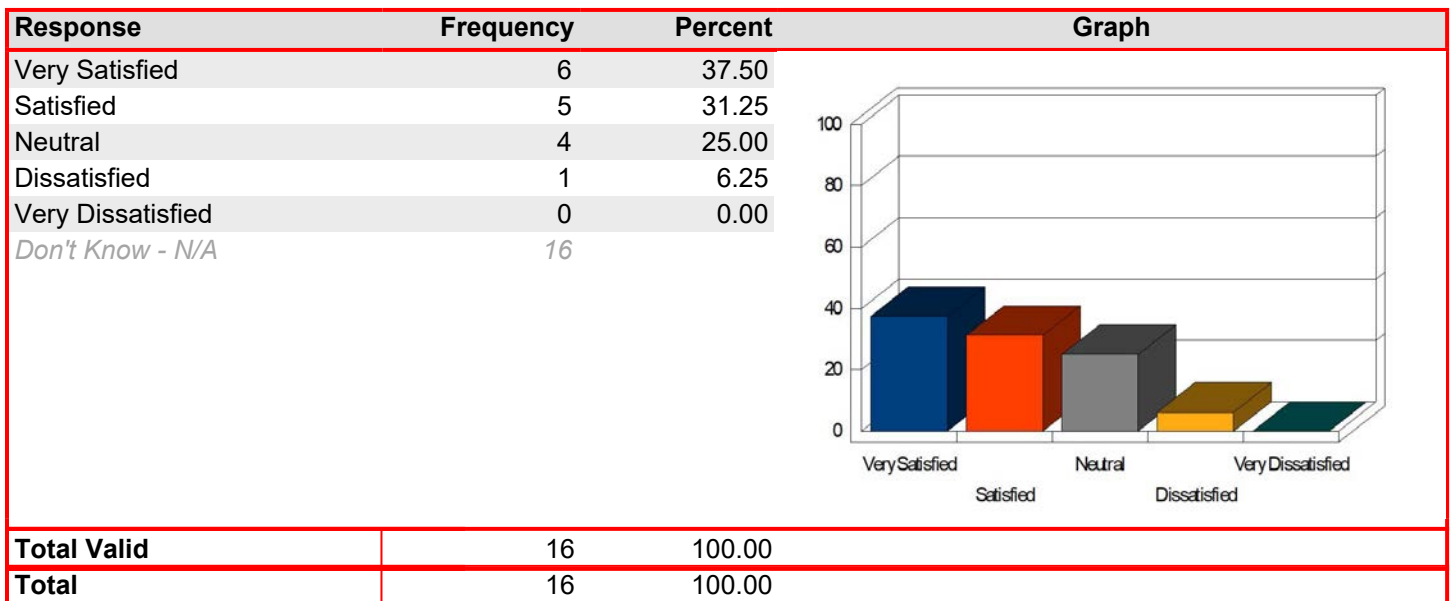
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.13



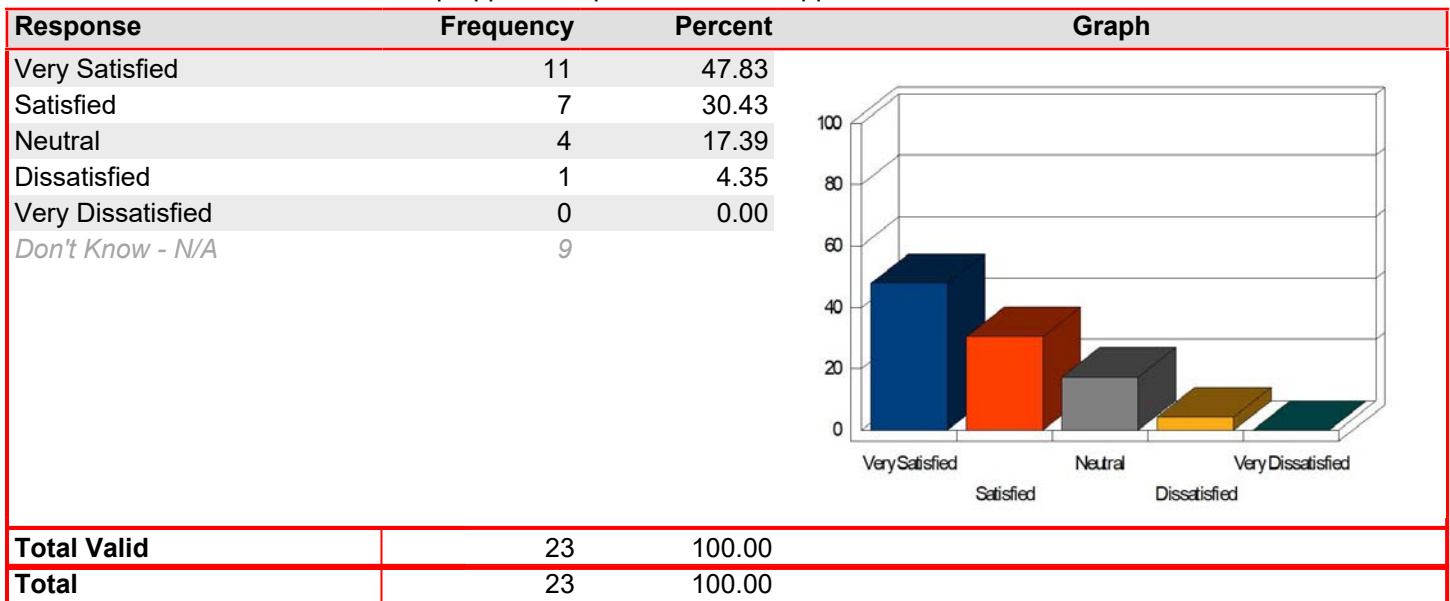
## Financial Aid - Assistance for Veteran benefits

Mean: 4.00



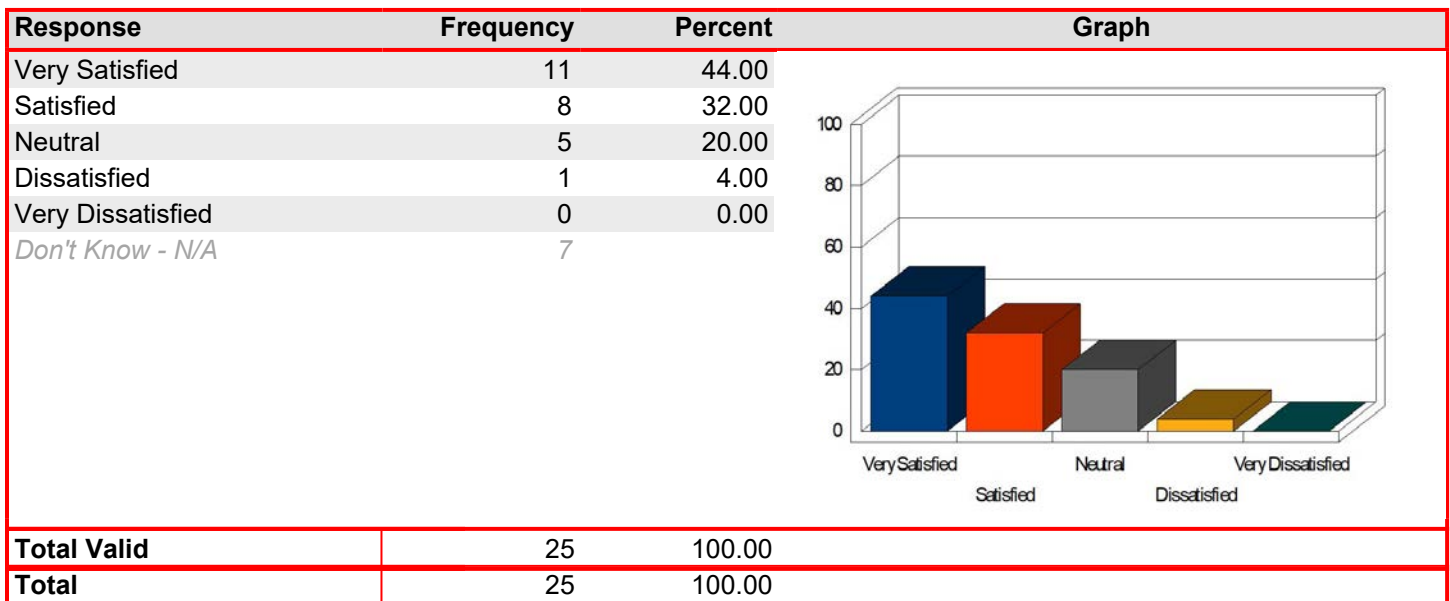
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.22



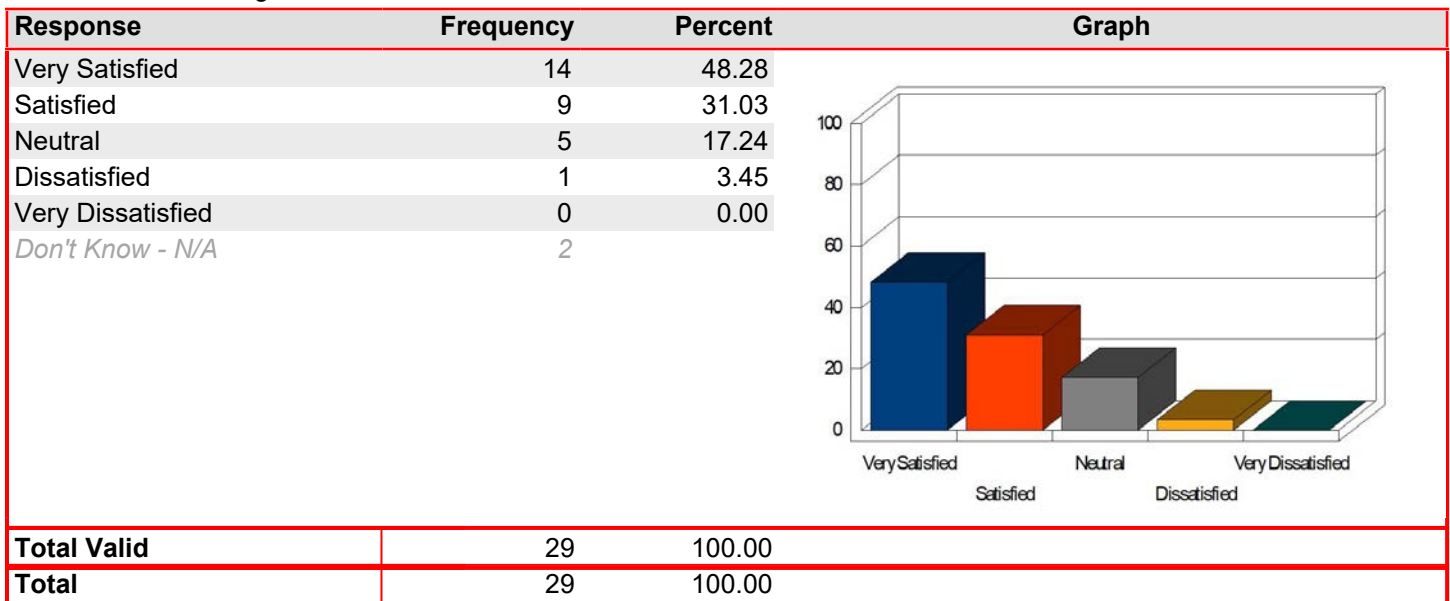
## Financial Aid - Website information

Mean: 4.16



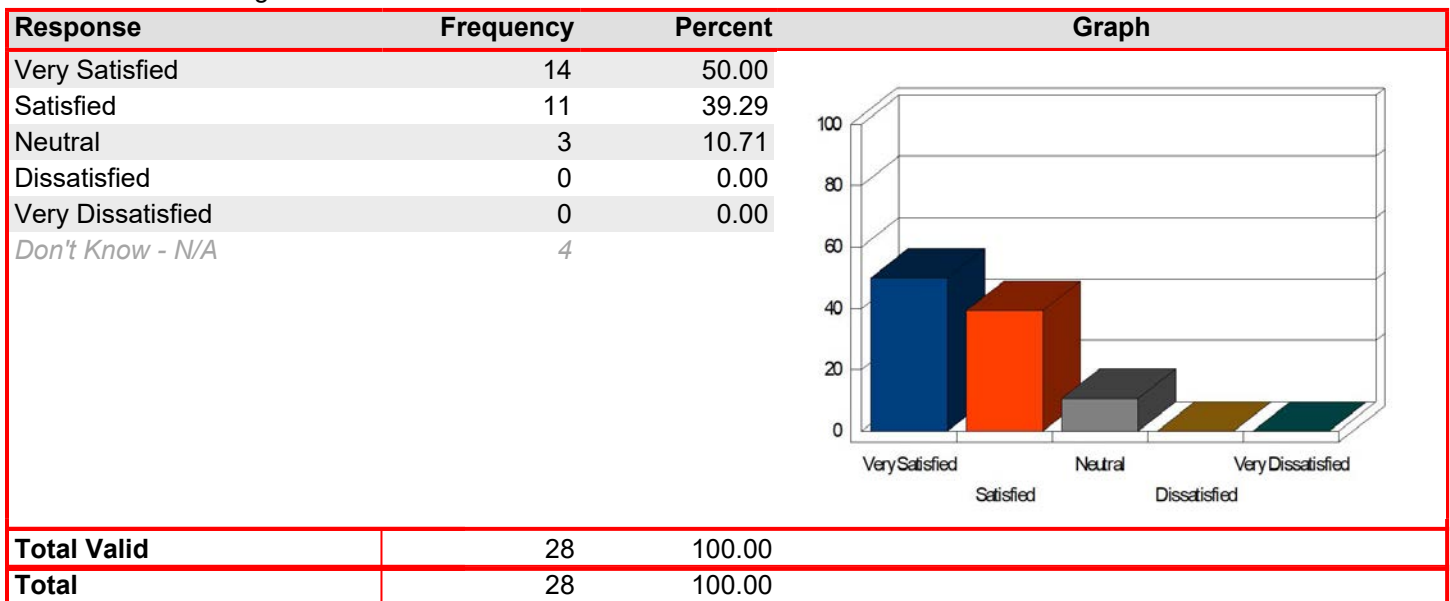
## Guidance/Counseling - Assistance of staff

Mean: 4.24



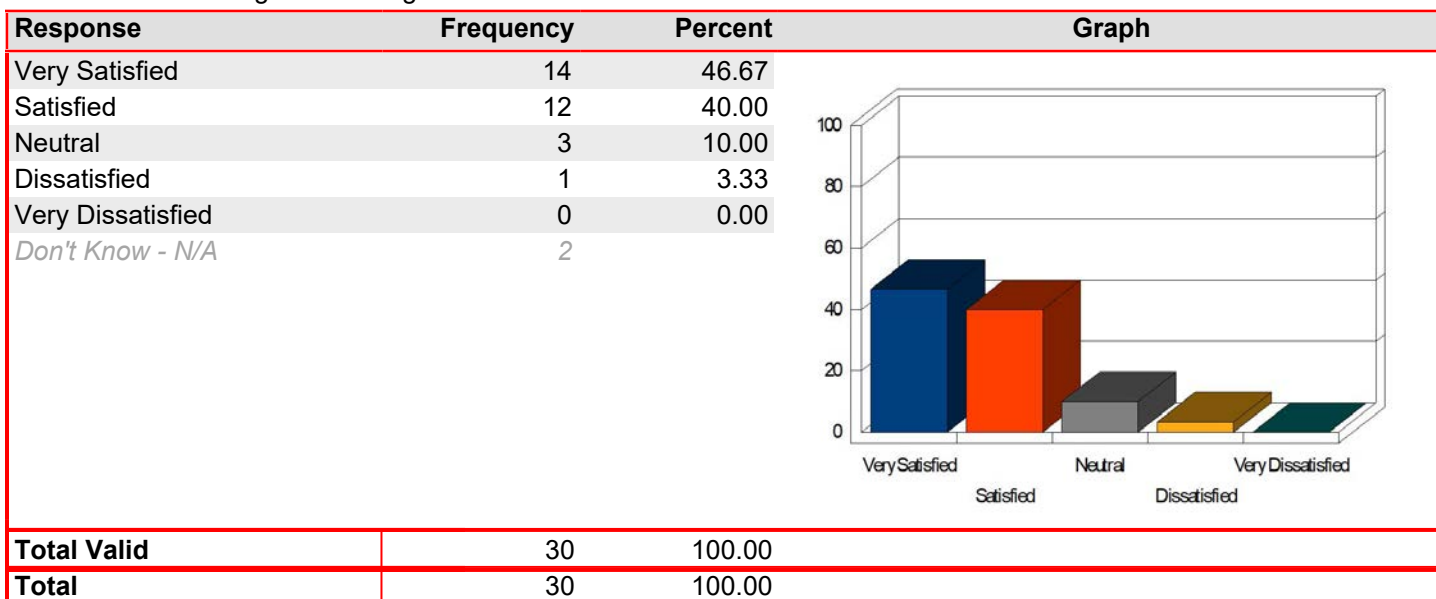
## Guidance/Counseling - Friendliness of staff

Mean: 4.39



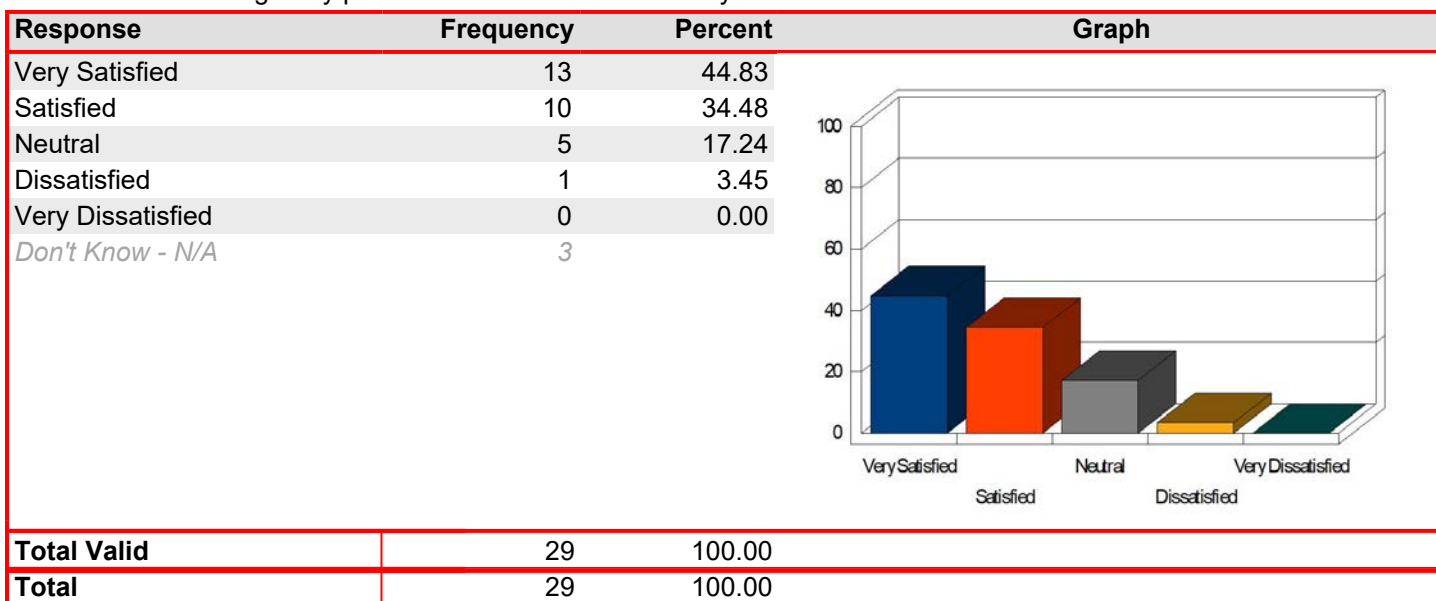
## Guidance/Counseling - Knowledge of staff

Mean: 4.30



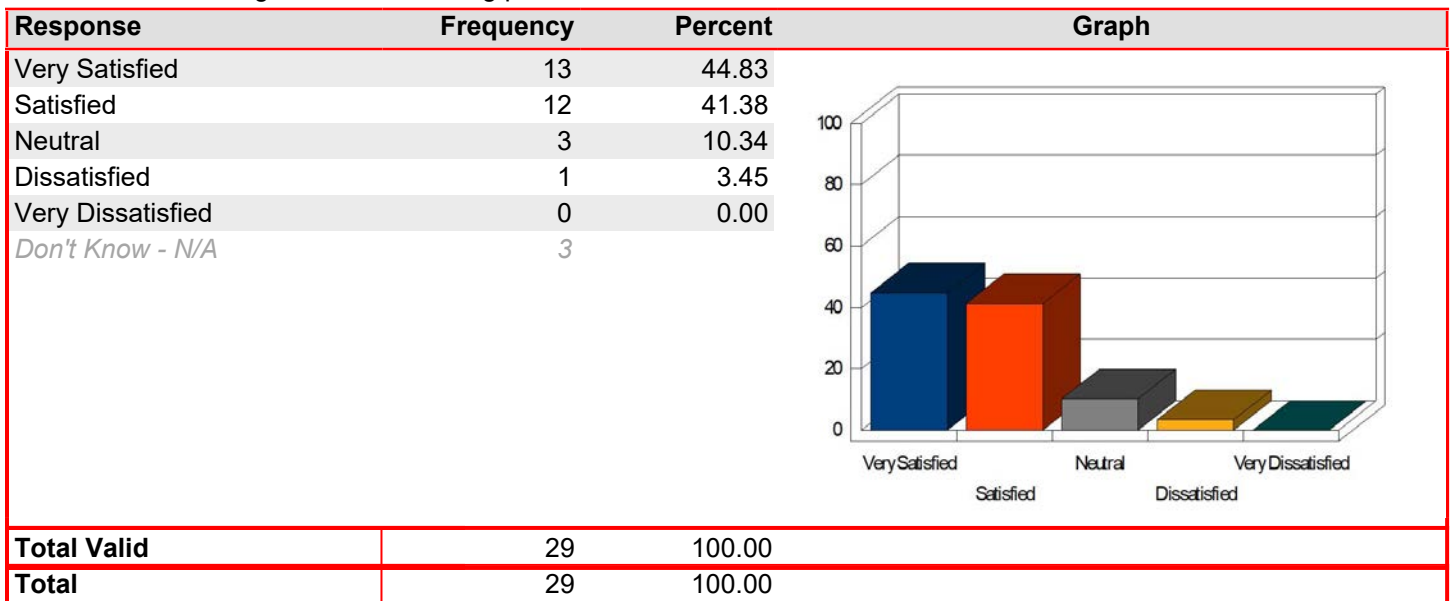
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.21



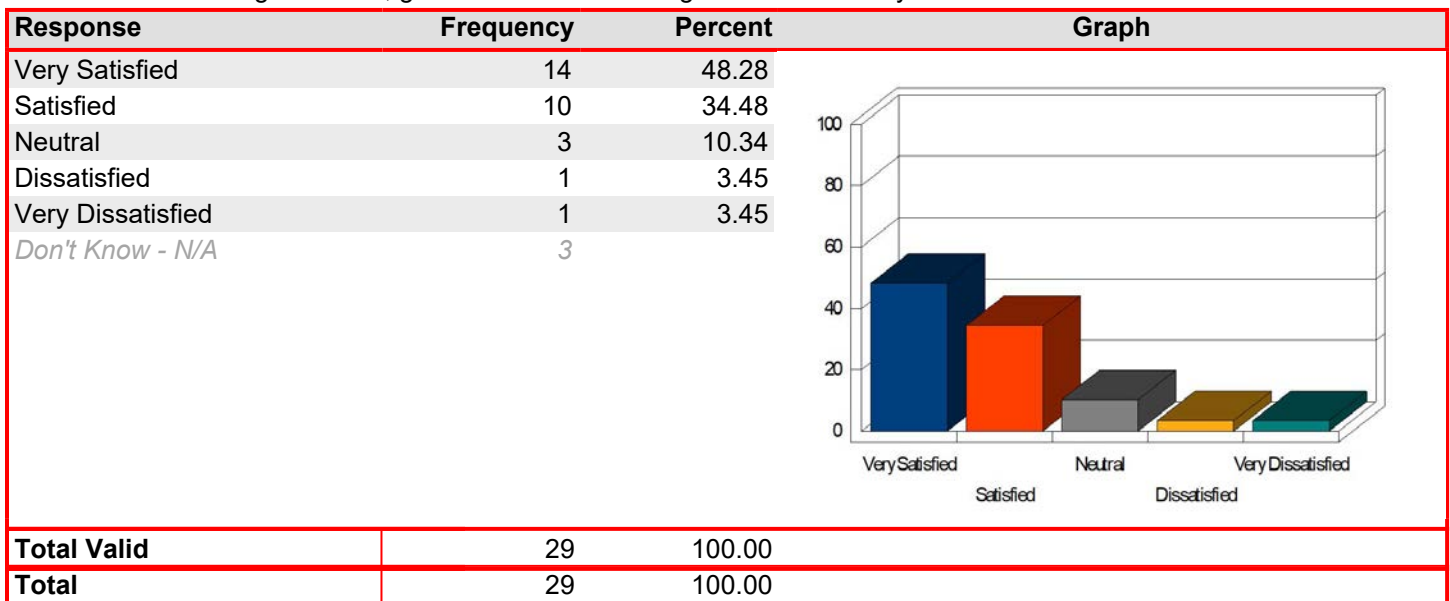
## Guidance/Counseling - Student advising process

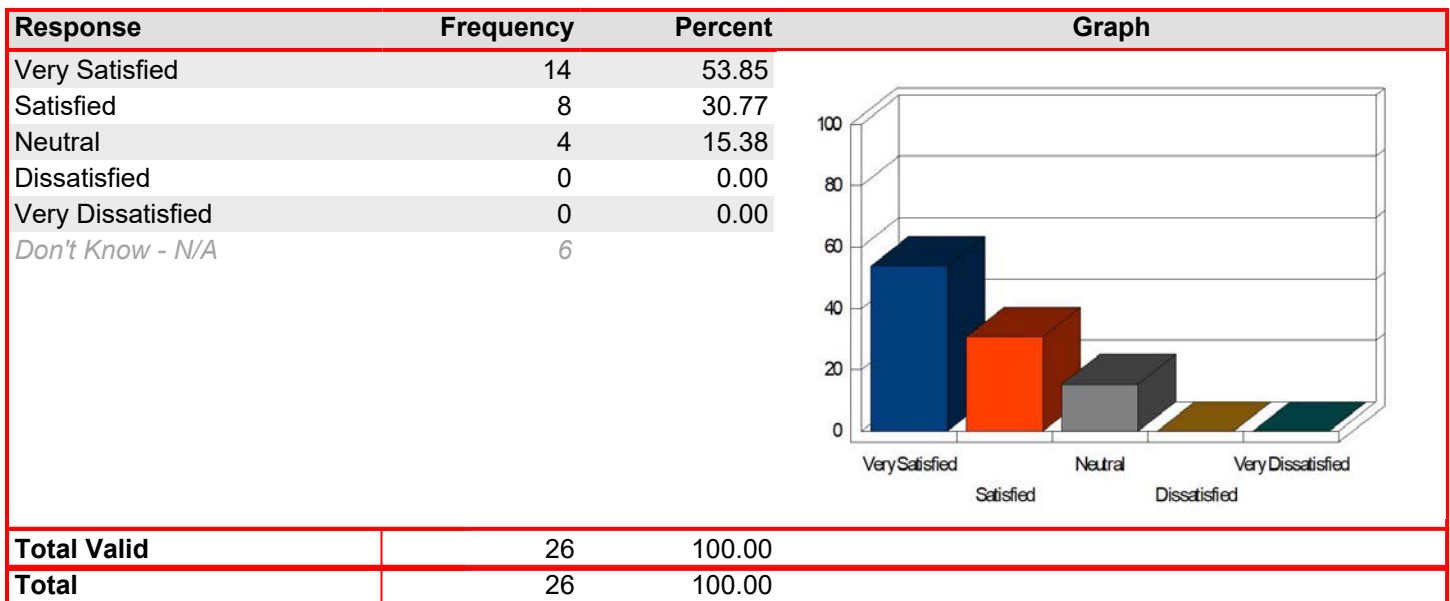
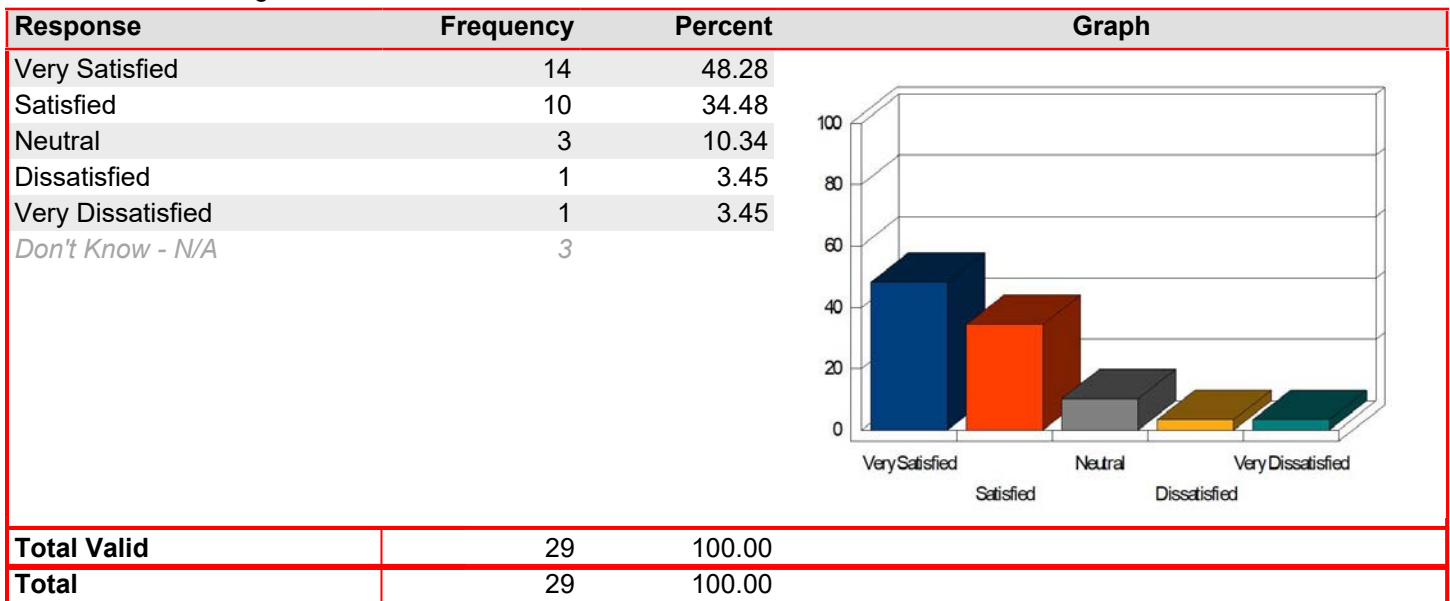
Mean: 4.28



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

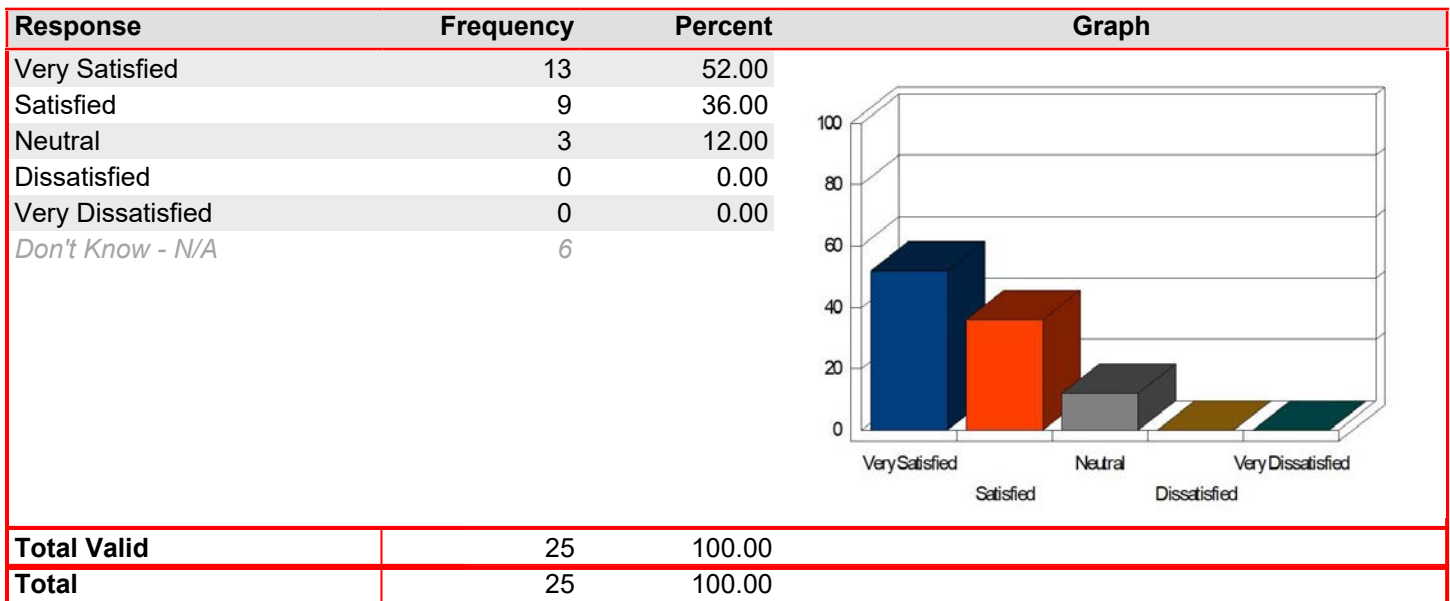
Mean: 4.21





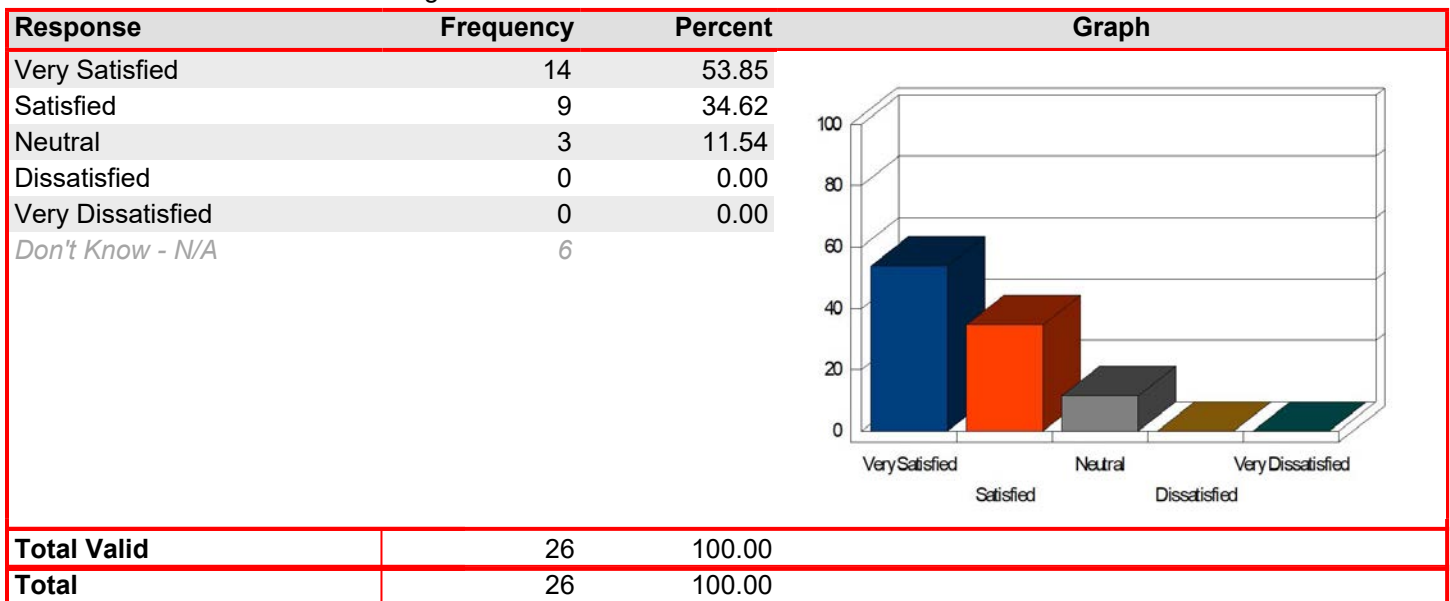
## Business Office/Cashier - Friendliness of staff

Mean: 4.40



## Business Office/Cashier - Knowledge of staff

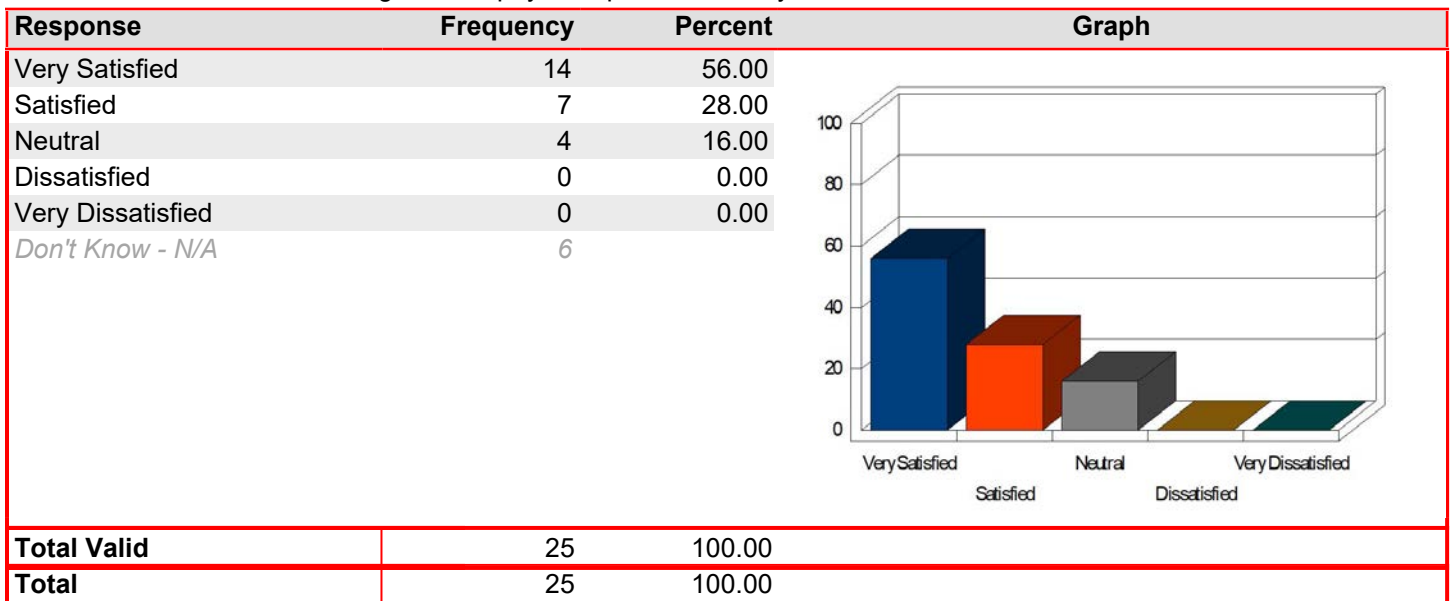
Mean: 4.42





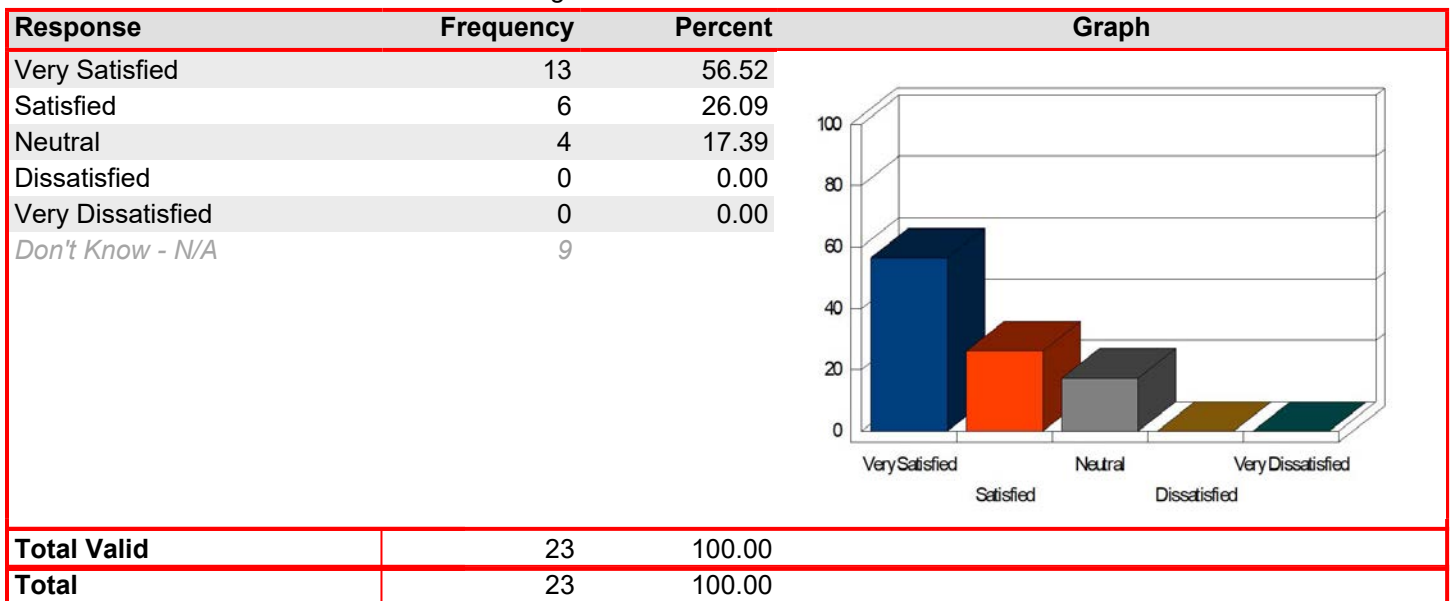
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.40



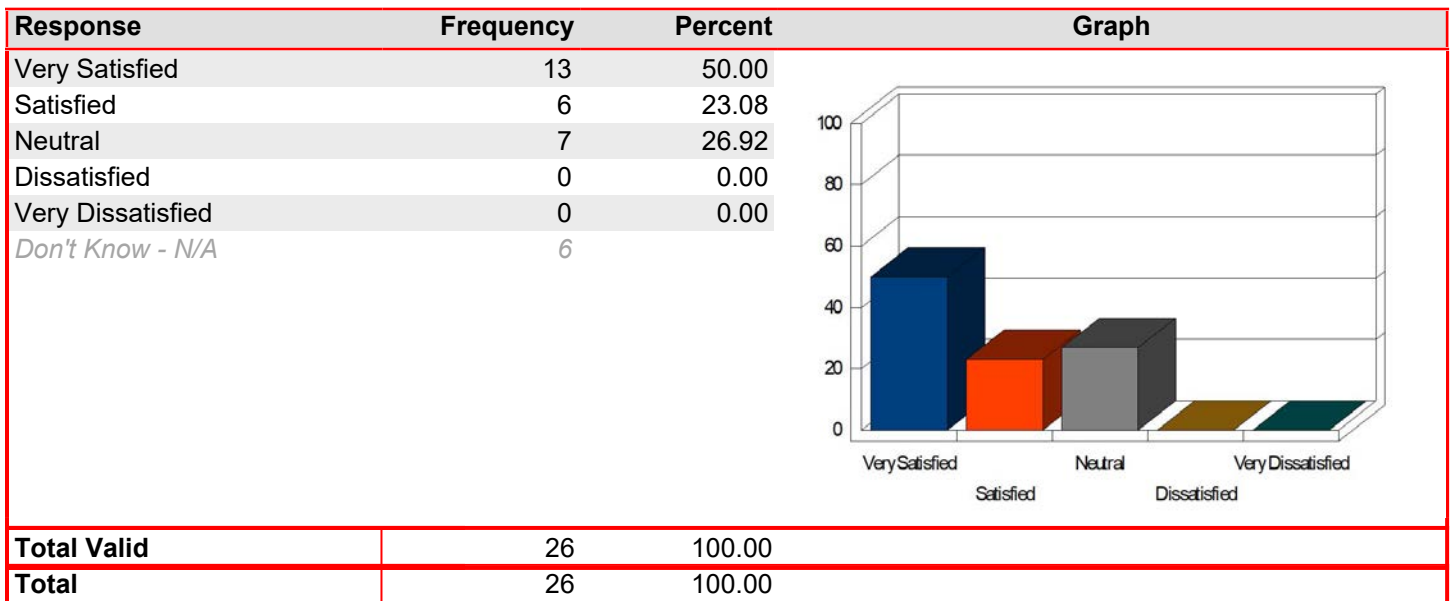
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.39



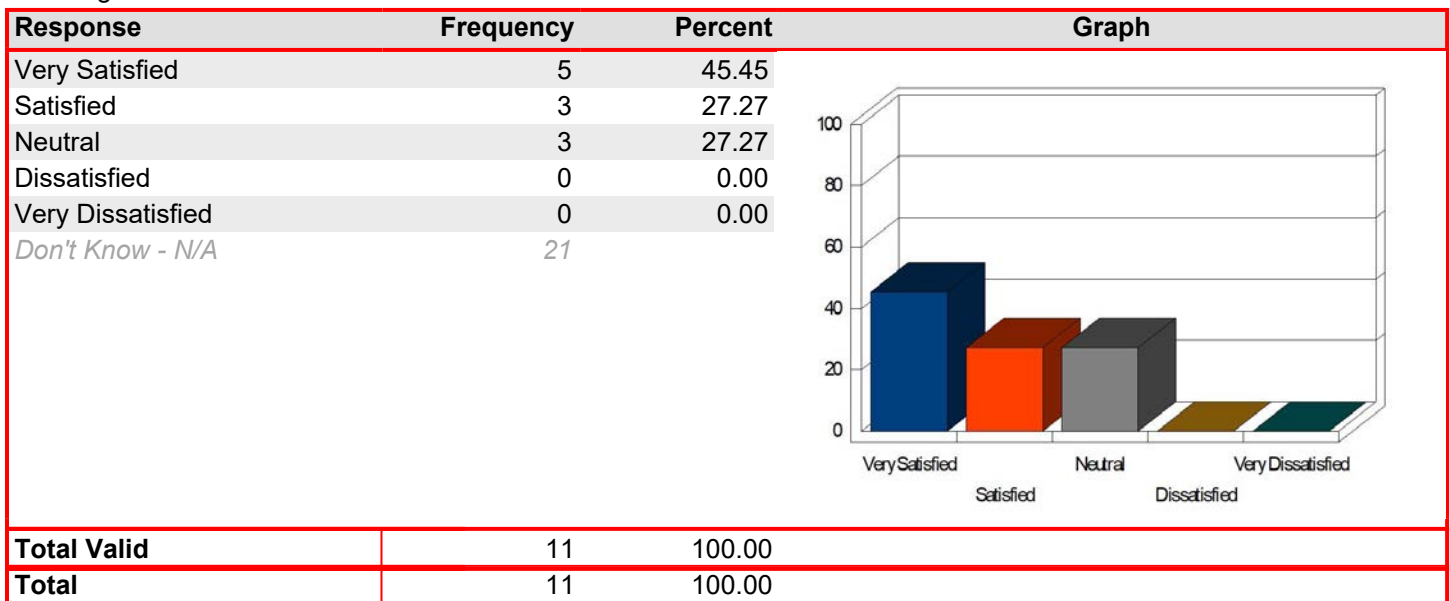
## Business Office/Cashier - Website information

Mean: 4.23



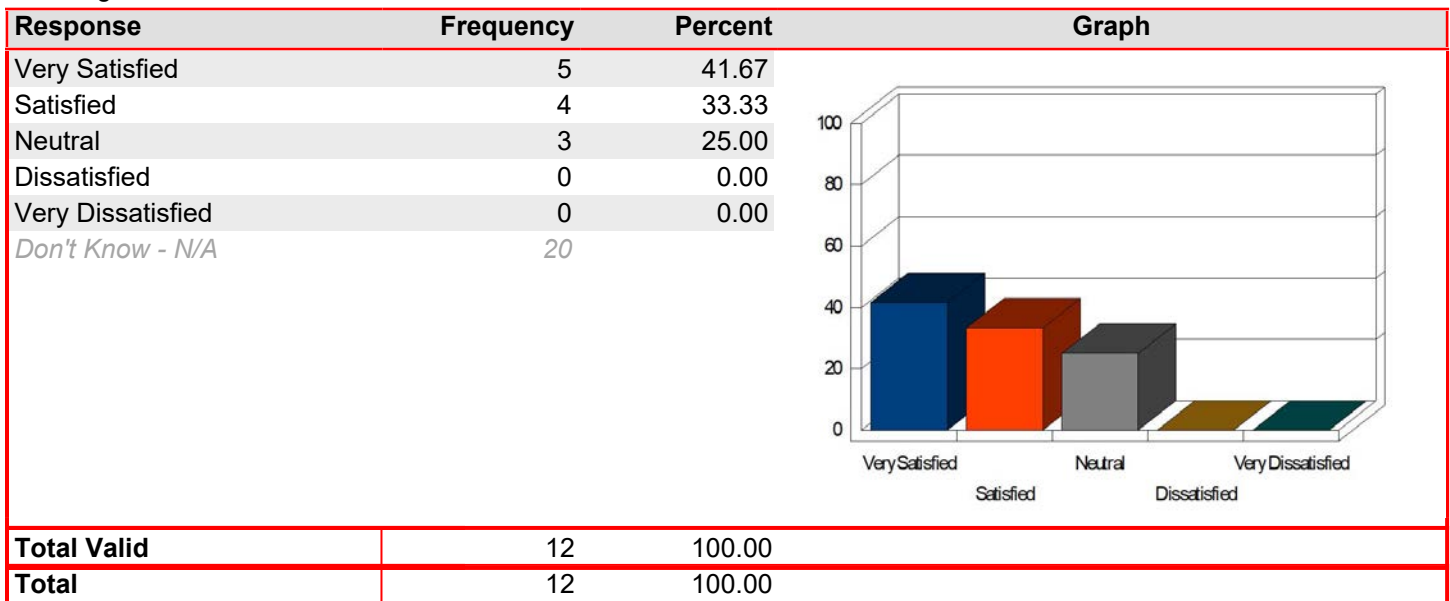
## Tutoring/CAPS - Assistance of staff

Mean: 4.18



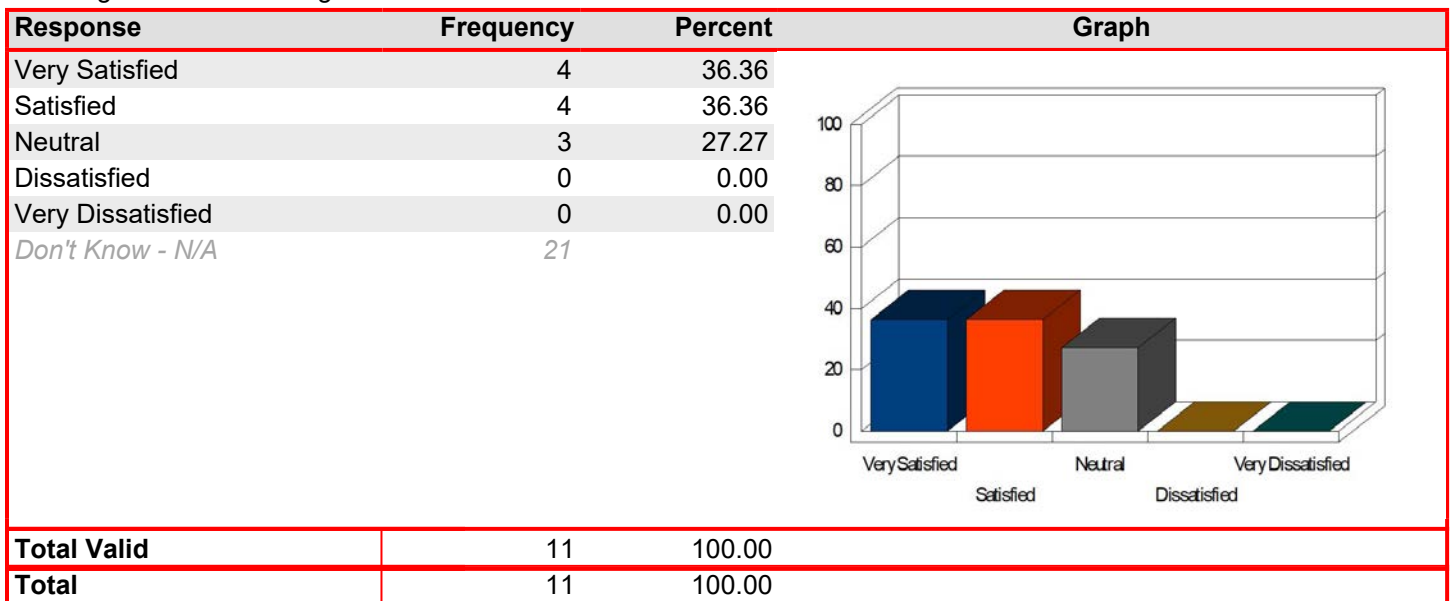
## Tutoring/CAPS - Friendliness of staff

Mean: 4.17



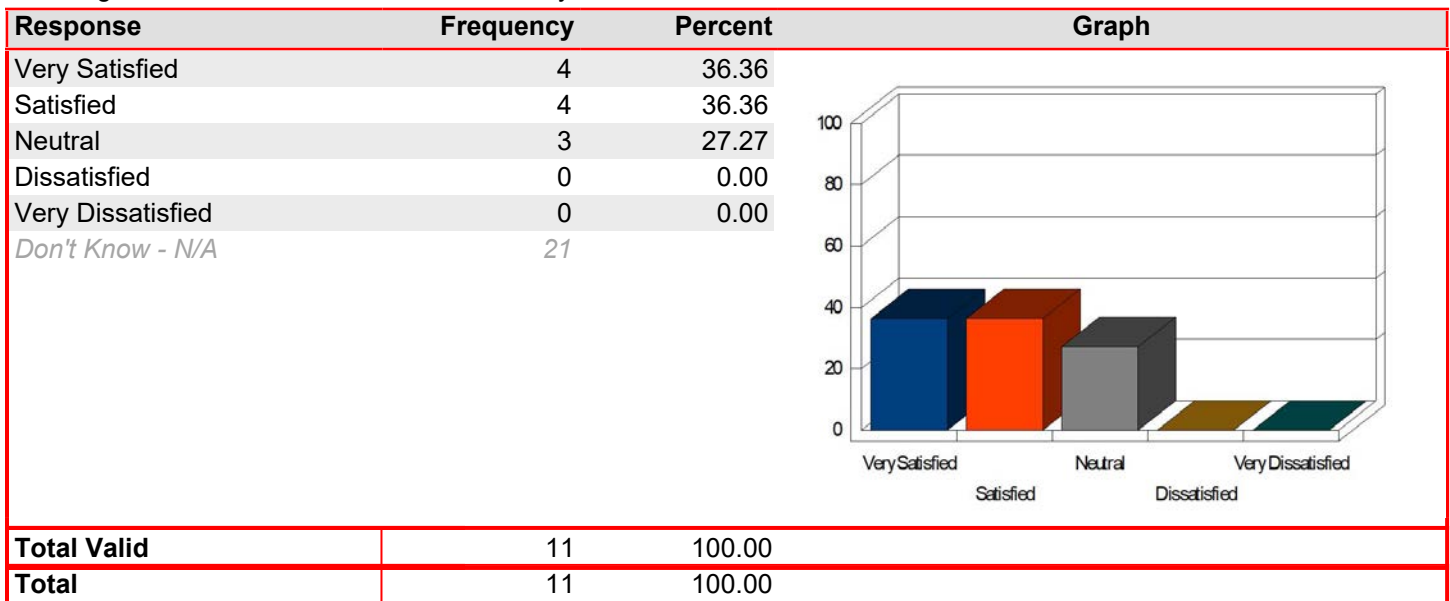
## Tutoring/CAPS - Knowledge of staff

Mean: 4.09



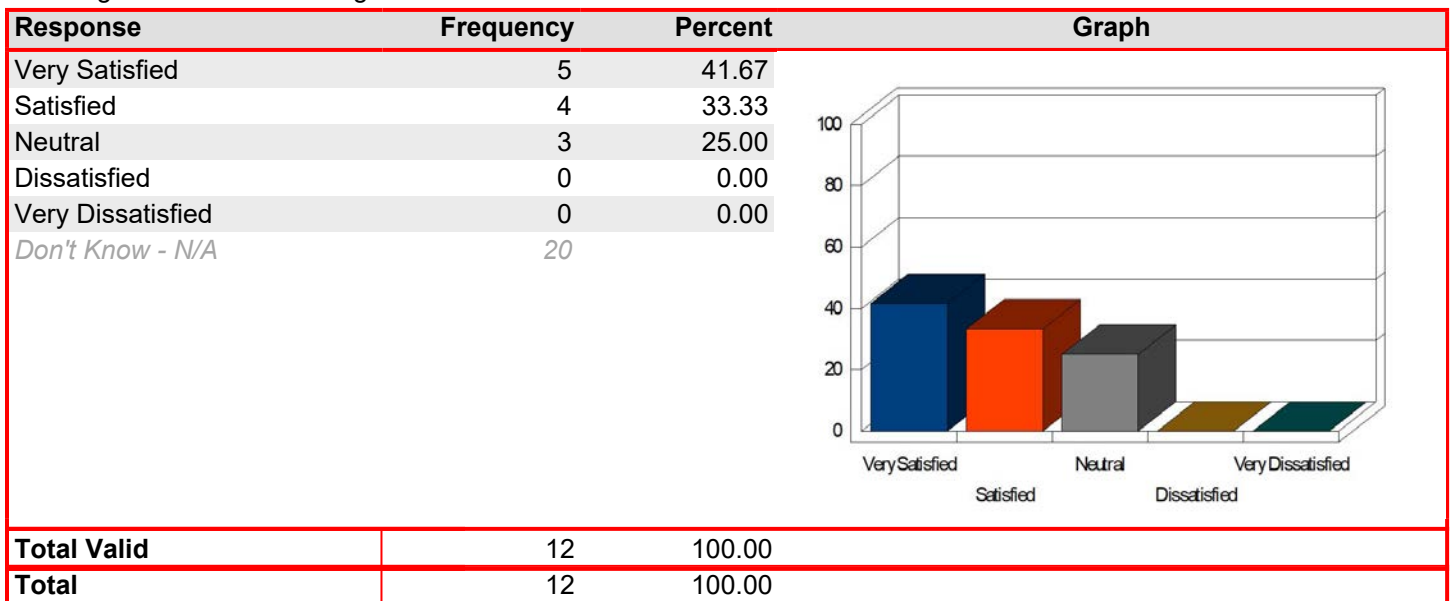
Tutoring/CAPS - Documented student disability services

Mean: 4.09



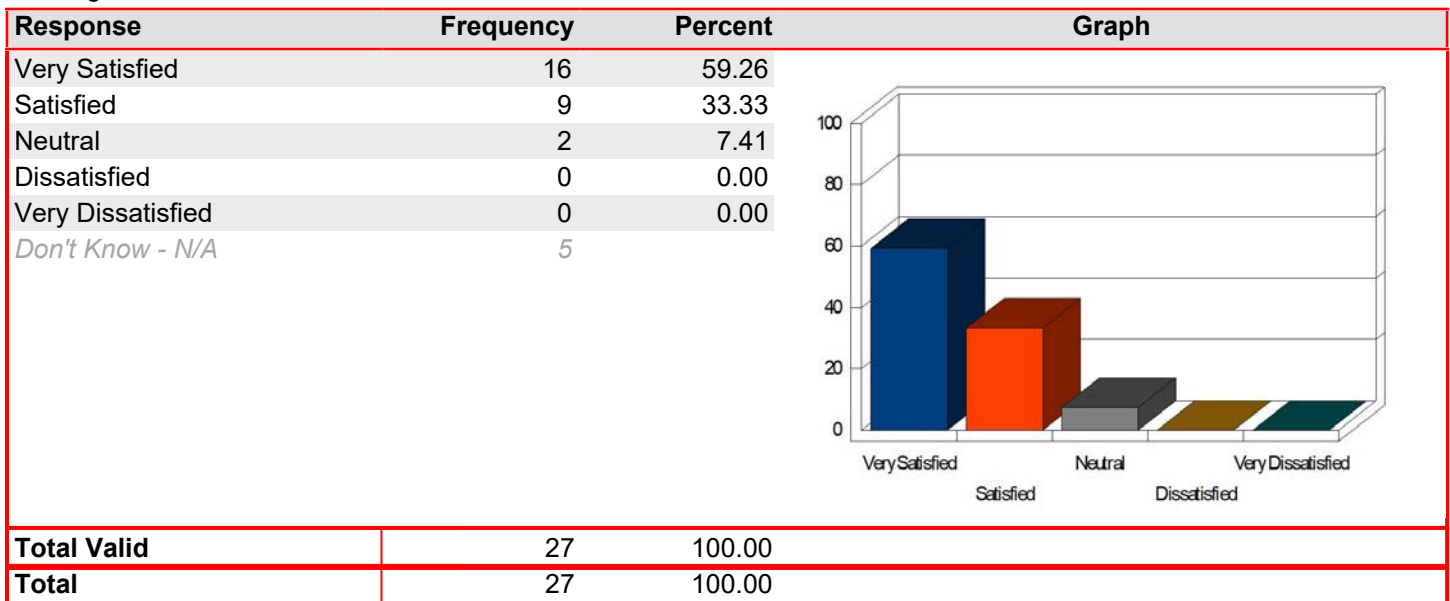
Tutoring/CAPS - Peer tutoring services

Mean: 4.17



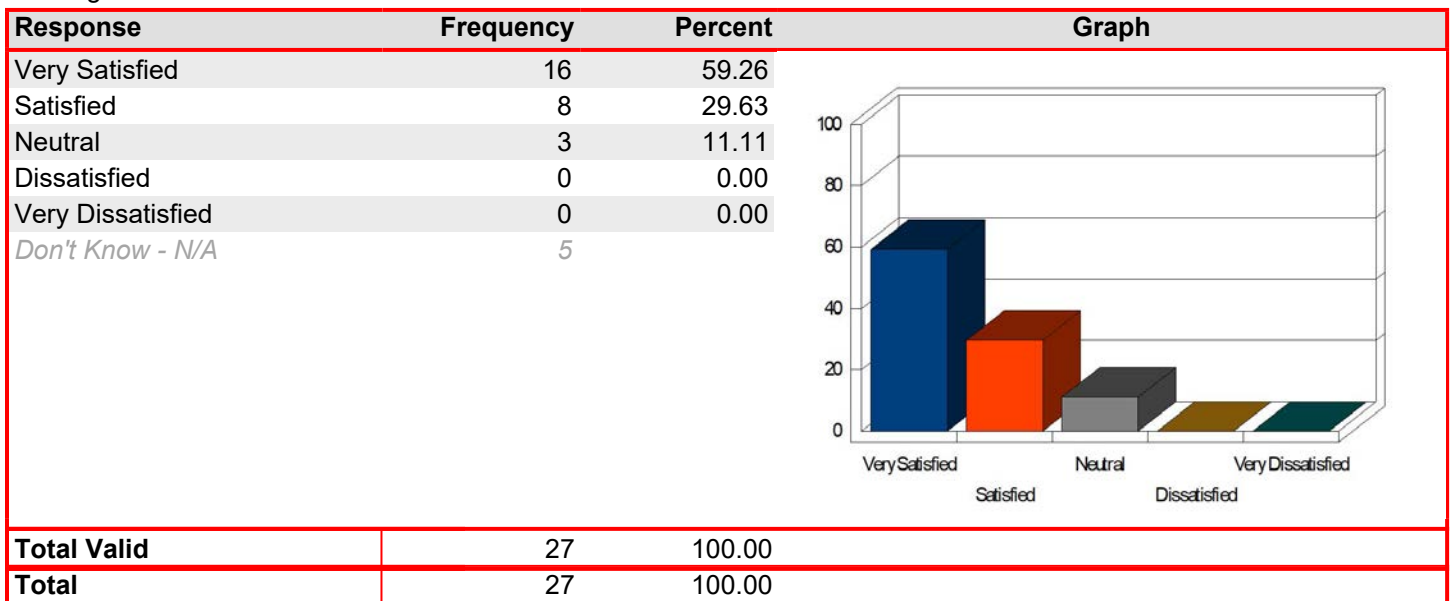
## Testing Services - Assistance of staff

Mean: 4.52



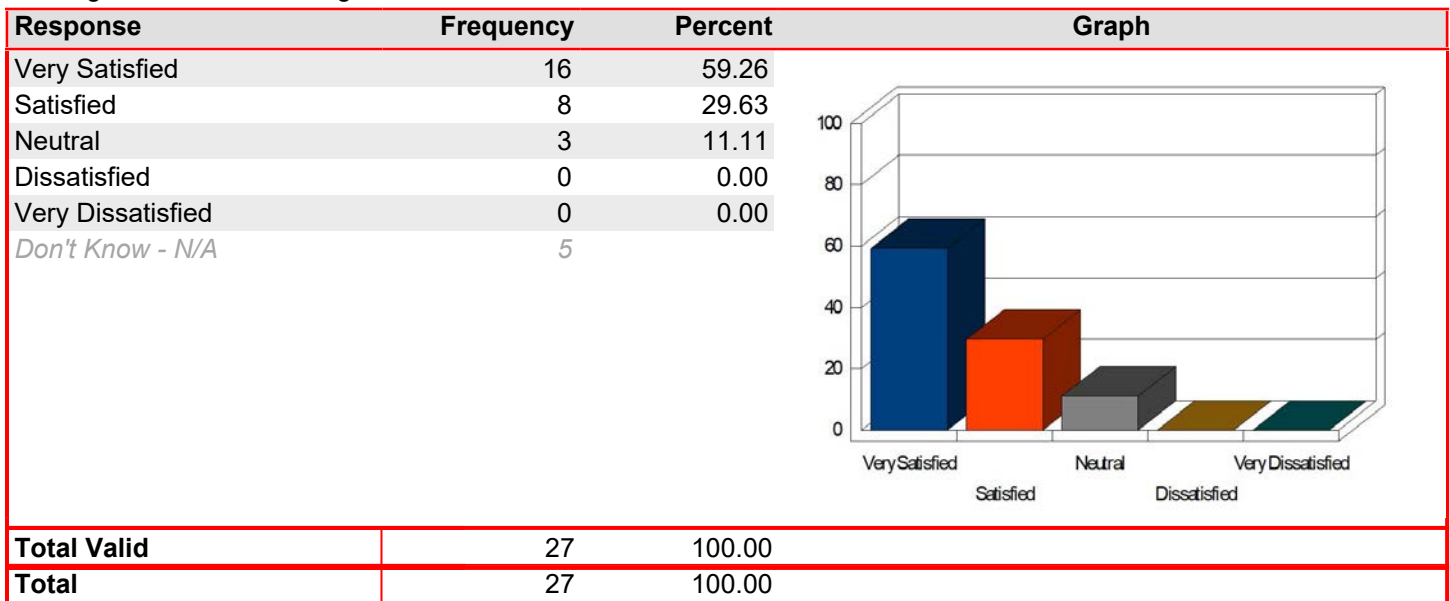
## Testing Services - Friendliness of staff

Mean: 4.48



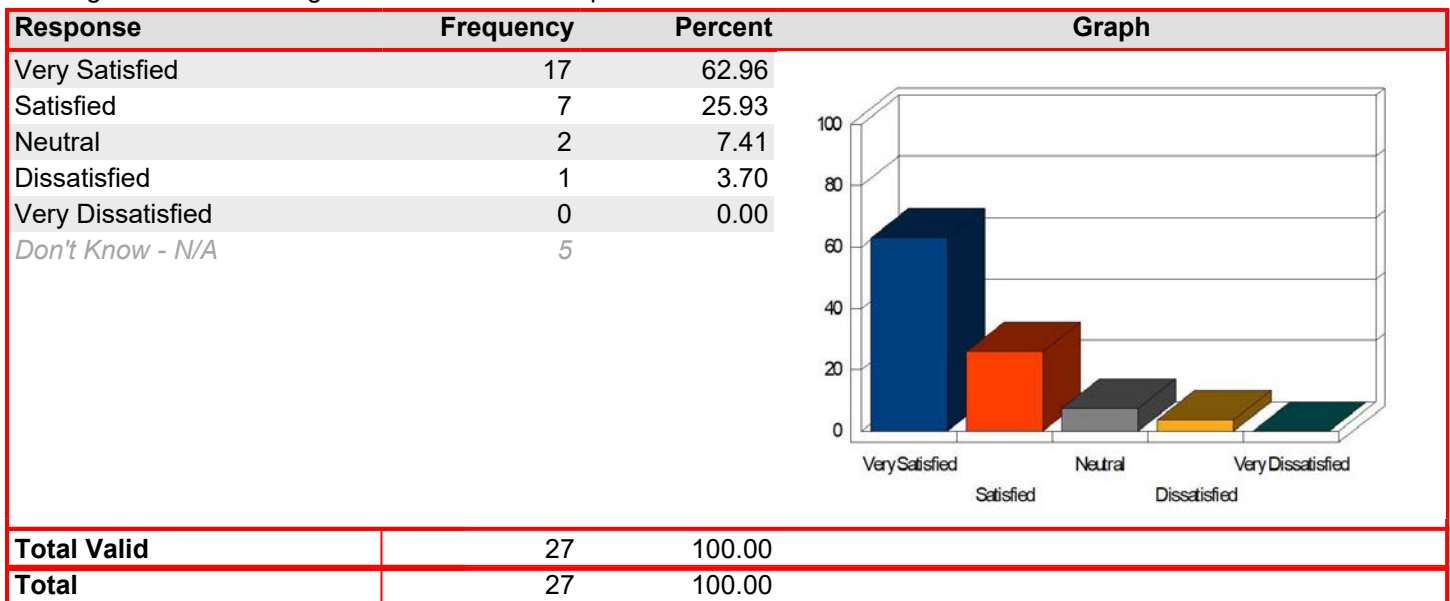
## Testing Services - Knowledge of staff

Mean: 4.48



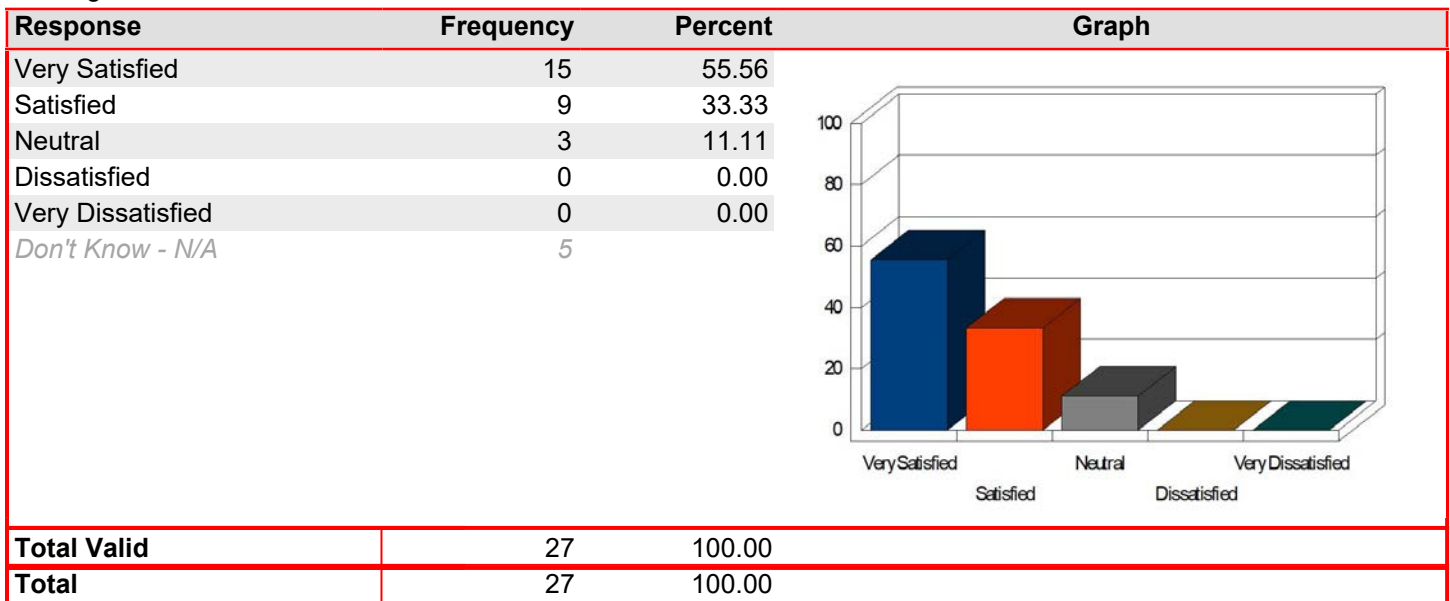
## Testing Services - Testing Center hours are adequate

Mean: 4.48



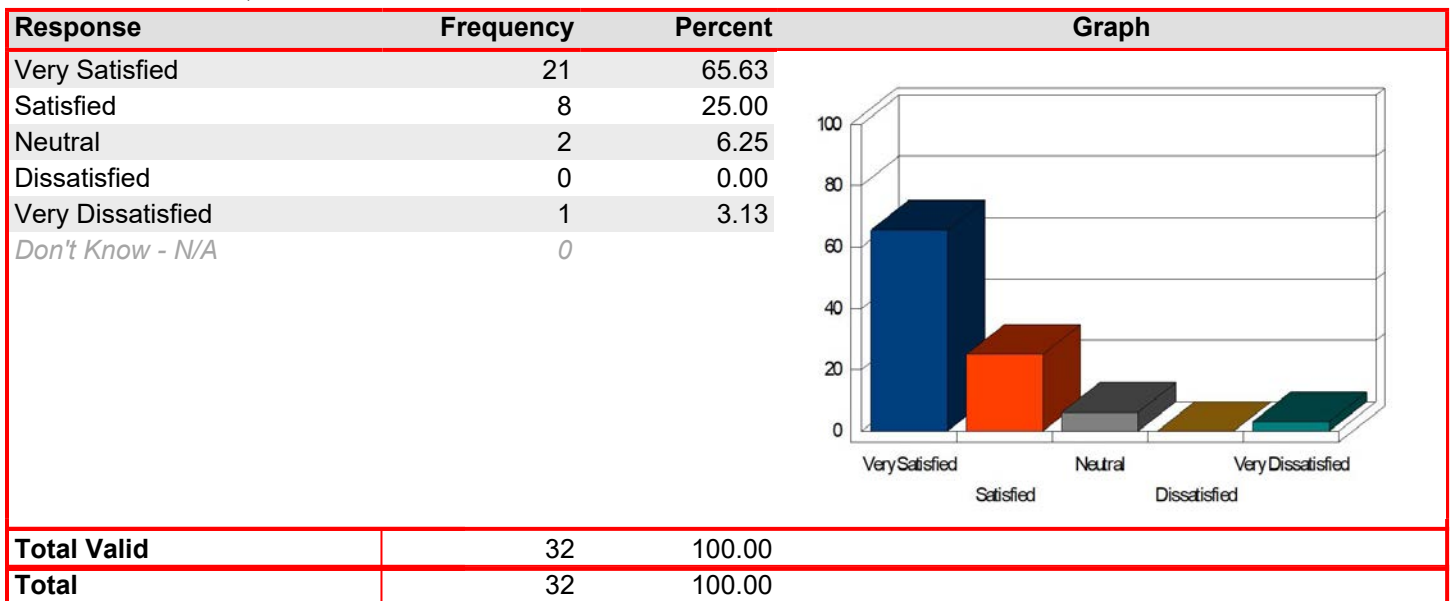
## Testing Services - Website information

Mean: 4.44



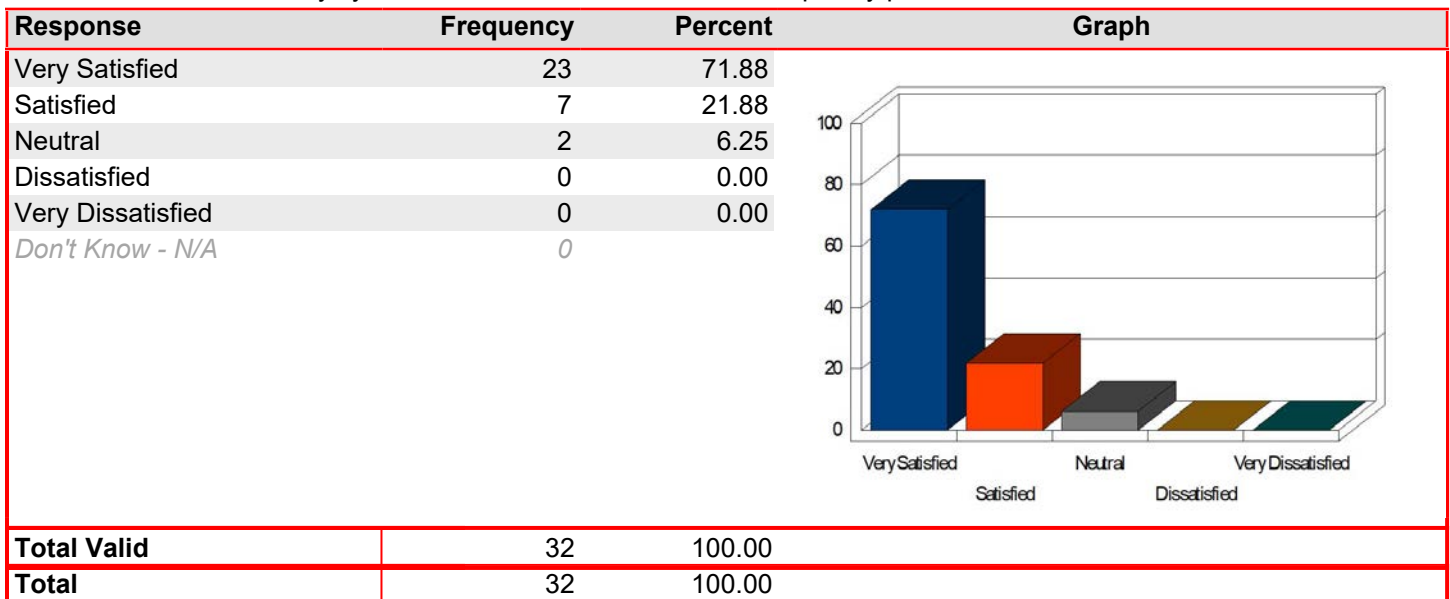
## Instruction - Overall, teachers care about me

Mean: 4.50



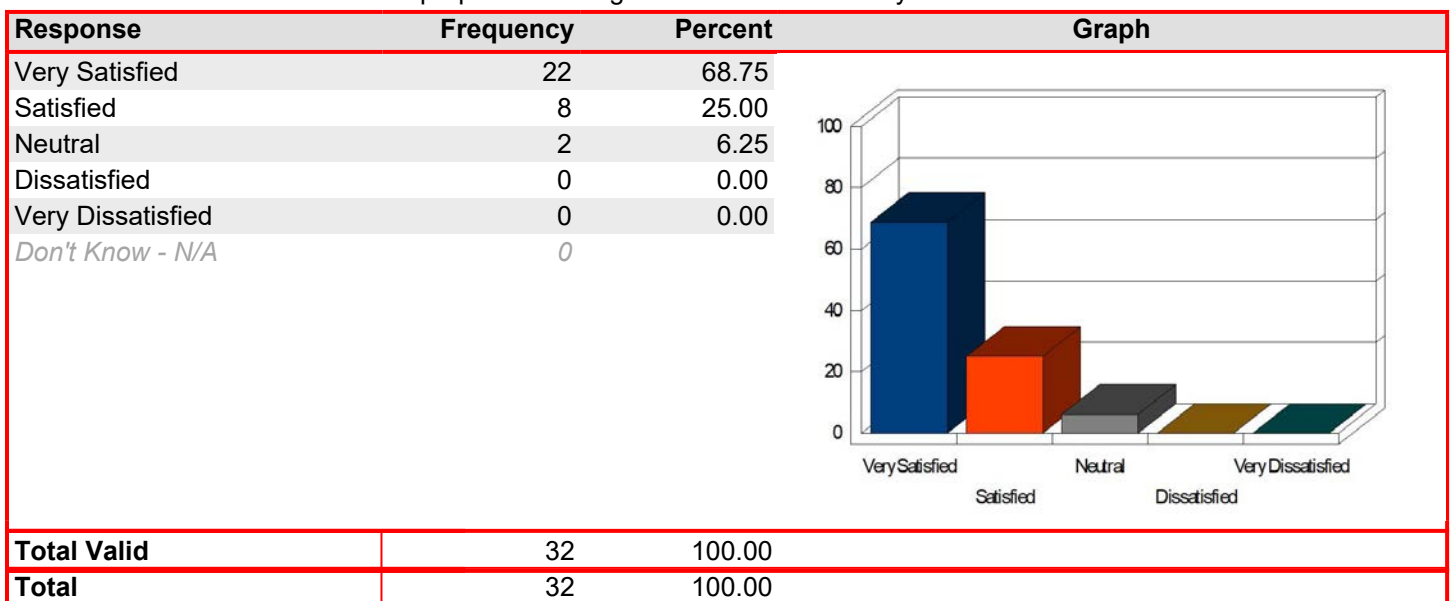
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.66



Instruction - Instructors were well-prepared and organized on first class day

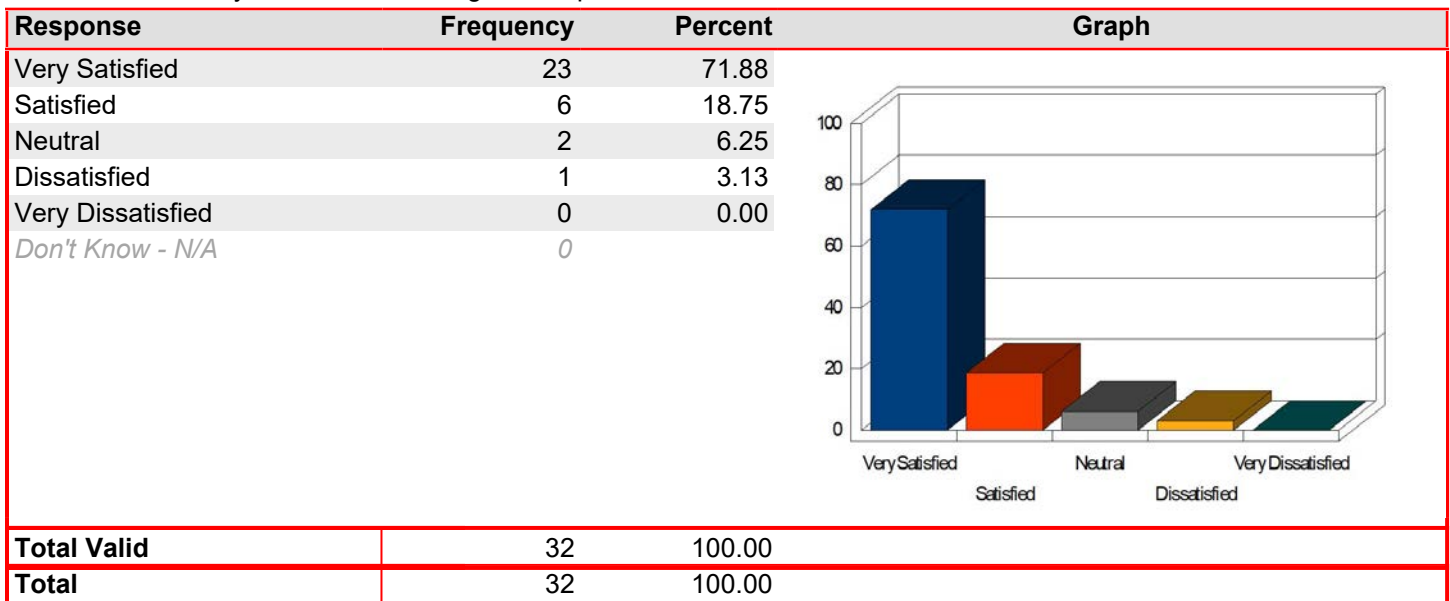
Mean: 4.63





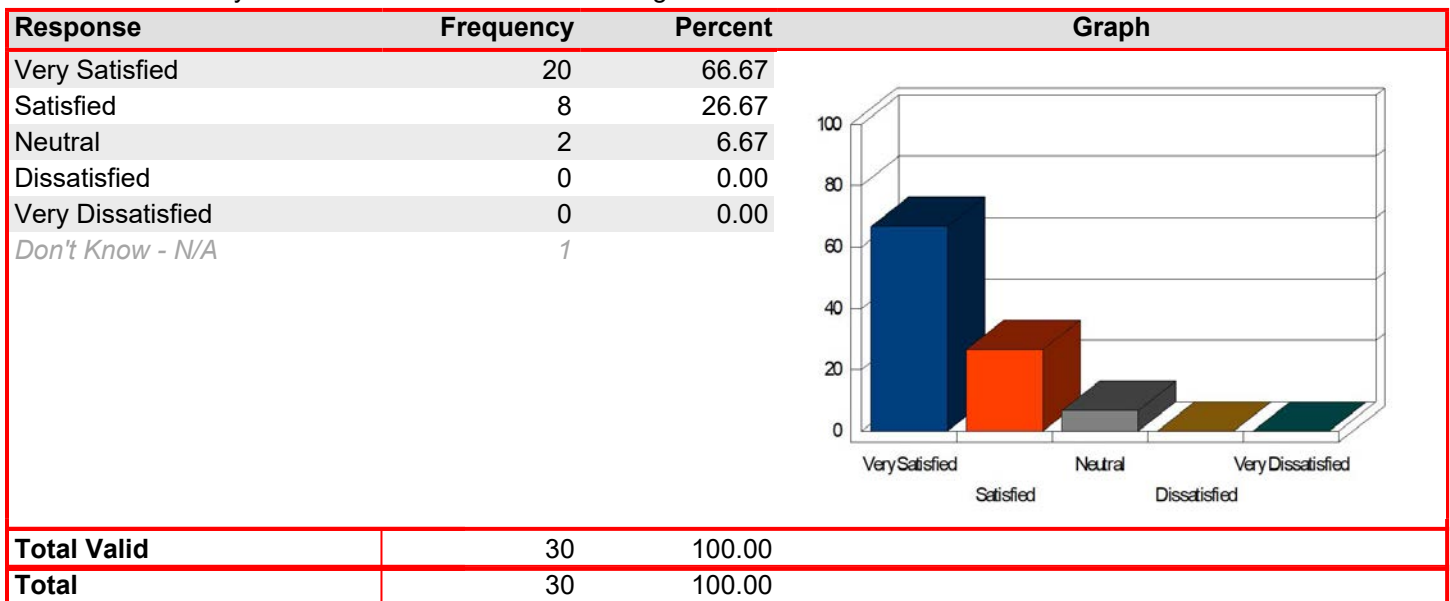
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.59



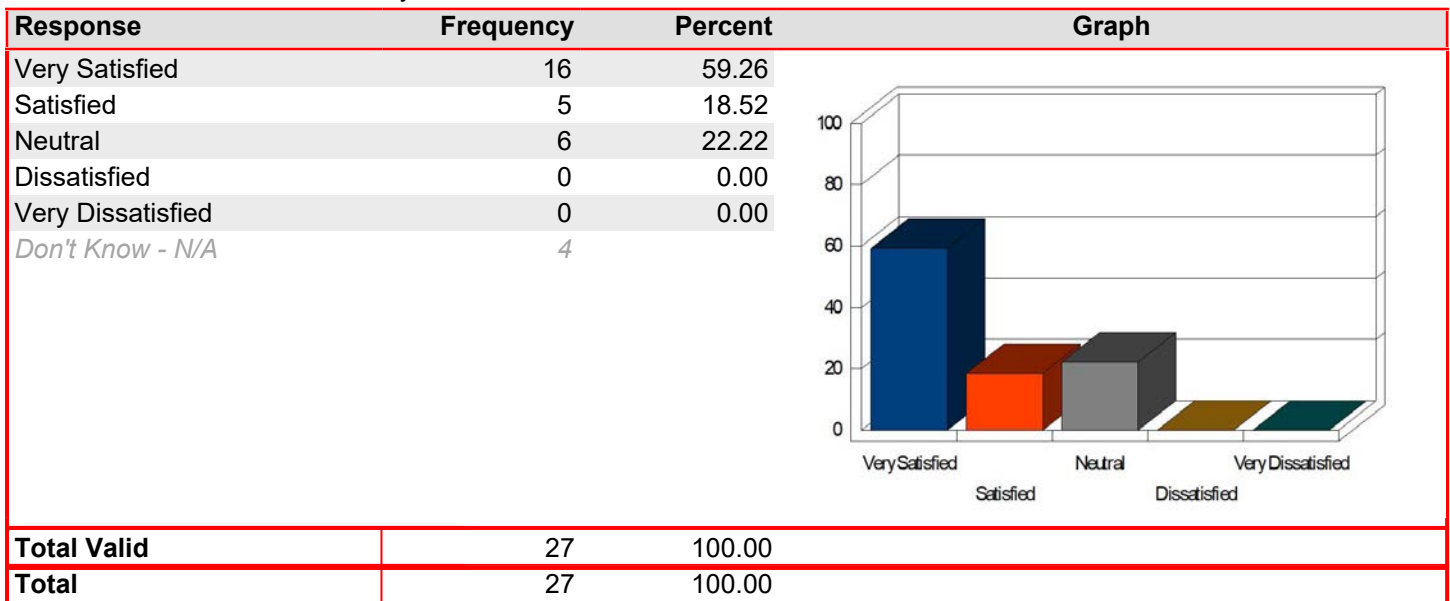
Instruction - Faculty are available after class and during office hours

Mean: 4.60



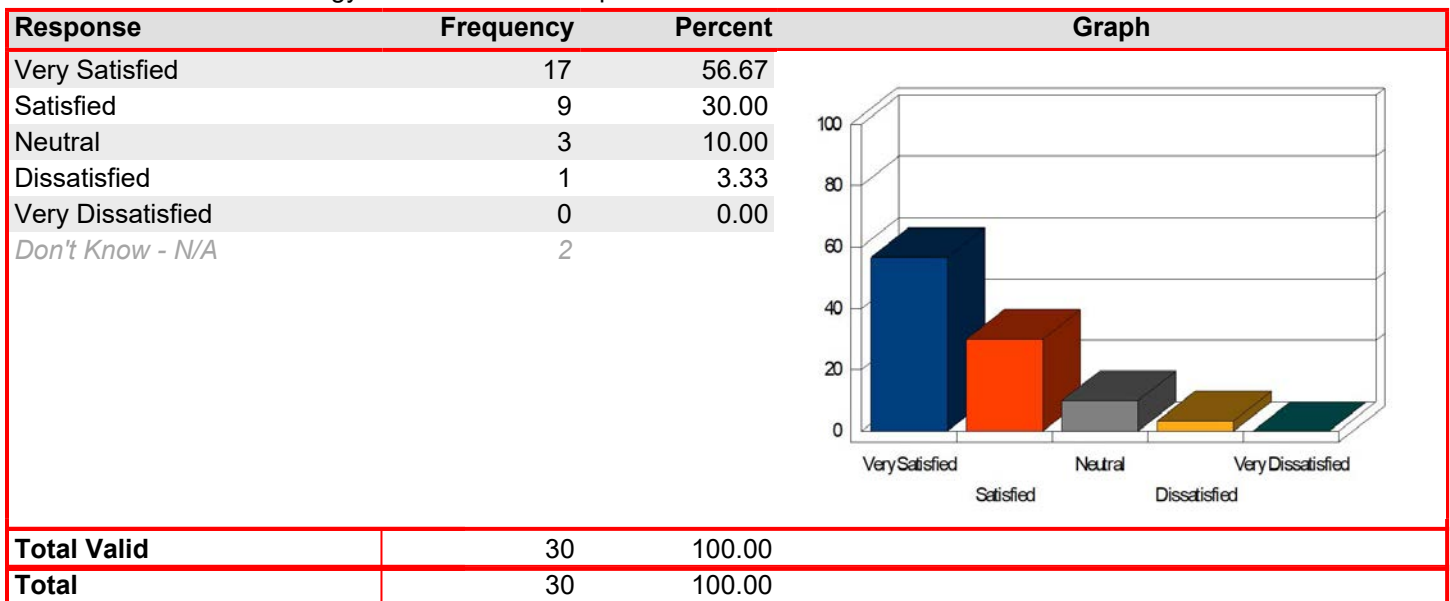
Overall-Student services routinely assisted me

Mean: 4.37



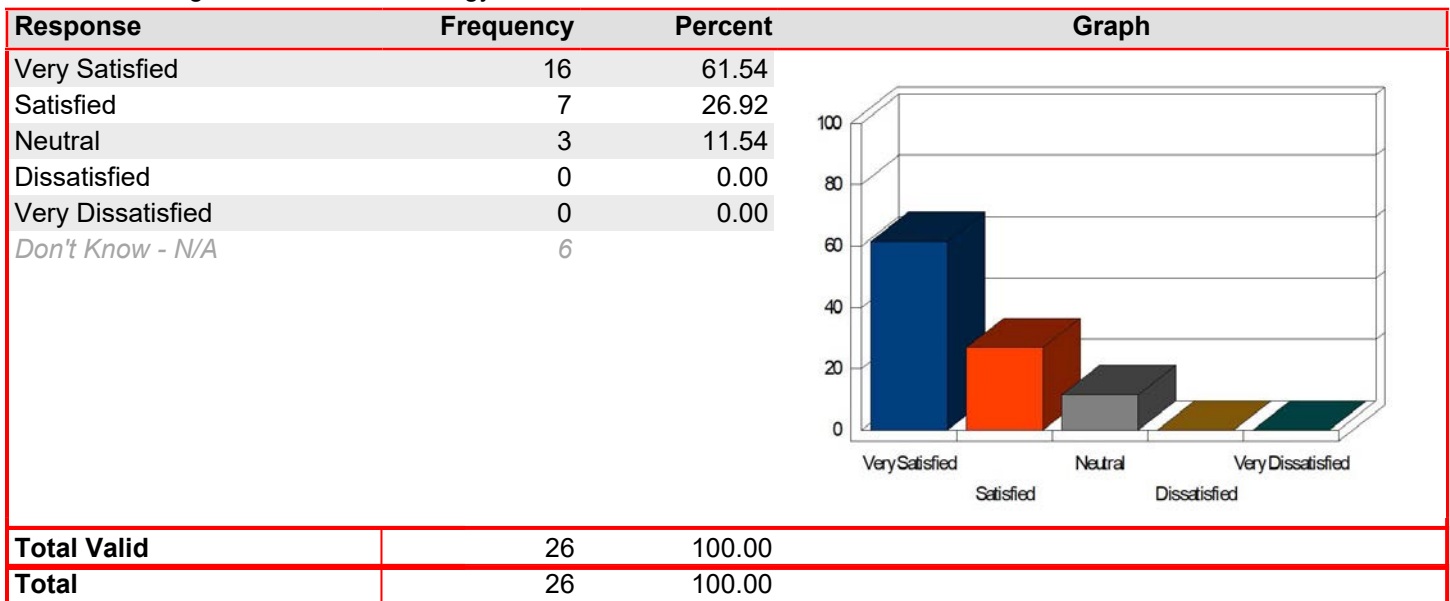
Overall-Access to technology resources was adequate

Mean: 4.40



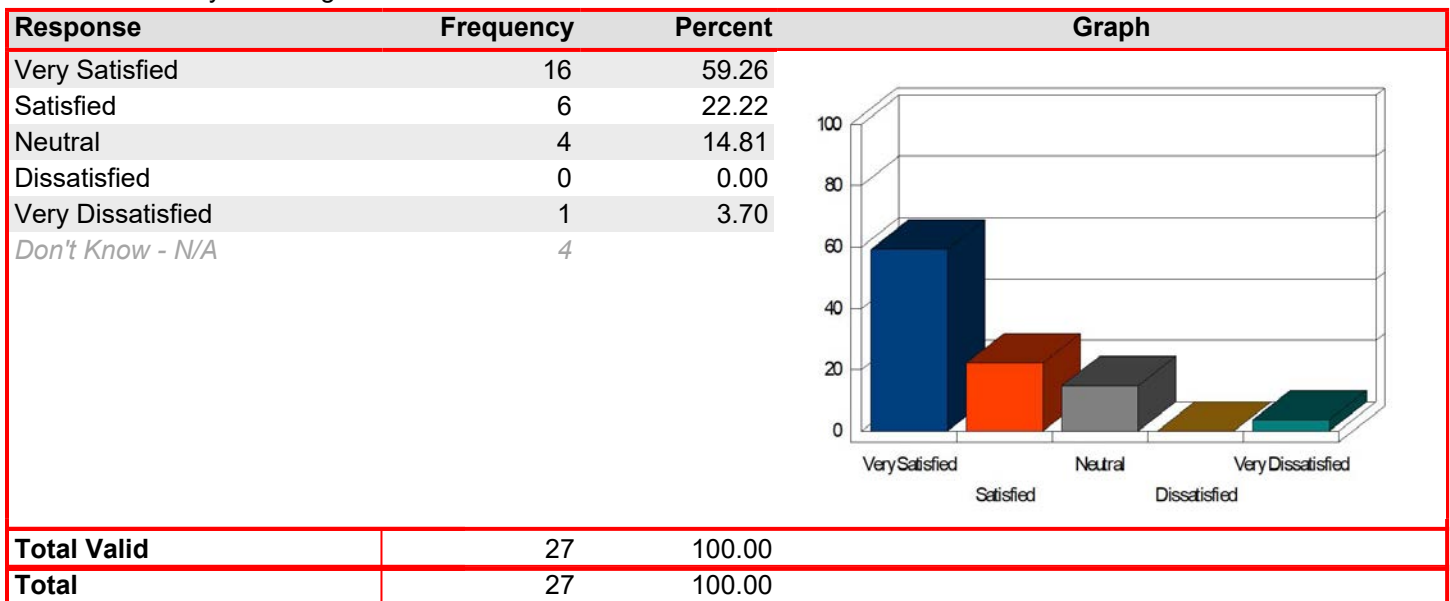
Overall-Training in the use of technology was available

Mean: 4.50



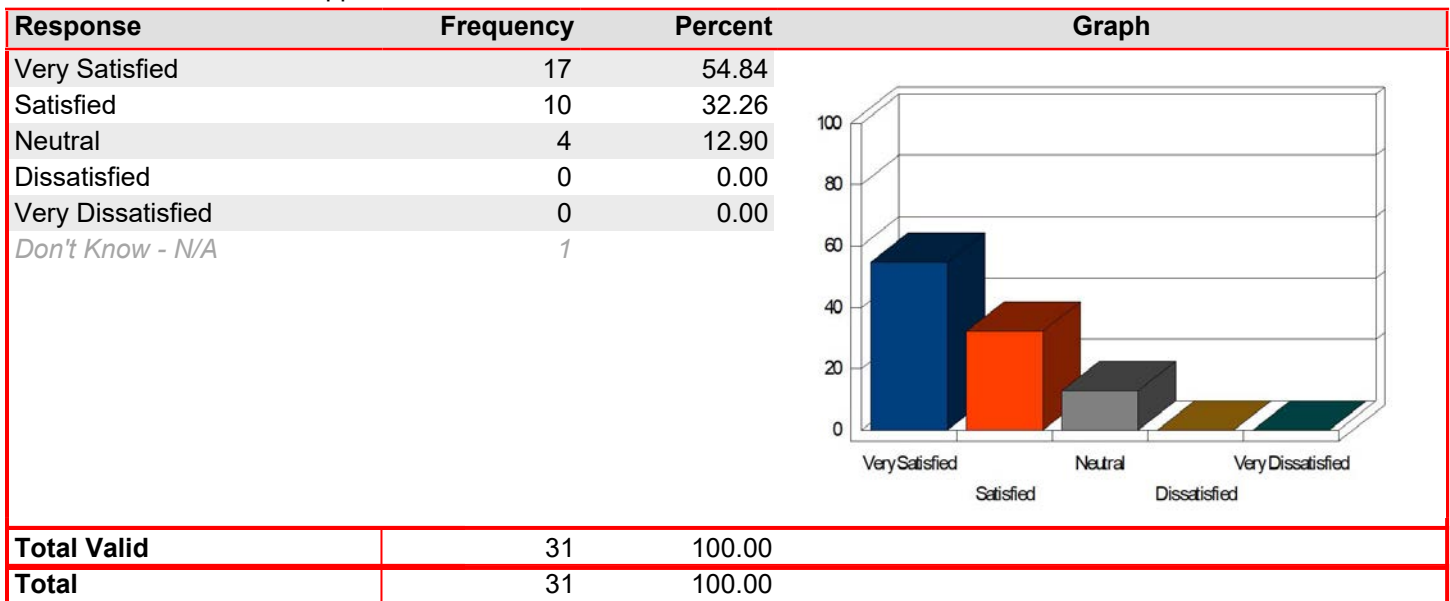
Overall-Efficiency receiving services

Mean: 4.33



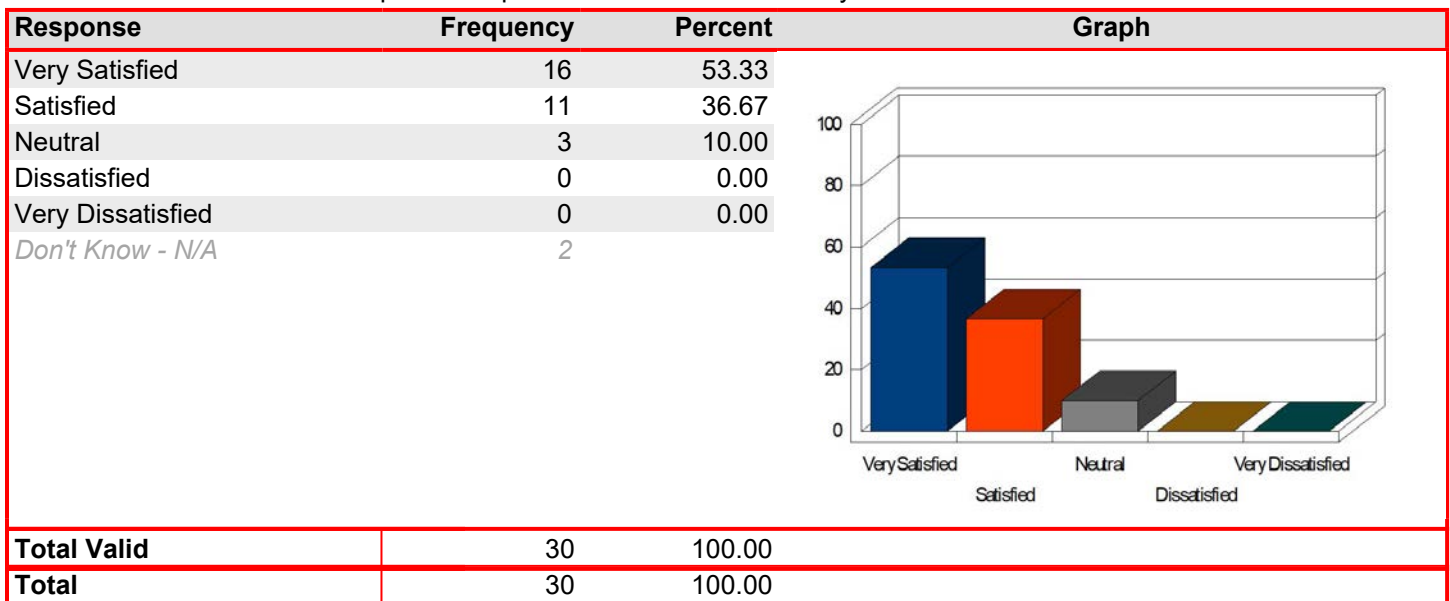
Overall-Administration is approachable

Mean: 4.42



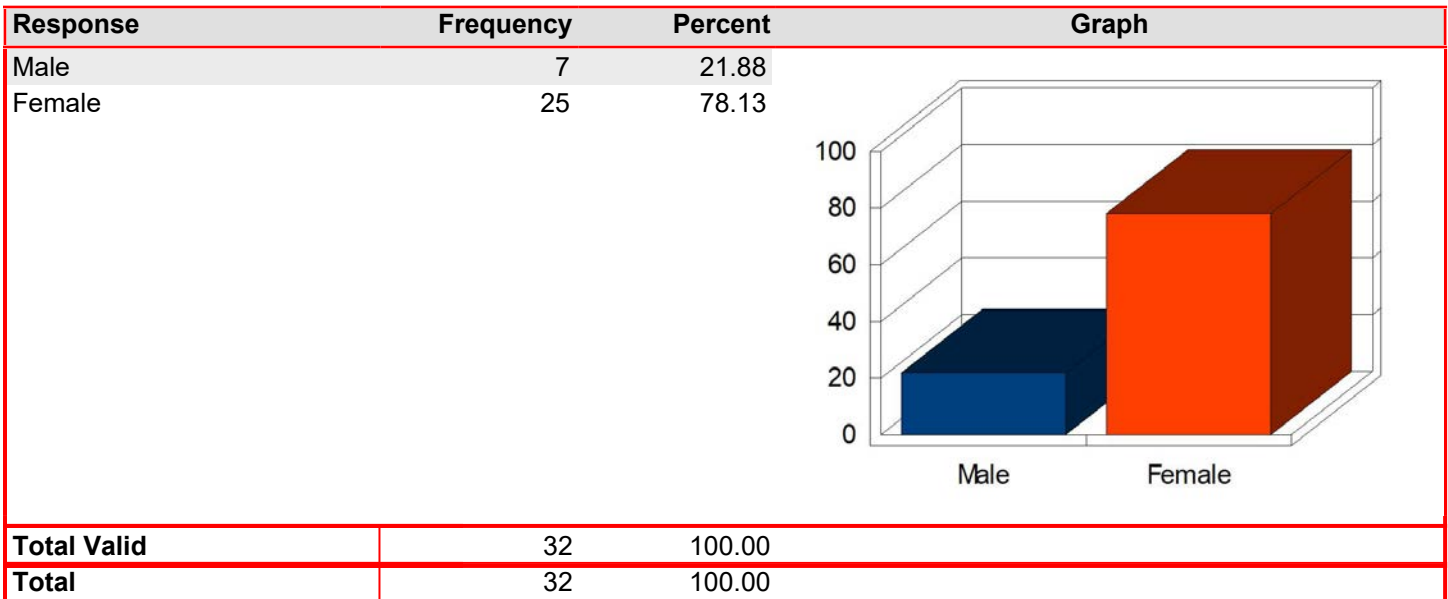
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.43



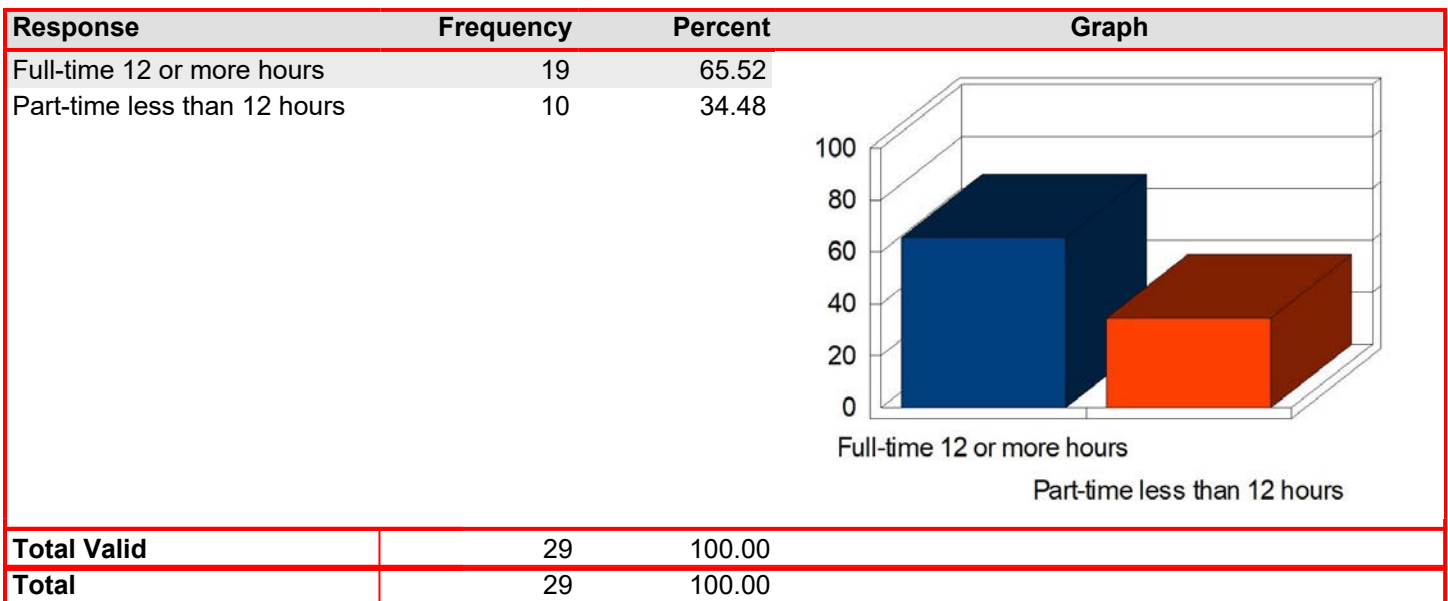
My gender is:

Mean: 1.78



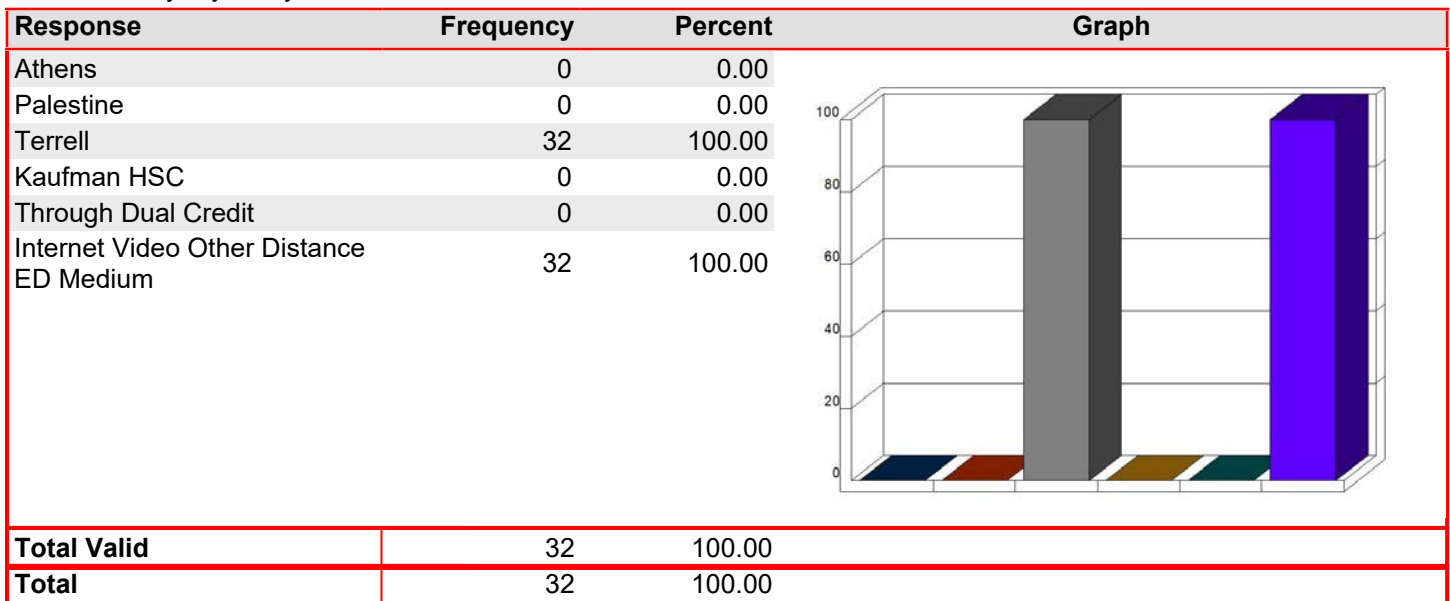
I am enrolled

Mean: 1.34



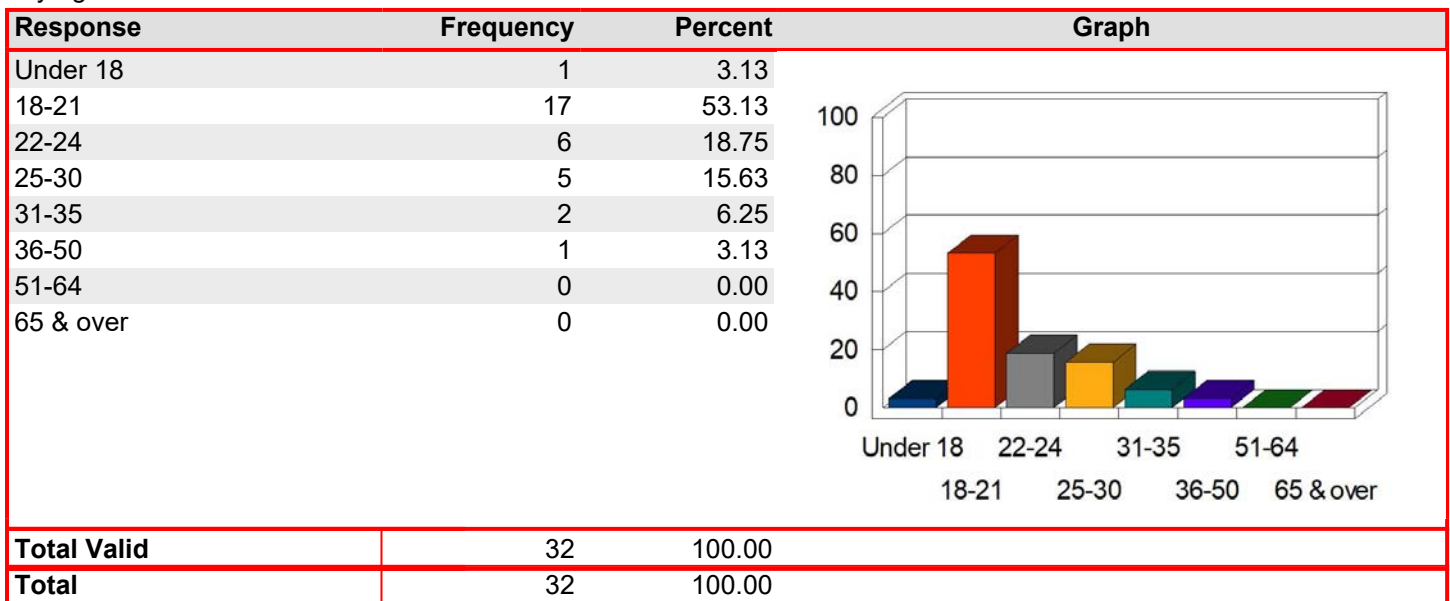
I take the majority of my classes

Mean: -



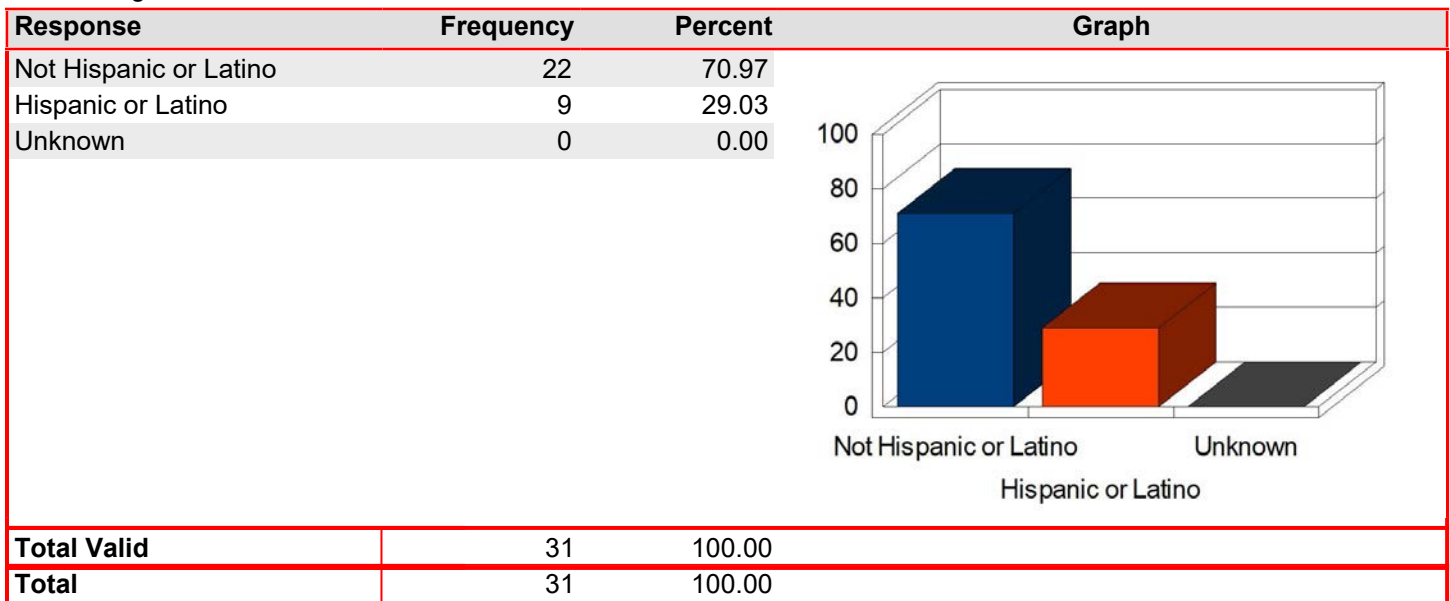
My age is:

Mean: 2.78



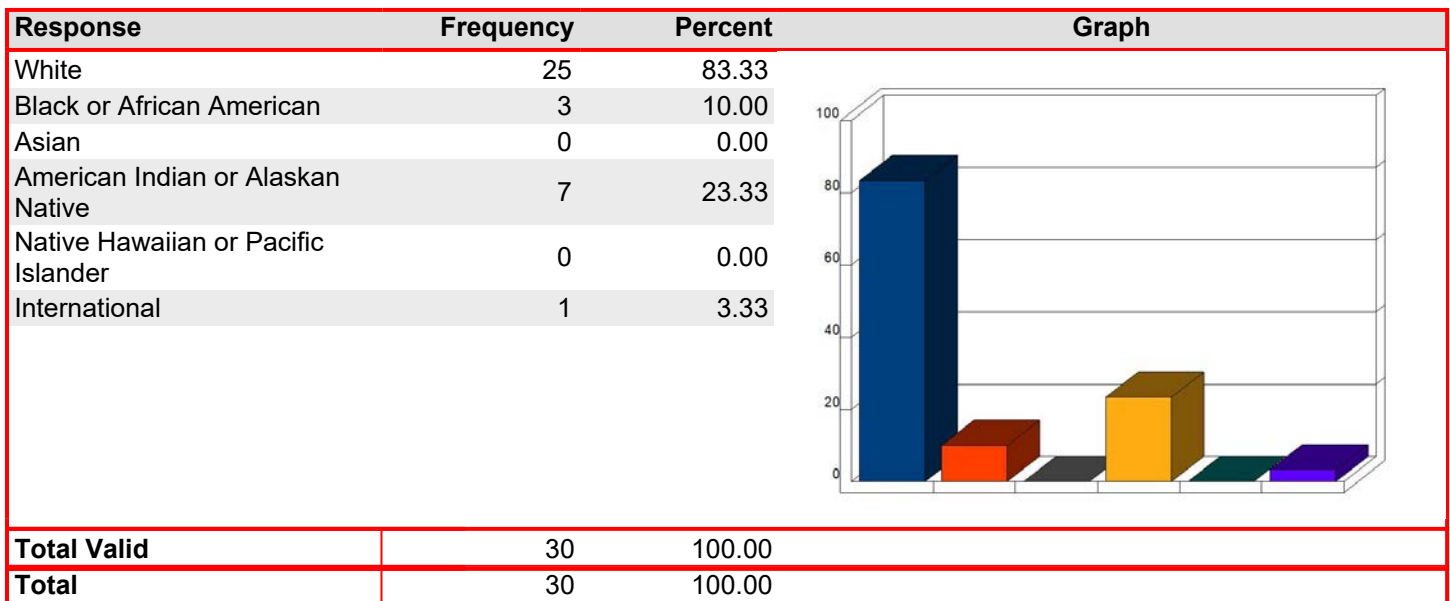
Ethnic Origin

Mean: 1.29



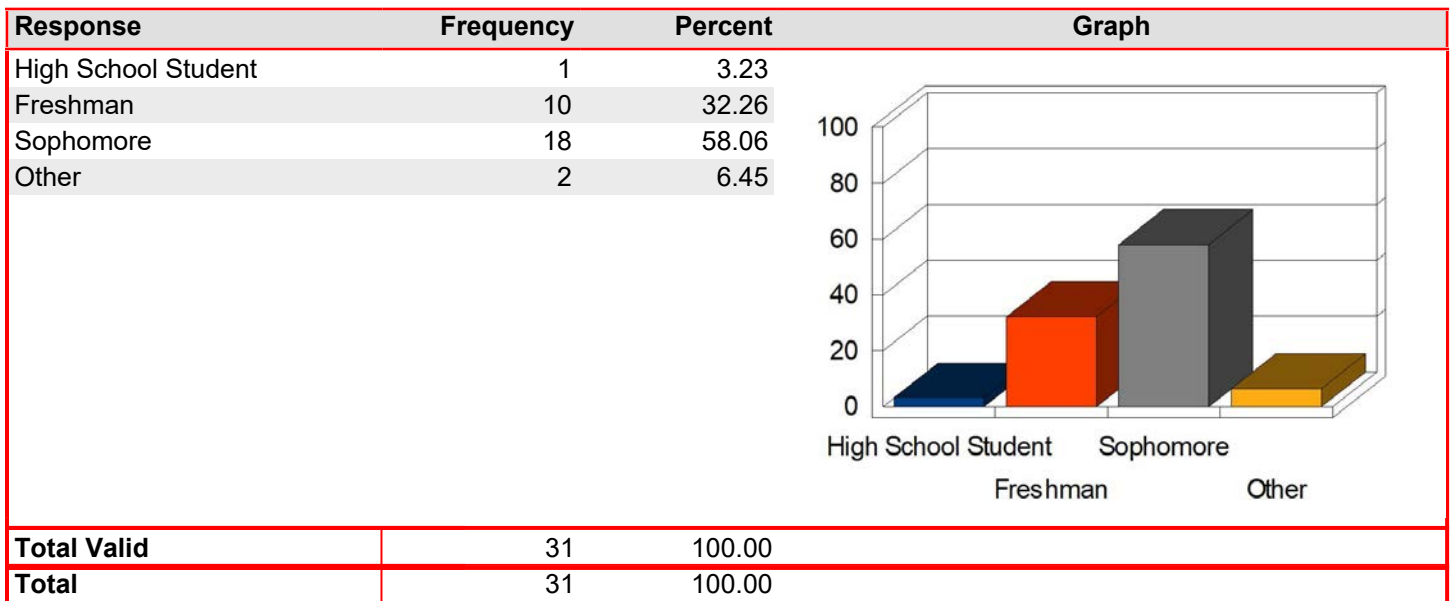
Race

Mean: -



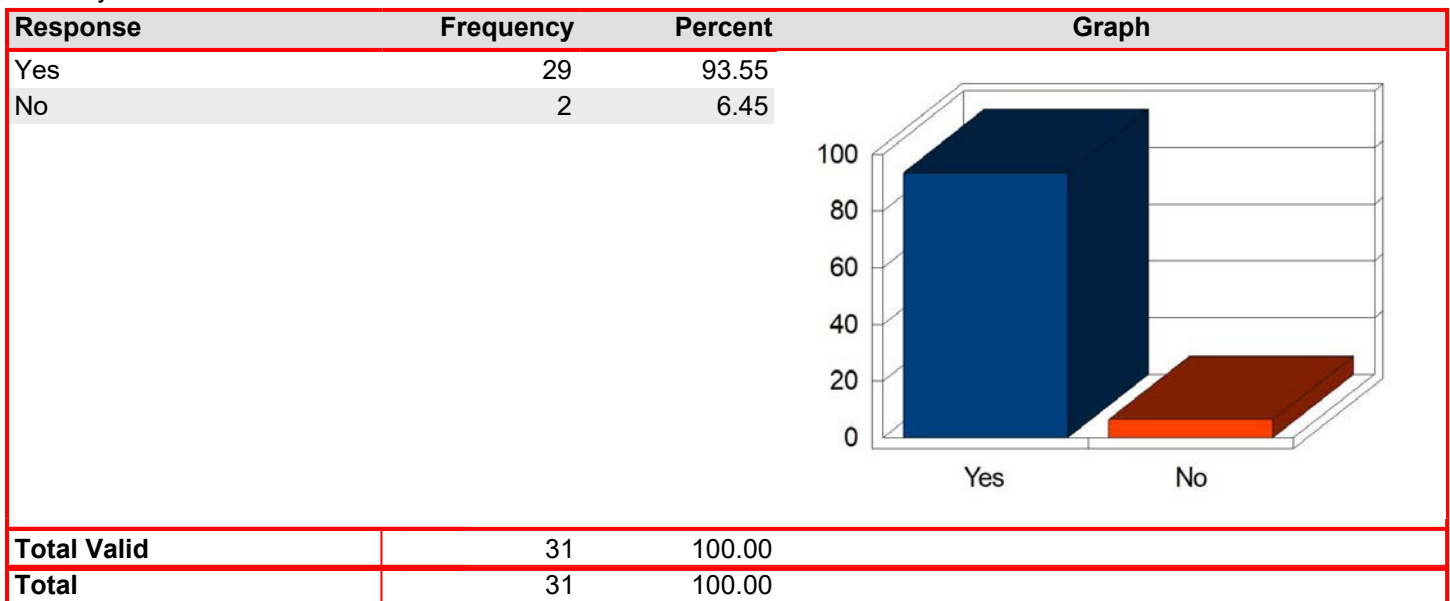
Student Classification:

Mean: 2.68



Would you recommend TVCC to a Friend?

Mean: 1.06





# Trinity Valley Community College

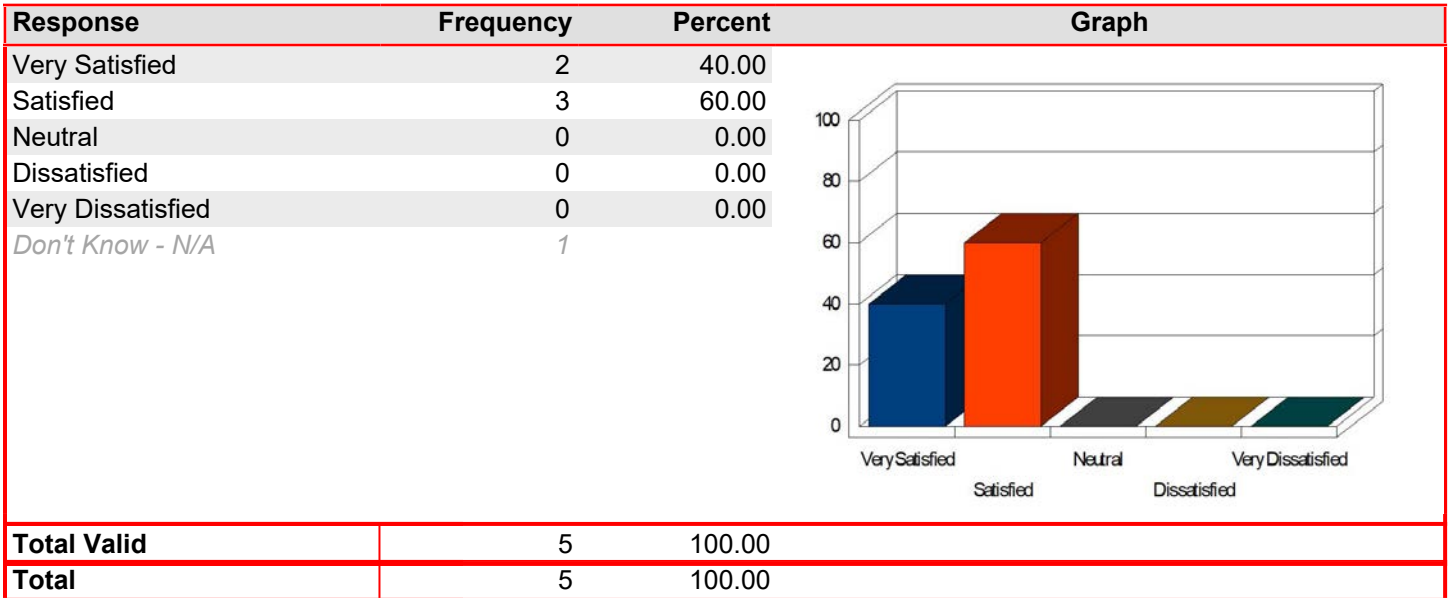
## Student Satisfaction Survey

2018

(Terrell,Kaufman HSC)

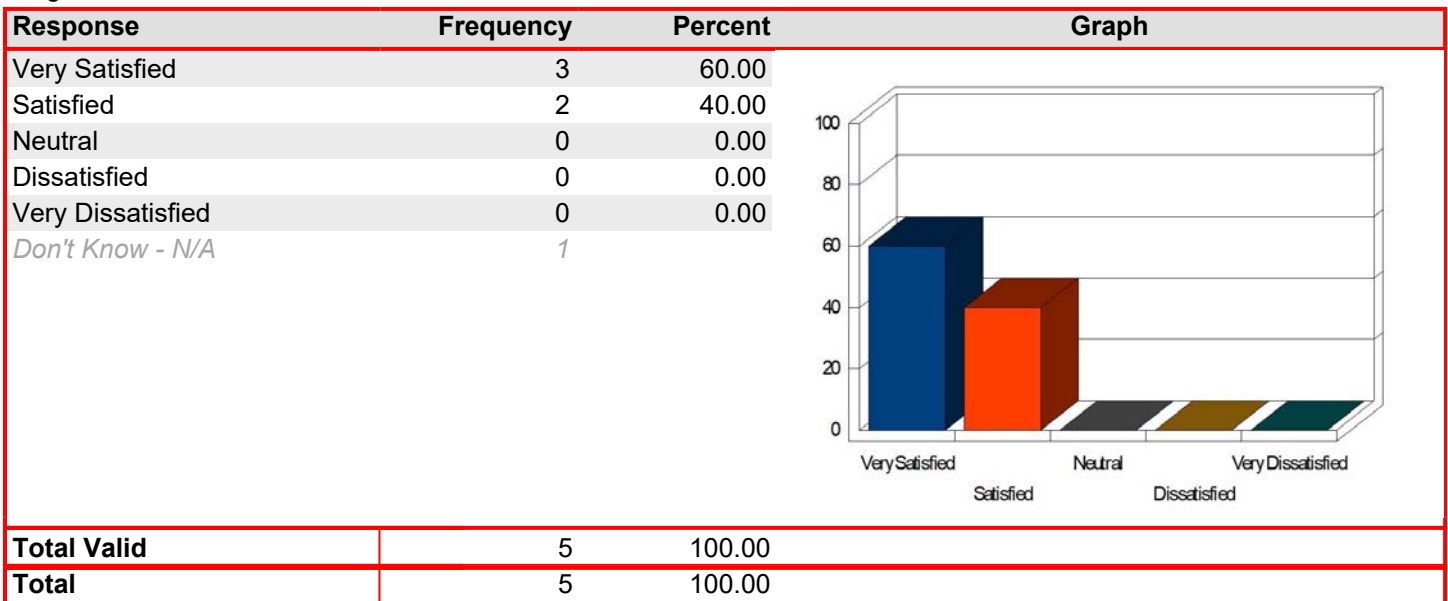
Registration & Admissions - Assistance of staff

Mean: 4.40



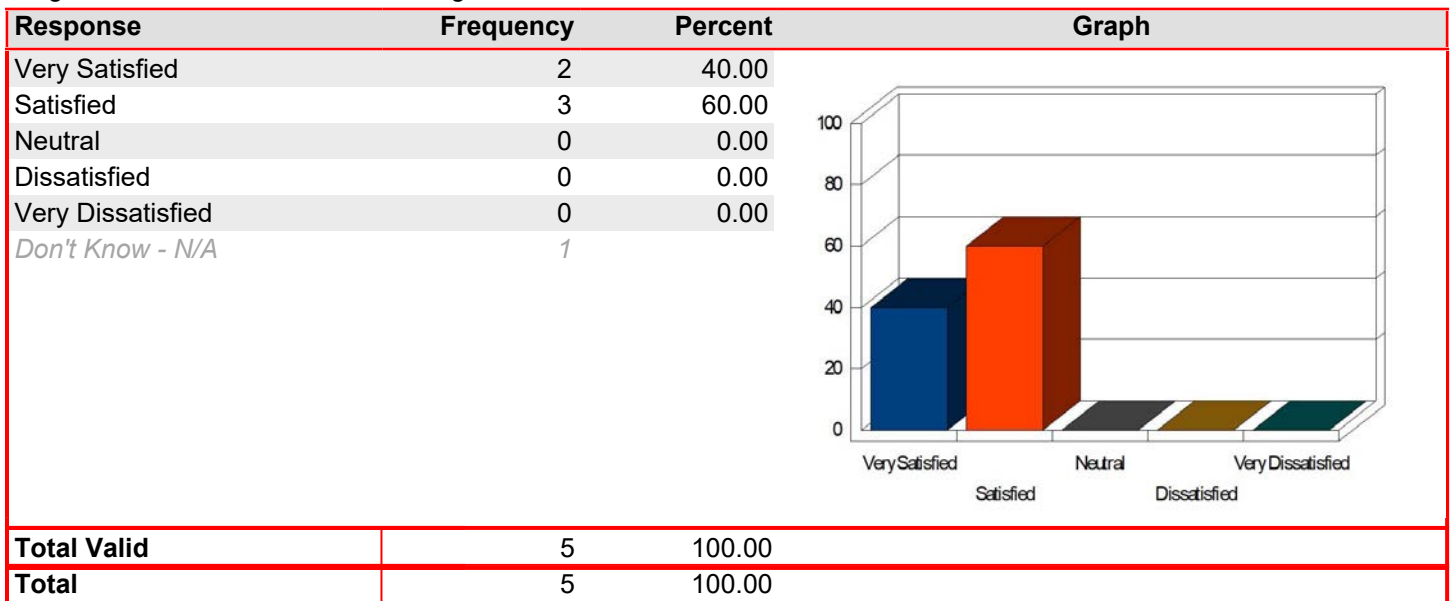
Registration & Admissions - Friendliness of staff

Mean: 4.60



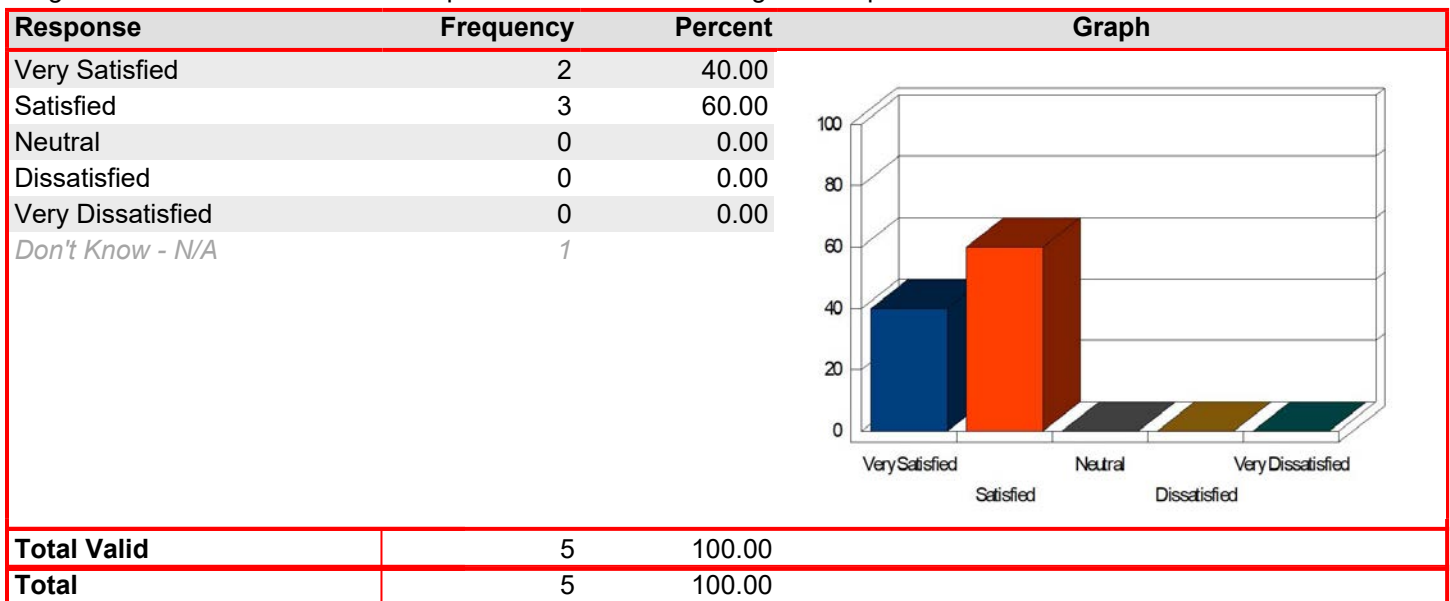
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.40



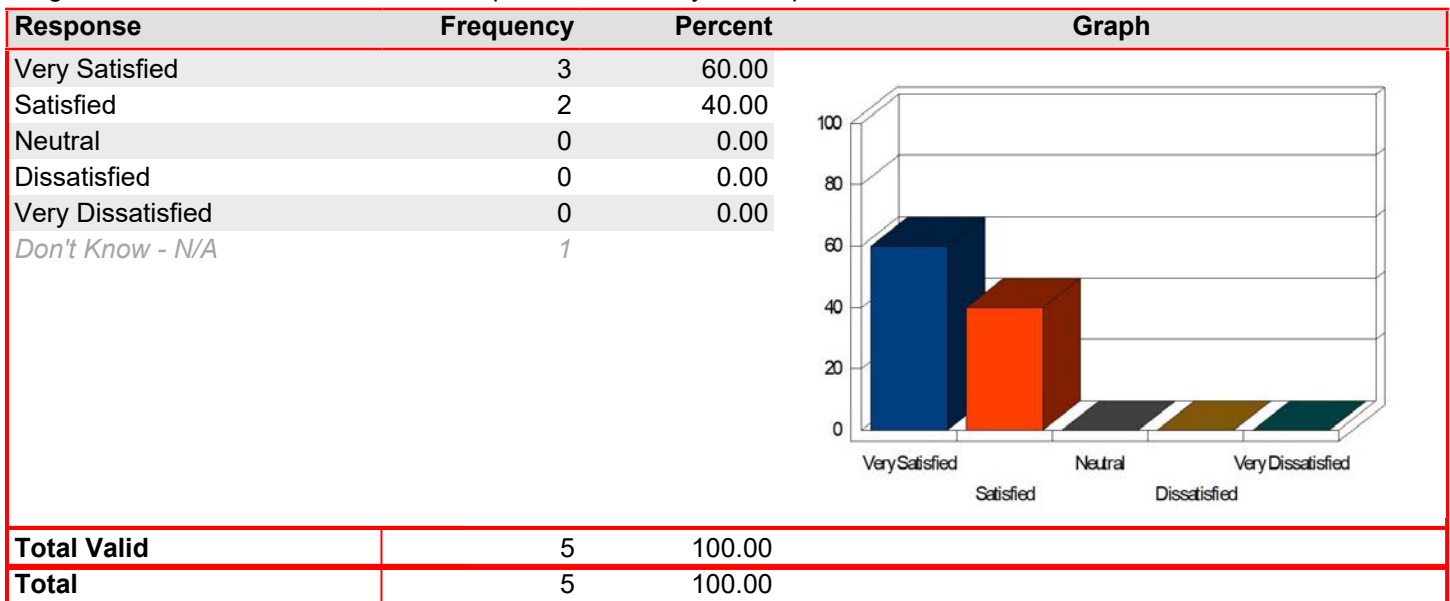
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.40



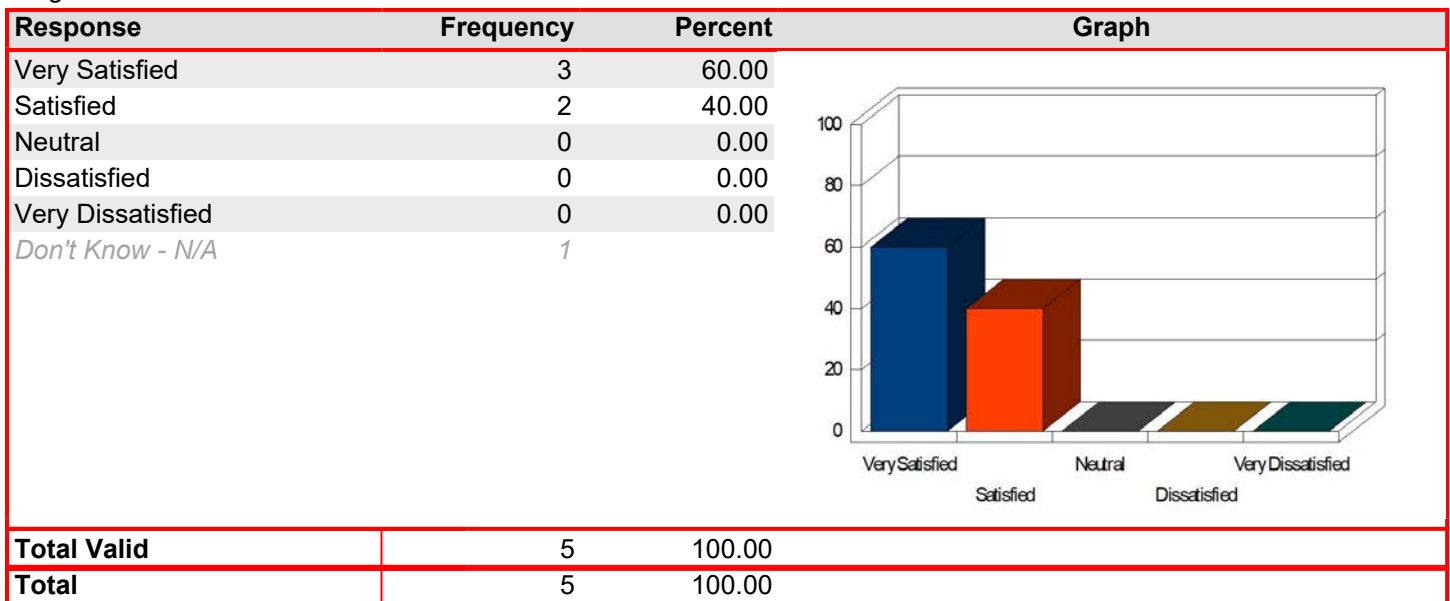
Registration & Admissions - Admissions process was easy to complete

Mean: 4.60



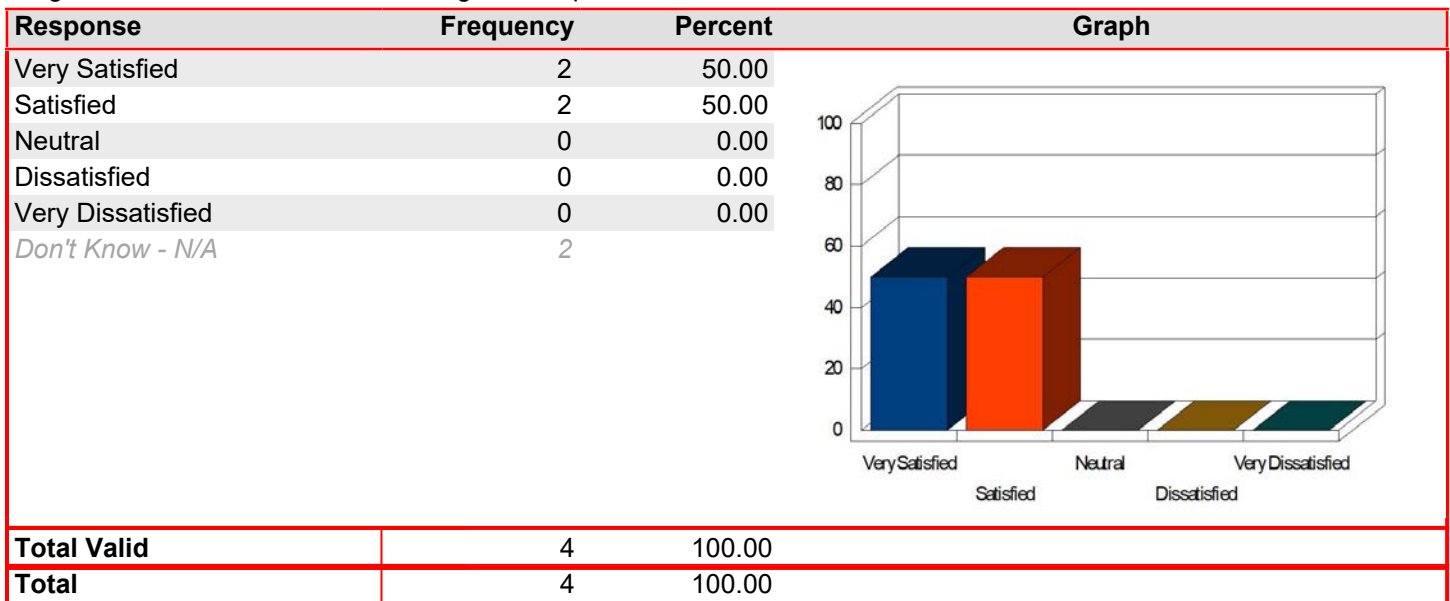
Registration & Admissions - Information I received was understandable

Mean: 4.60



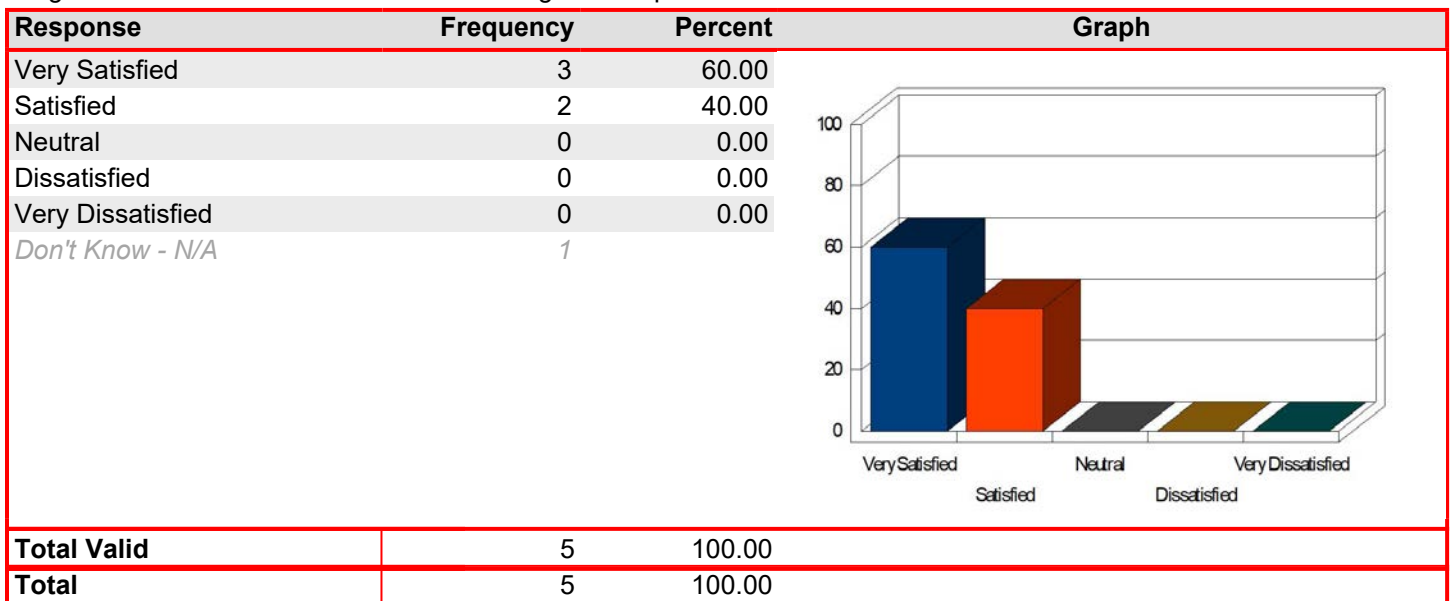
## Registration &amp; Admissions - Online registration process

Mean: 4.50



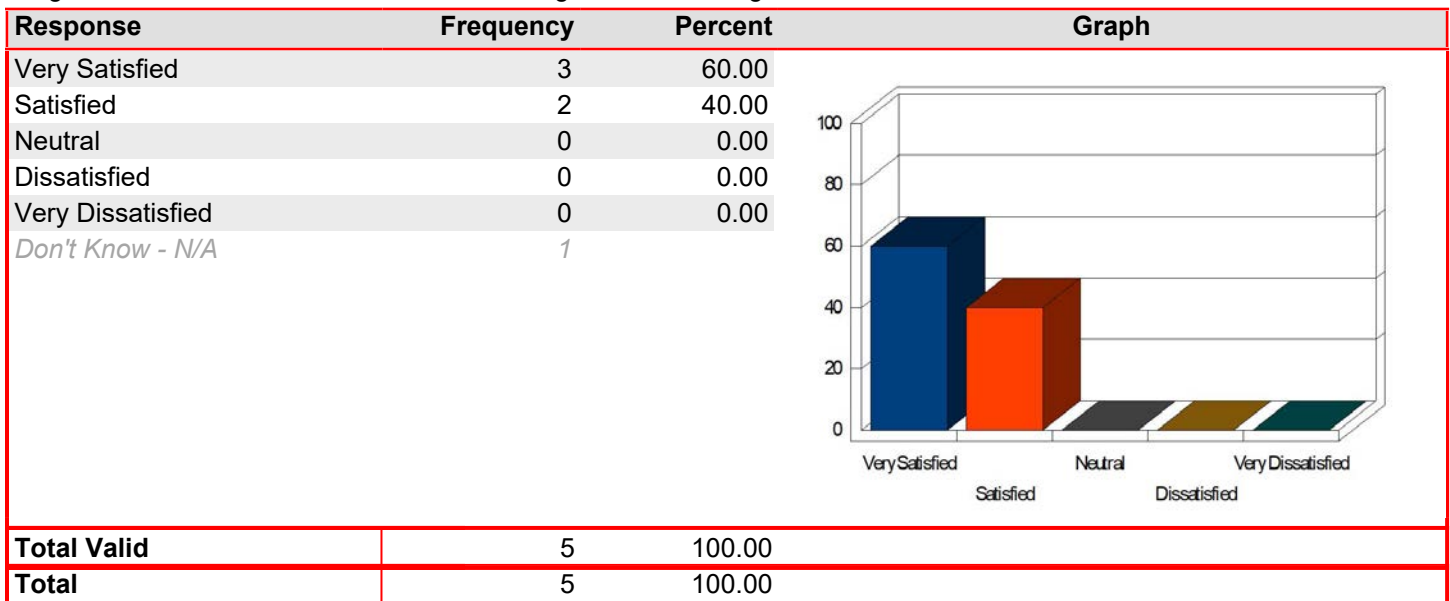
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.60



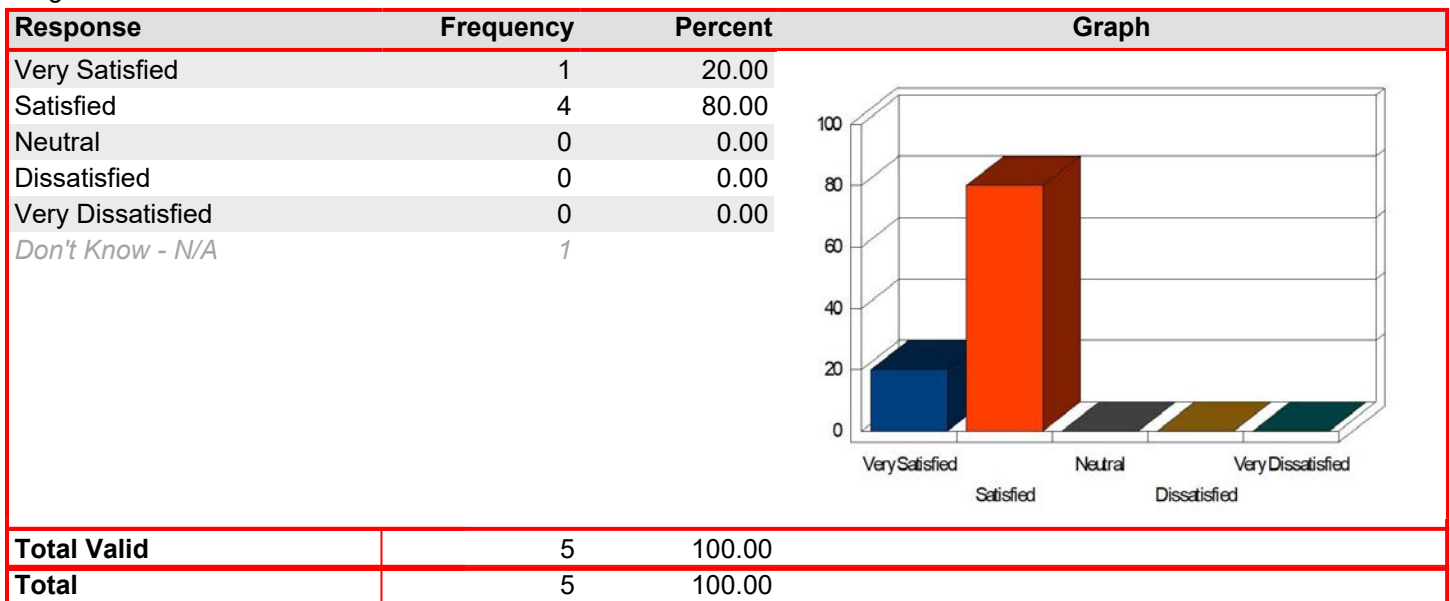
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.60



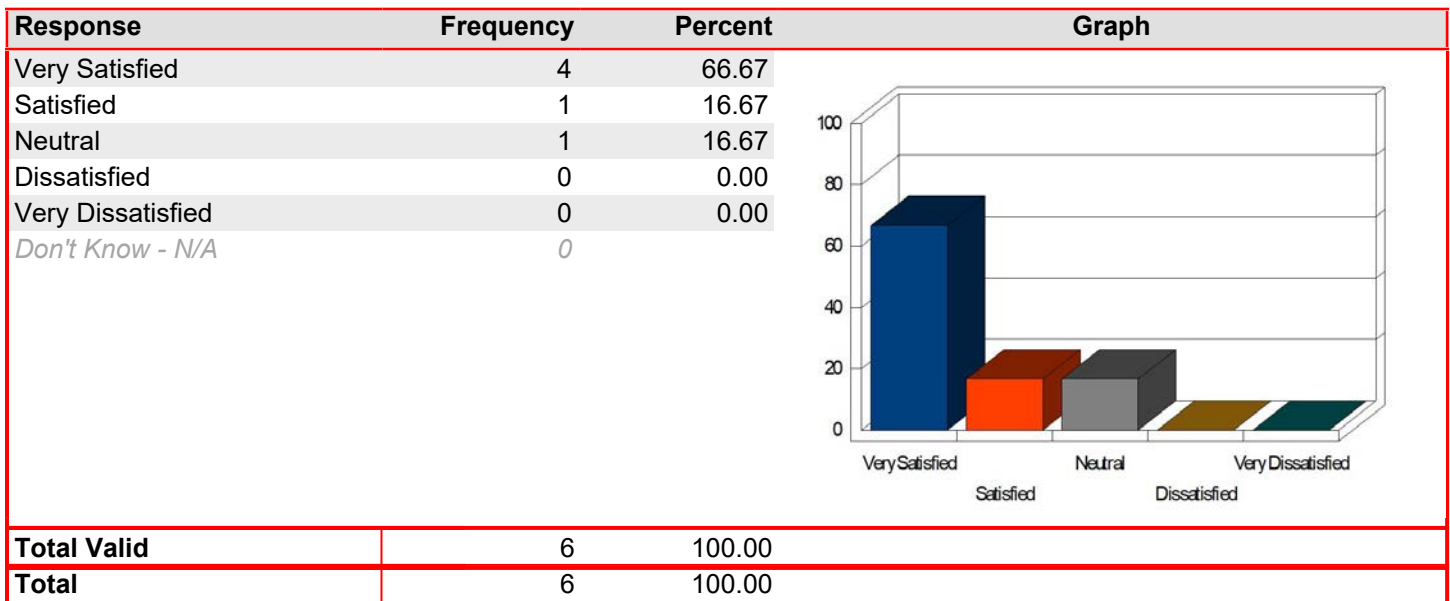
## Registration &amp; Admissions - Website information

Mean: 4.20



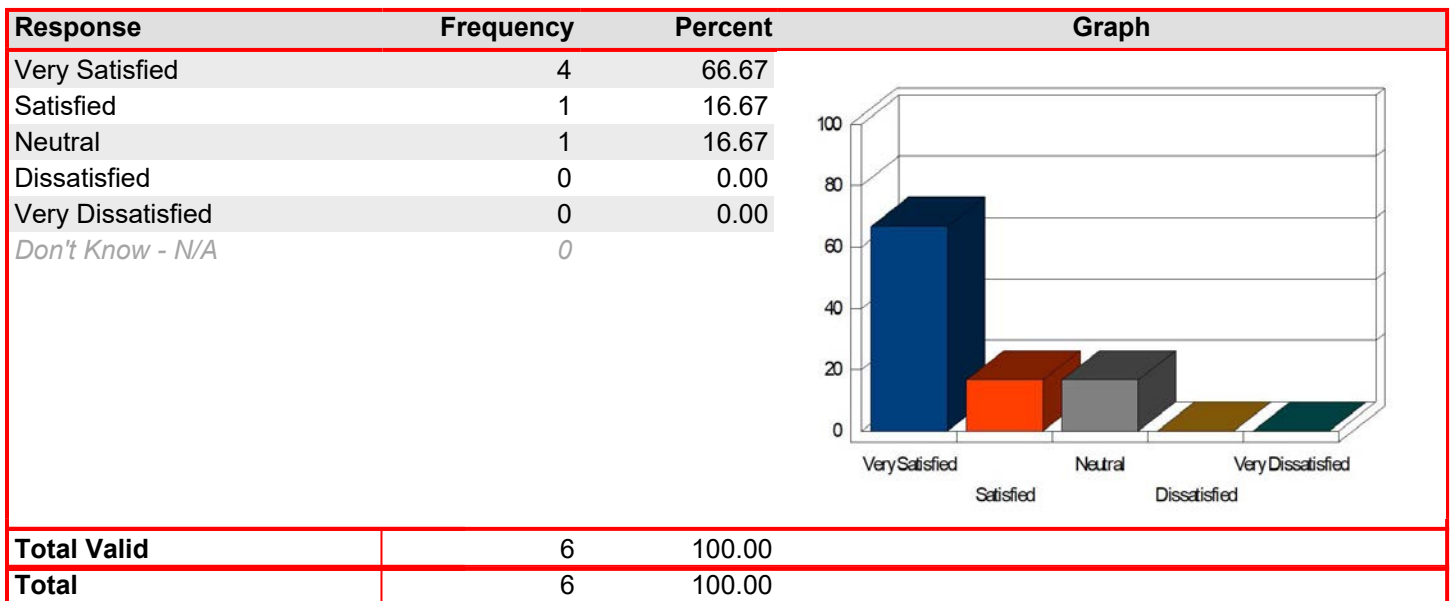
## Financial Aid - Assistance of staff

Mean: 4.50



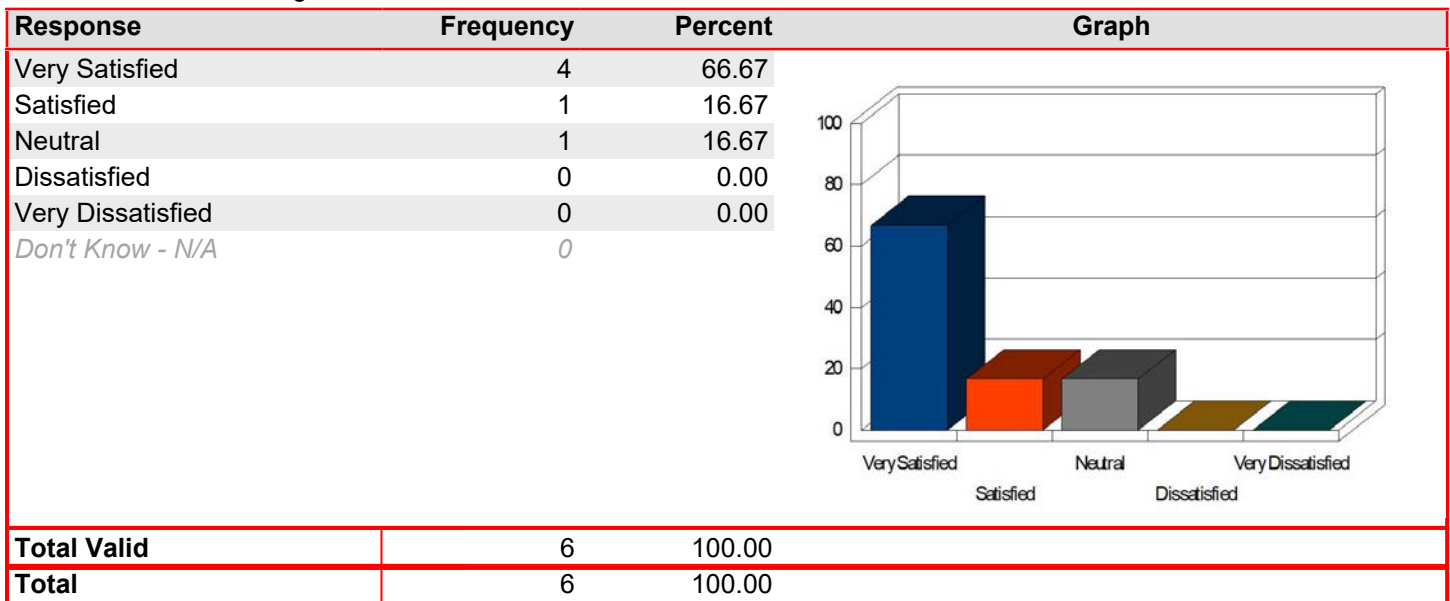
## Financial Aid - Friendliness of staff

Mean: 4.50



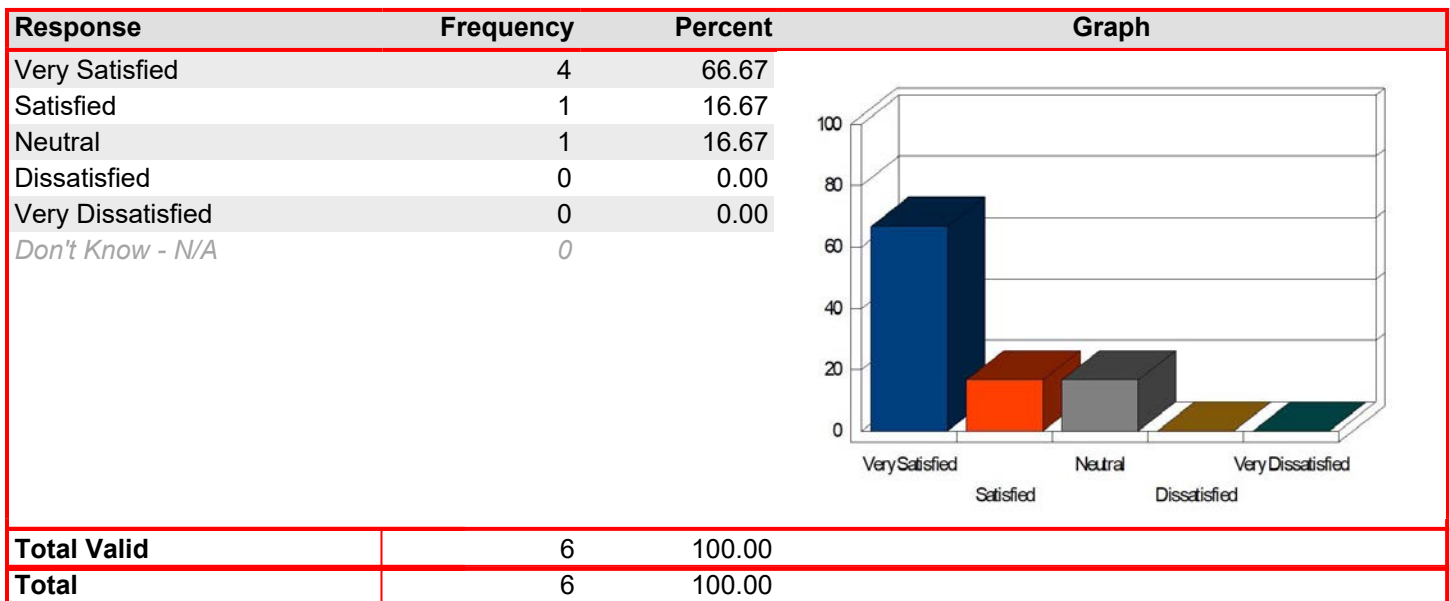
## Financial Aid - Knowledge of staff

Mean: 4.50



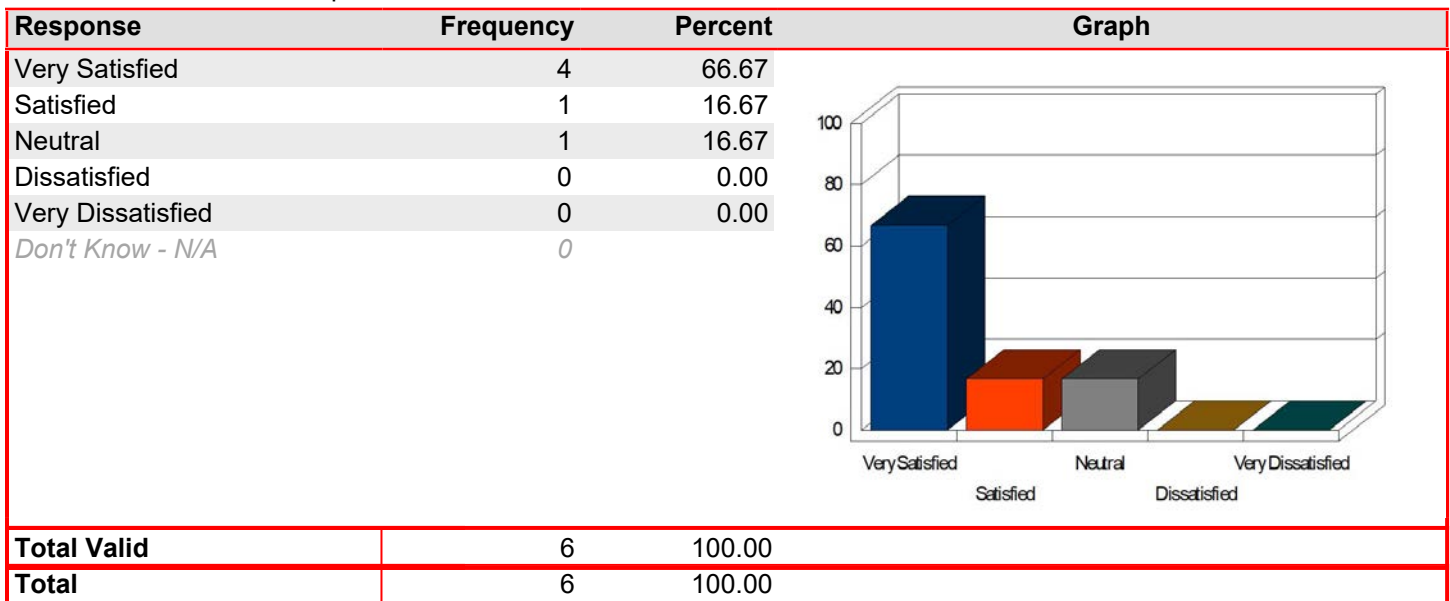
## Financial Aid - Information received is accurate

Mean: 4.50



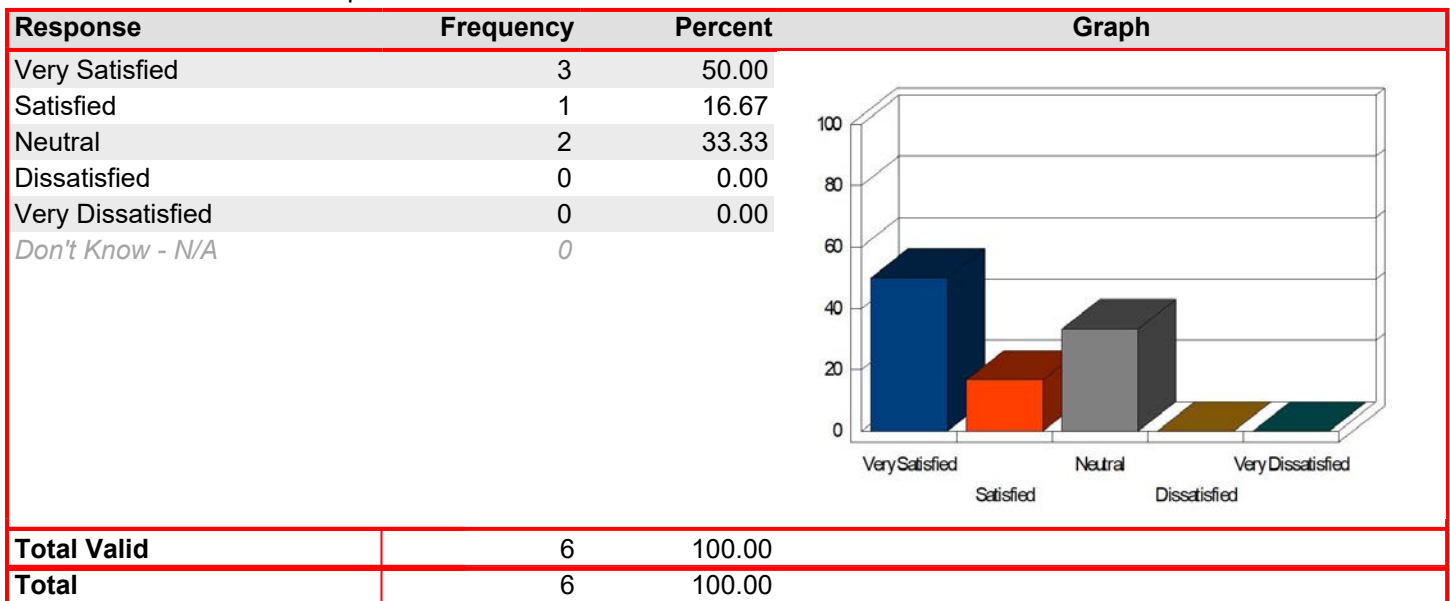
Financial Aid - Information presented is understandable

Mean: 4.50



Financial Aid - Financial aid process

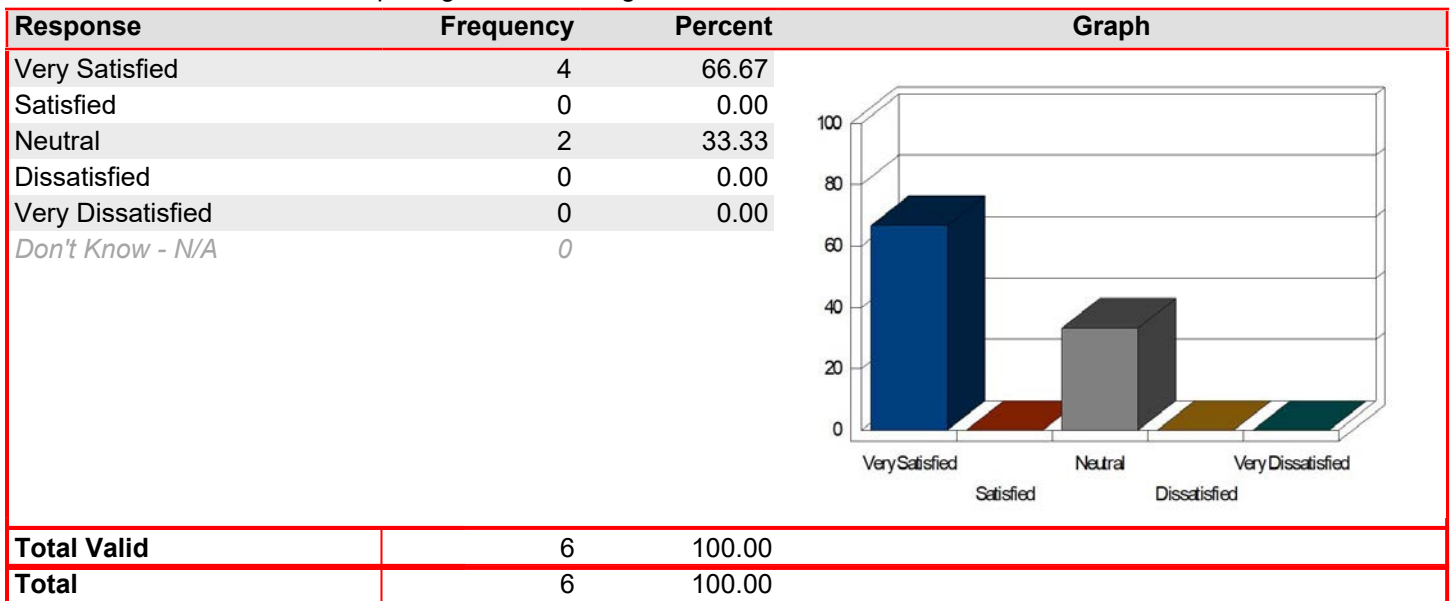
Mean: 4.17





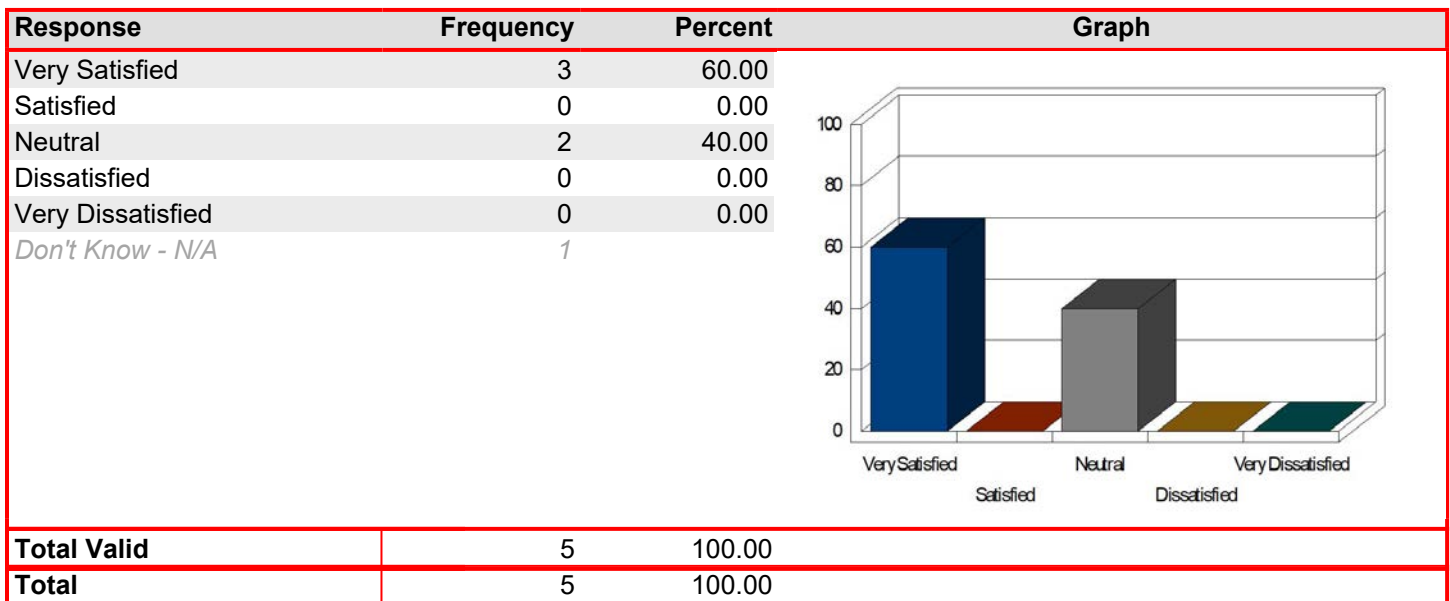
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.33



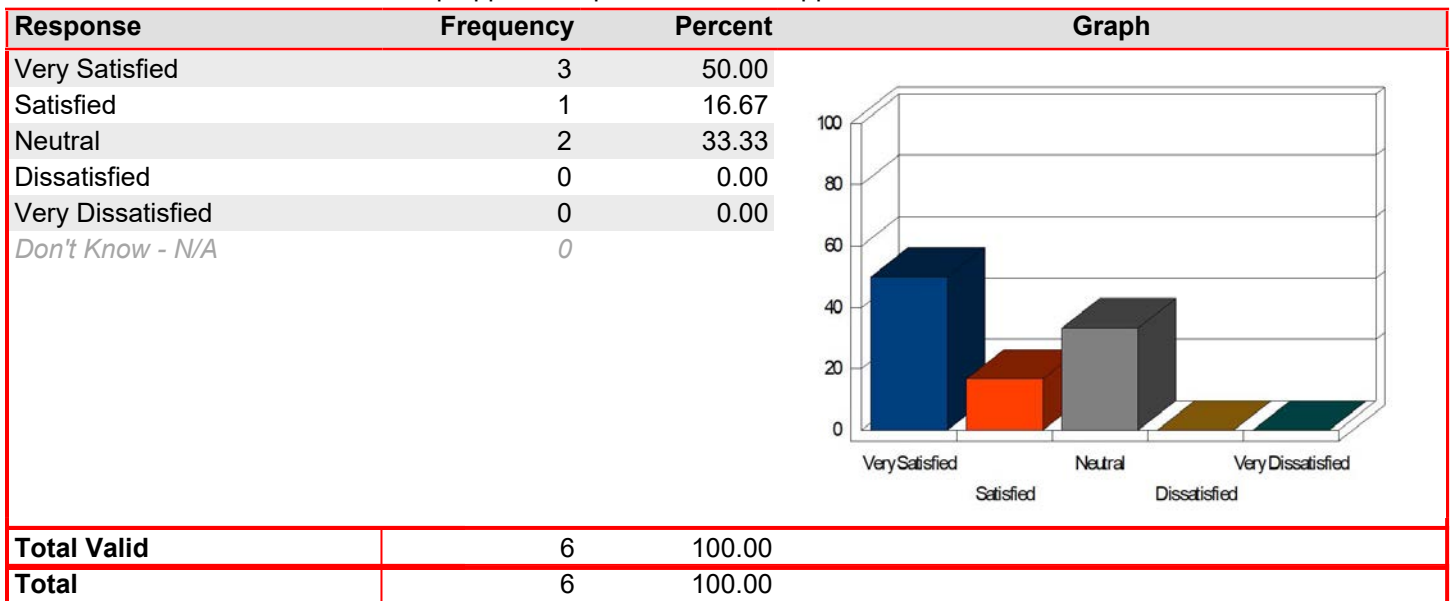
## Financial Aid - Assistance for Veteran benefits

Mean: 4.20



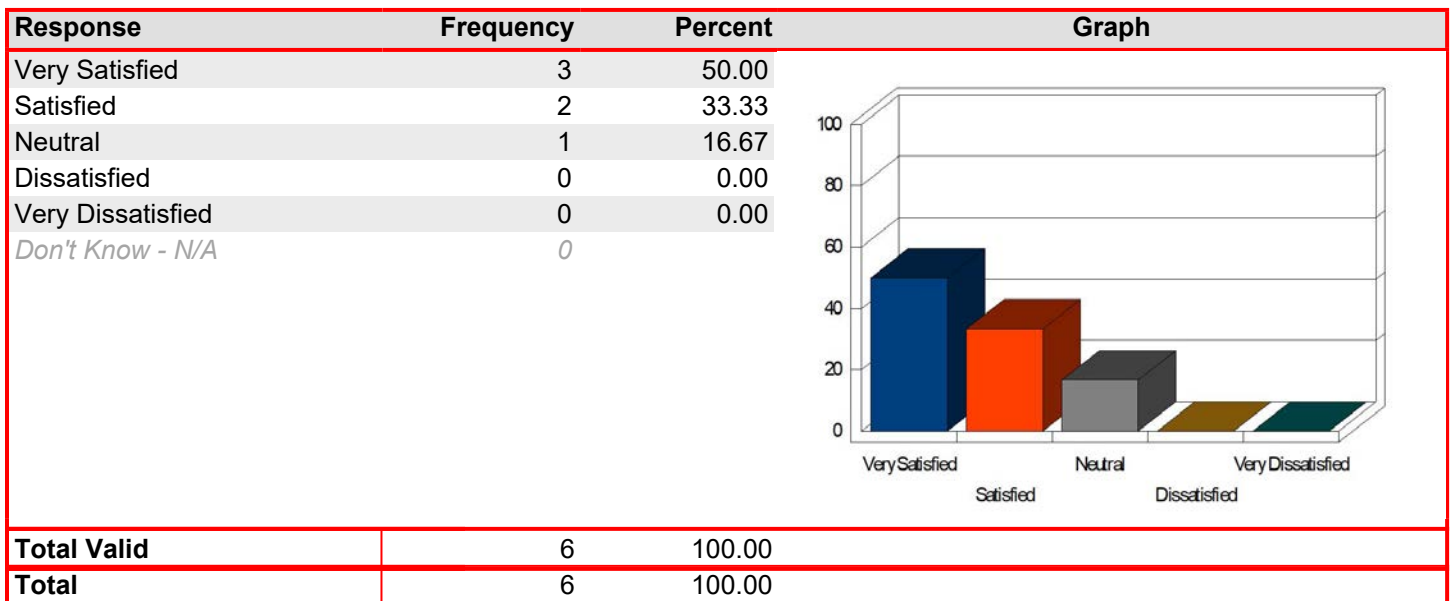
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.17



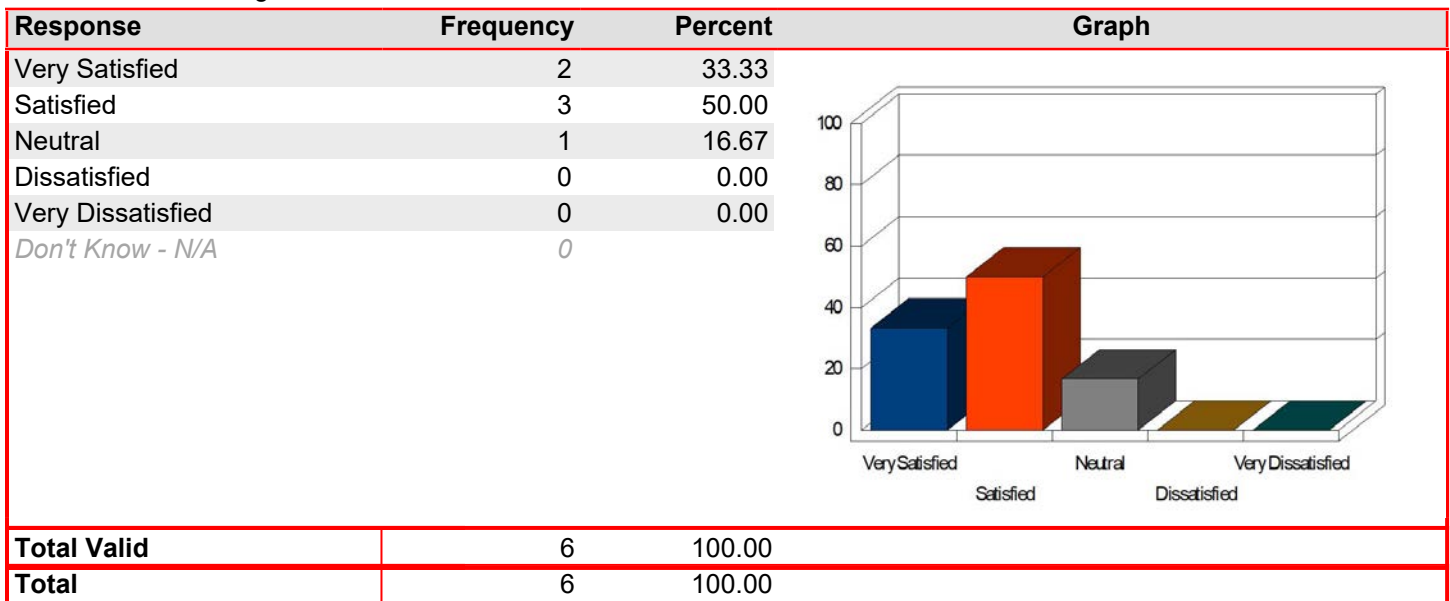
## Financial Aid - Website information

Mean: 4.33



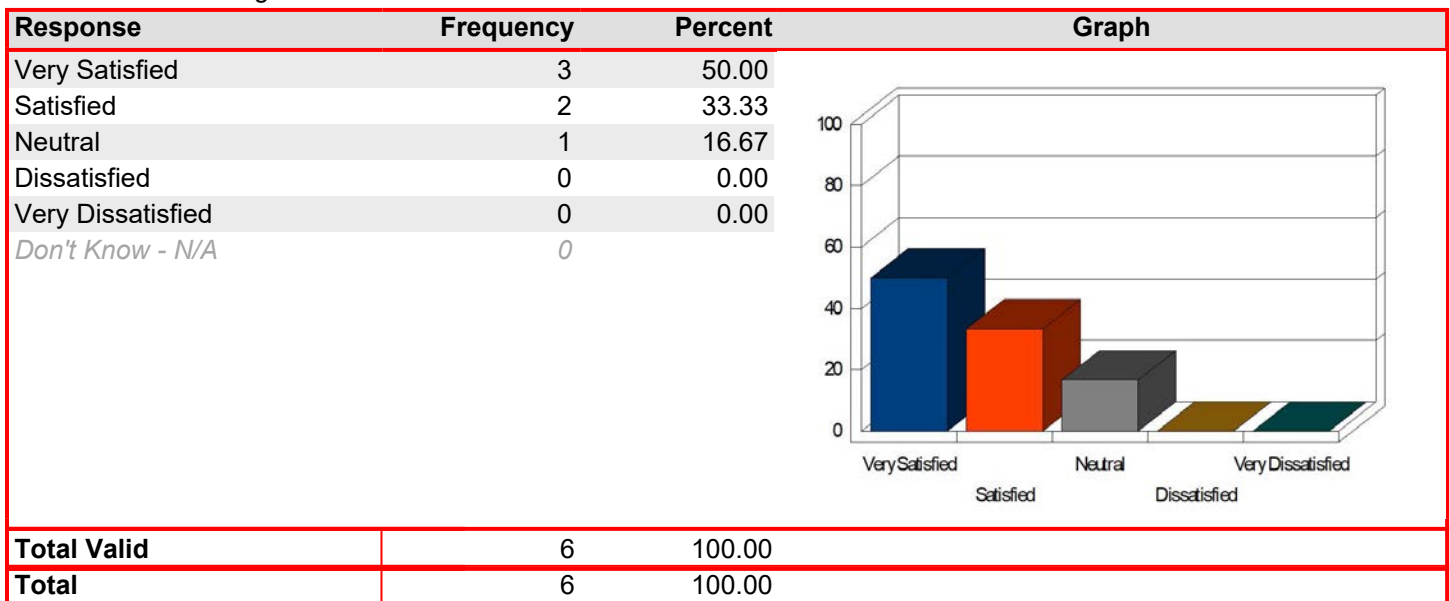
## Guidance/Counseling - Assistance of staff

Mean: 4.17



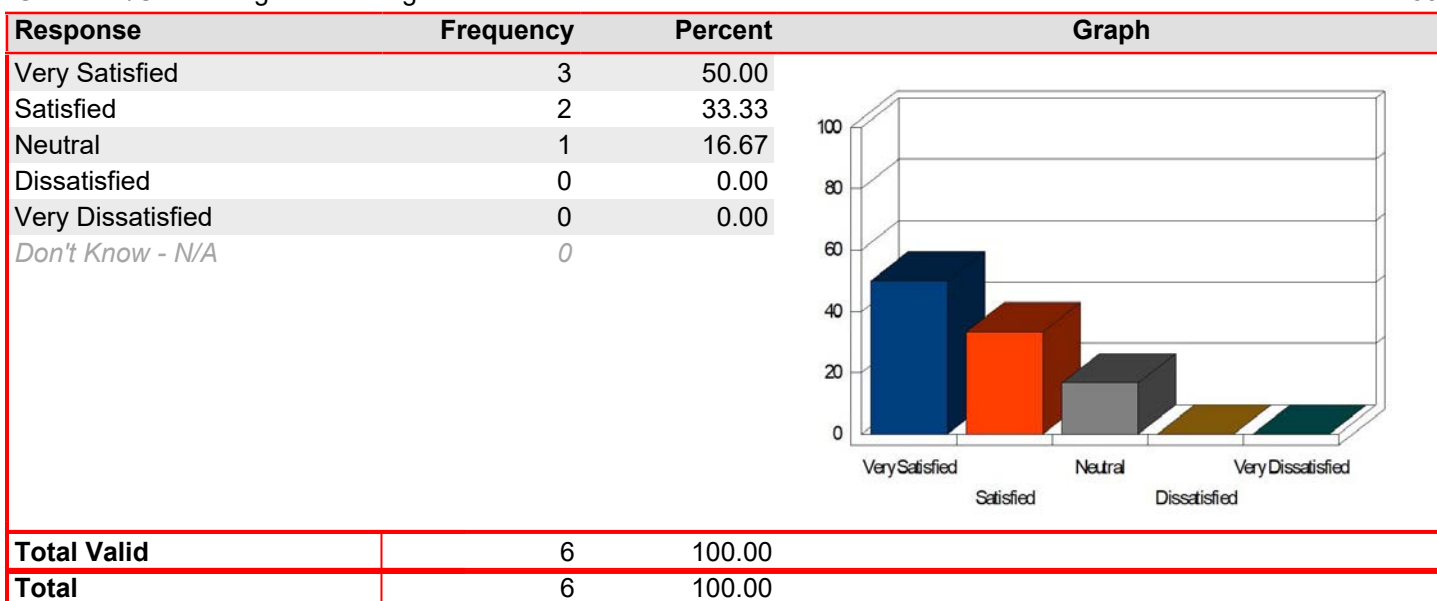
## Guidance/Counseling - Friendliness of staff

Mean: 4.33



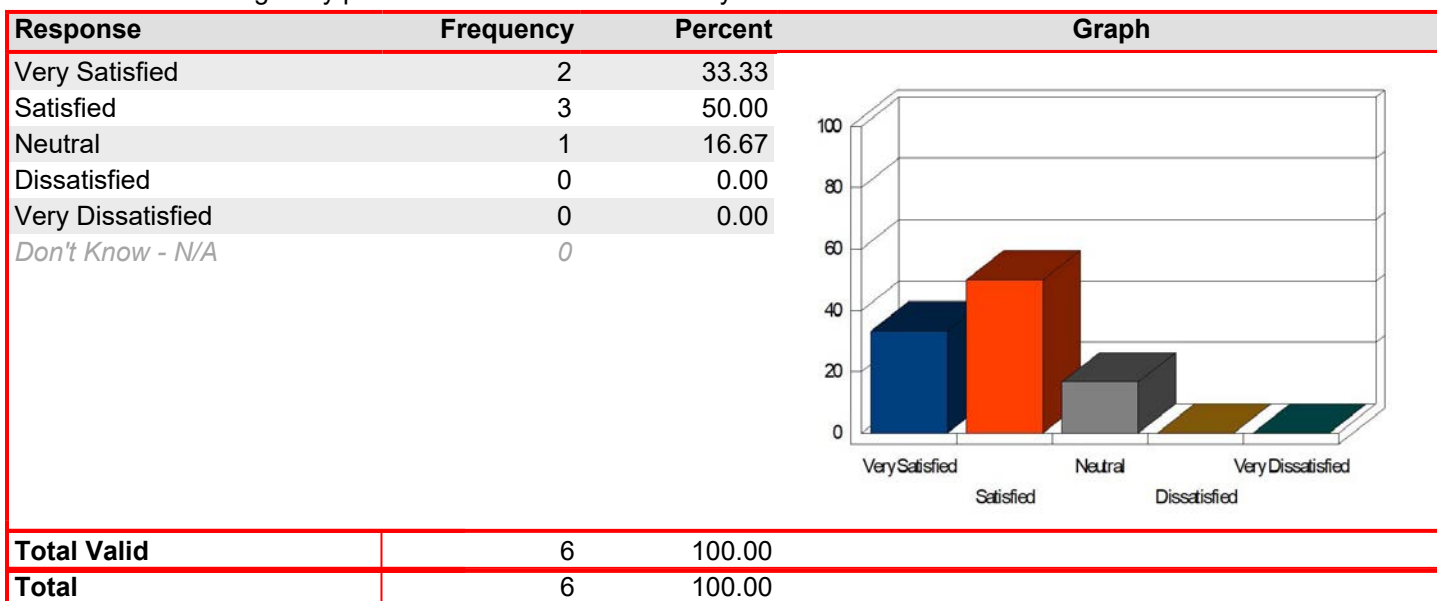
## Guidance/Counseling - Knowledge of staff

Mean: 4.33



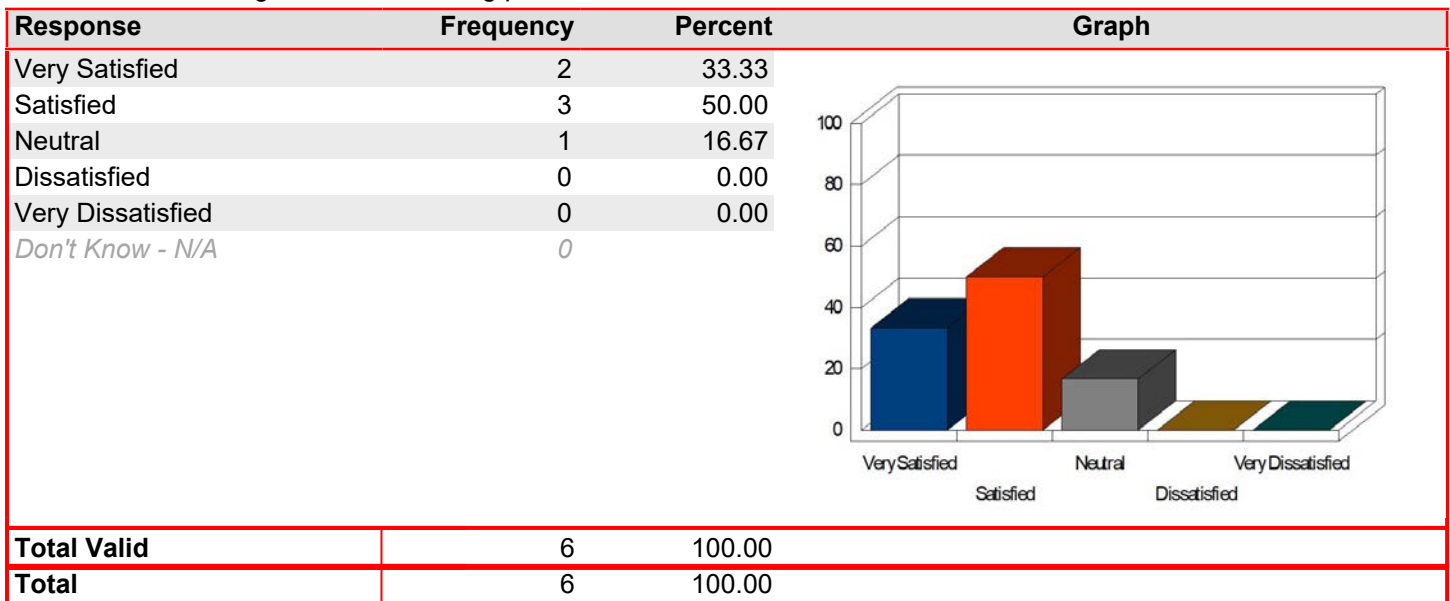
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.17



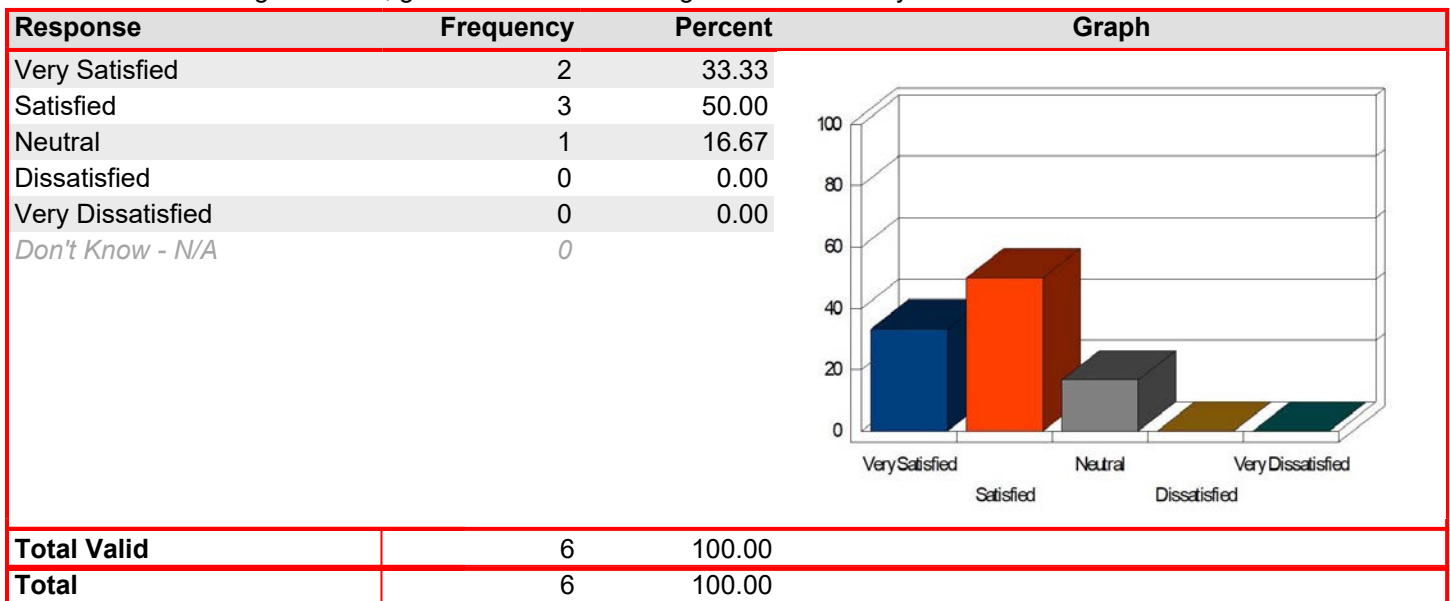
## Guidance/Counseling - Student advising process

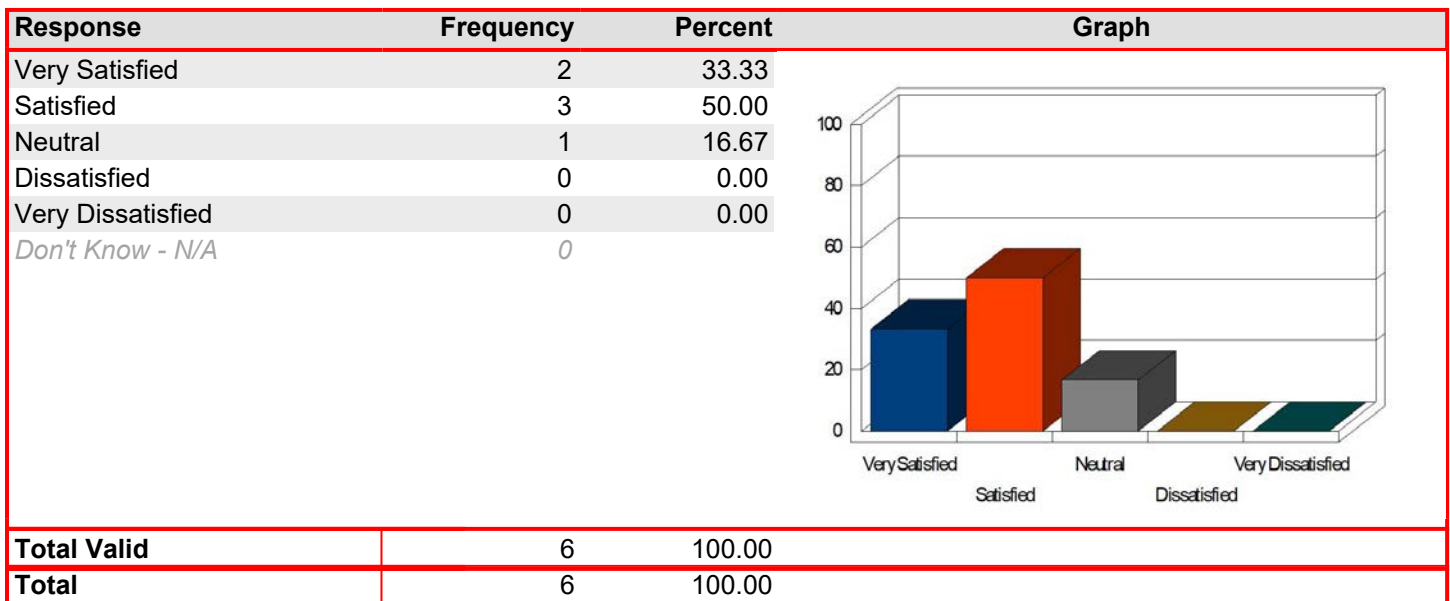
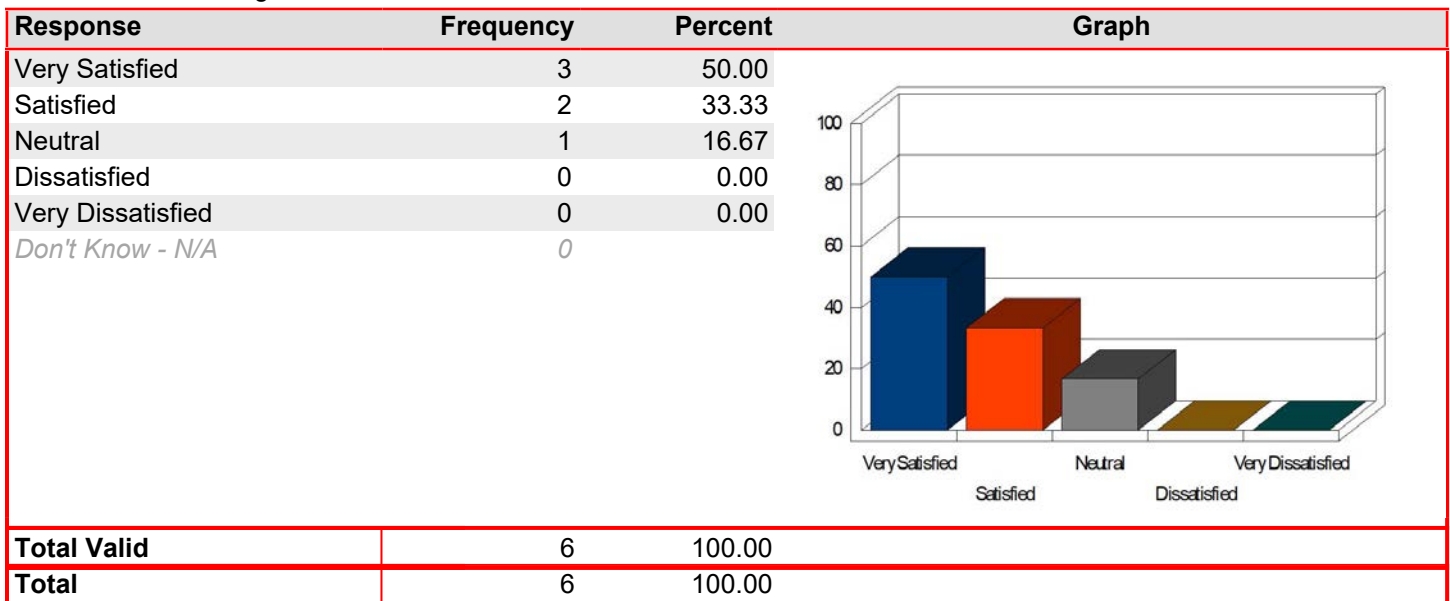
Mean: 4.17



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

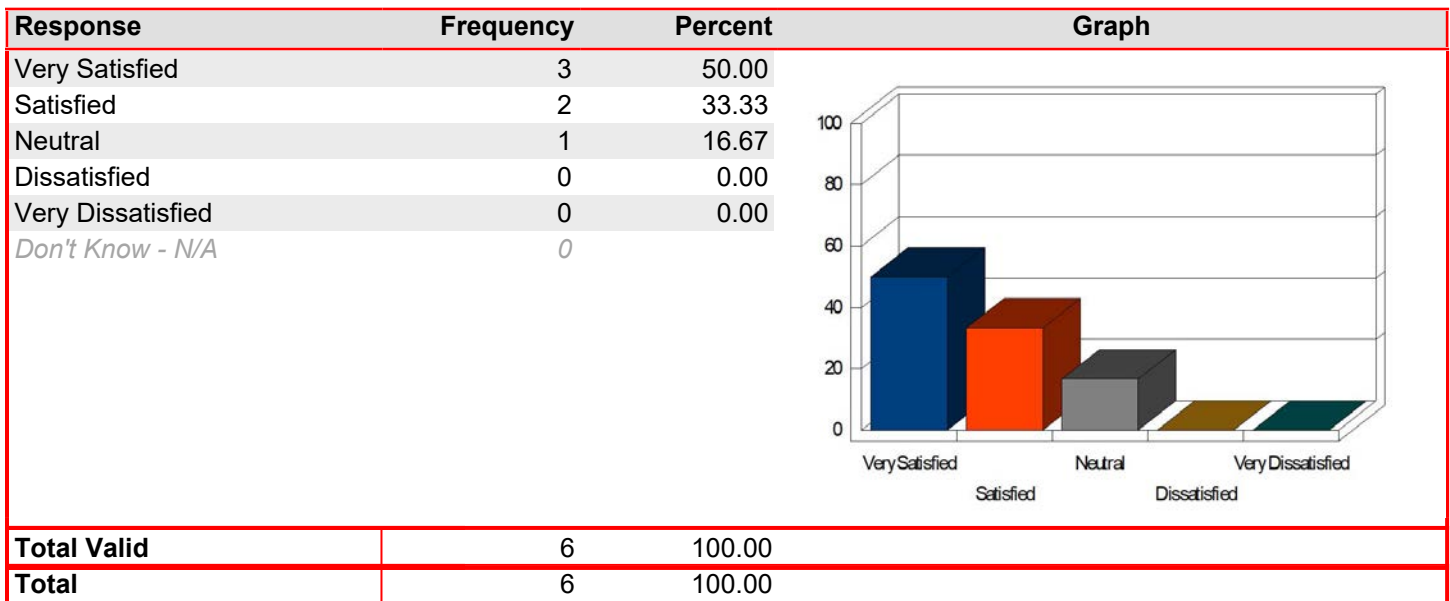
Mean: 4.17





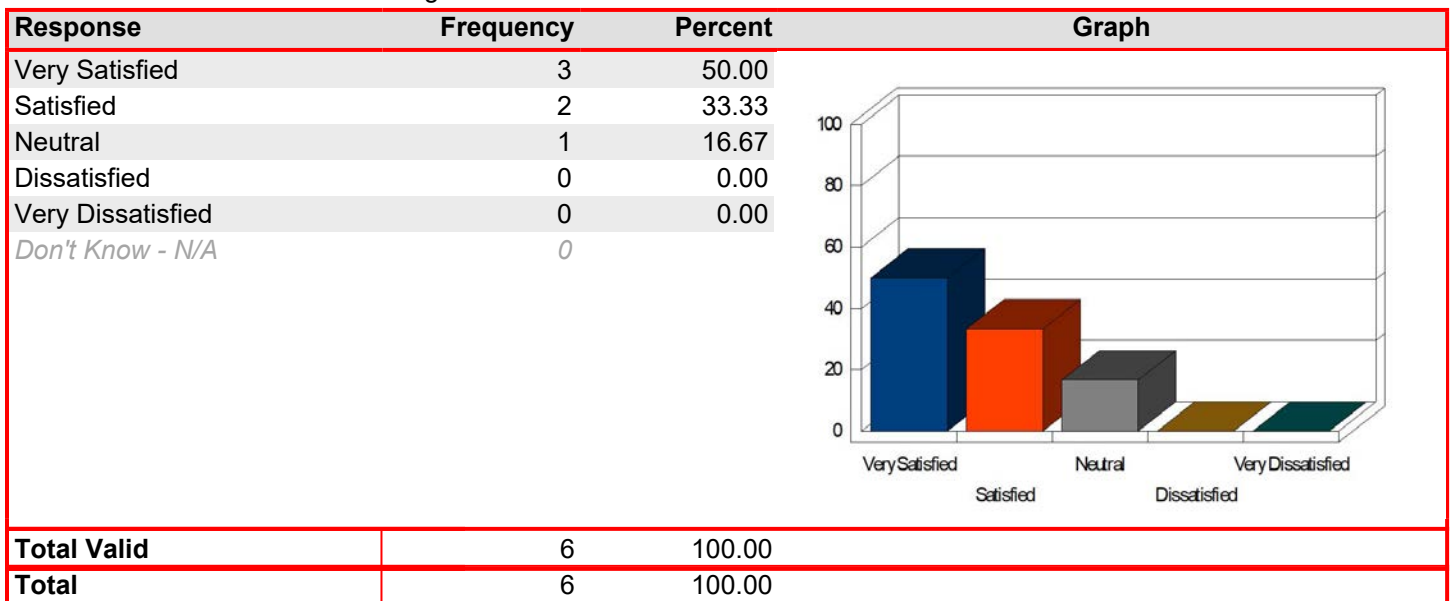
## Business Office/Cashier - Friendliness of staff

Mean: 4.33



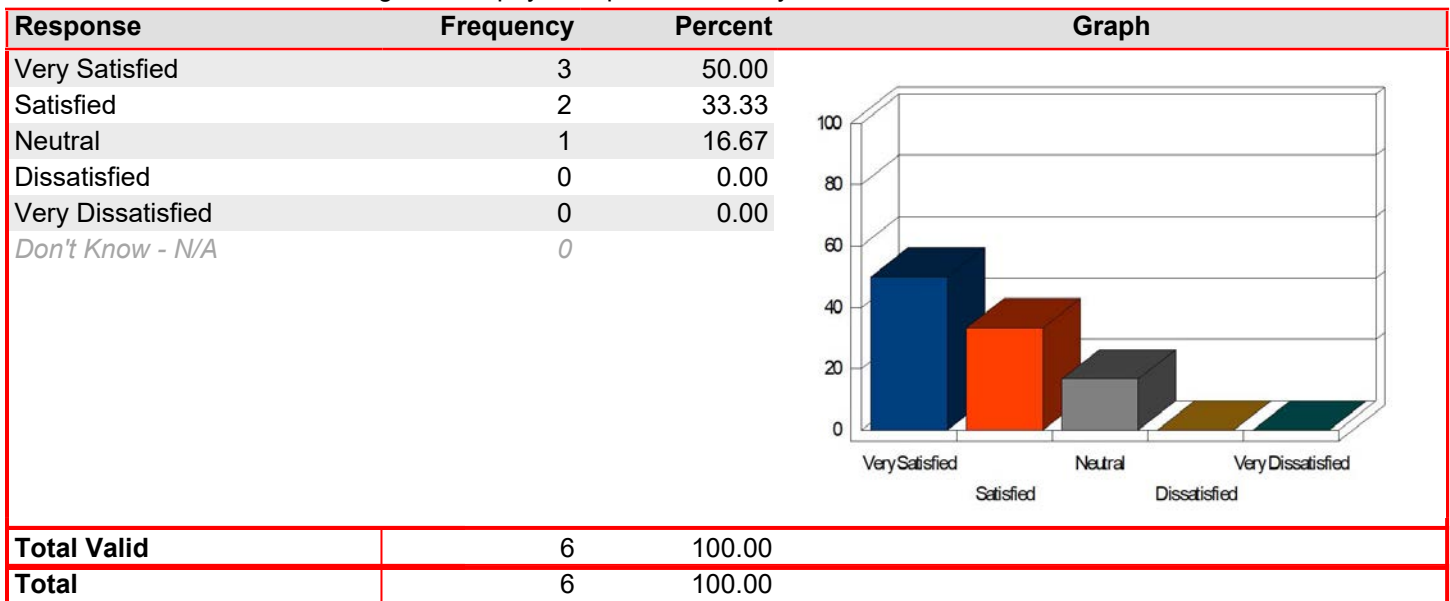
## Business Office/Cashier - Knowledge of staff

Mean: 4.33



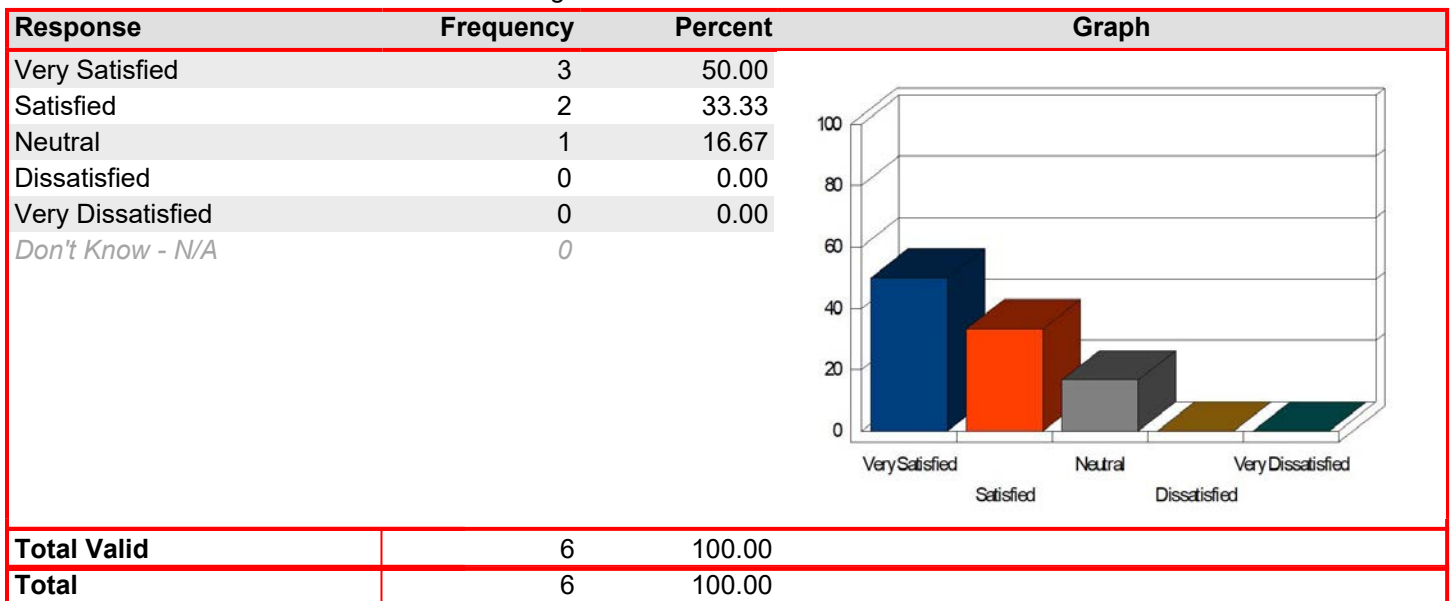
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.33



Business Office/Cashier - Assistance receiving Pell and loan resources

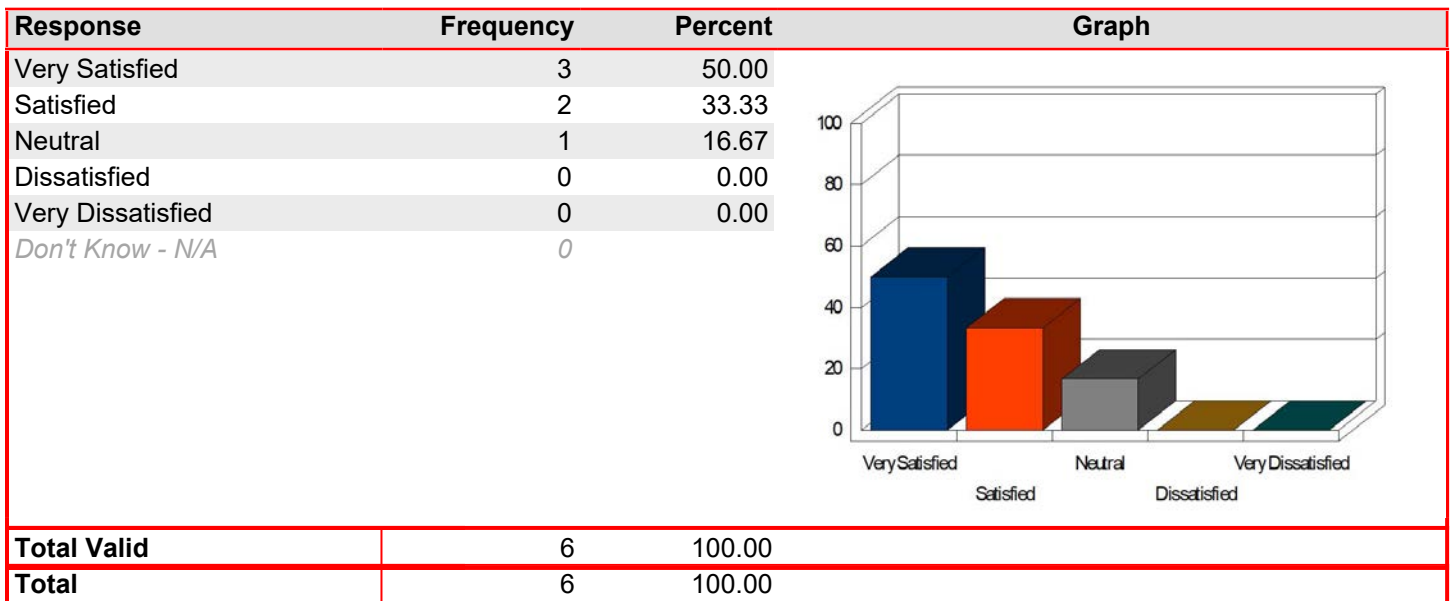
Mean: 4.33





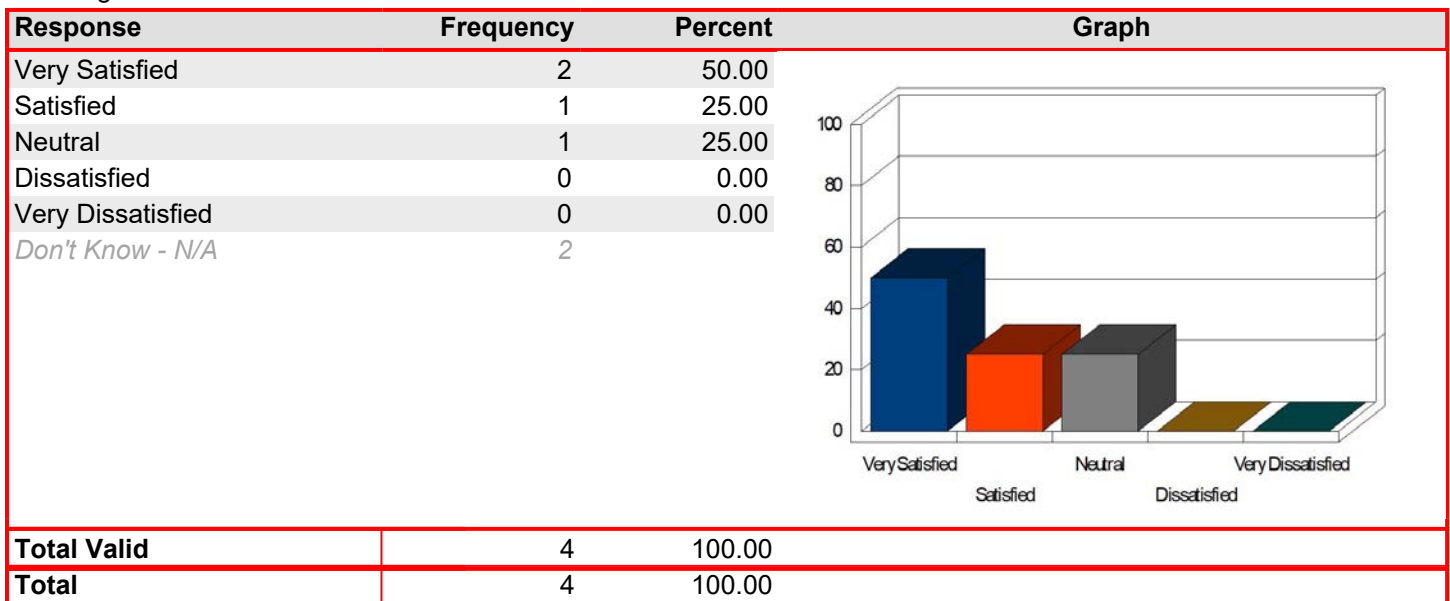
## Business Office/Cashier - Website information

Mean: 4.33



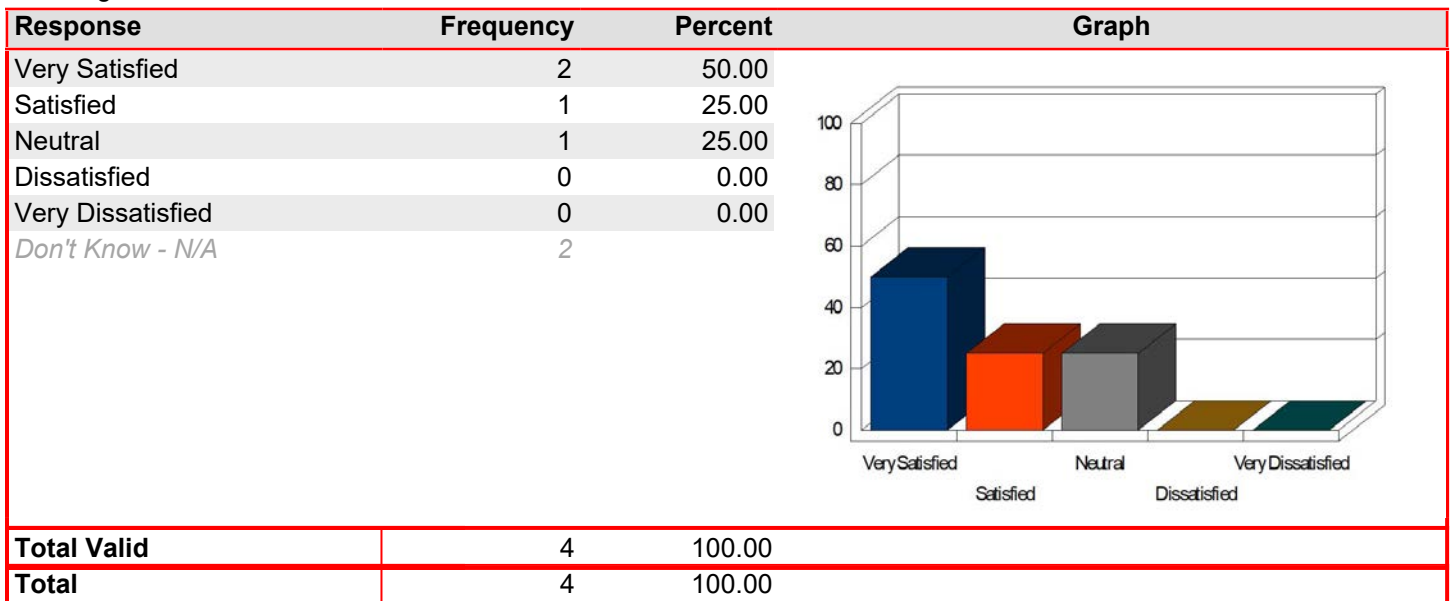
## Tutoring/CAPS - Assistance of staff

Mean: 4.25



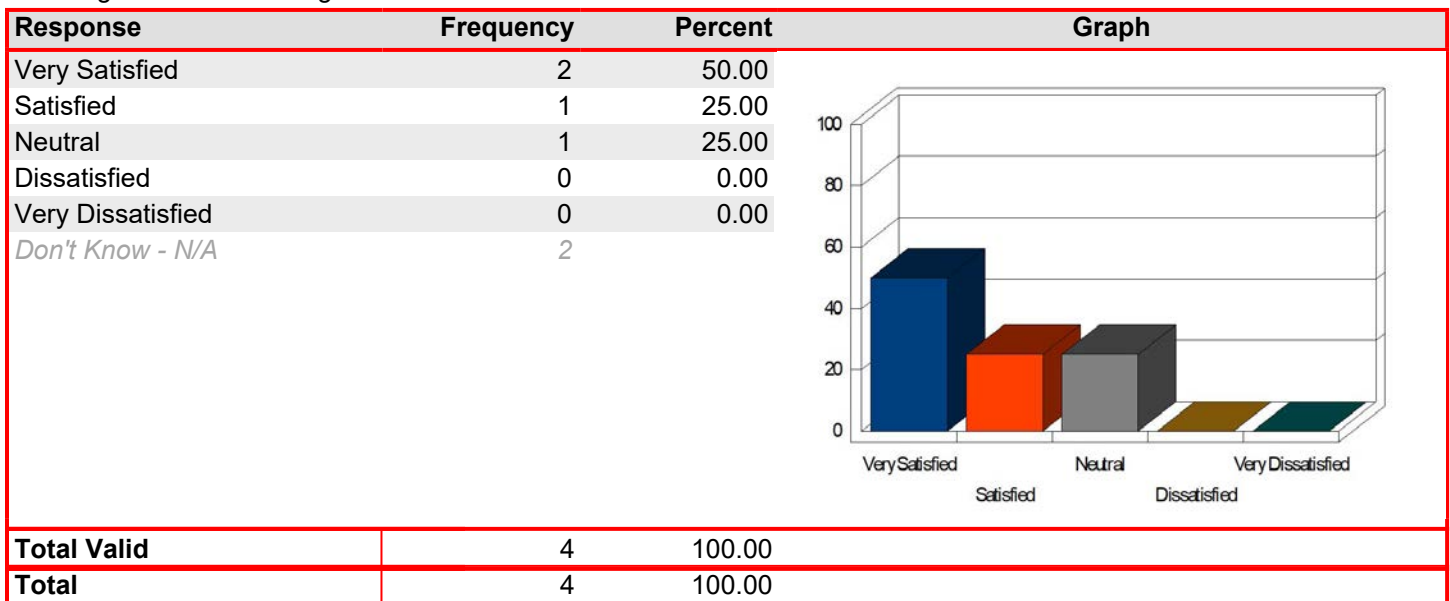
## Tutoring/CAPS - Friendliness of staff

Mean: 4.25



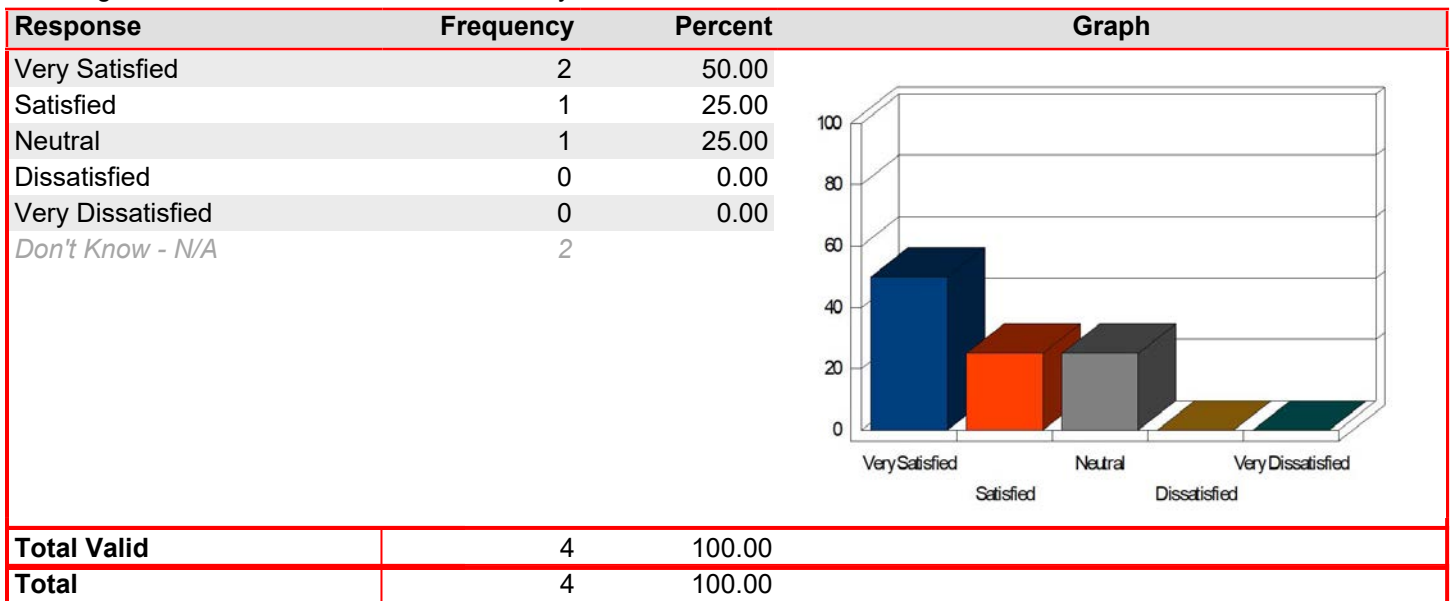
## Tutoring/CAPS - Knowledge of staff

Mean: 4.25



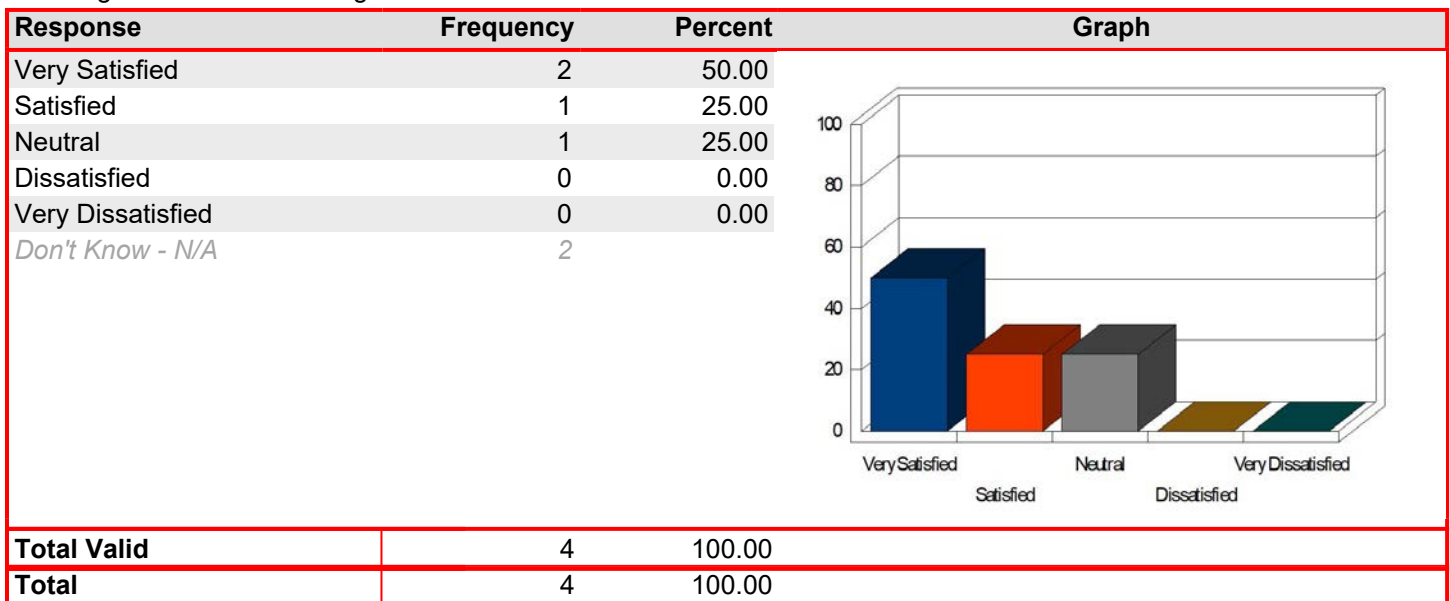
Tutoring/CAPS - Documented student disability services

Mean: 4.25



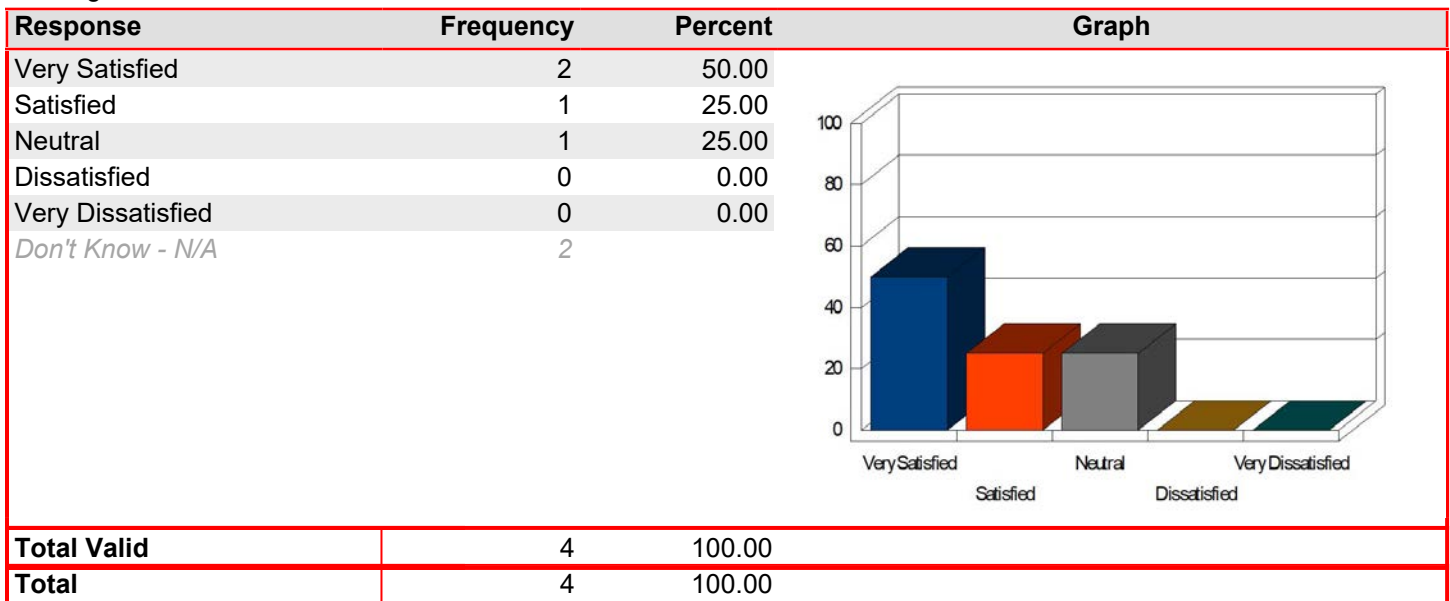
Tutoring/CAPS - Peer tutoring services

Mean: 4.25



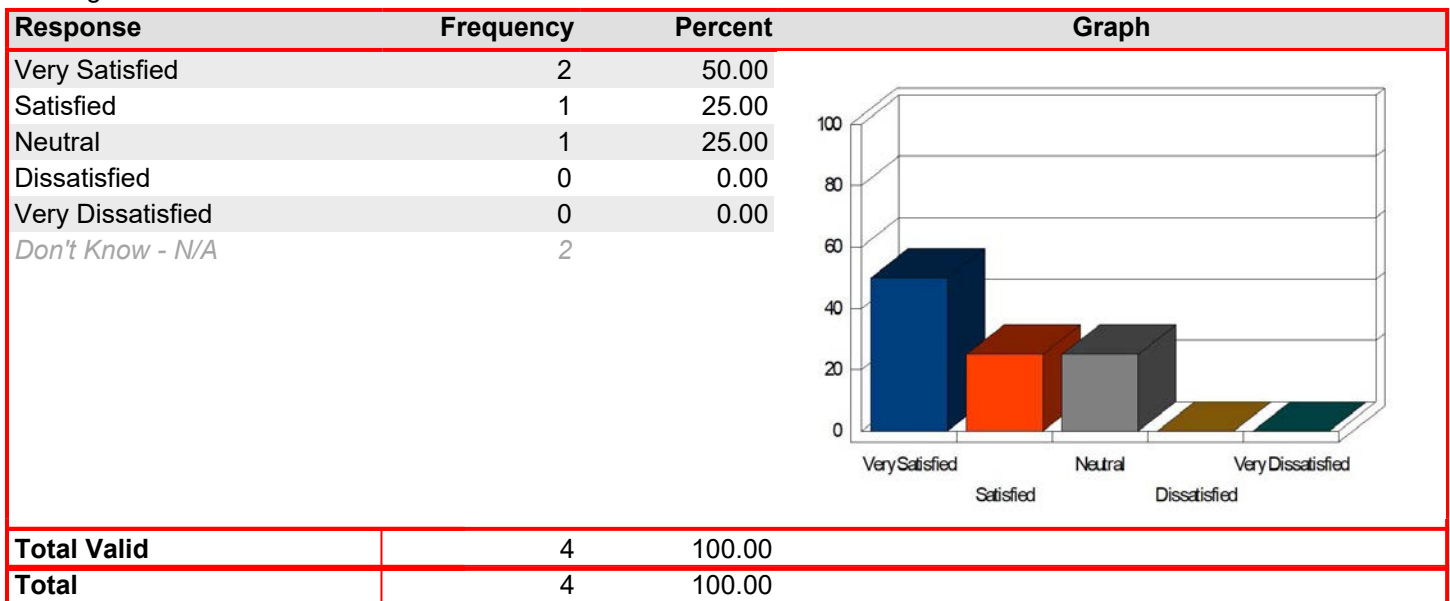
## Testing Services - Assistance of staff

Mean: 4.25



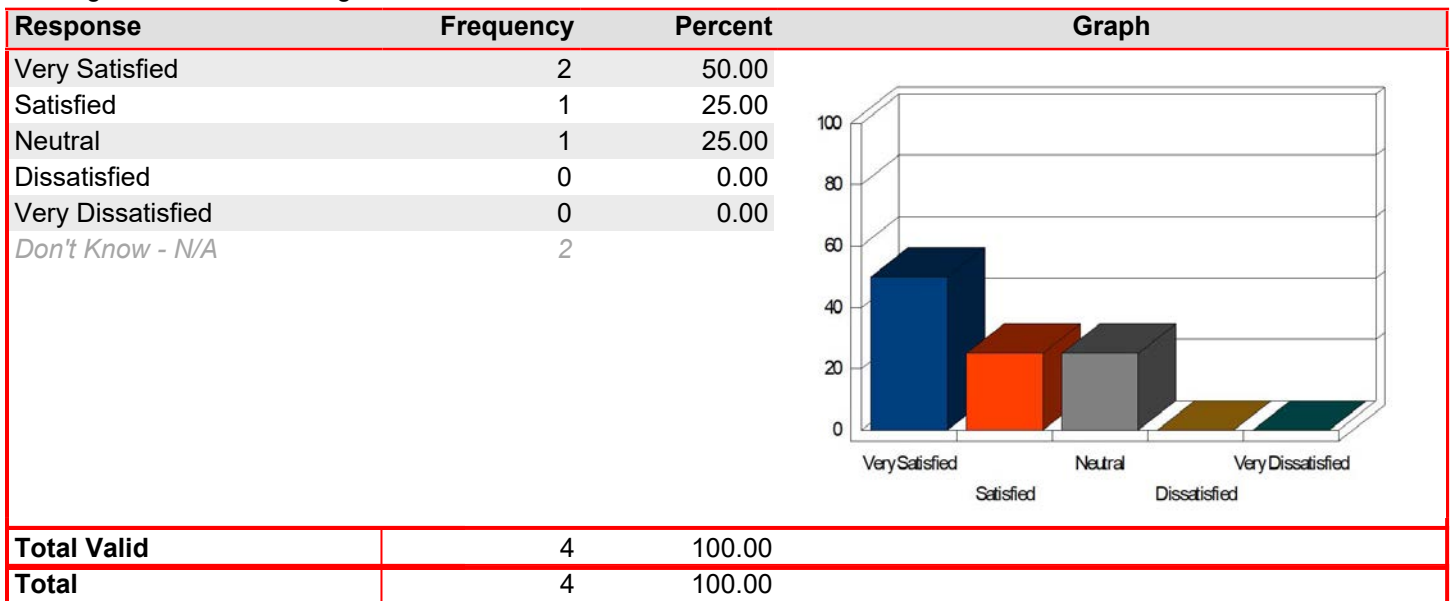
## Testing Services - Friendliness of staff

Mean: 4.25



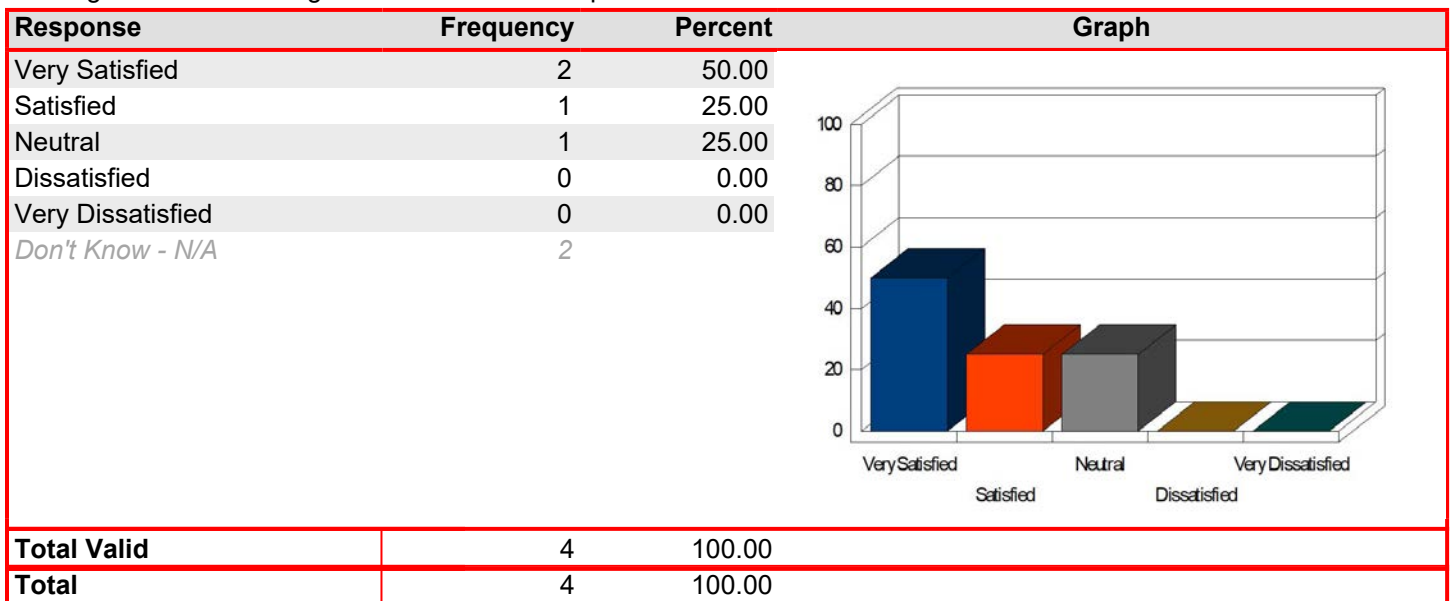
## Testing Services - Knowledge of staff

Mean: 4.25



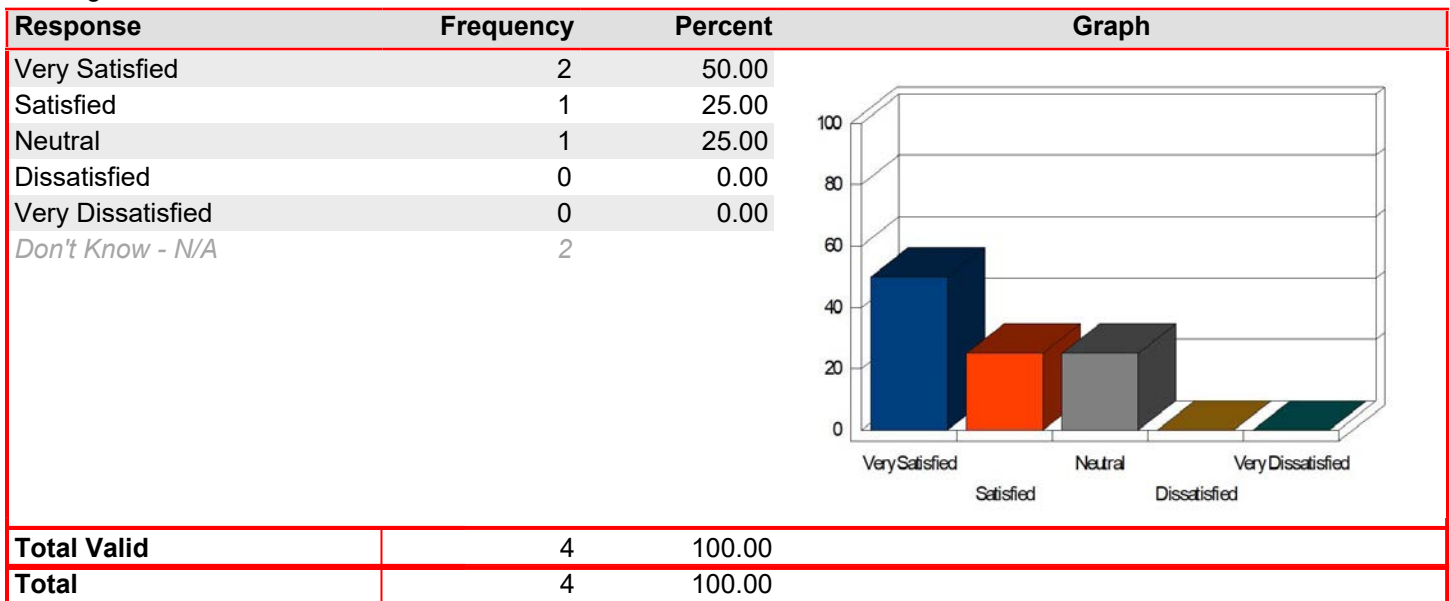
## Testing Services - Testing Center hours are adequate

Mean: 4.25



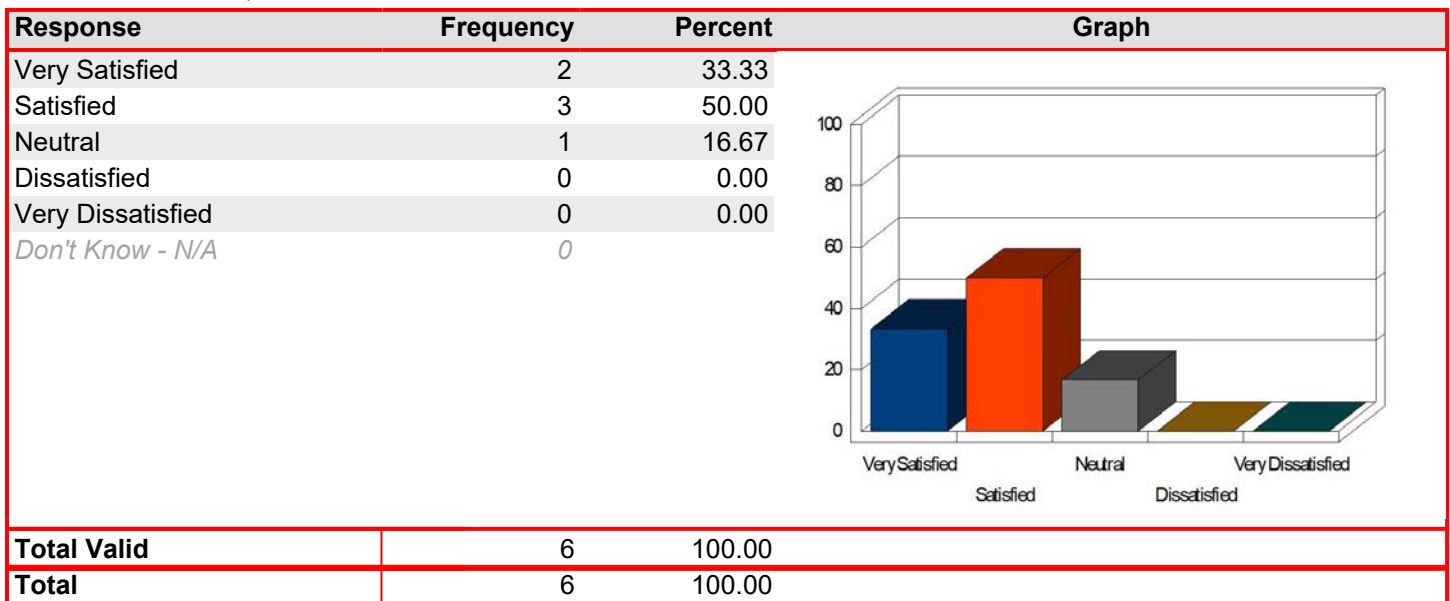
Testing Services - Website information

Mean: 4.25



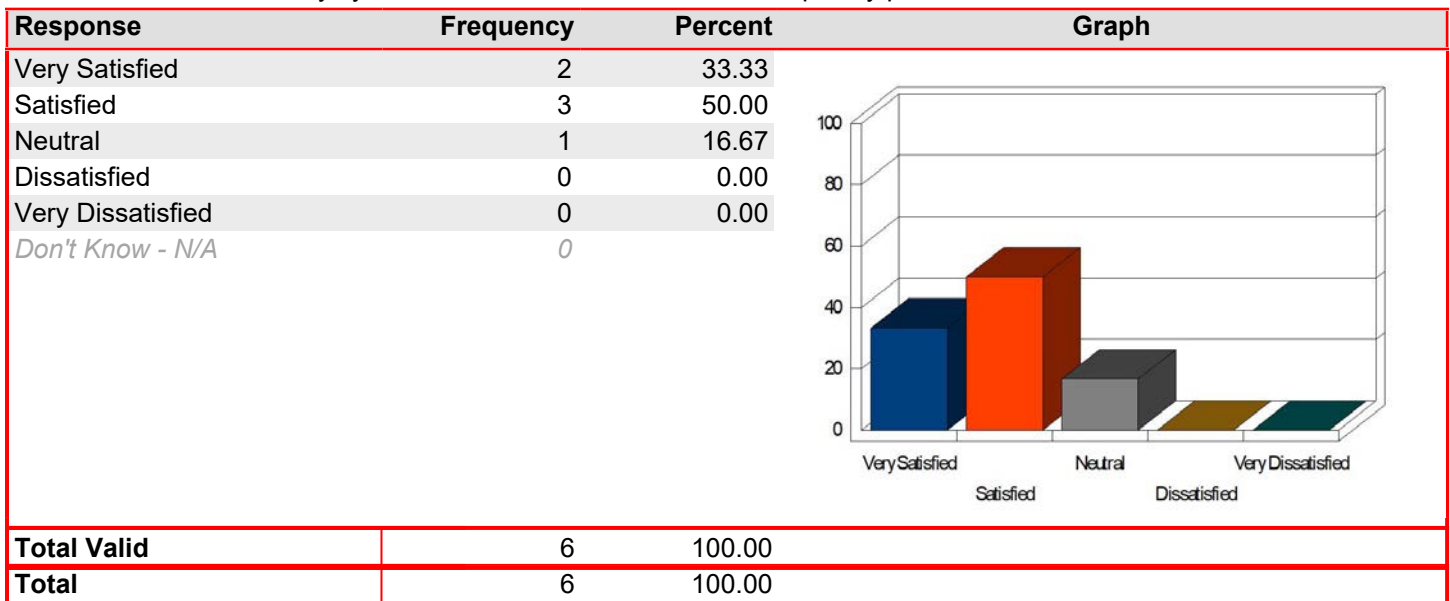
Instruction - Overall, teachers care about me

Mean: 4.17



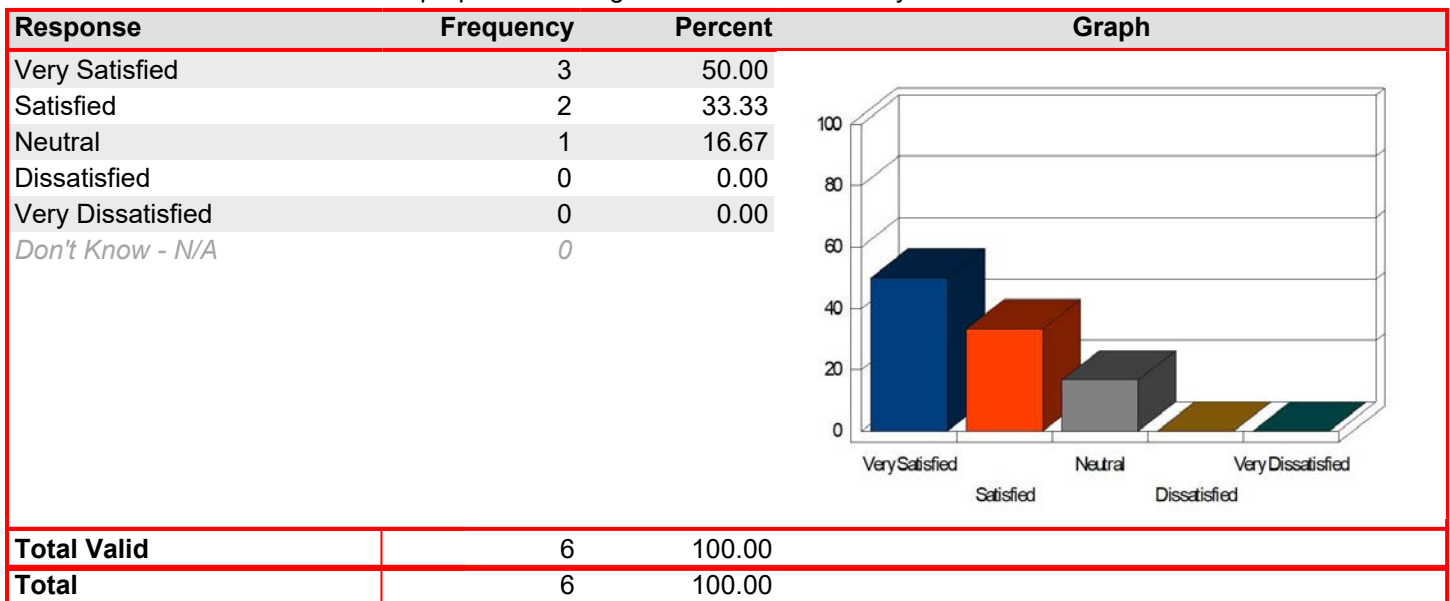
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.17



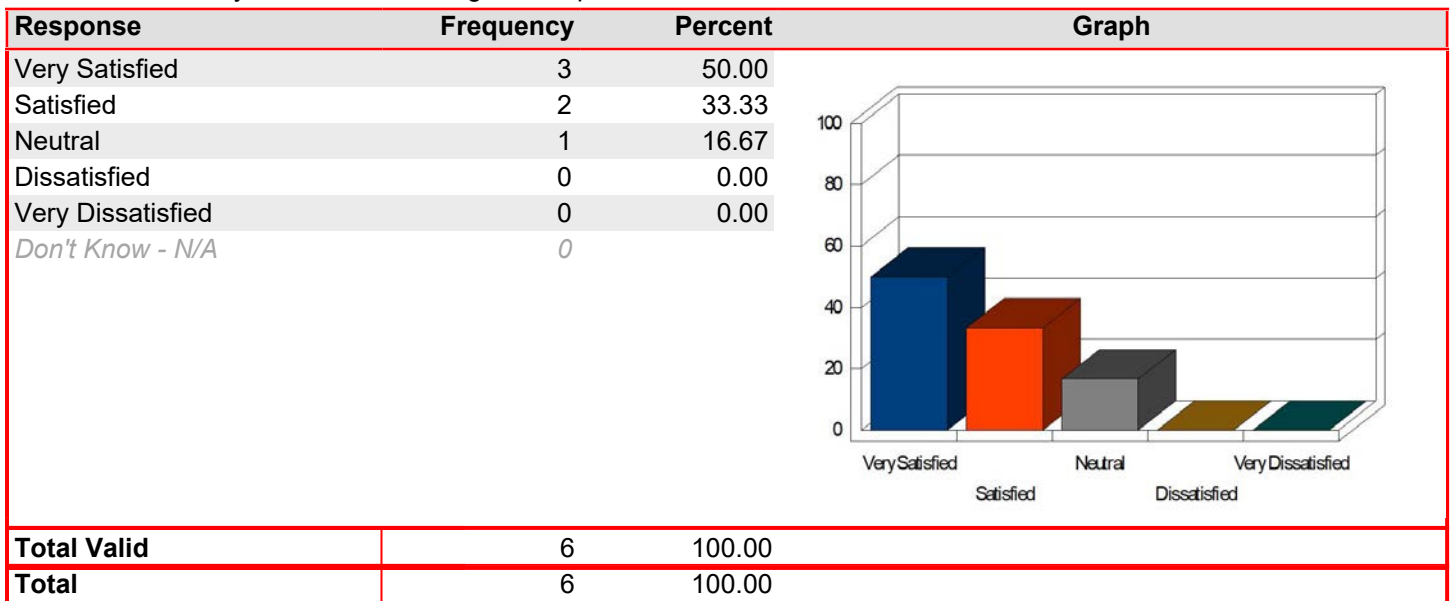
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.33



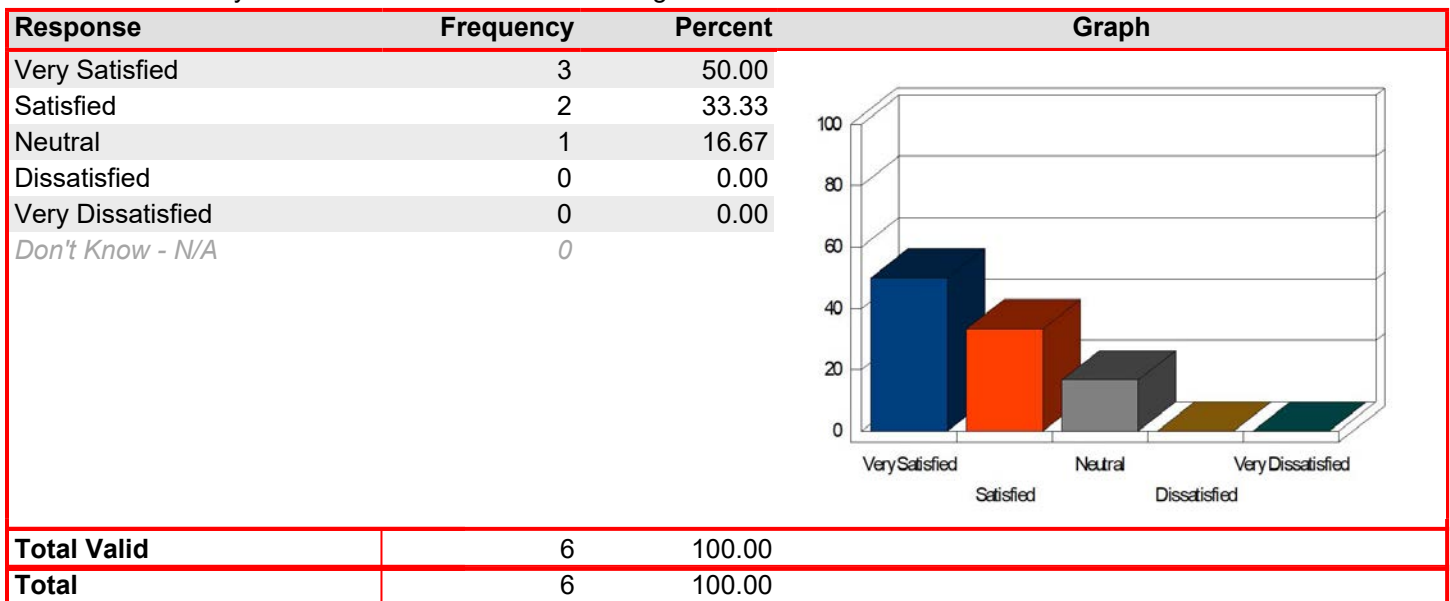
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.33



Instruction - Faculty are available after class and during office hours

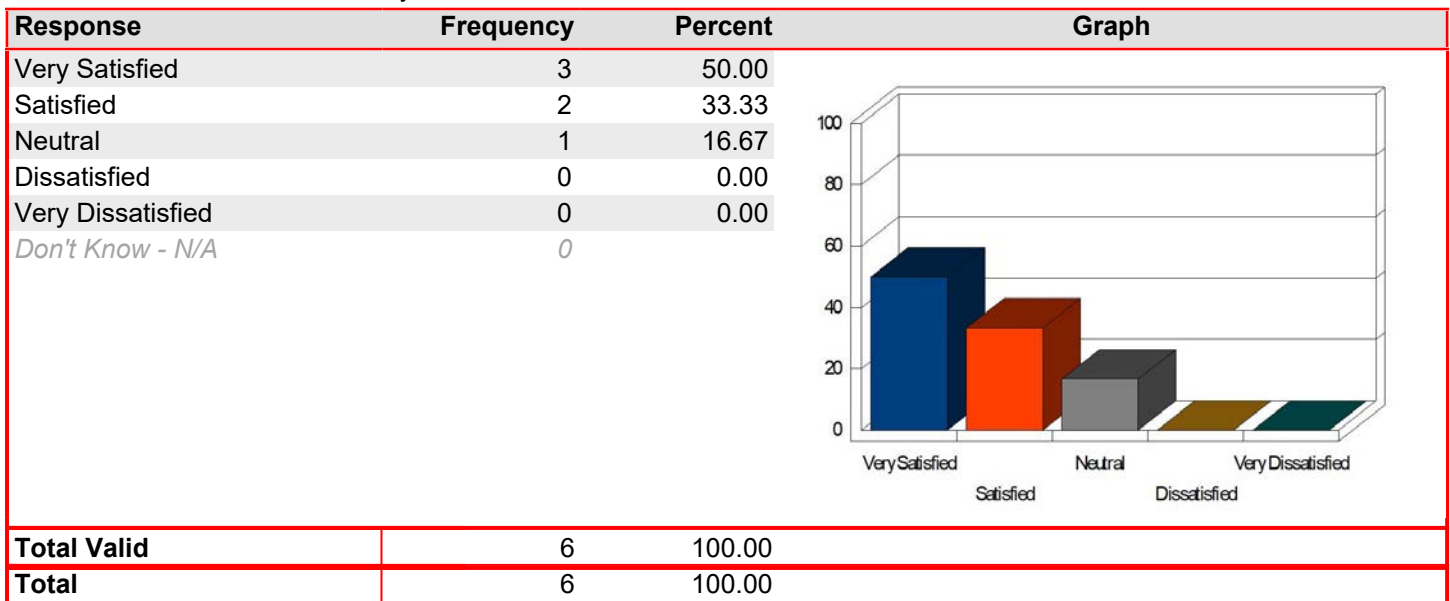
Mean: 4.33





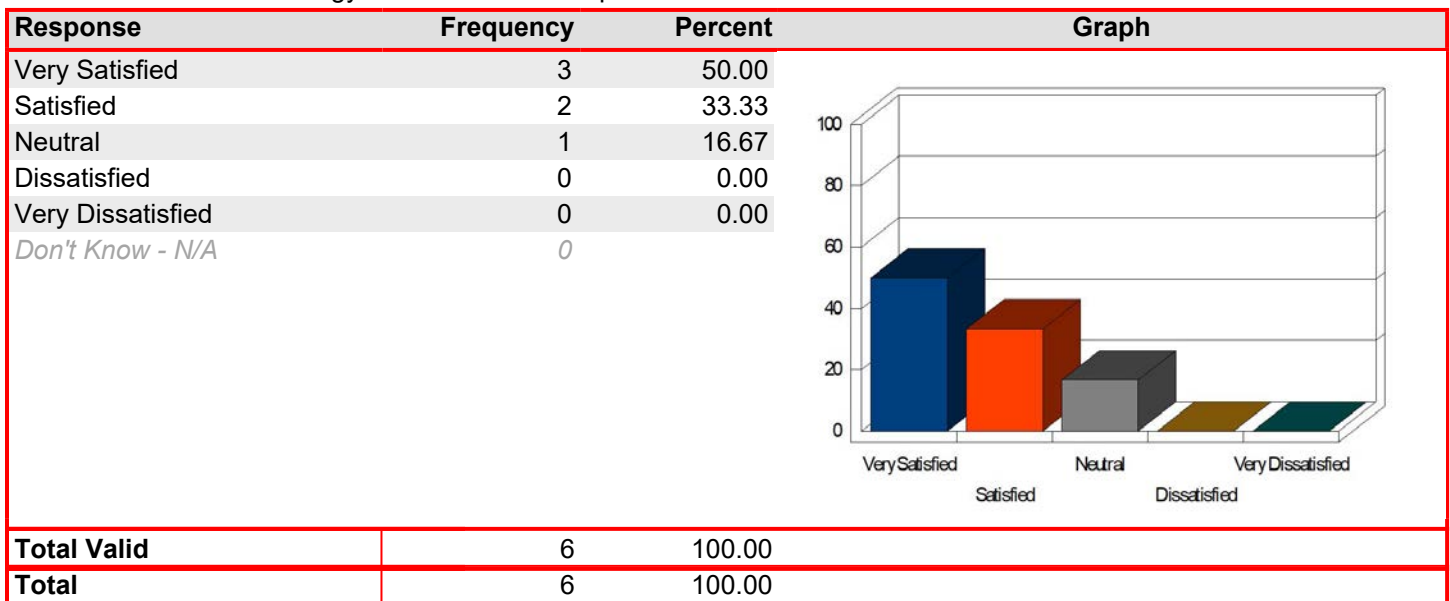
Overall-Student services routinely assisted me

Mean: 4.33



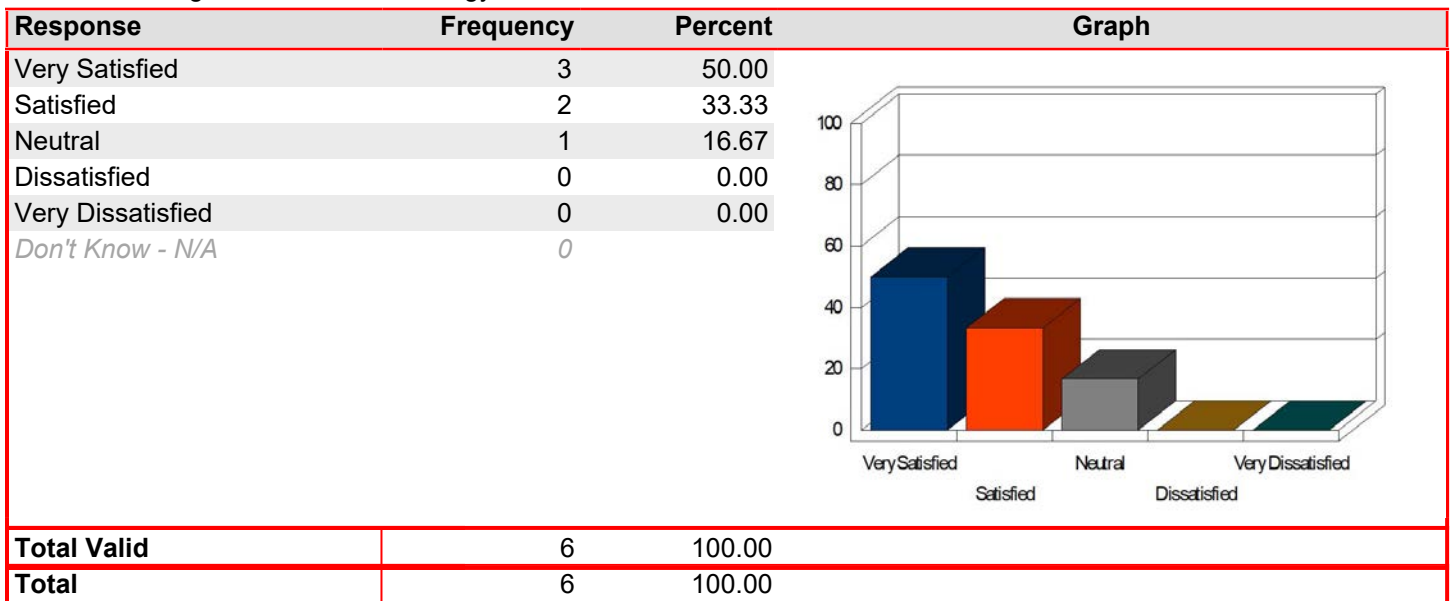
Overall-Access to technology resources was adequate

Mean: 4.33



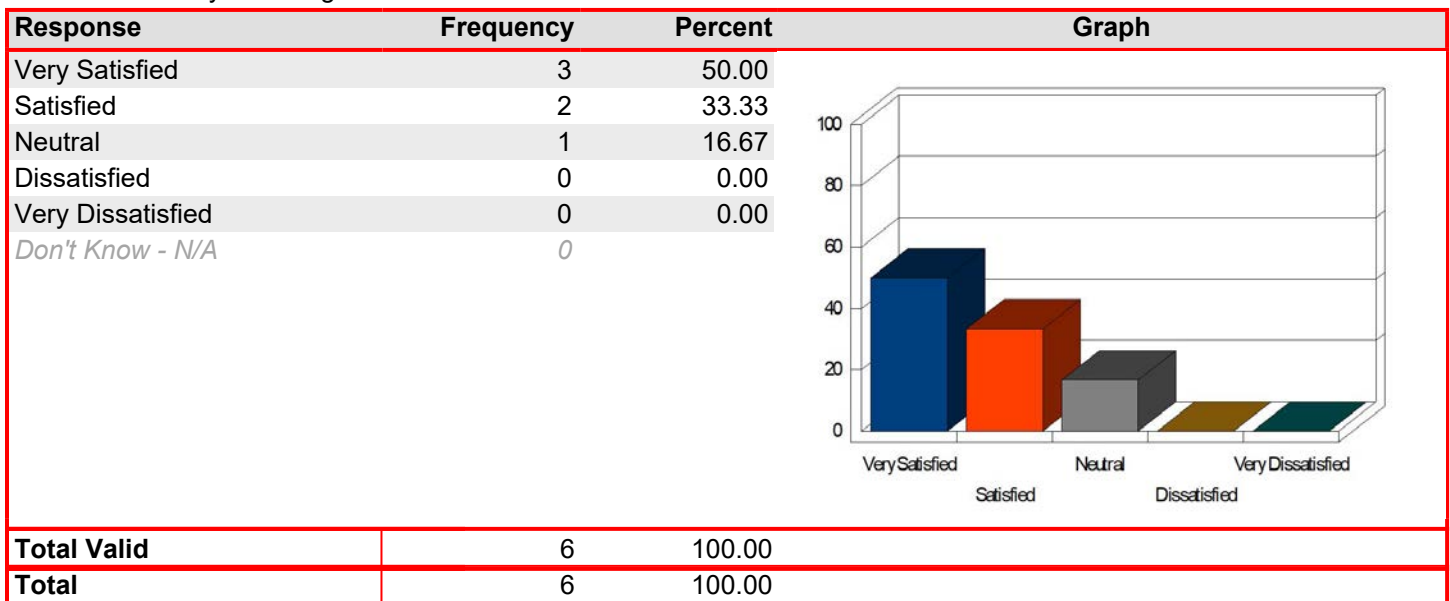
Overall-Training in the use of technology was available

Mean: 4.33



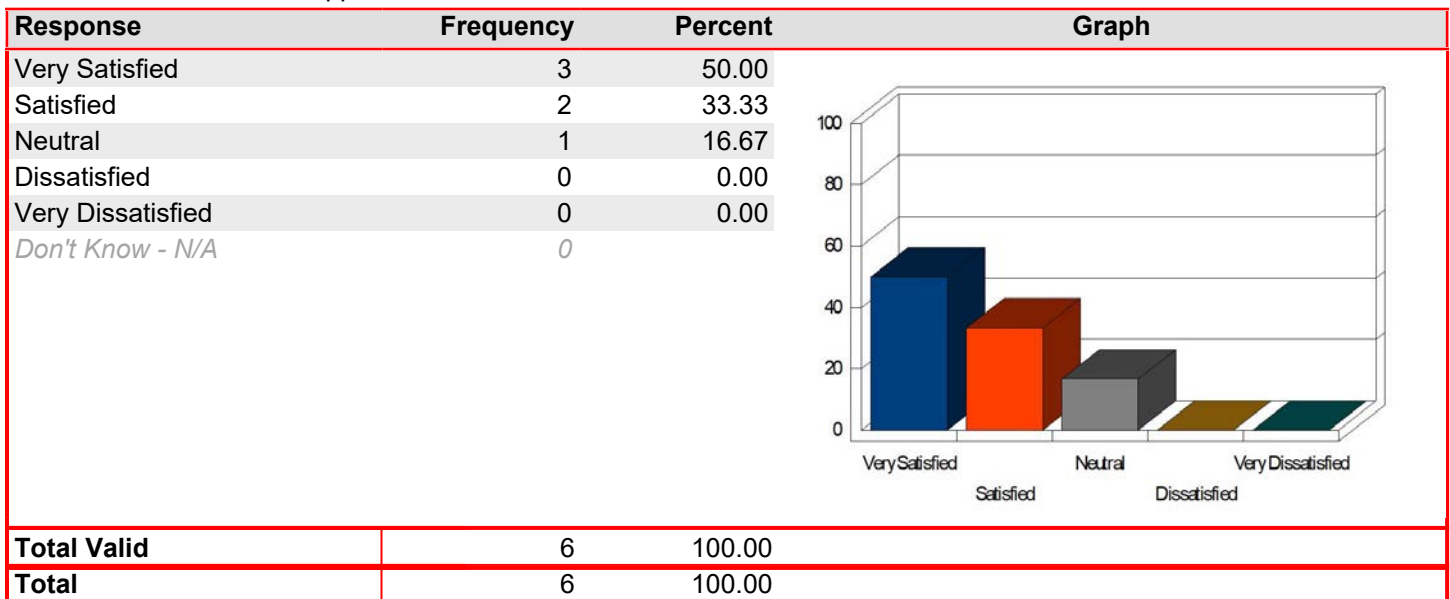
Overall-Efficiency receiving services

Mean: 4.33



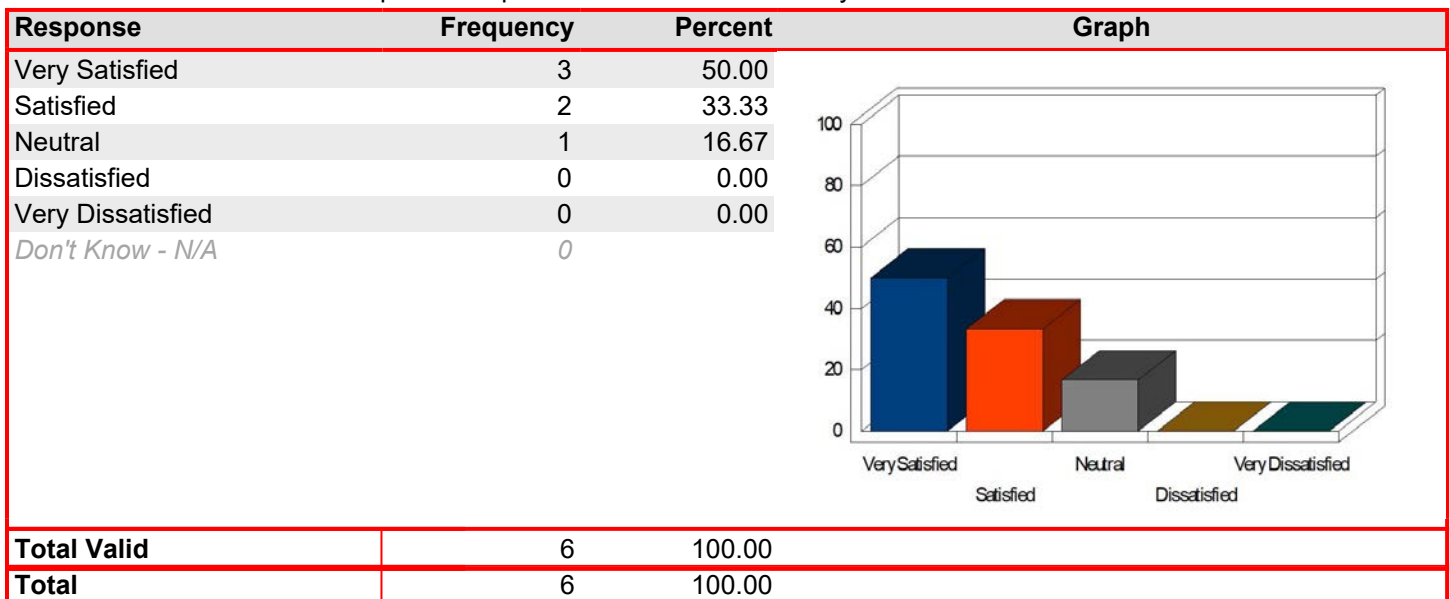
Overall-Administration is approachable

Mean: 4.33



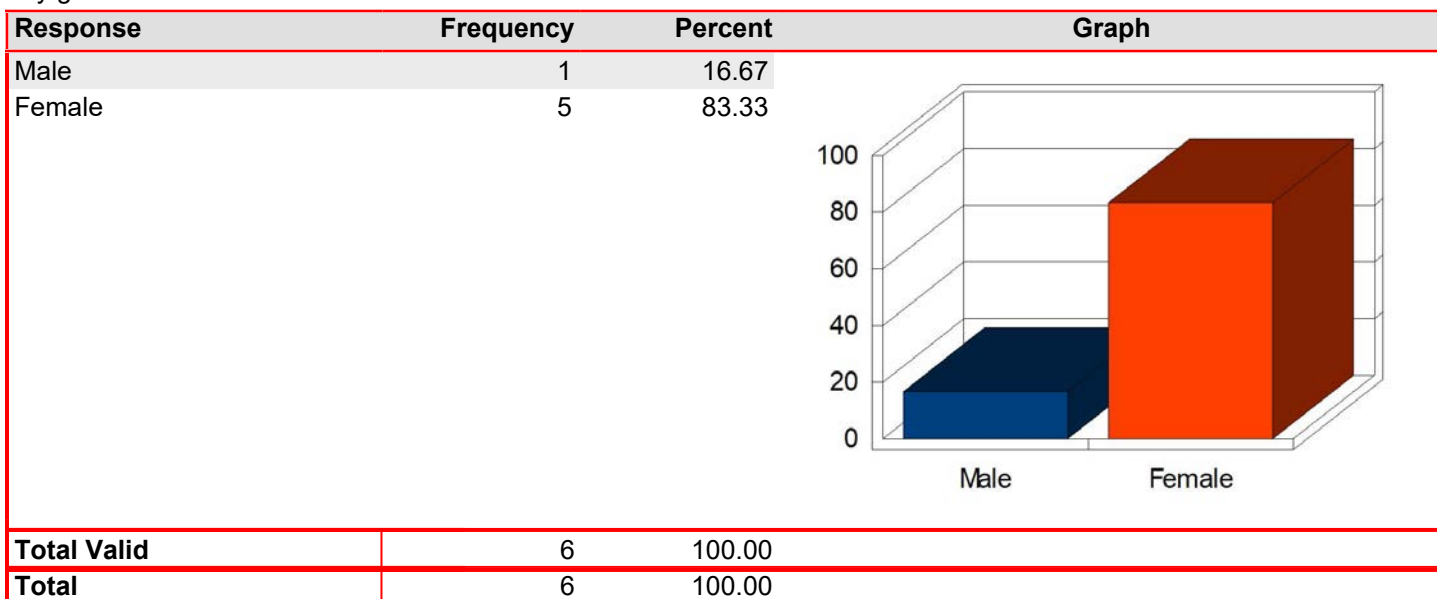
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.33



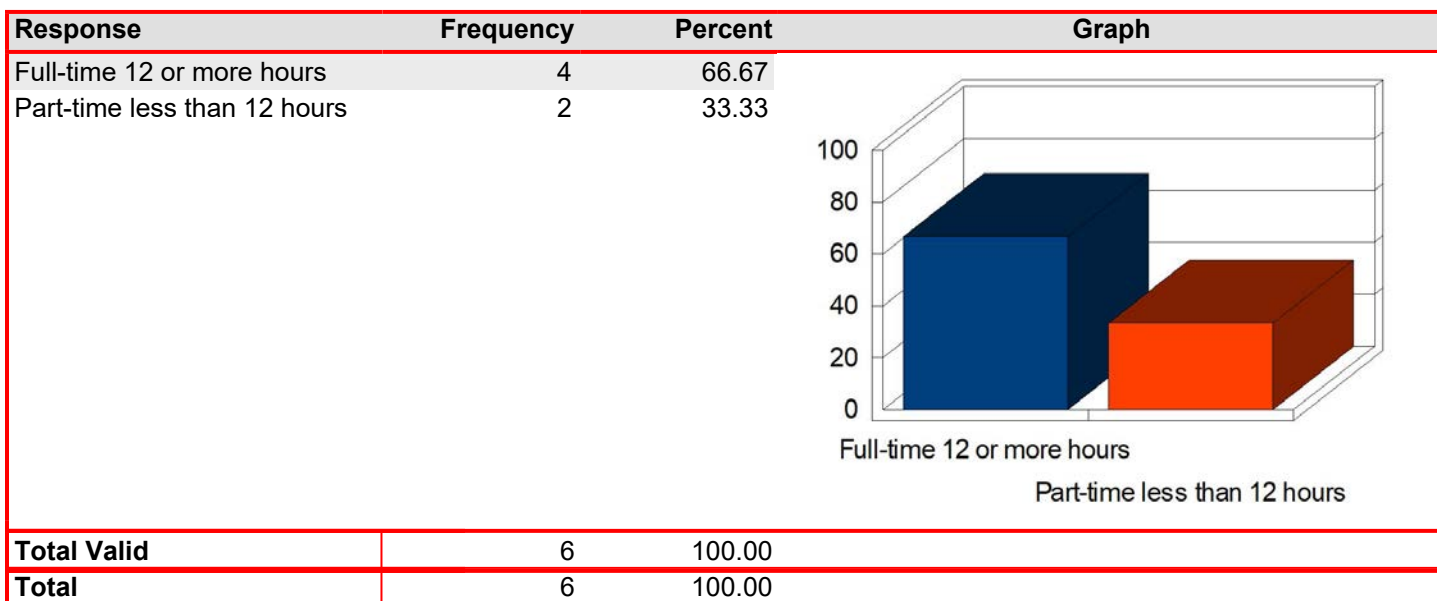
My gender is:

Mean: 1.83



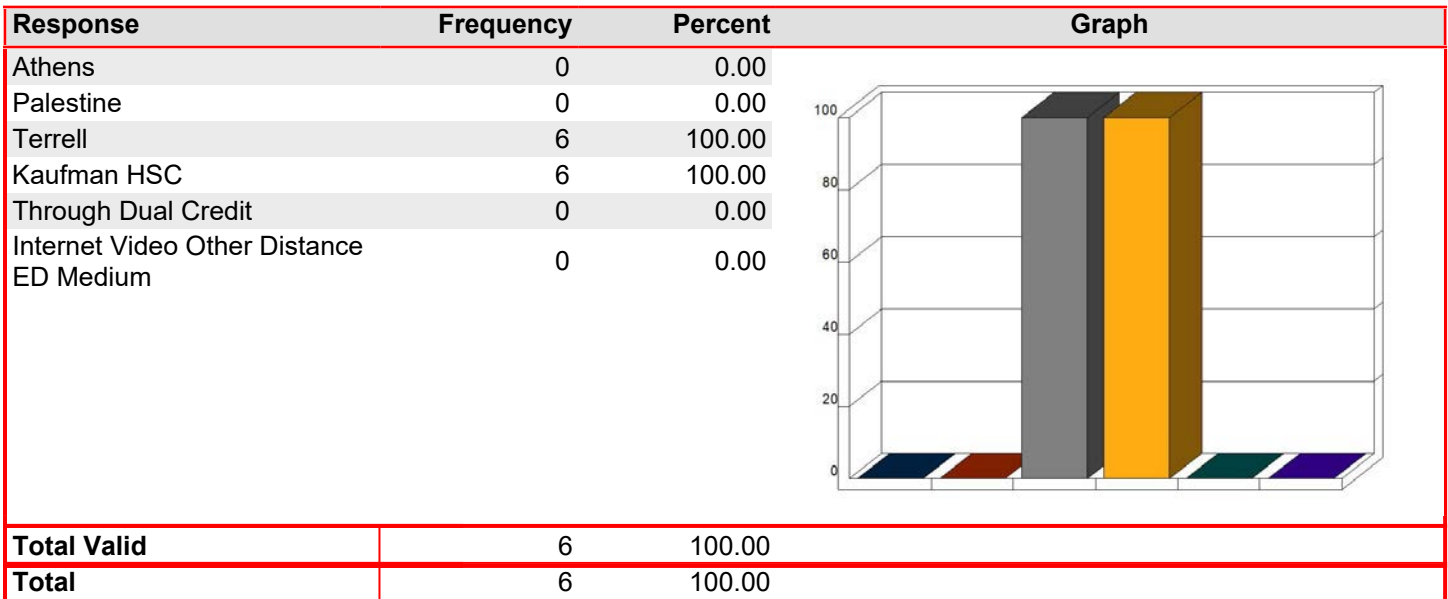
I am enrolled

Mean: 1.33



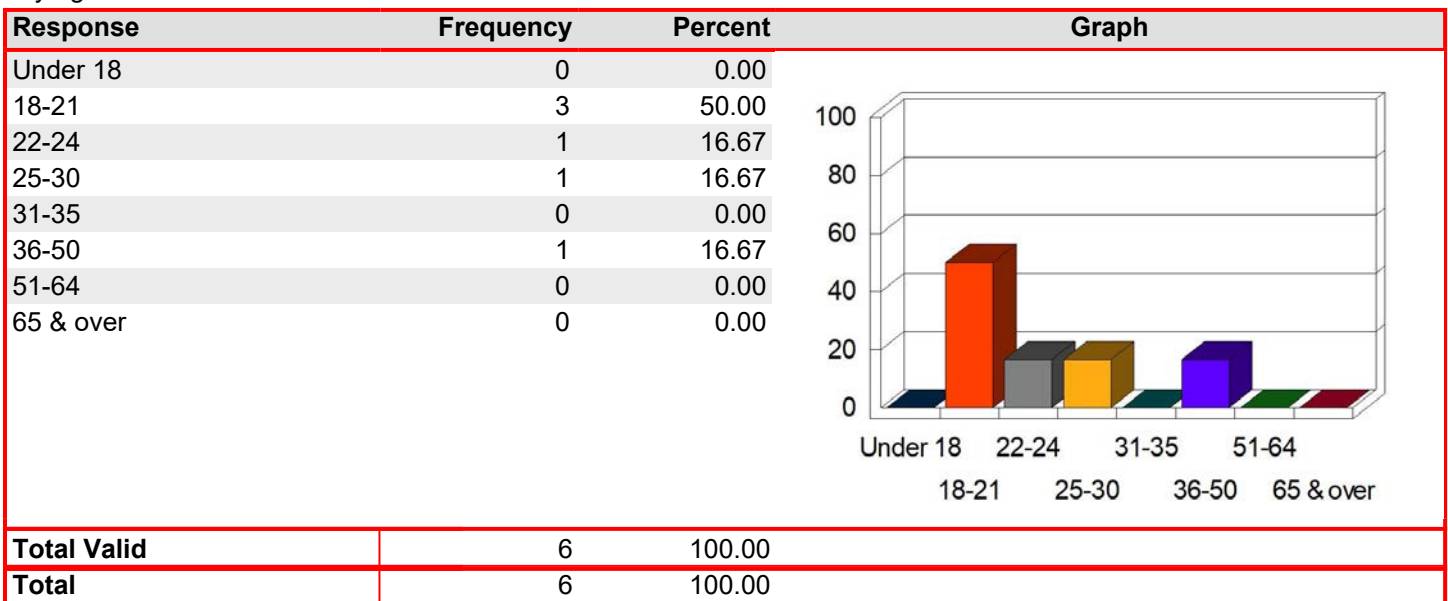
I take the majority of my classes

Mean: -



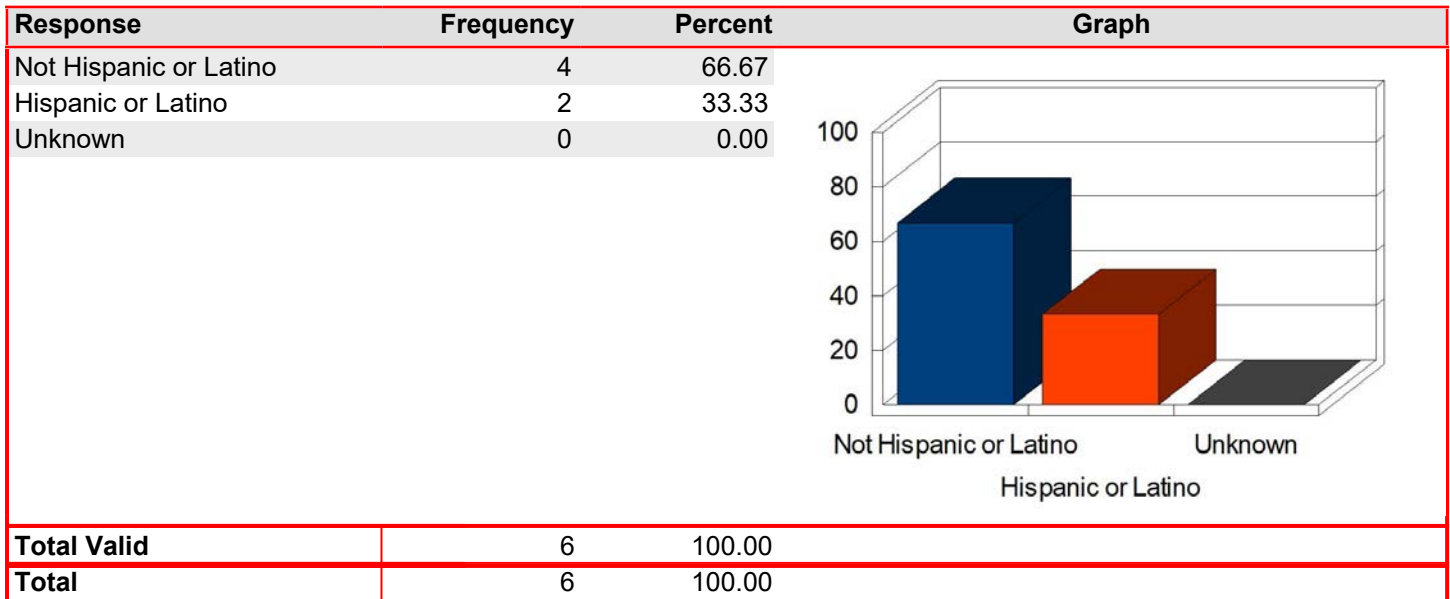
My age is:

Mean: 3.17



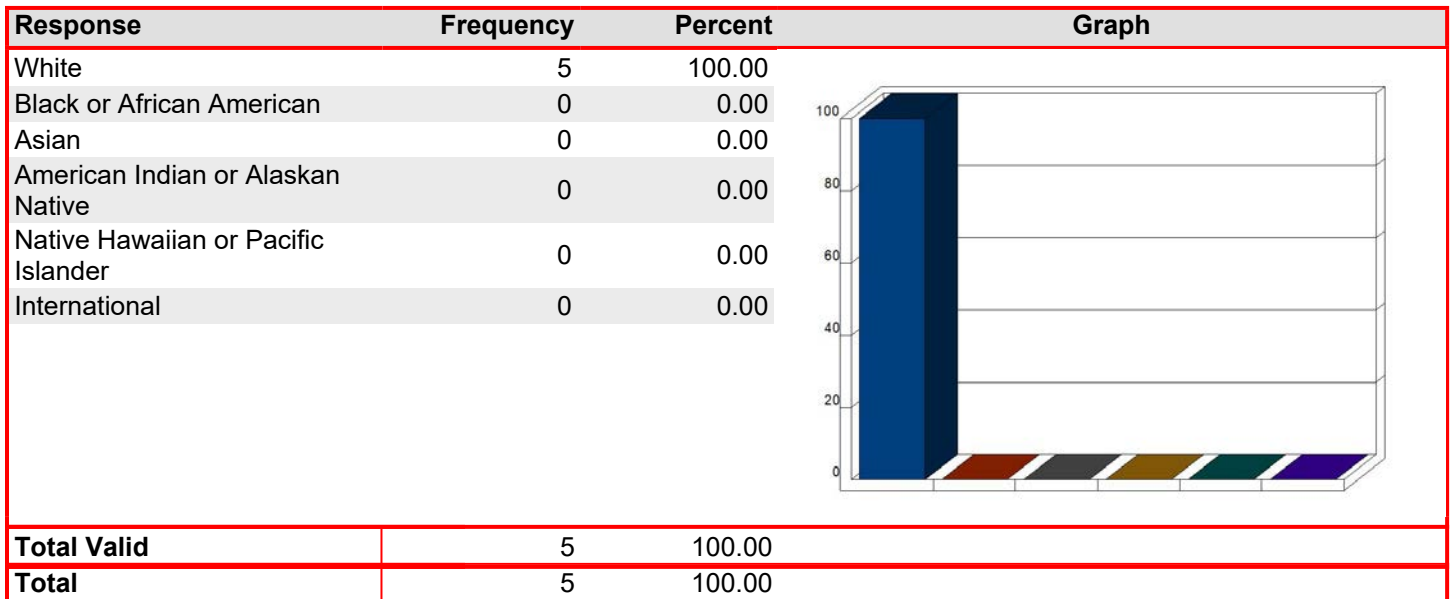
Ethnic Origin

Mean: 1.33



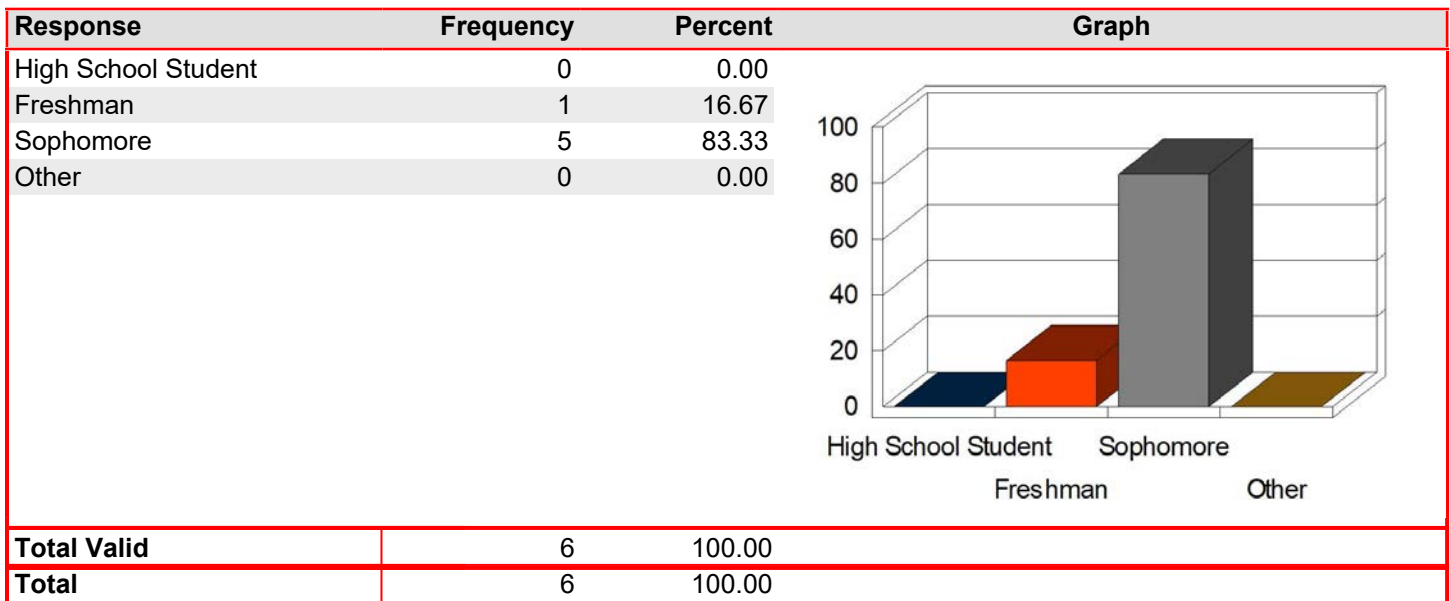
Race

Mean: 1.00



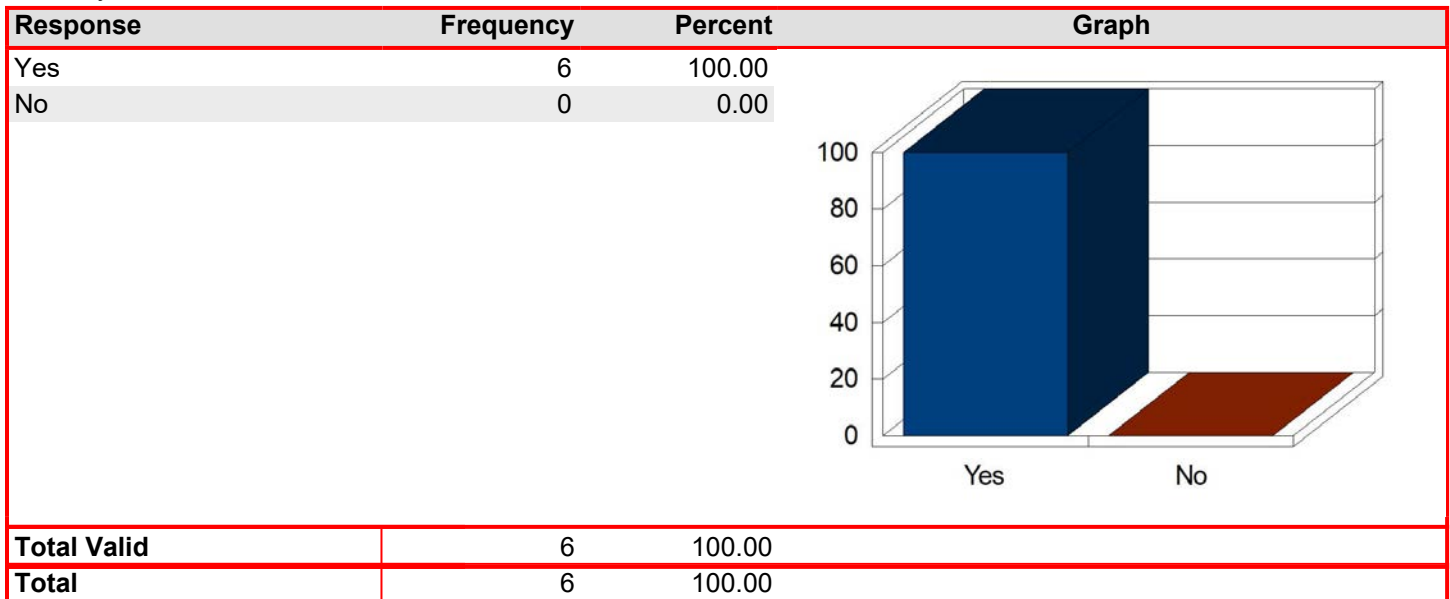
Student Classification:

Mean: 2.83



Would you recommend TVCC to a Friend?

