

**Trinity Valley Community College  
Graduating Student Survey - College Services  
Spring 2007**

**All Respondents (N=127)**

How satisfied are you with the following?

	Very Dissatisfied		2		3		4		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
1.The attitude of the non-teaching staff towards students.	0	.0%	2	1.6%	14	11.3%	37	29.8%	71	57.3%
2.The admissions process.	0	.0%	2	1.6%	9	7.1%	39	31.0%	76	60.3%
3.The overall registration process.	0	.0%	1	.8%	14	11.1%	39	31.0%	72	57.1%
4.Financial aid services.	2	2.0%	3	3.1%	10	10.2%	27	27.6%	56	57.1%
5.Academic advising services.	0	.0%	3	2.8%	17	15.7%	25	23.1%	63	58.3%
6.Career counseling and job placement services.	2	2.1%	3	3.2%	24	25.5%	20	21.3%	45	47.9%
7.Counselors in helping you to establish realistic educational and personal goals.	2	1.8%	6	5.3%	19	16.8%	26	23.0%	60	53.1%
8.The opportunity for student employment.	3	3.4%	0	.0%	18	20.7%	20	23.0%	46	52.9%
9.The opportunity to have a voice or say in college policies.	1	1.0%	13	12.4%	26	24.8%	21	20.0%	44	41.9%
10.The availability of the Library during times that it is needed.	5	4.0%	1	.8%	13	10.3%	22	17.5%	85	67.5%
11.Your progress in developing better social skills and abilities.	1	.8%	0	.0%	9	7.3%	30	24.2%	84	67.7%
12.TVCC has a climate that embraces cultural and ethnic diversity.	0	.0%	2	1.6%	11	8.9%	31	25.0%	80	64.5%
13.The opportunities for personal involvement in college activities.	0	.0%	2	1.7%	16	13.6%	27	22.9%	73	61.9%
14.The opportunity to participate in club activities.	1	.9%	3	2.7%	15	13.4%	35	31.3%	58	51.8%
15.Student Government.	1	1.0%	4	4.0%	18	18.2%	22	22.2%	54	54.5%
16.The variety of activities planned through the Student Activities office.	2	2.2%	0	.0%	16	17.6%	23	25.3%	50	54.9%
17.The quality of recreational activities provided by TVCC.	3	3.1%	3	3.1%	14	14.6%	25	26.0%	51	53.1%
18.The variety of intramural activities	3	3.6%	2	2.4%	13	15.5%	19	22.6%	47	56.0%
19.The quality and variety of news coverage in the college newspaper.	1	1.0%	4	4.1%	20	20.4%	24	24.5%	49	50.0%
20.Rules governing student conduct at TVCC.	2	1.7%	2	1.7%	10	8.7%	34	29.6%	67	58.3%
21.Personal security and safety at TVCC.	3	2.4%	2	1.6%	14	11.4%	31	25.2%	73	59.3%
22.Your experience in receiving a tuition refund.	2	2.5%	4	5.1%	4	5.1%	20	25.3%	49	62.0%
23.The campus buildings and facilities.	4	3.2%	9	7.2%	15	12.0%	40	32.0%	57	45.6%
24.College dining services (cafeteria).	8	10.8%	7	9.5%	11	14.9%	14	18.9%	34	45.9%
25.College sponsored social activities.	3	3.3%	3	3.3%	17	18.5%	28	30.4%	41	44.6%

**Trinity Valley Community College  
 Graduating Student Survey - College Services  
 Spring 2007**

**All Respondents (N=127)**

Rate your level of agreement with each of the following statements:

	Strongly Disagree		2		3		4		Strongly Agree	
	Count	%	Count	%	Count	%	Count	%	Count	%
26. Overall, I am satisfied with my experience at TVCC.	2	1.6%	2	1.6%	5	3.9%	24	18.9%	94	74.0%
27. I am comfortable recommending TVCC to a friend or relative.	5	3.9%	1	.8%	5	3.9%	19	15.0%	97	76.4%

**Trinity Valley Community College  
Graduating Student Survey - College Services  
Spring 2007**

**All Respondents (N=127)**

**Descriptive Statistics (Scale: 1 to 5)**

	N	Mean	Std. Deviation
1.The attitude of the non-teaching staff towards students.	124	4.43	.756
2.The admissions process.	126	4.50	.701
3.The overall registration process.	126	4.44	.722
4.Financial aid services.	98	4.35	.932
5.Academic advising services.	108	4.37	.849
6.Career counseling and job placement services.	94	4.10	1.027
7.Counselors in helping you to establish realistic educational and personal goals.	113	4.20	1.019
8.The opportunity for student employment.	87	4.22	1.005
9.The opportunity to have a voice or say in college policies.	105	3.90	1.117
10.The availability of the Library during times that it is needed.	126	4.44	.992
11.Your progress in developing better social skills and abilities.	124	4.58	.700
12.TVCC has a climate that embraces cultural and ethnic diversity.	124	4.52	.727
13.The opportunities for personal involvement in college activities.	118	4.45	.791
14.The opportunity to participate in club activities.	112	4.30	.868
15.Student Government.	99	4.25	.962
16.The variety of activities planned through the Student Activities office.	91	4.31	.915
17.The quality of recreational activities provided by TVCC.	96	4.23	1.021
18.The variety of intramural activities	84	4.25	1.040
19.The quality and variety of news coverage in the college newspaper.	98	4.18	.967
20.Rules governing student conduct at TVCC.	115	4.41	.857
21.Personal security and safety at TVCC.	123	4.37	.927
22.Your experience in receiving a tuition refund.	79	4.39	.980
23.The campus buildings and facilities.	125	4.10	1.073
24.College dining services (cafeteria).	74	3.80	1.395
25.College sponsored social activities.	92	4.10	1.028
26.Overall, I am satisfied with my experience at TVCC.	127	4.62	.776
27.I am comfortable recommending TVCC to a friend or relative.	127	4.59	.920
Valid N (listwise)	32		

