Trinity Valley Community College

Learning Resource Center

Spring 2015

Campus: Athens   **Students By Campus**

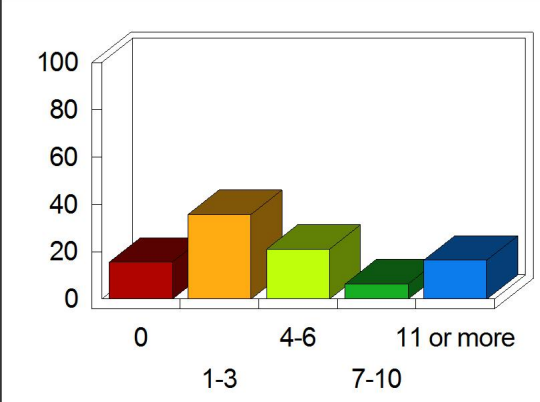Choose a campus.   Mean: 1.00

Response	Value	Frequency	Percent	Graph
Athens	1.00	109	100.00	
Palestine	2.00	0	0.00	
Terrell	3.00	0	0.00	
HSC-Kaufman	4.00	0	0.00	
TDCJ	5.00	0	0.00	
Dual-Credit	6.00	0	0.00	
Distance Education Courses Only	7.00	0	0.00	
Total Valid		109	100.00	

During the last year, I have used the LRC for the following reasons (Mark all that apply):   Mean: -
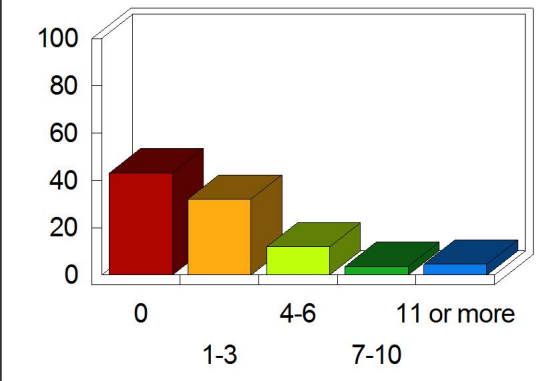
Response	Value	Frequency	Percent	Graph
Check Email	1.00	39	35.78	
Distance Education Testing	2.00	19	17.43	
Blackboard	3.00	53	48.62	
Financial Aid	4.00	17	15.60	
Came with a class	5.00	18	16.51	
Research	6.00	51	46.79	
Internet Access	7.00	41	37.61	
Copy Machine	8.00	23	21.10	
Purchase of scantrons pencils etc.	9.00	13	11.93	
Work on assignments	10.00	63	57.80	
Personal enrichment/enjoyment	11.00	19	17.43	
Other	12.00	15	13.76	
Total Valid		101	92.66	
Missing		8	7.34	
Total		109	100.00	

How many times during the fall and spring semesters did you go to the LRC to study, use materials, etc.?   Mean: 2.71

Response	Value	Frequency	Percent	Graph
0	1.00	17	15.60	
1-3	2.00	39	35.78	
4-6	3.00	23	21.10	
7-10	4.00	7	6.42	
11 or more	5.00	18	16.51	

Total Valid		104	95.41	
Missing		5	4.59	
Total		109	100.00	

How many times have you used the online catalog for locating materials in the library?   Mean: 1.89

Response	Value	Frequency	Percent	Graph
0	1.00	47	43.12	
1-3	2.00	35	32.11	
4-6	3.00	13	11.93	
7-10	4.00	4	3.67	
11 or more	5.00	5	4.59	

Total Valid		104	95.41	
Missing		5	4.59	
Total		109	100.00	

How many times have staff members helped you with an informational need (research, locating materials, etc.)?   Mean: 2.06

Response	Value	Frequency	Percent	Graph
0	1.00	27	24.77	
1-3	2.00	53	48.62	
4-6	3.00	17	15.60	
7-10	4.00	5	4.59	
11 or more	5.00	2	1.83	
Total Valid		104	95.41	
Missing		5	4.59	
Total		109	100.00	

Have you used streaming video available through the LRC?   Mean: 0.19

Response	Value	Frequency	Percent	Graph
Yes	1.00	20	18.35	
No	0.00	85	77.98	
Total Valid		105	96.33	
Missing		4	3.67	
Total		109	100.00	

How useful has it been?   Mean: 3.76

Response	Value	Frequency	Percent	Graph
Excellent	5.00	17	15.60	
Very Good	4.00	11	10.09	
Good	3.00	19	17.43	
Fair	2.00	2	1.83	
Poor	1.00	2	1.83	

Total Valid		51	46.79	
Missing		58	53.21	
Total		109	100.00	

How convenient is it to use?   Mean: 3.77

Response	Value	Frequency	Percent	Graph
Excellent	5.00	17	15.60	
Very Good	4.00	14	12.84	
Good	3.00	15	13.76	
Fair	2.00	4	3.67	
Poor	1.00	2	1.83	

Total Valid		52	47.71	
Missing		57	52.29	
Total		109	100.00	

Have you downloaded Ebooks or eaudiobooks through Overdrive?   Mean: 0.13

Response	Value	Frequency	Percent	Graph
Yes	1.00	14	12.84	
No	0.00	94	86.24	

Total Valid		108	99.08	
Missing		1	0.92	
Total		109	100.00	

How satisfied are you with this product?   Mean: 4.11

Response	Value	Frequency	Percent	Graph
Very Satisfied	5.00	15	25.00	
Satisfied	4.00	10	16.67	
Neutral	3.00	11	18.33	
Dissatisfied	2.00	0	0.00	
Very Dissatisfied	1.00	0	0.00	
Not Applicable	*0.00*	*49*		

Total Valid		36	60.00	
Missing		24	40.00	
Total		60	100.00	

Have you used a LibGuide (a list of library resources available on the library's webpage for specific classes) for any of your classes?   Mean: 0.31

Response	Value	Frequency	Percent	Graph
Yes	1.00	33	30.28	
No	0.00	75	68.81	
Total Valid		108	99.08	
Missing		1	0.92	
Total		109	100.00	

If so, how useful has the LibGuide been for you?   Mean: 1.89

Response	Value	Frequency	Percent	Graph
Very Useful	1.00	19	26.39	
Useful	2.00	11	15.28	
No Opinion	*3.00*	*37*		
Somewhat Useful	4.00	3	4.17	
Not At All Useful	5.00	3	4.17	
Total Valid		36	50.00	
Missing		36	50.00	
Total		72	100.00	

LRC Staff members are professional, courteous, and helpful.   Mean: 4.59

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	56	56.57	
Agree	4.00	34	34.34	
No Opinion	*3.00*	*10*		
Disagree	2.00	1	1.01	
Strongly Disagree	1.00	0	0.00	

Total Valid		91	91.92
Missing		8	8.08
Total		99	100.00

LRC handouts, online instructions, and tutorials are useful.   Mean: 4.46

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	39	45.88	
Agree	4.00	35	41.18	
No Opinion	*3.00*	*24*		
Disagree	2.00	2	2.35	
Strongly Disagree	1.00	0	0.00	

Total Valid		76	89.41
Missing		9	10.59
Total		85	100.00

The LRC environment is conductive to your learning experience at TVCC.   Mean: 4.53

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	44	50.00	
Agree	4.00	34	38.64	
No Opinion	*3.00*	*21*		
Disagree	2.00	1	1.14	
Strongly Disagree	1.00	0	0.00	
Total Valid		79	89.77	
Missing		9	10.23	
Total		88	100.00	

