

**TVCC 2014 - 2019**  
**Graduating Student Survey Results**

## 2014 - 2019 Graduating Student Survey of College Services

CS_Item	College Services Item Description	2014 -2015 Response		2015 -2016 Response		2016 -2017 Response		2017 -2018 Response		2018 -2019 Response		2014 -2019 Avg Response	
		# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg
CS_Q01	The attitude of the non-teaching staff towards students.	157	4.33	115	4.56	176	4.55	97	4.46	276	4.47	821	4.47
CS_Q02	The admissions process	156	4.49	118	4.54	175	4.56	98	4.55	276	4.45	823	4.51
CS_Q03	The overall registration process	155	4.51	117	4.55	176	4.56	319	4.53	276	4.46	1043	4.52
CS_Q04	Financial aid services.	146	4.42	110	4.42	161	4.39	299	4.57	276	3.90	992	4.32
CS_Q05	Academic advising services.	148	4.45	114	4.54	176	4.53	312	4.56	276	4.37	1026	4.49
CS_Q06	Career counseling and job placement services.	119	4.17	100	4.30	151	4.38	270	4.41	276	3.52	916	4.09
CS_Q07	Counselors in helping you to establish realistic educational and personal goals.	143	4.28	108	4.42	170	4.48	302	4.47	276	4.03	999	4.32
CS_Q08	The opportunity for student employment	119	4.14	95	4.29	147	4.31	253	4.24	276	3.41	890	3.99
CS_Q09	The opportunity to have a voice or say in college policies.	127	4.08	98	4.29	158	4.23	287	4.29	276	3.96	946	4.16
CS_Q10	The availability of the Library during times that it is needed.	151	4.44	115	4.52	176	4.58	262	4.35	276	4.39	980	4.44
CS_Q11	Your progress in developing better social skills and abilities.	154	4.45	115	4.54	174	4.55	284	4.25	276	4.38	1003	4.40
CS_Q12	TVCC has a climate that embraces cultural and ethnic diversity.	156	4.38	113	4.58	178	4.58	311	4.54	276	4.22	1034	4.44
CS_Q13	The opportunities for personal involvement in college activities.	144	4.36	104	4.49	173	4.46	308	4.43	276	3.84	1005	4.27
CS_Q14	The opportunity to participate in club activities.	133	4.27	102	4.39	168	4.42	305	4.39	276	3.56	984	4.15
CS_Q15	Student government.	115	4.11	98	4.30	156	4.26	279	4.30	276	3.33	924	3.98
CS_Q16	The variety of activities planned through the Student Activities office.	123	4.14	95	4.41	156	4.42	262	4.26	276	3.59	912	4.08
CS_Q17	The quality of recreational activities provided by TVCC.	125	4.22	94	4.45	159	4.38	255	4.19	276	3.63	909	4.08
CS_Q18	The variety of intramural activities.	117	4.11	93	4.37	156	4.38	266	4.24	276	3.57	908	4.06
CS_Q19	The quality and variety of news coverage in the college newspaper.	129	4.12	100	4.36	153	4.26	270	4.26	276	3.75	928	4.10
CS_Q20	Rules governing student conduct at TVCC.	143	4.29	114	4.47	176	4.41	271	4.30	276	4.11	980	4.28
CS_Q21	Personal security and safety at TVCC.	153	4.31	116	4.63	177	4.54	276	4.33	276	4.44	998	4.43
CS_Q22	Your experience in receiving a tuition refund.	118	4.44	98	4.44	148	4.52	287	4.43	276	3.53	927	4.18
CS_Q23	The campus buildings and facilities.	152	4.33	115	4.44	178	4.51	318	4.55	276	4.13	1039	4.39
CS_Q24	College dining services (cafeteria).	100	4.09	85	4.39	136	4.35	245	4.38	276	3.09	842	3.92
CS_Q25	College sponsored social activities.	112	4.27	91	4.30	148	4.35	297	4.41	276	3.39	924	4.07
CS_Q26	I had training in the use of TVCC technology (e.g.,Email,Cardinal Connection, MS Office)			109	4.25			92	4.23	276	4.12	477	4.17
CS_Q27	Overall, I am satisfied with my experiences at TVCC.	150	4.49	119	4.66	176	4.43	99	4.59	276	4.69	820	4.58
CS_Q28	I am comfortable recommending TVCC to a friend or relative.	154	4.45	119	4.68	180	4.58	314	4.31	276	4.69	1043	4.52
<b>Annual Average of all College Services Responses</b>		<b>3699</b>	<b>4.31</b>	<b>2970</b>	<b>4.46</b>	<b>4458</b>	<b>4.45</b>	<b>7238</b>	<b>4.39</b>	<b>7728</b>	<b>3.97</b>	<b>26093</b>	<b>4.27</b>

