

**Trinity Valley Community College**  
**ALL Graduates' Perceptions of College Services\***

<i>How satisfied are you with the following:</i>	<i>N</i>	<i>Mean</i>	<i>SD</i>	<i>Very Dissatisfied (1)</i>	<i>(2)</i>	<i>(3)</i>	<i>(4)</i>	<i>Very Satisfied (5)</i>
The attitude of the non-teaching staff towards students.	106	4.45	0.82	0.9%	1.9%	9.3%	26.2%	61.7%
The admissions process.	105	4.35	0.77	0.0%	1.9%	12.3%	34.0%	51.9%
The overall registration process.	105	4.29	0.95	2.8%	1.9%	11.3%	31.1%	52.8%
Financial aid services.	98	4.13	1.05	1.0%	8.1%	18.2%	22.2%	50.5%
Academic advising services.	103	4.28	0.86	0.0%	3.8%	14.4%	31.7%	50.0%
Career counseling and job placement services.	86	4.09	1.00	1.1%	5.7%	21.8%	26.4%	44.8%
Counselors in helping you to establish realistic educational and personal goals.	101	4.29	0.92	1.0%	3.9%	14.7%	27.5%	52.9%
The opportunity for student employment.	81	3.86	1.14	3.7%	8.5%	24.4%	25.6%	37.8%
The opportunity to have a voice or say in college policies.	89	3.90	1.12	4.4%	6.7%	20.0%	32.2%	36.7%
The availability of the Library during times that it is needed.	103	4.38	0.92	1.0%	3.8%	12.5%	22.1%	60.6%
Your progress in developing better social skills and abilities.	103	4.50	0.70	0.0%	1.0%	8.7%	28.8%	61.5%
TVCC has a climate that embraces cultural and ethnic diversity.	105	4.51	0.71	0.9%	0.9%	4.7%	34.0%	59.4%
The opportunities for personal involvement in college activities.	97	4.47	0.63	0.0%	0.0%	8.2%	37.8%	54.1%
The opportunity to participate in club activities.	90	4.40	0.85	1.1%	3.3%	6.6%	33.0%	56.0%
Student Government.	81	4.22	0.95	1.2%	2.4%	20.7%	24.4%	51.2%
The variety of activities planned through the Student Activities office.	81	4.35	0.78	0.0%	2.4%	11.0%	36.6%	50.0%
The quality of recreational activities provided by TVCC.	85	4.13	1.06	4.7%	1.2%	17.4%	29.1%	47.7%
The variety of intramural activities	82	4.24	0.81	0.0%	1.2%	19.3%	32.5%	47.0%
The quality and variety of news coverage in the college newspaper.	90	4.24	0.95	2.2%	3.3%	12.1%	31.9%	50.5%
Rules governing student conduct at TVCC.	102	4.31	0.82	1.0%	1.0%	13.6%	34.0%	50.5%
Personal security and safety at TVCC.	104	4.17	1.04	2.9%	4.8%	14.3%	27.6%	50.5%
Your experience in receiving a tuition refund.	73	4.22	1.03	4.1%	1.4%	14.9%	27.0%	52.7%
The campus buildings and facilities.	104	4.05	1.07	4.8%	1.9%	20.0%	29.5%	43.8%
College dining services (cafeteria).	79	3.65	1.40	11.3%	10.0%	21.3%	16.3%	41.3%
College sponsored social activities.	84	4.06	1.03	1.2%	5.9%	24.7%	21.2%	47.1%

<i>Rate your level of agreement with each of the following statements:</i>	<i>N</i>	<i>Mean</i>	<i>SD</i>	<i>Strongly Disagree (1)</i>	<i>(2)</i>	<i>(3)</i>	<i>(4)</i>	<i>Strongly Agree (5)</i>
Overall, I am satisfied with my experience at TVCC.	105	4.59	0.65	0.0%	0.9%	5.7%	26.4%	67.0%
I am comfortable recommending TVCC to a friend or relative.	106	4.56	0.72	0.0%	1.9%	7.5%	23.4%	67.3%