The LRC hours of operation are adequate.   Mean: 4.29

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	35	37.63	
Agree	4.00	43	46.24	
No Opinion	*3.00*	*16*		
Disagree	2.00	4	4.30	
Strongly Disagree	1.00	1	1.08	
Total Valid		83	89.25	
Missing		10	10.75	
Total		93	100.00	

The LRC has an adequate supply of books for your class assignments.   Mean: 4.48

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	33	45.21	
Agree	4.00	30	41.10	
No Opinion	*3.00*	*36*		
Disagree	2.00	1	1.37	
Strongly Disagree	1.00	0	0.00	

		Frequency	Percent	
Total Valid		64	87.67	
Missing		9	12.33	
Total		73	100.00	

The LRC has an adequate supply of magazines and journals for your class assignments.   Mean: 4.44

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	30	40.54	
Agree	4.00	32	43.24	
No Opinion	*3.00*	*35*		
Disagree	2.00	1	1.35	
Strongly Disagree	1.00	0	0.00	

		Frequency	Percent	
Total Valid		63	85.14	
Missing		11	14.86	
Total		74	100.00	

The LRC has an adequate supply of online materials for your class assignments.   Mean: 4.46

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	39	43.82	
Agree	4.00	40	44.94	
No Opinion	*3.00*	*20*		
Disagree	2.00	1	1.12	
Strongly Disagree	1.00	0	0.00	

Total Valid		80	89.89
Missing		9	10.11
Total		89	100.00

I feel confident in using the LRC and its resources.   Mean: 4.47

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	45	46.88	
Agree	4.00	40	41.67	
No Opinion	*3.00*	*13*		
Disagree	2.00	2	2.08	
Strongly Disagree	1.00	0	0.00	

Total Valid		87	90.63
Missing		9	9.38
Total		96	100.00

Instructional sessions conducted by librarians on using available resources have been helpful to me.　　　Mean: 4.45

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	31	44.29	
Agree	4.00	27	38.57	
No Opinion	*3.00*	*39*		
Disagree	2.00	2	2.86	
Strongly Disagree	1.00	0	0.00	

Total Valid		60	85.71
Missing		10	14.29
Total		70	100.00

Overall, I am satisfied with the quality of library services and collections at TVCC.　　　Mean: 4.52

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	43	44.79	
Agree	4.00	40	41.67	
No Opinion	*3.00*	*13*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		83	86.46
Missing		13	13.54
Total		96	100.00

Have you used the EBSCO Discovery Service to search for books, journals and other materials?   Mean: 0.48

Response	Value	Frequency	Percent	Graph
Yes	1.00	51	46.79	
No	0.00	56	51.38	

Total Valid		107	98.17	
Missing		2	1.83	
Total		109	100.00	

Is so, how useful was the service for finding information in the library's collection?   Mean: 3.23

Response	Value	Frequency	Percent	Graph
Poor	1.00	2	1.83	
Fair	2.00	8	7.34	
Good	3.00	24	22.02	
Excellent	4.00	26	23.85	

Total Valid		60	55.05	
Missing		49	44.95	
Total		109	100.00	

Trinity Valley Community College

Learning Resource Center

Spring 2015

Campus: Distance Education Courses   **Students By Campus**

Choose a campus.   Mean: 7.00

Response	Value	Frequency	Percent	Graph
Athens	1.00	0	0.00	
Palestine	2.00	0	0.00	
Terrell	3.00	0	0.00	
HSC-Kaufman	4.00	0	0.00	
TDCJ	5.00	0	0.00	
Dual-Credit	6.00	0	0.00	
Distance Education Courses Only	7.00	11	100.00	
Total Valid		11	100.00	

During the last year, I have used the LRC for the following reasons (Mark all that apply):   Mean: -

Response	Value	Frequency	Percent	Graph
Check Email	1.00	5	45.45	
Distance Education Testing	2.00	6	54.55	
Blackboard	3.00	7	63.64	
Financial Aid	4.00	1	9.09	
Came with a class	5.00	1	9.09	
Research	6.00	3	27.27	
Internet Access	7.00	0	0.00	
Copy Machine	8.00	1	9.09	
Purchase of scantrons pencils etc.	9.00	1	9.09	
Work on assignments	10.00	1	9.09	
Personal enrichment/enjoyment	11.00	1	9.09	
Other	12.00	2	18.18	
Total Valid		10	90.91	
Missing		1	9.09	
Total		11	100.00	

How many times during the fall and spring semesters did you go to the LRC to study, use materials, etc.?   Mean: 2.36

Response	Value	Frequency	Percent	Graph
0	1.00	3	27.27	
1-3	2.00	4	36.36	
4-6	3.00	2	18.18	
7-10	4.00	1	9.09	
11 or more	5.00	1	9.09	
Total Valid		11	100.00	

How many times have you used the online catalog for locating materials in the library?   Mean: 1.36

Response	Value	Frequency	Percent	Graph
0	1.00	8	72.73	
1-3	2.00	2	18.18	
4-6	3.00	1	9.09	
7-10	4.00	0	0.00	
11 or more	5.00	0	0.00	
Total Valid		11	100.00	

How many times have staff members helped you with an informational need (research, locating materials, etc.)?   Mean: 1.27

Response	Value	Frequency	Percent	Graph
0	1.00	8	72.73	
1-3	2.00	3	27.27	
4-6	3.00	0	0.00	
7-10	4.00	0	0.00	
11 or more	5.00	0	0.00	
Total Valid		11	100.00	

Have you used streaming video available through the LRC?   Mean: 0.27

Response	Value	Frequency	Percent	Graph
Yes	1.00	3	27.27	
No	0.00	8	72.73	
Total Valid		11	100.00	

How useful has it been?   Mean: 4.17

Response	Value	Frequency	Percent	Graph
Excellent	5.00	3	27.27	
Very Good	4.00	1	9.09	
Good	3.00	2	18.18	
Fair	2.00	0	0.00	
Poor	1.00	0	0.00	
Total Valid		6	54.55	
Missing		5	45.45	
Total		11	100.00	

How convenient is it to use?   Mean: 4.00

Response	Value	Frequency	Percent	Graph
Excellent	5.00	2	18.18	
Very Good	4.00	2	18.18	
Good	3.00	2	18.18	
Fair	2.00	0	0.00	
Poor	1.00	0	0.00	

Total Valid		6	54.55	
Missing		5	45.45	
Total		11	100.00	

Have you downloaded Ebooks or eaudiobooks through Overdrive?   Mean: 0.00

Response	Value	Frequency	Percent	Graph
Yes	1.00	0	0.00	
No	0.00	10	90.91	

Total Valid		10	90.91	
Missing		1	9.09	
Total		11	100.00	

How satisfied are you with this product?   Mean: 4.00

Response	Value	Frequency	Percent	Graph
Very Satisfied	5.00	0	0.00	
Satisfied	4.00	1	33.33	
Neutral	3.00	0	0.00	
Dissatisfied	2.00	0	0.00	
Very Dissatisfied	1.00	0	0.00	
Not Applicable	*0.00*	*8*		

Total Valid		1	33.33
Missing		2	66.67
Total		3	100.00

Have you used a LibGuide (a list of library resources available on the library's webpage for specific classes)   Mean: 0.11
for any of your classes?

