

# Trinity Valley Community College

## 2014-2015 Annual CSC Survey Report

Gender

Mean: 1.62

Response	Value	Frequency	Percent	Graph
Male	1.00	68	36.76	
Female	2.00	112	60.54	
<b>Total Valid</b>		180	97.30	
<b>No Response</b>		5	2.70	
<b>Total</b>		185	100.00	

Classification

Mean: 1.66

Response	Value	Frequency	Percent	Graph
Freshman	1.00	79	42.70	
Other	3.00	20	10.81	
Sophomore	2.00	76	41.08	
<b>Total Valid</b>		175	94.59	
<b>No Response</b>		10	5.41	
<b>Total</b>		185	100.00	

I am working toward:

Mean: 2.03

Response	Value	Frequency	Percent	Graph
Associates of Arts Degree	1.00	95	51.35	
Certificate of Completion	3.00	13	7.03	
Adult Education	5.00	2	1.08	
Associate of Applied Science Degree	2.00	27	14.59	
Continuing Education	4.00	37	20.00	
Personal Enrichment	6.00	2	1.08	
<b>Total Valid</b>		176	95.14	
<b>No Response</b>		8	4.32	
<b>Invalid Response</b>		1	0.54	
<b>Total</b>		185	100.00	

Are you aware of the services the Cardinal Success Center (CSC) provides?

Mean: 1.07

Response	Value	Frequency	Percent	Graph
Yes	1.00	168	90.81	
No	2.00	13	7.03	
<b>Total Valid</b>		181	97.84	
<b>No Response</b>		4	2.16	
<b>Total</b>		185	100.00	

My visit to the CSC helped me to be a successful student.

Mean: 4.61

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	117	63.24	
Agree	4.00	50	27.03	
Neither Agree or Disagree	3.00	5	2.70	
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	2	1.08	
<b>Total Valid</b>		174	94.05	
<b>No Response</b>		11	5.95	
<b>Total</b>		185	100.00	

The services/resources in the CSC were useful.

Mean: 4.71

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	131	70.81	
Agree	4.00	39	21.08	
Neither Agree or Disagree	3.00	2	1.08	
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	2	1.08	
<b>Total Valid</b>		174	94.05	
<b>No Response</b>		11	5.95	
<b>Total</b>		185	100.00	

CSC staff were friendly and helpful.

Mean: 4.72

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	130	70.27	
Agree	4.00	42	22.70	
Neither Agree or Disagree	3.00	1	0.54	
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	1	0.54	
<b>Total Valid</b>		174	94.05	
<b>No Response</b>		11	5.95	
<b>Total</b>		185	100.00	

I would recommend that friends and others visit the CSC.

Mean: 4.80

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	146	78.92	
Agree	4.00	25	13.51	
Neither Agree or Disagree	3.00	1	0.54	
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	2	1.08	
<b>Total Valid</b>		174	94.05	
<b>No Response</b>		11	5.95	
<b>Total</b>		185	100.00	

I will use CSC tutoring services again if needed.

Mean: 4.34

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	99	53.51	
Agree	4.00	42	22.70	
Neither Agree or Disagree	3.00	30	16.22	
Disagree	2.00	0	0.00	
Strongly Disagree	1.00	3	1.62	
<b>Total Valid</b>		174	94.05	
<b>No Response</b>		11	5.95	
<b>Total</b>		185	100.00	

The tutoring times are convenient.

Mean: 4.17

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	79	42.70	
Agree	4.00	47	25.41	
Neither Agree or Disagree	3.00	45	24.32	
Disagree	2.00	1	0.54	
Strongly Disagree	1.00	1	0.54	
<b>Total Valid</b>		173	93.51	
<b>No Response</b>		12	6.49	
<b>Total</b>		185	100.00	

The Drop-In Tutoring services meet my tutoring needs.

Mean: 4.06

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	78	42.16	
Agree	4.00	35	18.92	
Neither Agree or Disagree	3.00	55	29.73	
Disagree	2.00	3	1.62	
Strongly Disagree	1.00	2	1.08	
<b>Total Valid</b>		173	93.51	
<b>No Response</b>		12	6.49	
<b>Total</b>		185	100.00	

My request for a tutor was processed quickly.

Mean: 4.02

Response	Value	Frequency	Percent	Graph
Strongly Agree	5.00	74	40.00	
Agree	4.00	36	19.46	
Neither Agree or Disagree	3.00	54	29.19	
Disagree	2.00	2	1.08	
Strongly Disagree	1.00	4	2.16	
<b>Total Valid</b>		170	91.89	
<b>No Response</b>		15	8.11	
<b>Total</b>		185	100.00	

I own a computer

Mean: 1.20

Response	Value	Frequency	Percent	Graph
Yes	1.00	134	72.43	
No	2.00	33	17.84	
<b>Total Valid</b>		167	90.27	
<b>No Response</b>		18	9.73	
<b>Total</b>		185	100.00	

How do you suggest we improve the CSC?

