

**TVCC 2014-2019**

**Cardinal Success Center Survey**

## Cardinal Success Center Survey Results

Classification	2014-2015 Response		2015-2016 Response		2016-2017 Response		2017-2018 Response		2018-2019 Response	
	Count	Average	Count	Average	Count	Average	Count	Average	Count	Average
Freshman	15	40.5%	58	45.0%	25	37.3%	45	40.2%	74	45.4%
Sophomore	12	32.4%	69	53.5%	32	47.8%	48	42.9%	89	54.6%
Other	10	27.0%	2	1.6%	10	14.9%	19	17.0%	0	0.0%
<b>Total</b>	<b>37</b>		<b>129</b>		<b>67</b>		<b>112</b>		<b>163</b>	

What is your goal at TVCC	2014-2015 Response	2015-2016 Response	2016-2017 Response	2017-2018 Response	2018-2019 Response
	Count	Count	Count	Count	Count
Associate of Arts Degree	84	55	42	56	30
Associate of Applied Science Degree	14	40	9	33	75
Certificate of Completion	2	18	1	24	13
Continuing Education	27	45	15	36	11
Adult Education	0	0	0	3	29
Personal Enrichment	2	4	0	10	16
<b>Total</b>	<b>129</b>	<b>162</b>	<b>67</b>	<b>162</b>	<b>174</b>

How do you suggest we improve the CSC (Check all that apply)	2014-2015 Response	2015-2016 Response	2016-2017 Response	2017-2018 Response	2018-2019 Response
	Count	Count	Count	Count	Count
Provide more computers/space	19	22	8	18	12
Provide more tutors	21	28	9	23	43
Increase hours	45	61	18	50	56
No change	69	86	29	112	105
<b>Total</b>	<b>154</b>	<b>197</b>	<b>64</b>	<b>203</b>	<b>216</b>

## Cardinal Success Center Survey Results

Question	2014-2015 Response		2015-2016 Response		2016-2017 Response		2017-2018 Response		2018-2019 Response		2014-2019 Average	
	Count	Average	Count	Average	Count	Average	Count	Average	Count	Average	Count	Average
My visit to the CSC helped me to be a successful student	129	4.71	208	4.74	64	4.56	191	4.72	216	4.68	808	4.70
The services/resources in the CSC were useful	129	4.69	211	4.77	64	4.64	194	4.78	216	4.66	814	4.72
I would recommend that friends and others visit the CSC.	129	4.71	209	4.81	64	4.73	190	4.79	216	4.66	808	4.74
I use the tutoring services at the CSC	129	3.66	181	3.81	64	3.83	189	3.53	216	4.49	779	3.91
The drop-in tutoring times are convenient	129	3.92	181	4.35	64	4.14	191	4.20	216	4.49	781	4.26
It would help if the CSC offered evening tutors	128	3.92									128	3.92
	<b>773</b>		<b>990</b>		<b>320</b>		<b>955</b>		<b>1080</b>		<b>4118</b>	

Scale
5 (Strongly Agree) through 1 (Strongly Disagree)

How often are you likely to come to the CSC for the following services?	2014-2015 Response		2015-2016 Response		2016-2017 Response		2017-2018 Response		2018-2019 Response		2013-2018 Average	
	Count	Average	Count	Average	Count	Average	Count	Average	Count	Average	Count	Average
Free Peer Tutoring (Student)	4	4	26	3.71	3	1.33	147	3.21	29	3.72	209	3.33
Free Professional Tutoring (Teacher)			63	3.68	3	2.00	148	3.18	29	3.69	243	3.36
Computers			68	4.60	3	4.00	149	4.15	29	4.48	249	4.31
Disability Services			64	2.25	3	1.00	146	2.08	29	1.97	242	2.10
Study Areas	4	4.25	63	4.44	3	2.33	149	3.84	29	4.10	248	4.01
Quiet Rooms			65	4.22	3	1.67	149	3.55	29	3.83	246	3.74
Printing	4	3.75	67	4.40	3	1.00	149	3.97	29	3.79	252	4.02
Faxing/Copy Services	4	3.5	63	3.35	3	2.00	148	3.23	29	3.59	247	3.29
Check Out Headphones, Calculators, and Textbooks	4	3.5									4	3.50
Check Out Headphones			60	3.35	3	1.00	149	2.38	29	3.24	241	2.71
Check Out Calculators			62	2.56	3	1.00	149	2.23	29	2.66	243	2.35
Check Out Textbooks			64	2.55	3	3.00	148	2.16	29	2.41	244	2.30
Check Out Web Cam			64	2.00	3	1.00	148	2.01	29	3.14	244	2.13
<b>Total</b>	<b>20</b>		<b>479</b>		<b>36</b>		<b>1779</b>		<b>348</b>		<b>2912</b>	

## Cardinal Success Center Survey Results

Miscellaneous	2014-2015 Response			2015-2016 Response			2016-2017 Response			2017-2018 Response			2018-2019 Response		
	Count	% Yes	% No	Count	% Yes	% No	Count	% Yes	% No	Count	% Yes	% No	Count	% Yes	% No
Are you aware of the services the Cardinal Success Center (CSC) provides?	129	100.0%	0.0%	204	87.8%	12.3%	67	97.0%	3.0%	229	89.5%	10.5%	226	96.5%	3.5%
I own my own computer	129	91.0%	9.0%	211	79.6%	20.4%	64	81.3%	18.8%	193	87.6%	12.4%	215	55.3%	39.8%
Have you been to the CSC before today?				214	93.9%	6.1%	67	95.5%	4.5%	236	87.8%	18.2%	226	95.6%	4.4%
There was a tutor available for the subject I needed.				209	91.0%	9.0%	39	97.4%	2.5%	186	47.3%	2.7%	164	58.6%	35.6%