Response	Value	Frequency	Percent	Graph
Yes	1.00	1	9.09	
No	0.00	8	72.73	

Total Valid		9	81.82
Missing		2	18.18
Total		11	100.00

If so, how useful has the LibGuide been for you?   Mean: 2.00

Response	Value	Frequency	Percent	Graph
Very Useful	1.00	0	0.00	
Useful	2.00	1	25.00	
No Opinion	*3.00*	*7*		
Somewhat Useful	4.00	0	0.00	
Not At All Useful	5.00	0	0.00	

Total Valid	1	25.00	
Missing	3	75.00	
Total	4	100.00	

LRC Staff members are professional, courteous, and helpful.   Mean: 4.67

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	4	57.14	
Agree	4.00	2	28.57	
No Opinion	*3.00*	*4*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid	6	85.71	
Missing	1	14.29	
Total	7	100.00	

LRC handouts, online instructions, and tutorials are useful.   Mean: 4.80

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	4	66.67	
Agree	4.00	1	16.67	
No Opinion	*3.00*	*5*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		5	83.33
Missing		1	16.67
Total		6	100.00

The LRC environment is conductive to your learning experience at TVCC.   Mean: 4.43

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	3	37.50	
Agree	4.00	4	50.00	
No Opinion	*3.00*	*3*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		7	87.50
Missing		1	12.50
Total		8	100.00

The LRC hours of operation are adequate.   Mean: 4.50

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	3	42.86	
Agree	4.00	3	42.86	
No Opinion	*3.00*	*4*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		6	85.71
Missing		1	14.29
Total		7	100.00

The LRC has an adequate supply of books for your class assignments.   Mean: 4.40

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	2	33.33	
Agree	4.00	3	50.00	
No Opinion	*3.00*	*5*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		5	83.33
Missing		1	16.67
Total		6	100.00

The LRC has an adequate supply of magazines and journals for your class assignments.   Mean: 4.40

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	2	33.33	
Agree	4.00	3	50.00	
No Opinion	*3.00*	*5*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		5	83.33
Missing		1	16.67
Total		6	100.00

The LRC has an adequate supply of online materials for your class assignments.   Mean: 4.40

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	2	33.33	
Agree	4.00	3	50.00	
No Opinion	*3.00*	*5*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		5	83.33
Missing		1	16.67
Total		6	100.00

I feel confident in using the LRC and its resources.   Mean: 4.50

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	3	42.86	
Agree	4.00	3	42.86	
No Opinion	*3.00*	*4*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		6	85.71	
Missing		1	14.29	
Total		7	100.00	

Instructional sessions conducted by librarians on using available resources have been helpful to me.   Mean: 4.50

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	2	40.00	
Agree	4.00	2	40.00	
No Opinion	*3.00*	*6*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		4	80.00	
Missing		1	20.00	
Total		5	100.00	

Overall, I am satisfied with the quality of library services and collections at TVCC.   Mean: 4.71

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	5	62.50	
Agree	4.00	2	25.00	
No Opinion	3.00	3		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		7	87.50
Missing		1	12.50
Total		8	100.00

Have you used the EBSCO Discovery Service to search for books, journals and other materials?   Mean: 0.30

Response	Value	Frequency	Percent	Graph
Yes	1.00	3	27.27	
No	0.00	7	63.64	

Total Valid		10	90.91
Missing		1	9.09
Total		11	100.00

Is so, how useful was the service for finding information in the library's collection?   Mean: 3.17

Response	Value	Frequency	Percent	Graph
Poor	1.00	0	0.00	
Fair	2.00	1	9.09	
Good	3.00	3	27.27	
Excellent	4.00	2	18.18	

Total Valid		6	54.55
Missing		5	45.45
Total		11	100.00

Trinity Valley Community College

Learning Resource Center

Spring 2015

Campus: Dual-Credit   **Students By Campus**

Choose a campus.   Mean: 6.00

Response	Value	Frequency	Percent	Graph
Athens	1.00	0	0.00	
Palestine	2.00	0	0.00	
Terrell	3.00	0	0.00	
HSC-Kaufman	4.00	0	0.00	
TDCJ	5.00	0	0.00	
Dual-Credit	6.00	2	100.00	
Distance Education Courses Only	7.00	0	0.00	
Total Valid		**2**	**100.00**	

During the last year, I have used the LRC for the following reasons (Mark all that apply):   Mean: -

Response	Value	Frequency	Percent	Graph
Check Email	1.00	1	50.00	
Distance Education Testing	2.00	0	0.00	
Blackboard	3.00	1	50.00	
Financial Aid	4.00	0	0.00	
Came with a class	5.00	0	0.00	
Research	6.00	1	50.00	
Internet Access	7.00	1	50.00	
Copy Machine	8.00	0	0.00	
Purchase of scantrons pencils etc.	9.00	0	0.00	
Work on assignments	10.00	2	100.00	
Personal enrichment/enjoyment	11.00	0	0.00	
Other	12.00	0	0.00	
Total Valid		**2**	**100.00**	

How many times during the fall and spring semesters did you go to the LRC to study, use materials, etc.?   Mean: 3.50

Response	Value	Frequency	Percent	Graph
0	1.00	0	0.00	
1-3	2.00	0	0.00	
4-6	3.00	1	50.00	
7-10	4.00	1	50.00	
11 or more	5.00	0	0.00	
Total Valid		2	100.00	

How many times have you used the online catalog for locating materials in the library?   Mean: 2.50

Response	Value	Frequency	Percent	Graph
0	1.00	1	50.00	
1-3	2.00	0	0.00	
4-6	3.00	0	0.00	
7-10	4.00	1	50.00	
11 or more	5.00	0	0.00	
Total Valid		2	100.00	

How many times have staff members helped you with an informational need (research, locating materials, etc.)?   Mean: 2.00

Response	Value	Frequency	Percent	Graph
0	1.00	1	50.00	
1-3	2.00	0	0.00	
4-6	3.00	1	50.00	
7-10	4.00	0	0.00	
11 or more	5.00	0	0.00	
Total Valid		2	100.00	

Have you used streaming video available through the LRC?   Mean: 0.00

Response	Value	Frequency	Percent	Graph
Yes	1.00	0	0.00	
No	0.00	2	100.00	
Total Valid		2	100.00	

How useful has it been?   Mean: 4.00

Response	Value	Frequency	Percent	Graph
Excellent	5.00	0	0.00	
Very Good	4.00	1	50.00	
Good	3.00	0	0.00	
Fair	2.00	0	0.00	
Poor	1.00	0	0.00	
Total Valid		1	50.00	
Missing		1	50.00	
Total		2	100.00	

How convenient is it to use?   Mean: 3.00

Response	Value	Frequency	Percent	Graph
Excellent	5.00	0	0.00	
Very Good	4.00	0	0.00	
Good	3.00	1	50.00	
Fair	2.00	0	0.00	
Poor	1.00	0	0.00	

Total Valid		1	50.00
Missing		1	50.00
Total		2	100.00

Have you downloaded Ebooks or eaudiobooks through Overdrive?   Mean: 0.00

Response	Value	Frequency	Percent	Graph
Yes	1.00	0	0.00	
No	0.00	2	100.00	

Total Valid		2	100.00

How satisfied are you with this product?   Mean: 4.00

Response	Value	Frequency	Percent	Graph
Very Satisfied	5.00	0	0.00	
Satisfied	4.00	1	50.00	
Neutral	3.00	0	0.00	
Dissatisfied	2.00	0	0.00	
Very Dissatisfied	1.00	0	0.00	
Not Applicable	*0.00*	*0*		

Total Valid		1	50.00
Missing		1	50.00
Total		2	100.00

Have you used a LibGuide (a list of library resources available on the library's webpage for specific classes)   Mean: 0.50
for any of your classes?

