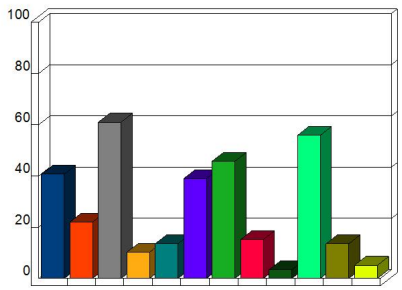
# Trinity Valley Community College

**Learning Resource Center**

**Spring 2017 - Student Report**

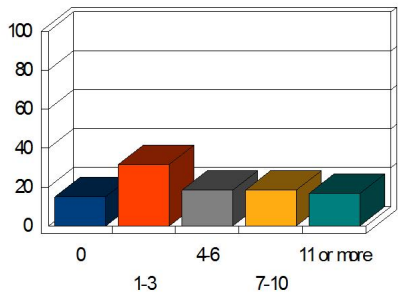
**Campus:** Athens

During the last year, I have used the LRC for the following reasons (Mark all that apply): Mean: -

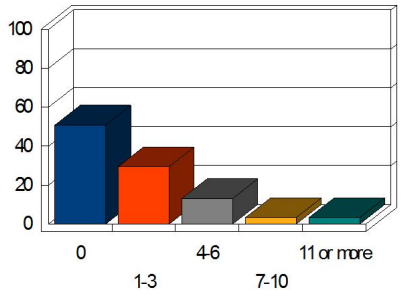
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Check Email | 24 | 40.68 |  |
| Distance Education Testing | 13 | 22.03 | |
| Blackboard | 36 | 61.02 | |
| Financial Aid | 6 | 10.17 | |
| Came with a class | 8 | 13.56 | |
| Research | 23 | 38.98 | |
| Internet Access | 27 | 45.76 | |
| Copy Machine | 9 | 15.25 | |
| Purchase of scantrons pencils etc. | 2 | 3.39 | |
| Work on assignments | 33 | 55.93 | |
| Personal enrichment/enjoyment | 8 | 13.56 | |
| Other | 3 | 5.08 | |
| **Total Valid** | 59 | 100.00 | |
| **Total** | 59 | 100.00 | |



How many times during the fall and spring semesters did you go to the LRC to study, use materials, etc.? Mean: 2.90

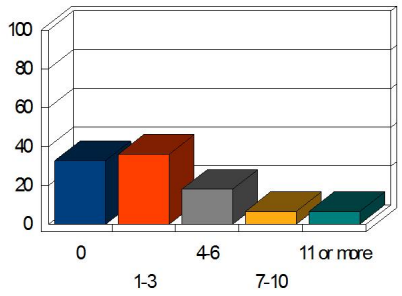
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 9 | 15.00 |  |
| 1-3 | 19 | 31.67 | |
| 4-6 | 11 | 18.33 | |
| 7-10 | 11 | 18.33 | |
| 11 or more | 10 | 16.67 | |
| **Total Valid** | 60 | 100.00 | |
| **Total** | 60 | 100.00 | |

How many times have you used the online catalog for locating materials in the library? Mean: 1.79

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 31 | 50.82 |  |
| 1-3 | 18 | 29.51 | |
| 4-6 | 8 | 13.11 | |
| 7-10 | 2 | 3.28 | |
| 11 or more | 2 | 3.28 | |
| **Total Valid** | 61 | 100.00 | |
| **Total** | 61 | 100.00 | |

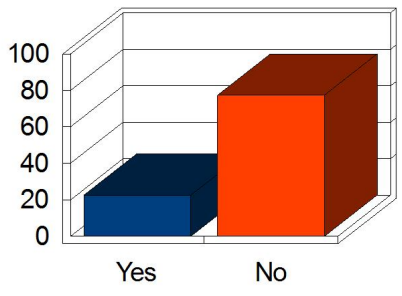


How many times have staff members helped you with an informational need (research, locating materials, etc.)? Mean: 2.18

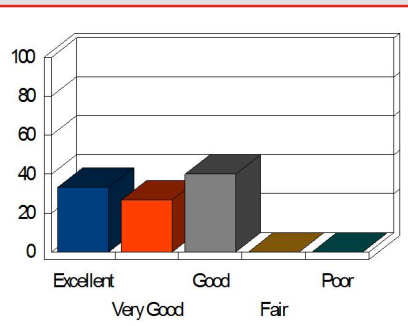
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 20 | 32.79 |  |
| 1-3 | 22 | 36.07 | |
| 4-6 | 11 | 18.03 | |
| 7-10 | 4 | 6.56 | |
| 11 or more | 4 | 6.56 | |
| **Total Valid** | 61 | 100.00 | |
| **Total** | 61 | 100.00 | |



Have you used streaming video available through the LRC? Mean: 1.23

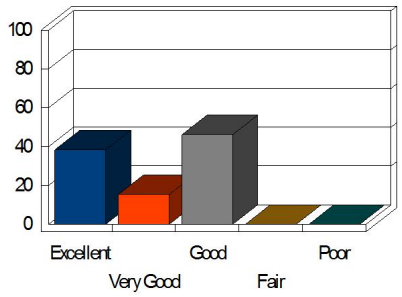
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 14 | 22.58 |  |
| No | 48 | 77.42 | |
| **Total Valid** | 62 | 100.00 | |
| **Total** | 62 | 100.00 | |

If yes, how useful has it been? Mean: 3.93

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Excellent | 5 | 33.33 |  |
| Very Good | 4 | 26.67 | |
| Good | 6 | 40.00 | |
| Fair | 0 | 0.00 | |
| Poor | 0 | 0.00 | |
| **Total Valid** | 15 | 100.00 | |
| **Total** | 15 | 100.00 | |

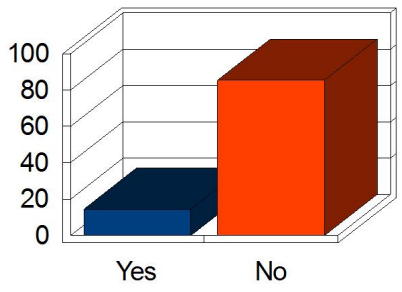


If yes, how convenient is it to use? Mean: 3.92

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Excellent | 5 | 38.46 |  |
| Very Good | 2 | 15.38 | |
| Good | 6 | 46.15 | |
| Fair | 0 | 0.00 | |
| Poor | 0 | 0.00 | |
| **Total Valid** | 13 | 100.00 | |
| **Total** | 13 | 100.00 | |

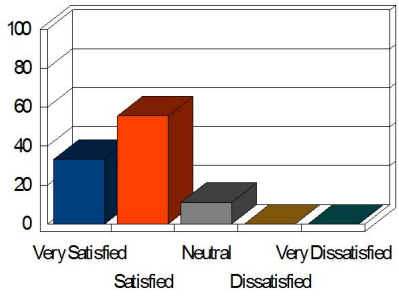


Have you downloaded eBooks or eAudiobooks through Overdrive? Mean: 1.15

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 9 | 14.52 |  |
| No | 53 | 85.48 | |
| **Total Valid** | 62 | 100.00 | |
| **Total** | 62 | 100.00 | |

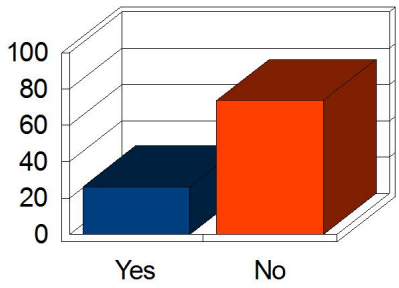
If yes, how satisfied are you with this product? Mean: 4.22

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Satisfied | 3 | 33.33 | |
| Satisfied | 5 | 55.56 | |
| Neutral | 1 | 11.11 | |
| Dissatisfied | 0 | 0.00 | |
| Very Dissatisfied | 0 | 0.00 | |
| *Not Applicable* | *8* | | |
| **Total Valid** | 9 | 100.00 | |
| **Total** | 9 | 100.00 | |



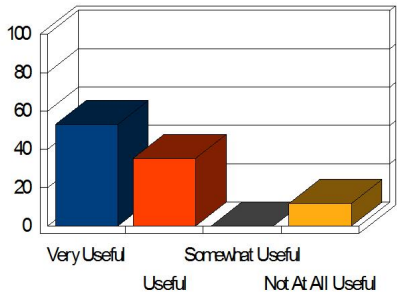

Have you used a LibGuide (a list of library resources available on the library's webpage for specific classes) for any of your classes? Mean: 1.26

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 16 | 26.23 | |
| No | 45 | 73.77 | |
| **Total Valid** | 61 | 100.00 | |
| **Total** | 61 | 100.00 | |



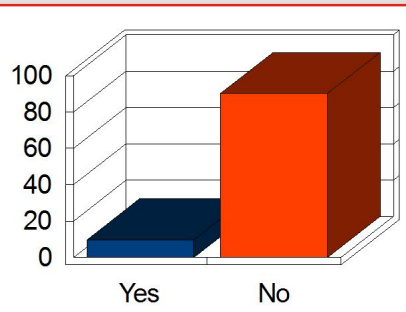

If yes, how useful has the LibGuide been for you? Mean: 4.18

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 9 | 52.94 | |
| Useful | 6 | 35.29 | |
| *No Opinion* | *3* | | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 2 | 11.76 | |
| **Total Valid** | 17 | 100.00 | |
| **Total** | 17 | 100.00 | |



Have you used the collaboration room (room with the large TV and HDMI laptop connections-Athens Campus Only)?

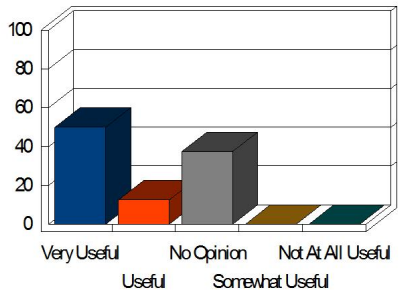
Mean: 1.10

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 6 | 9.68 |  |
| No | 56 | 90.32 | |
| **Total Valid** | 62 | 100.00 | |
| **Total** | 62 | 100.00 | |



If so, how useful was it?

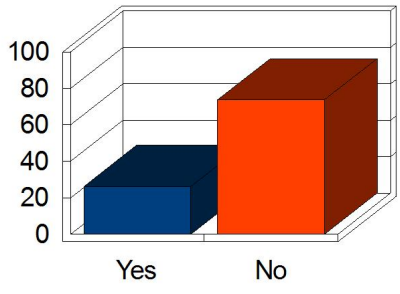
Mean: 4.13

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 4 | 50.00 |  |
| Useful | 1 | 12.50 | |
| No Opinion | 3 | 37.50 | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 0 | 0.00 | |
| **Total Valid** | 8 | 100.00 | |
| **Total** | 8 | 100.00 | |

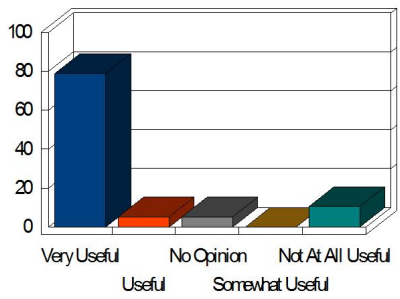


Have you used the new laptop chairs with charging stations (Athens Campus Only)?

Mean: 1.26

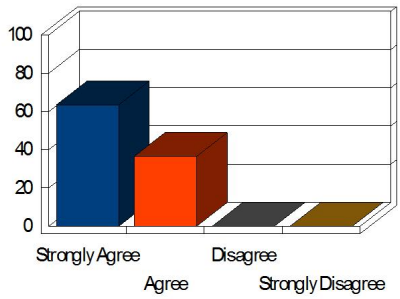
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 16 | 26.23 |  |
| No | 45 | 73.77 | |
| **Total Valid** | 61 | 100.00 | |
| **Total** | 61 | 100.00 | |

If so, how useful were they? Mean: 4.42

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 15 | 78.95 |  |
| Useful | 1 | 5.26 | |
| No Opinion | 1 | 5.26 | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 2 | 10.53 | |
| **Total Valid** | 19 | 100.00 | |
| **Total** | 19 | 100.00 | |

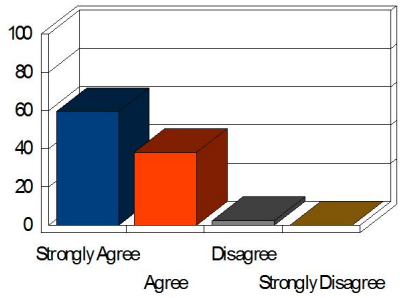


LRC Staff members are professional, courteous, and helpful. Mean: 4.63

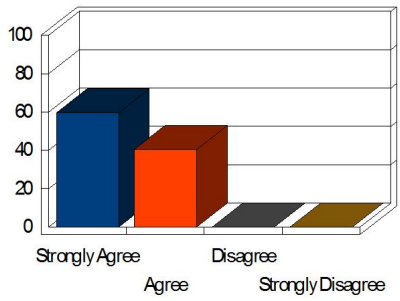
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 33 | 63.46 |  |
| Agree | 19 | 36.54 | |
| *No Opinion* | *8* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 52 | 100.00 | |
| **Total** | 52 | 100.00 | |



LRC handouts, online instructions, and tutorials are useful. Mean: 4.55

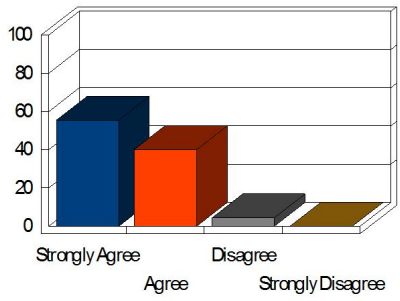
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 25 | 59.52 |  |
| Agree | 16 | 38.10 | |
| *No Opinion* | *18* | | |
| Disagree | 1 | 2.38 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 42 | 100.00 | |
| **Total** | 42 | 100.00 | |

The LRC environment is conductive to your learning experience at TVCC. Mean: 4.60

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 28 | 59.57 |  |
| Agree | 19 | 40.43 | |
| *No Opinion* | *12* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 47 | 100.00 | |
| **Total** | 47 | 100.00 | |

