

Trinity Valley Community College
HSC Faculty Office Survey
Summer 2005

Statistics

	N		Mean	Median	Std. Deviation
	Valid	Missing			
Q1 1. Messages are communicated to faculty in a timely and efficient manner.	24	0	1.88	2.00	.612
Q2 2. Faculty are assisted in a friendly, professional and cooperative manner in all HSC office operations.	24	0	1.46	1.00	.509
Q3 3. Library materials are correctly filed, up-to-date, and available to students.	24	0	1.58	2.00	.504
Q4 4. Reference and circulation requests/questions are answered in a timely, efficient, professional manner.	24	0	1.71	2.00	.908
Q5 5. Health Science Center facilities are kept clean and in good repair.	24	0	2.25	2.00	.989
Q6 6. Work requests for typing, copying, etc. are completed within the requested time frames with minimal corrections needed.	24	0	1.83	2.00	.816

Trinity Valley Community College
HSC Faculty Office Survey
Summer 2005

Statistics

	N		Mean	Median	Std. Deviation
	Valid	Missing			
Q7 7. Please give more feedback for any scores of "3" or "2" on the above answers:	24	0			
Q8 8. Additional comments:	24	0			

Q1 1. Messages are communicated to faculty in a timely and efficient manner.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1 5- Strongly Agree	6	25.0	25.0	25.0
2 4- Agree	15	62.5	62.5	87.5
3 3- Disagree	3	12.5	12.5	100.0
Total	24	100.0	100.0	

Q2 2. Faculty are assisted in a friendly, professional and cooperative manner in all HSC office operations.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1 5- Strongly Agree	13	54.2	54.2	54.2
2 4- Agree	11	45.8	45.8	100.0
Total	24	100.0	100.0	

Q3 3. Library materials are correctly filed, up-to-date, and available to students.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1 5- Strongly Agree	10	41.7	41.7	41.7
2 4- Agree	14	58.3	58.3	100.0
Total	24	100.0	100.0	

Trinity Valley Community College
HSC Faculty Office Survey
Summer 2005

Q4 4. Reference and circulation requests/questions are answered in a timely, efficient, professional manner.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1 5- Strongly Agree	11	45.8	45.8	45.8
2 4- Agree	11	45.8	45.8	91.7
3 3- Disagree	1	4.2	4.2	95.8
5 1- Not Applicable	1	4.2	4.2	100.0
Total	24	100.0	100.0	

Q5 5. Health Science Center facilities are kept clean and in good repair.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1 5- Strongly Agree	5	20.8	20.8	20.8
2 4- Agree	12	50.0	50.0	70.8
3 3- Disagree	3	12.5	12.5	83.3
4 2- Strongly Disagree	4	16.7	16.7	100.0
Total	24	100.0	100.0	

Q6 6. Work requests for typing, copying, etc. are completed within the requested time frames with minimal corrections needed.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid 1 5- Strongly Agree	7	29.2	29.2	29.2
2 4- Agree	16	66.7	66.7	95.8
5 1- Not Applicable	1	4.2	4.2	100.0
Total	24	100.0	100.0	

Trinity Valley Community College
HSC Faculty Office Survey
Summer 2005

Q7 7. Please give more feedback for any scores of "3" or "2" on the above answers:

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	14	58.3	58.3	58.3
#5.You must point out everything that needs to be cleaned, ie: the commodes in student/faculty restrooms need to be cleaned, please clean the sinks in the lab, the window sills need to be dusted, please sweep the crickets out behind----, etc. Johnny...	1	4.2	4.2	62.5
5. Toilets are not kept clean. The facility is way too over crowded. Too little space for faculty, library, computers, copy area, and skills lab...let alone for this many programs. 6. We are not allowed secretarial assistance for typing,...	1	4.2	4.2	66.7
Cleaning bathrooms / commodes / sinks etc. needs to be better.	1	4.2	4.2	70.8
Due to various schedules and days in Clinical - messages are not always accessable when not in the office. Cannot access phone messages from outside the building.	1	4.2	4.2	75.0
Environment is too conducive to allergies, dust, and the congestion of having too many people passing germs around in small confined spaces. I do not have this problem when not in this building. Toilets are filthy, dead insects are abundant on the...	1	4.2	4.2	79.2
Messages are not always given to faculty and I don't go down if I am busy getting skills set up or lecture ready. Not everyone leaves a phone message. The last secretary does not do things in a timely manner. Not here most of the time. Her work has...	1	4.2	4.2	83.3

Trinity Valley Community College
HSC Faculty Office Survey
Summer 2005

Q7 7. Please give more feedback for any scores of "3" or "2" on the above answers:

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Syllabus requires multiple typing and information originally correct is incorrect.	1	4.2	4.2	87.5
The bathrooms are not kept clean. Offices are dusty. Trash can lids are dirty. Johnny does so many tasks. He is always willing to do anything for students and staff. There are so many inhabitants in this building, cleaning would be very difficult to...	1	4.2	4.2	91.7
The faculty restroom and kitchen area are almost never cleaned. It is not a clean environment.	1	4.2	4.2	95.8
The offices, faculty bathroom, and kitchen is most always in such a condition that no one likes to use them. If the offices are cleaned it my the member that is in them. Please help in getting our restroom area and faculty lounge area cleaned right...	1	4.2	4.2	100.0
Total	24	100.0	100.0	

Trinity Valley Community College
HSC Faculty Office Survey
Summer 2005

Q8 8. Additional comments:

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	18	75.0	75.0	75.0
Cleaning the building regularly each day would help tremendously. HELP!	1	4.2	4.2	79.2
Great atmosphere in the office. Excellent support services.	1	4.2	4.2	83.3
I very seldom take things to the main office for work because it usually needs to be redone. I try to do my own typing, copying, ect.	1	4.2	4.2	87.5
Kathy is excellent with students and prospective students. She is always helpful to faculty. Glada is a valuable resource for faculty. They should be complimented on their hard work.	1	4.2	4.2	91.7
The space is inadequate for the students in the LRC and computer areas.	1	4.2	4.2	95.8
We need a computer person that does nothing but computers. We need a library person that does the library. Glada currently tries to do both and is burned out, she can not do both full time jobs as only one person. Kathy tries to take up the slack,...	1	4.2	4.2	100.0
Total	24	100.0	100.0	