Response	Value	Frequency	Percent	Graph
Yes	1.00	1	50.00	
No	0.00	1	50.00	

Total Valid		2	100.00

If so, how useful has the LibGuide been for you?   Mean: 1.00

Response	Value	Frequency	Percent	Graph
Very Useful	1.00	1	50.00	
Useful	2.00	0	0.00	
No Opinion	3.00	0		
Somewhat Useful	4.00	0	0.00	
Not At All Useful	5.00	0	0.00	

Total Valid		1	50.00
Missing		1	50.00
Total		2	100.00

LRC Staff members are professional, courteous, and helpful.   Mean: 4.50

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	1	50.00	
Agree	4.00	1	50.00	
No Opinion	3.00	0		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		2	100.00

LRC handouts, online instructions, and tutorials are useful.   Mean: 4.50

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	1	50.00	
Agree	4.00	1	50.00	
No Opinion	3.00	0		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		2	100.00

The LRC environment is conductive to your learning experience at TVCC.   Mean: 4.50

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	1	50.00	
Agree	4.00	1	50.00	
No Opinion	*3.00*	*0*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	
Total Valid		2	100.00	

The LRC hours of operation are adequate.   Mean: 4.50

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	1	50.00	
Agree	4.00	1	50.00	
No Opinion	*3.00*	*0*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	
Total Valid		2	100.00	

The LRC has an adequate supply of books for your class assignments.   Mean: 5.00

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	1	100.00	
Agree	4.00	0	0.00	
No Opinion	*3.00*	*1*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	
Total Valid		1	100.00	

The LRC has an adequate supply of magazines and journals for your class assignments.   Mean: 5.00

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	1	100.00	
Agree	4.00	0	0.00	
No Opinion	3.00	1		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	
Total Valid		1	100.00	

The LRC has an adequate supply of online materials for your class assignments.   Mean: 4.50

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	1	50.00	
Agree	4.00	1	50.00	
No Opinion	3.00	0		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	
Total Valid		2	100.00	

I feel confident in using the LRC and its resources.   Mean: 4.50

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	1	50.00	
Agree	4.00	1	50.00	
No Opinion	3.00	0		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	
Total Valid		2	100.00	

Instructional sessions conducted by librarians on using available resources have been helpful to me.   Mean: 5.00

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	1	100.00	
Agree	4.00	0	0.00	
No Opinion	3.00	1		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	
Total Valid		1	100.00	

Overall, I am satisfied with the quality of library services and collections at TVCC.   Mean: 4.50

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	1	50.00	
Agree	4.00	1	50.00	
No Opinion	3.00	0		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	
Total Valid		2	100.00	

Have you used the EBSCO Discovery Service to search for books, journals and other materials?   Mean: 0.50

Response	Value	Frequency	Percent	Graph
Yes	1.00	1	50.00	
No	0.00	1	50.00	
Total Valid		2	100.00	

Is so, how useful was the service for finding information in the library's collection?   Mean: 3.00

Response	Value	Frequency	Percent	Graph
Poor	1.00	0	0.00	
Fair	2.00	0	0.00	
Good	3.00	1	50.00	
Excellent	4.00	0	0.00	

Total Valid		1	50.00
Missing		1	50.00
Total		2	100.00

Trinity Valley Community College

Learning Resource Center

Spring 2015

Campus: HSC-Kaufman   **Students By Campus**

Choose a campus.   Mean: 4.00

Response	Value	Frequency	Percent	Graph
Athens	1.00	0	0.00	
Palestine	2.00	0	0.00	
Terrell	3.00	0	0.00	
HSC-Kaufman	4.00	11	100.00	
TDCJ	5.00	0	0.00	
Dual-Credit	6.00	0	0.00	
Distance Education Courses Only	7.00	0	0.00	
Total Valid		**11**	**100.00**	

During the last year, I have used the LRC for the following reasons (Mark all that apply):   Mean: -

Response	Value	Frequency	Percent	Graph
Check Email	1.00	4	36.36	
Distance Education Testing	2.00	3	27.27	
Blackboard	3.00	5	45.45	
Financial Aid	4.00	2	18.18	
Came with a class	5.00	1	9.09	
Research	6.00	4	36.36	
Internet Access	7.00	2	18.18	
Copy Machine	8.00	3	27.27	
Purchase of scantrons pencils etc.	9.00	1	9.09	
Work on assignments	10.00	4	36.36	
Personal enrichment/enjoyment	11.00	2	18.18	
Other	12.00	1	9.09	
Total Valid		**9**	**81.82**	
Missing		**2**	**18.18**	
Total		**11**	**100.00**	

How many times during the fall and spring semesters did you go to the LRC to study, use materials, etc.?   Mean: 2.67

Response	Value	Frequency	Percent	Graph
0	1.00	2	18.18	
1-3	2.00	2	18.18	
4-6	3.00	3	27.27	
7-10	4.00	1	9.09	
11 or more	5.00	1	9.09	

Total Valid		9	81.82
Missing		2	18.18
Total		11	100.00

How many times have you used the online catalog for locating materials in the library?   Mean: 3.33

Response	Value	Frequency	Percent	Graph
0	1.00	1	9.09	
1-3	2.00	2	18.18	
4-6	3.00	2	18.18	
7-10	4.00	1	9.09	
11 or more	5.00	3	27.27	

Total Valid		9	81.82
Missing		2	18.18
Total		11	100.00

How many times have staff members helped you with an informational need (research, locating materials, etc.)?   Mean: 2.78

Response	Value	Frequency	Percent	Graph
0	1.00	2	18.18	
1-3	2.00	3	27.27	
4-6	3.00	1	9.09	
7-10	4.00	1	9.09	
11 or more	5.00	2	18.18	

Total Valid		9	81.82	
Missing		2	18.18	
Total		11	100.00	

Have you used streaming video available through the LRC?   Mean: 0.38

Response	Value	Frequency	Percent	Graph
Yes	1.00	3	27.27	
No	0.00	5	45.45	

Total Valid		8	72.73	
Missing		3	27.27	
Total		11	100.00	

How useful has it been?   Mean: 4.17

Response	Value	Frequency	Percent	Graph
Excellent	5.00	3	27.27	
Very Good	4.00	1	9.09	
Good	3.00	2	18.18	
Fair	2.00	0	0.00	
Poor	1.00	0	0.00	

Total Valid	6	54.55	
Missing	5	45.45	
Total	11	100.00	

How convenient is it to use?   Mean: 4.33

Response	Value	Frequency	Percent	Graph
Excellent	5.00	3	27.27	
Very Good	4.00	2	18.18	
Good	3.00	1	9.09	
Fair	2.00	0	0.00	
Poor	1.00	0	0.00	

Total Valid	6	54.55	
Missing	5	45.45	
Total	11	100.00	

Have you downloaded Ebooks or eaudiobooks through Overdrive?   Mean: 0.22

Response	Value	Frequency	Percent	Graph
Yes	1.00	2	18.18	
No	0.00	7	63.64	

		Frequency	Percent	
Total Valid		9	81.82	
Missing		2	18.18	
Total		11	100.00	

How satisfied are you with this product?   Mean: 4.67

Response	Value	Frequency	Percent	Graph
Very Satisfied	5.00	2	40.00	
Satisfied	4.00	1	20.00	
Neutral	3.00	0	0.00	
Dissatisfied	2.00	0	0.00	
Very Dissatisfied	1.00	0	0.00	
Not Applicable	*0.00*	*6*		