\*Source:  
 Graduating Student Survey of  
 College Services, Spring 2006

**Trinity Valley Community College**  
**AA (Transfer) Graduates' Perceptions of College Services\***

<i>How satisfied are you with the following:</i>	<i>N</i>	<i>Mean</i>	<i>SD</i>	<i>Very Dissatisfied (1)</i>	<i>(2)</i>	<i>(3)</i>	<i>(4)</i>	<i>Very Satisfied (5)</i>
The attitude of the non-teaching staff towards students.	45	4.29	0.94	2.2%	4.4%	6.7%	35.6%	<b>51.1%</b>
The admissions process.	44	4.30	0.79	0.0%	2.3%	13.6%	36.4%	<b>47.7%</b>
The overall registration process.	44	4.25	0.99	4.5%	0.0%	11.4%	34.1%	<b>50.0%</b>
Financial aid services.	41	3.90	1.16	2.4%	12.2%	19.5%	24.4%	<b>41.5%</b>
Academic advising services.	44	4.27	0.79	0.0%	2.3%	13.6%	38.6%	<b>45.5%</b>
Career counseling and job placement services.	37	3.92	1.04	2.7%	5.4%	24.3%	32.4%	<b>35.1%</b>
Counselors in helping you to establish realistic educational and personal goals.	44	4.30	0.88	0.0%	4.5%	13.6%	29.5%	<b>52.3%</b>
The opportunity for student employment.	35	3.49	1.17	5.7%	14.3%	<b>28.6%</b>	<b>28.6%</b>	22.9%
The opportunity to have a voice or say in college policies.	39	3.69	1.13	5.1%	10.3%	20.5%	<b>38.5%</b>	25.6%
The availability of the Library during times that it is needed.	45	4.36	0.96	2.2%	2.2%	13.3%	22.2%	<b>60.0%</b>
Your progress in developing better social skills and abilities.	43	4.42	0.76	0.0%	2.3%	9.3%	32.6%	<b>55.8%</b>
TVCC has a climate that embraces cultural and ethnic diversity.	45	4.44	0.76	2.2%	0.0%	2.2%	42.2%	<b>53.3%</b>
The opportunities for personal involvement in college activities.	43	4.47	0.59	0.0%	0.0%	4.7%	44.2%	<b>51.2%</b>
The opportunity to participate in club activities.	41	4.32	0.96	2.4%	4.9%	4.9%	34.1%	<b>53.7%</b>
Student Government.	38	4.11	0.95	0.0%	5.3%	23.7%	26.3%	<b>44.7%</b>
The variety of activities planned through the Student Activities office.	38	4.24	0.82	0.0%	2.6%	15.8%	36.8%	<b>44.7%</b>
The quality of recreational activities provided by TVCC.	41	3.98	1.15	7.3%	2.4%	14.6%	36.6%	<b>39.0%</b>
The variety of intramural activities	39	4.13	0.86	0.0%	2.6%	23.1%	33.3%	<b>41.0%</b>
The quality and variety of news coverage in the college newspaper.	41	4.24	0.86	2.4%	0.0%	12.2%	41.5%	<b>43.9%</b>
Rules governing student conduct at TVCC.	42	4.26	0.73	0.0%	2.4%	9.5%	<b>47.6%</b>	40.5%
Personal security and safety at TVCC.	44	3.98	1.17	6.8%	4.5%	13.6%	34.1%	<b>40.9%</b>
Your experience in receiving a tuition refund.	26	4.00	1.23	7.7%	3.8%	15.4%	26.9%	<b>46.2%</b>
The campus buildings and facilities.	44	3.70	1.11	6.8%	4.5%	25.0%	<b>38.6%</b>	25.0%
College dining services (cafeteria).	35	3.09	1.40	20.0%	11.4%	<b>28.6%</b>	20.0%	20.0%
College sponsored social activities.	37	3.84	1.09	2.7%	8.1%	27.0%	27.0%	<b>35.1%</b>

  