Scale	
CS_Q01-Q25	5 (Very Satisfied) through 1 (Very Dissatisfied)
CS_Q26-Q28	5 (Strongly Agree) through 1 (Strongly Disagree)

Response Counts exclude questions not answered or answered with "Not Applicable"

## 2014 - 2019 Graduating Student Survey of Learning Experience

LE_Item	Learning Experience Item Description	2014 -2015 Response		2015 -2016 Response		2016 -2017 Response		2017 -2018 Response		2018 -2019 Response		2014 -2019 Avg Response	
		# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg
LE_Q01	I am very satisfied with the learning environment at TVCC	146	4.25	131	4.48	176	4.61	93	4.61	242	4.48	788	4.48
LE_Q02	I was challenged in most of my courses at TVCC	146	4.39	131	4.14	175	4.41	93	4.32	242	4.22	787	4.29
LE_Q03	There were sufficient opportunities to learn from other students	147	4.16	130	4.18	175	4.40	305	4.43	242	4.26	999	4.31
LE_Q04	TVCC faculty are dedicated to the art of teaching	147	4.18	131	4.30	176	4.47	304	4.32	242	4.34	1000	4.33
LE_Q05	Course Content was up-to-date	147	4.29	130	4.31	174	4.43	303	4.33	242	4.35	996	4.34
LE_Q06	TVCC has a climate that encourages awareness of cultural and ethnic diversity	145	4.28	130	4.25	174	4.48	305	4.39	242	4.14	996	4.31
LE_Q07	The remedial programs (developmental courses) prepared me for success in college	105	4.23	110	4.30	141	4.36	280	4.32	242	3.68	878	4.14
LE_Q08	I feel prepared to attend a University	142	4.19	125	4.29	170	4.54	296	4.38	242	4.25	975	4.34
LE_Q09	I am now better prepared to engage in life-long learning	145	4.29	130	4.44	176	4.55	260	4.32	242	4.42	953	4.40
LE_Q10	TVCC helped me to identify career interests and to formulate life goals	143	4.12	128	4.28	175	4.38	300	4.41	242	4.30	988	4.32
LE_Q11	I feel prepared for a job in my field	143	4.06	125	4.32	173	4.40	303	4.47	242	4.18	986	4.31
LE_Q12	Science labs were adequate to facilitate learning	138	4.16	118	4.22	162	4.38	290	4.28	242	4.03	950	4.21
LE_Q13	Computer labs were adequate to facilitate learning	137	4.24	118	4.34	166	4.52	287	4.23	242	4.17	950	4.28
LE_Q14	The TVCC Catalog accurately describes degrees and programs	145	4.26	127	4.31	171	4.49	280	4.22	242	4.26	965	4.30
LE_Q15	Academics advising helped me to plan my courses	136	4.24	125	4.27	172	4.47	286	4.42	242	4.28	961	4.35
LE_Q16	College sponsored tutoring is available when needed	130	4.00	119	4.32	161	4.36	288	4.36	242	4.03	940	4.22
LE_Q17	There were enough quiet study areas on campus	138	3.96	125	4.34	170	4.43	287	4.39	242	4.19	962	4.28
LE_Q18	TVCC library resources were sufficient to support my learning	139	4.11	121	4.40	170	4.45	273	4.36	242	4.21	945	4.31
LE_Q19	I had training in the use of TVCC technology. (e.g.,Email, Cardinal Connection, MS Office)			113	4.29			281	4.34	242	4.17	636	4.27
LE_Q20	Overall, I am satisfied with my experiences at TVCC	145	4.23	129	4.49	175	4.50	294	4.44	242	4.57	985	4.46
<b>Annual Average of all Learning Experience Responses</b>		<b>2664</b>	<b>4.19</b>	<b>2496</b>	<b>4.31</b>	<b>3232</b>	<b>4.46</b>	<b>5408</b>	<b>4.36</b>	<b>4840</b>	<b>4.23</b>	<b>18640</b>	<b>4.31</b>