		Frequency	Percent	
Total Valid		3	60.00	
Missing		2	40.00	
Total		5	100.00	

Have you used a LibGuide (a list of library resources available on the library's webpage for specific classes) for any of your classes?　　Mean: 0.56

Response	Value	Frequency	Percent	Graph
Yes	1.00	5	45.45	
No	0.00	4	36.36	
Total Valid		9	81.82	
Missing		2	18.18	
Total		11	100.00	

If so, how useful has the LibGuide been for you?　　Mean: 2.00

Response	Value	Frequency	Percent	Graph
Very Useful	1.00	3	33.33	
Useful	2.00	1	11.11	
No Opinion	*3.00*	*2*		
Somewhat Useful	4.00	0	0.00	
Not At All Useful	5.00	1	11.11	
Total Valid		5	55.56	
Missing		4	44.44	
Total		9	100.00	

LRC Staff members are professional, courteous, and helpful.   Mean: 4.25

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	4	36.36	
Agree	4.00	3	27.27	
No Opinion	*3.00*	*0*		
Disagree	2.00	1	9.09	
Strongly Disagree	1.00	0	0.00	

Total Valid		8	72.73
Missing		3	27.27
Total		11	100.00

LRC handouts, online instructions, and tutorials are useful.   Mean: 4.17

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	3	33.33	
Agree	4.00	2	22.22	
No Opinion	*3.00*	*2*		
Disagree	2.00	1	11.11	
Strongly Disagree	1.00	0	0.00	

Total Valid		6	66.67
Missing		3	33.33
Total		9	100.00

The LRC environment is conductive to your learning experience at TVCC.   Mean: 3.75

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	3	27.27	
Agree	4.00	3	27.27	
No Opinion	*3.00*	*0*		
Disagree	2.00	1	9.09	
Strongly Disagree	1.00	1	9.09	

Total Valid	8	72.73	
Missing	3	27.27	
Total	11	100.00	

The LRC hours of operation are adequate.   Mean: 4.50

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	3	33.33	
Agree	4.00	3	33.33	
No Opinion	*3.00*	*2*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid	6	66.67	
Missing	3	33.33	
Total	9	100.00	

The LRC has an adequate supply of books for your class assignments.   Mean: 4.50

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	3	33.33	
Agree	4.00	3	33.33	
No Opinion	*3.00*	*2*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		6	66.67
Missing		3	33.33
Total		9	100.00

The LRC has an adequate supply of magazines and journals for your class assignments.   Mean: 4.50

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	2	28.57	
Agree	4.00	2	28.57	
No Opinion	*3.00*	*4*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		4	57.14
Missing		3	42.86
Total		7	100.00

The LRC has an adequate supply of online materials for your class assignments.   Mean: 4.67

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	4	44.44	
Agree	4.00	2	22.22	
No Opinion	*3.00*	*2*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		6	66.67
Missing		3	33.33
Total		9	100.00

I feel confident in using the LRC and its resources.   Mean: 4.14

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	3	30.00	
Agree	4.00	3	30.00	
No Opinion	*3.00*	*1*		
Disagree	2.00	1	10.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		7	70.00
Missing		3	30.00
Total		10	100.00

Instructional sessions conducted by librarians on using available resources have been helpful to me.   Mean: 4.40

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	2	25.00	
Agree	4.00	3	37.50	
No Opinion	*3.00*	*3*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		5	62.50
Missing		3	37.50
Total		8	100.00

Overall, I am satisfied with the quality of library services and collections at TVCC.   Mean: 4.60

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	3	37.50	
Agree	4.00	2	25.00	
No Opinion	*3.00*	*3*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		5	62.50
Missing		3	37.50
Total		8	100.00

Have you used the EBSCO Discovery Service to search for books, journals and other materials?   Mean: 0.88

Response	Value	Frequency	Percent	Graph
Yes	1.00	7	63.64	
No	0.00	1	9.09	

Total Valid		8	72.73	
Missing		3	27.27	
Total		11	100.00	

Is so, how useful was the service for finding information in the library's collection?   Mean: 3.29

Response	Value	Frequency	Percent	Graph
Poor	1.00	1	9.09	
Fair	2.00	0	0.00	
Good	3.00	2	18.18	
Excellent	4.00	4	36.36	

Total Valid		7	63.64	
Missing		4	36.36	
Total		11	100.00	

Trinity Valley Community College

Learning Resource Center

Spring 2015

Campus: Palestine   **Students By Campus**
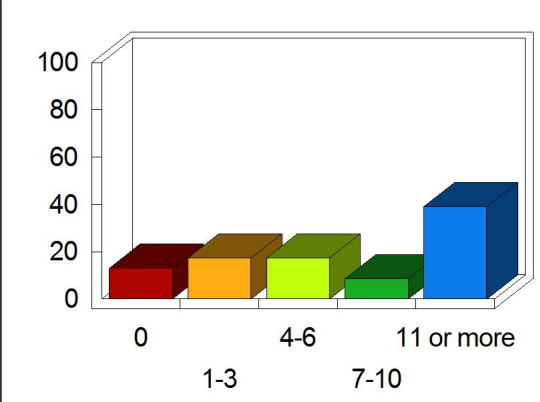
Choose a campus.   Mean: 2.00

Response	Value	Frequency	Percent	Graph
Athens	1.00	0	0.00	
Palestine	2.00	23	100.00	
Terrell	3.00	0	0.00	
HSC-Kaufman	4.00	0	0.00	
TDCJ	5.00	0	0.00	
Dual-Credit	6.00	0	0.00	
Distance Education Courses Only	7.00	0	0.00	
Total Valid		**23**	**100.00**	

During the last year, I have used the LRC for the following reasons (Mark all that apply):   Mean: -
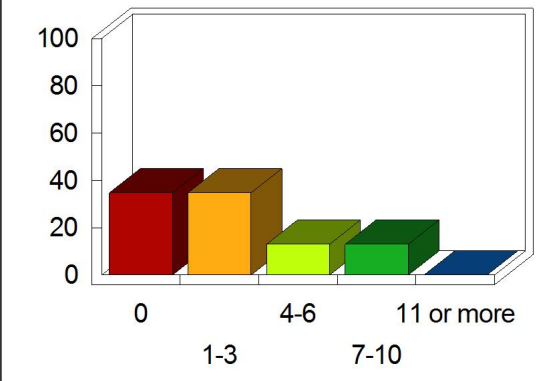
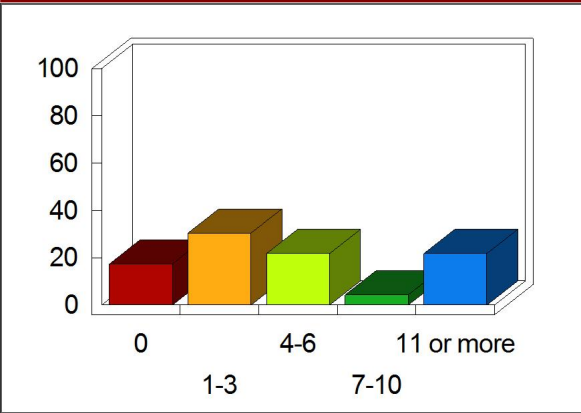| Response	Value	Frequency	Percent	Graph
Check Email	1.00	18	78.26	
Distance Education Testing	2.00	10	43.48	
Blackboard	3.00	17	73.91	
Financial Aid	4.00	7	30.43	
Came with a class	5.00	5	21.74	
Research	6.00	12	52.17	
Internet Access	7.00	11	47.83	
Copy Machine	8.00	9	39.13	
Purchase of scantrons pencils etc.	9.00	8	34.78	
Work on assignments	10.00	15	65.22	
Personal enrichment/enjoyment	11.00	2	8.70	
Other	12.00	3	13.04	
Total Valid		**23**	**100.00**	