<i>Rate your level of agreement with each of the following statements:</i>	<i>N</i>	<i>Mean</i>	<i>SD</i>	<i>Strongly Disagree (1)</i>	<i>(2)</i>	<i>(3)</i>	<i>(4)</i>	<i>Strongly Agree (5)</i>
Overall, I am satisfied with my experience at TVCC.	45	4.53	0.69	0.0%	2.2%	4.4%	31.1%	<b>62.2%</b>
I am comfortable recommending TVCC to a friend or relative.	45	4.51	0.79	0.0%	4.4%	4.4%	26.7%	<b>64.4%</b>

\*Source:  
 Graduating Student Survey of  
 College Services, Spring 2006

**Trinity Valley Community College**  
**Certificate (Vocational) Graduates' Perceptions of College Services\***

<i>How satisfied are you with the following:</i>	<i>N</i>	<i>Mean</i>	<i>SD</i>	<i>Very Dissatisfied (1)</i>	<i>(2)</i>	<i>(3)</i>	<i>(4)</i>	<i>Very Satisfied (5)</i>
The attitude of the non-teaching staff towards students.	27	4.37	0.84	0.0%	0.0%	22.2%	18.5%	<b>59.3%</b>
The admissions process.	27	4.22	0.89	0.0%	3.7%	18.5%	29.6%	<b>48.1%</b>
The overall registration process.	27	4.30	0.87	0.0%	3.7%	14.8%	29.6%	<b>51.9%</b>
Financial aid services.	26	4.12	0.99	0.0%	3.8%	30.8%	15.4%	<b>50.0%</b>
Academic advising services.	25	4.24	0.93	0.0%	4.0%	20.0%	24.0%	<b>52.0%</b>
Career counseling and job placement services.	18	4.22	0.88	0.0%	0.0%	27.8%	22.2%	<b>50.0%</b>
Counselors in helping you to establish realistic educational and personal goals.	24	4.21	1.14	4.2%	4.2%	16.7%	16.7%	<b>58.3%</b>
The opportunity for student employment.	18	4.11	0.96	0.0%	5.6%	22.2%	27.8%	<b>44.4%</b>
The opportunity to have a voice or say in college policies.	19	3.95	1.08	5.3%	0.0%	26.3%	31.6%	<b>36.8%</b>
The availability of the Library during times that it is needed.	24	4.38	0.82	0.0%	0.0%	20.8%	20.8%	<b>58.3%</b>
Your progress in developing better social skills and abilities.	27	4.44	0.70	0.0%	0.0%	11.1%	33.3%	<b>55.6%</b>
TVCC has a climate that embraces cultural and ethnic diversity.	26	4.50	0.71	0.0%	0.0%	11.5%	26.9%	<b>61.5%</b>
The opportunities for personal involvement in college activities.	21	4.38	0.67	0.0%	0.0%	9.5%	42.9%	<b>47.6%</b>
The opportunity to participate in club activities.	17	4.35	0.93	0.0%	5.9%	11.8%	23.5%	<b>58.8%</b>
Student Government.	16	4.00	1.21	6.3%	0.0%	31.3%	12.5%	<b>50.0%</b>
The variety of activities planned through the Student Activities office.	17	4.24	0.90	0.0%	5.9%	11.8%	35.3%	<b>47.1%</b>
The quality of recreational activities provided by TVCC.	16	4.13	0.89	0.0%	0.0%	31.3%	25.0%	<b>43.8%</b>
The variety of intramural activities	17	4.12	0.86	0.0%	0.0%	29.4%	29.4%	<b>41.2%</b>
The quality and variety of news coverage in the college newspaper.	20	4.20	1.06	0.0%	10.0%	15.0%	20.0%	<b>55.0%</b>
Rules governing student conduct at TVCC.	27	4.15	1.03	3.7%	0.0%	22.2%	25.9%	<b>48.1%</b>
Personal security and safety at TVCC.	26	4.15	1.05	0.0%	7.7%	23.1%	15.4%	<b>53.8%</b>
Your experience in receiving a tuition refund.	21	4.24	0.83	0.0%	0.0%	23.8%	28.6%	<b>47.6%</b>
The campus buildings and facilities.	26	4.42	0.81	0.0%	0.0%	19.2%	19.2%	<b>61.5%</b>
College dining services (cafeteria).	18	4.11	1.13	0.0%	11.1%	22.2%	11.1%	<b>55.6%</b>
College sponsored social activities.	18	4.11	1.02	0.0%	5.6%	27.8%	16.7%	<b>50.0%</b>

