

Trinity Valley Community College

Cardinal Success Center

2017-2018 Annual Report

Gender

Mean: 1.76

Response	Frequency	Percent	Graph
Male	26	24.07	
Female	82	75.93	
Total Valid	108	100.00	
Total	108	100.00	

Classification

Mean: 1.62

Response	Frequency	Percent	Graph
Freshman	42	44.68	
Sophomore	46	48.94	
Other please specify	6	6.38	
Total Valid	94	100.00	
Total	94	100.00	

I am working toward:

Mean: 2.45

Response	Frequency	Percent	Graph
Associate of Arts Degree	33	30.56	
Associate of Applied Science Degree	33	30.56	
Certificate of Completion	17	15.74	
Continuing Education	16	14.81	
Adult Education	3	2.78	
Personal Enrichment	6	5.56	
Total Valid	108	100.00	
Total	108	100.00	

Are you aware of the services the Cardinal Success Center (CSC) provides?

Mean: 1.20

Response	Frequency	Percent	Graph
Yes	86	79.63	
No	22	20.37	
Total Valid	108	100.00	
Total	108	100.00	

Have you been to the CSC before today?

Mean: 1.33

Response	Frequency	Percent	Graph
Yes	72	66.67	
No	36	33.33	
Total Valid	108	100.00	
Total	108	100.00	

My visit to the CSC helped me to be a successful student.

Mean: 4.54

Response	Frequency	Percent	Graph
Strongly Agree	47	65.28	
Agree	18	25.00	
Neutral	6	8.33	
Disagree	1	1.39	
Strongly Disagree	0	0.00	
Total Valid	72	100.00	
Total	72	100.00	

The services/resources in the CSC were useful.

Mean: 4.63

Response	Frequency	Percent	Graph
Strongly Agree	50	69.44	<p>A 3D bar chart with a vertical axis from 0 to 100. The horizontal axis lists five response categories: Strongly Agree, Agree, Neutral, Disagree, and Strongly Disagree. The bars represent the following frequencies: Strongly Agree (50), Agree (17), Neutral (5), Disagree (0), and Strongly Disagree (0).</p>
Agree	17	23.61	
Neutral	5	6.94	
Disagree	0	0.00	
Strongly Disagree	0	0.00	
Total Valid	72	100.00	
Total	72	100.00	

I would recommend that friends and other visit the CSC.

Mean: 4.64

Response	Frequency	Percent	Graph
Strongly Agree	54	75.00	<p>A 3D bar chart with a vertical axis from 0 to 100. The horizontal axis lists five response categories: Strongly Agree, Agree, Neutral, Disagree, and Strongly Disagree. The bars represent the following frequencies: Strongly Agree (54), Agree (12), Neutral (4), Disagree (2), and Strongly Disagree (0).</p>
Agree	12	16.67	
Neutral	4	5.56	
Disagree	2	2.78	
Strongly Disagree	0	0.00	
Total Valid	72	100.00	
Total	72	100.00	

I use the tutoring services at the CSC.

Mean: 3.29

Response	Frequency	Percent	Graph
Strongly Agree	20	27.78	<p>A 3D bar chart with a vertical axis from 0 to 100. The horizontal axis lists five response categories: Strongly Agree, Agree, Neutral, Disagree, and Strongly Disagree. The bars represent the following frequencies: Strongly Agree (20), Agree (8), Neutral (27), Disagree (7), and Strongly Disagree (10).</p>
Agree	8	11.11	
Neutral	27	37.50	
Disagree	7	9.72	
Strongly Disagree	10	13.89	
Total Valid	72	100.00	
Total	72	100.00	

The drop-in tutoring times are convenient.

Mean: 3.93

Response	Frequency	Percent	Graph
Strongly Agree	28	38.89	<p>A 3D bar chart with a vertical axis from 0 to 100. The horizontal axis lists five response categories: Strongly Agree, Agree, Neutral, Disagree, and Strongly Disagree. The bars represent the following frequencies: Strongly Agree (28), Agree (12), Neutral (31), Disagree (1), and Strongly Disagree (0).</p>
Agree	12	16.67	
Neutral	31	43.06	
Disagree	1	1.39	
Strongly Disagree	0	0.00	
Total Valid	72	100.00	
Total	72	100.00	

Would you prefer to meet with a tutor every week or only as needed?

Mean: 1.83

Response	Frequency	Percent	Graph
Every Week	12	16.67	<p>A 3D bar chart with a vertical axis from 0 to 100. The horizontal axis lists two response categories: Every Week and Only as Needed. The bars represent the following frequencies: Every Week (12) and Only as Needed (60).</p>
Only as Needed	60	83.33	
Total Valid	72	100.00	
Total	72	100.00	

There was a tutor available for the subject I needed.

Mean: 1.95

Response	Frequency	Percent	Graph
Yes	36	94.74	<p>A 3D bar chart with a vertical axis from 0 to 100. The horizontal axis lists two response categories: Yes and No. The bars represent the following frequencies: Yes (36) and No (2). A third category, 'Not Applicable', is listed in the table but has no bar in the chart.</p>
No	2	5.26	
<i>Not Applicable</i>	34		
Total Valid	38	100.00	
Total	38	100.00	

I would prefer to work with a:

Mean: 2.26

Response	Frequency	Percent	Graph
Professional Tutor Teacher	21	29.17	
Peer Tutor Student	11	15.28	
No Preference	40	55.56	
Total Valid	72	100.00	
Total	72	100.00	

I own a computer.