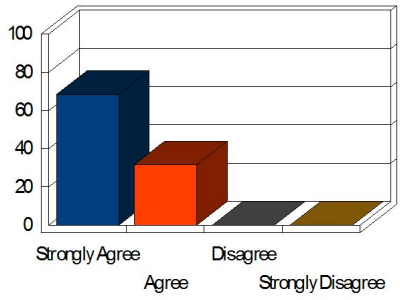


The LRC hours of operation are adequate. Mean: 4.47

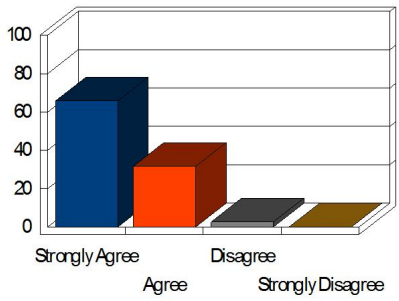
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 25 | 55.56 |  |
| Agree | 18 | 40.00 | |
| *No Opinion* | *14* | | |
| Disagree | 2 | 4.44 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 45 | 100.00 | |
| **Total** | 45 | 100.00 | |



The LRC has an adequate supply of books for your class assignments. Mean: 4.68

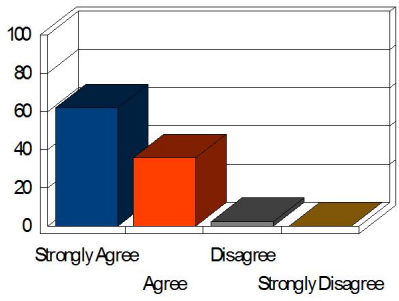
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 26 | 68.42 |  |
| Agree | 12 | 31.58 | |
| *No Opinion* | *20* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 38 | 100.00 | |
| **Total** | 38 | 100.00 | |

The LRC has an adequate supply of magazines and journals for your class assignments. Mean: 4.61

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 25 | 65.79 |  |
| Agree | 12 | 31.58 | |
| *No Opinion* | *20* | | |
| Disagree | 1 | 2.63 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 38 | 100.00 | |
| **Total** | 38 | 100.00 | |

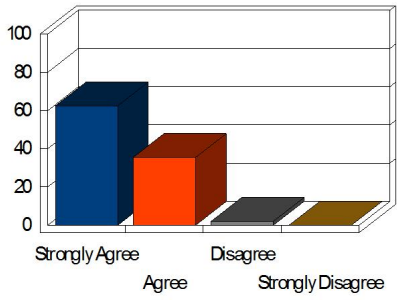


The LRC has an adequate supply of online materials for your class assignments. Mean: 4.57

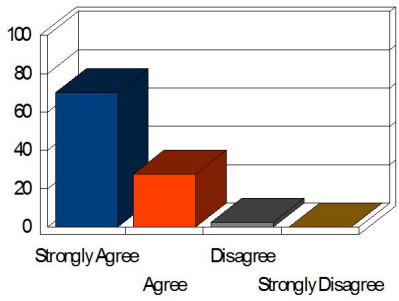
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 26 | 61.90 |  |
| Agree | 15 | 35.71 | |
| *No Opinion* | *16* | | |
| Disagree | 1 | 2.38 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 42 | 100.00 | |
| **Total** | 42 | 100.00 | |



I feel confident in using the LRC and its resources. Mean: 4.58

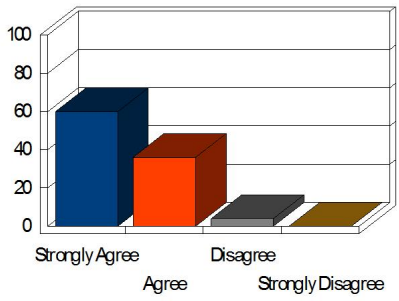
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 30 | 62.50 |  |
| Agree | 17 | 35.42 | |
| *No Opinion* | *11* | | |
| Disagree | 1 | 2.08 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 48 | 100.00 | |
| **Total** | 48 | 100.00 | |

Instructional sessions conducted by librarians on using available resources have been helpful to me. Mean: 4.65

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 28 | 70.00 |  |
| Agree | 11 | 27.50 | |
| *No Opinion* | *19* | | |
| Disagree | 1 | 2.50 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 40 | 100.00 | |
| **Total** | 40 | 100.00 | |

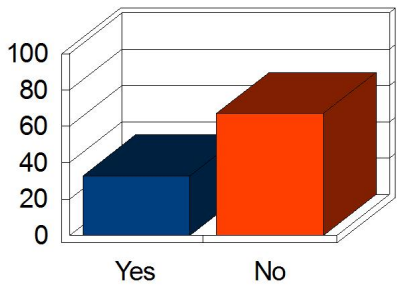


Overall, I am satisfied with the quality of library services and collections at TVCC. Mean: 4.52

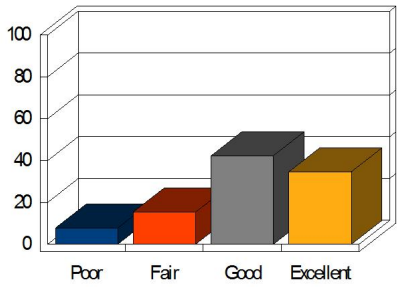
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 30 | 60.00 |  |
| Agree | 18 | 36.00 | |
| *No Opinion* | *9* | | |
| Disagree | 2 | 4.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 50 | 100.00 | |
| **Total** | 50 | 100.00 | |



Have you used the EBSCO Discovery Service to search for books, journals and other materials? Mean: 1.33

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 20 | 32.79 |  |
| No | 41 | 67.21 | |
| **Total Valid** | 61 | 100.00 | |
| **Total** | 61 | 100.00 | |

Is so, how useful was the service for finding information in the library's collection? Mean: 3.04

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Poor | 2 | 7.69 |  |
| Fair | 4 | 15.38 | |
| Good | 11 | 42.31 | |
| Excellent | 9 | 34.62 | |
| **Total Valid** | 26 | 100.00 | |
| **Total** | 26 | 100.00 | |

# Trinity Valley Community College

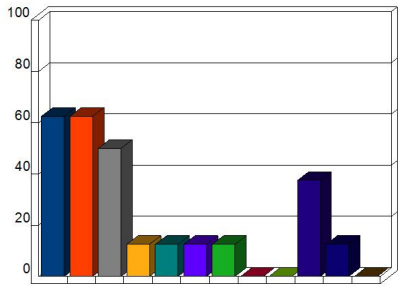
**Learning Resource Center**

**Spring 2017**

**Campus:** Distance Education Courses Only

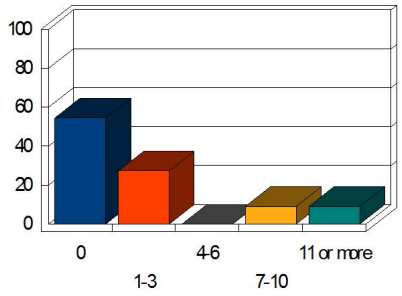
During the last year, I have used the LRC for the following reasons (Mark all that apply): Mean: -

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Check Email | 5 | 62.50 | |
| Distance Education Testing | 5 | 62.50 | |
| Blackboard | 4 | 50.00 | |
| Financial Aid | 1 | 12.50 | |
| Came with a class | 1 | 12.50 | |
| Research | 1 | 12.50 | |
| Internet Access | 1 | 12.50 | |
| Copy Machine | 0 | 0.00 | |
| Purchase of scantrons pencils etc. | 0 | 0.00 | |
| Work on assignments | 3 | 37.50 | |
| Personal enrichment/enjoyment | 1 | 12.50 | |
| Other | 0 | 0.00 | |
| **Total Valid** | 8 | 100.00 | |
| **Total** | 8 | 100.00 | |

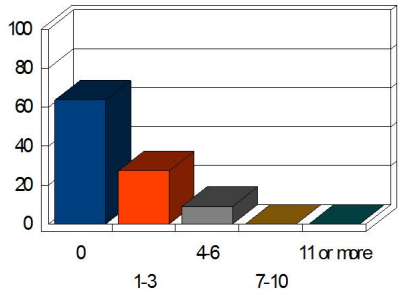



How many times during the fall and spring semesters did you go to the LRC to study, use materials, etc.? Mean: 1.91

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 6 | 54.55 | |
| 1-3 | 3 | 27.27 | |
| 4-6 | 0 | 0.00 | |
| 7-10 | 1 | 9.09 | |
| 11 or more | 1 | 9.09 | |
| **Total Valid** | 11 | 100.00 | |
| **Total** | 11 | 100.00 | |

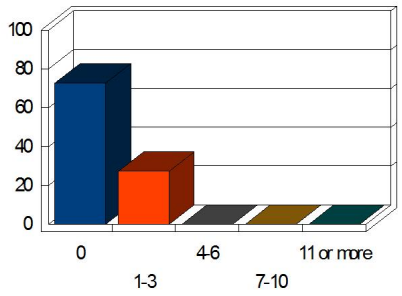


How many times have you used the online catalog for locating materials in the library? Mean: 1.45

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 7 | 63.64 |  |
| 1-3 | 3 | 27.27 | |
| 4-6 | 1 | 9.09 | |
| 7-10 | 0 | 0.00 | |
| 11 or more | 0 | 0.00 | |
| **Total Valid** | 11 | 100.00 | |
| **Total** | 11 | 100.00 | |

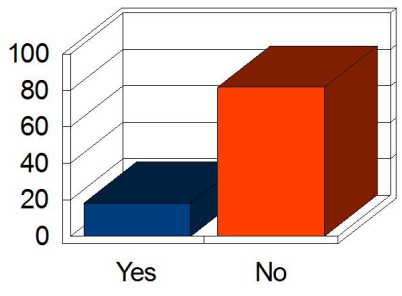


How many times have staff members helped you with an informational need (research, locating materials, etc.)? Mean: 1.27

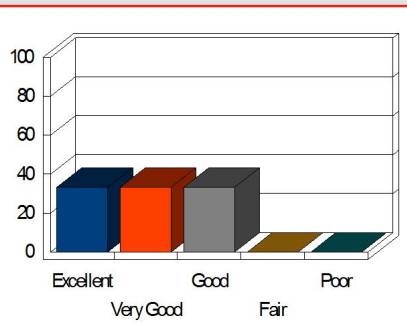
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 8 | 72.73 |  |
| 1-3 | 3 | 27.27 | |
| 4-6 | 0 | 0.00 | |
| 7-10 | 0 | 0.00 | |
| 11 or more | 0 | 0.00 | |
| **Total Valid** | 11 | 100.00 | |
| **Total** | 11 | 100.00 | |



Have you used streaming video available through the LRC? Mean: 1.18

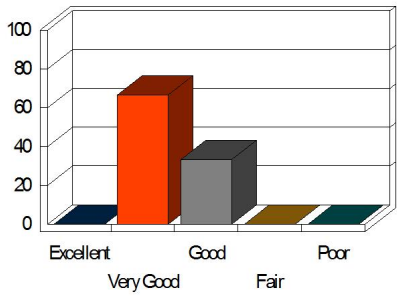
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 2 | 18.18 |  |
| No | 9 | 81.82 | |
| **Total Valid** | 11 | 100.00 | |
| **Total** | 11 | 100.00 | |

If yes, how useful has it been? Mean: 4.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Excellent | 1 | 33.33 |  |
| Very Good | 1 | 33.33 | |
| Good | 1 | 33.33 | |
| Fair | 0 | 0.00 | |
| Poor | 0 | 0.00 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |

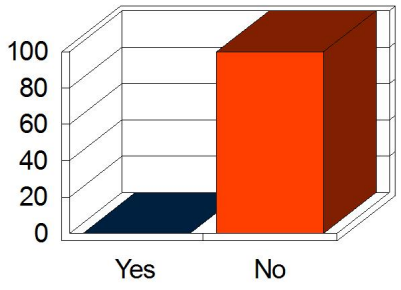


If yes, how convenient is it to use? Mean: 3.67

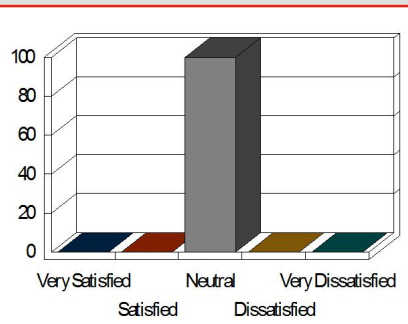
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Excellent | 0 | 0.00 |  |
| Very Good | 2 | 66.67 | |
| Good | 1 | 33.33 | |
| Fair | 0 | 0.00 | |
| Poor | 0 | 0.00 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |



Have you downloaded eBooks or eAudiobooks through Overdrive? Mean: 1.00

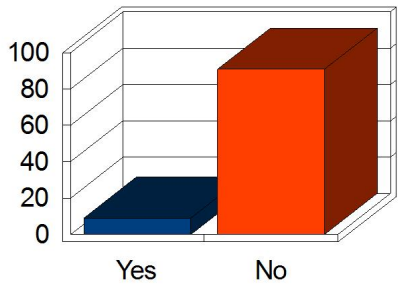
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 0 | 0.00 |  |
| No | 11 | 100.00 | |
| **Total Valid** | 11 | 100.00 | |
| **Total** | 11 | 100.00 | |

If yes, how satisfied are you with this product? Mean: 3.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Satisfied | 0 | 0.00 |  |
| Satisfied | 0 | 0.00 | |
| Neutral | 1 | 100.00 | |
| Dissatisfied | 0 | 0.00 | |
| Very Dissatisfied | 0 | 0.00 | |
| *Not Applicable* | *1* | | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

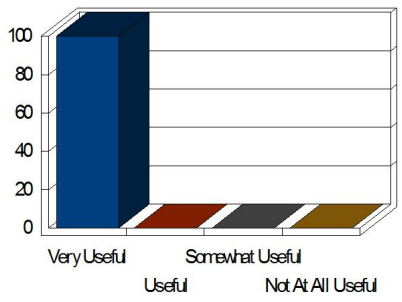


Have you used a LibGuide (a list of library resources available on the library's webpage for specific classes) for any of your classes? Mean: 1.09

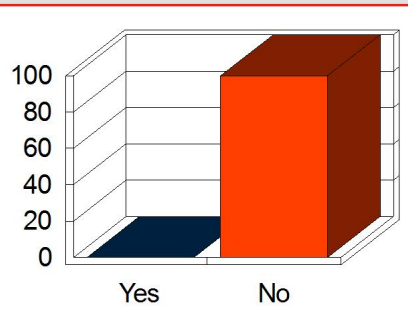
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 1 | 9.09 |  |
| No | 10 | 90.91 | |
| **Total Valid** | 11 | 100.00 | |
| **Total** | 11 | 100.00 | |



