

**TVCC 2015-2019**

**Learning Resource Center Employee Survey**

## 2015-2019 Learning Resource Center Employee Survey

Campus	2015 Response	2016 Response	2017 Response	2018 Response	2019 Response
	# Responses	# Responses	# Responses	# Responses	# Responses
Athens	65	54	42	38	43
Palestine	11	13	8	7	5
Terrell	10	15	20	6	5
HSC-Kaufman	15	8	10	3	6
Distance Education Courses Only			1	1	0

During the last year, I have used the LRC for the following reasons	# Responses	# Responses	# Responses	# Responses	# Responses
Brought a class to use the library	7	15	6	6	5
Check out a video	17	14	8	3	5
Copy Machine	16	19	20	8	11
Internet Access	24	23	21	11	15
Other	20	14	16	19	12
Personal enrichment/enjoyment	32	33	23	18	22
Plan library assignment	10	11	5	2	3
Request materials for purchase	9	13	9	5	8
Research for class I take	6	9	6	1	4
Research for class I teach	24	23	15	9	12
Scheduled a class in the computer room	12	9	10	6	5

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How many times during the Fall and Spring semesters did you go to the LRC to study, use materials, etc.?	2015 Response	2016 Response	2017 Response	2018 Response	2019 Response
	# Responses	# Responses	# Responses	# Responses	# Responses
0	39	24	31	26	21
1-3	26	27	18	15	18
4-6	11	14	11	2	12
7-10	8	5	6	5	0
11 or more	15	17	14	6	6

How many times have you used the online catalog for locating materials in the library?	# Responses	# Responses	# Responses	# Responses	# Responses
0	58	37	39	33	28
1-3	18	24	20	11	11
4-6	6	5	8	3	4
7-10	5	7	4	2	4
11 or more	9	14	10	5	8

How many times have staff members helped you with an informational need?	# Responses	# Responses	# Responses	# Responses	# Responses
0	46	29	30	19	19
1-3	29	27	19	18	21
4-6	8	9	17	7	9
7-10	3	5	6	3	4
11 or more	10	17	8	5	4

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Streaming Video	2015 Response		2016 Response		2017 Response		2018 Response		2019 Response		2015-2019 Avg Response	
	# Responses	Avg	# Responses	Avg	# Responses	Avg	# Responses	Avg	# Responses	Avg	# Responses	Avg
How useful has it been?	26	4.54	28	4.57	24	4.54	13	4.38	21	4.38	112	4.50
How convenient is it to use?	27	4.22	26	4.58	21	4.48	12	4.50	16	4.56	102	4.45

Scale
5 (Excellent) through 1 (Poor)

E-Books	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes
Have you downloaded E-Books or E-Audiobooks through Overdrive?	101	21	90	27	81	24	54	14	57	17	383	103
How satisfied are you with this product?	21	4.67	27	4.67	25	4.68	15	4.40	20	4.50	108	4.60

Scale
5 (Very Satisfied) through 1 (Very Dissatisfied)

	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes
Has a LibGuide been developed for your class or area?	102	9	53	15	48	13	29	10	34	7	266	54
If so, how useful has the LibGuide been for you?	14	4.00	17	4.71	15	4.40	10	4.30	9	3.44	65	4.25

Scale	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes	# Responses	# Yes
5 (Very Useful) through 1 (Not At All Useful)	NA		NA		NA		NA		NA	

Response Counts exclude questions not answered or answered with "Not Applicable"

### 2015-2019 Learning Resource Center Employee Survey

	2015 Response		2016 Response		2017 Response		2018 Response		2019 Response		2015-2019 Avg Response	
	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg
LRC Staff members are professional, courteous, and helpful	76	4.70	75	4.85	71	4.79	45	4.89	55	4.78	322	4.80
LRC handouts, online instructions, and tutorials are useful	43	4.49	57	4.75	54	4.76	30	4.80	36	4.78	220	4.71
The LRC environment is conducive to your students' learning experience at TVCC	63	4.57	66	4.55	67	4.57	40	4.73	41	4.66	277	4.60
The LRC hours of operation are adequate	66	4.17	64	4.64	63	4.63	39	4.51	46	4.67	278	4.51
The LRC has an adequate supply of books for your class assignments	50	4.36	56	4.64	55	4.62	28	4.43	35	4.69	224	4.55
The LRC has an adequate supply of magazines and journals for your class assignments	45	4.38	56	4.68	55	4.65	27	4.67	34	4.74	217	4.62
The LRC has an adequate supply of online materials for your class assignments	44	4.39	57	4.74	54	4.72	27	4.74	32	4.88	214	4.68
The LRC has an appropriate quality of books, magazines and journals, and online materials	54	4.35	62	4.60	59	4.63	35	4.66	36	4.81	246	4.59
Instructional sessions conducted by librarians on using available resources have been helpful to me	41	4.66	52	4.73	53	4.70	27	4.81	29	4.72	202	4.72
Overall, I am satisfied with the quality of library services and collections at TVCC	70	4.51	66	4.71	67	4.70	44	4.66	50	4.68	297	4.65
	<b>552</b>	<b>4.46</b>	<b>611</b>	<b>4.69</b>	<b>598</b>	<b>4.68</b>	<b>342</b>	<b>4.69</b>			<b>2103</b>	<b>4.63</b>

Scale
5 (Strongly Agree) through 1 (Strongly Disagree)

Response Counts exclude questions not answered or answered with "Not Applicable"