Mean: 1.11

Response	Frequency	Percent	Graph
Yes	64	88.89	
No	8	11.11	
Total Valid	72	100.00	
Total	72	100.00	

How do you suggest we improve the CSC? (Check all that apply)

Mean: 3.39

Response	Frequency	Percent	Graph
Provide more computers/space	4	5.56	
Provide more tutors	5	6.94	
Increase hours	22	30.56	
No change	41	56.94	
Total Valid	72	100.00	
Total	72	100.00	

How often are you likely to come to the CSC for the following services?

Free Peer Tutoring

Mean: 2.17

Response	Frequency	Percent	Graph
Frequently	2	5.56	
Sometimes	5	13.89	
Every Once in a While	7	19.44	
Rarely	5	13.89	
Never	17	47.22	
Total Valid	36	100.00	
Total	36	100.00	

Free Professional/Instructor Tutoring

Mean: 2.19

Response	Frequency	Percent	Graph
Frequently	2	5.56	
Sometimes	6	16.67	
Every Once in a While	6	16.67	
Rarely	5	13.89	
Never	17	47.22	
Total Valid	36	100.00	
Total	36	100.00	

Computers

Mean: 2.47

Response	Frequency	Percent	Graph
Frequently	3	8.33	
Sometimes	5	13.89	
Every Once in a While	8	22.22	
Rarely	10	27.78	
Never	10	27.78	
Total Valid	36	100.00	
Total	36	100.00	

Disability Services

Mean: 1.72

Response	Frequency	Percent	Graph
Frequently	1	2.78	
Sometimes	4	11.11	
Every Once in a While	3	8.33	
Rarely	4	11.11	
Never	24	66.67	
Total Valid	36	100.00	
Total	36	100.00	

Study Areas

Mean: 2.28

Response	Frequency	Percent	Graph
Frequently	4	11.11	
Sometimes	5	13.89	
Every Once in a While	5	13.89	
Rarely	5	13.89	
Never	17	47.22	
Total Valid	36	100.00	
Total	36	100.00	

Quiet Rooms

Mean: 2.14

Response	Frequency	Percent	Graph
Frequently	3	8.33	
Sometimes	4	11.11	
Every Once in a While	6	16.67	
Rarely	5	13.89	
Never	18	50.00	
Total Valid	36	100.00	
Total	36	100.00	

Printing

Mean: 2.42

Response	Frequency	Percent	Graph
Frequently	2	5.56	
Sometimes	10	27.78	
Every Once in a While	4	11.11	
Rarely	5	13.89	
Never	15	41.67	
Total Valid	36	100.00	
Total	36	100.00	

Faxing/Copy Services

Mean: 2.03

Response	Frequency	Percent	Graph
Frequently	2	5.56	
Sometimes	5	13.89	
Every Once in a While	5	13.89	
Rarely	4	11.11	
Never	20	55.56	
Total Valid	36	100.00	
Total	36	100.00	

Check out Headphones

Mean: 1.47

Response	Frequency	Percent	Graph
Frequently	1	2.78	
Sometimes	1	2.78	
Every Once in a While	3	8.33	
Rarely	4	11.11	
Never	27	75.00	
Total Valid	36	100.00	
Total	36	100.00	

Check out Calculators

Mean: 1.58

Response	Frequency	Percent	Graph
Frequently	1	2.78	
Sometimes	1	2.78	
Every Once in a While	4	11.11	
Rarely	6	16.67	
Never	24	66.67	
Total Valid	36	100.00	
Total	36	100.00	

Check out Textbooks

Mean: 1.89

Response	Frequency	Percent	Graph
Frequently	2	5.56	
Sometimes	3	8.33	
Every Once in a While	4	11.11	
Rarely	7	19.44	
Never	20	55.56	
Total Valid	36	100.00	
Total	36	100.00	

Check out Web cam

Mean: 1.53

Response	Frequency	Percent	Graph
Frequently	1	2.78	
Sometimes	2	5.56	
Every Once in a While	2	5.56	
Rarely	5	13.89	
Never	26	72.22	
Total Valid	36	100.00	
Total	36	100.00	

How often do you check your college issued Cardinal e-mail?

Mean: 1.94

Response	Frequency	Percent	Graph
Daily	12	33.33	
Weekly	15	41.67	
Monthly	8	22.22	
I have never accessed my Cardinal e-mail	1	2.78	
Total Valid	36	100.00	
Total	36	100.00	

I own my own computer.

Mean: 1.11

Response	Frequency	Percent	Graph
Yes	32	88.89	
No	4	11.11	
Total Valid	36	100.00	
Total	36	100.00	

23. Have you ever done any course work on Blackboard?

Mean: 1.28

Response	Frequency	Percent	Graph
Yes	26	72.22	
No	10	27.78	
Total Valid	36	100.00	
Total	36	100.00	