

## COMMON QUESTIONS

- 1. What are the requirements to register online?**  
You must meet all of the following: 1) Enrolled at TVCC without missing a long semester 2) Be TSI complete (or lack only Intermediate Algebra to be complete) or a certificate major, 3) Have a cumulative 2.0 GPA, 4) Can not owe money to the college, 5) Cannot be on suspension, 6) All admissions records must be clear.
- 2. How many hours can I take without special permission?**  
You may take 19 hours without permission. If you want to take, more you will need to get permission from Dr. Drumgoole the Vice President of Student Services.
- 3. I am having trouble registering what do I do?**  
First go back and read the instructions for registration. If you are still having, problems e-mail your questions to [registrationhelp@tvcc.edu](mailto:registrationhelp@tvcc.edu).
- 4. When do I have to pay?**  
See the payment deadline on the online registration screen.
- 5. What if financial aid or a scholarship is supposed to pay my tuition and fees, but my schedule shows me to owe money?**  
It is the student's responsibility to make sure that no money is owed by the deadline.
- 6. What if I need to change my schedule?**  
Schedule changes can be done online as long as the registration system is open. After walk-in registration begins you will have to see a counselor to make a schedule change.
- 7. What if I am taking an internet class what do, I do?**  
Go to the Distance Learning Page at <http://www.tvcc.edu/depts/dist.learning/>
- 8. What if I am taking a class that is TBA?**  
Contact the instructor teaching the course during the first week of class. Call the campus where the course is being offered.