Mean: 1.00



# Trinity Valley Community College

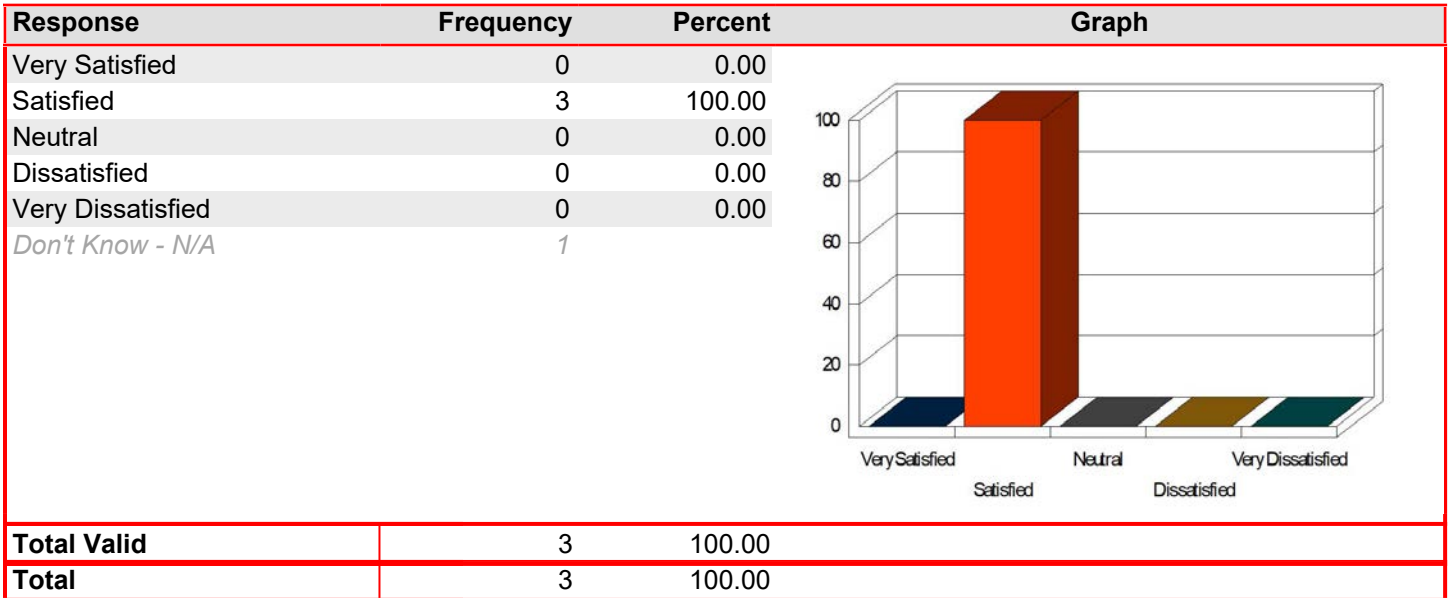
## Student Satisfaction Survey

2018

(Terrell, Through Dual Credit)

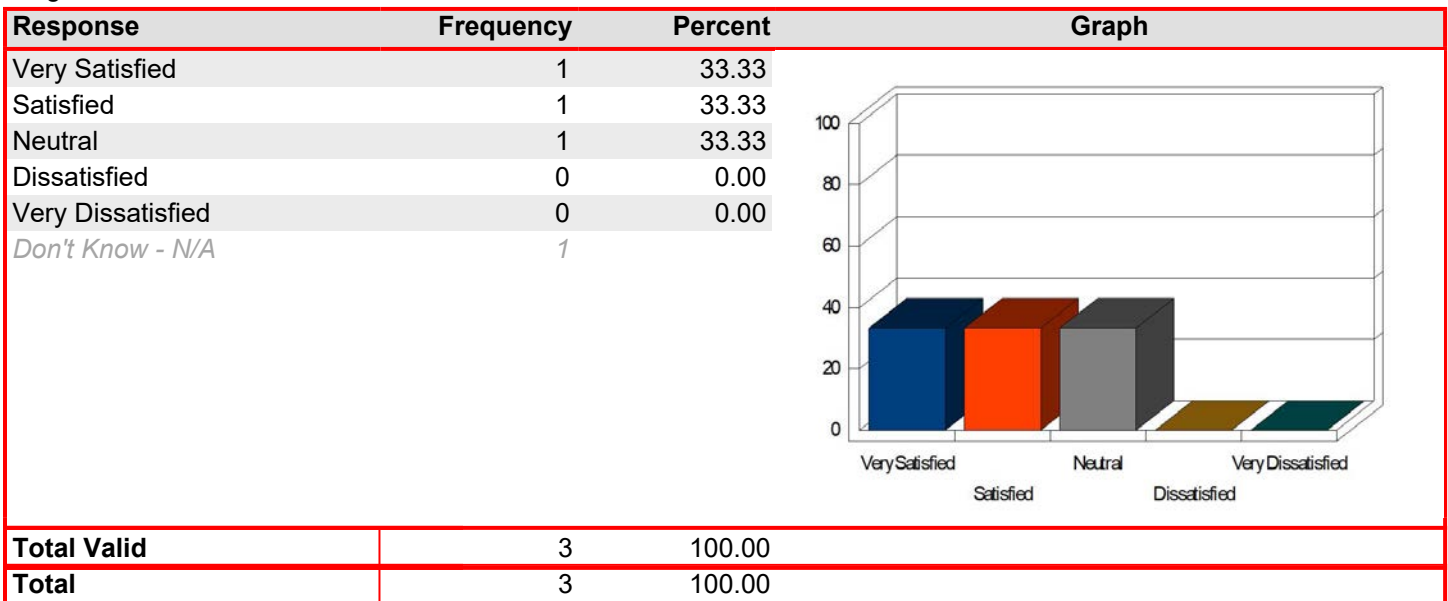
Registration & Admissions - Assistance of staff

Mean: 4.00



Registration & Admissions - Friendliness of staff

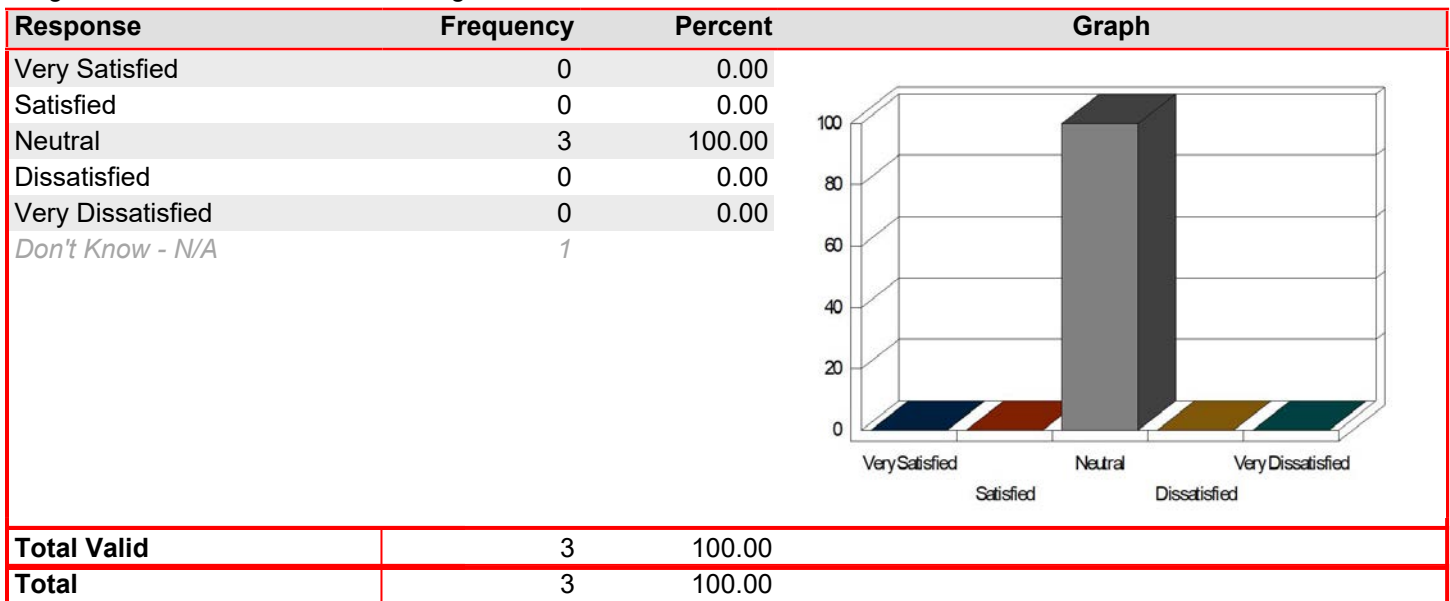
Mean: 4.00





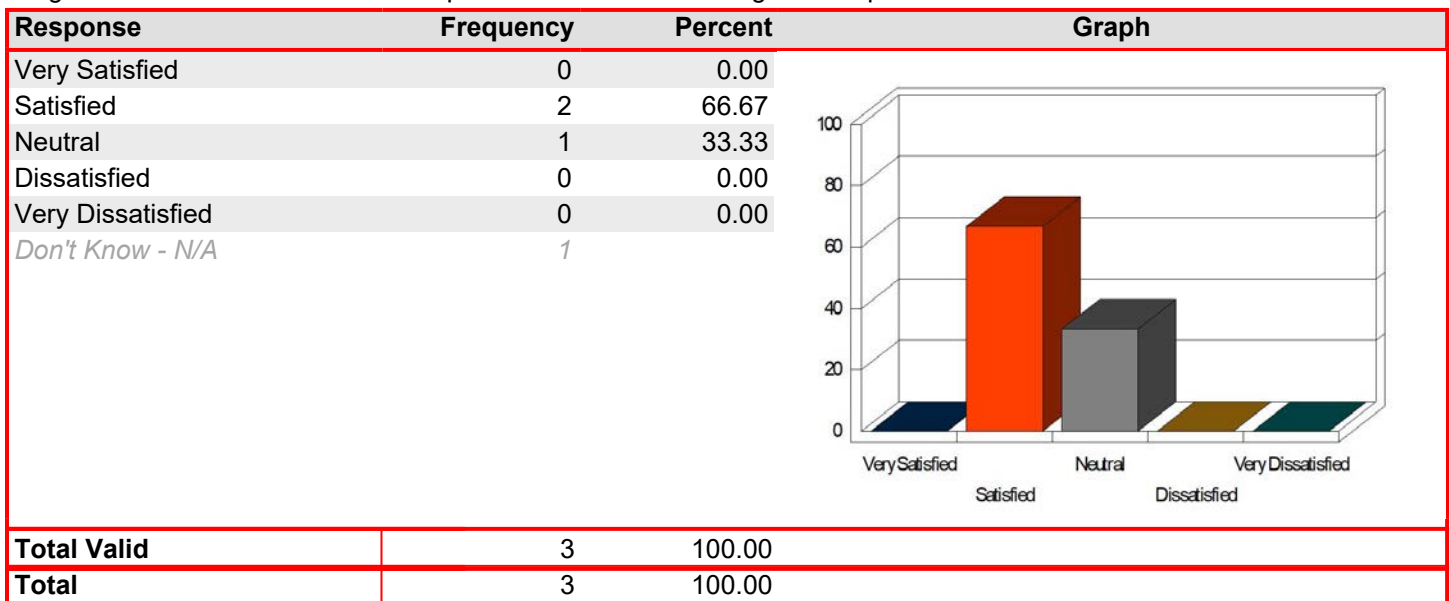
## Registration &amp; Admissions - Knowledge of staff

Mean: 3.00



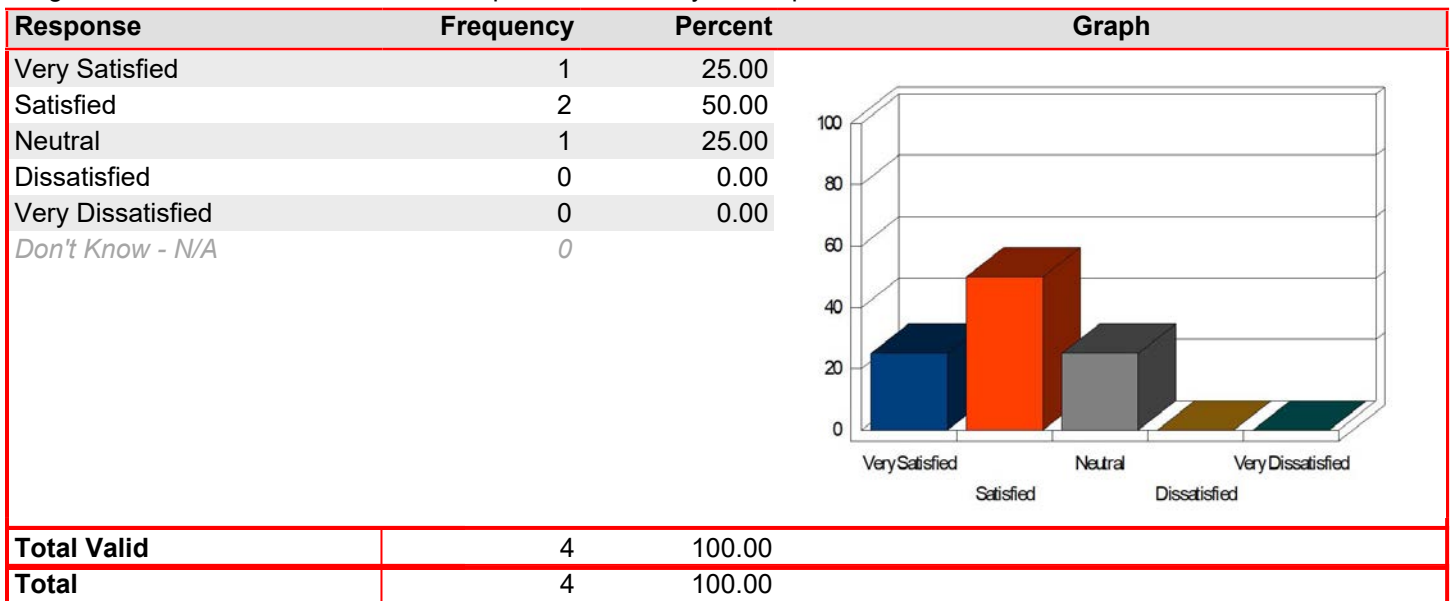
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 3.67



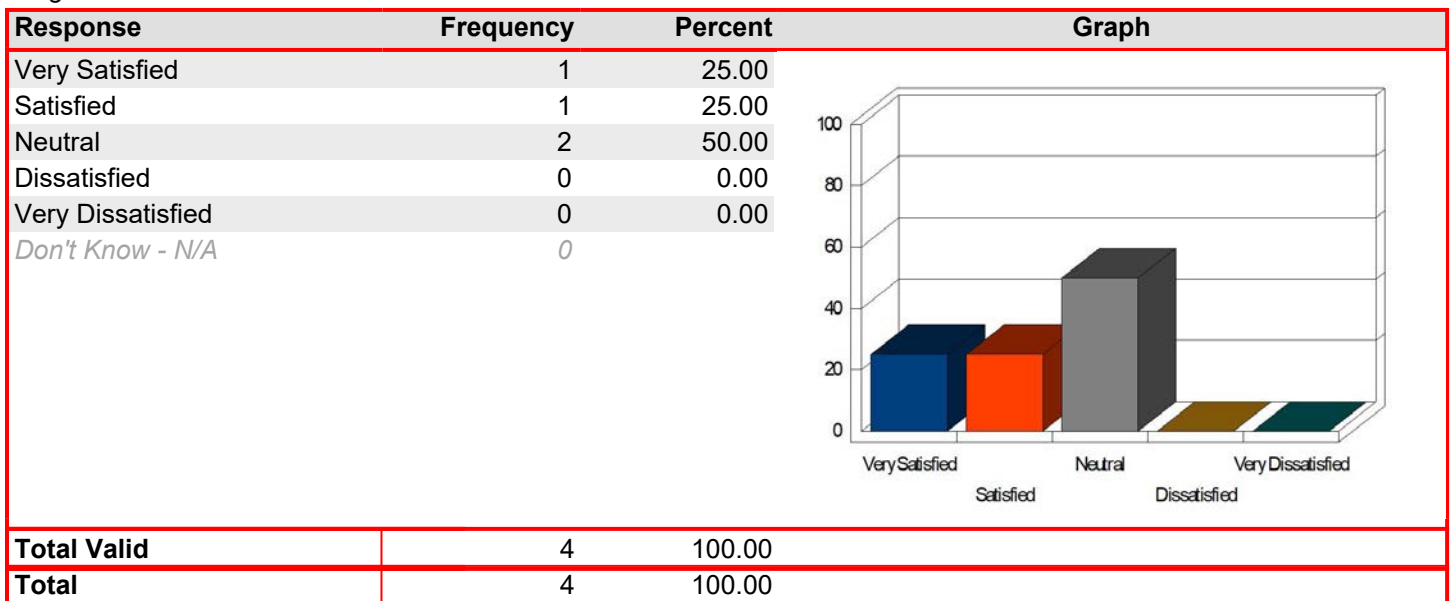
Registration & Admissions - Admissions process was easy to complete

Mean: 4.00



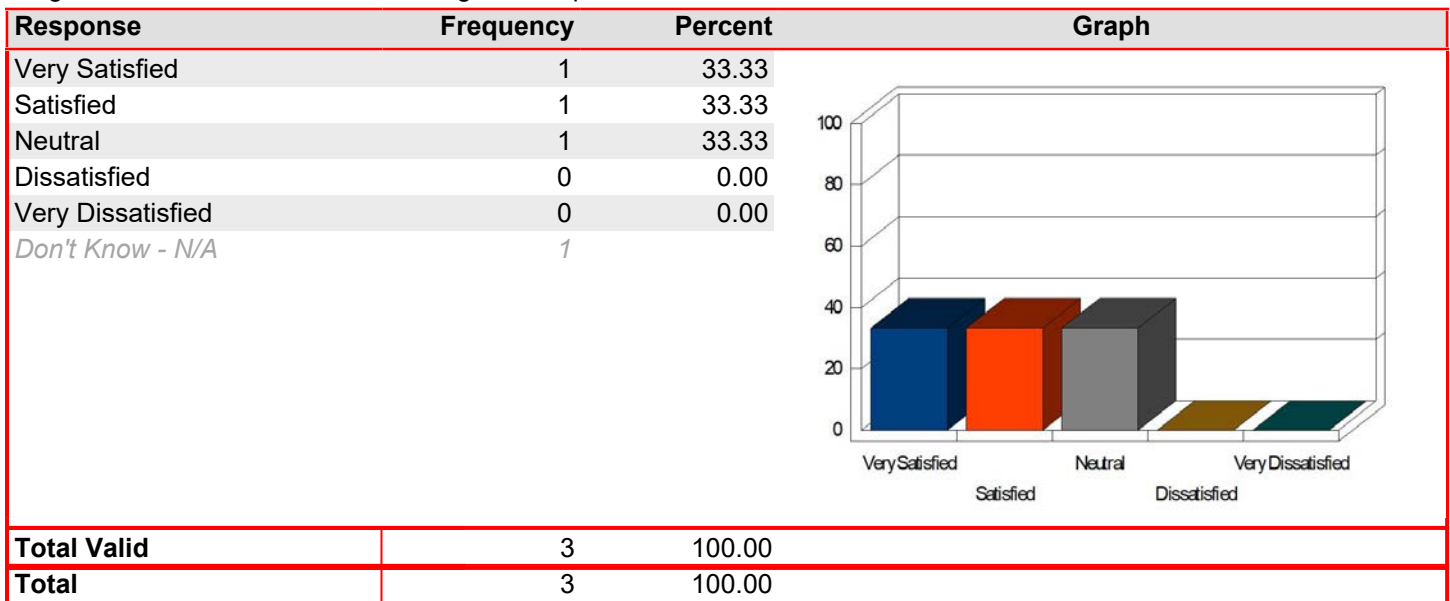
Registration & Admissions - Information I received was understandable

Mean: 3.75



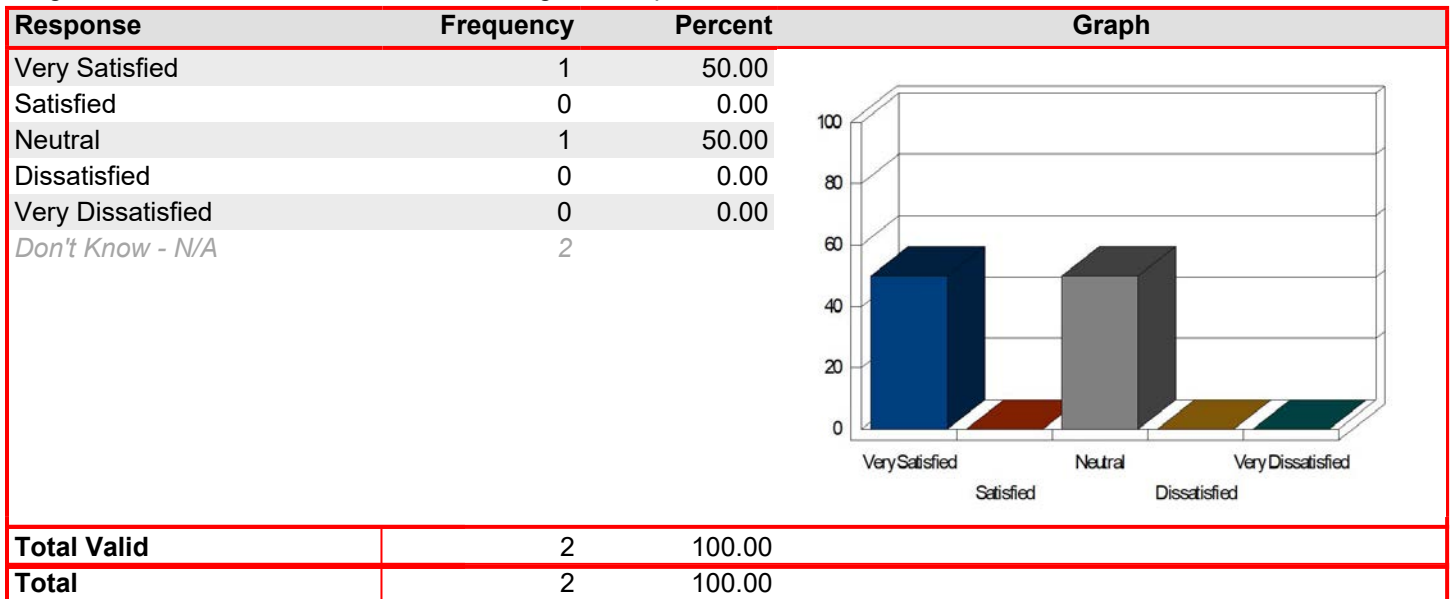
## Registration &amp; Admissions - Online registration process

Mean: 4.00



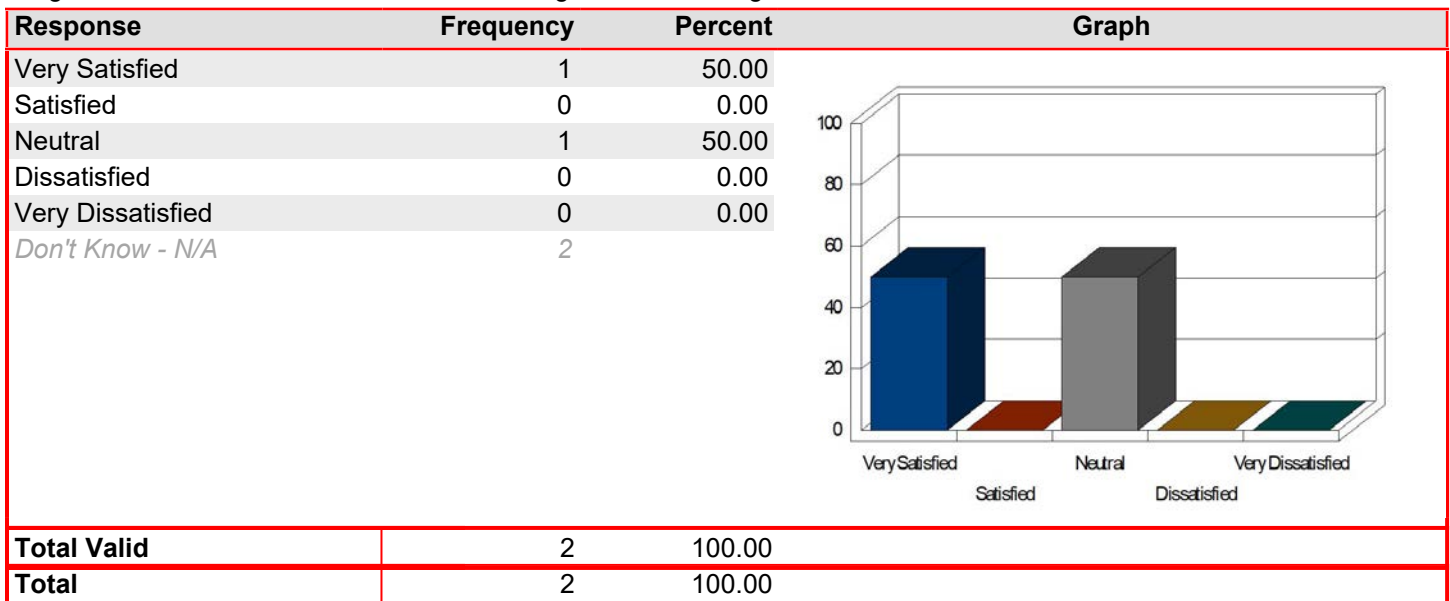
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.00



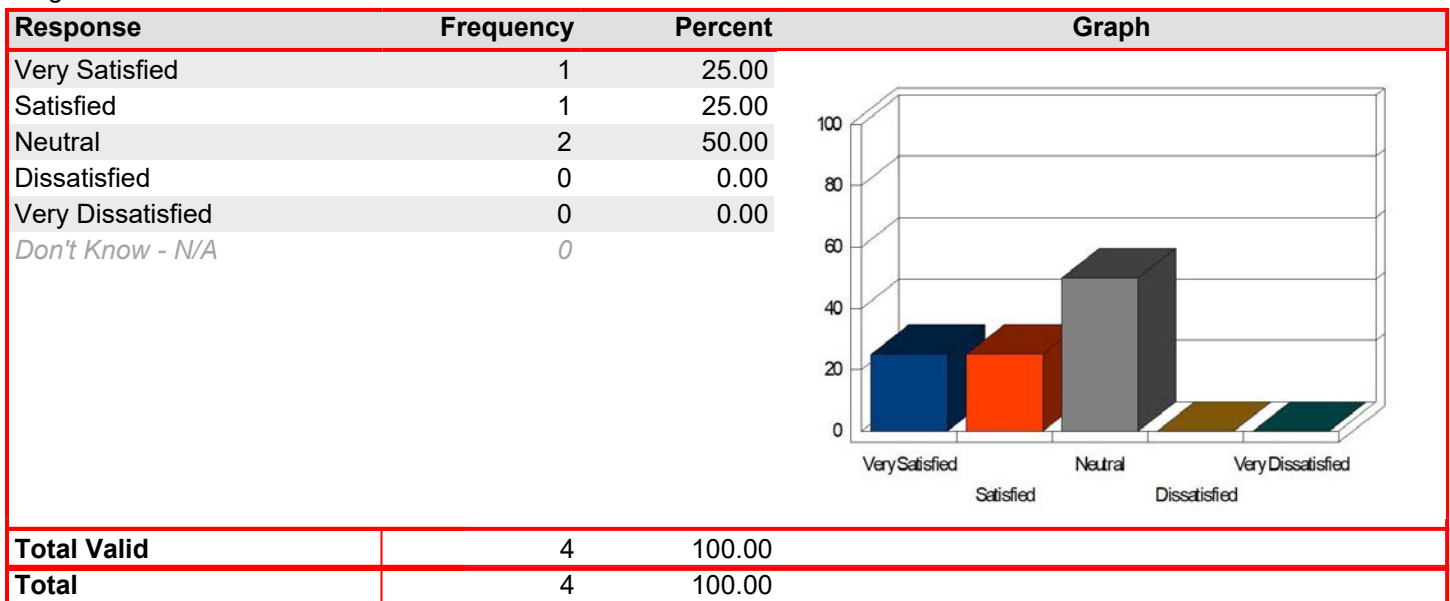
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.00



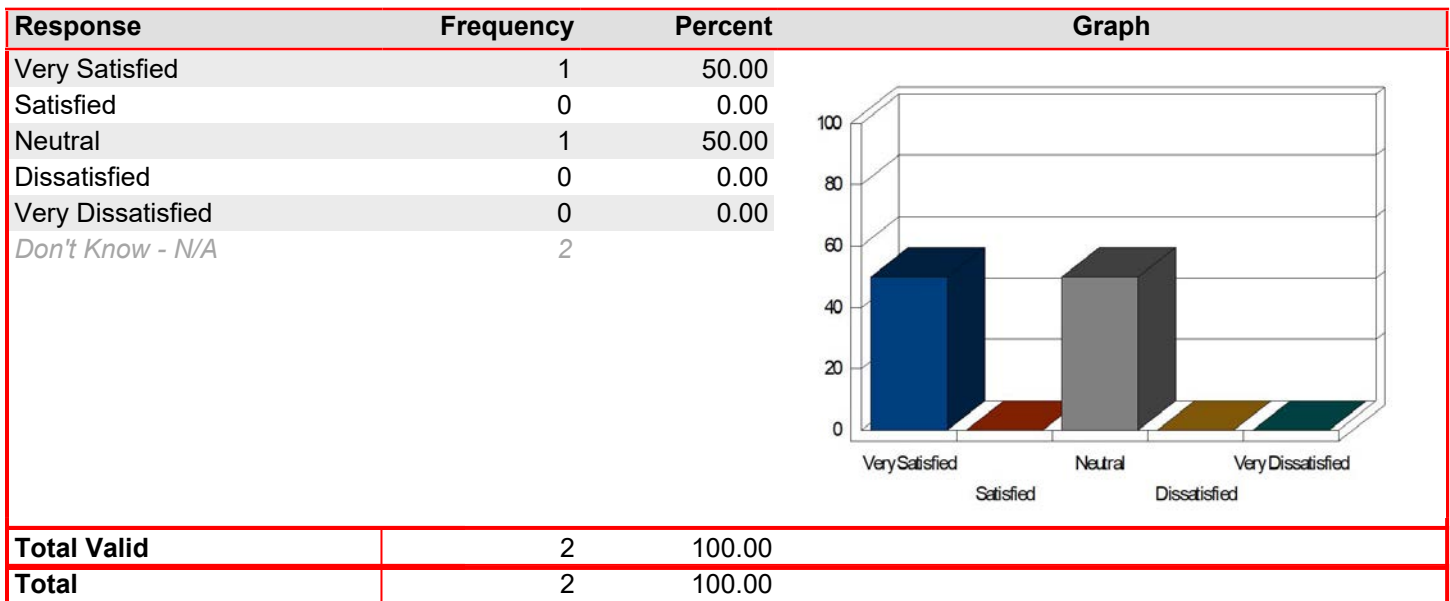
## Registration &amp; Admissions - Website information

Mean: 3.75



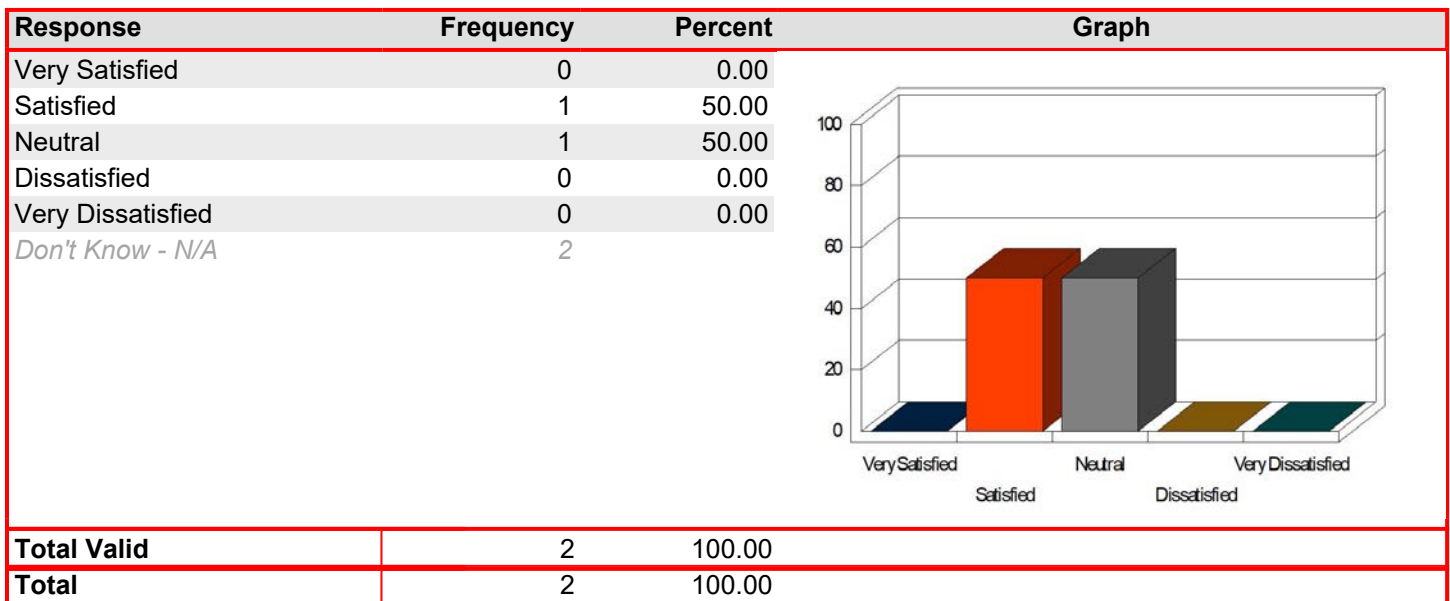
## Financial Aid - Assistance of staff

Mean: 4.00



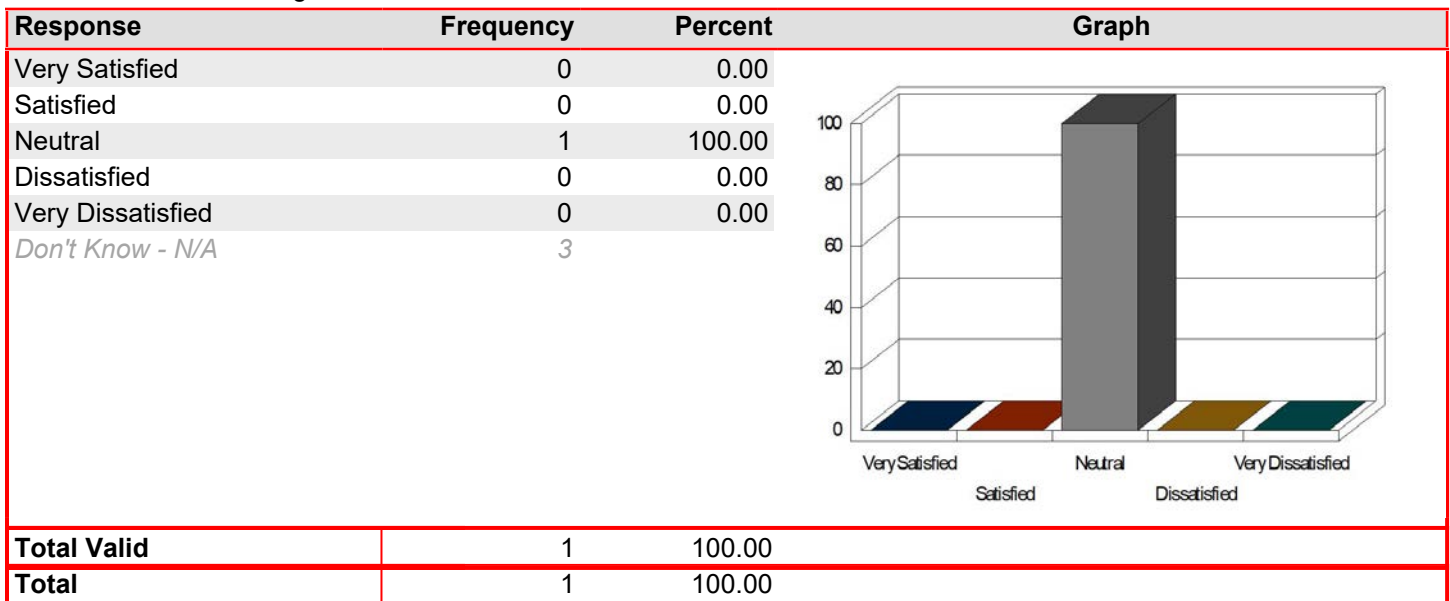
## Financial Aid - Friendliness of staff

Mean: 3.50



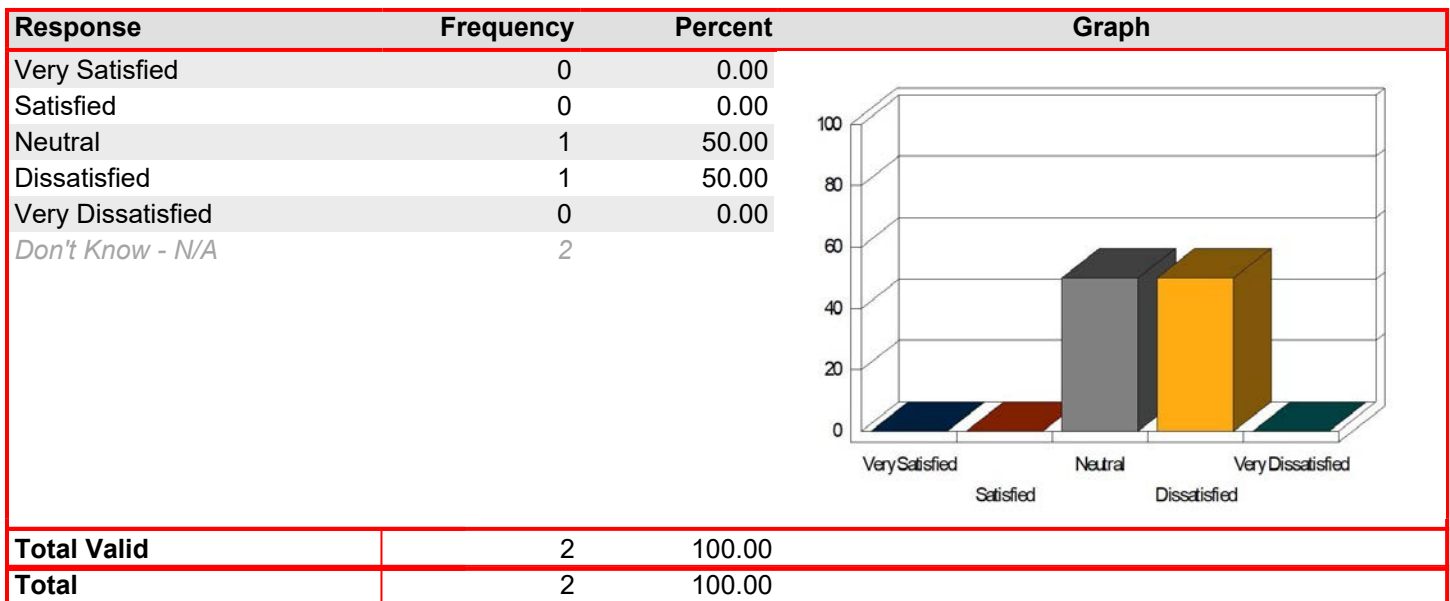
## Financial Aid - Knowledge of staff

Mean: 3.00



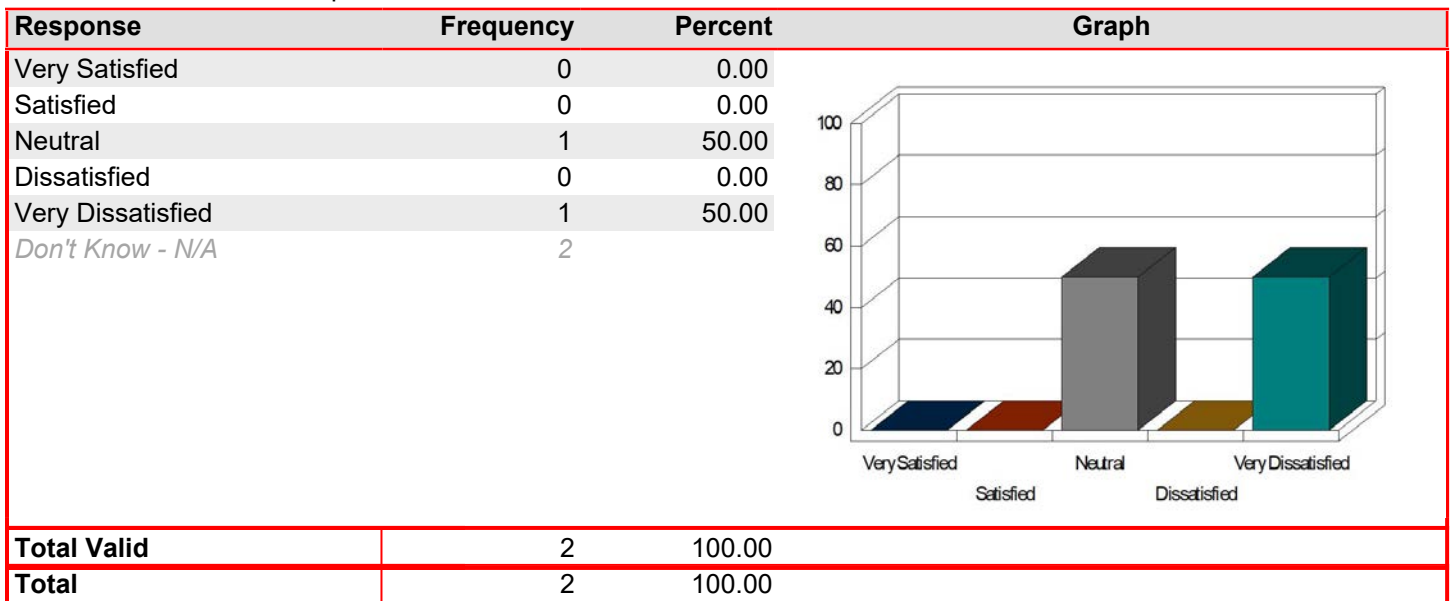
## Financial Aid - Information received is accurate

Mean: 2.50



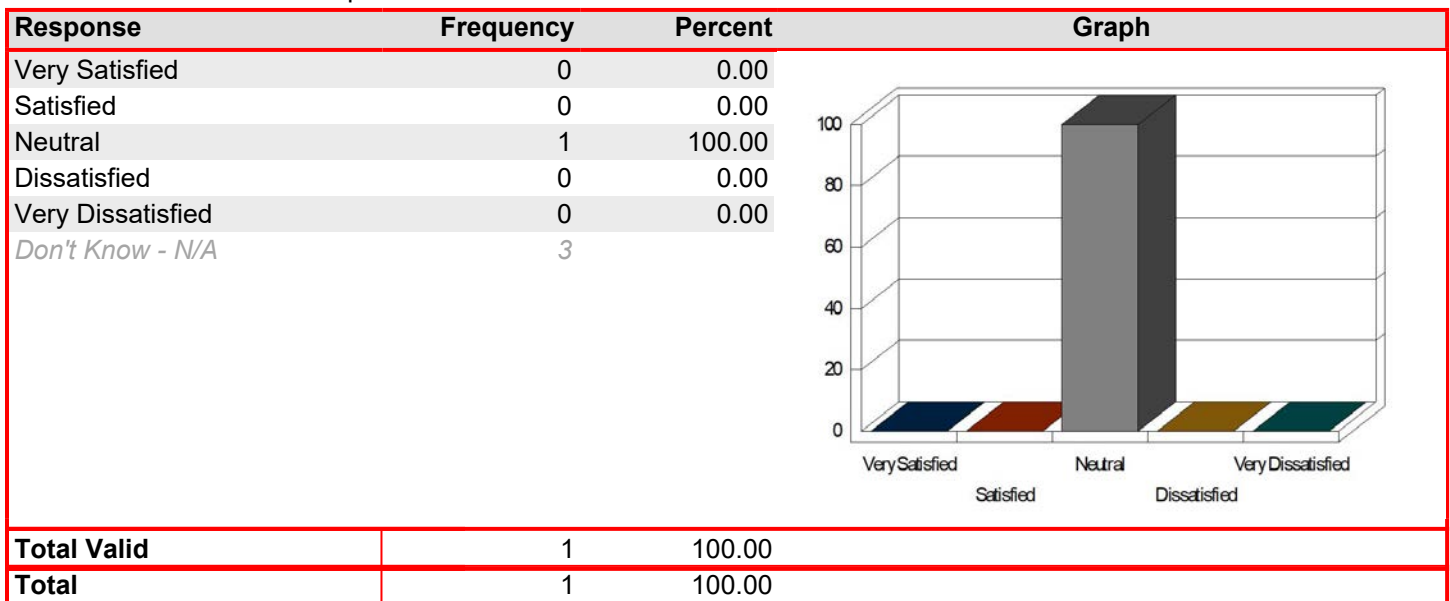
Financial Aid - Information presented is understandable

Mean: 2.00



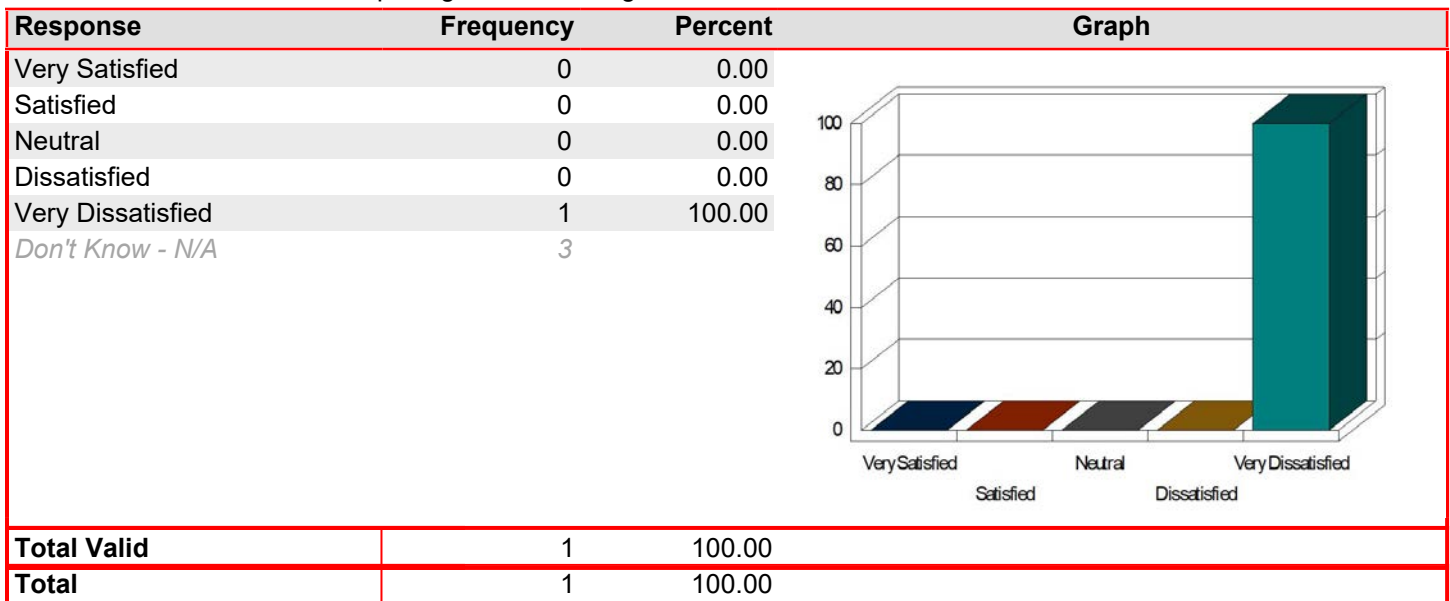
Financial Aid - Financial aid process

Mean: 3.00



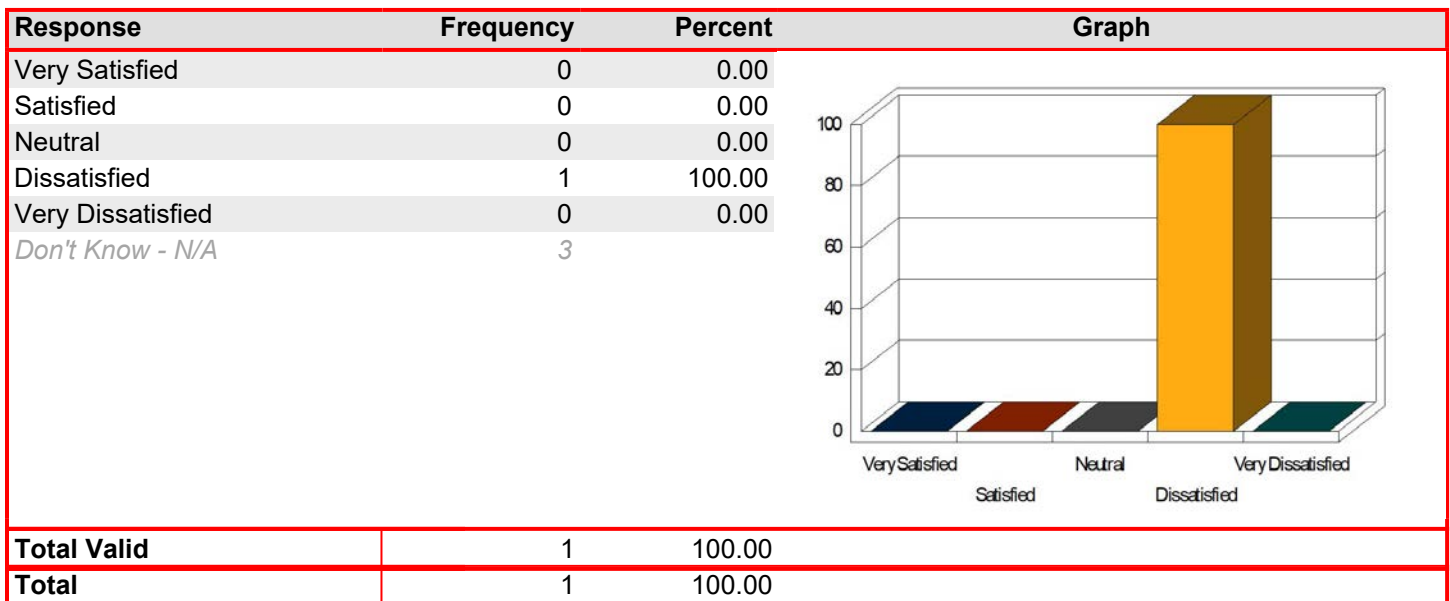
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 1.00



## Financial Aid - Assistance for Veteran benefits

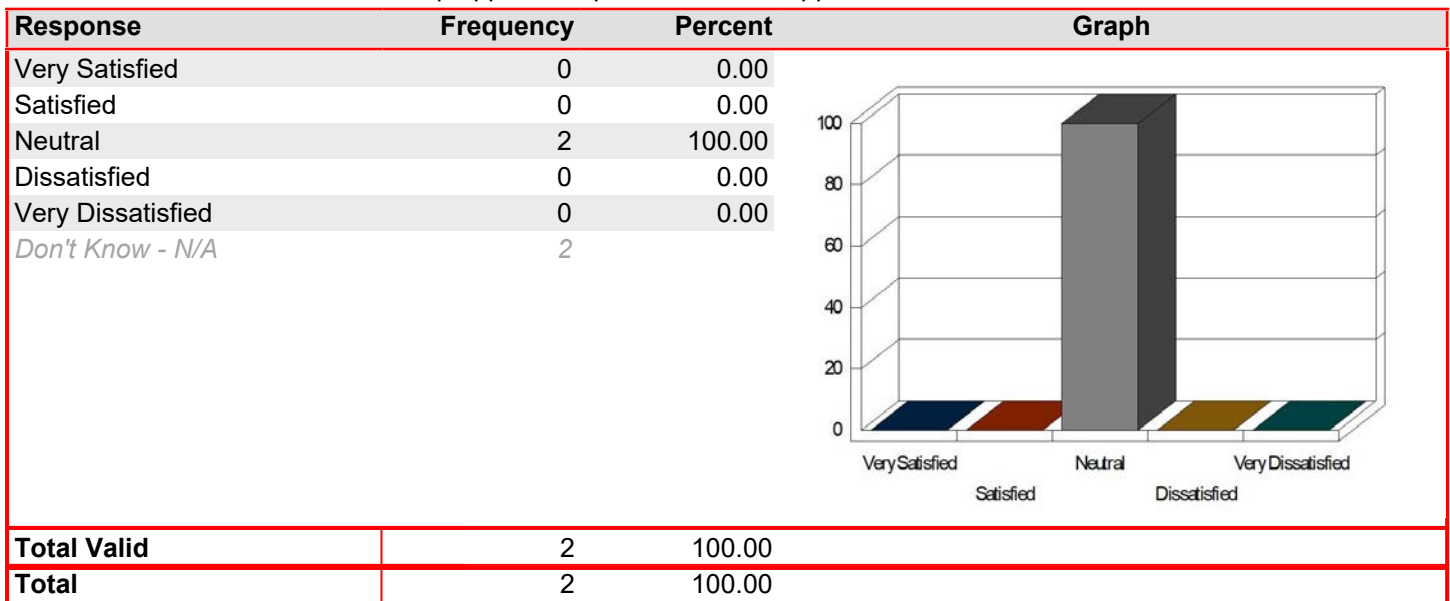
Mean: 2.00





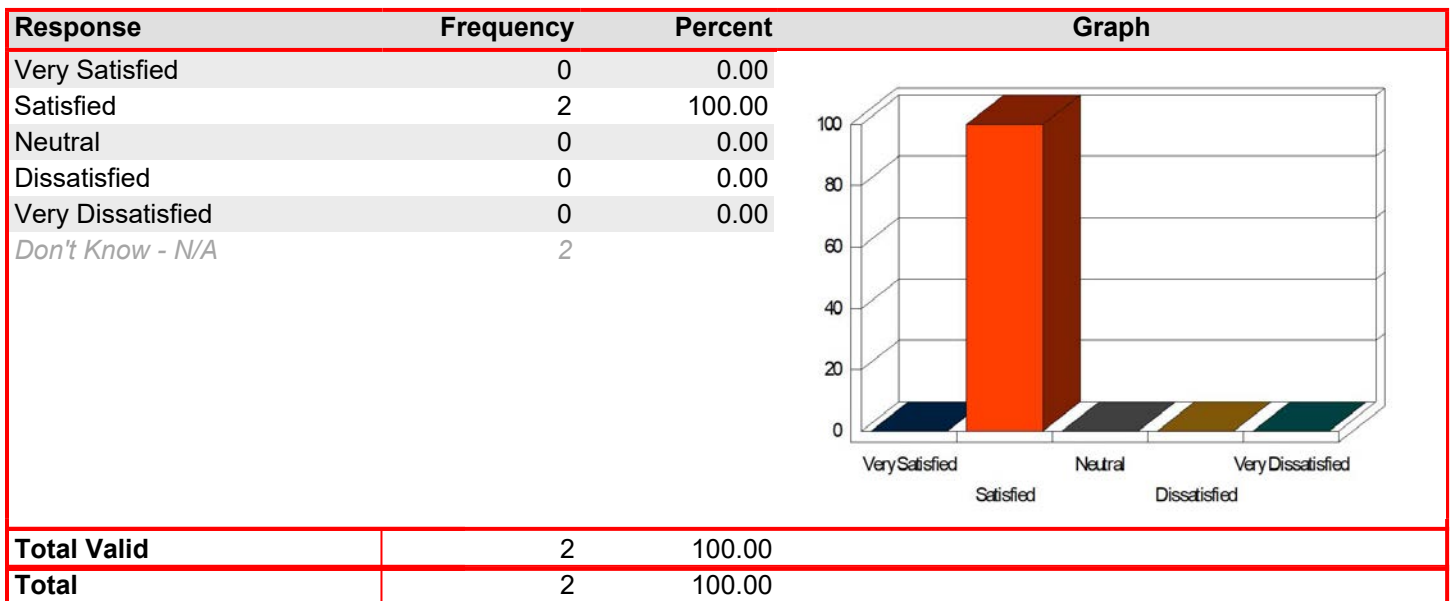
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 3.00



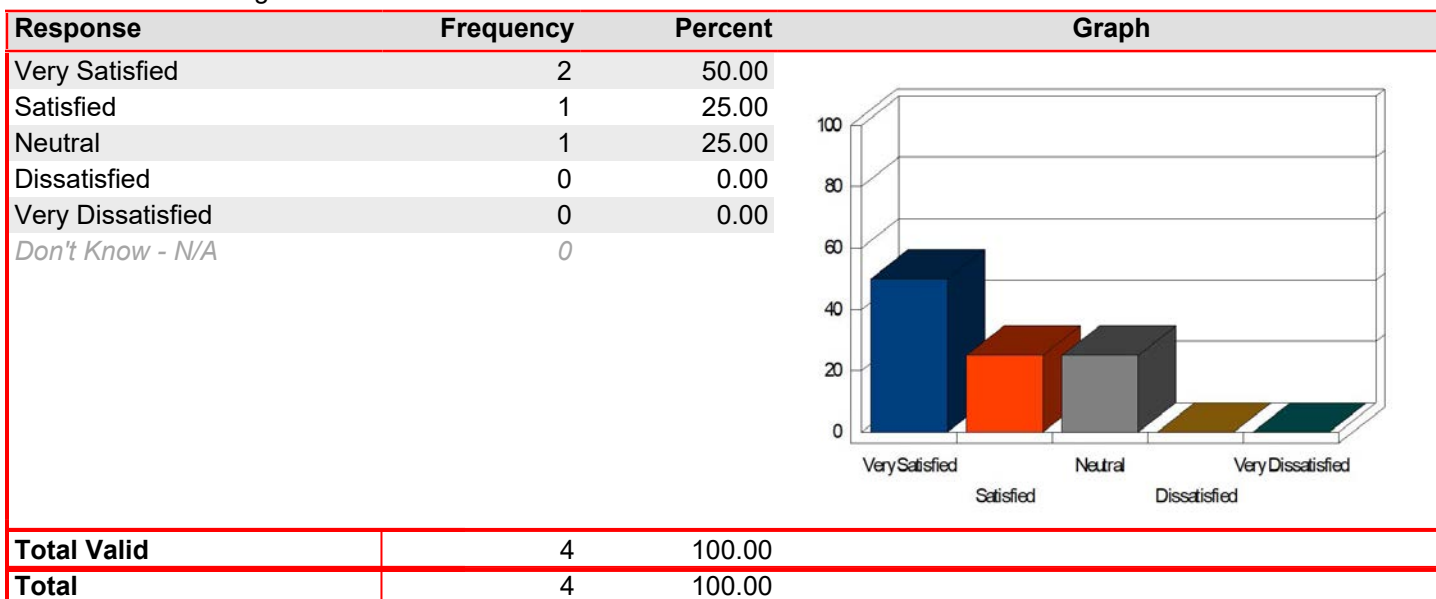
## Financial Aid - Website information

Mean: 4.00



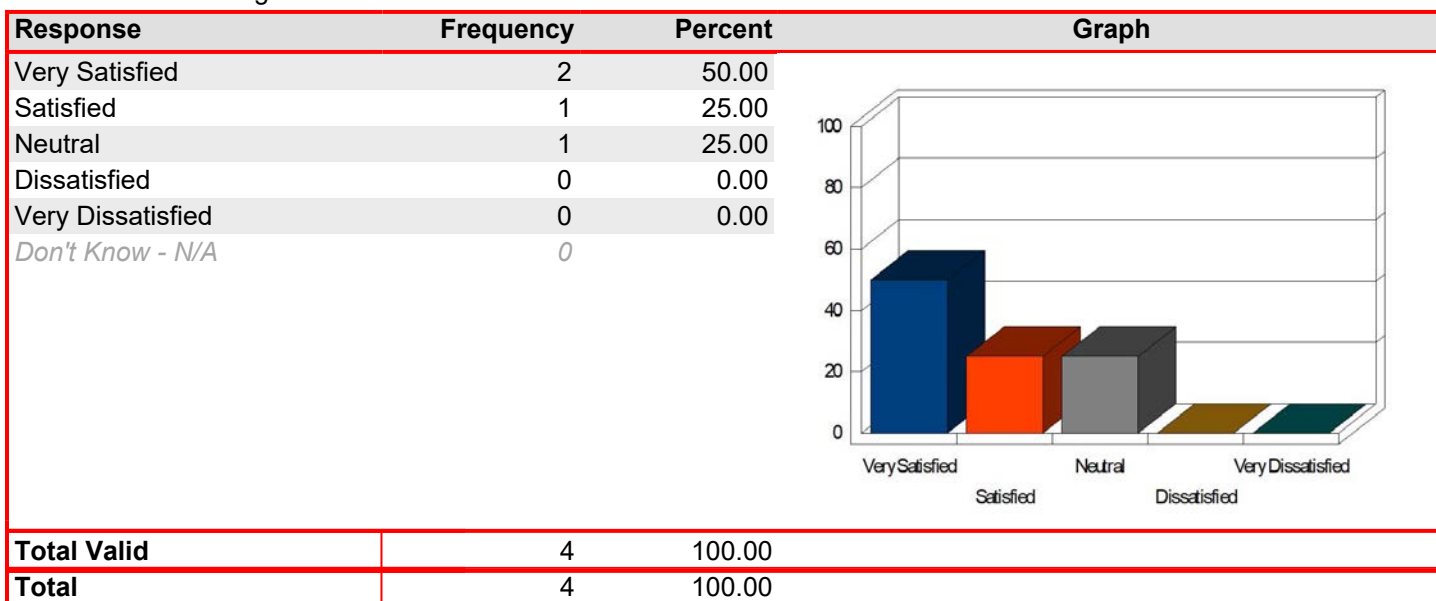
## Guidance/Counseling - Assistance of staff

Mean: 4.25



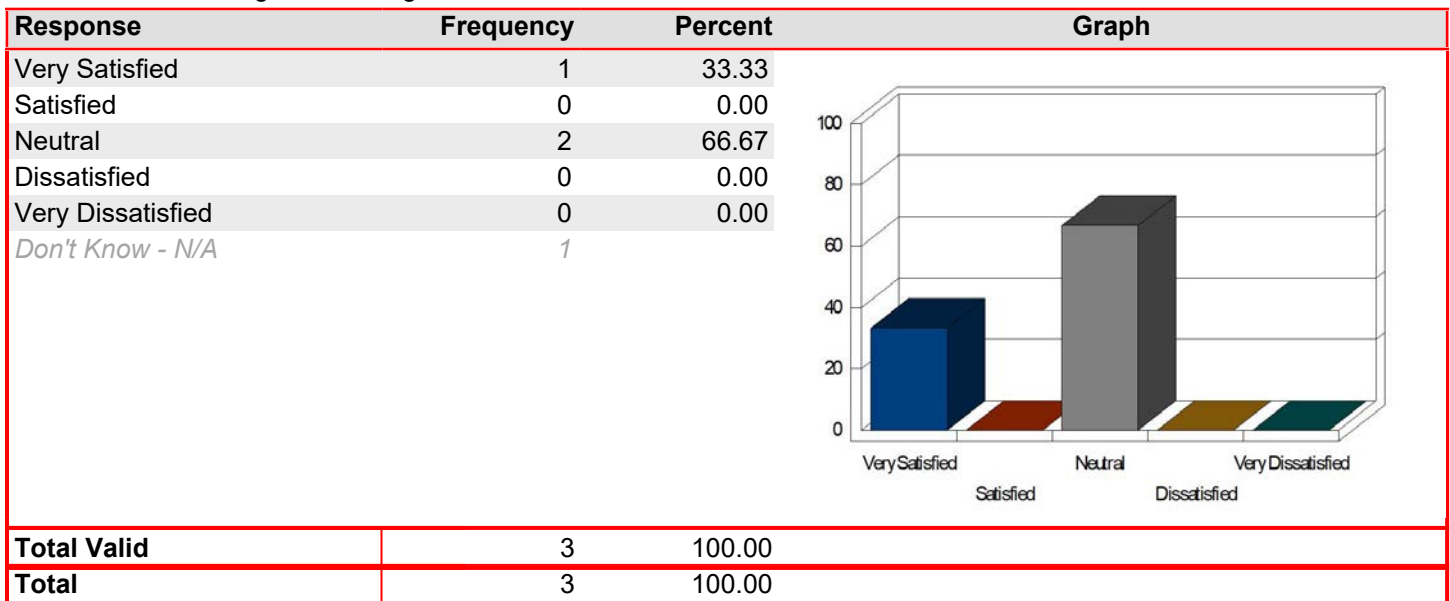
## Guidance/Counseling - Friendliness of staff

Mean: 4.25



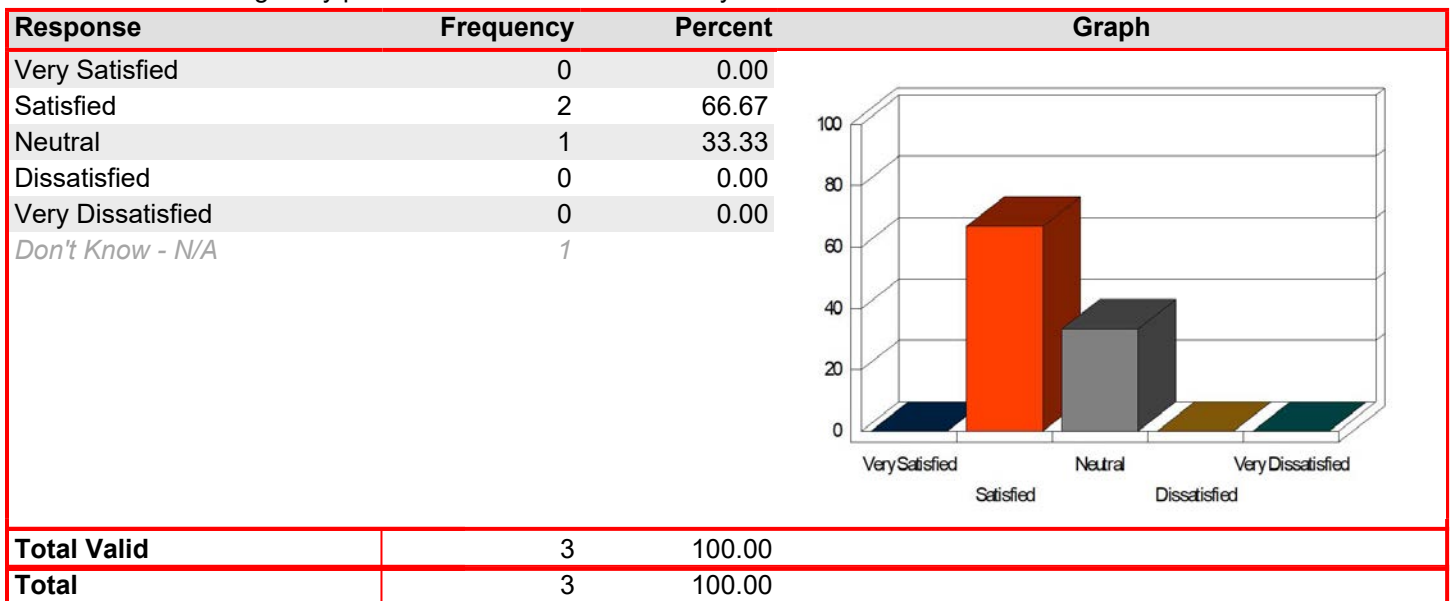
## Guidance/Counseling - Knowledge of staff

Mean: 3.67



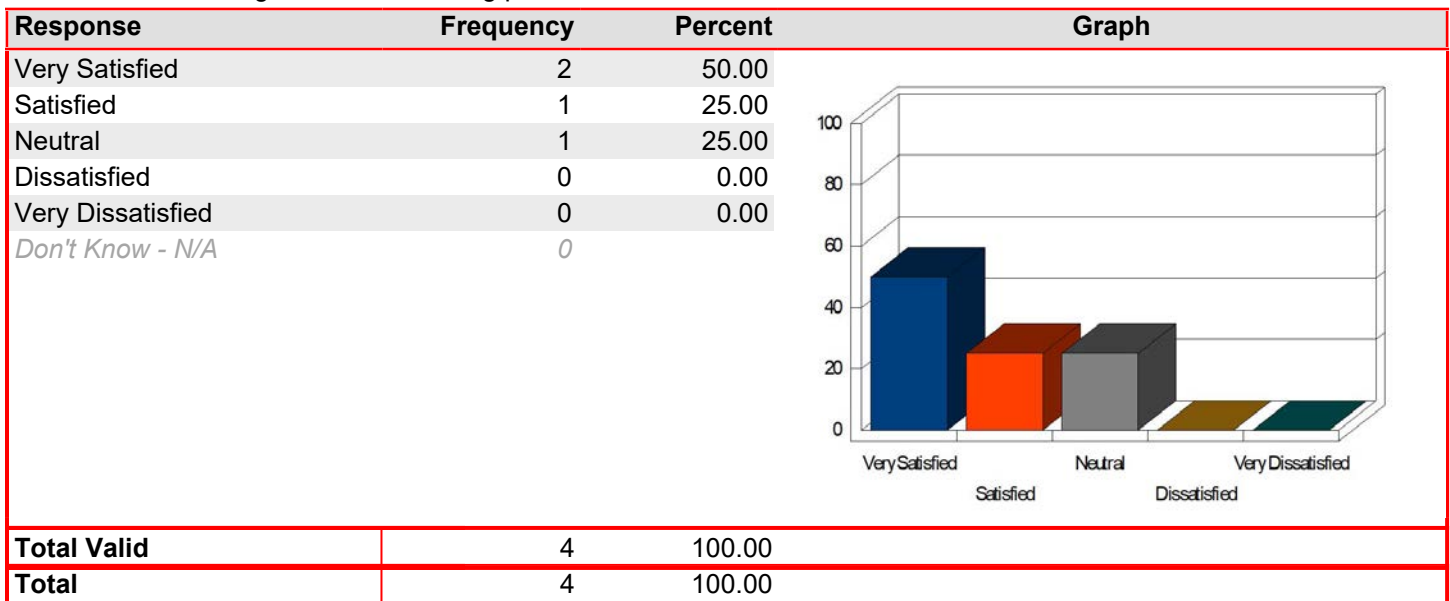
## Guidance/Counseling - My problems are resolved effectively

Mean: 3.67



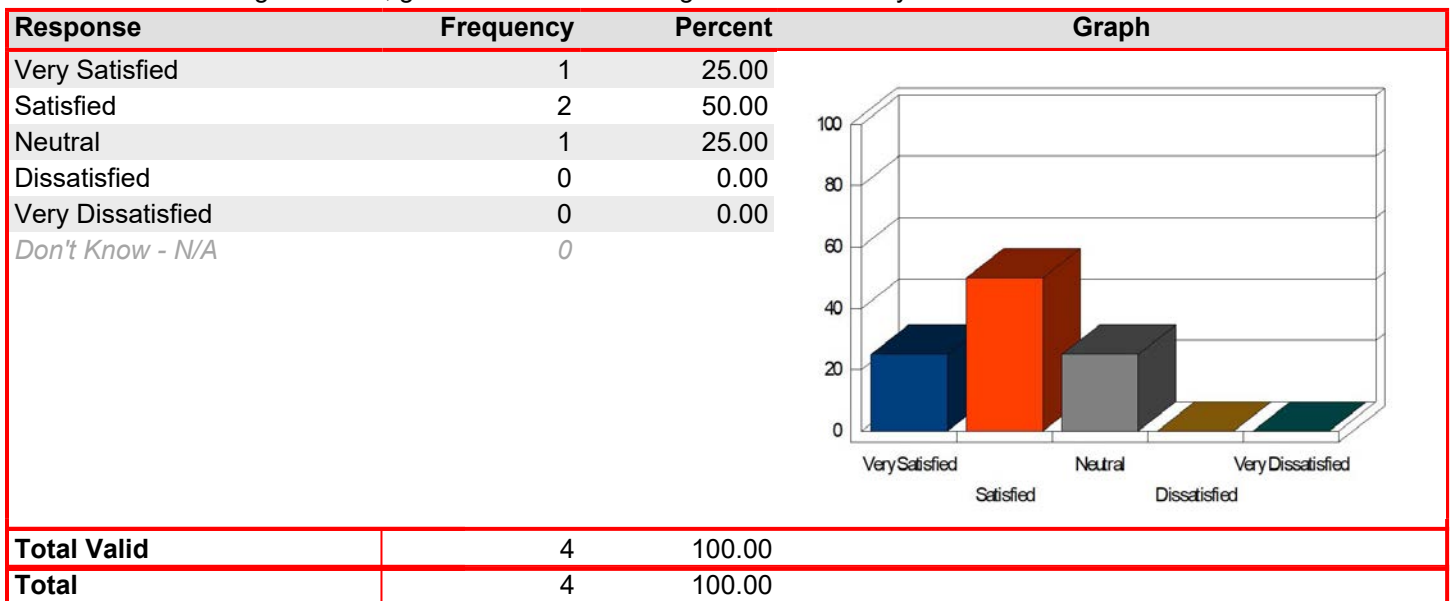
## Guidance/Counseling - Student advising process

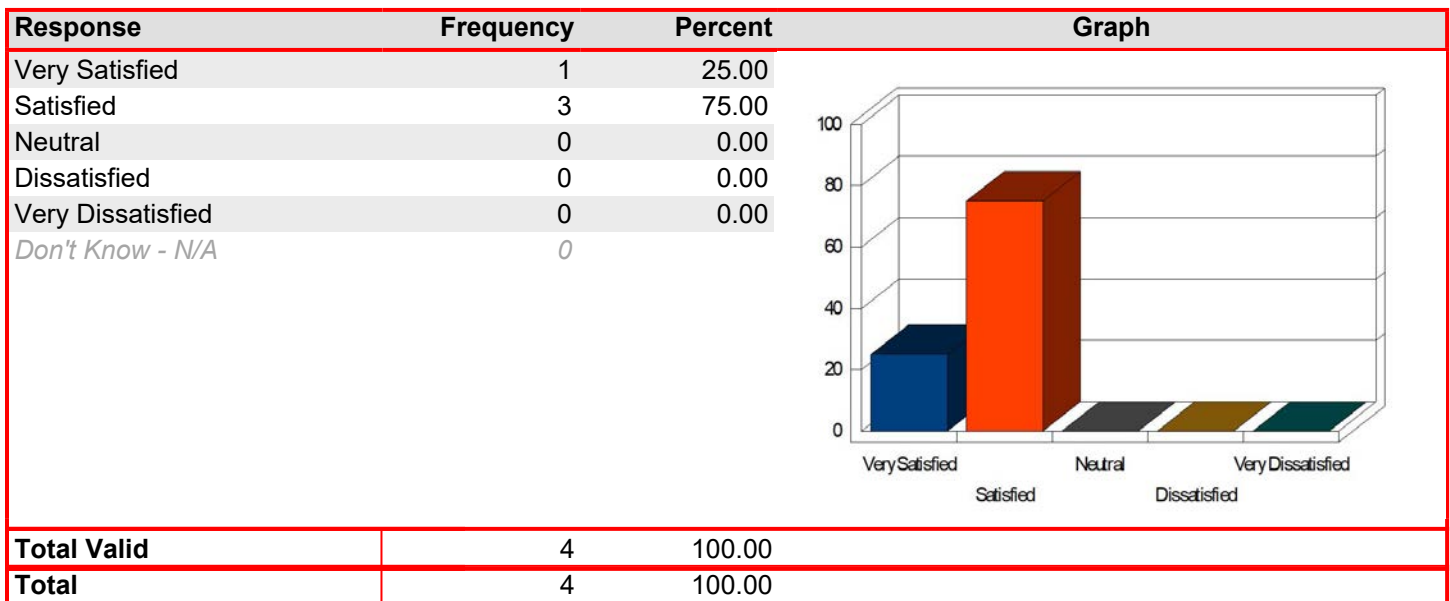
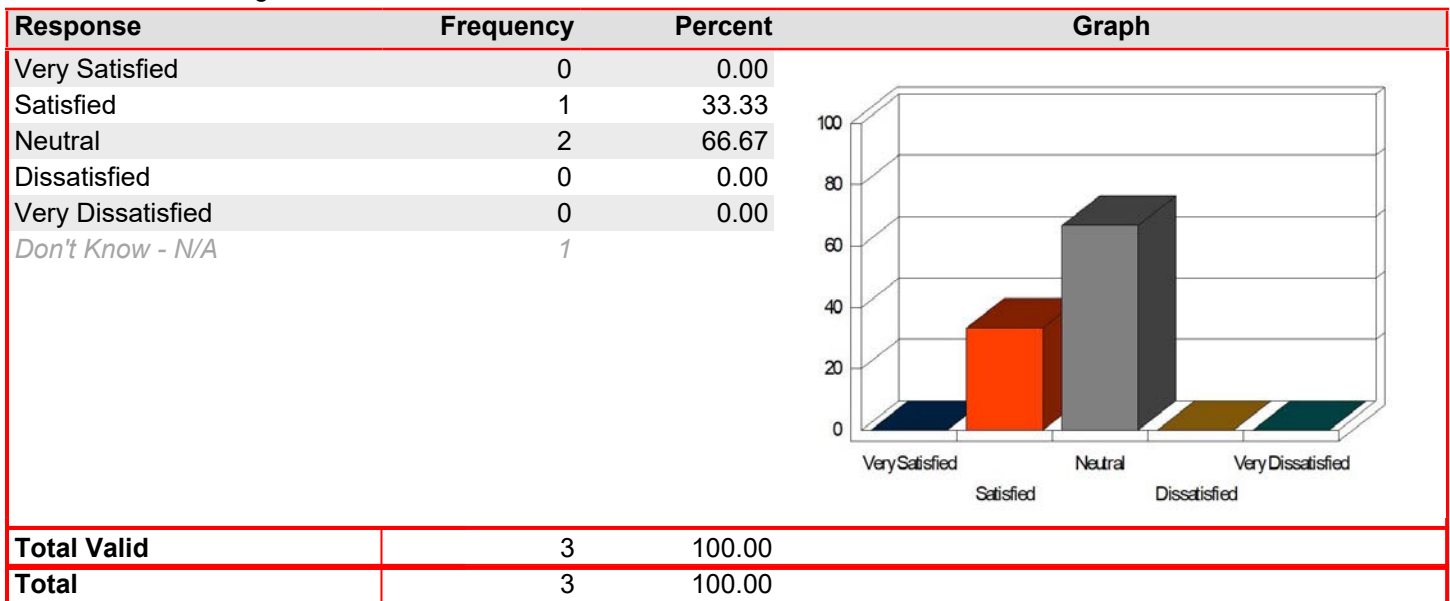
Mean: 4.25



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

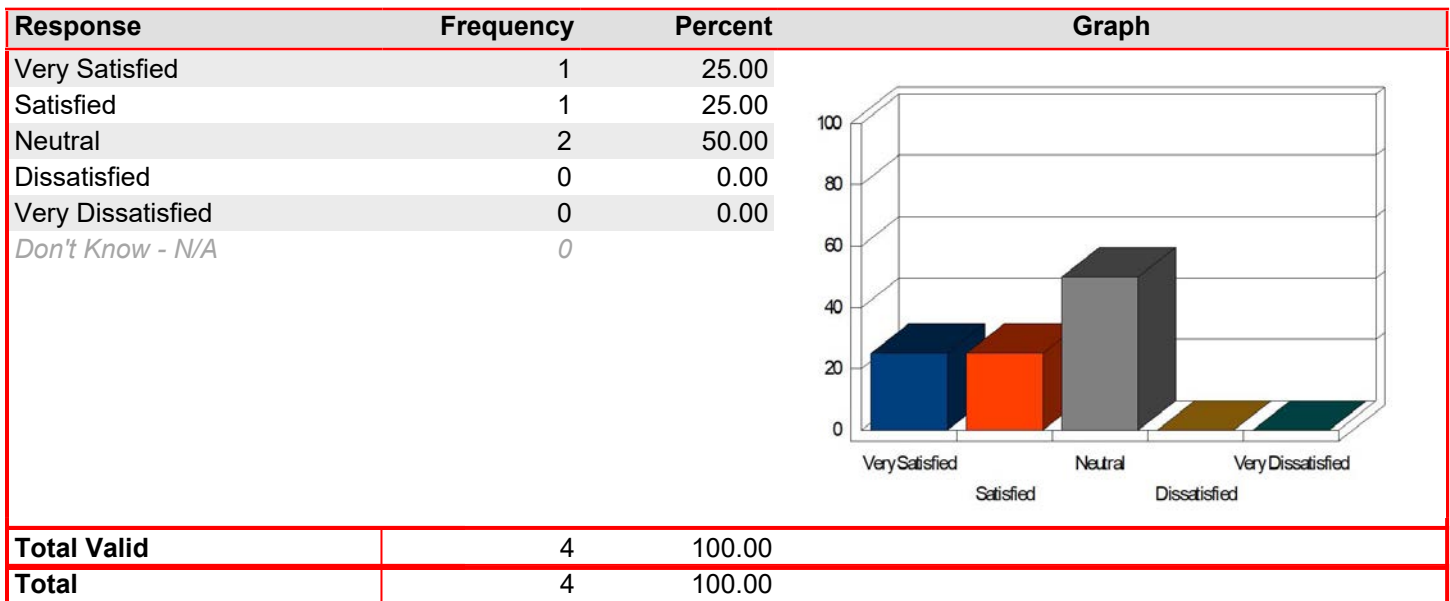
Mean: 4.00





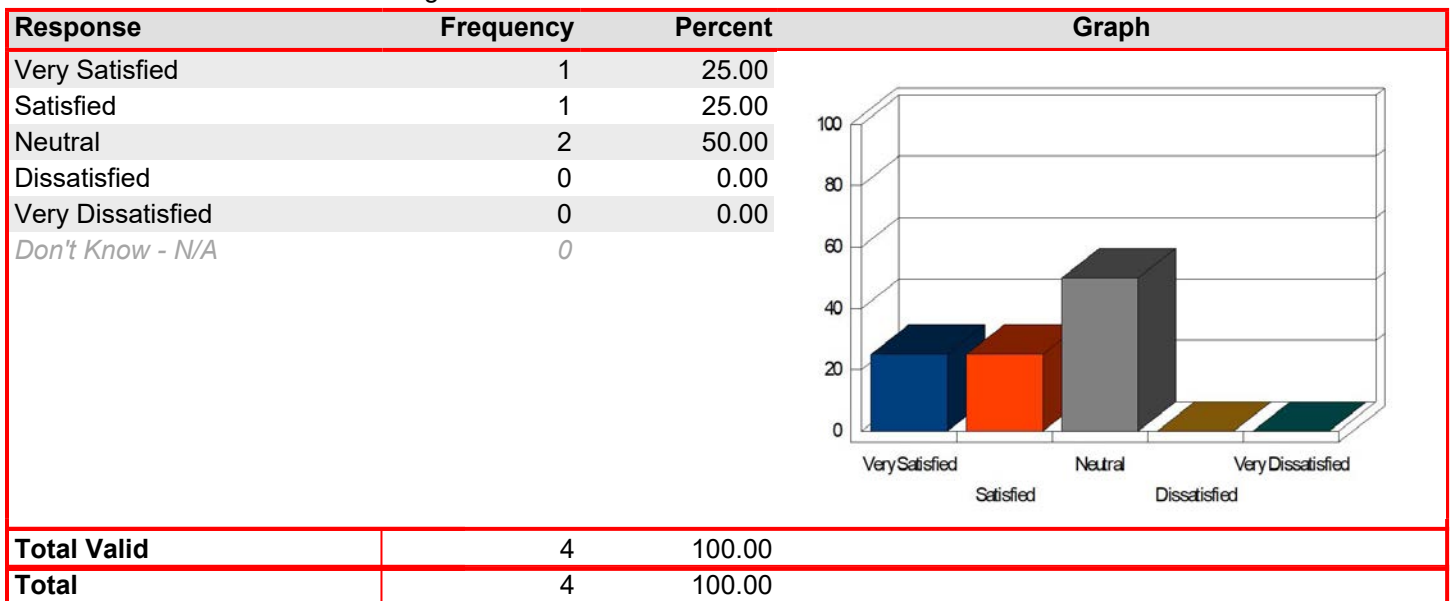
## Business Office/Cashier - Friendliness of staff

Mean: 3.75



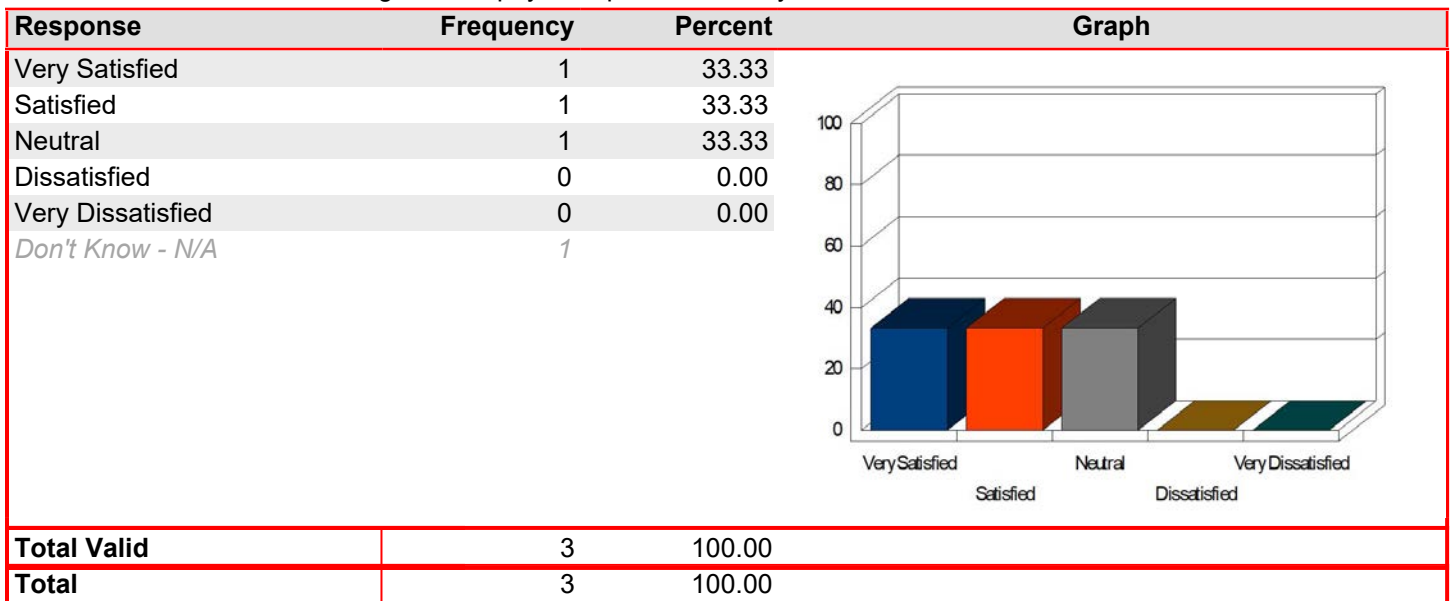
## Business Office/Cashier - Knowledge of staff

Mean: 3.75



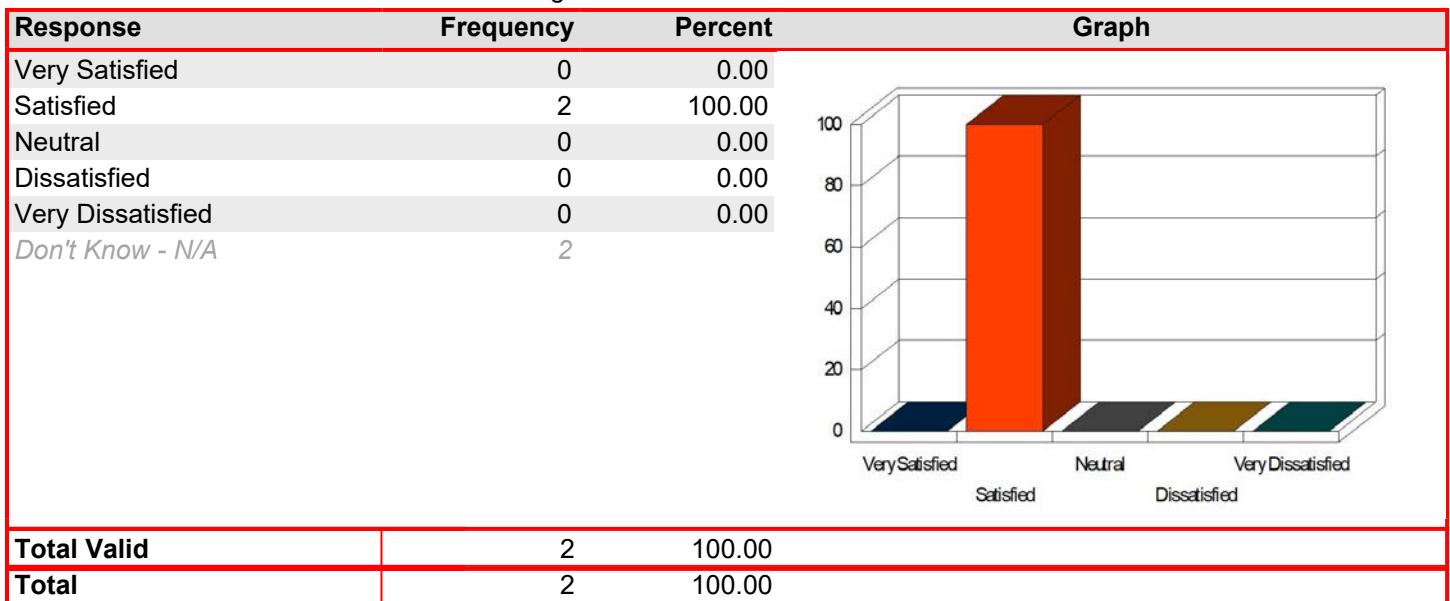
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.00



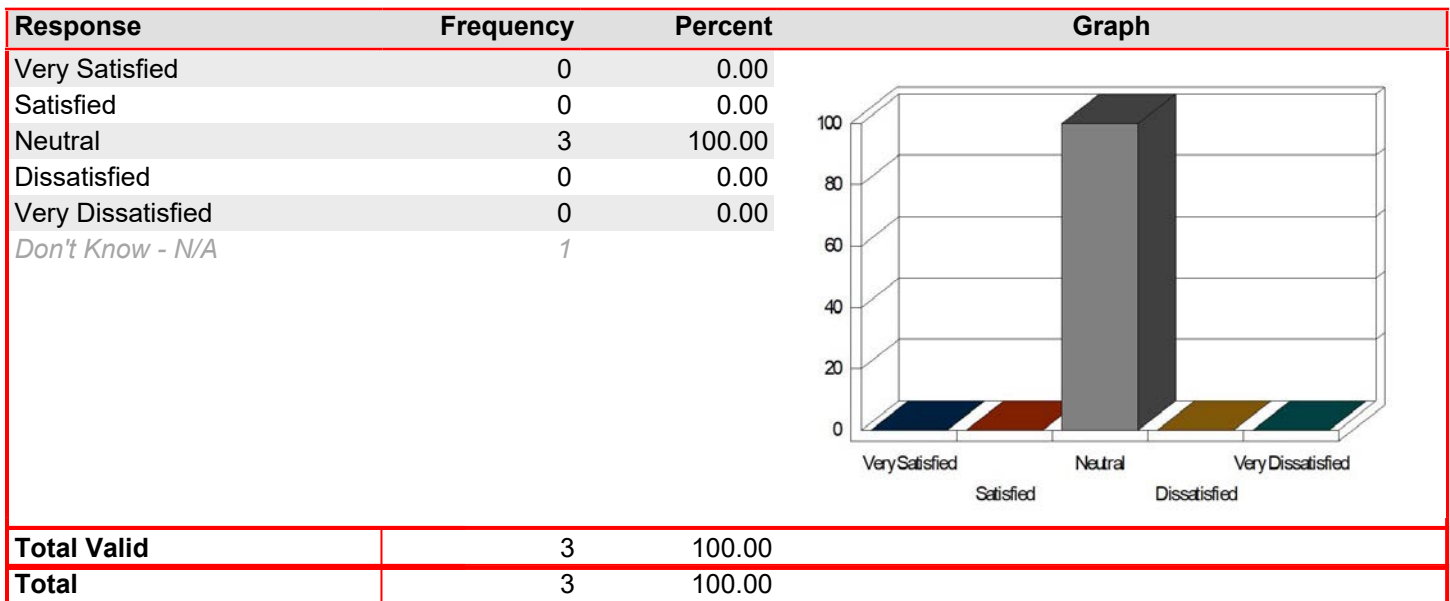
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.00



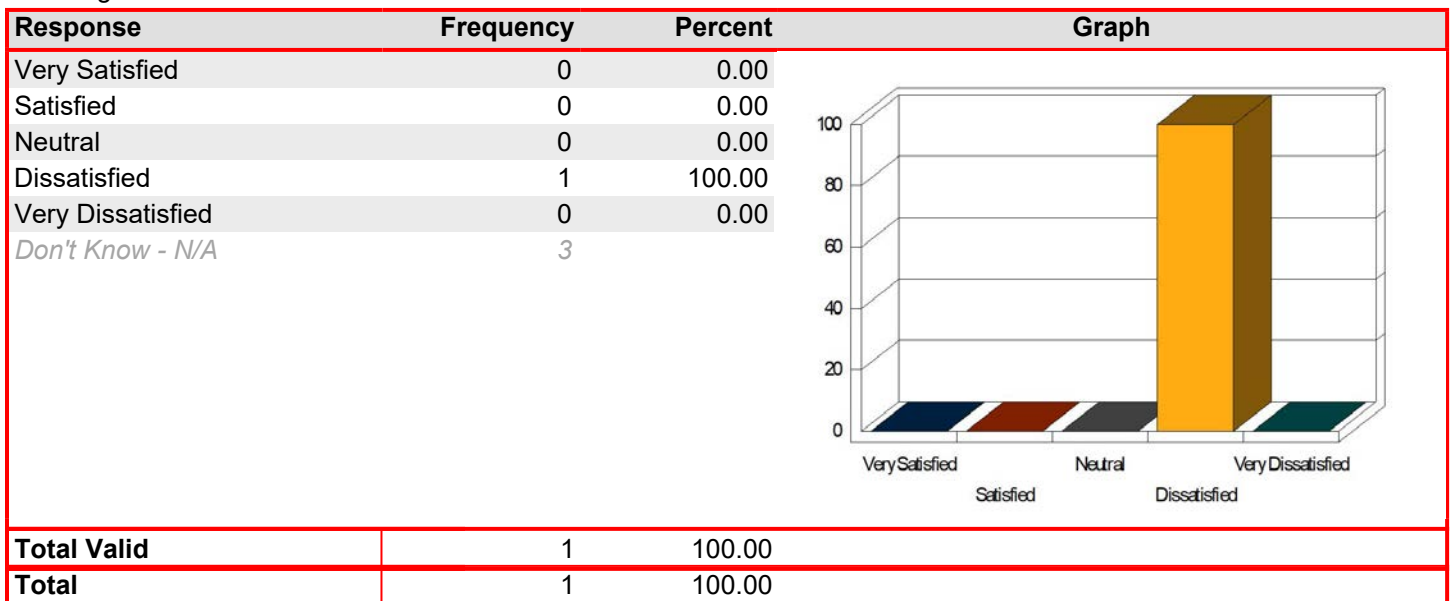
## Business Office/Cashier - Website information

Mean: 3.00



## Tutoring/CAPS - Assistance of staff

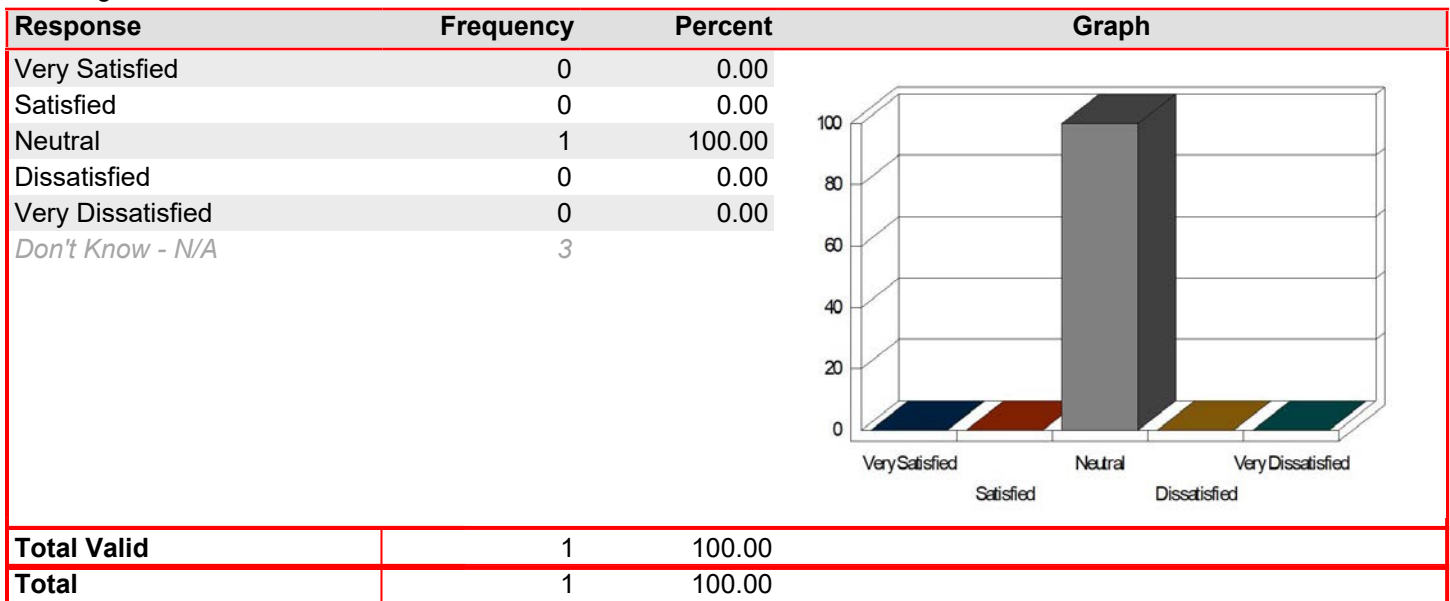
Mean: 2.00





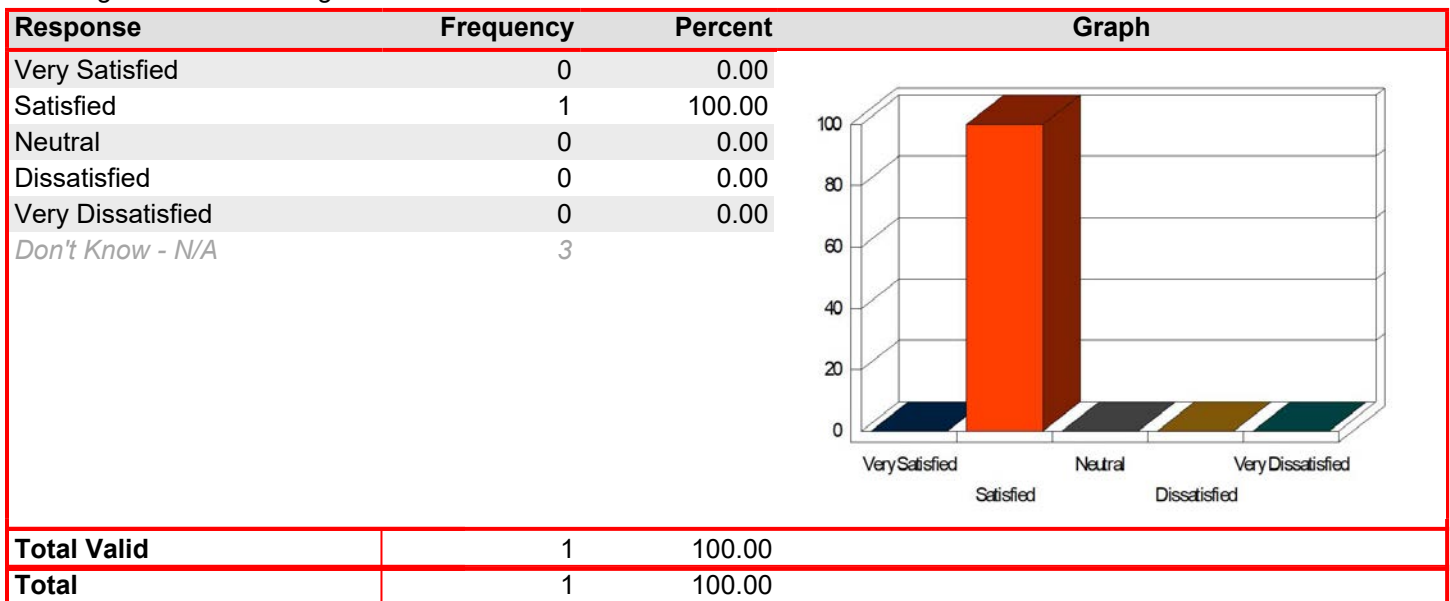
## Tutoring/CAPS - Friendliness of staff

Mean: 3.00



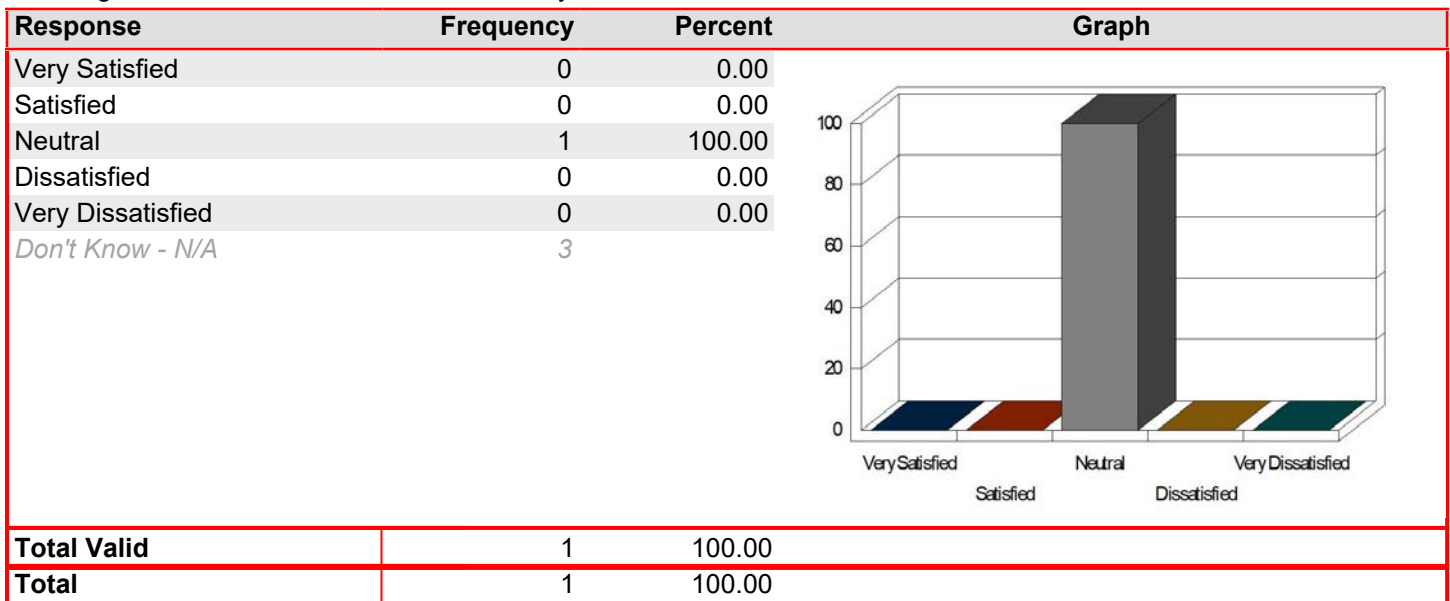
## Tutoring/CAPS - Knowledge of staff

Mean: 4.00



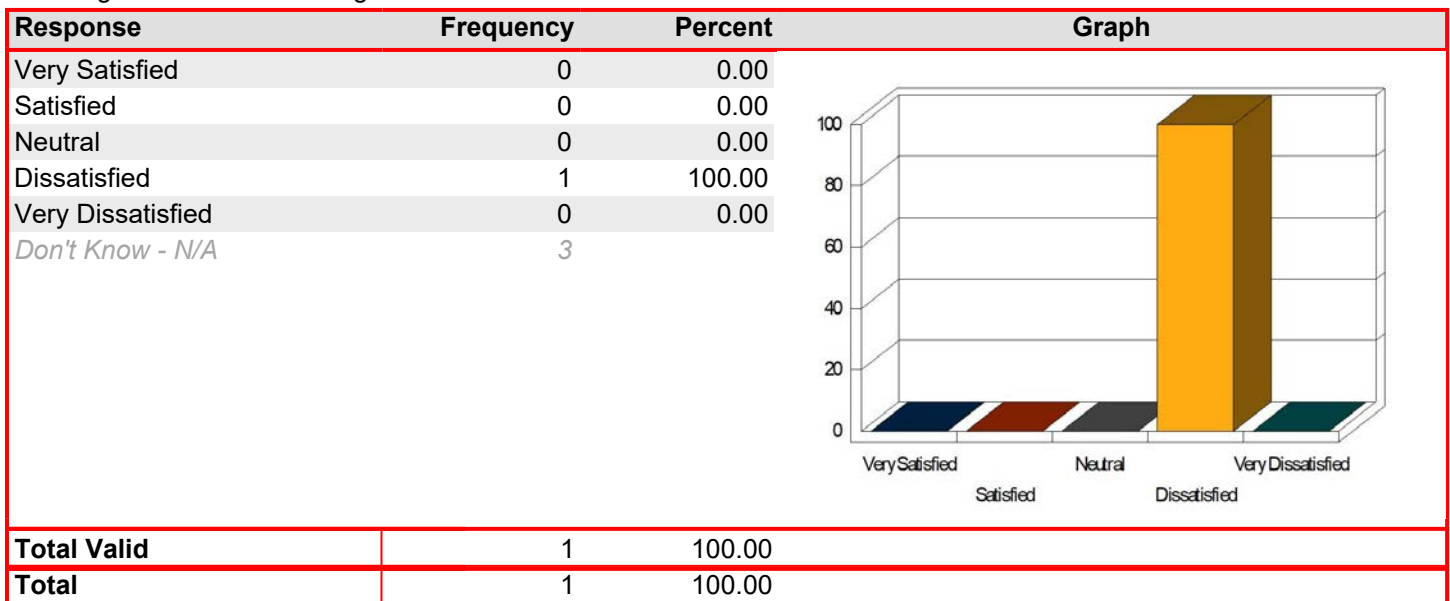
## Tutoring/CAPS - Documented student disability services

Mean: 3.00



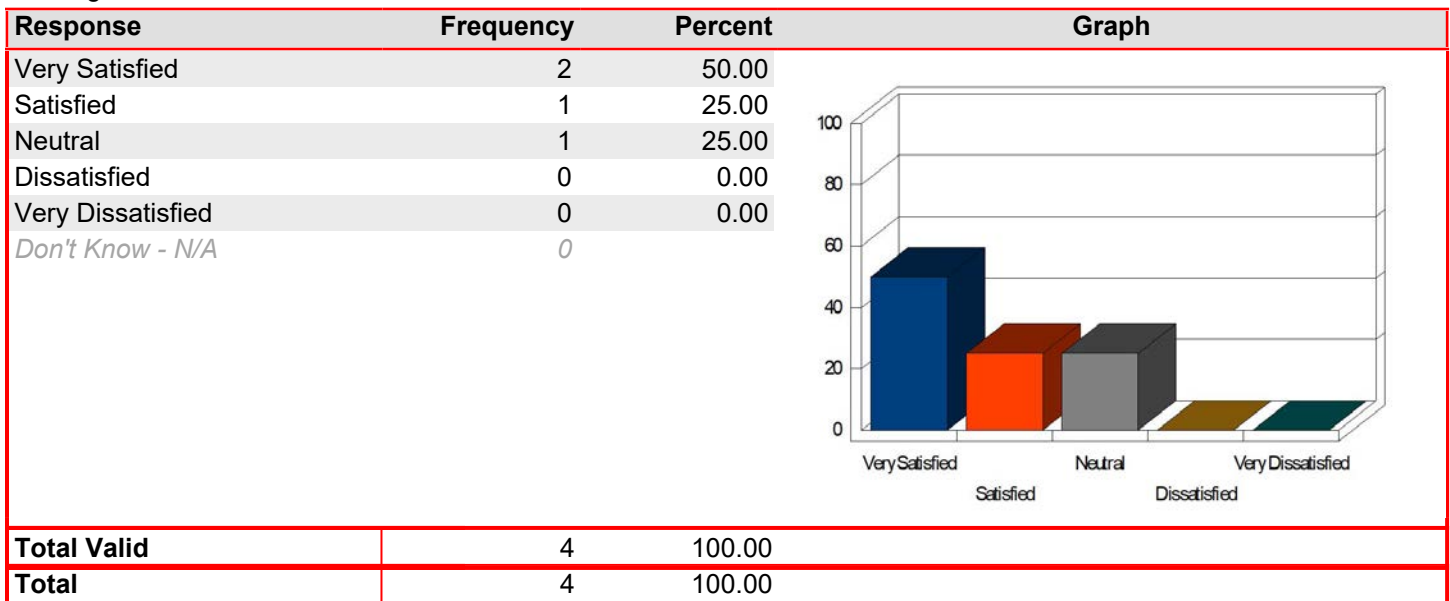
## Tutoring/CAPS - Peer tutoring services

Mean: 2.00



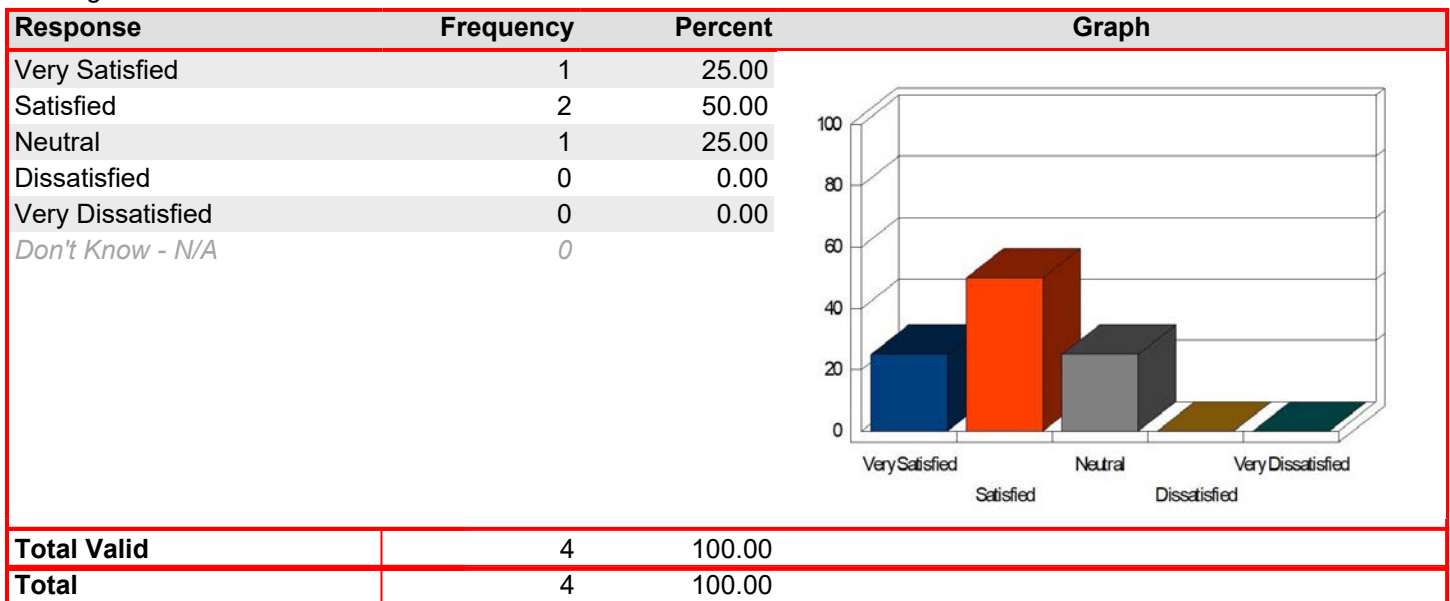
## Testing Services - Assistance of staff

Mean: 4.25



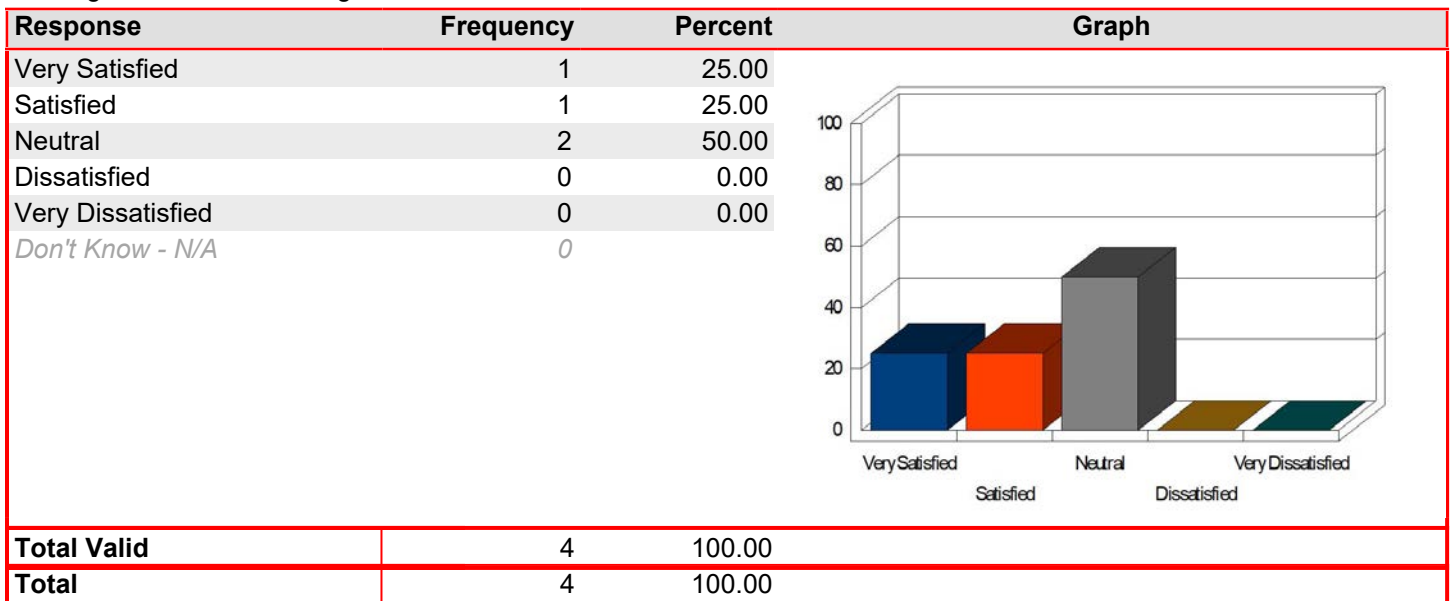
## Testing Services - Friendliness of staff

Mean: 4.00



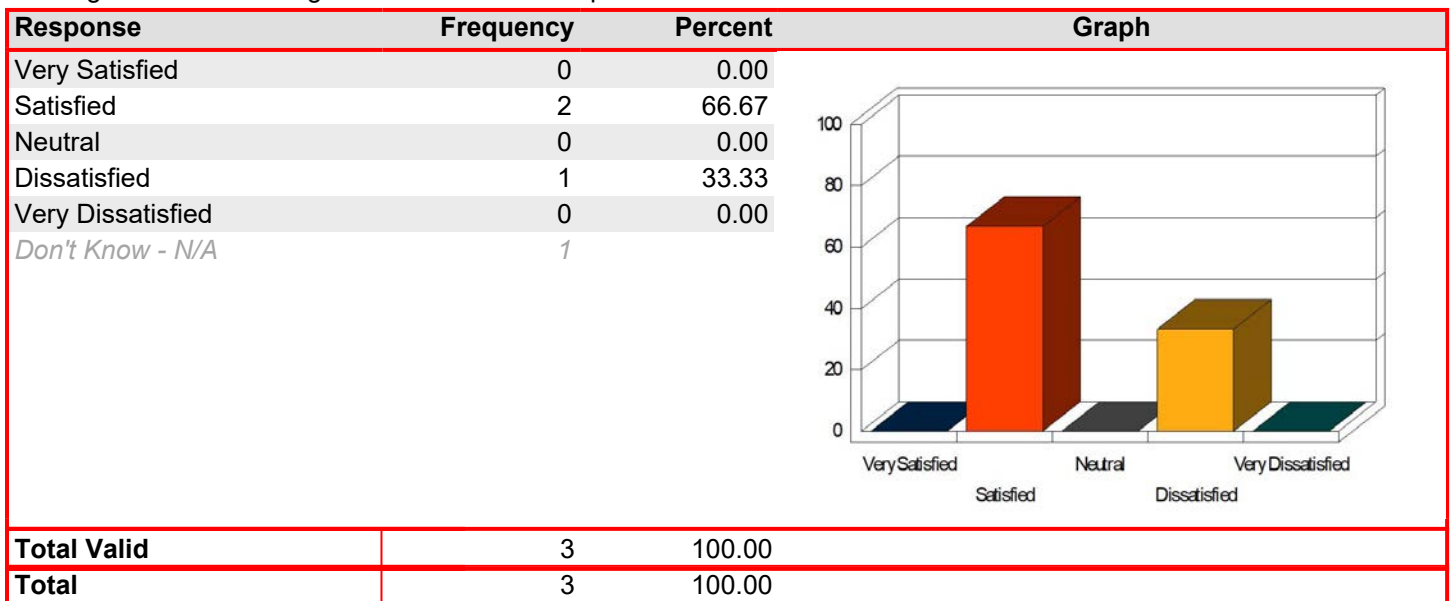
Testing Services - Knowledge of staff

Mean: 3.75



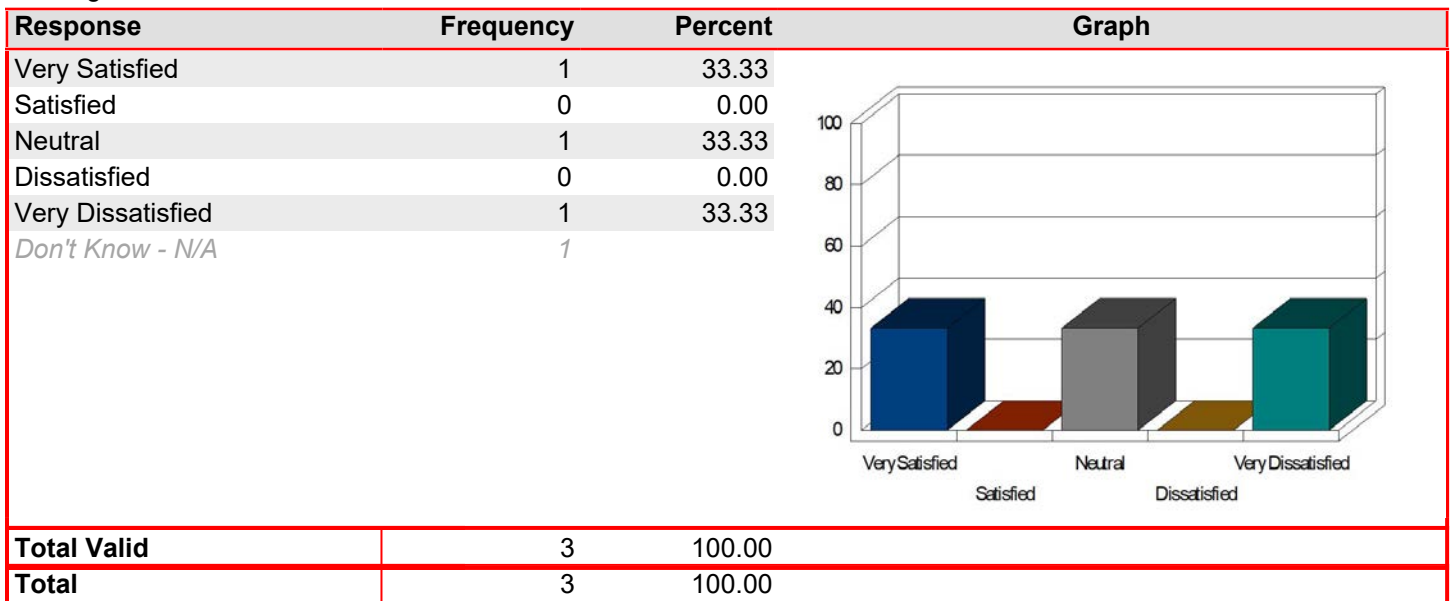
Testing Services - Testing Center hours are adequate

Mean: 3.33



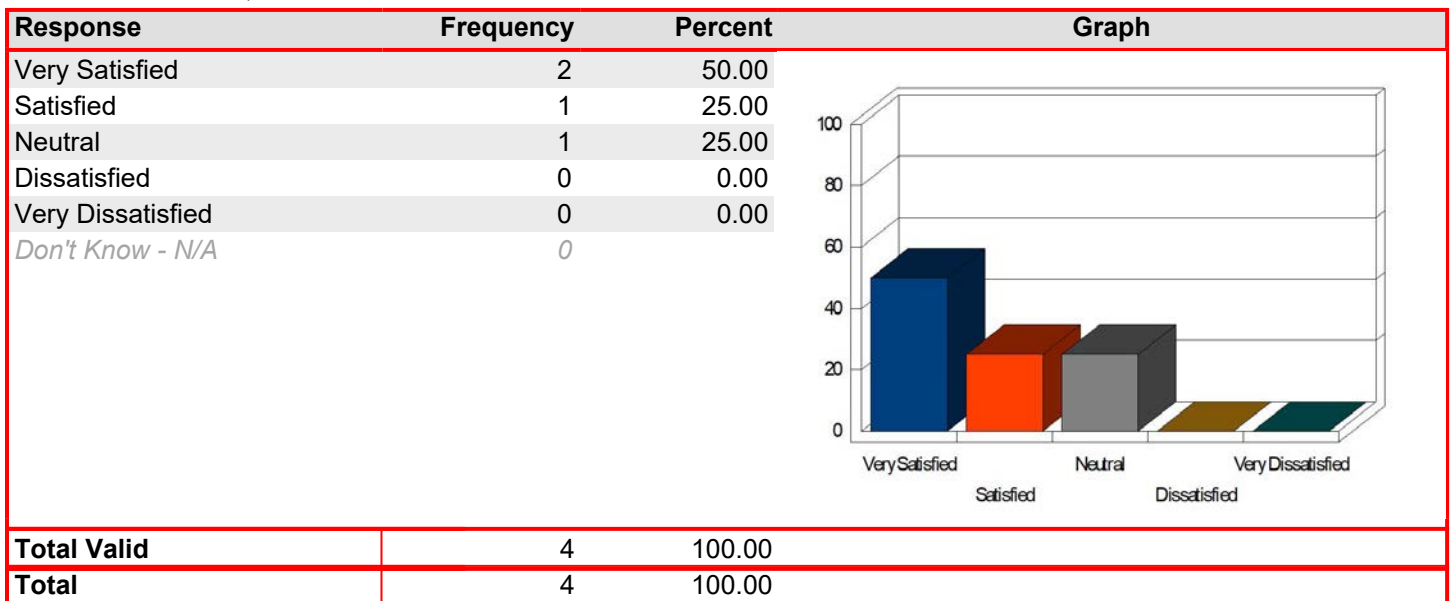
Testing Services - Website information

Mean: 3.00



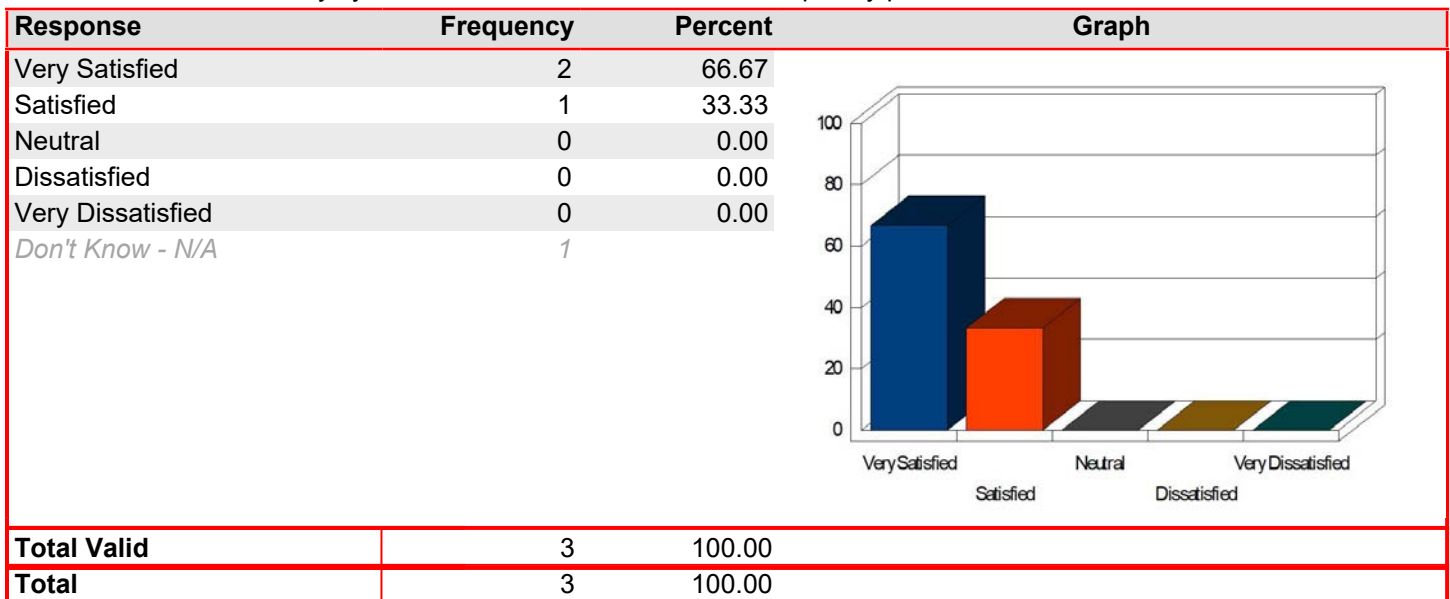
Instruction - Overall, teachers care about me

Mean: 4.25



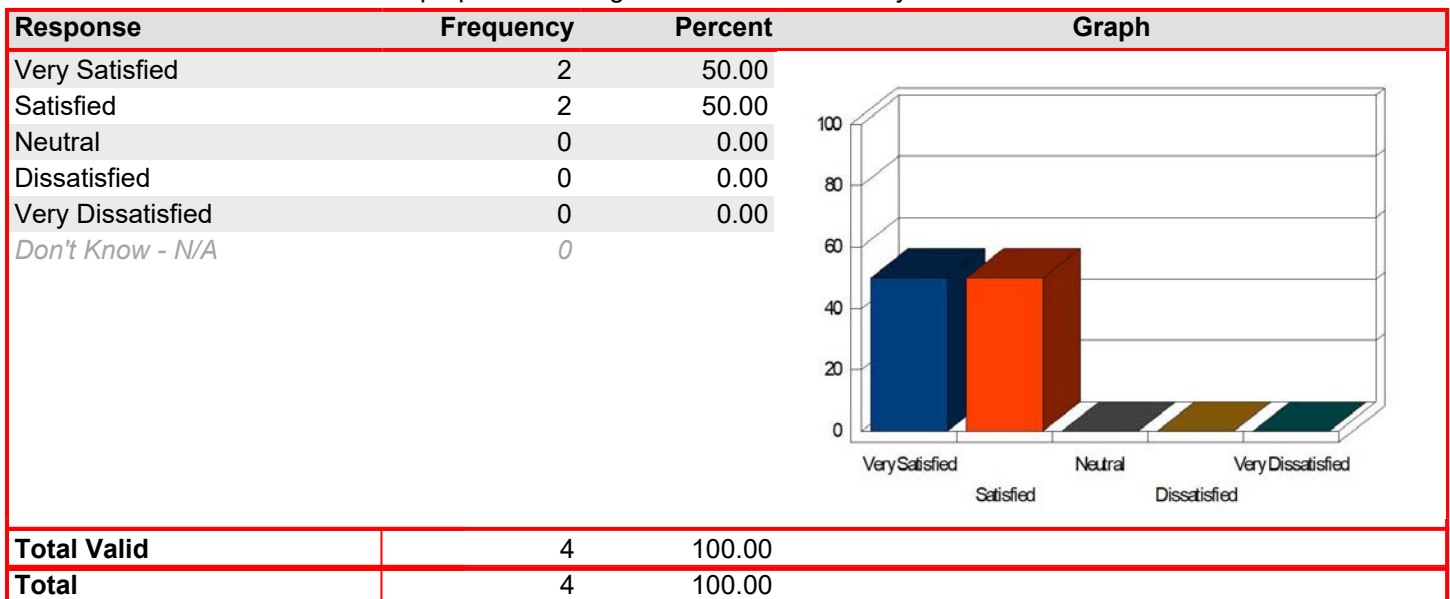
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.67



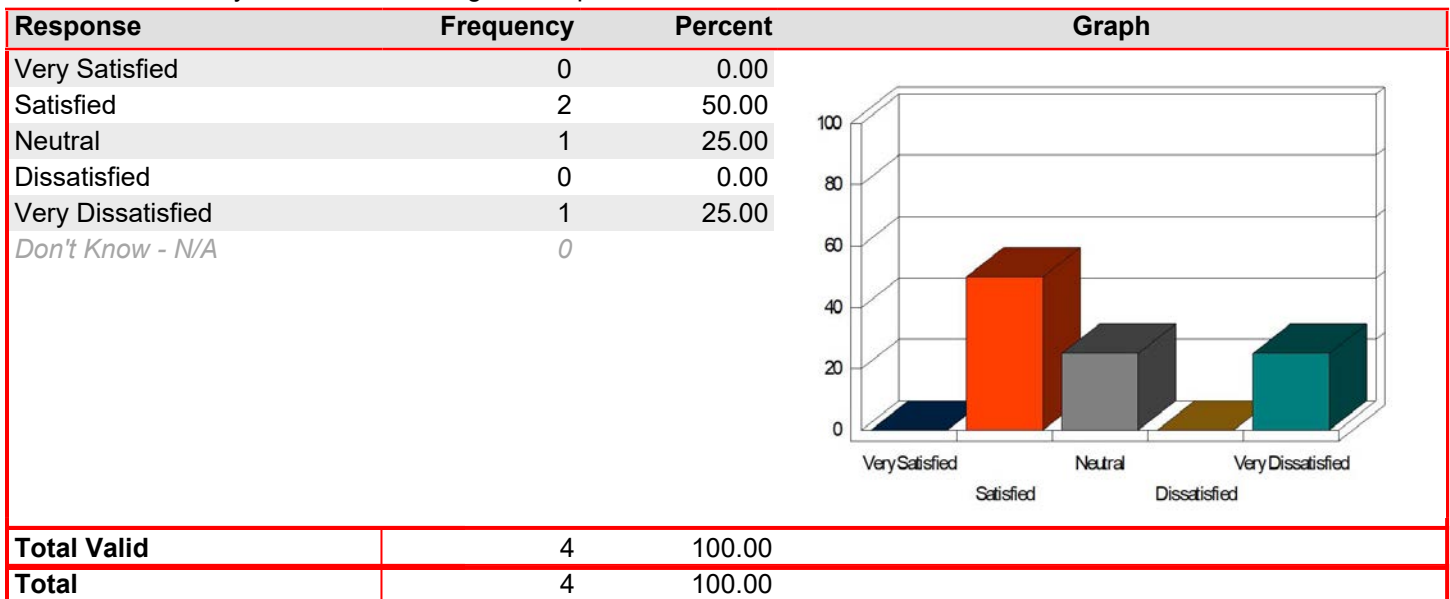
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.50



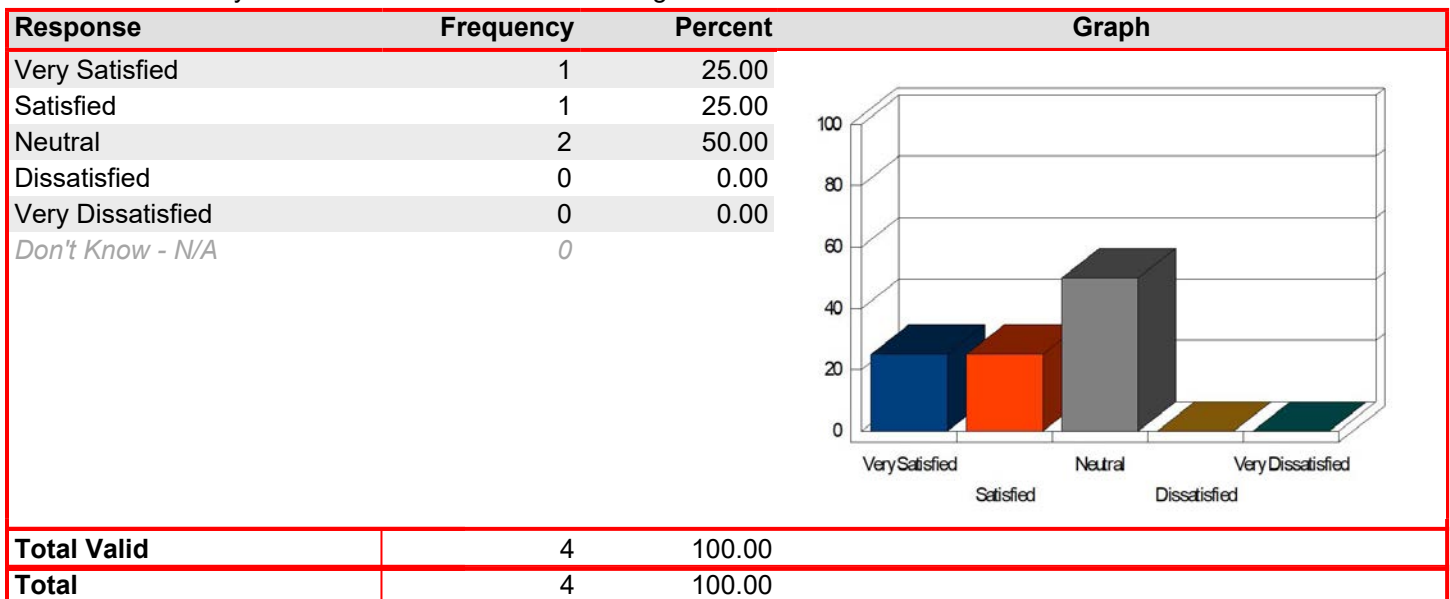
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 3.00



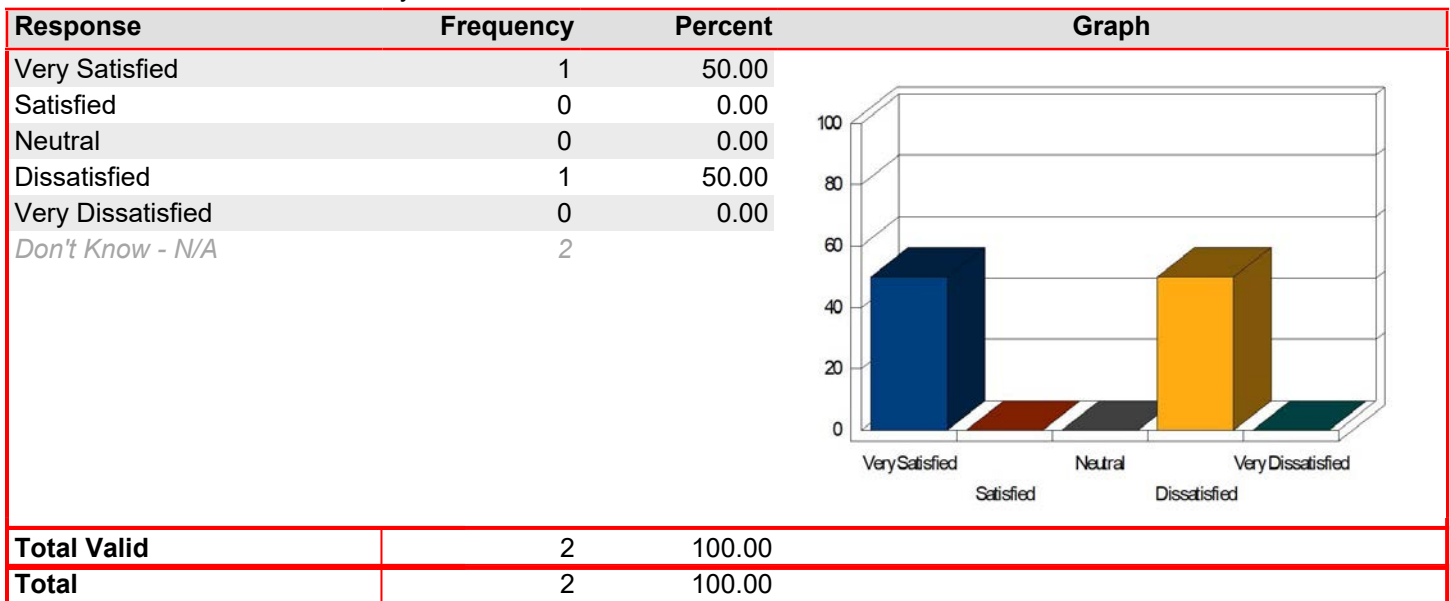
Instruction - Faculty are available after class and during office hours

Mean: 3.75



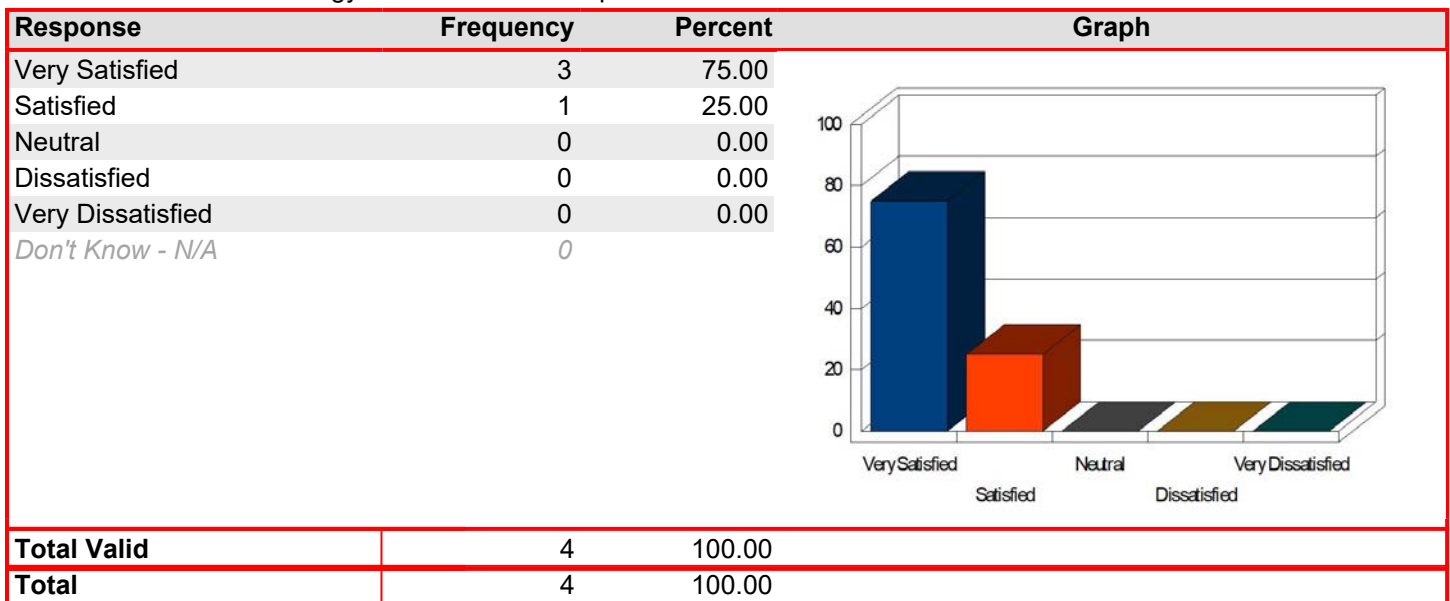
Overall-Student services routinely assisted me

Mean: 3.50



Overall-Access to technology resources was adequate

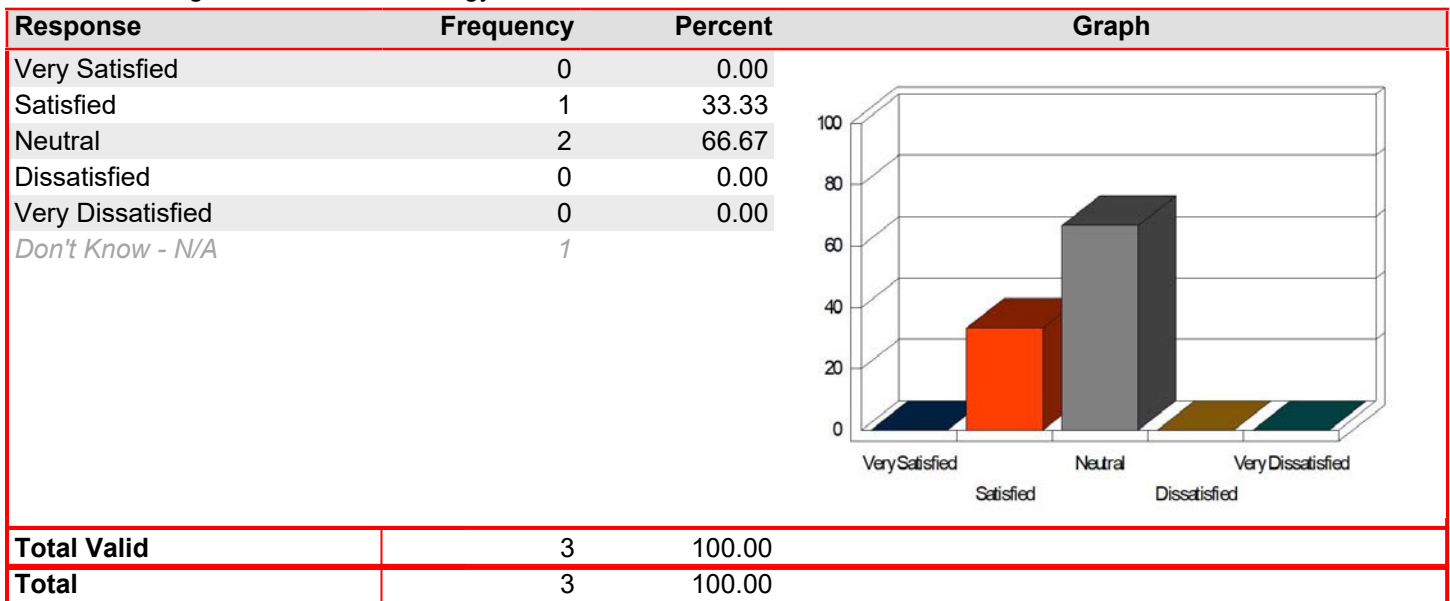
Mean: 4.75





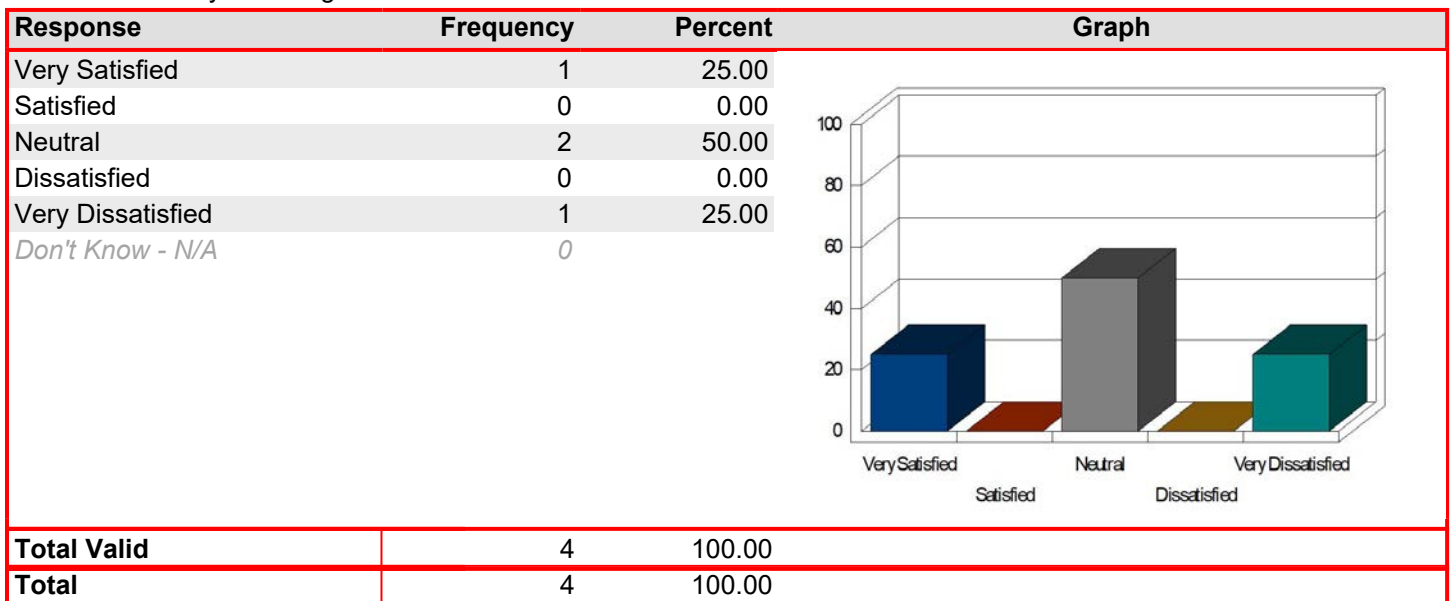
Overall-Training in the use of technology was available

Mean: 3.33



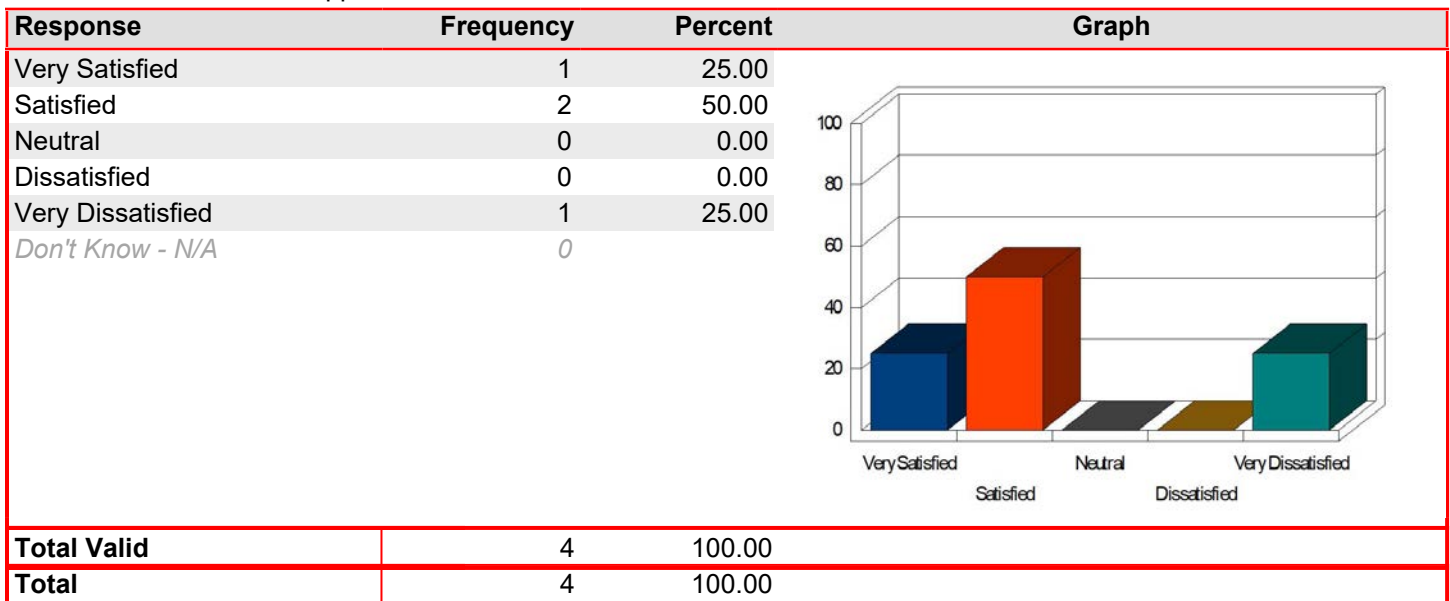
Overall-Efficiency receiving services

Mean: 3.00



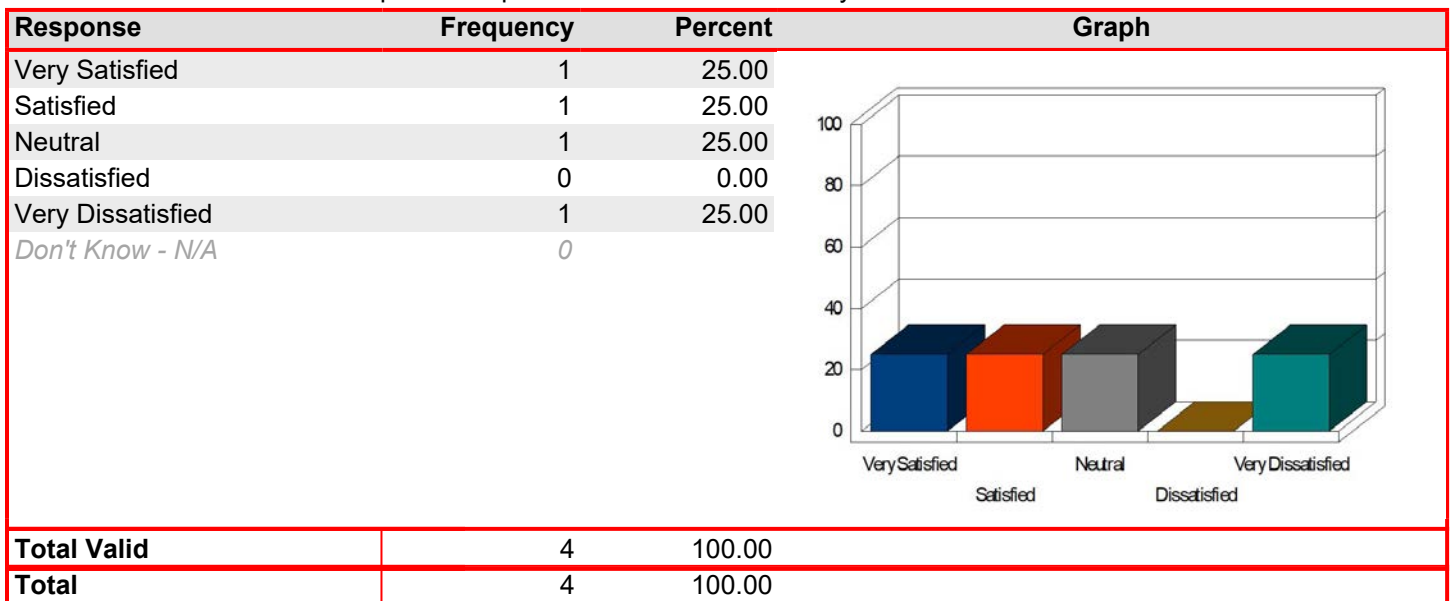
Overall-Administration is approachable

Mean: 3.50



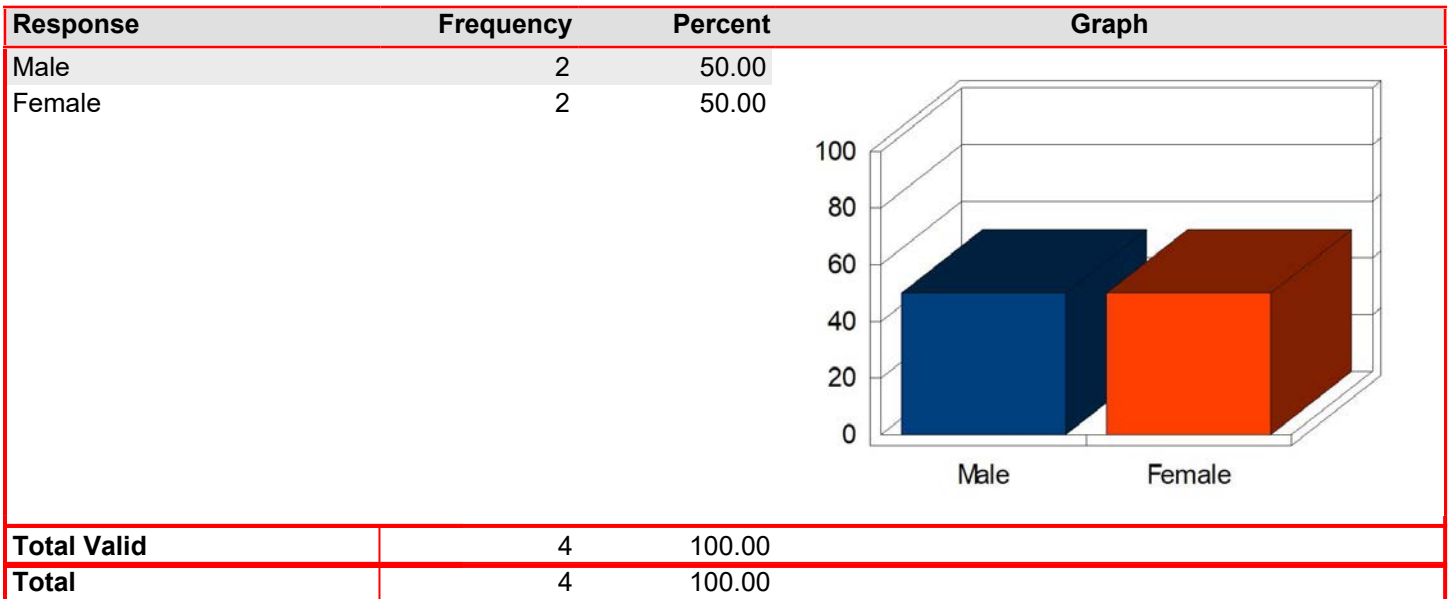
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 3.25



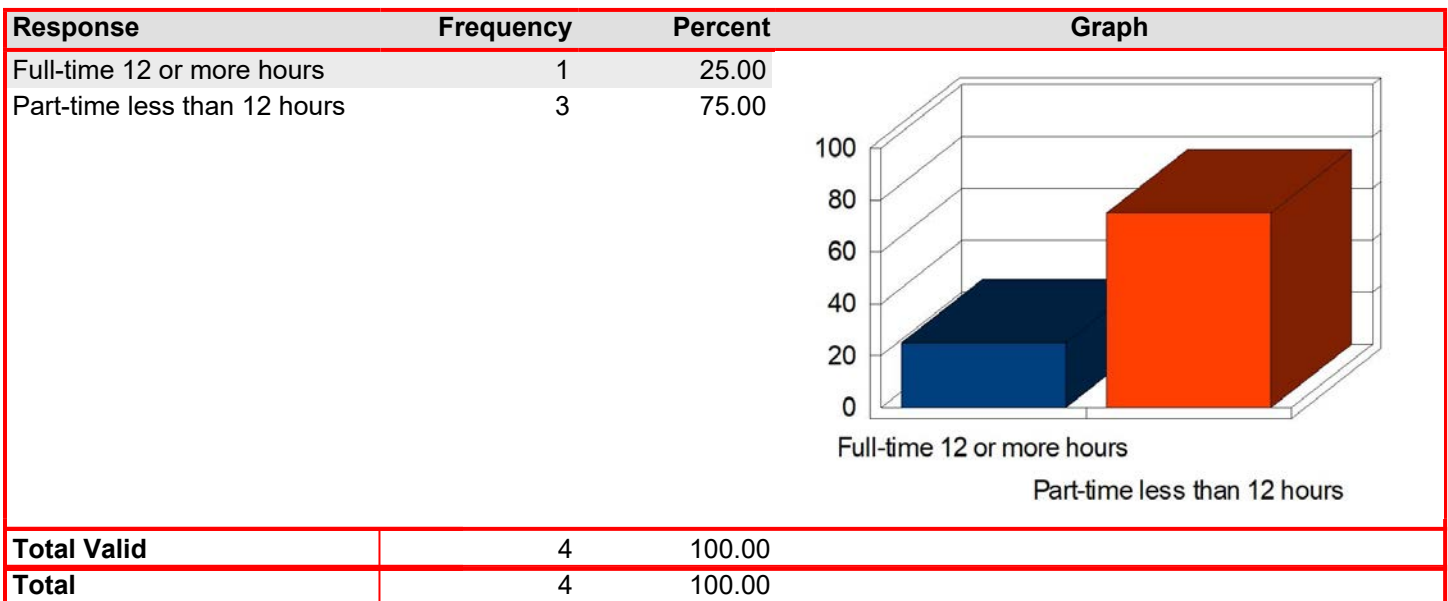
My gender is:

Mean: 1.50



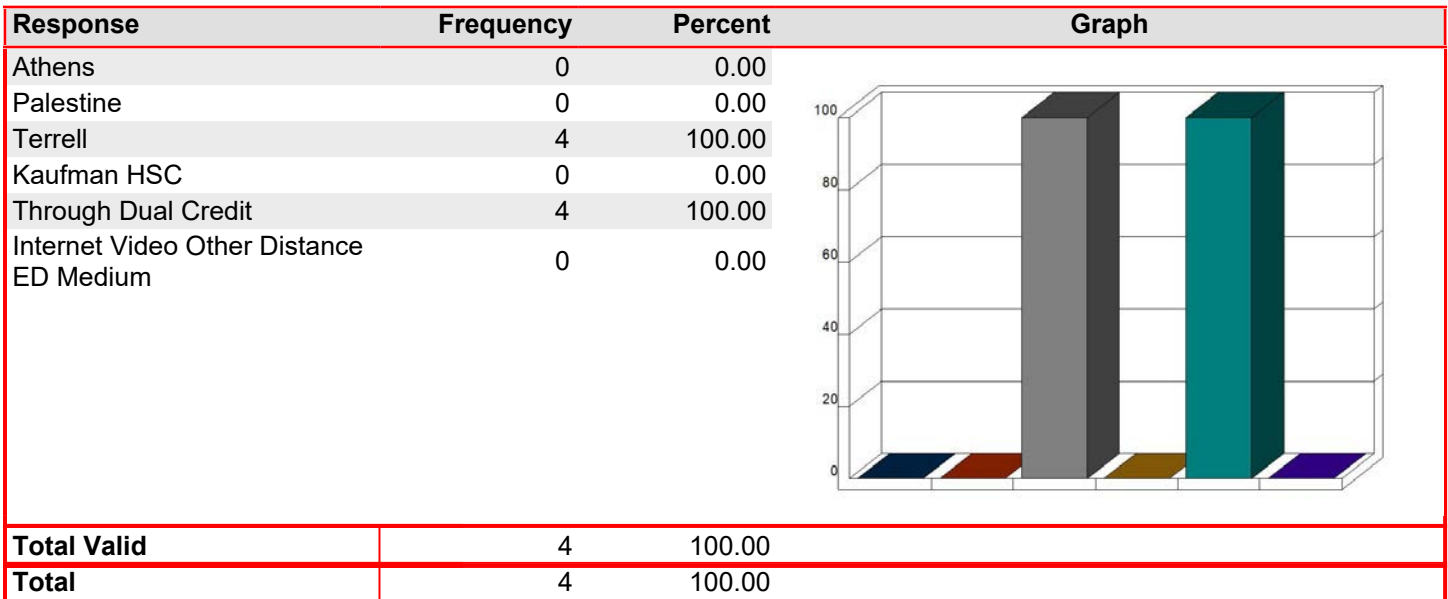
I am enrolled

Mean: 1.75



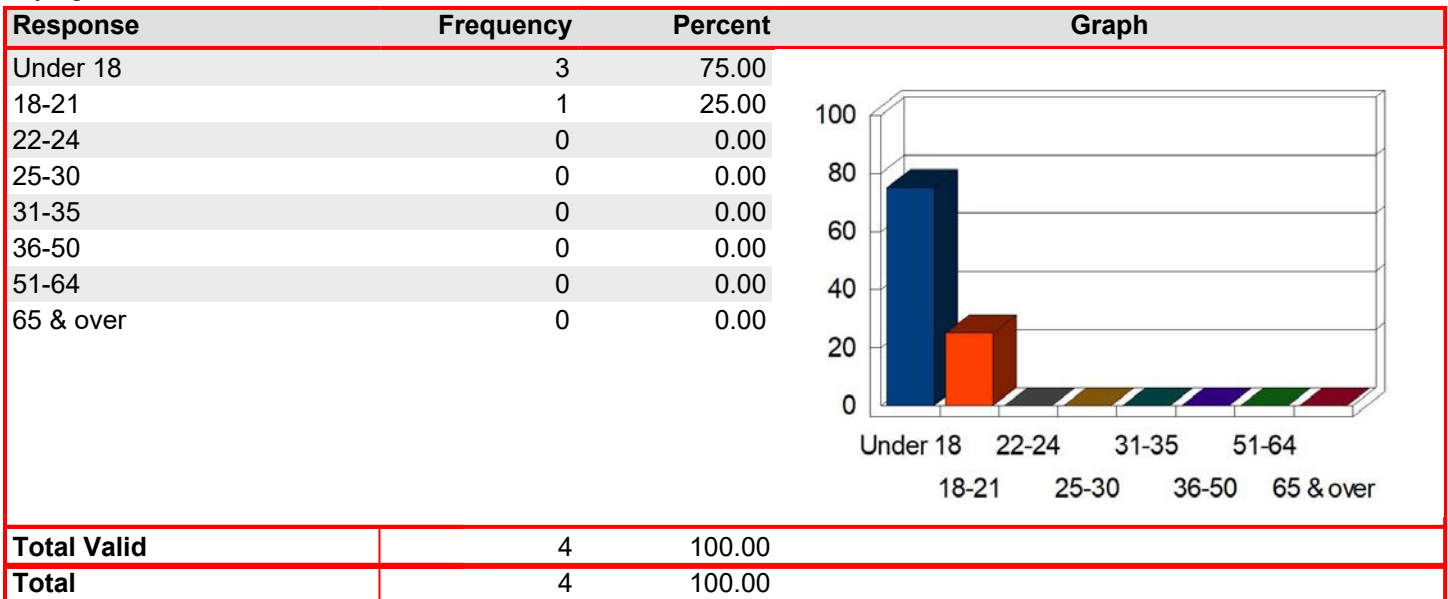
I take the majority of my classes

Mean: -



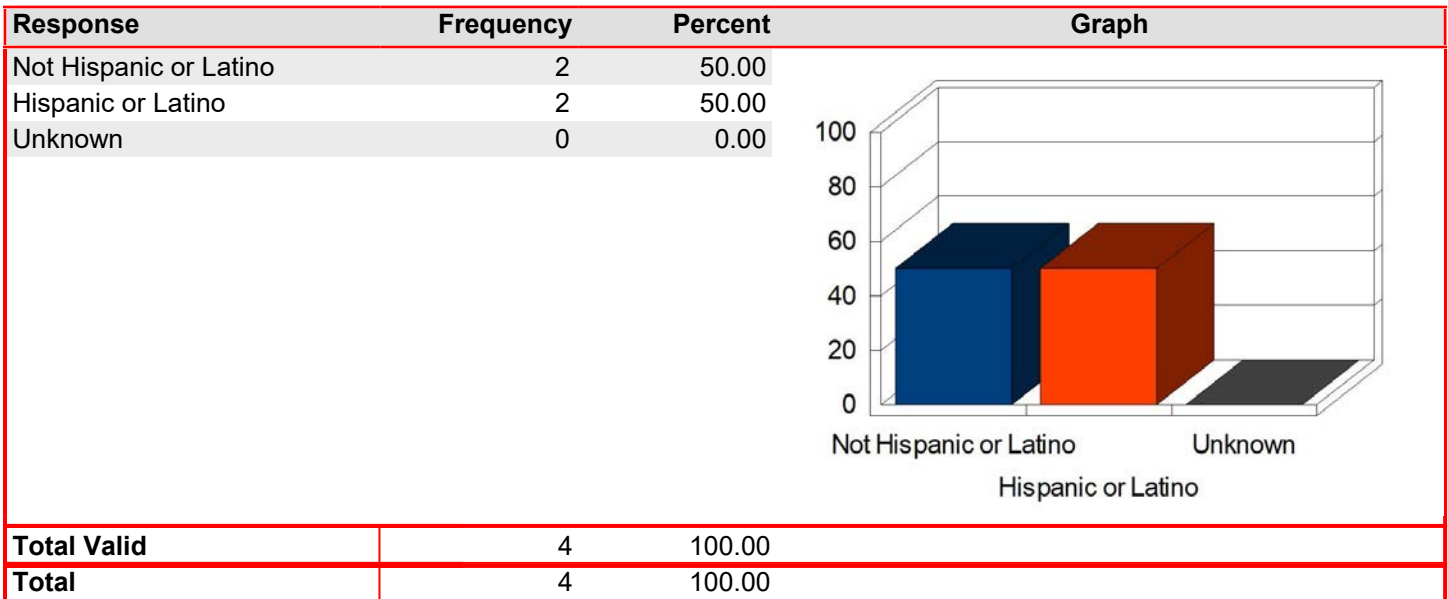
My age is:

Mean: 1.25



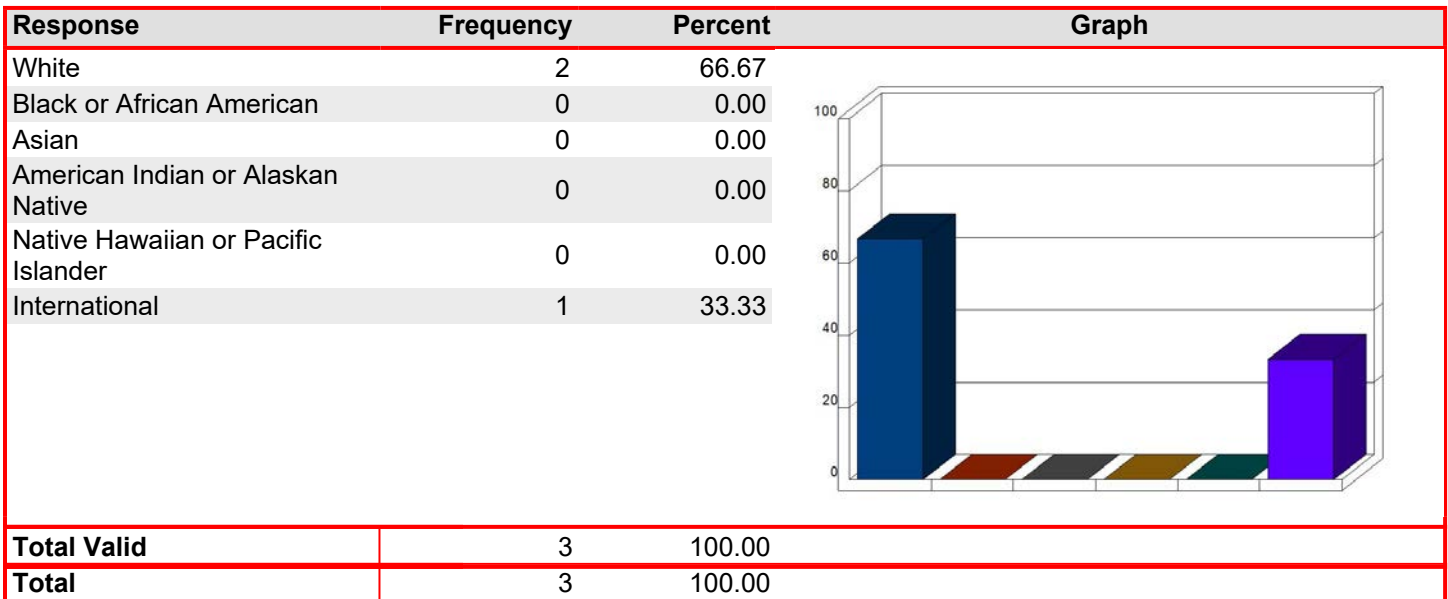
Ethnic Origin

Mean: 1.50



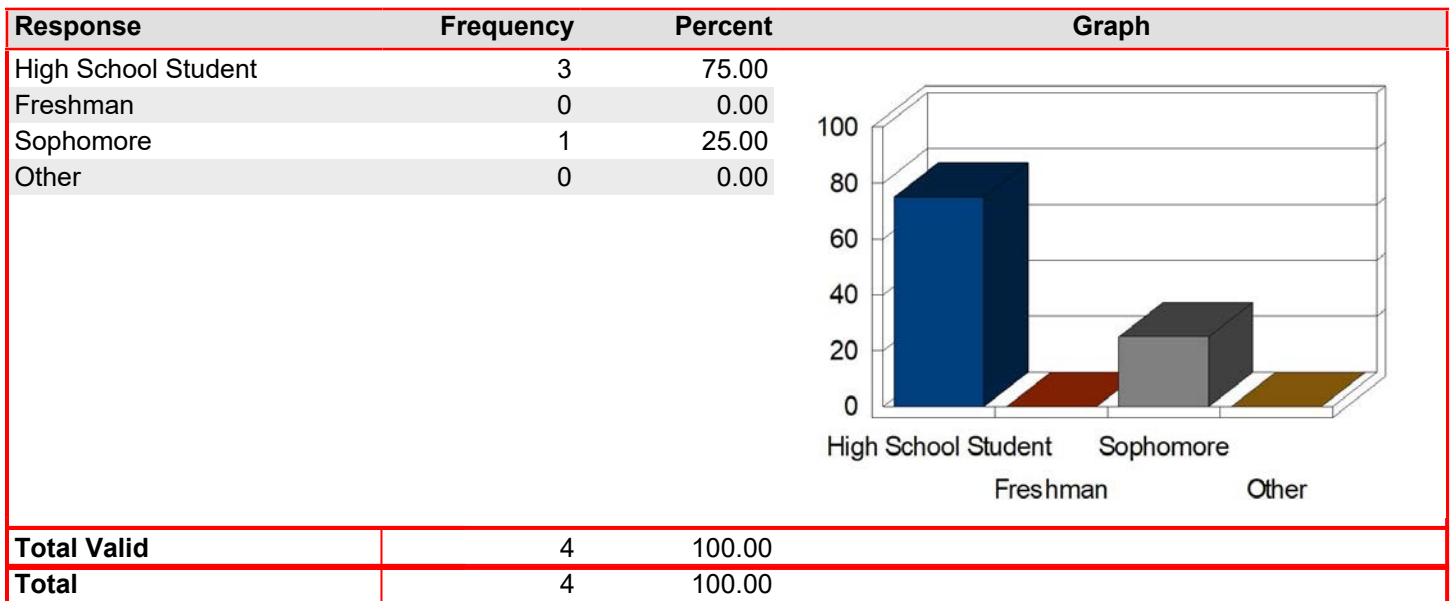
Race

Mean: 2.67



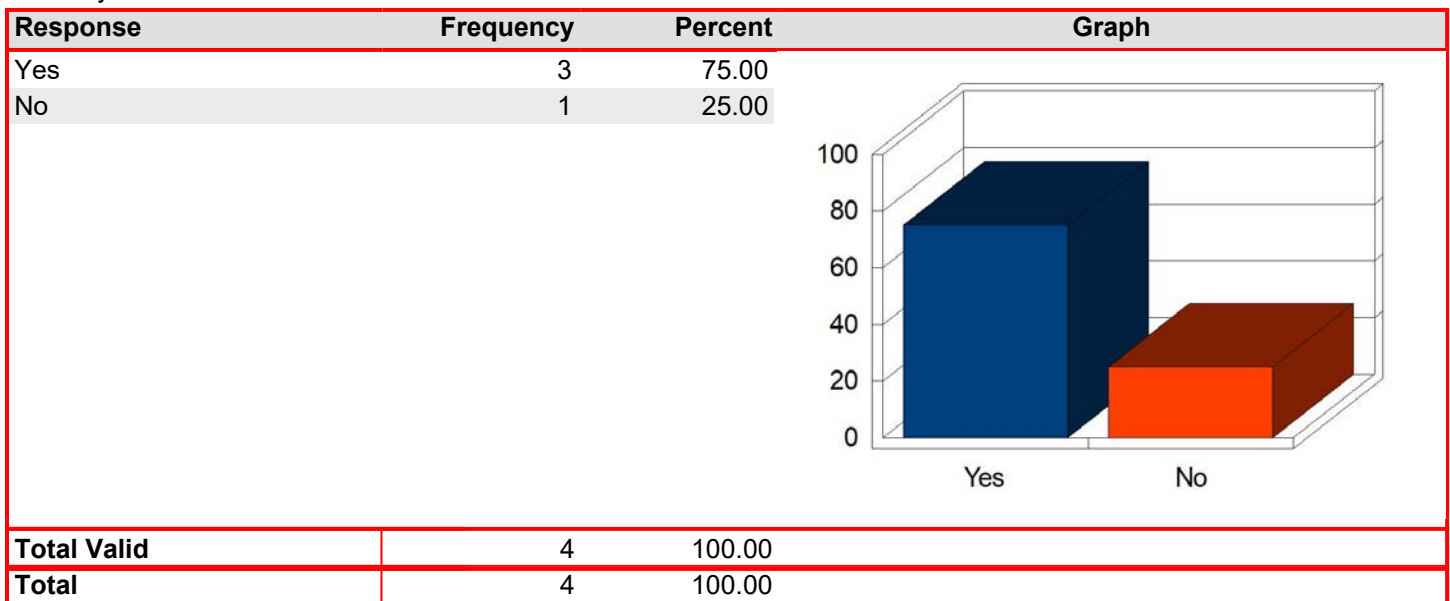
Student Classification:

Mean: 1.50



Would you recommend TVCC to a Friend?

Mean: 1.25



# Trinity Valley Community College

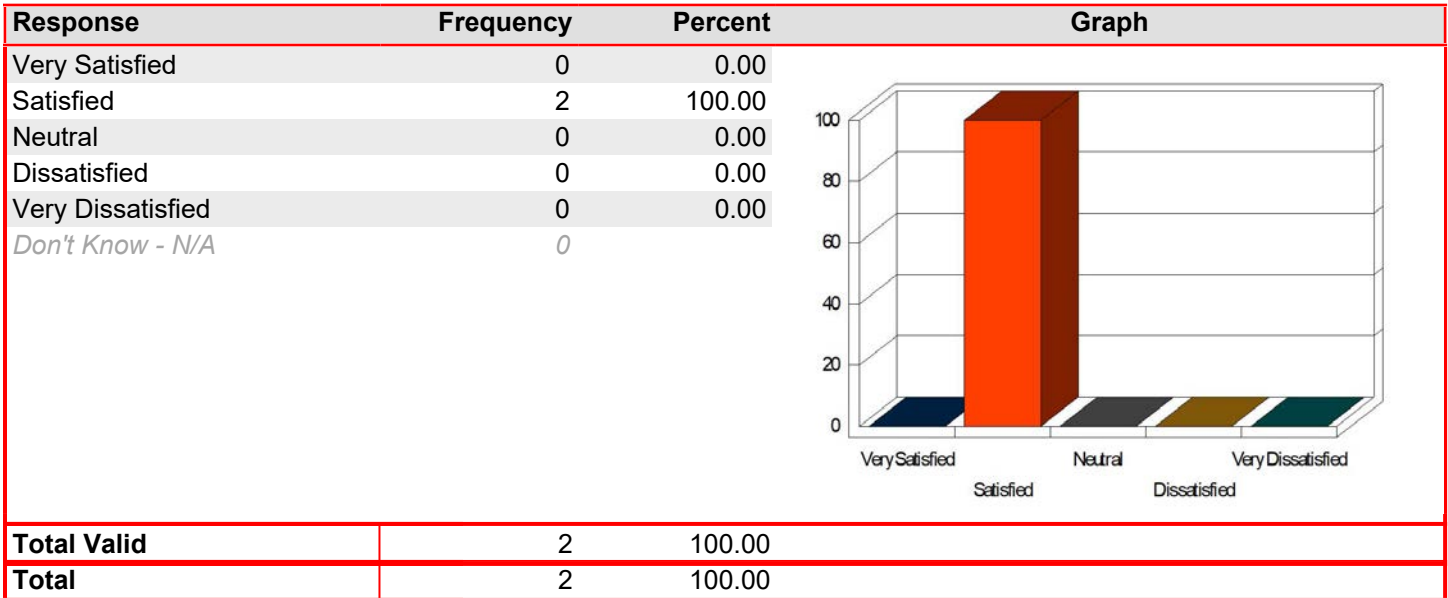
## Student Satisfaction Survey

2018

(Terrell, Through Dual Credit, Internet Video Other Distance ED Medium)

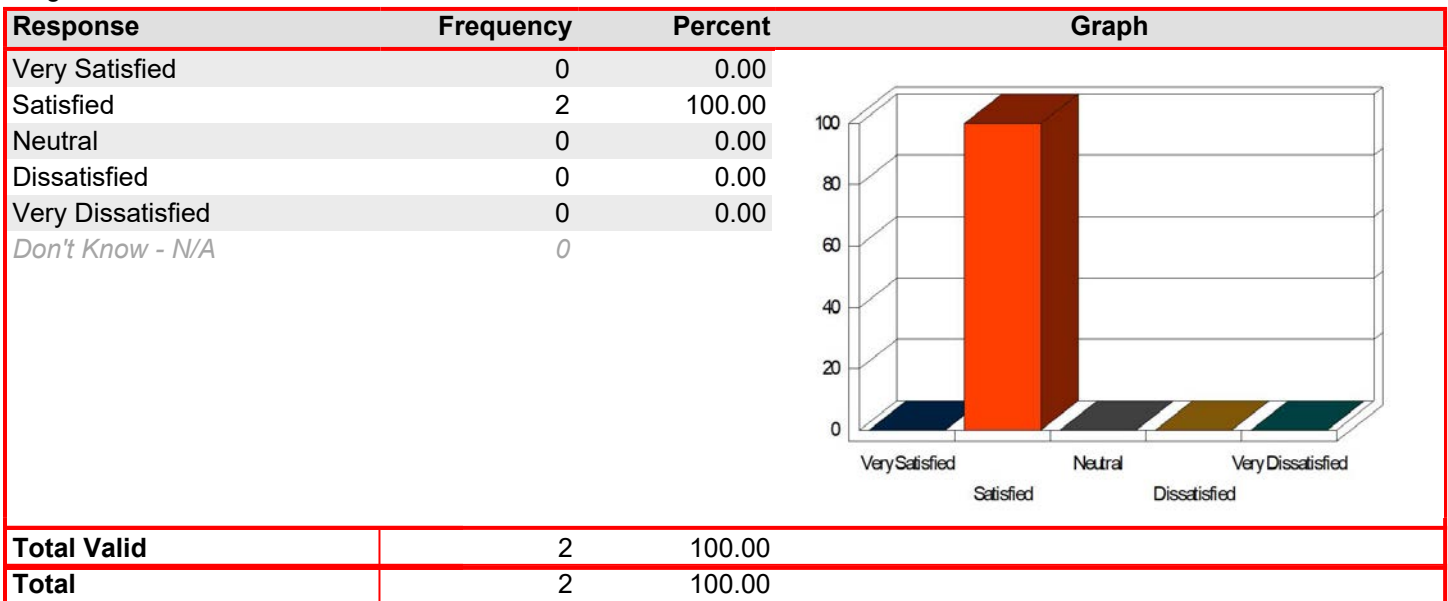
Registration & Admissions - Assistance of staff

Mean: 4.00



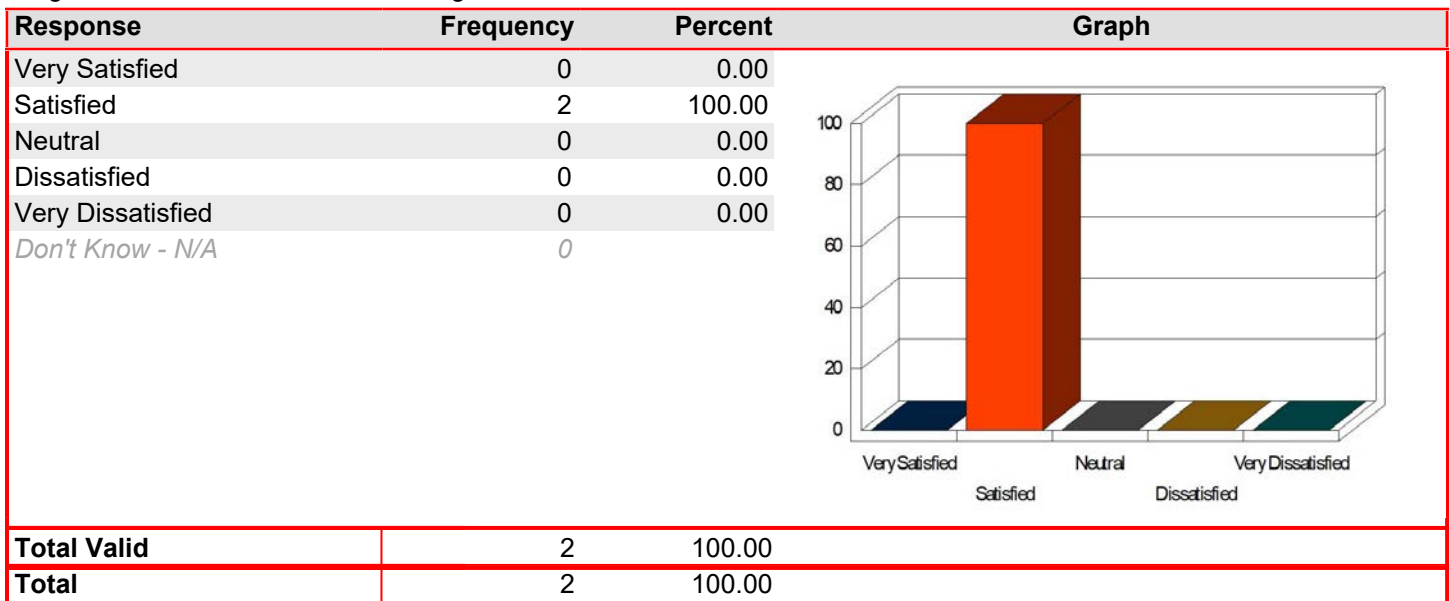
Registration & Admissions - Friendliness of staff

Mean: 4.00



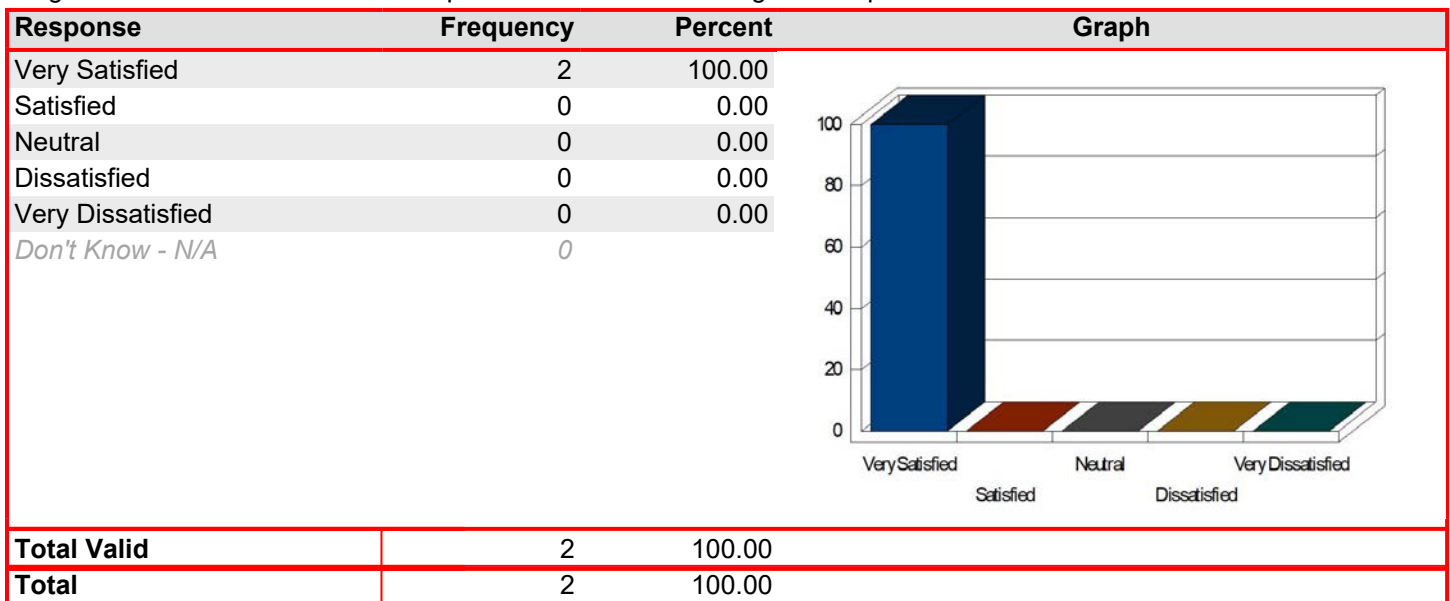
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.00



## Registration &amp; Admissions - Staff helped me understand the registration process

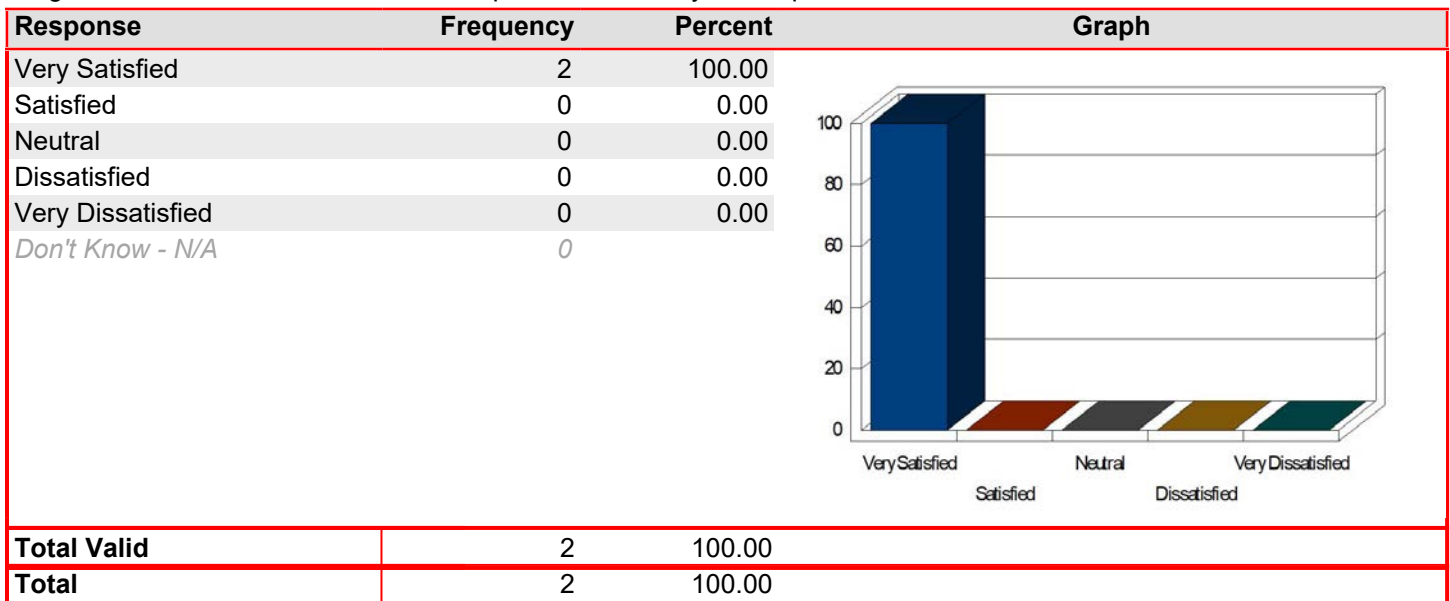
Mean: 5.00





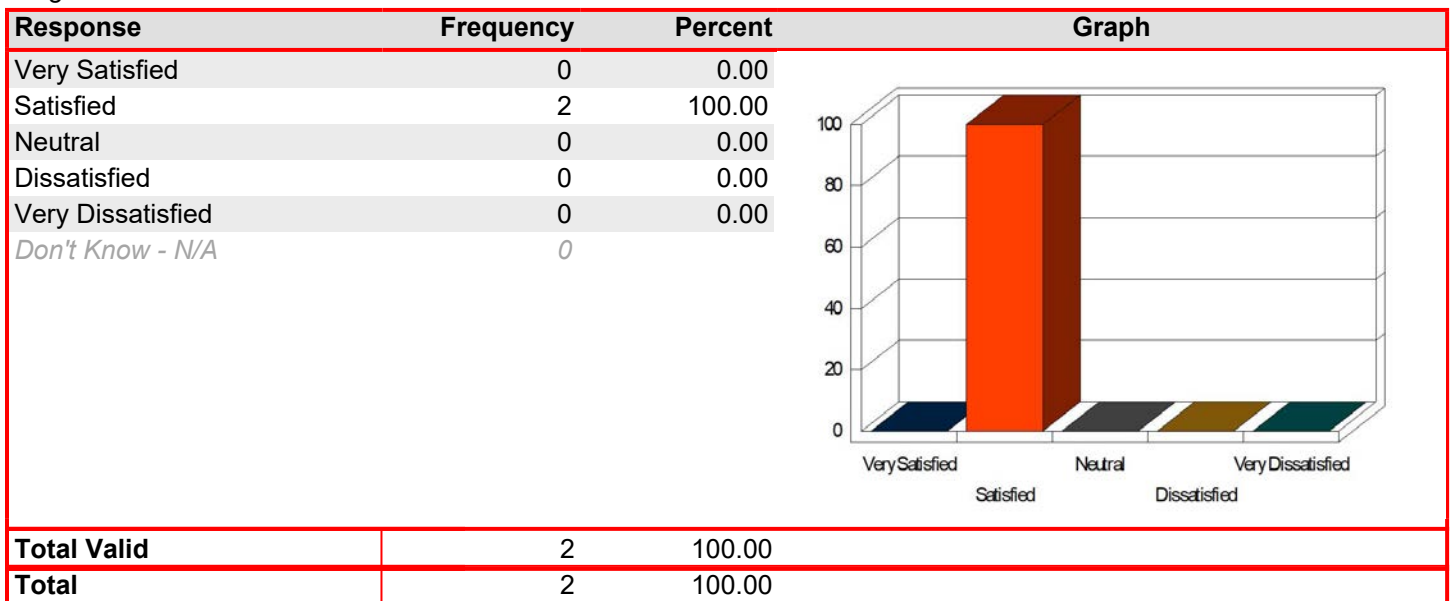
Registration & Admissions - Admissions process was easy to complete

Mean: 5.00



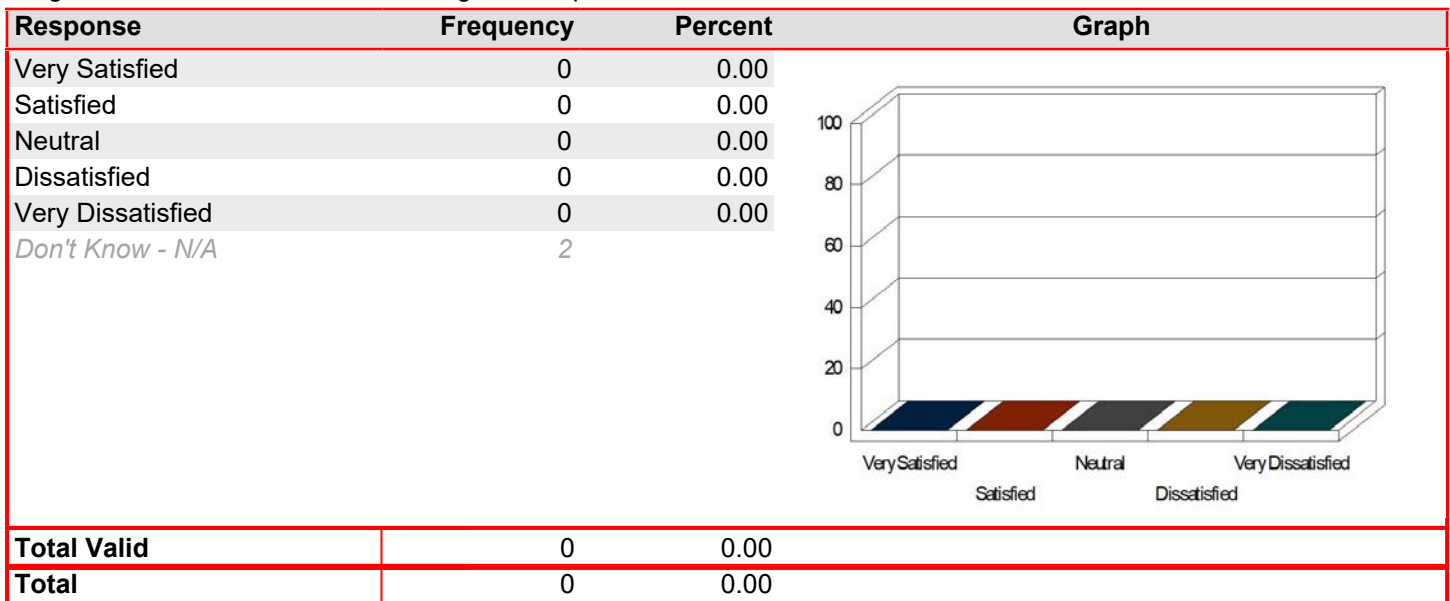
Registration & Admissions - Information I received was understandable

Mean: 4.00



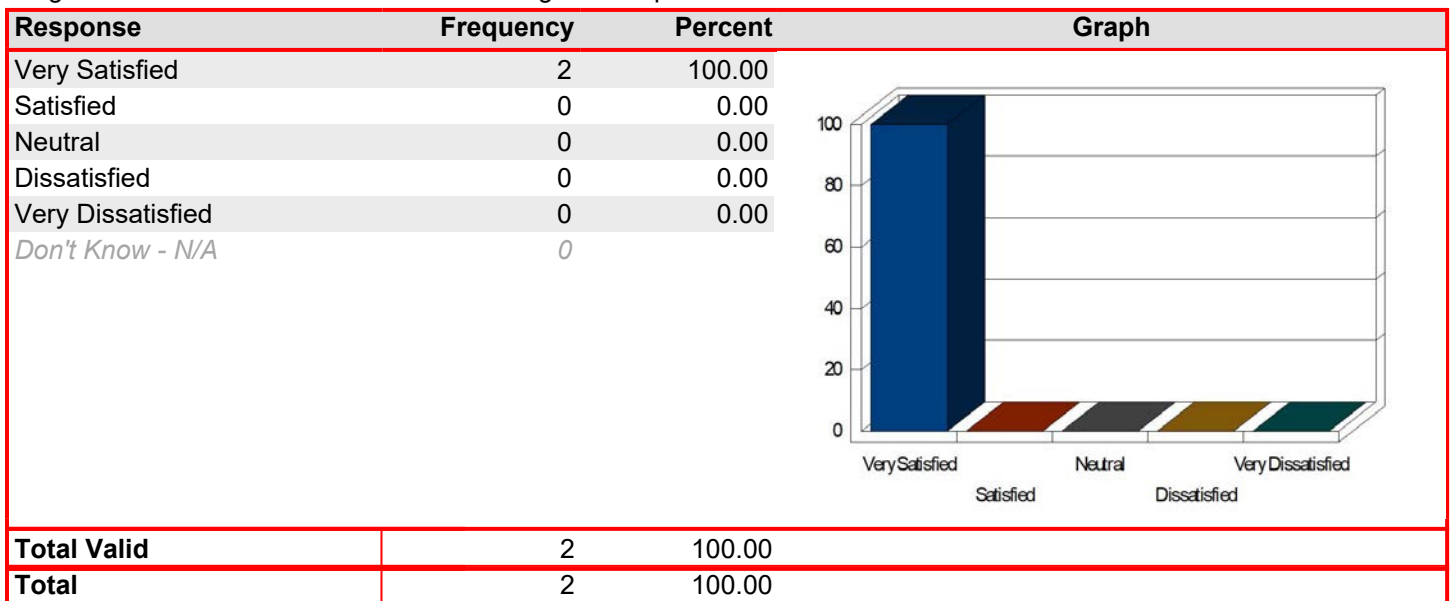
## Registration &amp; Admissions - Online registration process

Mean: -



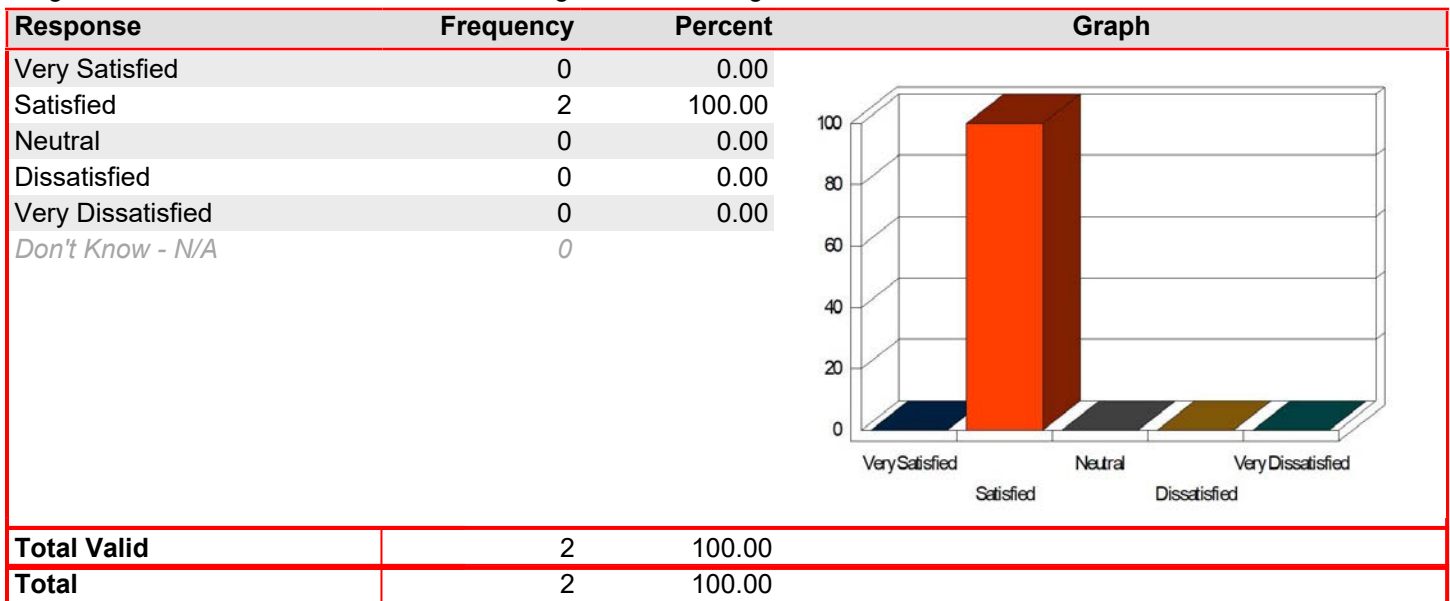
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 5.00



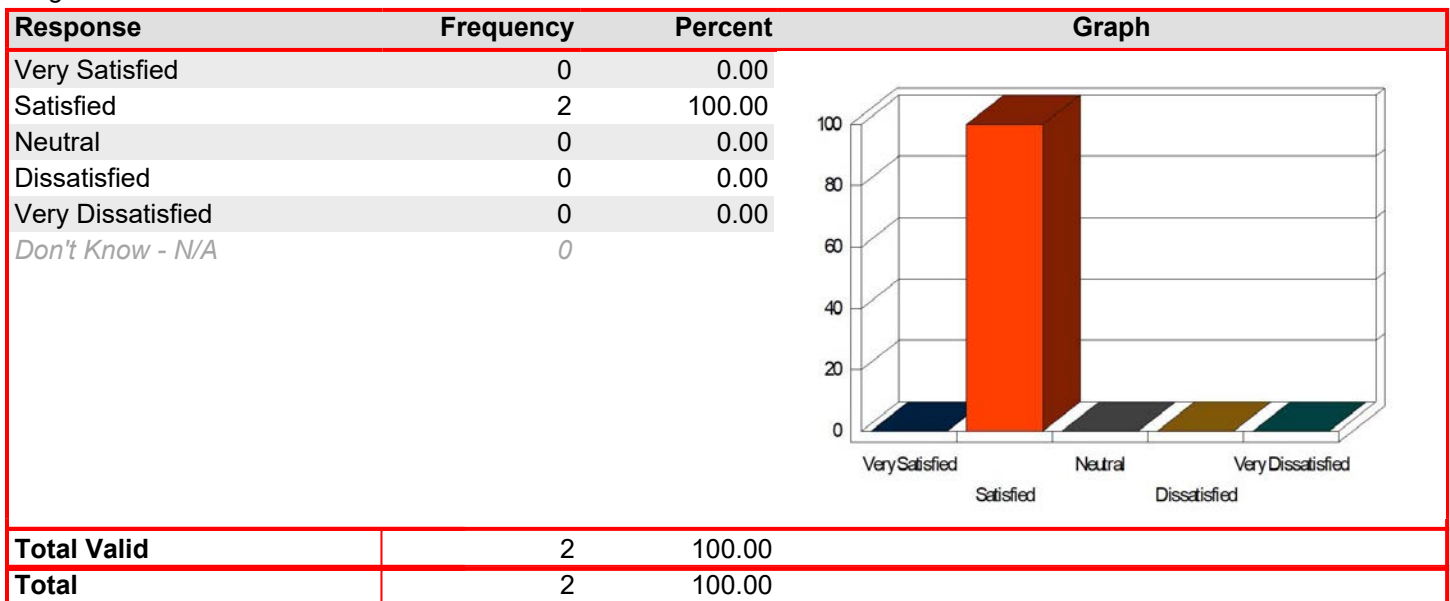
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.00



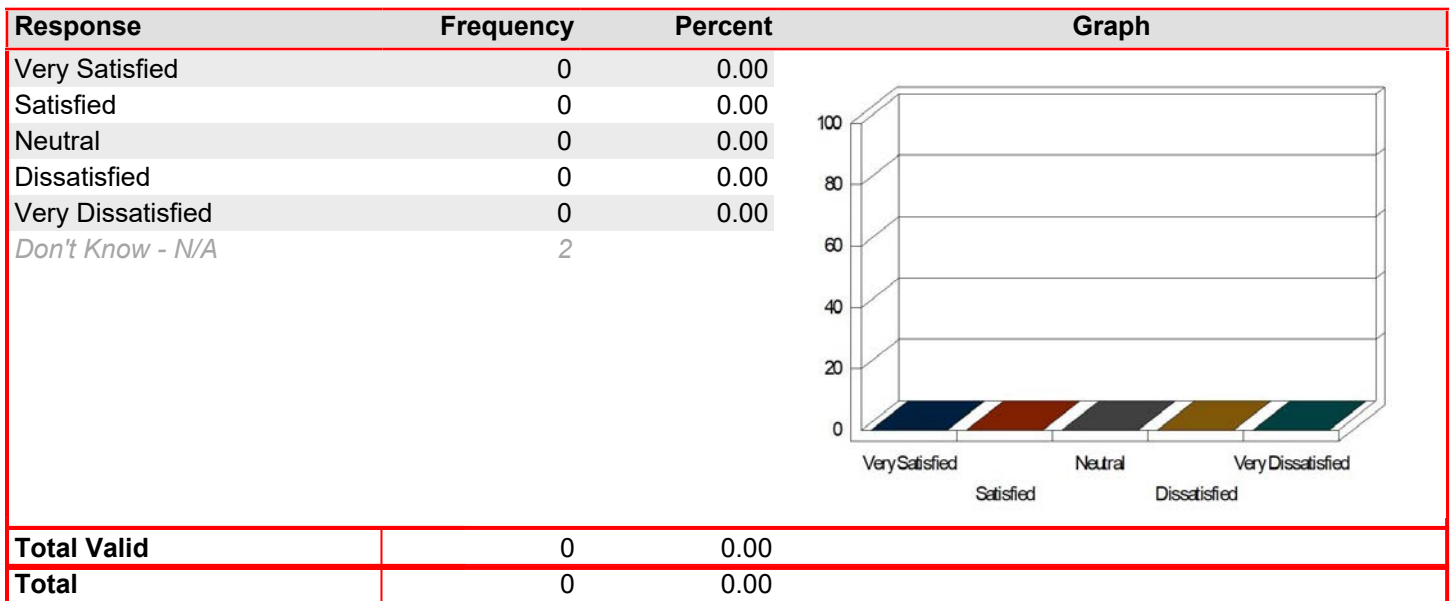
## Registration &amp; Admissions - Website information

Mean: 4.00



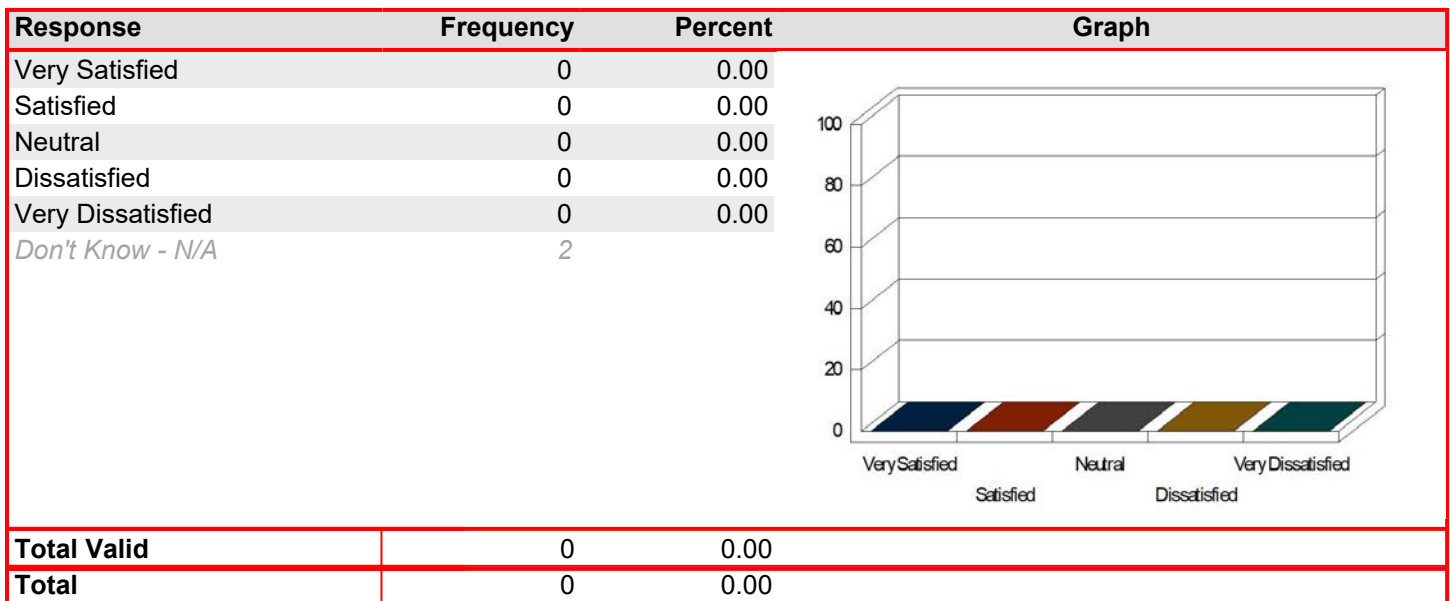
## Financial Aid - Assistance of staff

Mean: -



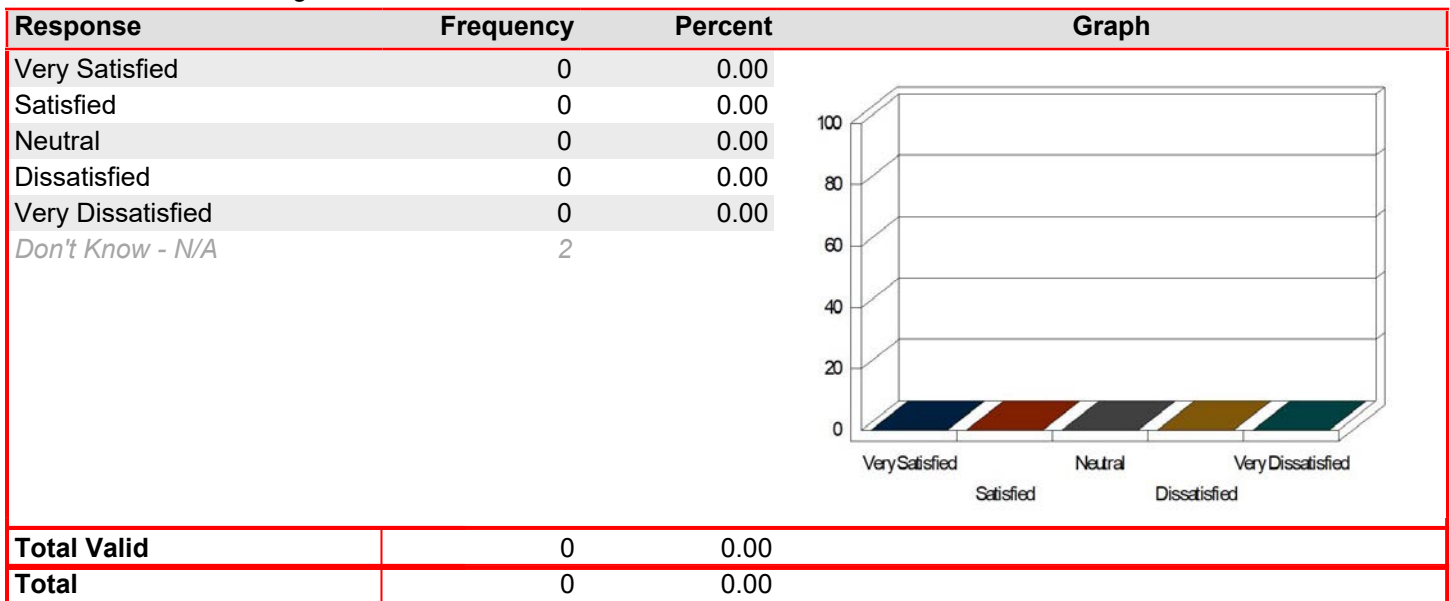
## Financial Aid - Friendliness of staff

Mean: -



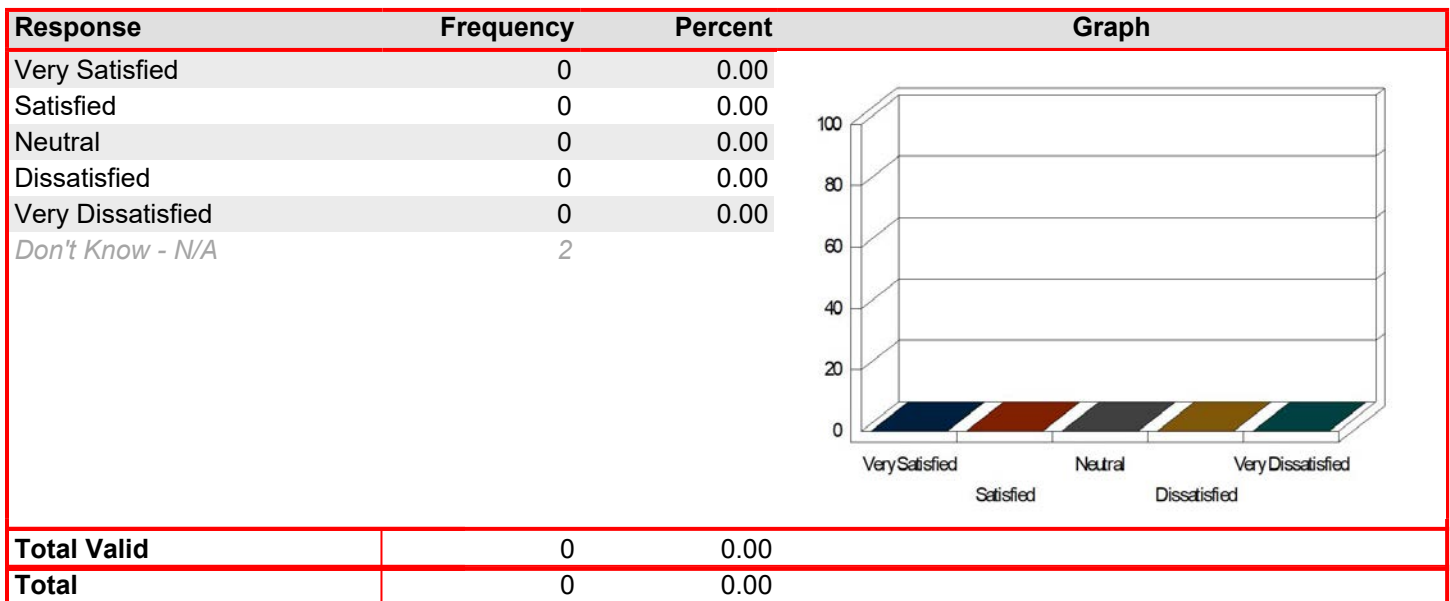
## Financial Aid - Knowledge of staff

Mean: -



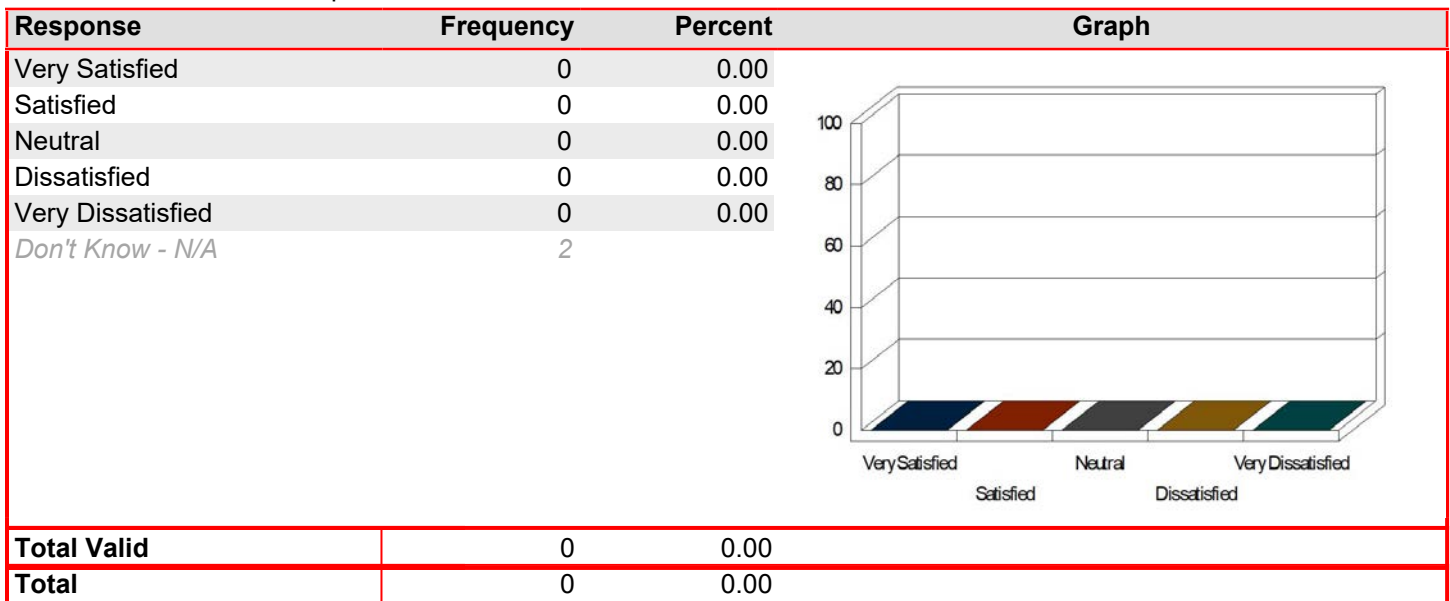
## Financial Aid - Information received is accurate

Mean: -



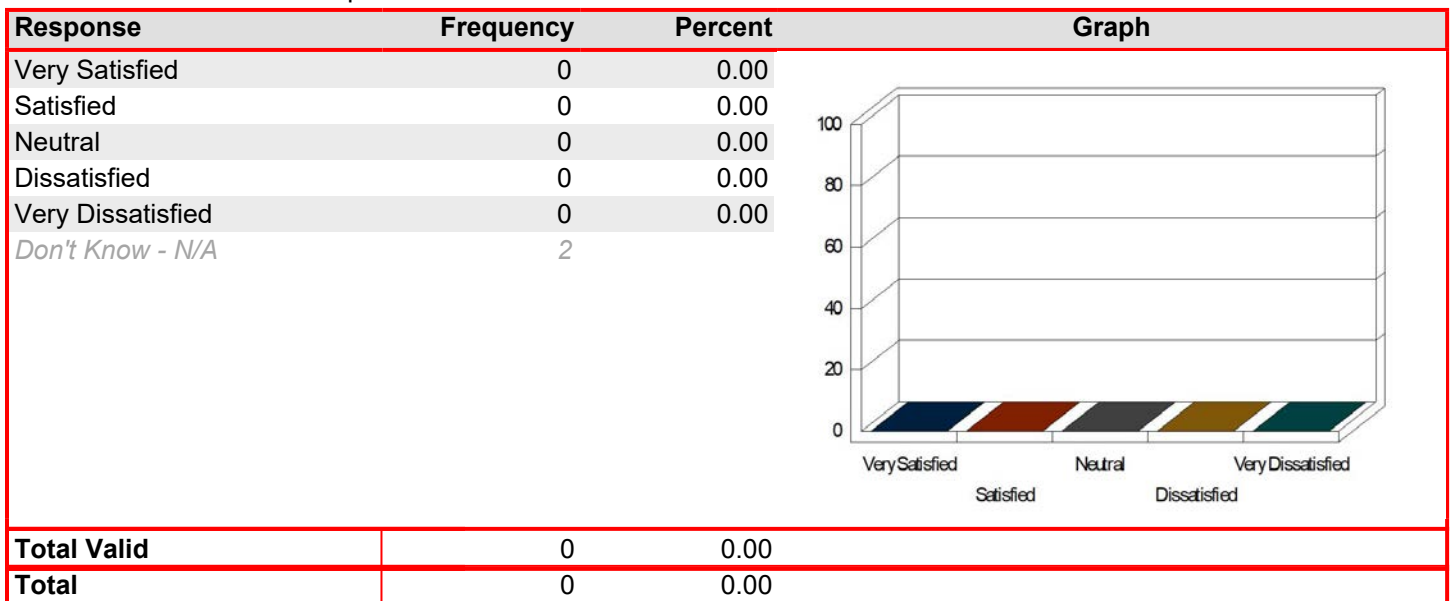
Financial Aid - Information presented is understandable

Mean: -



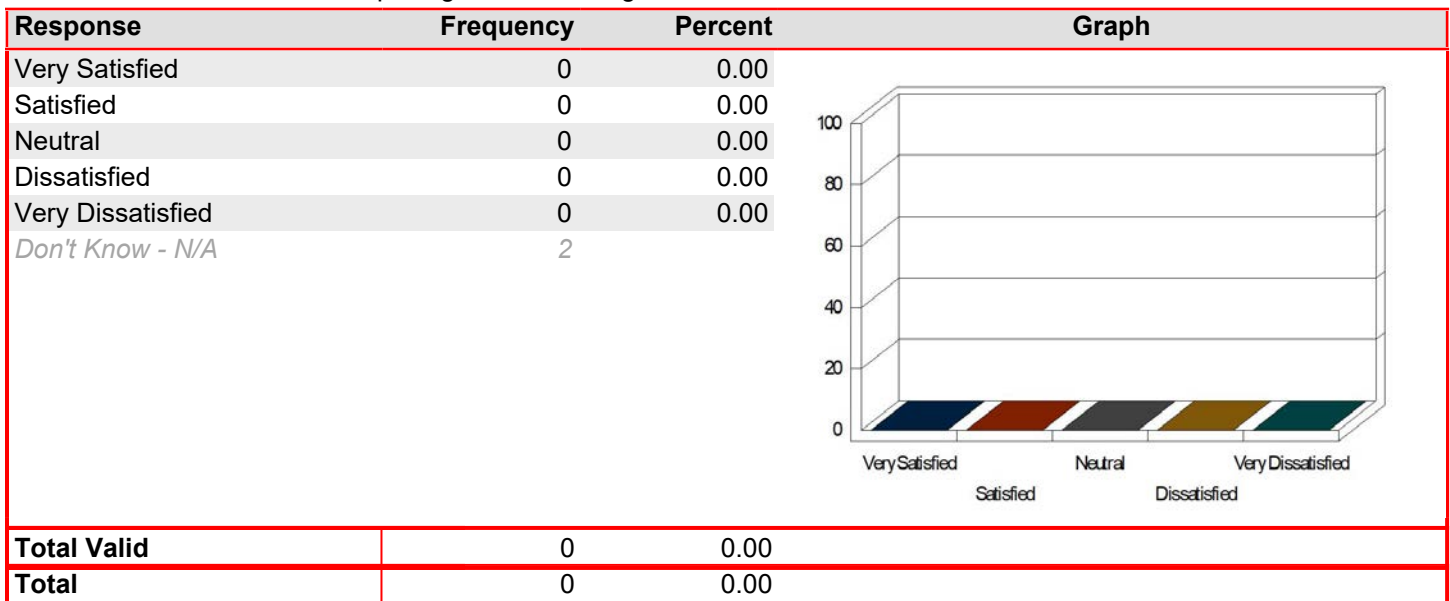
Financial Aid - Financial aid process

Mean: -



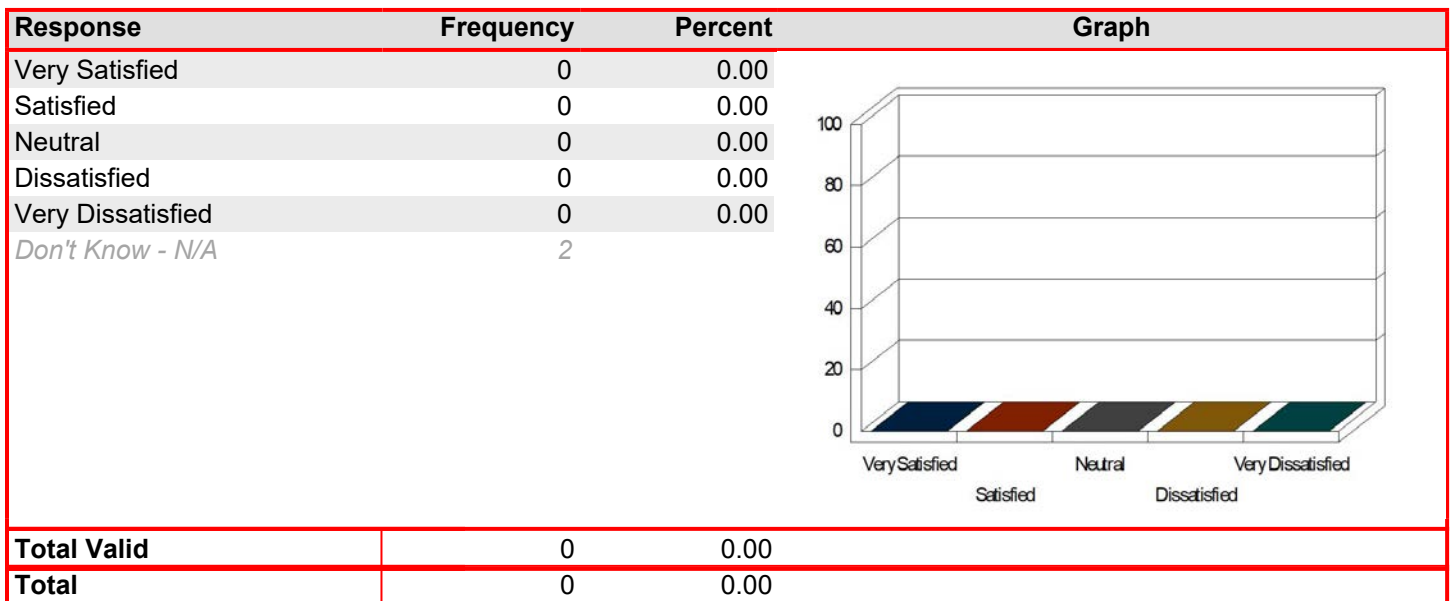
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: -



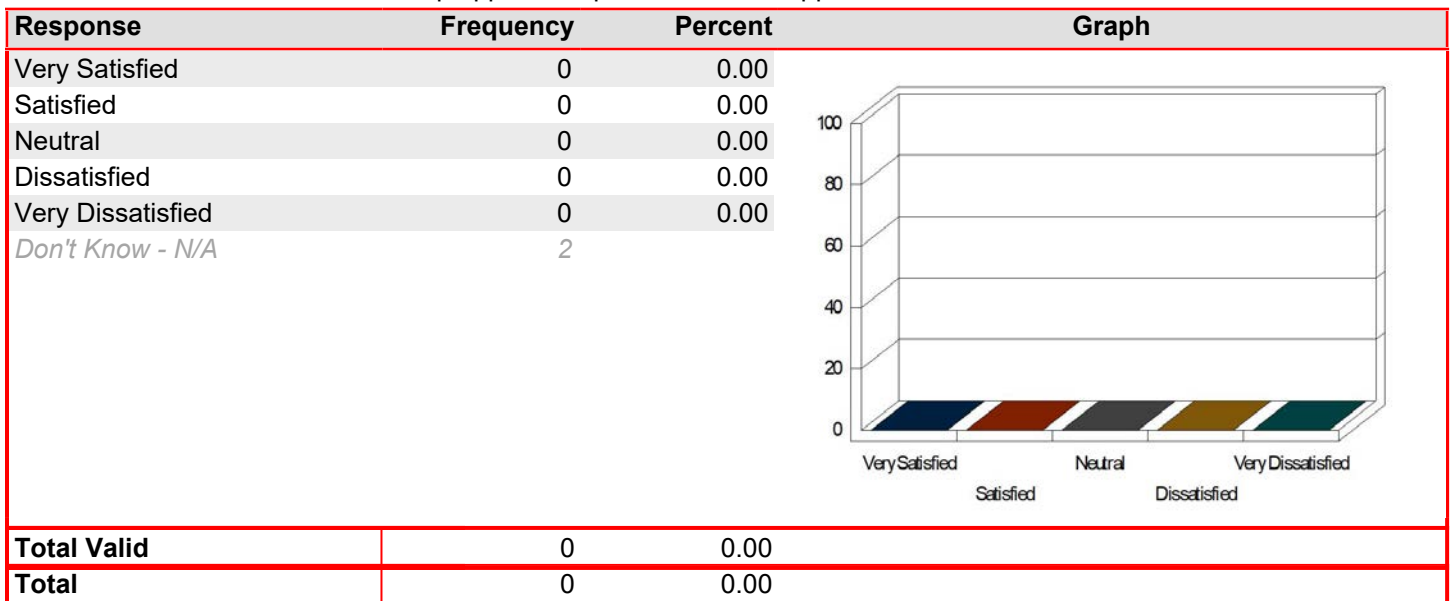
## Financial Aid - Assistance for Veteran benefits

Mean: -



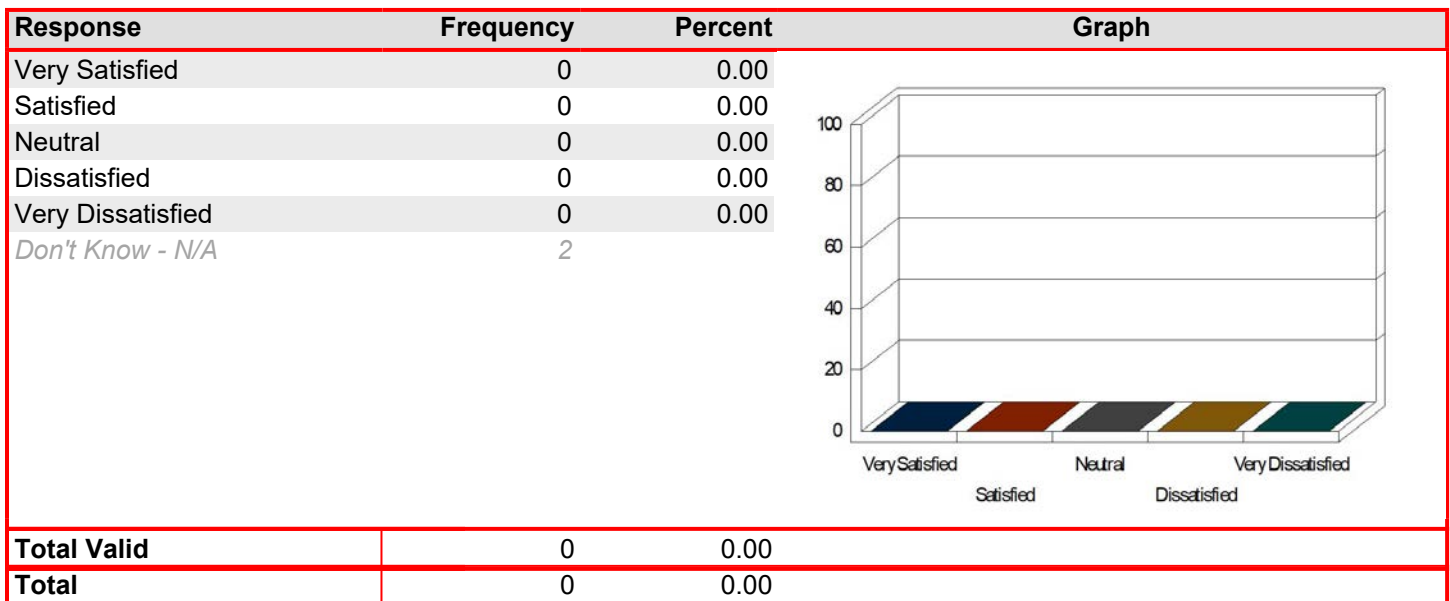
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: -



## Financial Aid - Website information

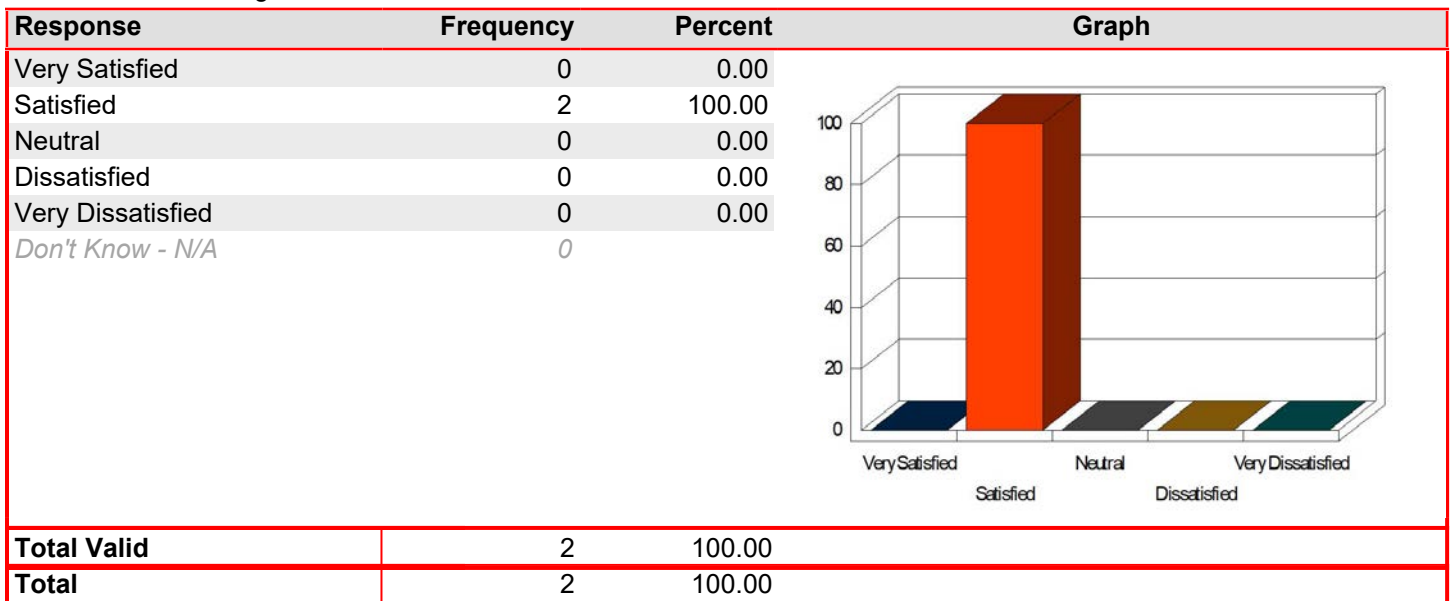
Mean: -





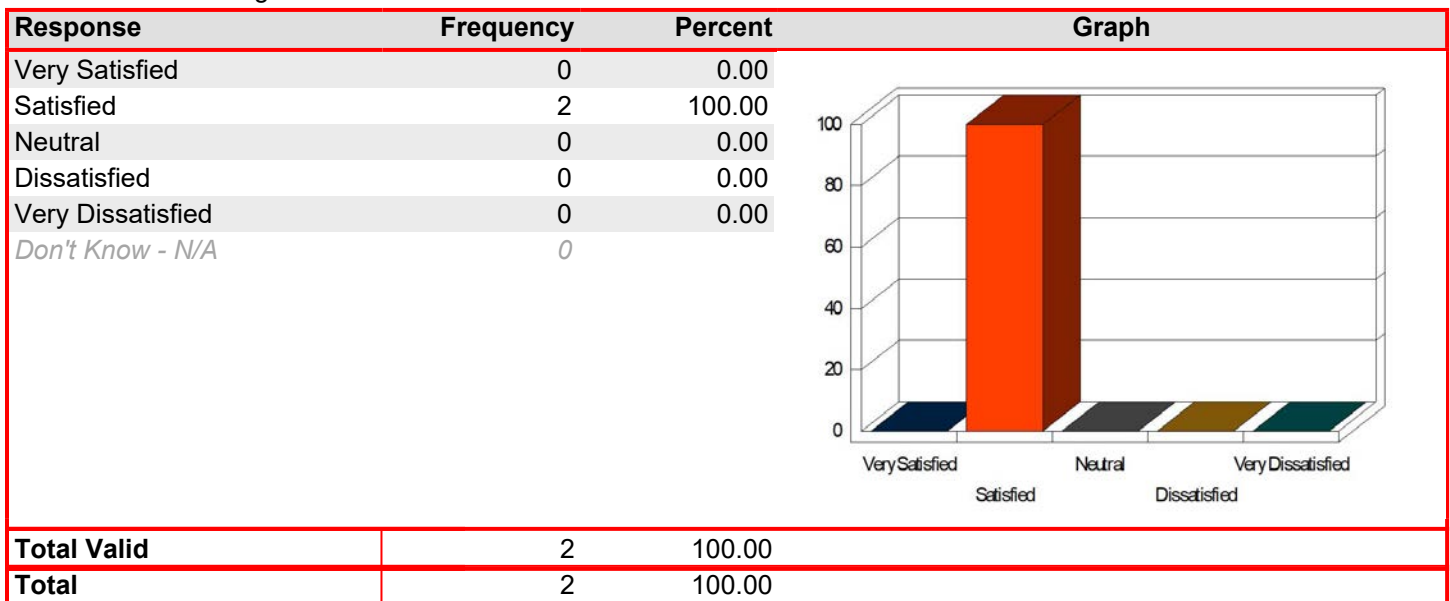
## Guidance/Counseling - Assistance of staff

Mean: 4.00



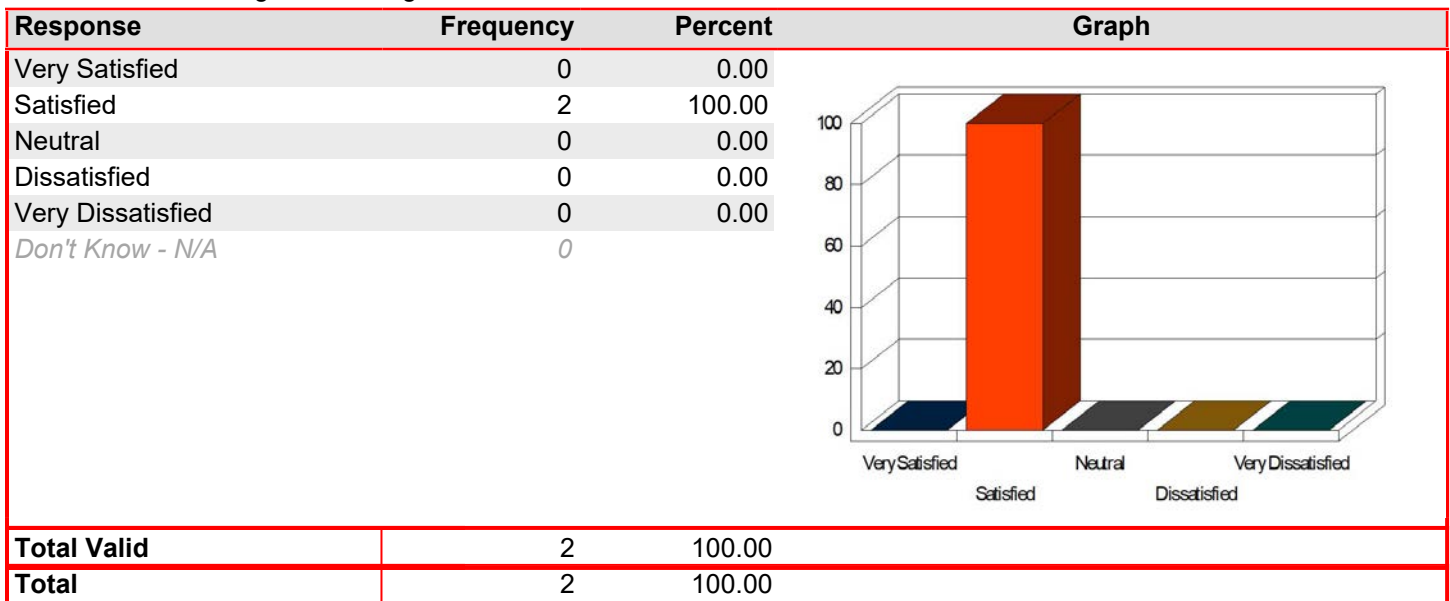
## Guidance/Counseling - Friendliness of staff

Mean: 4.00



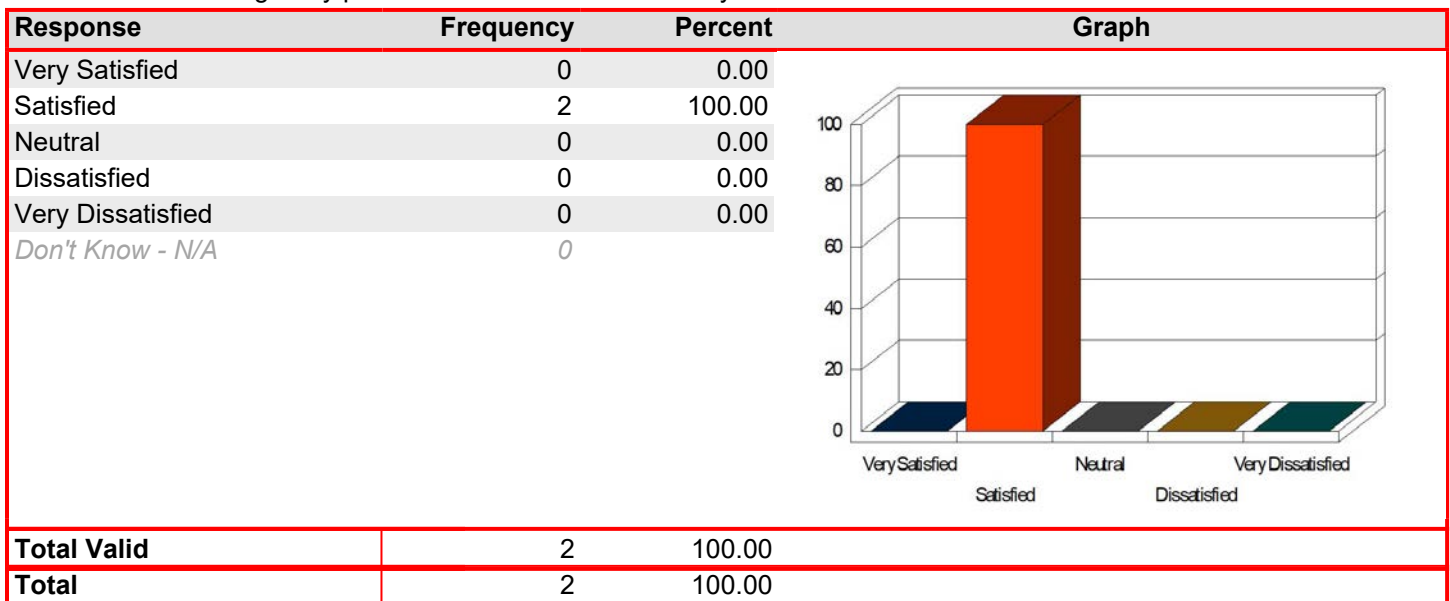
## Guidance/Counseling - Knowledge of staff

Mean: 4.00



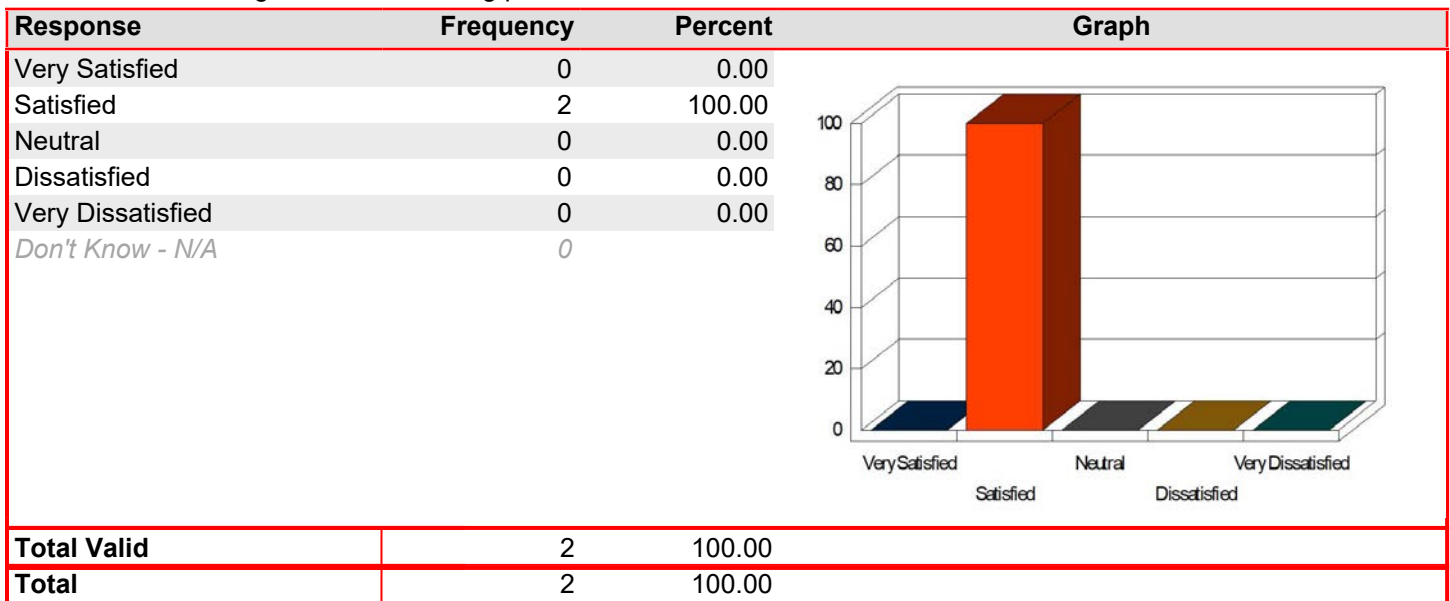
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.00



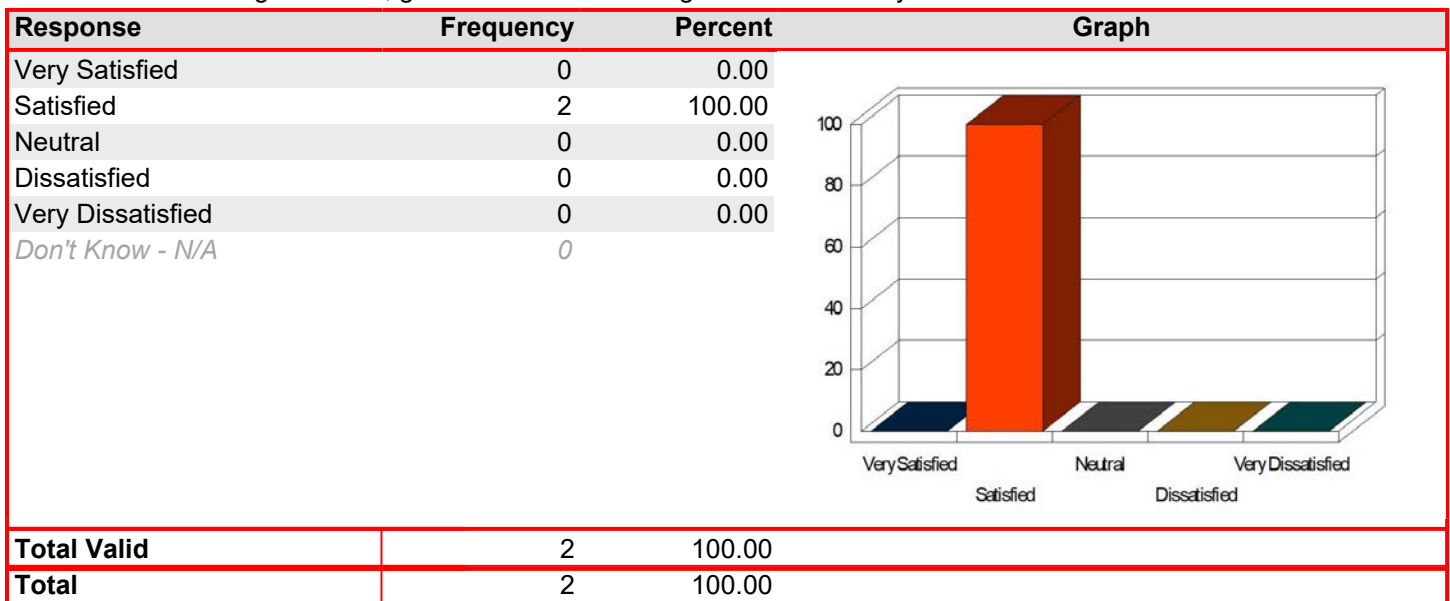
## Guidance/Counseling - Student advising process

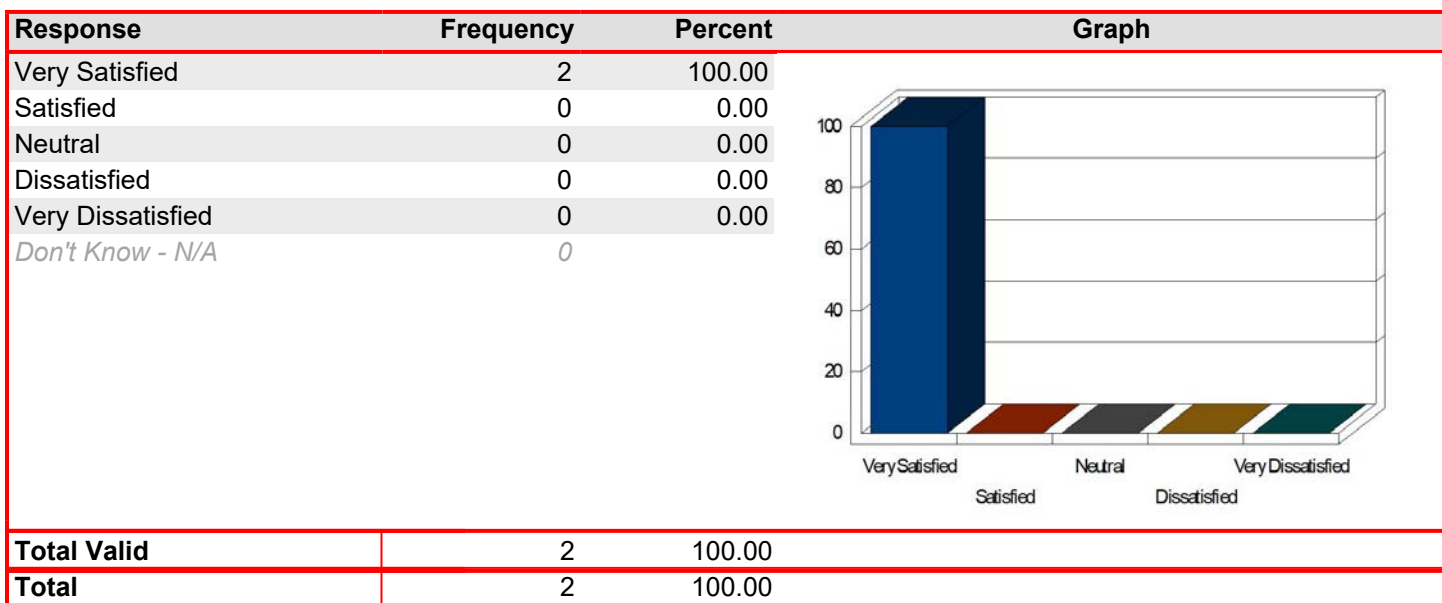
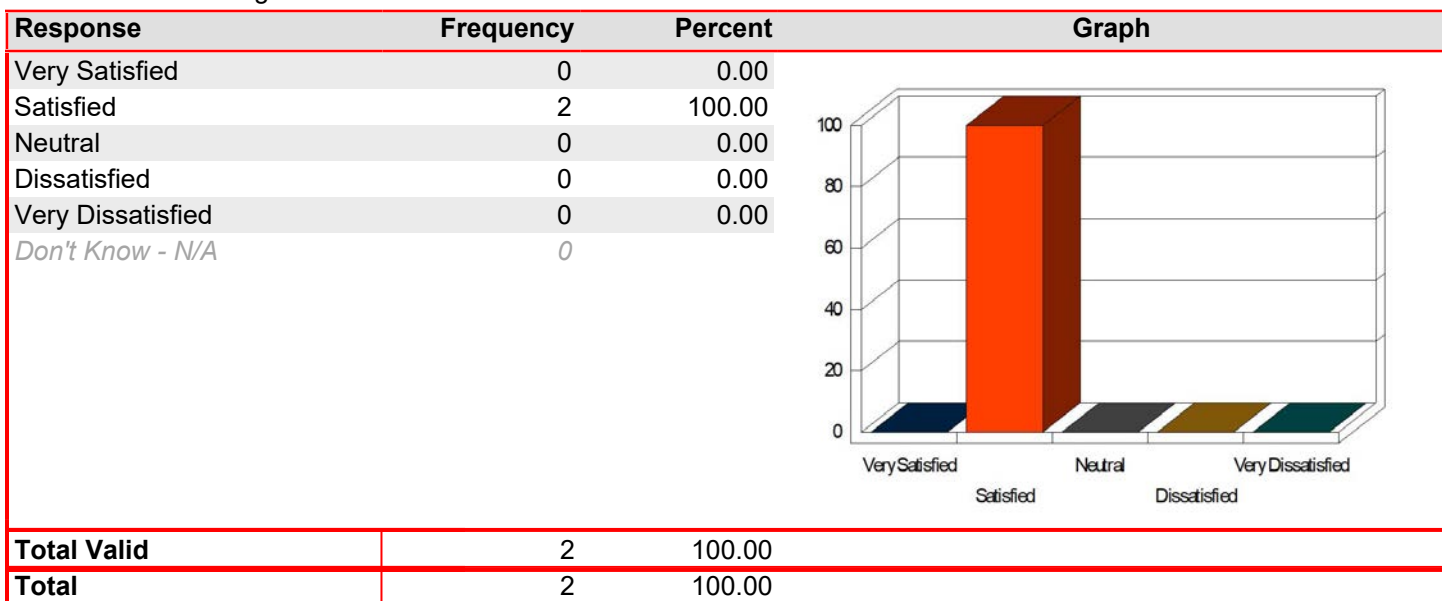
Mean: 4.00



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

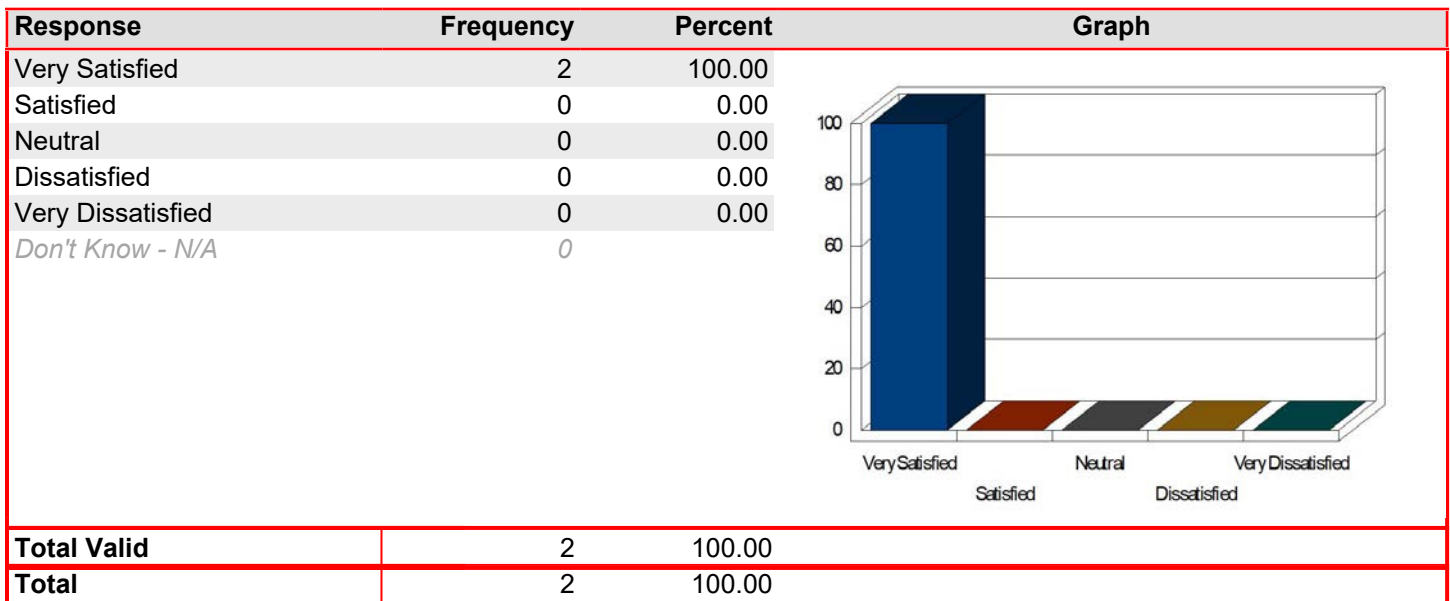
Mean: 4.00





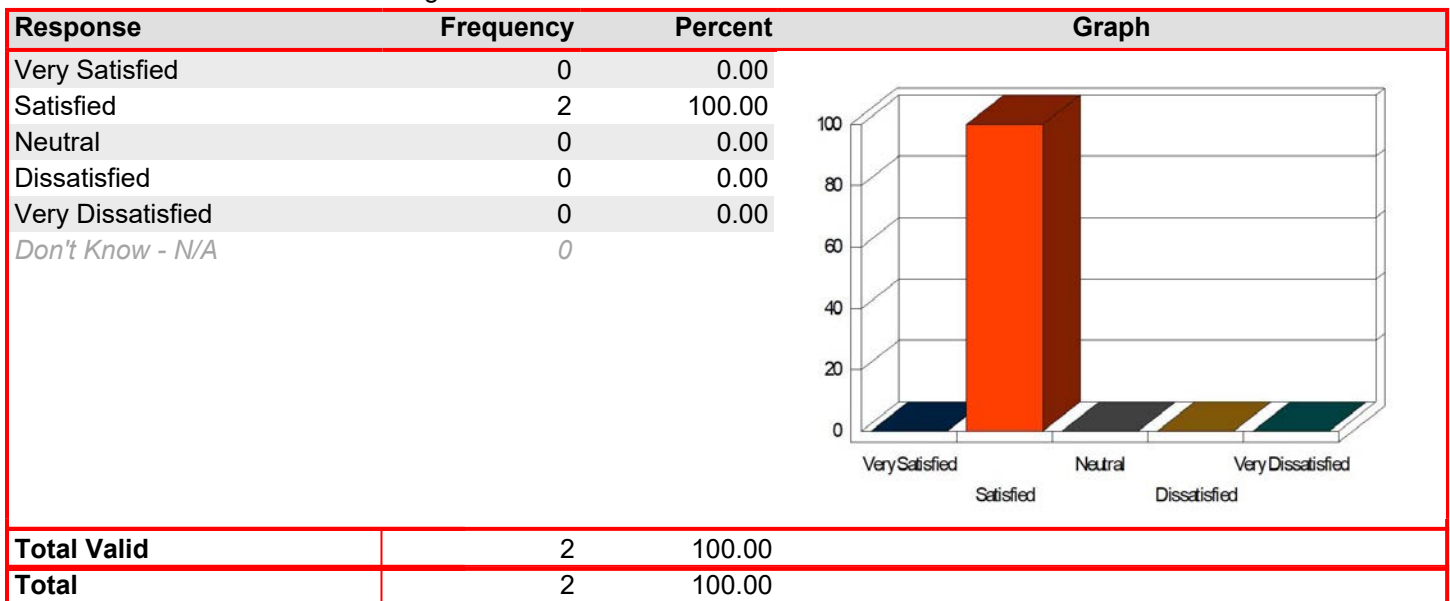
## Business Office/Cashier - Friendliness of staff

Mean: 5.00



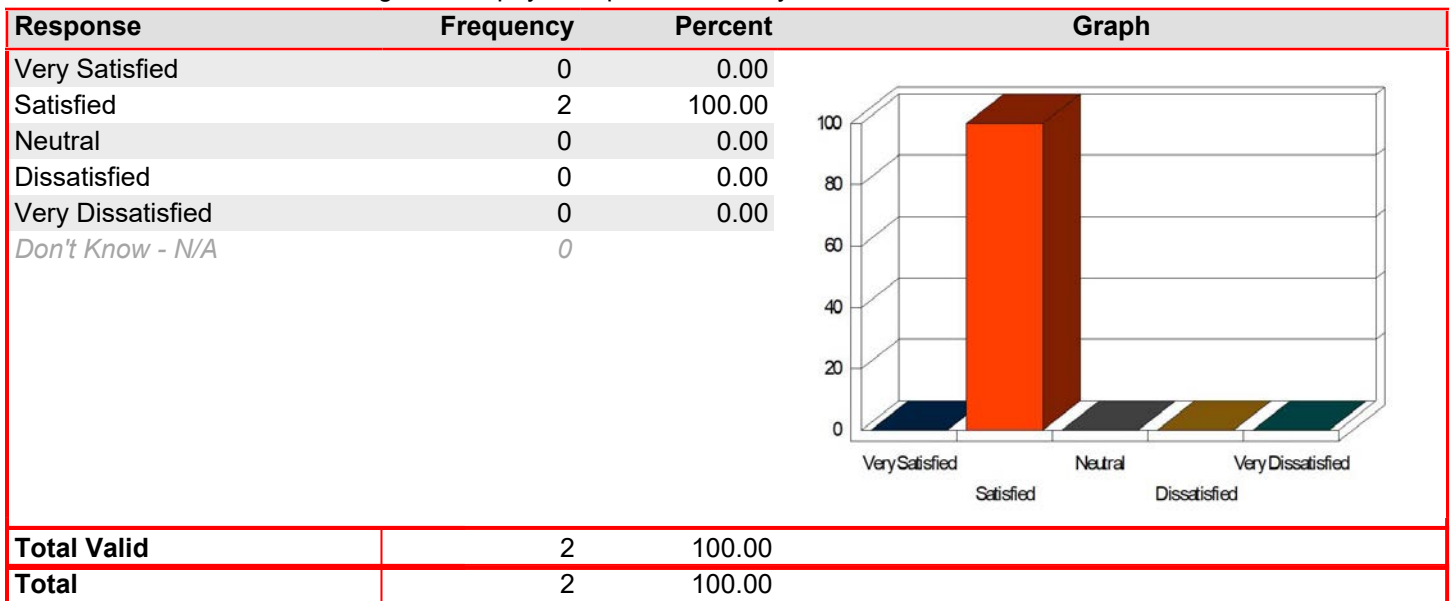
## Business Office/Cashier - Knowledge of staff

Mean: 4.00



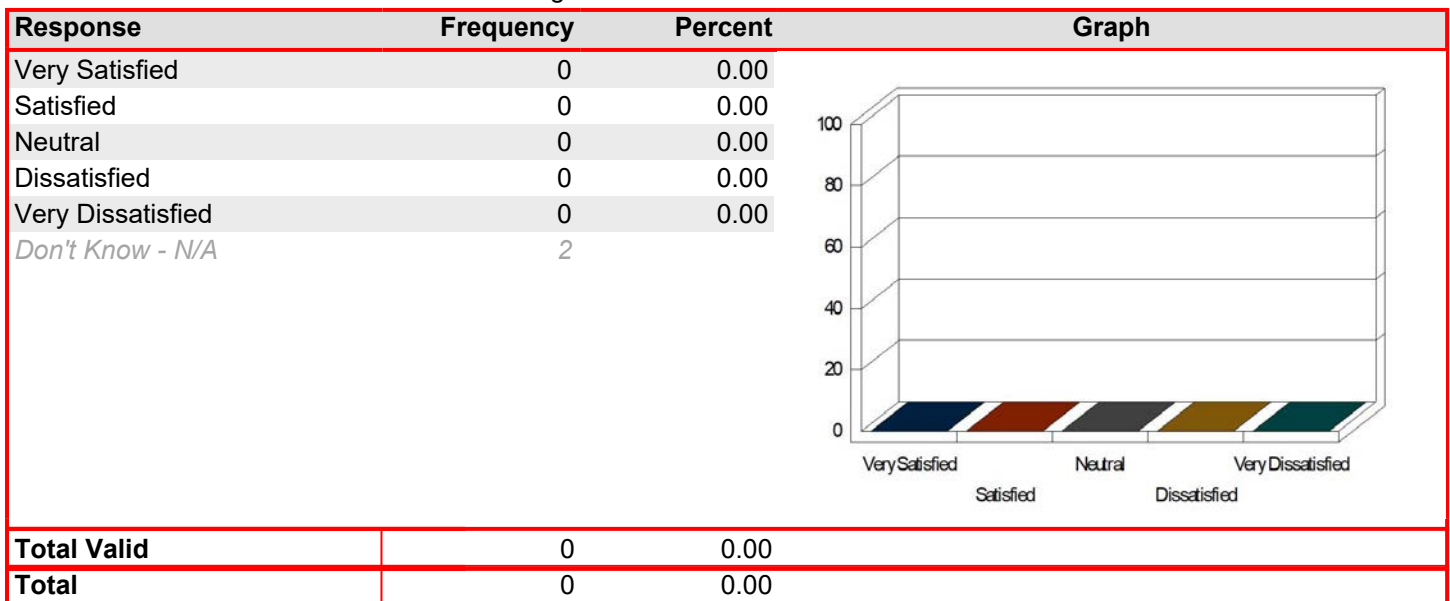
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.00



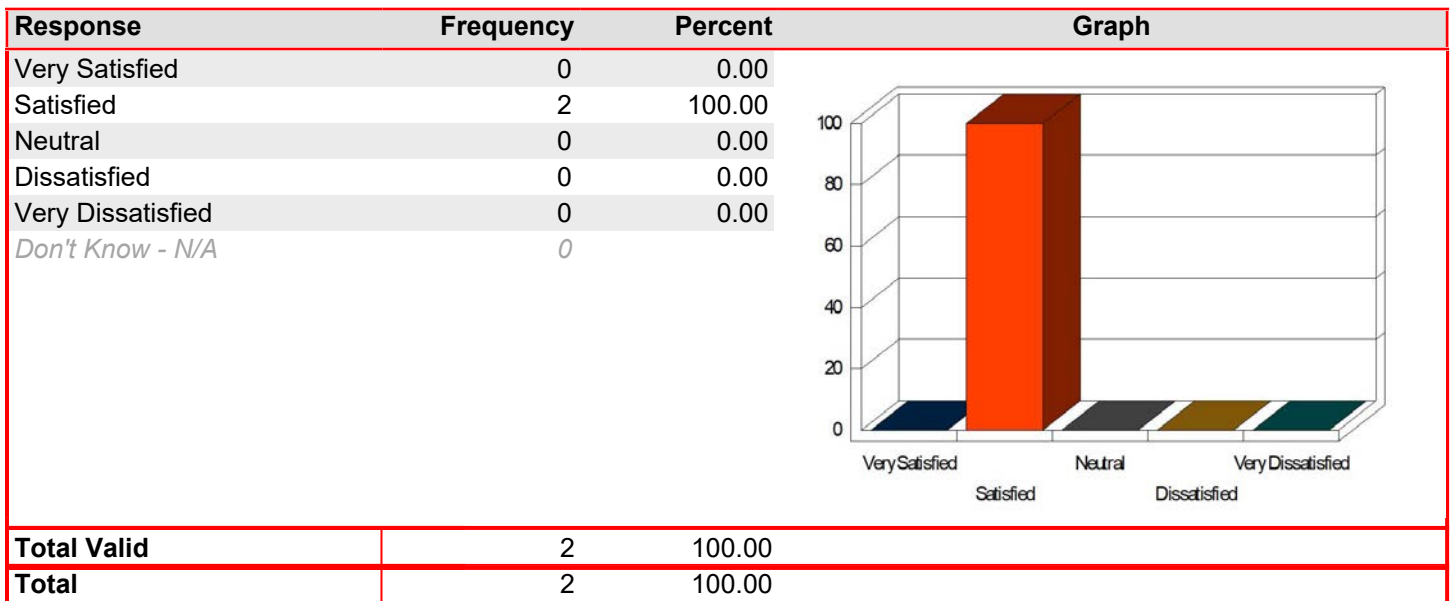
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: -



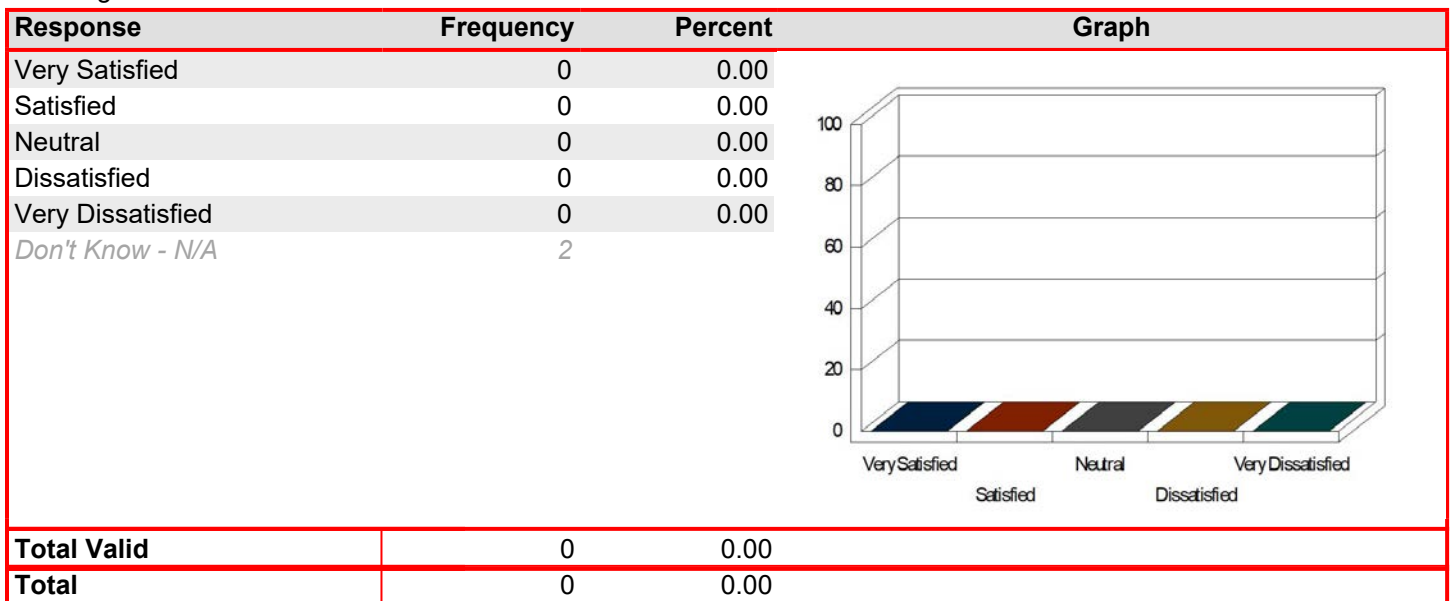
## Business Office/Cashier - Website information

Mean: 4.00



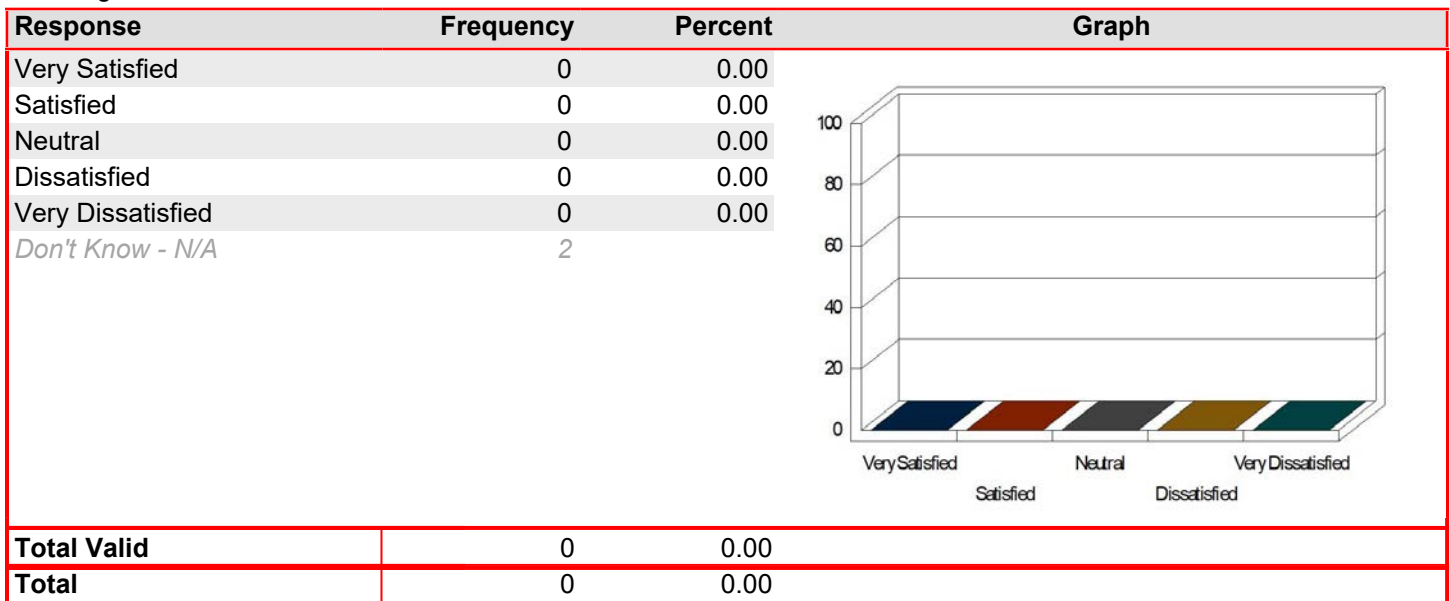
## Tutoring/CAPS - Assistance of staff

Mean: -



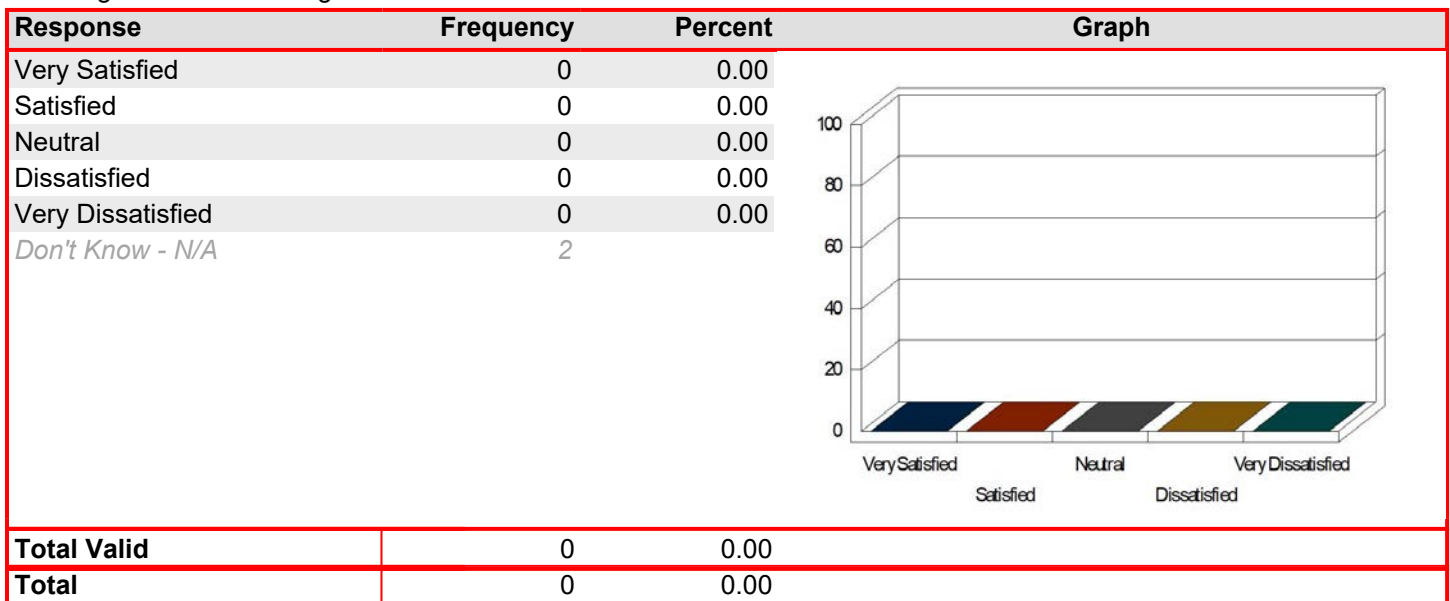
## Tutoring/CAPS - Friendliness of staff

Mean: -



## Tutoring/CAPS - Knowledge of staff

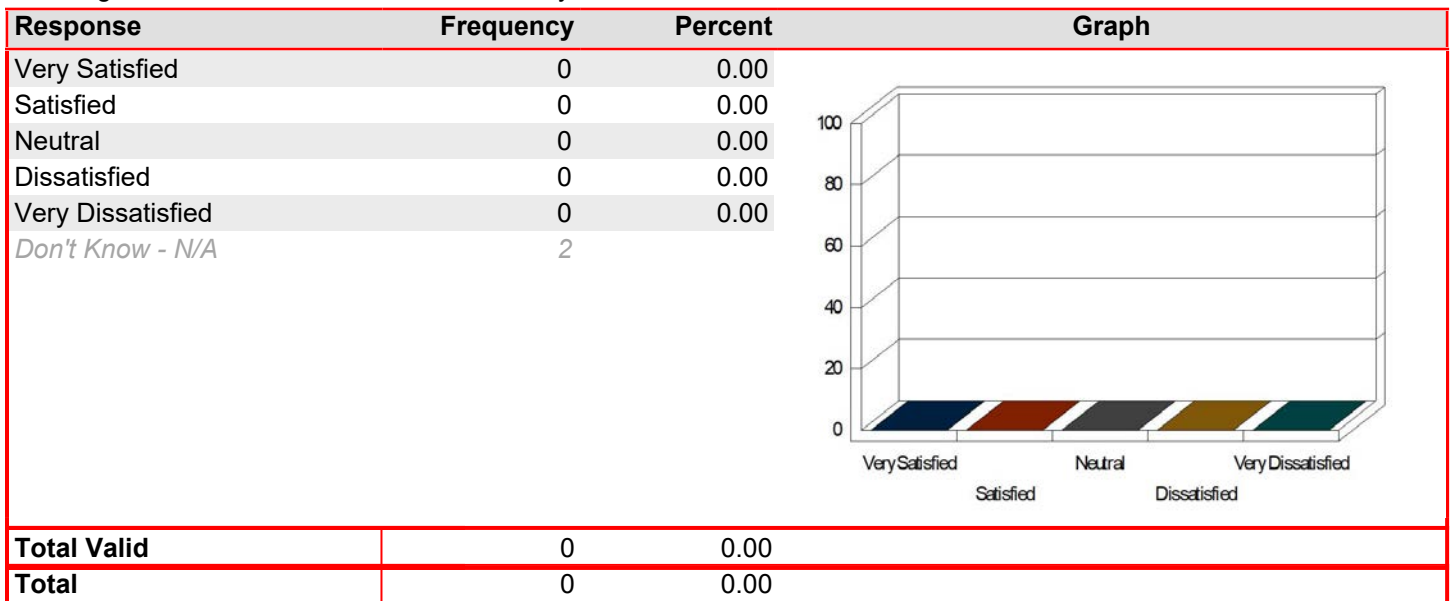
Mean: -





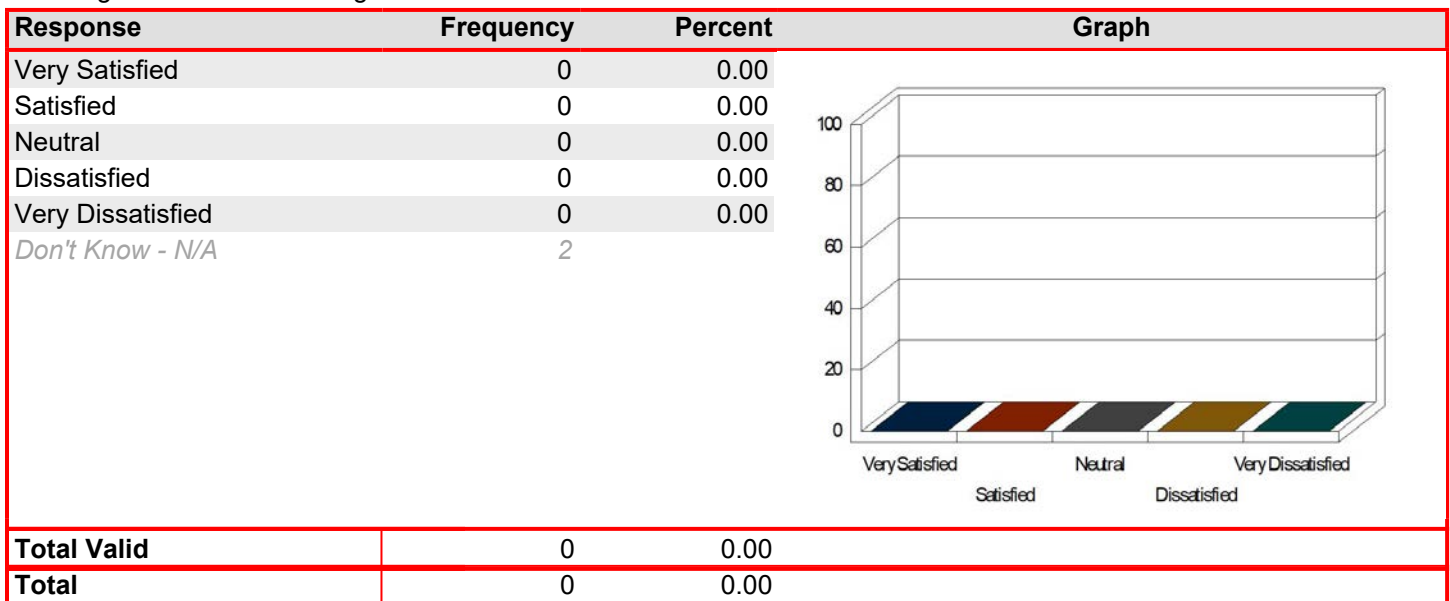
## Tutoring/CAPS - Documented student disability services

Mean: -



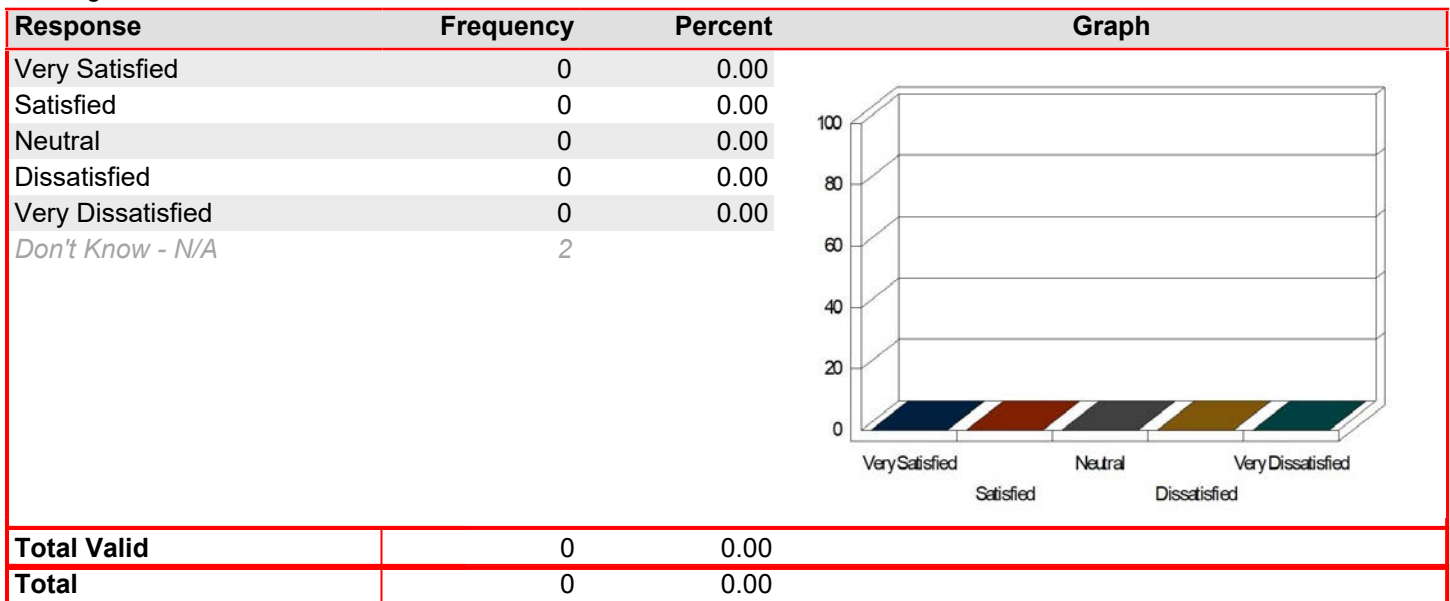
## Tutoring/CAPS - Peer tutoring services

Mean: -



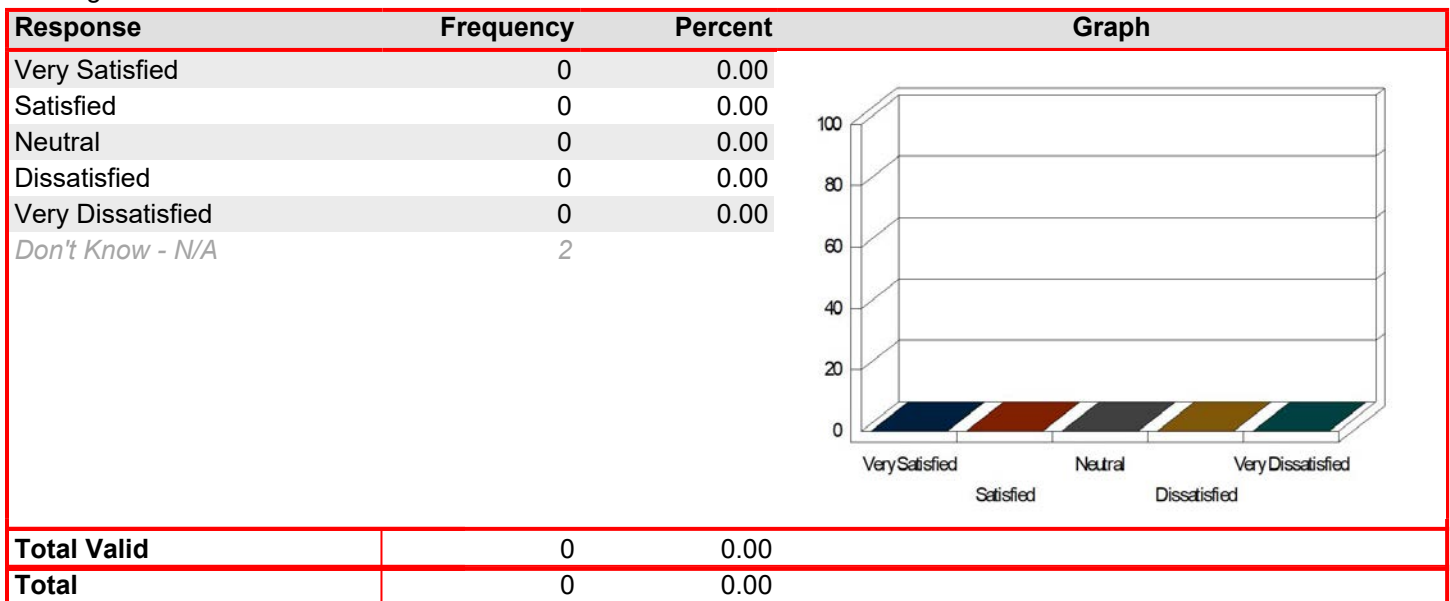
## Testing Services - Assistance of staff

Mean: -



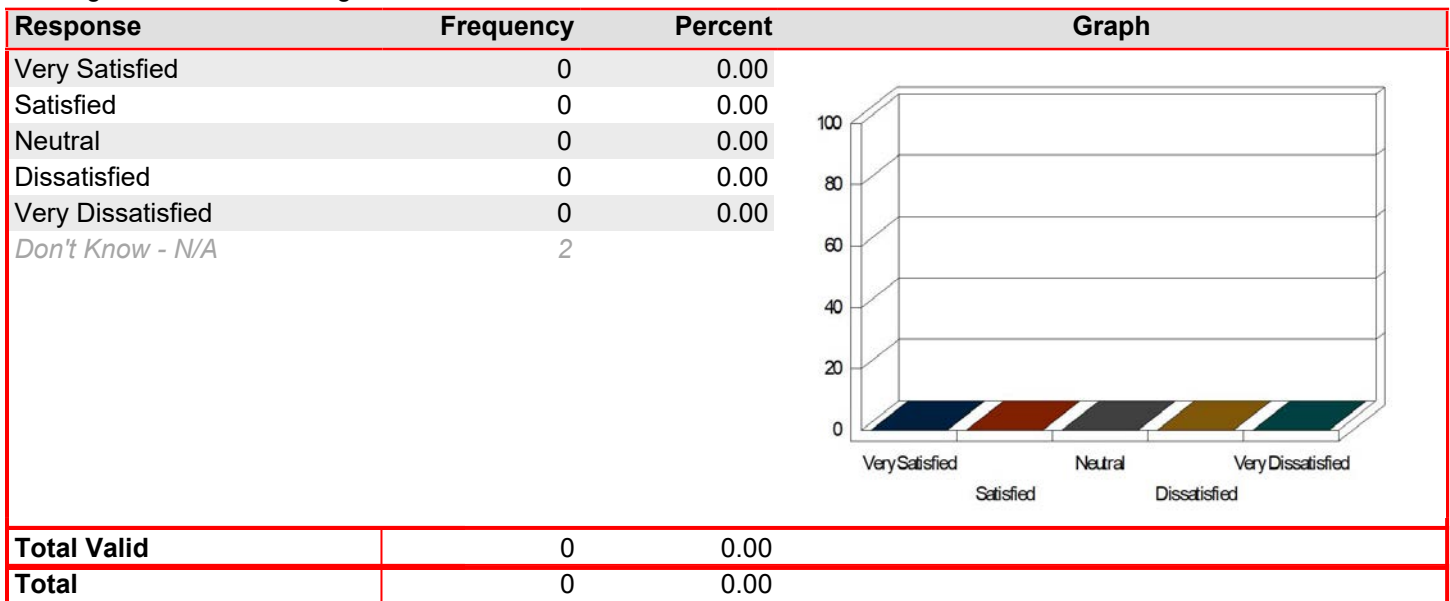
## Testing Services - Friendliness of staff

Mean: -



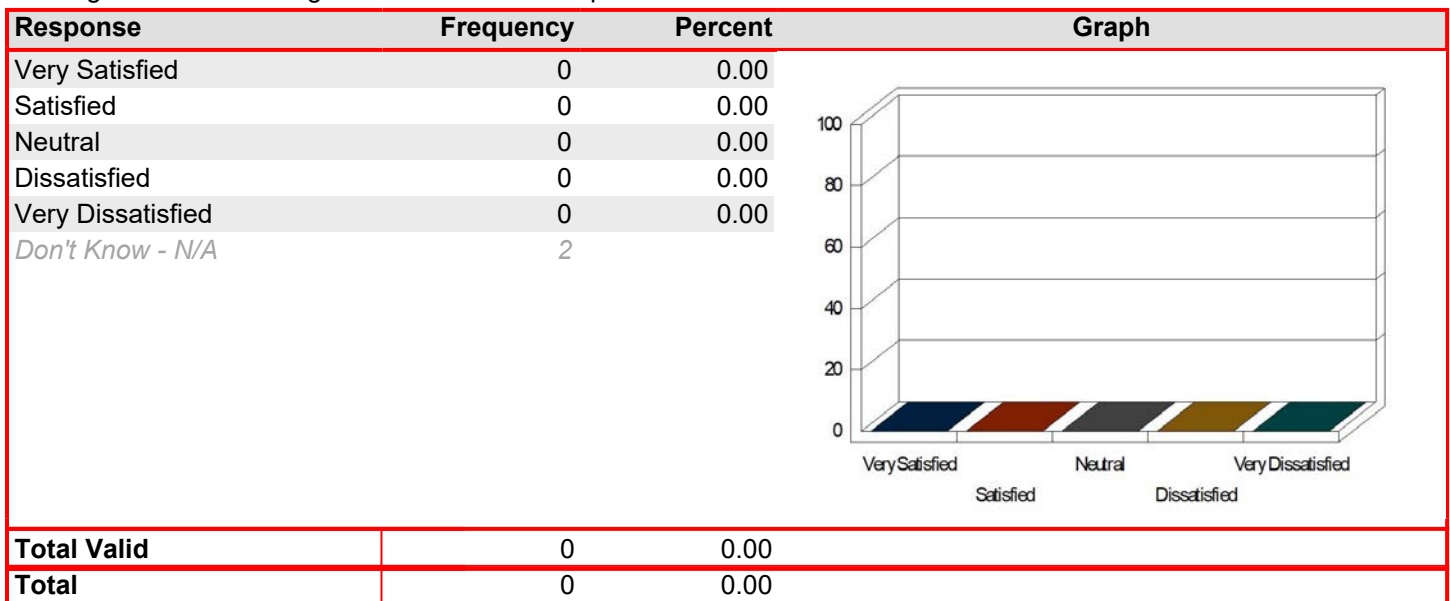
## Testing Services - Knowledge of staff

Mean: -



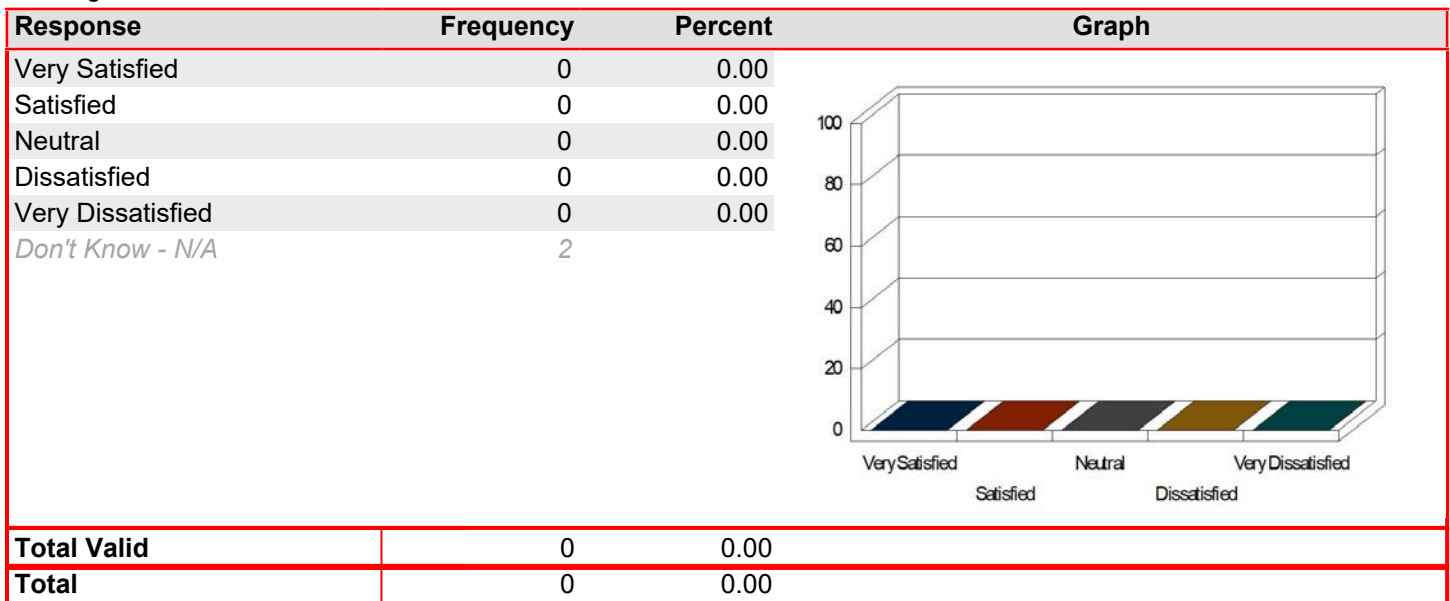
## Testing Services - Testing Center hours are adequate

Mean: -



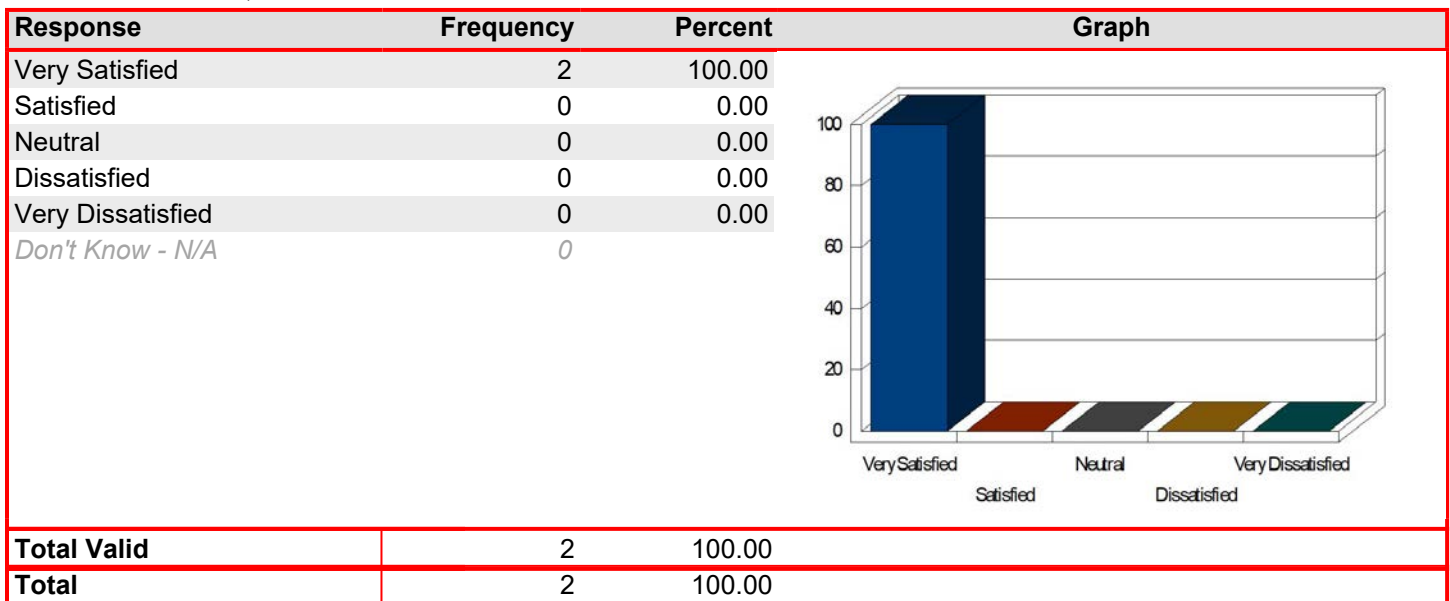
Testing Services - Website information

Mean: -



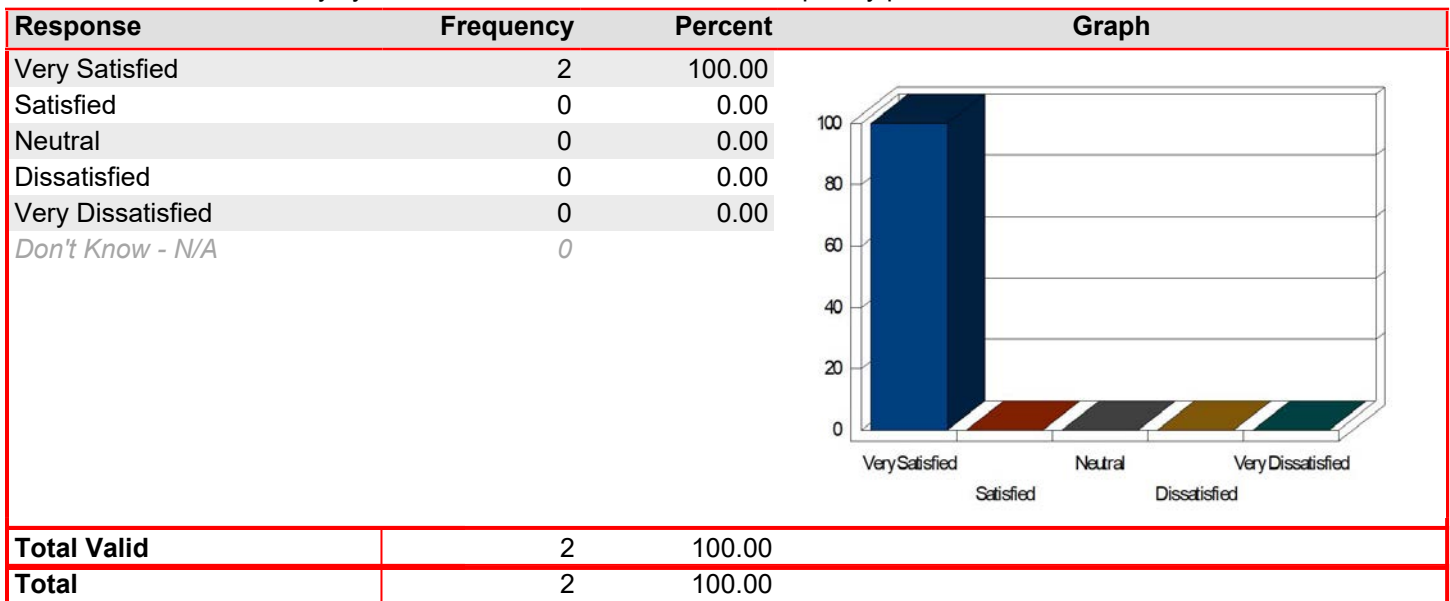
Instruction - Overall, teachers care about me

Mean: 5.00



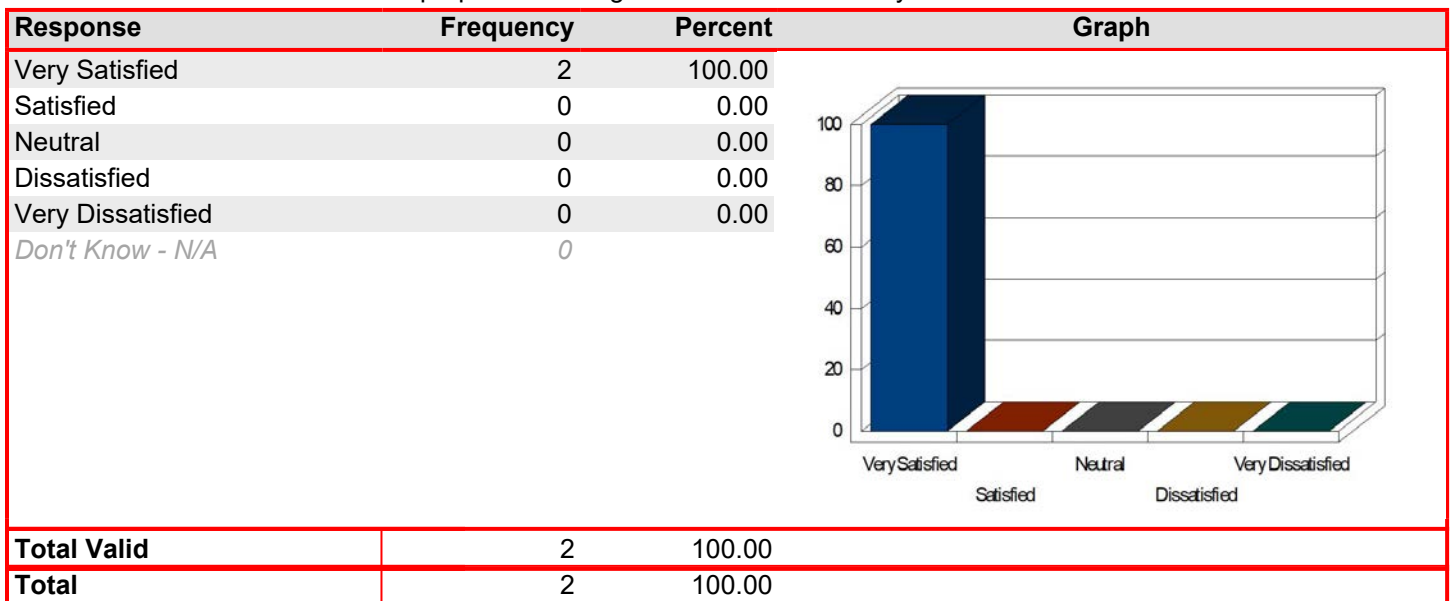
Instruction - First class day syllabus and course material were adequately provided

Mean: 5.00



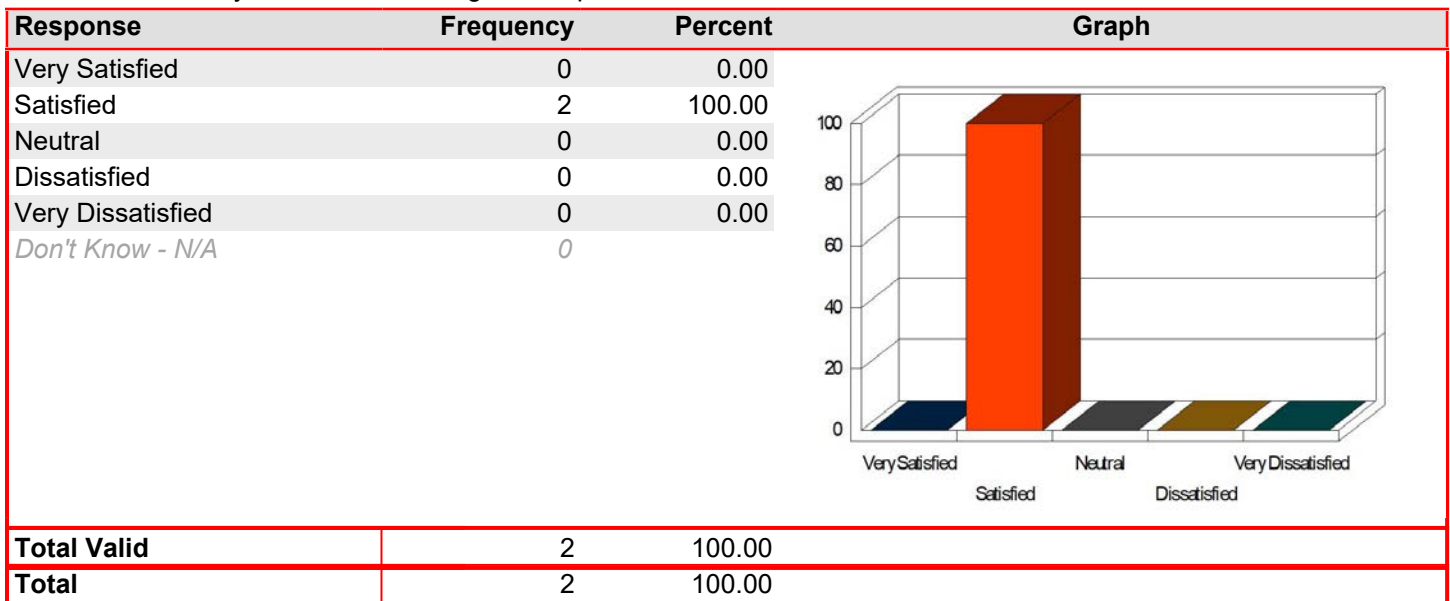
Instruction - Instructors were well-prepared and organized on first class day

Mean: 5.00



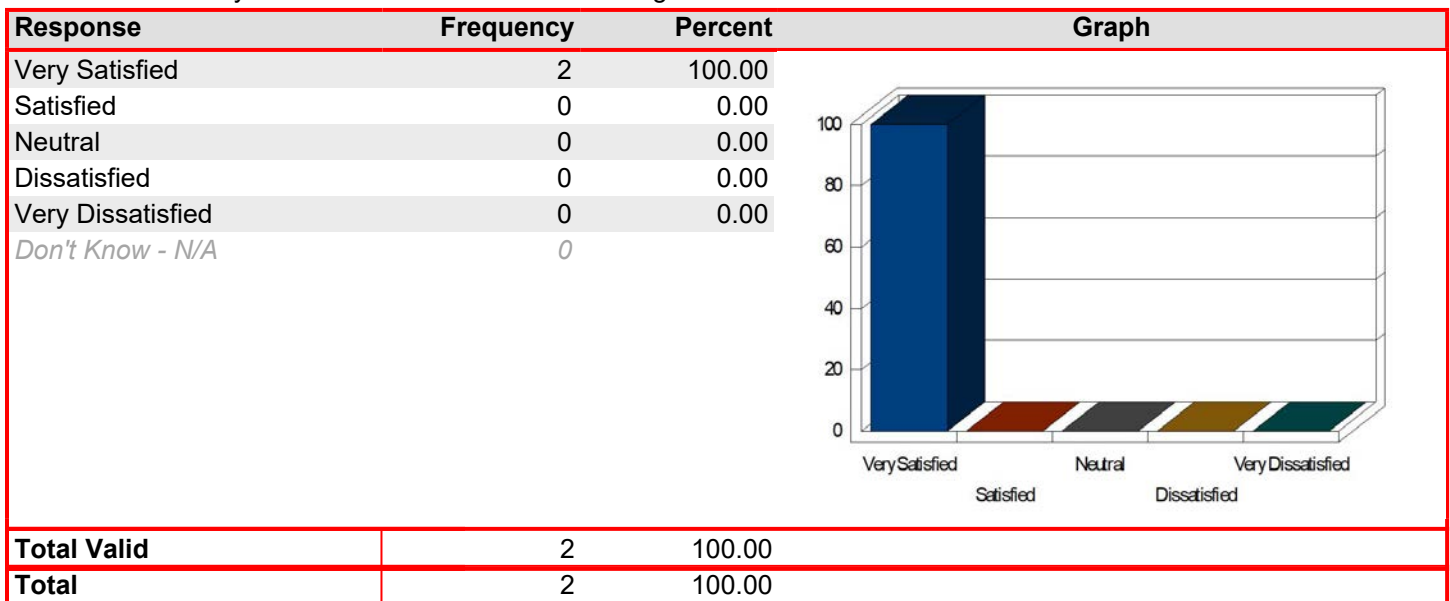
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.00



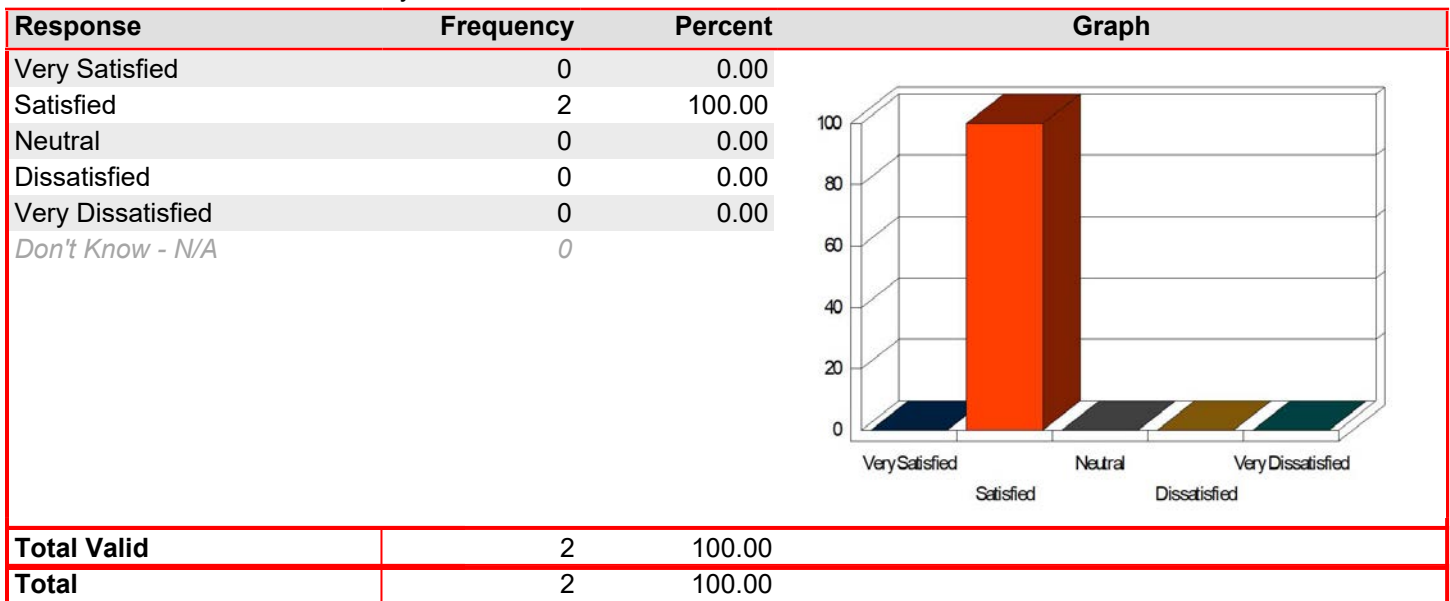
Instruction - Faculty are available after class and during office hours

Mean: 5.00



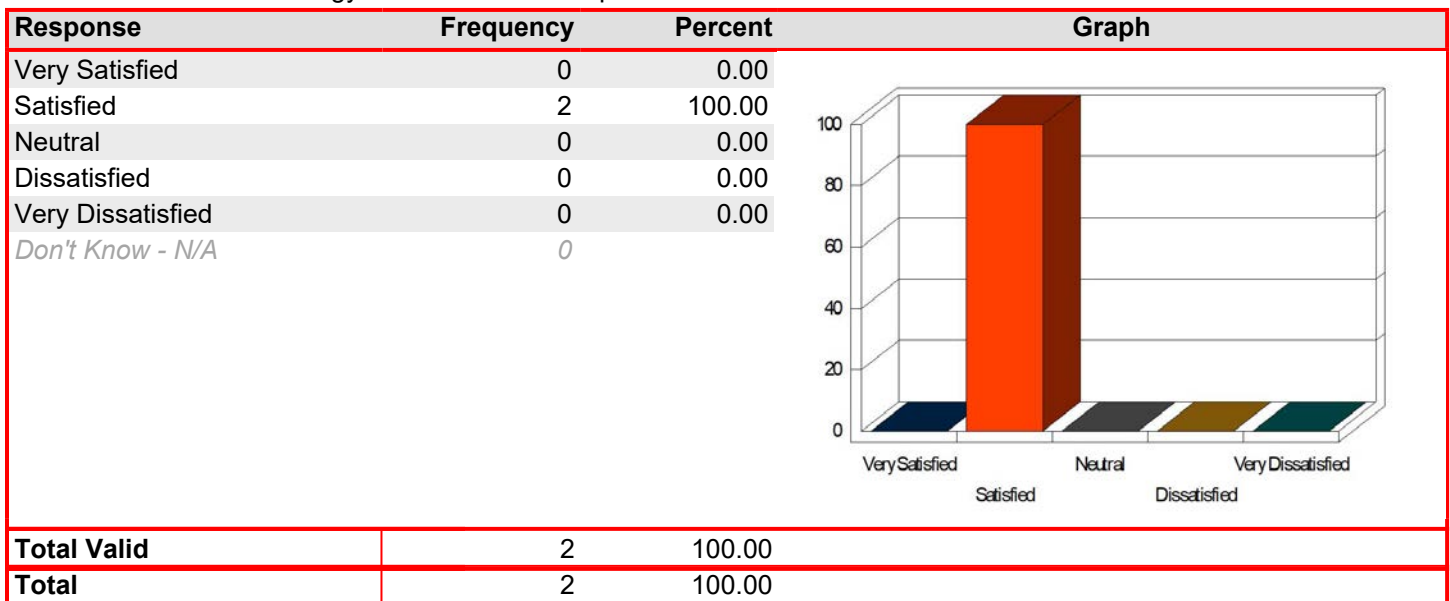
Overall-Student services routinely assisted me

Mean: 4.00



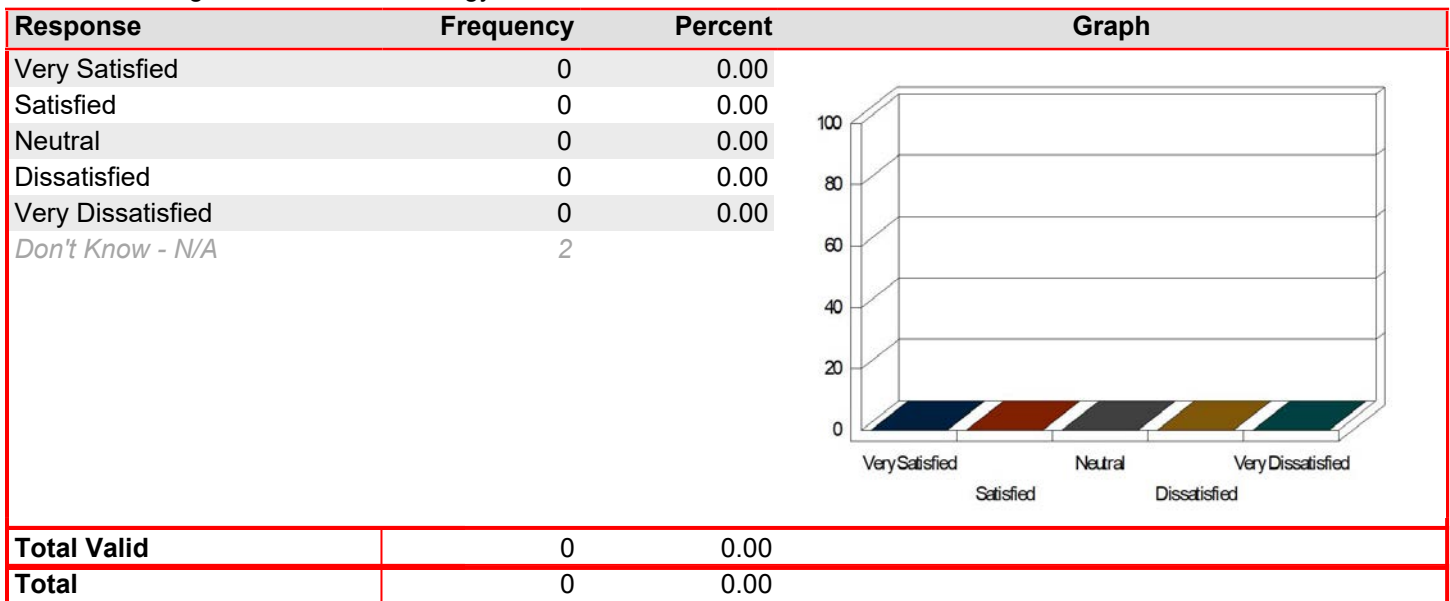
Overall-Access to technology resources was adequate

Mean: 4.00



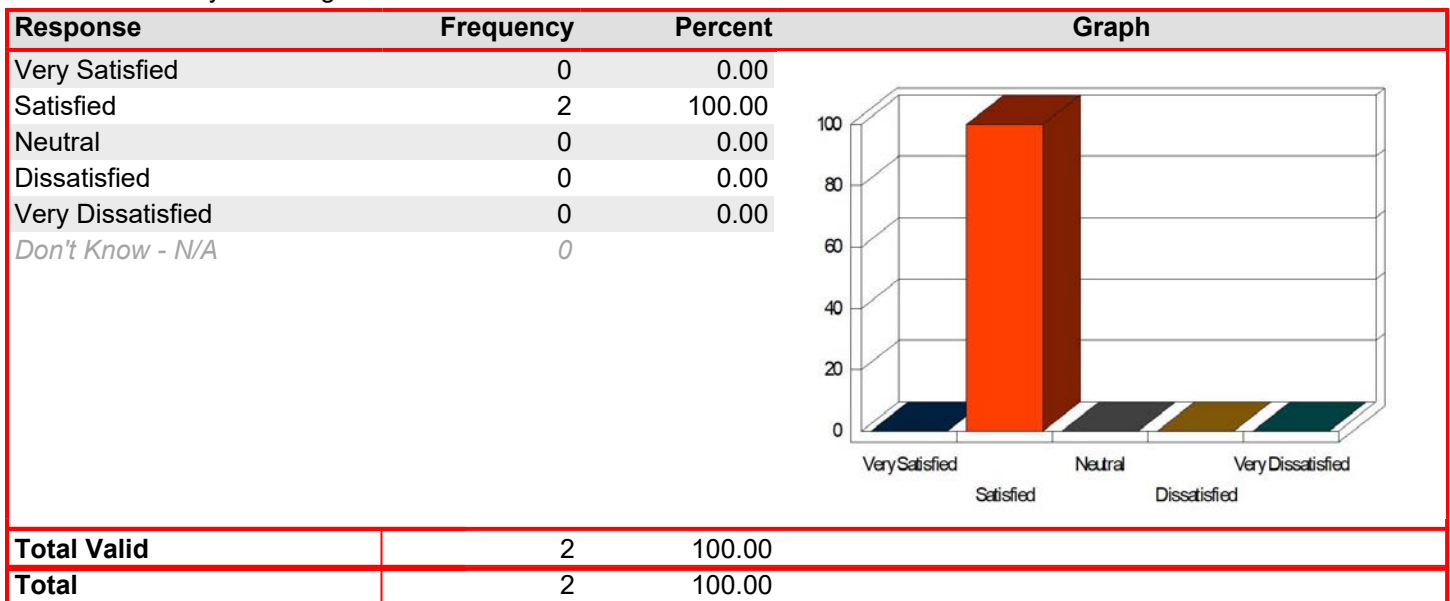
Overall-Training in the use of technology was available

Mean: -



Overall-Efficiency receiving services

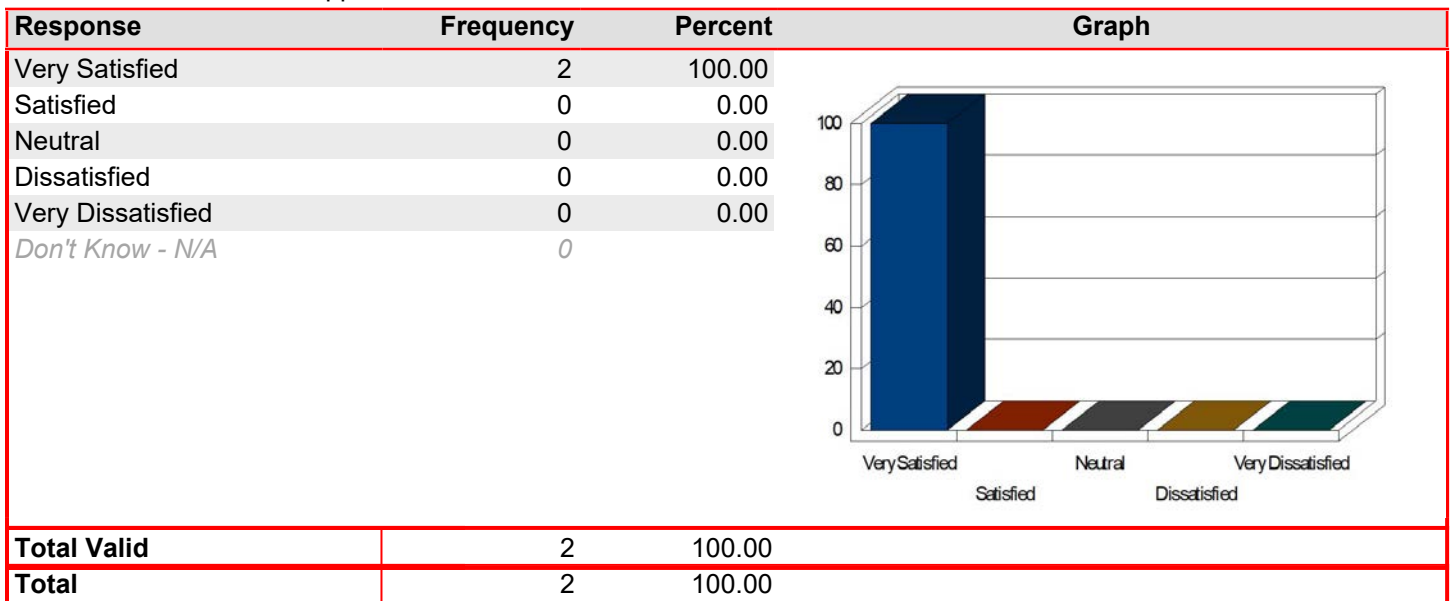
Mean: 4.00





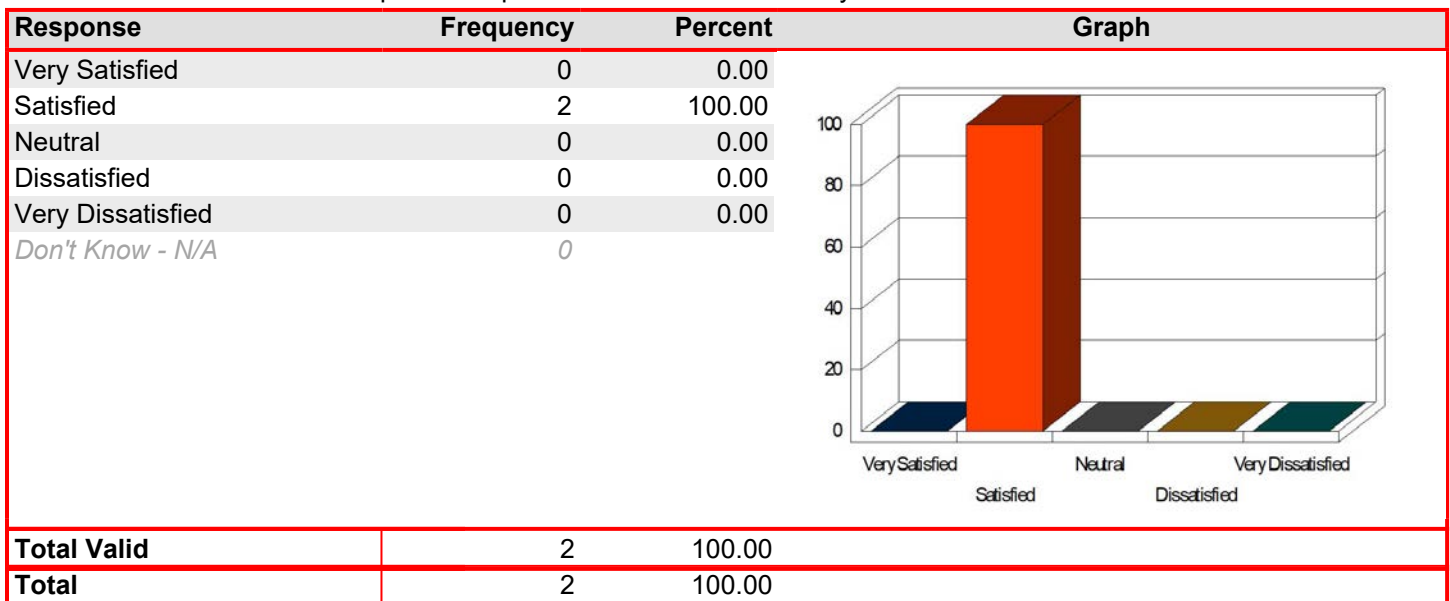
Overall-Administration is approachable

Mean: 5.00



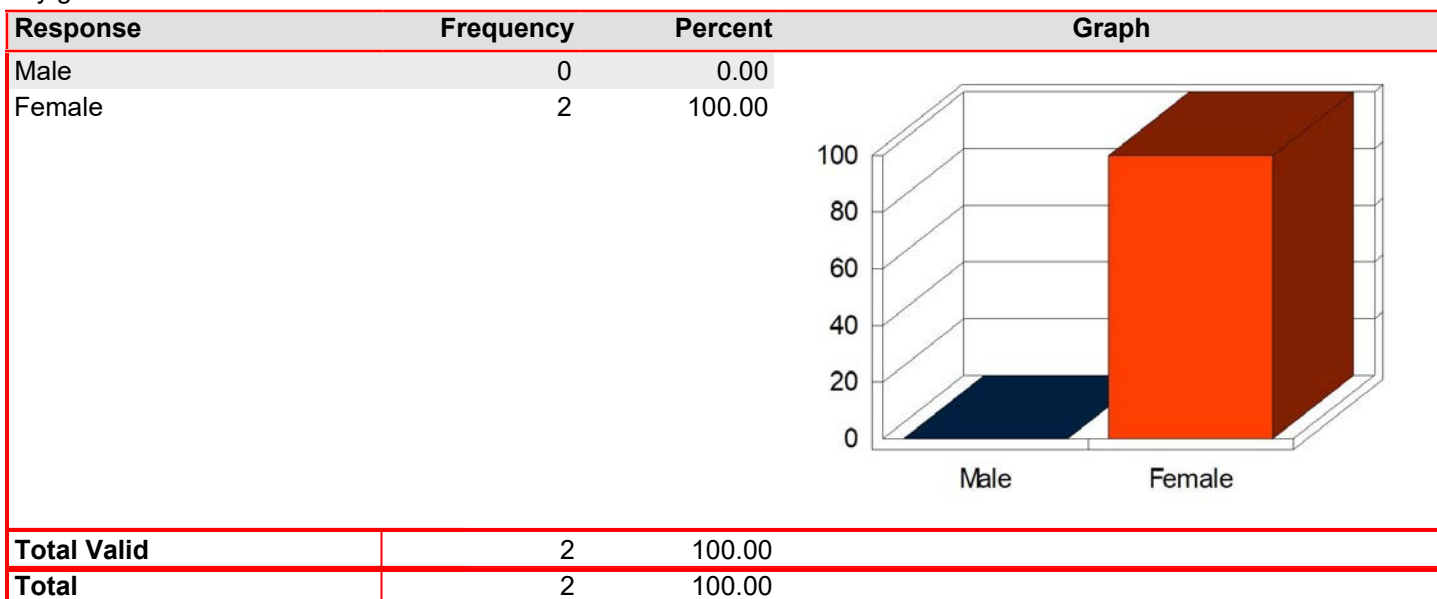
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.00



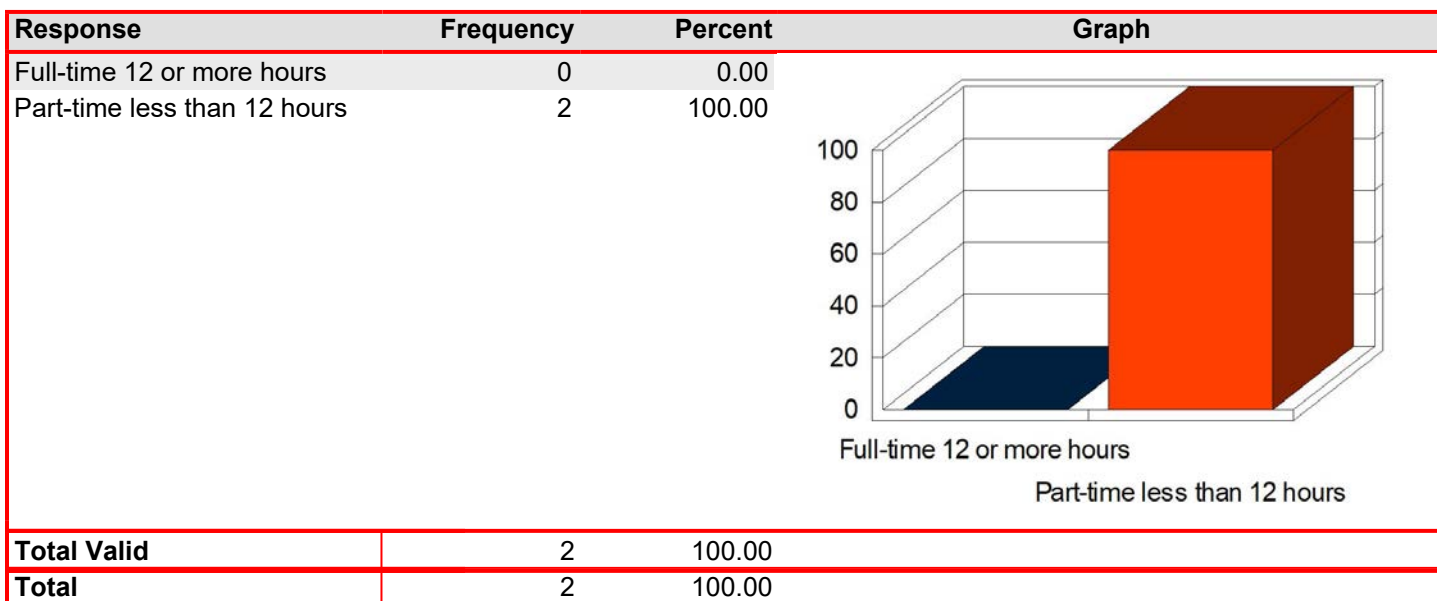
My gender is:

Mean: 2.00



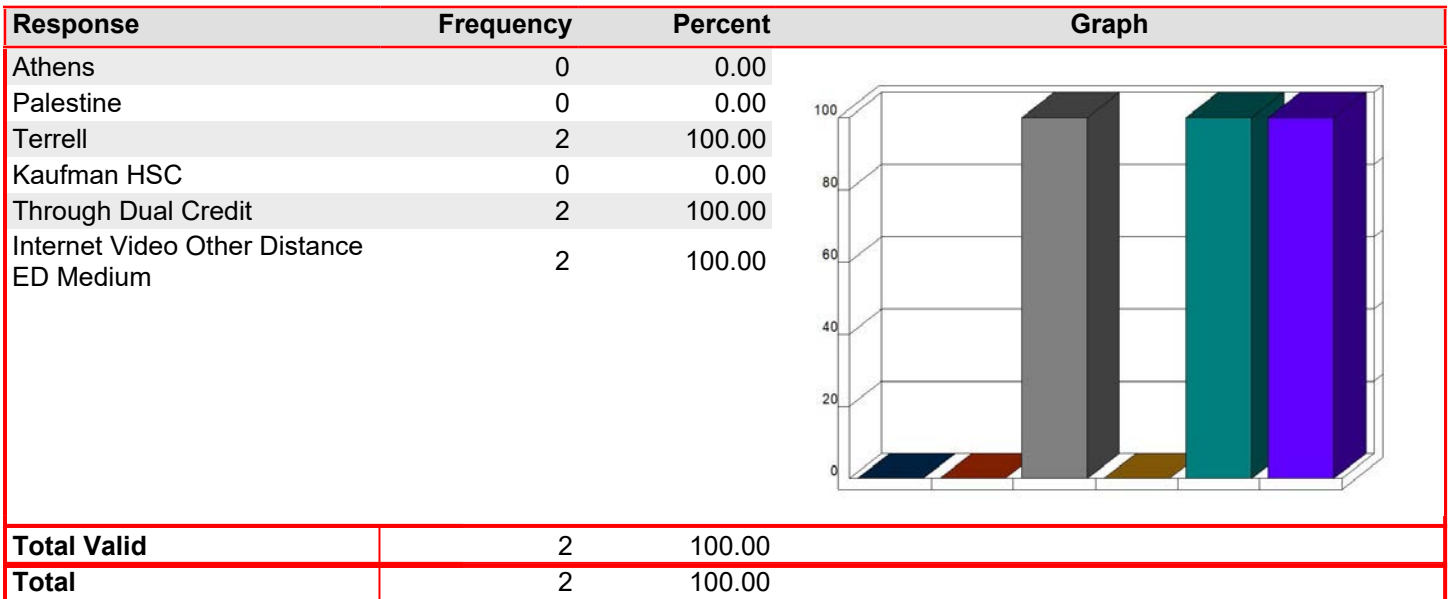
I am enrolled

Mean: 2.00



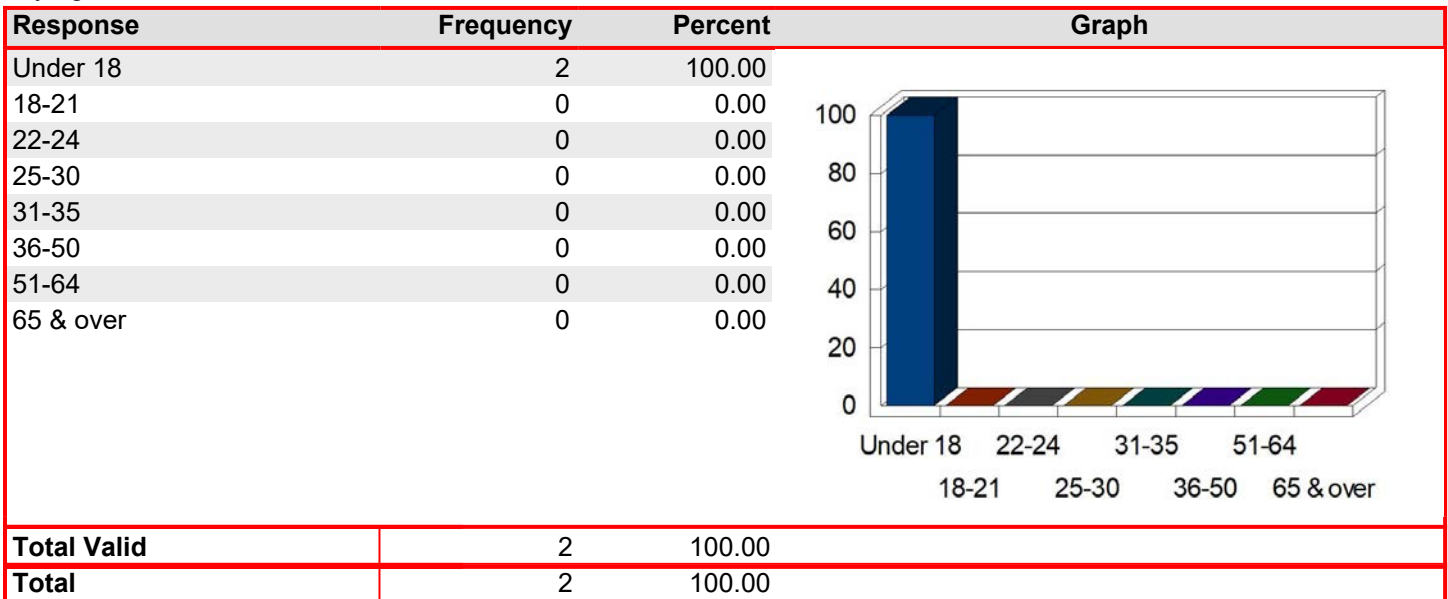
I take the majority of my classes

Mean: -



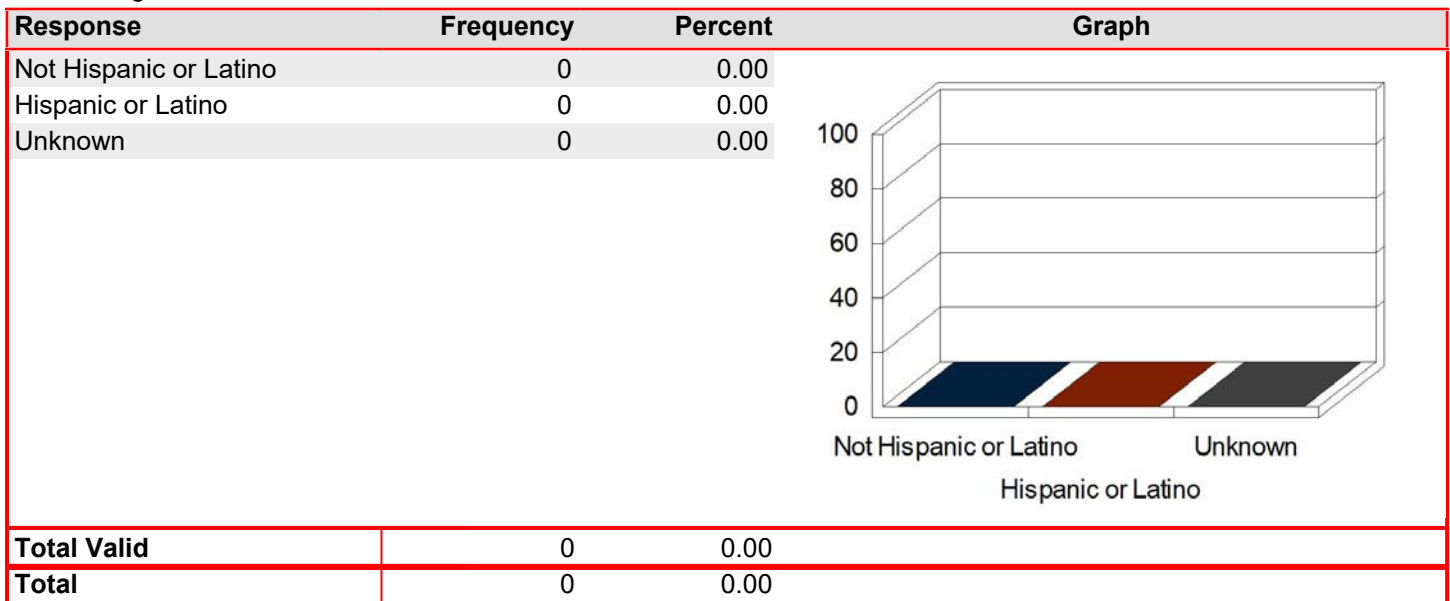
My age is:

Mean: 1.00



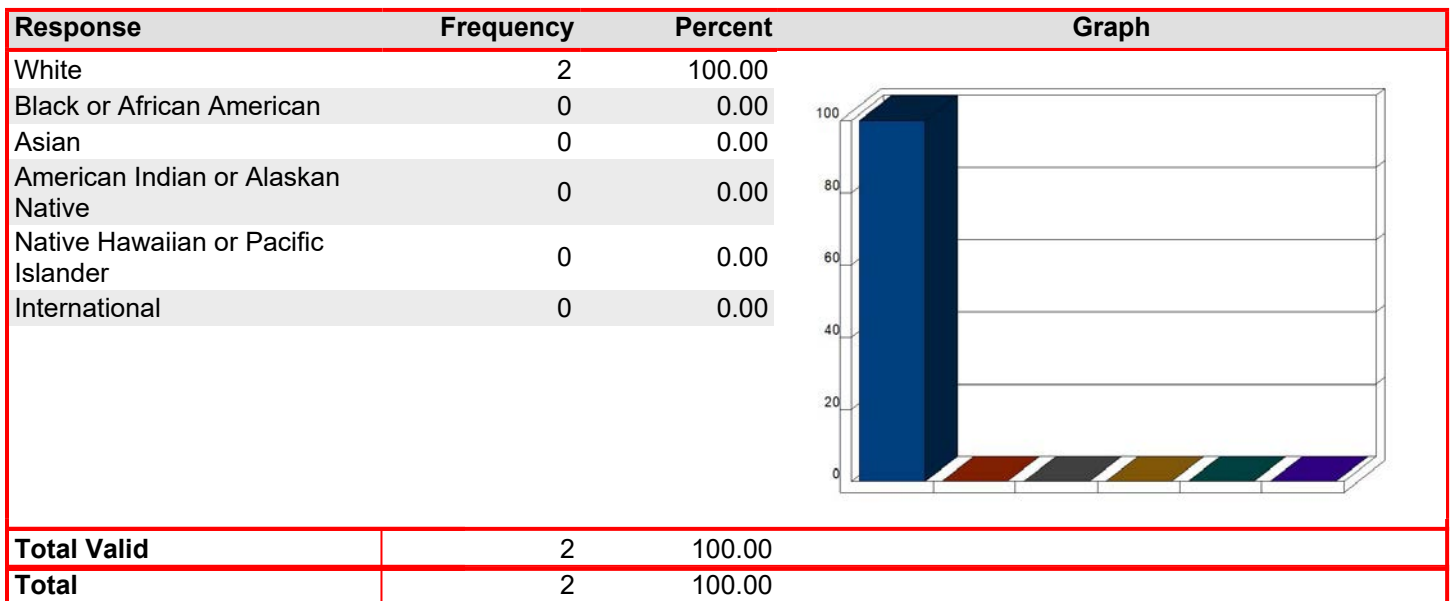
Ethnic Origin

Mean: -



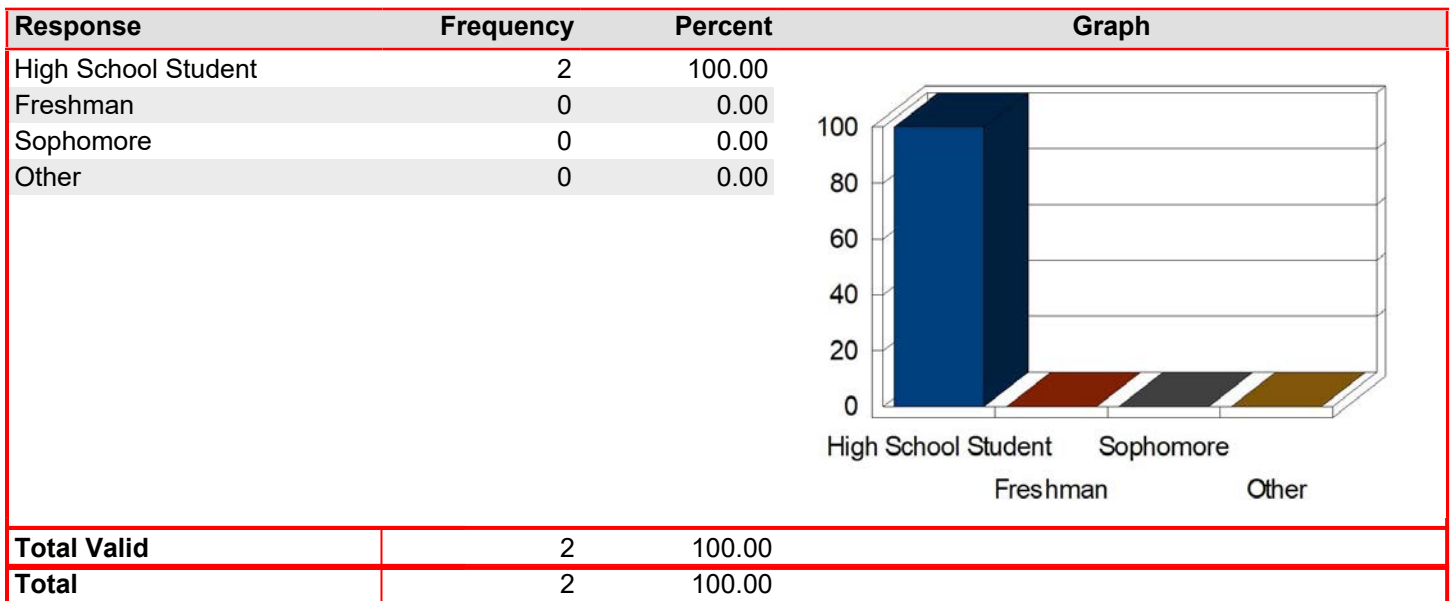
Race

Mean: 1.00



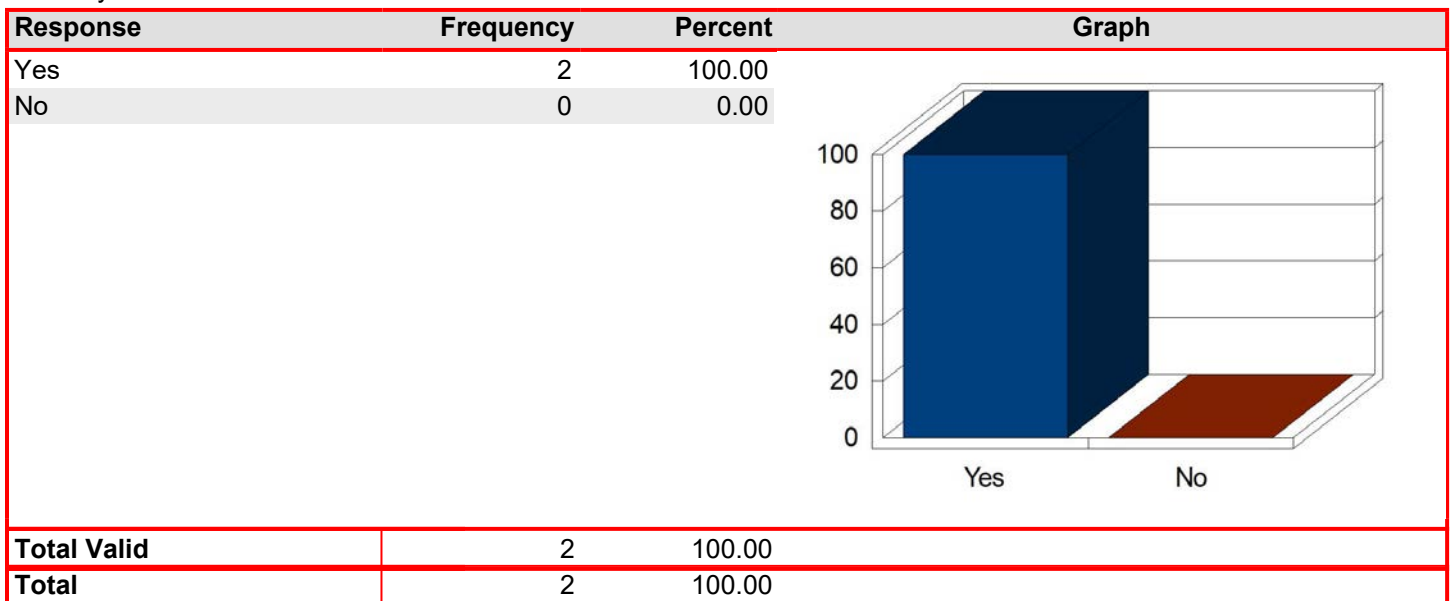
Student Classification:

Mean: 1.00



Would you recommend TVCC to a Friend?