<i>Rate your level of agreement with each of the following statements:</i>	<i>N</i>	<i>Mean</i>	<i>SD</i>	<i>Strongly Disagree (1)</i>	<i>(2)</i>	<i>(3)</i>	<i>(4)</i>	<i>Strongly Agree (5)</i>
Overall, I am satisfied with my experience at TVCC.	26	4.58	0.64	0.0%	0.0%	7.7%	26.9%	<b>65.4%</b>
I am comfortable recommending TVCC to a friend or relative.	27	4.44	0.75	0.0%	0.0%	14.8%	25.9%	<b>59.3%</b>

\*Source:  
 Graduating Student Survey of  
 College Services, Spring 2006

**Trinity Valley Community College**  
**AAS (Vocational) Graduates' Perceptions of College Services\***

<i>How satisfied are you with the following:</i>	<i>N</i>	<i>Mean</i>	<i>SD</i>	<i>Very Dissatisfied (1)</i>	<i>(2)</i>	<i>(3)</i>	<i>(4)</i>	<i>Very Satisfied (5)</i>
The attitude of the non-teaching staff towards students.	34	4.74	0.51	0.0%	0.0%	2.9%	20.6%	<b>76.5%</b>
The admissions process.	34	4.53	0.61	0.0%	0.0%	5.9%	35.3%	<b>58.8%</b>
The overall registration process.	34	4.32	0.98	2.9%	2.9%	8.8%	29.4%	<b>55.9%</b>
Financial aid services.	31	4.45	0.89	0.0%	6.5%	6.5%	22.6%	<b>64.5%</b>
Academic advising services.	34	4.32	0.91	0.0%	5.9%	11.8%	26.5%	<b>55.9%</b>
Career counseling and job placement services.	31	4.23	1.02	0.0%	9.7%	12.9%	22.6%	<b>54.8%</b>
Counselors in helping you to establish realistic educational and personal goals.	33	4.33	0.82	0.0%	3.0%	12.1%	33.3%	<b>51.5%</b>
The opportunity for student employment.	28	4.18	1.09	3.6%	3.6%	17.9%	21.4%	<b>53.6%</b>
The opportunity to have a voice or say in college policies.	31	4.13	1.12	3.2%	6.5%	16.1%	22.6%	<b>51.6%</b>
The availability of the Library during times that it is needed.	34	4.41	0.96	0.0%	8.8%	5.9%	20.6%	<b>64.7%</b>
Your progress in developing better social skills and abilities.	33	4.67	0.60	0.0%	0.0%	6.1%	21.2%	<b>72.7%</b>
TVCC has a climate that embraces cultural and ethnic diversity.	34	4.62	0.65	0.0%	2.9%	0.0%	29.4%	<b>67.6%</b>
The opportunities for personal involvement in college activities.	33	4.55	0.67	0.0%	0.0%	9.1%	27.3%	<b>63.6%</b>
The opportunity to participate in club activities.	32	4.53	0.62	0.0%	0.0%	6.3%	34.4%	<b>59.4%</b>
Student Government.	27	4.52	0.70	0.0%	0.0%	11.1%	25.9%	<b>63.0%</b>
The variety of activities planned through the Student Activities office.	26	4.58	0.58	0.0%	0.0%	3.8%	34.6%	<b>61.5%</b>
The quality of recreational activities provided by TVCC.	28	4.36	0.99	3.6%	0.0%	14.3%	21.4%	<b>60.7%</b>
The variety of intramural activities	26	4.50	0.65	0.0%	0.0%	7.7%	34.6%	<b>57.7%</b>
The quality and variety of news coverage in the college newspaper.	29	4.28	1.03	3.4%	3.4%	10.3%	27.6%	<b>55.2%</b>
Rules governing student conduct at TVCC.	33	4.52	0.71	0.0%	0.0%	12.1%	24.2%	<b>63.6%</b>
Personal security and safety at TVCC.	34	4.44	0.79	0.0%	2.9%	8.8%	29.4%	<b>58.8%</b>
Your experience in receiving a tuition refund.	26	4.42	0.95	3.8%	0.0%	7.7%	26.9%	<b>61.5%</b>
The campus buildings and facilities.	34	4.21	1.09	5.9%	0.0%	14.7%	26.5%	<b>52.9%</b>
College dining services (cafeteria).	26	4.08	1.32	7.7%	7.7%	11.5%	15.4%	<b>57.7%</b>
College sponsored social activities.	29	4.31	0.93	0.0%	3.4%	20.7%	17.2%	<b>58.6%</b>
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<i>Rate your level of agreement with each of the following statements:</i>	<i>N</i>	<i>Mean</i>	<i>SD</i>	<i>Strongly Disagree (1)</i>	<i>(2)</i>	<i>(3)</i>	<i>(4)</i>	<i>Strongly Agree (5)</i>
Overall, I am satisfied with my experience at TVCC.	34	4.68	0.59	0.0%	0.0%	5.9%	20.6%	<b>73.5%</b>
I am comfortable recommending TVCC to a friend or relative.	34	4.71	0.58	0.0%	0.0%	5.9%	17.6%	<b>76.5%</b>