If yes, how useful has the LibGuide been for you? Mean: 5.00

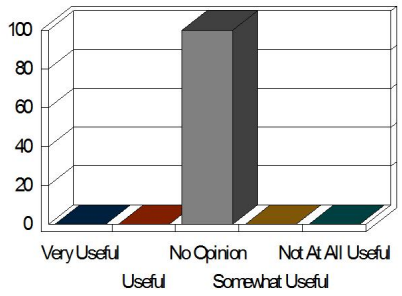
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 1 | 100.00 |  |
| Useful | 0 | 0.00 | |
| *No Opinion* | *1* | | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

Have you used the collaboration room (room with the large TV and HDMI laptop connections-Athens Campus Only)? Mean: 1.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 0 | 0.00 |  |
| No | 11 | 100.00 | |
| **Total Valid** | 11 | 100.00 | |
| **Total** | 11 | 100.00 | |

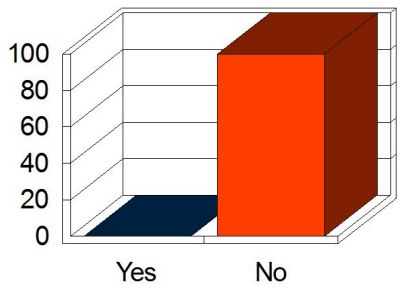


If so, how useful was it? Mean: 3.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 0 | 0.00 |  |
| Useful | 0 | 0.00 | |
| No Opinion | 1 | 100.00 | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

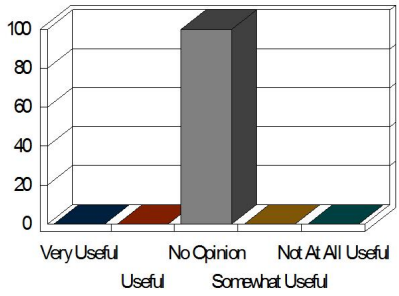


Have you used the new laptop chairs with charging stations (Athens Campus Only)? Mean: 1.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 0 | 0.00 |  |
| No | 11 | 100.00 | |
| **Total Valid** | 11 | 100.00 | |
| **Total** | 11 | 100.00 | |

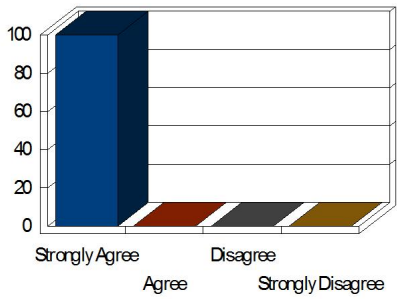
If so, how useful were they? Mean: 3.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 0 | 0.00 | |
| Useful | 0 | 0.00 | |
| No Opinion | 1 | 100.00 | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |



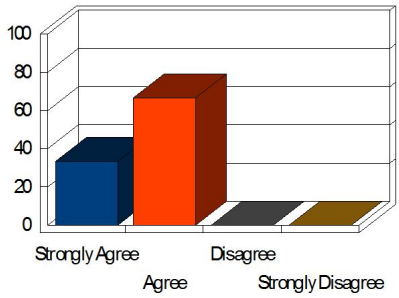

LRC Staff members are professional, courteous, and helpful. Mean: 5.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 2 | 100.00 | |
| Agree | 0 | 0.00 | |
| *No Opinion* | *7* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 2 | 100.00 | |
| **Total** | 2 | 100.00 | |

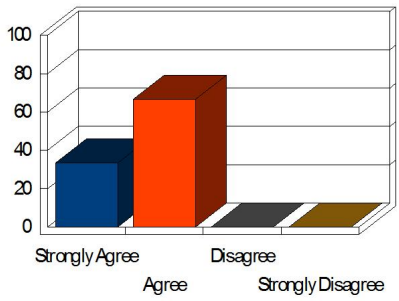



LRC handouts, online instructions, and tutorials are useful. Mean: 4.33

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 1 | 33.33 | |
| Agree | 2 | 66.67 | |
| *No Opinion* | *6* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |

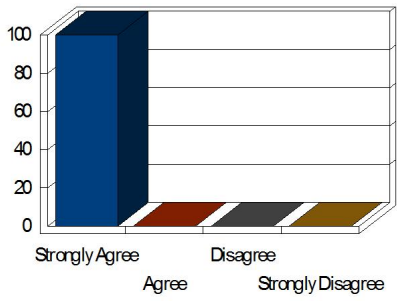


The LRC environment is conductive to your learning experience at TVCC. Mean: 4.33

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 1 | 33.33 |  |
| Agree | 2 | 66.67 | |
| *No Opinion* | *6* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |

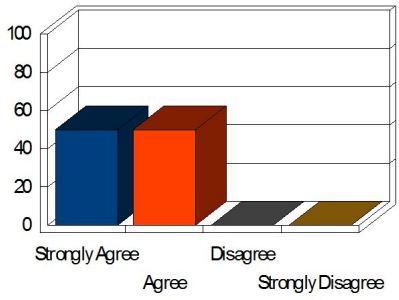


The LRC hours of operation are adequate. Mean: 5.00

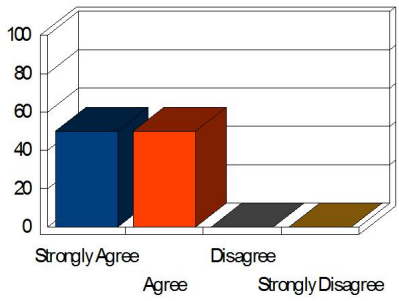
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 1 | 100.00 |  |
| Agree | 0 | 0.00 | |
| *No Opinion* | *8* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |



The LRC has an adequate supply of books for your class assignments. Mean: 4.50

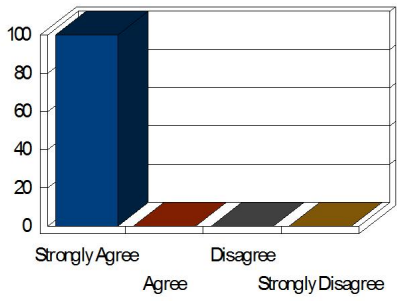
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 1 | 50.00 |  |
| Agree | 1 | 50.00 | |
| *No Opinion* | *7* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 2 | 100.00 | |
| **Total** | 2 | 100.00 | |

The LRC has an adequate supply of magazines and journals for your class assignments. Mean: 4.50

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 1 | 50.00 |  |
| Agree | 1 | 50.00 | |
| *No Opinion* | *7* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 2 | 100.00 | |
| **Total** | 2 | 100.00 | |

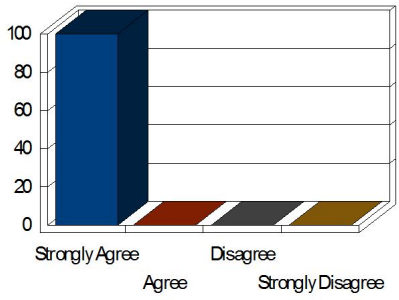


The LRC has an adequate supply of online materials for your class assignments. Mean: 5.00

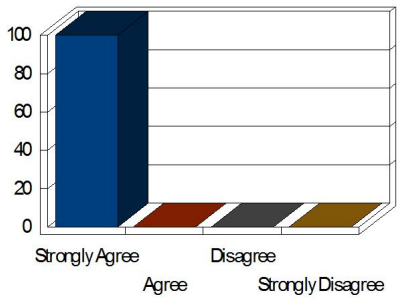
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 2 | 100.00 |  |
| Agree | 0 | 0.00 | |
| *No Opinion* | *7* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 2 | 100.00 | |
| **Total** | 2 | 100.00 | |



I feel confident in using the LRC and its resources. Mean: 5.00

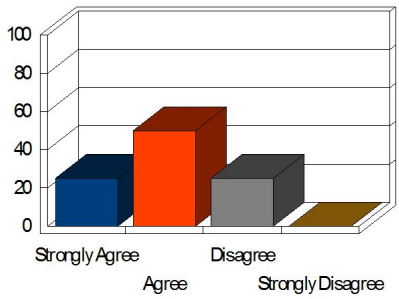
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 2 | 100.00 |  |
| Agree | 0 | 0.00 | |
| *No Opinion* | *7* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 2 | 100.00 | |
| **Total** | 2 | 100.00 | |

Instructional sessions conducted by librarians on using available resources have been helpful to me. Mean: 5.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 1 | 100.00 |  |
| Agree | 0 | 0.00 | |
| *No Opinion* | *8* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

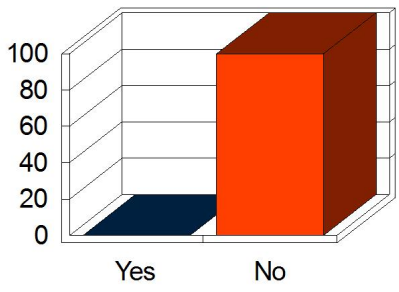


Overall, I am satisfied with the quality of library services and collections at TVCC. Mean: 3.75

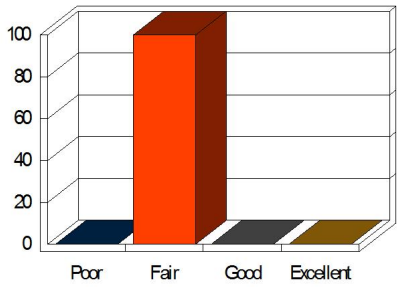
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 1 | 25.00 |  |
| Agree | 2 | 50.00 | |
| *No Opinion* | *5* | | |
| Disagree | 1 | 25.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 4 | 100.00 | |
| **Total** | 4 | 100.00 | |



Have you used the EBSCO Discovery Service to search for books, journals and other materials? Mean: 1.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 0 | 0.00 |  |
| No | 11 | 100.00 | |
| **Total Valid** | 11 | 100.00 | |
| **Total** | 11 | 100.00 | |

Is so, how useful was the service for finding information in the library's collection? Mean: 2.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Poor | 0 | 0.00 |  |
| Fair | 2 | 100.00 | |
| Good | 0 | 0.00 | |
| Excellent | 0 | 0.00 | |
| **Total Valid** | 2 | 100.00 | |
| **Total** | 2 | 100.00 | |

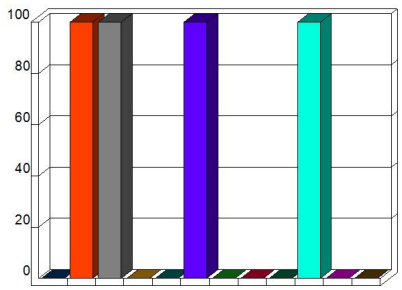
# Trinity Valley Community College

**Learning Resource Center**

**Spring 2017**

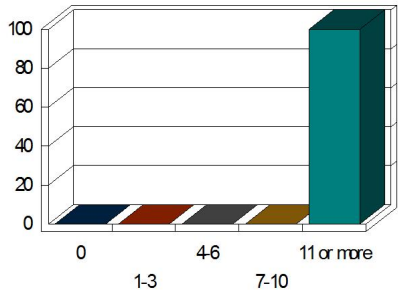
**Campus:** Dual-Credit

During the last year, I have used the LRC for the following reasons (Mark all that apply): Mean: -

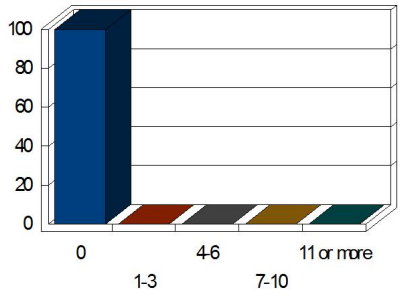
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Check Email | 0 | 0.00 |  |
| Distance Education Testing | 1 | 100.00 | |
| Blackboard | 1 | 100.00 | |
| Financial Aid | 0 | 0.00 | |
| Came with a class | 0 | 0.00 | |
| Research | 1 | 100.00 | |
| Internet Access | 0 | 0.00 | |
| Copy Machine | 0 | 0.00 | |
| Purchase of scantrons pencils etc. | 0 | 0.00 | |
| Work on assignments | 1 | 100.00 | |
| Personal enrichment/enjoyment | 0 | 0.00 | |
| Other | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |



How many times during the fall and spring semesters did you go to the LRC to study, use materials, etc.? Mean: 5.00

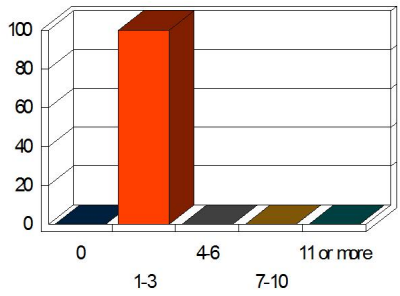
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 0 | 0.00 |  |
| 1-3 | 0 | 0.00 | |
| 4-6 | 0 | 0.00 | |
| 7-10 | 0 | 0.00 | |
| 11 or more | 1 | 100.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

How many times have you used the online catalog for locating materials in the library? Mean: 1.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 1 | 100.00 |  |
| 1-3 | 0 | 0.00 | |
| 4-6 | 0 | 0.00 | |
| 7-10 | 0 | 0.00 | |
| 11 or more | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

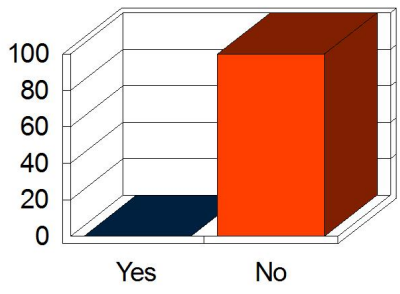


How many times have staff members helped you with an informational need (research, locating materials, etc.)? Mean: 2.00

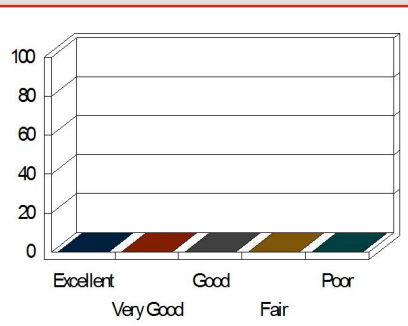
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 0 | 0.00 |  |
| 1-3 | 1 | 100.00 | |
| 4-6 | 0 | 0.00 | |
| 7-10 | 0 | 0.00 | |
| 11 or more | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |



Have you used streaming video available through the LRC? Mean: 1.00

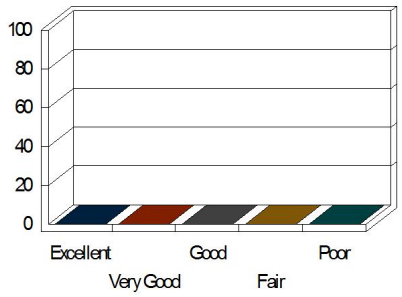
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 0 | 0.00 |  |
| No | 1 | 100.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