How many times during the fall and spring semesters did you go to the LRC to study, use materials, etc.?   Mean: 3.45

Response	Value	Frequency	Percent	Graph
0	1.00	3	13.04	
1-3	2.00	4	17.39	
4-6	3.00	4	17.39	
7-10	4.00	2	8.70	
11 or more	5.00	9	39.13	

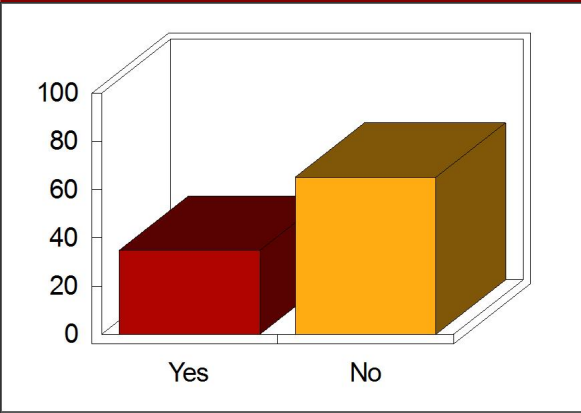| Total Valid | | 22 | 95.65 | |
| Missing | | 1 | 4.35 | |
| Total | | 23 | 100.00 | |

How many times have you used the online catalog for locating materials in the library?   Mean: 2.05

Response	Value	Frequency	Percent	Graph
0	1.00	8	34.78	
1-3	2.00	8	34.78	
4-6	3.00	3	13.04	
7-10	4.00	3	13.04	
11 or more	5.00	0	0.00	

Total Valid		22	95.65	
Missing		1	4.35	
Total		23	100.00	

How many times have staff members helped you with an informational need (research, locating materials, etc.)?   Mean: 2.82

Response	Value	Frequency	Percent	Graph
0	1.00	4	17.39	
1-3	2.00	7	30.43	
4-6	3.00	5	21.74	
7-10	4.00	1	4.35	
11 or more	5.00	5	21.74	
Total Valid		22	95.65	
Missing		1	4.35	
Total		23	100.00	

Have you used streaming video available through the LRC?   Mean: 0.35

Response	Value	Frequency	Percent	Graph
Yes	1.00	8	34.78	
No	0.00	15	65.22	
Total Valid		23	100.00	

How useful has it been?   Mean: 4.08

Response	Value	Frequency	Percent	Graph
Excellent	5.00	5	21.74	
Very Good	4.00	4	17.39	
Good	3.00	4	17.39	
Fair	2.00	0	0.00	
Poor	1.00	0	0.00	
Total Valid		13	56.52	
Missing		10	43.48	
Total		23	100.00	

How convenient is it to use?   Mean: 3.92

Response	Value	Frequency	Percent	Graph
Excellent	5.00	3	13.04	
Very Good	4.00	6	26.09	
Good	3.00	4	17.39	
Fair	2.00	0	0.00	
Poor	1.00	0	0.00	
Total Valid		13	56.52	
Missing		10	43.48	
Total		23	100.00	

Have you downloaded Ebooks or eaudiobooks through Overdrive?   Mean: 0.04

Response	Value	Frequency	Percent	Graph
Yes	1.00	1	4.35	
No	0.00	22	95.65	
Total Valid		23	100.00	

How satisfied are you with this product?   Mean: 4.29

Response	Value	Frequency	Percent	Graph
Very Satisfied	5.00	3	21.43	
Satisfied	4.00	3	21.43	
Neutral	3.00	1	7.14	
Dissatisfied	2.00	0	0.00	
Very Dissatisfied	1.00	0	0.00	
Not Applicable	*0.00*	*9*		
Total Valid		7	50.00	
Missing		7	50.00	
Total		14	100.00	

Have you used a LibGuide (a list of library resources available on the library's webpage for specific classes)   Mean: 0.30
for any of your classes?

Response	Value	Frequency	Percent	Graph
Yes	1.00	7	30.43	
No	0.00	16	69.57	
Total Valid		23	100.00	

If so, how useful has the LibGuide been for you?   Mean: 2.40

Response	Value	Frequency	Percent	Graph
Very Useful	1.00	4	25.00	
Useful	2.00	3	18.75	
No Opinion	*3.00*	*7*		
Somewhat Useful	4.00	1	6.25	
Not At All Useful	5.00	2	12.50	

Total Valid		10	62.50
Missing		6	37.50
Total		16	100.00

LRC Staff members are professional, courteous, and helpful.   Mean: 4.52

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	13	59.09	
Agree	4.00	7	31.82	
No Opinion	*3.00*	*1*		
Disagree	2.00	1	4.55	
Strongly Disagree	1.00	0	0.00	

Total Valid		21	95.45
Missing		1	4.55
Total		22	100.00

LRC handouts, online instructions, and tutorials are useful.   Mean: 4.47

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	9	45.00	
Agree	4.00	10	50.00	
No Opinion	*3.00*	*3*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		19	95.00
Missing		1	5.00
Total		20	100.00

The LRC environment is conductive to your learning experience at TVCC.   Mean: 4.48

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	10	45.45	
Agree	4.00	11	50.00	
No Opinion	*3.00*	*1*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		21	95.45
Missing		1	4.55
Total		22	100.00

The LRC hours of operation are adequate.   Mean: 4.33

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	9	40.91	
Agree	4.00	11	50.00	
No Opinion	*3.00*	*1*		
Disagree	2.00	1	4.55	
Strongly Disagree	1.00	0	0.00	

Total Valid		21	95.45
Missing		1	4.55
Total		22	100.00

The LRC has an adequate supply of books for your class assignments.   Mean: 4.44

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	10	50.00	
Agree	4.00	7	35.00	
No Opinion	*3.00*	*3*		
Disagree	2.00	1	5.00	
Strongly Disagree	1.00	0	0.00	

Total Valid		18	90.00
Missing		2	10.00
Total		20	100.00

The LRC has an adequate supply of magazines and journals for your class assignments.   Mean: 4.40

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	8	50.00	
Agree	4.00	6	37.50	
No Opinion	*3.00*	*7*		
Disagree	2.00	1	6.25	
Strongly Disagree	1.00	0	0.00	

Total Valid		15	93.75	
Missing		1	6.25	
Total		16	100.00	

The LRC has an adequate supply of online materials for your class assignments.   Mean: 4.45

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	11	52.38	
Agree	4.00	8	38.10	
No Opinion	*3.00*	*2*		
Disagree	2.00	1	4.76	
Strongly Disagree	1.00	0	0.00	

Total Valid		20	95.24	
Missing		1	4.76	
Total		21	100.00	

I feel confident in using the LRC and its resources.   Mean: 4.58

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	11	55.00	
Agree	4.00	8	40.00	
No Opinion	*3.00*	*3*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	0	0.00	