Mean: 1.00



# Trinity Valley Community College

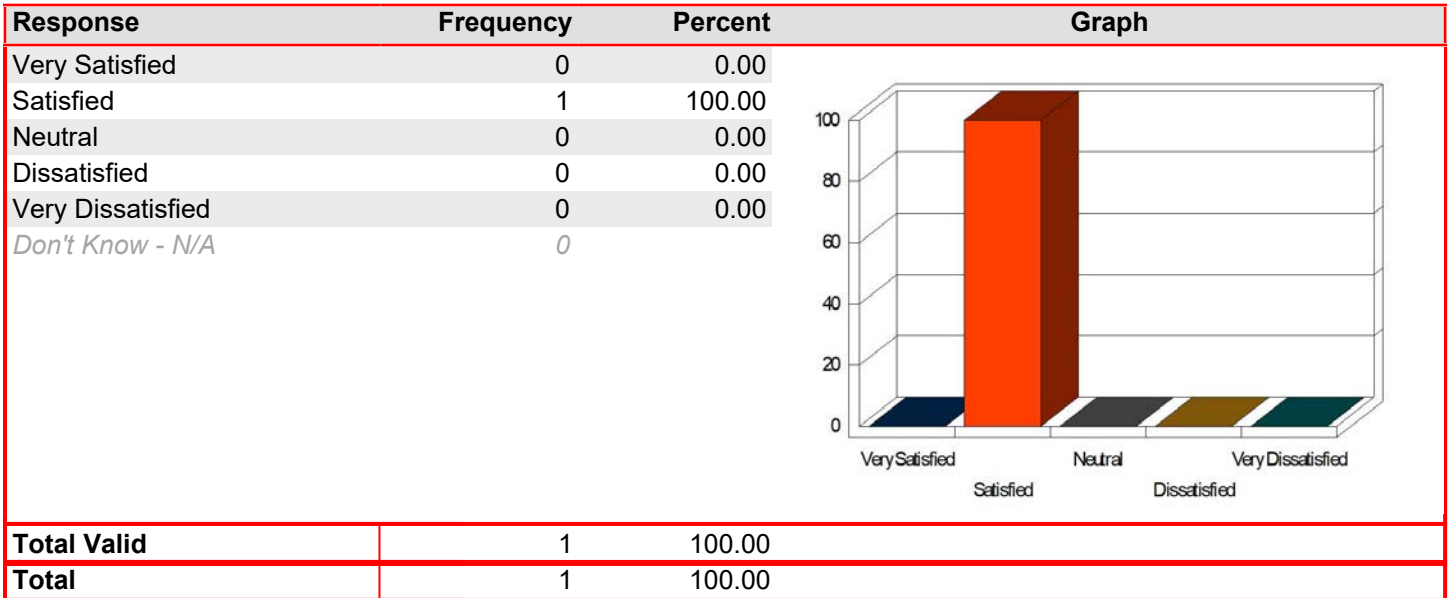
## Student Satisfaction Survey

2018

(Through Dual Credit, Internet Video Other Distance ED Medium)

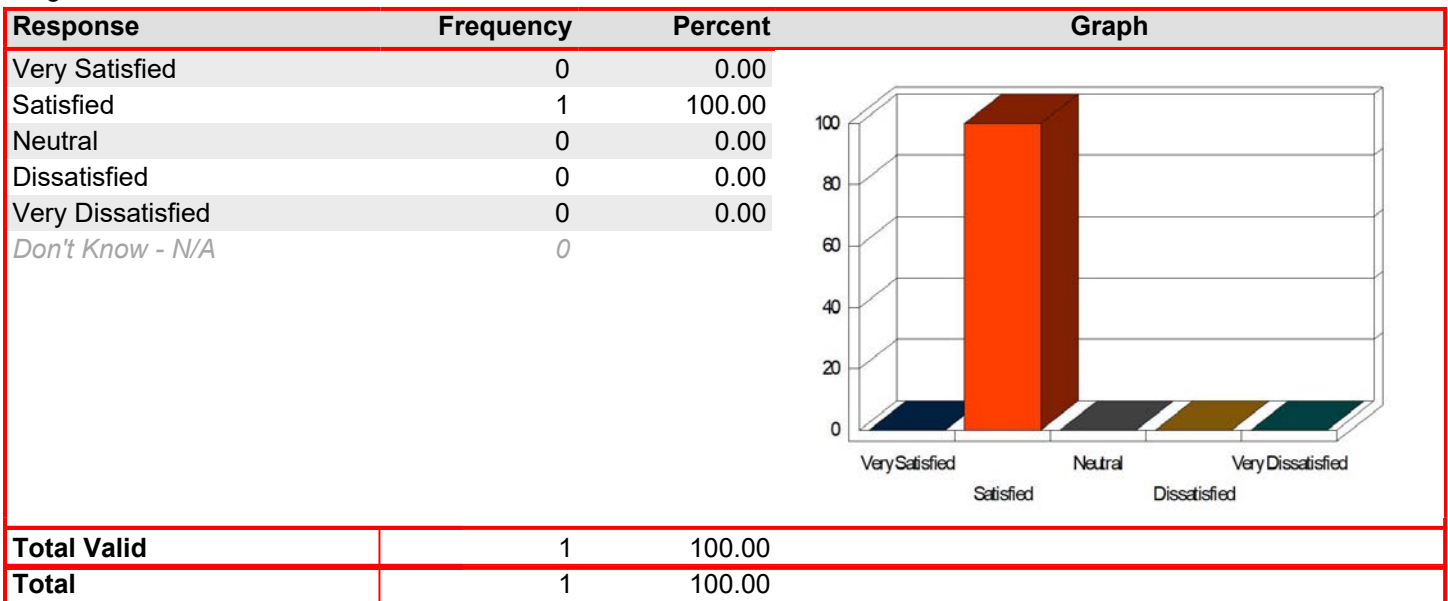
Registration & Admissions - Assistance of staff

Mean: 4.00



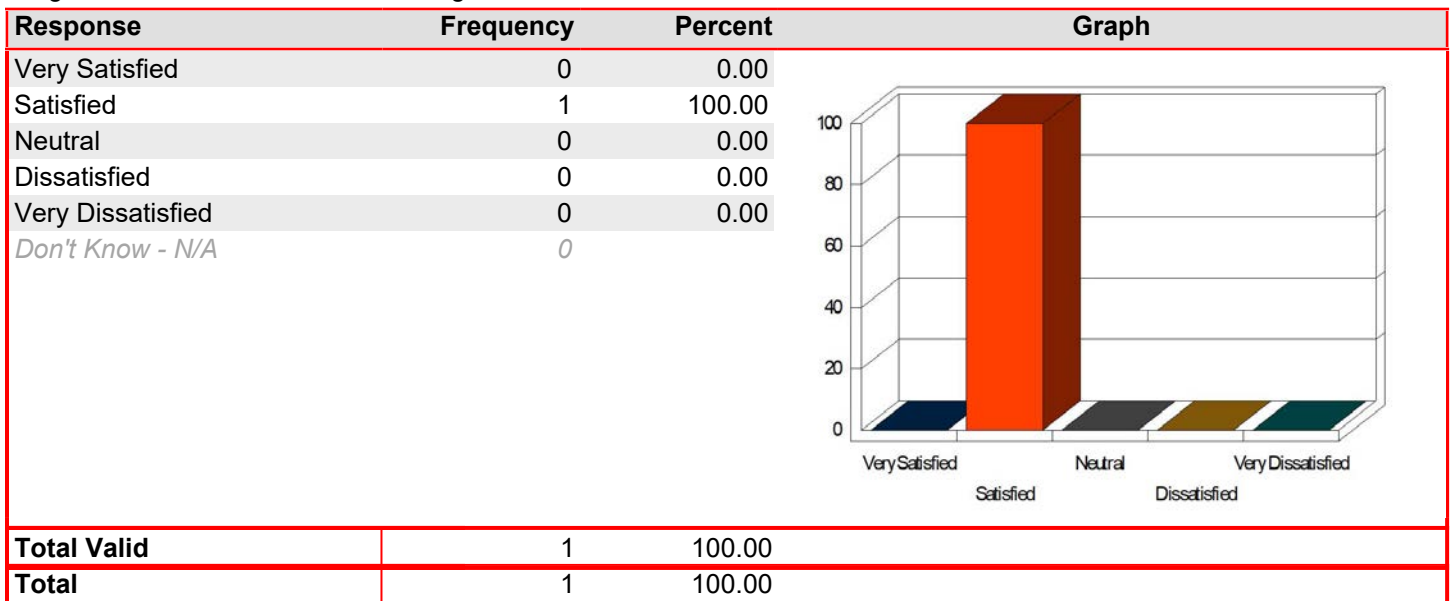
Registration & Admissions - Friendliness of staff

Mean: 4.00



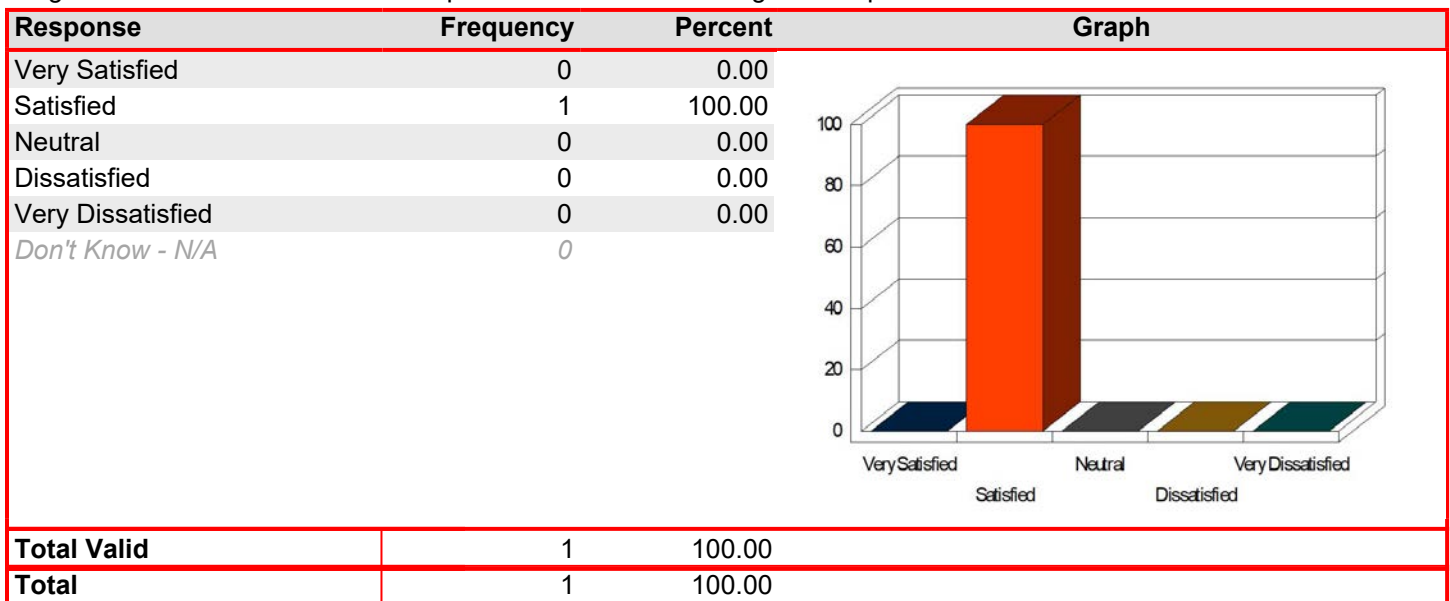
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.00



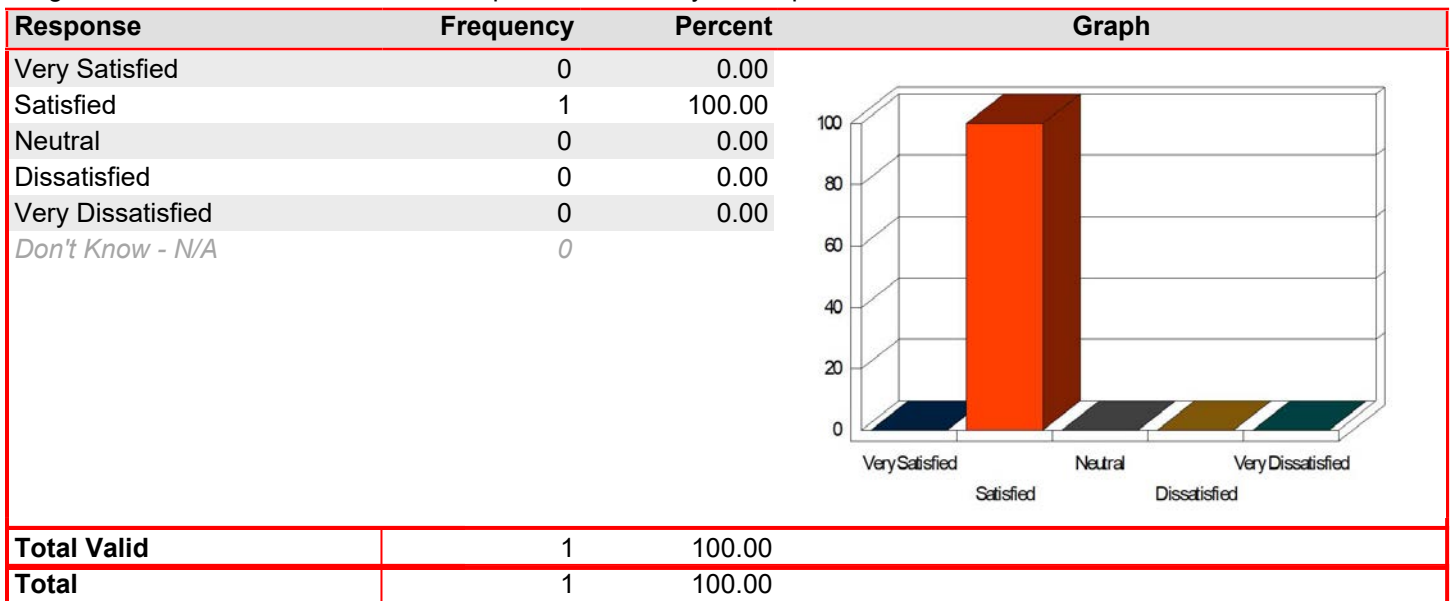
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.00



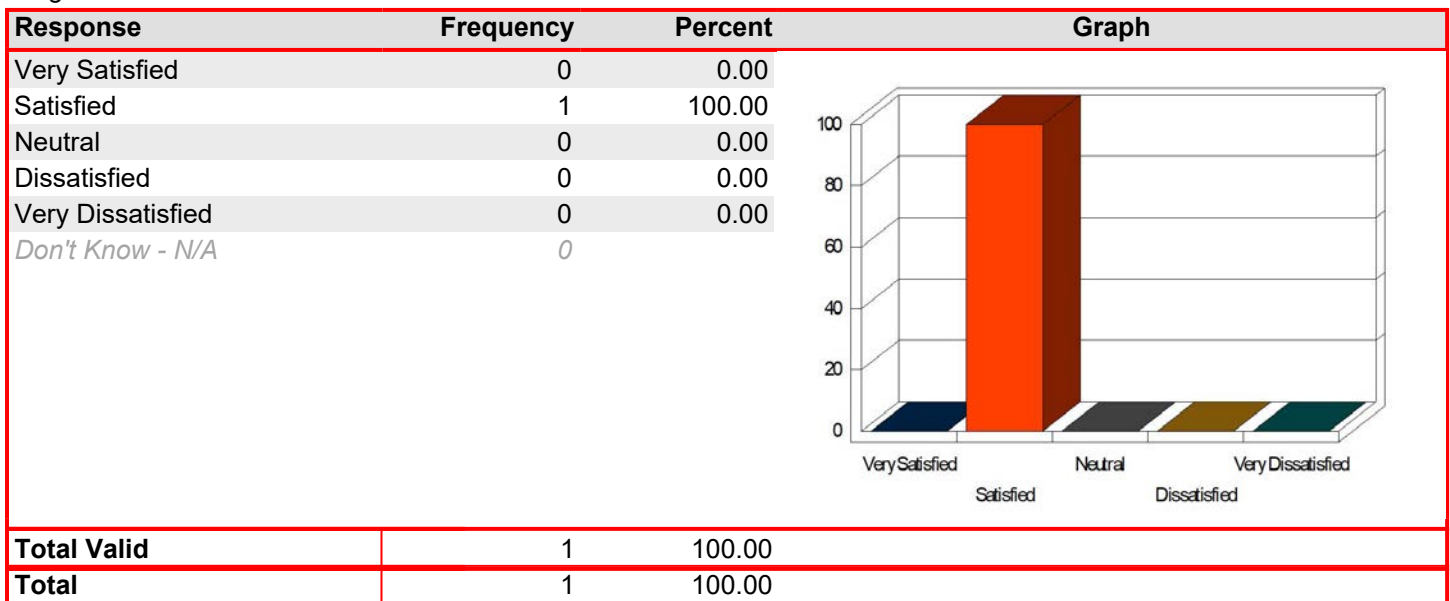
Registration & Admissions - Admissions process was easy to complete

Mean: 4.00



Registration & Admissions - Information I received was understandable

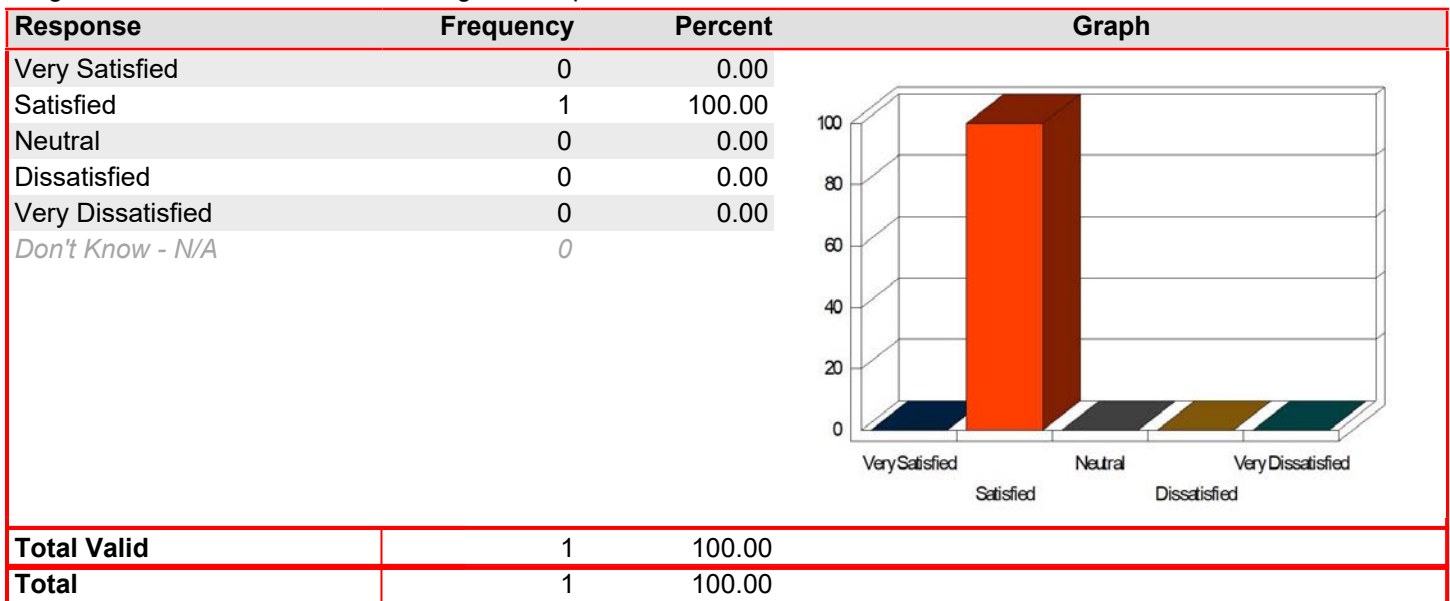
Mean: 4.00





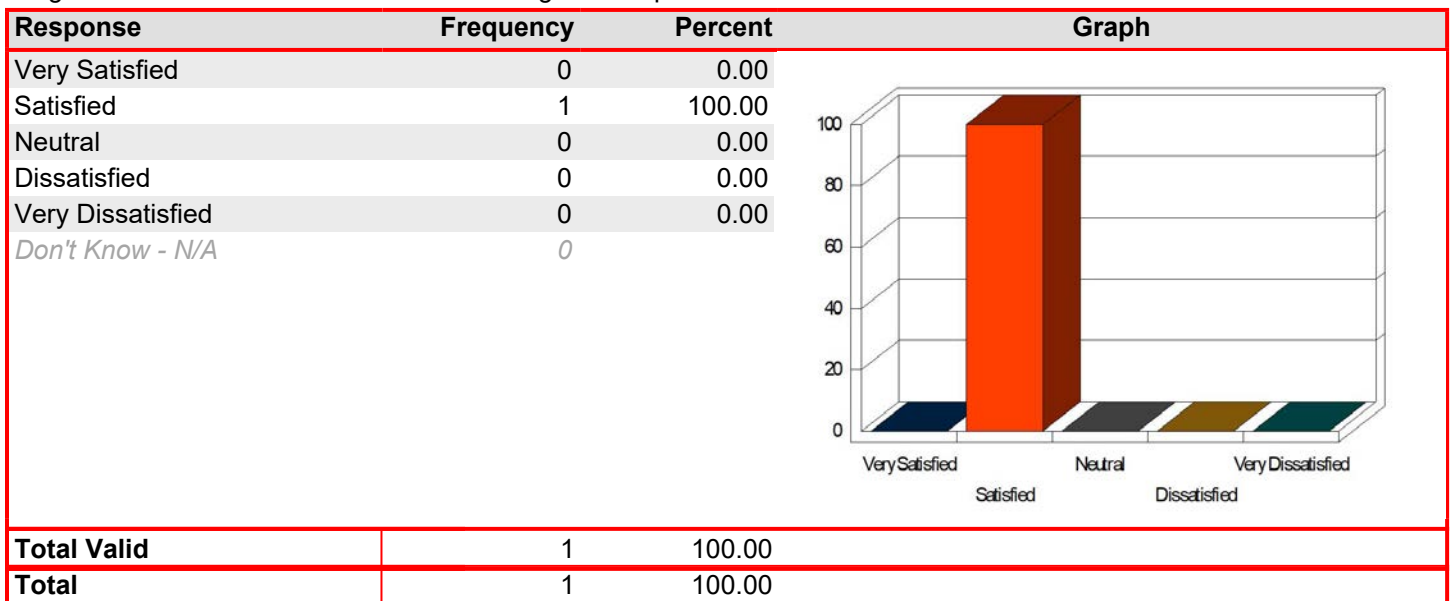
Registration & Admissions - Online registration process

Mean: 4.00



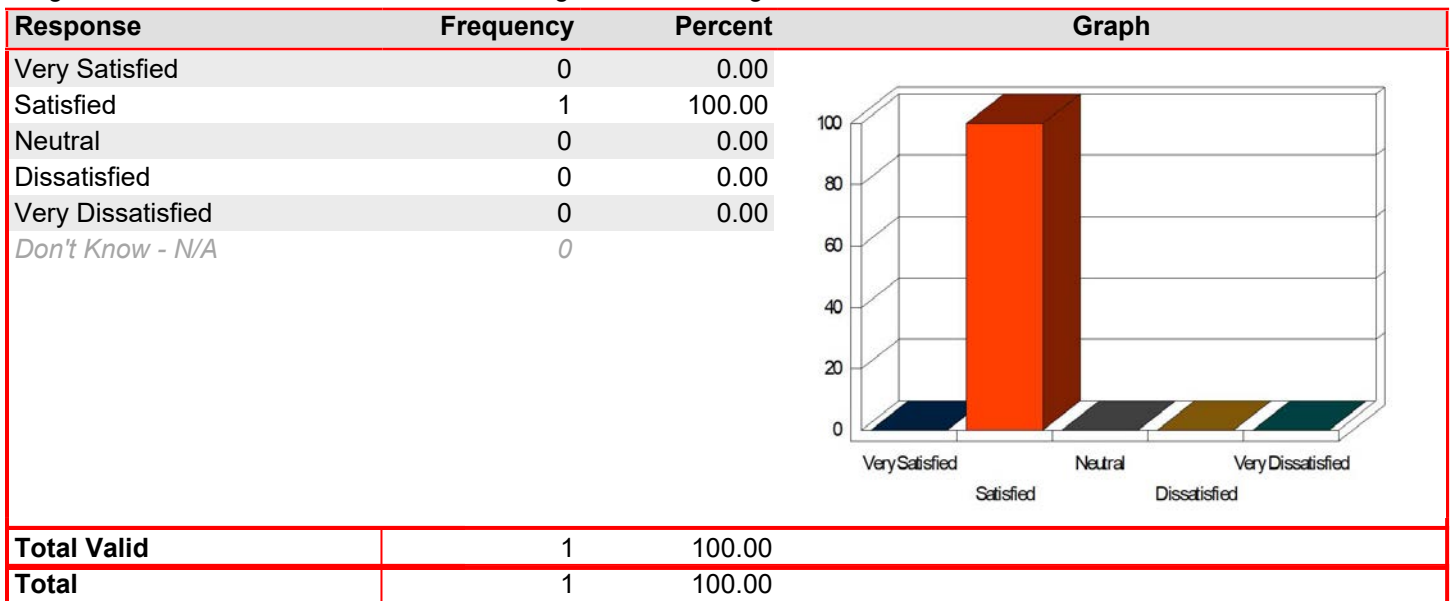
Registration & Admissions - Face-to-Face registration process

Mean: 4.00



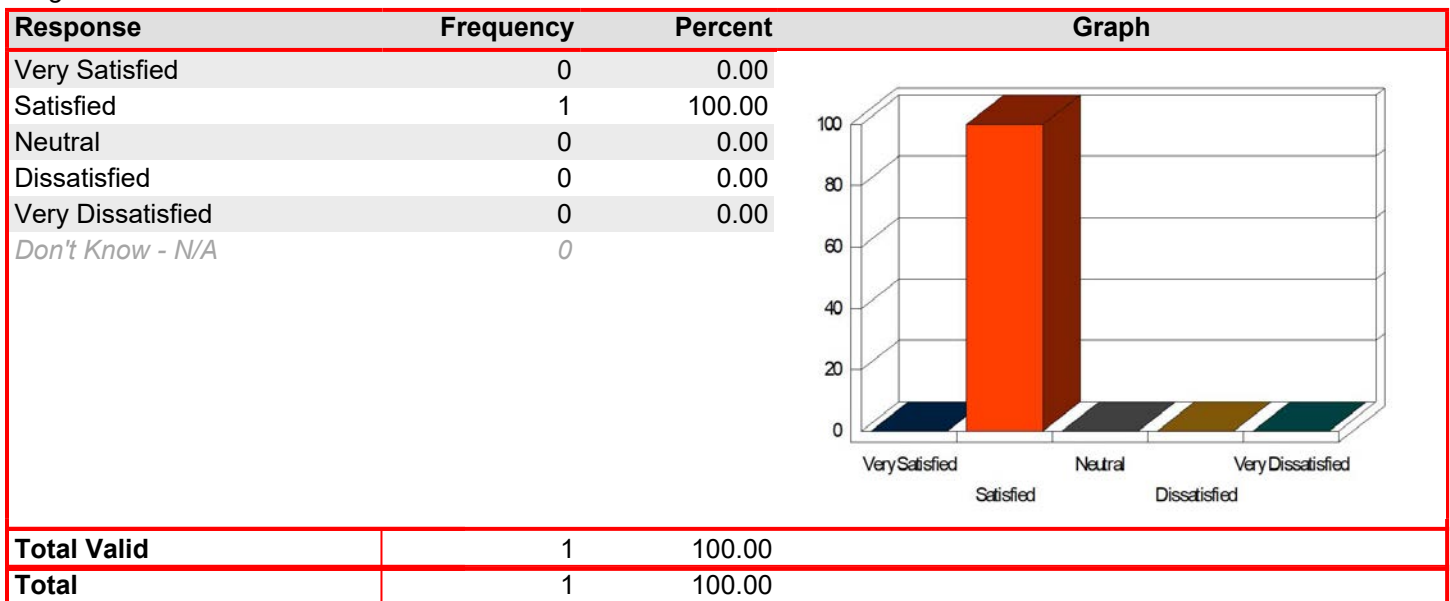
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.00



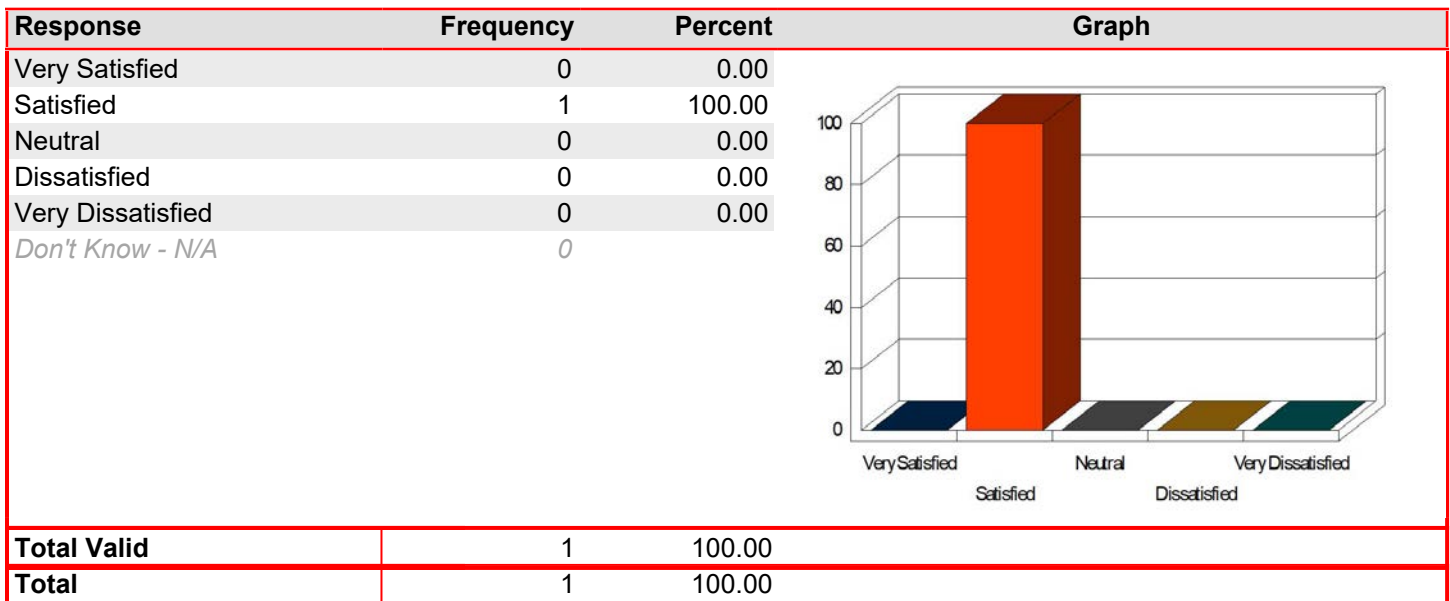
## Registration &amp; Admissions - Website information

Mean: 4.00



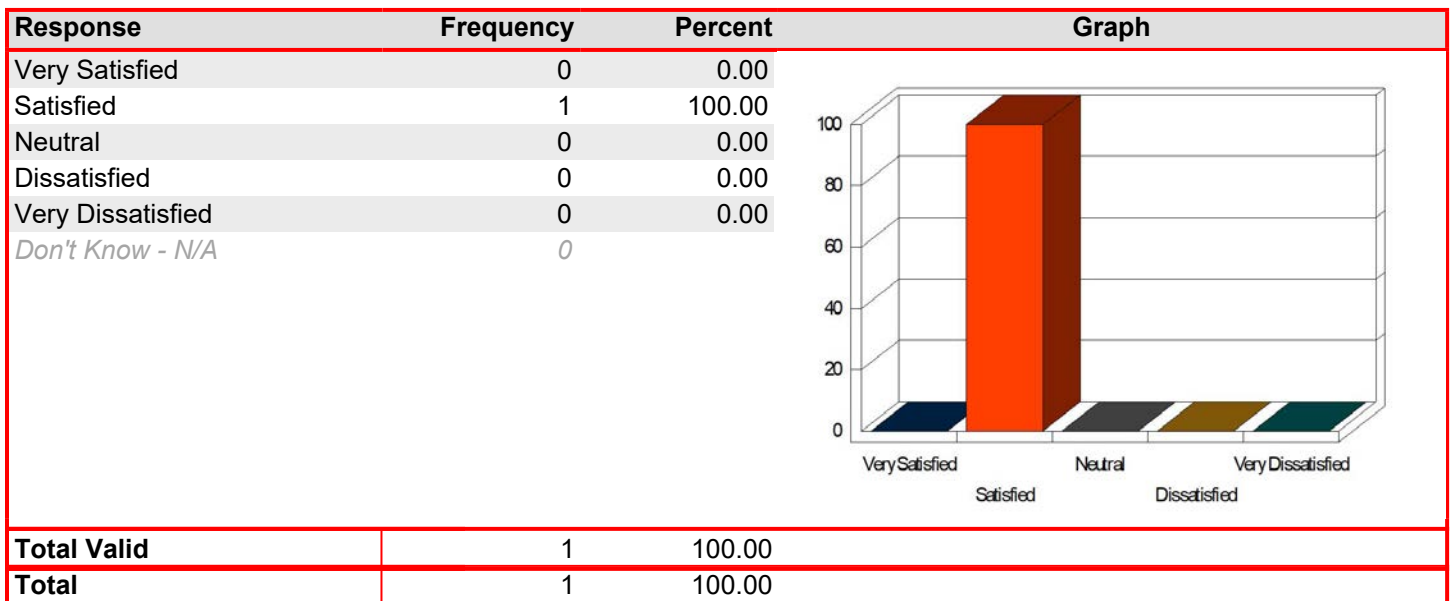
## Financial Aid - Assistance of staff

Mean: 4.00



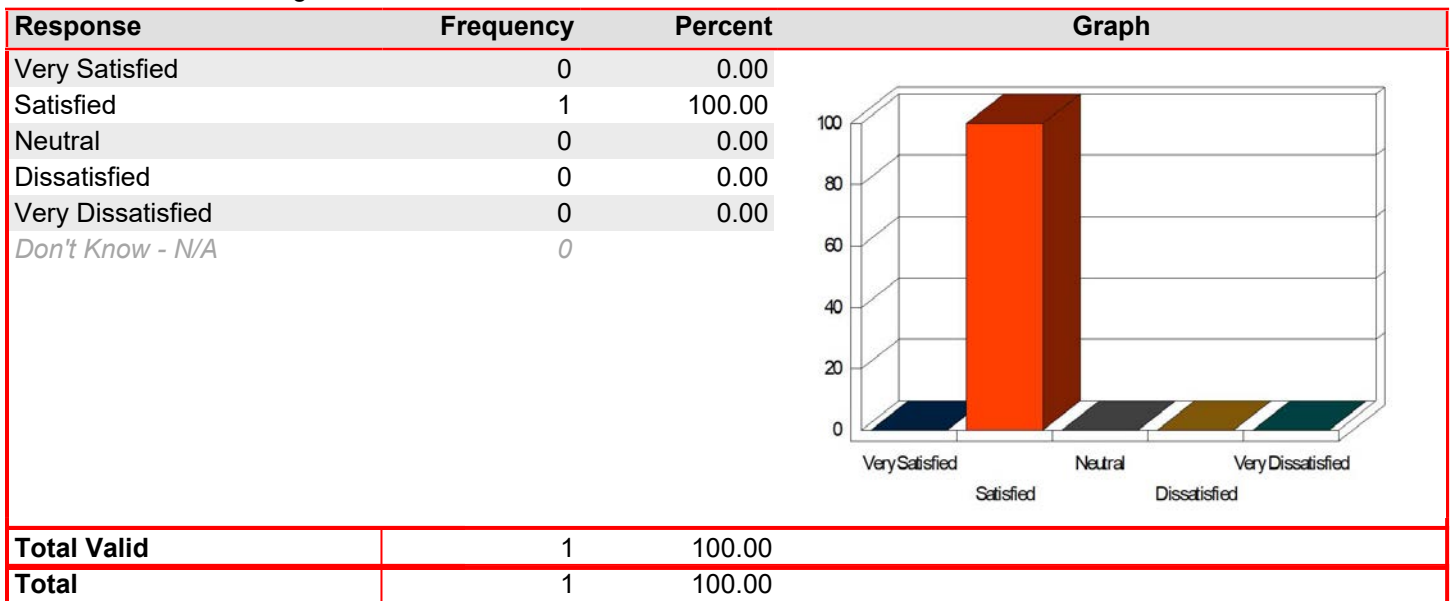
## Financial Aid - Friendliness of staff

Mean: 4.00



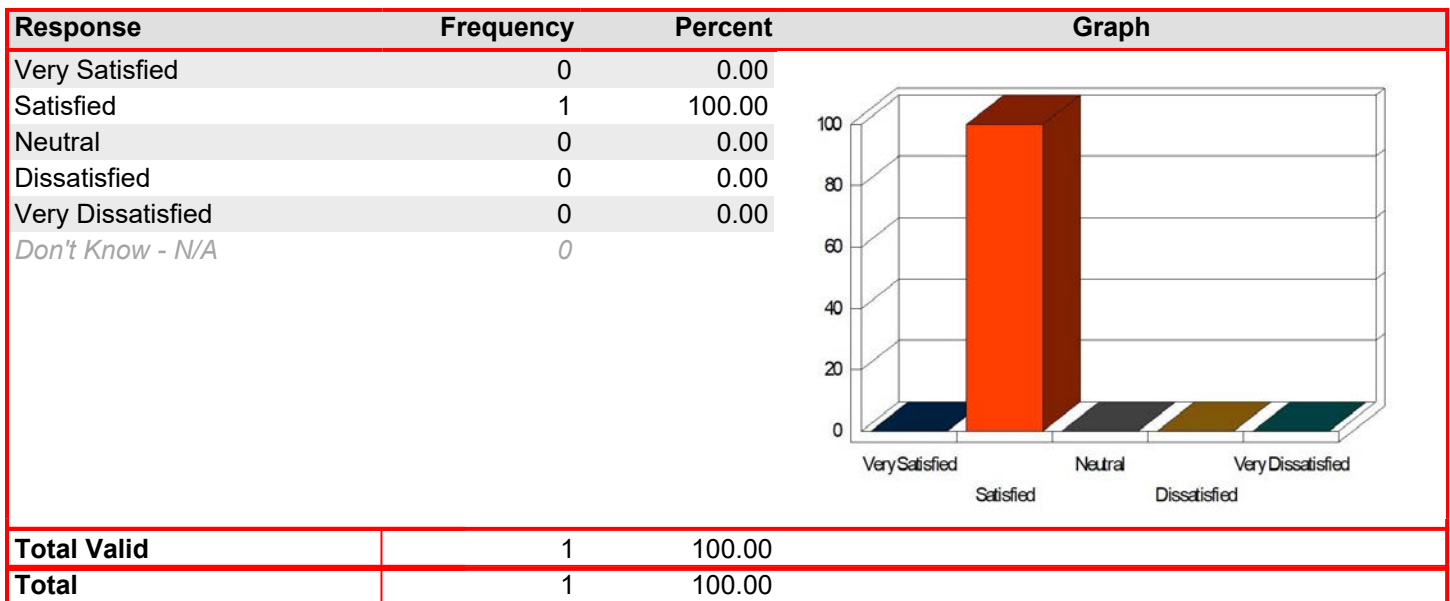
## Financial Aid - Knowledge of staff

Mean: 4.00



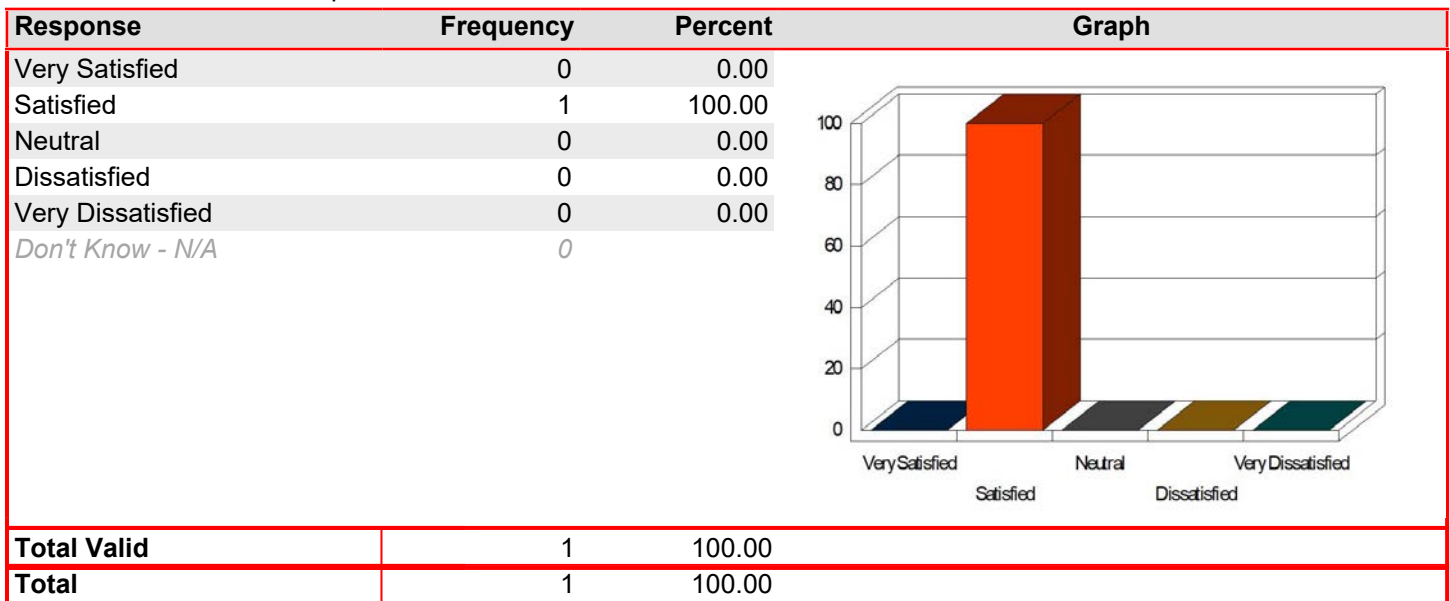
## Financial Aid - Information received is accurate

Mean: 4.00



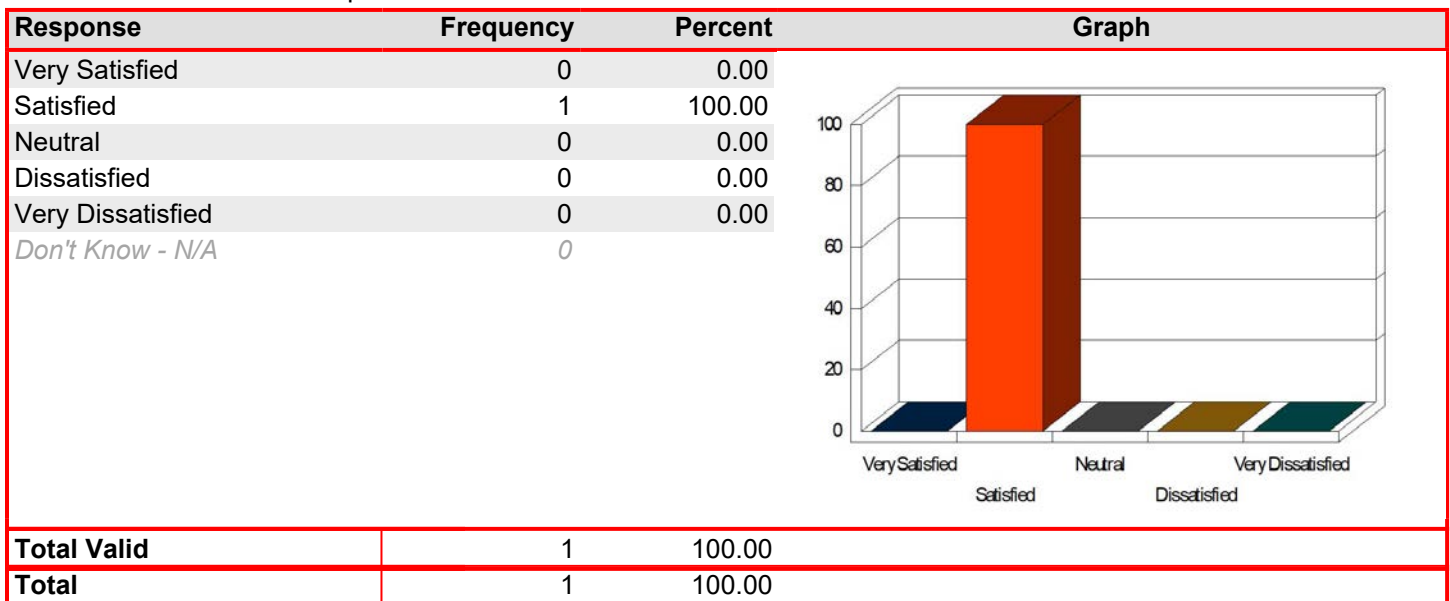
Financial Aid - Information presented is understandable

Mean: 4.00



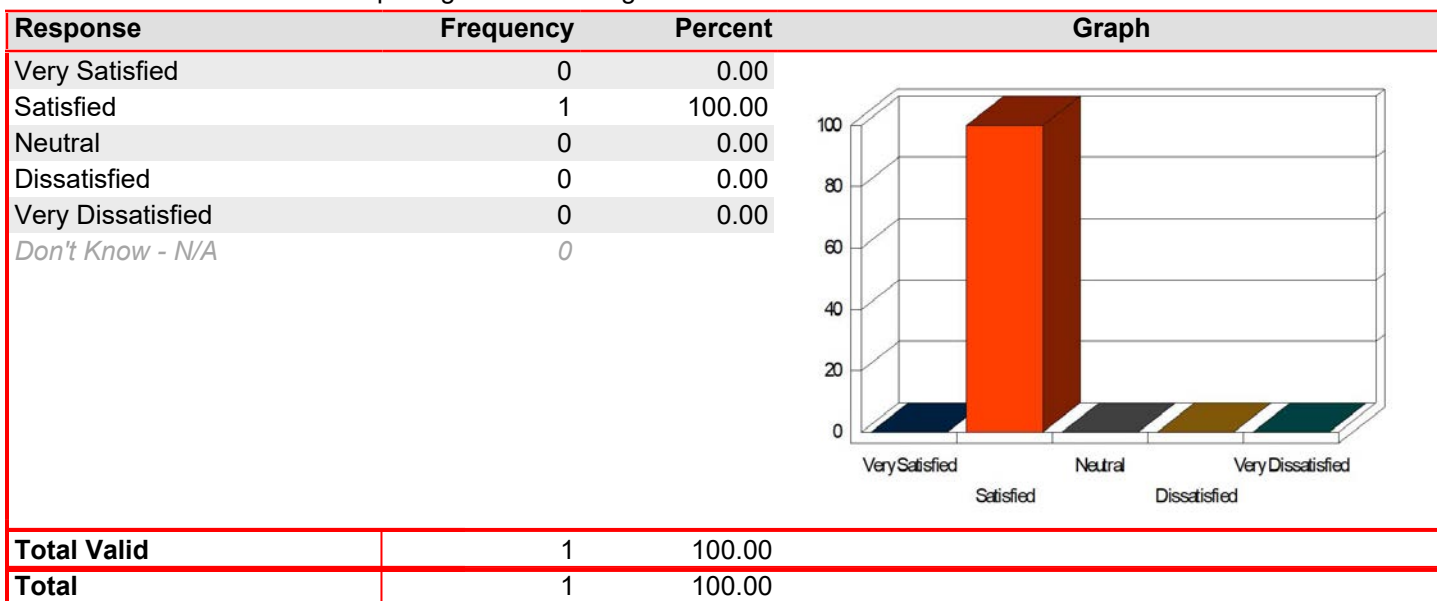
Financial Aid - Financial aid process

Mean: 4.00



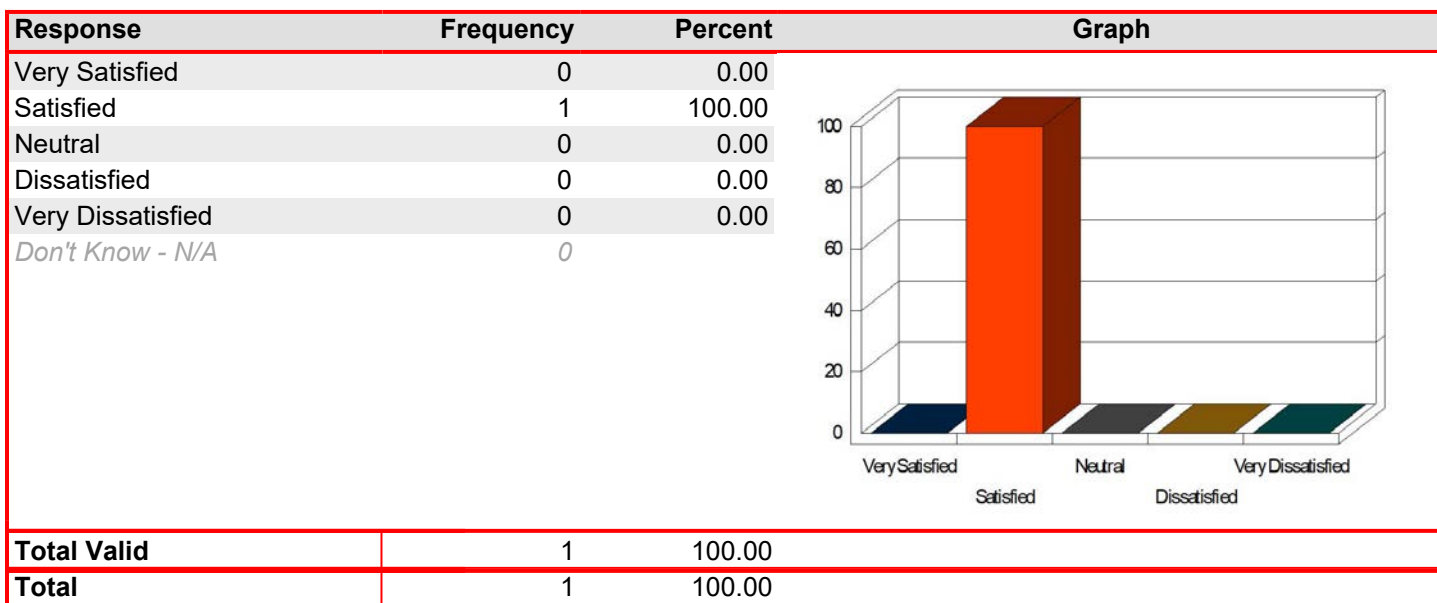
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.00



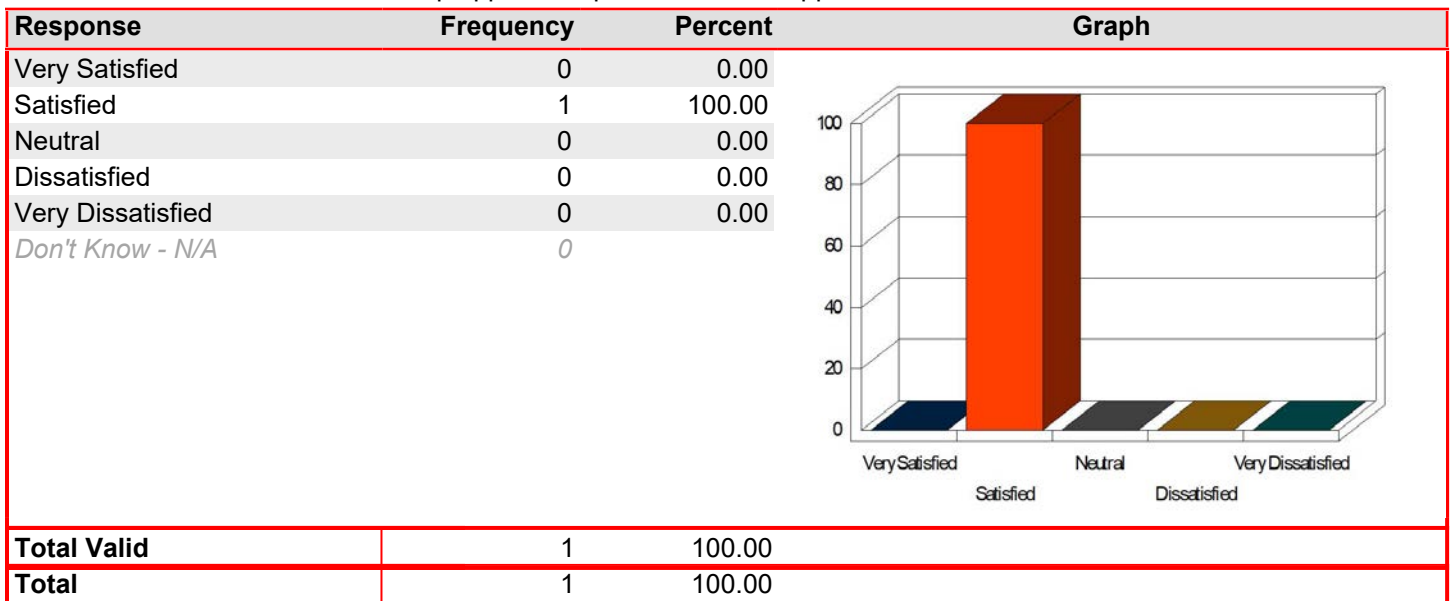
## Financial Aid - Assistance for Veteran benefits

Mean: 4.00



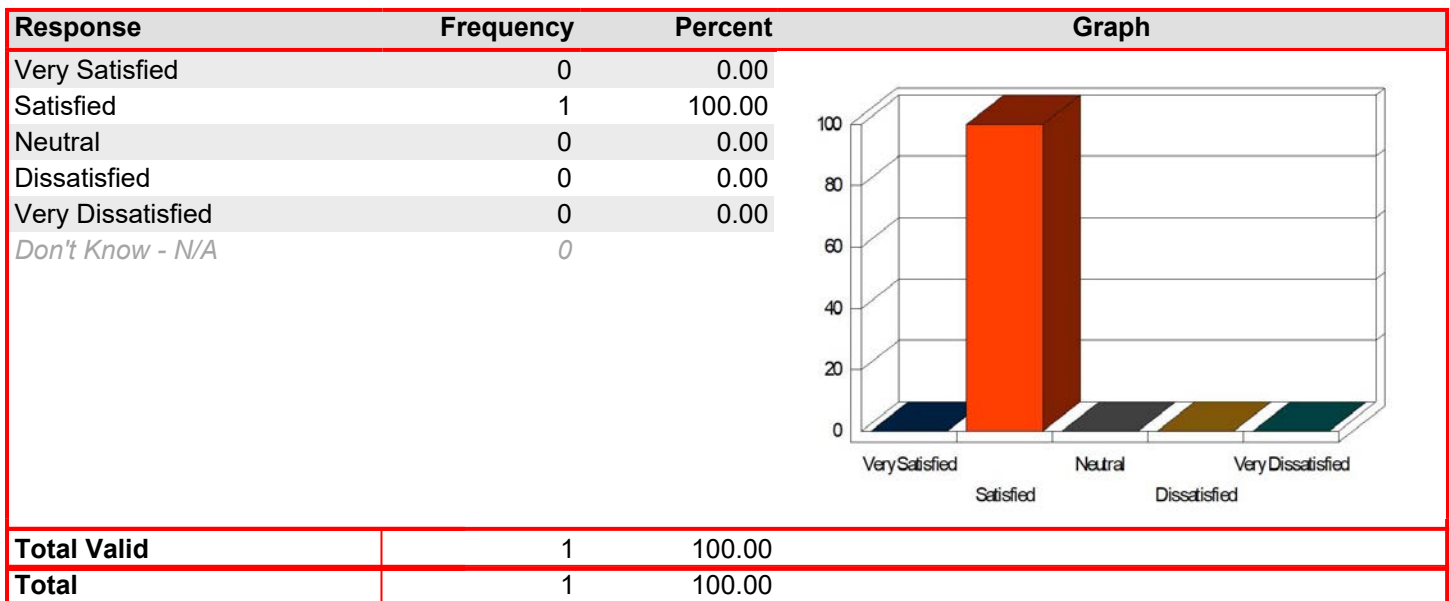
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.00



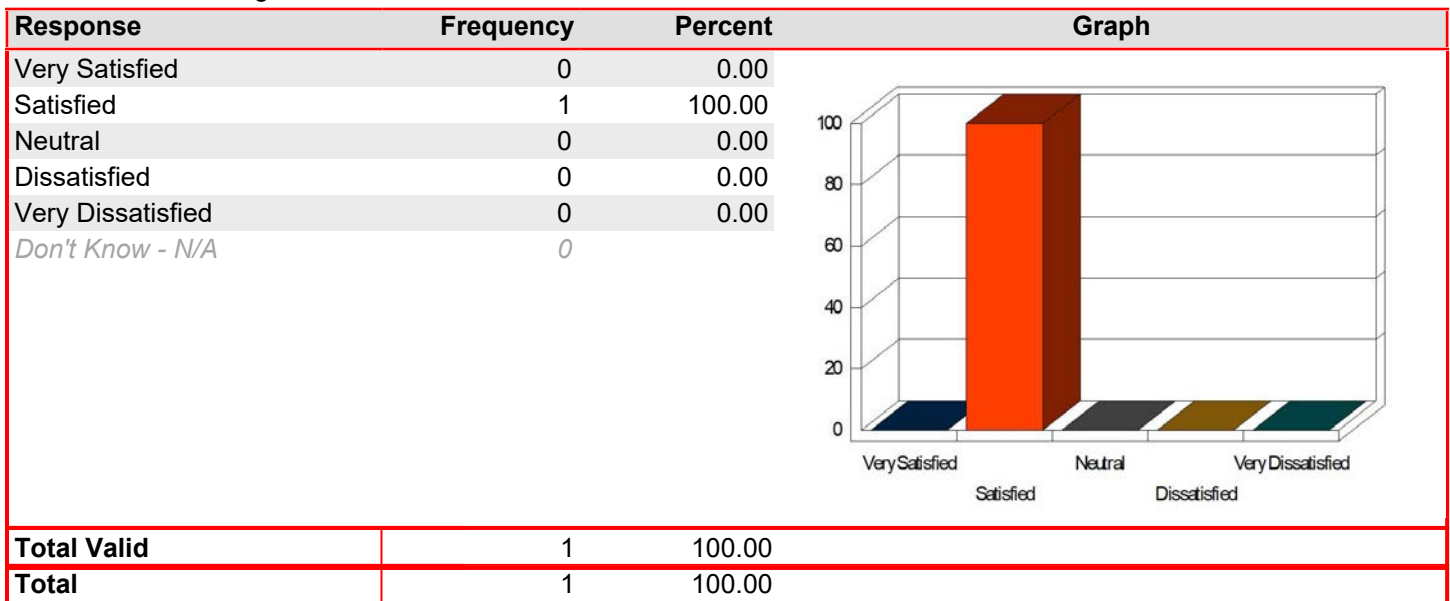
## Financial Aid - Website information

Mean: 4.00



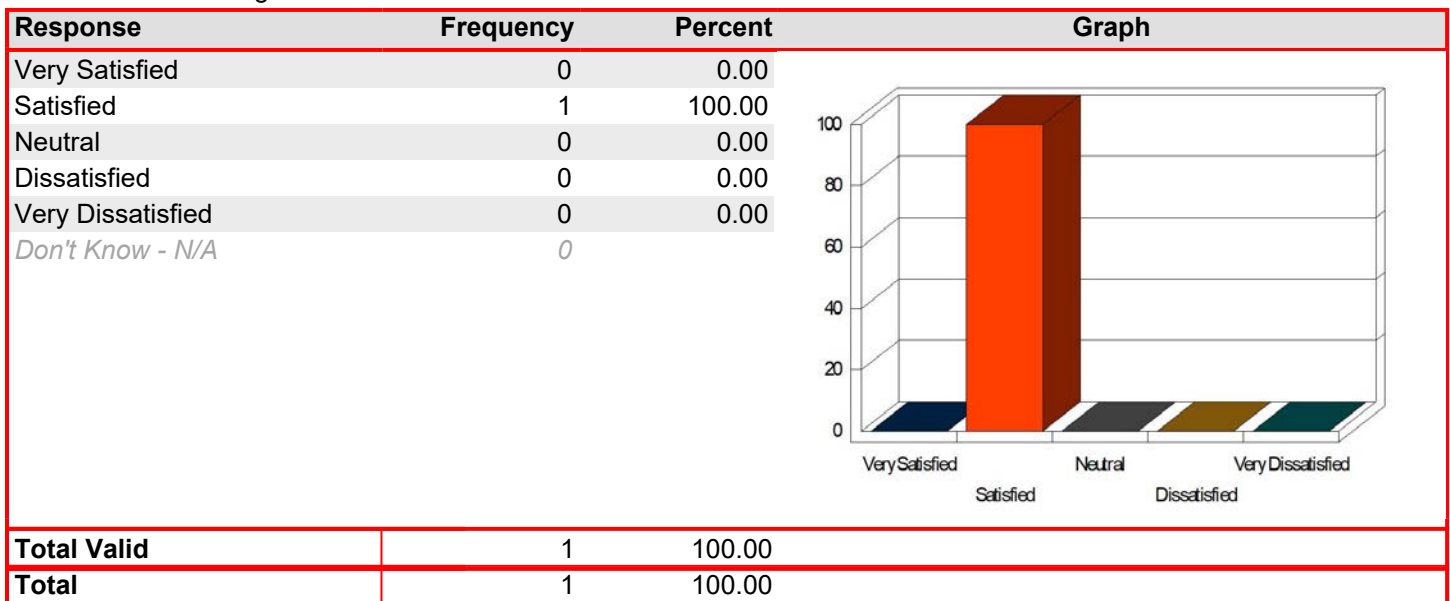
## Guidance/Counseling - Assistance of staff

Mean: 4.00



## Guidance/Counseling - Friendliness of staff

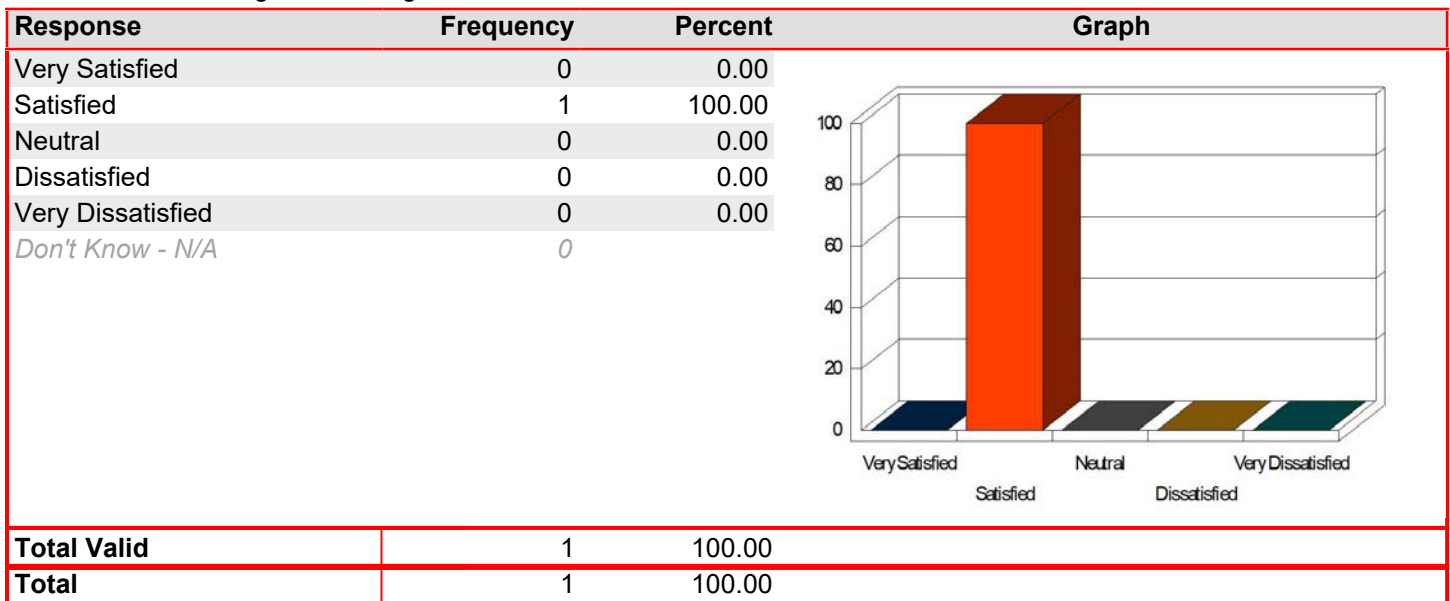
Mean: 4.00





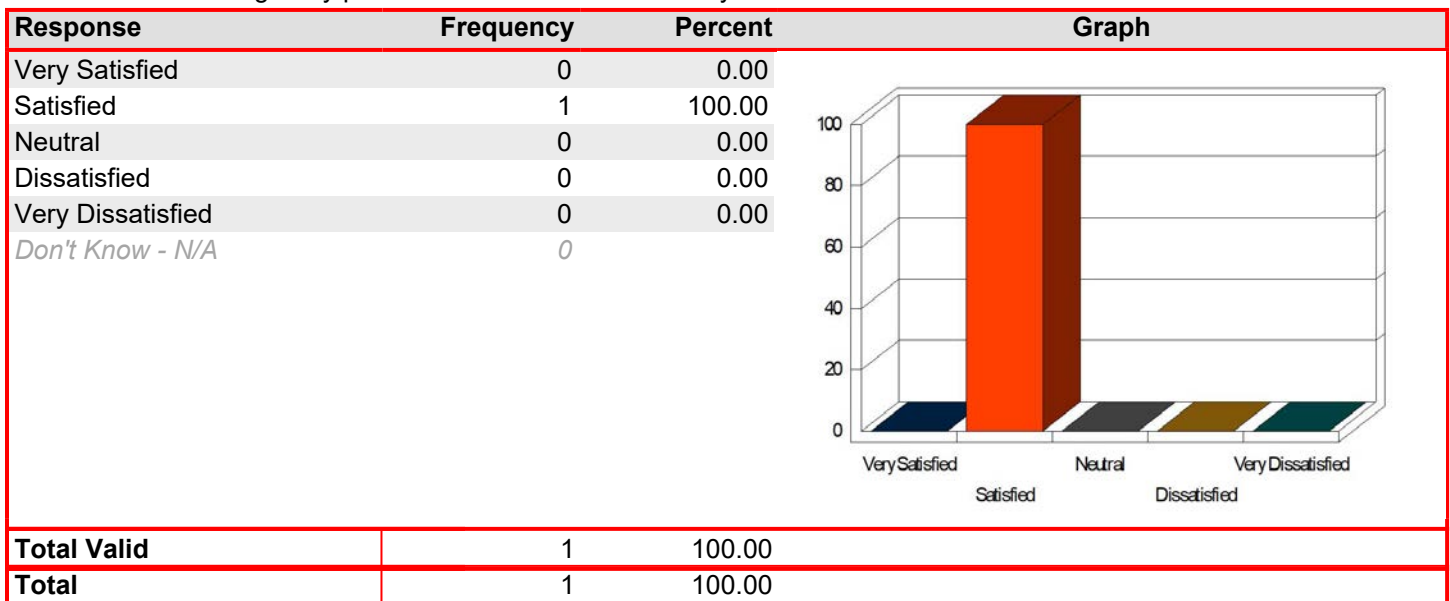
## Guidance/Counseling - Knowledge of staff

Mean: 4.00



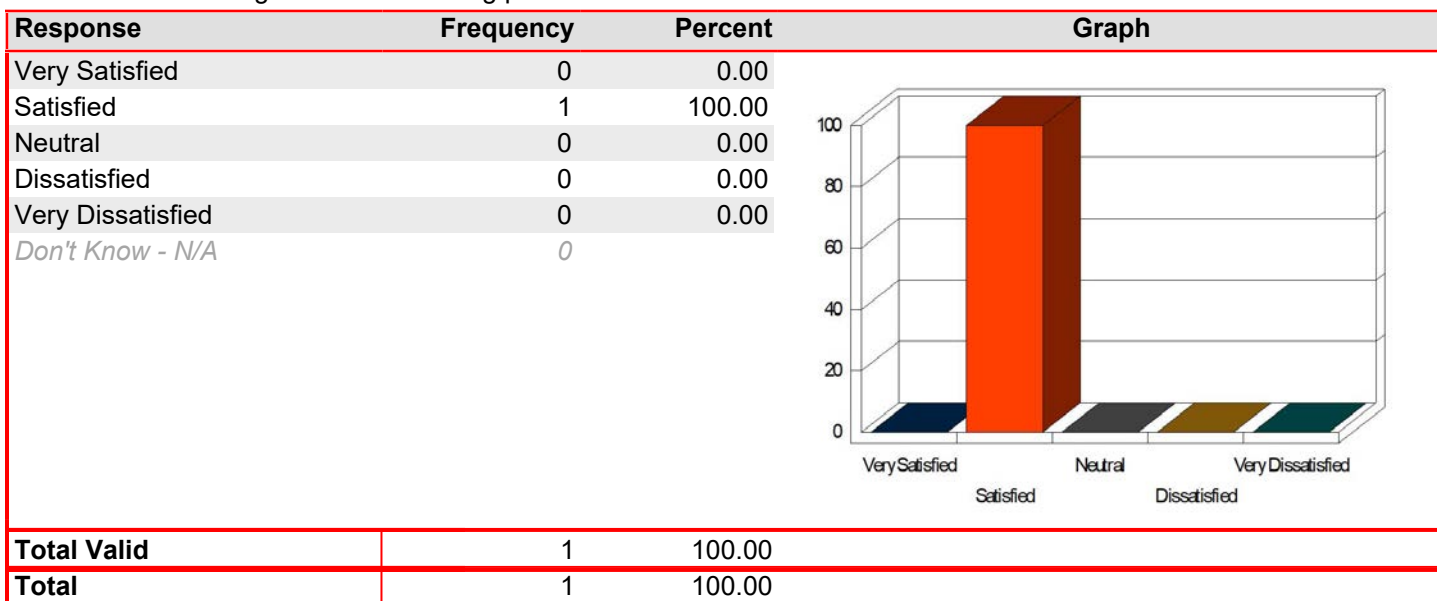
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.00



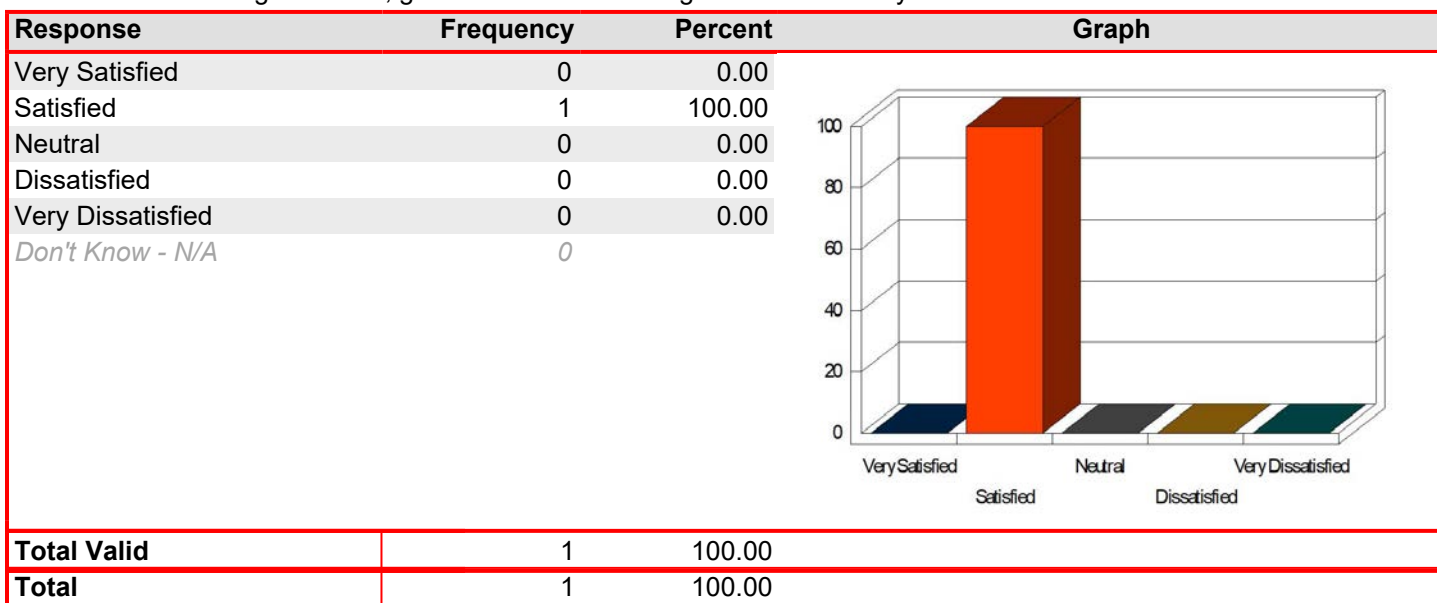
## Guidance/Counseling - Student advising process

Mean: 4.00



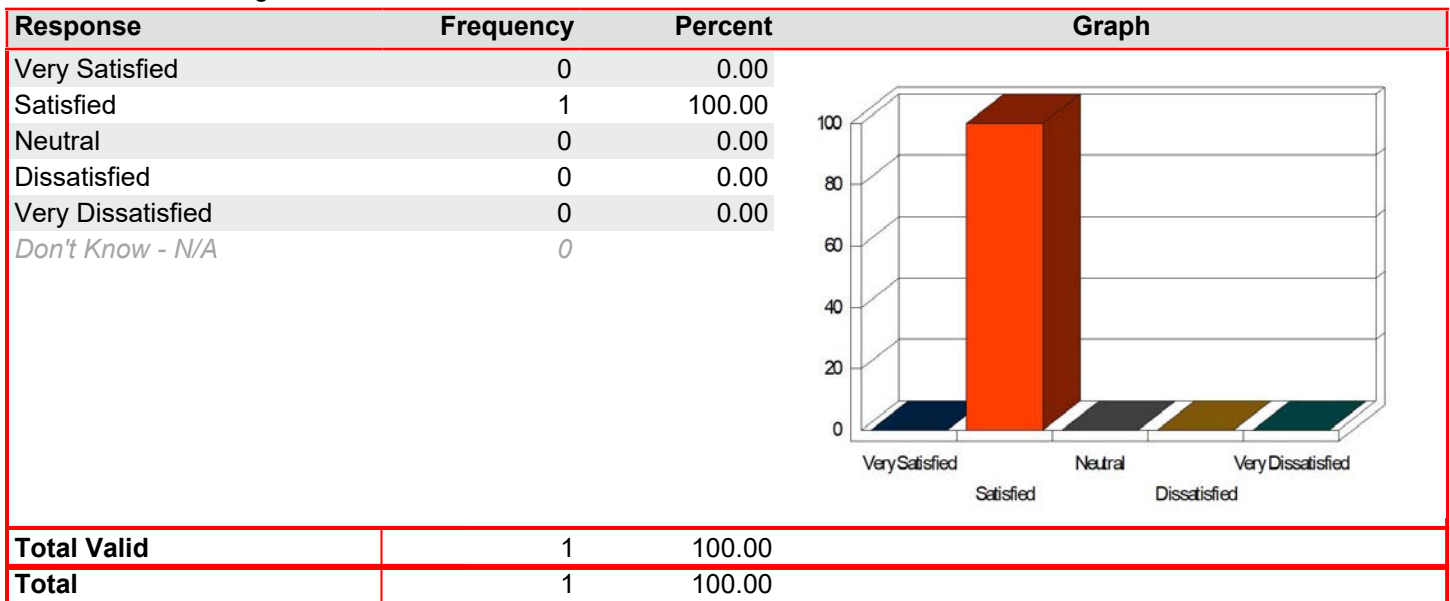
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.00



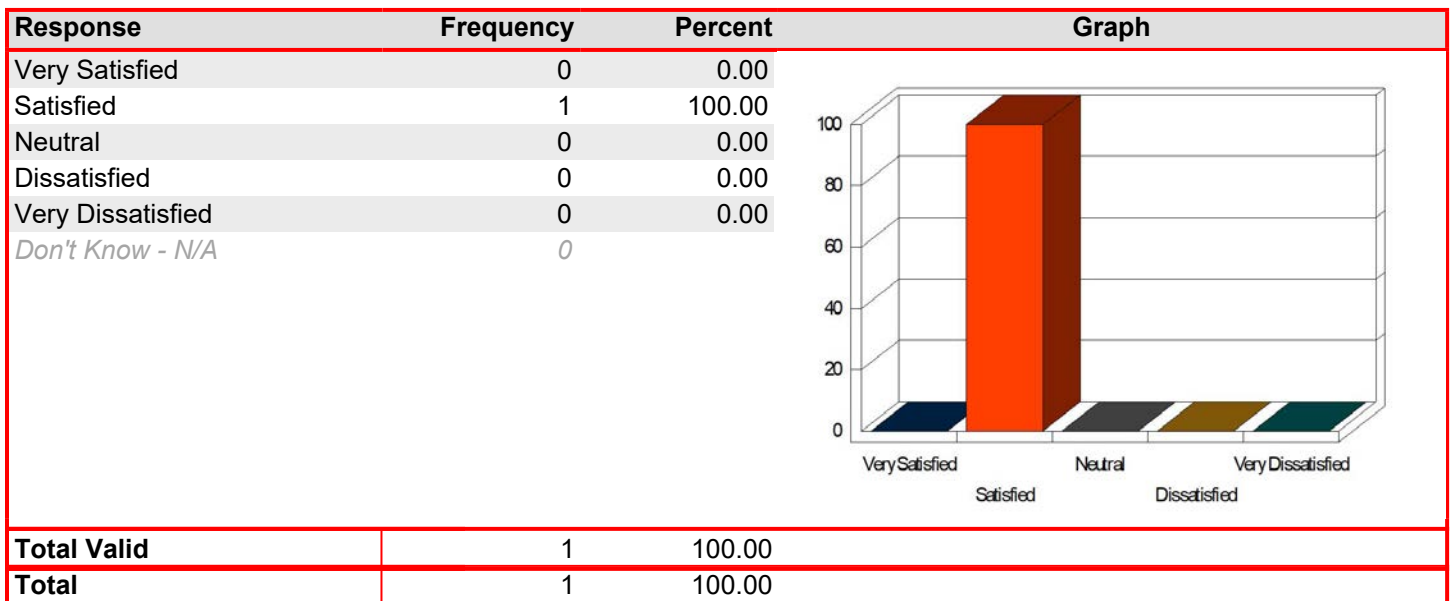
## Guidance/Counseling - Website information

Mean: 4.00



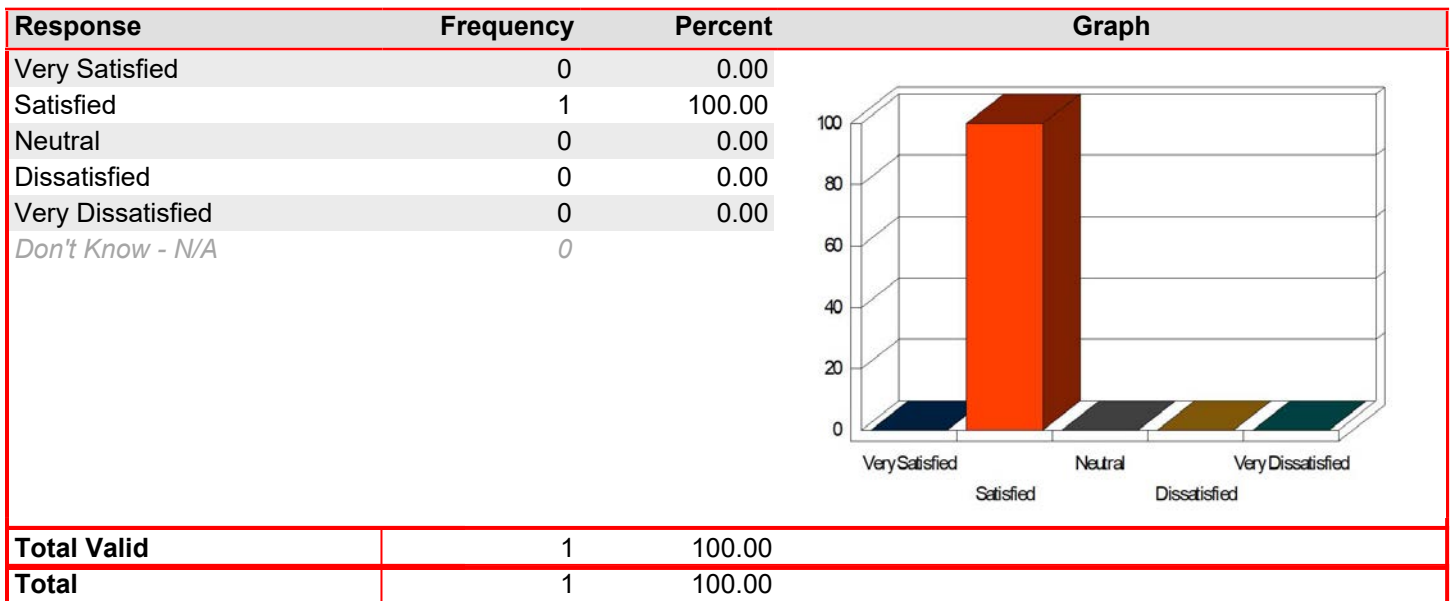
## Business Office/Cashier - Assistance of staff

Mean: 4.00



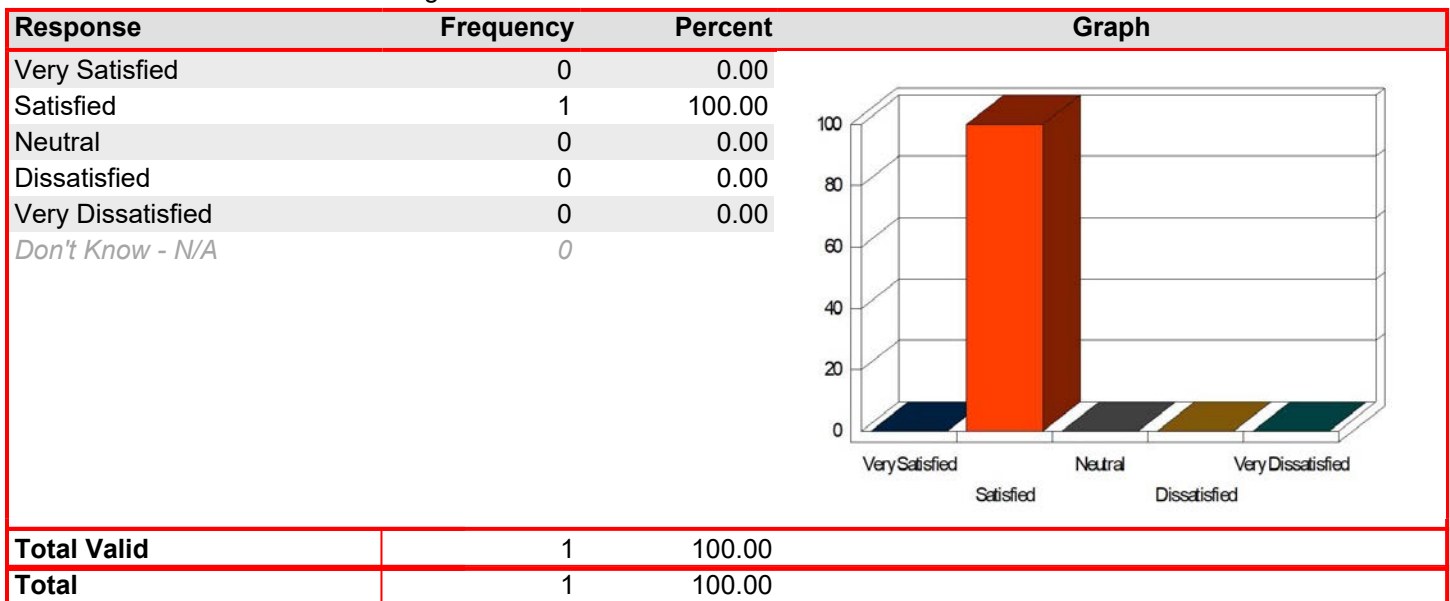
## Business Office/Cashier - Friendliness of staff

Mean: 4.00



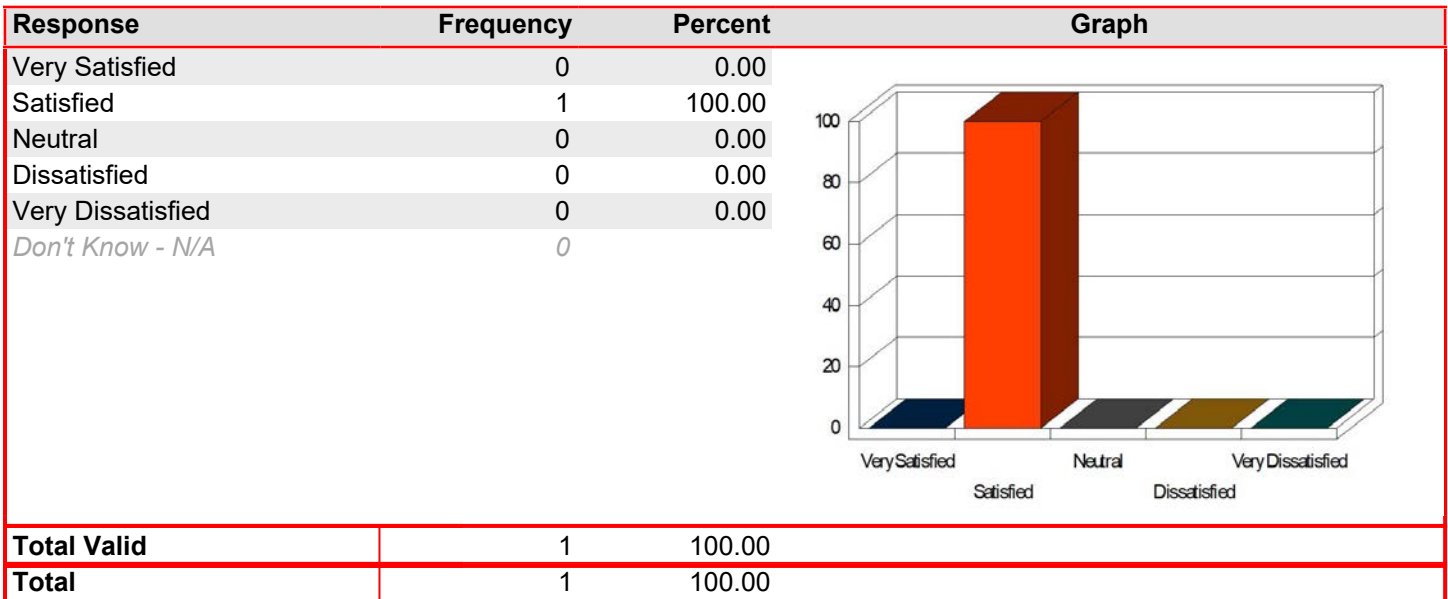
## Business Office/Cashier - Knowledge of staff

Mean: 4.00



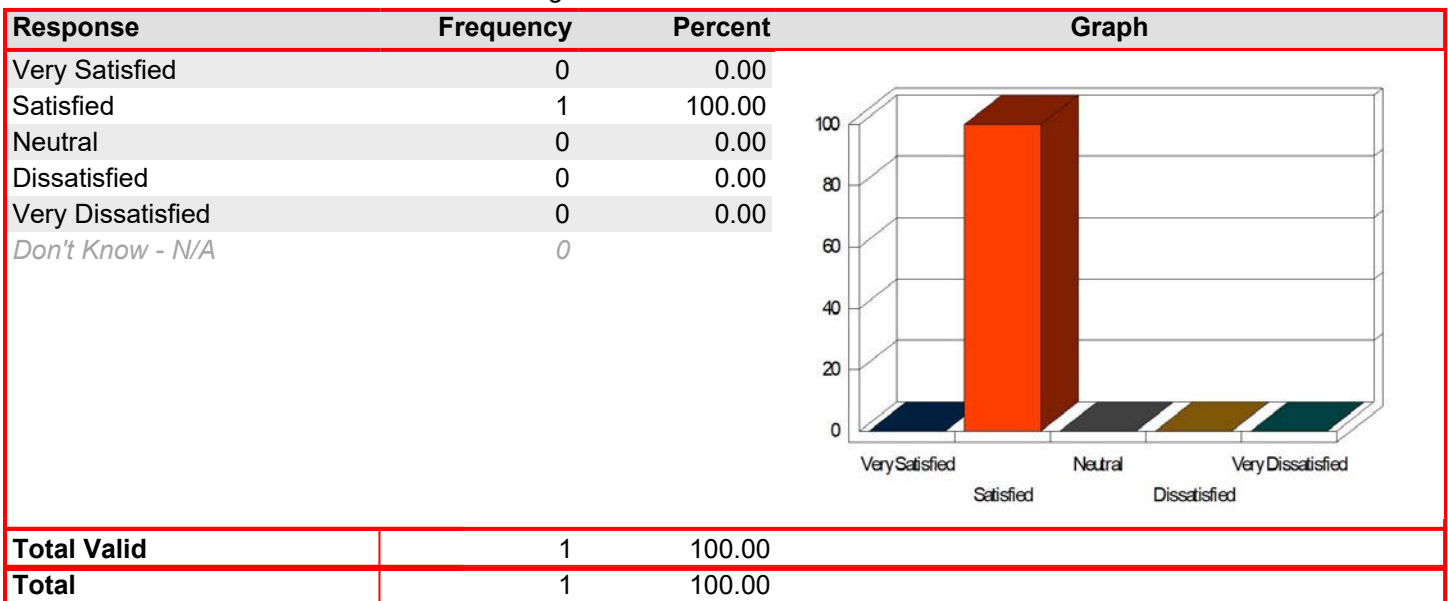
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.00



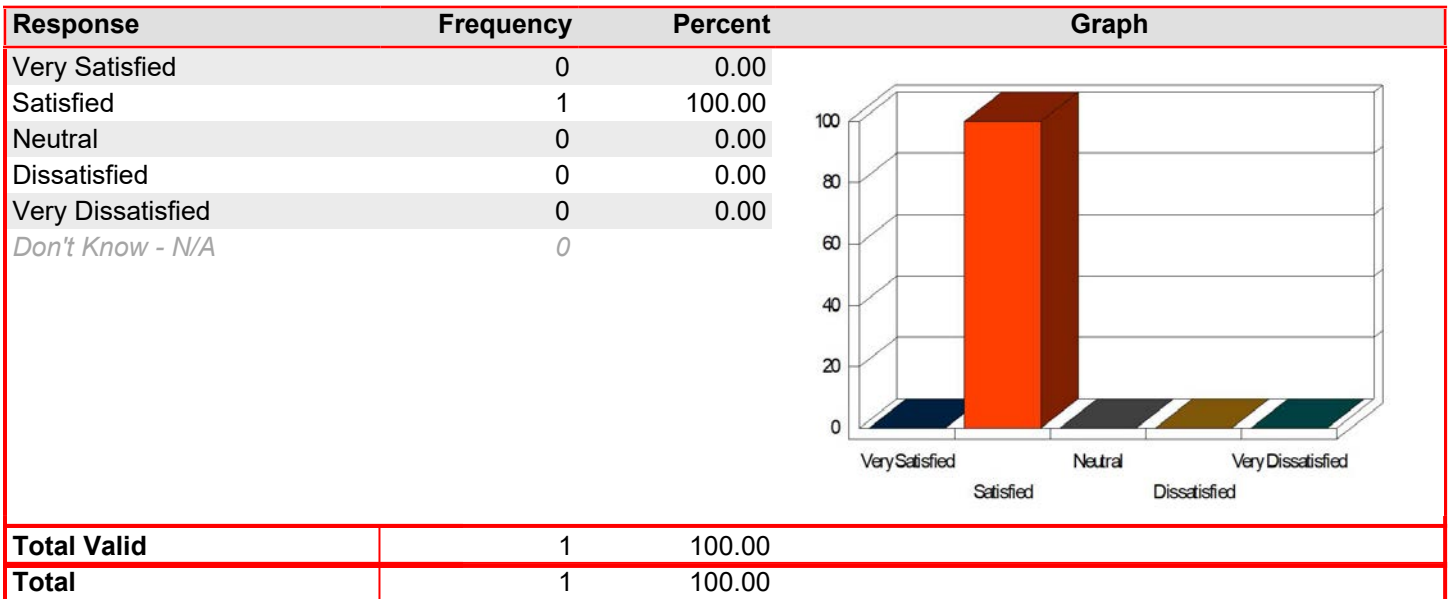
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.00



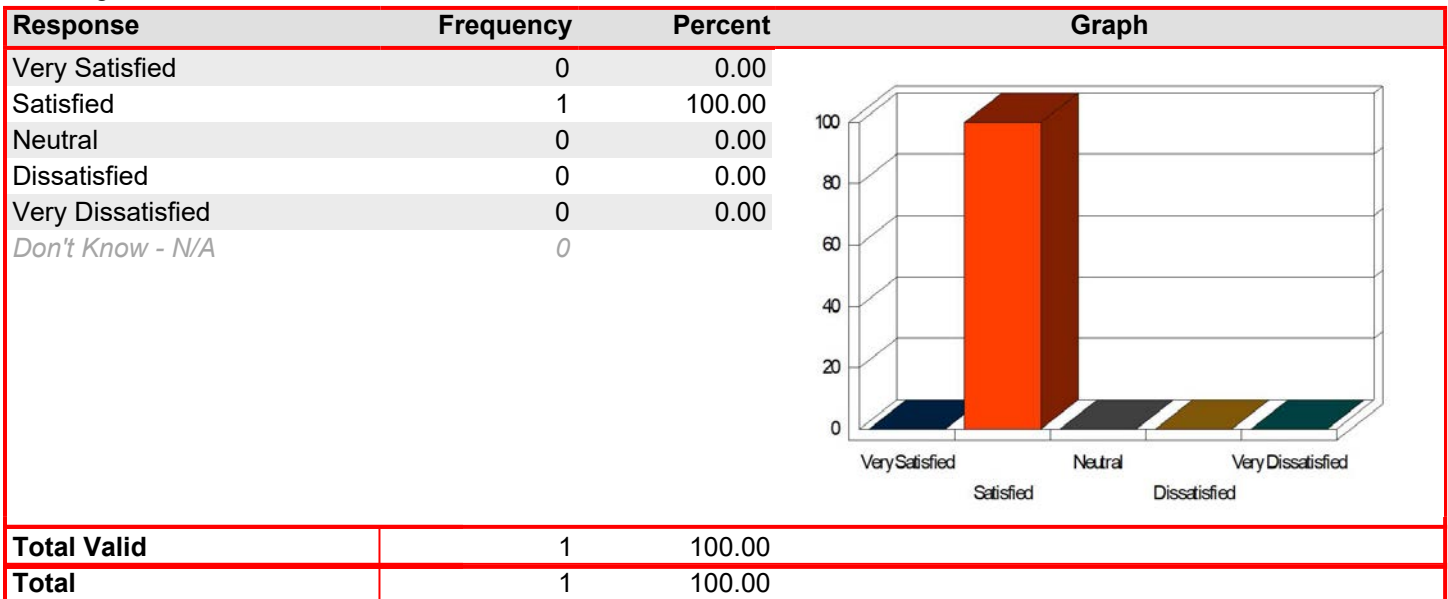
## Business Office/Cashier - Website information

Mean: 4.00



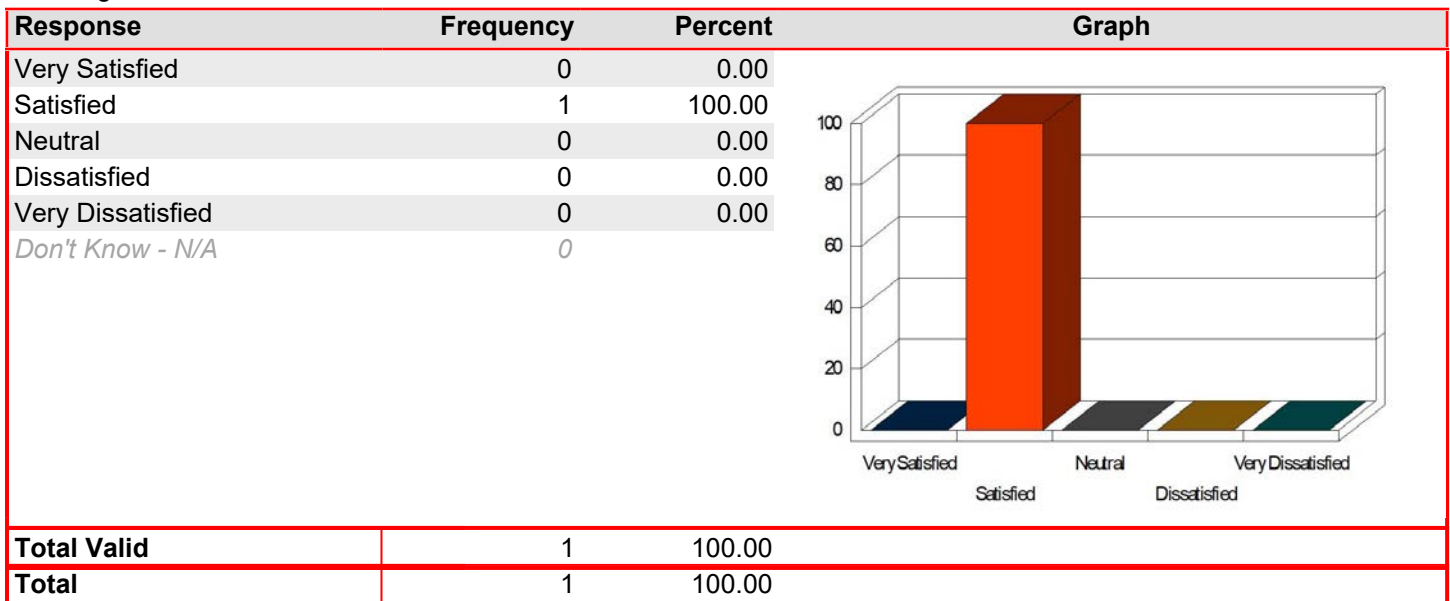
## Tutoring/CAPS - Assistance of staff

Mean: 4.00



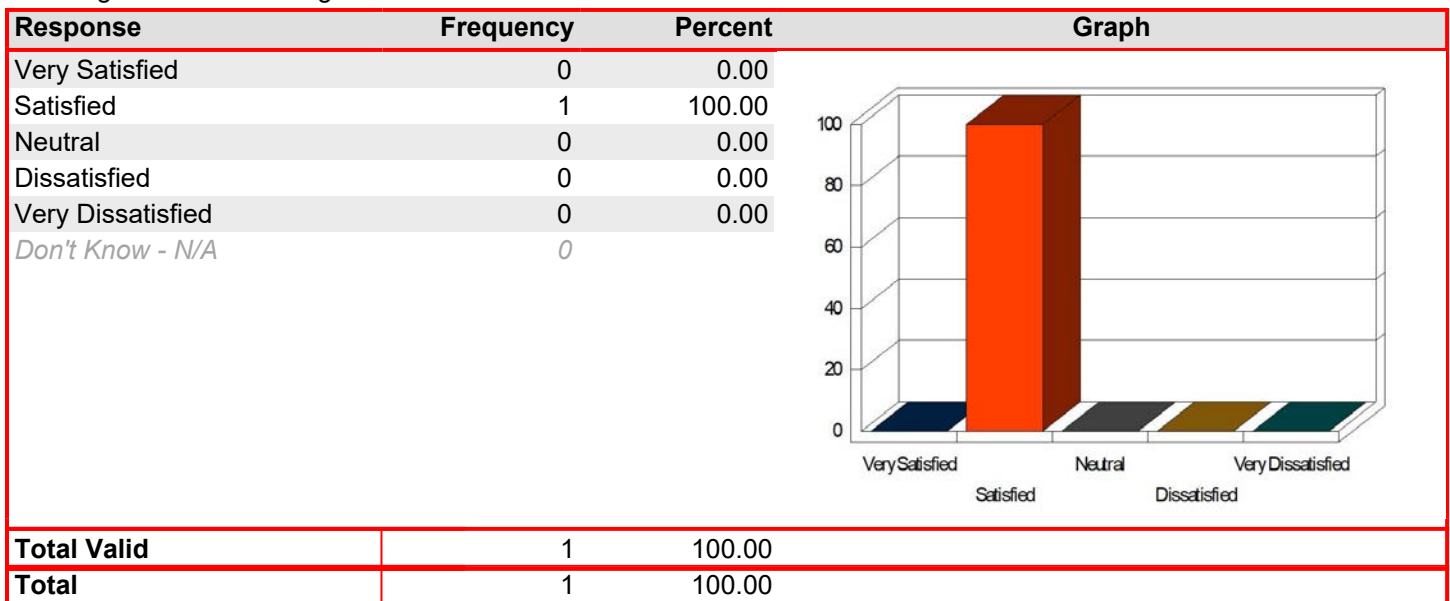
## Tutoring/CAPS - Friendliness of staff

Mean: 4.00



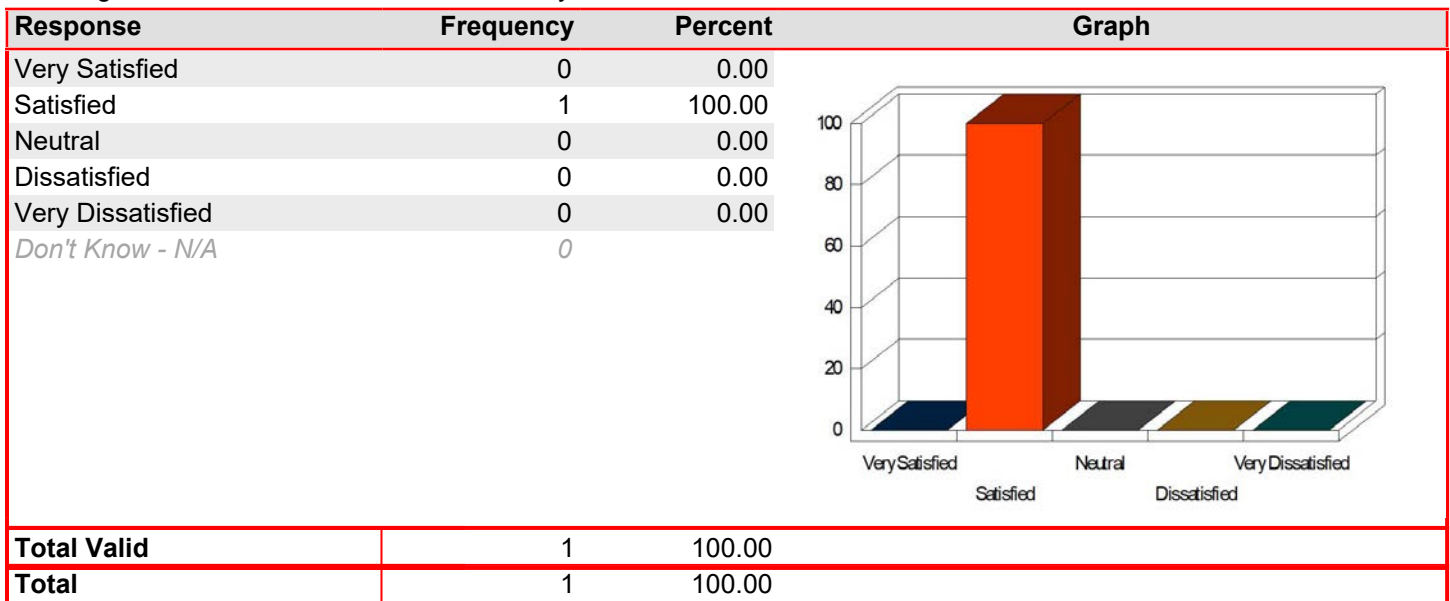
## Tutoring/CAPS - Knowledge of staff

Mean: 4.00



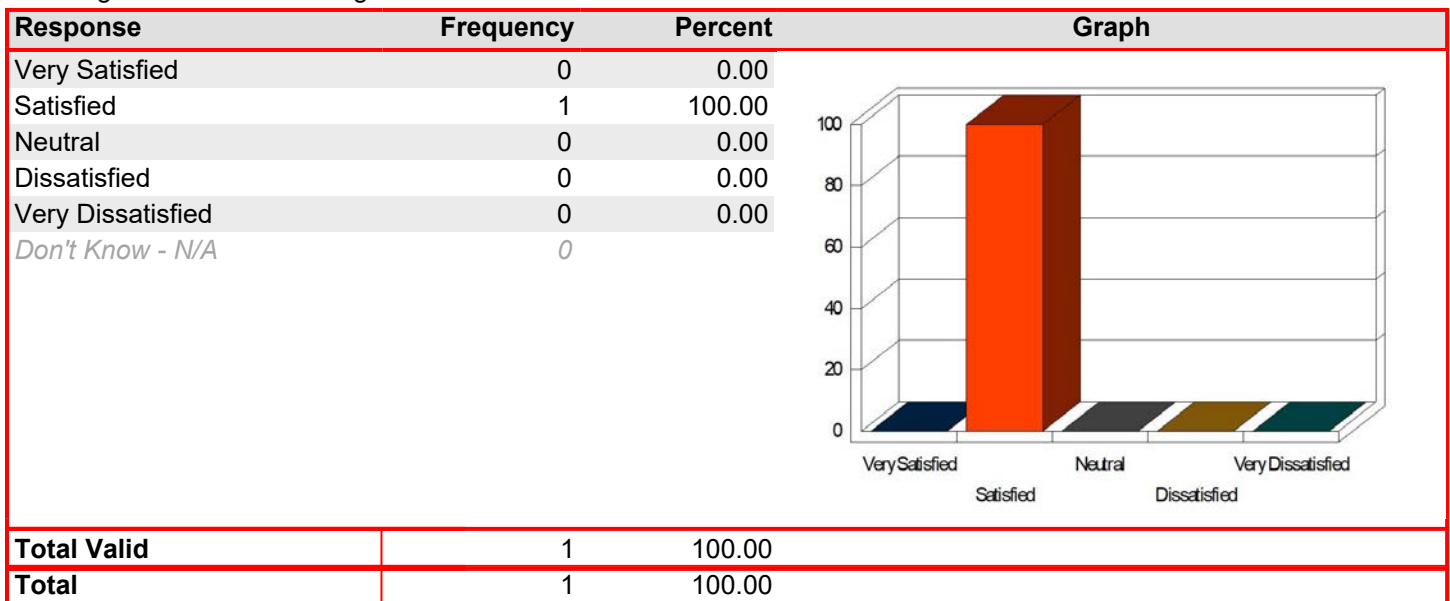
## Tutoring/CAPS - Documented student disability services

Mean: 4.00



## Tutoring/CAPS - Peer tutoring services

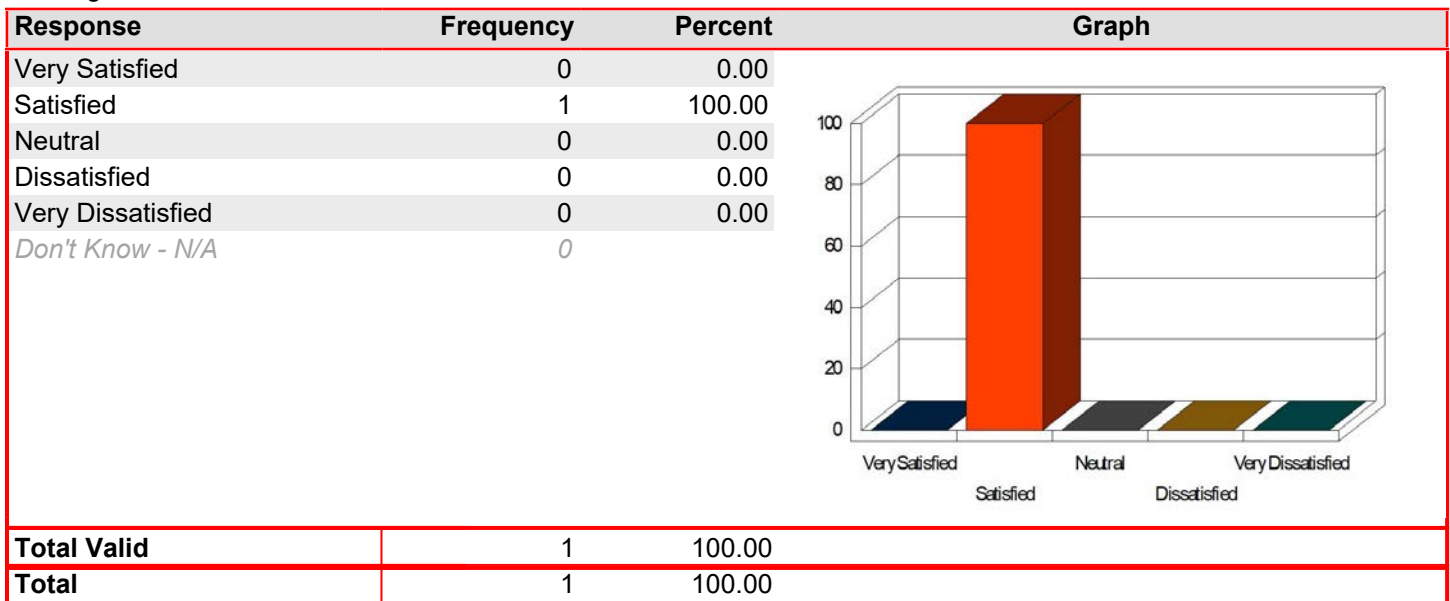
Mean: 4.00





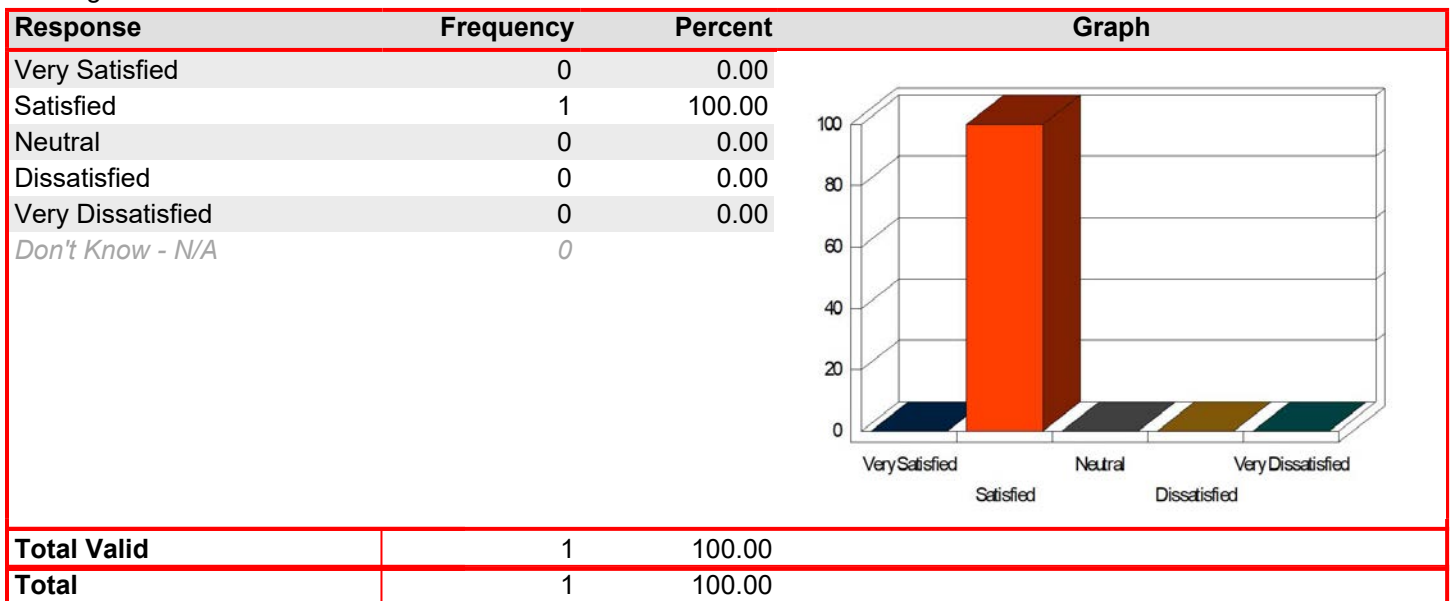
## Testing Services - Assistance of staff

Mean: 4.00



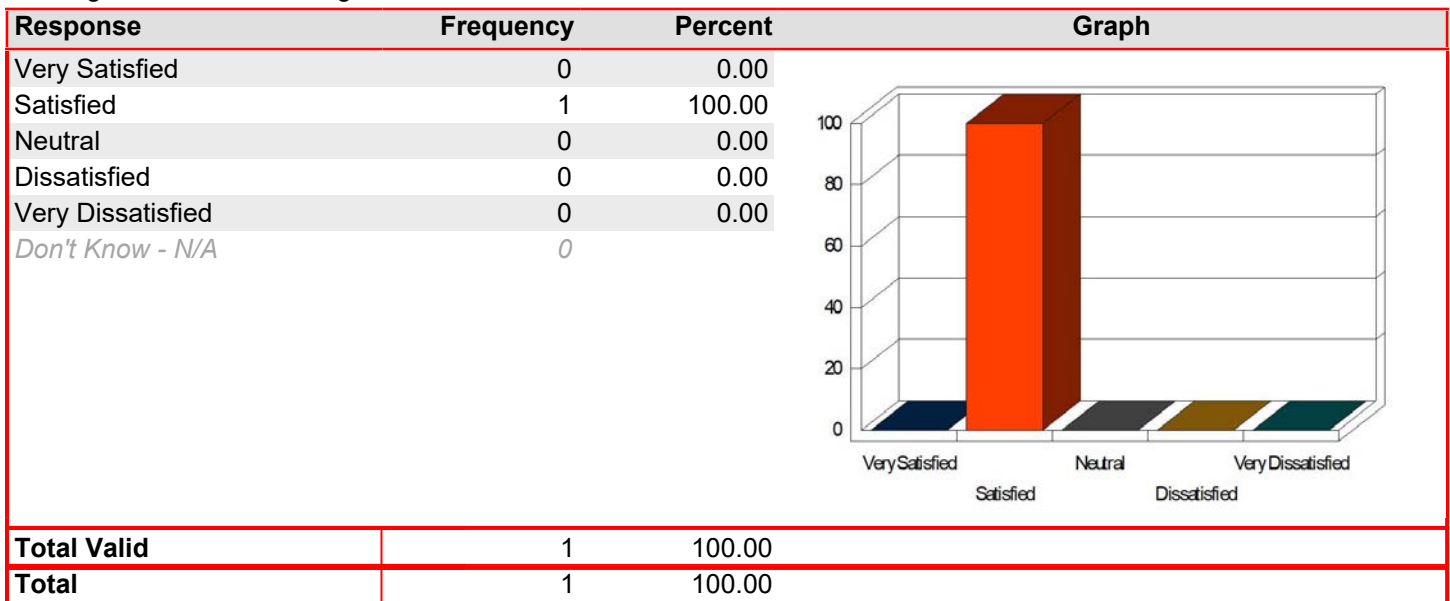
## Testing Services - Friendliness of staff

Mean: 4.00



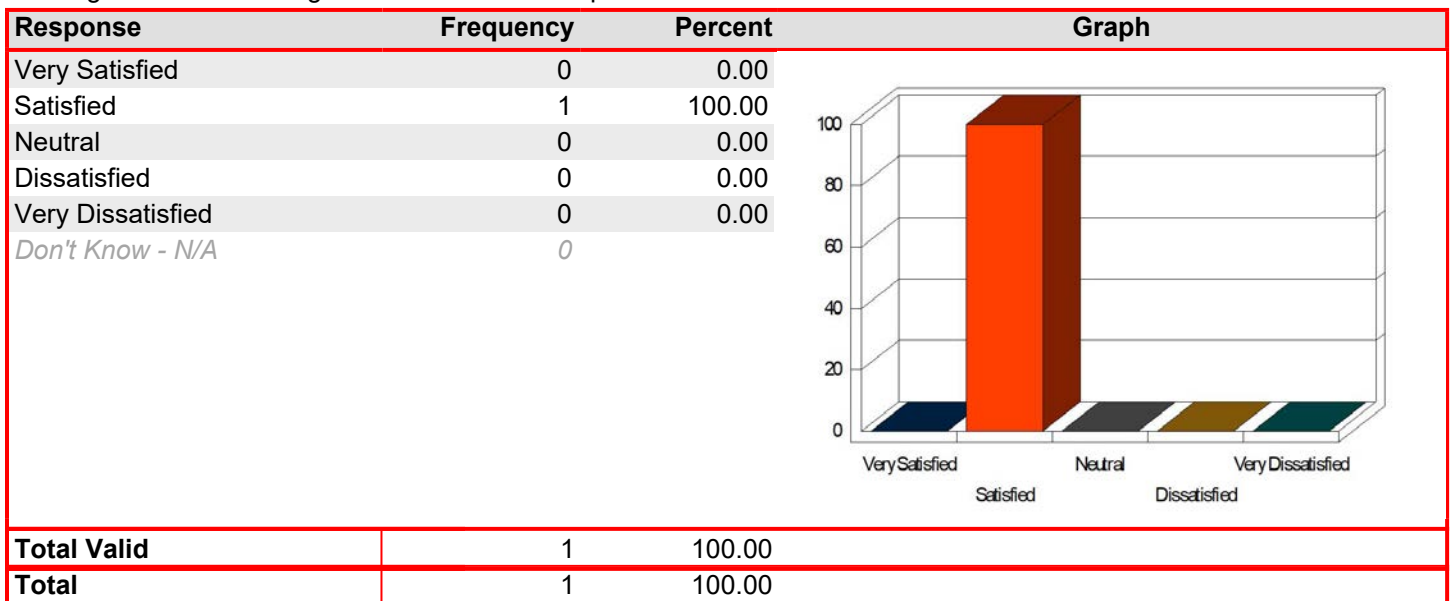
## Testing Services - Knowledge of staff

Mean: 4.00



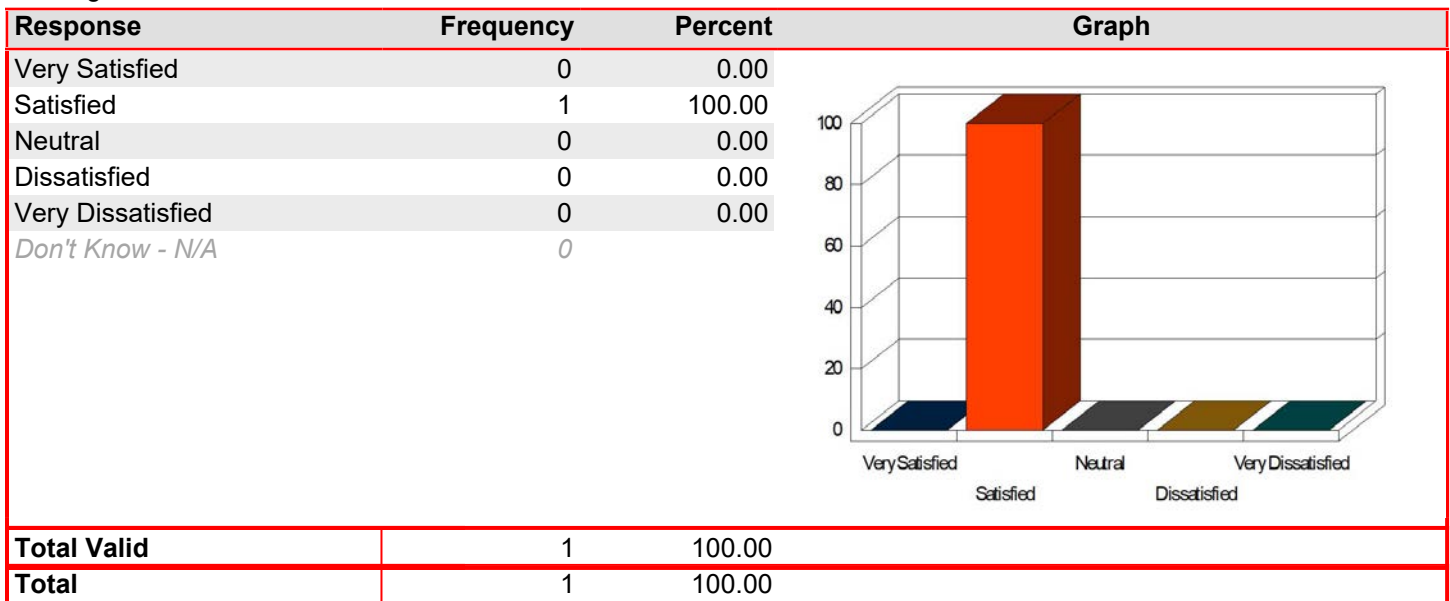
## Testing Services - Testing Center hours are adequate

Mean: 4.00



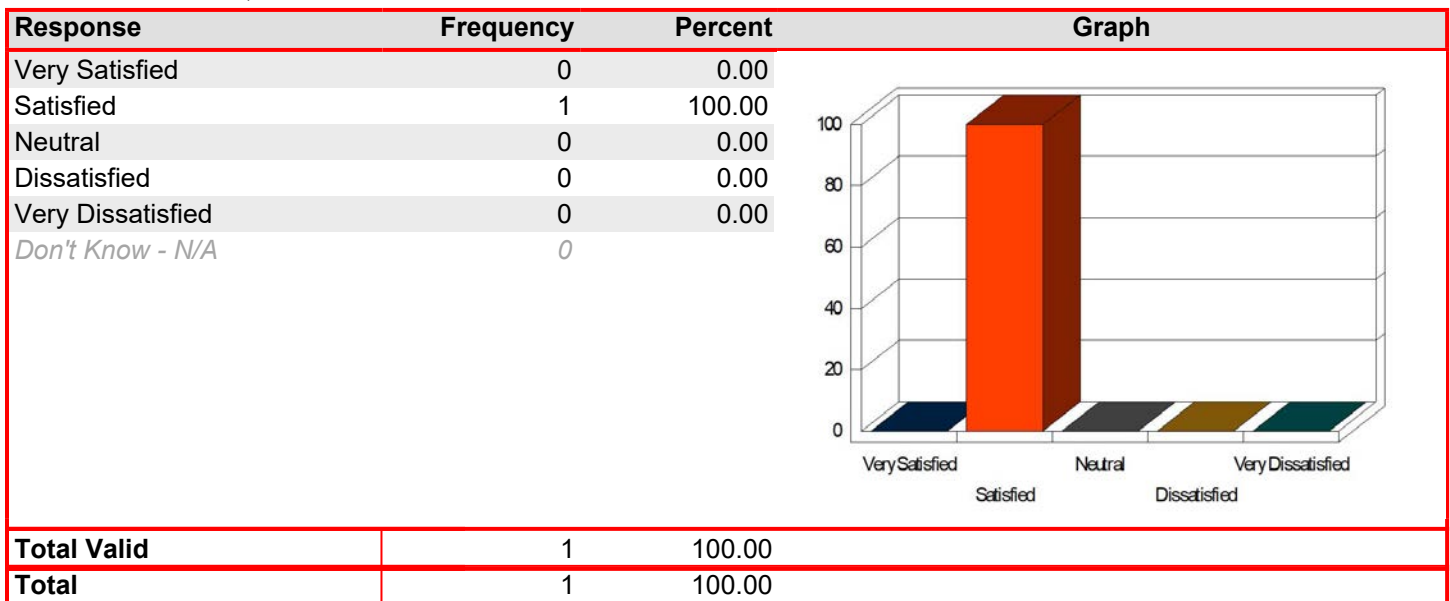
## Testing Services - Website information

Mean: 4.00



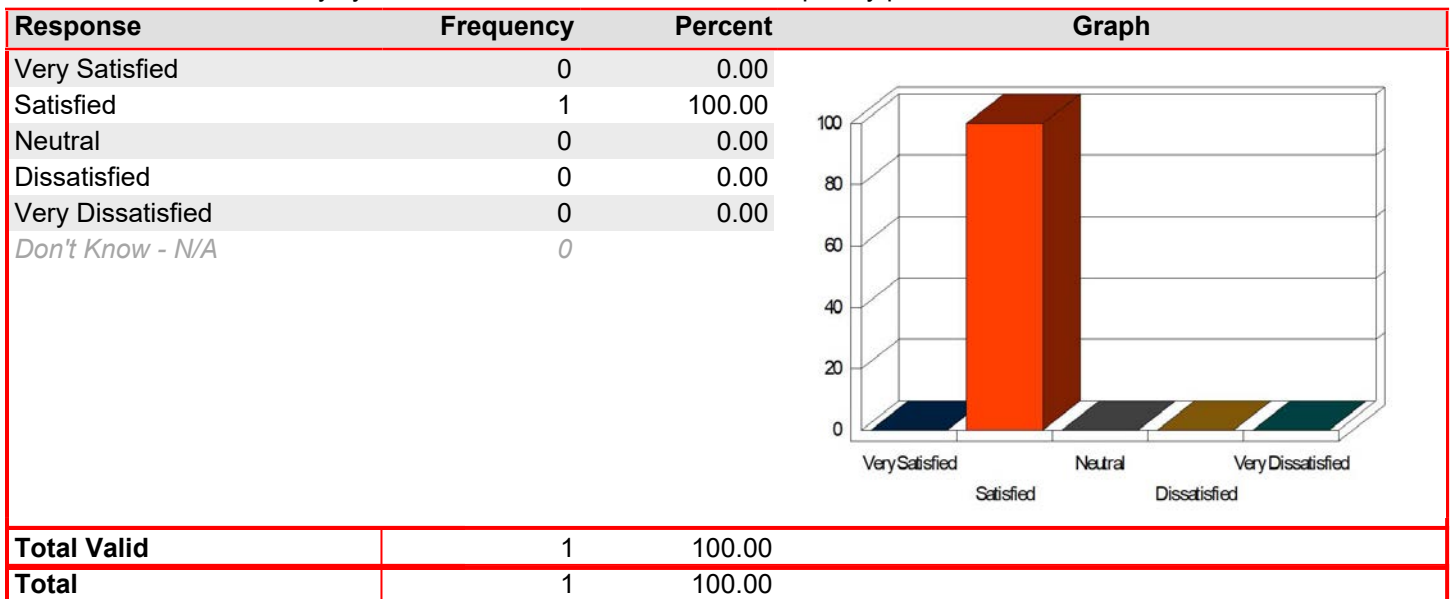
## Instruction - Overall, teachers care about me

Mean: 4.00



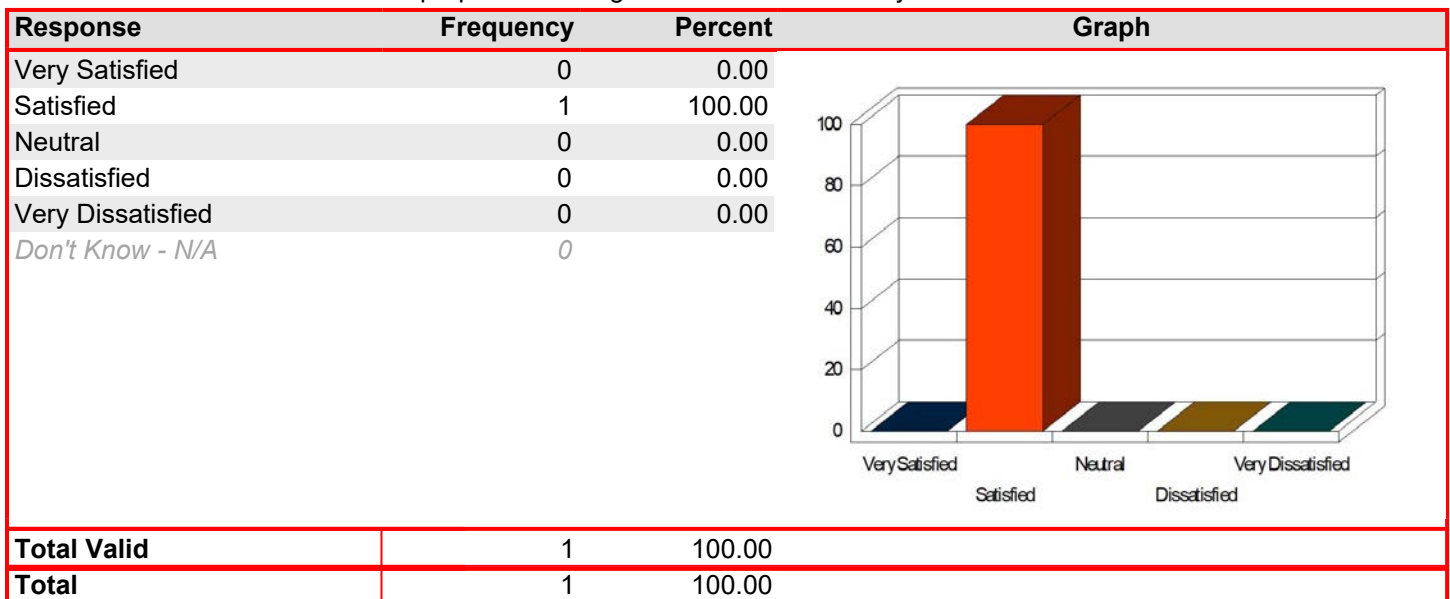
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.00



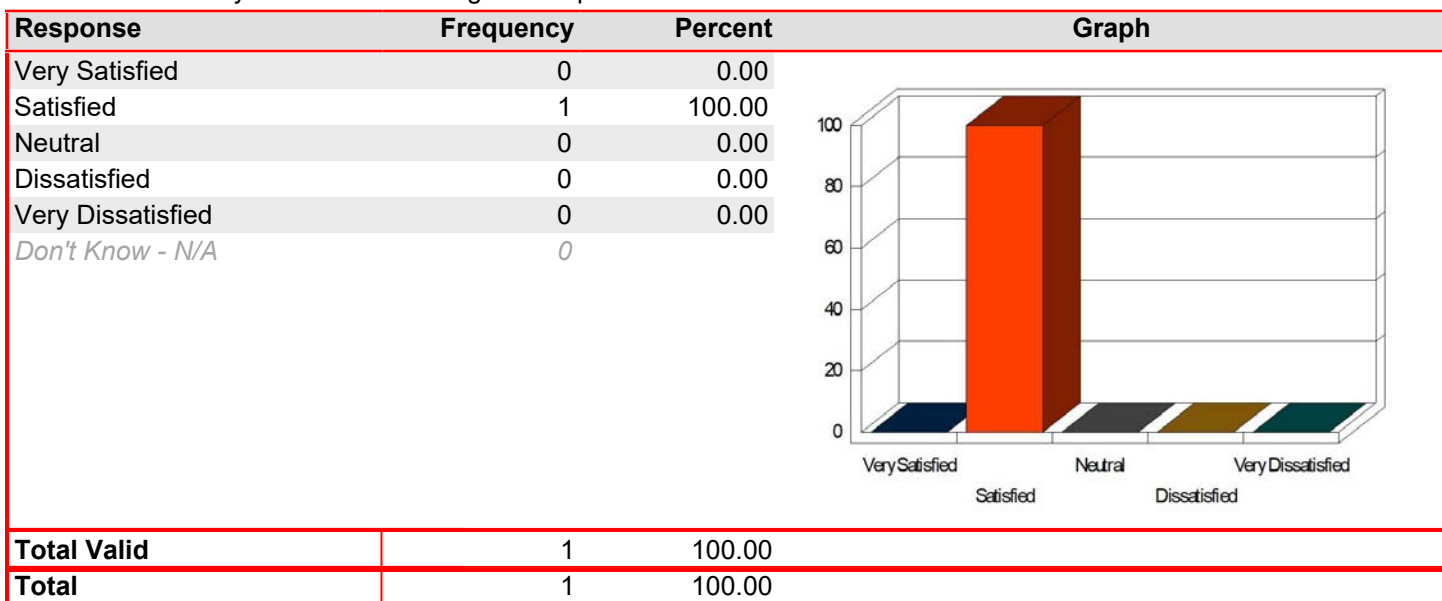
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.00



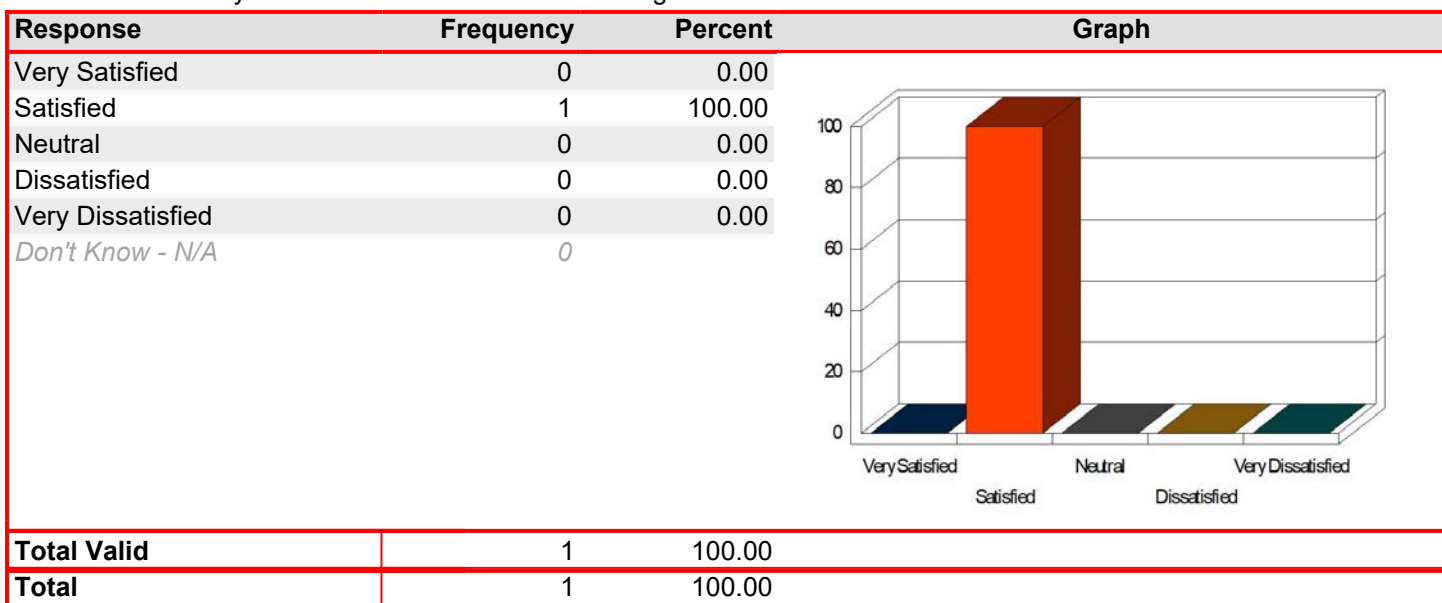
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.00



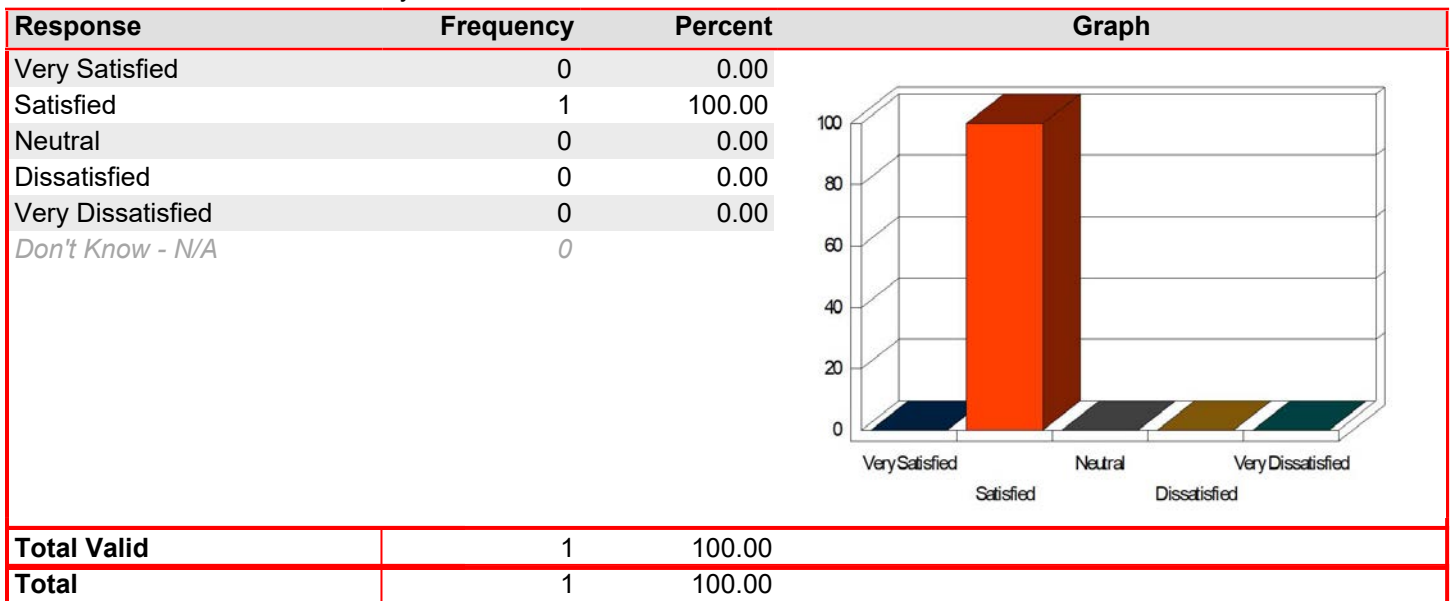
Instruction - Faculty are available after class and during office hours

Mean: 4.00



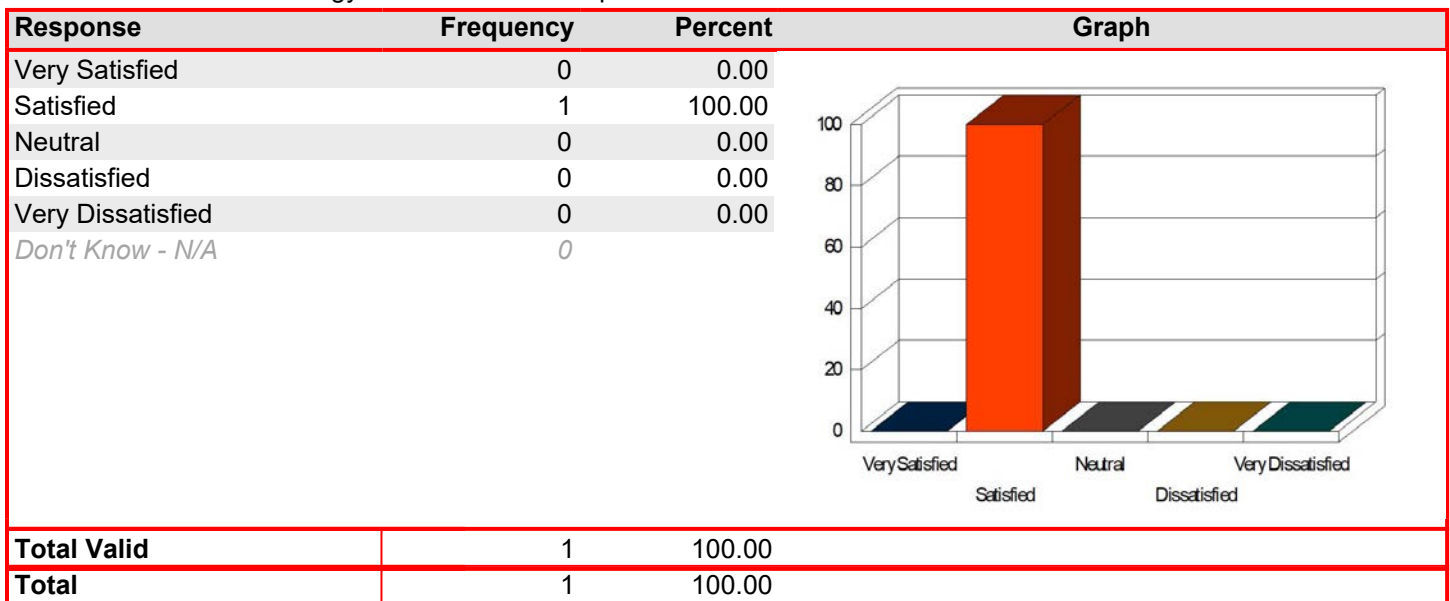
Overall-Student services routinely assisted me

Mean: 4.00



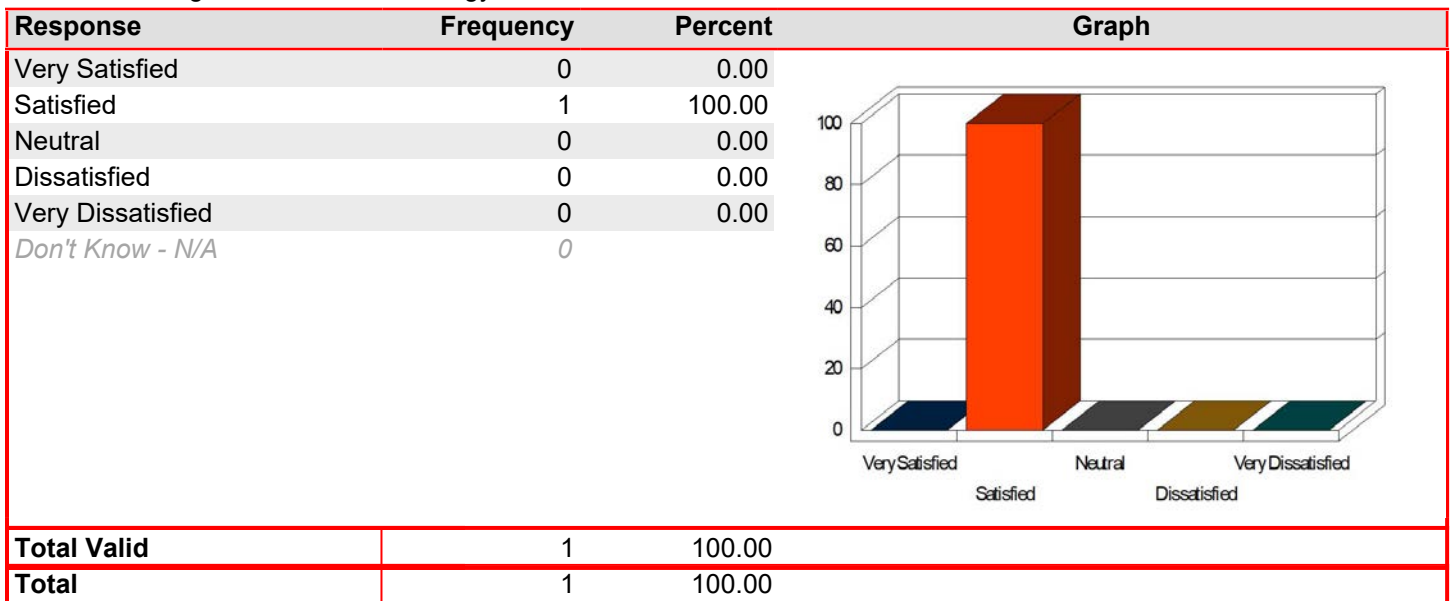
Overall-Access to technology resources was adequate

Mean: 4.00



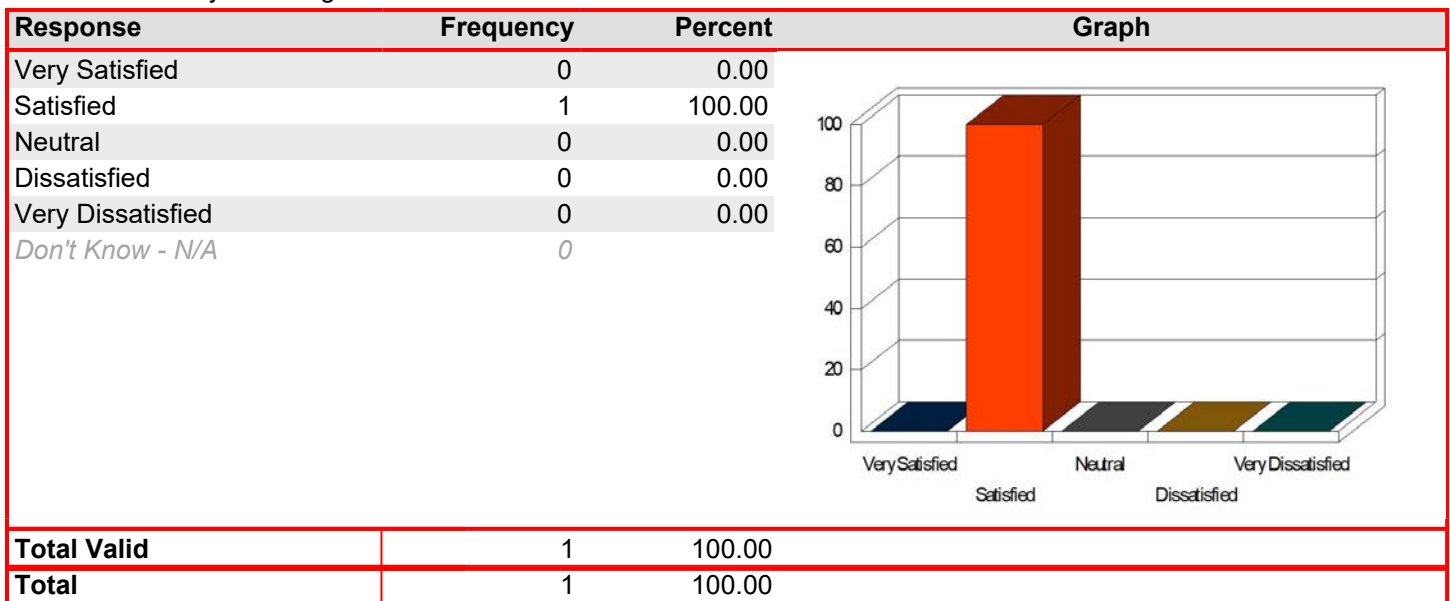
Overall-Training in the use of technology was available

Mean: 4.00



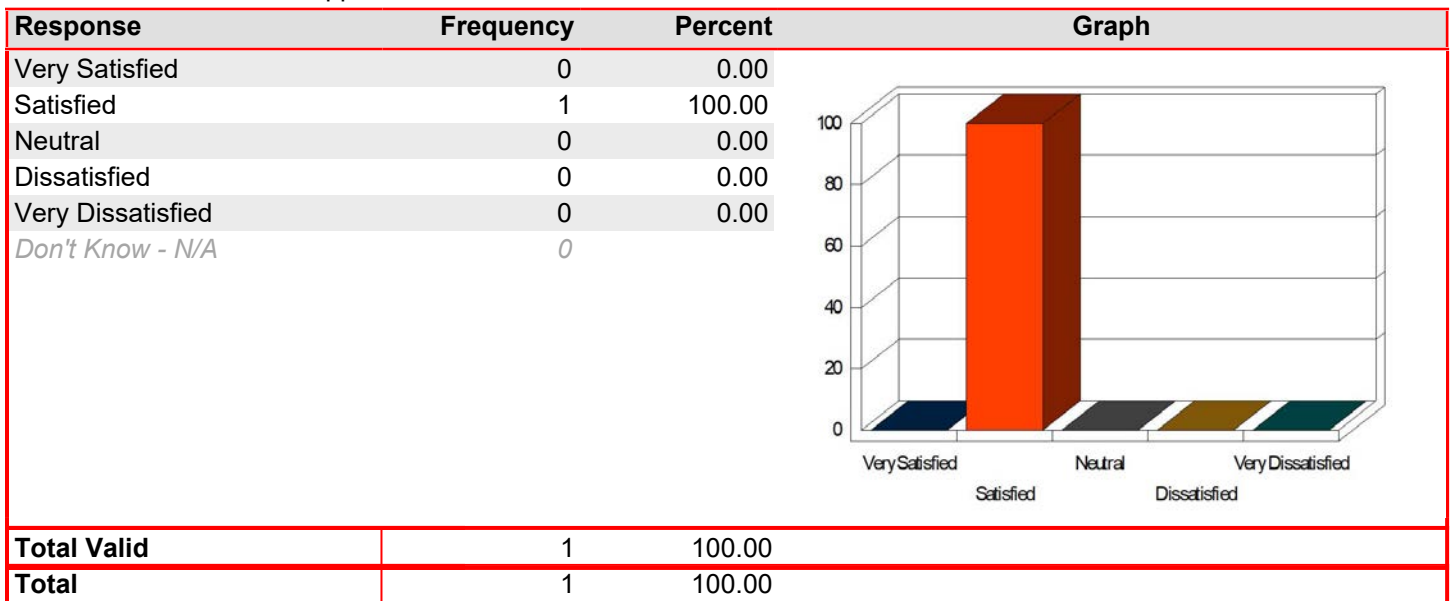
Overall-Efficiency receiving services

Mean: 4.00



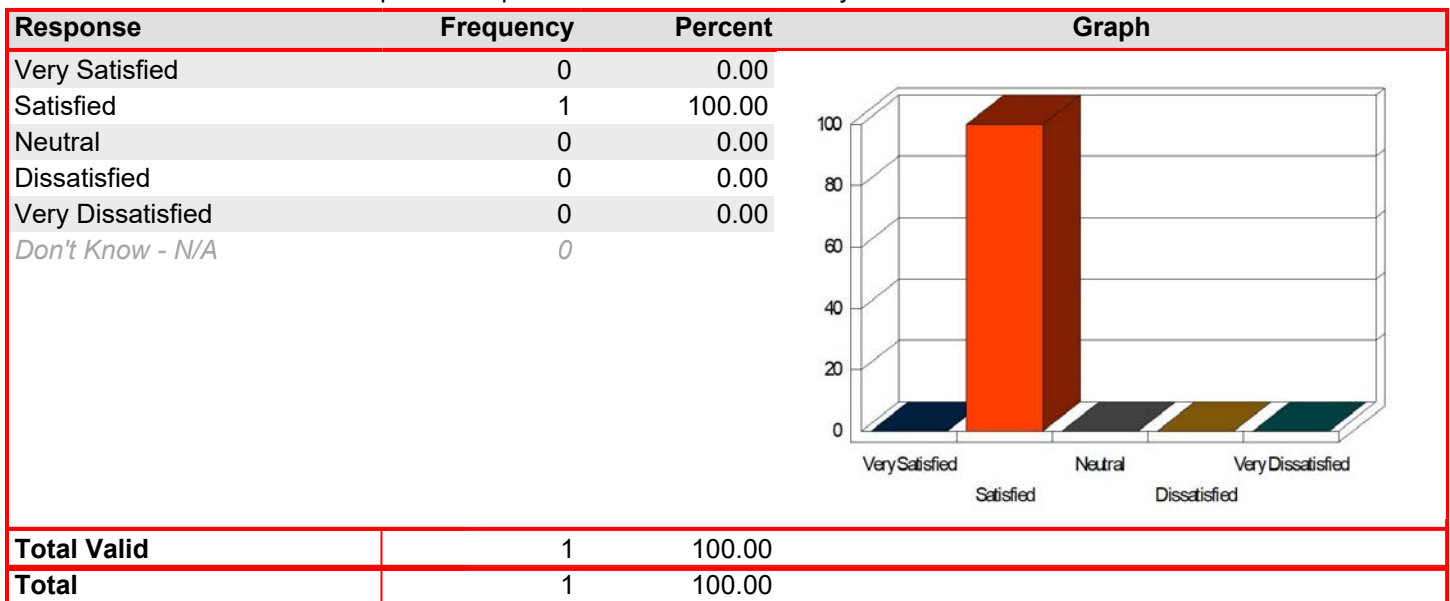
Overall-Administration is approachable

Mean: 4.00



Overall-I feel like TVCC will help me with problems and cares about my issues

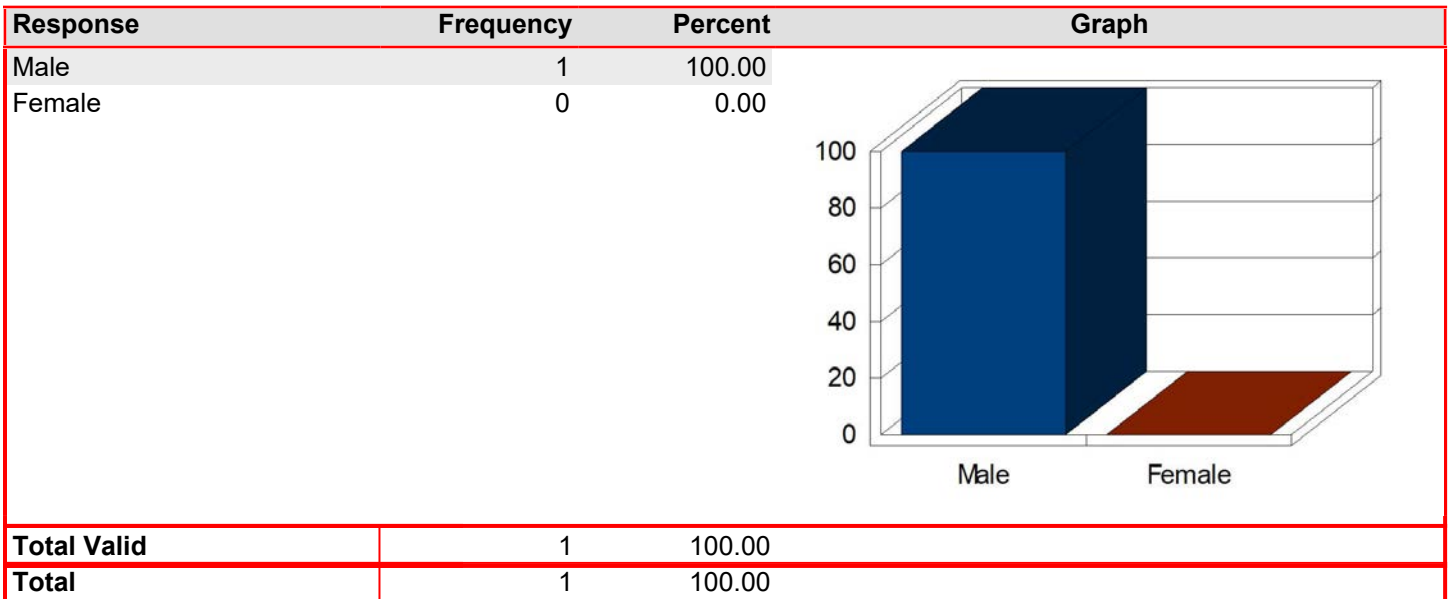
Mean: 4.00





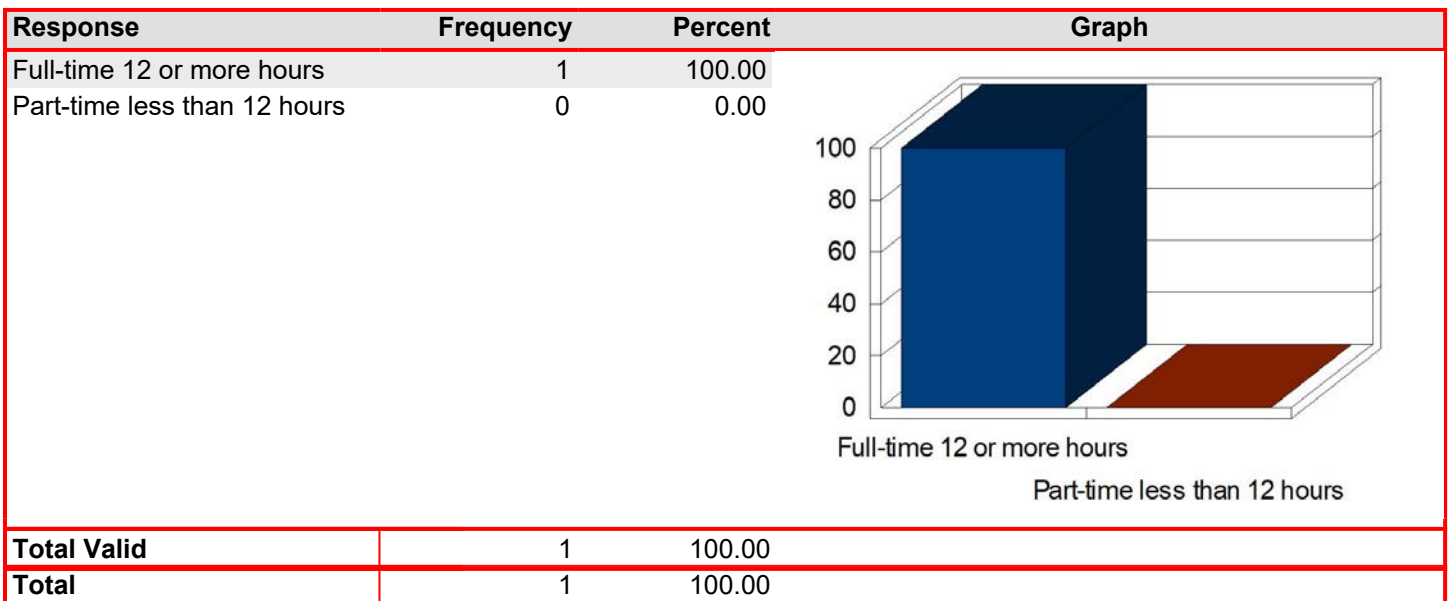
My gender is:

Mean: 1.00



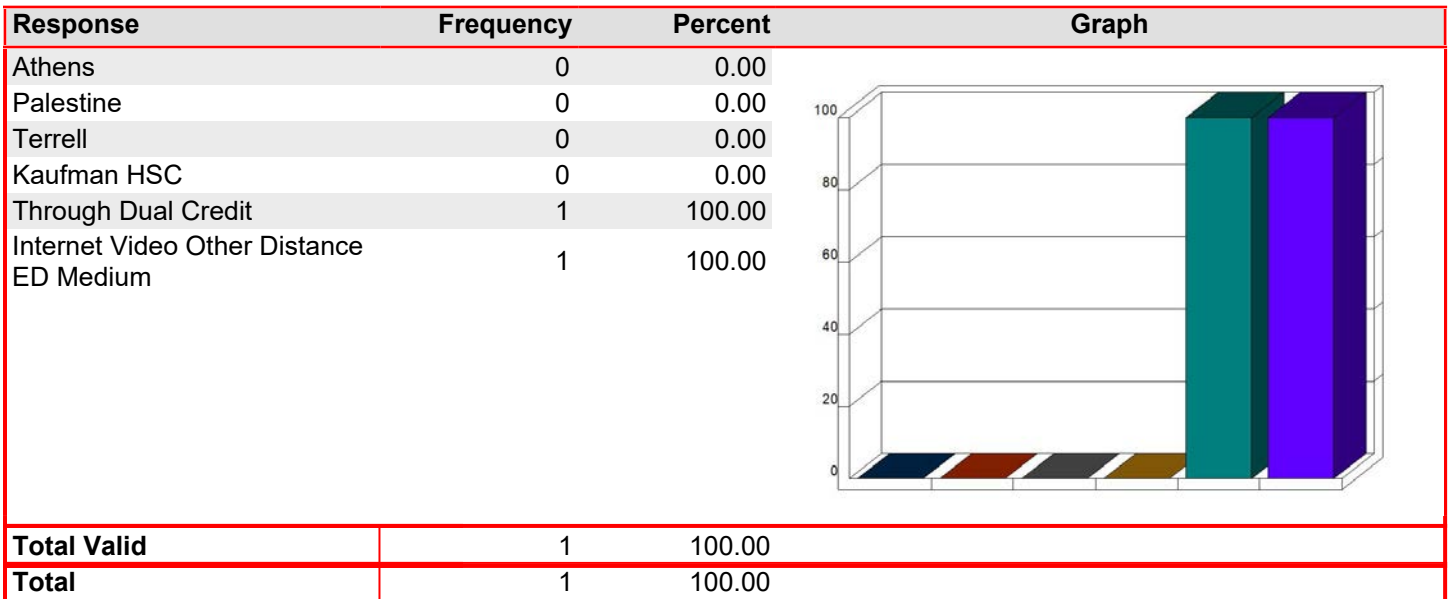
I am enrolled

Mean: 1.00



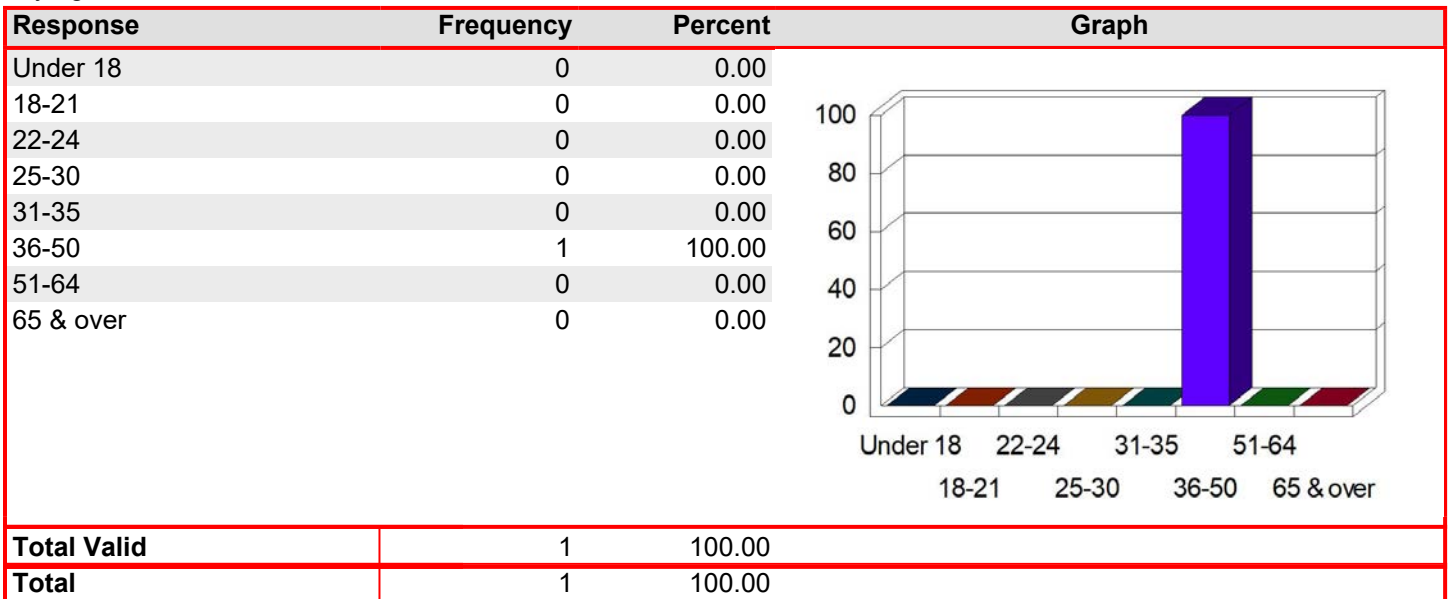
I take the majority of my classes

Mean: -



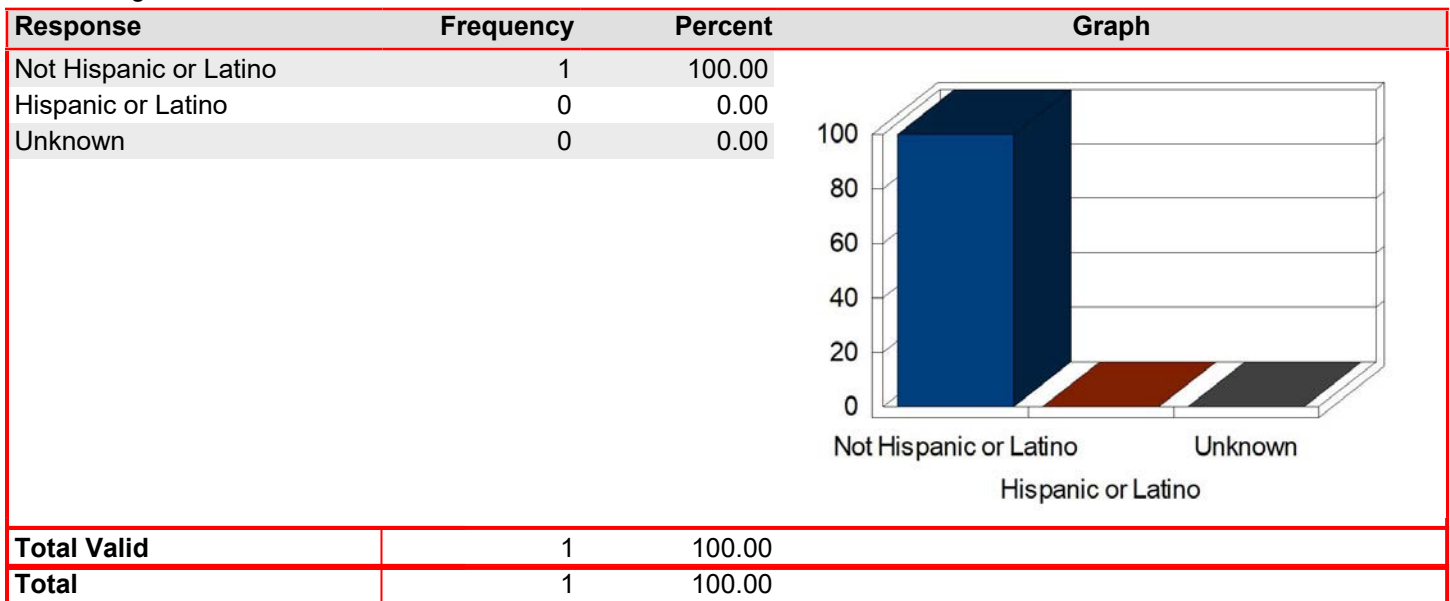
My age is:

Mean: 6.00



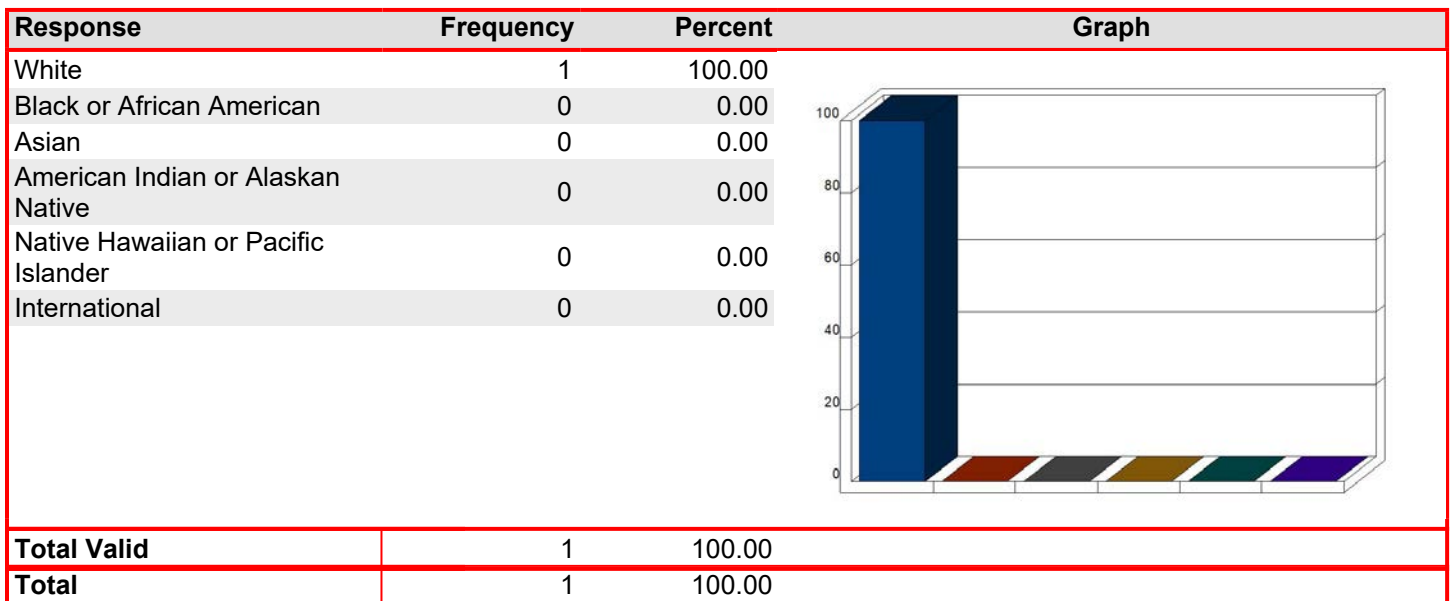
Ethnic Origin

Mean: 1.00



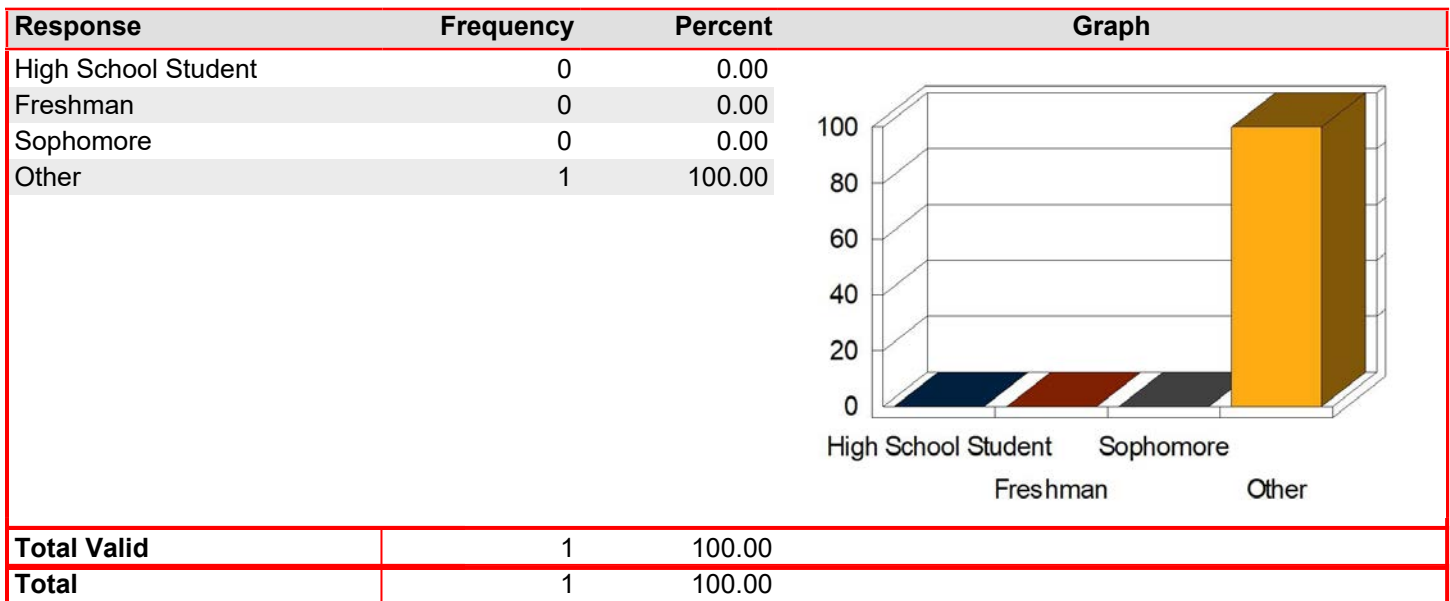
Race

Mean: 1.00



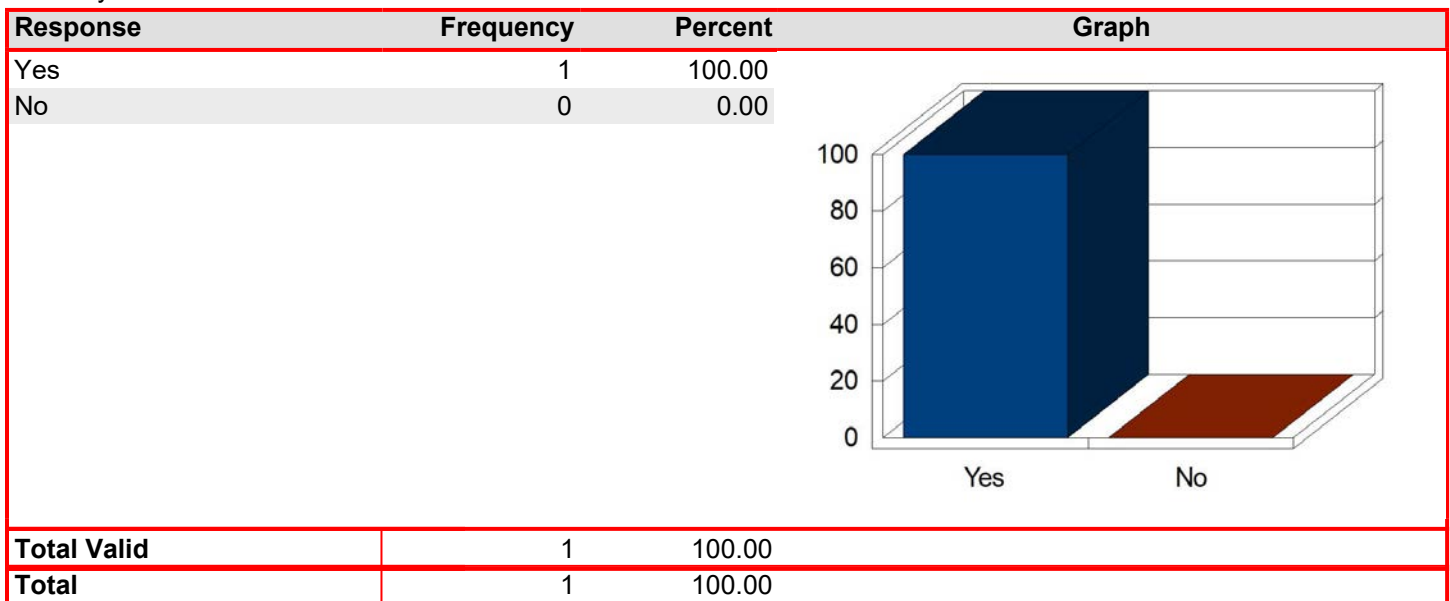
Student Classification:

Mean: 4.00



Would you recommend TVCC to a Friend?

Mean: 1.00



# Trinity Valley Community College

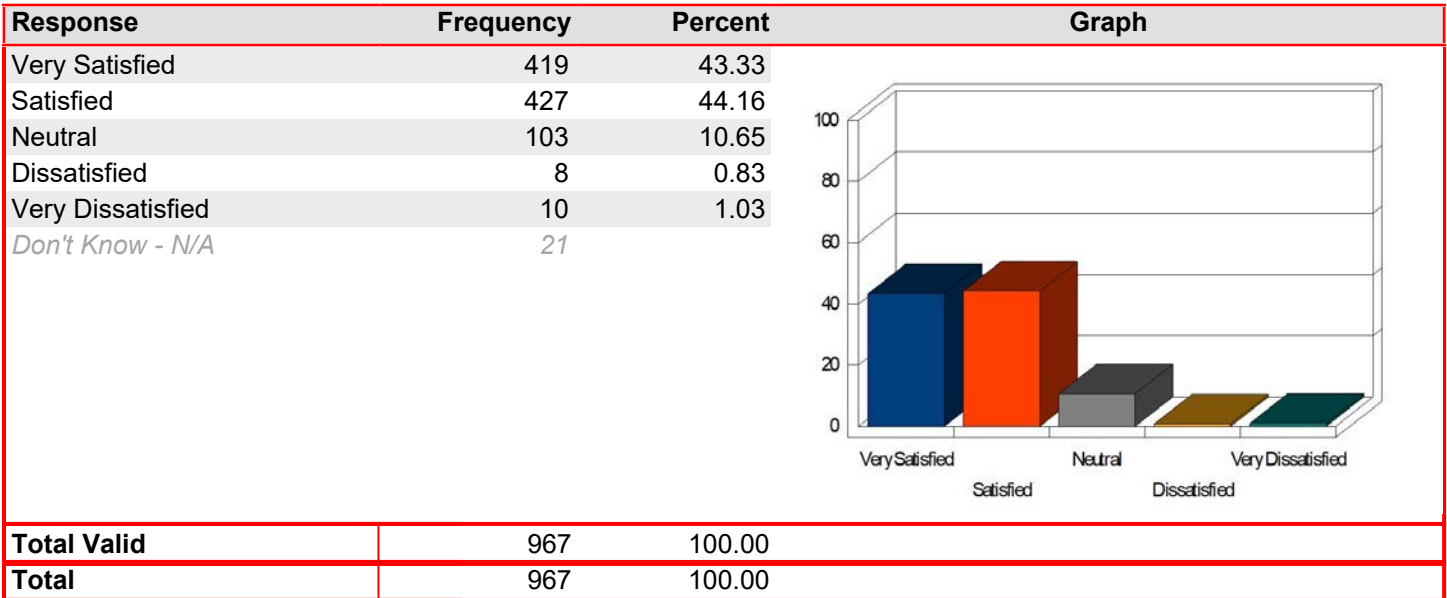
## Student Satisfaction Survey

2018

Athens

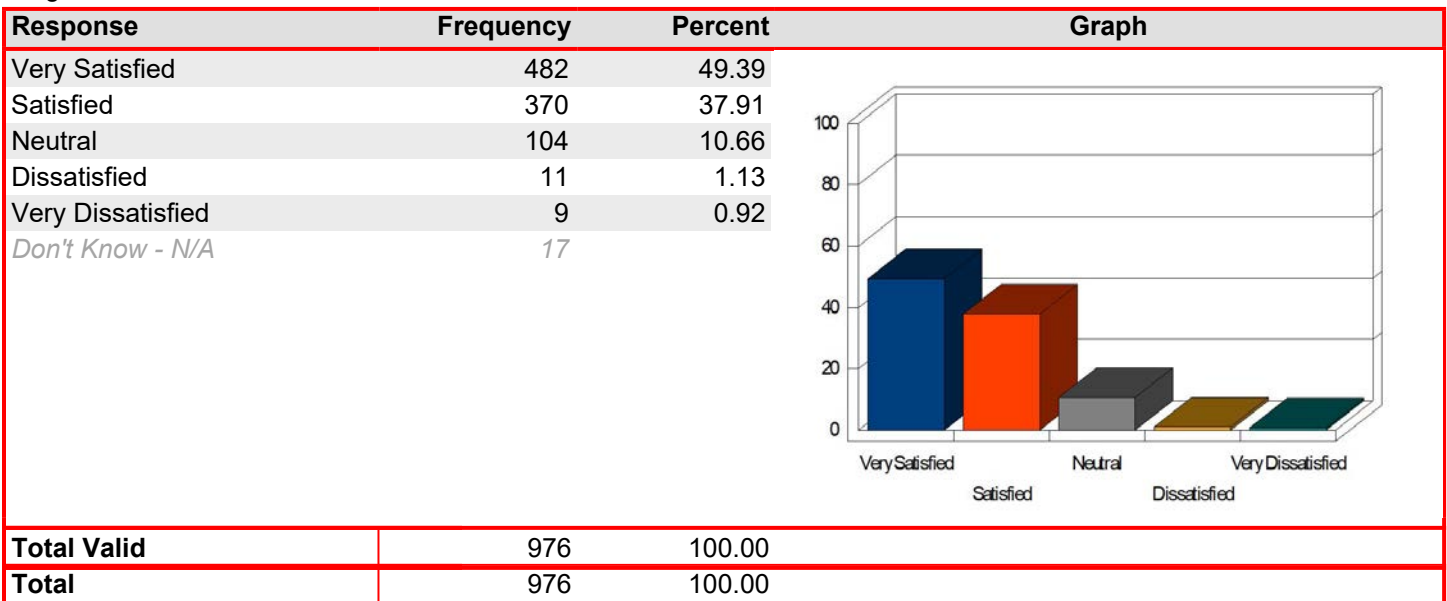
Registration & Admissions - Assistance of staff

Mean: 4.28



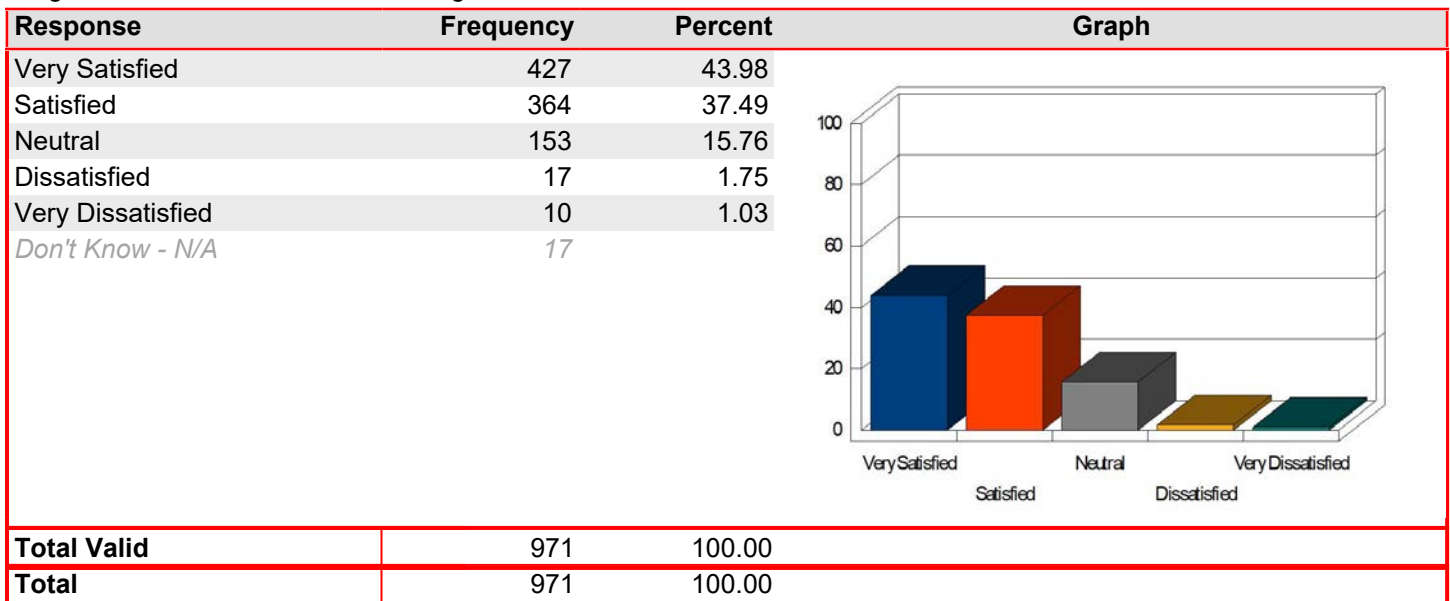
Registration & Admissions - Friendliness of staff

Mean: 4.34



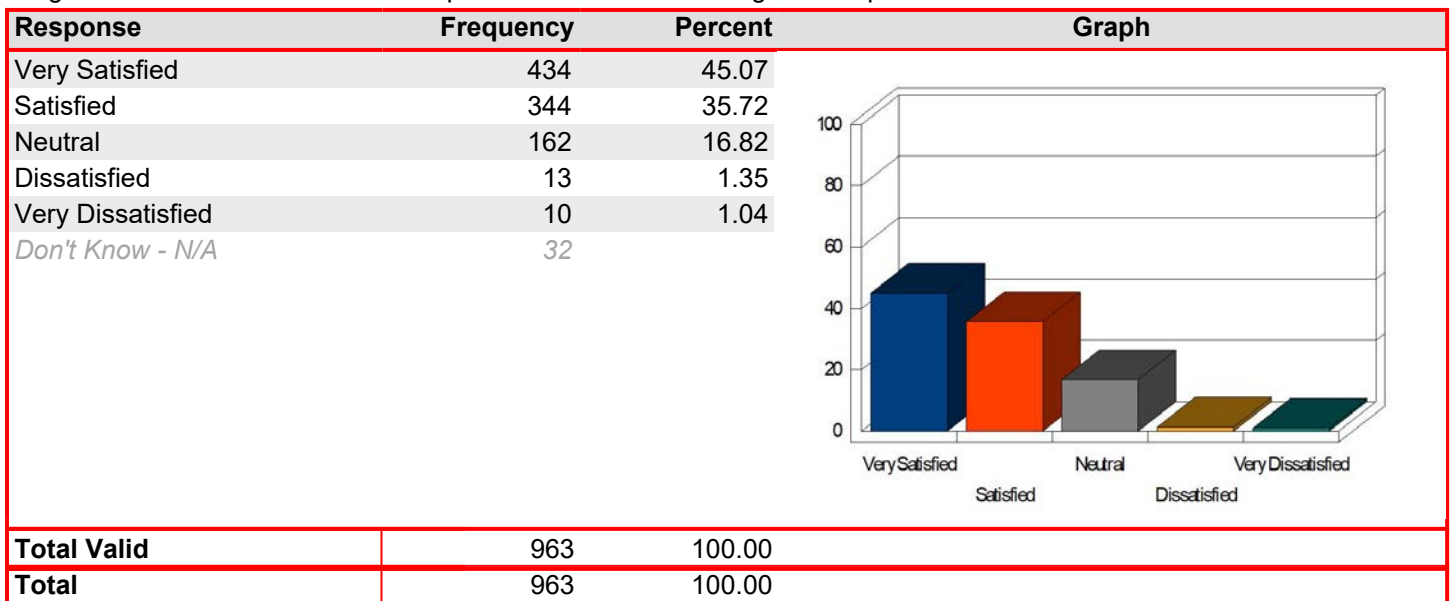
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.22



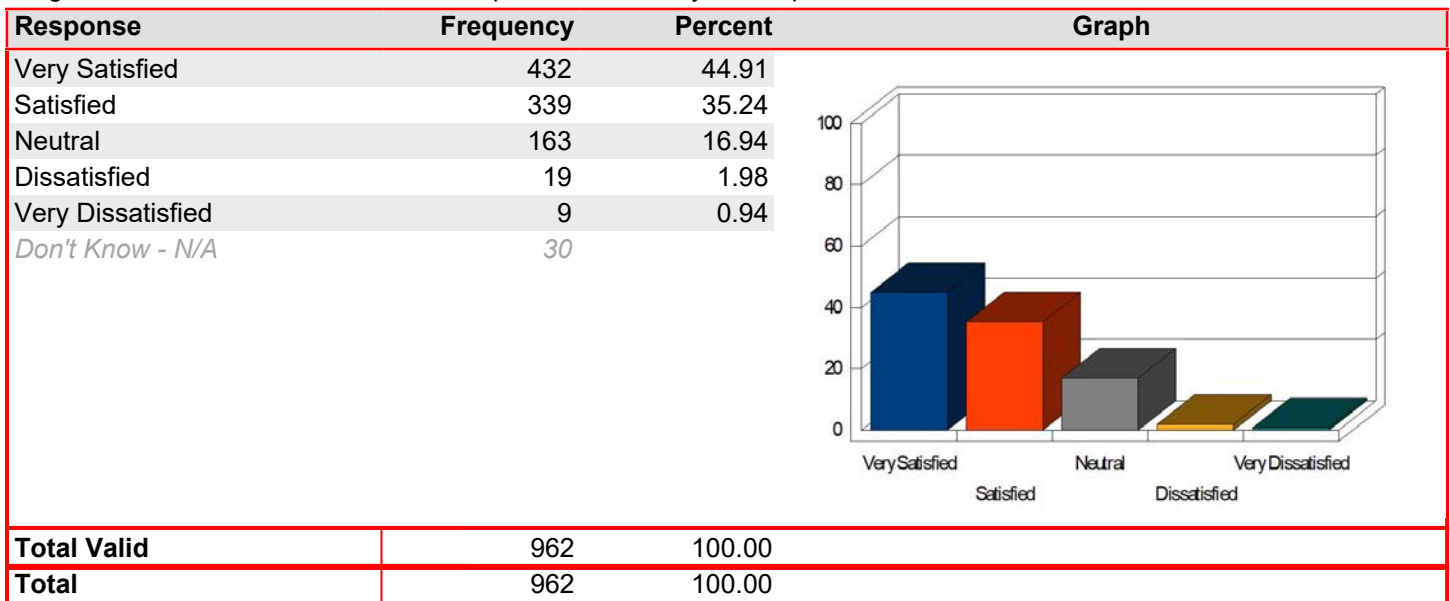
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.22



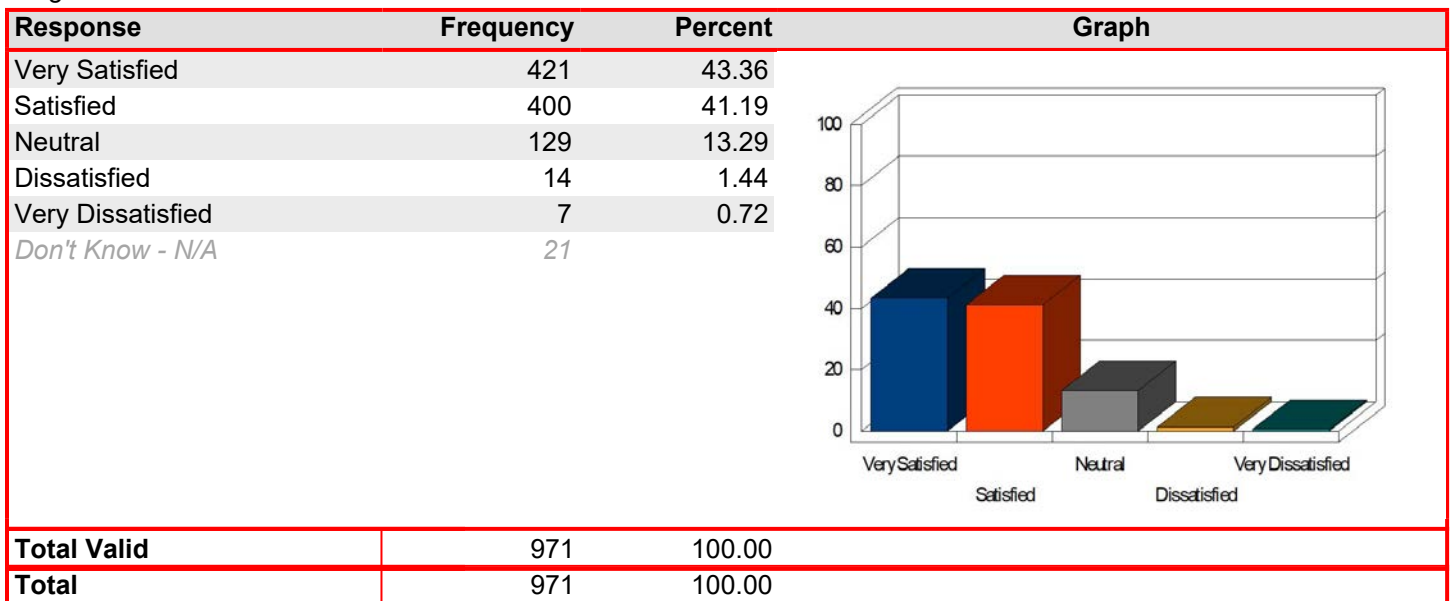
Registration & Admissions - Admissions process was easy to complete

Mean: 4.21



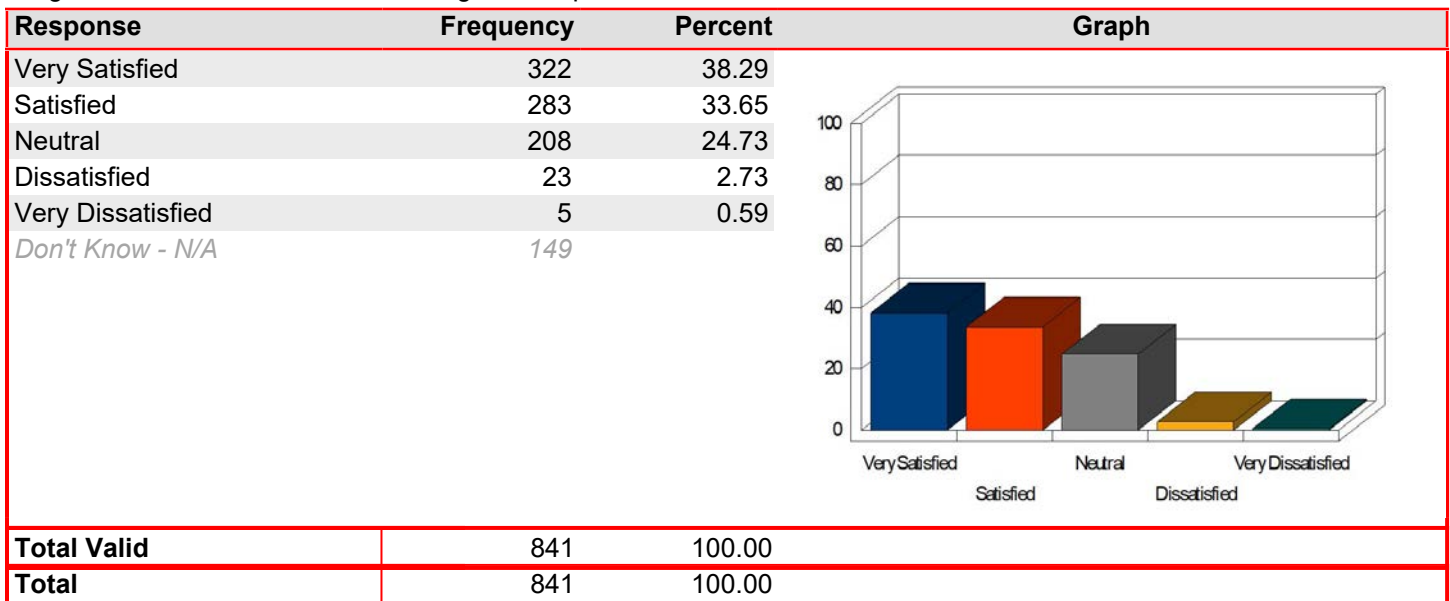
Registration & Admissions - Information I received was understandable

Mean: 4.25



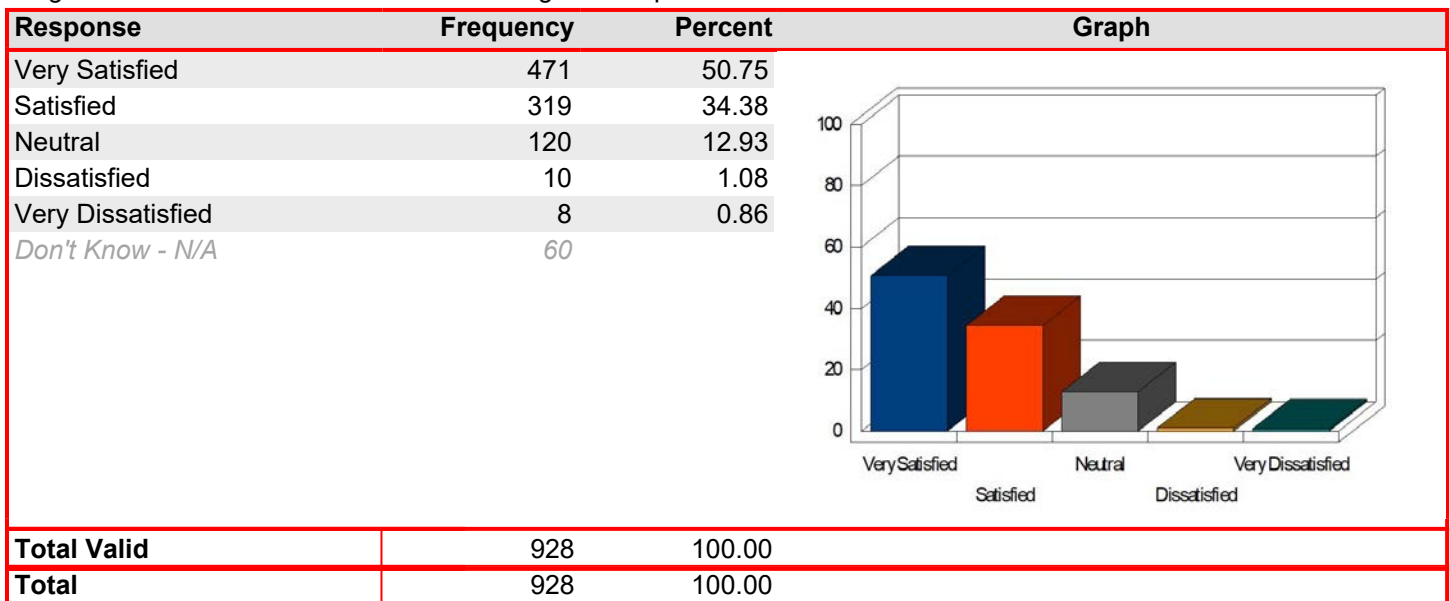
## Registration &amp; Admissions - Online registration process

Mean: 4.06



## Registration &amp; Admissions - Face-to-Face registration process

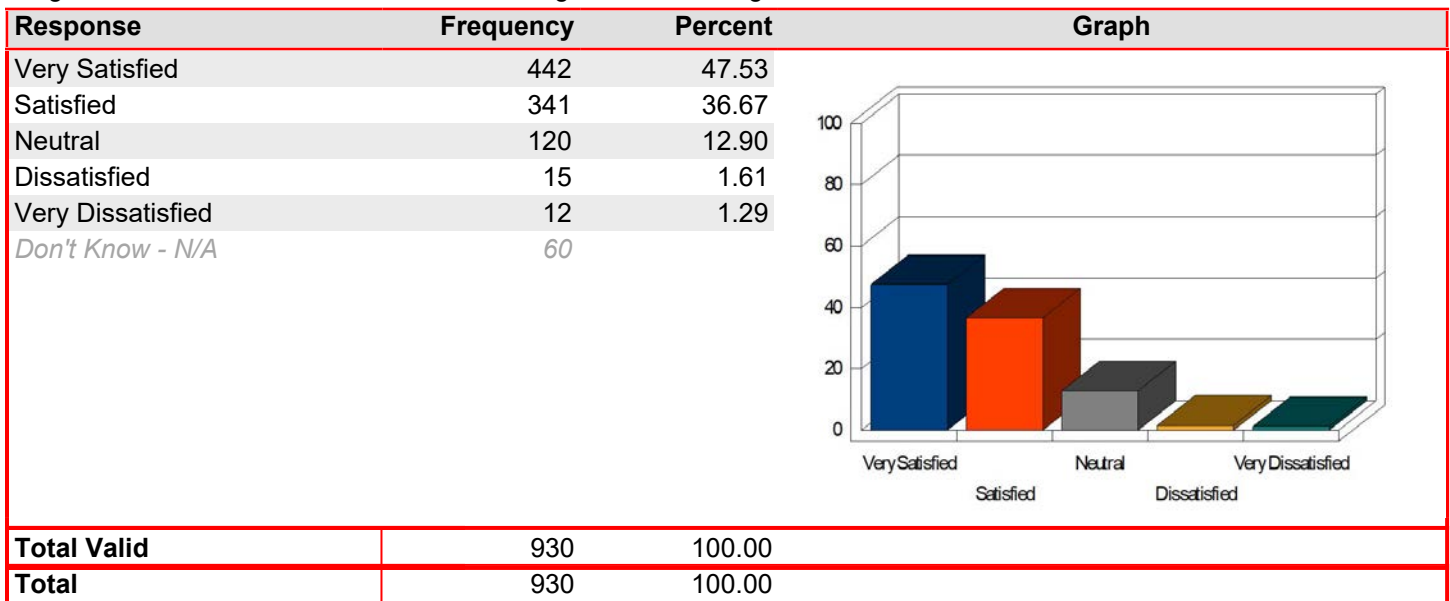
Mean: 4.33





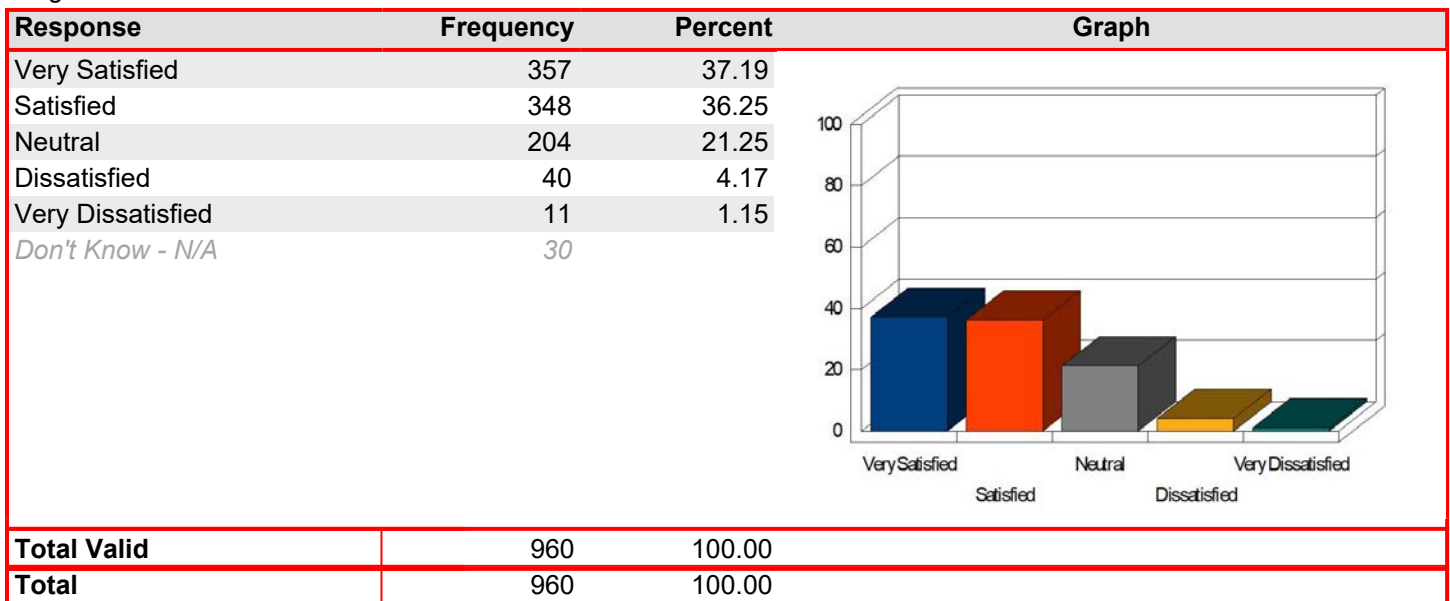
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.28



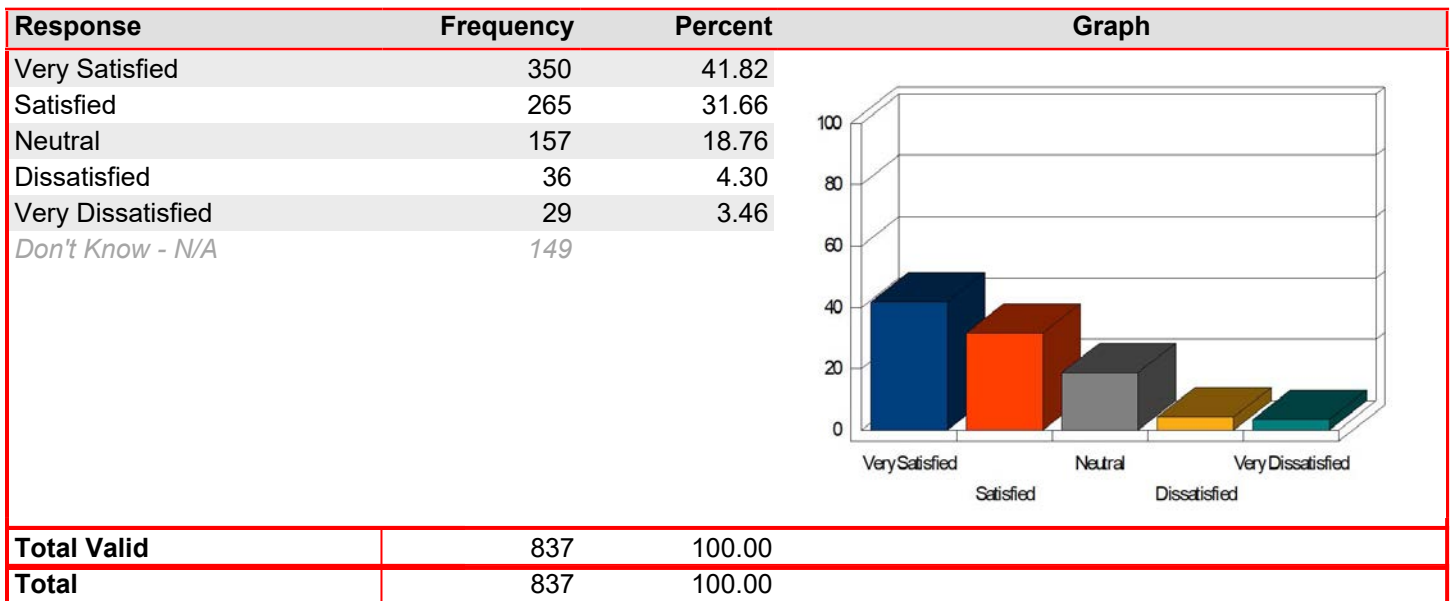
## Registration &amp; Admissions - Website information

Mean: 4.04



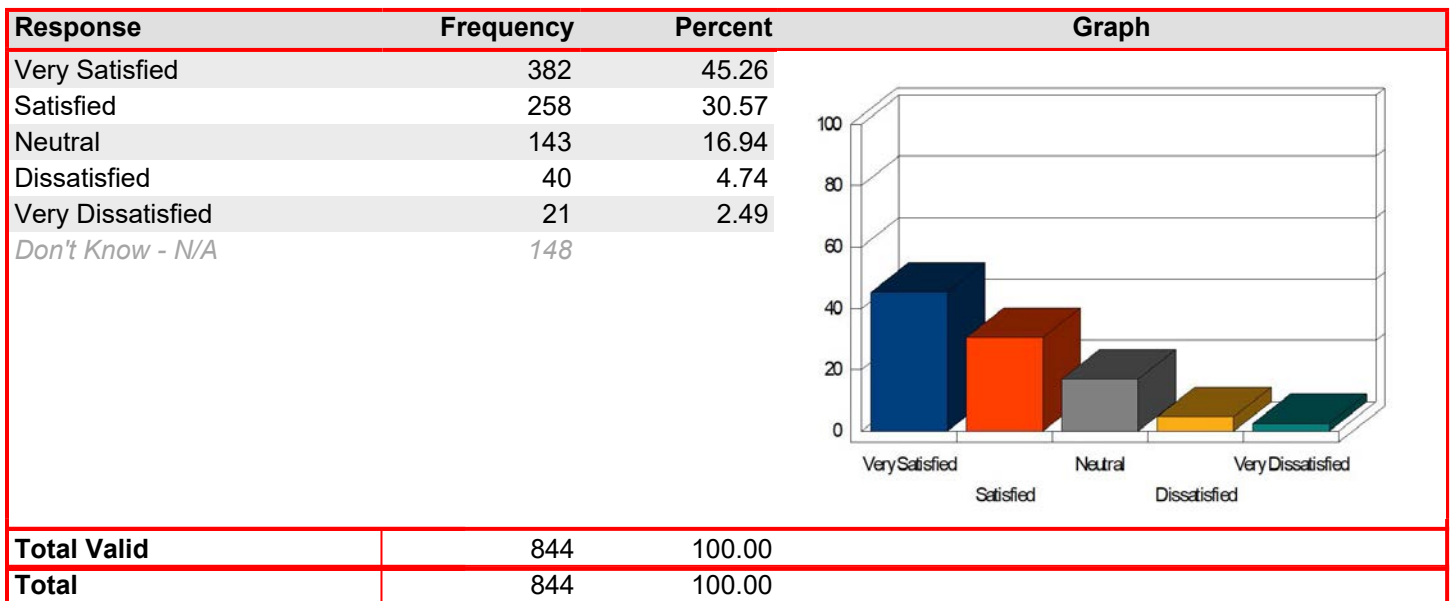
## Financial Aid - Assistance of staff

Mean: 4.04



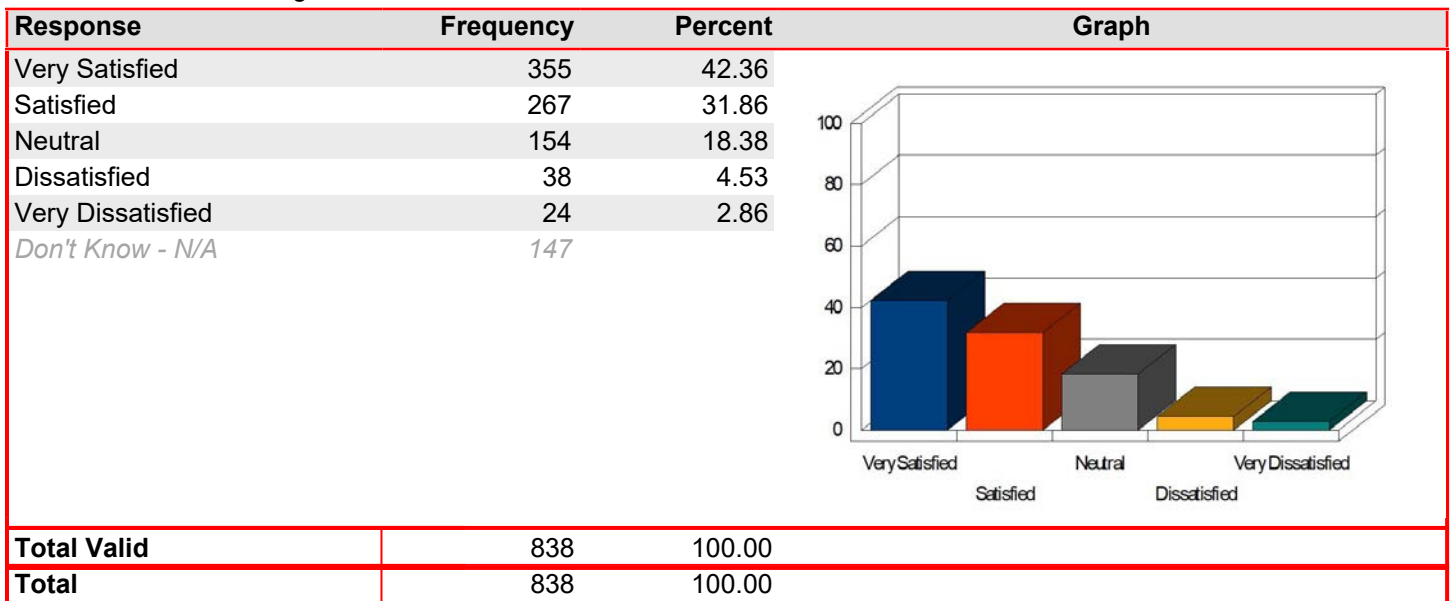
## Financial Aid - Friendliness of staff

Mean: 4.11



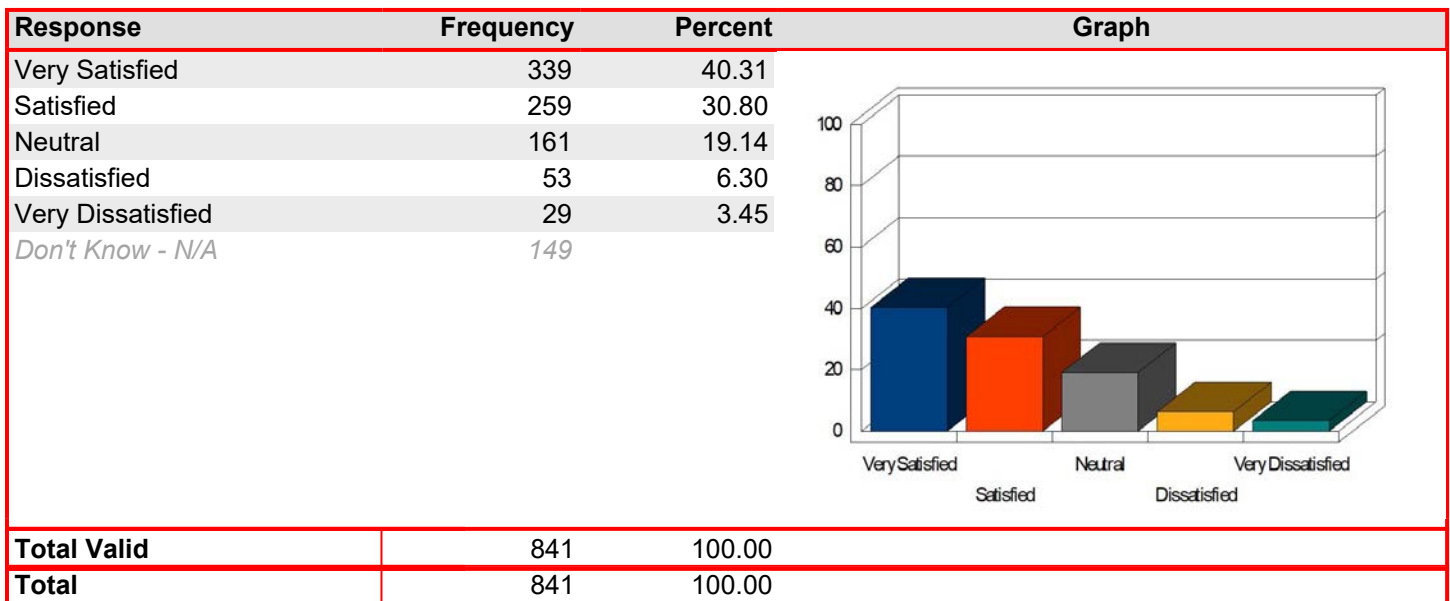
## Financial Aid - Knowledge of staff

Mean: 4.06



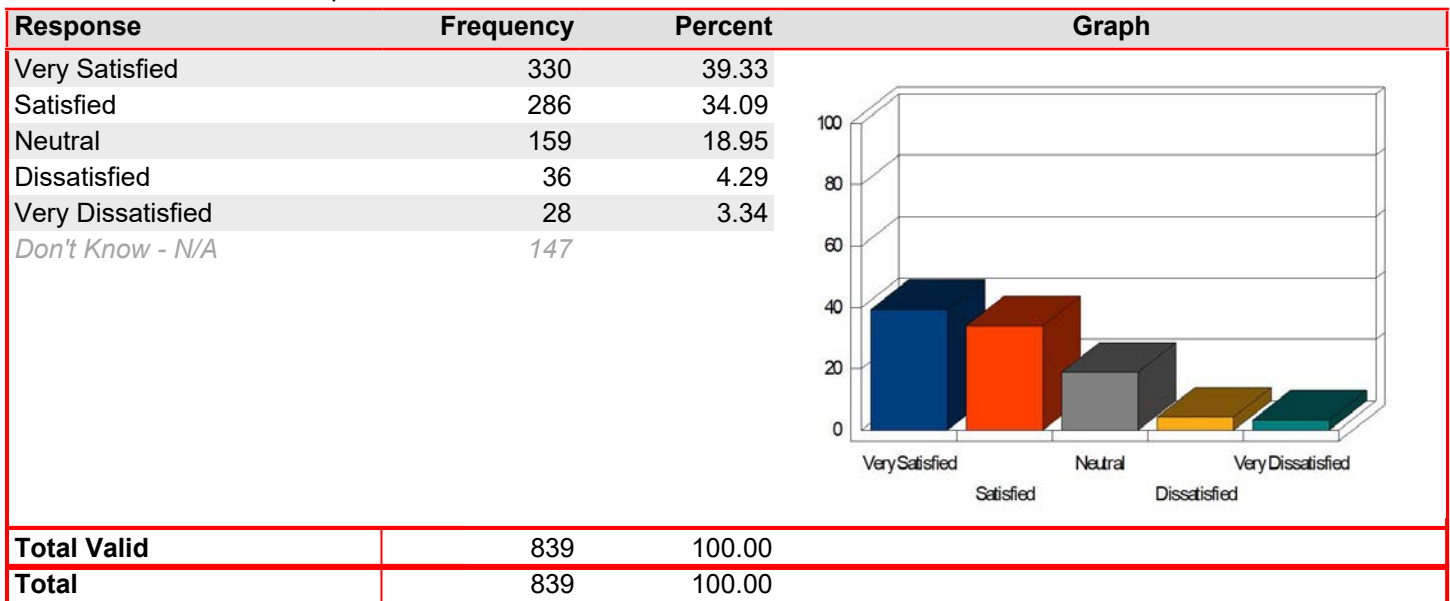
## Financial Aid - Information received is accurate

Mean: 3.98



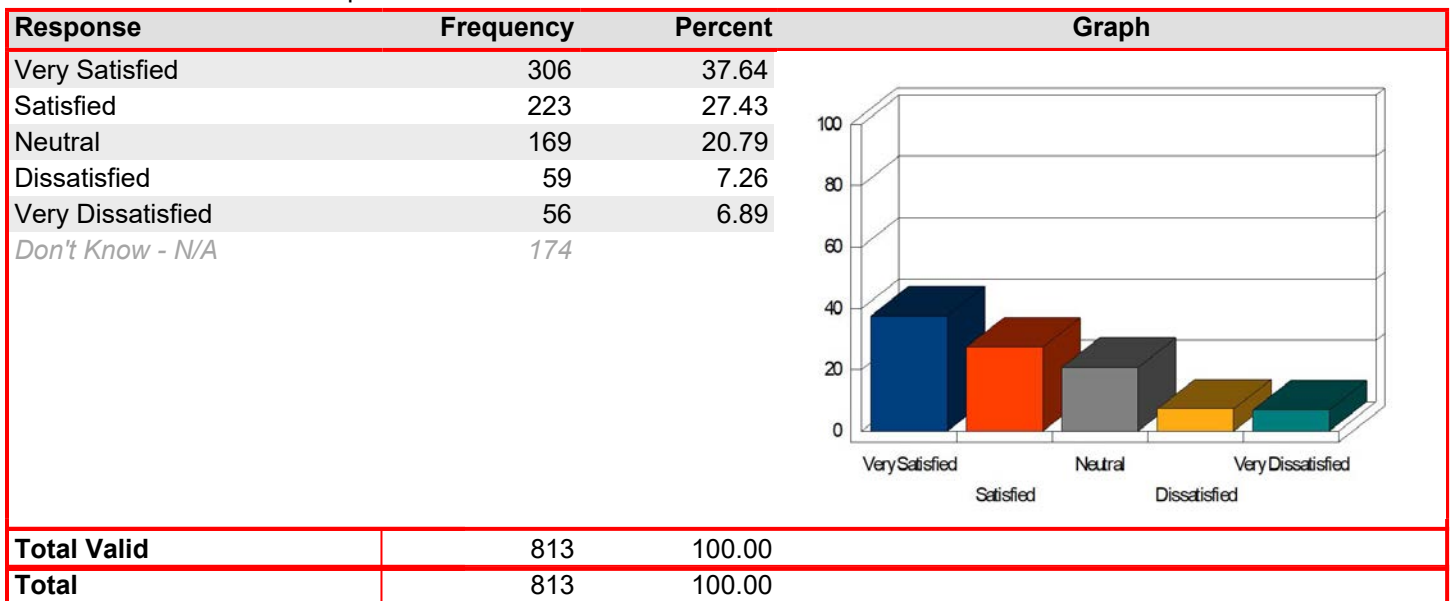
Financial Aid - Information presented is understandable

Mean: 4.02



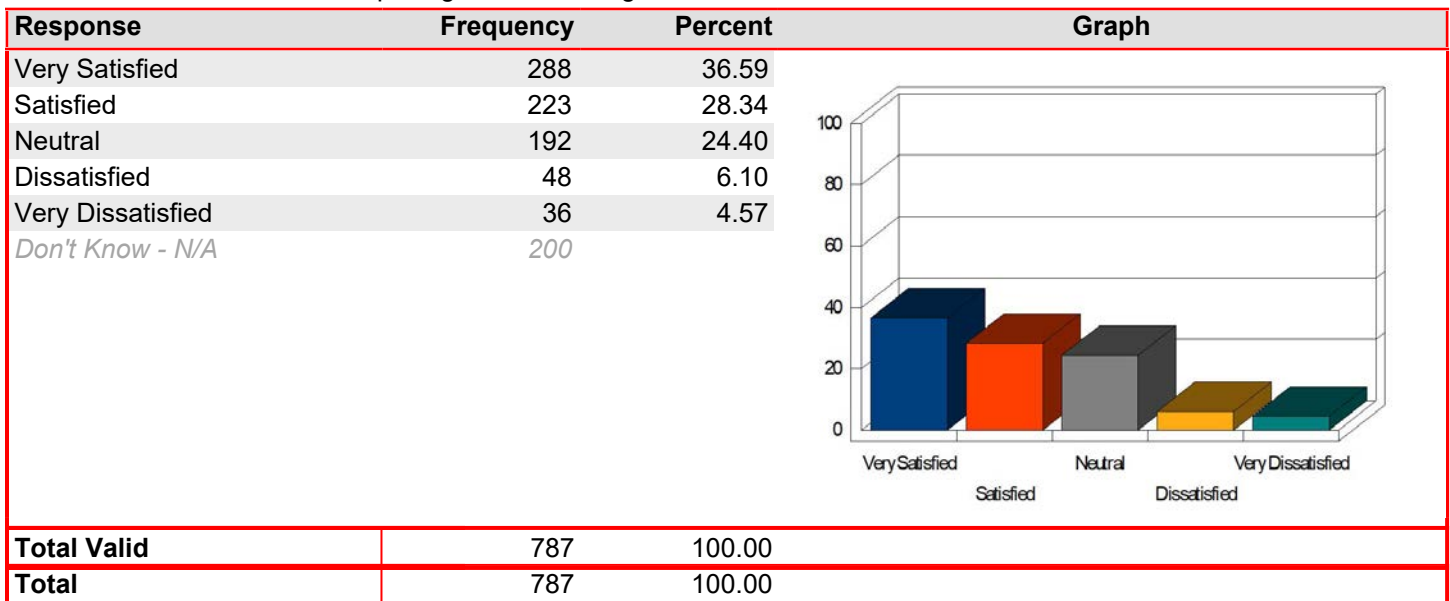
Financial Aid - Financial aid process

Mean: 3.82



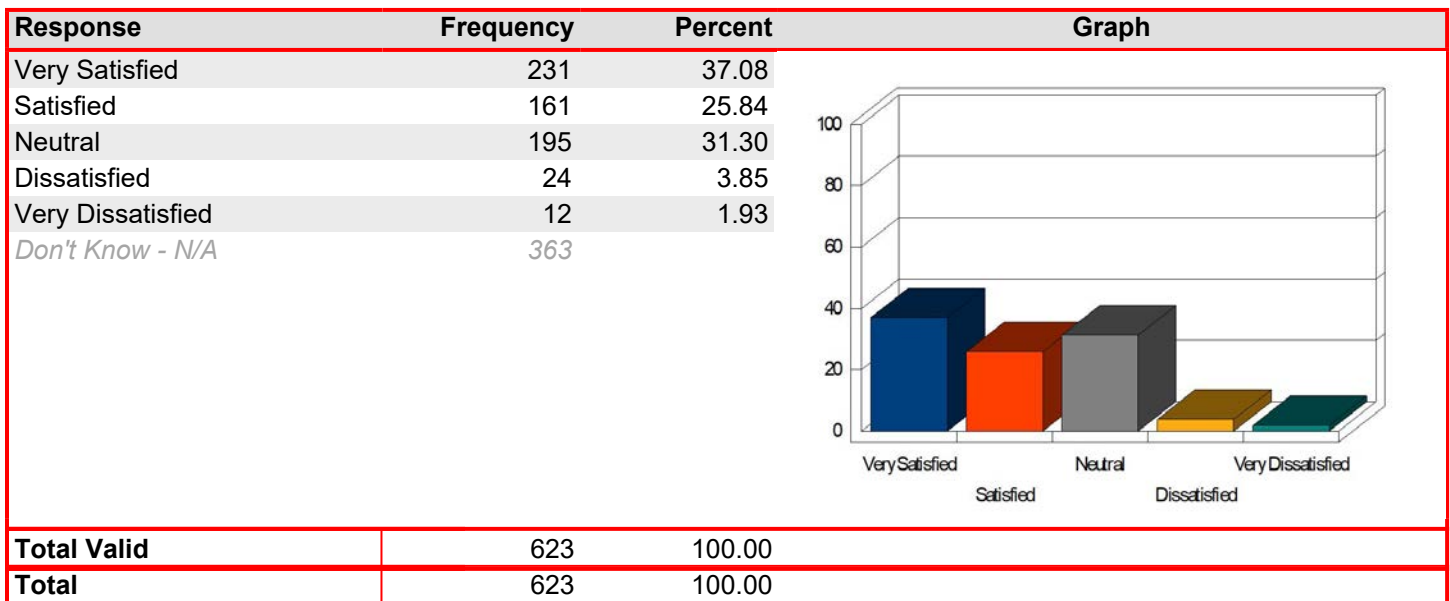
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 3.86



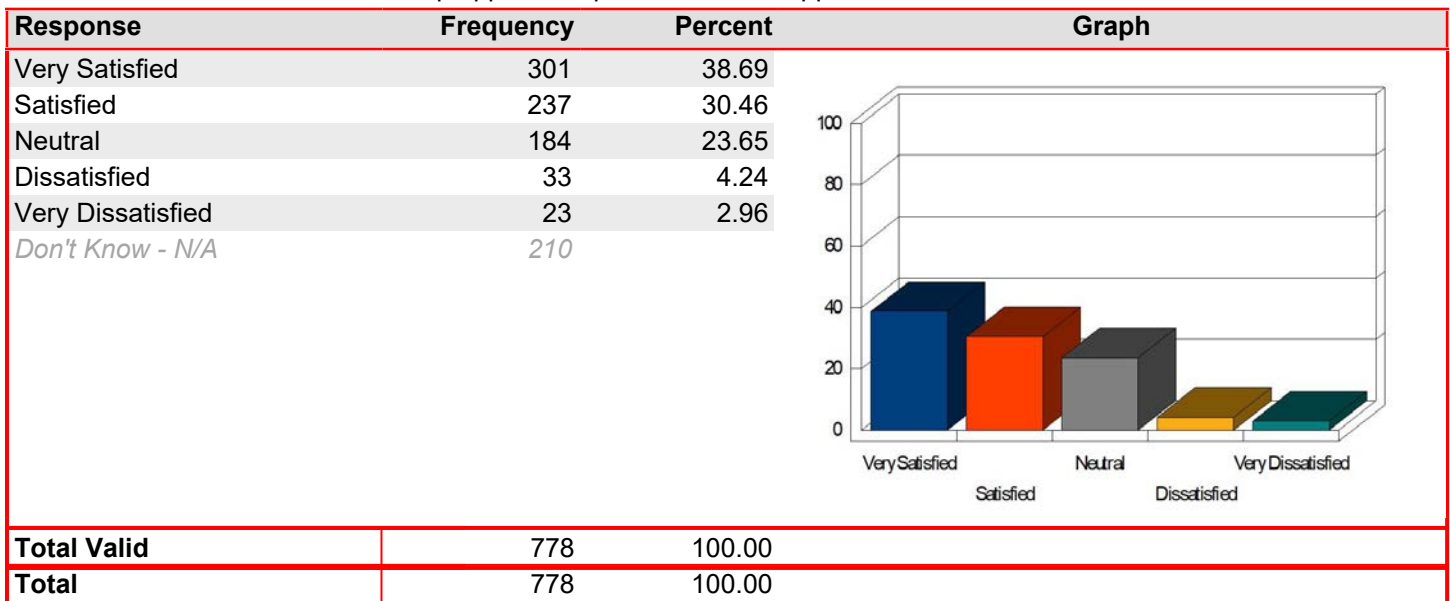
## Financial Aid - Assistance for Veteran benefits

Mean: 3.92



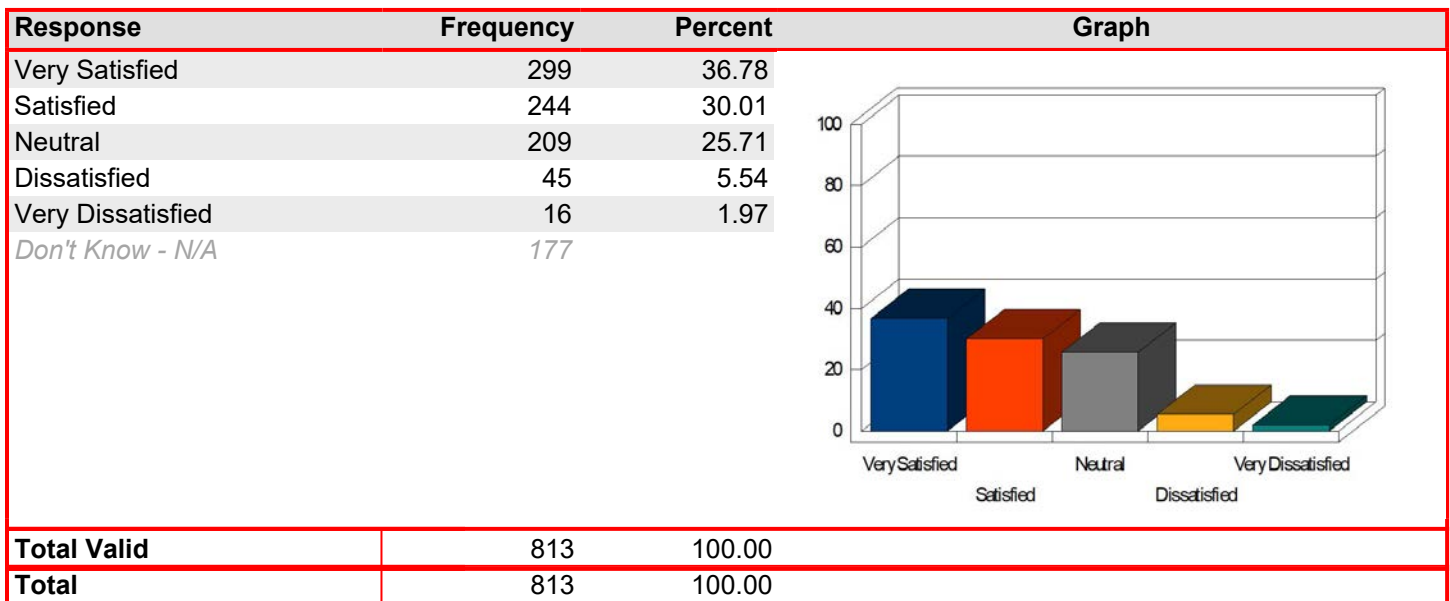
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 3.98



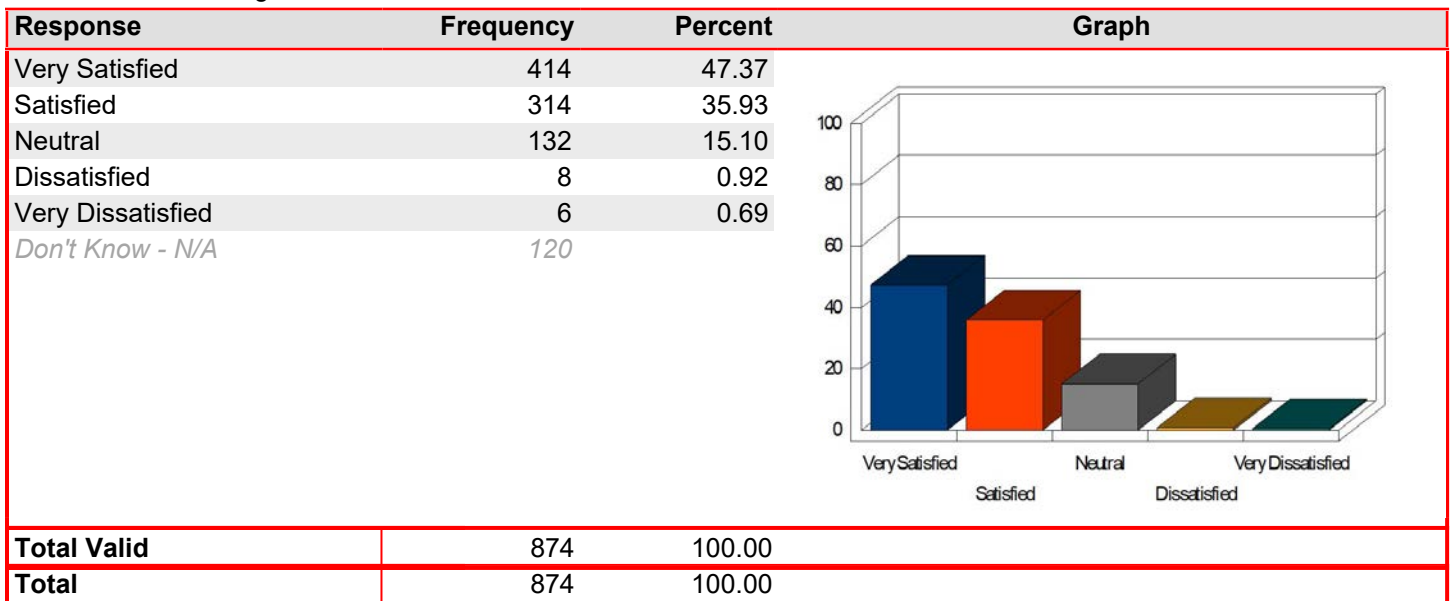
## Financial Aid - Website information

Mean: 3.94



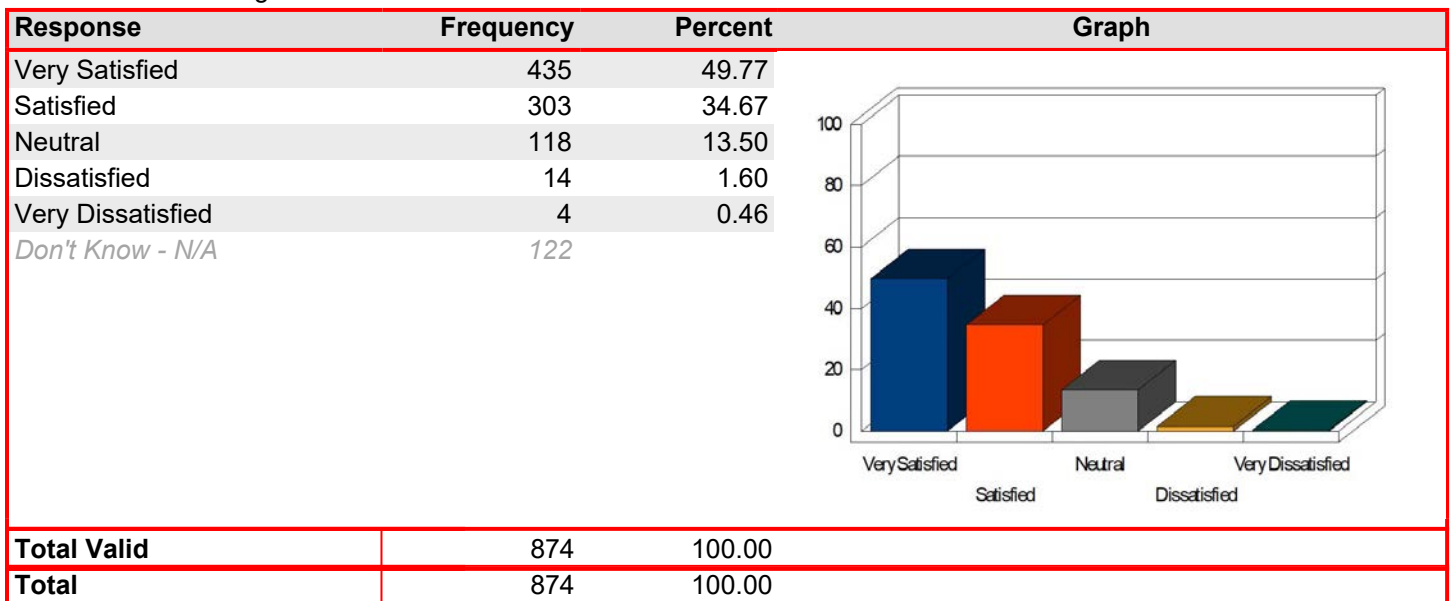
## Guidance/Counseling - Assistance of staff

Mean: 4.28



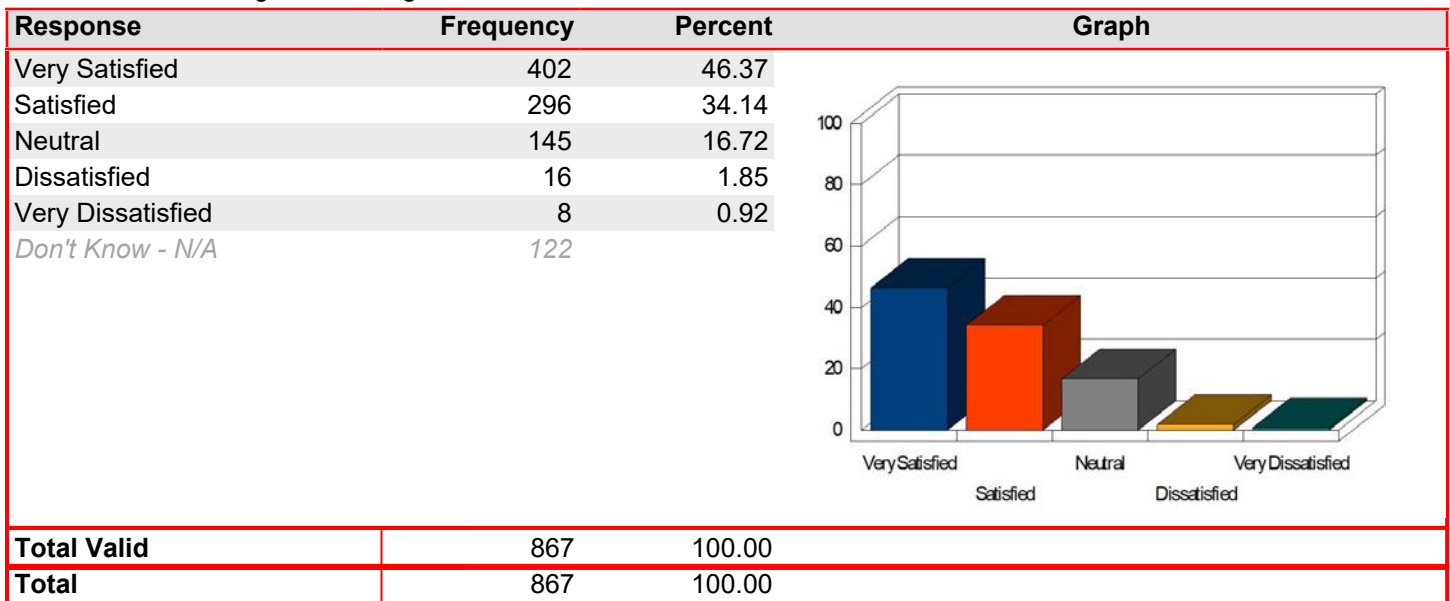
## Guidance/Counseling - Friendliness of staff

Mean: 4.32



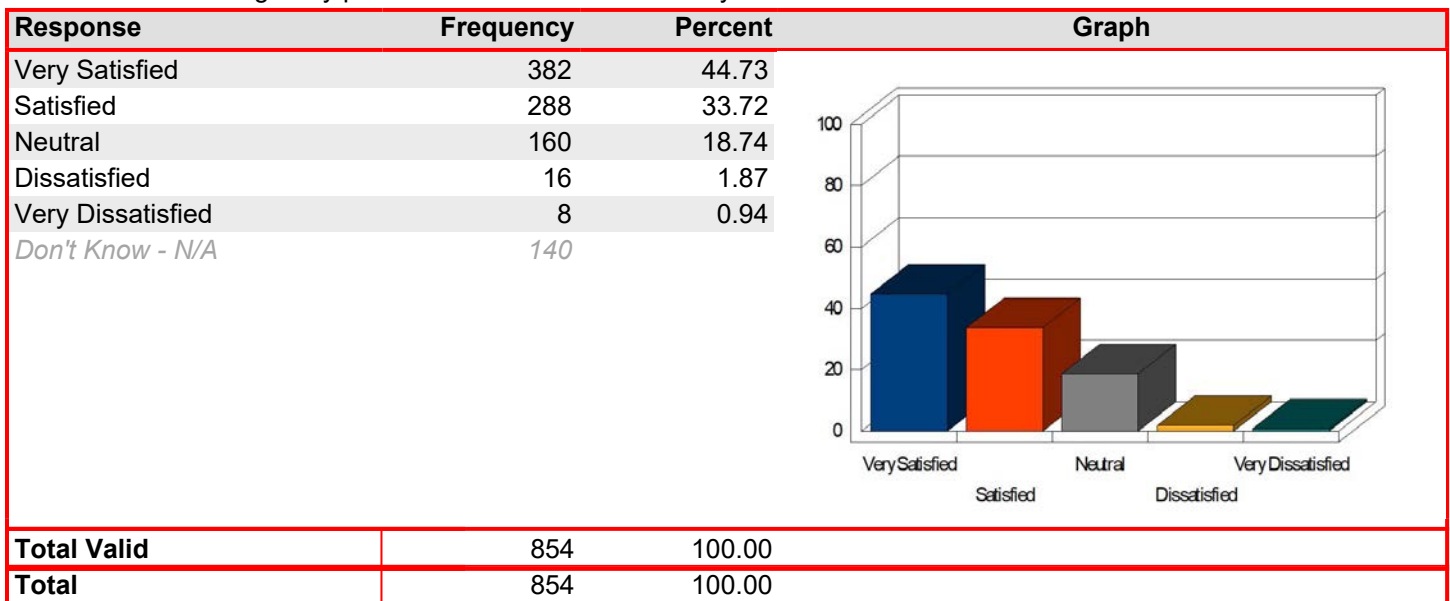
## Guidance/Counseling - Knowledge of staff

Mean: 4.23



## Guidance/Counseling - My problems are resolved effectively

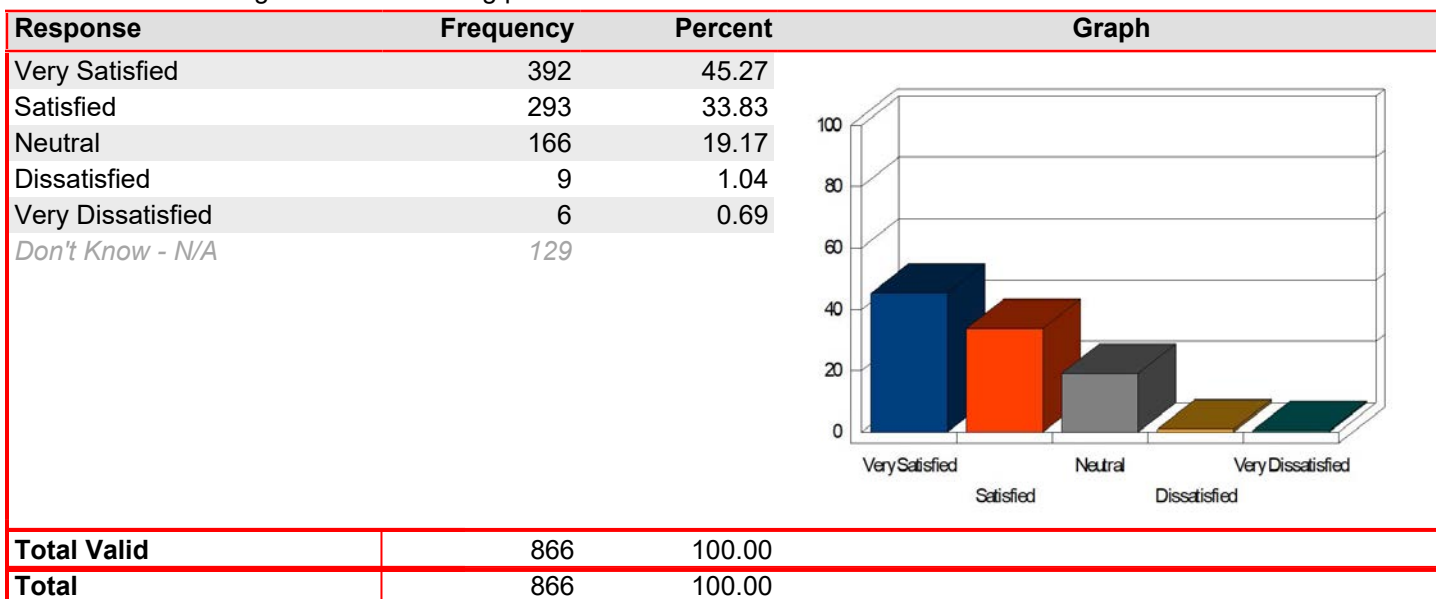
Mean: 4.19





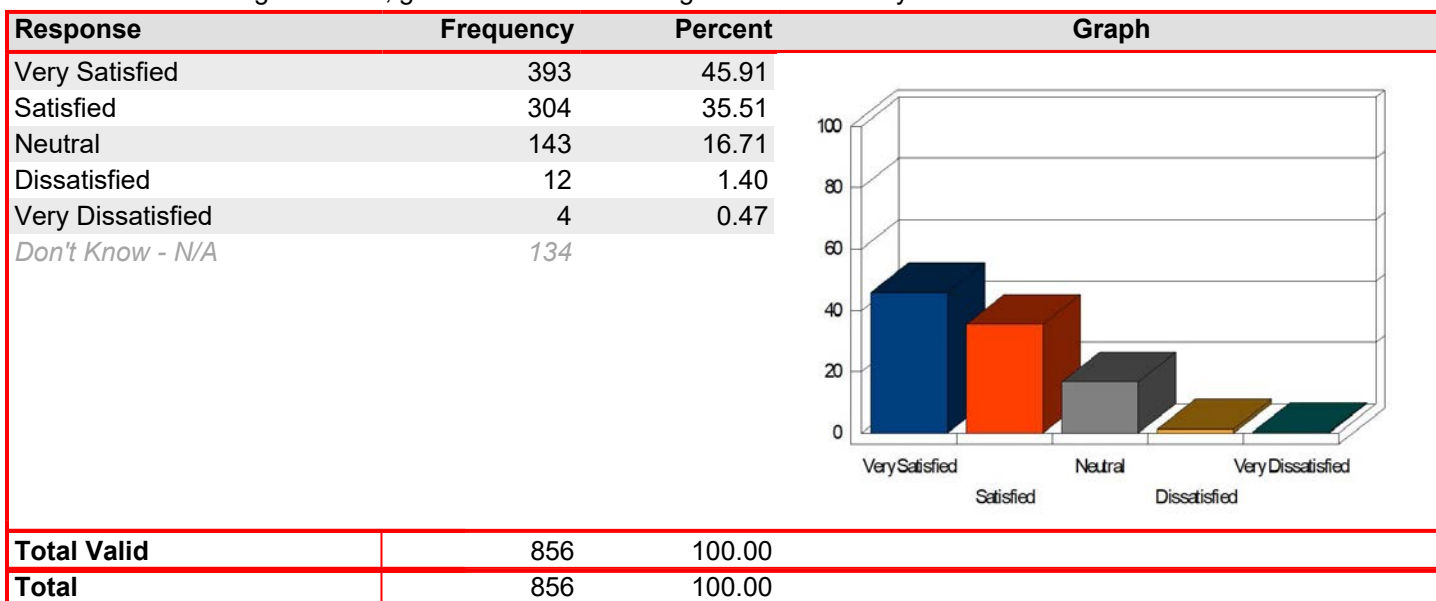
## Guidance/Counseling - Student advising process

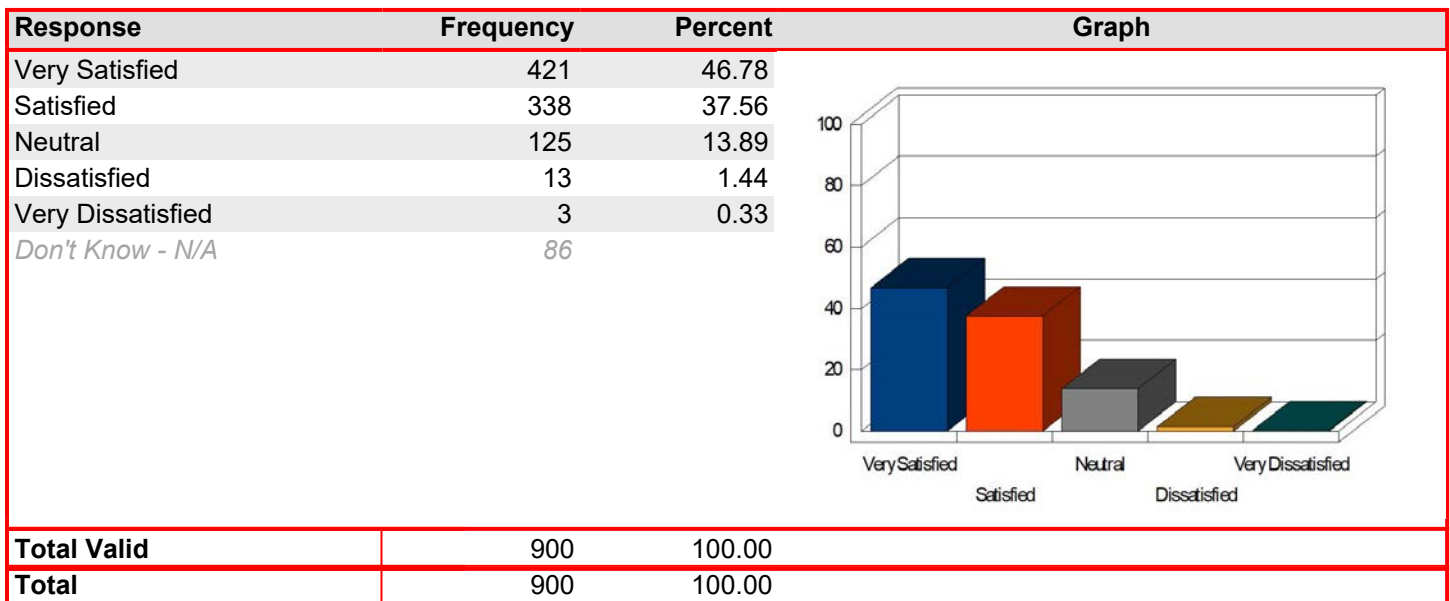
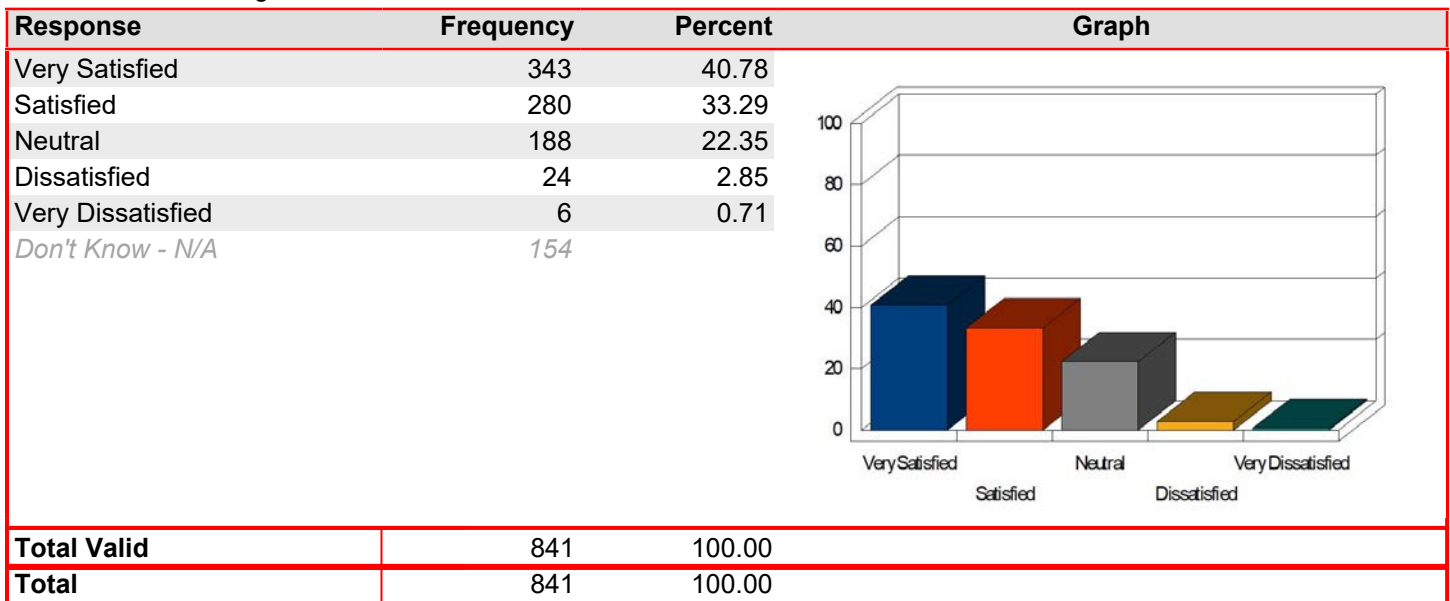
Mean: 4.22



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.25





## Business Office/Cashier - Friendliness of staff

Mean: 4.28

Response	Frequency	Percent	Graph
Very Satisfied	439	48.40	
Satisfied	324	35.72	
Neutral	114	12.57	
Dissatisfied	21	2.32	
Very Dissatisfied	9	0.99	
<i>Don't Know - N/A</i>	83		
<b>Total Valid</b>	907	100.00	
<b>Total</b>	907	100.00	

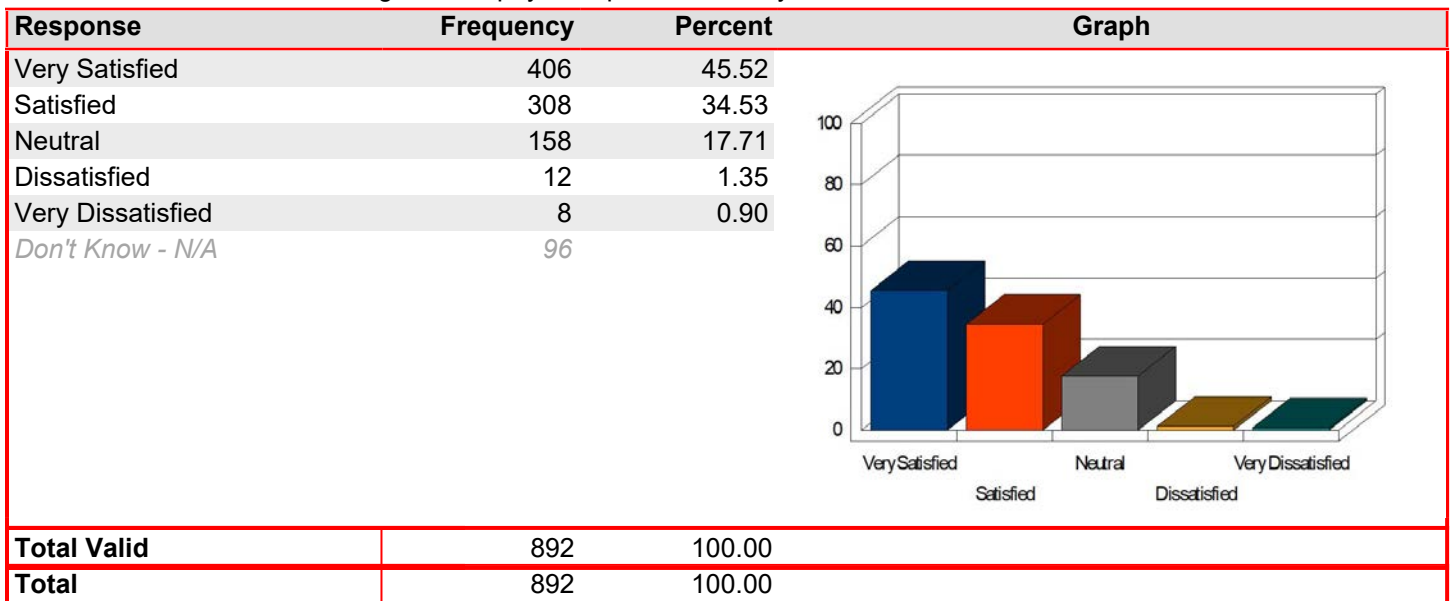
## Business Office/Cashier - Knowledge of staff

Mean: 4.26

Response	Frequency	Percent	Graph
Very Satisfied	414	45.85	
Satisfied	328	36.32	
Neutral	144	15.95	
Dissatisfied	13	1.44	
Very Dissatisfied	4	0.44	
<i>Don't Know - N/A</i>	83		
<b>Total Valid</b>	903	100.00	
<b>Total</b>	903	100.00	

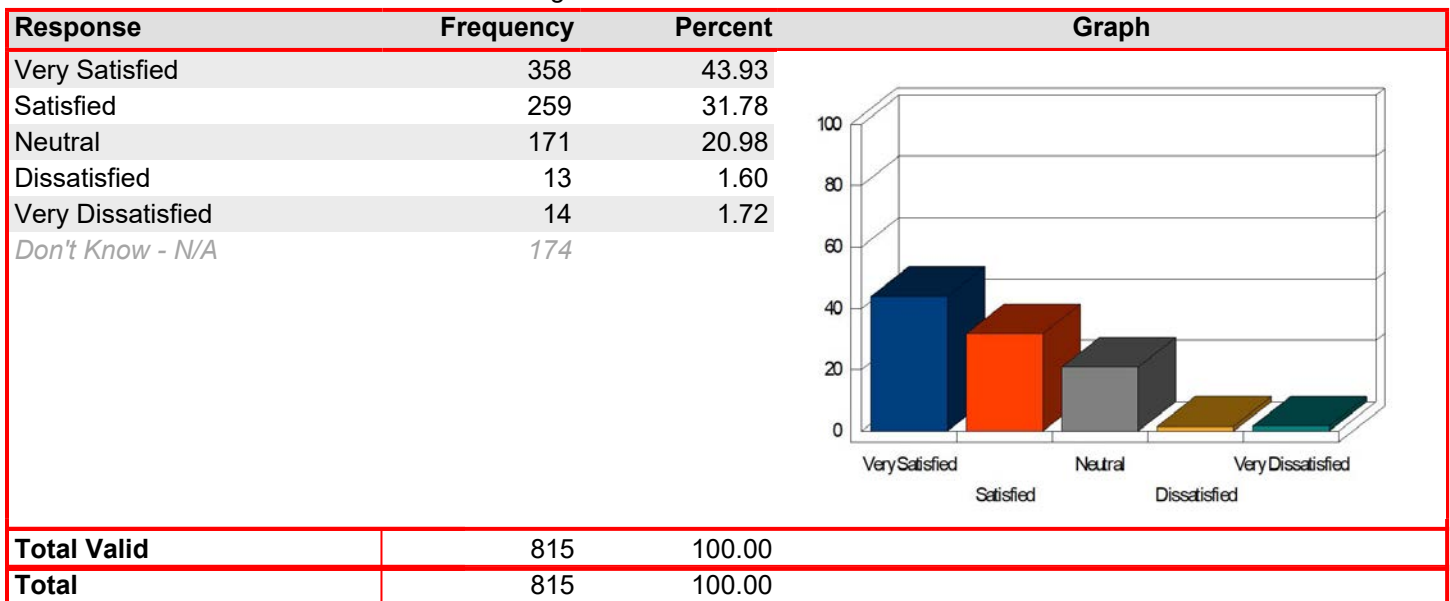
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.22



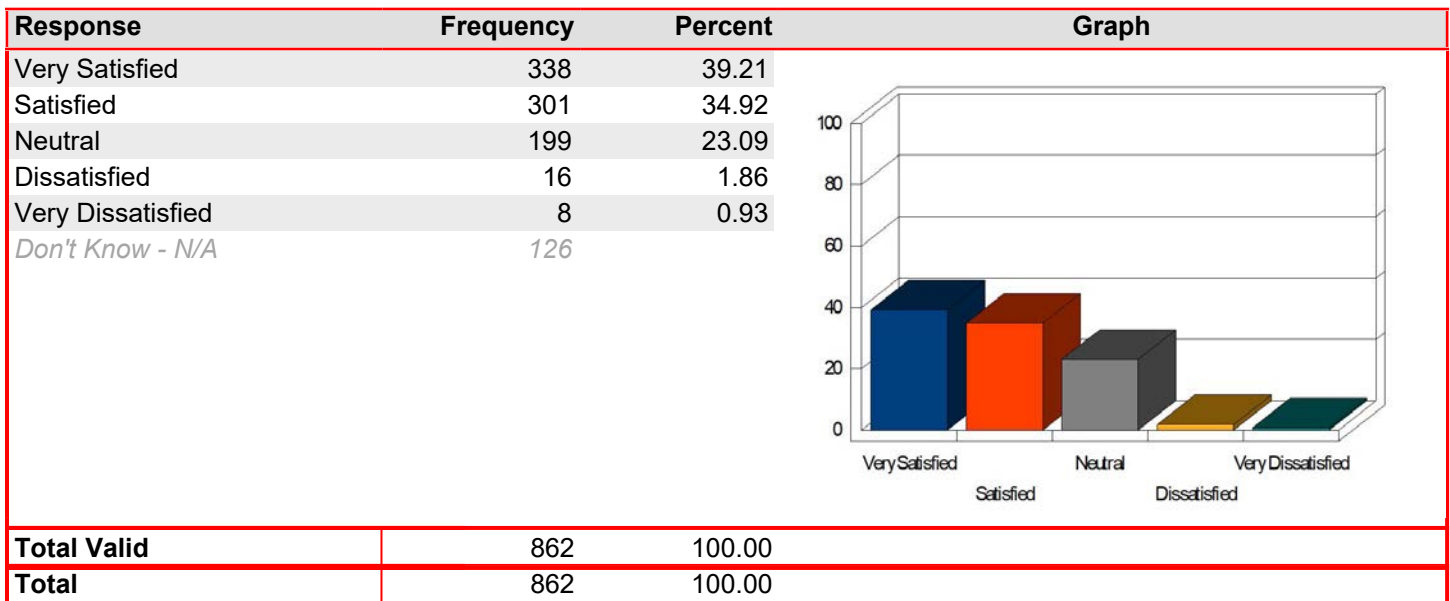
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.15



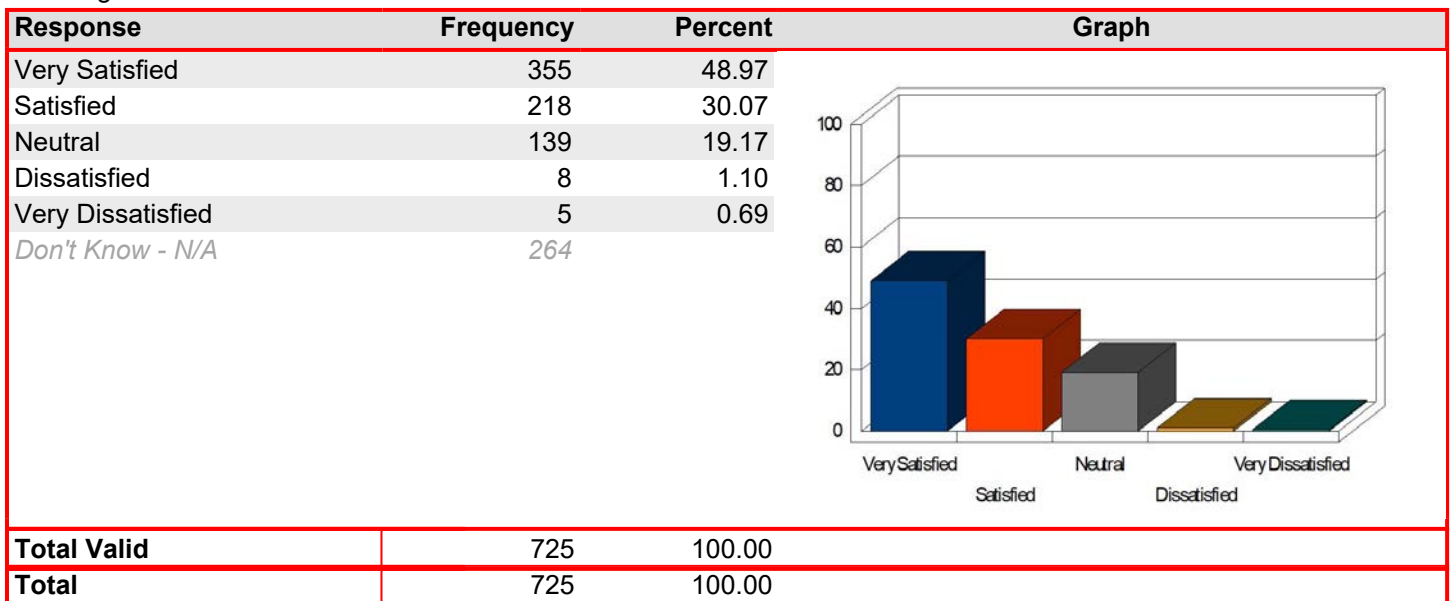
## Business Office/Cashier - Website information

Mean: 4.10



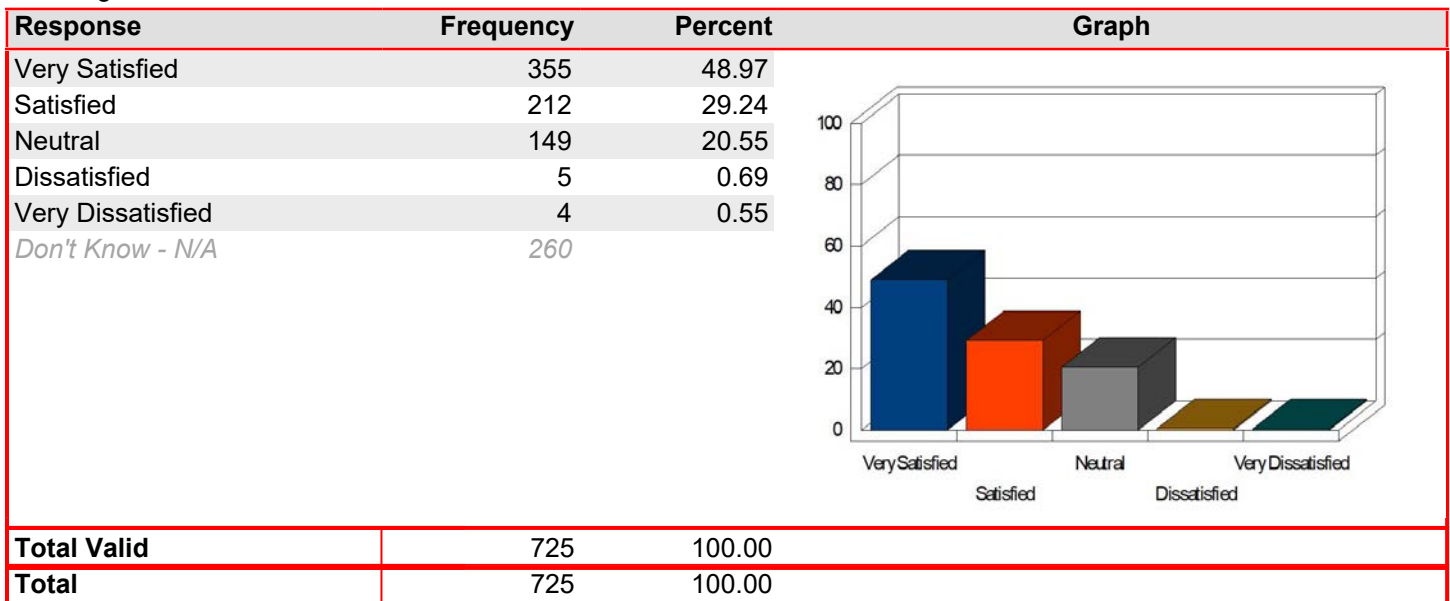
## Tutoring/CAPS - Assistance of staff

Mean: 4.26



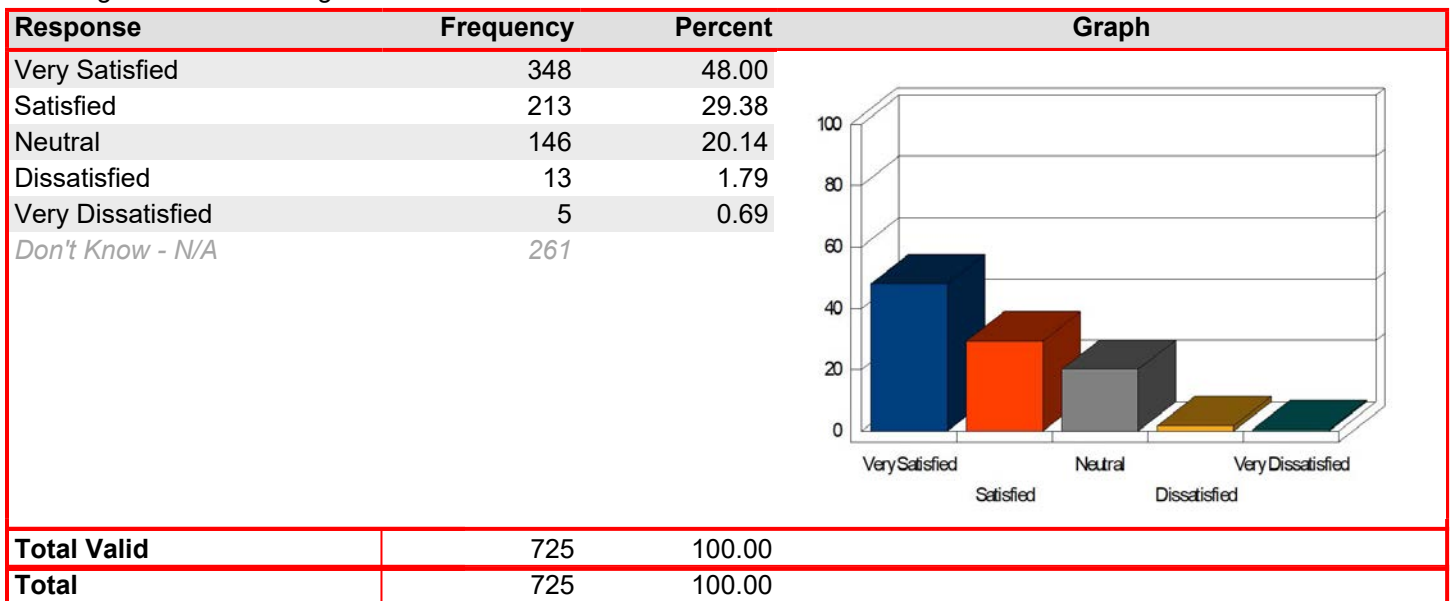
## Tutoring/CAPS - Friendliness of staff

Mean: 4.25



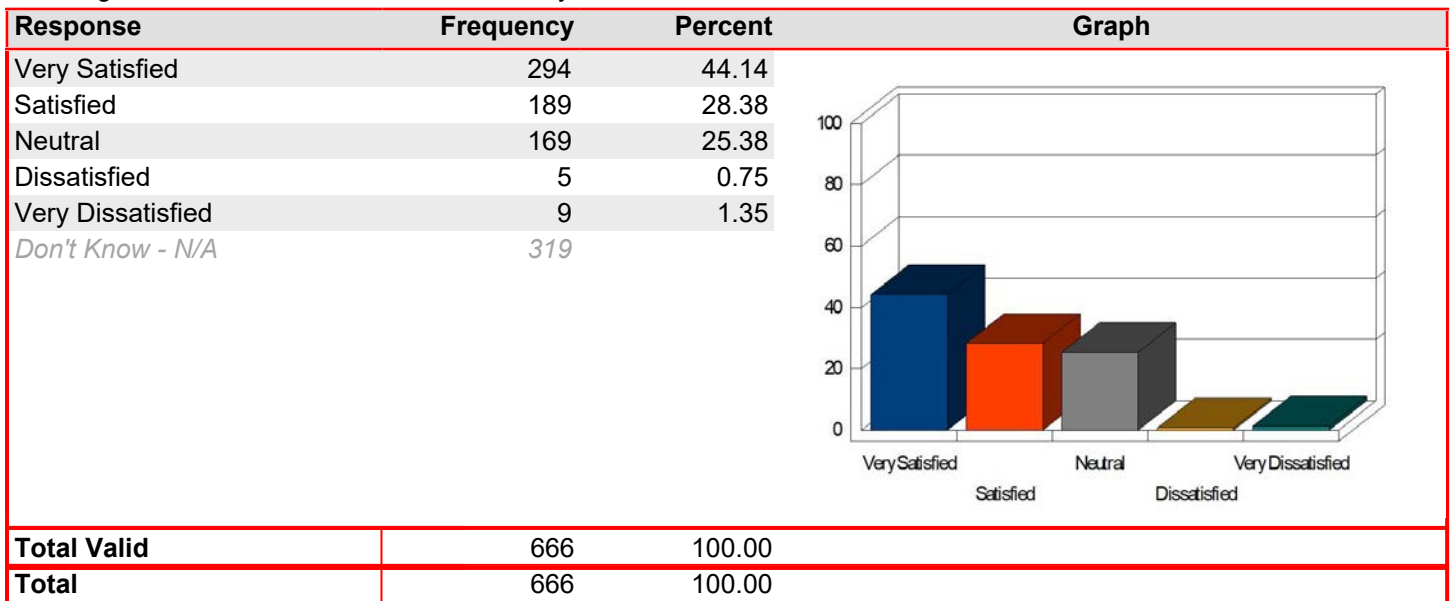
## Tutoring/CAPS - Knowledge of staff

Mean: 4.22



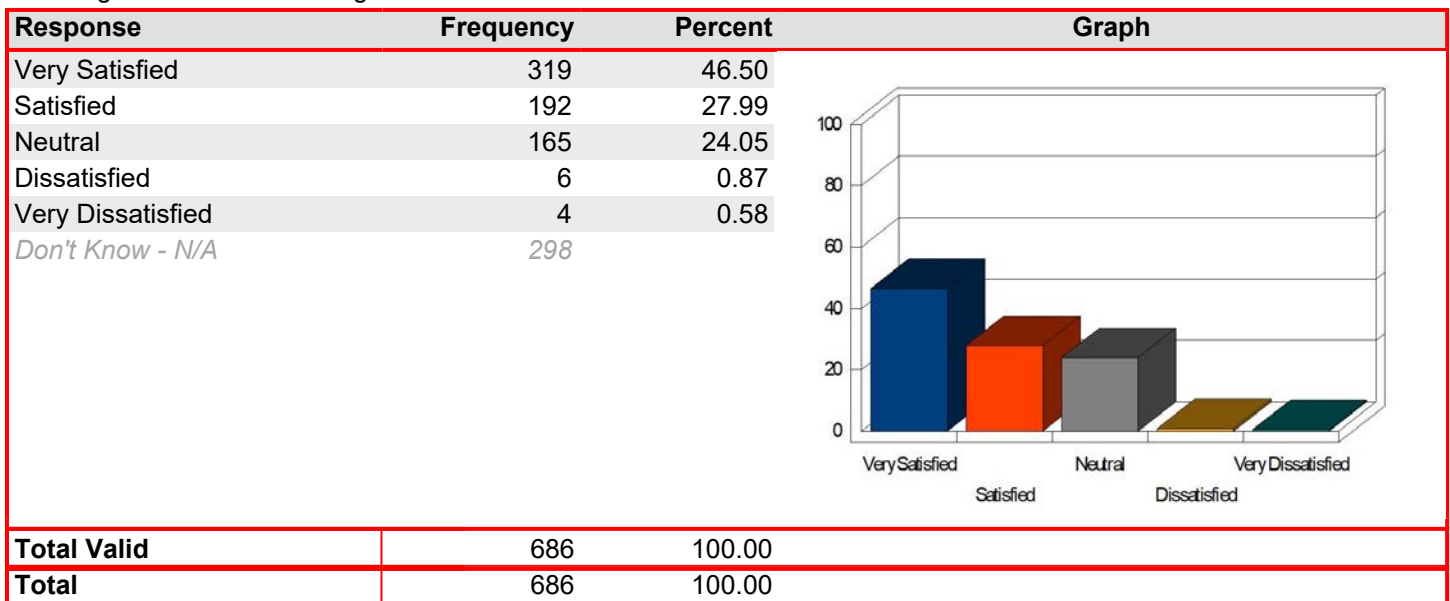
Tutoring/CAPS - Documented student disability services

Mean: 4.13



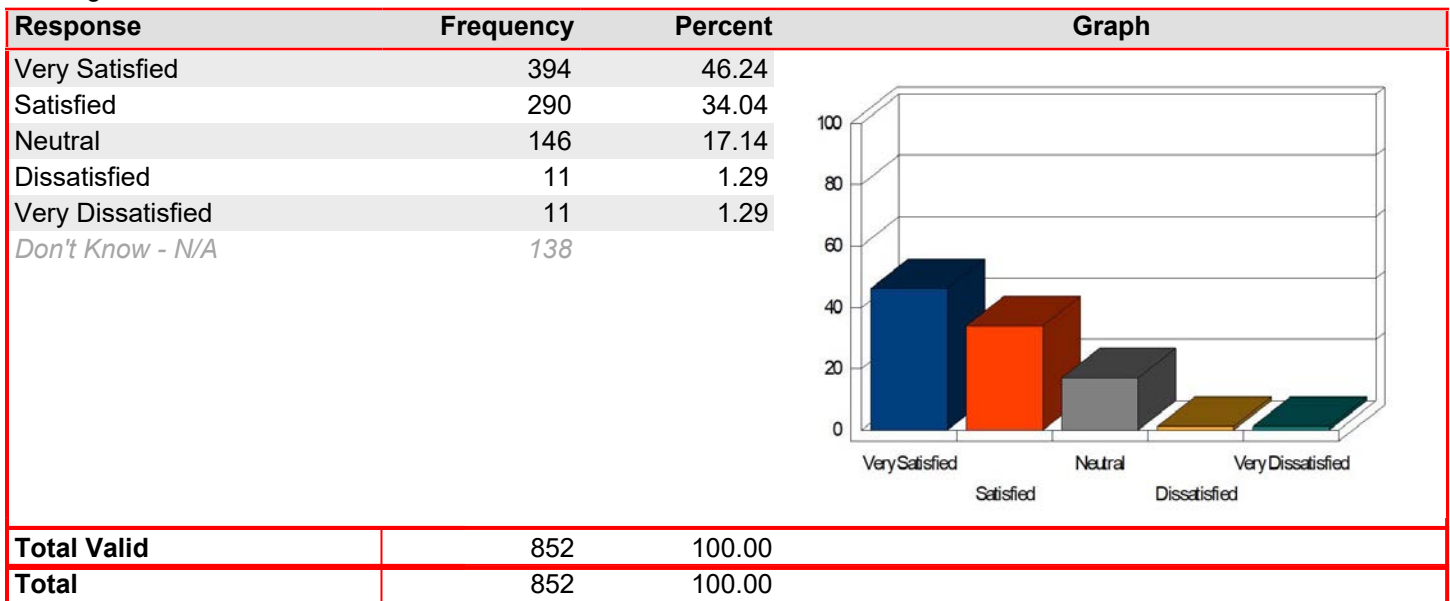
Tutoring/CAPS - Peer tutoring services

Mean: 4.19



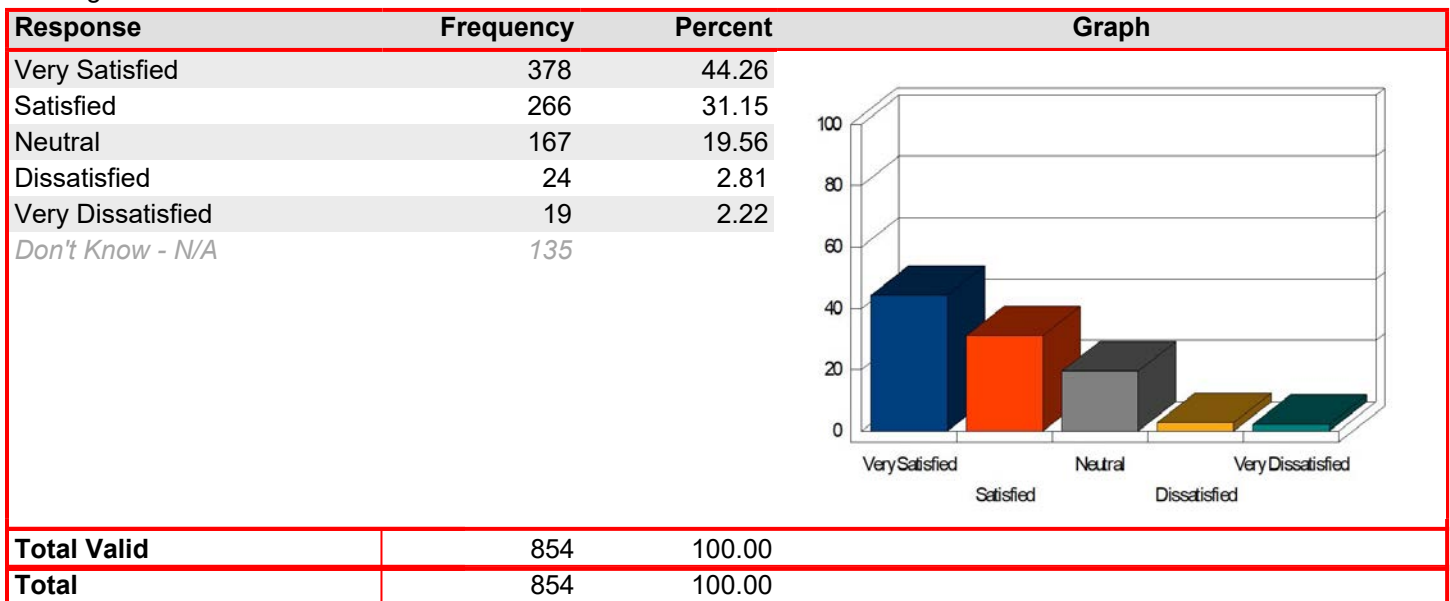
## Testing Services - Assistance of staff

Mean: 4.23



## Testing Services - Friendliness of staff

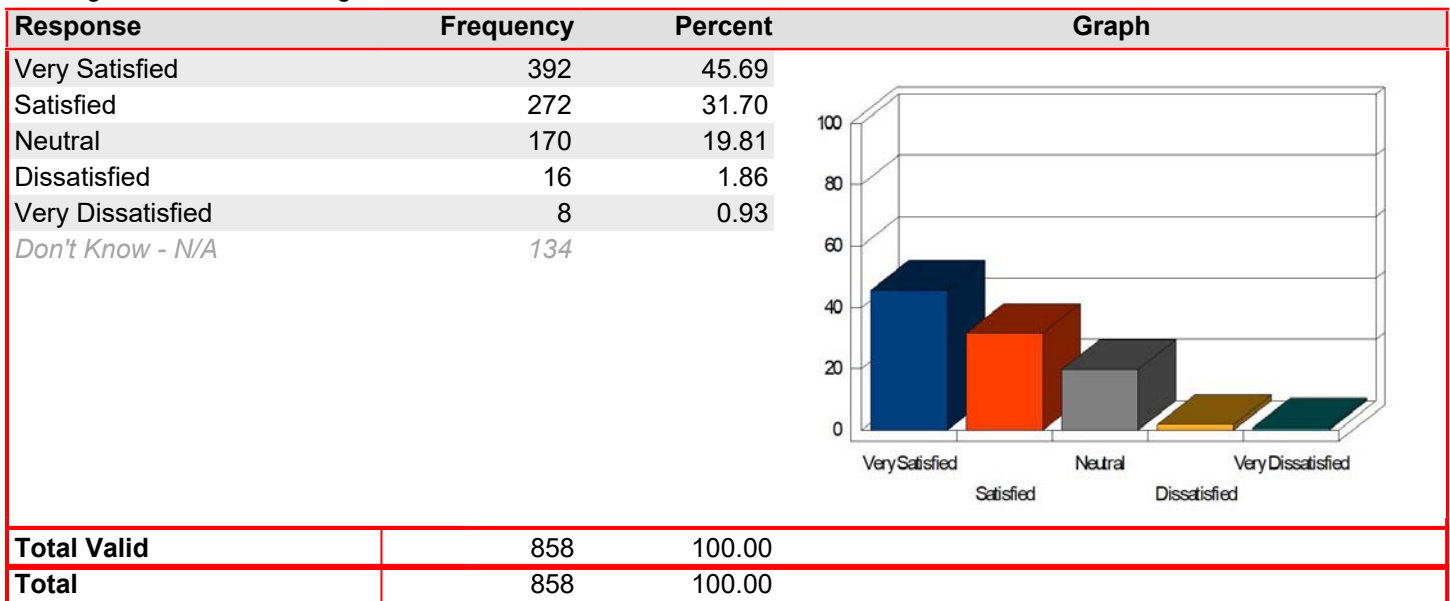
Mean: 4.12





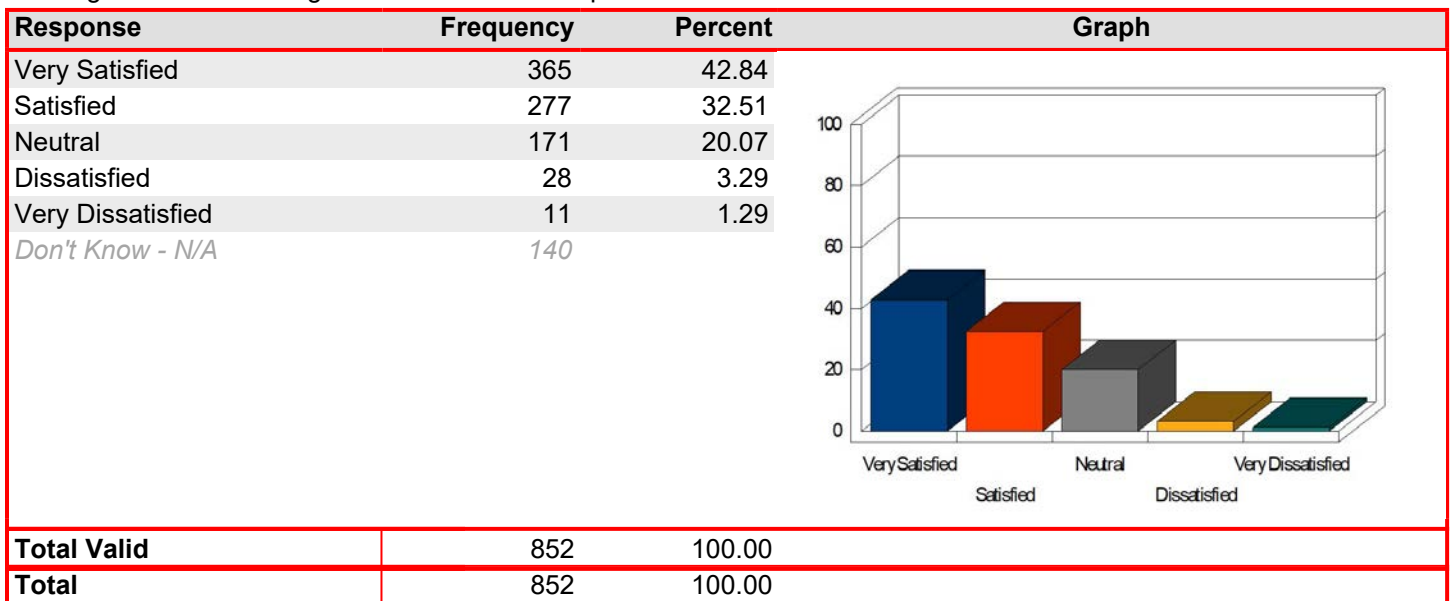
## Testing Services - Knowledge of staff

Mean: 4.19



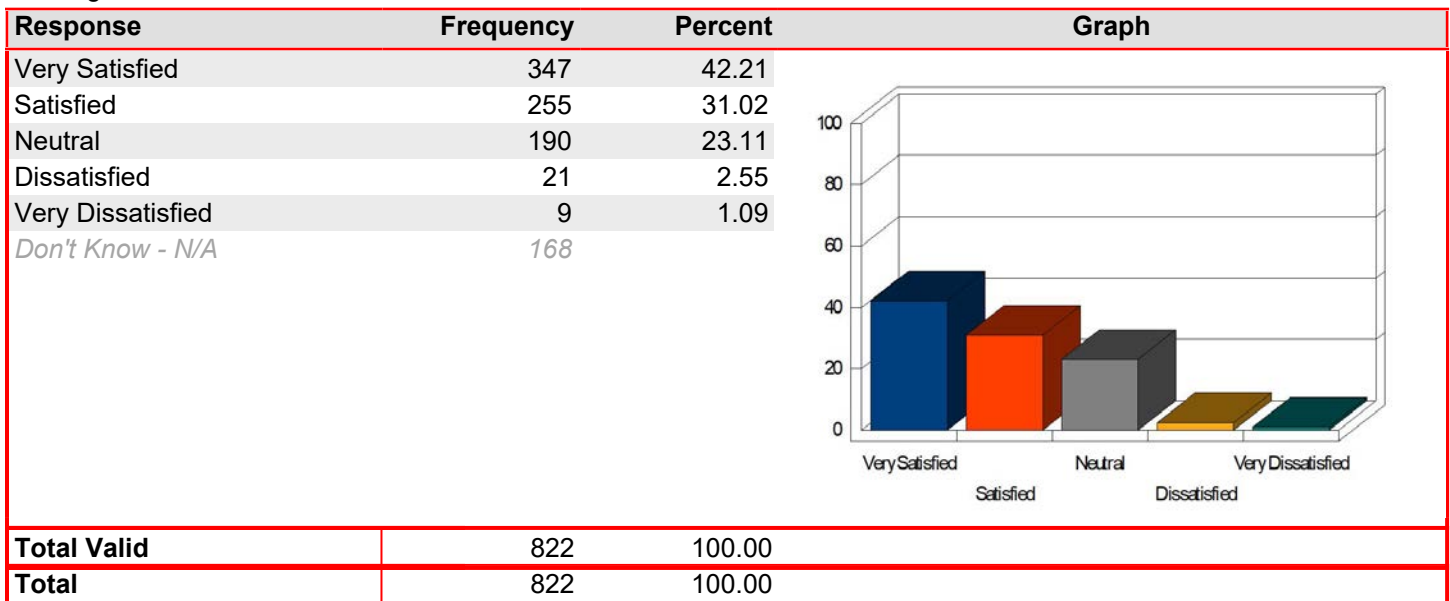
## Testing Services - Testing Center hours are adequate

Mean: 4.12



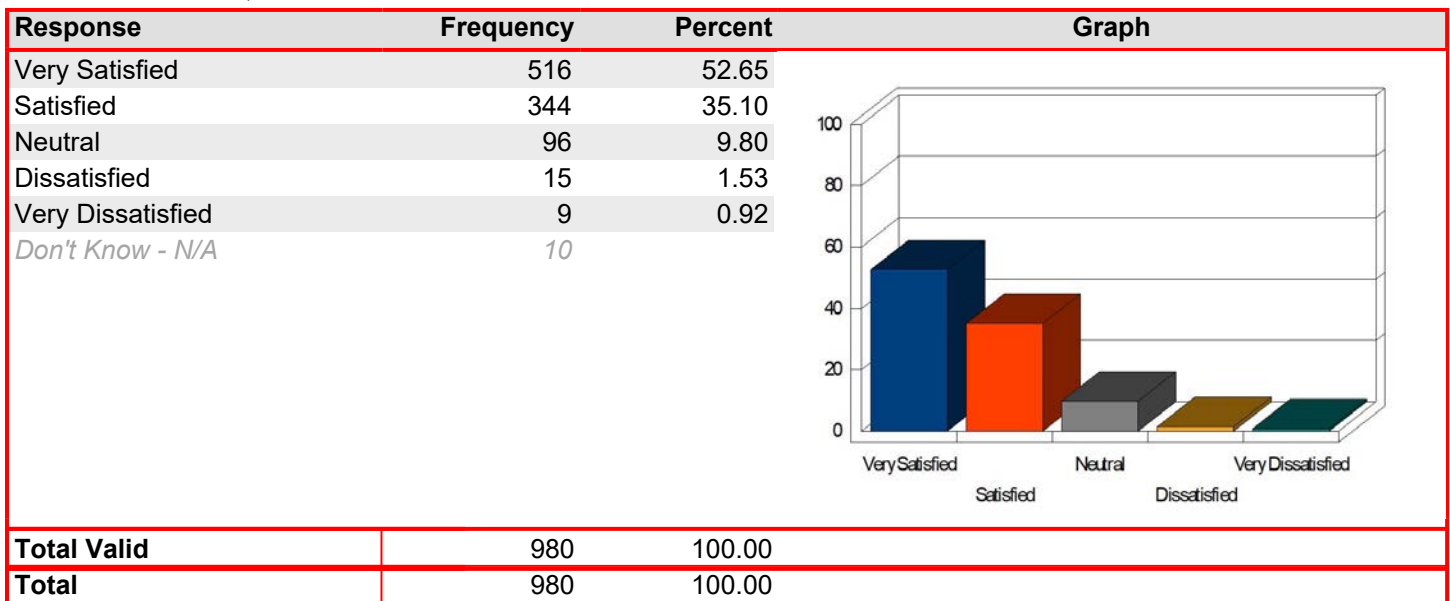
Testing Services - Website information

Mean: 4.11



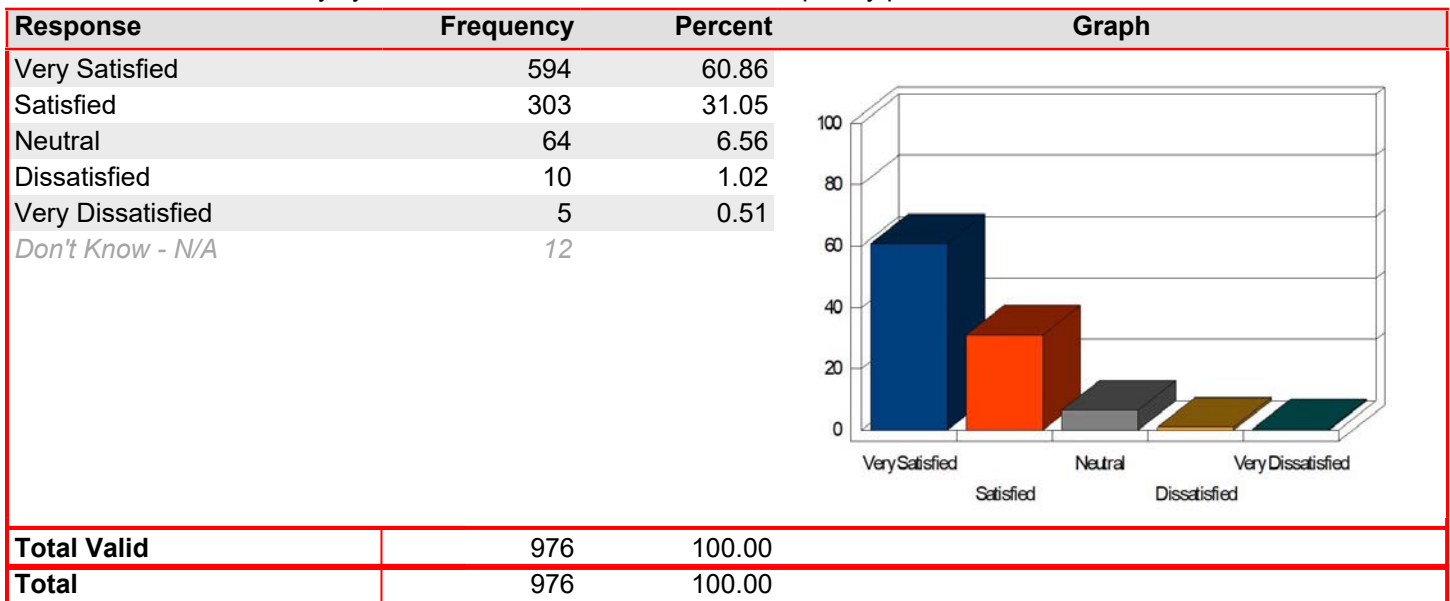
Instruction - Overall, teachers care about me

Mean: 4.37



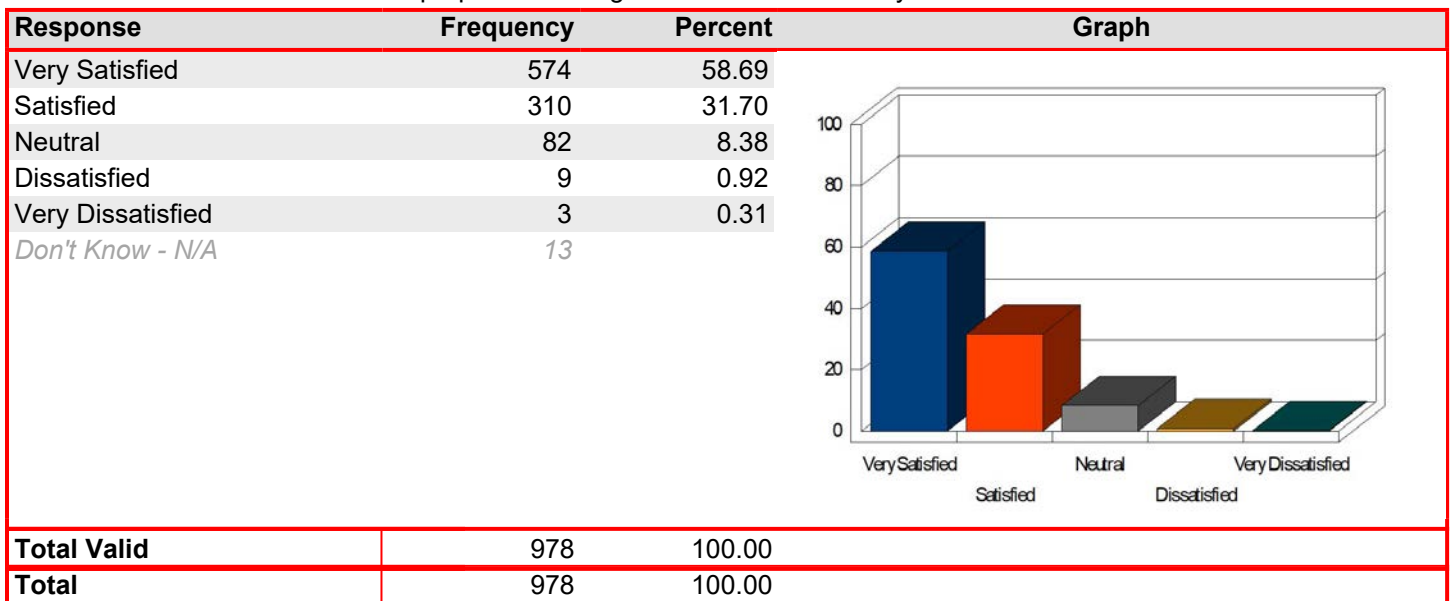
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.51



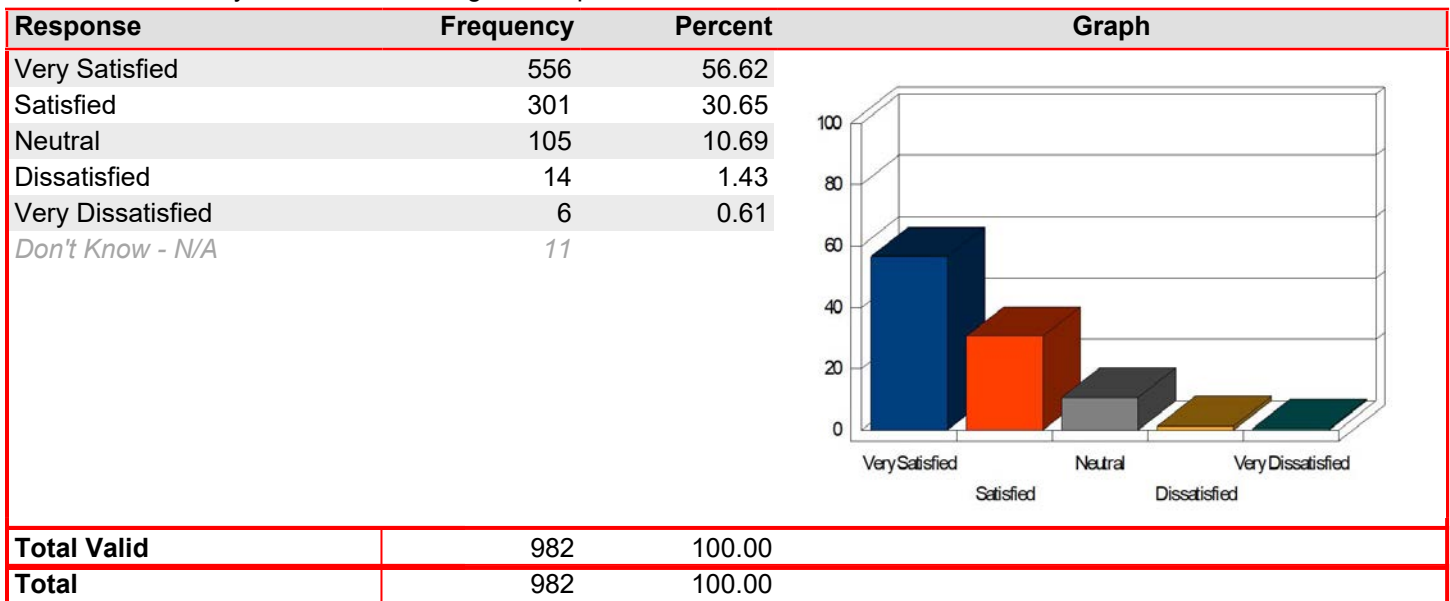
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.48



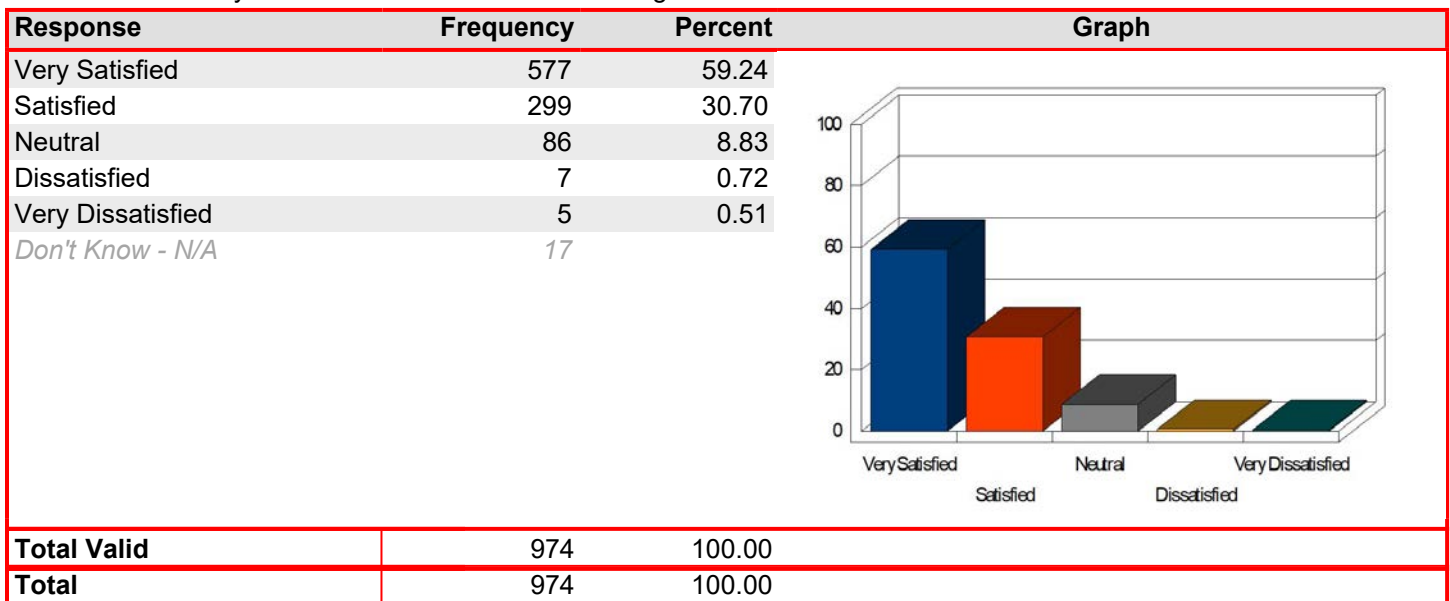
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.41



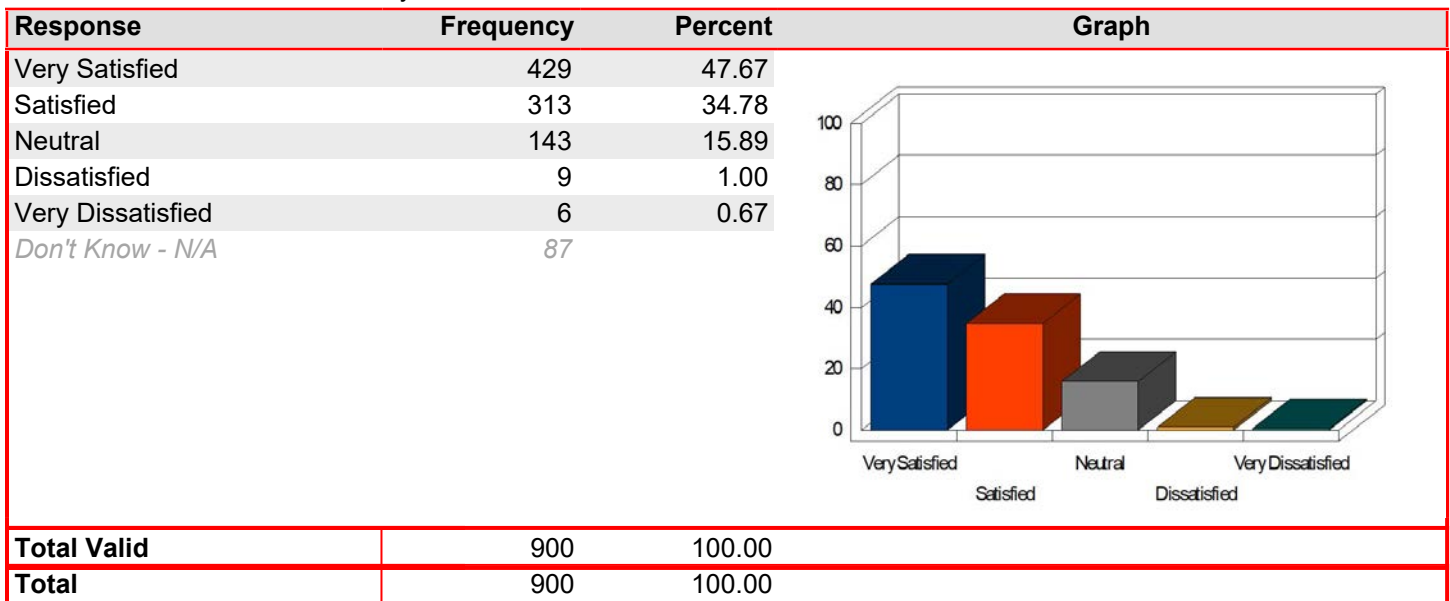
Instruction - Faculty are available after class and during office hours

Mean: 4.47



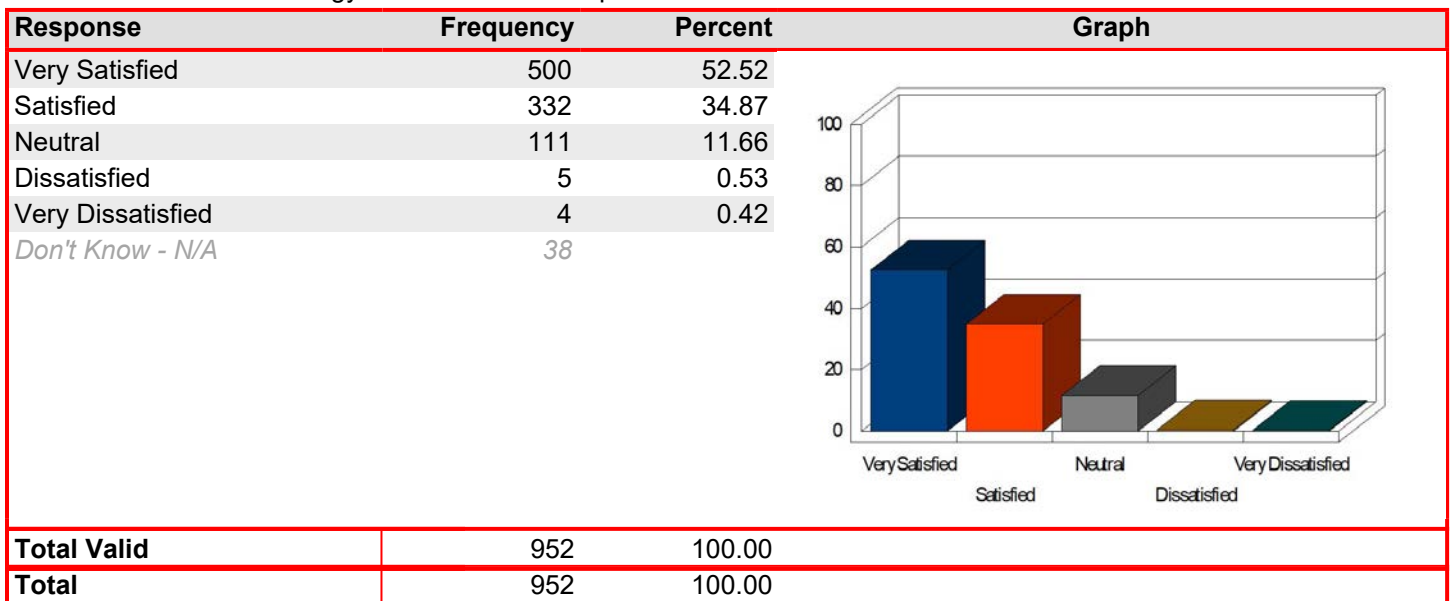
Overall-Student services routinely assisted me

Mean: 4.28



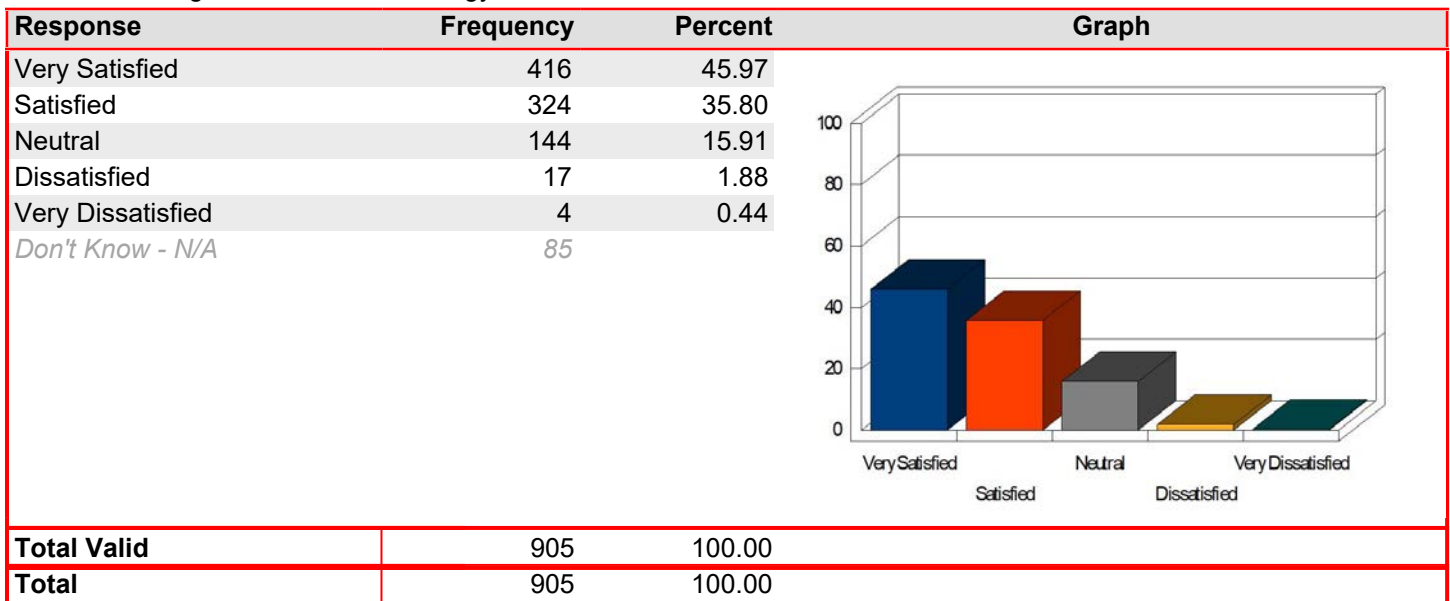
Overall-Access to technology resources was adequate

Mean: 4.39



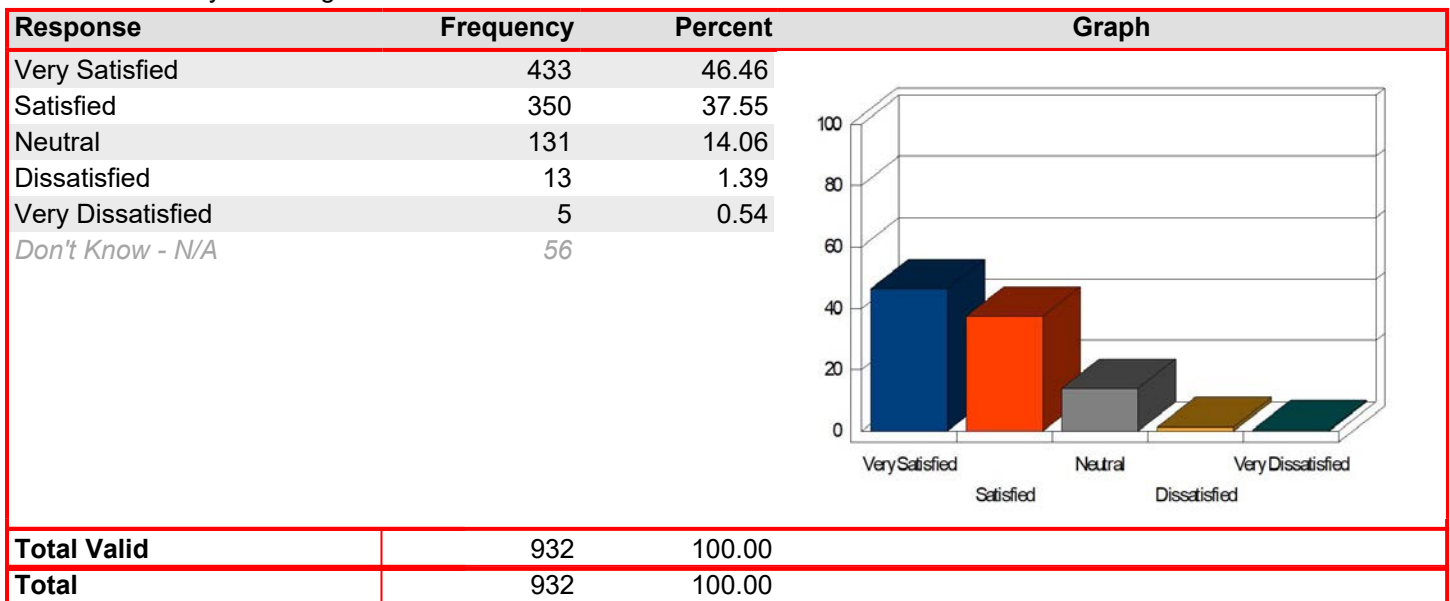
Overall-Training in the use of technology was available

Mean: 4.25



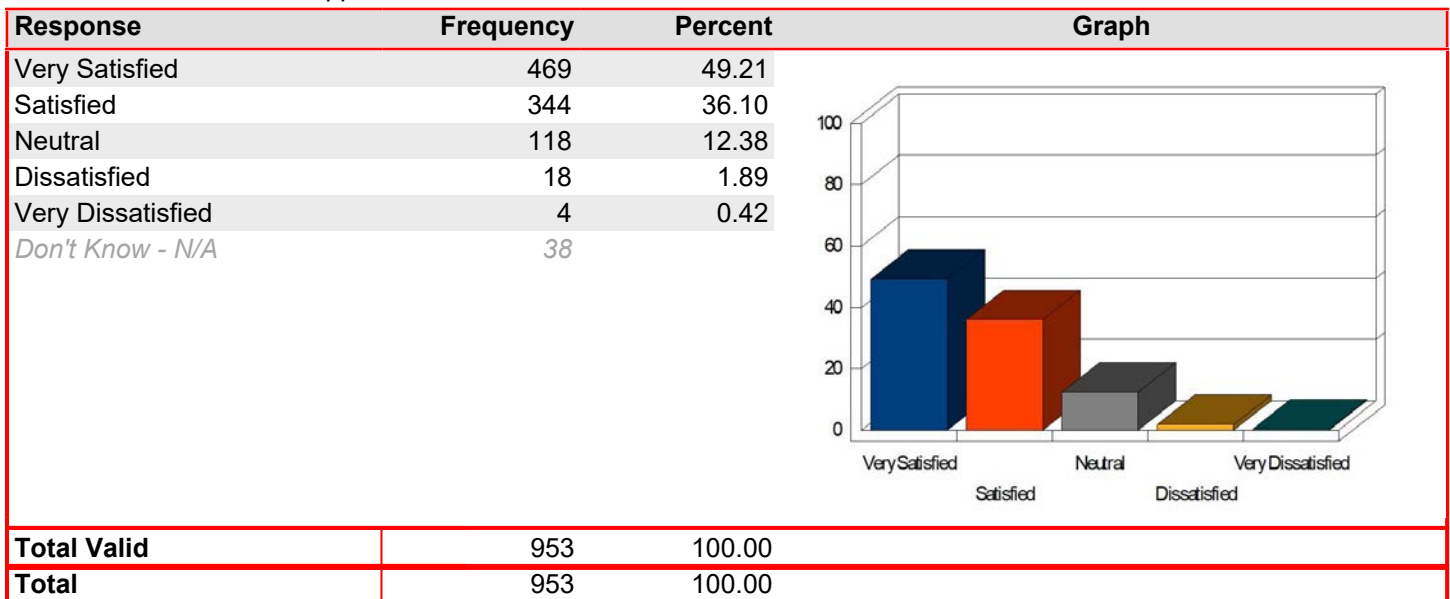
Overall-Efficiency receiving services

Mean: 4.28



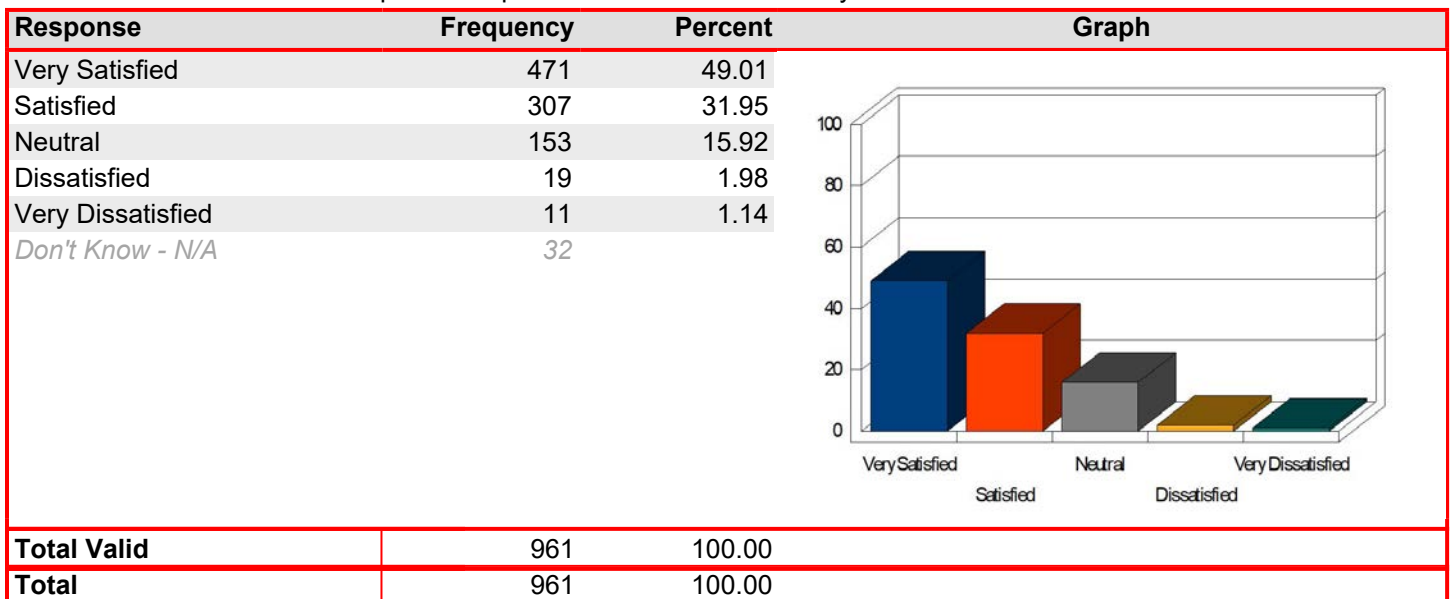
Overall-Administration is approachable

Mean: 4.32



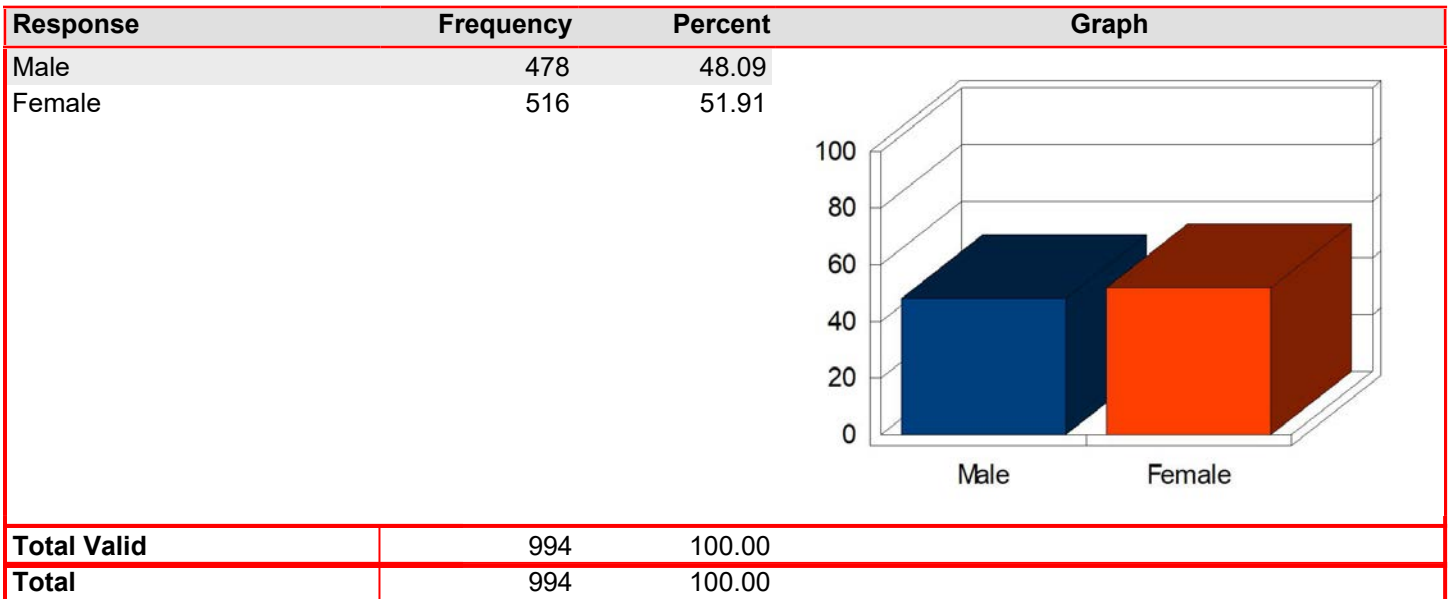
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.26



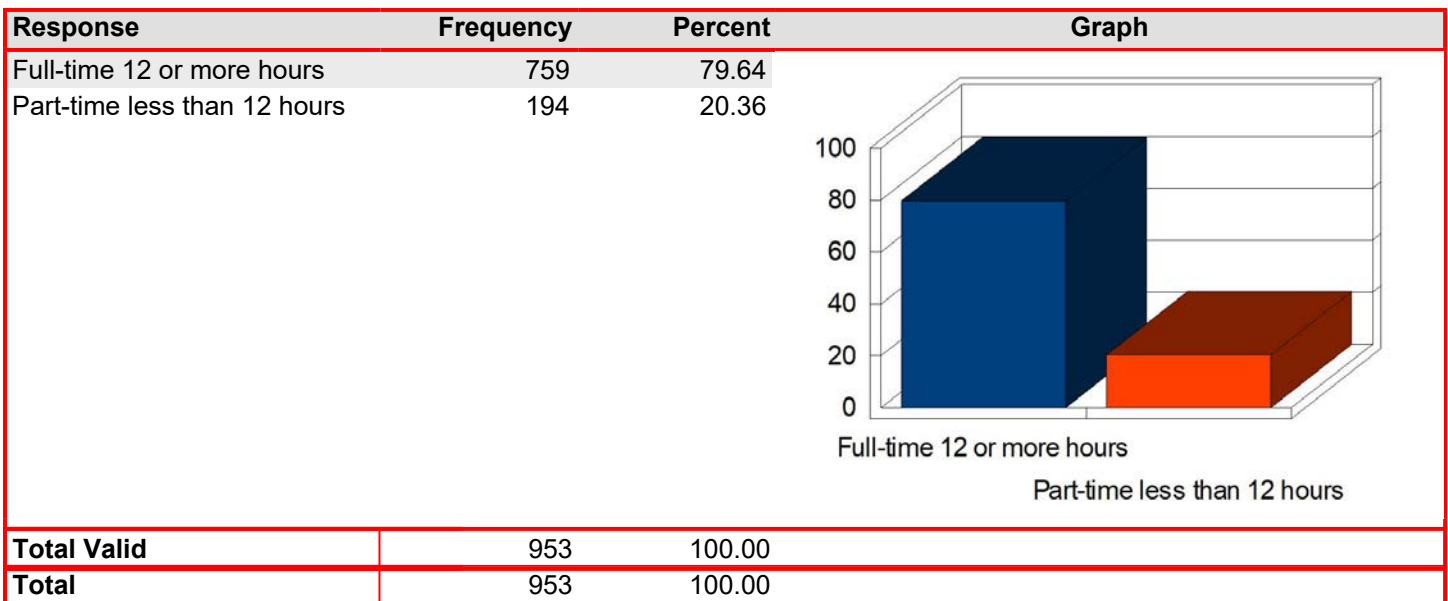
My gender is:

Mean: 1.52



I am enrolled

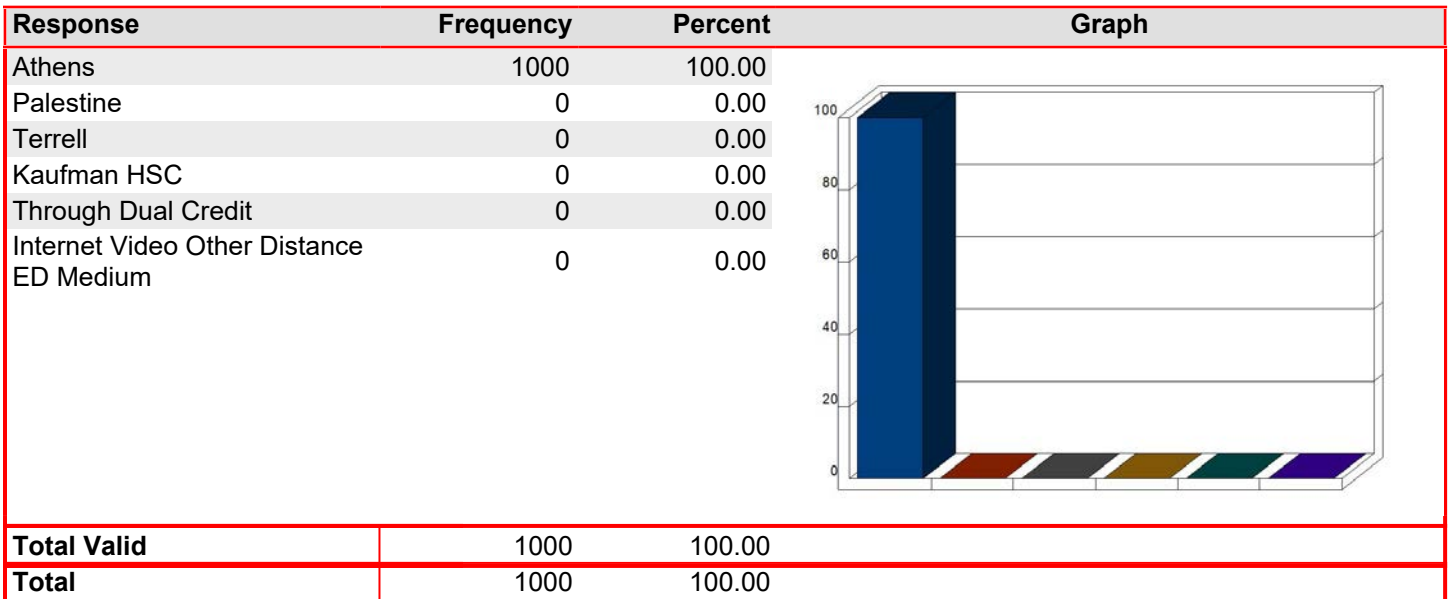
Mean: 1.20





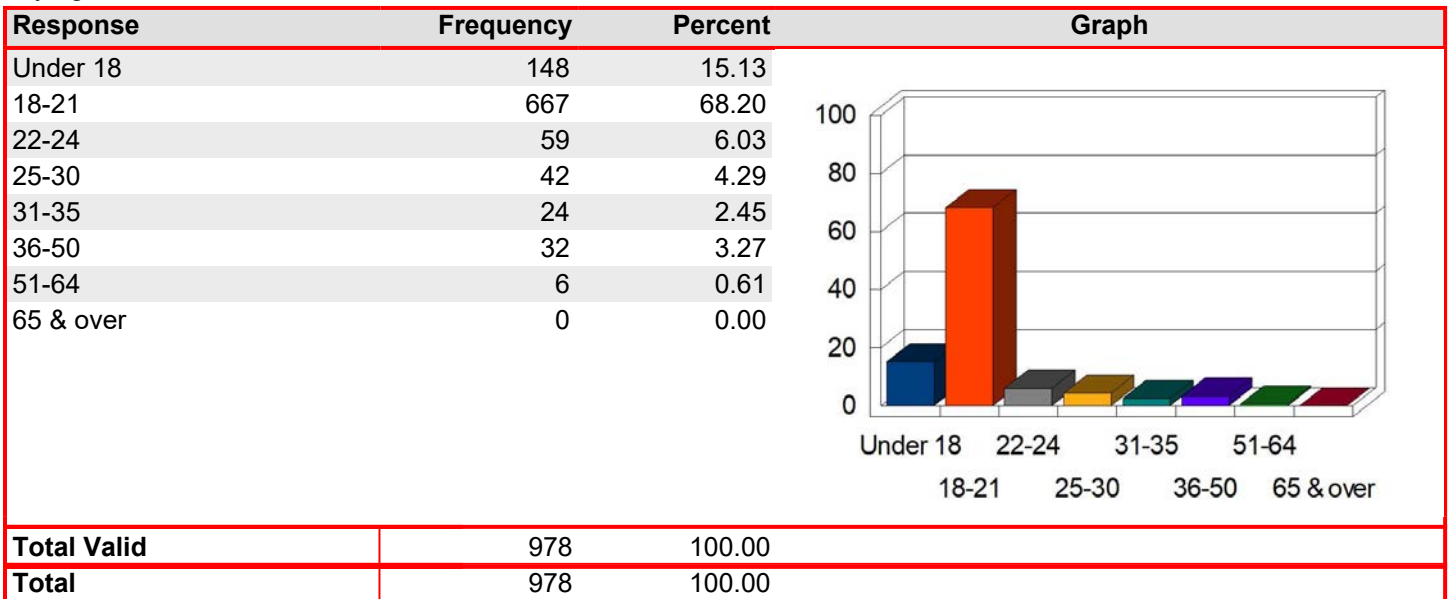
I take the majority of my classes

Mean: 1.00



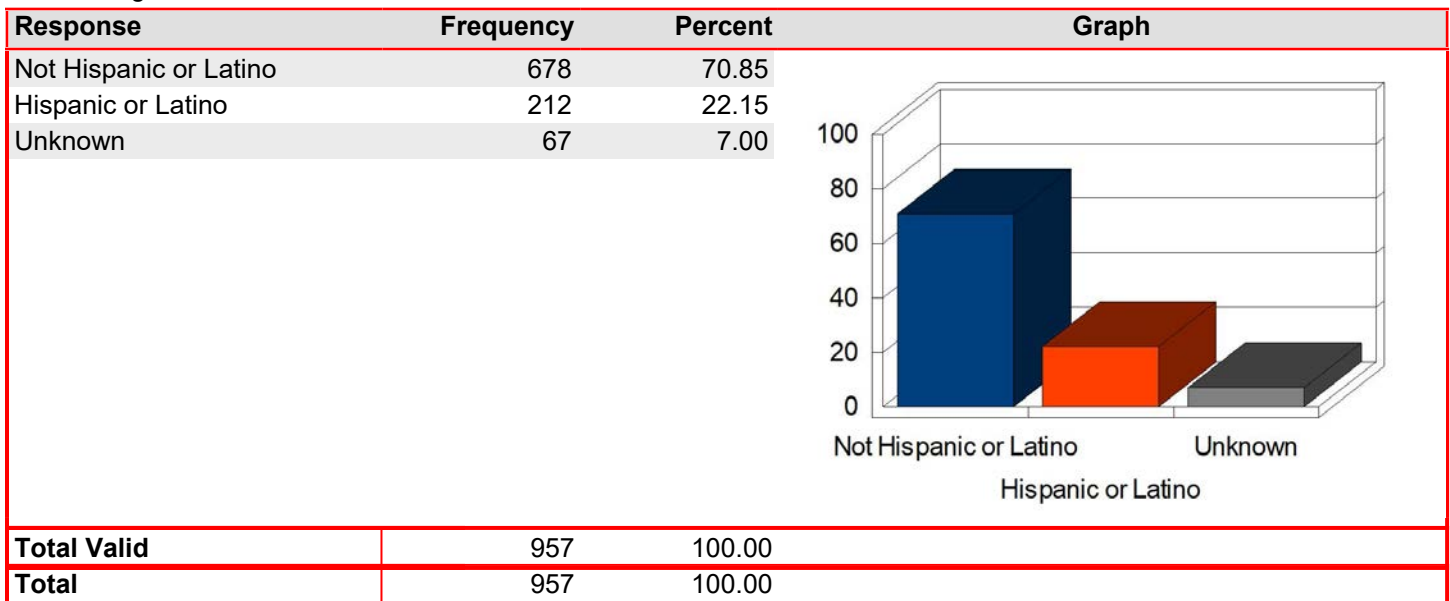
My age is:

Mean: 2.23



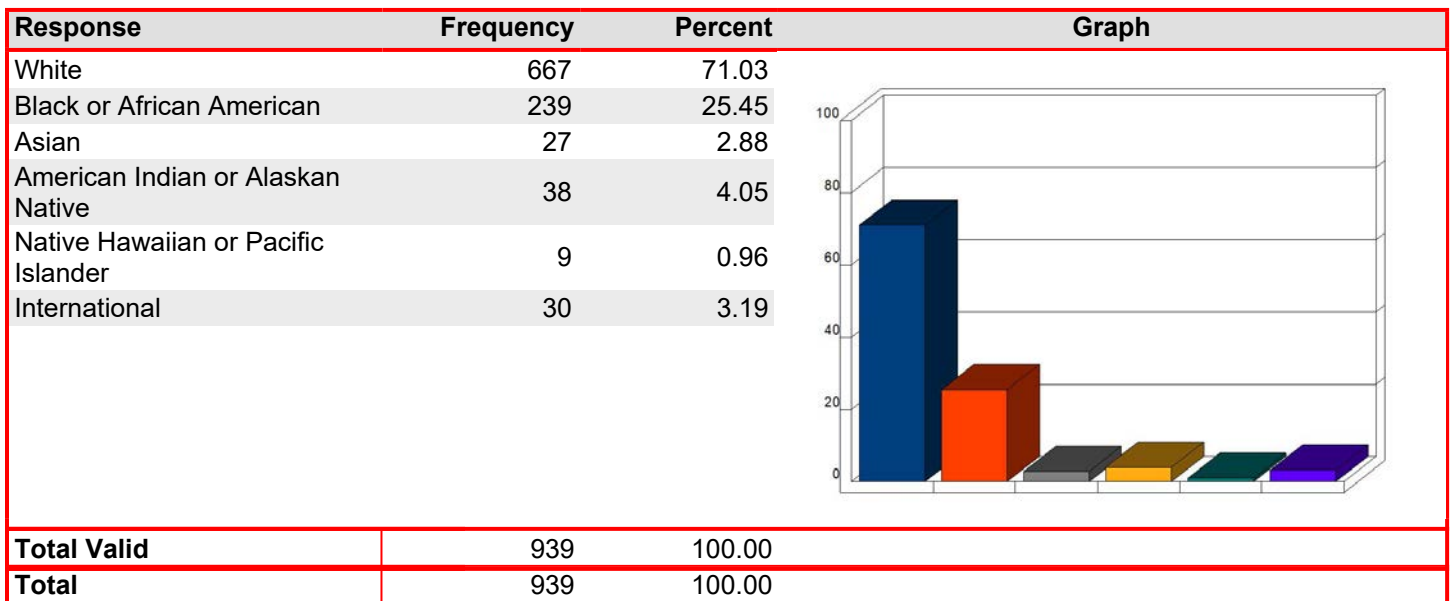
Ethnic Origin

Mean: 1.36



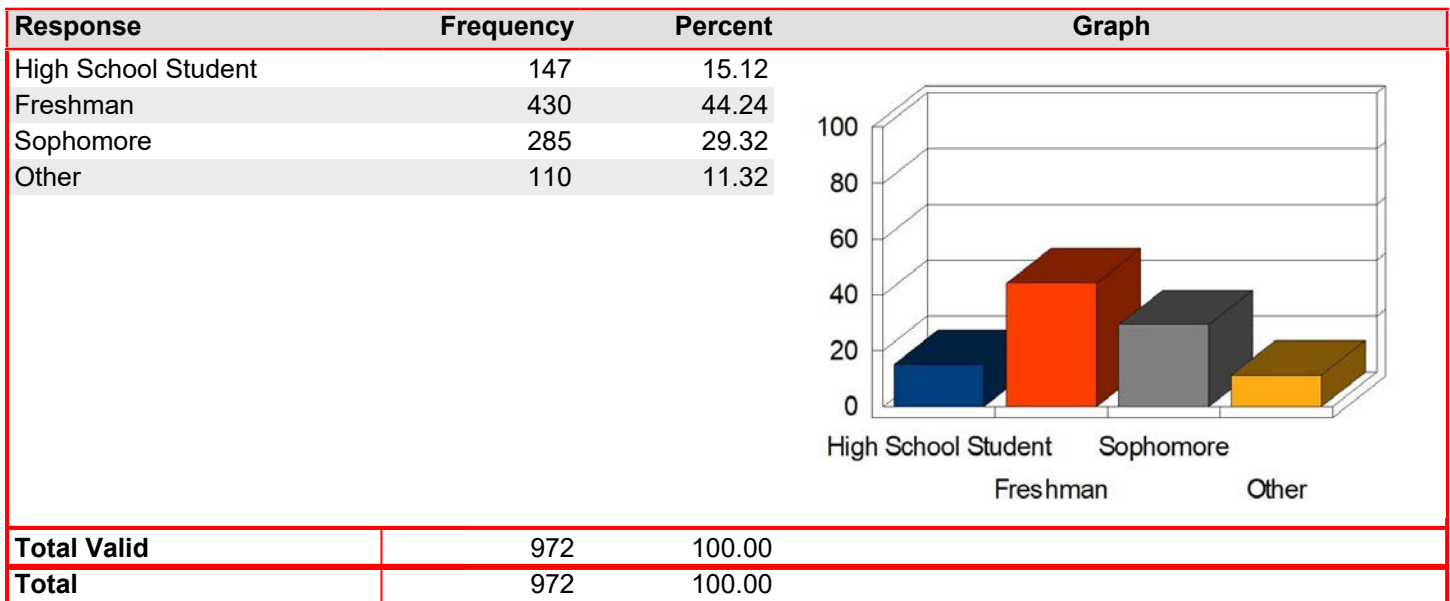
Race

Mean: -



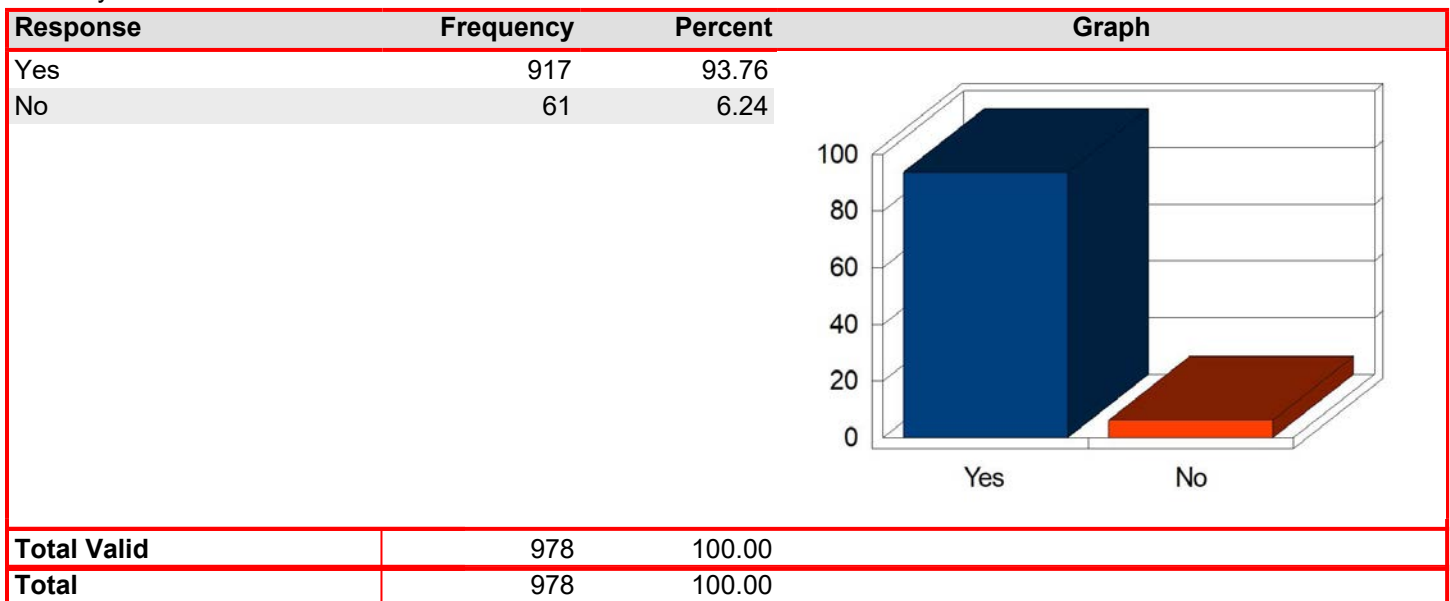
Student Classification:

Mean: 2.37



Would you recommend TVCC to a Friend?