**Trinity Valley Community College  
Graduating Student Survey - College Services  
Spring 2007**

**Degree = AA (Transfer) (N=45)**

How satisfied are you with the following?<sup>a</sup>

	Very Dissatisfied		2		3		4		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
1.The attitude of the non-teaching staff towards students.	0	.0%	1	2.4%	6	14.3%	9	21.4%	26	61.9%
2.The admissions process.	0	.0%	1	2.3%	5	11.4%	10	22.7%	28	63.6%
3.The overall registration process.	0	.0%	0	.0%	7	15.6%	15	33.3%	23	51.1%
4.Financial aid services.	0	.0%	3	9.1%	4	12.1%	7	21.2%	19	57.6%
5.Academic advising services.	0	.0%	2	4.8%	5	11.9%	8	19.0%	27	64.3%
6.Career counseling and job placement services.	1	3.1%	2	6.3%	8	25.0%	5	15.6%	16	50.0%
7.Counselors in helping you to establish realistic educational and personal goals.	0	.0%	4	9.3%	6	14.0%	10	23.3%	23	53.5%
8.The opportunity for student employment.	1	3.4%	0	.0%	6	20.7%	8	27.6%	14	48.3%
9.The opportunity to have a voice or say in college policies.	0	.0%	2	6.1%	9	27.3%	6	18.2%	16	48.5%
10.The availability of the Library during times that it is needed.	1	2.3%	1	2.3%	7	15.9%	6	13.6%	29	65.9%
11.Your progress in developing better social skills and abilities.	1	2.3%	0	.0%	5	11.4%	12	27.3%	26	59.1%
12.TVCC has a climate that embraces cultural and ethnic diversity.	0	.0%	1	2.3%	6	13.6%	10	22.7%	27	61.4%
13.The opportunities for personal involvement in college activities.	0	.0%	0	.0%	7	17.5%	5	12.5%	28	70.0%
14.The opportunity to participate in club activities.	0	.0%	1	2.5%	8	20.0%	11	27.5%	20	50.0%
15.Student Government.	0	.0%	2	6.3%	8	25.0%	2	6.3%	20	62.5%
16.The variety of activities planned through the Student Activities office.	0	.0%	0	.0%	7	21.9%	6	18.8%	19	59.4%
17.The quality of recreational activities provided by TVCC.	0	.0%	2	5.9%	6	17.6%	7	20.6%	19	55.9%
18.The variety of intramural activities	0	.0%	1	3.2%	5	16.1%	7	22.6%	18	58.1%
19.The quality and variety of news coverage in the college newspaper.	0	.0%	2	5.1%	9	23.1%	7	17.9%	21	53.8%
20.Rules governing student conduct at TVCC.	1	2.6%	1	2.6%	2	5.1%	9	23.1%	26	66.7%
21.Personal security and safety at TVCC.	2	4.7%	2	4.7%	8	18.6%	9	20.9%	22	51.2%
22.Your experience in receiving a tuition refund.	1	3.3%	3	10.0%	2	6.7%	7	23.3%	17	56.7%
23.The campus buildings and facilities.	0	.0%	2	4.5%	5	11.4%	12	27.3%	25	56.8%
24.College dining services (cafeteria).	2	6.7%	4	13.3%	6	20.0%	4	13.3%	14	46.7%
25.College sponsored social activities.	0	.0%	1	2.8%	9	25.0%	12	33.3%	14	38.9%

a. Degree = AA (Transfer)

**Trinity Valley Community College  
 Graduating Student Survey - College Services  
 Spring 2007**

**Degree = AA (Transfer)**

Rate your level of agreement with each of the following statements:<sup>a</sup>

	Strongly Disagree		2		3		4		Strongly Agree	
	Count	%	Count	%	Count	%	Count	%	Count	%
26. Overall, I am satisfied with my experience at TVCC.	0	.0%	1	2.2%	2	4.4%	7	15.6%	35	77.8%
27. I am comfortable recommending TVCC to a friend or relative.	1	2.2%	0	.0%	3	6.7%	5	11.1%	36	80.0%

a. Degree = AA (Transfer)

**Trinity Valley Community College  
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Spring 2007**

**Degree = AA (Transfer)**

**Descriptive Statistics (Scale: 1 to 5)<sup>a</sup>**

	N	Mean	Std. Deviation
1.The attitude of the non-teaching staff towards students.	42	4.43	.831
2.The admissions process.	44	4.48	.792
3.The overall registration process.	45	4.36	.743
4.Financial aid services.	33	4.27	1.008
5.Academic advising services.	42	4.43	.887
6.Career counseling and job placement services.	32	4.03	1.150
7.Counselors in helping you to establish realistic educational and personal goals.	43	4.21	1.013
8.The opportunity for student employment.	29	4.17	1.002
9.The opportunity to have a voice or say in college policies.	33	4.09	1.011
10.The availability of the Library during times that it is needed.	44	4.39	.993
11.Your progress in developing better social skills and abilities.	44	4.41	.871
12.TVCC has a climate that embraces cultural and ethnic diversity.	44	4.43	.818
13.The opportunities for personal involvement in college activities.	40	4.53	.784
14.The opportunity to participate in club activities.	40	4.25	.870
15.Student Government.	32	4.25	1.047
16.The variety of activities planned through the Student Activities office.	32	4.38	.833
17.The quality of recreational activities provided by TVCC.	34	4.26	.963
18.The variety of intramural activities	31	4.35	.877
19.The quality and variety of news coverage in the college newspaper.	39	4.21	.978
20.Rules governing student conduct at TVCC.	39	4.49	.914
21.Personal security and safety at TVCC.	43	4.09	1.151
22.Your experience in receiving a tuition refund.	30	4.20	1.157
23.The campus buildings and facilities.	44	4.36	.865
24.College dining services (cafeteria).	30	3.80	1.349
25.College sponsored social activities.	36	4.08	.874
26.Overall, I am satisfied with my experience at TVCC.	45	4.69	.668
27.I am comfortable recommending TVCC to a friend or relative.	45	4.67	.798
Valid N (listwise)	11		

a. Degree = AA (Transfer)