If yes, how useful has it been? Mean: -

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Excellent | 0 | 0.00 |  |
| Very Good | 0 | 0.00 | |
| Good | 0 | 0.00 | |
| Fair | 0 | 0.00 | |
| Poor | 0 | 0.00 | |
| **Total Valid** | 0 | 0.00 | |
| **Total** | 0 | 0.00 | |

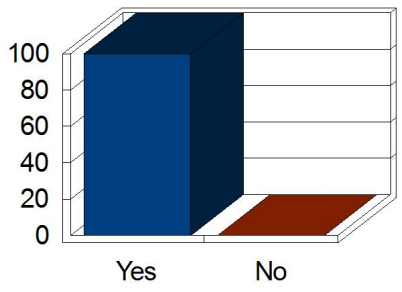


If yes, how convenient is it to use? Mean: -

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Excellent | 0 | 0.00 |  |
| Very Good | 0 | 0.00 | |
| Good | 0 | 0.00 | |
| Fair | 0 | 0.00 | |
| Poor | 0 | 0.00 | |
| **Total Valid** | 0 | 0.00 | |
| **Total** | 0 | 0.00 | |

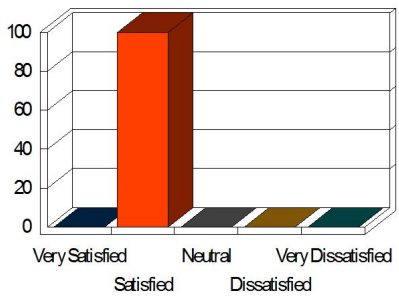


Have you downloaded eBooks or eAudiobooks through Overdrive? Mean: 2.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 1 | 100.00 |  |
| No | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

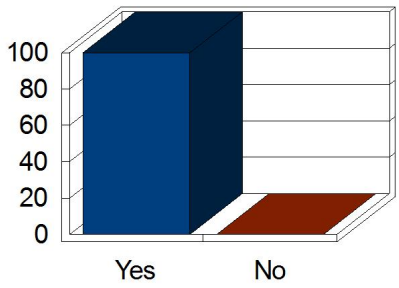
If yes, how satisfied are you with this product? Mean: 4.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Satisfied | 0 | 0.00 | |
| Satisfied | 1 | 100.00 | |
| Neutral | 0 | 0.00 | |
| Dissatisfied | 0 | 0.00 | |
| Very Dissatisfied | 0 | 0.00 | |
| *Not Applicable* | *0* | | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |



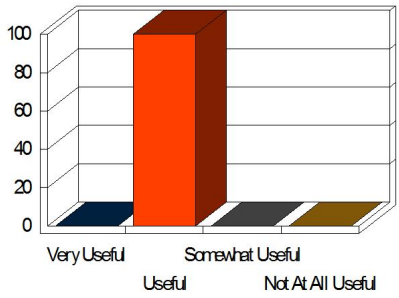

Have you used a LibGuide (a list of library resources available on the library's webpage for specific classes) for any of your classes? Mean: 2.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 1 | 100.00 | |
| No | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |



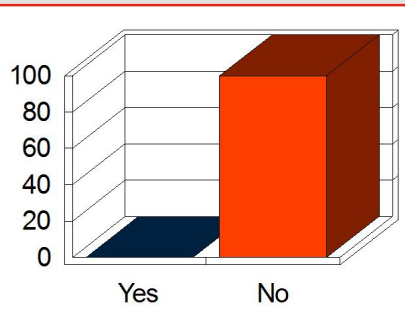

If yes, how useful has the LibGuide been for you? Mean: 4.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 0 | 0.00 | |
| Useful | 1 | 100.00 | |
| *No Opinion* | *0* | | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |



Have you used the collaboration room (room with the large TV and HDMI laptop connections-Athens Campus Only)?

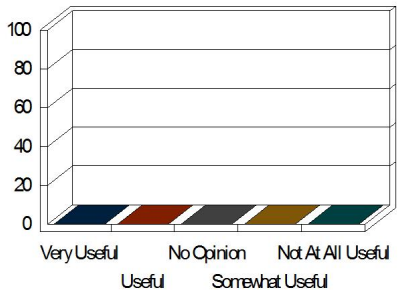
Mean: 1.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 0 | 0.00 |  |
| No | 1 | 100.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |



If so, how useful was it?

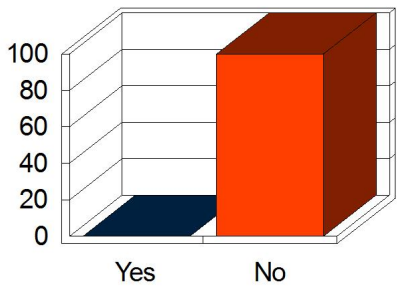
Mean: -

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 0 | 0.00 |  |
| Useful | 0 | 0.00 | |
| No Opinion | 0 | 0.00 | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 0 | 0.00 | |
| **Total Valid** | 0 | 0.00 | |
| **Total** | 0 | 0.00 | |

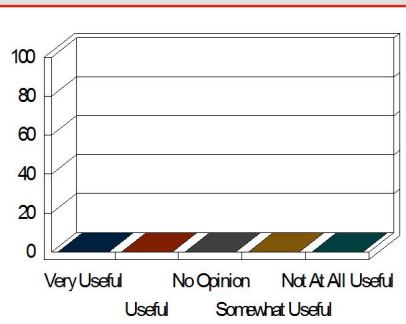


Have you used the new laptop chairs with charging stations (Athens Campus Only)?

Mean: 1.00

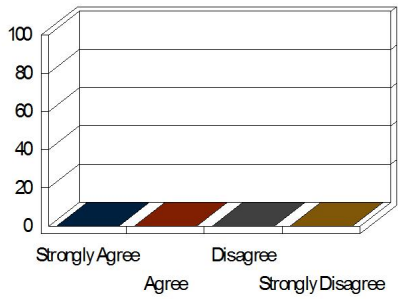
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 0 | 0.00 |  |
| No | 1 | 100.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

If so, how useful were they? Mean: -

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 0 | 0.00 |  |
| Useful | 0 | 0.00 | |
| No Opinion | 0 | 0.00 | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 0 | 0.00 | |
| **Total Valid** | 0 | 0.00 | |
| **Total** | 0 | 0.00 | |

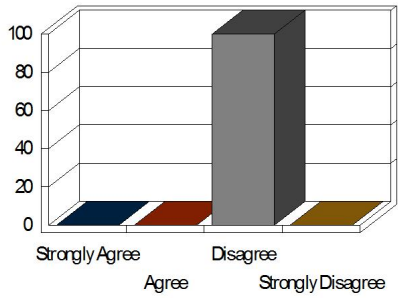


LRC Staff members are professional, courteous, and helpful. Mean: -

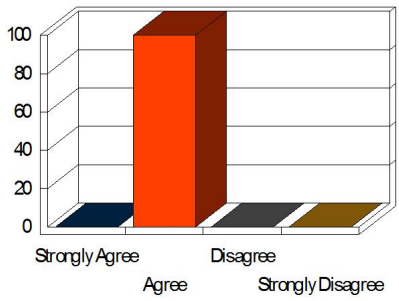
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 0 | 0.00 |  |
| Agree | 0 | 0.00 | |
| *No Opinion* | *1* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 0 | 0.00 | |
| **Total** | 0 | 0.00 | |



LRC handouts, online instructions, and tutorials are useful. Mean: 2.00

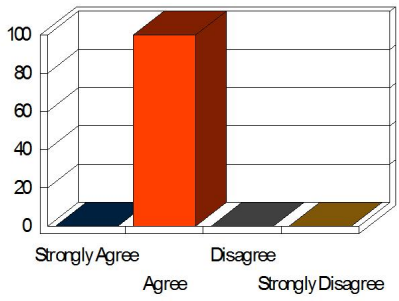
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 0 | 0.00 |  |
| Agree | 0 | 0.00 | |
| *No Opinion* | *0* | | |
| Disagree | 1 | 100.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

The LRC environment is conductive to your learning experience at TVCC. Mean: 4.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 0 | 0.00 |  |
| Agree | 1 | 100.00 | |
| *No Opinion* | *0* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

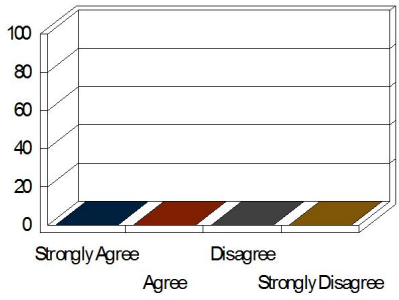


The LRC hours of operation are adequate. Mean: 4.00

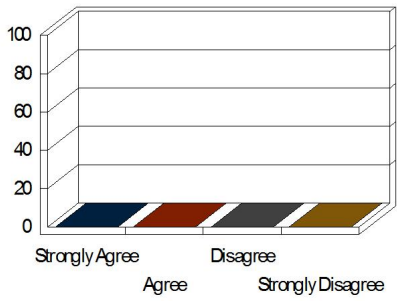
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 0 | 0.00 |  |
| Agree | 1 | 100.00 | |
| *No Opinion* | *0* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |



The LRC has an adequate supply of books for your class assignments. Mean: -

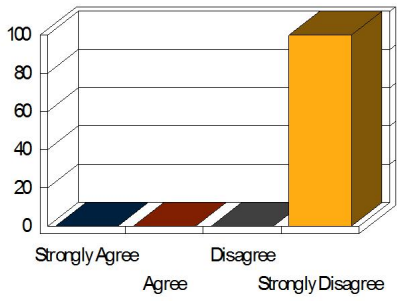
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 0 | 0.00 |  |
| Agree | 0 | 0.00 | |
| *No Opinion* | *1* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 0 | 0.00 | |
| **Total** | 0 | 0.00 | |

The LRC has an adequate supply of magazines and journals for your class assignments. Mean: -

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 0 | 0.00 |  |
| Agree | 0 | 0.00 | |
| *No Opinion* | *1* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 0 | 0.00 | |
| **Total** | 0 | 0.00 | |

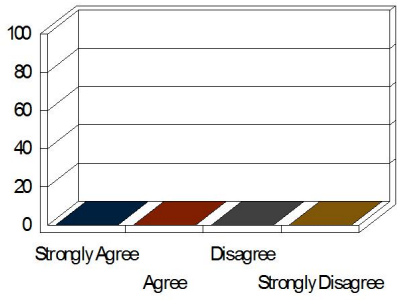


The LRC has an adequate supply of online materials for your class assignments. Mean: 1.00

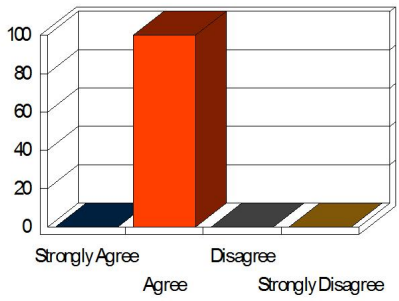
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 0 | 0.00 |  |
| Agree | 0 | 0.00 | |
| *No Opinion* | *0* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 1 | 100.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |



I feel confident in using the LRC and its resources. Mean: -

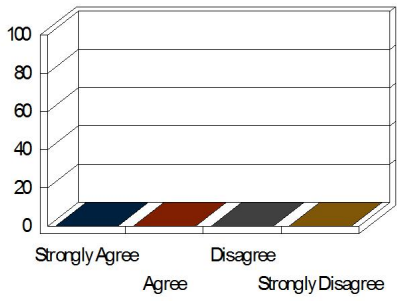
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 0 | 0.00 |  |
| Agree | 0 | 0.00 | |
| *No Opinion* | *1* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 0 | 0.00 | |
| **Total** | 0 | 0.00 | |

Instructional sessions conducted by librarians on using available resources have been helpful to me. Mean: 4.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 0 | 0.00 |  |
| Agree | 1 | 100.00 | |
| *No Opinion* | *0* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

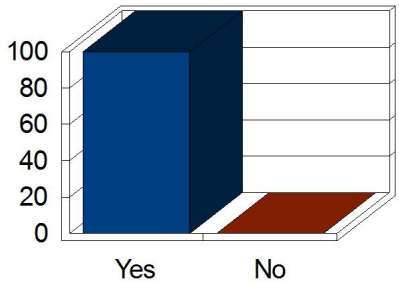


Overall, I am satisfied with the quality of library services and collections at TVCC. Mean: -

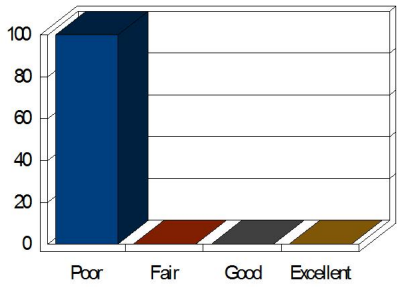
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 0 | 0.00 |  |
| Agree | 0 | 0.00 | |
| *No Opinion* | *1* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 0 | 0.00 | |
| **Total** | 0 | 0.00 | |



Have you used the EBSCO Discovery Service to search for books, journals and other materials? Mean: 2.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 1 | 100.00 |  |
| No | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

Is so, how useful was the service for finding information in the library's collection? Mean: 1.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Poor | 1 | 100.00 |  |
| Fair | 0 | 0.00 | |
| Good | 0 | 0.00 | |
| Excellent | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

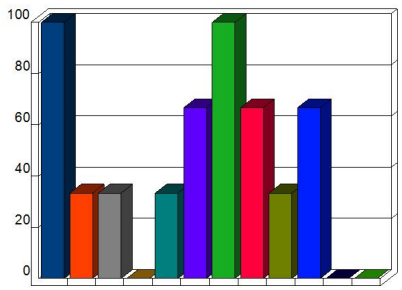
# Trinity Valley Community College

**Learning Resource Center**

**Spring 2017**

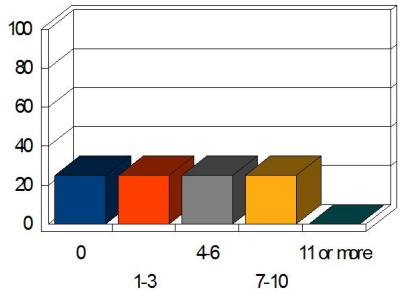
**Campus:** HSC-Kaufman

During the last year, I have used the LRC for the following reasons (Mark all that apply): Mean: -