Mean: 1.06



# Trinity Valley Community College

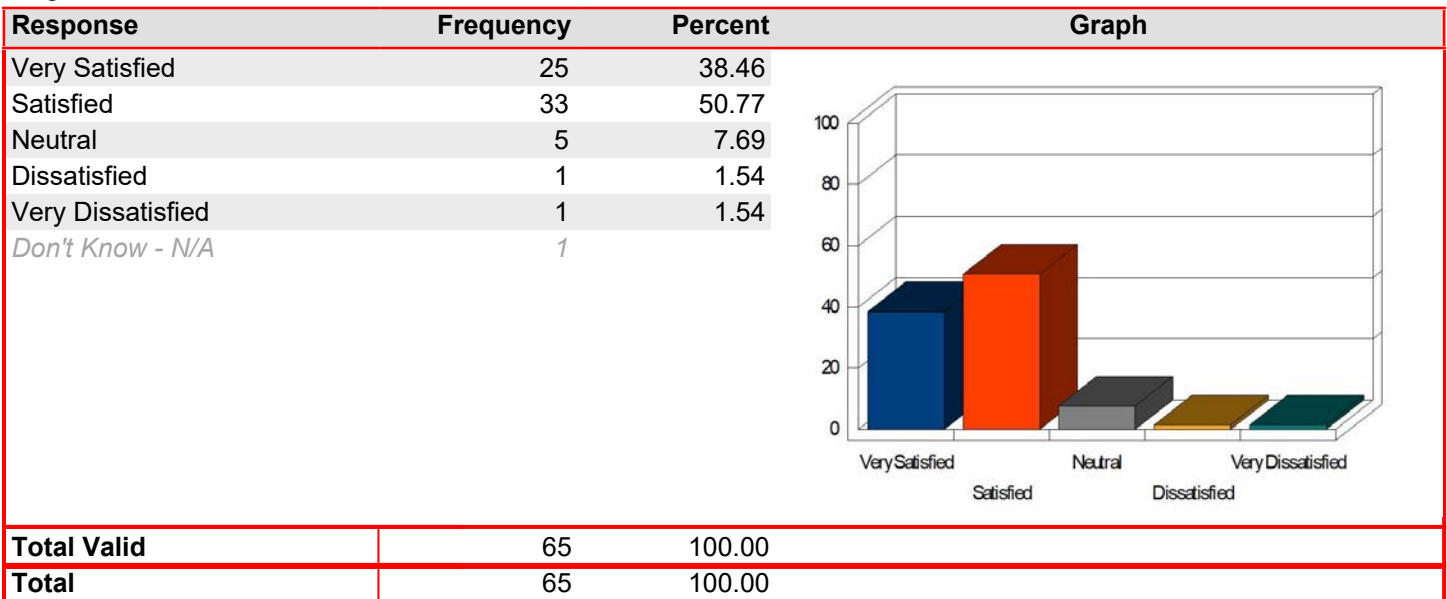
## Student Satisfaction Survey

2018

BLANK

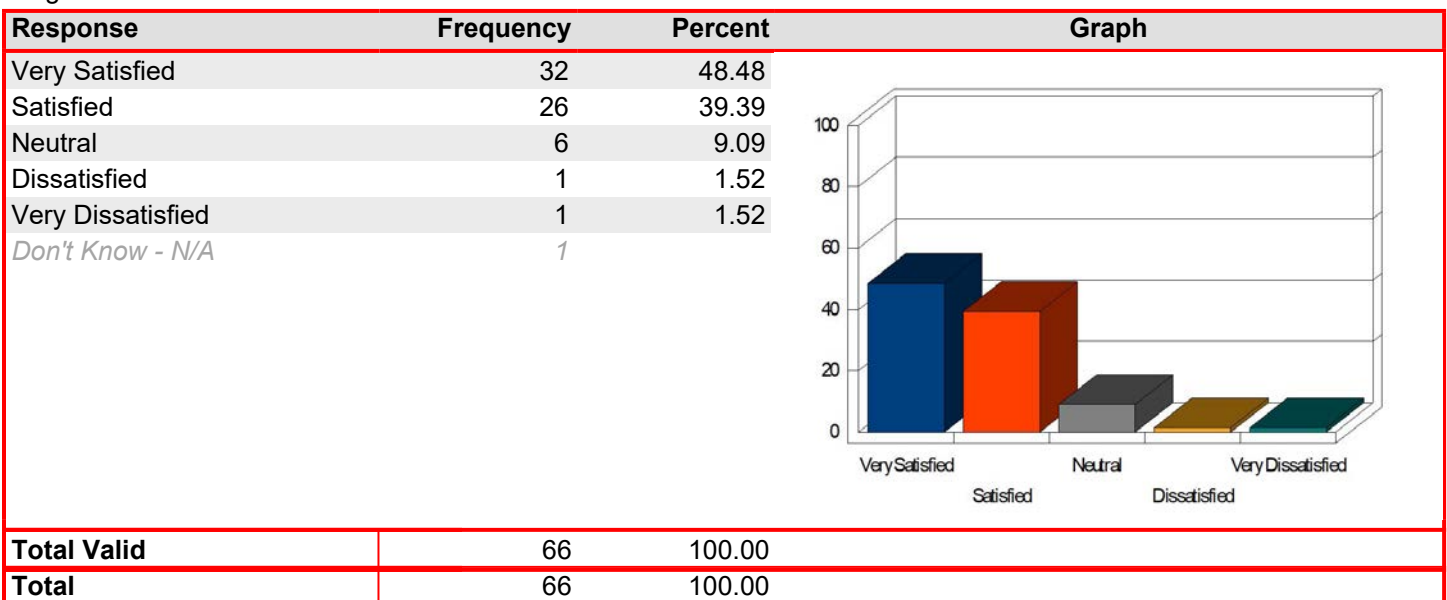
Registration & Admissions - Assistance of staff

Mean: 4.23



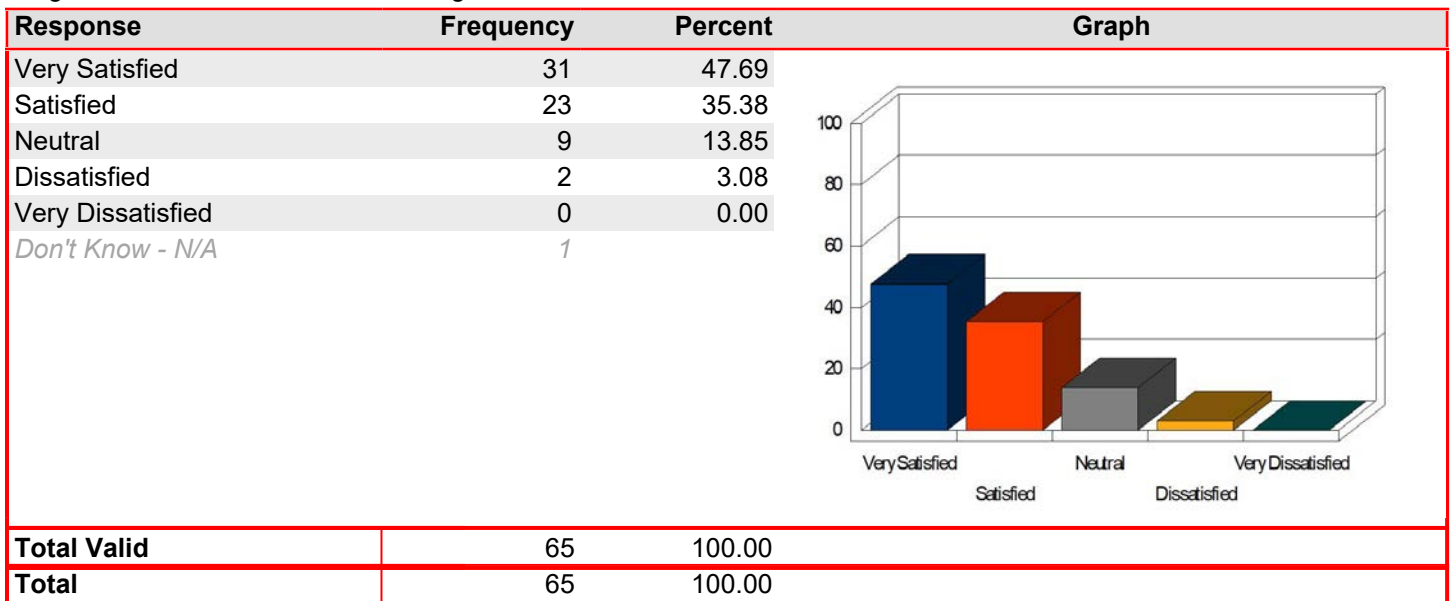
Registration & Admissions - Friendliness of staff

Mean: 4.32



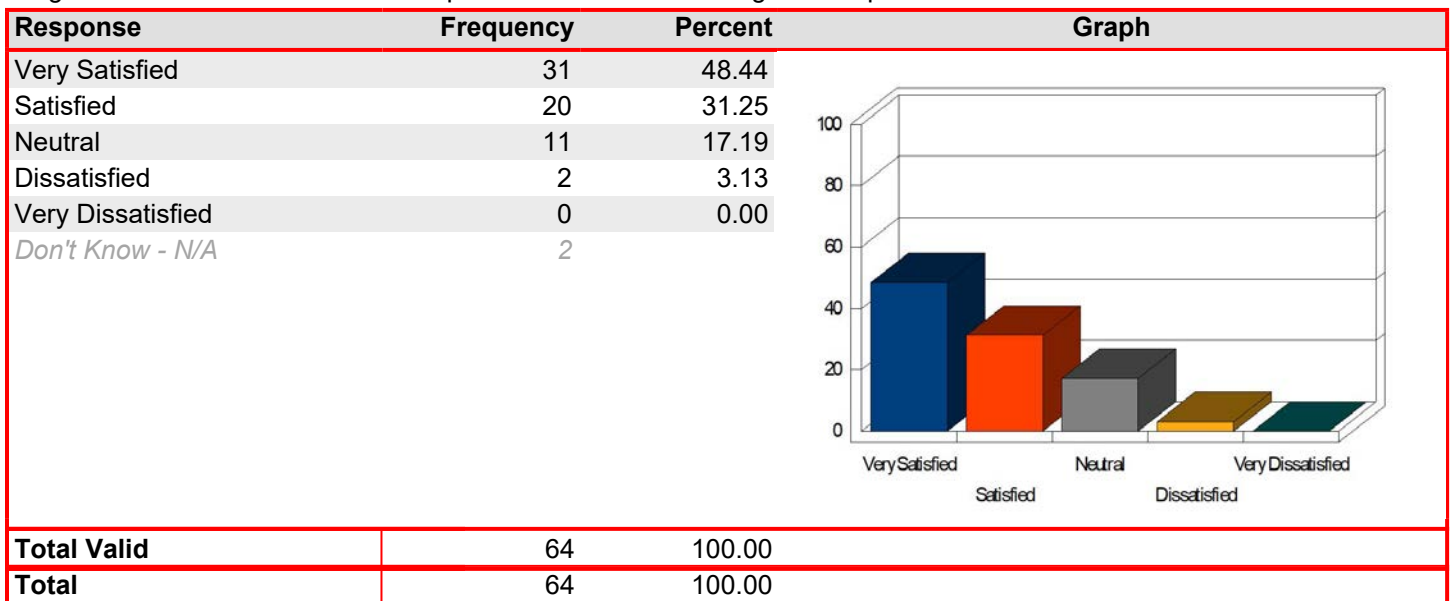
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.28



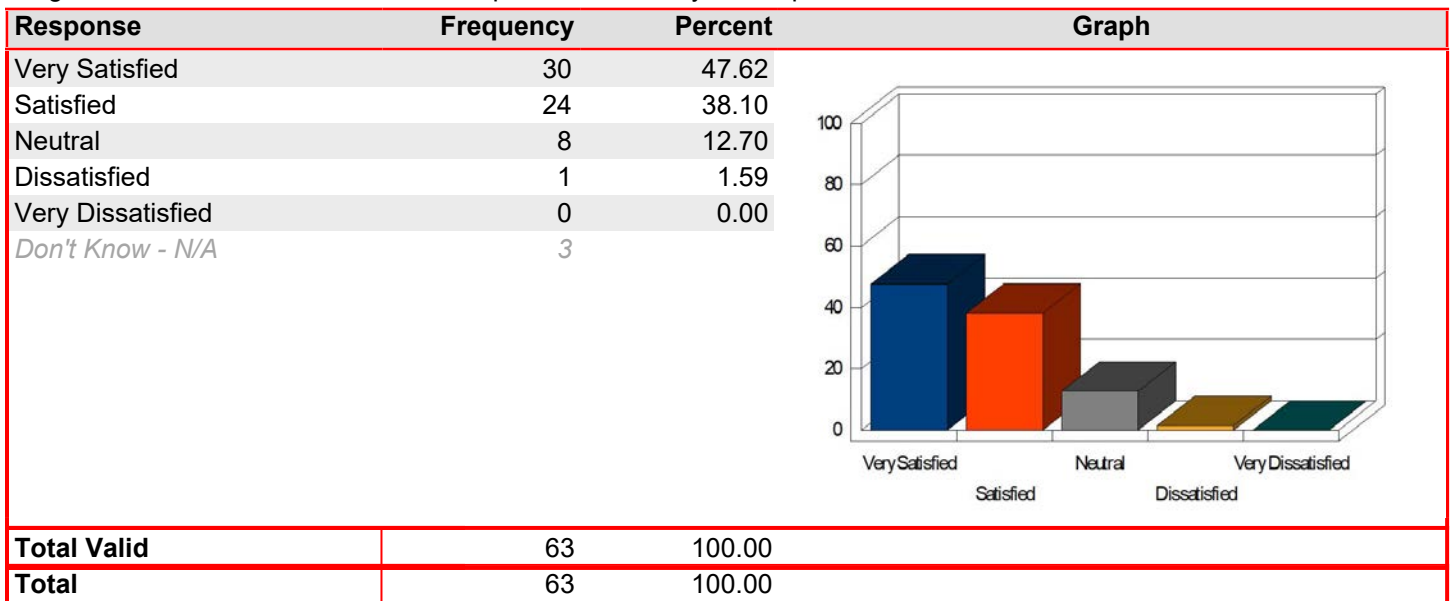
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.25



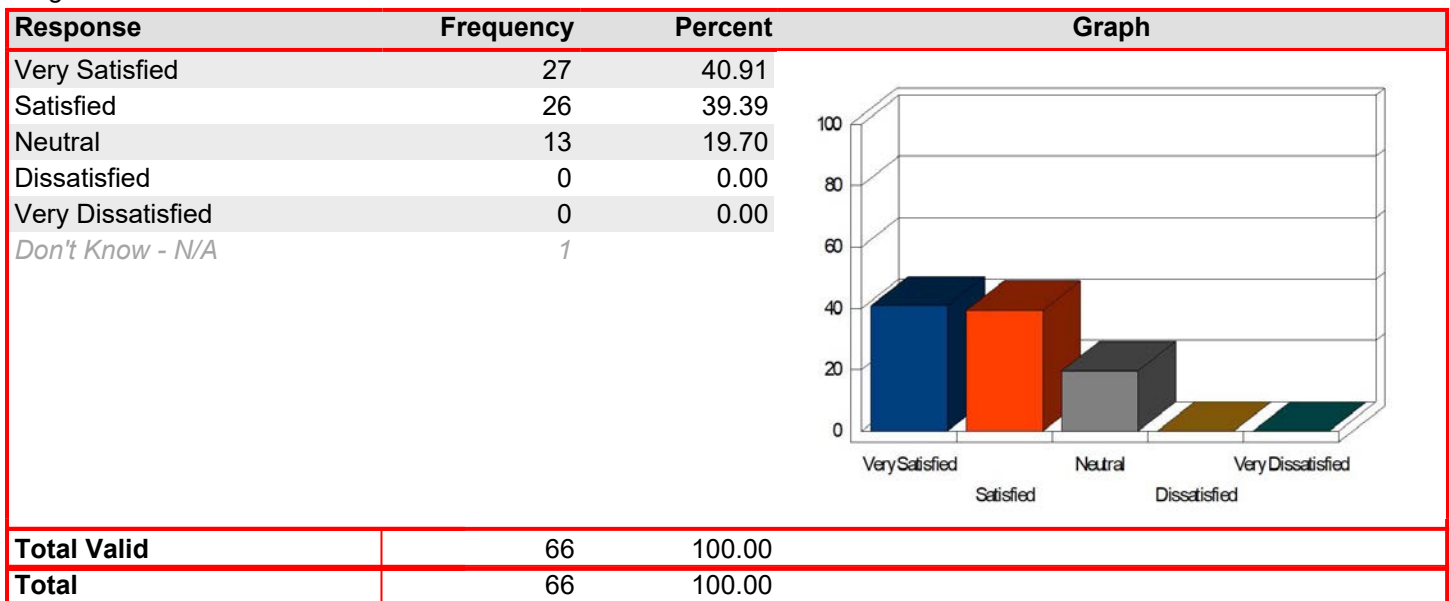
Registration & Admissions - Admissions process was easy to complete

Mean: 4.32



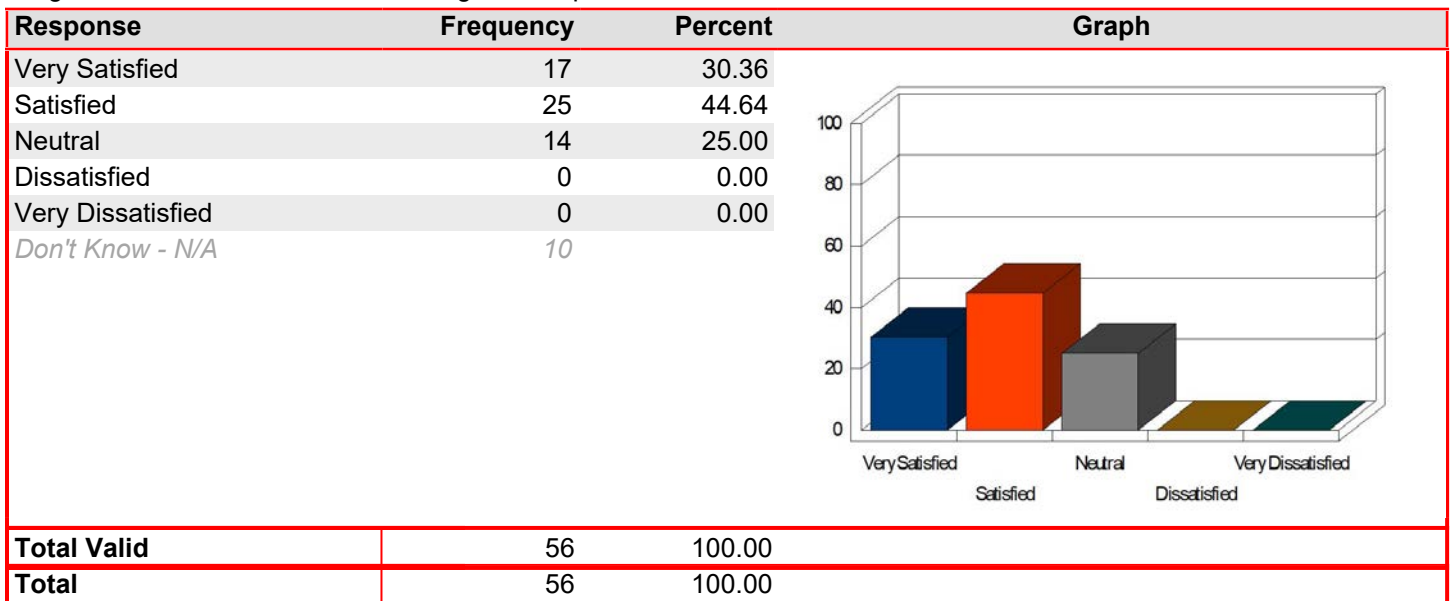
Registration & Admissions - Information I received was understandable

Mean: 4.21



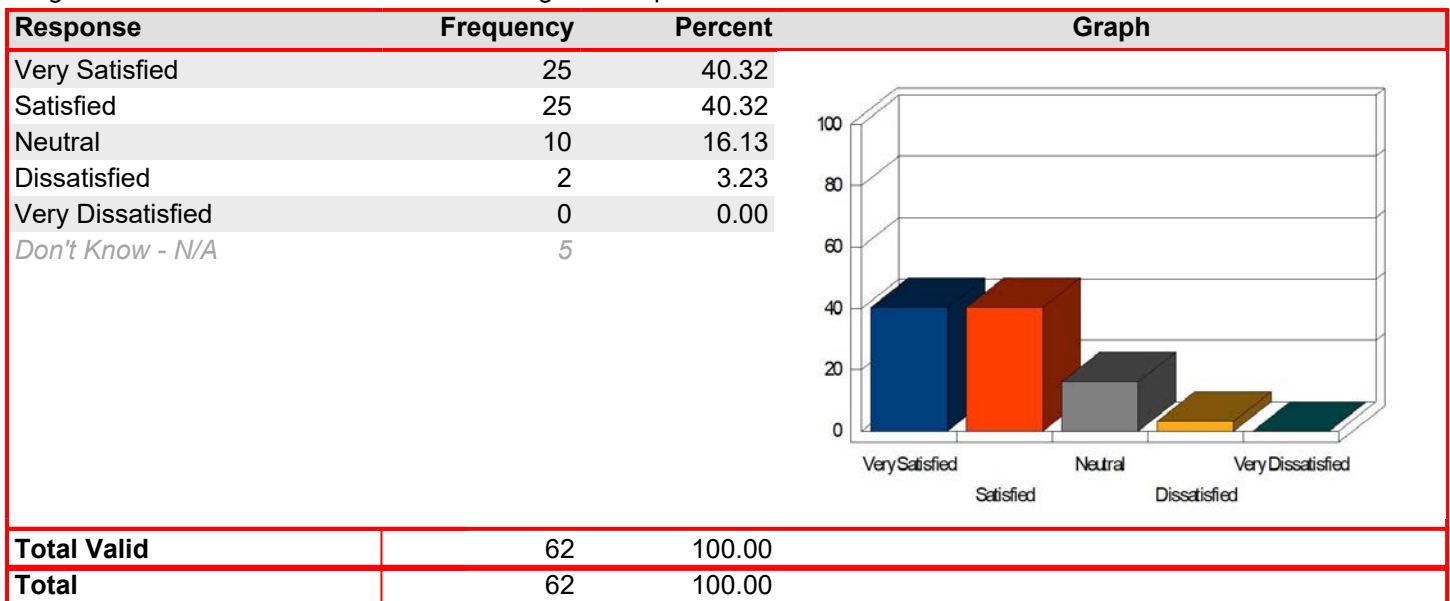
## Registration &amp; Admissions - Online registration process

Mean: 4.05



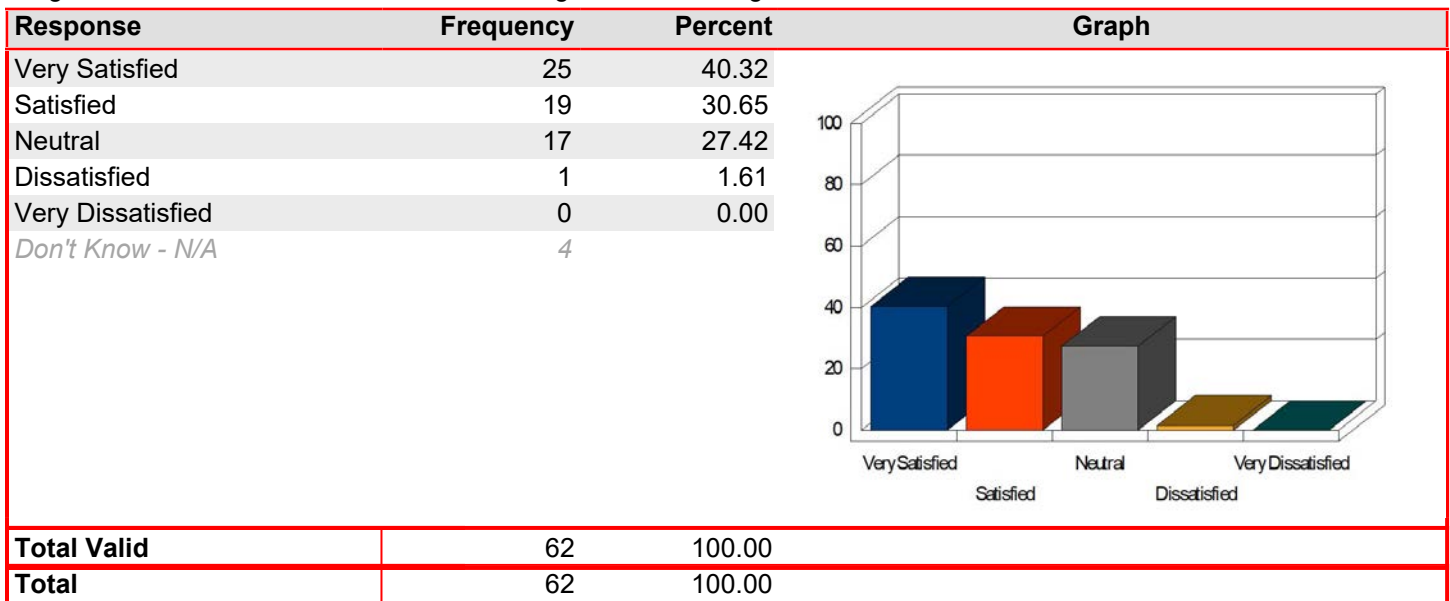
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.18



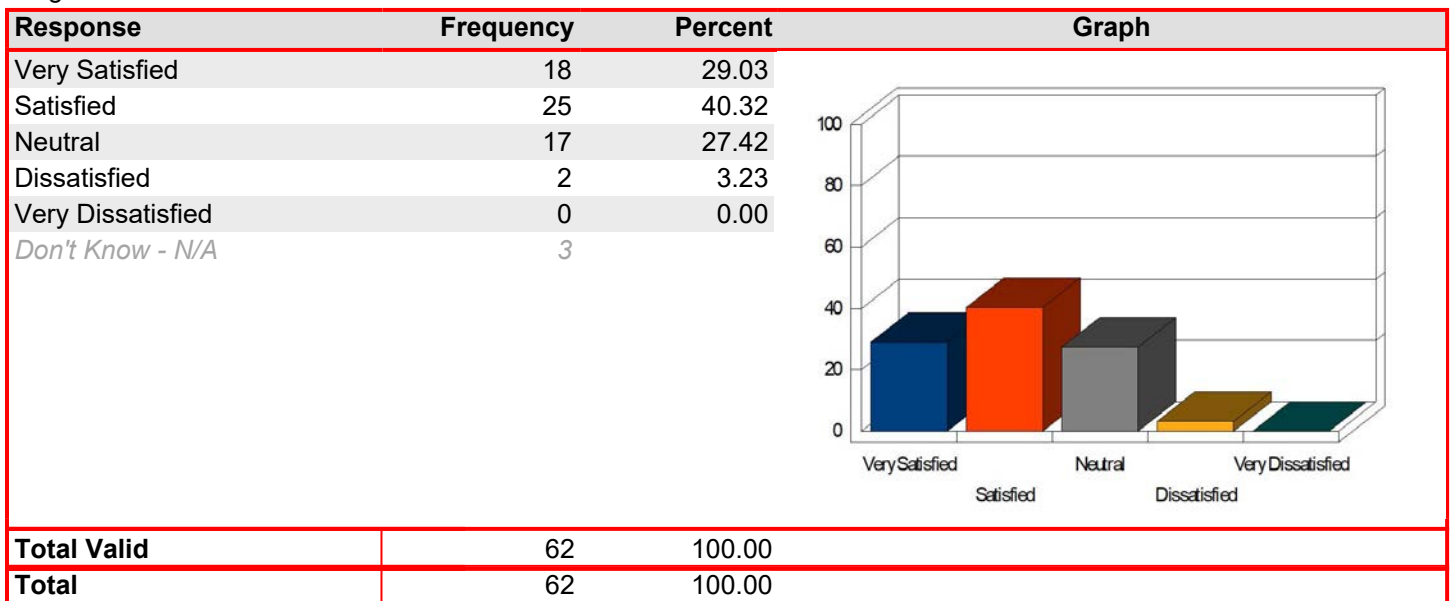
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.10



## Registration &amp; Admissions - Website information

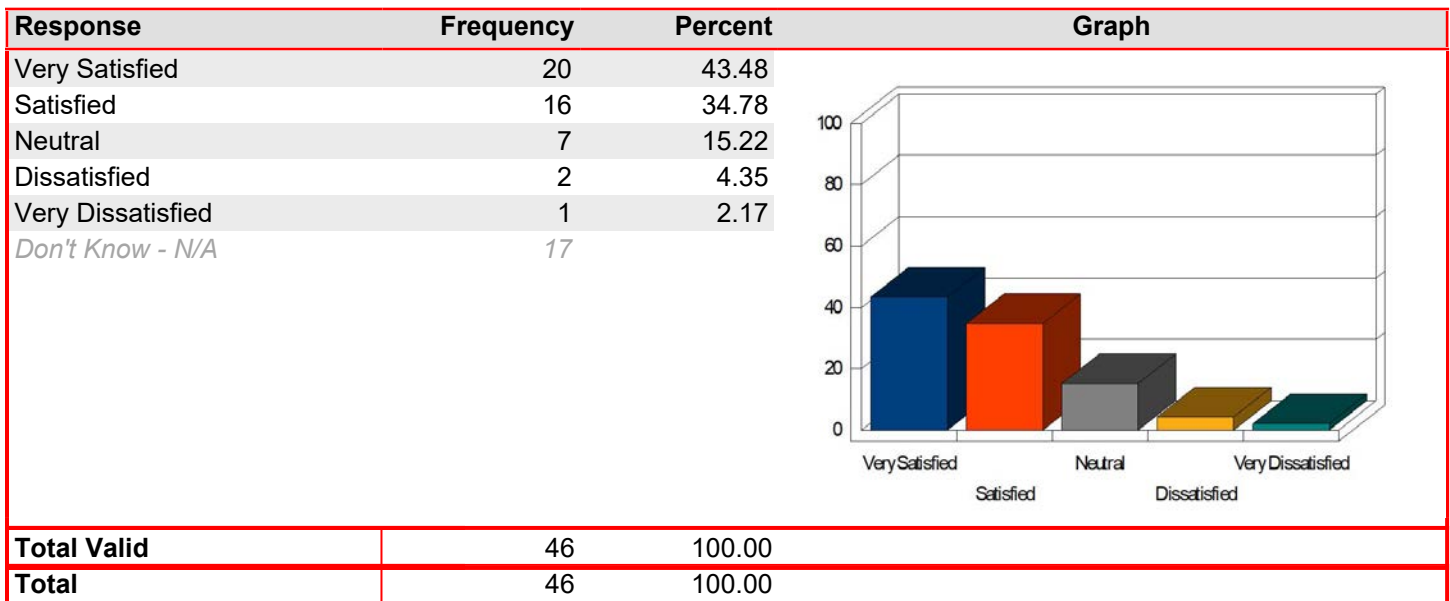
Mean: 3.95





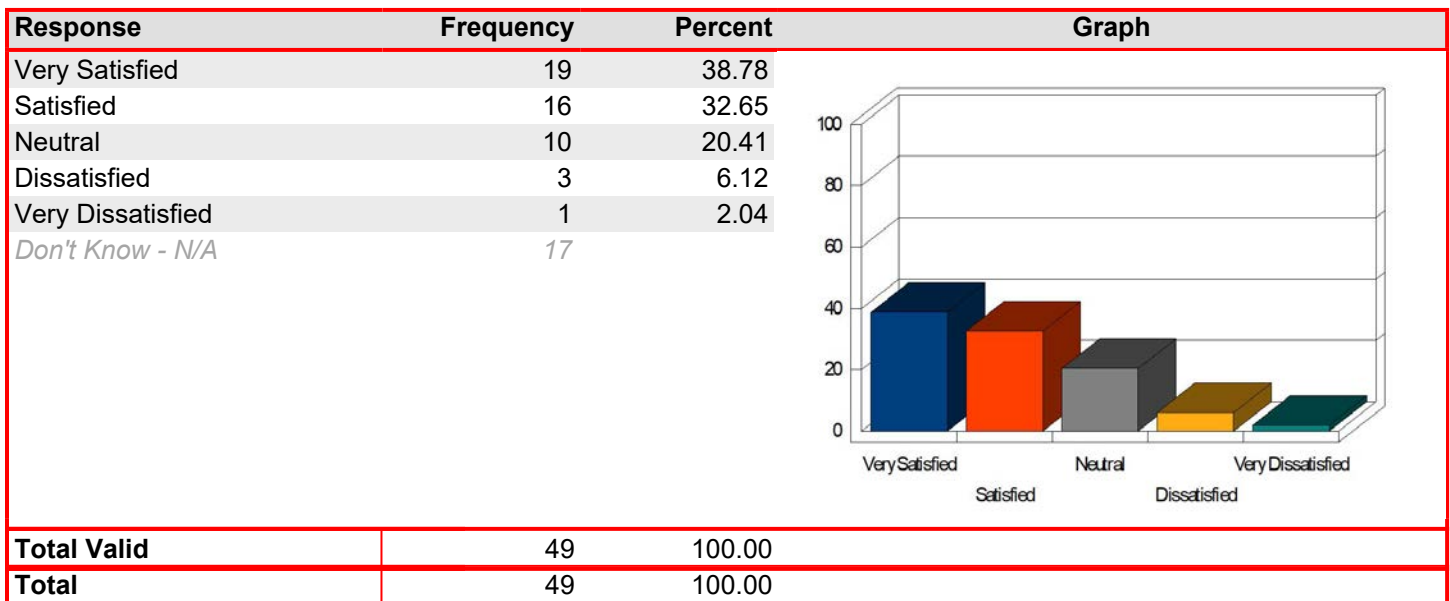
## Financial Aid - Assistance of staff

Mean: 4.13



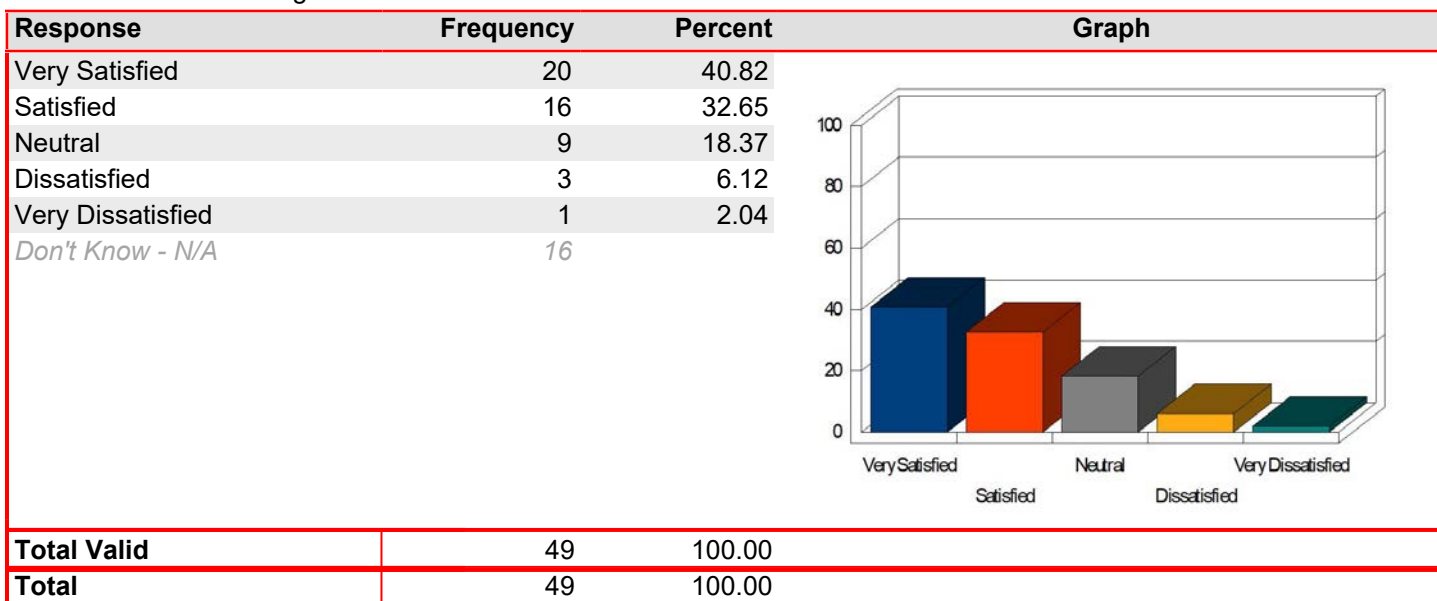
## Financial Aid - Friendliness of staff

Mean: 4.00



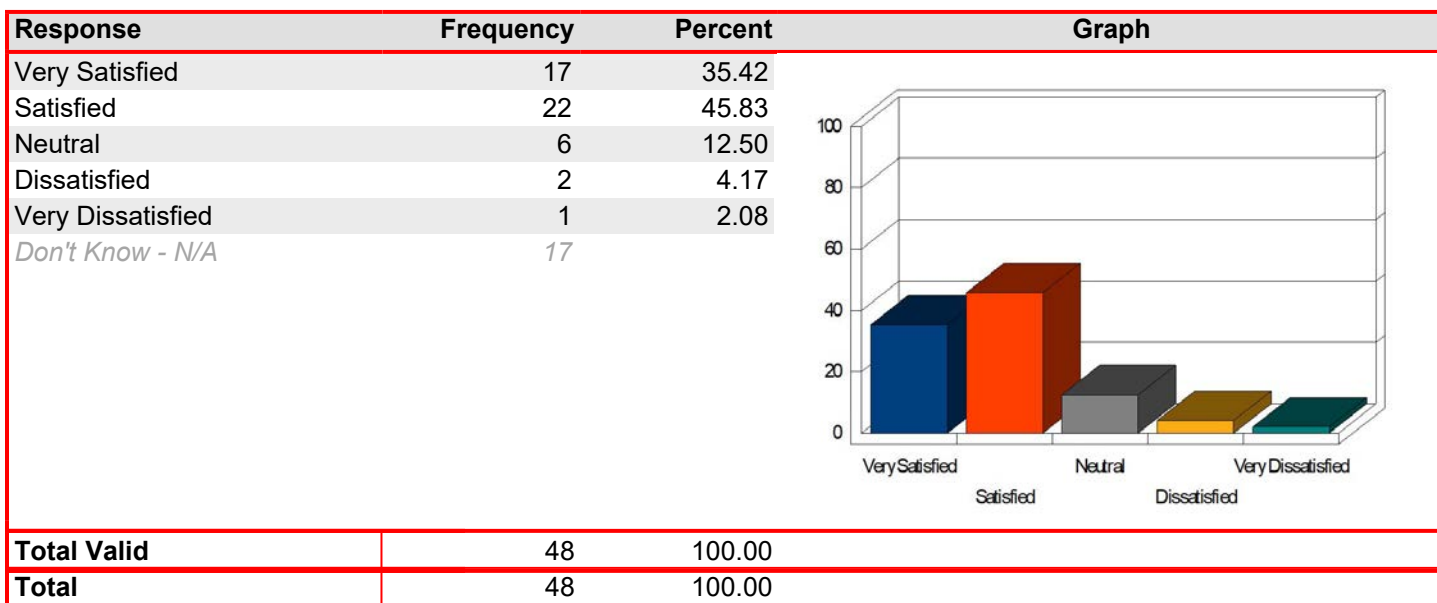
## Financial Aid - Knowledge of staff

Mean: 4.04



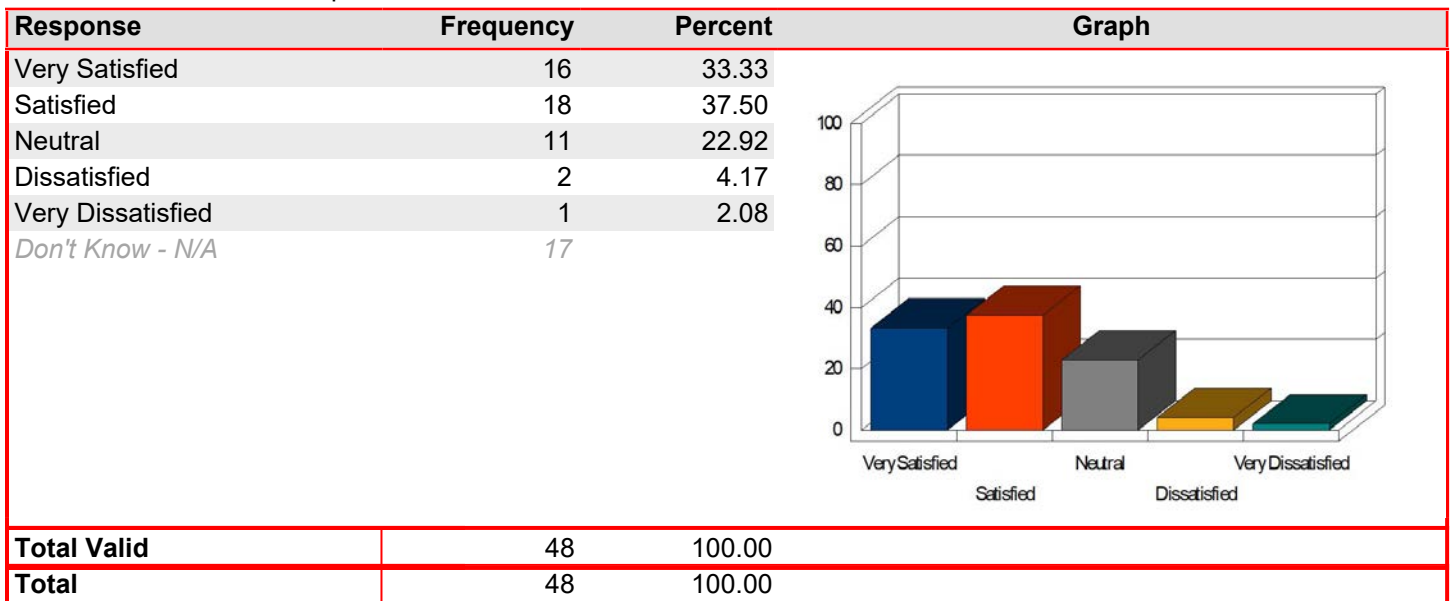
## Financial Aid - Information received is accurate

Mean: 4.08



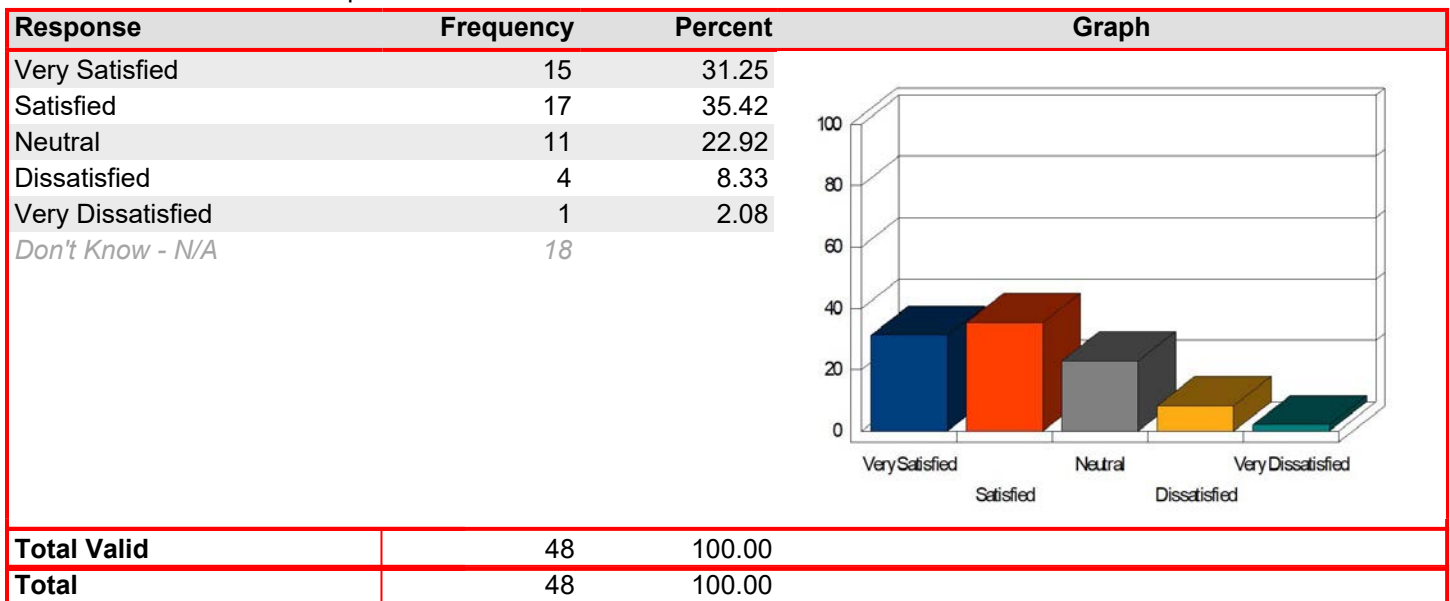
Financial Aid - Information presented is understandable

Mean: 3.96



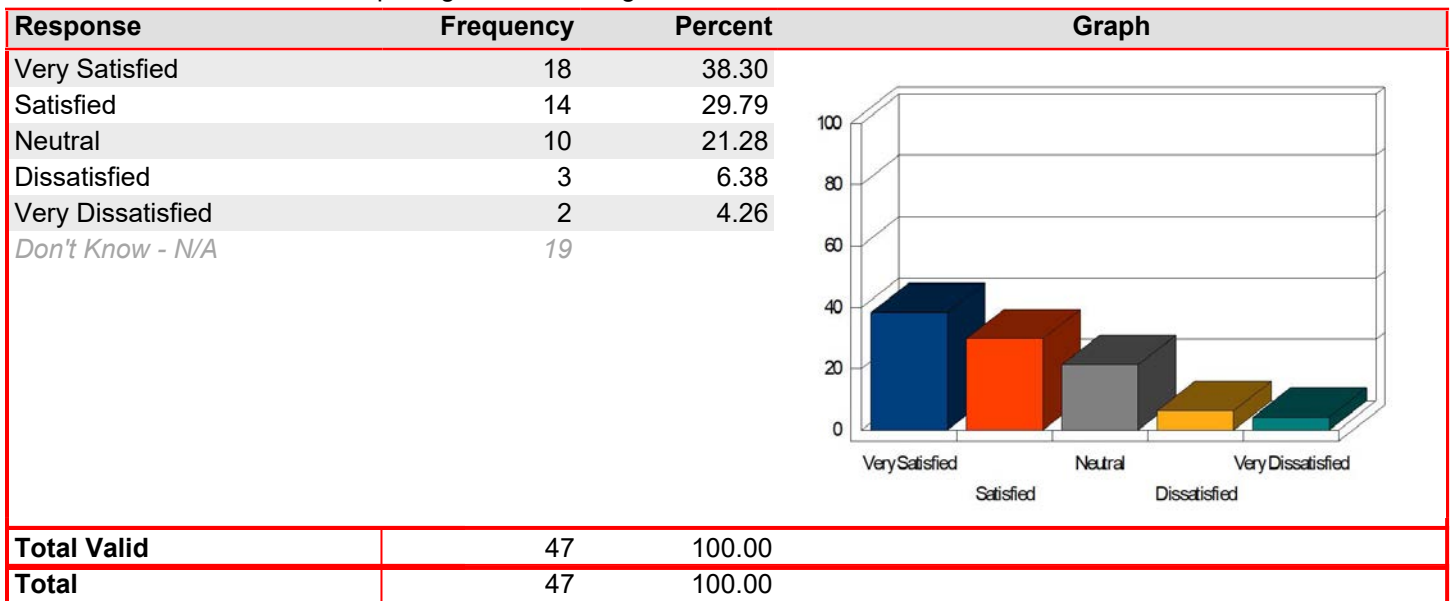
Financial Aid - Financial aid process

Mean: 3.85



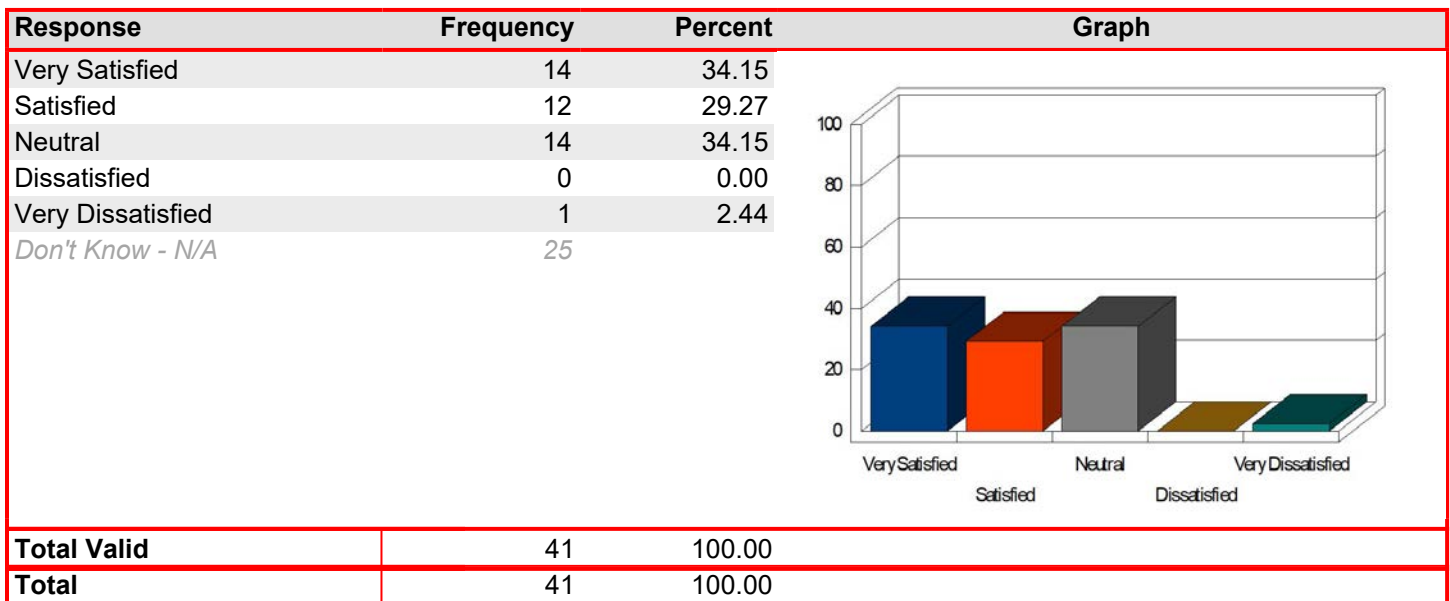
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 3.91



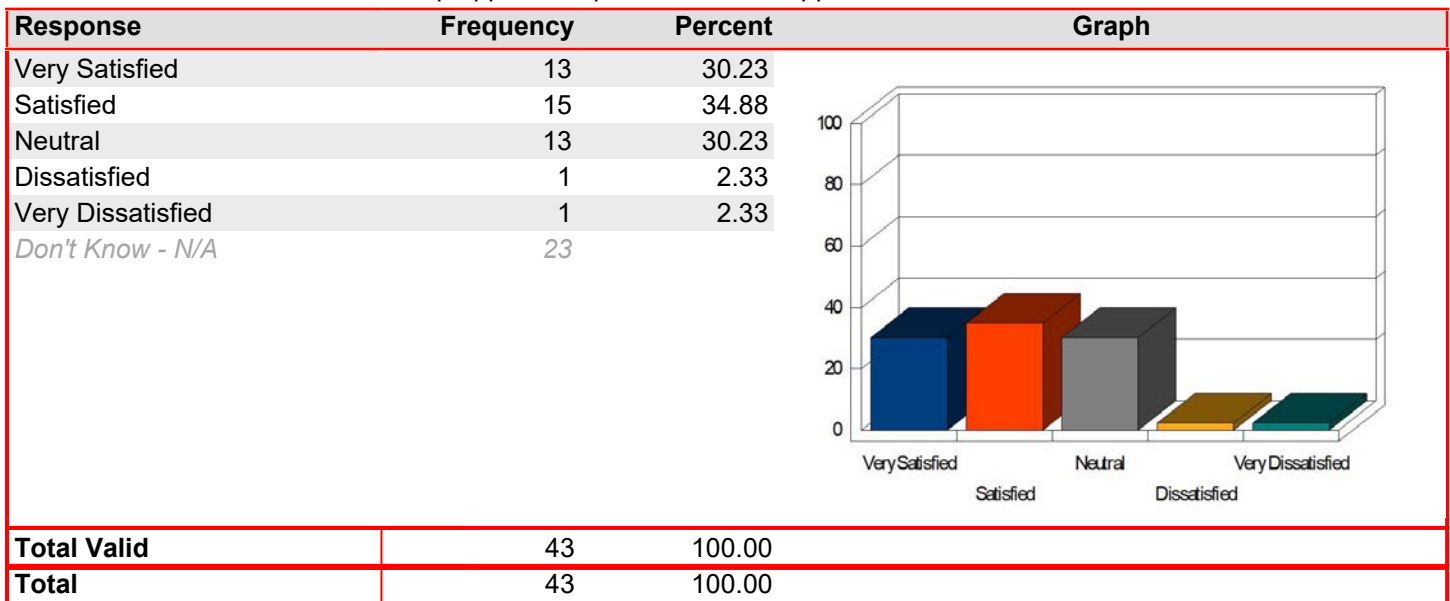
## Financial Aid - Assistance for Veteran benefits

Mean: 3.93



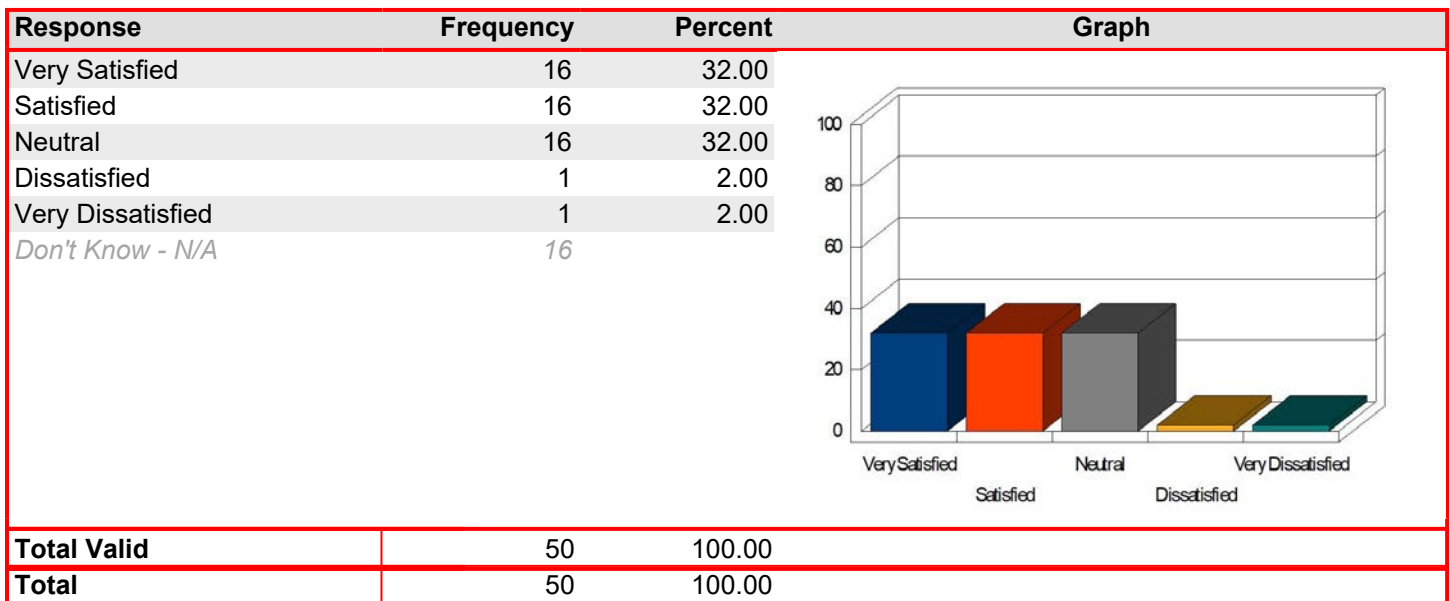
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 3.88



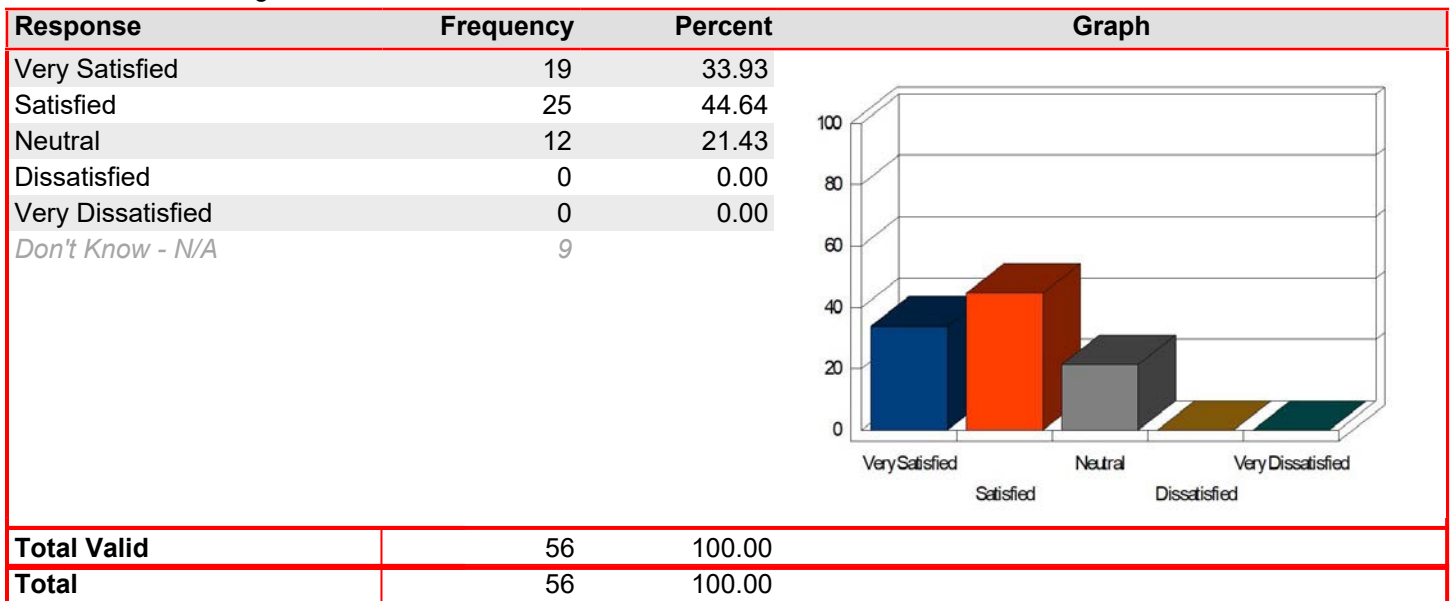
## Financial Aid - Website information

Mean: 3.90



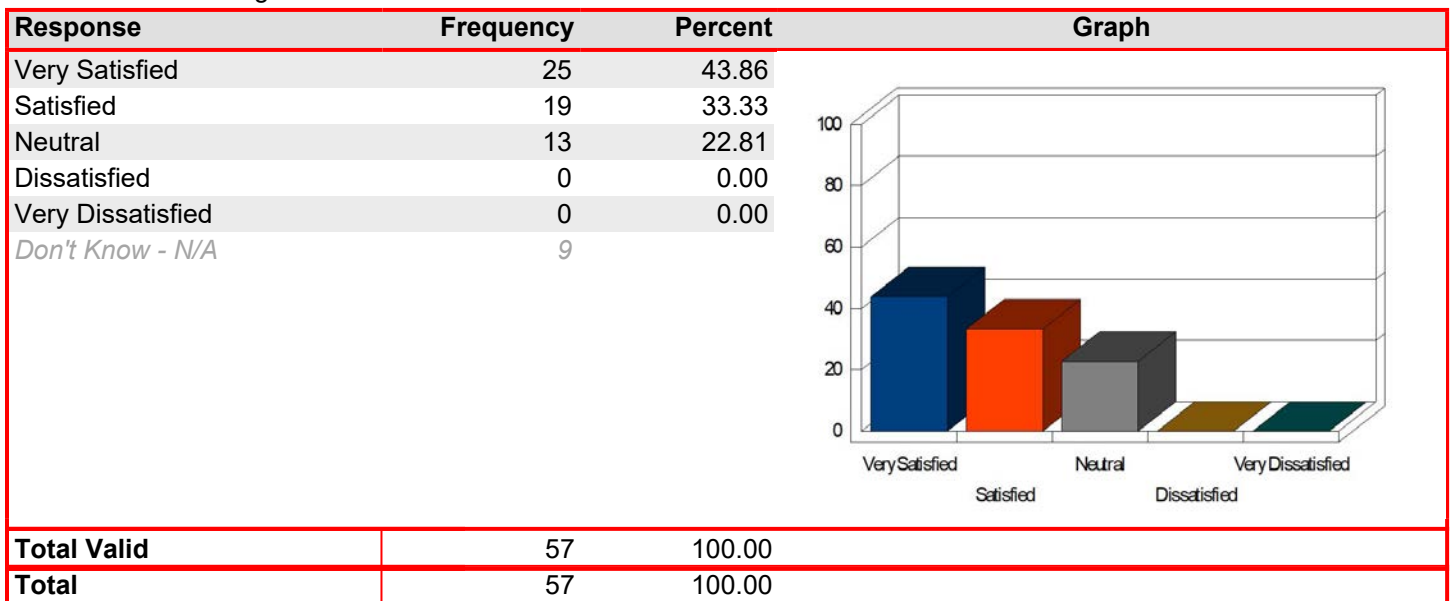
## Guidance/Counseling - Assistance of staff

Mean: 4.13



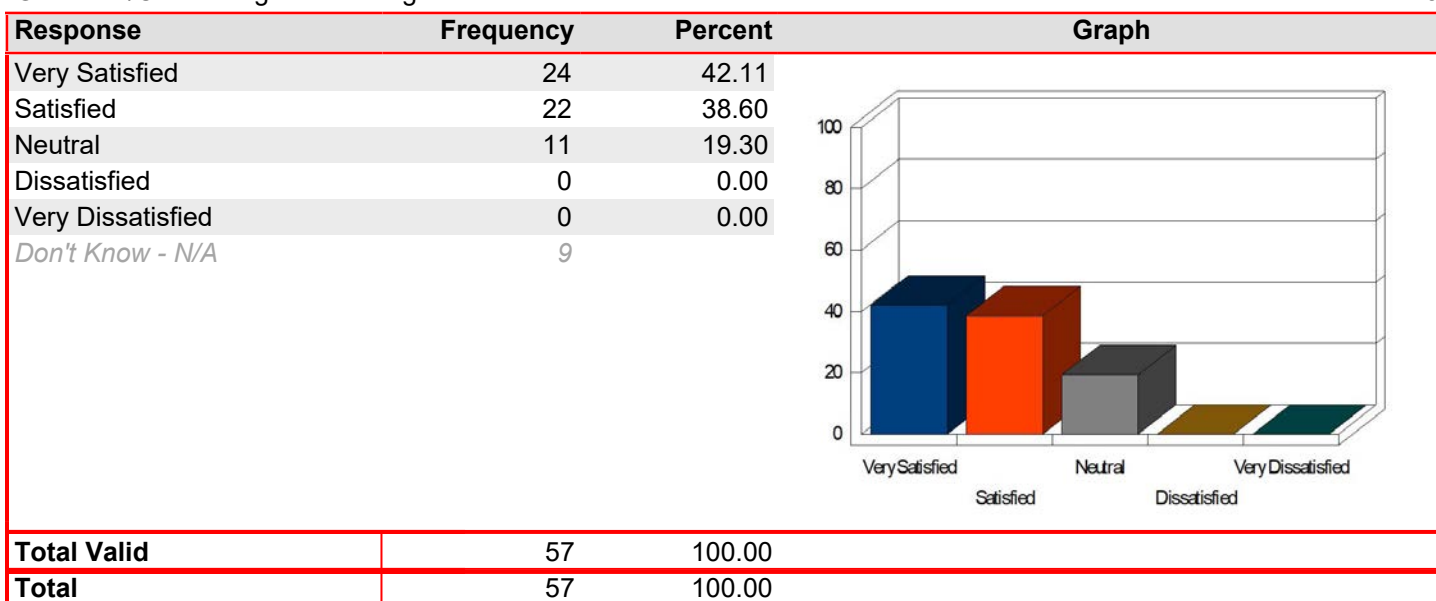
## Guidance/Counseling - Friendliness of staff

Mean: 4.21



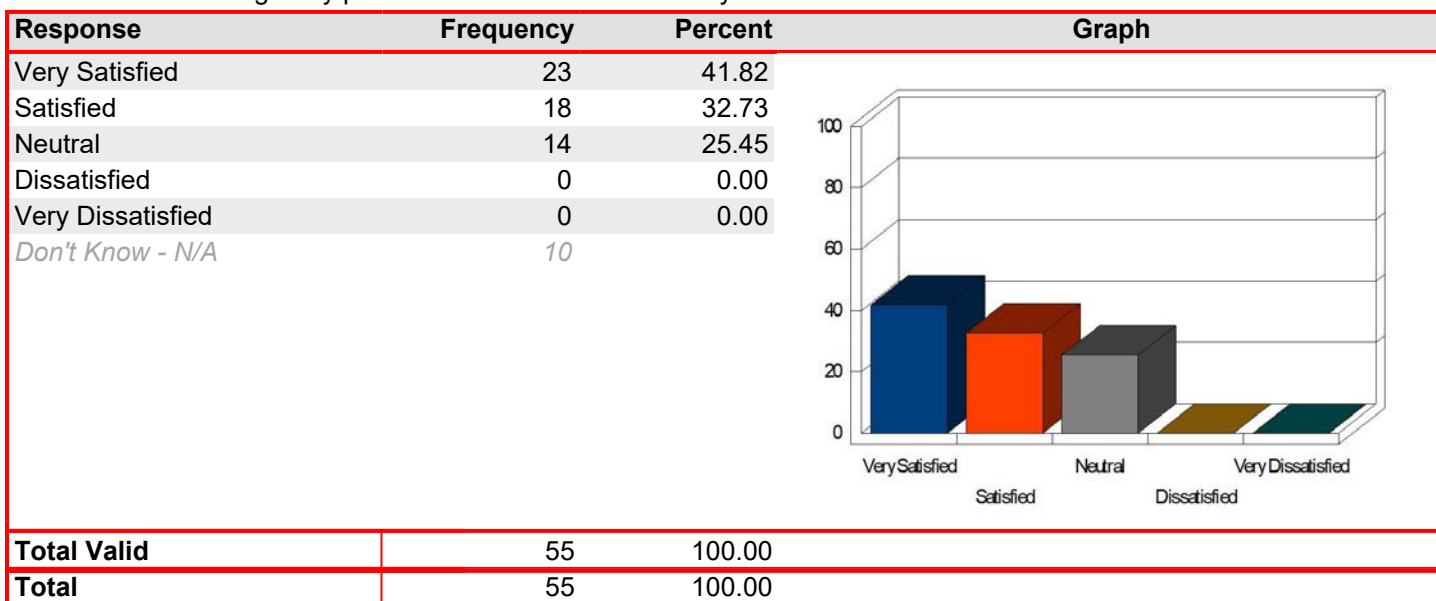
## Guidance/Counseling - Knowledge of staff

Mean: 4.23



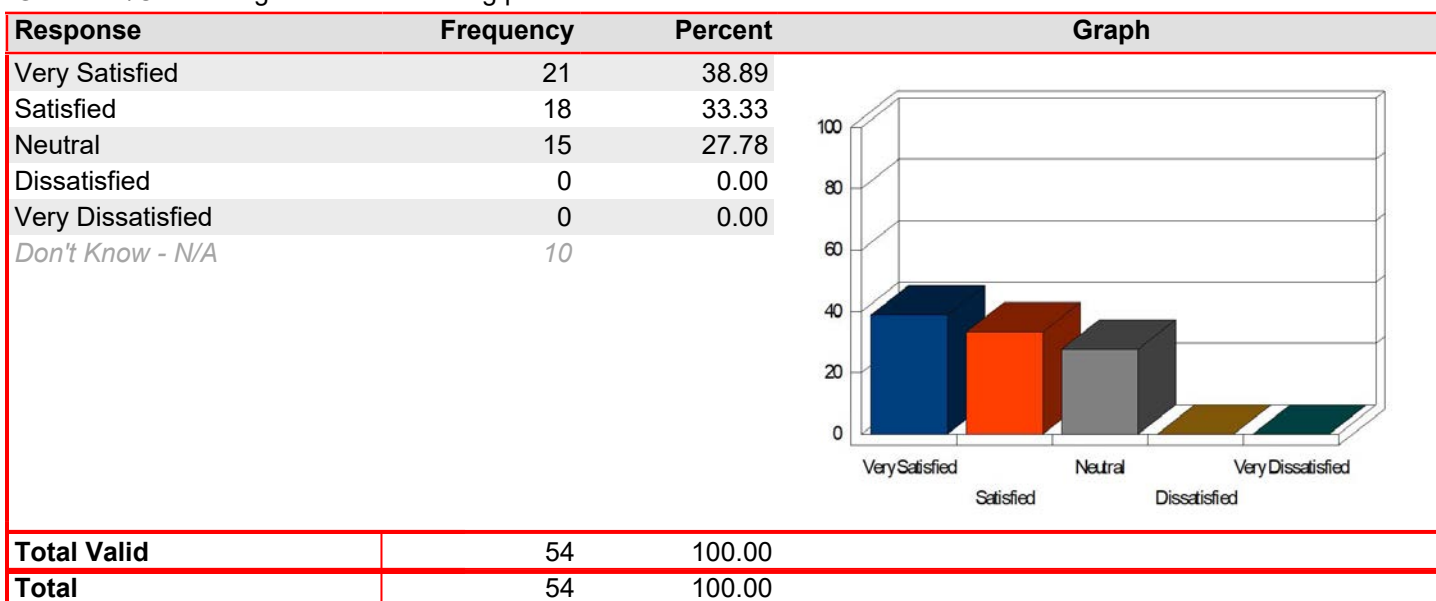
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.16



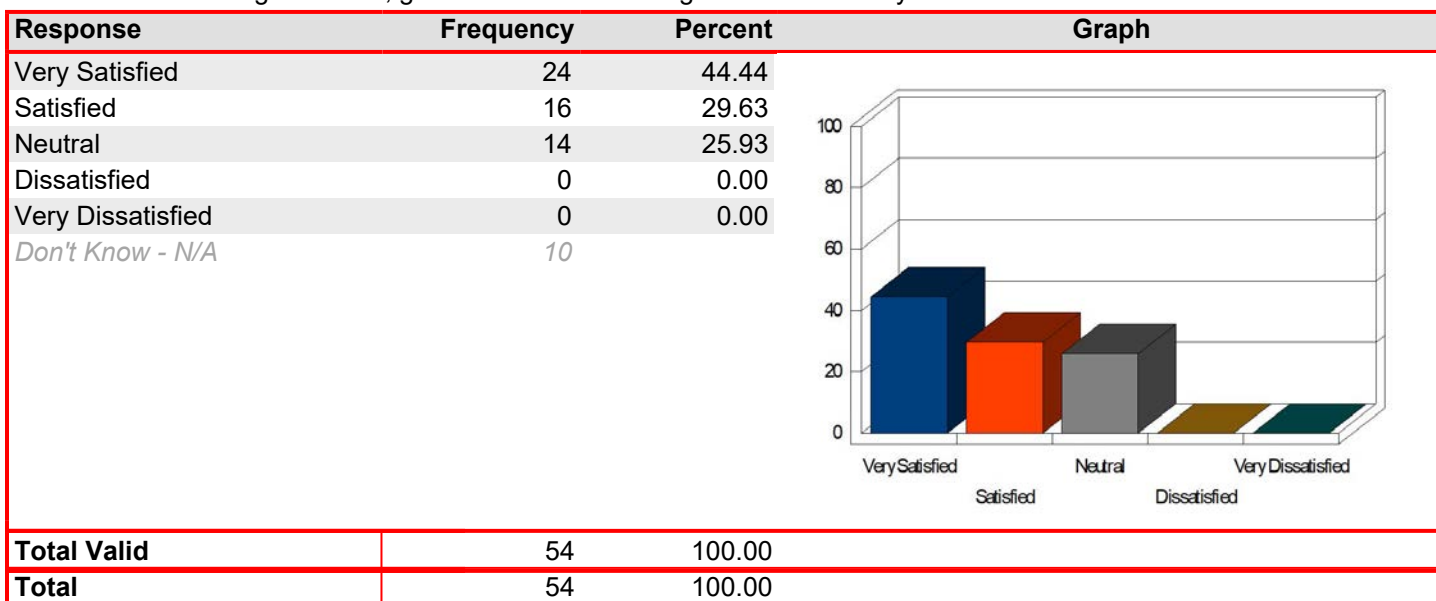
## Guidance/Counseling - Student advising process

Mean: 4.11

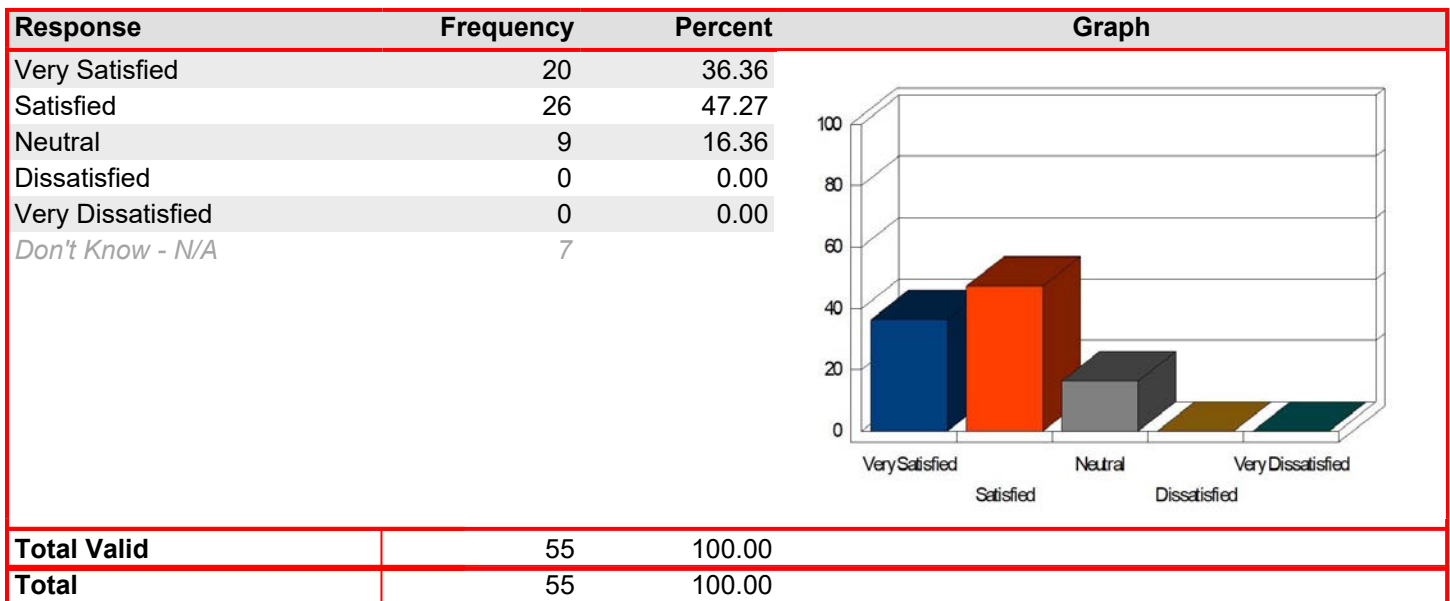
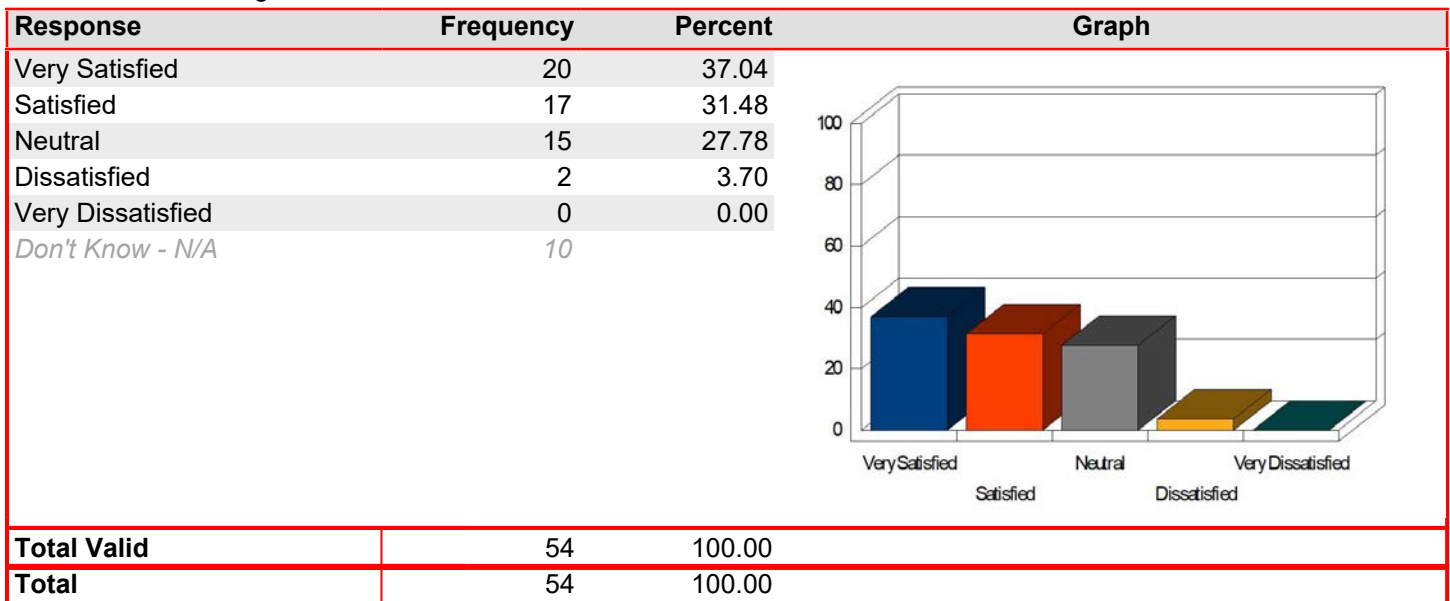


## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.19

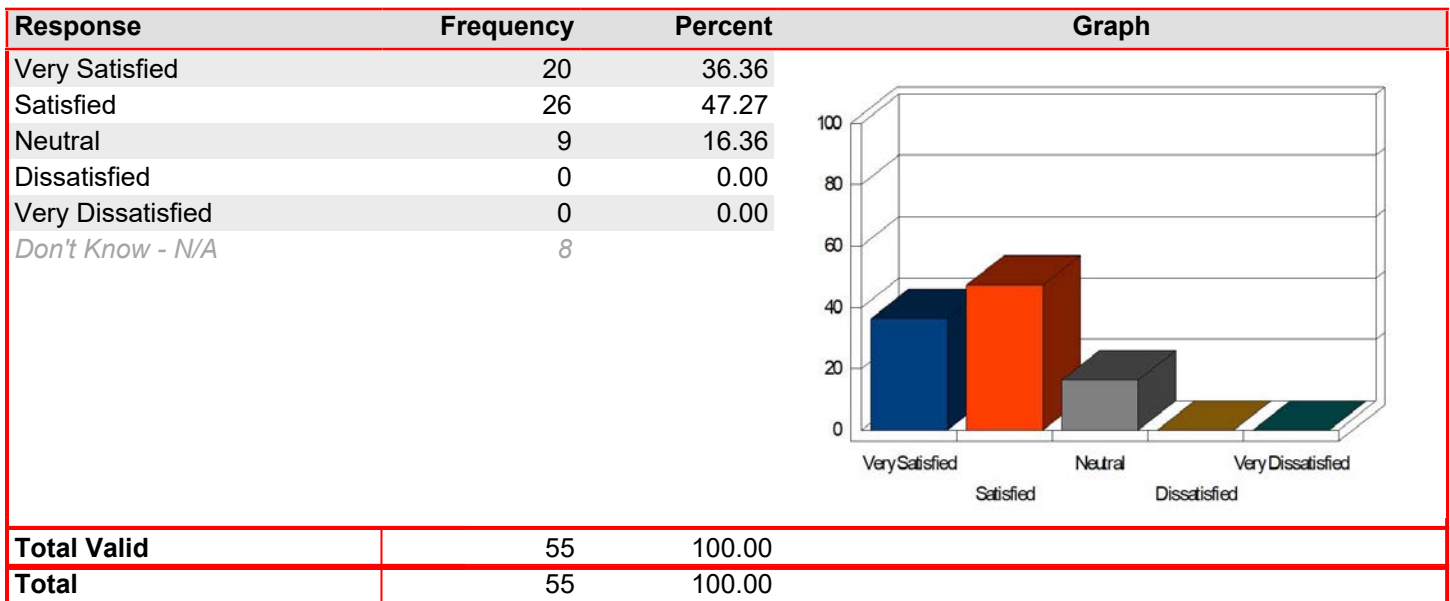






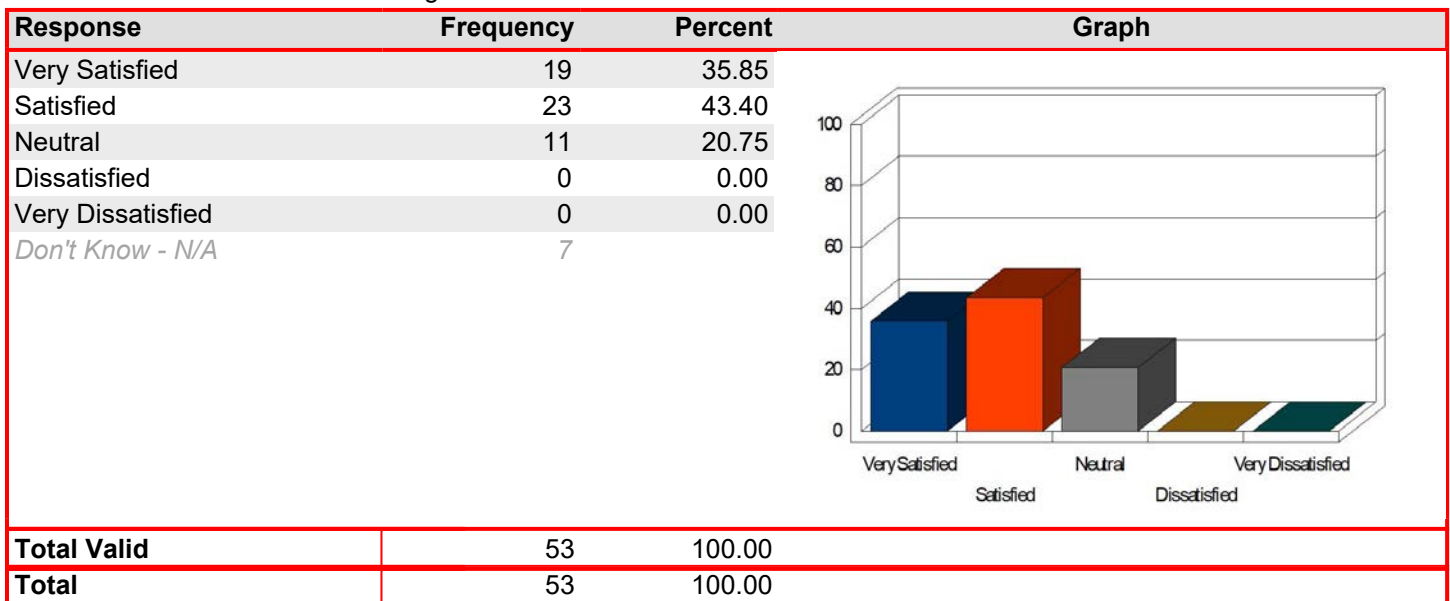
## Business Office/Cashier - Friendliness of staff

Mean: 4.20



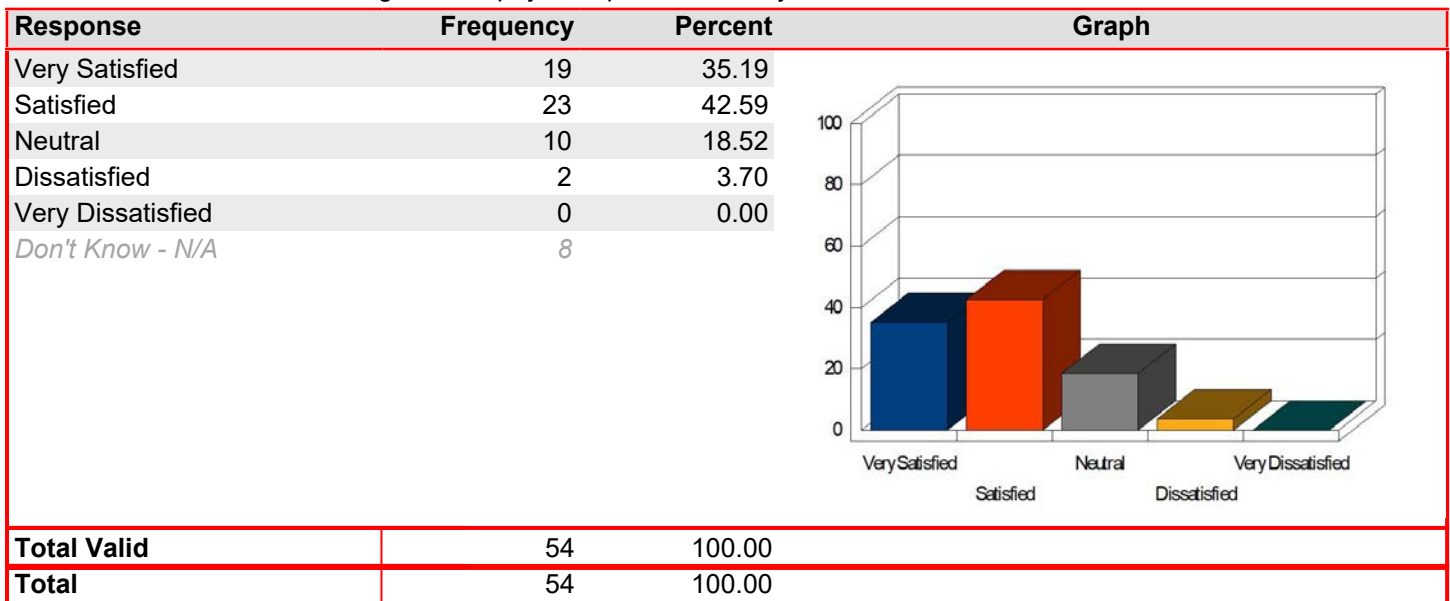
## Business Office/Cashier - Knowledge of staff

Mean: 4.15



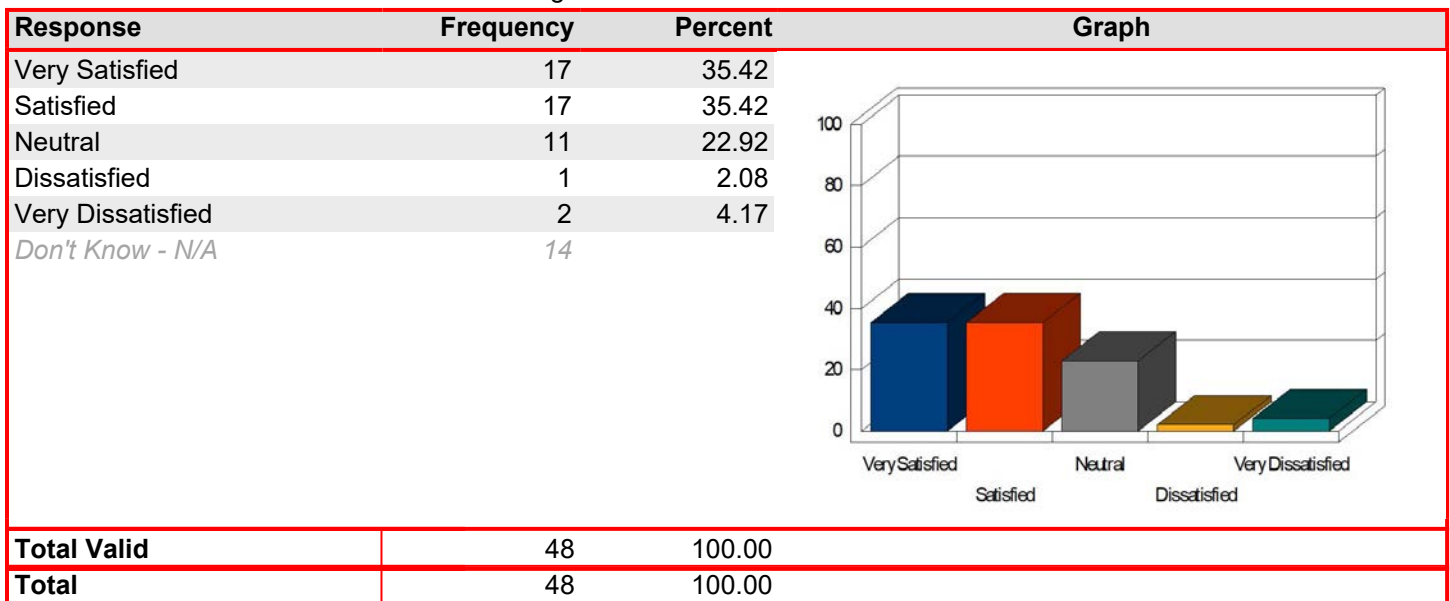
## Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.09



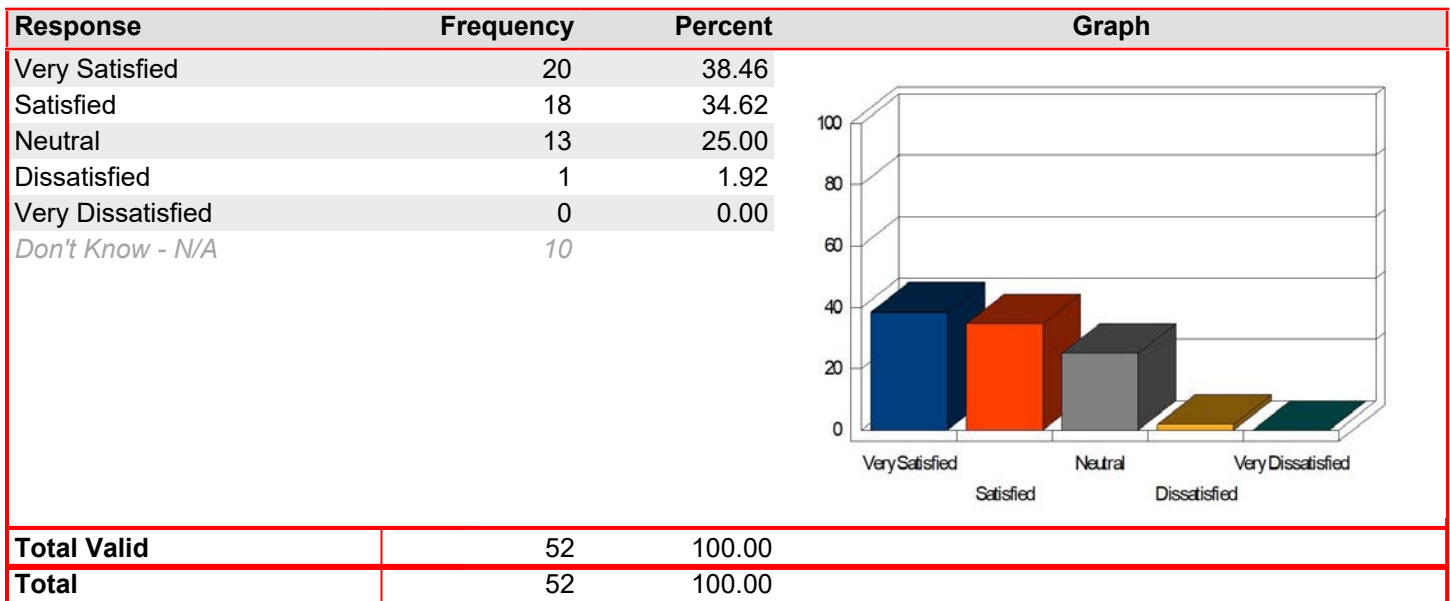
## Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 3.96



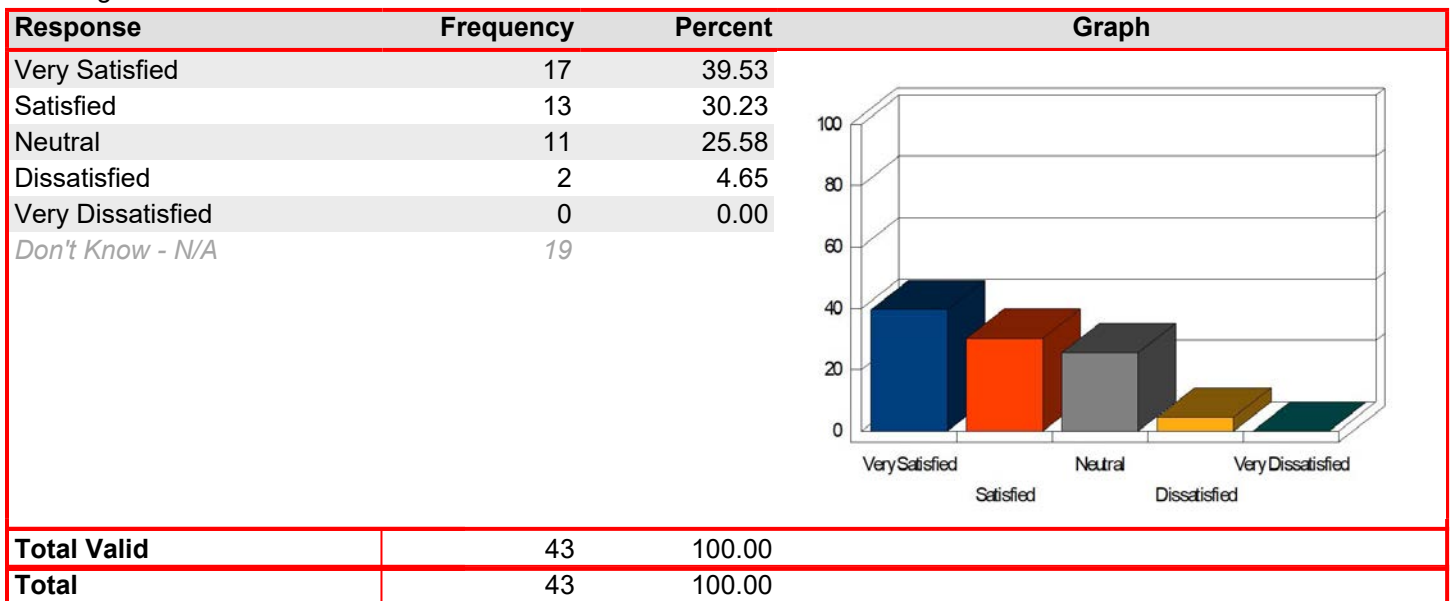
## Business Office/Cashier - Website information

Mean: 4.10



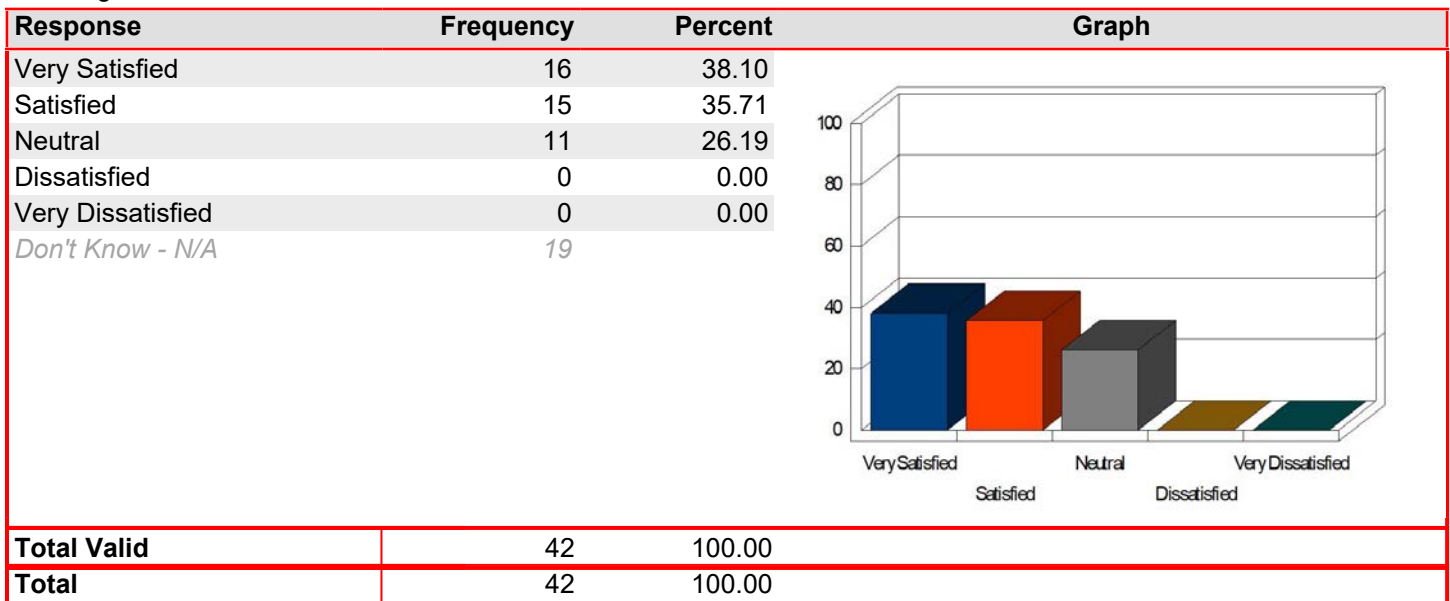
## Tutoring/CAPS - Assistance of staff

Mean: 4.05



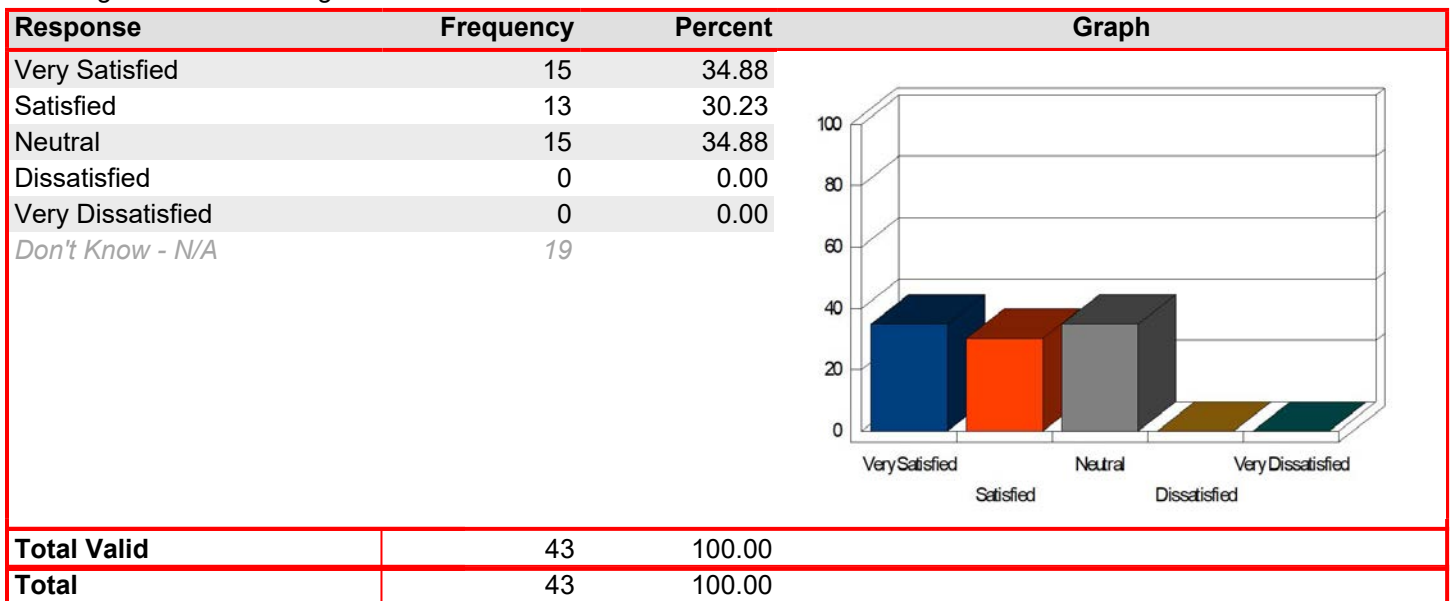
## Tutoring/CAPS - Friendliness of staff

Mean: 4.12



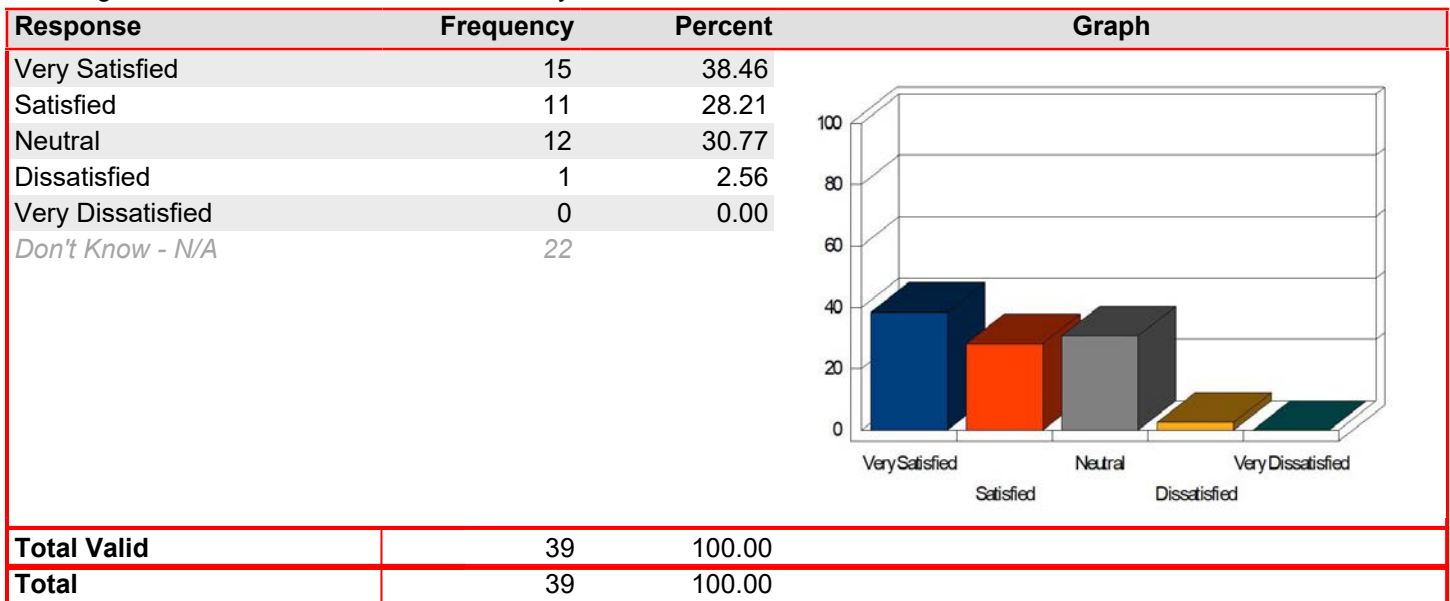
## Tutoring/CAPS - Knowledge of staff

Mean: 4.00



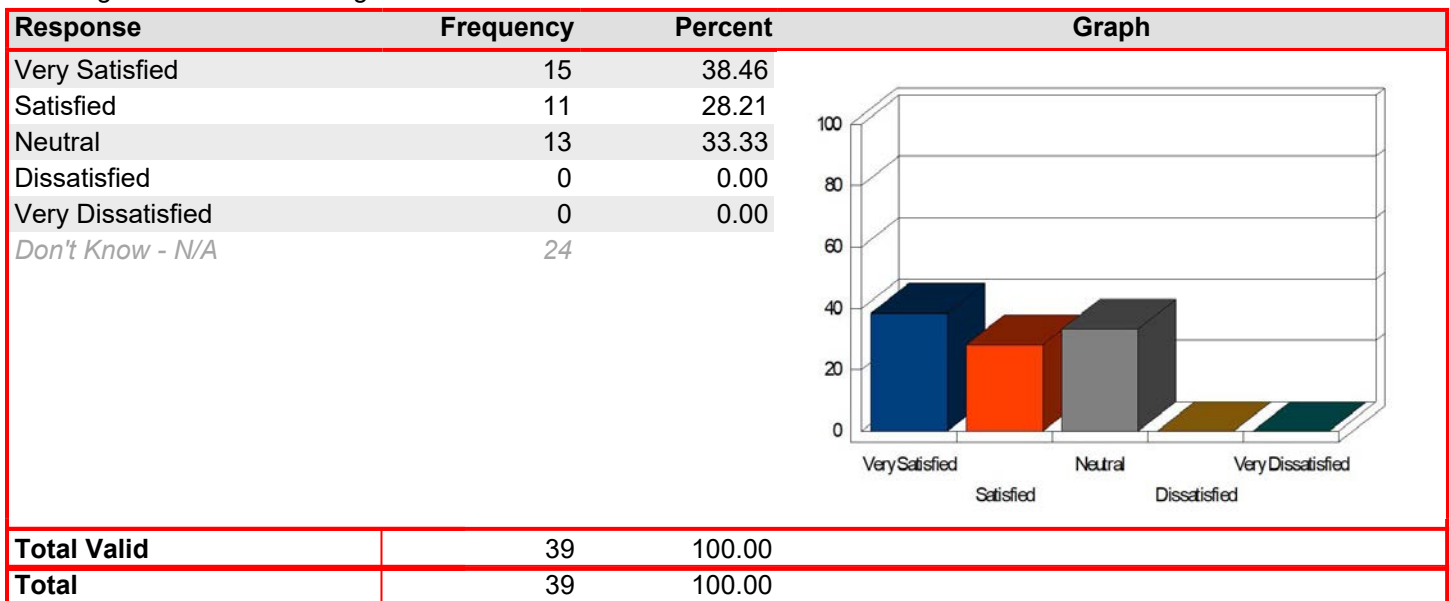
## Tutoring/CAPS - Documented student disability services

Mean: 4.03



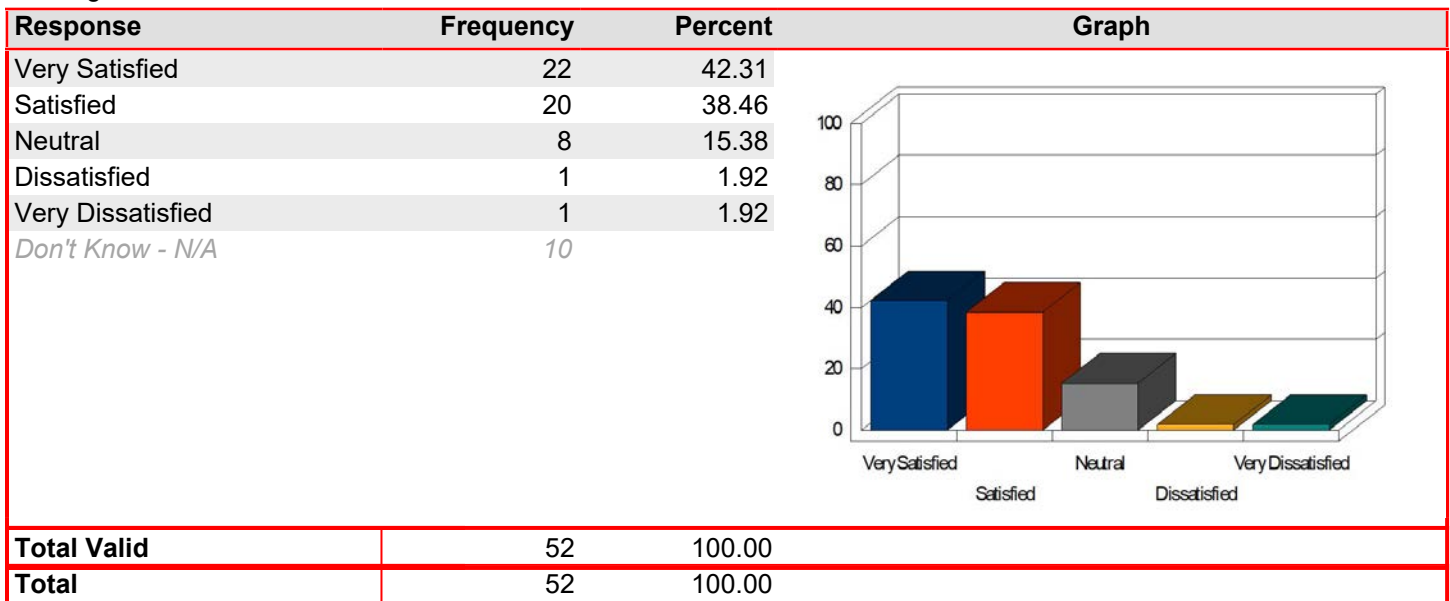
## Tutoring/CAPS - Peer tutoring services

Mean: 4.05



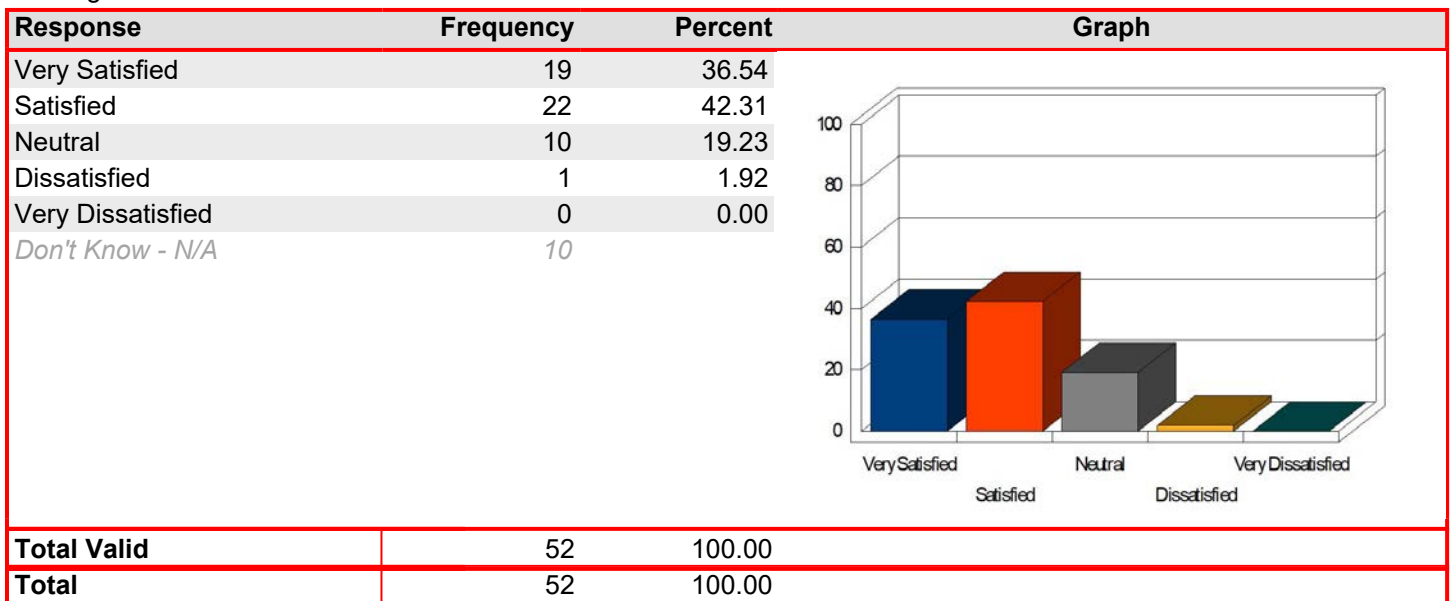
## Testing Services - Assistance of staff

Mean: 4.17



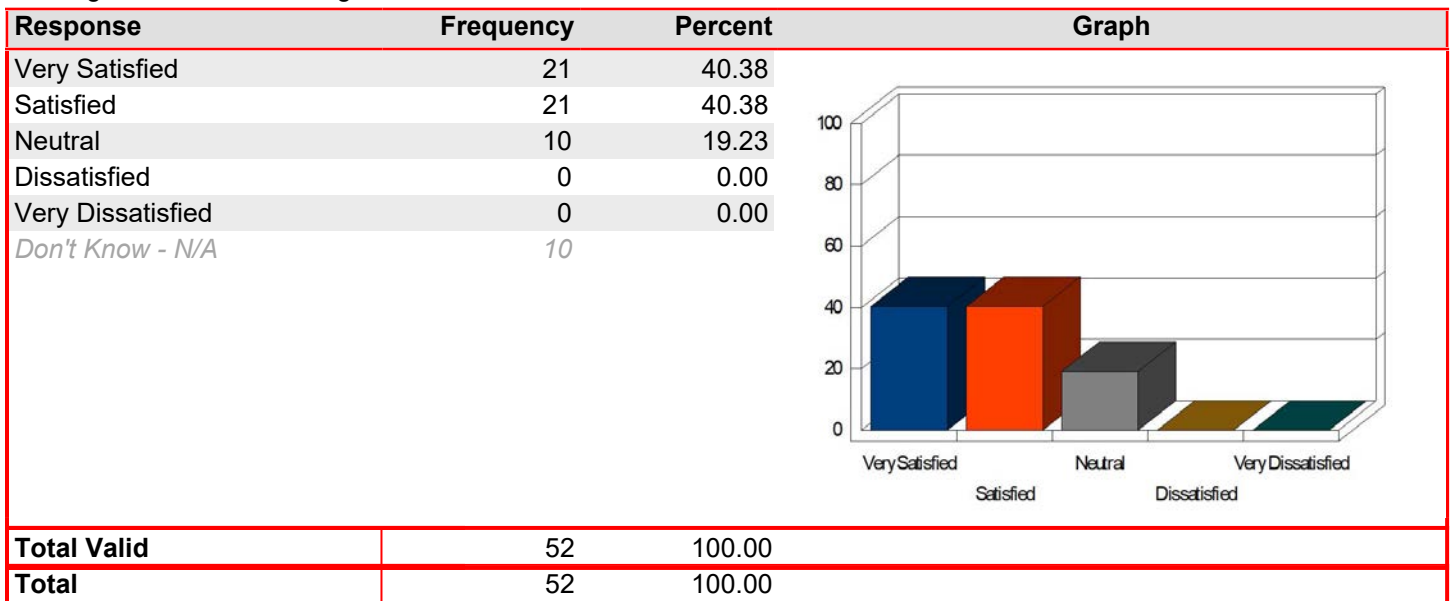
## Testing Services - Friendliness of staff

Mean: 4.13



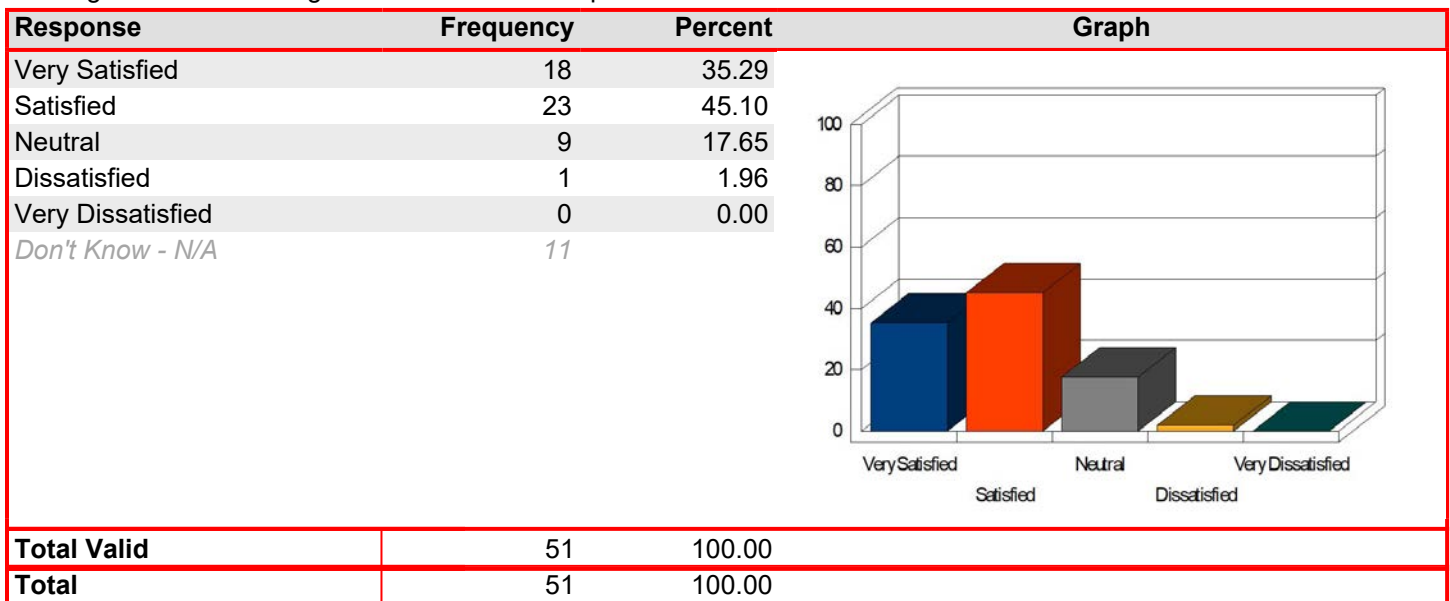
Testing Services - Knowledge of staff

Mean: 4.21



Testing Services - Testing Center hours are adequate

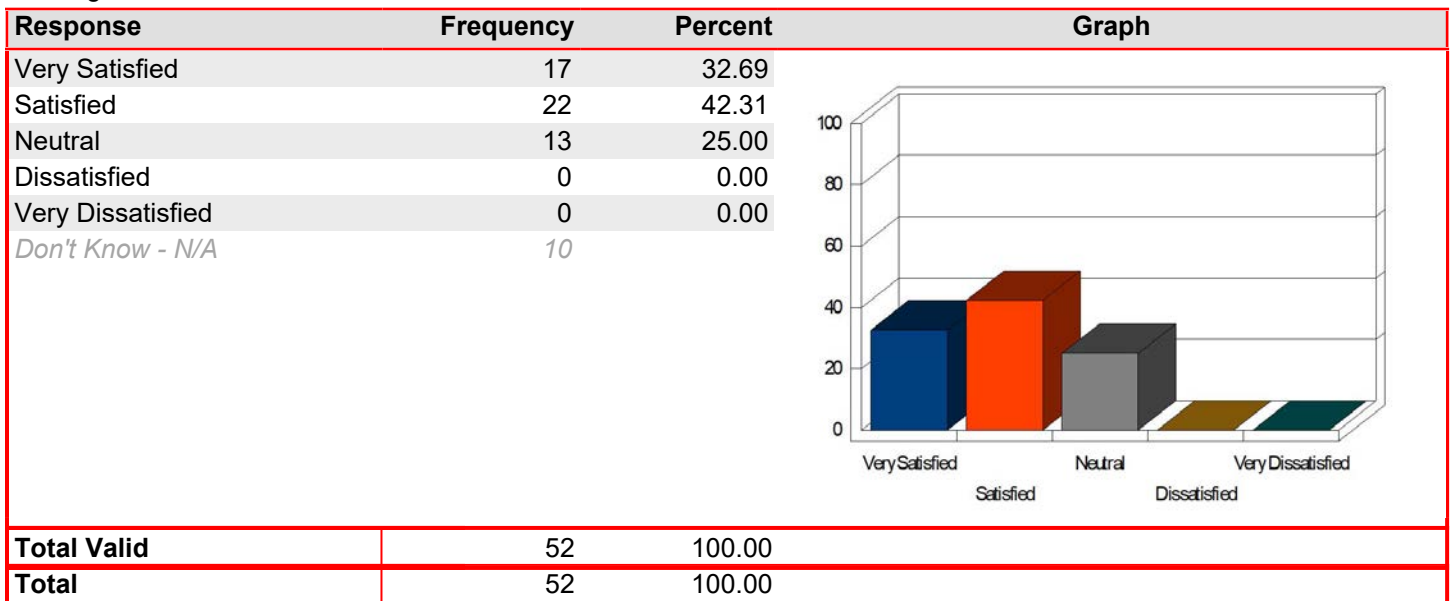
Mean: 4.14





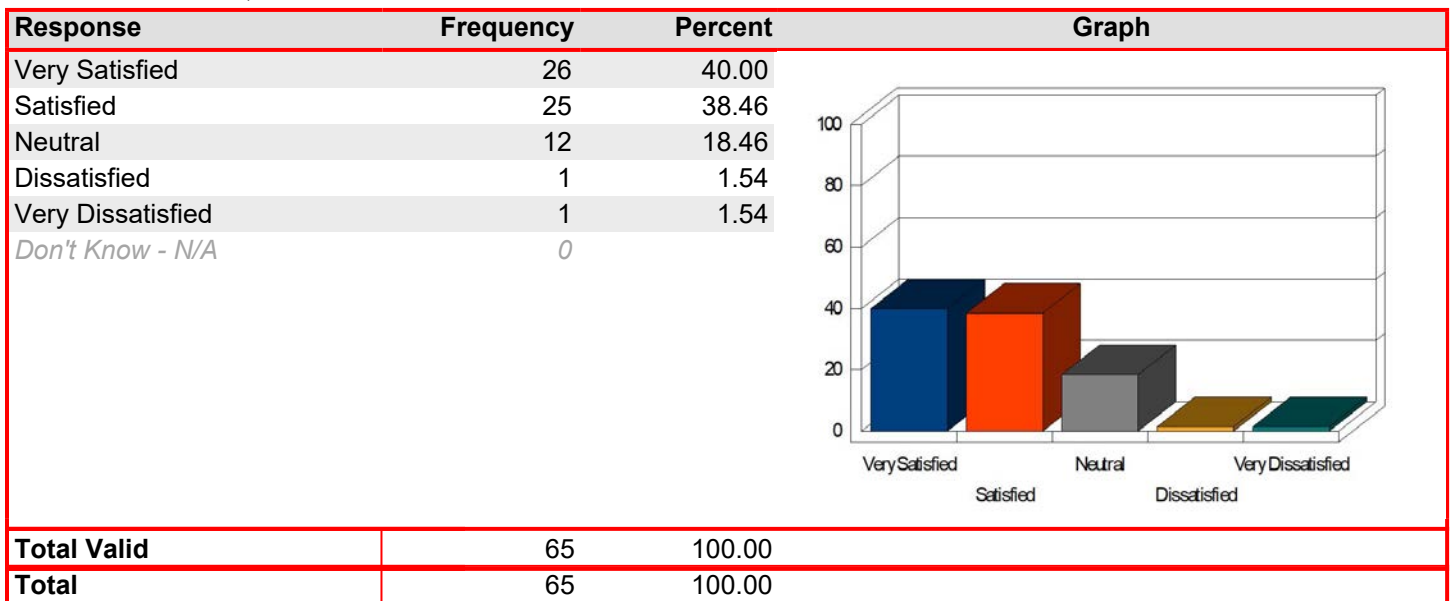
Testing Services - Website information

Mean: 4.08



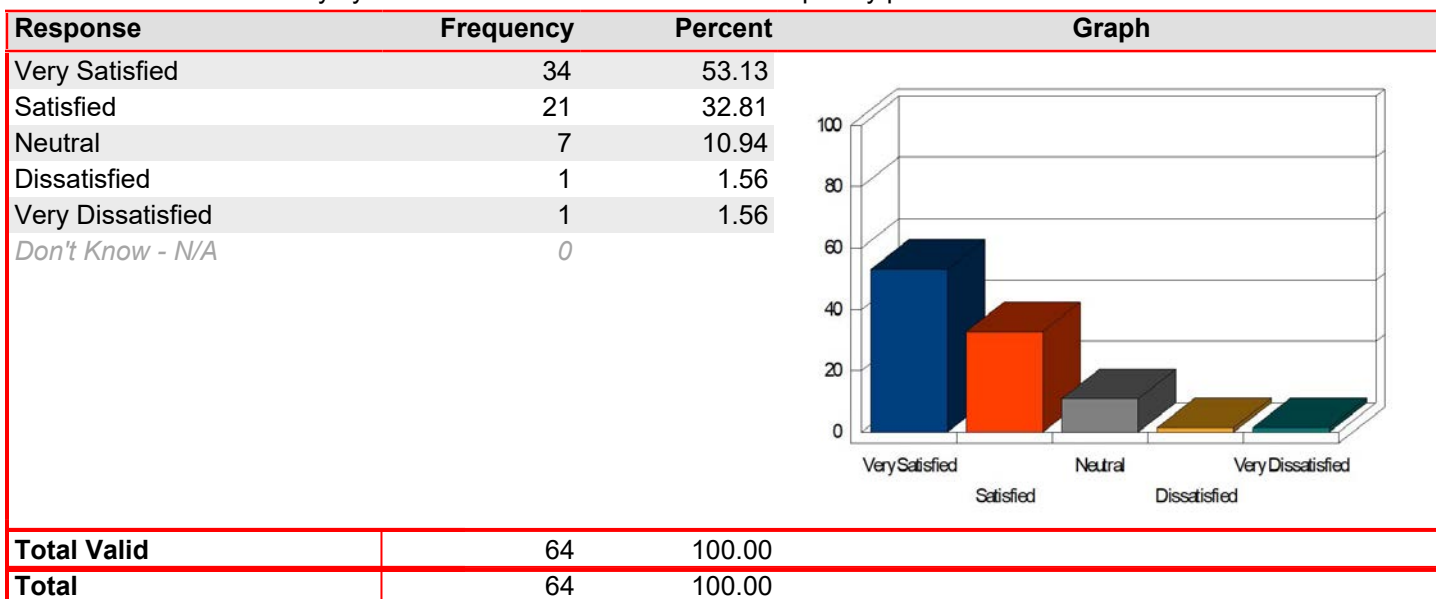
Instruction - Overall, teachers care about me

Mean: 4.14



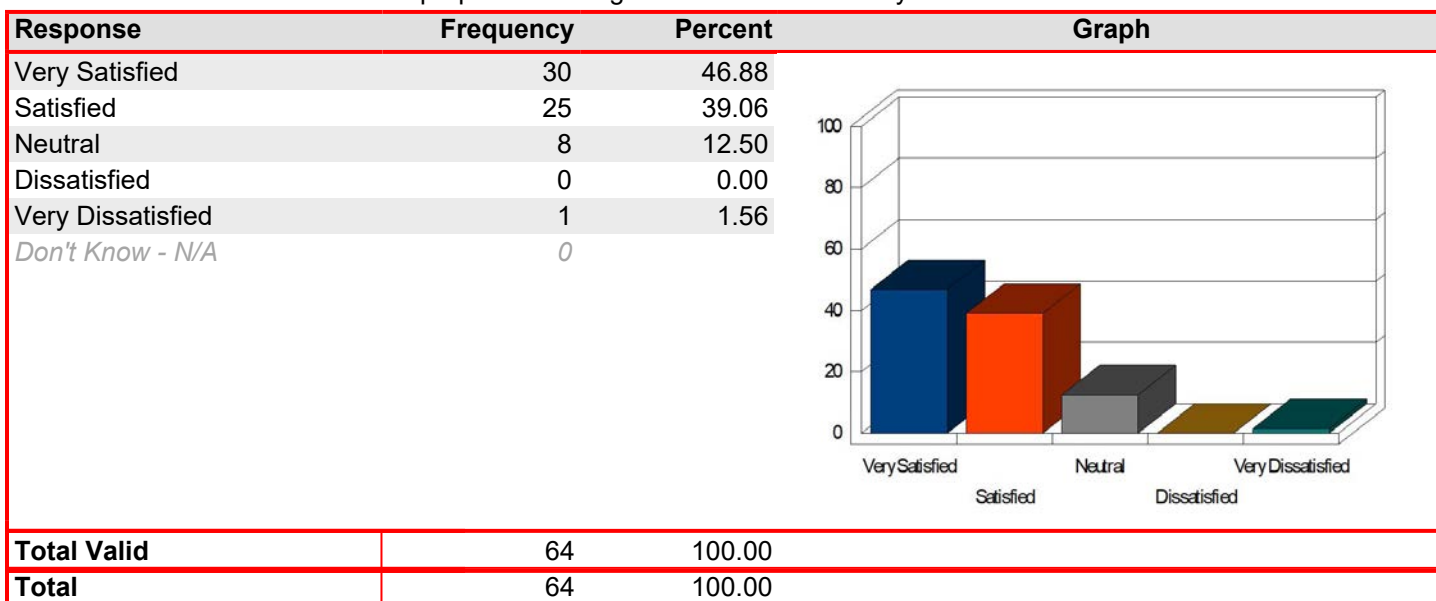
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.34



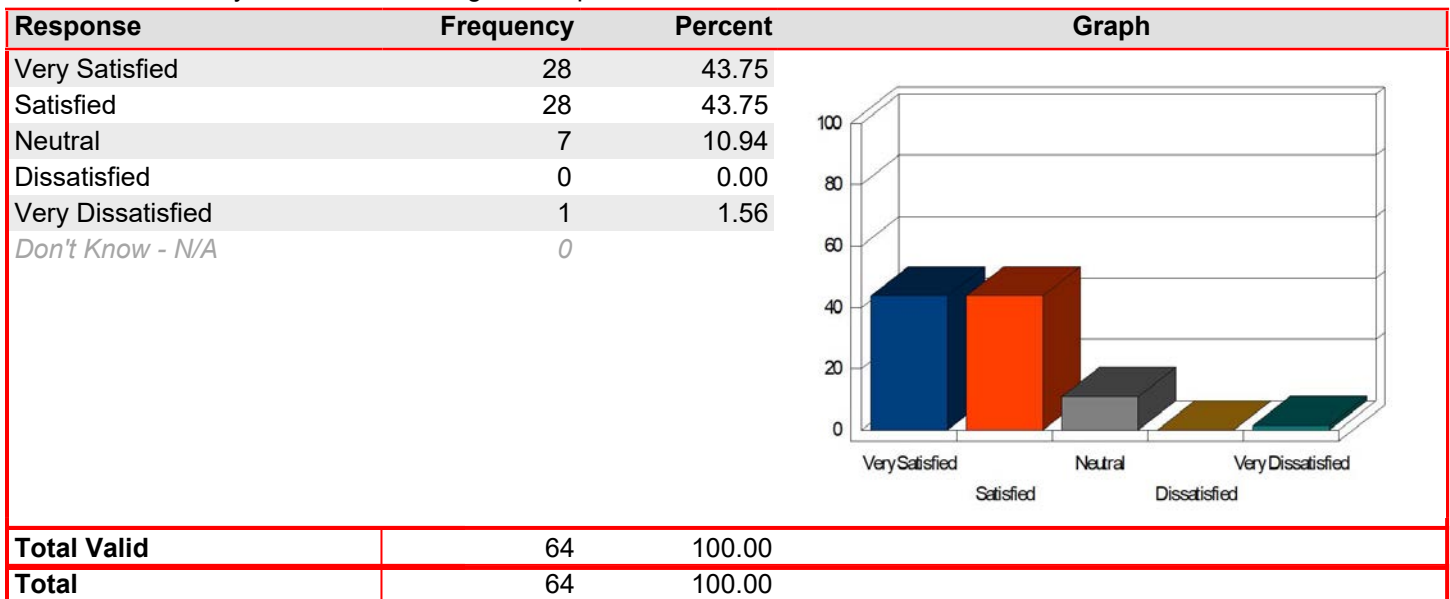
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.30



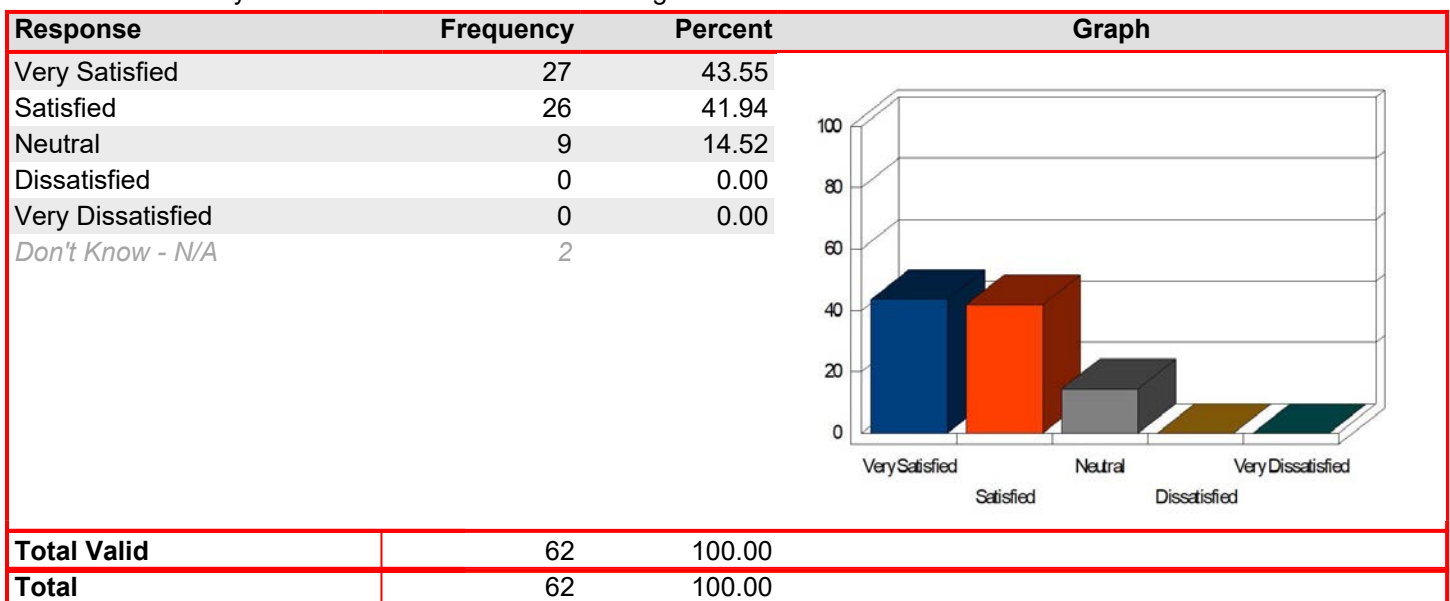
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.28



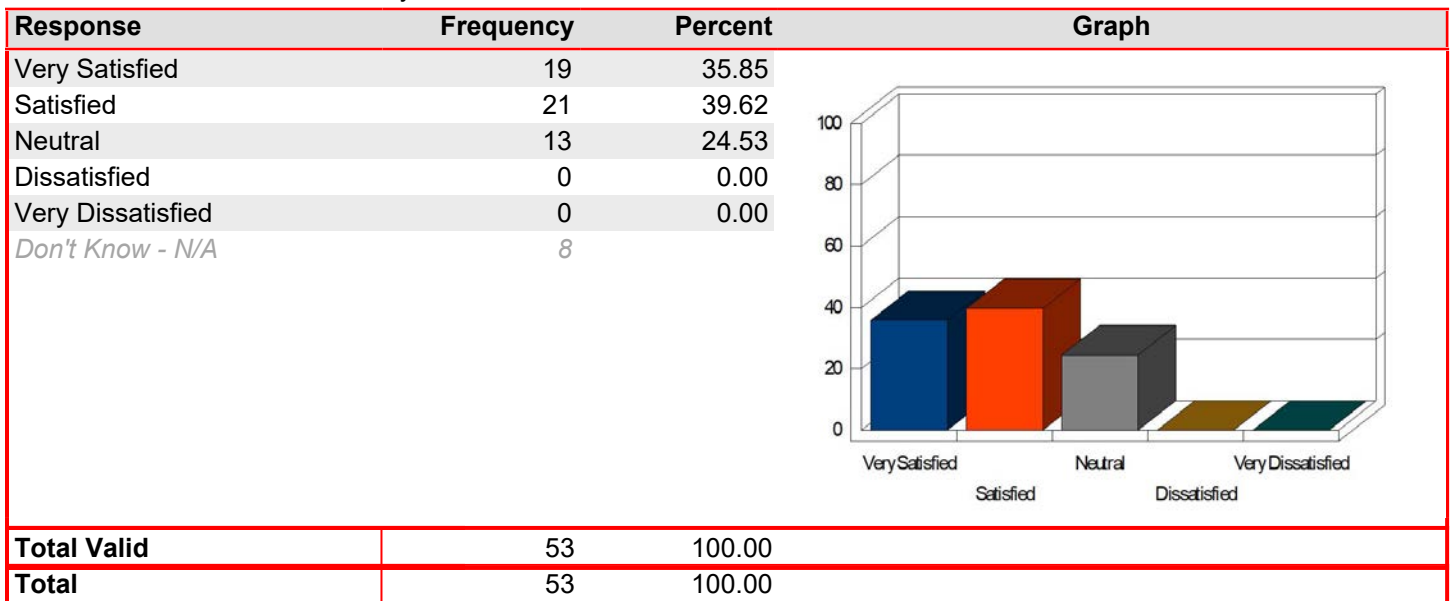
Instruction - Faculty are available after class and during office hours

Mean: 4.29



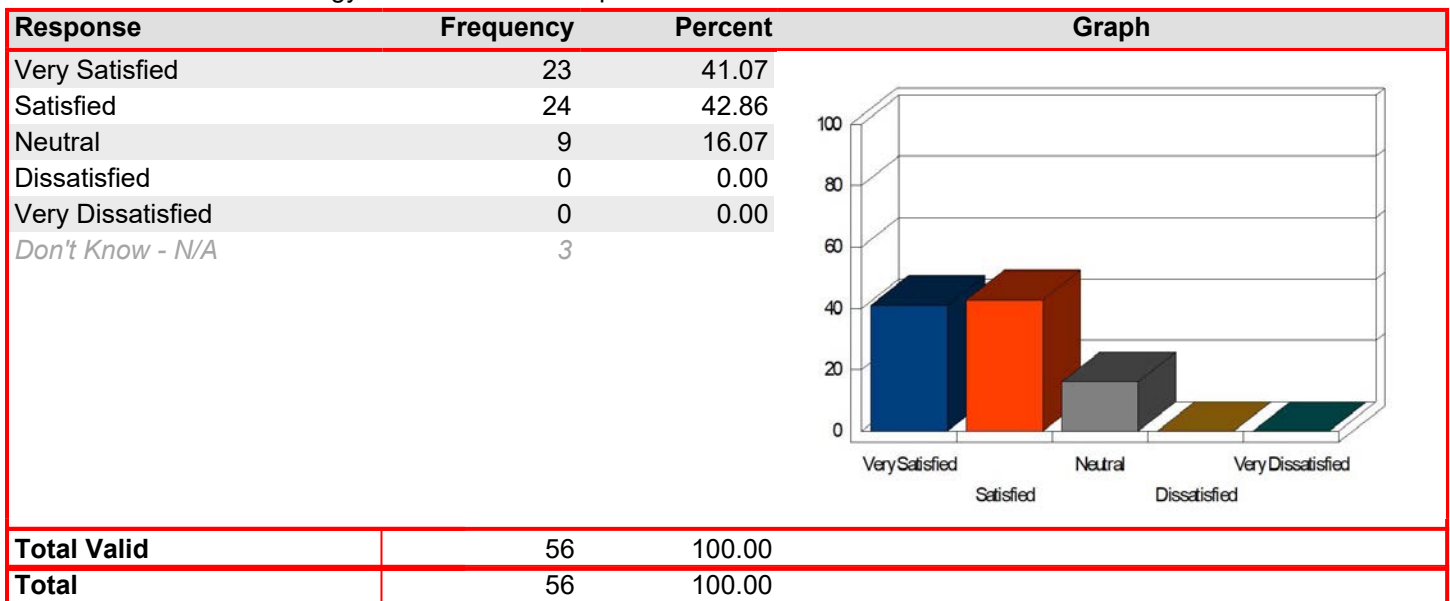
Overall-Student services routinely assisted me

Mean: 4.11



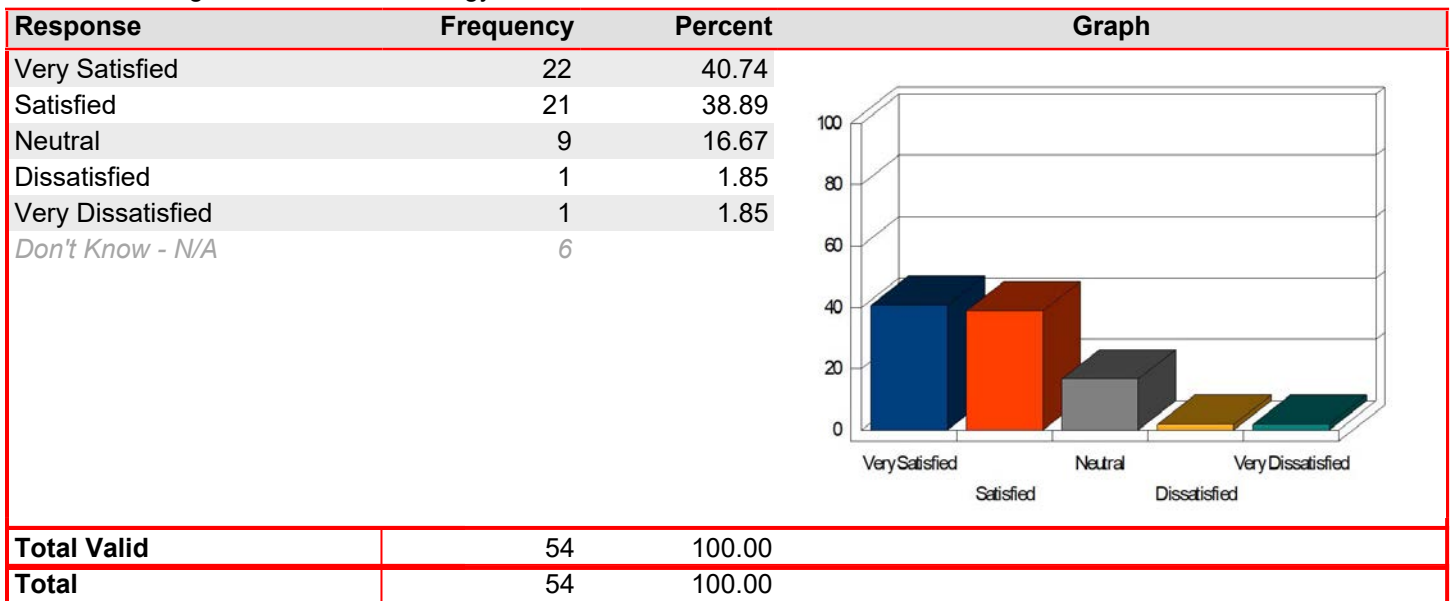
Overall-Access to technology resources was adequate

Mean: 4.25



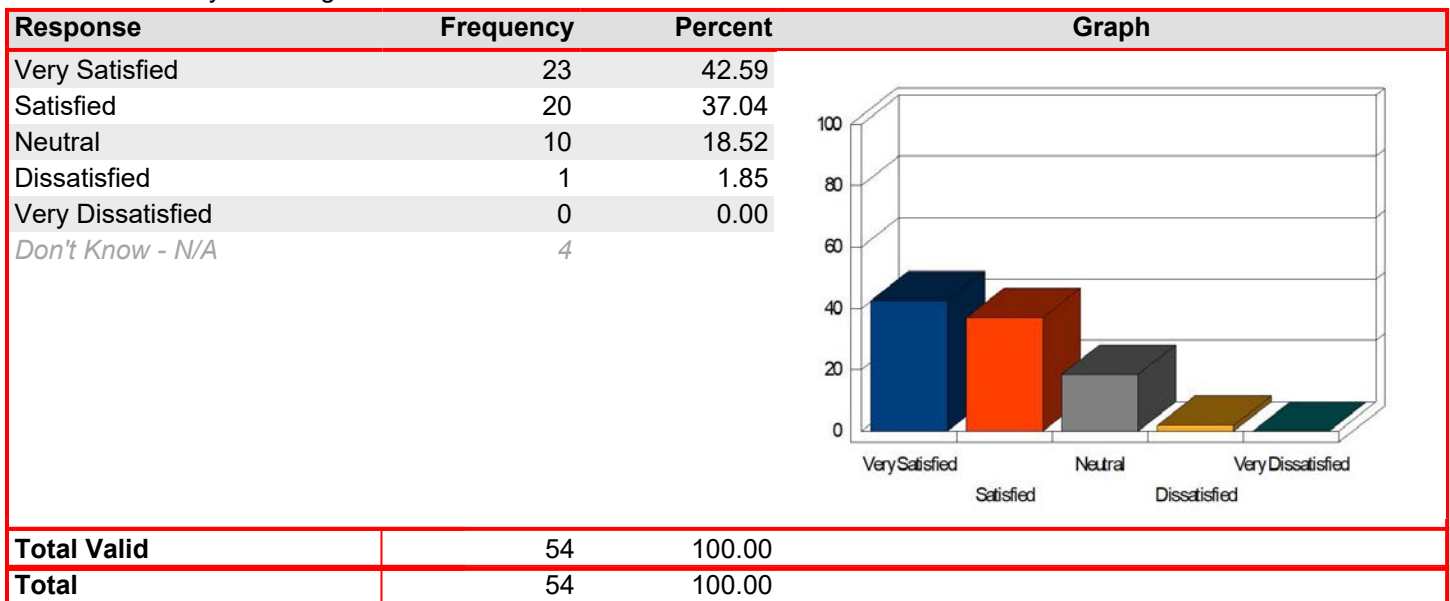
Overall-Training in the use of technology was available

Mean: 4.15



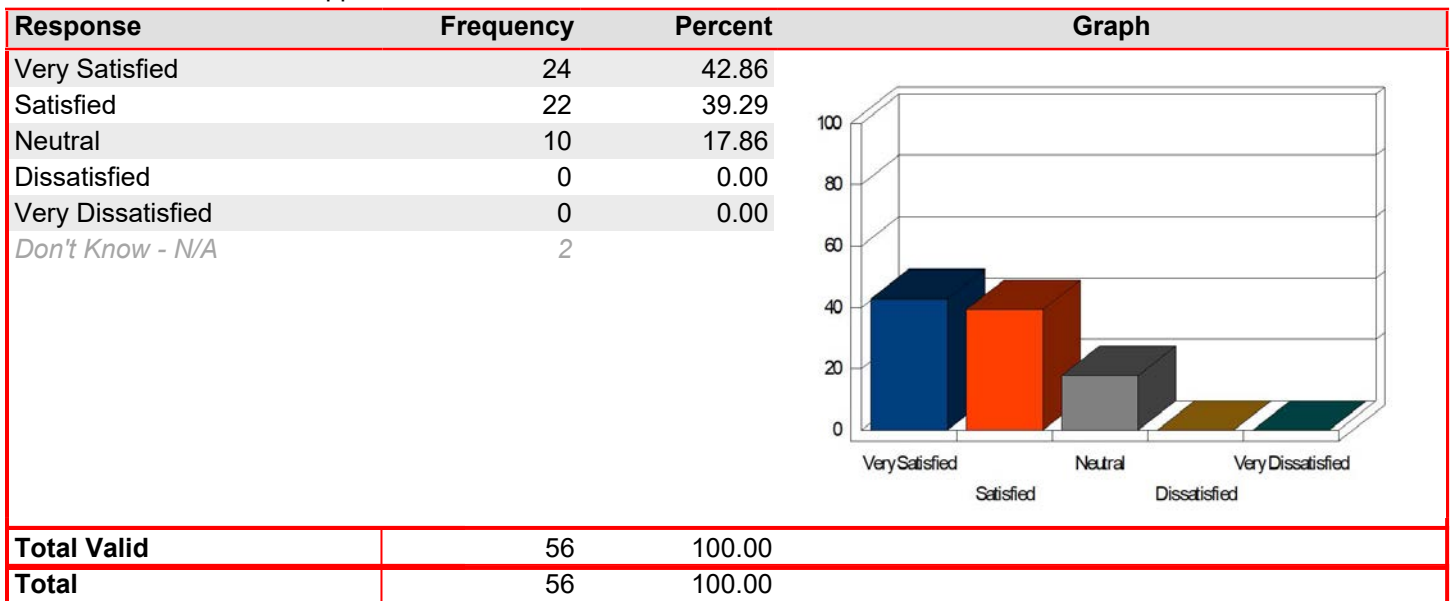
Overall-Efficiency receiving services

Mean: 4.20



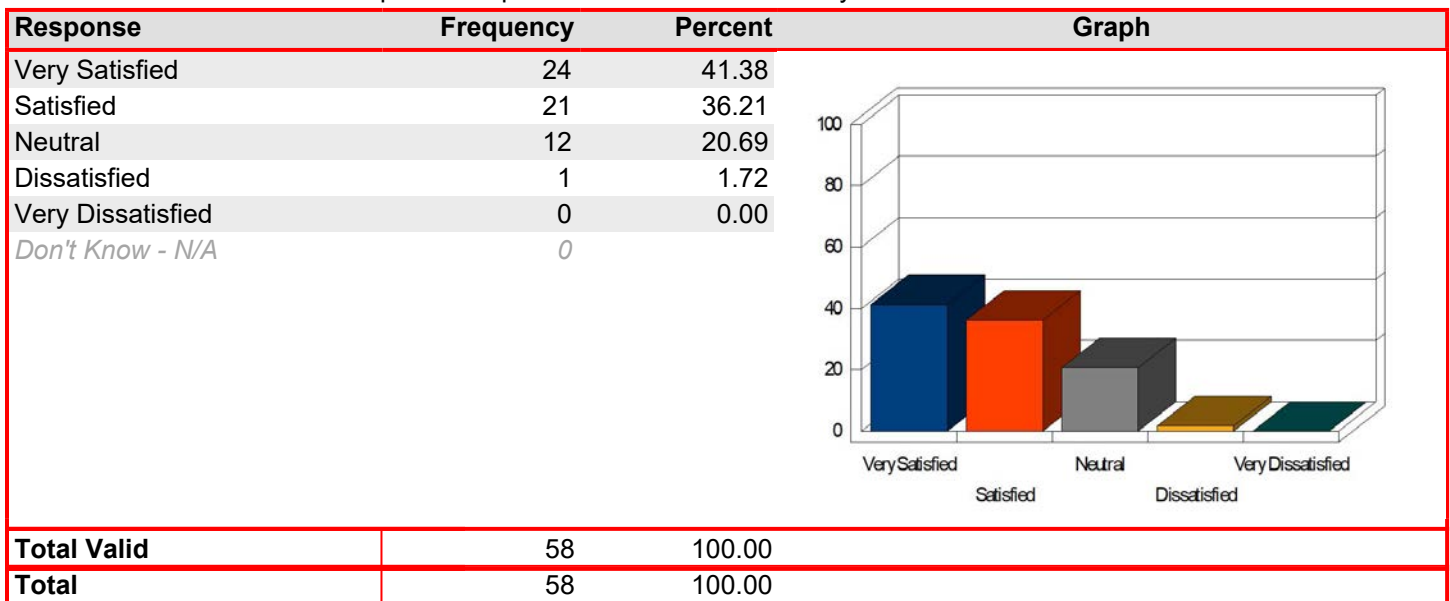
Overall-Administration is approachable

Mean: 4.25



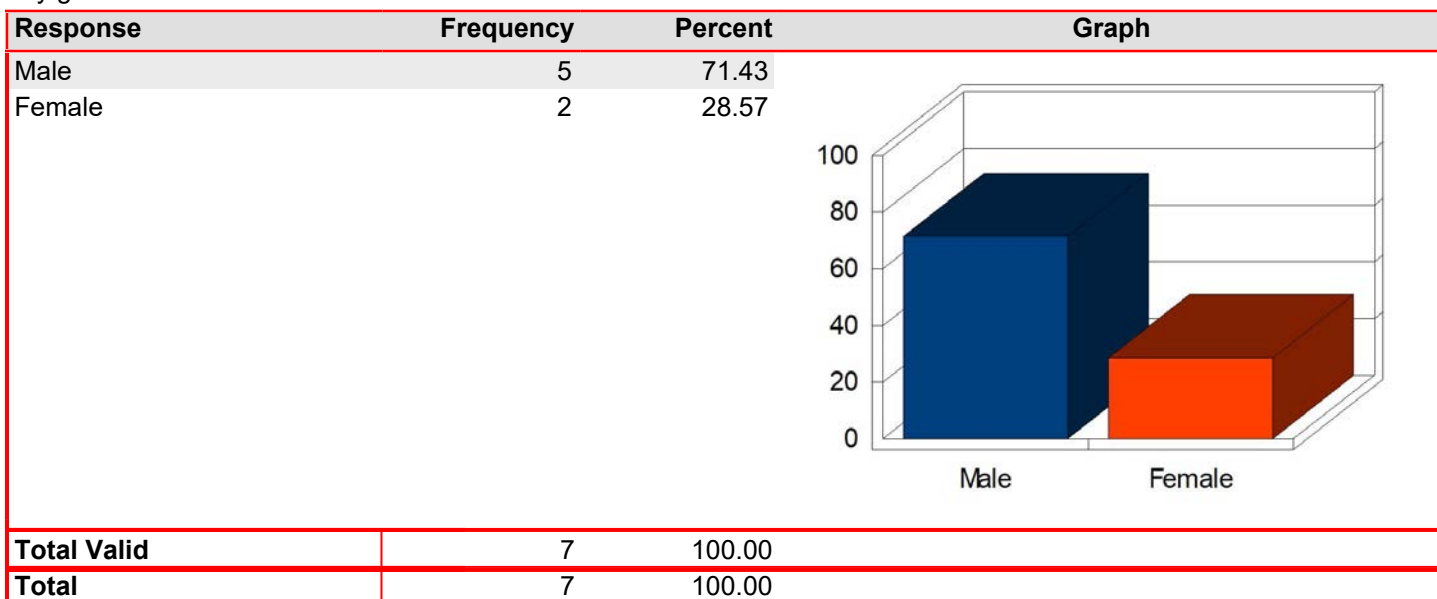
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.17



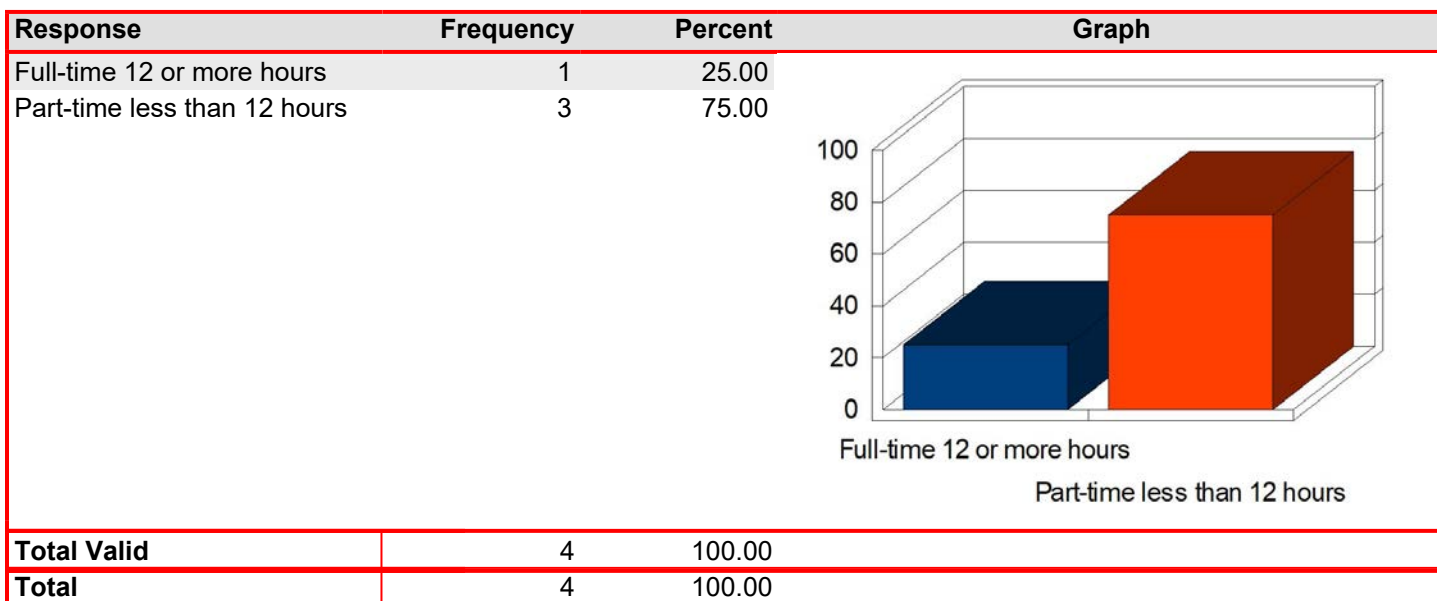
My gender is:

Mean: 1.29



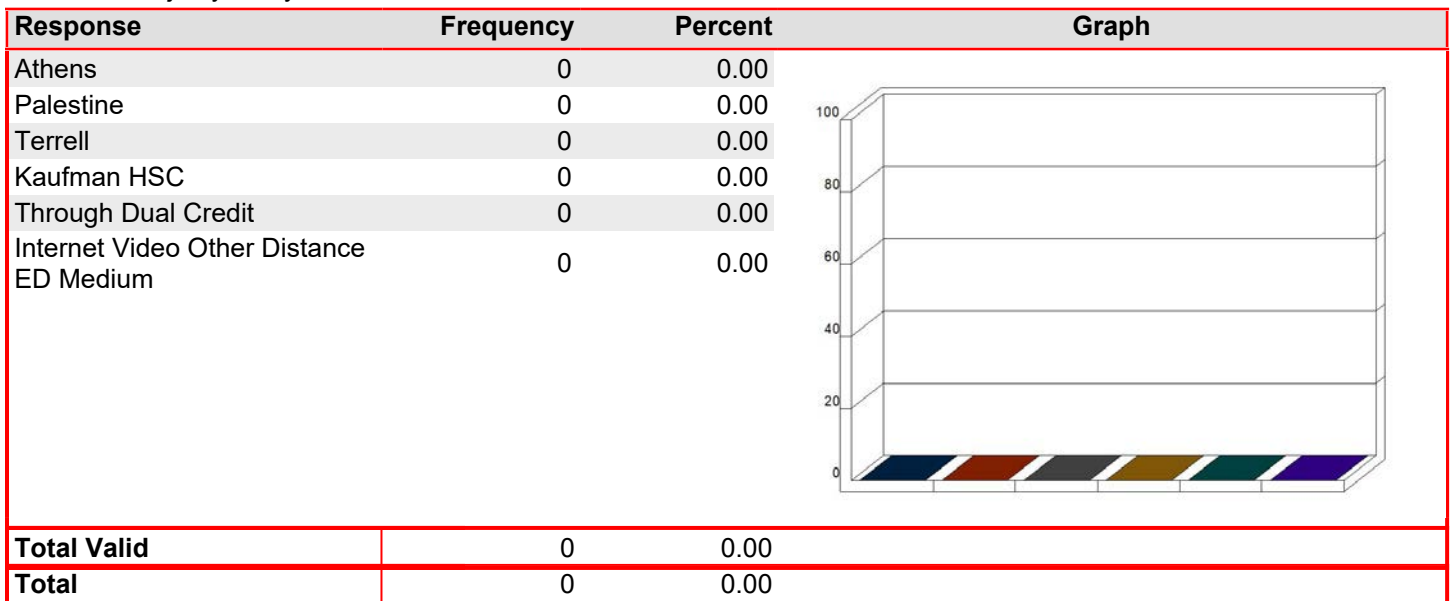
I am enrolled

Mean: 1.75



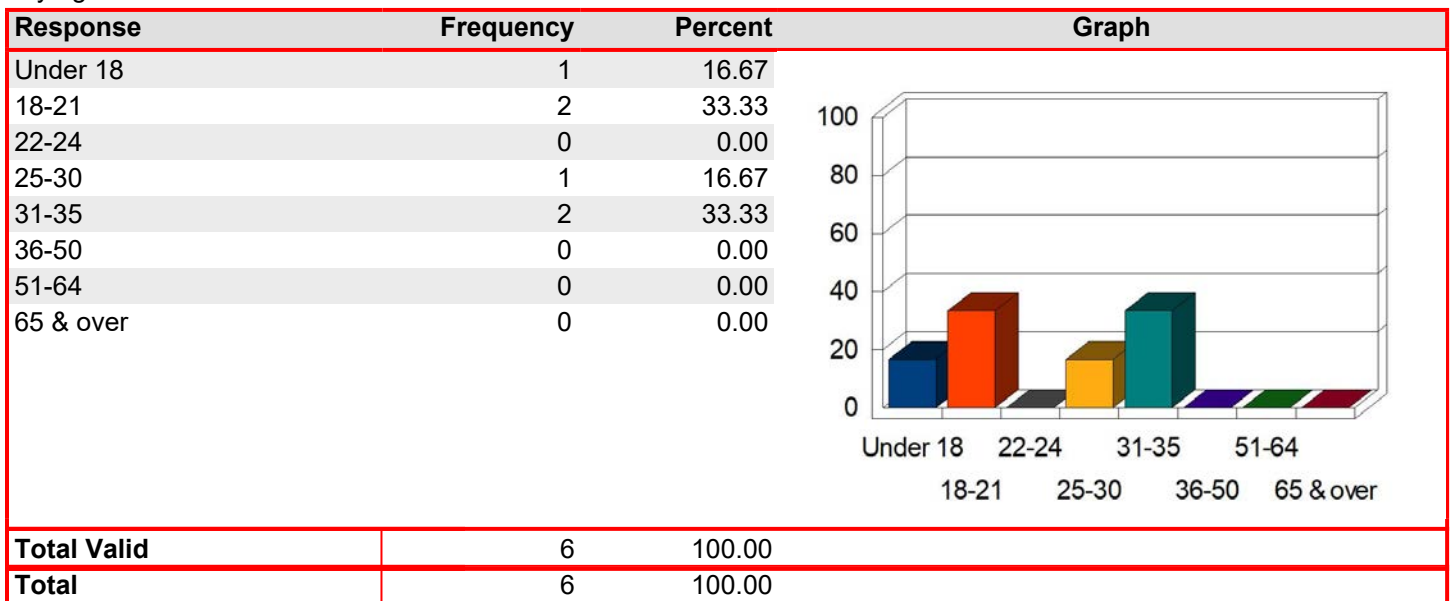
I take the majority of my classes

Mean: -



My age is:

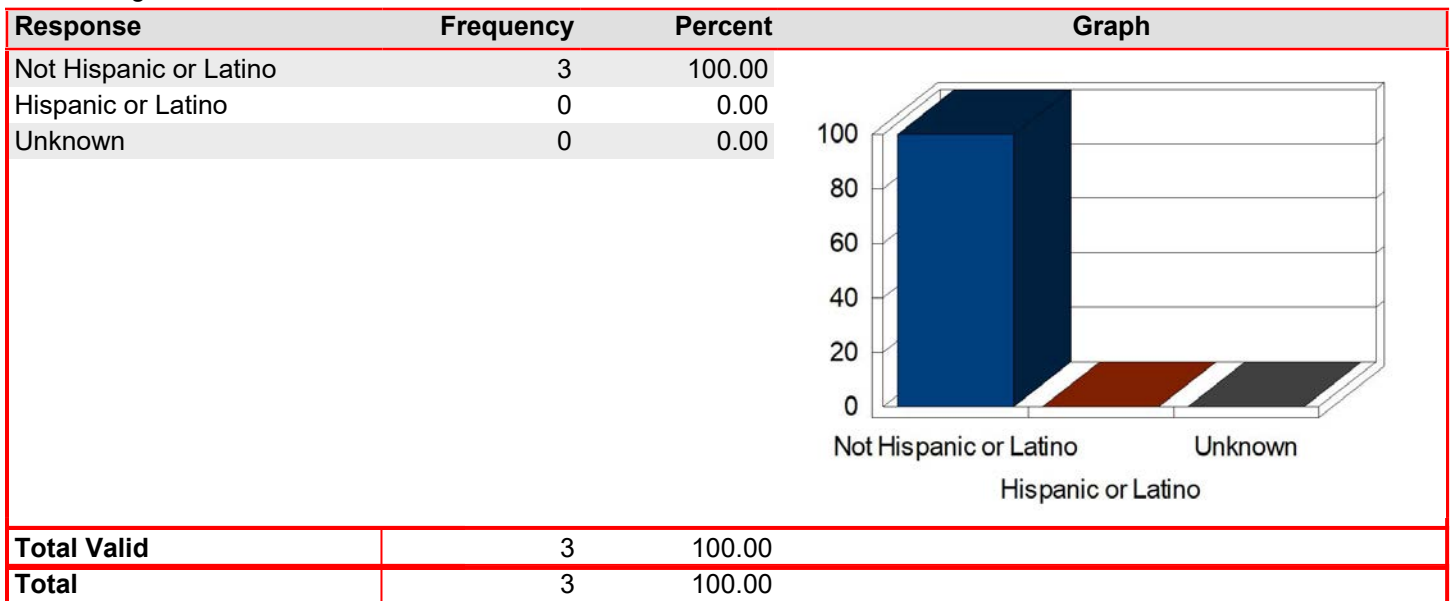
Mean: 3.17





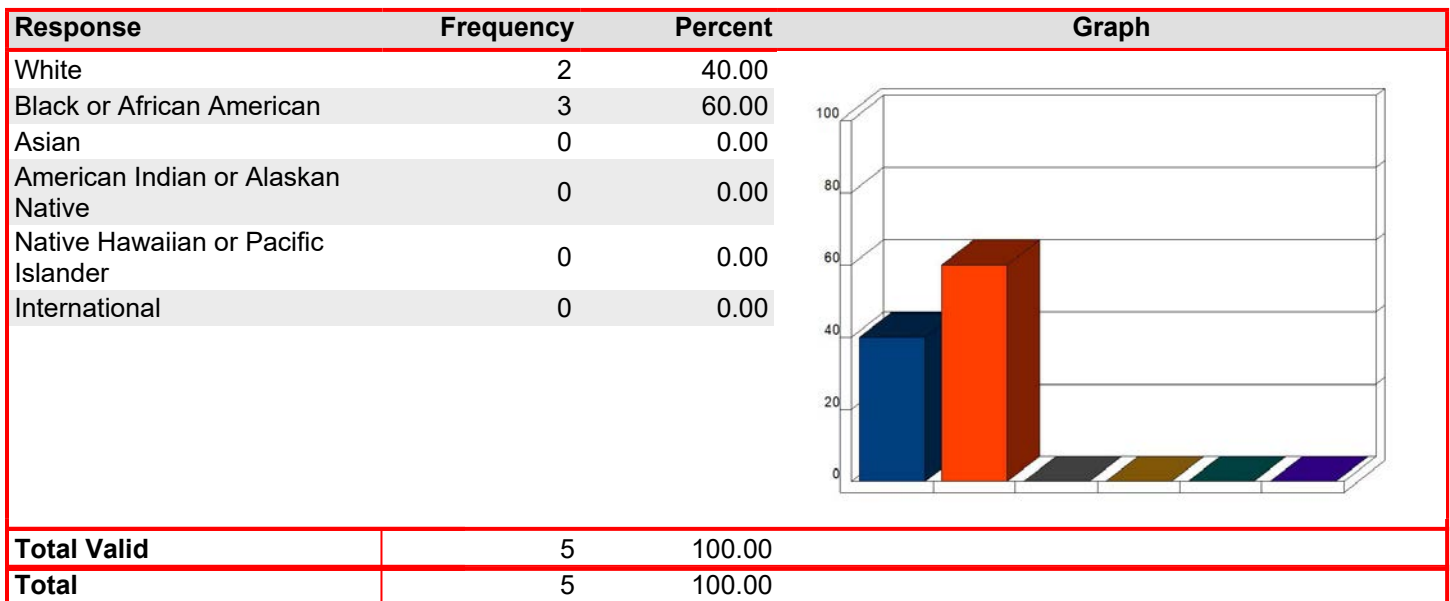
Ethnic Origin

Mean: 1.00



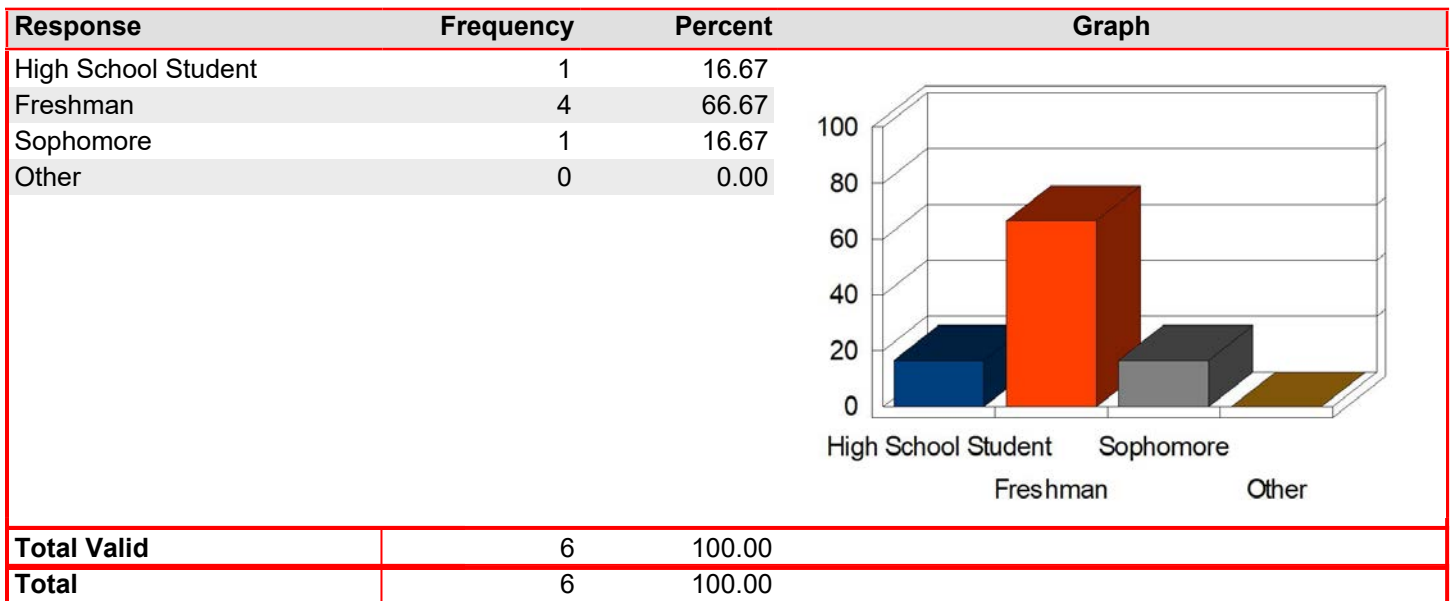
Race

Mean: 1.60



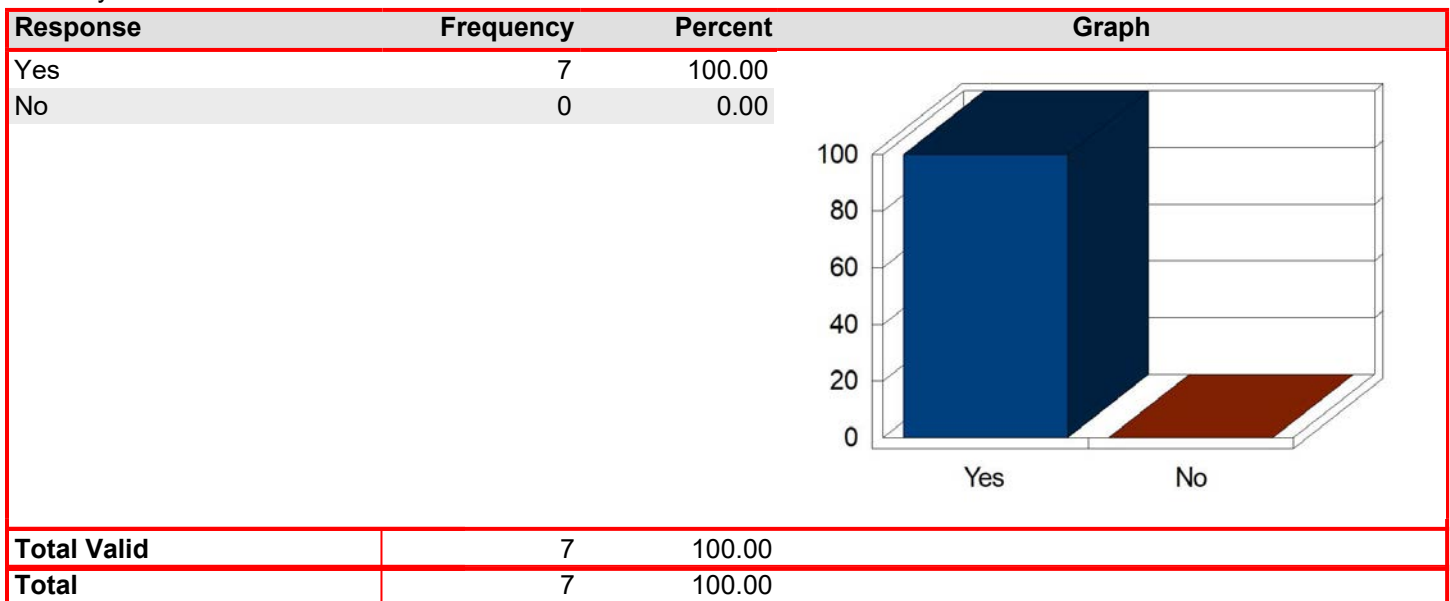
Student Classification:

Mean: 2.00



Would you recommend TVCC to a Friend?

Mean: 1.00



# Trinity Valley Community College

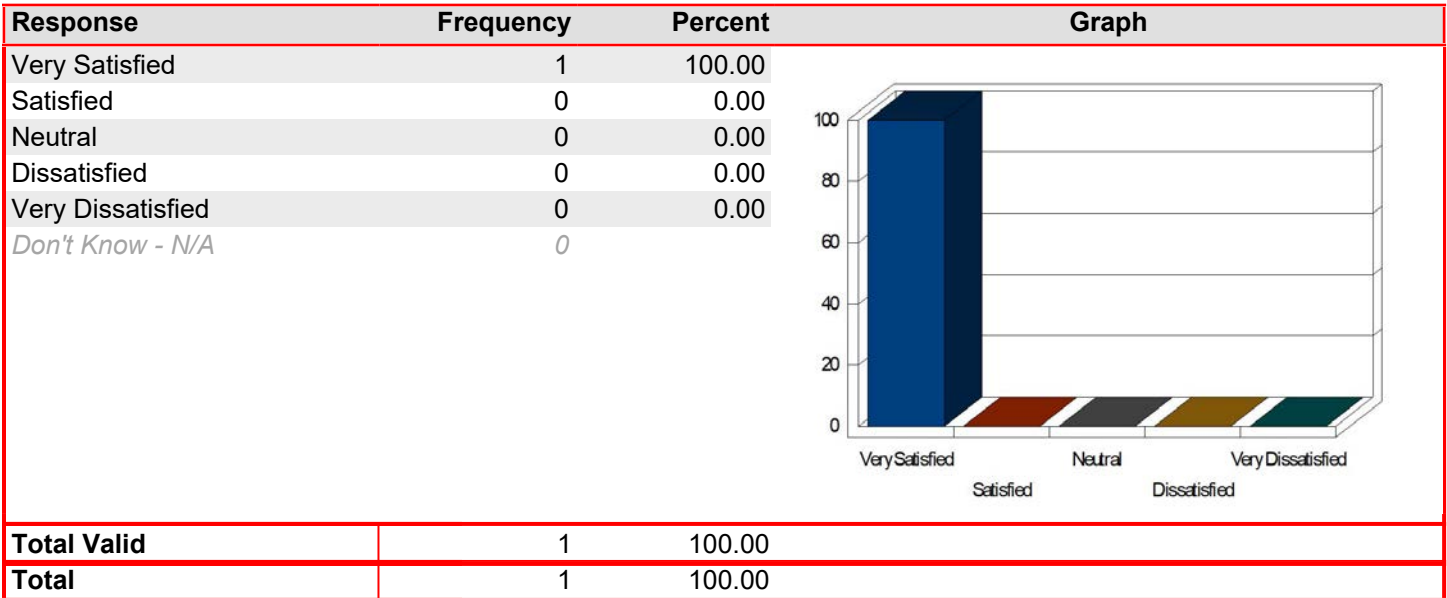
## Student Satisfaction Survey

2018

ERROR #3100

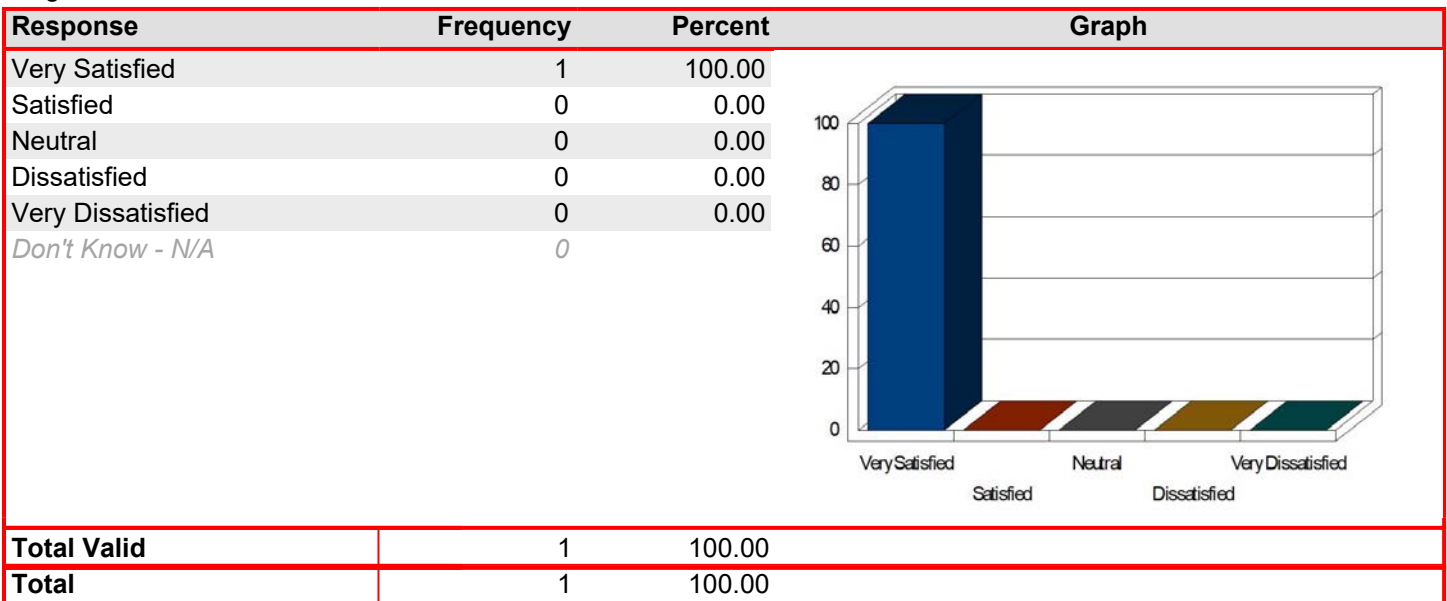
Registration & Admissions - Assistance of staff

Mean: 5.00



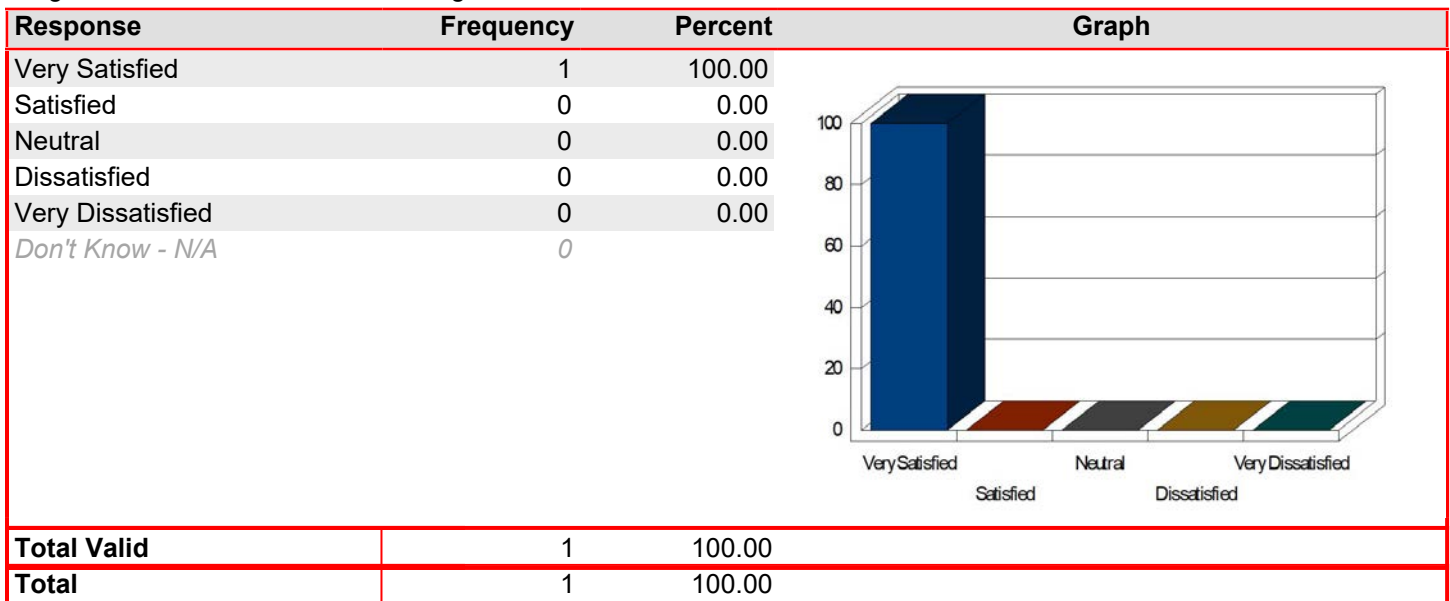
Registration & Admissions - Friendliness of staff

Mean: 5.00



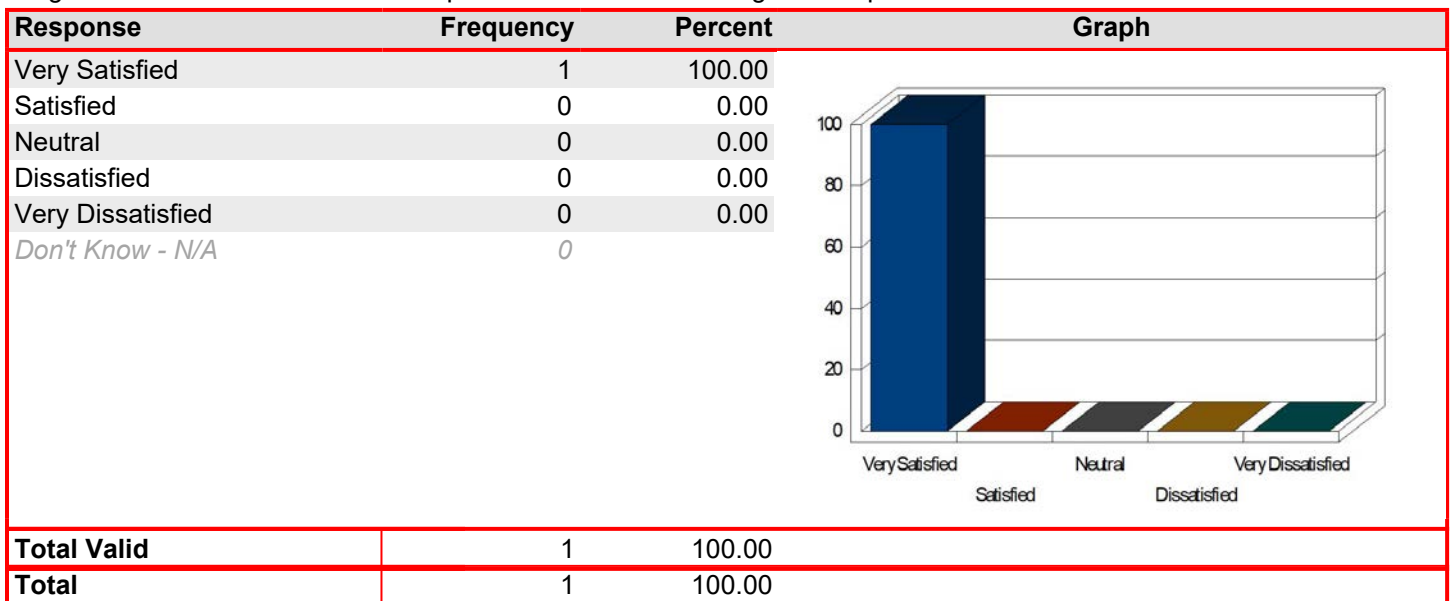
## Registration &amp; Admissions - Knowledge of staff

Mean: 5.00



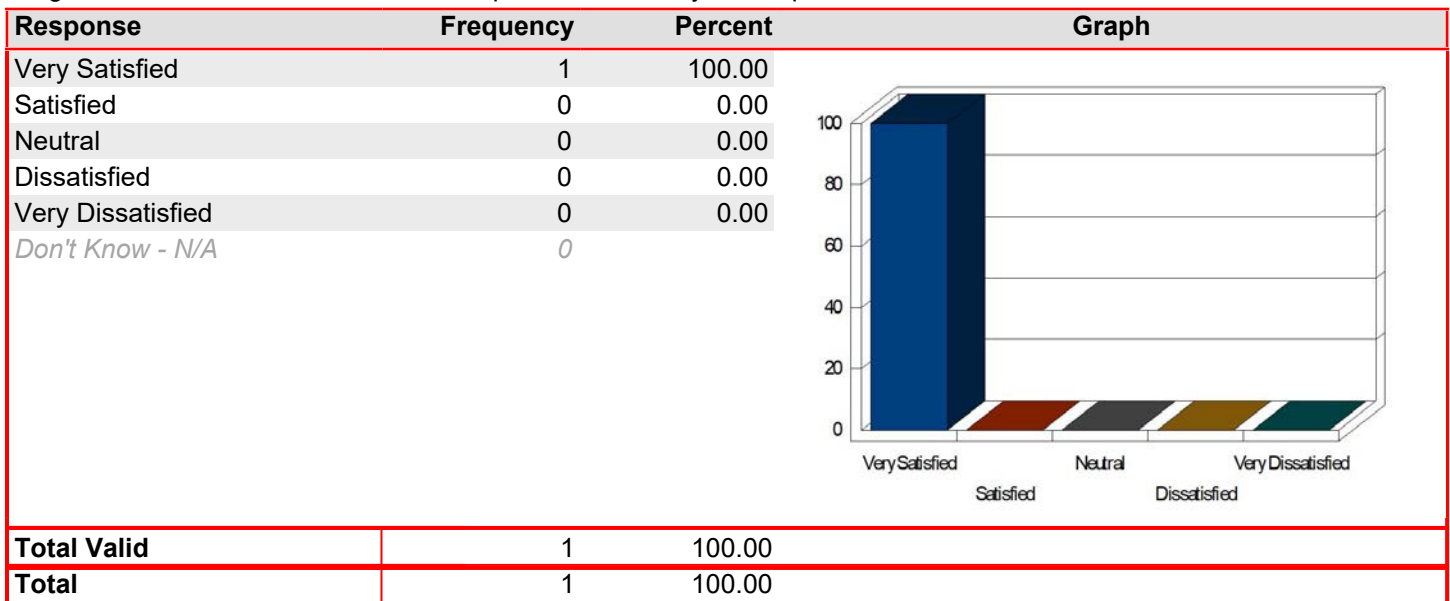
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 5.00



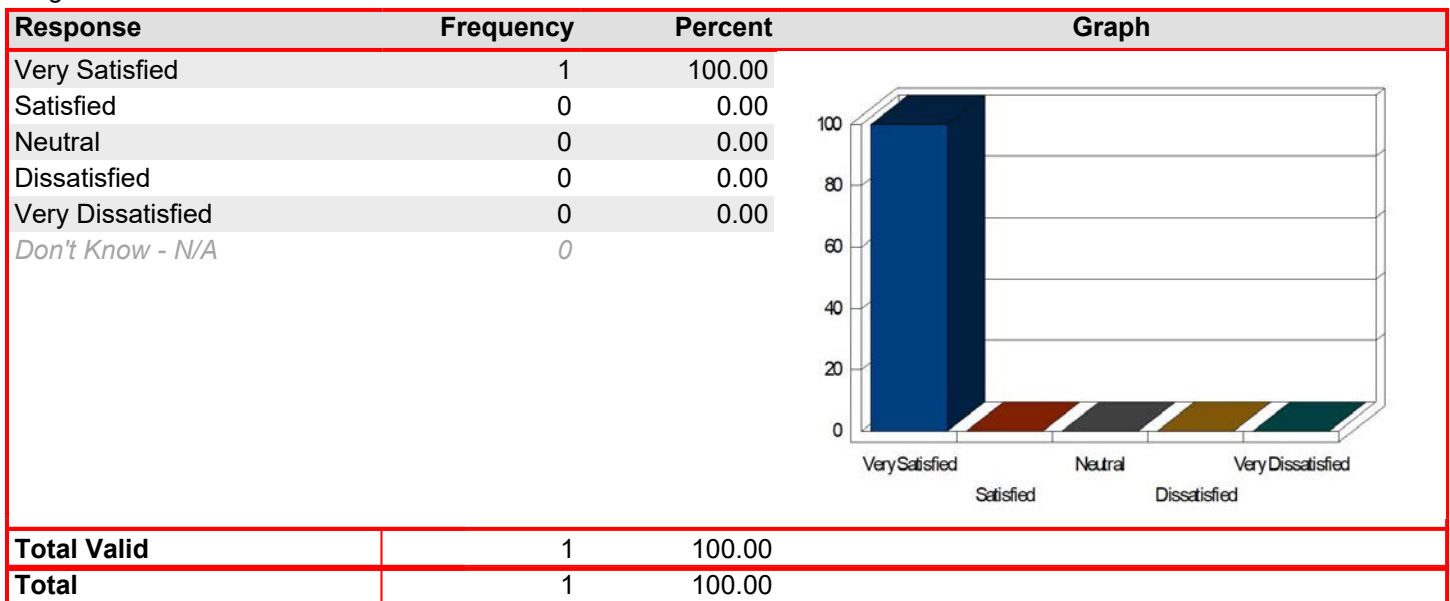
Registration & Admissions - Admissions process was easy to complete

Mean: 5.00



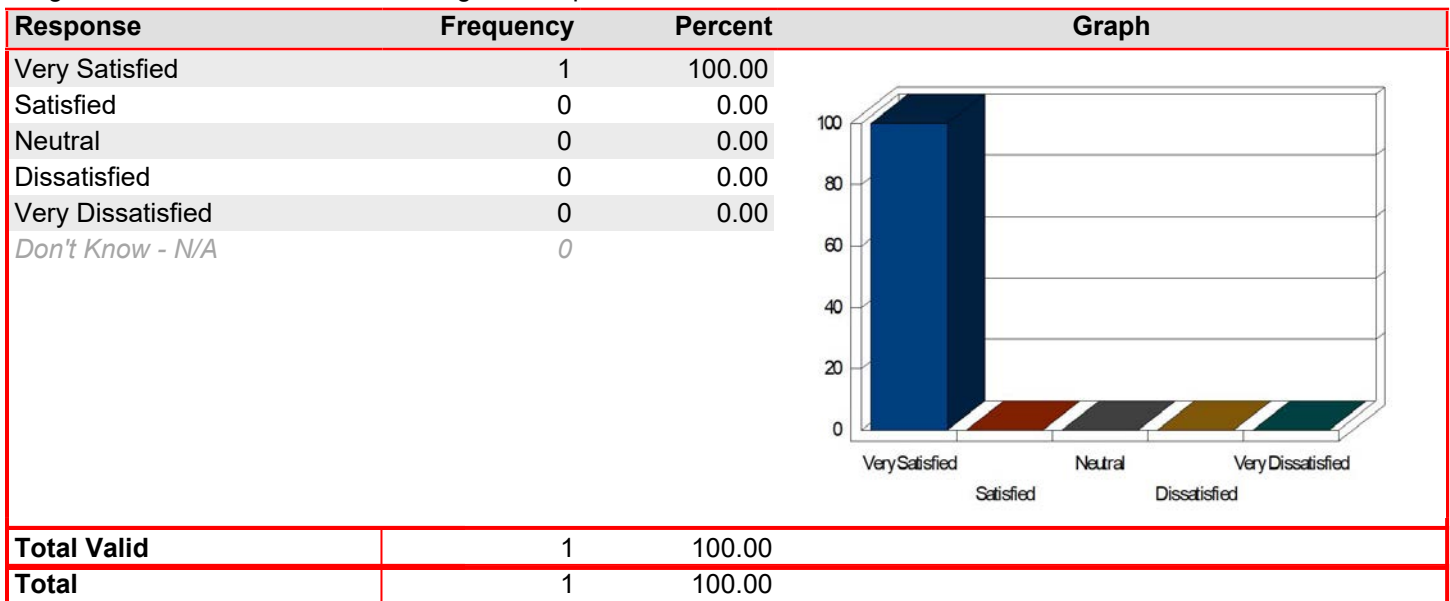
Registration & Admissions - Information I received was understandable

Mean: 5.00



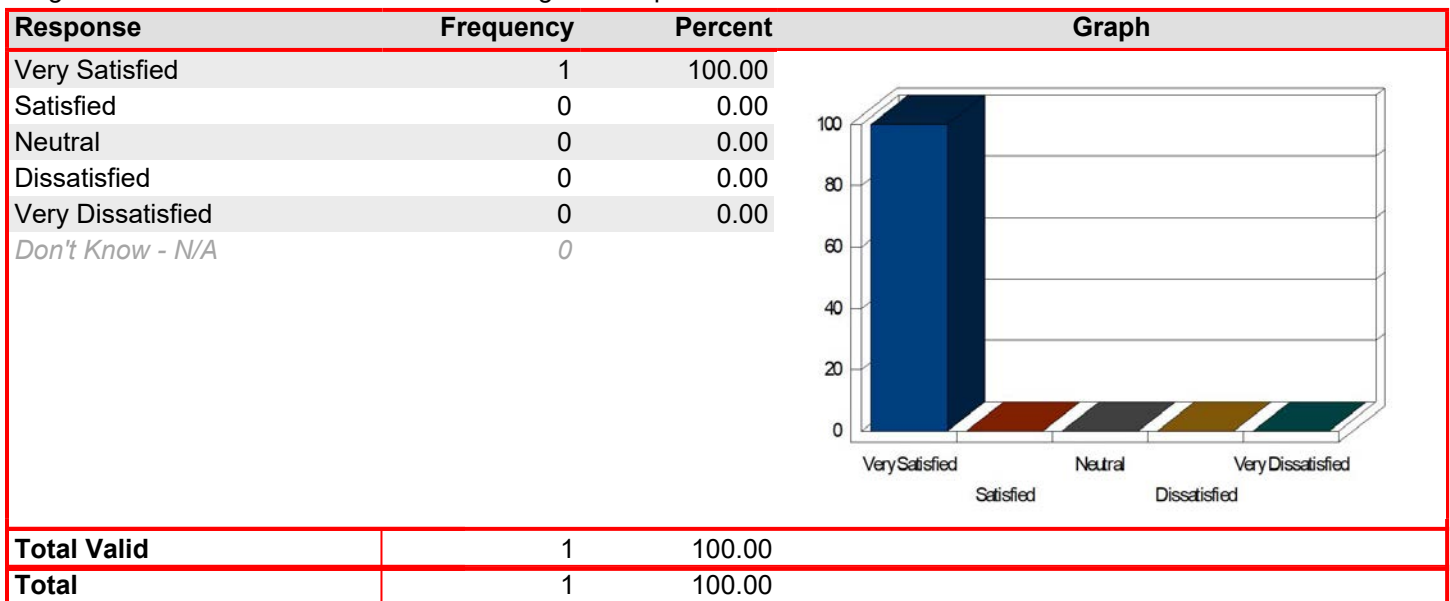
## Registration &amp; Admissions - Online registration process

Mean: 5.00



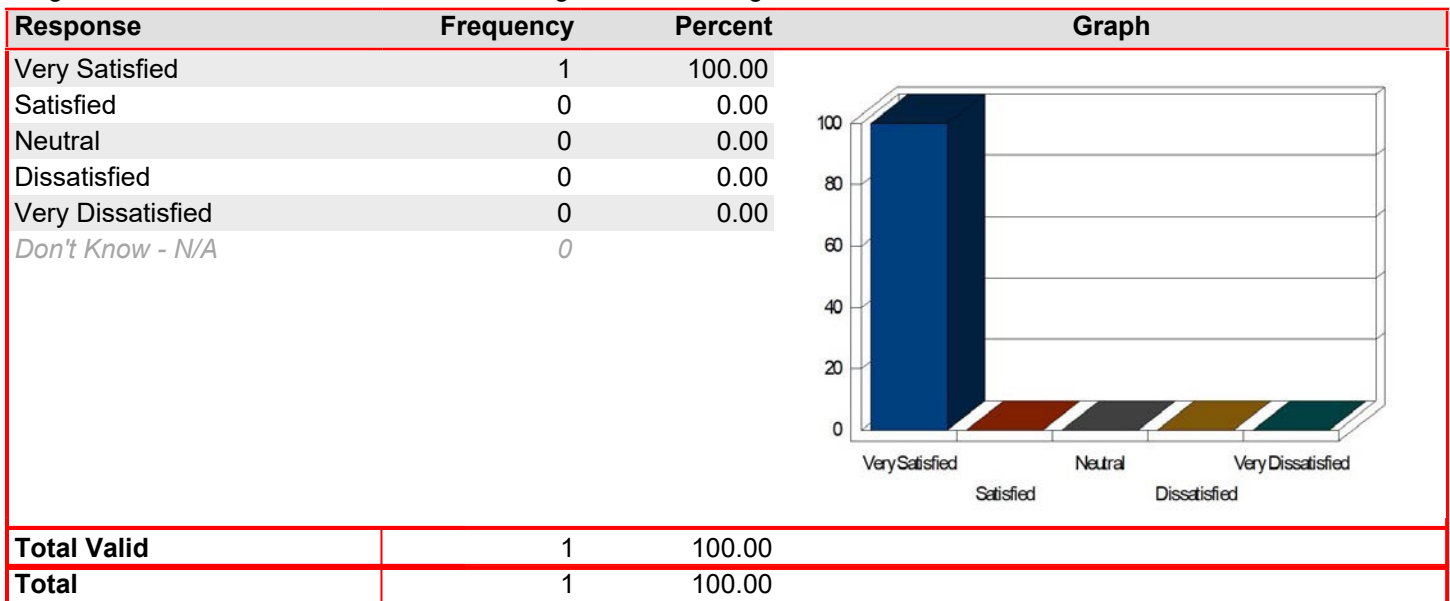
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 5.00



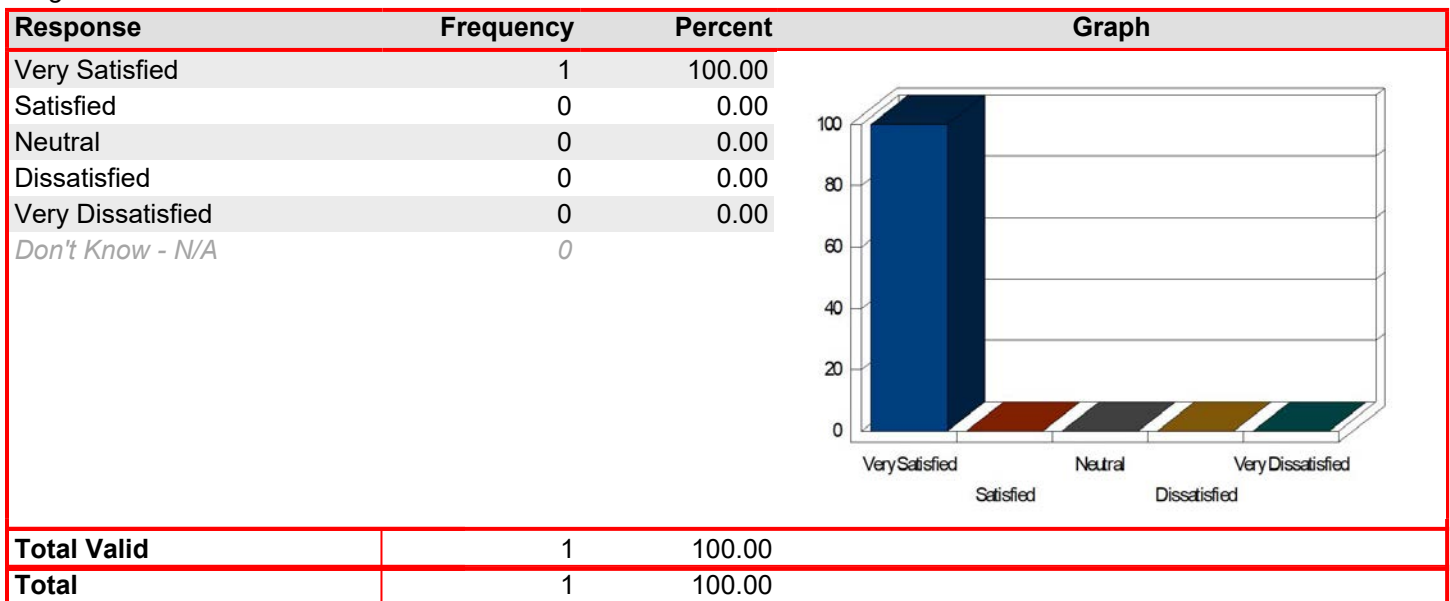
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 5.00



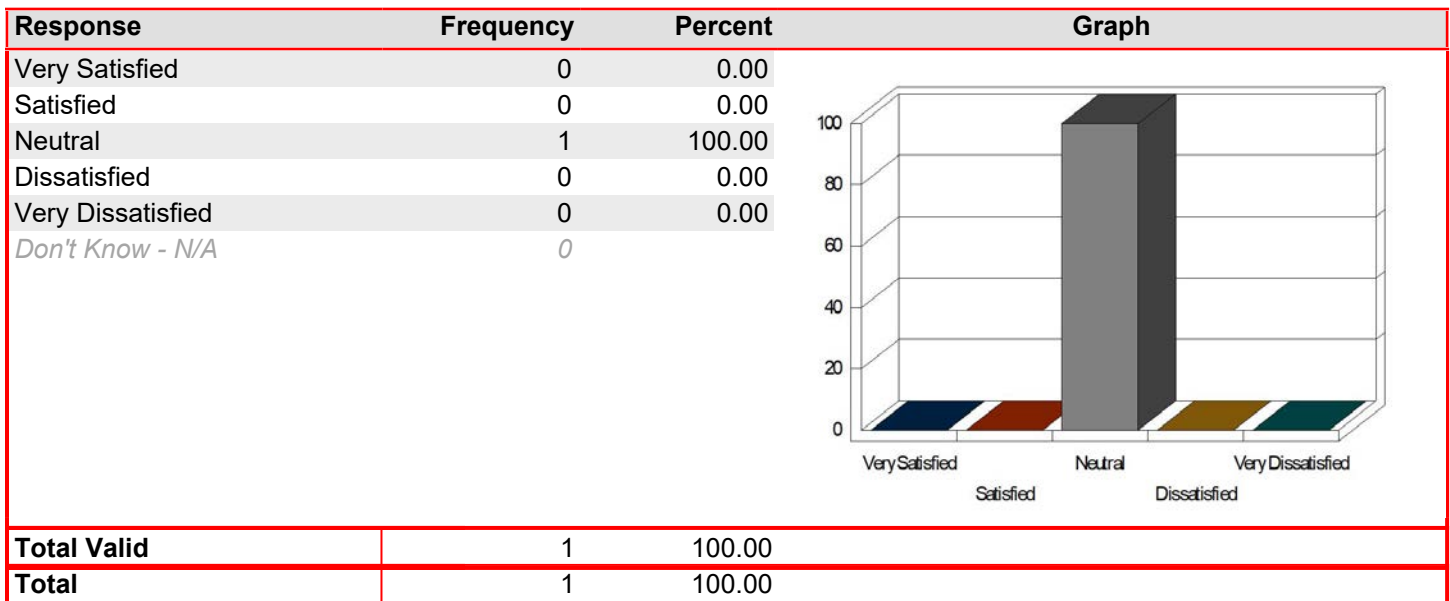
## Registration &amp; Admissions - Website information

Mean: 5.00



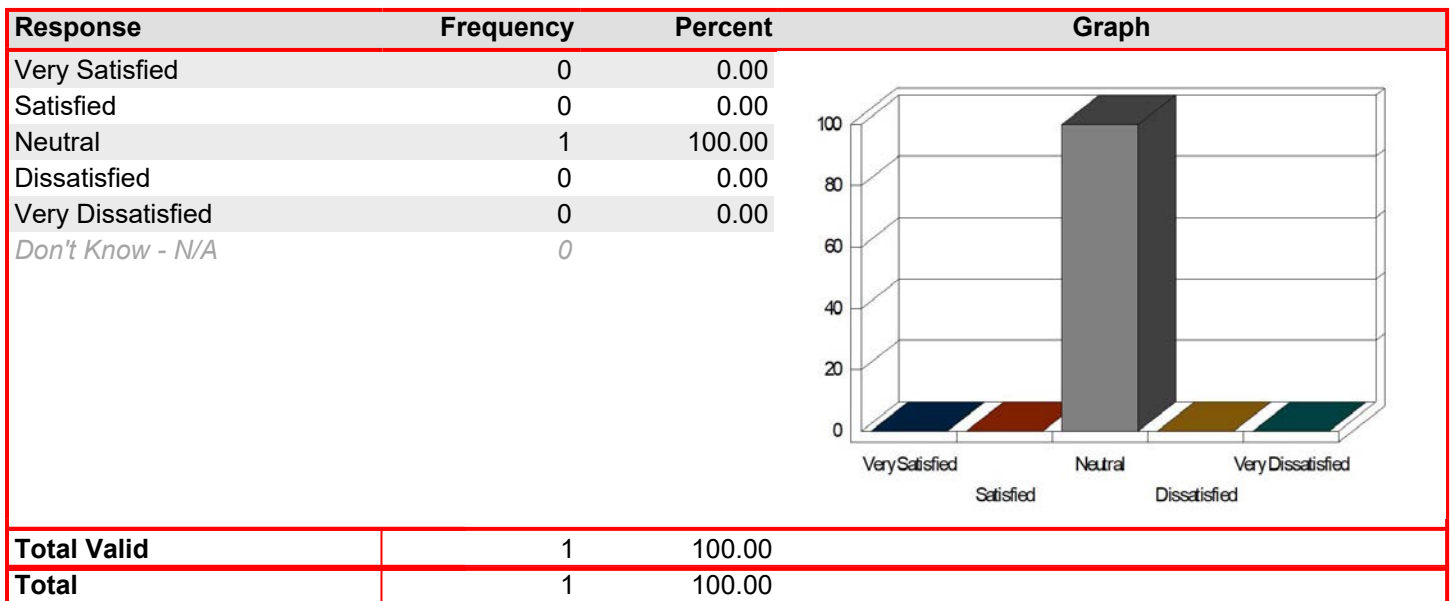
## Financial Aid - Assistance of staff

Mean: 3.00



## Financial Aid - Friendliness of staff

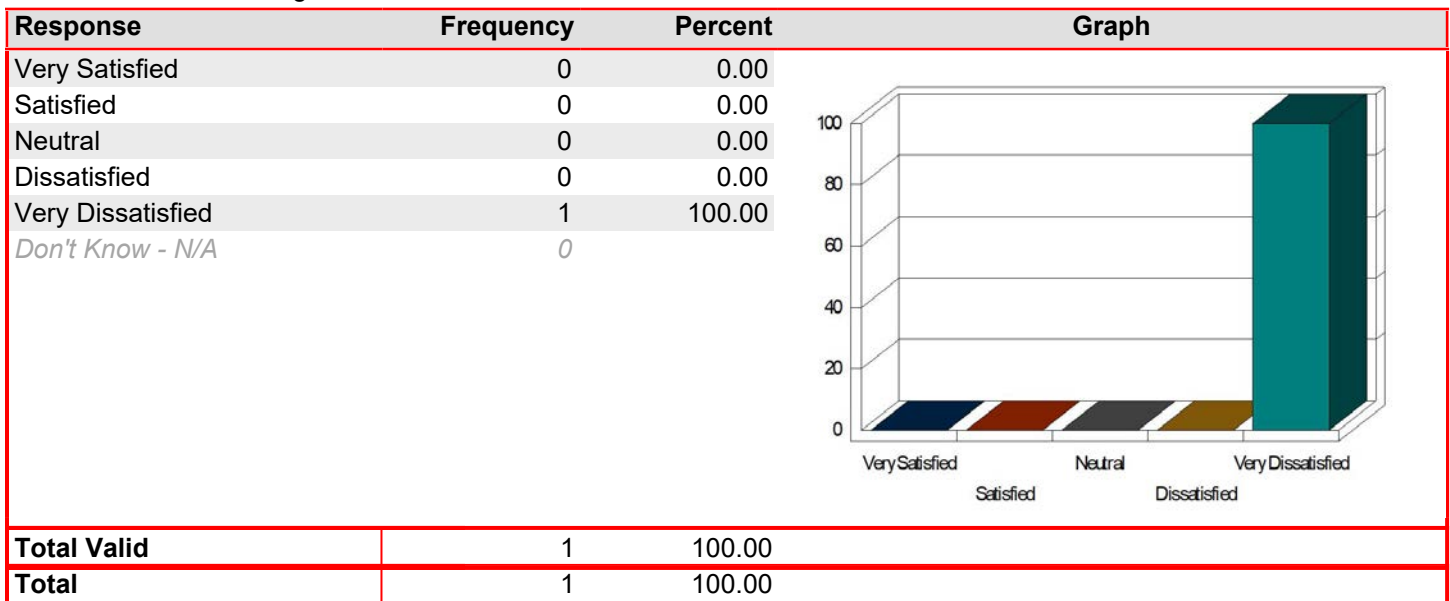
Mean: 3.00





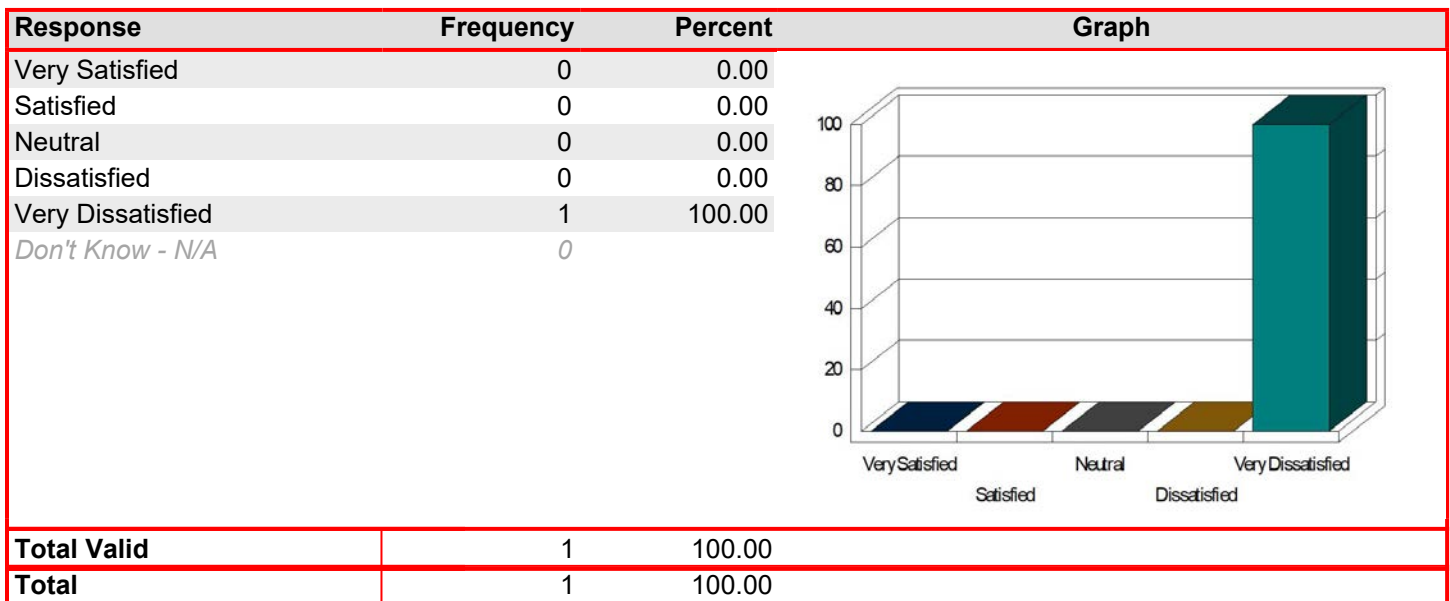
## Financial Aid - Knowledge of staff

Mean: 1.00



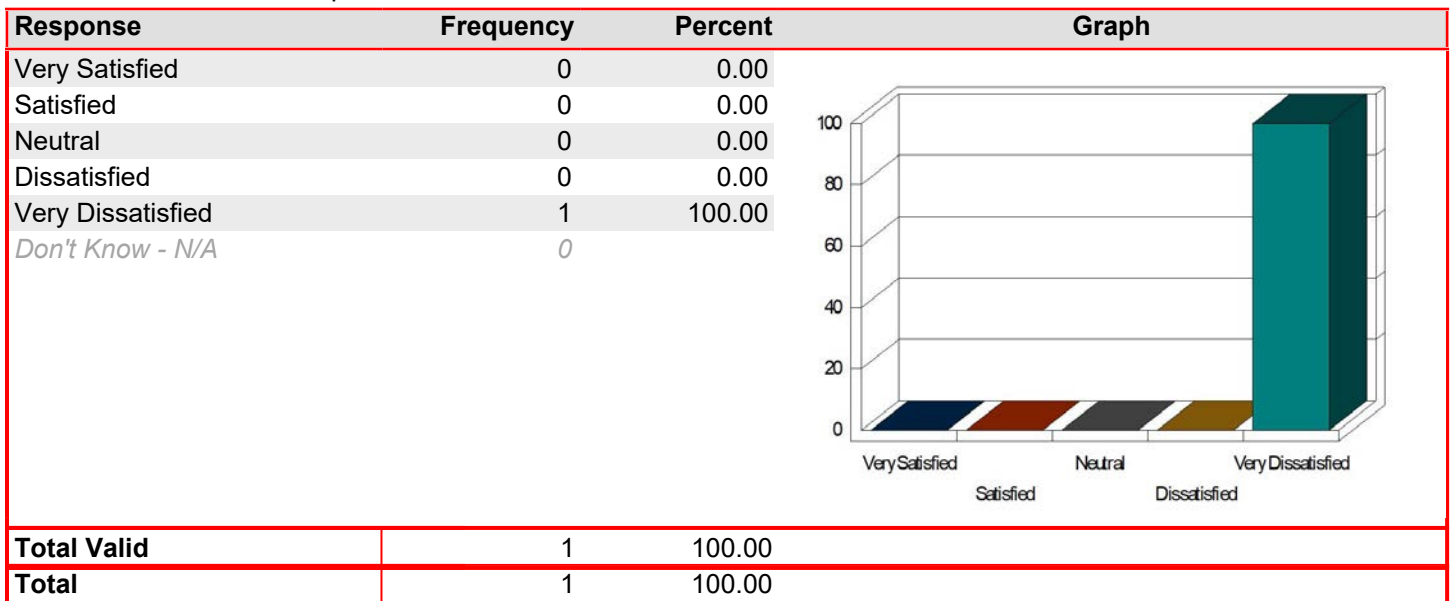
## Financial Aid - Information received is accurate

Mean: 1.00



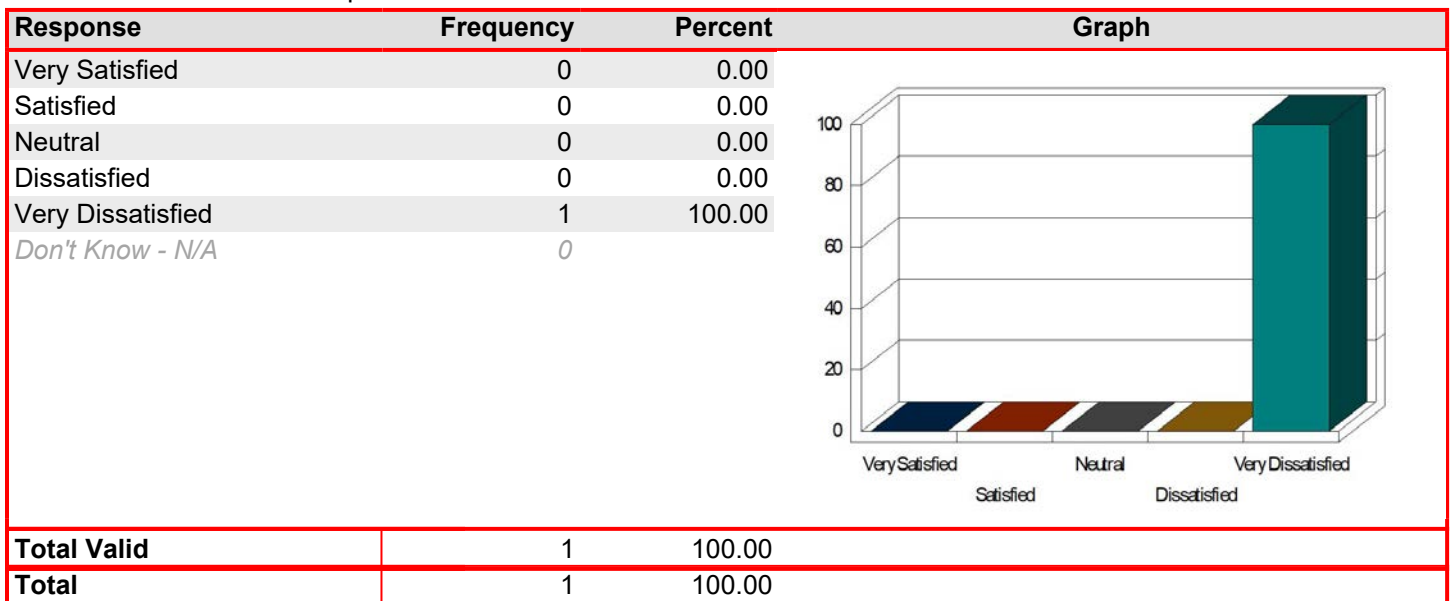
Financial Aid - Information presented is understandable

Mean: 1.00



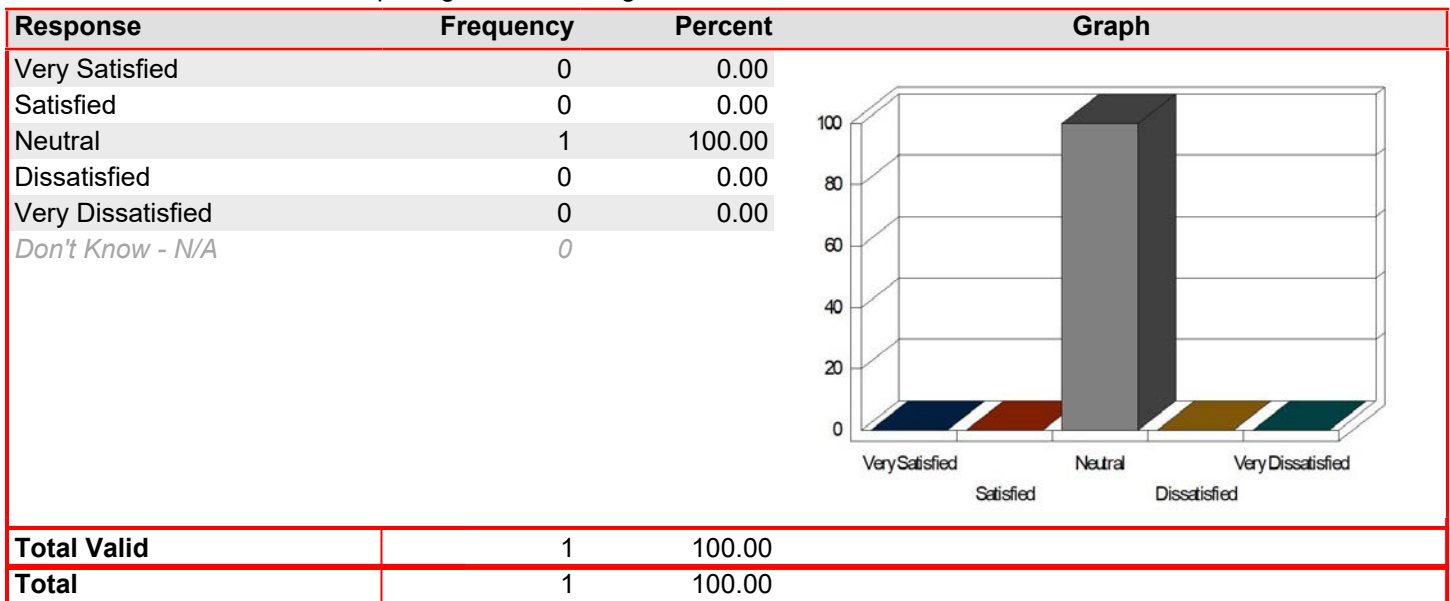
Financial Aid - Financial aid process

Mean: 1.00



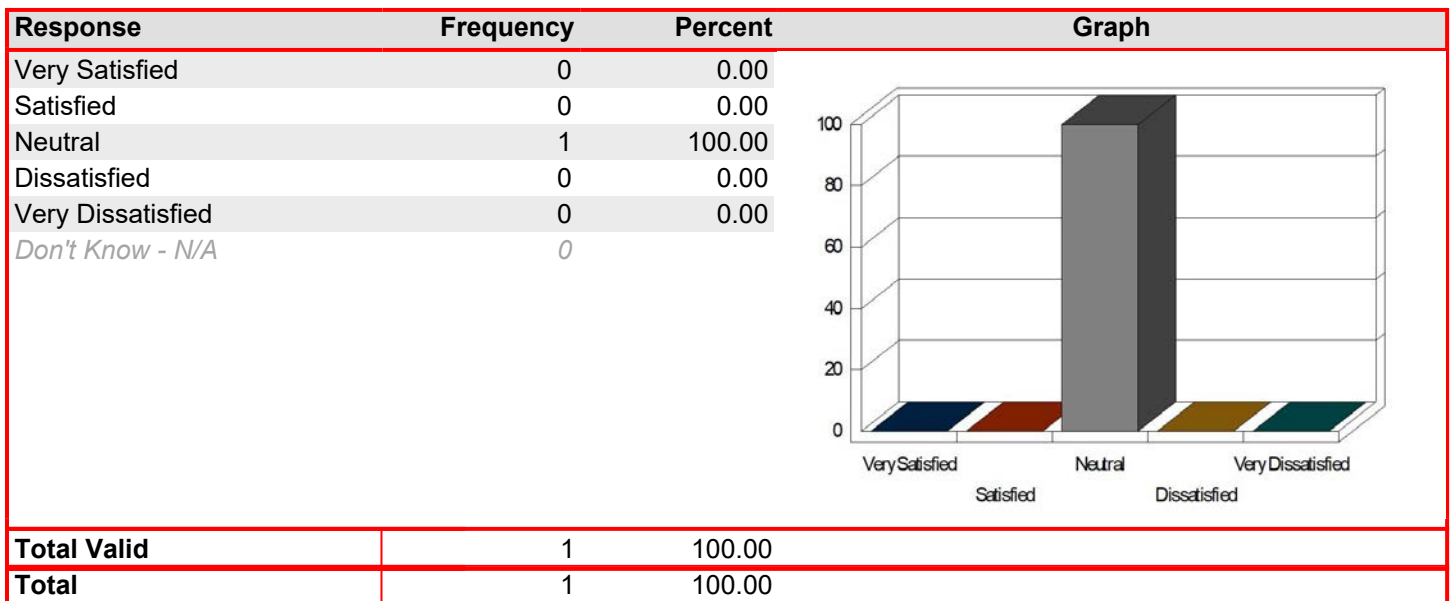
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 3.00



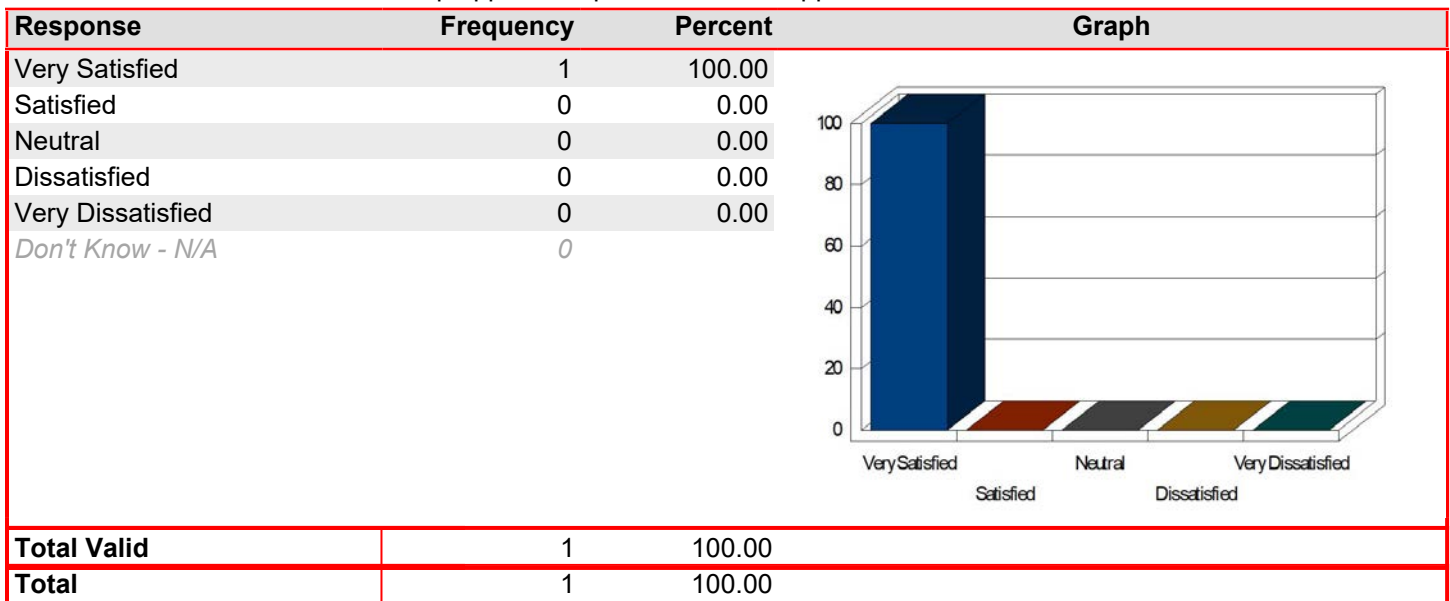
## Financial Aid - Assistance for Veteran benefits

Mean: 3.00



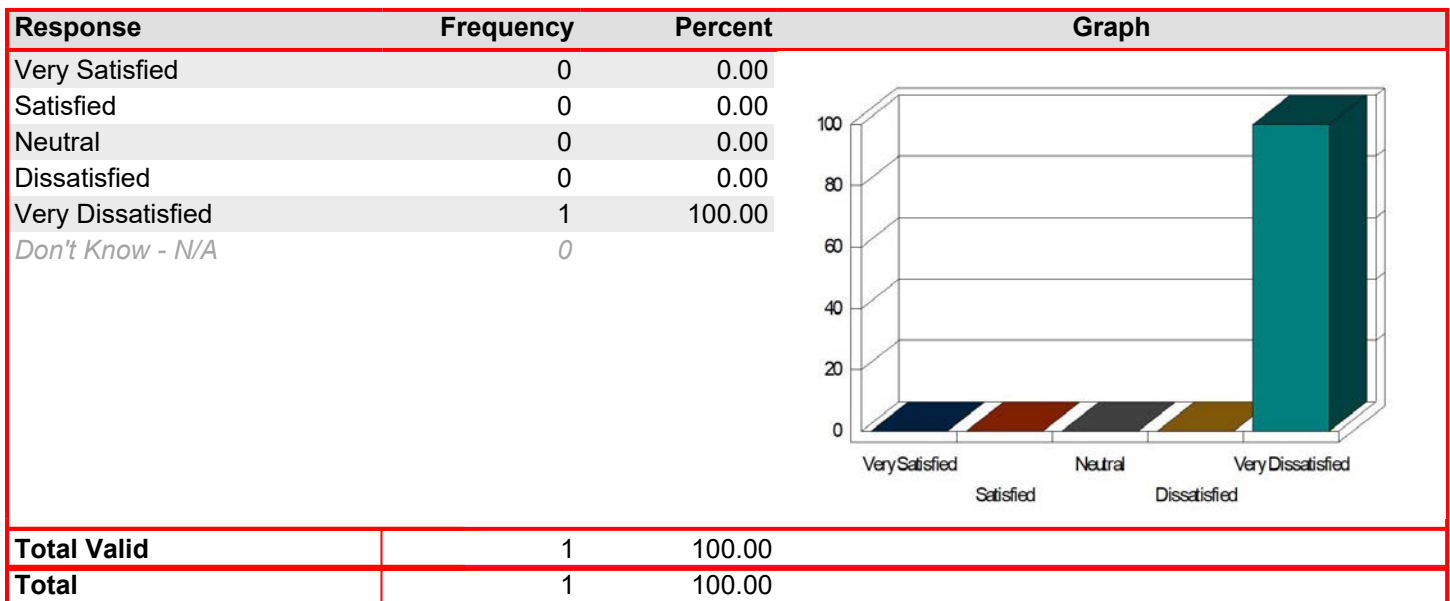
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 5.00



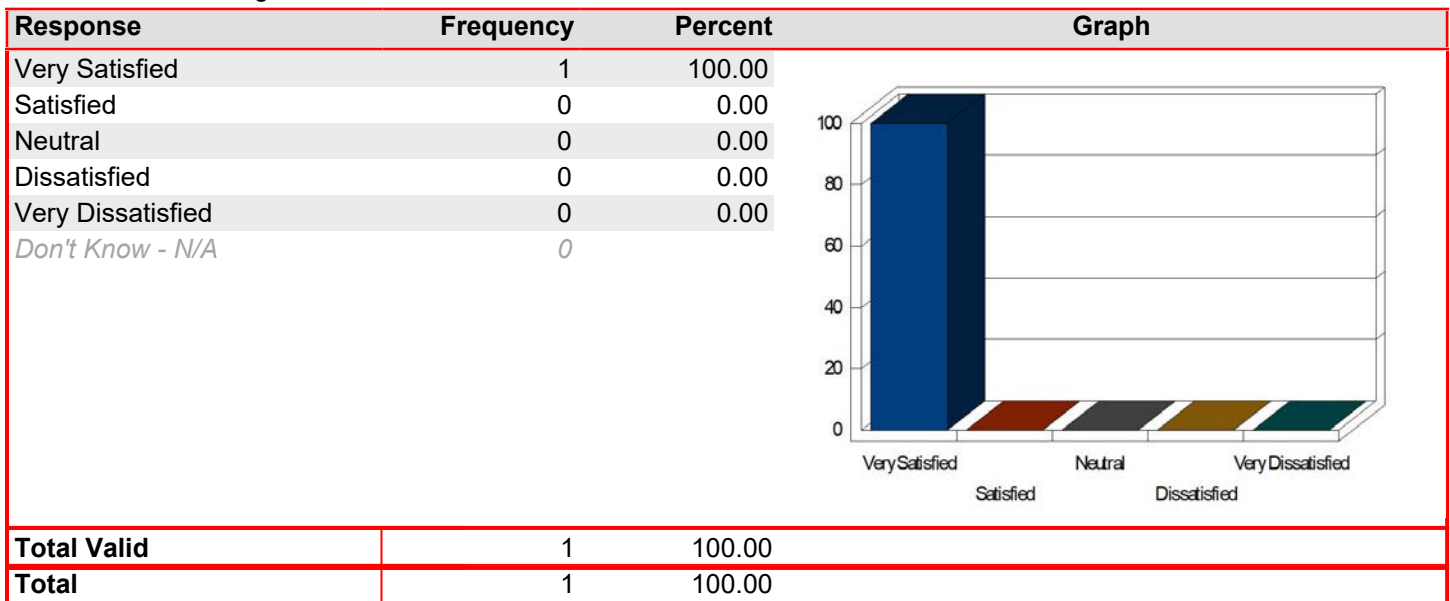
## Financial Aid - Website information

Mean: 1.00



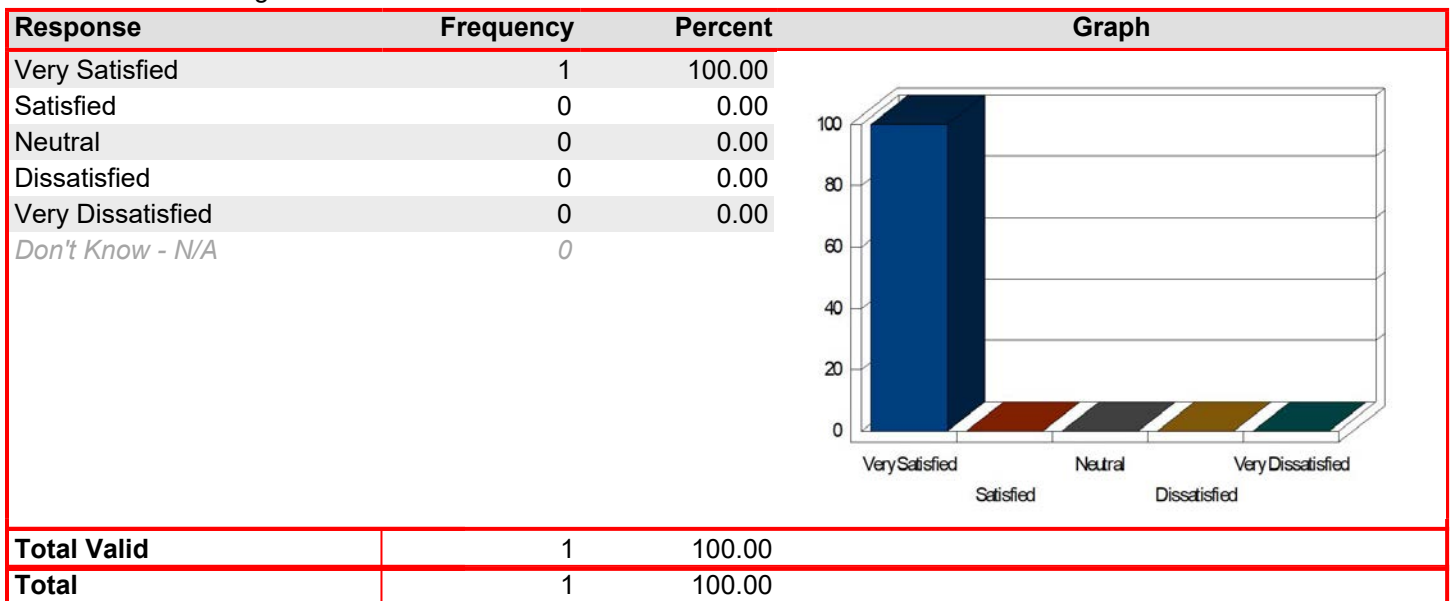
## Guidance/Counseling - Assistance of staff

Mean: 5.00



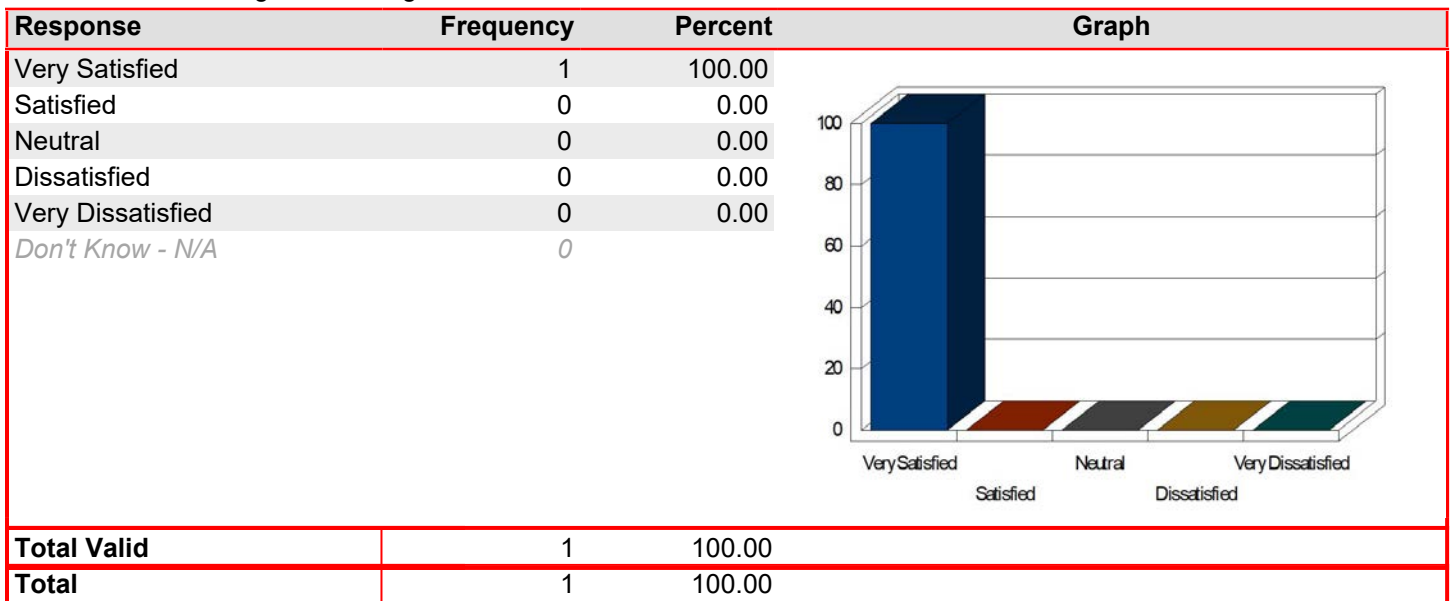
## Guidance/Counseling - Friendliness of staff

Mean: 5.00



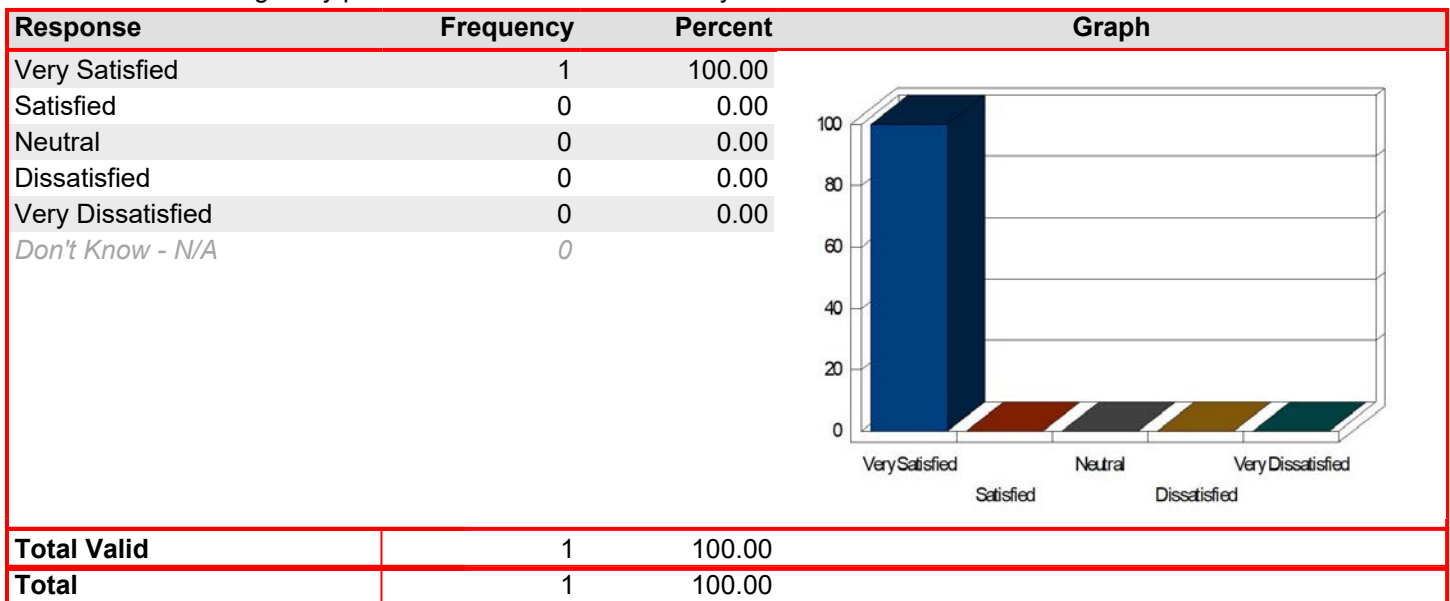
## Guidance/Counseling - Knowledge of staff

Mean: 5.00



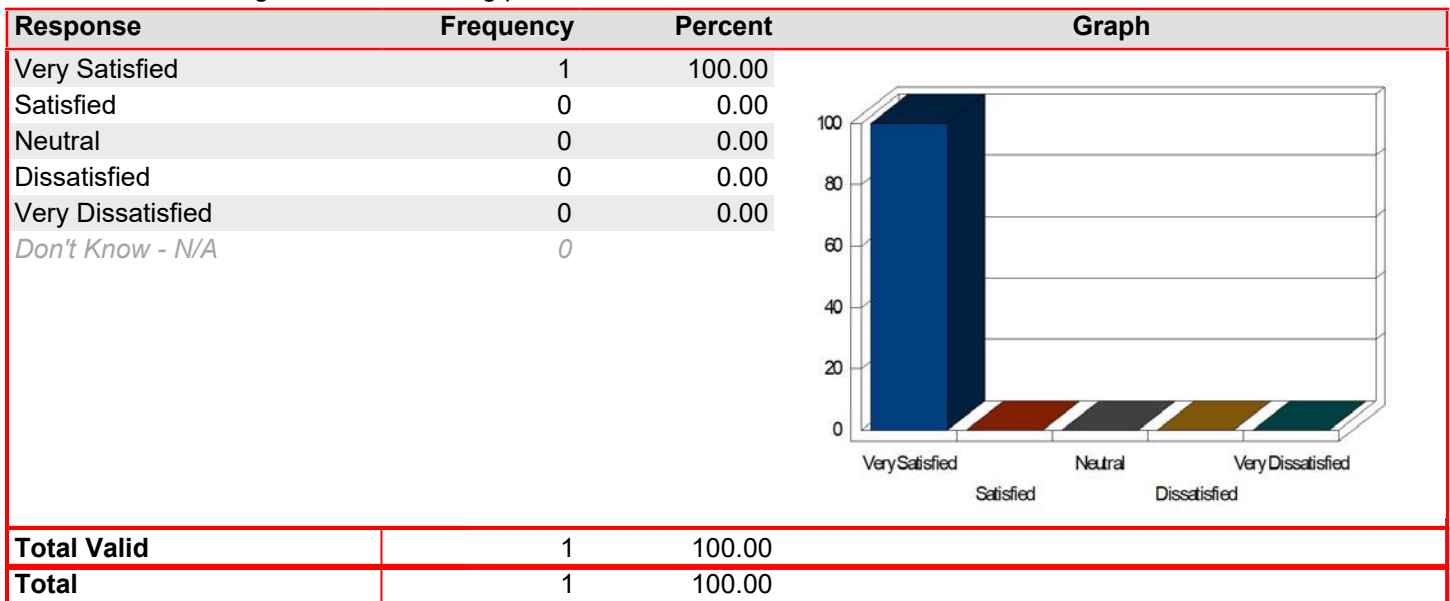
## Guidance/Counseling - My problems are resolved effectively

Mean: 5.00



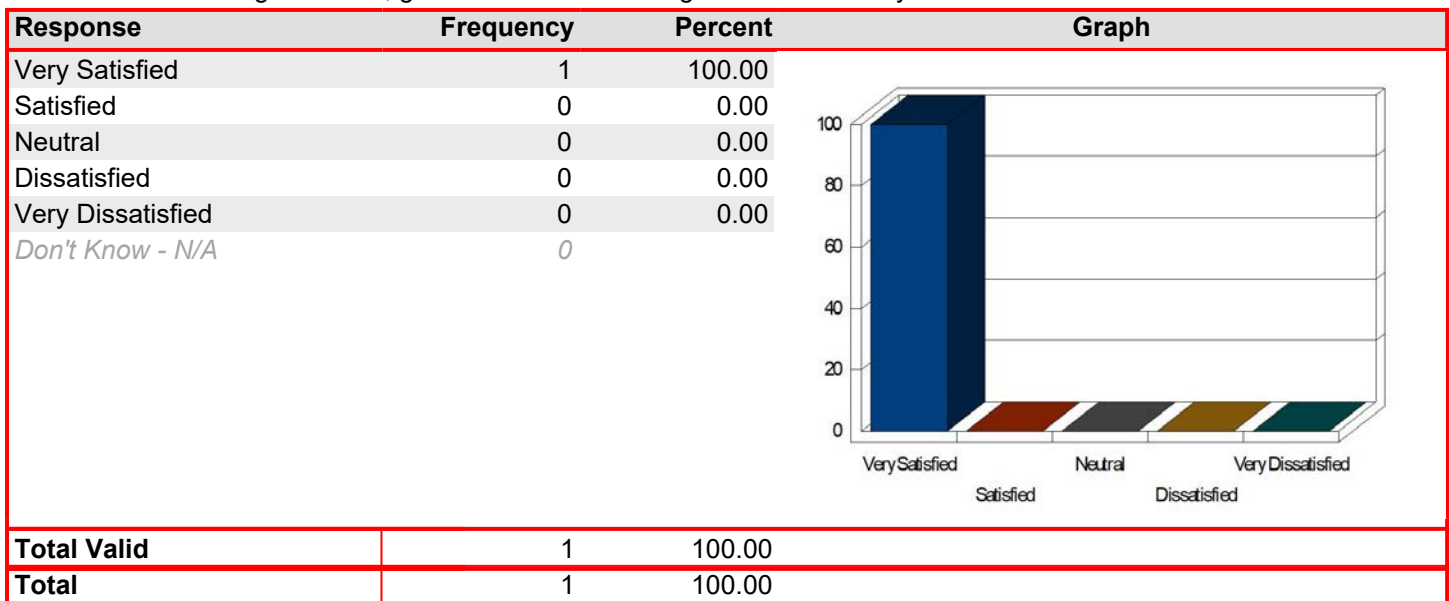
## Guidance/Counseling - Student advising process

Mean: 5.00



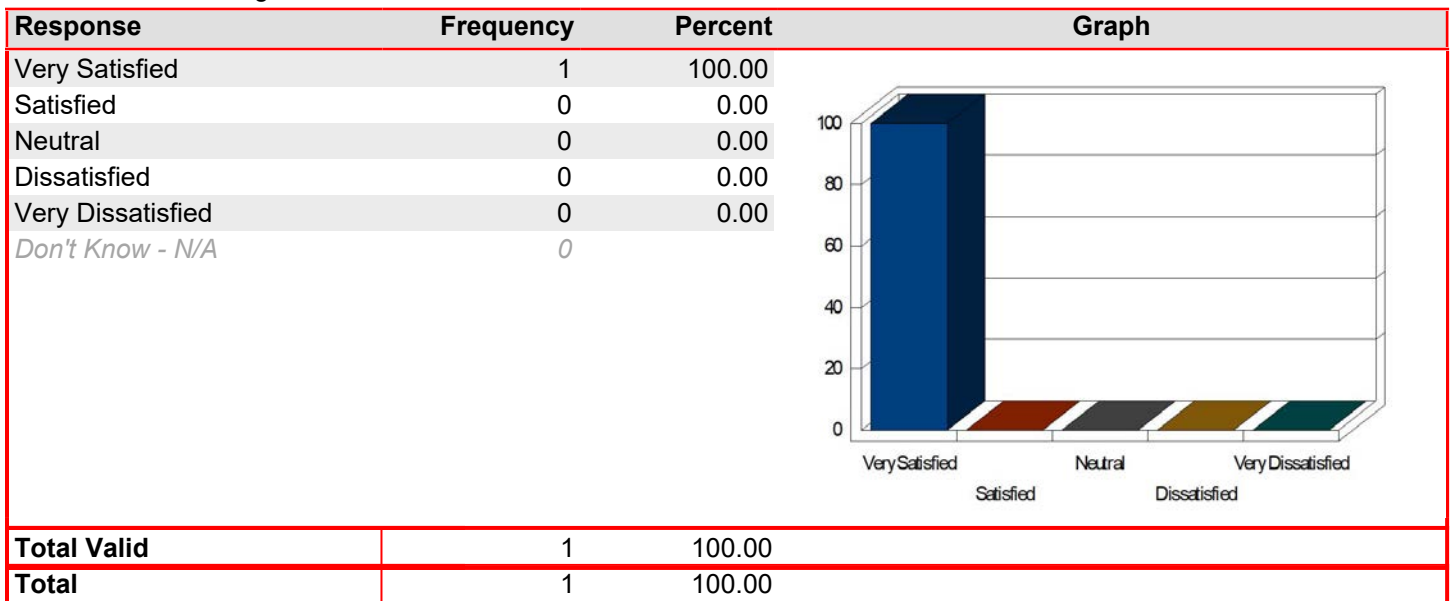
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 5.00



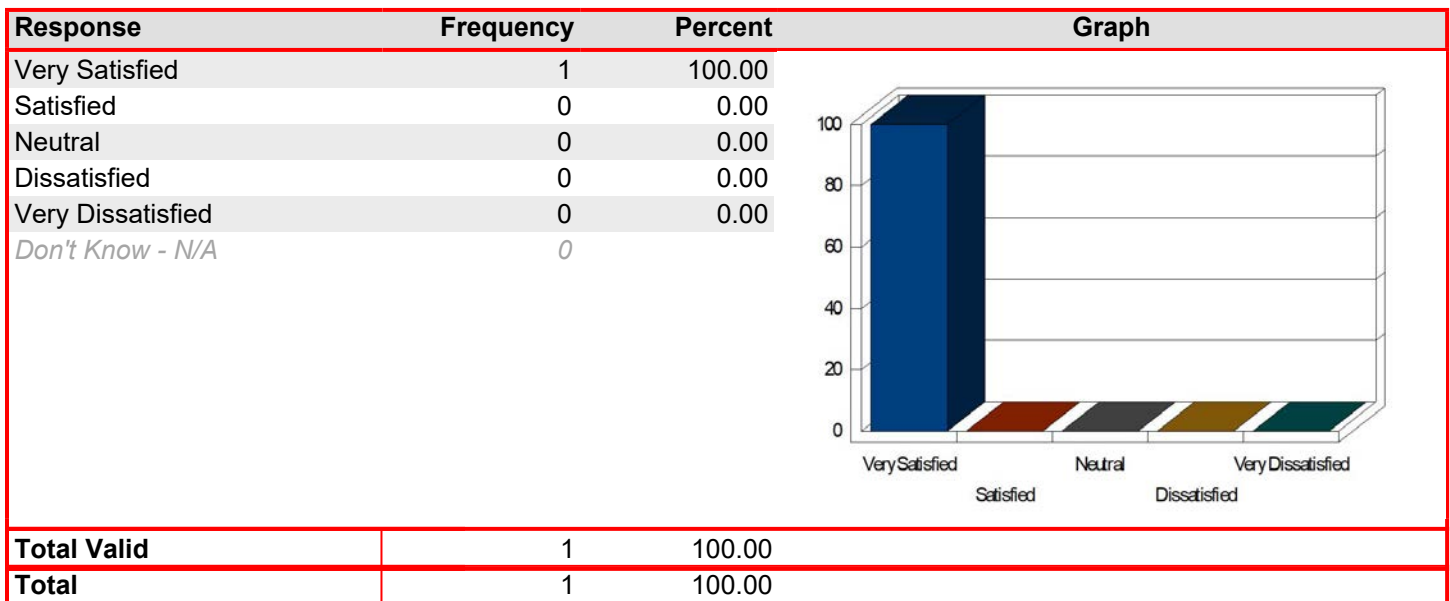
## Guidance/Counseling - Website information

Mean: 5.00



## Business Office/Cashier - Assistance of staff

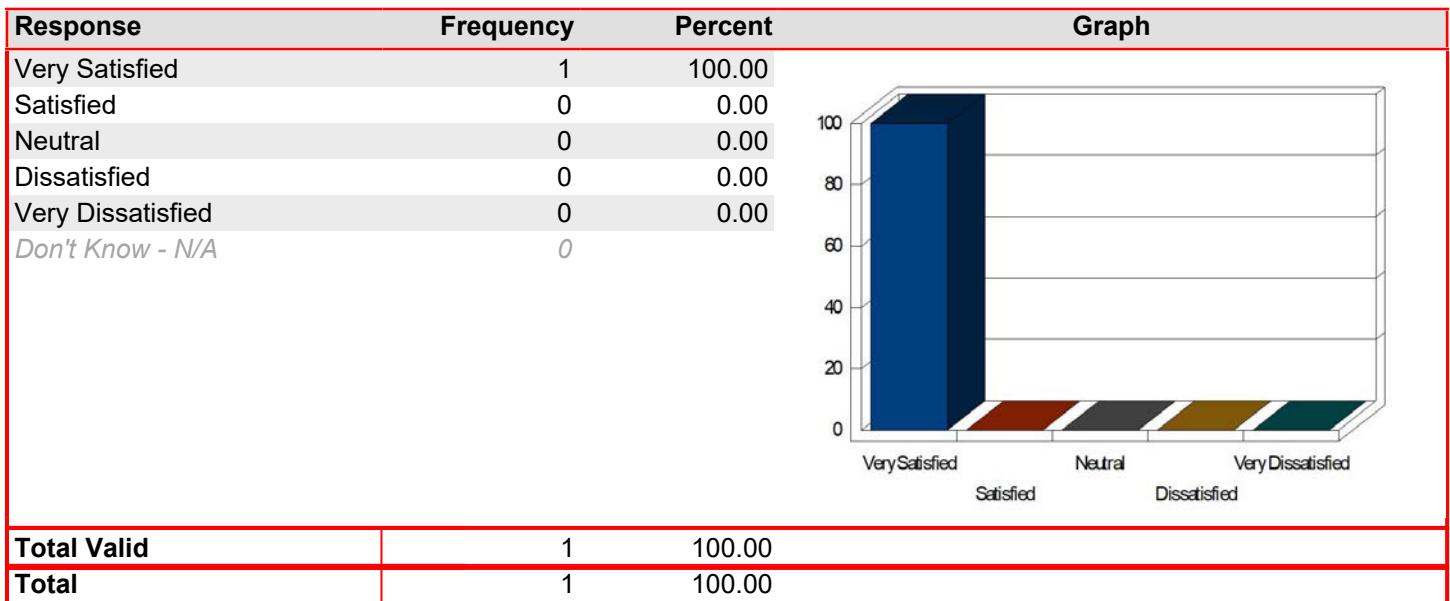
Mean: 5.00





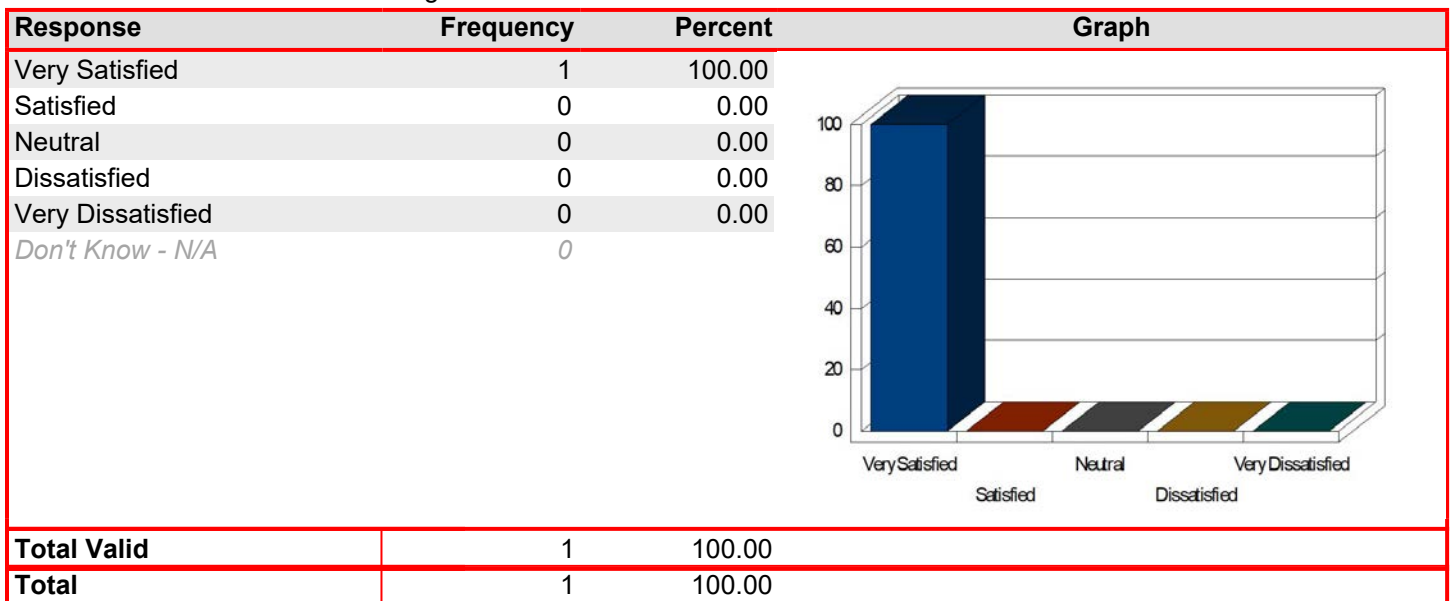
## Business Office/Cashier - Friendliness of staff

Mean: 5.00



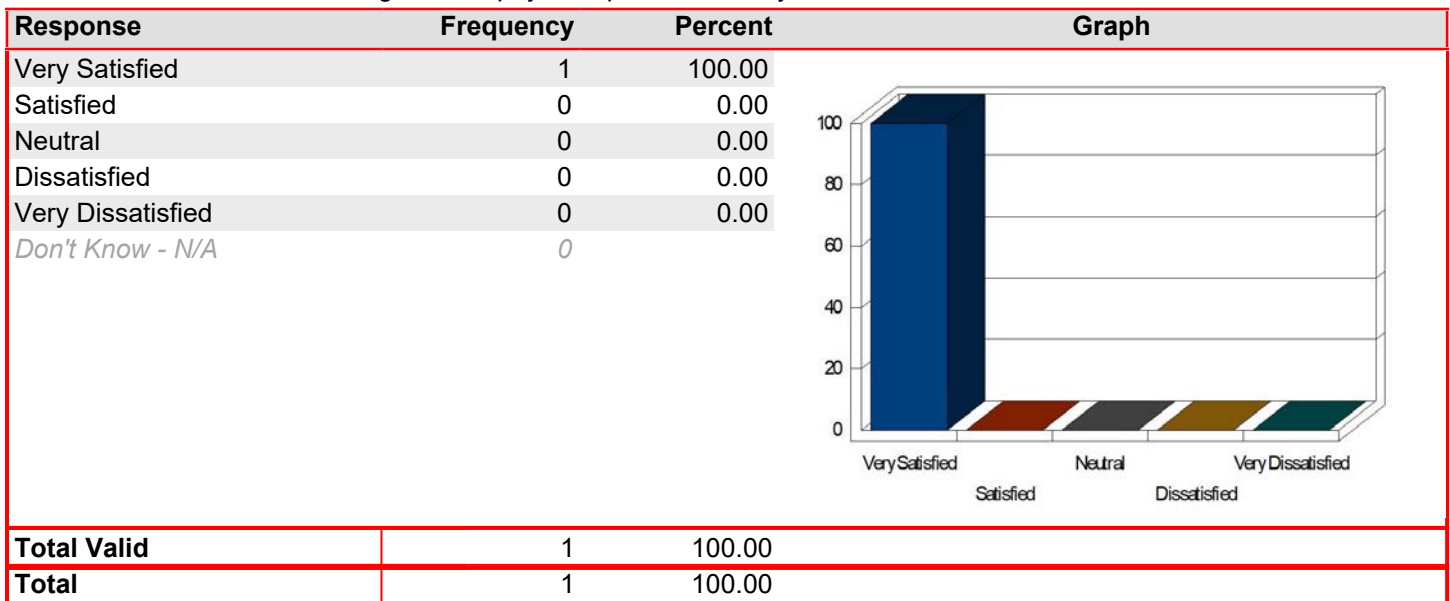
## Business Office/Cashier - Knowledge of staff

Mean: 5.00



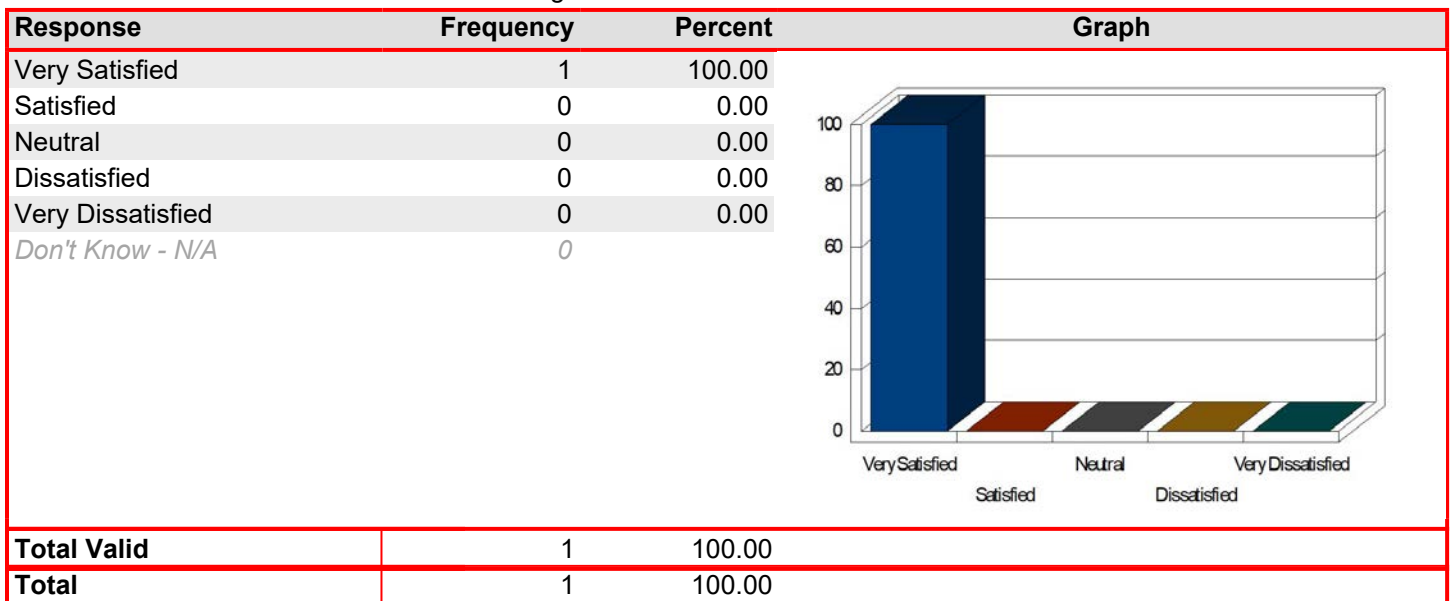
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 5.00



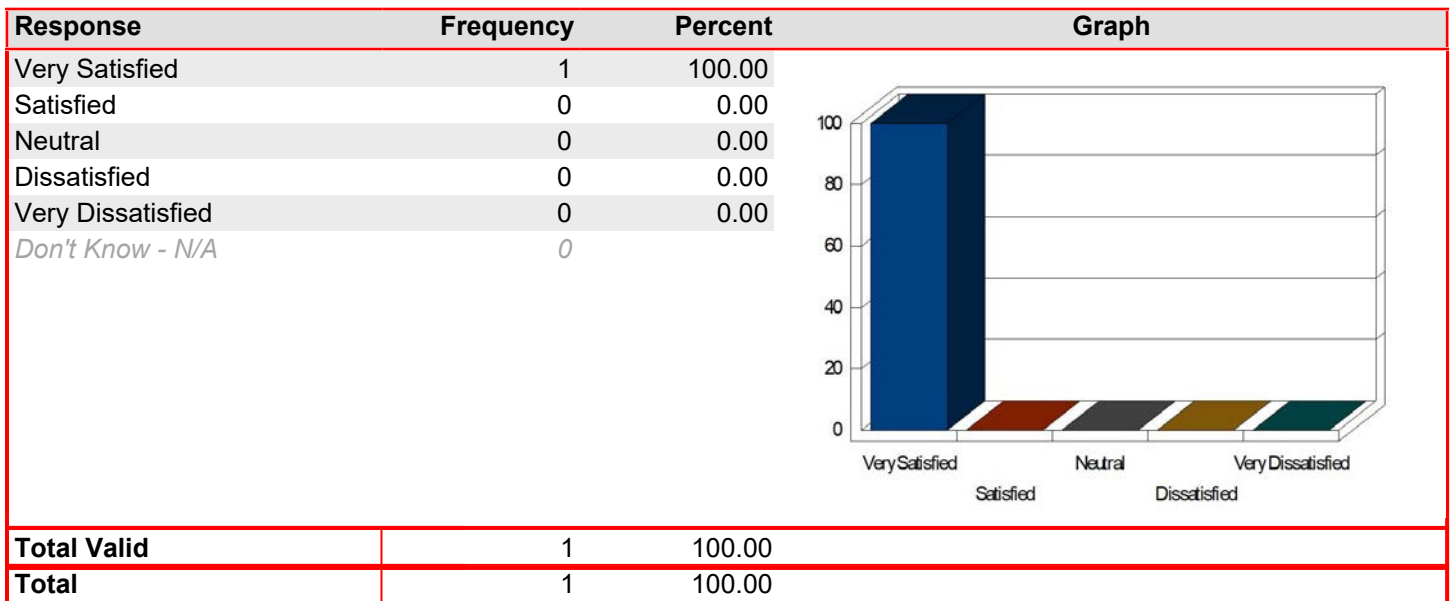
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 5.00



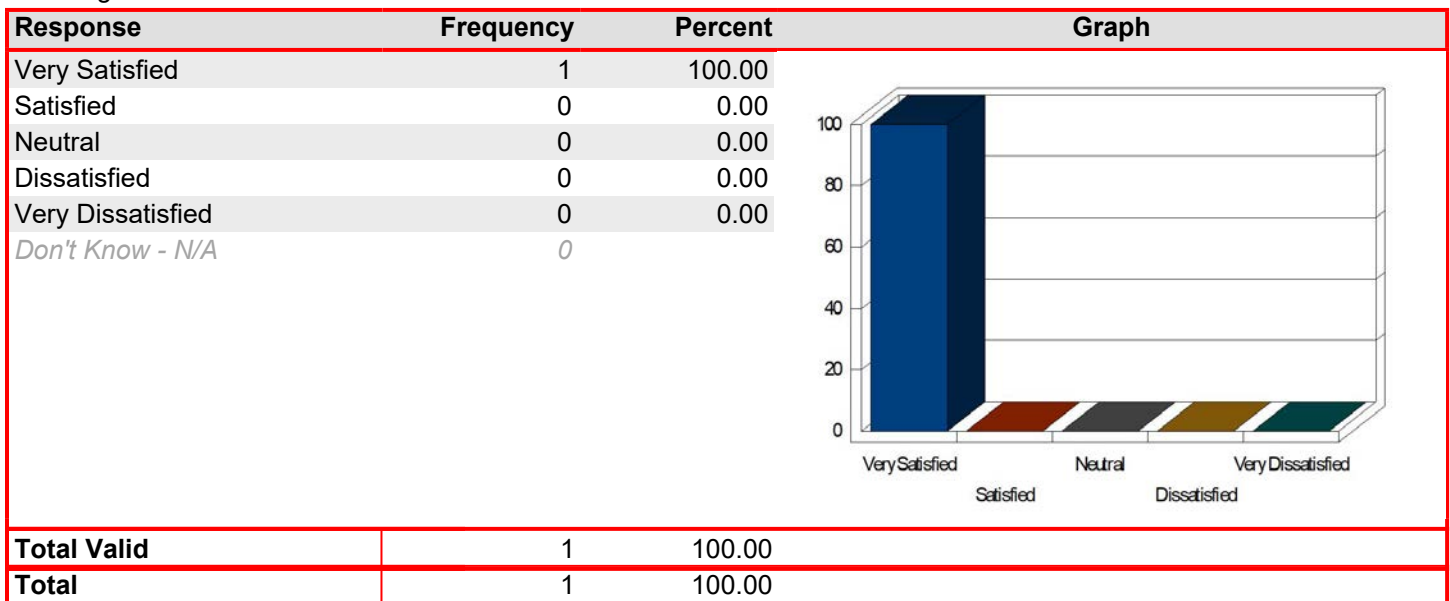
## Business Office/Cashier - Website information

Mean: 5.00



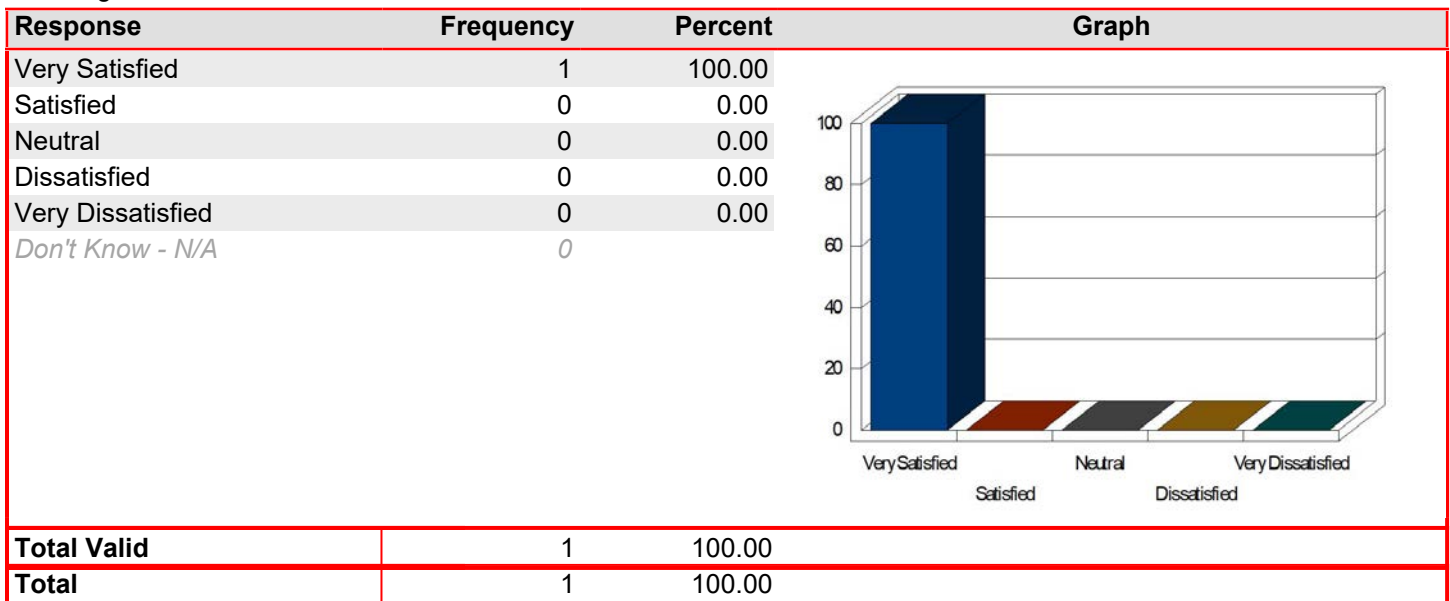
## Tutoring/CAPS - Assistance of staff

Mean: 5.00



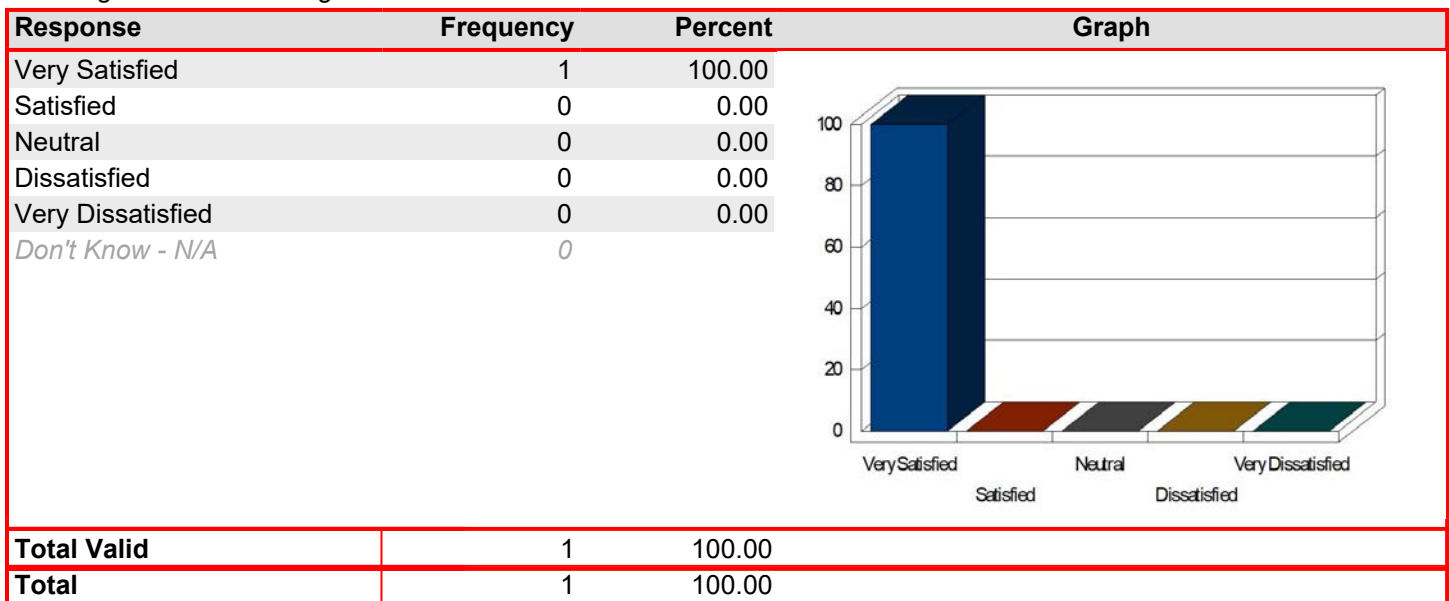
## Tutoring/CAPS - Friendliness of staff

Mean: 5.00



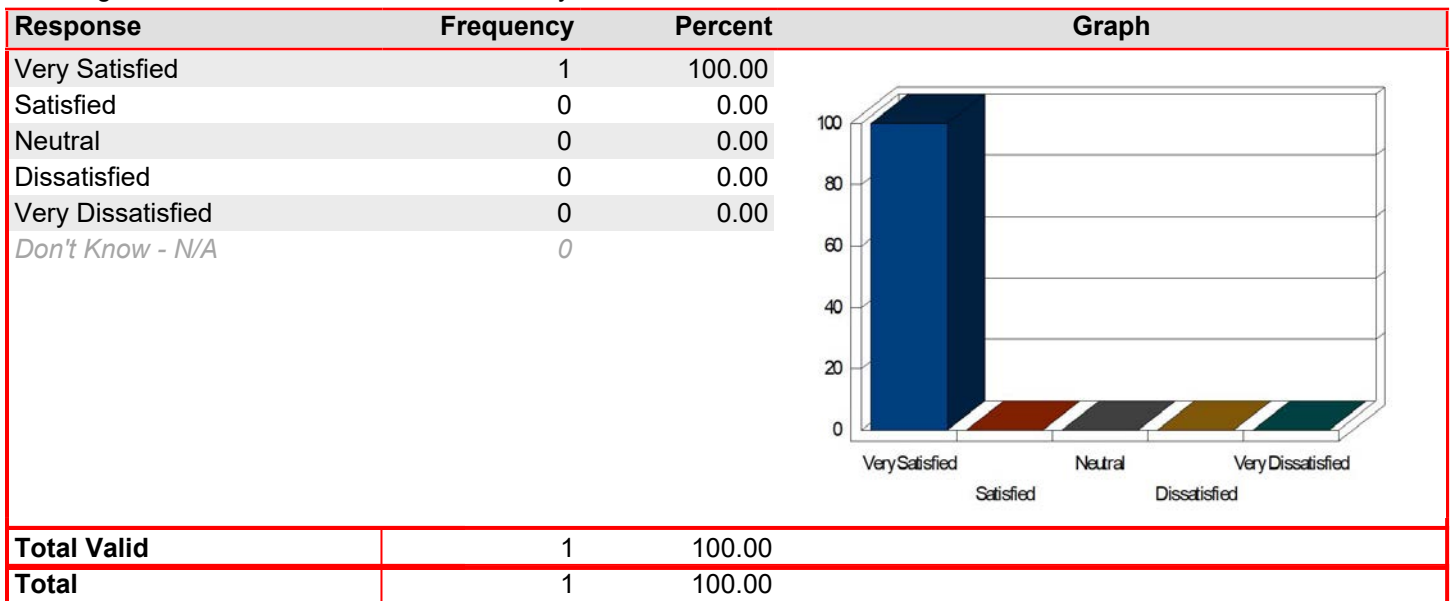
## Tutoring/CAPS - Knowledge of staff

Mean: 5.00



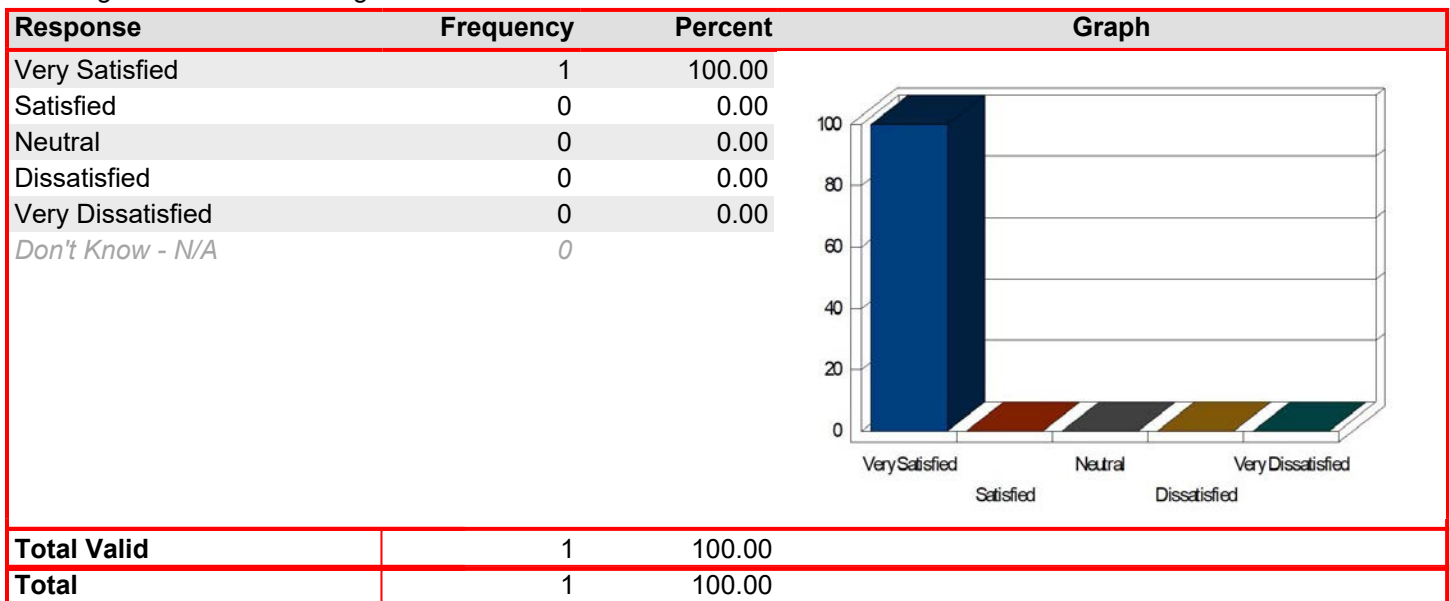
Tutoring/CAPS - Documented student disability services