**Trinity Valley Community College  
Graduating Student Survey - College Services  
Spring 2007**

**Degree = Certificate (Vocational) (N=16)**

How satisfied are you with the following?<sup>a</sup>

	Very Dissatisfied		2		3		4		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
1.The attitude of the non-teaching staff towards students.	0	.0%	0	.0%	1	6.3%	6	37.5%	9	56.3%
2.The admissions process.	0	.0%	0	.0%	1	6.3%	5	31.3%	10	62.5%
3.The overall registration process.	0	.0%	0	.0%	1	6.7%	6	40.0%	8	53.3%
4.Financial aid services.	0	.0%	0	.0%	2	14.3%	3	21.4%	9	64.3%
5.Academic advising services.	0	.0%	0	.0%	3	25.0%	3	25.0%	6	50.0%
6.Career counseling and job placement services.	1	8.3%	0	.0%	4	33.3%	2	16.7%	5	41.7%
7.Counselors in helping you to establish realistic educational and personal goals.	0	.0%	1	7.1%	3	21.4%	3	21.4%	7	50.0%
8.The opportunity for student employment.	1	8.3%	0	.0%	3	25.0%	2	16.7%	6	50.0%
9.The opportunity to have a voice or say in college policies.	0	.0%	1	9.1%	5	45.5%	1	9.1%	4	36.4%
10.The availability of the Library during times that it is needed.	0	.0%	0	.0%	0	.0%	6	37.5%	10	62.5%
11.Your progress in developing better social skills and abilities.	0	.0%	0	.0%	1	6.3%	5	31.3%	10	62.5%
12.TVCC has a climate that embraces cultural and ethnic diversity.	0	.0%	0	.0%	2	12.5%	5	31.3%	9	56.3%
13.The opportunities for personal involvement in college activities.	0	.0%	0	.0%	2	14.3%	3	21.4%	9	64.3%
14.The opportunity to participate in club activities.	0	.0%	0	.0%	0	.0%	4	40.0%	6	60.0%
15.Student Government.	0	.0%	0	.0%	1	9.1%	5	45.5%	5	45.5%
16.The variety of activities planned through the Student Activities office.	0	.0%	0	.0%	2	20.0%	1	10.0%	7	70.0%
17.The quality of recreational activities provided by TVCC.	0	.0%	0	.0%	2	16.7%	4	33.3%	6	50.0%
18.The variety of intramural activities	0	.0%	0	.0%	3	25.0%	2	16.7%	7	58.3%
19.The quality and variety of news coverage in the college newspaper.	0	.0%	0	.0%	3	21.4%	3	21.4%	8	57.1%
20.Rules governing student conduct at TVCC.	0	.0%	0	.0%	2	13.3%	4	26.7%	9	60.0%
21.Personal security and safety at TVCC.	0	.0%	0	.0%	1	6.3%	5	31.3%	10	62.5%
22.Your experience in receiving a tuition refund.	0	.0%	1	8.3%	1	8.3%	2	16.7%	8	66.7%
23.The campus buildings and facilities.	0	.0%	2	12.5%	1	6.3%	5	31.3%	8	50.0%
24.College dining services (cafeteria).	1	11.1%	0	.0%	2	22.2%	0	.0%	6	66.7%
25.College sponsored social activities.	1	12.5%	0	.0%	1	12.5%	0	.0%	6	75.0%

a. Degree = Certificate (Vocational)

**Trinity Valley Community College  
 Graduating Student Survey - College Services  
 Spring 2007**

**Degree = Certificate (Vocational)**

Rate your level of agreement with each of the following statements:<sup>a</sup>

	4		Strongly Agree	
	Count	%	Count	%
26. Overall, I am satisfied with my experience at TVCC.	3	18.8%	13	81.3%
27. I am comfortable recommending TVCC to a friend or relative.	3	18.8%	13	81.3%

a. Degree = Certificate (Vocational)

**Trinity Valley Community College  
Graduating Student Survey - College Services  
Spring 2007**

**Degree = Certificate (Vocational)**

**Descriptive Statistics (Scale: 1 to 5)<sup>a</sup>**

	N	Mean	Std. Deviation
1.The attitude of the non-teaching staff towards students.	16	4.50	.632
2.The admissions process.	16	4.56	.629
3.The overall registration process.	15	4.47	.640
4.Financial aid services.	14	4.50	.760
5.Academic advising services.	12	4.25	.866
6.Career counseling and job placement services.	12	3.83	1.267
7.Counselors in helping you to establish realistic educational and personal goals.	14	4.14	1.027
8.The opportunity for student employment.	12	4.00	1.279
9.The opportunity to have a voice or say in college policies.	11	3.73	1.104
10.The availability of the Library during times that it is needed.	16	4.63	.500
11.Your progress in developing better social skills and abilities.	16	4.56	.629
12.TVCC has a climate that embraces cultural and ethnic diversity.	16	4.44	.727
13.The opportunities for personal involvement in college activities.	14	4.50	.760
14.The opportunity to participate in club activities.	10	4.60	.516
15.Student Government.	11	4.36	.674
16.The variety of activities planned through the Student Activities office.	10	4.50	.850
17.The quality of recreational activities provided by TVCC.	12	4.33	.778
18.The variety of intramural activities	12	4.33	.888
19.The quality and variety of news coverage in the college newspaper.	14	4.36	.842
20.Rules governing student conduct at TVCC.	15	4.47	.743
21.Personal security and safety at TVCC.	16	4.56	.629
22.Your experience in receiving a tuition refund.	12	4.42	.996
23.The campus buildings and facilities.	16	4.19	1.047
24.College dining services (cafeteria).	9	4.11	1.453
25.College sponsored social activities.	8	4.25	1.488
26.Overall, I am satisfied with my experience at TVCC.	16	4.81	.403
27.I am comfortable recommending TVCC to a friend or relative.	16	4.81	.403
Valid N (listwise)	5		

a. Degree = Certificate (Vocational)