Mean: -

Response	Value	Frequency	Percent	Graph
Provide more computers/space	1.00	24	12.97	
Provide more tutors	2.00	27	14.59	
Increase hours	3.00	74	40.00	
No change	4.00	69	37.30	
<b>Total Valid</b>		169	91.35	
<b>No Response</b>		16	8.65	
<b>Total</b>		185	100.00	

How often are you likely to come to CSC for Free Peer Tutoring?

Mean: 2.50

Response	Value	Frequency	Percent	Graph
Frequently	5.00	2	1.08	
Sometimes	4.00	2	1.08	
Every Once In a While	3.00	2	1.08	
Rarely	2.00	3	1.62	
Never	1.00	5	2.70	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	

How often are you likely to come to CSC for Free Professional/Instructor

Mean: 2.71

Response	Value	Frequency	Percent	Graph
Frequently	5.00	2	1.08	
Sometimes	4.00	3	1.62	
Every Once In a While	3.00	1	0.54	
Rarely	2.00	5	2.70	
Never	1.00	3	1.62	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	

How often are you likely to come to CSC for Computers?

Mean: 3.86

Response	Value	Frequency	Percent	Graph
Frequently	5.00	7	3.78	
Sometimes	4.00	3	1.62	
Every Once In a While	3.00	1	0.54	
Rarely	2.00	1	0.54	
Never	1.00	2	1.08	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	

How often are you likely to come to CSC for Disability Services?

Mean: 1.64

Response	Value	Frequency	Percent	Graph
Frequently	5.00	0	0.00	
Sometimes	4.00	1	0.54	
Every Once In a While	3.00	2	1.08	
Rarely	2.00	2	1.08	
Never	1.00	9	4.86	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	

How often are you likely to come to CSC for Study Areas?

Mean: 3.79

Response	Value	Frequency	Percent	Graph
Frequently	5.00	8	4.32	
Sometimes	4.00	1	0.54	
Every Once In a While	3.00	1	0.54	
Rarely	2.00	2	1.08	
Never	1.00	2	1.08	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	

How often are you likely to come to CSC for Quiet Rooms?

Mean: 3.50

Response	Value	Frequency	Percent	Graph
Frequently	5.00	5	2.70	
Sometimes	4.00	4	2.16	
Every Once In a While	3.00	1	0.54	
Rarely	2.00	1	0.54	
Never	1.00	3	1.62	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	

How often are you likely to come to CSC for Printing?

Mean: 3.79

Response	Value	Frequency	Percent	Graph
Frequently	5.00	6	3.24	
Sometimes	4.00	4	2.16	
Every Once In a While	3.00	1	0.54	
Rarely	2.00	1	0.54	
Never	1.00	2	1.08	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	

How often are you likely to come to CSC for Faxing/Copy Services?

Mean: 3.21

Response	Value	Frequency	Percent	Graph
Frequently	5.00	5	2.70	
Sometimes	4.00	2	1.08	
Every Once In a While	3.00	2	1.08	
Rarely	2.00	1	0.54	
Never	1.00	4	2.16	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	

How often are you likely to come to CSC for Check out Headphones?

Mean: 2.36

Response	Value	Frequency	Percent	Graph
Frequently	5.00	2	1.08	
Sometimes	4.00	1	0.54	
Every Once In a While	3.00	3	1.62	
Rarely	2.00	2	1.08	
Never	1.00	6	3.24	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	

How often are you likely to come to CSC for Check out Calculators?

Mean: 2.43

Response	Value	Frequency	Percent	Graph
Frequently	5.00	2	1.08	
Sometimes	4.00	2	1.08	
Every Once In a While	3.00	2	1.08	
Rarely	2.00	2	1.08	
Never	1.00	6	3.24	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	



How often are you likely to come to CSC for Check out Textbooks?

Mean: 2.00

Response	Value	Frequency	Percent	Graph
Frequently	5.00	2	1.08	
Sometimes	4.00	0	0.00	
Every Once In a While	3.00	1	0.54	
Rarely	2.00	4	2.16	
Never	1.00	7	3.77	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	

How often are you likely to come to CSC for Check out Webcams?

Mean: 1.86

Response	Value	Frequency	Percent	Graph
Frequently	5.00	1	0.54	
Sometimes	4.00	2	1.08	
Every Once In a While	3.00	1	0.54	
Rarely	2.00	0	0.00	
Never	1.00	10	5.41	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	

How often do you check your college issued Cardinal e-mail?

Mean: 2.00

Response	Value	Frequency	Percent	Graph
Daily	1.00	4	2.16	
Weekly	2.00	6	3.24	
Monthly	3.00	4	2.16	
I have never accessed my Cardinal e-mail	4.00	0	0.00	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	

I own a computer

Mean: 1.07

Response	Value	Frequency	Percent	Graph
Yes	1.00	13	7.03	
No	2.00	1	0.54	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	

I have taken an online course (eCourse/Blackboard)

Mean: 1.07

Response	Value	Frequency	Percent	Graph
Yes	1.00	13	7.03	
No	2.00	1	0.54	
<b>Total Valid</b>		14	7.57	
<b>No Response</b>		171	92.43	
<b>Total</b>		185	100.00	