Mean: 5.00



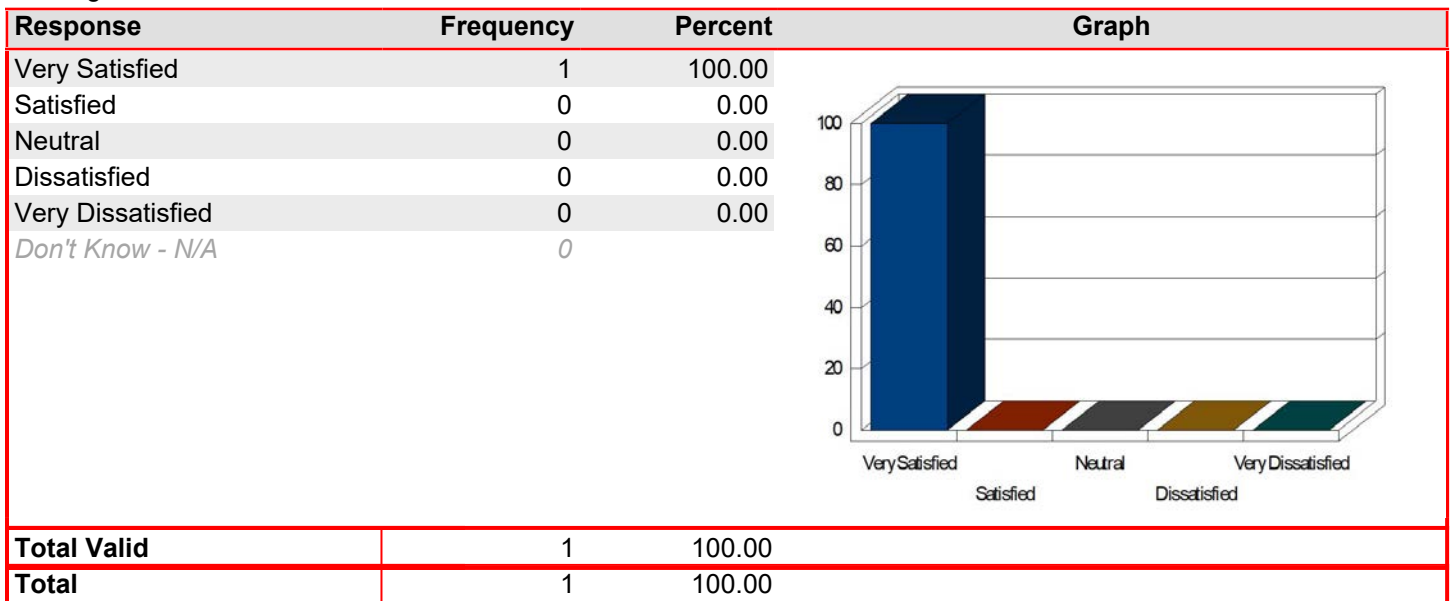
Tutoring/CAPS - Peer tutoring services

Mean: 5.00



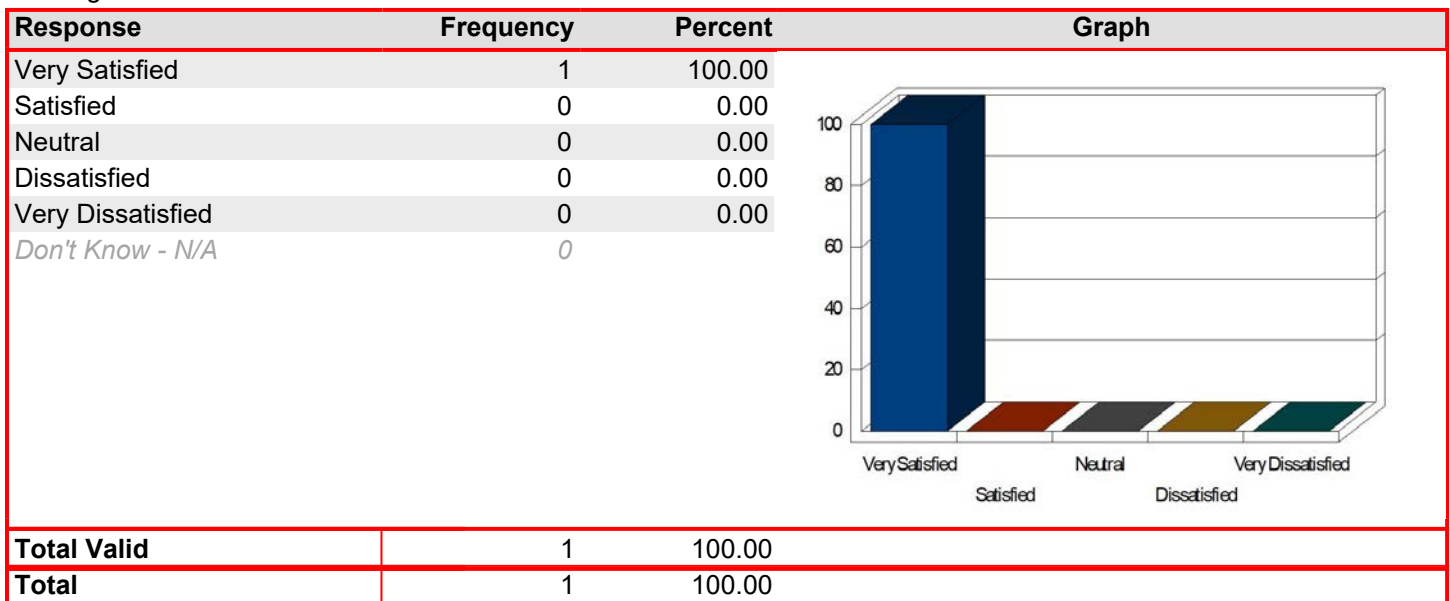
## Testing Services - Assistance of staff

Mean: 5.00



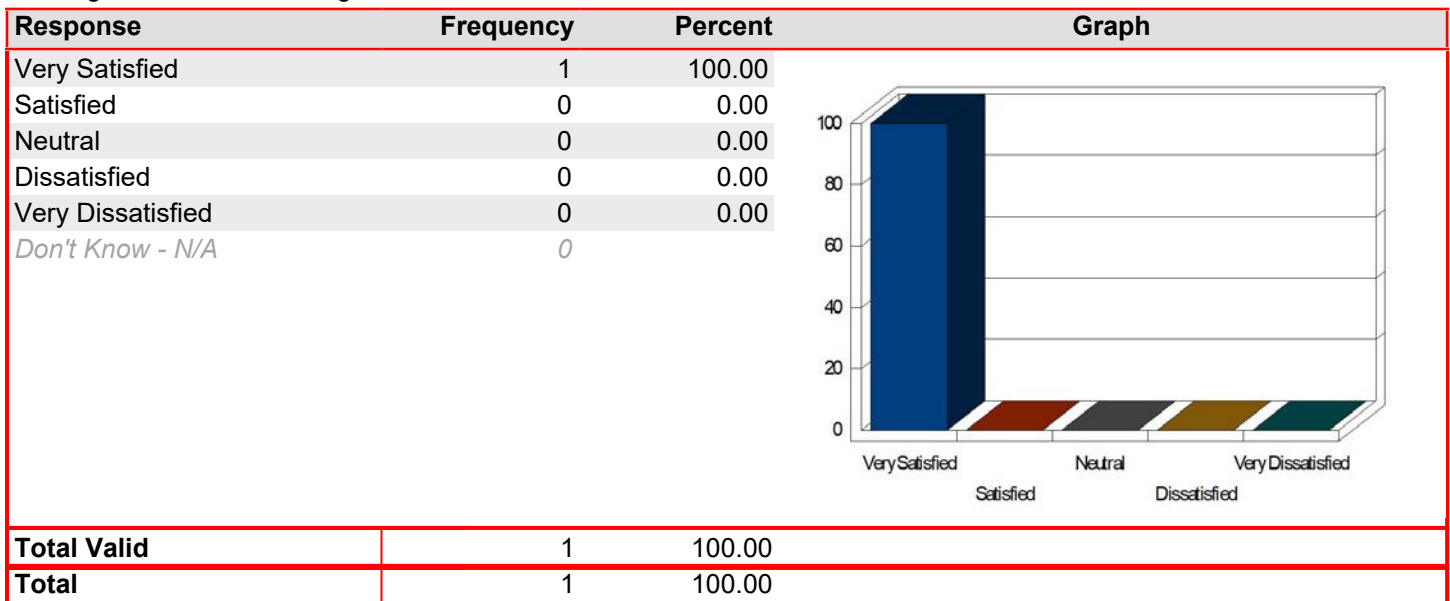
## Testing Services - Friendliness of staff

Mean: 5.00



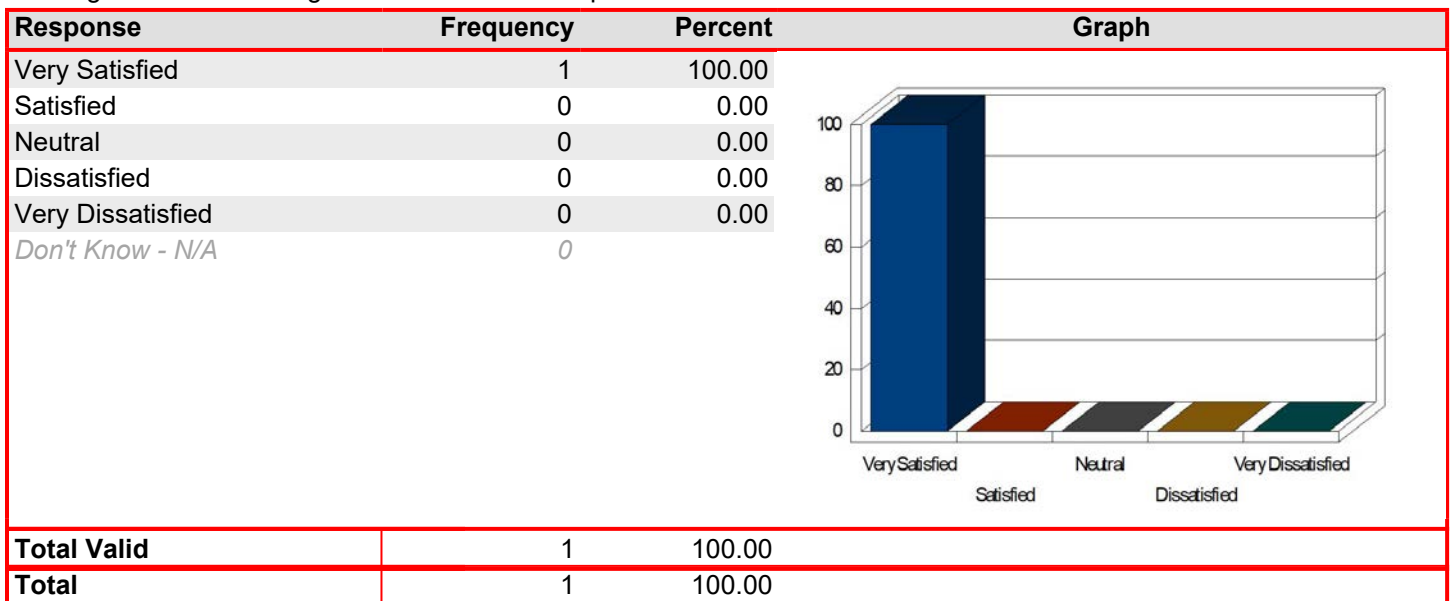
## Testing Services - Knowledge of staff

Mean: 5.00



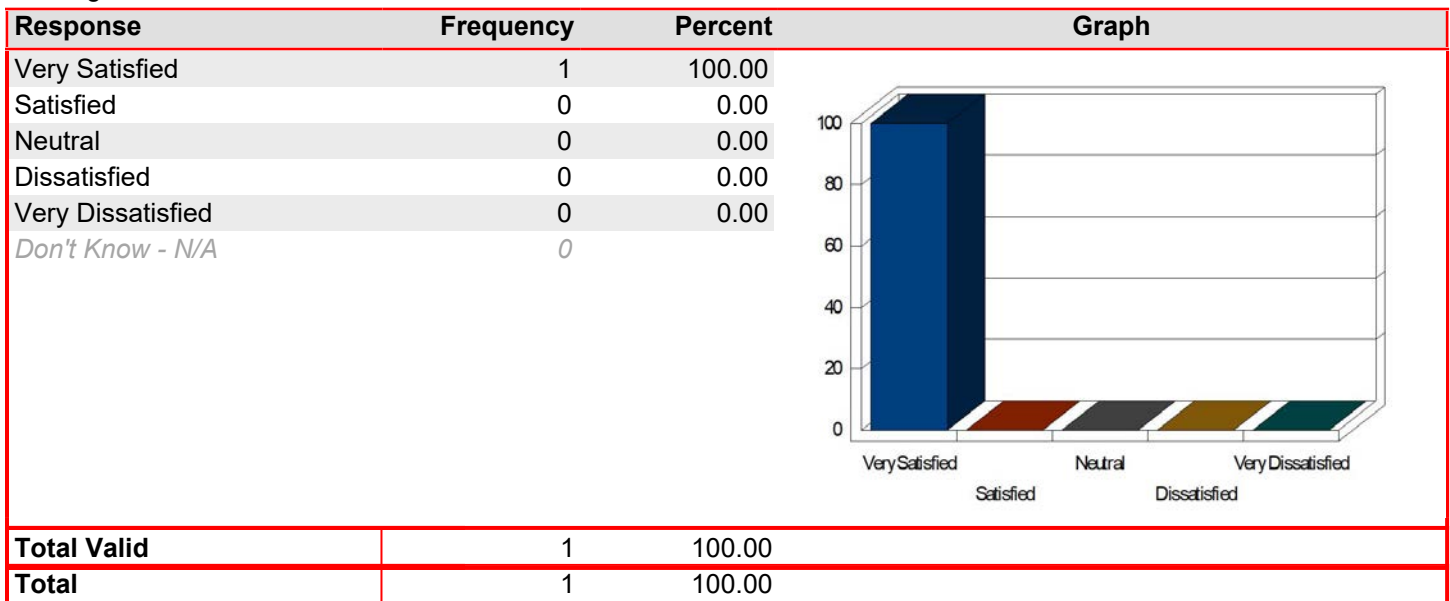
## Testing Services - Testing Center hours are adequate

Mean: 5.00



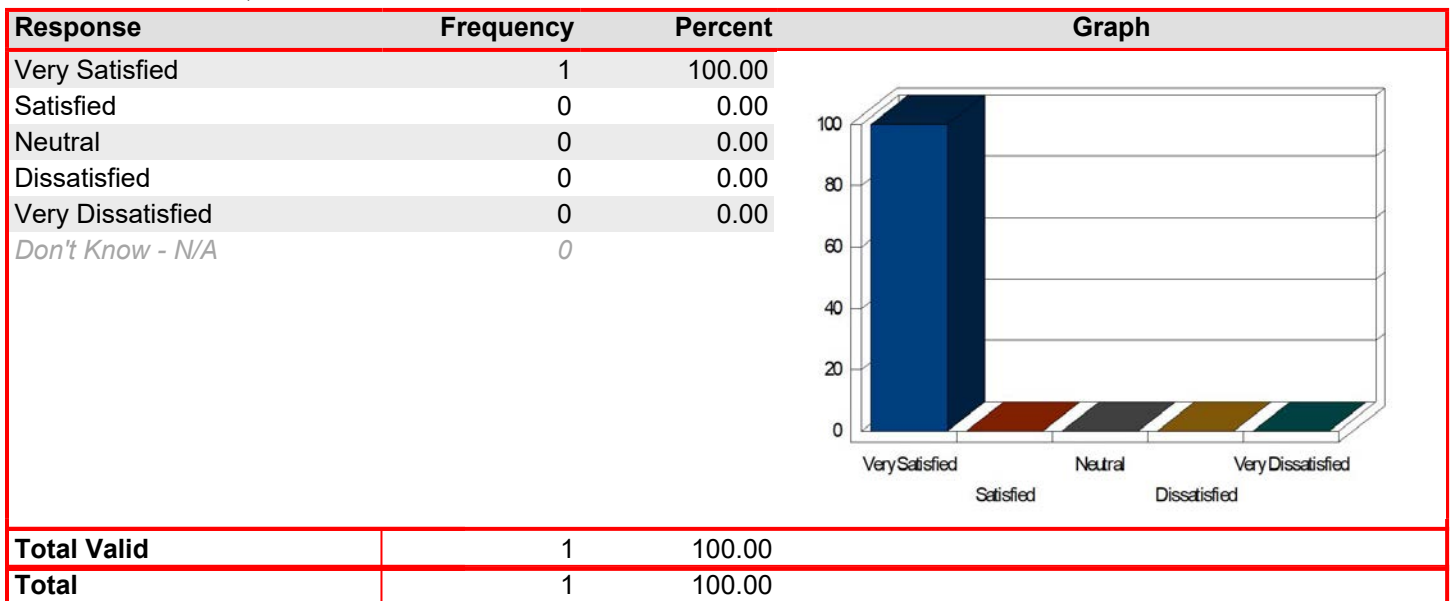
## Testing Services - Website information

Mean: 5.00



## Instruction - Overall, teachers care about me

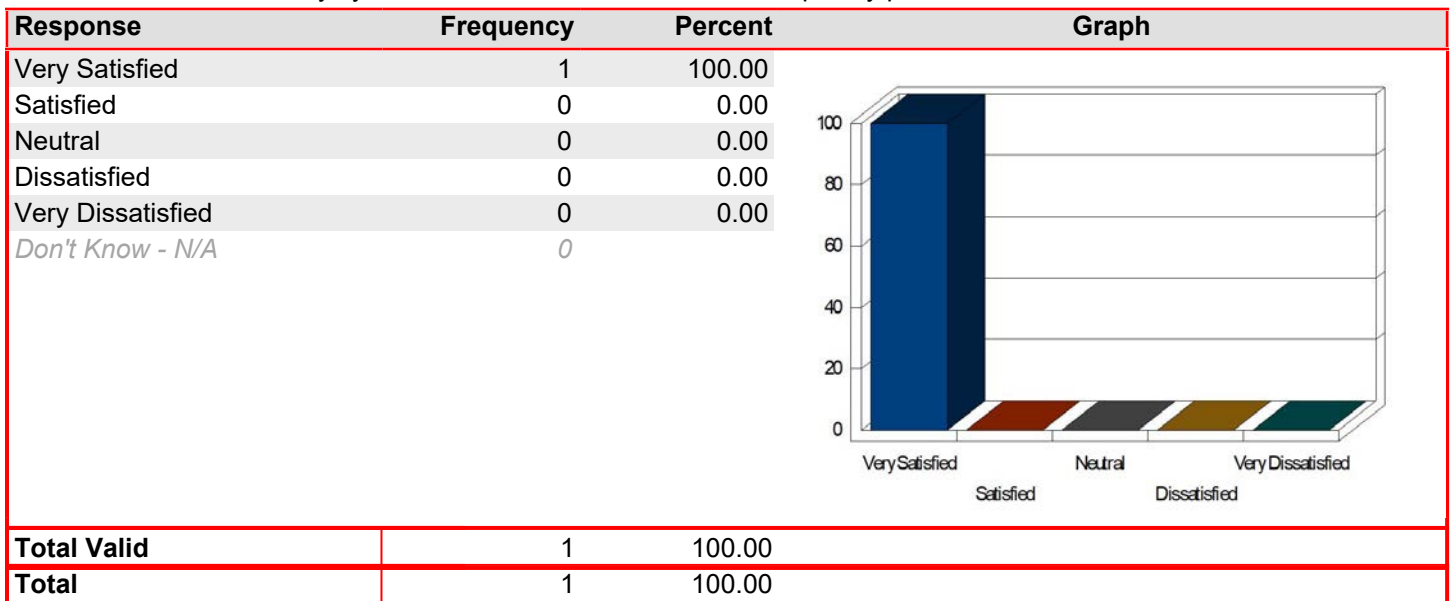
Mean: 5.00





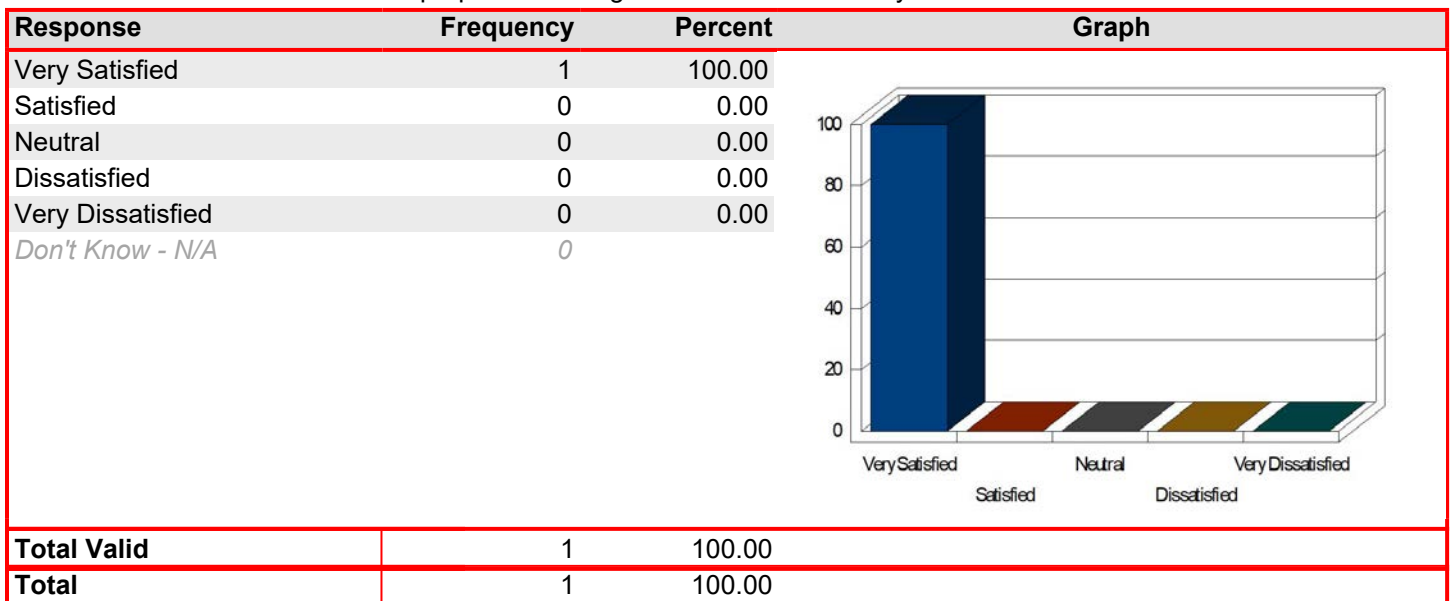
Instruction - First class day syllabus and course material were adequately provided

Mean: 5.00



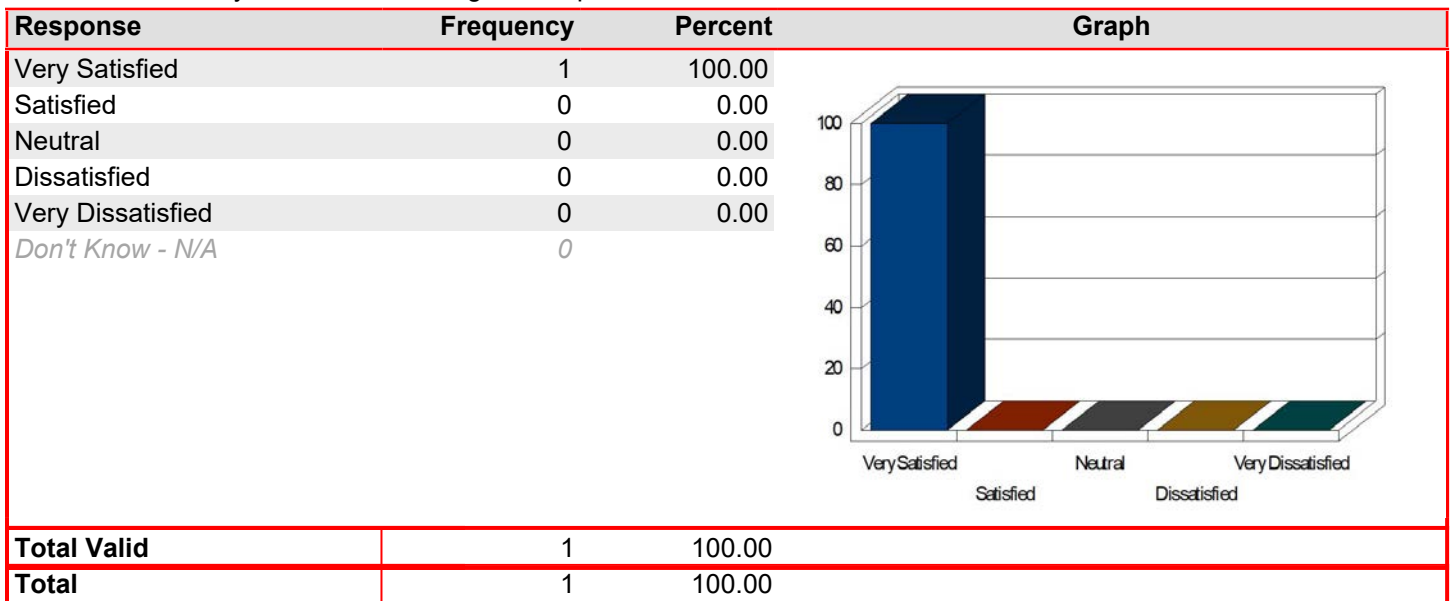
Instruction - Instructors were well-prepared and organized on first class day

Mean: 5.00



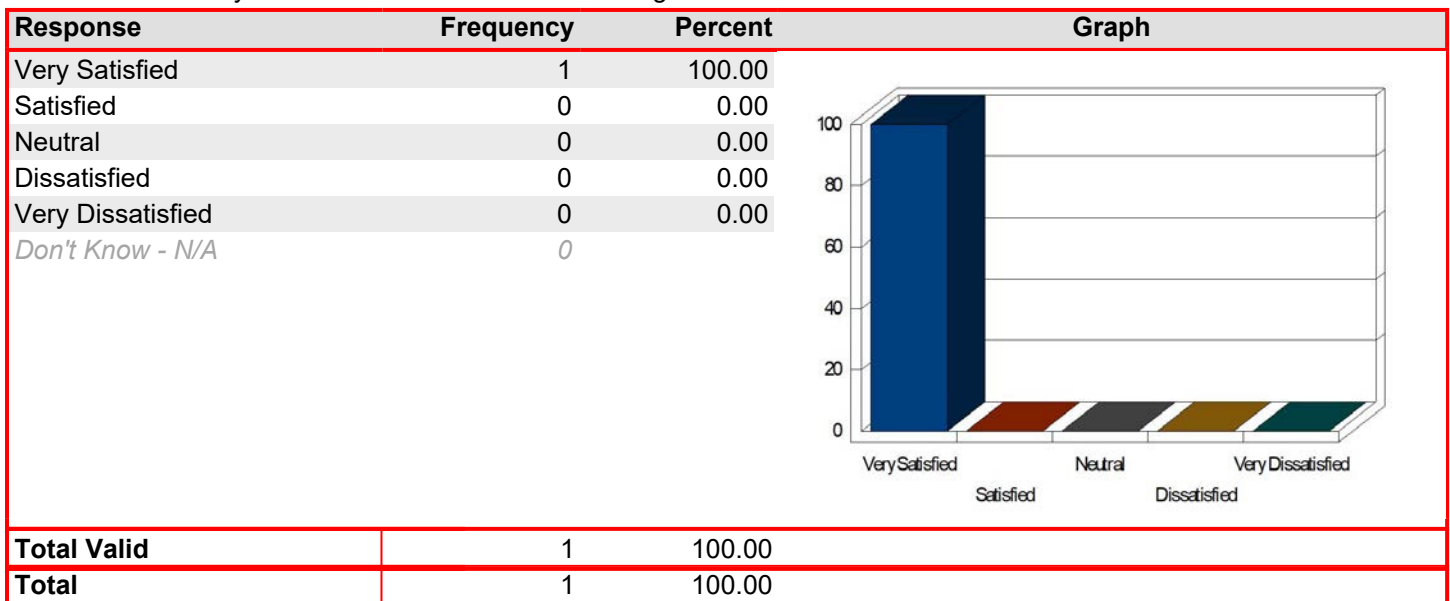
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 5.00



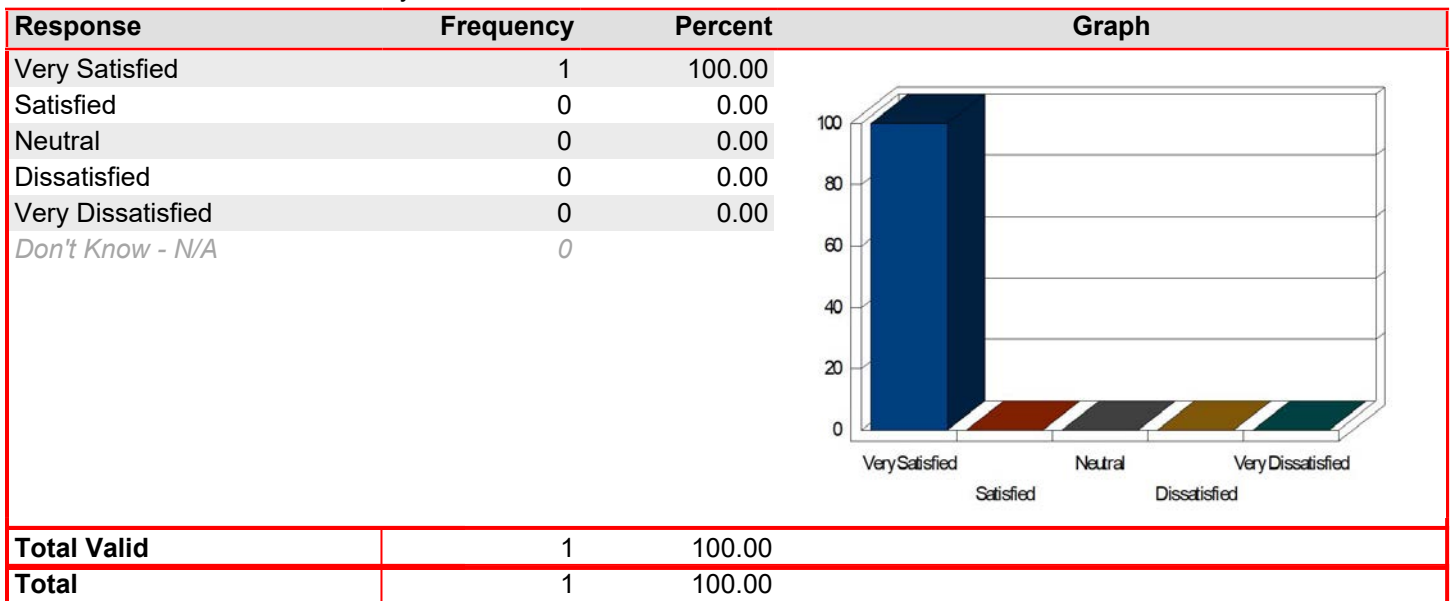
Instruction - Faculty are available after class and during office hours

Mean: 5.00



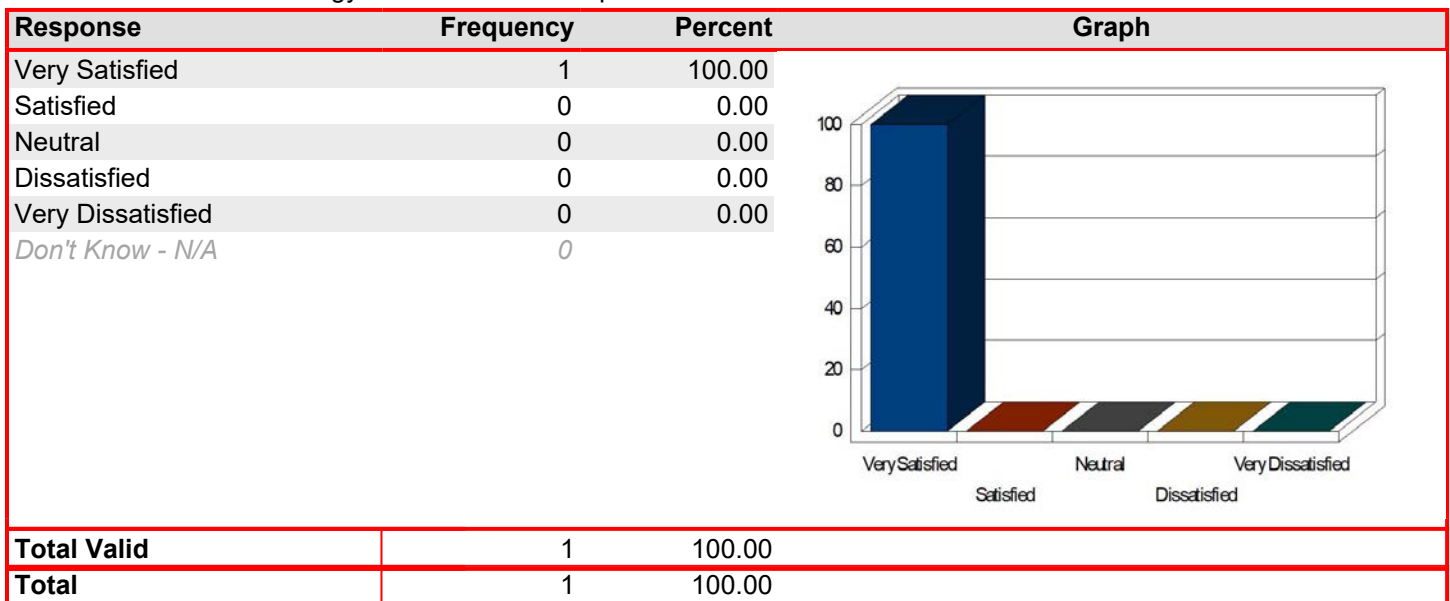
Overall-Student services routinely assisted me

Mean: 5.00



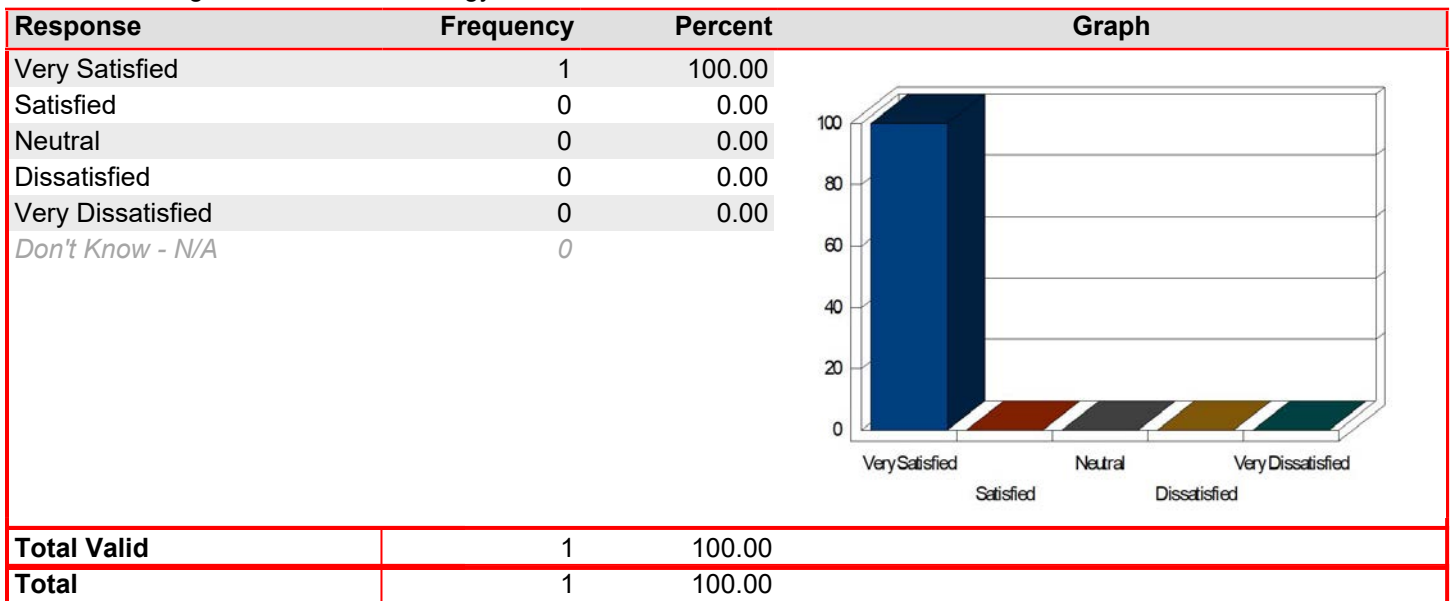
Overall-Access to technology resources was adequate

Mean: 5.00



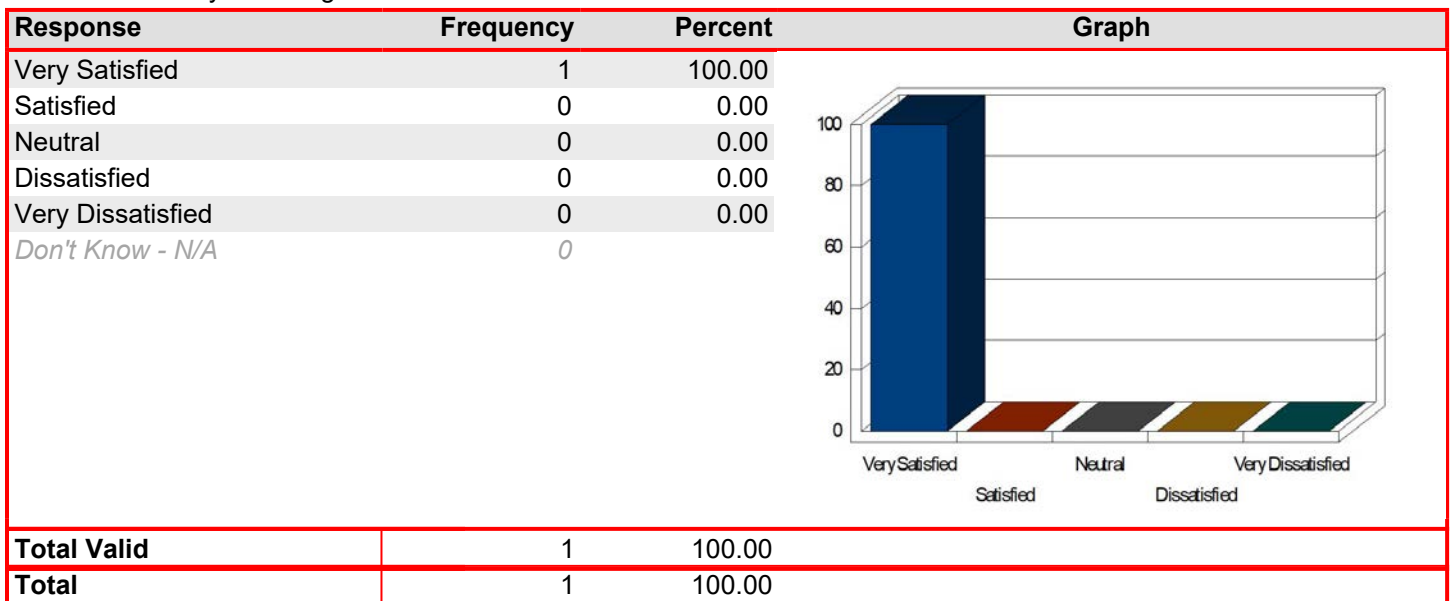
Overall-Training in the use of technology was available

Mean: 5.00



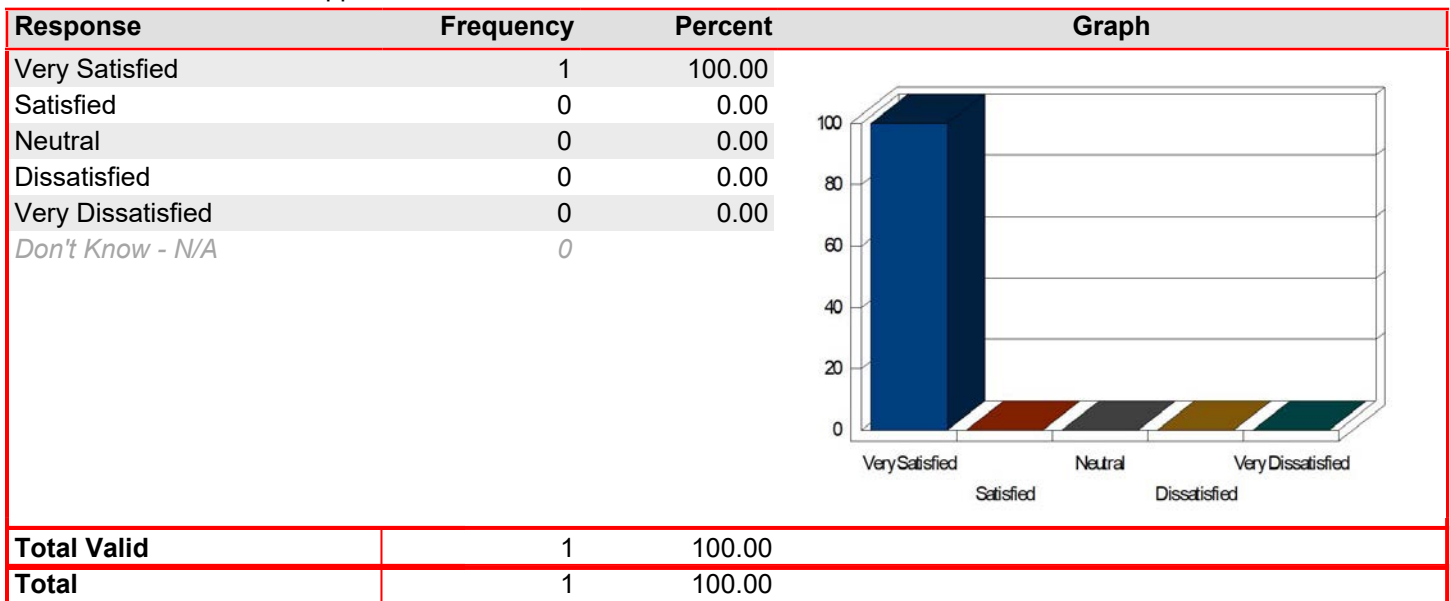
Overall-Efficiency receiving services

Mean: 5.00



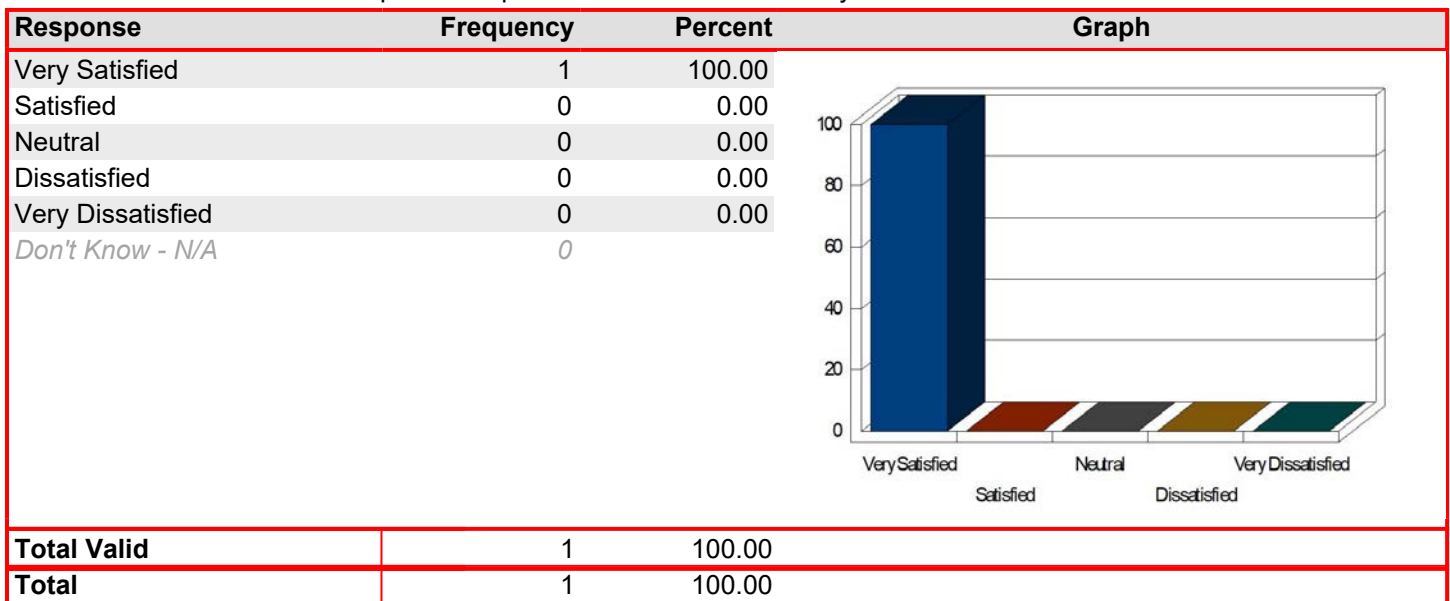
Overall-Administration is approachable

Mean: 5.00



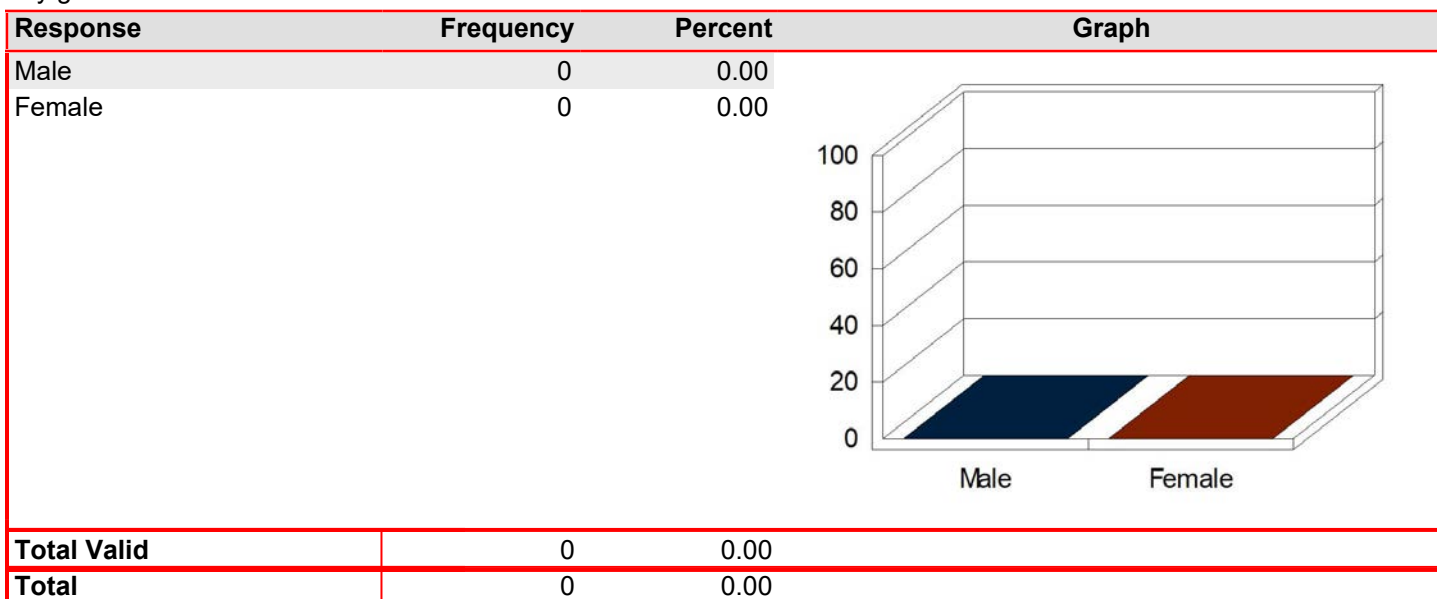
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 5.00



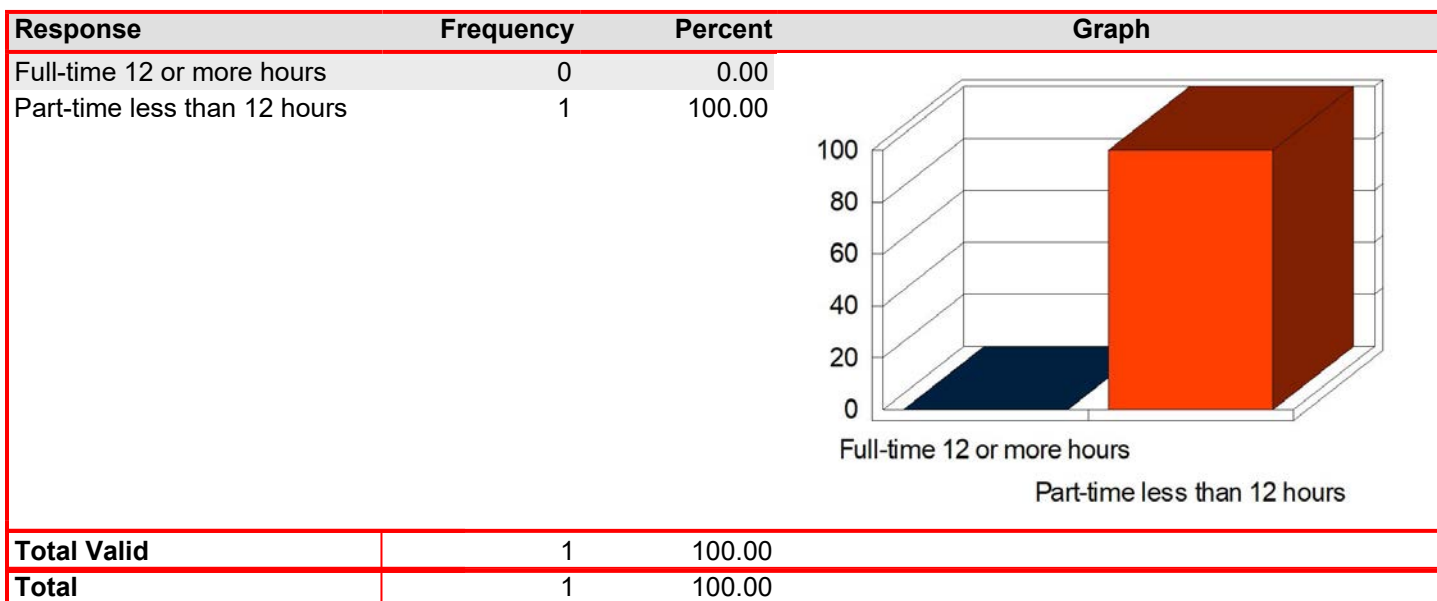
My gender is:

Mean: -



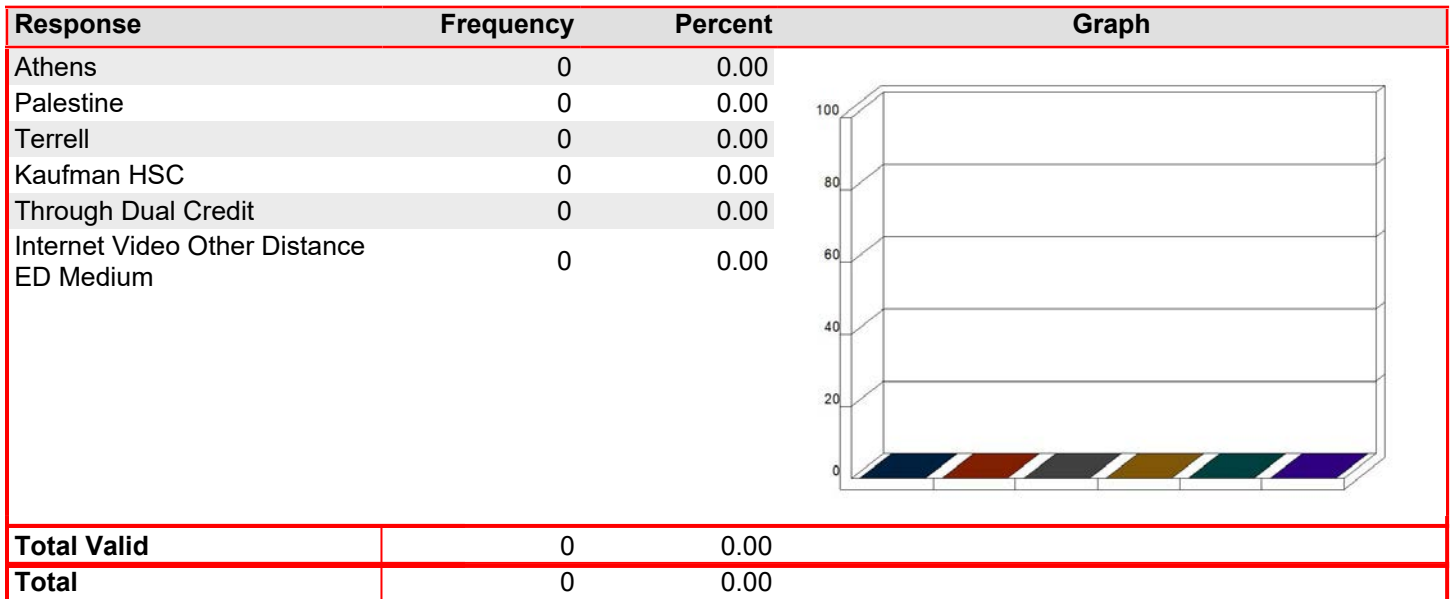
I am enrolled

Mean: 2.00



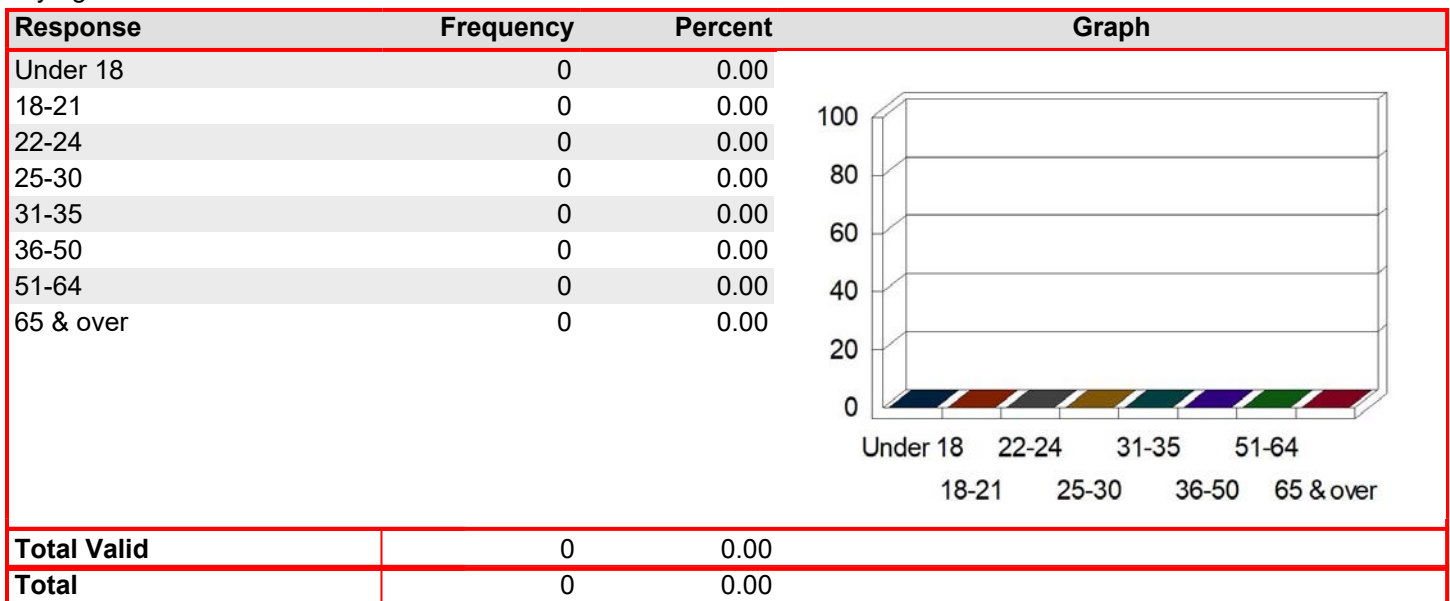
I take the majority of my classes

Mean: -



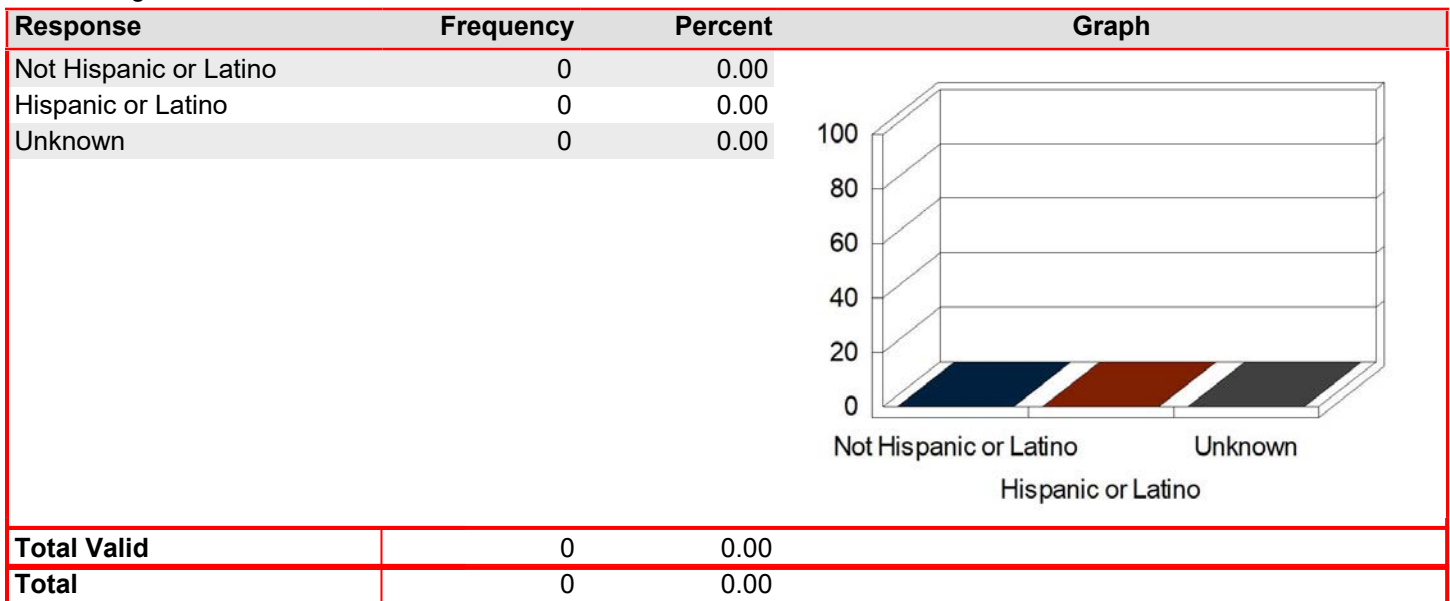
My age is:

Mean: -



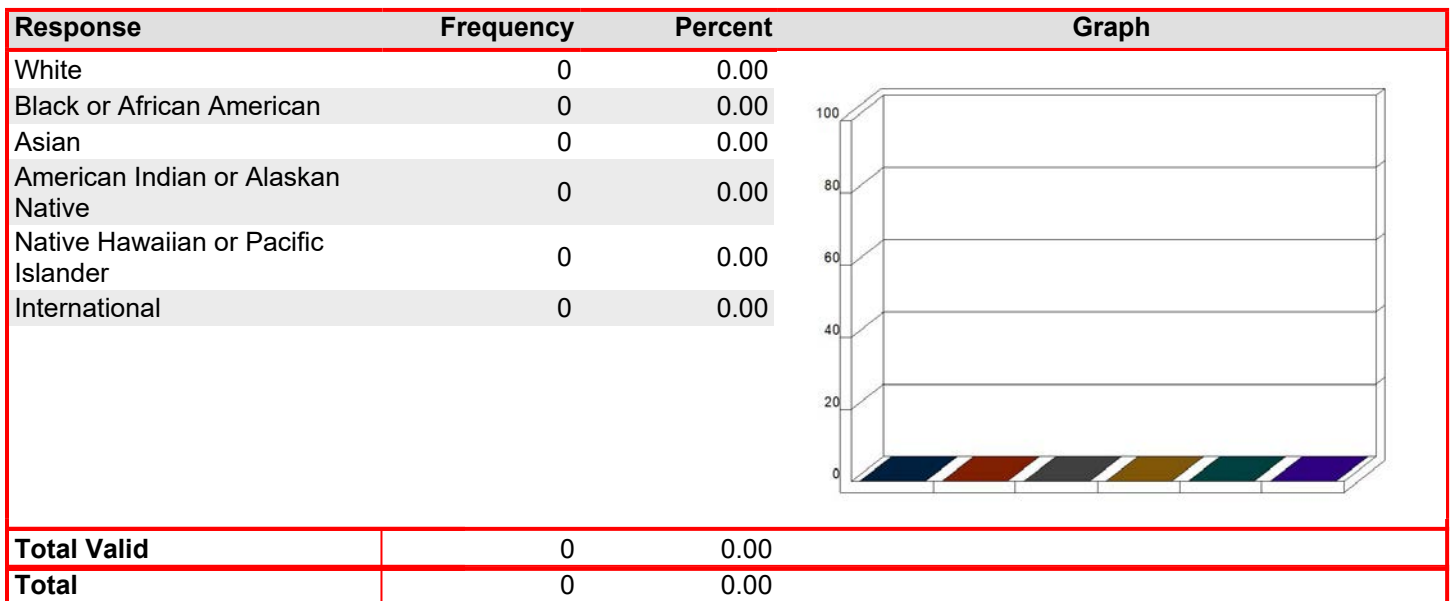
## Ethnic Origin

Mean: -



## Race

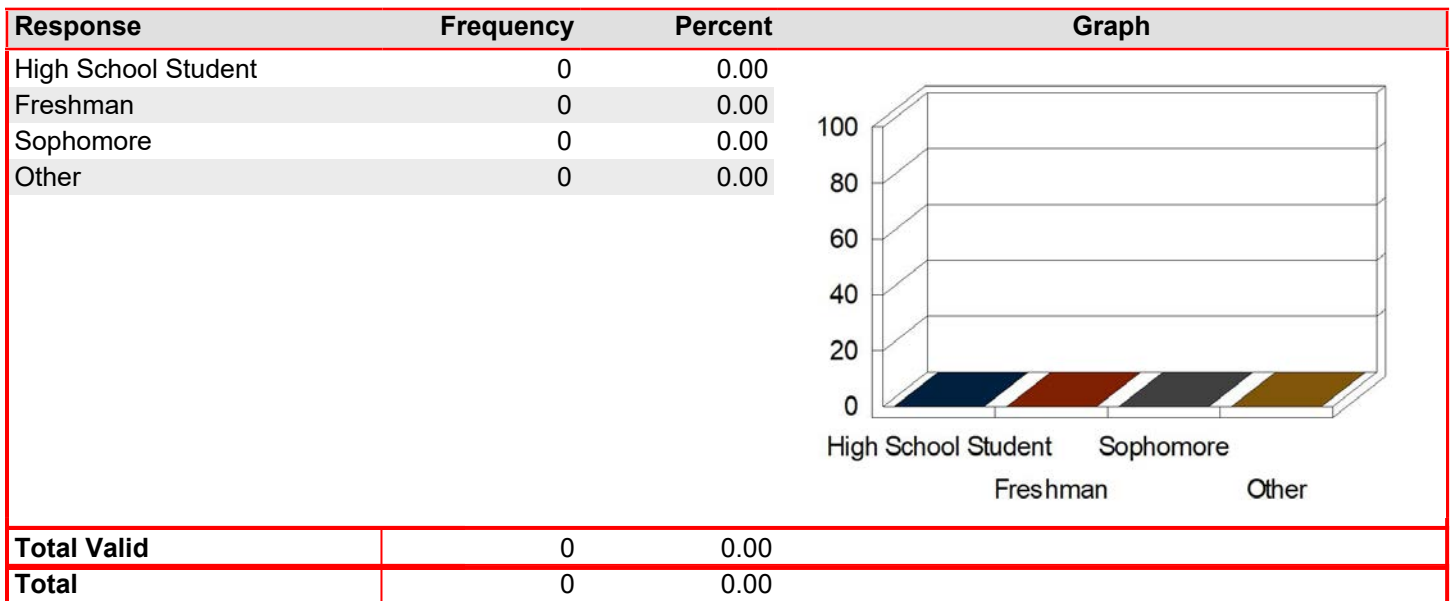
Mean: -





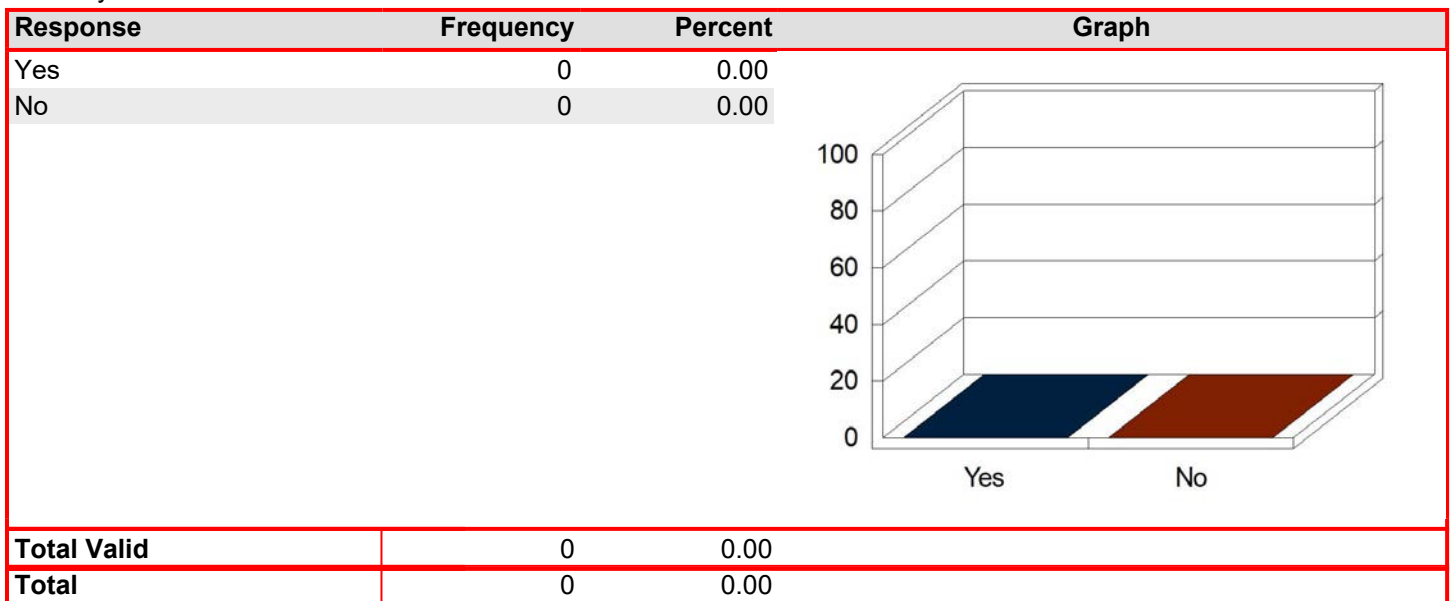
Student Classification:

Mean: -



Would you recommend TVCC to a Friend?

Mean: -



# Trinity Valley Community College

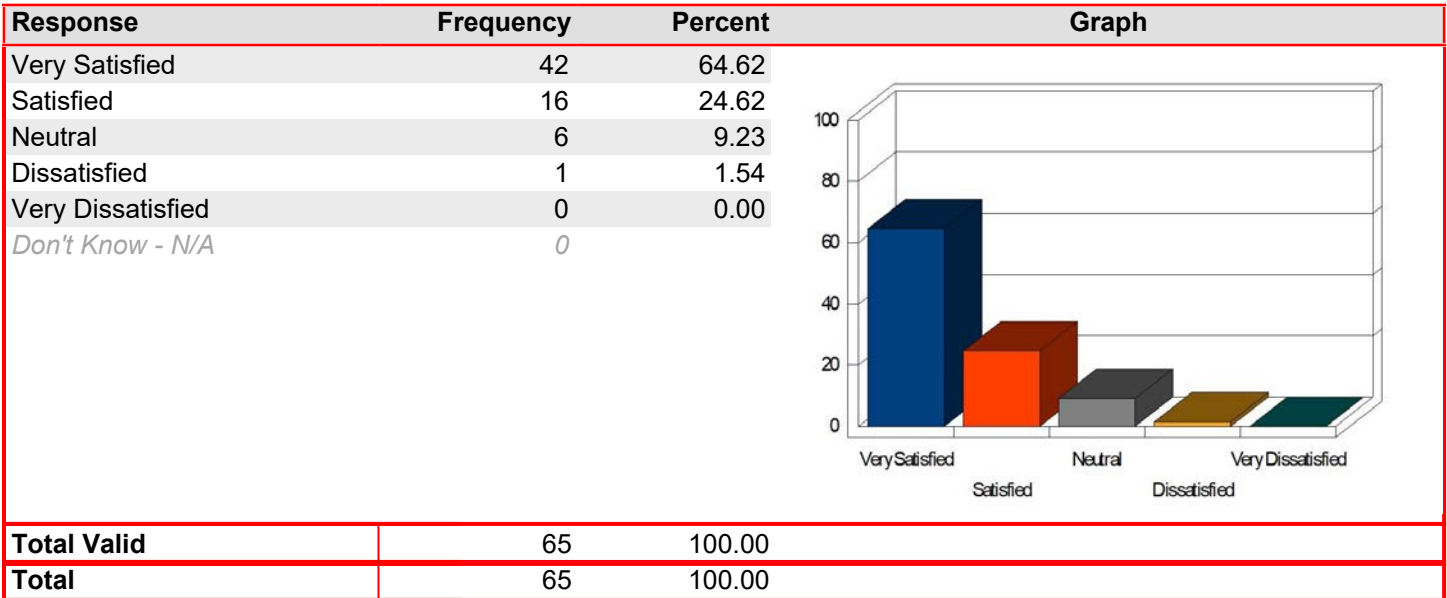
## Student Satisfaction Survey

2018

Full-time 12 or more semester hours

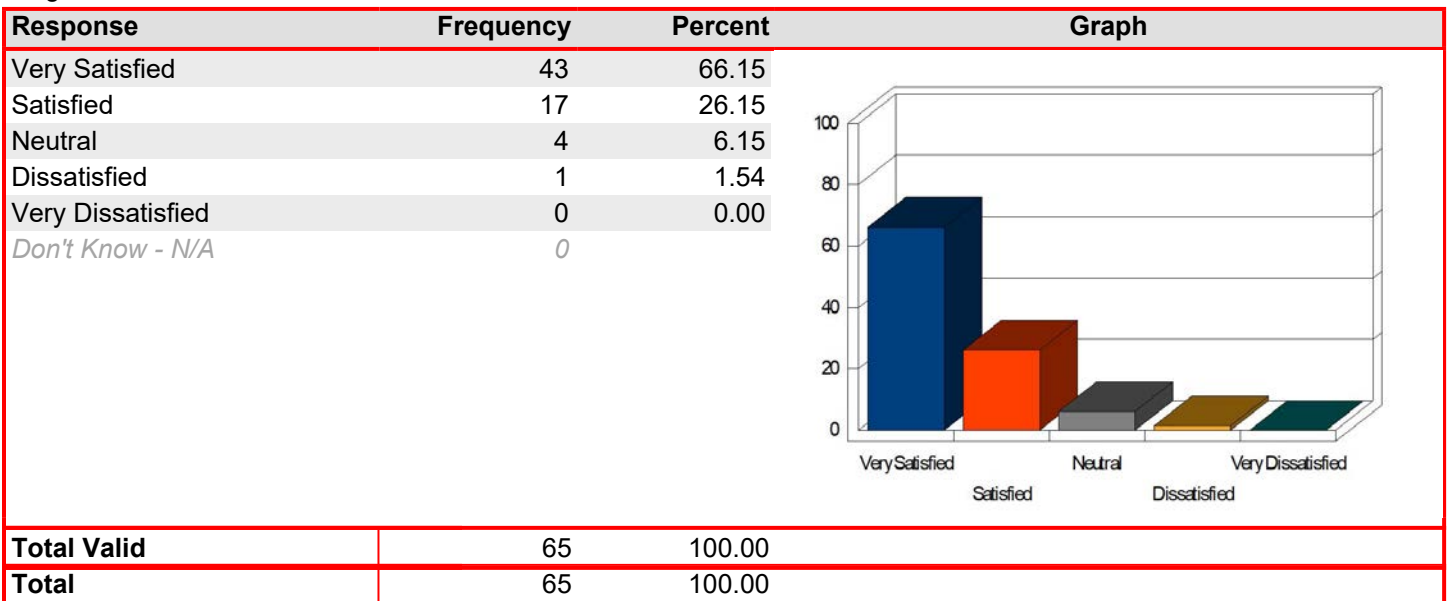
Registration & Admissions - Assistance of staff

Mean: 4.52



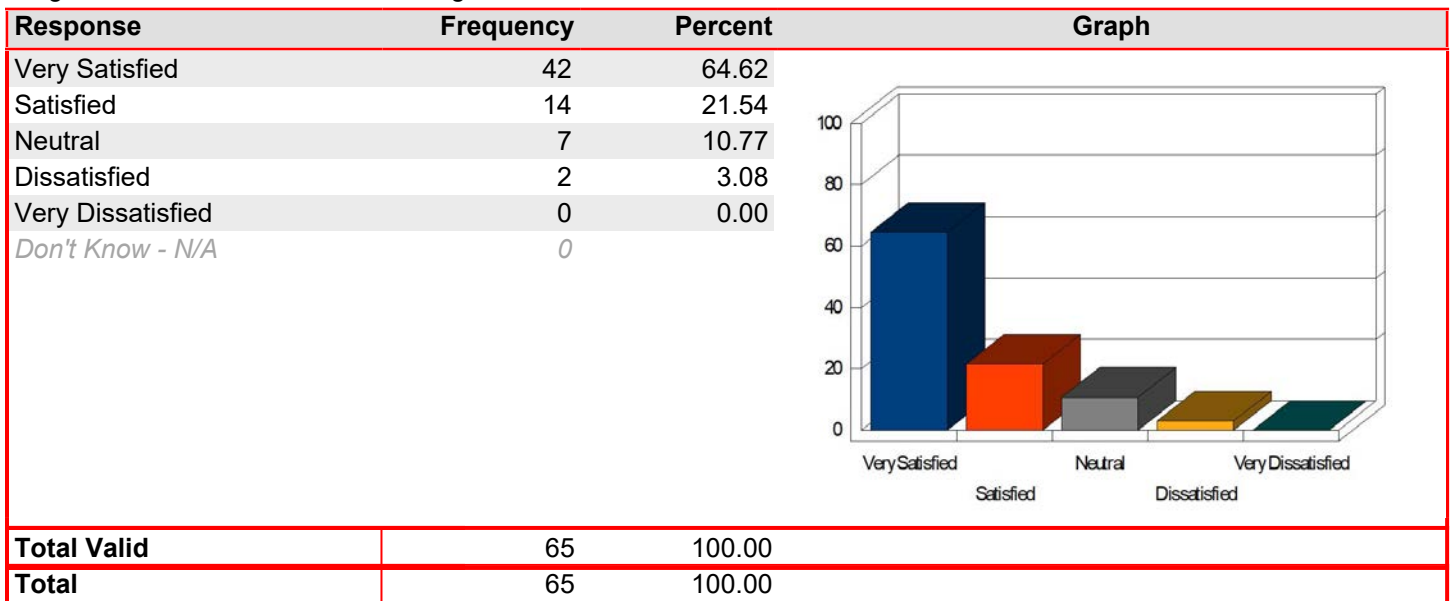
Registration & Admissions - Friendliness of staff

Mean: 4.57



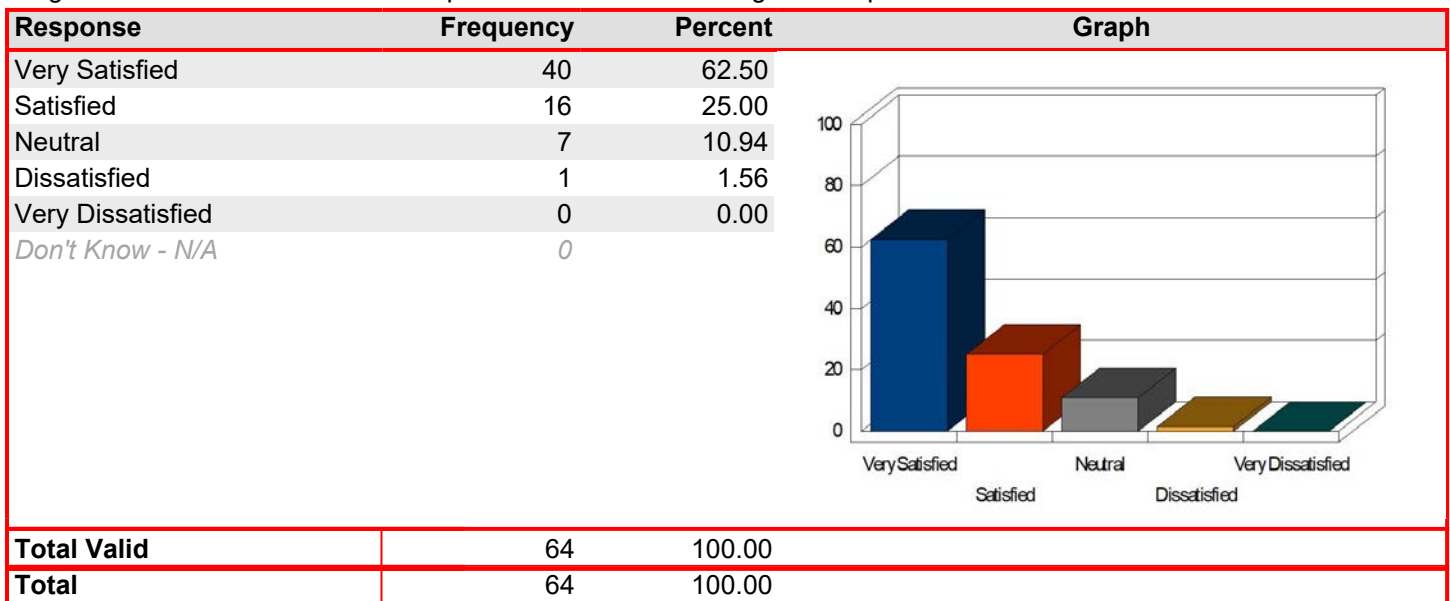
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.48



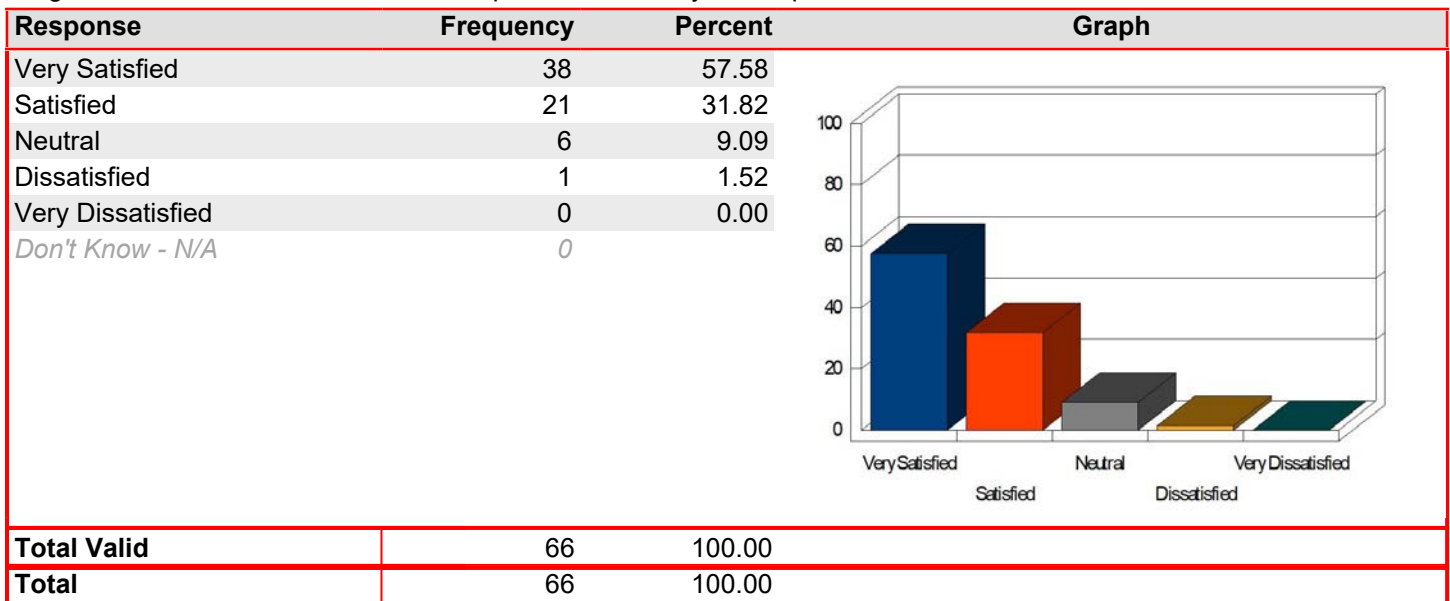
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.48



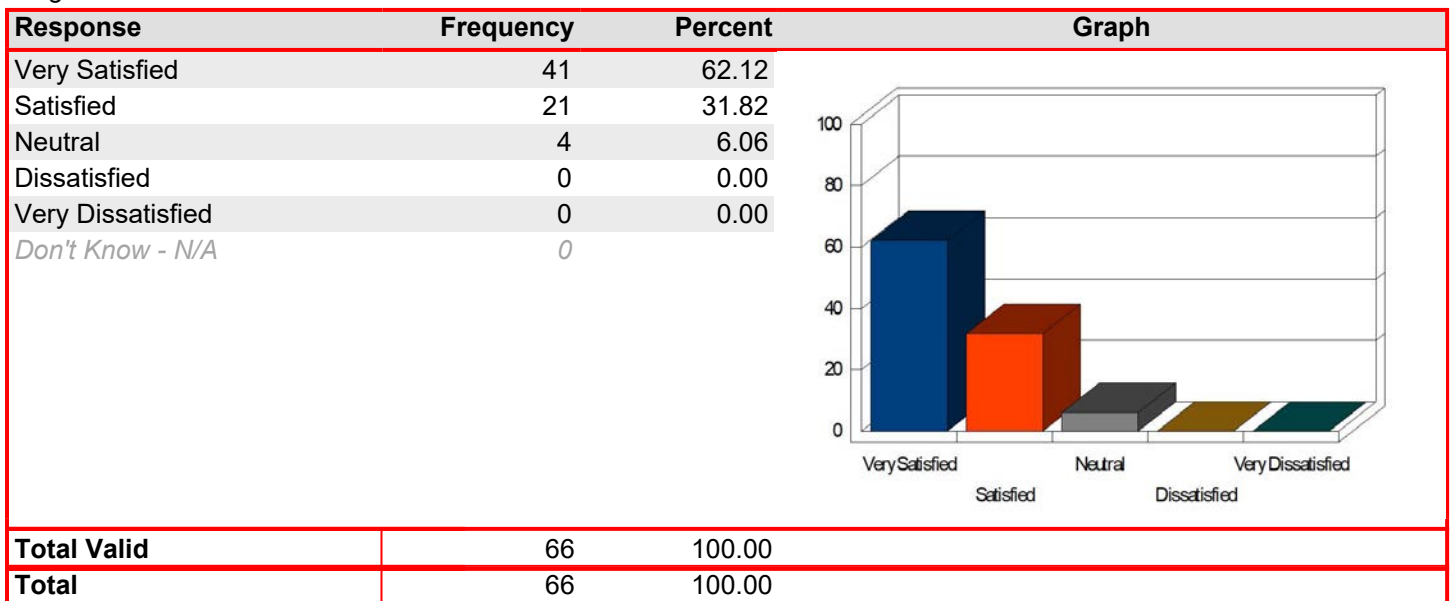
Registration & Admissions - Admissions process was easy to complete

Mean: 4.45



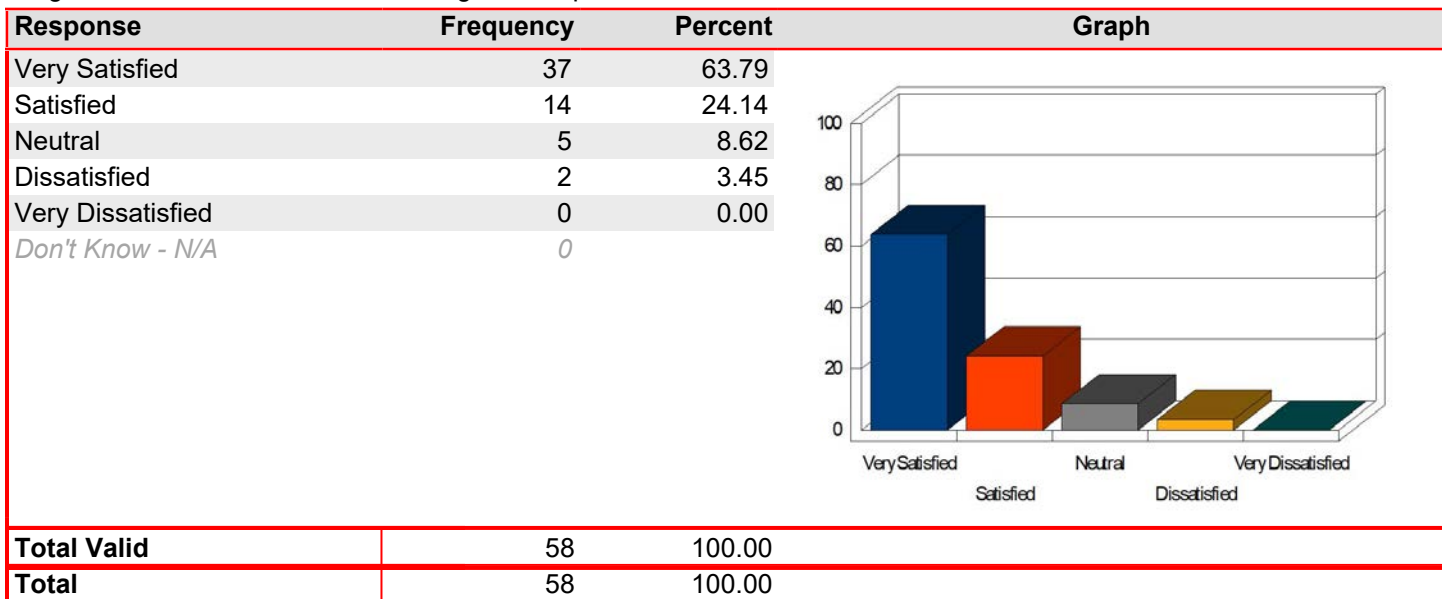
Registration & Admissions - Information I received was understandable

Mean: 4.56



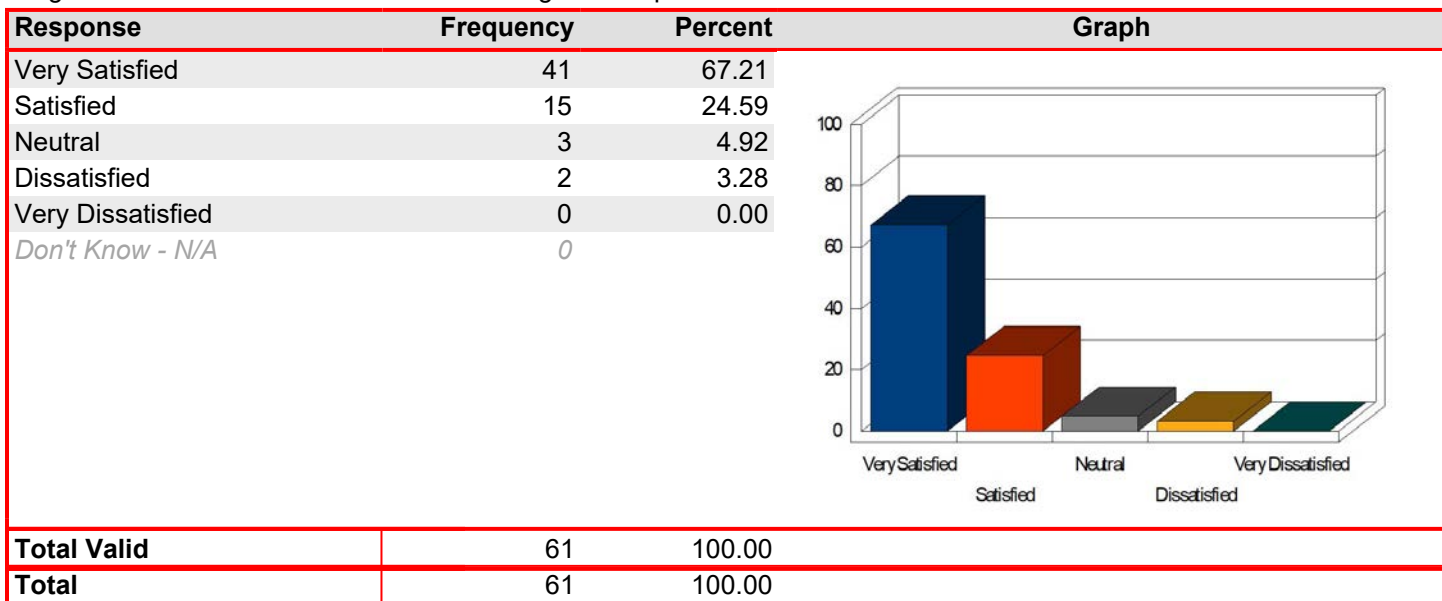
## Registration &amp; Admissions - Online registration process

Mean: 4.48



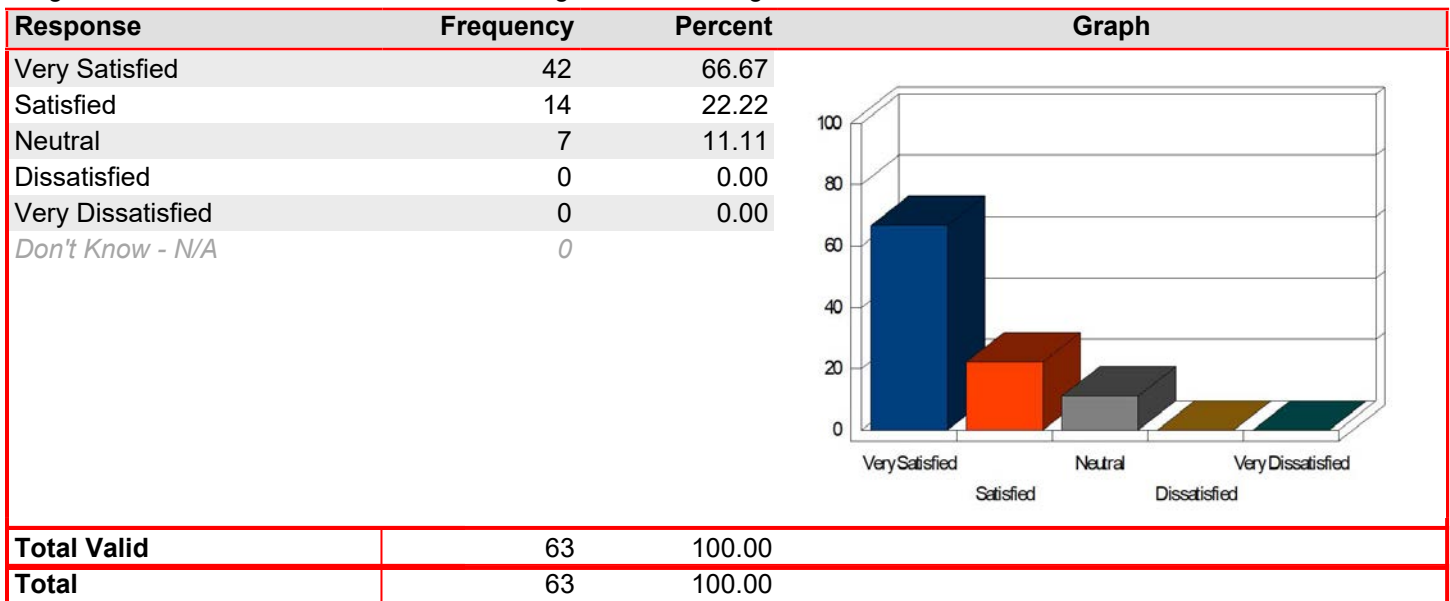
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.56



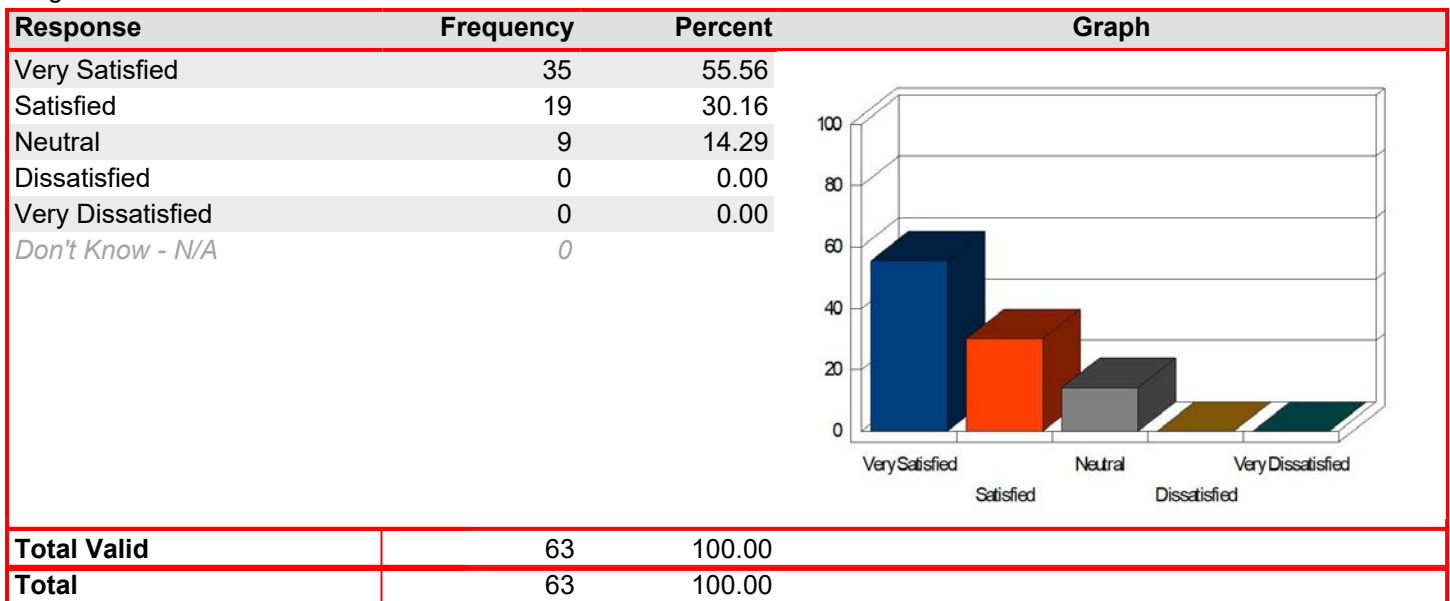
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.56



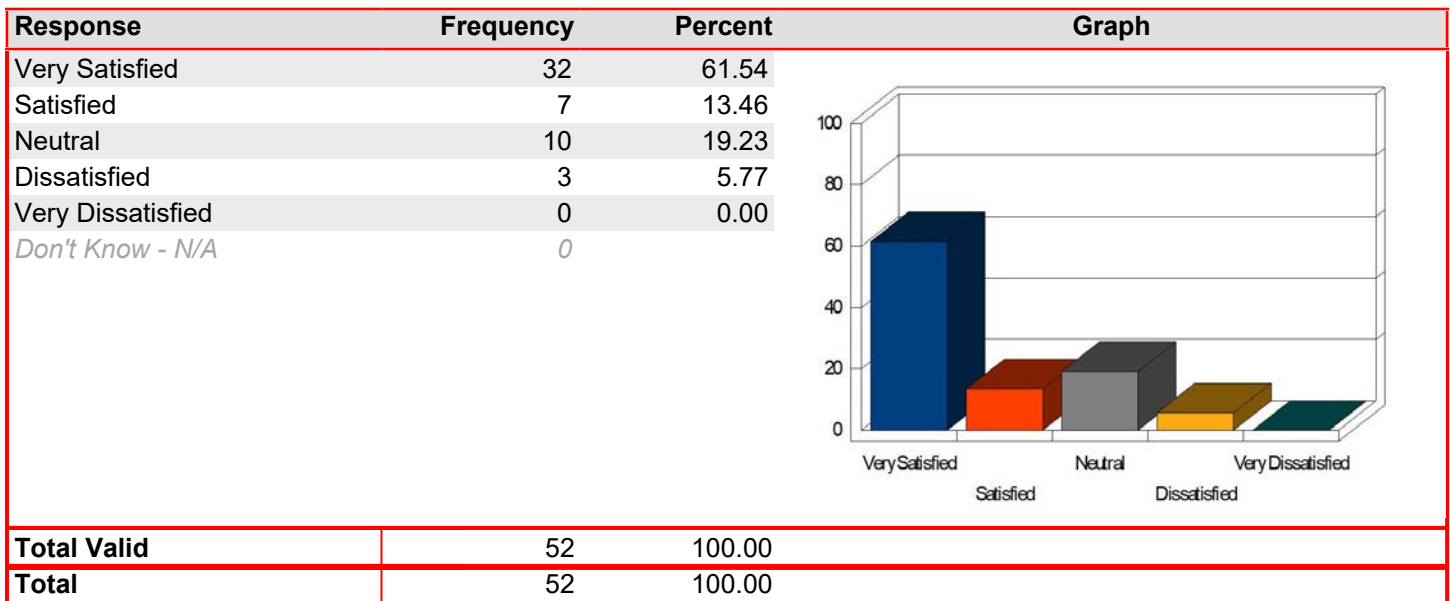
## Registration &amp; Admissions - Website information

Mean: 4.41



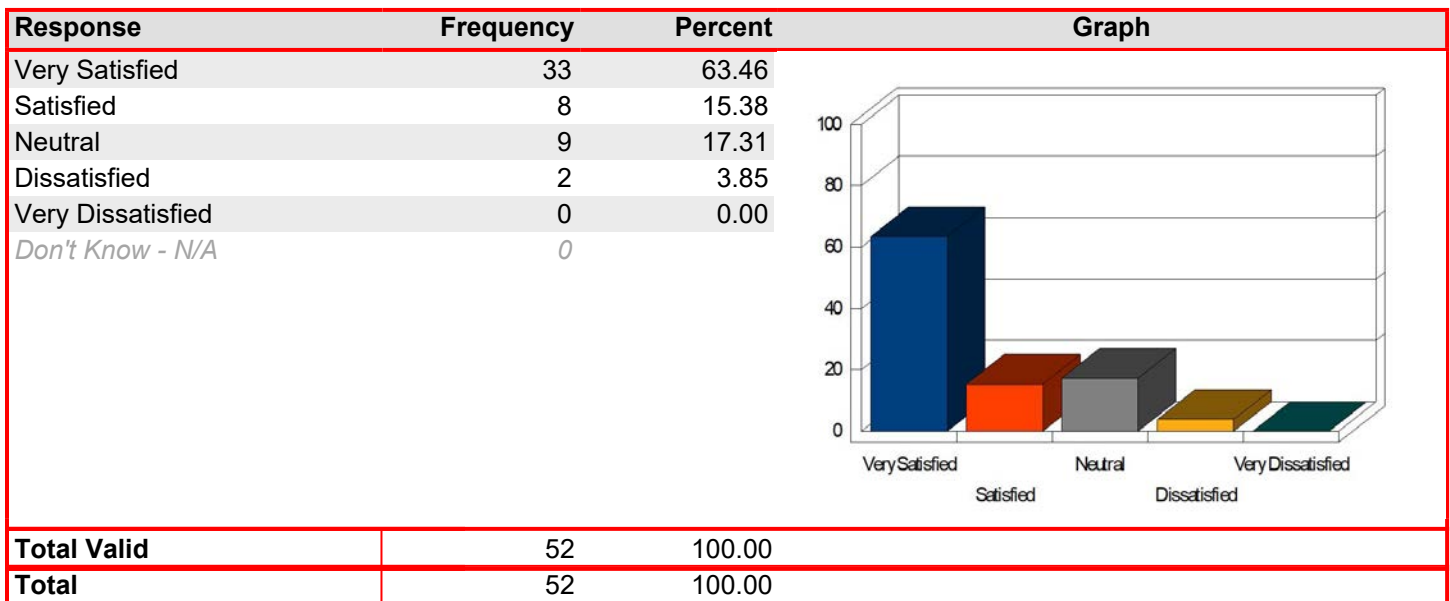
## Financial Aid - Assistance of staff

Mean: 4.31



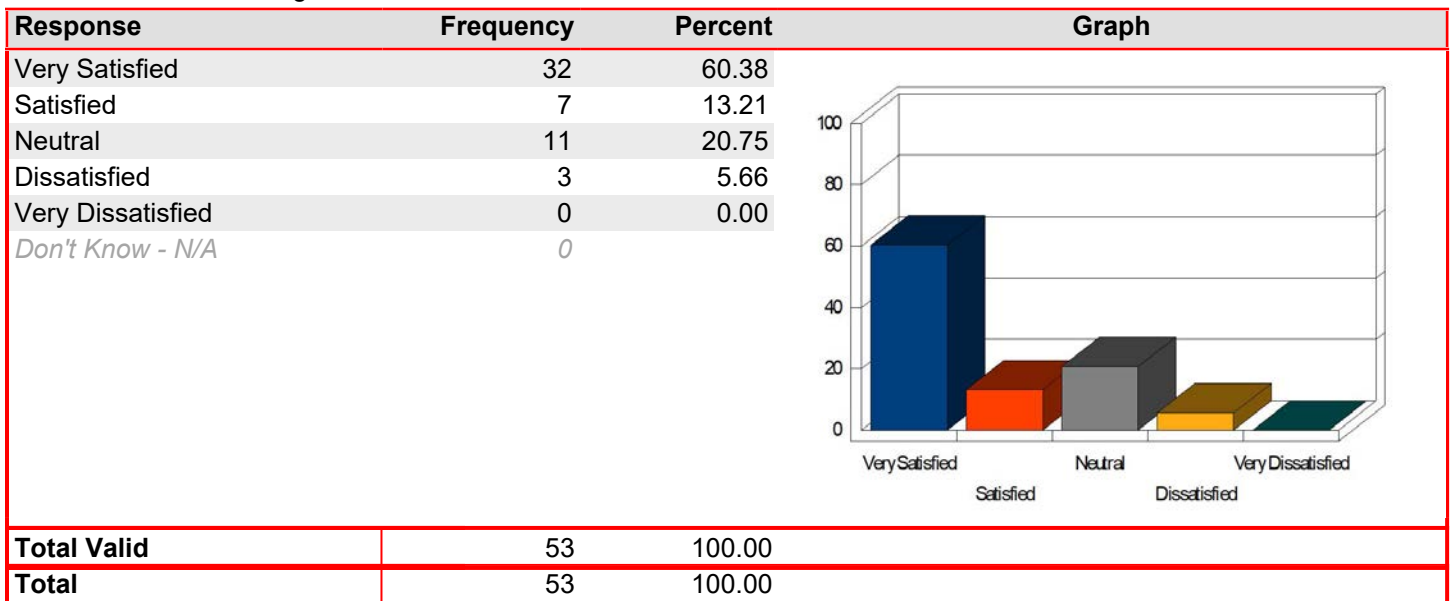
## Financial Aid - Friendliness of staff

Mean: 4.38



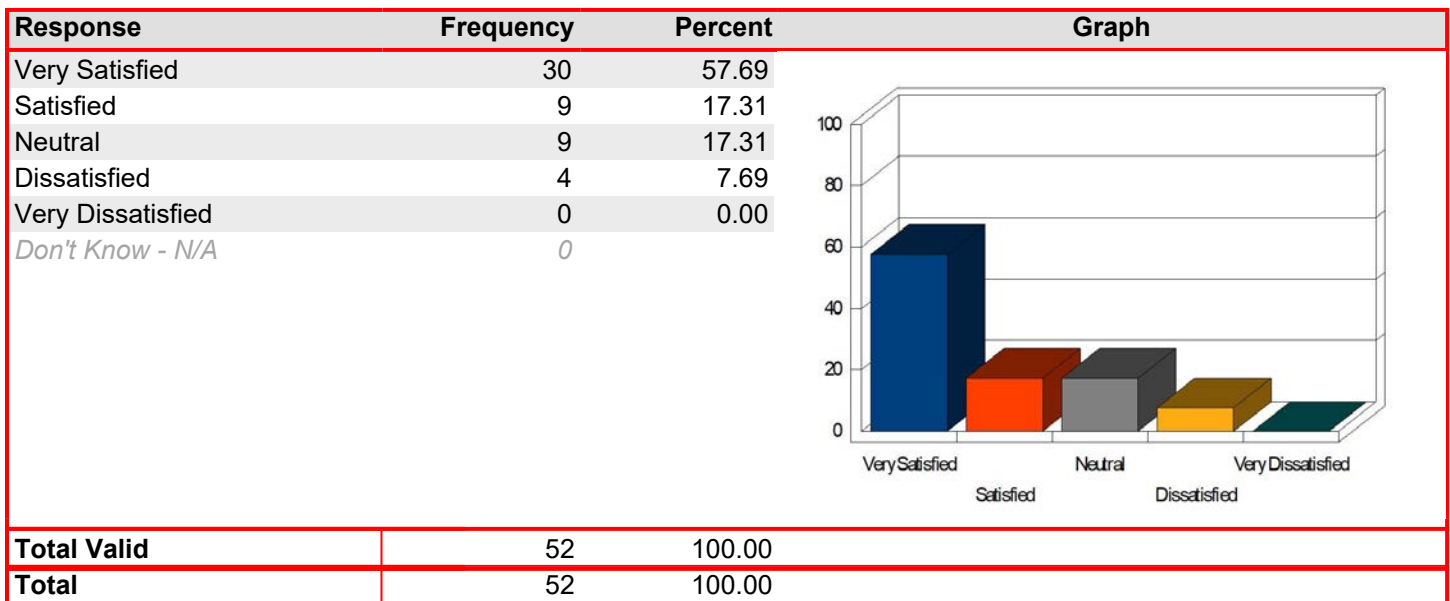
## Financial Aid - Knowledge of staff

Mean: 4.28



## Financial Aid - Information received is accurate

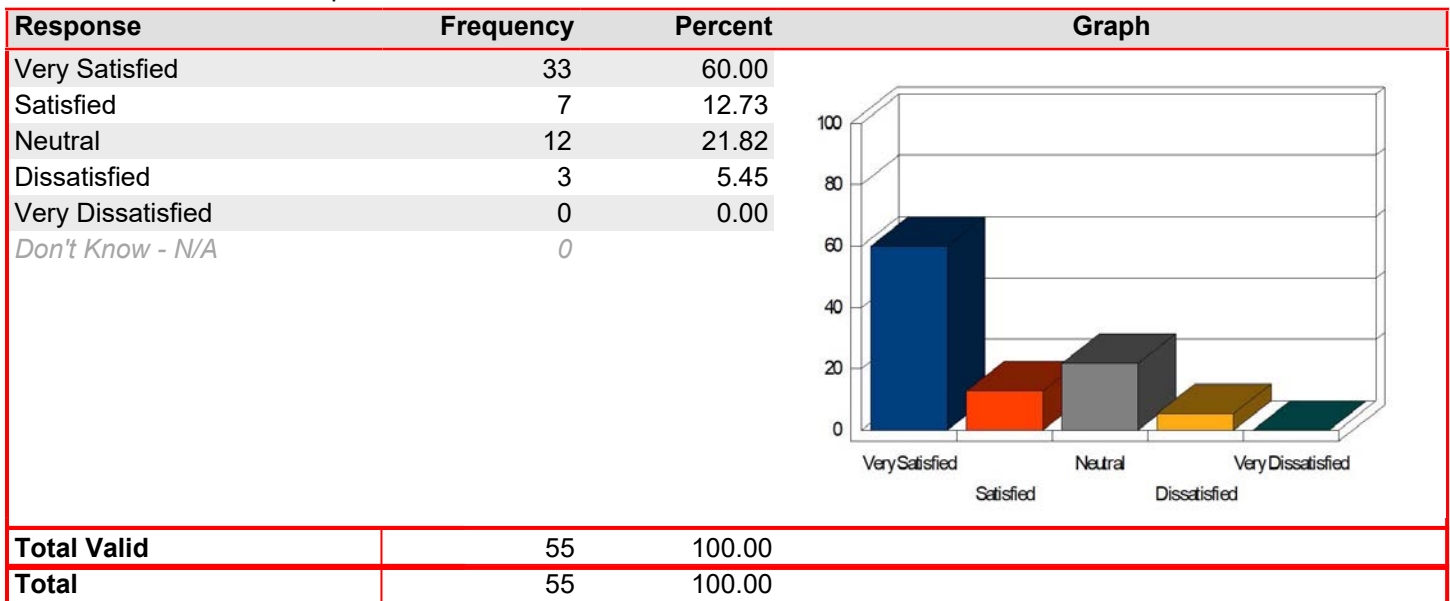
Mean: 4.25





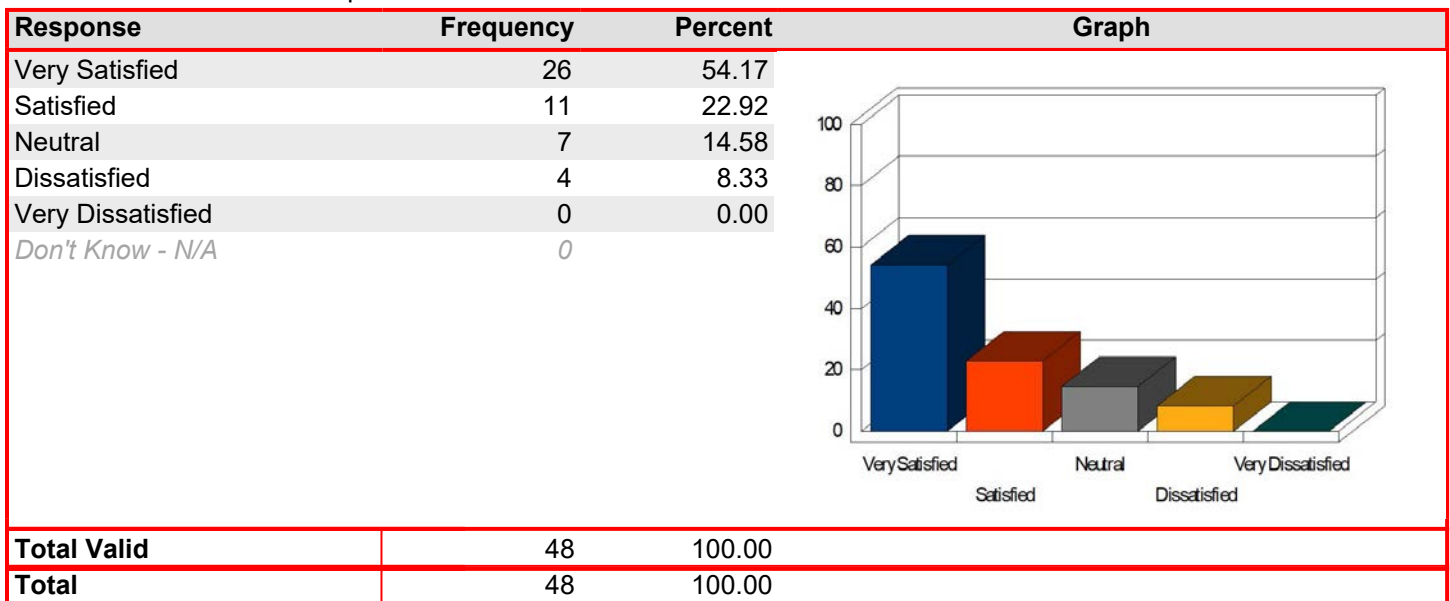
Financial Aid - Information presented is understandable

Mean: 4.27



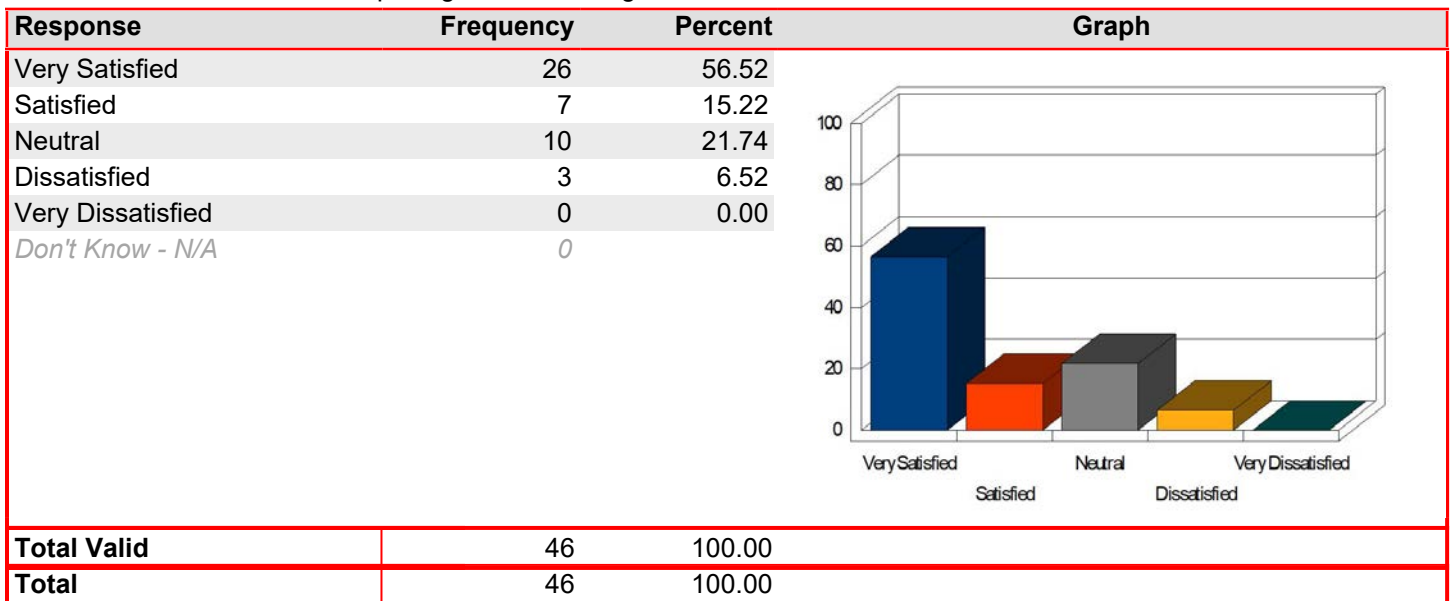
Financial Aid - Financial aid process

Mean: 4.23



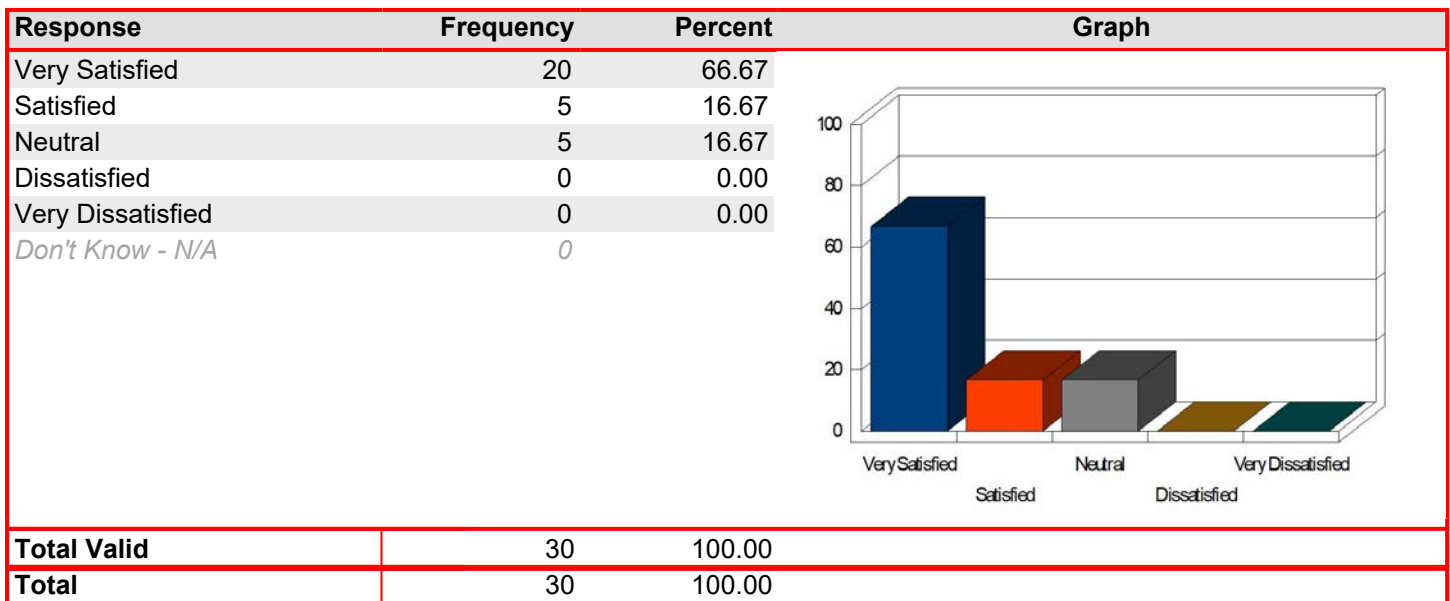
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.22



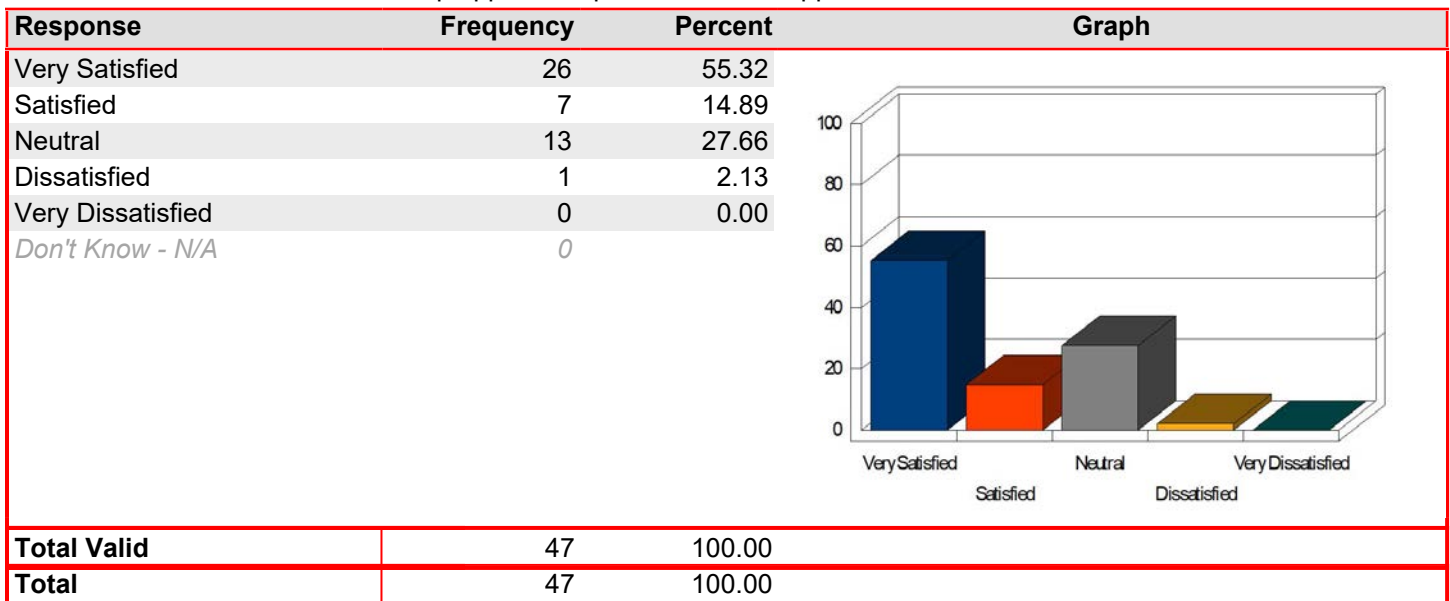
## Financial Aid - Assistance for Veteran benefits

Mean: 4.50



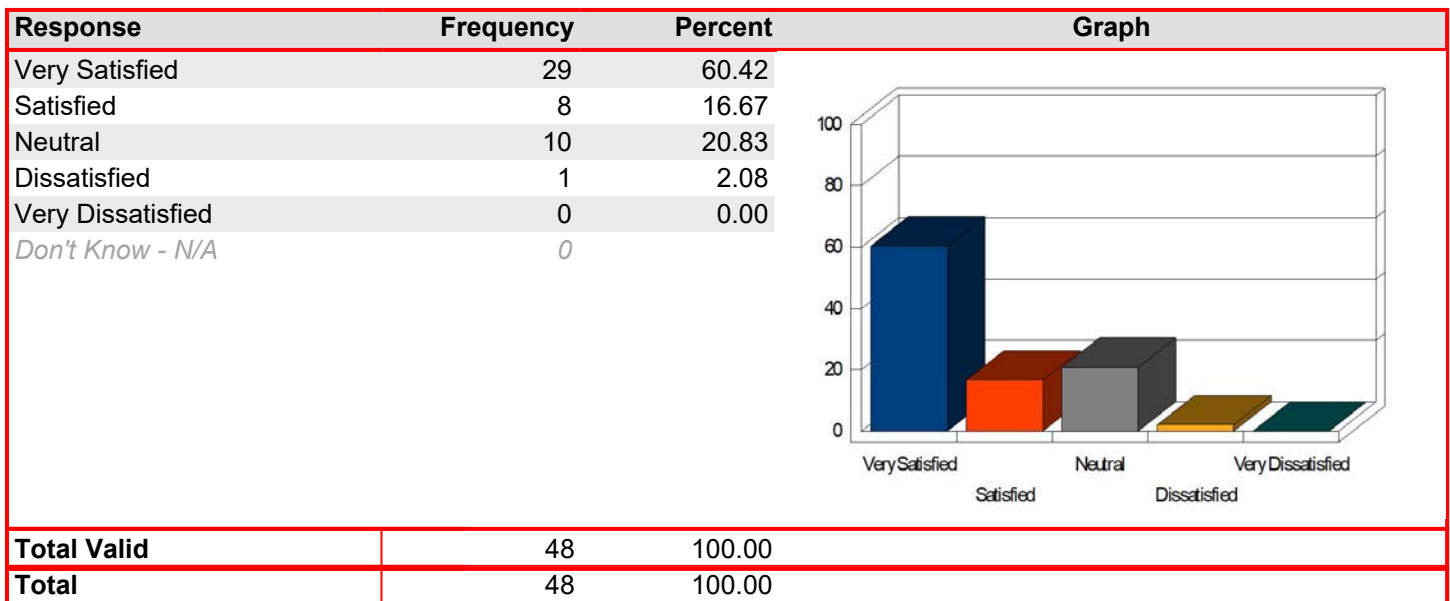
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.23



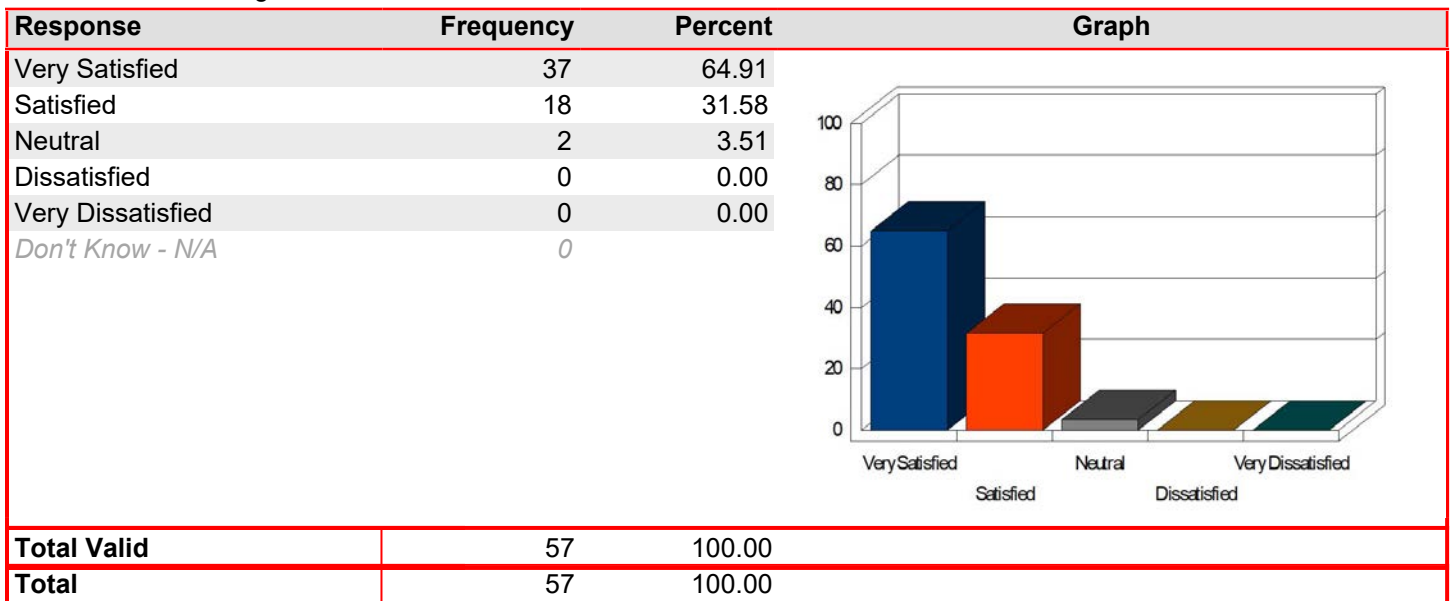
## Financial Aid - Website information

Mean: 4.35



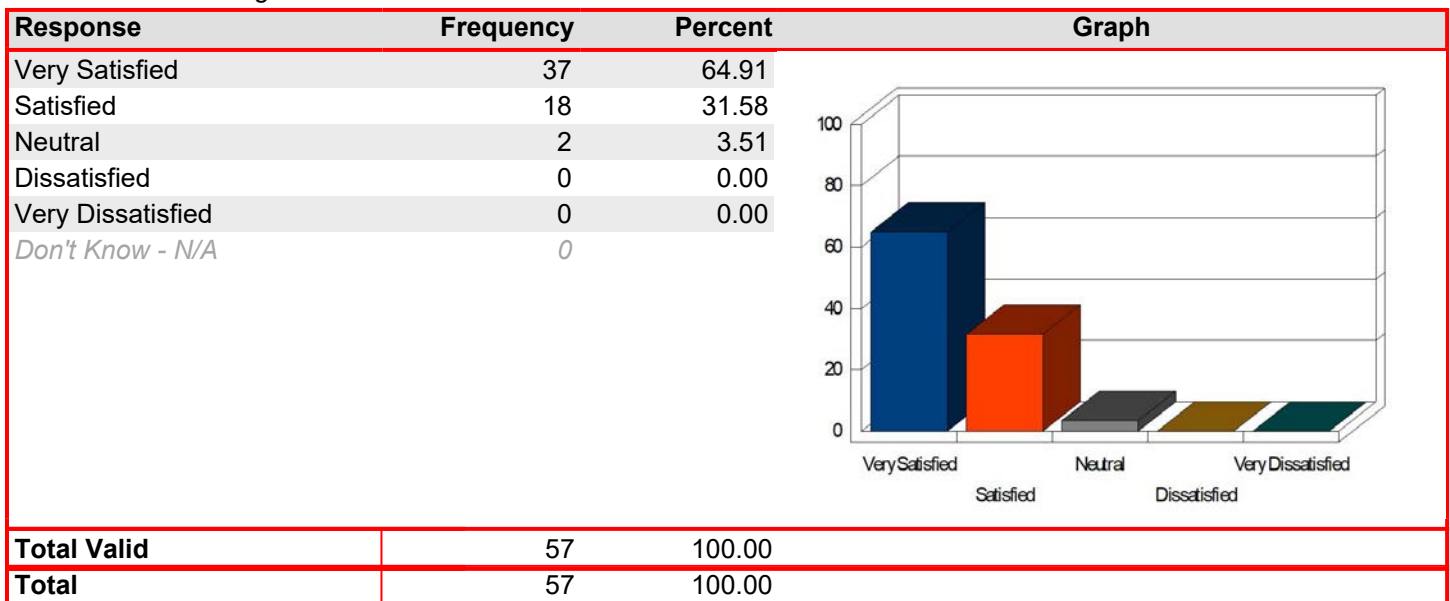
## Guidance/Counseling - Assistance of staff

Mean: 4.61



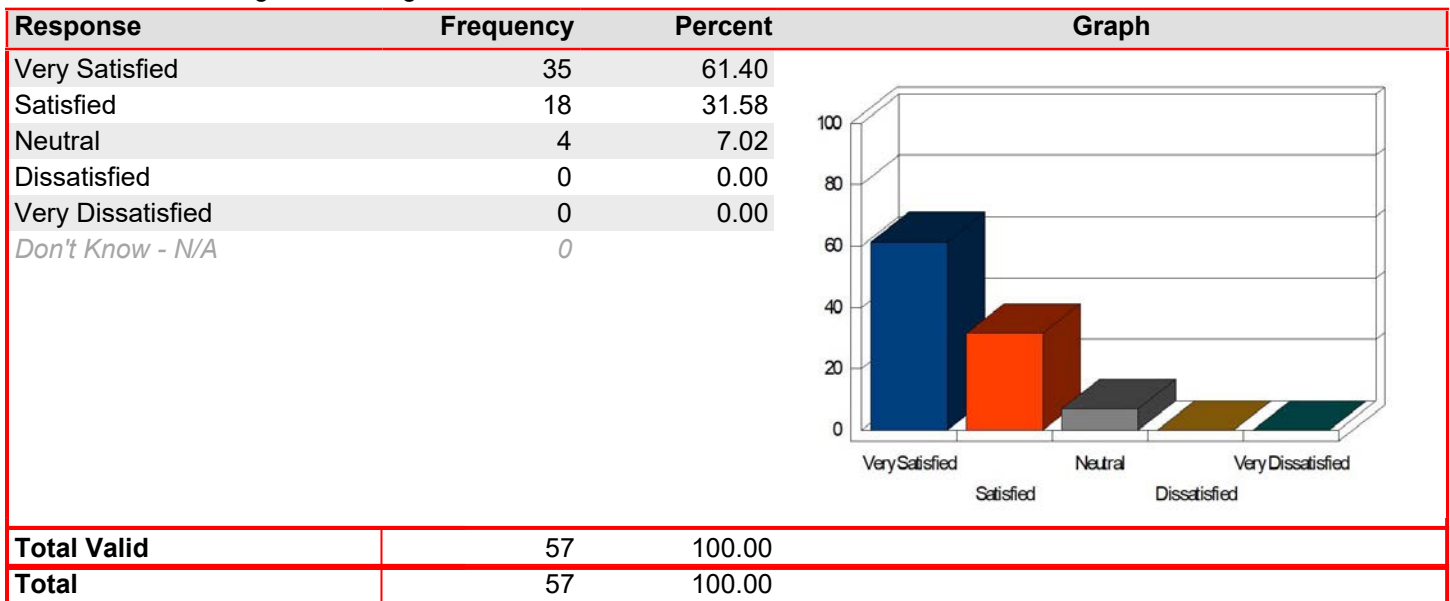
## Guidance/Counseling - Friendliness of staff

Mean: 4.61



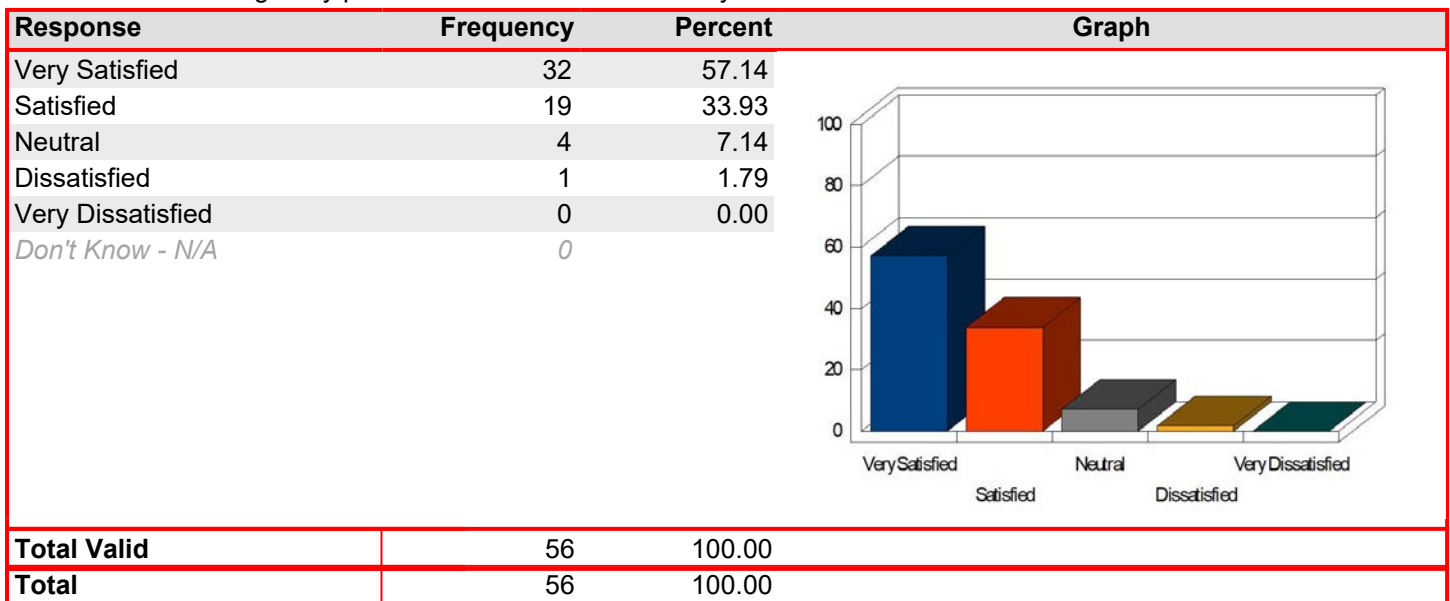
## Guidance/Counseling - Knowledge of staff

Mean: 4.54



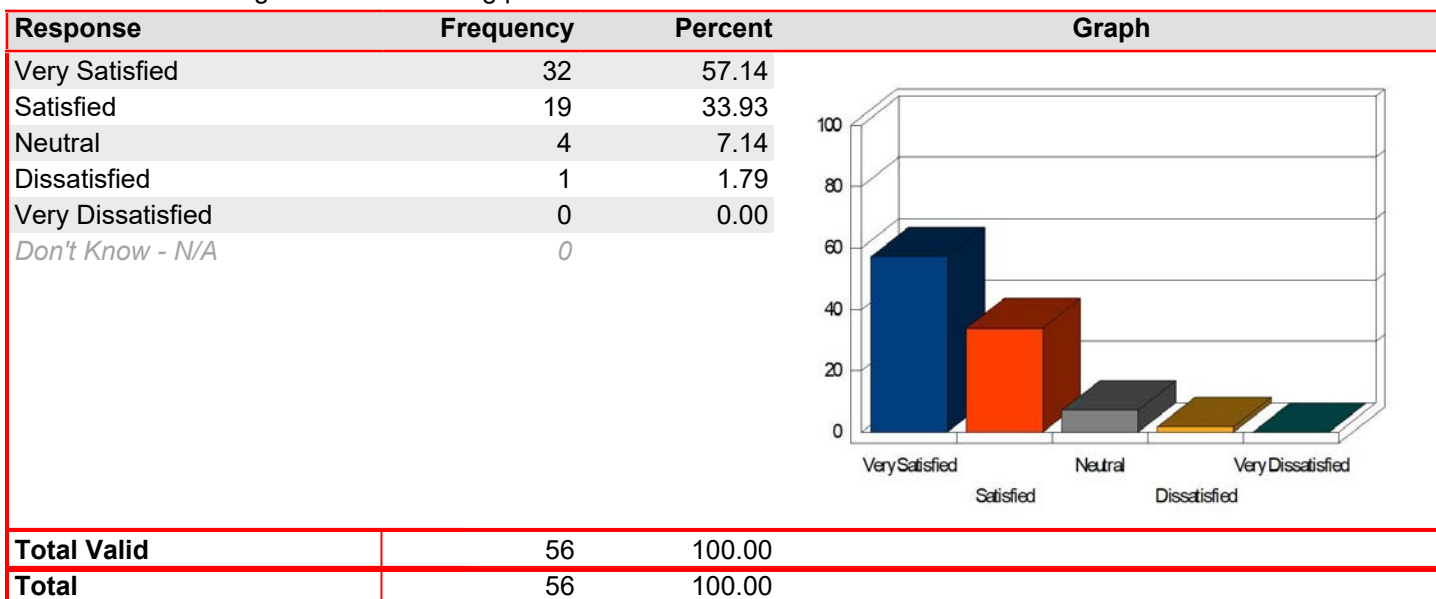
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.46



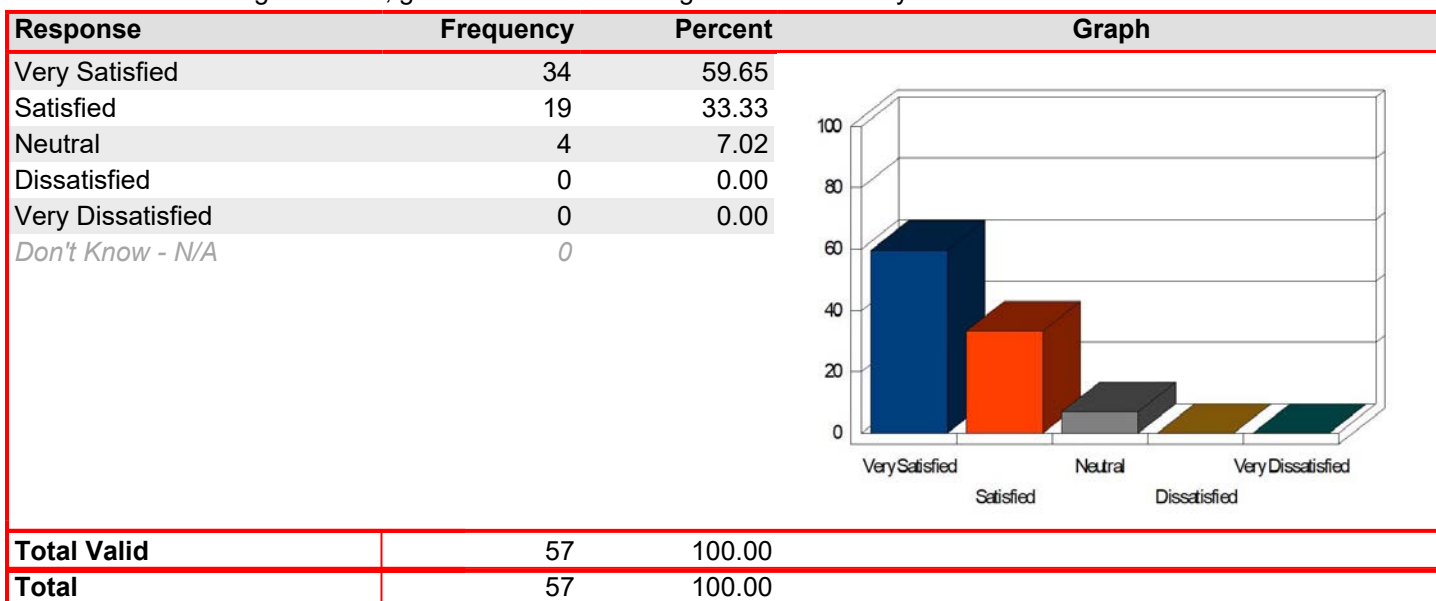
## Guidance/Counseling - Student advising process

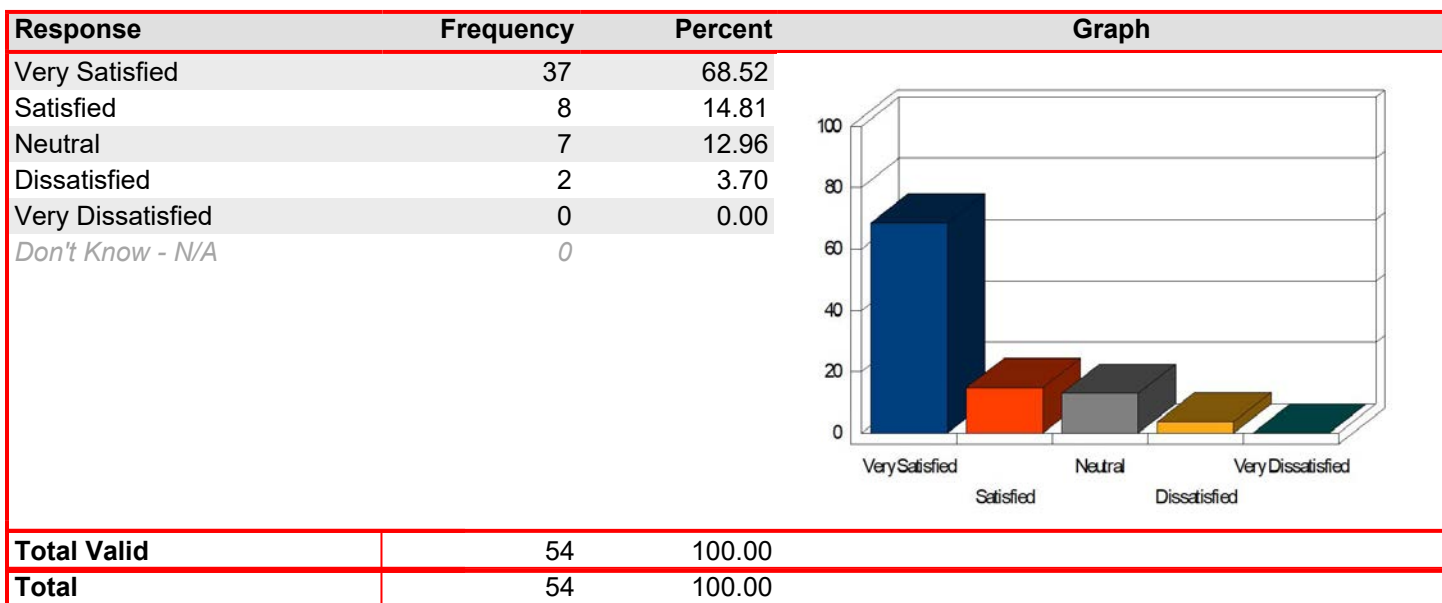
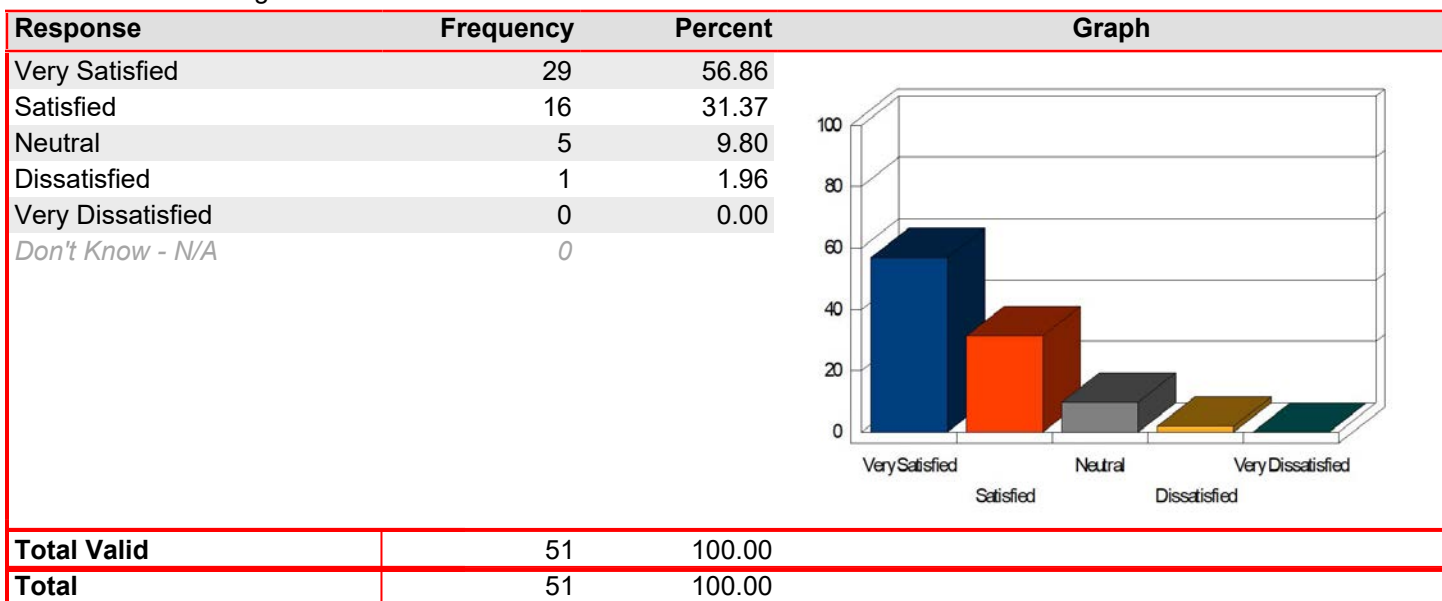
Mean: 4.46



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

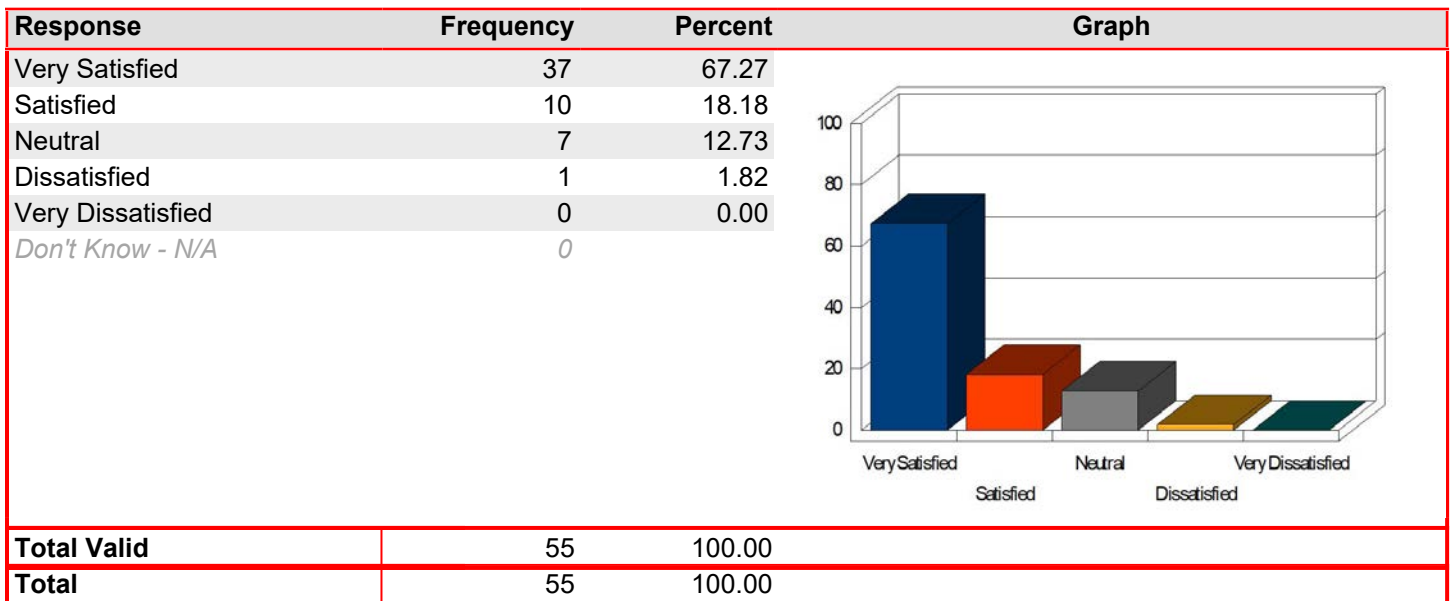
Mean: 4.53





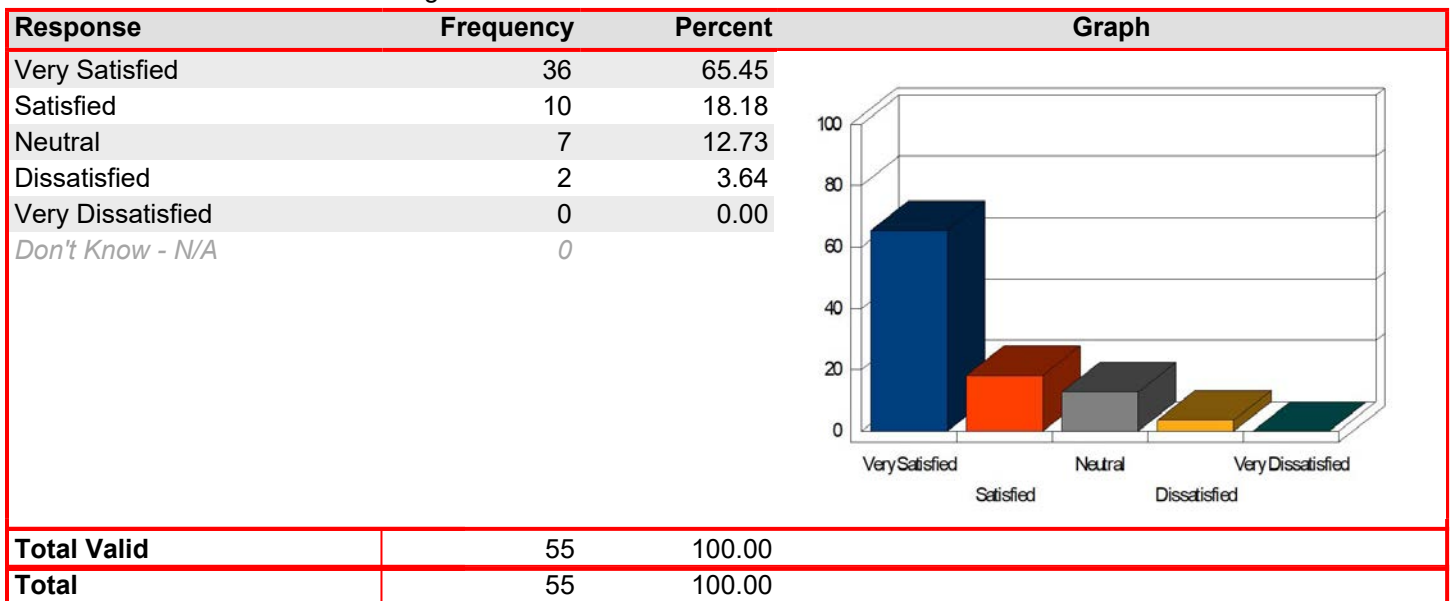
## Business Office/Cashier - Friendliness of staff

Mean: 4.51



## Business Office/Cashier - Knowledge of staff

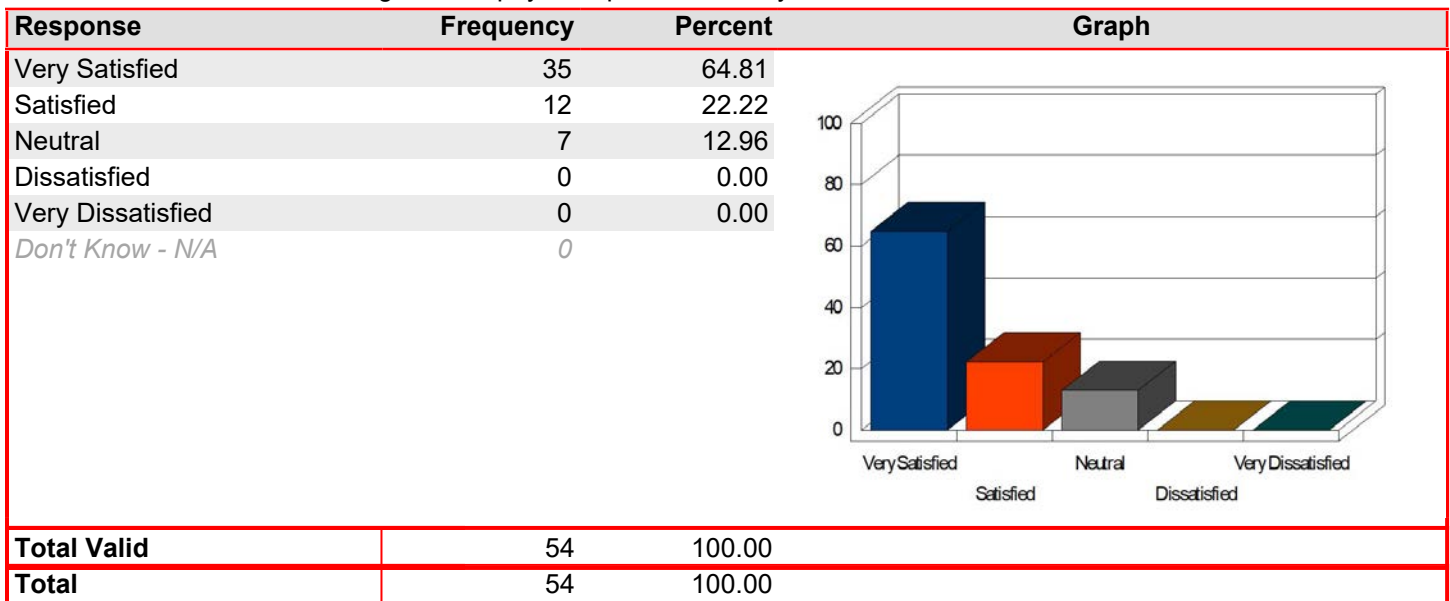
Mean: 4.45





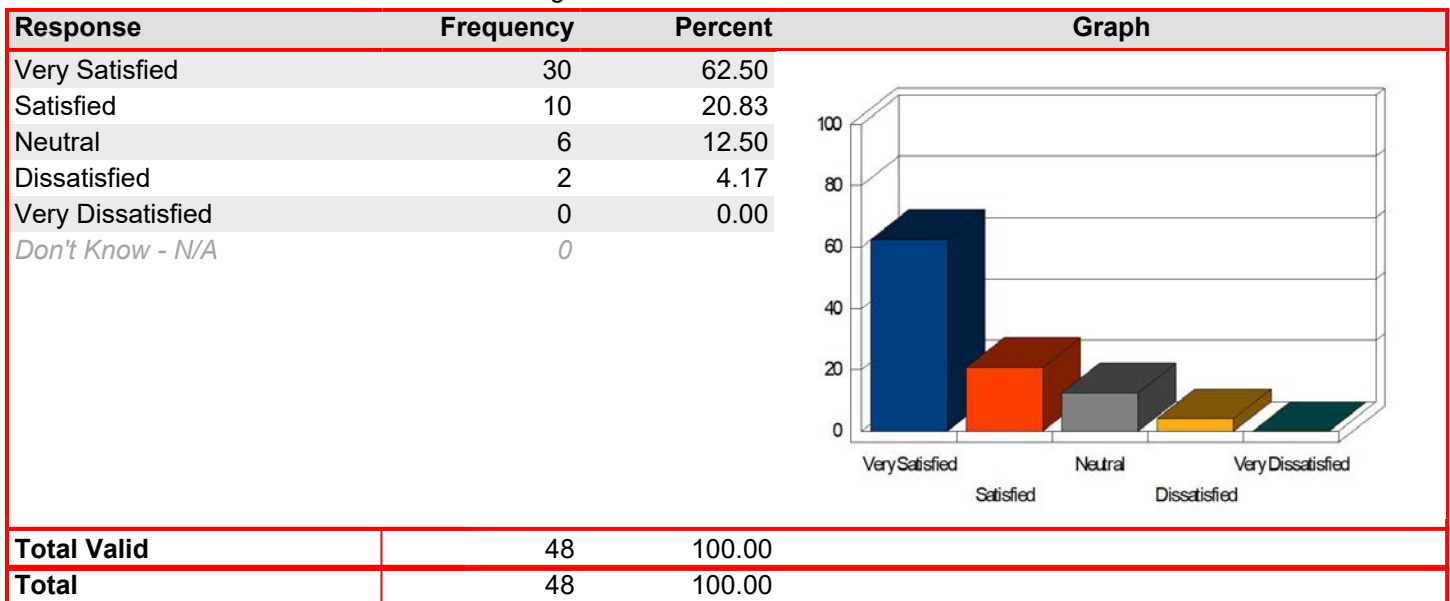
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.52



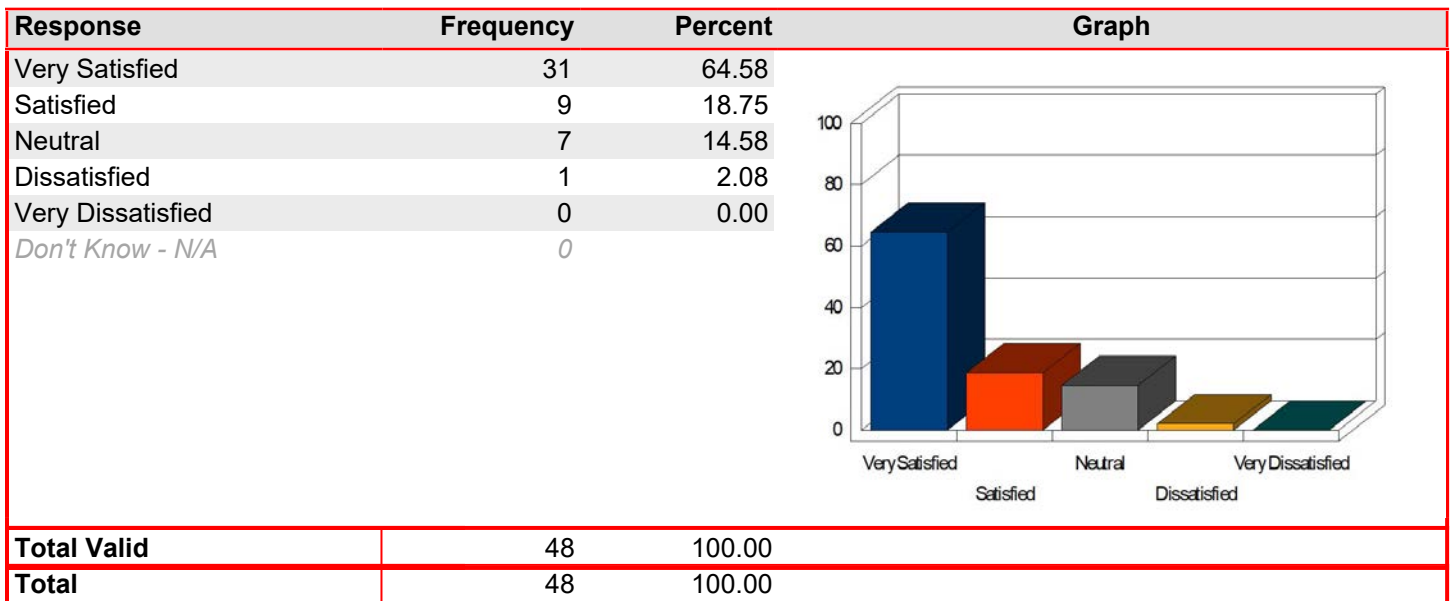
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.42



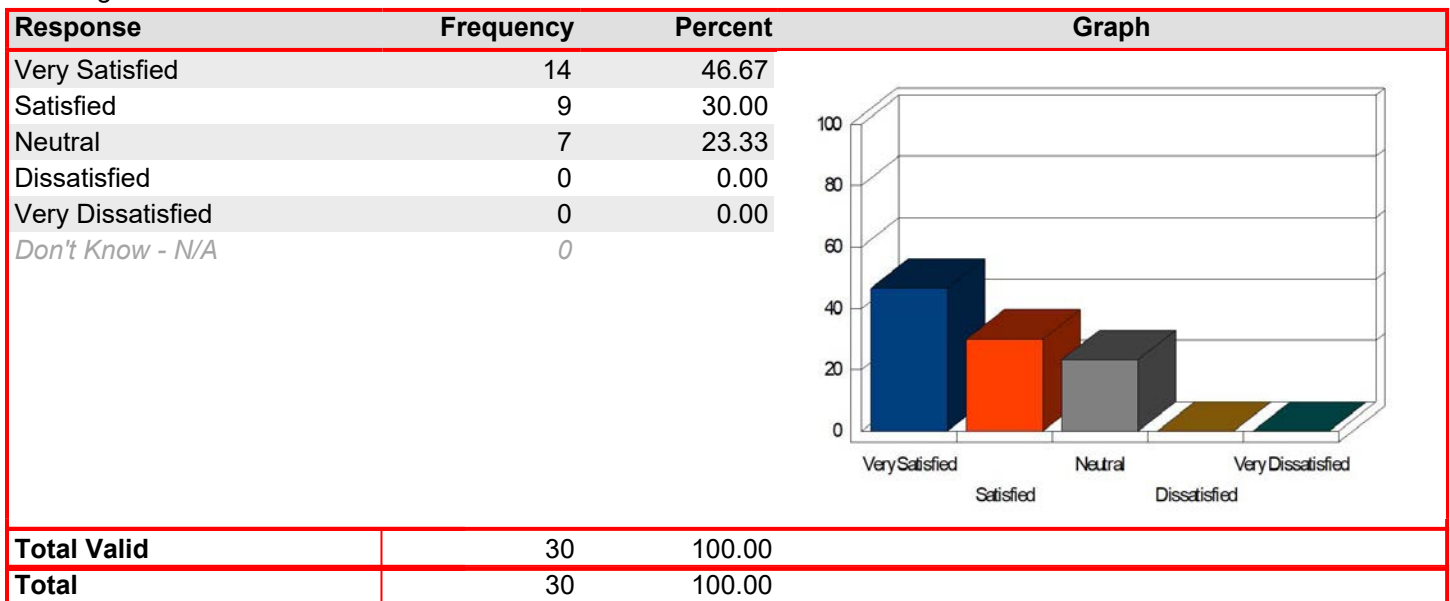
## Business Office/Cashier - Website information

Mean: 4.46



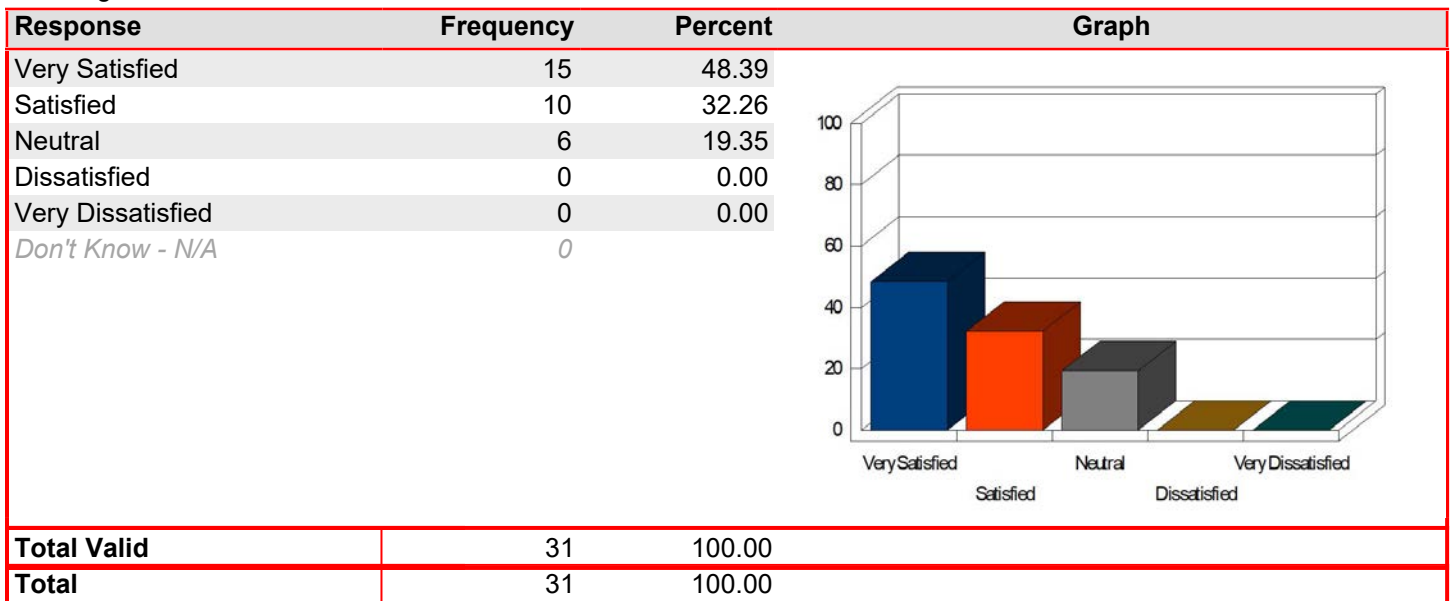
## Tutoring/CAPS - Assistance of staff

Mean: 4.23



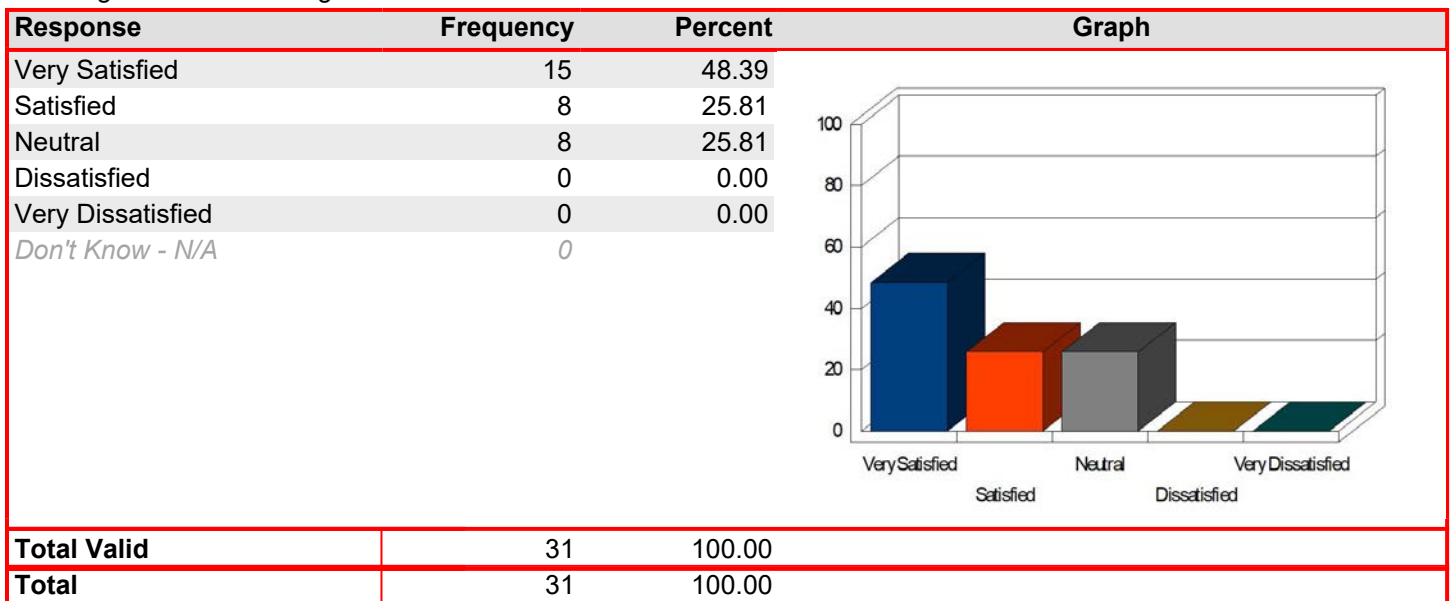
## Tutoring/CAPS - Friendliness of staff

Mean: 4.29



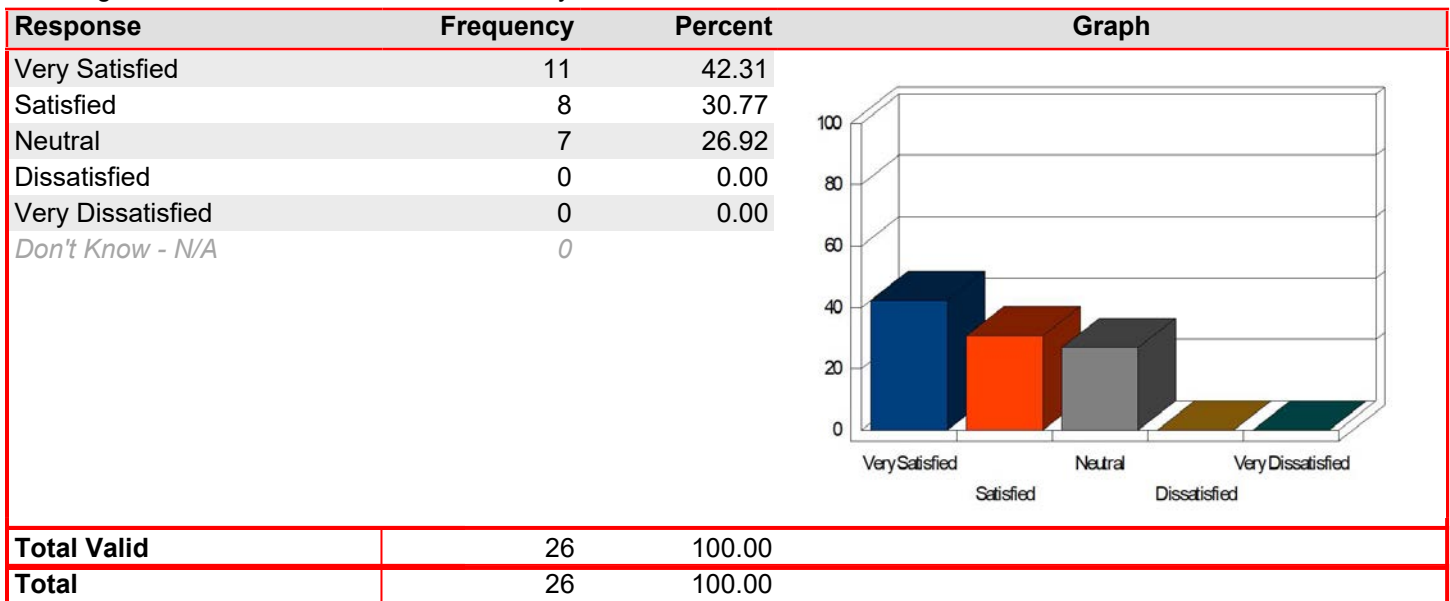
## Tutoring/CAPS - Knowledge of staff

Mean: 4.23



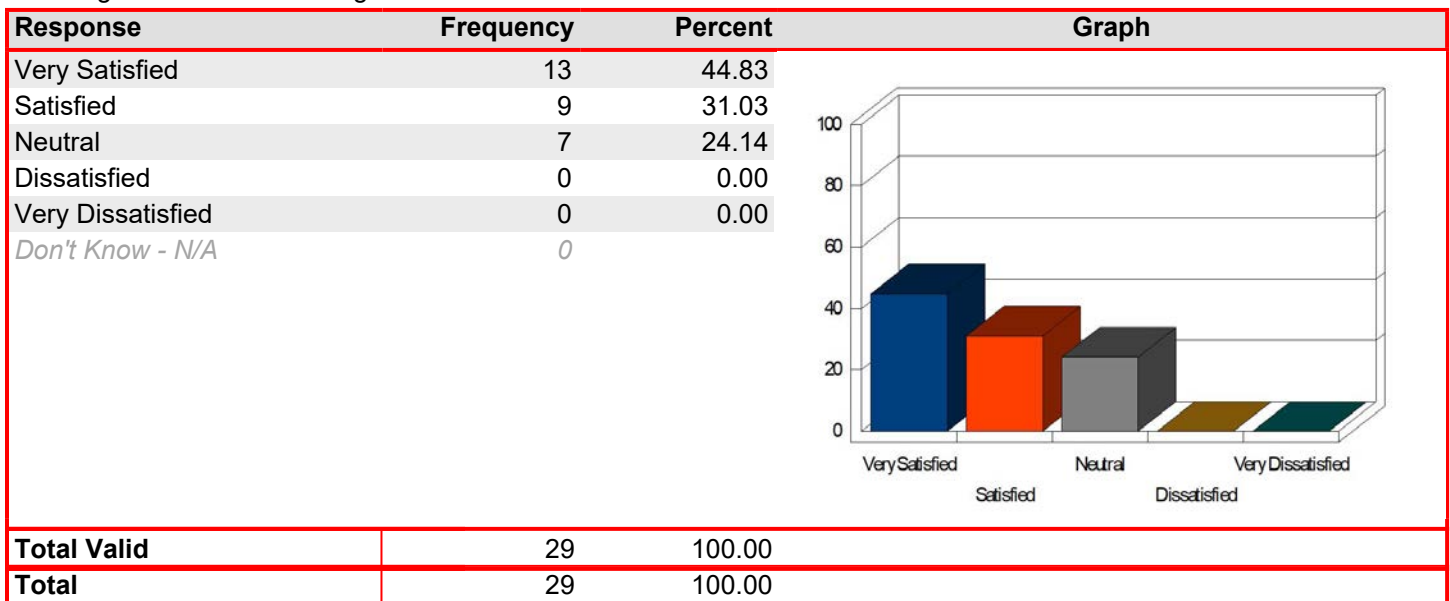
Tutoring/CAPS - Documented student disability services

Mean: 4.15



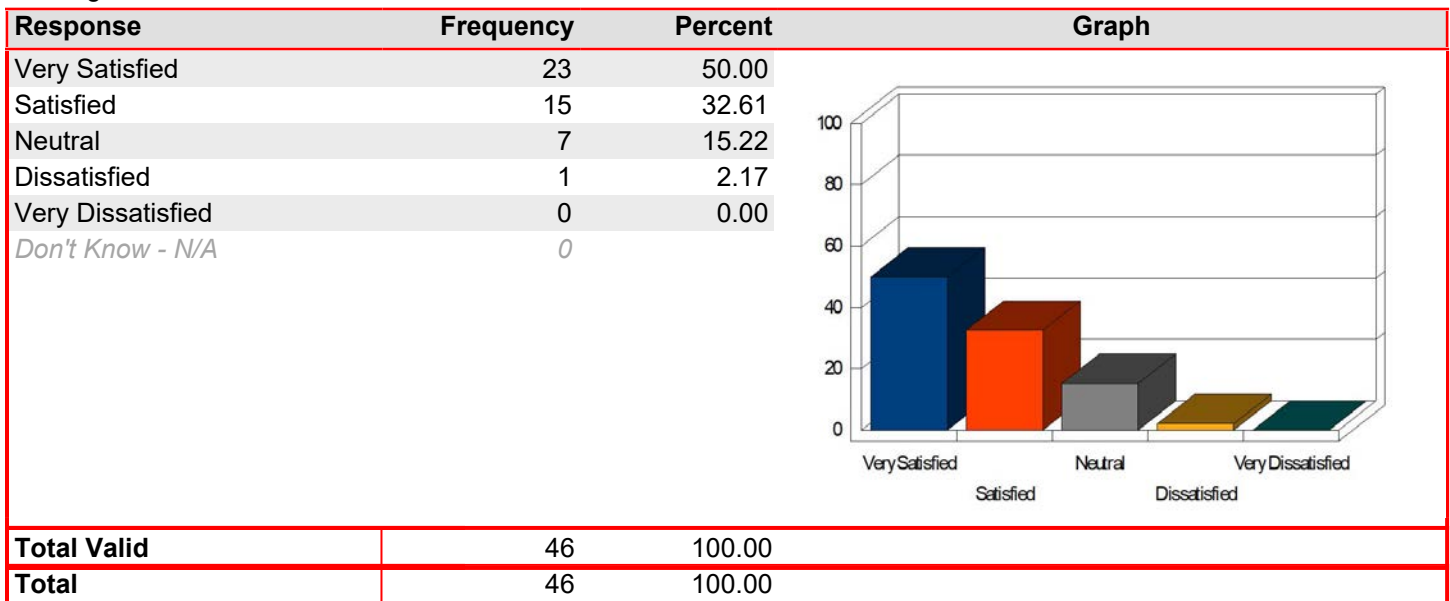
Tutoring/CAPS - Peer tutoring services

Mean: 4.21



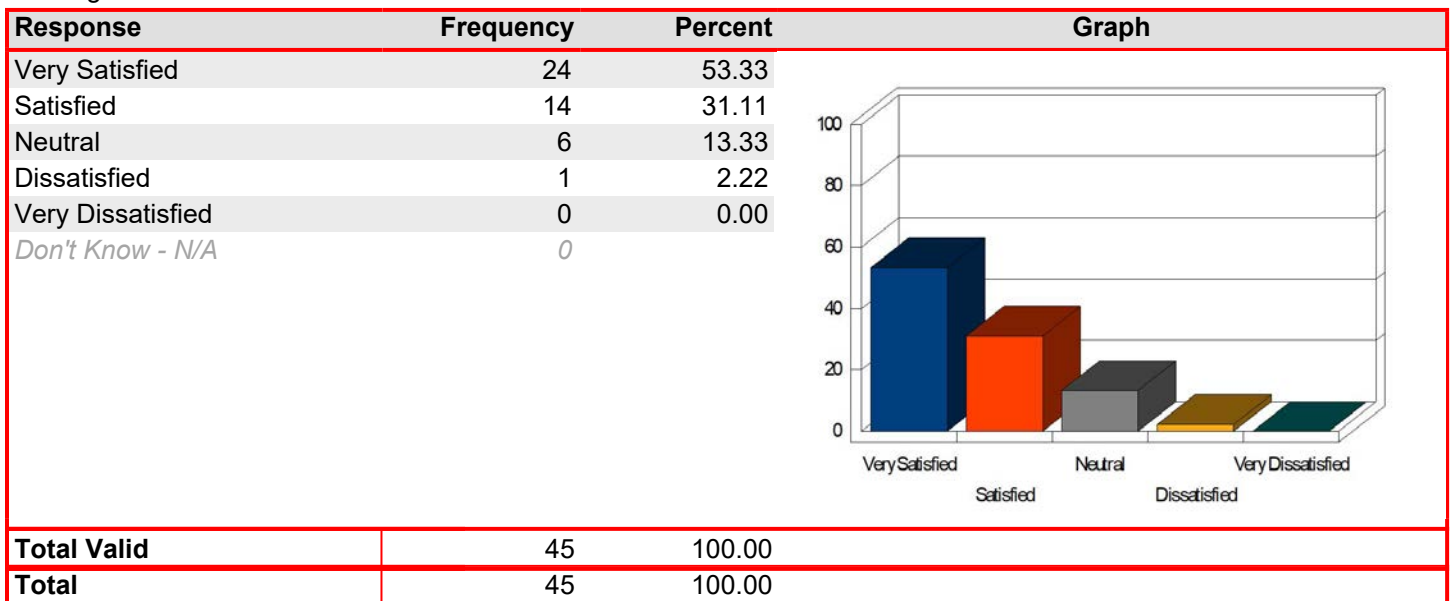
## Testing Services - Assistance of staff

Mean: 4.30



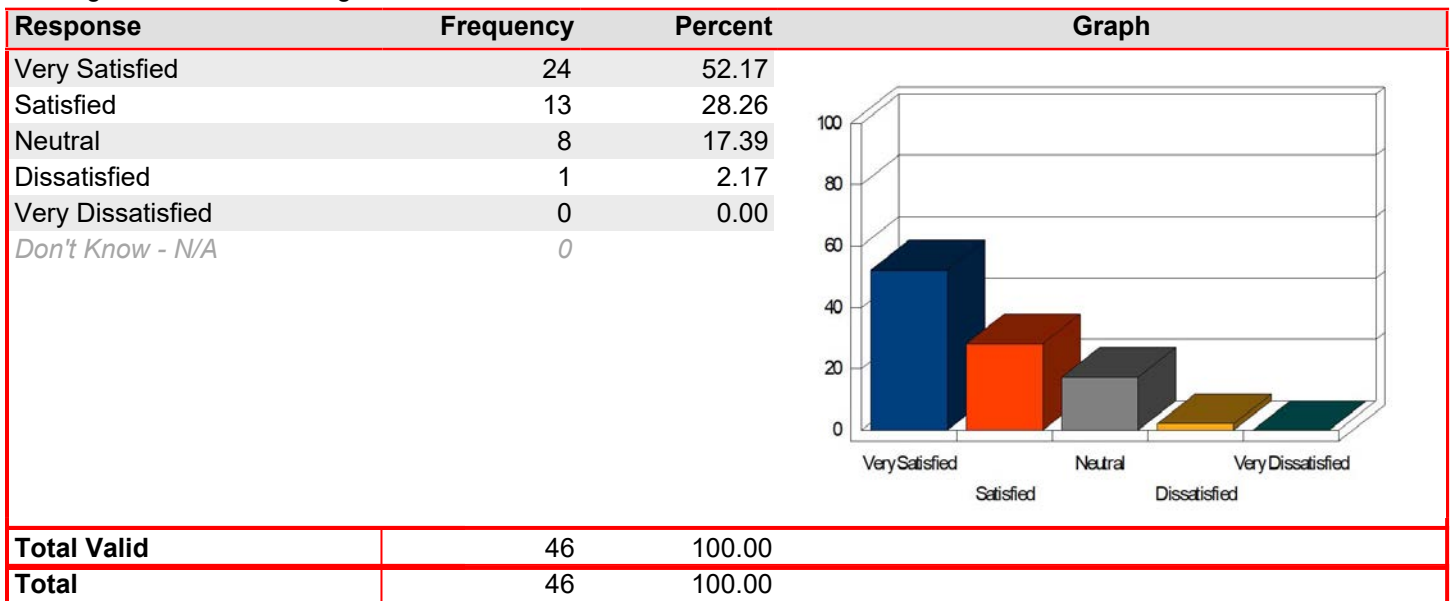
## Testing Services - Friendliness of staff

Mean: 4.36



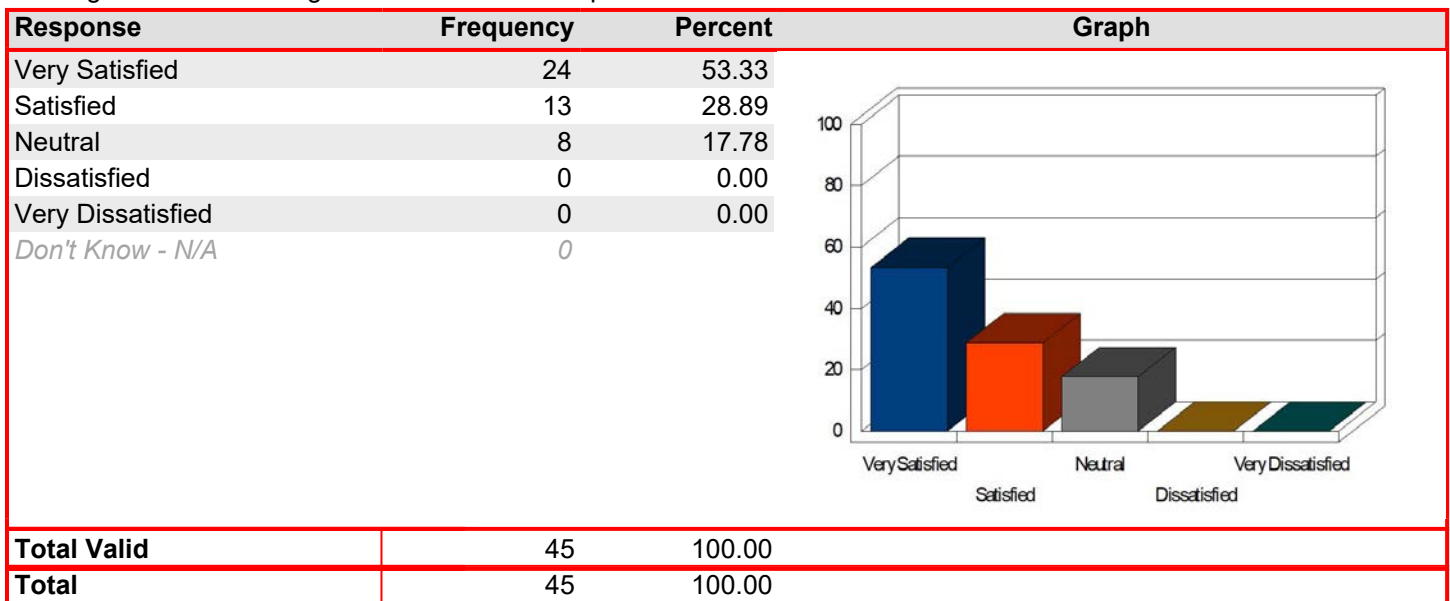
## Testing Services - Knowledge of staff

Mean: 4.30



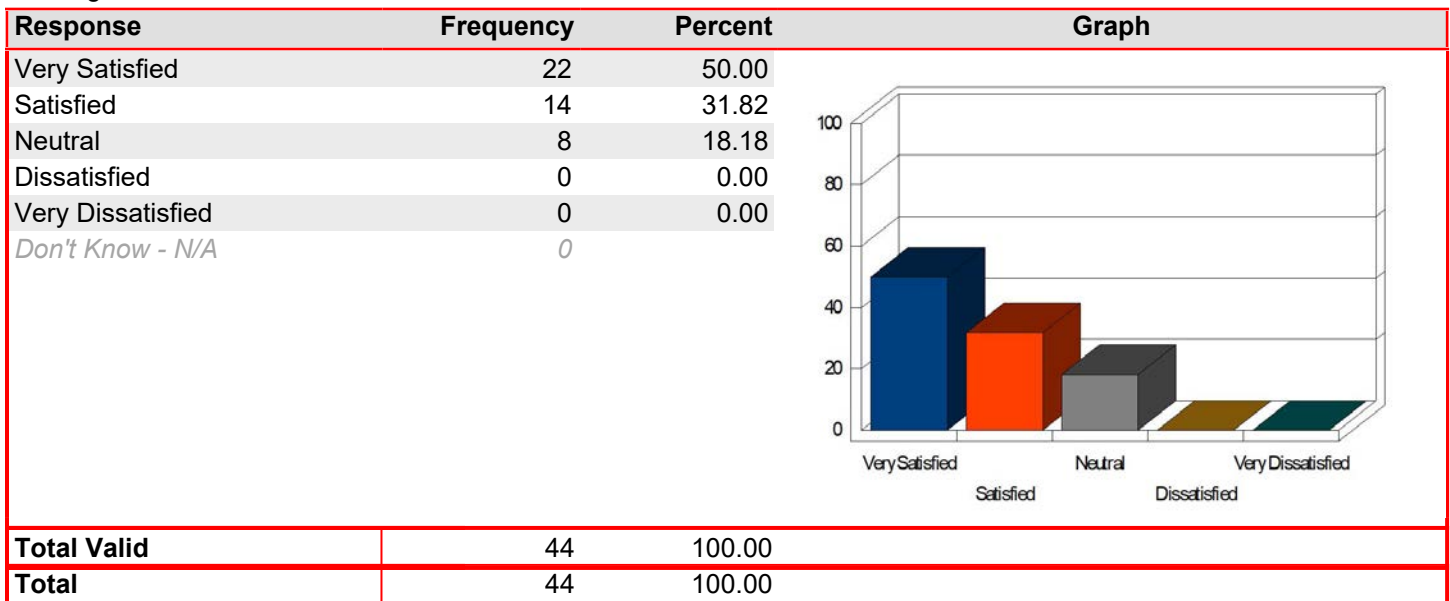
## Testing Services - Testing Center hours are adequate

Mean: 4.36



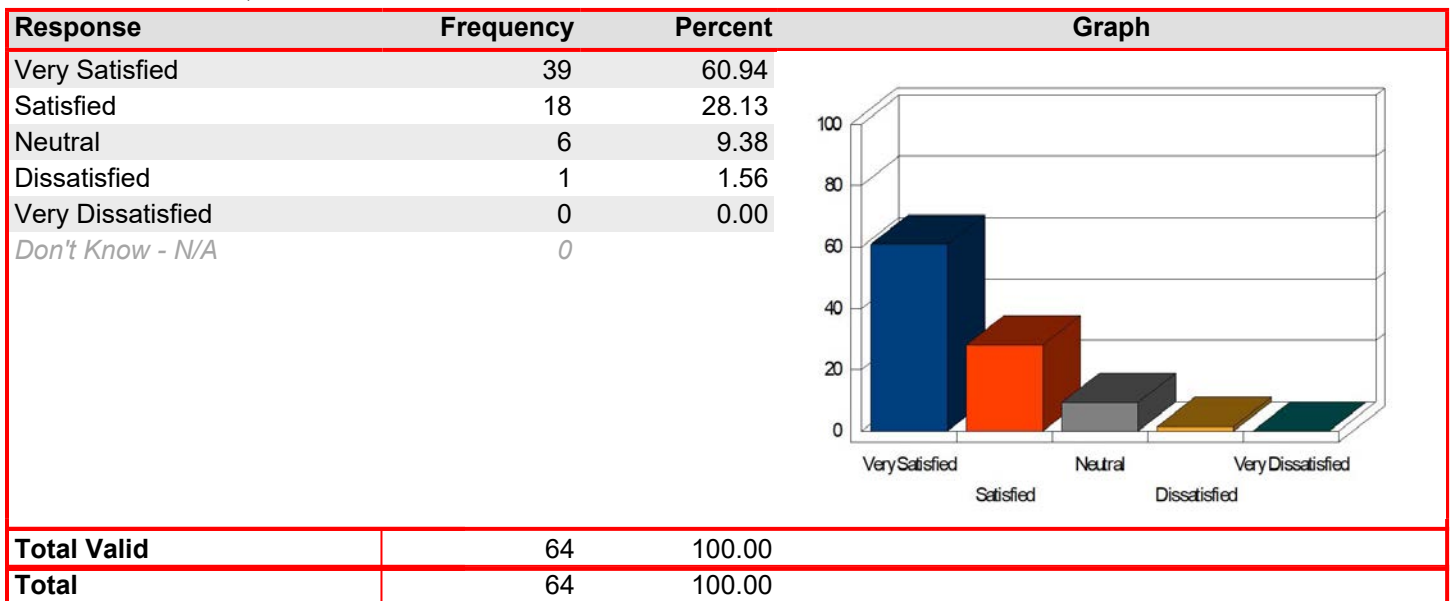
## Testing Services - Website information

Mean: 4.32



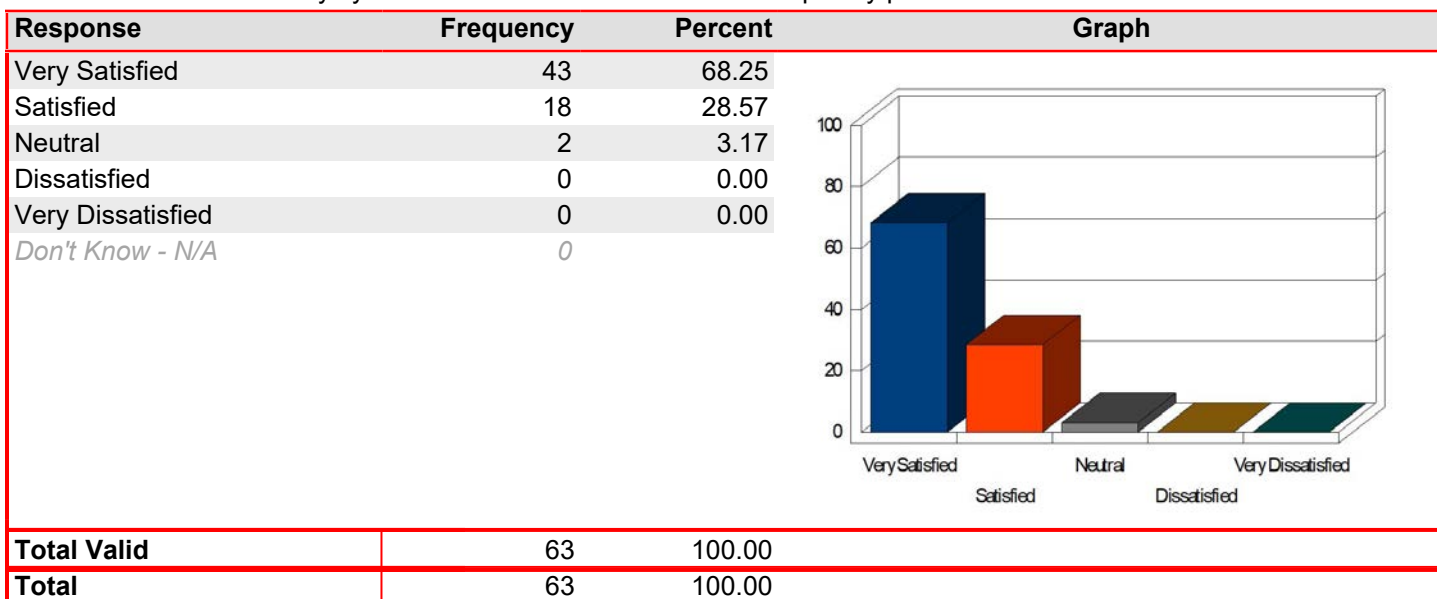
## Instruction - Overall, teachers care about me

Mean: 4.48



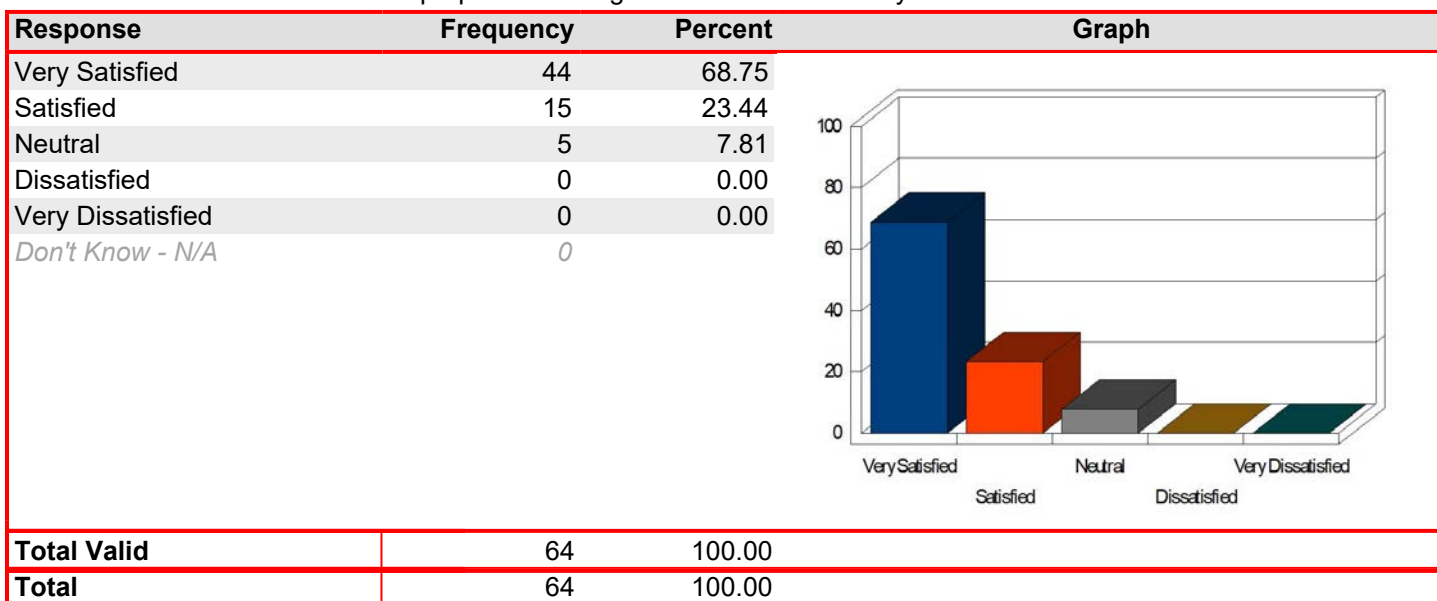
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.65



Instruction - Instructors were well-prepared and organized on first class day

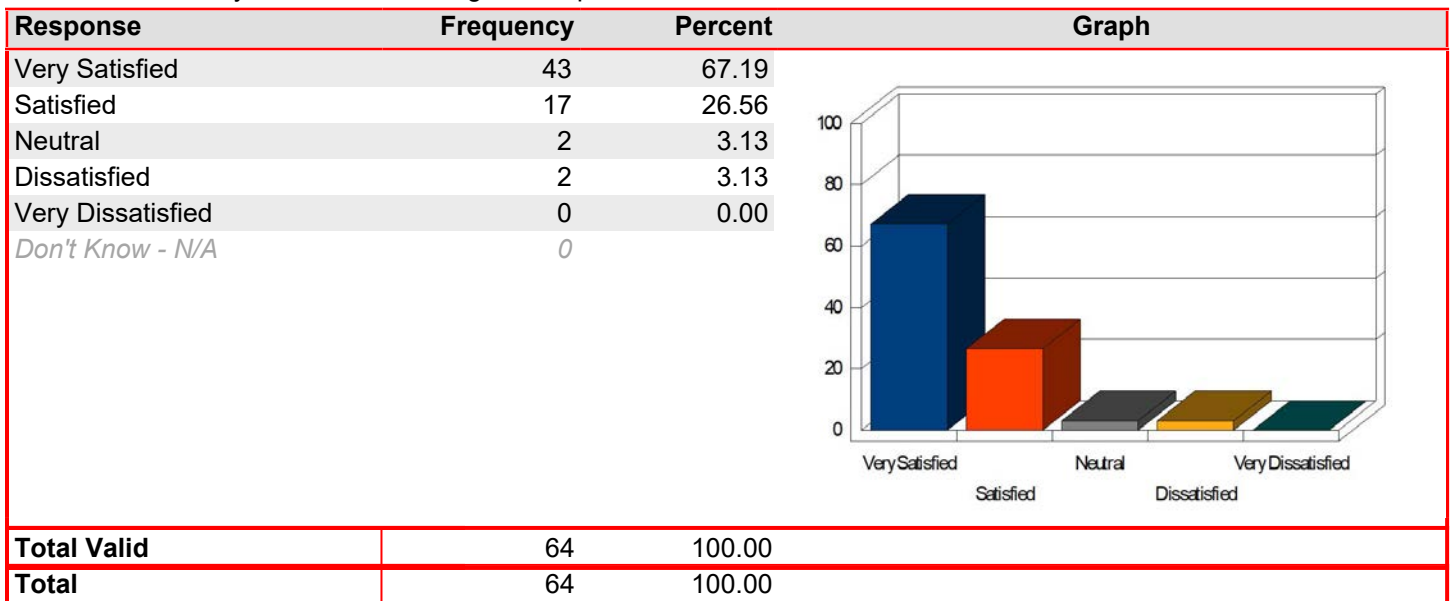
Mean: 4.61





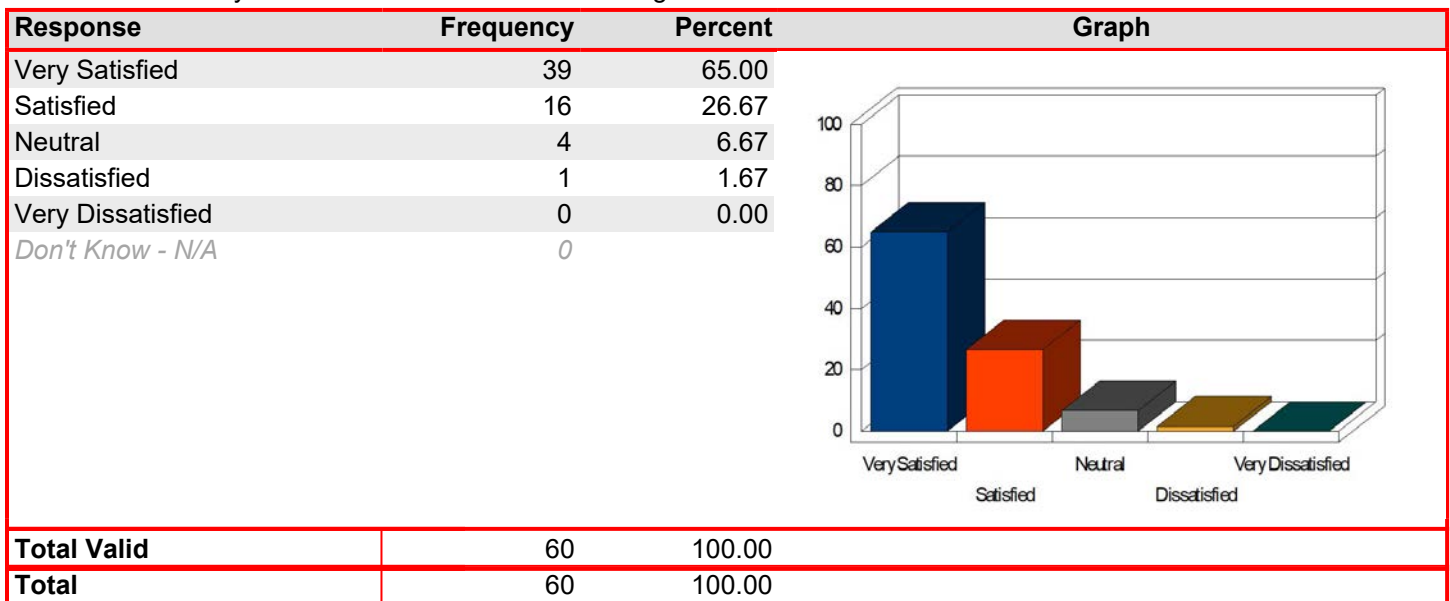
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.58



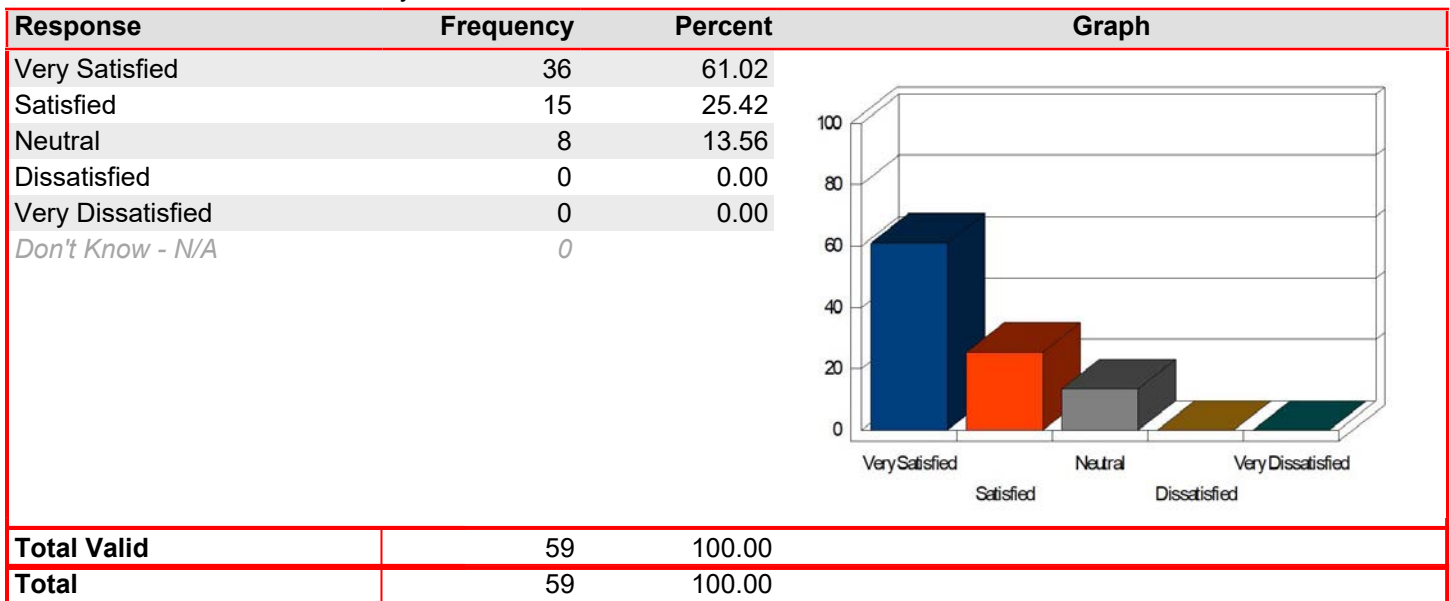
Instruction - Faculty are available after class and during office hours

Mean: 4.55



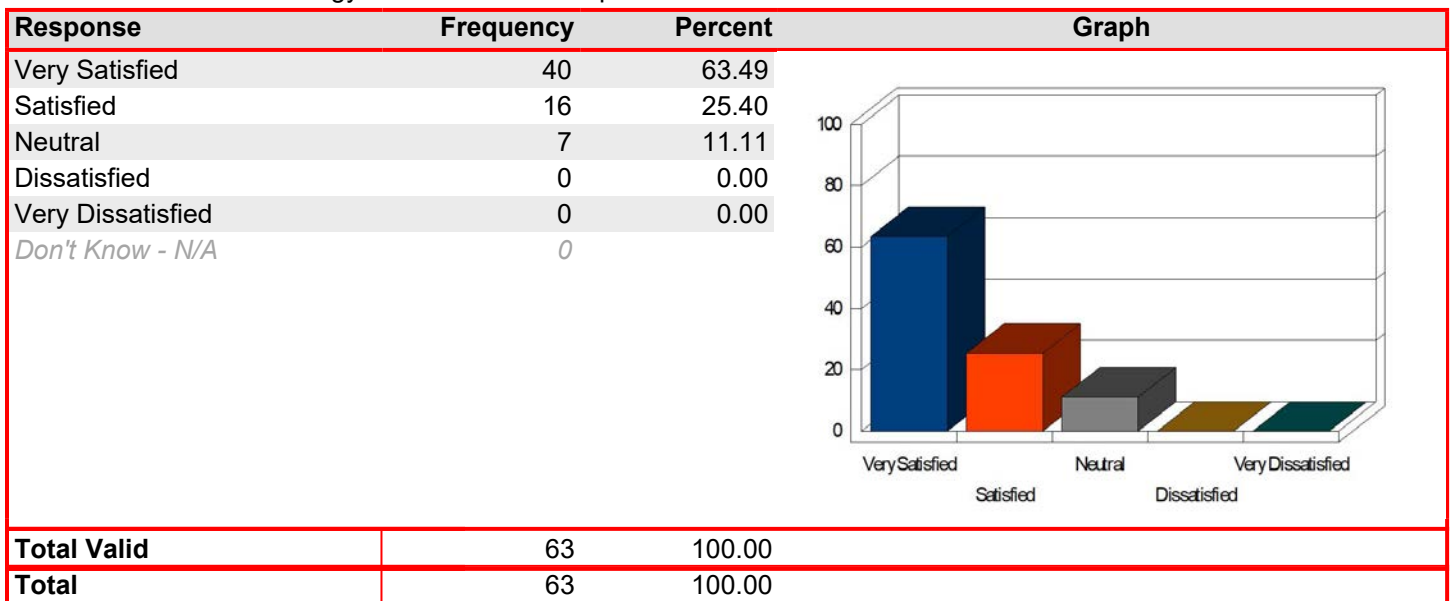
Overall-Student services routinely assisted me

Mean: 4.47



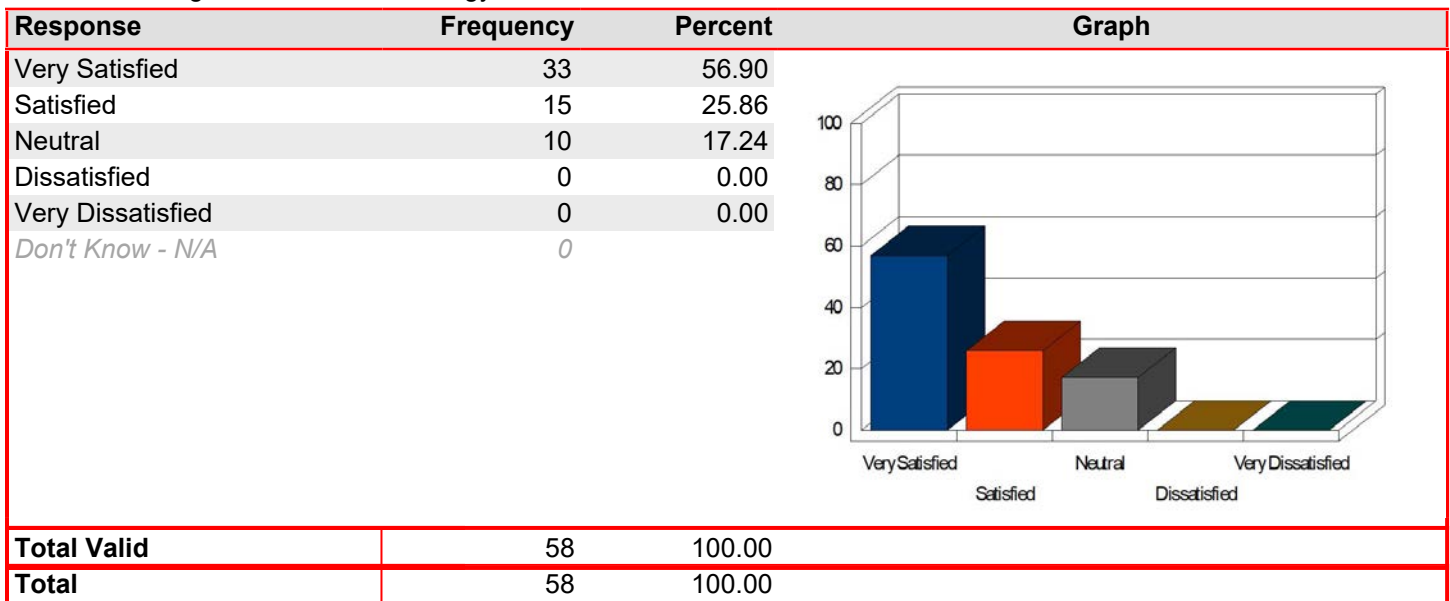
Overall-Access to technology resources was adequate

Mean: 4.52



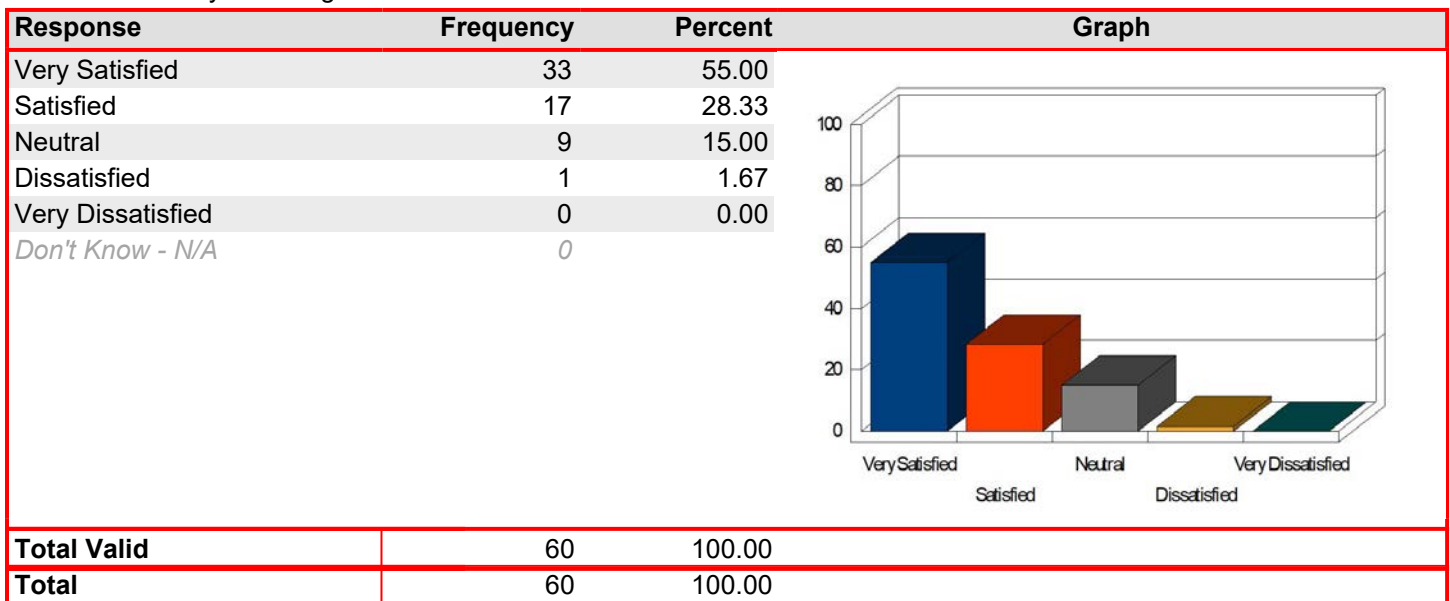
Overall-Training in the use of technology was available

Mean: 4.40



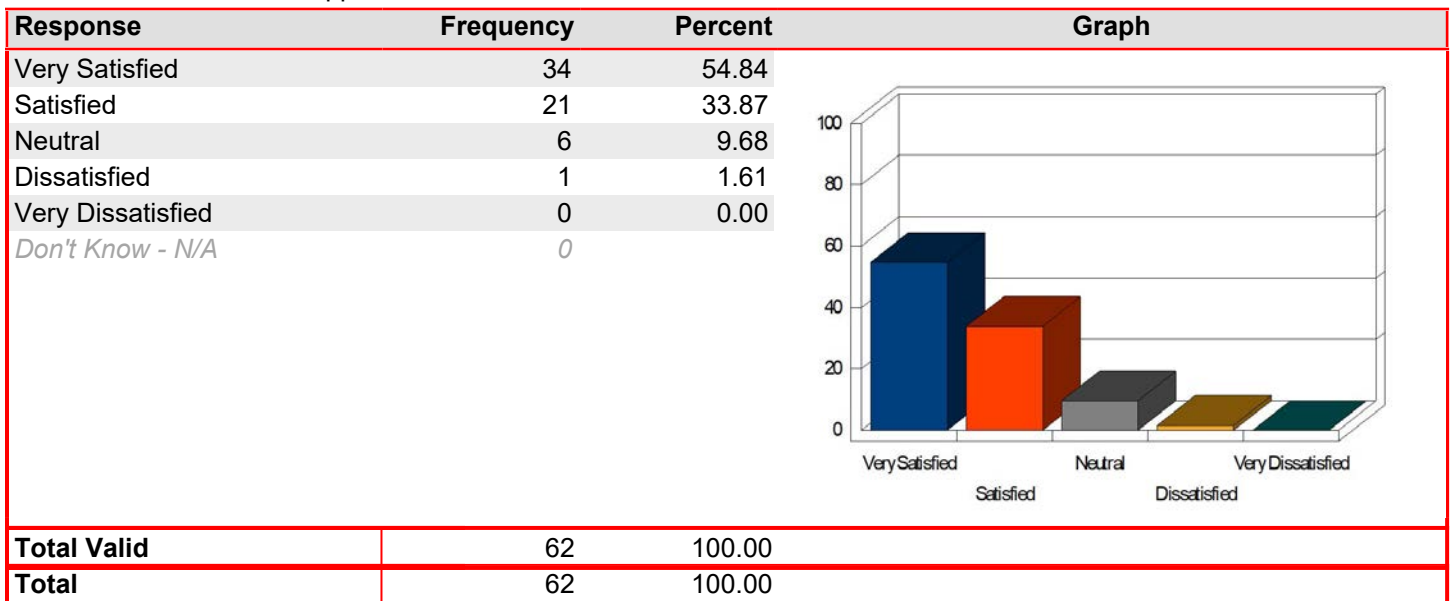
Overall-Efficiency receiving services

Mean: 4.37



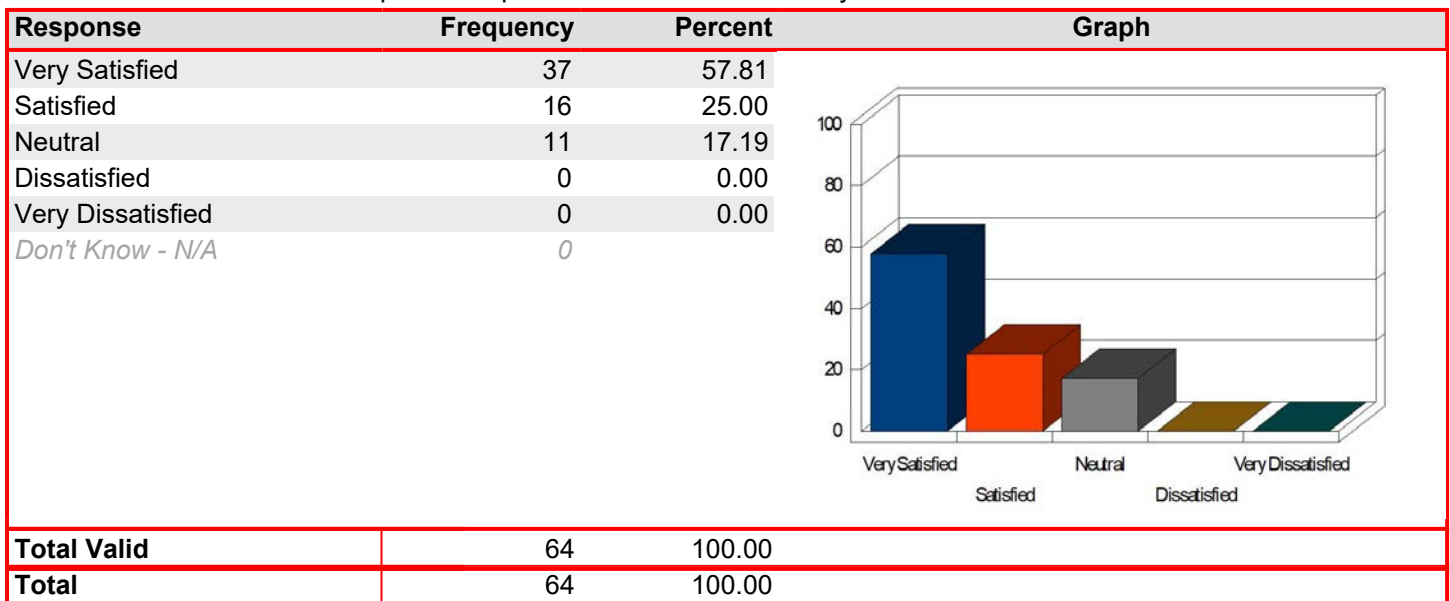
Overall-Administration is approachable

Mean: 4.42



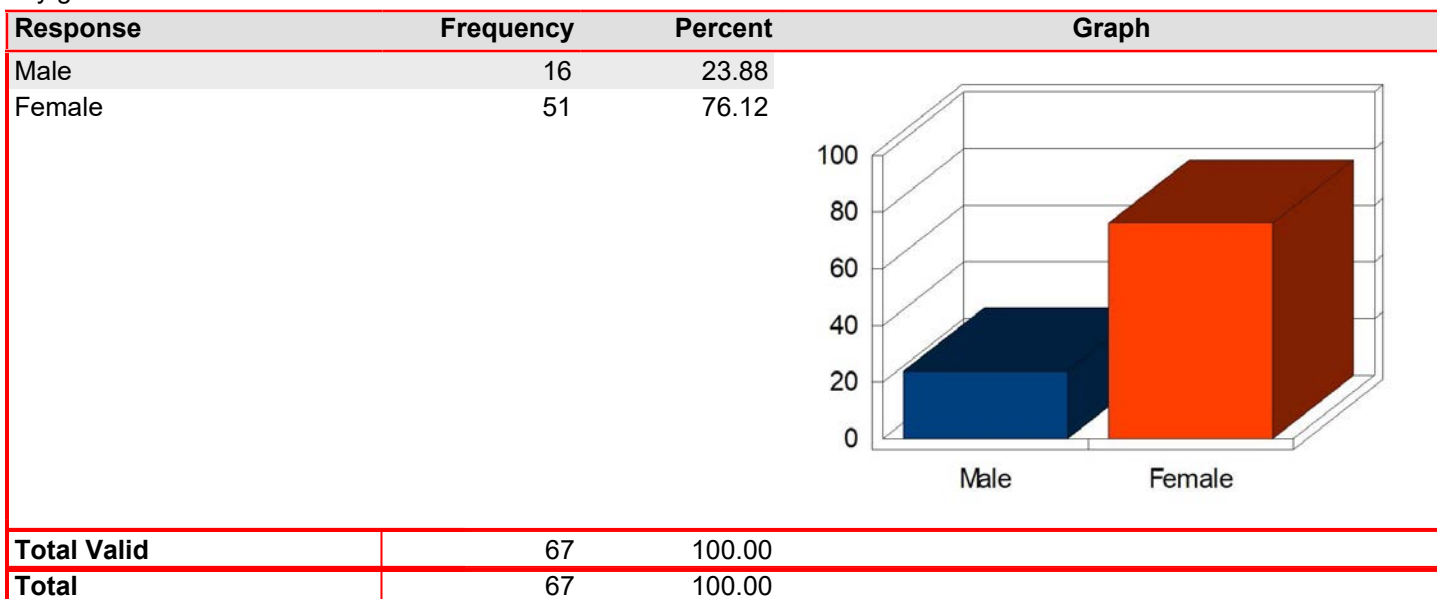
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.41



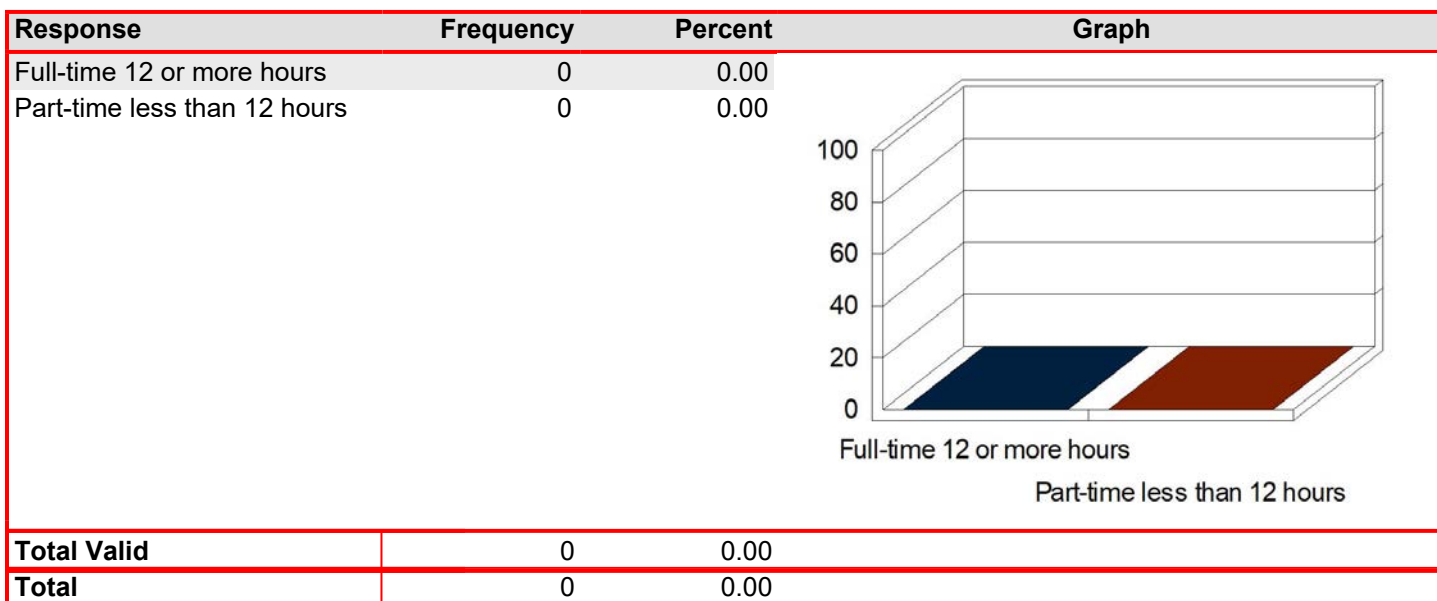
My gender is:

Mean: 1.76



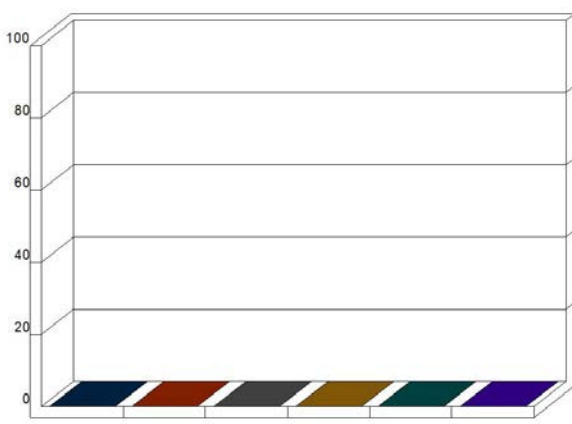
I am enrolled

Mean: -



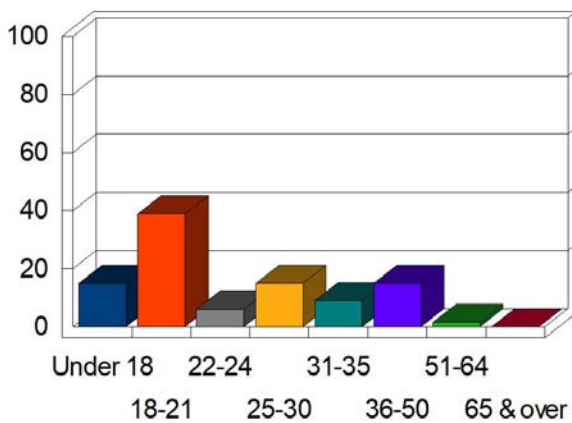
I take the majority of my classes

Mean: -

Response	Frequency	Percent	Graph
Athens	0	0.00	
Palestine	0	0.00	
Terrell	0	0.00	
Kaufman HSC	0	0.00	
Through Dual Credit	0	0.00	
Internet Video Other Distance	0	0.00	
ED Medium	0	0.00	
<b>Total Valid</b>	0	0.00	
<b>Total</b>	0	0.00	

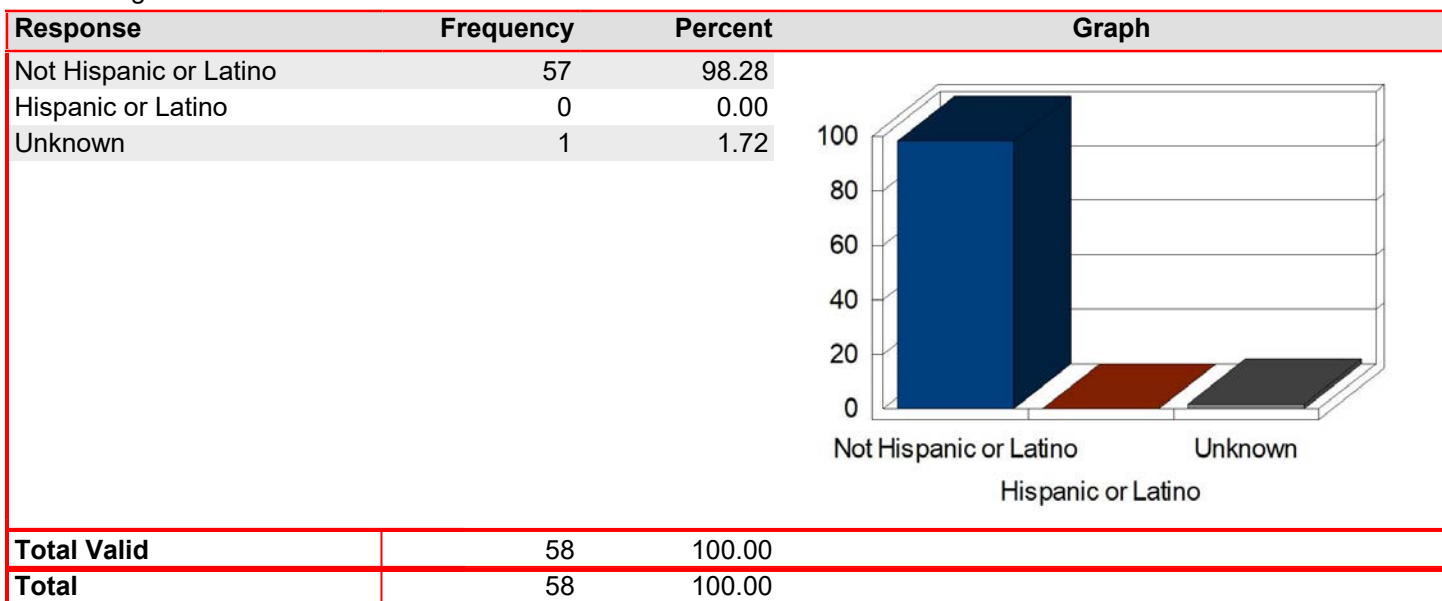
My age is:

Mean: 3.15

Response	Frequency	Percent	Graph
Under 18	10	14.93	
18-21	26	38.81	
22-24	4	5.97	
25-30	10	14.93	
31-35	6	8.96	
36-50	10	14.93	
51-64	1	1.49	
65 & over	0	0.00	
<b>Total Valid</b>	67	100.00	
<b>Total</b>	67	100.00	

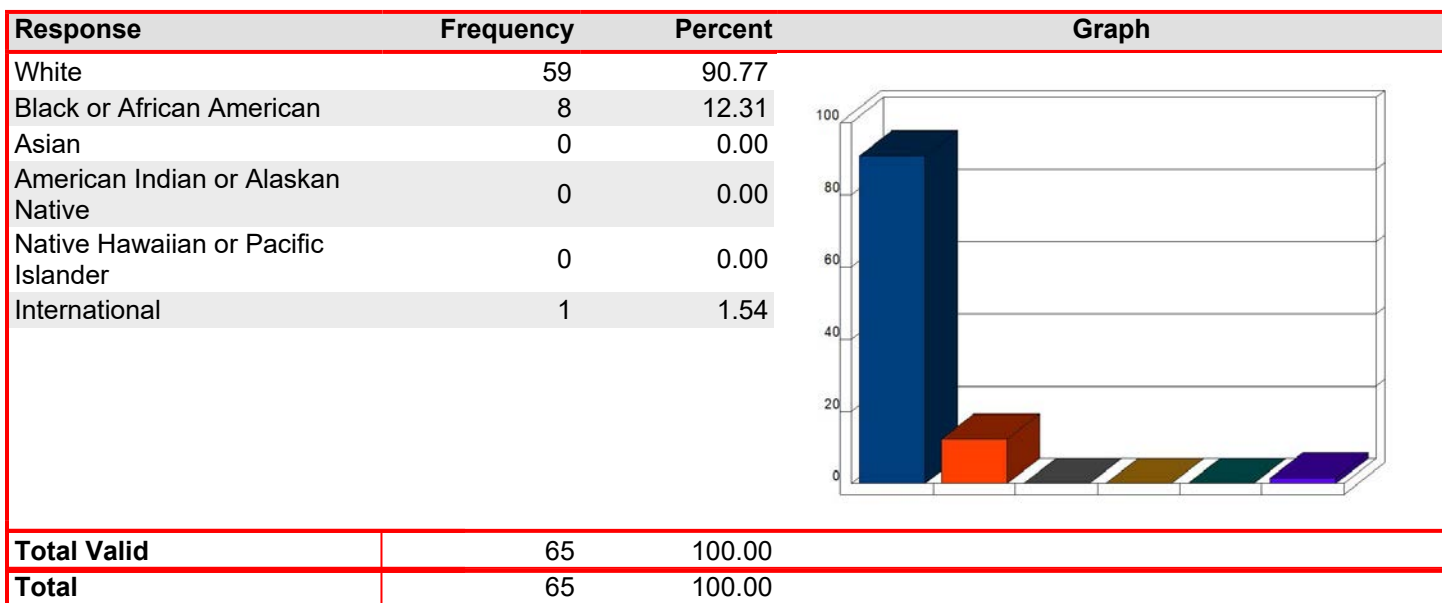
Ethnic Origin

Mean: 1.03



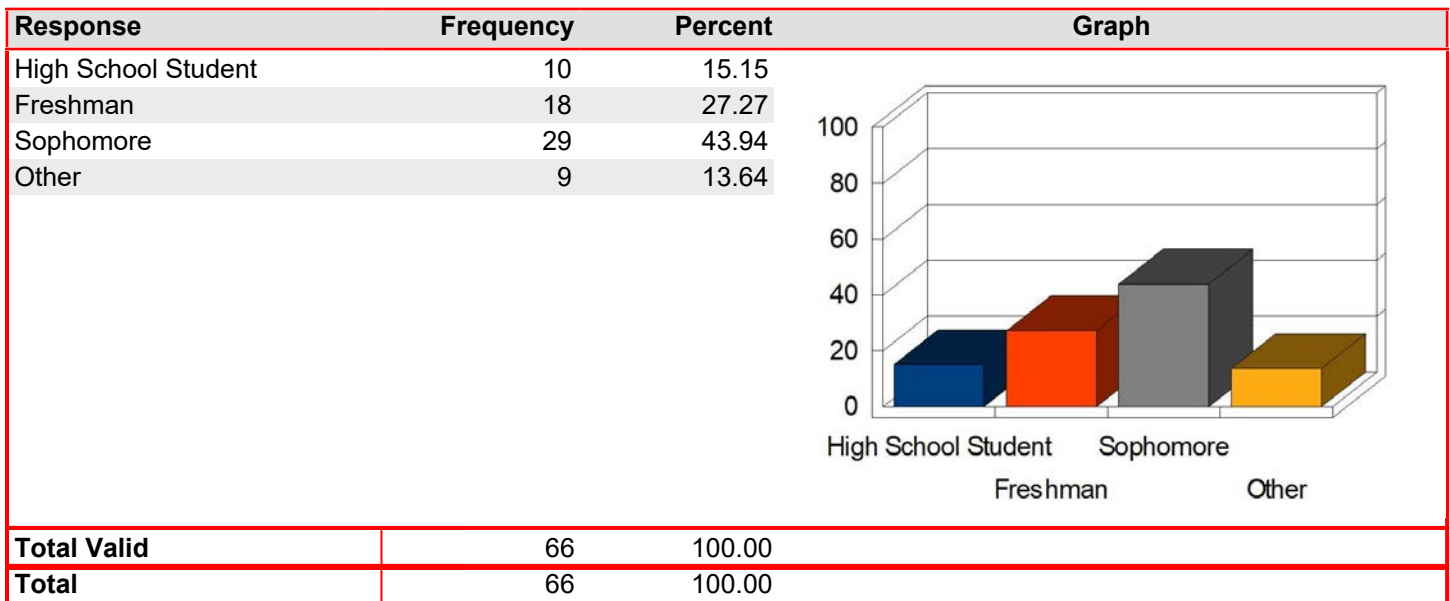
Race

Mean: -



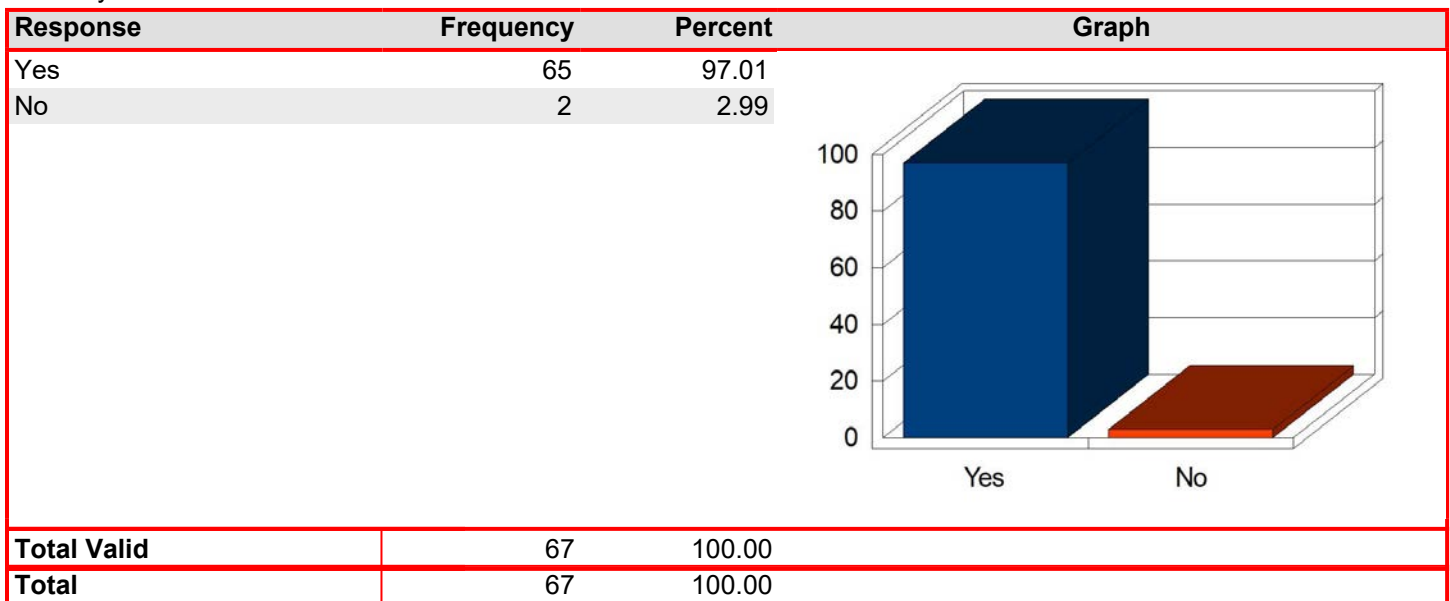
Student Classification:

Mean: 2.56



Would you recommend TVCC to a Friend?

Mean: 1.03





# Trinity Valley Community College

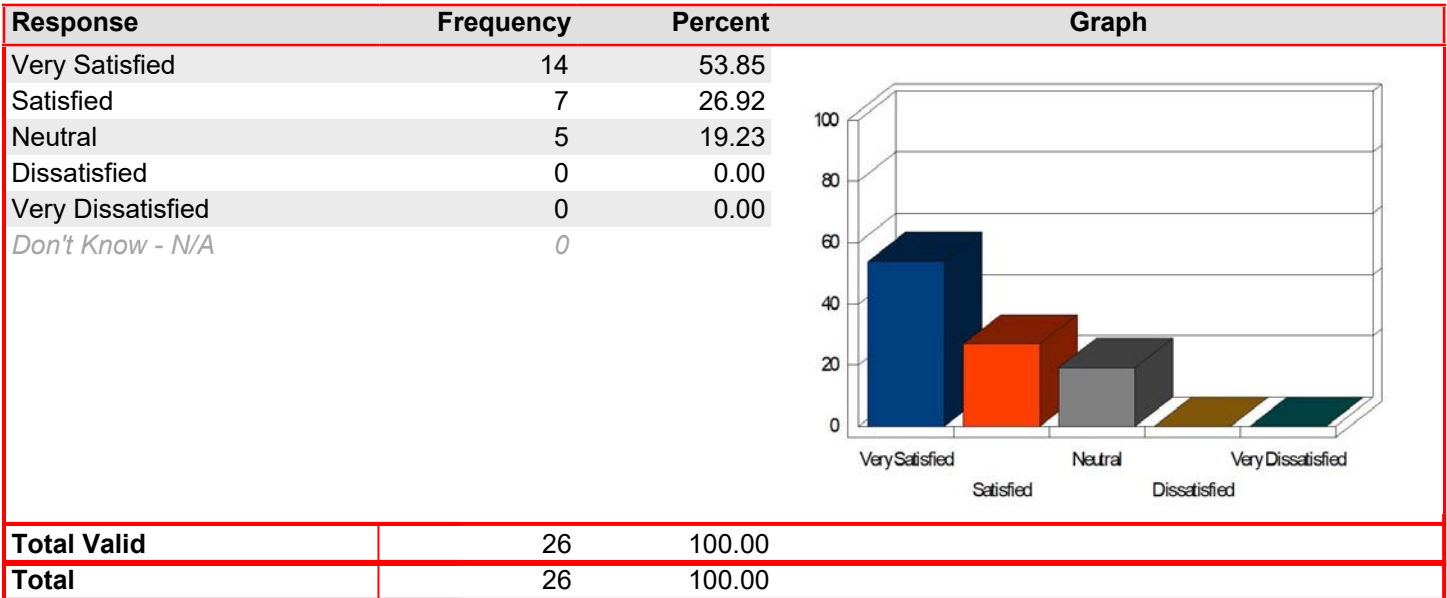
## Student Satisfaction Survey

2018

Internet Video Other Distance ED Medium

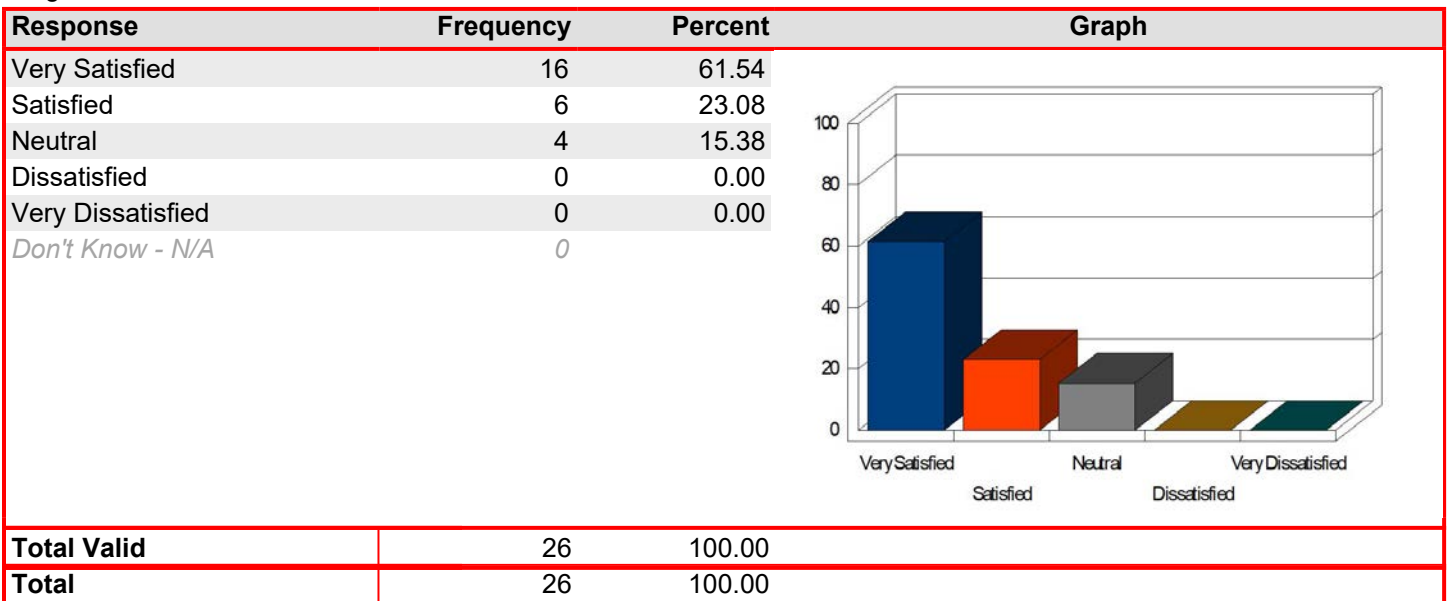
Registration & Admissions - Assistance of staff

Mean: 4.35



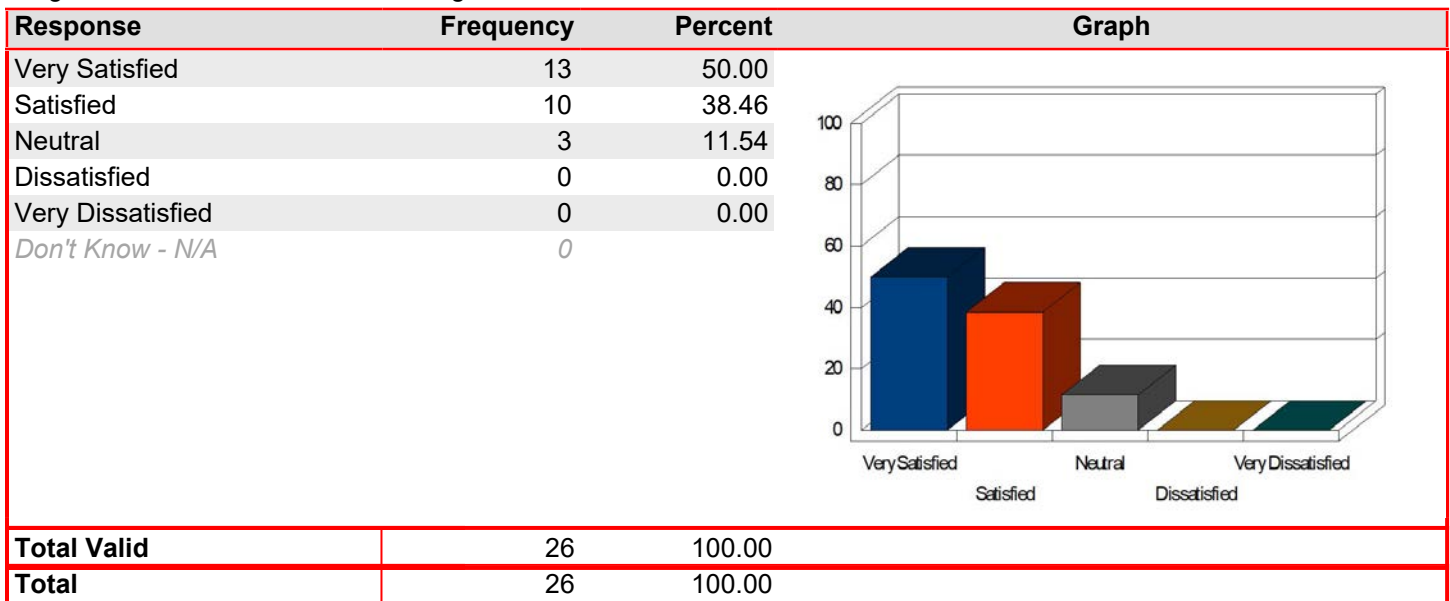
Registration & Admissions - Friendliness of staff

Mean: 4.46



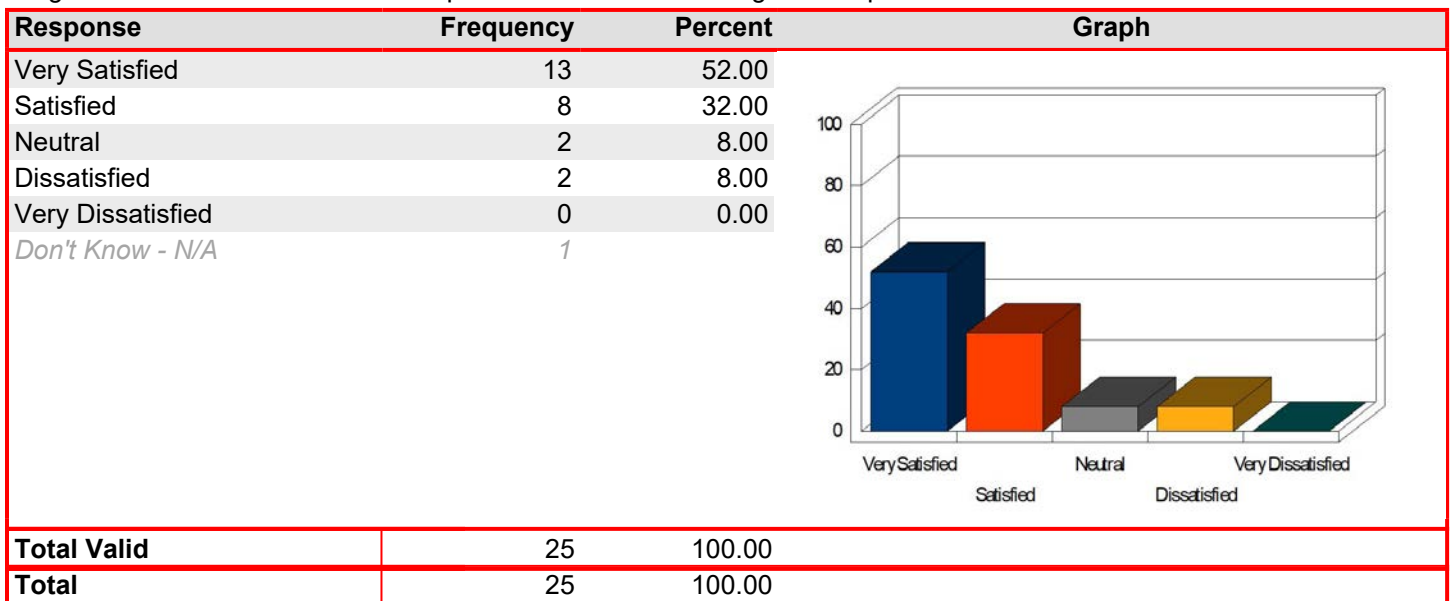
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.38



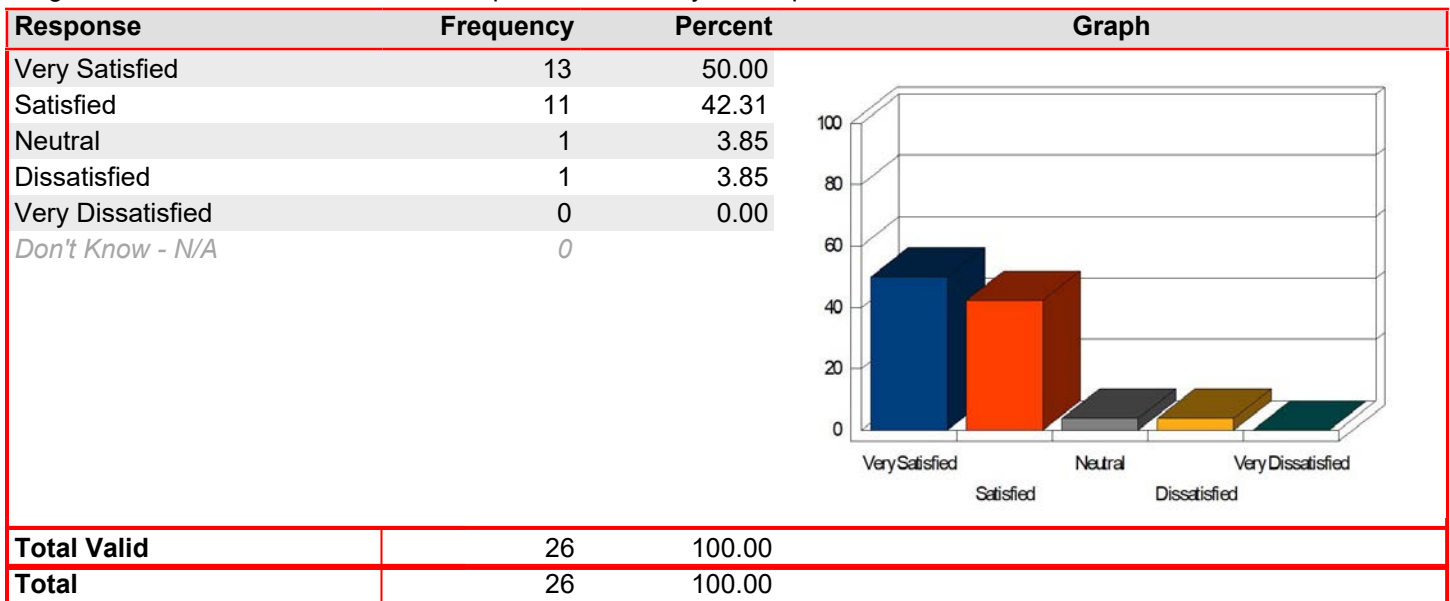
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.28



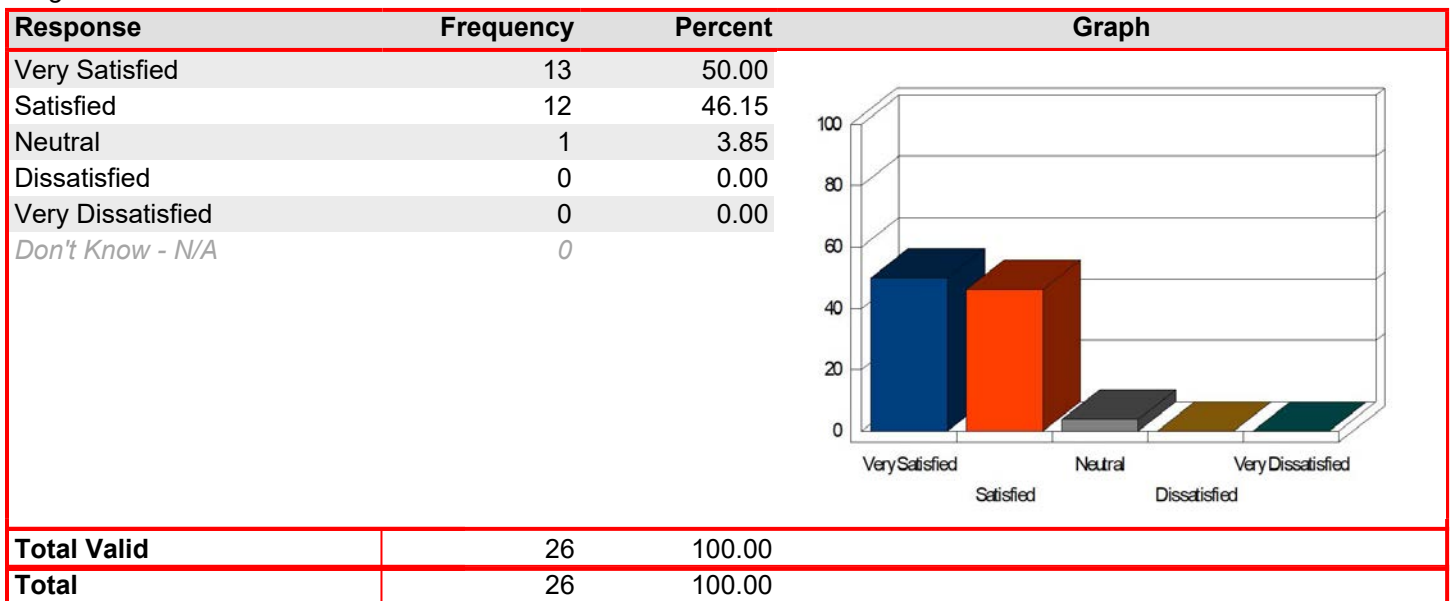
Registration & Admissions - Admissions process was easy to complete

Mean: 4.38



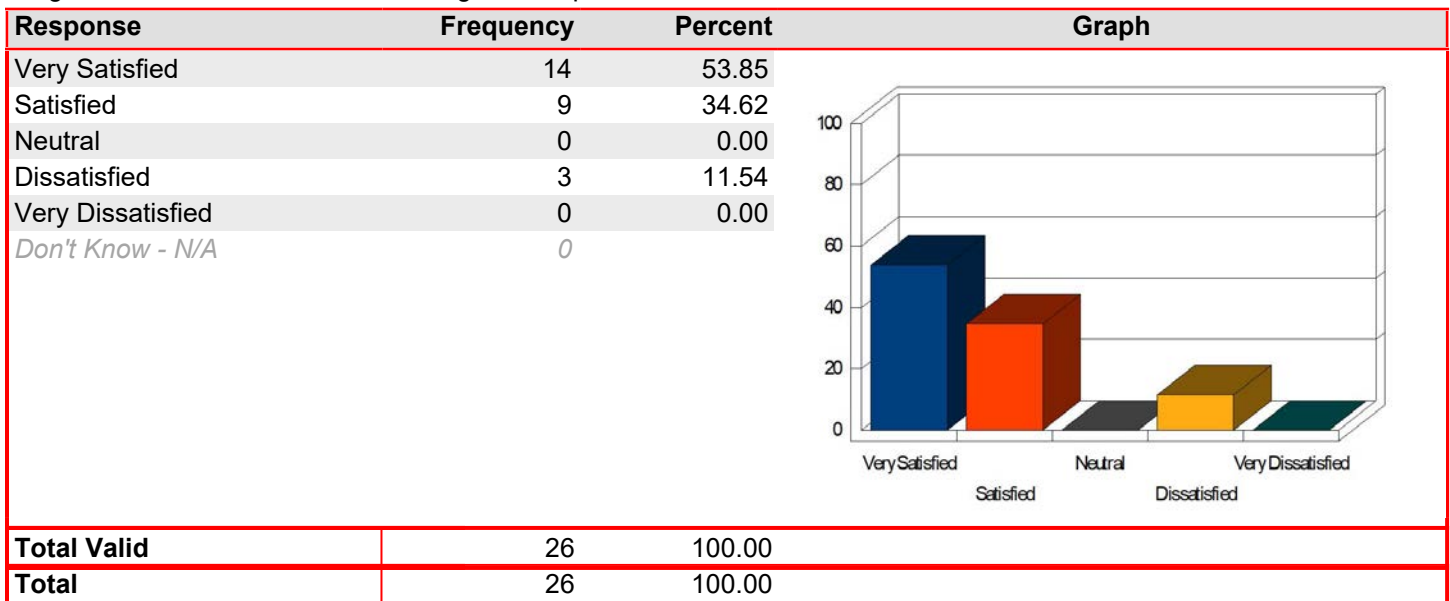
Registration & Admissions - Information I received was understandable

Mean: 4.46



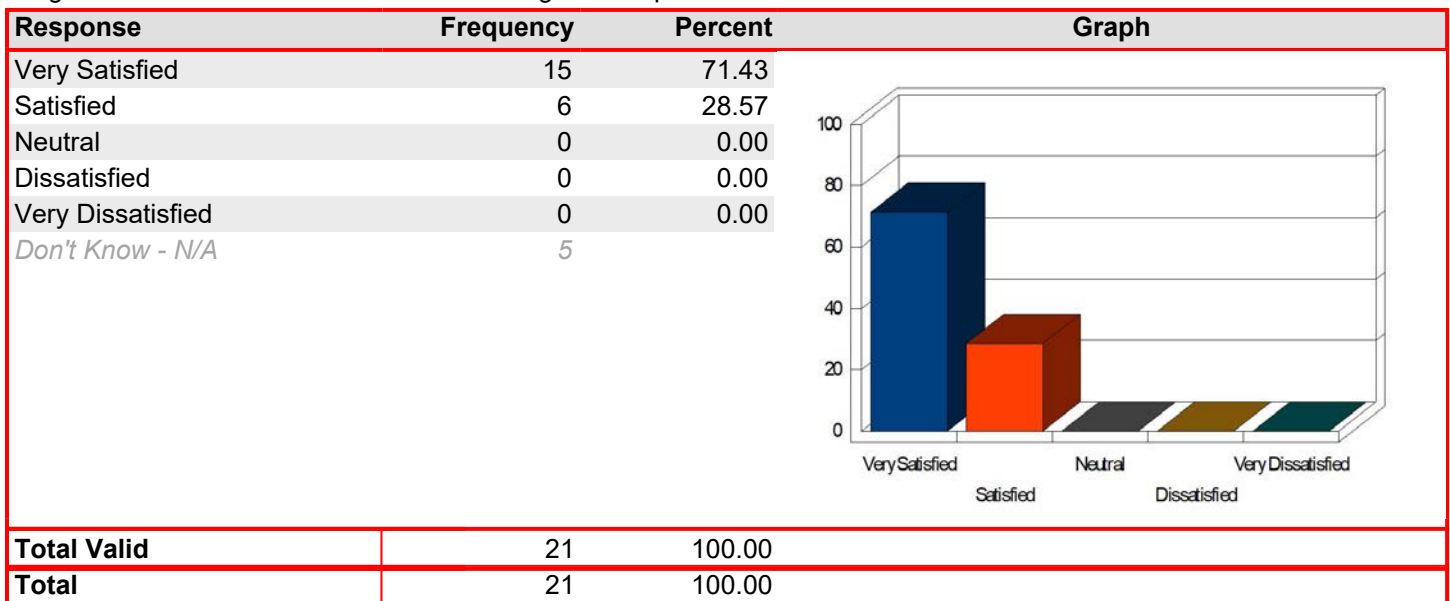
## Registration &amp; Admissions - Online registration process

Mean: 4.31



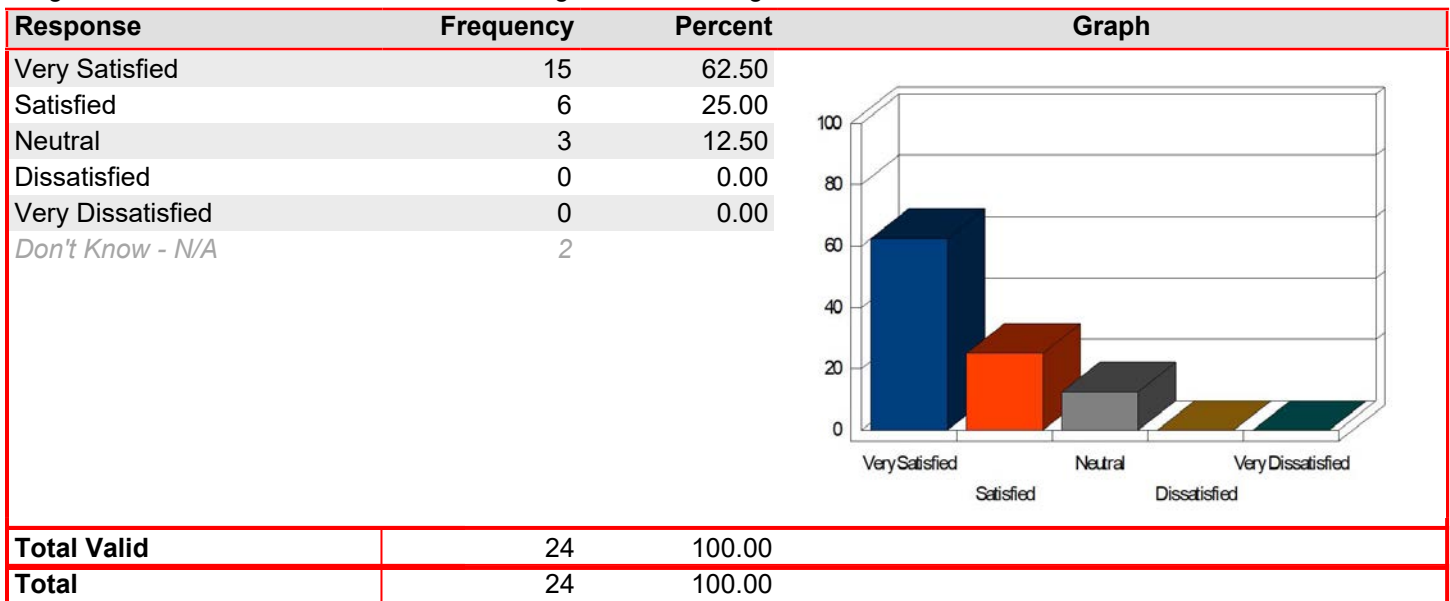
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.71



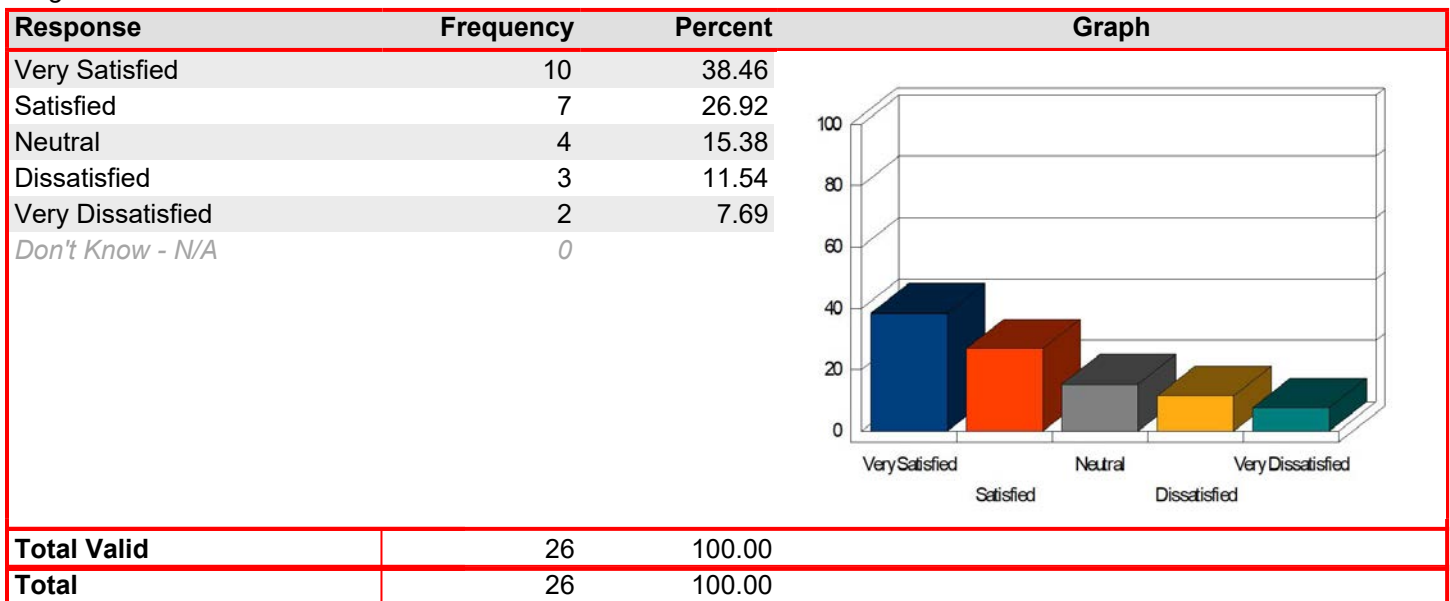
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.50



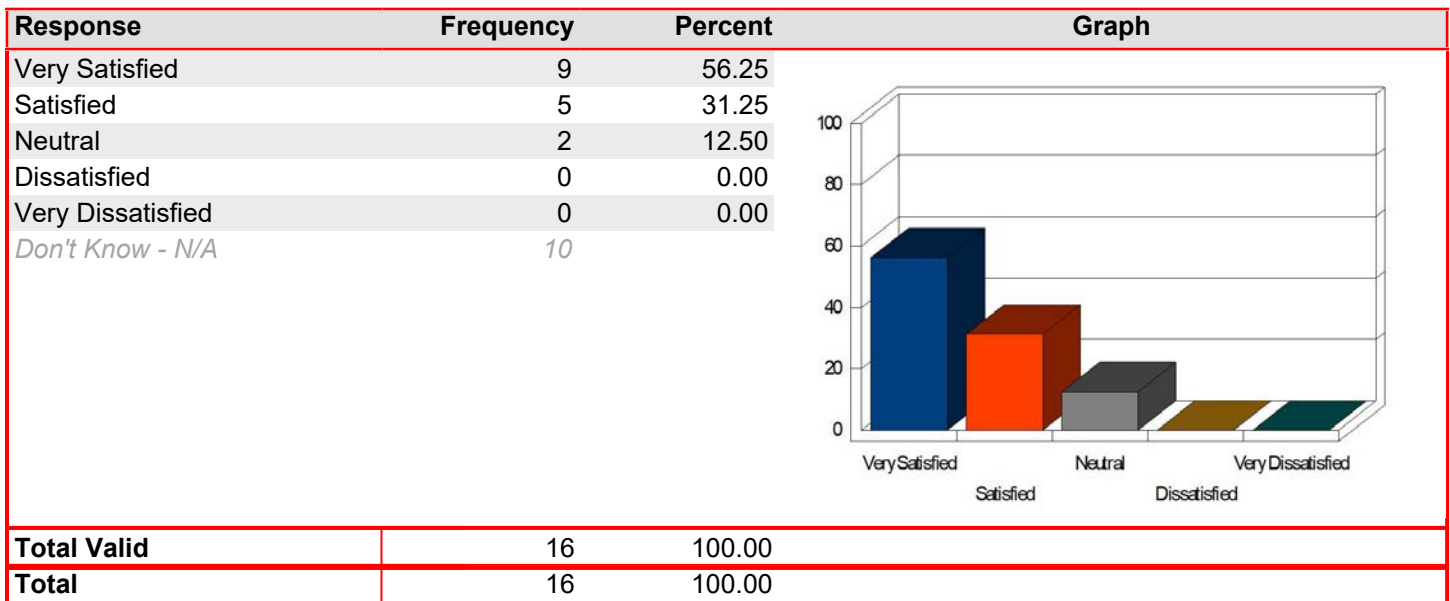
## Registration &amp; Admissions - Website information

Mean: 3.77



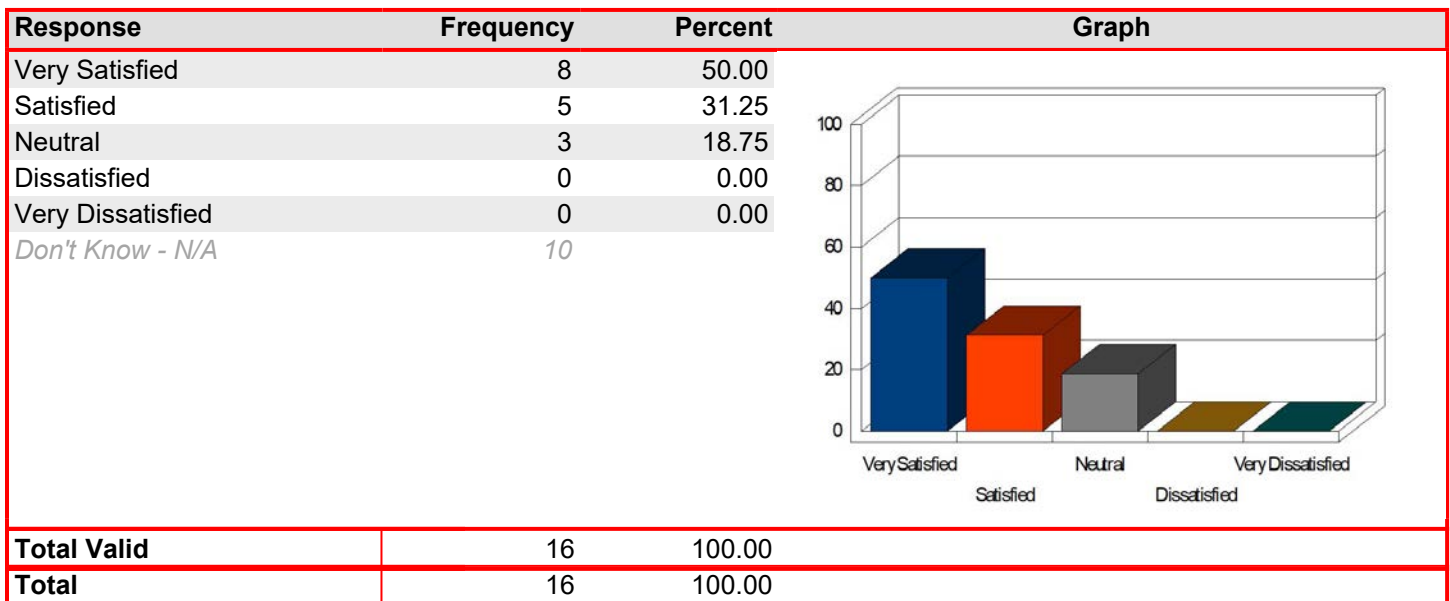
## Financial Aid - Assistance of staff

Mean: 4.44



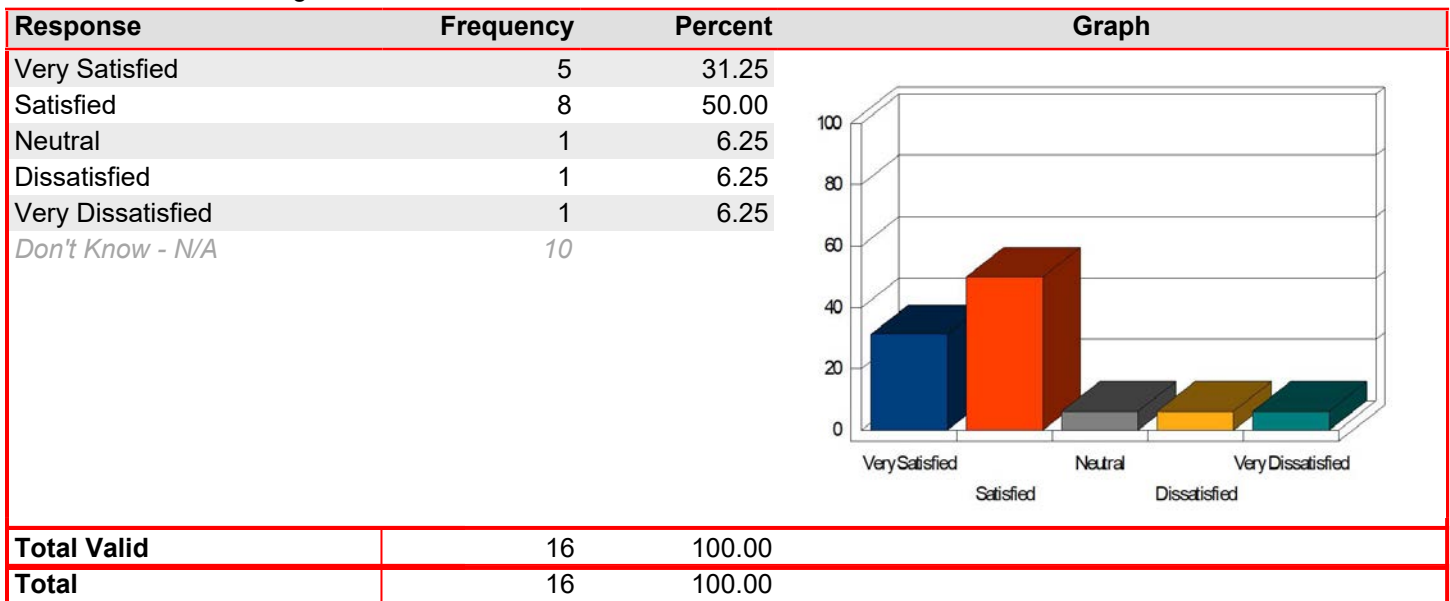
## Financial Aid - Friendliness of staff

Mean: 4.31



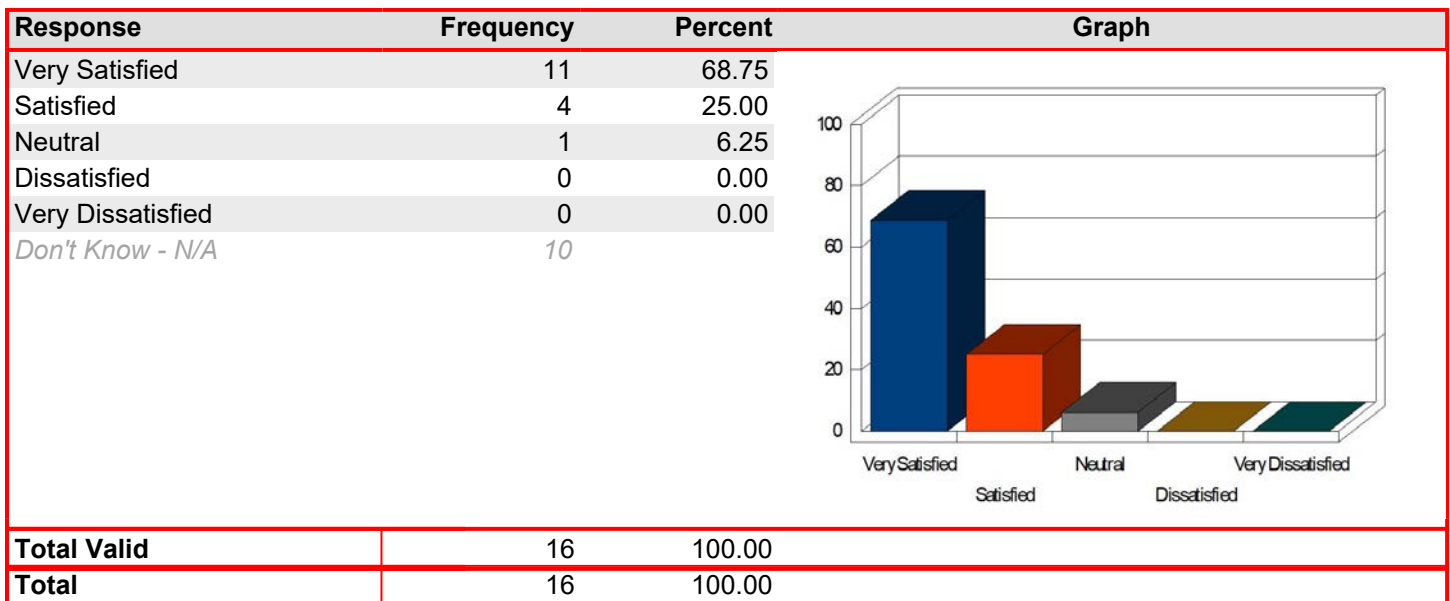
## Financial Aid - Knowledge of staff

Mean: 3.94



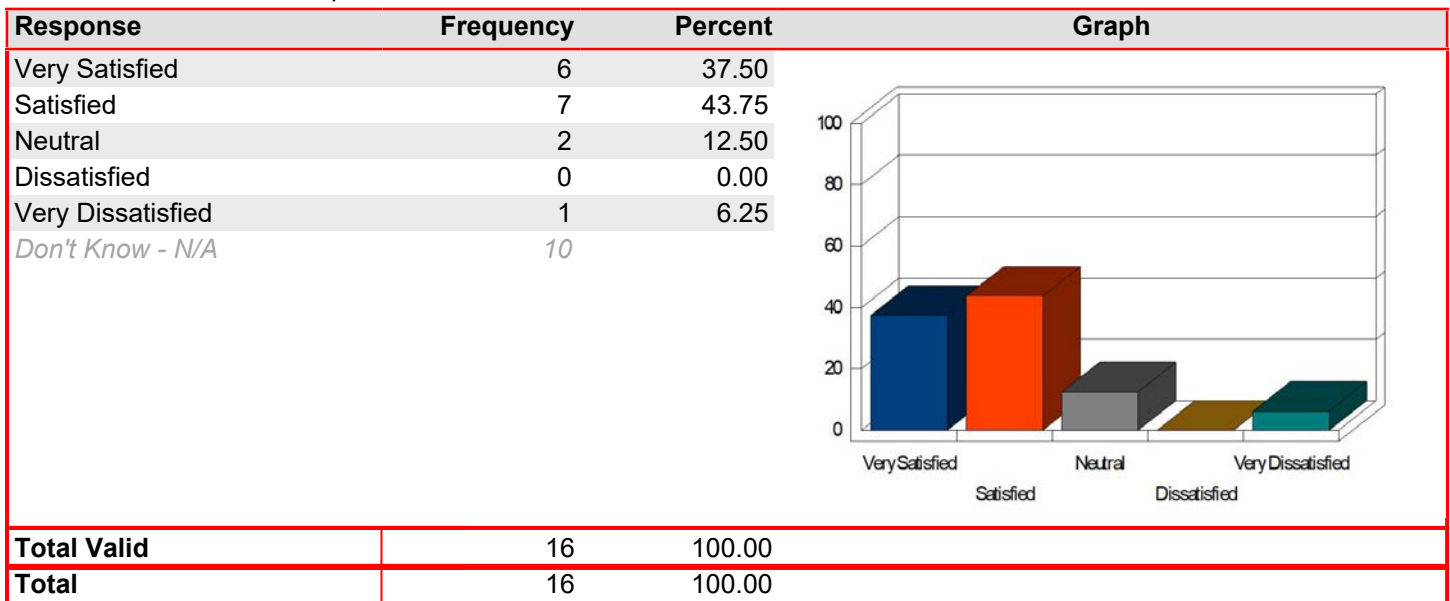
## Financial Aid - Information received is accurate

Mean: 4.63



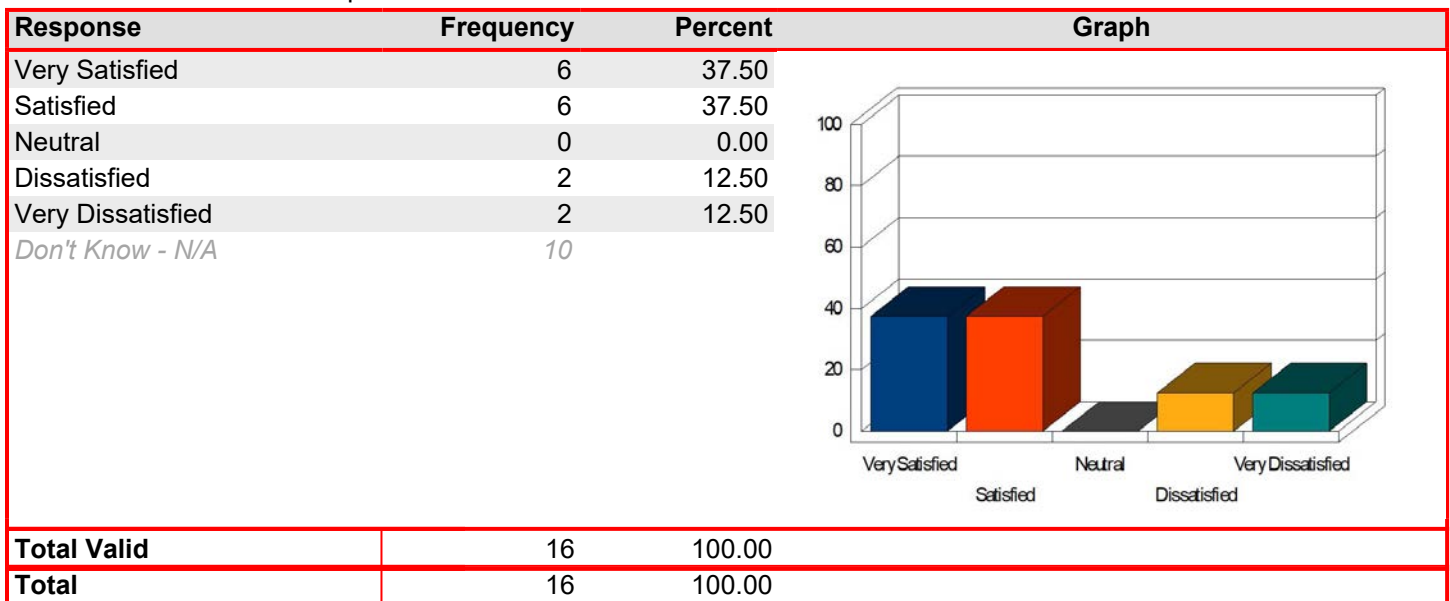
Financial Aid - Information presented is understandable

Mean: 4.06



Financial Aid - Financial aid process

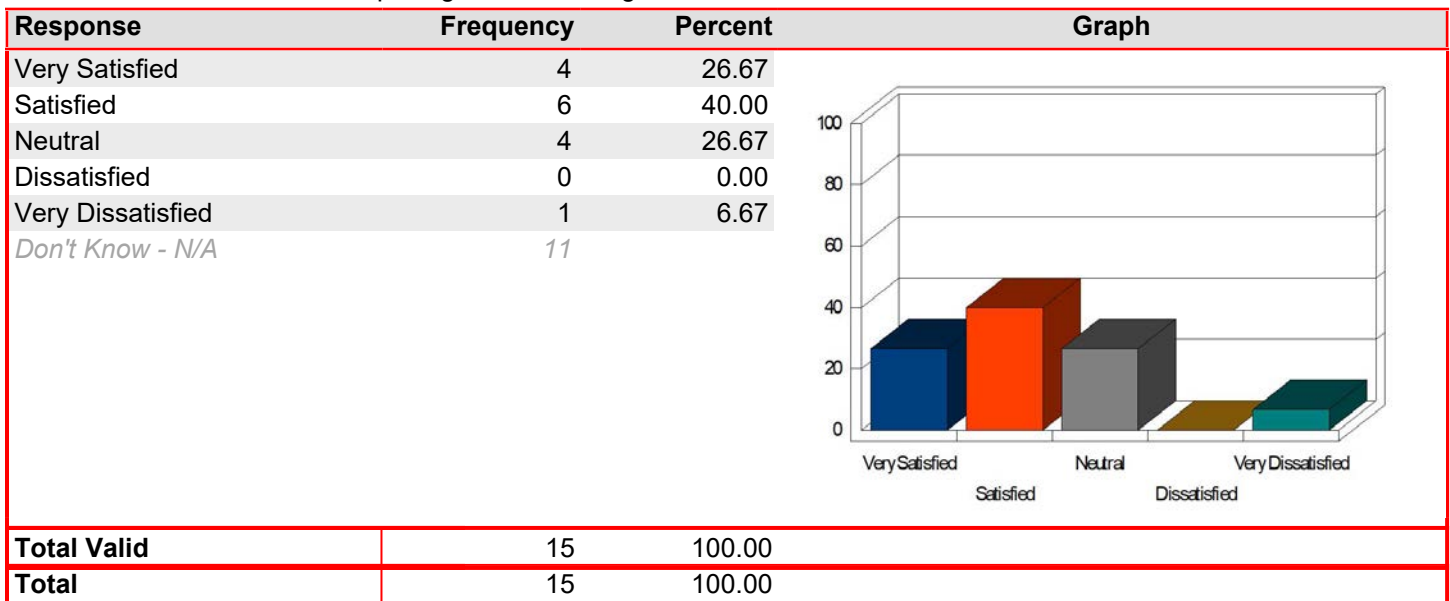
Mean: 3.75





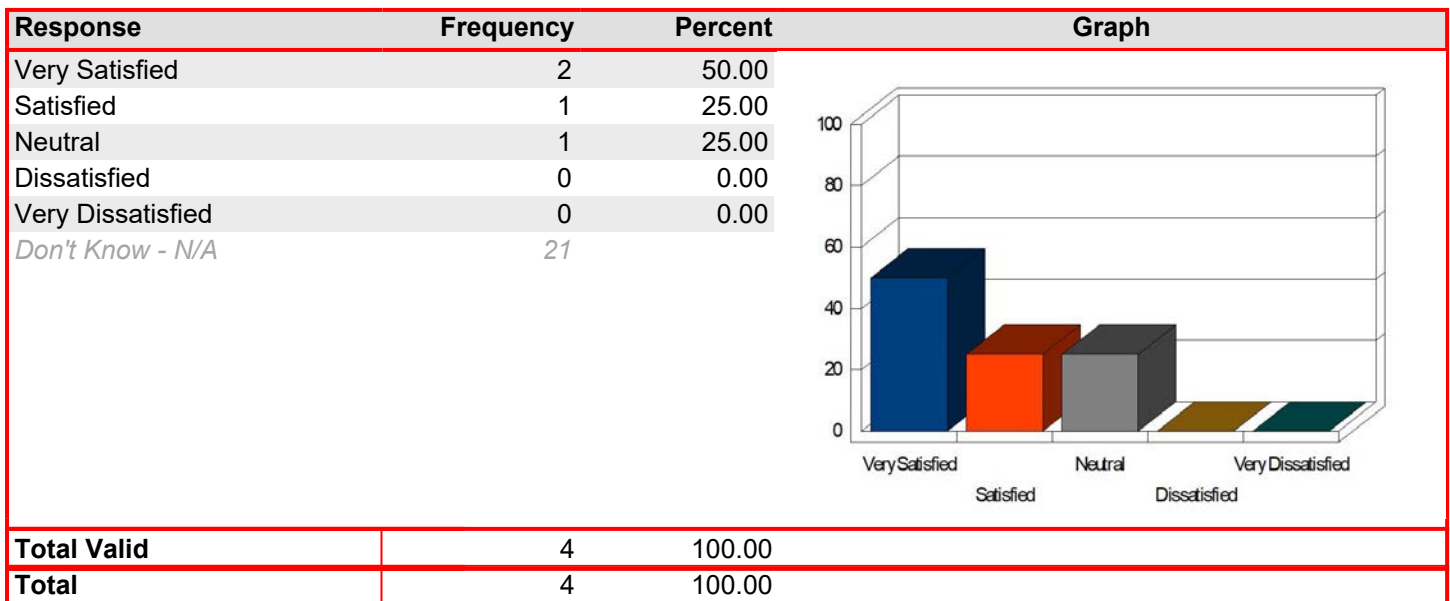
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 3.80



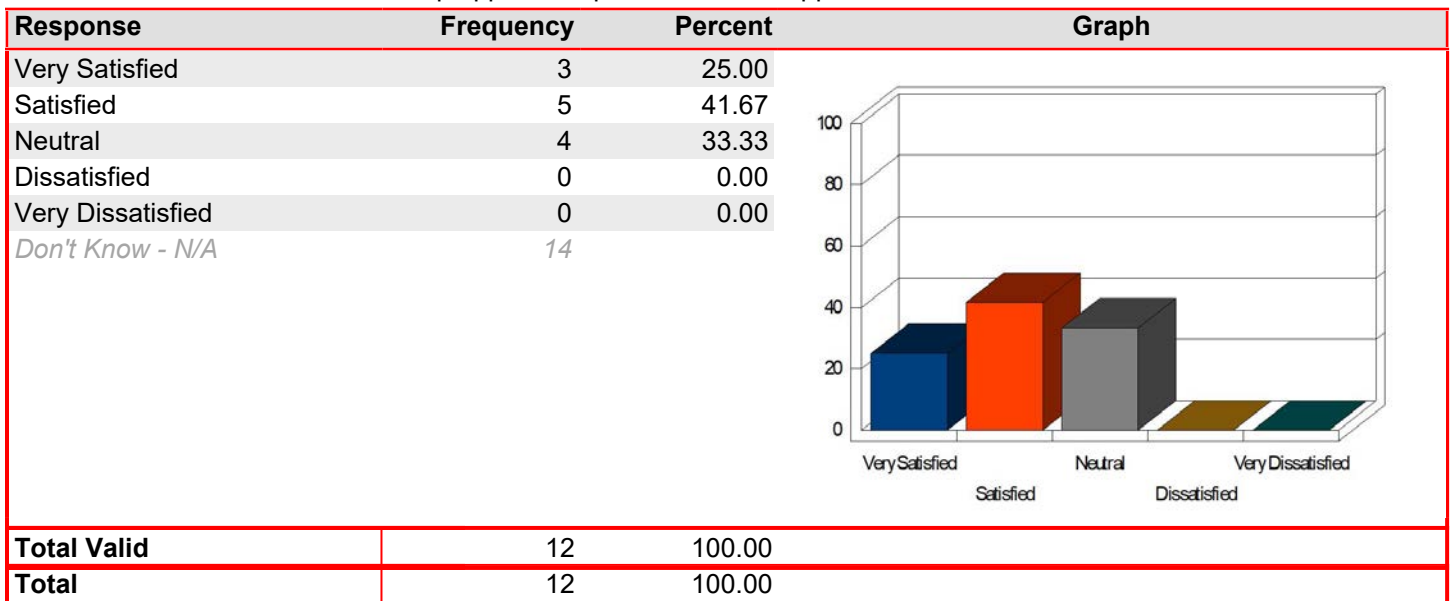
## Financial Aid - Assistance for Veteran benefits

Mean: 4.25



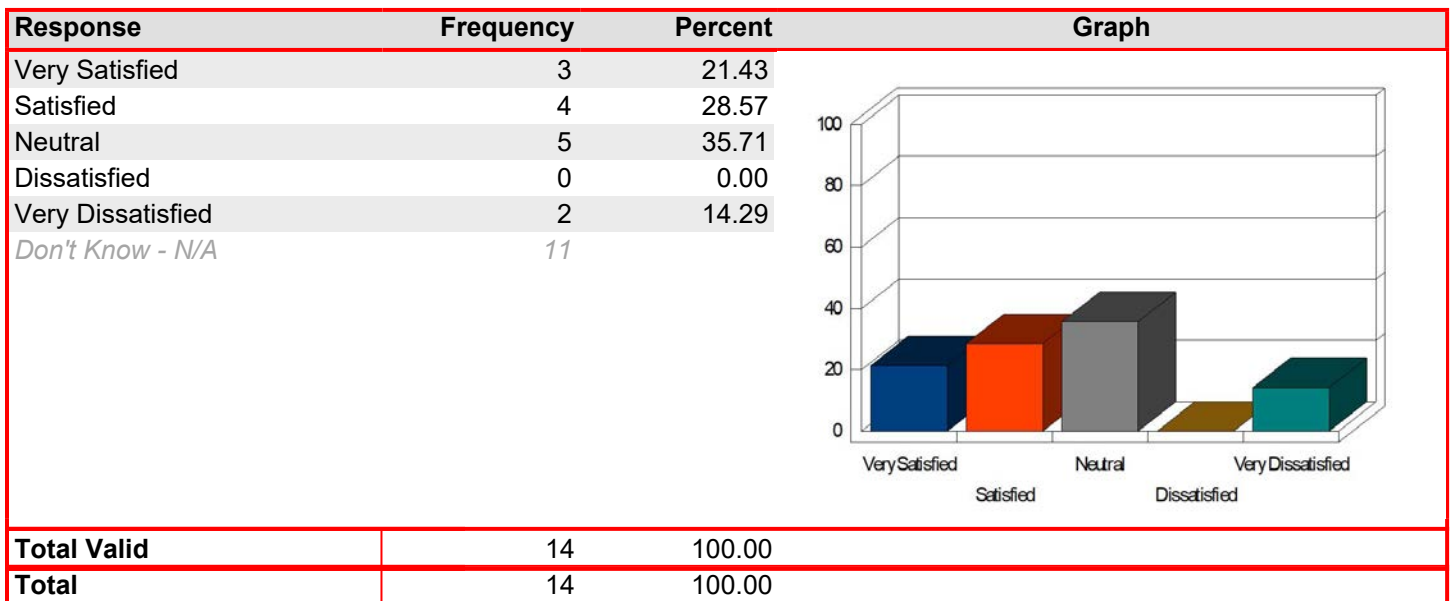
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 3.92



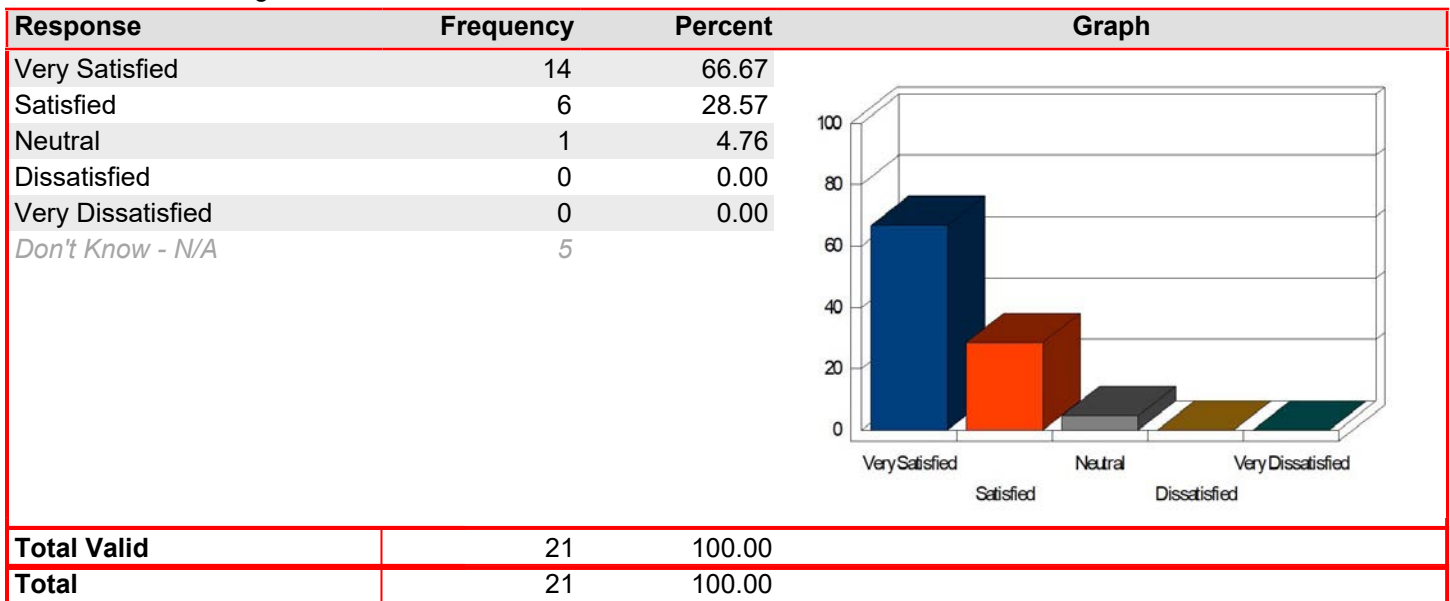
## Financial Aid - Website information

Mean: 3.43



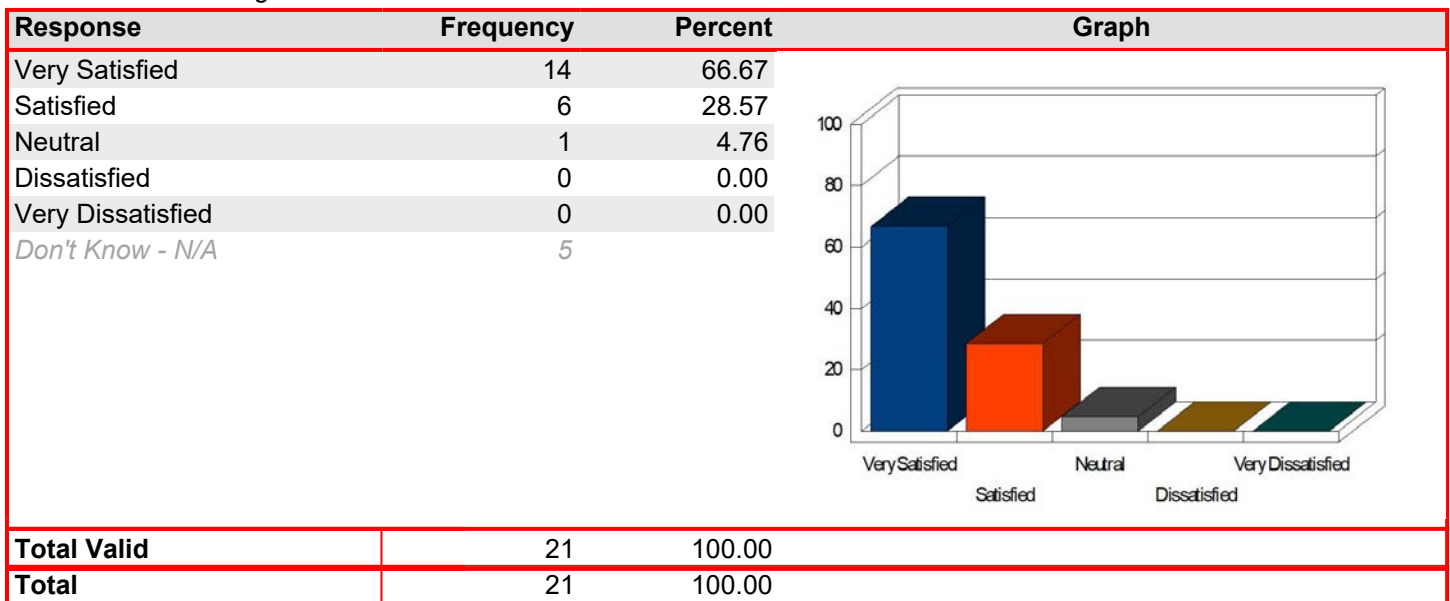
## Guidance/Counseling - Assistance of staff

Mean: 4.62



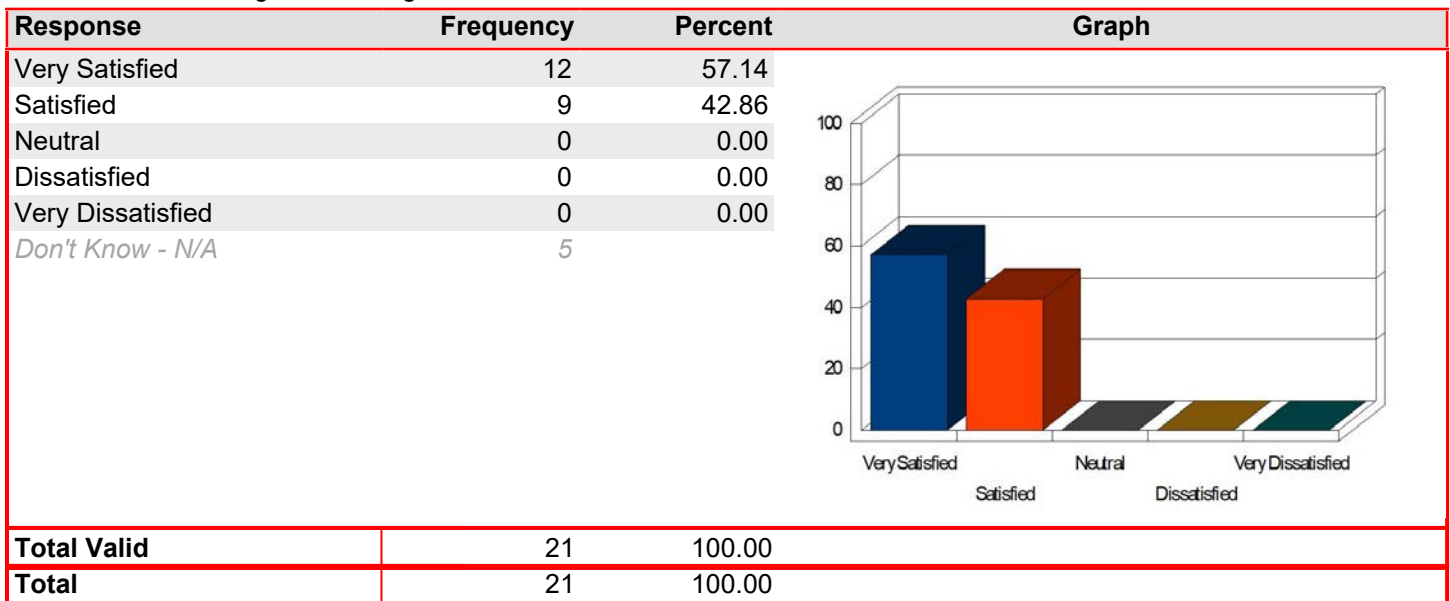
## Guidance/Counseling - Friendliness of staff

Mean: 4.62



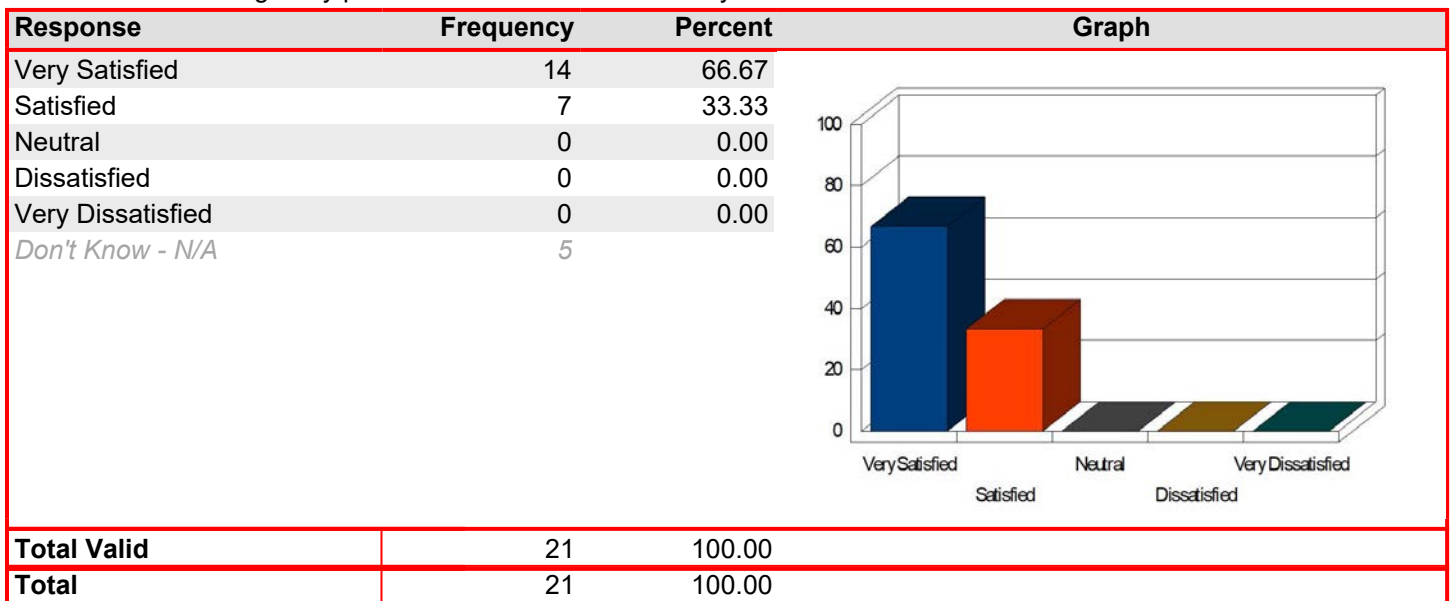
## Guidance/Counseling - Knowledge of staff

Mean: 4.57



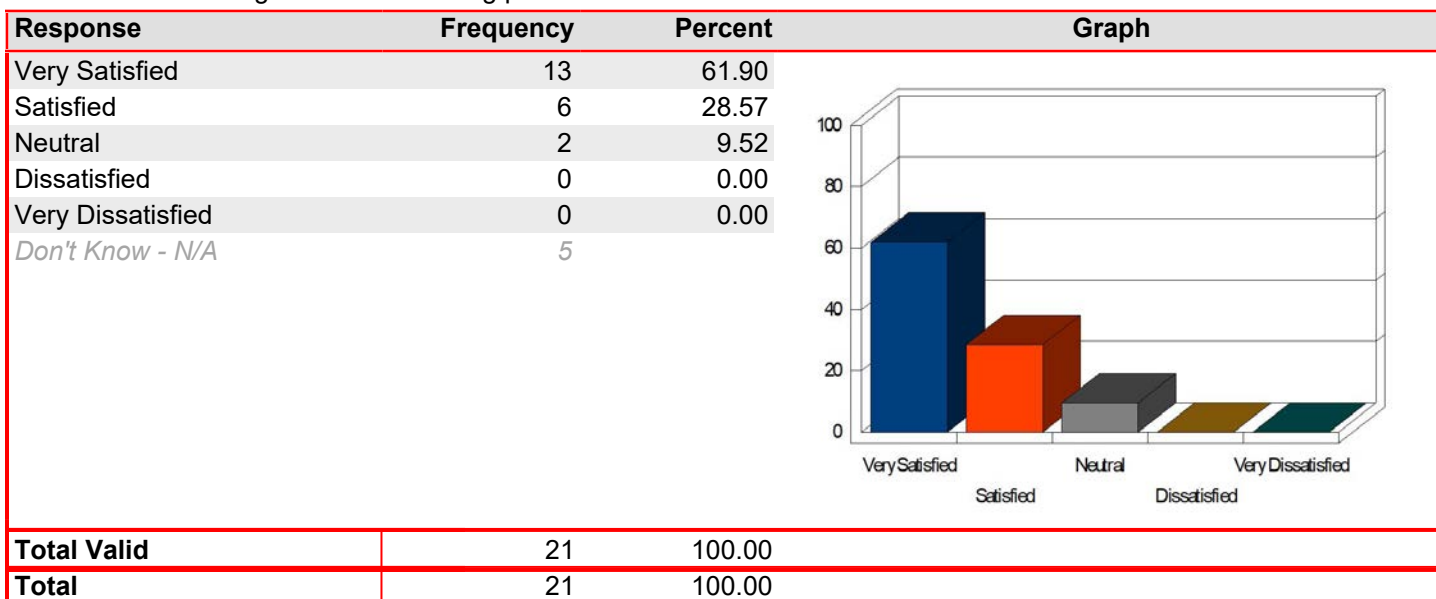
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.67



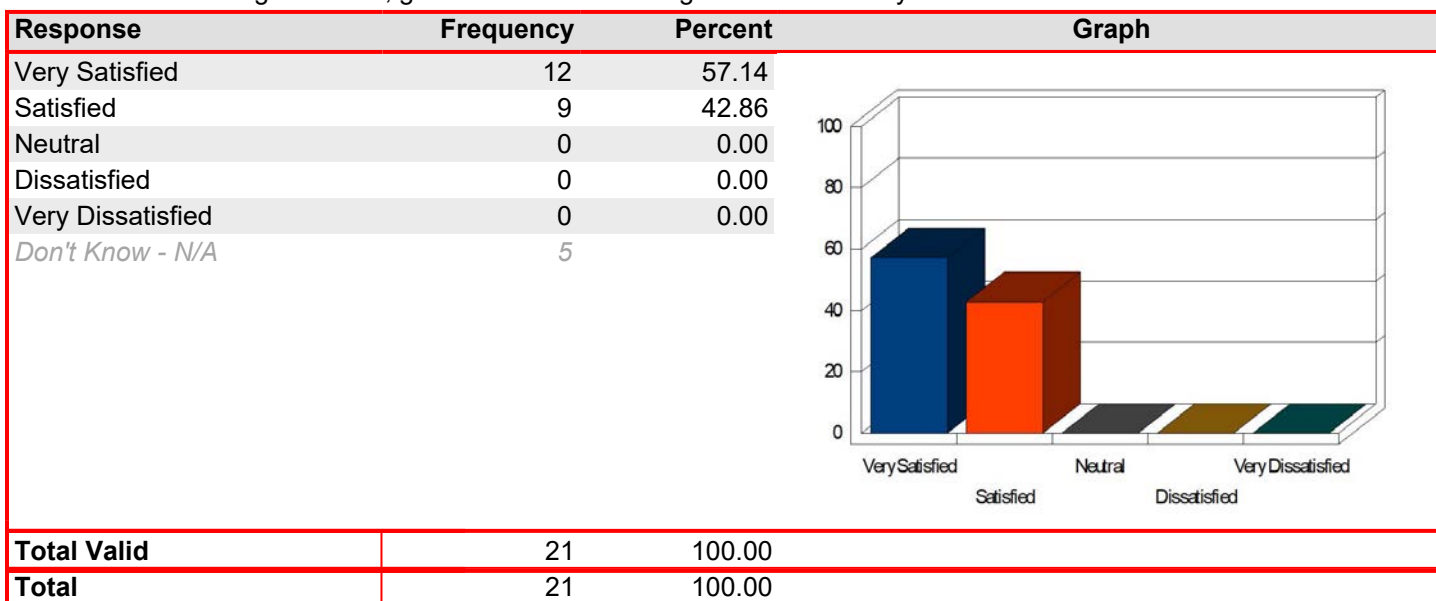
## Guidance/Counseling - Student advising process

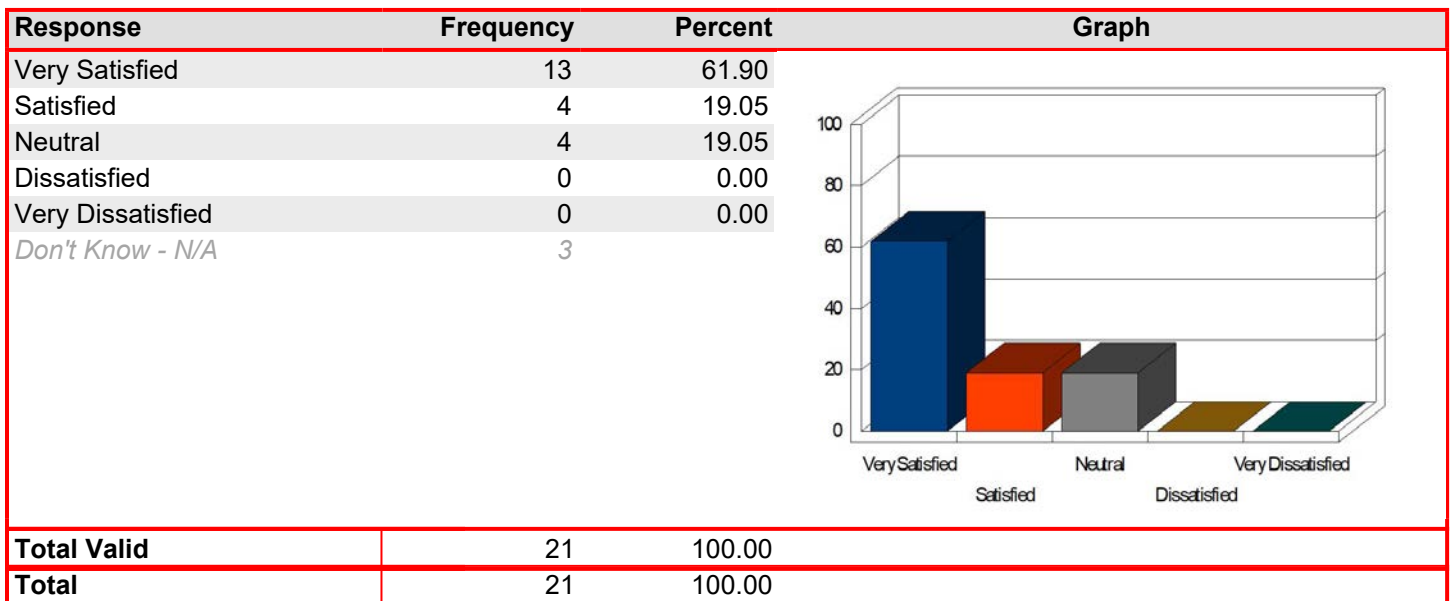
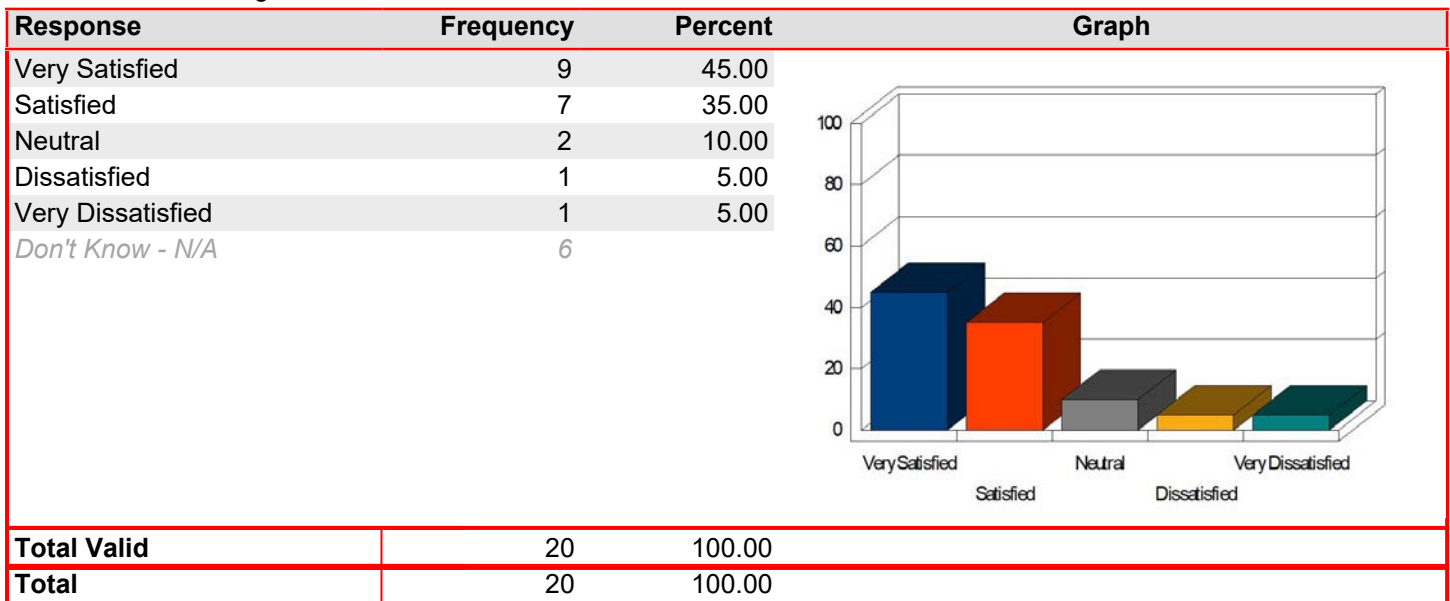
Mean: 4.52



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

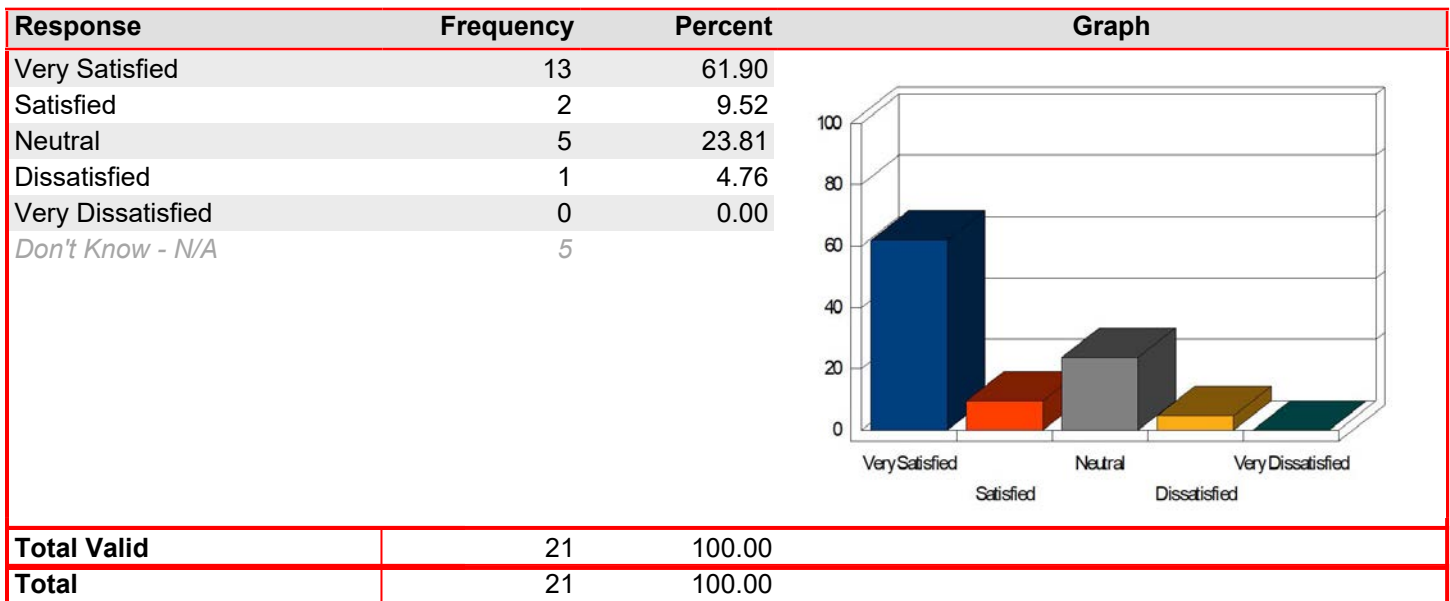
Mean: 4.57





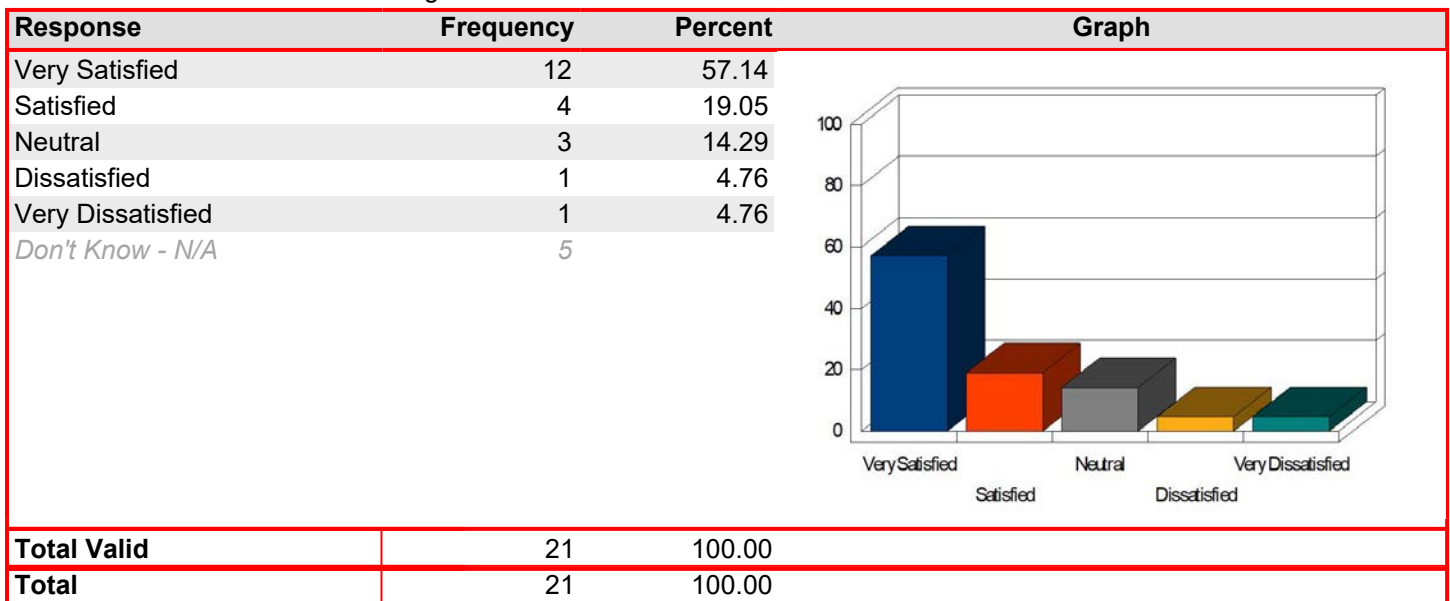
## Business Office/Cashier - Friendliness of staff