**Trinity Valley Community College  
Graduating Student Survey - College Services  
Spring 2007**

**Degree = AAS (Vocational) (N=66)**

How satisfied are you with the following?<sup>a</sup>

	Very Dissatisfied		2		3		4		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
1.The attitude of the non-teaching staff towards students.	0	.0%	1	1.5%	7	10.6%	22	33.3%	36	54.5%
2.The admissions process.	0	.0%	1	1.5%	3	4.5%	24	36.4%	38	57.6%
3.The overall registration process.	0	.0%	1	1.5%	6	9.1%	18	27.3%	41	62.1%
4.Financial aid services.	2	3.9%	0	.0%	4	7.8%	17	33.3%	28	54.9%
5.Academic advising services.	0	.0%	1	1.9%	9	16.7%	14	25.9%	30	55.6%
6.Career counseling and job placement services.	0	.0%	1	2.0%	12	24.0%	13	26.0%	24	48.0%
7.Counselors in helping you to establish realistic educational and personal goals.	2	3.6%	1	1.8%	10	17.9%	13	23.2%	30	53.6%
8.The opportunity for student employment.	1	2.2%	0	.0%	9	19.6%	10	21.7%	26	56.5%
9.The opportunity to have a voice or say in college policies.	1	1.6%	10	16.4%	12	19.7%	14	23.0%	24	39.3%
10.The availability of the Library during times that it is needed.	4	6.1%	0	.0%	6	9.1%	10	15.2%	46	69.7%
11.Your progress in developing better social skills and abilities.	0	.0%	0	.0%	3	4.7%	13	20.3%	48	75.0%
12.TVCC has a climate that embraces cultural and ethnic diversity.	0	.0%	1	1.6%	3	4.7%	16	25.0%	44	68.8%
13.The opportunities for personal involvement in college activities.	0	.0%	2	3.1%	7	10.9%	19	29.7%	36	56.3%
14.The opportunity to participate in club activities.	1	1.6%	2	3.2%	7	11.3%	20	32.3%	32	51.6%
15.Student Government.	1	1.8%	2	3.6%	9	16.1%	15	26.8%	29	51.8%
16.The variety of activities planned through the Student Activities office.	2	4.1%	0	.0%	7	14.3%	16	32.7%	24	49.0%
17.The quality of recreational activities provided by TVCC.	3	6.0%	1	2.0%	6	12.0%	14	28.0%	26	52.0%
18.The variety of intramural activities	3	7.3%	1	2.4%	5	12.2%	10	24.4%	22	53.7%
19.The quality and variety of news coverage in the college newspaper.	1	2.2%	2	4.4%	8	17.8%	14	31.1%	20	44.4%
20.Rules governing student conduct at TVCC.	1	1.6%	1	1.6%	6	9.8%	21	34.4%	32	52.5%
21.Personal security and safety at TVCC.	1	1.6%	0	.0%	5	7.8%	17	26.6%	41	64.1%
22.Your experience in receiving a tuition refund.	1	2.7%	0	.0%	1	2.7%	11	29.7%	24	64.9%
23.The campus buildings and facilities.	4	6.2%	5	7.7%	9	13.8%	23	35.4%	24	36.9%
24.College dining services (cafeteria).	5	14.3%	3	8.6%	3	8.6%	10	28.6%	14	40.0%
25.College sponsored social activities.	2	4.2%	2	4.2%	7	14.6%	16	33.3%	21	43.8%

a. Degree = AAS (Vocational)

**Trinity Valley Community College  
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 Spring 2007**

**Degree = AAS (Vocational)**

Rate your level of agreement with each of the following statements:<sup>a</sup>

	Strongly Disagree		2		3		4		Strongly Agree	
	Count	%	Count	%	Count	%	Count	%	Count	%
26. Overall, I am satisfied with my experience at TVCC.	2	3.0%	1	1.5%	3	4.5%	14	21.2%	46	69.7%
27. I am comfortable recommending TVCC to a friend or relative.	4	6.1%	1	1.5%	2	3.0%	11	16.7%	48	72.7%

a. Degree = AAS (Vocational)

**Trinity Valley Community College  
Graduating Student Survey - College Services  
Spring 2007**

**Degree = AAS (Vocational)**

**Descriptive Statistics (Scale: 1 to 5)<sup>a</sup>**

	N	Mean	Std. Deviation
1.The attitude of the non-teaching staff towards students.	66	4.41	.744
2.The admissions process.	66	4.50	.662
3.The overall registration process.	66	4.50	.729
4.Financial aid services.	51	4.35	.934
5.Academic advising services.	54	4.35	.828
6.Career counseling and job placement services.	50	4.20	.881
7.Counselors in helping you to establish realistic educational and personal goals.	56	4.21	1.039
8.The opportunity for student employment.	46	4.30	.940
9.The opportunity to have a voice or say in college policies.	61	3.82	1.176
10.The availability of the Library during times that it is needed.	66	4.42	1.082
11>Your progress in developing better social skills and abilities.	64	4.70	.554
12.TVCC has a climate that embraces cultural and ethnic diversity.	64	4.61	.657
13.The opportunities for personal involvement in college activities.	64	4.39	.809
14.The opportunity to participate in club activities.	62	4.29	.912
15.Student Government.	56	4.23	.972
16.The variety of activities planned through the Student Activities office.	49	4.22	.985
17.The quality of recreational activities provided by TVCC.	50	4.18	1.119
18.The variety of intramural activities	41	4.15	1.195
19.The quality and variety of news coverage in the college newspaper.	45	4.11	1.005
20.Rules governing student conduct at TVCC.	61	4.34	.854
21.Personal security and safety at TVCC.	64	4.52	.776
22>Your experience in receiving a tuition refund.	37	4.54	.803
23.The campus buildings and facilities.	65	3.89	1.174
24.College dining services (cafeteria).	35	3.71	1.447
25.College sponsored social activities.	48	4.08	1.069
26.Overall, I am satisfied with my experience at TVCC.	66	4.53	.898
27.I am comfortable recommending TVCC to a friend or relative.	66	4.48	1.070
Valid N (listwise)	16		

a. Degree = AAS (Vocational)