**Scale**

**5 (Strongly Agree) through 1 (Strongly Disagree)**

Response Counts exclude questions not answered or answered with "Not Applicable"

## 2014 - 2019 Graduating Student Survey of College Skills

Skills_Item	Skills_Item Description	2014 -2015 Response		2015 -2016 Response		2016 -2017 Response		2017 -2018 Response		2018 -2019 Response		2014 -2019 Avg Response	
		# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg	# Responses	Response Avg
Skills_Q01	How much learned at TVCC: Writing Skills	138	5.32	90	4.91	121	5.34	93	5.54	242	4.77	684	5.10
Skills_Q02	How much learned at TVCC: Oral Communication skills	138	5.54	84	5.17	120	5.42	93	5.77	242	4.88	677	5.27
Skills_Q03	How much learned at TVCC: Reading Skills	137	5.36	91	4.92	125	5.22	304	5.69	242	4.73	899	5.24
Skills_Q04	How much learned at TVCC: Mathematical Skills	136	5.43	90	4.90	112	5.34	303	5.72	242	4.95	883	5.33
Skills_Q05	How much learned at TVCC: Critical Thinking/Problem Solving Skills	135	5.79	76	5.25	105	5.72	304	5.83	242	5.02	862	5.53
Skills_Q06	How much learned at TVCC: Ability to understand and appreciate cultural and ethnic diversity	136	5.61	80	4.94	120	5.38	304	5.83	242	4.78	882	5.37
Skills_Q07	How much learned at TVCC: Computer technology skills	138	5.28	90	4.77	115	5.29	303	5.91	242	4.72	888	5.29
Skills_Q08	How much learned at TVCC: Collaborative working skills	0		83	4.60	0		0		242	4.87	325	4.80
Skills_Q08	How much learned at TVCC: Ability to recognize and evaluate artistic achievements in the visual and performing arts	136	5.18			117	5.52	303	5.85			556	5.62
Skills_Q09	How much learned at TVCC: Improved basic understanding of political, economic, and social systems	138	5.23	84	4.85	121	5.45	303	5.73	242	4.81	888	5.28
Skills_Q10	How much learned at TVCC: Perform accurate calculations and explain their use in real-world problems	0		82	4.85	0		0		242	4.95	324	4.92
Skills_Q10	How much learned at TVCC: Ability to demonstrate knowledge of physical universe and living systems	137	5.28			117	5.48	304	5.85			558	5.63
Skills_Q11	How much learned at TVCC: Developed skills and strategies to become an engaged learner	137	5.69	79	5.08	113	5.69	303	5.93	242	4.97	874	5.52
Skills_Q12	How much learned at TVCC: Ability to gain employment	0		85	4.59	0		0		242	4.92	327	4.83
Skills_Q12	How much learned at TVCC: Physical or natural science skills	139	5.22			115	5.46	304	5.89			558	5.63
<b>Annual Average of All Skills Responses</b>		<b>1645</b>	<b>5.41</b>	<b>1014</b>	<b>3.74</b>	<b>1401</b>	<b>5.44</b>	<b>3221</b>	<b>4.15</b>	<b>2904</b>	<b>4.86</b>	<b>10185</b>	<b>4.87</b>

Scale
7 (Learned a great deal) through 1 (Learned Nothing)