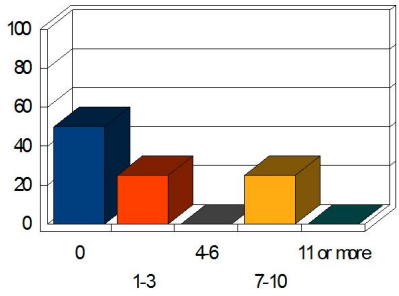
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Check Email | 3 | 100.00 |  |
| Distance Education Testing | 1 | 33.33 | |
| Blackboard | 1 | 33.33 | |
| Financial Aid | 0 | 0.00 | |
| Came with a class | 1 | 33.33 | |
| Research | 2 | 66.67 | |
| Internet Access | 3 | 100.00 | |
| Copy Machine | 2 | 66.67 | |
| Purchase of scantrons pencils etc. | 1 | 33.33 | |
| Work on assignments | 2 | 66.67 | |
| Personal enrichment/enjoyment | 0 | 0.00 | |
| Other | 0 | 0.00 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |



How many times during the fall and spring semesters did you go to the LRC to study, use materials, etc.? Mean: 2.50

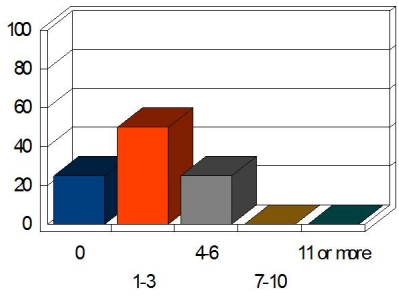
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 1 | 25.00 |  |
| 1-3 | 1 | 25.00 | |
| 4-6 | 1 | 25.00 | |
| 7-10 | 1 | 25.00 | |
| 11 or more | 0 | 0.00 | |
| **Total Valid** | 4 | 100.00 | |
| **Total** | 4 | 100.00 | |

How many times have you used the online catalog for locating materials in the library? Mean: 2.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 2 | 50.00 |  |
| 1-3 | 1 | 25.00 | |
| 4-6 | 0 | 0.00 | |
| 7-10 | 1 | 25.00 | |
| 11 or more | 0 | 0.00 | |
| **Total Valid** | 4 | 100.00 | |
| **Total** | 4 | 100.00 | |

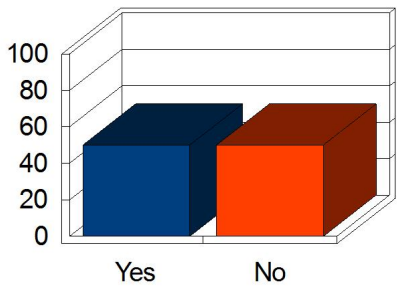


How many times have staff members helped you with an informational need (research, locating materials, etc.)? Mean: 2.00

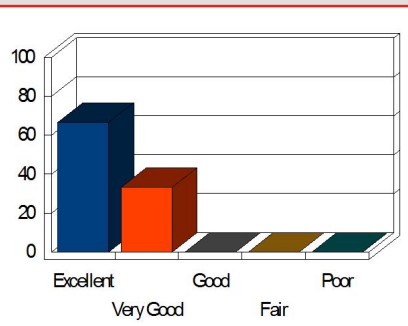
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 1 | 25.00 |  |
| 1-3 | 2 | 50.00 | |
| 4-6 | 1 | 25.00 | |
| 7-10 | 0 | 0.00 | |
| 11 or more | 0 | 0.00 | |
| **Total Valid** | 4 | 100.00 | |
| **Total** | 4 | 100.00 | |



Have you used streaming video available through the LRC? Mean: 1.50

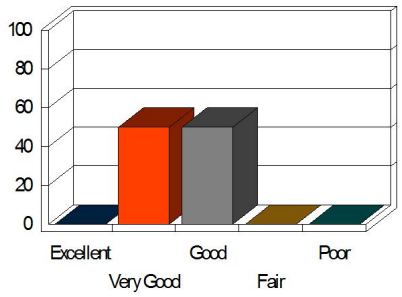
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 2 | 50.00 |  |
| No | 2 | 50.00 | |
| **Total Valid** | 4 | 100.00 | |
| **Total** | 4 | 100.00 | |

If yes, how useful has it been? Mean: 4.67

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Excellent | 2 | 66.67 |  |
| Very Good | 1 | 33.33 | |
| Good | 0 | 0.00 | |
| Fair | 0 | 0.00 | |
| Poor | 0 | 0.00 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |

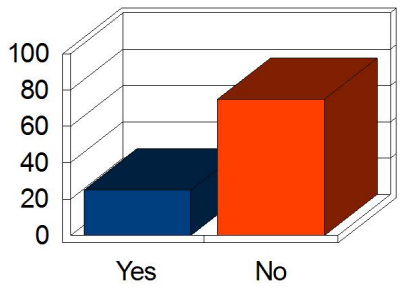


If yes, how convenient is it to use? Mean: 3.50

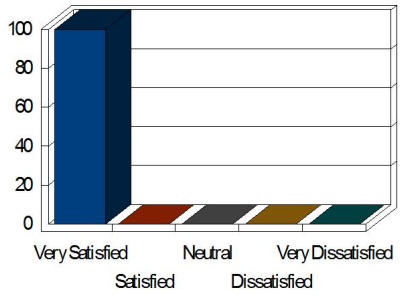
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Excellent | 0 | 0.00 |  |
| Very Good | 1 | 50.00 | |
| Good | 1 | 50.00 | |
| Fair | 0 | 0.00 | |
| Poor | 0 | 0.00 | |
| **Total Valid** | 2 | 100.00 | |
| **Total** | 2 | 100.00 | |



Have you downloaded eBooks or eAudiobooks through Overdrive? Mean: 1.25

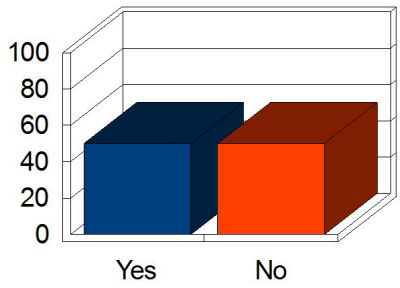
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 1 | 25.00 |  |
| No | 3 | 75.00 | |
| **Total Valid** | 4 | 100.00 | |
| **Total** | 4 | 100.00 | |

If yes, how satisfied are you with this product? Mean: 5.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Satisfied | 1 | 100.00 |  |
| Satisfied | 0 | 0.00 | |
| Neutral | 0 | 0.00 | |
| Dissatisfied | 0 | 0.00 | |
| Very Dissatisfied | 0 | 0.00 | |
| *Not Applicable* | *1* | | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

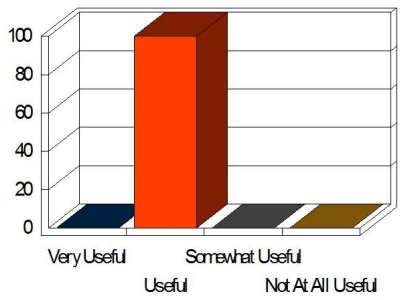


Have you used a LibGuide (a list of library resources available on the library's webpage for specific classes) for any of your classes? Mean: 1.50

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 2 | 50.00 |  |
| No | 2 | 50.00 | |
| **Total Valid** | 4 | 100.00 | |
| **Total** | 4 | 100.00 | |

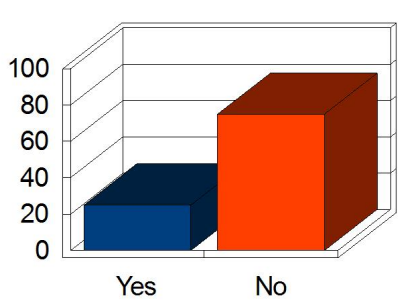


If yes, how useful has the LibGuide been for you? Mean: 4.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 0 | 0.00 |  |
| Useful | 2 | 100.00 | |
| *No Opinion* | *1* | | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 0 | 0.00 | |
| **Total Valid** | 2 | 100.00 | |
| **Total** | 2 | 100.00 | |

Have you used the collaboration room (room with the large TV and HDMI laptop connections-Athens Campus Only)?

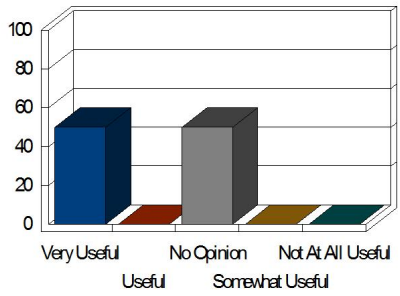
Mean: 1.25

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 1 | 25.00 |  |
| No | 3 | 75.00 | |
| **Total Valid** | 4 | 100.00 | |
| **Total** | 4 | 100.00 | |



If so, how useful was it?

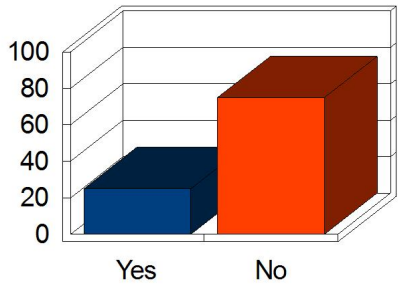
Mean: 4.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 1 | 50.00 |  |
| Useful | 0 | 0.00 | |
| No Opinion | 1 | 50.00 | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 0 | 0.00 | |
| **Total Valid** | 2 | 100.00 | |
| **Total** | 2 | 100.00 | |

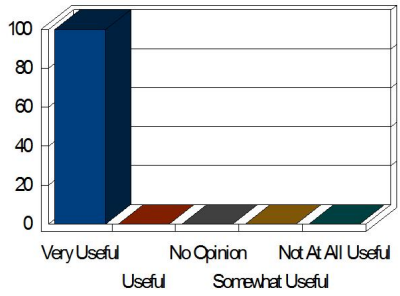


Have you used the new laptop chairs with charging stations (Athens Campus Only)?

Mean: 1.25

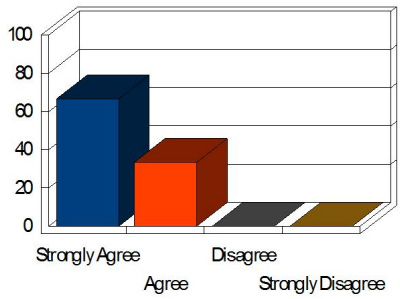
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 1 | 25.00 |  |
| No | 3 | 75.00 | |
| **Total Valid** | 4 | 100.00 | |
| **Total** | 4 | 100.00 | |

If so, how useful were they? Mean: 5.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 1 | 100.00 |  |
| Useful | 0 | 0.00 | |
| No Opinion | 0 | 0.00 | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 0 | 0.00 | |
| **Total Valid** | 1 | 100.00 | |
| **Total** | 1 | 100.00 | |

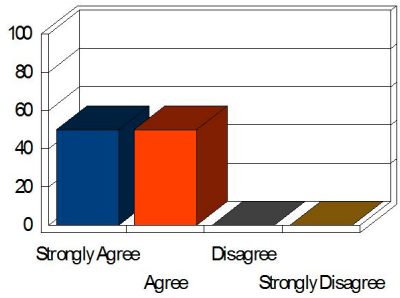


LRC Staff members are professional, courteous, and helpful. Mean: 4.67

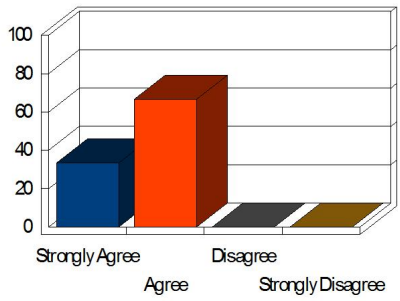
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 2 | 66.67 |  |
| Agree | 1 | 33.33 | |
| *No Opinion* | *1* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |



LRC handouts, online instructions, and tutorials are useful. Mean: 4.50

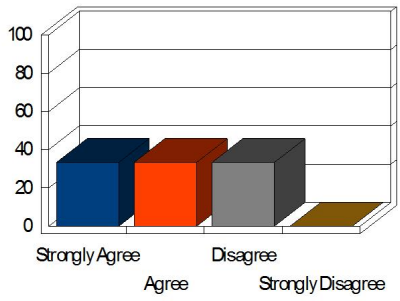
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 1 | 50.00 |  |
| Agree | 1 | 50.00 | |
| *No Opinion* | *2* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 2 | 100.00 | |
| **Total** | 2 | 100.00 | |

The LRC environment is conductive to your learning experience at TVCC. Mean: 4.33

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 1 | 33.33 |  |
| Agree | 2 | 66.67 | |
| *No Opinion* | *1* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |

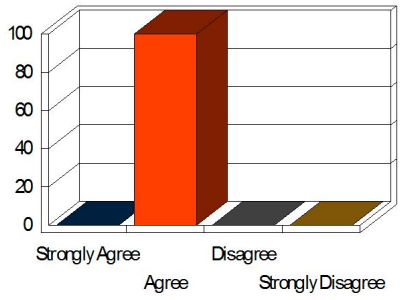


The LRC hours of operation are adequate. Mean: 3.67

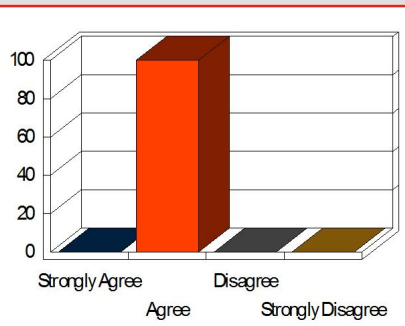
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 1 | 33.33 |  |
| Agree | 1 | 33.33 | |
| *No Opinion* | *1* | | |
| Disagree | 1 | 33.33 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |



The LRC has an adequate supply of books for your class assignments. Mean: 4.00

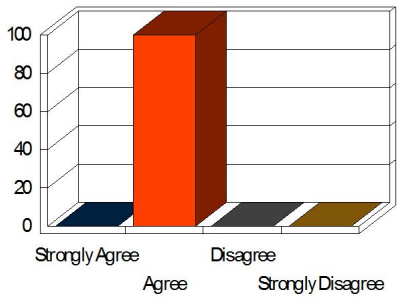
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 0 | 0.00 |  |
| Agree | 3 | 100.00 | |
| *No Opinion* | *1* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |

The LRC has an adequate supply of magazines and journals for your class assignments. Mean: 4.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 0 | 0.00 |  |
| Agree | 3 | 100.00 | |
| *No Opinion* | *1* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |

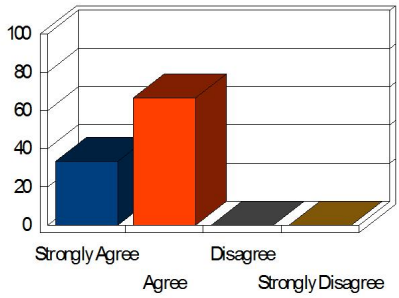


The LRC has an adequate supply of online materials for your class assignments. Mean: 4.00

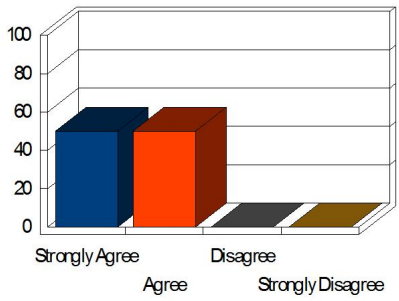
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 0 | 0.00 |  |
| Agree | 3 | 100.00 | |
| *No Opinion* | *1* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |



I feel confident in using the LRC and its resources. Mean: 4.33

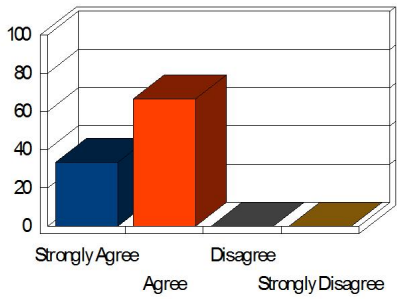
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 1 | 33.33 |  |
| Agree | 2 | 66.67 | |
| *No Opinion* | *1* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |

Instructional sessions conducted by librarians on using available resources have been helpful to me. Mean: 4.50

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 1 | 50.00 |  |
| Agree | 1 | 50.00 | |
| *No Opinion* | *2* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 2 | 100.00 | |
| **Total** | 2 | 100.00 | |

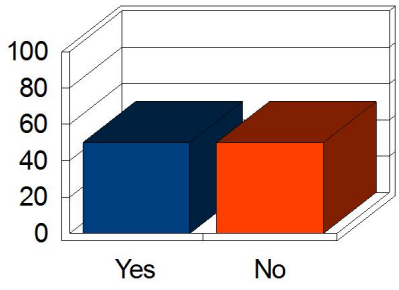


Overall, I am satisfied with the quality of library services and collections at TVCC. Mean: 4.33

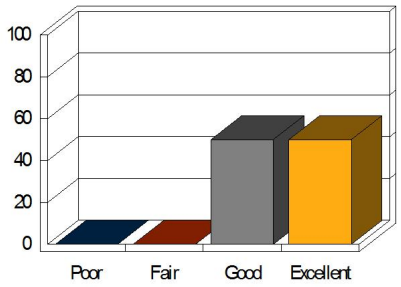
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 1 | 33.33 |  |
| Agree | 2 | 66.67 | |
| *No Opinion* | *1* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |



Have you used the EBSCO Discovery Service to search for books, journals and other materials? Mean: 1.50

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 2 | 50.00 |  |
| No | 2 | 50.00 | |
| **Total Valid** | 4 | 100.00 | |
| **Total** | 4 | 100.00 | |

Is so, how useful was the service for finding information in the library's collection? Mean: 3.50

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Poor | 0 | 0.00 |  |
| Fair | 0 | 0.00 | |
| Good | 1 | 50.00 | |
| Excellent | 1 | 50.00 | |
| **Total Valid** | 2 | 100.00 | |
| **Total** | 2 | 100.00 | |

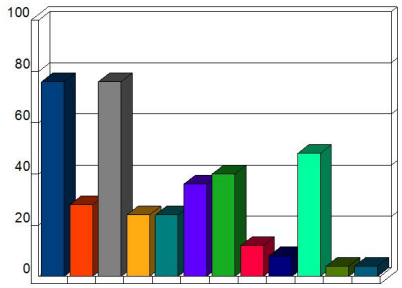
# Trinity Valley Community College

**Learning Resource Center**

**Spring 2017**

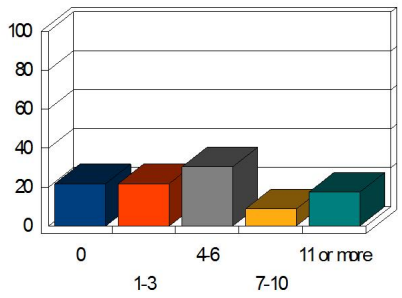
**Campus:** Palestine

During the last year, I have used the LRC for the following reasons (Mark all that apply): Mean: -

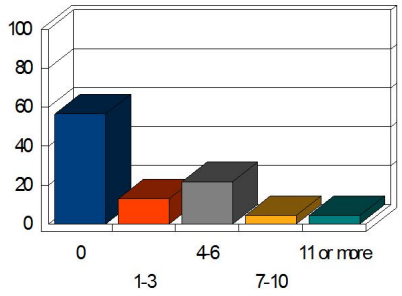
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Check Email | 19 | 76.00 |  |
| Distance Education Testing | 7 | 28.00 | |
| Blackboard | 19 | 76.00 | |
| Financial Aid | 6 | 24.00 | |
| Came with a class | 6 | 24.00 | |
| Research | 9 | 36.00 | |
| Internet Access | 10 | 40.00 | |
| Copy Machine | 3 | 12.00 | |
| Purchase of scantrons pencils etc. | 2 | 8.00 | |
| Work on assignments | 12 | 48.00 | |
| Personal enrichment/enjoyment | 1 | 4.00 | |
| Other | 1 | 4.00 | |
| **Total Valid** | 25 | 100.00 | |
| **Total** | 25 | 100.00 | |



How many times during the fall and spring semesters did you go to the LRC to study, use materials, etc.? Mean: 2.78

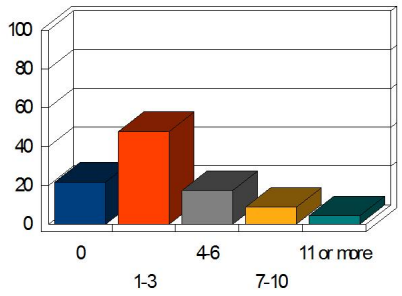
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 5 | 21.74 |  |
| 1-3 | 5 | 21.74 | |
| 4-6 | 7 | 30.43 | |
| 7-10 | 2 | 8.70 | |
| 11 or more | 4 | 17.39 | |
| **Total Valid** | 23 | 100.00 | |
| **Total** | 23 | 100.00 | |

How many times have you used the online catalog for locating materials in the library? Mean: 1.87

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 13 | 56.52 |  |
| 1-3 | 3 | 13.04 | |
| 4-6 | 5 | 21.74 | |
| 7-10 | 1 | 4.35 | |
| 11 or more | 1 | 4.35 | |
| **Total Valid** | 23 | 100.00 | |
| **Total** | 23 | 100.00 | |

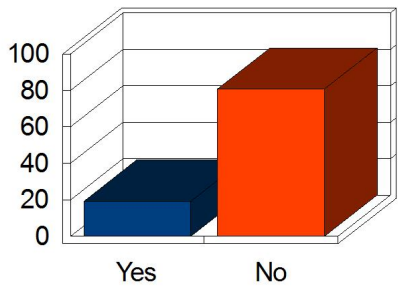


How many times have staff members helped you with an informational need (research, locating materials, etc.)? Mean: 2.26

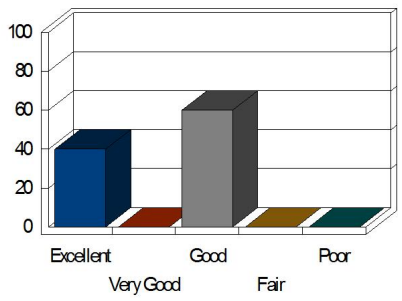
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 5 | 21.74 |  |
| 1-3 | 11 | 47.83 | |
| 4-6 | 4 | 17.39 | |
| 7-10 | 2 | 8.70 | |
| 11 or more | 1 | 4.35 | |
| **Total Valid** | 23 | 100.00 | |
| **Total** | 23 | 100.00 | |



Have you used streaming video available through the LRC? Mean: 1.19

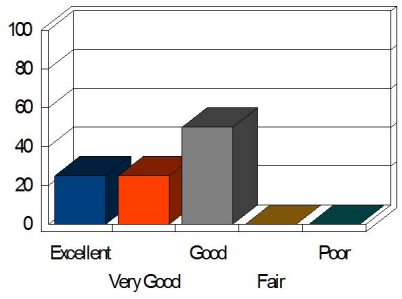
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 5 | 19.23 |  |
| No | 21 | 80.77 | |
| **Total Valid** | 26 | 100.00 | |
| **Total** | 26 | 100.00 | |

If yes, how useful has it been? Mean: 3.80

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Excellent | 2 | 40.00 |  |
| Very Good | 0 | 0.00 | |
| Good | 3 | 60.00 | |
| Fair | 0 | 0.00 | |
| Poor | 0 | 0.00 | |
| **Total Valid** | 5 | 100.00 | |
| **Total** | 5 | 100.00 | |

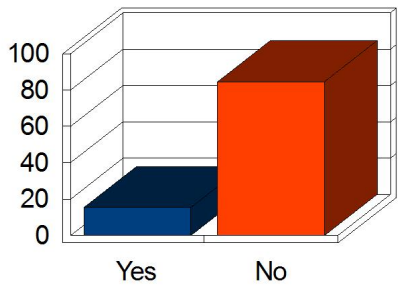


If yes, how convenient is it to use? Mean: 3.75

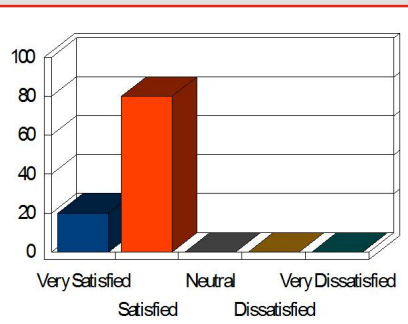
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Excellent | 1 | 25.00 |  |
| Very Good | 1 | 25.00 | |
| Good | 2 | 50.00 | |
| Fair | 0 | 0.00 | |
| Poor | 0 | 0.00 | |
| **Total Valid** | 4 | 100.00 | |
| **Total** | 4 | 100.00 | |



Have you downloaded eBooks or eAudiobooks through Overdrive? Mean: 1.15

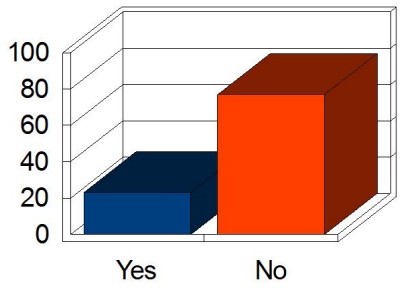
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 4 | 15.38 |  |
| No | 22 | 84.62 | |
| **Total Valid** | 26 | 100.00 | |
| **Total** | 26 | 100.00 | |

If yes, how satisfied are you with this product? Mean: 4.20

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Satisfied | 1 | 20.00 |  |
| Satisfied | 4 | 80.00 | |
| Neutral | 0 | 0.00 | |
| Dissatisfied | 0 | 0.00 | |
| Very Dissatisfied | 0 | 0.00 | |
| *Not Applicable* | *1* | | |
| **Total Valid** | 5 | 100.00 | |
| **Total** | 5 | 100.00 | |

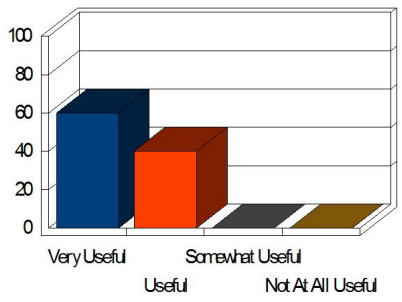


Have you used a LibGuide (a list of library resources available on the library's webpage for specific classes) for any of your classes? Mean: 1.23

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 6 | 23.08 |  |
| No | 20 | 76.92 | |
| **Total Valid** | 26 | 100.00 | |
| **Total** | 26 | 100.00 | |

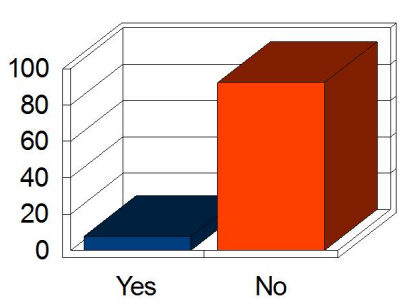


If yes, how useful has the LibGuide been for you? Mean: 4.60

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 3 | 60.00 |  |
| Useful | 2 | 40.00 | |
| *No Opinion* | *2* | | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 0 | 0.00 | |
| **Total Valid** | 5 | 100.00 | |
| **Total** | 5 | 100.00 | |

Have you used the collaboration room (room with the large TV and HDMI laptop connections-Athens Campus Only)?

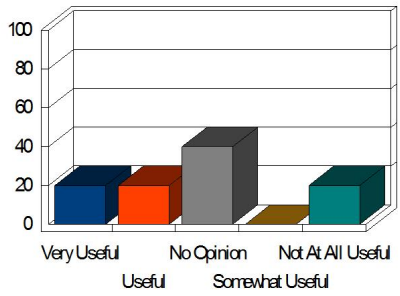
Mean: 1.08

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 2 | 7.69 |  |
| No | 24 | 92.31 | |
| **Total Valid** | 26 | 100.00 | |
| **Total** | 26 | 100.00 | |



If so, how useful was it?

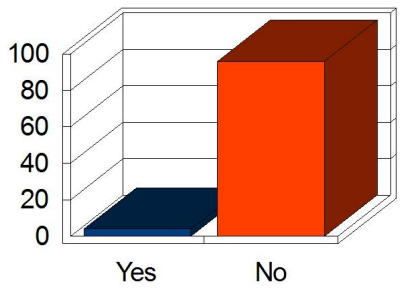
Mean: 3.20

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 1 | 20.00 |  |
| Useful | 1 | 20.00 | |
| No Opinion | 2 | 40.00 | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 1 | 20.00 | |
| **Total Valid** | 5 | 100.00 | |
| **Total** | 5 | 100.00 | |

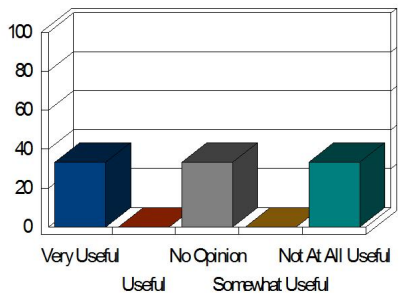


Have you used the new laptop chairs with charging stations (Athens Campus Only)?

