



**TRINITY VALLEY COMMUNITY COLLEGE
NON-CREDIT COURSE SYLLABUS**

**Course Rubric & Title: ITSW 1040 MOS: Microsoft Office Outlook 2013 Exam
Preparation Training**

Instructor Name: Linda McCallum

Office Hours: n/a

Campus: Athens

Office Location: n/a

Office Phone & Alternate Phone #s: 903-675-6212

TVCC E-mail Address: n/a

Course Description: This hands-on, instructor led class is to prepare you for taking the MOS: Microsoft Office Outlook 2013 exam. It focuses on and reviews the types of tasks you are likely to be required to demonstrate in the exam, exam preparation techniques, strategies to prepare you for the exam, test taking tips, what to expect during the exam, and many Outlook 2013 tips and tricks. You will be shown how to locate information on authorized testing centers, exam policies, exam scoring and retake policies, and available tools which simulate the certification testing environment. Covered skill sets include manage the Outlook environment, manage messages, manage schedules, and manage contacts and groups.

Course Co- or Pre-Requisites: You should have at least six months' experience using Outlook 2013, be able to navigate through the functions and features of the software, and carry out fundamental tasks in Mail, Calendar, Contacts, Tasks, Notes, and Journal. The topics that will be reviewed and which you should be familiar with include, but are not limited to: how to create, address (including using the Address Book and the BCC field) send, edit, format, and organize messages; insert charts, tables, and SmartArt into messages; create appointments and contacts from incoming messages; display, view, and share multiple calendars; schedule meetings; create contact groups; delegate tasks to others; customize the Outlook window; switching views; and using the Quick Access Toolbar.

Textbook(s) & ISBN: MOS 2013 Study Guide for Microsoft Outlook (MOS Study Guide) 1st Edition by Joan Lambert, ISBN-13: 978-0735669222

Required/Recommended Reading(s):

Required Materials:

Learning Outcomes: Will create and view messages; schedule appointments and tasks; manage messages; create and manage contacts; create and manage tasks and notes.

Course Requirements:

Outline of Course Schedule:

Classroom Policies: Please turn off cell phones during class. If you are late or are unable to attend any portion of the class, there is no guarantee that the instructor will be able to review or cover any material that was missed.

Cheating/Plagiarism:

Scholastic dishonesty shall include, but not be limited to, cheating on a test, plagiarism, and collusion. "Cheating on a test" shall include

- (a) Copying from another student's test paper
- (b) Using test materials not authorized by the person administering the test
- (c) Collaborating with or seeking aid from another student during a test without permission from the test administrator
- (d) Knowingly using, buying, selling, stealing, or soliciting, in whole or in part, the contents of an un-administered test
- (e) The unauthorized transporting or removal, in whole or in part, of the contents of the un-administered test

- (f) Substituting for another student, or permitting another student to substitute for oneself, to take a test, and
- (g) Bringing another person to obtain an un-administered test or information about an un-administered test.

“Plagiarism” shall be defined as the appropriating, buying, receiving as a gift, or obtaining by any means another’s work and the unacknowledged submission or incorporation of it in one’s own written work.

“Collusion” shall be defined as the unauthorized collaboration with another person in preparing written work for fulfillment of course requirements.

The student who engages in cheating, plagiarism, or collusion may receive a failing grade.

Drop Policy:

Students who do not complete the course will receive a grade of “F” unless a statement is given in writing and signed by the student of his/her intention to withdraw from the course. With the submission of a statement the grade Will be given as a “W”. The grades appear on a permanent transcript at TVCC.

Research Resources:

The student is encouraged to use the TVCC Libraries as research resources for this course. Students can search the TVCC Library Resource Center holdings through the on-line catalog. Electronic library resources provide access to full-text and abstract articles as well as links to a variety of remote research tools. The physical library contains a specialized collection of research materials specifically chosen to support the degrees and courses offered at TVCC. Students with research questions or questions about library services are encouraged to email their question to lrc@tvcc.edu.

Technology Resources/Access:

Each student, employee, or guest with an information technology (IT) account shall be responsible for all use of the account. All accounts shall be for use by a single individual – the person for whom the account was approved or assigned. This includes e-Course accounts as well as TVCC issued email accounts. Sharing or loaning accounts is strictly prohibited and violates TVCC Board Policy CT (LOCAL).

Additional Information:

You should develop a backup plan should your system or your Internet provider fail you. This is not a valid excuse for missing a deadline. The college provides many opportunities for using equipment as do many public libraries.

Student's Responsibility:

This syllabus contains information, policies and procedures for a specific course. By enrolling, the student agrees to read, understand, and abide by the rules, policies, regulations, and ethical standards of Trinity Valley Community College as contained in the current catalog and schedule of classes.

Student Evaluation of Courses/Faculty:

Evaluation is an important component in promoting continuous improvement, enhancing student learning, and achieving excellence in the educational process. Students are encouraged to complete the course evaluations for all of their courses.

Affirmative Action:

TVCC is an affirmative action/equal opportunity institution which provides educational and employment opportunities on the basis of merit and without discrimination or harassment in full compliance with the Civil Rights Act of 1964, as amended; the Rehabilitation Act of 1973 (Section 503,504); Americans with Disabilities Act, as amended, Title IX of the Educational Amendments of 1972; the Vietnam Era Veterans Assistance Act of 1974; Article 5221k V.A.C.S.; and Executive Orders 11246 and 11758.

Title IX of the Education Amendments:

TVCC prohibits discrimination, including sexual harassment and retaliation, against any student on the basis of race, color, religion, gender, national origin, disability, or any other basis prohibited by law. Any student who believes that he or she has experienced prohibited conduct or believes that another student has experienced prohibited conduct should immediately report the alleged acts to an instructor, counselor, administrator, or the Title IX Coordinator. TVCC has designated the Director of Human Resources/Title IX Coordinator as the individual who is responsible for coordinating its efforts to comply with Title IX of the Education Amendments of 1972, as amended. Contact information is:

*Director of Human Resource/Title IX Coordinator
Office Phone: 903-675-6215*

American with Disabilities Act (ADA)

Trinity Valley Community College provides equal opportunities for academically qualified students with disabilities and ensures access to a wide variety of resources and

programs. The passage of Section 504, Federal Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990 requires that the college make certain special arrangements for students with disabilities such as moving classes to accessible locations when necessary, allowing the use of tape recorders, sign language interpreters, or other educational auxiliary aids, making special test arrangements, and other accommodations. The college will make reasonable accommodations for qualified students with a diagnosed physical and/or learning disability who have been admitted to the college and request accommodations.

Students with disabilities who wish to request accommodations should notify the Disability Services Office on their campus. In accordance with federal law, a student requesting accommodations must provide documentation of his/her disability to the Disability Services counselor. For more information, please visit the Disability Service Office on your campus or contact Melinda Berry at 903-675-6224 or email mlberry@tvcc.edu. For additional information, please visit: <http://www.tvcc.edu/guidance/studentswithdisabilities.aspx>.