Mean: 4.29



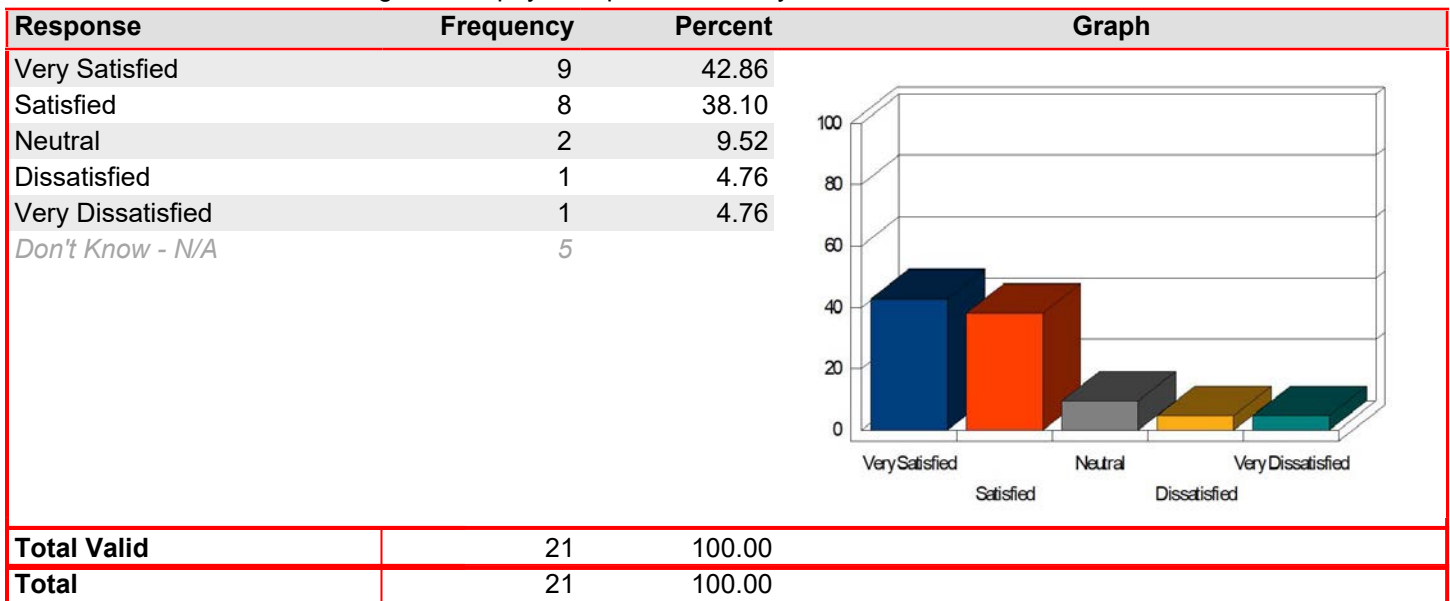
## Business Office/Cashier - Knowledge of staff

Mean: 4.19



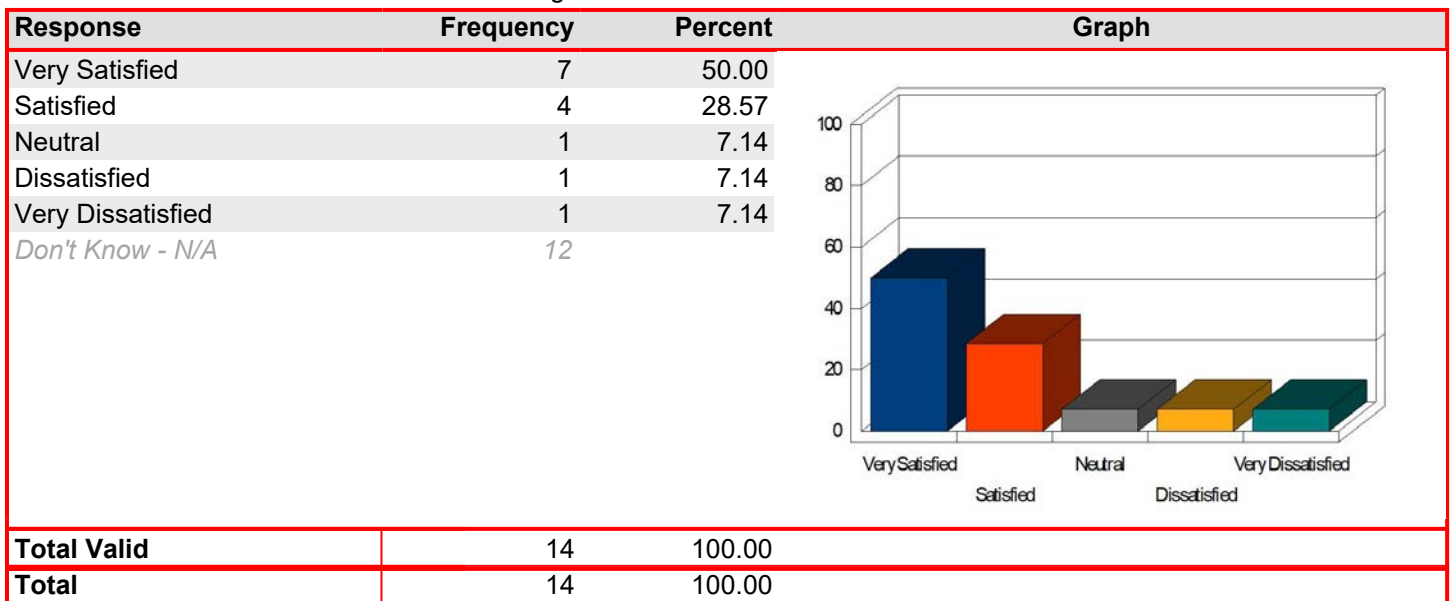
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.10



Business Office/Cashier - Assistance receiving Pell and loan resources

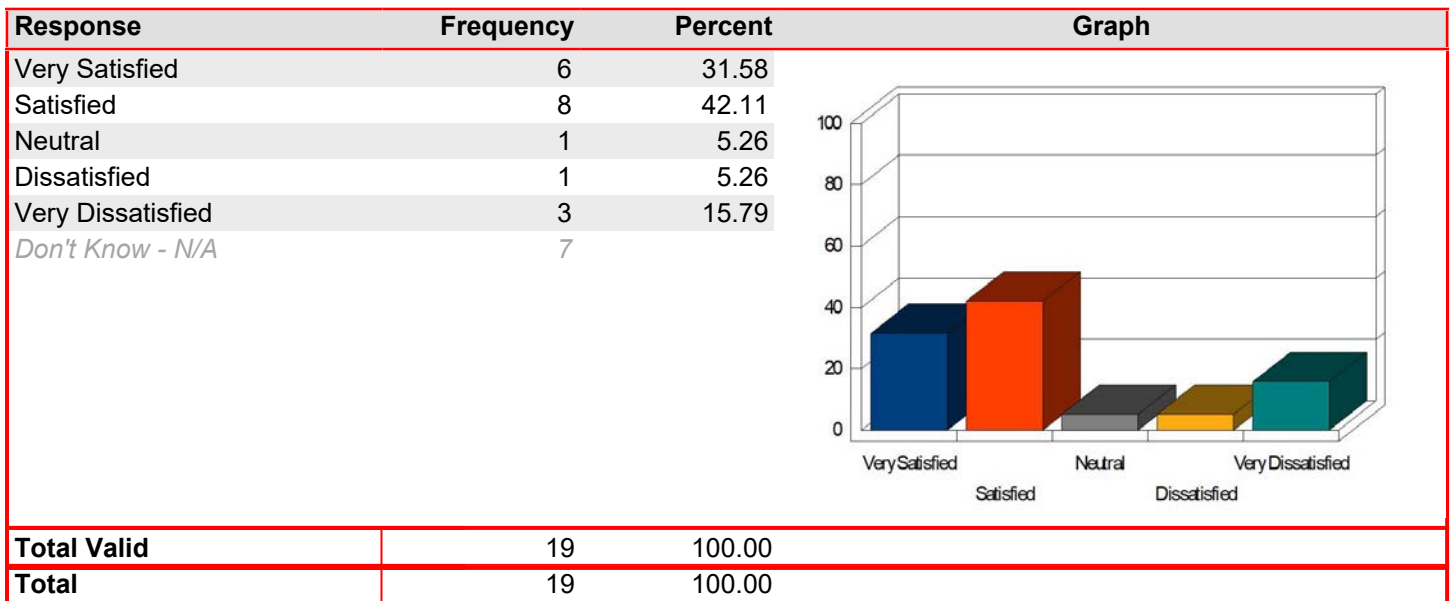
Mean: 4.07





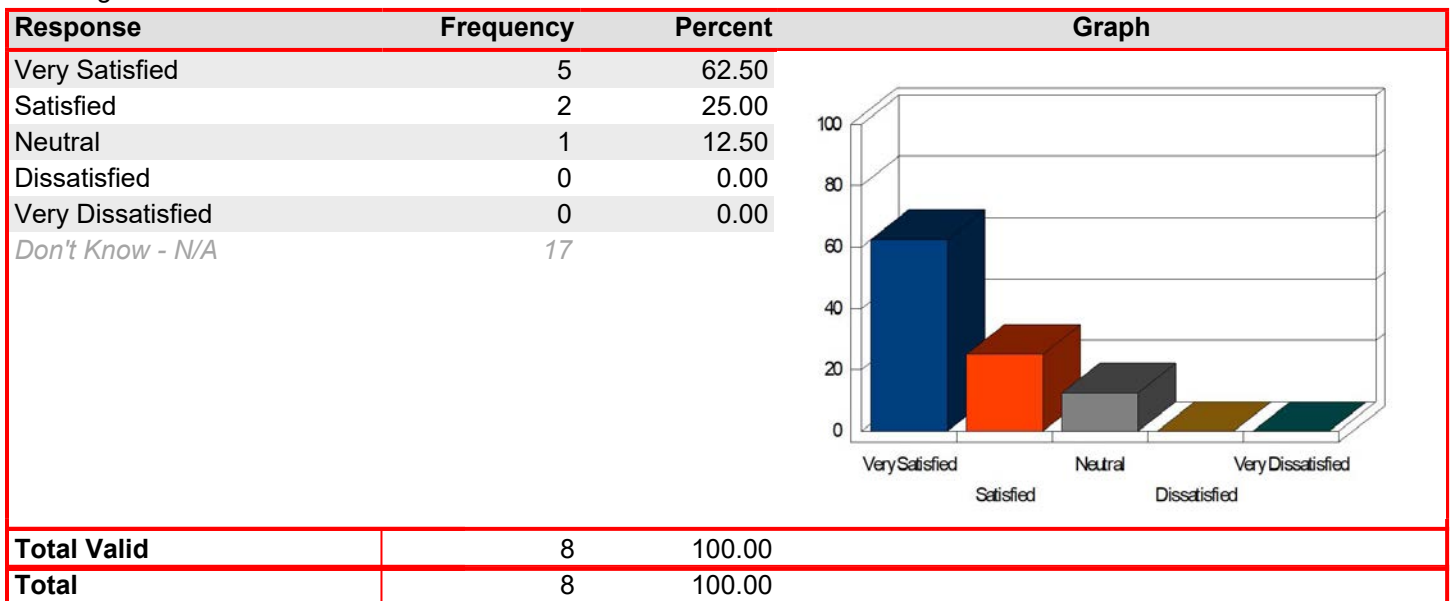
## Business Office/Cashier - Website information

Mean: 3.68



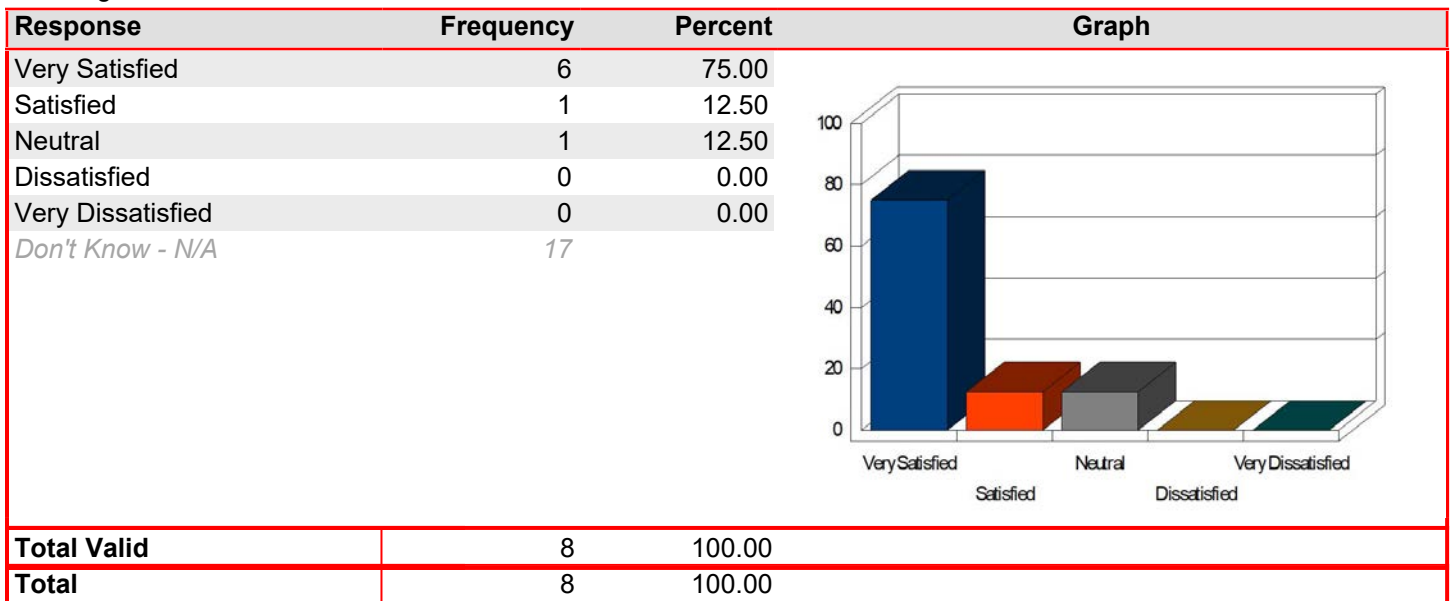
## Tutoring/CAPS - Assistance of staff

Mean: 4.50



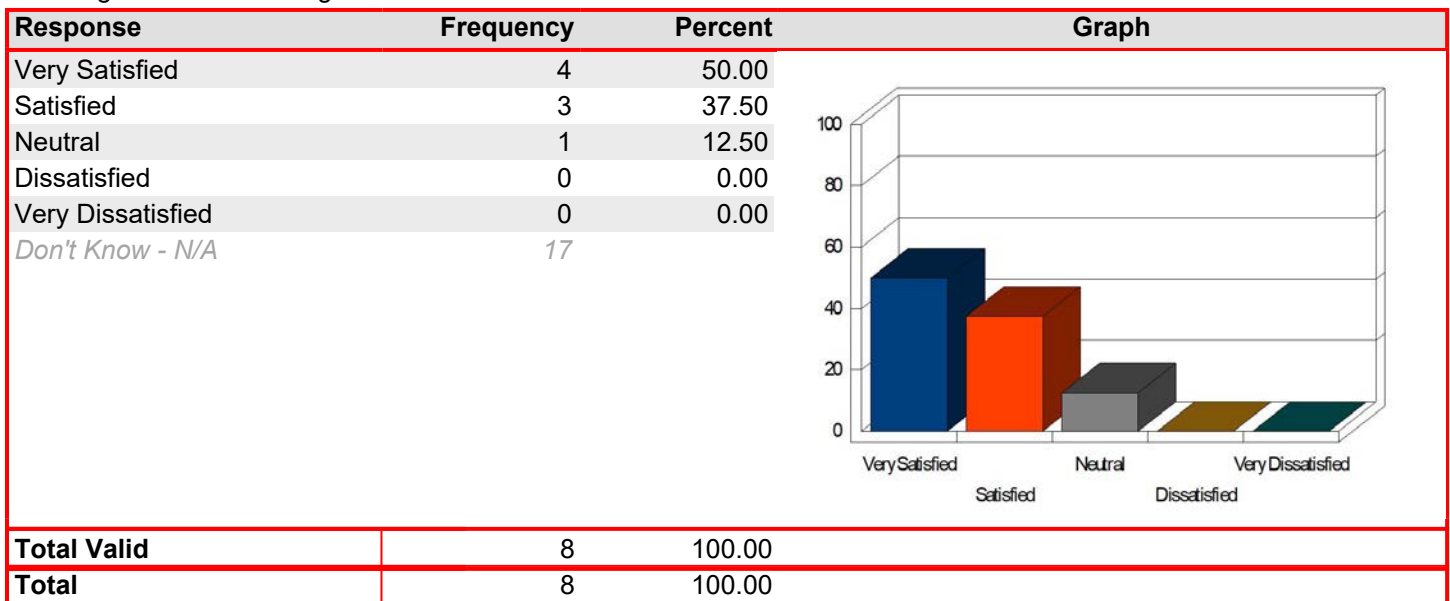
## Tutoring/CAPS - Friendliness of staff

Mean: 4.63



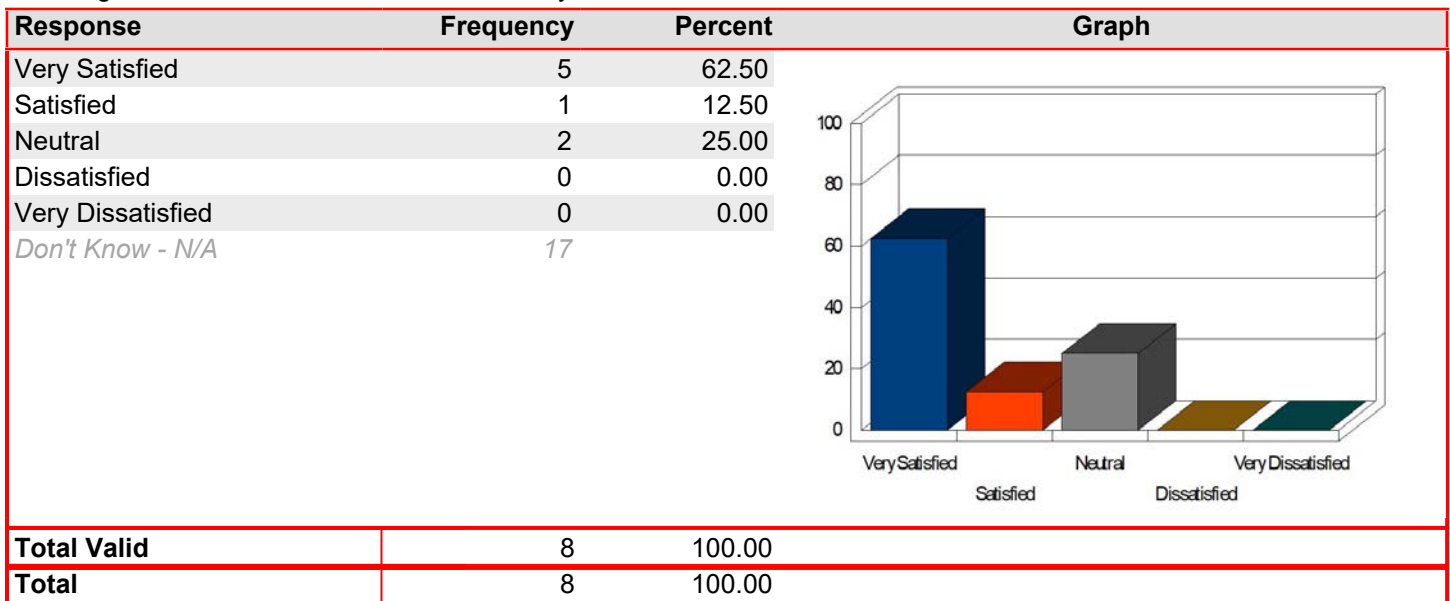
## Tutoring/CAPS - Knowledge of staff

Mean: 4.38



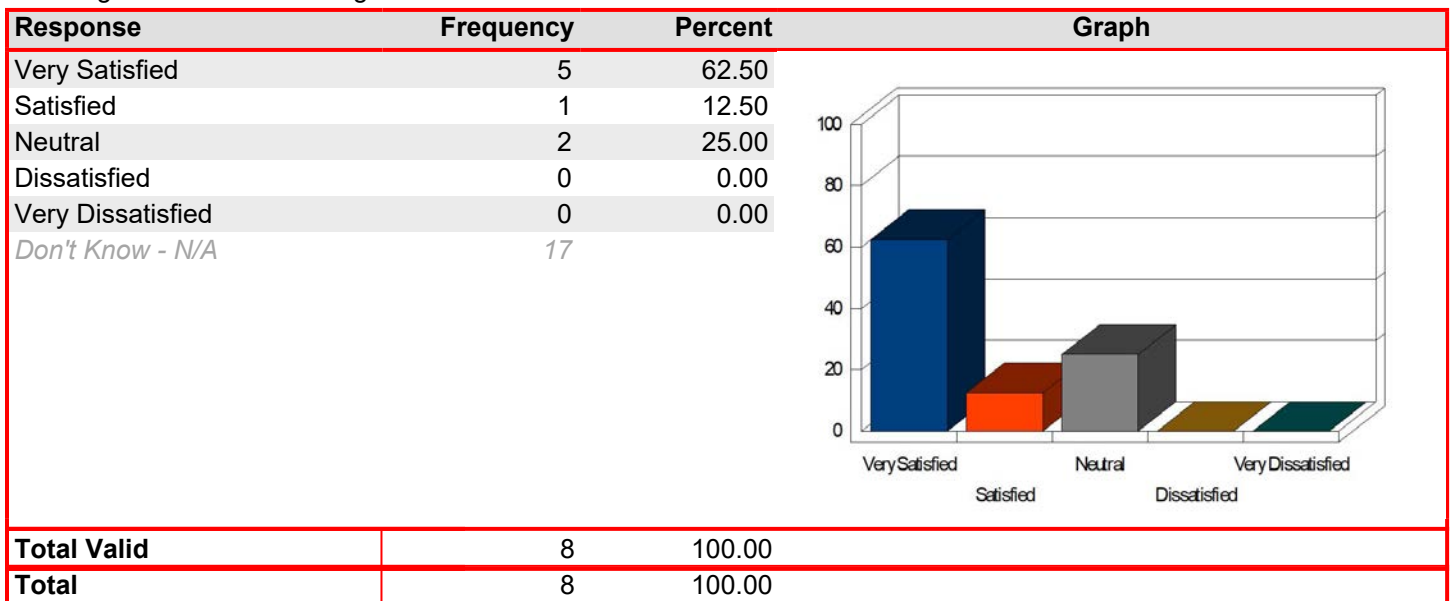
## Tutoring/CAPS - Documented student disability services

Mean: 4.38



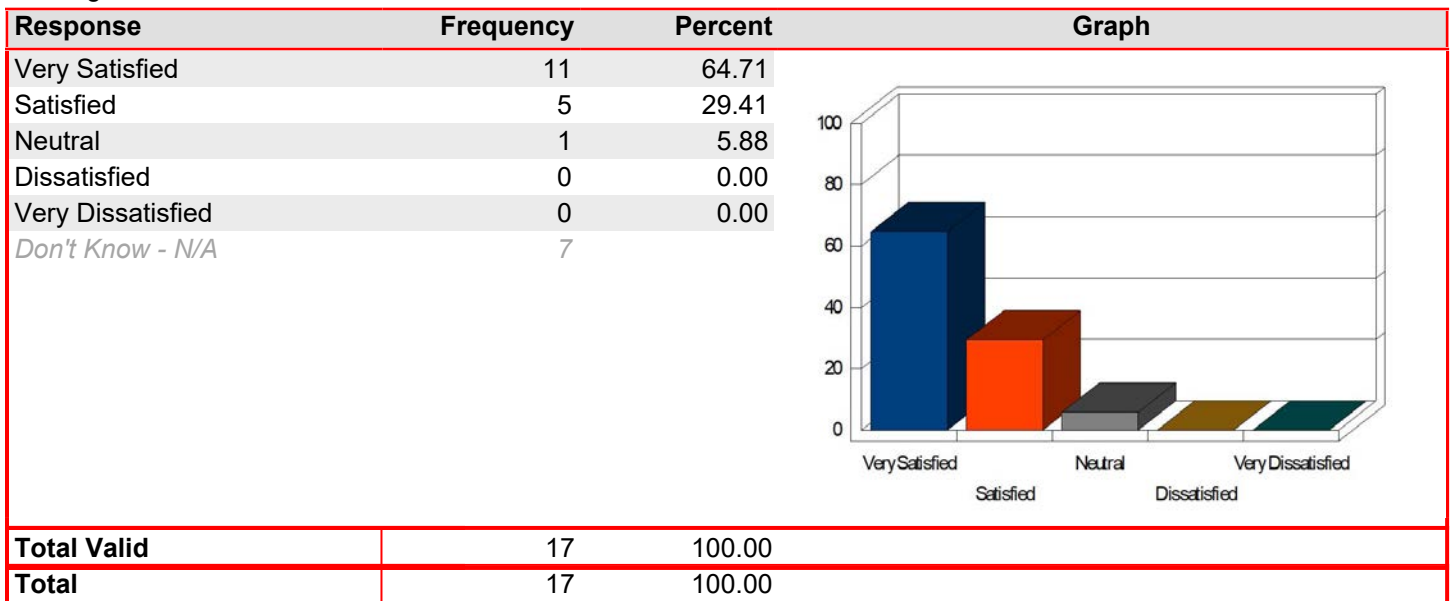
## Tutoring/CAPS - Peer tutoring services

Mean: 4.38



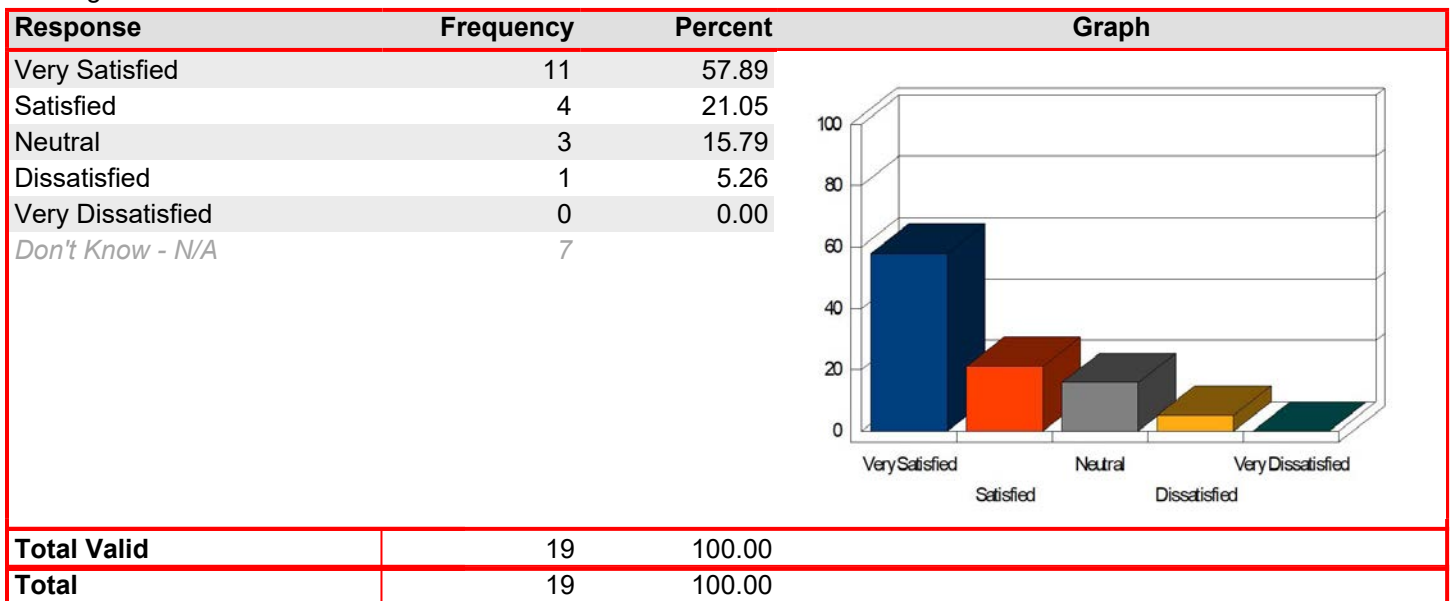
## Testing Services - Assistance of staff

Mean: 4.59



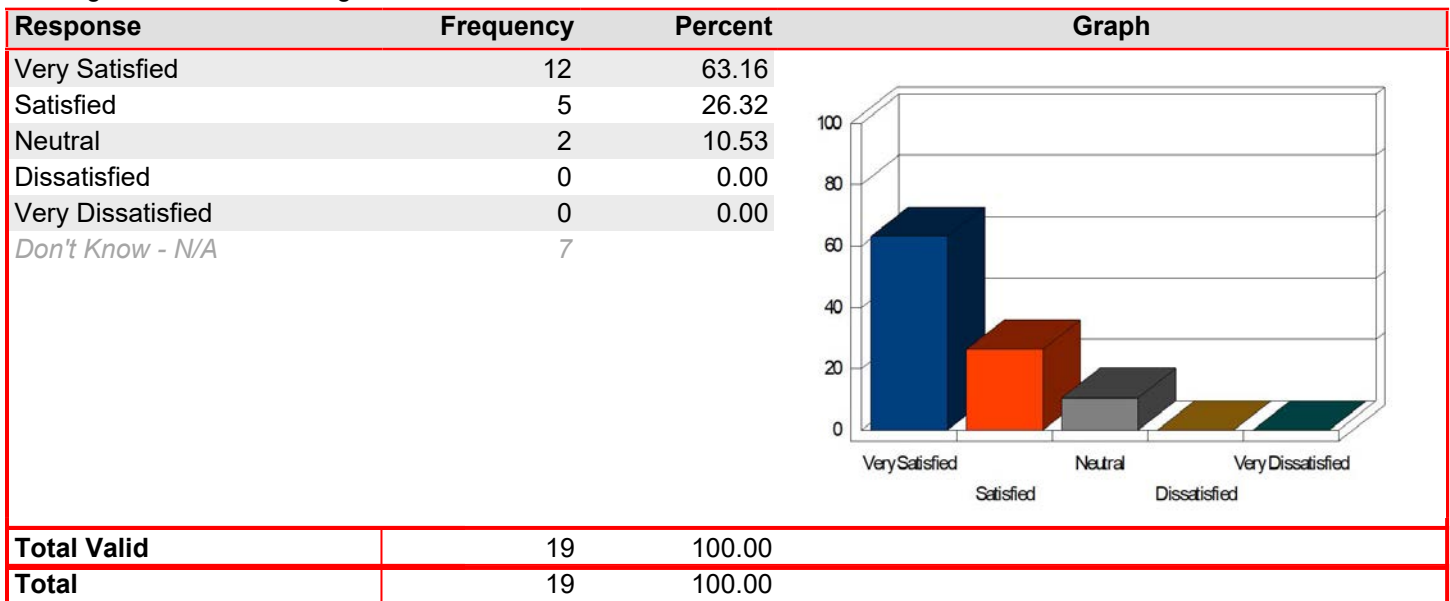
## Testing Services - Friendliness of staff

Mean: 4.32



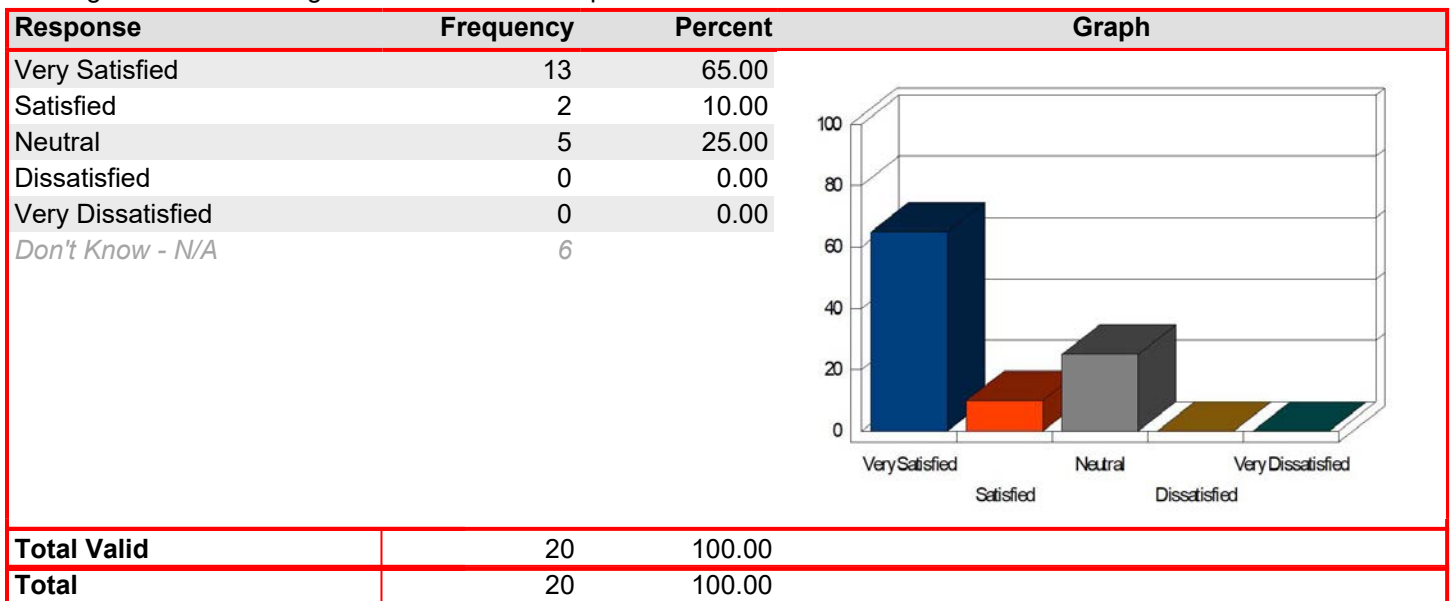
## Testing Services - Knowledge of staff

Mean: 4.53



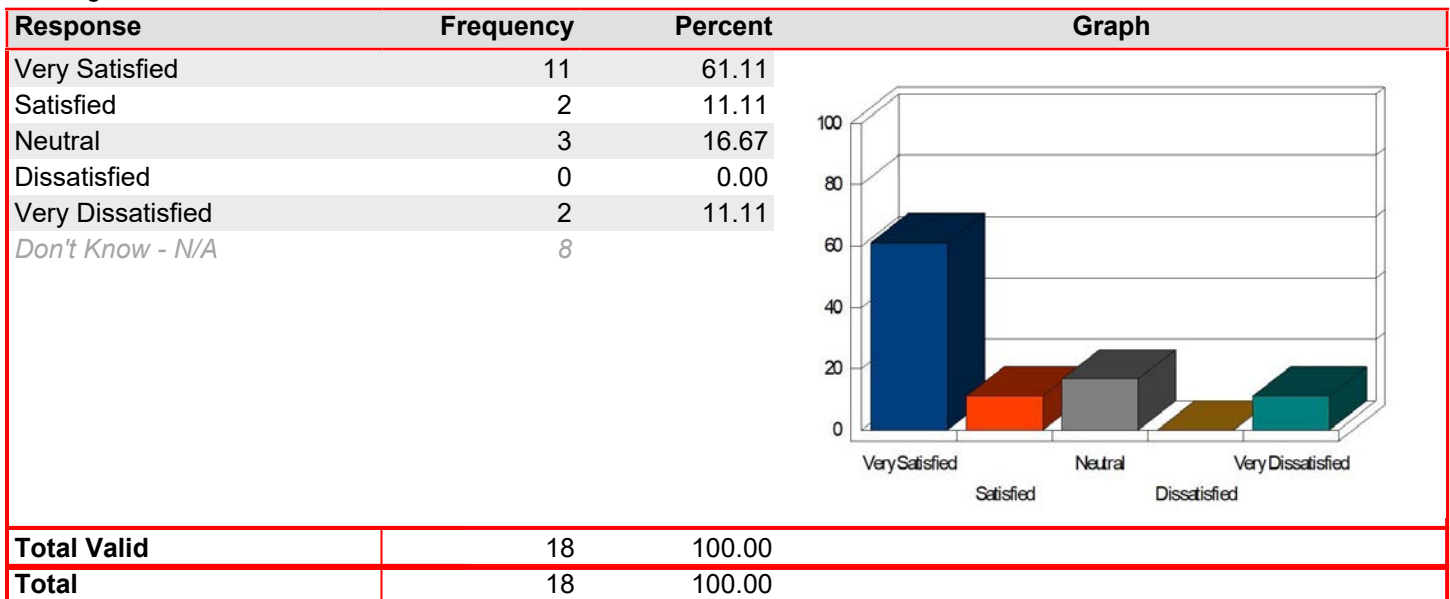
## Testing Services - Testing Center hours are adequate

Mean: 4.40



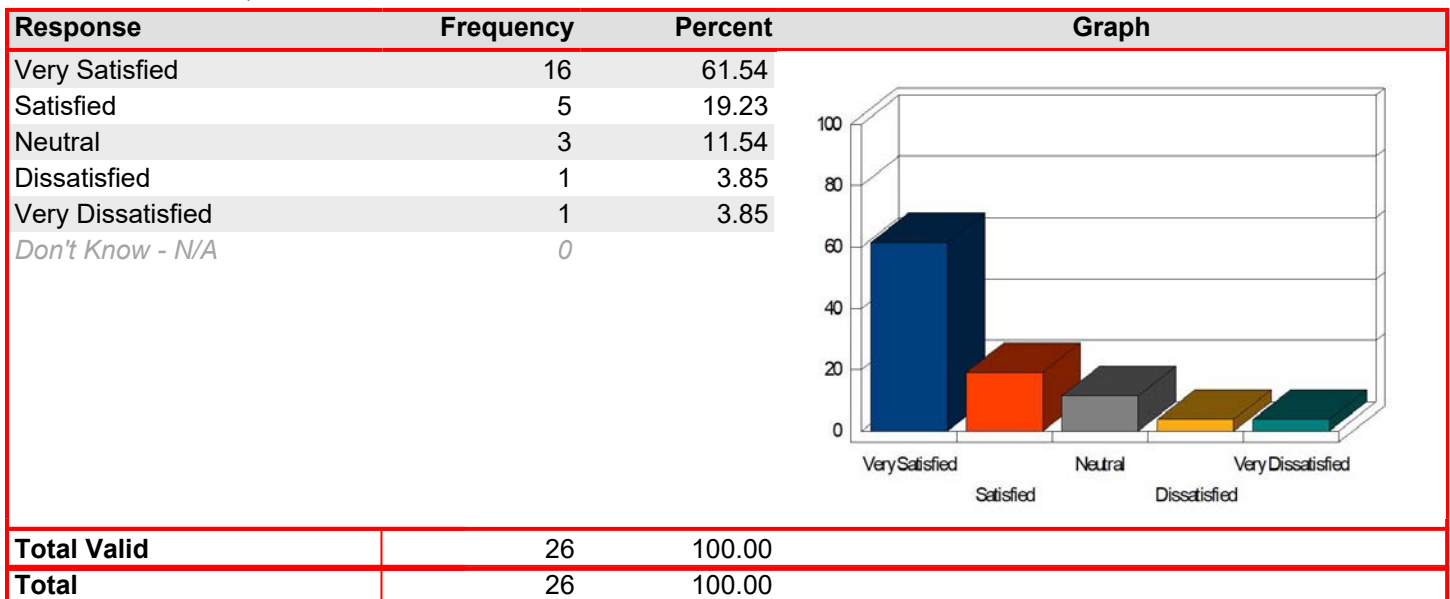
Testing Services - Website information

Mean: 4.11



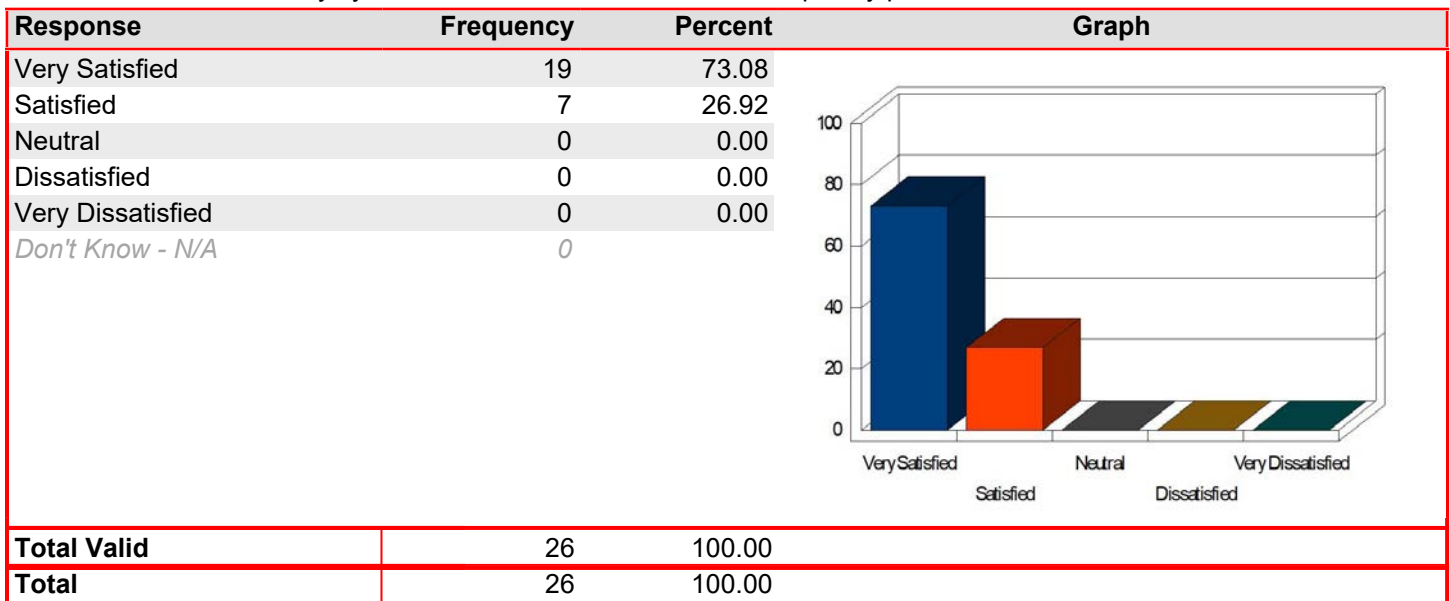
Instruction - Overall, teachers care about me

Mean: 4.31



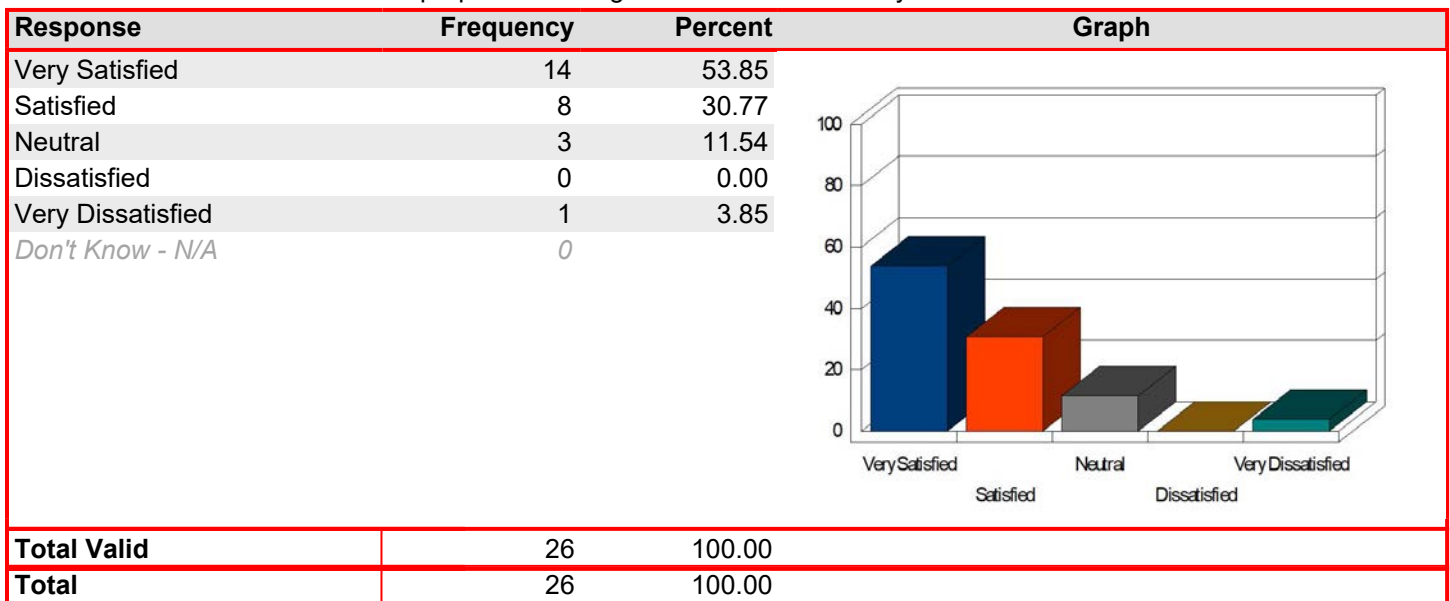
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.73



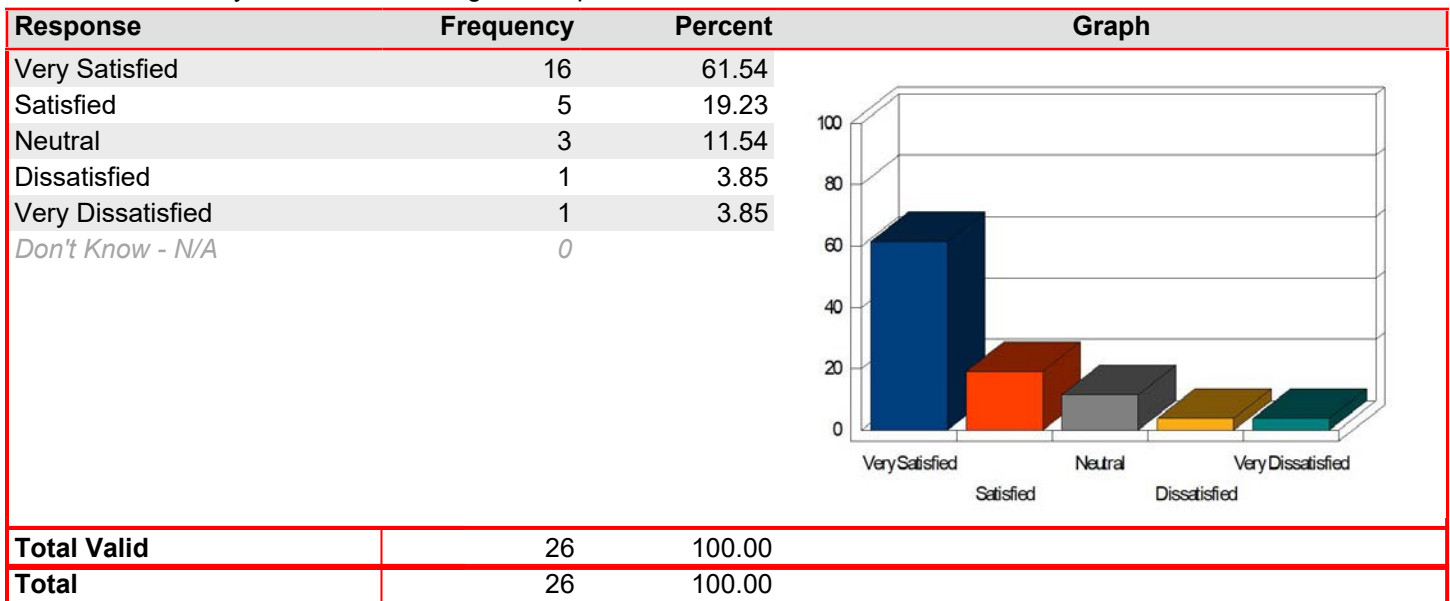
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.31



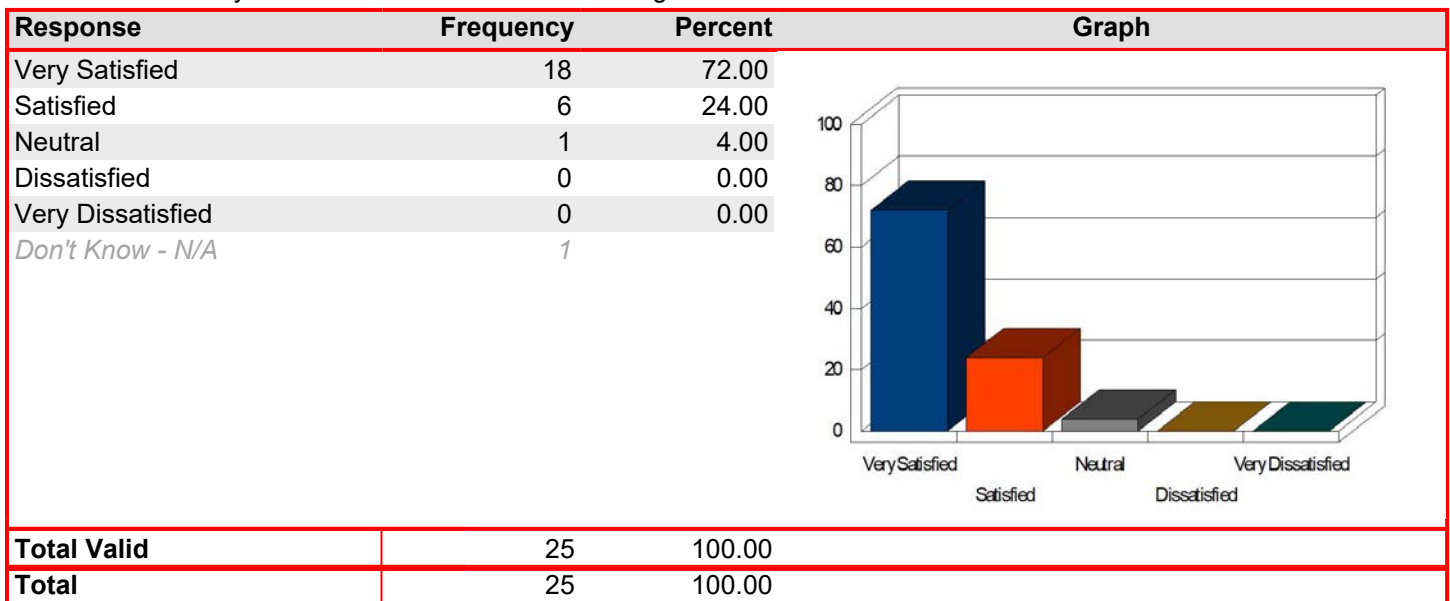
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.31



Instruction - Faculty are available after class and during office hours

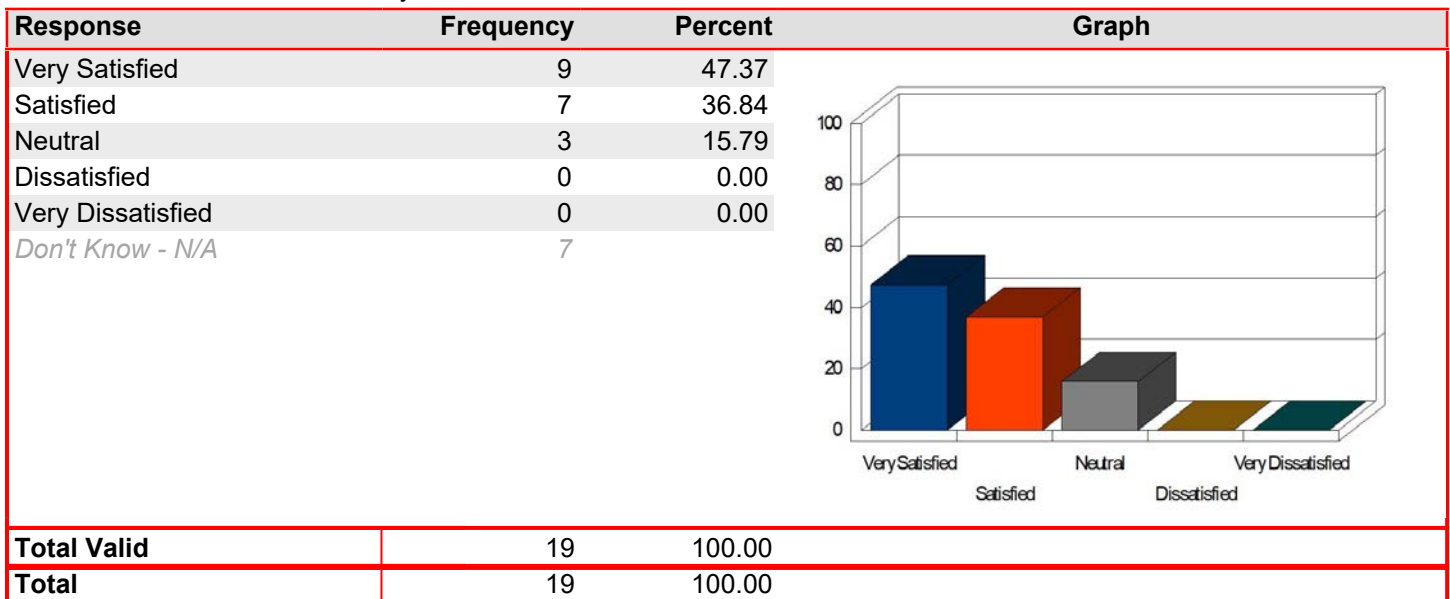
Mean: 4.68





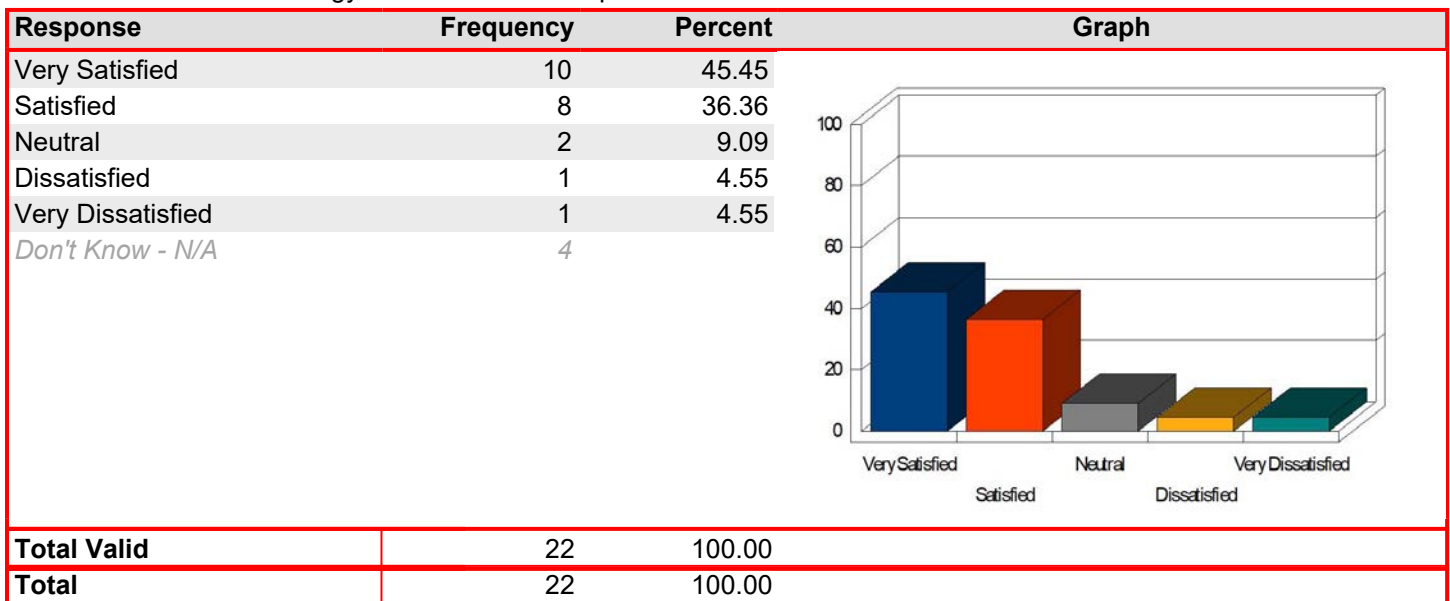
Overall-Student services routinely assisted me

Mean: 4.32



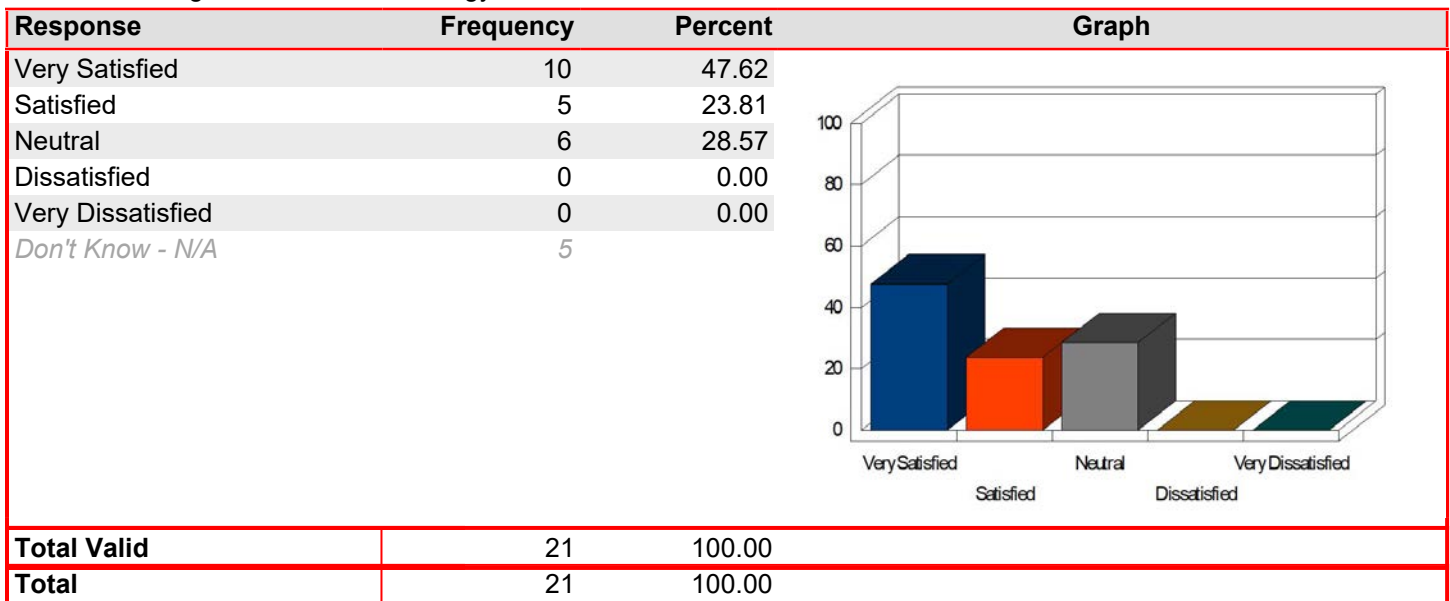
Overall-Access to technology resources was adequate

Mean: 4.14



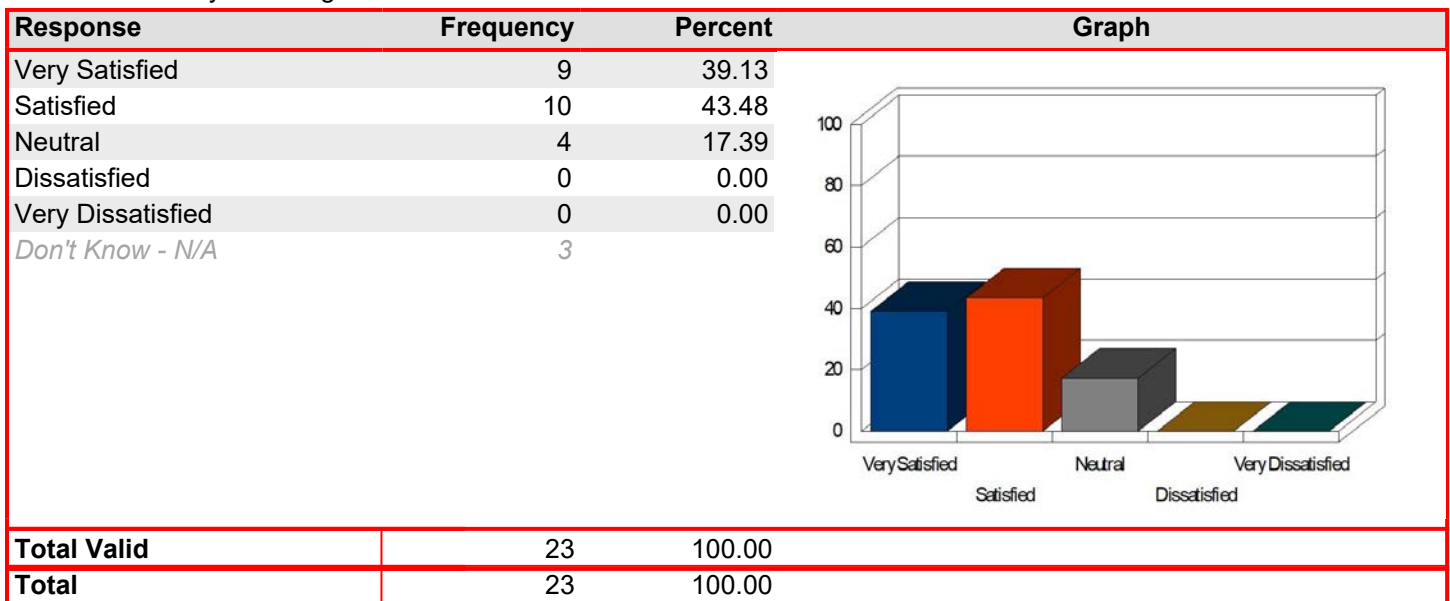
Overall-Training in the use of technology was available

Mean: 4.19



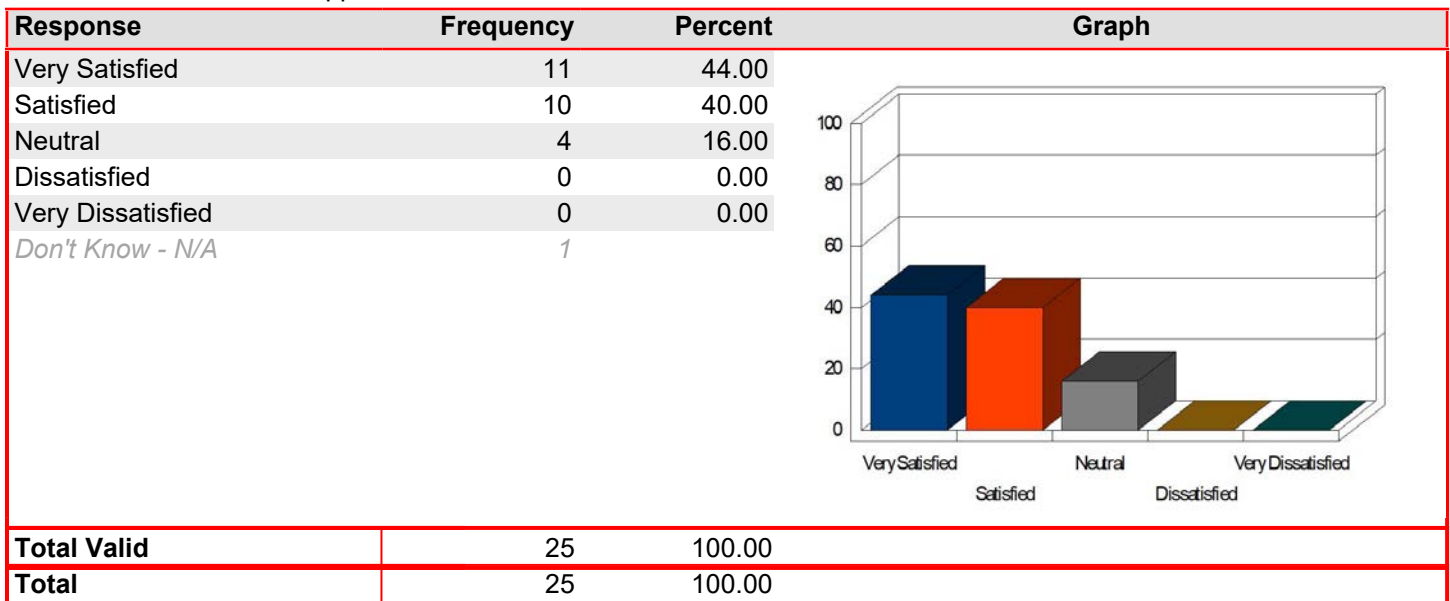
Overall-Efficiency receiving services

Mean: 4.22



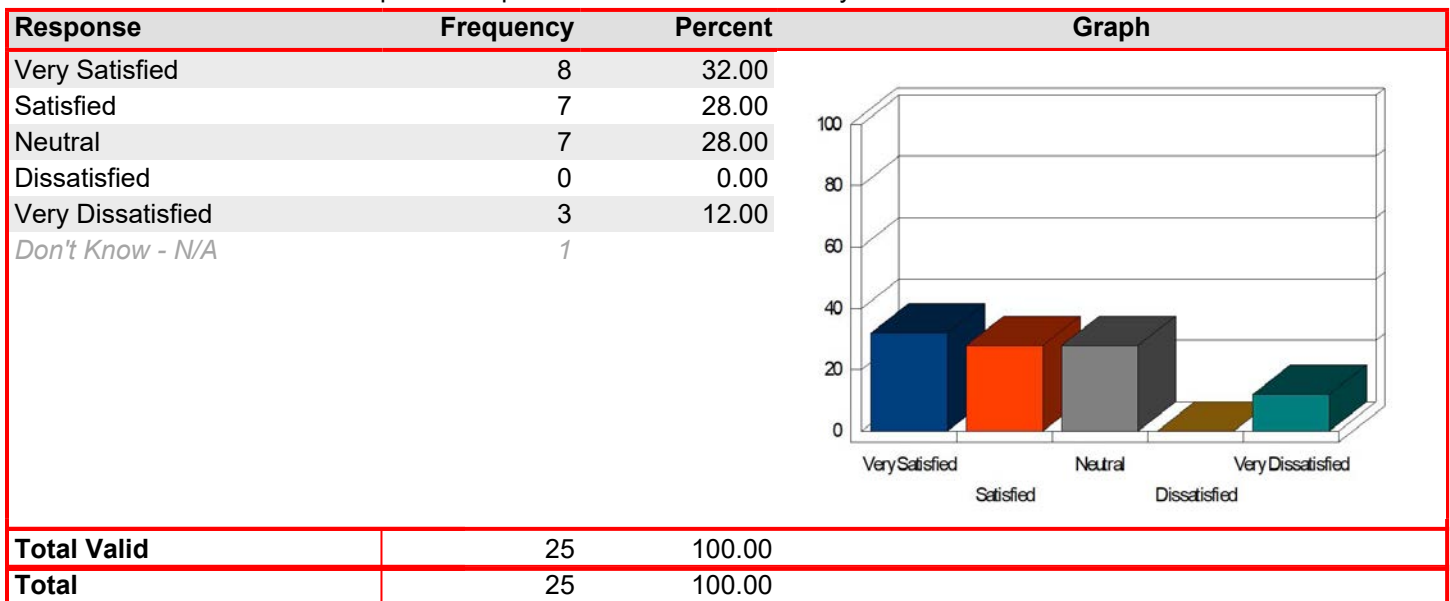
Overall-Administration is approachable

Mean: 4.28



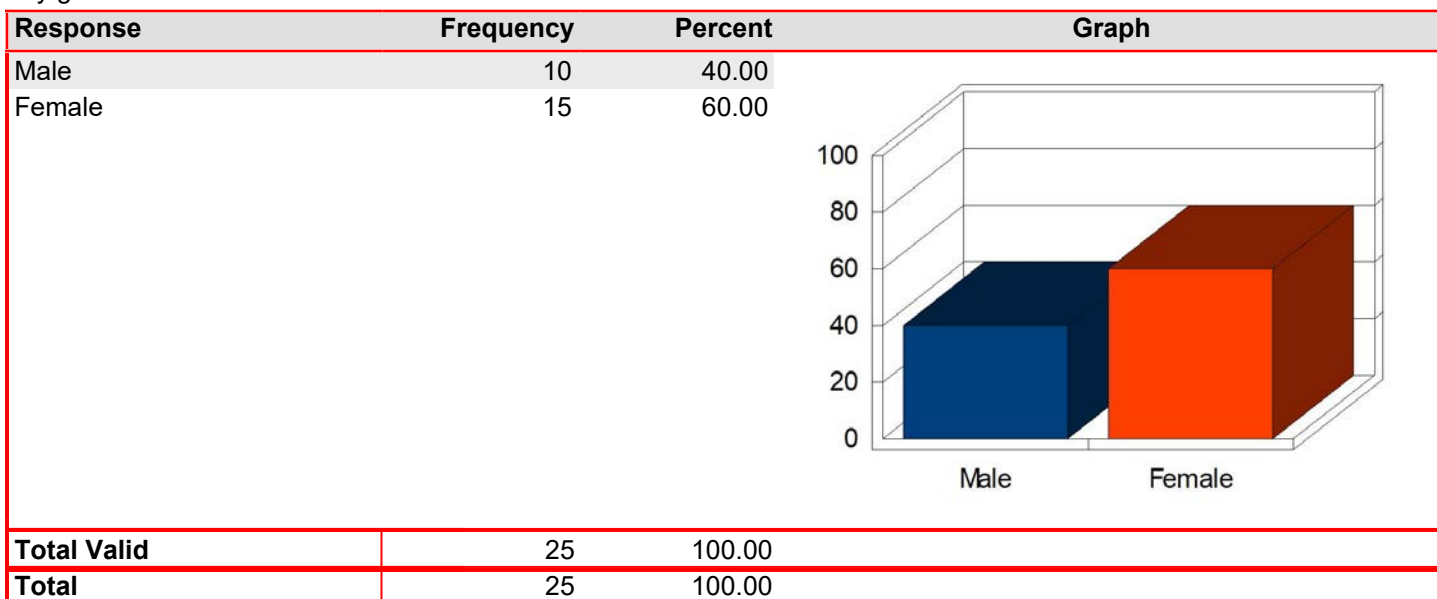
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 3.68



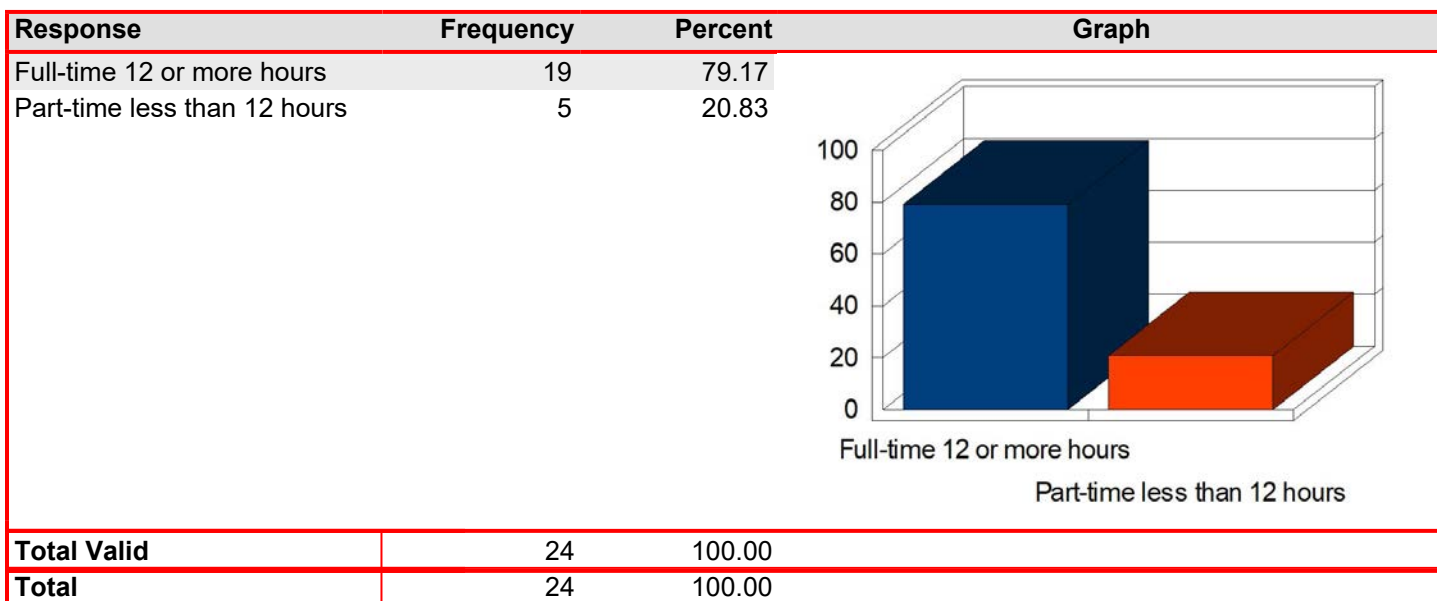
My gender is:

Mean: 1.60



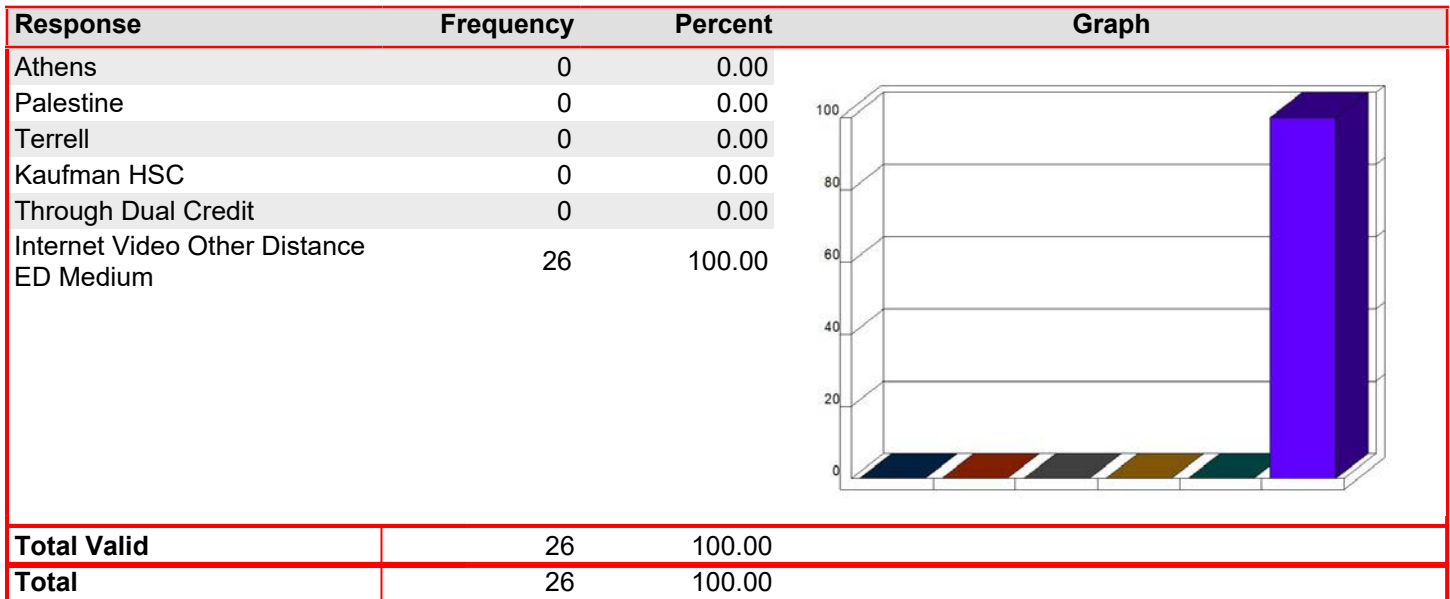
I am enrolled

Mean: 1.21



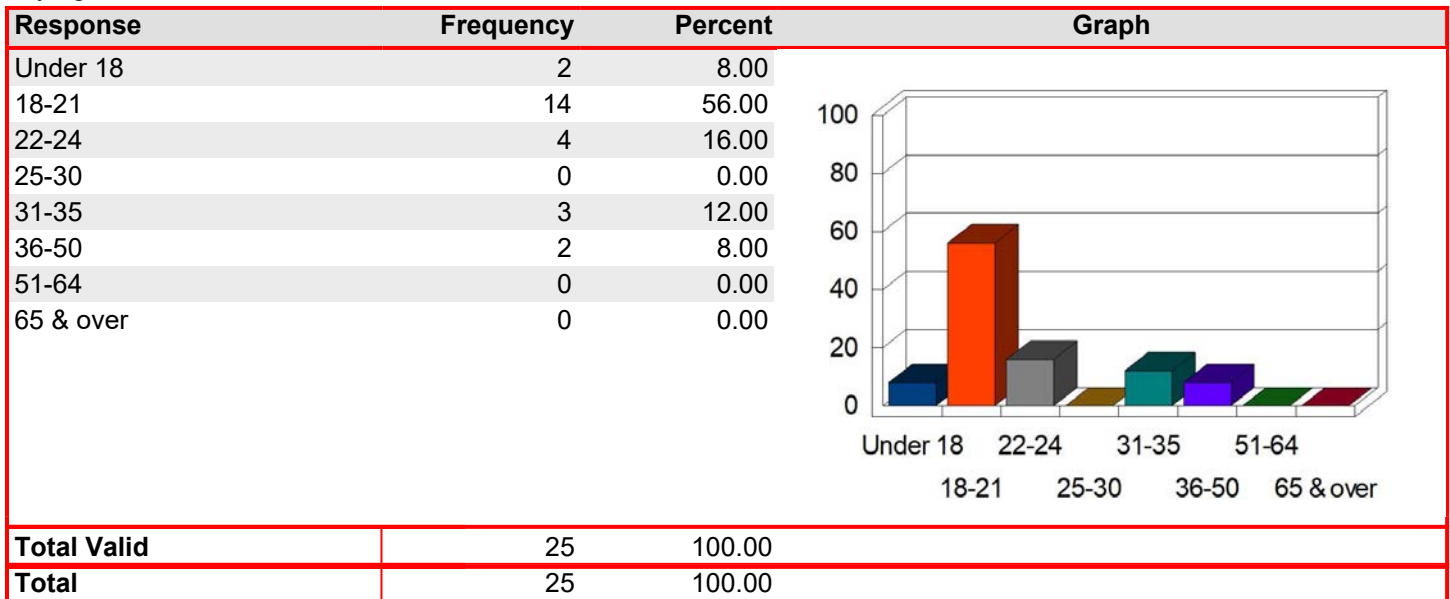
I take the majority of my classes

Mean: 6.00



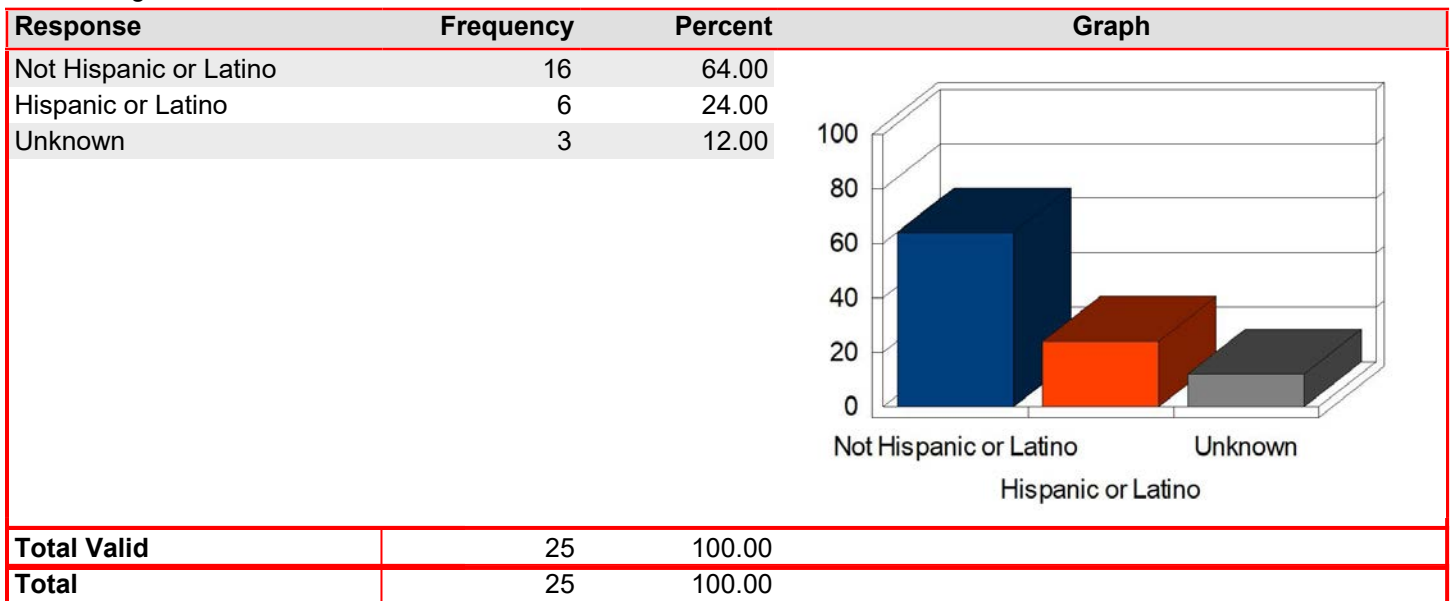
My age is:

Mean: 2.76



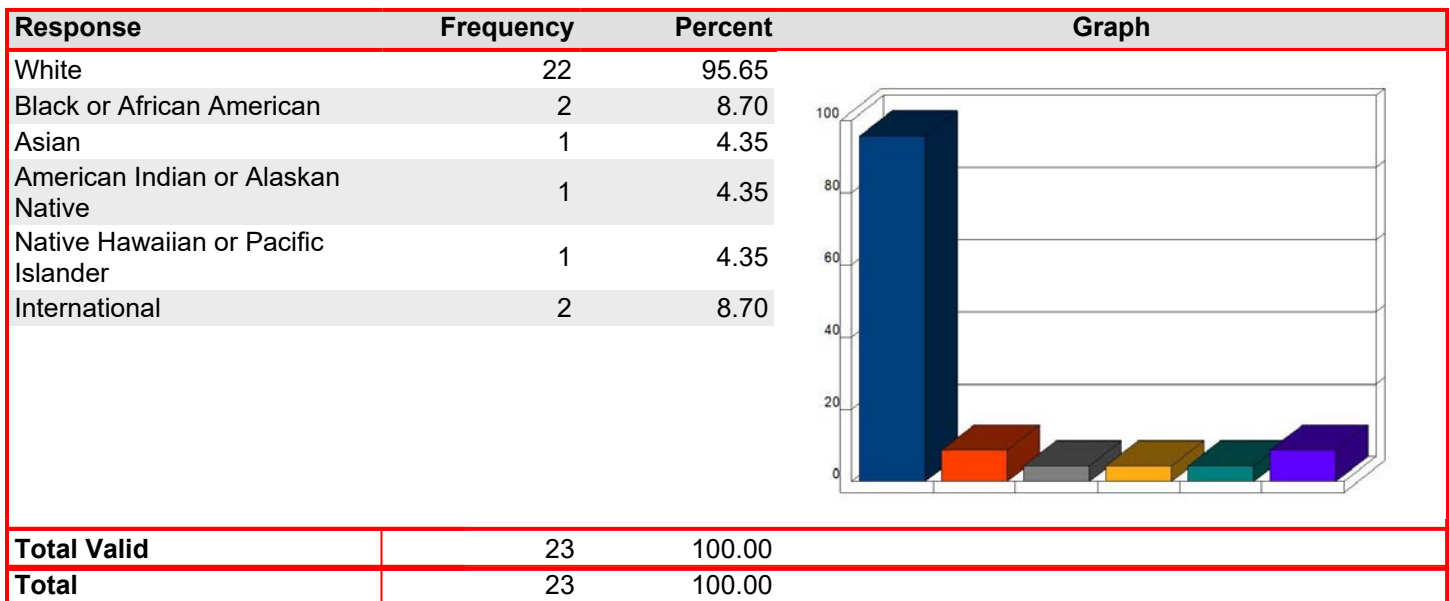
Ethnic Origin

Mean: 1.48



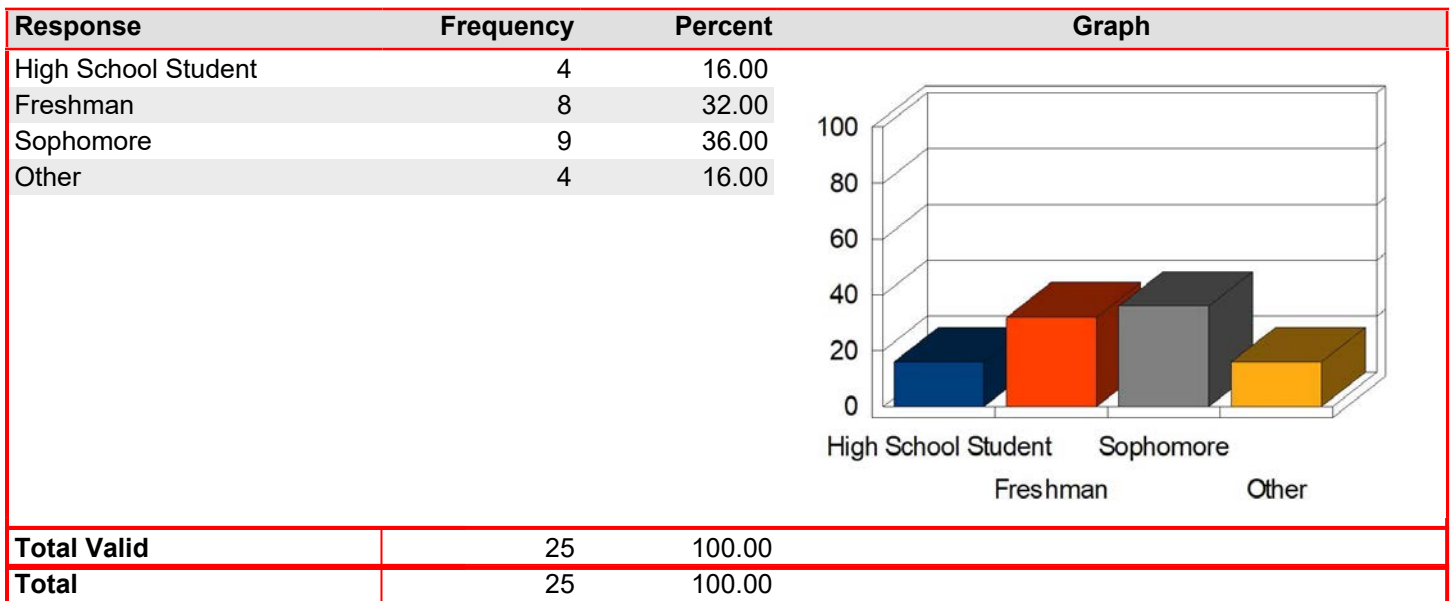
Race

Mean: -



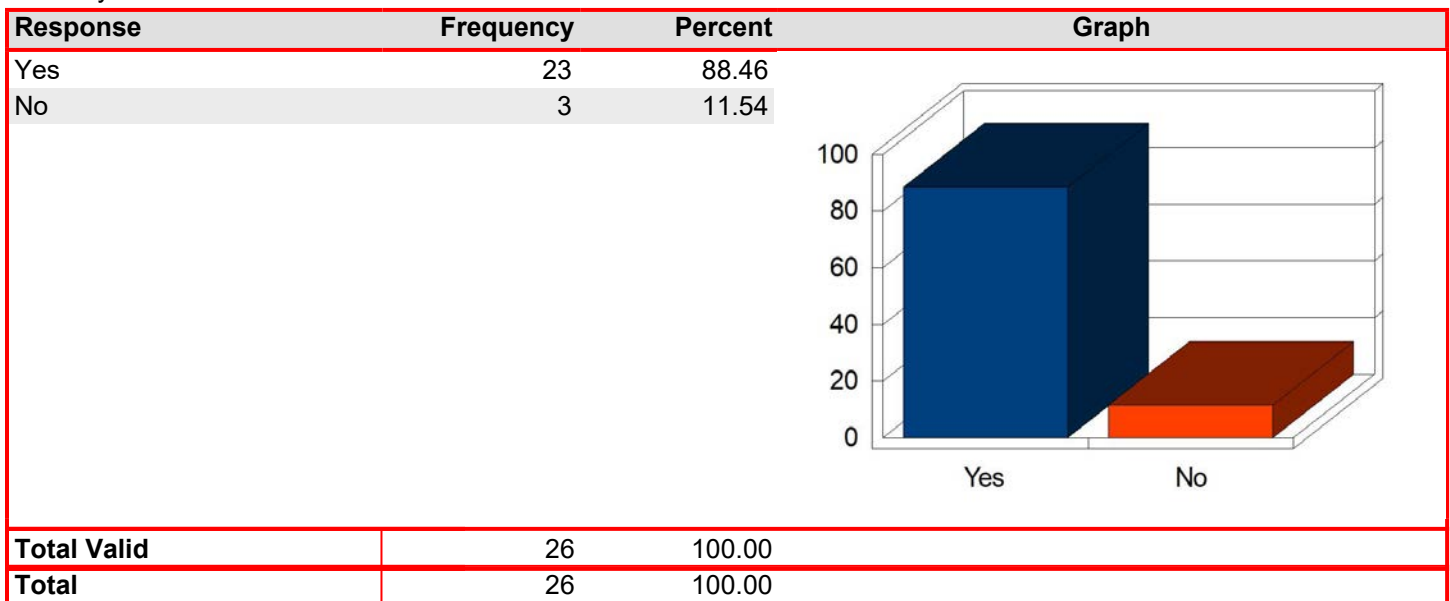
Student Classification:

Mean: 2.52



Would you recommend TVCC to a Friend?

Mean: 1.12



# Trinity Valley Community College

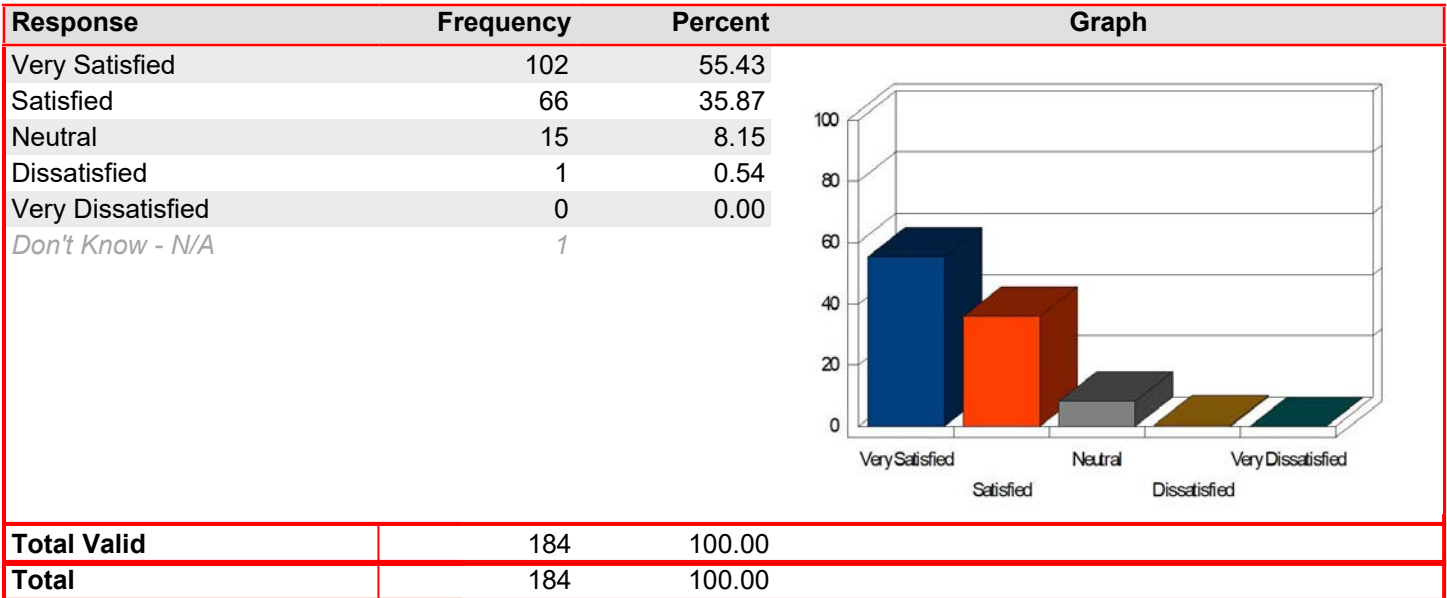
## Student Satisfaction Survey

2018

Kaufman HSC

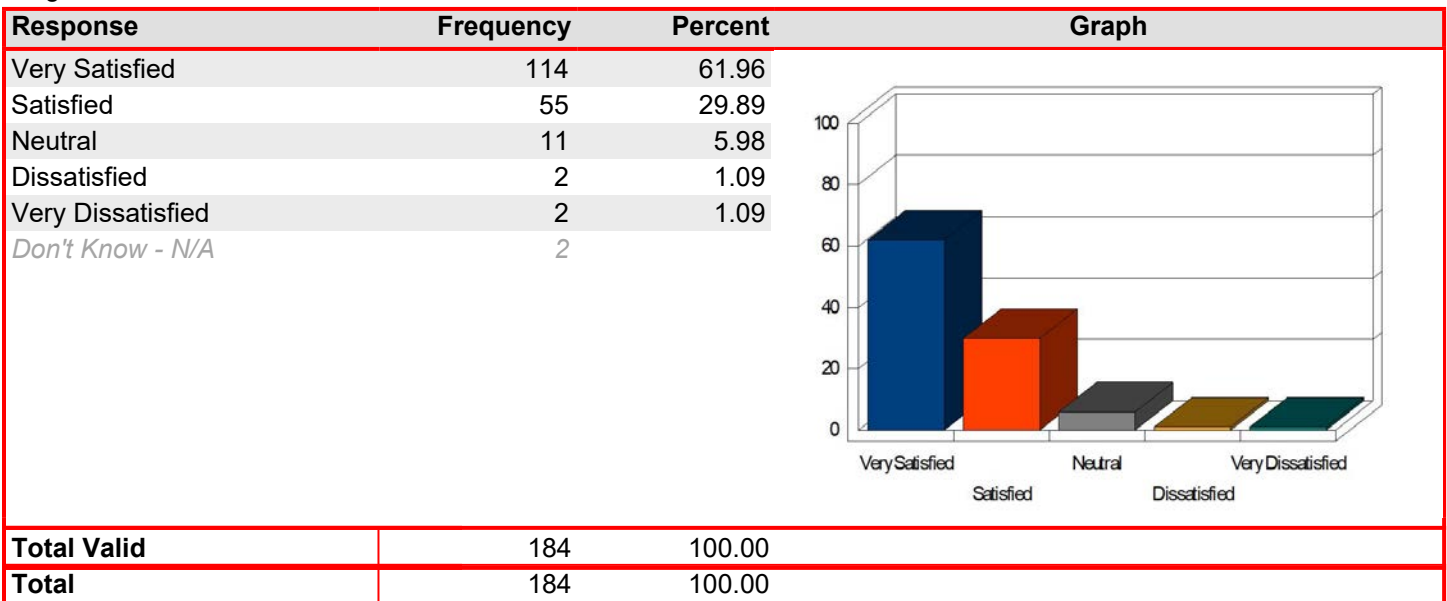
Registration & Admissions - Assistance of staff

Mean: 4.46



Registration & Admissions - Friendliness of staff

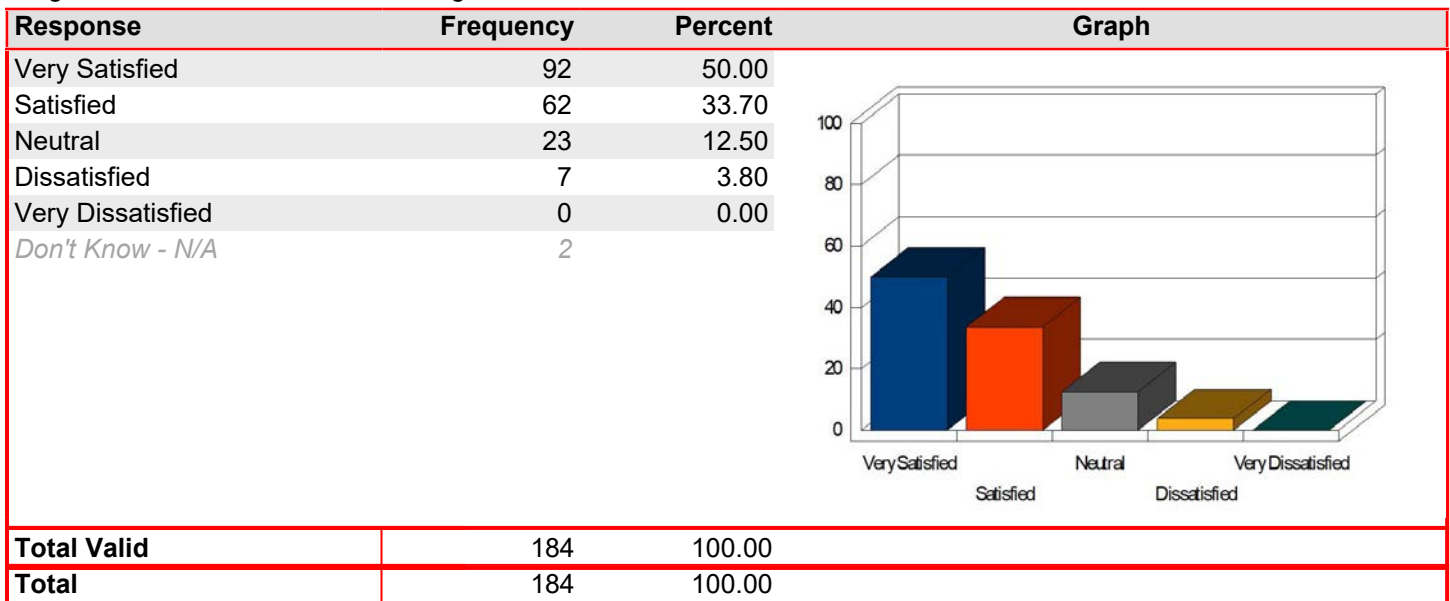
Mean: 4.51





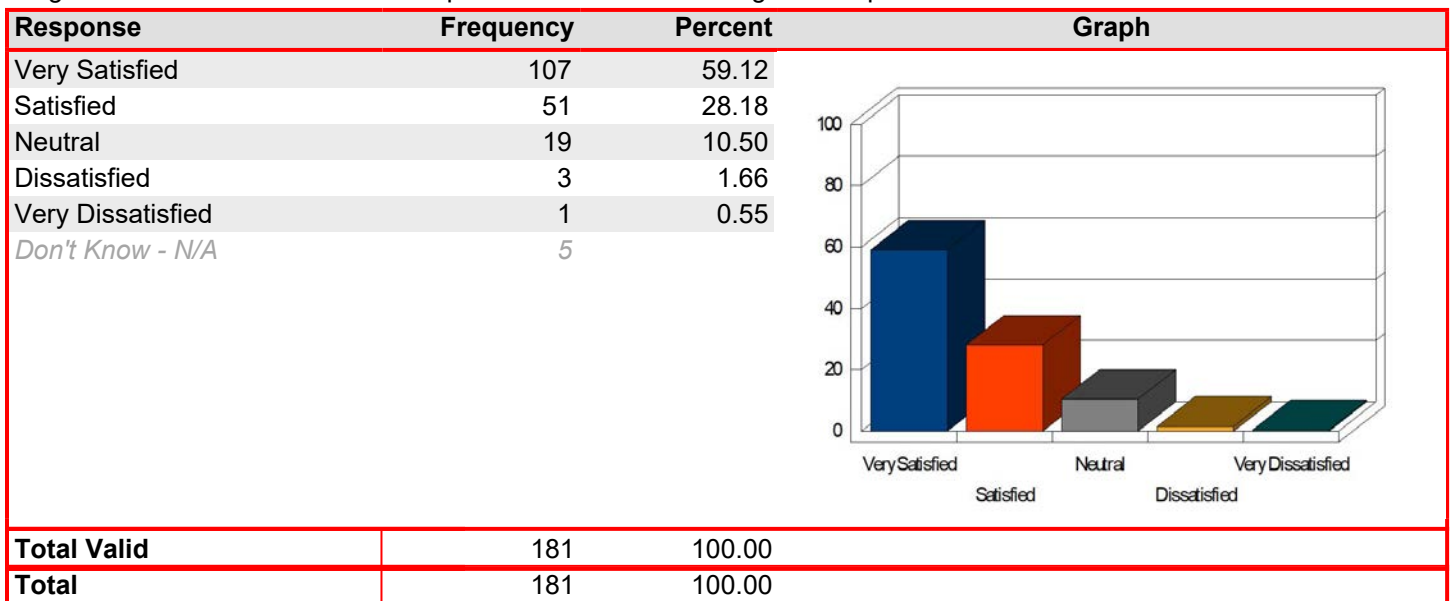
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.30



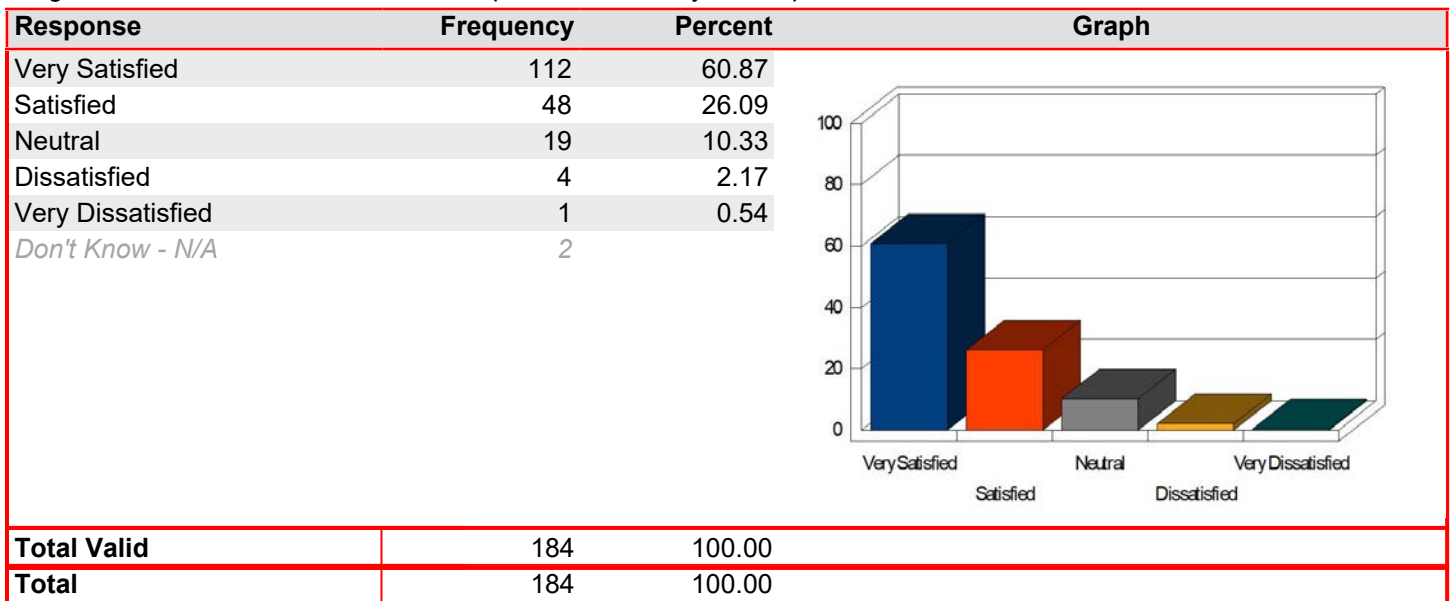
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.44



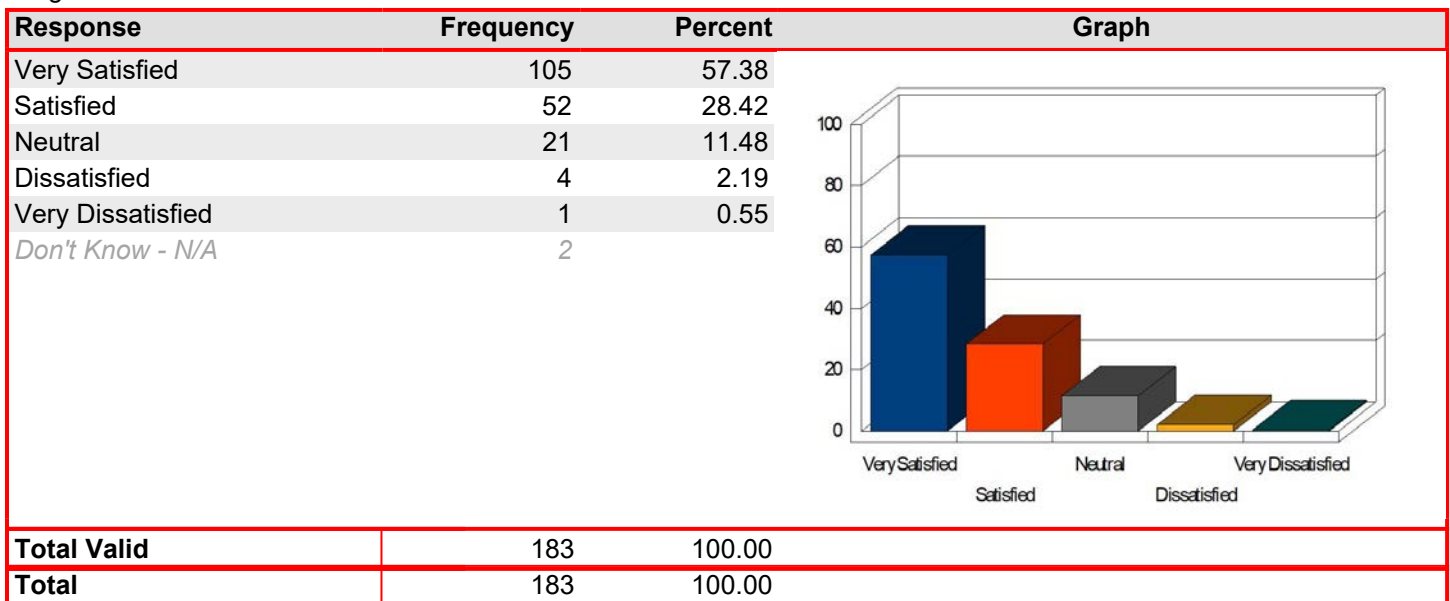
Registration & Admissions - Admissions process was easy to complete

Mean: 4.45



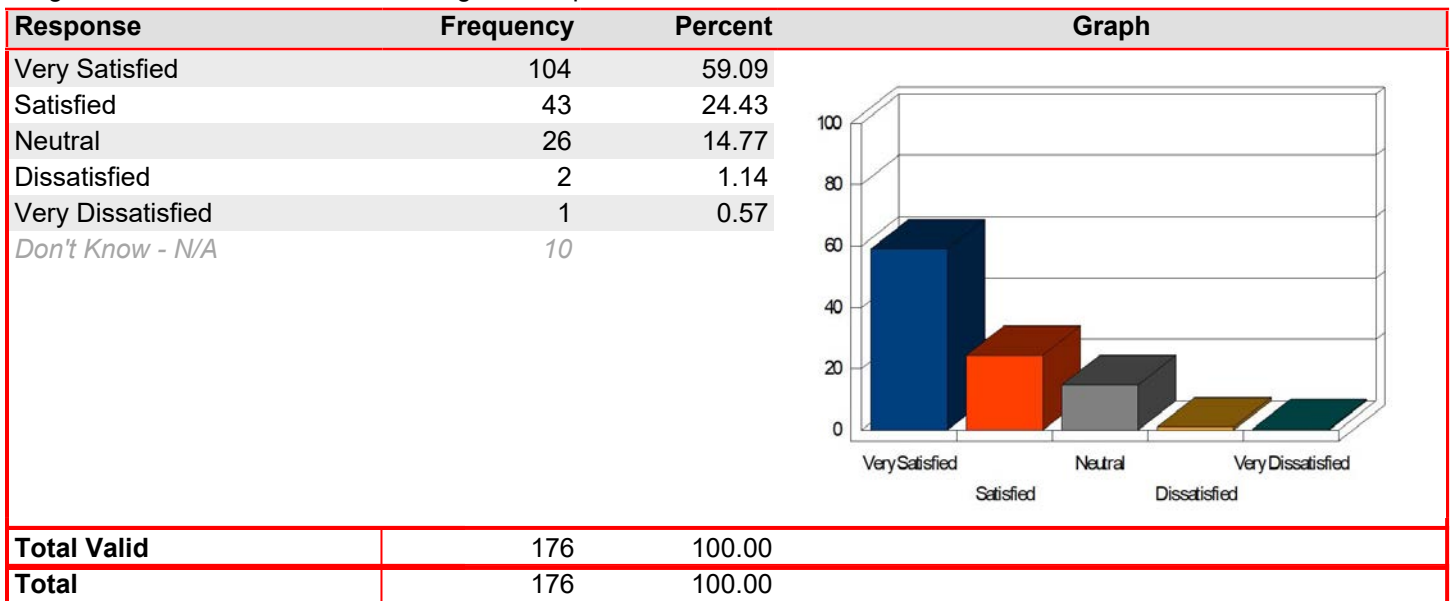
Registration & Admissions - Information I received was understandable

Mean: 4.40



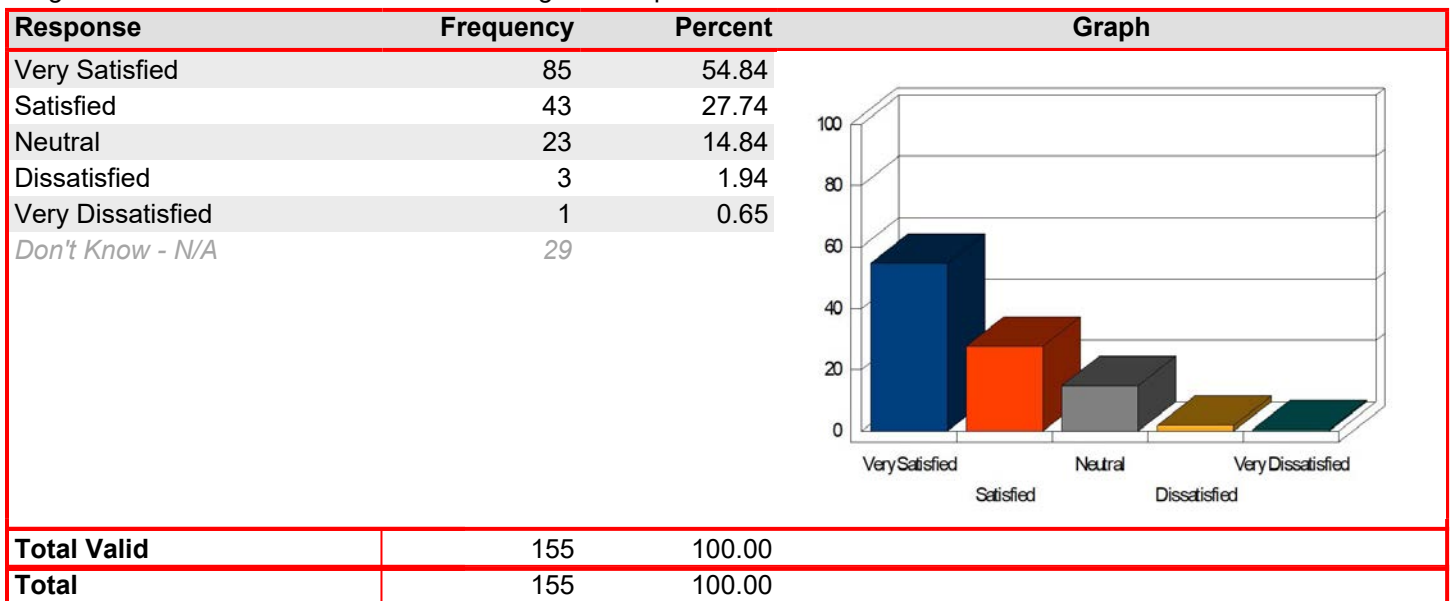
## Registration &amp; Admissions - Online registration process

Mean: 4.40



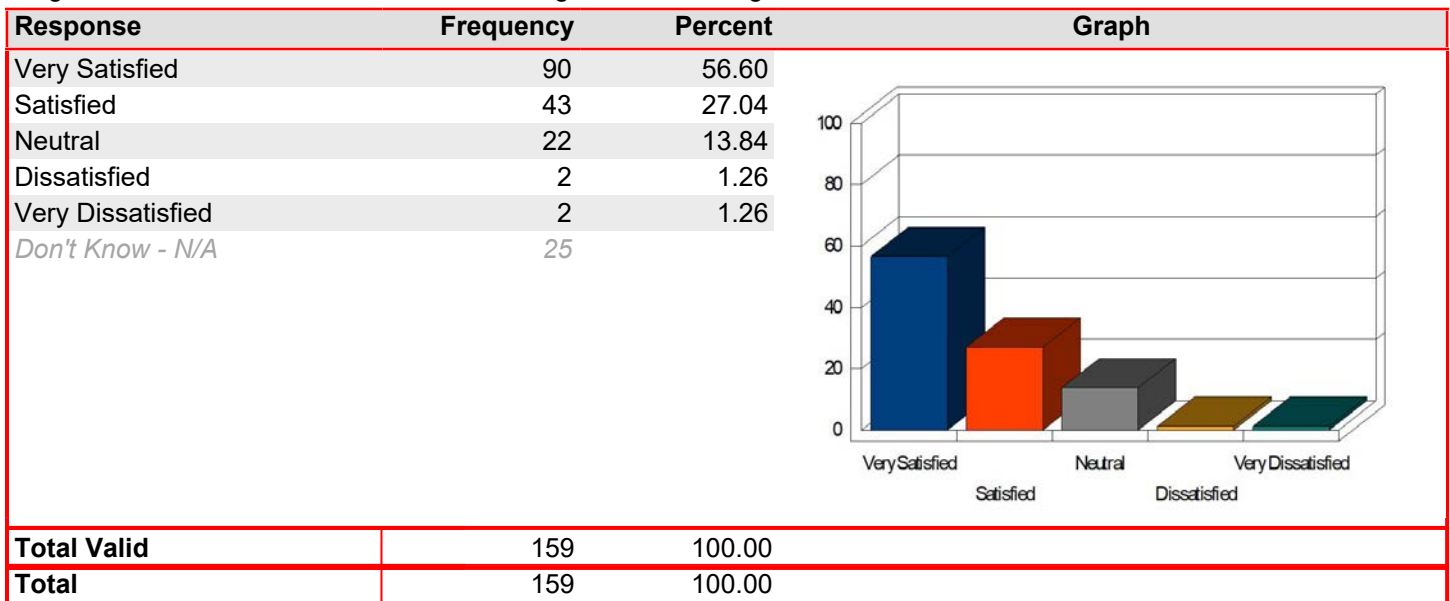
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.34



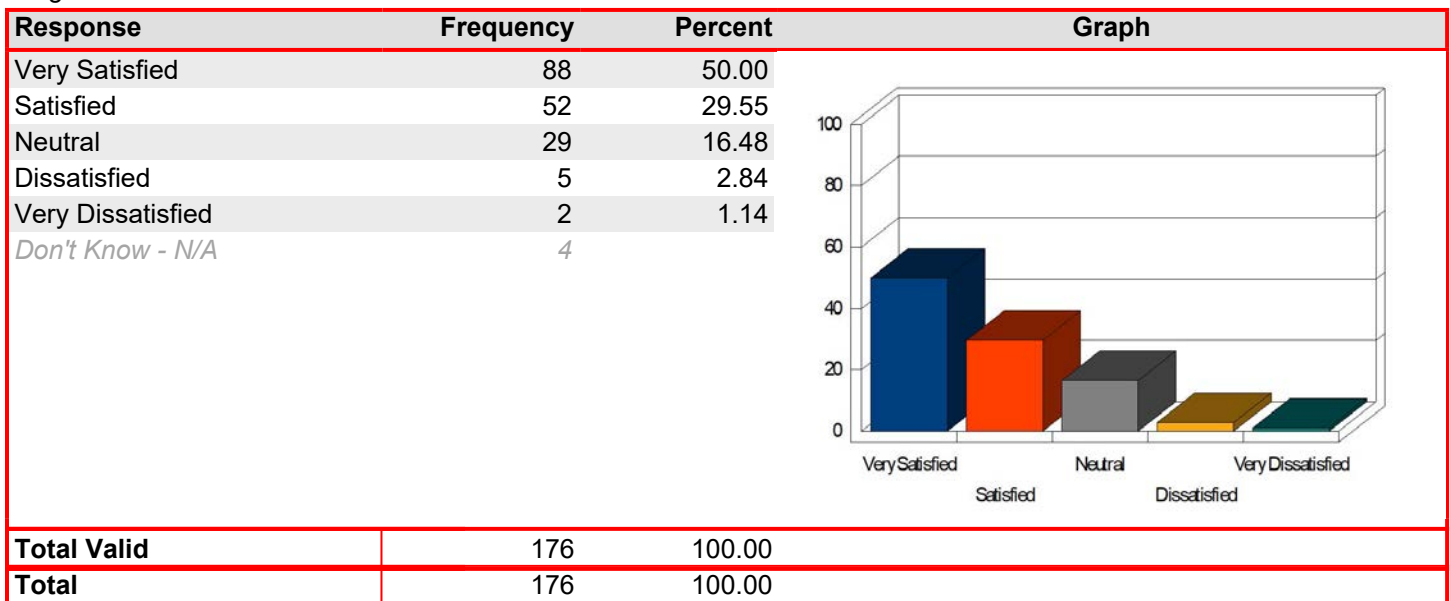
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.36



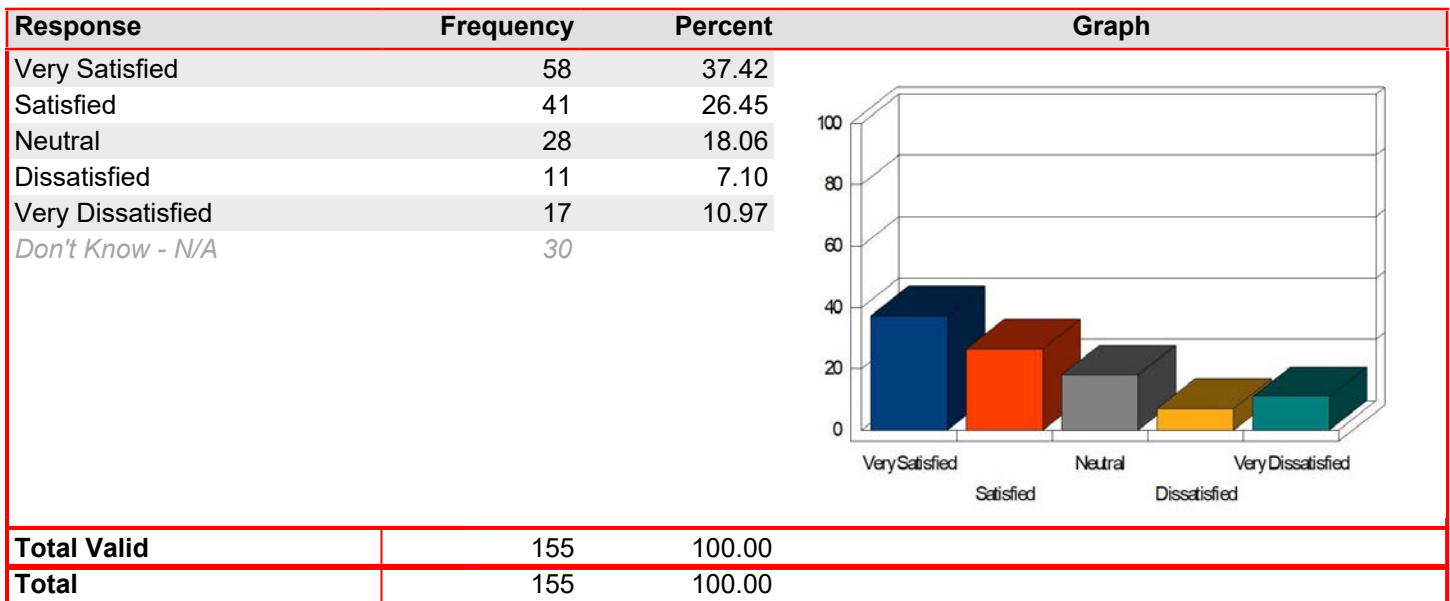
## Registration &amp; Admissions - Website information

Mean: 4.24



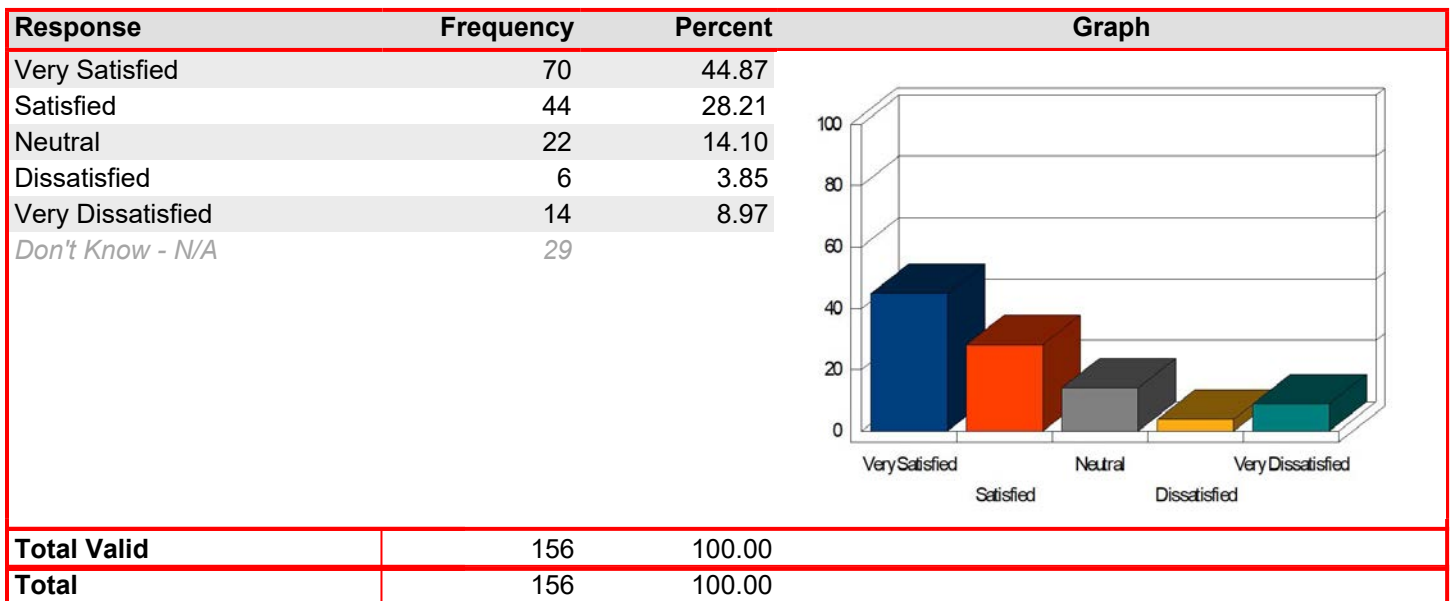
## Financial Aid - Assistance of staff

Mean: 3.72



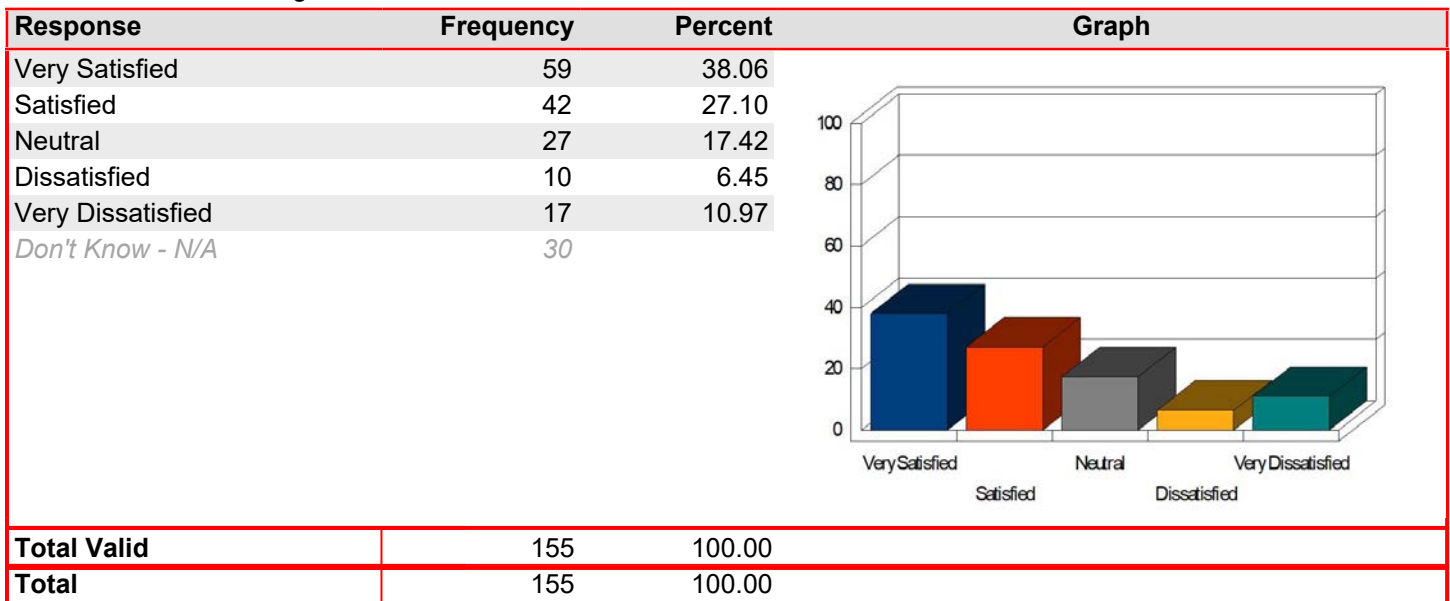
## Financial Aid - Friendliness of staff

Mean: 3.96



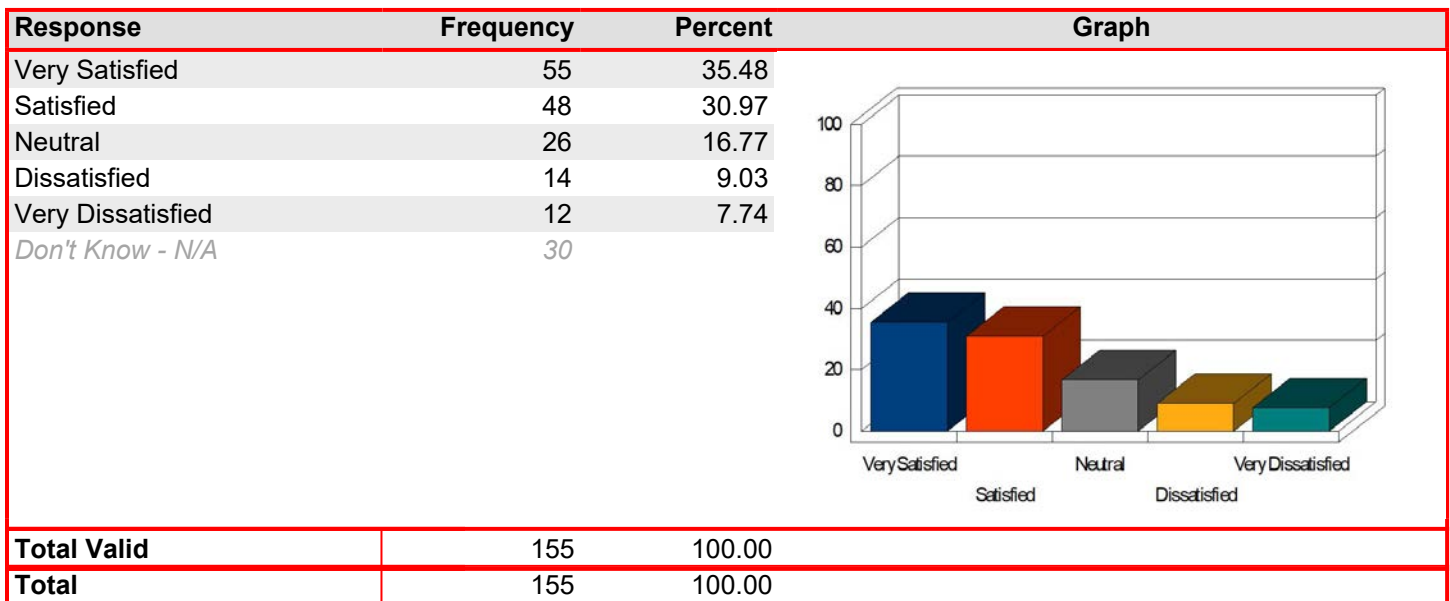
## Financial Aid - Knowledge of staff

Mean: 3.75



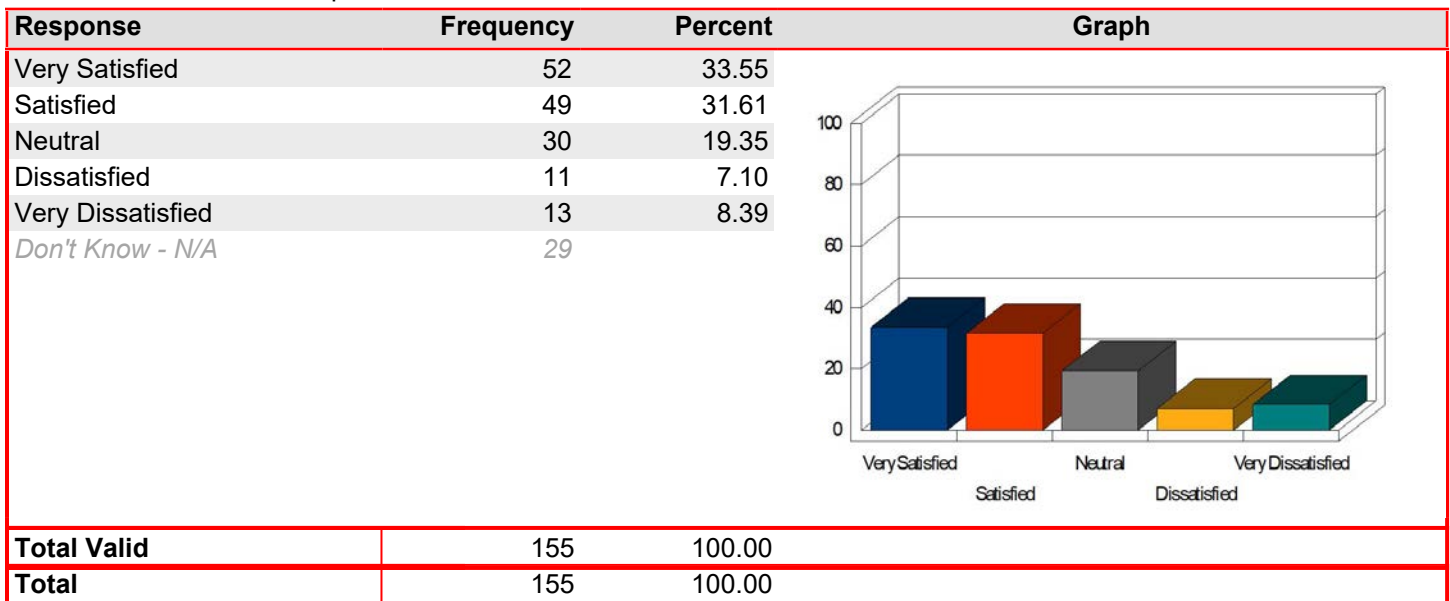
## Financial Aid - Information received is accurate

Mean: 3.77



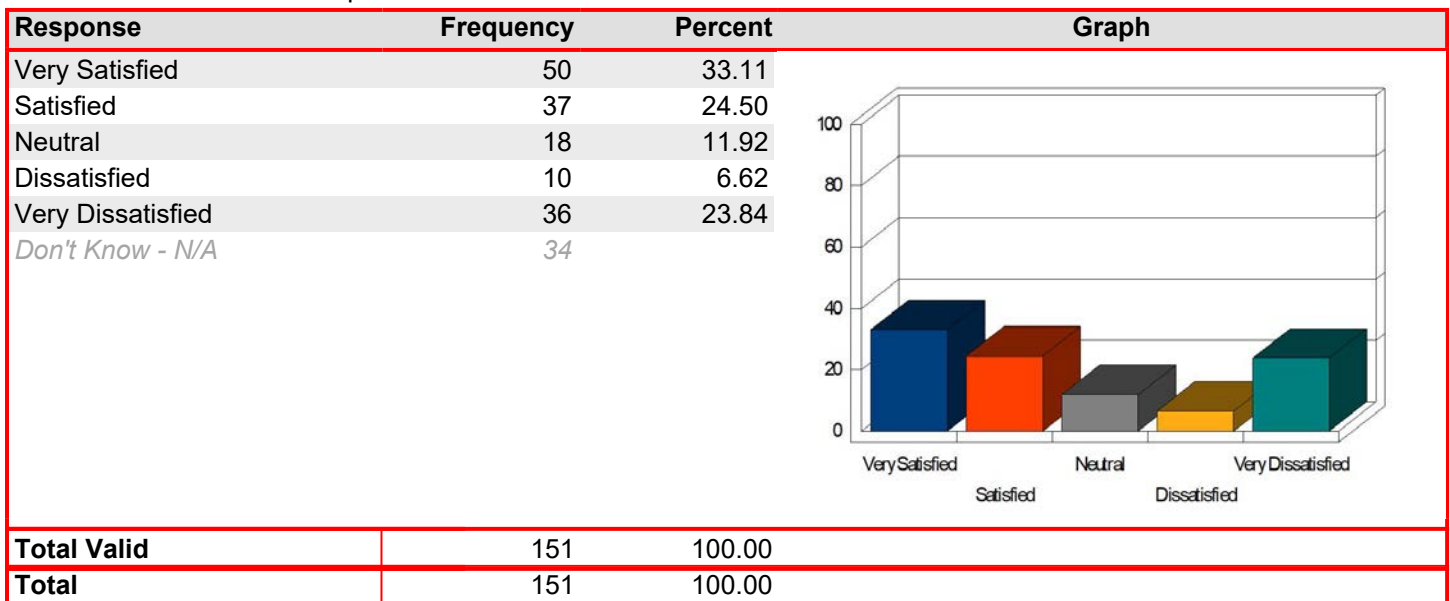
Financial Aid - Information presented is understandable

Mean: 3.75



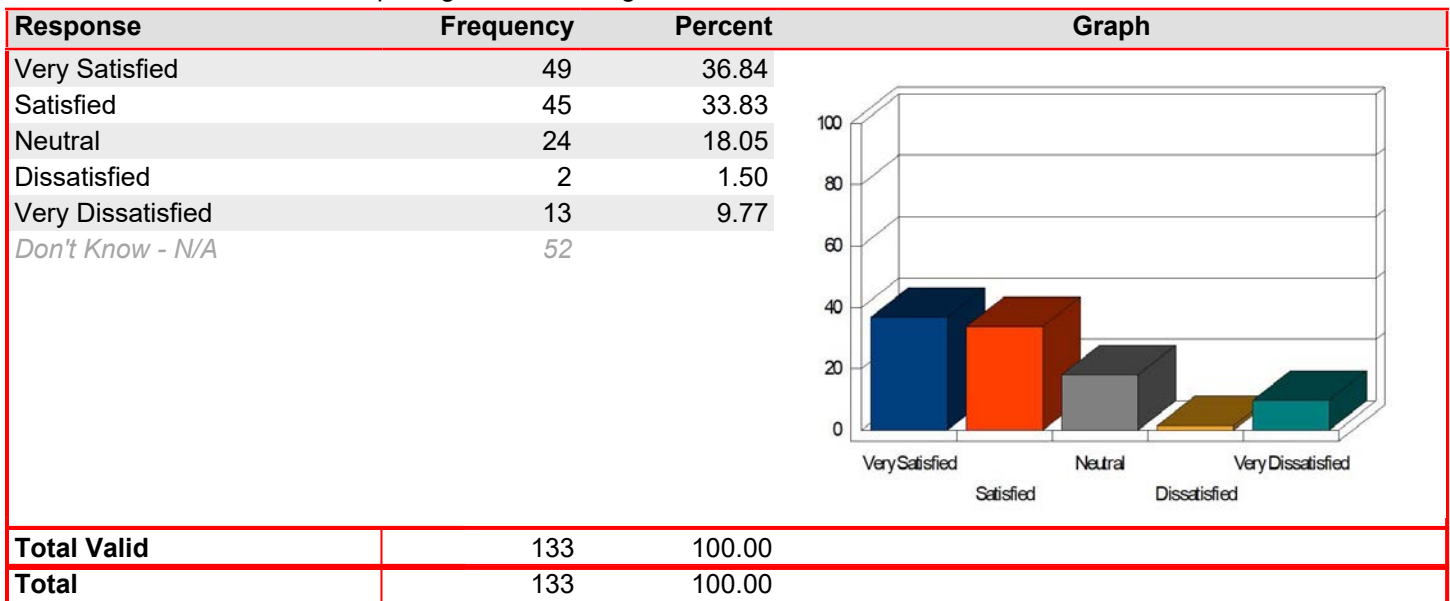
Financial Aid - Financial aid process

Mean: 3.36



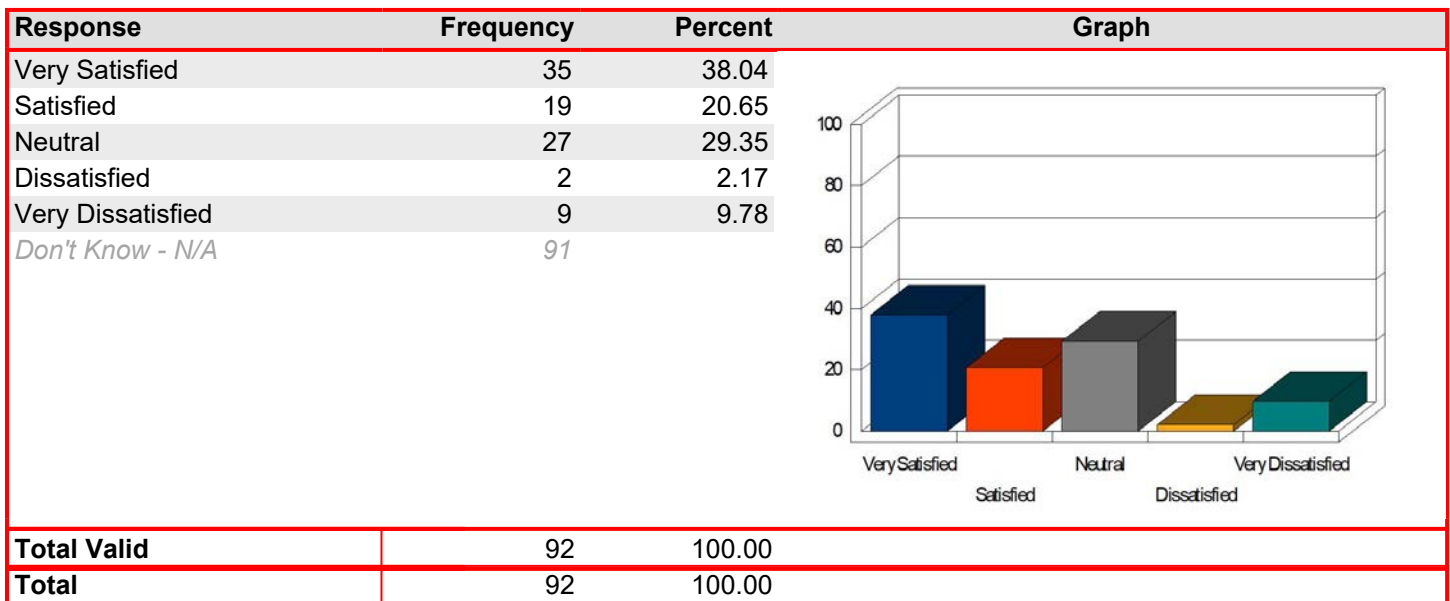
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 3.86



## Financial Aid - Assistance for Veteran benefits

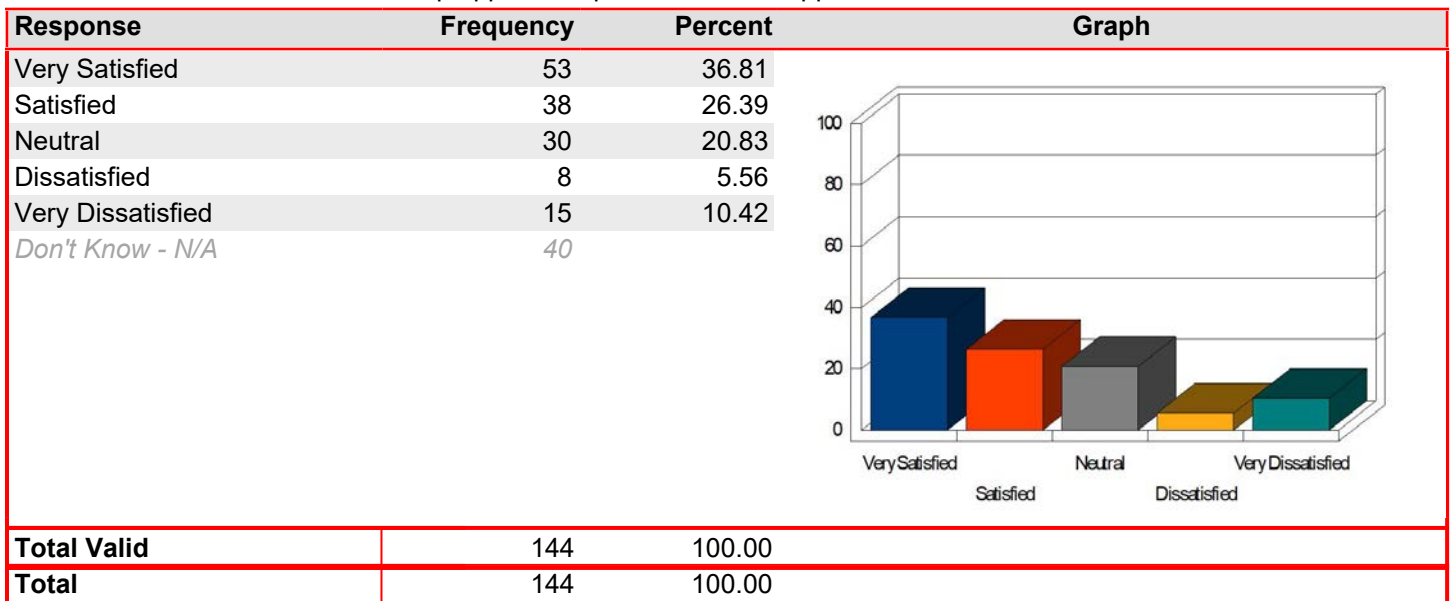
Mean: 3.75





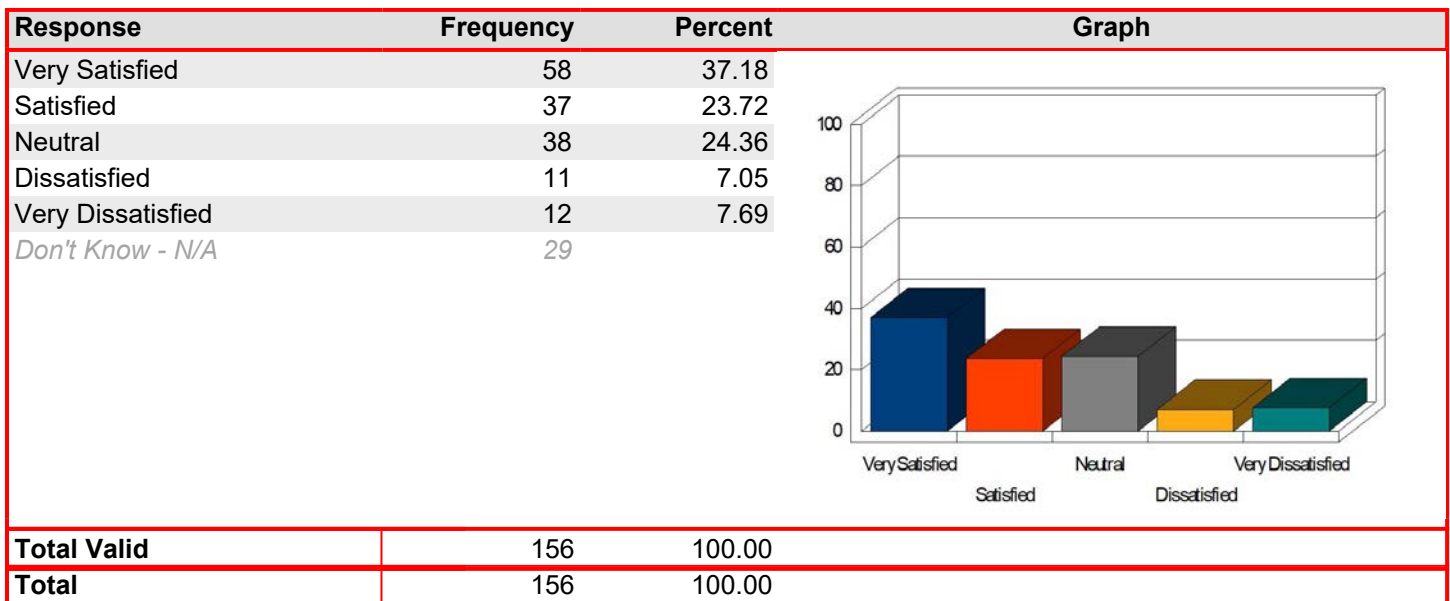
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 3.74



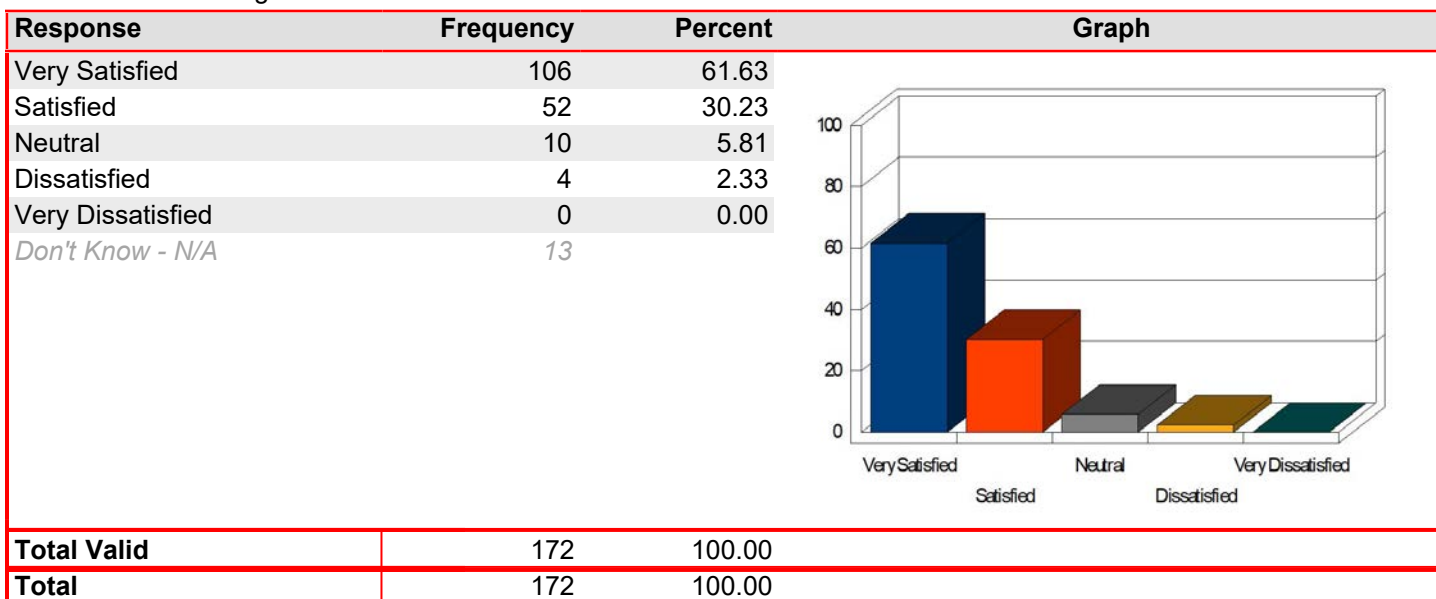
## Financial Aid - Website information

Mean: 3.76



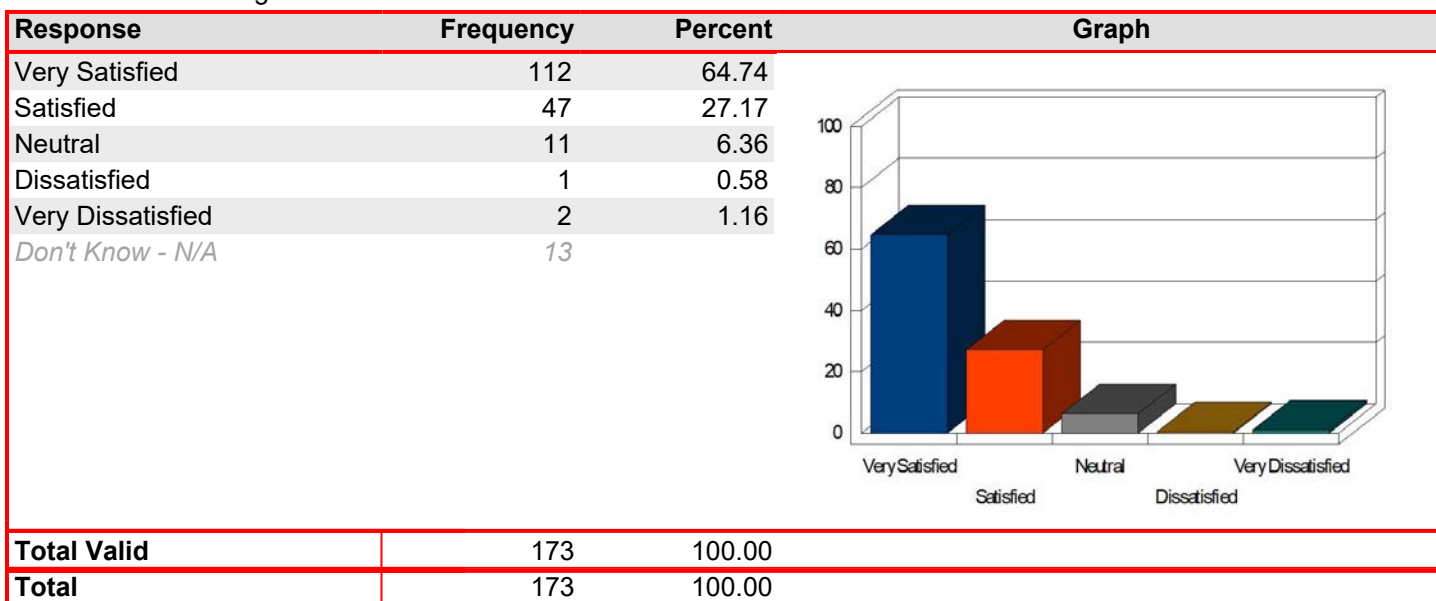
## Guidance/Counseling - Assistance of staff

Mean: 4.51



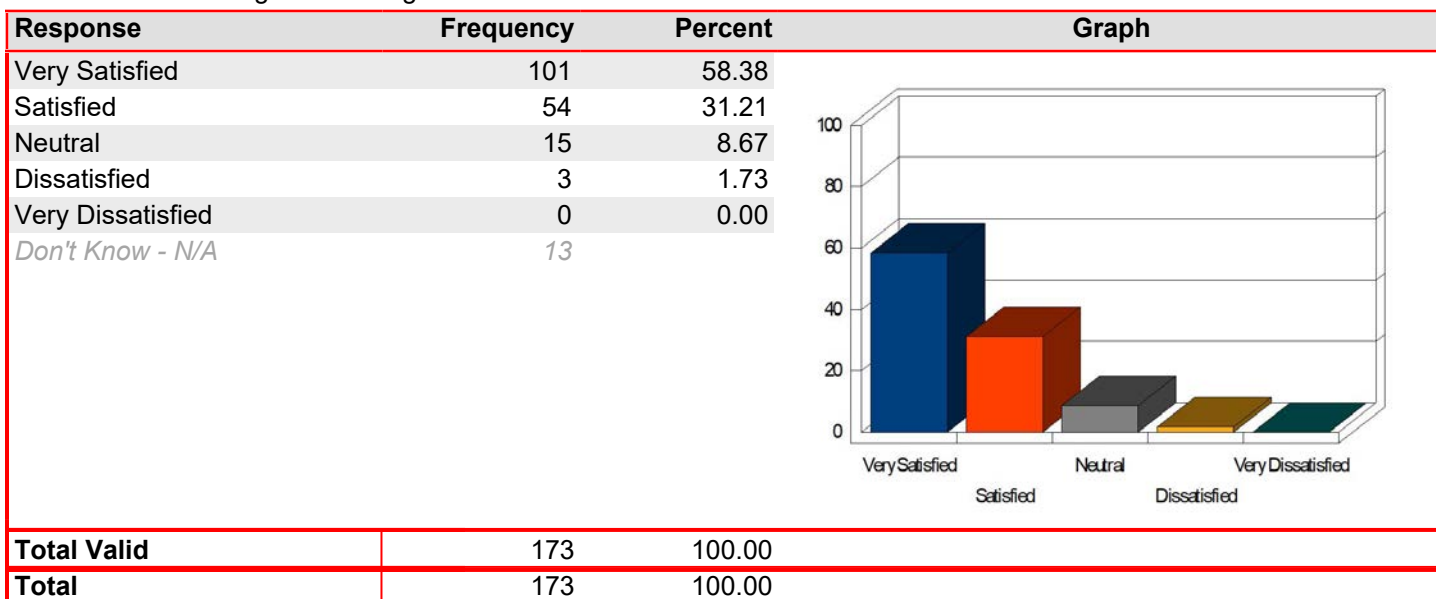
## Guidance/Counseling - Friendliness of staff

Mean: 4.54



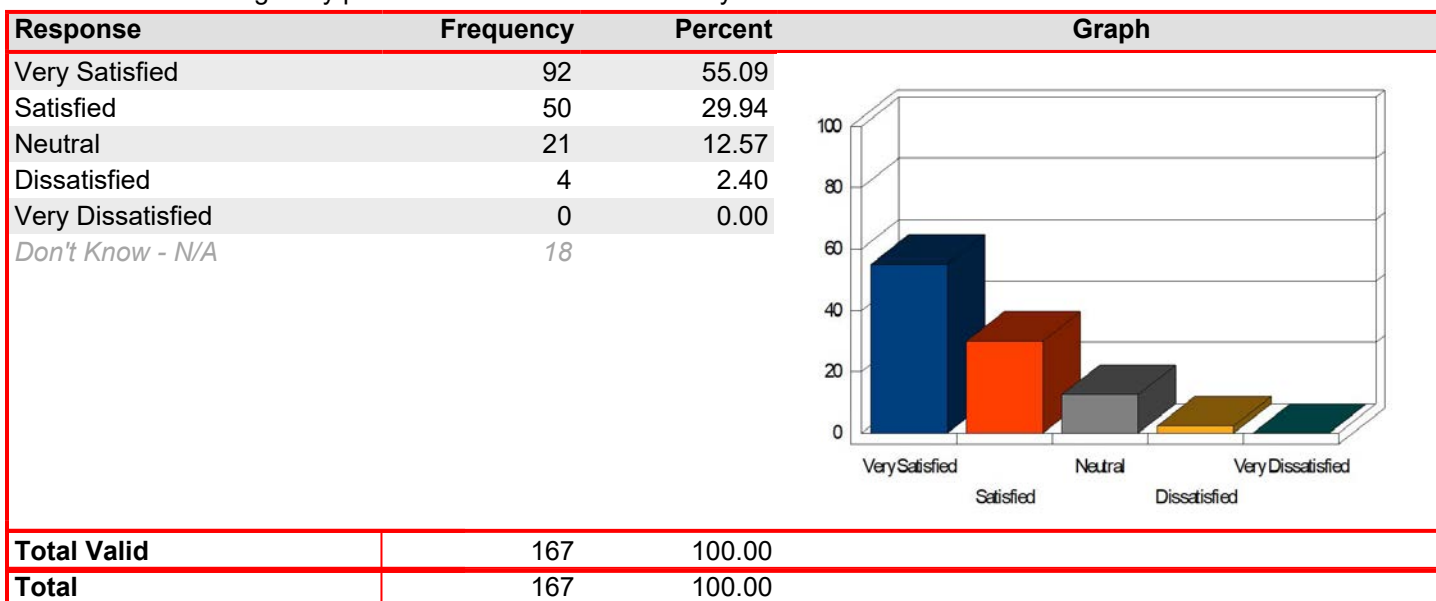
## Guidance/Counseling - Knowledge of staff

Mean: 4.46



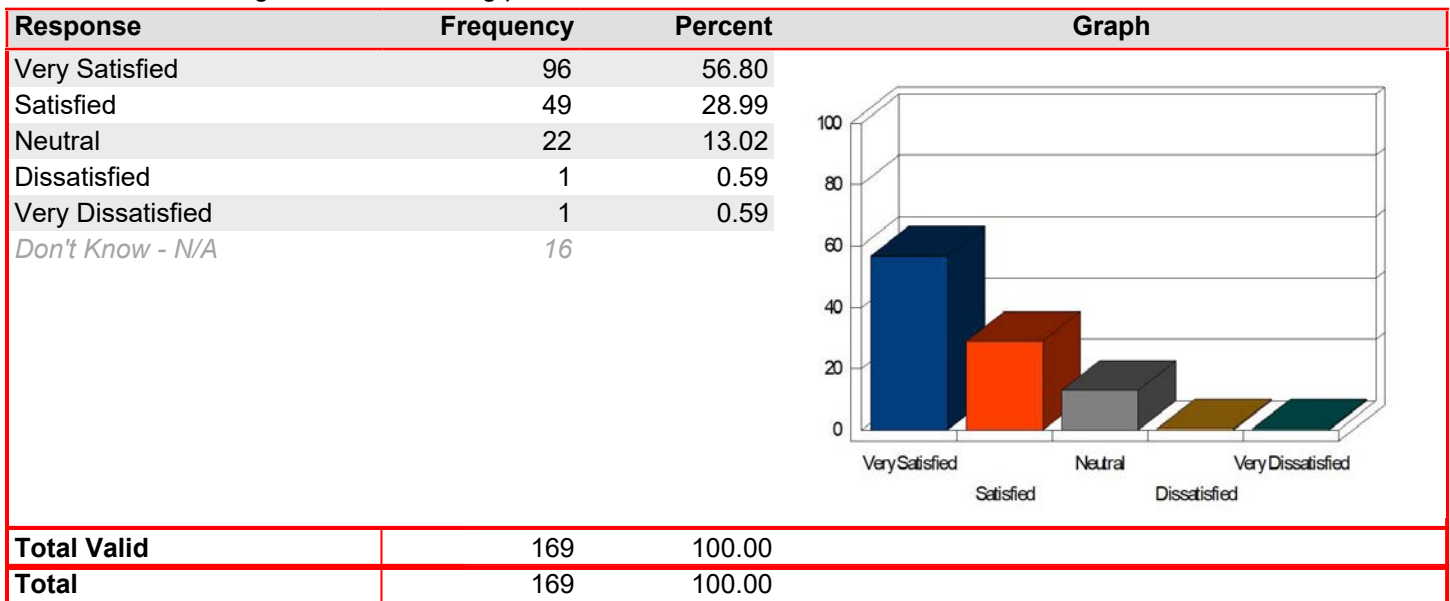
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.38



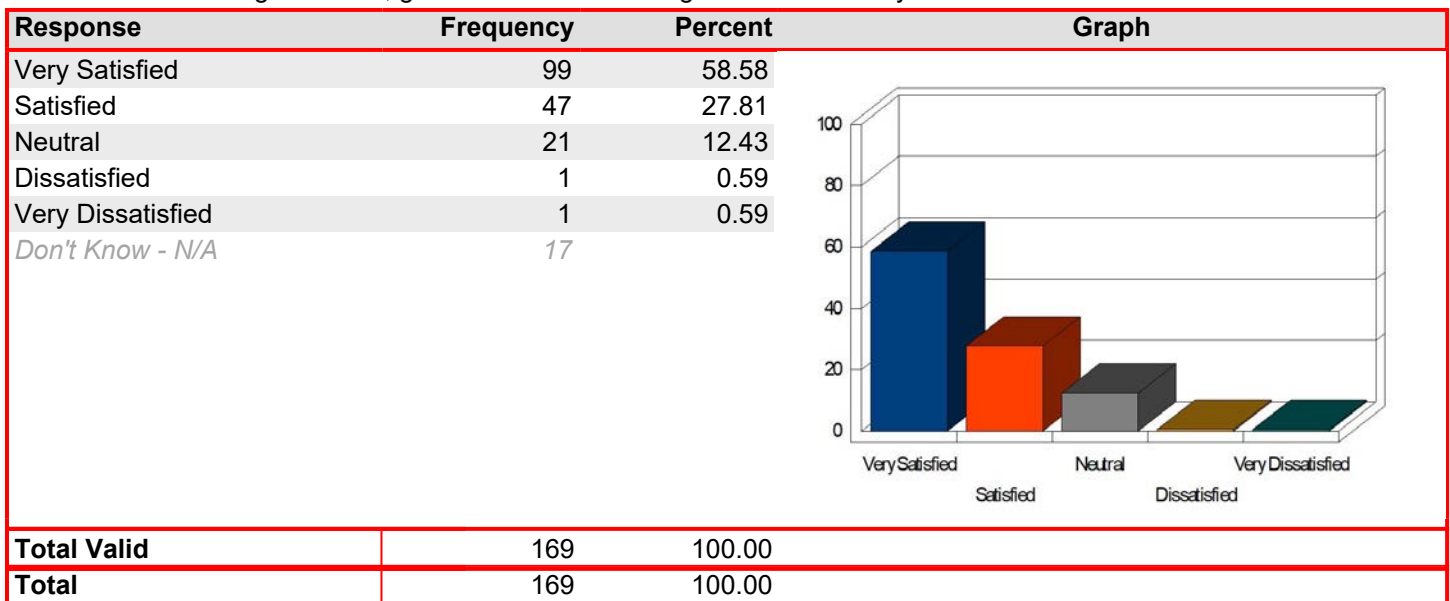
## Guidance/Counseling - Student advising process

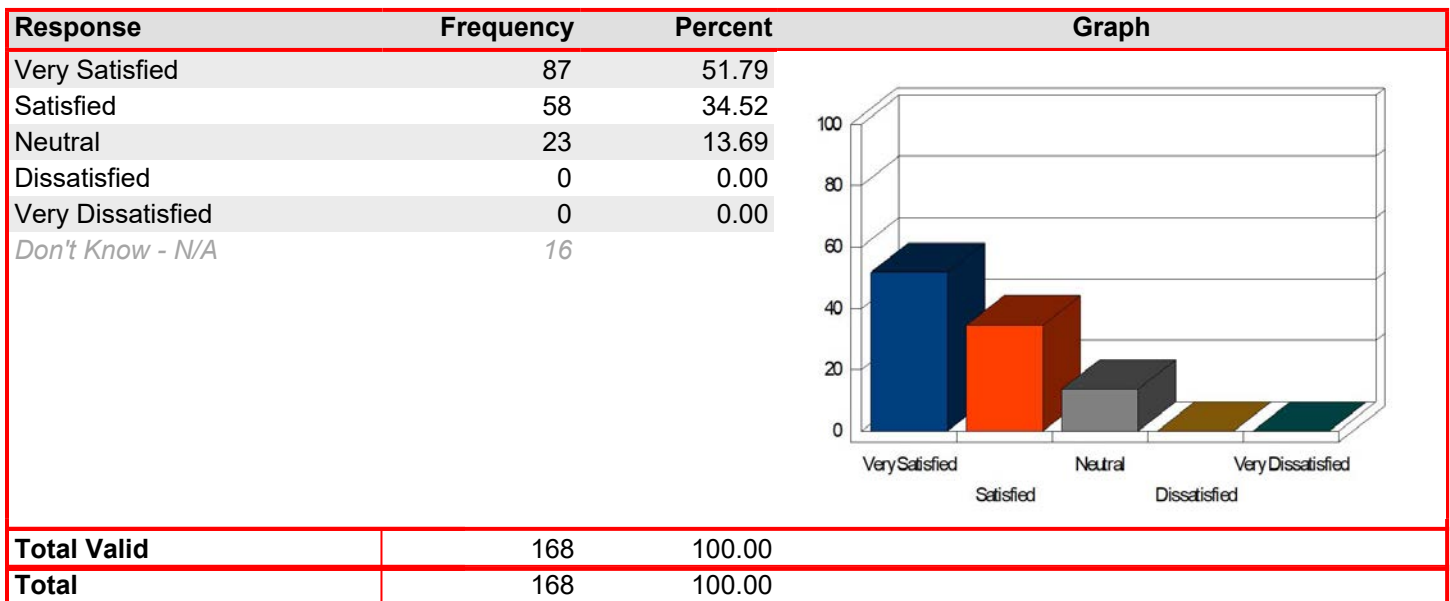
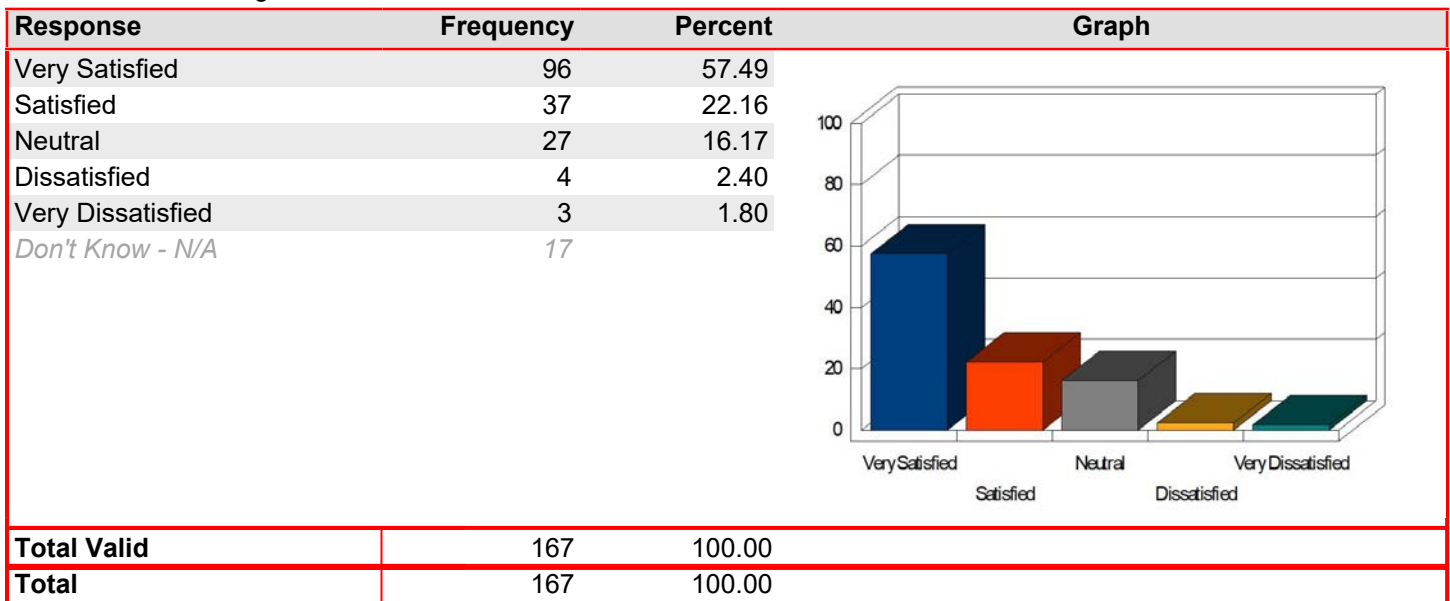
Mean: 4.41



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

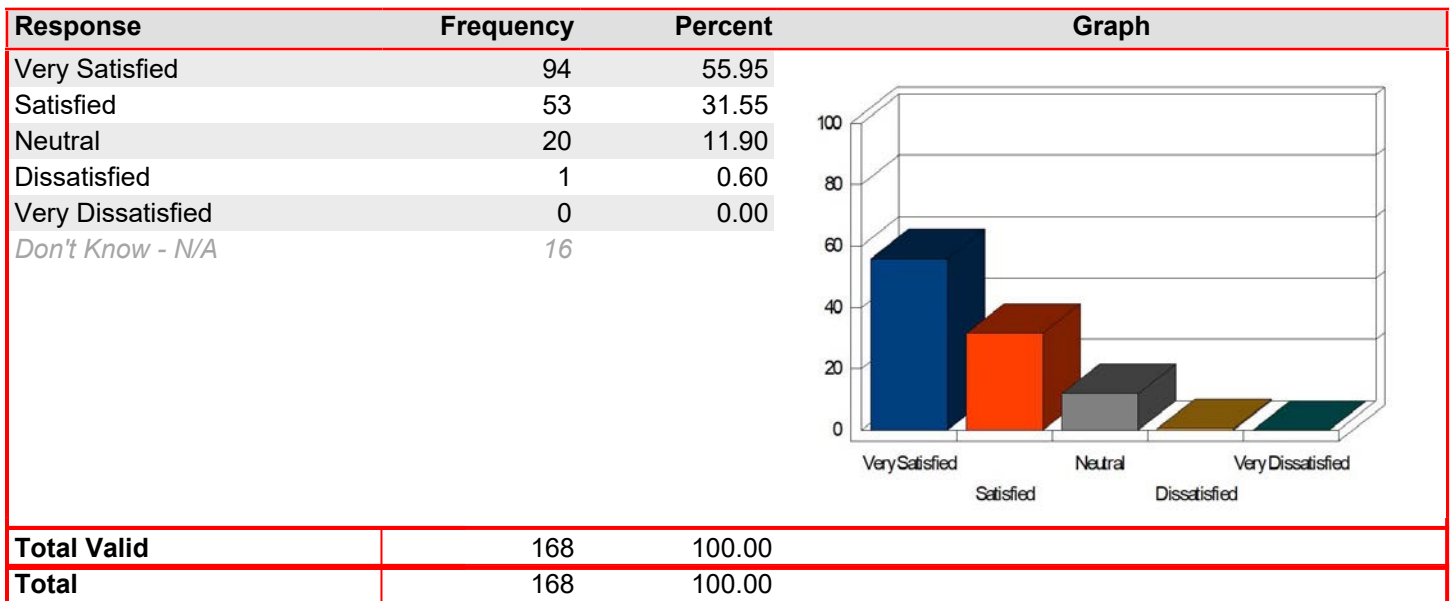
Mean: 4.43





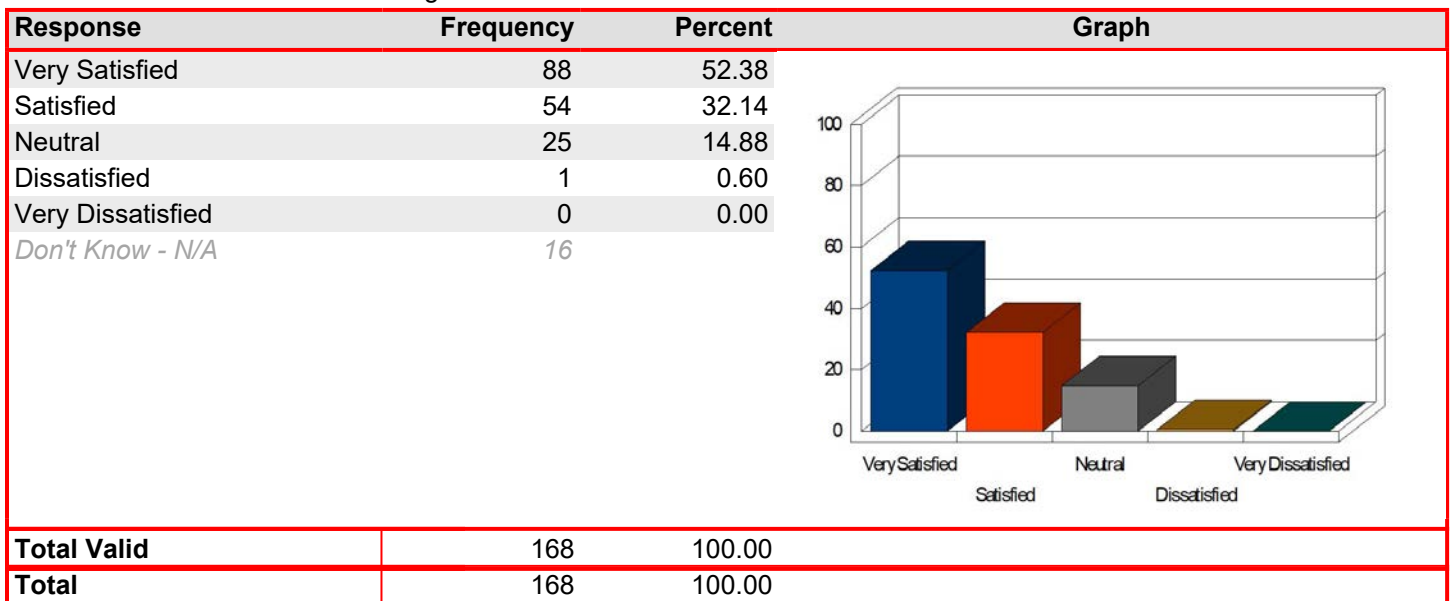
## Business Office/Cashier - Friendliness of staff

Mean: 4.43



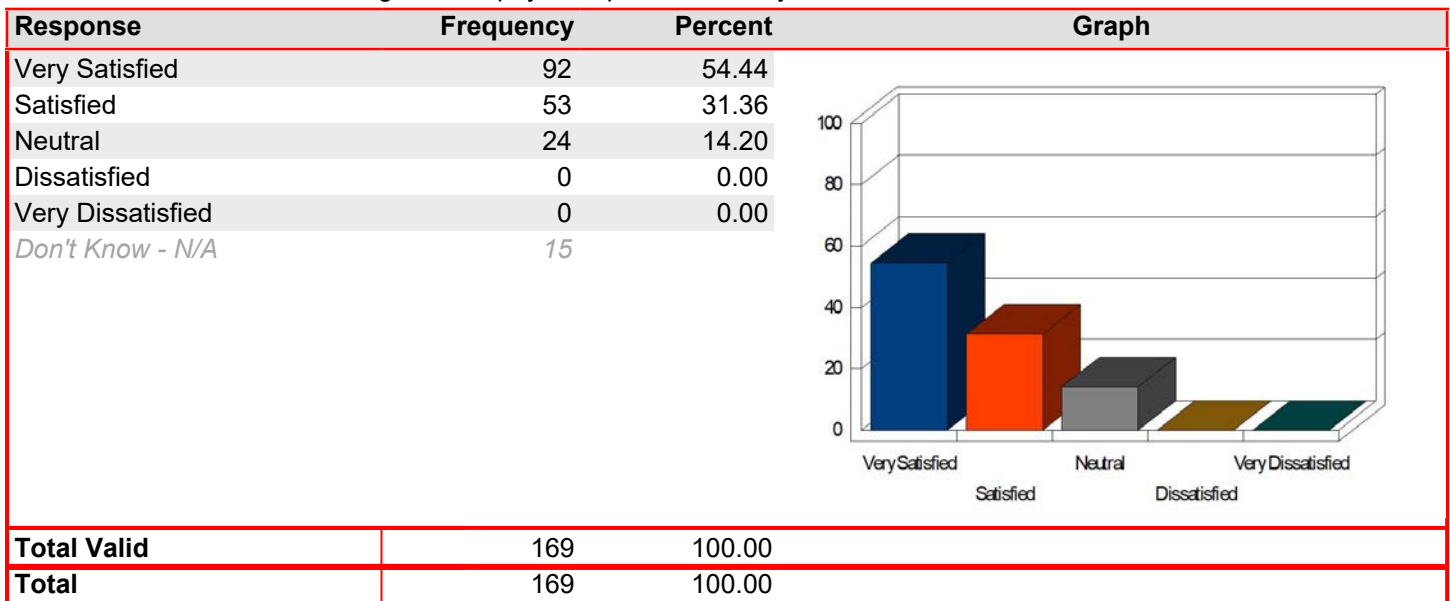
## Business Office/Cashier - Knowledge of staff

Mean: 4.36



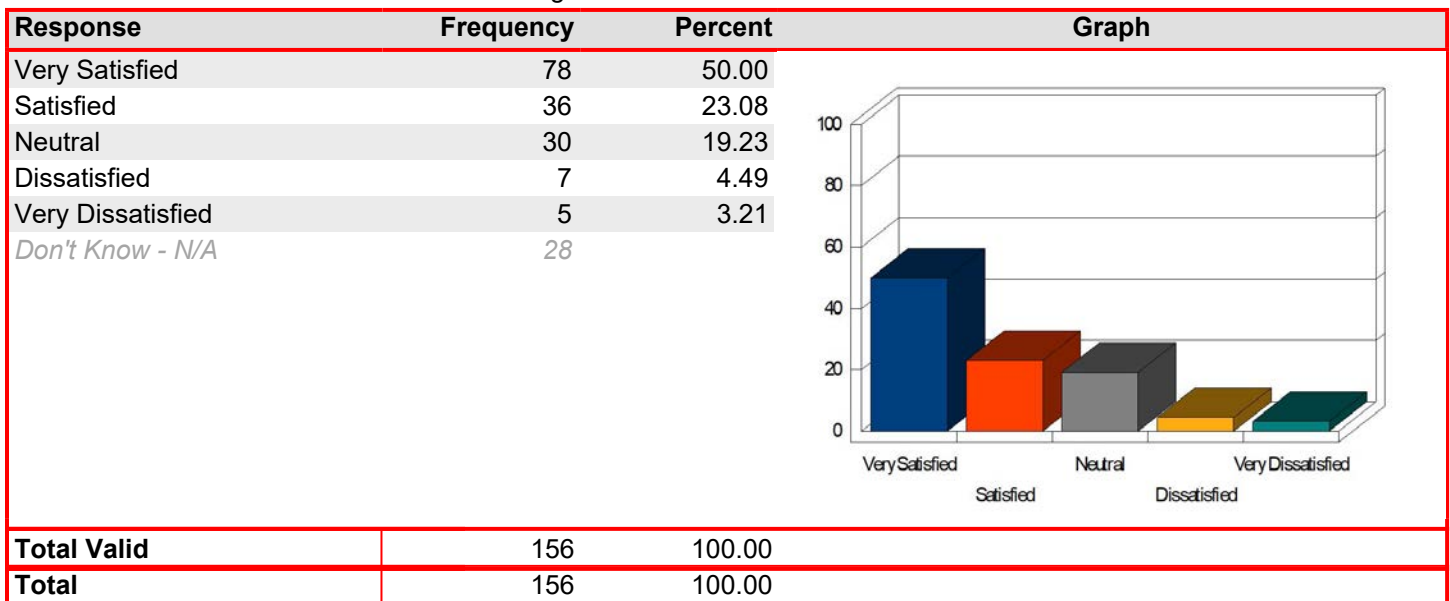
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.40



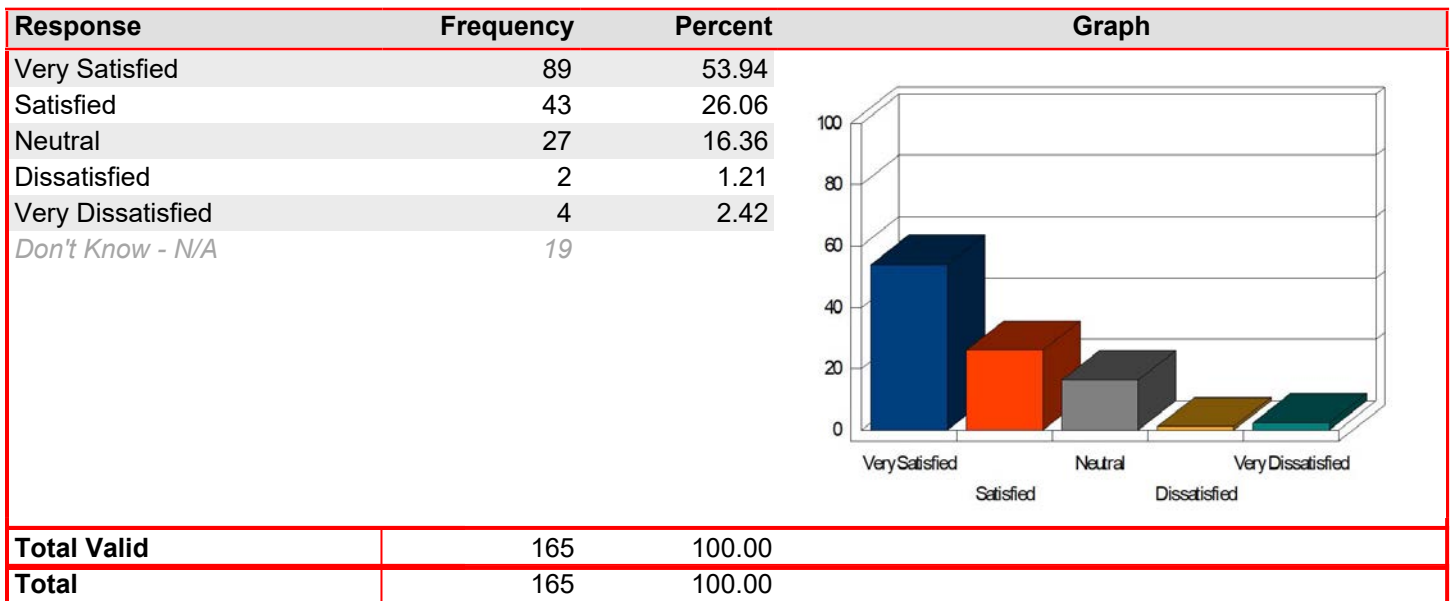
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.12



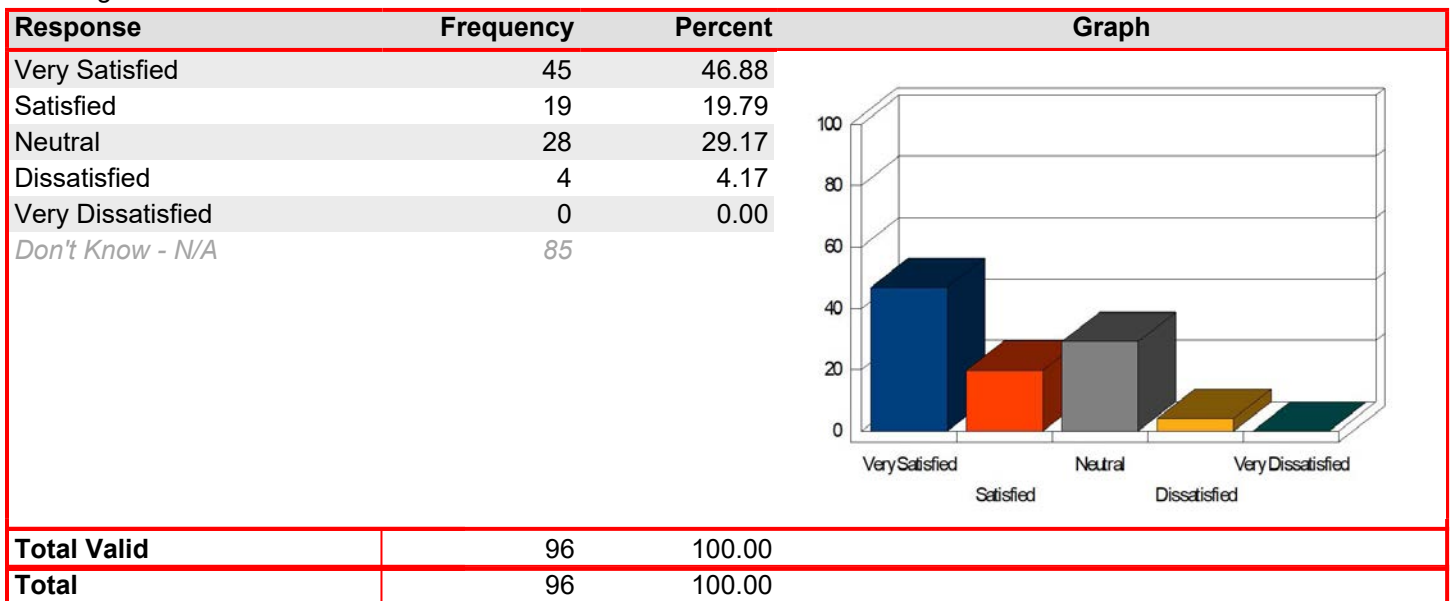
## Business Office/Cashier - Website information

Mean: 4.28



## Tutoring/CAPS - Assistance of staff

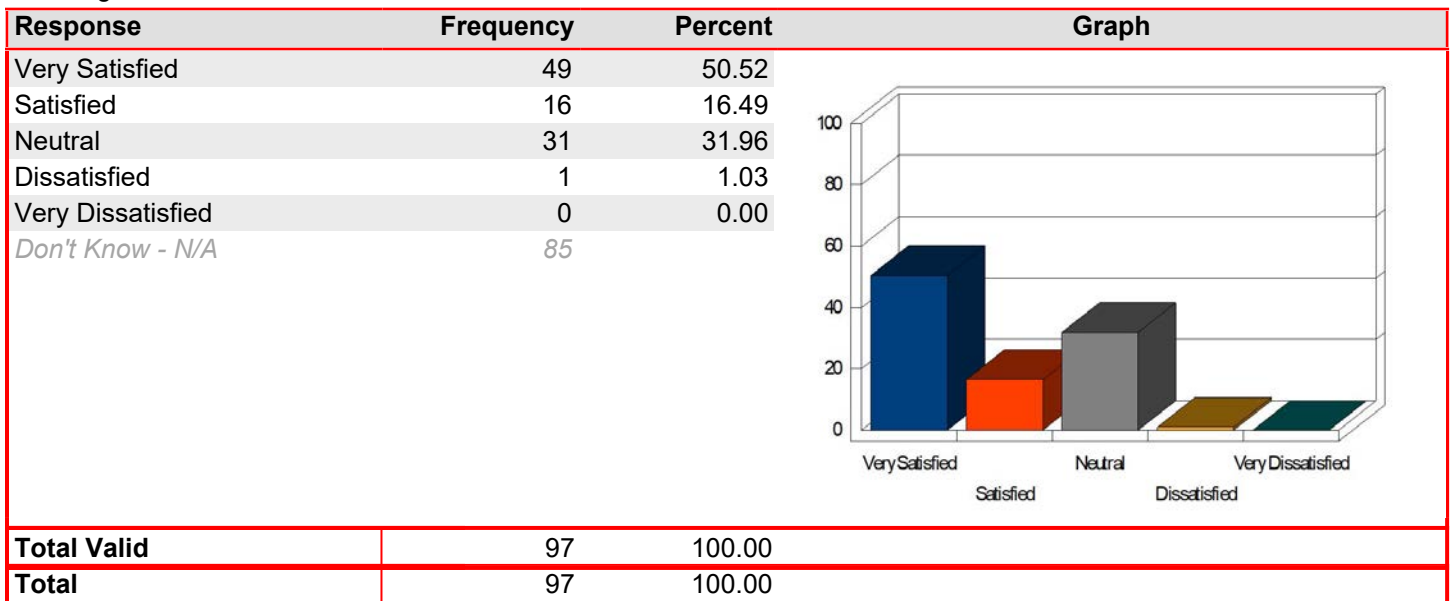
Mean: 4.09





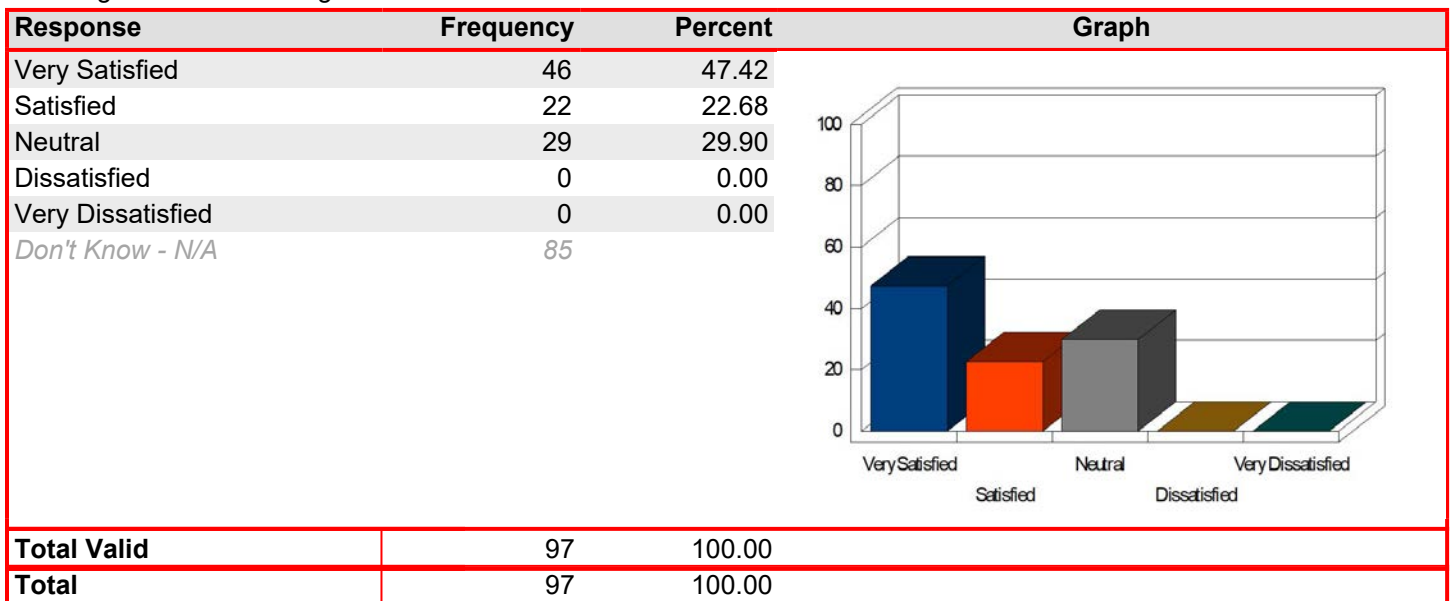
## Tutoring/CAPS - Friendliness of staff

Mean: 4.16



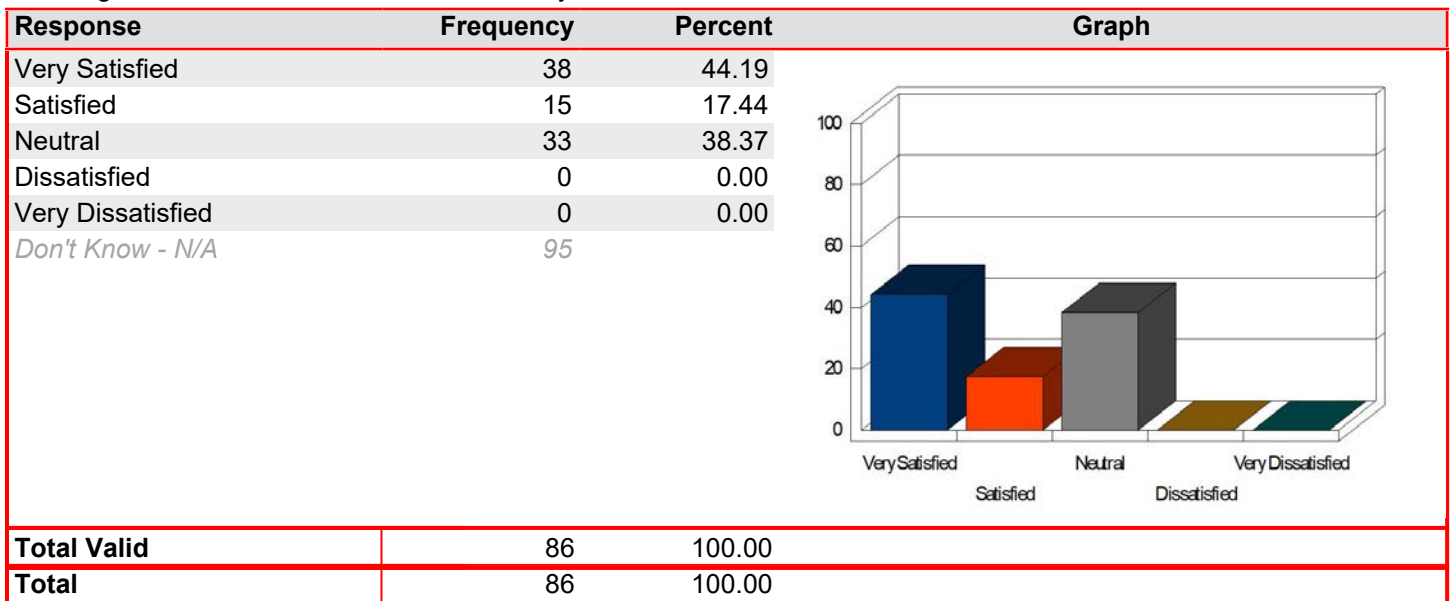
## Tutoring/CAPS - Knowledge of staff

Mean: 4.18



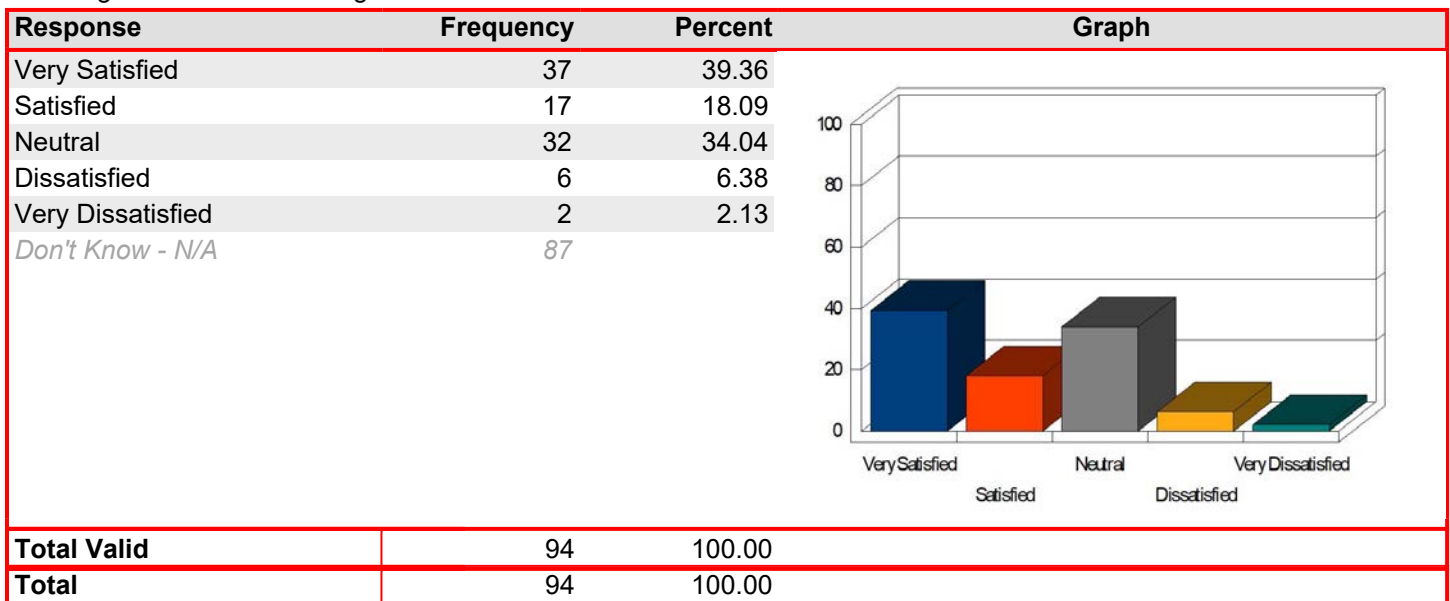
Tutoring/CAPS - Documented student disability services

Mean: 4.06



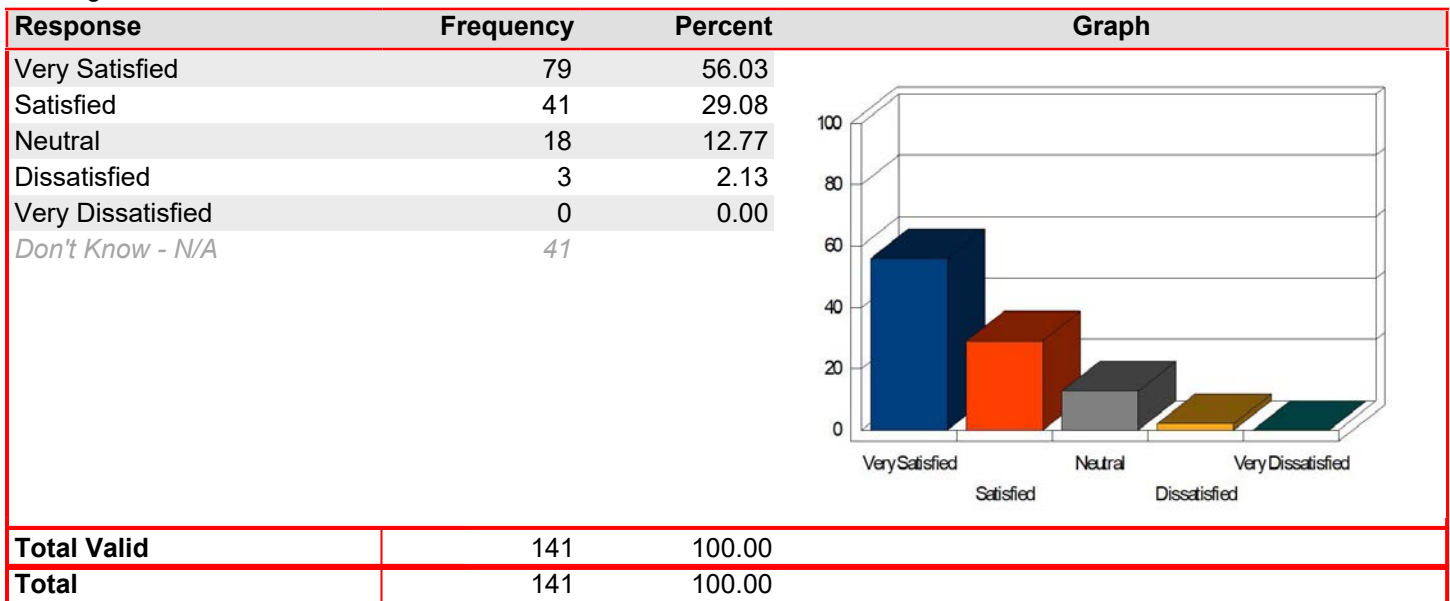
Tutoring/CAPS - Peer tutoring services

Mean: 3.86



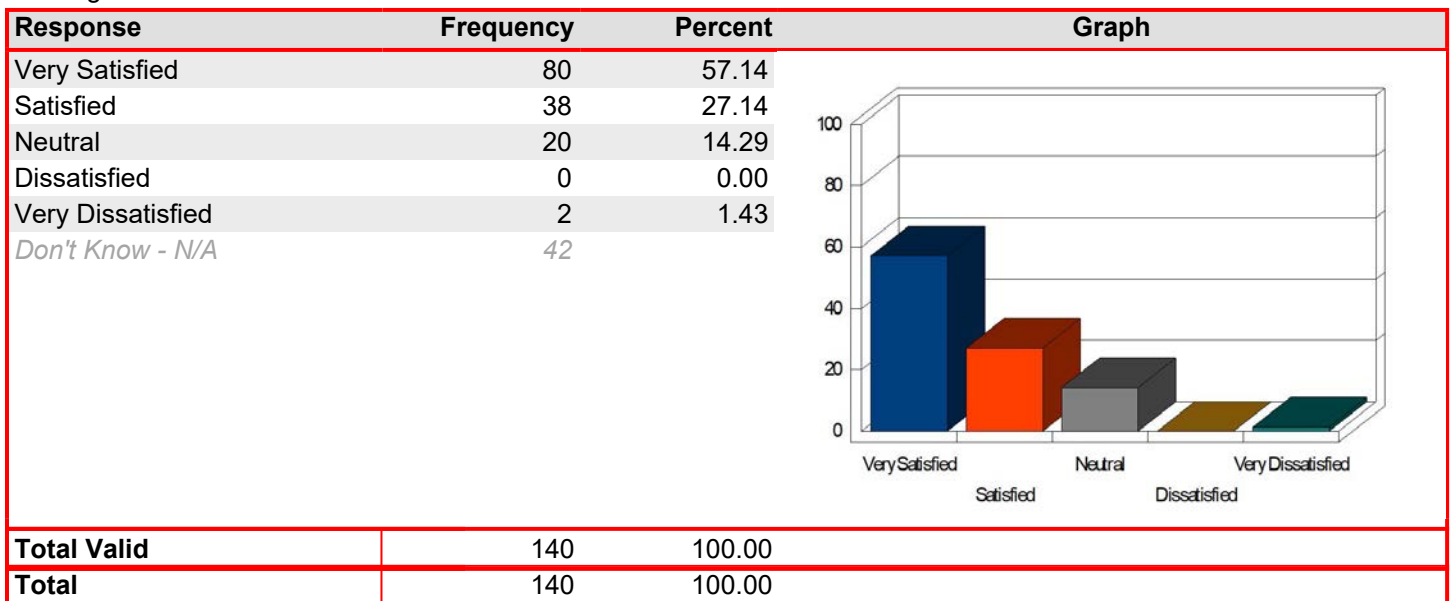
## Testing Services - Assistance of staff

Mean: 4.39



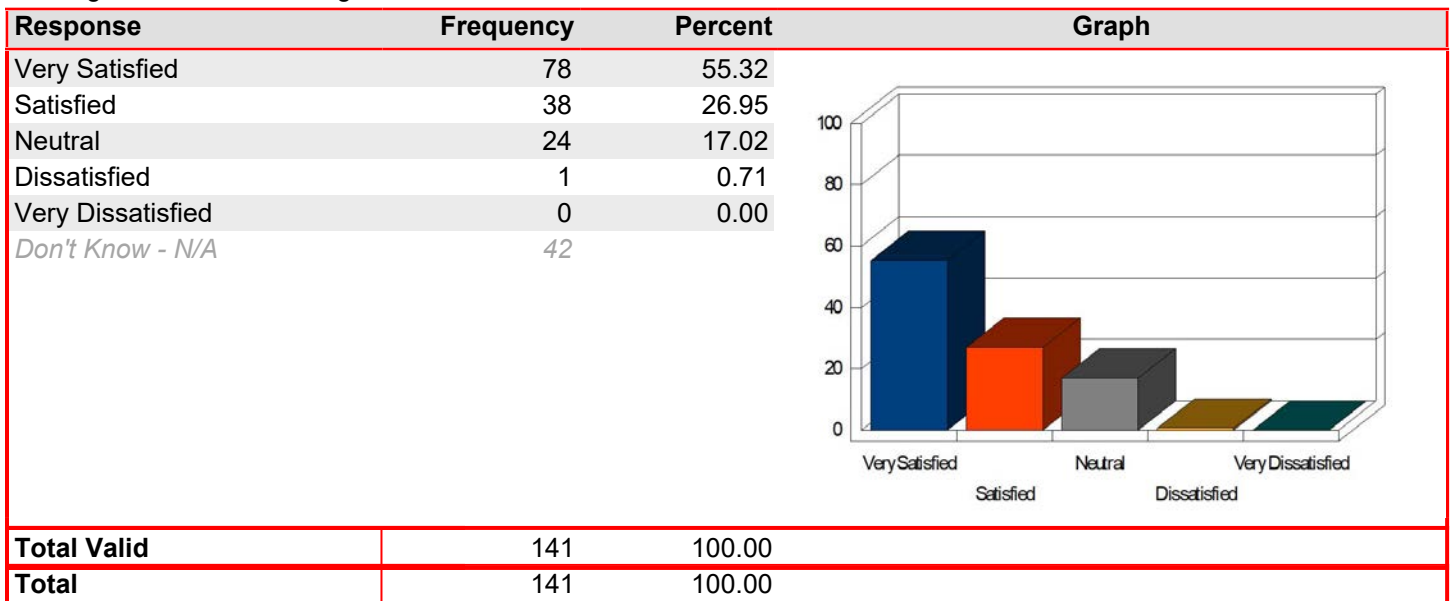
## Testing Services - Friendliness of staff

Mean: 4.39



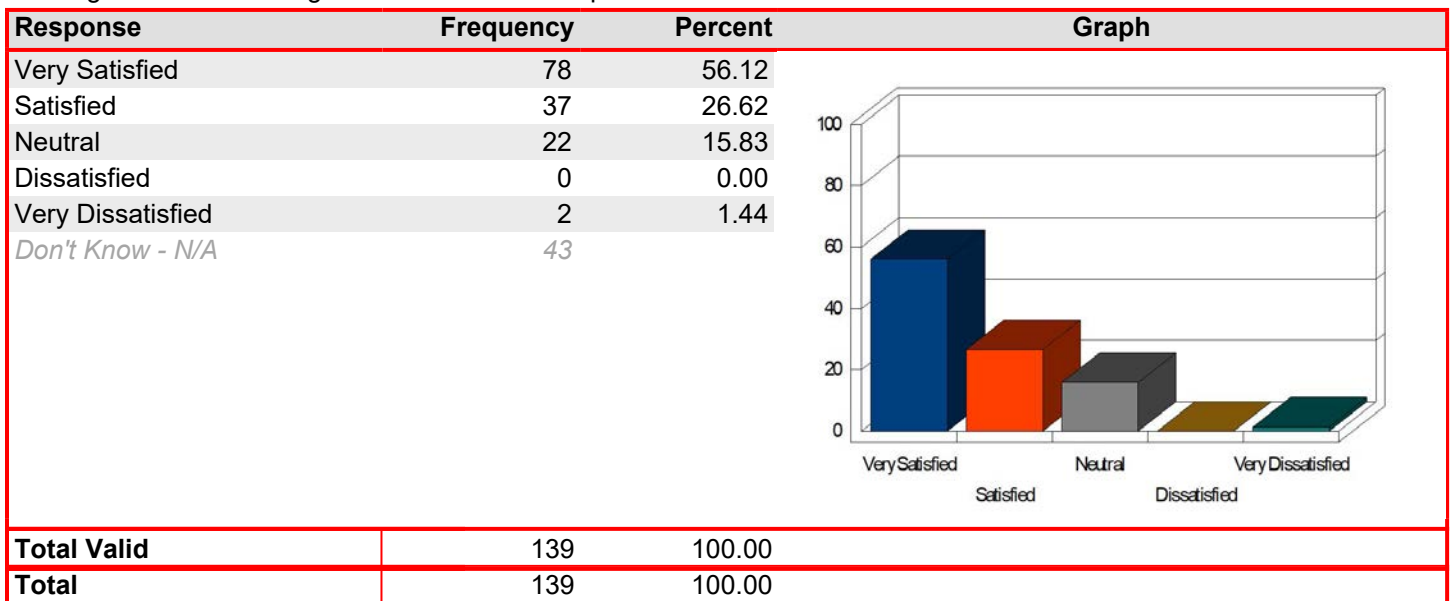
## Testing Services - Knowledge of staff

Mean: 4.37



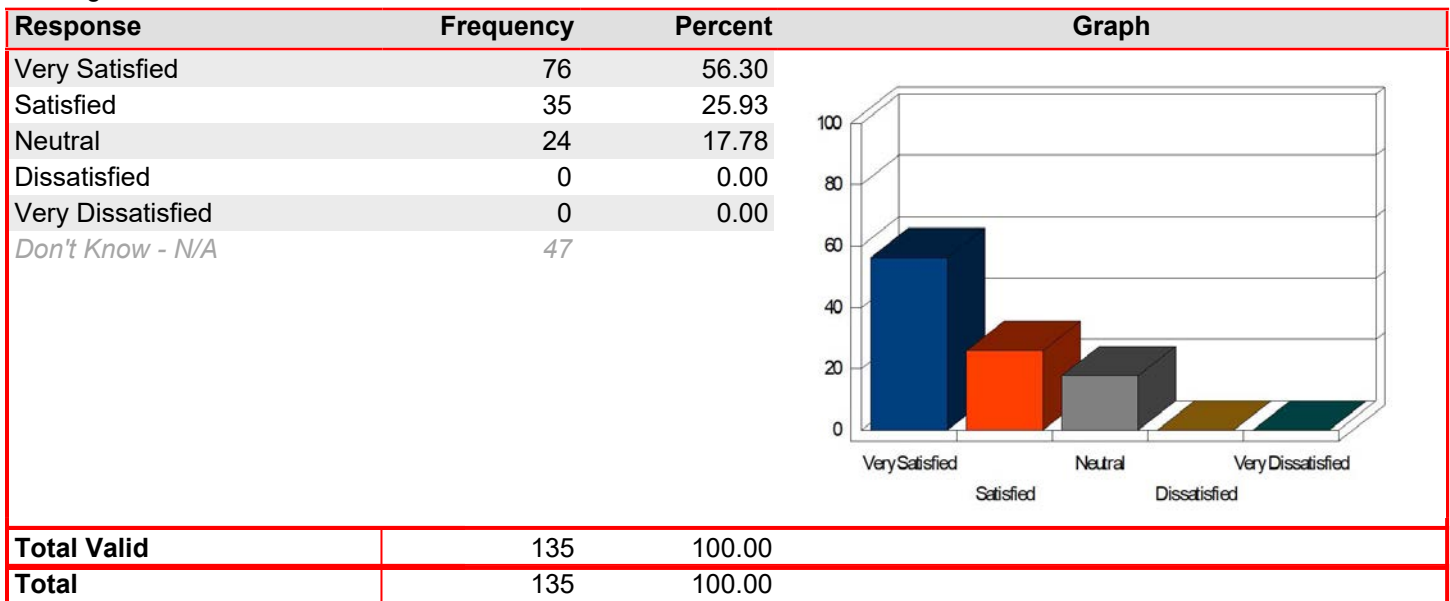
## Testing Services - Testing Center hours are adequate

Mean: 4.36



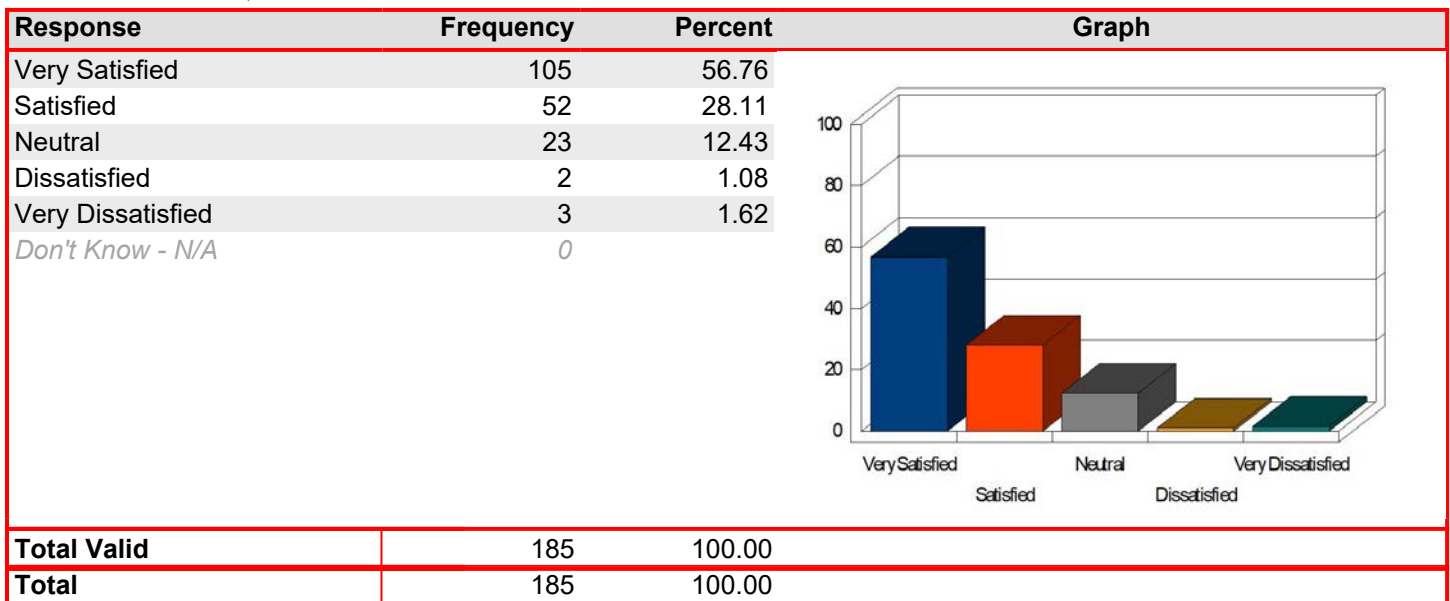
Testing Services - Website information

Mean: 4.39



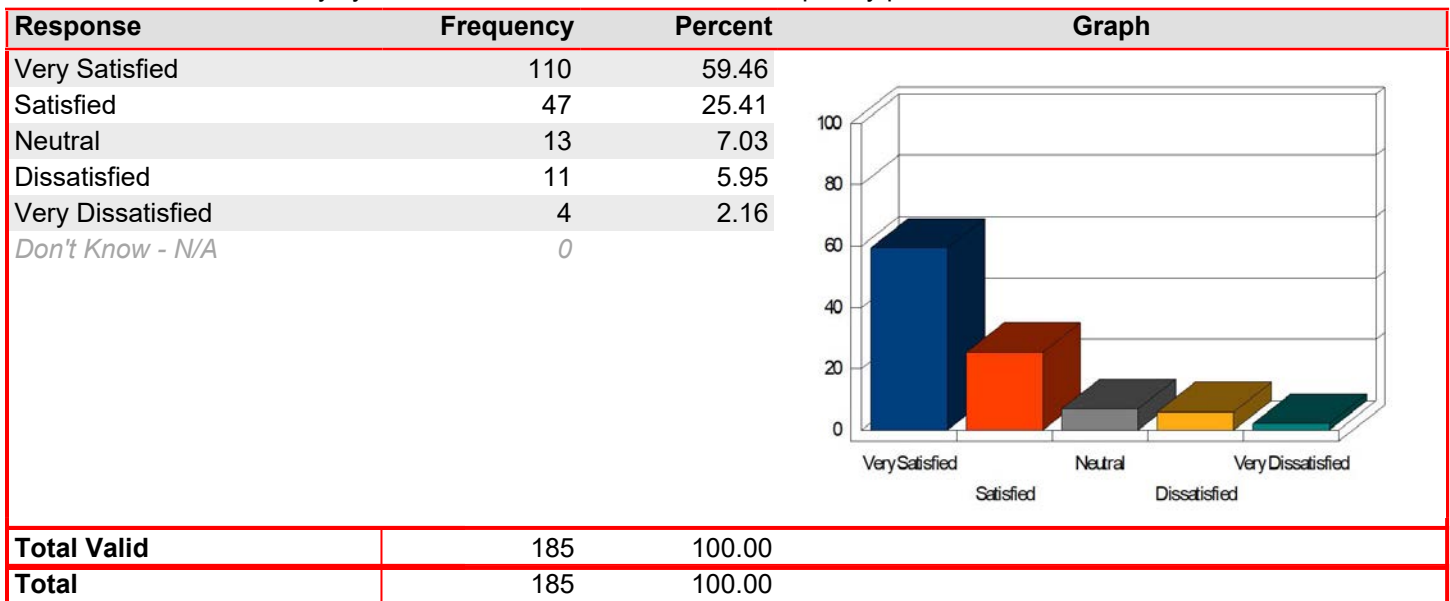
Instruction - Overall, teachers care about me

Mean: 4.37



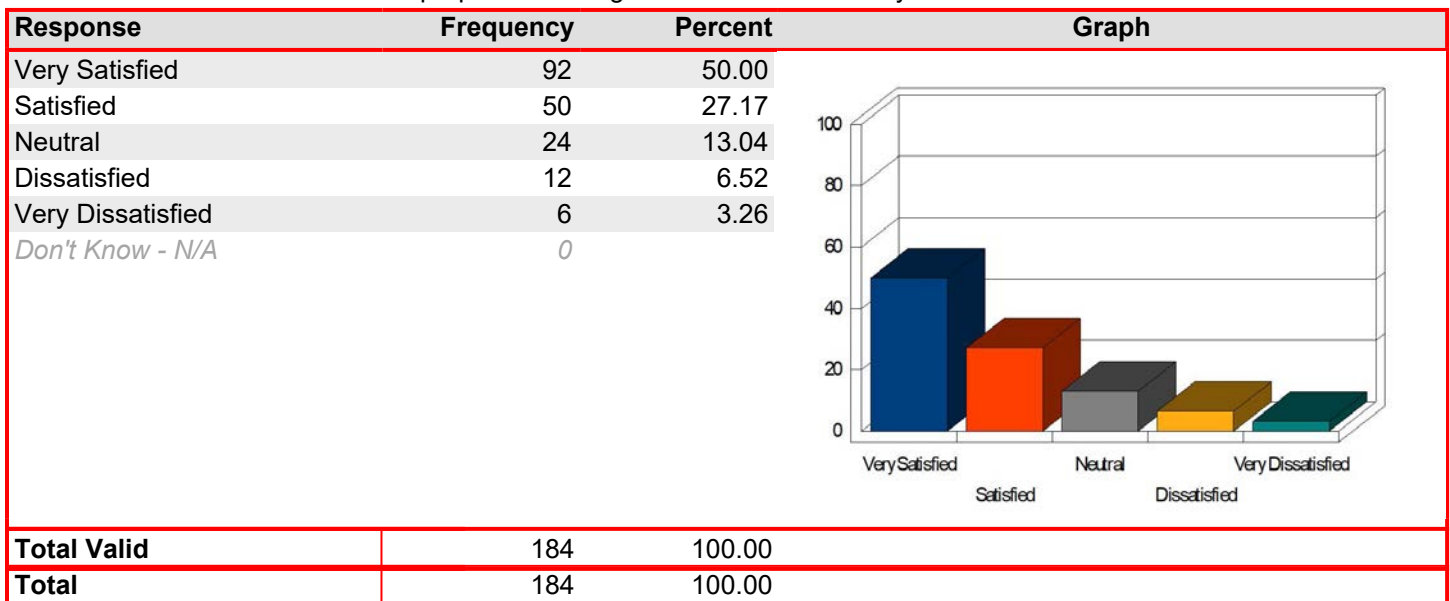
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.34



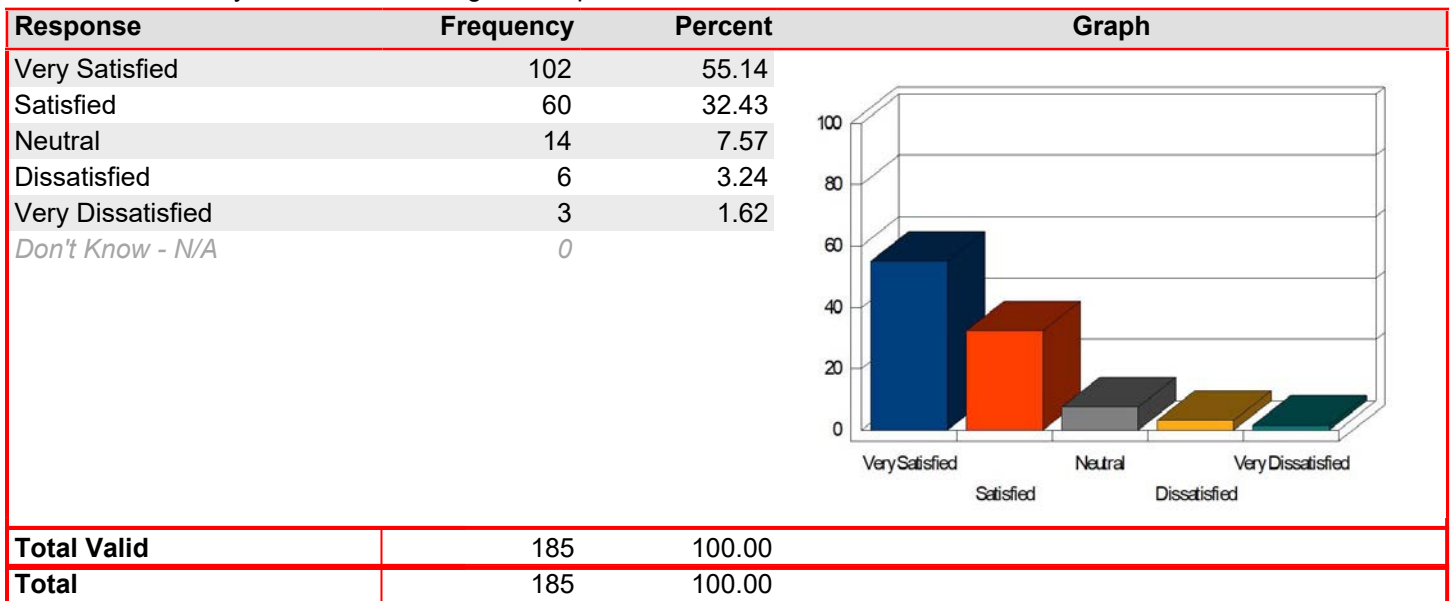
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.14



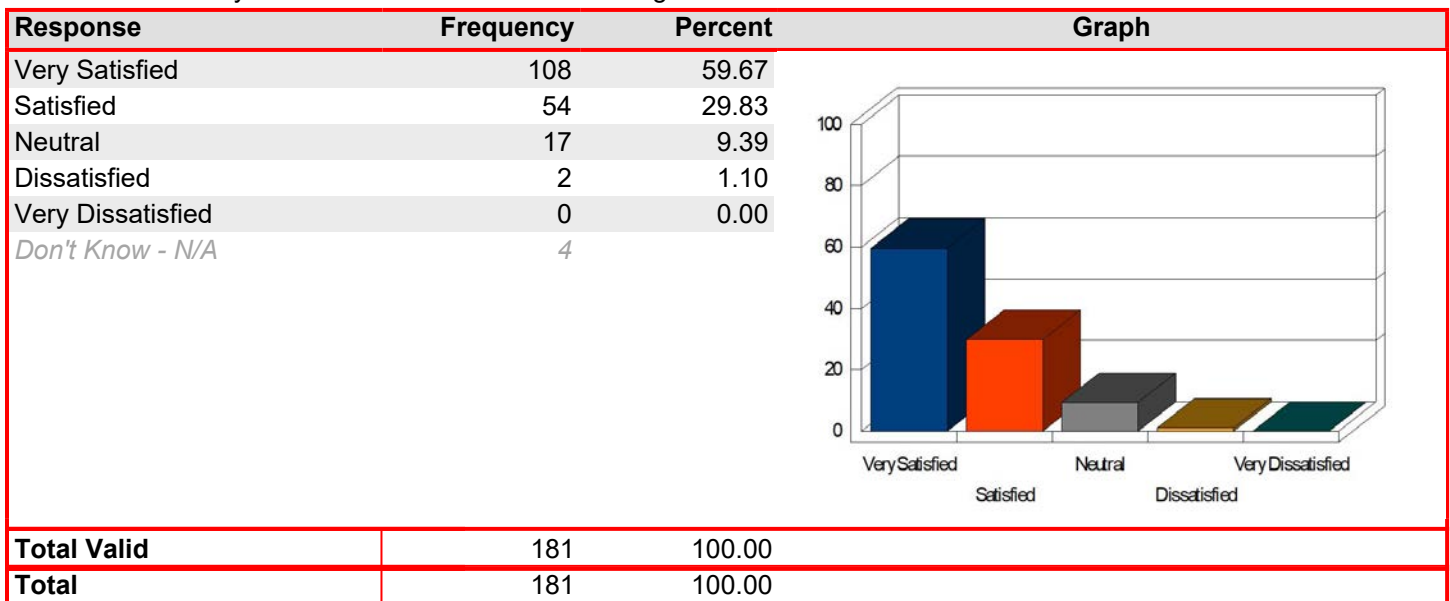
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.36



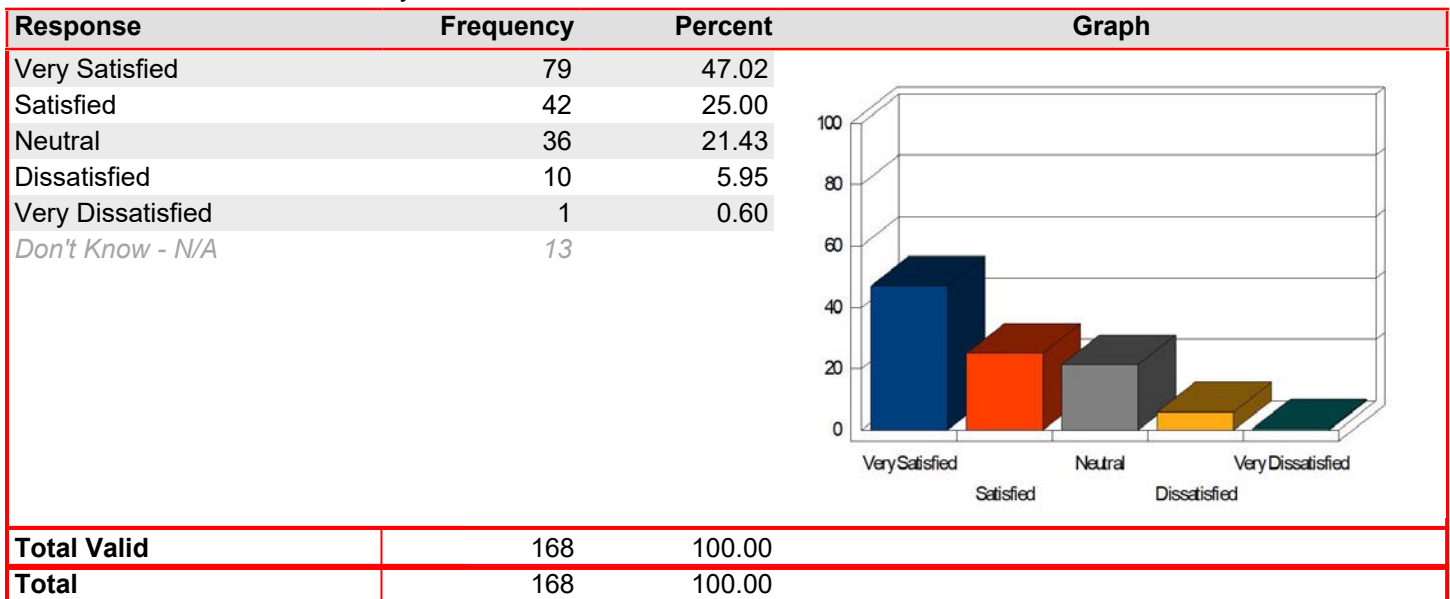
Instruction - Faculty are available after class and during office hours

Mean: 4.48



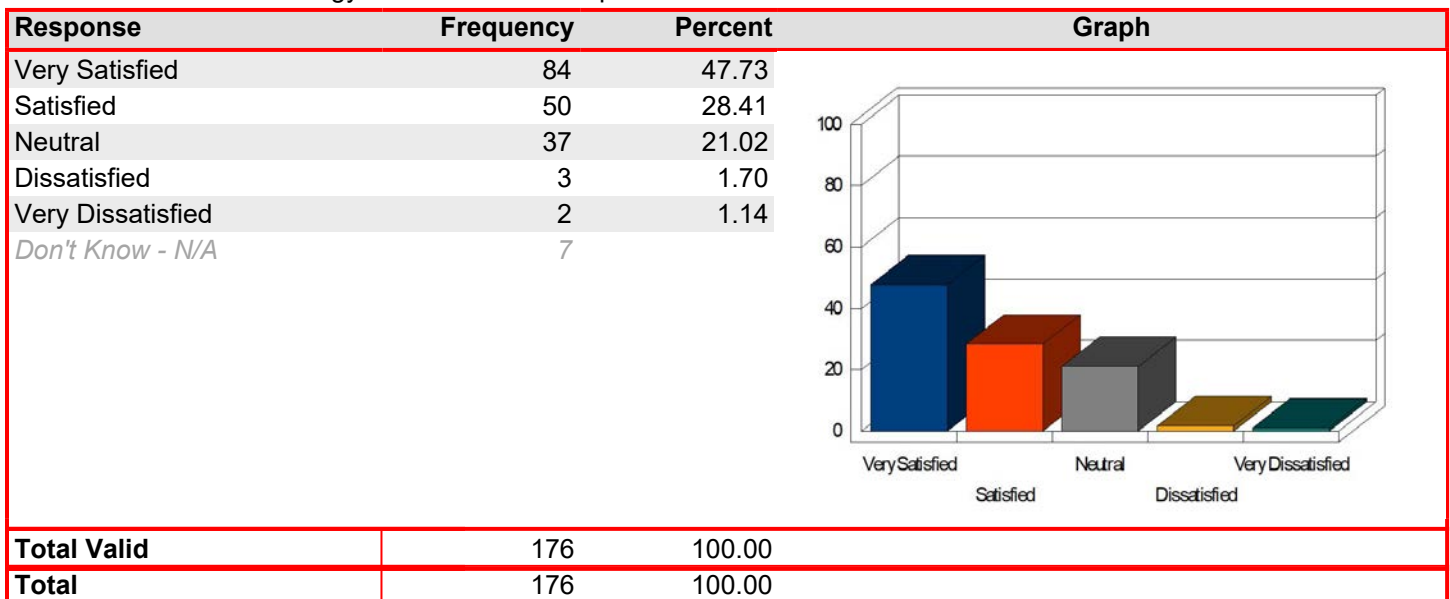
Overall-Student services routinely assisted me

Mean: 4.12



Overall-Access to technology resources was adequate

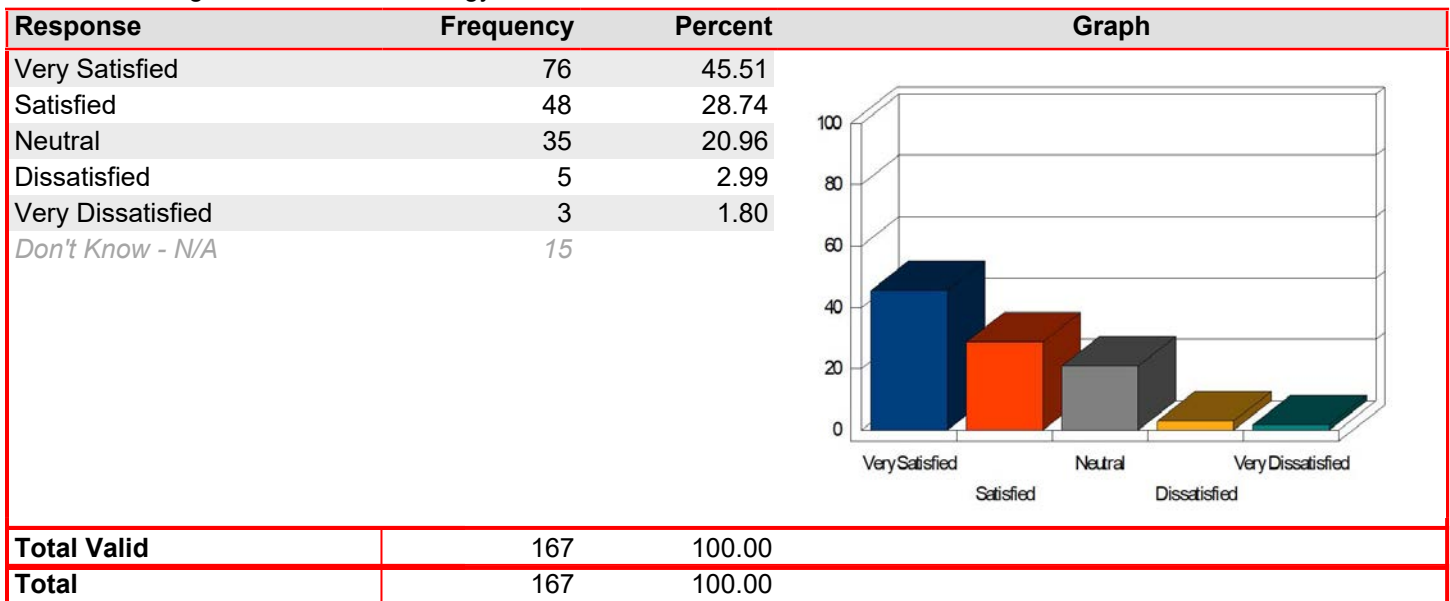
Mean: 4.20





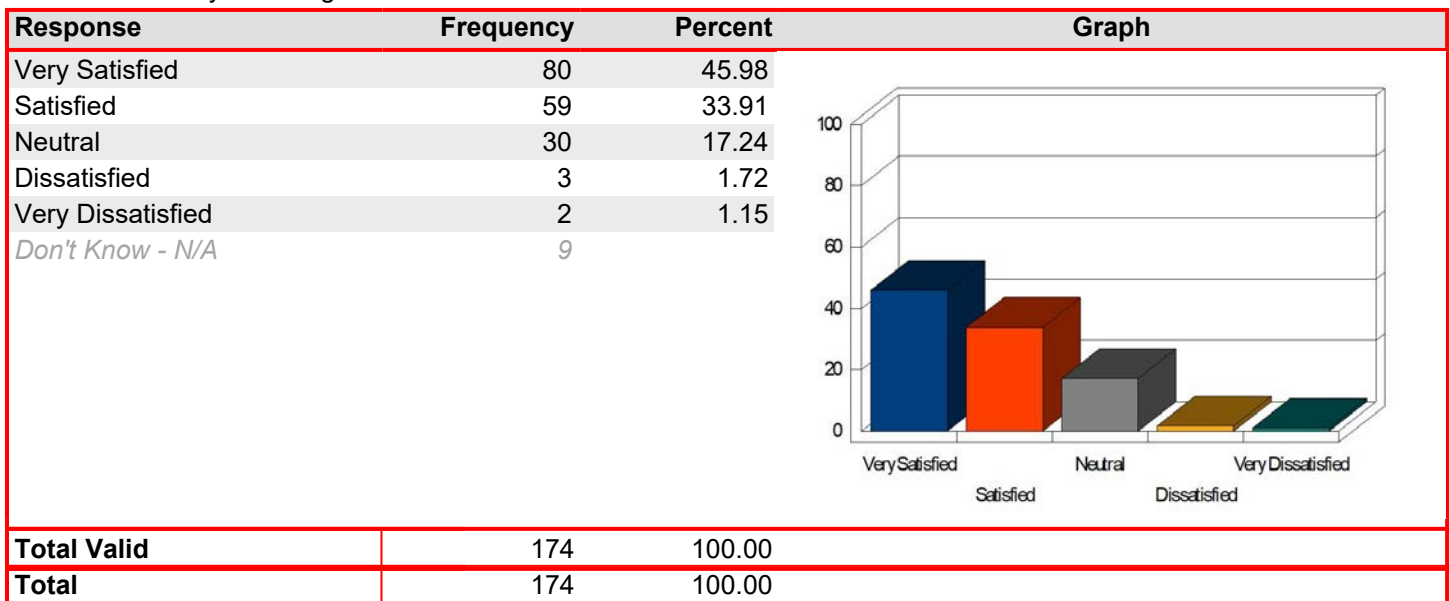
Overall-Training in the use of technology was available

Mean: 4.13



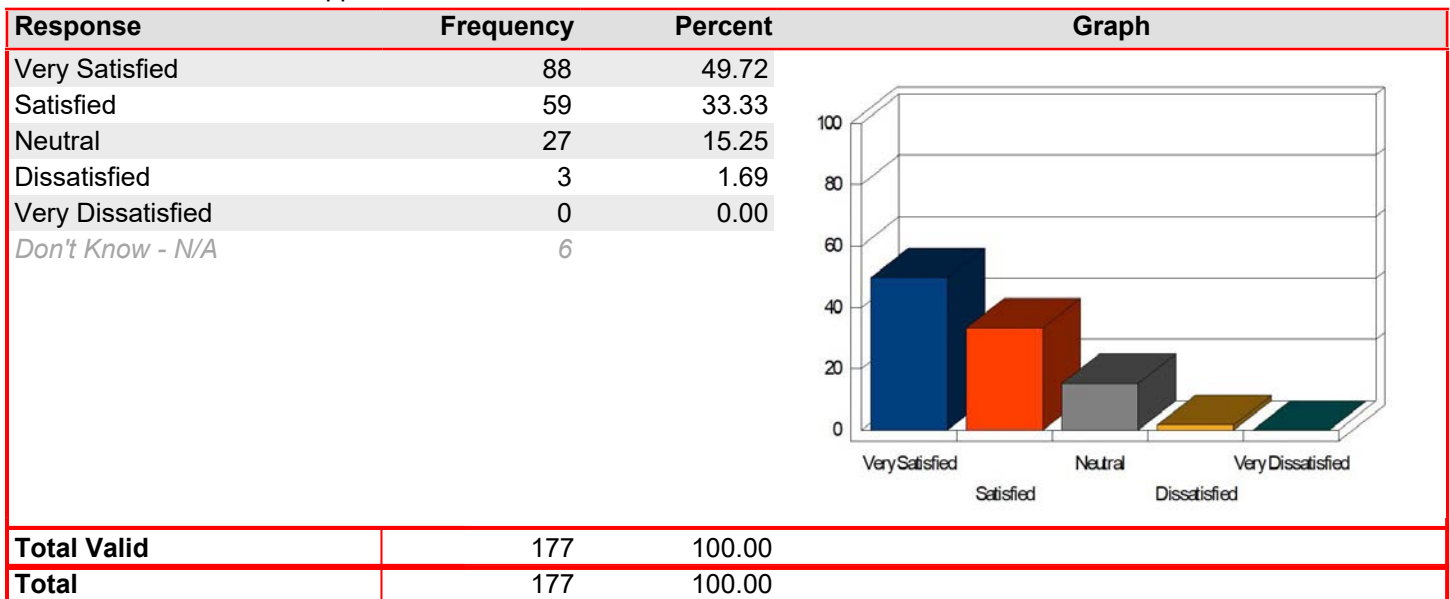
Overall-Efficiency receiving services

Mean: 4.22



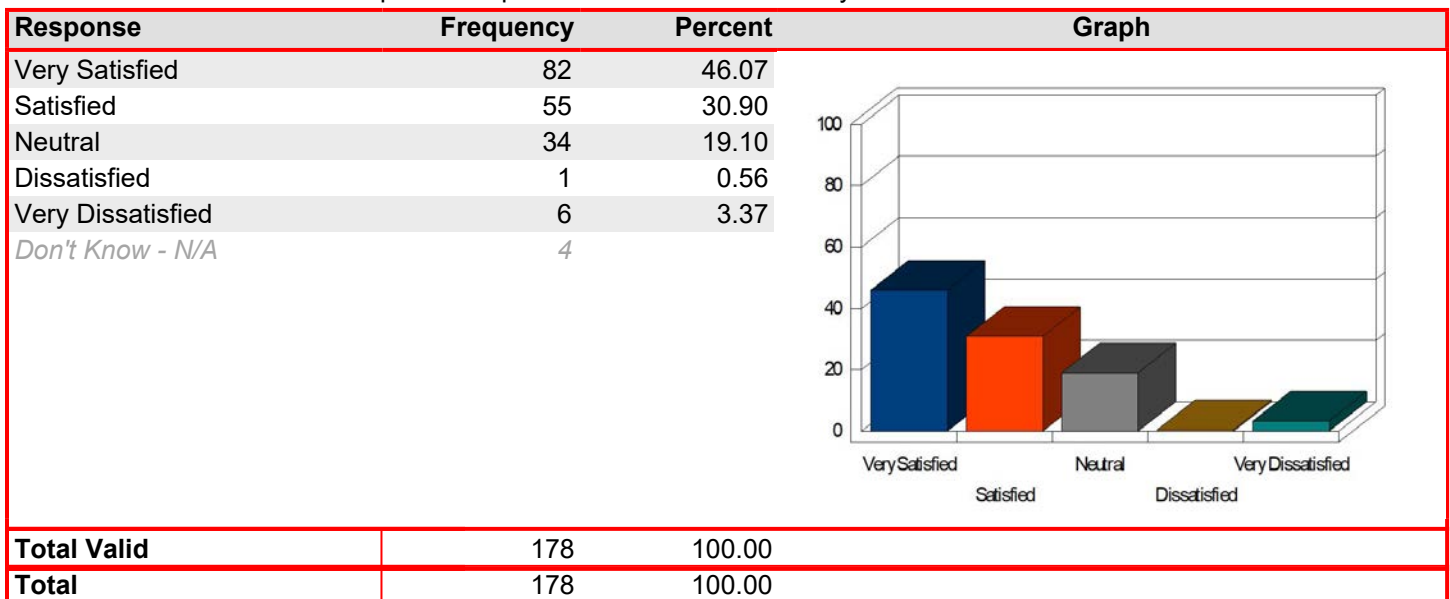
Overall-Administration is approachable

Mean: 4.31



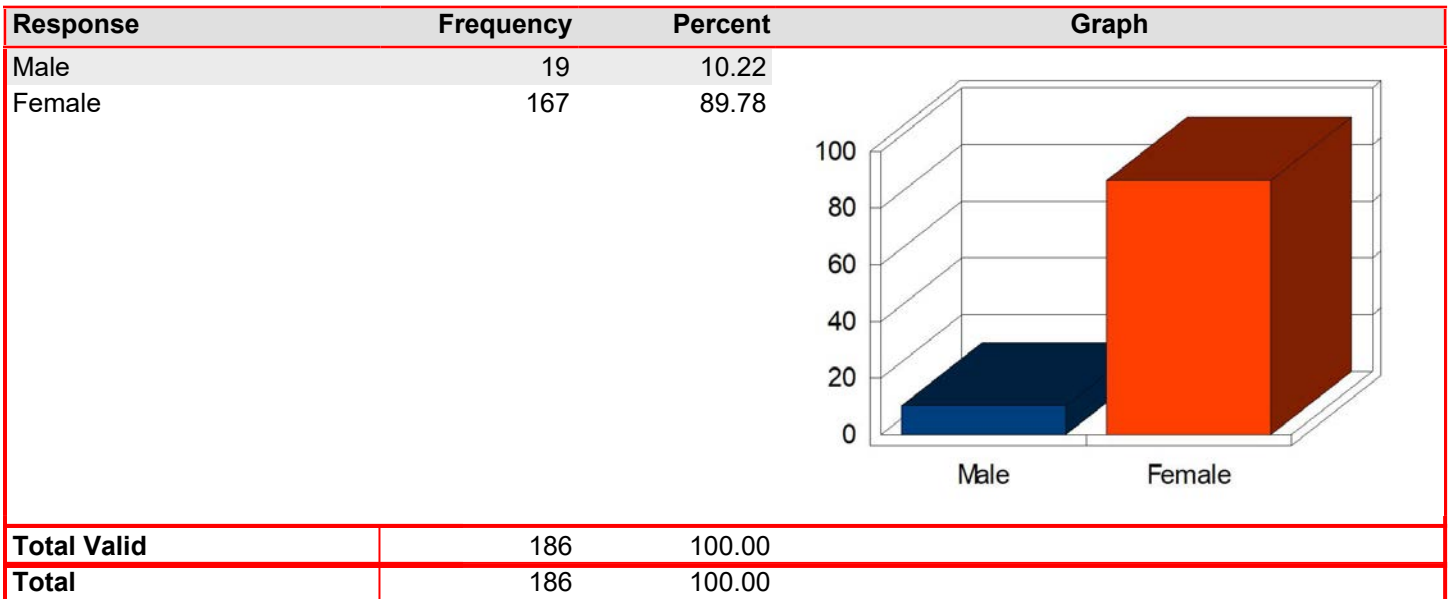
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.16



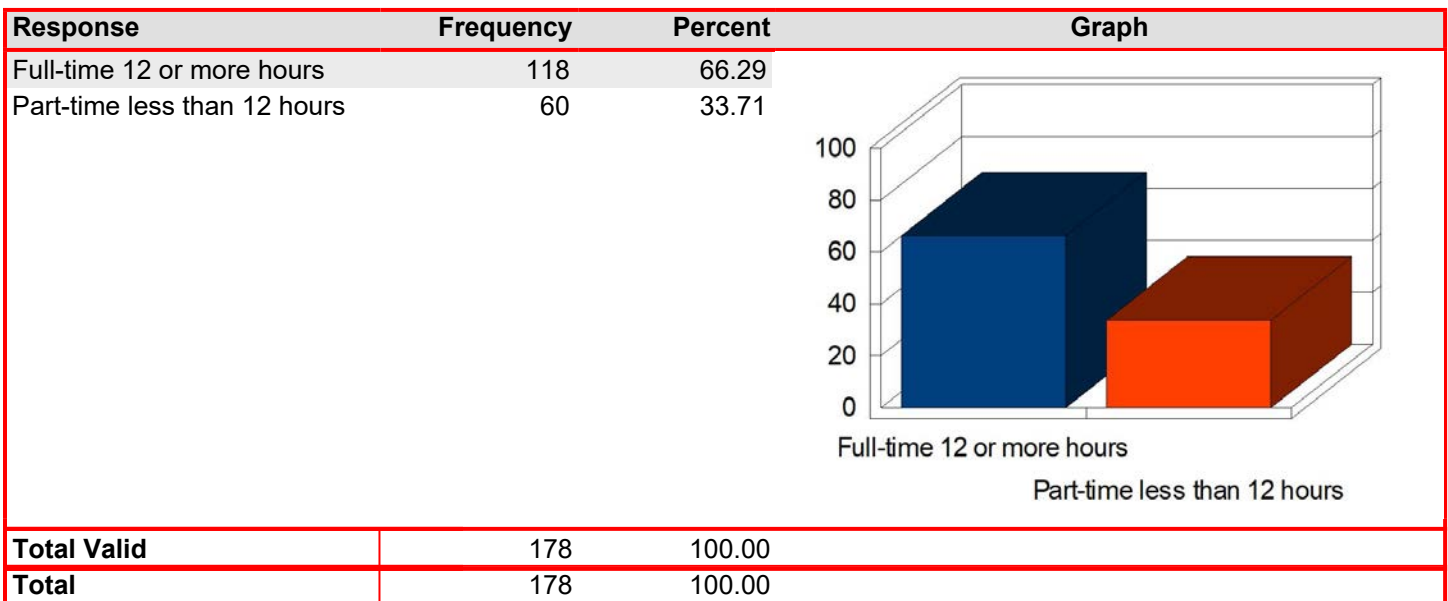
My gender is:

Mean: 1.90



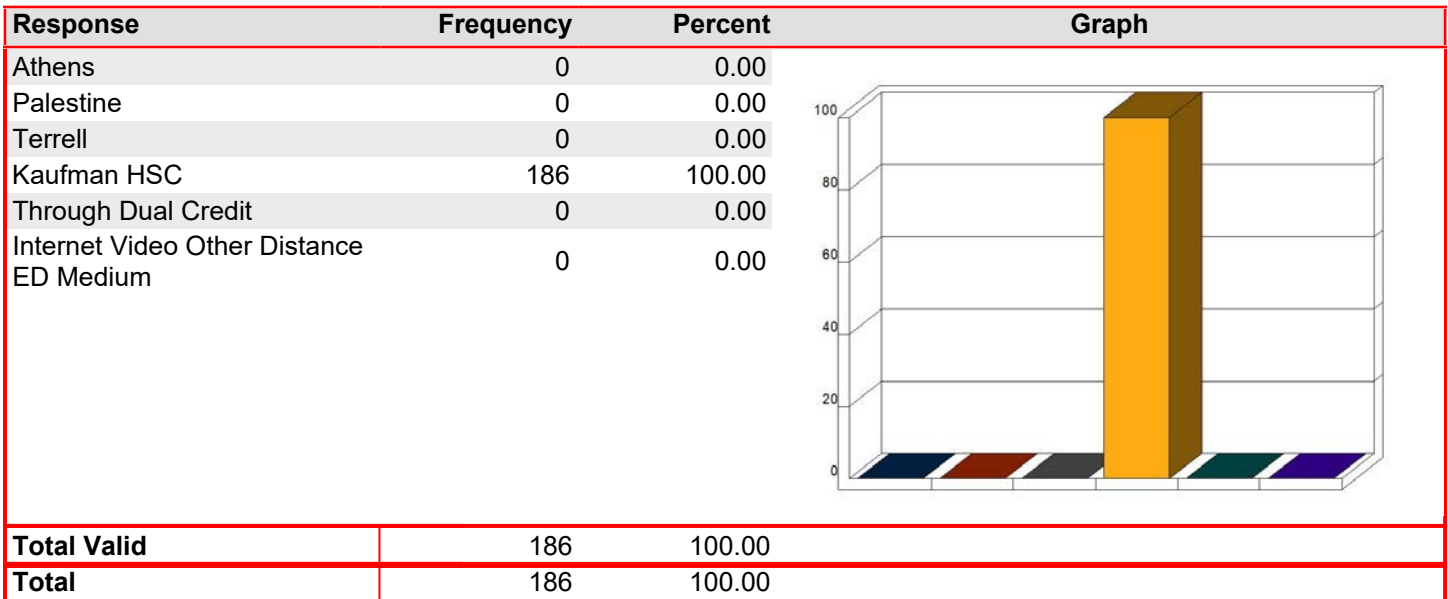
I am enrolled

Mean: 1.34



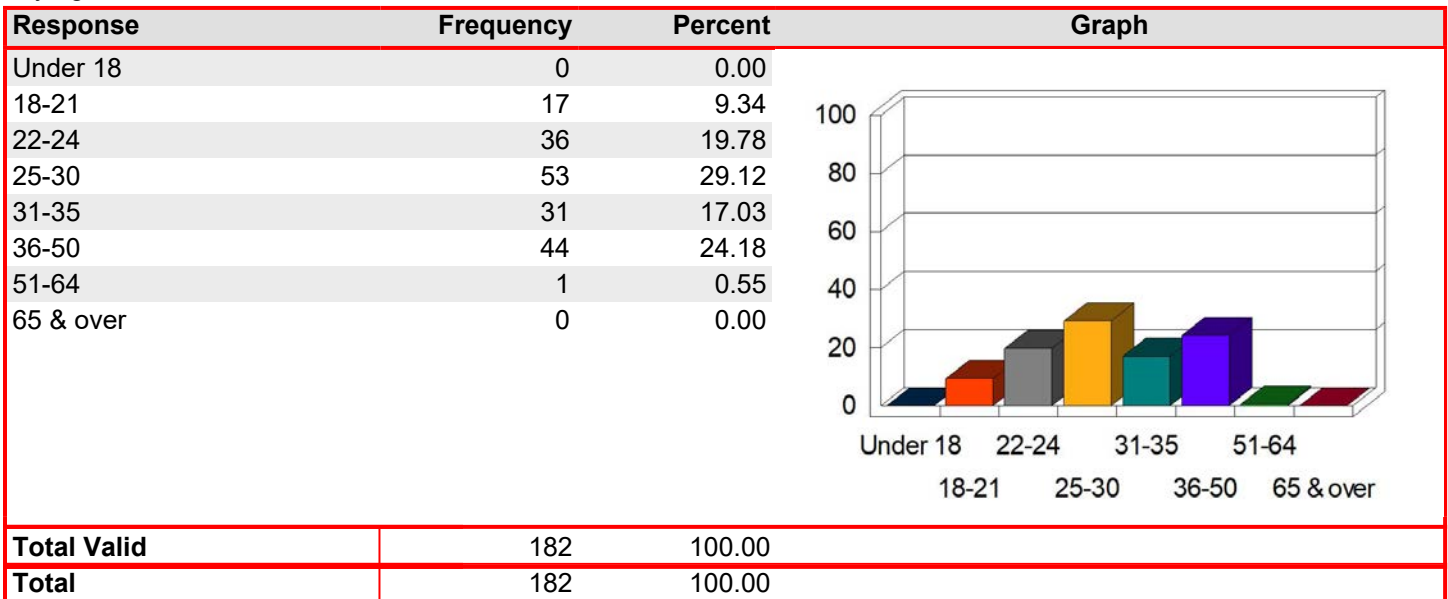
I take the majority of my classes

Mean: 4.00



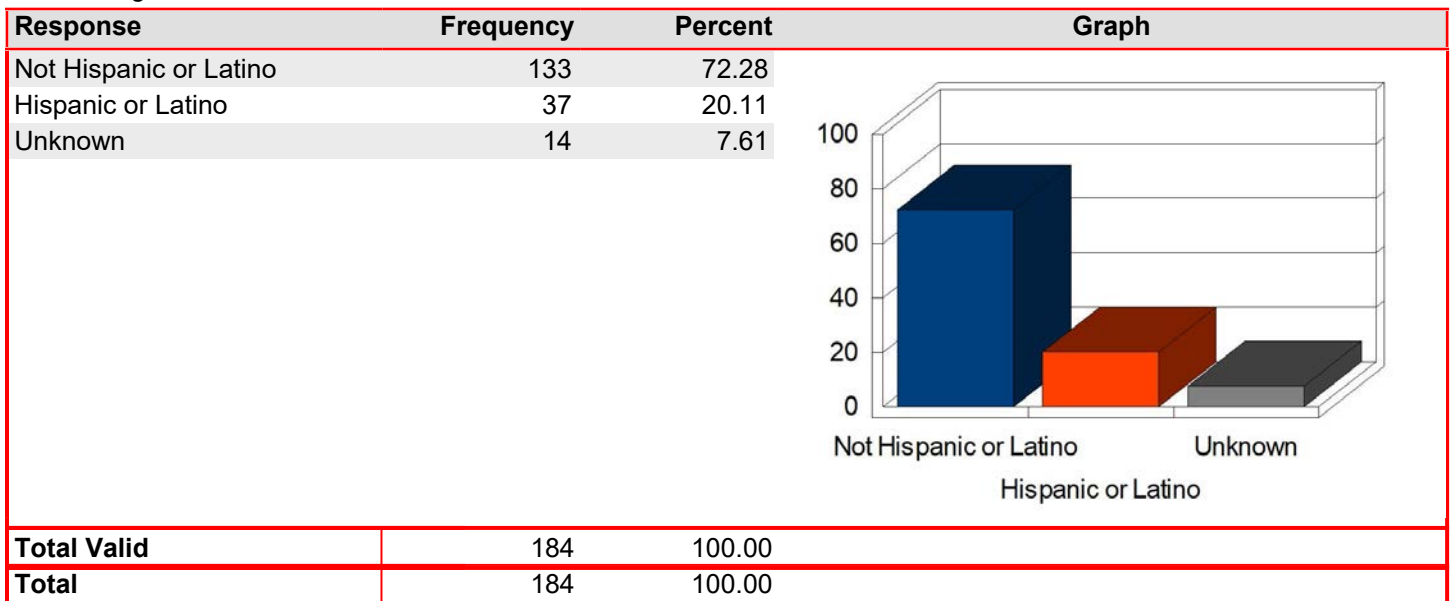
My age is:

Mean: 4.29



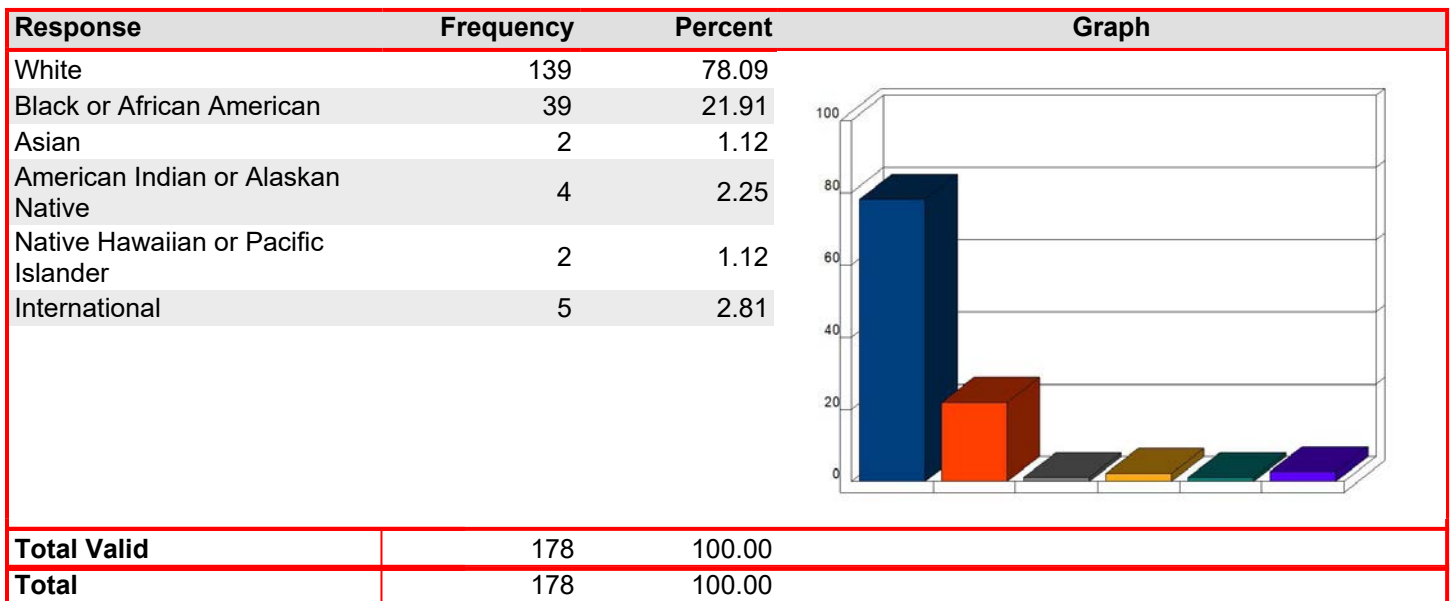
Ethnic Origin

Mean: 1.35



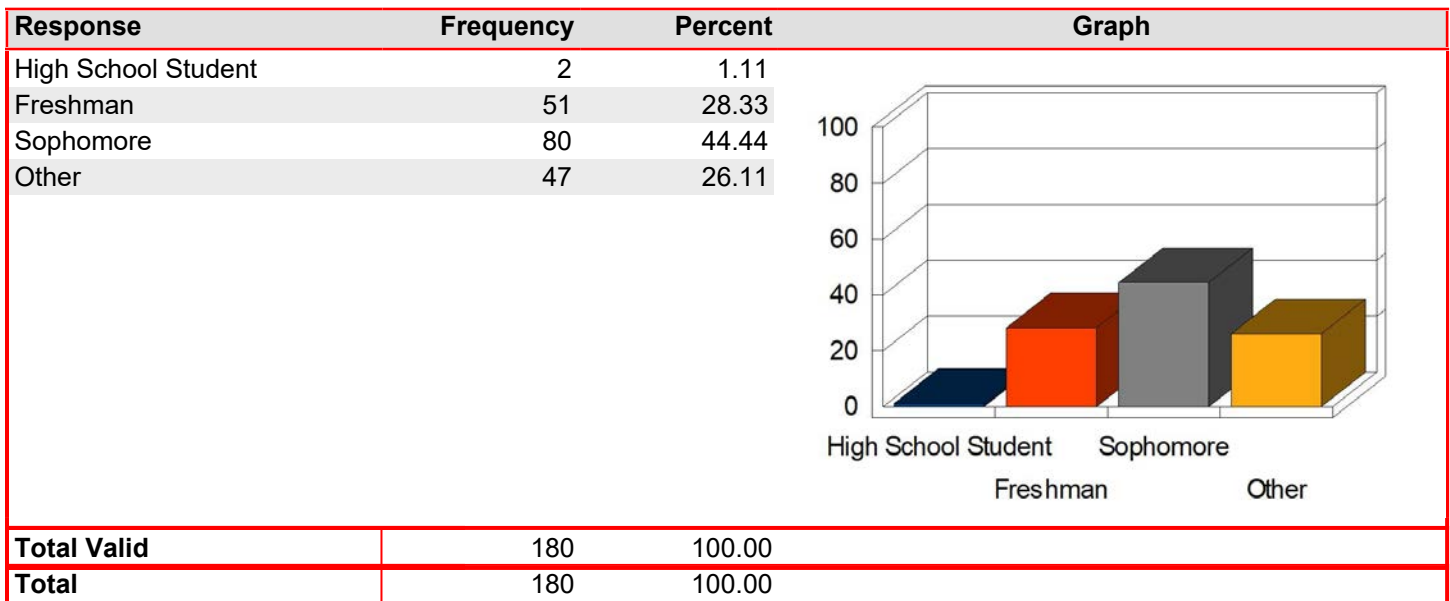
Race

Mean: -



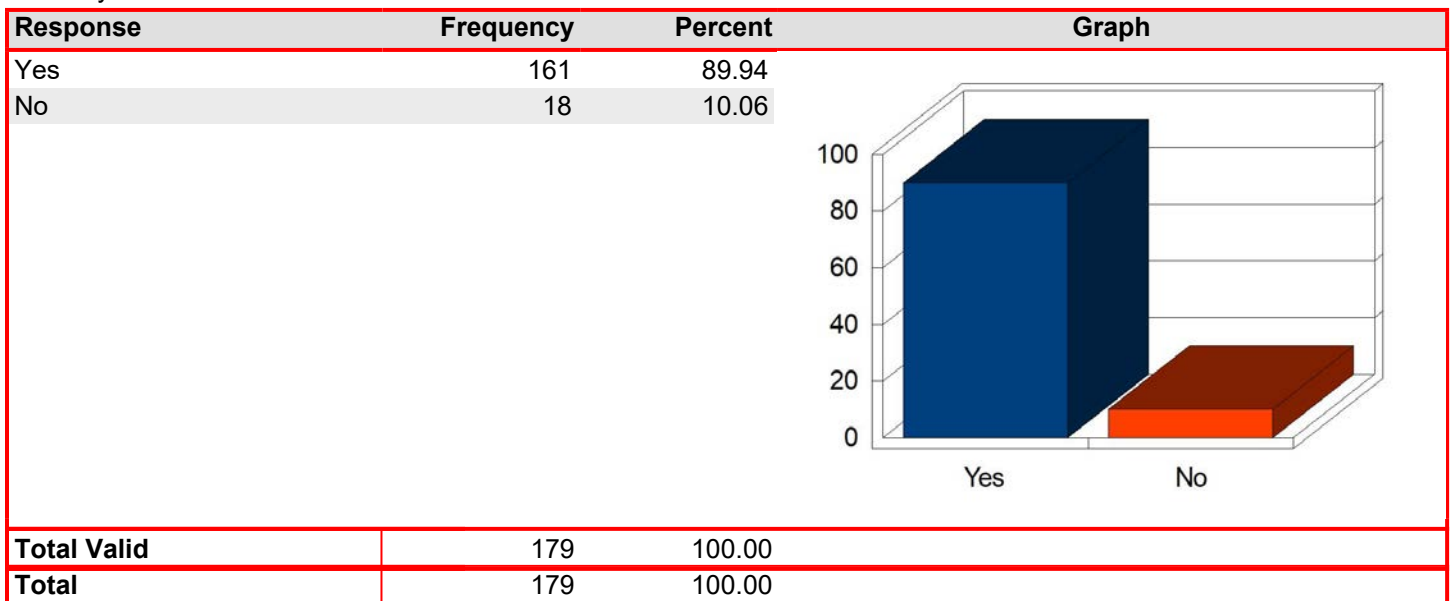
Student Classification:

Mean: 2.96



Would you recommend TVCC to a Friend?

Mean: 1.10



# Trinity Valley Community College

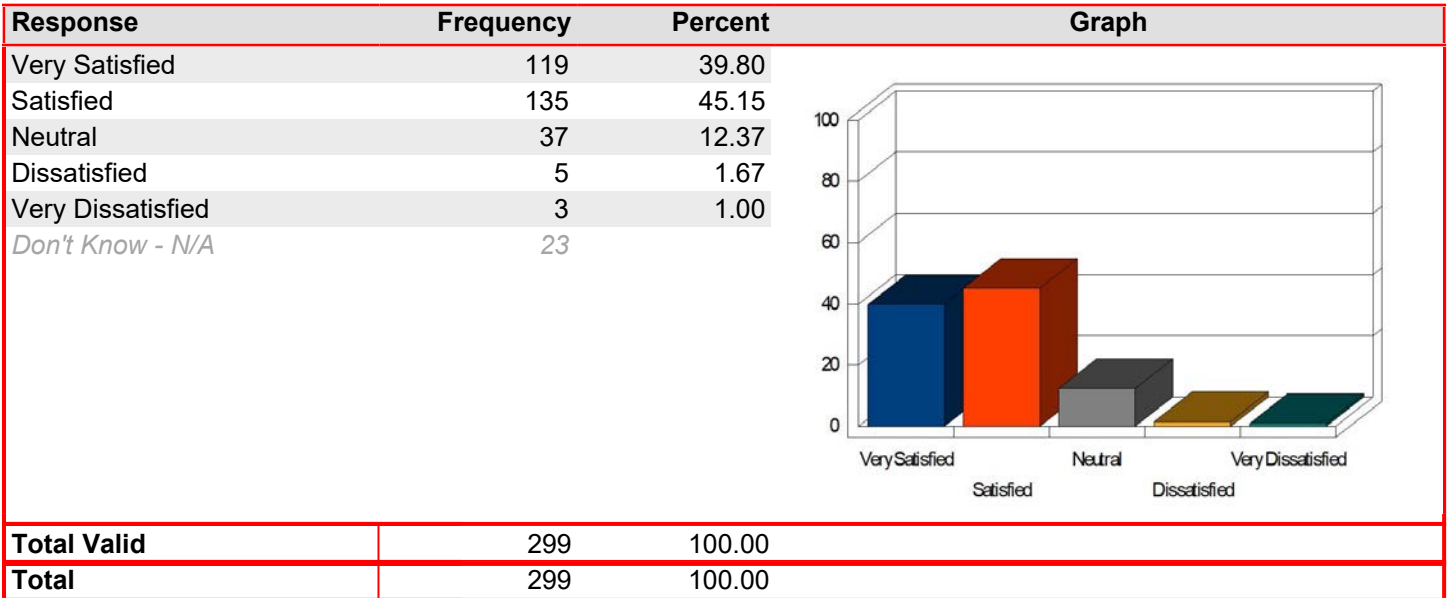
## Student Satisfaction Survey

2018

Palestine

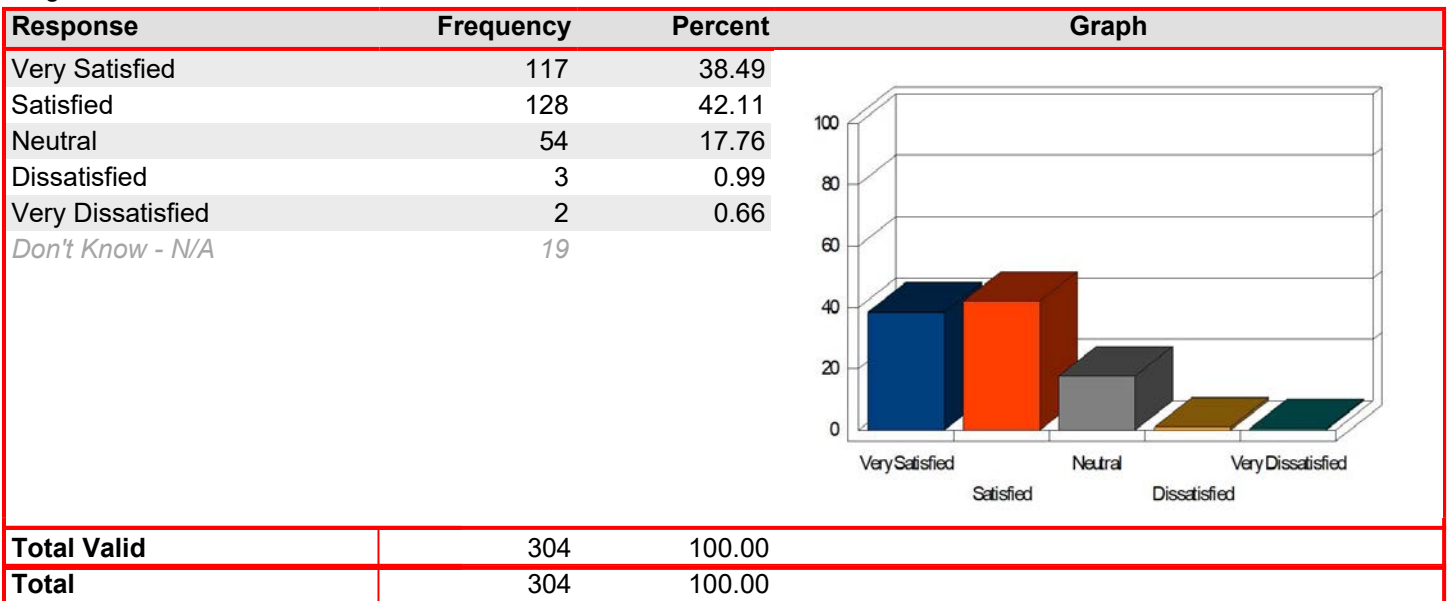
Registration & Admissions - Assistance of staff

Mean: 4.21



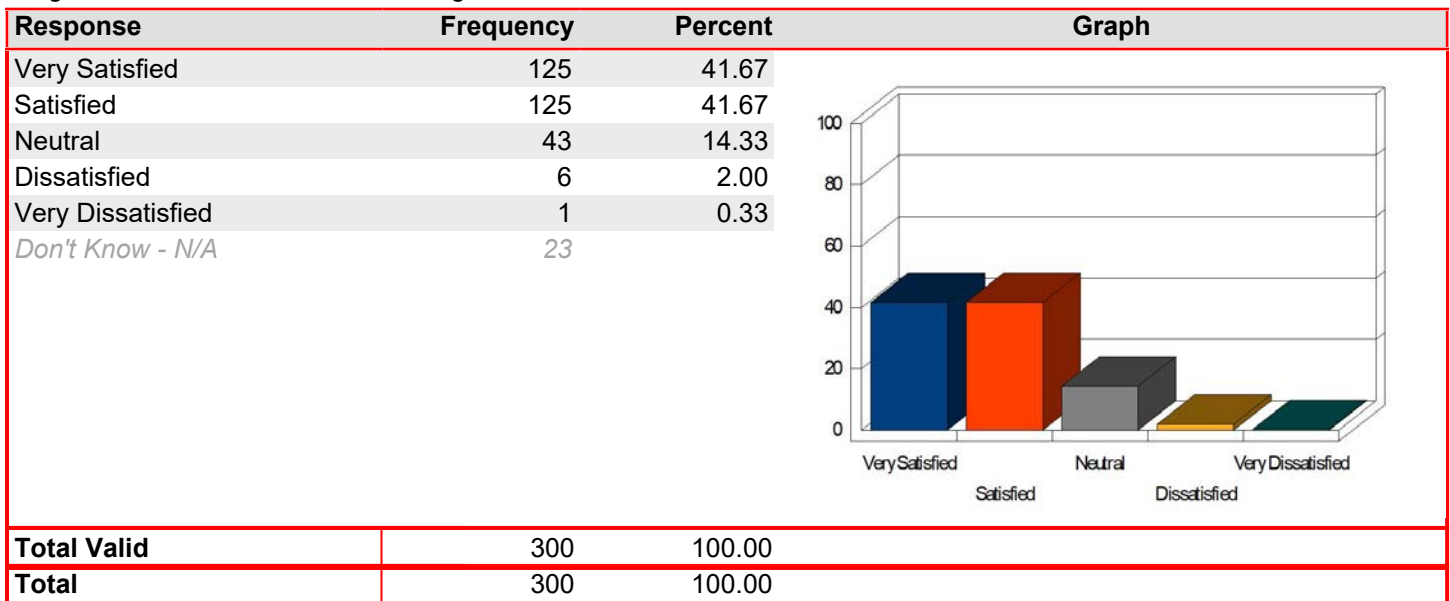
Registration & Admissions - Friendliness of staff

Mean: 4.17



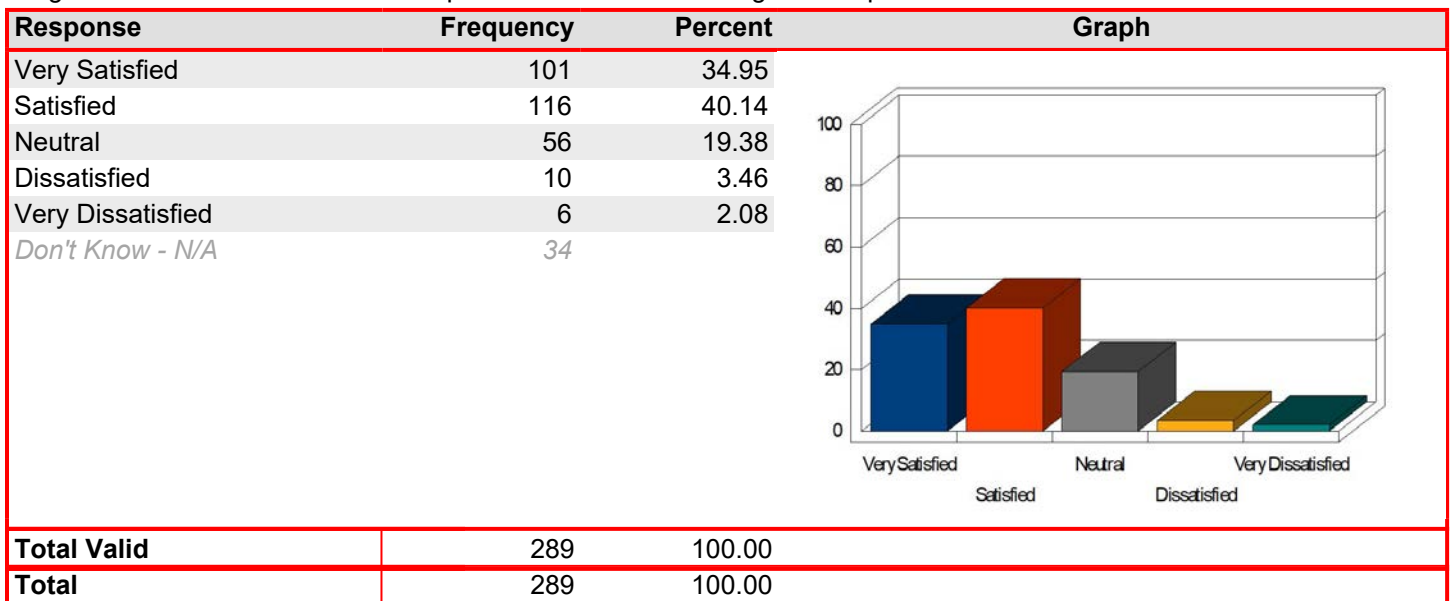
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.22



## Registration &amp; Admissions - Staff helped me understand the registration process

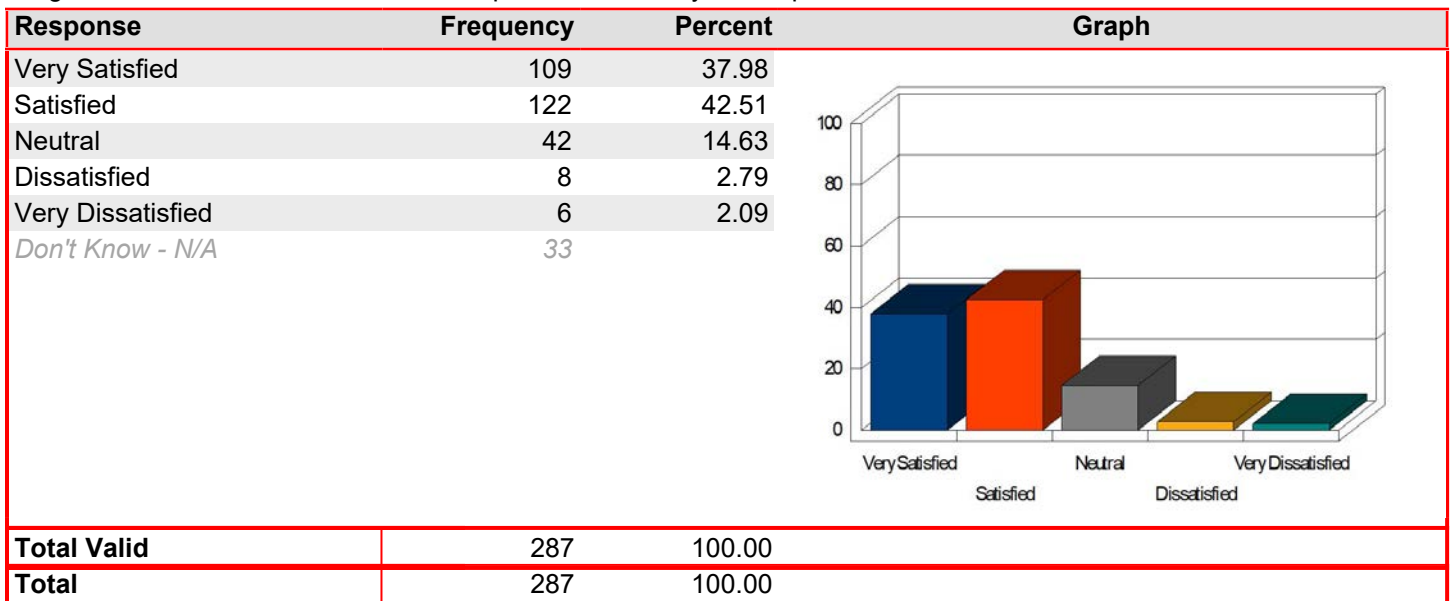
Mean: 4.02





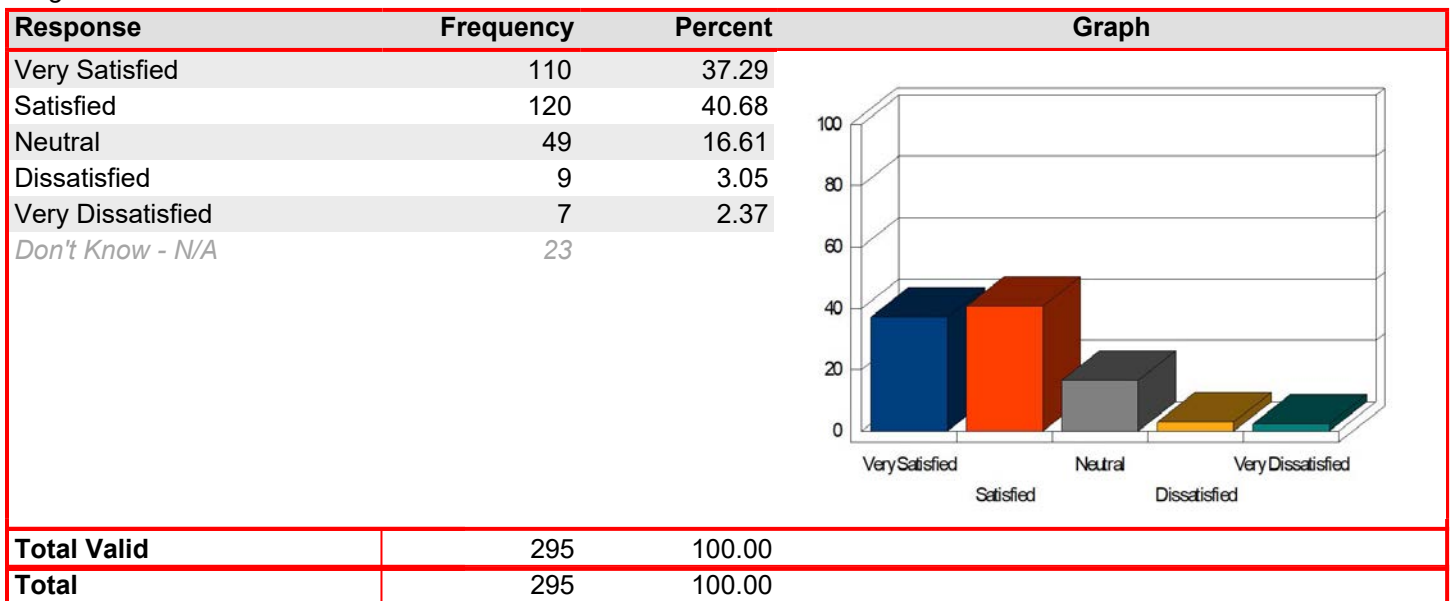
Registration & Admissions - Admissions process was easy to complete

Mean: 4.11



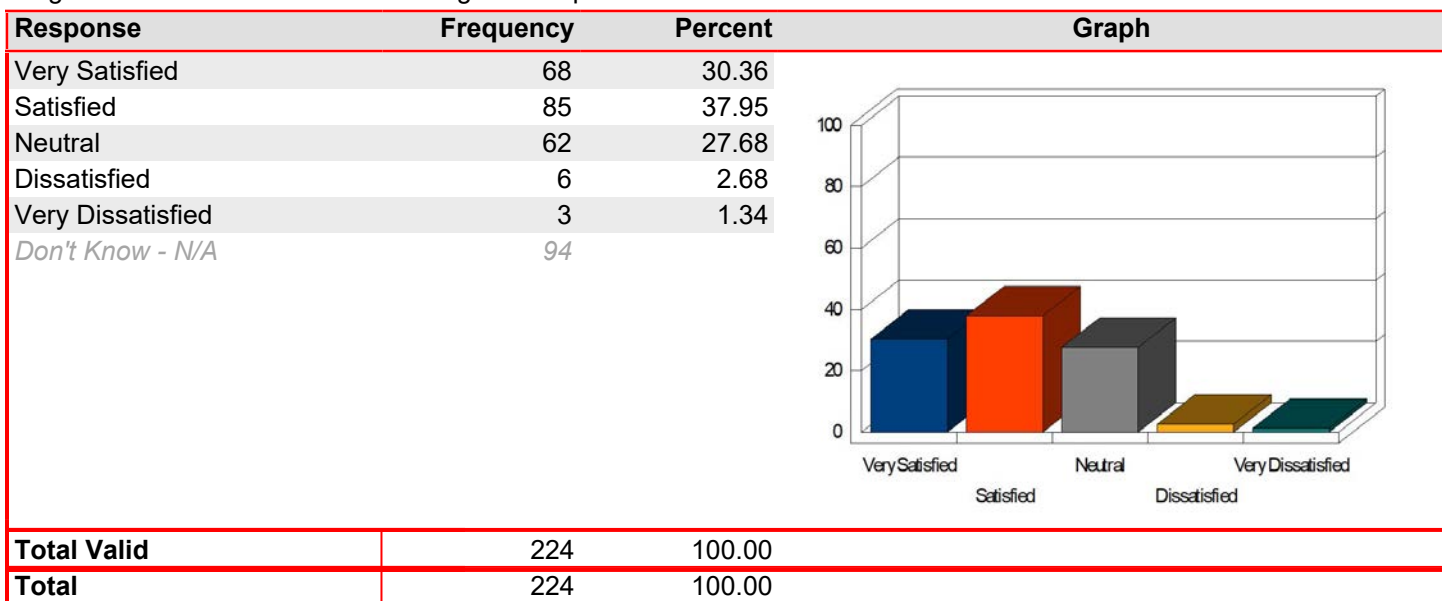
Registration & Admissions - Information I received was understandable

Mean: 4.07



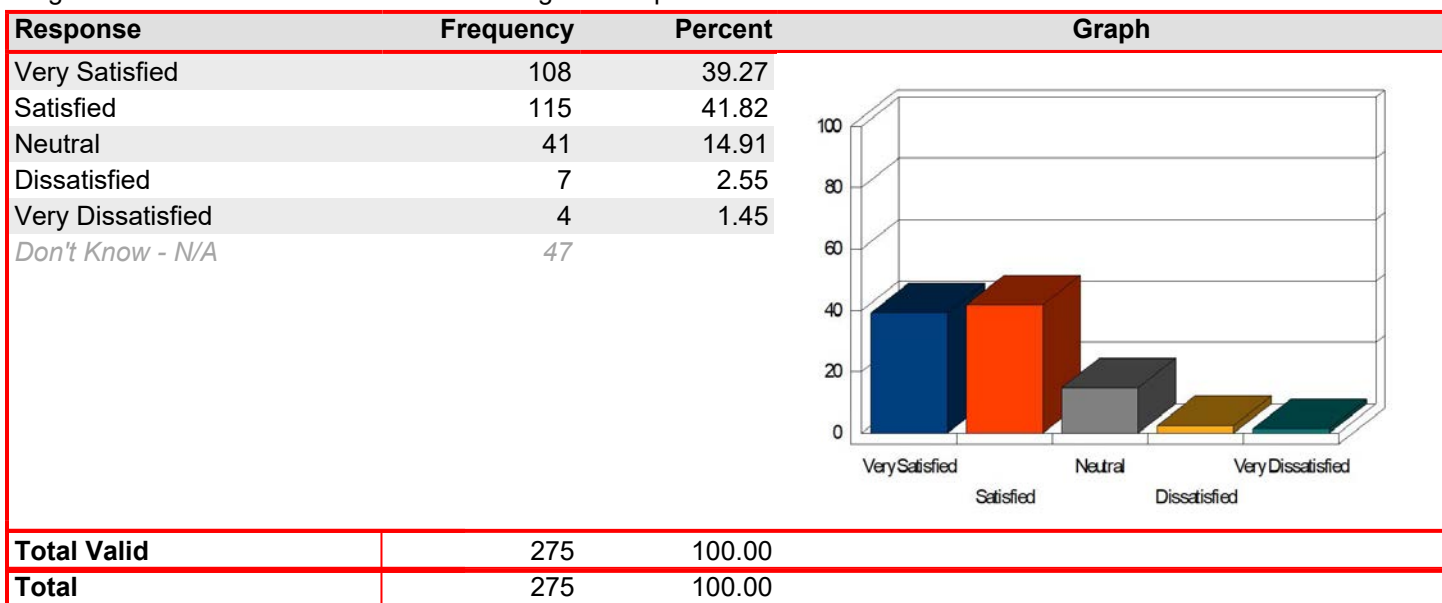
## Registration &amp; Admissions - Online registration process

Mean: 3.93



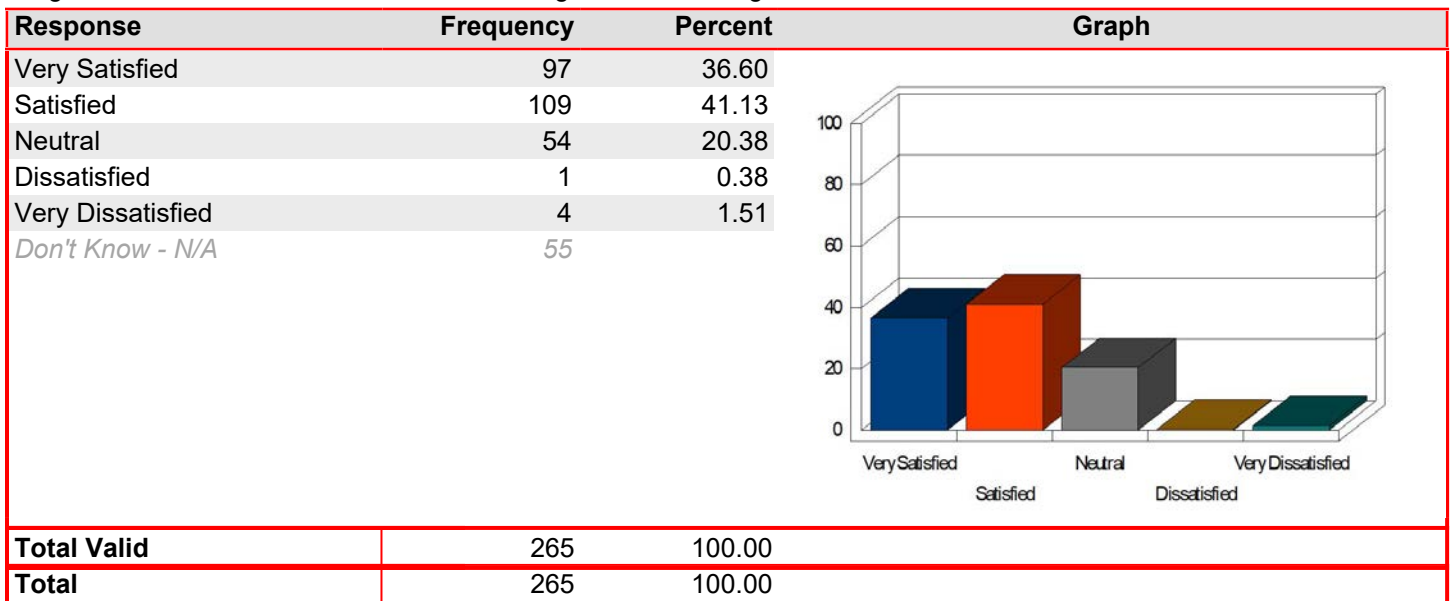
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.15



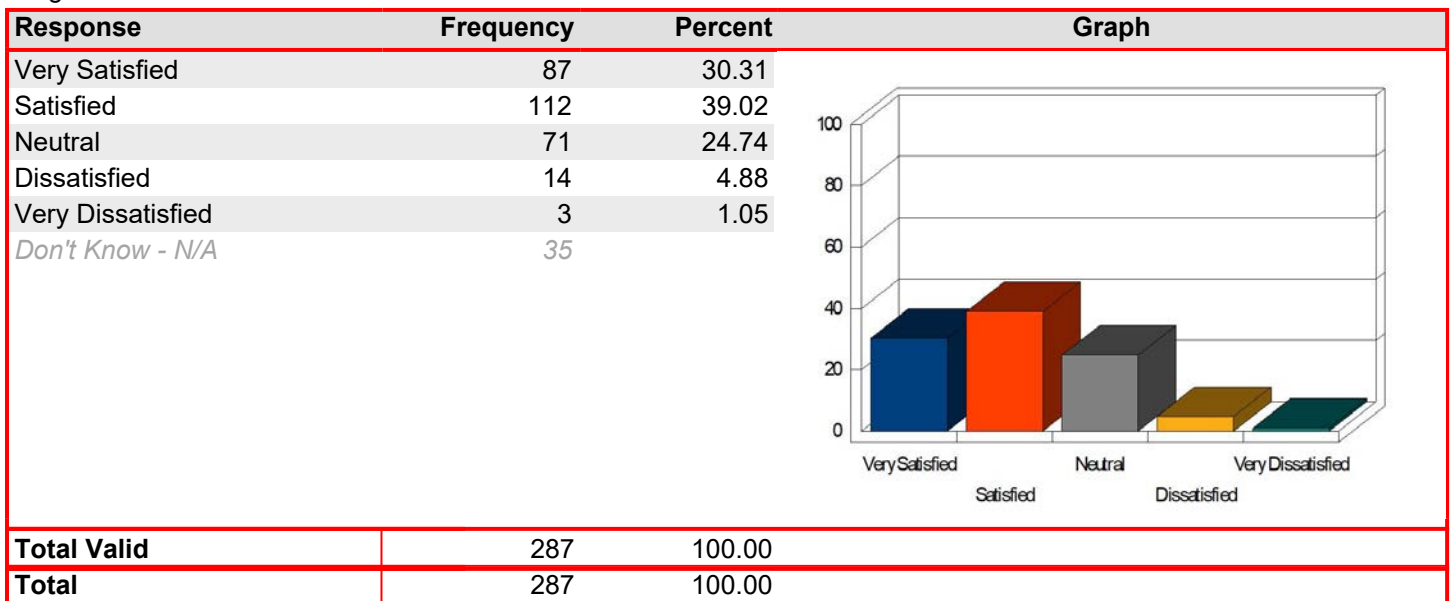
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.11



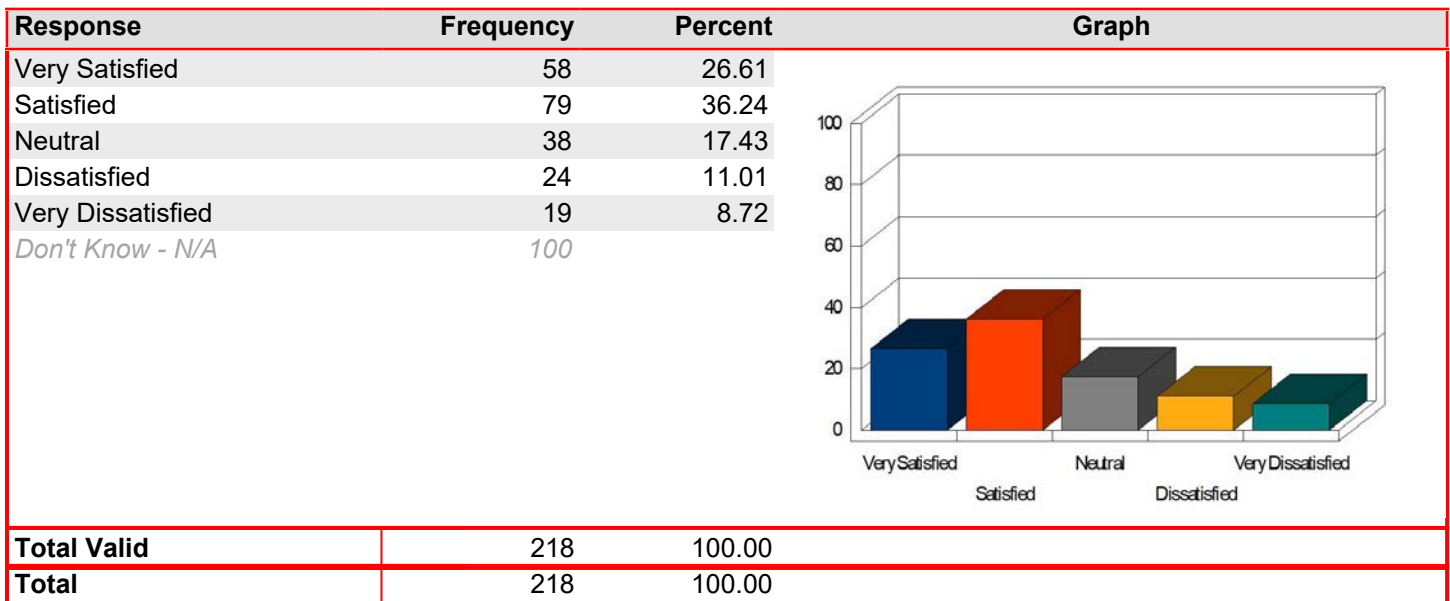
## Registration &amp; Admissions - Website information

Mean: 3.93



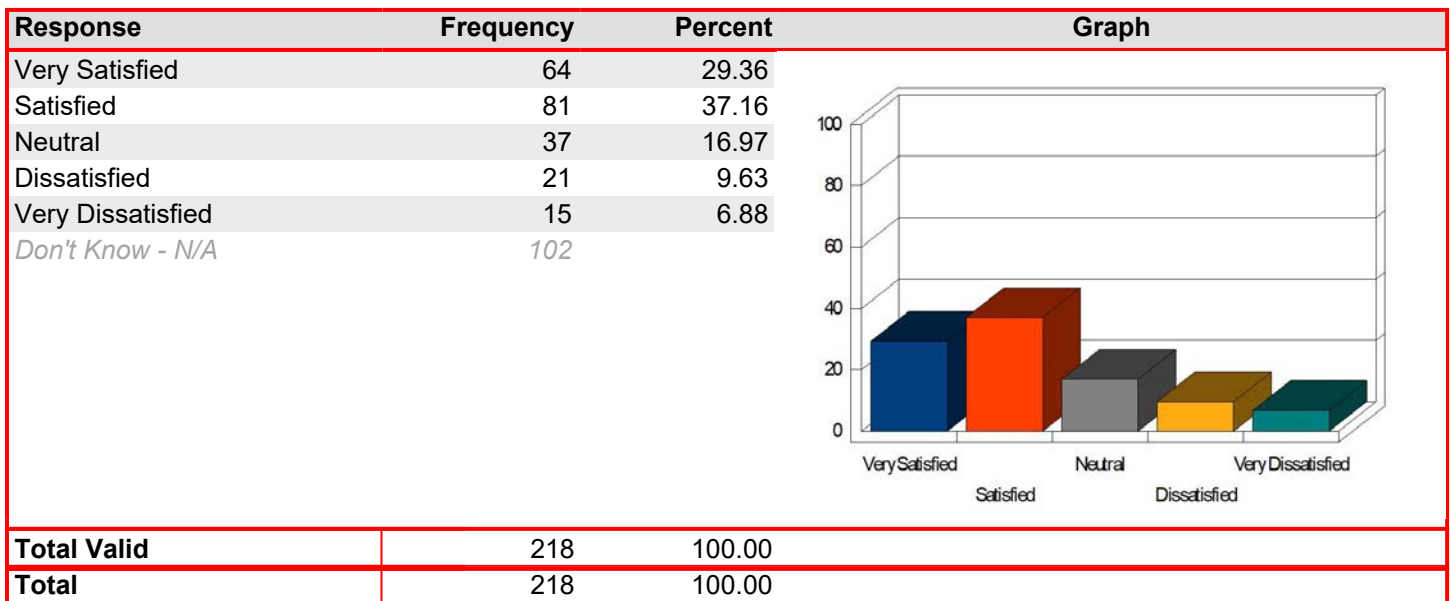
## Financial Aid - Assistance of staff

Mean: 3.61



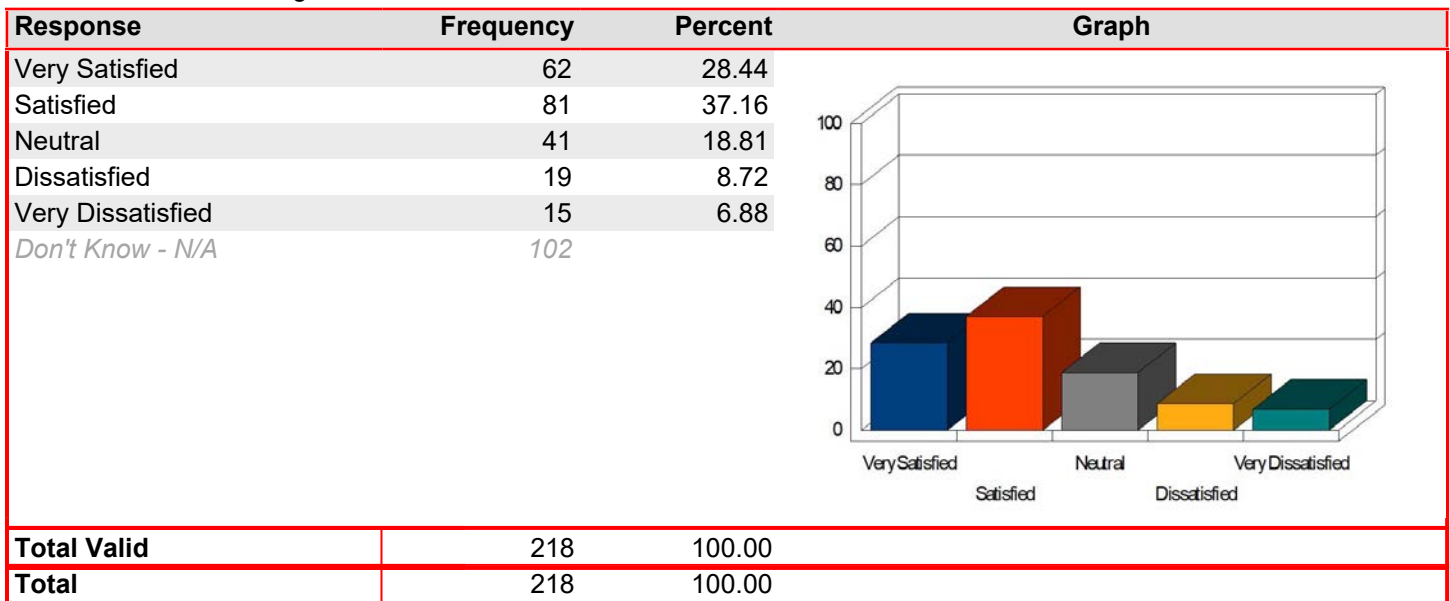
## Financial Aid - Friendliness of staff

Mean: 3.72



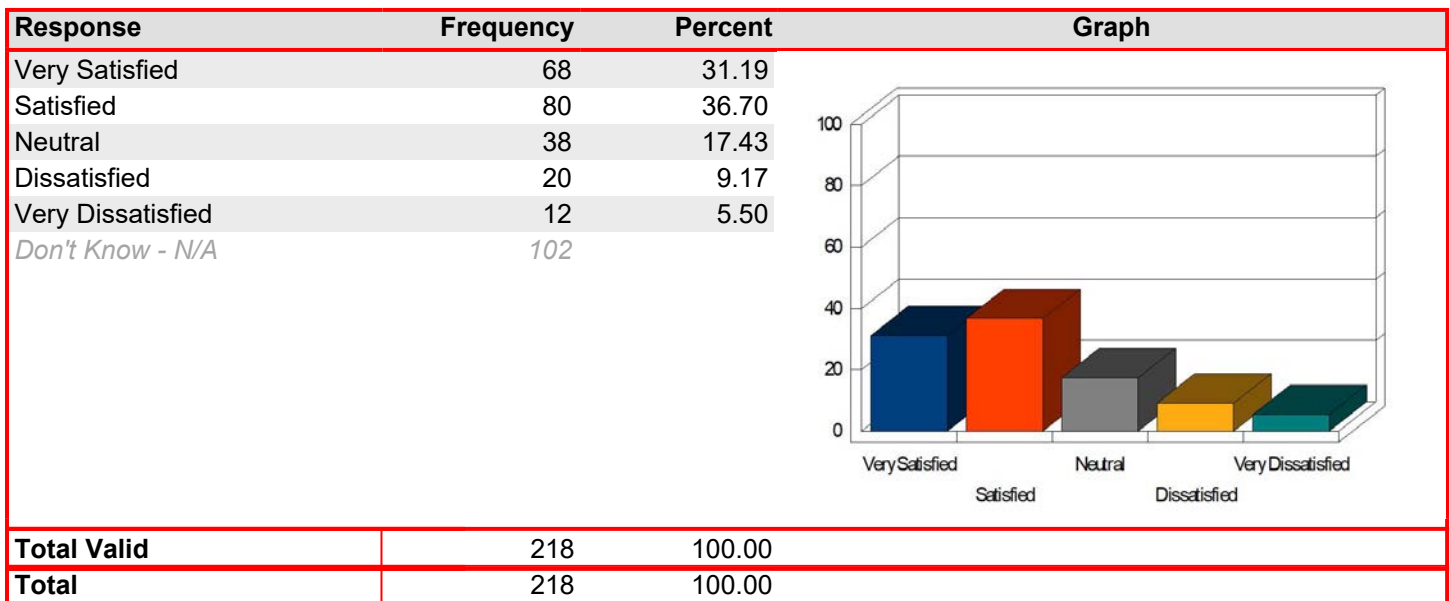
## Financial Aid - Knowledge of staff

Mean: 3.72



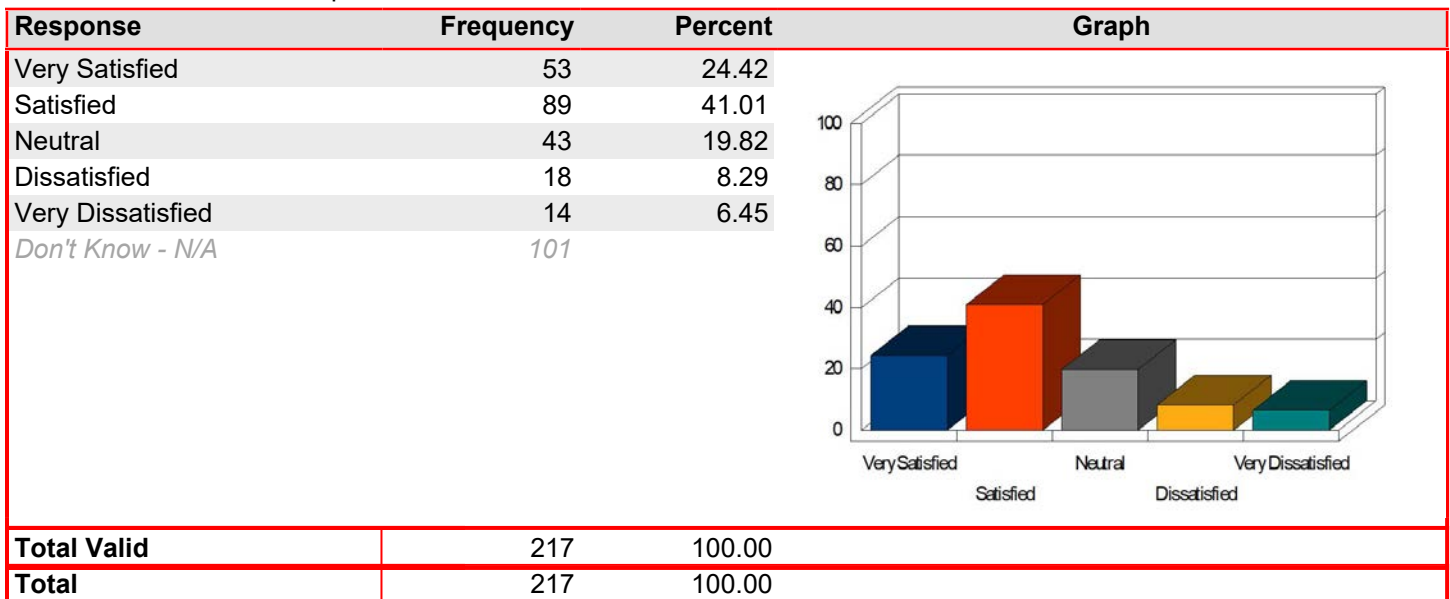
## Financial Aid - Information received is accurate

Mean: 3.79



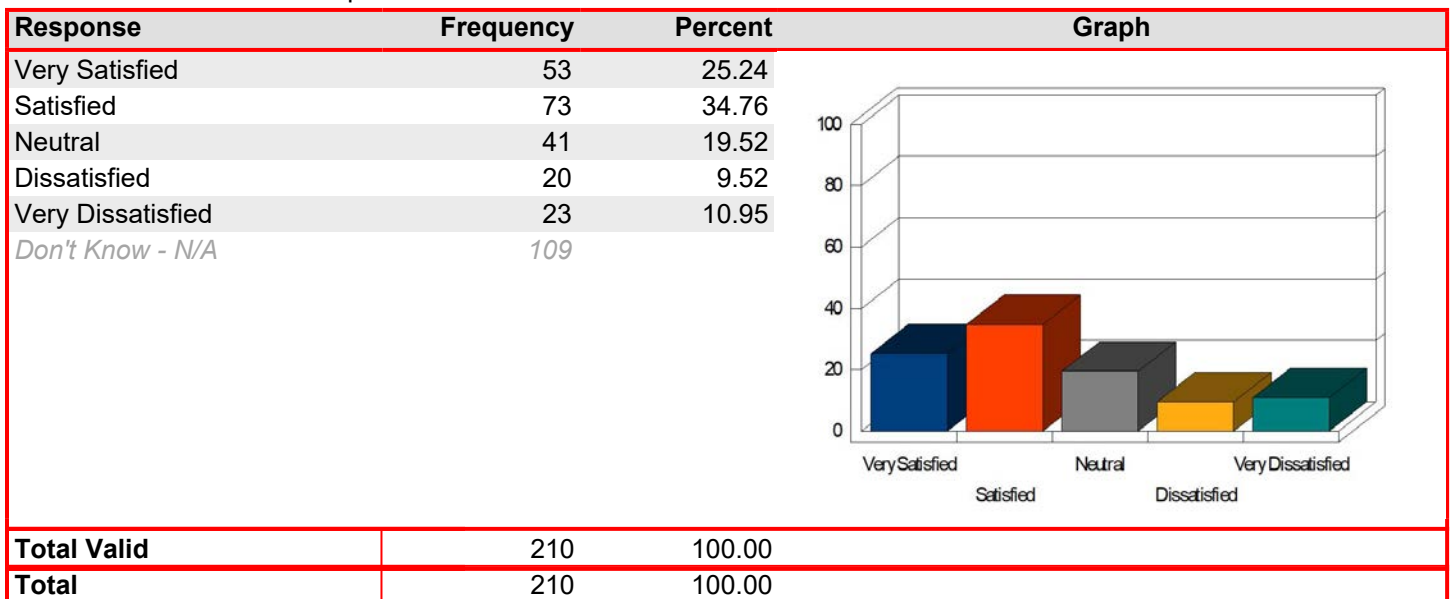
Financial Aid - Information presented is understandable

Mean: 3.69



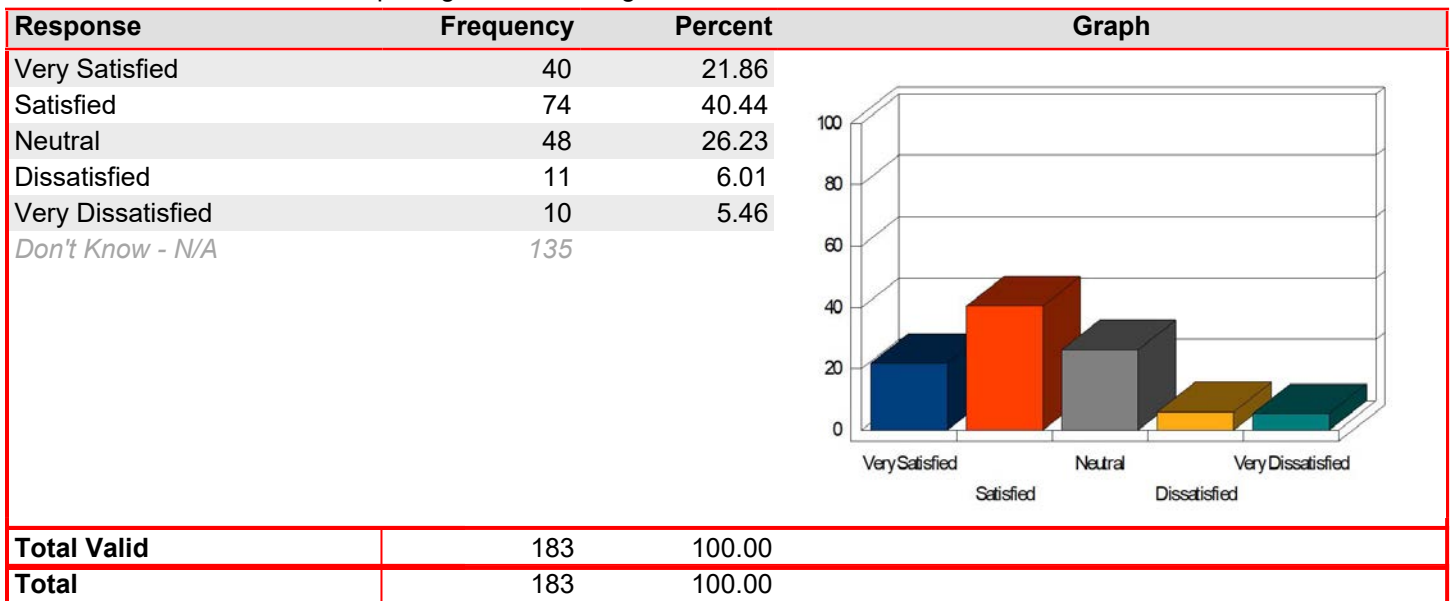
Financial Aid - Financial aid process

Mean: 3.54



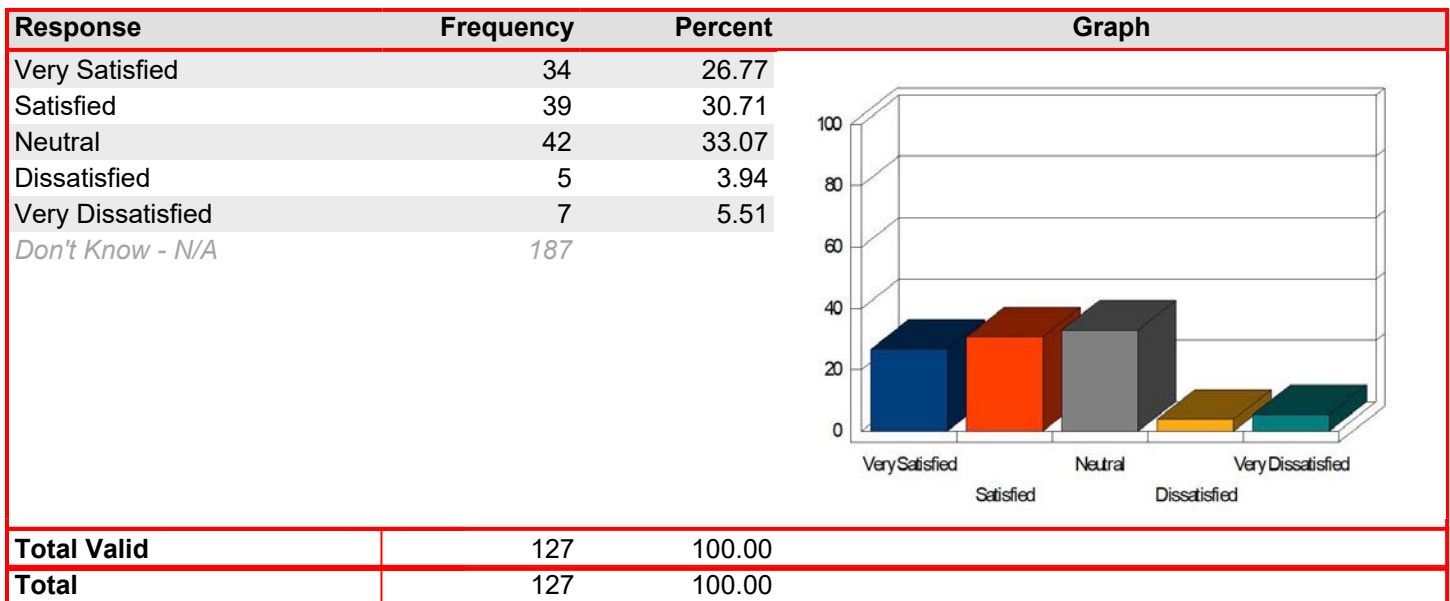
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 3.67



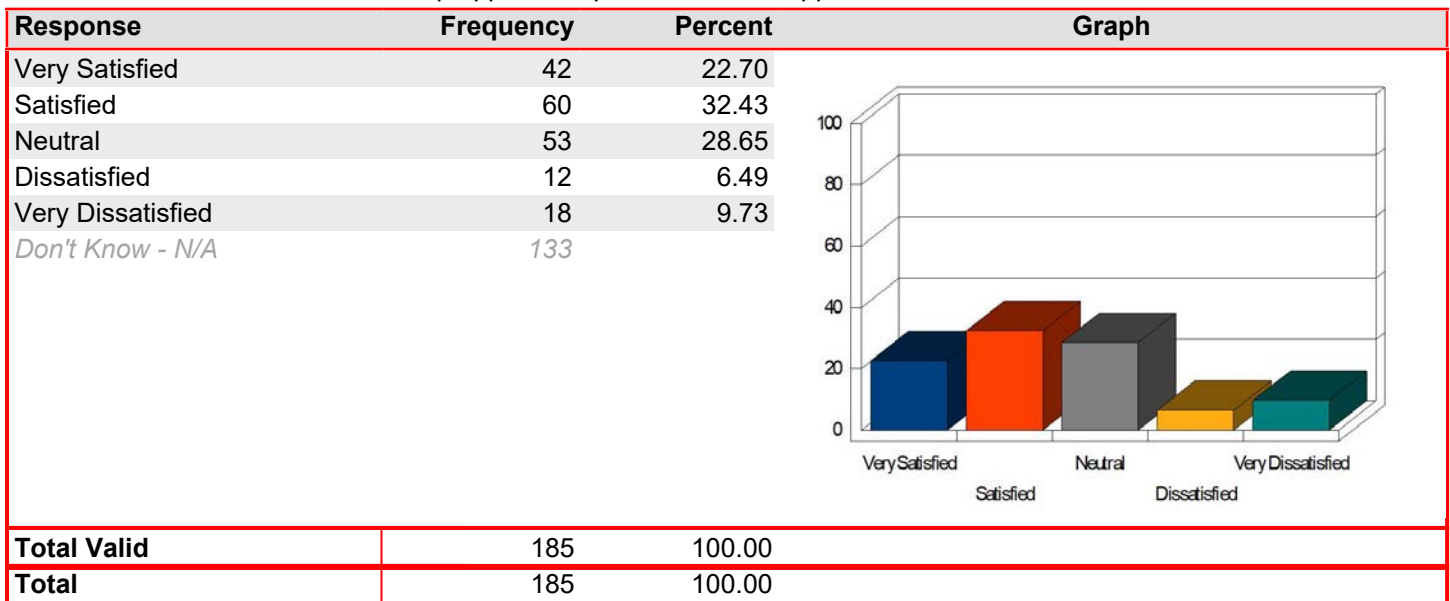
## Financial Aid - Assistance for Veteran benefits