\*Source:  
 Graduating Student Survey of  
 College Services, Spring 2006

**Trinity Valley Community College**  
**All Graduates' Perceptions of College Services by Primary Campus Attended\***

<b>How satisfied are you with the following: (1=Very Dissatisfied--5=Very Satisfied)</b>	<b>Athens</b>			<b>Palestine</b>			<b>Terrell</b>			<b>Kaufman</b>			<b>Other</b>			<b>Total</b>		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
The attitude of the non-teaching staff towards students.	49	4.37	0.83	13	4.85	0.38	6	3.83	1.17	27	4.70	0.61	3	3.67	1.53	98	4.47	0.81
The admissions process.	48	4.42	0.68	13	4.54	0.78	6	3.83	0.98	27	4.44	0.80	3	4.33	1.15	97	4.40	0.76
The overall registration process.	48	4.27	0.89	13	4.54	0.78	6	3.33	1.86	27	4.48	0.80	3	5.00	0.00	97	4.33	0.95
Financial aid services.	47	3.98	1.01	13	4.62	0.77	5	3.60	1.52	25	4.52	0.82	3	4.00	1.73	93	4.19	1.01
Academic advising services.	48	4.25	0.76	12	4.67	0.78	6	3.33	1.21	27	4.41	0.84	3	4.67	0.58	96	4.30	0.85
Career counseling and job placement services.	41	4.00	0.97	9	4.44	0.73	5	2.60	1.52	23	4.35	0.88	2	4.50	0.71	80	4.08	1.03
Counselors in helping you to establish realistic educational and personal goals.	47	4.34	0.79	12	4.67	0.65	6	3.00	1.10	26	4.27	1.04	2	5.00	0.00	93	4.29	0.93
The opportunity for student employment.	40	3.85	0.98	8	4.00	1.20	6	3.17	1.47	22	4.05	1.25	2	2.50	2.12	78	3.83	1.16
The opportunity to have a voice or say in college policies.	42	3.98	1.07	6	3.67	1.21	5	3.40	1.14	26	4.08	1.16	3	2.67	1.53	82	3.90	1.14
The availability of the Library during times that it is needed.	48	4.35	0.84	12	4.42	1.24	6	4.50	1.22	26	4.31	0.97	3	5.00	0.00	95	4.38	0.94
Your progress in developing better social skills and abilities.	49	4.45	0.77	12	4.75	0.62	6	3.83	0.75	26	4.73	0.45	2	5.00	0.00	95	4.54	0.70
TVCC has a climate that embraces cultural and ethnic diversity.	48	4.44	0.80	13	4.62	0.51	6	4.50	0.55	27	4.63	0.69	3	4.00	1.00	97	4.51	0.72
The opportunities for personal involvement in college activities.	45	4.42	0.66	12	4.58	0.67	6	4.17	0.75	25	4.56	0.65	2	4.50	0.71	90	4.47	0.66
The opportunity to participate in club activities.	43	4.44	0.80	9	4.11	1.54	6	4.17	0.41	23	4.48	0.67	3	4.33	1.15	84	4.39	0.85
Student Government.	40	4.18	0.96	8	4.00	1.31	5	4.00	1.00	21	4.52	0.75	1	4.00	.	75	4.24	0.94

