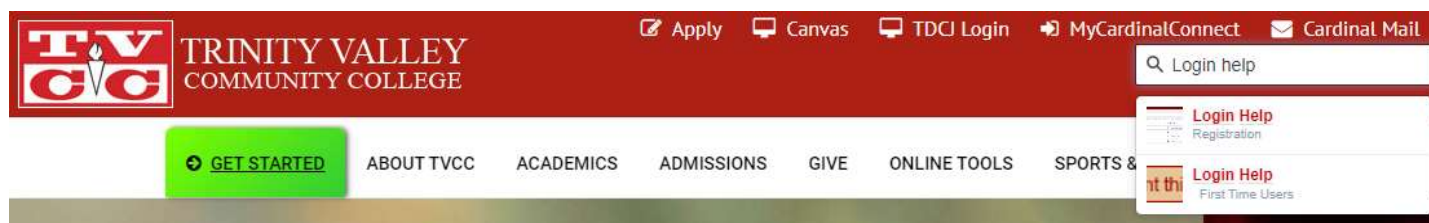


Need Help Logging In?

Go to www.tvcc.edu and type "Login Help" in the search bar:



Not sure what your **Cardinal ID** is? Look for this button and then enter your information:



Your new student default **Password** will be formatted like this:

Password Format: "lowercase first initial + last four digits of social security number + uppercase last initial + four digit year of birth"

Here is a helpful example of what your **Cardinal ID username**, **Password**, and **Cardinal Email** will look like:

Example:

Student Jane Doe was born in 1998, and her social security number ends in "1234."

Cardinal ID username: doej123

Password: "j1234D1998"

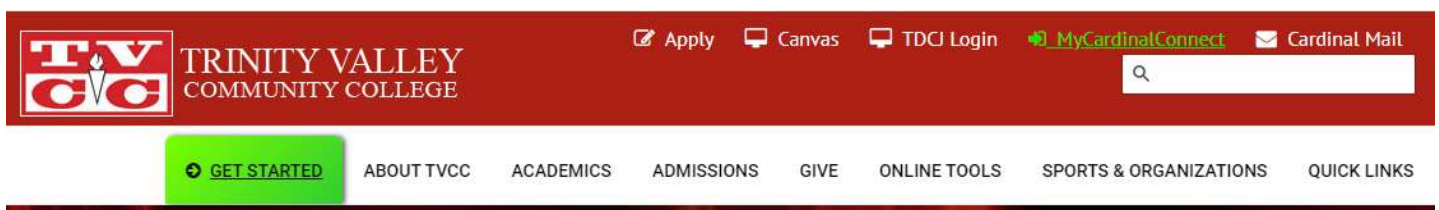
Cardinal Email: doej123@tvcc.edu

Still Feeling Stuck? You can always look for more help by calling the TVCC Service Desk: (903) 675-6300

What is Multi-Factor Authentication (MFA)?

To protect your privacy and ensure account security, TVCC has implemented Multi-Factor Authentication (MFA) for some of your student account portals. Once you have your **Cardinal ID username** and **password** combination, new students can go ahead and set up their multi-factor authentication.

To do this, try signing in to MyCardinalConnect (highlighted in green)



Next, follow the link that says “Login to MyCardinalConnect”.



After entering your **Cardinal ID username** and **password**, you will be prompted to set up a Multi-Factor Authentication method.

You can download the Microsoft Authenticator app, or choose the link that says “[I want to set up a different method](#)”. Choose the option that best suits you!

Still Feeling Stuck? You can always look for more help by calling the TVCC Service Desk: (903) 675-6300