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**Where did you attend the majority of your courses? = Athens (N=47)**

How satisfied are you with the following?<sup>a</sup>

	Very Dissatisfied		2		3		4		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
1.The attitude of the non-teaching staff towards students.	0	.0%	0	.0%	3	6.5%	15	32.6%	28	60.9%
2.The admissions process.	0	.0%	1	2.1%	6	12.8%	10	21.3%	30	63.8%
3.The overall registration process.	0	.0%	0	.0%	8	17.0%	14	29.8%	25	53.2%
4.Financial aid services.	0	.0%	3	7.7%	5	12.8%	9	23.1%	22	56.4%
5.Academic advising services.	0	.0%	2	4.5%	8	18.2%	7	15.9%	27	61.4%
6.Career counseling and job placement services.	2	5.0%	2	5.0%	11	27.5%	9	22.5%	16	40.0%
7.Counselors in helping you to establish realistic educational and personal goals.	0	.0%	5	11.1%	8	17.8%	7	15.6%	25	55.6%
8.The opportunity for student employment.	2	5.7%	0	.0%	8	22.9%	10	28.6%	15	42.9%
9.The opportunity to have a voice or say in college policies.	0	.0%	4	11.1%	6	16.7%	9	25.0%	17	47.2%
10.The availability of the Library during times that it is needed.	2	4.3%	0	.0%	6	13.0%	4	8.7%	34	73.9%
11.Your progress in developing better social skills and abilities.	1	2.1%	0	.0%	4	8.5%	9	19.1%	33	70.2%
12.TVCC has a climate that embraces cultural and ethnic diversity.	0	.0%	1	2.3%	5	11.4%	11	25.0%	27	61.4%
13.The opportunities for personal involvement in college activities.	0	.0%	1	2.3%	8	18.2%	6	13.6%	29	65.9%
14.The opportunity to participate in club activities.	0	.0%	1	2.3%	6	14.0%	12	27.9%	24	55.8%
15.Student Government.	0	.0%	1	2.7%	7	18.9%	7	18.9%	22	59.5%
16.The variety of activities planned through the Student Activities office.	0	.0%	0	.0%	5	12.5%	9	22.5%	26	65.0%
17.The quality of recreational activities provided by TVCC.	0	.0%	1	2.4%	4	9.8%	9	22.0%	27	65.9%
18.The variety of intramural activities	0	.0%	1	2.6%	5	13.2%	7	18.4%	25	65.8%
19.The quality and variety of news coverage in the college newspaper.	0	.0%	1	2.3%	10	23.3%	9	20.9%	23	53.5%
20.Rules governing student conduct at TVCC.	1	2.3%	2	4.7%	3	7.0%	10	23.3%	27	62.8%
21.Personal security and safety at TVCC.	2	4.4%	2	4.4%	5	11.1%	9	20.0%	27	60.0%
22.Your experience in receiving a tuition refund.	0	.0%	4	11.4%	3	8.6%	8	22.9%	20	57.1%
23.The campus buildings and facilities.	0	.0%	2	4.3%	5	10.6%	12	25.5%	28	59.6%
24.College dining services (cafeteria).	2	5.9%	3	8.8%	6	17.6%	7	20.6%	16	47.1%
25.College sponsored social activities.	0	.0%	1	2.5%	6	15.0%	14	35.0%	19	47.5%

a. Where did you attend the majority of your courses? = Athens

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**Where did you attend the majority of your courses? = Athens**

Rate your level of agreement with each of the following statements:<sup>a</sup>

	Strongly Disagree		2		3		4		Strongly Agree	
	Count	%	Count	%	Count	%	Count	%	Count	%
26. Overall, I am satisfied with my experience at TVCC.	0	.0%	1	2.1%	1	2.1%	5	10.6%	40	85.1%
27. I am comfortable recommending TVCC to a friend or relative.	1	2.1%	0	.0%	2	4.3%	4	8.5%	40	85.1%

a. Where did you attend the majority of your courses? = Athens

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**Where did you attend the majority of your courses? = Athens**

**Descriptive Statistics (Scale: 1 to 5)<sup>a</sup>**

	N	Mean	Std. Deviation
1.The attitude of the non-teaching staff towards students.	46	4.54	.622
2.The admissions process.	47	4.47	.804
3.The overall registration process.	47	4.36	.764
4.Financial aid services.	39	4.28	.972
5.Academic advising services.	44	4.34	.939
6.Career counseling and job placement services.	40	3.88	1.159
7.Counselors in helping you to establish realistic educational and personal goals.	45	4.16	1.086
8.The opportunity for student employment.	35	4.03	1.098
9.The opportunity to have a voice or say in college policies.	36	4.08	1.052
10.The availability of the Library during times that it is needed.	46	4.48	1.027
11.Your progress in developing better social skills and abilities.	47	4.55	.829
12.TVCC has a climate that embraces cultural and ethnic diversity.	44	4.45	.791
13.The opportunities for personal involvement in college activities.	44	4.43	.873
14.The opportunity to participate in club activities.	43	4.37	.817
15.Student Government.	37	4.35	.889
16.The variety of activities planned through the Student Activities office.	40	4.53	.716
17.The quality of recreational activities provided by TVCC.	41	4.51	.779
18.The variety of intramural activities	38	4.47	.830
19.The quality and variety of news coverage in the college newspaper.	43	4.26	.902
20.Rules governing student conduct at TVCC.	43	4.40	.979
21.Personal security and safety at TVCC.	45	4.27	1.116
22.Your experience in receiving a tuition refund.	35	4.26	1.039
23.The campus buildings and facilities.	47	4.40	.851
24.College dining services (cafeteria).	34	3.94	1.254
25.College sponsored social activities.	40	4.28	.816
26.Overall, I am satisfied with my experience at TVCC.	47	4.79	.587
27.I am comfortable recommending TVCC to a friend or relative.	47	4.74	.736
Valid N (listwise)	16		

a. Where did you attend the majority of your courses? = Athens

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**Where did you attend the majority of your courses? = Palestine (N=13)**