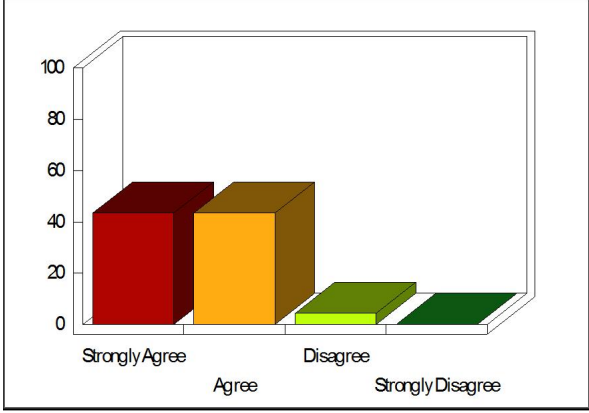|			
Total Valid		19	95.00
Missing		1	5.00
Total		20	100.00

Instructional sessions conducted by librarians on using available resources have been helpful to me.   Mean: 4.31

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	8	47.06	
Agree	4.00	7	41.18	
No Opinion	*3.00*	*6*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	1	5.88	

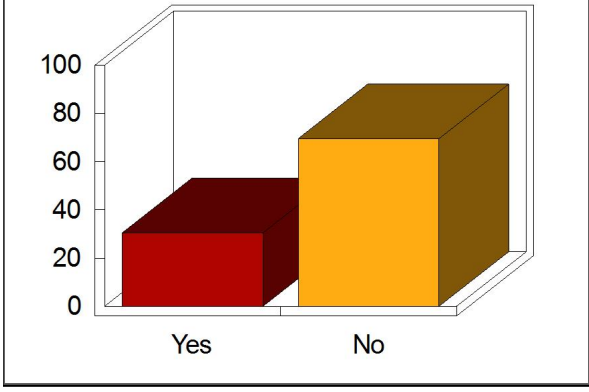|			
Total Valid		16	94.12
Missing		1	5.88
Total		17	100.00

Overall, I am satisfied with the quality of library services and collections at TVCC.   Mean: 4.38

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	10	43.48	
Agree	4.00	10	43.48	
No Opinion	3.00	0		
Disagree	2.00	1	4.35	
Strongly Disagree	1.00	0	0.00	
Total Valid		21	91.30	
Missing		2	8.70	
Total		23	100.00	

Have you used the EBSCO Discovery Service to search for books, journals and other materials?   Mean: 0.30

Response	Value	Frequency	Percent	Graph
Yes	1.00	7	30.43	
No	0.00	16	69.57	
Total Valid		23	100.00	

Is so, how useful was the service for finding information in the library's collection?   Mean: 2.40

Response	Value	Frequency	Percent	Graph
Poor	1.00	3	13.04	
Fair	2.00	2	8.70	
Good	3.00	3	13.04	
Excellent	4.00	2	8.70	

Total Valid	10	43.48	
Missing	13	56.52	
Total	23	100.00	

Trinity Valley Community College

Learning Resource Center

Spring 2015

Campus: Terrell | **Students By Campus**
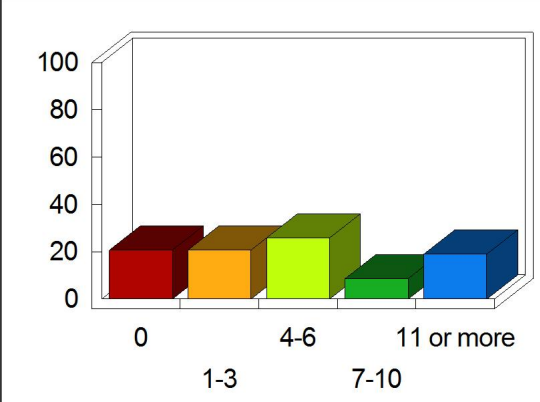
Choose a campus.   Mean: 3.00

Response	Value	Frequency	Percent	Graph
Athens	1.00	0	0.00	
Palestine	2.00	0	0.00	
Terrell	3.00	58	100.00	
HSC-Kaufman	4.00	0	0.00	
TDCJ	5.00	0	0.00	
Dual-Credit	6.00	0	0.00	
Distance Education Courses Only	7.00	0	0.00	
Total Valid		**58**	**100.00**	

During the last year, I have used the LRC for the following reasons (Mark all that apply):   Mean: -
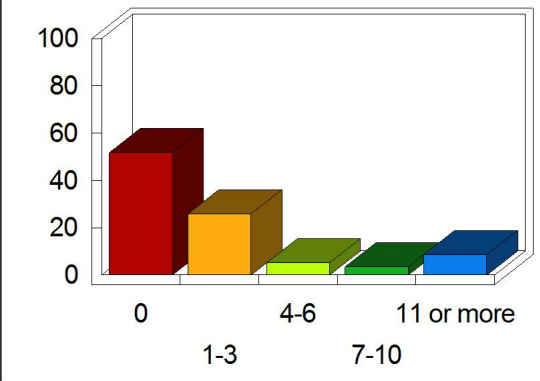
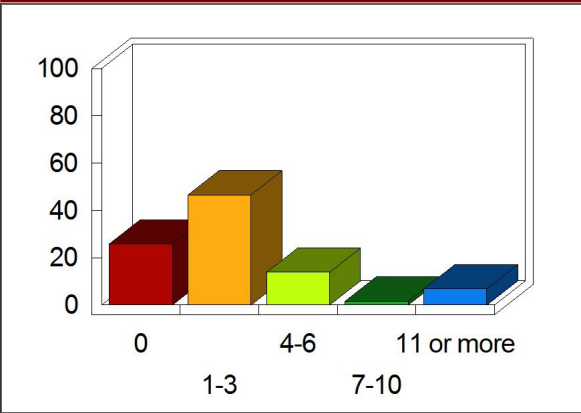| Response	Value	Frequency	Percent	Graph
Check Email	1.00	34	58.62	
Distance Education Testing	2.00	6	10.34	
Blackboard	3.00	32	55.17	
Financial Aid	4.00	12	20.69	
Came with a class	5.00	3	5.17	
Research	6.00	15	25.86	
Internet Access	7.00	19	32.76	
Copy Machine	8.00	12	20.69	
Purchase of scantrons pencils etc.	9.00	27	46.55	
Work on assignments	10.00	30	51.72	
Personal enrichment/enjoyment	11.00	7	12.07	
Other	12.00	10	17.24	
Total Valid		**57**	**98.28**	
Missing		**1**	**1.72**	
Total		**58**	**100.00**	

How many times during the fall and spring semesters did you go to the LRC to study, use materials, etc.?   Mean: 2.84

Response	Value	Frequency	Percent	Graph
0	1.00	12	20.69	
1-3	2.00	12	20.69	
4-6	3.00	15	25.86	
7-10	4.00	5	8.62	
11 or more	5.00	11	18.97	

Total Valid		55	94.83
Missing		3	5.17
Total		58	100.00
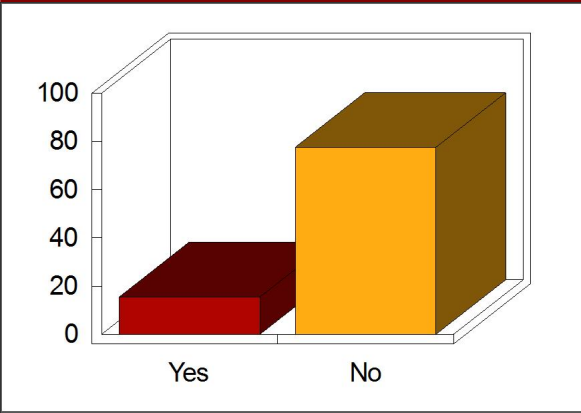
How many times have you used the online catalog for locating materials in the library?   Mean: 1.85