\*Source:  
 Graduating Student Survey  
 (College Services), Spring 2006

**UNOFFICIAL DATA FOR PLANNING PURPOSES ONLY**  
**Prepared by the**  
**Office of Planning and Institutional Effectiveness**

**Trinity Valley Community College**  
**All Graduates' Perceptions of College Services by Primary Campus Attended\* (continued)**

<b>How satisfied are you with the following: (1=Very Dissatisfied--5=Very Satisfied)</b>	<b>Athens</b>			<b>Palestine</b>			<b>Terrell</b>			<b>Kaufman</b>			<b>Other</b>			<b>Total</b>		
	<b>N</b>	<b>Mean</b>	<b>SD</b>	<b>N</b>	<b>Mean</b>	<b>SD</b>	<b>N</b>	<b>Mean</b>	<b>SD</b>	<b>N</b>	<b>Mean</b>	<b>SD</b>	<b>N</b>	<b>Mean</b>	<b>SD</b>	<b>N</b>	<b>Mean</b>	<b>SD</b>
The variety of activities planned through the Student Activities office.	43	4.30	0.74	7	4.00	1.29	5	4.20	0.84	21	4.57	0.60	1	3.00	.	77	4.32	0.79
The quality of recreational activities provided by TVCC.	44	4.18	0.97	9	3.33	1.73	6	3.50	0.84	22	4.45	0.80	1	5.00	.	82	4.12	1.07
The variety of intramural activities	44	4.25	0.75	6	3.50	1.22	5	3.60	0.89	20	4.55	0.69	2	4.50	0.71	77	4.23	0.83
The quality and variety of news coverage in the college newspaper.	46	4.26	0.85	10	4.20	1.32	4	4.25	0.96	23	4.26	1.10	2	4.50	0.71	85	4.26	0.97
Rules governing student conduct at TVCC.	48	4.17	0.93	13	4.62	0.65	6	4.17	0.41	26	4.46	0.81	2	5.00	0.00	95	4.33	0.84
Personal security and safety at TVCC.	48	4.00	1.15	12	4.50	0.80	6	4.50	0.55	27	4.37	0.88	3	3.67	2.31	96	4.19	1.06
Your experience in receiving a tuition refund.	33	4.27	0.88	7	4.14	1.57	5	4.40	0.55	22	4.36	1.05	2	3.50	0.71	69	4.28	0.98
The campus buildings and facilities.	49	3.96	1.00	13	4.31	1.18	6	4.00	0.89	27	4.19	1.18	2	2.50	2.12	97	4.04	1.10
College dining services (cafeteria).	41	3.56	1.38	6	3.33	1.97	5	4.00	1.00	22	3.95	1.40	2	2.00	1.41	76	3.64	1.42
College sponsored social activities.	43	4.19	0.85	8	3.50	1.31	6	3.50	1.22	22	4.36	0.95	1	3.00	.	80	4.10	0.99

\*Source:  
 Graduating Student Survey  
 (College Services), Spring 2006

**Trinity Valley Community College**  
**All Graduates' Perceptions of College Services by Primary Campus Attended\***

<b>Rate your level of agreement with each of the following statements (1=Strongly Disagree--5=Strongly Agree)</b>	<b>Athens</b>			<b>Palestine</b>			<b>Terrell</b>			<b>Kaufman</b>			<b>Other</b>			<b>Total</b>		
	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD	N	Mean	SD
Overall, I am satisfied with my experience at TVCC.	48	4.56	0.62	13	4.69	0.63	6	4.50	0.55	27	4.70	0.61	3	4.00	1.73	97	4.60	0.66
I am comfortable recommending TVCC to a friend or relative.	49	4.51	0.74	13	4.62	0.65	6	4.50	0.55	27	4.74	0.59	3	4.00	1.73	98	4.57	0.72

\*Source:  
 Graduating Student Survey  
 (College Services), Spring 2006