Mean: 3.69



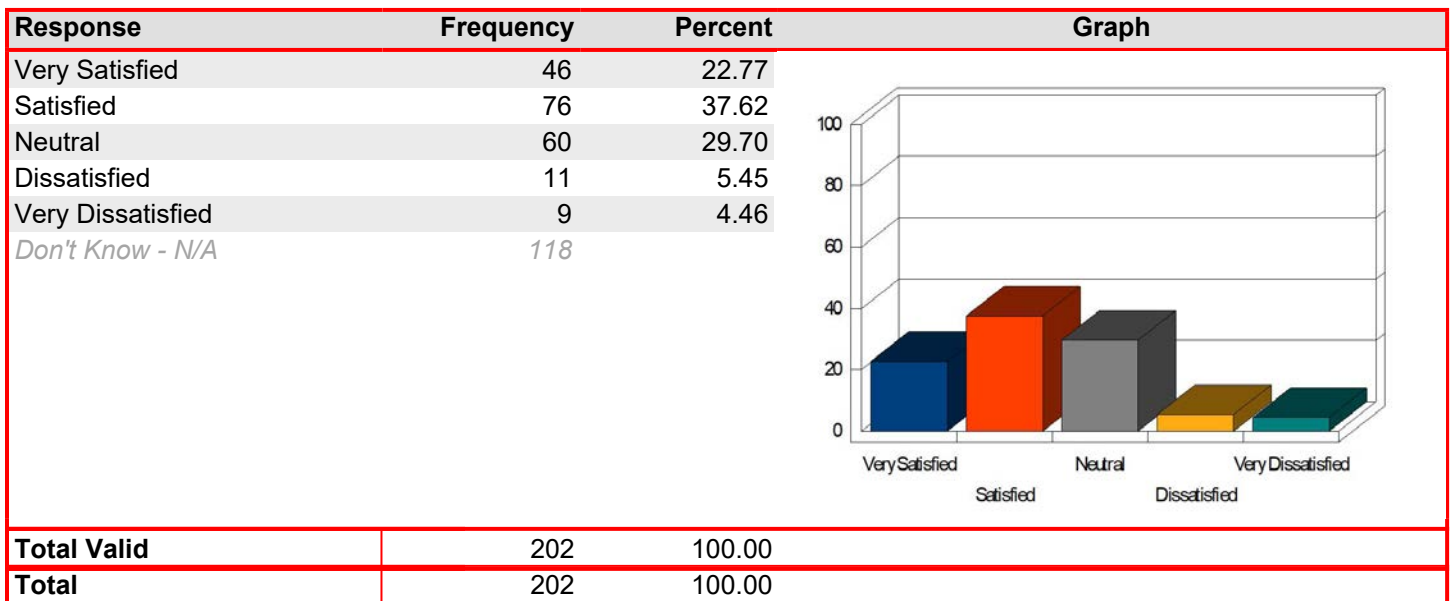
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 3.52



## Financial Aid - Website information

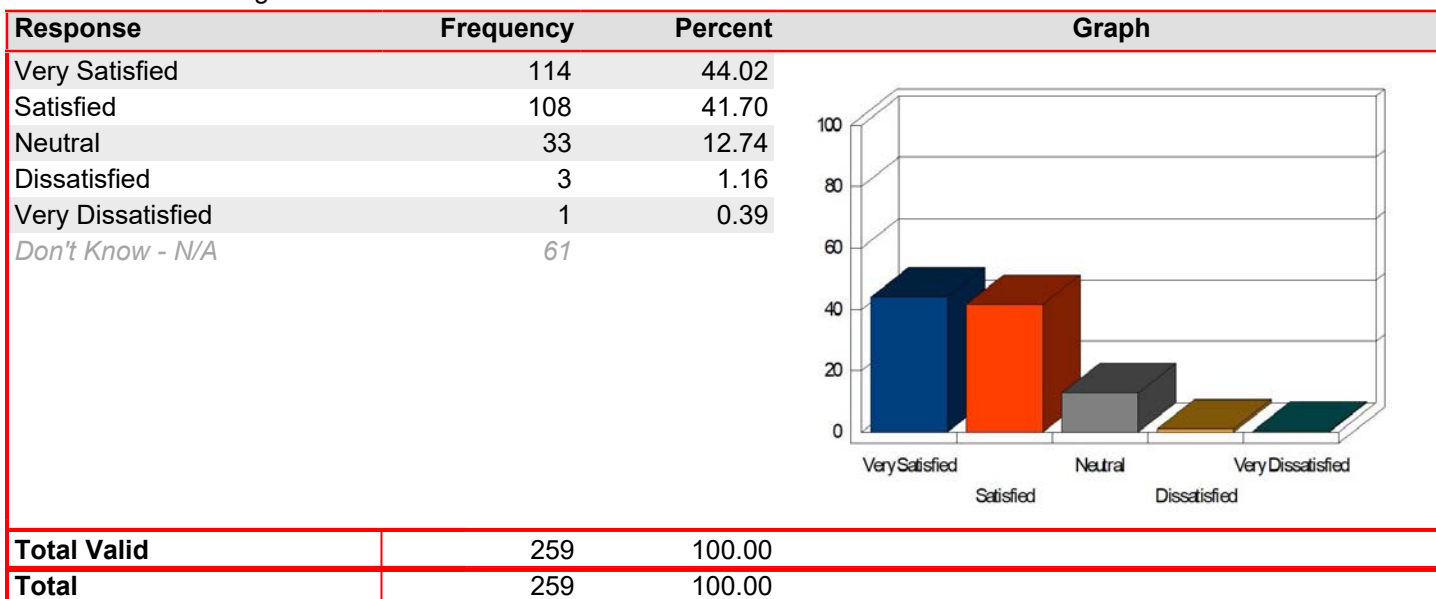
Mean: 3.69





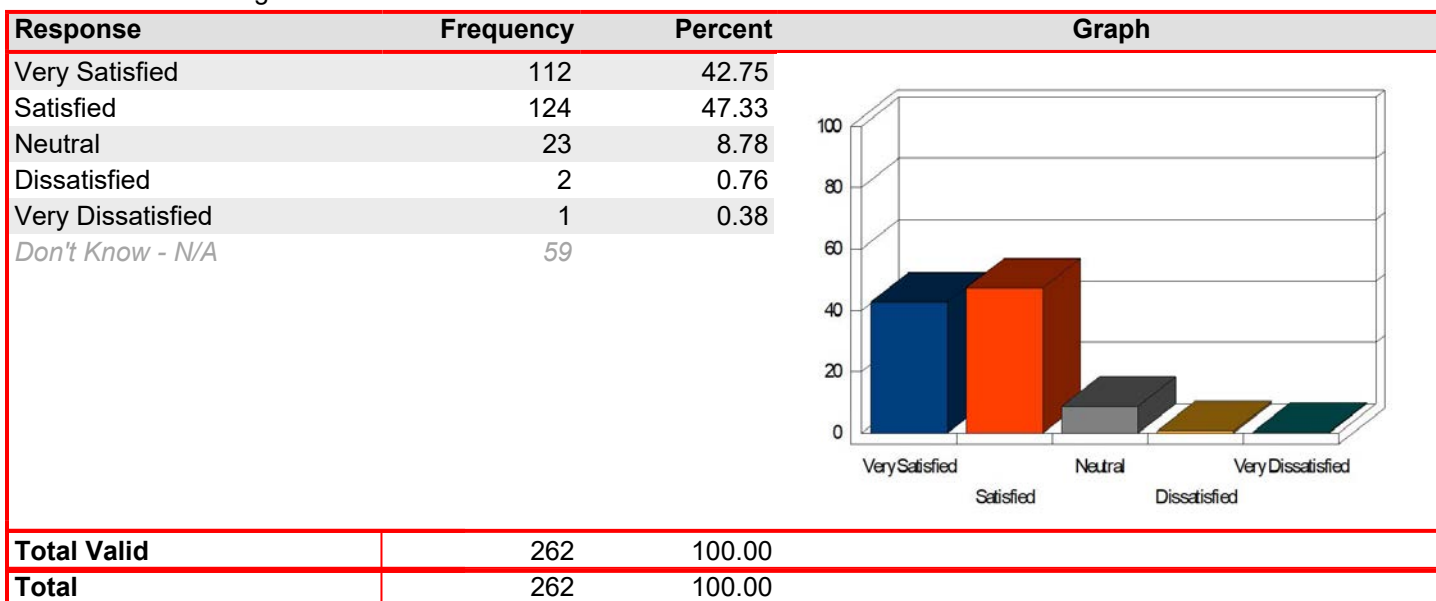
## Guidance/Counseling - Assistance of staff

Mean: 4.28



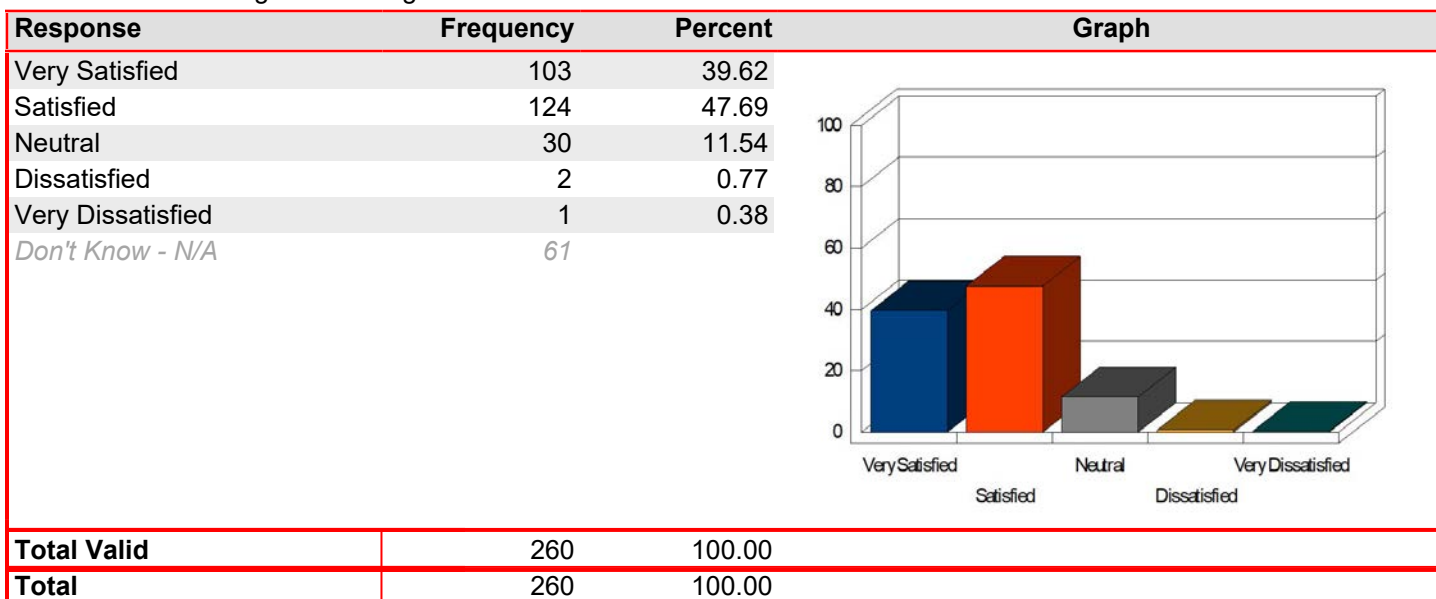
## Guidance/Counseling - Friendliness of staff

Mean: 4.31



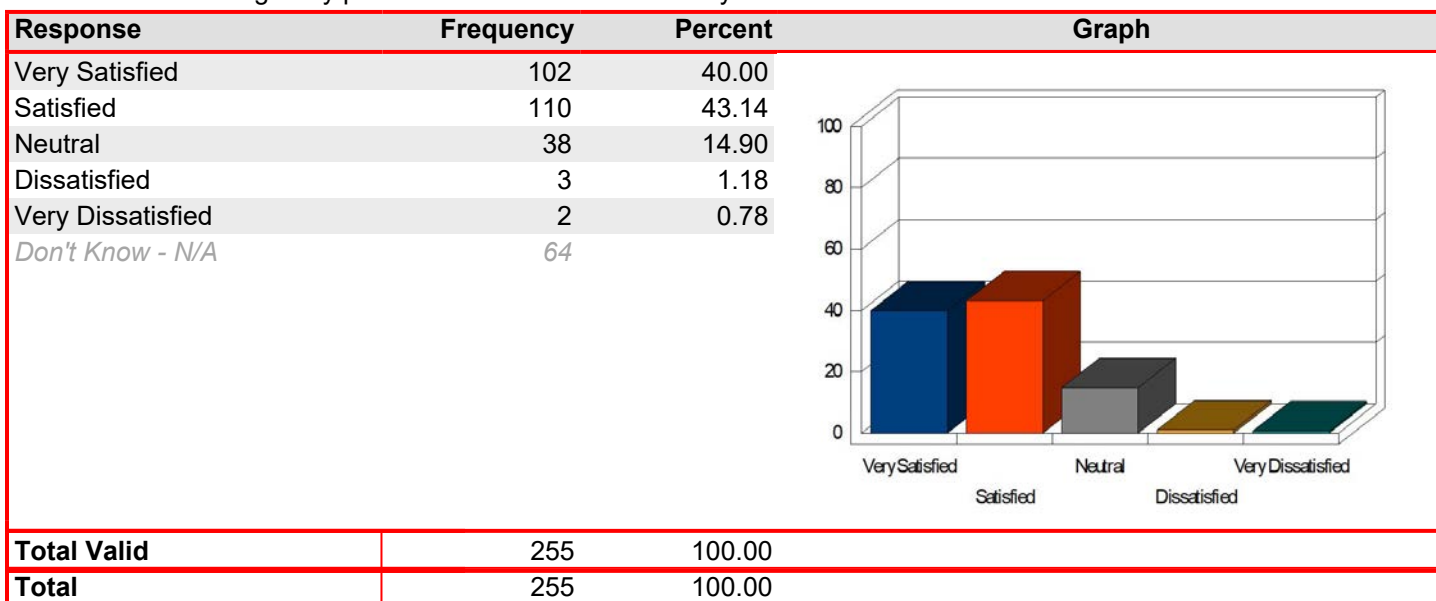
## Guidance/Counseling - Knowledge of staff

Mean: 4.25



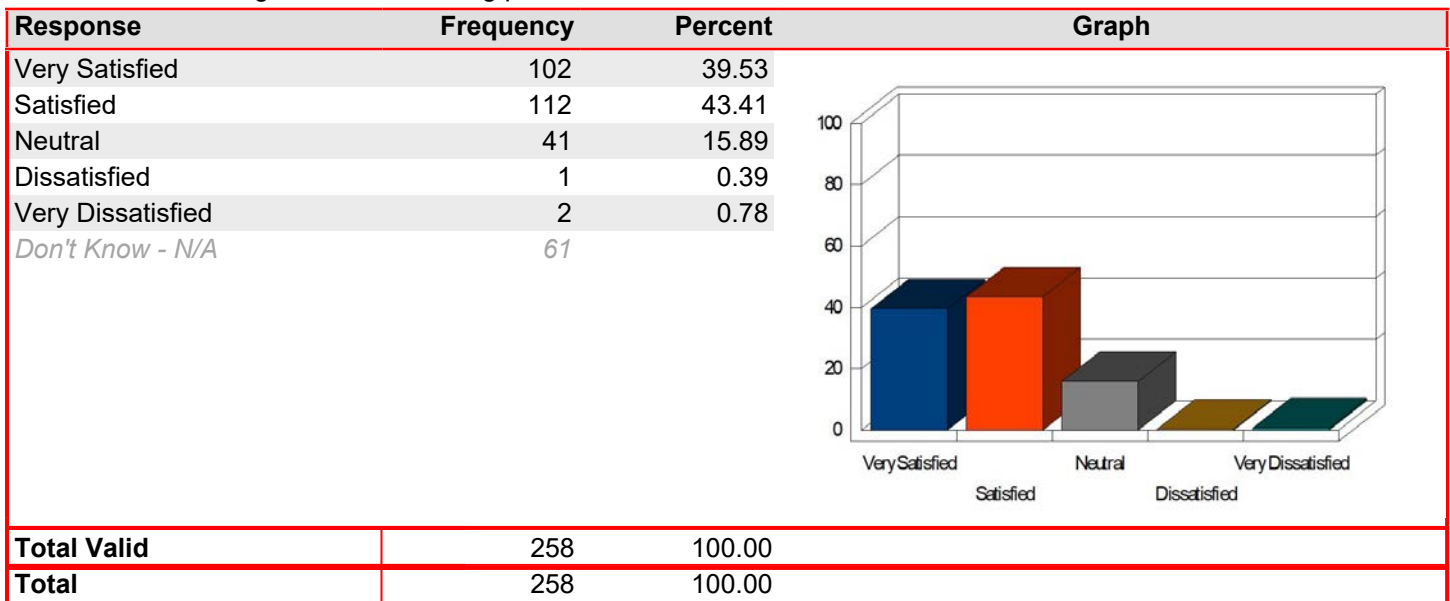
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.20



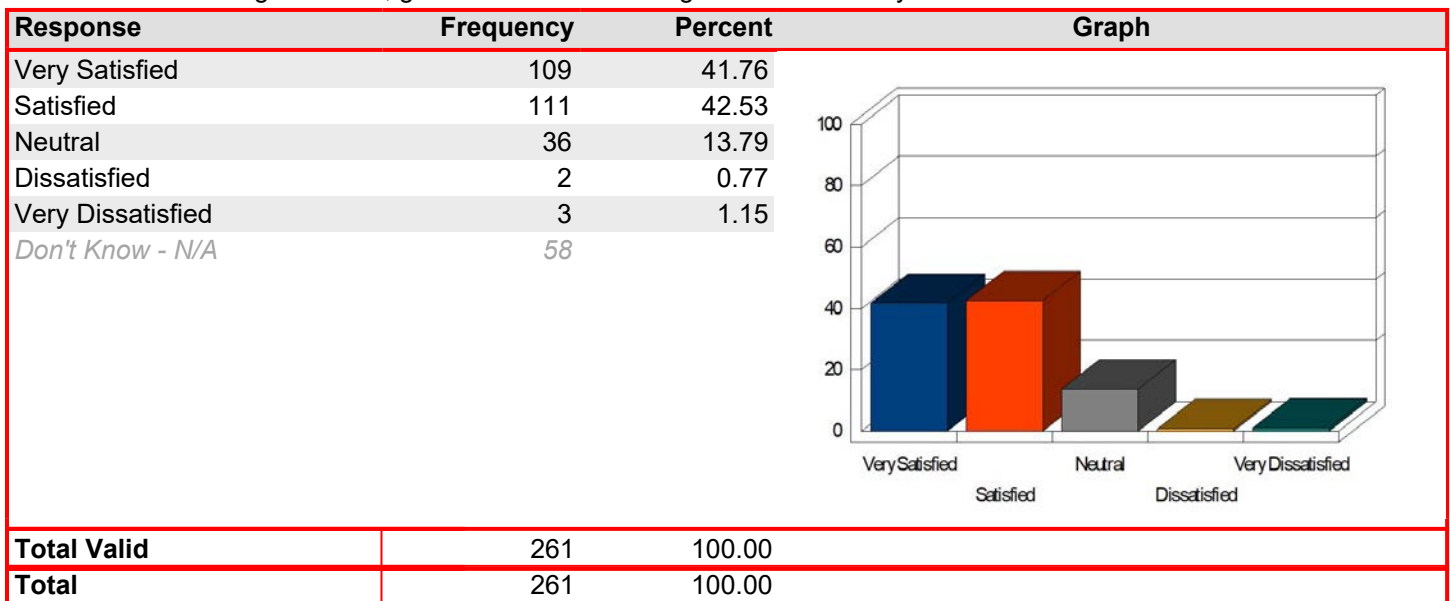
## Guidance/Counseling - Student advising process

Mean: 4.21



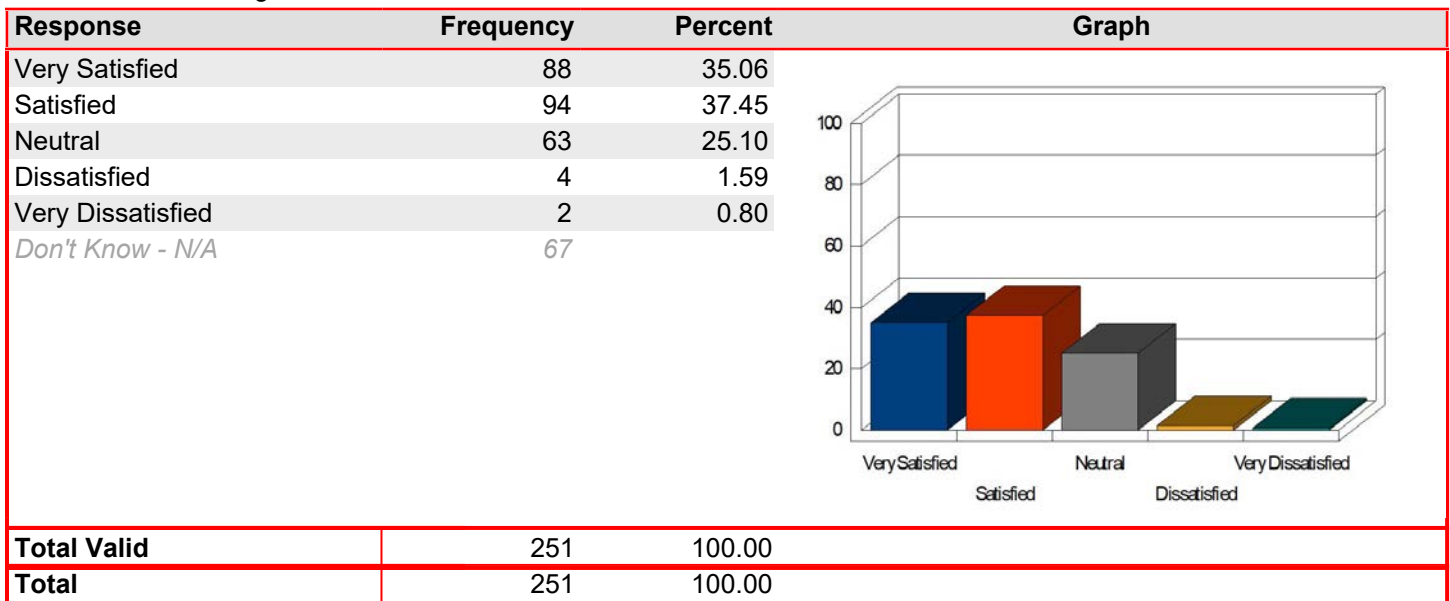
## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.23



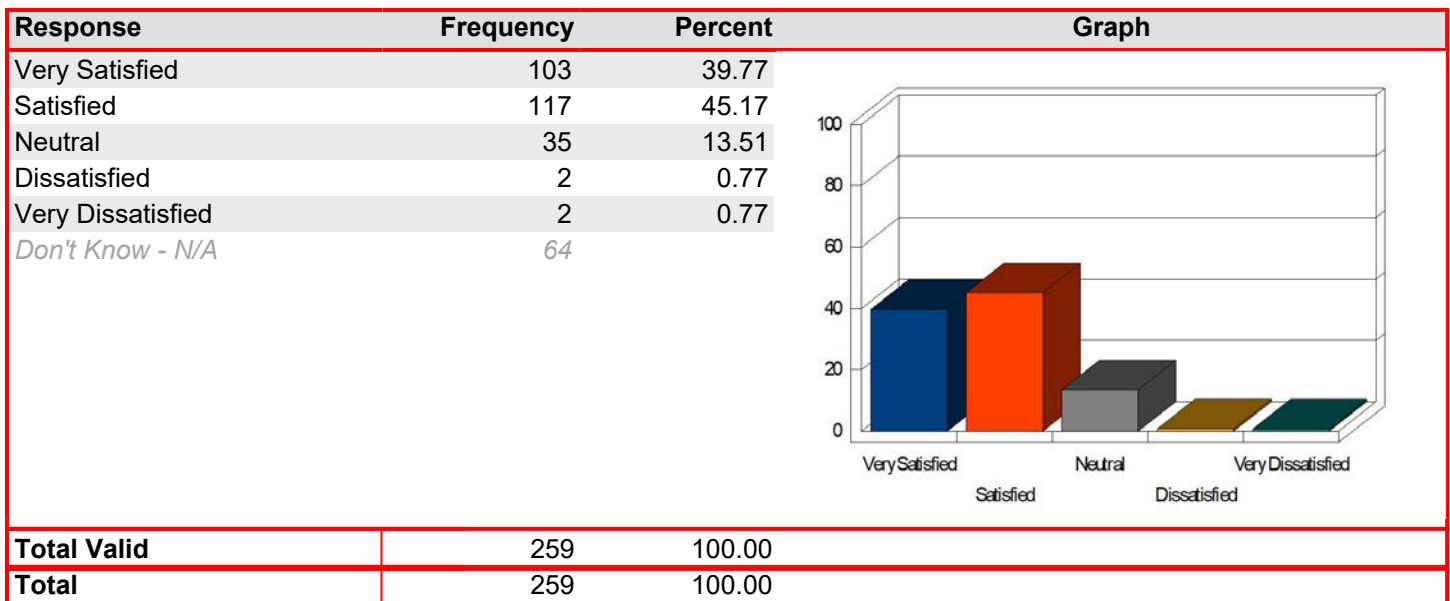
## Guidance/Counseling - Website information

Mean: 4.04



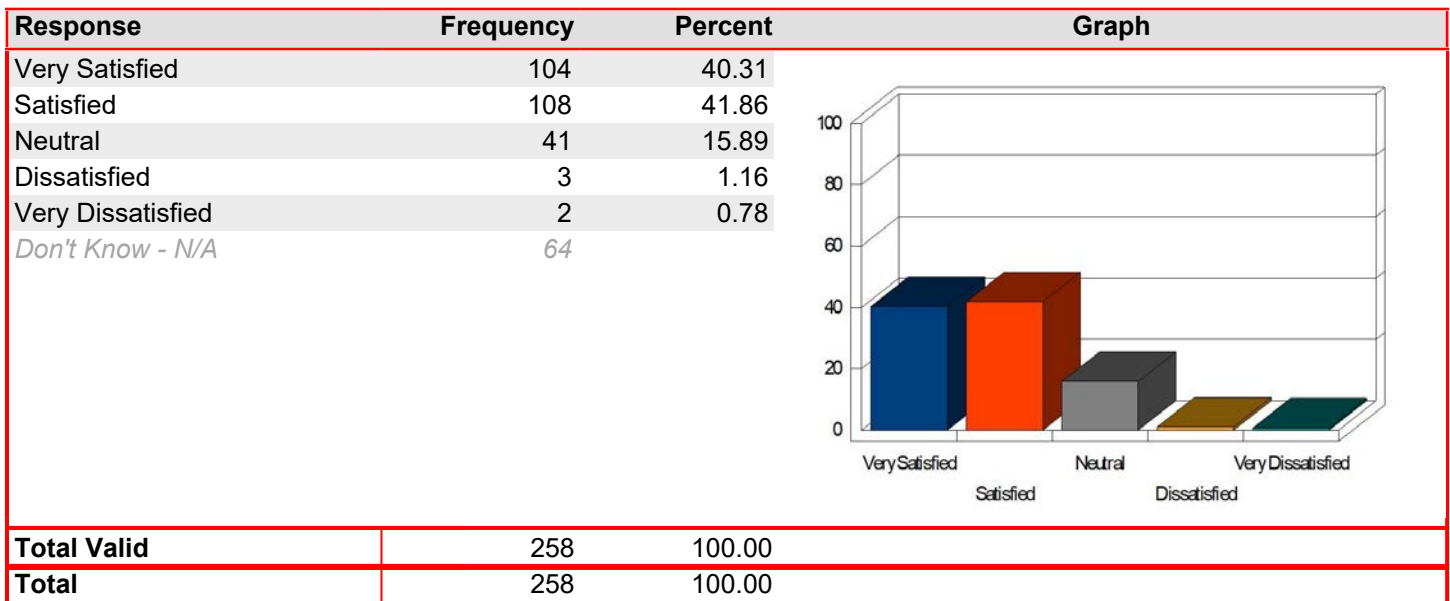
## Business Office/Cashier - Assistance of staff

Mean: 4.22



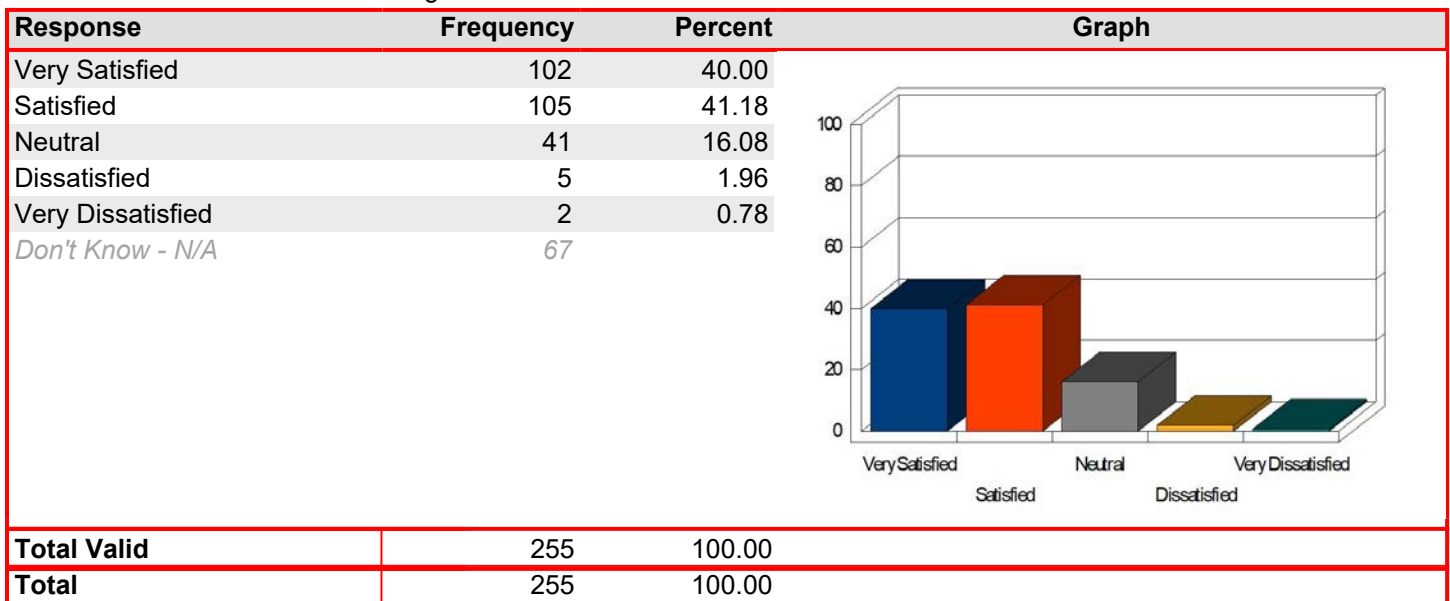
## Business Office/Cashier - Friendliness of staff

Mean: 4.20



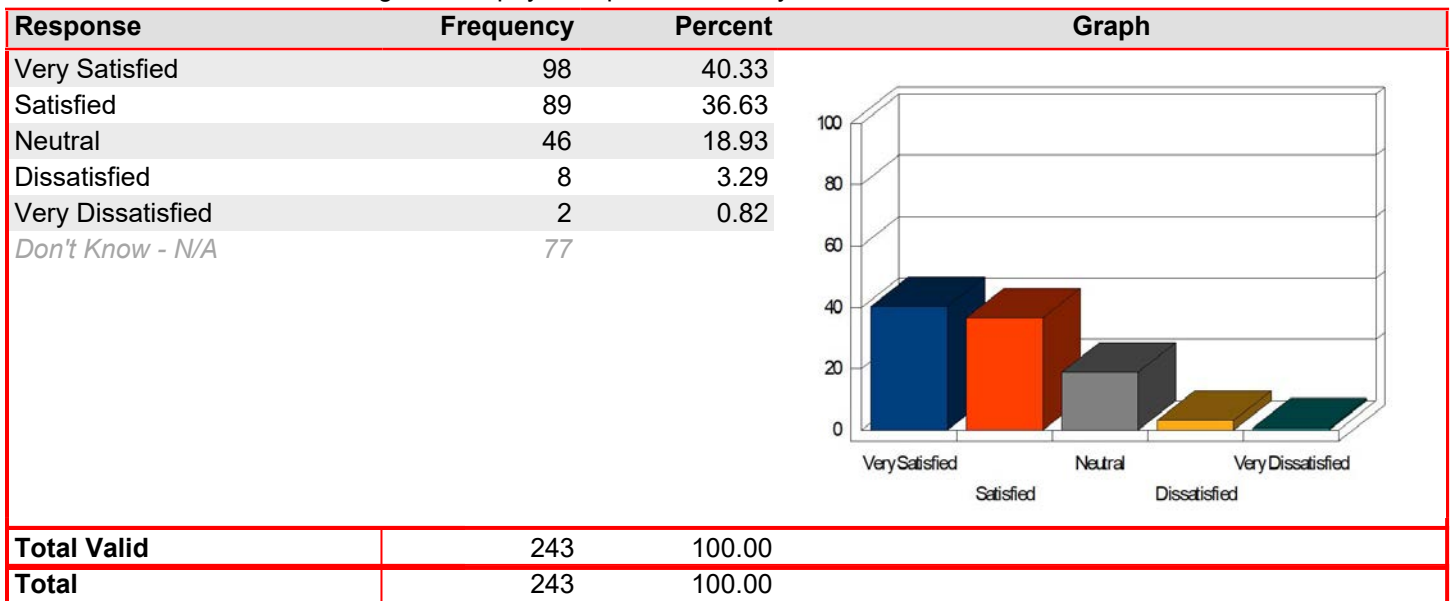
## Business Office/Cashier - Knowledge of staff

Mean: 4.18



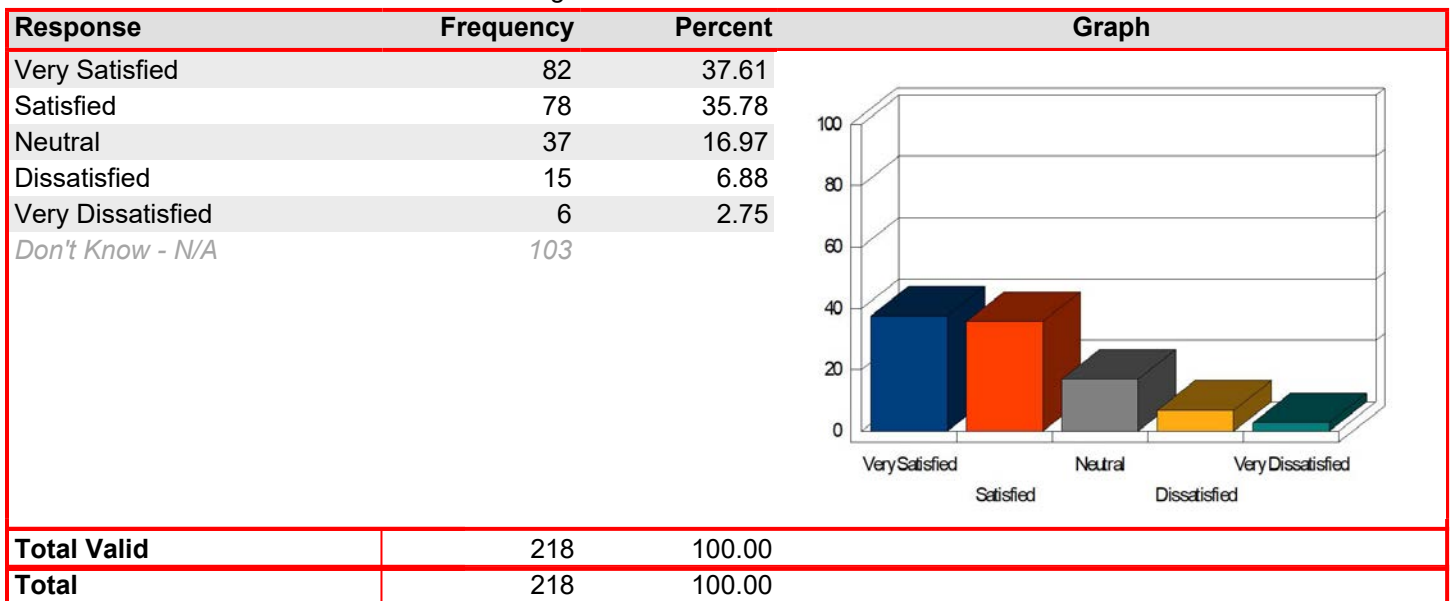
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.12



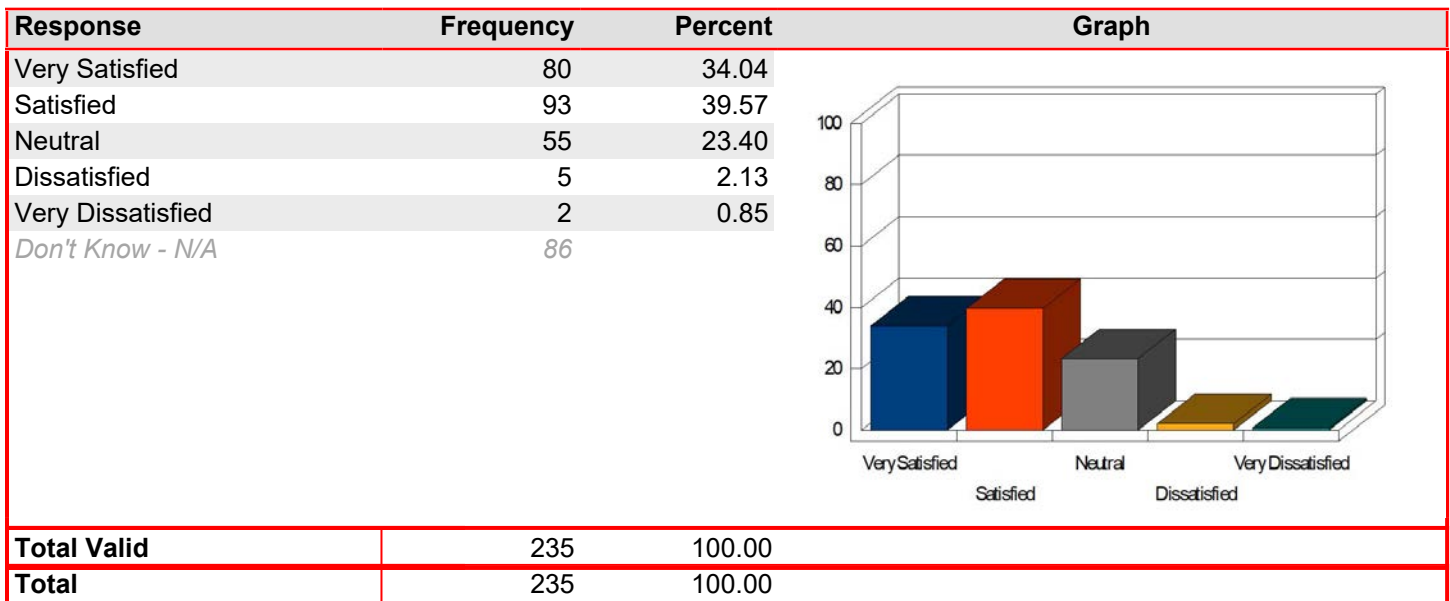
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 3.99



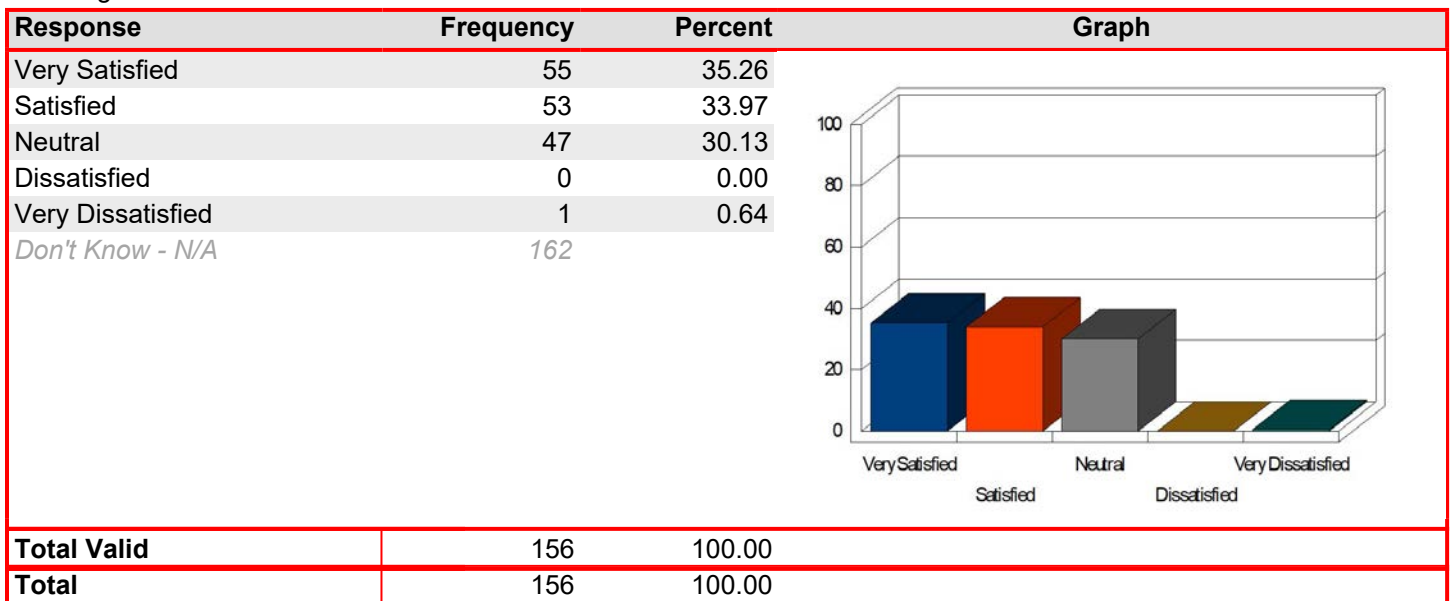
## Business Office/Cashier - Website information

Mean: 4.04



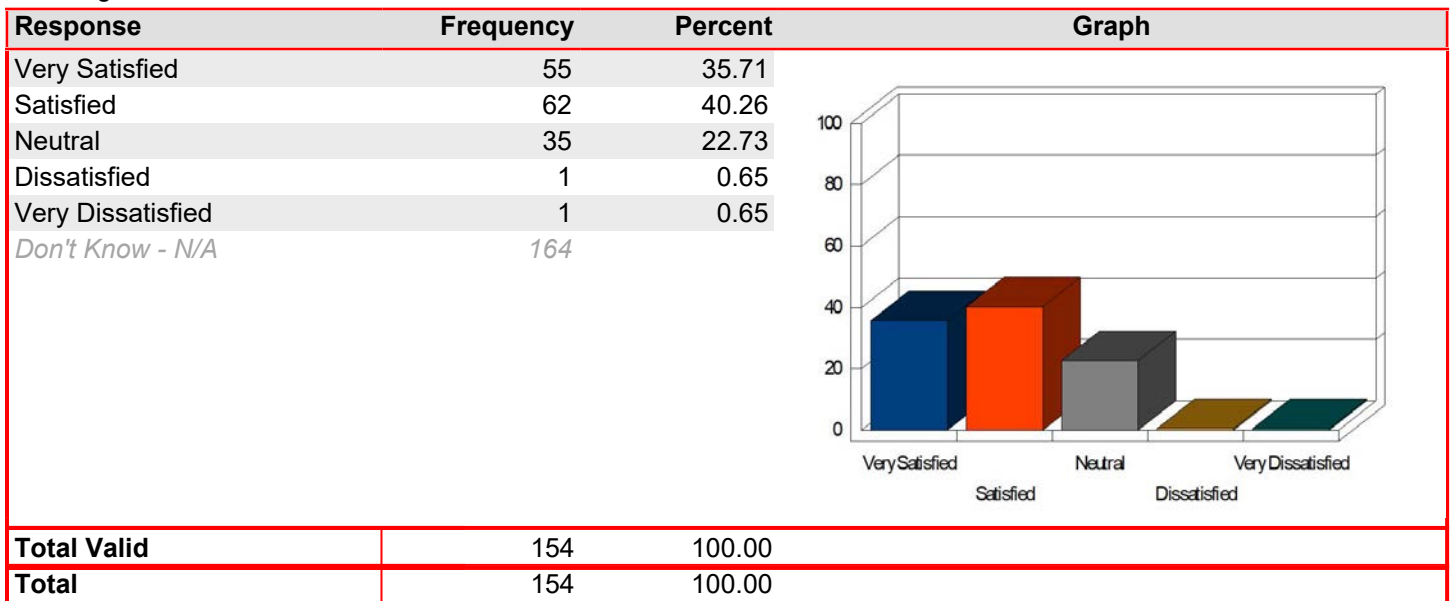
## Tutoring/CAPS - Assistance of staff

Mean: 4.03



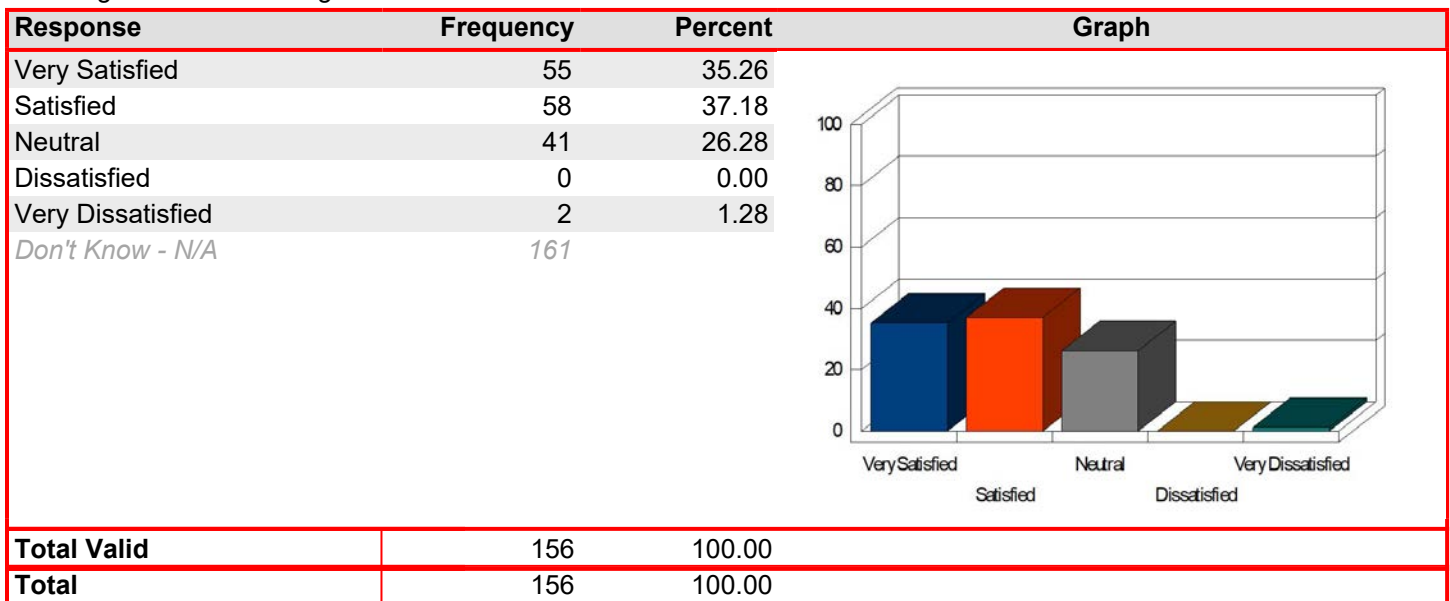
## Tutoring/CAPS - Friendliness of staff

Mean: 4.10



## Tutoring/CAPS - Knowledge of staff

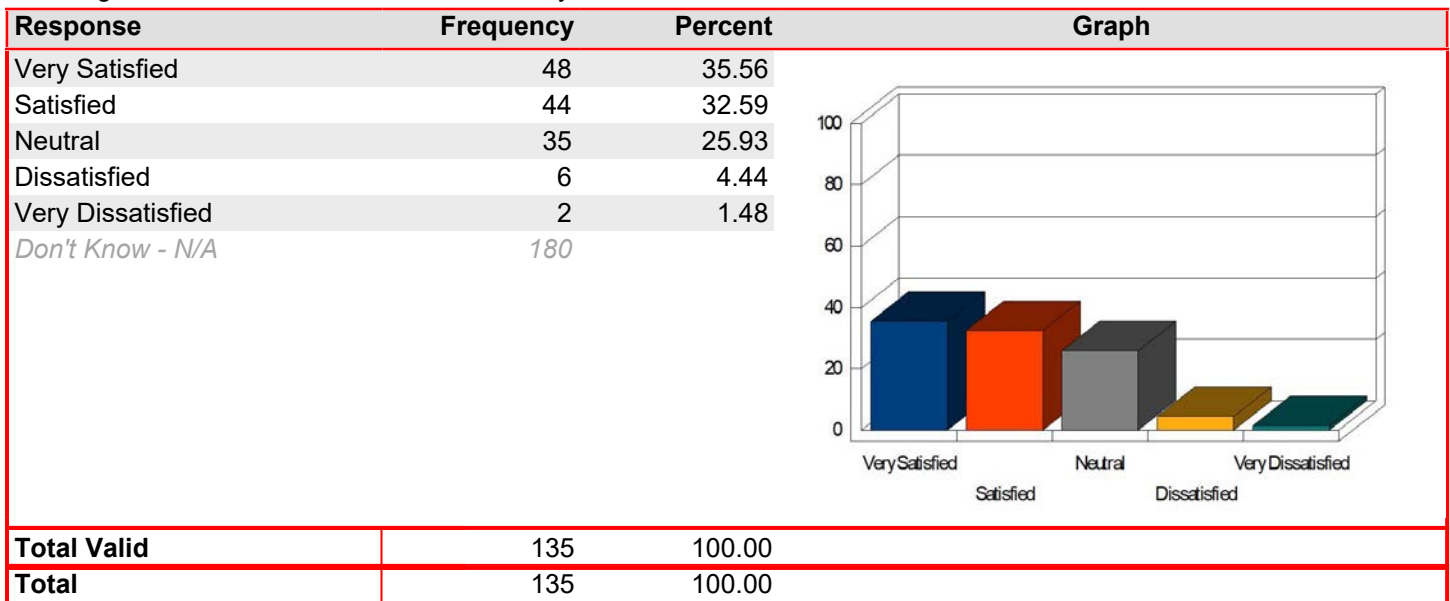
Mean: 4.05





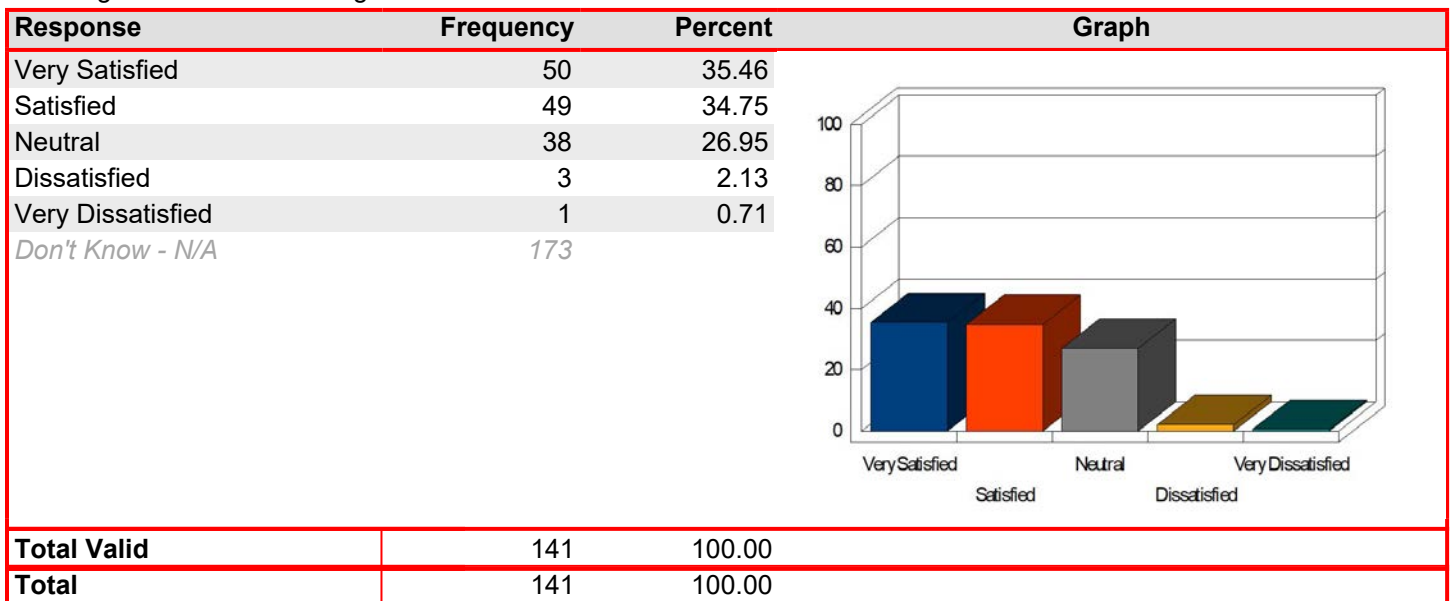
Tutoring/CAPS - Documented student disability services

Mean: 3.96



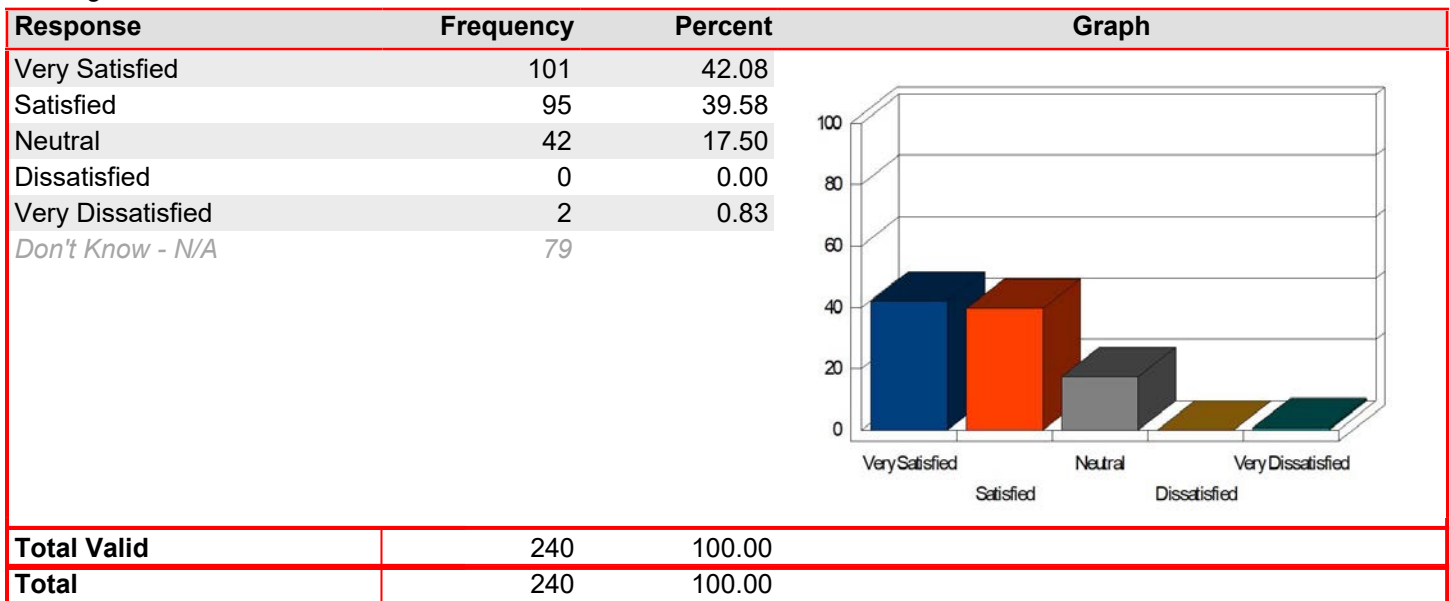
Tutoring/CAPS - Peer tutoring services

Mean: 4.02



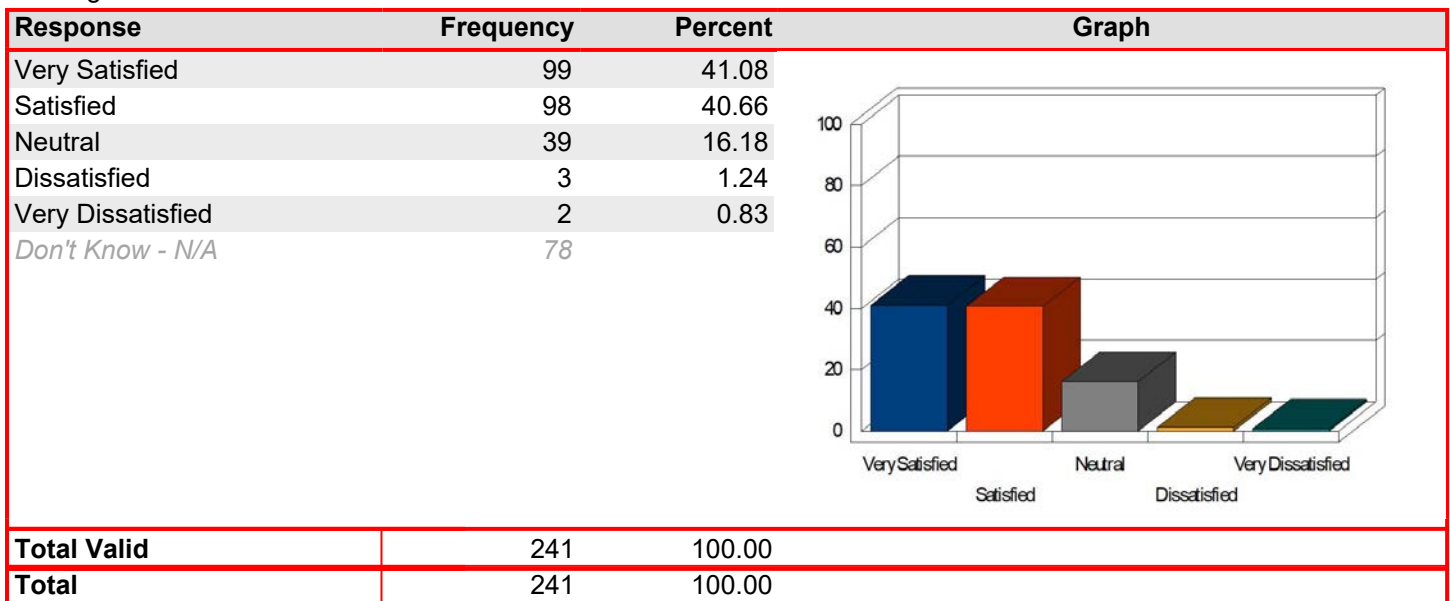
## Testing Services - Assistance of staff

Mean: 4.22



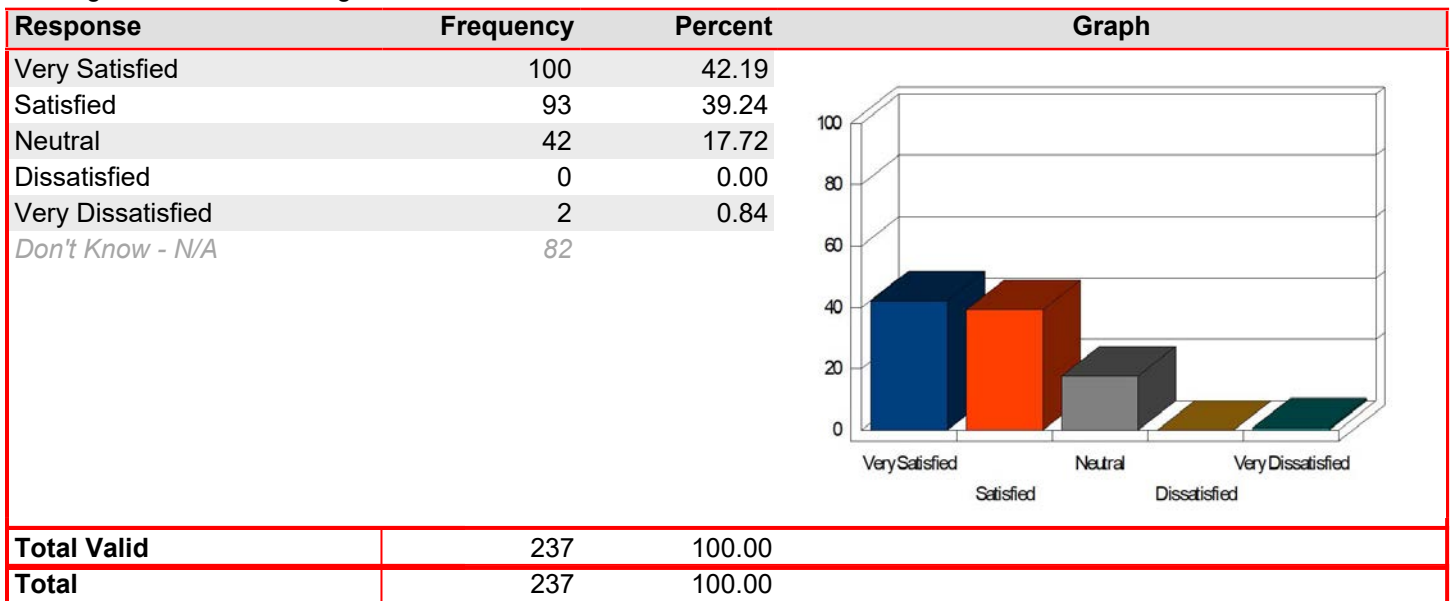
## Testing Services - Friendliness of staff

Mean: 4.20



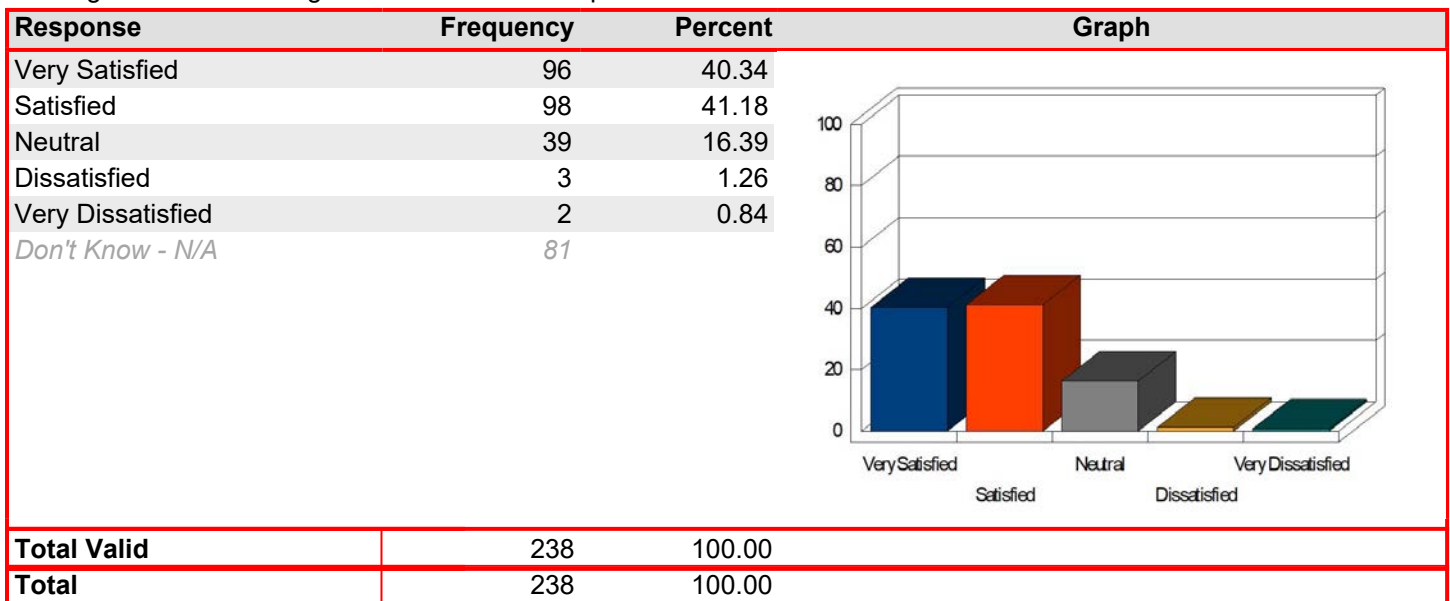
Testing Services - Knowledge of staff

Mean: 4.22



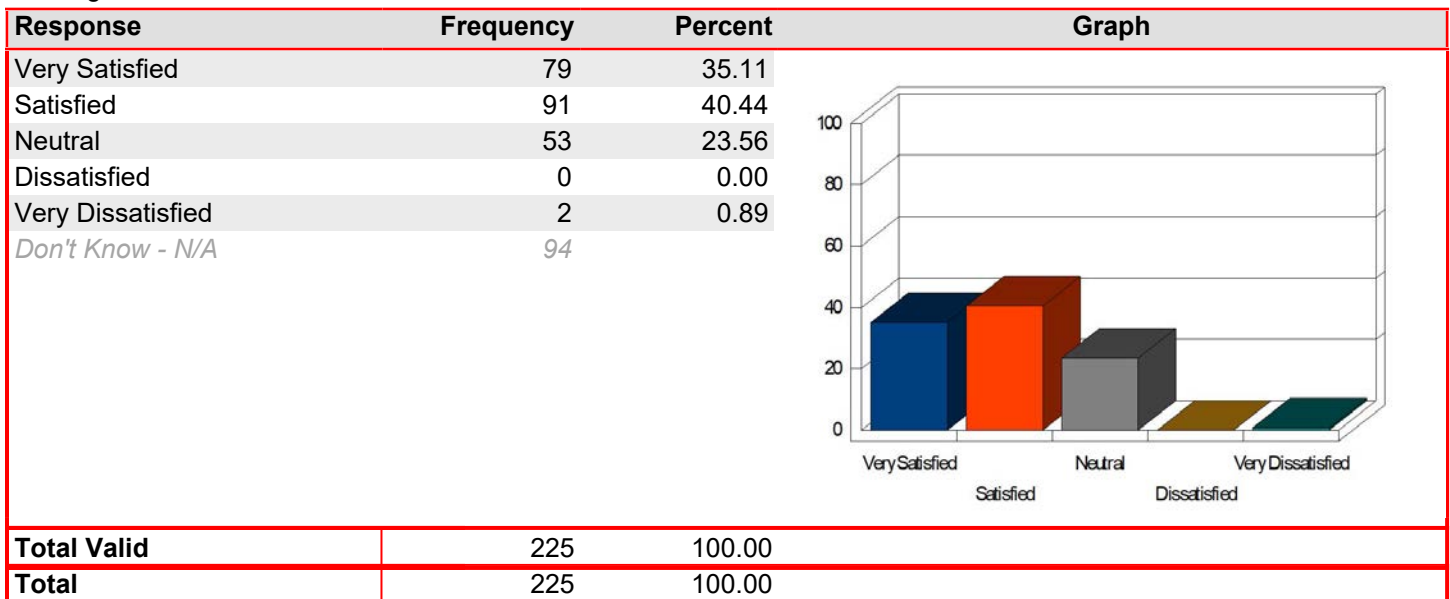
Testing Services - Testing Center hours are adequate

Mean: 4.19



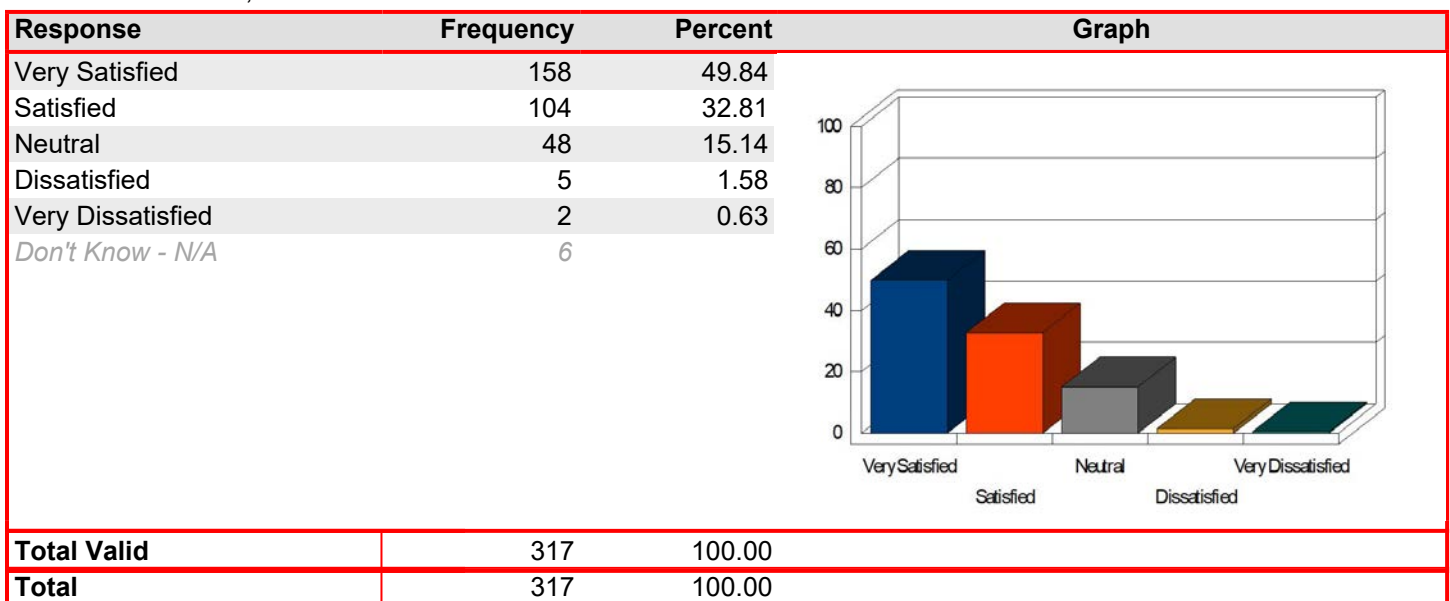
## Testing Services - Website information

Mean: 4.09



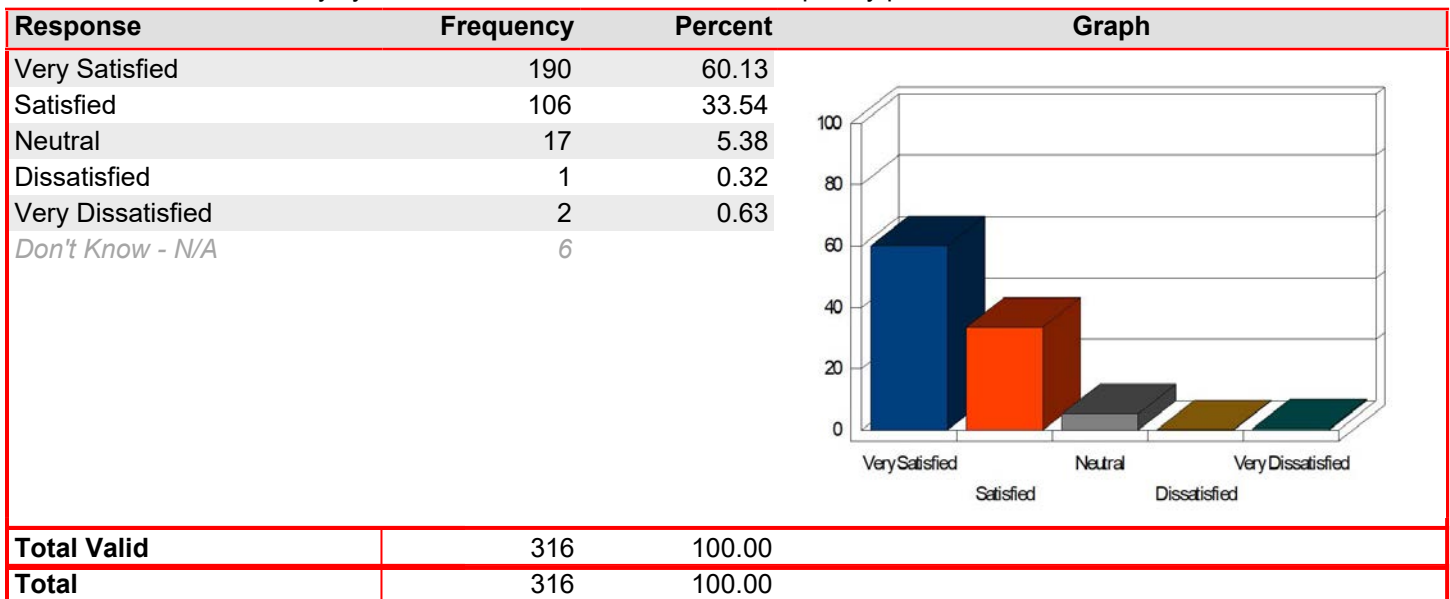
## Instruction - Overall, teachers care about me

Mean: 4.30



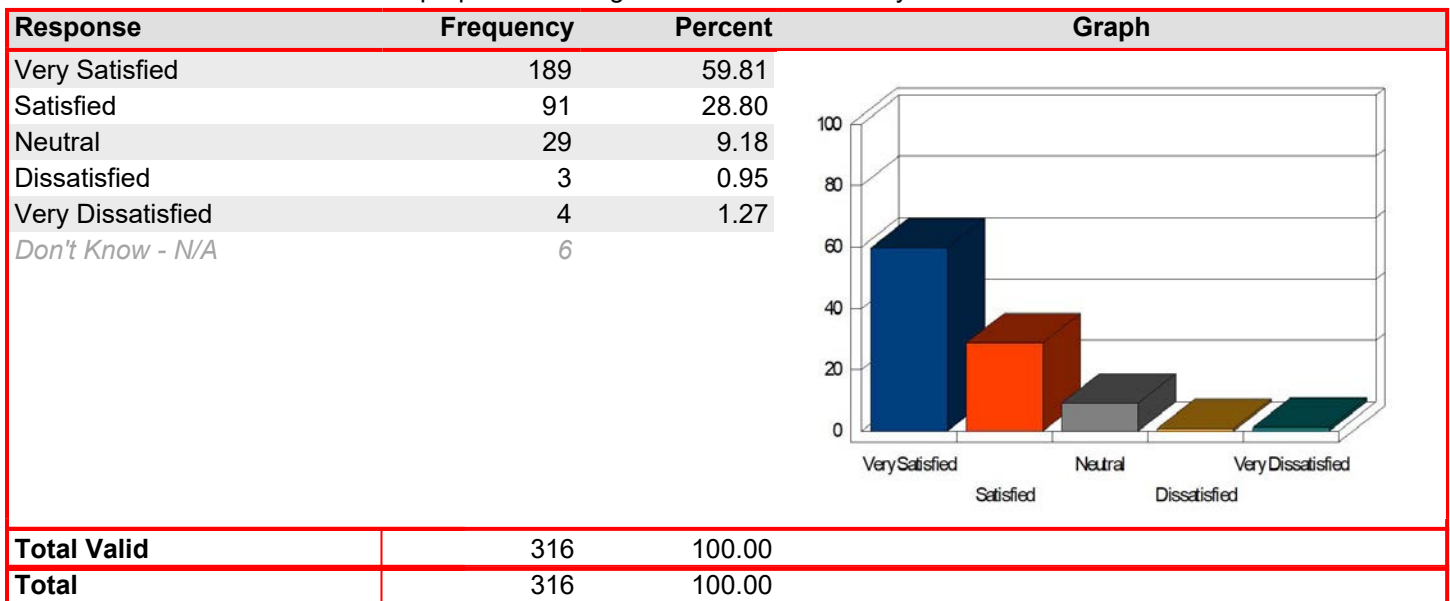
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.52



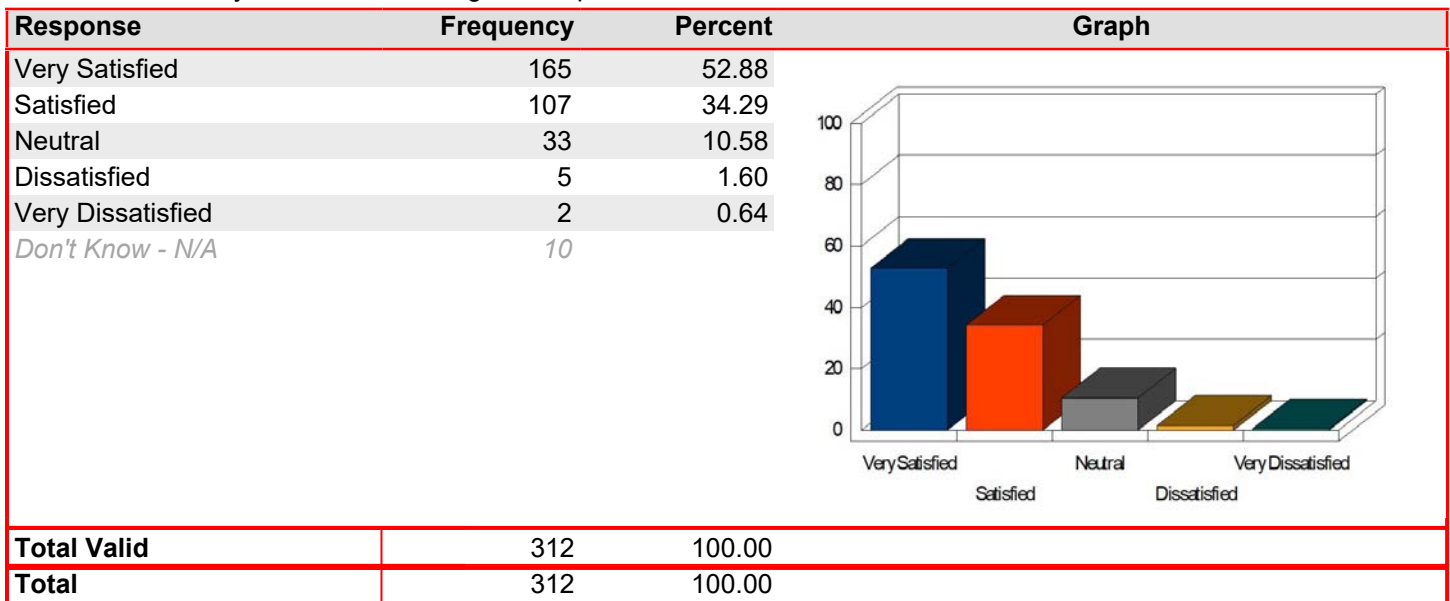
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.45



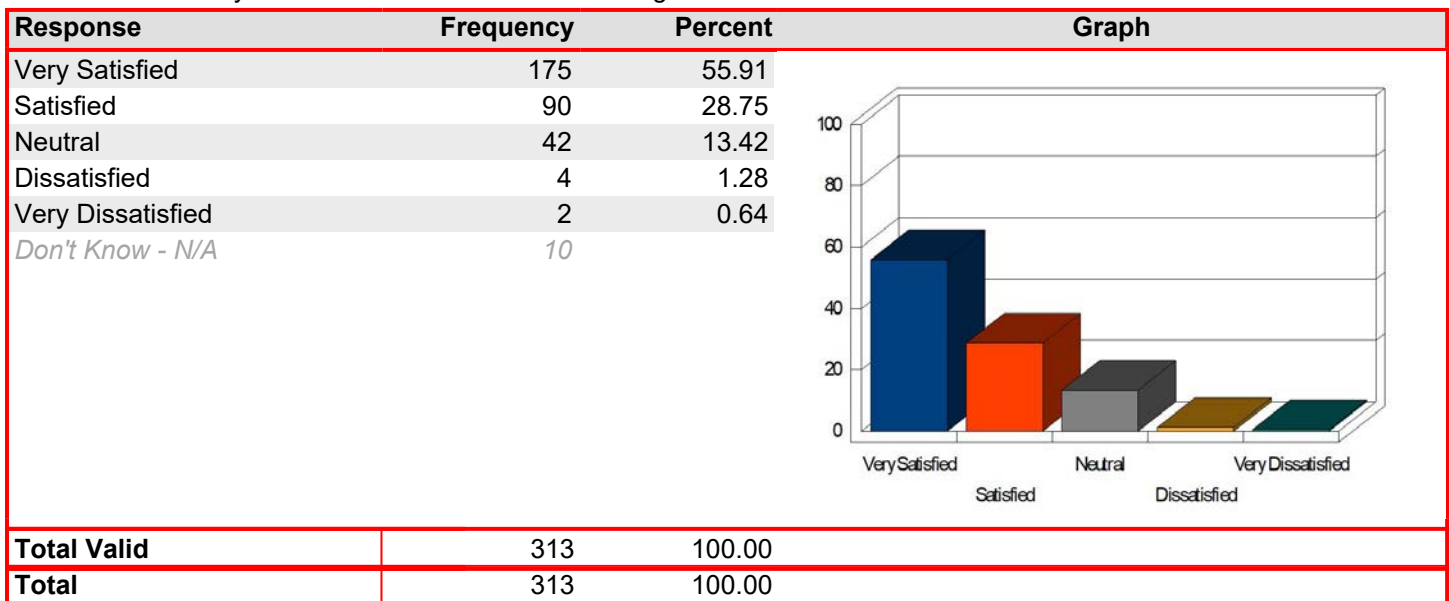
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.37



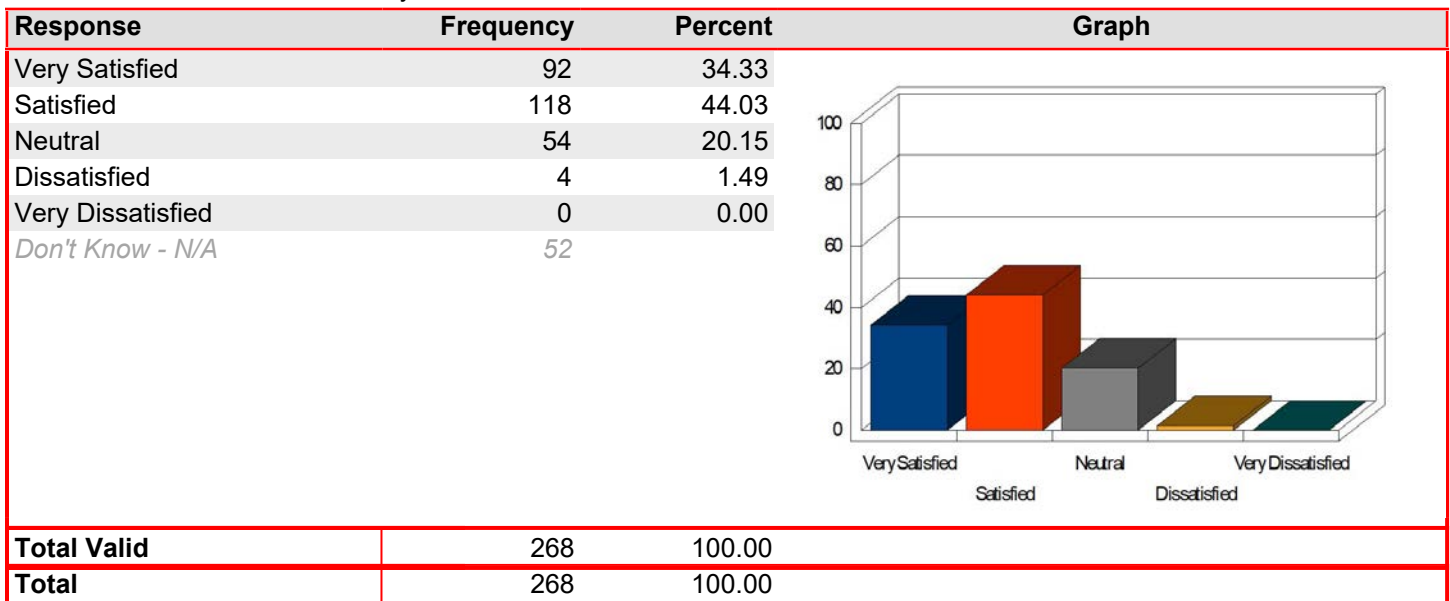
Instruction - Faculty are available after class and during office hours

Mean: 4.38



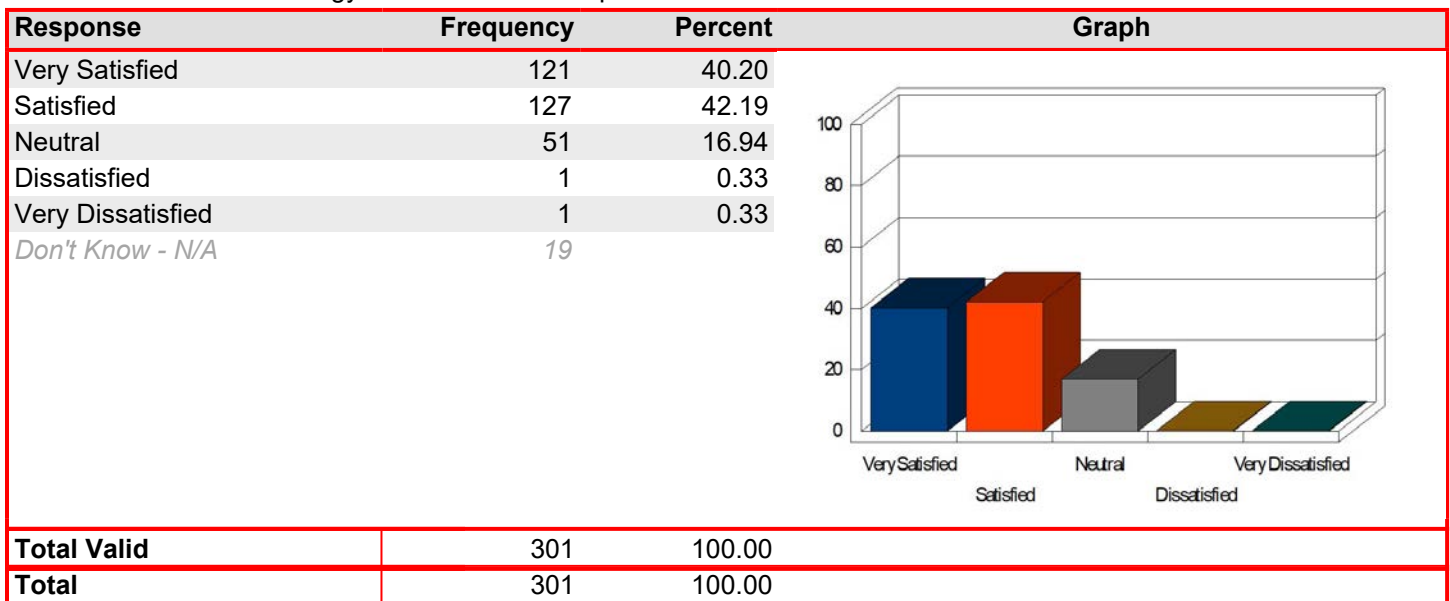
Overall-Student services routinely assisted me

Mean: 4.11



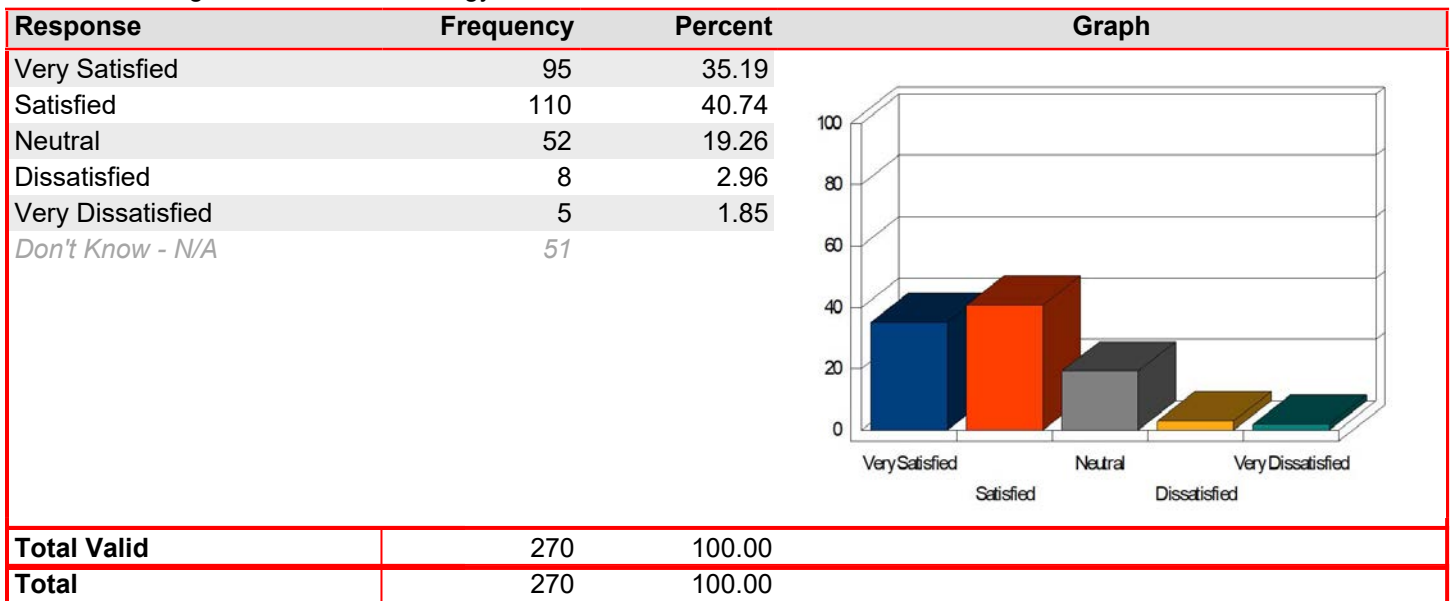
Overall-Access to technology resources was adequate

Mean: 4.22



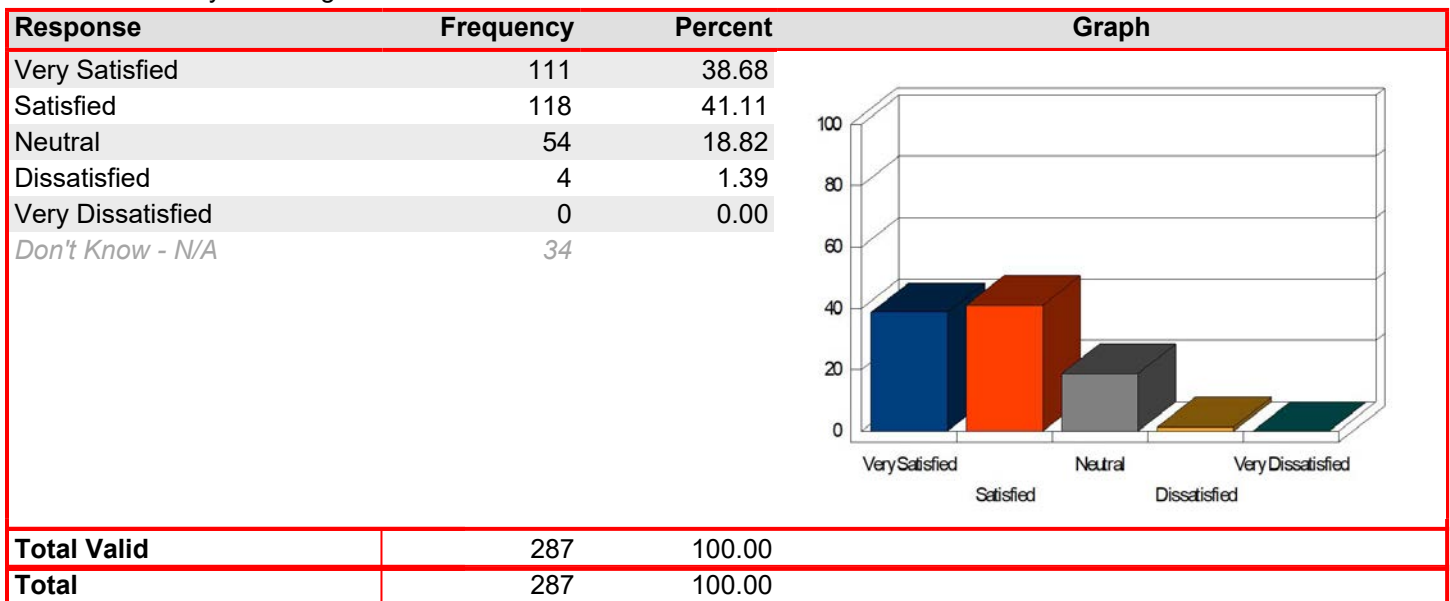
Overall-Training in the use of technology was available

Mean: 4.04



Overall-Efficiency receiving services

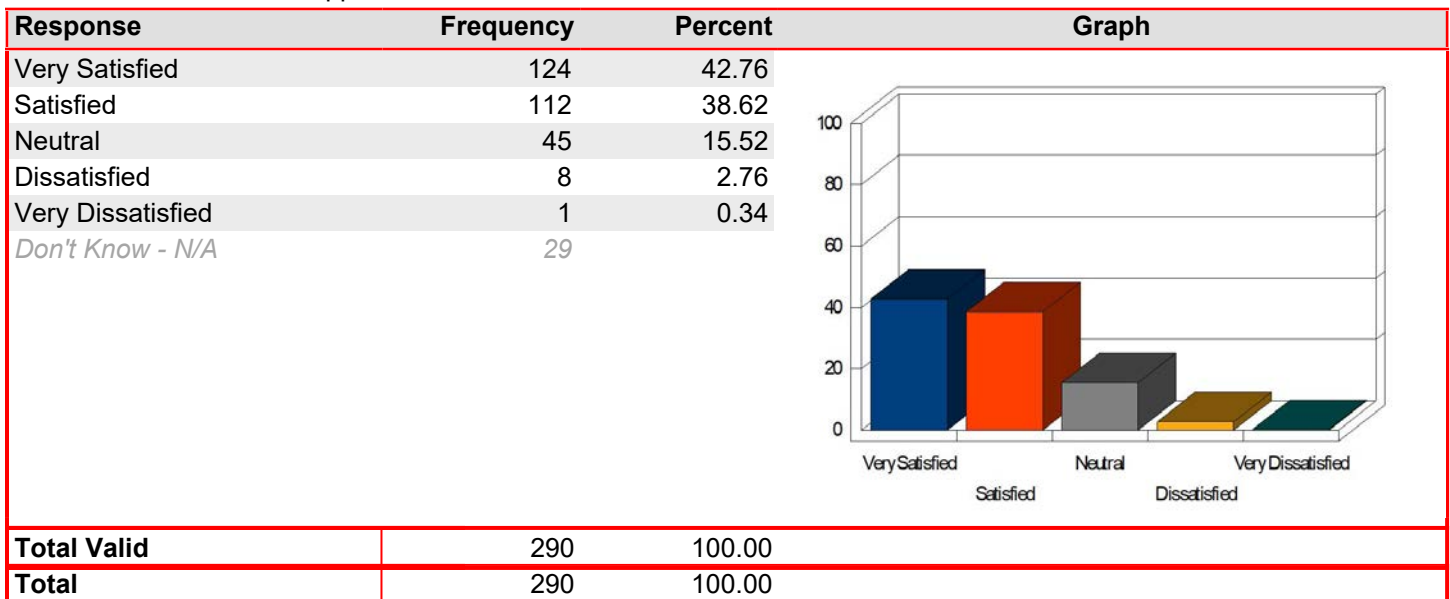
Mean: 4.17





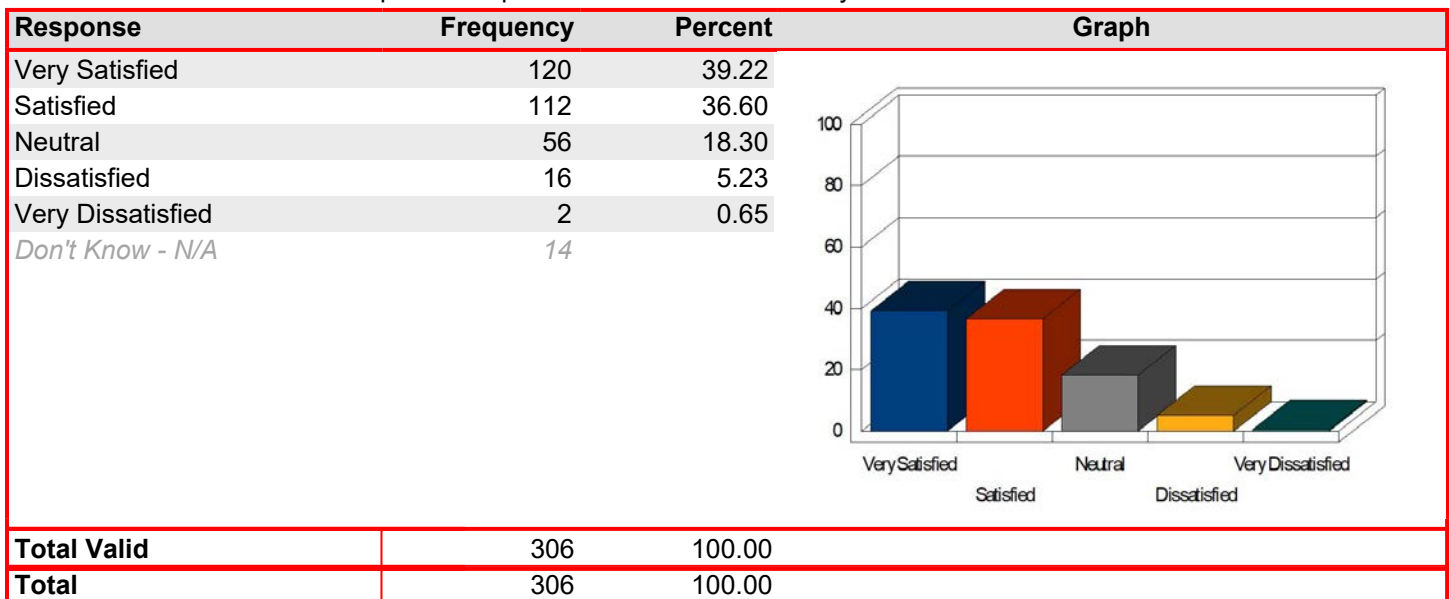
Overall-Administration is approachable

Mean: 4.21



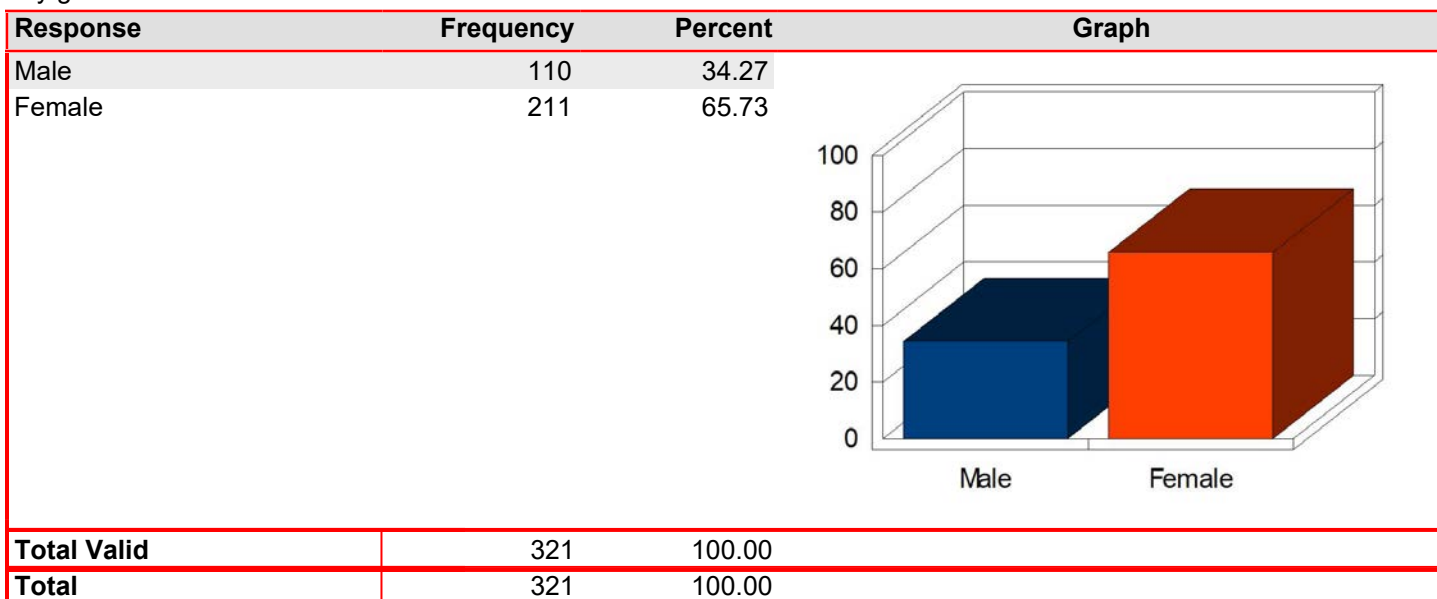
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.08



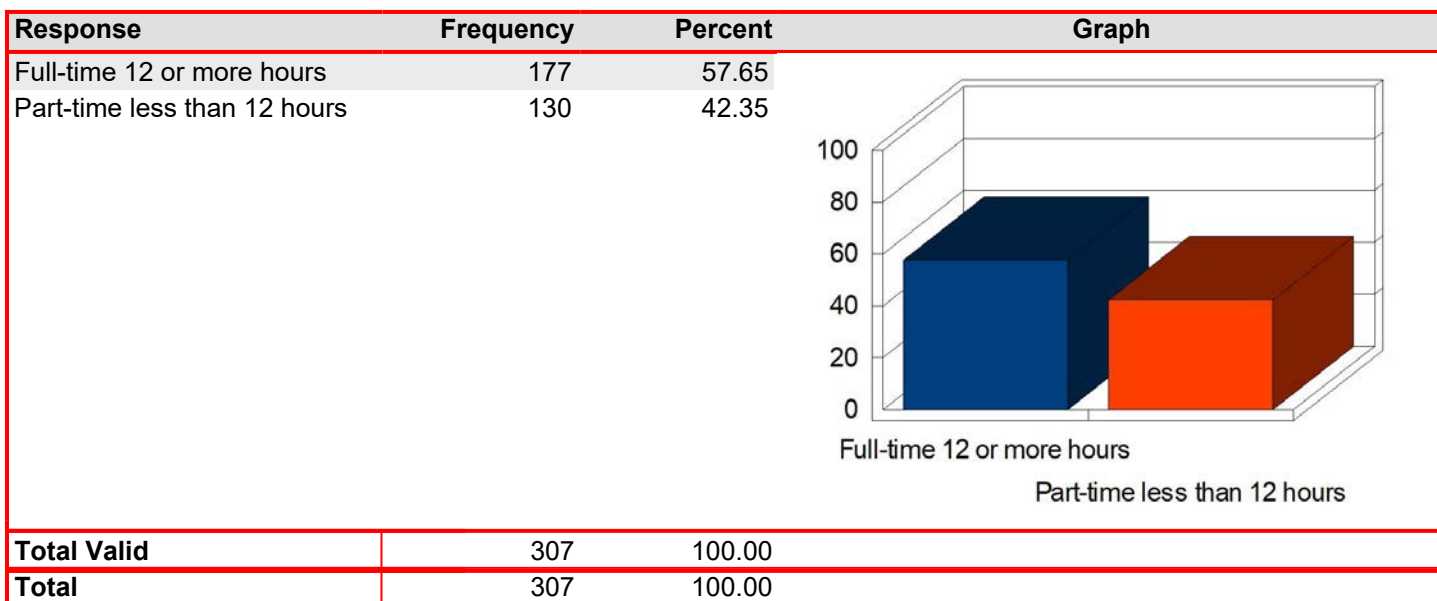
My gender is:

Mean: 1.66



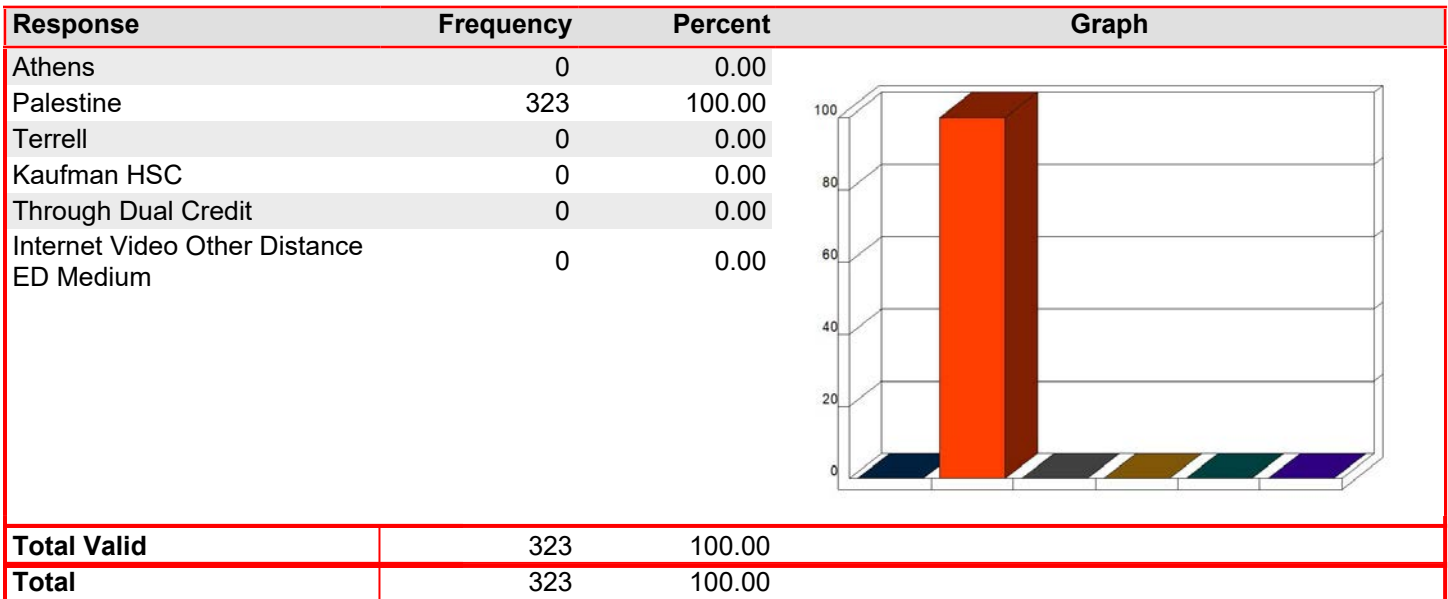
I am enrolled

Mean: 1.42



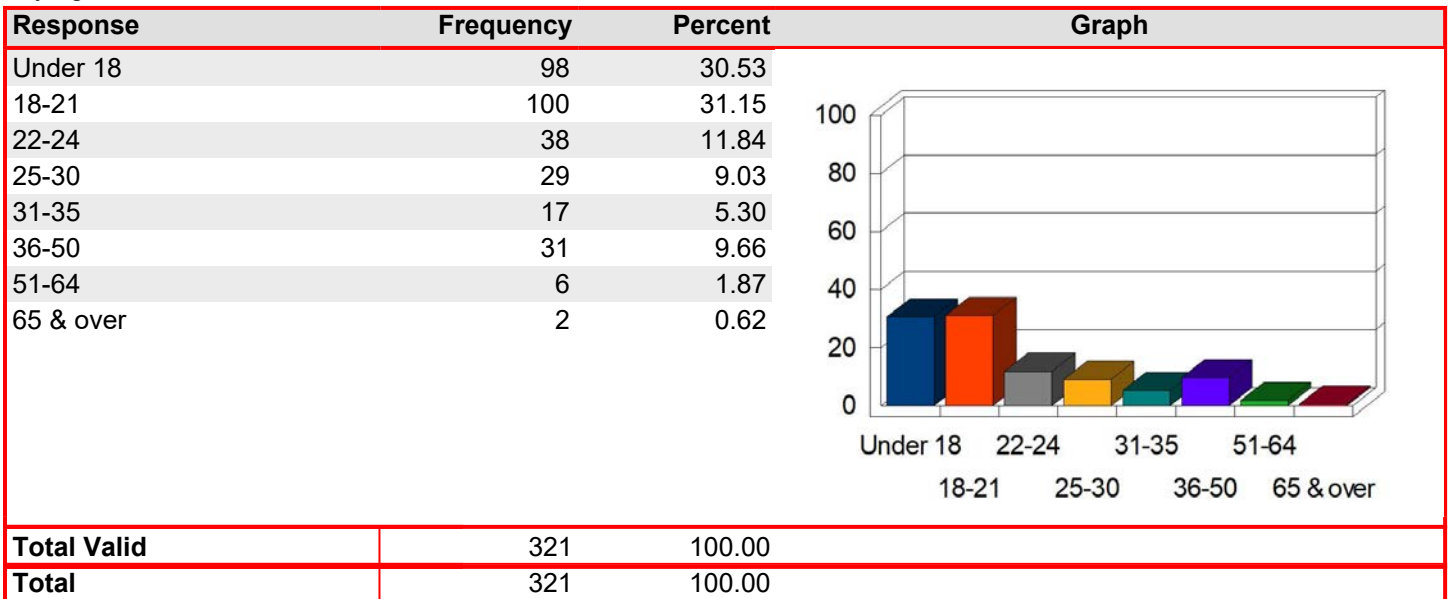
I take the majority of my classes

Mean: 2.00



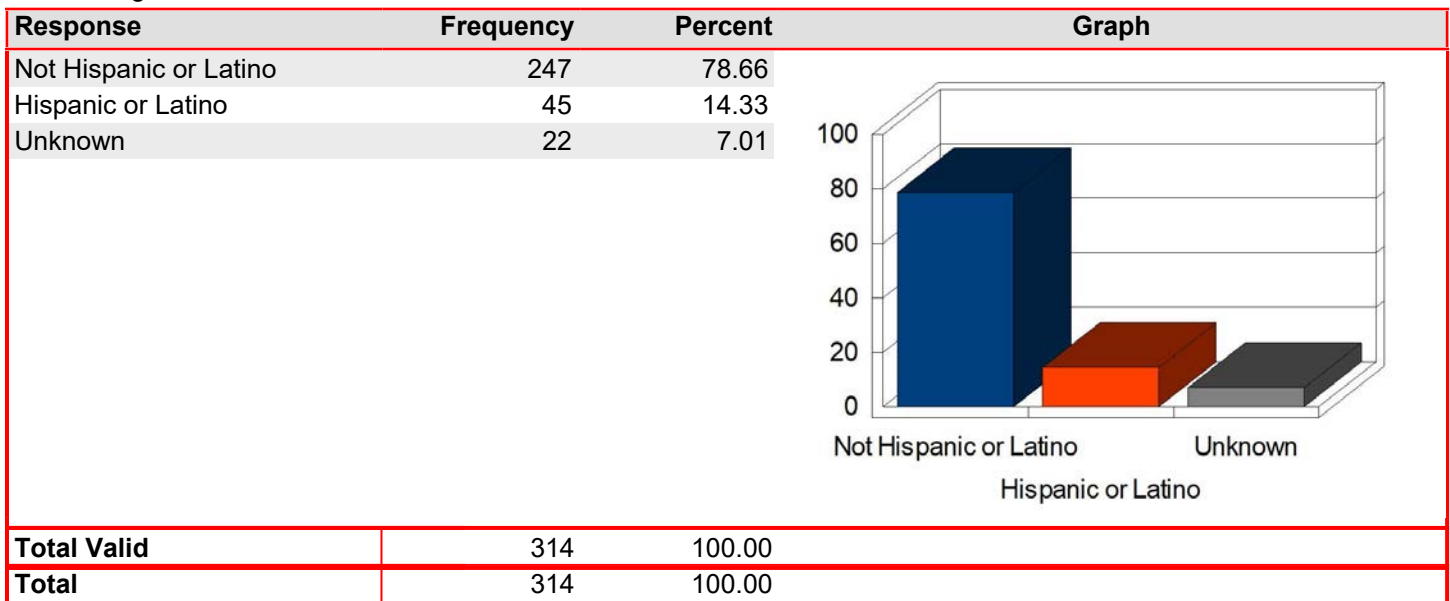
My age is:

Mean: 2.67



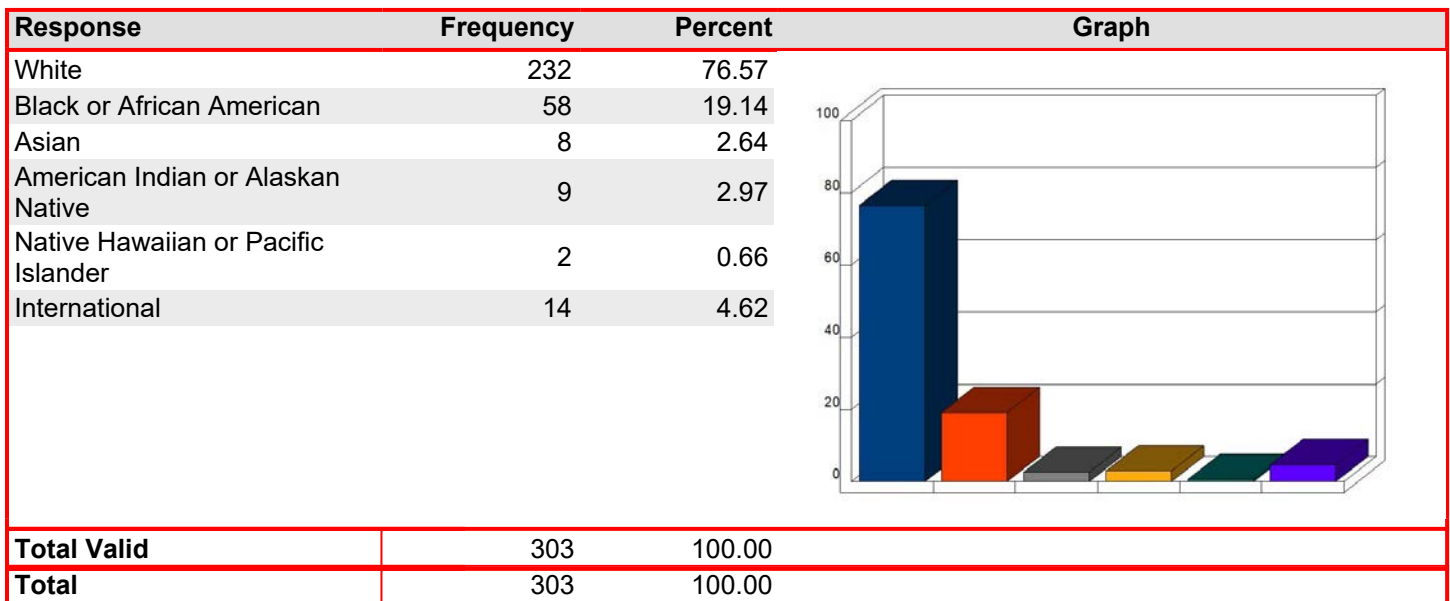
Ethnic Origin

Mean: 1.28



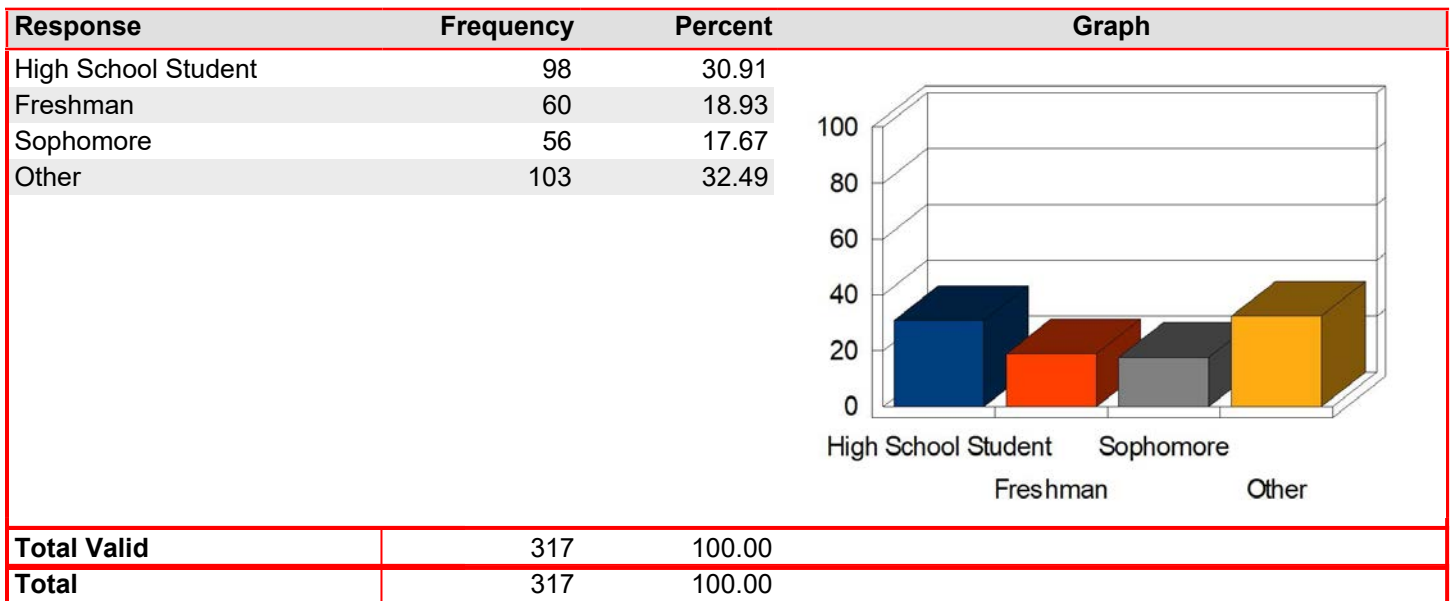
Race

Mean: -



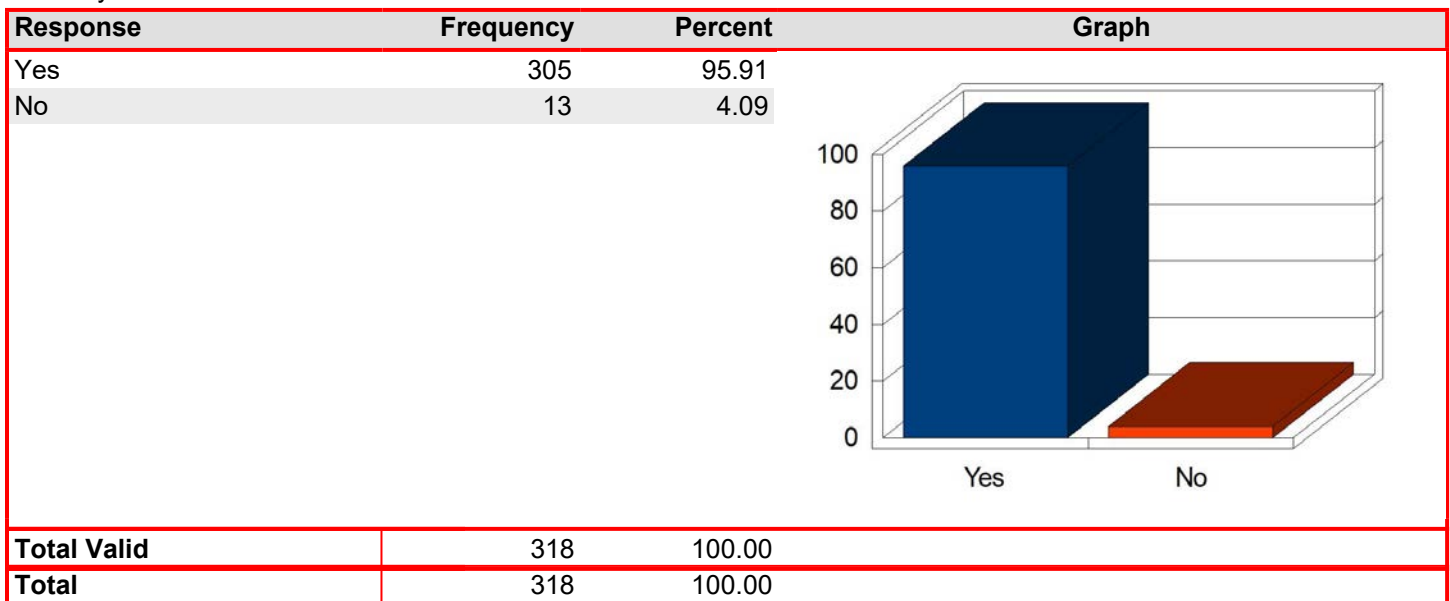
Student Classification:

Mean: 2.52



Would you recommend TVCC to a Friend?

Mean: 1.04



# Trinity Valley Community College

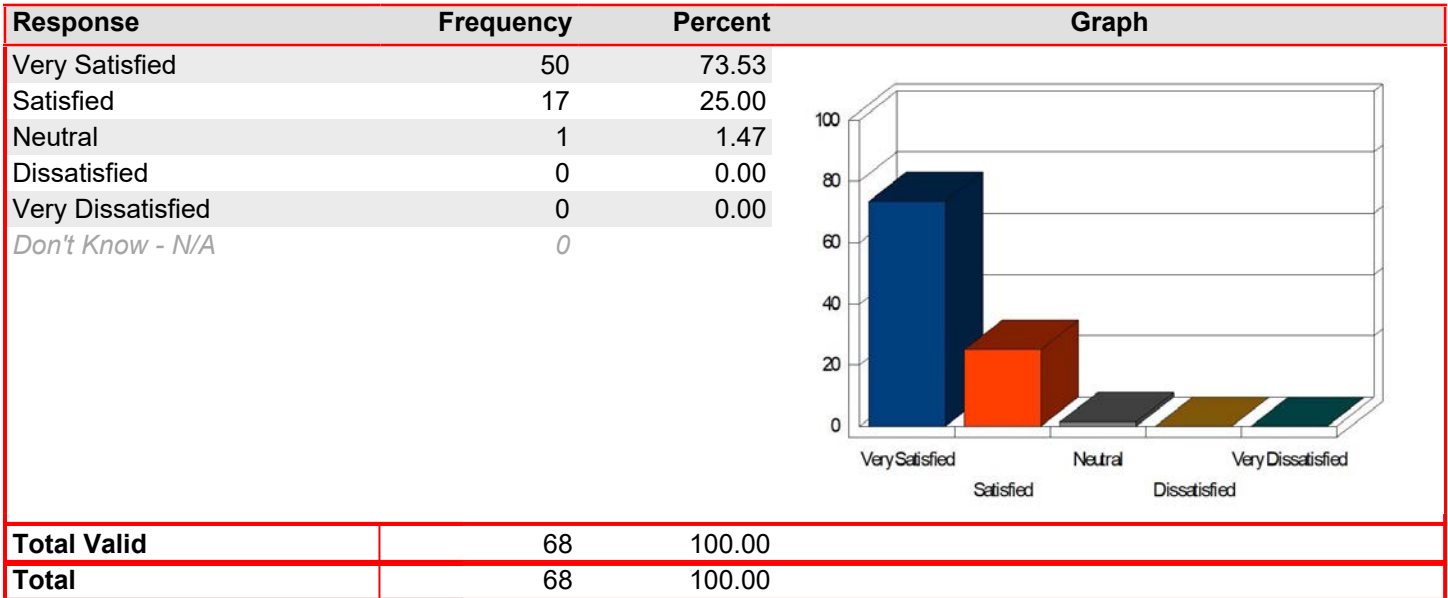
## Student Satisfaction Survey

2018

Part-timeless than 12 semester hours

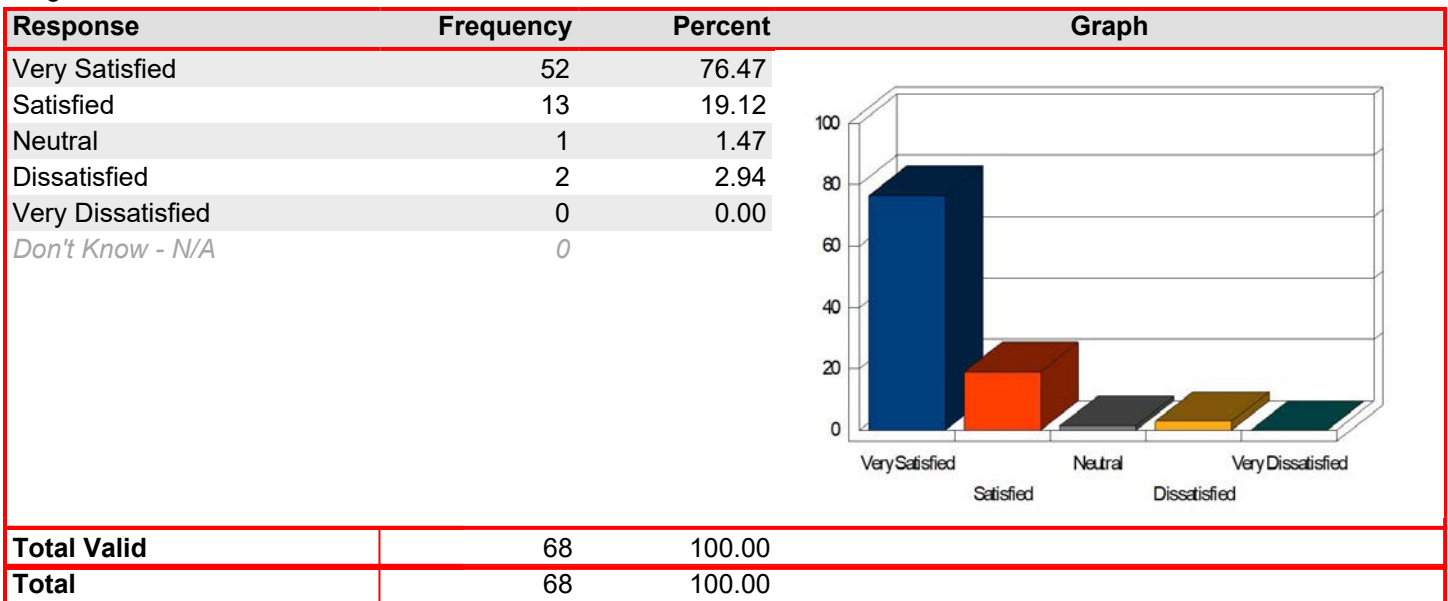
Registration & Admissions - Assistance of staff

Mean: 4.72



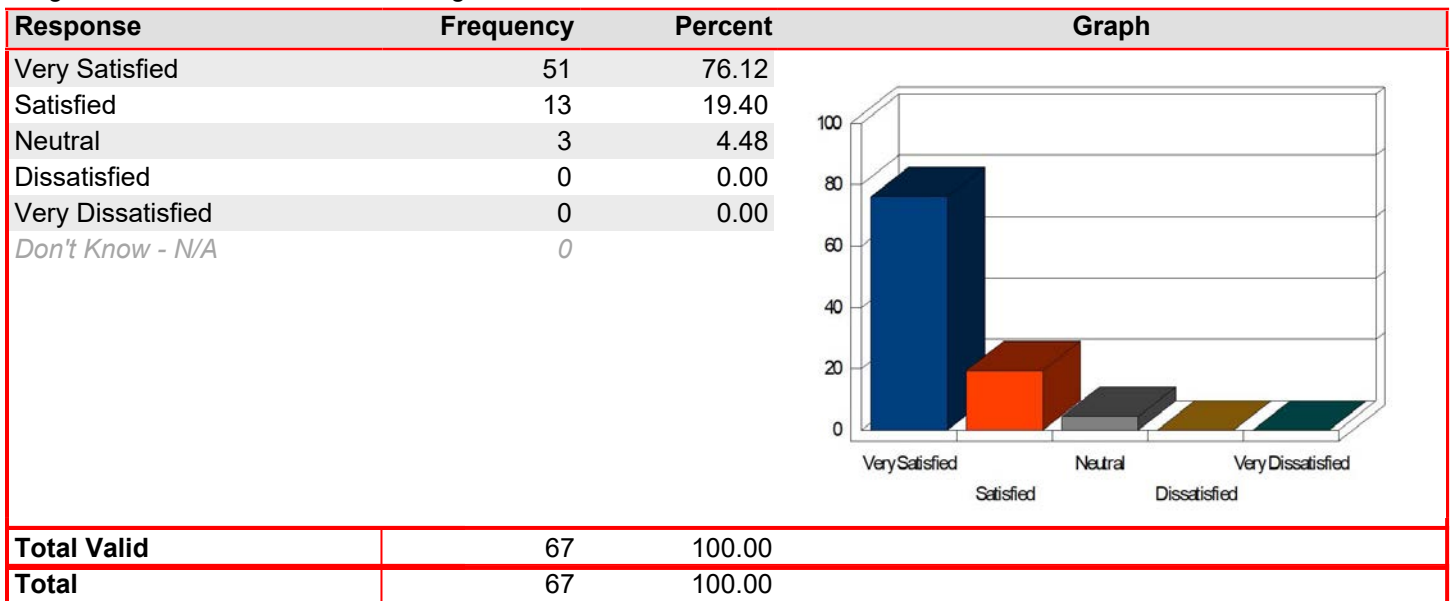
Registration & Admissions - Friendliness of staff

Mean: 4.69



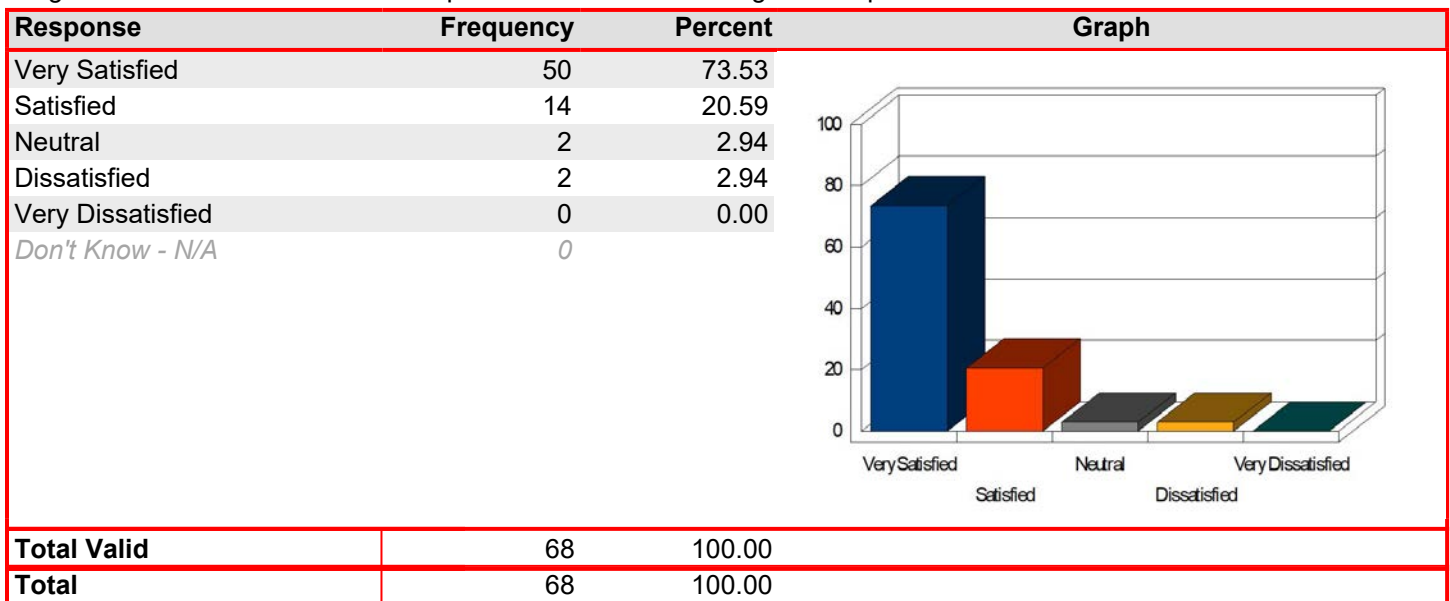
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.72



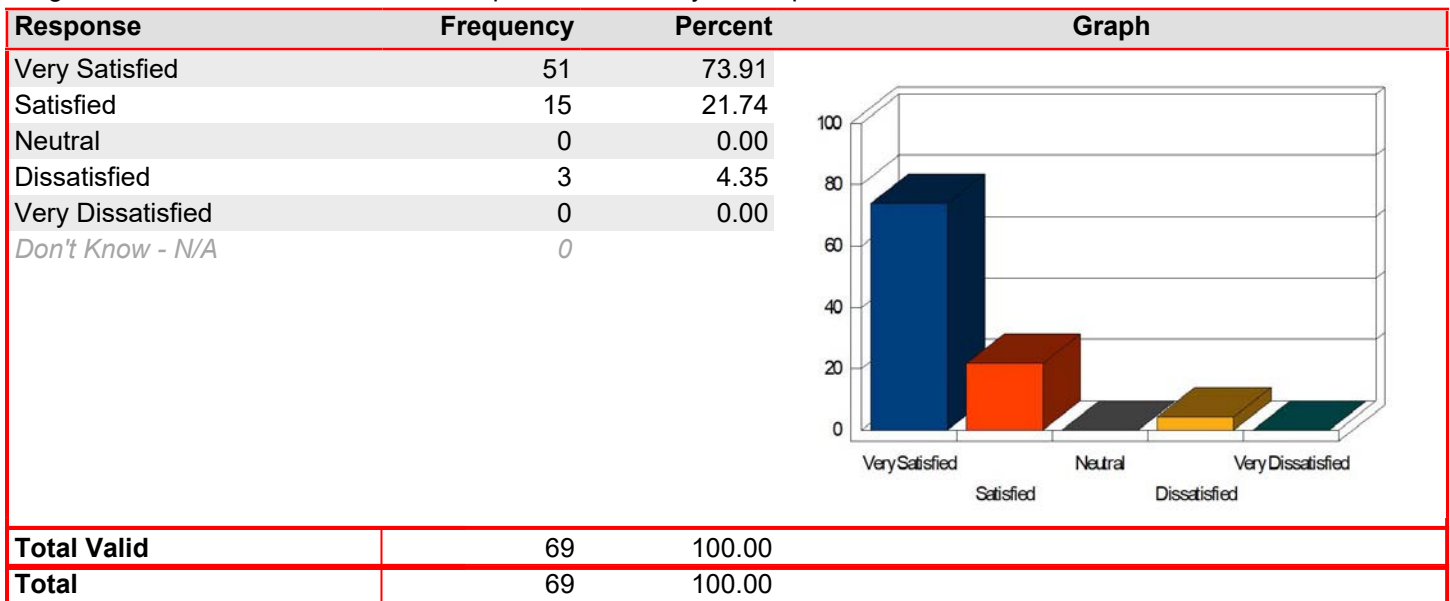
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.65



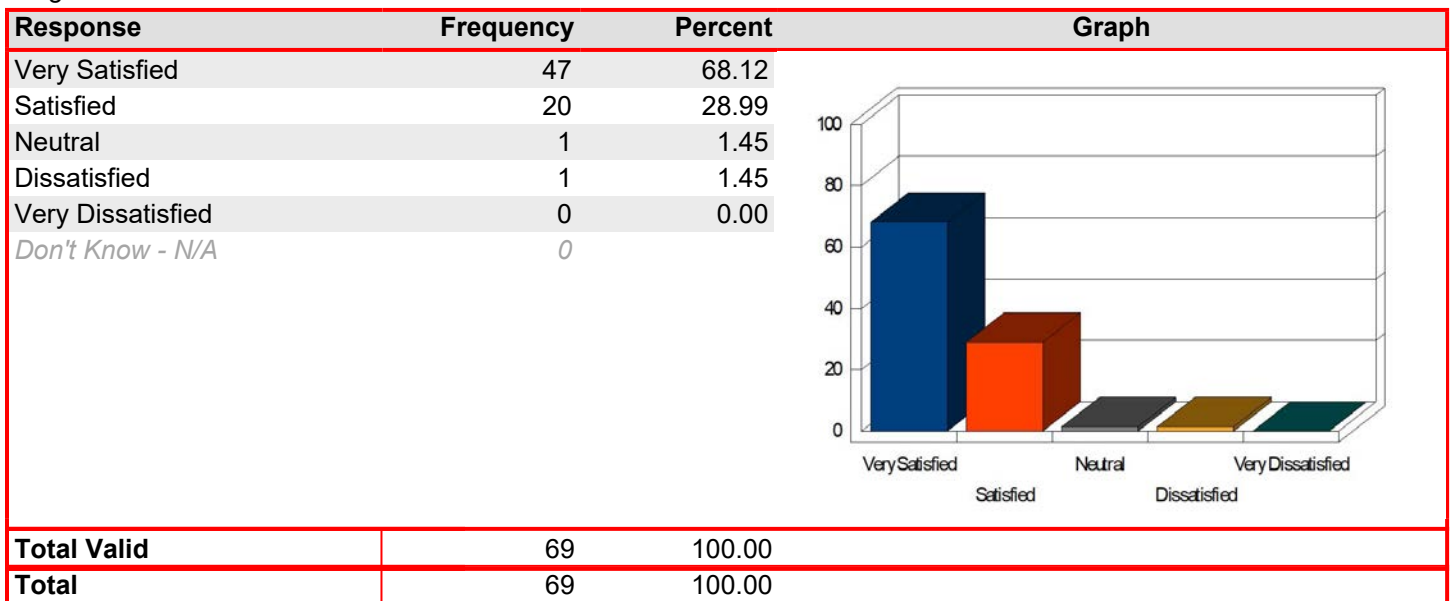
Registration & Admissions - Admissions process was easy to complete

Mean: 4.65



Registration & Admissions - Information I received was understandable

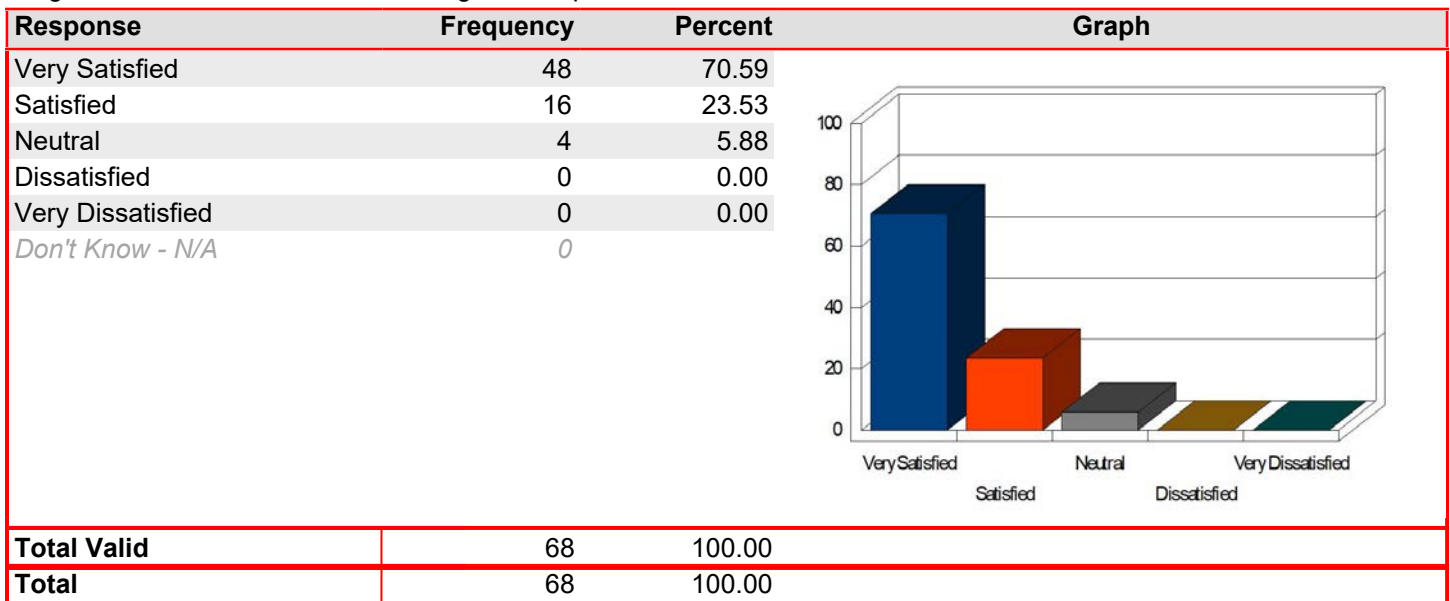
Mean: 4.64





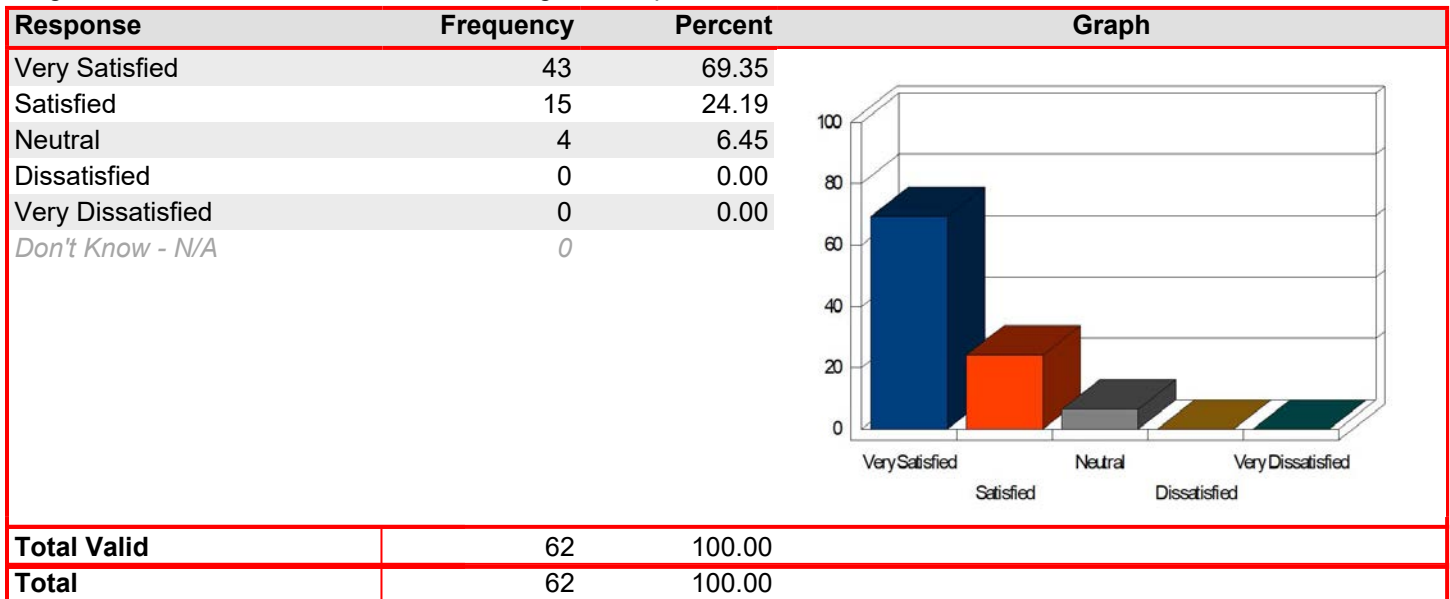
## Registration &amp; Admissions - Online registration process

Mean: 4.65



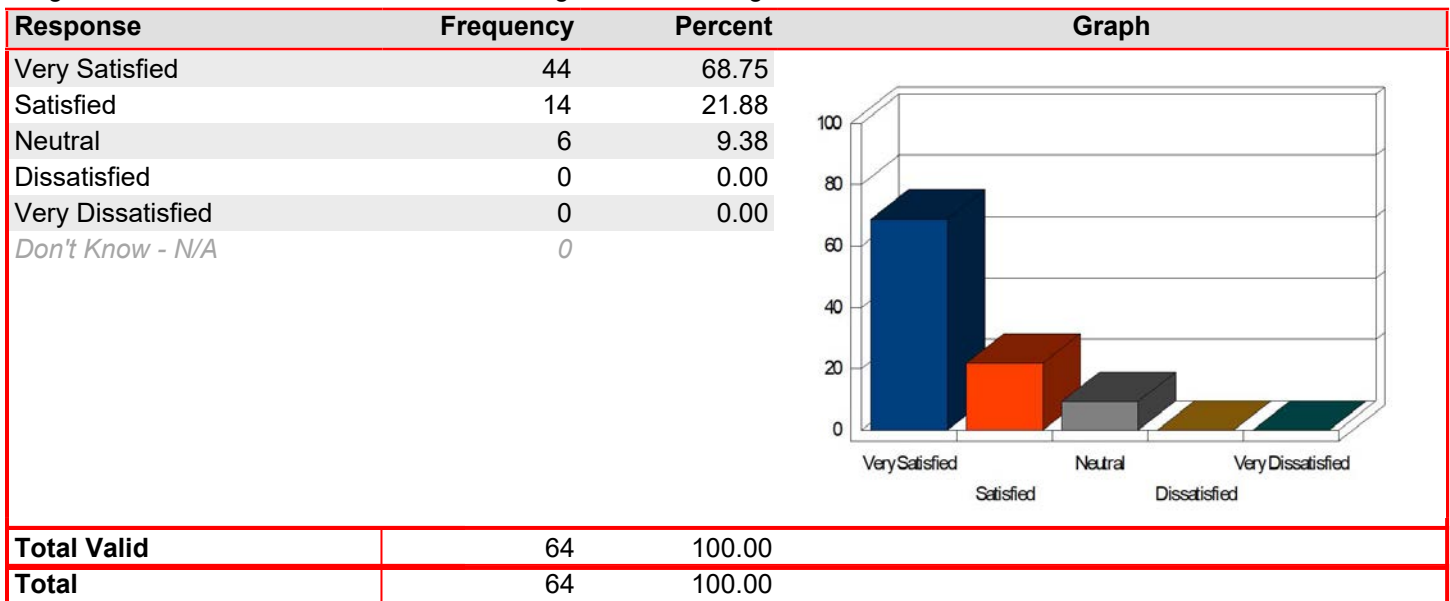
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.63



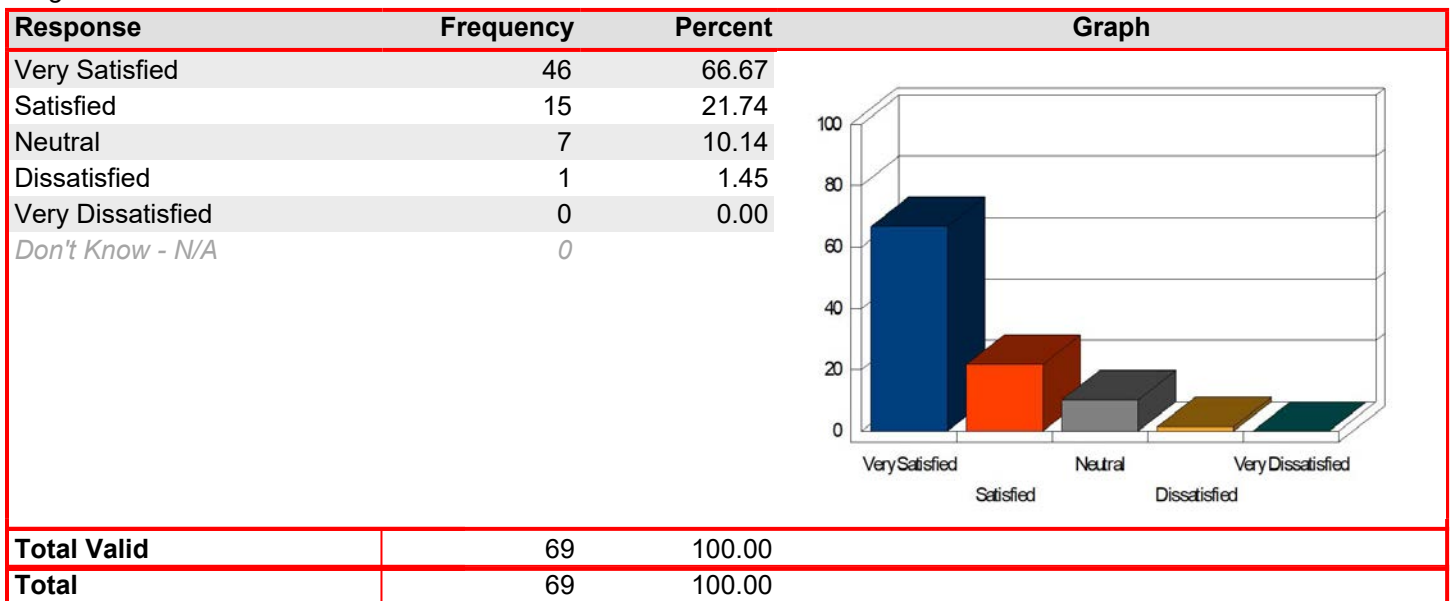
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.59



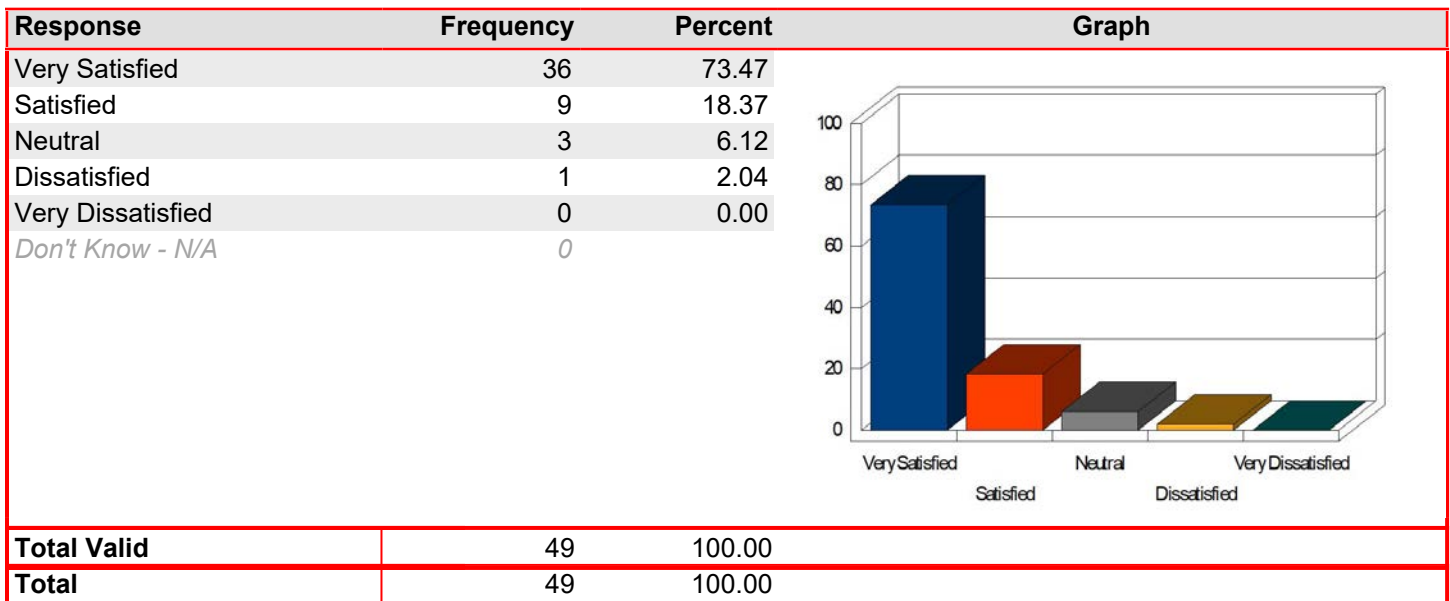
## Registration &amp; Admissions - Website information

Mean: 4.54



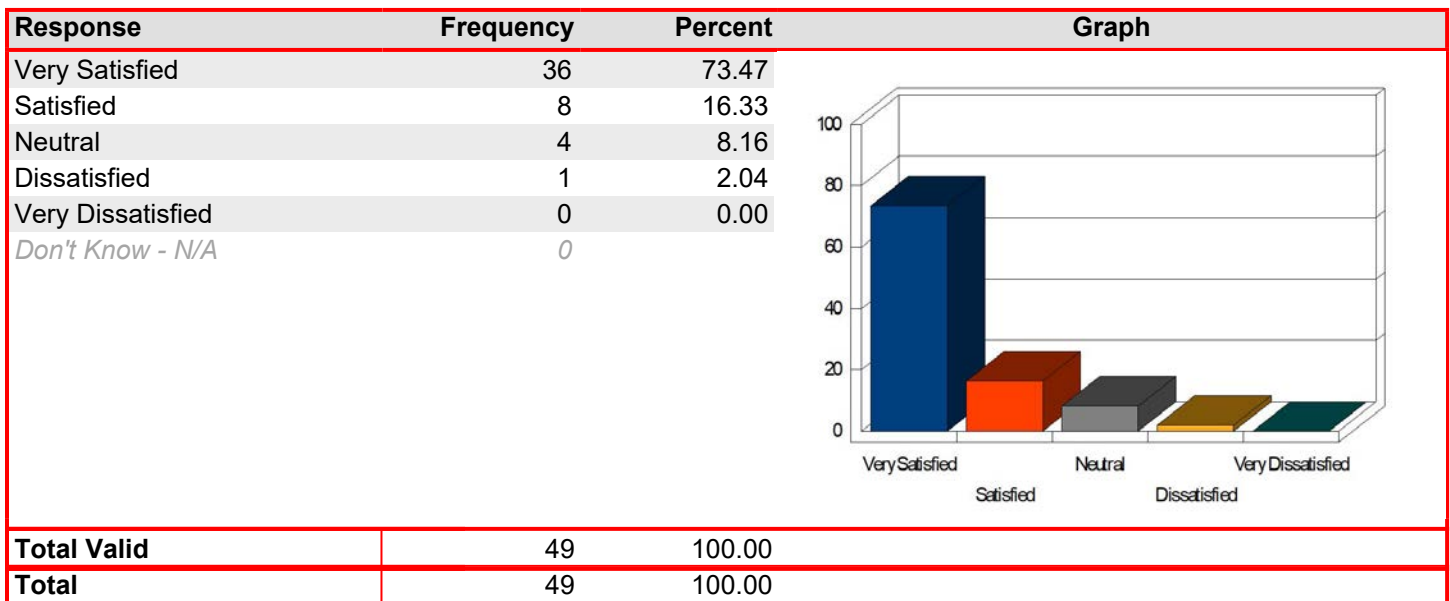
## Financial Aid - Assistance of staff

Mean: 4.63



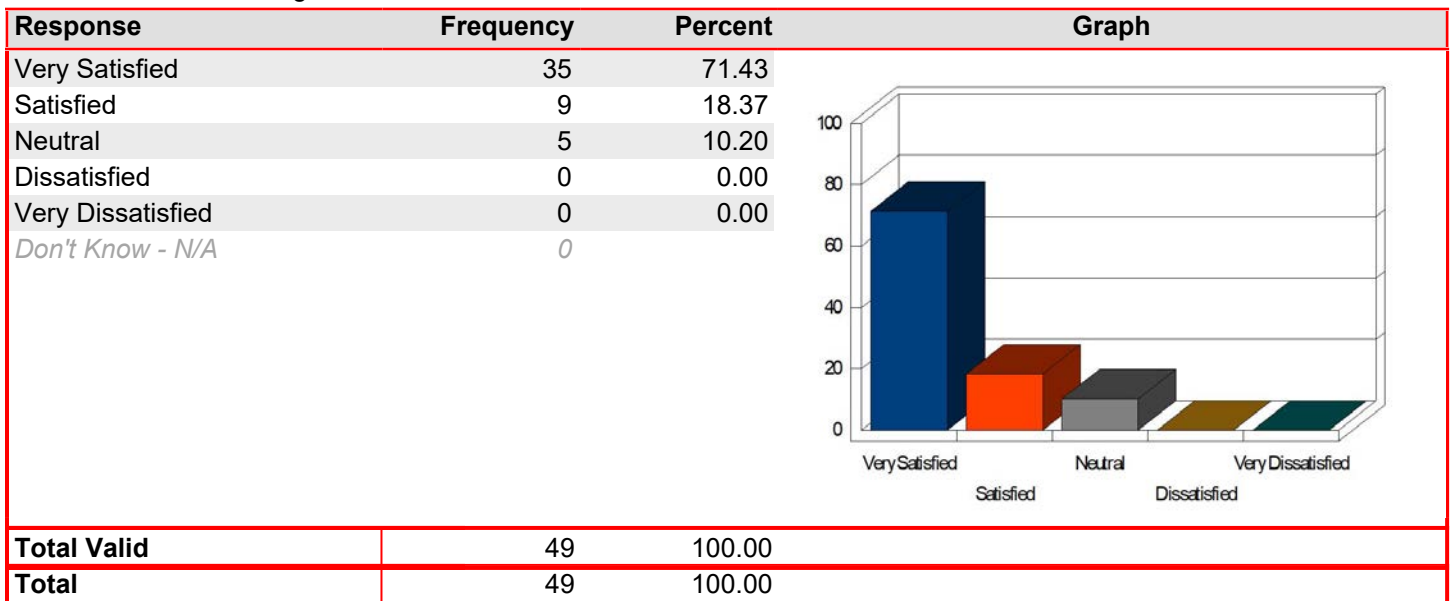
## Financial Aid - Friendliness of staff

Mean: 4.61



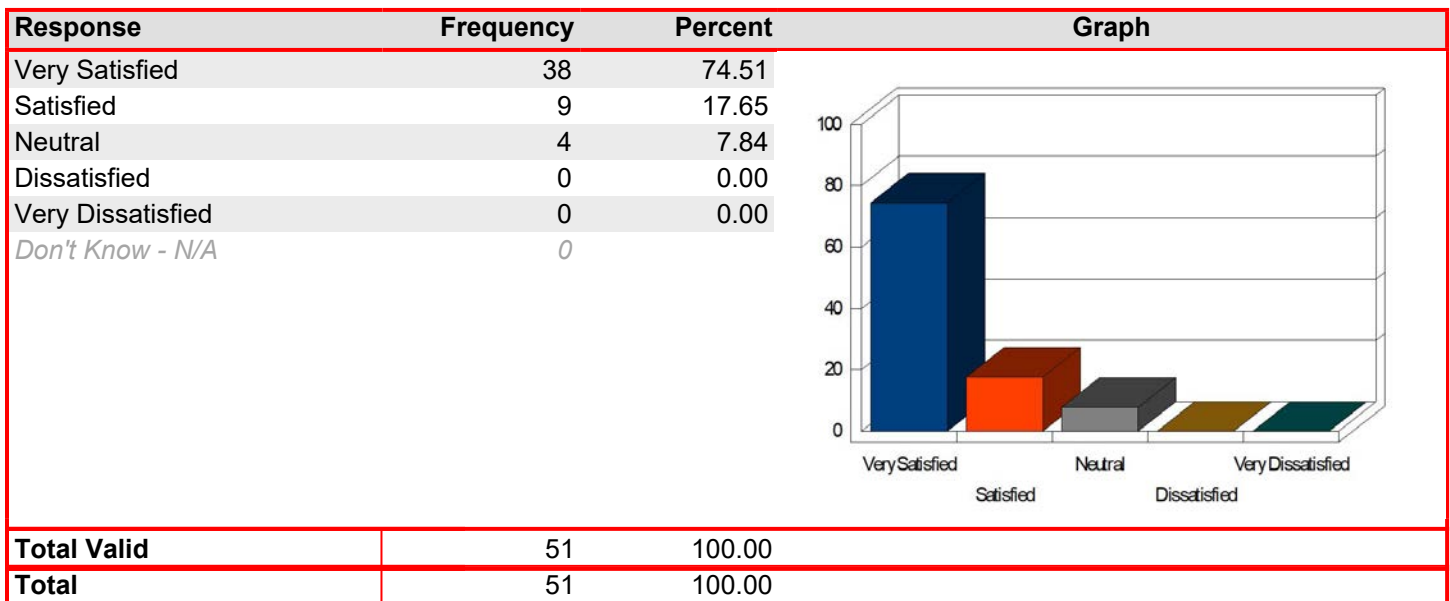
## Financial Aid - Knowledge of staff

Mean: 4.61



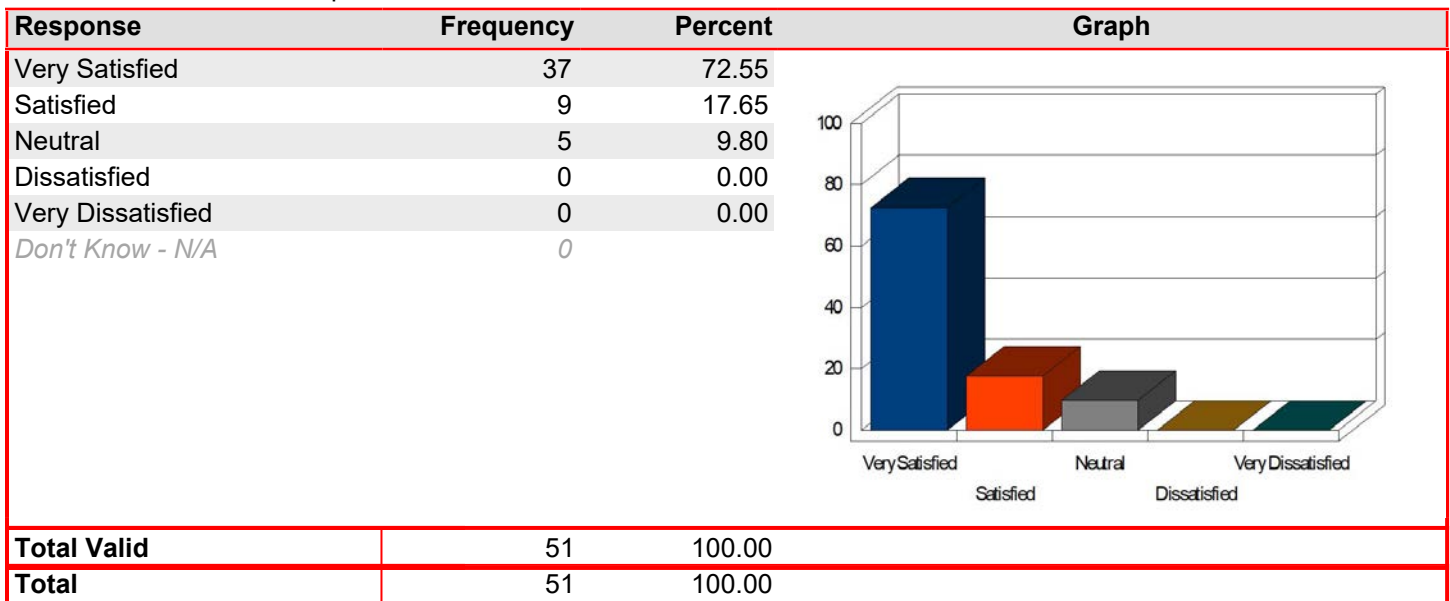
## Financial Aid - Information received is accurate

Mean: 4.67



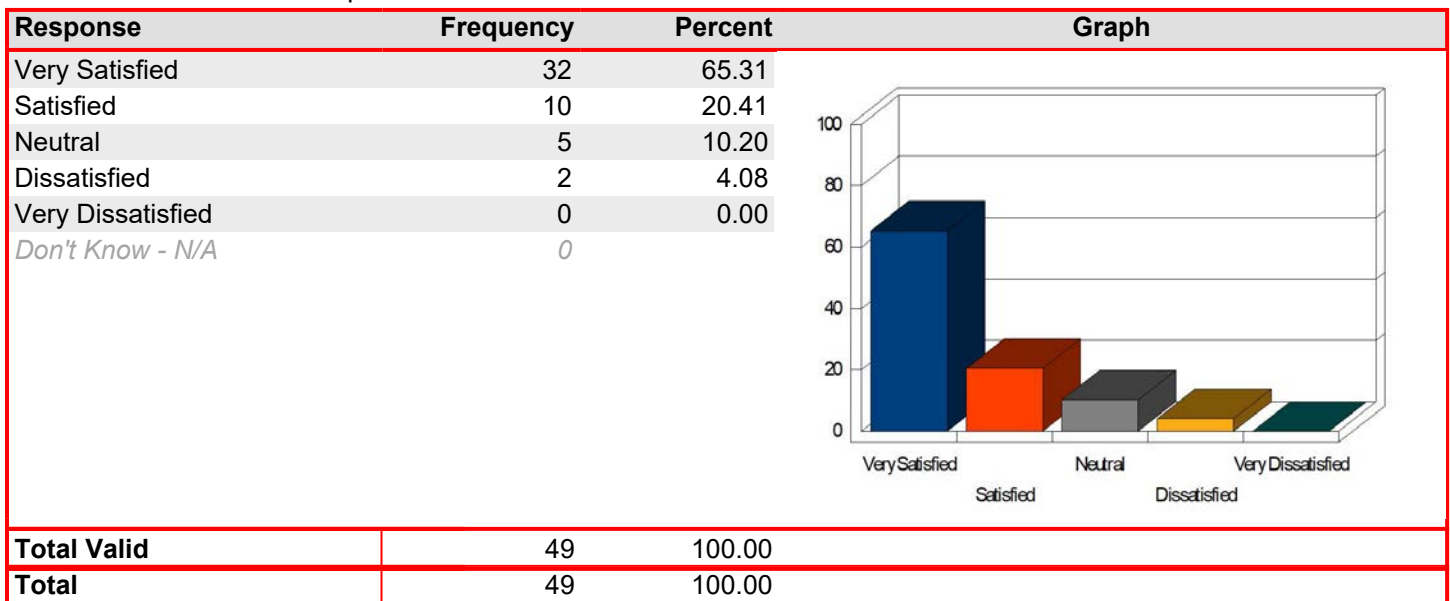
Financial Aid - Information presented is understandable

Mean: 4.63



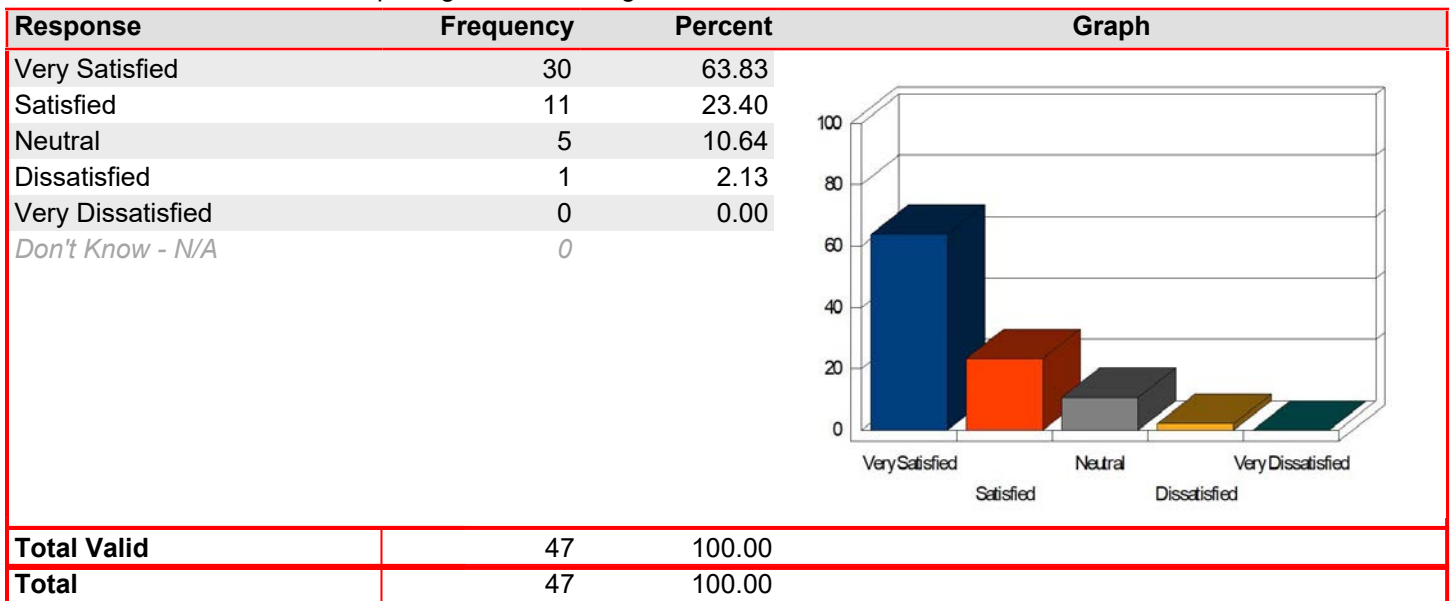
Financial Aid - Financial aid process

Mean: 4.47



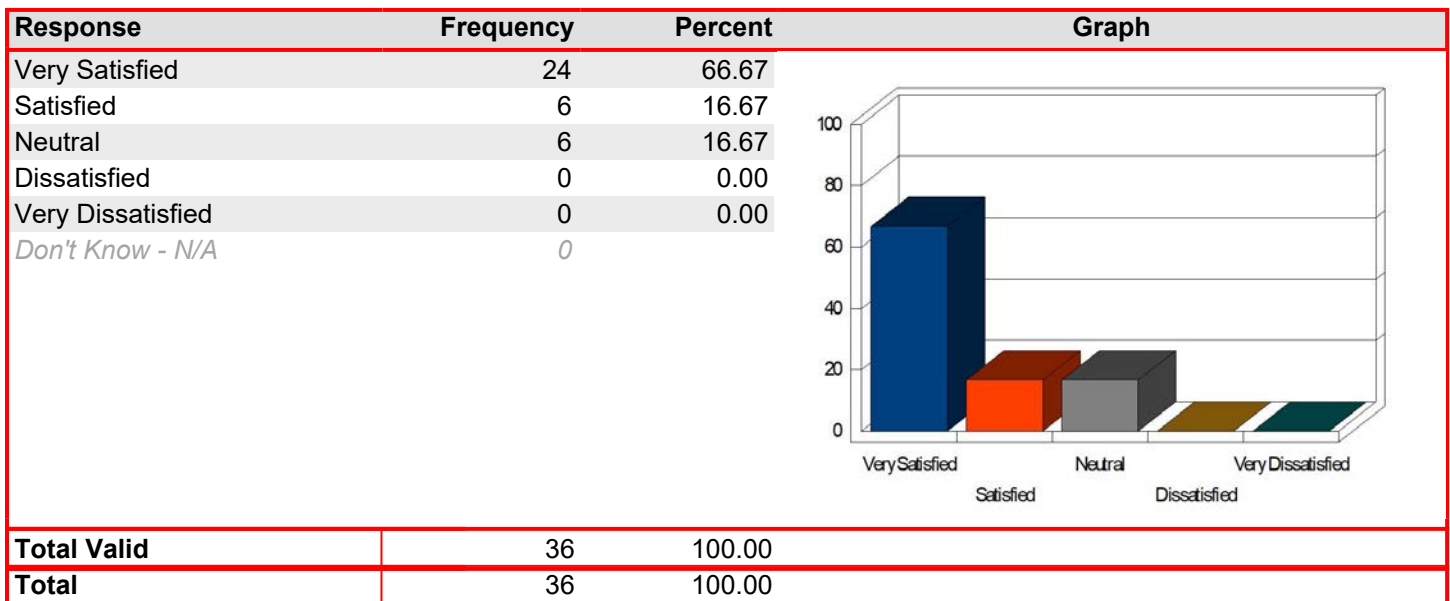
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.49



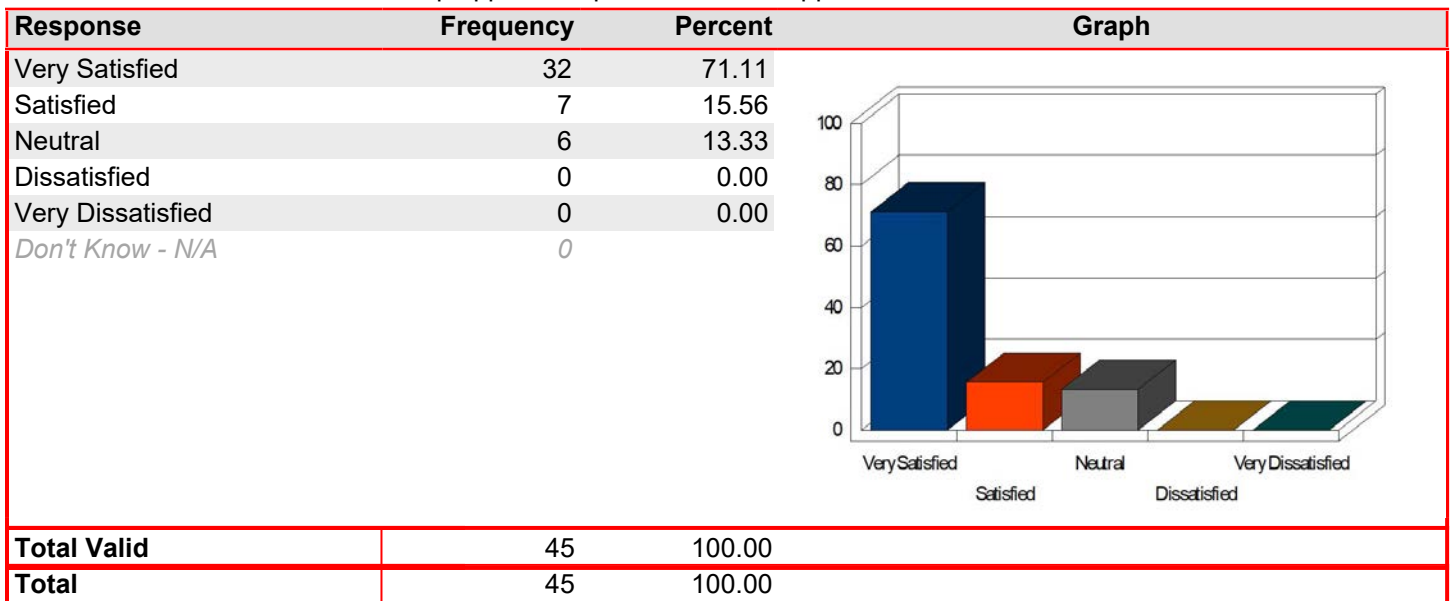
## Financial Aid - Assistance for Veteran benefits

Mean: 4.50



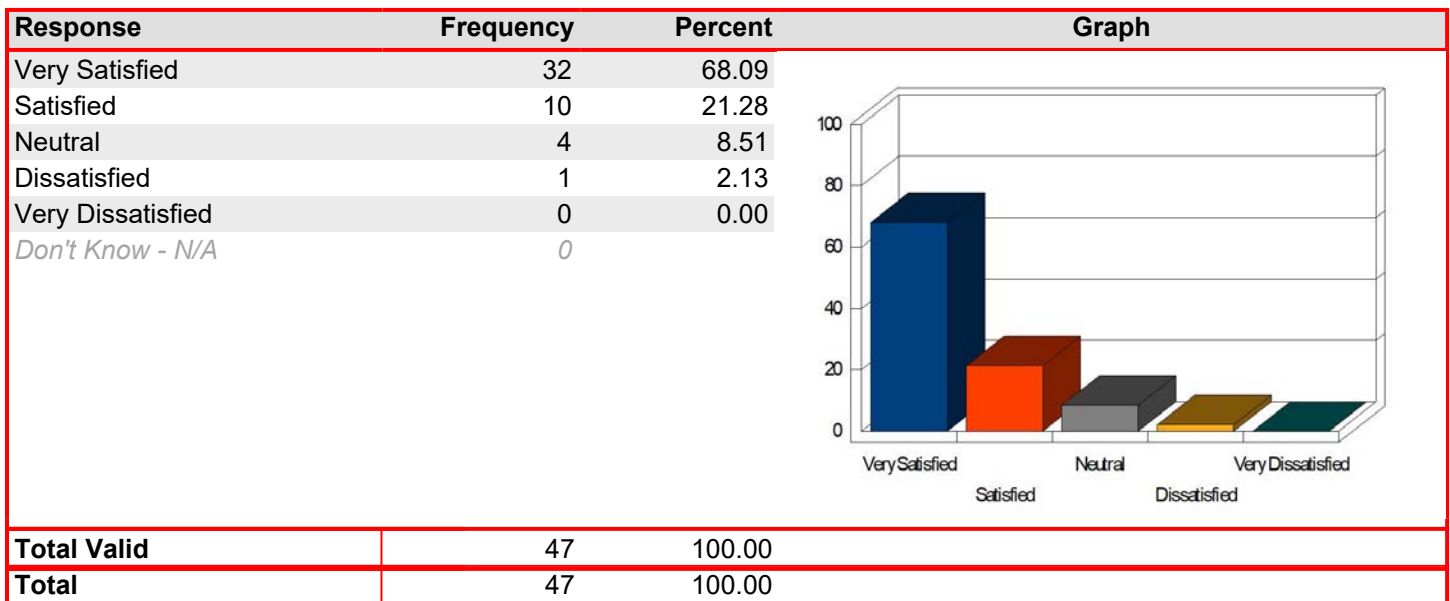
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.58



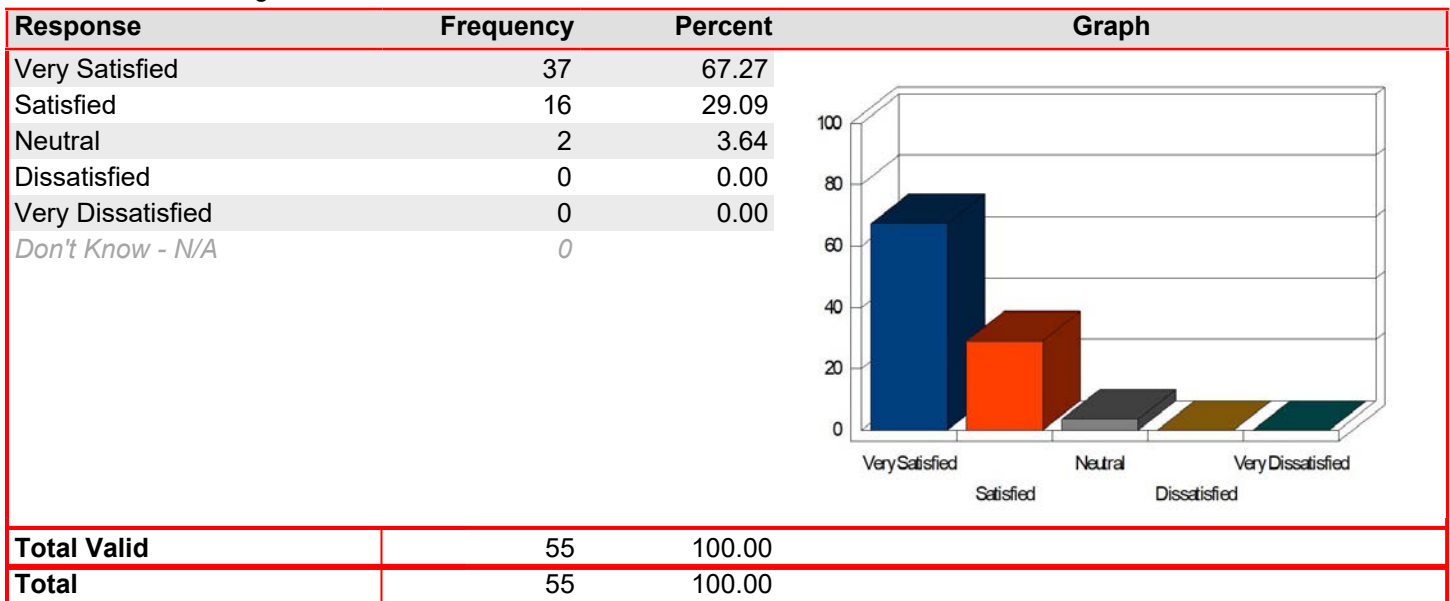
## Financial Aid - Website information

Mean: 4.55



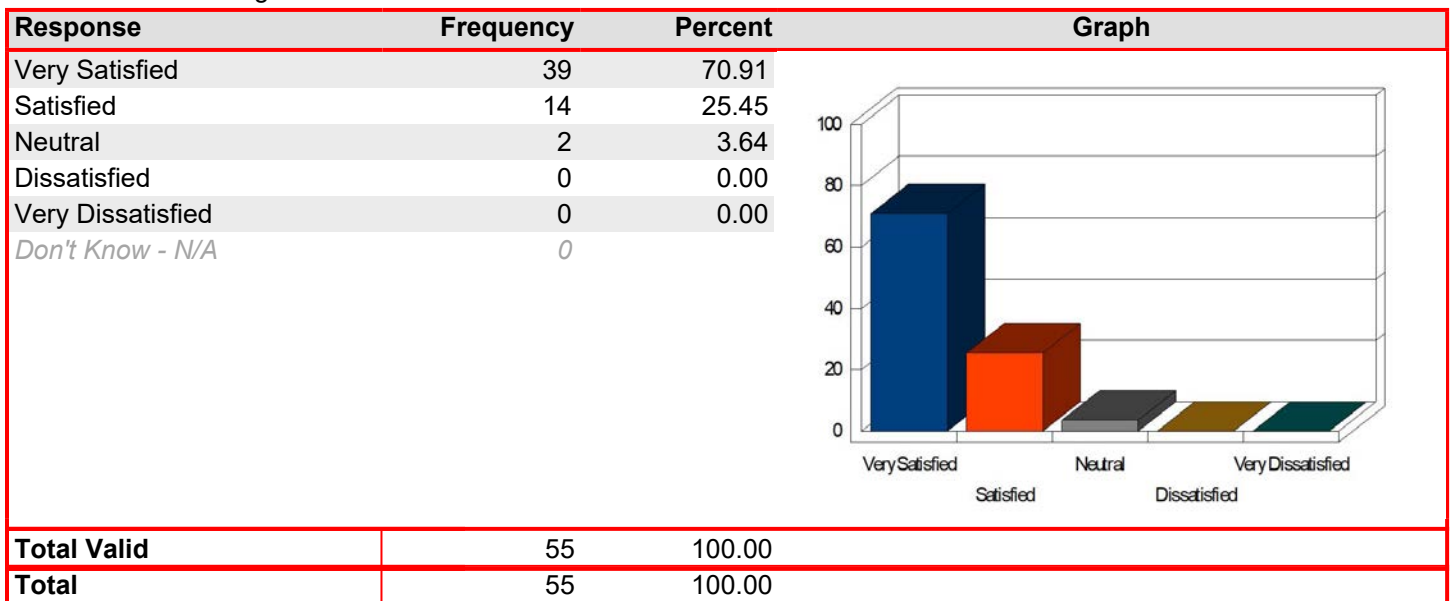
## Guidance/Counseling - Assistance of staff

Mean: 4.64



## Guidance/Counseling - Friendliness of staff

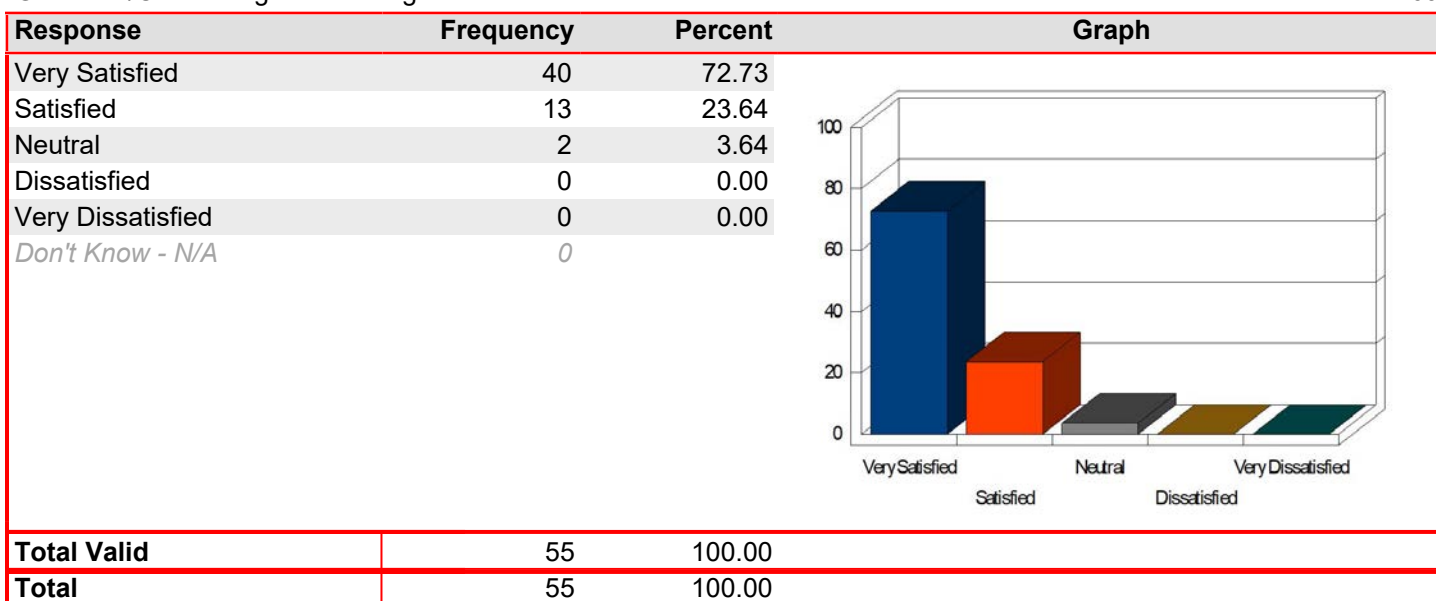
Mean: 4.67





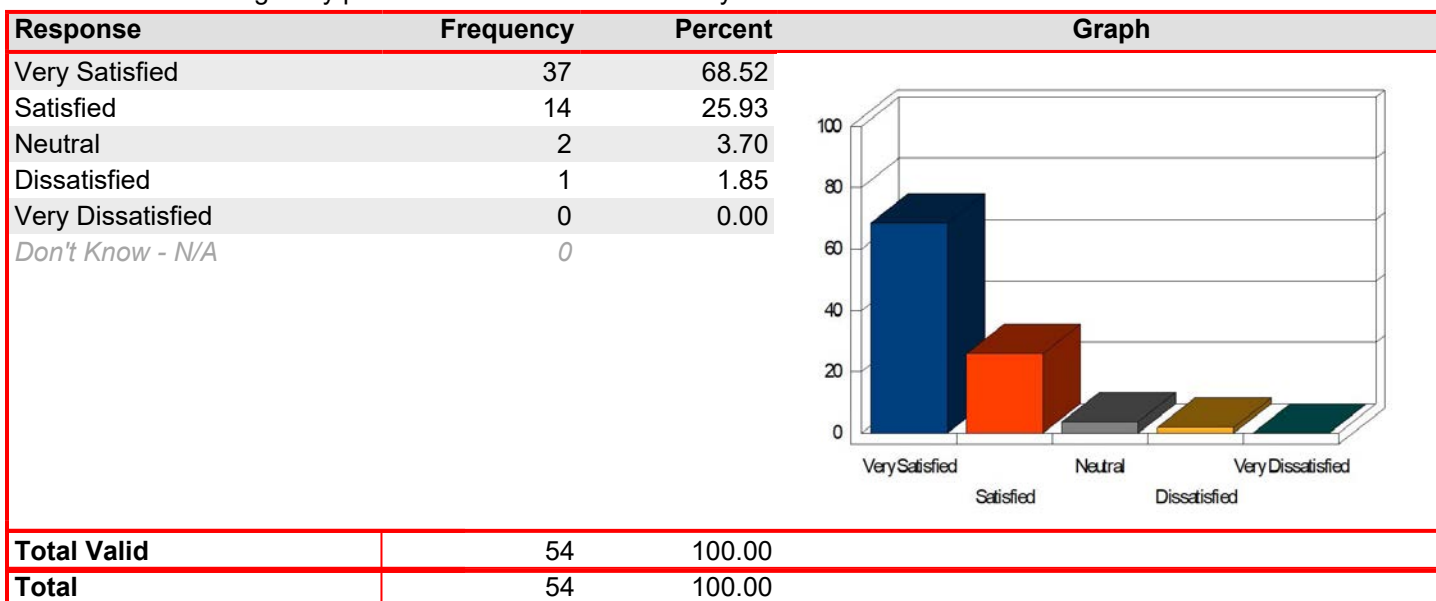
## Guidance/Counseling - Knowledge of staff

Mean: 4.69



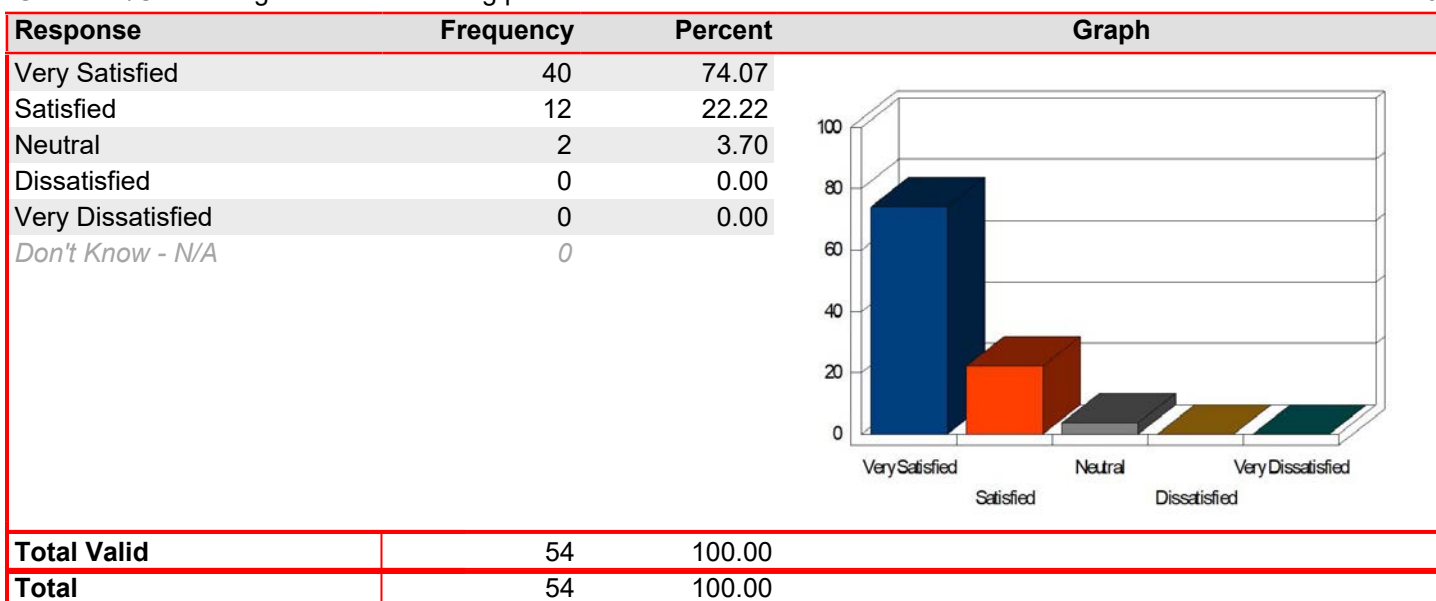
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.61



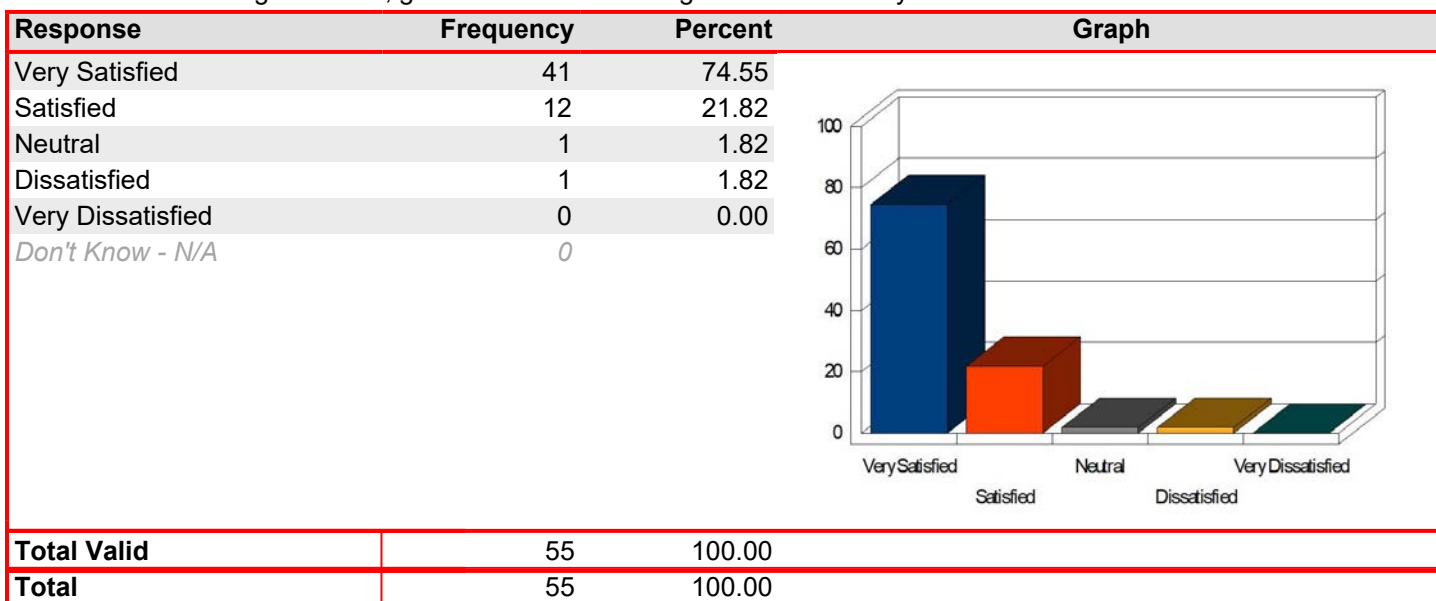
## Guidance/Counseling - Student advising process

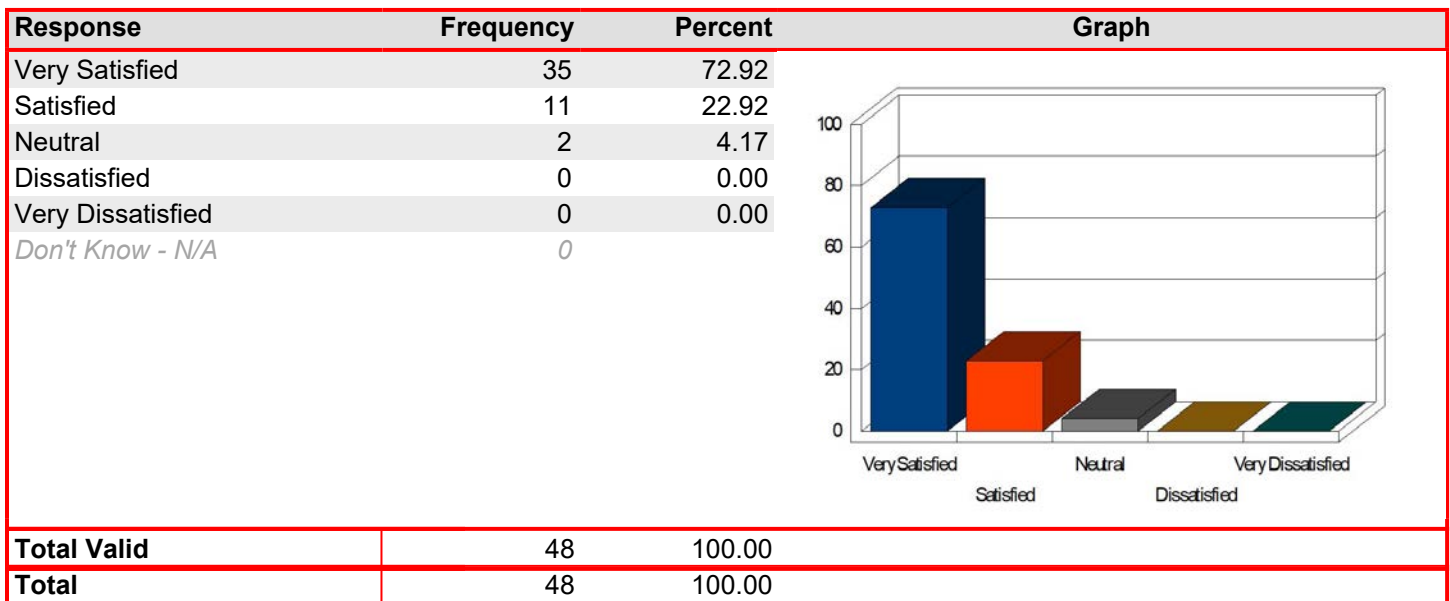
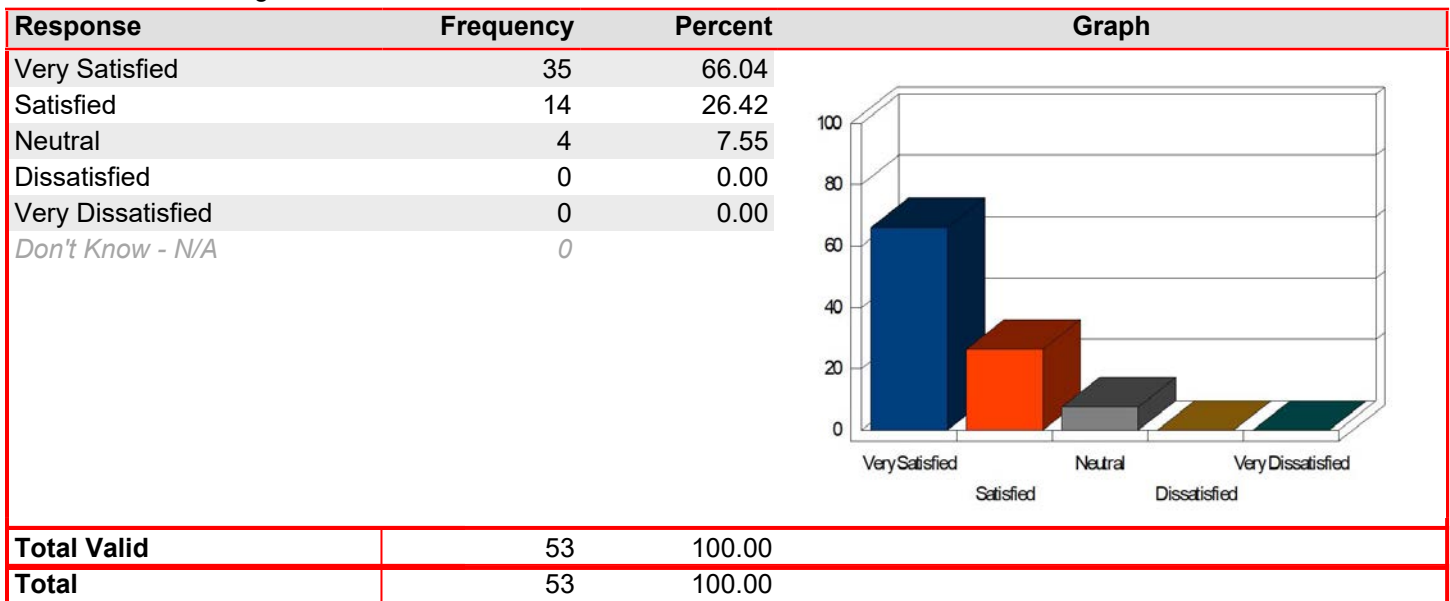
Mean: 4.70



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

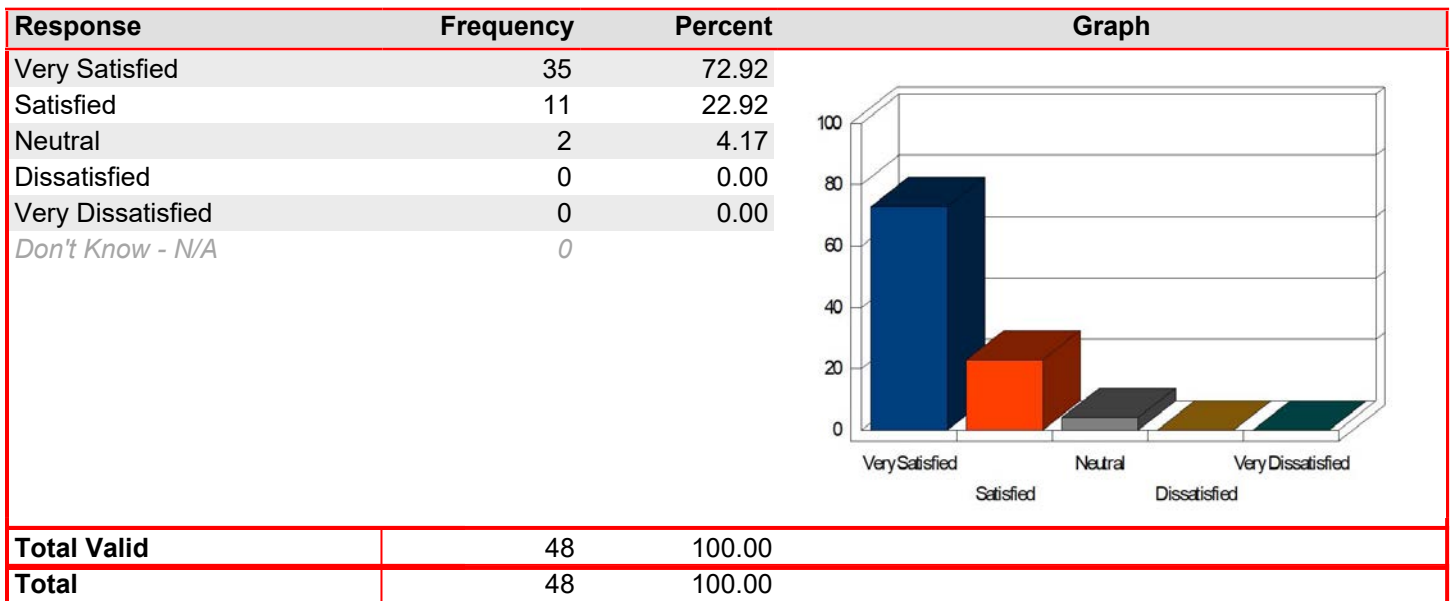
Mean: 4.69





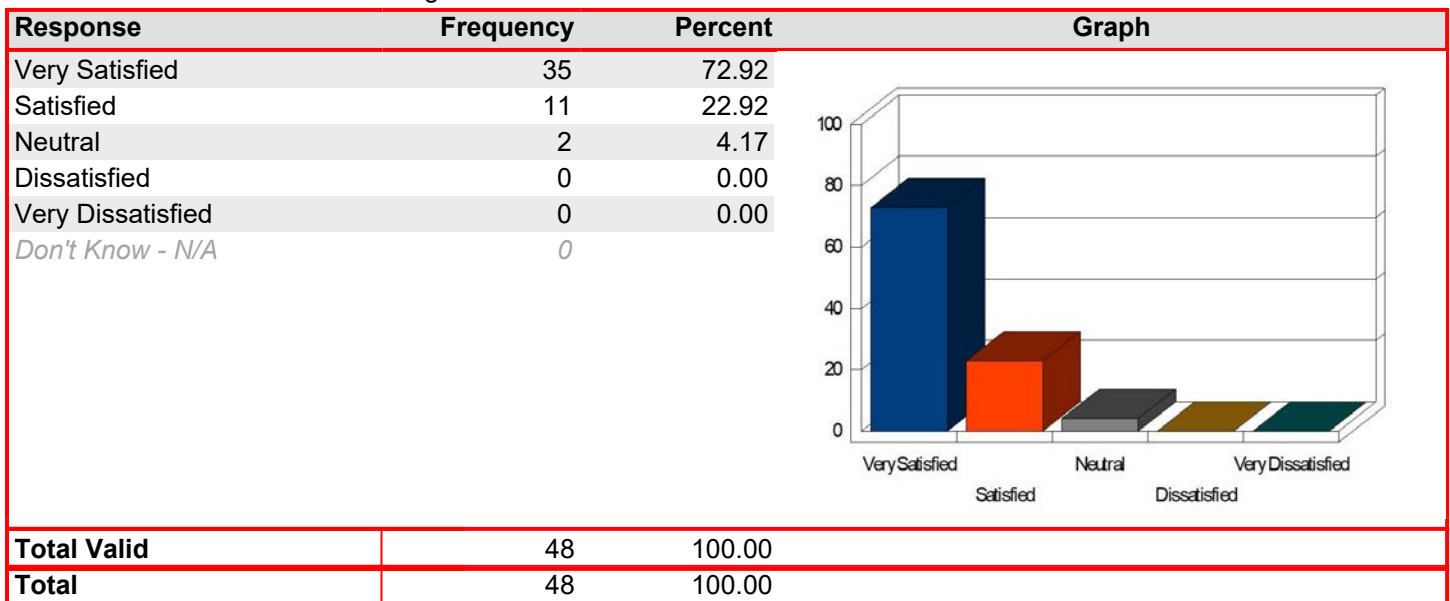
## Business Office/Cashier - Friendliness of staff

Mean: 4.69



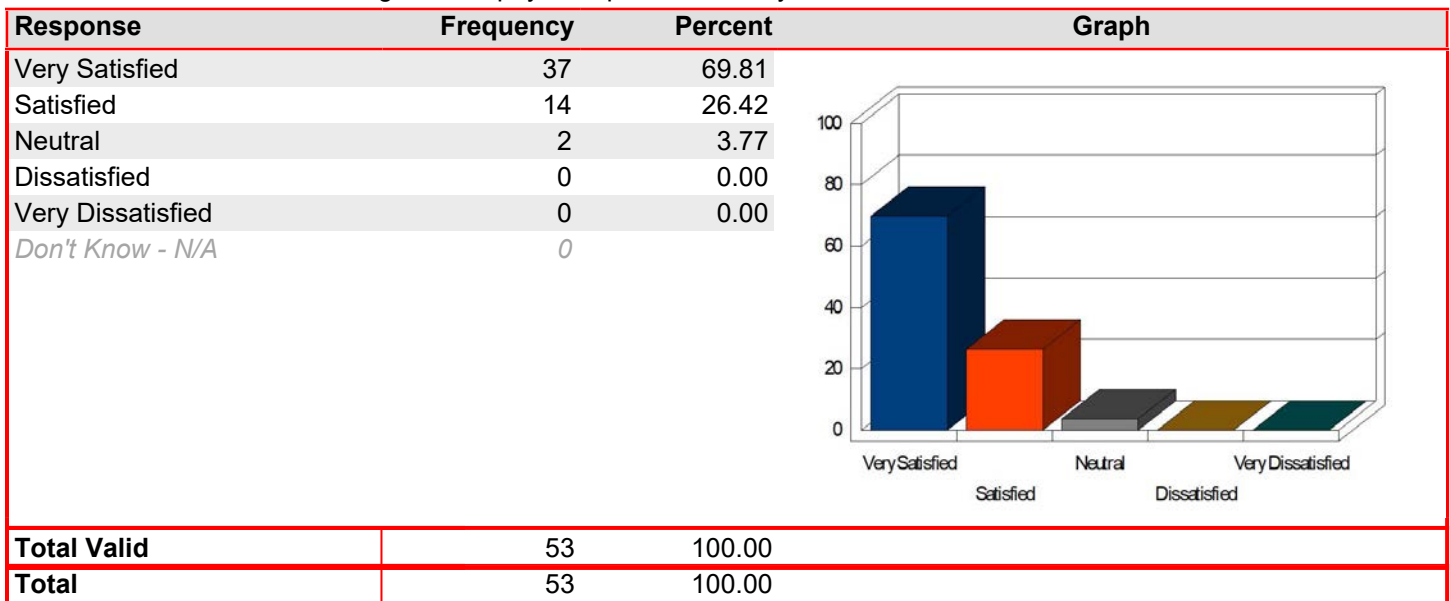
## Business Office/Cashier - Knowledge of staff

Mean: 4.69



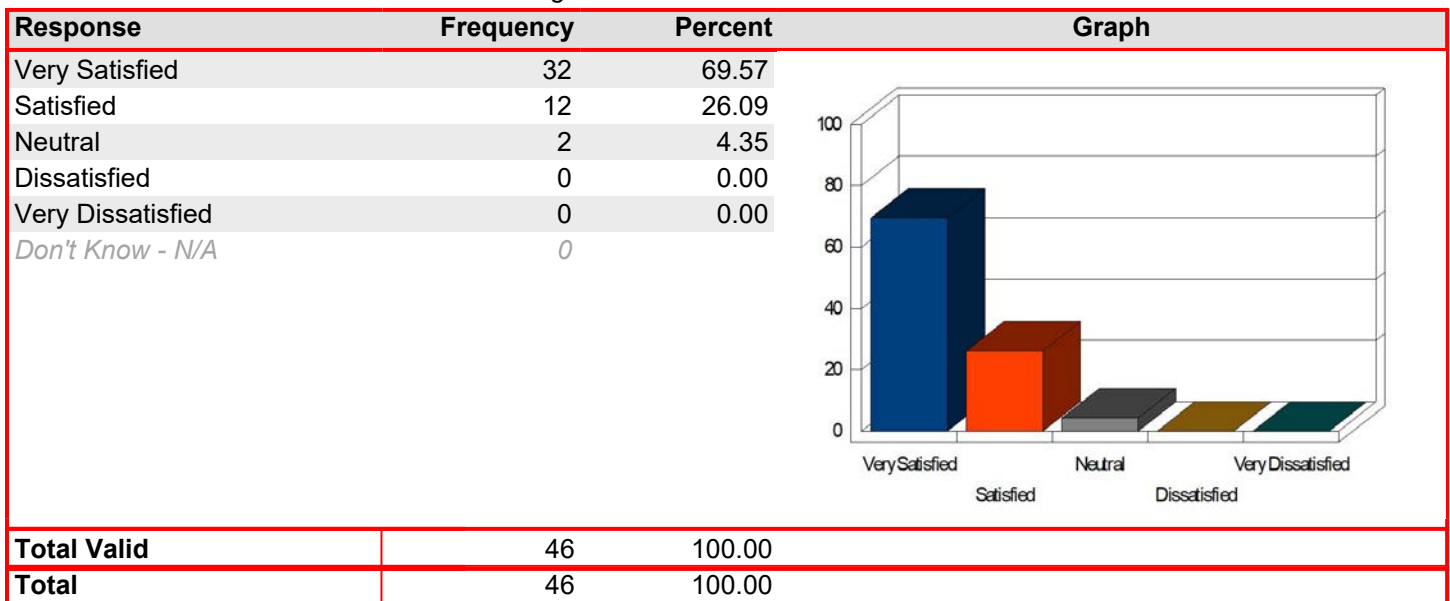
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.66



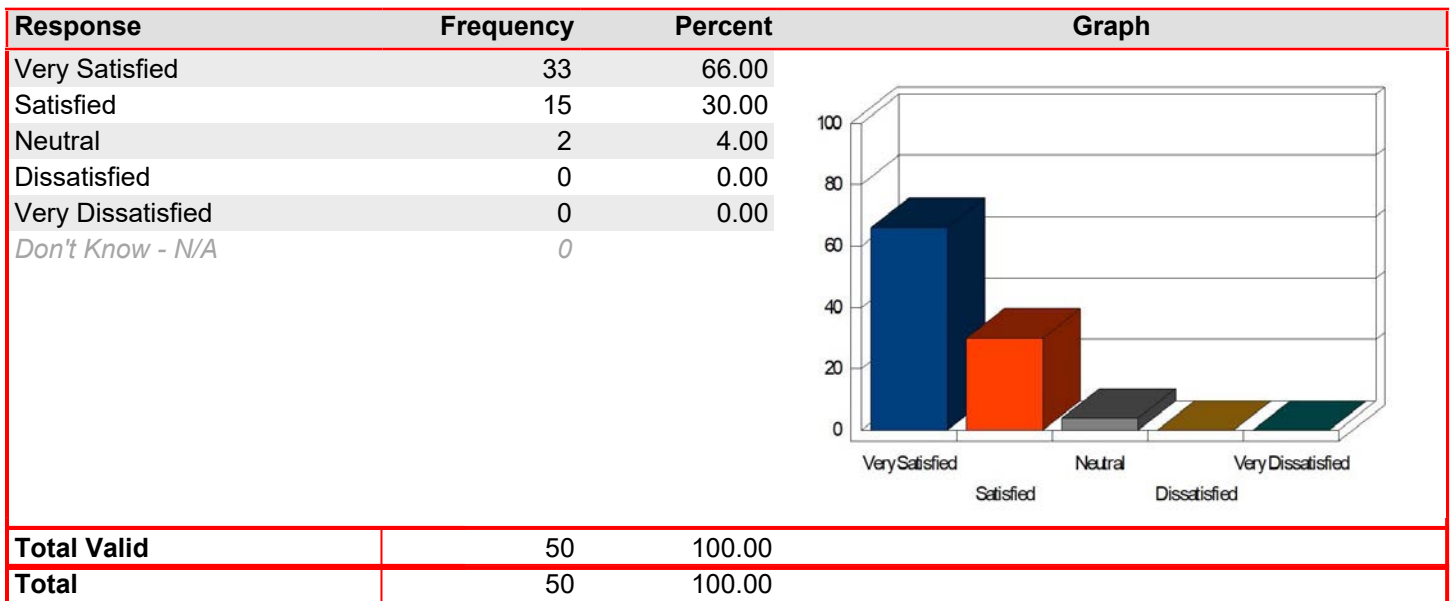
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.65



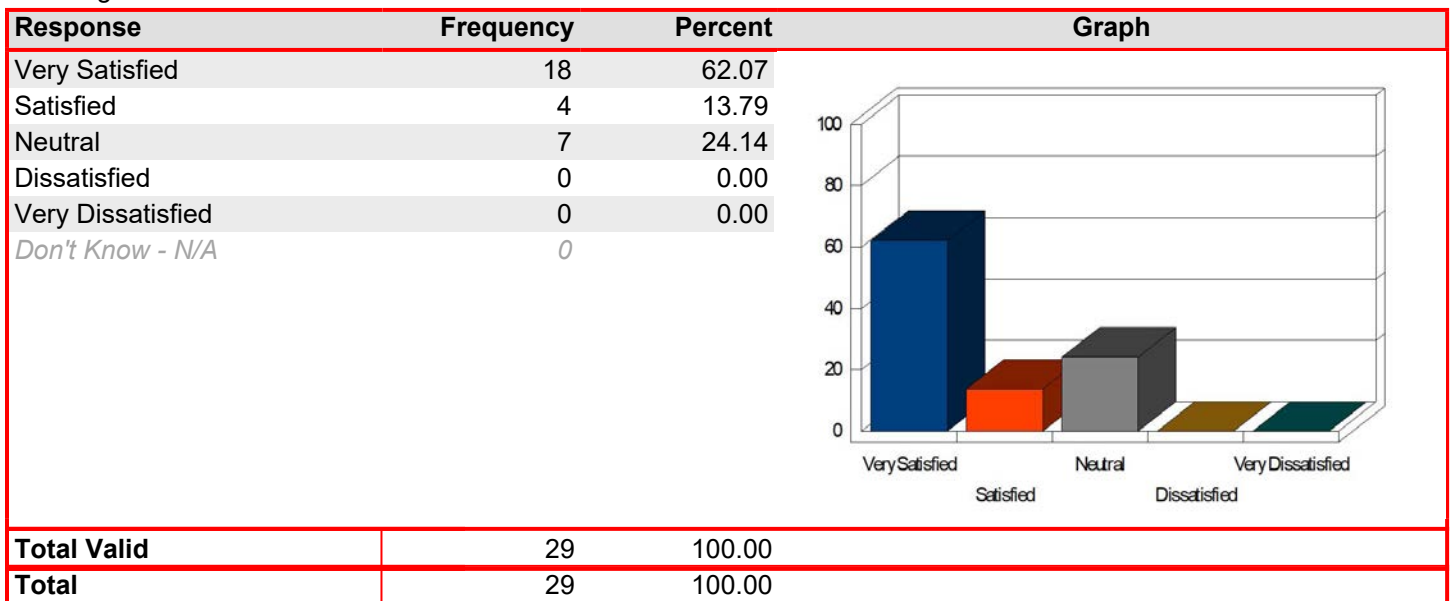
## Business Office/Cashier - Website information

Mean: 4.62



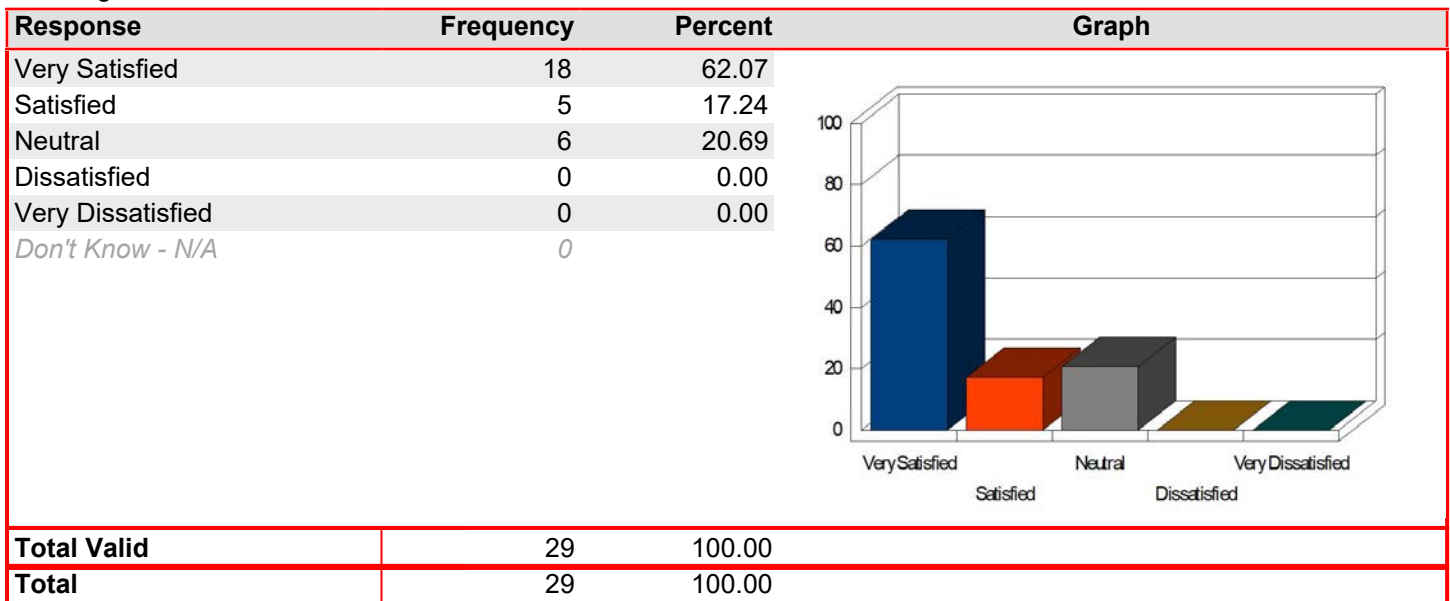
## Tutoring/CAPS - Assistance of staff

Mean: 4.38



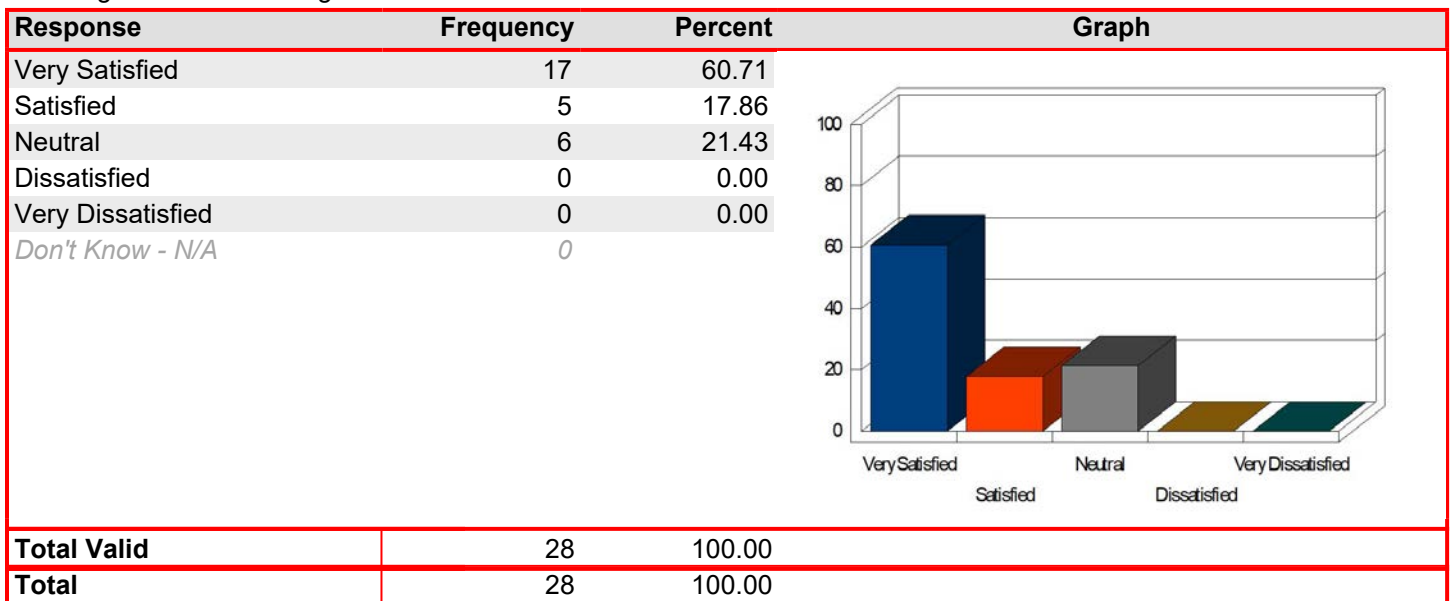
## Tutoring/CAPS - Friendliness of staff

Mean: 4.41



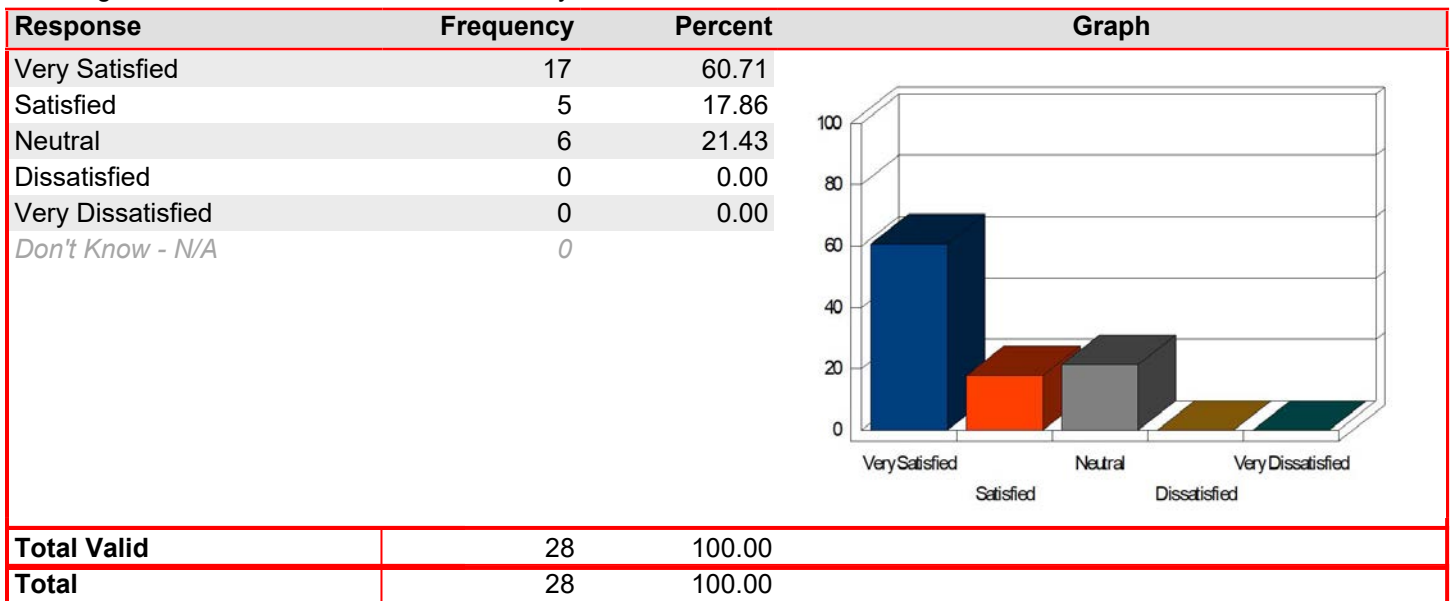
## Tutoring/CAPS - Knowledge of staff

Mean: 4.39



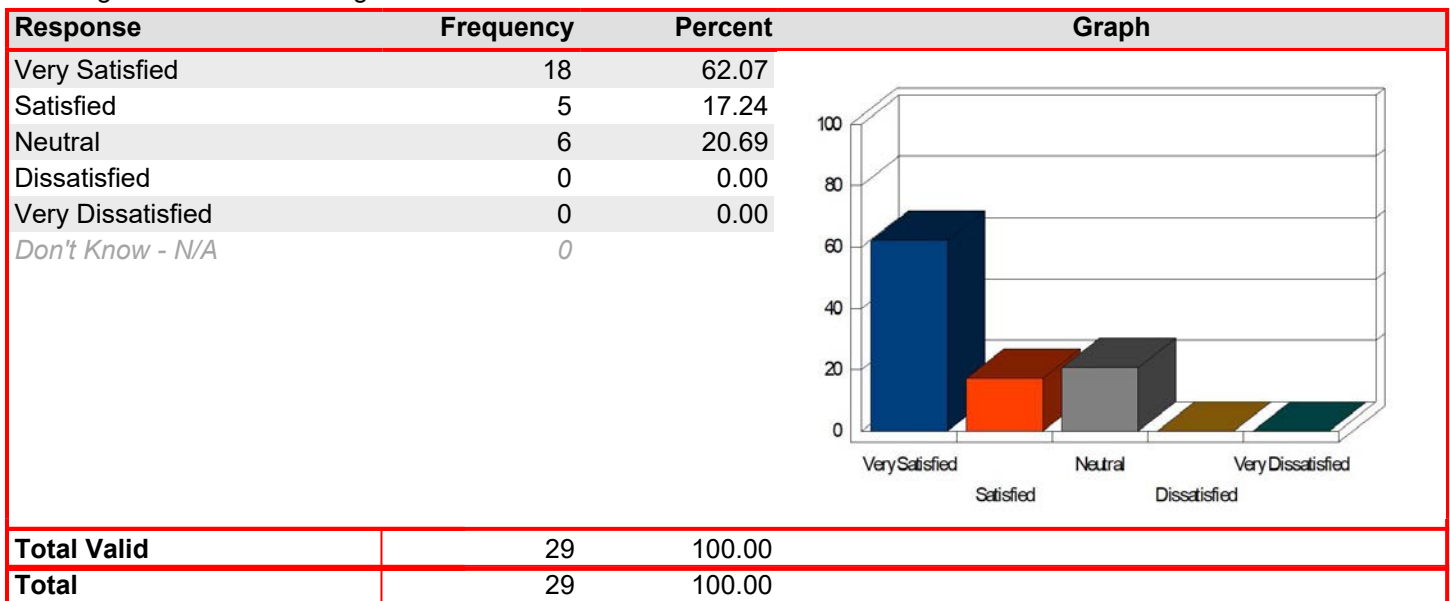
## Tutoring/CAPS - Documented student disability services

Mean: 4.39



## Tutoring/CAPS - Peer tutoring services

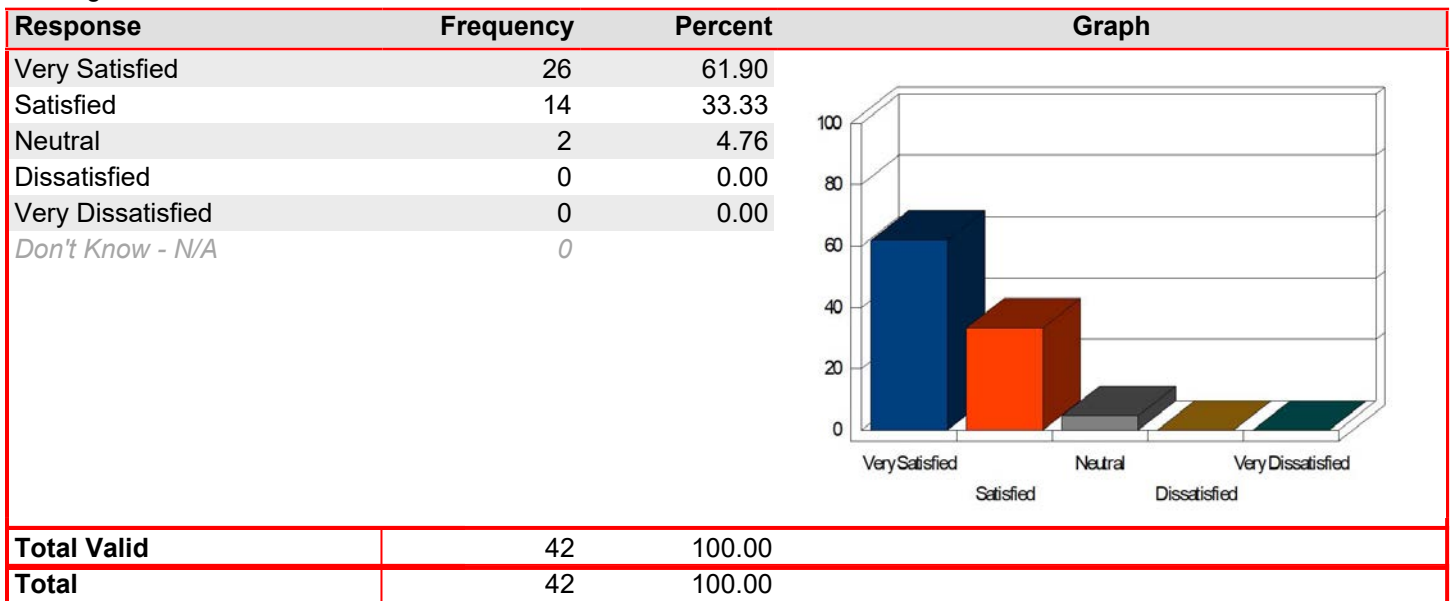
Mean: 4.41





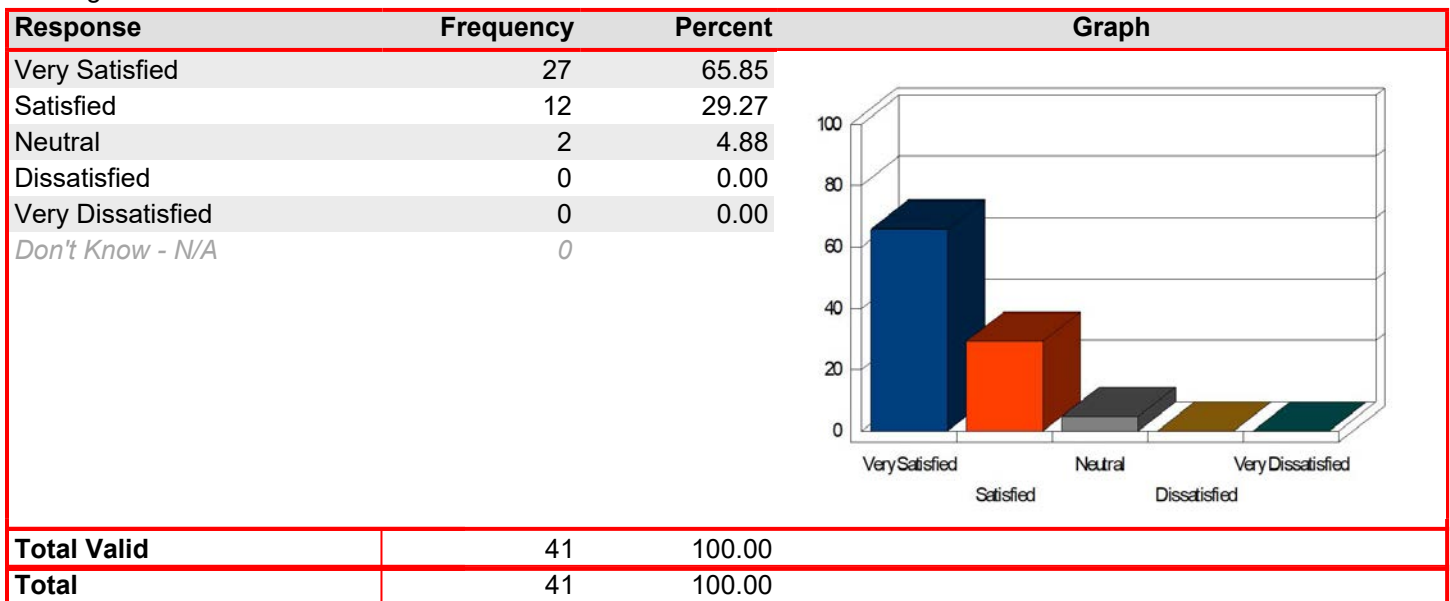
## Testing Services - Assistance of staff

Mean: 4.57



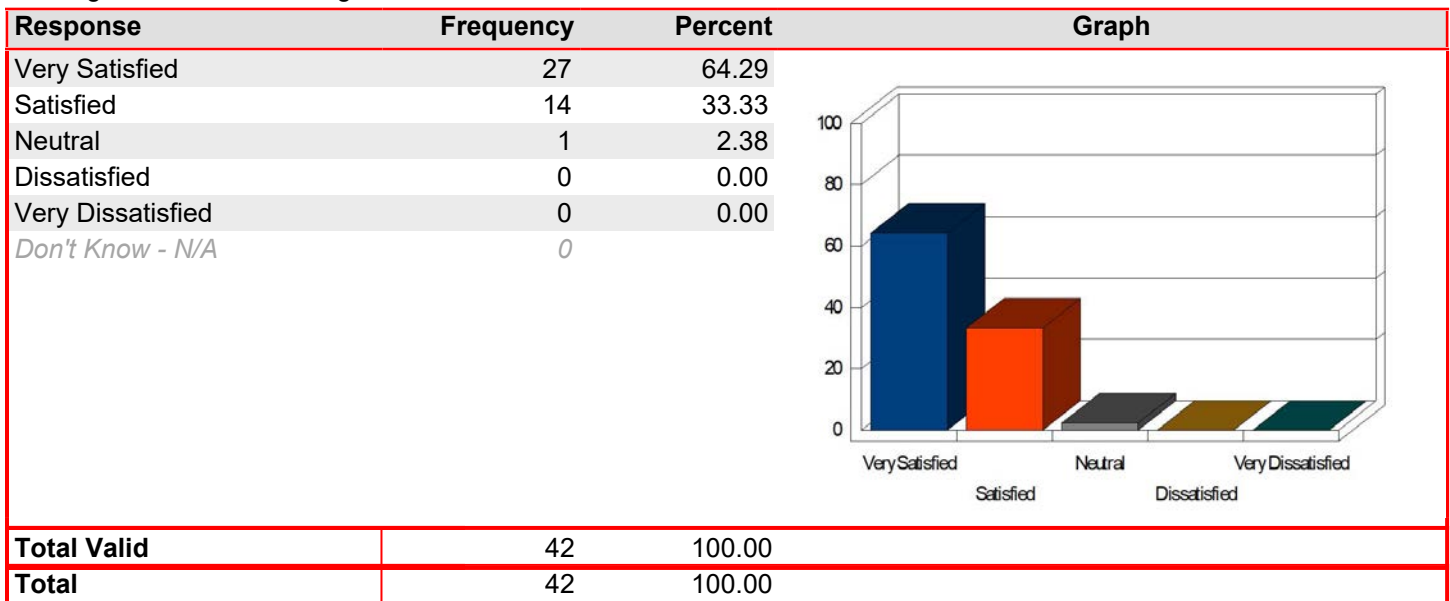
## Testing Services - Friendliness of staff

Mean: 4.61



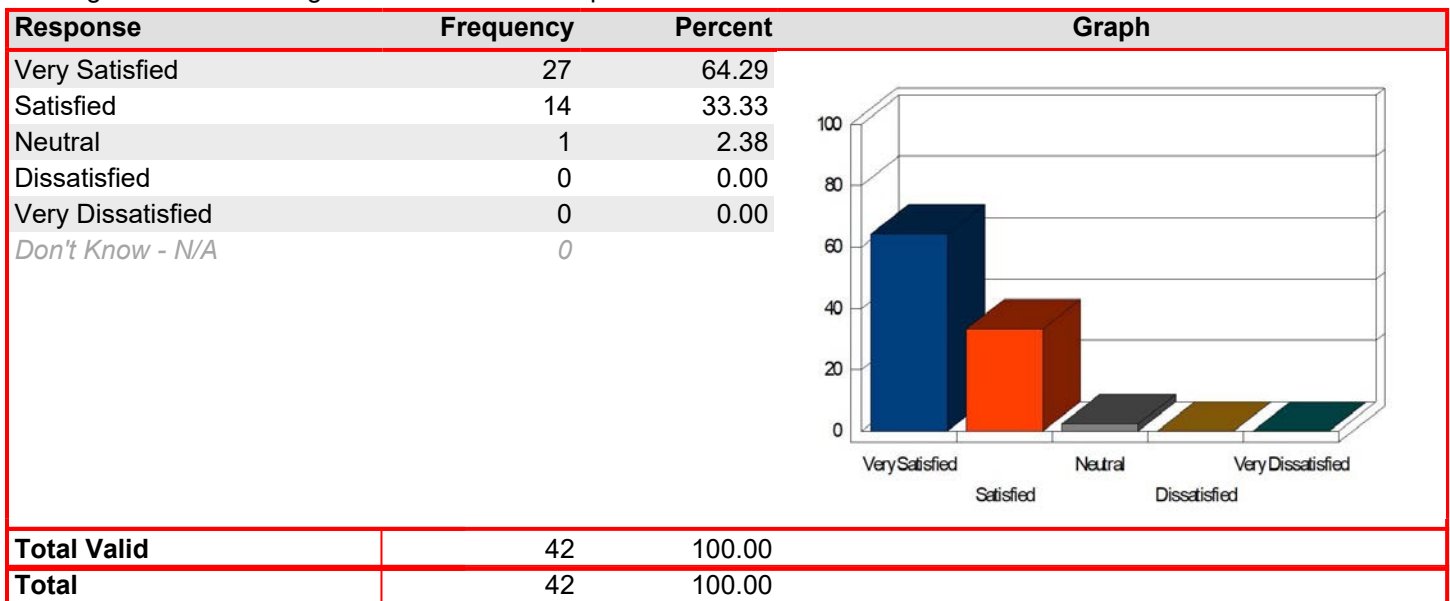
## Testing Services - Knowledge of staff

Mean: 4.62



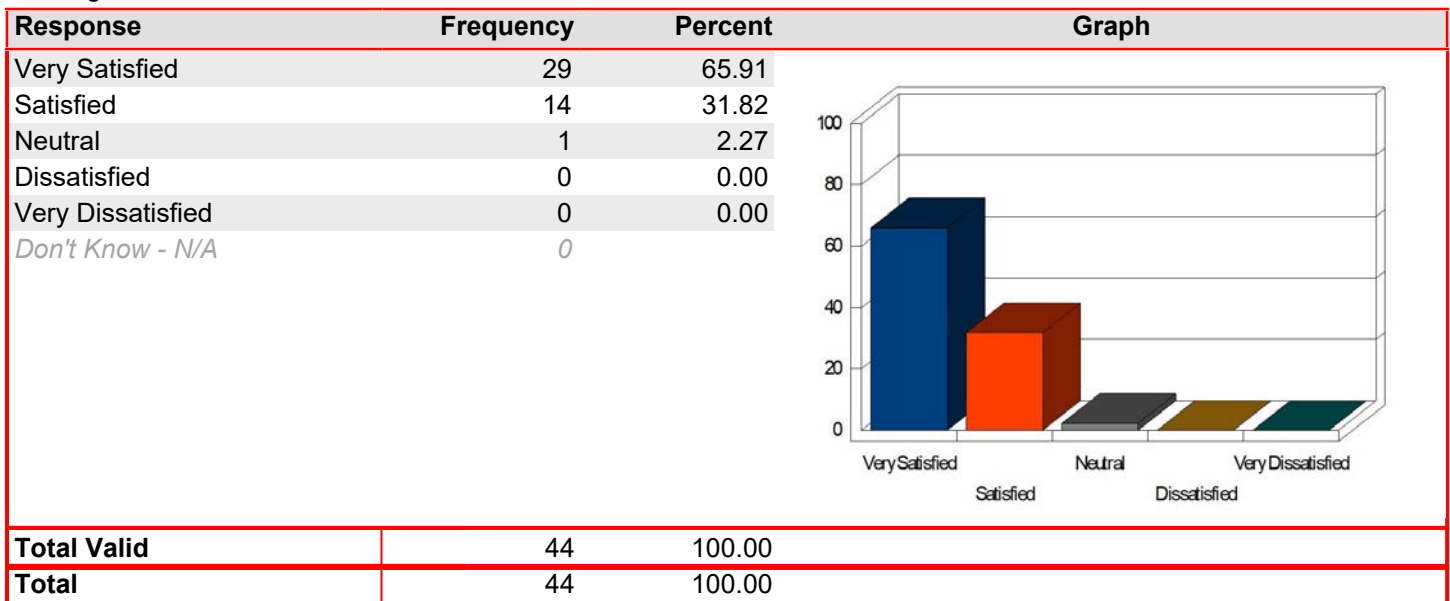
## Testing Services - Testing Center hours are adequate

Mean: 4.62



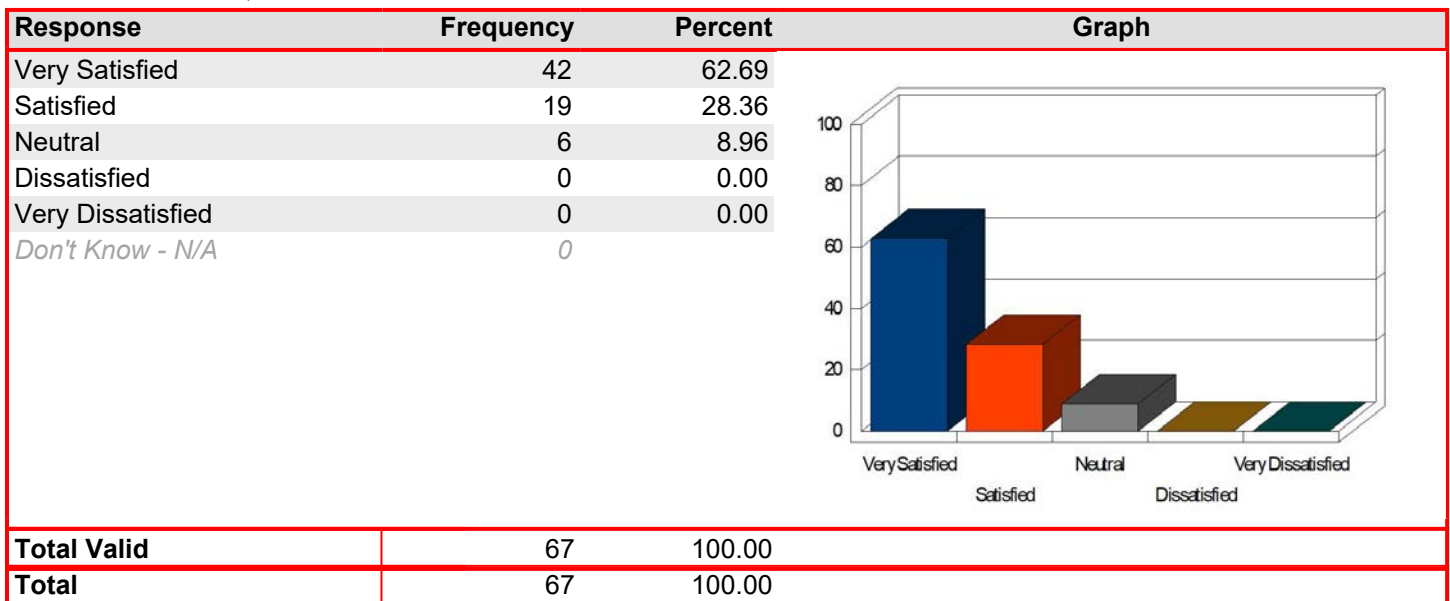
## Testing Services - Website information

Mean: 4.64



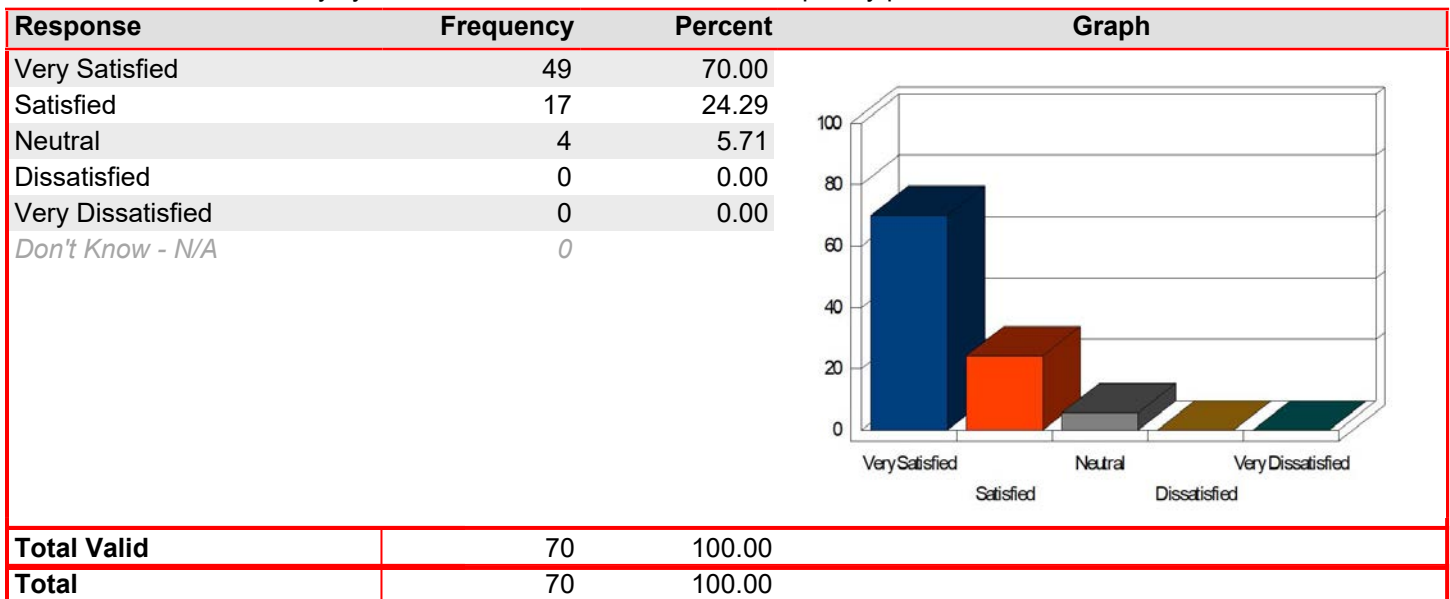
## Instruction - Overall, teachers care about me

Mean: 4.54



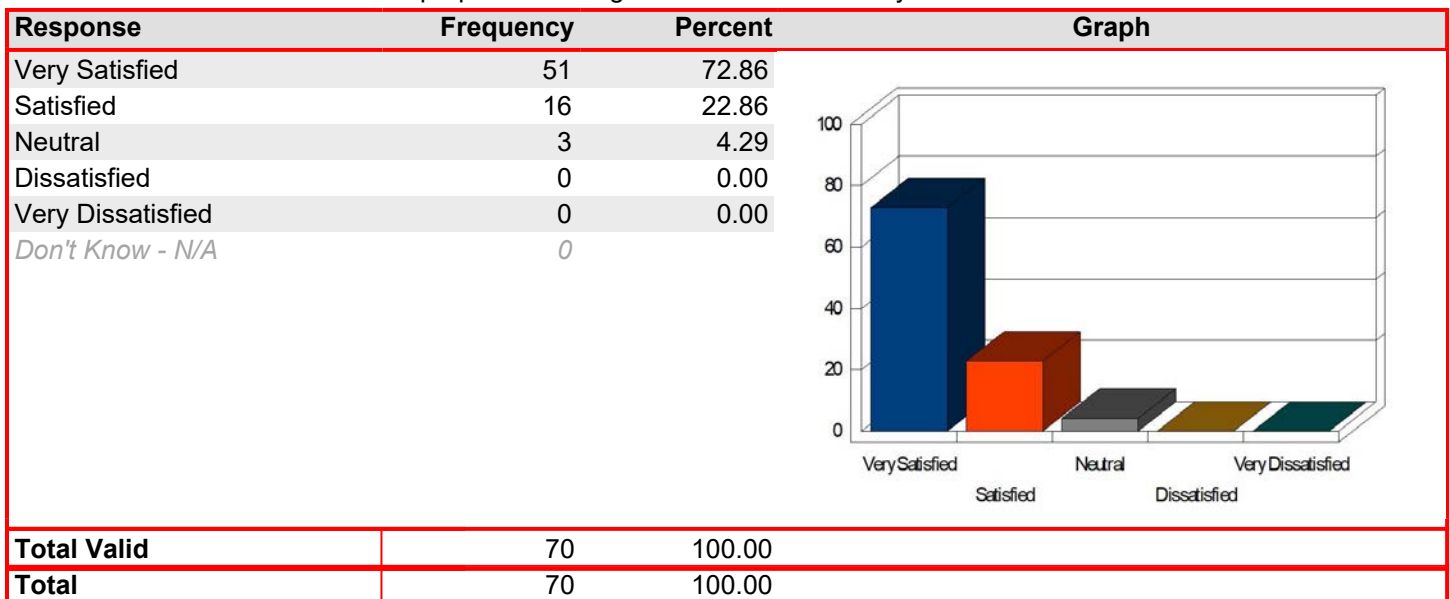
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.64



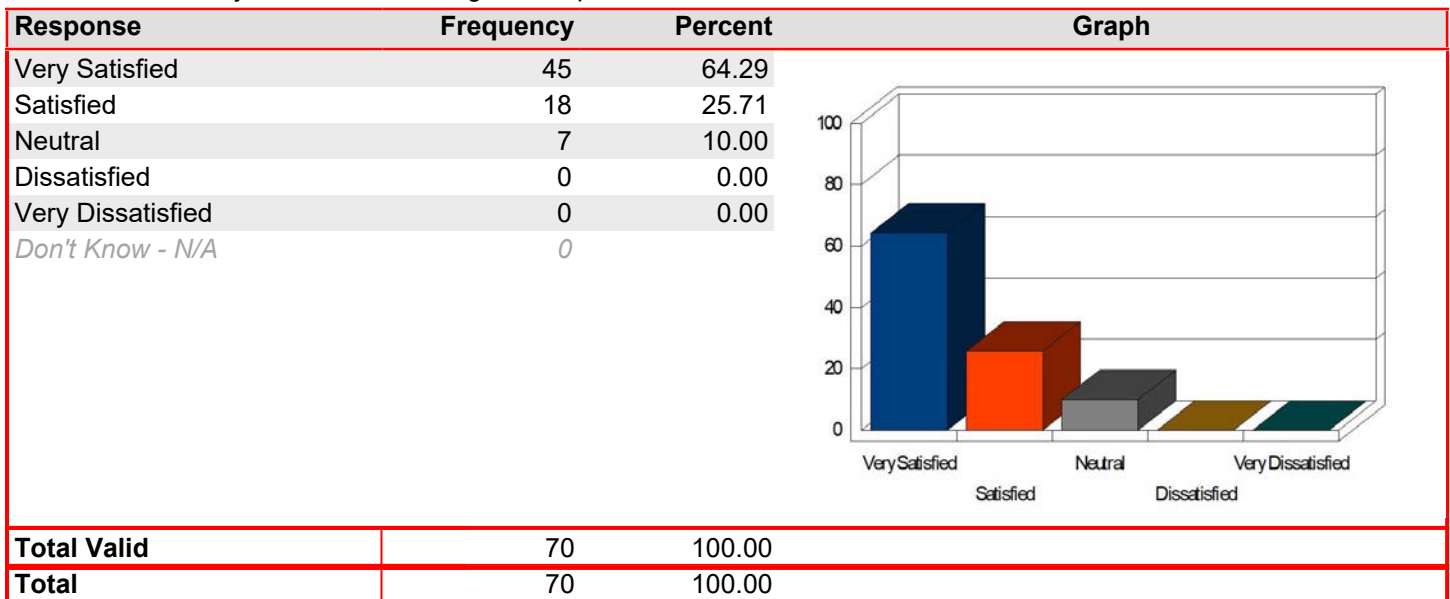
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.69



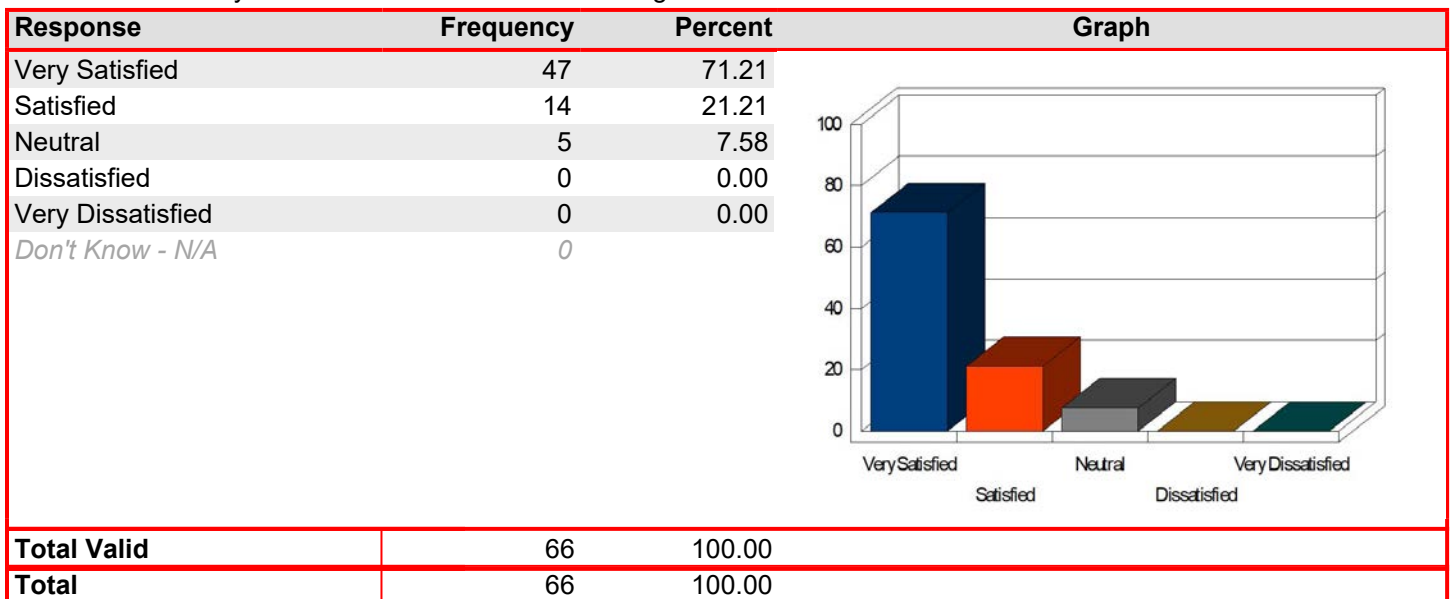
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.54



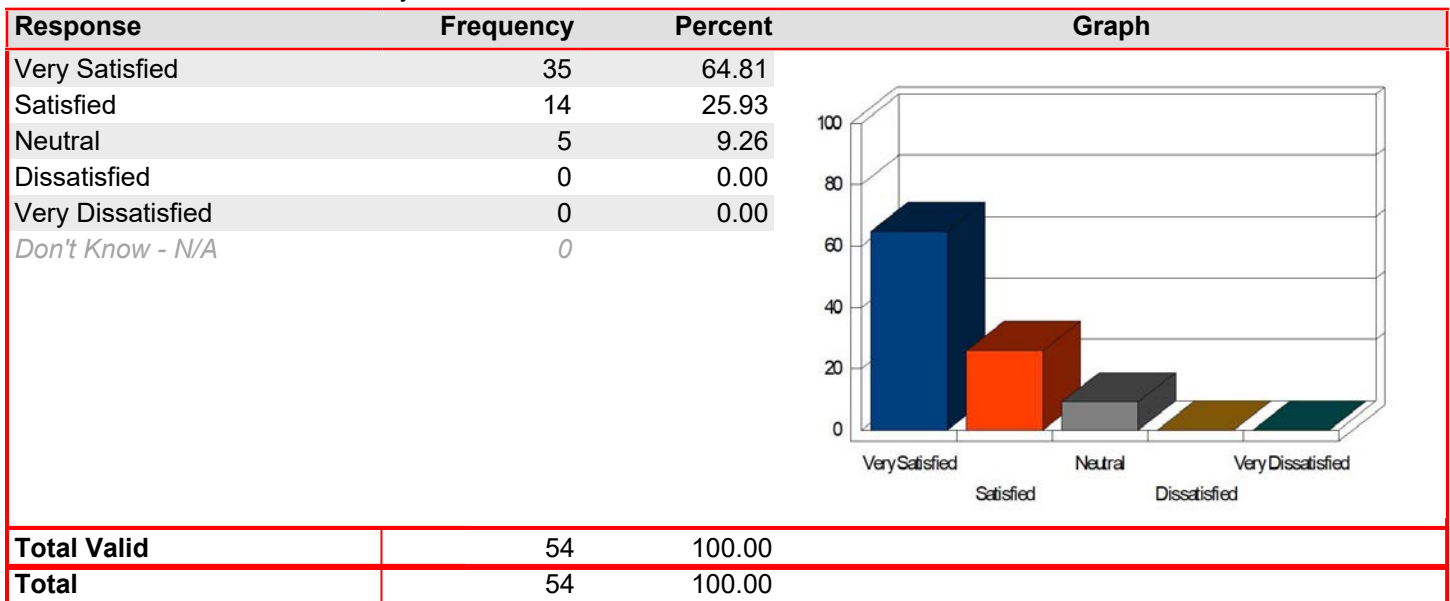
Instruction - Faculty are available after class and during office hours

Mean: 4.64



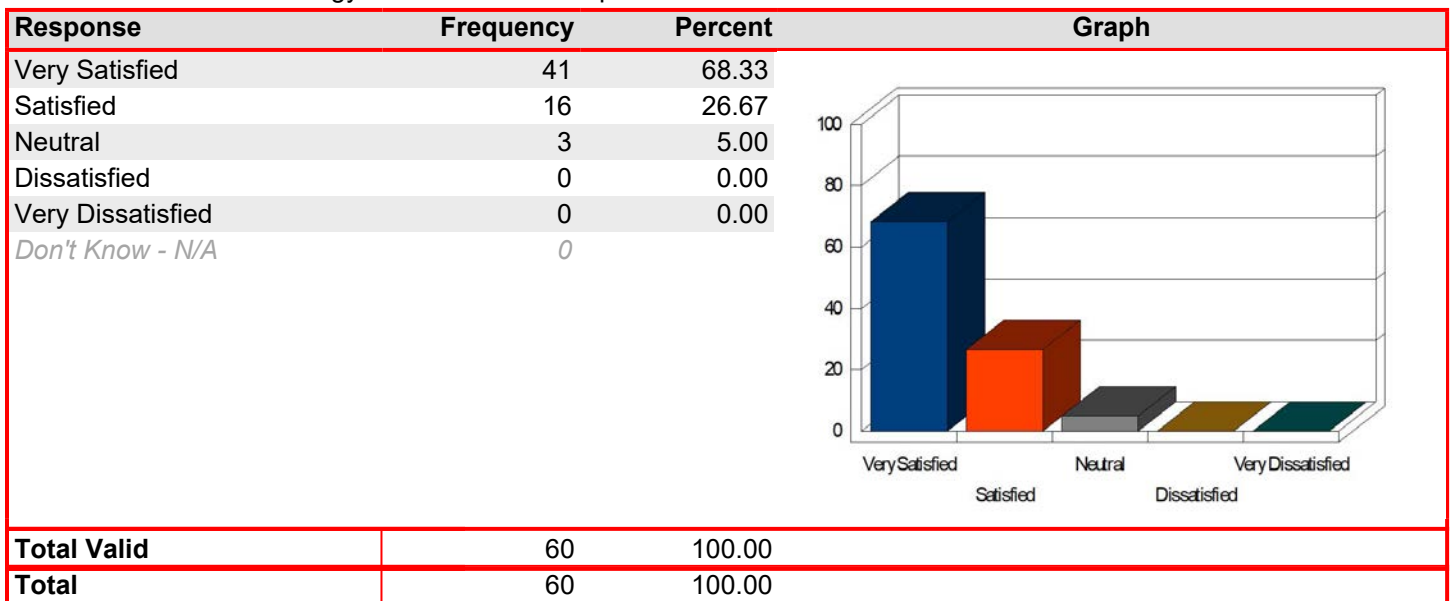
Overall-Student services routinely assisted me

Mean: 4.56



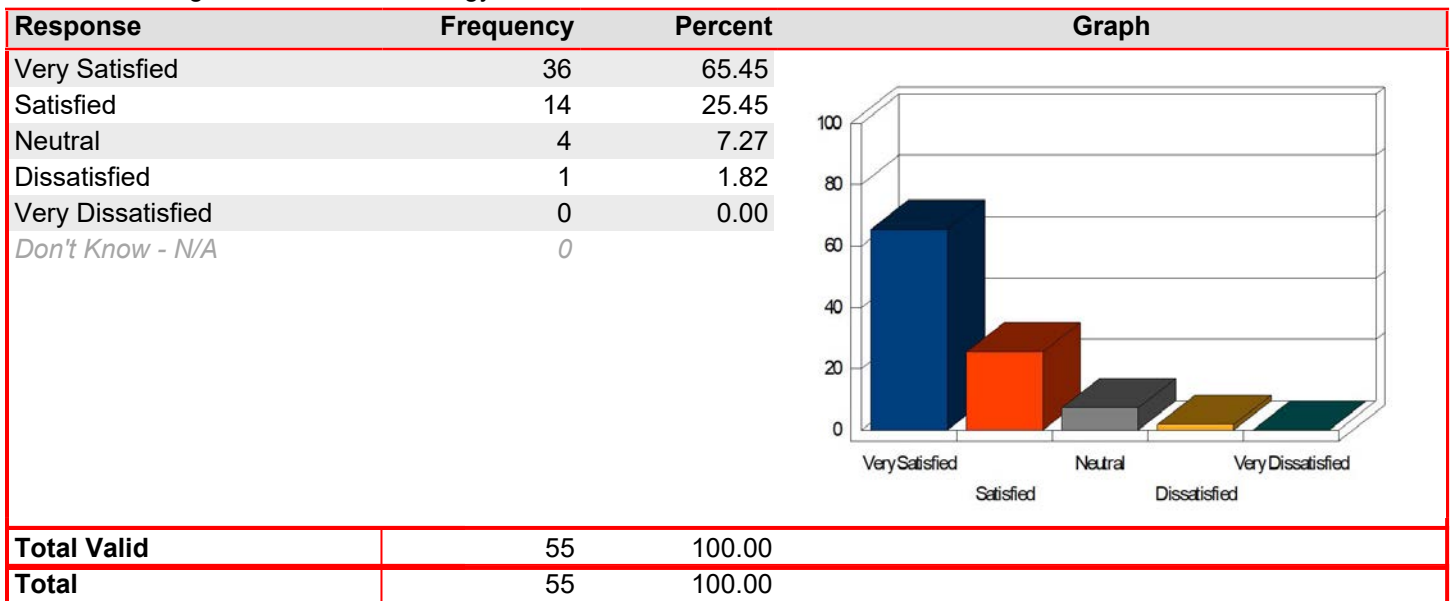
Overall-Access to technology resources was adequate

Mean: 4.63



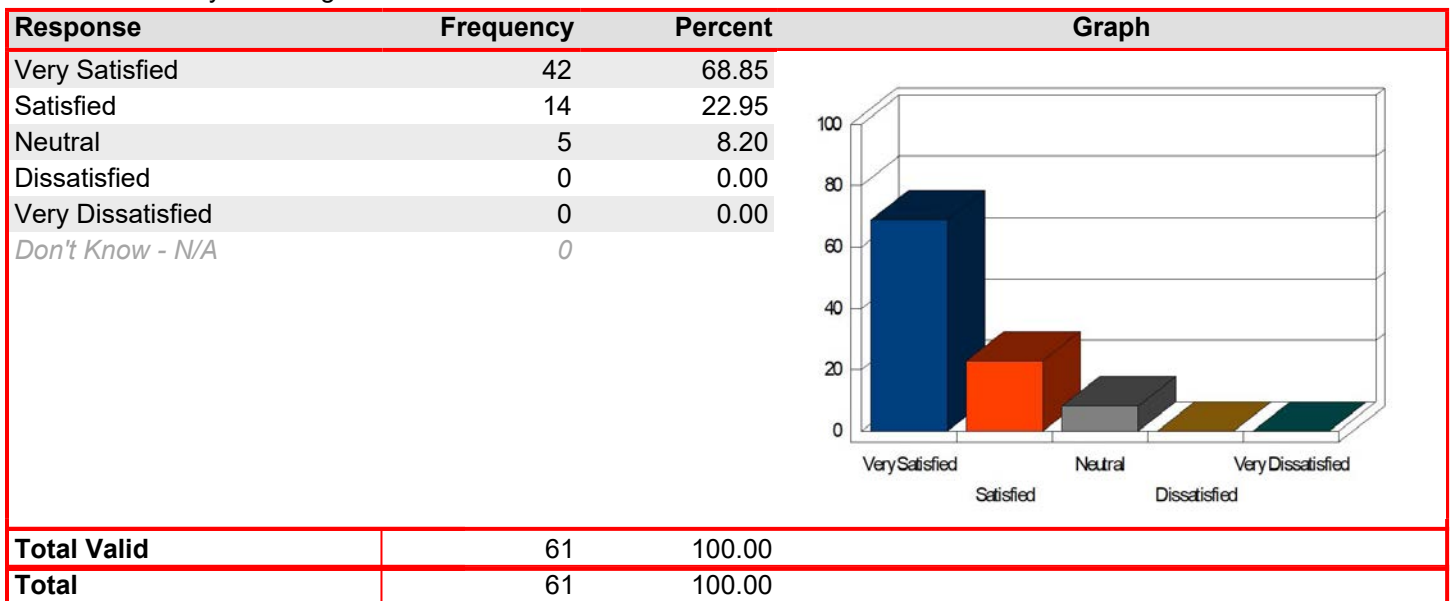
Overall-Training in the use of technology was available

Mean: 4.55



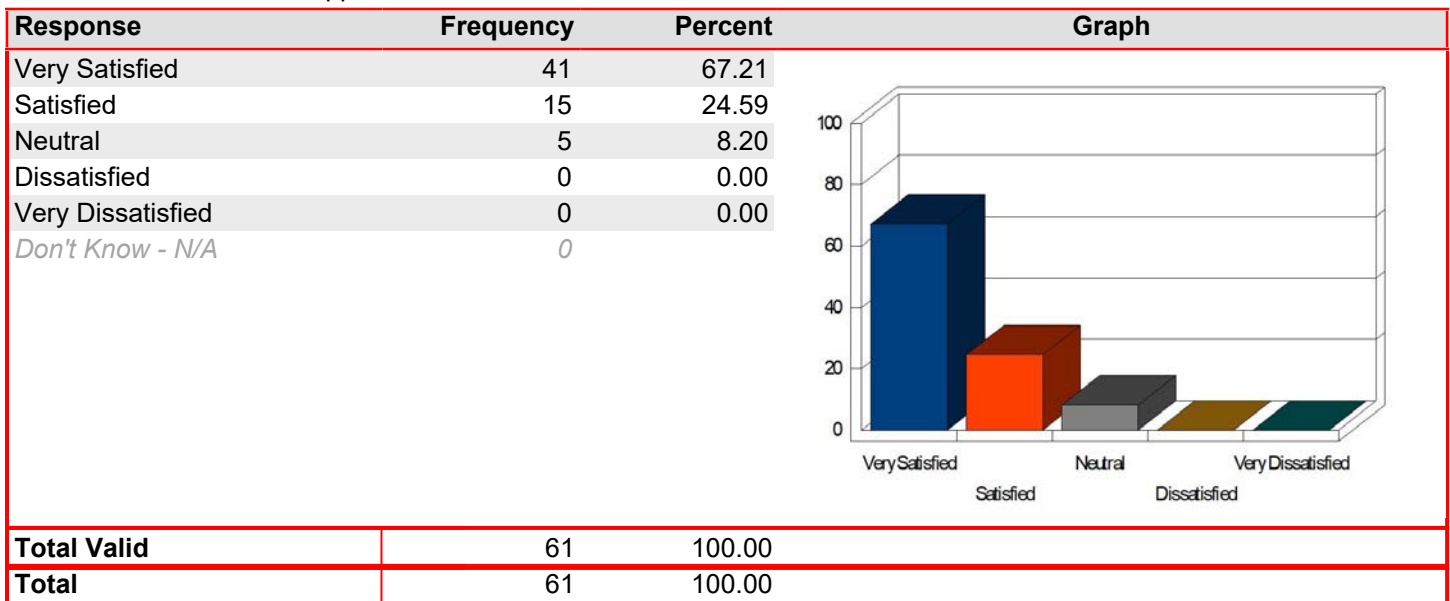
Overall-Efficiency receiving services

Mean: 4.61



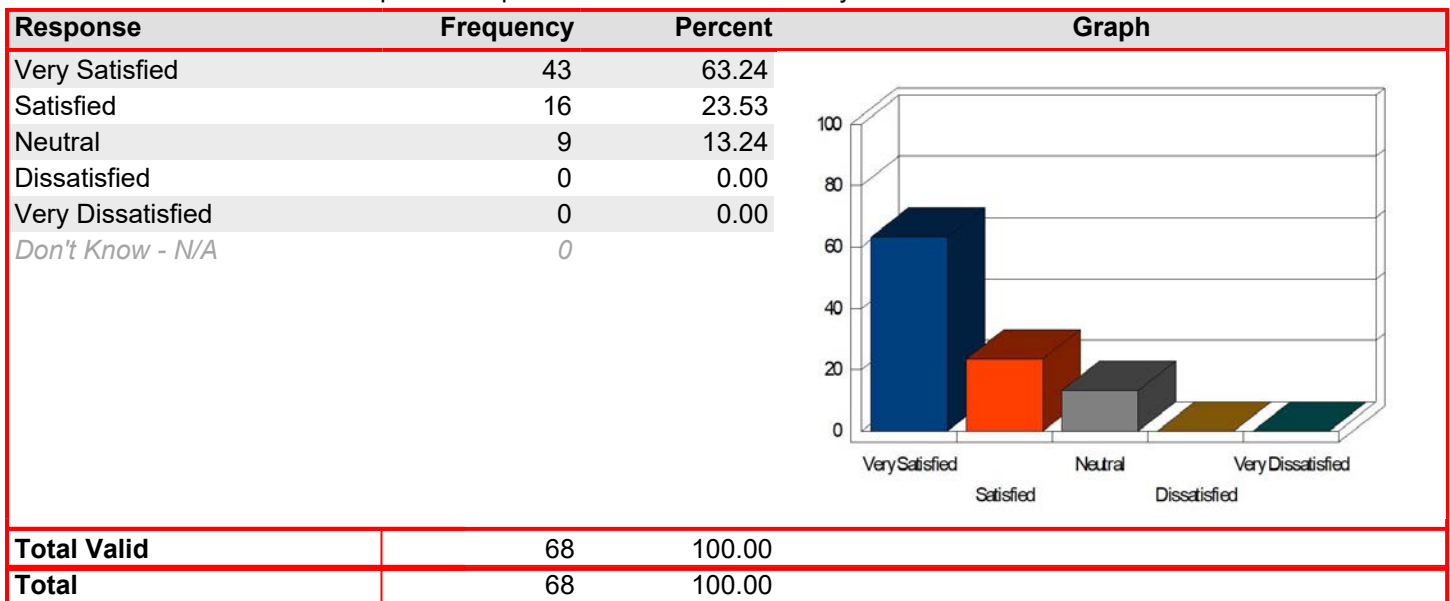
Overall-Administration is approachable

Mean: 4.59



Overall-I feel like TVCC will help me with problems and cares about my issues

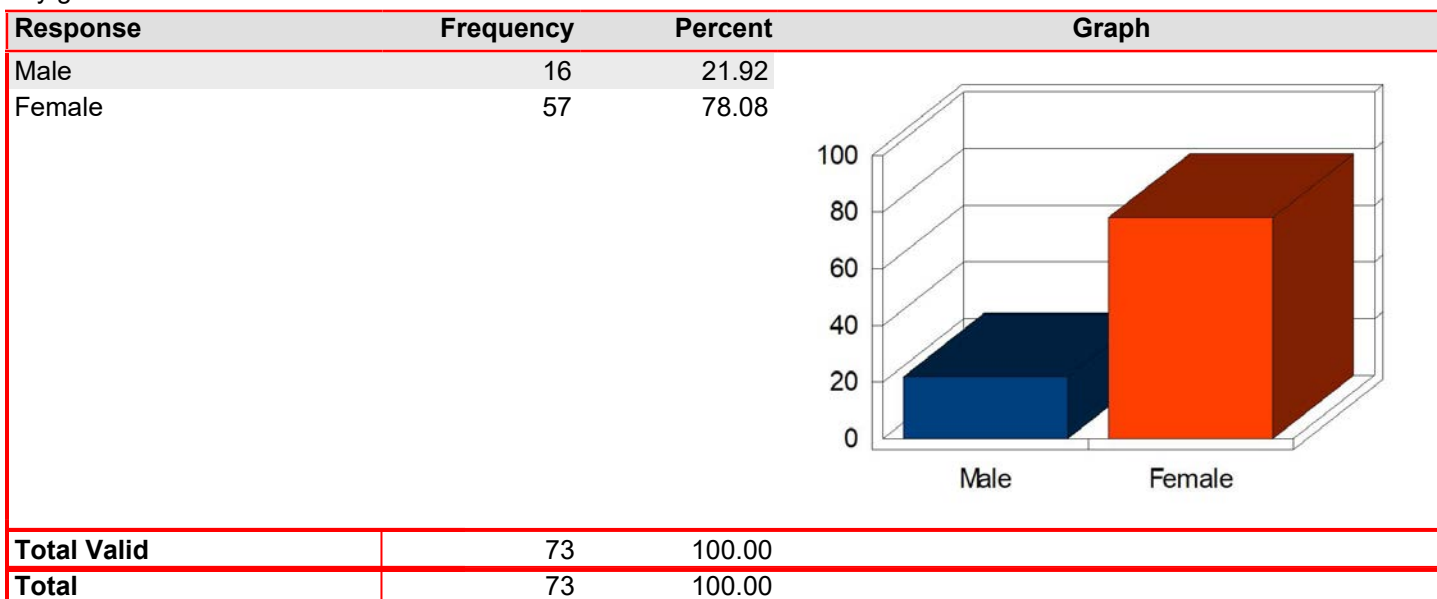
Mean: 4.50





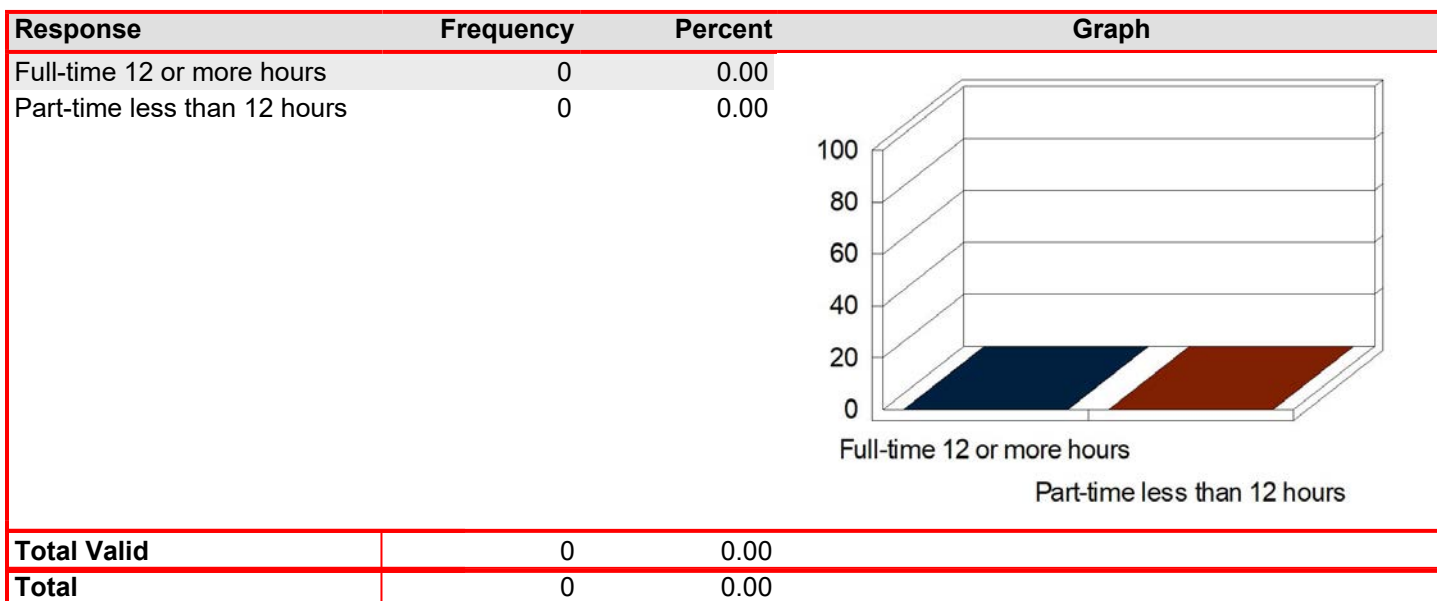
My gender is:

Mean: 1.78



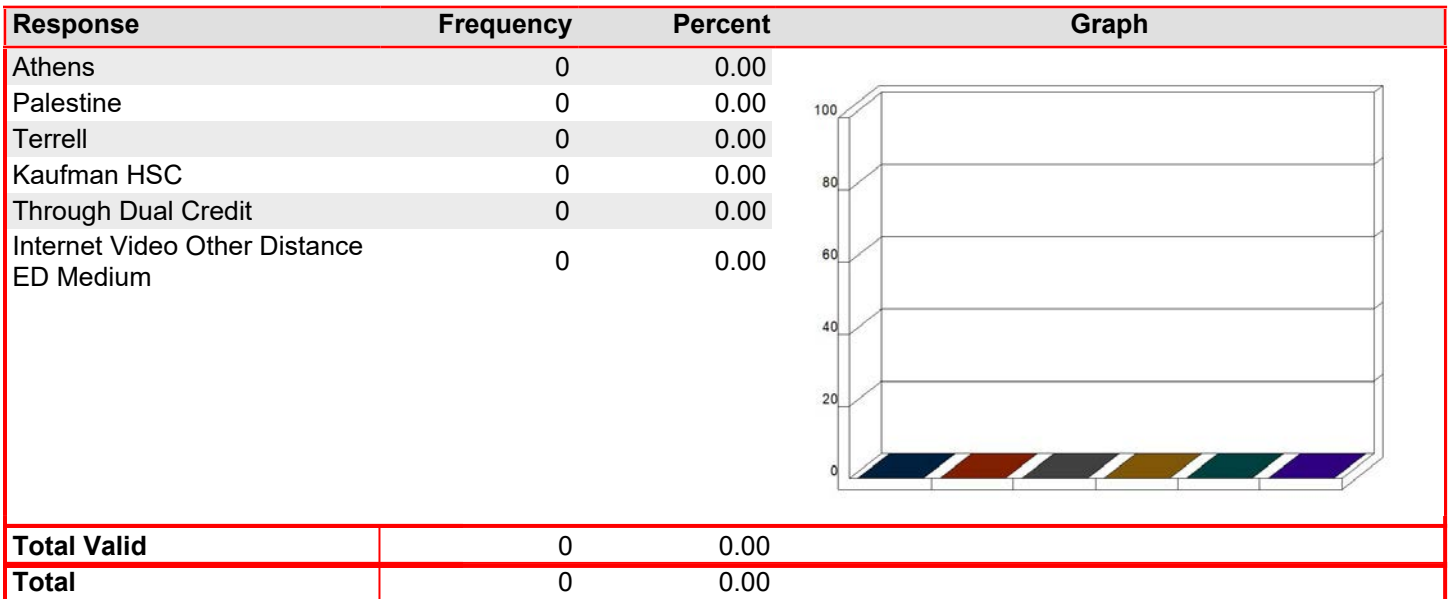
I am enrolled

Mean: -



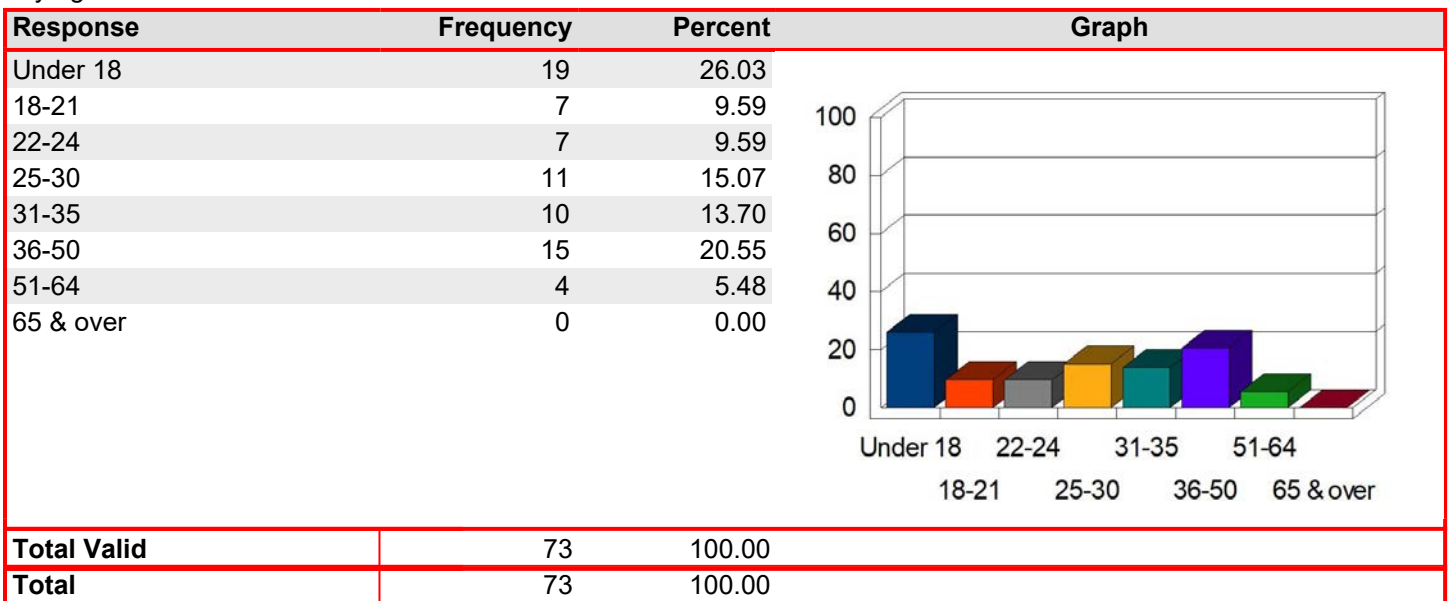
I take the majority of my classes

Mean: -



My age is:

Mean: 3.64



Ethnic Origin

Mean: 1.07

Response	Frequency	Percent	Graph
Not Hispanic or Latino	56	96.55	
Hispanic or Latino	0	0.00	
Unknown	2	3.45	
<b>Total Valid</b>	58	100.00	
<b>Total</b>	58	100.00	

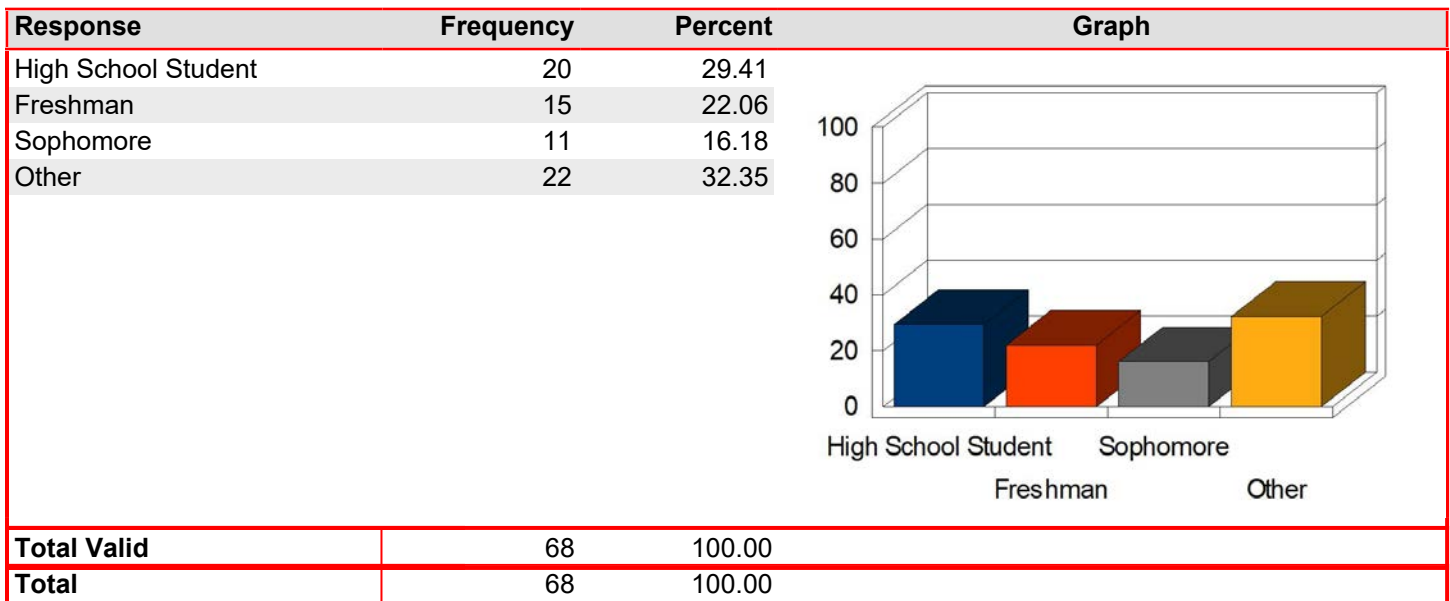
Race

Mean: 1.17

Response	Frequency	Percent	Graph
White	62	88.57	
Black or African American	6	8.57	
Asian	0	0.00	
American Indian or Alaskan Native	2	2.86	
Native Hawaiian or Pacific Islander	0	0.00	
International	0	0.00	
<b>Total Valid</b>	70	100.00	
<b>Total</b>	70	100.00	

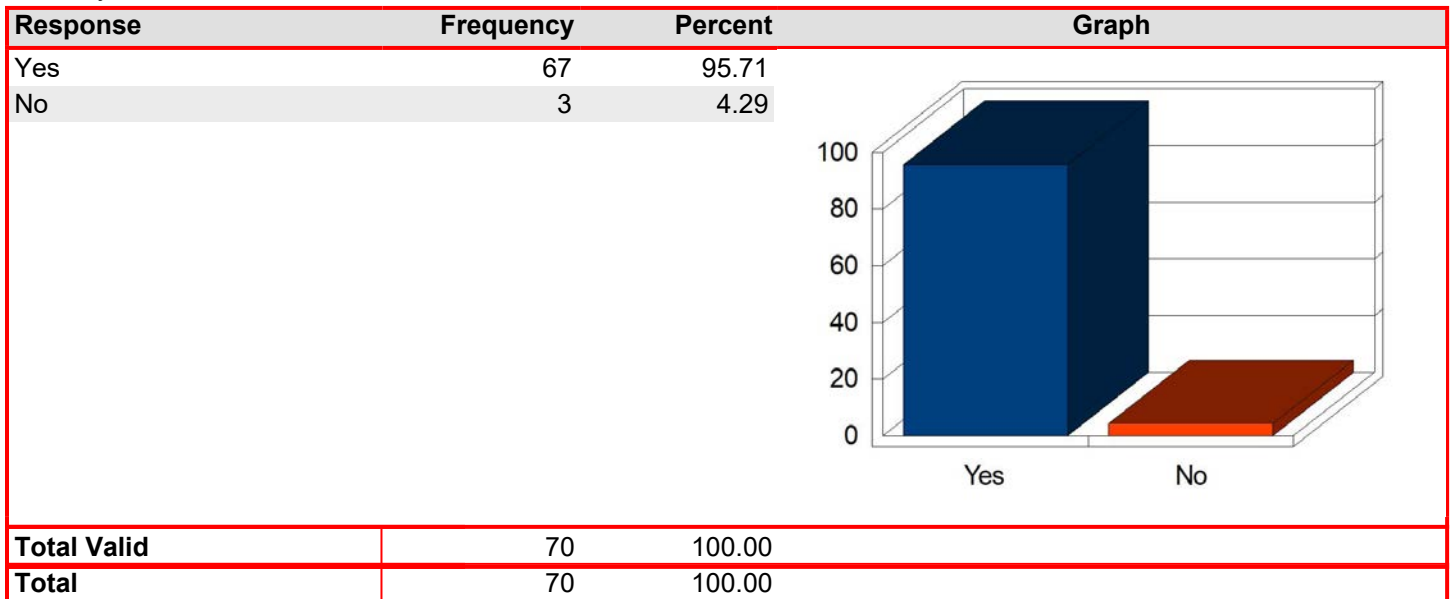
Student Classification:

Mean: 2.51



Would you recommend TVCC to a Friend?