Mean: 1.04

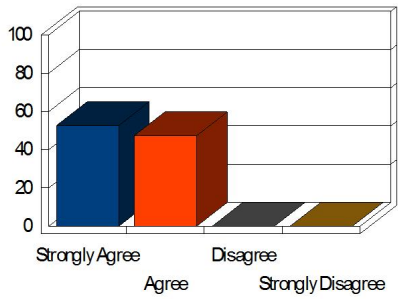
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 1 | 4.00 |  |
| No | 24 | 96.00 | |
| **Total Valid** | 25 | 100.00 | |
| **Total** | 25 | 100.00 | |

If so, how useful were they? Mean: 3.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 1 | 33.33 |  |
| Useful | 0 | 0.00 | |
| No Opinion | 1 | 33.33 | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 1 | 33.33 | |
| **Total Valid** | 3 | 100.00 | |
| **Total** | 3 | 100.00 | |

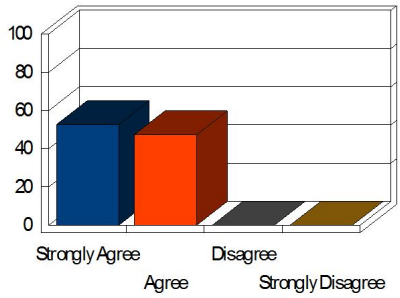


LRC Staff members are professional, courteous, and helpful. Mean: 4.53

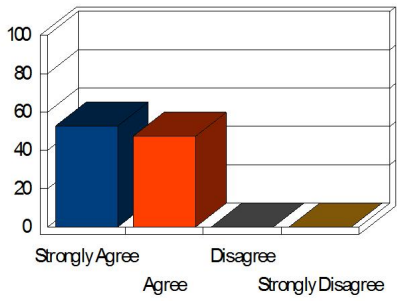
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 10 | 52.63 |  |
| Agree | 9 | 47.37 | |
| *No Opinion* | *4* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 19 | 100.00 | |
| **Total** | 19 | 100.00 | |



LRC handouts, online instructions, and tutorials are useful. Mean: 4.53

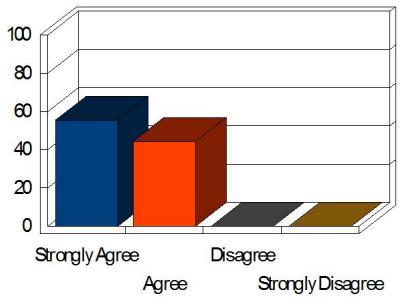
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 10 | 52.63 |  |
| Agree | 9 | 47.37 | |
| *No Opinion* | *4* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 19 | 100.00 | |
| **Total** | 19 | 100.00 | |

The LRC environment is conductive to your learning experience at TVCC. Mean: 4.53

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 10 | 52.63 |  |
| Agree | 9 | 47.37 | |
| *No Opinion* | *4* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 19 | 100.00 | |
| **Total** | 19 | 100.00 | |

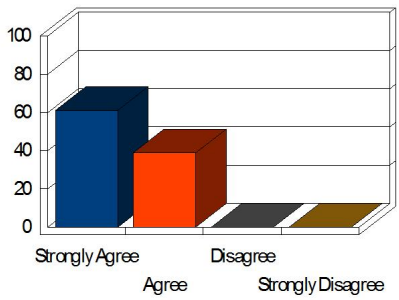


The LRC hours of operation are adequate. Mean: 4.56

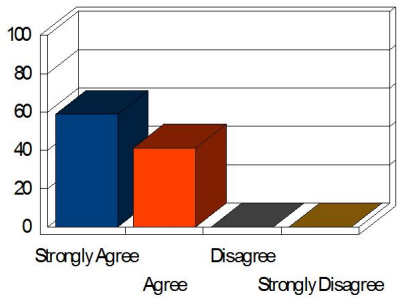
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 10 | 55.56 |  |
| Agree | 8 | 44.44 | |
| *No Opinion* | *5* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 18 | 100.00 | |
| **Total** | 18 | 100.00 | |



The LRC has an adequate supply of books for your class assignments. Mean: 4.61

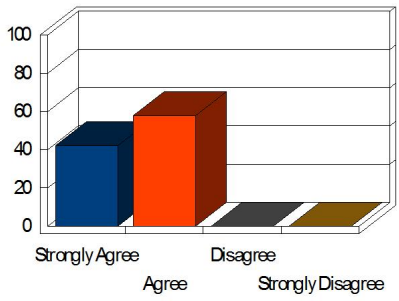
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 11 | 61.11 |  |
| Agree | 7 | 38.89 | |
| *No Opinion* | *5* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 18 | 100.00 | |
| **Total** | 18 | 100.00 | |

The LRC has an adequate supply of magazines and journals for your class assignments. Mean: 4.59

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 10 | 58.82 |  |
| Agree | 7 | 41.18 | |
| *No Opinion* | *6* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 17 | 100.00 | |
| **Total** | 17 | 100.00 | |

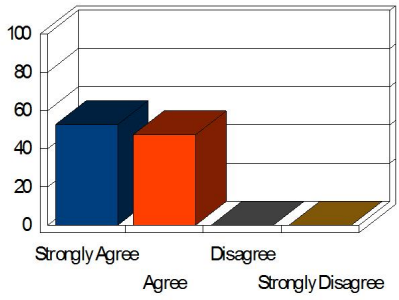


The LRC has an adequate supply of online materials for your class assignments. Mean: 4.42

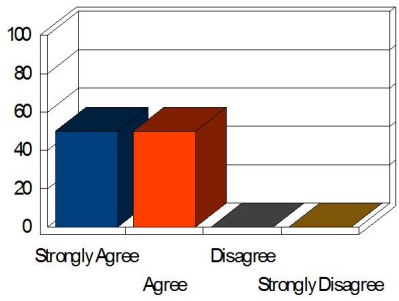
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 8 | 42.11 |  |
| Agree | 11 | 57.89 | |
| *No Opinion* | *4* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 19 | 100.00 | |
| **Total** | 19 | 100.00 | |



I feel confident in using the LRC and its resources. Mean: 4.53

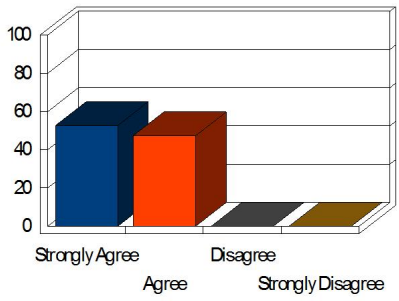
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 10 | 52.63 |  |
| Agree | 9 | 47.37 | |
| *No Opinion* | *4* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 19 | 100.00 | |
| **Total** | 19 | 100.00 | |

Instructional sessions conducted by librarians on using available resources have been helpful to me. Mean: 4.50

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 9 | 50.00 |  |
| Agree | 9 | 50.00 | |
| *No Opinion* | *6* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 18 | 100.00 | |
| **Total** | 18 | 100.00 | |

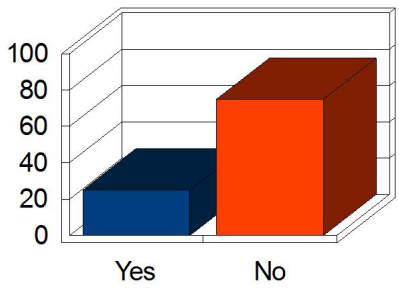


Overall, I am satisfied with the quality of library services and collections at TVCC. Mean: 4.53

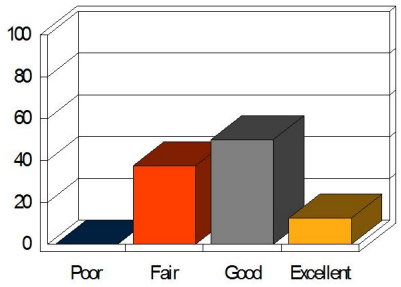
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 10 | 52.63 |  |
| Agree | 9 | 47.37 | |
| *No Opinion* | *4* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 19 | 100.00 | |
| **Total** | 19 | 100.00 | |



Have you used the EBSCO Discovery Service to search for books, journals and other materials? Mean: 1.25

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 6 | 25.00 |  |
| No | 18 | 75.00 | |
| **Total Valid** | 24 | 100.00 | |
| **Total** | 24 | 100.00 | |

Is so, how useful was the service for finding information in the library's collection? Mean: 2.75

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Poor | 0 | 0.00 |  |
| Fair | 3 | 37.50 | |
| Good | 4 | 50.00 | |
| Excellent | 1 | 12.50 | |
| **Total Valid** | 8 | 100.00 | |
| **Total** | 8 | 100.00 | |

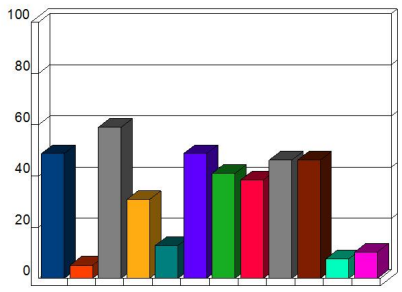
# Trinity Valley Community College

**Learning Resource Center**

**Spring 2017**

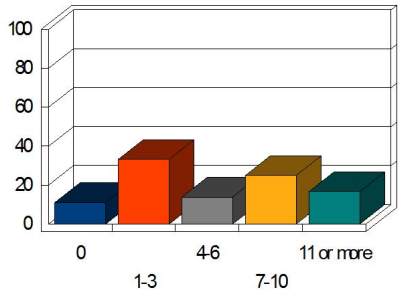
**Campus:** Terrell

During the last year, I have used the LRC for the following reasons (Mark all that apply): Mean: -

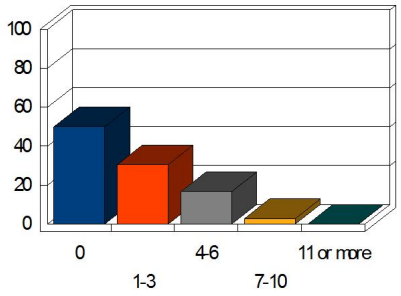
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Check Email | 19 | 48.72 |  |
| Distance Education Testing | 2 | 5.13 | |
| Blackboard | 23 | 58.97 | |
| Financial Aid | 12 | 30.77 | |
| Came with a class | 5 | 12.82 | |
| Research | 19 | 48.72 | |
| Internet Access | 16 | 41.03 | |
| Copy Machine | 15 | 38.46 | |
| Purchase of scantrons pencils etc. | 18 | 46.15 | |
| Work on assignments | 18 | 46.15 | |
| Personal enrichment/enjoyment | 3 | 7.69 | |
| Other | 4 | 10.26 | |
| **Total Valid** | 39 | 100.00 | |
| **Total** | 39 | 100.00 | |



How many times during the fall and spring semesters did you go to the LRC to study, use materials, etc.? Mean: 3.03

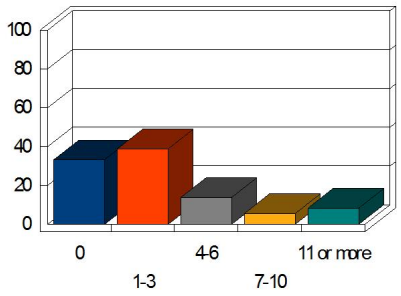
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 4 | 11.11 |  |
| 1-3 | 12 | 33.33 | |
| 4-6 | 5 | 13.89 | |
| 7-10 | 9 | 25.00 | |
| 11 or more | 6 | 16.67 | |
| **Total Valid** | 36 | 100.00 | |
| **Total** | 36 | 100.00 | |

How many times have you used the online catalog for locating materials in the library? Mean: 1.72

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 18 | 50.00 |  |
| 1-3 | 11 | 30.56 | |
| 4-6 | 6 | 16.67 | |
| 7-10 | 1 | 2.78 | |
| 11 or more | 0 | 0.00 | |
| **Total Valid** | 36 | 100.00 | |
| **Total** | 36 | 100.00 | |

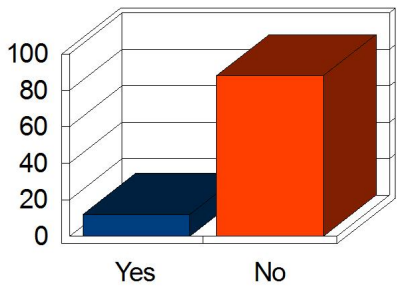


How many times have staff members helped you with an informational need (research, locating materials, etc.)? Mean: 2.17

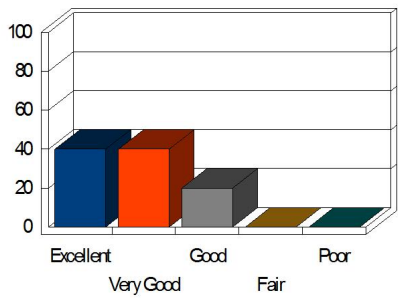
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| 0 | 12 | 33.33 |  |
| 1-3 | 14 | 38.89 | |
| 4-6 | 5 | 13.89 | |
| 7-10 | 2 | 5.56 | |
| 11 or more | 3 | 8.33 | |
| **Total Valid** | 36 | 100.00 | |
| **Total** | 36 | 100.00 | |



Have you used streaming video available through the LRC? Mean: 1.12

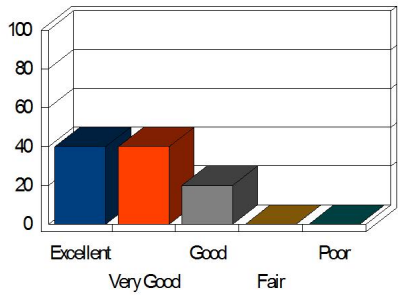
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 5 | 11.90 |  |
| No | 37 | 88.10 | |
| **Total Valid** | 42 | 100.00 | |
| **Total** | 42 | 100.00 | |

If yes, how useful has it been? Mean: 4.20

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Excellent | 2 | 40.00 |  |
| Very Good | 2 | 40.00 | |
| Good | 1 | 20.00 | |
| Fair | 0 | 0.00 | |
| Poor | 0 | 0.00 | |
| **Total Valid** | 5 | 100.00 | |
| **Total** | 5 | 100.00 | |