Response	Value	Frequency	Percent	Graph
0	1.00	30	51.72	
1-3	2.00	15	25.86	
4-6	3.00	3	5.17	
7-10	4.00	2	3.45	
11 or more	5.00	5	8.62	

Total Valid		55	94.83
Missing		3	5.17
Total		58	100.00

How many times have staff members helped you with an informational need (research, locating materials, etc.)?   Mean: 2.13

Response	Value	Frequency	Percent	Graph
0	1.00	15	25.86	
1-3	2.00	27	46.55	
4-6	3.00	8	13.79	
7-10	4.00	1	1.72	
11 or more	5.00	4	6.90	
Total Valid		55	94.83	
Missing		3	5.17	
Total		58	100.00	

Have you used streaming video available through the LRC?   Mean: 0.17

Response	Value	Frequency	Percent	Graph
Yes	1.00	9	15.52	
No	0.00	45	77.59	
Total Valid		54	93.10	
Missing		4	6.90	
Total		58	100.00	

How useful has it been?   Mean: 3.83

Response	Value	Frequency	Percent	Graph
Excellent	5.00	7	12.07	
Very Good	4.00	3	5.17	
Good	3.00	7	12.07	
Fair	2.00	0	0.00	
Poor	1.00	1	1.72	

Total Valid		18	31.03
Missing		40	68.97
Total		58	100.00

How convenient is it to use?   Mean: 3.47

Response	Value	Frequency	Percent	Graph
Excellent	5.00	4	6.90	
Very Good	4.00	6	10.34	
Good	3.00	6	10.34	
Fair	2.00	1	1.72	
Poor	1.00	2	3.45	

Total Valid		19	32.76
Missing		39	67.24
Total		58	100.00

Have you downloaded Ebooks or eaudiobooks through Overdrive?   Mean: 0.07

Response	Value	Frequency	Percent	Graph
Yes	1.00	4	6.90	
No	0.00	52	89.66	

Total Valid		56	96.55
Missing		2	3.45
Total		58	100.00

How satisfied are you with this product?   Mean: 3.77

Response	Value	Frequency	Percent	Graph
Very Satisfied	5.00	3	9.09	
Satisfied	4.00	5	15.15	
Neutral	3.00	4	12.12	
Dissatisfied	2.00	1	3.03	
Very Dissatisfied	1.00	0	0.00	
Not Applicable	*0.00*	*25*		

Total Valid		13	39.39
Missing		20	60.61
Total		33	100.00

Have you used a LibGuide (a list of library resources available on the library's webpage for specific classes) for any of your classes?   Mean: 0.25

Response	Value	Frequency	Percent	Graph
Yes	1.00	14	24.14	
No	0.00	42	72.41	
Total Valid		56	96.55	
Missing		2	3.45	
Total		58	100.00	

If so, how useful has the LibGuide been for you?   Mean: 3.09

Response	Value	Frequency	Percent	Graph
Very Useful	1.00	2	5.13	
Useful	2.00	10	25.64	
No Opinion	*3.00*	*19*		
Somewhat Useful	4.00	4	10.26	
Not At All Useful	5.00	6	15.38	
Total Valid		22	56.41	
Missing		17	43.59	
Total		39	100.00	

LRC Staff members are professional, courteous, and helpful.   Mean: 4.30

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	17	32.69	
Agree	4.00	28	53.85	
No Opinion	*3.00*	*6*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	1	1.92	
Total Valid		46	88.46	
Missing		6	11.54	
Total		52	100.00	

LRC handouts, online instructions, and tutorials are useful.   Mean: 4.11

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	10	23.81	
Agree	4.00	23	54.76	
No Opinion	*3.00*	*16*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	2	4.76	
Total Valid		35	83.33	
Missing		7	16.67	
Total		42	100.00	

The LRC environment is conductive to your learning experience at TVCC.   Mean: 4.07

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	8	16.67	
Agree	4.00	31	64.58	
No Opinion	*3.00*	*10*		
Disagree	2.00	1	2.08	
Strongly Disagree	1.00	1	2.08	

Total Valid		41	85.42
Missing		7	14.58
Total		48	100.00

The LRC hours of operation are adequate.   Mean: 4.16

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	15	30.00	
Agree	4.00	26	52.00	
No Opinion	*3.00*	*8*		
Disagree	2.00	1	2.00	
Strongly Disagree	1.00	2	4.00	

Total Valid		44	88.00
Missing		6	12.00
Total		50	100.00

The LRC has an adequate supply of books for your class assignments.   Mean: 3.91

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	6	14.63	
Agree	4.00	24	58.54	
No Opinion	3.00	17		
Disagree	2.00	3	7.32	
Strongly Disagree	1.00	1	2.44	

		Frequency	Percent	
Total Valid		34	82.93	
Missing		7	17.07	
Total		41	100.00	

The LRC has an adequate supply of magazines and journals for your class assignments.   Mean: 3.86

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	5	13.89	
Agree	4.00	20	55.56	
No Opinion	3.00	22		
Disagree	2.00	3	8.33	
Strongly Disagree	1.00	1	2.78	

		Frequency	Percent	
Total Valid		29	80.56	
Missing		7	19.44	
Total		36	100.00	

The LRC has an adequate supply of online materials for your class assignments.   Mean: 4.03

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	6	15.00	
Agree	4.00	25	62.50	
No Opinion	*3.00*	*18*		
Disagree	2.00	1	2.50	
Strongly Disagree	1.00	1	2.50	
Total Valid		33	82.50	
Missing		7	17.50	
Total		40	100.00	

I feel confident in using the LRC and its resources.   Mean: 4.09

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	7	14.00	
Agree	4.00	35	70.00	
No Opinion	*3.00*	*8*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	1	2.00	
Total Valid		43	86.00	
Missing		7	14.00	
Total		50	100.00	

Instructional sessions conducted by librarians on using available resources have been helpful to me.   Mean: 4.08

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	5	14.71	
Agree	4.00	20	58.82	
No Opinion	*3.00*	*24*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	1	2.94	

Total Valid		26	76.47
Missing		8	23.53
Total		34	100.00

Overall, I am satisfied with the quality of library services and collections at TVCC.   Mean: 4.16

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	10	19.23	
Agree	4.00	33	63.46	
No Opinion	*3.00*	*6*		
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	1	1.92	

Total Valid		44	84.62
Missing		8	15.38
Total		52	100.00

Have you used the EBSCO Discovery Service to search for books, journals and other materials?   Mean: 0.37

Response	Value	Frequency	Percent	Graph
Yes	1.00	20	34.48	
No	0.00	34	58.62	

		Frequency	Percent	
Total Valid		54	93.10	
Missing		4	6.90	
Total		58	100.00	

Is so, how useful was the service for finding information in the library's collection?   Mean: 2.79

Response	Value	Frequency	Percent	Graph
Poor	1.00	1	1.72	
Fair	2.00	9	15.52	
Good	3.00	13	22.41	
Excellent	4.00	5	8.62	

		Frequency	Percent	
Total Valid		28	48.28	
Missing		30	51.72	
Total		58	100.00	