Mean: 1.04



# Trinity Valley Community College

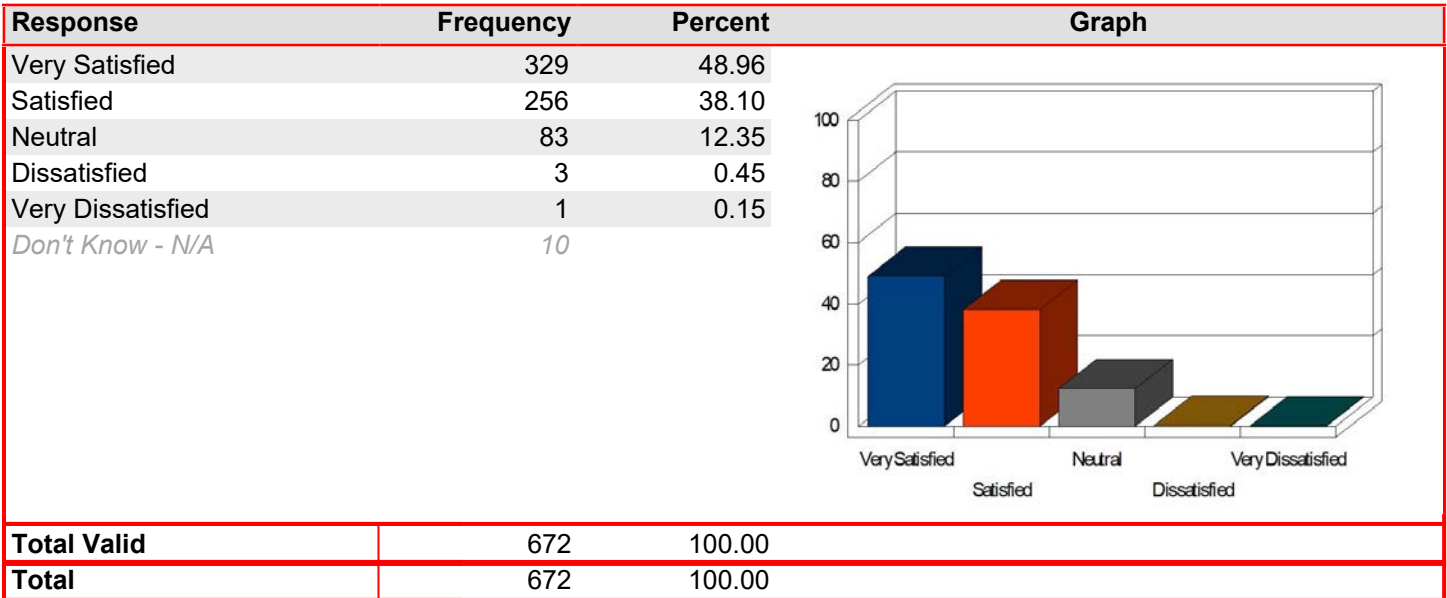
## Student Satisfaction Survey

2018

Terrell

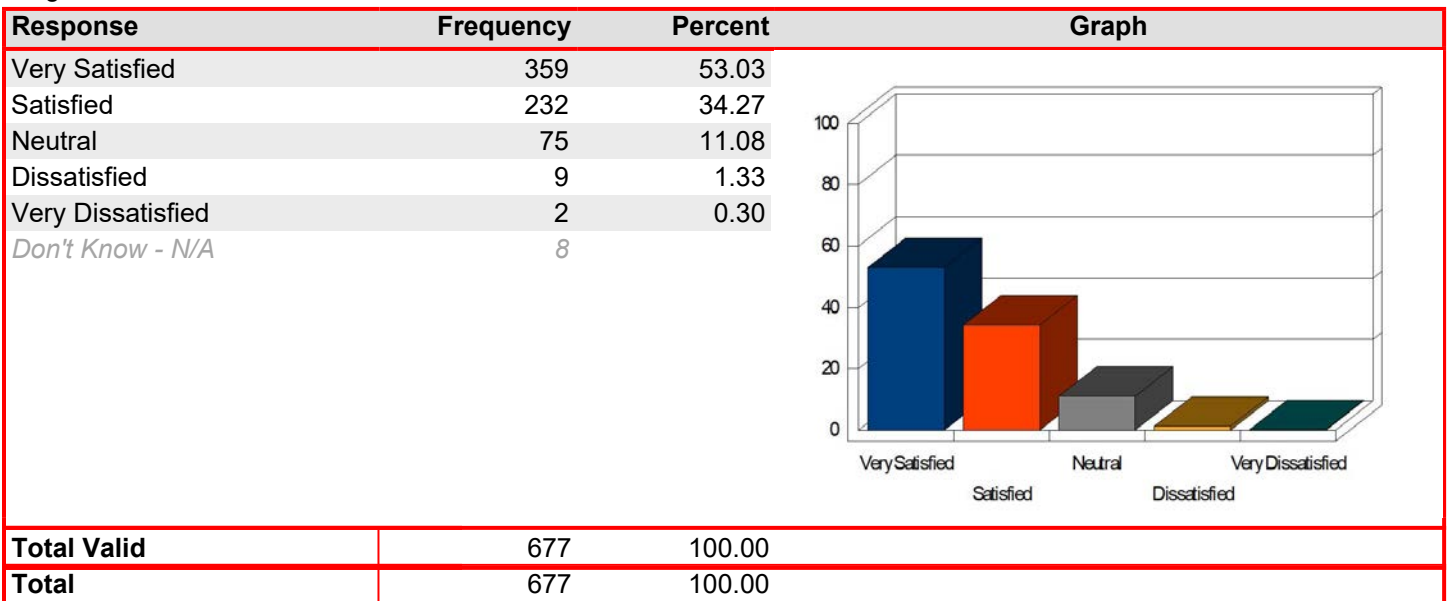
Registration & Admissions - Assistance of staff

Mean: 4.35



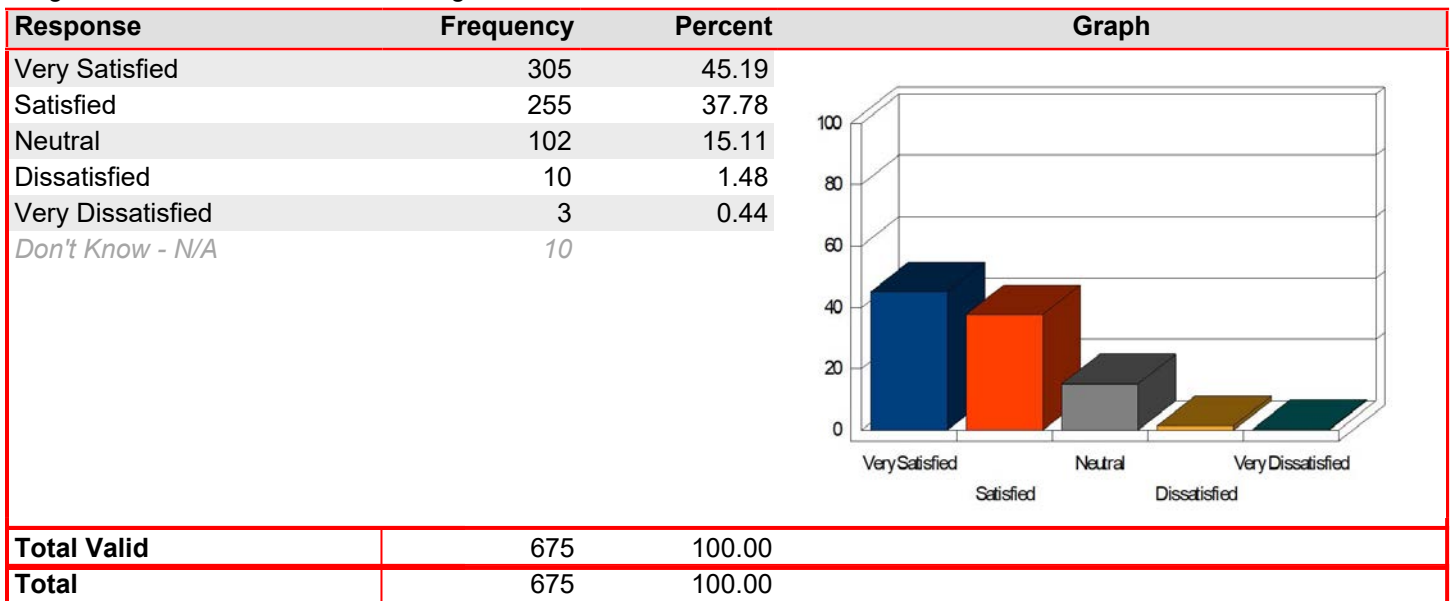
Registration & Admissions - Friendliness of staff

Mean: 4.38



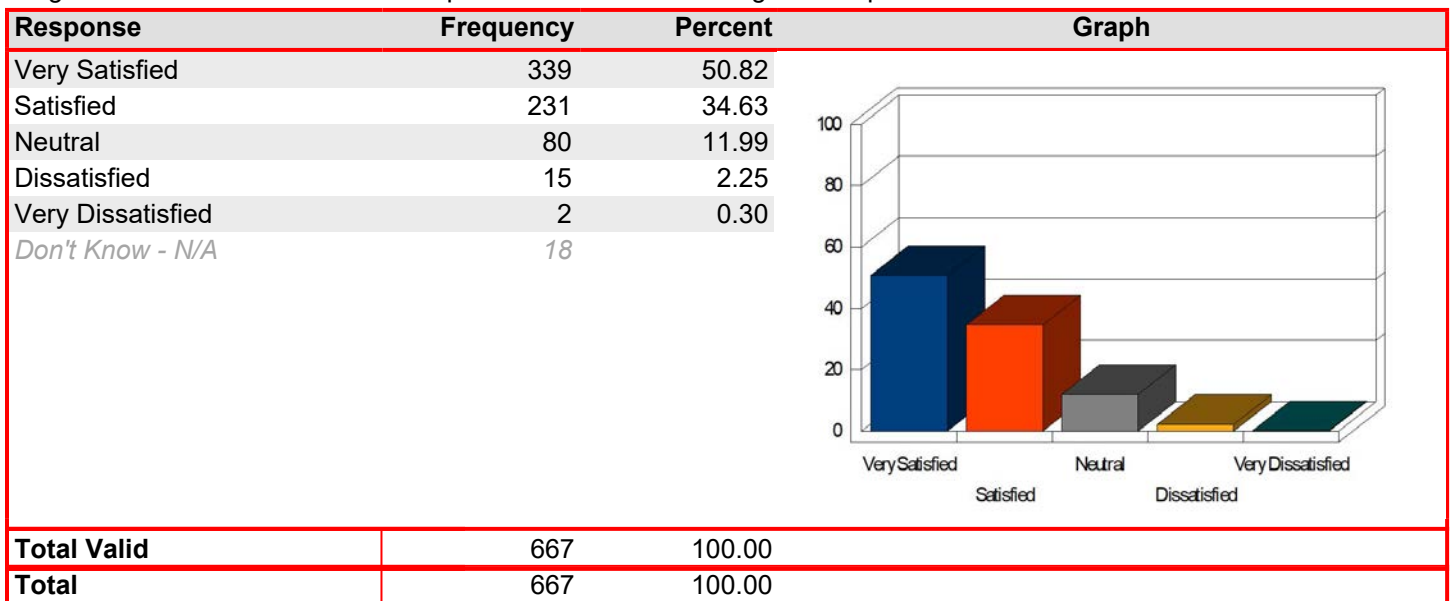
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.26



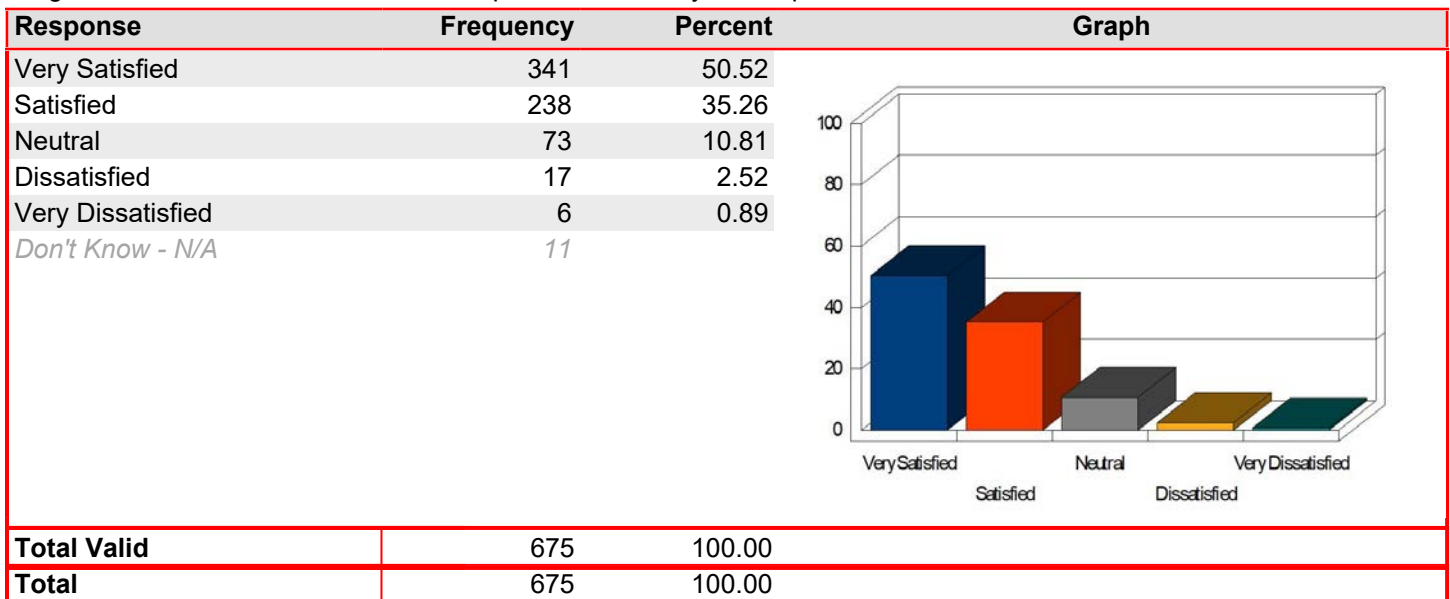
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 4.33



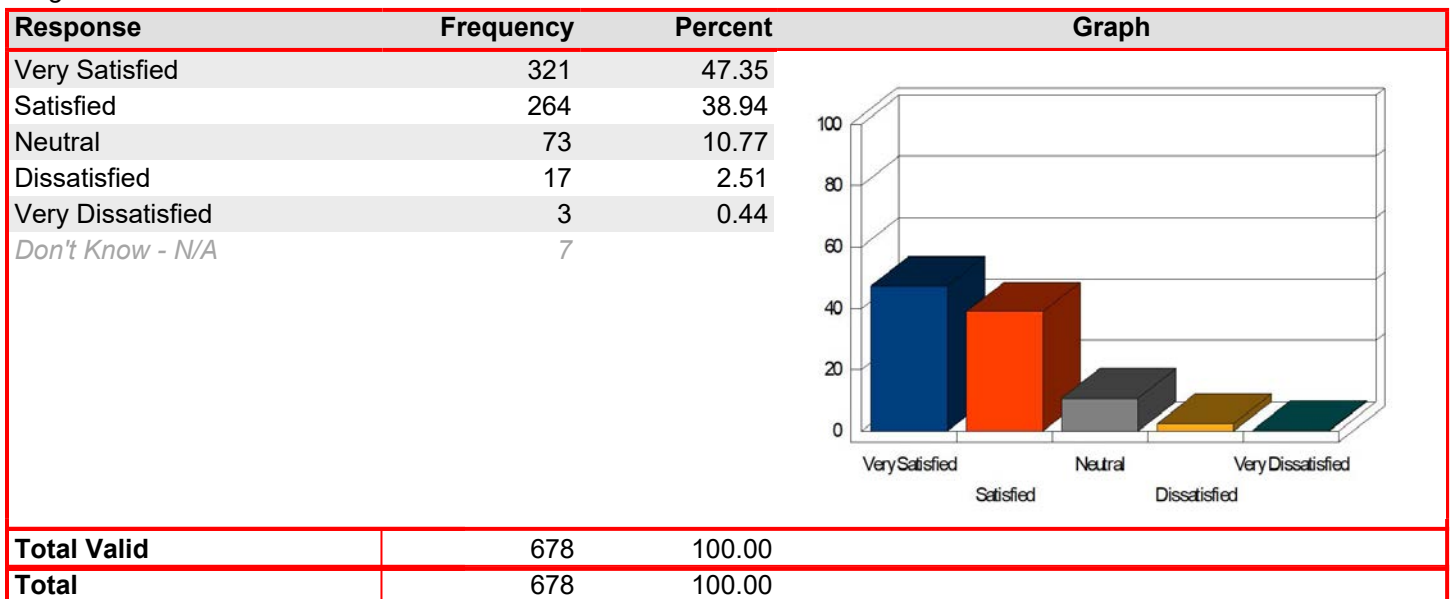
Registration & Admissions - Admissions process was easy to complete

Mean: 4.32



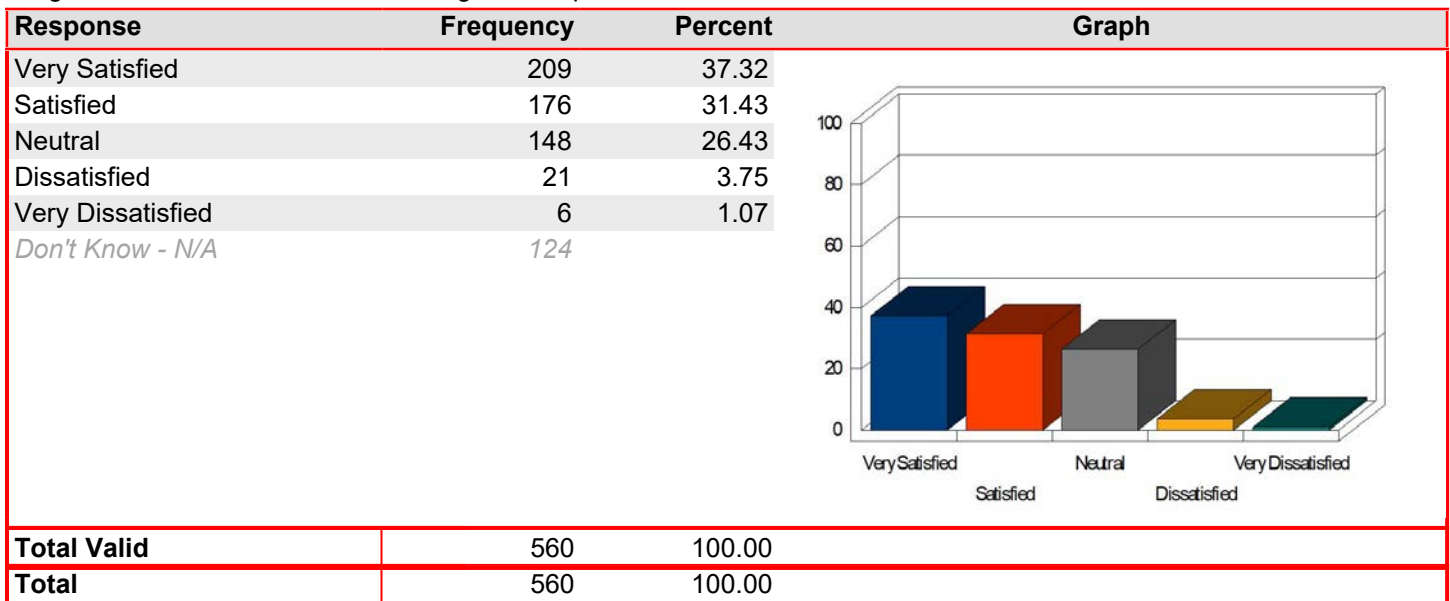
Registration & Admissions - Information I received was understandable

Mean: 4.30



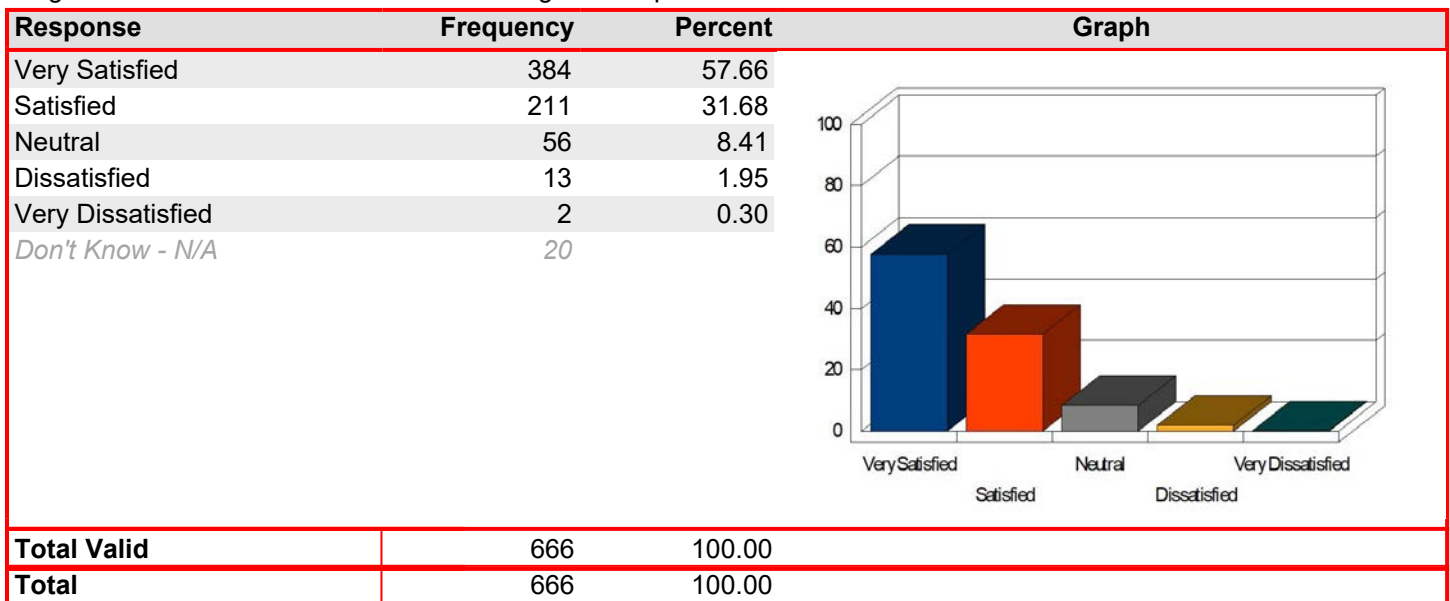
## Registration &amp; Admissions - Online registration process

Mean: 4.00



## Registration &amp; Admissions - Face-to-Face registration process

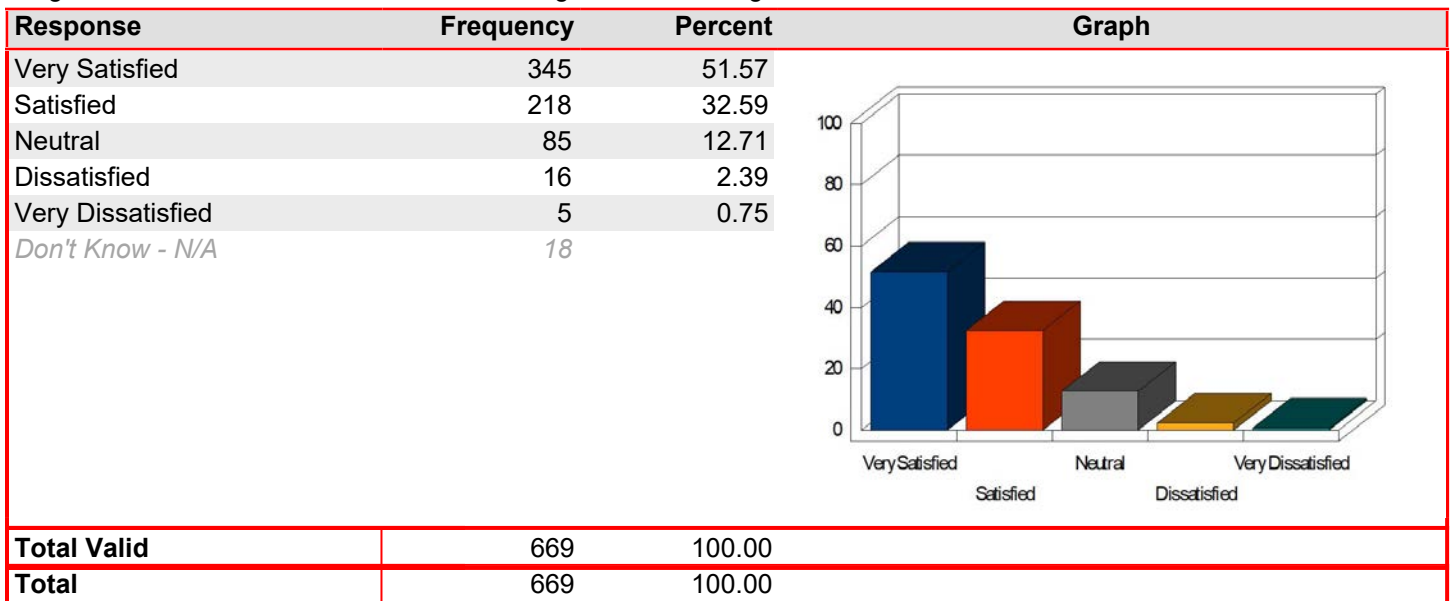
Mean: 4.44





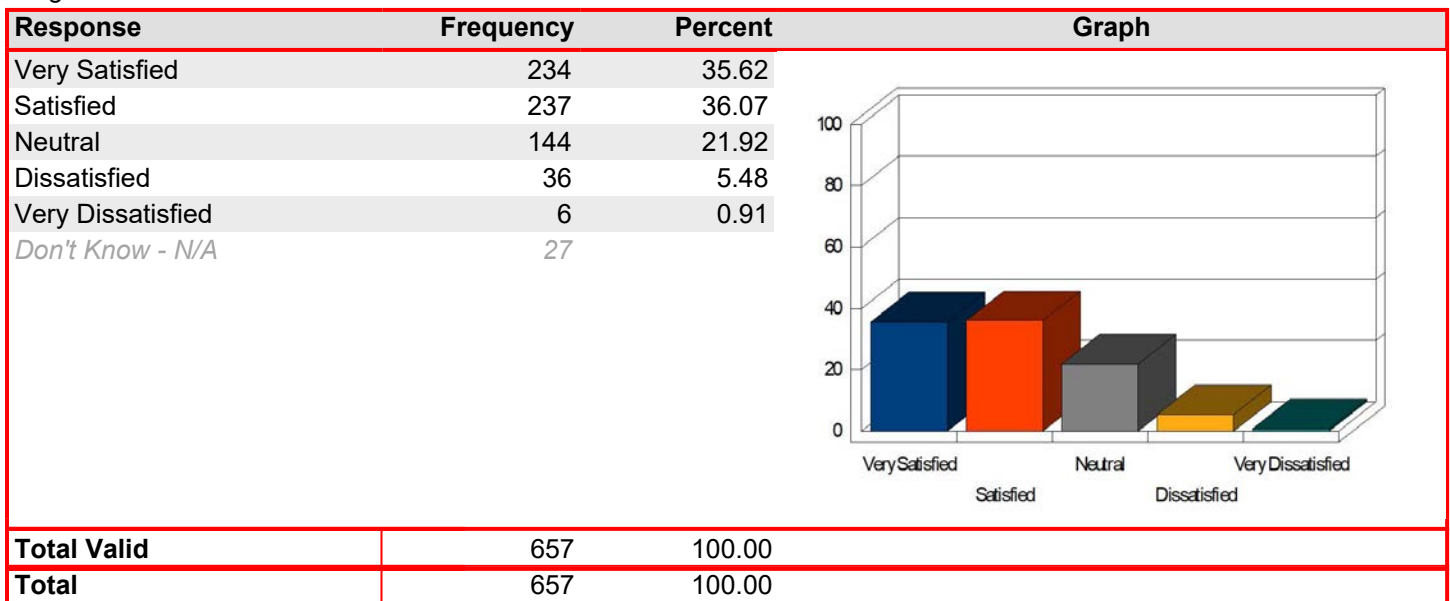
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.32



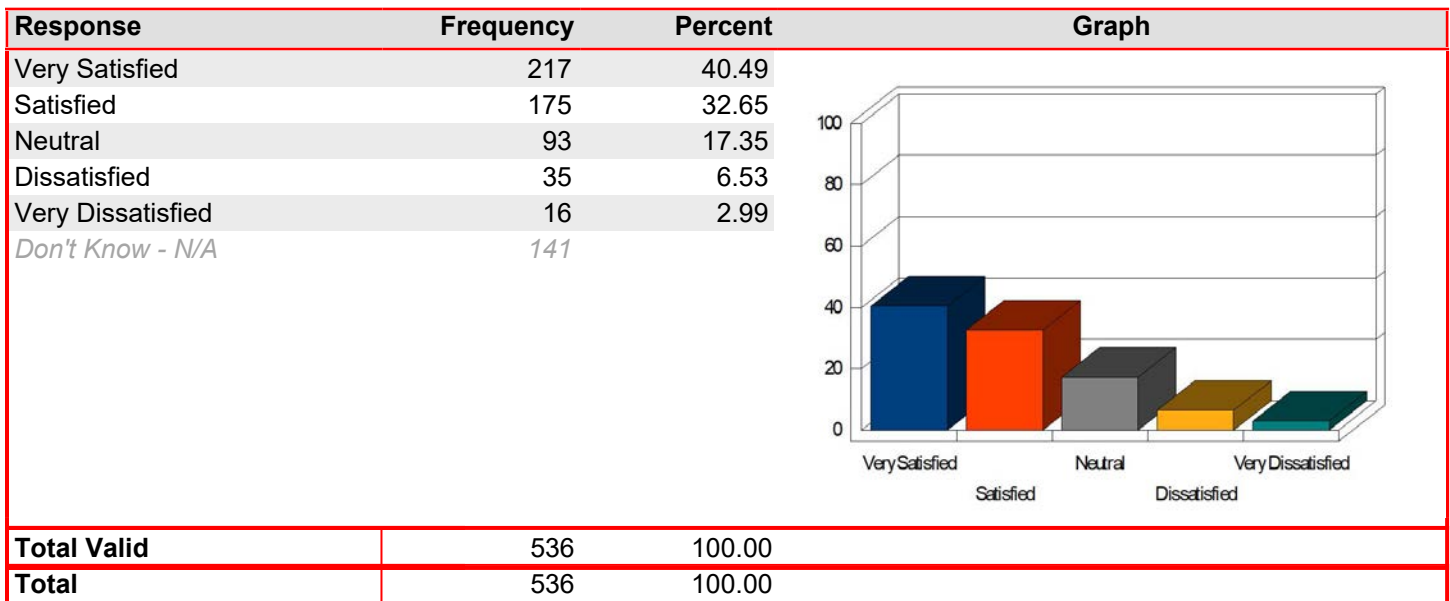
## Registration &amp; Admissions - Website information

Mean: 4.00



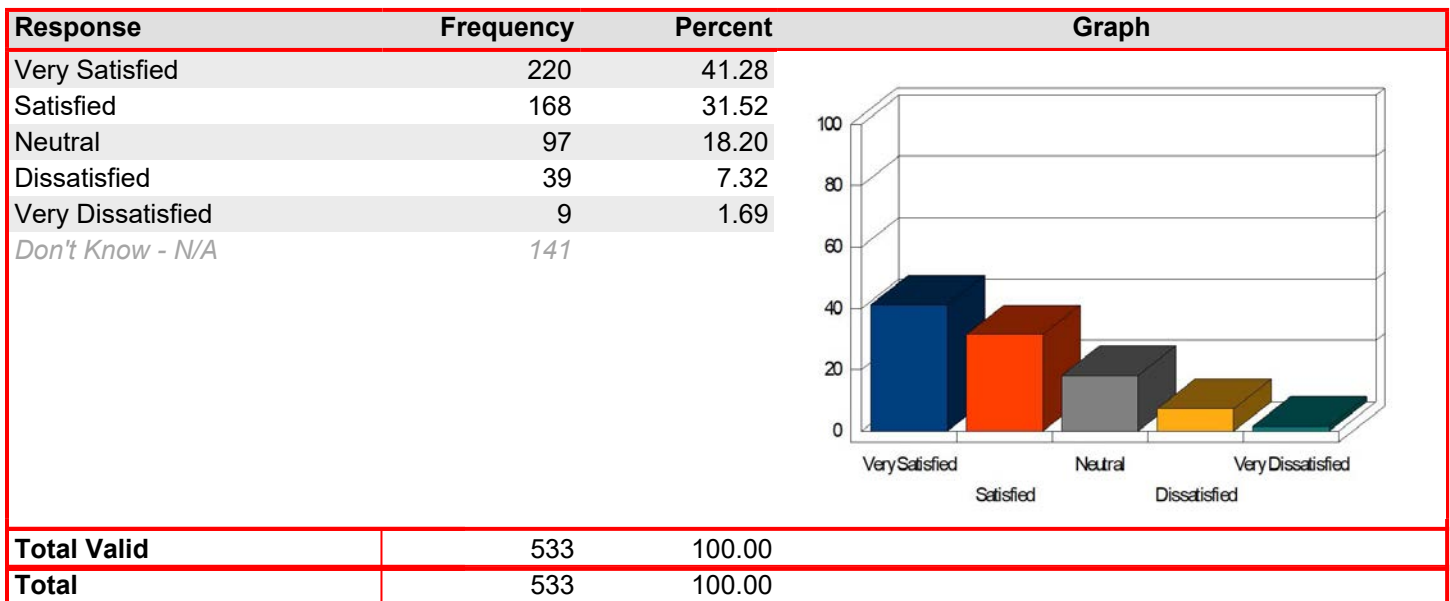
## Financial Aid - Assistance of staff

Mean: 4.01



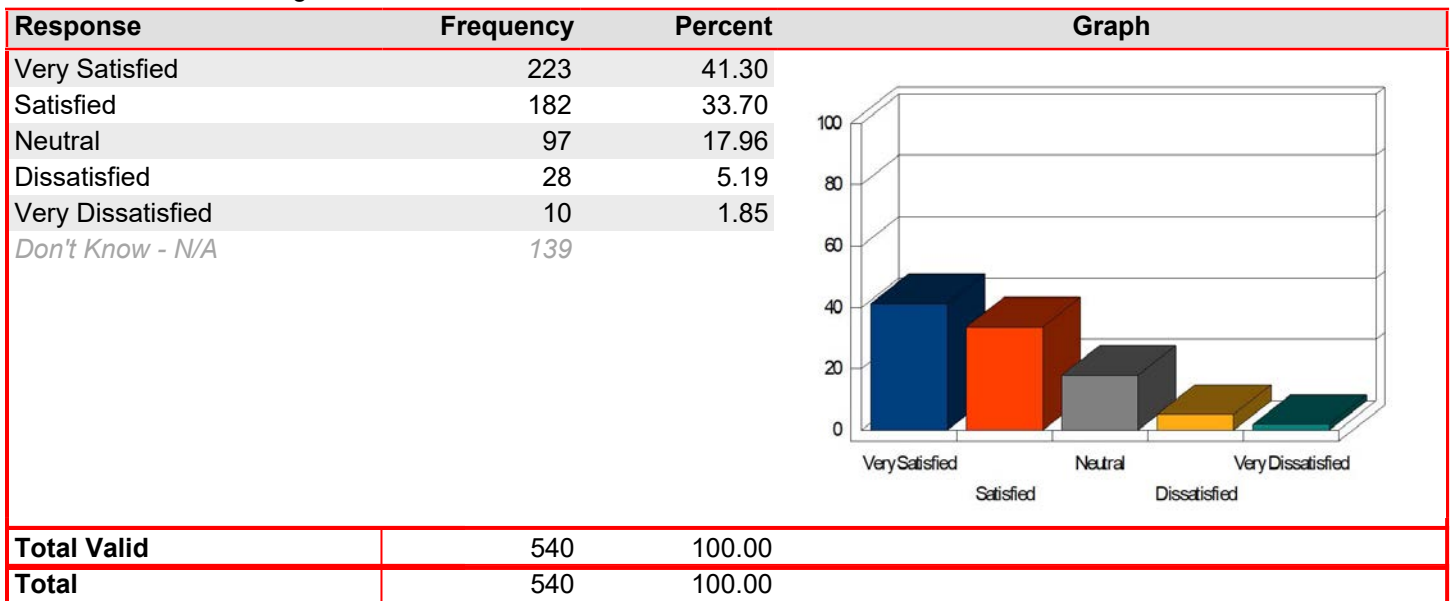
## Financial Aid - Friendliness of staff

Mean: 4.03



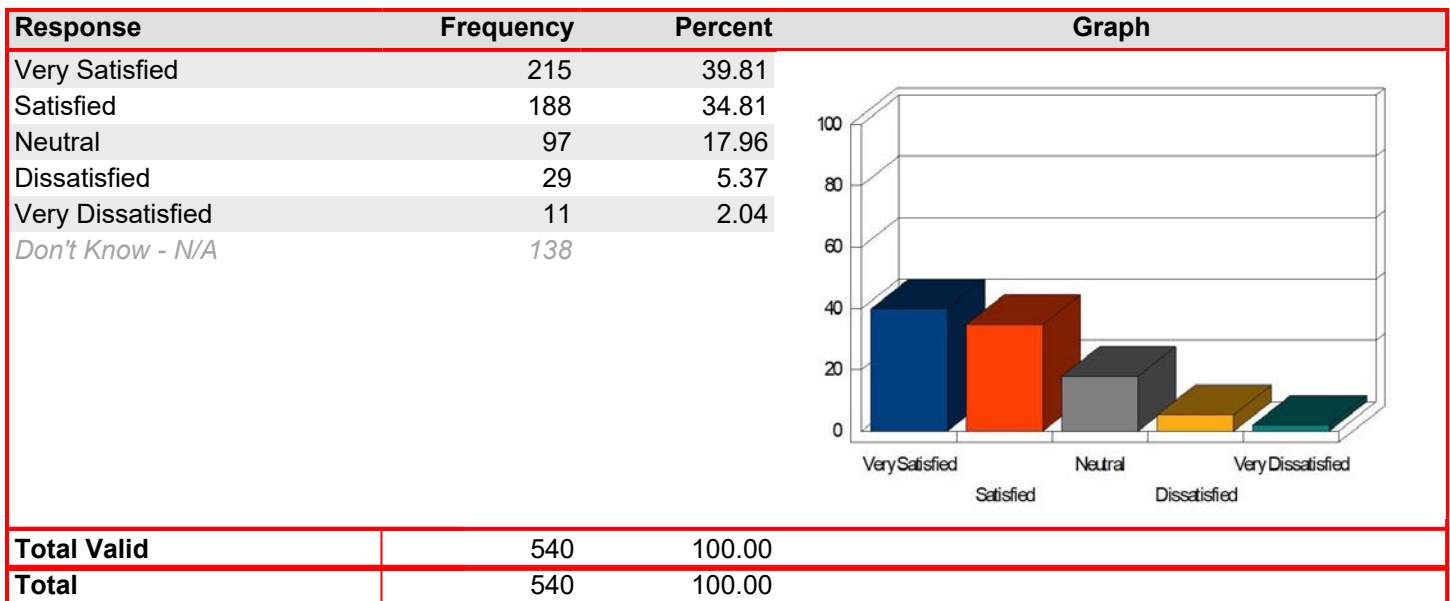
## Financial Aid - Knowledge of staff

Mean: 4.07



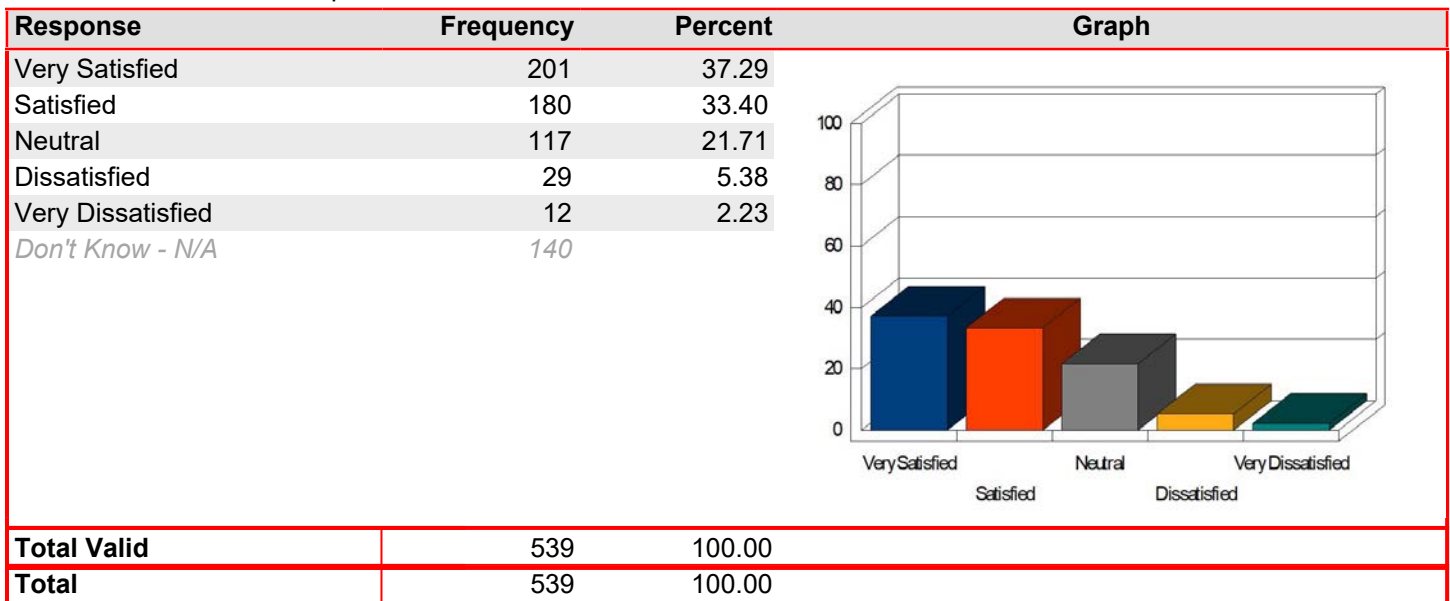
## Financial Aid - Information received is accurate

Mean: 4.05



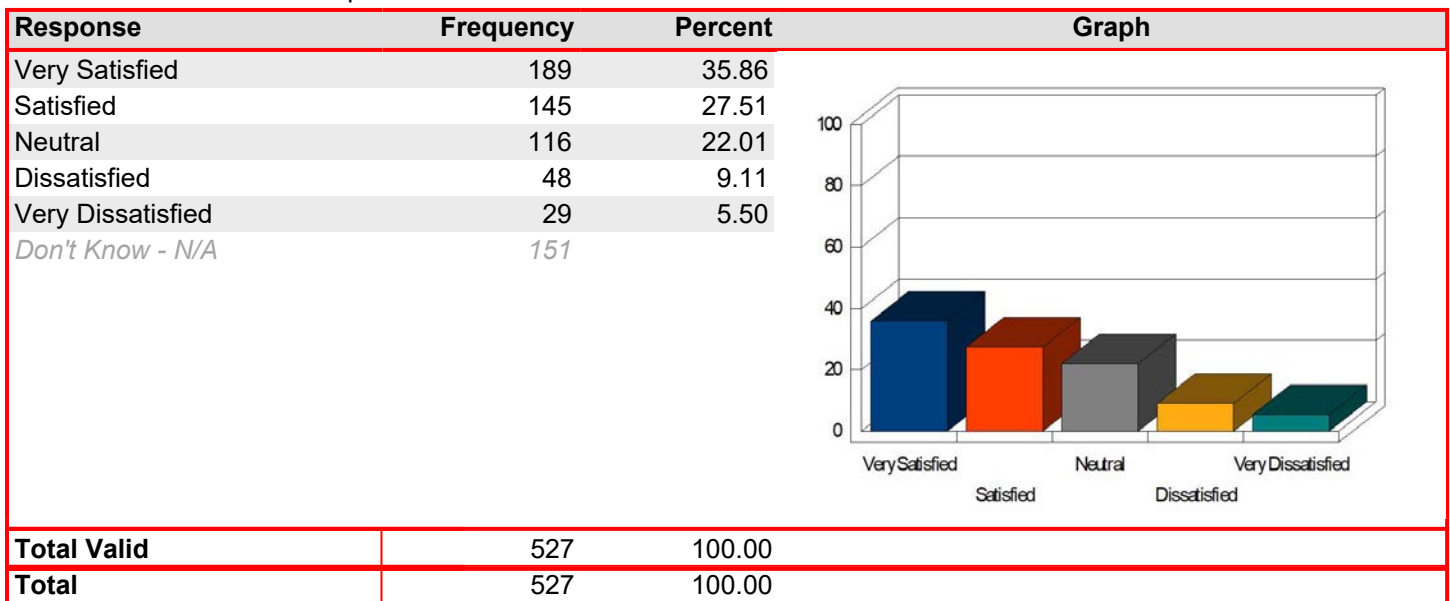
Financial Aid - Information presented is understandable

Mean: 3.98



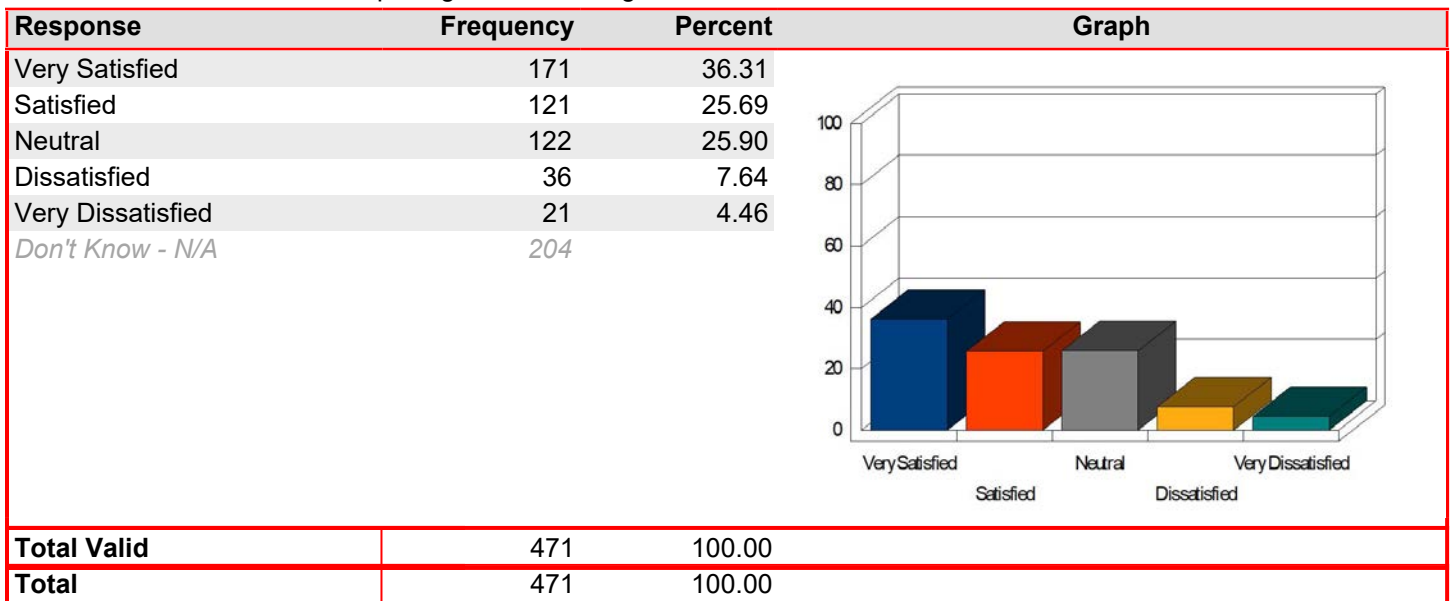
Financial Aid - Financial aid process

Mean: 3.79



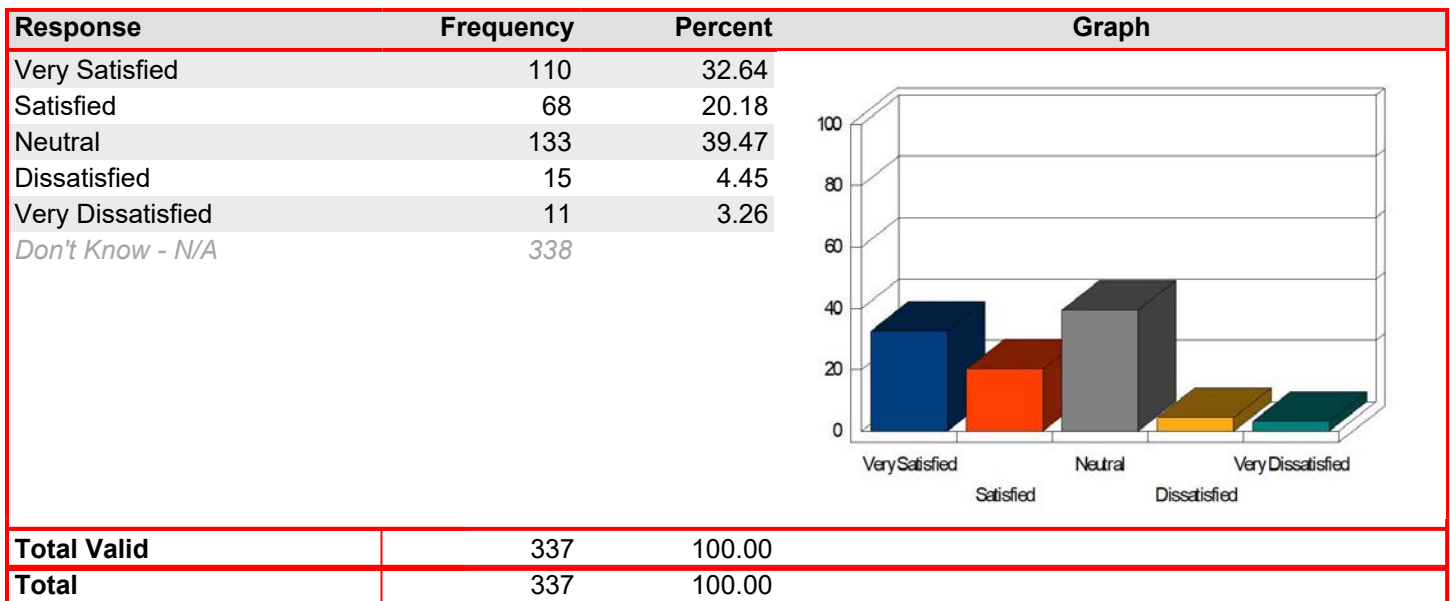
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 3.82



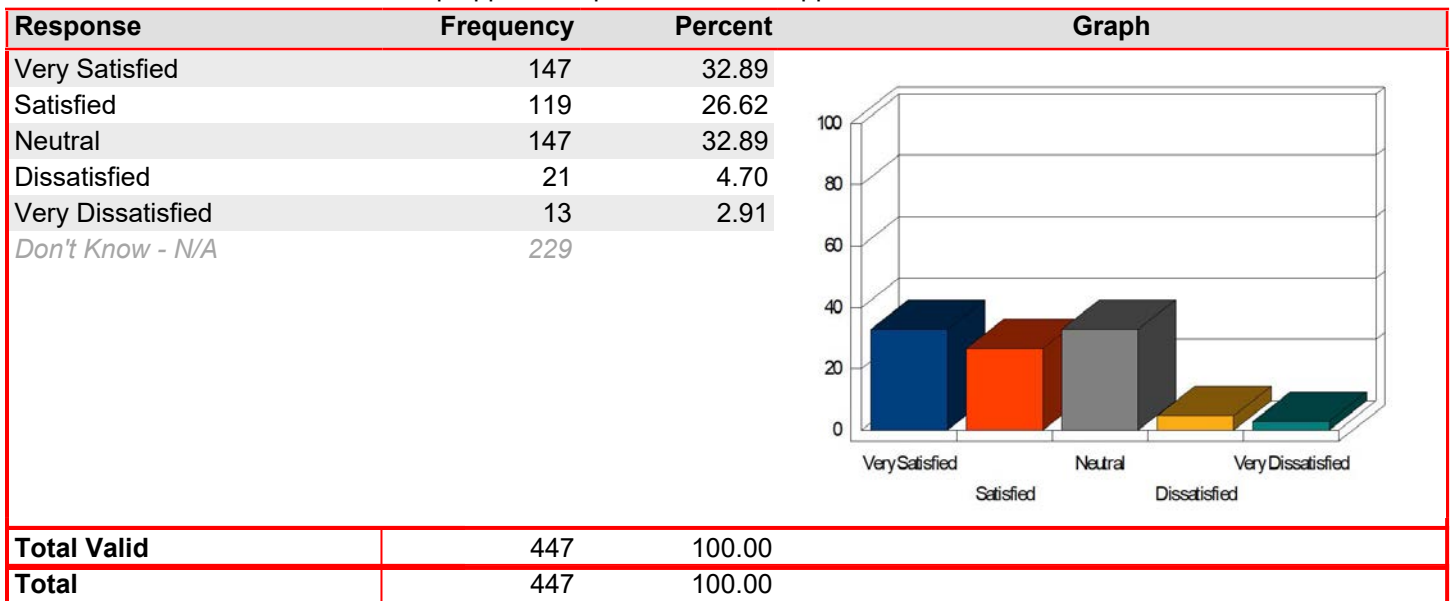
## Financial Aid - Assistance for Veteran benefits

Mean: 3.74



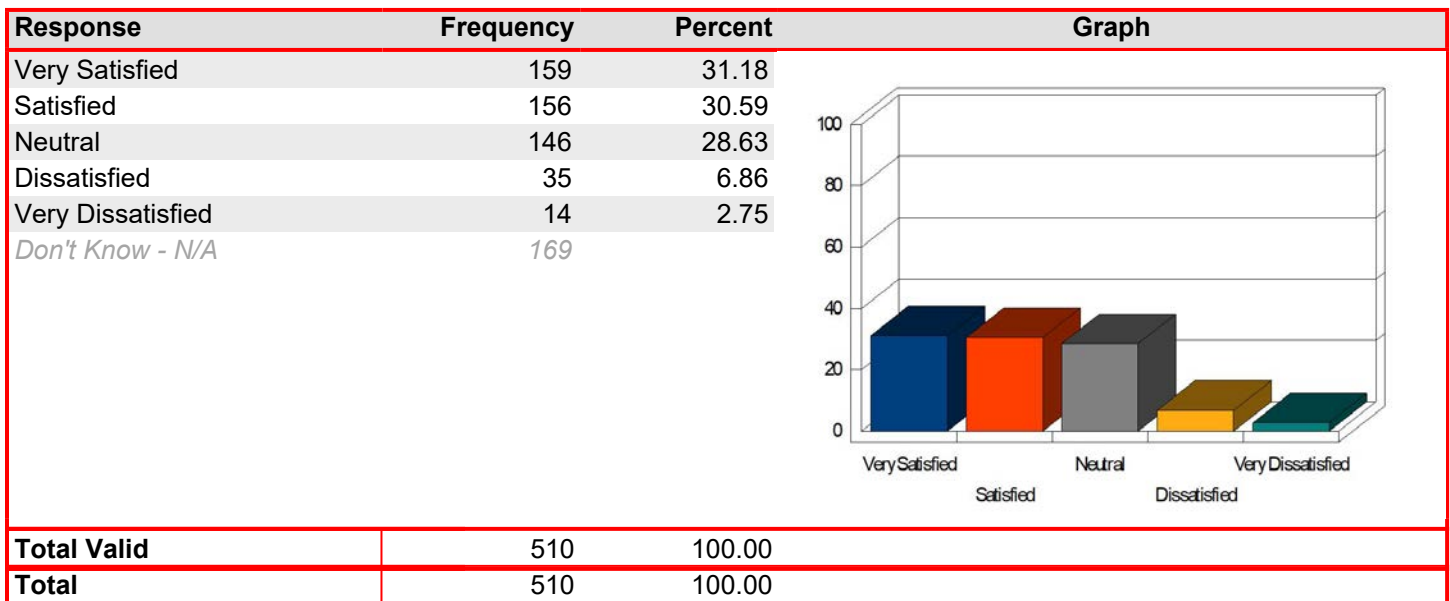
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 3.82



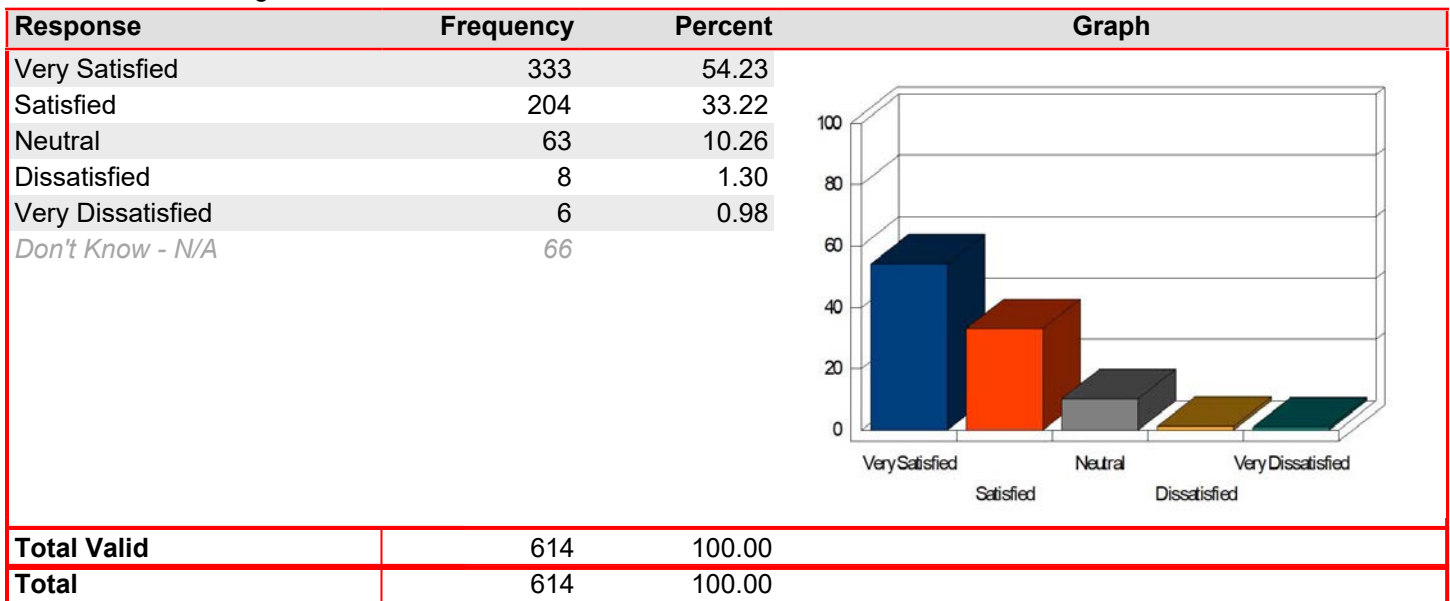
## Financial Aid - Website information

Mean: 3.81



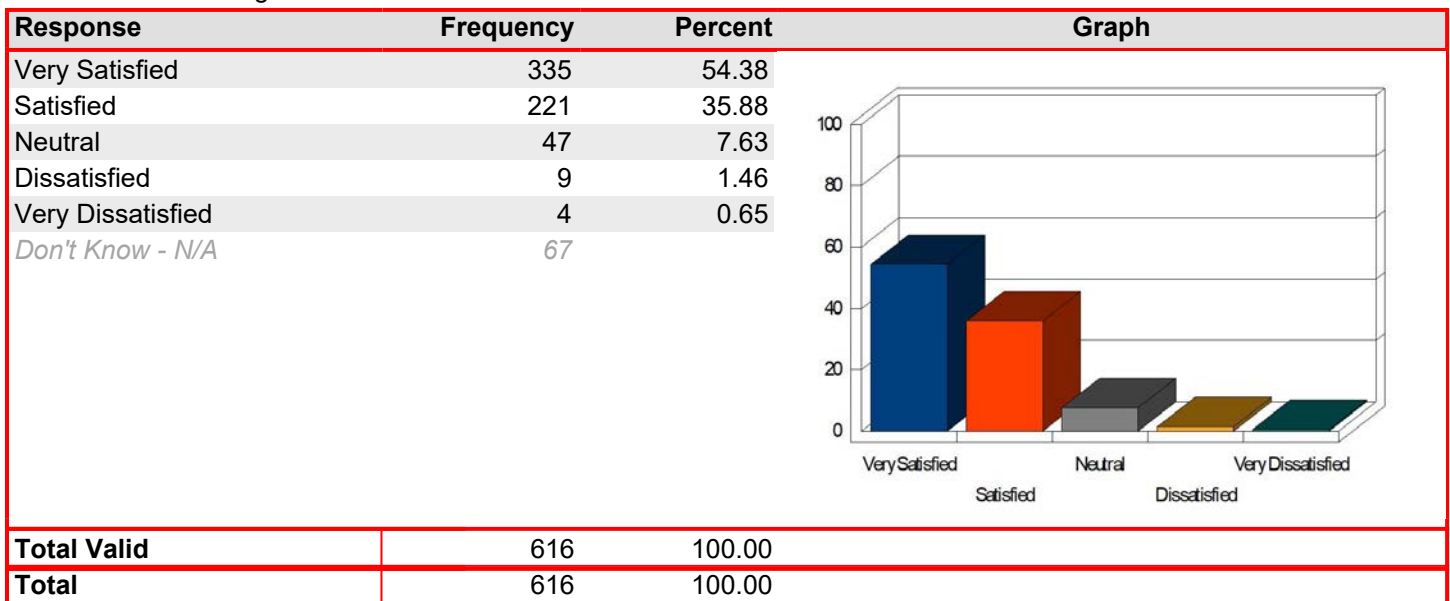
## Guidance/Counseling - Assistance of staff

Mean: 4.38



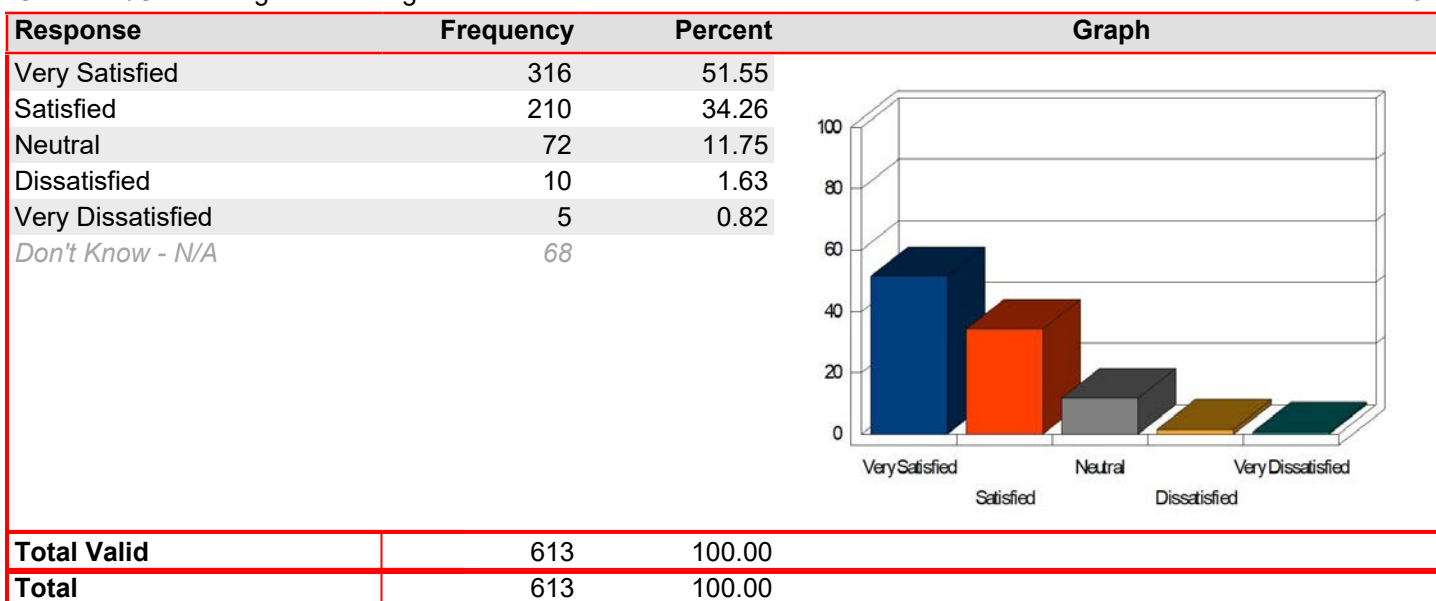
## Guidance/Counseling - Friendliness of staff

Mean: 4.42



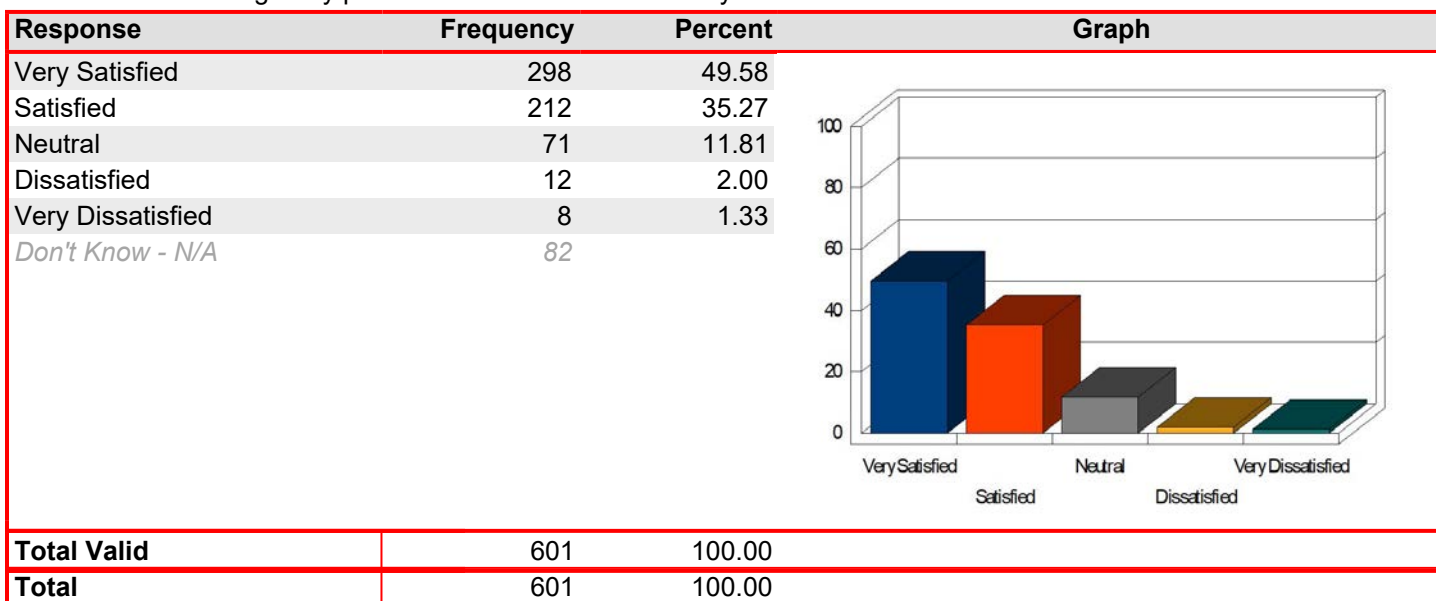
## Guidance/Counseling - Knowledge of staff

Mean: 4.34



## Guidance/Counseling - My problems are resolved effectively

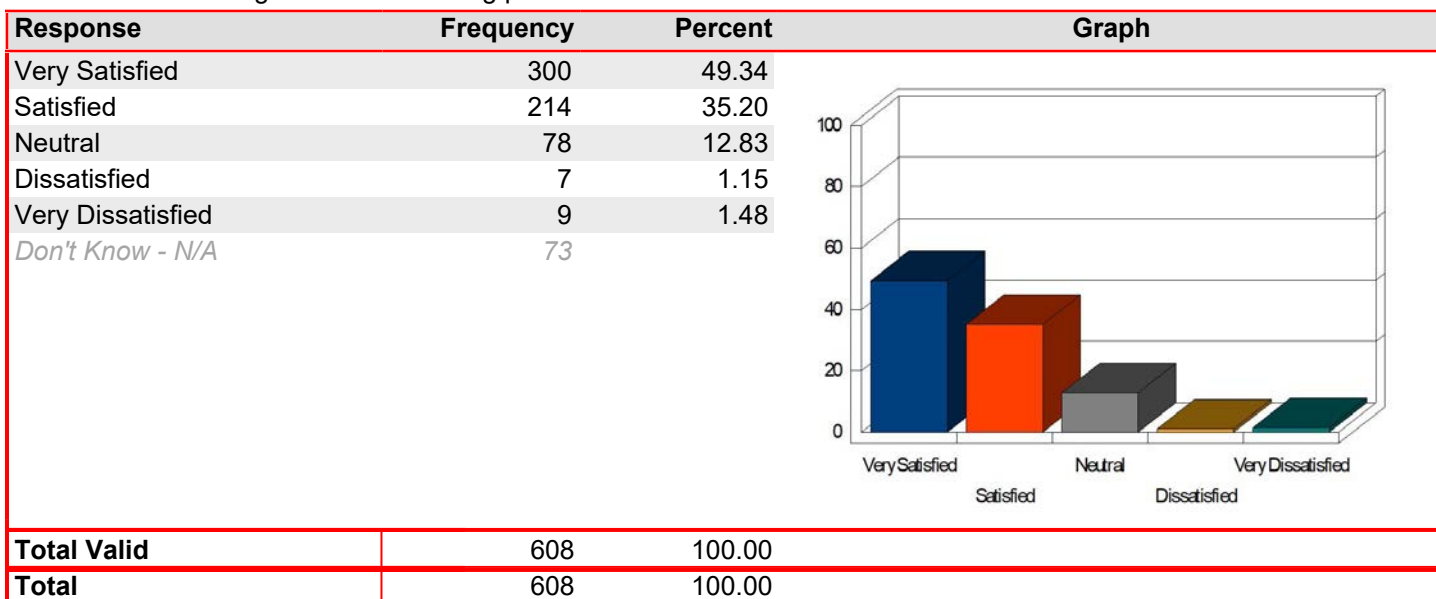
Mean: 4.30





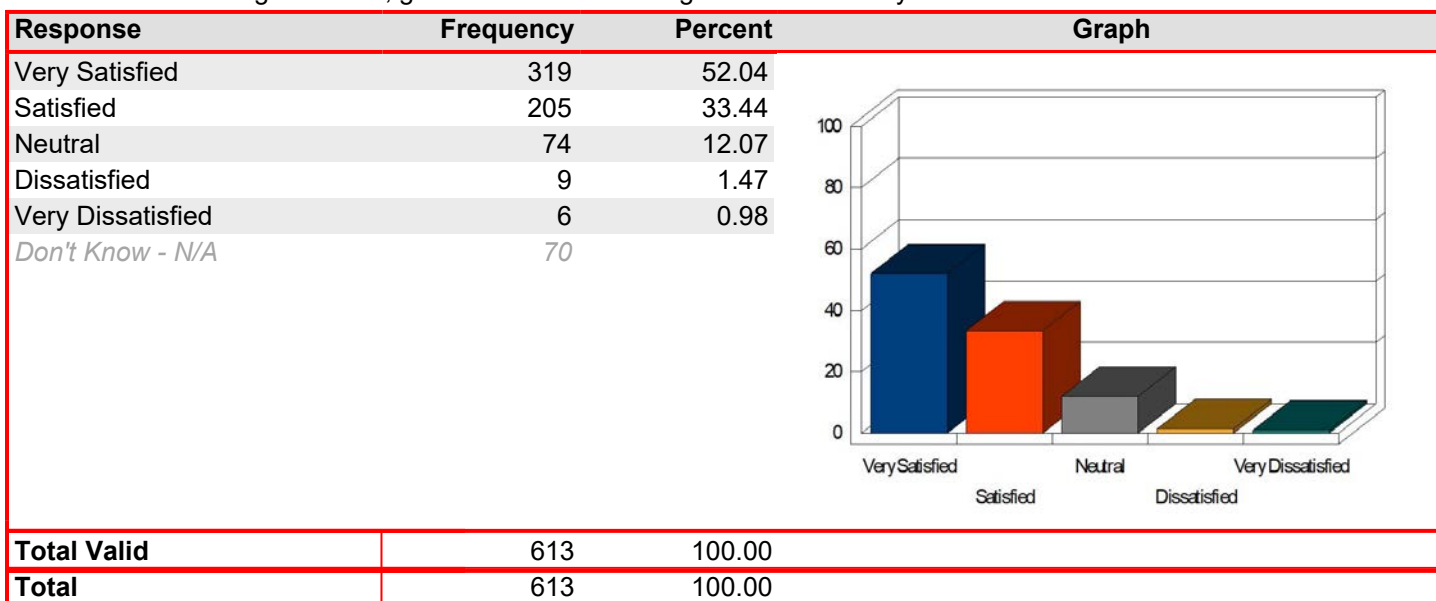
## Guidance/Counseling - Student advising process

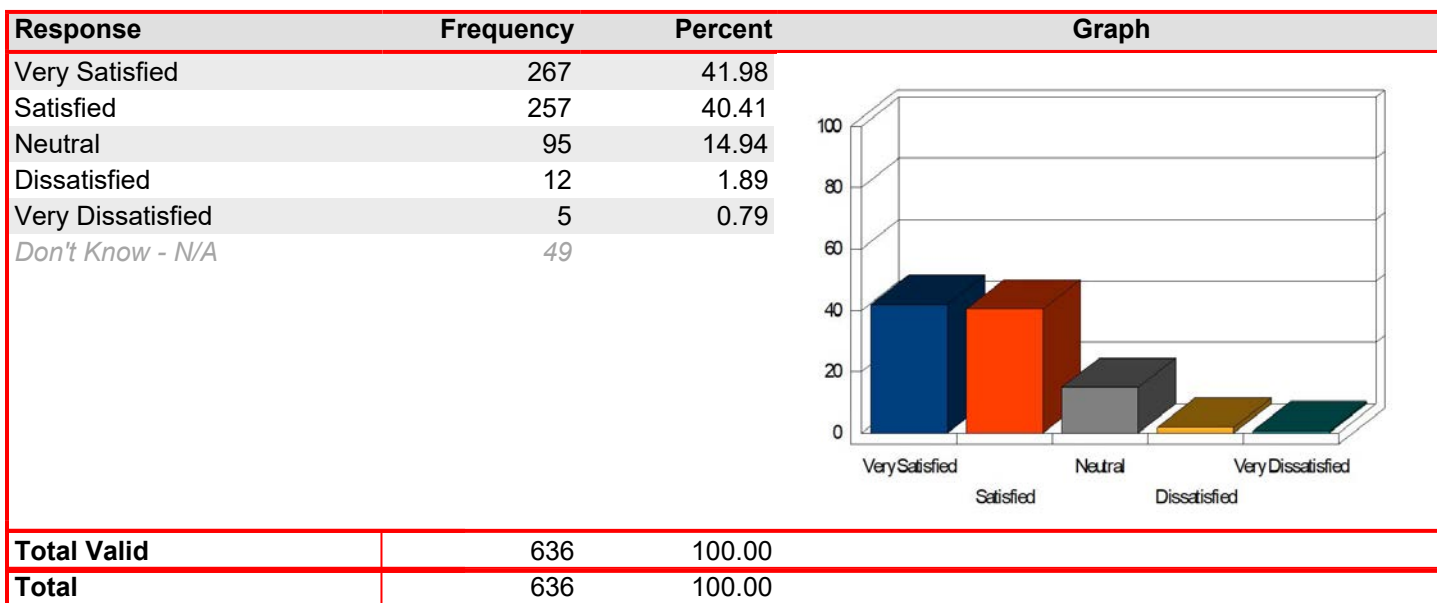
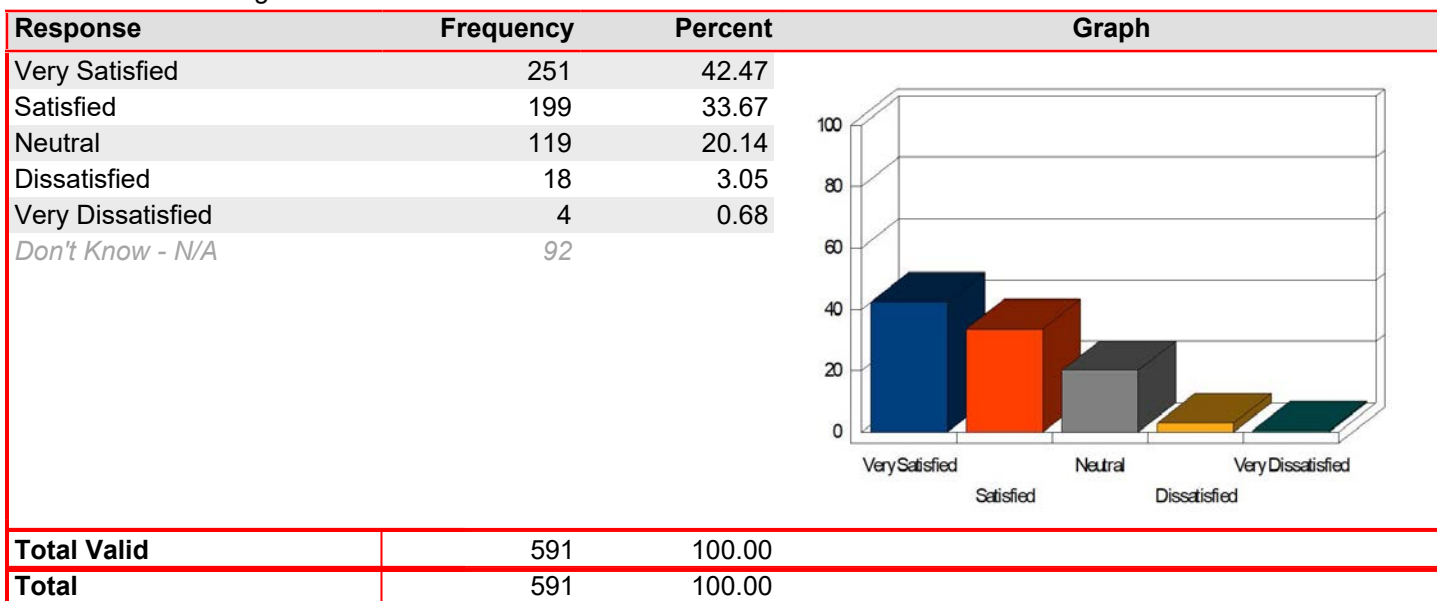
Mean: 4.30



## Guidance/Counseling - Overall, guidance and counseling services meet my needs

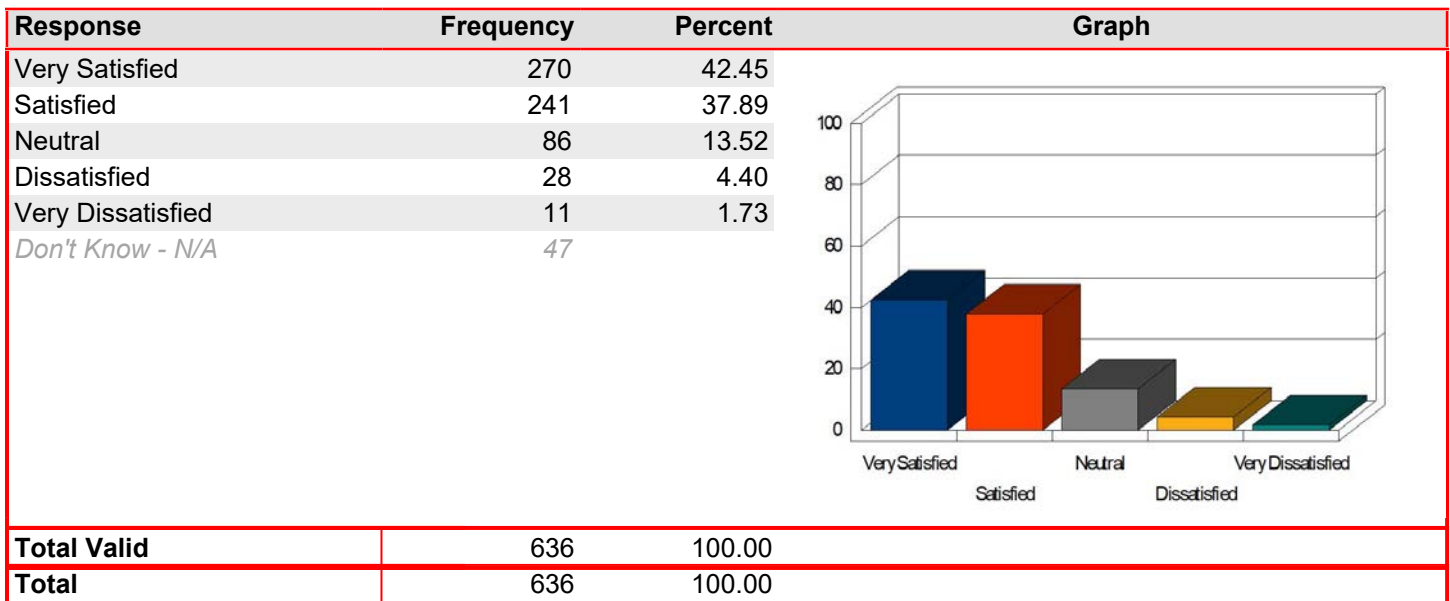
Mean: 4.34





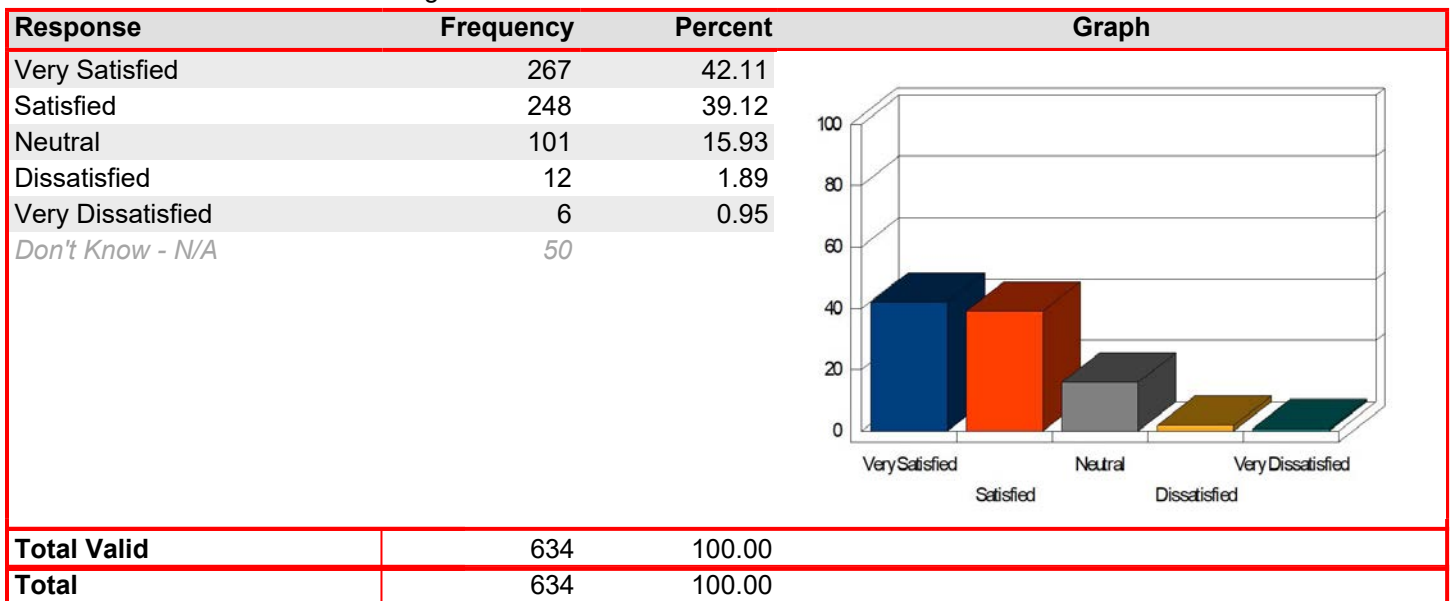
## Business Office/Cashier - Friendliness of staff

Mean: 4.15



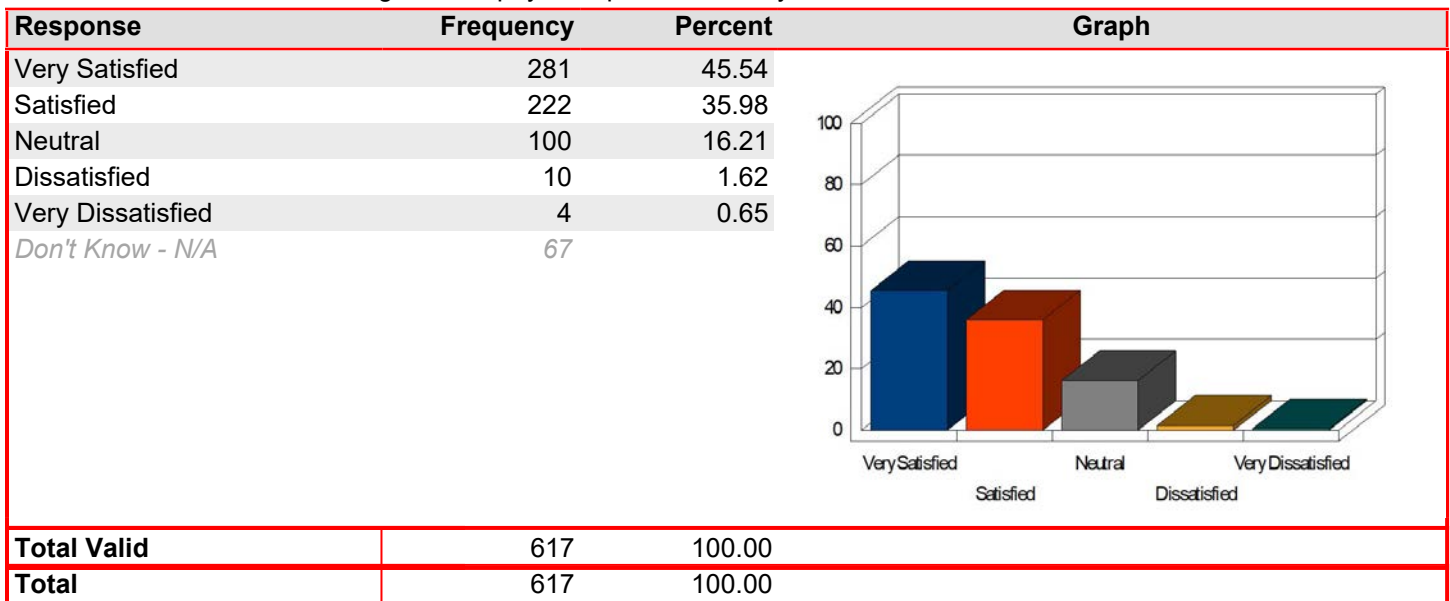
## Business Office/Cashier - Knowledge of staff

Mean: 4.20



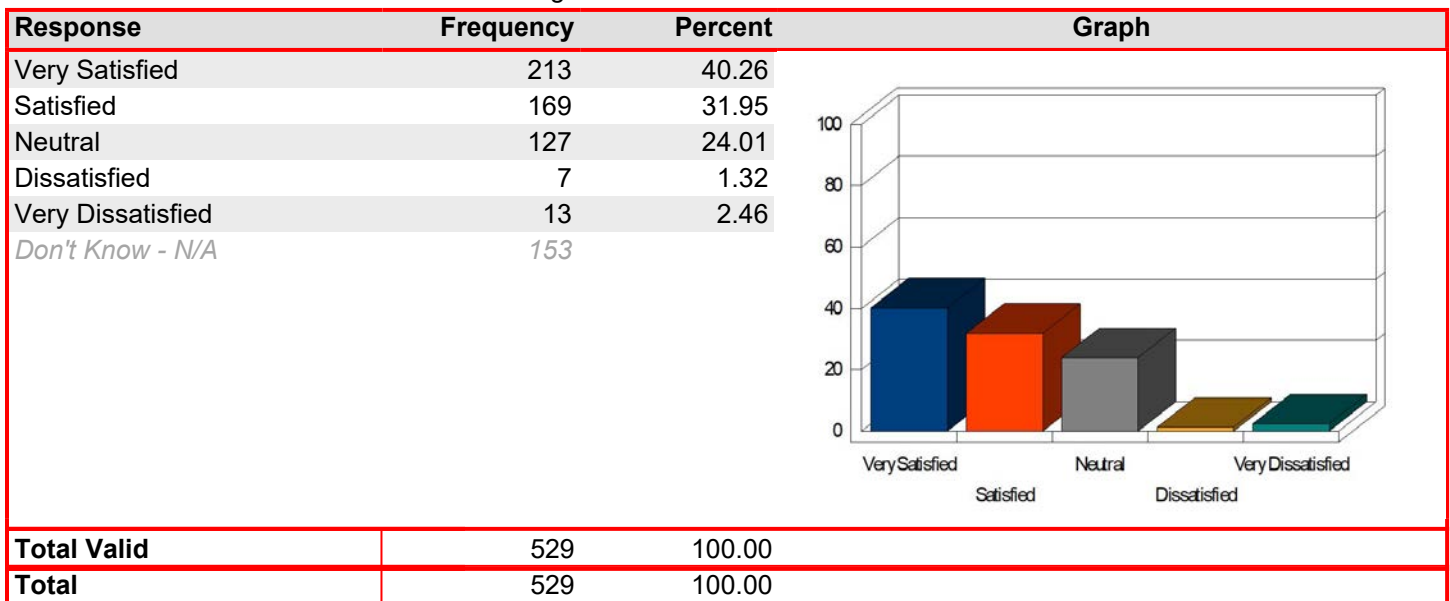
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.24



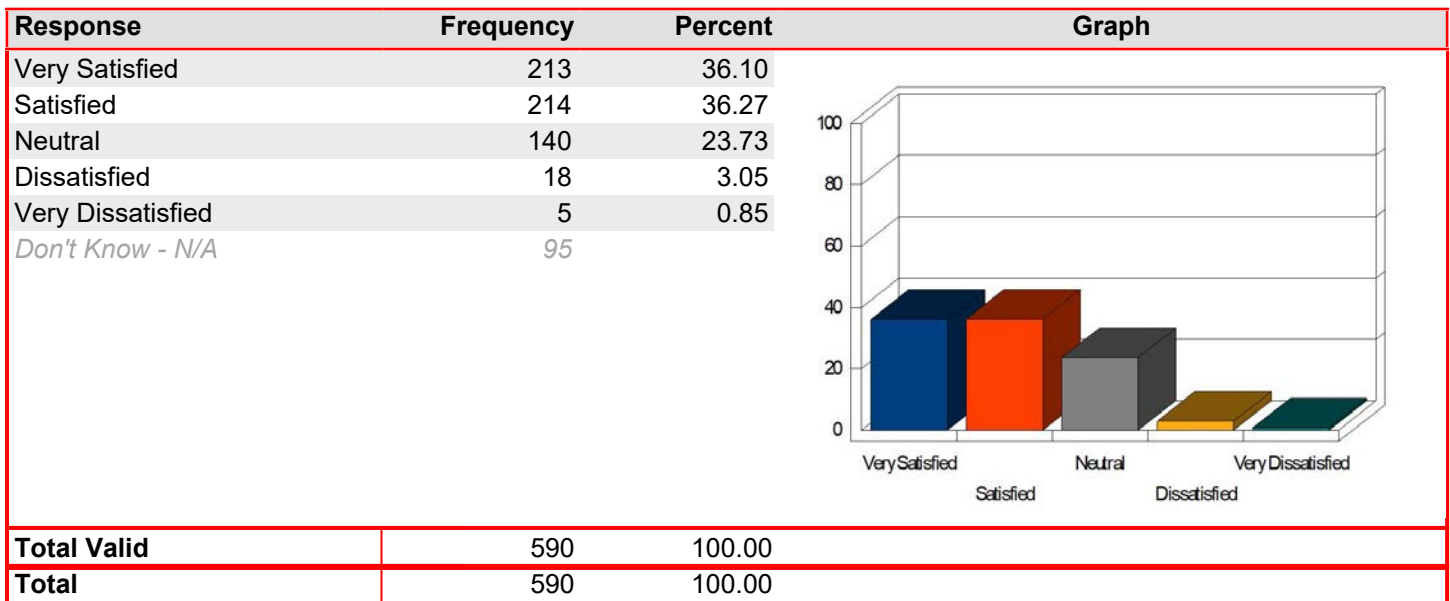
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.06



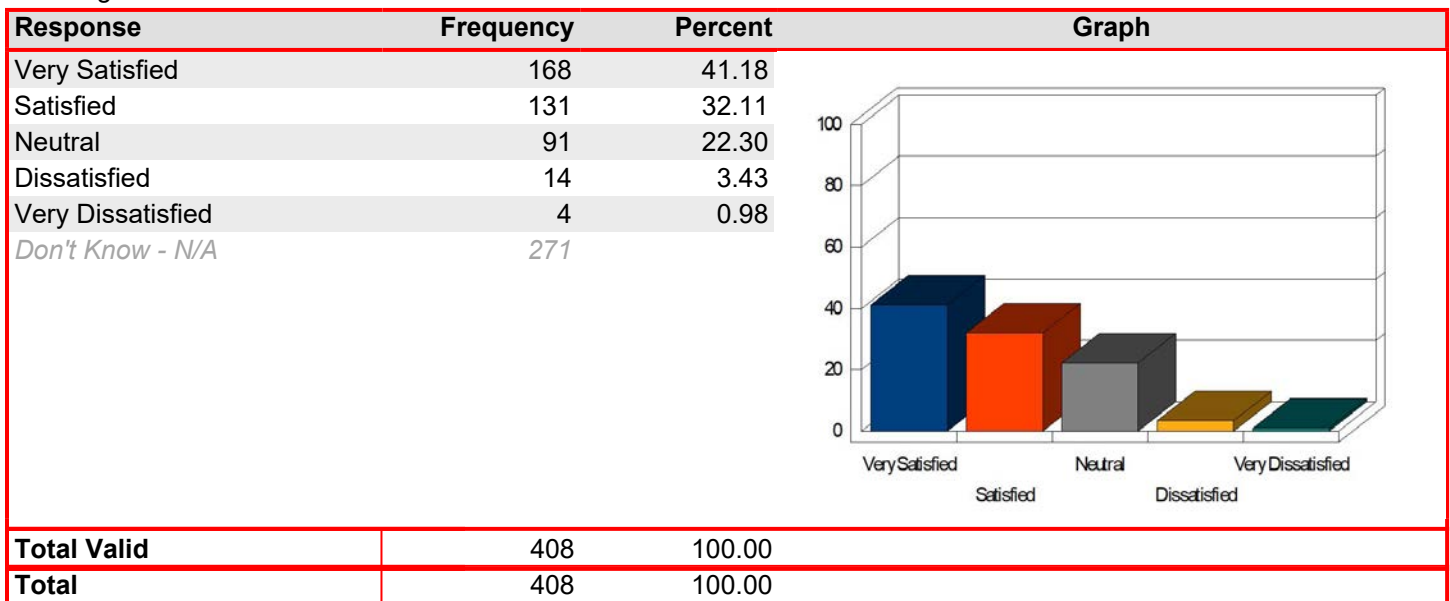
## Business Office/Cashier - Website information

Mean: 4.04



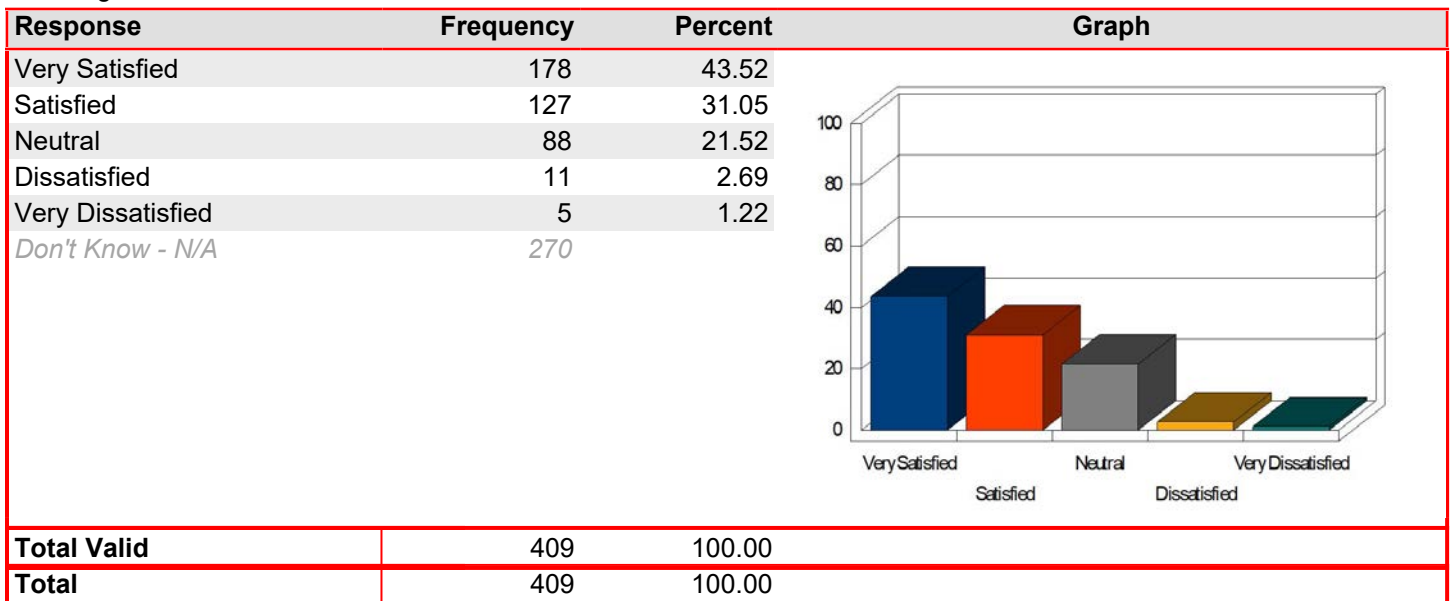
## Tutoring/CAPS - Assistance of staff

Mean: 4.09



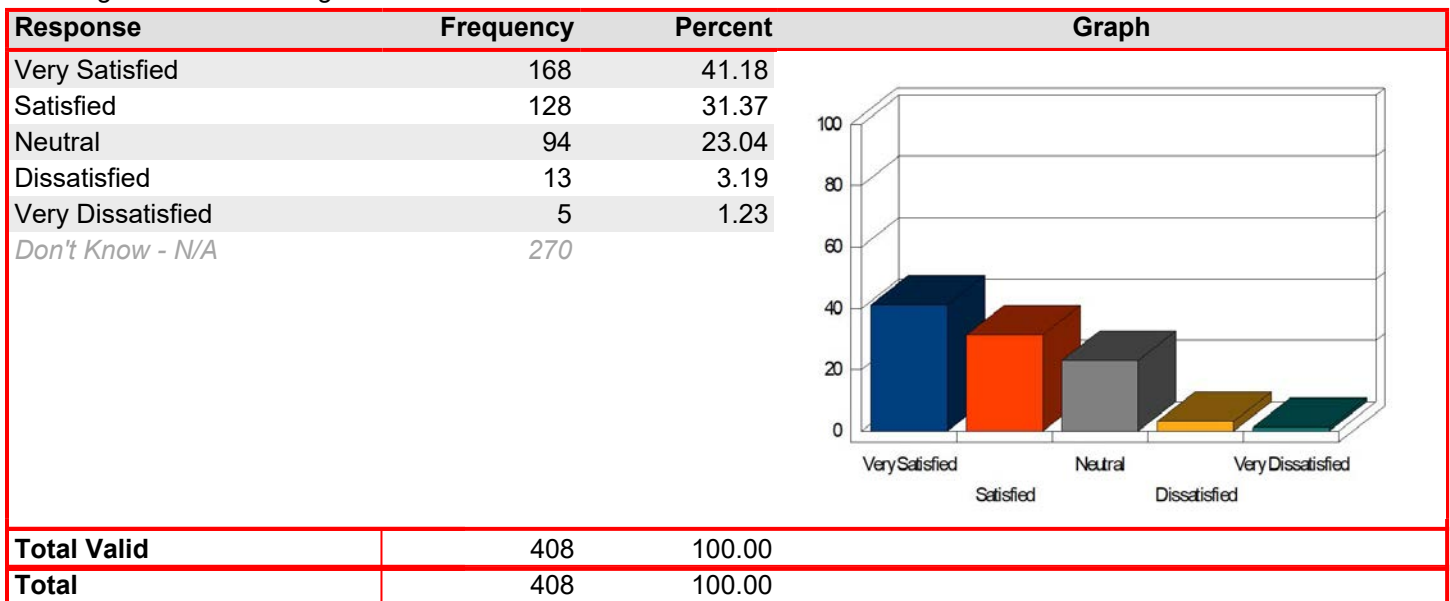
## Tutoring/CAPS - Friendliness of staff

Mean: 4.13



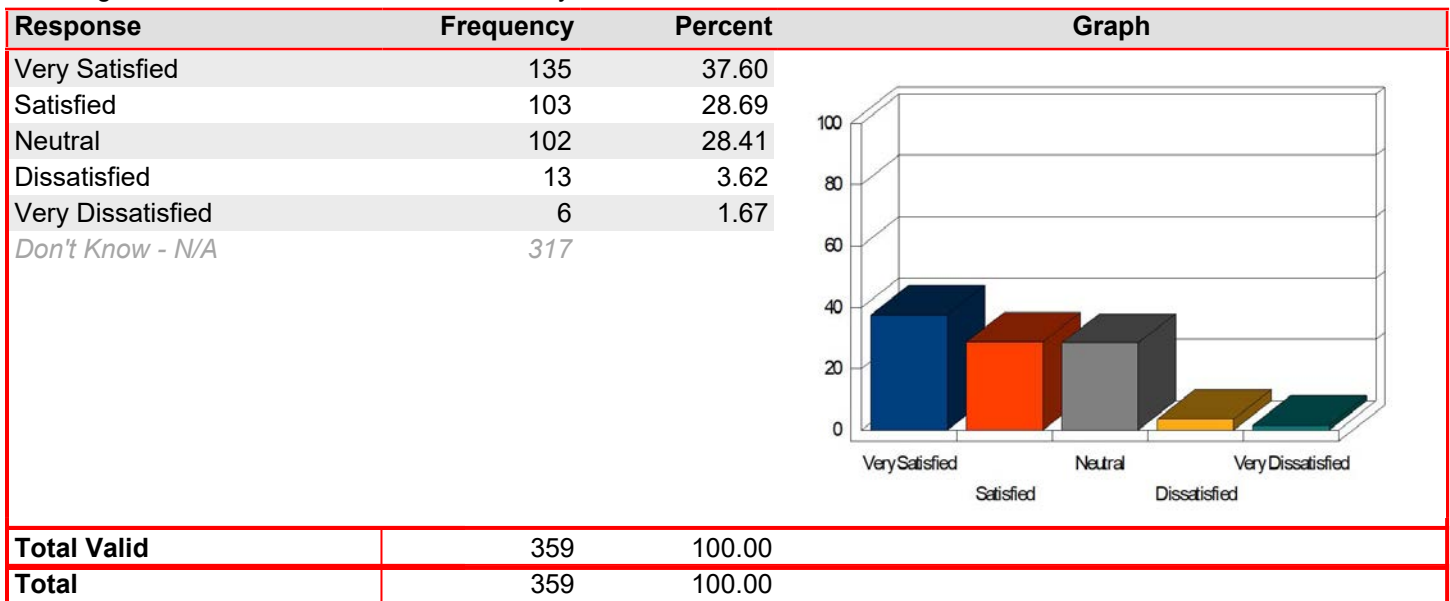
## Tutoring/CAPS - Knowledge of staff

Mean: 4.08



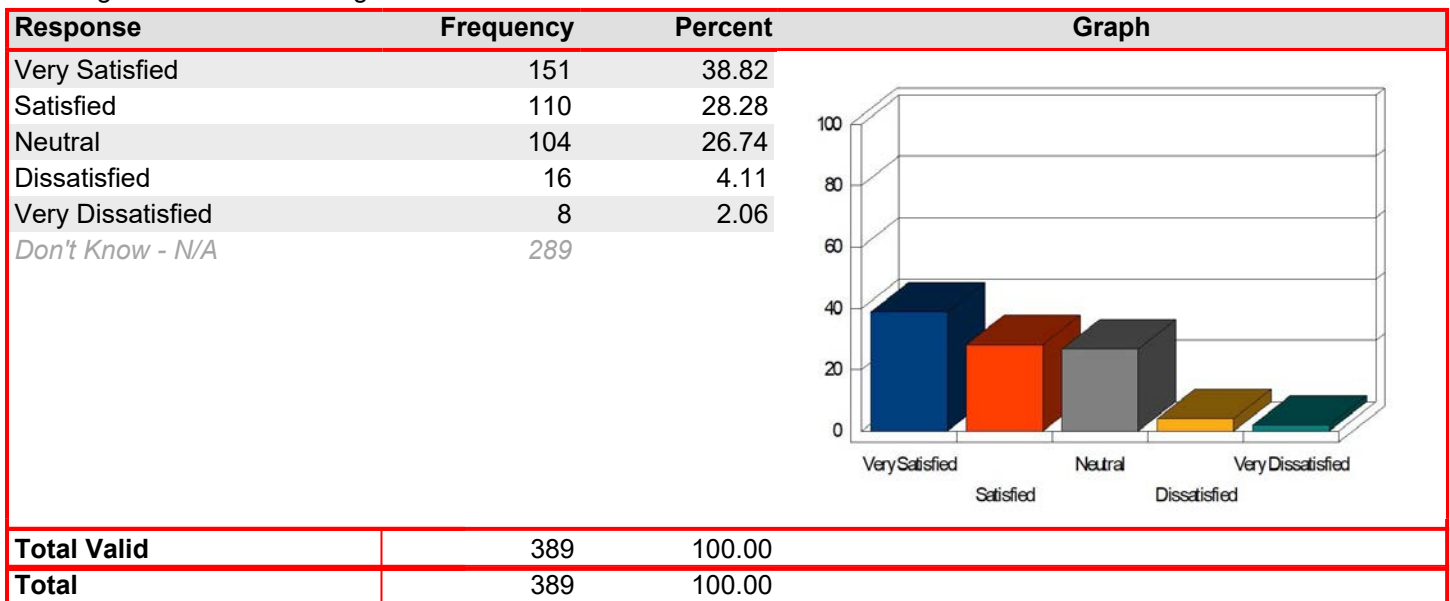
Tutoring/CAPS - Documented student disability services

Mean: 3.97



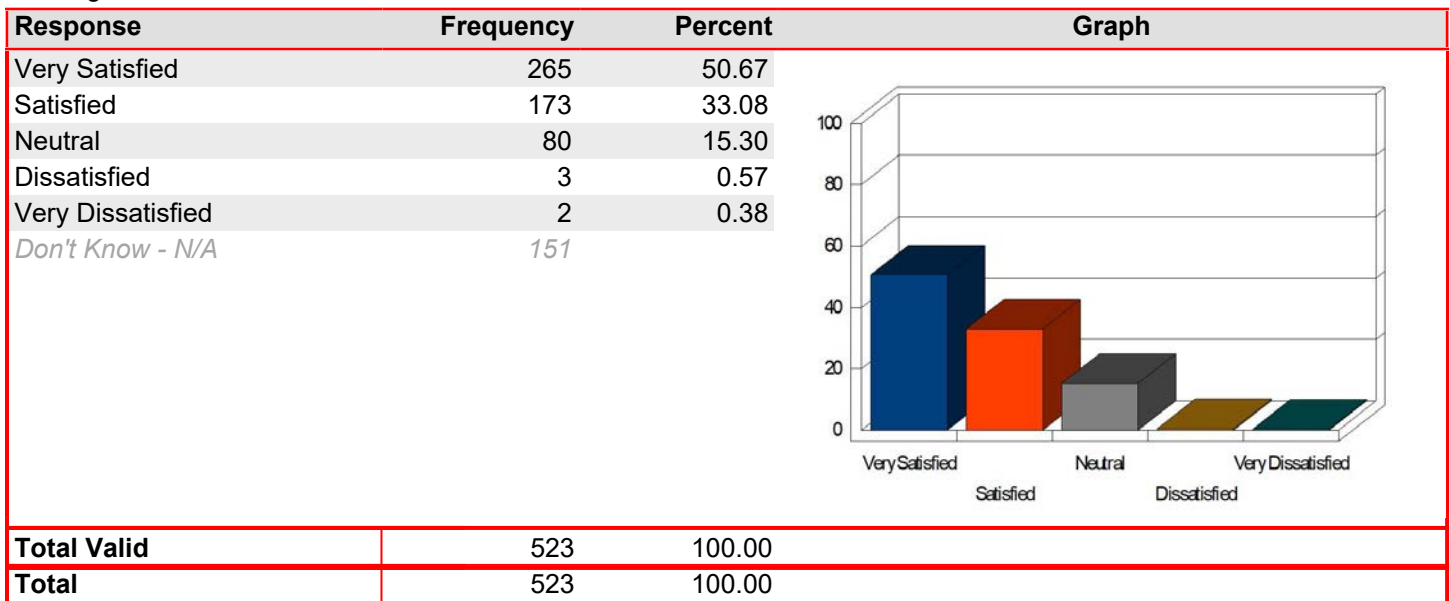
Tutoring/CAPS - Peer tutoring services

Mean: 3.98



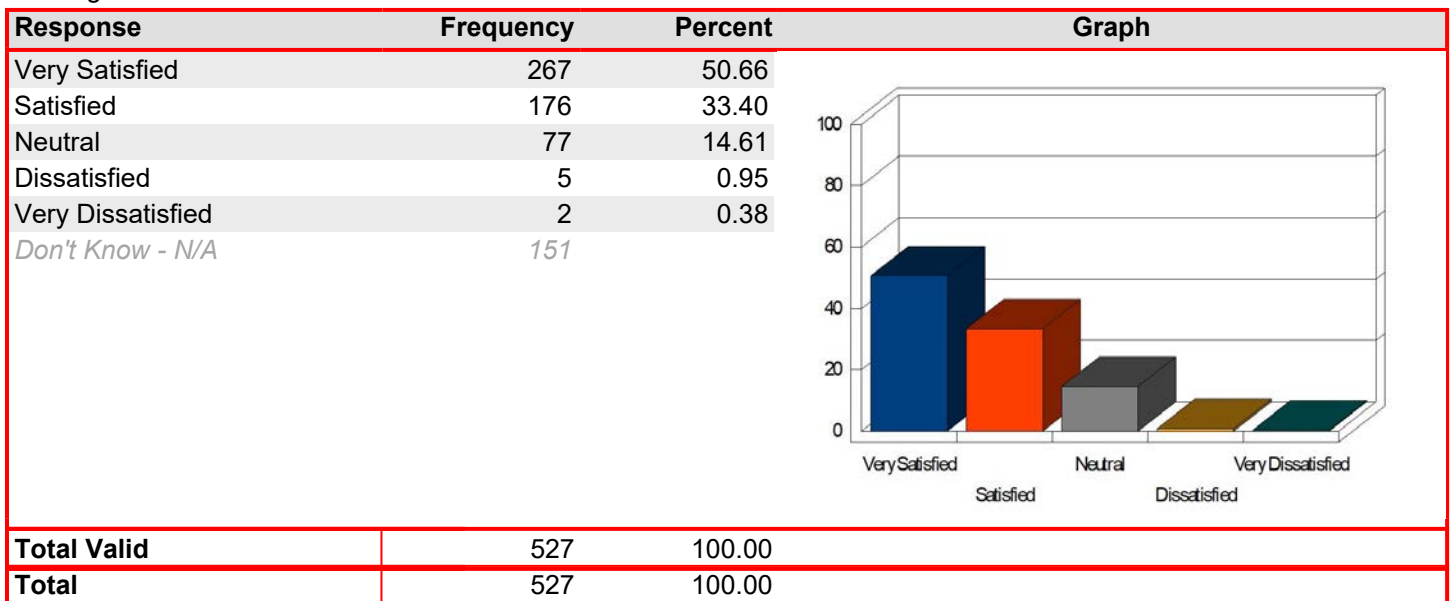
## Testing Services - Assistance of staff

Mean: 4.33



## Testing Services - Friendliness of staff

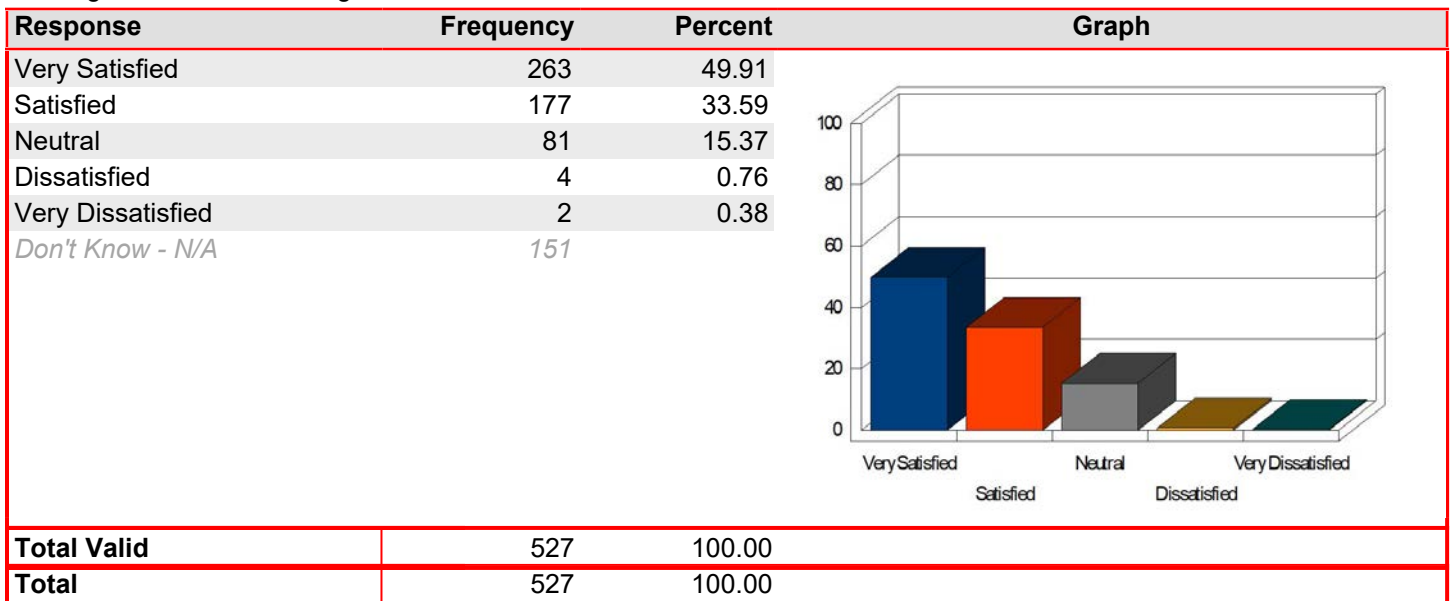
Mean: 4.33





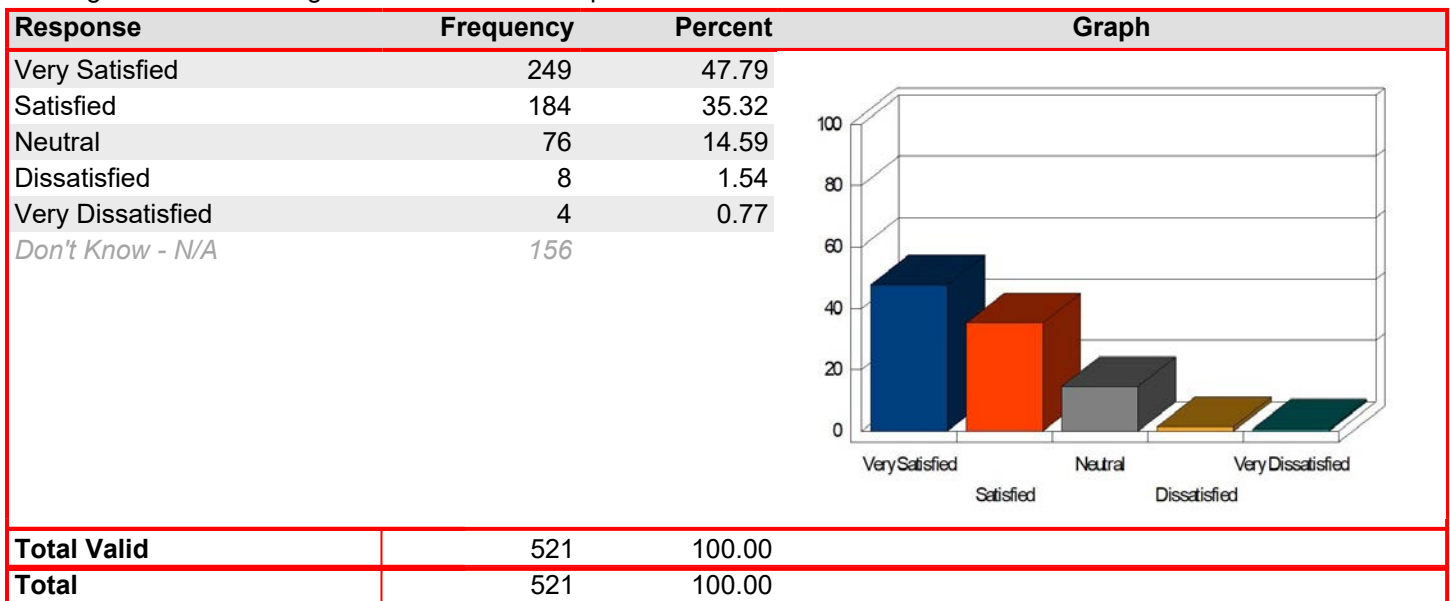
## Testing Services - Knowledge of staff

Mean: 4.32



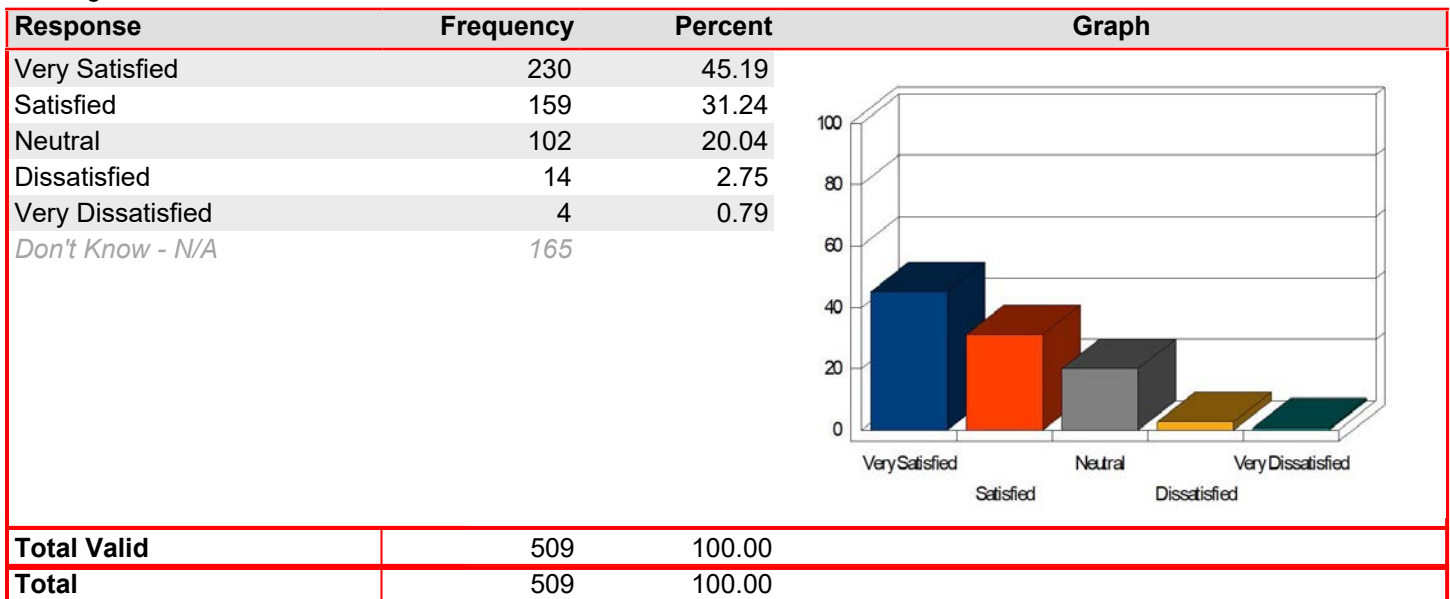
## Testing Services - Testing Center hours are adequate

Mean: 4.28



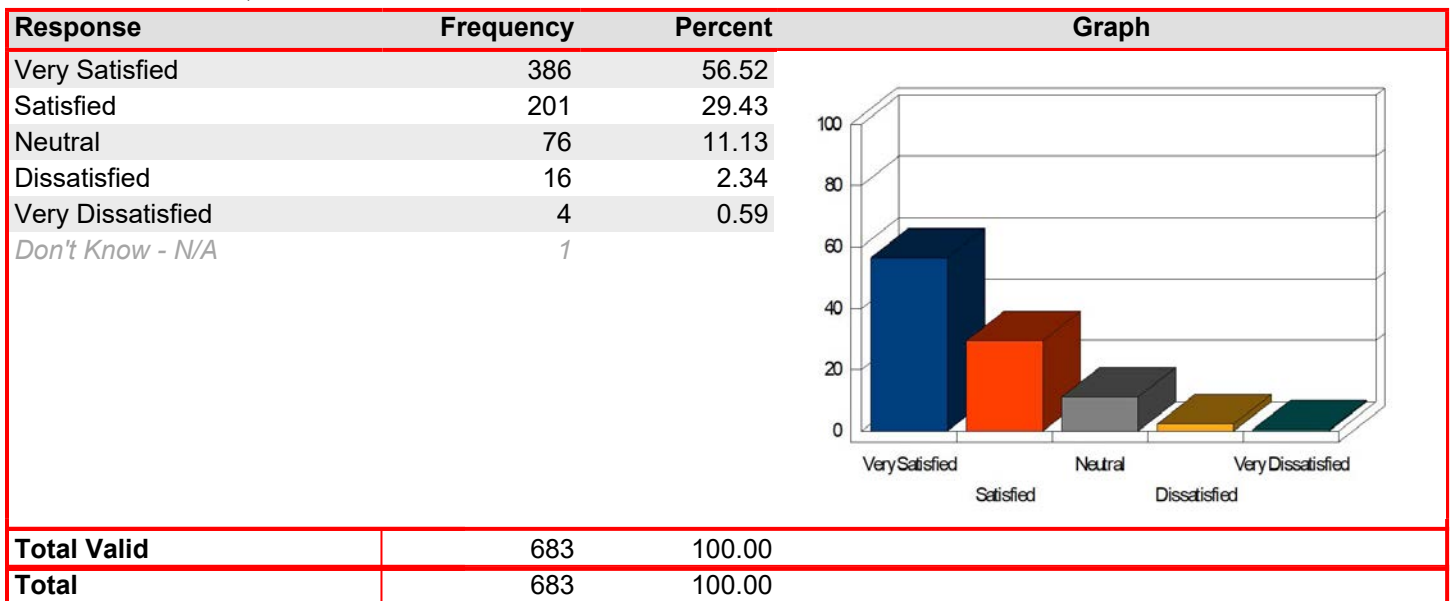
## Testing Services - Website information

Mean: 4.17



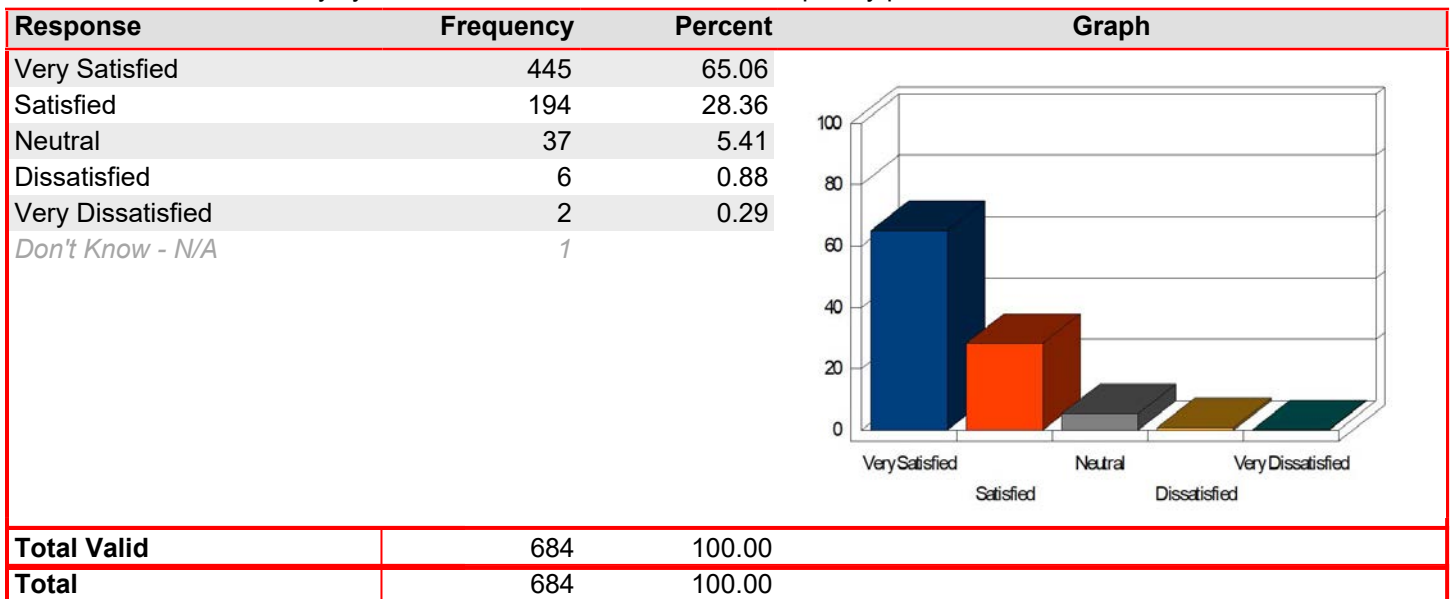
## Instruction - Overall, teachers care about me

Mean: 4.39



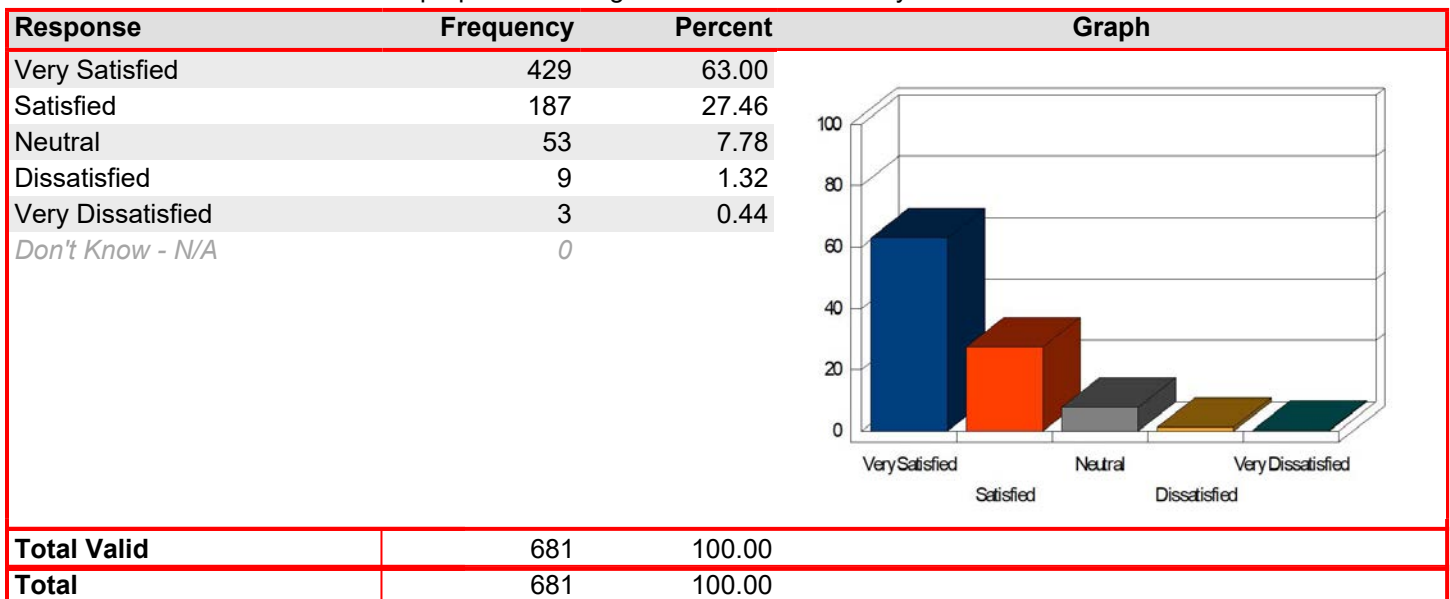
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.57



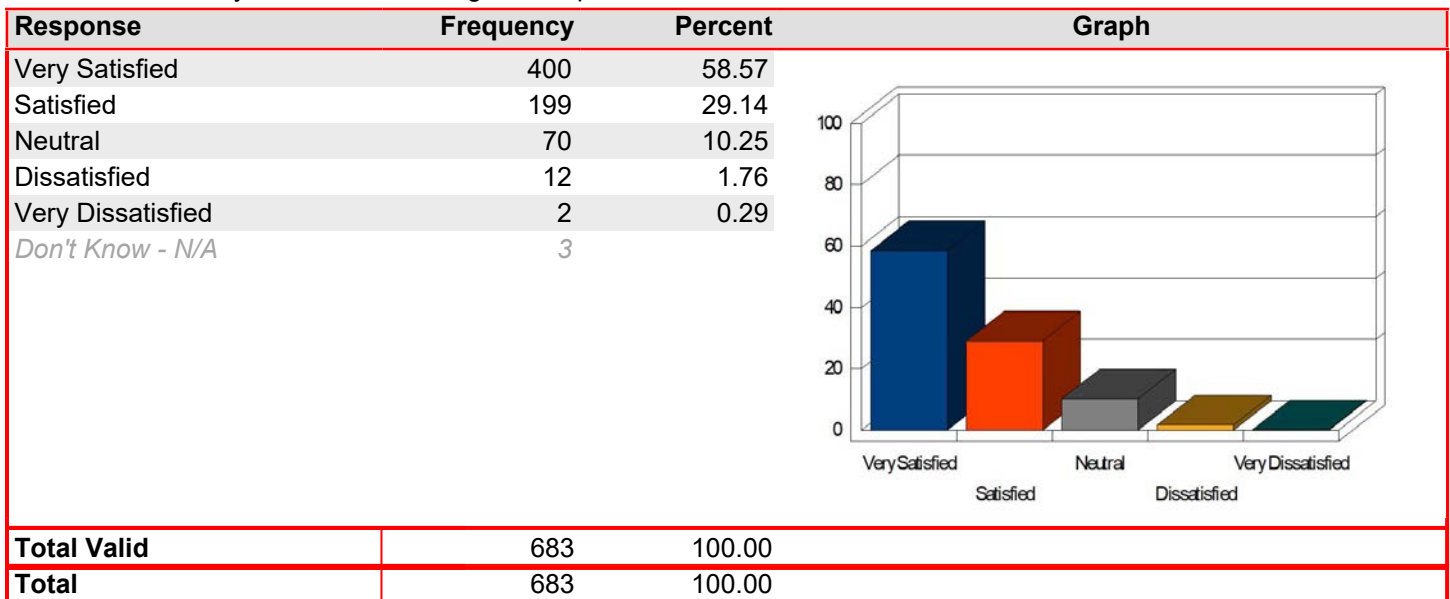
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.51



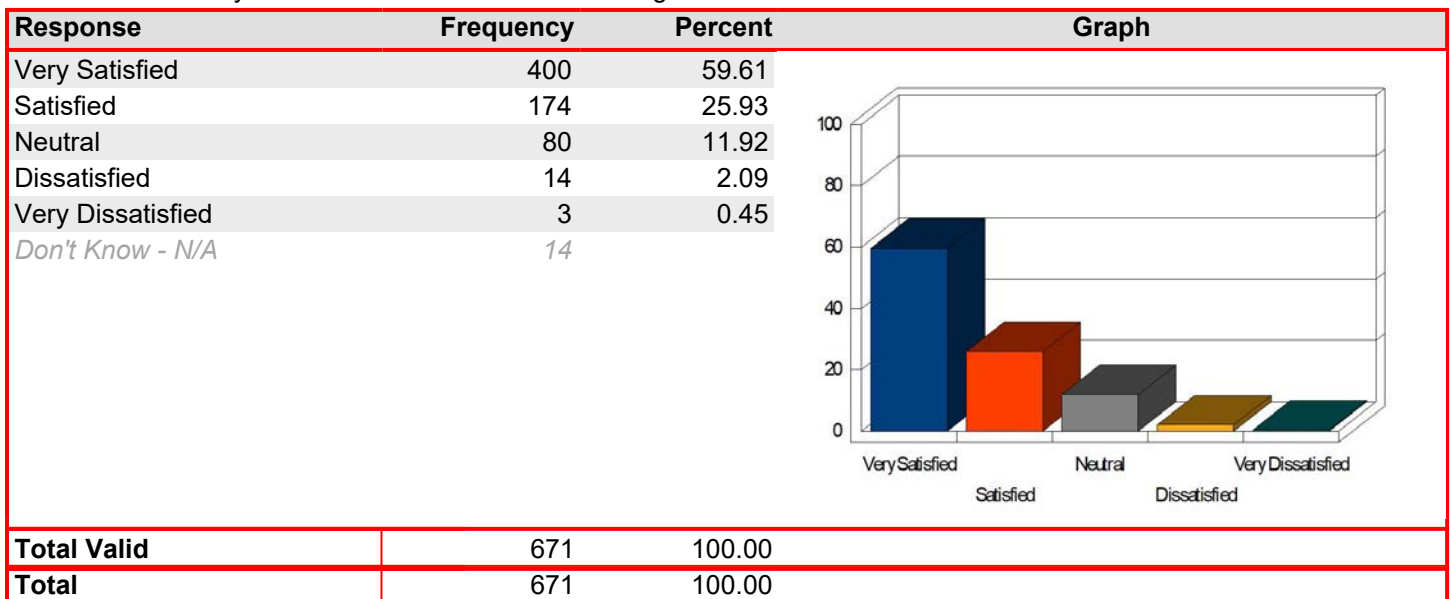
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.44



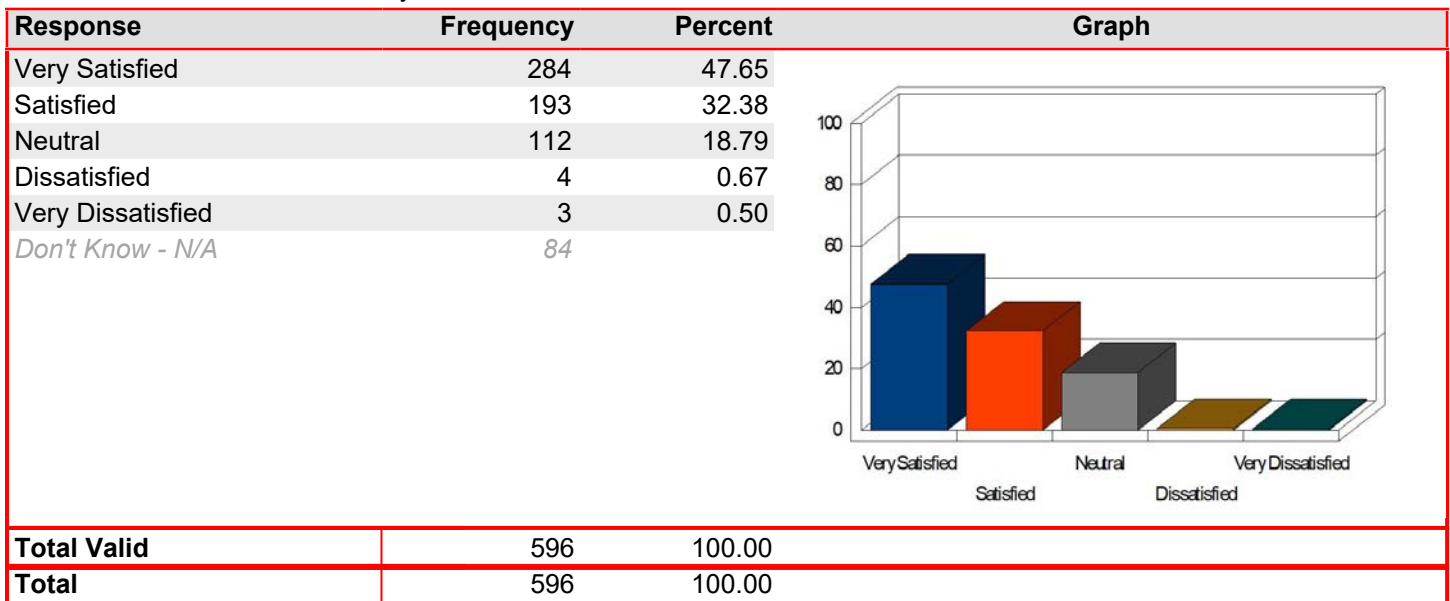
Instruction - Faculty are available after class and during office hours

Mean: 4.42



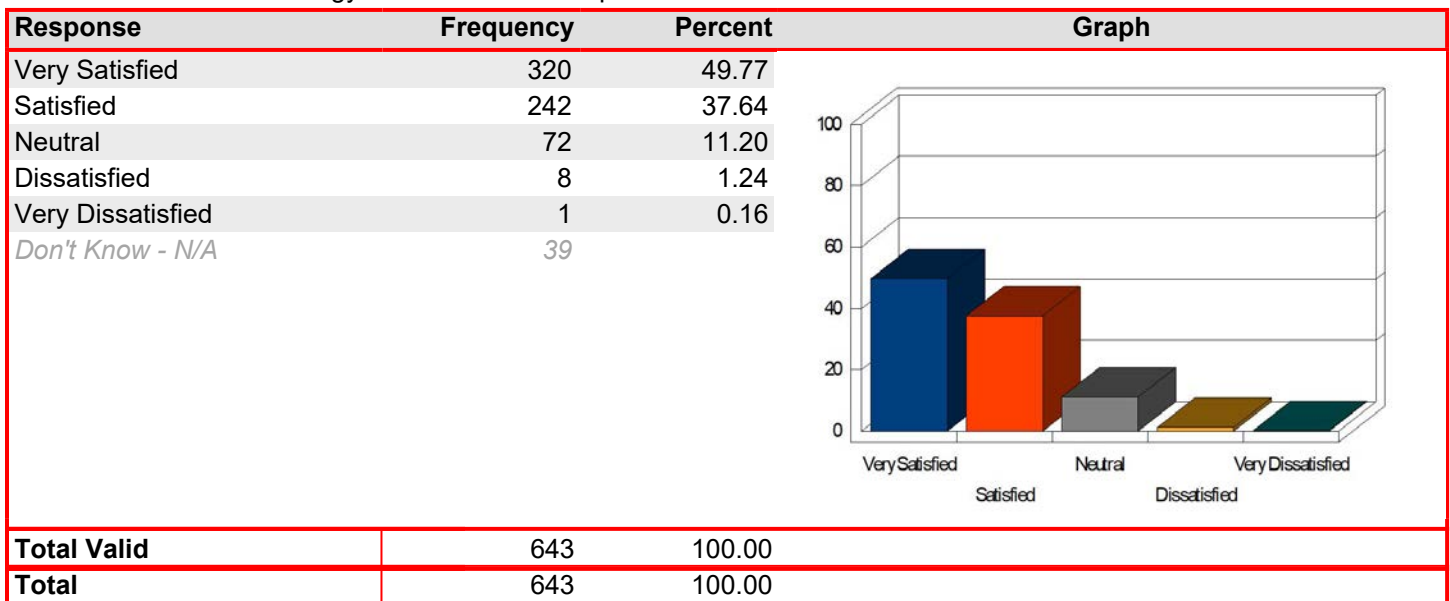
Overall-Student services routinely assisted me

Mean: 4.26



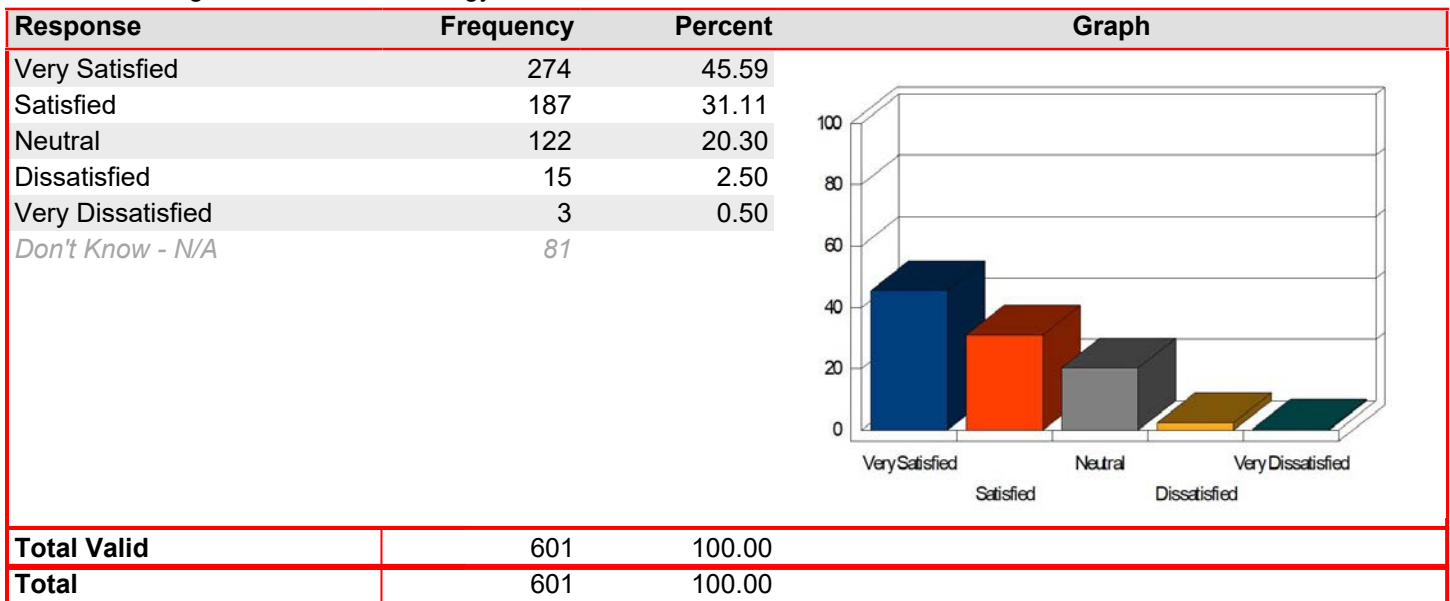
Overall-Access to technology resources was adequate

Mean: 4.36



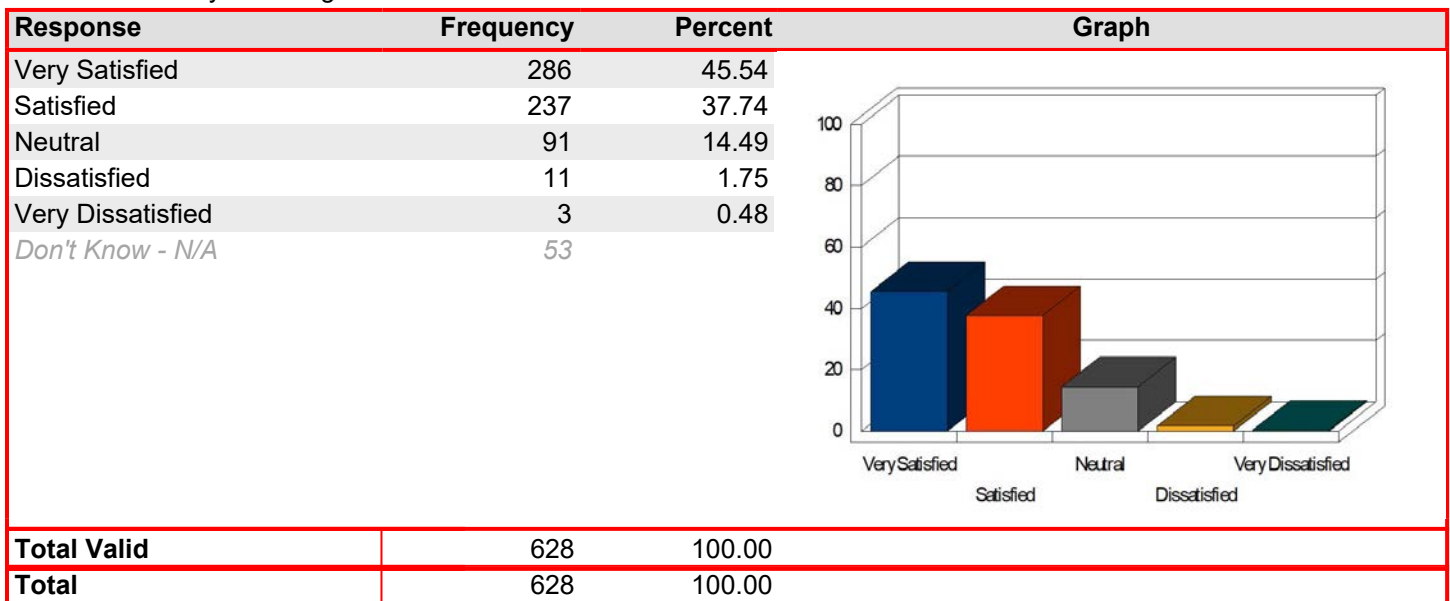
Overall-Training in the use of technology was available

Mean: 4.19



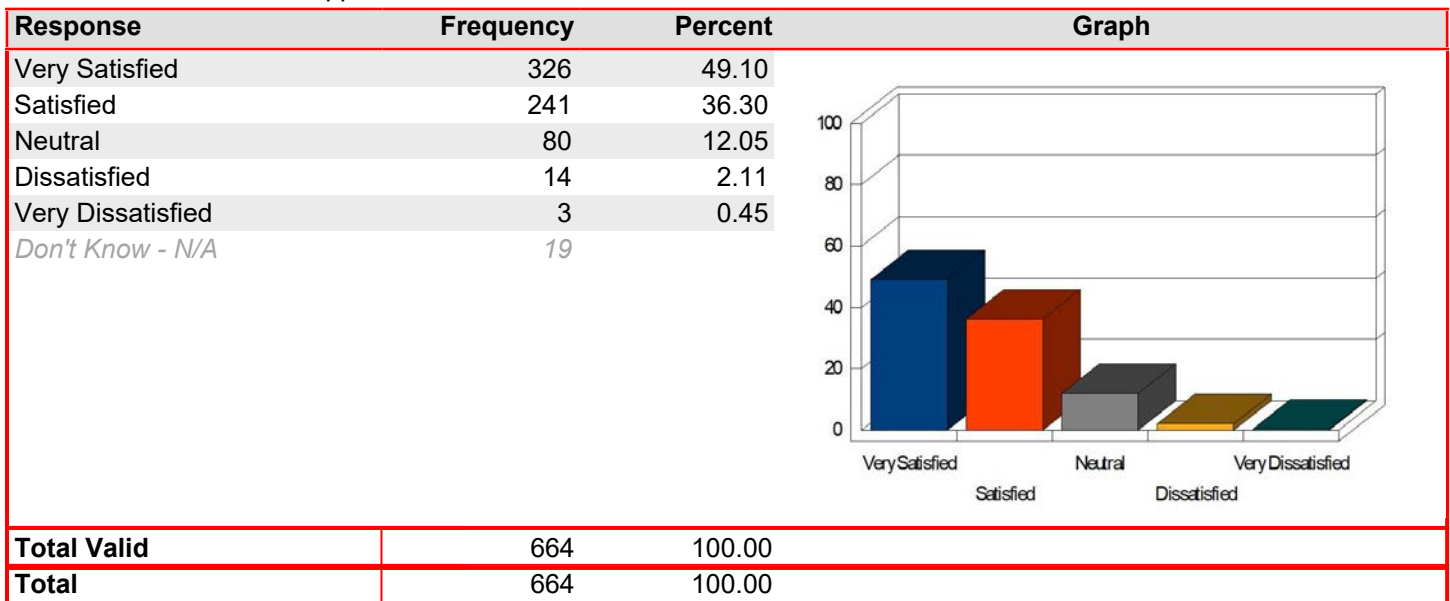
Overall-Efficiency receiving services

Mean: 4.26



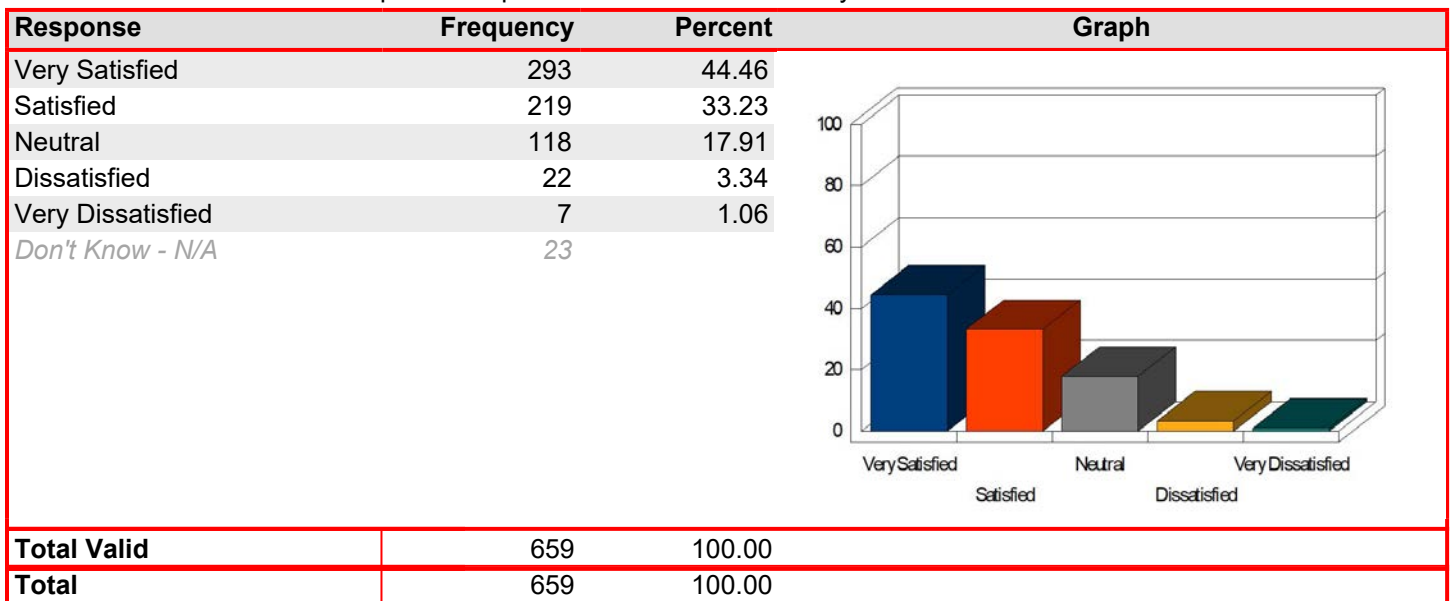
Overall-Administration is approachable

Mean: 4.31



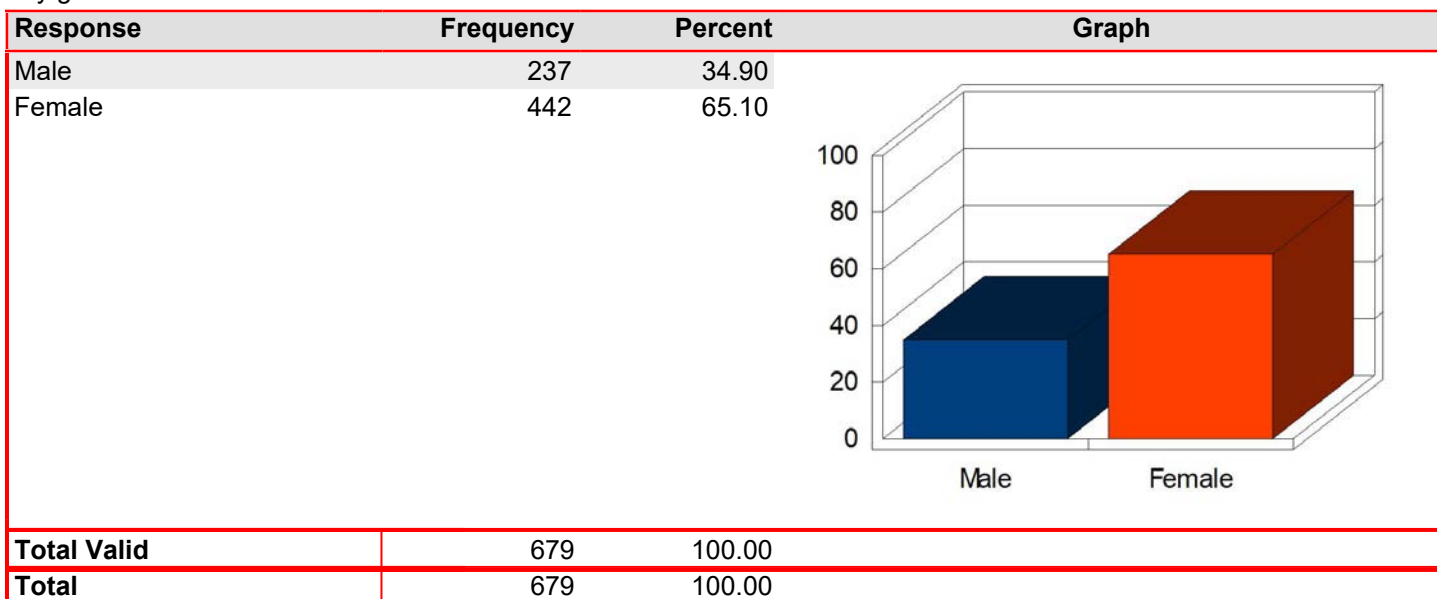
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.17



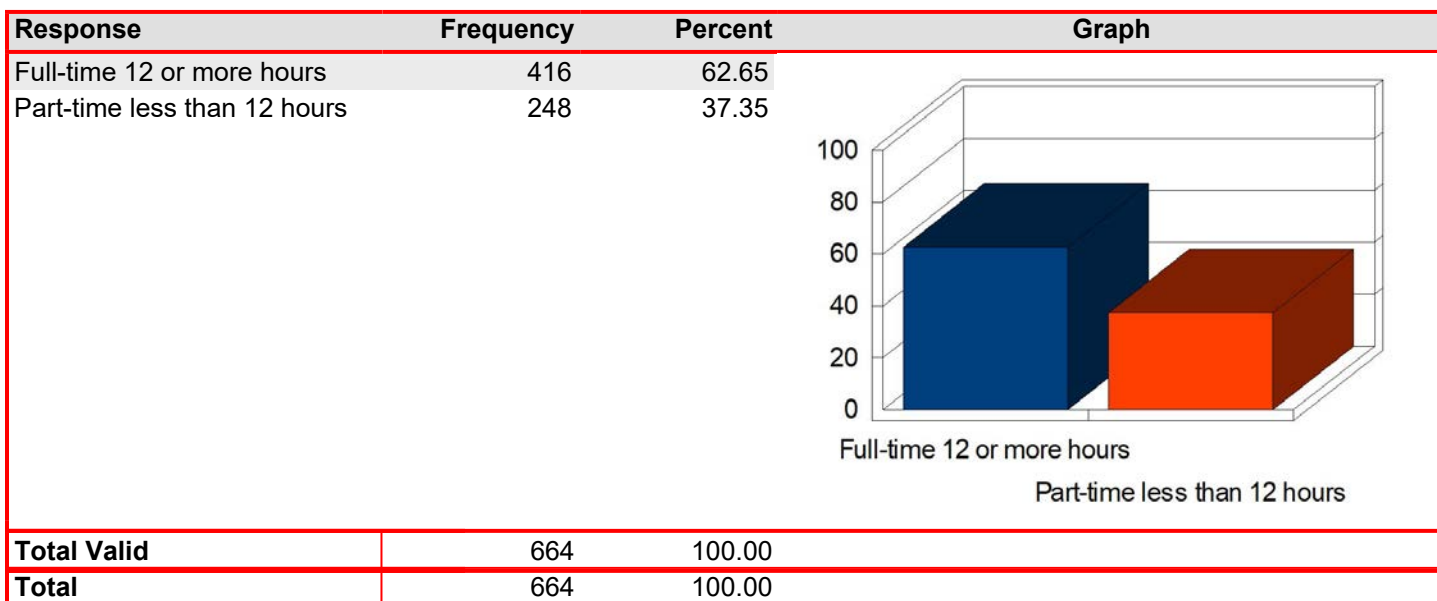
My gender is:

Mean: 1.65



I am enrolled

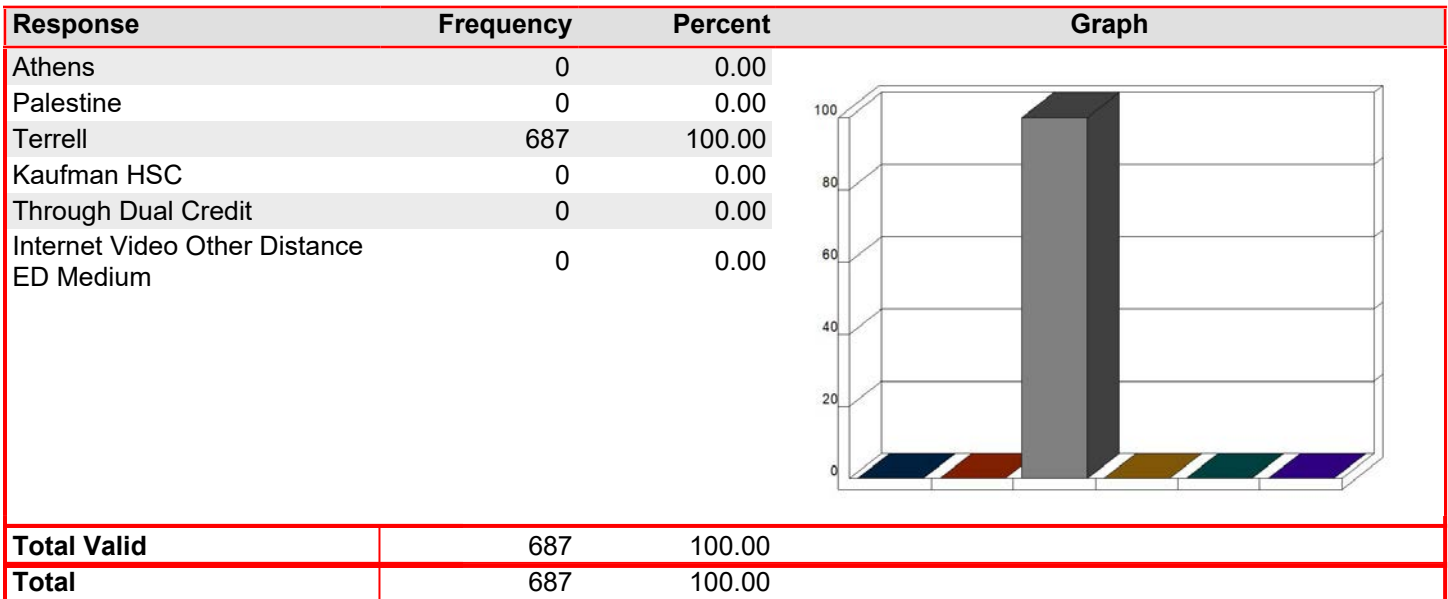
Mean: 1.37





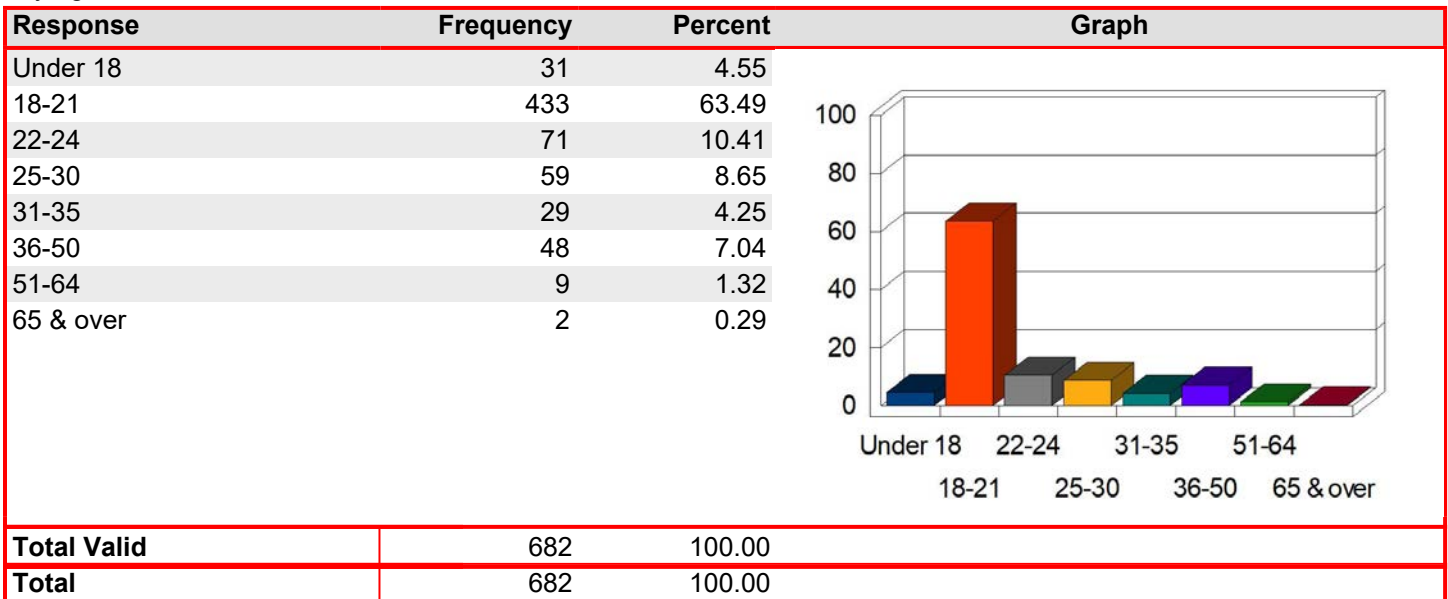
I take the majority of my classes

Mean: 3.00



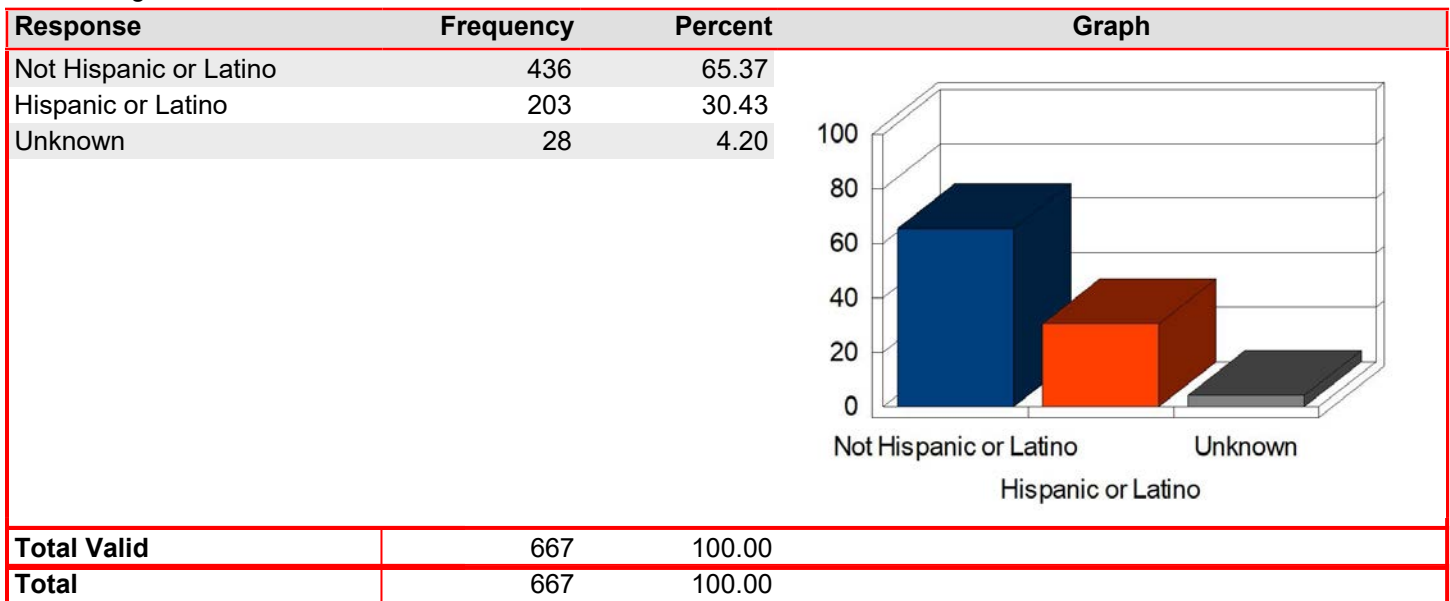
My age is:

Mean: 2.72



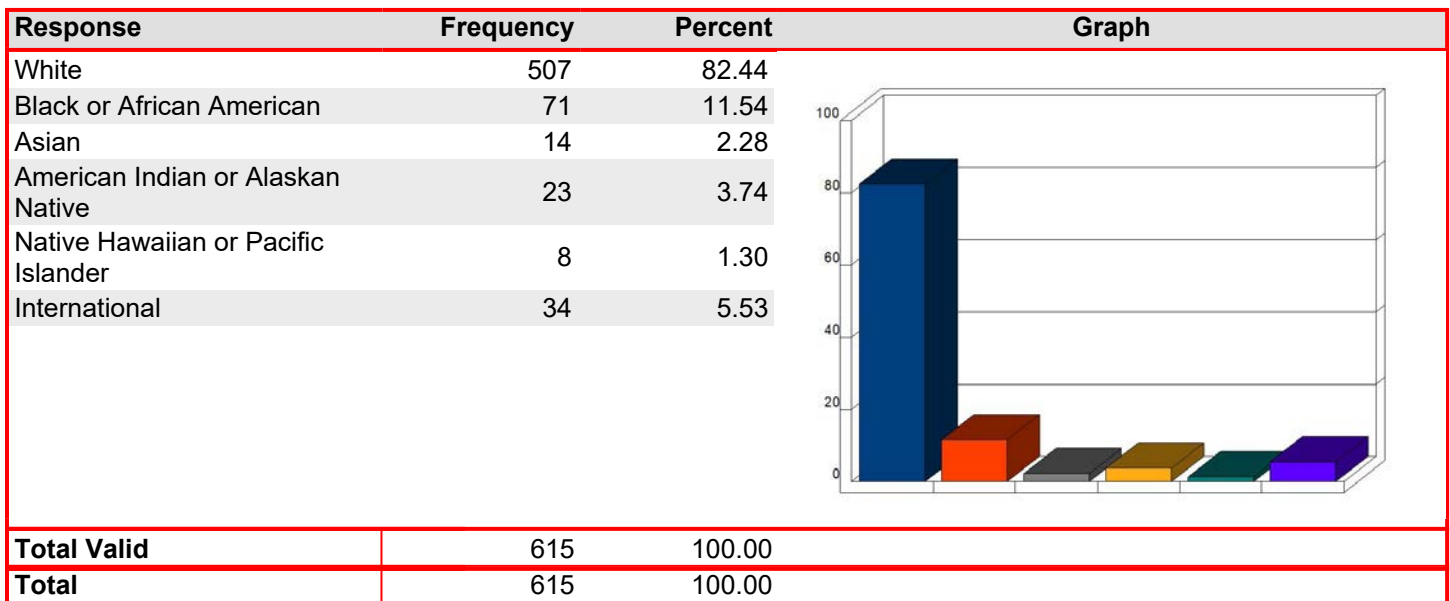
Ethnic Origin

Mean: 1.39



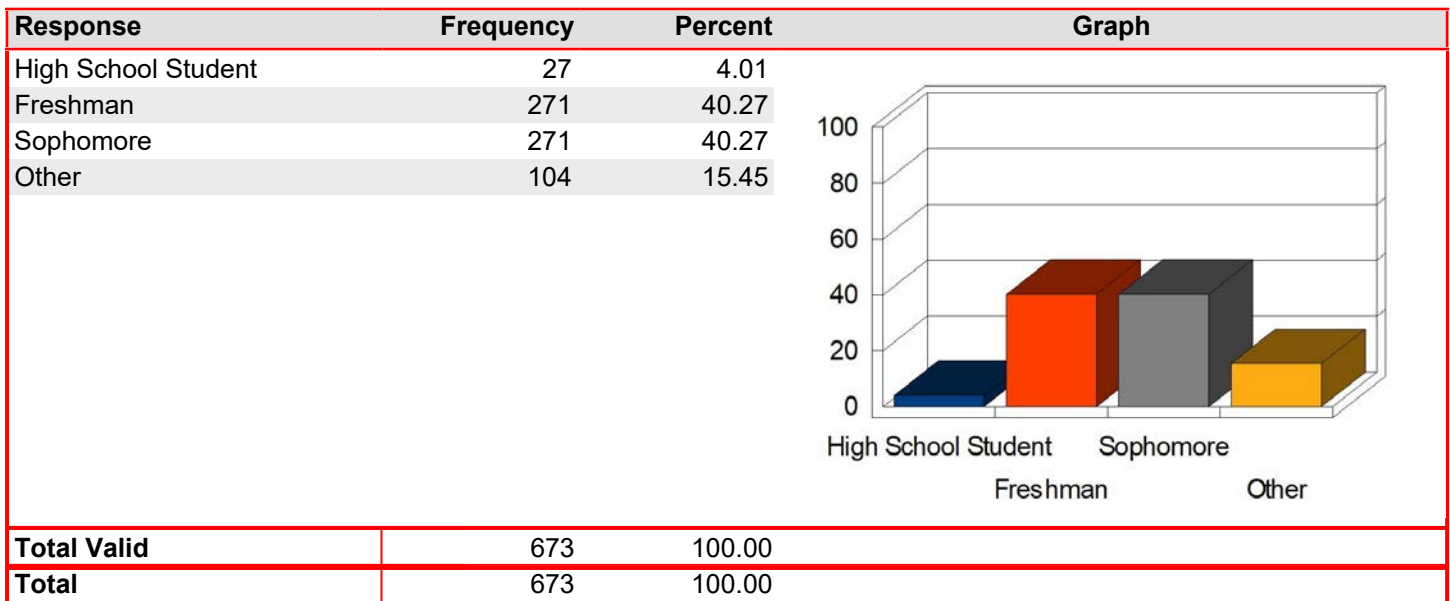
Race

Mean: -



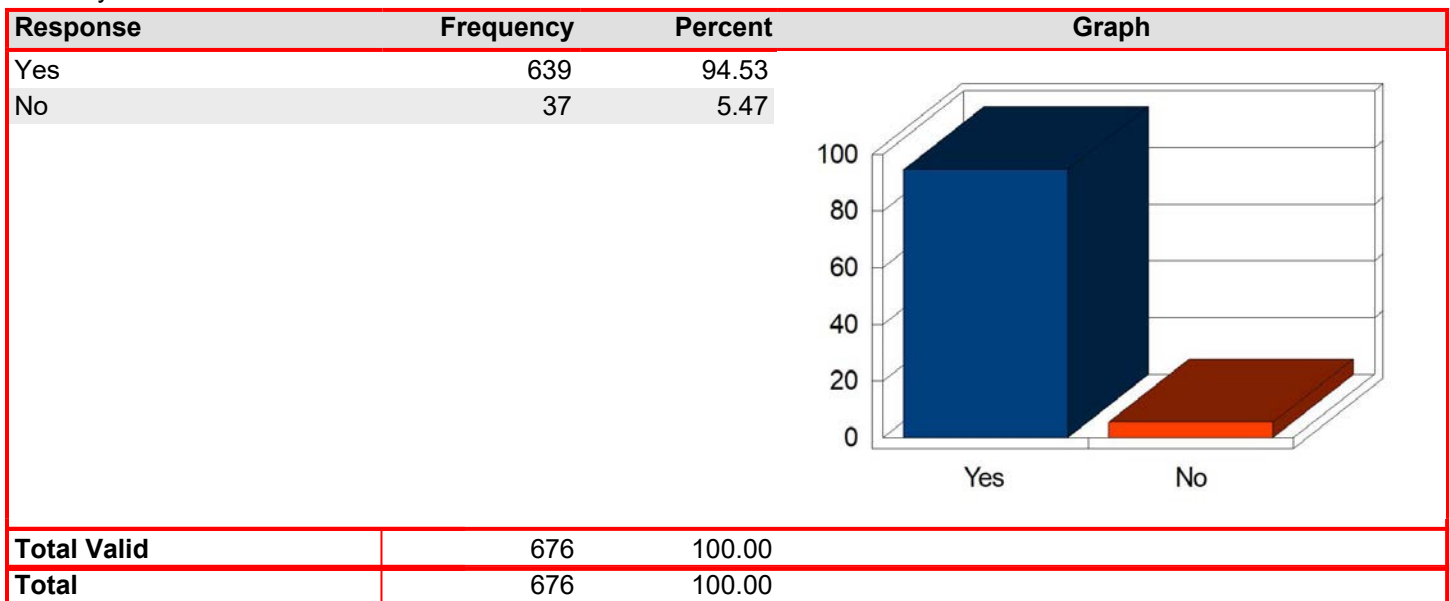
Student Classification:

Mean: 2.67



Would you recommend TVCC to a Friend?

Mean: 1.05



# Trinity Valley Community College

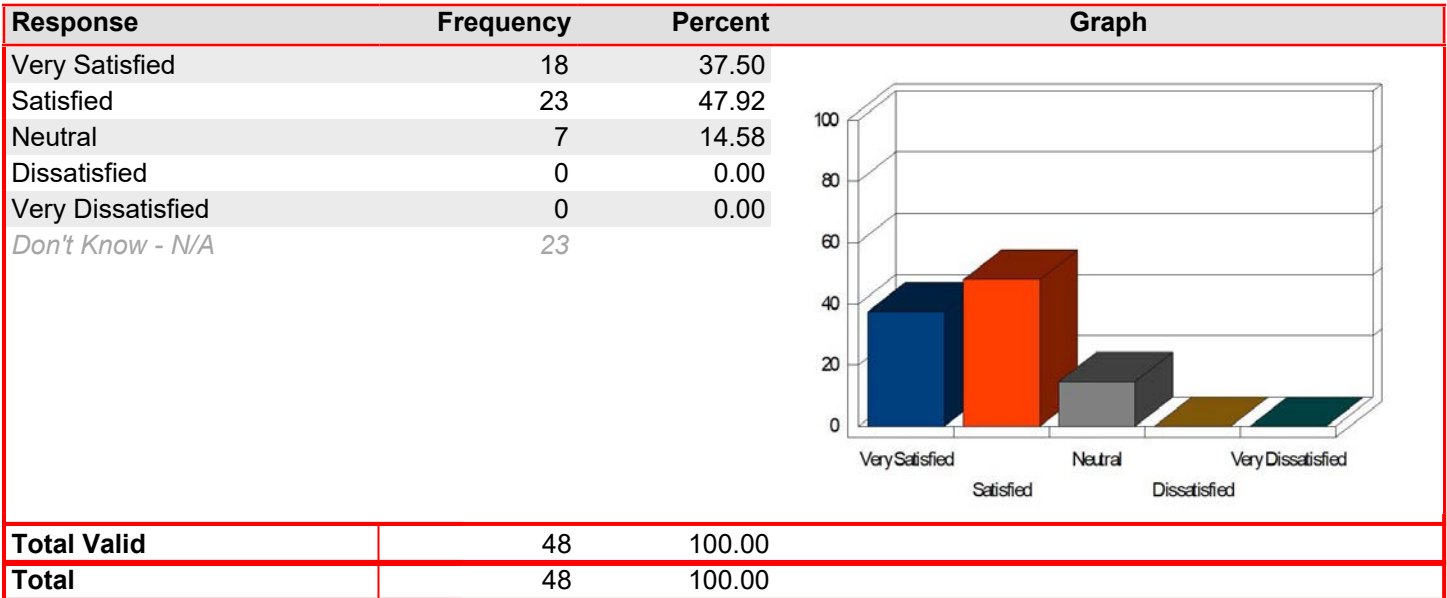
## Student Satisfaction Survey

2018

Through Dual Credit

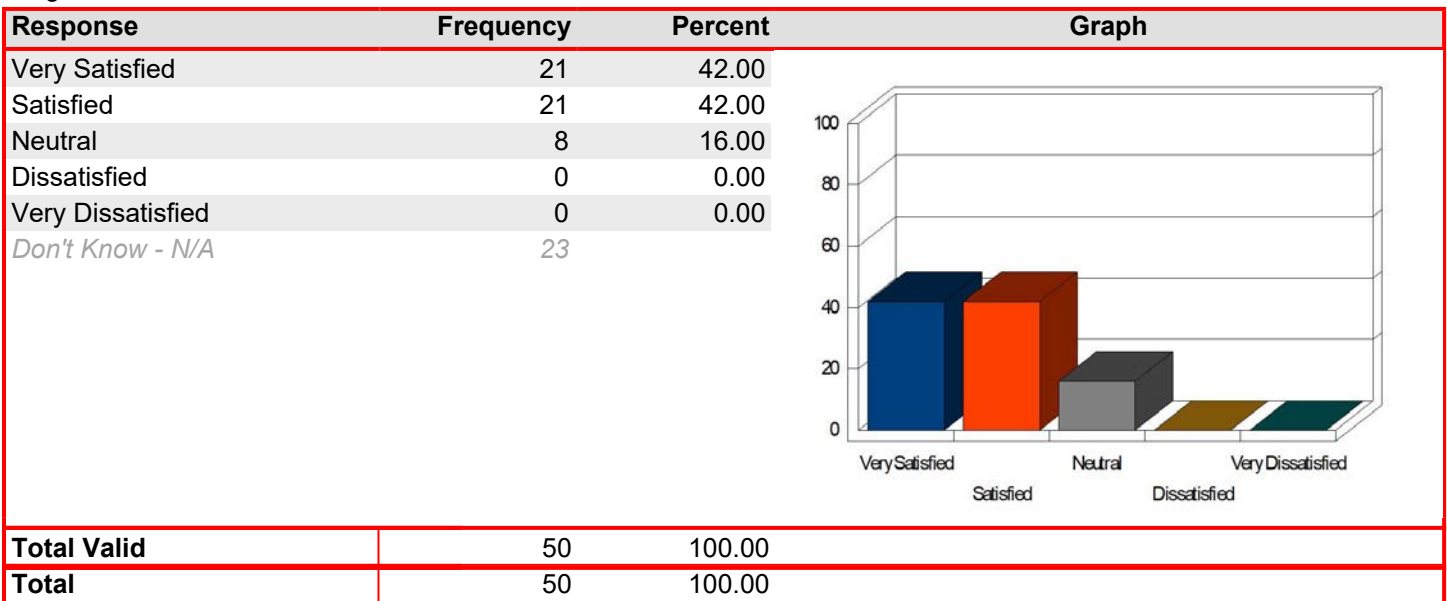
Registration & Admissions - Assistance of staff

Mean: 4.23



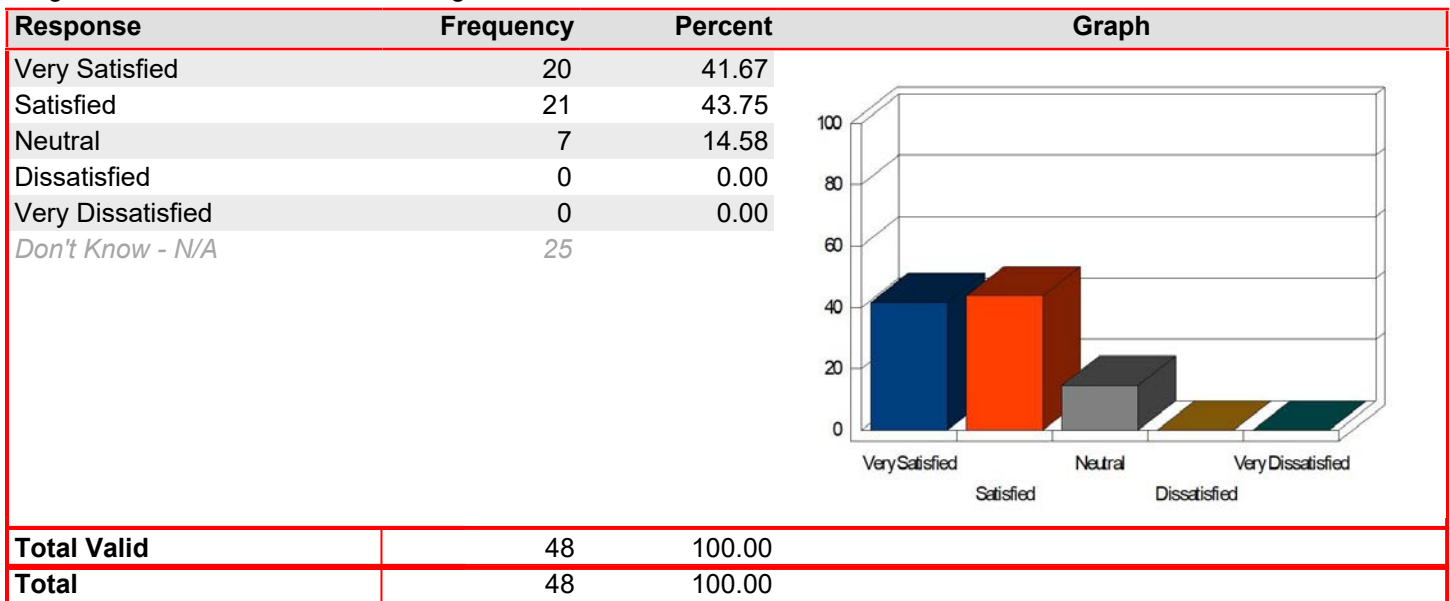
Registration & Admissions - Friendliness of staff

Mean: 4.26



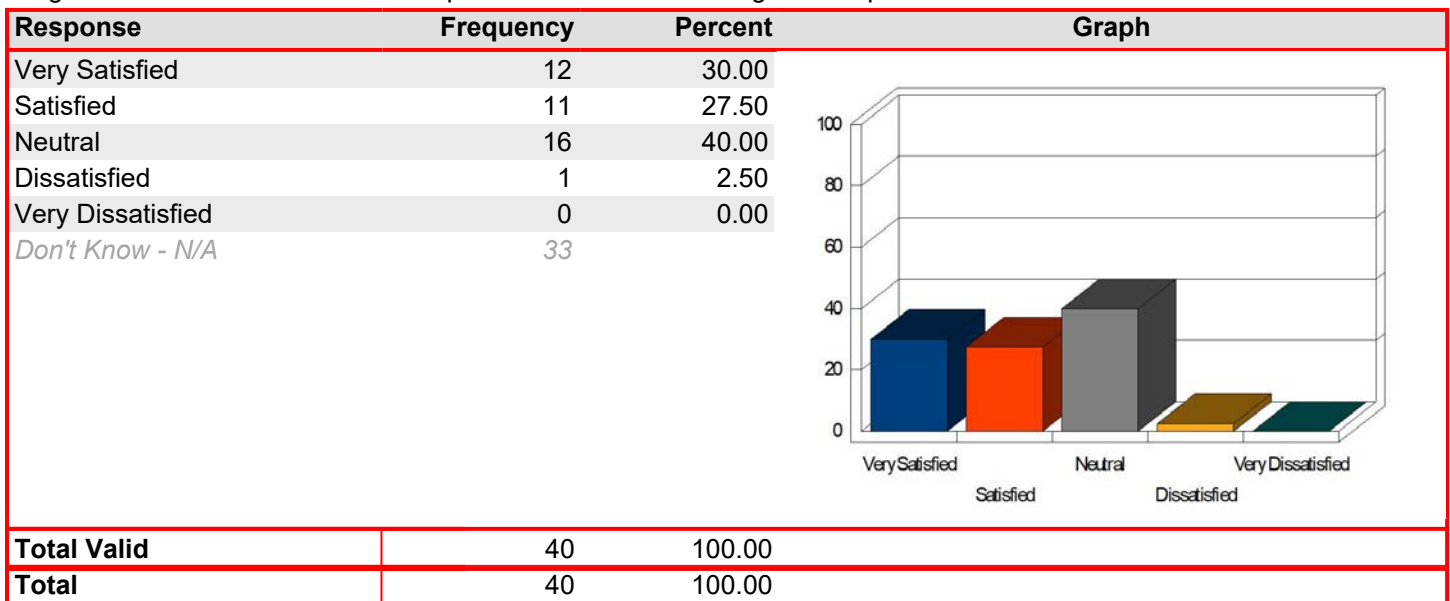
## Registration &amp; Admissions - Knowledge of staff

Mean: 4.27



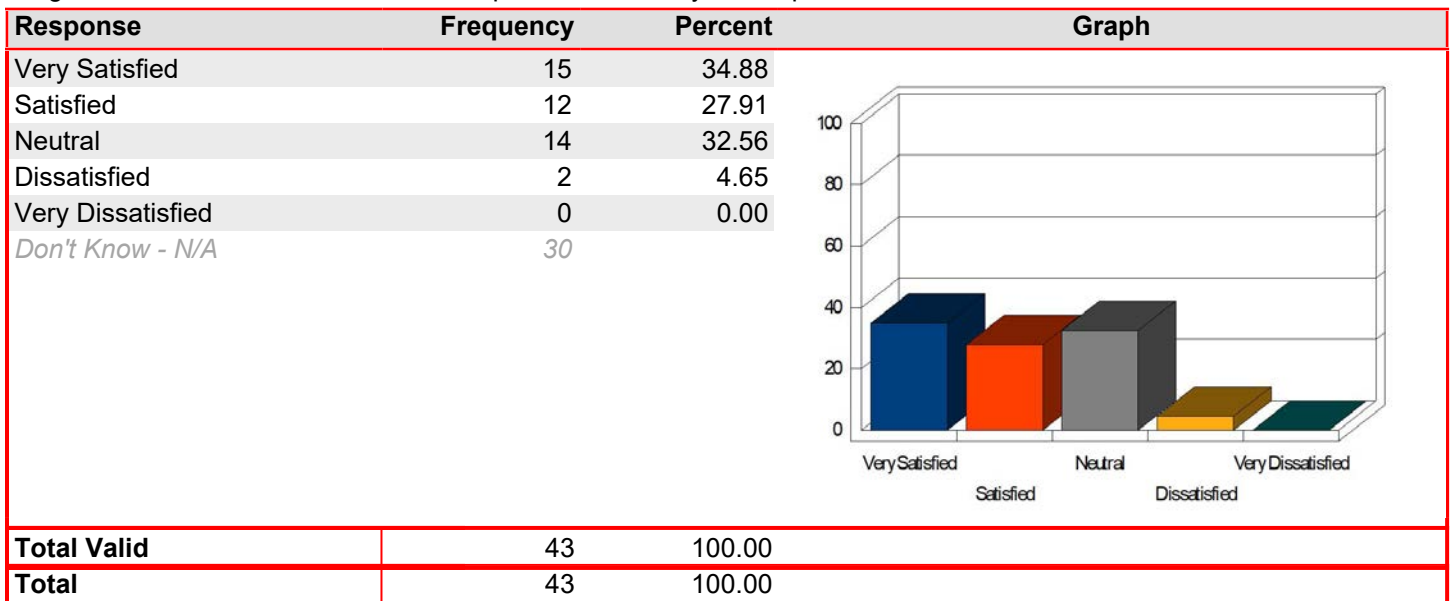
## Registration &amp; Admissions - Staff helped me understand the registration process

Mean: 3.85



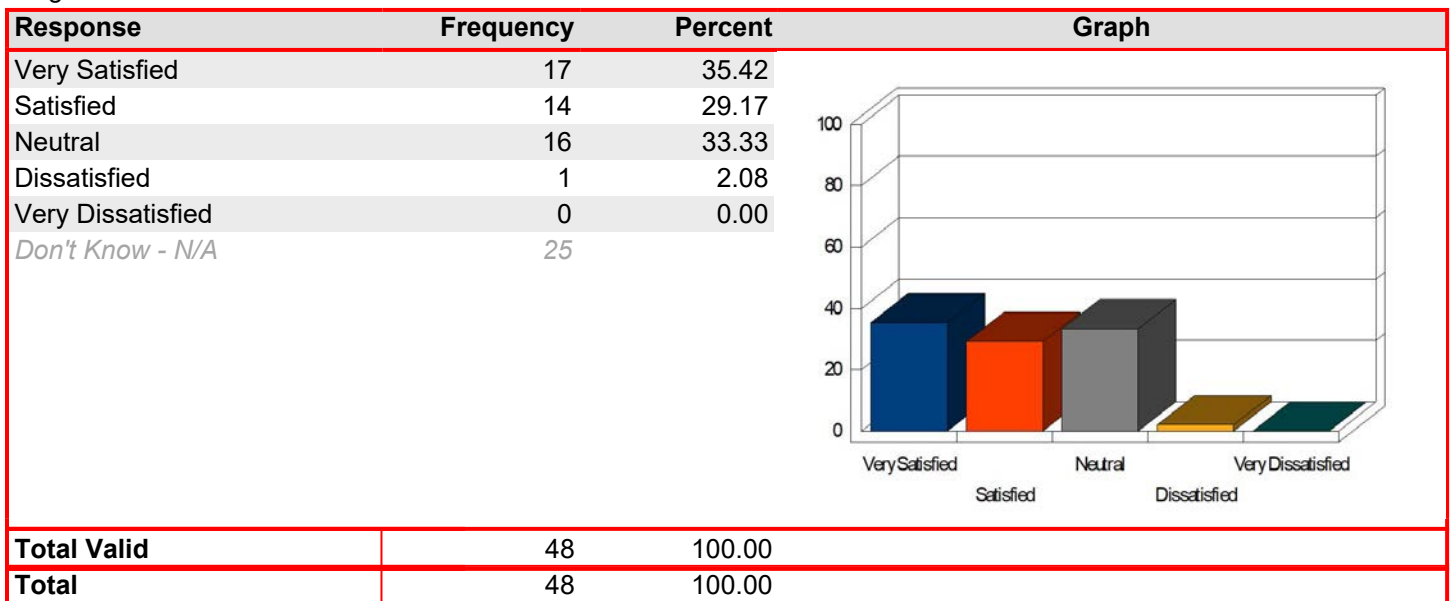
Registration & Admissions - Admissions process was easy to complete

Mean: 3.93



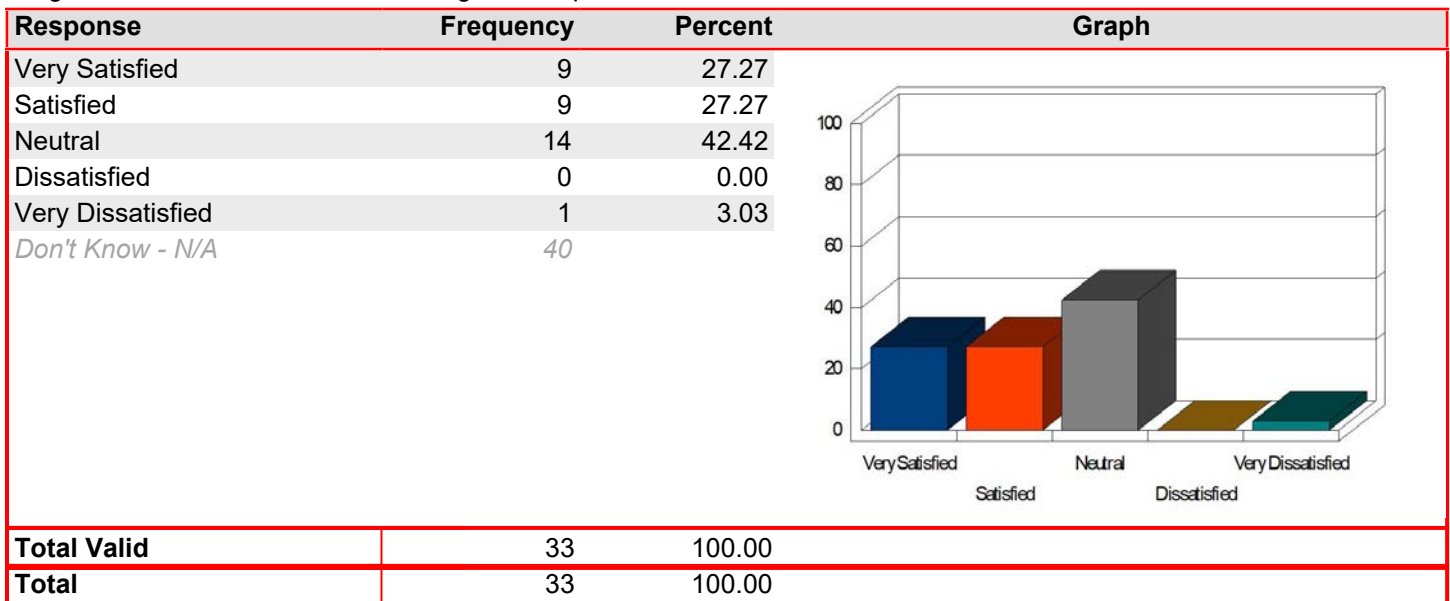
Registration & Admissions - Information I received was understandable

Mean: 3.98



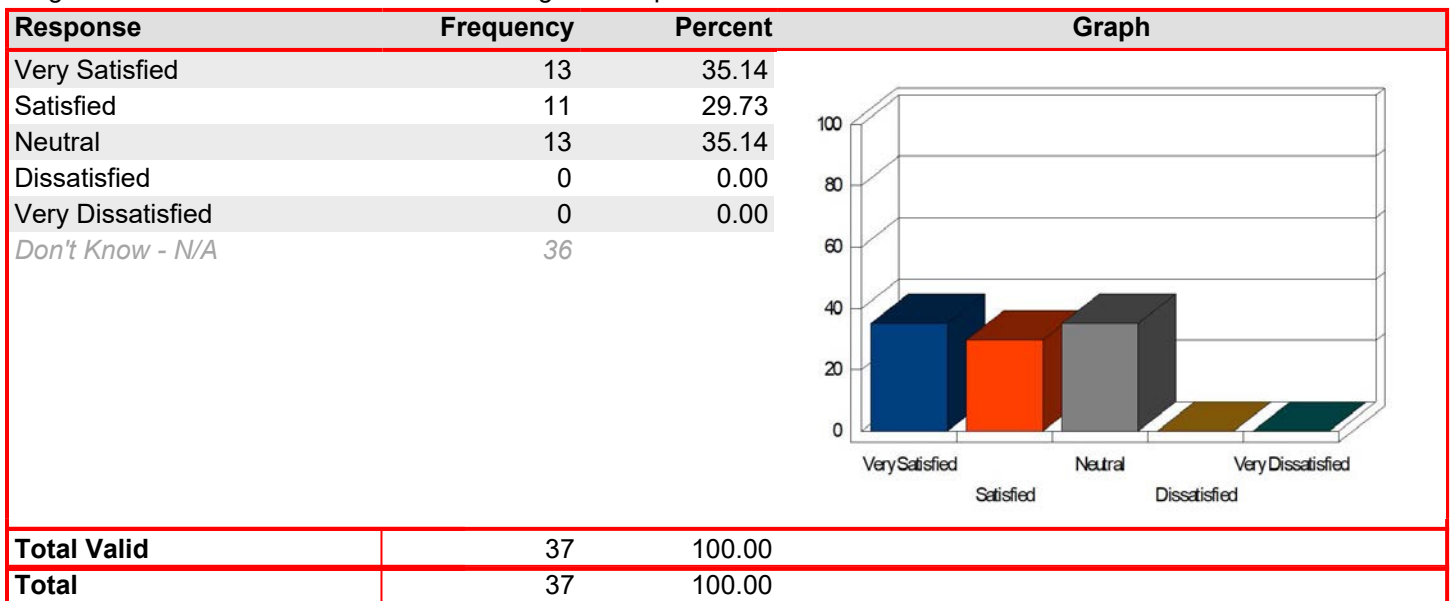
## Registration &amp; Admissions - Online registration process

Mean: 3.76



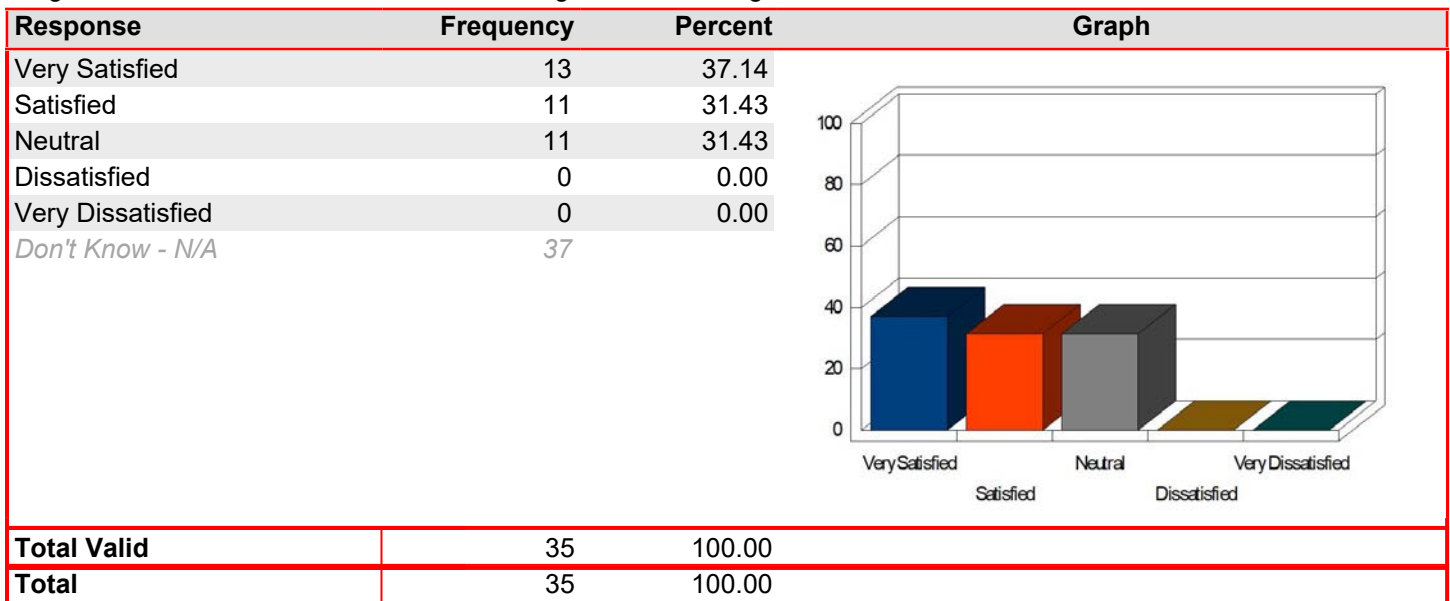
## Registration &amp; Admissions - Face-to-Face registration process

Mean: 4.00



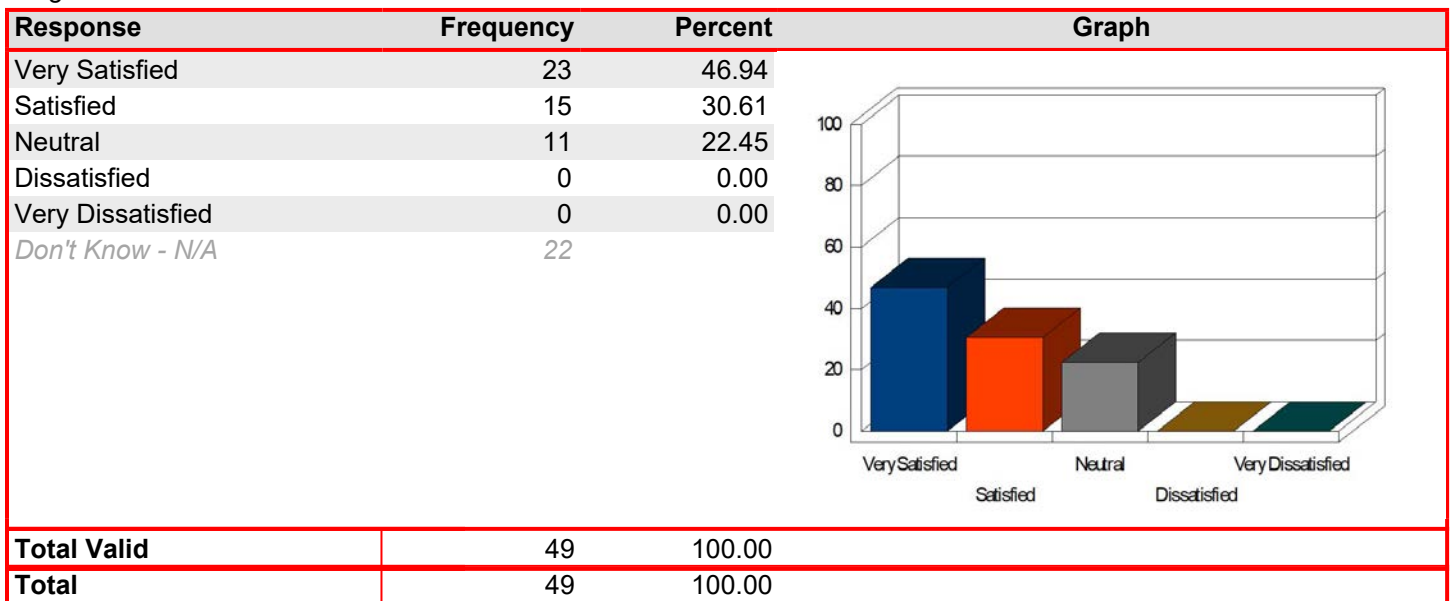
## Registration &amp; Admissions - Advisement during face-to-face registration

Mean: 4.06



## Registration &amp; Admissions - Website information

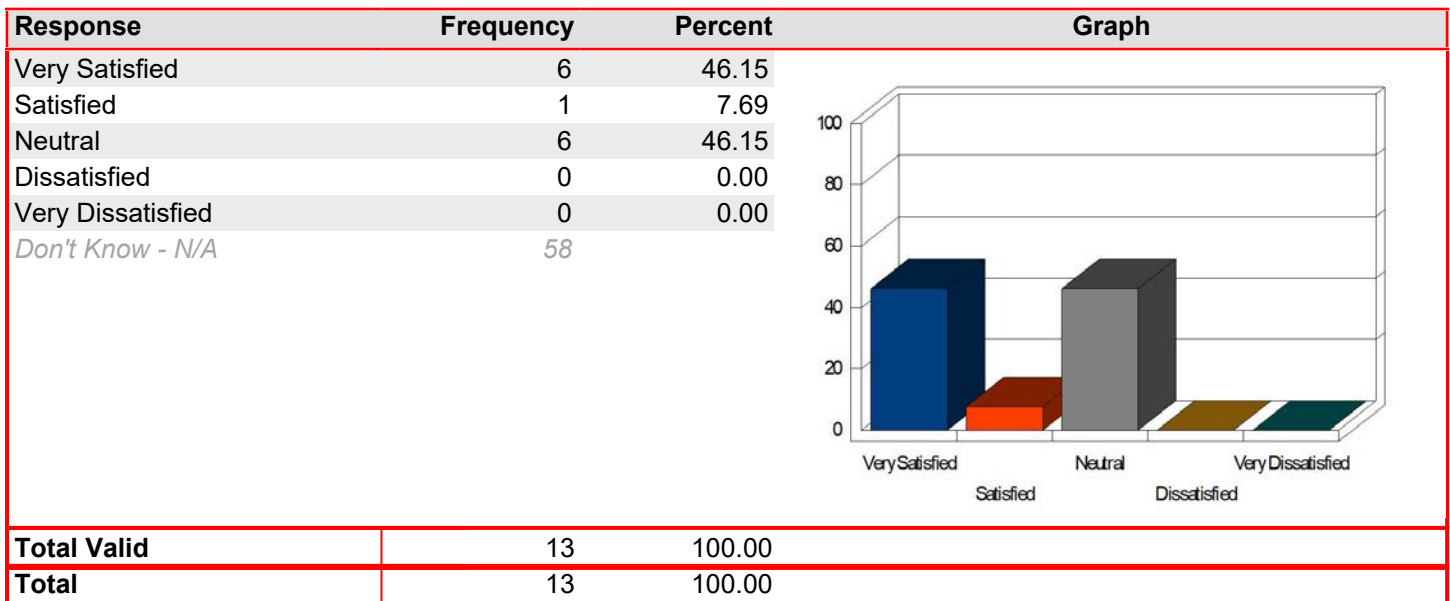
Mean: 4.24





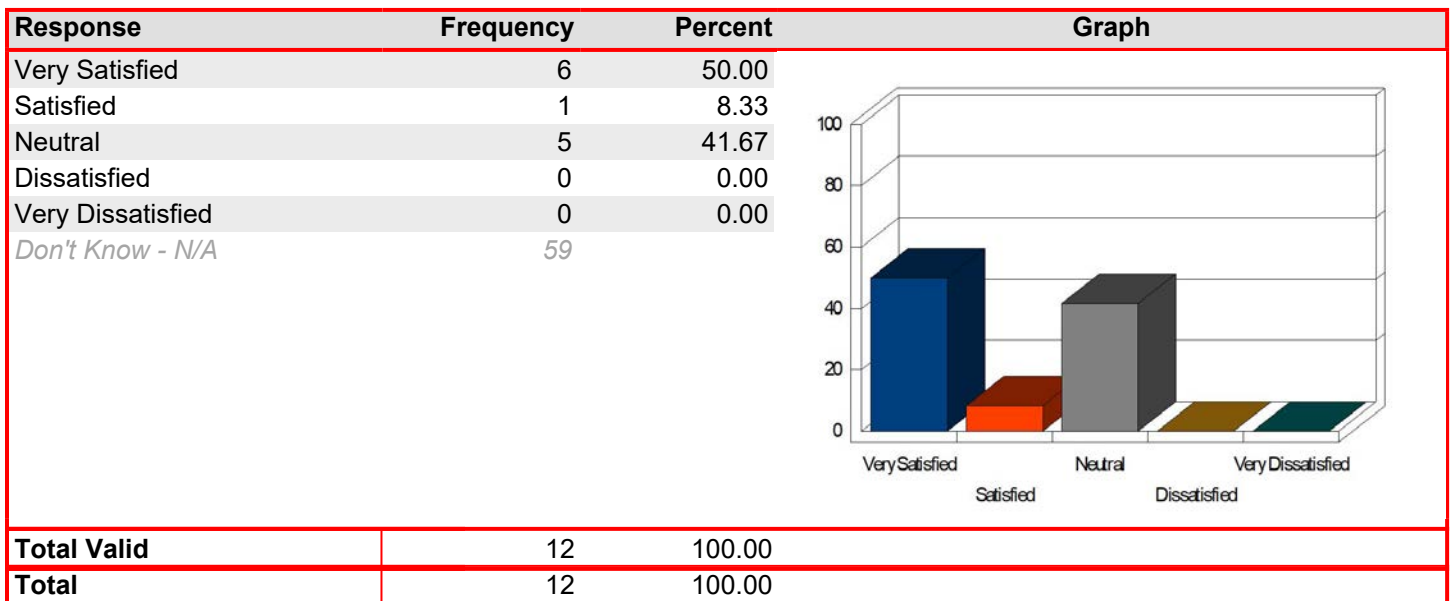
## Financial Aid - Assistance of staff

Mean: 4.00



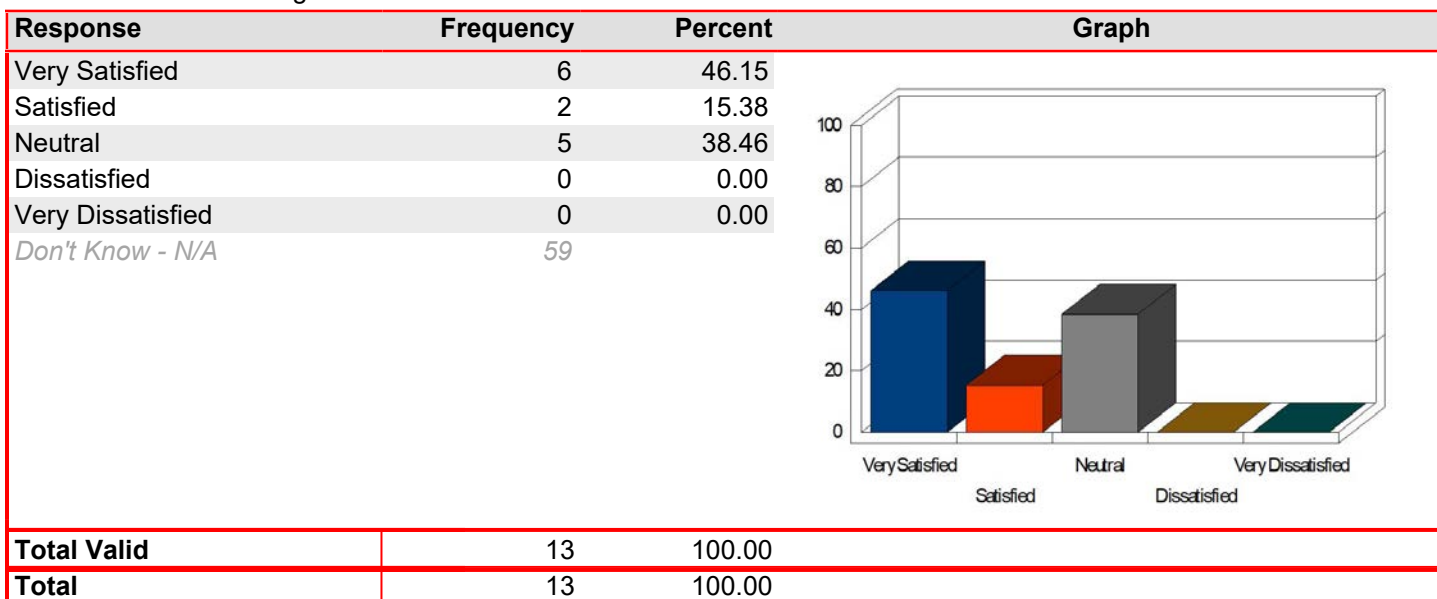
## Financial Aid - Friendliness of staff

Mean: 4.08



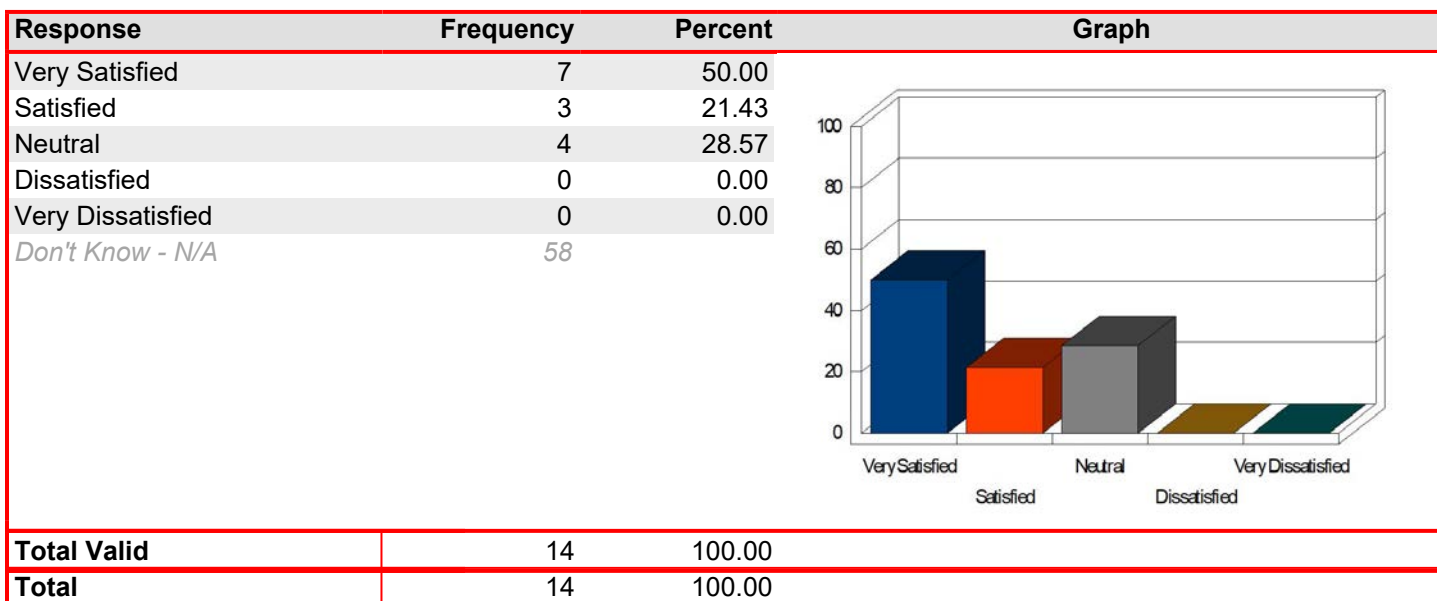
## Financial Aid - Knowledge of staff

Mean: 4.08



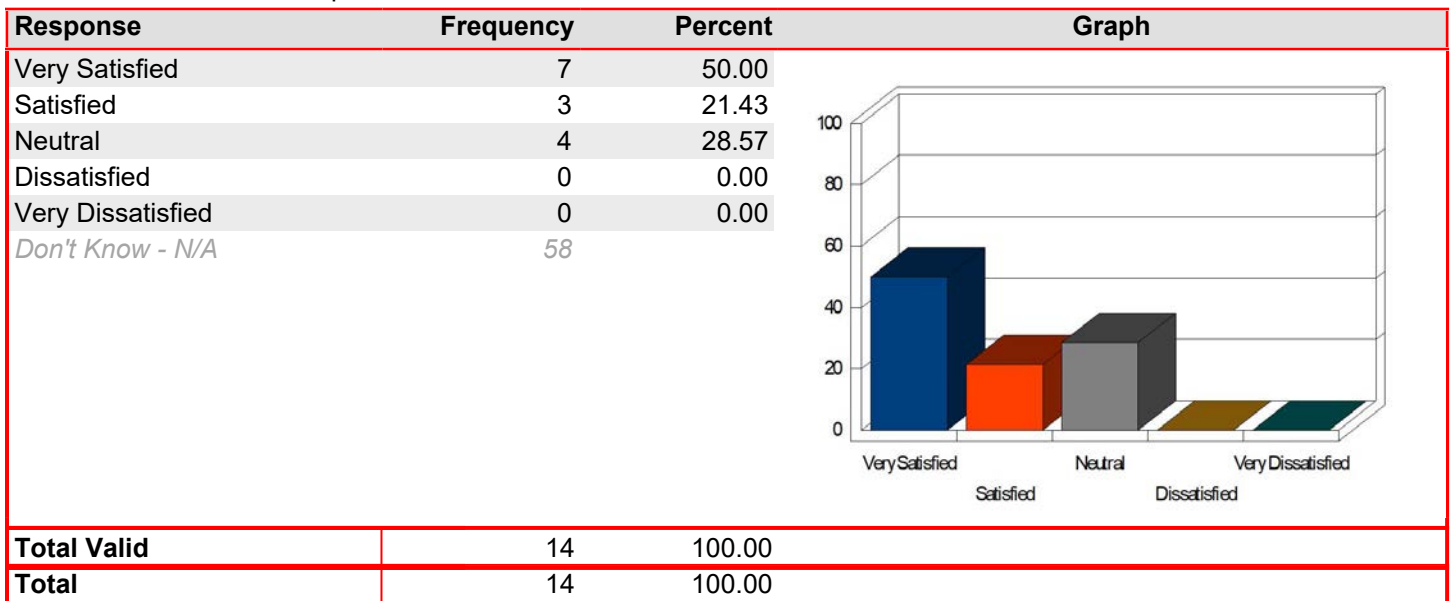
## Financial Aid - Information received is accurate

Mean: 4.21



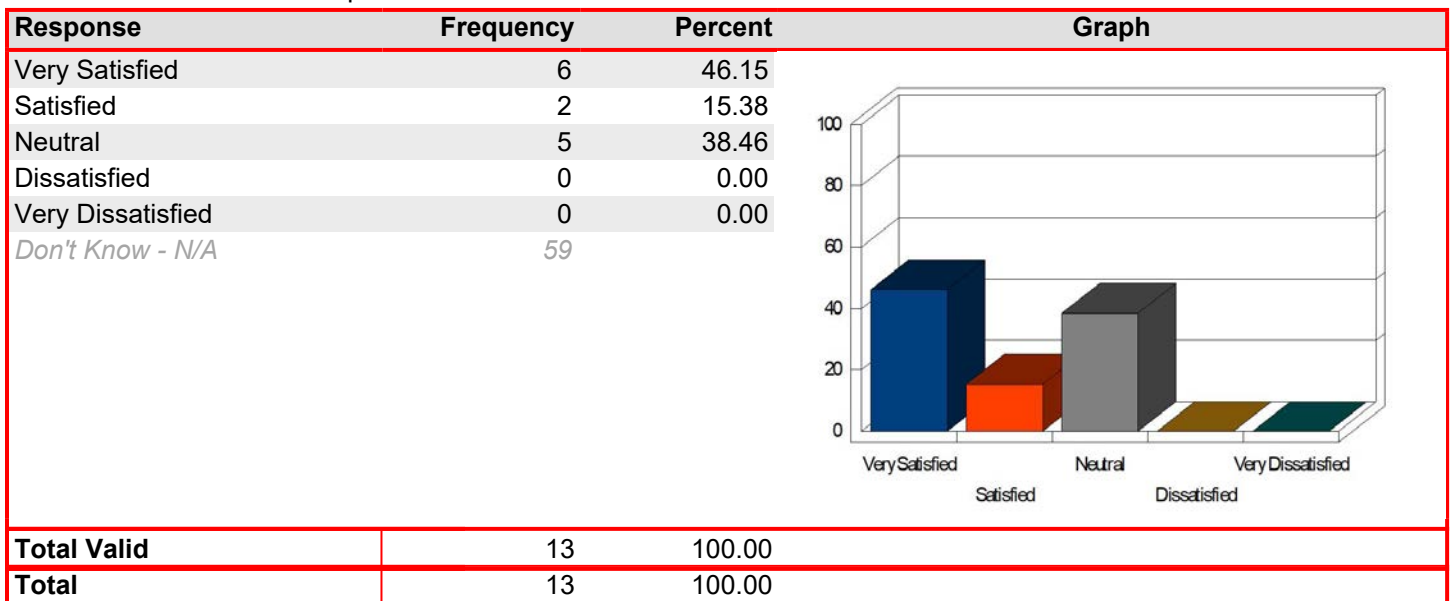
Financial Aid - Information presented is understandable

Mean: 4.21



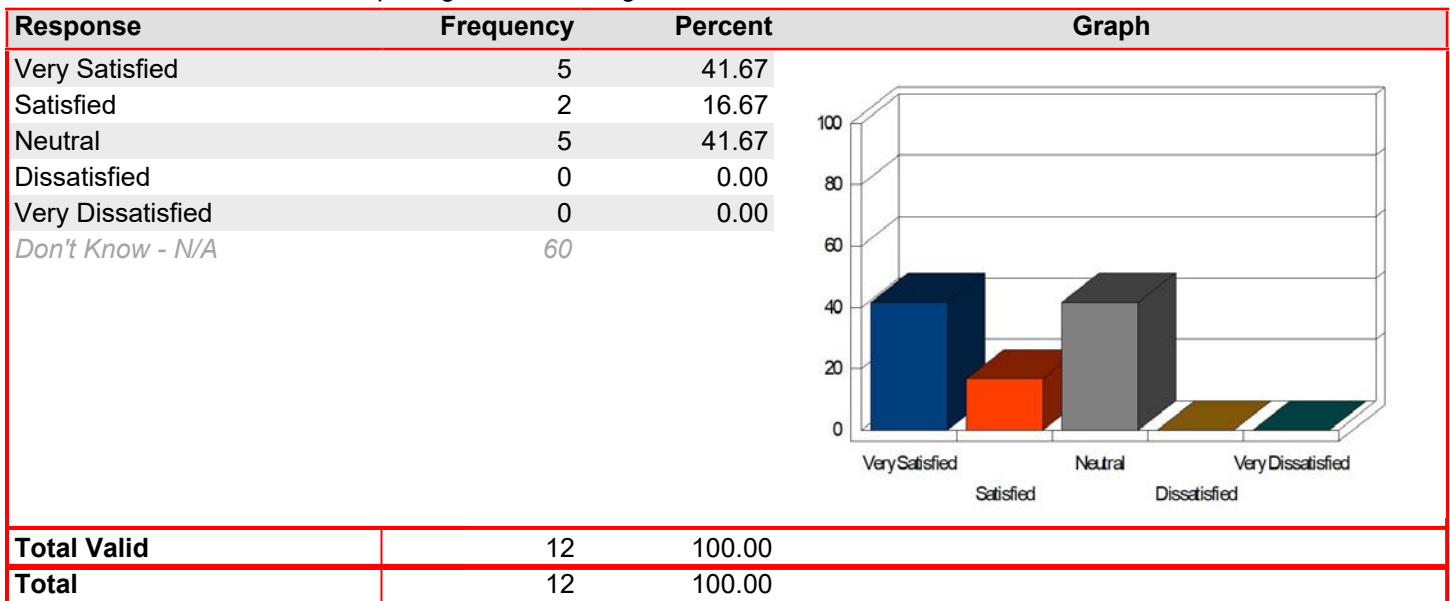
Financial Aid - Financial aid process

Mean: 4.08



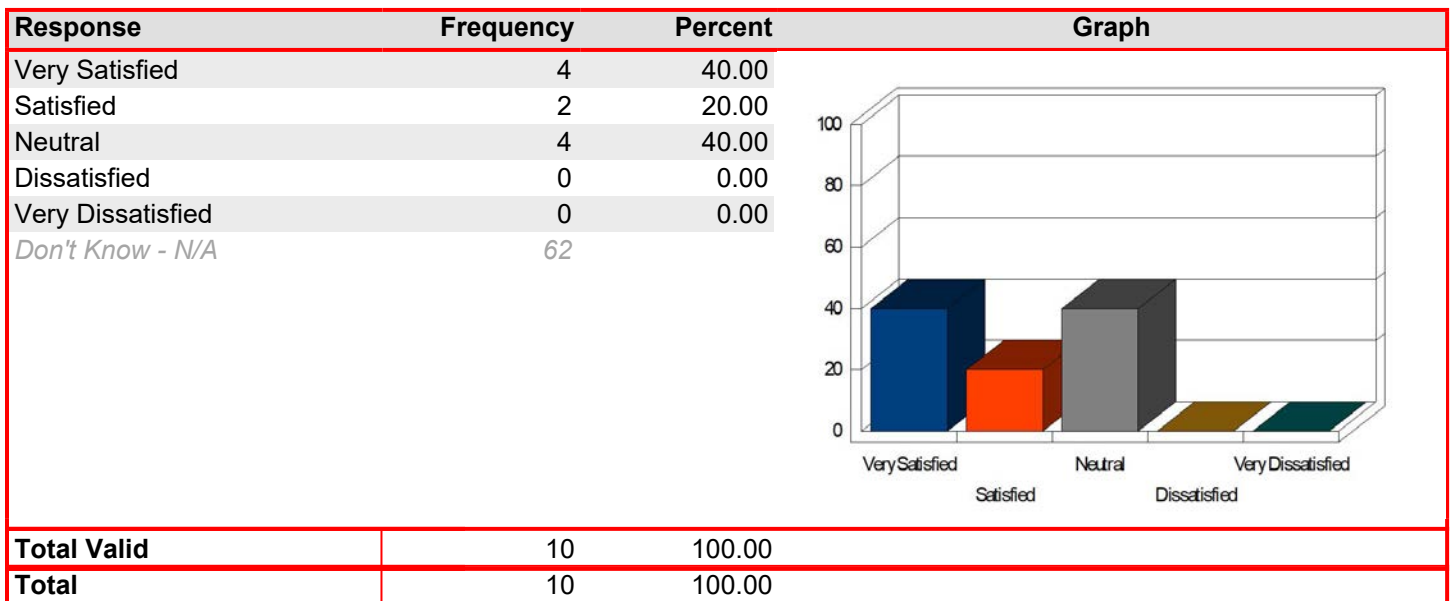
## Financial Aid - Assistance completing and submitting the FAFSA online

Mean: 4.00



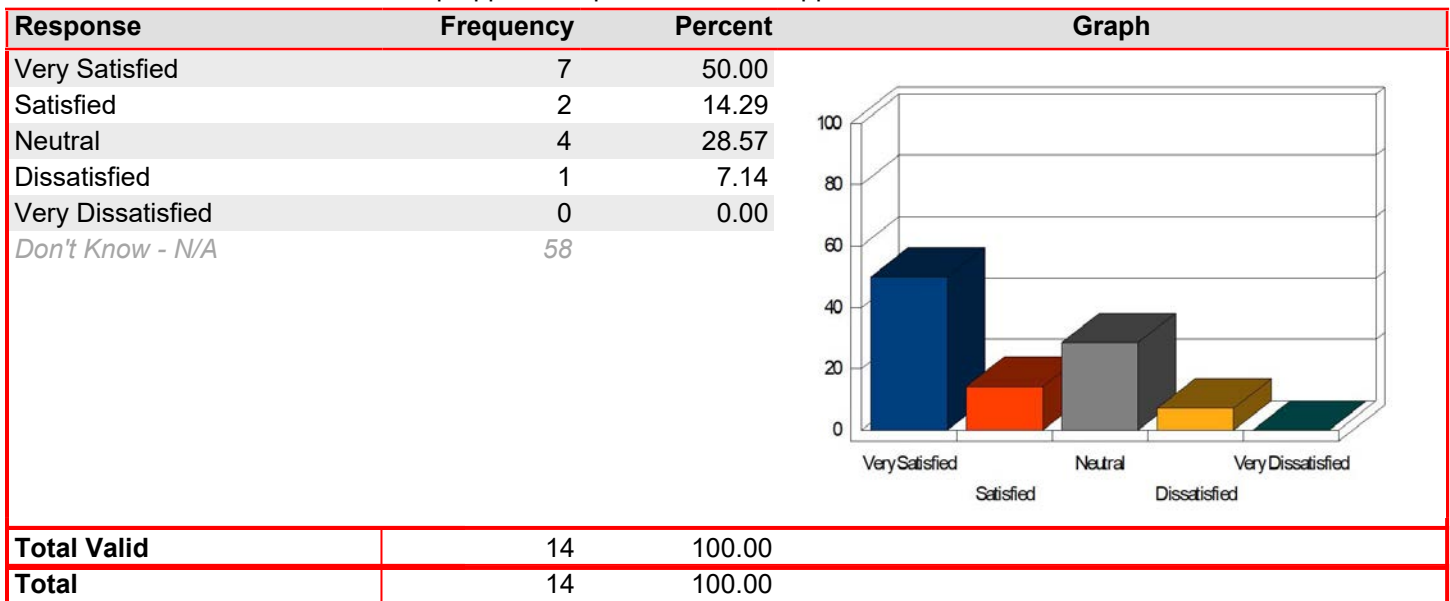
## Financial Aid - Assistance for Veteran benefits

Mean: 4.00



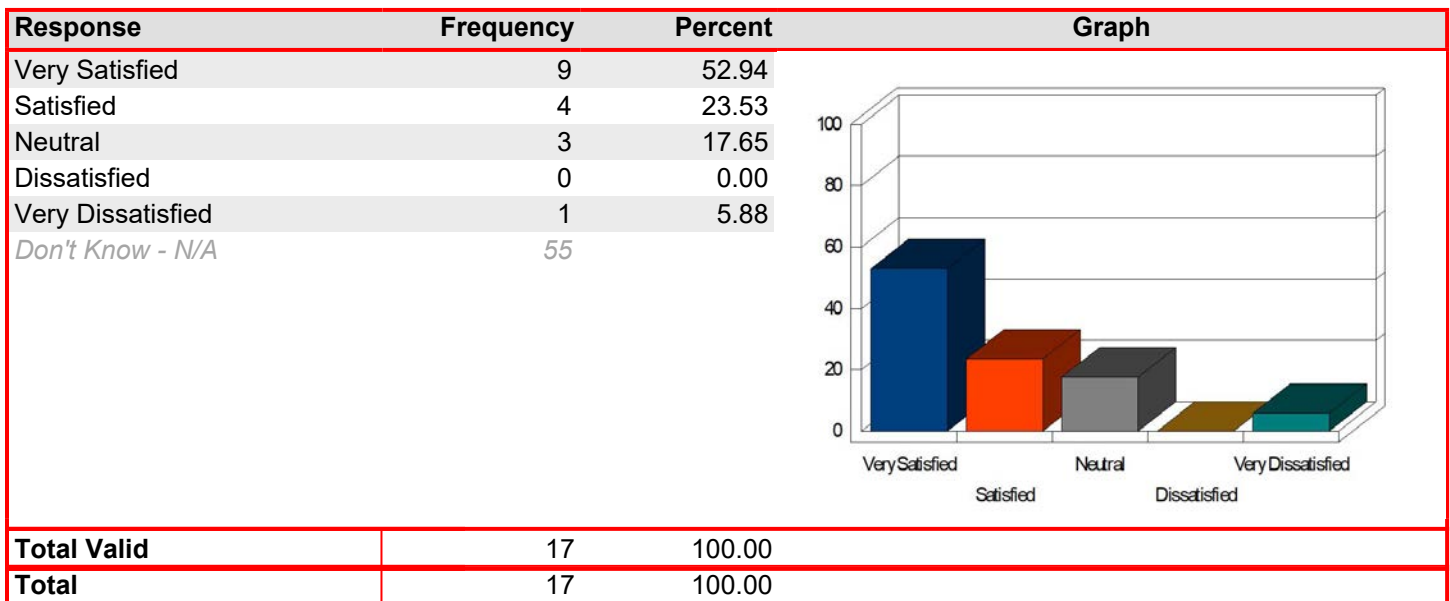
## Financial Aid - Grant and scholarship application procedures and opportunities

Mean: 4.07



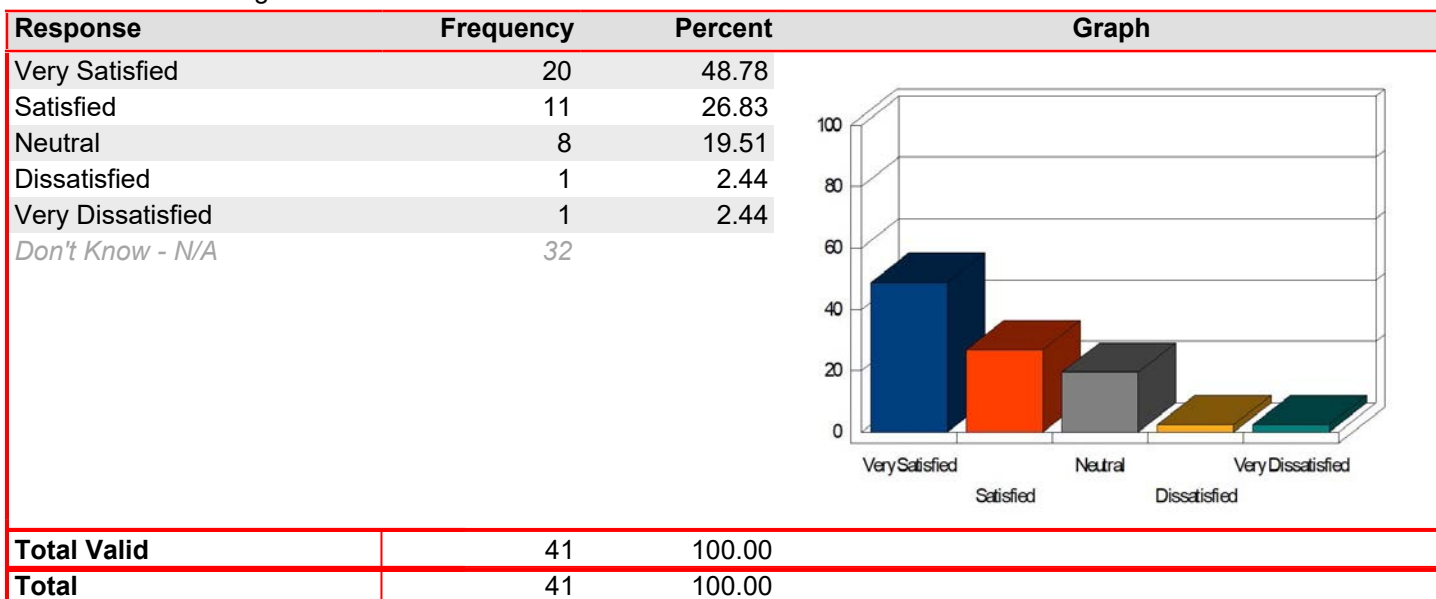
## Financial Aid - Website information

Mean: 4.18



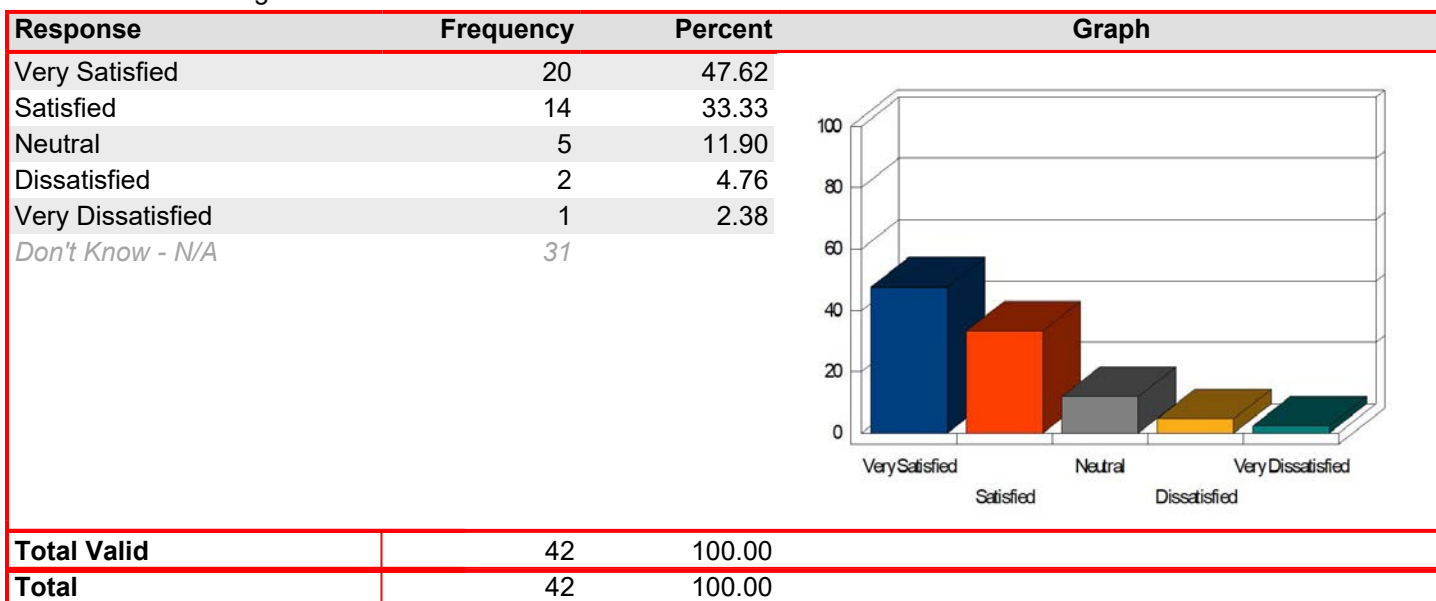
## Guidance/Counseling - Assistance of staff

Mean: 4.17



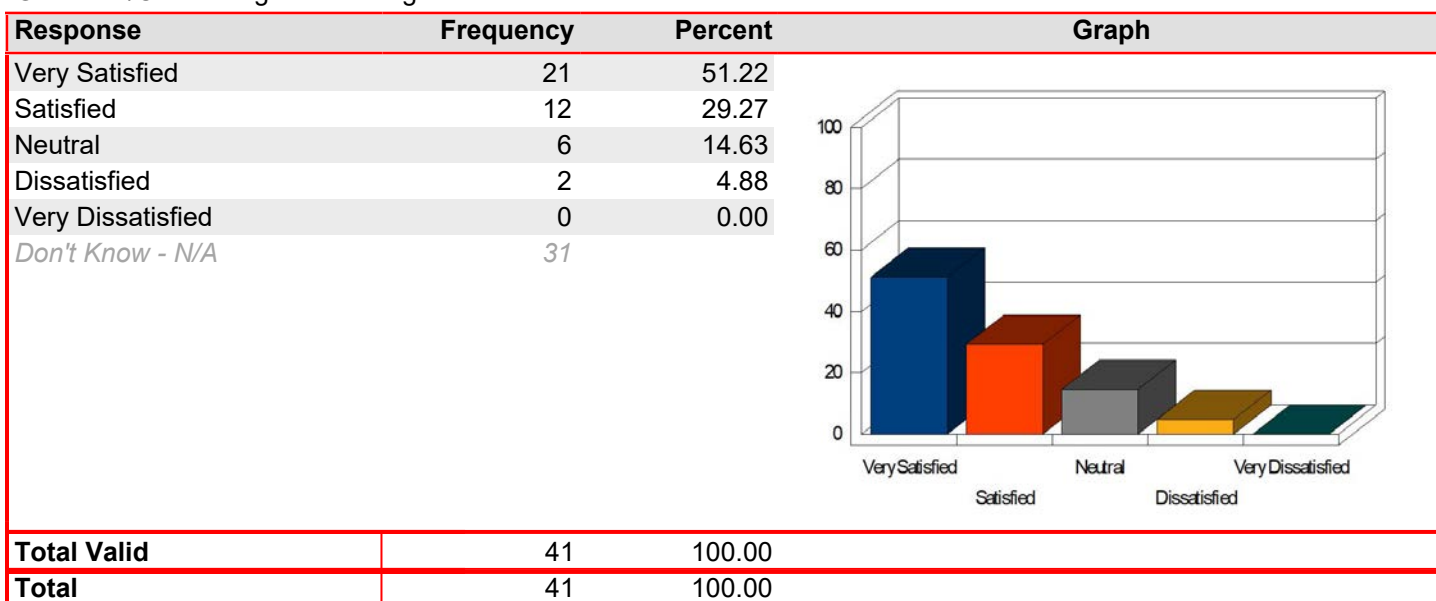
## Guidance/Counseling - Friendliness of staff

Mean: 4.19



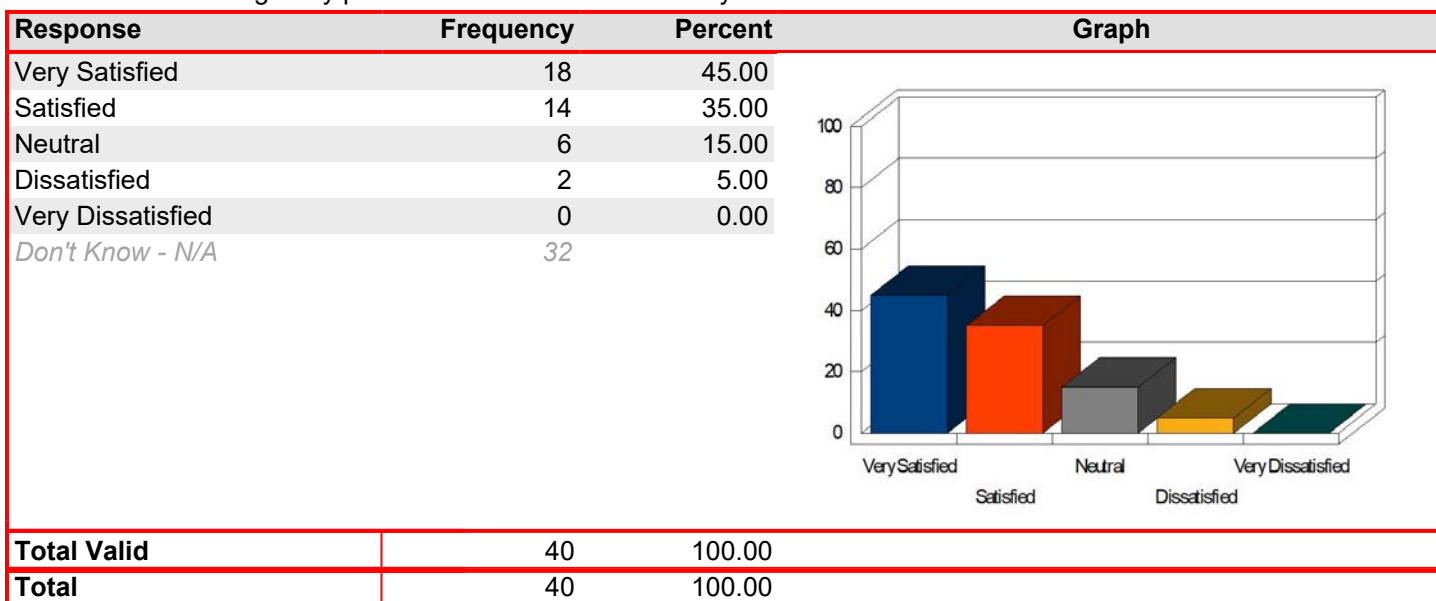
## Guidance/Counseling - Knowledge of staff

Mean: 4.27



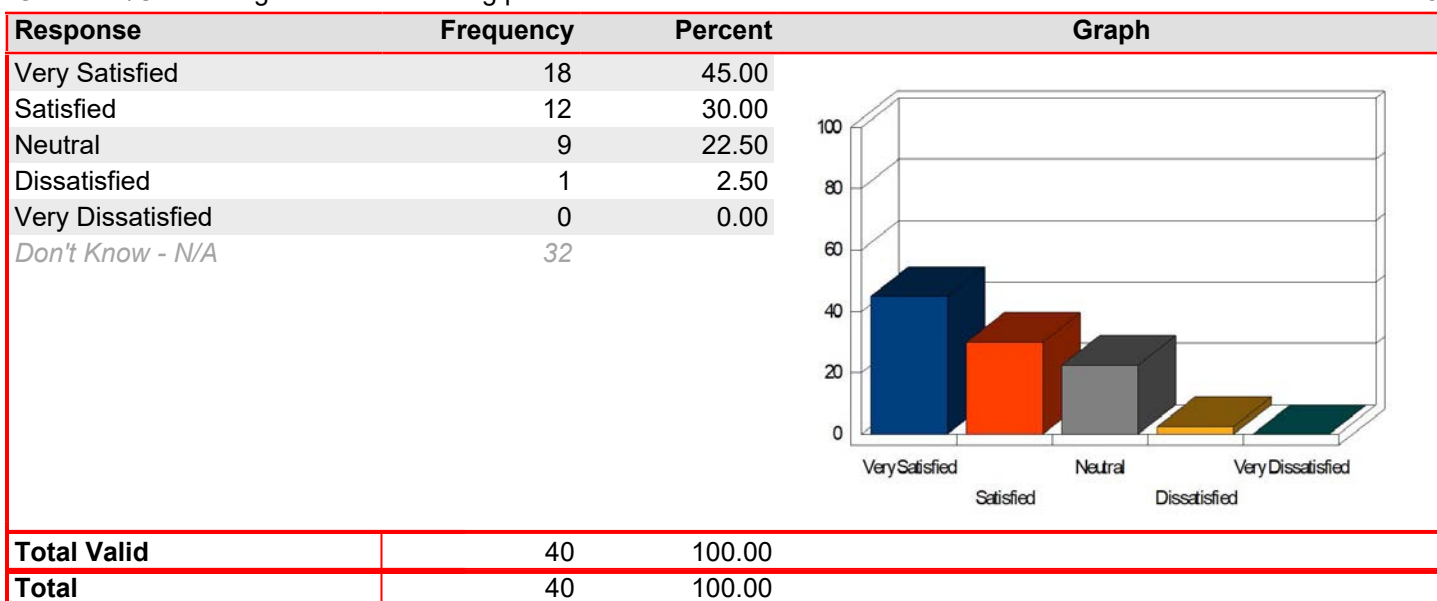
## Guidance/Counseling - My problems are resolved effectively

Mean: 4.20



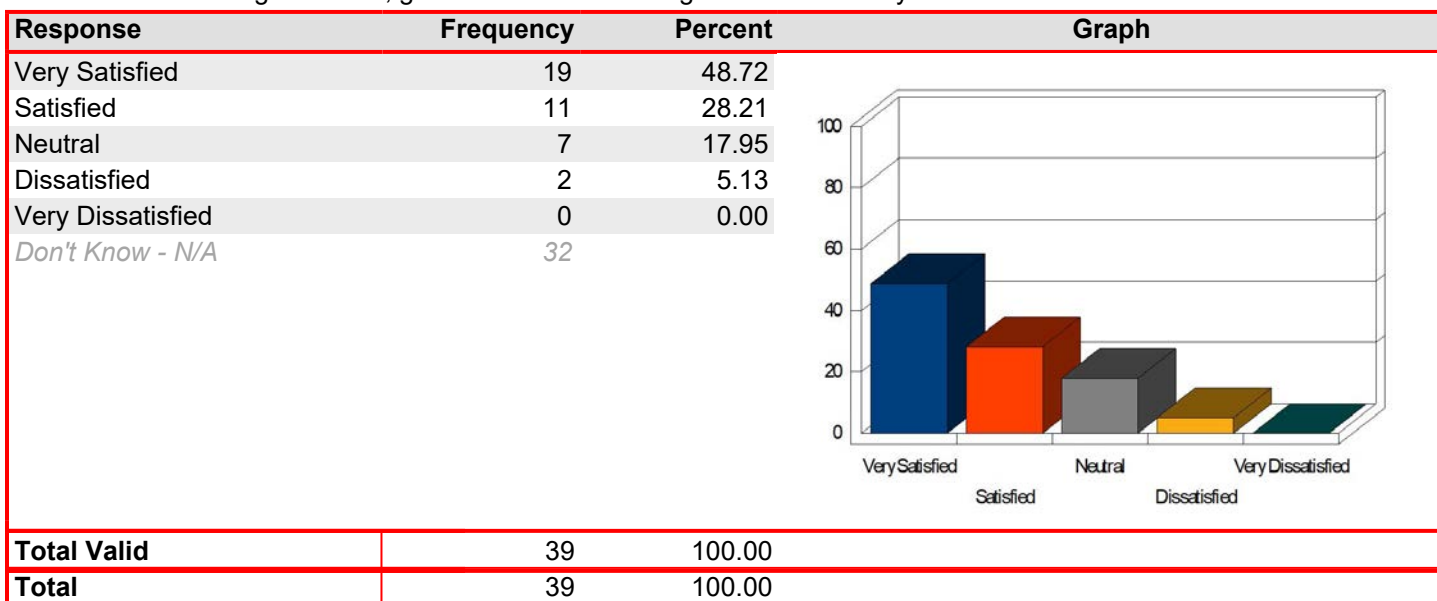
## Guidance/Counseling - Student advising process

Mean: 4.18

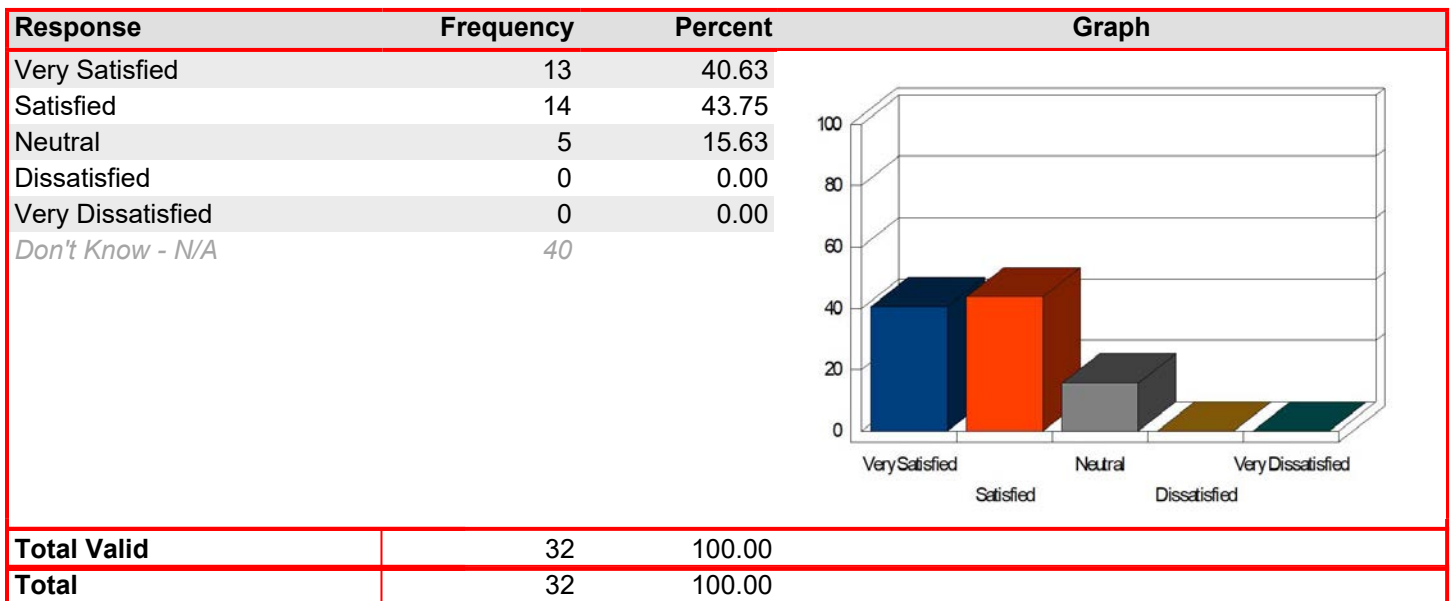
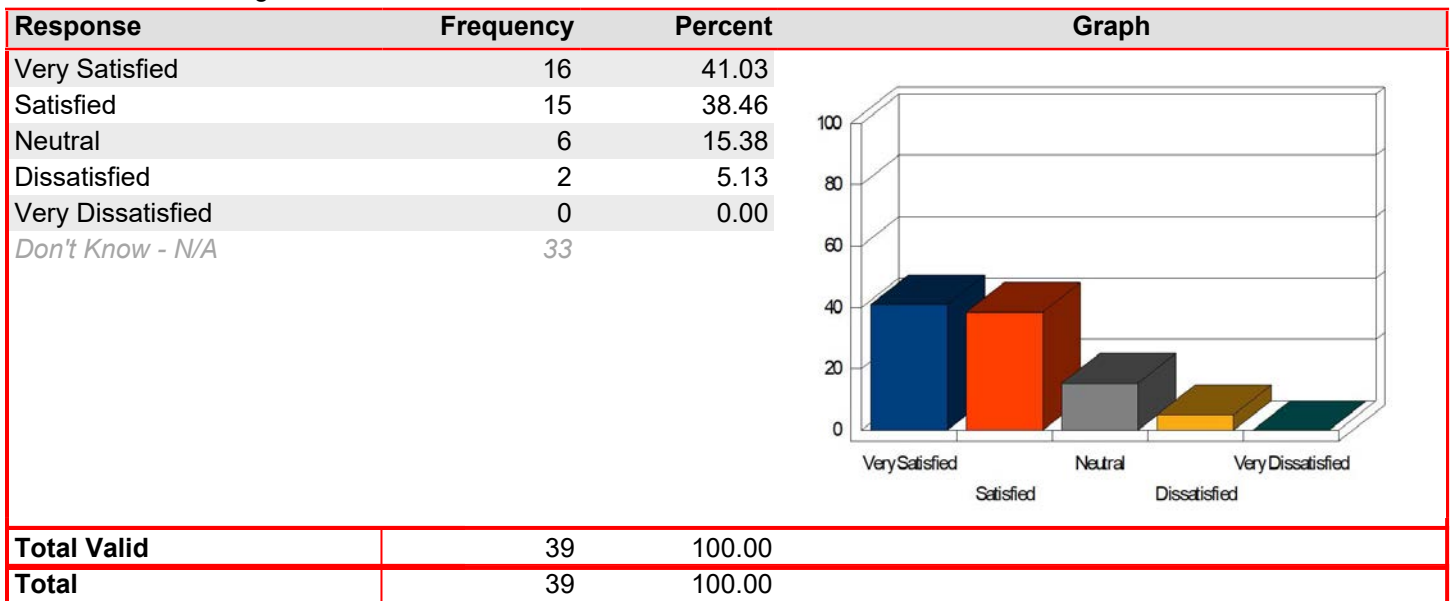


## Guidance/Counseling - Overall, guidance and counseling services meet my needs

Mean: 4.21

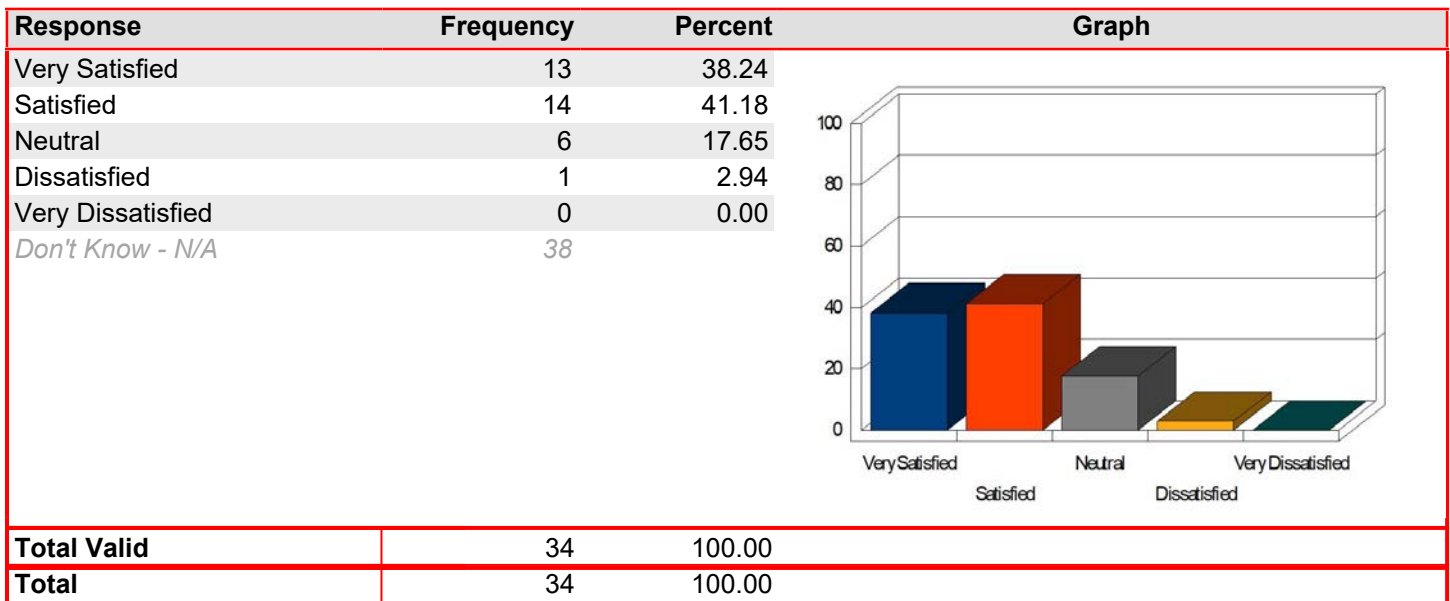






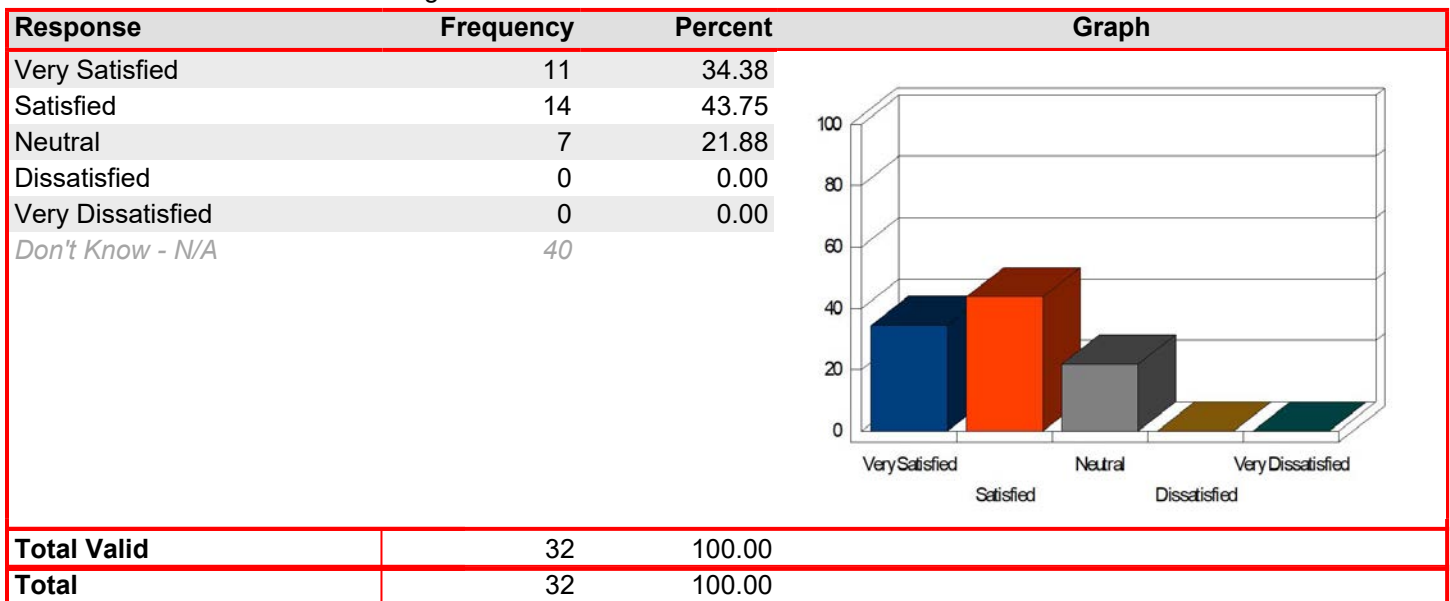
## Business Office/Cashier - Friendliness of staff

Mean: 4.15



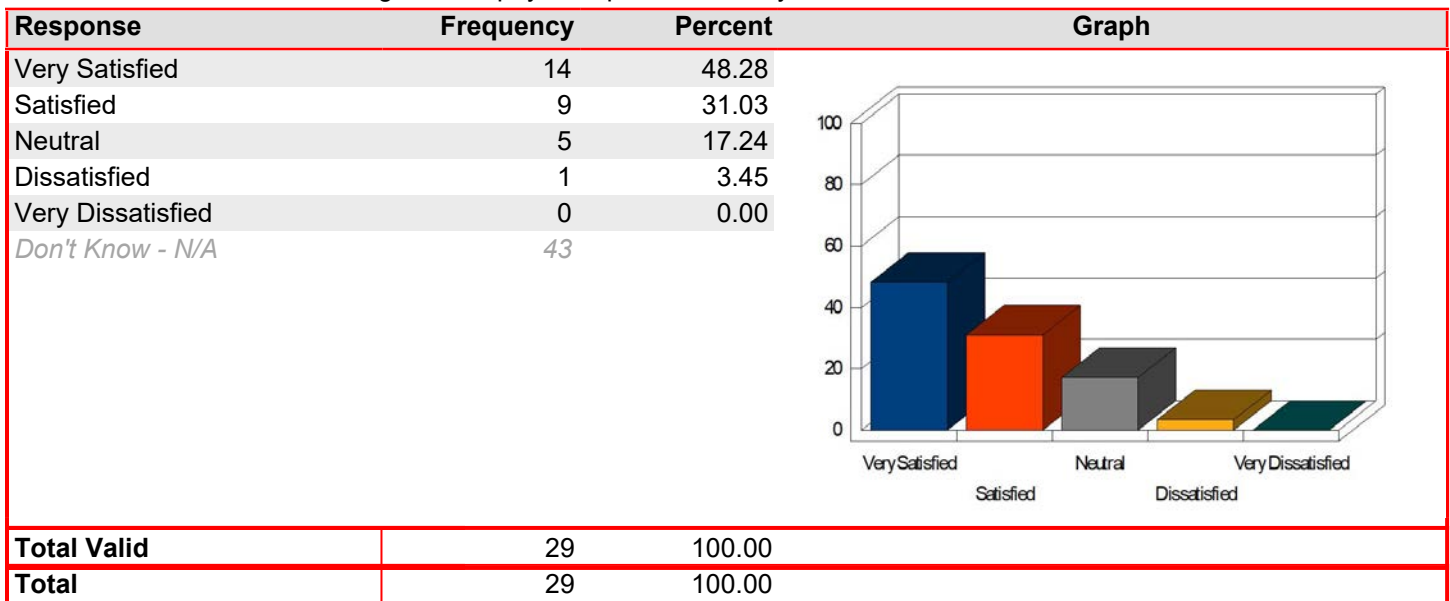
## Business Office/Cashier - Knowledge of staff

Mean: 4.13



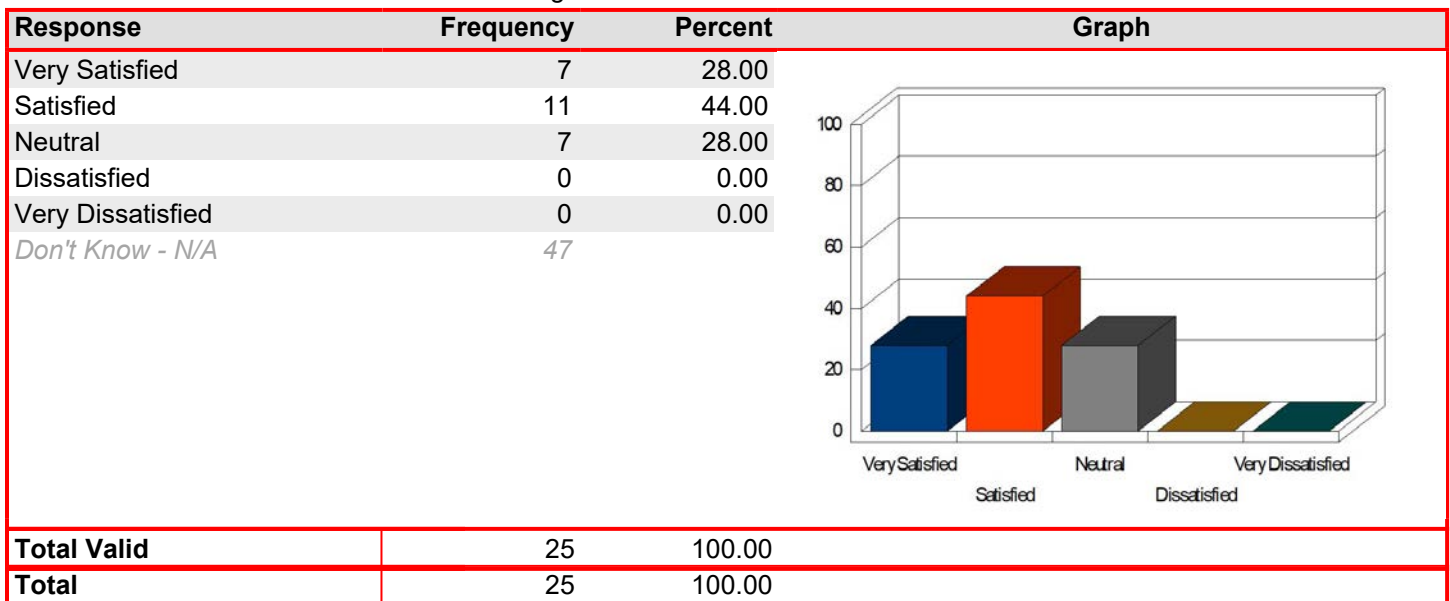
Business Office/Cashier - Billing and fee payment process is easy to understand

Mean: 4.24



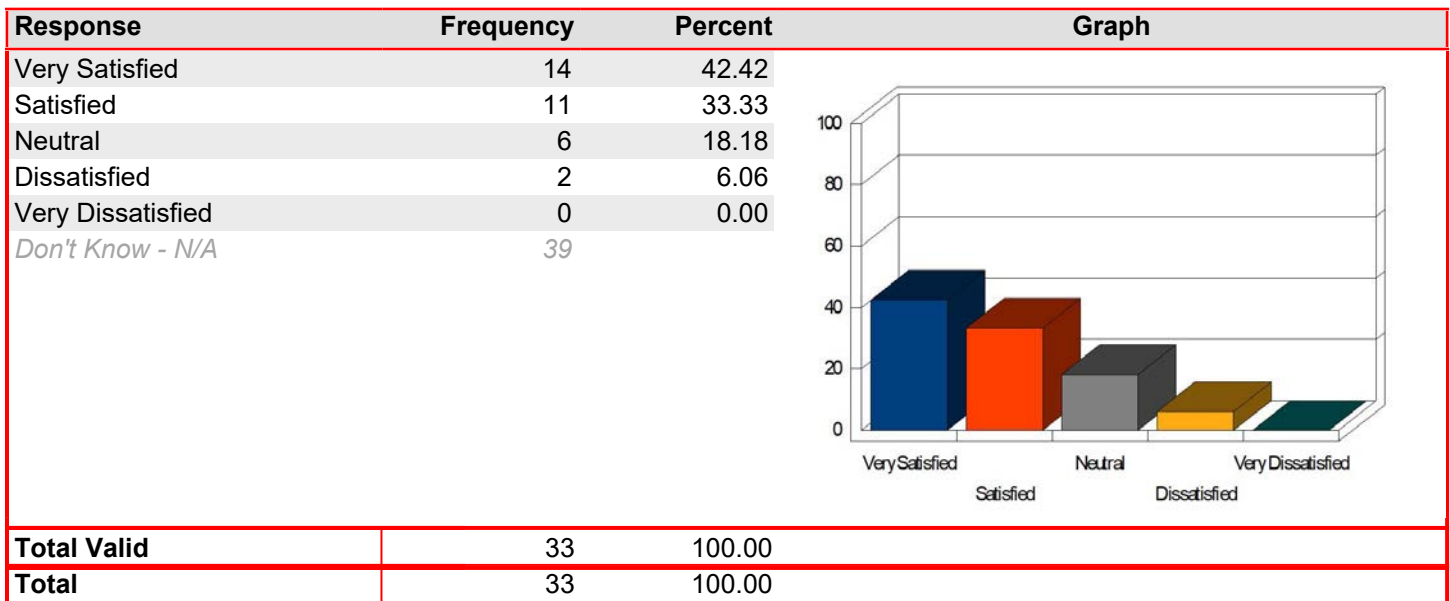
Business Office/Cashier - Assistance receiving Pell and loan resources

Mean: 4.00



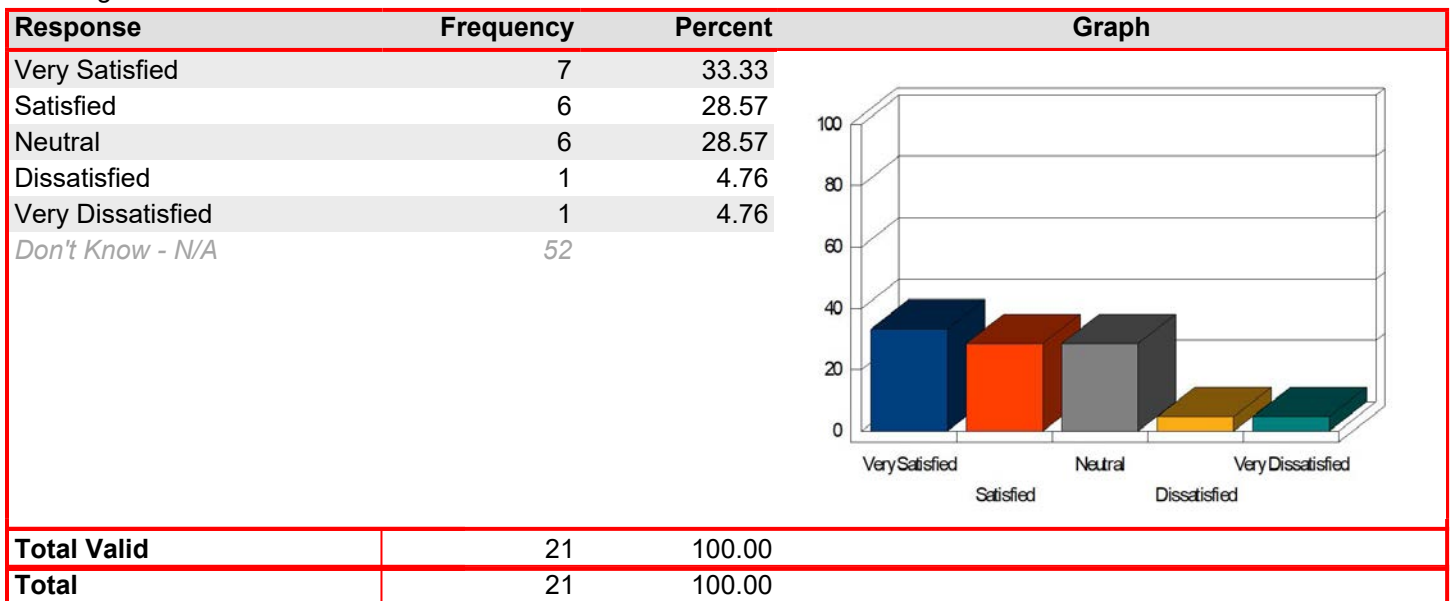
## Business Office/Cashier - Website information

Mean: 4.12



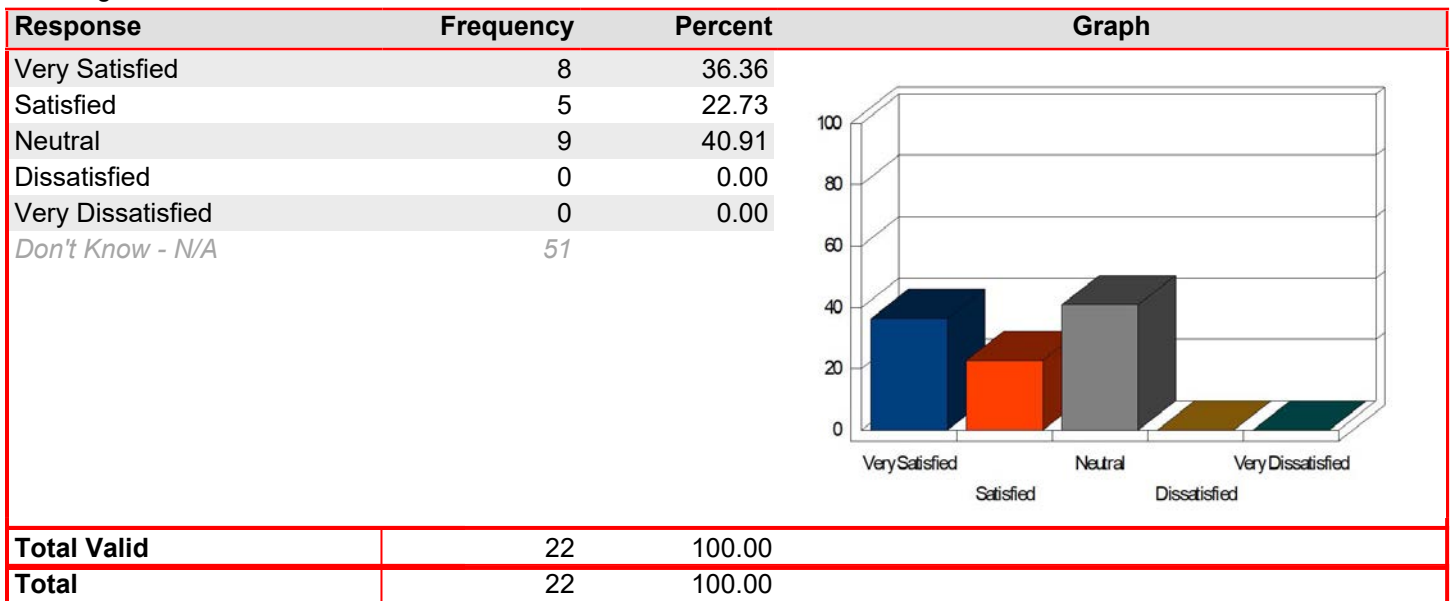
## Tutoring/CAPS - Assistance of staff

Mean: 3.81



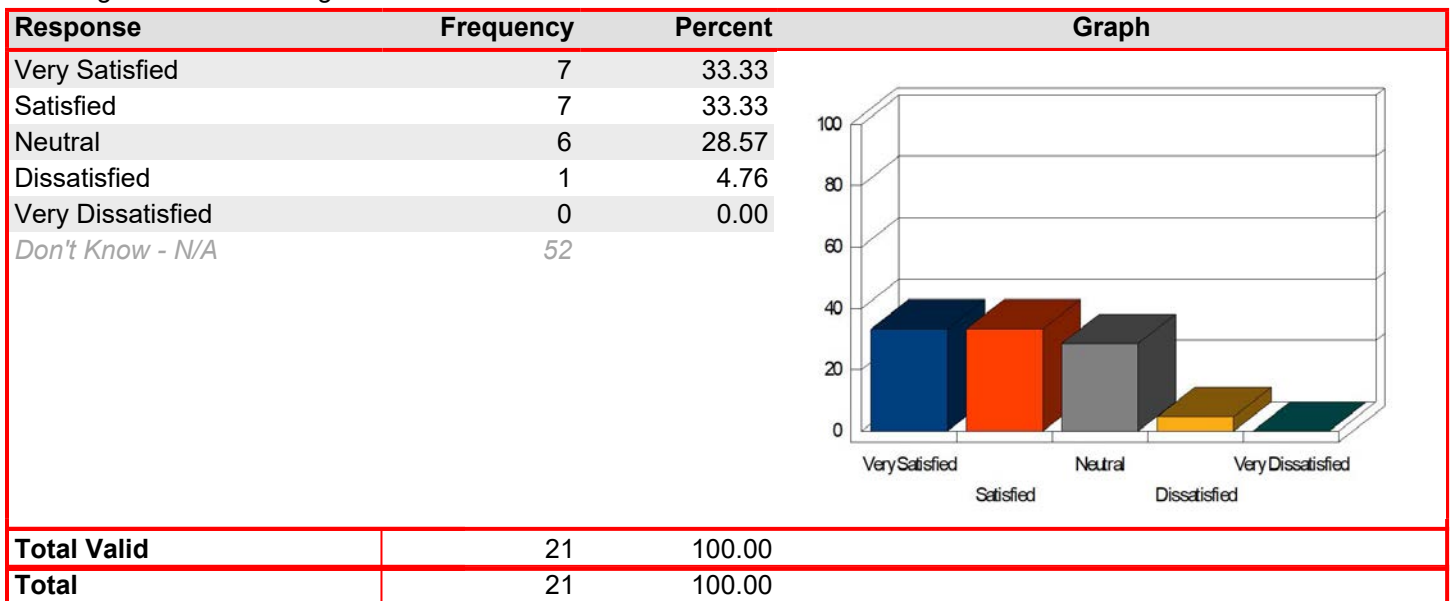
## Tutoring/CAPS - Friendliness of staff

Mean: 3.95



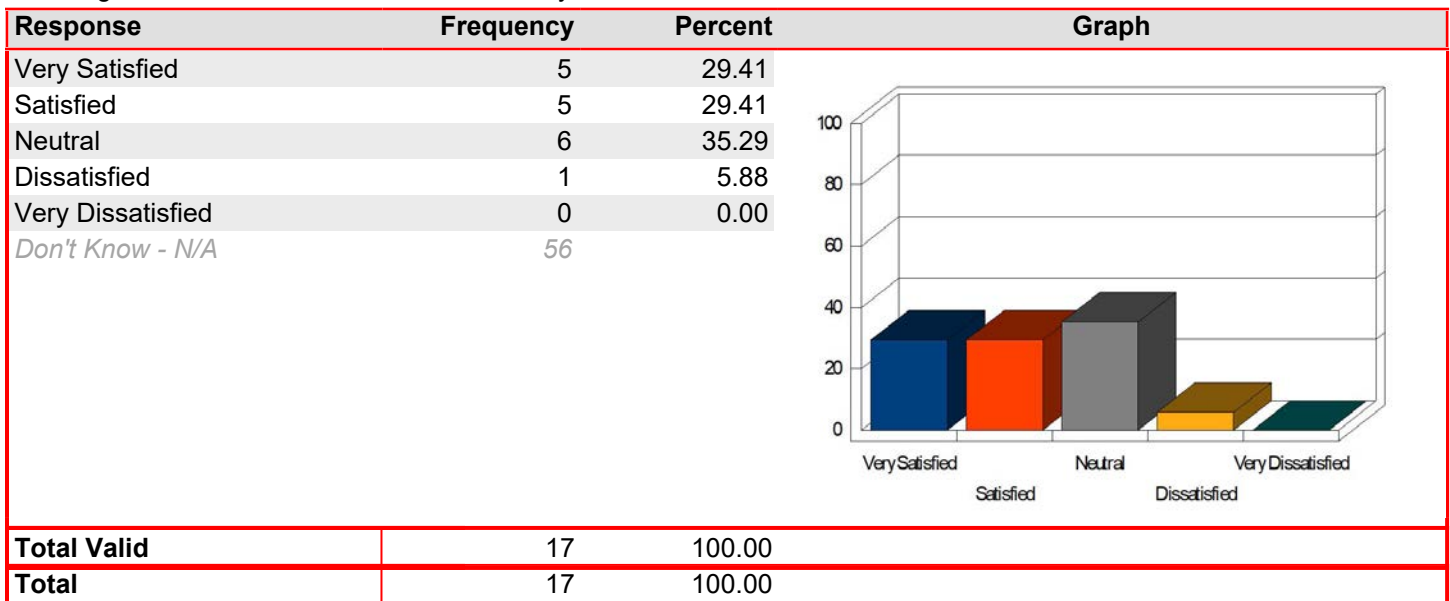
## Tutoring/CAPS - Knowledge of staff

Mean: 3.95



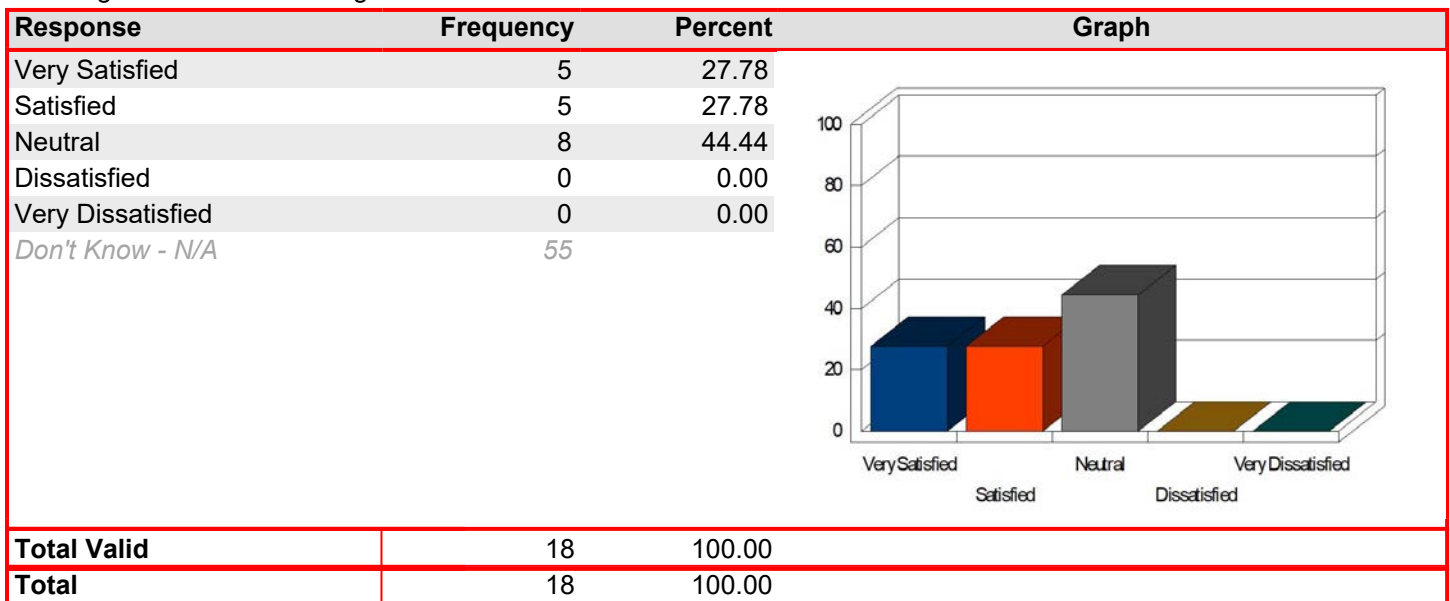
## Tutoring/CAPS - Documented student disability services

Mean: 3.82



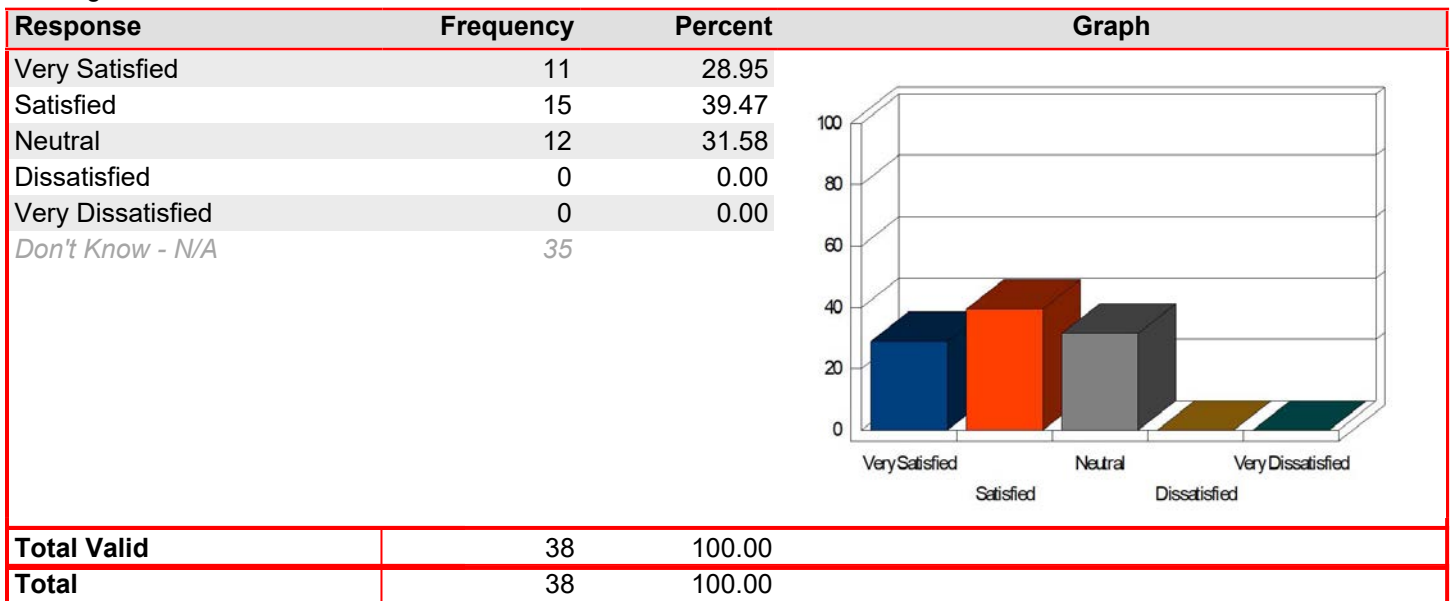
## Tutoring/CAPS - Peer tutoring services

Mean: 3.83



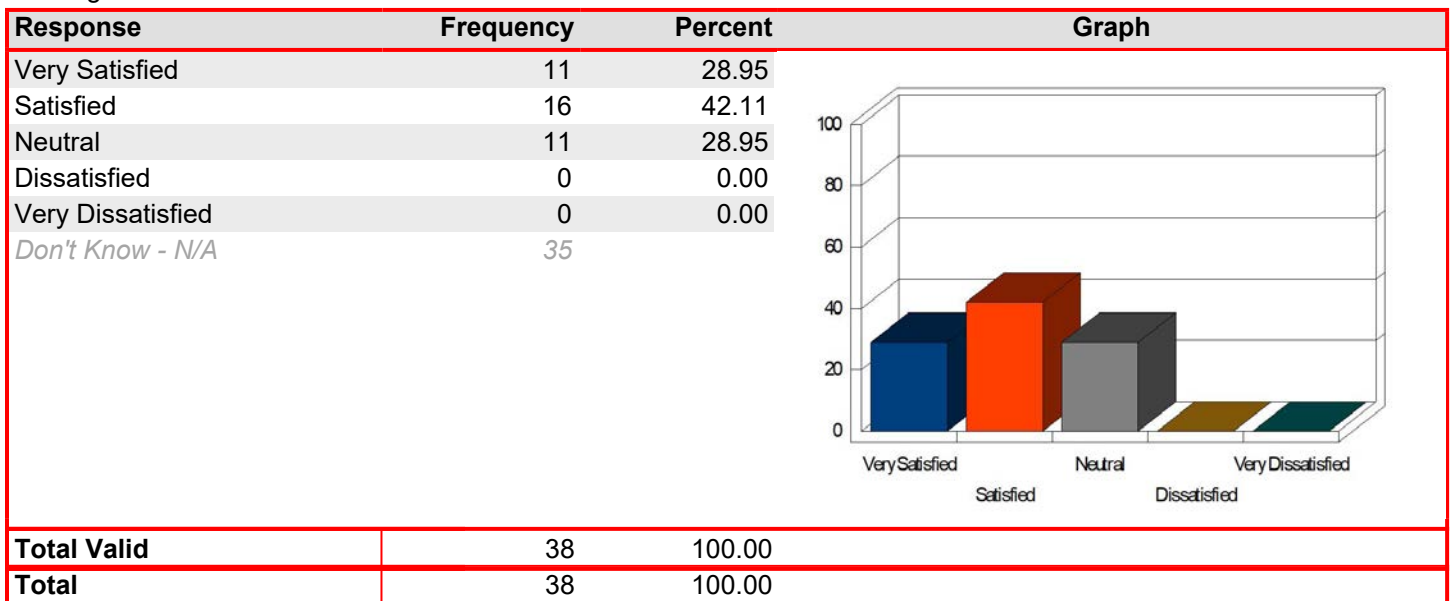
## Testing Services - Assistance of staff

Mean: 3.97



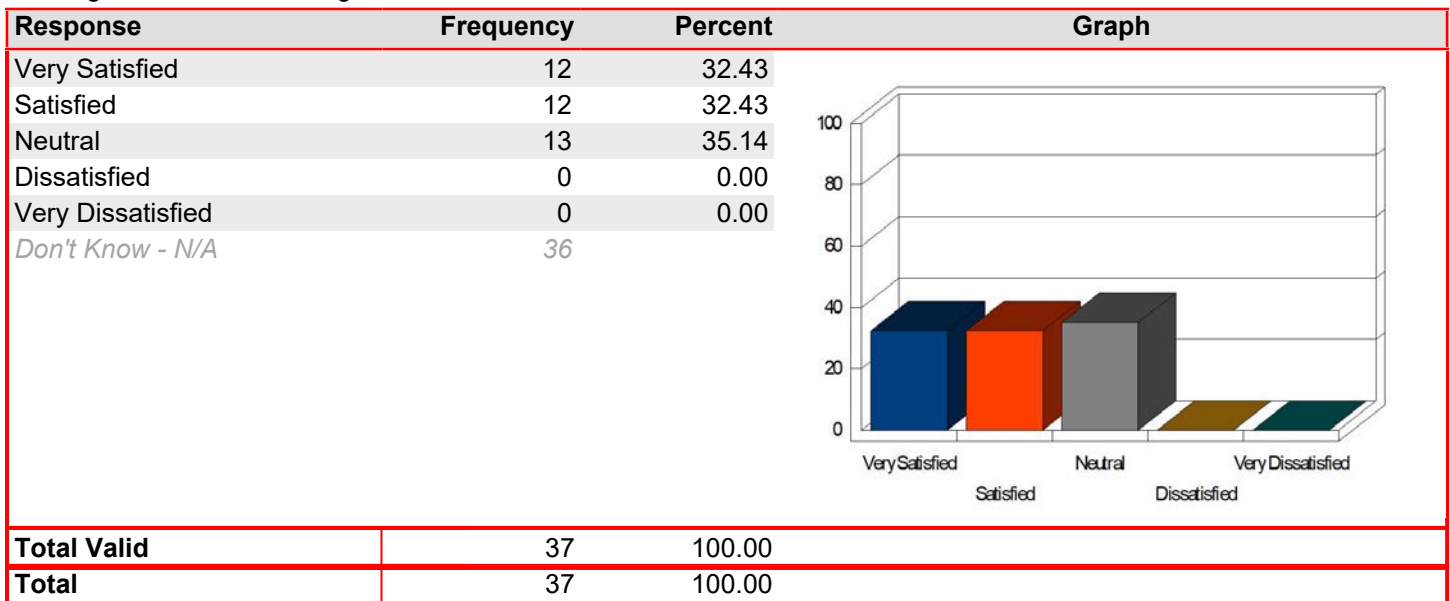
## Testing Services - Friendliness of staff

Mean: 4.00



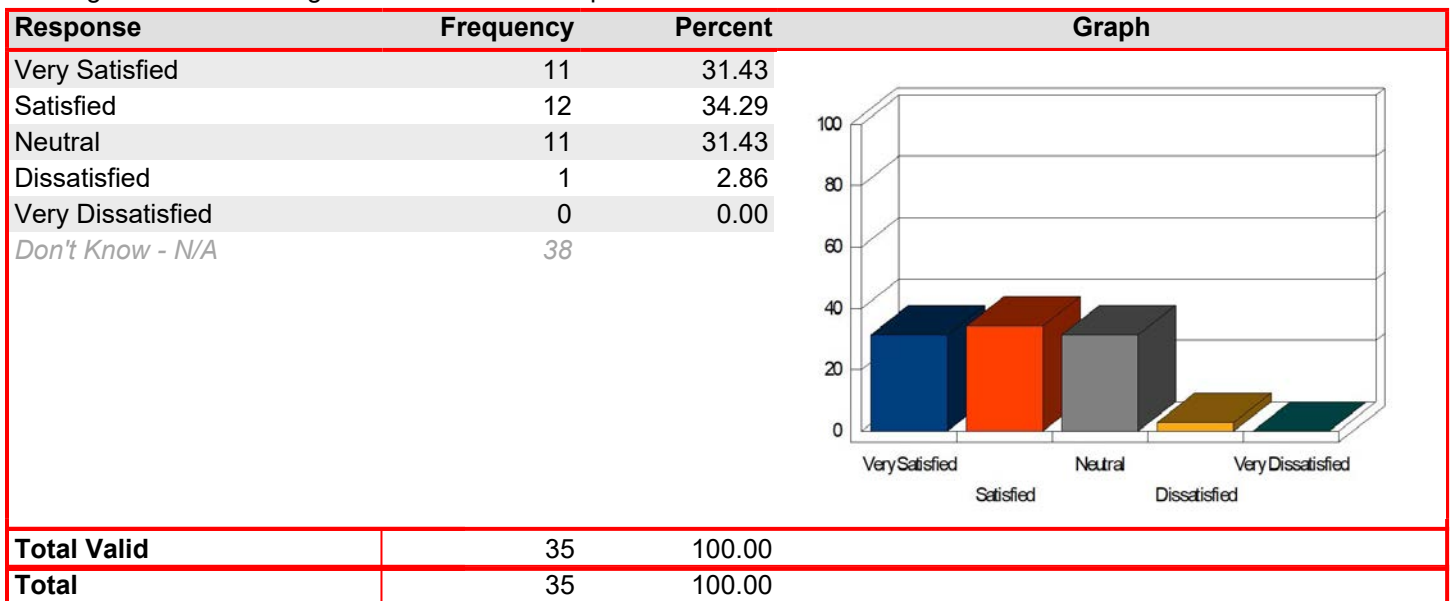
## Testing Services - Knowledge of staff

Mean: 3.97



## Testing Services - Testing Center hours are adequate

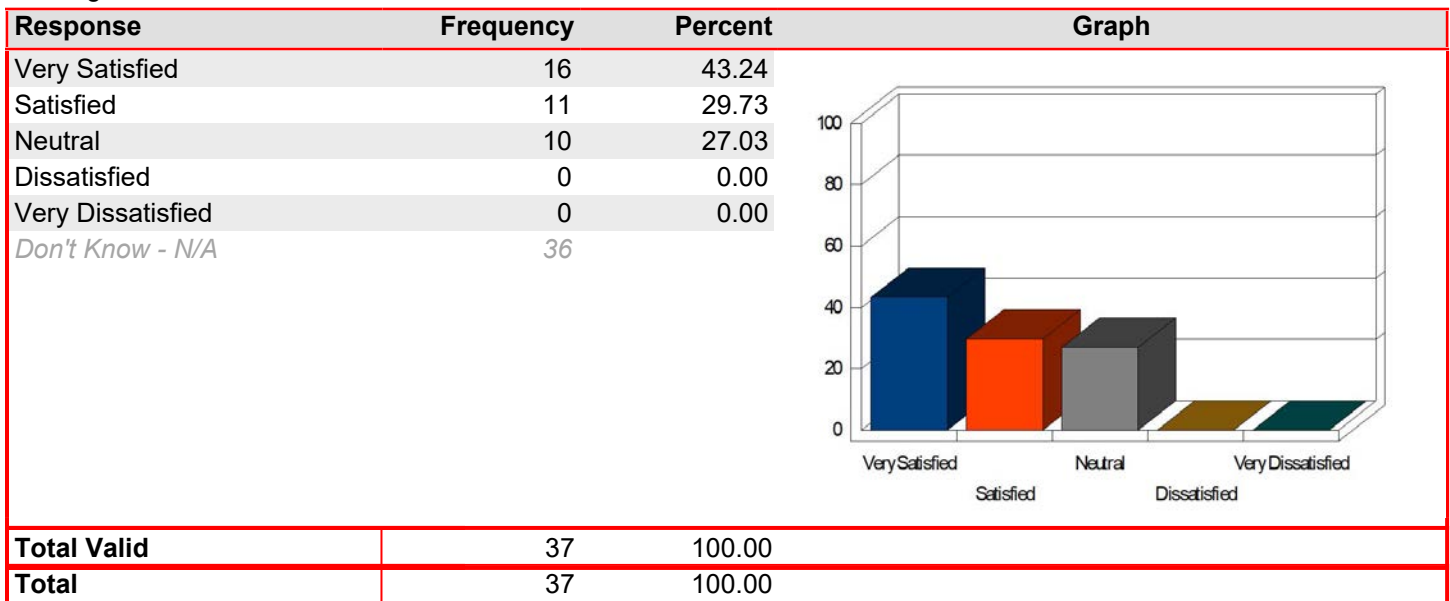
Mean: 3.94





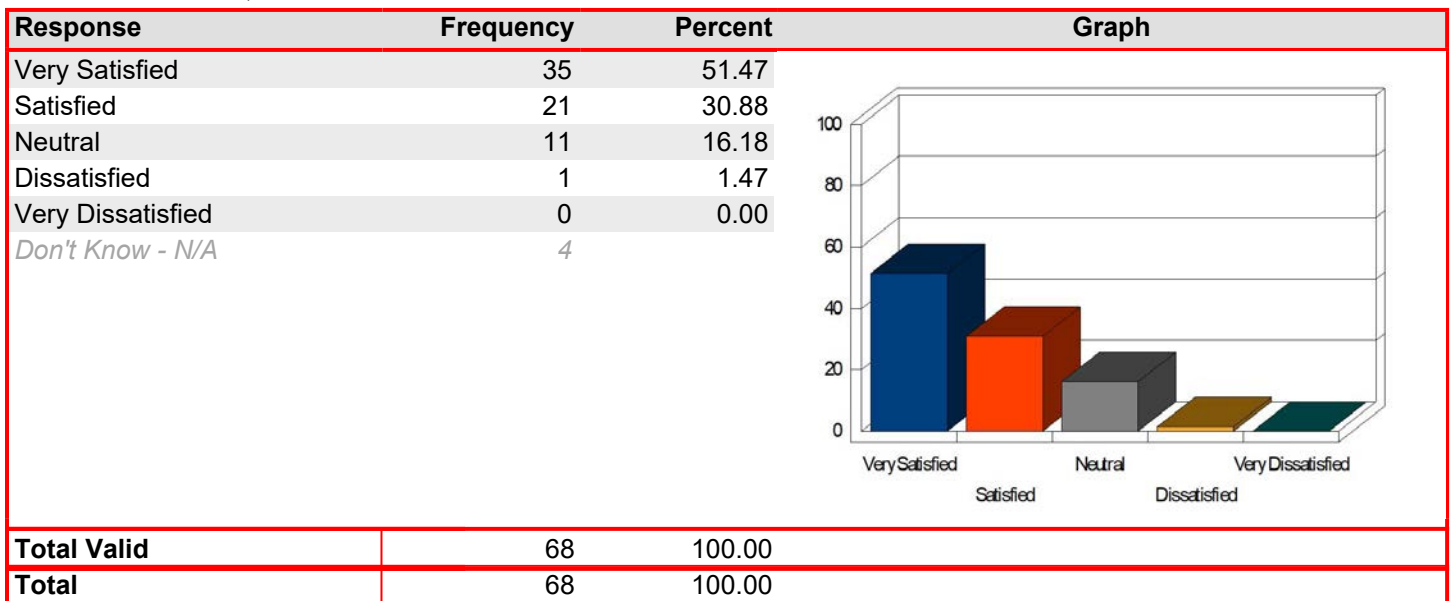
## Testing Services - Website information

Mean: 4.16



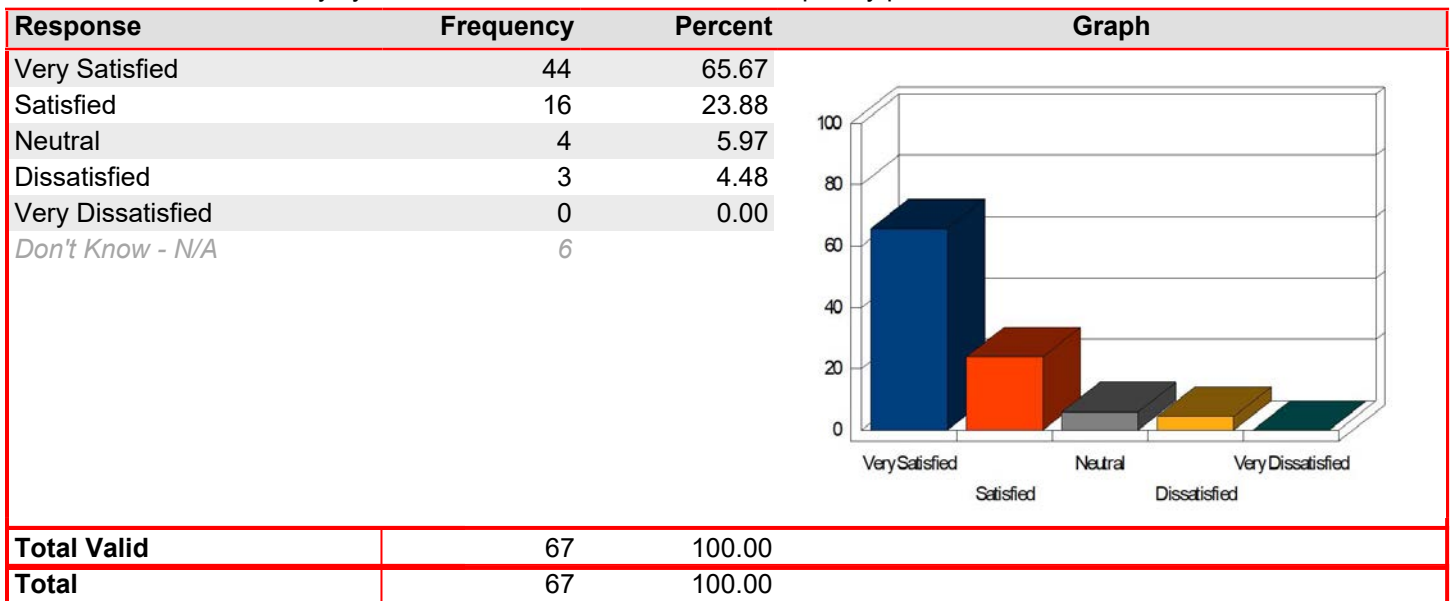
## Instruction - Overall, teachers care about me

Mean: 4.32



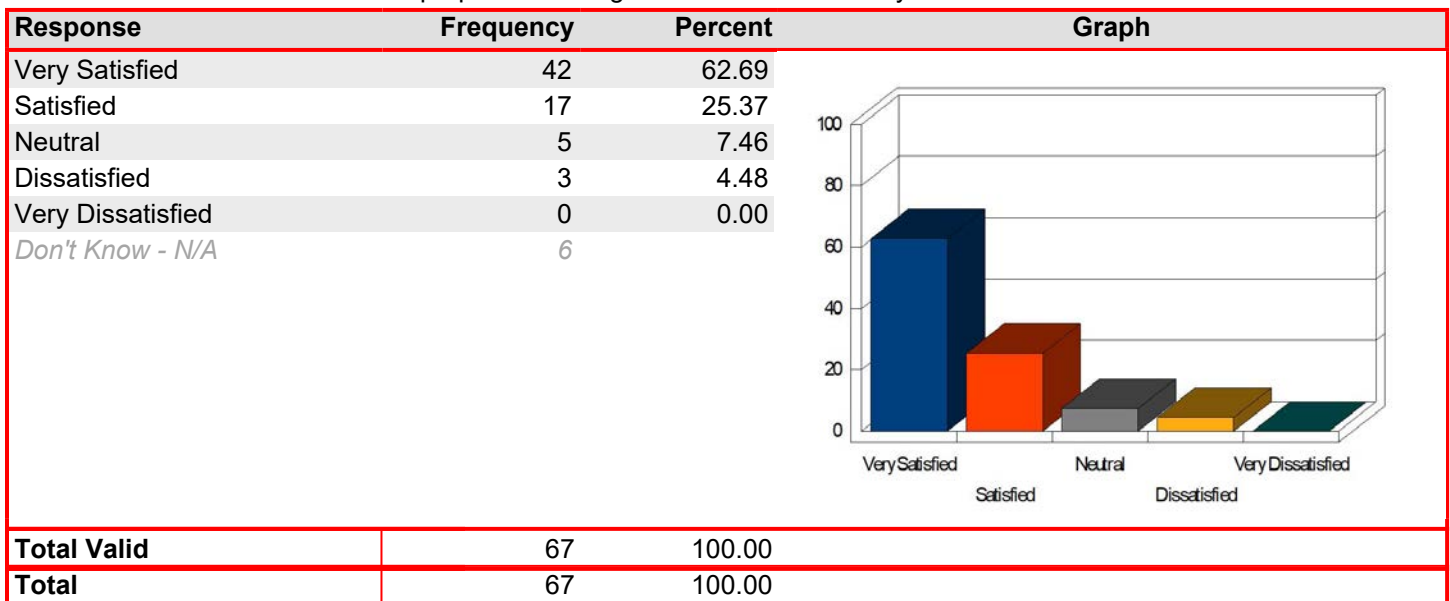
Instruction - First class day syllabus and course material were adequately provided

Mean: 4.51



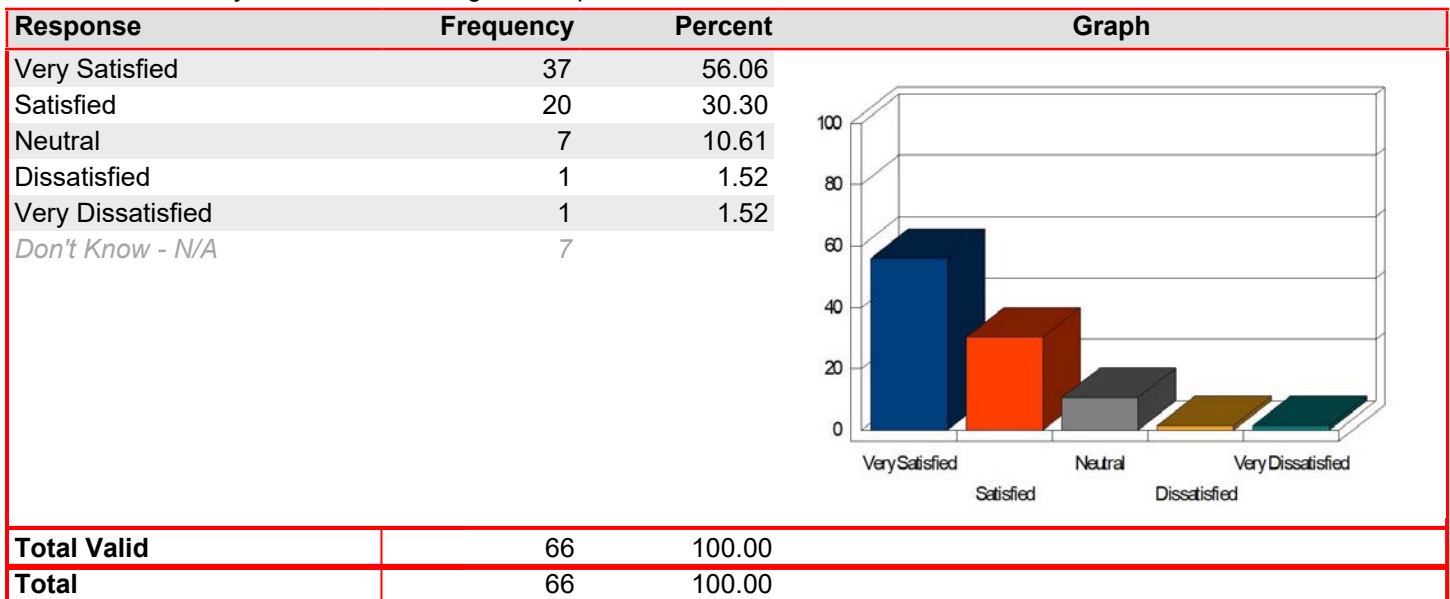
Instruction - Instructors were well-prepared and organized on first class day

Mean: 4.46



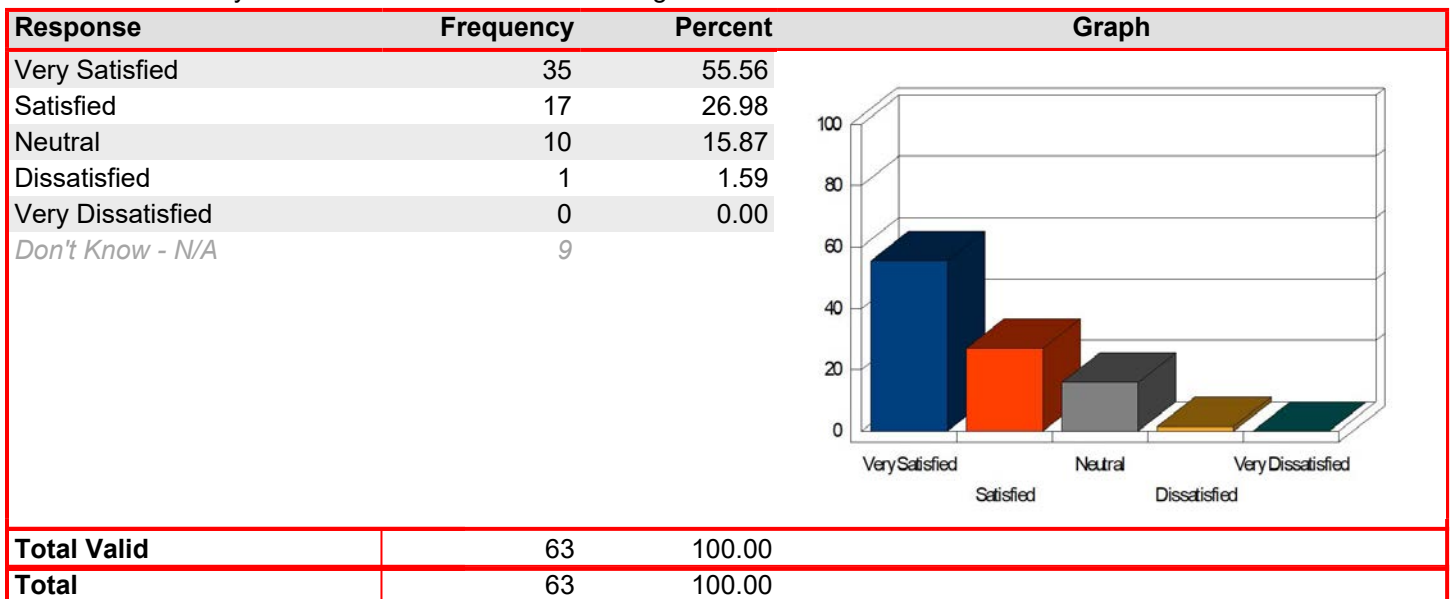
Instruction - Faculty and staff are caring and helpful when I need assistance

Mean: 4.38



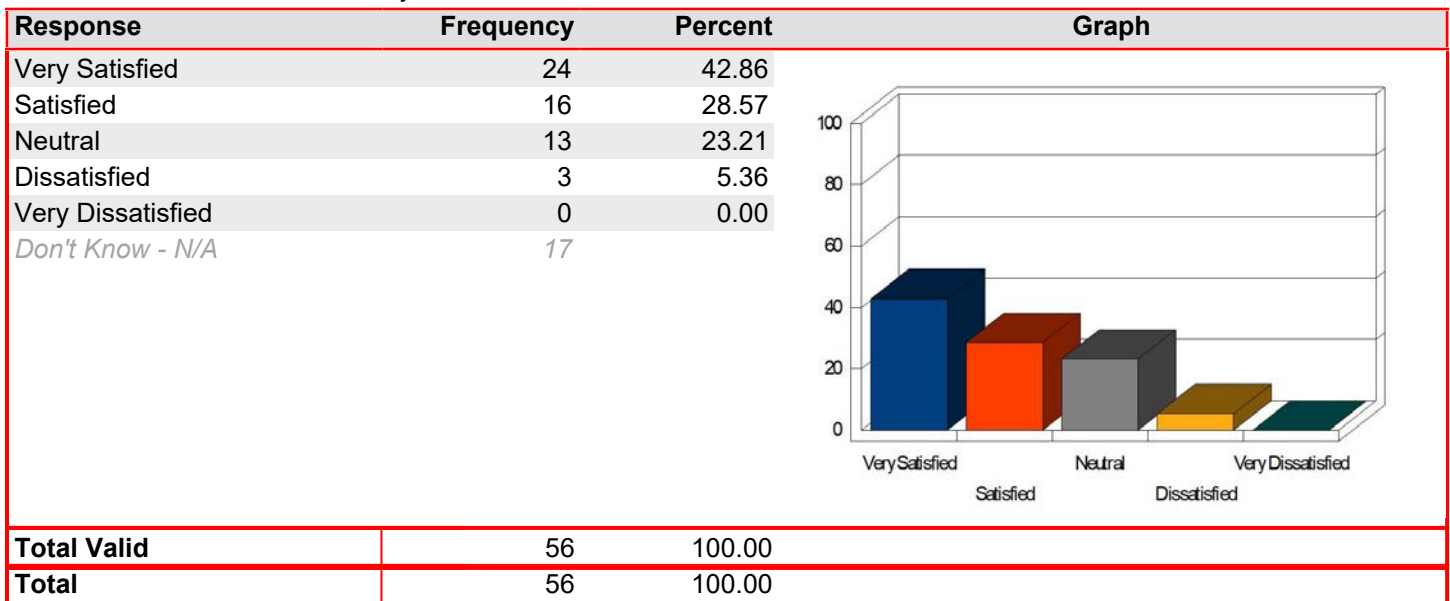
Instruction - Faculty are available after class and during office hours

Mean: 4.37



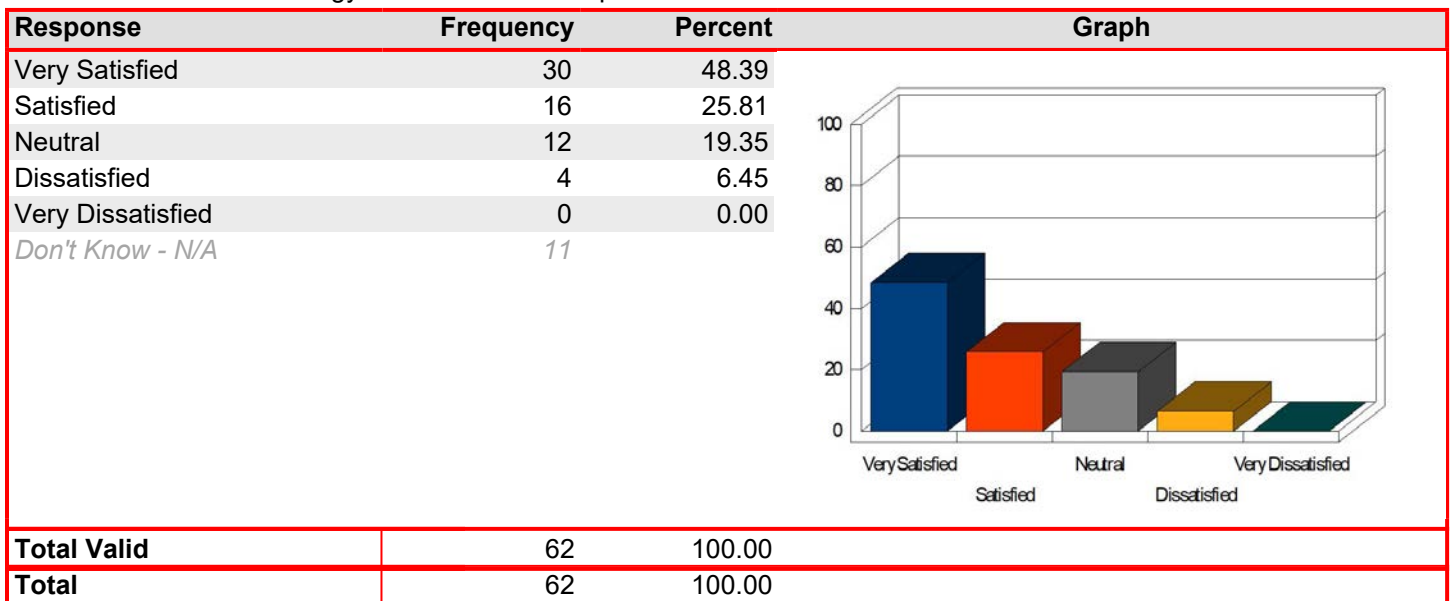
Overall-Student services routinely assisted me

Mean: 4.09



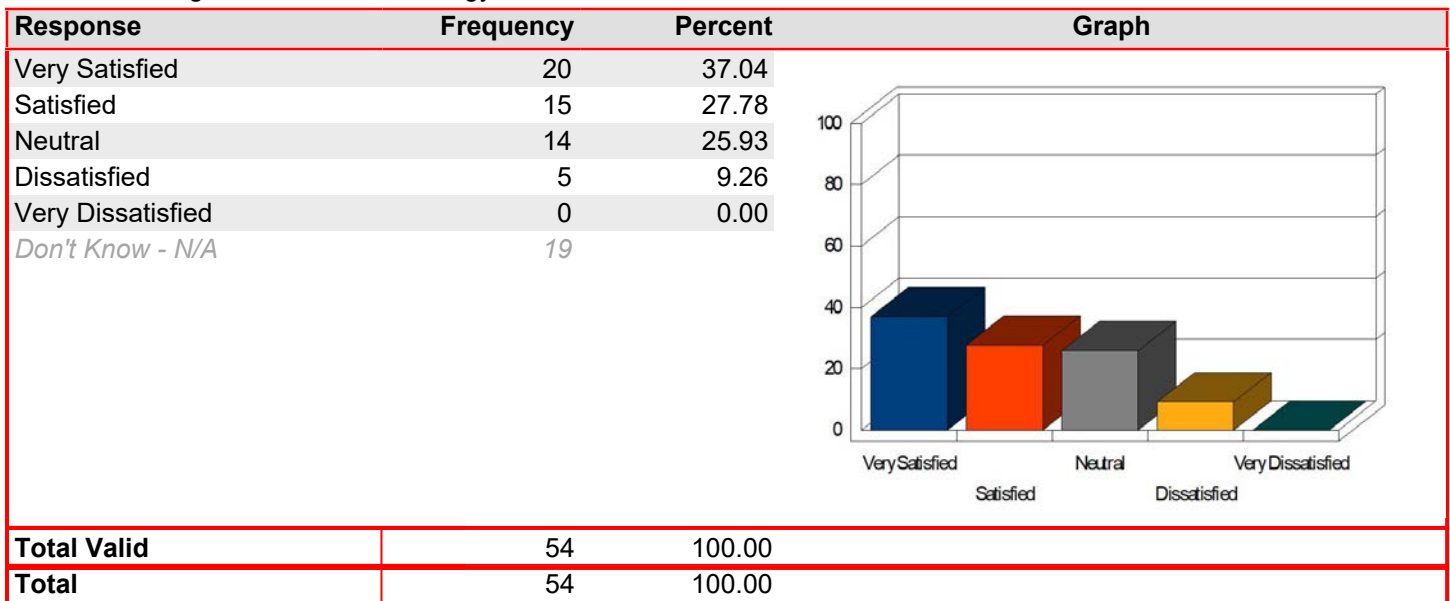
Overall-Access to technology resources was adequate

Mean: 4.16



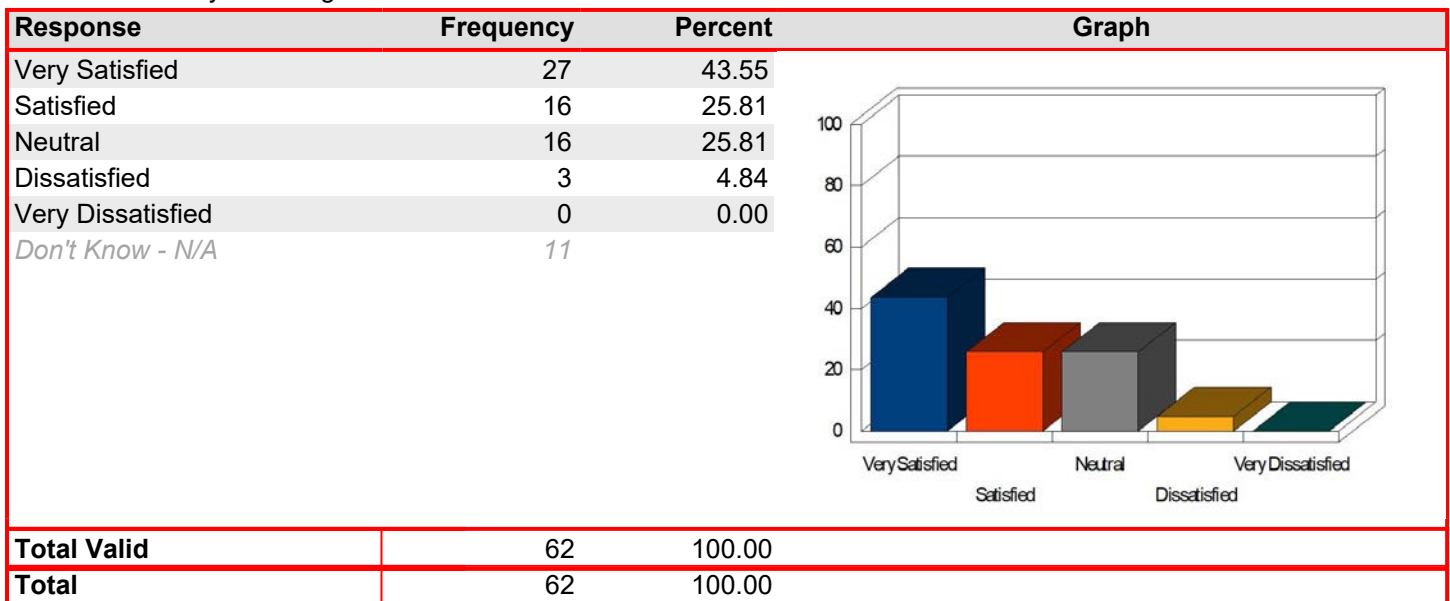
Overall-Training in the use of technology was available

Mean: 3.93



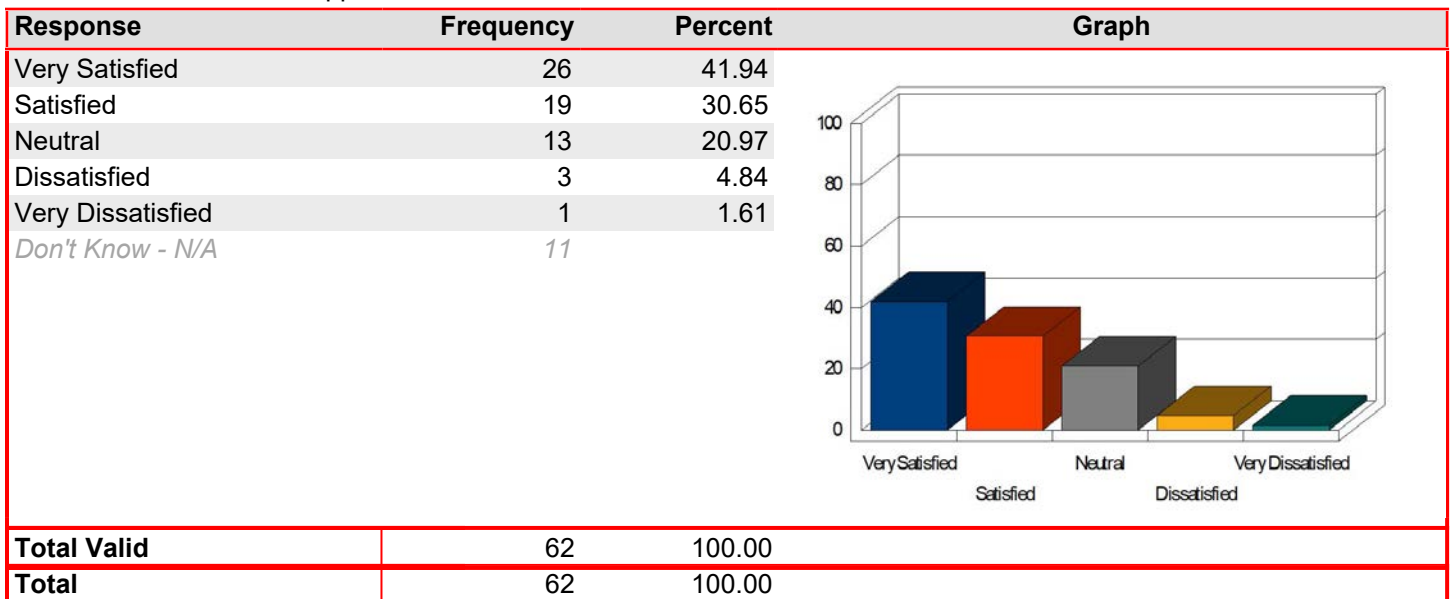
Overall-Efficiency receiving services

Mean: 4.08



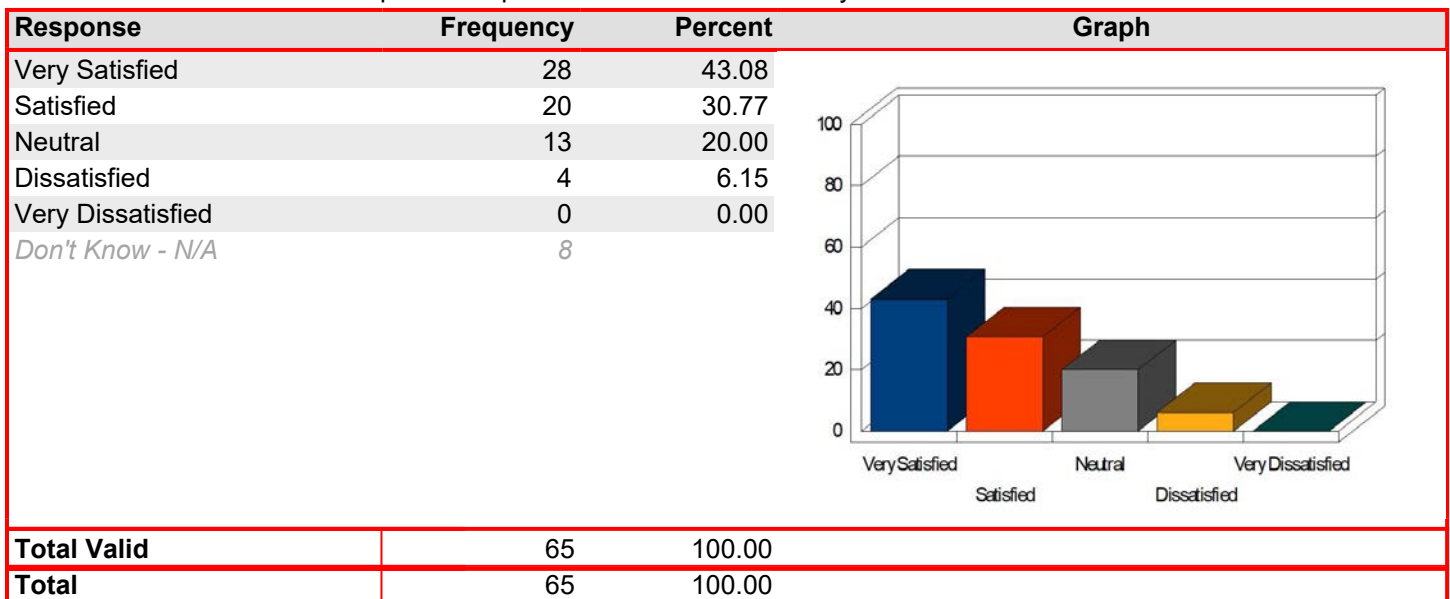
Overall-Administration is approachable

Mean: 4.06



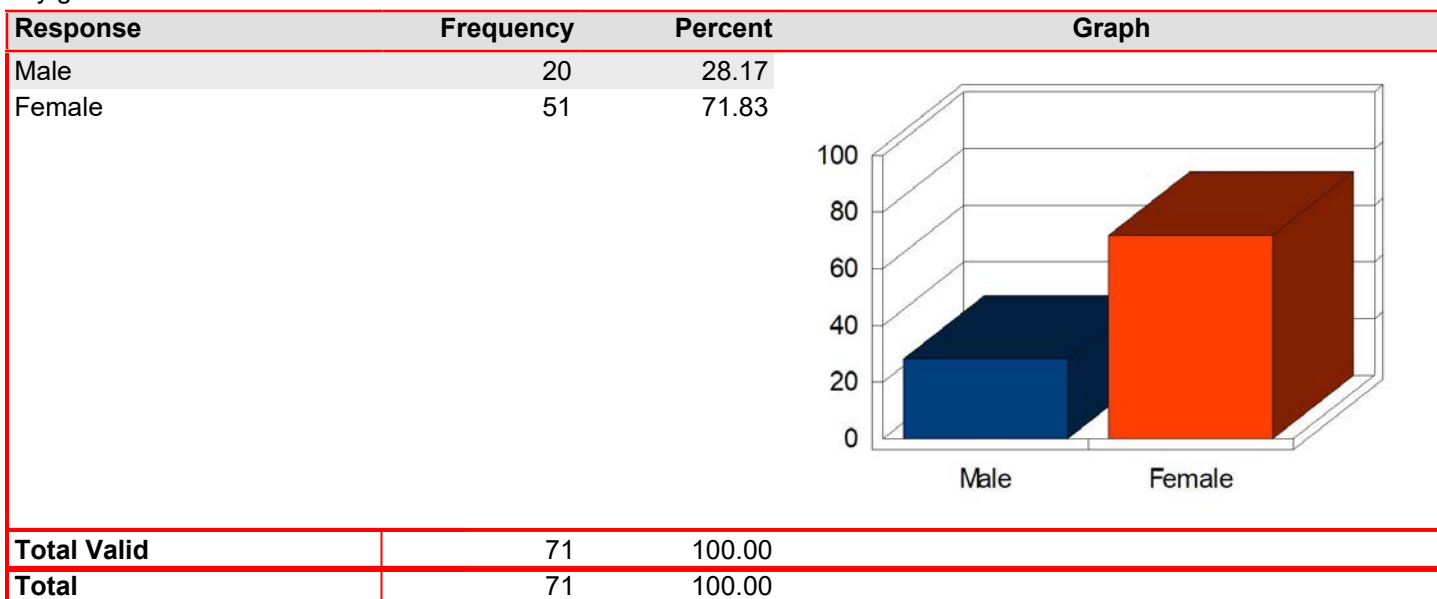
Overall-I feel like TVCC will help me with problems and cares about my issues

Mean: 4.11



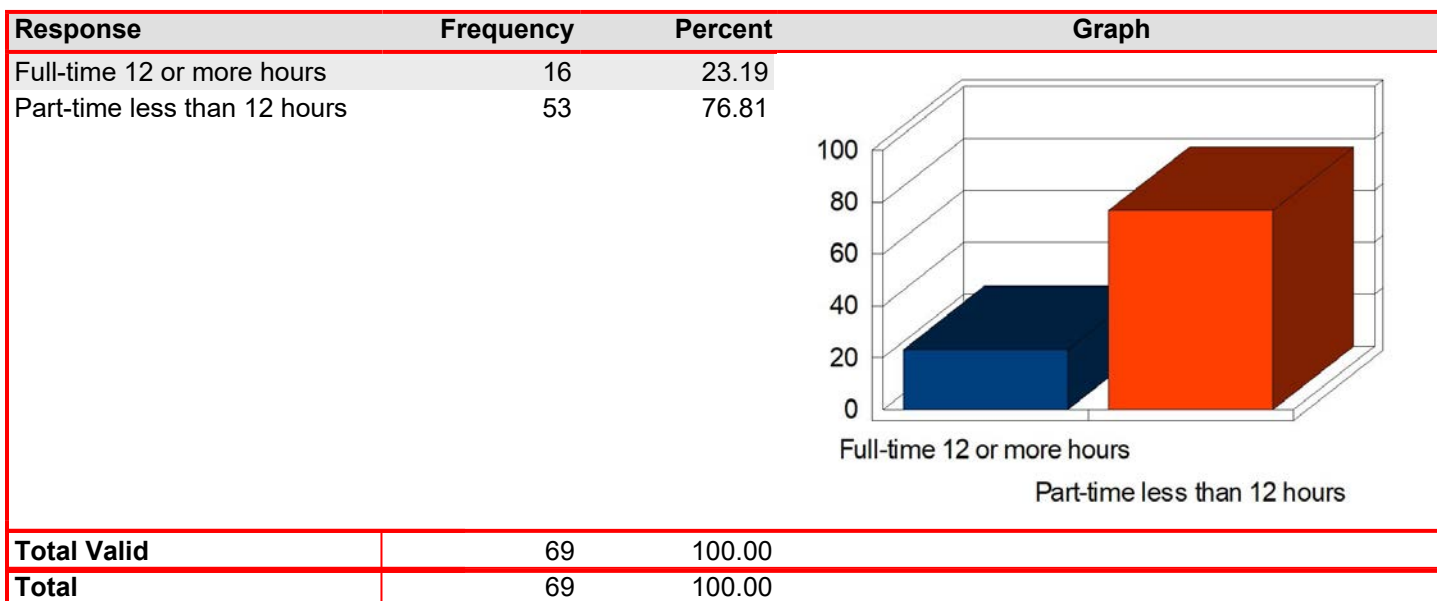
My gender is:

Mean: 1.72



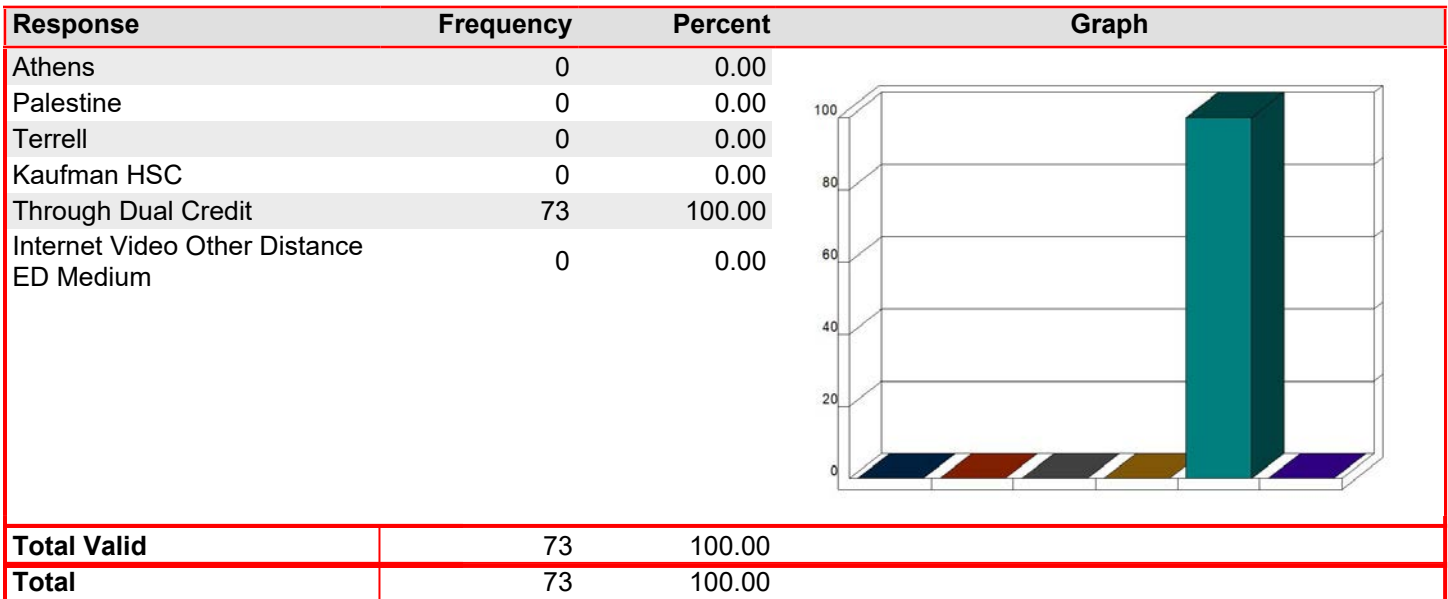
I am enrolled

Mean: 1.77



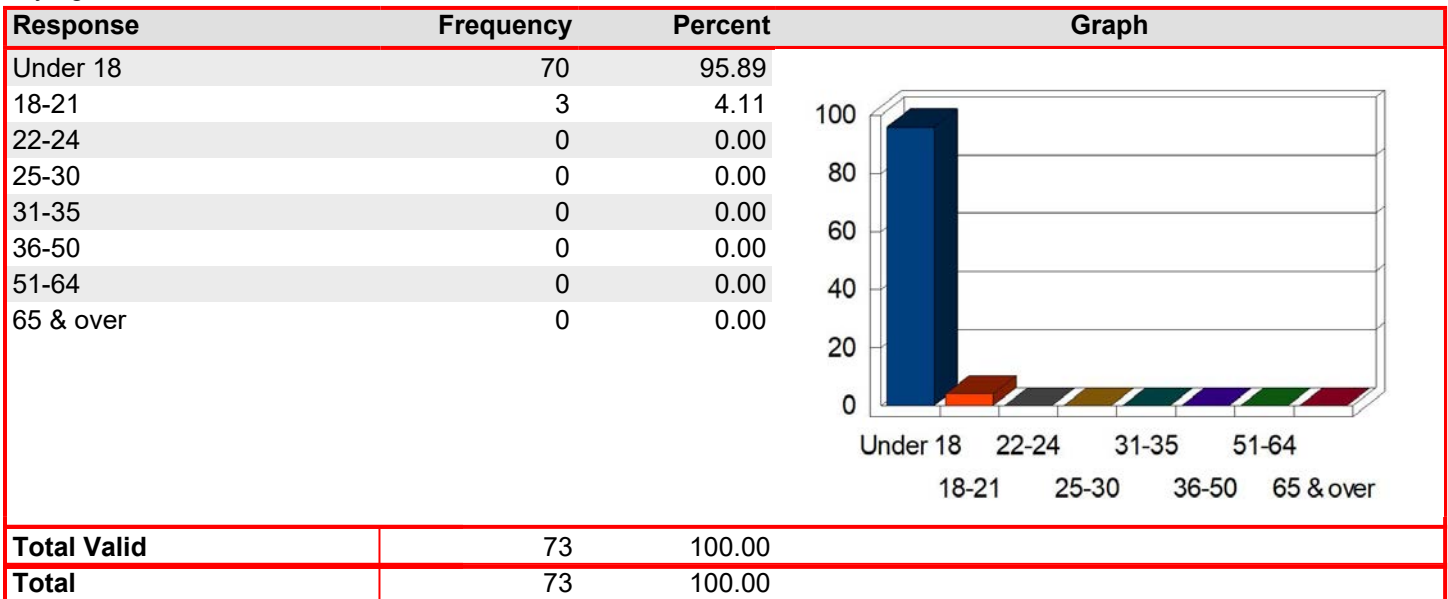
I take the majority of my classes

Mean: 5.00



My age is:

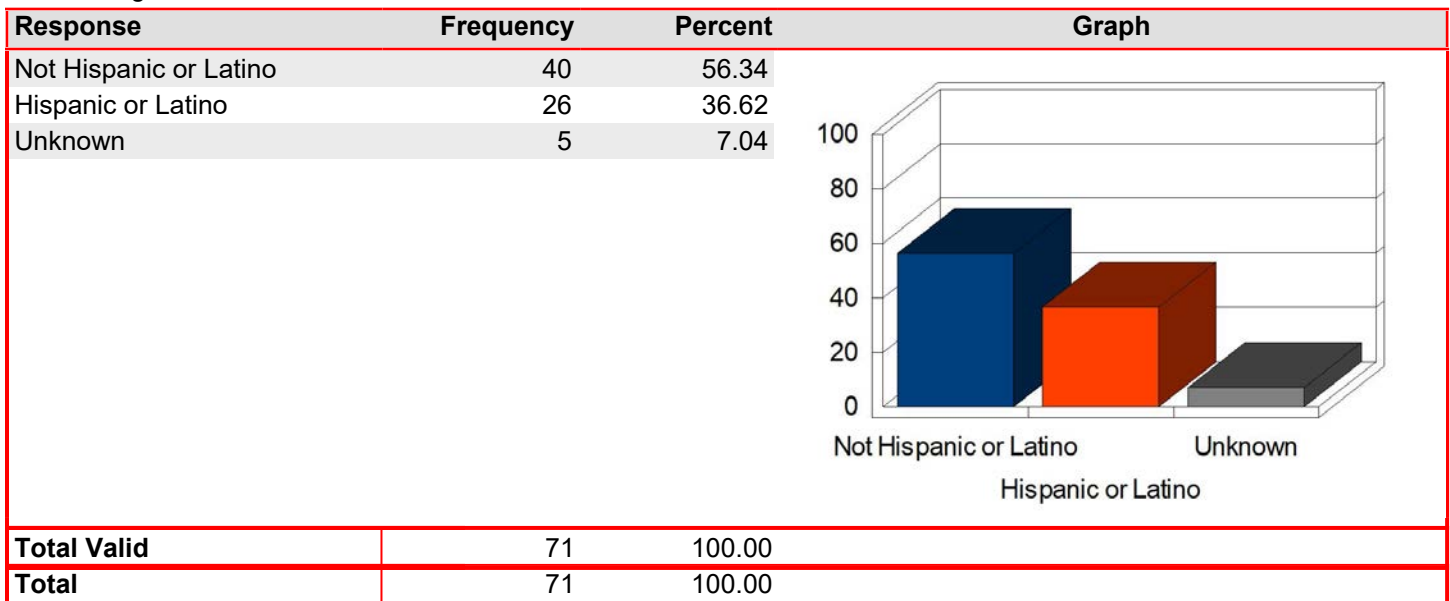
Mean: 1.04





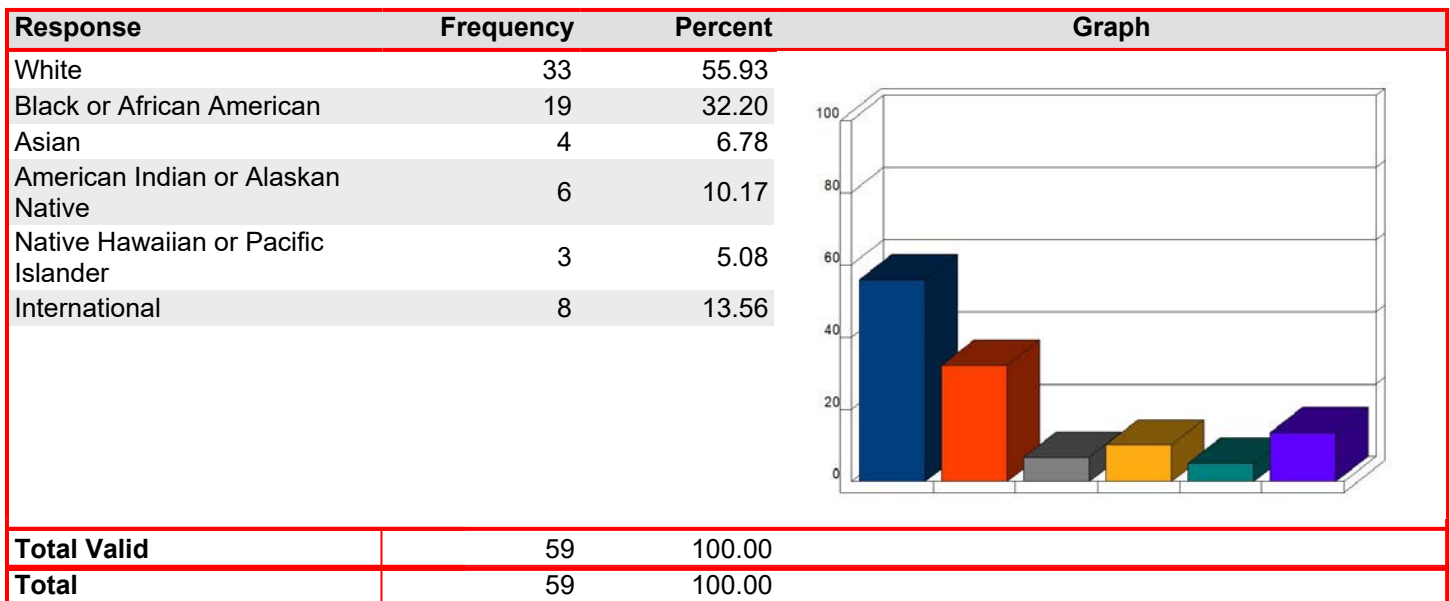
Ethnic Origin

Mean: 1.51



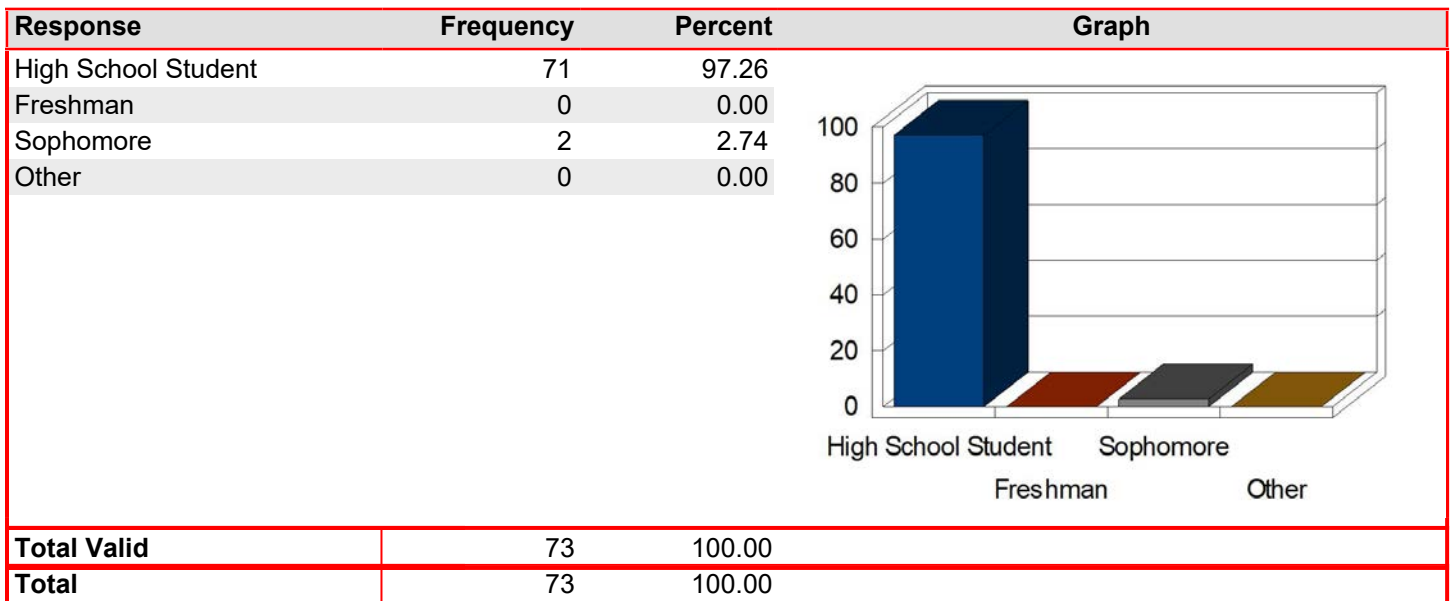
Race

Mean: -



Student Classification:

Mean: 1.05



Would you recommend TVCC to a Friend?

Mean: 1.08