How satisfied are you with the following?<sup>a</sup>

	Very Dissatisfied		2		3		4		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
1.The attitude of the non-teaching staff towards students.	0	.0%	0	.0%	3	25.0%	4	33.3%	5	41.7%
2.The admissions process.	0	.0%	0	.0%	0	.0%	6	46.2%	7	53.8%
3.The overall registration process.	0	.0%	0	.0%	0	.0%	5	38.5%	8	61.5%
4.Financial aid services.	0	.0%	0	.0%	1	11.1%	2	22.2%	6	66.7%
5.Academic advising services.	0	.0%	0	.0%	1	9.1%	4	36.4%	6	54.5%
6.Career counseling and job placement services.	0	.0%	0	.0%	1	16.7%	1	16.7%	4	66.7%
7.Counselors in helping you to establish realistic educational and personal goals.	0	.0%	0	.0%	1	8.3%	3	25.0%	8	66.7%
8.The opportunity for student employment.	0	.0%	0	.0%	2	28.6%	1	14.3%	4	57.1%
9.The opportunity to have a voice or say in college policies.	0	.0%	0	.0%	6	60.0%	1	10.0%	3	30.0%
10.The availability of the Library during times that it is needed.	0	.0%	0	.0%	2	15.4%	4	30.8%	7	53.8%
11.Your progress in developing better social skills and abilities.	0	.0%	0	.0%	1	7.7%	5	38.5%	7	53.8%
12.TVCC has a climate that embraces cultural and ethnic diversity.	0	.0%	0	.0%	3	23.1%	3	23.1%	7	53.8%
13.The opportunities for personal involvement in college activities.	0	.0%	0	.0%	1	12.5%	2	25.0%	5	62.5%
14.The opportunity to participate in club activities.	0	.0%	0	.0%	4	50.0%	2	25.0%	2	25.0%
15.Student Government.	0	.0%	1	11.1%	3	33.3%	2	22.2%	3	33.3%
16.The variety of activities planned through the Student Activities office.	0	.0%	0	.0%	3	50.0%	3	50.0%	0	.0%
17.The quality of recreational activities provided by TVCC.	0	.0%	1	12.5%	3	37.5%	4	50.0%	0	.0%
18.The variety of intramural activities	0	.0%	0	.0%	3	42.9%	4	57.1%	0	.0%
19.The quality and variety of news coverage in the college newspaper.	0	.0%	0	.0%	4	33.3%	2	16.7%	6	50.0%
20.Rules governing student conduct at TVCC.	0	.0%	0	.0%	0	.0%	3	27.3%	8	72.7%
21.Personal security and safety at TVCC.	1	8.3%	0	.0%	2	16.7%	5	41.7%	4	33.3%
22.Your experience in receiving a tuition refund.	0	.0%	0	.0%	1	12.5%	1	12.5%	6	75.0%
23.The campus buildings and facilities.	0	.0%	0	.0%	1	8.3%	5	41.7%	6	50.0%
24.College dining services (cafeteria).	0	.0%	0	.0%	1	33.3%	0	.0%	2	66.7%
25.College sponsored social activities.	0	.0%	0	.0%	5	71.4%	2	28.6%	0	.0%

a. Where did you attend the majority of your courses? = Palestine

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**Where did you attend the majority of your courses? = Palestine**

Rate your level of agreement with each of the following statements:<sup>a</sup>

	3		4		Strongly Agree	
	Count	%	Count	%	Count	%
26. Overall, I am satisfied with my experience at TVCC.	0	.0%	4	30.8%	9	69.2%
27. I am comfortable recommending TVCC to a friend or relative.	1	7.7%	3	23.1%	9	69.2%

a. Where did you attend the majority of your courses? = Palestine

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**Where did you attend the majority of your courses? = Palestine**

**Descriptive Statistics (Scale: 1 to 5)<sup>a</sup>**

	N	Mean	Std. Deviation
1.The attitude of the non-teaching staff towards students.	12	4.17	.835
2.The admissions process.	13	4.54	.519
3.The overall registration process.	13	4.62	.506
4.Financial aid services.	9	4.56	.726
5.Academic advising services.	11	4.45	.688
6.Career counseling and job placement services.	6	4.50	.837
7.Counselors in helping you to establish realistic educational and personal goals.	12	4.58	.669
8.The opportunity for student employment.	7	4.29	.951
9.The opportunity to have a voice or say in college policies.	10	3.70	.949
10.The availability of the Library during times that it is needed.	13	4.38	.768
11.Your progress in developing better social skills and abilities.	13	4.46	.660
12.TVCC has a climate that embraces cultural and ethnic diversity.	13	4.31	.855
13.The opportunities for personal involvement in college activities.	8	4.50	.756
14.The opportunity to participate in club activities.	8	3.75	.886
15.Student Government.	9	3.78	1.093
16.The variety of activities planned through the Student Activities office.	6	3.50	.548
17.The quality of recreational activities provided by TVCC.	8	3.38	.744
18.The variety of intramural activities	7	3.57	.535
19.The quality and variety of news coverage in the college newspaper.	12	4.17	.937
20.Rules governing student conduct at TVCC.	11	4.73	.467
21.Personal security and safety at TVCC.	12	3.92	1.165
22.Your experience in receiving a tuition refund.	8	4.63	.744
23.The campus buildings and facilities.	12	4.42	.669
24.College dining services (cafeteria).	3	4.33	1.155
25.College sponsored social activities.	7	3.29	.488
26.Overall, I am satisfied with my experience at TVCC.	13	4.69	.480
27.I am comfortable recommending TVCC to a friend or relative.	13	4.62	.650
Valid N (listwise)	1		

a. Where did you attend the majority of your courses? = Palestine

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**Where did you attend the majority of your courses? = Terrell (N=6)**