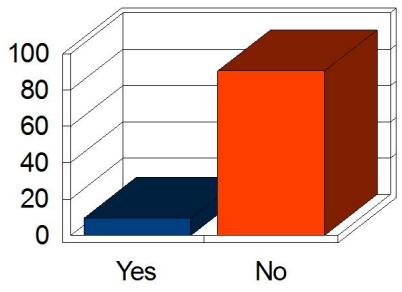


If yes, how convenient is it to use? Mean: 4.20

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Excellent | 2 | 40.00 |  |
| Very Good | 2 | 40.00 | |
| Good | 1 | 20.00 | |
| Fair | 0 | 0.00 | |
| Poor | 0 | 0.00 | |
| **Total Valid** | 5 | 100.00 | |
| **Total** | 5 | 100.00 | |

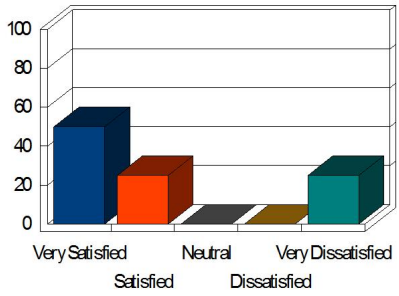


Have you downloaded eBooks or eAudiobooks through Overdrive? Mean: 1.10

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 4 | 9.52 |  |
| No | 38 | 90.48 | |
| **Total Valid** | 42 | 100.00 | |
| **Total** | 42 | 100.00 | |

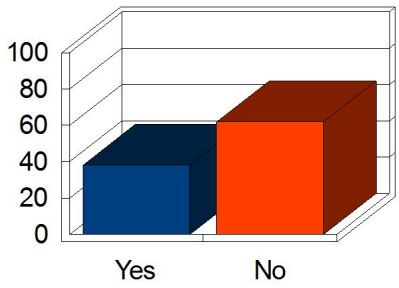
If yes, how satisfied are you with this product? Mean: 3.75

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Satisfied | 2 | 50.00 | |
| Satisfied | 1 | 25.00 | |
| Neutral | 0 | 0.00 | |
| Dissatisfied | 0 | 0.00 | |
| Very Dissatisfied | 1 | 25.00 | |
| *Not Applicable* | *5* | | |
| **Total Valid** | 4 | 100.00 | |
| **Total** | 4 | 100.00 | |



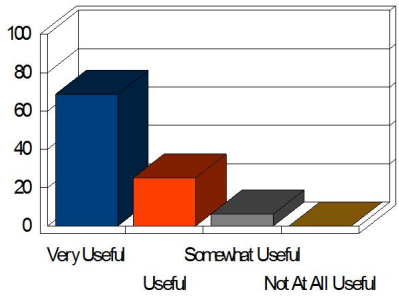

Have you used a LibGuide (a list of library resources available on the library's webpage for specific classes) for any of your classes? Mean: 1.38

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 16 | 38.10 | |
| No | 26 | 61.90 | |
| **Total Valid** | 42 | 100.00 | |
| **Total** | 42 | 100.00 | |



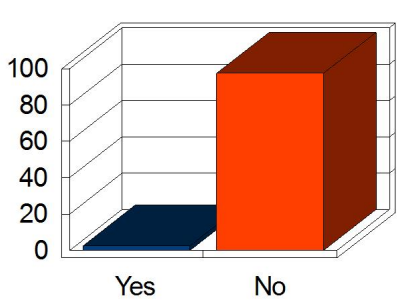

If yes, how useful has the LibGuide been for you? Mean: 4.56

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 11 | 68.75 | |
| Useful | 4 | 25.00 | |
| *No Opinion* | *4* | | |
| Somewhat Useful | 1 | 6.25 | |
| Not At All Useful | 0 | 0.00 | |
| **Total Valid** | 16 | 100.00 | |
| **Total** | 16 | 100.00 | |



Have you used the collaboration room (room with the large TV and HDMI laptop connections-Athens Campus Only)?

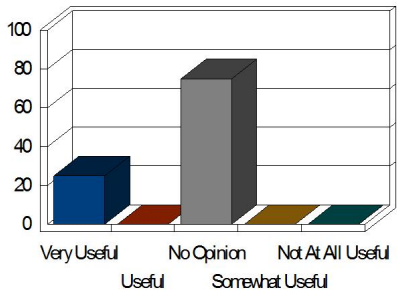
Mean: 1.03

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 1 | 2.50 |  |
| No | 39 | 97.50 | |
| **Total Valid** | 40 | 100.00 | |
| **Total** | 40 | 100.00 | |



If so, how useful was it?

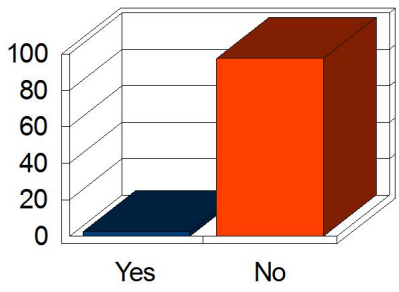
Mean: 3.50

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 1 | 25.00 |  |
| Useful | 0 | 0.00 | |
| No Opinion | 3 | 75.00 | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 0 | 0.00 | |
| **Total Valid** | 4 | 100.00 | |
| **Total** | 4 | 100.00 | |

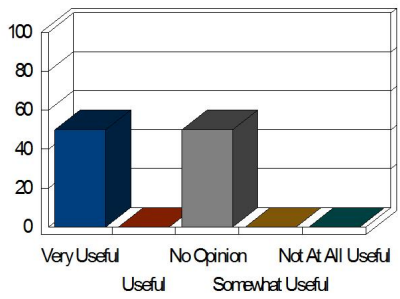


Have you used the new laptop chairs with charging stations (Athens Campus Only)?

Mean: 1.02

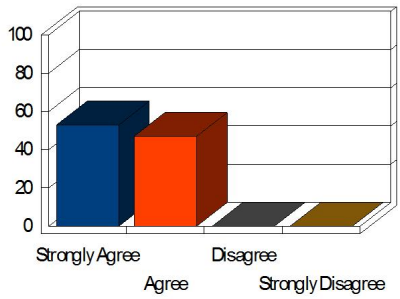
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 1 | 2.44 |  |
| No | 40 | 97.56 | |
| **Total Valid** | 41 | 100.00 | |
| **Total** | 41 | 100.00 | |

If so, how useful were they? Mean: 4.00

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Very Useful | 2 | 50.00 |  |
| Useful | 0 | 0.00 | |
| No Opinion | 2 | 50.00 | |
| Somewhat Useful | 0 | 0.00 | |
| Not At All Useful | 0 | 0.00 | |
| **Total Valid** | 4 | 100.00 | |
| **Total** | 4 | 100.00 | |

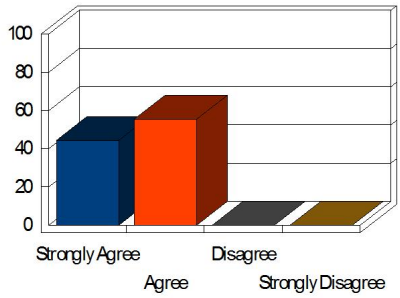


LRC Staff members are professional, courteous, and helpful. Mean: 4.53

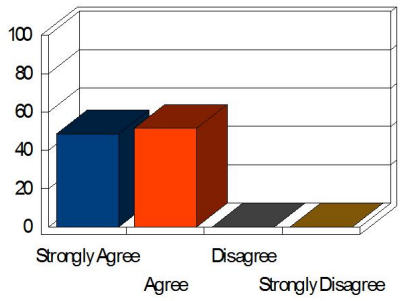
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 18 | 52.94 |  |
| Agree | 16 | 47.06 | |
| *No Opinion* | *3* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 34 | 100.00 | |
| **Total** | 34 | 100.00 | |



LRC handouts, online instructions, and tutorials are useful. Mean: 4.44

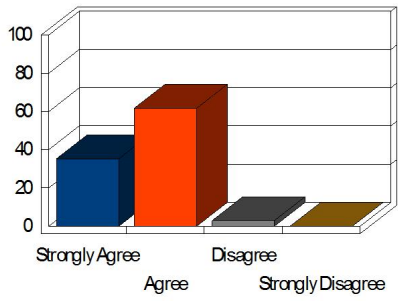
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 12 | 44.44 |  |
| Agree | 15 | 55.56 | |
| *No Opinion* | *9* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 27 | 100.00 | |
| **Total** | 27 | 100.00 | |

The LRC environment is conductive to your learning experience at TVCC. Mean: 4.48

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 16 | 48.48 |  |
| Agree | 17 | 51.52 | |
| *No Opinion* | *4* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 33 | 100.00 | |
| **Total** | 33 | 100.00 | |

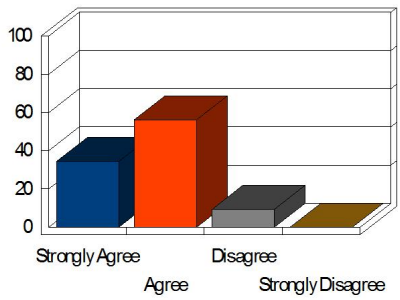


The LRC hours of operation are adequate. Mean: 4.29

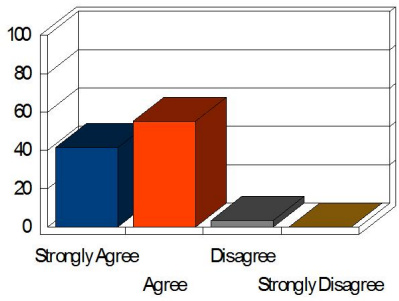
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 12 | 35.29 |  |
| Agree | 21 | 61.76 | |
| *No Opinion* | *3* | | |
| Disagree | 1 | 2.94 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 34 | 100.00 | |
| **Total** | 34 | 100.00 | |



The LRC has an adequate supply of books for your class assignments. Mean: 4.16

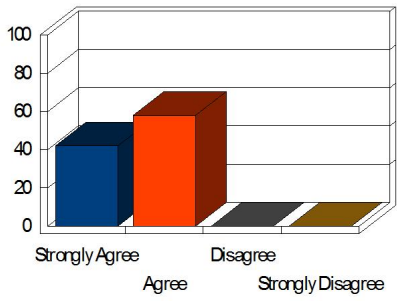
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 11 | 34.38 |  |
| Agree | 18 | 56.25 | |
| *No Opinion* | *5* | | |
| Disagree | 3 | 9.38 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 32 | 100.00 | |
| **Total** | 32 | 100.00 | |

The LRC has an adequate supply of magazines and journals for your class assignments. Mean: 4.34

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 12 | 41.38 |  |
| Agree | 16 | 55.17 | |
| *No Opinion* | *8* | | |
| Disagree | 1 | 3.45 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 29 | 100.00 | |
| **Total** | 29 | 100.00 | |

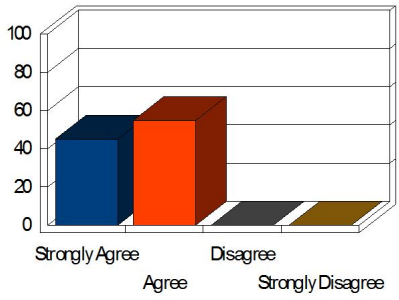


The LRC has an adequate supply of online materials for your class assignments. Mean: 4.42

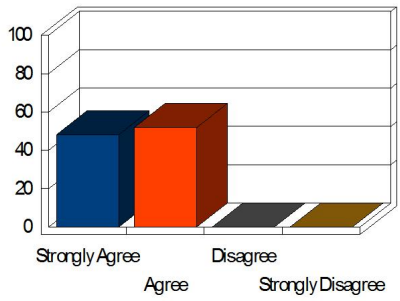
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 13 | 41.94 |  |
| Agree | 18 | 58.06 | |
| *No Opinion* | *6* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 31 | 100.00 | |
| **Total** | 31 | 100.00 | |



I feel confident in using the LRC and its resources. Mean: 4.45

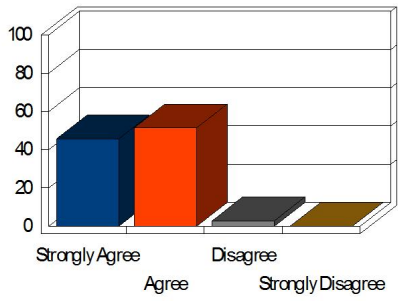
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 14 | 45.16 |  |
| Agree | 17 | 54.84 | |
| *No Opinion* | *6* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 31 | 100.00 | |
| **Total** | 31 | 100.00 | |

Instructional sessions conducted by librarians on using available resources have been helpful to me. Mean: 4.48

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 13 | 48.15 |  |
| Agree | 14 | 51.85 | |
| *No Opinion* | *10* | | |
| Disagree | 0 | 0.00 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 27 | 100.00 | |
| **Total** | 27 | 100.00 | |

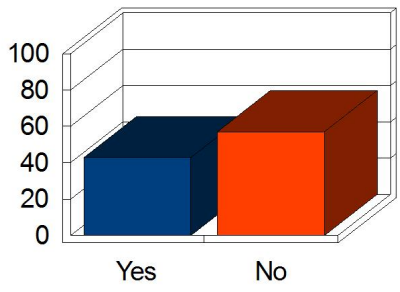


Overall, I am satisfied with the quality of library services and collections at TVCC. Mean: 4.40

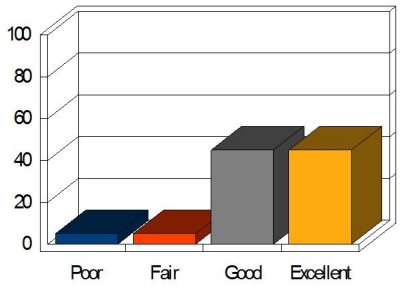
| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Strongly Agree | 16 | 45.71 |  |
| Agree | 18 | 51.43 | |
| *No Opinion* | *2* | | |
| Disagree | 1 | 2.86 | |
| Strongly Disagree | 0 | 0.00 | |
| **Total Valid** | 35 | 100.00 | |
| **Total** | 35 | 100.00 | |



Have you used the EBSCO Discovery Service to search for books, journals and other materials? Mean: 1.43

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Yes | 18 | 42.86 |  |
| No | 24 | 57.14 | |
| **Total Valid** | 42 | 100.00 | |
| **Total** | 42 | 100.00 | |

Is so, how useful was the service for finding information in the library's collection? Mean: 3.30

| Response | Frequency | Percent | Graph |
|---|---|---|---|
| Poor | 1 | 5.00 |  |
| Fair | 1 | 5.00 | |
| Good | 9 | 45.00 | |
| Excellent | 9 | 45.00 | |
| **Total Valid** | 20 | 100.00 | |
| **Total** | 20 | 100.00 | |