

TVCC 2015-2019

Learning Resource Center Student Survey Results

2015-2019 Learning Resource Center Student Survey

Campus	2015 Response	2016 Response	2017 Response	2018 Response	2019 Response
	# Responses	# Responses	# Responses	# Responses	# Responses
Athens	109	43	62	5	11
Palestine	23	13	26	4	3
Terrell	58	14	42	4	10
HSC-Kaufman	11	2	4	0	4
Dual Credit	2	0	1	1	0
Distance Education Courses Only	11	2	11	0	4

During the last year, I have used the LRC for the following reasons	# Responses	# Responses	# Responses	# Responses	# Responses
Blackboard	115	44	84	4	5
Came with a class	28	6	21	1	3
Check Email	101	40	70	6	11
Copy Machine	48	20	29	4	5
Distance Education Testing	44	19	29	4	3
Financial Aid	39	11	25	2	5
Internet Access	74	28	57	5	9
Other	31	7	8	0	9
Personal enrichment/enjoyment	31	10	13	5	3
Purchase of scantrons, pencils, etc.	50	11	23	3	6
Research	86	34	55	9	9
Work on assignments	115	42	69	7	12

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How many times during the Fall and Spring semesters did you go to the LRC to study, use materials, etc.?	2015 Response	2016 Response	2017 Response	2018 Response	2019 Response
	# Responses	# Responses	# Responses	# Responses	# Responses
0	37	11	25	3	11
1-3	61	16	40	3	11
4-6	48	17	24	1	2
7-10	17	8	24	2	1
11 or more	40	17	22	4	4

How many times have you used the online catalog for locating materials in the library?	# Responses	# Responses	# Responses	# Responses	# Responses
0	95	34	72	5	15
1-3	62	16	36	2	8
4-6	22	7	20	0	1
7-10	11	3	5	2	1
11 or more	13	8	3	4	4

How many times have staff members helped you with an informational need?	# Responses	# Responses	# Responses	# Responses	# Responses
0	57	13	46	4	11
1-3	93	26	53	3	8
4-6	32	17	21	2	2
7-10	8	6	8	2	1
11 or more	13	7	8	2	6

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Streaming Video	2015 Response		2016 Response		2017 Response		2018 Response		2019 Response		2015-2019 Avg Response	
	# Responses	Avg	# Responses	Avg	# Responses	Avg	# Responses	Avg	# Responses	Avg	# Responses	Avg
How useful has it been?	95	3.51	30	3.93			4	4.50	32	2.39	161	3.39
How convenient is it to use?	97	3.47	30	4.03			4	4.50	10	3.80	141	3.64
If budget is available, should the LRC continue this product?	NA		NA		NA		NA		NA		0	0

Scale
5 (Excellent) through 1 (Poor)

E-Books	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes
Have you downloaded E-Books or E-Audiobooks through Overdrive?	208	21	73	13	NA		13	3	32	3	326	40
How satisfied are you with this product?	45	4.47	17	3.94			5	4.60	3	4.00	70	4.33

Scale
5 (Very Satisfied) through 1 (Very Dissatisfied)

LibGuide	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes
Have you used a LibGuide for any of your classes or projects?	207	61	74	25	145	42	14	4	32	8	472	140
If so, how useful has the LibGuide been for you?	75	3.69	28	4.00	42	4.38	4	5.00	9	4.00	158	3.98

Scale
5 (Very Useful) through 1 (Not At All Useful)

Laptop Chairs	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes
Have you used the new laptop chairs with charging?	NA		73	16	143	19	12	4	31	2	259	41
If so, how useful were they?			25	3.76	28	4.18	4	4.75	8	3.50	65	3.97

Scale
5 (Very Useful) through 1 (Not At All Useful)

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	2015 Response		2016 Response		2017 Response		2018 Response		2019 Response		2015-2019 Avg Response	
	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg
LRC Staff members are professional, courteous, and helpful	174	4.49	62	4.53	110	4.59	11	4.55	21	4.71	378	4.54
LRC handouts, online instructions, and tutorials are useful	143	4.38	52	4.52	94	4.48	9	4.67	16	4.44	314	4.44
The LRC environment is conducive to your learning experience at TVCC	158	4.36	58	4.48	106	4.53	10	4.80	20	4.50	352	4.45
The LRC hours of operation are adequate	162	4.28	56	4.39	102	4.40	10	4.70	20	4.35	350	4.35
The LRC has an adequate supply of books for your class assignments	128	4.33	57	4.30	93	4.49	10	4.60	17	4.59	305	4.40
The LRC has an adequate supply of magazines and journals for your class assignments	117	4.30	48	4.46	89	4.49	10	4.40	18	4.56	282	4.41
The LRC has an adequate supply of online materials for your class assignments	146	4.37	54	4.43	98	4.45	9	4.67	18	4.56	325	4.42
I feel confident in using the LRC and its resources	164	4.37	60	4.52	103	4.53	10	4.70	20	4.40	357	4.45
Instructional sessions conducted by librarians on using available resources have been helpful to me	112	4.35	46	4.48	89	4.56	8	4.75	16	4.56	271	4.47
Overall, I am satisfied with the quality of library services and collections at TVCC	162	4.41	53	4.49	111	4.45	10	4.70	21	4.43	357	4.44
	1466	4.37	546	4.46	995	4.50	97	4.65			3291	4.18

Scale
5 (Strongly Agree) through 1 (Strongly Disagree)

Response Counts exclude questions not answered or answered with "Not Applicable"