How satisfied are you with the following?<sup>a</sup>

	2		3		4		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%
1.The attitude of the non-teaching staff towards students.	2	33.3%	0	.0%	2	33.3%	2	33.3%
2.The admissions process.	0	.0%	0	.0%	4	66.7%	2	33.3%
3.The overall registration process.	0	.0%	0	.0%	5	83.3%	1	16.7%
4.Financial aid services.	0	.0%	1	33.3%	1	33.3%	1	33.3%
5.Academic advising services.	0	.0%	1	20.0%	2	40.0%	2	40.0%
6.Career counseling and job placement services.	0	.0%	0	.0%	0	.0%	1	100.0%
7.Counselors in helping you to establish realistic educational and personal goals.	1	20.0%	0	.0%	2	40.0%	2	40.0%
8.The opportunity for student employment.	0	.0%	0	.0%	2	66.7%	1	33.3%
9.The opportunity to have a voice or say in college policies.	0	.0%	0	.0%	1	50.0%	1	50.0%
10.The availability of the Library during times that it is needed.	1	16.7%	0	.0%	4	66.7%	1	16.7%
11.Your progress in developing better social skills and abilities.	0	.0%	0	.0%	4	80.0%	1	20.0%
12.TVCC has a climate that embraces cultural and ethnic diversity.	0	.0%	0	.0%	4	66.7%	2	33.3%
13.The opportunities for personal involvement in college activities.	0	.0%	1	16.7%	3	50.0%	2	33.3%
14.The opportunity to participate in club activities.	0	.0%	0	.0%	4	80.0%	1	20.0%
15.Student Government.	0	.0%	0	.0%	2	66.7%	1	33.3%
16.The variety of activities planned through the Student Activities office.	0	.0%	0	.0%	2	66.7%	1	33.3%
17.The quality of recreational activities provided by TVCC.	0	.0%	0	.0%	2	66.7%	1	33.3%
18.The variety of intramural activities	0	.0%	0	.0%	2	66.7%	1	33.3%
19.The quality and variety of news coverage in the college newspaper.	1	25.0%	0	.0%	2	50.0%	1	25.0%
20.Rules governing student conduct at TVCC.	0	.0%	0	.0%	4	80.0%	1	20.0%
21.Personal security and safety at TVCC.	0	.0%	1	16.7%	4	66.7%	1	16.7%
22.Your experience in receiving a tuition refund.	0	.0%	0	.0%	2	66.7%	1	33.3%
23.The campus buildings and facilities.	0	.0%	0	.0%	5	83.3%	1	16.7%
24.College dining services (cafeteria).	1	25.0%	1	25.0%	1	25.0%	1	25.0%
25.College sponsored social activities.	0	.0%	0	.0%	2	66.7%	1	33.3%

a. Where did you attend the majority of your courses? = Terrell

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**Where did you attend the majority of your courses? = Terrell**

**Rate your level of agreement with each of the following statements:<sup>a</sup>**

	4		Strongly Agree	
	Count	%	Count	%
26. Overall, I am satisfied with my experience at TVCC.	2	33.3%	4	66.7%
27. I am comfortable recommending TVCC to a friend or relative.	2	33.3%	4	66.7%

a. Where did you attend the majority of your courses? = Terrell

**Trinity Valley Community College  
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**Where did you attend the majority of your courses? = Terrell**

**Descriptive Statistics (Scale: 1 to 5)<sup>a</sup>**

	N	Mean	Std. Deviation
1.The attitude of the non-teaching staff towards students.	6	3.67	1.366
2.The admissions process.	6	4.33	.516
3.The overall registration process.	6	4.17	.408
4.Financial aid services.	3	4.00	1.000
5.Academic advising services.	5	4.20	.837
6.Career counseling and job placement services.	1	5.00	.
7.Counselors in helping you to establish realistic educational and personal goals.	5	4.00	1.225
8.The opportunity for student employment.	3	4.33	.577
9.The opportunity to have a voice or say in college policies.	2	4.50	.707
10.The availability of the Library during times that it is needed.	6	3.83	.983
11.Your progress in developing better social skills and abilities.	5	4.20	.447
12.TVCC has a climate that embraces cultural and ethnic diversity.	6	4.33	.516
13.The opportunities for personal involvement in college activities.	6	4.17	.753
14.The opportunity to participate in club activities.	5	4.20	.447
15.Student Government.	3	4.33	.577
16.The variety of activities planned through the Student Activities office.	3	4.33	.577
17.The quality of recreational activities provided by TVCC.	3	4.33	.577
18.The variety of intramural activities	3	4.33	.577
19.The quality and variety of news coverage in the college newspaper.	4	3.75	1.258
20.Rules governing student conduct at TVCC.	5	4.20	.447
21.Personal security and safety at TVCC.	6	4.00	.632
22.Your experience in receiving a tuition refund.	3	4.33	.577
23.The campus buildings and facilities.	6	4.17	.408
24.College dining services (cafeteria).	4	3.50	1.291
25.College sponsored social activities.	3	4.33	.577
26.Overall, I am satisfied with my experience at TVCC.	6	4.67	.516
27.I am comfortable recommending TVCC to a friend or relative.	6	4.67	.516
Valid N (listwise)	1		

a. Where did you attend the majority of your courses? = Terrell

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**Where did you attend the majority of your courses? = Kaufman (N=57)**

How satisfied are you with the following?<sup>a</sup>

	Very Dissatisfied		2		3		4		Very Satisfied	
	Count	%	Count	%	Count	%	Count	%	Count	%
1.The attitude of the non-teaching staff towards students.	0	.0%	0	.0%	8	14.0%	15	26.3%	34	59.6%
2.The admissions process.	0	.0%	1	1.8%	3	5.3%	18	31.6%	35	61.4%
3.The overall registration process.	0	.0%	1	1.8%	6	10.7%	13	23.2%	36	64.3%
4.Financial aid services.	2	4.7%	0	.0%	3	7.0%	14	32.6%	24	55.8%
5.Academic advising services.	0	.0%	1	2.3%	7	15.9%	10	22.7%	26	59.1%
6.Career counseling and job placement services.	0	.0%	1	2.3%	11	25.6%	9	20.9%	22	51.2%
7.Counselors in helping you to establish realistic educational and personal goals.	2	4.3%	0	.0%	10	21.3%	12	25.5%	23	48.9%
8.The opportunity for student employment.	1	2.5%	0	.0%	8	20.0%	7	17.5%	24	60.0%
9.The opportunity to have a voice or say in college policies.	1	1.9%	9	16.7%	13	24.1%	10	18.5%	21	38.9%
10.The availability of the Library during times that it is needed.	3	5.3%	0	.0%	5	8.8%	8	14.0%	41	71.9%
11.Your progress in developing better social skills and abilities.	0	.0%	0	.0%	4	7.3%	10	18.2%	41	74.5%
12.TVCC has a climate that embraces cultural and ethnic diversity.	0	.0%	1	1.8%	3	5.3%	11	19.3%	42	73.7%
13.The opportunities for personal involvement in college activities.	0	.0%	1	1.8%	6	10.7%	14	25.0%	35	62.5%
14.The opportunity to participate in club activities.	1	1.9%	2	3.8%	5	9.6%	15	28.8%	29	55.8%
15.Student Government.	1	2.1%	2	4.3%	8	17.0%	10	21.3%	26	55.3%
16.The variety of activities planned through the Student Activities office.	2	5.1%	0	.0%	8	20.5%	8	20.5%	21	53.8%
17.The quality of recreational activities provided by TVCC.	3	7.3%	1	2.4%	7	17.1%	9	22.0%	21	51.2%
18.The variety of intramural activities	3	9.1%	1	3.0%	5	15.2%	5	15.2%	19	57.6%
19.The quality and variety of news coverage in the college newspaper.	1	2.8%	2	5.6%	6	16.7%	10	27.8%	17	47.2%
20.Rules governing student conduct at TVCC.	1	1.9%	0	.0%	7	13.2%	16	30.2%	29	54.7%
21.Personal security and safety at TVCC.	0	.0%	0	.0%	5	8.9%	12	21.4%	39	69.6%
22.Your experience in receiving a tuition refund.	1	3.2%	0	.0%	0	.0%	9	29.0%	21	67.7%
23.The campus buildings and facilities.	4	7.1%	7	12.5%	8	14.3%	17	30.4%	20	35.7%
24.College dining services (cafeteria).	6	20.7%	2	6.9%	2	6.9%	6	20.7%	13	44.8%
25.College sponsored social activities.	3	7.7%	2	5.1%	5	12.8%	10	25.6%	19	48.7%

a. Where did you attend the majority of your courses? = Kaufman

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**Where did you attend the majority of your courses? = Kaufman**

Rate your level of agreement with each of the following statements:<sup>a</sup>

	Strongly Disagree		2		3		4		Strongly Agree	
	Count	%	Count	%	Count	%	Count	%	Count	%
26. Overall, I am satisfied with my experience at TVCC.	2	3.5%	1	1.8%	3	5.3%	12	21.1%	39	68.4%
27. I am comfortable recommending TVCC to a friend or relative.	4	7.0%	1	1.8%	2	3.5%	8	14.0%	42	73.7%

a. Where did you attend the majority of your courses? = Kaufman

**Trinity Valley Community College  
Graduating Student Survey - College Services  
Spring 2007**

**Where did you attend the majority of your courses? = Kaufman**

Descriptive Statistics (Scale: 1 to 5)<sup>a</sup>

	N	Mean	Std. Deviation
1.The attitude of the non-teaching staff towards students.	57	4.46	.734
2.The admissions process.	57	4.53	.684
3.The overall registration process.	56	4.50	.763
4.Financial aid services.	43	4.35	.973
5.Academic advising services.	44	4.39	.841
6.Career counseling and job placement services.	43	4.21	.914
7.Counselors in helping you to establish realistic educational and personal goals.	47	4.15	1.042
8.The opportunity for student employment.	40	4.33	.971
9.The opportunity to have a voice or say in college policies.	54	3.76	1.196
10.The availability of the Library during times that it is needed.	57	4.47	1.037
11.Your progress in developing better social skills and abilities.	55	4.67	.610
12.TVCC has a climate that embraces cultural and ethnic diversity.	57	4.65	.668
13.The opportunities for personal involvement in college activities.	56	4.48	.763
14.The opportunity to participate in club activities.	52	4.33	.944
15.Student Government.	47	4.23	1.026
16.The variety of activities planned through the Student Activities office.	39	4.18	1.097
17.The quality of recreational activities provided by TVCC.	41	4.07	1.212
18.The variety of intramural activities	33	4.09	1.308
19.The quality and variety of news coverage in the college newspaper.	36	4.11	1.063
20.Rules governing student conduct at TVCC.	53	4.36	.857
21.Personal security and safety at TVCC.	56	4.61	.652
22.Your experience in receiving a tuition refund.	31	4.58	.807
23.The campus buildings and facilities.	56	3.75	1.268
24.College dining services (cafeteria).	29	3.62	1.613
25.College sponsored social activities.	39	4.03	1.246
26.Overall, I am satisfied with my experience at TVCC.	57	4.49	.947
27.I am comfortable recommending TVCC to a friend or relative.	57	4.46	1.135
Valid N (listwise)	13		

a. Where did you attend the majority of your courses? = Kaufman